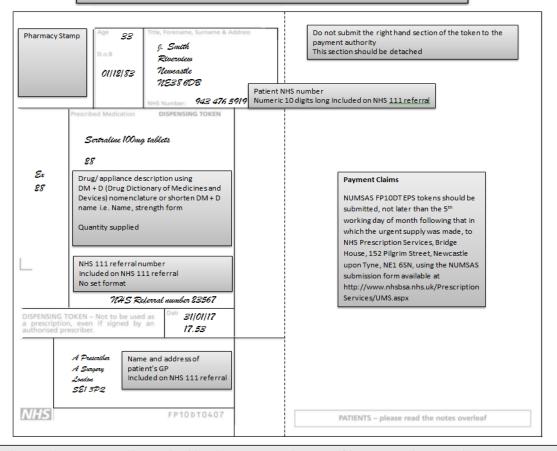


Patient details should include the patients full name, address and date of birth Included on the NHS 111 referral

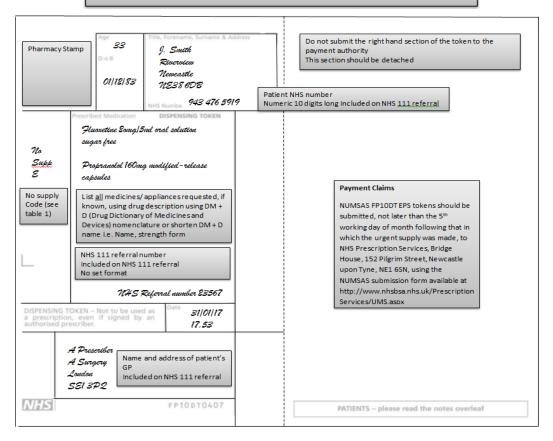


Ensure the patient (or representative) has completed the relevant sections on the reverse of the FP10DT EPS dispensing token to claim any exemptions from NHS prescription charge. For further guidance on exemption categories see Drug Tariff Part, XXI

If no exemption is claimed the payment authority will deduct the appropriate number of prescription charges



Patient details should include the patients full name, address and date of birth Included on the NHS 111 referral



Reason Supply was not made (Table 1)	Standard No-Supply Code to be endorsed on FP10 DT
 Item not able to be supplied under emergency supply regulations (e.g. Schedule 1,2 or 3 Controlled Drug) 	NoSupp A
EPS prescription dispensed for patient	NoSupp B
Pharmacist determined that supply not necessary (e.g. not clinically appropriate; concern about abuse of service	NoSupp C
Item not in stock	NoSupp D
Patient / Patient's representative did not make contact and pharmacy unable to make contact	NoSupp E
Patient bought the item	NoSupp F
Other	NoSupp G