NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 100105/0000 - Year end March 2017

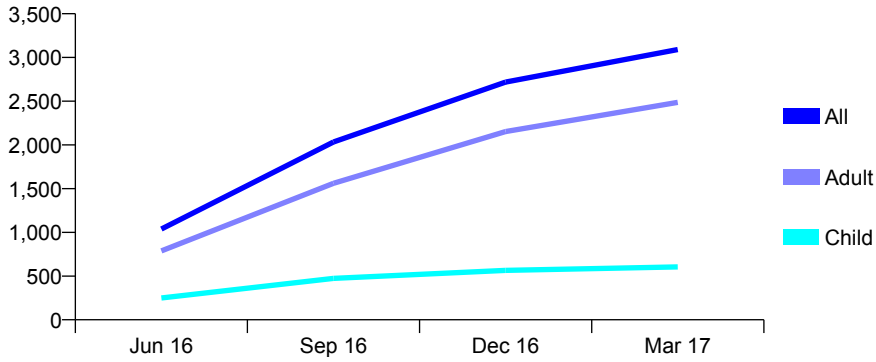
| | |
|---|---|
| Name or company name | Dental Logic Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2016 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,624 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £206,409.22 |

## ACCESS*

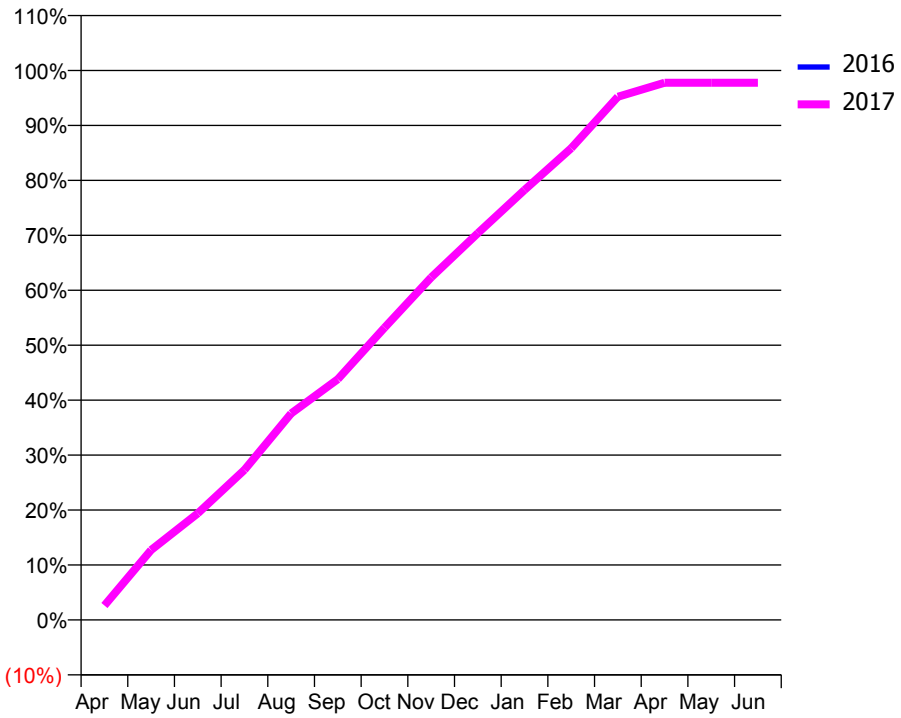
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 0 | |
| Quarter ending June 2016 | 1,038 | ↑ |
| Quarter ending September 2016 | 2,034 | ↑ |
| Quarter ending December 2016 | 2,718 | ↑ |
| Quarter ending March 2017 | 3,091 | ↑ |
| **Variance since March 2016** | N/A | |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 227 |
| May | 0 | 1,098 |
| June | 0 | 1,672 |
| July | 0 | 2,356 |
| August | 0 | 3,240 |
| September | 0 | 3,778 |
| October | 0 | 4,586 |
| November | 0 | 5,376 |
| December | 0 | 6,070 |
| January | 0 | 6,748 |
| February | 0 | 7,403 |
| March | 0 | 8,210 |
| April | 0 | 8,432 |
| May | 0 | 8,432 |
| June | 0 | 8,432 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 51 | 1,000 | 5.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 349 | 3,896 | 9.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 279 | 1,000 | 27.9% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 924 | 3,896 | 23.7% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 343 | 5,003 | 6.9% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 5,003 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 53 | 5,003 | 1.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 100111/0000 - Year end March 2017

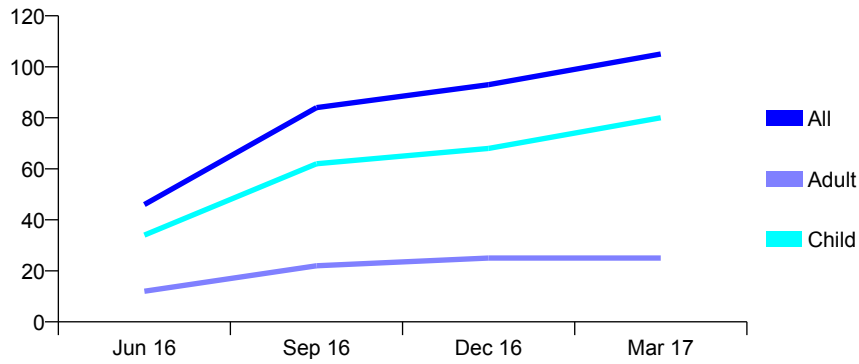
| | |
|---|---|
| Name or company name | Bodental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2016 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 670 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £16,420.35 |

## ACCESS*

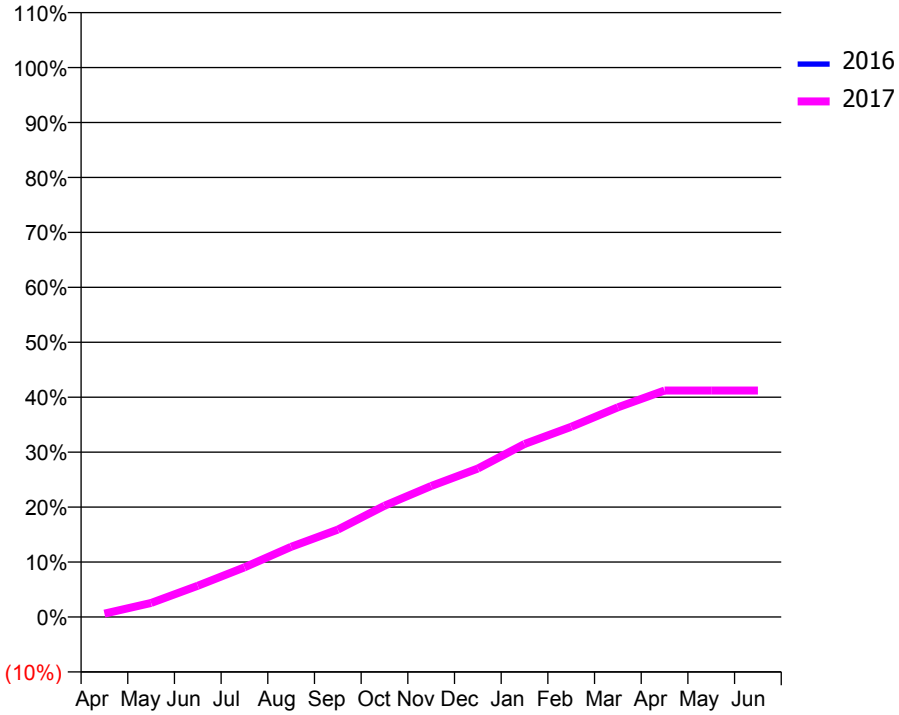
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 0 | |
| Quarter ending June 2016 | 46 | ↑ |
| Quarter ending September 2016 | 84 | ↑ |
| Quarter ending December 2016 | 93 | ↑ |
| Quarter ending March 2017 | 105 | ↑ |
| **Variance since March 2016** | N/A | |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 4 |
| May | 0 | 17 |
| June | 0 | 38 |
| July | 0 | 61 |
| August | 0 | 86 |
| September | 0 | 107 |
| October | 0 | 136 |
| November | 0 | 160 |
| December | 0 | 181 |
| January | 0 | 211 |
| February | 0 | 232 |
| March | 0 | 256 |
| April | 0 | 276 |
| May | 0 | 276 |
| June | 0 | 276 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 18 | 146 | 12.3% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 11 | 52 | *21.2%* | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 42 | 146 | 28.8% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 17 | 52 | *32.7%* | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 16 | 214 | 7.5% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 214 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 214 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 100135/0000 - Year end March 2017

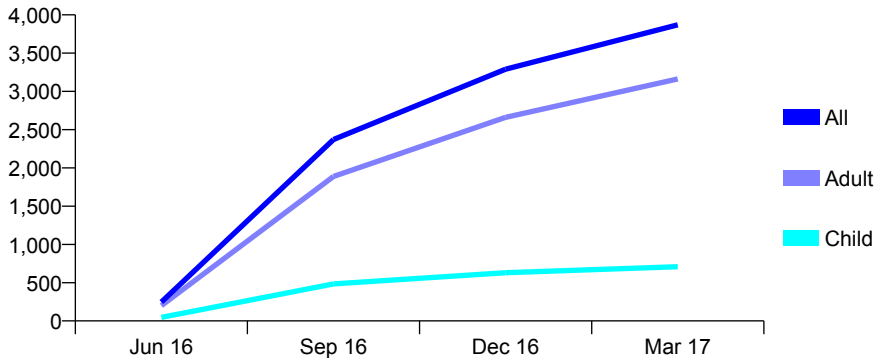
| | |
|---|---|
| Name or company name | MR N TIBREWAL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2016 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,092 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £420,124.72 |

## ACCESS*

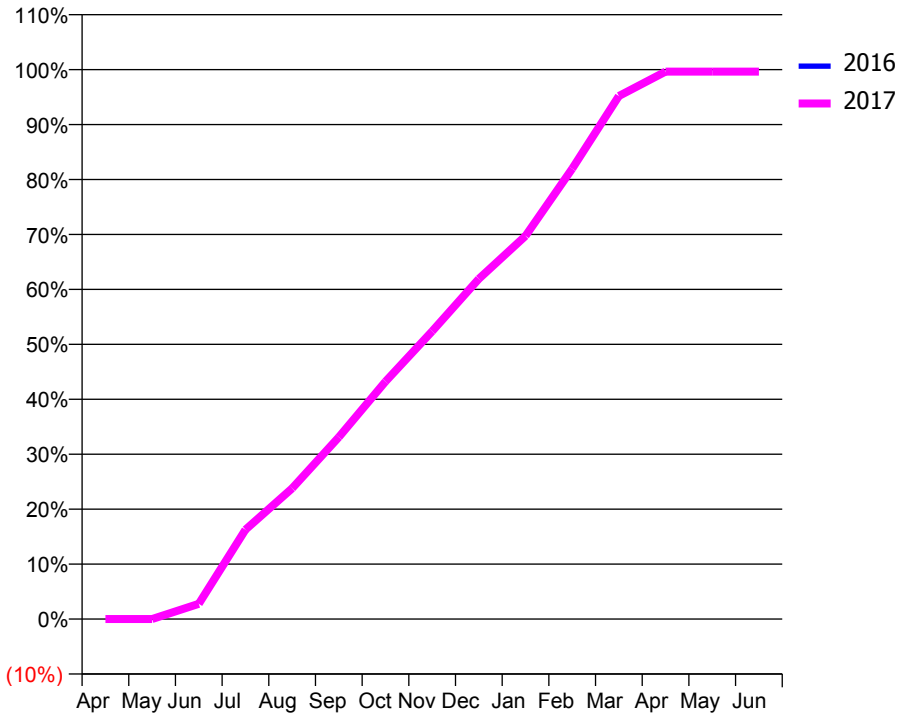
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 0 | |
| Quarter ending June 2016 | 247 | ↑ |
| Quarter ending September 2016 | 2,371 | ↑ |
| Quarter ending December 2016 | 3,290 | ↑ |
| Quarter ending March 2017 | 3,871 | ↑ |
| **Variance since March 2016** | N/A | |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 418 |
| July | 0 | 2,454 |
| August | 0 | 3,591 |
| September | 0 | 4,997 |
| October | 0 | 6,525 |
| November | 0 | 7,904 |
| December | 0 | 9,345 |
| January | 0 | 10,524 |
| February | 0 | 12,368 |
| March | 0 | 14,364 |
| April | 0 | 15,037 |
| May | 0 | 15,037 |
| June | 0 | 15,036 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 81 | 1,136 | 7.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 865 | 5,437 | 15.9% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 285 | 1,136 | 25.1% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,319 | 5,437 | 24.3% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 619 | 6,859 | 9.0% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 130 | 6,859 | 1.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 99 | 6,859 | 1.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 14 | 15 | *93.3%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 15 | *80.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 100140/0000 - Year end March 2017

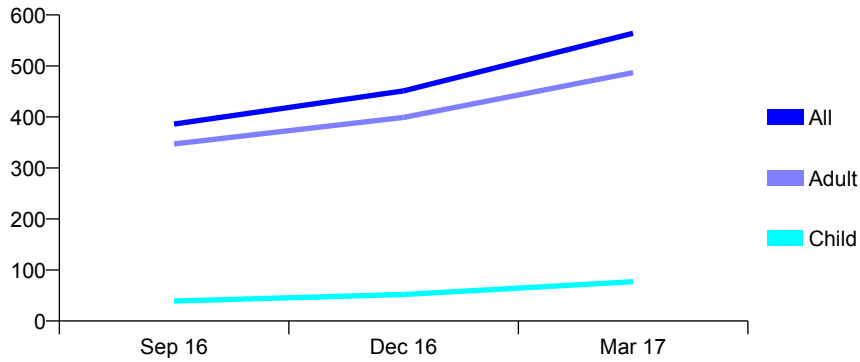
| | |
|---|---|
| Name or company name | Ishak & Bee |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2016 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,760 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £96,014.11 |

## ACCESS*

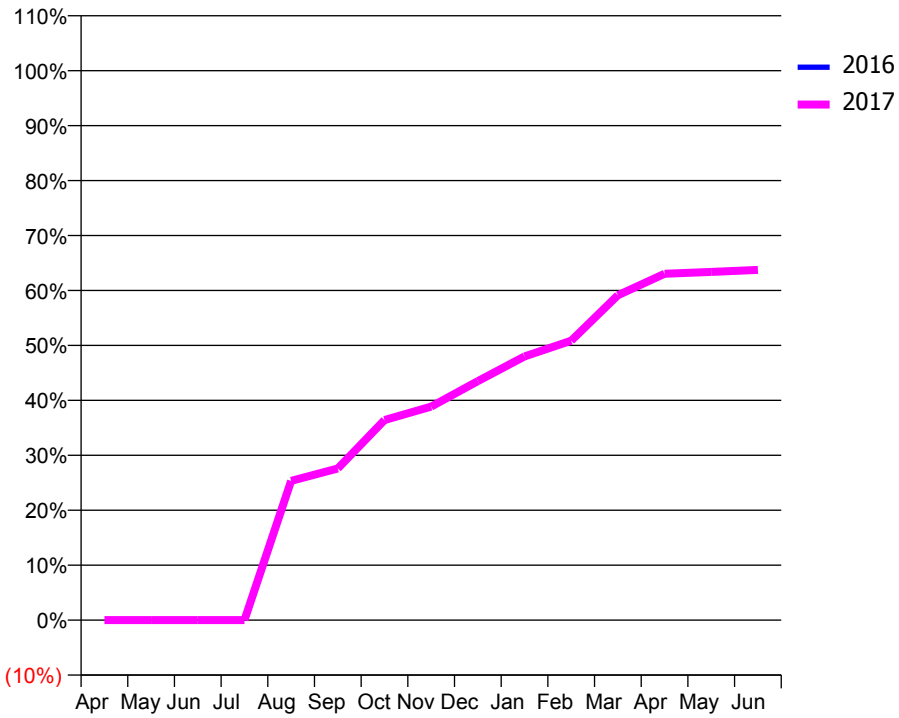
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 0 | |
| Quarter ending June 2016 | 0 | |
| Quarter ending September 2016 | 386 | ↑ |
| Quarter ending December 2016 | 451 | ↑ |
| Quarter ending March 2017 | 564 | ↑ |
| **Variance since March 2016** | N/A | |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 0 |
| August | 0 | 953 |
| September | 0 | 1,038 |
| October | 0 | 1,369 |
| November | 0 | 1,461 |
| December | 0 | 1,636 |
| January | 0 | 1,805 |
| February | 0 | 1,912 |
| March | 0 | 2,223 |
| April | 0 | 2,370 |
| May | 0 | 2,383 |
| June | 0 | 2,397 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 6 | 98 | *6.1%* | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 66 | 717 | 9.2% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 7 | 98 | *7.1%* | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 96 | 717 | 13.4% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 72 | 873 | 8.2% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 873 | 0.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 14 | 873 | 1.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 100187/0000 - Year end March 2017

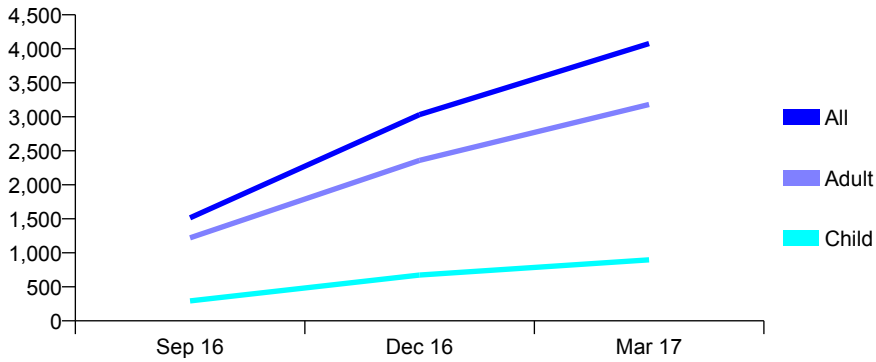
| | |
|---|---|
| Name or company name | Philip Godfrey & Partners |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2016 |
| Contract end date | 30/06/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,750 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £272,805.00 |

## ACCESS*

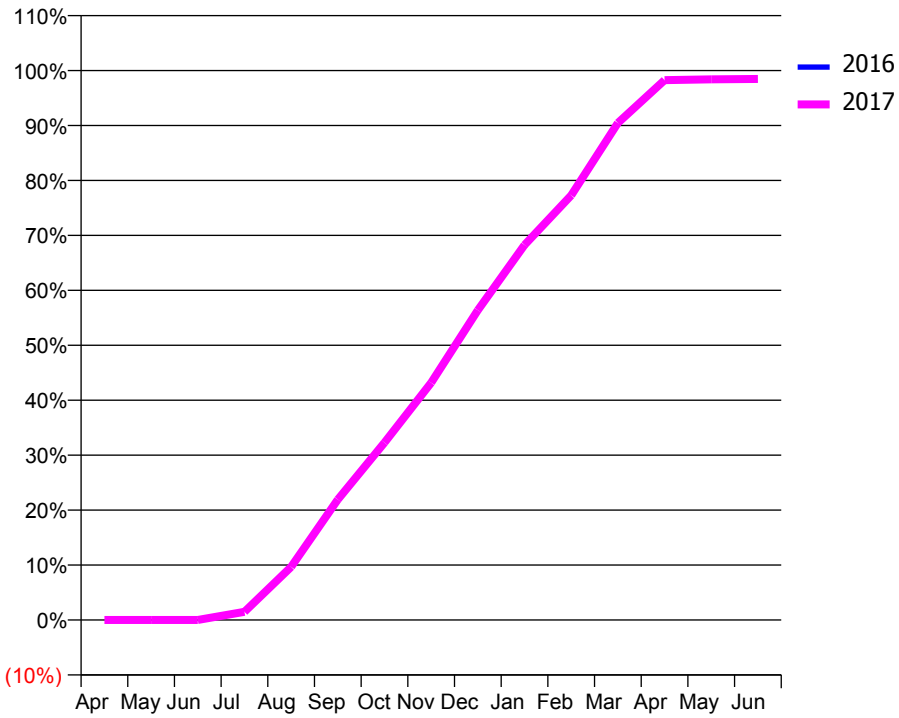
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 0 | |
| Quarter ending June 2016 | 0 | |
| Quarter ending September 2016 | 1,515 | ↑ |
| Quarter ending December 2016 | 3,032 | ↑ |
| Quarter ending March 2017 | 4,078 | ↑ |
| **Variance since March 2016** | N/A | |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 146 |
| August | 0 | 944 |
| September | 0 | 2,138 |
| October | 0 | 3,149 |
| November | 0 | 4,209 |
| December | 0 | 5,497 |
| January | 0 | 6,656 |
| February | 0 | 7,534 |
| March | 0 | 8,819 |
| April | 0 | 9,578 |
| May | 0 | 9,593 |
| June | 0 | 9,600 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 22 | 1,099 | 2.0% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 122 | 3,474 | 3.5% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 173 | 1,099 | 15.7% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 270 | 3,474 | 7.8% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 79 | 4,942 | 1.6% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 4,942 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 4 | 4,942 | 0.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | *100.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 100281/0000 - Year end March 2017

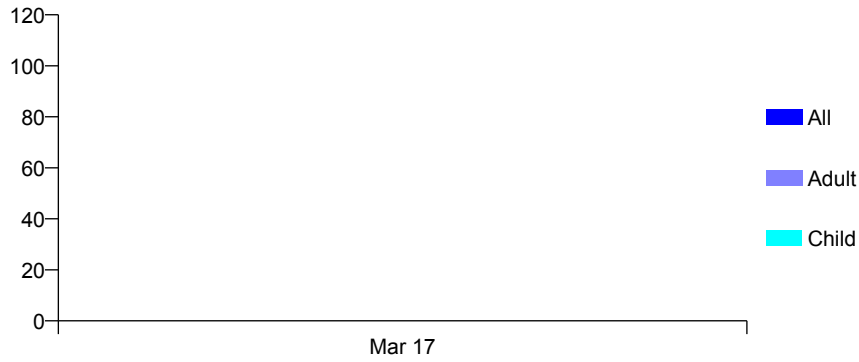
| | |
|---|---|
| Name or company name | Barton Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2017 |
| Contract end date | 31/03/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 333 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £10,000.00 |

## ACCESS*

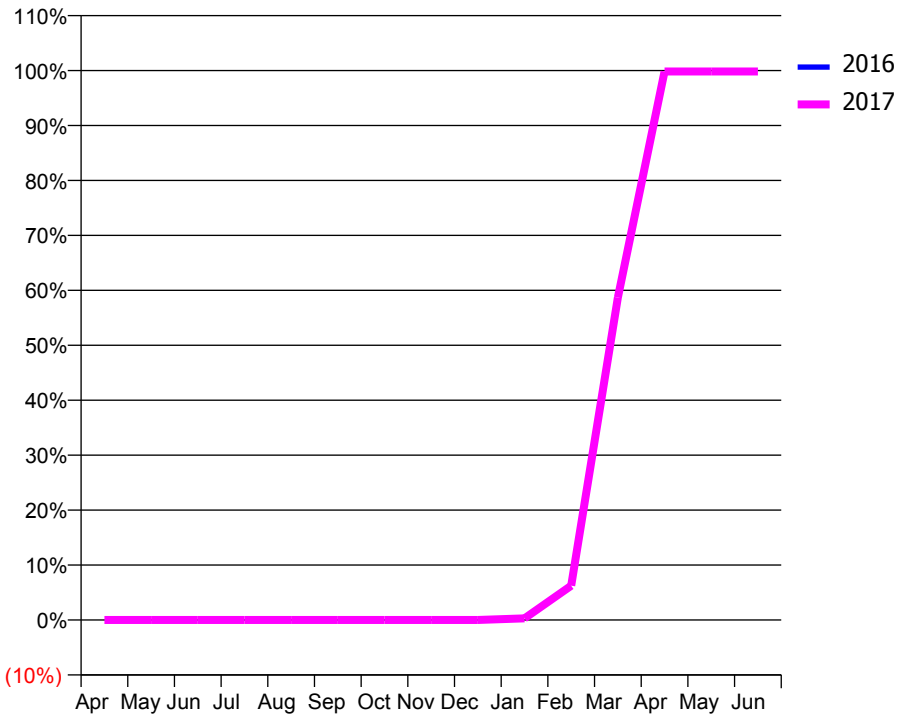
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 0 | |
| Quarter ending June 2016 | 0 | |
| Quarter ending September 2016 | 0 | |
| Quarter ending December 2016 | 0 | |
| Quarter ending March 2017 | 115 | |
| **Variance since March 2016** | N/A | |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 0 |
| August | 0 | 0 |
| September | 0 | 0 |
| October | 0 | 0 |
| November | 0 | 0 |
| December | 0 | 0 |
| January | 0 | 1 |
| February | 0 | 21 |
| March | 0 | 195 |
| April | 0 | 332 |
| May | 0 | 332 |
| June | 0 | 332 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 16 | *0.0%* | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 61 | *0.0%* | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 16 | *0.0%* | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 61 | *0.0%* | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 7 | 119 | 5.9% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 119 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 119 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 100284/0000 - Year end March 2017

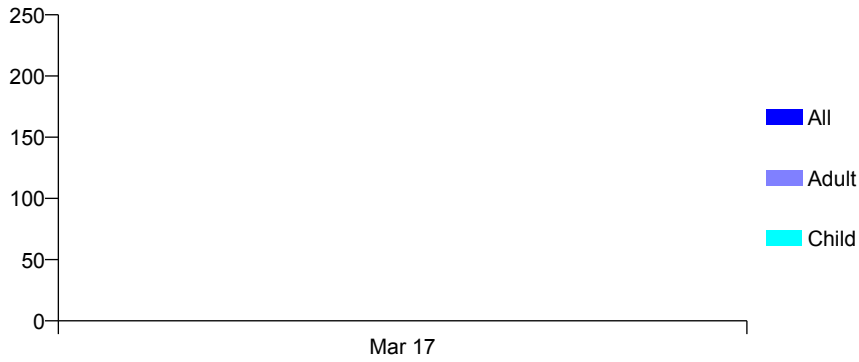
| | |
|---|---|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2017 |
| Contract end date | 31/03/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 333 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £10,000.00 |

## ACCESS*

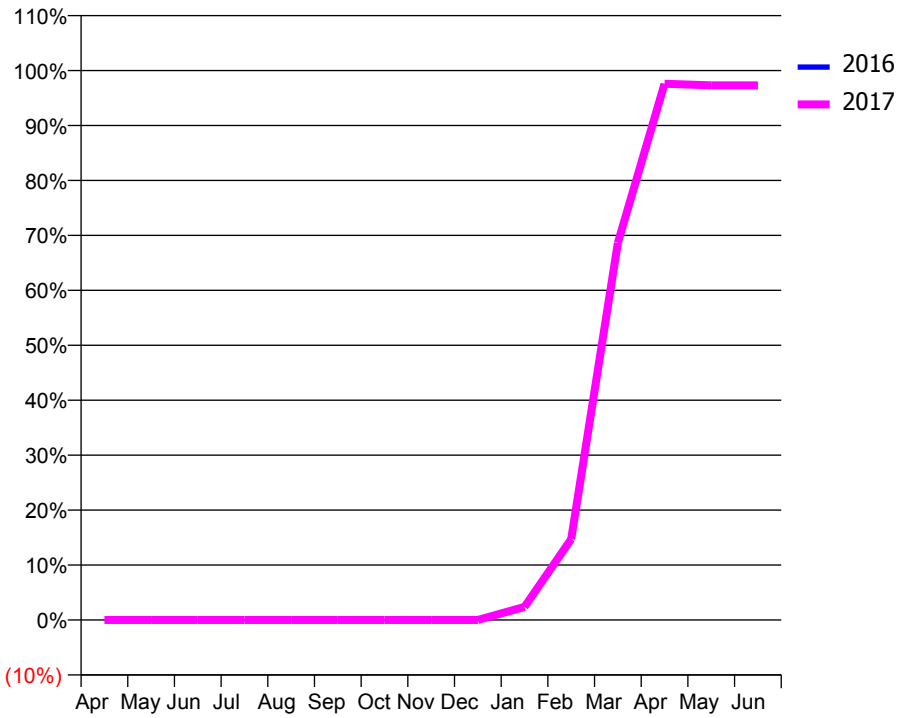
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 0 | |
| Quarter ending June 2016 | 0 | |
| Quarter ending September 2016 | 0 | |
| Quarter ending December 2016 | 0 | |
| Quarter ending March 2017 | 200 | |
| **Variance since March 2016** | N/A | |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 0 |
| August | 0 | 0 |
| September | 0 | 0 |
| October | 0 | 0 |
| November | 0 | 0 |
| December | 0 | 0 |
| January | 0 | 8 |
| February | 0 | 49 |
| March | 0 | 229 |
| April | 0 | 325 |
| May | 0 | 324 |
| June | 0 | 324 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 19 | *0.0%* | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2 | 141 | 1.4% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 19 | *0.0%* | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 141 | 0.0% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 10 | 212 | 4.7% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 212 | 0.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 212 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 100286/0000 - Year end March 2017

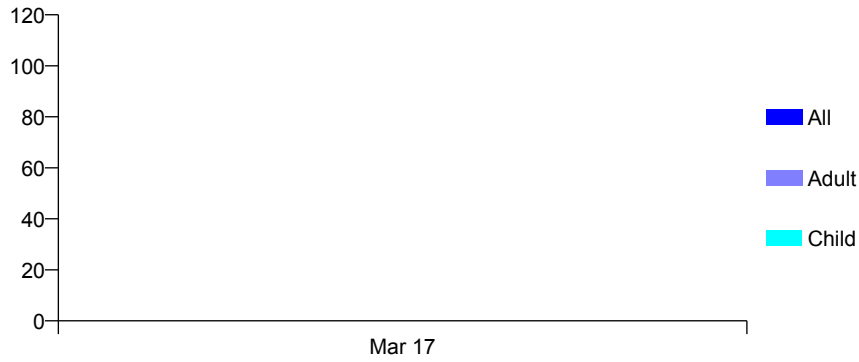
| | |
|---|---|
| Name or company name | MR AN GATECLIFF |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2017 |
| Contract end date | 31/03/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 333 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £10,000.00 |

## ACCESS*

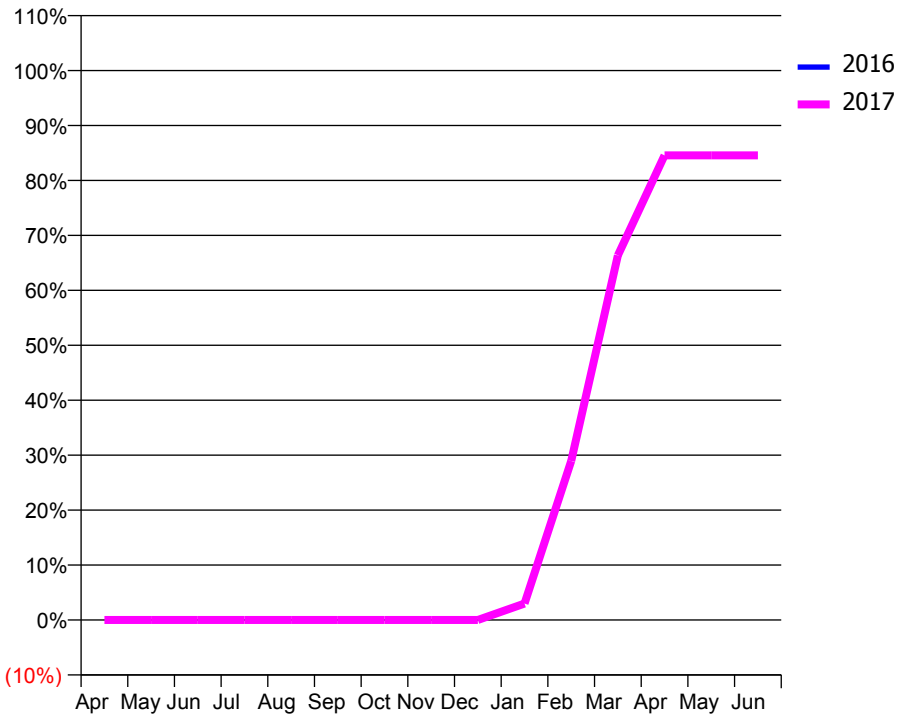
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 0 | |
| Quarter ending June 2016 | 0 | |
| Quarter ending September 2016 | 0 | |
| Quarter ending December 2016 | 0 | |
| Quarter ending March 2017 | 116 | |
| **Variance since March 2016** | N/A | |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 0 |
| August | 0 | 0 |
| September | 0 | 0 |
| October | 0 | 0 |
| November | 0 | 0 |
| December | 0 | 0 |
| January | 0 | 10 |
| February | 0 | 96 |
| March | 0 | 221 |
| April | 0 | 282 |
| May | 0 | 282 |
| June | 0 | 282 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 19 | *0.0%* | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 79 | *0.0%* | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 19 | *0.0%* | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 79 | *0.0%* | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 8 | 118 | 6.8% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 118 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 118 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 100288/0000 - Year end March 2017

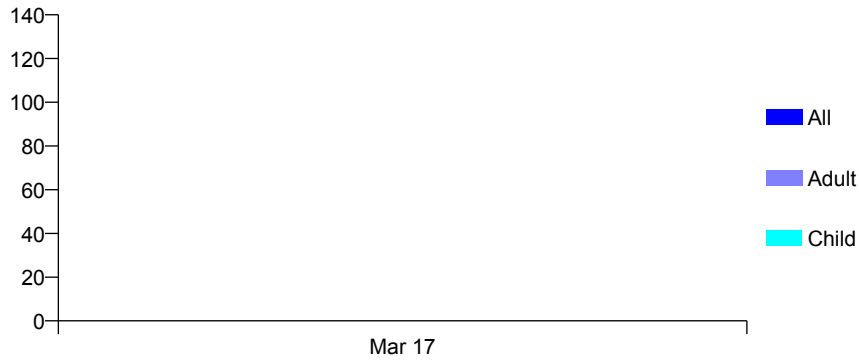
| | |
|---|---|
| Name or company name | MR A BAGGA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2017 |
| Contract end date | 31/03/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 333 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £10,000.00 |

## ACCESS*

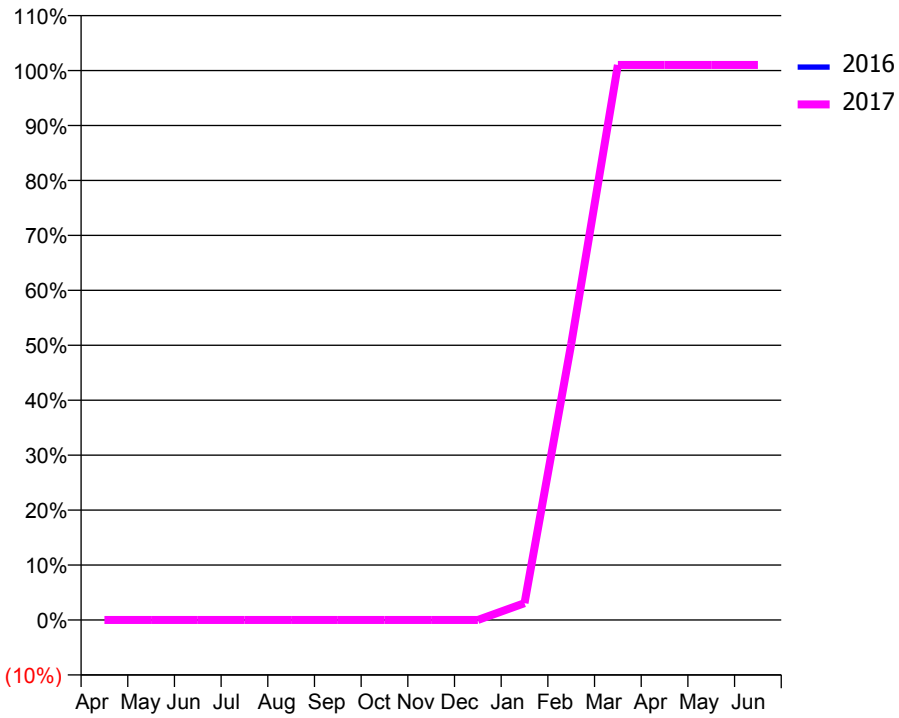
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 0 | |
| Quarter ending June 2016 | 0 | |
| Quarter ending September 2016 | 0 | |
| Quarter ending December 2016 | 0 | |
| Quarter ending March 2017 | 124 | |
| **Variance since March 2016** | N/A | |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 0 |
| August | 0 | 0 |
| September | 0 | 0 |
| October | 0 | 0 |
| November | 0 | 0 |
| December | 0 | 0 |
| January | 0 | 10 |
| February | 0 | 167 |
| March | 0 | 336 |
| April | 0 | 336 |
| May | 0 | 336 |
| June | 0 | 336 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 24 | *0.0%* | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 105 | 1.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 24 | *0.0%* | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 105 | 0.0% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 2 | 129 | 1.6% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 129 | 0.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 129 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 100289/0000 - Year end March 2017

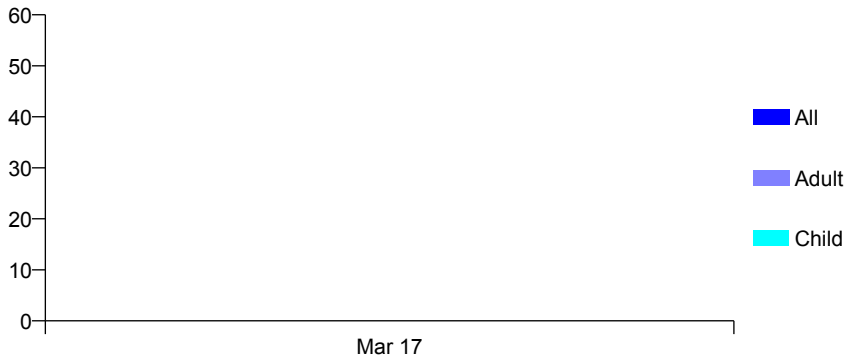
| | |
|---|---|
| Name or company name | Winterton Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2017 |
| Contract end date | 31/03/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 333 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £10,000.00 |

## ACCESS*

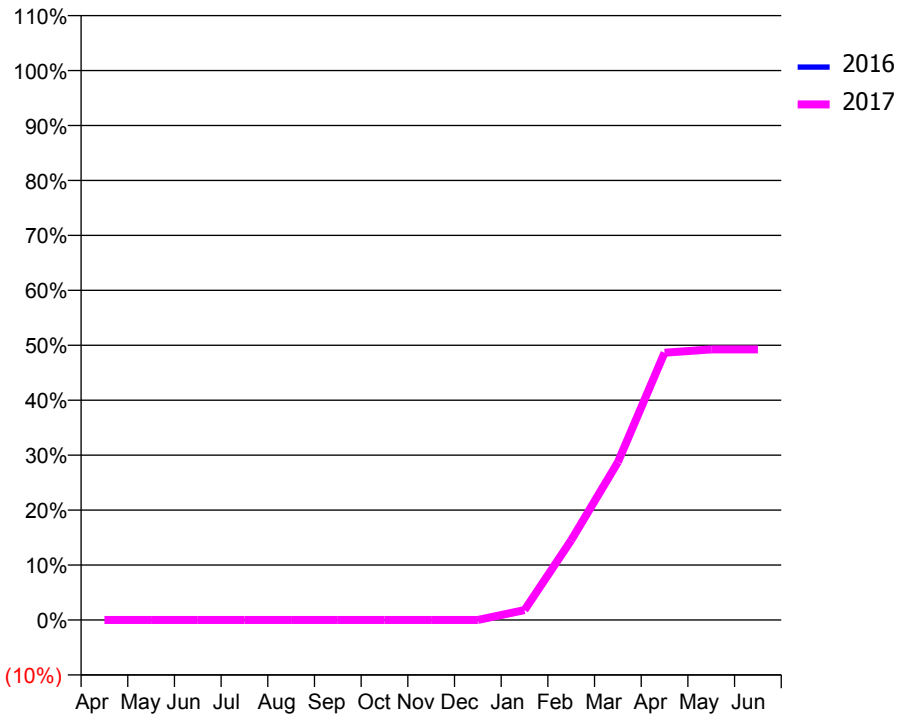
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 0 | |
| Quarter ending June 2016 | 0 | |
| Quarter ending September 2016 | 0 | |
| Quarter ending December 2016 | 0 | |
| Quarter ending March 2017 | 56 | |
| **Variance since March 2016** | N/A | |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 0 |
| August | 0 | 0 |
| September | 0 | 0 |
| October | 0 | 0 |
| November | 0 | 0 |
| December | 0 | 0 |
| January | 0 | 6 |
| February | 0 | 48 |
| March | 0 | 96 |
| April | 0 | 162 |
| May | 0 | 164 |
| June | 0 | 164 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 15 | *0.0%* | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 8 | 38 | *21.1%* | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 15 | *0.0%* | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 38 | *0.0%* | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 20 | 94 | *21.3%* | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 94 | *0.0%* | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 94 | *1.1%* | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 100290/0000 - Year end March 2017

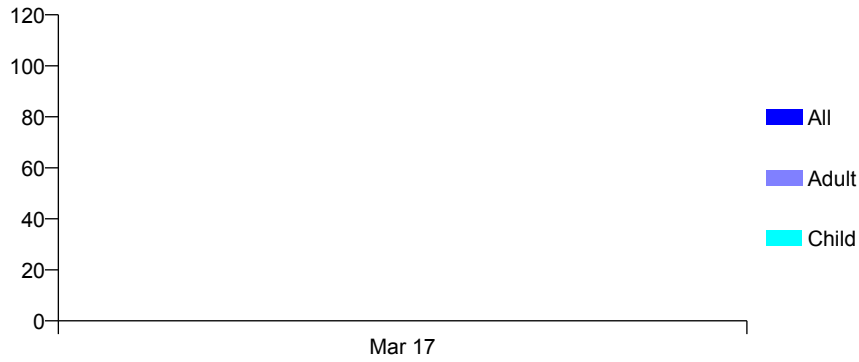
| | |
|---|---|
| Name or company name | The Dental Design Studio |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2017 |
| Contract end date | 31/03/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 333 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £10,000.00 |

## ACCESS*

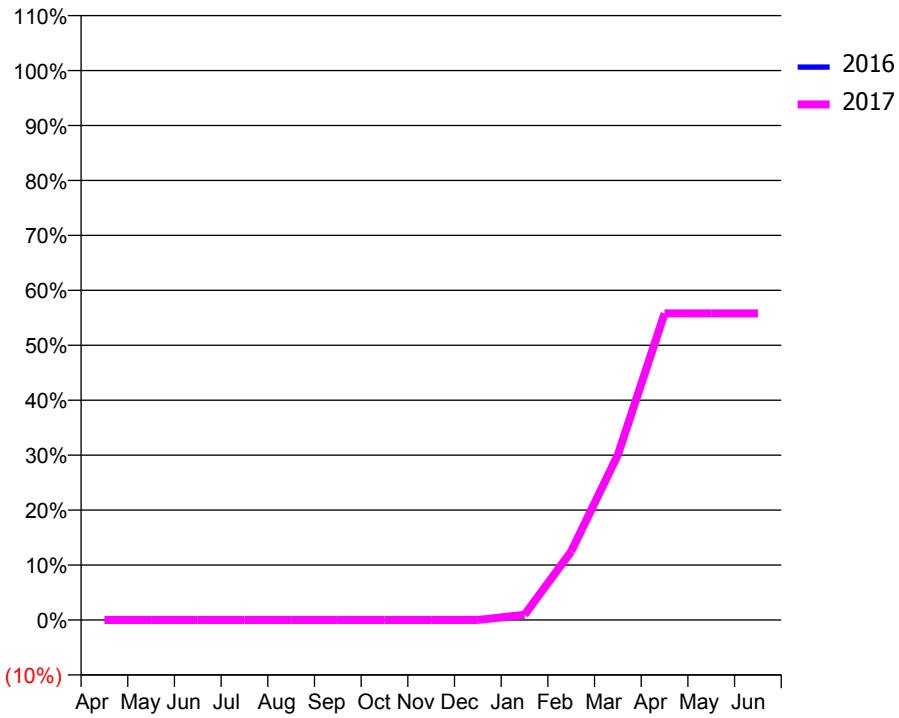
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 0 | |
| Quarter ending June 2016 | 0 | |
| Quarter ending September 2016 | 0 | |
| Quarter ending December 2016 | 0 | |
| Quarter ending March 2017 | 112 | |
| **Variance since March 2016** | N/A | |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 0 |
| August | 0 | 0 |
| September | 0 | 0 |
| October | 0 | 0 |
| November | 0 | 0 |
| December | 0 | 0 |
| January | 0 | 3 |
| February | 0 | 42 |
| March | 0 | 100 |
| April | 0 | 186 |
| May | 0 | 186 |
| June | 0 | 186 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 38 | *0.0%* | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 27 | *0.0%* | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 38 | *0.0%* | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 27 | *0.0%* | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 14 | 120 | 11.7% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 120 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 120 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 100291/0000 - Year end March 2017

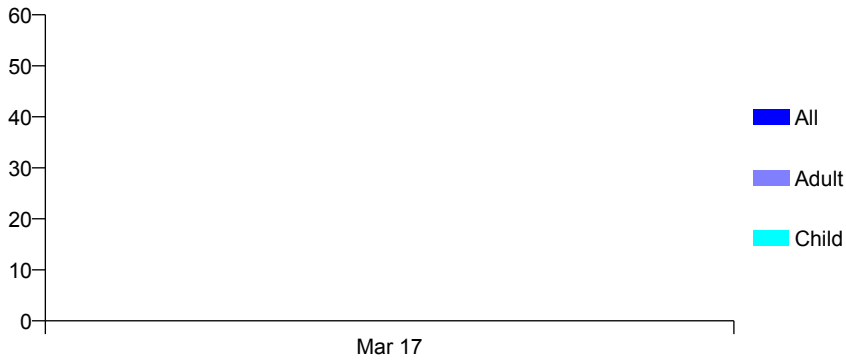
| | |
|---|---|
| Name or company name | The Dental Design Studio |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2017 |
| Contract end date | 31/03/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 333 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £10,000.00 |

## ACCESS*

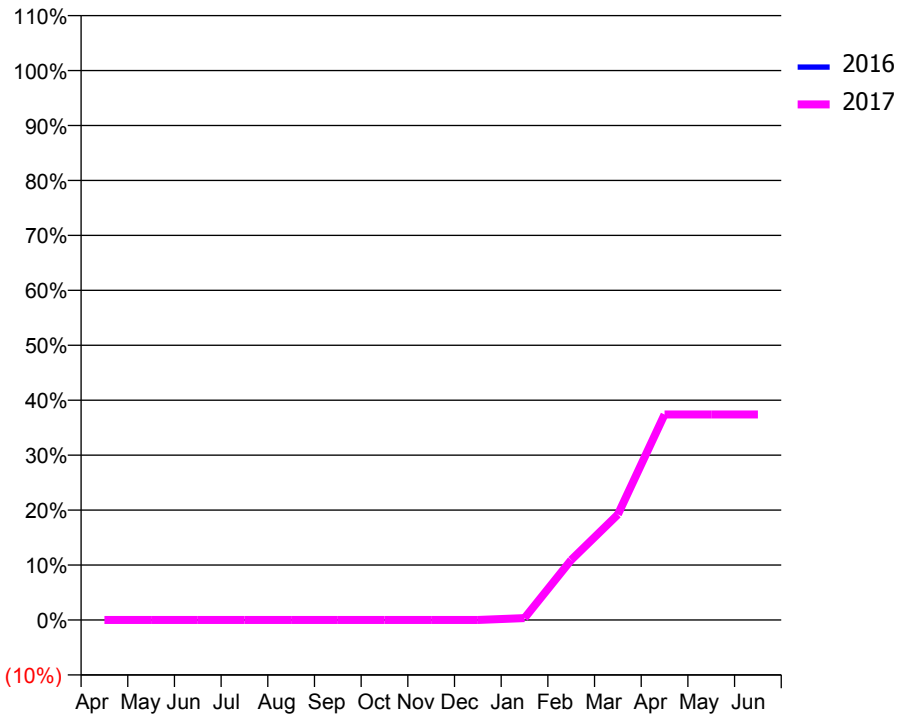
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 0 | |
| Quarter ending June 2016 | 0 | |
| Quarter ending September 2016 | 0 | |
| Quarter ending December 2016 | 0 | |
| Quarter ending March 2017 | 59 | |
| **Variance since March 2016** | N/A | |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 0 |
| August | 0 | 0 |
| September | 0 | 0 |
| October | 0 | 0 |
| November | 0 | 0 |
| December | 0 | 0 |
| January | 0 | 1 |
| February | 0 | 36 |
| March | 0 | 64 |
| April | 0 | 125 |
| May | 0 | 125 |
| June | 0 | 125 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 8 | *0.0%* | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 33 | *0.0%* | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 8 | *0.0%* | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 33 | *0.0%* | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 28 | 69 | *40.6%* | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 69 | *0.0%* | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 69 | *1.4%* | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 100308/0000 - Year end March 2017

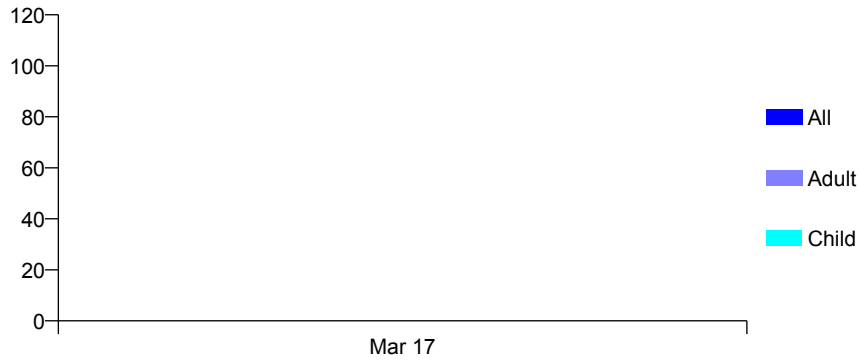
| | |
|---|---|
| Name or company name | K L DOBBS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2017 |
| Contract end date | 31/03/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 333 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £10,000.00 |

## ACCESS*

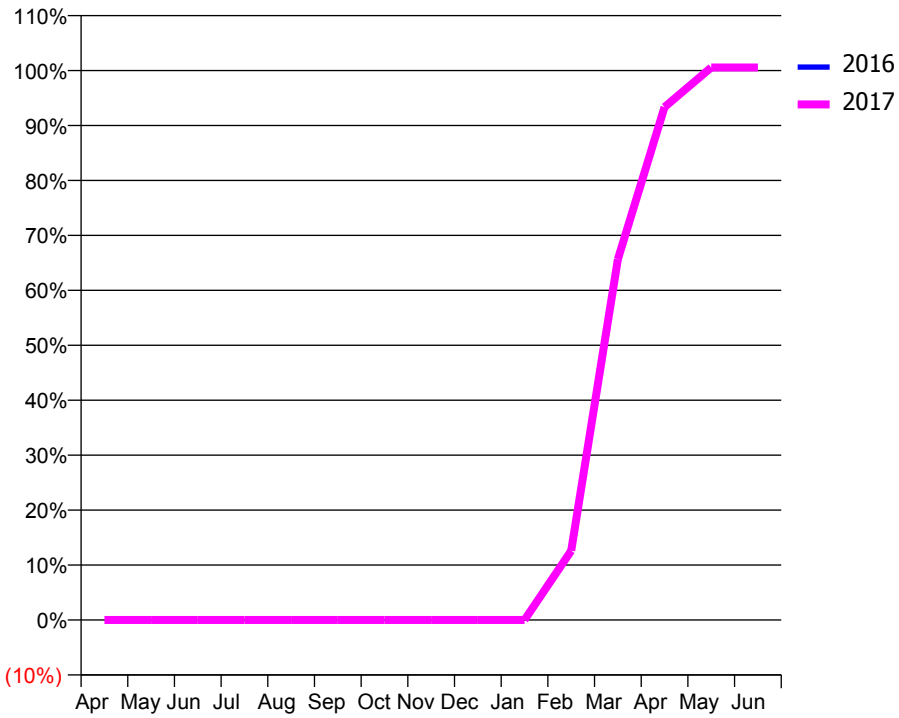
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 0 | |
| Quarter ending June 2016 | 0 | |
| Quarter ending September 2016 | 0 | |
| Quarter ending December 2016 | 0 | |
| Quarter ending March 2017 | 116 | |
| **Variance since March 2016** | N/A | |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 0 |
| August | 0 | 0 |
| September | 0 | 0 |
| October | 0 | 0 |
| November | 0 | 0 |
| December | 0 | 0 |
| January | 0 | 0 |
| February | 0 | 42 |
| March | 0 | 219 |
| April | 0 | 311 |
| May | 0 | 335 |
| June | 0 | 335 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 18 | *0.0%* | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 91 | *0.0%* | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 18 | *0.0%* | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 91 | *0.0%* | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 49 | 136 | 36.0% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 136 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 136 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

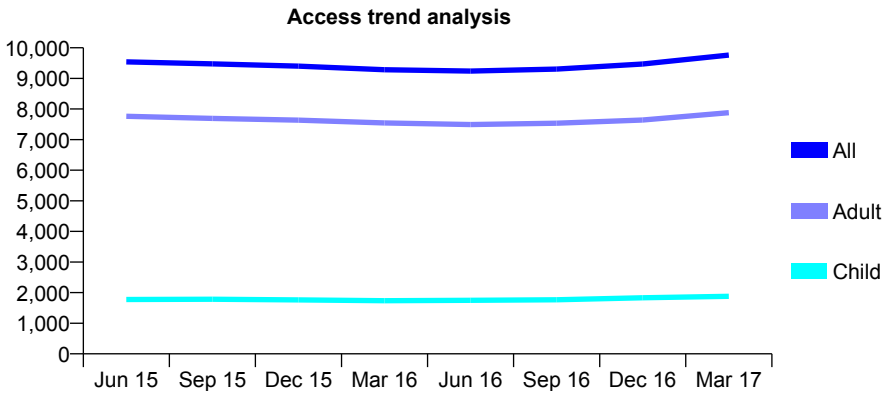
# Q50 - Vital Signs At a Glance Contract Report for 101281/0039 - Year end March 2017

| | |
|---|---|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

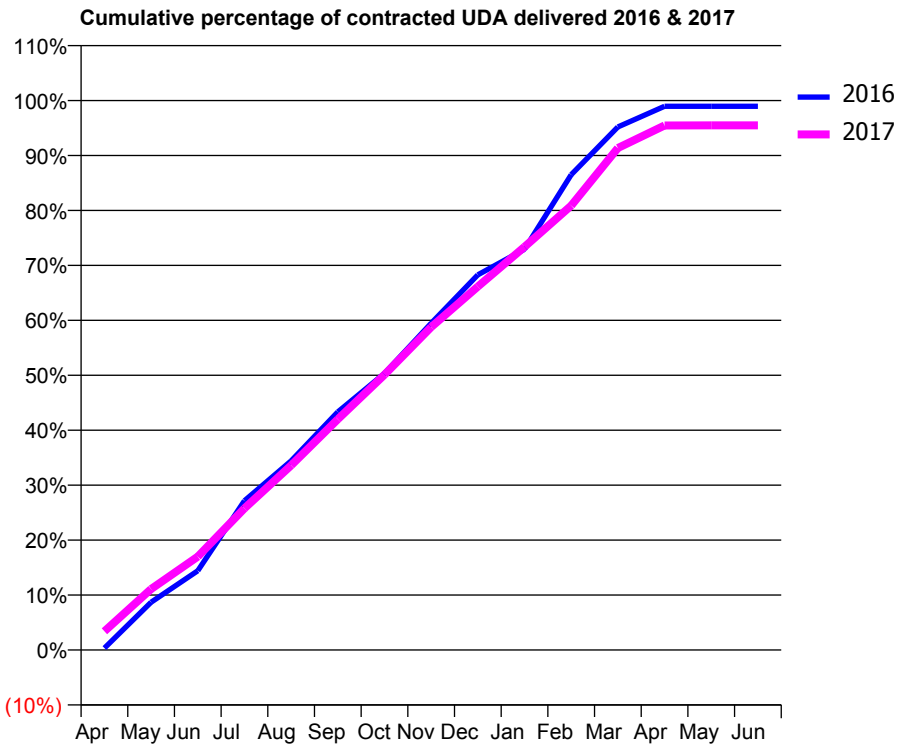
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 27,920 |
| Carry forward general activity (UDA) | 297 |
| 16/17 Contracted orthodontic activity (UOA) | 187 |
| Carry forward orthodontic activity (UOA) | -4 |
| Baseline contract value | £827,006.10 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 9,284 | |
| Quarter ending June 2016 | 9,241 | → |
| Quarter ending September 2016 | 9,305 | → |
| Quarter ending December 2016 | 9,472 | → |
| Quarter ending March 2017 | 9,764 | ↑ |
| **Variance since March 2016** | 5.2% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 97 | 953 |
| May | 2,430 | 3,102 |
| June | 4,028 | 4,747 |
| July | 7,582 | 7,195 |
| August | 9,610 | 9,377 |
| September | 12,100 | 11,726 |
| October | 14,053 | 13,990 |
| November | 16,605 | 16,404 |
| December | 19,065 | 18,467 |
| January | 20,363 | 20,486 |
| February | 24,151 | 22,580 |
| March | 26,576 | 25,506 |
| April | 27,624 | 26,653 |
| May | 27,623 | 26,657 |
| June | 27,623 | 26,657 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 236 | 3,068 | 7.7% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,266 | 13,129 | 17.3% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,937 | 3,068 | 63.1% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,699 | 13,129 | 58.6% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,407 | 16,239 | 8.7% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 204 | 16,239 | 1.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 423 | 16,239 | 2.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 22 | 22 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 21 | 22 | *95.5%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

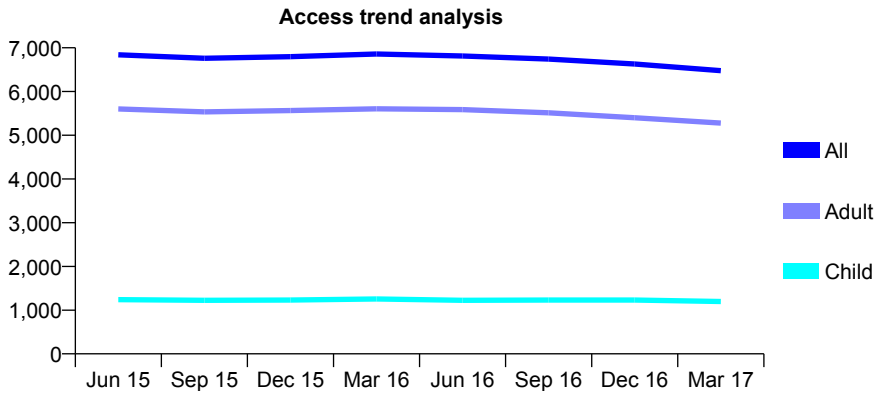
# Q50 - Vital Signs At a Glance Contract Report for 101281/0089 - Year end March 2017

| | |
|---|---|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

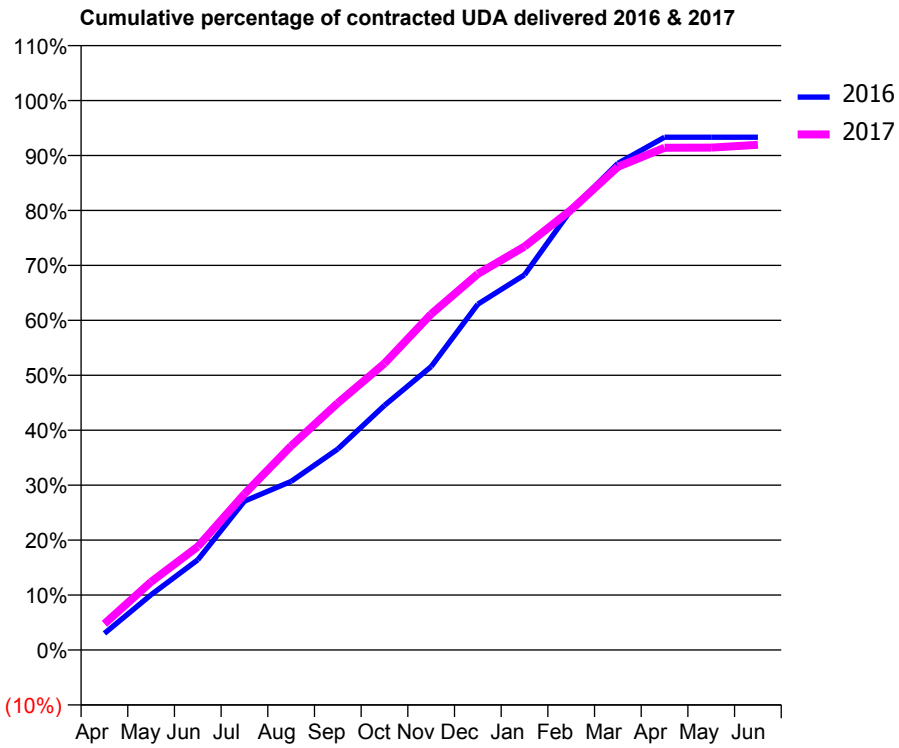
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 21,438 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £650,873.34 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,859 | |
| Quarter ending June 2016 | 6,811 | → |
| Quarter ending September 2016 | 6,743 | → |
| Quarter ending December 2016 | 6,630 | ↓ |
| Quarter ending March 2017 | 6,477 | ↓ |
| **Variance since March 2016** | (5.6%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 649 | 1,023 |
| May | 2,157 | 2,663 |
| June | 3,517 | 4,035 |
| July | 5,810 | 6,088 |
| August | 6,579 | 7,961 |
| September | 7,842 | 9,637 |
| October | 9,543 | 11,185 |
| November | 11,059 | 13,107 |
| December | 13,495 | 14,675 |
| January | 14,637 | 15,742 |
| February | 17,175 | 17,174 |
| March | 18,985 | 18,849 |
| April | 20,007 | 19,596 |
| May | 20,008 | 19,599 |
| June | 20,008 | 19,710 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 172 | 1,889 | 9.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,451 | 8,276 | 17.5% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,227 | 1,889 | 65.0% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,977 | 8,276 | 60.1% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 607 | 10,127 | 6.0% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 189 | 10,127 | 1.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 526 | 10,127 | 5.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 21 | 24 | *87.5%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 21 | 24 | *87.5%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 101281/0096 - Year end March 2017

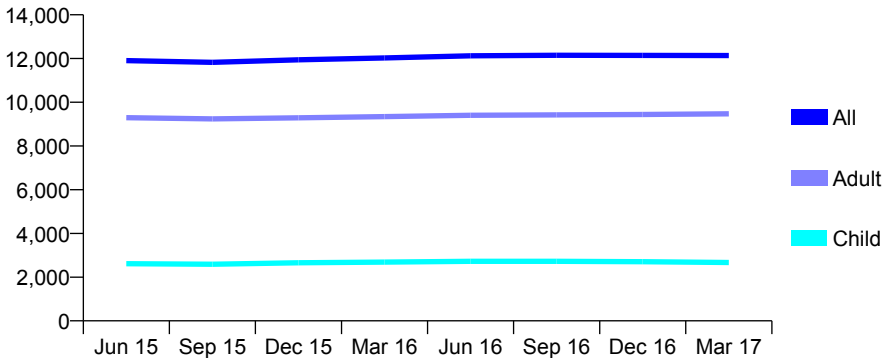
| | |
|---|---|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 30,555 |
| Carry forward general activity (UDA) | -611 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £939,036.93 |

## ACCESS*

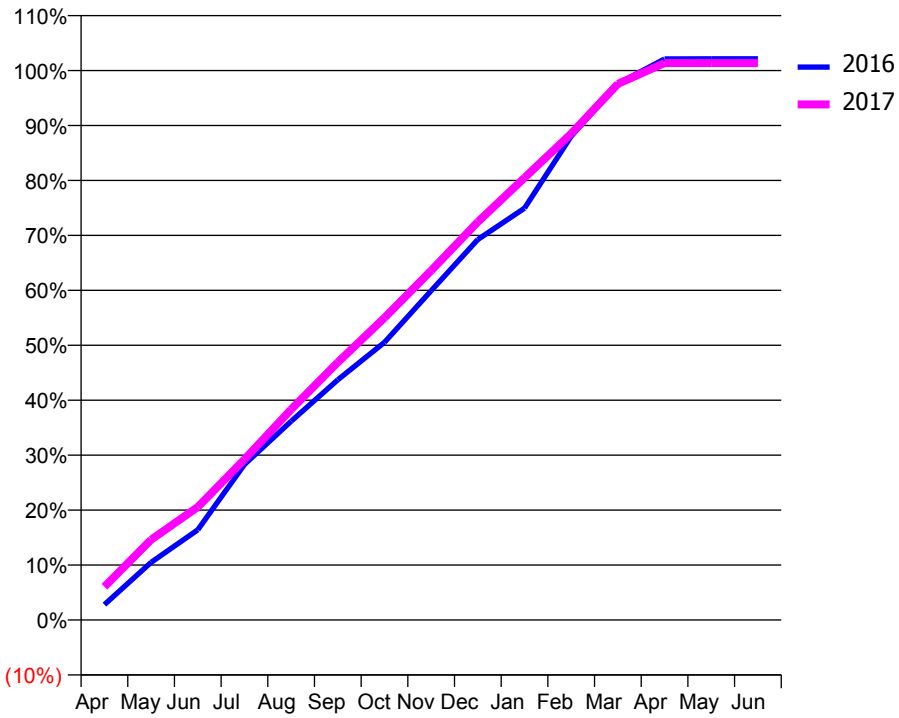
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 12,028 | |
| Quarter ending June 2016 | 12,124 | → |
| Quarter ending September 2016 | 12,149 | → |
| Quarter ending December 2016 | 12,144 | → |
| Quarter ending March 2017 | 12,137 | → |
| **Variance since March 2016** | 0.9% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 859 | 1,850 |
| May | 3,205 | 4,464 |
| June | 5,015 | 6,286 |
| July | 8,648 | 8,931 |
| August | 11,048 | 11,710 |
| September | 13,360 | 14,330 |
| October | 15,444 | 16,806 |
| November | 18,309 | 19,429 |
| December | 21,161 | 22,135 |
| January | 22,903 | 24,593 |
| February | 26,894 | 27,049 |
| March | 29,823 | 29,810 |
| April | 31,200 | 30,967 |
| May | 31,204 | 30,969 |
| June | 31,201 | 30,971 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 316 | 4,762 | 6.6% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,888 | 13,773 | 13.7% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,500 | 4,762 | 73.5% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,415 | 13,773 | 39.3% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,486 | 18,467 | 8.0% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 571 | 18,467 | 3.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 364 | 18,467 | 2.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 19 | 22 | *86.4%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 20 | 22 | *90.9%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 101281/0104 - Year end March 2017

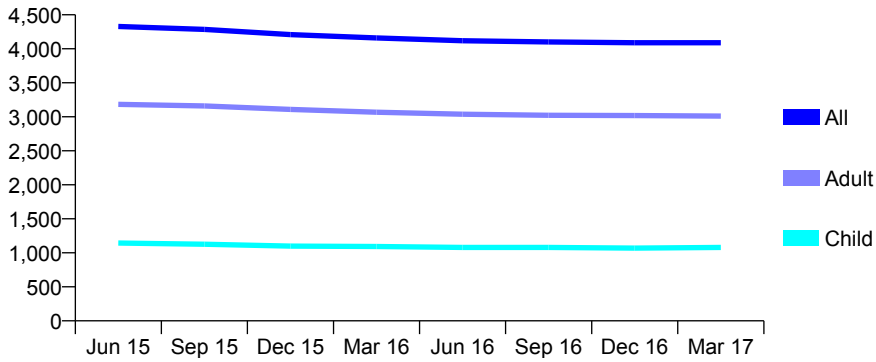
| | |
|---|---|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 13,717 |
| Carry forward general activity (UDA) | 35 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £404,075.77 |

## ACCESS*

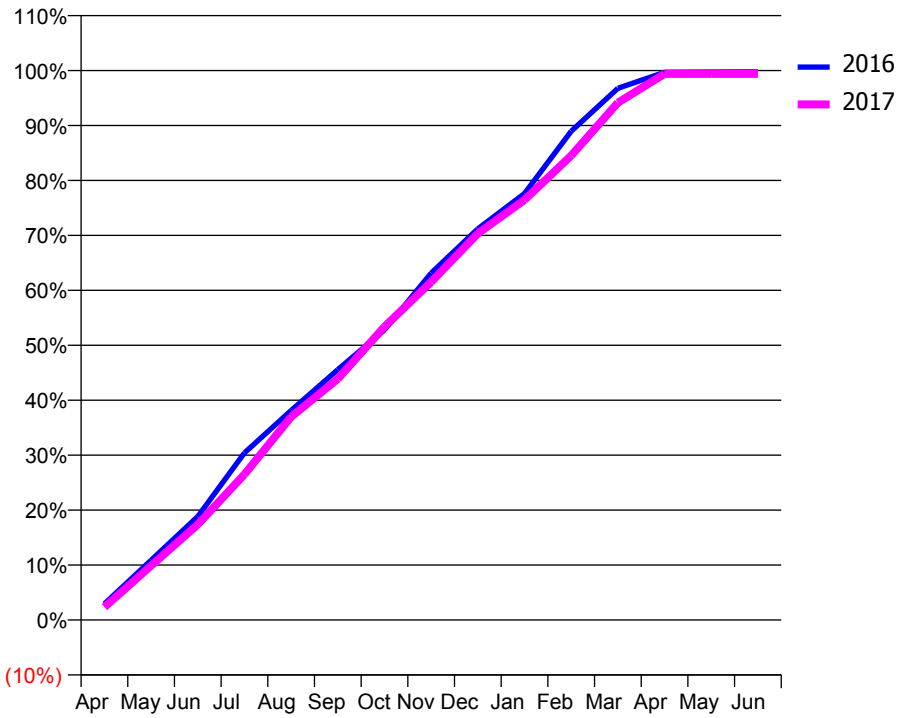
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,160 | |
| Quarter ending June 2016 | 4,118 | ↓ |
| Quarter ending September 2016 | 4,101 | → |
| Quarter ending December 2016 | 4,089 | → |
| Quarter ending March 2017 | 4,090 | → |
| **Variance since March 2016** | (1.7%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 405 | 320 |
| May | 1,493 | 1,356 |
| June | 2,583 | 2,384 |
| July | 4,172 | 3,637 |
| August | 5,231 | 5,072 |
| September | 6,251 | 6,021 |
| October | 7,241 | 7,322 |
| November | 8,660 | 8,440 |
| December | 9,766 | 9,648 |
| January | 10,648 | 10,487 |
| February | 12,202 | 11,593 |
| March | 13,273 | 12,912 |
| April | 13,673 | 13,633 |
| May | 13,678 | 13,631 |
| June | 13,682 | 13,633 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 230 | 2,043 | 11.3% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 773 | 4,825 | 16.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,392 | 2,043 | 68.1% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,200 | 4,825 | 66.3% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 581 | 7,003 | 8.3% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 151 | 7,003 | 2.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 73 | 7,003 | 1.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 9 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 101281/0106 - Year end March 2017

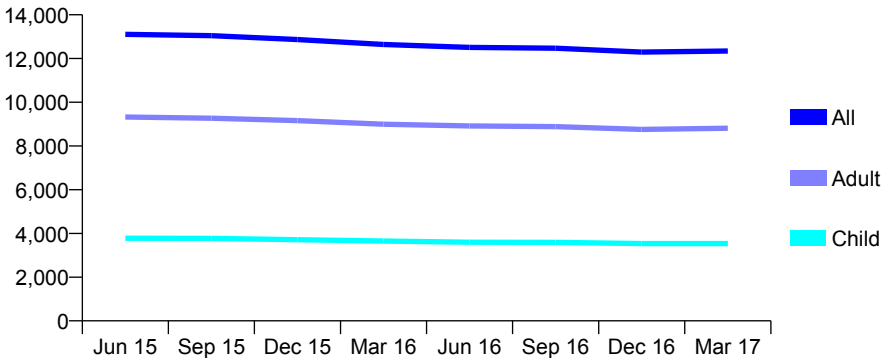
| | |
|---|---|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 40,965 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,106,460.59 |

## ACCESS*

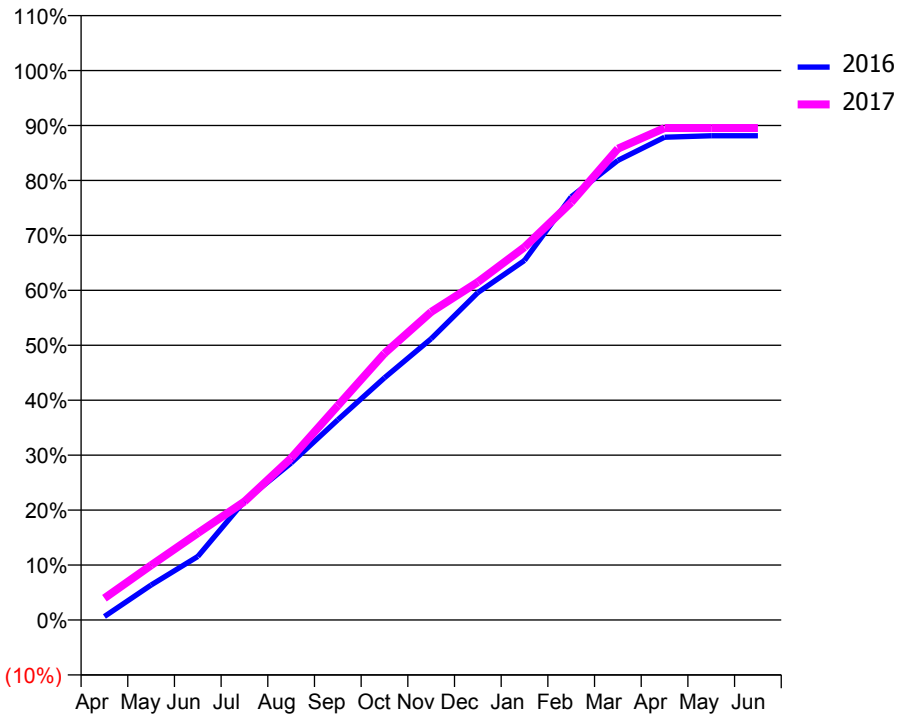
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 12,643 | |
| Quarter ending June 2016 | 12,510 | ↓ |
| Quarter ending September 2016 | 12,471 | → |
| Quarter ending December 2016 | 12,293 | ↓ |
| Quarter ending March 2017 | 12,346 | → |
| **Variance since March 2016** | (2.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 259 | 1,629 |
| May | 2,610 | 4,081 |
| June | 4,734 | 6,479 |
| July | 8,877 | 8,832 |
| August | 11,702 | 12,071 |
| September | 14,922 | 15,977 |
| October | 18,058 | 19,874 |
| November | 20,969 | 22,970 |
| December | 24,407 | 25,198 |
| January | 26,808 | 27,798 |
| February | 31,552 | 31,127 |
| March | 34,263 | 35,132 |
| April | 35,991 | 36,679 |
| May | 36,097 | 36,678 |
| June | 36,097 | 36,678 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 409 | 5,493 | 7.4% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,873 | 13,289 | 14.1% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,328 | 5,493 | 60.6% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,427 | 13,289 | 55.9% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 2,227 | 18,605 | 12.0% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 139 | 18,605 | 0.7% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 124 | 18,605 | 0.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 20 | 20 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 20 | 20 | *100.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

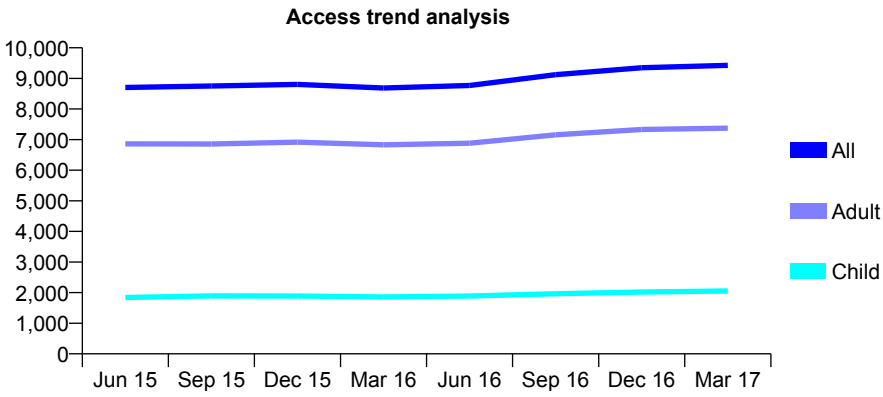
# Q50 - Vital Signs At a Glance Contract Report for 101281/0121 - Year end March 2017

| | |
|---|---|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

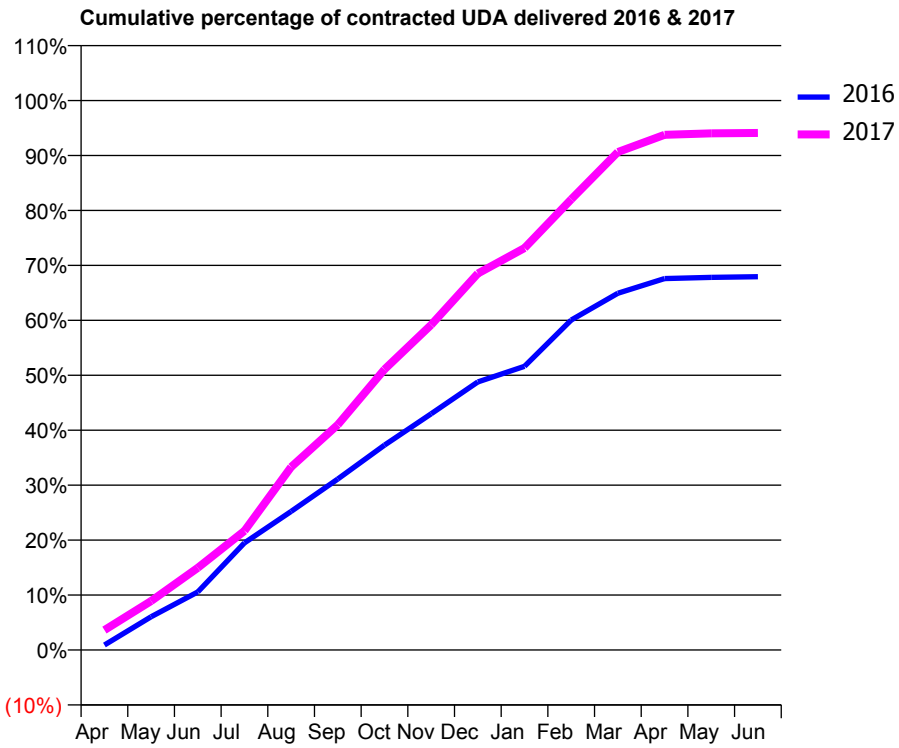
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 31,745 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £837,368.88 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,686 | |
| Quarter ending June 2016 | 8,771 | → |
| Quarter ending September 2016 | 9,122 | ↑ |
| Quarter ending December 2016 | 9,349 | ↑ |
| Quarter ending March 2017 | 9,428 | → |
| **Variance since March 2016** | 8.5% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 291 | 1,151 |
| May | 1,921 | 2,828 |
| June | 3,355 | 4,748 |
| July | 6,186 | 6,880 |
| August | 8,006 | 10,574 |
| September | 9,876 | 13,014 |
| October | 11,839 | 16,210 |
| November | 13,648 | 18,782 |
| December | 15,485 | 21,749 |
| January | 16,393 | 23,224 |
| February | 19,064 | 26,033 |
| March | 20,611 | 28,770 |
| April | 21,458 | 29,763 |
| May | 21,530 | 29,844 |
| June | 21,569 | 29,867 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 306 | 3,287 | 9.3% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,673 | 10,910 | 15.3% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,853 | 3,287 | 56.4% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,086 | 10,910 | 46.6% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,711 | 14,152 | 12.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 359 | 14,152 | 2.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 156 | 14,152 | 1.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 14 | 15 | *93.3%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 15 | *93.3%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 101281/0147 - Year end March 2017

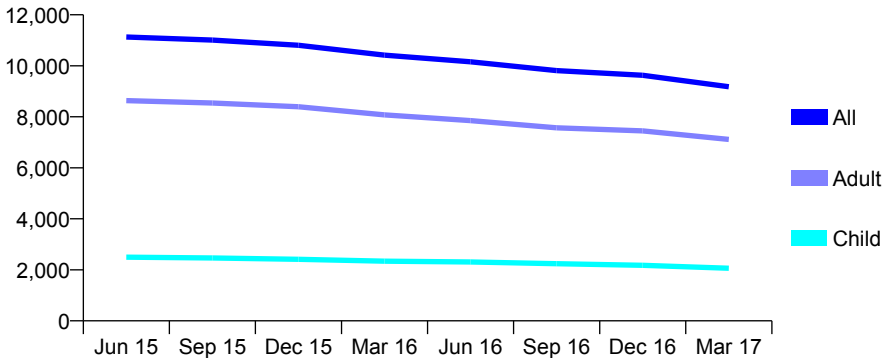
| | |
|---|---|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 37,658 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,052,340.75 |

## ACCESS*

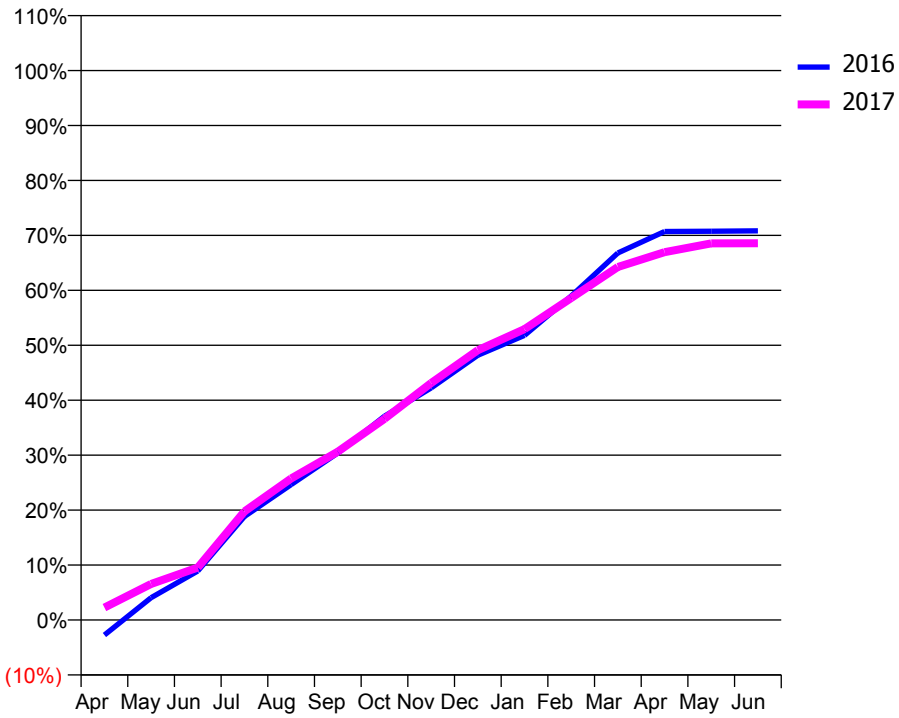
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 10,417 | |
| Quarter ending June 2016 | 10,156 | ↓ |
| Quarter ending September 2016 | 9,811 | ↓ |
| Quarter ending December 2016 | 9,628 | ↓ |
| Quarter ending March 2017 | 9,177 | ↓ |
| **Variance since March 2016** | (11.9%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -1,036 | 859 |
| May | 1,527 | 2,473 |
| June | 3,356 | 3,592 |
| July | 7,097 | 7,439 |
| August | 9,276 | 9,703 |
| September | 11,444 | 11,538 |
| October | 13,971 | 13,789 |
| November | 15,908 | 16,240 |
| December | 18,148 | 18,489 |
| January | 19,502 | 19,935 |
| February | 22,201 | 22,063 |
| March | 25,158 | 24,193 |
| April | 26,621 | 25,206 |
| May | 26,644 | 25,807 |
| June | 26,669 | 25,818 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 343 | 3,207 | 10.7% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,462 | 10,222 | 14.3% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,006 | 3,207 | 62.6% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,571 | 10,222 | 64.3% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 992 | 13,584 | 7.3% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 108 | 13,584 | 0.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 50 | 13,584 | 0.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 15 | 16 | *93.8%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 16 | *93.8%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 101338/0049 - Year end March 2017

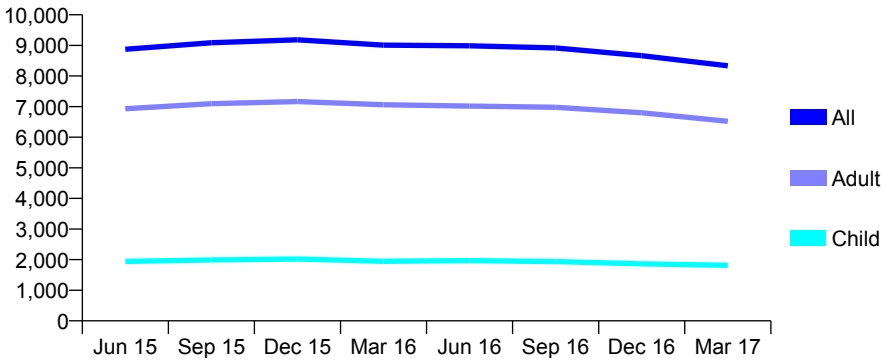
| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 30,272 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £729,643.05 |

## ACCESS*

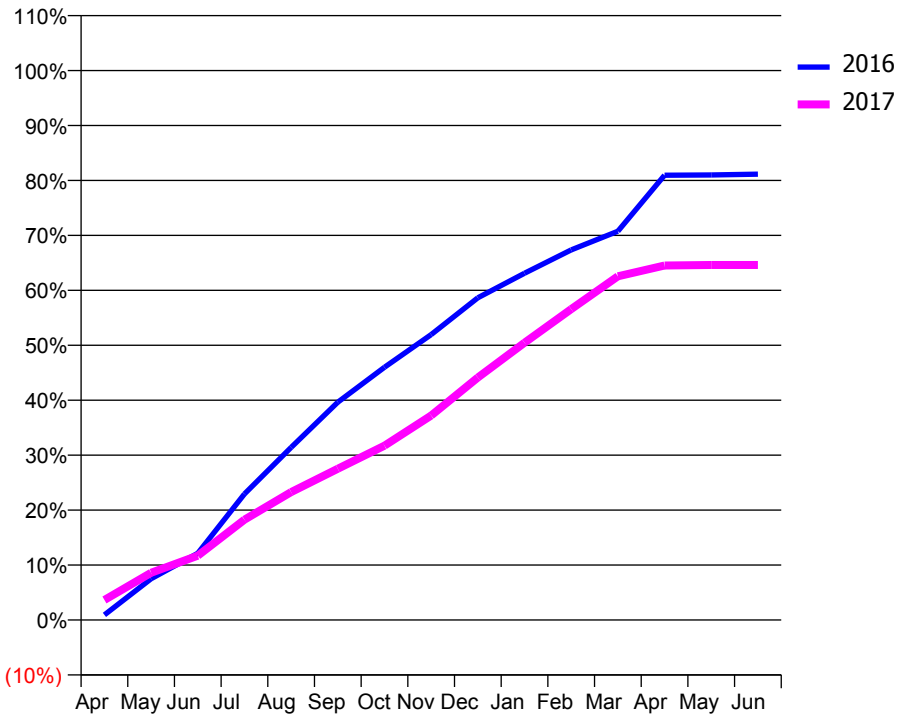
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 9,008 | |
| Quarter ending June 2016 | 8,988 | → |
| Quarter ending September 2016 | 8,918 | → |
| Quarter ending December 2016 | 8,664 | ↓ |
| Quarter ending March 2017 | 8,333 | ↓ |
| **Variance since March 2016** | (7.5%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 280 | 1,106 |
| May | 2,274 | 2,603 |
| June | 3,680 | 3,541 |
| July | 6,945 | 5,529 |
| August | 9,511 | 7,046 |
| September | 12,002 | 8,336 |
| October | 13,924 | 9,607 |
| November | 15,726 | 11,268 |
| December | 17,748 | 13,357 |
| January | 19,105 | 15,280 |
| February | 20,387 | 17,129 |
| March | 21,418 | 18,931 |
| April | 24,501 | 19,533 |
| May | 24,518 | 19,557 |
| June | 24,563 | 19,560 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 161 | 2,169 | 7.4% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,221 | 7,931 | 15.4% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 691 | 2,169 | 31.9% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,932 | 7,931 | 37.0% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,015 | 8,621 | 11.8% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 68 | 8,621 | 0.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 239 | 8,621 | 2.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 14 | 15 | *93.3%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 15 | *86.7%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 101338/0124 - Year end March 2017

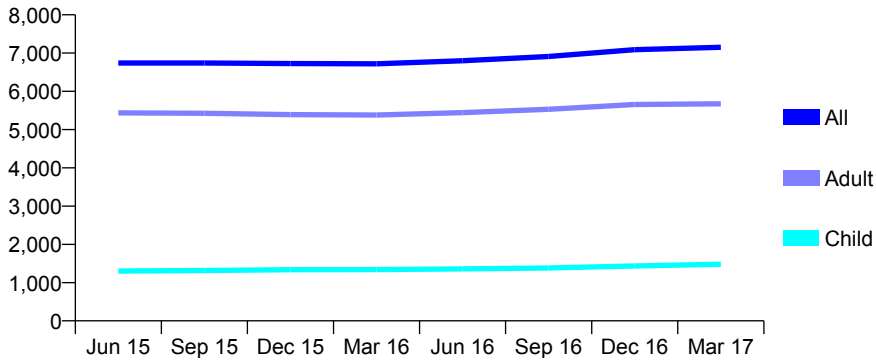
| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 24/08/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 24,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £644,897.30 |

## ACCESS*

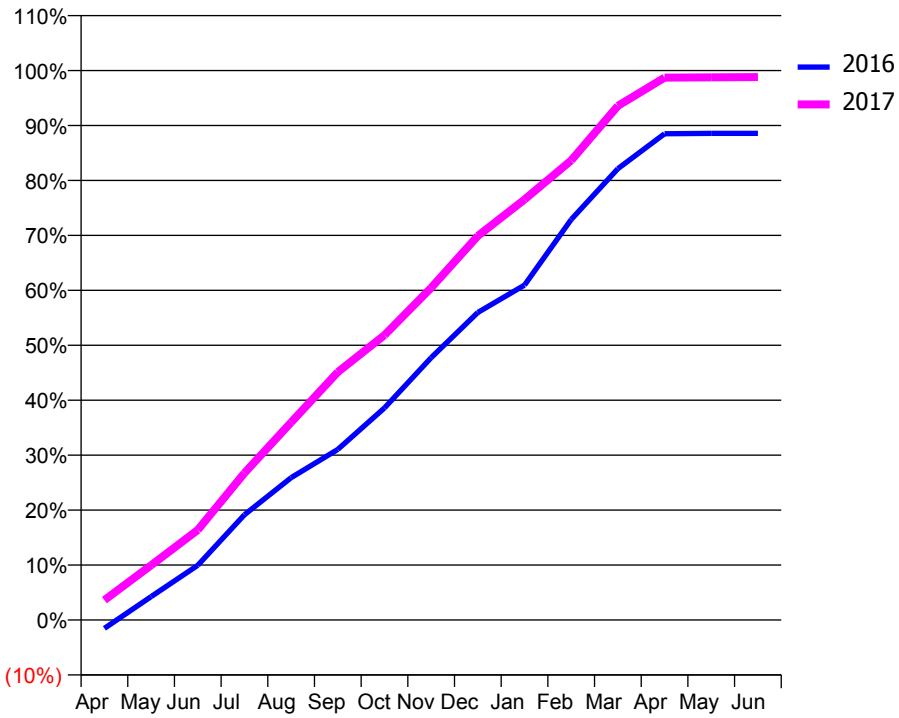
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,720 | |
| Quarter ending June 2016 | 6,800 | → |
| Quarter ending September 2016 | 6,912 | → |
| Quarter ending December 2016 | 7,089 | ↑ |
| Quarter ending March 2017 | 7,152 | → |
| **Variance since March 2016** | 6.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -372 | 871 |
| May | 1,024 | 2,389 |
| June | 2,392 | 3,932 |
| July | 4,598 | 6,419 |
| August | 6,219 | 8,631 |
| September | 7,449 | 10,833 |
| October | 9,263 | 12,443 |
| November | 11,461 | 14,510 |
| December | 13,431 | 16,774 |
| January | 14,628 | 18,365 |
| February | 17,493 | 20,072 |
| March | 19,709 | 22,456 |
| April | 21,240 | 23,687 |
| May | 21,253 | 23,703 |
| June | 21,253 | 23,710 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 144 | 2,392 | 6.0% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,103 | 8,286 | 13.3% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,600 | 2,392 | 66.9% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,564 | 8,286 | 55.1% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 537 | 10,590 | 5.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 86 | 10,590 | 0.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 280 | 10,590 | 2.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 24 | 26 | *92.3%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 21 | 26 | *80.8%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 101338/0130 - Year end March 2017

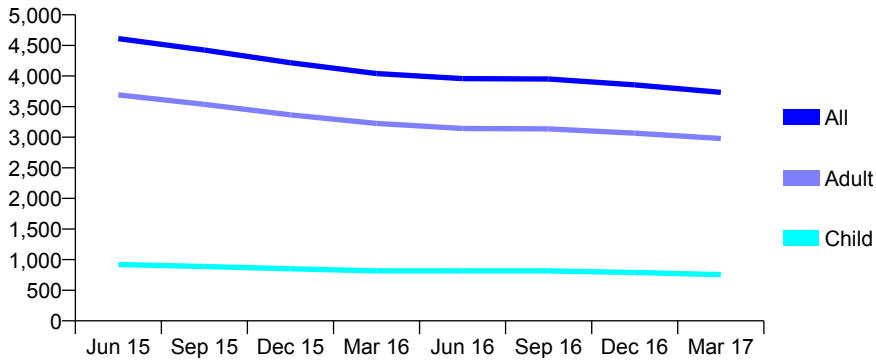
| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,319 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £359,349.45 |

## ACCESS*

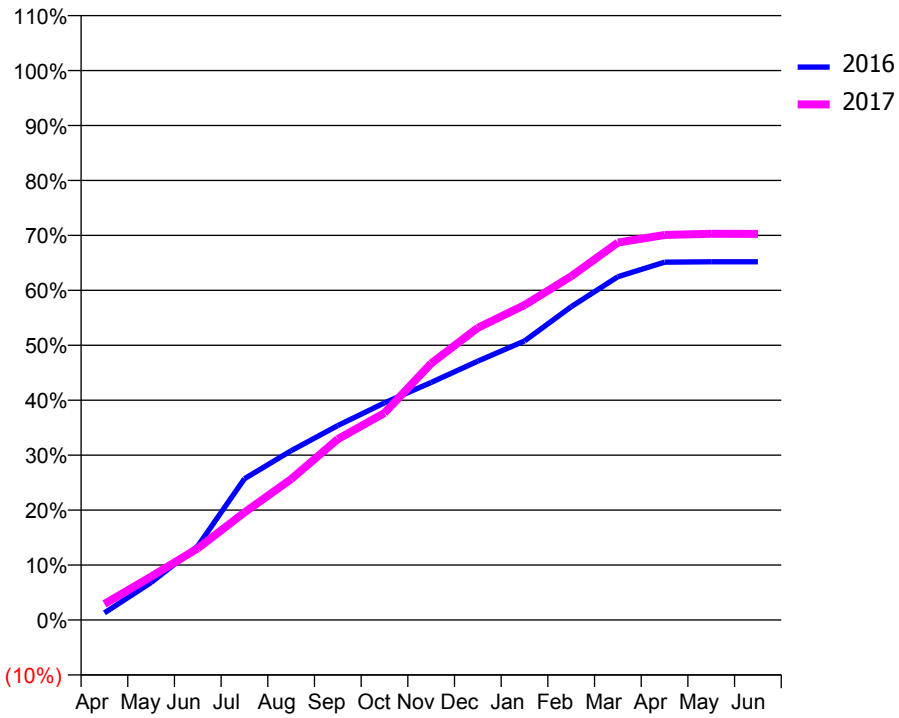
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,041 | |
| Quarter ending June 2016 | 3,958 | ↓ |
| Quarter ending September 2016 | 3,952 | → |
| Quarter ending December 2016 | 3,856 | ↓ |
| Quarter ending March 2017 | 3,733 | ↓ |
| **Variance since March 2016** | (7.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 238 | 478 |
| May | 1,251 | 1,289 |
| June | 2,467 | 2,129 |
| July | 4,709 | 3,194 |
| August | 5,645 | 4,184 |
| September | 6,483 | 5,373 |
| October | 7,239 | 6,147 |
| November | 7,918 | 7,623 |
| December | 8,630 | 8,678 |
| January | 9,302 | 9,353 |
| February | 10,442 | 10,208 |
| March | 11,445 | 11,208 |
| April | 11,931 | 11,435 |
| May | 11,944 | 11,470 |
| June | 11,944 | 11,467 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 92 | 1,048 | 8.8% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 682 | 4,268 | 16.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 434 | 1,048 | 41.4% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,965 | 4,268 | 46.0% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 434 | 5,209 | 8.3% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 73 | 5,209 | 1.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 152 | 5,209 | 2.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 101338/0135 - Year end March 2017

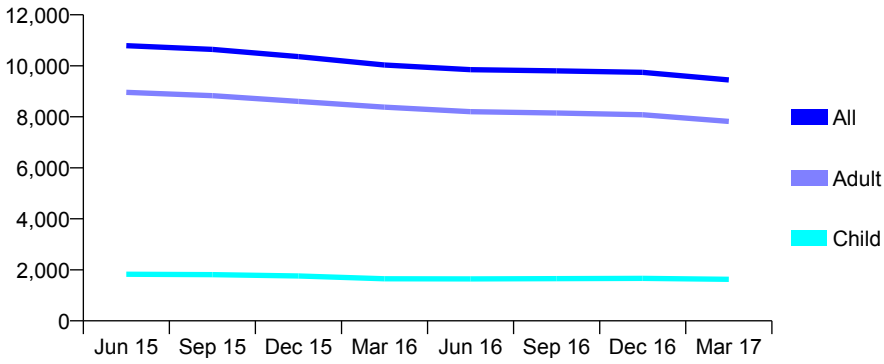
| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 33,200 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £870,372.52 |

## ACCESS*

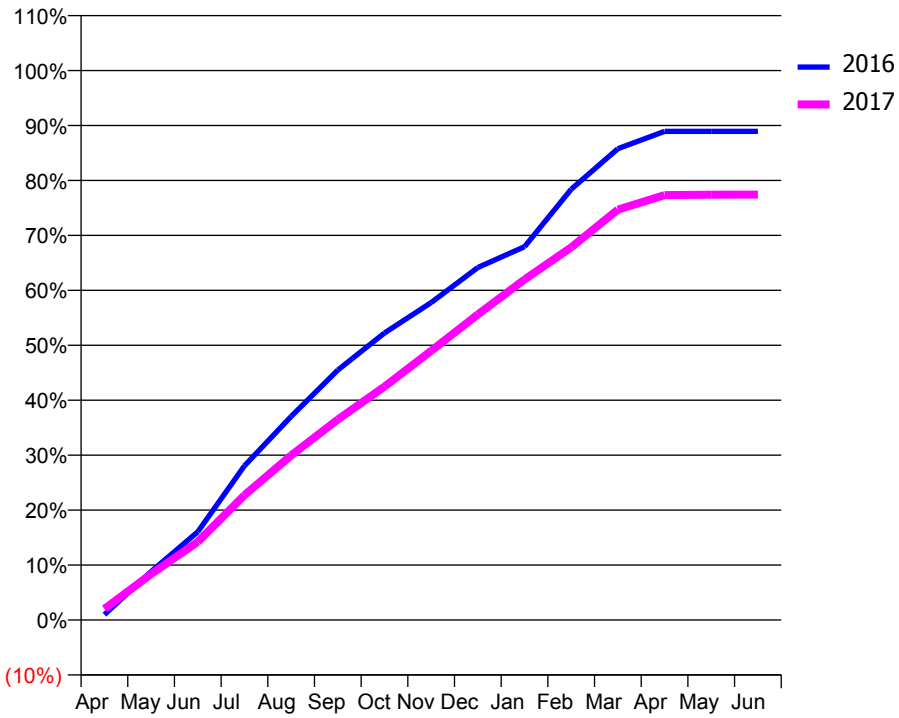
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 10,030 | |
| Quarter ending June 2016 | 9,847 | ↓ |
| Quarter ending September 2016 | 9,802 | → |
| Quarter ending December 2016 | 9,743 | → |
| Quarter ending March 2017 | 9,445 | ↓ |
| **Variance since March 2016** | (5.8%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 285 | 674 |
| May | 2,557 | 2,772 |
| June | 4,654 | 4,724 |
| July | 8,141 | 7,549 |
| August | 10,741 | 9,949 |
| September | 13,190 | 12,115 |
| October | 15,149 | 14,106 |
| November | 16,753 | 16,262 |
| December | 18,603 | 18,466 |
| January | 19,699 | 20,570 |
| February | 22,734 | 22,515 |
| March | 24,870 | 24,797 |
| April | 25,792 | 25,673 |
| May | 25,790 | 25,695 |
| June | 25,790 | 25,701 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 72 | 2,353 | 3.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 940 | 10,730 | 8.8% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,363 | 2,353 | 57.9% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,510 | 10,730 | 51.4% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 344 | 13,019 | 2.6% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 49 | 13,019 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 227 | 13,019 | 1.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 31 | 34 | *91.2%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 24 | 34 | *70.6%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 101338/0136 - Year end March 2017

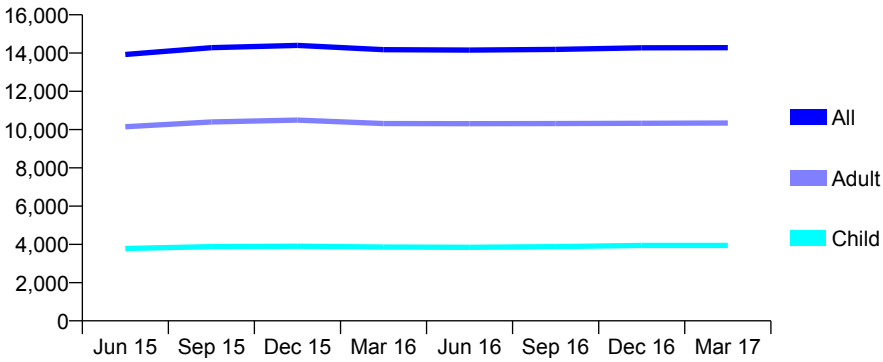
| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 34,166 |
| Carry forward general activity (UDA) | 752 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £911,252.78 |

## ACCESS*

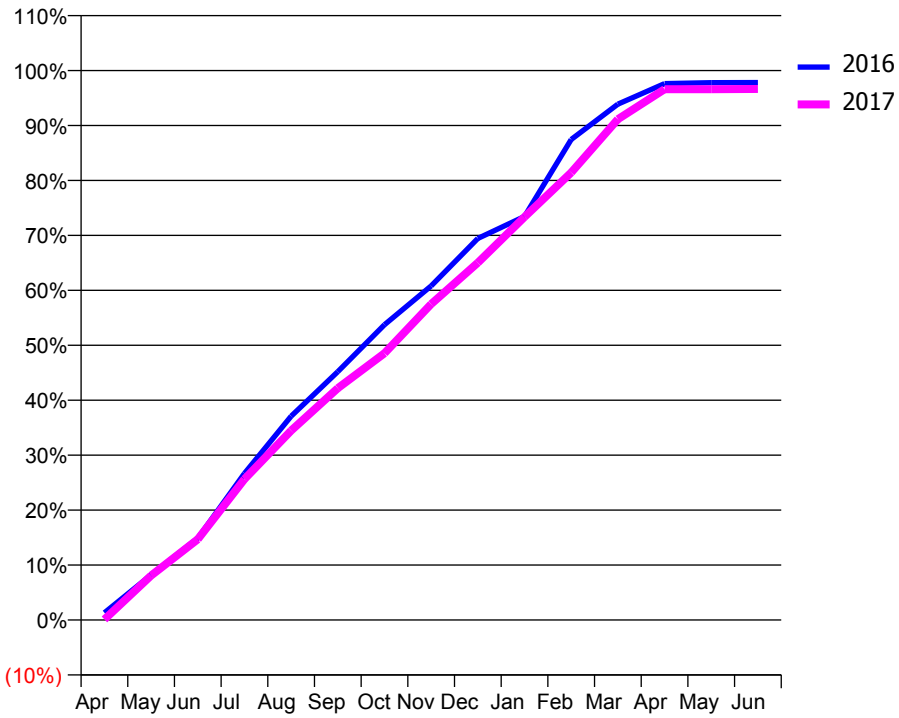
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 14,174 | |
| Quarter ending June 2016 | 14,155 | → |
| Quarter ending September 2016 | 14,193 | → |
| Quarter ending December 2016 | 14,273 | → |
| Quarter ending March 2017 | 14,282 | → |
| **Variance since March 2016** | 0.8% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 455 | 38 |
| May | 2,805 | 2,764 |
| June | 5,088 | 5,024 |
| July | 9,120 | 8,759 |
| August | 12,669 | 11,780 |
| September | 15,443 | 14,417 |
| October | 18,356 | 16,588 |
| November | 20,772 | 19,648 |
| December | 23,728 | 22,219 |
| January | 25,096 | 25,062 |
| February | 29,878 | 27,821 |
| March | 32,074 | 31,139 |
| April | 33,350 | 33,002 |
| May | 33,412 | 33,002 |
| June | 33,414 | 33,021 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 367 | 5,654 | 6.5% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,353 | 12,590 | 10.7% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,378 | 5,654 | 59.7% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,375 | 12,590 | 50.6% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,550 | 18,296 | 8.5% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 159 | 18,296 | 0.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 181 | 18,296 | 1.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 25 | 27 | *92.6%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 21 | 27 | *77.8%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

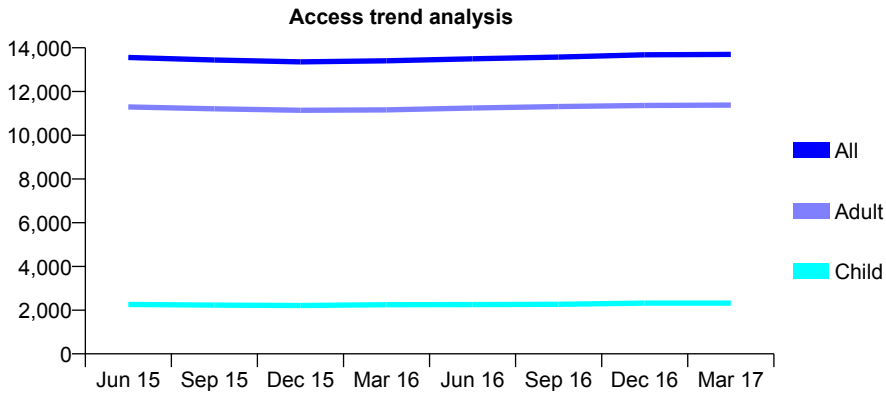
# Q50 - Vital Signs At a Glance Contract Report for 101370/0090 - Year end March 2017

| | |
|---|---|
| Name or company name | Petrie Tucker and Partners Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2007 |
| Contract end date | |

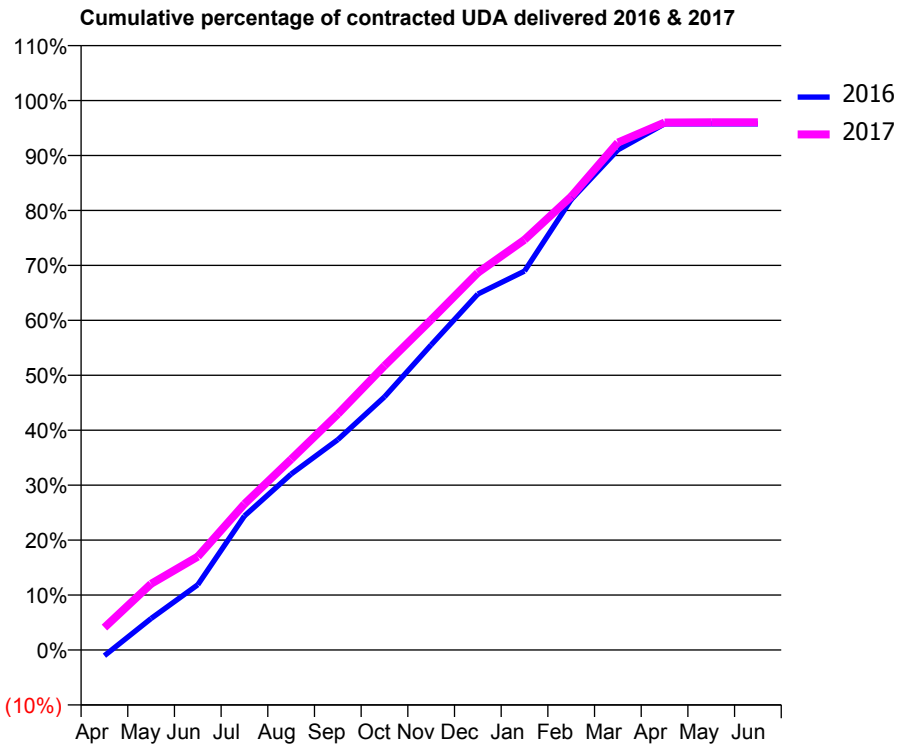
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 41,727 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,192,922.85 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 13,404 | |
| Quarter ending June 2016 | 13,498 | → |
| Quarter ending September 2016 | 13,576 | → |
| Quarter ending December 2016 | 13,682 | → |
| Quarter ending March 2017 | 13,700 | → |
| **Variance since March 2016** | 2.2% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -436 | 1,710 |
| May | 2,398 | 5,026 |
| June | 4,956 | 7,091 |
| July | 10,182 | 11,095 |
| August | 13,361 | 14,487 |
| September | 15,977 | 17,913 |
| October | 19,224 | 21,588 |
| November | 23,171 | 25,074 |
| December | 27,033 | 28,650 |
| January | 28,773 | 31,150 |
| February | 34,201 | 34,434 |
| March | 37,978 | 38,535 |
| April | 39,956 | 40,055 |
| May | 39,953 | 40,069 |
| June | 39,953 | 40,069 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 191 | 3,715 | 5.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,816 | 17,073 | 10.6% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,334 | 3,715 | 62.8% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 10,431 | 17,073 | 61.1% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 905 | 20,605 | 4.4% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 120 | 20,605 | 0.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 312 | 20,605 | 1.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 37 | 38 | *97.4%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 38 | 38 | *100.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 101435/0063 - Year end March 2017

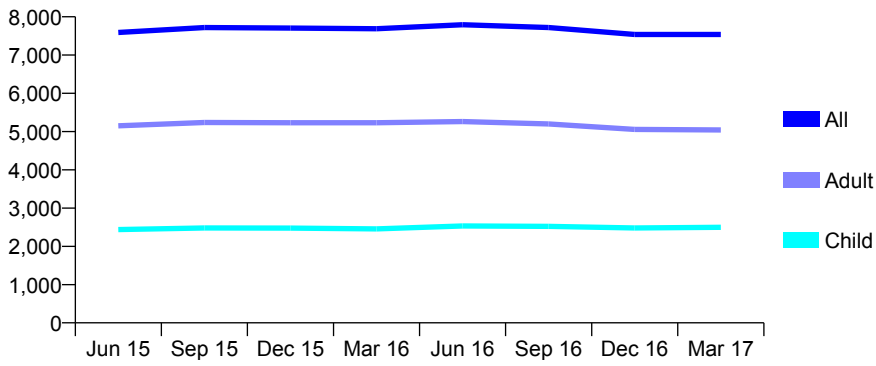
| | |
|---|---|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 23,500 |
| Carry forward general activity (UDA) | -402 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £601,080.70 |

## ACCESS*

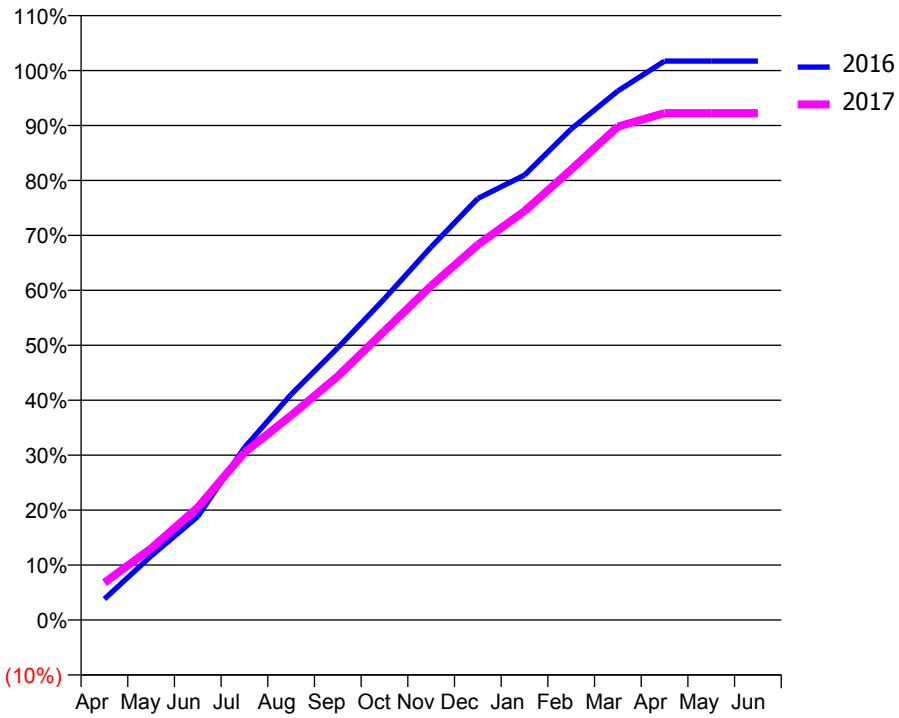
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,689 | |
| Quarter ending June 2016 | 7,792 | → |
| Quarter ending September 2016 | 7,721 | → |
| Quarter ending December 2016 | 7,537 | ↓ |
| Quarter ending March 2017 | 7,539 | → |
| **Variance since March 2016** | (2.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 897 | 1,600 |
| May | 2,738 | 3,067 |
| June | 4,426 | 4,816 |
| July | 7,375 | 7,168 |
| August | 9,653 | 8,753 |
| September | 11,640 | 10,425 |
| October | 13,743 | 12,367 |
| November | 15,952 | 14,291 |
| December | 18,027 | 16,050 |
| January | 19,028 | 17,489 |
| February | 21,001 | 19,268 |
| March | 22,627 | 21,104 |
| April | 23,902 | 21,678 |
| May | 23,902 | 21,678 |
| June | 23,902 | 21,678 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 191 | 3,332 | 5.7% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 613 | 5,828 | 10.5% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,779 | 3,332 | 53.4% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,842 | 5,828 | 48.8% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 571 | 8,803 | 6.5% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 8,803 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 126 | 8,803 | 1.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 16 | *81.3%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 16 | *87.5%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 101435/0071 - Year end March 2017

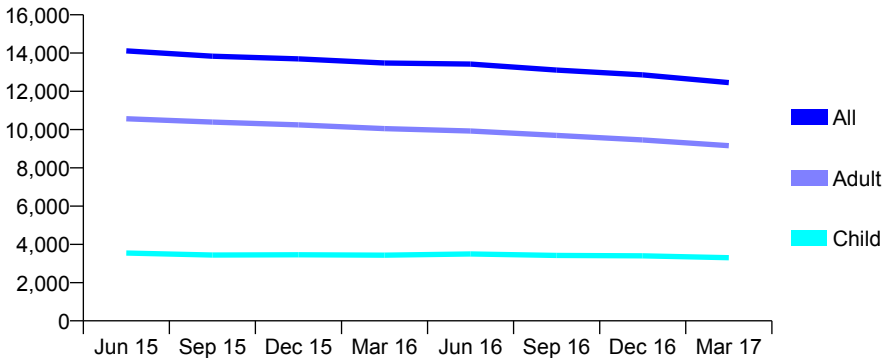
| | |
|---|---|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 37,500 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £886,365.33 |

## ACCESS*

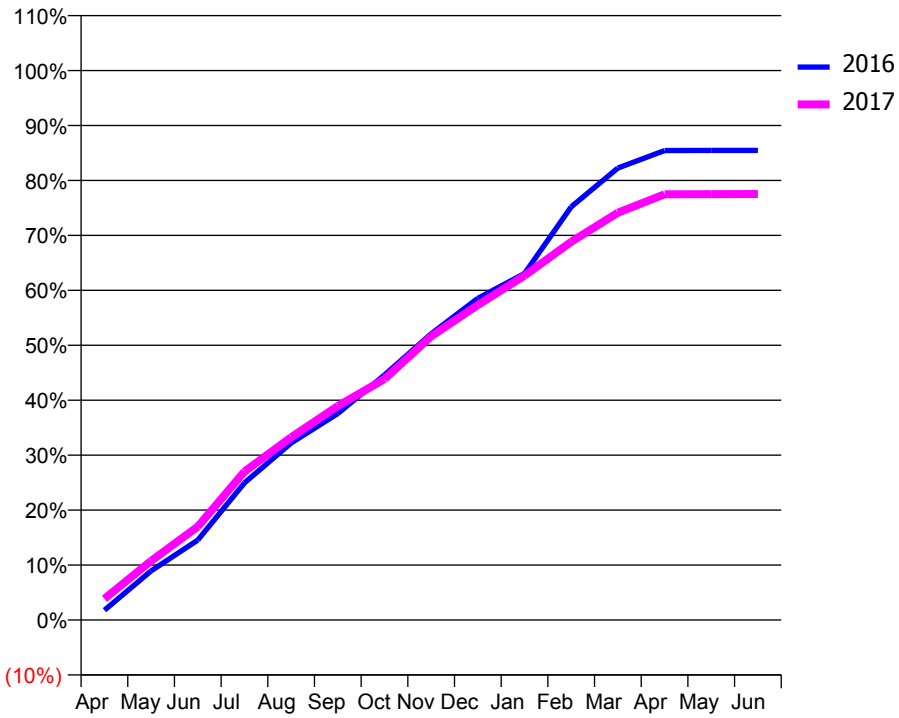
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 13,481 | |
| Quarter ending June 2016 | 13,423 | → |
| Quarter ending September 2016 | 13,112 | ↓ |
| Quarter ending December 2016 | 12,856 | ↓ |
| Quarter ending March 2017 | 12,455 | ↓ |
| **Variance since March 2016** | (7.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 686 | 1,452 |
| May | 3,445 | 4,034 |
| June | 5,606 | 6,372 |
| July | 9,626 | 10,135 |
| August | 12,421 | 12,475 |
| September | 14,492 | 14,599 |
| October | 17,195 | 16,447 |
| November | 20,081 | 19,364 |
| December | 22,569 | 21,502 |
| January | 24,315 | 23,505 |
| February | 28,994 | 25,809 |
| March | 31,716 | 27,798 |
| April | 32,935 | 29,055 |
| May | 32,945 | 29,061 |
| June | 32,945 | 29,068 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 294 | 4,302 | 6.8% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,439 | 10,504 | 13.7% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,192 | 4,302 | 51.0% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,090 | 10,504 | 48.5% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,093 | 14,799 | 7.4% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 53 | 14,799 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 256 | 14,799 | 1.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 18 | 20 | *90.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 20 | *85.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

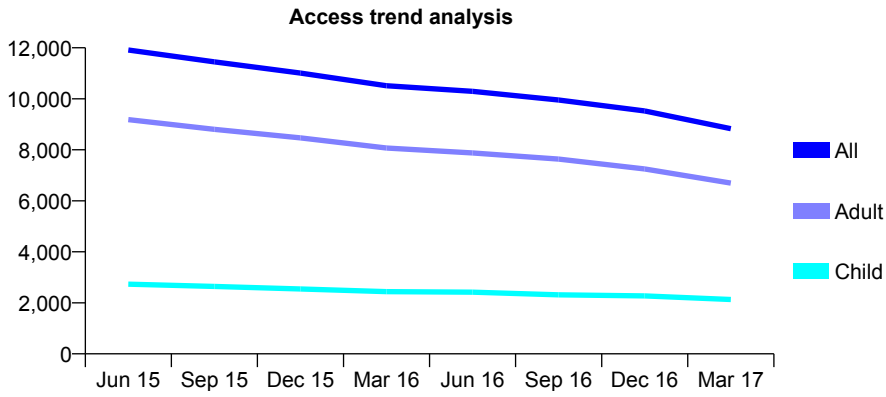
# Q50 - Vital Signs At a Glance Contract Report for 101435/0072 - Year end March 2017

| | |
|---|---|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2007 |
| Contract end date | |

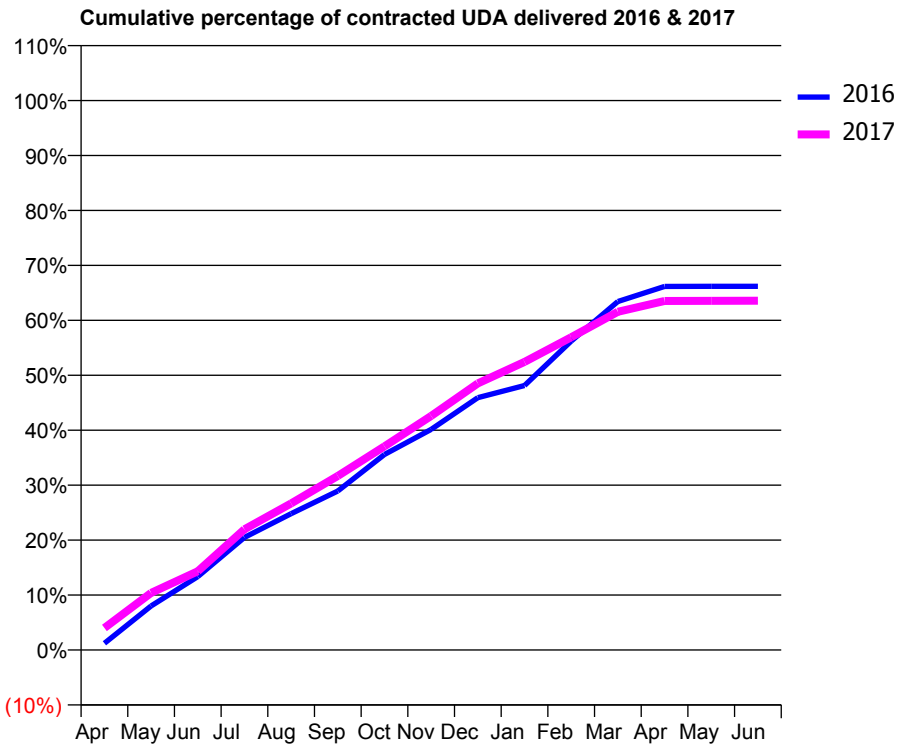
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 37,873 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £997,975.85 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 10,512 | |
| Quarter ending June 2016 | 10,293 | ↓ |
| Quarter ending September 2016 | 9,951 | ↓ |
| Quarter ending December 2016 | 9,525 | ↓ |
| Quarter ending March 2017 | 8,827 | ↓ |
| **Variance since March 2016** | (16.0%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 461 | 1,523 |
| May | 3,034 | 3,937 |
| June | 5,063 | 5,431 |
| July | 7,765 | 8,318 |
| August | 9,402 | 10,107 |
| September | 10,963 | 12,002 |
| October | 13,482 | 14,035 |
| November | 15,203 | 16,134 |
| December | 17,389 | 18,380 |
| January | 18,226 | 19,858 |
| February | 21,287 | 21,558 |
| March | 24,018 | 23,316 |
| April | 25,063 | 24,057 |
| May | 25,065 | 24,070 |
| June | 25,065 | 24,072 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 189 | 2,610 | 7.2% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 968 | 7,849 | 12.3% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,235 | 2,610 | 47.3% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,927 | 7,849 | 50.0% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 865 | 10,316 | 8.4% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 101 | 10,316 | 1.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 153 | 10,316 | 1.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 16 | 17 | *94.1%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 17 | *76.5%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 101435/0073 - Year end March 2017

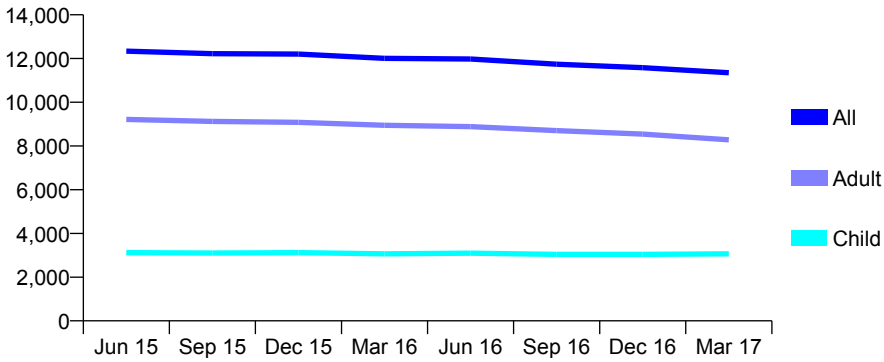
| | |
|---|---|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 36,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £704,985.19 |

## ACCESS*

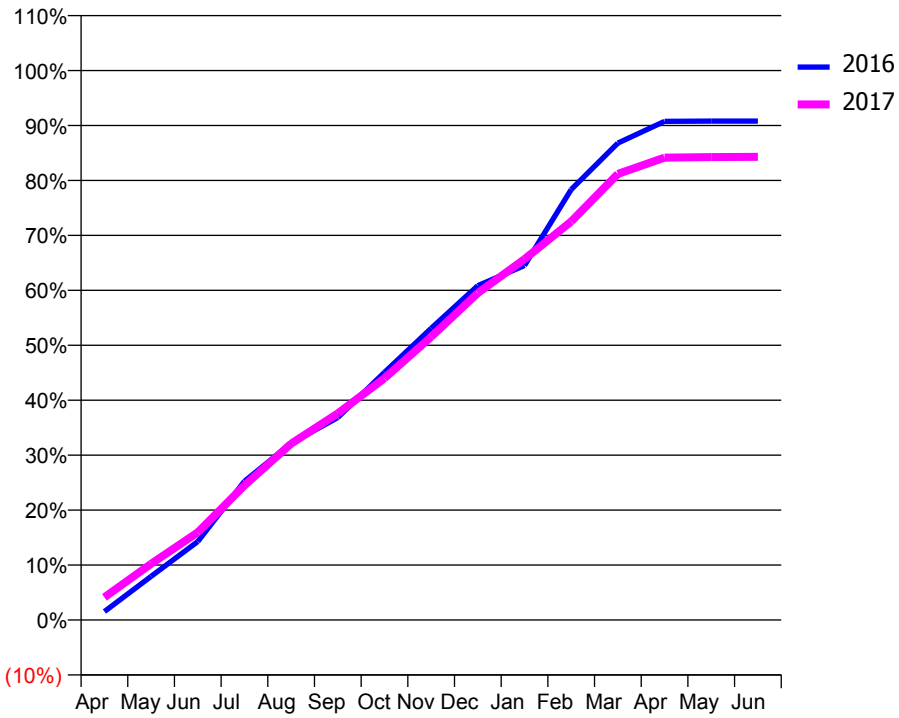
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 12,011 | |
| Quarter ending June 2016 | 11,980 | → |
| Quarter ending September 2016 | 11,740 | ↓ |
| Quarter ending December 2016 | 11,584 | ↓ |
| Quarter ending March 2017 | 11,351 | ↓ |
| **Variance since March 2016** | (5.5%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 554 | 1,491 |
| May | 2,857 | 3,684 |
| June | 5,143 | 5,748 |
| July | 9,091 | 8,817 |
| August | 11,576 | 11,551 |
| September | 13,261 | 13,538 |
| October | 16,228 | 15,840 |
| November | 19,111 | 18,551 |
| December | 21,903 | 21,422 |
| January | 23,229 | 23,641 |
| February | 28,201 | 26,104 |
| March | 31,241 | 29,229 |
| April | 32,665 | 30,289 |
| May | 32,682 | 30,329 |
| June | 32,683 | 30,349 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 286 | 4,437 | 6.4% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,288 | 9,886 | 13.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,673 | 4,437 | 60.2% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,194 | 9,886 | 42.4% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,024 | 14,351 | 7.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 96 | 14,351 | 0.7% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 245 | 14,351 | 1.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 16 | 21 | *76.2%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 21 | *85.7%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 101435/0074 - Year end March 2017

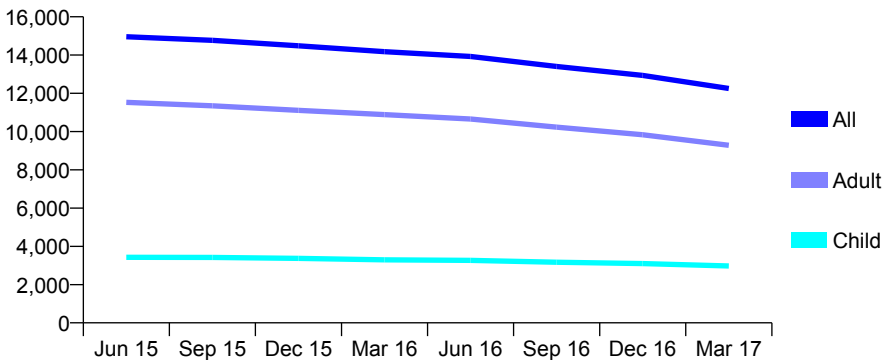
| | |
|---|---|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 39,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £773,649.08 |

## ACCESS*

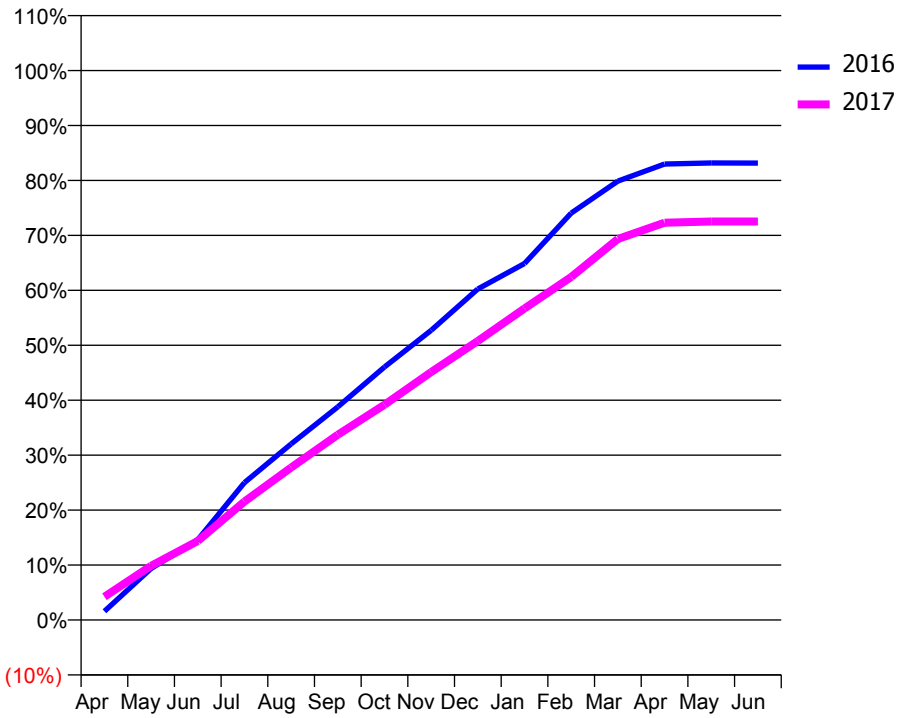
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 14,179 | |
| Quarter ending June 2016 | 13,923 | ↓ |
| Quarter ending September 2016 | 13,402 | ↓ |
| Quarter ending December 2016 | 12,934 | ↓ |
| Quarter ending March 2017 | 12,256 | ↓ |
| **Variance since March 2016** | (13.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 617 | 1,647 |
| May | 3,659 | 3,843 |
| June | 5,704 | 5,607 |
| July | 9,749 | 8,409 |
| August | 12,502 | 10,823 |
| September | 15,126 | 13,151 |
| October | 17,960 | 15,280 |
| November | 20,563 | 17,600 |
| December | 23,492 | 19,807 |
| January | 25,301 | 22,110 |
| February | 28,881 | 24,342 |
| March | 31,150 | 27,045 |
| April | 32,361 | 28,200 |
| May | 32,436 | 28,286 |
| June | 32,432 | 28,287 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 185 | 3,367 | 5.5% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,068 | 10,273 | 10.4% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,528 | 3,367 | 45.4% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,951 | 10,273 | 48.2% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 864 | 13,522 | 6.4% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 108 | 13,522 | 0.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 137 | 13,522 | 1.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 25 | 28 | *89.3%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 20 | 28 | *71.4%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 101435/0123 - Year end March 2017

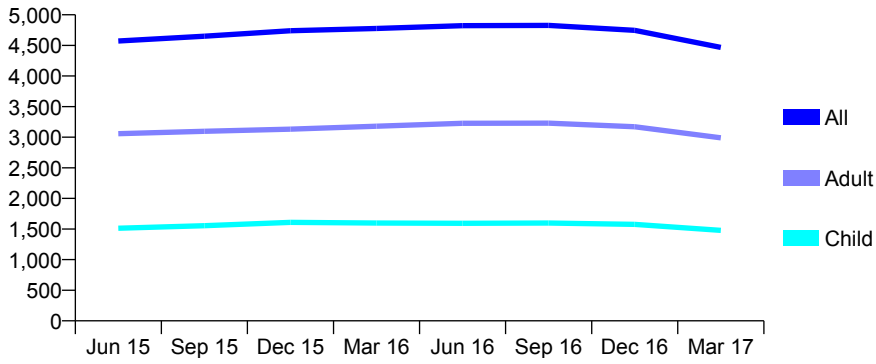
| | |
|---|---|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 20/07/2009 |
| Contract end date | 30/04/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,000 |
| Carry forward general activity (UDA) | 300 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £373,226.66 |

## ACCESS*

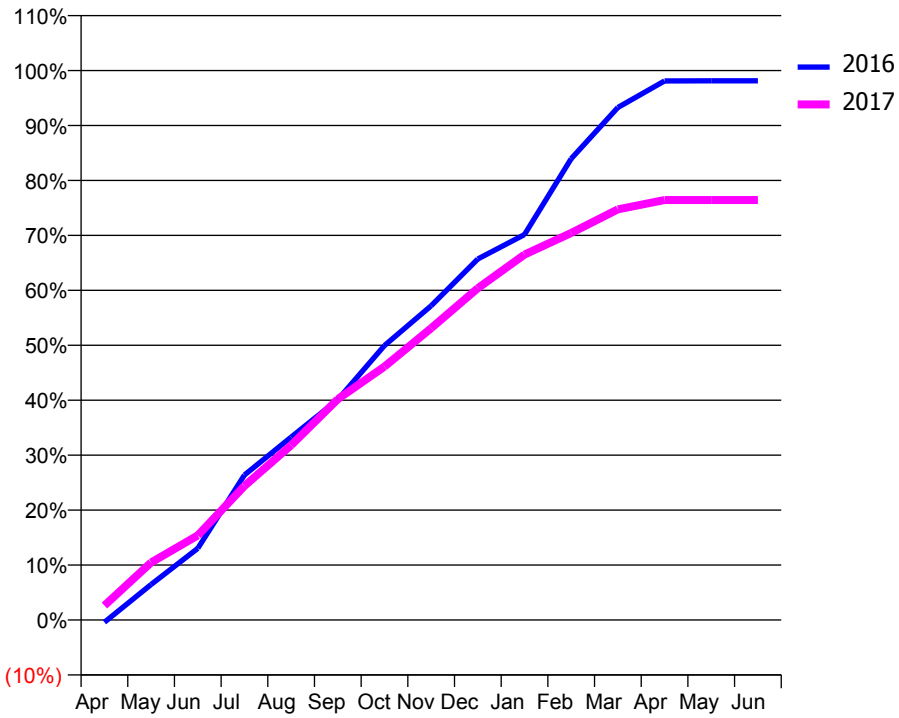
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,777 | |
| Quarter ending June 2016 | 4,822 | → |
| Quarter ending September 2016 | 4,827 | → |
| Quarter ending December 2016 | 4,746 | ↓ |
| Quarter ending March 2017 | 4,468 | ↓ |
| **Variance since March 2016** | (6.5%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -67 | 419 |
| May | 1,036 | 1,675 |
| June | 2,087 | 2,463 |
| July | 4,221 | 3,906 |
| August | 5,326 | 5,087 |
| September | 6,417 | 6,432 |
| October | 7,992 | 7,378 |
| November | 9,149 | 8,497 |
| December | 10,513 | 9,664 |
| January | 11,224 | 10,640 |
| February | 13,434 | 11,271 |
| March | 14,922 | 11,955 |
| April | 15,697 | 12,229 |
| May | 15,700 | 12,229 |
| June | 15,700 | 12,229 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 212 | 1,955 | 10.8% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 579 | 3,463 | 16.7% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,185 | 1,955 | 60.6% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,617 | 3,463 | 46.7% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 687 | 5,266 | 13.0% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 18 | 5,266 | 0.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 110 | 5,266 | 2.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 102490/0003 - Year end March 2017

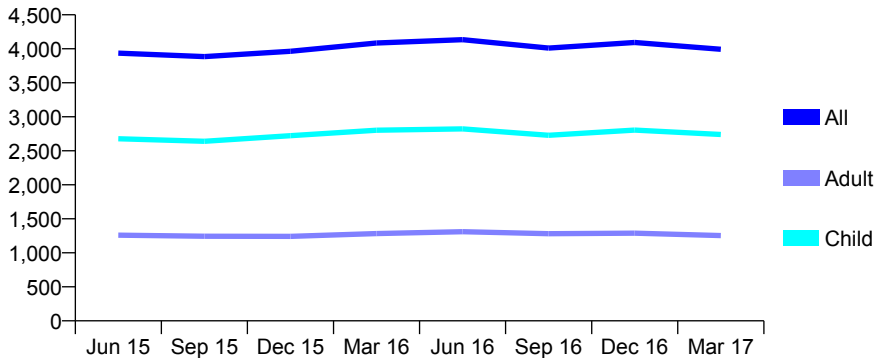
| | |
|---|---|
| Name or company name | Ashby Dental Clinic (CDS Unit) |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 26/09/2011 |
| Contract end date | 30/09/2018 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,924 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £550,690.04 |

## ACCESS*

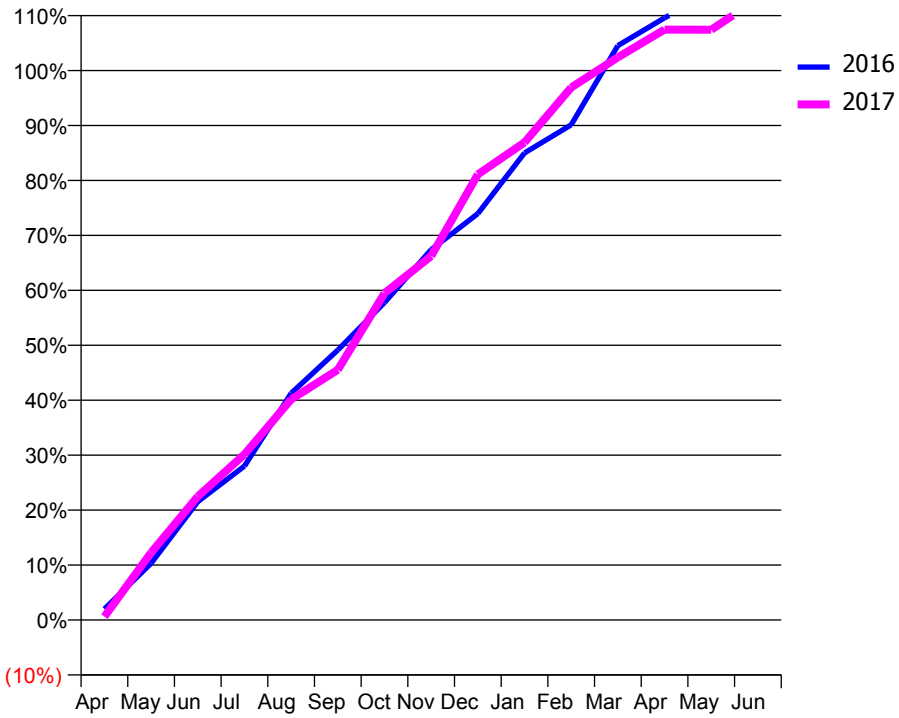
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,086 | |
| Quarter ending June 2016 | 4,134 | → |
| Quarter ending September 2016 | 4,010 | ↓ |
| Quarter ending December 2016 | 4,093 | ↑ |
| Quarter ending March 2017 | 3,994 | ↓ |
| **Variance since March 2016** | (2.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 139 | 43 |
| May | 715 | 849 |
| June | 1,492 | 1,557 |
| July | 1,940 | 2,088 |
| August | 2,857 | 2,780 |
| September | 3,401 | 3,153 |
| October | 3,999 | 4,118 |
| November | 4,667 | 4,587 |
| December | 5,121 | 5,614 |
| January | 5,886 | 6,018 |
| February | 6,240 | 6,711 |
| March | 7,238 | 7,090 |
| April | 7,587 | 7,439 |
| May | 7,884 | 7,437 |
| June | 7,890 | 7,825 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 172 | 3,340 | 5.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 49 | 1,107 | 4.4% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,434 | 3,340 | 42.9% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 293 | 1,107 | 26.5% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 89 | 4,458 | 2.0% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 4,458 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 4 | 4,458 | 0.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

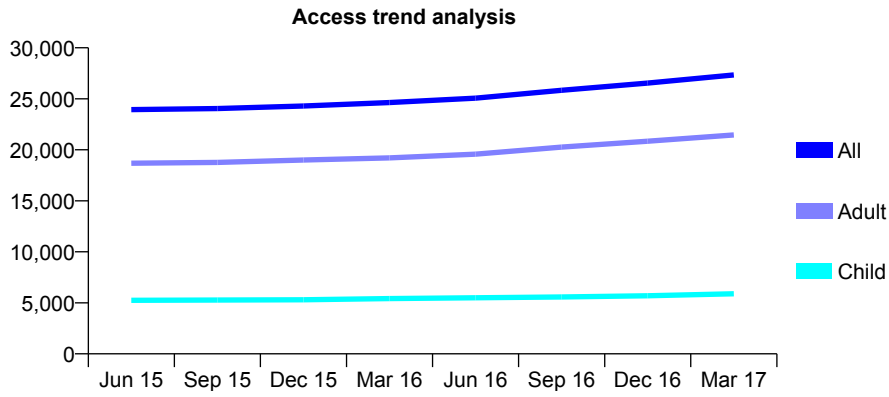
# Q50 - Vital Signs At a Glance Contract Report for 104094/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | 543 Dental Centre Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 08/09/2008 |
| Contract end date | |

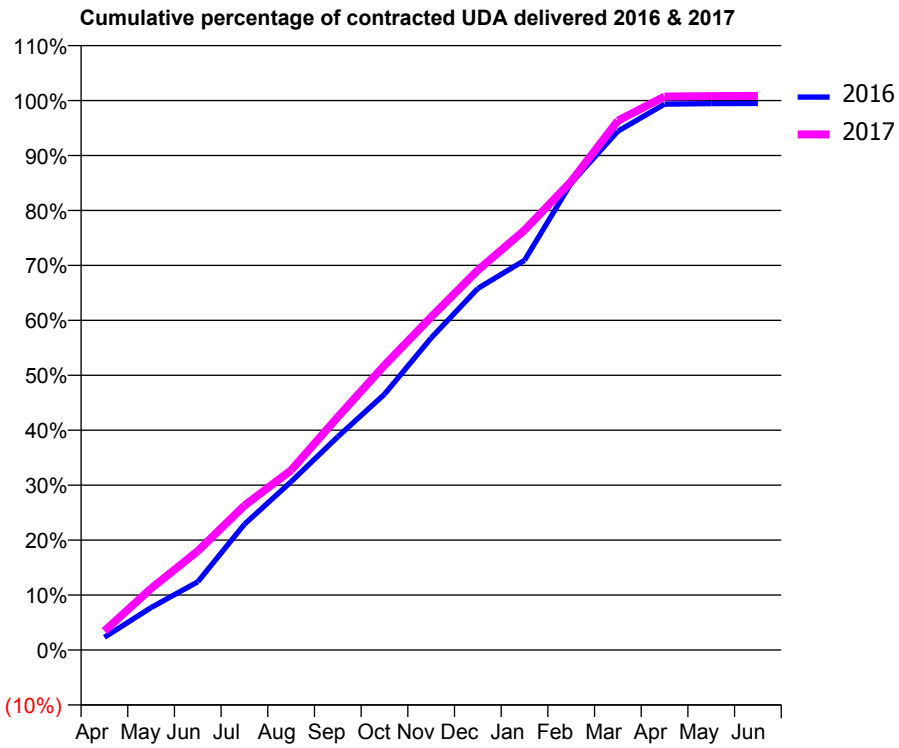
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 79,925 |
| Carry forward general activity (UDA) | 434 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £2,400,285.18 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 24,632 | |
| Quarter ending June 2016 | 25,071 | → |
| Quarter ending September 2016 | 25,843 | ↑ |
| Quarter ending December 2016 | 26,543 | ↑ |
| Quarter ending March 2017 | 27,340 | ↑ |
| **Variance since March 2016** | 11.0% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1,859 | 2,767 |
| May | 6,176 | 8,946 |
| June | 9,925 | 14,401 |
| July | 18,290 | 21,017 |
| August | 24,493 | 26,157 |
| September | 31,015 | 33,889 |
| October | 37,212 | 41,421 |
| November | 45,388 | 48,449 |
| December | 52,593 | 55,238 |
| January | 56,687 | 61,068 |
| February | 67,907 | 68,173 |
| March | 75,449 | 76,990 |
| April | 79,403 | 80,501 |
| May | 79,465 | 80,553 |
| June | 79,491 | 80,588 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 545 | 8,798 | 6.2% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3,271 | 30,961 | 10.6% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 5,678 | 8,798 | 64.5% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 19,009 | 30,961 | 61.4% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 2,365 | 38,976 | 6.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 268 | 38,976 | 0.7% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 66 | 38,976 | 0.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 44 | 52 | *84.6%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 45 | 52 | *86.5%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 104663/0001 - Year end March 2017

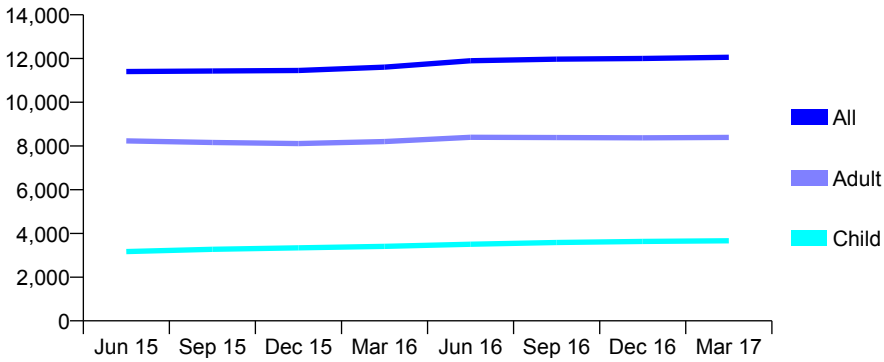
| | |
|---|---|
| Name or company name | Osborne Street Surgery Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 32,000 |
| Carry forward general activity (UDA) | -554 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £939,438.24 |

## ACCESS*

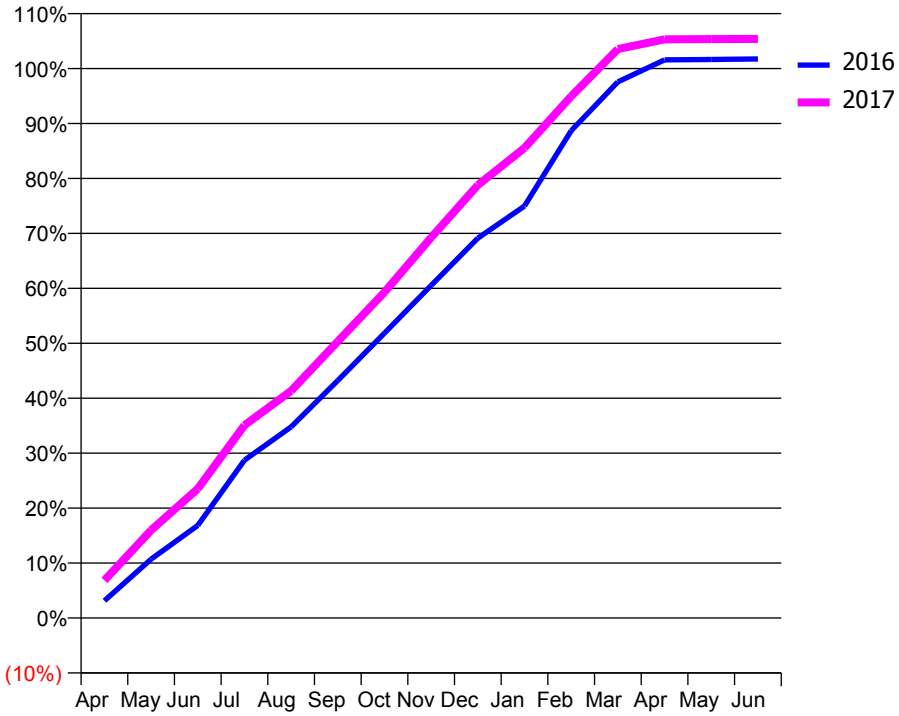
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 11,604 | |
| Quarter ending June 2016 | 11,900 | ↑ |
| Quarter ending September 2016 | 11,969 | → |
| Quarter ending December 2016 | 12,003 | → |
| Quarter ending March 2017 | 12,055 | → |
| **Variance since March 2016** | 3.9% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1,007 | 2,196 |
| May | 3,431 | 5,117 |
| June | 5,396 | 7,532 |
| July | 9,189 | 11,222 |
| August | 11,130 | 13,226 |
| September | 13,835 | 16,106 |
| October | 16,588 | 18,976 |
| November | 19,369 | 22,161 |
| December | 22,117 | 25,210 |
| January | 23,989 | 27,379 |
| February | 28,382 | 30,384 |
| March | 31,221 | 33,128 |
| April | 32,502 | 33,694 |
| May | 32,526 | 33,710 |
| June | 32,554 | 33,721 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 403 | 5,503 | 7.3% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,579 | 12,492 | 12.6% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,274 | 5,503 | 59.5% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,729 | 12,492 | 61.9% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,526 | 17,617 | 8.7% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 99 | 17,617 | 0.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 21 | 17,617 | 0.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 30 | 31 | *96.8%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 27 | 31 | *87.1%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

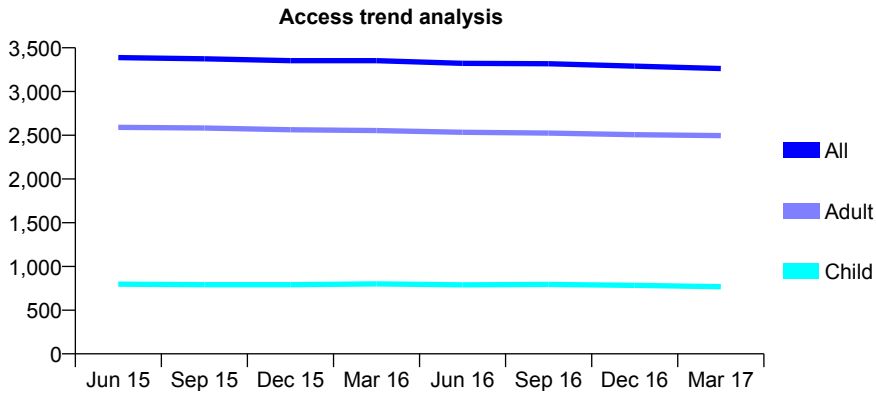
# Q50 - Vital Signs At a Glance Contract Report for 108731/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Elmet Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

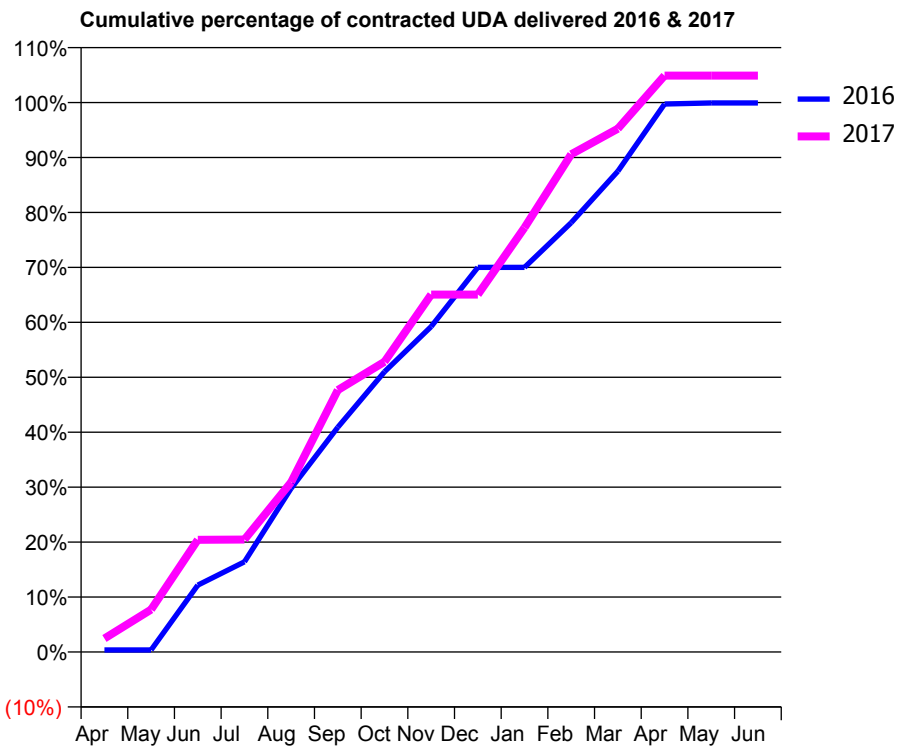
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,506 |
| Carry forward general activity (UDA) | -150 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £226,581.41 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,353 | |
| Quarter ending June 2016 | 3,323 | → |
| Quarter ending September 2016 | 3,318 | → |
| Quarter ending December 2016 | 3,290 | → |
| Quarter ending March 2017 | 3,263 | → |
| **Variance since March 2016** | (2.7%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 28 | 185 |
| May | 28 | 580 |
| June | 914 | 1,533 |
| July | 1,232 | 1,536 |
| August | 2,236 | 2,320 |
| September | 3,071 | 3,577 |
| October | 3,827 | 3,965 |
| November | 4,446 | 4,883 |
| December | 5,255 | 4,883 |
| January | 5,255 | 5,797 |
| February | 5,865 | 6,798 |
| March | 6,567 | 7,149 |
| April | 7,485 | 7,874 |
| May | 7,500 | 7,874 |
| June | 7,500 | 7,874 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 46 | 1,251 | 3.7% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 231 | 3,844 | 6.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 889 | 1,251 | 71.1% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,768 | 3,844 | 72.0% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 69 | 5,035 | 1.4% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 5,035 | 0.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 64 | 5,035 | 1.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 110310/0001 - Year end March 2017

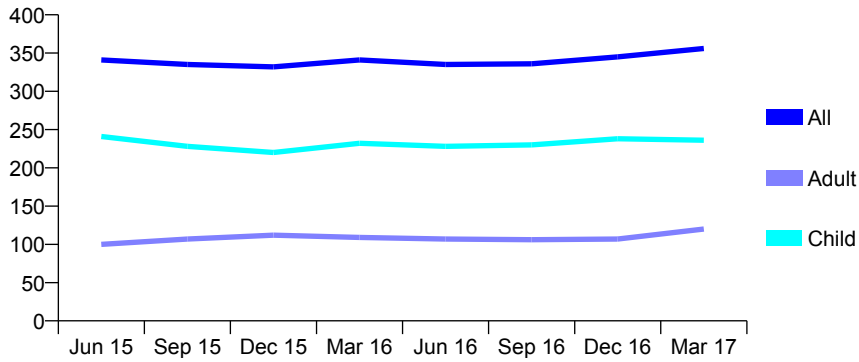
| | |
|---|---|
| Name or company name | Brown-Craven Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 861 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £22,479.76 |

## ACCESS*

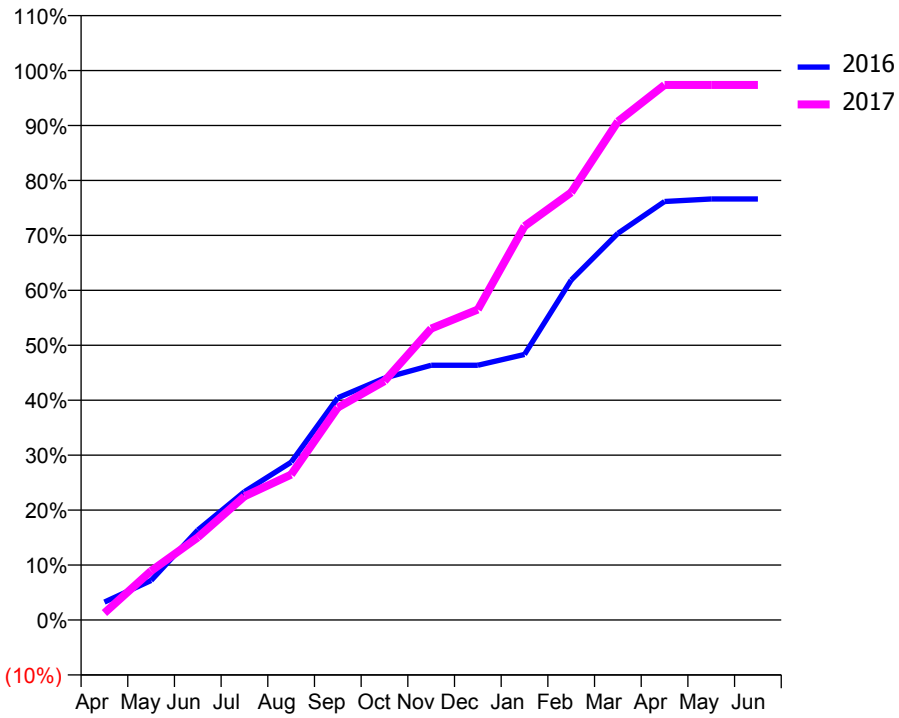
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 341 | |
| Quarter ending June 2016 | 335 | ↓ |
| Quarter ending September 2016 | 336 | → |
| Quarter ending December 2016 | 345 | ↑ |
| Quarter ending March 2017 | 356 | ↑ |
| **Variance since March 2016** | 4.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 28 | 11 |
| May | 62 | 77 |
| June | 141 | 129 |
| July | 201 | 194 |
| August | 247 | 228 |
| September | 348 | 333 |
| October | 379 | 374 |
| November | 399 | 457 |
| December | 399 | 487 |
| January | 416 | 617 |
| February | 533 | 670 |
| March | 606 | 781 |
| April | 656 | 838 |
| May | 660 | 838 |
| June | 660 | 838 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 53 | 416 | 12.7% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 12 | 143 | 8.4% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 266 | 416 | 63.9% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 85 | 143 | 59.4% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 12 | 552 | 2.2% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 552 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 552 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 114650/0002 - Year end March 2017

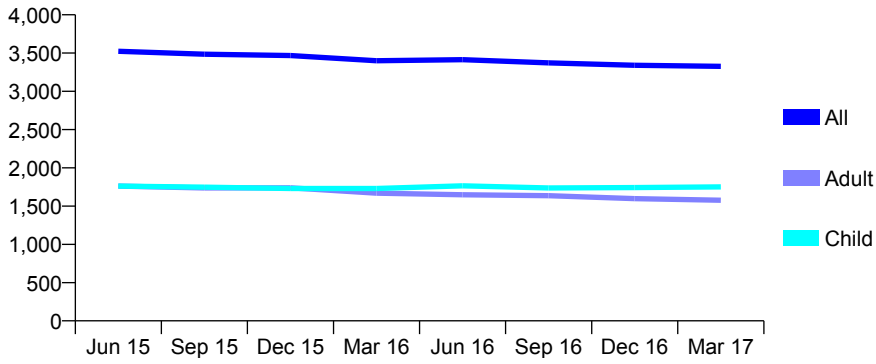
| | |
|---|---|
| Name or company name | Community Dental Clinic |
| Contract type name | PDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/05/2007 |
| Contract end date | 30/09/2018 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 315 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £871,991.11 |

## ACCESS*

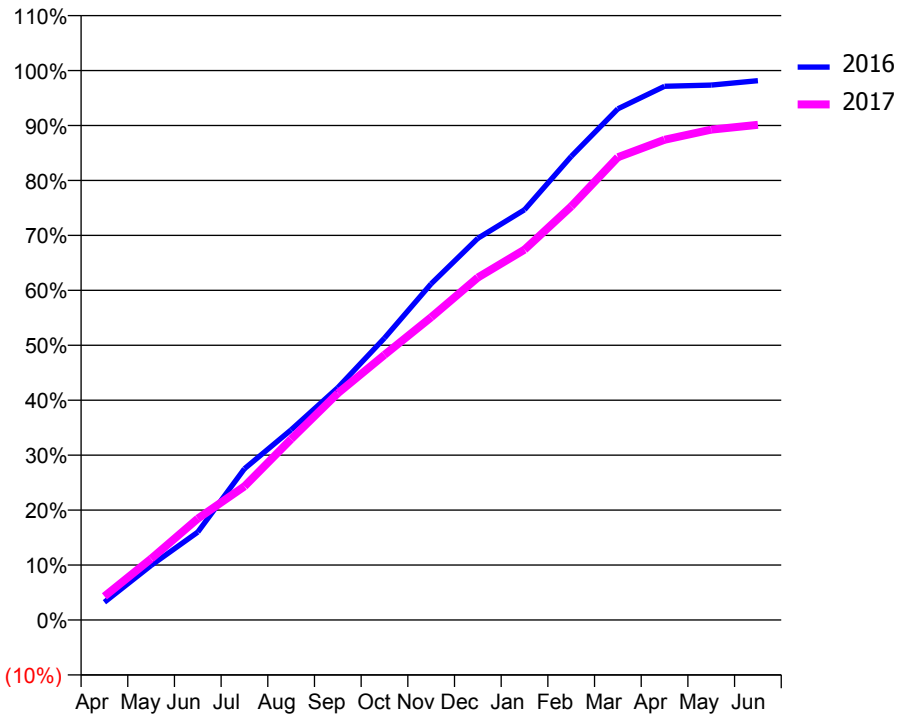
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,399 | |
| Quarter ending June 2016 | 3,413 | → |
| Quarter ending September 2016 | 3,372 | ↓ |
| Quarter ending December 2016 | 3,340 | → |
| Quarter ending March 2017 | 3,327 | → |
| **Variance since March 2016** | (2.1%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 291 | 389 |
| May | 895 | 1,003 |
| June | 1,440 | 1,661 |
| July | 2,477 | 2,189 |
| August | 3,116 | 2,964 |
| September | 3,805 | 3,714 |
| October | 4,619 | 4,343 |
| November | 5,508 | 4,959 |
| December | 6,252 | 5,610 |
| January | 6,719 | 6,066 |
| February | 7,593 | 6,774 |
| March | 8,373 | 7,579 |
| April | 8,741 | 7,865 |
| May | 8,760 | 8,031 |
| June | 8,833 | 8,111 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 199 | 2,382 | 8.4% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 186 | 1,669 | 11.1% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,165 | 2,382 | 48.9% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 707 | 1,669 | 42.4% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 145 | 3,967 | 3.7% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 8 | 3,967 | 0.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 3,967 | 0.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 115339/0001 - Year end March 2017

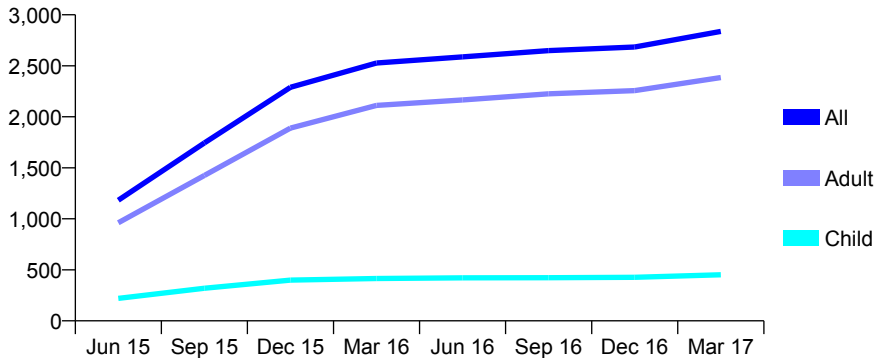
| | |
|---|---|
| Name or company name | Bondgate Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/03/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,998 |
| Carry forward general activity (UDA) | -110 |
| 16/17 Contracted orthodontic activity (UOA) | 228 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £259,964.39 |

## ACCESS*

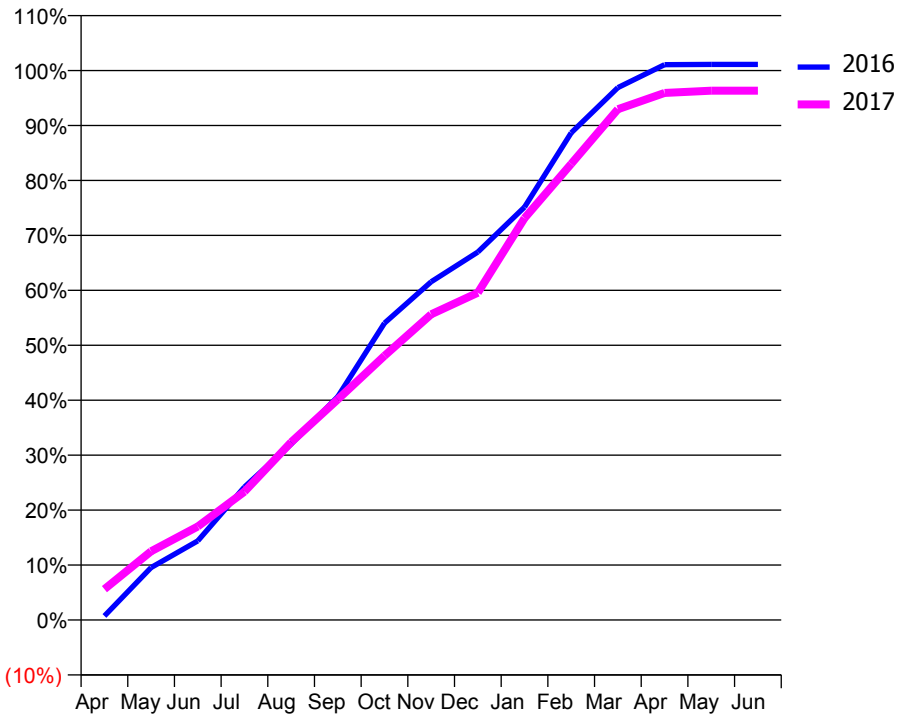
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,527 | |
| Quarter ending June 2016 | 2,587 | ↑ |
| Quarter ending September 2016 | 2,649 | ↑ |
| Quarter ending December 2016 | 2,684 | → |
| Quarter ending March 2017 | 2,837 | ↑ |
| **Variance since March 2016** | 12.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 73 | 561 |
| May | 955 | 1,250 |
| June | 1,440 | 1,701 |
| July | 2,419 | 2,334 |
| August | 3,200 | 3,235 |
| September | 4,064 | 4,015 |
| October | 5,401 | 4,808 |
| November | 6,154 | 5,562 |
| December | 6,695 | 5,955 |
| January | 7,513 | 7,312 |
| February | 8,863 | 8,300 |
| March | 9,686 | 9,294 |
| April | 10,104 | 9,588 |
| May | 10,108 | 9,631 |
| June | 10,108 | 9,631 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 88 | 835 | 10.5% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 722 | 3,992 | 18.1% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 571 | 835 | 68.4% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,207 | 3,992 | 55.3% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 325 | 4,734 | 6.9% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 116 | 4,734 | 2.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 198 | 4,734 | 4.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 118060/0010 - Year end March 2017

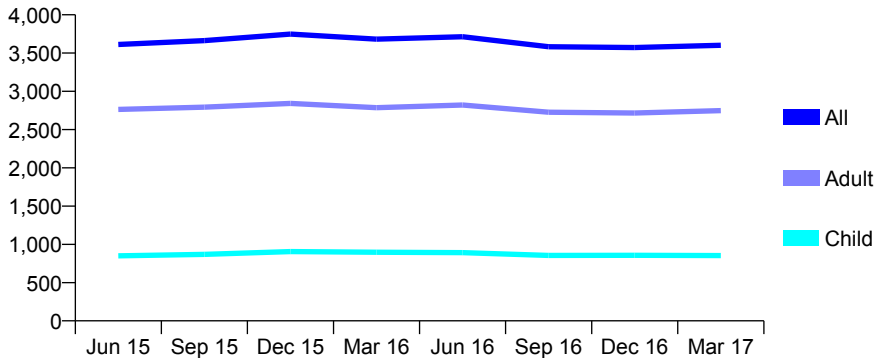
| | |
|---|---|
| Name or company name | Genix Healthcare Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 13,715 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £376,766.25 |

## ACCESS*

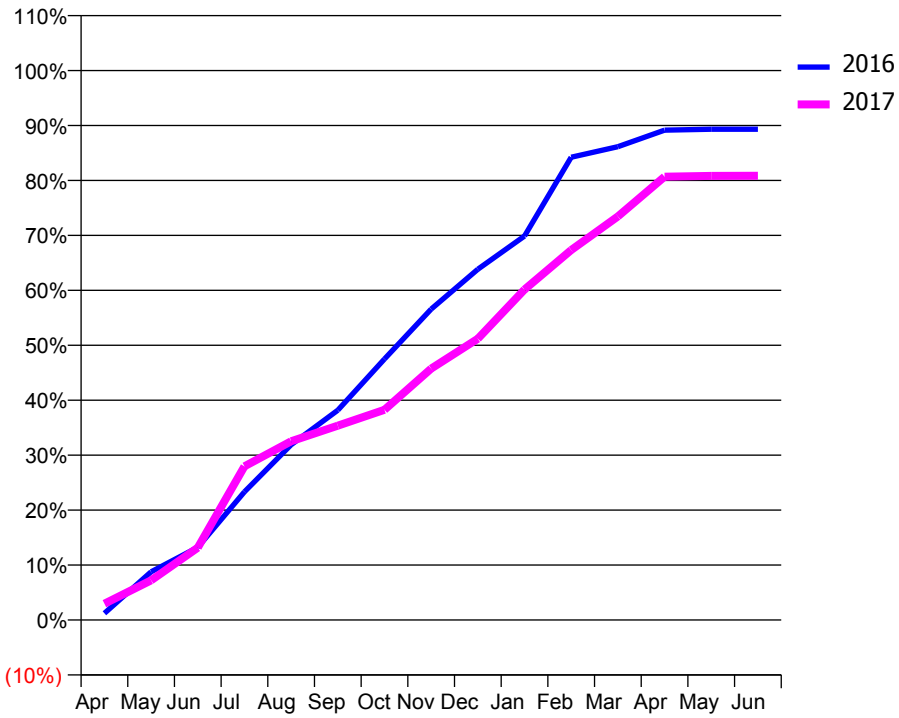
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,682 | |
| Quarter ending June 2016 | 3,713 | → |
| Quarter ending September 2016 | 3,582 | ↓ |
| Quarter ending December 2016 | 3,572 | → |
| Quarter ending March 2017 | 3,602 | → |
| **Variance since March 2016** | (2.2%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 167 | 408 |
| May | 1,203 | 992 |
| June | 1,816 | 1,806 |
| July | 3,201 | 3,836 |
| August | 4,373 | 4,462 |
| September | 5,237 | 4,852 |
| October | 6,514 | 5,247 |
| November | 7,760 | 6,277 |
| December | 8,755 | 7,022 |
| January | 9,585 | 8,250 |
| February | 11,550 | 9,233 |
| March | 11,813 | 10,073 |
| April | 12,228 | 11,063 |
| May | 12,249 | 11,085 |
| June | 12,251 | 11,086 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 167 | 1,303 | 12.8% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 644 | 3,847 | 16.7% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 743 | 1,303 | 57.0% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,013 | 3,847 | 52.3% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 512 | 4,790 | 10.7% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 37 | 4,790 | 0.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 34 | 4,790 | 0.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 118060/0017 - Year end March 2017

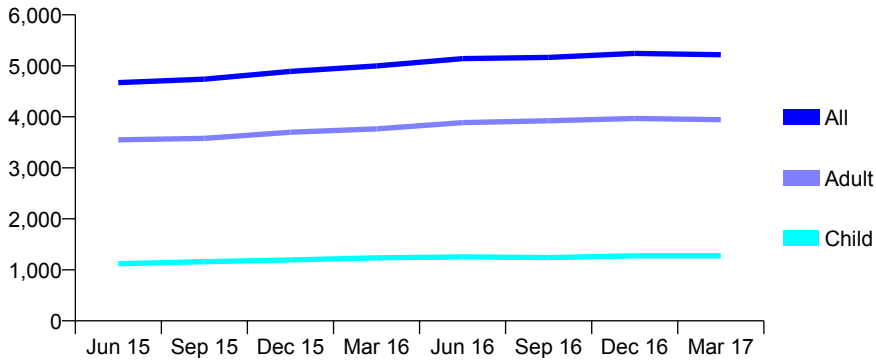
| | |
|---|---|
| Name or company name | Genix Healthcare Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £386,542.18 |

## ACCESS*

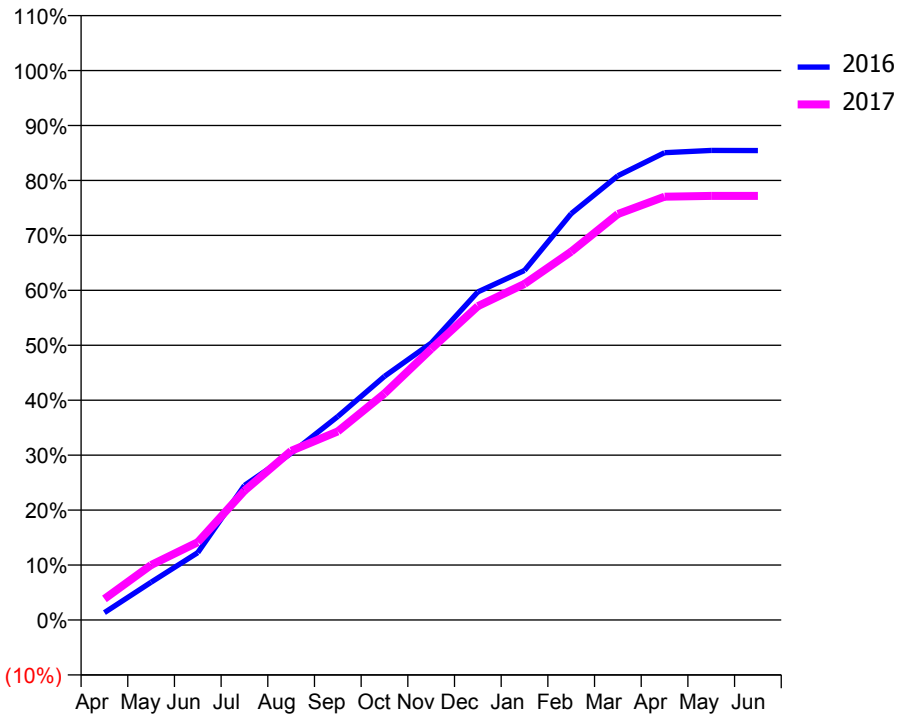
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,998 | |
| Quarter ending June 2016 | 5,140 | ↑ |
| Quarter ending September 2016 | 5,164 | → |
| Quarter ending December 2016 | 5,243 | → |
| Quarter ending March 2017 | 5,218 | → |
| **Variance since March 2016** | 4.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 201 | 575 |
| May | 1,031 | 1,500 |
| June | 1,839 | 2,125 |
| July | 3,675 | 3,528 |
| August | 4,553 | 4,616 |
| September | 5,555 | 5,149 |
| October | 6,650 | 6,184 |
| November | 7,560 | 7,400 |
| December | 8,956 | 8,567 |
| January | 9,543 | 9,175 |
| February | 11,091 | 10,057 |
| March | 12,129 | 11,081 |
| April | 12,757 | 11,557 |
| May | 12,817 | 11,578 |
| June | 12,814 | 11,579 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 134 | 1,833 | 7.3% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 589 | 5,385 | 10.9% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,196 | 1,833 | 65.2% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,258 | 5,385 | 60.5% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 673 | 6,772 | 9.9% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 82 | 6,772 | 1.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 20 | 6,772 | 0.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 22 | 27 | *81.5%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 25 | 27 | *92.6%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

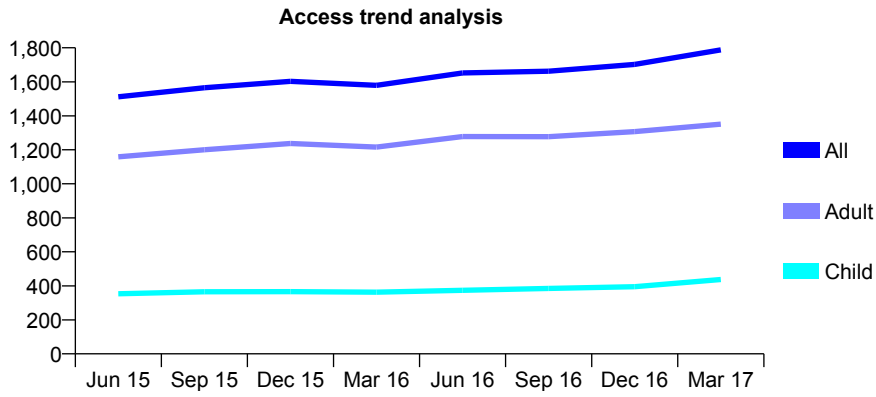
# Q50 - Vital Signs At a Glance Contract Report for 120642/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Grimsby Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2014 |
| Contract end date | |

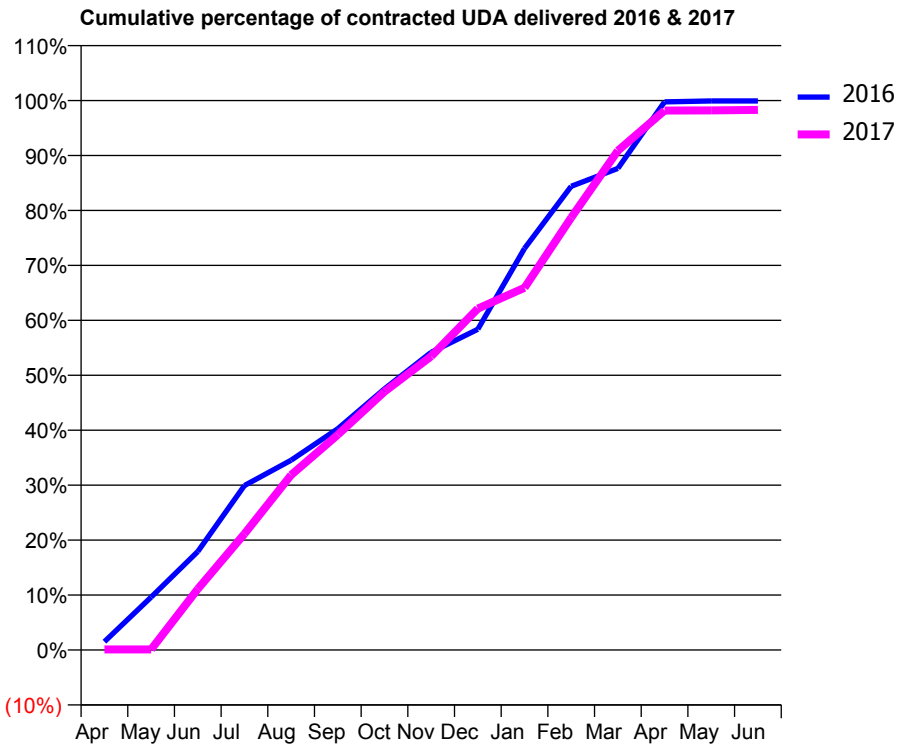
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,005 |
| Carry forward general activity (UDA) | 4 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £156,254.43 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,579 | |
| Quarter ending June 2016 | 1,652 | ↑ |
| Quarter ending September 2016 | 1,662 | → |
| Quarter ending December 2016 | 1,702 | ↑ |
| Quarter ending March 2017 | 1,788 | ↑ |
| **Variance since March 2016** | 13.2% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 76 | 5 |
| May | 481 | 5 |
| June | 897 | 556 |
| July | 1,498 | 1,058 |
| August | 1,729 | 1,594 |
| September | 2,016 | 1,961 |
| October | 2,378 | 2,353 |
| November | 2,712 | 2,675 |
| December | 2,922 | 3,110 |
| January | 3,658 | 3,299 |
| February | 4,224 | 3,939 |
| March | 4,386 | 4,548 |
| April | 4,993 | 4,914 |
| May | 5,001 | 4,915 |
| June | 5,001 | 4,920 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 91 | 790 | 11.5% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 237 | 2,161 | 11.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 492 | 790 | 62.3% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,304 | 2,161 | 60.3% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 118 | 2,761 | 4.3% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 30 | 2,761 | 1.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 43 | 2,761 | 1.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | *90.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | *90.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 121010/0001 - Year end March 2017

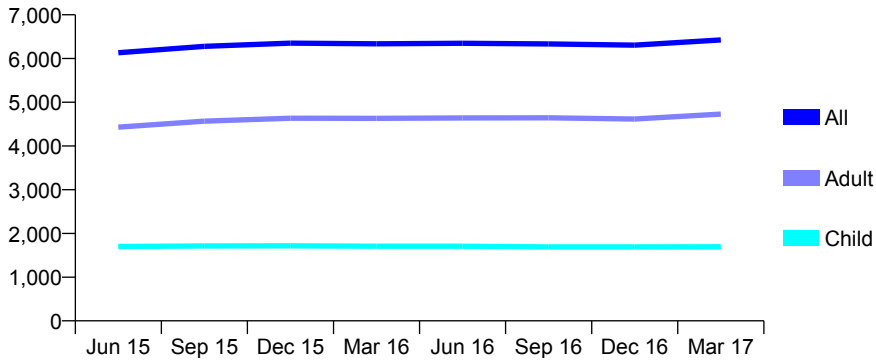
| | |
|---|---|
| Name or company name | Clifton Moor Dental Centre |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 19,203 |
| Carry forward general activity (UDA) | 584 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £554,827.48 |

## ACCESS*

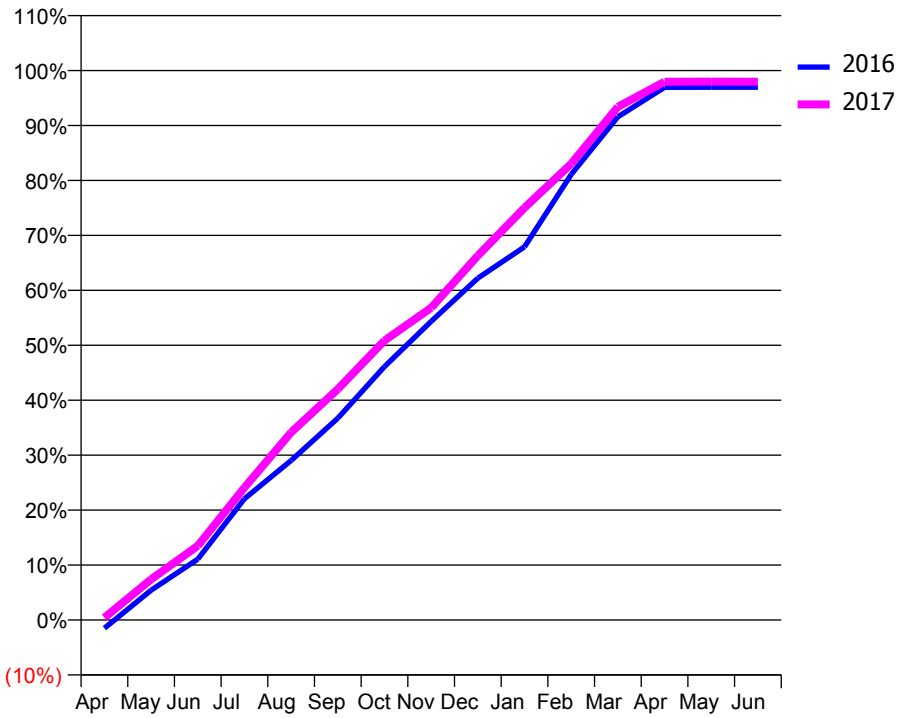
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,338 | |
| Quarter ending June 2016 | 6,348 | → |
| Quarter ending September 2016 | 6,335 | → |
| Quarter ending December 2016 | 6,305 | → |
| Quarter ending March 2017 | 6,424 | → |
| **Variance since March 2016** | 1.4% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -290 | 81 |
| May | 1,042 | 1,424 |
| June | 2,129 | 2,596 |
| July | 4,240 | 4,632 |
| August | 5,575 | 6,557 |
| September | 7,053 | 8,068 |
| October | 8,855 | 9,764 |
| November | 10,435 | 10,911 |
| December | 11,946 | 12,734 |
| January | 13,042 | 14,406 |
| February | 15,570 | 15,946 |
| March | 17,586 | 17,936 |
| April | 18,617 | 18,808 |
| May | 18,618 | 18,812 |
| June | 18,619 | 18,810 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 232 | 3,020 | 7.7% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,083 | 7,325 | 14.8% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,128 | 3,020 | 70.5% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,315 | 7,325 | 58.9% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 812 | 10,260 | 7.9% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 116 | 10,260 | 1.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 44 | 10,260 | 0.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 13 | *100.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 121126/0001 - Year end March 2017

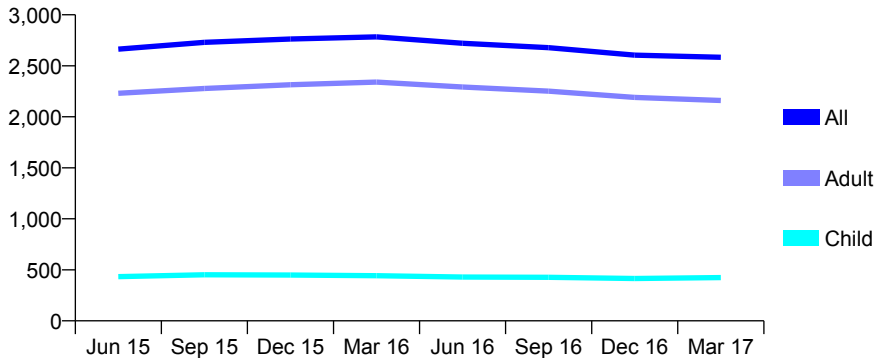
| | |
|---|---|
| Name or company name | Yorkshire Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,600 |
| Carry forward general activity (UDA) | -95 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £175,956.94 |

## ACCESS*

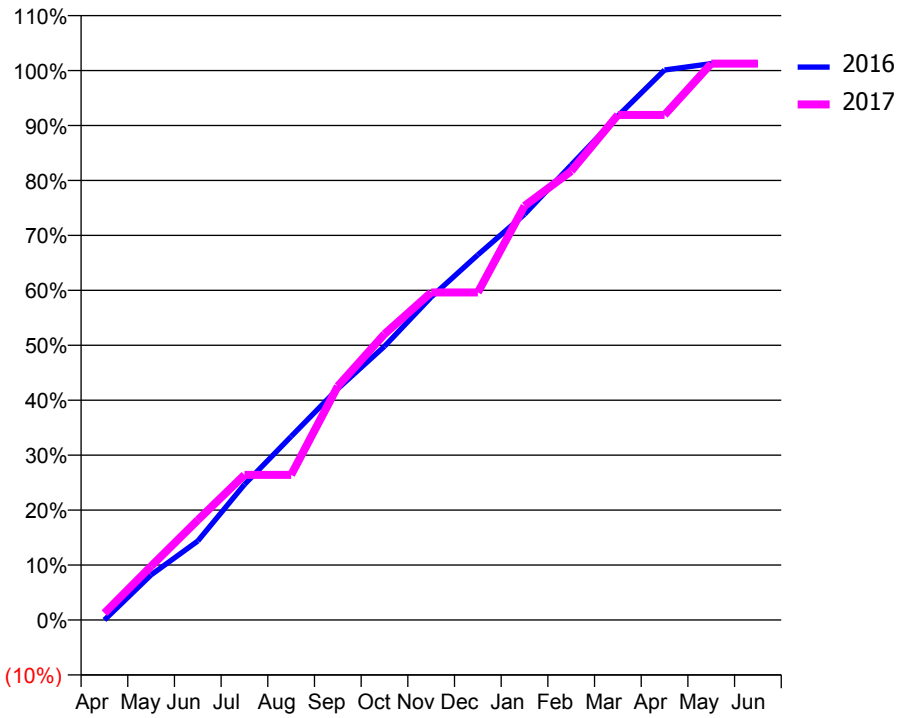
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,784 | |
| Quarter ending June 2016 | 2,721 | ↓ |
| Quarter ending September 2016 | 2,678 | ↓ |
| Quarter ending December 2016 | 2,605 | ↓ |
| Quarter ending March 2017 | 2,584 | → |
| **Variance since March 2016** | (7.2%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 95 |
| May | 624 | 745 |
| June | 1,092 | 1,382 |
| July | 1,875 | 2,008 |
| August | 2,538 | 2,008 |
| September | 3,199 | 3,234 |
| October | 3,785 | 3,955 |
| November | 4,466 | 4,531 |
| December | 5,051 | 4,531 |
| January | 5,610 | 5,728 |
| February | 6,293 | 6,208 |
| March | 6,970 | 6,986 |
| April | 7,608 | 6,986 |
| May | 7,695 | 7,695 |
| June | 7,695 | 7,695 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 40 | 714 | 5.6% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 268 | 3,409 | 7.9% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 498 | 714 | 69.7% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,487 | 3,409 | 73.0% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 282 | 4,056 | 7.0% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 5 | 4,056 | 0.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 4,056 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 16 | 17 | *94.1%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 17 | *94.1%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 121517/0001 - Year end March 2017

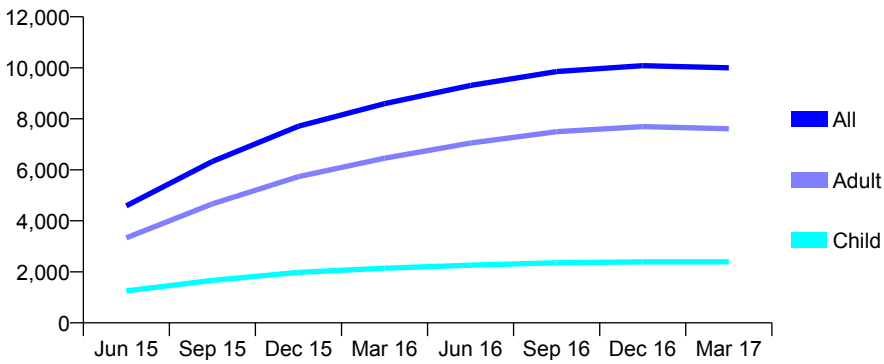
| | |
|---|---|
| Name or company name | K L DOBBS |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/11/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 27,495 |
| Carry forward general activity (UDA) | -375 |
| 16/17 Contracted orthodontic activity (UOA) | 87 |
| Carry forward orthodontic activity (UOA) | -2 |
| Baseline contract value | £1,002,783.49 |

## ACCESS*

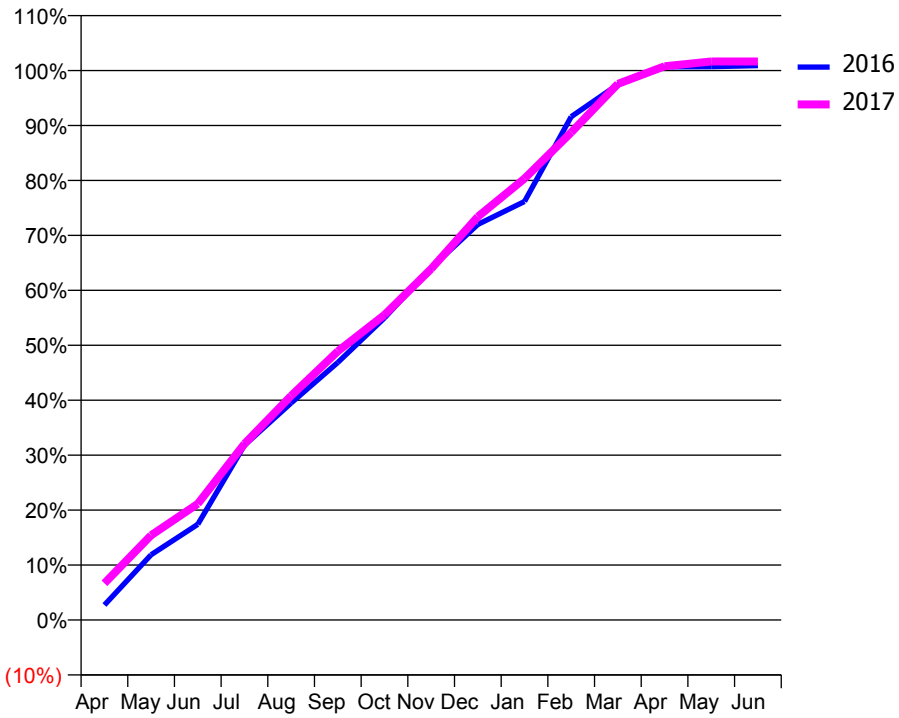
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,596 | |
| Quarter ending June 2016 | 9,311 | ↑ |
| Quarter ending September 2016 | 9,852 | ↑ |
| Quarter ending December 2016 | 10,084 | ↑ |
| Quarter ending March 2017 | 10,002 | → |
| **Variance since March 2016** | 16.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 752 | 1,836 |
| May | 3,267 | 4,239 |
| June | 4,787 | 5,815 |
| July | 8,746 | 8,820 |
| August | 10,860 | 11,221 |
| September | 12,888 | 13,451 |
| October | 15,118 | 15,268 |
| November | 17,623 | 17,569 |
| December | 19,796 | 20,178 |
| January | 20,940 | 22,086 |
| February | 25,183 | 24,396 |
| March | 26,794 | 26,827 |
| April | 27,681 | 27,708 |
| May | 27,684 | 27,943 |
| June | 27,737 | 27,943 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 235 | 2,828 | 8.3% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,167 | 8,443 | 13.8% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 851 | 2,828 | 30.1% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,575 | 8,443 | 30.5% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,281 | 11,270 | 11.4% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 66 | 11,270 | 0.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 208 | 11,270 | 1.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 18 | 19 | *94.7%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 19 | *94.7%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 121800/0001 - Year end March 2017

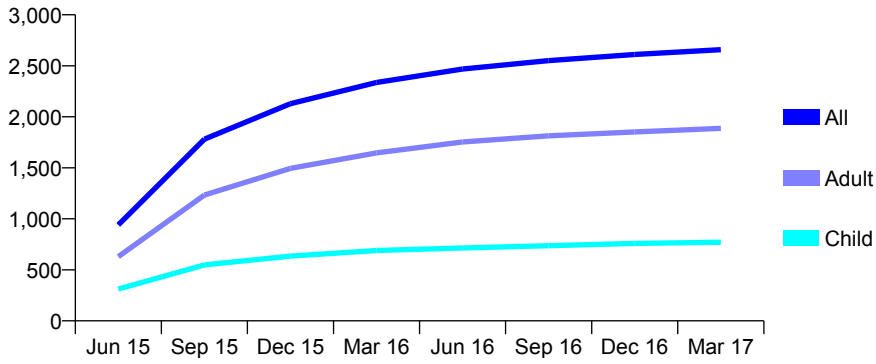
| | |
|---|---|
| Name or company name | Corner House Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,038 |
| Carry forward general activity (UDA) | -161 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £340,114.86 |

## ACCESS*

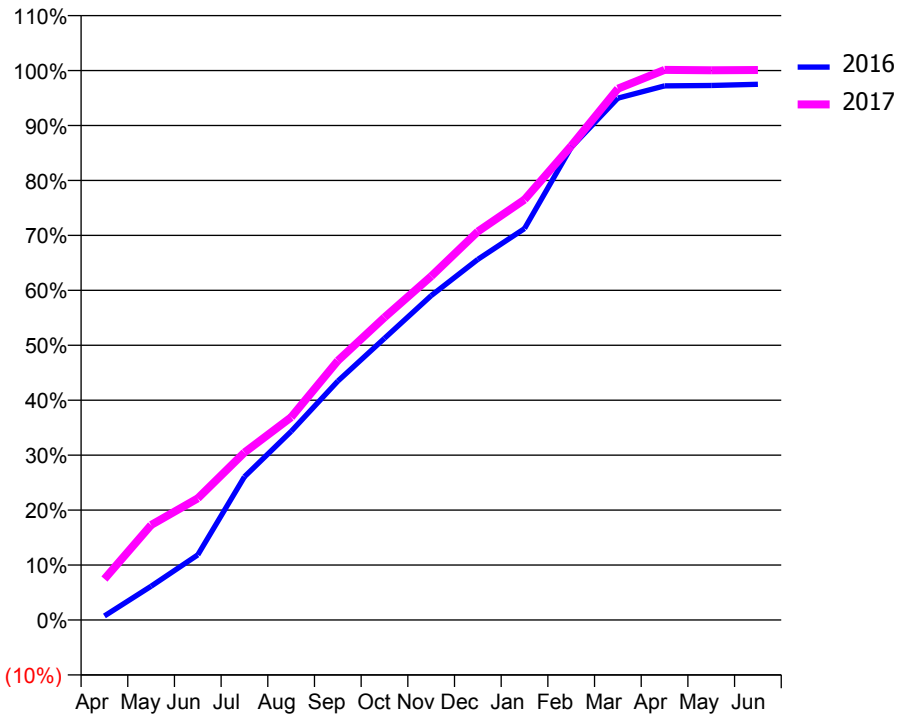
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,337 | |
| Quarter ending June 2016 | 2,468 | ↑ |
| Quarter ending September 2016 | 2,551 | ↑ |
| Quarter ending December 2016 | 2,611 | ↑ |
| Quarter ending March 2017 | 2,658 | → |
| **Variance since March 2016** | 13.7% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 60 | 600 |
| May | 495 | 1,389 |
| June | 953 | 1,780 |
| July | 2,095 | 2,450 |
| August | 2,759 | 2,966 |
| September | 3,495 | 3,793 |
| October | 4,120 | 4,426 |
| November | 4,745 | 5,027 |
| December | 5,276 | 5,682 |
| January | 5,726 | 6,149 |
| February | 6,915 | 6,936 |
| March | 7,633 | 7,772 |
| April | 7,814 | 8,046 |
| May | 7,820 | 8,042 |
| June | 7,836 | 8,044 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 138 | 1,304 | 10.6% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 420 | 2,922 | 14.4% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 857 | 1,304 | 65.7% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,889 | 2,922 | 64.6% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 306 | 4,282 | 7.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 40 | 4,282 | 0.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 25 | 4,282 | 0.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 5 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 122467/0001 - Year end March 2017

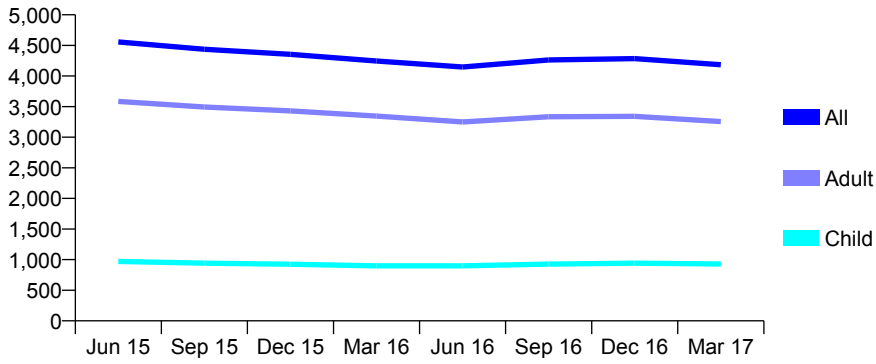
| | |
|---|---|
| Name or company name | Clifton Gardens Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,902 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £413,407.27 |

## ACCESS*

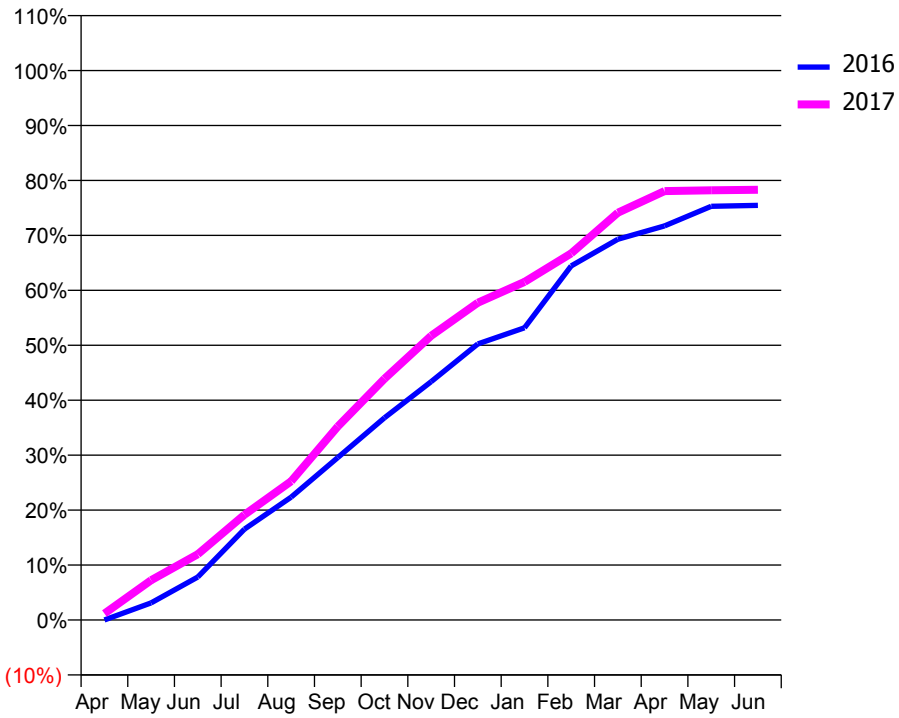
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,245 | |
| Quarter ending June 2016 | 4,148 | ↓ |
| Quarter ending September 2016 | 4,262 | ↑ |
| Quarter ending December 2016 | 4,284 | → |
| Quarter ending March 2017 | 4,184 | ↓ |
| **Variance since March 2016** | (1.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 199 |
| May | 526 | 1,223 |
| June | 1,323 | 2,026 |
| July | 2,795 | 3,240 |
| August | 3,780 | 4,270 |
| September | 4,996 | 5,955 |
| October | 6,220 | 7,420 |
| November | 7,331 | 8,743 |
| December | 8,494 | 9,762 |
| January | 8,991 | 10,402 |
| February | 10,894 | 11,276 |
| March | 11,710 | 12,530 |
| April | 12,122 | 13,193 |
| May | 12,725 | 13,217 |
| June | 12,755 | 13,233 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 77 | 1,268 | 6.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 427 | 4,282 | 10.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 749 | 1,268 | 59.1% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,655 | 4,282 | 62.0% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 396 | 5,442 | 7.3% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 25 | 5,442 | 0.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 47 | 5,442 | 0.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 24 | 26 | *92.3%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 23 | 26 | *88.5%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

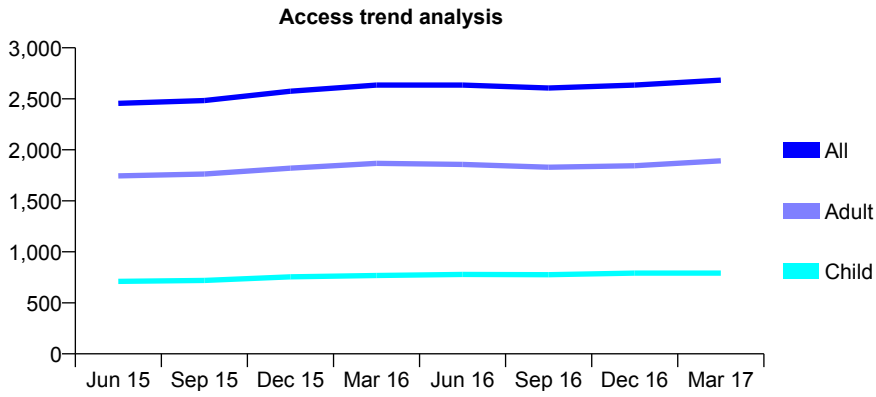
# Q50 - Vital Signs At a Glance Contract Report for 122777/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Xeon Smiles UK Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2008 |
| Contract end date | |

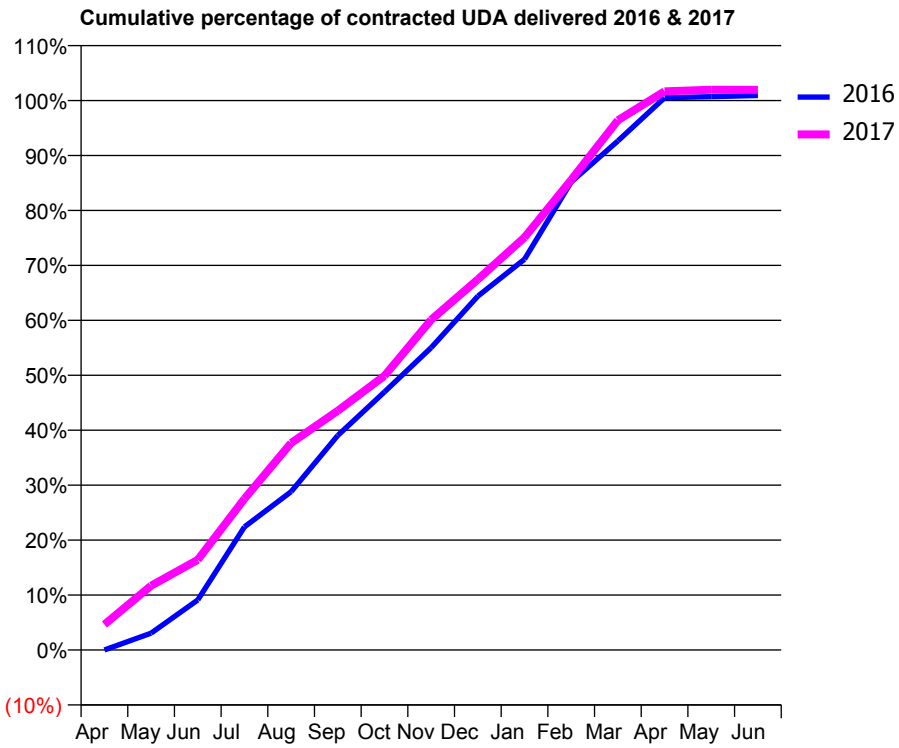
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,261 |
| Carry forward general activity (UDA) | -66 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £186,222.79 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,635 | |
| Quarter ending June 2016 | 2,635 | → |
| Quarter ending September 2016 | 2,606 | ↓ |
| Quarter ending December 2016 | 2,635 | → |
| Quarter ending March 2017 | 2,683 | → |
| **Variance since March 2016** | 1.8% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 338 |
| May | 222 | 850 |
| June | 661 | 1,191 |
| July | 1,627 | 1,998 |
| August | 2,092 | 2,735 |
| September | 2,837 | 3,161 |
| October | 3,411 | 3,623 |
| November | 3,995 | 4,363 |
| December | 4,675 | 4,898 |
| January | 5,163 | 5,453 |
| February | 6,184 | 6,213 |
| March | 6,727 | 7,000 |
| April | 7,297 | 7,382 |
| May | 7,312 | 7,404 |
| June | 7,327 | 7,401 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 162 | 1,366 | 11.9% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 398 | 2,755 | 14.4% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 815 | 1,366 | 59.7% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,663 | 2,755 | 60.4% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 260 | 3,996 | 6.5% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 70 | 3,996 | 1.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 22 | 3,996 | 0.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 124451/0001 - Year end March 2017

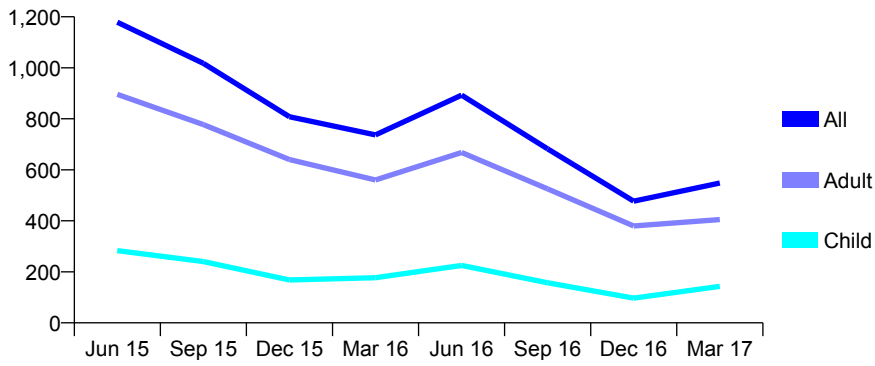
| | |
|---|---|
| Name or company name | MARKET LANE DENTAL CARE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,700 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £106,874.11 |

## ACCESS*

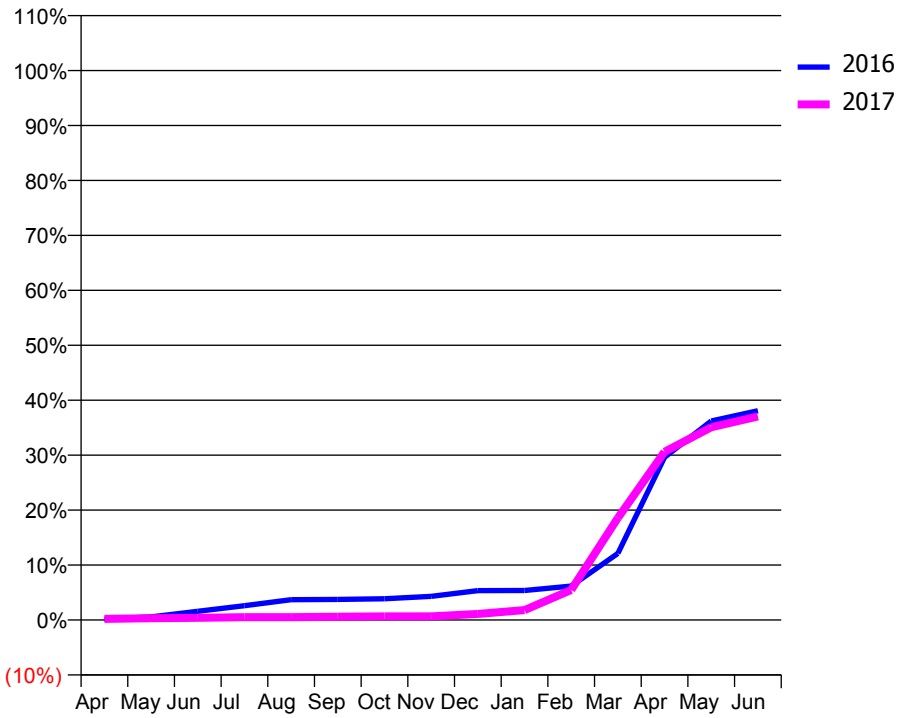
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 737 | |
| Quarter ending June 2016 | 893 | ↑ |
| Quarter ending September 2016 | 682 | ↓ |
| Quarter ending December 2016 | 477 | ↓ |
| Quarter ending March 2017 | 548 | ↑ |
| **Variance since March 2016** | (25.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 6 | 10 |
| May | 27 | 15 |
| June | 75 | 19 |
| July | 123 | 25 |
| August | 174 | 25 |
| September | 176 | 28 |
| October | 182 | 32 |
| November | 202 | 32 |
| December | 251 | 52 |
| January | 252 | 85 |
| February | 290 | 257 |
| March | 570 | 873 |
| April | 1,392 | 1,439 |
| May | 1,702 | 1,649 |
| June | 1,790 | 1,741 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 6 | 231 | 2.6% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 13 | 631 | 2.1% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2 | 231 | 0.9% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 10 | 631 | 1.6% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 51 | 698 | 7.3% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 698 | 0.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 698 | 0.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 125695/0001 - Year end March 2017

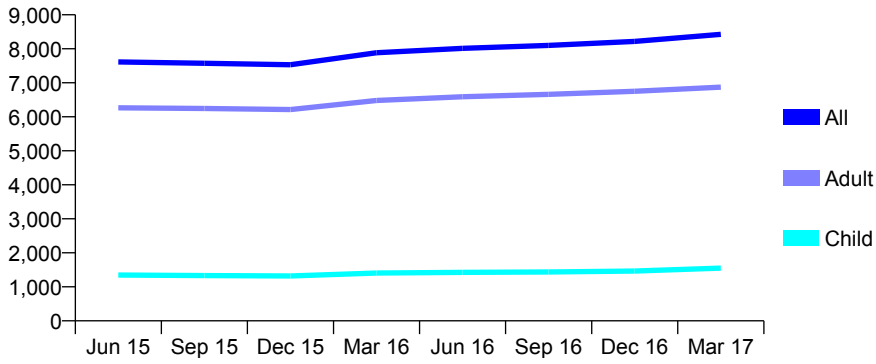
| | |
|---|---|
| Name or company name | Denbond Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 22/03/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 26,352 |
| Carry forward general activity (UDA) | 520 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £789,715.30 |

## ACCESS*

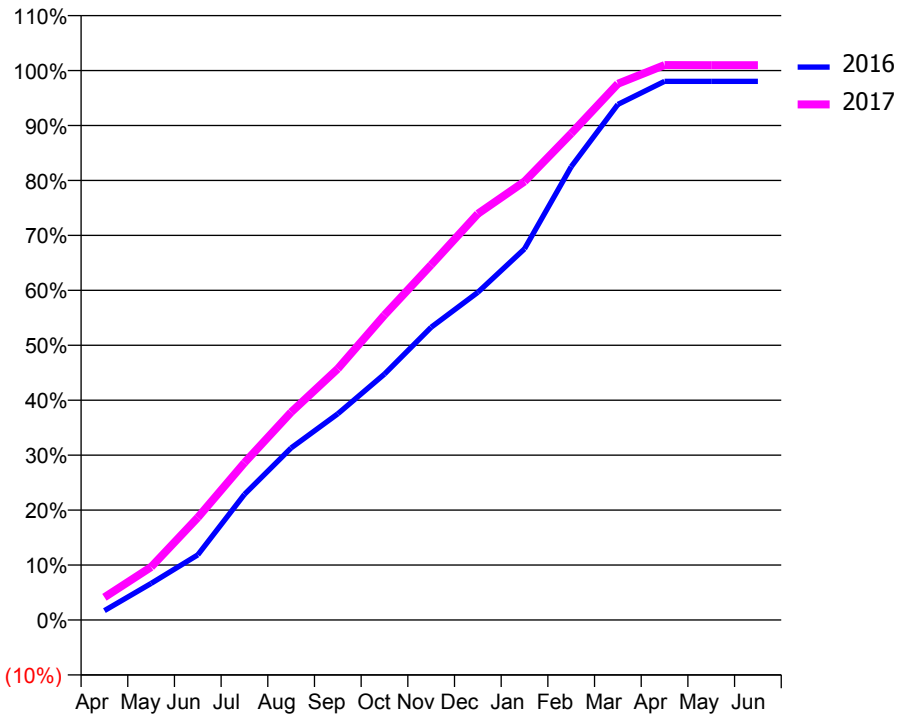
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,886 | |
| Quarter ending June 2016 | 8,013 | → |
| Quarter ending September 2016 | 8,101 | → |
| Quarter ending December 2016 | 8,217 | → |
| Quarter ending March 2017 | 8,424 | ↑ |
| **Variance since March 2016** | 6.8% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 449 | 1,092 |
| May | 1,754 | 2,541 |
| June | 3,122 | 4,912 |
| July | 6,027 | 7,546 |
| August | 8,250 | 9,965 |
| September | 9,889 | 12,050 |
| October | 11,792 | 14,629 |
| November | 14,043 | 17,033 |
| December | 15,716 | 19,480 |
| January | 17,803 | 21,029 |
| February | 21,738 | 23,331 |
| March | 24,724 | 25,714 |
| April | 25,835 | 26,611 |
| May | 25,830 | 26,607 |
| June | 25,832 | 26,607 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 161 | 2,483 | 6.5% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,355 | 10,556 | 12.8% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,647 | 2,483 | 66.3% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,652 | 10,556 | 63.0% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 762 | 13,063 | 5.8% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 83 | 13,063 | 0.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 233 | 13,063 | 1.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 40 | 45 | *88.9%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 41 | 45 | *91.1%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 125717/0001 - Year end March 2017

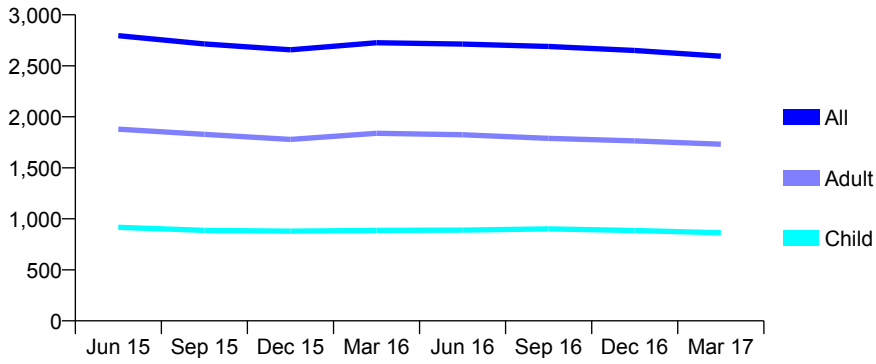
| | |
|---|---|
| Name or company name | Andrew Jones Dental Practice Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,433 |
| Carry forward general activity (UDA) | 151 |
| 16/17 Contracted orthodontic activity (UOA) | 42 |
| Carry forward orthodontic activity (UOA) | -1 |
| Baseline contract value | £149,065.42 |

## ACCESS*

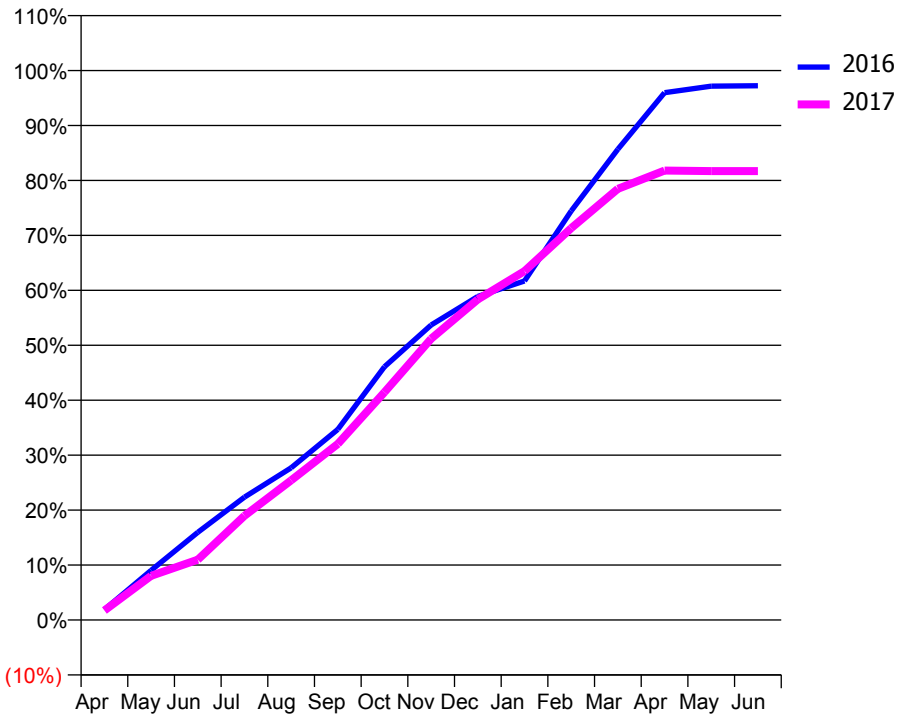
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,726 | |
| Quarter ending June 2016 | 2,713 | → |
| Quarter ending September 2016 | 2,690 | → |
| Quarter ending December 2016 | 2,650 | ↓ |
| Quarter ending March 2017 | 2,594 | ↓ |
| **Variance since March 2016** | (4.8%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 103 | 94 |
| May | 491 | 437 |
| June | 867 | 596 |
| July | 1,215 | 1,031 |
| August | 1,504 | 1,381 |
| September | 1,885 | 1,741 |
| October | 2,505 | 2,253 |
| November | 2,917 | 2,782 |
| December | 3,199 | 3,170 |
| January | 3,353 | 3,450 |
| February | 4,044 | 3,874 |
| March | 4,655 | 4,264 |
| April | 5,214 | 4,443 |
| May | 5,279 | 4,438 |
| June | 5,282 | 4,438 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 105 | 1,451 | 7.2% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 288 | 2,150 | 13.4% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,024 | 1,451 | 70.6% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,300 | 2,150 | 60.5% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 136 | 2,379 | 5.7% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 24 | 2,379 | 1.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 6 | 2,379 | 0.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | *90.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 10 | *80.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

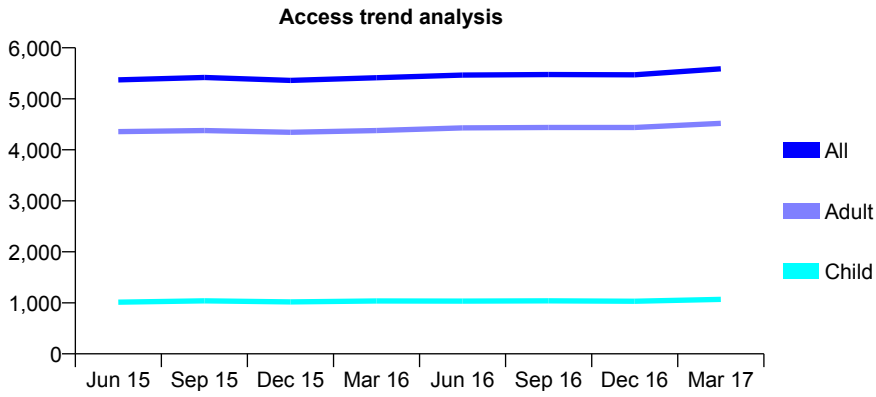
# Q50 - Vital Signs At a Glance Contract Report for 126012/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Alpha Dental Dales |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 21/10/2009 |
| Contract end date | |

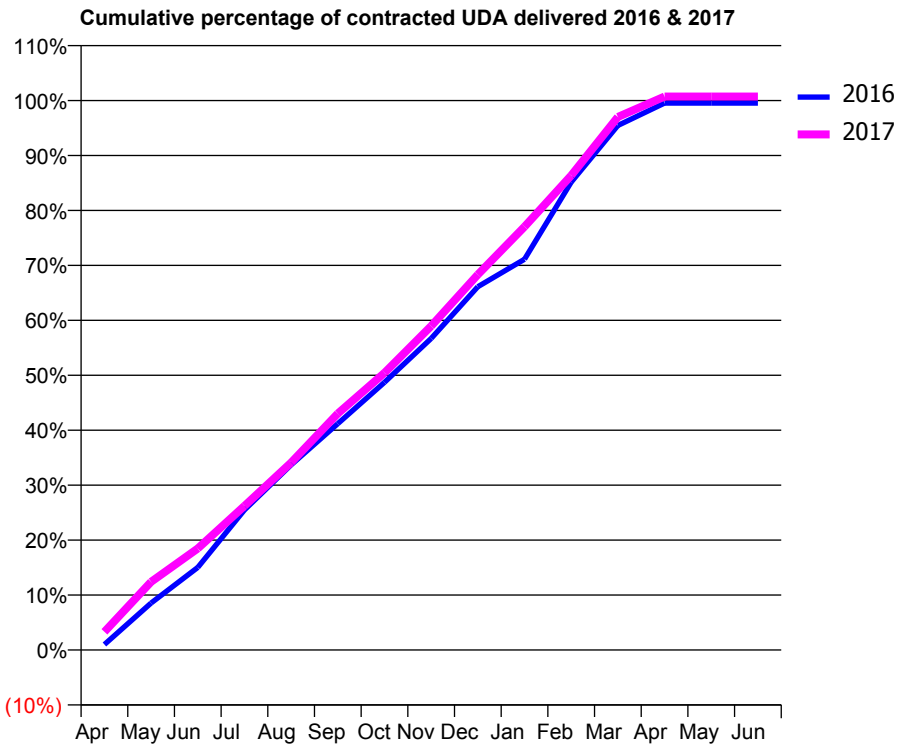
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,000 |
| Carry forward general activity (UDA) | 75 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £549,115.09 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,413 | |
| Quarter ending June 2016 | 5,465 | → |
| Quarter ending September 2016 | 5,476 | → |
| Quarter ending December 2016 | 5,470 | → |
| Quarter ending March 2017 | 5,588 | ↑ |
| **Variance since March 2016** | 3.2% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 163 | 529 |
| May | 1,370 | 1,985 |
| June | 2,404 | 2,958 |
| July | 4,077 | 4,194 |
| August | 5,390 | 5,456 |
| September | 6,590 | 6,886 |
| October | 7,796 | 8,071 |
| November | 9,073 | 9,434 |
| December | 10,577 | 10,934 |
| January | 11,377 | 12,328 |
| February | 13,621 | 13,818 |
| March | 15,271 | 15,523 |
| April | 15,924 | 16,117 |
| May | 15,925 | 16,117 |
| June | 15,925 | 16,117 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 115 | 1,790 | 6.4% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 774 | 6,679 | 11.6% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,231 | 1,790 | 68.8% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,944 | 6,679 | 59.1% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 425 | 7,905 | 5.4% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 86 | 7,905 | 1.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 111 | 7,905 | 1.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 18 | 20 | *90.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 20 | *85.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

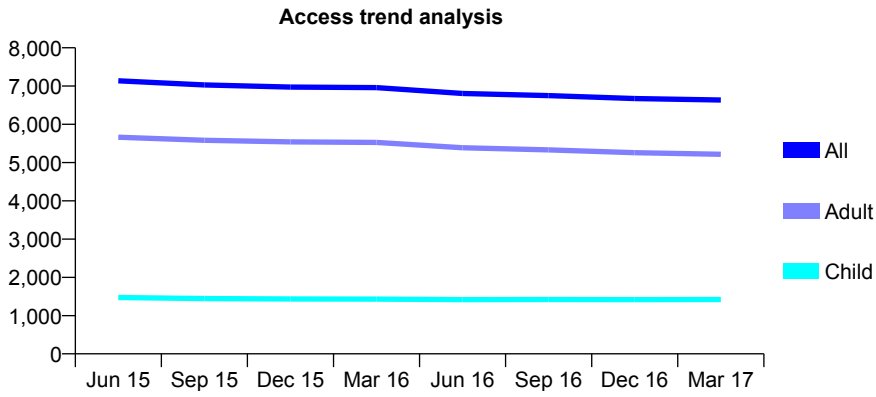
# Q50 - Vital Signs At a Glance Contract Report for 126772/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | Alpha Dental Studio Northallerton |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2009 |
| Contract end date | |

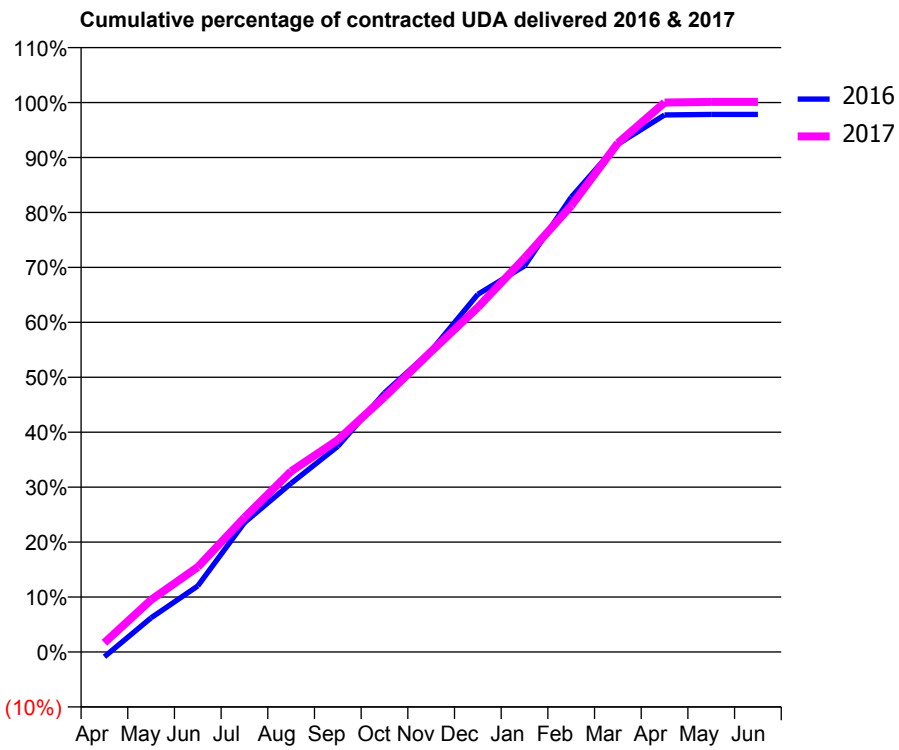
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 21,000 |
| Carry forward general activity (UDA) | 456 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £596,840.95 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,958 | |
| Quarter ending June 2016 | 6,805 | ↓ |
| Quarter ending September 2016 | 6,750 | → |
| Quarter ending December 2016 | 6,675 | ↓ |
| Quarter ending March 2017 | 6,637 | → |
| **Variance since March 2016** | (4.6%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -185 | 355 |
| May | 1,305 | 1,994 |
| June | 2,524 | 3,251 |
| July | 4,946 | 5,140 |
| August | 6,450 | 6,906 |
| September | 7,859 | 8,106 |
| October | 9,905 | 9,746 |
| November | 11,514 | 11,484 |
| December | 13,669 | 13,173 |
| January | 14,756 | 15,057 |
| February | 17,380 | 17,055 |
| March | 19,411 | 19,450 |
| April | 20,524 | 21,000 |
| May | 20,544 | 21,026 |
| June | 20,544 | 21,026 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 125 | 2,079 | 6.0% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 791 | 7,148 | 11.1% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,189 | 2,079 | 57.2% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,268 | 7,148 | 59.7% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 305 | 9,008 | 3.4% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 119 | 9,008 | 1.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 202 | 9,008 | 2.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 19 | 20 | *95.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 20 | *90.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 130060/0001 - Year end March 2017

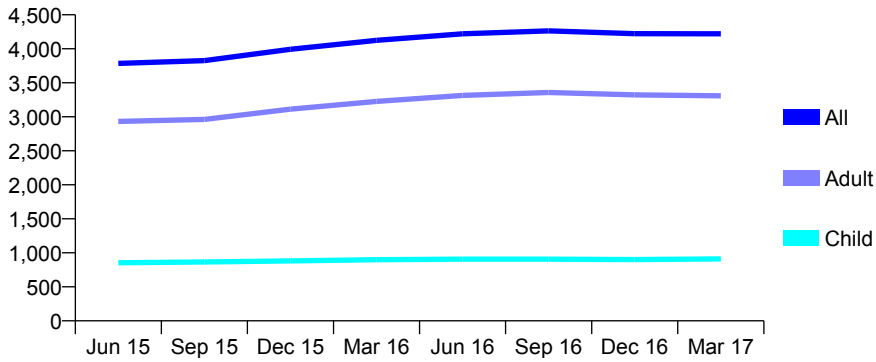
| | |
|---|---|
| Name or company name | Lion House Dental Practice Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,420 |
| Carry forward general activity (UDA) | -35 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £312,531.98 |

## ACCESS*

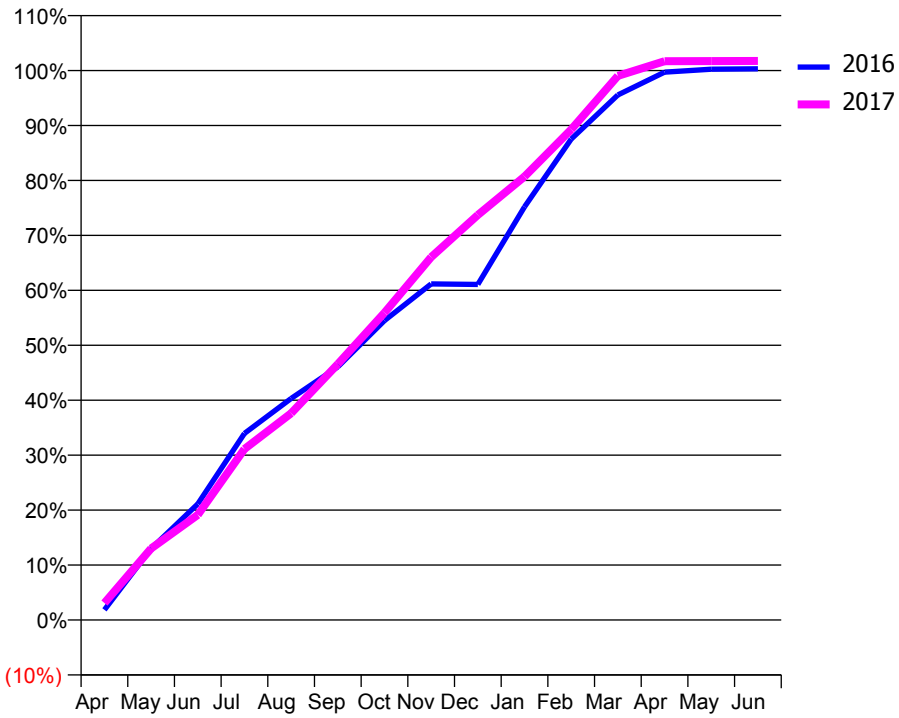
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,125 | |
| Quarter ending June 2016 | 4,221 | ↑ |
| Quarter ending September 2016 | 4,263 | → |
| Quarter ending December 2016 | 4,223 | → |
| Quarter ending March 2017 | 4,220 | → |
| **Variance since March 2016** | 2.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 212 | 353 |
| May | 1,483 | 1,487 |
| June | 2,413 | 2,185 |
| July | 3,877 | 3,553 |
| August | 4,606 | 4,297 |
| September | 5,261 | 5,320 |
| October | 6,223 | 6,386 |
| November | 6,984 | 7,543 |
| December | 6,975 | 8,417 |
| January | 8,586 | 9,215 |
| February | 9,995 | 10,194 |
| March | 10,911 | 11,307 |
| April | 11,385 | 11,613 |
| May | 11,448 | 11,616 |
| June | 11,455 | 11,620 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 132 | 1,423 | 9.3% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,347 | 5,257 | 25.6% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 804 | 1,423 | 56.5% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,748 | 5,257 | 52.3% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 828 | 5,881 | 14.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 104 | 5,881 | 1.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 69 | 5,881 | 1.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 29 | 29 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 26 | 29 | *89.7%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

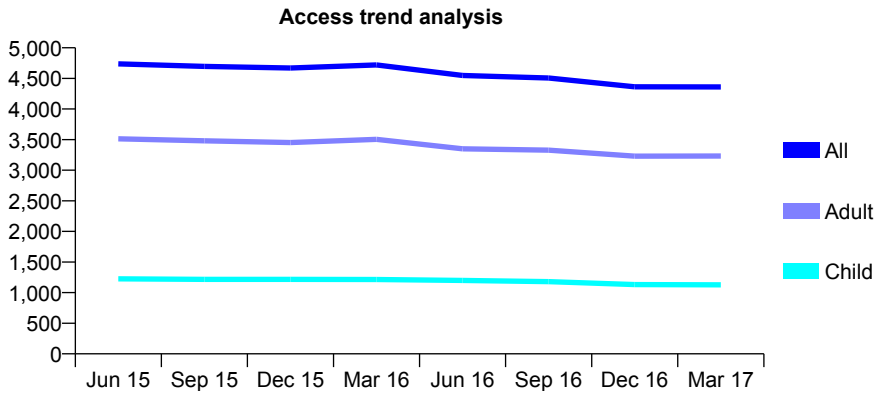
# Q50 - Vital Signs At a Glance Contract Report for 131520/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Dentaris Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

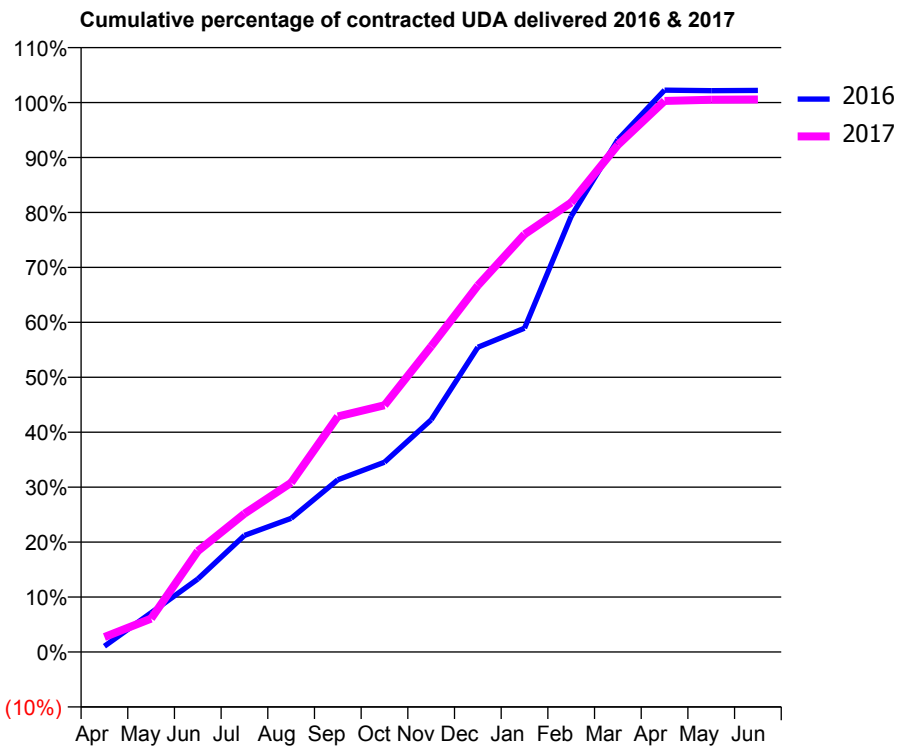
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 13,500 |
| Carry forward general activity (UDA) | -270 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £353,453.30 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,719 | |
| Quarter ending June 2016 | 4,549 | ↓ |
| Quarter ending September 2016 | 4,507 | → |
| Quarter ending December 2016 | 4,362 | ↓ |
| Quarter ending March 2017 | 4,360 | → |
| **Variance since March 2016** | (7.6%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 144 | 368 |
| May | 964 | 820 |
| June | 1,795 | 2,480 |
| July | 2,864 | 3,400 |
| August | 3,284 | 4,159 |
| September | 4,231 | 5,788 |
| October | 4,663 | 6,063 |
| November | 5,706 | 7,510 |
| December | 7,487 | 9,004 |
| January | 7,956 | 10,262 |
| February | 10,706 | 11,042 |
| March | 12,589 | 12,456 |
| April | 13,803 | 13,537 |
| May | 13,790 | 13,567 |
| June | 13,797 | 13,576 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 75 | 1,451 | 5.2% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 375 | 3,767 | 10.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 790 | 1,451 | 54.4% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,032 | 3,767 | 53.9% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 143 | 5,267 | 2.7% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 33 | 5,267 | 0.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 20 | 5,267 | 0.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

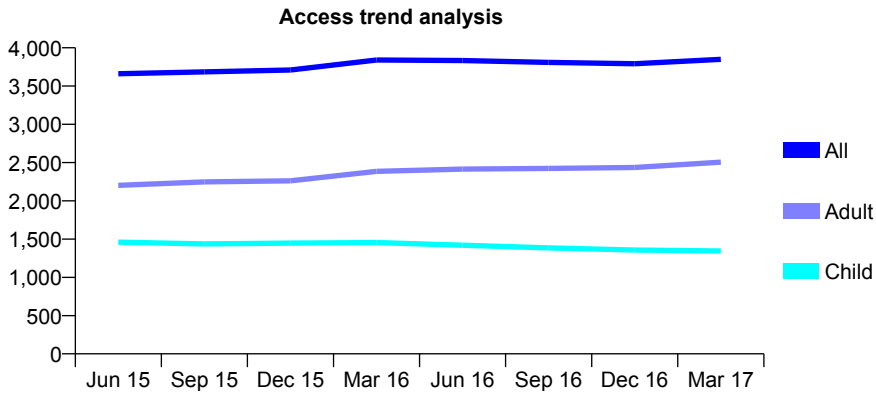
# Q50 - Vital Signs At a Glance Contract Report for 132667/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Barton Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2011 |
| Contract end date | |

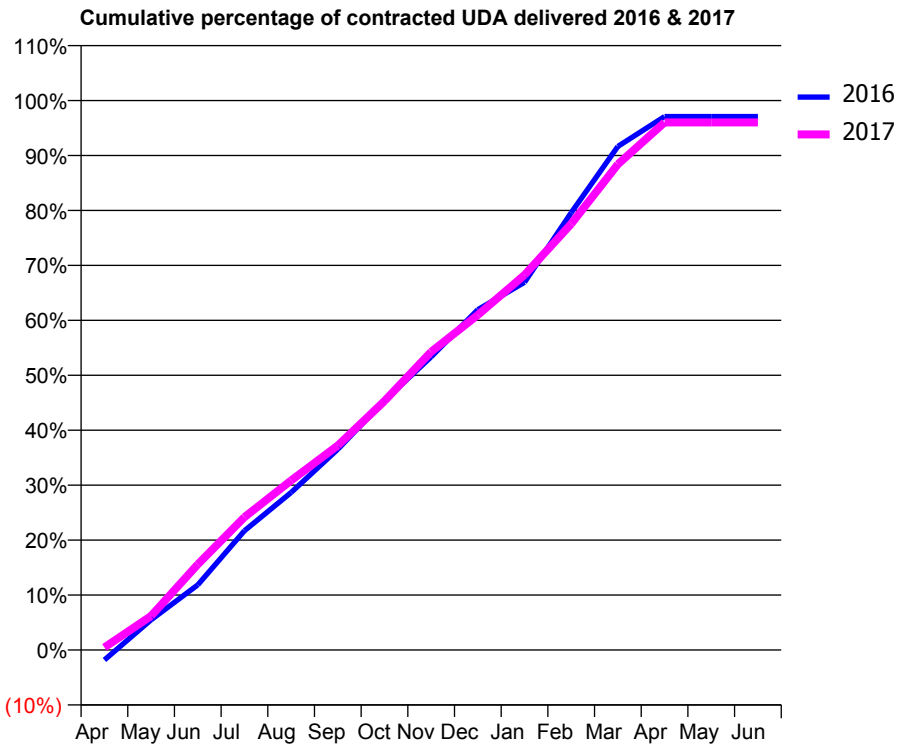
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,295 |
| Carry forward general activity (UDA) | 271 |
| 16/17 Contracted orthodontic activity (UOA) | 548 |
| Carry forward orthodontic activity (UOA) | -6 |
| Baseline contract value | £325,369.91 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,840 | |
| Quarter ending June 2016 | 3,834 | → |
| Quarter ending September 2016 | 3,809 | → |
| Quarter ending December 2016 | 3,792 | → |
| Quarter ending March 2017 | 3,850 | → |
| **Variance since March 2016** | 0.3% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -170 | 44 |
| May | 511 | 577 |
| June | 1,102 | 1,450 |
| July | 2,018 | 2,247 |
| August | 2,666 | 2,868 |
| September | 3,396 | 3,459 |
| October | 4,218 | 4,212 |
| November | 4,960 | 5,045 |
| December | 5,758 | 5,667 |
| January | 6,220 | 6,345 |
| February | 7,398 | 7,208 |
| March | 8,519 | 8,216 |
| April | 9,023 | 8,924 |
| May | 9,023 | 8,924 |
| June | 9,023 | 8,924 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 141 | 1,985 | 7.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 493 | 3,068 | 16.1% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,345 | 1,985 | 67.8% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,297 | 3,068 | 42.3% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 296 | 5,034 | 5.9% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 5,034 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 78 | 5,034 | 1.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 132756/0001 - Year end March 2017

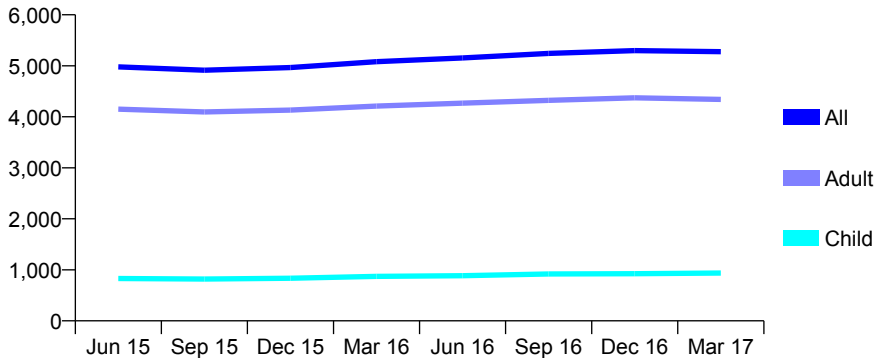
| | |
|---|---|
| Name or company name | North Marine Road Dental practice Partners |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 30/11/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,442 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £499,810.36 |

## ACCESS*

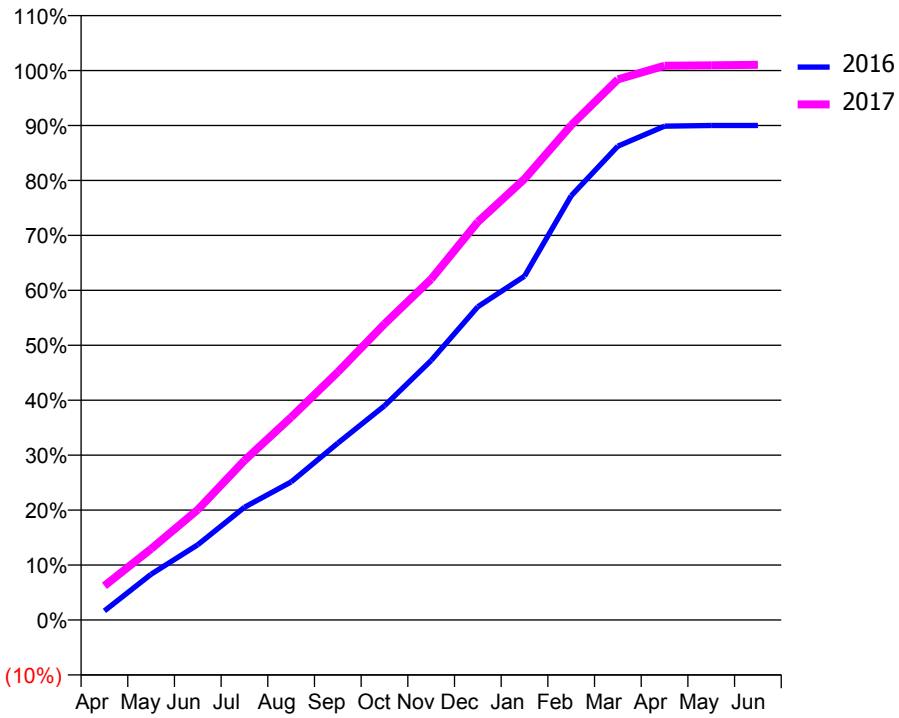
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,082 | |
| Quarter ending June 2016 | 5,153 | → |
| Quarter ending September 2016 | 5,243 | → |
| Quarter ending December 2016 | 5,297 | → |
| Quarter ending March 2017 | 5,278 | → |
| **Variance since March 2016** | 3.9% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 240 | 898 |
| May | 1,203 | 1,871 |
| June | 1,977 | 2,900 |
| July | 2,965 | 4,193 |
| August | 3,629 | 5,328 |
| September | 4,650 | 6,516 |
| October | 5,629 | 7,781 |
| November | 6,823 | 8,960 |
| December | 8,236 | 10,463 |
| January | 9,037 | 11,593 |
| February | 11,151 | 13,004 |
| March | 12,453 | 14,210 |
| April | 12,979 | 14,567 |
| May | 12,997 | 14,577 |
| June | 12,997 | 14,592 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 61 | 1,275 | 4.8% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 568 | 5,623 | 10.1% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 665 | 1,275 | 52.2% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,553 | 5,623 | 45.4% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 358 | 6,895 | 5.2% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 29 | 6,895 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 122 | 6,895 | 1.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 17 | 17 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 17 | *94.1%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 137545/0001 - Year end March 2017

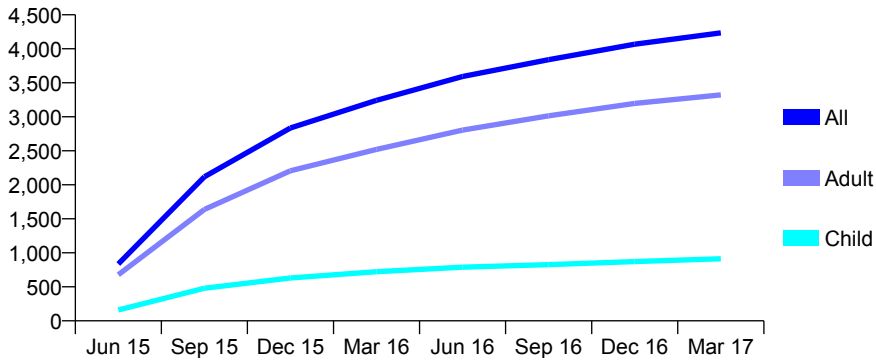
| | |
|---|---|
| Name or company name | The Dental Design Studio |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £350,877.94 |

## ACCESS*

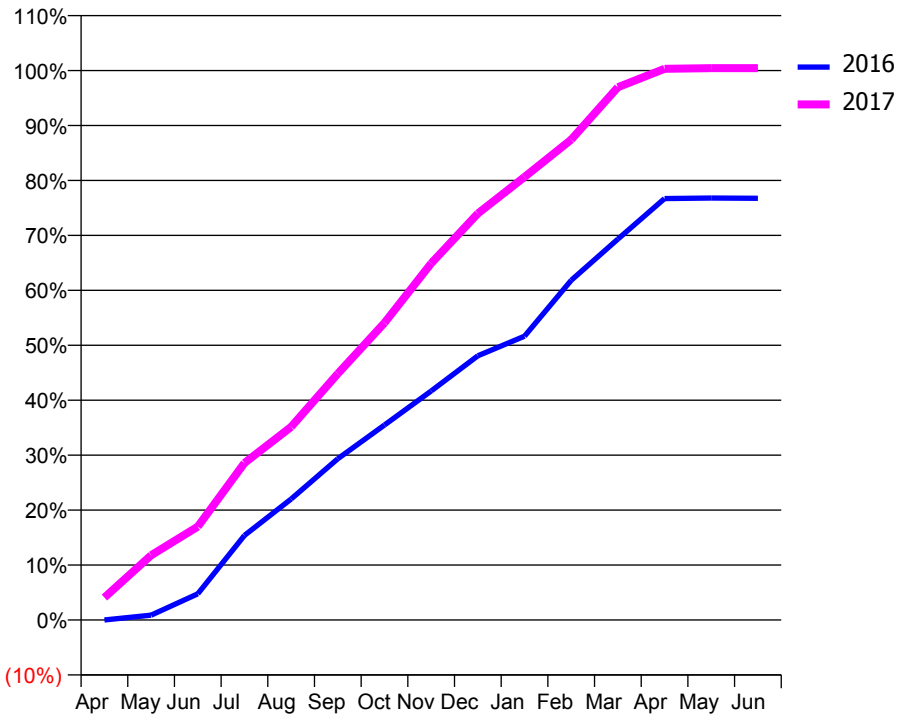
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,242 | |
| Quarter ending June 2016 | 3,593 | ↑ |
| Quarter ending September 2016 | 3,841 | ↑ |
| Quarter ending December 2016 | 4,068 | ↑ |
| Quarter ending March 2017 | 4,235 | ↑ |
| **Variance since March 2016** | 30.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 451 |
| May | 93 | 1,297 |
| June | 499 | 1,869 |
| July | 1,609 | 3,144 |
| August | 2,304 | 3,867 |
| September | 3,069 | 4,931 |
| October | 3,710 | 5,950 |
| November | 4,357 | 7,140 |
| December | 5,028 | 8,138 |
| January | 5,402 | 8,868 |
| February | 6,465 | 9,617 |
| March | 7,249 | 10,666 |
| April | 8,019 | 11,034 |
| May | 8,029 | 11,046 |
| June | 8,025 | 11,046 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 86 | 1,462 | 5.9% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 801 | 5,464 | 14.7% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 942 | 1,462 | 64.4% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,225 | 5,464 | 59.0% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 666 | 6,726 | 9.9% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 53 | 6,726 | 0.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 81 | 6,726 | 1.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | *90.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 137561/0001 - Year end March 2017

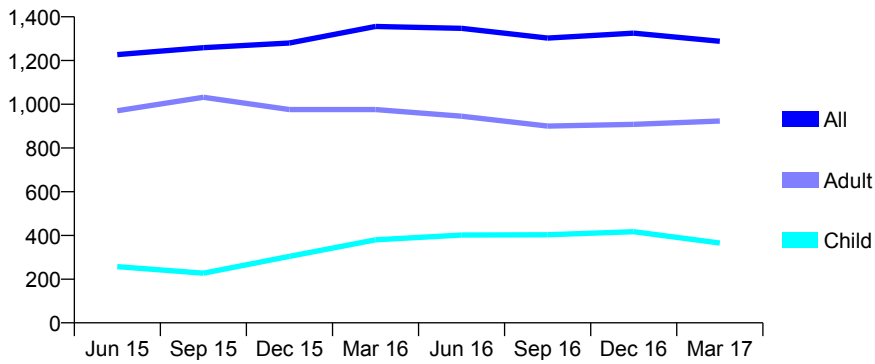
| | |
|---|---|
| Name or company name | The Limes Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,877 |
| Carry forward general activity (UDA) | -7 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £121,329.38 |

## ACCESS*

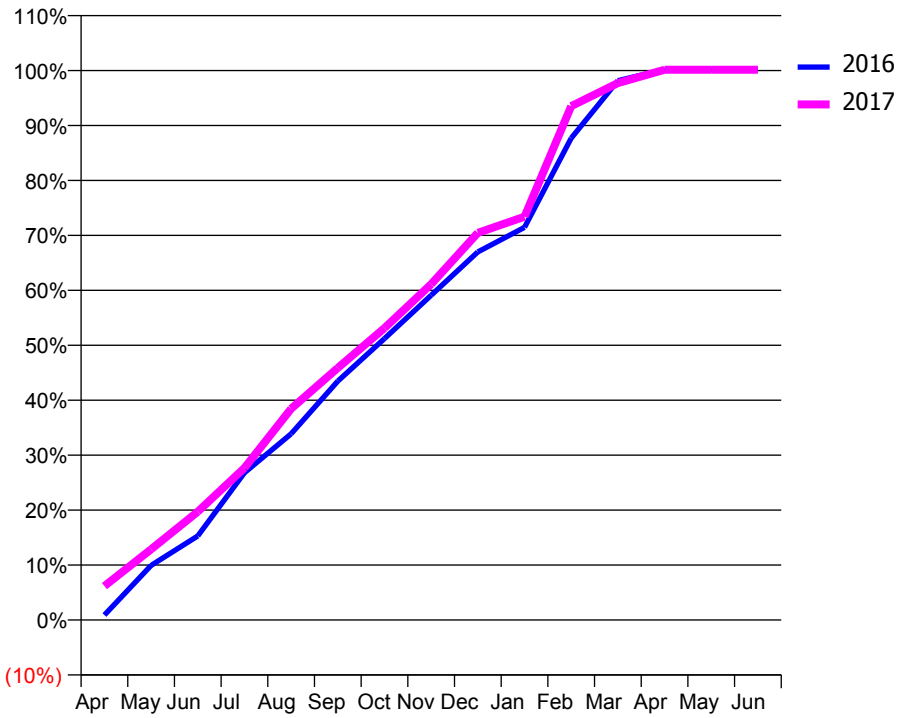
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,356 | |
| Quarter ending June 2016 | 1,347 | → |
| Quarter ending September 2016 | 1,303 | ↓ |
| Quarter ending December 2016 | 1,325 | → |
| Quarter ending March 2017 | 1,288 | ↓ |
| **Variance since March 2016** | (5.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 35 | 240 |
| May | 385 | 499 |
| June | 593 | 765 |
| July | 1,039 | 1,073 |
| August | 1,314 | 1,491 |
| September | 1,686 | 1,778 |
| October | 1,986 | 2,060 |
| November | 2,291 | 2,370 |
| December | 2,597 | 2,732 |
| January | 2,770 | 2,845 |
| February | 3,399 | 3,625 |
| March | 3,805 | 3,788 |
| April | 3,884 | 3,882 |
| May | 3,884 | 3,882 |
| June | 3,884 | 3,882 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 34 | 684 | 5.0% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 185 | 1,402 | 13.2% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 345 | 684 | 50.4% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 517 | 1,402 | 36.9% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 120 | 2,071 | 5.8% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 31 | 2,071 | 1.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 58 | 2,071 | 2.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 139017/0001 - Year end March 2017

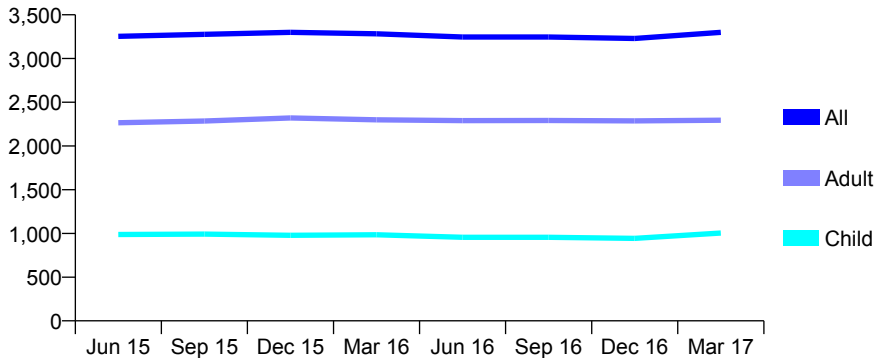
| | |
|---|---|
| Name or company name | Bottesford Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,204 |
| Carry forward general activity (UDA) | -144 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £222,333.68 |

## ACCESS*

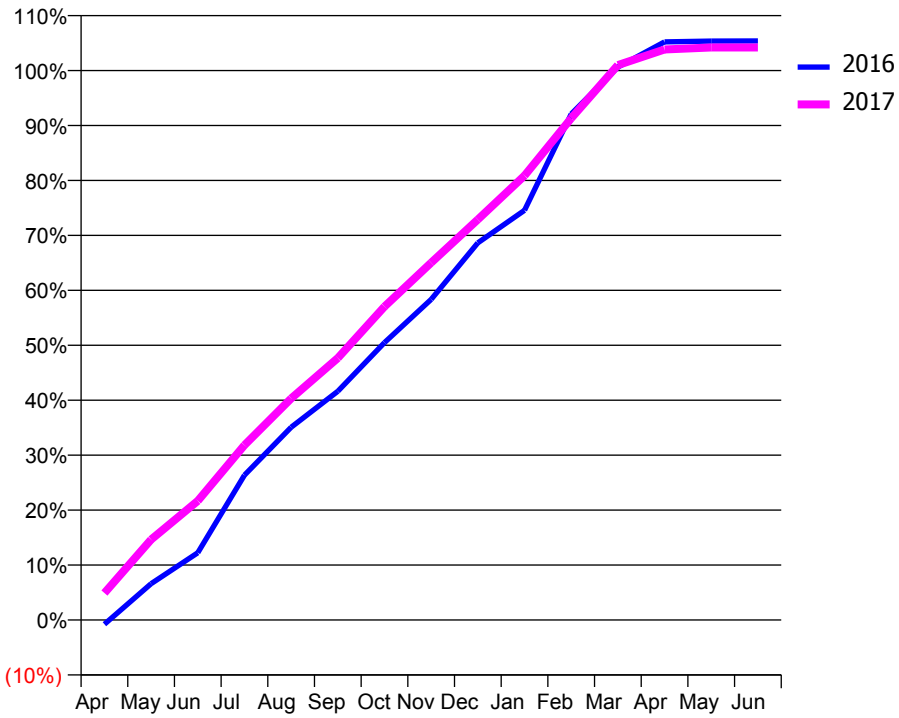
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,283 | |
| Quarter ending June 2016 | 3,246 | ↓ |
| Quarter ending September 2016 | 3,246 | → |
| Quarter ending December 2016 | 3,230 | → |
| Quarter ending March 2017 | 3,299 | ↑ |
| **Variance since March 2016** | 0.5% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -57 | 353 |
| May | 477 | 1,055 |
| June | 883 | 1,563 |
| July | 1,900 | 2,292 |
| August | 2,528 | 2,905 |
| September | 2,999 | 3,434 |
| October | 3,637 | 4,108 |
| November | 4,203 | 4,685 |
| December | 4,945 | 5,251 |
| January | 5,372 | 5,825 |
| February | 6,633 | 6,577 |
| March | 7,249 | 7,275 |
| April | 7,579 | 7,480 |
| May | 7,589 | 7,506 |
| June | 7,592 | 7,506 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 54 | 1,249 | 4.3% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 222 | 2,322 | 9.6% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 684 | 1,249 | 54.8% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 697 | 2,322 | 30.0% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 152 | 3,545 | 4.3% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 61 | 3,545 | 1.7% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 35 | 3,545 | 1.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 139300/0001 - Year end March 2017

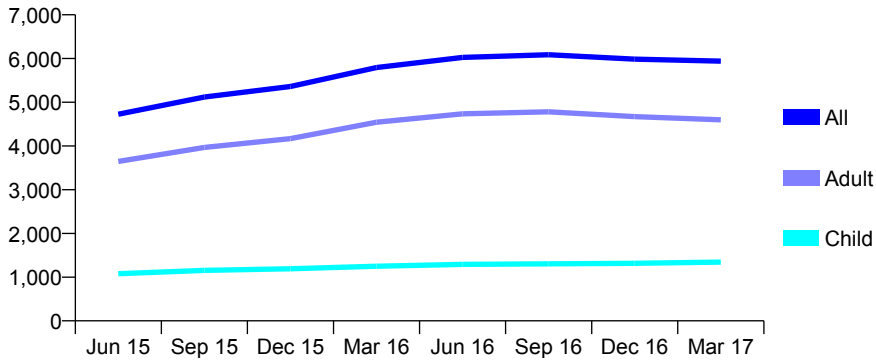
| | |
|---|---|
| Name or company name | Grassington Dental Care Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,308 |
| Carry forward general activity (UDA) | 363 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £435,530.83 |

## ACCESS*

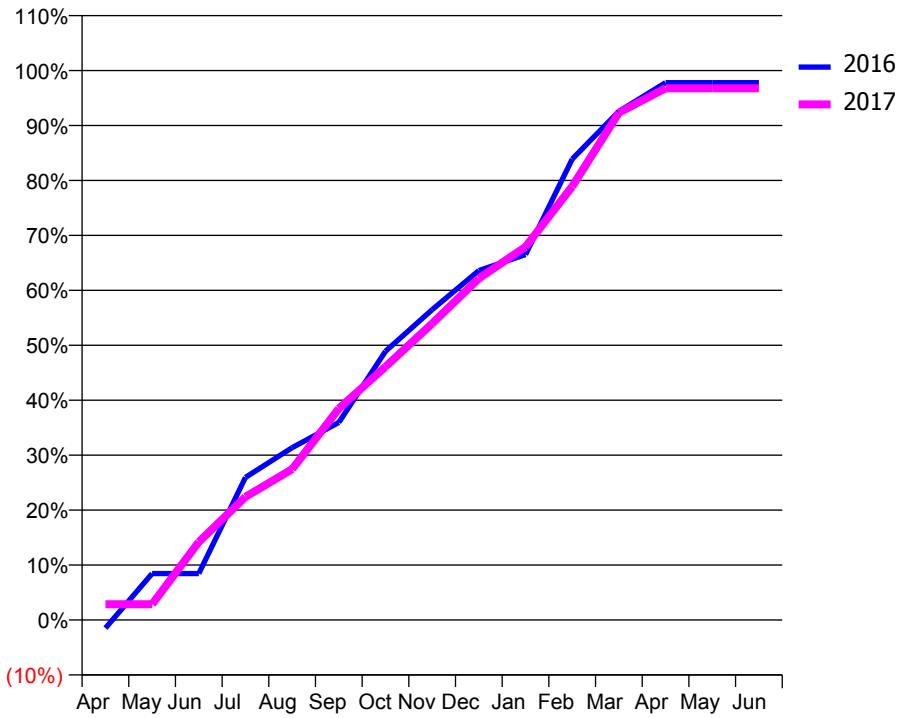
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,793 | |
| Quarter ending June 2016 | 6,025 | ↑ |
| Quarter ending September 2016 | 6,085 | → |
| Quarter ending December 2016 | 5,987 | ↓ |
| Quarter ending March 2017 | 5,941 | → |
| **Variance since March 2016** | 2.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -245 | 470 |
| May | 1,381 | 470 |
| June | 1,381 | 2,318 |
| July | 4,233 | 3,656 |
| August | 5,115 | 4,479 |
| September | 5,864 | 6,274 |
| October | 7,977 | 7,517 |
| November | 9,213 | 8,799 |
| December | 10,369 | 10,138 |
| January | 10,845 | 11,074 |
| February | 13,678 | 12,870 |
| March | 15,097 | 15,057 |
| April | 15,945 | 15,780 |
| May | 15,945 | 15,780 |
| June | 15,945 | 15,780 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 173 | 2,283 | 7.6% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,040 | 6,598 | 15.8% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,494 | 2,283 | 65.4% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,547 | 6,598 | 53.8% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 737 | 8,804 | 8.4% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 89 | 8,804 | 1.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 238 | 8,804 | 2.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 141038/0001 - Year end March 2017

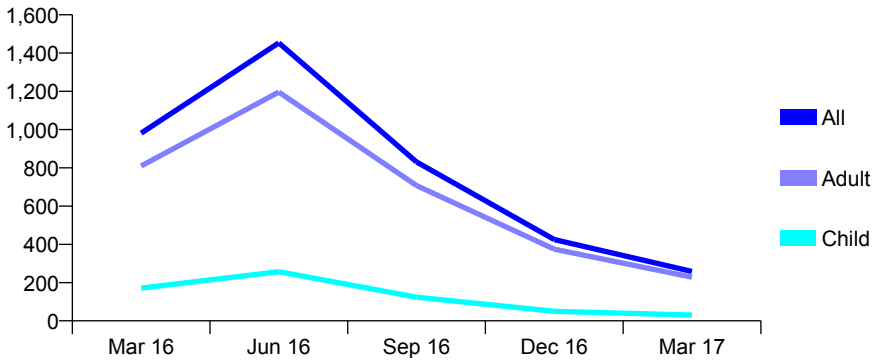
| | |
|---|---|
| Name or company name | Mr McFarlane and Mr Tibrewal |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2016 |
| Contract end date | 30/04/2016 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,372 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £38,193.16 |

## ACCESS*

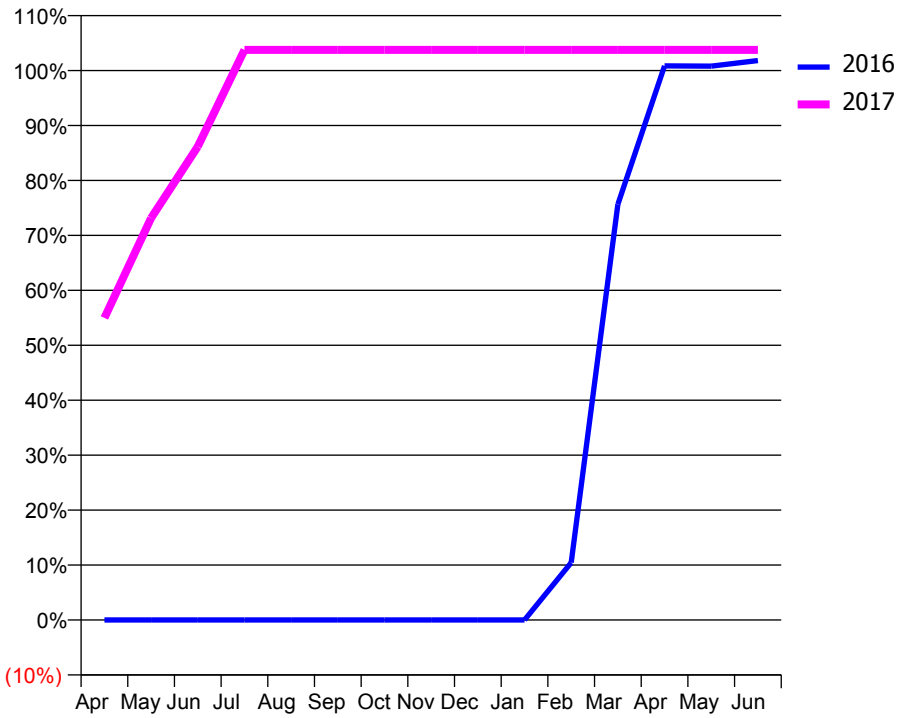
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 981 | |
| Quarter ending June 2016 | 1,453 | ↑ |
| Quarter ending September 2016 | 831 | ↓ |
| Quarter ending December 2016 | 425 | ↓ |
| Quarter ending March 2017 | 258 | ↓ |
| **Variance since March 2016** | (73.7%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 0 | 754 |
| May | 0 | 1,004 |
| June | 0 | 1,182 |
| July | 0 | 1,423 |
| August | 0 | 1,423 |
| September | 0 | 1,423 |
| October | 0 | 1,423 |
| November | 0 | 1,423 |
| December | 0 | 1,423 |
| January | 0 | 1,423 |
| February | 237 | 1,423 |
| March | 1,718 | 1,423 |
| April | 2,290 | 1,423 |
| May | 2,289 | 1,423 |
| June | 2,312 | 1,423 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 7 | 138 | 5.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 121 | 787 | 15.4% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 138 | 0.0% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 787 | 0.0% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 52 | 614 | 8.5% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 11 | 614 | 1.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 614 | 1.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 142921/0001 - Year end March 2017

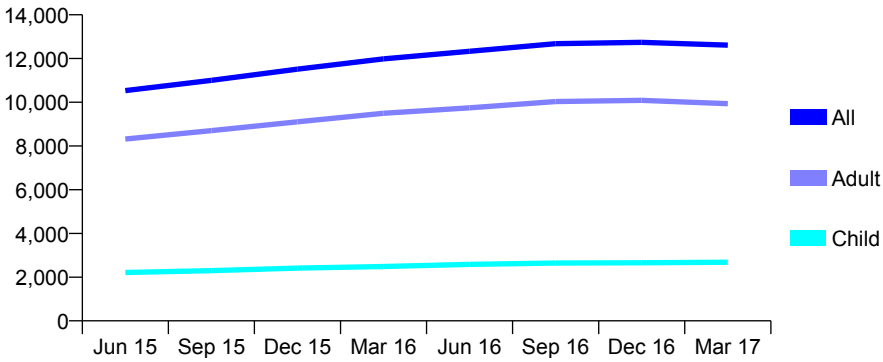
| | |
|---|---|
| Name or company name | Andrew Burnell |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2010 |
| Contract end date | 30/09/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 44,815 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,049,418.14 |

## ACCESS*

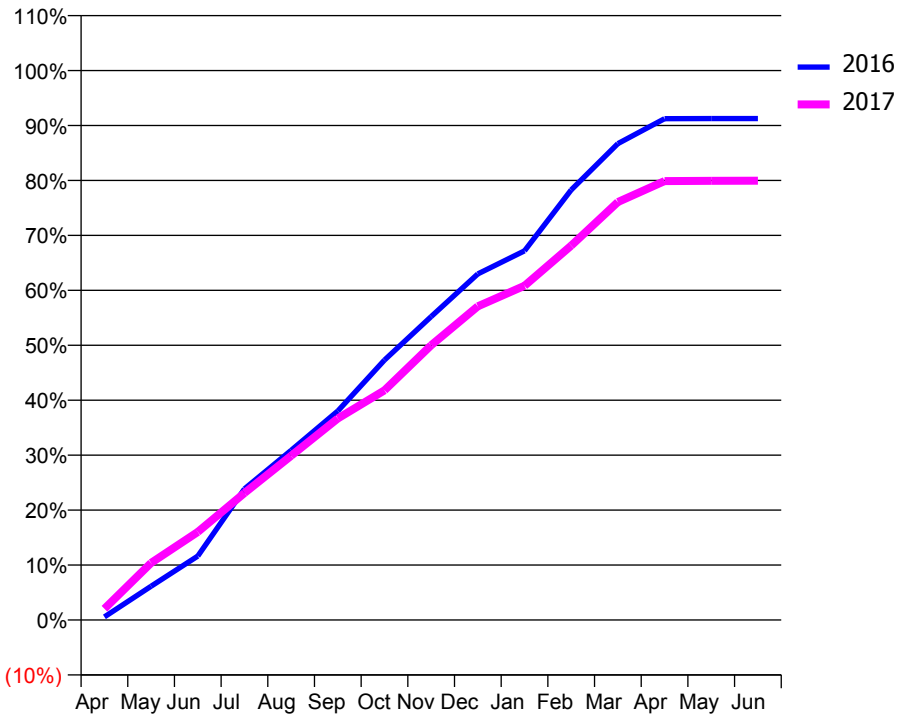
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 11,983 | |
| Quarter ending June 2016 | 12,329 | ↑ |
| Quarter ending September 2016 | 12,679 | ↑ |
| Quarter ending December 2016 | 12,741 | → |
| Quarter ending March 2017 | 12,613 | ↓ |
| **Variance since March 2016** | 5.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 255 | 922 |
| May | 2,754 | 4,657 |
| June | 5,219 | 7,186 |
| July | 10,697 | 10,355 |
| August | 13,844 | 13,393 |
| September | 17,048 | 16,441 |
| October | 21,203 | 18,735 |
| November | 24,746 | 22,409 |
| December | 28,224 | 25,586 |
| January | 30,109 | 27,264 |
| February | 35,074 | 30,537 |
| March | 38,856 | 34,093 |
| April | 40,886 | 35,795 |
| May | 40,900 | 35,814 |
| June | 40,901 | 35,825 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 425 | 3,492 | 12.2% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,322 | 11,359 | 20.4% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,484 | 3,492 | 42.5% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,885 | 11,359 | 34.2% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 3,406 | 14,625 | 23.3% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 52 | 14,625 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 280 | 14,625 | 1.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 15 | *80.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 15 | *100.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

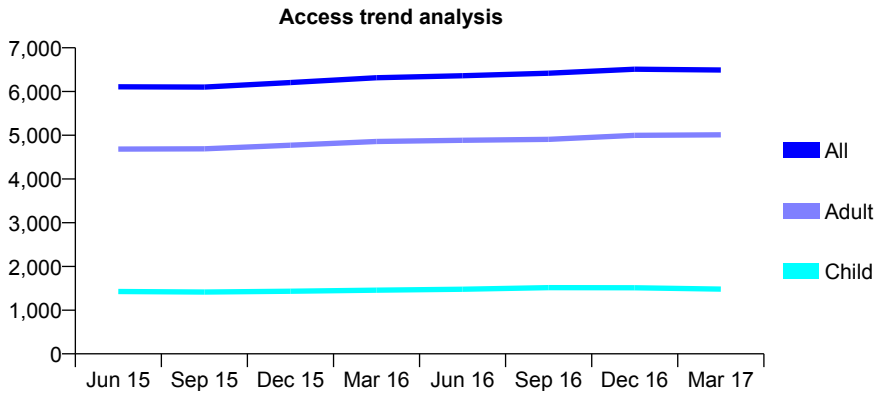
# Q50 - Vital Signs At a Glance Contract Report for 143332/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Cleethorpes Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2012 |
| Contract end date | |

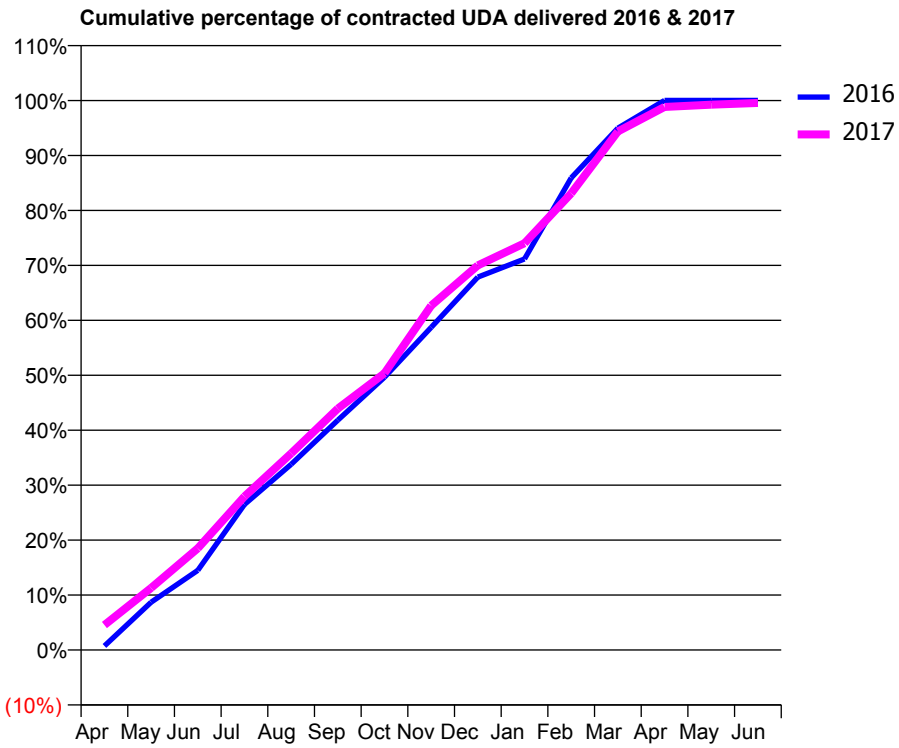
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 21,404 |
| Carry forward general activity (UDA) | -3 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £701,414.65 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,314 | |
| Quarter ending June 2016 | 6,362 | → |
| Quarter ending September 2016 | 6,418 | → |
| Quarter ending December 2016 | 6,510 | → |
| Quarter ending March 2017 | 6,491 | → |
| **Variance since March 2016** | 2.8% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 158 | 974 |
| May | 1,862 | 2,416 |
| June | 3,102 | 3,959 |
| July | 5,671 | 5,983 |
| August | 7,235 | 7,656 |
| September | 8,951 | 9,402 |
| October | 10,625 | 10,778 |
| November | 12,568 | 13,412 |
| December | 14,528 | 14,981 |
| January | 15,234 | 15,844 |
| February | 18,390 | 17,785 |
| March | 20,328 | 20,195 |
| April | 21,407 | 21,152 |
| May | 21,407 | 21,242 |
| June | 21,407 | 21,308 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 230 | 2,282 | 10.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,165 | 6,939 | 16.8% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,371 | 2,282 | 60.1% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,632 | 6,939 | 52.3% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 402 | 9,151 | 4.4% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 310 | 9,151 | 3.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 189 | 9,151 | 2.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 12 | *100.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 143464/0001 - Year end March 2017

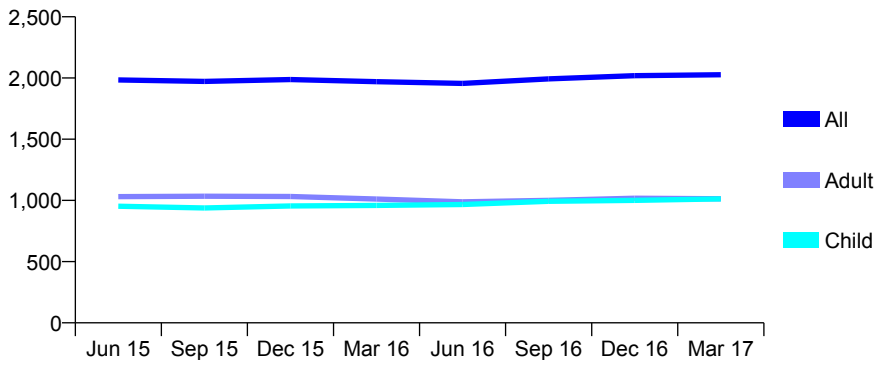
| | |
|---|---|
| Name or company name | The Dental Health Practice Ltd. |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/01/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,931 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 585 |
| Carry forward orthodontic activity (UOA) | -12 |
| Baseline contract value | £222,912.97 |

## ACCESS*

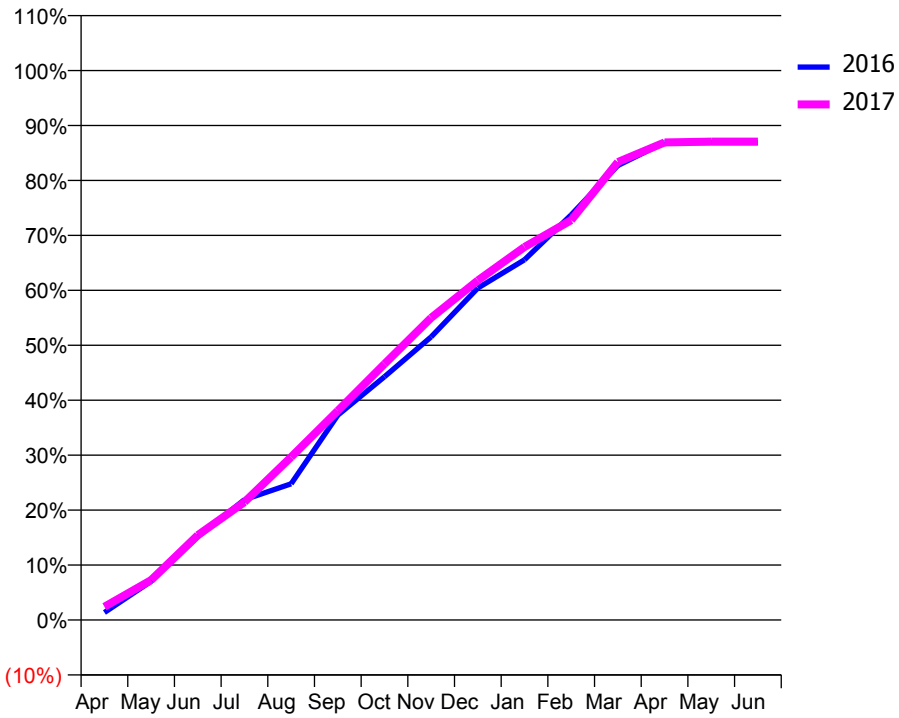
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,970 | |
| Quarter ending June 2016 | 1,956 | → |
| Quarter ending September 2016 | 1,993 | → |
| Quarter ending December 2016 | 2,019 | → |
| Quarter ending March 2017 | 2,027 | → |
| **Variance since March 2016** | 2.9% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 81 | 143 |
| May | 418 | 430 |
| June | 899 | 916 |
| July | 1,299 | 1,273 |
| August | 1,470 | 1,759 |
| September | 2,212 | 2,259 |
| October | 2,625 | 2,765 |
| November | 3,056 | 3,262 |
| December | 3,584 | 3,664 |
| January | 3,888 | 4,027 |
| February | 4,373 | 4,315 |
| March | 4,906 | 4,943 |
| April | 5,155 | 5,155 |
| May | 5,154 | 5,163 |
| June | 5,154 | 5,163 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 140 | 1,710 | 8.2% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 179 | 1,371 | 13.1% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,060 | 1,710 | 62.0% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 776 | 1,371 | 56.6% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 95 | 2,966 | 3.2% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 15 | 2,966 | 0.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 14 | 2,966 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 143782/0001 - Year end March 2017

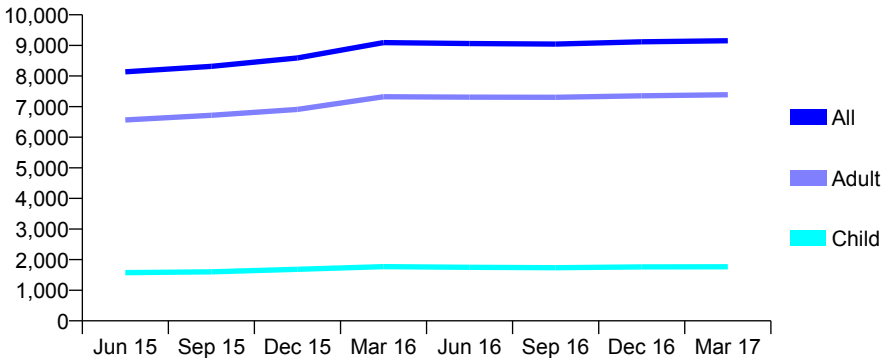
| | |
|---|---|
| Name or company name | HAVELOCK DENTAL PRACTICE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 23,860 |
| Carry forward general activity (UDA) | 386 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £743,249.21 |

## ACCESS*

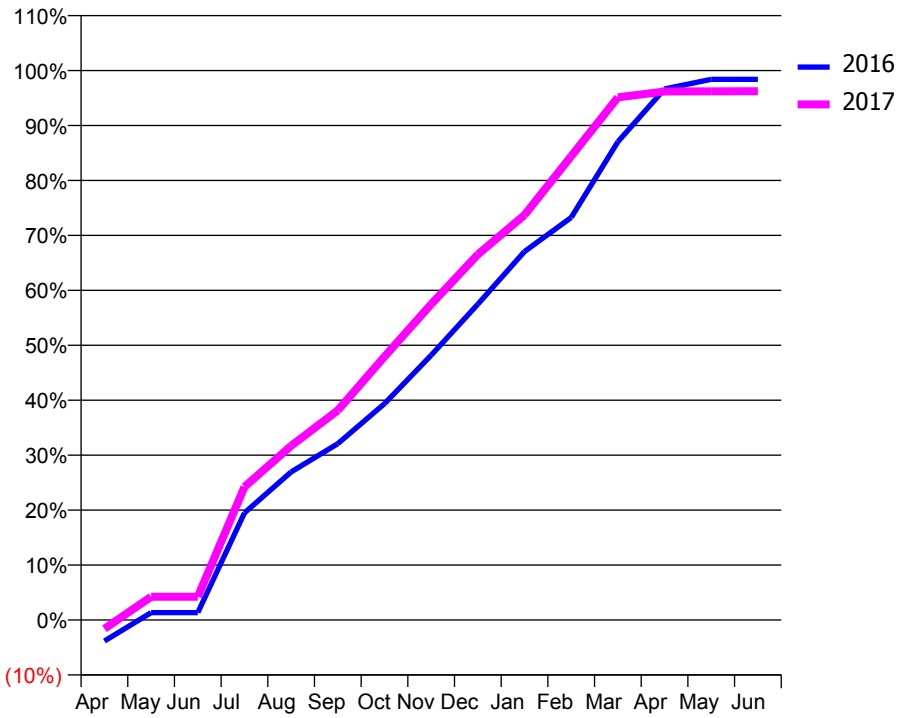
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 9,093 | |
| Quarter ending June 2016 | 9,059 | → |
| Quarter ending September 2016 | 9,044 | → |
| Quarter ending December 2016 | 9,117 | → |
| Quarter ending March 2017 | 9,153 | → |
| **Variance since March 2016** | 0.7% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -917 | -386 |
| May | 323 | 1,010 |
| June | 323 | 1,010 |
| July | 4,652 | 5,782 |
| August | 6,432 | 7,565 |
| September | 7,659 | 9,102 |
| October | 9,392 | 11,438 |
| November | 11,499 | 13,712 |
| December | 13,711 | 15,874 |
| January | 16,003 | 17,588 |
| February | 17,477 | 20,142 |
| March | 20,768 | 22,693 |
| April | 23,061 | 22,950 |
| May | 23,474 | 22,953 |
| June | 23,474 | 22,960 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 165 | 2,288 | 7.2% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,510 | 9,424 | 16.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,032 | 2,288 | 45.1% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,217 | 9,424 | 34.1% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 986 | 10,666 | 9.2% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 96 | 10,666 | 0.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 187 | 10,666 | 1.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 37 | 39 | *94.9%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 35 | 39 | *89.7%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 143782/0002 - Year end March 2017

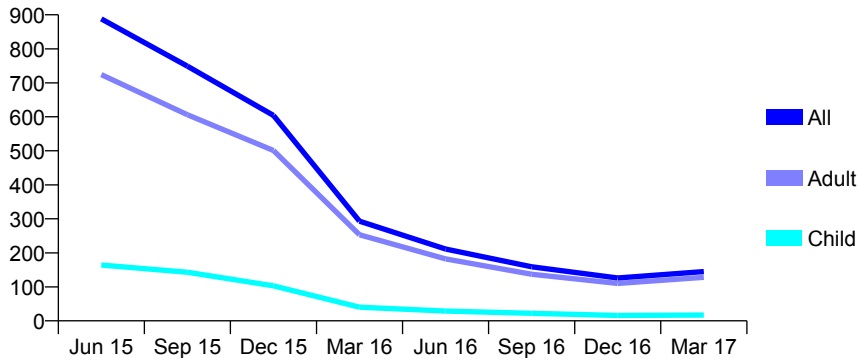
| | |
|---|---|
| Name or company name | HAVELOCK DENTAL PRACTICE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,446 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £65,236.81 |

## ACCESS*

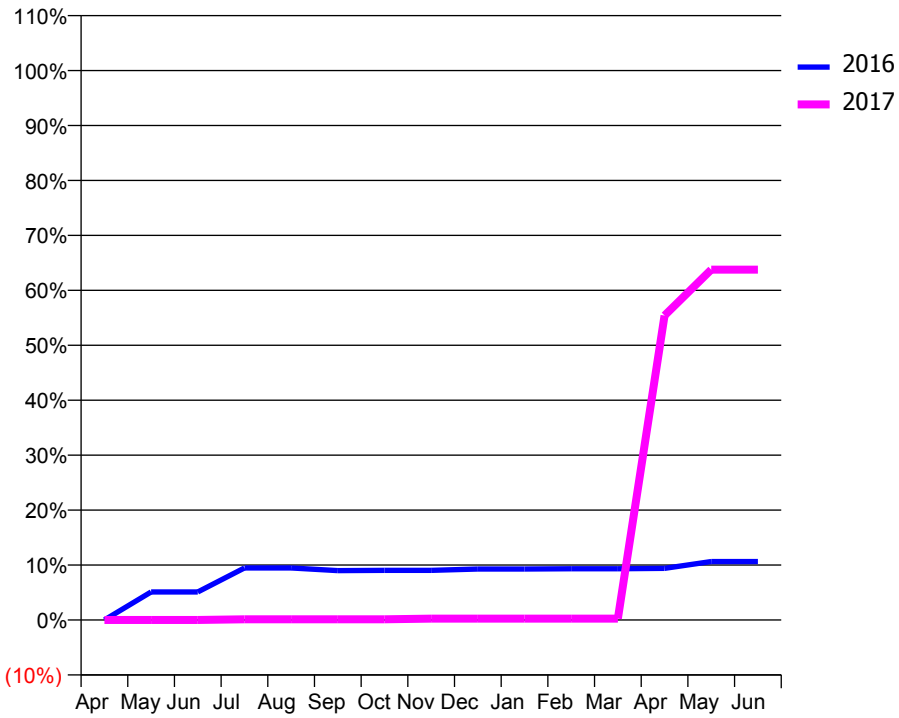
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 293 | |
| Quarter ending June 2016 | 211 | ↓ |
| Quarter ending September 2016 | 159 | ↓ |
| Quarter ending December 2016 | 126 | ↓ |
| Quarter ending March 2017 | 145 | ↑ |
| **Variance since March 2016** | (50.5%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 125 | 0 |
| June | 125 | 0 |
| July | 232 | 3 |
| August | 232 | 3 |
| September | 220 | 3 |
| October | 221 | 3 |
| November | 221 | 6 |
| December | 227 | 6 |
| January | 227 | 6 |
| February | 228 | 6 |
| March | 228 | 6 |
| April | 230 | 1,355 |
| May | 260 | 1,559 |
| June | 260 | 1,559 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 4 | *0.0%* | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 16 | *0.0%* | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 4 | *0.0%* | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 16 | *0.0%* | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 67 | 644 | 10.4% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 644 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 10 | 644 | 1.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 145777/0001 - Year end March 2017

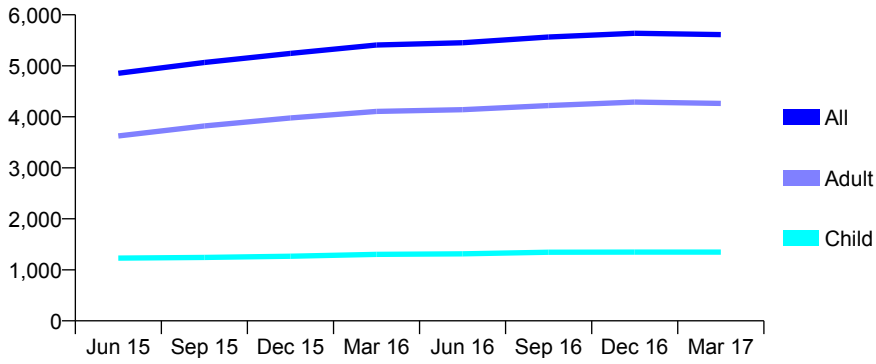
| | |
|---|---|
| Name or company name | Burnby Lane Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 28/03/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,520 |
| Carry forward general activity (UDA) | 49 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £412,625.97 |

## ACCESS*

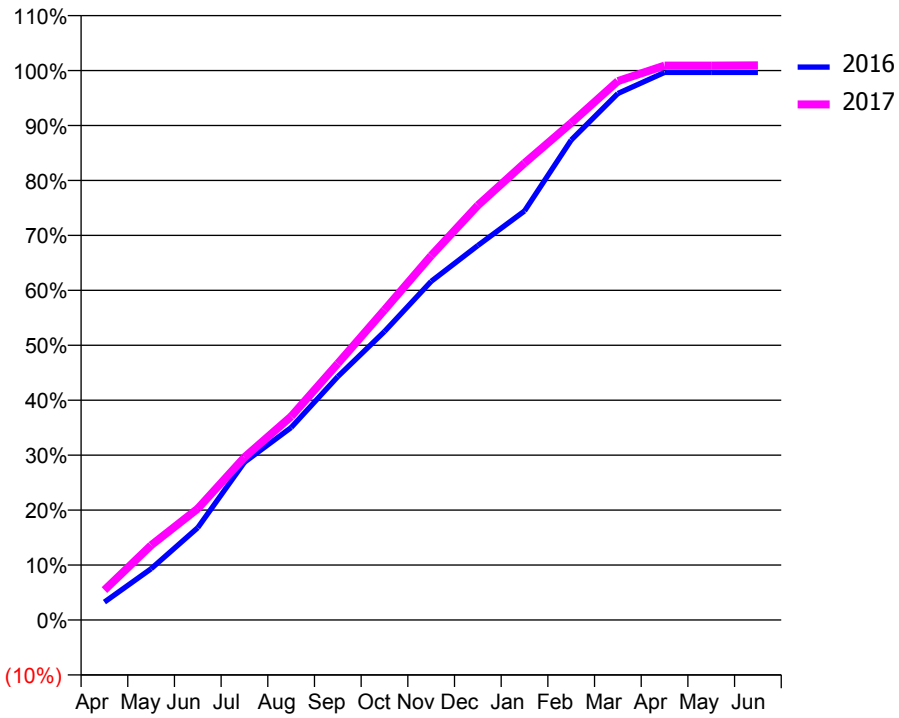
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,407 | |
| Quarter ending June 2016 | 5,453 | → |
| Quarter ending September 2016 | 5,566 | ↑ |
| Quarter ending December 2016 | 5,637 | → |
| Quarter ending March 2017 | 5,613 | → |
| **Variance since March 2016** | 3.8% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 474 | 789 |
| May | 1,355 | 1,976 |
| June | 2,440 | 2,944 |
| July | 4,169 | 4,301 |
| August | 5,087 | 5,377 |
| September | 6,432 | 6,779 |
| October | 7,624 | 8,192 |
| November | 8,948 | 9,628 |
| December | 9,895 | 10,955 |
| January | 10,809 | 12,075 |
| February | 12,682 | 13,134 |
| March | 13,914 | 14,241 |
| April | 14,468 | 14,650 |
| May | 14,468 | 14,649 |
| June | 14,471 | 14,655 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 115 | 2,176 | 5.3% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 841 | 5,896 | 14.3% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,538 | 2,176 | 70.7% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,697 | 5,896 | 45.7% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 785 | 8,080 | 9.7% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 133 | 8,080 | 1.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 117 | 8,080 | 1.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 20 | 20 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 20 | *90.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 146269/0001 - Year end March 2017

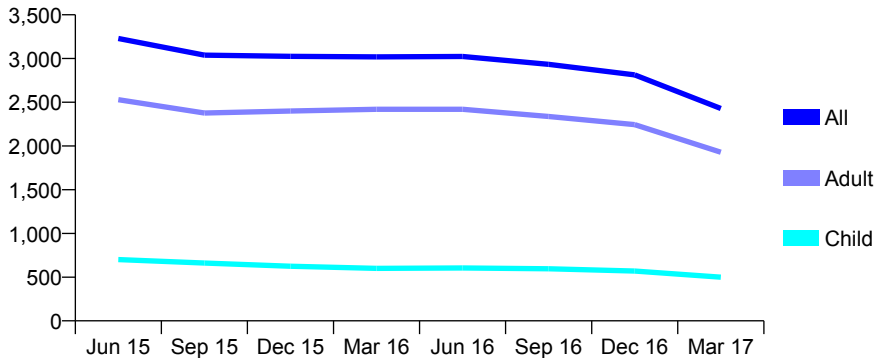
| | |
|---|---|
| Name or company name | Ishak Practices Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £428,996.15 |

## ACCESS*

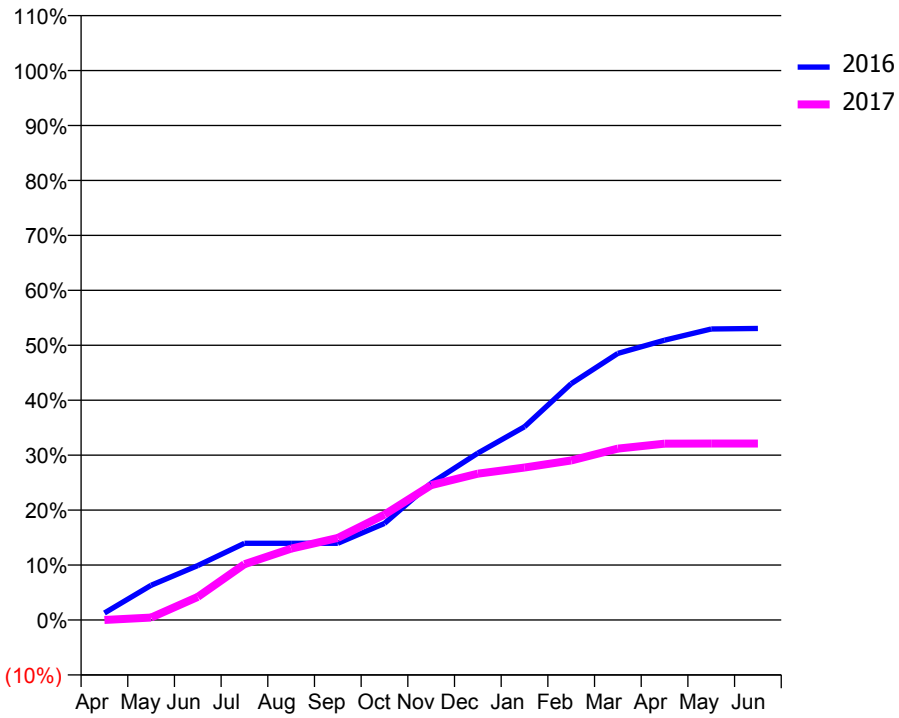
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,019 | |
| Quarter ending June 2016 | 3,023 | → |
| Quarter ending September 2016 | 2,933 | ↓ |
| Quarter ending December 2016 | 2,813 | ↓ |
| Quarter ending March 2017 | 2,428 | ↓ |
| **Variance since March 2016** | (19.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 203 | 0 |
| May | 1,012 | 74 |
| June | 1,587 | 674 |
| July | 2,233 | 1,624 |
| August | 2,233 | 2,078 |
| September | 2,233 | 2,390 |
| October | 2,812 | 3,068 |
| November | 3,984 | 3,927 |
| December | 4,858 | 4,260 |
| January | 5,628 | 4,441 |
| February | 6,884 | 4,647 |
| March | 7,762 | 4,991 |
| April | 8,147 | 5,136 |
| May | 8,475 | 5,138 |
| June | 8,491 | 5,140 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 76 | 654 | 11.6% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 238 | 1,917 | 12.4% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 341 | 654 | 52.1% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,013 | 1,917 | 52.8% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 141 | 2,284 | 6.2% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 11 | 2,284 | 0.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 51 | 2,284 | 2.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 5 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

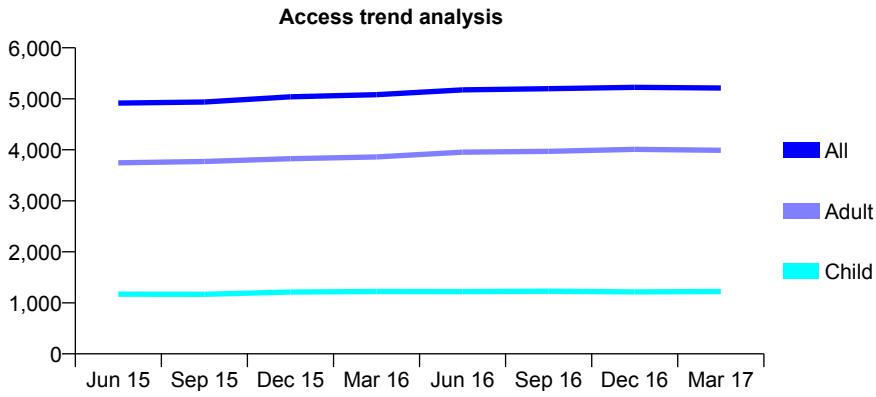
# Q50 - Vital Signs At a Glance Contract Report for 146293/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Willerby Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

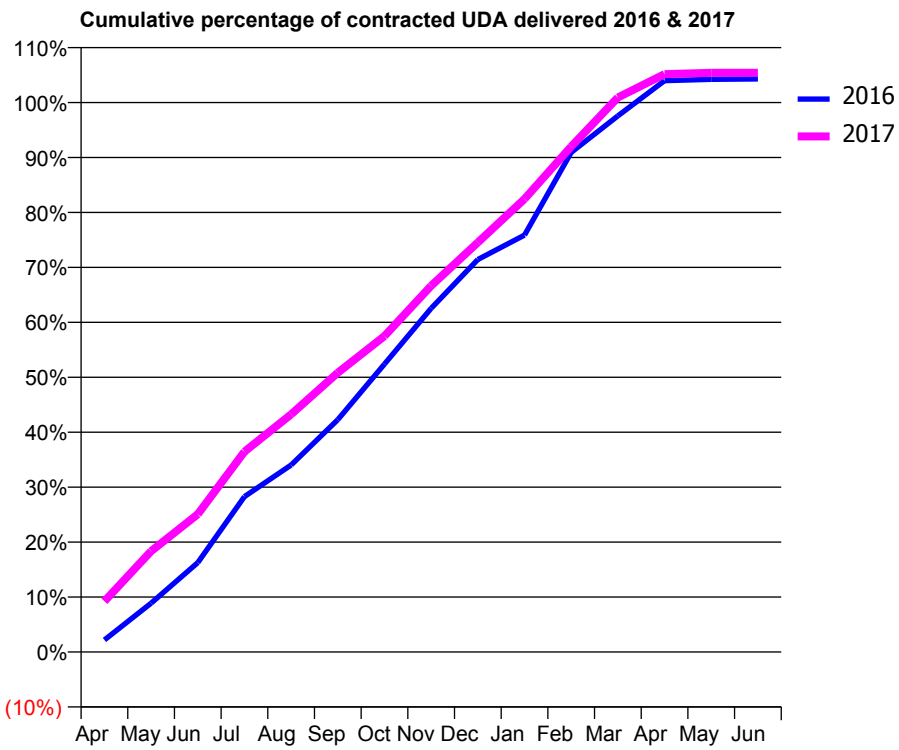
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,500 |
| Carry forward general activity (UDA) | -250 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £398,841.28 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,082 | |
| Quarter ending June 2016 | 5,174 | → |
| Quarter ending September 2016 | 5,198 | → |
| Quarter ending December 2016 | 5,224 | → |
| Quarter ending March 2017 | 5,213 | → |
| **Variance since March 2016** | 2.6% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 275 | 1,155 |
| May | 1,112 | 2,295 |
| June | 2,035 | 3,136 |
| July | 3,536 | 4,556 |
| August | 4,256 | 5,406 |
| September | 5,285 | 6,353 |
| October | 6,551 | 7,189 |
| November | 7,817 | 8,331 |
| December | 8,929 | 9,317 |
| January | 9,485 | 10,306 |
| February | 11,364 | 11,499 |
| March | 12,194 | 12,614 |
| April | 12,998 | 13,147 |
| May | 13,025 | 13,175 |
| June | 13,037 | 13,176 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 140 | 2,042 | 6.9% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 574 | 5,479 | 10.5% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,433 | 2,042 | 70.2% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,486 | 5,479 | 45.4% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 518 | 7,352 | 7.0% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 27 | 7,352 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 45 | 7,352 | 0.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 23 | 24 | *95.8%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 19 | 24 | *79.2%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

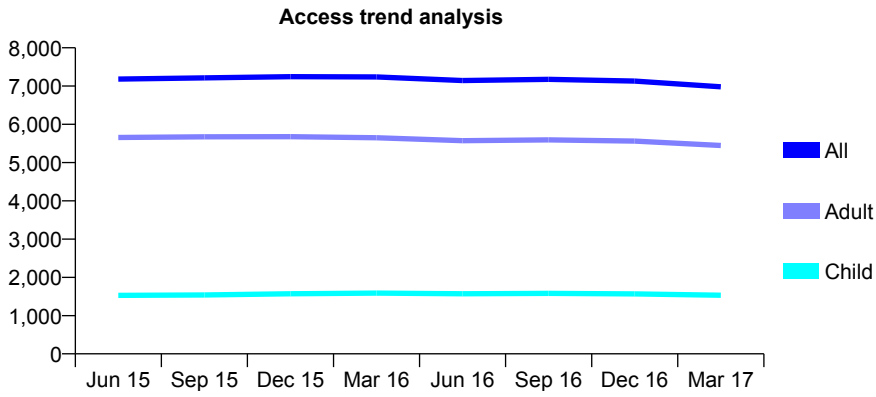
# Q50 - Vital Signs At a Glance Contract Report for 148016/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | CROMWELL DENTAL PRACTICE LIMITEI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2008 |
| Contract end date | |

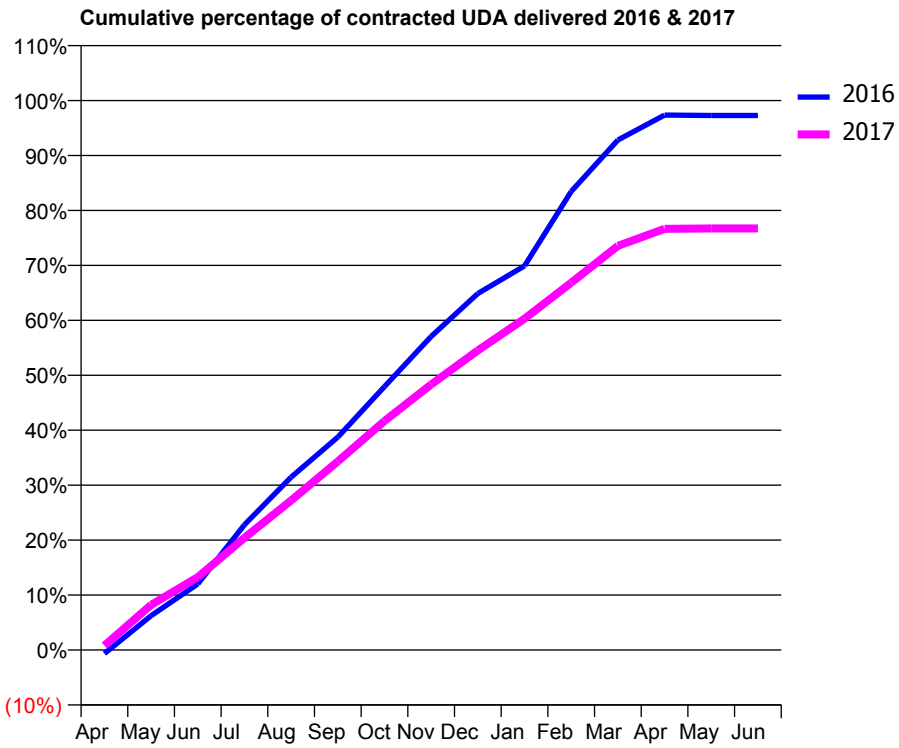
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,271 |
| Carry forward general activity (UDA) | 497 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £538,201.63 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,238 | |
| Quarter ending June 2016 | 7,143 | ↓ |
| Quarter ending September 2016 | 7,174 | → |
| Quarter ending December 2016 | 7,129 | → |
| Quarter ending March 2017 | 6,979 | ↓ |
| **Variance since March 2016** | (3.6%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -121 | 150 |
| May | 1,143 | 1,502 |
| June | 2,196 | 2,422 |
| July | 4,167 | 3,729 |
| August | 5,749 | 4,971 |
| September | 7,078 | 6,273 |
| October | 8,758 | 7,614 |
| November | 10,425 | 8,829 |
| December | 11,853 | 9,959 |
| January | 12,772 | 11,018 |
| February | 15,246 | 12,214 |
| March | 16,956 | 13,438 |
| April | 17,788 | 14,004 |
| May | 17,773 | 14,017 |
| June | 17,774 | 14,017 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 114 | 2,091 | 5.5% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 785 | 6,140 | 12.8% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,312 | 2,091 | 62.7% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,452 | 6,140 | 39.9% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 893 | 8,052 | 11.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 87 | 8,052 | 1.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 152 | 8,052 | 1.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 14 | 15 | *93.3%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 15 | *93.3%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 149624/0001 - Year end March 2017

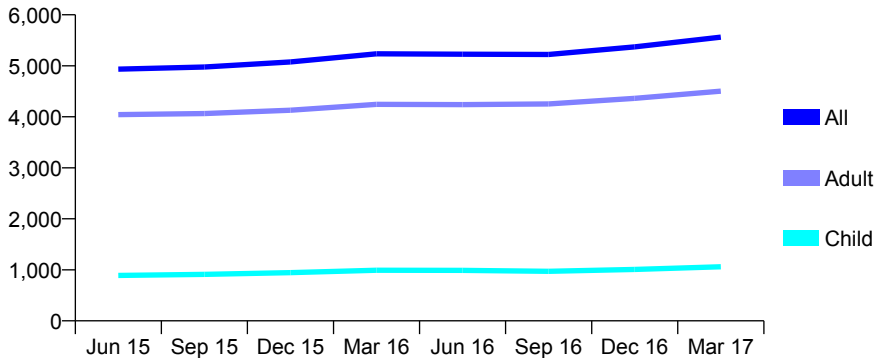
| | |
|---|---|
| Name or company name | Alpha Dental Kirkbymoorside |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 13,809 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £335,982.81 |

## ACCESS*

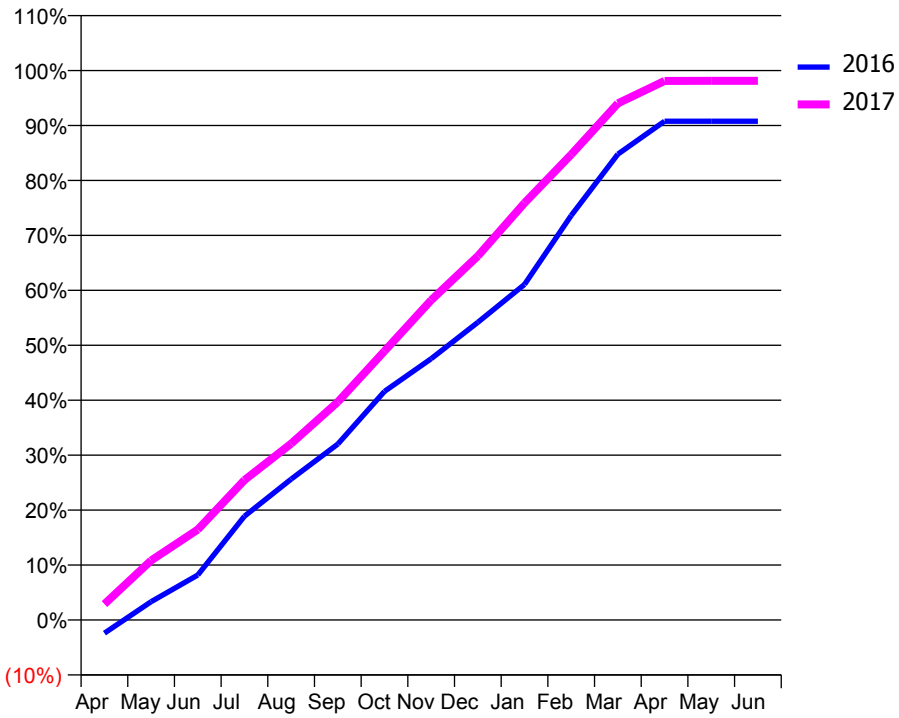
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,235 | |
| Quarter ending June 2016 | 5,228 | → |
| Quarter ending September 2016 | 5,222 | → |
| Quarter ending December 2016 | 5,370 | ↑ |
| Quarter ending March 2017 | 5,562 | ↑ |
| **Variance since March 2016** | 6.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -334 | 401 |
| May | 461 | 1,495 |
| June | 1,132 | 2,275 |
| July | 2,609 | 3,518 |
| August | 3,542 | 4,431 |
| September | 4,423 | 5,481 |
| October | 5,744 | 6,756 |
| November | 6,568 | 8,037 |
| December | 7,482 | 9,148 |
| January | 8,434 | 10,480 |
| February | 10,164 | 11,695 |
| March | 11,705 | 12,983 |
| April | 12,534 | 13,545 |
| May | 12,534 | 13,548 |
| June | 12,534 | 13,548 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 111 | 1,447 | 7.7% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 688 | 5,606 | 12.3% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 817 | 1,447 | 56.5% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,774 | 5,606 | 49.5% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 231 | 6,096 | 3.8% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 53 | 6,096 | 0.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 122 | 6,096 | 2.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 15 | 15 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 15 | *93.3%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

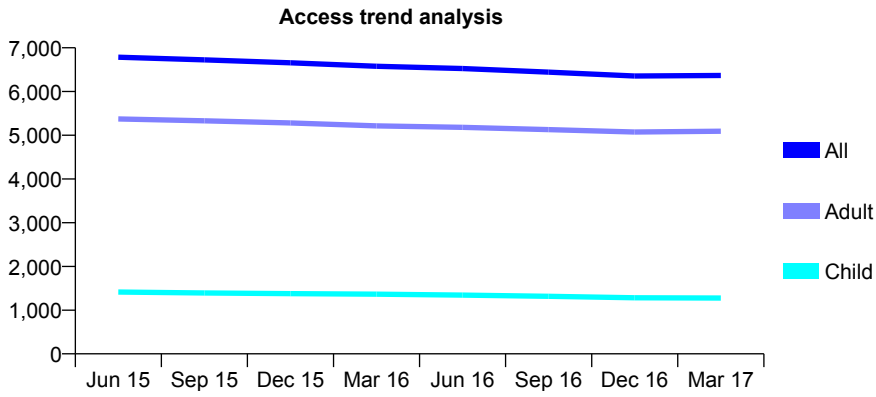
# Q50 - Vital Signs At a Glance Contract Report for 149918/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | North Park Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2008 |
| Contract end date | |

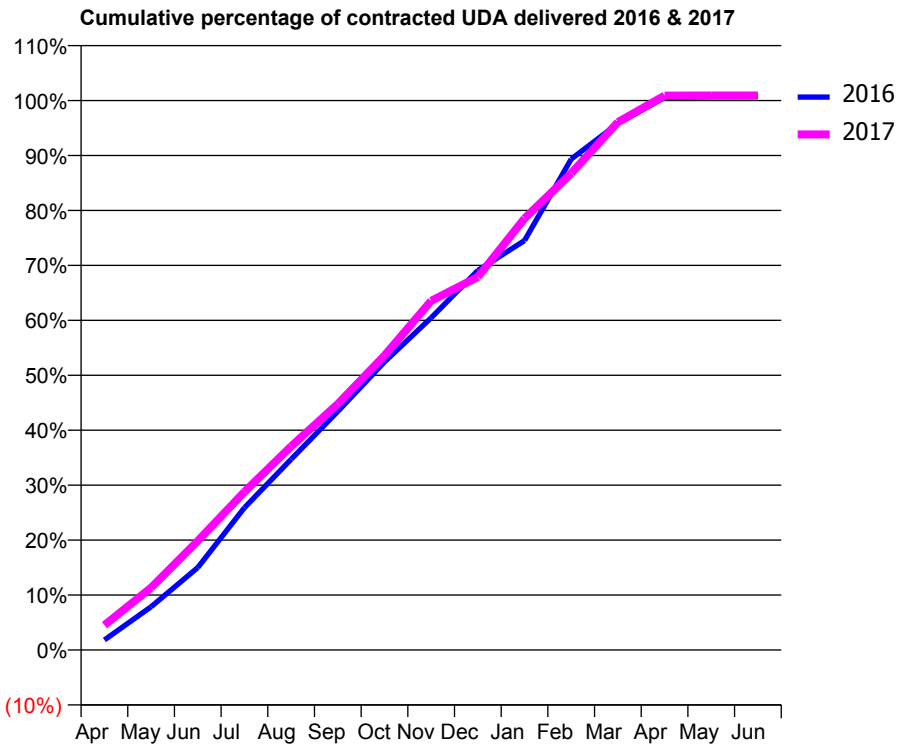
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,902 |
| Carry forward general activity (UDA) | -118 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £426,521.12 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,579 | |
| Quarter ending June 2016 | 6,526 | → |
| Quarter ending September 2016 | 6,443 | ↓ |
| Quarter ending December 2016 | 6,356 | ↓ |
| Quarter ending March 2017 | 6,368 | → |
| **Variance since March 2016** | (3.2%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 312 | 765 |
| May | 1,329 | 1,919 |
| June | 2,538 | 3,357 |
| July | 4,377 | 4,865 |
| August | 5,867 | 6,266 |
| September | 7,339 | 7,570 |
| October | 8,862 | 9,060 |
| November | 10,220 | 10,739 |
| December | 11,677 | 11,473 |
| January | 12,596 | 13,275 |
| February | 15,102 | 14,660 |
| March | 16,194 | 16,234 |
| April | 16,996 | 17,051 |
| May | 17,016 | 17,057 |
| June | 17,020 | 17,055 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 131 | 2,070 | 6.3% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,133 | 8,106 | 14.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,412 | 2,070 | 68.2% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,398 | 8,106 | 66.6% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 783 | 9,185 | 8.5% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 160 | 9,185 | 1.7% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 57 | 9,185 | 0.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 47 | 47 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 45 | 47 | *95.7%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

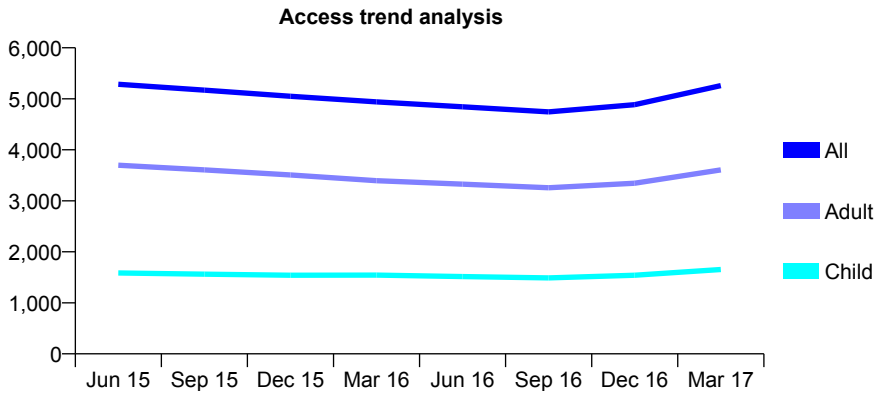
# Q50 - Vital Signs At a Glance Contract Report for 150118/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Alpha Dental Studio |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2008 |
| Contract end date | |

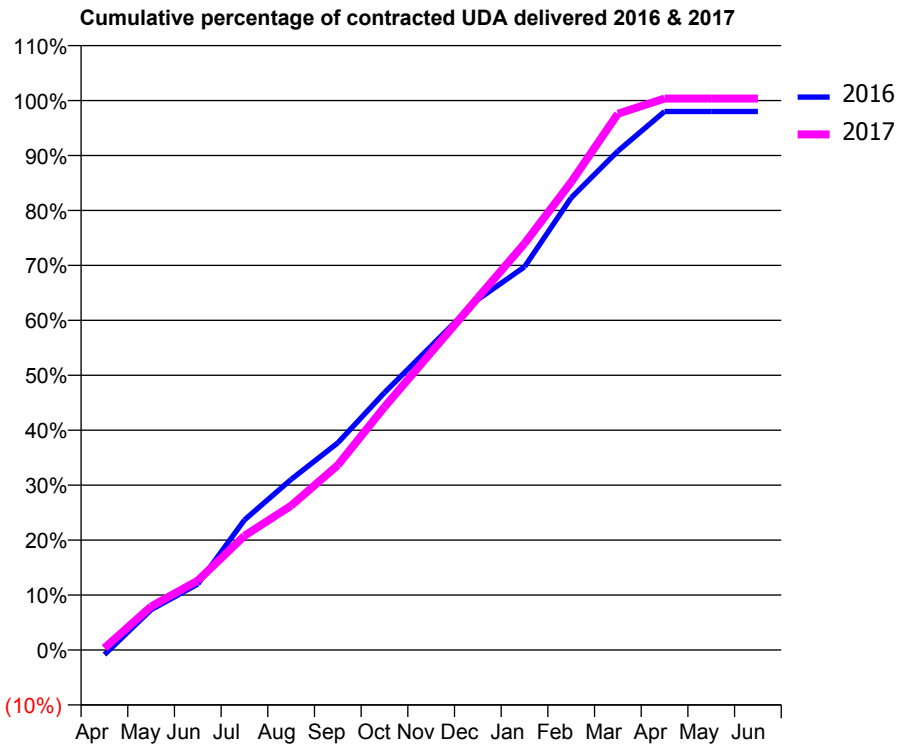
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 13,000 |
| Carry forward general activity (UDA) | 259 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £332,540.40 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,939 | |
| Quarter ending June 2016 | 4,842 | ↓ |
| Quarter ending September 2016 | 4,745 | ↓ |
| Quarter ending December 2016 | 4,886 | ↑ |
| Quarter ending March 2017 | 5,260 | ↑ |
| **Variance since March 2016** | 6.5% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -111 | 47 |
| May | 953 | 1,031 |
| June | 1,559 | 1,643 |
| July | 3,078 | 2,701 |
| August | 4,037 | 3,414 |
| September | 4,902 | 4,374 |
| October | 6,092 | 5,749 |
| November | 7,193 | 7,042 |
| December | 8,293 | 8,332 |
| January | 9,065 | 9,617 |
| February | 10,699 | 11,072 |
| March | 11,804 | 12,686 |
| April | 12,740 | 13,045 |
| May | 12,741 | 13,045 |
| June | 12,741 | 13,045 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 153 | 2,237 | 6.8% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 670 | 4,718 | 14.2% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,167 | 2,237 | 52.2% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,220 | 4,718 | 47.1% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 342 | 6,113 | 5.6% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 40 | 6,113 | 0.7% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 142 | 6,113 | 2.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 150681/0001 - Year end March 2017

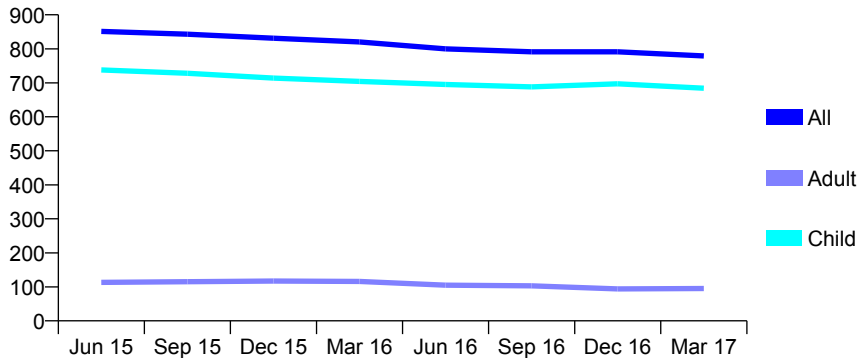
| | |
|---|---|
| Name or company name | Leyburn Dental Practice Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,400 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £62,443.52 |

## ACCESS*

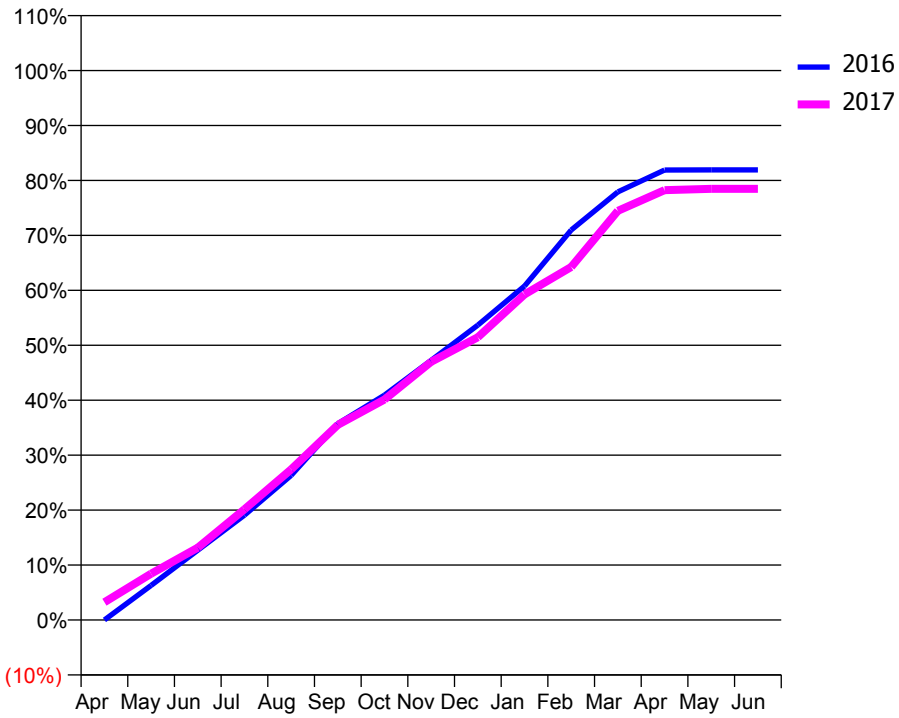
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 820 | |
| Quarter ending June 2016 | 800 | ↓ |
| Quarter ending September 2016 | 791 | ↓ |
| Quarter ending December 2016 | 791 | → |
| Quarter ending March 2017 | 779 | ↓ |
| **Variance since March 2016** | (5.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 78 |
| May | 151 | 202 |
| June | 305 | 316 |
| July | 458 | 484 |
| August | 632 | 658 |
| September | 858 | 852 |
| October | 982 | 963 |
| November | 1,134 | 1,128 |
| December | 1,288 | 1,235 |
| January | 1,458 | 1,422 |
| February | 1,703 | 1,542 |
| March | 1,870 | 1,787 |
| April | 1,965 | 1,877 |
| May | 1,966 | 1,883 |
| June | 1,966 | 1,883 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 185 | 1,394 | 13.3% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | *N/A* | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,006 | 1,394 | 72.2% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | *N/A* | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 47 | 1,395 | 3.4% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,395 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 29 | 1,395 | 2.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 151874/0001 - Year end March 2017

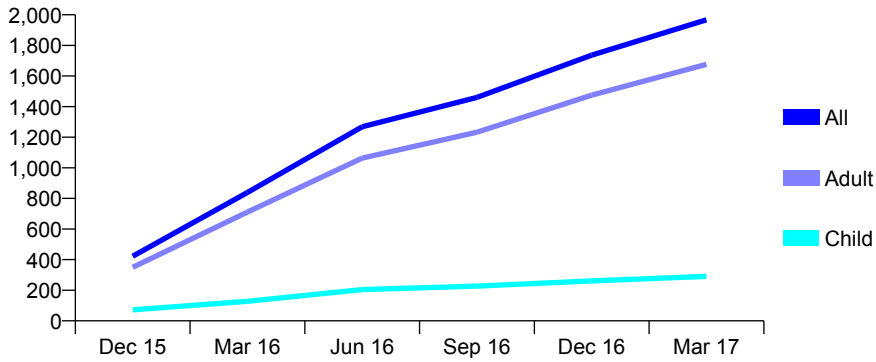
| | |
|---|---|
| Name or company name | Miss Z Ishak |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,875 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £181,620.11 |

## ACCESS*

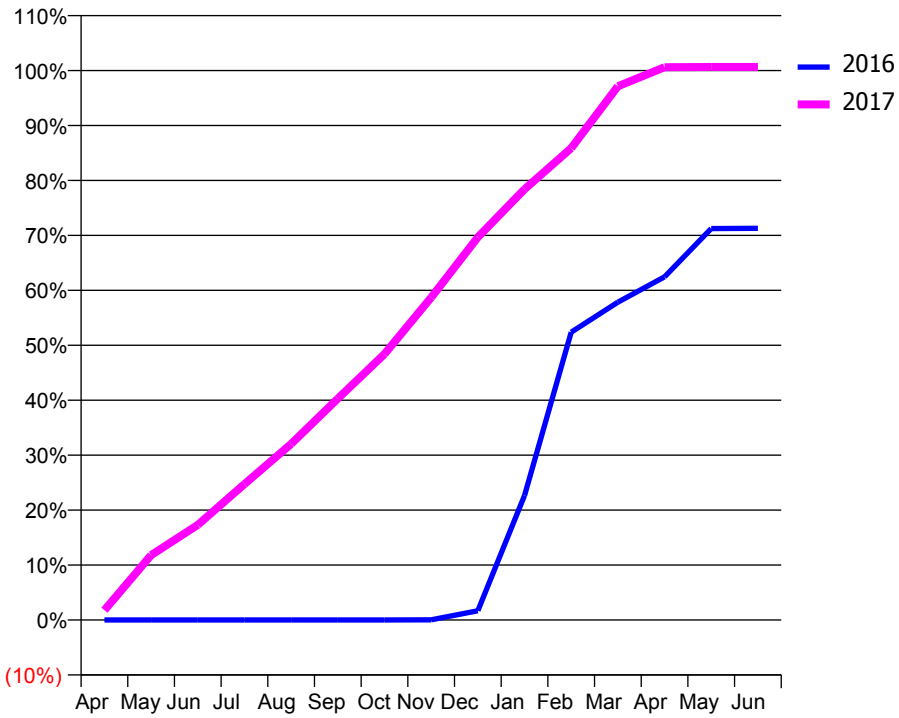
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 839 | |
| Quarter ending June 2016 | 1,268 | ↑ |
| Quarter ending September 2016 | 1,460 | ↑ |
| Quarter ending December 2016 | 1,736 | ↑ |
| Quarter ending March 2017 | 1,967 | ↑ |
| **Variance since March 2016** | 134.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 105 |
| May | 0 | 693 |
| June | 0 | 1,018 |
| July | 0 | 1,453 |
| August | 0 | 1,883 |
| September | 0 | 2,367 |
| October | 0 | 2,843 |
| November | 1 | 3,449 |
| December | 49 | 4,092 |
| January | 666 | 4,605 |
| February | 1,539 | 5,045 |
| March | 1,699 | 5,706 |
| April | 1,835 | 5,911 |
| May | 2,093 | 5,913 |
| June | 2,095 | 5,913 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 6 | 372 | 1.6% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 239 | 2,266 | 10.5% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 120 | 372 | 32.3% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 674 | 2,266 | 29.7% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 48 | 2,558 | 1.9% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 2,558 | 0.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 90 | 2,558 | 3.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 10 | *100.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 152293/0001 - Year end March 2017

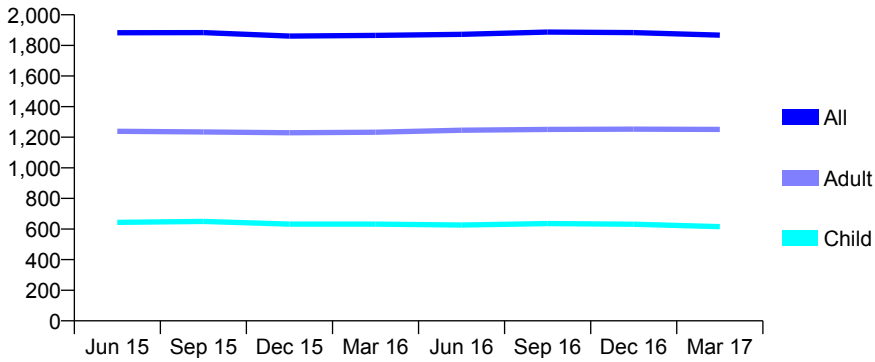
| | |
|---|---|
| Name or company name | Winterton Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,467 |
| Carry forward general activity (UDA) | 95 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £138,359.42 |

## ACCESS*

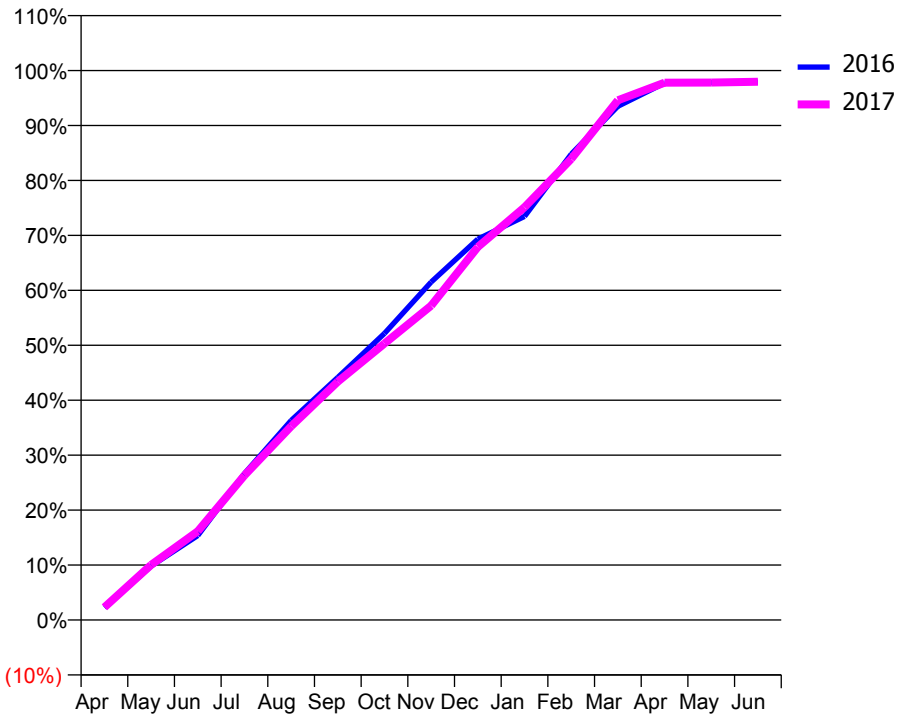
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,865 | |
| Quarter ending June 2016 | 1,872 | → |
| Quarter ending September 2016 | 1,887 | → |
| Quarter ending December 2016 | 1,884 | → |
| Quarter ending March 2017 | 1,867 | → |
| **Variance since March 2016** | 0.1% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 101 | 104 |
| May | 438 | 448 |
| June | 687 | 721 |
| July | 1,191 | 1,176 |
| August | 1,622 | 1,574 |
| September | 1,973 | 1,938 |
| October | 2,330 | 2,248 |
| November | 2,747 | 2,556 |
| December | 3,096 | 3,033 |
| January | 3,281 | 3,355 |
| February | 3,787 | 3,748 |
| March | 4,176 | 4,224 |
| April | 4,365 | 4,368 |
| May | 4,369 | 4,369 |
| June | 4,372 | 4,375 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 49 | 1,023 | 4.8% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 188 | 1,757 | 10.7% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 712 | 1,023 | 69.6% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 877 | 1,757 | 49.9% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 157 | 2,723 | 5.8% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 43 | 2,723 | 1.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 14 | 2,723 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 152404/0001 - Year end March 2017

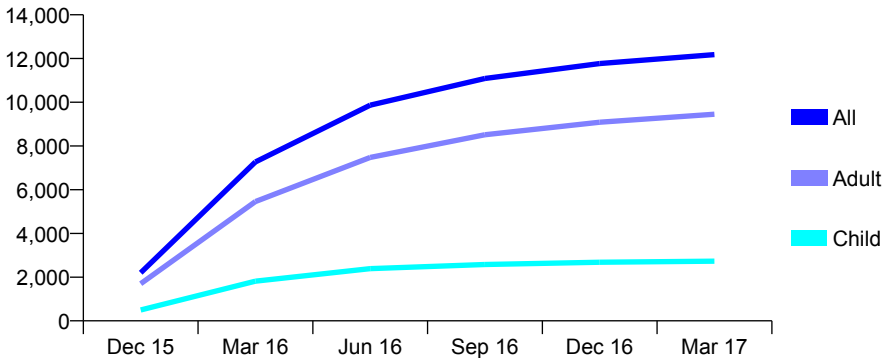
| | |
|---|---|
| Name or company name | York Dental Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 30,321 |
| Carry forward general activity (UDA) | 1,198 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £873,140.94 |

## ACCESS*

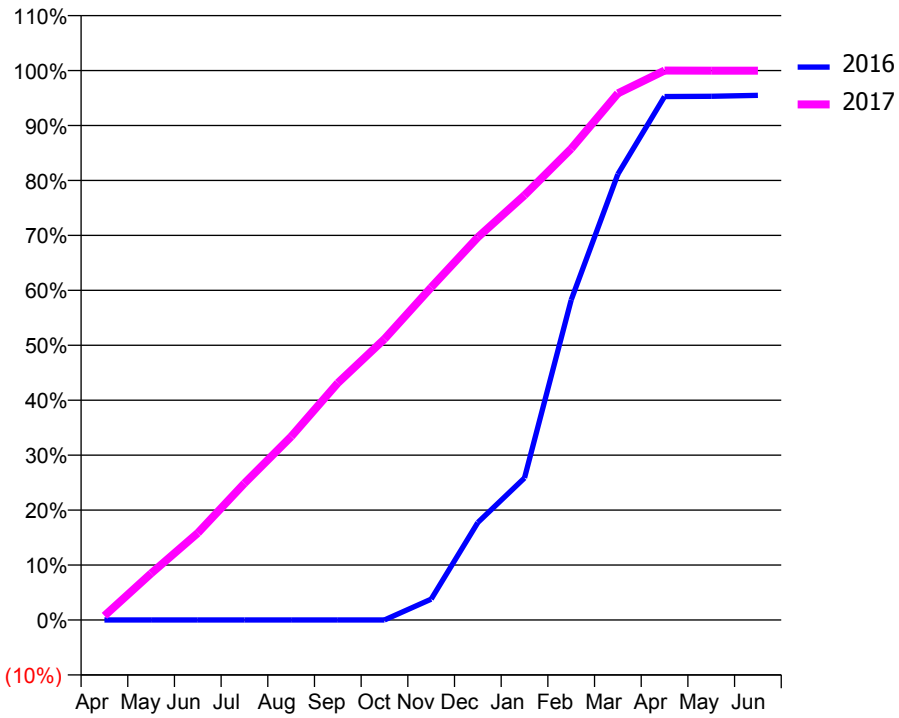
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,271 | |
| Quarter ending June 2016 | 9,865 | ↑ |
| Quarter ending September 2016 | 11,085 | ↑ |
| Quarter ending December 2016 | 11,772 | ↑ |
| Quarter ending March 2017 | 12,181 | ↑ |
| **Variance since March 2016** | 67.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 228 |
| May | 0 | 2,574 |
| June | 0 | 4,801 |
| July | 0 | 7,544 |
| August | 0 | 10,118 |
| September | 0 | 13,081 |
| October | 0 | 15,505 |
| November | 481 | 18,352 |
| December | 2,243 | 21,124 |
| January | 3,265 | 23,437 |
| February | 7,358 | 26,010 |
| March | 10,251 | 29,061 |
| April | 12,036 | 30,320 |
| May | 12,041 | 30,309 |
| June | 12,063 | 30,308 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 362 | 4,977 | 7.3% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,083 | 15,999 | 13.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,957 | 4,977 | 59.4% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,398 | 15,999 | 52.5% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,385 | 19,660 | 7.0% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 196 | 19,660 | 1.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 158 | 19,660 | 0.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 43 | 45 | *95.6%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 43 | 45 | *95.6%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 155365/0002 - Year end March 2017

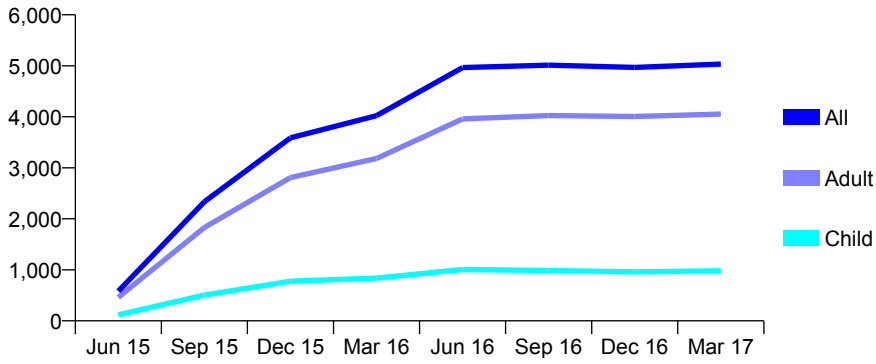
| | |
|---|---|
| Name or company name | Ishak Practices Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/06/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 17,246 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 756 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £445,958.19 |

## ACCESS*

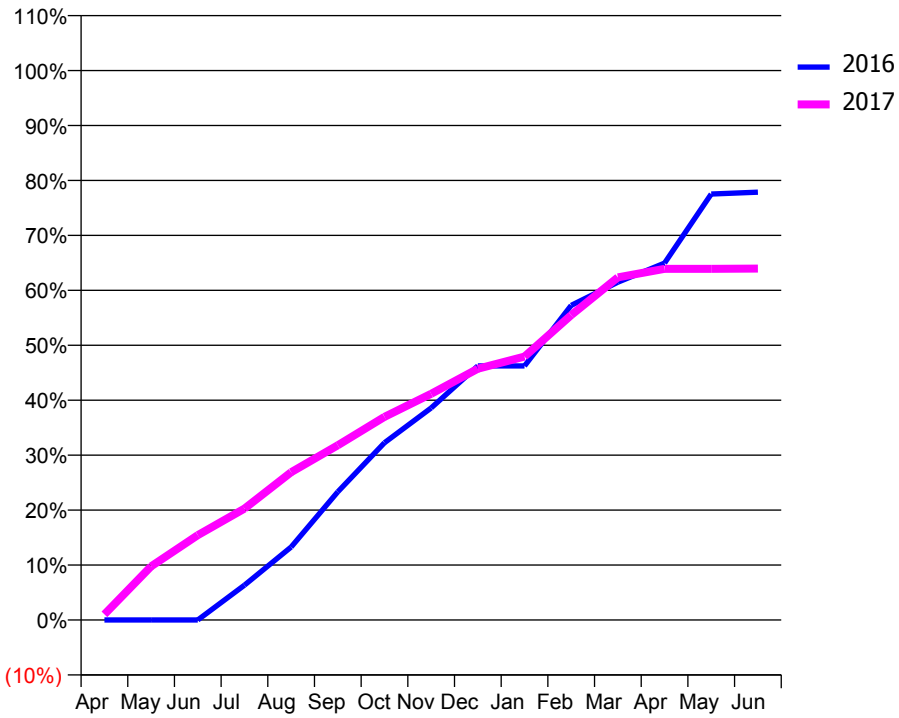
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,022 | |
| Quarter ending June 2016 | 4,967 | ↑ |
| Quarter ending September 2016 | 5,013 | → |
| Quarter ending December 2016 | 4,968 | → |
| Quarter ending March 2017 | 5,034 | → |
| **Variance since March 2016** | 25.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 180 |
| May | 0 | 1,686 |
| June | 0 | 2,664 |
| July | 912 | 3,497 |
| August | 1,908 | 4,640 |
| September | 3,355 | 5,485 |
| October | 4,638 | 6,376 |
| November | 5,548 | 7,099 |
| December | 6,645 | 7,887 |
| January | 6,645 | 8,267 |
| February | 8,228 | 9,568 |
| March | 8,835 | 10,755 |
| April | 9,336 | 11,022 |
| May | 11,142 | 11,022 |
| June | 11,190 | 11,028 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 134 | 1,746 | 7.7% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 657 | 5,932 | 11.1% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,003 | 1,746 | 57.4% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,162 | 5,932 | 53.3% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 374 | 6,318 | 5.9% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 87 | 6,318 | 1.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 48 | 6,318 | 0.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 23 | 25 | *92.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 21 | 25 | *84.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

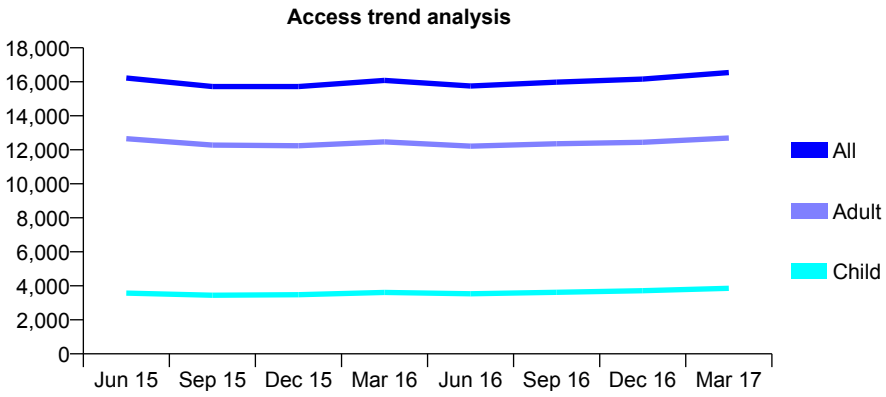
# Q50 - Vital Signs At a Glance Contract Report for 156655/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Burrell & Stokes Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2013 |
| Contract end date | |

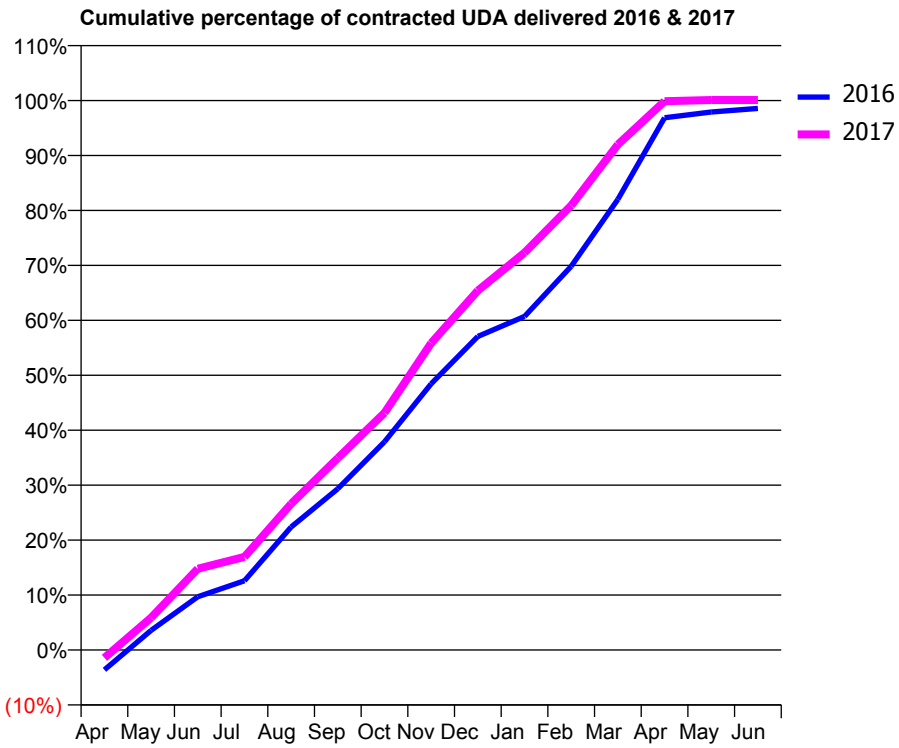
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 45,300 |
| Carry forward general activity (UDA) | 656 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,174,632.55 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 16,079 | |
| Quarter ending June 2016 | 15,753 | ↓ |
| Quarter ending September 2016 | 15,979 | → |
| Quarter ending December 2016 | 16,161 | → |
| Quarter ending March 2017 | 16,546 | ↑ |
| **Variance since March 2016** | 2.9% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -1,640 | -656 |
| May | 1,626 | 2,667 |
| June | 4,396 | 6,701 |
| July | 5,716 | 7,680 |
| August | 10,141 | 12,054 |
| September | 13,296 | 15,820 |
| October | 17,166 | 19,550 |
| November | 21,943 | 25,305 |
| December | 25,850 | 29,630 |
| January | 27,497 | 32,753 |
| February | 31,631 | 36,644 |
| March | 37,146 | 41,668 |
| April | 43,877 | 45,242 |
| May | 44,356 | 45,342 |
| June | 44,644 | 45,343 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 221 | 5,482 | 4.0% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,654 | 14,930 | 11.1% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,886 | 5,482 | 52.6% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,621 | 14,930 | 31.0% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 122 | 19,242 | 0.6% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 197 | 19,242 | 1.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 560 | 19,242 | 2.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 18 | 18 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 18 | *100.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 157341/0001 - Year end March 2017

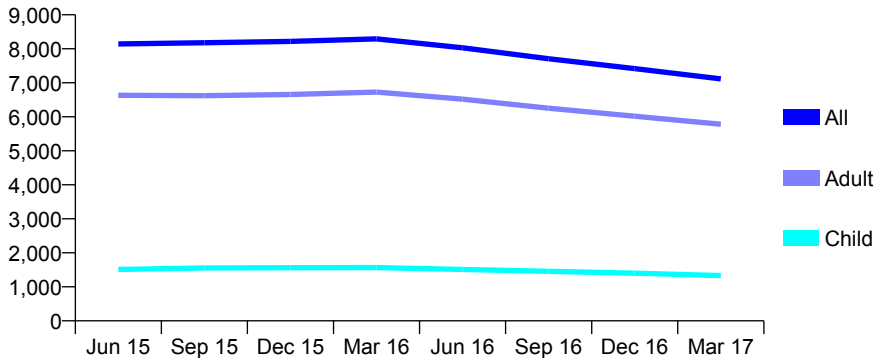
| | |
|---|---|
| Name or company name | Freetown Way Surgery Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 23,756 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £630,829.89 |

## ACCESS*

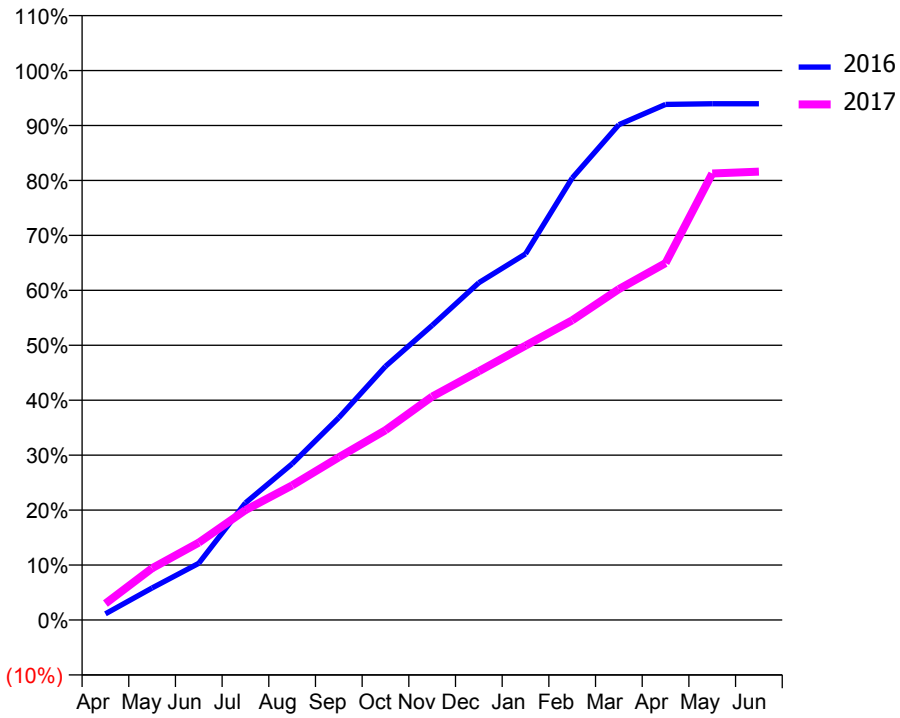
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,292 | |
| Quarter ending June 2016 | 8,030 | ↓ |
| Quarter ending September 2016 | 7,709 | ↓ |
| Quarter ending December 2016 | 7,417 | ↓ |
| Quarter ending March 2017 | 7,116 | ↓ |
| **Variance since March 2016** | (14.2%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 269 | 712 |
| May | 1,388 | 2,239 |
| June | 2,455 | 3,348 |
| July | 5,062 | 4,752 |
| August | 6,756 | 5,820 |
| September | 8,747 | 7,034 |
| October | 10,968 | 8,207 |
| November | 12,737 | 9,661 |
| December | 14,585 | 10,754 |
| January | 15,827 | 11,860 |
| February | 19,107 | 12,958 |
| March | 21,415 | 14,305 |
| April | 22,290 | 15,428 |
| May | 22,319 | 19,305 |
| June | 22,321 | 19,385 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 118 | 1,424 | 8.3% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 915 | 5,715 | 16.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 826 | 1,424 | 58.0% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,024 | 5,715 | 52.9% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,596 | 9,461 | 16.9% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 112 | 9,461 | 1.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 27 | 9,461 | 0.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | *91.7%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 157341/0002 - Year end March 2017

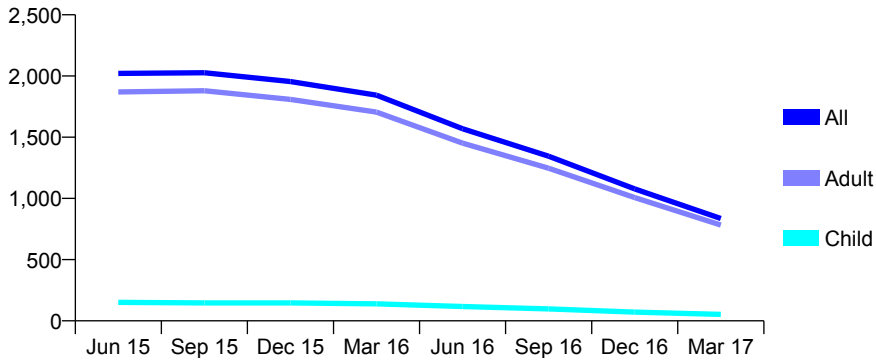
| | |
|---|---|
| Name or company name | Freetown Way Surgery Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,322 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £154,356.93 |

## ACCESS*

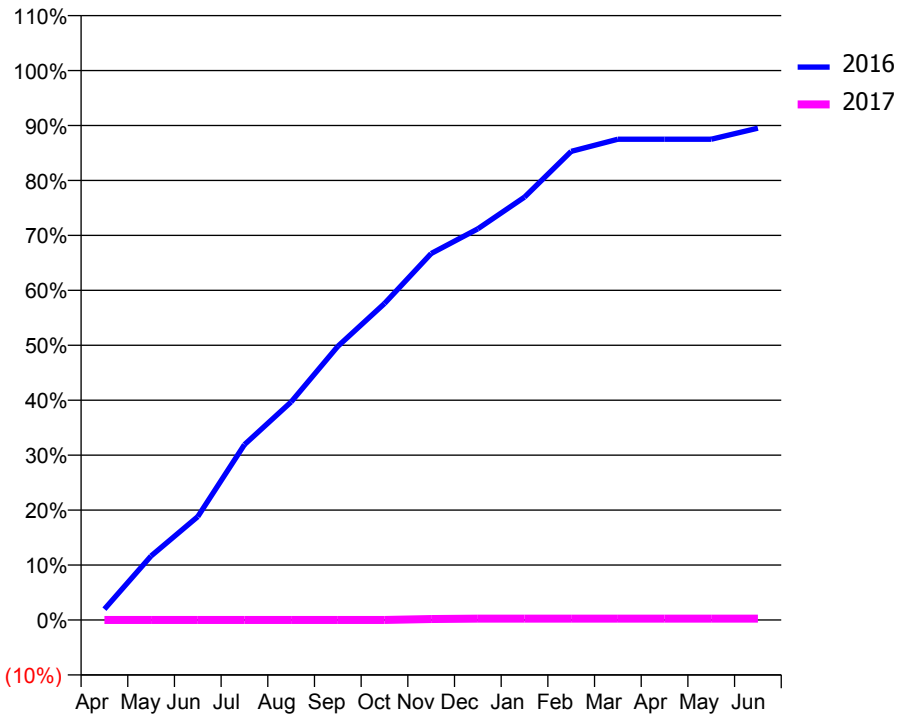
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,844 | |
| Quarter ending June 2016 | 1,569 | ↓ |
| Quarter ending September 2016 | 1,345 | ↓ |
| Quarter ending December 2016 | 1,078 | ↓ |
| Quarter ending March 2017 | 836 | ↓ |
| **Variance since March 2016** | (54.7%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 66 | 0 |
| May | 388 | 0 |
| June | 625 | 0 |
| July | 1,060 | 0 |
| August | 1,318 | 0 |
| September | 1,654 | 0 |
| October | 1,914 | 0 |
| November | 2,216 | 6 |
| December | 2,365 | 8 |
| January | 2,556 | 8 |
| February | 2,833 | 8 |
| March | 2,907 | 8 |
| April | 2,907 | 8 |
| May | 2,907 | 8 |
| June | 2,974 | 8 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 7 | *0.0%* | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2 | 58 | *3.4%* | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 7 | *0.0%* | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 58 | *0.0%* | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 7 | 7 | *100.0%* | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 7 | *0.0%* | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 7 | *0.0%* | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 158488/0001 - Year end March 2017

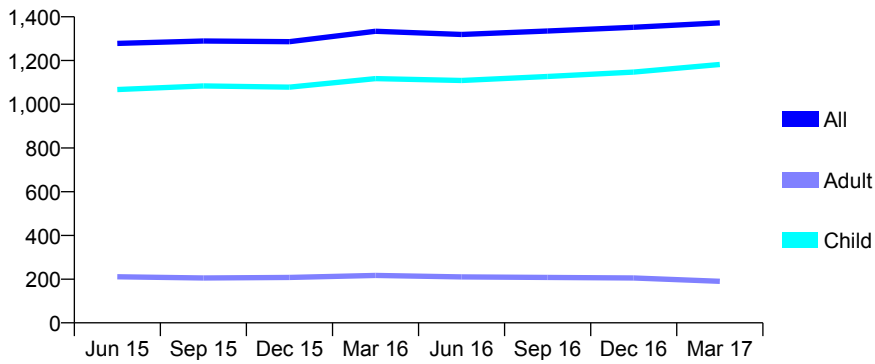
| | |
|---|---|
| Name or company name | Bedale Dental Practice Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/02/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,500 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 463 |
| Carry forward orthodontic activity (UOA) | -1 |
| Baseline contract value | £118,014.44 |

## ACCESS*

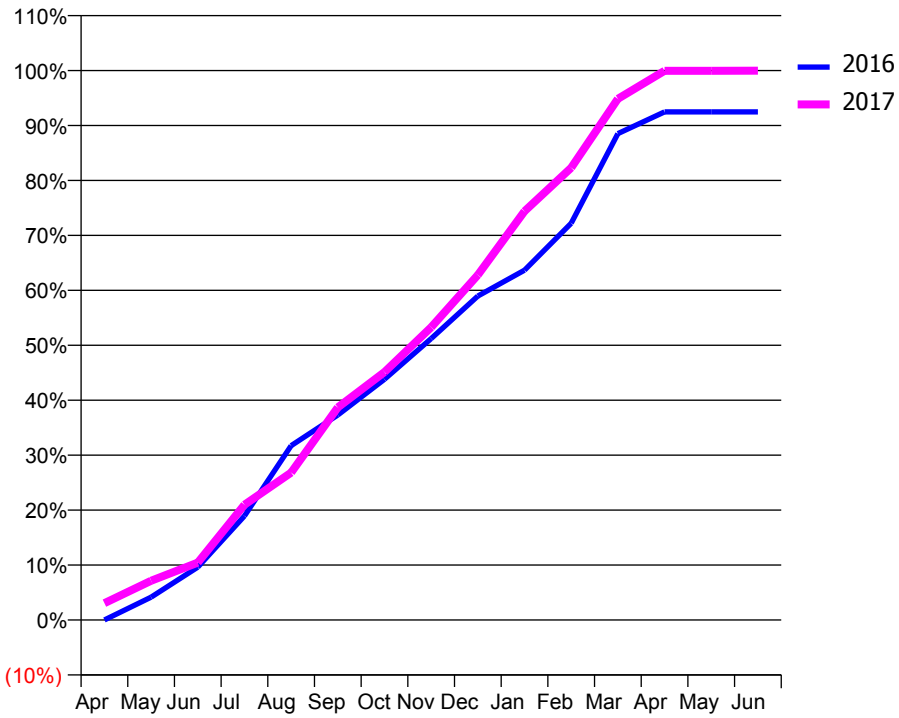
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,334 | |
| Quarter ending June 2016 | 1,319 | ↓ |
| Quarter ending September 2016 | 1,335 | → |
| Quarter ending December 2016 | 1,352 | → |
| Quarter ending March 2017 | 1,372 | → |
| **Variance since March 2016** | 2.8% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 107 |
| May | 146 | 250 |
| June | 337 | 366 |
| July | 663 | 734 |
| August | 1,110 | 939 |
| September | 1,306 | 1,354 |
| October | 1,533 | 1,580 |
| November | 1,792 | 1,864 |
| December | 2,064 | 2,198 |
| January | 2,228 | 2,603 |
| February | 2,527 | 2,881 |
| March | 3,098 | 3,319 |
| April | 3,237 | 3,498 |
| May | 3,237 | 3,498 |
| June | 3,237 | 3,499 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 517 | 2,486 | 20.8% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 18 | 115 | 15.7% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,474 | 2,486 | 59.3% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 70 | 115 | 60.9% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 131 | 2,585 | 5.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,585 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 2,585 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 159069/0001 - Year end March 2017

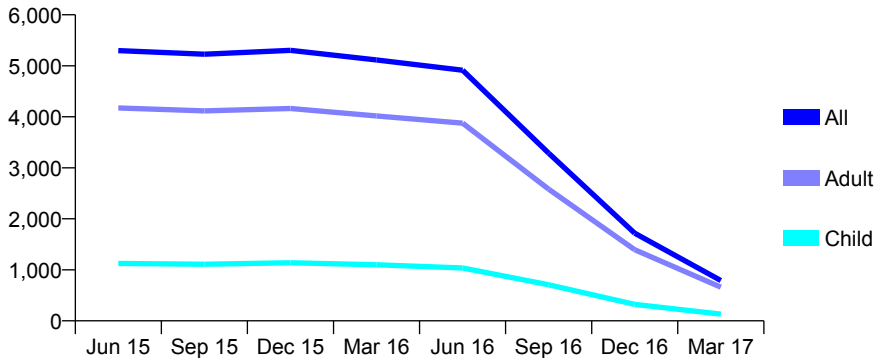
| | |
|---|---|
| Name or company name | Ashby Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 02/05/2016 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 681 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £21,101.40 |

## ACCESS*

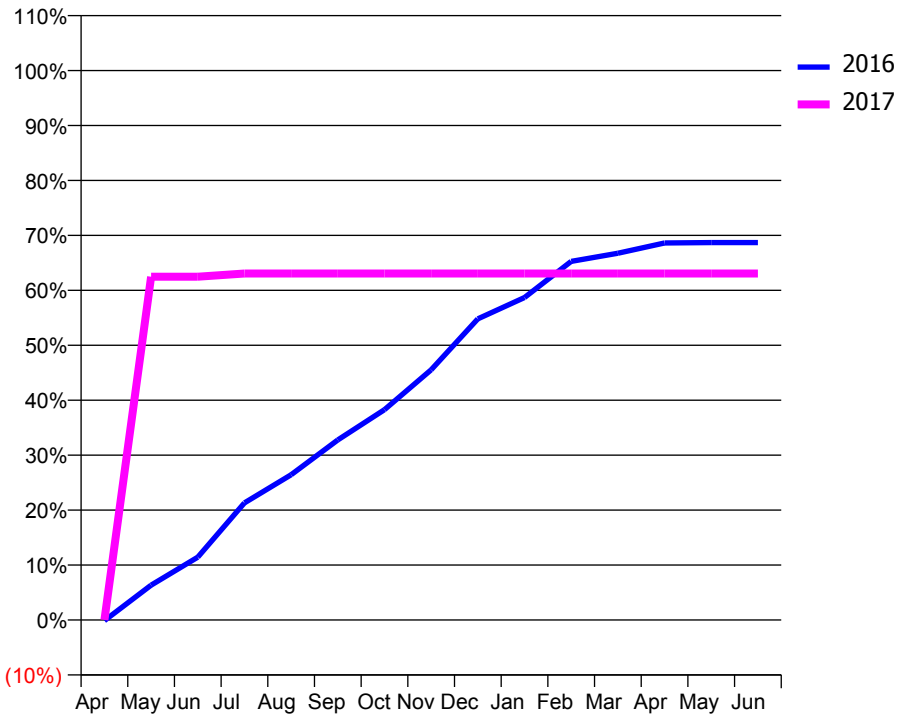
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,116 | |
| Quarter ending June 2016 | 4,914 | ↓ |
| Quarter ending September 2016 | 3,288 | ↓ |
| Quarter ending December 2016 | 1,719 | ↓ |
| Quarter ending March 2017 | 790 | ↓ |
| **Variance since March 2016** | (84.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -17 | 0 |
| May | 865 | 425 |
| June | 1,559 | 425 |
| July | 2,903 | 429 |
| August | 3,600 | 429 |
| September | 4,466 | 429 |
| October | 5,215 | 429 |
| November | 6,205 | 429 |
| December | 7,467 | 429 |
| January | 7,997 | 429 |
| February | 8,892 | 429 |
| March | 9,094 | 429 |
| April | 9,347 | 429 |
| May | 9,357 | 429 |
| June | 9,357 | 429 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 4 | 25 | *16.0%* | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 25 | 186 | 13.4% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 13 | 25 | *52.0%* | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 78 | 186 | 41.9% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 52 | 135 | 38.5% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 135 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 135 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 159786/0001 - Year end March 2017

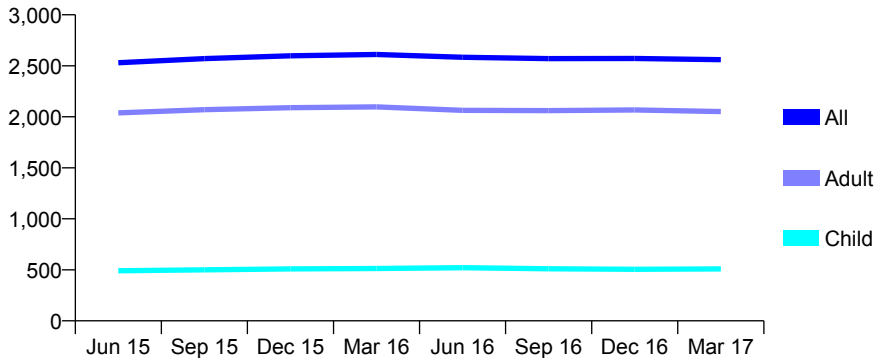
| | |
|---|---|
| Name or company name | A R Brosgill Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,650 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £225,530.09 |

## ACCESS*

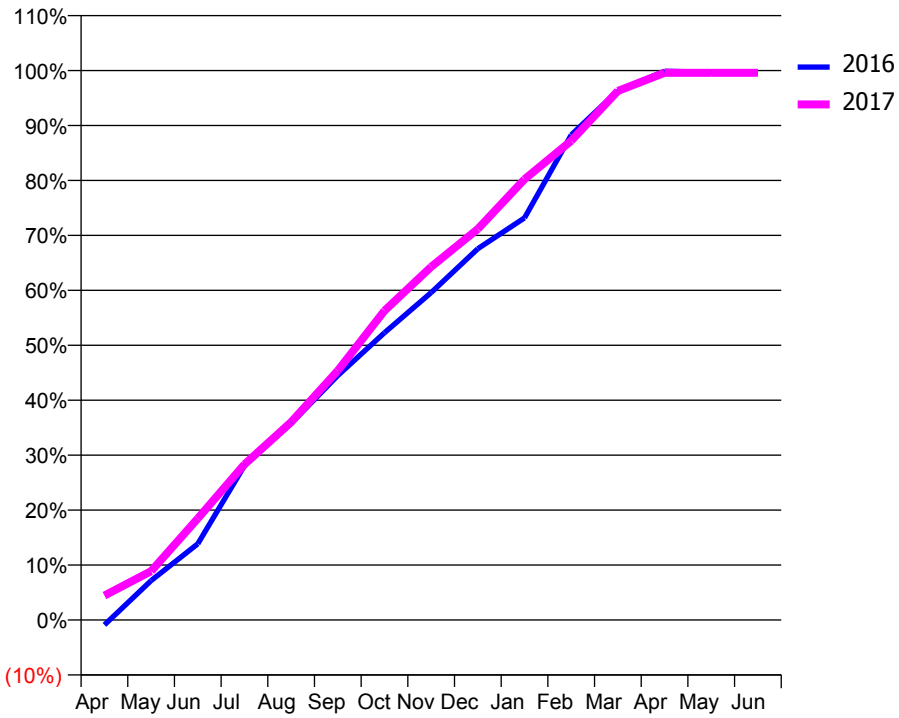
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,611 | |
| Quarter ending June 2016 | 2,584 | ↓ |
| Quarter ending September 2016 | 2,571 | → |
| Quarter ending December 2016 | 2,572 | → |
| Quarter ending March 2017 | 2,560 | → |
| **Variance since March 2016** | (2.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -61 | 295 |
| May | 477 | 591 |
| June | 922 | 1,228 |
| July | 1,868 | 1,884 |
| August | 2,379 | 2,396 |
| September | 2,959 | 3,018 |
| October | 3,477 | 3,744 |
| November | 3,962 | 4,275 |
| December | 4,494 | 4,732 |
| January | 4,866 | 5,334 |
| February | 5,871 | 5,799 |
| March | 6,405 | 6,403 |
| April | 6,641 | 6,623 |
| May | 6,629 | 6,623 |
| June | 6,630 | 6,622 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 41 | 872 | 4.7% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 405 | 3,409 | 11.9% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 652 | 872 | 74.8% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,464 | 3,409 | 72.3% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 298 | 4,232 | 7.0% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 55 | 4,232 | 1.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 26 | 4,232 | 0.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 2 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 161586/0001 - Year end March 2017

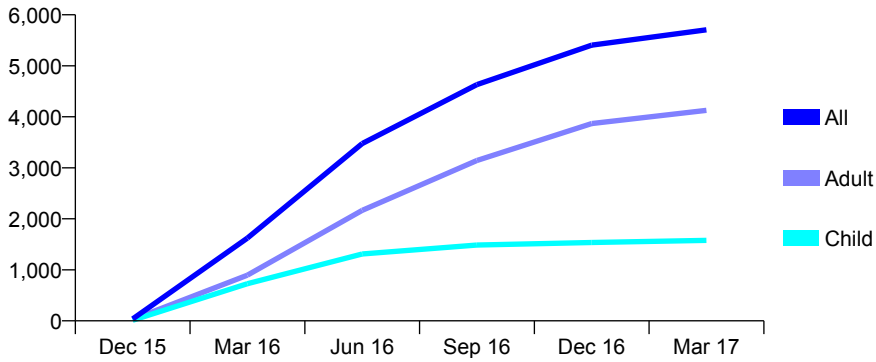
| | |
|---|---|
| Name or company name | B & R Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,800 |
| Carry forward general activity (UDA) | -23 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £497,566.07 |

## ACCESS*

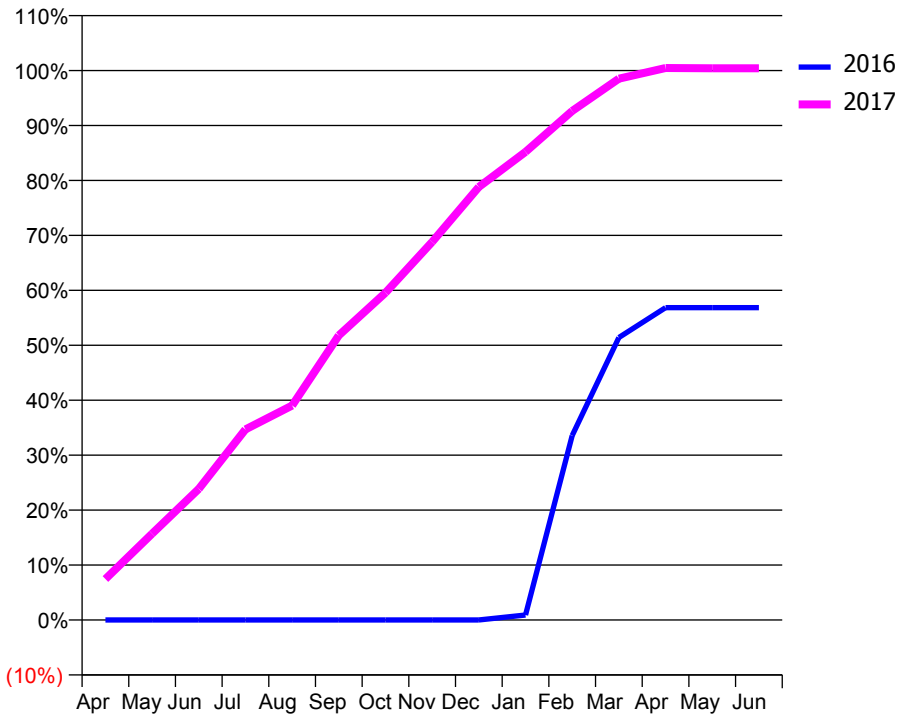
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,622 | |
| Quarter ending June 2016 | 3,476 | ↑ |
| Quarter ending September 2016 | 4,631 | ↑ |
| Quarter ending December 2016 | 5,405 | ↑ |
| Quarter ending March 2017 | 5,705 | ↑ |
| **Variance since March 2016** | 251.7% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 1,254 |
| May | 0 | 2,640 |
| June | 0 | 4,012 |
| July | 0 | 5,828 |
| August | 0 | 6,559 |
| September | 0 | 8,700 |
| October | 0 | 10,007 |
| November | 0 | 11,560 |
| December | 0 | 13,238 |
| January | 51 | 14,310 |
| February | 1,880 | 15,562 |
| March | 2,879 | 16,550 |
| April | 3,183 | 16,875 |
| May | 3,184 | 16,868 |
| June | 3,184 | 16,869 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 397 | 3,363 | 11.8% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 370 | 5,122 | 7.2% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,768 | 3,363 | 52.6% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 710 | 5,122 | 13.9% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 390 | 8,512 | 4.6% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 31 | 8,512 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 55 | 8,512 | 0.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | *100.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 161586/0002 - Year end March 2017

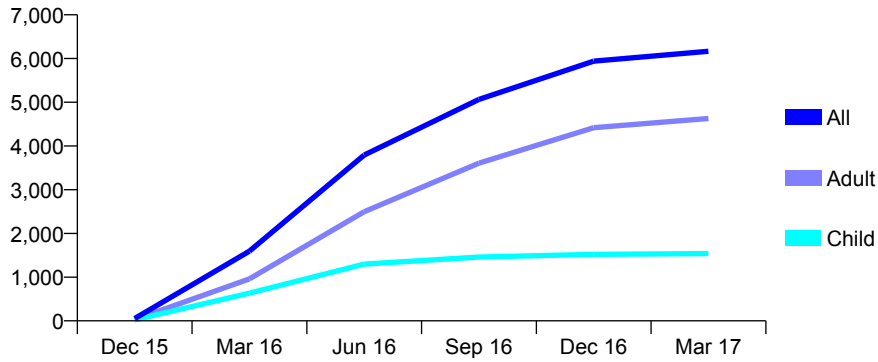
| | |
|---|---|
| Name or company name | B & R Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,800 |
| Carry forward general activity (UDA) | -229 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £496,577.31 |

## ACCESS*

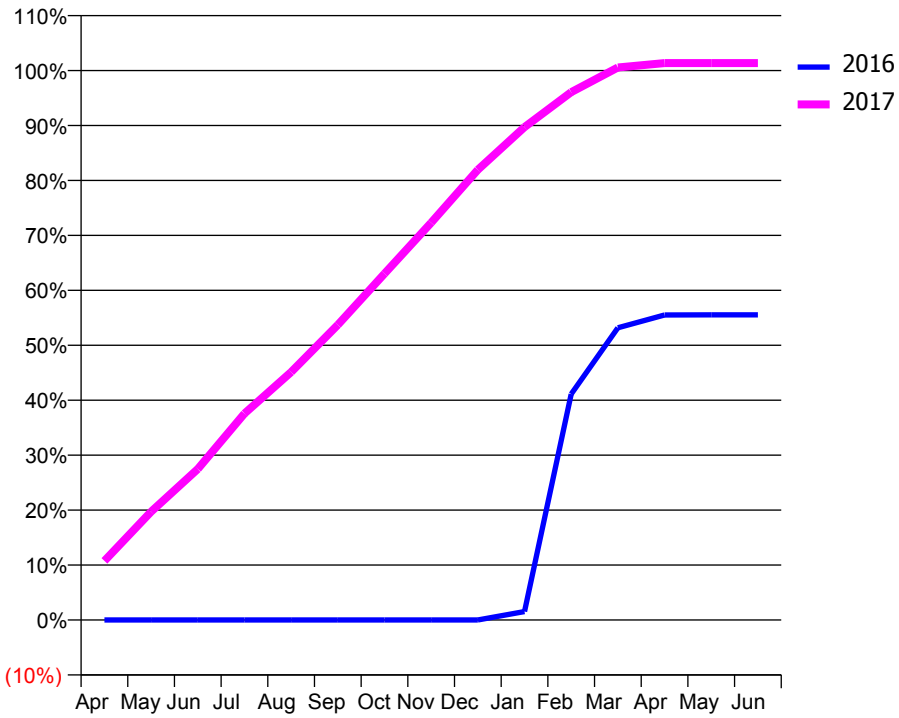
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,593 | |
| Quarter ending June 2016 | 3,794 | ↑ |
| Quarter ending September 2016 | 5,066 | ↑ |
| Quarter ending December 2016 | 5,940 | ↑ |
| Quarter ending March 2017 | 6,167 | ↑ |
| **Variance since March 2016** | 287.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 1,808 |
| May | 0 | 3,314 |
| June | 0 | 4,617 |
| July | 0 | 6,313 |
| August | 0 | 7,580 |
| September | 0 | 9,024 |
| October | 0 | 10,589 |
| November | 0 | 12,146 |
| December | 0 | 13,767 |
| January | 86 | 15,069 |
| February | 2,303 | 16,137 |
| March | 2,979 | 16,892 |
| April | 3,108 | 17,026 |
| May | 3,110 | 17,028 |
| June | 3,110 | 17,027 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 320 | 3,316 | 9.7% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 323 | 5,783 | 5.6% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,776 | 3,316 | 53.6% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 703 | 5,783 | 12.2% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 445 | 9,132 | 4.9% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 30 | 9,132 | 0.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 70 | 9,132 | 0.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 16 | 18 | *88.9%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 18 | *94.4%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 161829/0001 - Year end March 2017

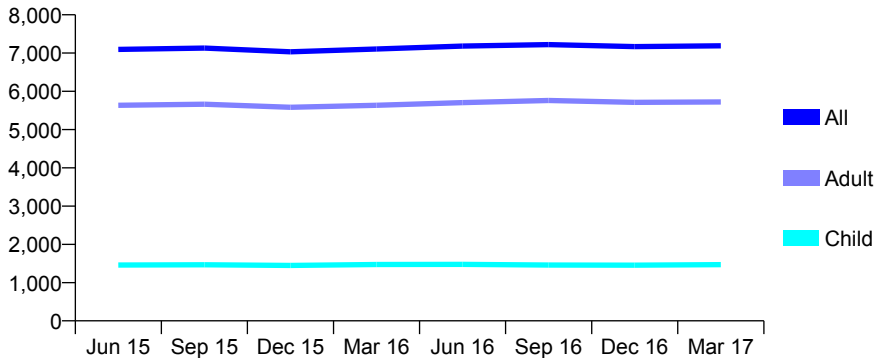
| | |
|---|---|
| Name or company name | Exchange Street Practice Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 21,484 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £656,310.50 |

## ACCESS*

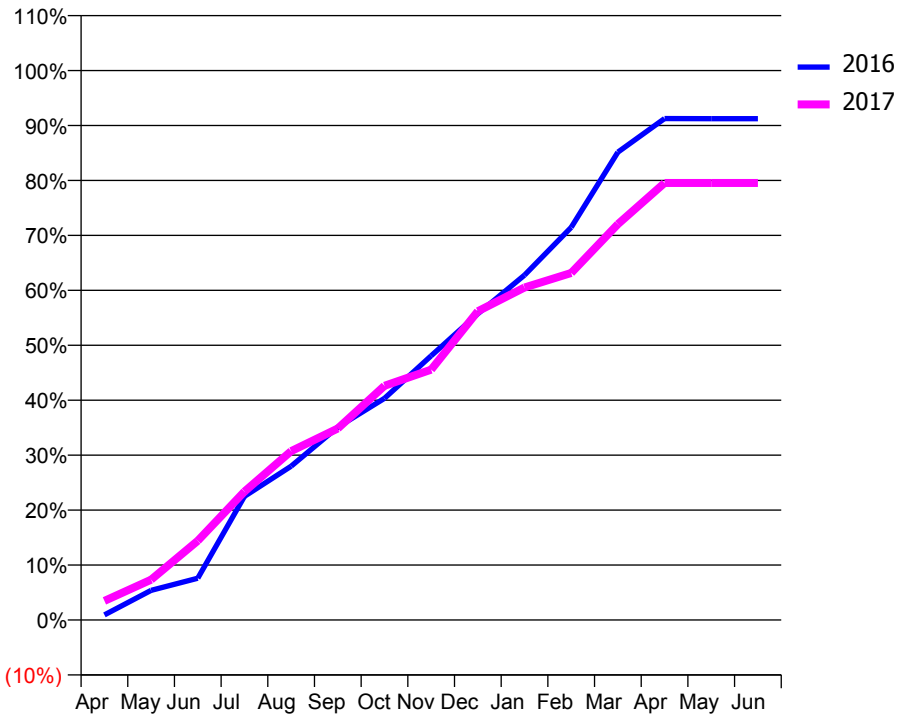
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,107 | |
| Quarter ending June 2016 | 7,183 | → |
| Quarter ending September 2016 | 7,221 | → |
| Quarter ending December 2016 | 7,170 | → |
| Quarter ending March 2017 | 7,190 | → |
| **Variance since March 2016** | 1.2% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 200 | 750 |
| May | 1,161 | 1,579 |
| June | 1,635 | 3,098 |
| July | 4,835 | 5,022 |
| August | 6,012 | 6,602 |
| September | 7,543 | 7,488 |
| October | 8,669 | 9,158 |
| November | 10,330 | 9,790 |
| December | 11,973 | 12,069 |
| January | 13,484 | 13,002 |
| February | 15,352 | 13,567 |
| March | 18,293 | 15,478 |
| April | 19,603 | 17,085 |
| May | 19,602 | 17,088 |
| June | 19,602 | 17,089 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 82 | 1,833 | 4.5% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 575 | 6,316 | 9.1% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,022 | 1,833 | 55.8% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,120 | 6,316 | 49.4% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 470 | 7,696 | 6.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 33 | 7,696 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 77 | 7,696 | 1.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 17 | 18 | *94.4%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 18 | *88.9%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

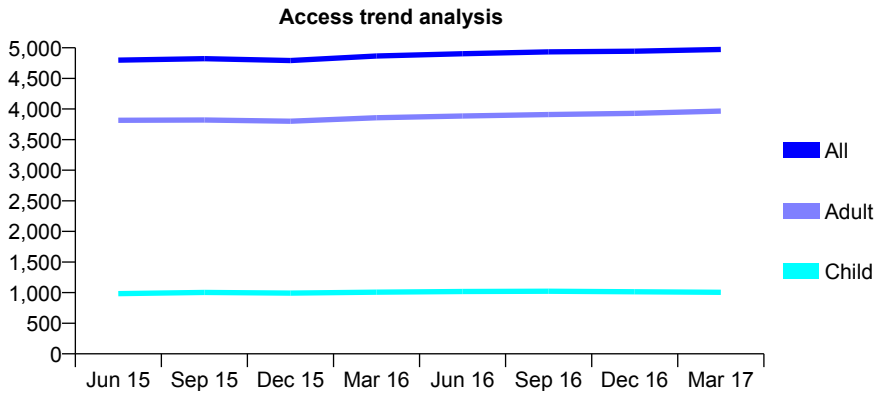
# Q50 - Vital Signs At a Glance Contract Report for 163252/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Alpha Dental Great Ayton |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

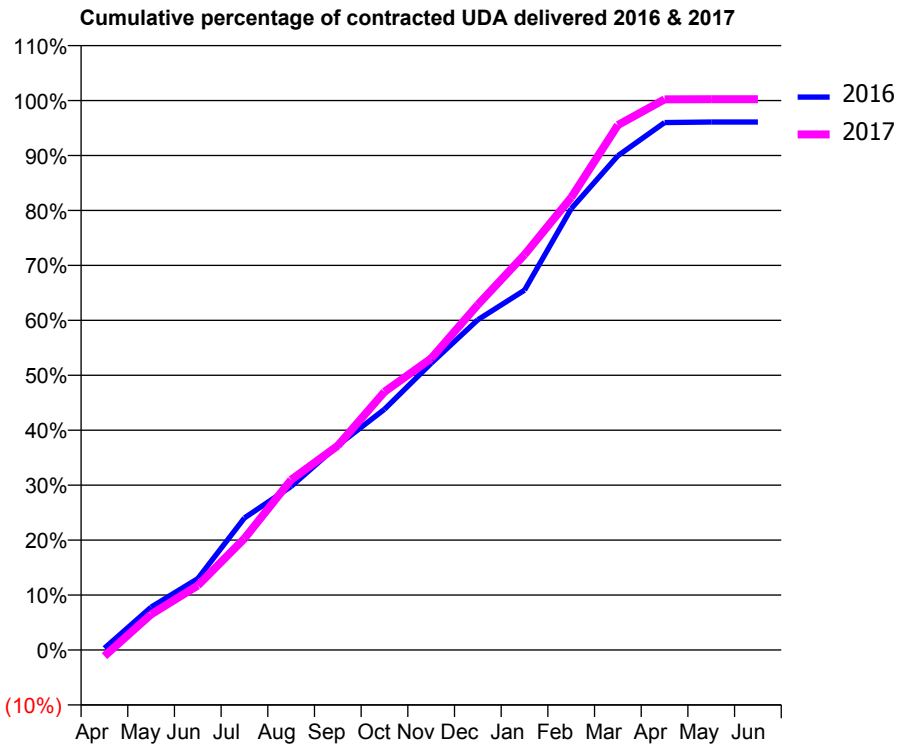
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,000 |
| Carry forward general activity (UDA) | 547 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £362,048.54 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,866 | |
| Quarter ending June 2016 | 4,903 | → |
| Quarter ending September 2016 | 4,933 | → |
| Quarter ending December 2016 | 4,944 | → |
| Quarter ending March 2017 | 4,972 | → |
| **Variance since March 2016** | 2.2% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 46 | -158 |
| May | 1,092 | 910 |
| June | 1,819 | 1,643 |
| July | 3,365 | 2,842 |
| August | 4,168 | 4,338 |
| September | 5,212 | 5,208 |
| October | 6,135 | 6,578 |
| November | 7,306 | 7,428 |
| December | 8,413 | 8,797 |
| January | 9,167 | 10,072 |
| February | 11,245 | 11,528 |
| March | 12,591 | 13,375 |
| April | 13,439 | 14,030 |
| May | 13,453 | 14,031 |
| June | 13,452 | 14,031 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 131 | 1,524 | 8.6% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 877 | 5,448 | 16.1% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 826 | 1,524 | 54.2% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,533 | 5,448 | 46.5% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 510 | 6,632 | 7.7% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 81 | 6,632 | 1.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 181 | 6,632 | 2.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 16 | 16 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 16 | *75.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 163880/0001 - Year end March 2017

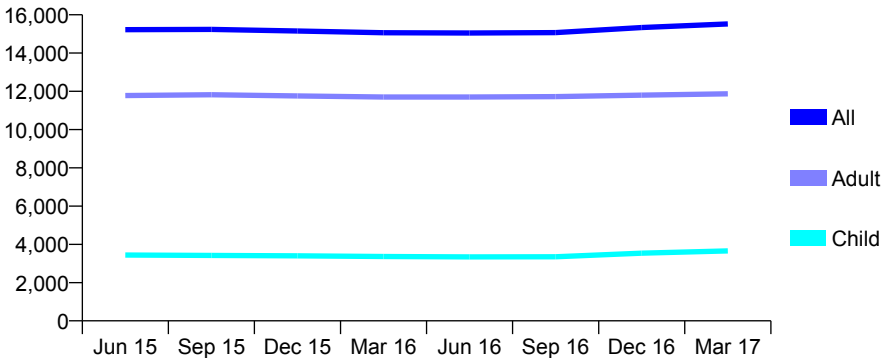
| | |
|---|---|
| Name or company name | Lawrence Street Dental Practice Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 44,087 |
| Carry forward general activity (UDA) | -317 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,402,218.35 |

## ACCESS*

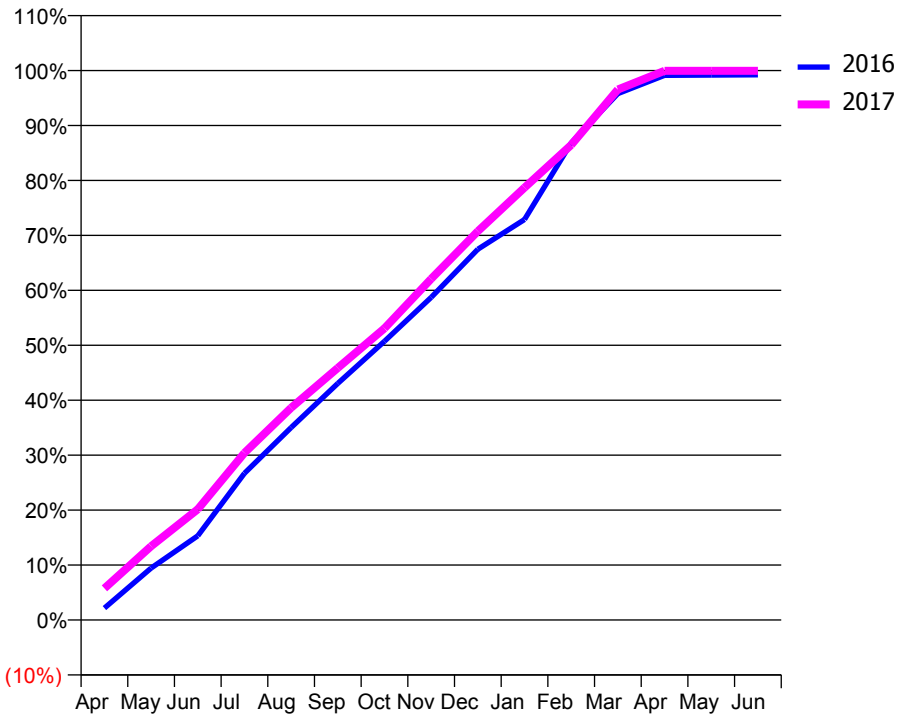
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 15,065 | |
| Quarter ending June 2016 | 15,046 | → |
| Quarter ending September 2016 | 15,071 | → |
| Quarter ending December 2016 | 15,337 | → |
| Quarter ending March 2017 | 15,522 | → |
| **Variance since March 2016** | 3.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 959 | 2,536 |
| May | 4,167 | 5,921 |
| June | 6,759 | 8,886 |
| July | 11,776 | 13,411 |
| August | 15,440 | 17,031 |
| September | 18,982 | 20,230 |
| October | 22,367 | 23,398 |
| November | 25,883 | 27,368 |
| December | 29,749 | 31,188 |
| January | 32,138 | 34,695 |
| February | 38,276 | 38,112 |
| March | 42,238 | 42,569 |
| April | 43,702 | 44,059 |
| May | 43,724 | 44,063 |
| June | 43,740 | 44,060 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 397 | 5,634 | 7.0% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,373 | 18,800 | 12.6% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,433 | 5,634 | 60.9% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 11,628 | 18,800 | 61.9% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 923 | 24,413 | 3.8% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 272 | 24,413 | 1.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 417 | 24,413 | 1.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 33 | 35 | *94.3%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 32 | 35 | *91.4%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 163880/0002 - Year end March 2017

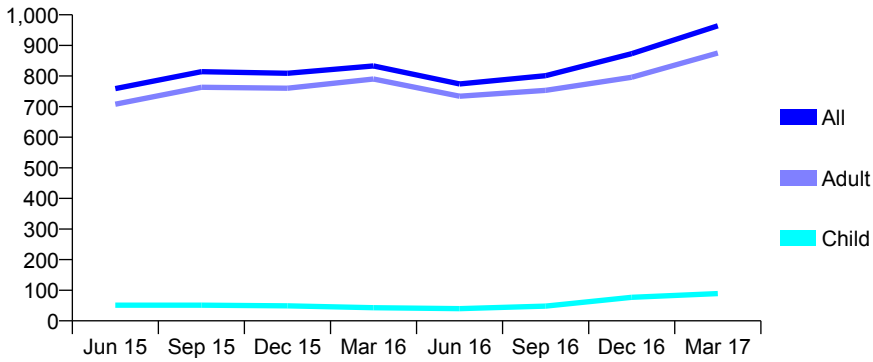
| | |
|---|---|
| Name or company name | Lawrence Street Dental Practice Ltd |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2011 |
| Contract end date | 31/03/2018 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £71,512.71 |

## ACCESS*

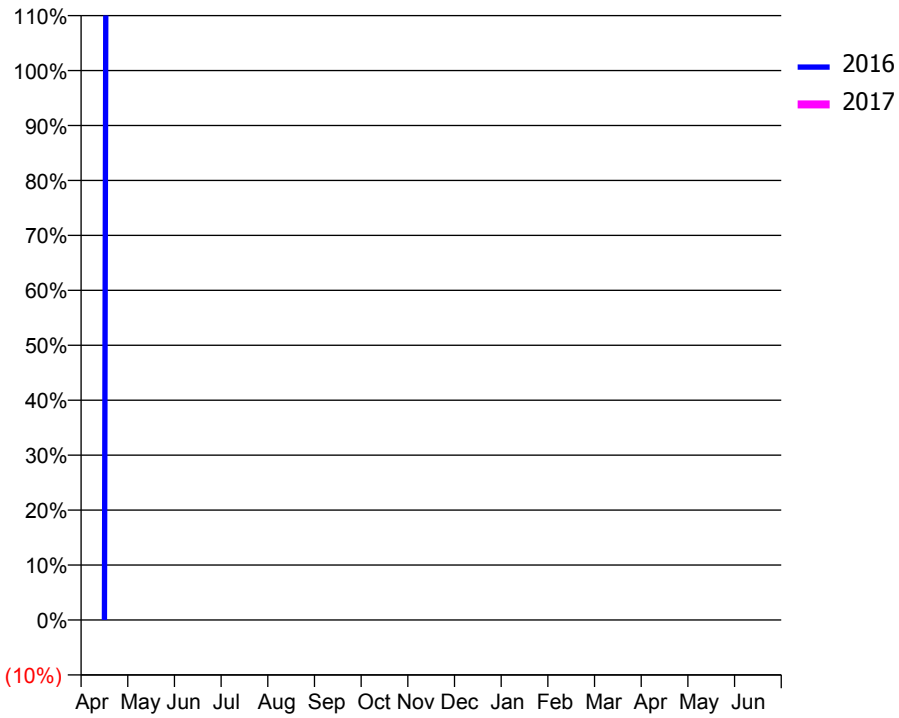
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 833 | |
| Quarter ending June 2016 | 774 | ↓ |
| Quarter ending September 2016 | 801 | ↑ |
| Quarter ending December 2016 | 873 | ↑ |
| Quarter ending March 2017 | 964 | ↑ |
| **Variance since March 2016** | 15.7% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 42 |
| May | 144 | 126 |
| June | 244 | 158 |
| July | 454 | 185 |
| August | 552 | 286 |
| September | 656 | 478 |
| October | 786 | 565 |
| November | 850 | 667 |
| December | 923 | 822 |
| January | 942 | 1,030 |
| February | 1,117 | 1,130 |
| March | 1,201 | 1,292 |
| April | 1,267 | 1,358 |
| May | 1,267 | 1,373 |
| June | 1,268 | 1,373 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 116 | 0.0% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 10 | 964 | 1.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 116 | 0.0% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6 | 964 | 0.6% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 904 | 1,080 | 83.7% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,080 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 1,080 | 0.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 163961/0001 - Year end March 2017

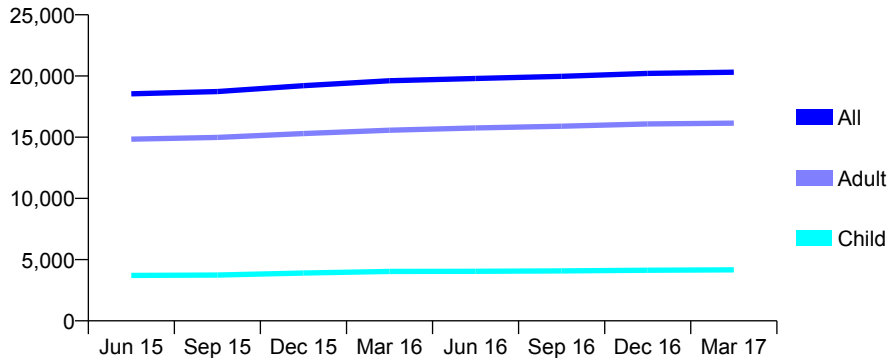
| | |
|---|---|
| Name or company name | Pierce & Geddes Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 65,063 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,984,025.74 |

## ACCESS*

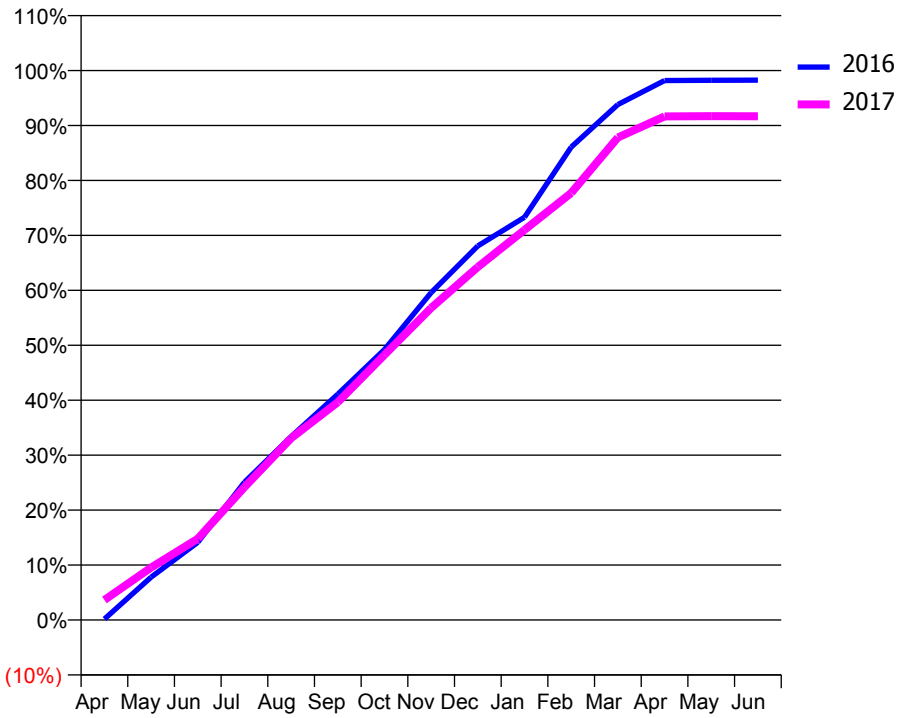
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 19,610 | |
| Quarter ending June 2016 | 19,801 | → |
| Quarter ending September 2016 | 19,976 | → |
| Quarter ending December 2016 | 20,217 | → |
| Quarter ending March 2017 | 20,306 | → |
| **Variance since March 2016** | 3.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 125 | 2,381 |
| May | 5,069 | 6,221 |
| June | 9,194 | 9,619 |
| July | 16,324 | 15,741 |
| August | 21,718 | 21,535 |
| September | 26,732 | 25,798 |
| October | 32,025 | 31,392 |
| November | 38,769 | 36,955 |
| December | 44,302 | 41,800 |
| January | 47,688 | 46,195 |
| February | 56,001 | 50,567 |
| March | 61,030 | 57,125 |
| April | 63,877 | 59,628 |
| May | 63,911 | 59,652 |
| June | 63,916 | 59,649 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 672 | 9,263 | 7.3% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,259 | 26,140 | 8.6% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 7,195 | 9,263 | 77.7% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 18,470 | 26,140 | 70.7% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 2,178 | 35,049 | 6.2% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 164 | 35,049 | 0.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 112 | 35,049 | 0.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 31 | 35 | *88.6%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 31 | 35 | *88.6%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 164119/0001 - Year end March 2017

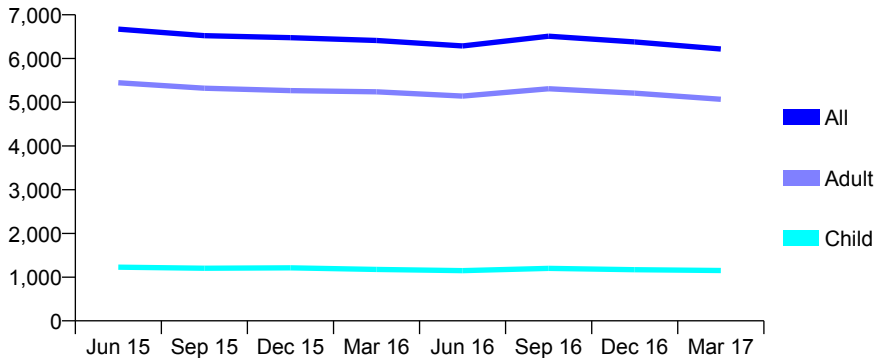
| | |
|---|---|
| Name or company name | Filey Dental Care Centre Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 24/08/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 23,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £609,524.82 |

## ACCESS*

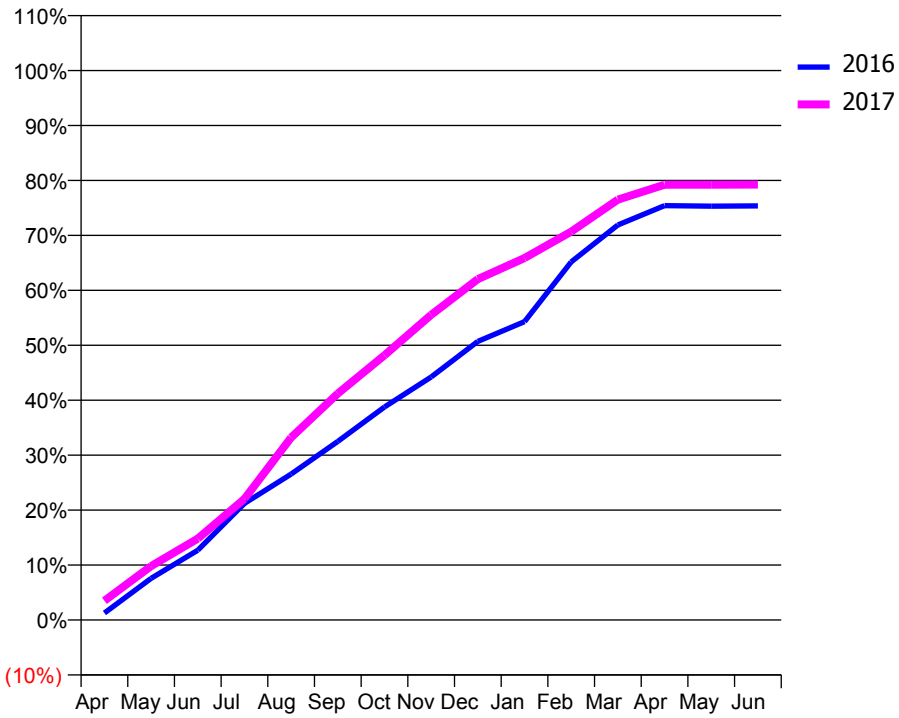
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,413 | |
| Quarter ending June 2016 | 6,288 | ↓ |
| Quarter ending September 2016 | 6,511 | ↑ |
| Quarter ending December 2016 | 6,378 | ↓ |
| Quarter ending March 2017 | 6,219 | ↓ |
| **Variance since March 2016** | (3.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 294 | 806 |
| May | 1,746 | 2,257 |
| June | 2,919 | 3,409 |
| July | 4,880 | 5,069 |
| August | 6,109 | 7,637 |
| September | 7,478 | 9,482 |
| October | 8,917 | 11,080 |
| November | 10,174 | 12,771 |
| December | 11,662 | 14,267 |
| January | 12,487 | 15,150 |
| February | 14,989 | 16,257 |
| March | 16,535 | 17,595 |
| April | 17,344 | 18,219 |
| May | 17,321 | 18,222 |
| June | 17,332 | 18,228 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 112 | 1,615 | 6.9% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 979 | 6,826 | 14.3% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 888 | 1,615 | 55.0% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,863 | 6,826 | 41.9% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 776 | 8,483 | 9.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 75 | 8,483 | 0.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 198 | 8,483 | 2.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 15 | *86.7%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 15 | *80.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 164623/0001 - Year end March 2017

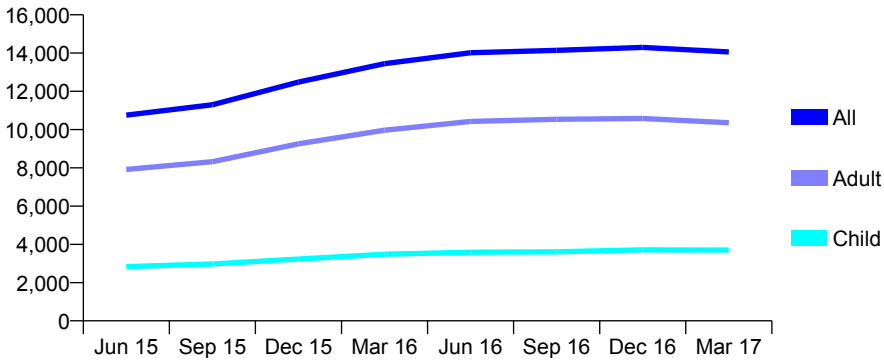
| | |
|---|---|
| Name or company name | Clock House Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 38,182 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,090,824.25 |

## ACCESS*

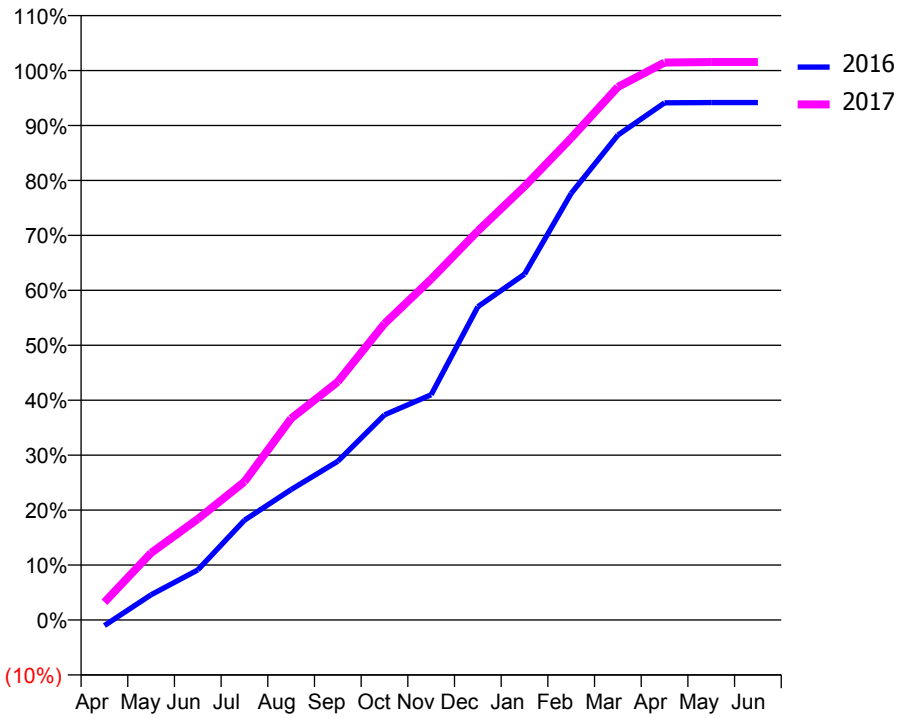
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 13,444 | |
| Quarter ending June 2016 | 14,015 | ↑ |
| Quarter ending September 2016 | 14,143 | → |
| Quarter ending December 2016 | 14,293 | → |
| Quarter ending March 2017 | 14,055 | ↓ |
| **Variance since March 2016** | 4.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -390 | 1,236 |
| May | 1,760 | 4,670 |
| June | 3,483 | 7,022 |
| July | 6,934 | 9,614 |
| August | 9,064 | 14,003 |
| September | 11,034 | 16,556 |
| October | 14,258 | 20,590 |
| November | 15,655 | 23,691 |
| December | 21,768 | 27,035 |
| January | 24,034 | 30,127 |
| February | 29,645 | 33,492 |
| March | 33,692 | 37,036 |
| April | 35,940 | 38,734 |
| May | 35,954 | 38,773 |
| June | 35,955 | 38,773 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 343 | 5,381 | 6.4% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,729 | 14,256 | 12.1% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,005 | 5,381 | 55.8% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,768 | 14,256 | 54.5% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,445 | 19,440 | 7.4% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 145 | 19,440 | 0.7% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 176 | 19,440 | 0.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 27 | 30 | *90.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 26 | 30 | *86.7%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 164690/0001 - Year end March 2017

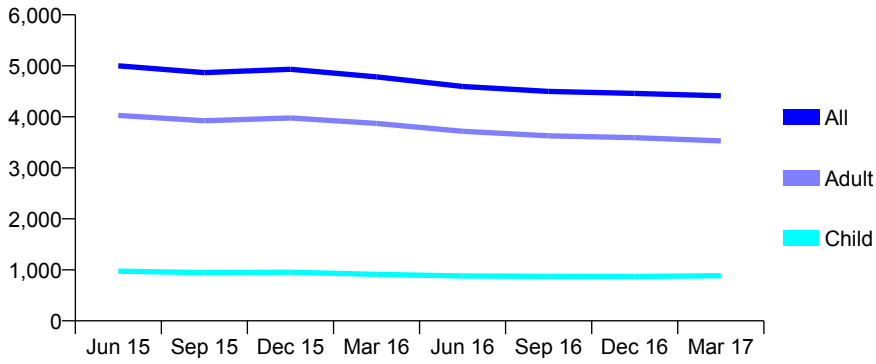
| | |
|---|---|
| Name or company name | IDH 477 Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,845 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £367,703.29 |

## ACCESS*

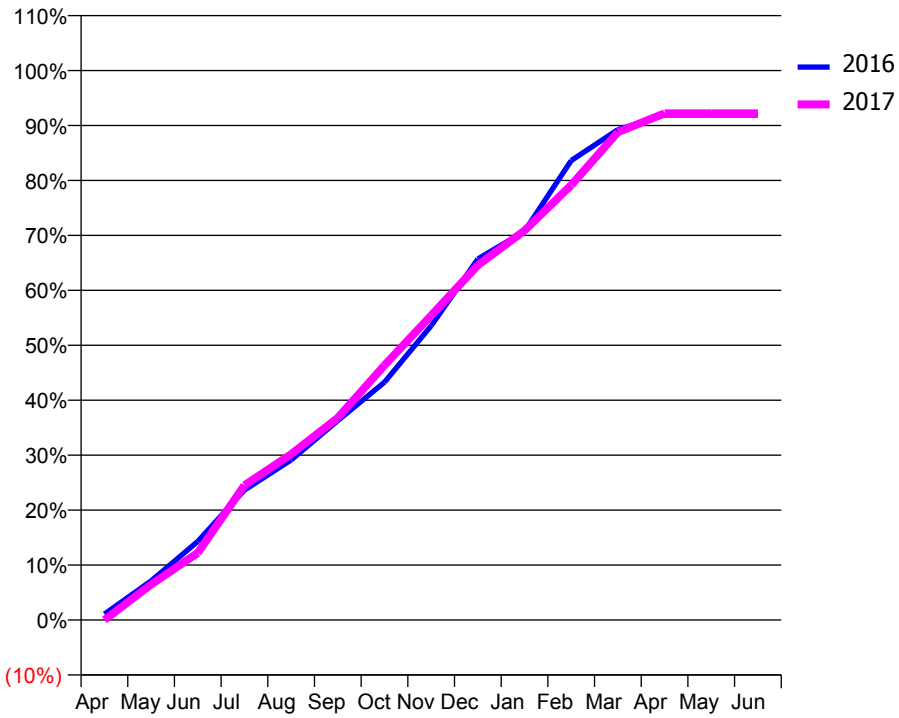
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,783 | |
| Quarter ending June 2016 | 4,595 | ↓ |
| Quarter ending September 2016 | 4,498 | ↓ |
| Quarter ending December 2016 | 4,460 | → |
| Quarter ending March 2017 | 4,413 | ↓ |
| **Variance since March 2016** | (7.7%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 127 | 0 |
| May | 845 | 766 |
| June | 1,693 | 1,447 |
| July | 2,801 | 2,904 |
| August | 3,450 | 3,574 |
| September | 4,298 | 4,358 |
| October | 5,126 | 5,491 |
| November | 6,341 | 6,564 |
| December | 7,782 | 7,648 |
| January | 8,382 | 8,396 |
| February | 9,905 | 9,374 |
| March | 10,571 | 10,517 |
| April | 10,888 | 10,922 |
| May | 10,888 | 10,922 |
| June | 10,888 | 10,922 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 36 | 939 | 3.8% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 510 | 3,692 | 13.8% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 272 | 939 | 29.0% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,177 | 3,692 | 31.9% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 376 | 4,641 | 8.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 21 | 4,641 | 0.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 94 | 4,641 | 2.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 11 | *45.5%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 164925/0001 - Year end March 2017

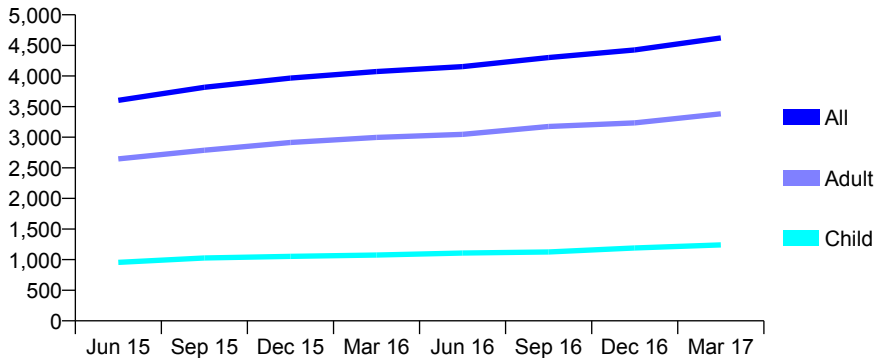
| | |
|---|---|
| Name or company name | City Health Dental |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2010 |
| Contract end date | 30/09/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £380,650.12 |

## ACCESS*

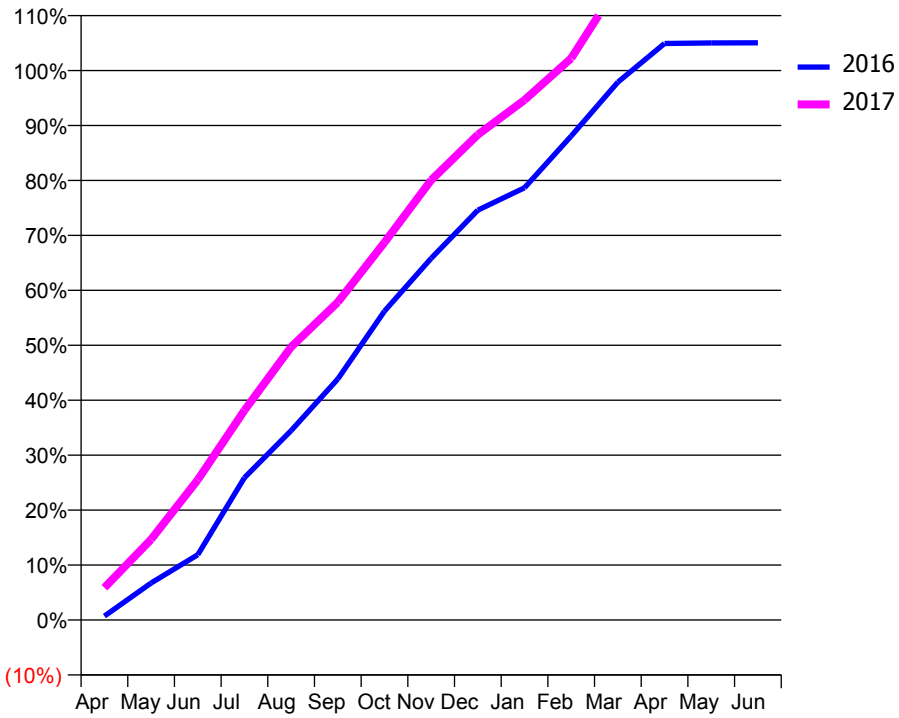
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,073 | |
| Quarter ending June 2016 | 4,153 | → |
| Quarter ending September 2016 | 4,301 | ↑ |
| Quarter ending December 2016 | 4,425 | ↑ |
| Quarter ending March 2017 | 4,622 | ↑ |
| **Variance since March 2016** | 13.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 72 | 589 |
| May | 672 | 1,467 |
| June | 1,188 | 2,552 |
| July | 2,590 | 3,815 |
| August | 3,446 | 4,969 |
| September | 4,387 | 5,783 |
| October | 5,622 | 6,872 |
| November | 6,584 | 8,004 |
| December | 7,457 | 8,832 |
| January | 7,866 | 9,462 |
| February | 8,807 | 10,222 |
| March | 9,787 | 11,553 |
| April | 10,491 | 12,023 |
| May | 10,500 | 12,025 |
| June | 10,503 | 12,025 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 98 | 1,596 | 6.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 821 | 4,661 | 17.6% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 810 | 1,596 | 50.8% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,345 | 4,661 | 50.3% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 705 | 6,136 | 11.5% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 88 | 6,136 | 1.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 107 | 6,136 | 1.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | *90.9%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | *100.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 164925/0002 - Year end March 2017

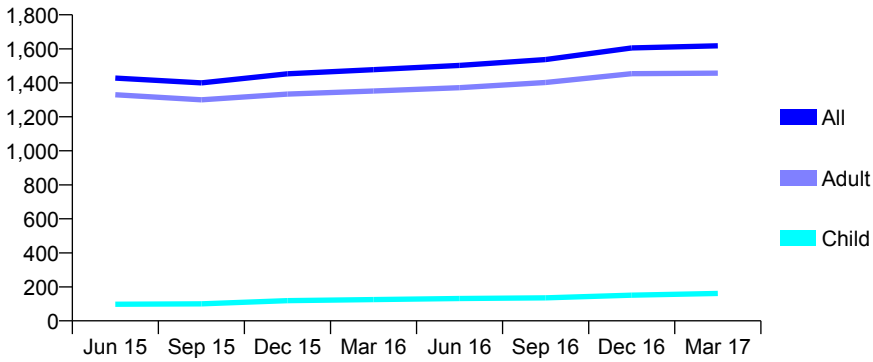
| | |
|---|---|
| Name or company name | City Health Dental |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2010 |
| Contract end date | 30/09/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £228,390.49 |

## ACCESS*

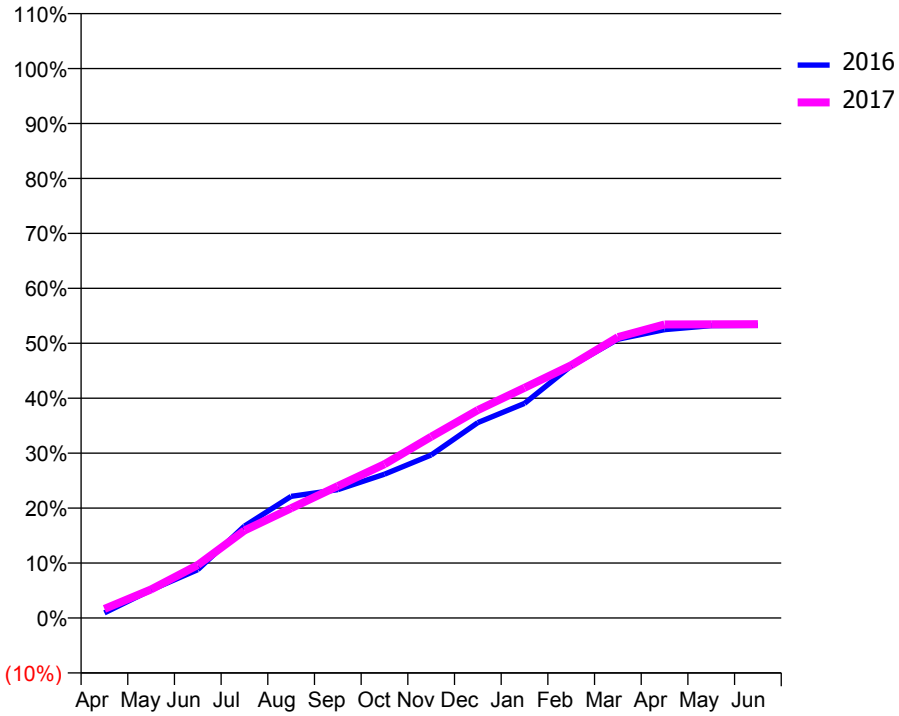
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,477 | |
| Quarter ending June 2016 | 1,502 | → |
| Quarter ending September 2016 | 1,537 | ↑ |
| Quarter ending December 2016 | 1,605 | ↑ |
| Quarter ending March 2017 | 1,618 | → |
| **Variance since March 2016** | 9.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 56 | 100 |
| May | 307 | 313 |
| June | 528 | 579 |
| July | 1,004 | 956 |
| August | 1,329 | 1,199 |
| September | 1,401 | 1,441 |
| October | 1,570 | 1,679 |
| November | 1,781 | 1,979 |
| December | 2,134 | 2,271 |
| January | 2,343 | 2,514 |
| February | 2,753 | 2,760 |
| March | 3,044 | 3,067 |
| April | 3,148 | 3,205 |
| May | 3,192 | 3,207 |
| June | 3,195 | 3,208 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 11 | 213 | 5.2% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 263 | 1,852 | 14.2% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 57 | 213 | 26.8% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 520 | 1,852 | 28.1% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 996 | 2,043 | 48.8% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 10 | 2,043 | 0.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 13 | 2,043 | 0.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 164925/0003 - Year end March 2017

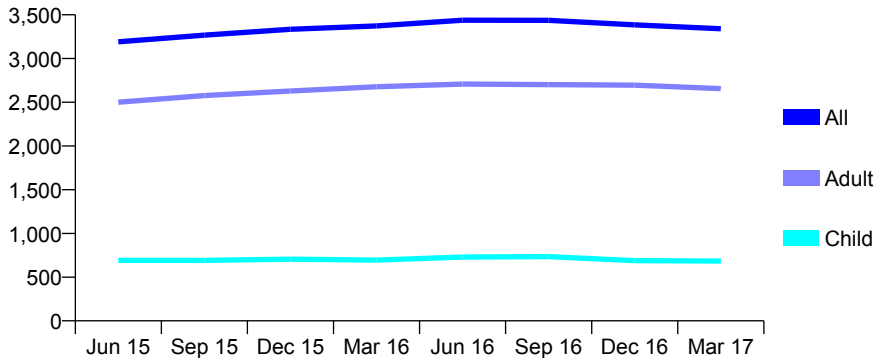
| | |
|---|---|
| Name or company name | City Health Dental |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2010 |
| Contract end date | 30/09/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £418,715.55 |

## ACCESS*

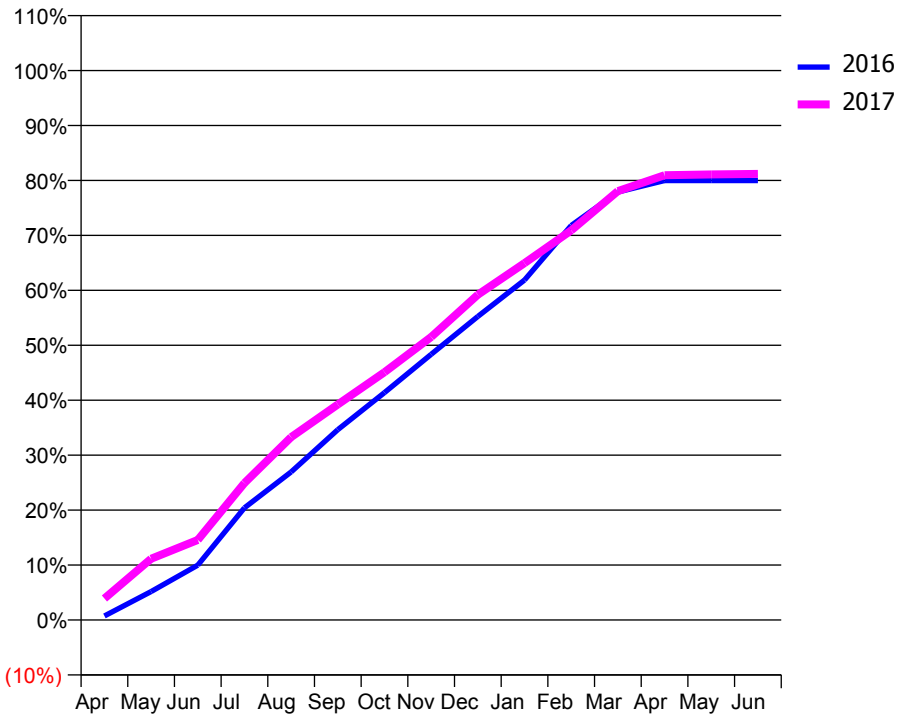
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,372 | |
| Quarter ending June 2016 | 3,438 | → |
| Quarter ending September 2016 | 3,437 | → |
| Quarter ending December 2016 | 3,385 | ↓ |
| Quarter ending March 2017 | 3,340 | ↓ |
| **Variance since March 2016** | (0.9%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 82 | 432 |
| May | 569 | 1,227 |
| June | 1,098 | 1,602 |
| July | 2,247 | 2,742 |
| August | 2,964 | 3,662 |
| September | 3,812 | 4,314 |
| October | 4,553 | 4,961 |
| November | 5,319 | 5,665 |
| December | 6,077 | 6,511 |
| January | 6,807 | 7,144 |
| February | 7,897 | 7,798 |
| March | 8,569 | 8,586 |
| April | 8,797 | 8,903 |
| May | 8,798 | 8,918 |
| June | 8,798 | 8,931 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 77 | 1,035 | 7.4% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 682 | 3,716 | 18.4% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 601 | 1,035 | 58.1% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,851 | 3,716 | 49.8% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,037 | 4,798 | 21.6% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 49 | 4,798 | 1.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 69 | 4,798 | 1.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

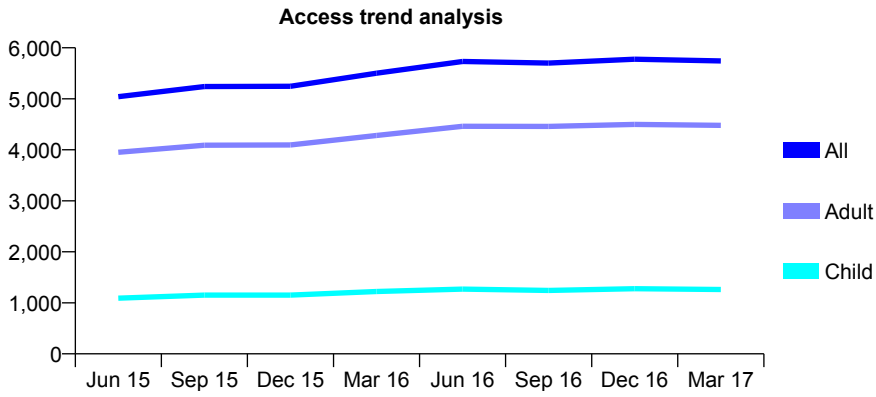
# Q50 - Vital Signs At a Glance Contract Report for 164925/0004 - Year end March 2017

| | |
|---|---|
| Name or company name | City Health Dental |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2010 |
| Contract end date | 30/09/2017 |

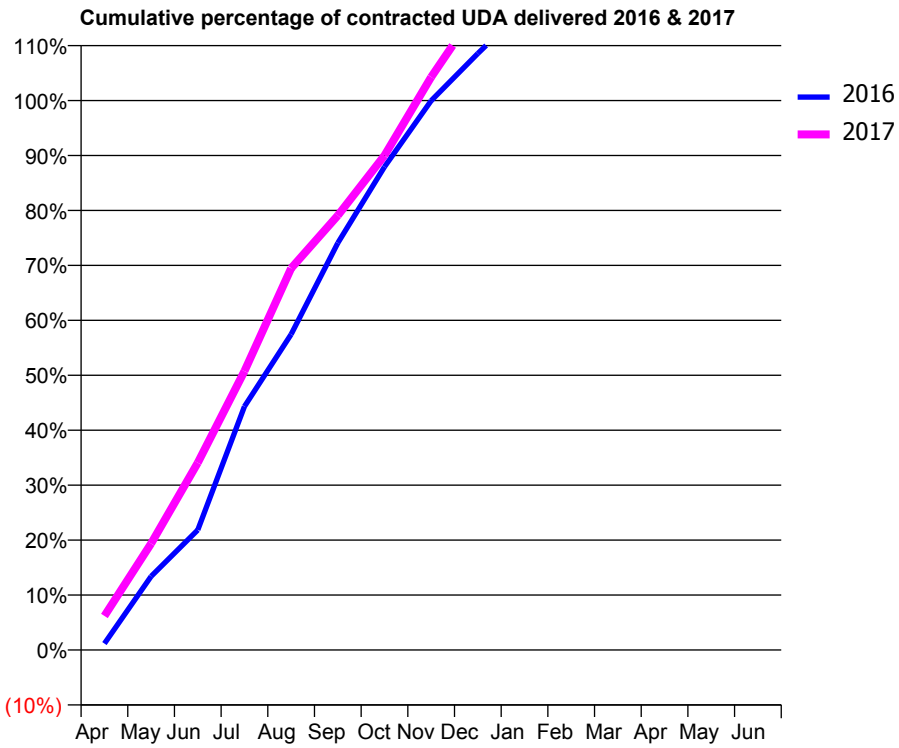
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £380,650.12 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,503 | |
| Quarter ending June 2016 | 5,731 | ↑ |
| Quarter ending September 2016 | 5,701 | → |
| Quarter ending December 2016 | 5,776 | → |
| Quarter ending March 2017 | 5,742 | → |
| **Variance since March 2016** | 4.3% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 118 | 620 |
| May | 1,341 | 1,937 |
| June | 2,186 | 3,409 |
| July | 4,433 | 5,075 |
| August | 5,744 | 6,946 |
| September | 7,407 | 7,907 |
| October | 8,794 | 8,999 |
| November | 9,996 | 10,427 |
| December | 10,856 | 11,676 |
| January | 11,674 | 12,695 |
| February | 14,016 | 14,029 |
| March | 15,353 | 15,567 |
| April | 16,125 | 16,455 |
| May | 16,131 | 16,458 |
| June | 16,132 | 16,458 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 121 | 1,693 | 7.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 956 | 5,781 | 16.5% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 953 | 1,693 | 56.3% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,896 | 5,781 | 50.1% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,259 | 7,539 | 16.7% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 93 | 7,539 | 1.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 99 | 7,539 | 1.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 13 | *76.9%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 164925/0005 - Year end March 2017

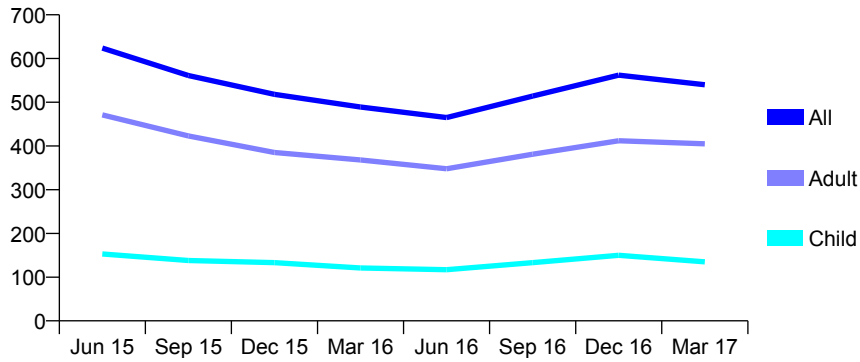
| | |
|---|---|
| Name or company name | City Health Dental |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2010 |
| Contract end date | 30/09/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,334 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £88,843.44 |

## ACCESS*

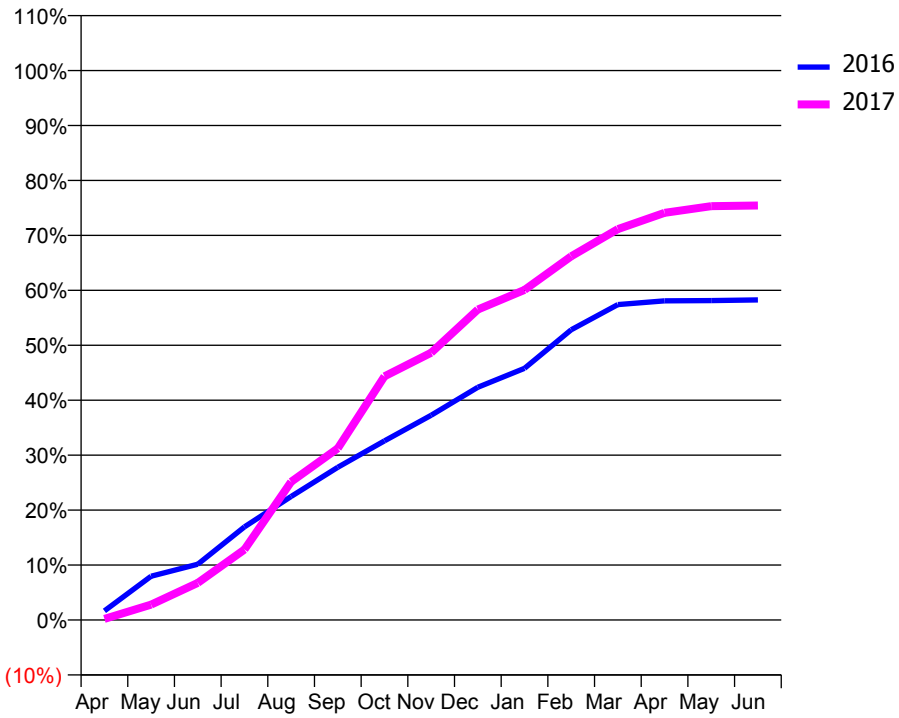
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 489 | |
| Quarter ending June 2016 | 465 | ↓ |
| Quarter ending September 2016 | 514 | ↑ |
| Quarter ending December 2016 | 562 | ↑ |
| Quarter ending March 2017 | 540 | ↓ |
| **Variance since March 2016** | 10.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 39 | 5 |
| May | 186 | 66 |
| June | 237 | 158 |
| July | 396 | 300 |
| August | 525 | 587 |
| September | 649 | 729 |
| October | 761 | 1,035 |
| November | 870 | 1,135 |
| December | 989 | 1,319 |
| January | 1,069 | 1,402 |
| February | 1,233 | 1,545 |
| March | 1,340 | 1,661 |
| April | 1,356 | 1,730 |
| May | 1,357 | 1,758 |
| June | 1,360 | 1,761 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 12 | 183 | 6.6% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 80 | 594 | 13.5% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 73 | 183 | 39.9% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 254 | 594 | 42.8% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 63 | 805 | 7.8% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 16 | 805 | 2.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 16 | 805 | 2.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

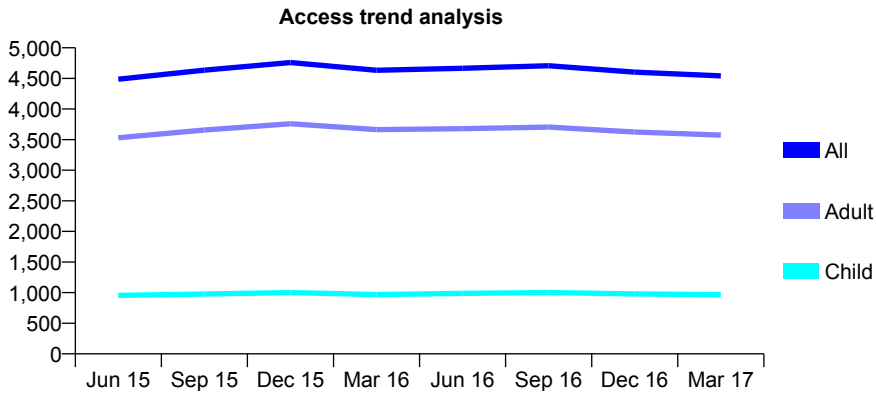
# Q50 - Vital Signs At a Glance Contract Report for 164925/0006 - Year end March 2017

| | |
|---|---|
| Name or company name | City Health Dental |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2010 |
| Contract end date | 30/09/2017 |

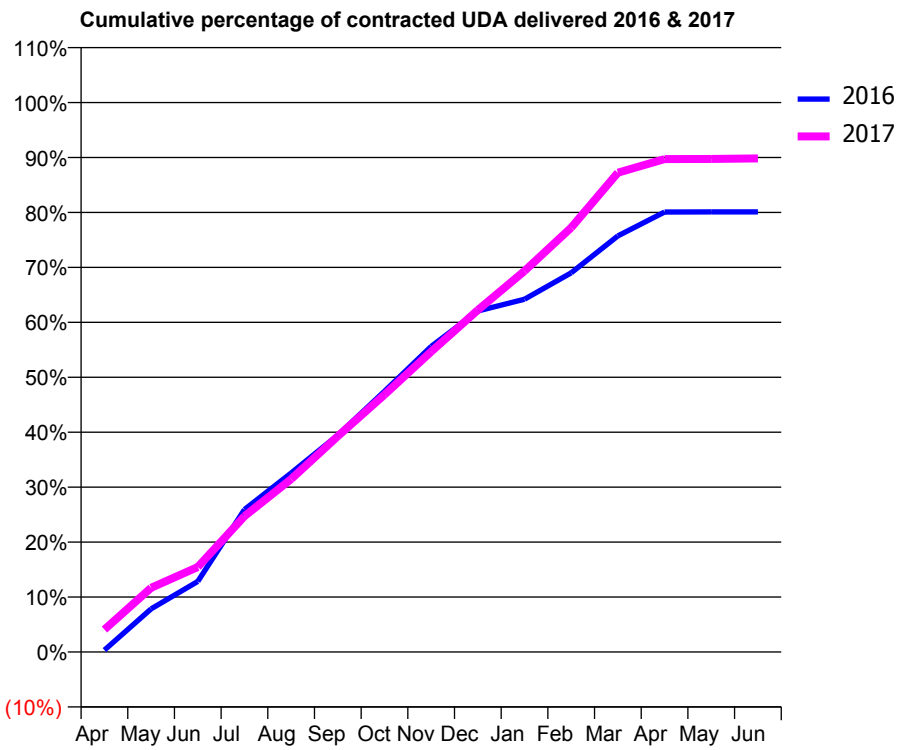
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 13,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £494,845.36 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,632 | |
| Quarter ending June 2016 | 4,666 | → |
| Quarter ending September 2016 | 4,707 | → |
| Quarter ending December 2016 | 4,603 | ↓ |
| Quarter ending March 2017 | 4,542 | ↓ |
| **Variance since March 2016** | (1.9%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 47 | 532 |
| May | 1,019 | 1,520 |
| June | 1,672 | 2,012 |
| July | 3,372 | 3,212 |
| August | 4,235 | 4,089 |
| September | 5,133 | 5,105 |
| October | 6,168 | 6,087 |
| November | 7,228 | 7,105 |
| December | 8,068 | 8,089 |
| January | 8,347 | 9,016 |
| February | 8,972 | 10,039 |
| March | 9,843 | 11,339 |
| April | 10,409 | 11,661 |
| May | 10,412 | 11,664 |
| June | 10,412 | 11,677 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 75 | 1,307 | 5.7% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 748 | 4,885 | 15.3% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 629 | 1,307 | 48.1% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,528 | 4,885 | 51.8% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 793 | 6,067 | 13.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 197 | 6,067 | 3.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 60 | 6,067 | 1.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 164925/0007 - Year end March 2017

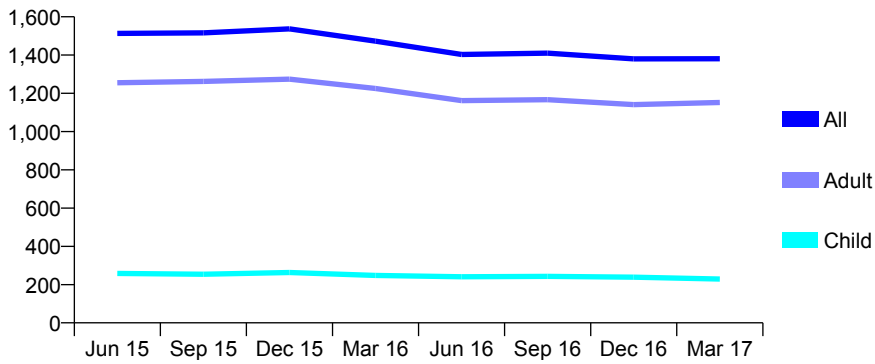
| | |
|---|---|
| Name or company name | City Health Dental |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2010 |
| Contract end date | 30/09/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £228,390.49 |

## ACCESS*

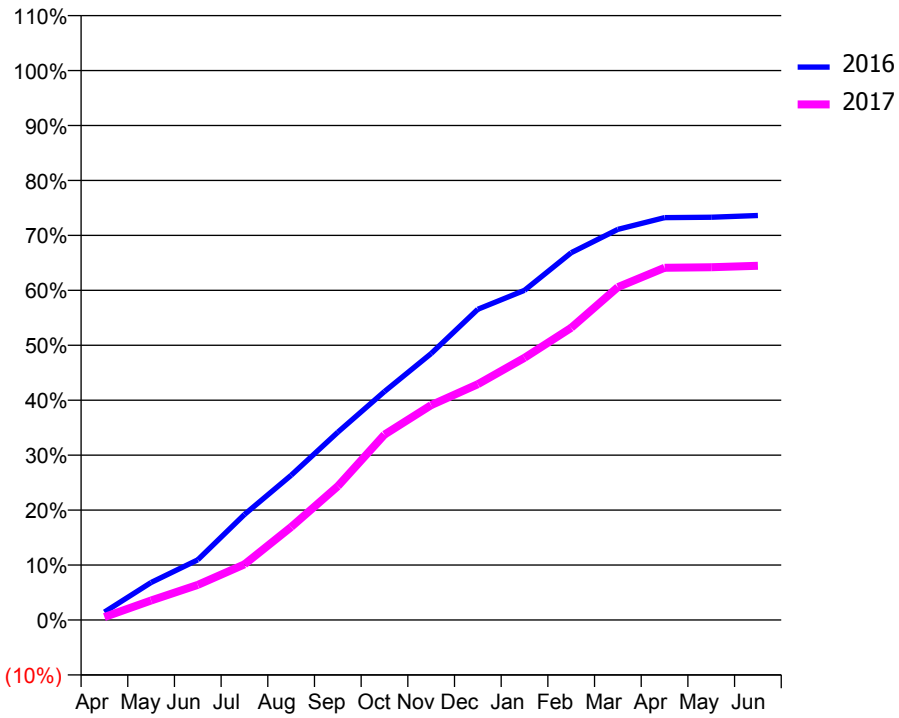
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,473 | |
| Quarter ending June 2016 | 1,403 | ↓ |
| Quarter ending September 2016 | 1,410 | → |
| Quarter ending December 2016 | 1,380 | ↓ |
| Quarter ending March 2017 | 1,381 | → |
| **Variance since March 2016** | (6.2%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 86 | 33 |
| May | 410 | 213 |
| June | 658 | 383 |
| July | 1,153 | 608 |
| August | 1,581 | 1,015 |
| September | 2,051 | 1,462 |
| October | 2,495 | 2,025 |
| November | 2,910 | 2,347 |
| December | 3,393 | 2,575 |
| January | 3,599 | 2,864 |
| February | 4,010 | 3,190 |
| March | 4,266 | 3,635 |
| April | 4,394 | 3,846 |
| May | 4,398 | 3,853 |
| June | 4,417 | 3,868 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 17 | 261 | 6.5% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 212 | 1,352 | 15.7% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 107 | 261 | 41.0% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 555 | 1,352 | 41.1% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 263 | 1,632 | 16.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 26 | 1,632 | 1.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 36 | 1,632 | 2.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 166103/0001 - Year end March 2017

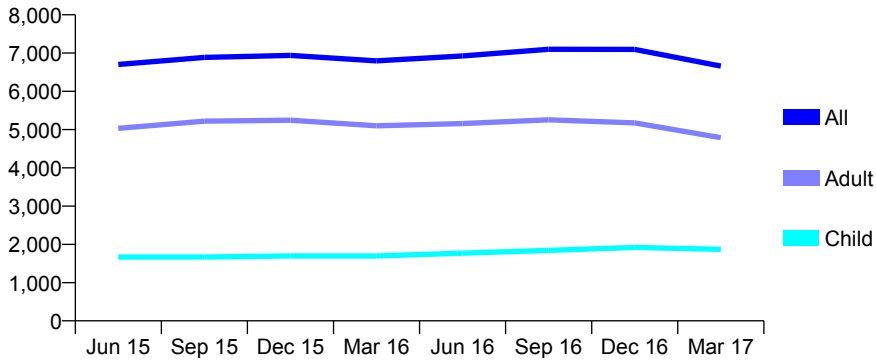
| | |
|---|---|
| Name or company name | The Dental Design Studio |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,620 |
| Carry forward general activity (UDA) | 74 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £363,776.68 |

## ACCESS*

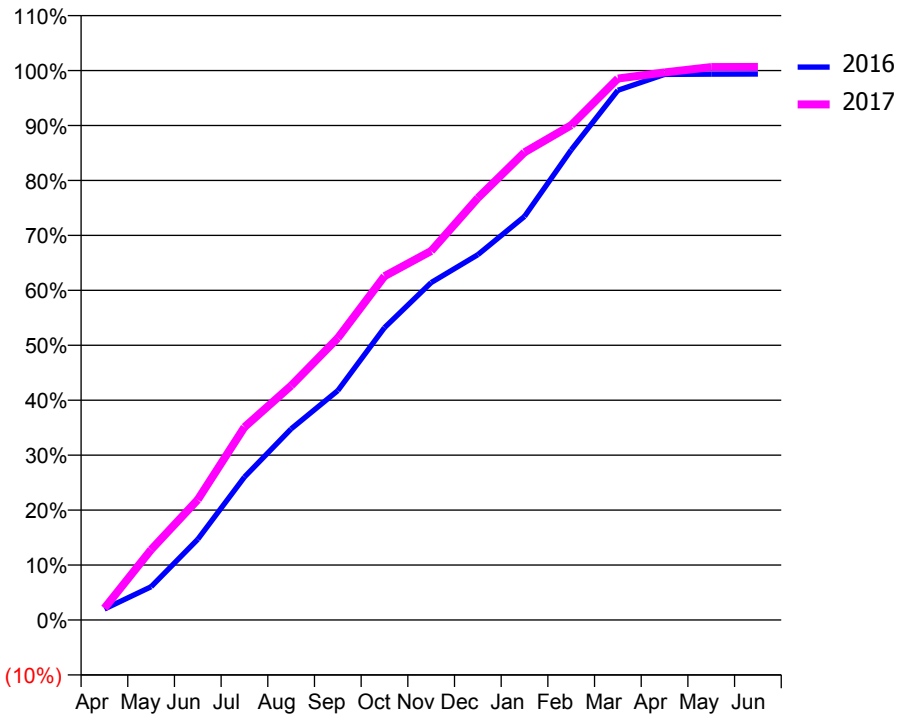
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,796 | |
| Quarter ending June 2016 | 6,925 | → |
| Quarter ending September 2016 | 7,099 | ↑ |
| Quarter ending December 2016 | 7,094 | → |
| Quarter ending March 2017 | 6,658 | ↓ |
| **Variance since March 2016** | (2.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 232 | 250 |
| May | 703 | 1,488 |
| June | 1,706 | 2,544 |
| July | 3,025 | 4,078 |
| August | 4,042 | 4,957 |
| September | 4,852 | 5,962 |
| October | 6,183 | 7,271 |
| November | 7,136 | 7,804 |
| December | 7,724 | 8,924 |
| January | 8,534 | 9,892 |
| February | 9,941 | 10,462 |
| March | 11,203 | 11,451 |
| April | 11,536 | 11,581 |
| May | 11,542 | 11,693 |
| June | 11,546 | 11,696 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 105 | 2,649 | 4.0% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 263 | 3,831 | 6.9% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,519 | 2,649 | 57.3% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 902 | 3,831 | 23.5% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 187 | 6,400 | 2.9% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 38 | 6,400 | 0.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 15 | 6,400 | 0.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 167037/0001 - Year end March 2017

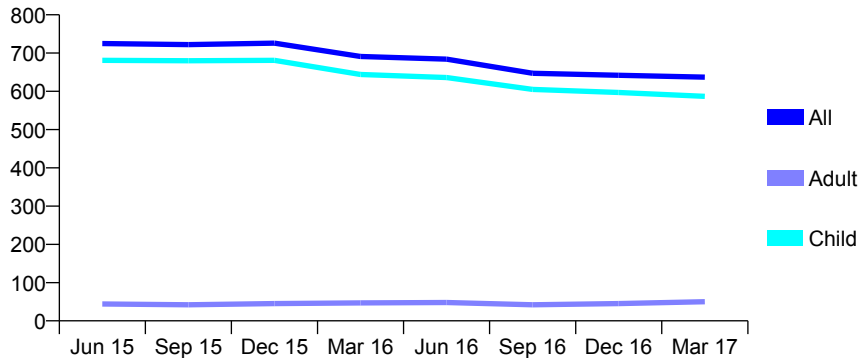
| | |
|---|---|
| Name or company name | Scartho Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 21/03/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,100 |
| Carry forward general activity (UDA) | -22 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £27,663.86 |

## ACCESS*

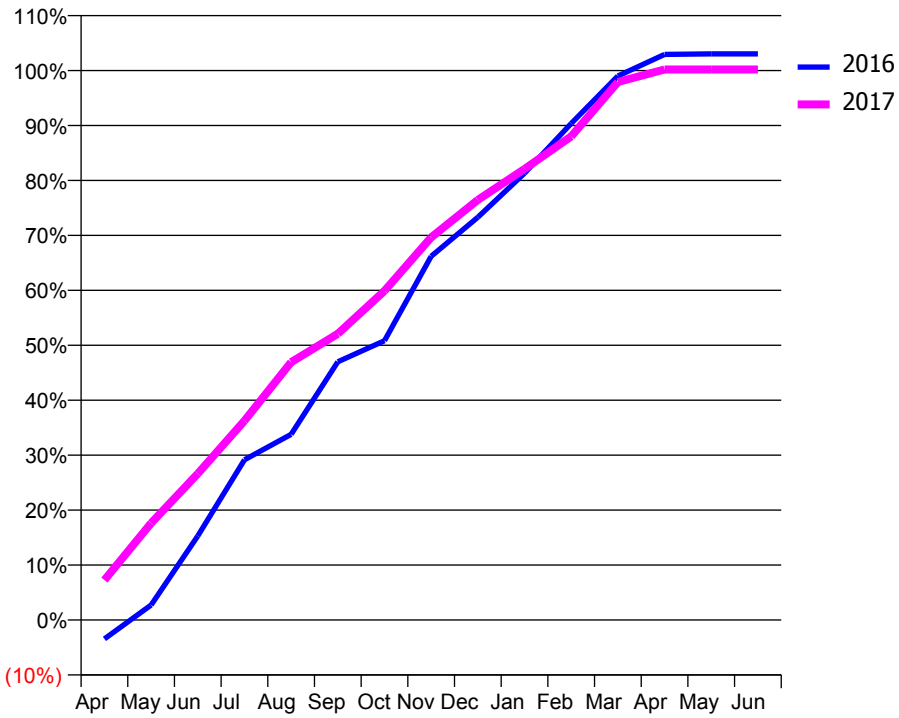
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 691 | |
| Quarter ending June 2016 | 684 | ↓ |
| Quarter ending September 2016 | 647 | ↓ |
| Quarter ending December 2016 | 642 | → |
| Quarter ending March 2017 | 637 | → |
| **Variance since March 2016** | (7.8%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -38 | 80 |
| May | 30 | 194 |
| June | 168 | 293 |
| July | 321 | 399 |
| August | 372 | 516 |
| September | 517 | 573 |
| October | 559 | 659 |
| November | 728 | 766 |
| December | 806 | 841 |
| January | 894 | 903 |
| February | 994 | 968 |
| March | 1,089 | 1,077 |
| April | 1,132 | 1,102 |
| May | 1,133 | 1,102 |
| June | 1,133 | 1,102 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 35 | 850 | 4.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | *N/A* | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 550 | 850 | 64.7% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | *N/A* | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 0 | 826 | 0.0% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 826 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 826 | 0.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 167150/0001 - Year end March 2017

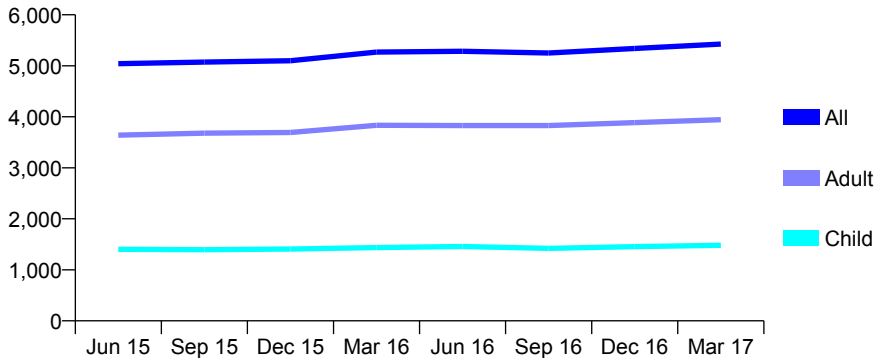
| | |
|---|---|
| Name or company name | Harris Family Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 09/08/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 17,600 |
| Carry forward general activity (UDA) | 173 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £506,845.21 |

## ACCESS*

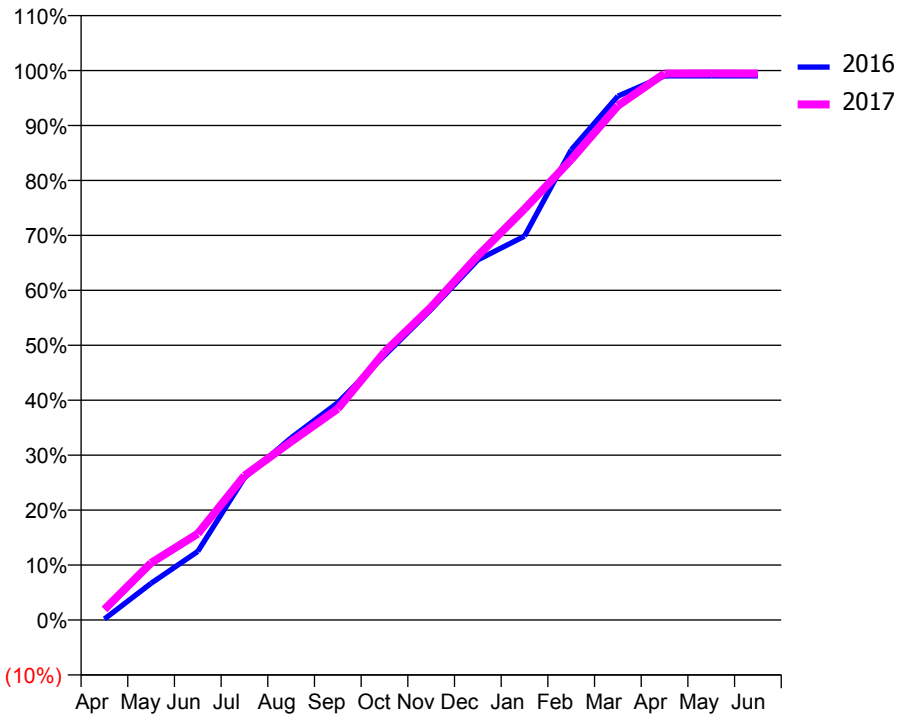
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,269 | |
| Quarter ending June 2016 | 5,286 | → |
| Quarter ending September 2016 | 5,251 | → |
| Quarter ending December 2016 | 5,340 | → |
| Quarter ending March 2017 | 5,426 | → |
| **Variance since March 2016** | 3.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 34 | 340 |
| May | 1,175 | 1,828 |
| June | 2,196 | 2,764 |
| July | 4,561 | 4,623 |
| August | 5,835 | 5,713 |
| September | 6,960 | 6,767 |
| October | 8,473 | 8,585 |
| November | 9,950 | 10,028 |
| December | 11,535 | 11,665 |
| January | 12,295 | 13,165 |
| February | 15,059 | 14,747 |
| March | 16,777 | 16,473 |
| April | 17,428 | 17,505 |
| May | 17,427 | 17,508 |
| June | 17,427 | 17,505 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 103 | 2,382 | 4.3% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 736 | 6,048 | 12.2% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,709 | 2,382 | 71.7% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,884 | 6,048 | 64.2% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 357 | 8,603 | 4.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 92 | 8,603 | 1.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 73 | 8,603 | 0.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 14 | *92.9%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 14 | *92.9%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 167347/0001 - Year end March 2017

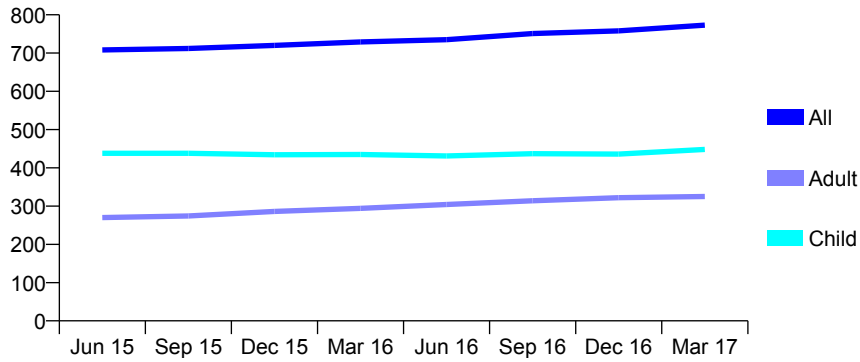
| | |
|---|---|
| Name or company name | Clifton Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,700 |
| Carry forward general activity (UDA) | 84 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £79,289.66 |

## ACCESS*

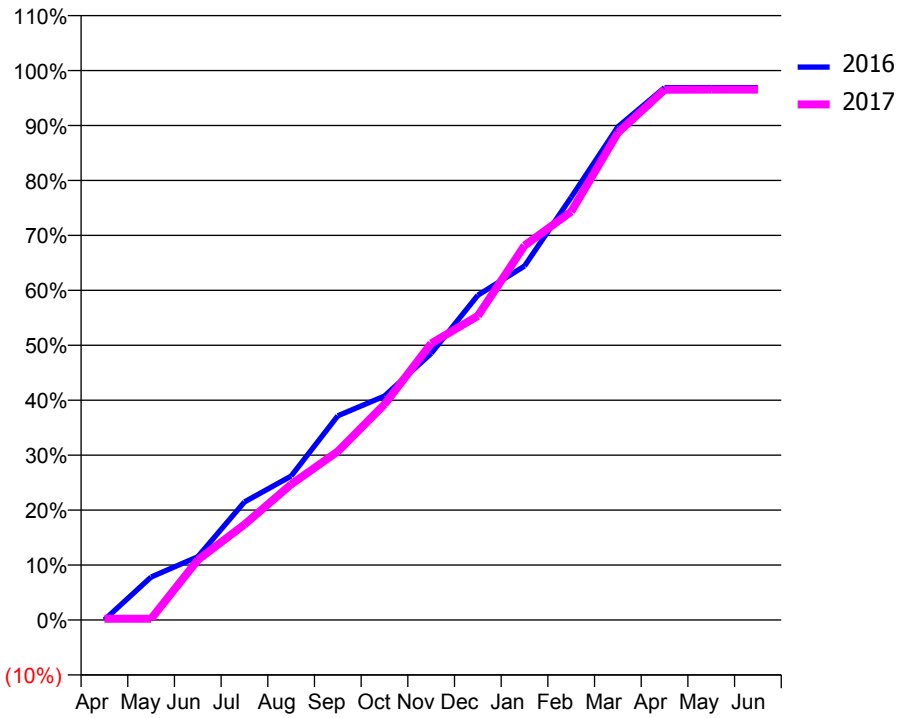
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 729 | |
| Quarter ending June 2016 | 735 | → |
| Quarter ending September 2016 | 751 | ↑ |
| Quarter ending December 2016 | 758 | → |
| Quarter ending March 2017 | 773 | → |
| **Variance since March 2016** | 6.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1 | 6 |
| May | 211 | 6 |
| June | 311 | 295 |
| July | 580 | 469 |
| August | 707 | 666 |
| September | 1,004 | 828 |
| October | 1,101 | 1,060 |
| November | 1,310 | 1,359 |
| December | 1,596 | 1,494 |
| January | 1,739 | 1,840 |
| February | 2,078 | 2,006 |
| March | 2,423 | 2,394 |
| April | 2,616 | 2,605 |
| May | 2,616 | 2,606 |
| June | 2,616 | 2,606 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 56 | 759 | 7.4% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 65 | 404 | 16.1% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 566 | 759 | 74.6% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 242 | 404 | 59.9% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 7 | 1,184 | 0.6% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,184 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 1,184 | 0.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 169781/0001 - Year end March 2017

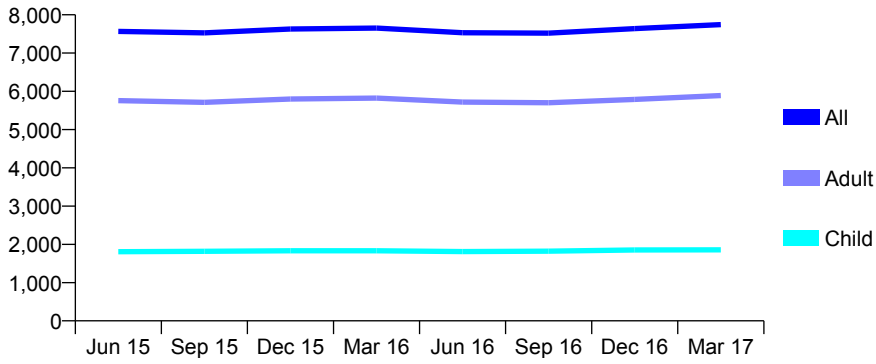
| | |
|---|---|
| Name or company name | Scunthorpe Health Club Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,030 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £556,577.59 |

## ACCESS*

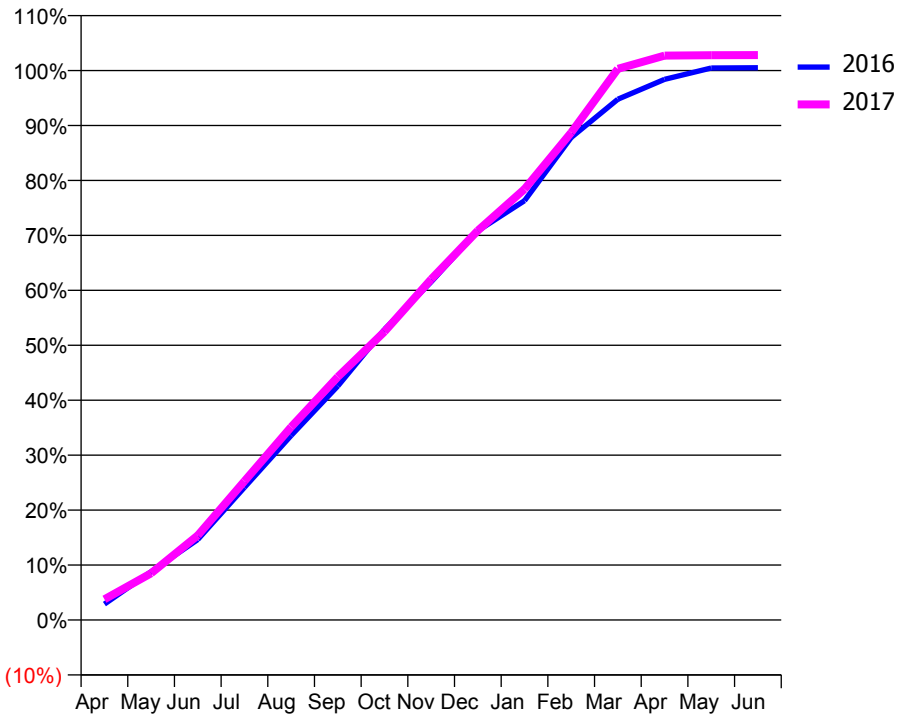
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,654 | |
| Quarter ending June 2016 | 7,531 | ↓ |
| Quarter ending September 2016 | 7,521 | → |
| Quarter ending December 2016 | 7,640 | → |
| Quarter ending March 2017 | 7,744 | → |
| **Variance since March 2016** | 1.2% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 521 | 679 |
| May | 1,586 | 1,532 |
| June | 2,638 | 2,778 |
| July | 4,353 | 4,559 |
| August | 6,055 | 6,332 |
| September | 7,677 | 7,978 |
| October | 9,536 | 9,463 |
| November | 11,094 | 11,181 |
| December | 12,771 | 12,780 |
| January | 13,757 | 14,138 |
| February | 15,834 | 15,995 |
| March | 17,087 | 18,086 |
| April | 17,739 | 18,517 |
| May | 18,113 | 18,530 |
| June | 18,123 | 18,534 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 126 | 2,438 | 5.2% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 948 | 6,823 | 13.9% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,074 | 2,438 | 44.1% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,801 | 6,823 | 26.4% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,372 | 8,988 | 15.3% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 8,988 | 0.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 27 | 8,988 | 0.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 17 | 17 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 17 | *76.5%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

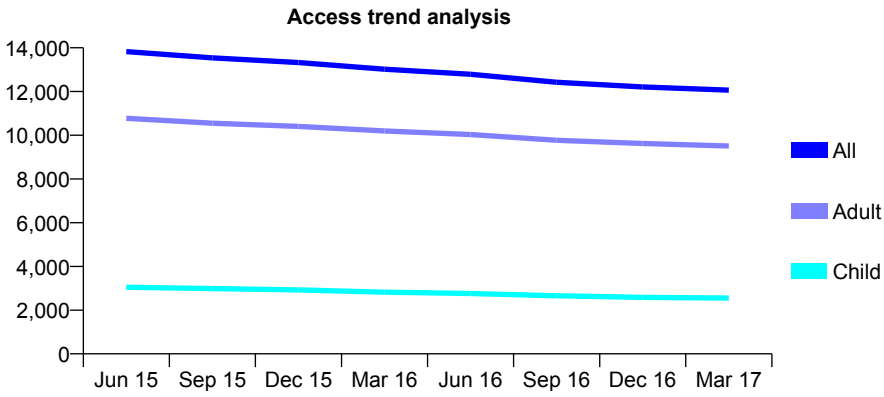
# Q50 - Vital Signs At a Glance Contract Report for 170550/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | V I Dental Centre |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

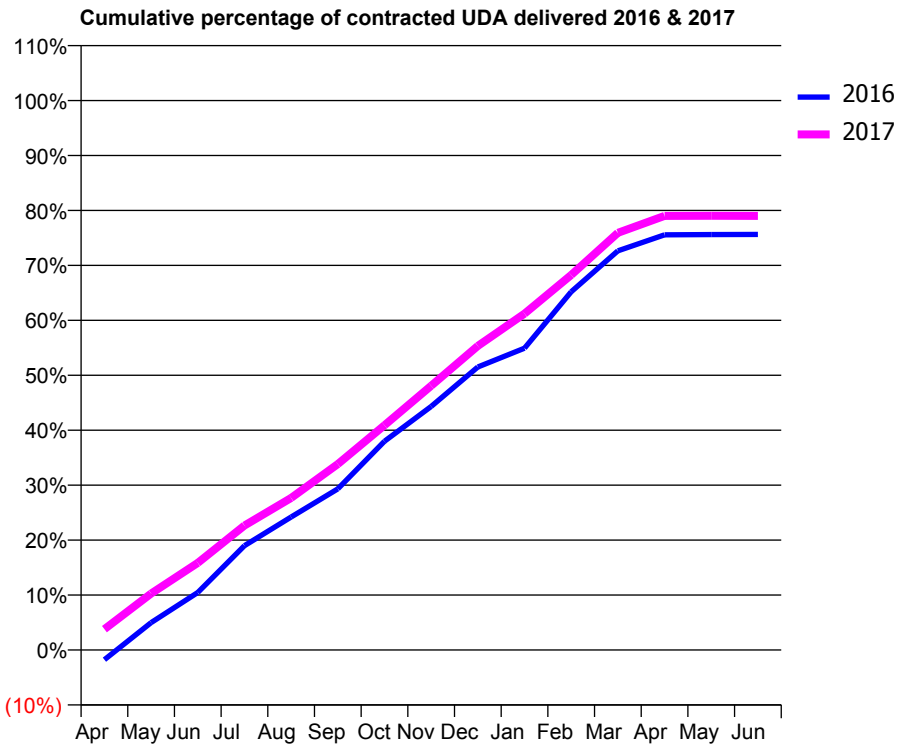
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 42,874 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,274,230.47 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 13,020 | |
| Quarter ending June 2016 | 12,790 | ↓ |
| Quarter ending September 2016 | 12,426 | ↓ |
| Quarter ending December 2016 | 12,209 | ↓ |
| Quarter ending March 2017 | 12,062 | ↓ |
| **Variance since March 2016** | (7.4%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -760 | 1,626 |
| May | 2,136 | 4,401 |
| June | 4,489 | 6,795 |
| July | 8,138 | 9,717 |
| August | 10,380 | 11,863 |
| September | 12,576 | 14,505 |
| October | 16,292 | 17,540 |
| November | 19,006 | 20,617 |
| December | 22,078 | 23,724 |
| January | 23,552 | 26,241 |
| February | 27,953 | 29,263 |
| March | 31,144 | 32,545 |
| April | 32,399 | 33,875 |
| May | 32,410 | 33,881 |
| June | 32,421 | 33,873 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 125 | 3,477 | 3.6% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,129 | 13,281 | 8.5% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,028 | 3,477 | 58.3% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,543 | 13,281 | 56.8% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 781 | 16,810 | 4.6% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 86 | 16,810 | 0.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 171 | 16,810 | 1.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 49 | 54 | *90.7%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 49 | 54 | *90.7%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

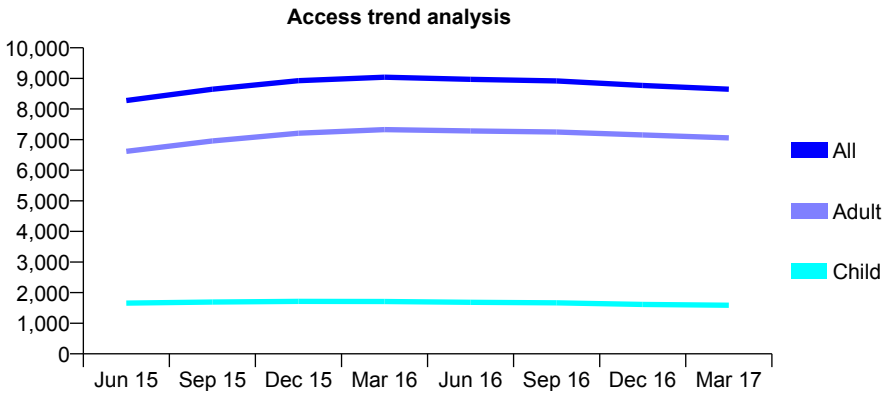
# Q50 - Vital Signs At a Glance Contract Report for 170690/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Church House Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 18/03/2014 |
| Contract end date | |

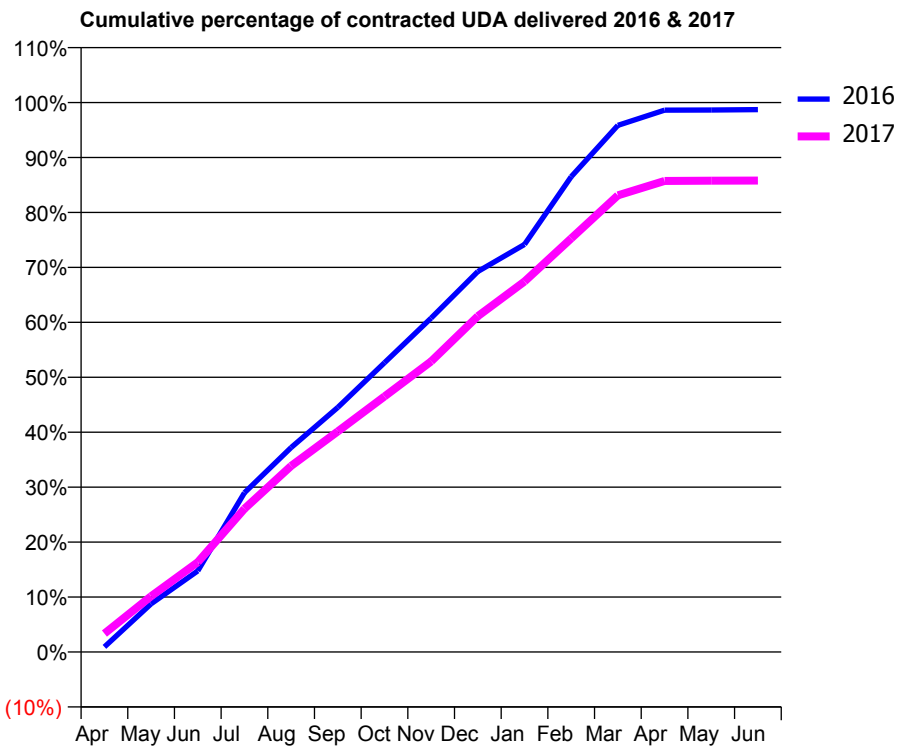
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 26,382 |
| Carry forward general activity (UDA) | 338 |
| 16/17 Contracted orthodontic activity (UOA) | 900 |
| Carry forward orthodontic activity (UOA) | -18 |
| Baseline contract value | £884,446.55 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 9,039 | |
| Quarter ending June 2016 | 8,968 | → |
| Quarter ending September 2016 | 8,917 | → |
| Quarter ending December 2016 | 8,767 | ↓ |
| Quarter ending March 2017 | 8,647 | ↓ |
| **Variance since March 2016** | (4.3%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 244 | 884 |
| May | 2,313 | 2,676 |
| June | 3,898 | 4,310 |
| July | 7,650 | 6,878 |
| August | 9,816 | 8,931 |
| September | 11,746 | 10,592 |
| October | 13,886 | 12,269 |
| November | 16,036 | 13,951 |
| December | 18,269 | 16,122 |
| January | 19,568 | 17,790 |
| February | 22,822 | 19,853 |
| March | 25,284 | 21,927 |
| April | 26,017 | 22,616 |
| May | 26,019 | 22,630 |
| June | 26,044 | 22,637 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 208 | 2,434 | 8.5% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,057 | 8,684 | 12.2% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,408 | 2,434 | 57.8% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,200 | 8,684 | 36.8% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 792 | 11,037 | 7.2% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 133 | 11,037 | 1.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 207 | 11,037 | 1.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 16 | 18 | *88.9%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 18 | *94.4%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 171344/0002 - Year end March 2017

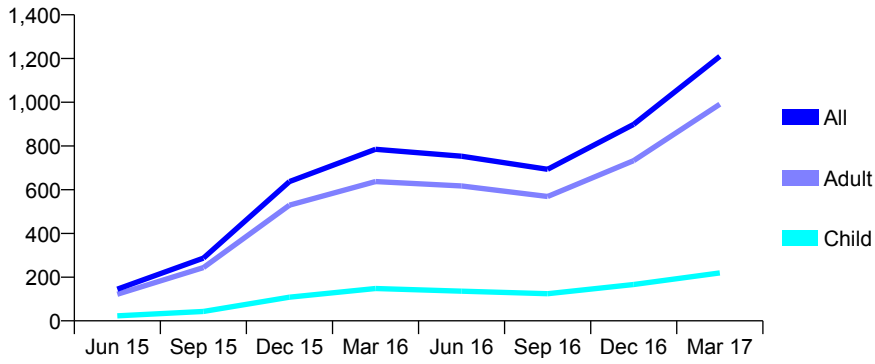
| | |
|---|---|
| Name or company name | Ishak Practices Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 06/05/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,500 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £182,857.44 |

## ACCESS*

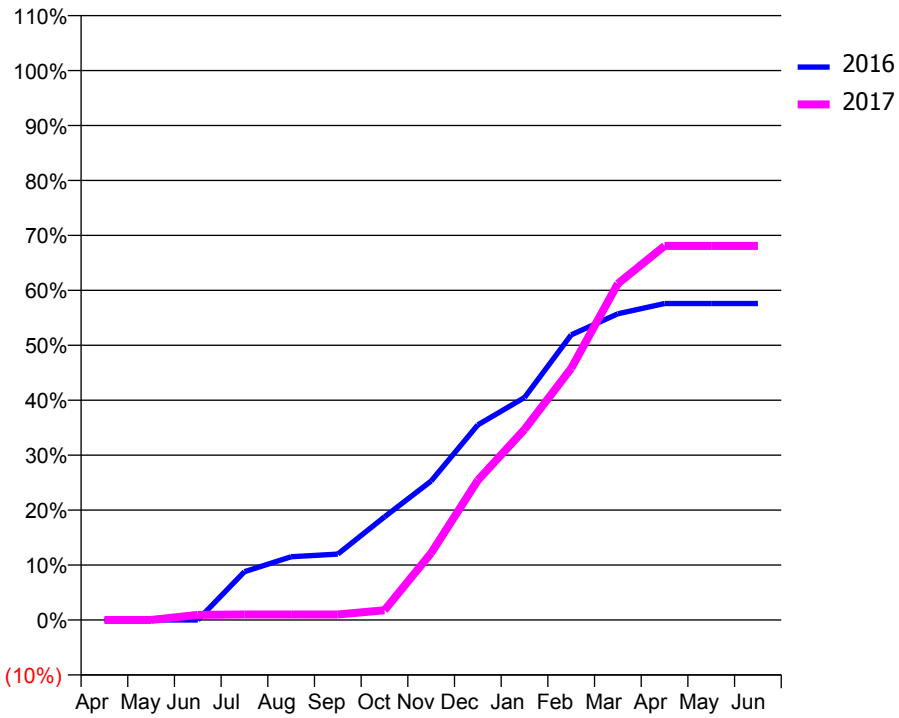
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 785 | |
| Quarter ending June 2016 | 753 | ↓ |
| Quarter ending September 2016 | 693 | ↓ |
| Quarter ending December 2016 | 899 | ↑ |
| Quarter ending March 2017 | 1,210 | ↑ |
| **Variance since March 2016** | 54.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 42 |
| July | 380 | 45 |
| August | 497 | 45 |
| September | 519 | 45 |
| October | 811 | 80 |
| November | 1,093 | 549 |
| December | 1,534 | 1,145 |
| January | 1,749 | 1,561 |
| February | 2,242 | 2,061 |
| March | 2,407 | 2,755 |
| April | 2,488 | 3,064 |
| May | 2,488 | 3,064 |
| June | 2,488 | 3,064 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 24 | 235 | 10.2% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 111 | 904 | 12.3% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 50 | 235 | 21.3% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 108 | 904 | 11.9% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 134 | 1,201 | 11.2% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 1,201 | 0.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 19 | 1,201 | 1.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 173320/0001 - Year end March 2017

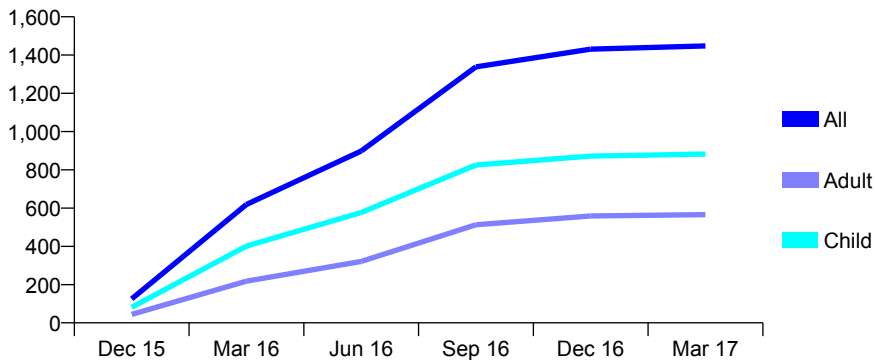
| | |
|---|---|
| Name or company name | Malpas House Family Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,000 |
| Carry forward general activity (UDA) | -36 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £98,840.76 |

## ACCESS*

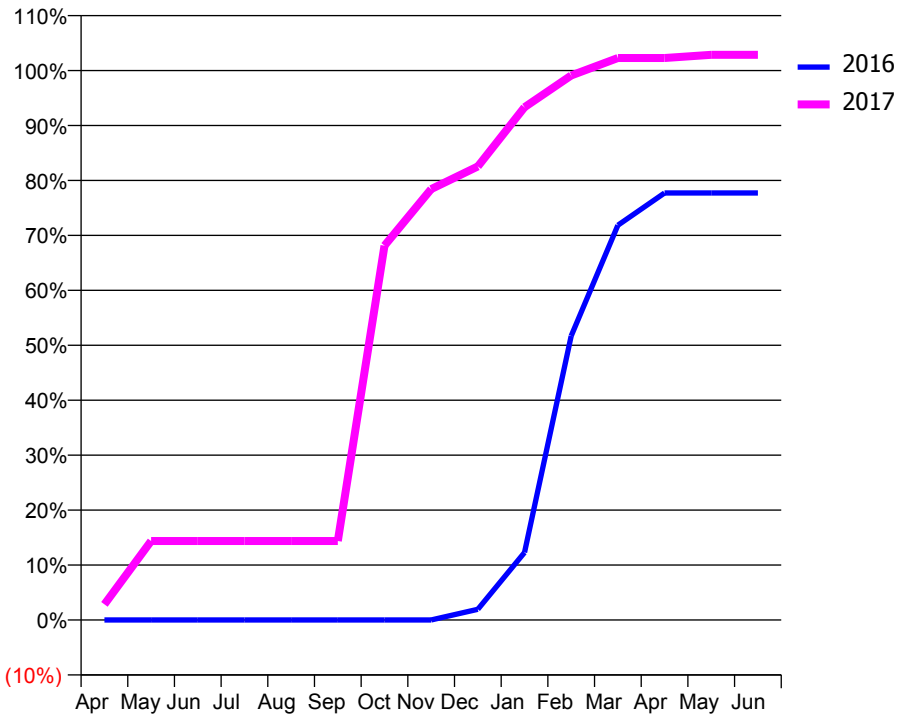
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 619 | |
| Quarter ending June 2016 | 898 | ↑ |
| Quarter ending September 2016 | 1,338 | ↑ |
| Quarter ending December 2016 | 1,431 | ↑ |
| Quarter ending March 2017 | 1,448 | → |
| **Variance since March 2016** | 133.9% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 114 |
| May | 0 | 576 |
| June | 0 | 576 |
| July | 0 | 576 |
| August | 0 | 576 |
| September | 0 | 576 |
| October | 0 | 2,726 |
| November | 0 | 3,137 |
| December | 26 | 3,301 |
| January | 164 | 3,732 |
| February | 689 | 3,964 |
| March | 958 | 4,091 |
| April | 1,036 | 4,091 |
| May | 1,036 | 4,114 |
| June | 1,036 | 4,114 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 107 | 1,535 | 7.0% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 186 | 887 | 21.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 777 | 1,535 | 50.6% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 322 | 887 | 36.3% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 135 | 2,381 | 5.7% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 7 | 2,381 | 0.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 35 | 2,381 | 1.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 173592/0002 - Year end March 2017

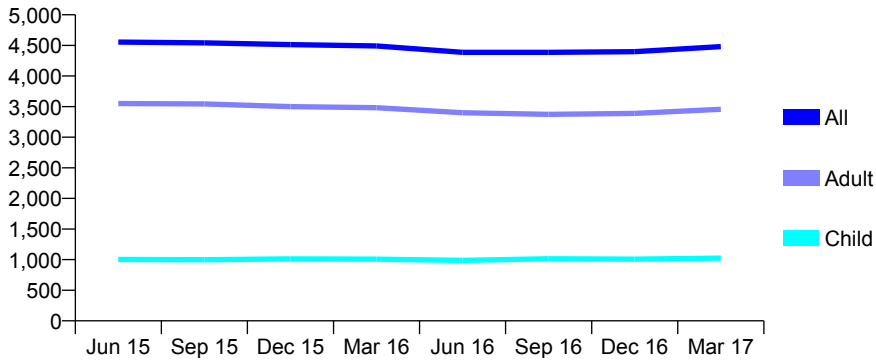
| | |
|---|---|
| Name or company name | Pearl Smile Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 30/04/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,576 |
| Carry forward general activity (UDA) | -81 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £393,723.74 |

## ACCESS*

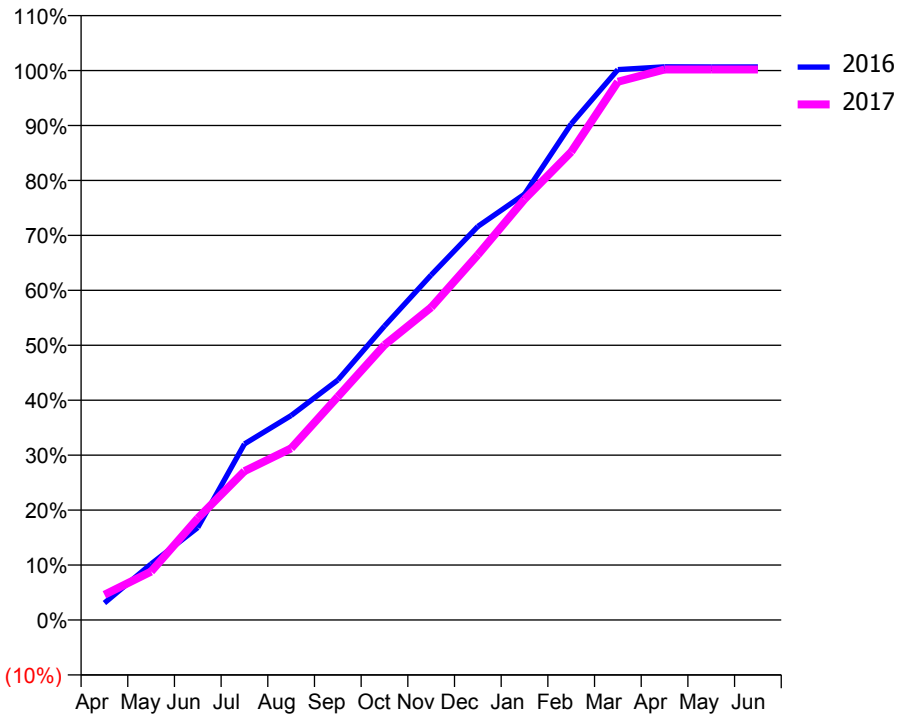
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,491 | |
| Quarter ending June 2016 | 4,387 | ↓ |
| Quarter ending September 2016 | 4,387 | → |
| Quarter ending December 2016 | 4,397 | → |
| Quarter ending March 2017 | 4,481 | → |
| **Variance since March 2016** | (0.2%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 391 | 577 |
| May | 1,285 | 1,108 |
| June | 2,115 | 2,331 |
| July | 4,030 | 3,409 |
| August | 4,679 | 3,929 |
| September | 5,490 | 5,109 |
| October | 6,729 | 6,293 |
| November | 7,895 | 7,155 |
| December | 9,007 | 8,358 |
| January | 9,747 | 9,629 |
| February | 11,354 | 10,713 |
| March | 12,596 | 12,317 |
| April | 12,659 | 12,600 |
| May | 12,656 | 12,600 |
| June | 12,657 | 12,600 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 58 | 1,488 | 3.9% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 437 | 4,632 | 9.4% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 948 | 1,488 | 63.7% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,753 | 4,632 | 59.4% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 326 | 6,194 | 5.3% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 75 | 6,194 | 1.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 24 | 6,194 | 0.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 174777/0001 - Year end March 2017

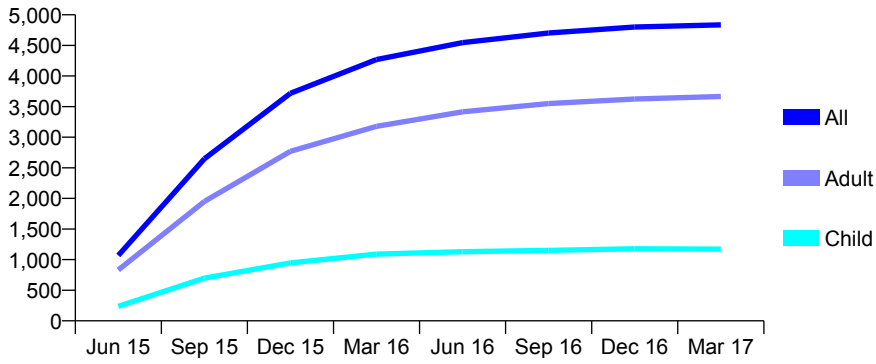
| | |
|---|---|
| Name or company name | Perfect 32 Dentistry |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 10/04/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,300 |
| Carry forward general activity (UDA) | -33 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £353,399.02 |

## ACCESS*

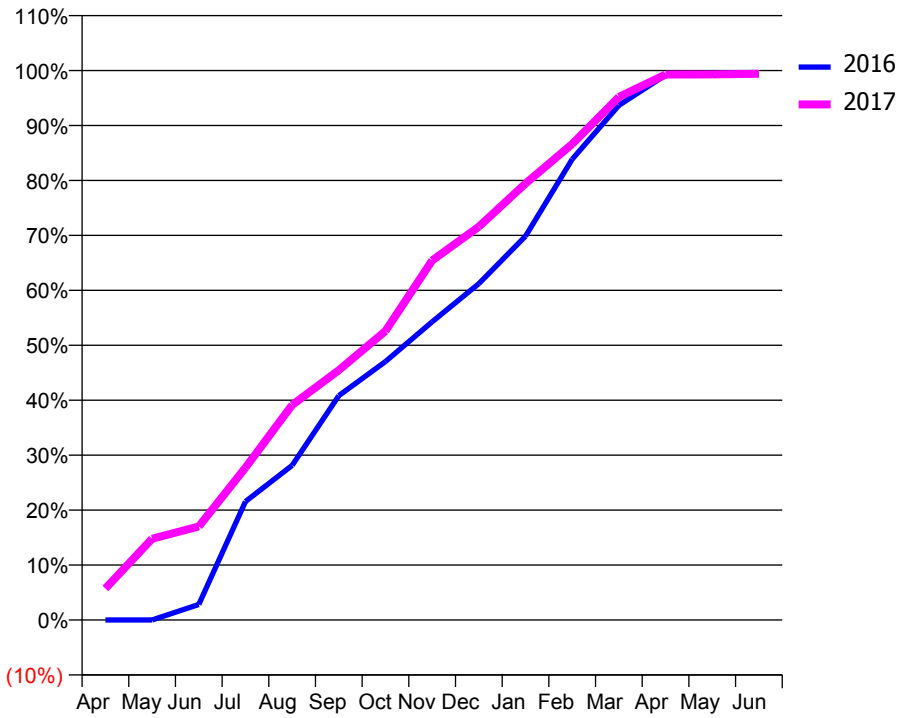
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,268 | |
| Quarter ending June 2016 | 4,545 | ↑ |
| Quarter ending September 2016 | 4,702 | ↑ |
| Quarter ending December 2016 | 4,801 | ↑ |
| Quarter ending March 2017 | 4,836 | → |
| **Variance since March 2016** | 13.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 707 |
| May | 0 | 1,818 |
| June | 338 | 2,095 |
| July | 2,585 | 3,412 |
| August | 3,375 | 4,814 |
| September | 4,897 | 5,592 |
| October | 5,643 | 6,471 |
| November | 6,510 | 8,049 |
| December | 7,342 | 8,804 |
| January | 8,377 | 9,771 |
| February | 10,057 | 10,655 |
| March | 11,233 | 11,708 |
| April | 11,894 | 12,210 |
| May | 11,906 | 12,213 |
| June | 11,906 | 12,227 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 117 | 1,721 | 6.8% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 500 | 4,842 | 10.3% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,082 | 1,721 | 62.9% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,018 | 4,842 | 62.3% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 517 | 6,410 | 8.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 97 | 6,410 | 1.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 29 | 6,410 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 7 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 175838/0001 - Year end March 2017

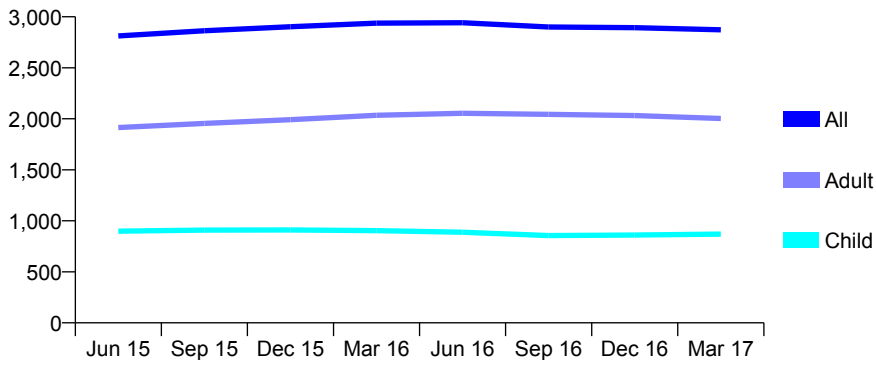
| | |
|---|---|
| Name or company name | Mr R A FROST & Mr N J RANNS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,505 |
| Carry forward general activity (UDA) | -150 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £210,067.94 |

## ACCESS*

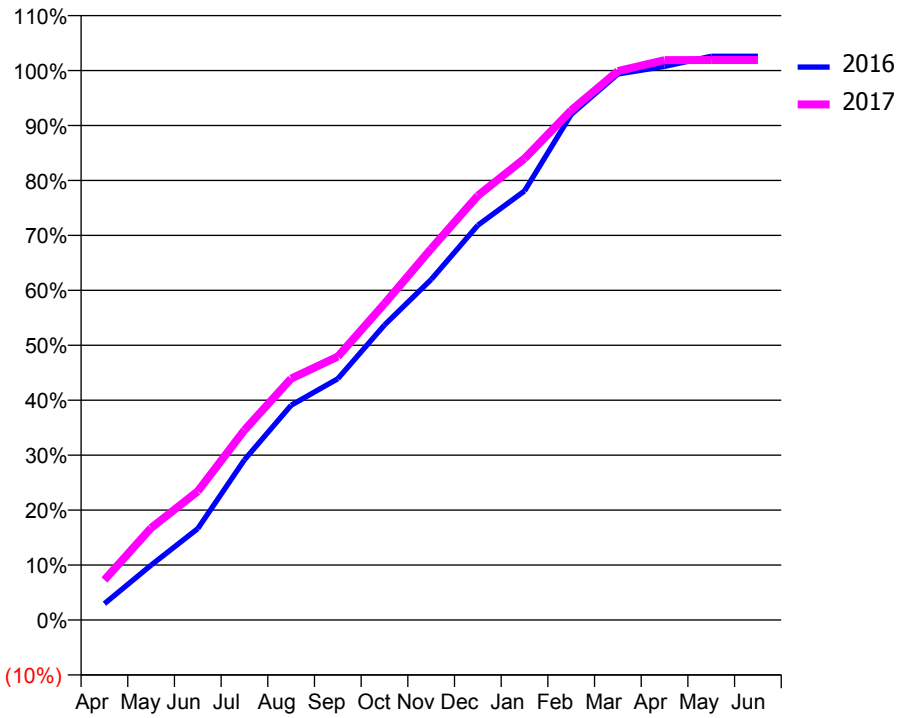
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,938 | |
| Quarter ending June 2016 | 2,942 | → |
| Quarter ending September 2016 | 2,900 | ↓ |
| Quarter ending December 2016 | 2,893 | → |
| Quarter ending March 2017 | 2,873 | → |
| **Variance since March 2016** | (2.2%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 223 | 548 |
| May | 749 | 1,258 |
| June | 1,248 | 1,758 |
| July | 2,188 | 2,595 |
| August | 2,933 | 3,298 |
| September | 3,295 | 3,598 |
| October | 4,029 | 4,321 |
| November | 4,651 | 5,072 |
| December | 5,392 | 5,797 |
| January | 5,861 | 6,302 |
| February | 6,905 | 6,961 |
| March | 7,456 | 7,498 |
| April | 7,562 | 7,646 |
| May | 7,699 | 7,648 |
| June | 7,699 | 7,649 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 68 | 1,339 | 5.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 343 | 2,811 | 12.2% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 891 | 1,339 | 66.5% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,671 | 2,811 | 59.4% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 283 | 4,093 | 6.9% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 17 | 4,093 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 28 | 4,093 | 0.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 7 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 7 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 177032/0001 - Year end March 2017

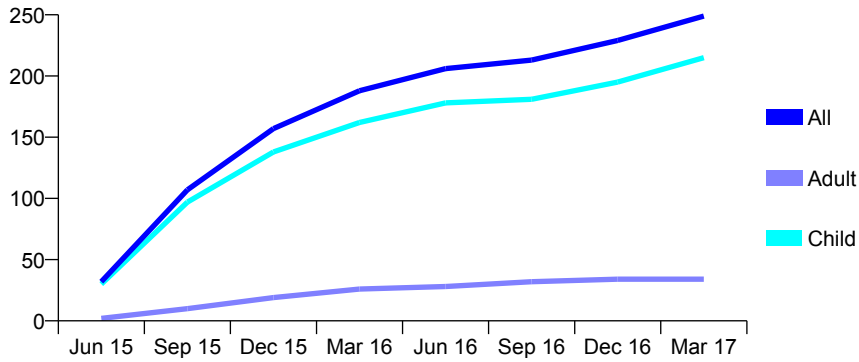
| | |
|---|---|
| Name or company name | Orchard House Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 390 |
| Carry forward general activity (UDA) | -8 |
| 16/17 Contracted orthodontic activity (UOA) | 134 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £27,476.05 |

## ACCESS*

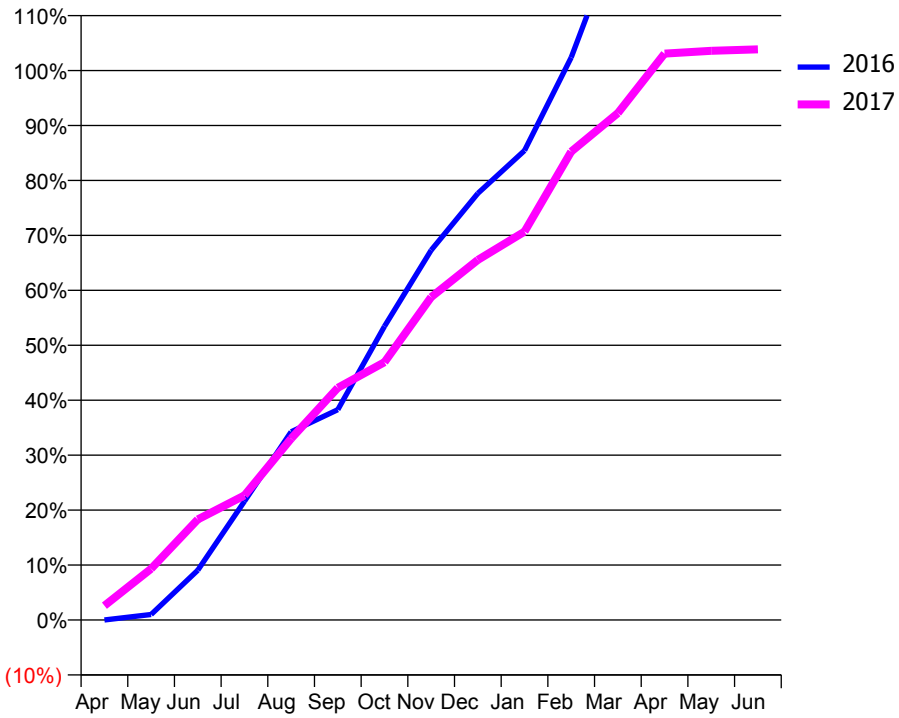
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 188 | |
| Quarter ending June 2016 | 206 | ↑ |
| Quarter ending September 2016 | 213 | ↑ |
| Quarter ending December 2016 | 229 | ↑ |
| Quarter ending March 2017 | 249 | ↑ |
| **Variance since March 2016** | 32.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 10 |
| May | 4 | 36 |
| June | 36 | 71 |
| July | 86 | 88 |
| August | 136 | 129 |
| September | 152 | 165 |
| October | 212 | 183 |
| November | 267 | 229 |
| December | 308 | 256 |
| January | 339 | 276 |
| February | 406 | 332 |
| March | 495 | 360 |
| April | 524 | 402 |
| May | 527 | 404 |
| June | 528 | 405 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 36 | 359 | 10.0% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 20 | *5.0%* | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 179 | 359 | 49.9% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 12 | 20 | *60.0%* | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 15 | 284 | 5.3% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 284 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 284 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 177717/0001 - Year end March 2017

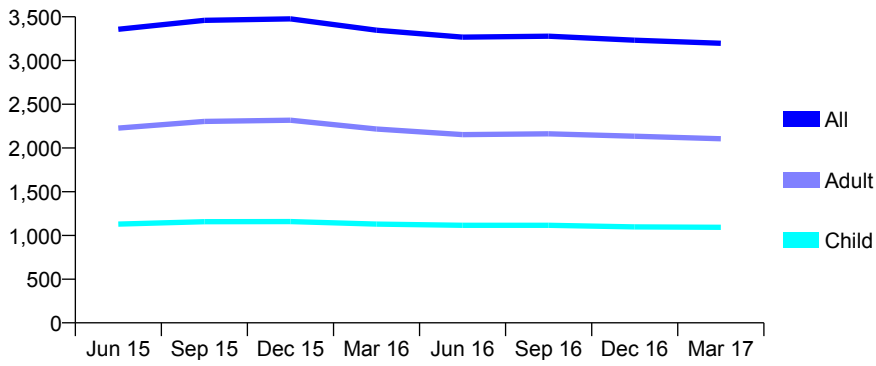
| | |
|---|---|
| Name or company name | Smile Lincs Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,473 |
| Carry forward general activity (UDA) | 193 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £231,878.73 |

## ACCESS*

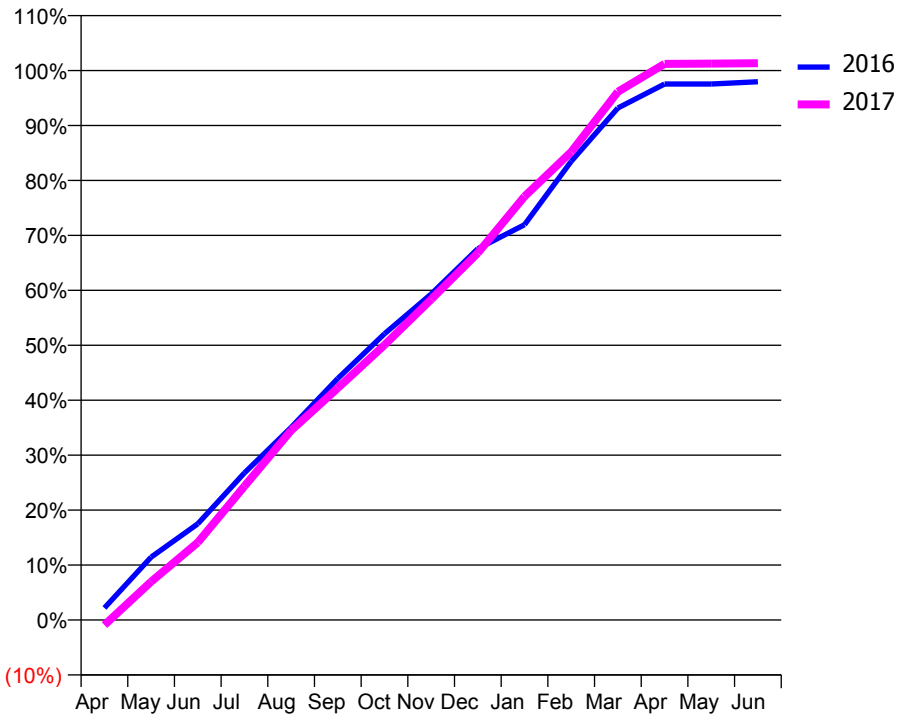
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,346 | |
| Quarter ending June 2016 | 3,267 | ↓ |
| Quarter ending September 2016 | 3,278 | → |
| Quarter ending December 2016 | 3,233 | ↓ |
| Quarter ending March 2017 | 3,198 | ↓ |
| **Variance since March 2016** | (4.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 209 | -88 |
| May | 1,083 | 661 |
| June | 1,658 | 1,337 |
| July | 2,538 | 2,307 |
| August | 3,320 | 3,268 |
| September | 4,165 | 3,998 |
| October | 4,935 | 4,740 |
| November | 5,619 | 5,527 |
| December | 6,402 | 6,328 |
| January | 6,815 | 7,302 |
| February | 7,906 | 8,071 |
| March | 8,826 | 9,107 |
| April | 9,239 | 9,588 |
| May | 9,239 | 9,592 |
| June | 9,280 | 9,598 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 189 | 1,572 | 12.0% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 429 | 2,568 | 16.7% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 843 | 1,572 | 53.6% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,099 | 2,568 | 42.8% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 379 | 4,194 | 9.0% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 33 | 4,194 | 0.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 102 | 4,194 | 2.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 177717/0002 - Year end March 2017

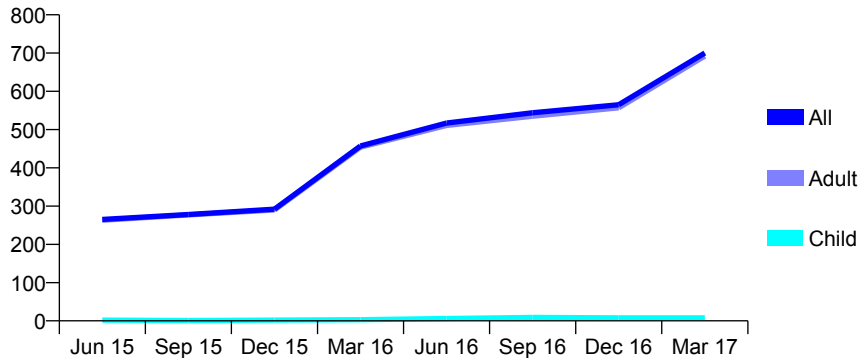
| | |
|---|---|
| Name or company name | Smile Lincs Ltd |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2011 |
| Contract end date | 31/12/2020 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,632 |
| Carry forward general activity (UDA) | -33 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £164,753.37 |

## ACCESS*

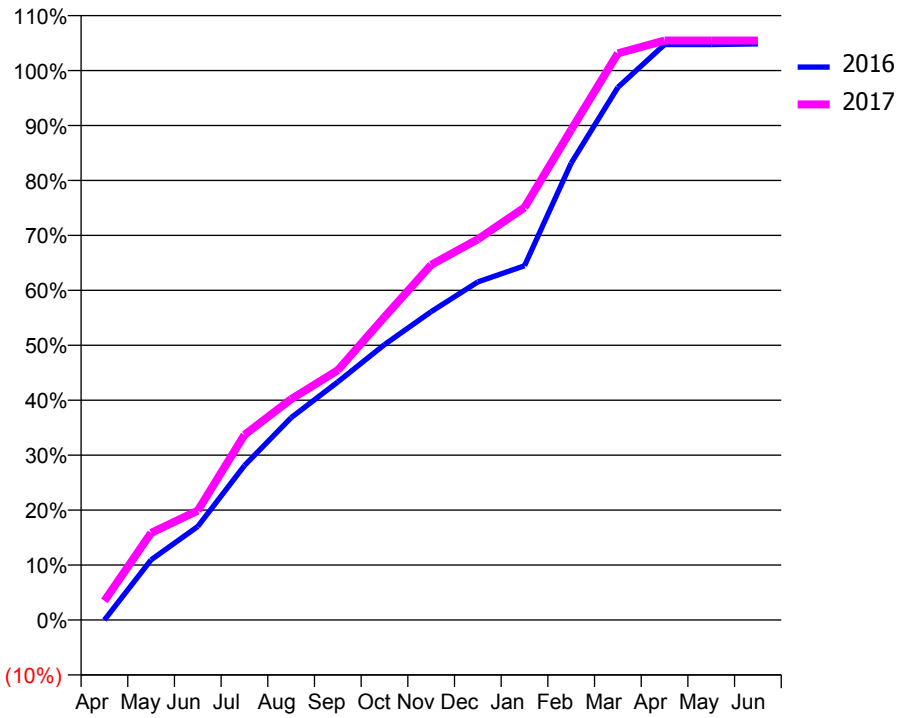
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 457 | |
| Quarter ending June 2016 | 517 | ↑ |
| Quarter ending September 2016 | 544 | ↑ |
| Quarter ending December 2016 | 565 | ↑ |
| Quarter ending March 2017 | 700 | ↑ |
| **Variance since March 2016** | 53.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 57 |
| May | 179 | 259 |
| June | 278 | 325 |
| July | 459 | 550 |
| August | 601 | 656 |
| September | 707 | 742 |
| October | 818 | 900 |
| November | 916 | 1,055 |
| December | 1,004 | 1,131 |
| January | 1,052 | 1,225 |
| February | 1,357 | 1,456 |
| March | 1,582 | 1,683 |
| April | 1,709 | 1,721 |
| May | 1,709 | 1,721 |
| June | 1,711 | 1,721 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 14 | *7.1%* | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 14 | 703 | 2.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 14 | *0.0%* | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 10 | 703 | 1.4% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 0 | 678 | 0.0% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 678 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 678 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 1 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 178691/0001 - Year end March 2017

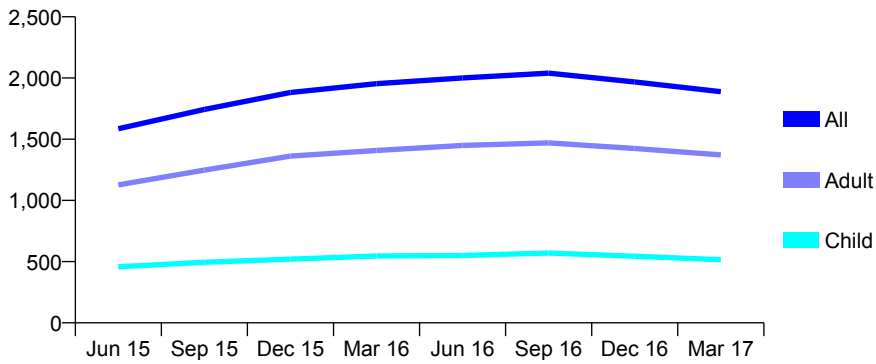
| | |
|---|---|
| Name or company name | The Regent Street Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/10/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,508 |
| Carry forward general activity (UDA) | 26 |
| 16/17 Contracted orthodontic activity (UOA) | 221 |
| Carry forward orthodontic activity (UOA) | -8 |
| Baseline contract value | £160,946.79 |

## ACCESS*

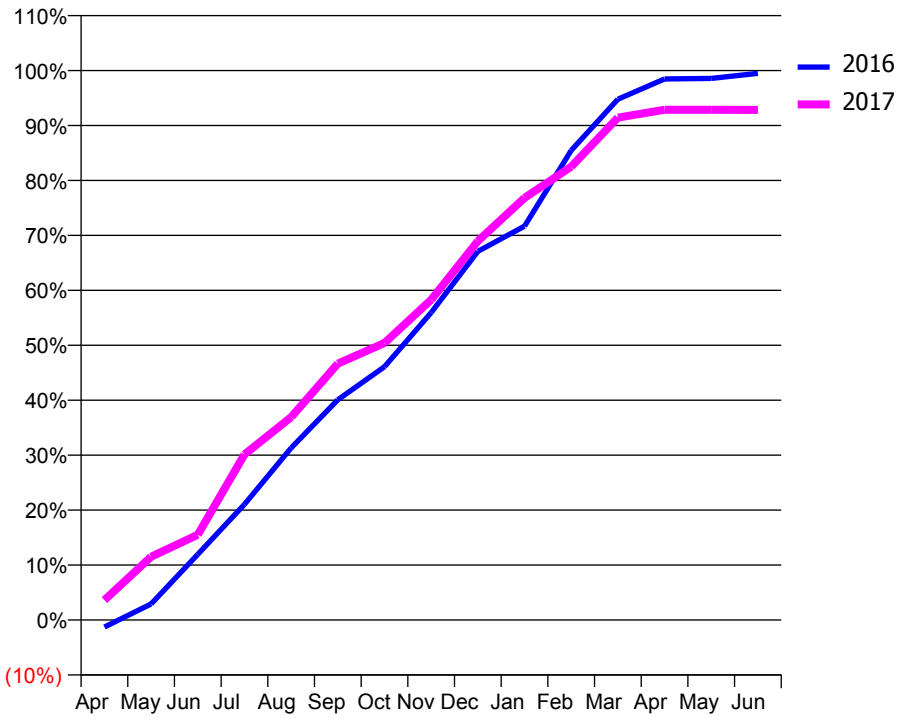
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,954 | |
| Quarter ending June 2016 | 2,000 | ↑ |
| Quarter ending September 2016 | 2,040 | ↑ |
| Quarter ending December 2016 | 1,968 | ↓ |
| Quarter ending March 2017 | 1,888 | ↓ |
| **Variance since March 2016** | (3.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -64 | 200 |
| May | 144 | 635 |
| June | 593 | 855 |
| July | 1,044 | 1,660 |
| August | 1,553 | 2,033 |
| September | 1,987 | 2,570 |
| October | 2,285 | 2,777 |
| November | 2,774 | 3,210 |
| December | 3,326 | 3,798 |
| January | 3,553 | 4,231 |
| February | 4,237 | 4,543 |
| March | 4,699 | 5,036 |
| April | 4,881 | 5,115 |
| May | 4,887 | 5,115 |
| June | 4,932 | 5,114 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 61 | 866 | 7.0% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 478 | 2,420 | 19.8% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 639 | 866 | 73.8% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,570 | 2,420 | 64.9% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 208 | 3,147 | 6.6% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 82 | 3,147 | 2.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 3,147 | 0.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 178780/0001 - Year end March 2017

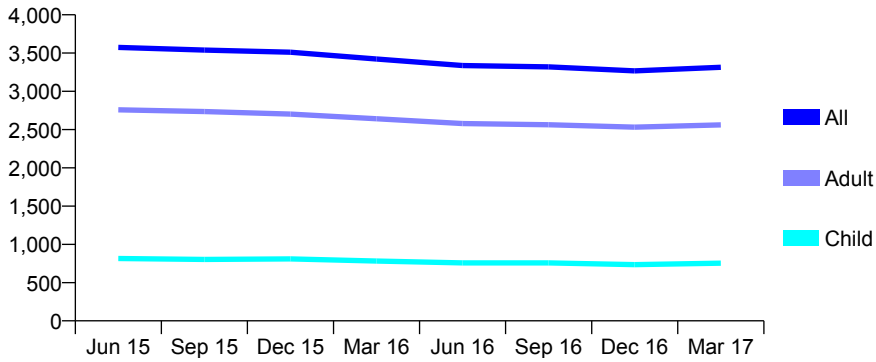
| | |
|---|---|
| Name or company name | Scarborough Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,780 |
| Carry forward general activity (UDA) | -176 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £255,432.16 |

## ACCESS*

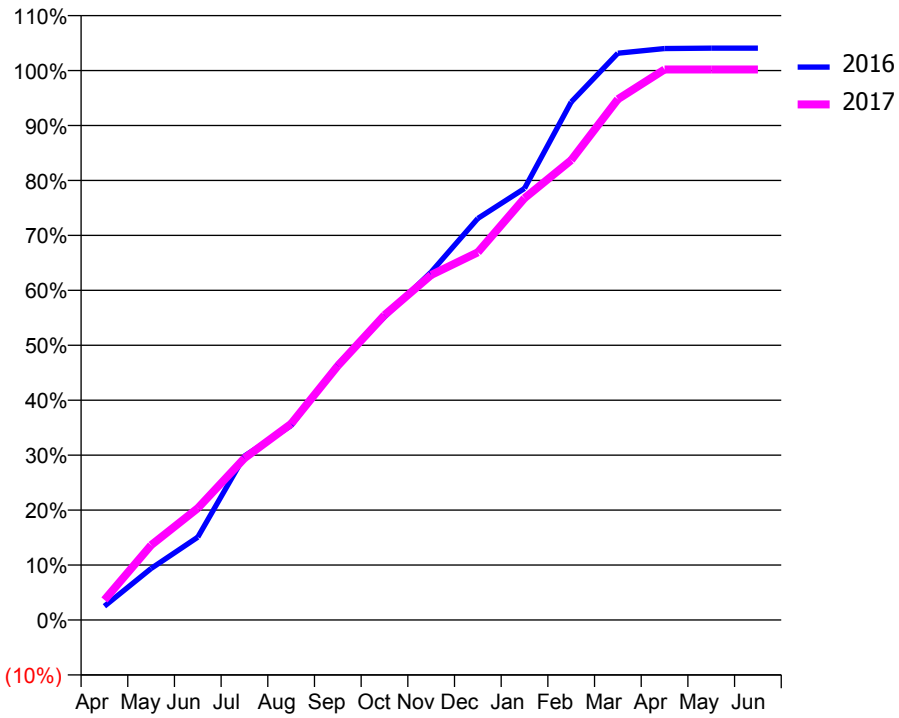
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,423 | |
| Quarter ending June 2016 | 3,336 | ↓ |
| Quarter ending September 2016 | 3,320 | → |
| Quarter ending December 2016 | 3,267 | ↓ |
| Quarter ending March 2017 | 3,315 | → |
| **Variance since March 2016** | (3.2%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 220 | 322 |
| May | 823 | 1,196 |
| June | 1,324 | 1,787 |
| July | 2,620 | 2,585 |
| August | 3,108 | 3,135 |
| September | 4,084 | 4,062 |
| October | 4,843 | 4,871 |
| November | 5,560 | 5,513 |
| December | 6,416 | 5,875 |
| January | 6,896 | 6,741 |
| February | 8,277 | 7,348 |
| March | 9,057 | 8,322 |
| April | 9,131 | 8,796 |
| May | 9,138 | 8,795 |
| June | 9,138 | 8,796 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 111 | 1,244 | 8.9% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 812 | 4,234 | 19.2% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 803 | 1,244 | 64.5% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,461 | 4,234 | 58.1% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 517 | 4,865 | 10.6% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 63 | 4,865 | 1.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 118 | 4,865 | 2.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 179582/0001 - Year end March 2017

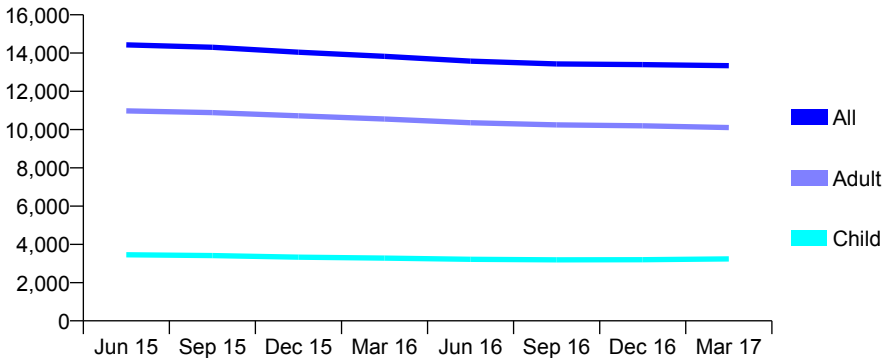
| | |
|---|---|
| Name or company name | Abbey Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 40,900 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,189,417.71 |

## ACCESS*

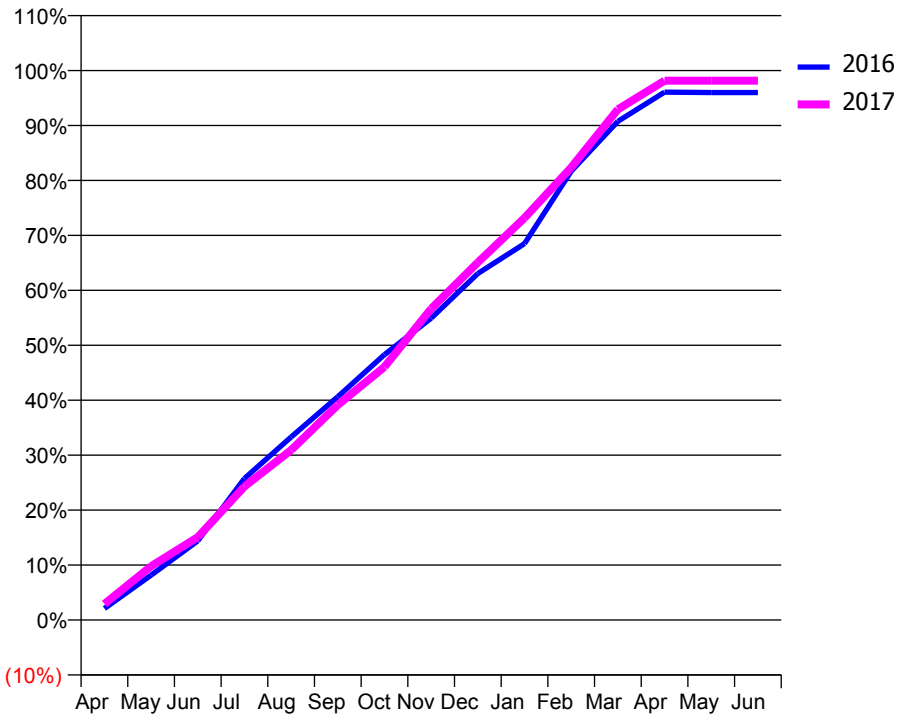
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 13,830 | |
| Quarter ending June 2016 | 13,576 | ↓ |
| Quarter ending September 2016 | 13,433 | ↓ |
| Quarter ending December 2016 | 13,396 | → |
| Quarter ending March 2017 | 13,341 | → |
| **Variance since March 2016** | (3.5%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 861 | 1,197 |
| May | 3,340 | 4,007 |
| June | 5,887 | 6,170 |
| July | 10,539 | 9,938 |
| August | 13,624 | 12,654 |
| September | 16,620 | 16,001 |
| October | 19,758 | 18,847 |
| November | 22,465 | 23,174 |
| December | 25,786 | 26,618 |
| January | 28,015 | 29,930 |
| February | 33,401 | 33,679 |
| March | 37,119 | 38,010 |
| April | 39,287 | 40,147 |
| May | 39,261 | 40,141 |
| June | 39,258 | 40,138 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 616 | 5,766 | 10.7% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3,133 | 16,790 | 18.7% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,835 | 5,766 | 66.5% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 10,041 | 16,790 | 59.8% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,650 | 22,576 | 7.3% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 263 | 22,576 | 1.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 201 | 22,576 | 0.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 26 | 28 | *92.9%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 25 | 28 | *89.3%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

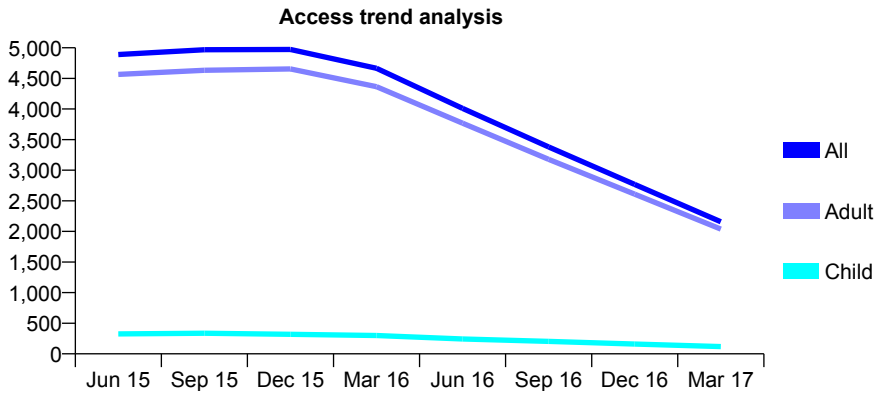
# Q50 - Vital Signs At a Glance Contract Report for 180785/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Emergency Dental Services Limited |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 02/08/2011 |
| Contract end date | |

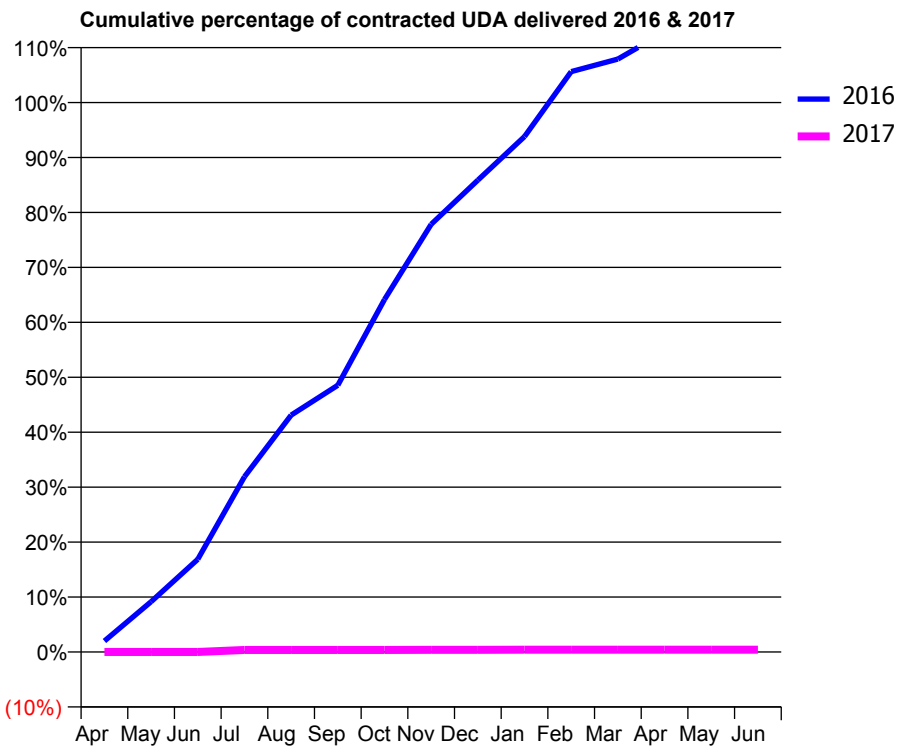
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £357,189.25 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,666 | |
| Quarter ending June 2016 | 4,010 | ↓ |
| Quarter ending September 2016 | 3,380 | ↓ |
| Quarter ending December 2016 | 2,769 | ↓ |
| Quarter ending March 2017 | 2,157 | ↓ |
| **Variance since March 2016** | (53.8%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 100 | 0 |
| May | 458 | 0 |
| June | 844 | 0 |
| July | 1,595 | 19 |
| August | 2,155 | 19 |
| September | 2,428 | 19 |
| October | 3,208 | 19 |
| November | 3,892 | 20 |
| December | 4,294 | 20 |
| January | 4,690 | 22 |
| February | 5,281 | 22 |
| March | 5,395 | 22 |
| April | 5,639 | 22 |
| May | 5,639 | 22 |
| June | 5,639 | 22 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 4 | 22 | *18.2%* | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 28 | 201 | 13.9% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 22 | *0.0%* | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 13 | 201 | 6.5% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 17 | 18 | *94.4%* | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 18 | *0.0%* | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 18 | *0.0%* | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

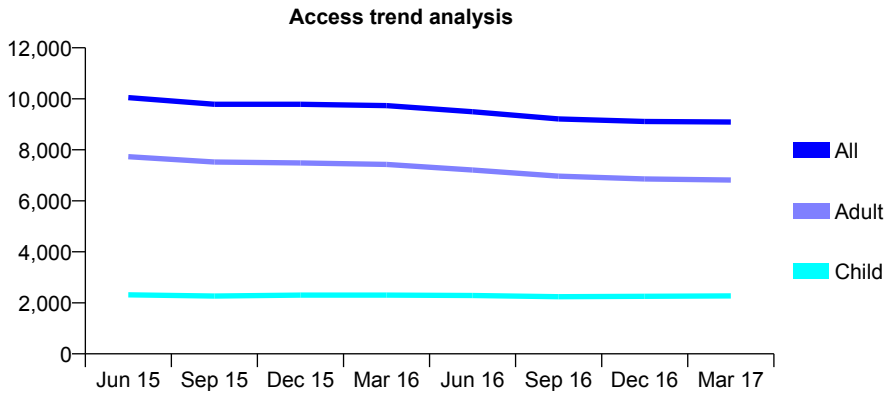
# Q50 - Vital Signs At a Glance Contract Report for 180904/0003 - Year end March 2017

| | |
|---|---|
| Name or company name | Perfect Smile Clinic (UK) ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 25/06/2012 |
| Contract end date | |

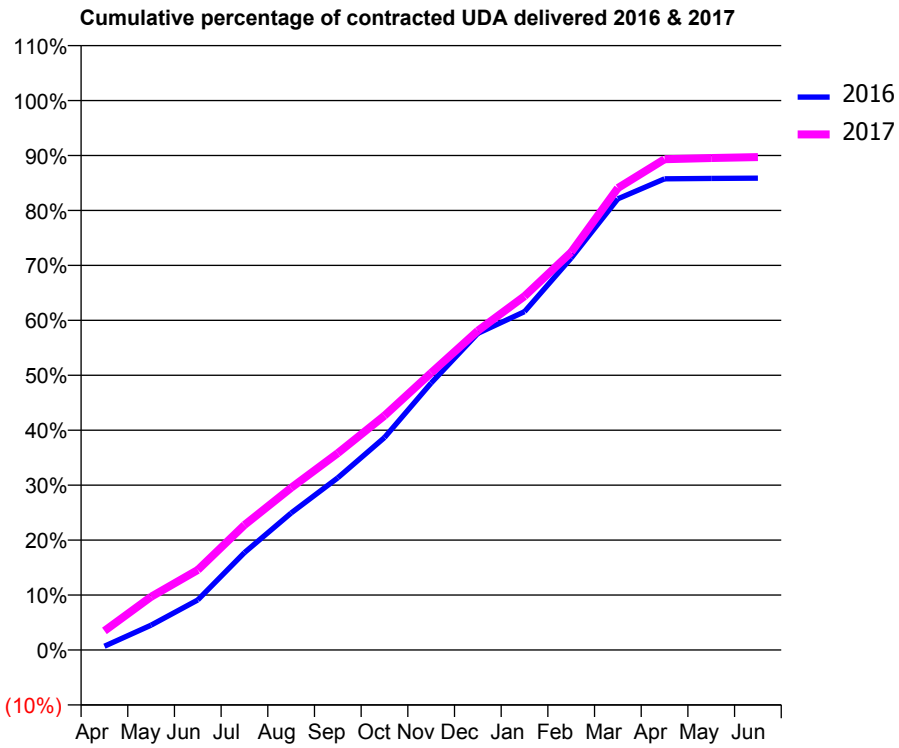
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 32,500 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £824,956.00 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 9,733 | |
| Quarter ending June 2016 | 9,492 | ↓ |
| Quarter ending September 2016 | 9,208 | ↓ |
| Quarter ending December 2016 | 9,111 | ↓ |
| Quarter ending March 2017 | 9,090 | → |
| **Variance since March 2016** | (6.6%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 223 | 1,130 |
| May | 1,469 | 3,152 |
| June | 2,963 | 4,733 |
| July | 5,765 | 7,396 |
| August | 8,107 | 9,598 |
| September | 10,187 | 11,648 |
| October | 12,568 | 13,858 |
| November | 15,789 | 16,390 |
| December | 18,726 | 18,881 |
| January | 20,013 | 20,931 |
| February | 23,185 | 23,533 |
| March | 26,686 | 27,325 |
| April | 27,869 | 29,025 |
| May | 27,889 | 29,099 |
| June | 27,911 | 29,153 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 333 | 3,869 | 8.6% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,639 | 10,815 | 15.2% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,646 | 3,869 | 68.4% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,997 | 10,815 | 64.7% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,196 | 14,421 | 8.3% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 146 | 14,421 | 1.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 123 | 14,421 | 0.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 14 | 14 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 14 | *85.7%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

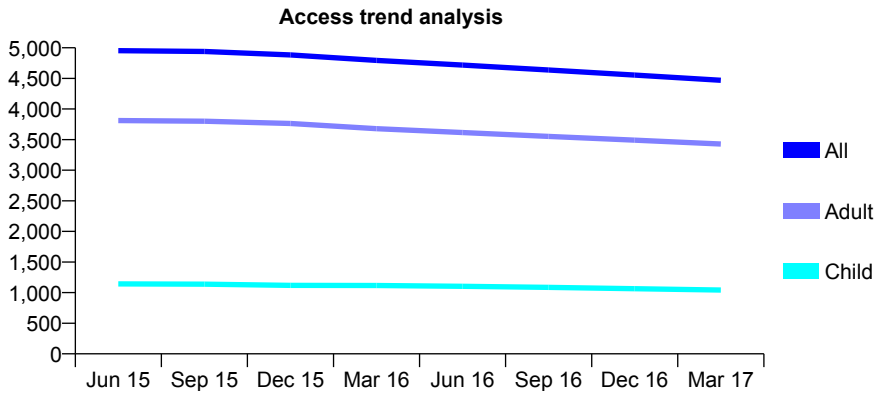
# Q50 - Vital Signs At a Glance Contract Report for 182176/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Snaith Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 11/01/2010 |
| Contract end date | |

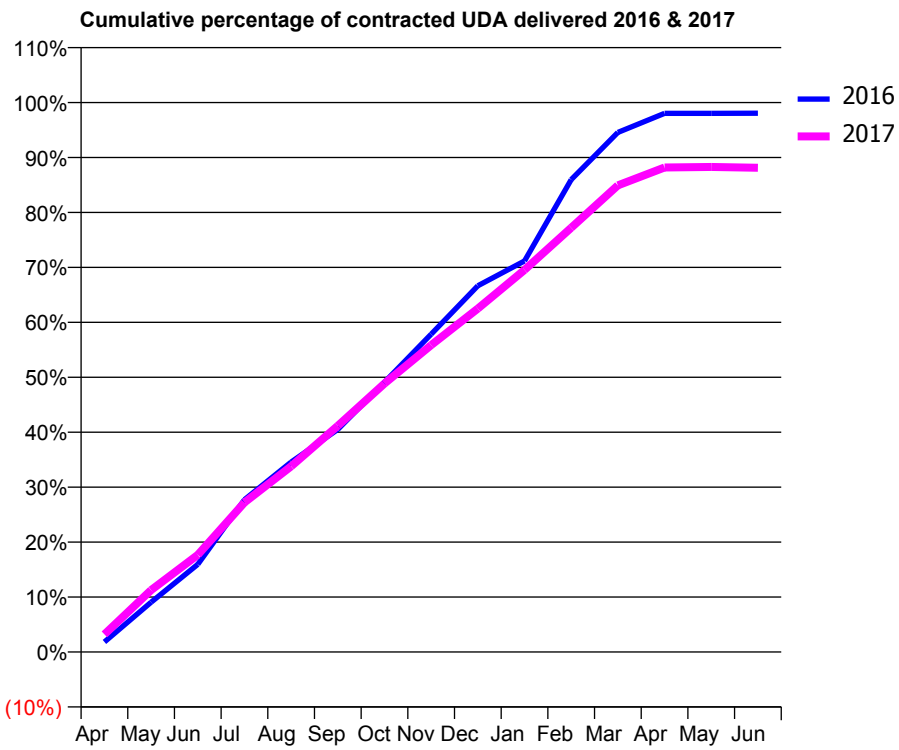
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,000 |
| Carry forward general activity (UDA) | 294 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £386,699.05 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,794 | |
| Quarter ending June 2016 | 4,718 | ↓ |
| Quarter ending September 2016 | 4,637 | ↓ |
| Quarter ending December 2016 | 4,555 | ↓ |
| Quarter ending March 2017 | 4,470 | ↓ |
| **Variance since March 2016** | (6.8%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 276 | 483 |
| May | 1,360 | 1,691 |
| June | 2,395 | 2,651 |
| July | 4,158 | 4,081 |
| August | 5,184 | 5,069 |
| September | 6,078 | 6,175 |
| October | 7,366 | 7,328 |
| November | 8,676 | 8,377 |
| December | 9,999 | 9,375 |
| January | 10,674 | 10,430 |
| February | 12,896 | 11,580 |
| March | 14,184 | 12,737 |
| April | 14,705 | 13,227 |
| May | 14,705 | 13,242 |
| June | 14,706 | 13,219 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 199 | 1,896 | 10.5% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,180 | 6,023 | 19.6% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,371 | 1,896 | 72.3% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,020 | 6,023 | 66.7% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 785 | 7,943 | 9.9% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 210 | 7,943 | 2.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 78 | 7,943 | 1.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 28 | 30 | *93.3%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 27 | 30 | *90.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

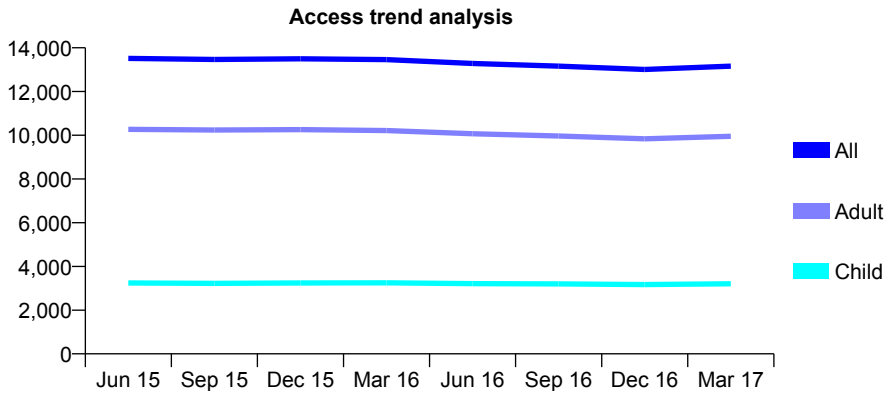
# Q50 - Vital Signs At a Glance Contract Report for 183679/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Hessle Grange Dental Care Ltd. |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2008 |
| Contract end date | |

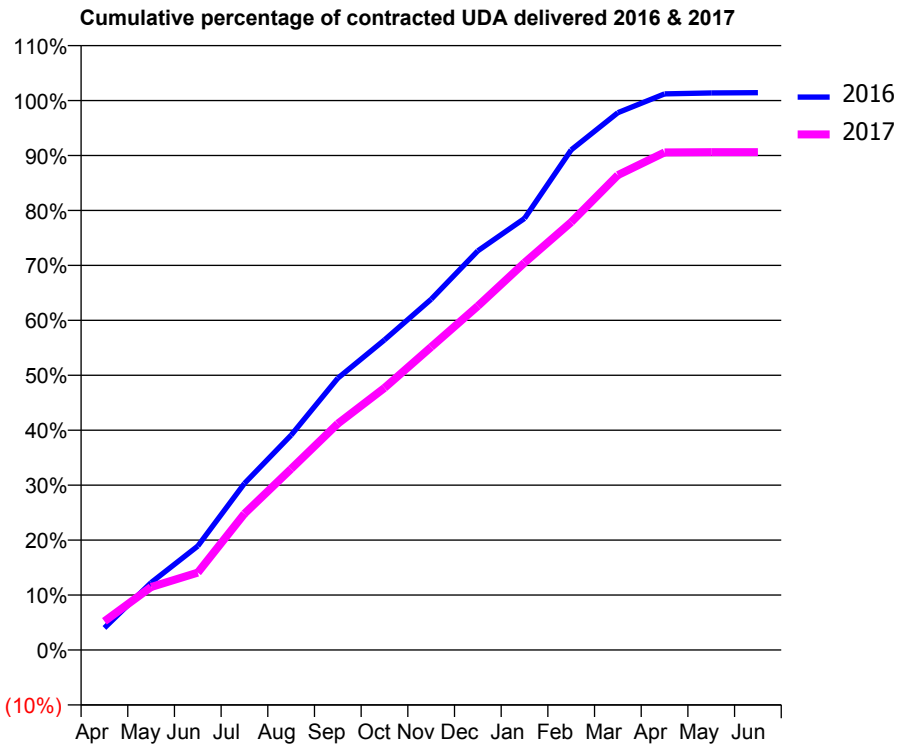
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 33,167 |
| Carry forward general activity (UDA) | -471 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £978,790.68 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 13,463 | |
| Quarter ending June 2016 | 13,283 | ↓ |
| Quarter ending September 2016 | 13,164 | → |
| Quarter ending December 2016 | 13,009 | ↓ |
| Quarter ending March 2017 | 13,160 | → |
| **Variance since March 2016** | (2.3%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 1,333 | 1,731 |
| May | 4,069 | 3,803 |
| June | 6,276 | 4,669 |
| July | 10,059 | 8,233 |
| August | 12,968 | 10,937 |
| September | 16,410 | 13,664 |
| October | 18,717 | 15,817 |
| November | 21,176 | 18,289 |
| December | 24,090 | 20,758 |
| January | 26,051 | 23,375 |
| February | 30,185 | 25,825 |
| March | 32,432 | 28,662 |
| April | 33,565 | 30,037 |
| May | 33,620 | 30,049 |
| June | 33,638 | 30,050 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 322 | 5,025 | 6.4% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,612 | 13,202 | 12.2% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,397 | 5,025 | 67.6% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,417 | 13,202 | 41.0% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,600 | 17,188 | 9.3% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 221 | 17,188 | 1.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 203 | 17,188 | 1.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 21 | 22 | *95.5%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 19 | 22 | *86.4%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 189995/0001 - Year end March 2017

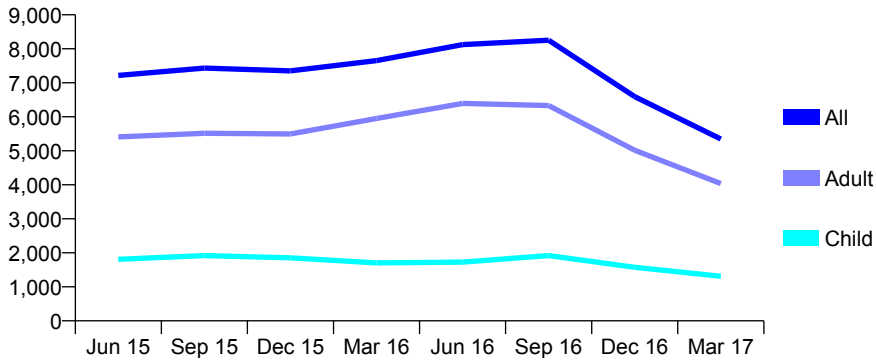
| | |
|---|---|
| Name or company name | Priory House Dental Care Ltd. |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,750 |
| Carry forward general activity (UDA) | 78 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £498,258.66 |

## ACCESS*

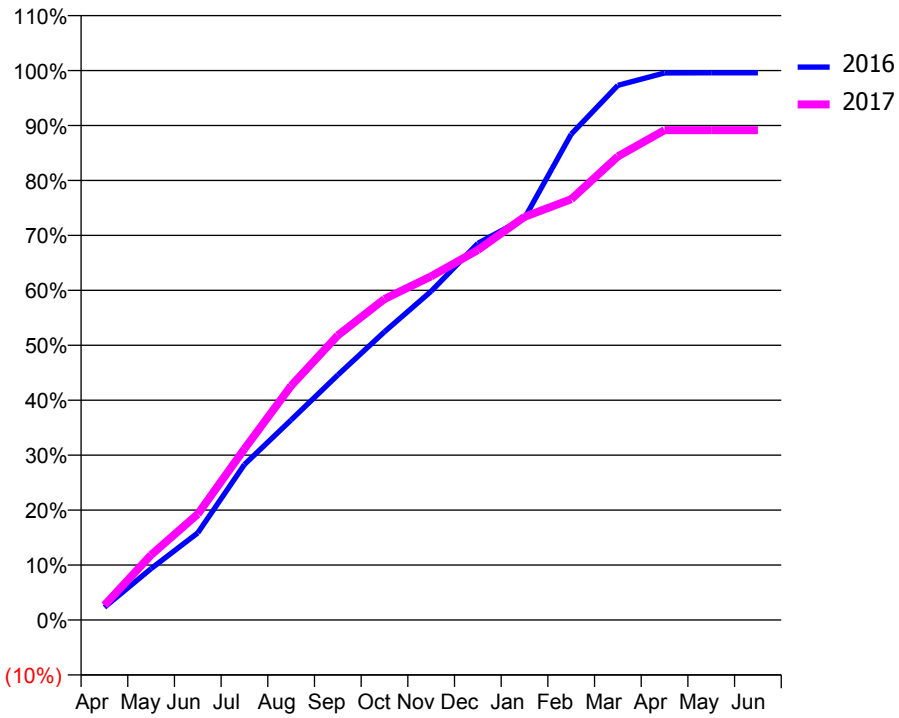
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,654 | |
| Quarter ending June 2016 | 8,122 | ↑ |
| Quarter ending September 2016 | 8,253 | → |
| Quarter ending December 2016 | 6,593 | ↓ |
| Quarter ending March 2017 | 5,349 | ↓ |
| **Variance since March 2016** | (30.1%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 434 | 505 |
| May | 1,755 | 2,224 |
| June | 2,971 | 3,617 |
| July | 5,308 | 5,839 |
| August | 6,827 | 7,990 |
| September | 8,361 | 9,711 |
| October | 9,835 | 10,956 |
| November | 11,217 | 11,728 |
| December | 12,852 | 12,625 |
| January | 13,711 | 13,758 |
| February | 16,576 | 14,358 |
| March | 18,243 | 15,820 |
| April | 18,668 | 16,715 |
| May | 18,669 | 16,715 |
| June | 18,672 | 16,714 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 88 | 2,367 | 3.7% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 594 | 7,385 | 8.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,028 | 2,367 | 43.4% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,012 | 7,385 | 40.8% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 644 | 9,084 | 7.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 86 | 9,084 | 0.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 44 | 9,084 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 21 | 21 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 21 | *85.7%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 189995/0002 - Year end March 2017

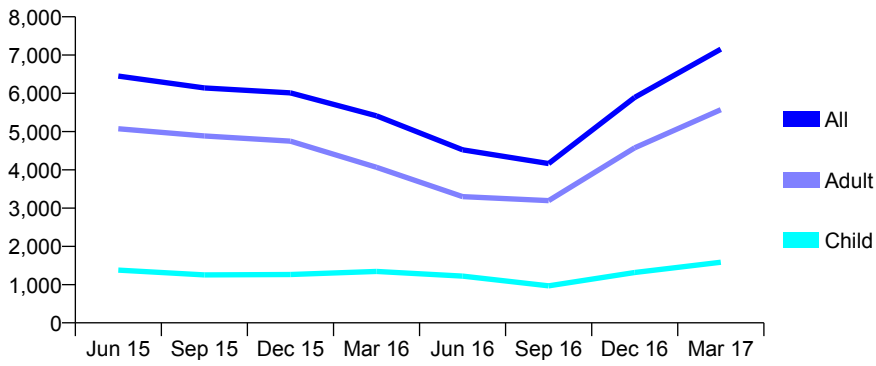
| | |
|---|---|
| Name or company name | Priory House Dental Care Ltd. |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2011 |
| Contract end date | 31/07/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £480,978.29 |

## ACCESS*

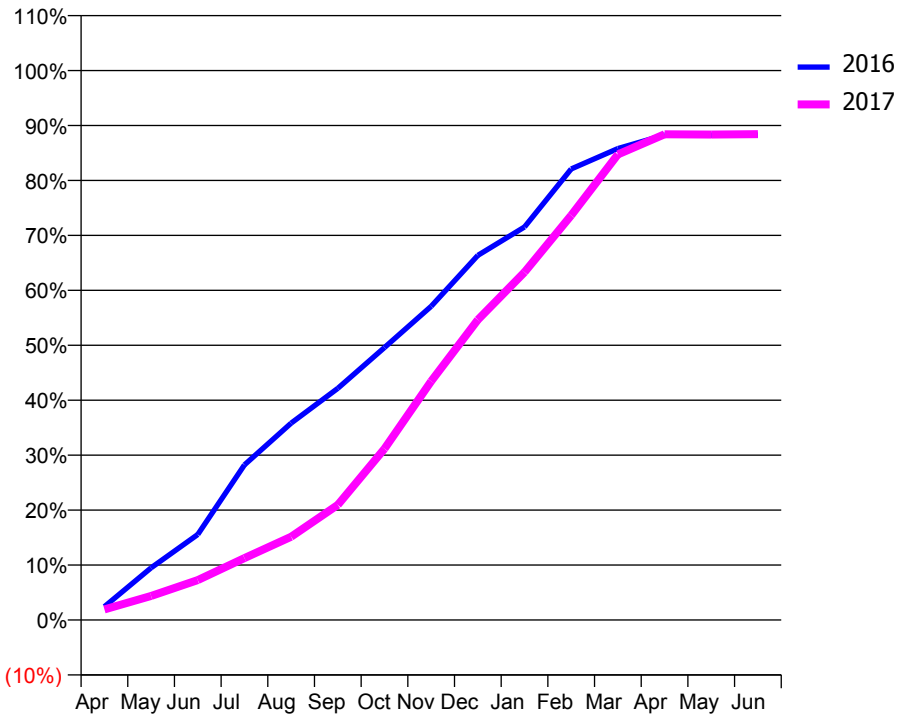
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,412 | |
| Quarter ending June 2016 | 4,523 | ↓ |
| Quarter ending September 2016 | 4,163 | ↓ |
| Quarter ending December 2016 | 5,892 | ↑ |
| Quarter ending March 2017 | 7,156 | ↑ |
| **Variance since March 2016** | 32.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 440 | 346 |
| May | 1,712 | 790 |
| June | 2,803 | 1,310 |
| July | 5,083 | 2,029 |
| August | 6,450 | 2,728 |
| September | 7,591 | 3,771 |
| October | 8,927 | 5,610 |
| November | 10,278 | 7,820 |
| December | 11,945 | 9,836 |
| January | 12,875 | 11,395 |
| February | 14,775 | 13,257 |
| March | 15,441 | 15,252 |
| April | 15,888 | 15,913 |
| May | 15,880 | 15,904 |
| June | 15,883 | 15,915 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 63 | 2,039 | 3.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 358 | 6,673 | 5.4% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 499 | 2,039 | 24.5% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,151 | 6,673 | 17.2% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 724 | 8,812 | 8.2% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 95 | 8,812 | 1.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 38 | 8,812 | 0.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 10 | *80.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 190195/0005 - Year end March 2017

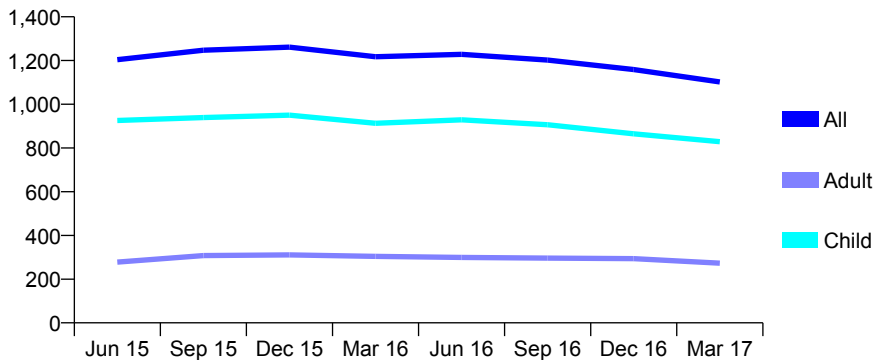
| | |
|---|---|
| Name or company name | Xeon Smiles UK Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,200 |
| Carry forward general activity (UDA) | -44 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £52,191.76 |

## ACCESS*

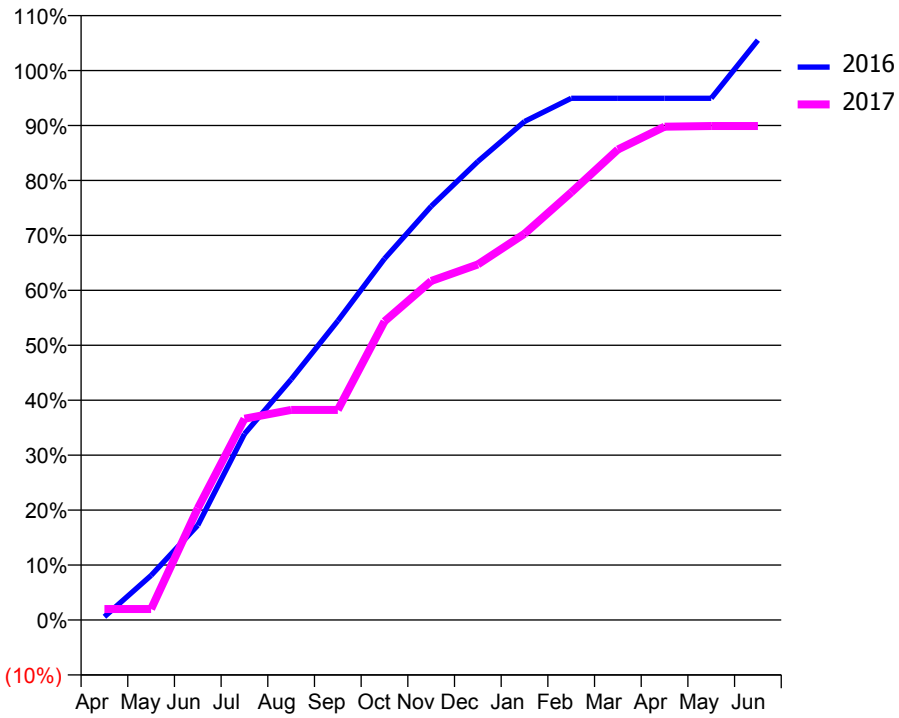
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,217 | |
| Quarter ending June 2016 | 1,228 | → |
| Quarter ending September 2016 | 1,202 | ↓ |
| Quarter ending December 2016 | 1,159 | ↓ |
| Quarter ending March 2017 | 1,102 | ↓ |
| **Variance since March 2016** | (9.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 13 | 44 |
| May | 179 | 44 |
| June | 379 | 447 |
| July | 745 | 806 |
| August | 963 | 841 |
| September | 1,198 | 841 |
| October | 1,447 | 1,196 |
| November | 1,656 | 1,357 |
| December | 1,836 | 1,424 |
| January | 1,996 | 1,546 |
| February | 2,089 | 1,712 |
| March | 2,089 | 1,884 |
| April | 2,089 | 1,975 |
| May | 2,089 | 1,978 |
| June | 2,322 | 1,978 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 61 | 1,401 | 4.4% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 25 | 248 | 10.1% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 919 | 1,401 | 65.6% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 148 | 248 | 59.7% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 54 | 1,516 | 3.6% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 1,516 | 0.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 1,516 | 0.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 1 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 1 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

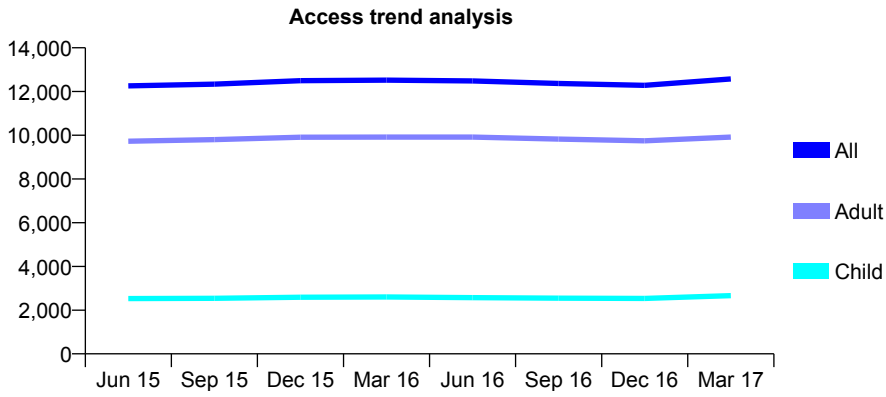
# Q50 - Vital Signs At a Glance Contract Report for 190586/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | SELBY DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

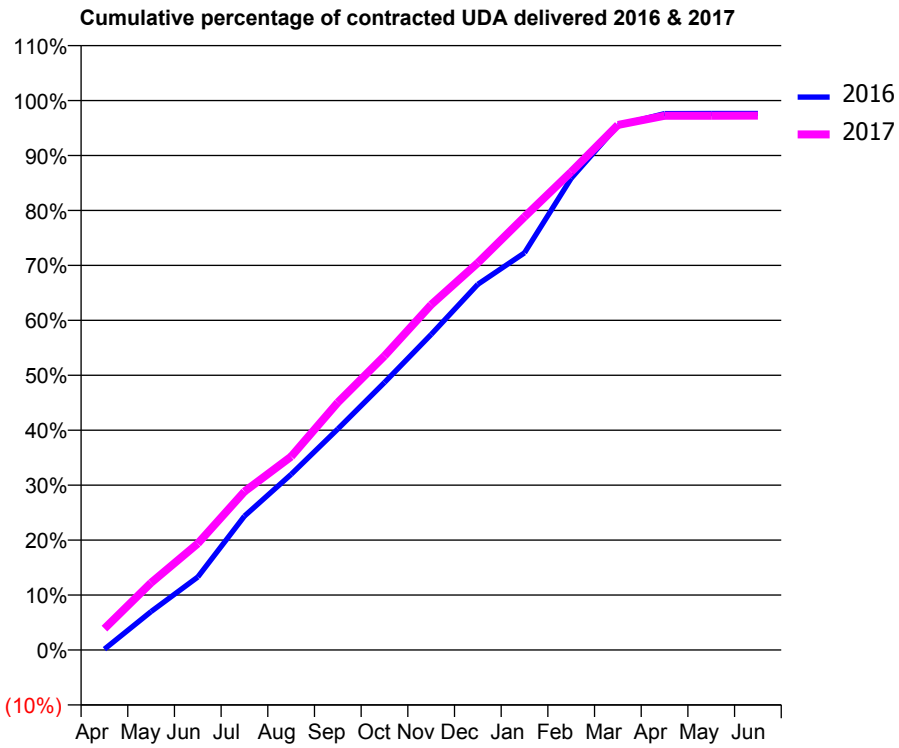
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 34,448 |
| Carry forward general activity (UDA) | 811 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £994,588.92 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 12,521 | |
| Quarter ending June 2016 | 12,485 | → |
| Quarter ending September 2016 | 12,371 | → |
| Quarter ending December 2016 | 12,281 | → |
| Quarter ending March 2017 | 12,577 | ↑ |
| **Variance since March 2016** | 0.4% | → |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 52 | 1,340 |
| May | 2,412 | 4,216 |
| June | 4,578 | 6,672 |
| July | 8,400 | 9,936 |
| August | 11,011 | 12,123 |
| September | 13,859 | 15,521 |
| October | 16,771 | 18,437 |
| November | 19,782 | 21,649 |
| December | 22,922 | 24,273 |
| January | 24,899 | 27,157 |
| February | 29,576 | 29,974 |
| March | 32,888 | 32,918 |
| April | 33,625 | 33,496 |
| May | 33,637 | 33,495 |
| June | 33,637 | 33,497 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 329 | 4,646 | 7.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,849 | 15,342 | 12.1% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,347 | 4,646 | 72.0% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 9,187 | 15,342 | 59.9% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 723 | 18,755 | 3.9% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 167 | 18,755 | 0.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 391 | 18,755 | 2.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 29 | 30 | *96.7%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 25 | 30 | *83.3%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 191116/0002 - Year end March 2017

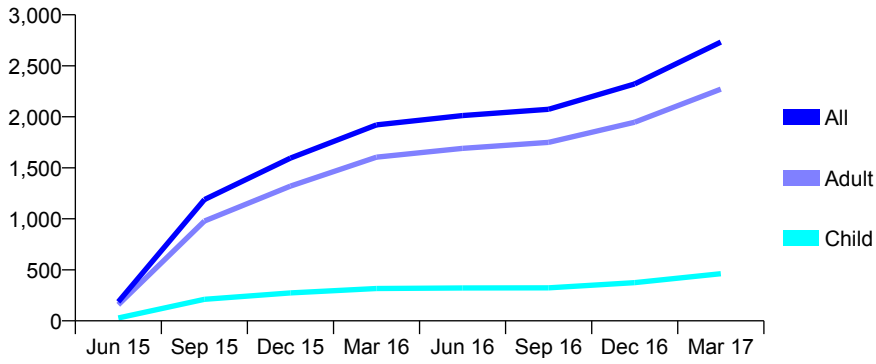
| | |
|---|---|
| Name or company name | THE COSMETIC DENTAL PRACTICE LIM |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 20/04/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £375,467.29 |

## ACCESS*

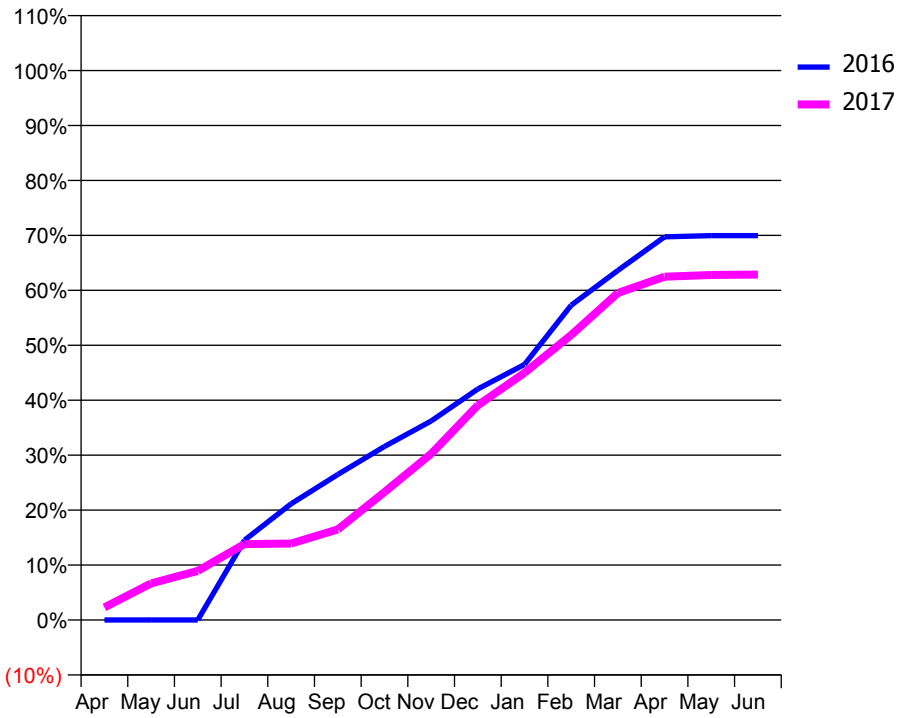
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,921 | |
| Quarter ending June 2016 | 2,013 | ↑ |
| Quarter ending September 2016 | 2,074 | ↑ |
| Quarter ending December 2016 | 2,322 | ↑ |
| Quarter ending March 2017 | 2,733 | ↑ |
| **Variance since March 2016** | 42.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 275 |
| May | 0 | 801 |
| June | 0 | 1,074 |
| July | 1,741 | 1,658 |
| August | 2,539 | 1,670 |
| September | 3,177 | 1,978 |
| October | 3,790 | 2,793 |
| November | 4,345 | 3,629 |
| December | 5,046 | 4,690 |
| January | 5,580 | 5,399 |
| February | 6,875 | 6,224 |
| March | 7,634 | 7,142 |
| April | 8,369 | 7,497 |
| May | 8,393 | 7,534 |
| June | 8,393 | 7,543 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 49 | 656 | 7.5% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 353 | 3,081 | 11.5% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 312 | 656 | 47.6% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,591 | 3,081 | 51.6% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 290 | 3,603 | 8.0% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 17 | 3,603 | 0.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 51 | 3,603 | 1.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 191361/0001 - Year end March 2017

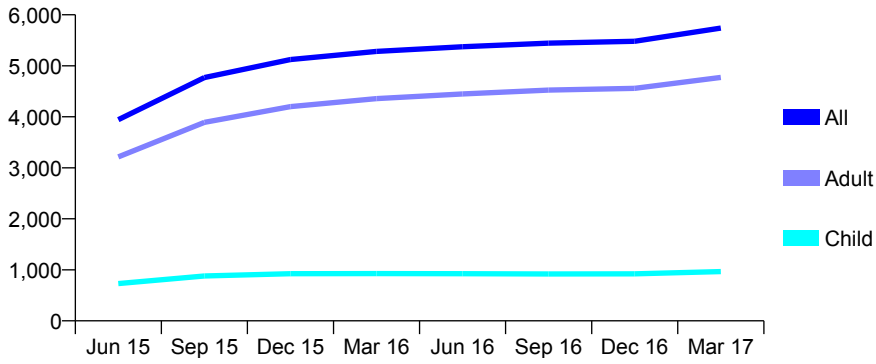
| | |
|---|---|
| Name or company name | Hopkins & Poyner Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,835 |
| Carry forward general activity (UDA) | -10 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £489,808.88 |

## ACCESS*

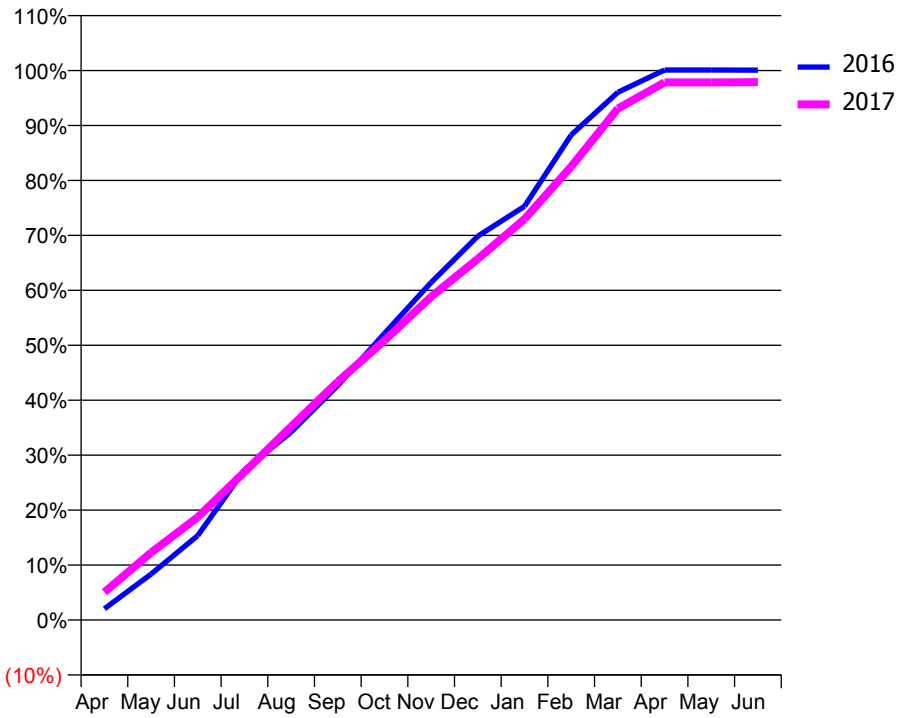
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,283 | |
| Quarter ending June 2016 | 5,374 | → |
| Quarter ending September 2016 | 5,444 | → |
| Quarter ending December 2016 | 5,481 | → |
| Quarter ending March 2017 | 5,740 | ↑ |
| **Variance since March 2016** | 8.7% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 346 | 852 |
| May | 1,408 | 2,064 |
| June | 2,590 | 3,153 |
| July | 4,602 | 4,532 |
| August | 5,760 | 5,924 |
| September | 7,188 | 7,303 |
| October | 8,782 | 8,563 |
| November | 10,344 | 9,904 |
| December | 11,761 | 11,066 |
| January | 12,674 | 12,282 |
| February | 14,860 | 13,892 |
| March | 16,168 | 15,668 |
| April | 16,848 | 16,469 |
| May | 16,848 | 16,472 |
| June | 16,845 | 16,477 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 92 | 1,508 | 6.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,165 | 7,488 | 15.6% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 934 | 1,508 | 61.9% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,313 | 7,488 | 57.6% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 538 | 8,702 | 6.2% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 144 | 8,702 | 1.7% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 212 | 8,702 | 2.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 14 | 15 | *93.3%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 15 | *80.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 191833/0001 - Year end March 2017

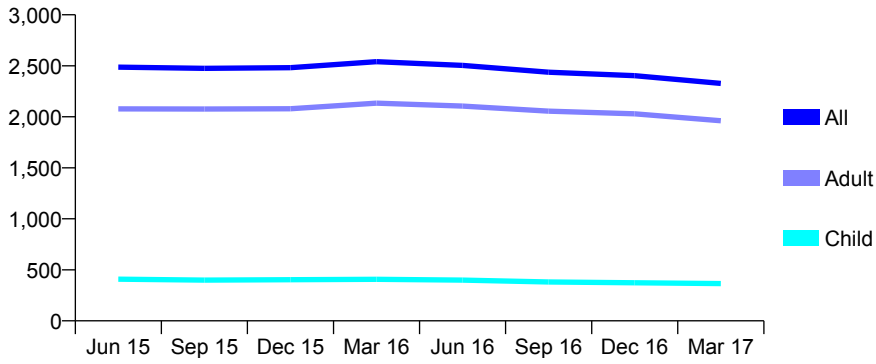
| | |
|---|---|
| Name or company name | Aishwaryam Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,265 |
| Carry forward general activity (UDA) | 2 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £243,809.93 |

## ACCESS*

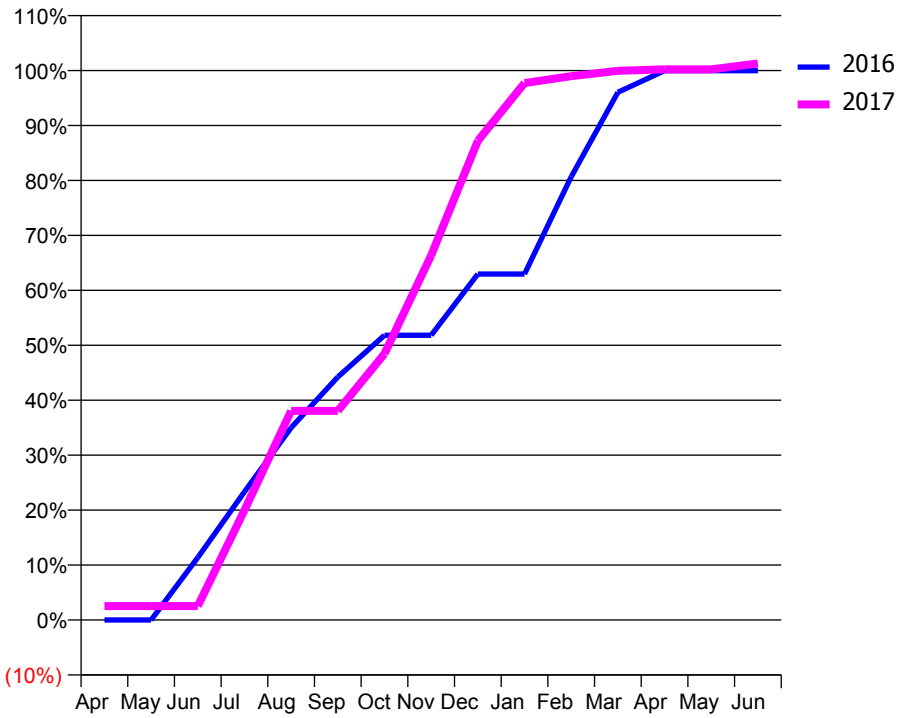
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,541 | |
| Quarter ending June 2016 | 2,504 | ↓ |
| Quarter ending September 2016 | 2,437 | ↓ |
| Quarter ending December 2016 | 2,403 | ↓ |
| Quarter ending March 2017 | 2,327 | ↓ |
| **Variance since March 2016** | (8.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 210 |
| May | 0 | 210 |
| June | 941 | 210 |
| July | 1,928 | 1,651 |
| August | 2,892 | 3,145 |
| September | 3,655 | 3,145 |
| October | 4,283 | 4,004 |
| November | 4,283 | 5,485 |
| December | 5,203 | 7,208 |
| January | 5,203 | 8,077 |
| February | 6,665 | 8,181 |
| March | 7,938 | 8,260 |
| April | 8,263 | 8,283 |
| May | 8,263 | 8,283 |
| June | 8,263 | 8,371 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 25 | 463 | 5.4% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 317 | 2,123 | 14.9% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 332 | 463 | 71.7% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,310 | 2,123 | 61.7% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 335 | 2,491 | 13.4% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,491 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 27 | 2,491 | 1.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 22 | 25 | *88.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 21 | 25 | *84.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 193445/0001 - Year end March 2017

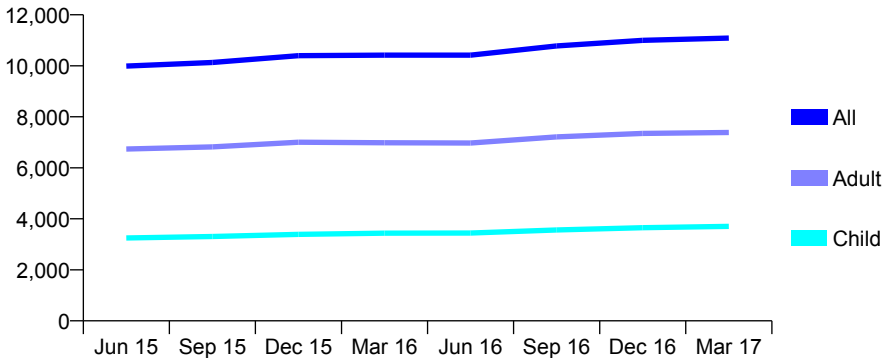
| | |
|---|---|
| Name or company name | Genesis Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 17/08/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 29,200 |
| Carry forward general activity (UDA) | 191 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £767,259.63 |

## ACCESS*

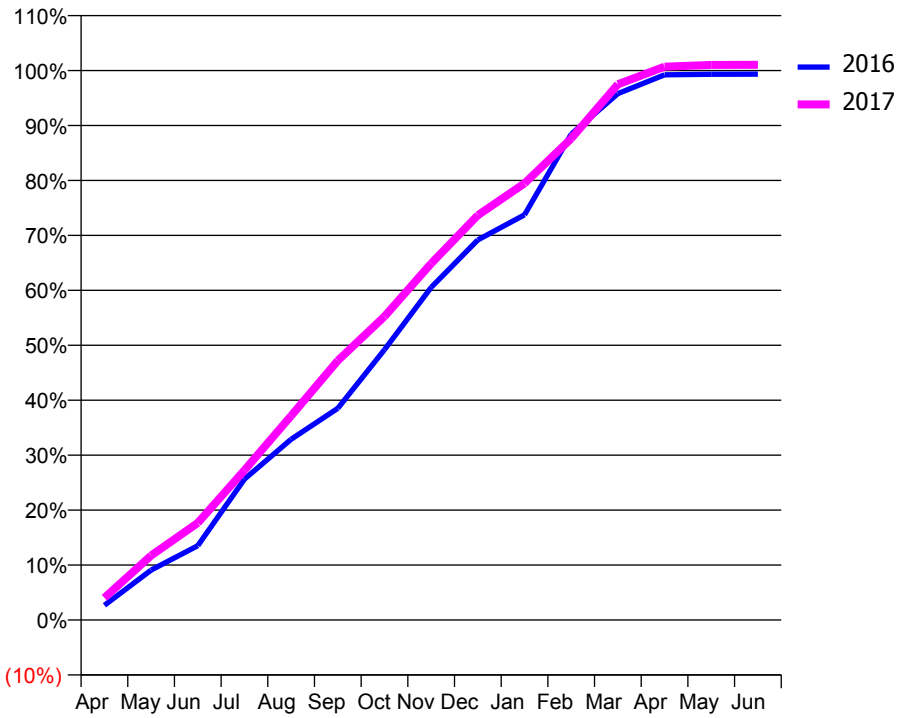
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 10,419 | |
| Quarter ending June 2016 | 10,419 | → |
| Quarter ending September 2016 | 10,778 | ↑ |
| Quarter ending December 2016 | 10,997 | ↑ |
| Quarter ending March 2017 | 11,089 | → |
| **Variance since March 2016** | 6.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 785 | 1,178 |
| May | 2,657 | 3,429 |
| June | 3,952 | 5,161 |
| July | 7,486 | 7,963 |
| August | 9,607 | 10,851 |
| September | 11,251 | 13,785 |
| October | 14,370 | 16,131 |
| November | 17,673 | 18,943 |
| December | 20,196 | 21,507 |
| January | 21,531 | 23,204 |
| February | 25,816 | 25,587 |
| March | 27,973 | 28,470 |
| April | 28,969 | 29,404 |
| May | 28,996 | 29,497 |
| June | 29,009 | 29,506 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 280 | 4,917 | 5.7% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 866 | 8,793 | 9.8% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,668 | 4,917 | 54.3% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,467 | 8,793 | 50.8% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 793 | 13,791 | 5.8% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 87 | 13,791 | 0.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 183 | 13,791 | 1.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 26 | 29 | *89.7%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 27 | 29 | *93.1%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 194581/0001 - Year end March 2017

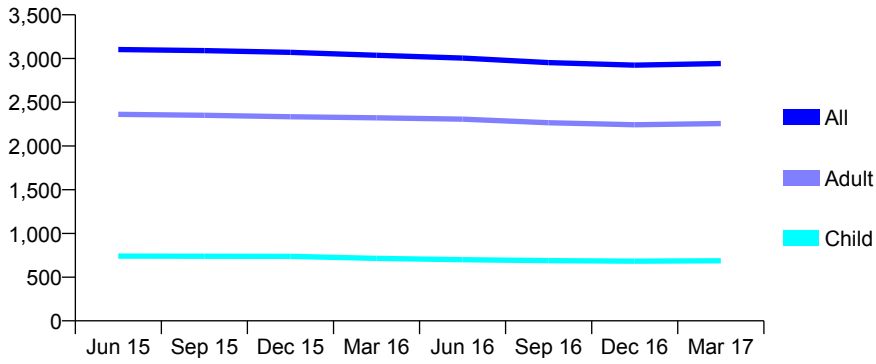
| | |
|---|---|
| Name or company name | East Ayton Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,658 |
| Carry forward general activity (UDA) | 113 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £326,705.31 |

## ACCESS*

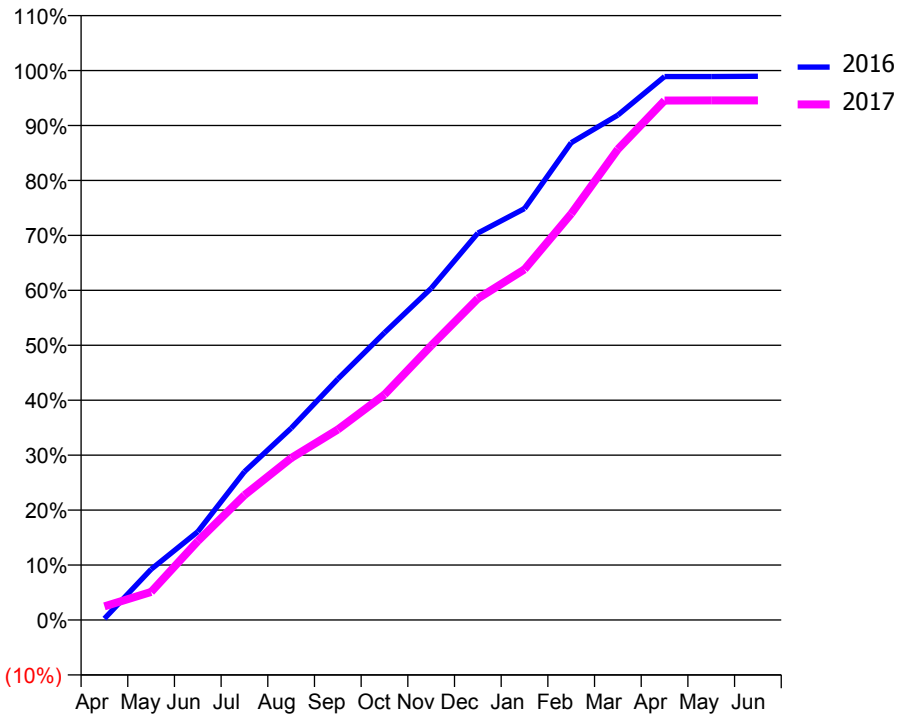
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,037 | |
| Quarter ending June 2016 | 3,005 | ↓ |
| Quarter ending September 2016 | 2,954 | ↓ |
| Quarter ending December 2016 | 2,925 | → |
| Quarter ending March 2017 | 2,943 | → |
| **Variance since March 2016** | (3.1%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 28 | 266 |
| May | 985 | 545 |
| June | 1,713 | 1,529 |
| July | 2,878 | 2,423 |
| August | 3,721 | 3,141 |
| September | 4,676 | 3,694 |
| October | 5,573 | 4,371 |
| November | 6,433 | 5,321 |
| December | 7,505 | 6,234 |
| January | 7,980 | 6,800 |
| February | 9,259 | 7,879 |
| March | 9,792 | 9,130 |
| April | 10,540 | 10,075 |
| May | 10,541 | 10,079 |
| June | 10,545 | 10,079 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 84 | 1,225 | 6.9% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 632 | 3,964 | 15.9% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 891 | 1,225 | 72.7% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,671 | 3,964 | 67.4% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 234 | 5,145 | 4.5% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 133 | 5,145 | 2.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 204 | 5,145 | 4.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 16 | 16 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 16 | *93.8%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

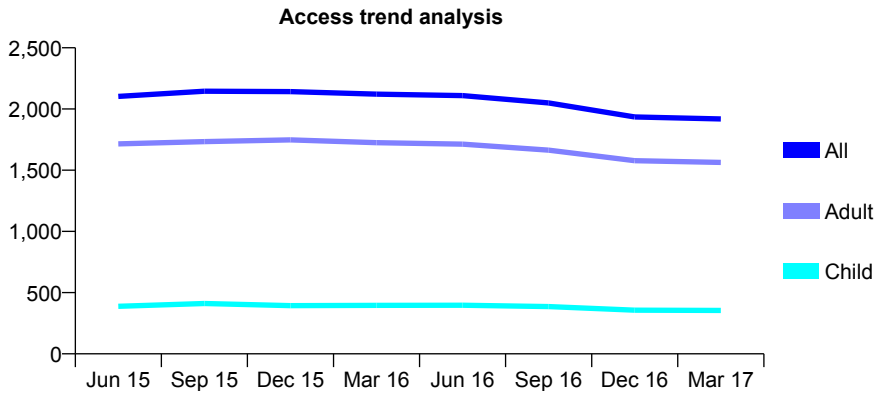
# Q50 - Vital Signs At a Glance Contract Report for 194794/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | The Corner Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2012 |
| Contract end date | |

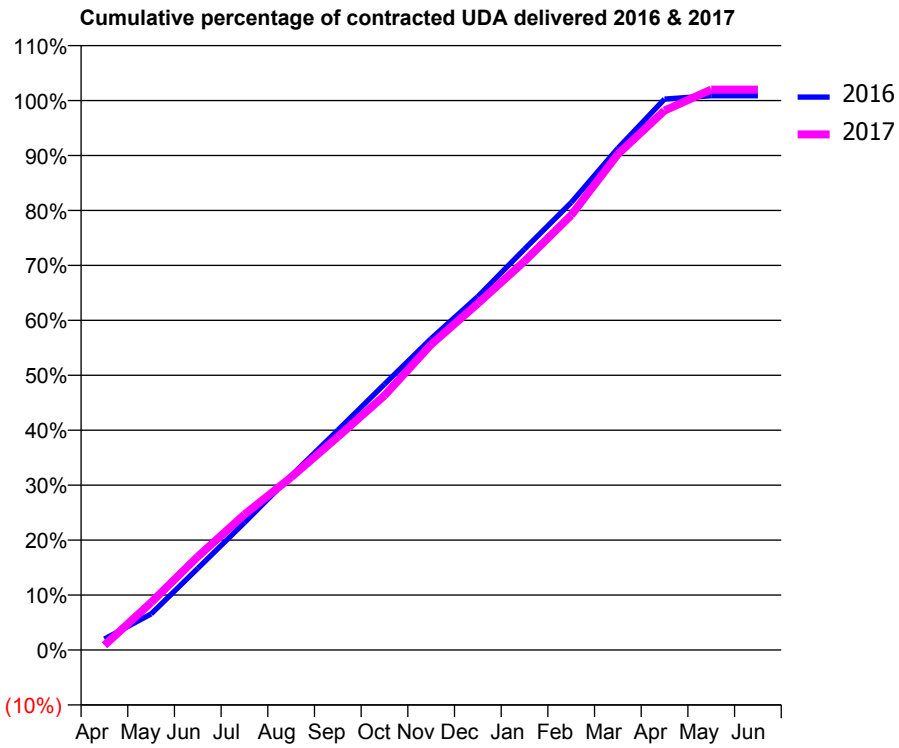
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,500 |
| Carry forward general activity (UDA) | -47 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £156,038.36 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,121 | |
| Quarter ending June 2016 | 2,110 | → |
| Quarter ending September 2016 | 2,050 | ↓ |
| Quarter ending December 2016 | 1,935 | ↓ |
| Quarter ending March 2017 | 1,919 | → |
| **Variance since March 2016** | (9.5%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 110 | 47 |
| May | 361 | 476 |
| June | 817 | 935 |
| July | 1,275 | 1,357 |
| August | 1,743 | 1,729 |
| September | 2,201 | 2,133 |
| October | 2,661 | 2,547 |
| November | 3,117 | 3,059 |
| December | 3,538 | 3,468 |
| January | 4,012 | 3,891 |
| February | 4,478 | 4,351 |
| March | 5,022 | 4,964 |
| April | 5,514 | 5,399 |
| May | 5,547 | 5,610 |
| June | 5,547 | 5,610 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 8 | 370 | 2.2% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 49 | 1,546 | 3.2% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 179 | 370 | 48.4% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 799 | 1,546 | 51.7% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 78 | 1,964 | 4.0% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,964 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 1,964 | 0.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 12 | *100.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 197432/0001 - Year end March 2017

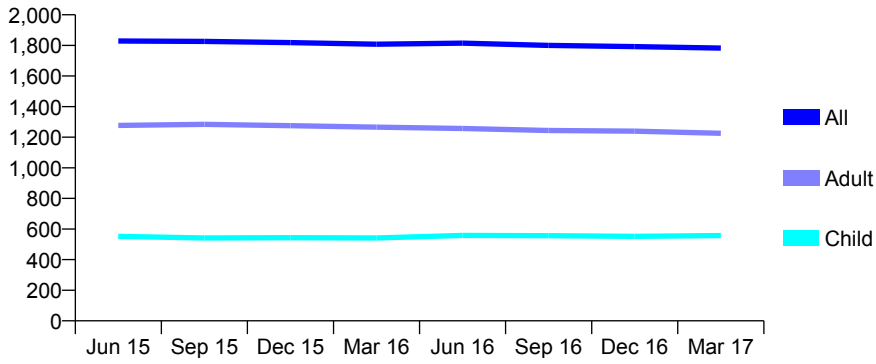
| | |
|---|---|
| Name or company name | FINKLE HILL DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,000 |
| Carry forward general activity (UDA) | -2 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £119,728.01 |

## ACCESS*

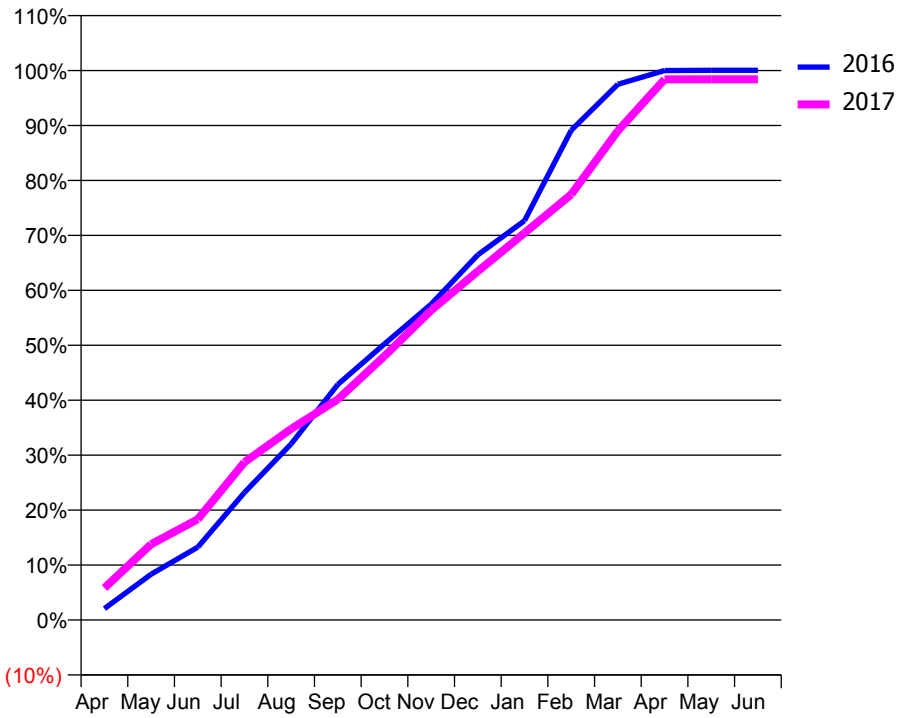
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,808 | |
| Quarter ending June 2016 | 1,815 | → |
| Quarter ending September 2016 | 1,800 | → |
| Quarter ending December 2016 | 1,792 | → |
| Quarter ending March 2017 | 1,783 | → |
| **Variance since March 2016** | (1.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 83 | 233 |
| May | 333 | 552 |
| June | 530 | 734 |
| July | 929 | 1,148 |
| August | 1,282 | 1,392 |
| September | 1,715 | 1,606 |
| October | 2,010 | 1,921 |
| November | 2,299 | 2,254 |
| December | 2,659 | 2,539 |
| January | 2,907 | 2,818 |
| February | 3,565 | 3,098 |
| March | 3,899 | 3,561 |
| April | 4,000 | 3,936 |
| May | 4,002 | 3,936 |
| June | 4,002 | 3,936 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 47 | 858 | 5.5% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 163 | 1,756 | 9.3% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 599 | 858 | 69.8% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,202 | 1,756 | 68.5% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 39 | 2,100 | 1.9% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 11 | 2,100 | 0.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 2,100 | 0.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 197580/0001 - Year end March 2017

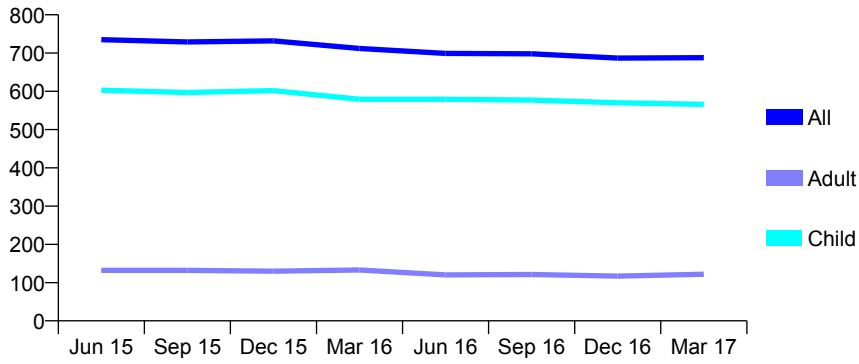
| | |
|---|---|
| Name or company name | CLOCK TOWER DENTAL CARE LTD. |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/12/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 398 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £90,143.92 |

## ACCESS*

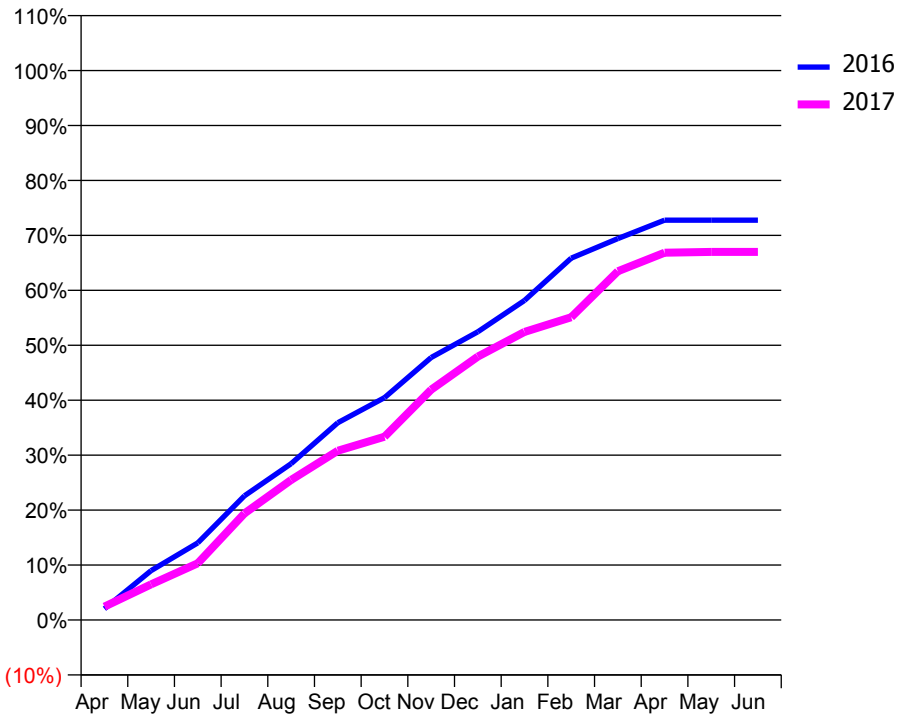
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 712 | |
| Quarter ending June 2016 | 699 | ↓ |
| Quarter ending September 2016 | 698 | → |
| Quarter ending December 2016 | 687 | ↓ |
| Quarter ending March 2017 | 688 | → |
| **Variance since March 2016** | (3.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 41 | 49 |
| May | 180 | 130 |
| June | 281 | 207 |
| July | 452 | 388 |
| August | 569 | 510 |
| September | 718 | 616 |
| October | 809 | 667 |
| November | 955 | 838 |
| December | 1,049 | 959 |
| January | 1,163 | 1,048 |
| February | 1,317 | 1,102 |
| March | 1,388 | 1,270 |
| April | 1,455 | 1,337 |
| May | 1,455 | 1,340 |
| June | 1,455 | 1,340 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 111 | 1,019 | 10.9% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 36 | *2.8%* | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 685 | 1,019 | 67.2% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 22 | 36 | *61.1%* | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 20 | 968 | 2.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 968 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 968 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

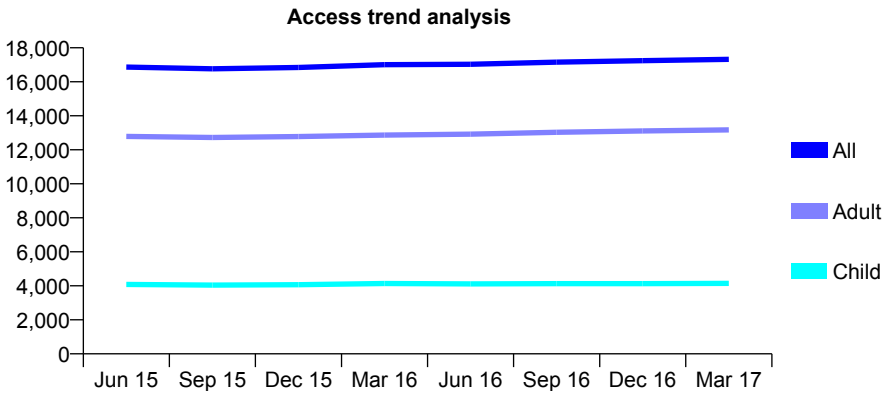
# Q50 - Vital Signs At a Glance Contract Report for 213683/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MRS C BOLLAND |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

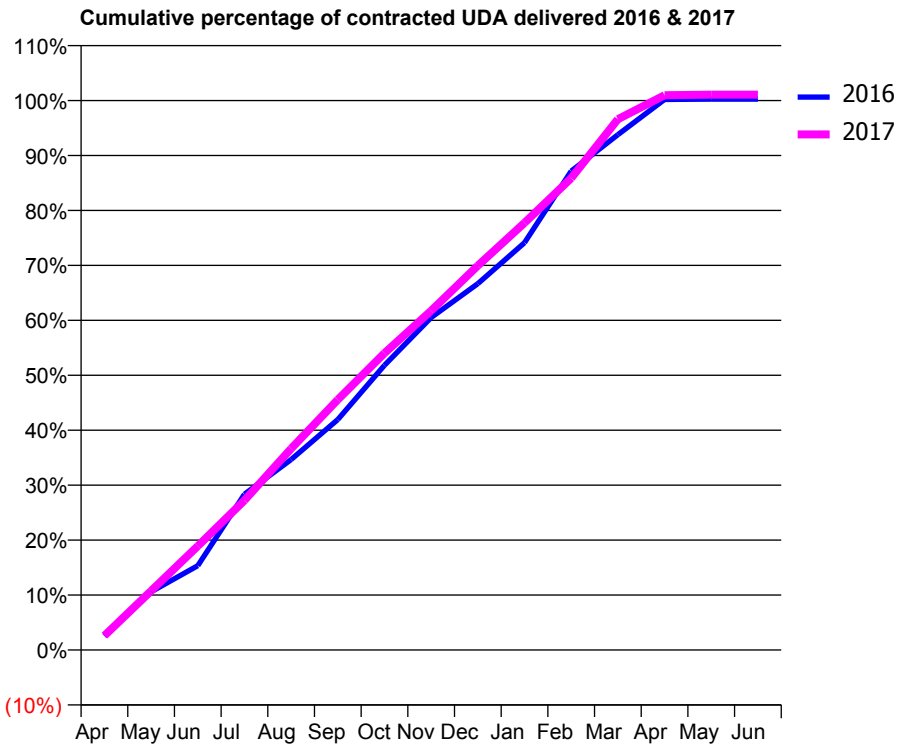
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 43,039 |
| Carry forward general activity (UDA) | -113 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,063,501.88 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 17,008 | |
| Quarter ending June 2016 | 17,034 | → |
| Quarter ending September 2016 | 17,160 | → |
| Quarter ending December 2016 | 17,243 | → |
| Quarter ending March 2017 | 17,321 | → |
| **Variance since March 2016** | 1.8% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1,093 | 1,124 |
| May | 4,558 | 4,634 |
| June | 6,603 | 8,142 |
| July | 12,207 | 11,728 |
| August | 14,916 | 15,774 |
| September | 18,054 | 19,605 |
| October | 22,300 | 23,252 |
| November | 26,047 | 26,577 |
| December | 28,699 | 30,106 |
| January | 31,903 | 33,456 |
| February | 37,507 | 36,954 |
| March | 40,359 | 41,576 |
| April | 43,115 | 43,457 |
| May | 43,152 | 43,496 |
| June | 43,152 | 43,496 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 413 | 6,897 | 6.0% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,155 | 20,653 | 10.4% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4,887 | 6,897 | 70.9% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 13,191 | 20,653 | 63.9% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,906 | 26,912 | 7.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 226 | 26,912 | 0.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 261 | 26,912 | 1.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 27 | 28 | *96.4%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 27 | 28 | *96.4%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 219789/0001 - Year end March 2017

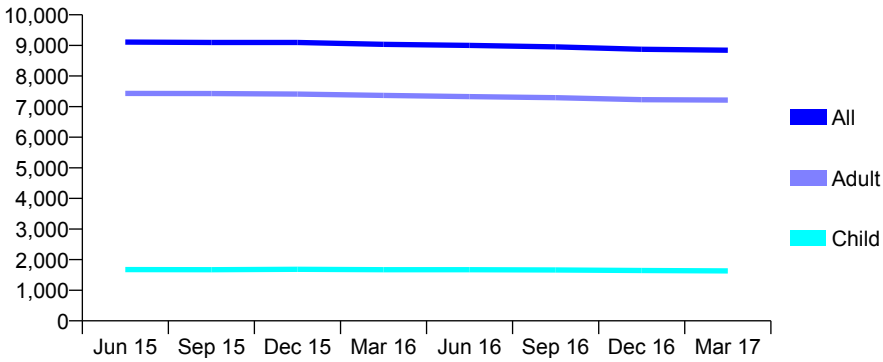
| | |
|---|---|
| Name or company name | MR JD WHITE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 25,582 |
| Carry forward general activity (UDA) | 845 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £739,358.33 |

## ACCESS*

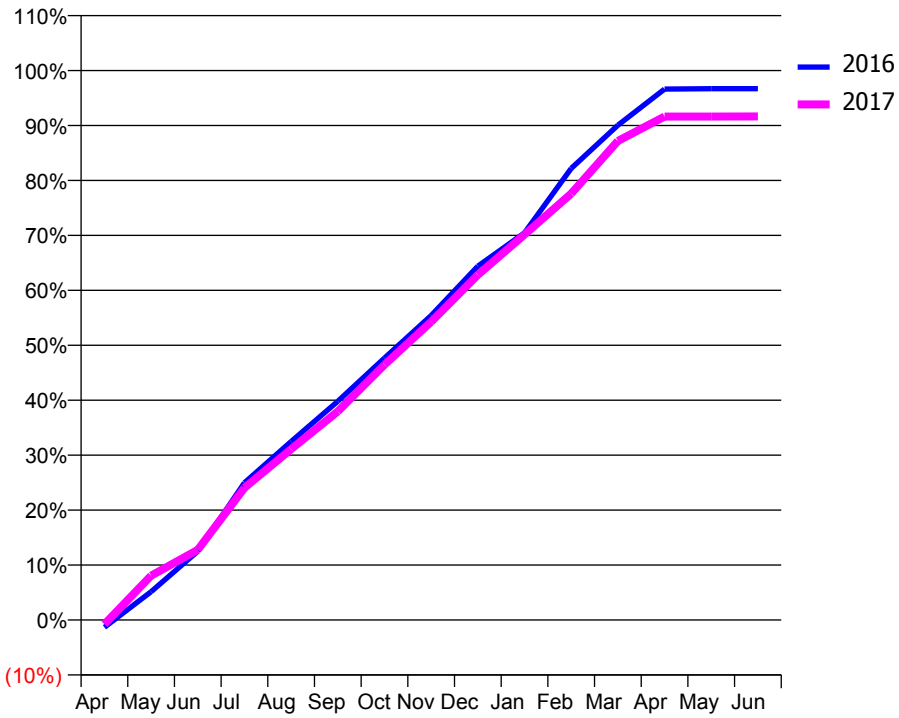
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 9,036 | |
| Quarter ending June 2016 | 8,998 | → |
| Quarter ending September 2016 | 8,952 | → |
| Quarter ending December 2016 | 8,874 | → |
| Quarter ending March 2017 | 8,844 | → |
| **Variance since March 2016** | (2.1%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -343 | -204 |
| May | 1,317 | 2,066 |
| June | 3,201 | 3,266 |
| July | 6,394 | 6,153 |
| August | 8,311 | 7,953 |
| September | 10,186 | 9,710 |
| October | 12,195 | 11,884 |
| November | 14,177 | 13,882 |
| December | 16,472 | 16,069 |
| January | 18,026 | 17,944 |
| February | 21,020 | 19,852 |
| March | 23,036 | 22,300 |
| April | 24,717 | 23,439 |
| May | 24,733 | 23,441 |
| June | 24,737 | 23,442 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 181 | 2,854 | 6.3% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,488 | 11,674 | 12.7% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,011 | 2,854 | 70.5% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,418 | 11,674 | 63.5% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,099 | 14,245 | 7.7% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 112 | 14,245 | 0.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 109 | 14,245 | 0.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 27 | 28 | *96.4%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 28 | 28 | *100.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 222577/0002 - Year end March 2017

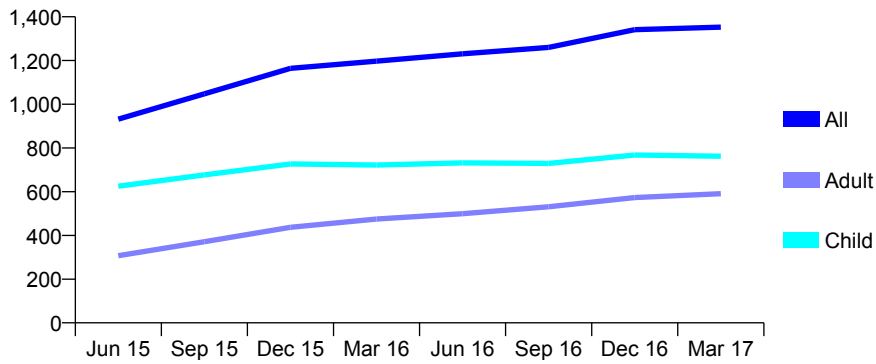
| | |
|---|---|
| Name or company name | MR AK FINN |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/12/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,545 |
| Carry forward general activity (UDA) | -71 |
| 16/17 Contracted orthodontic activity (UOA) | 1,240 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £192,449.26 |

## ACCESS*

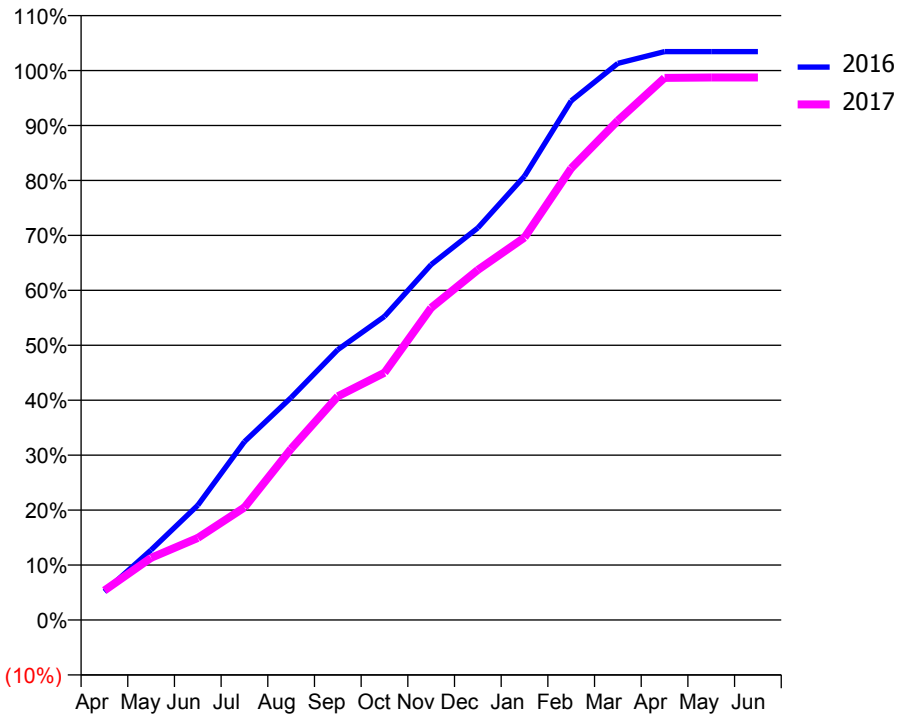
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,197 | |
| Quarter ending June 2016 | 1,231 | ↑ |
| Quarter ending September 2016 | 1,260 | ↑ |
| Quarter ending December 2016 | 1,341 | ↑ |
| Quarter ending March 2017 | 1,353 | → |
| **Variance since March 2016** | 13.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 183 | 190 |
| May | 452 | 402 |
| June | 740 | 529 |
| July | 1,151 | 726 |
| August | 1,435 | 1,105 |
| September | 1,744 | 1,443 |
| October | 1,958 | 1,595 |
| November | 2,293 | 2,014 |
| December | 2,530 | 2,259 |
| January | 2,864 | 2,468 |
| February | 3,349 | 2,914 |
| March | 3,591 | 3,222 |
| April | 3,667 | 3,497 |
| May | 3,667 | 3,500 |
| June | 3,667 | 3,500 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 142 | 1,406 | 10.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 192 | 656 | 29.3% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 806 | 1,406 | 57.3% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 278 | 656 | 42.4% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 307 | 1,921 | 16.0% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 1,921 | 0.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 24 | 1,921 | 1.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 239534/0001 - Year end March 2017

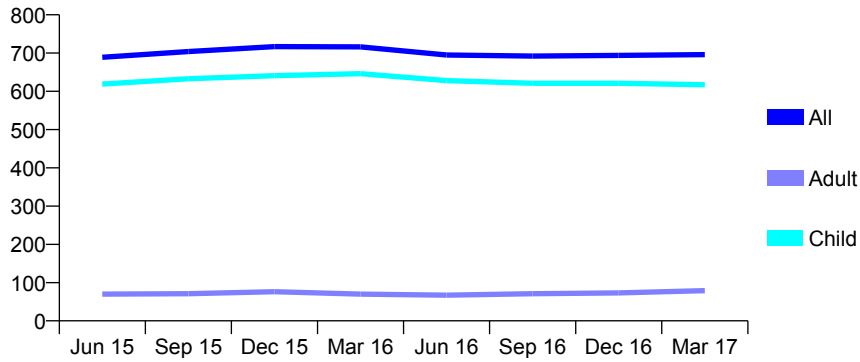
| | |
|---|---|
| Name or company name | Wigginton Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,442 |
| Carry forward general activity (UDA) | -29 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £50,282.83 |

## ACCESS*

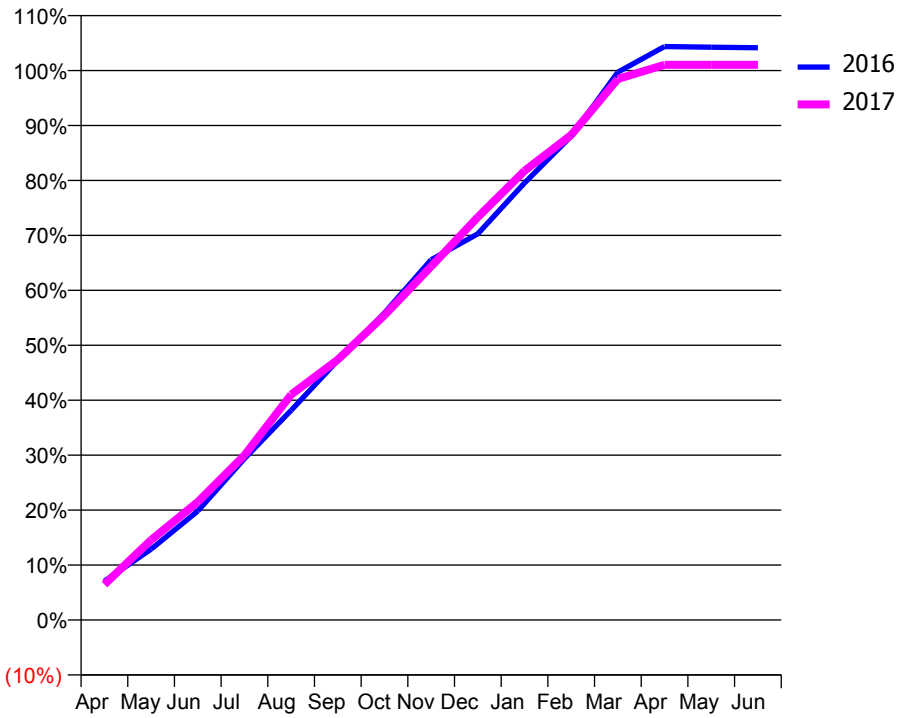
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 716 | |
| Quarter ending June 2016 | 695 | ↓ |
| Quarter ending September 2016 | 692 | → |
| Quarter ending December 2016 | 694 | → |
| Quarter ending March 2017 | 696 | → |
| **Variance since March 2016** | (2.8%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 102 | 93 |
| May | 186 | 210 |
| June | 286 | 310 |
| July | 424 | 432 |
| August | 550 | 592 |
| September | 682 | 683 |
| October | 806 | 800 |
| November | 945 | 928 |
| December | 1,014 | 1,057 |
| January | 1,147 | 1,179 |
| February | 1,270 | 1,273 |
| March | 1,438 | 1,420 |
| April | 1,505 | 1,457 |
| May | 1,503 | 1,457 |
| June | 1,502 | 1,457 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 74 | 1,069 | 6.9% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 4 | 46 | *8.7%* | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 728 | 1,069 | 68.1% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 28 | 46 | *60.9%* | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 25 | 1,090 | 2.3% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,090 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,090 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 243493/0001 - Year end March 2017

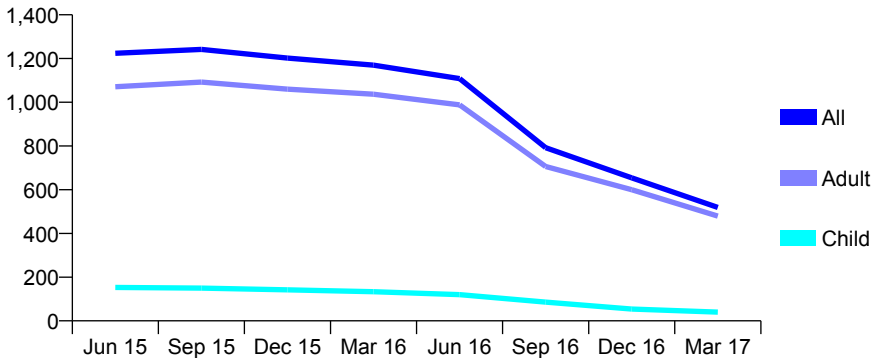
| | |
|---|---|
| Name or company name | MR CH BEE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 30/04/2016 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 342 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £8,728.56 |

## ACCESS*

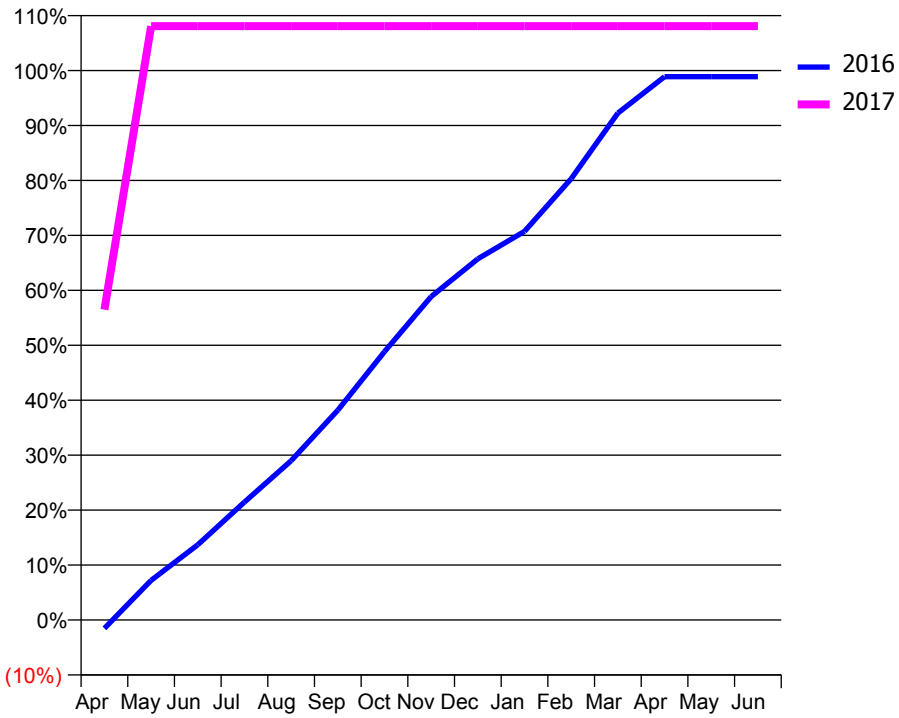
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,170 | |
| Quarter ending June 2016 | 1,108 | ↓ |
| Quarter ending September 2016 | 792 | ↓ |
| Quarter ending December 2016 | 654 | ↓ |
| Quarter ending March 2017 | 519 | ↓ |
| **Variance since March 2016** | (55.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -63 | 193 |
| May | 296 | 370 |
| June | 562 | 370 |
| July | 880 | 370 |
| August | 1,189 | 370 |
| September | 1,566 | 370 |
| October | 2,004 | 370 |
| November | 2,414 | 370 |
| December | 2,696 | 370 |
| January | 2,901 | 370 |
| February | 3,294 | 370 |
| March | 3,784 | 370 |
| April | 4,056 | 370 |
| May | 4,056 | 370 |
| June | 4,056 | 370 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 21 | *4.8%* | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 30 | 195 | 15.4% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 13 | 21 | *61.9%* | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 95 | 195 | 48.7% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 3 | 132 | 2.3% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 132 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 132 | 2.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

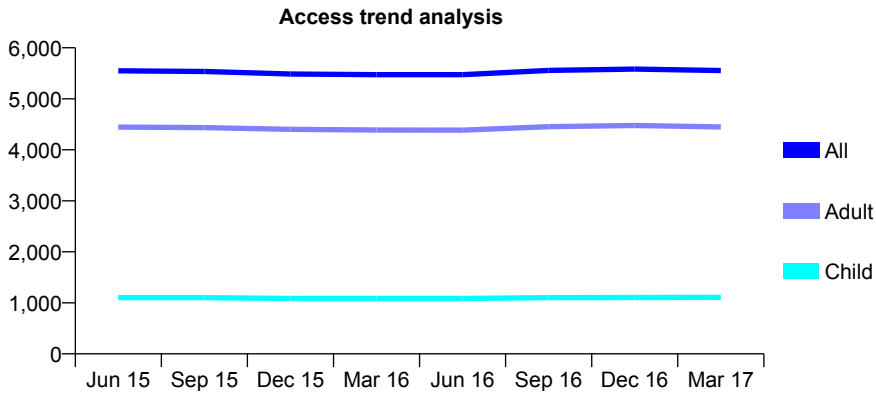
# Q50 - Vital Signs At a Glance Contract Report for 243892/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | MR JA MCCOURT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

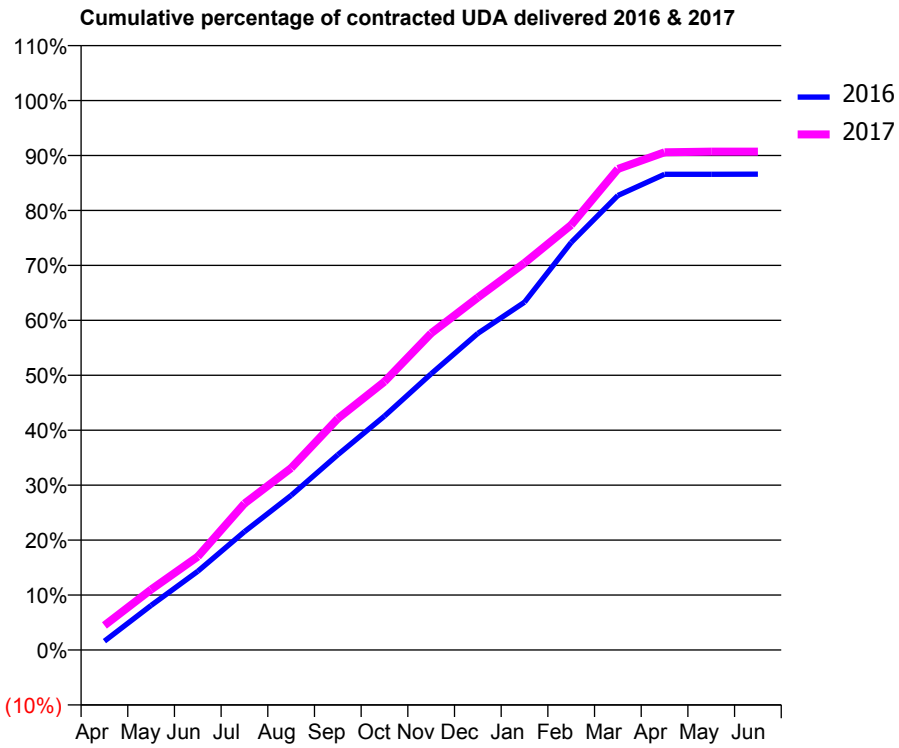
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 19,750 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £569,686.91 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,473 | |
| Quarter ending June 2016 | 5,473 | → |
| Quarter ending September 2016 | 5,556 | → |
| Quarter ending December 2016 | 5,583 | → |
| Quarter ending March 2017 | 5,555 | → |
| **Variance since March 2016** | 1.5% | → |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 320 | 883 |
| May | 1,605 | 2,174 |
| June | 2,829 | 3,359 |
| July | 4,254 | 5,265 |
| August | 5,557 | 6,539 |
| September | 7,020 | 8,319 |
| October | 8,411 | 9,645 |
| November | 9,929 | 11,387 |
| December | 11,378 | 12,672 |
| January | 12,500 | 13,909 |
| February | 14,648 | 15,278 |
| March | 16,335 | 17,288 |
| April | 17,097 | 17,887 |
| May | 17,099 | 17,914 |
| June | 17,102 | 17,912 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 90 | 1,996 | 4.5% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 558 | 6,957 | 8.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,530 | 1,996 | 76.7% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,981 | 6,957 | 71.6% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 142 | 8,881 | 1.6% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 67 | 8,881 | 0.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 76 | 8,881 | 0.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 16 | 17 | *94.1%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 17 | *100.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 278564/0001 - Year end March 2017

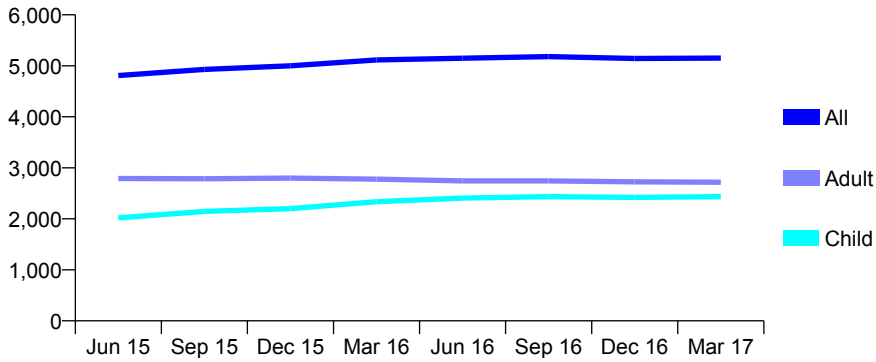
| | |
|---|---|
| Name or company name | MR K LEESON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 14/01/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,708 |
| Carry forward general activity (UDA) | -194 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £287,999.75 |

## ACCESS*

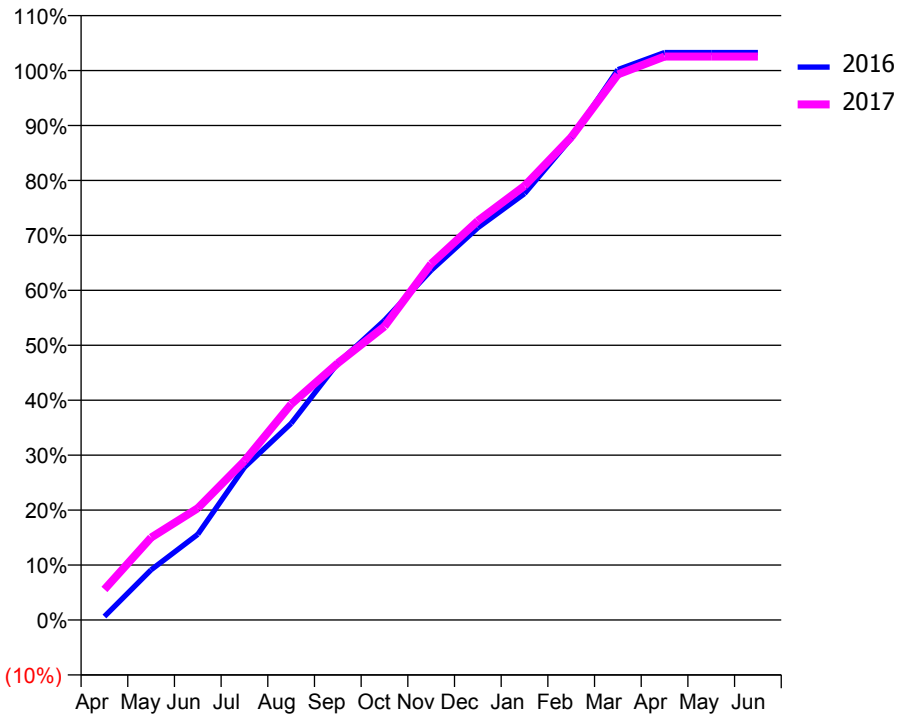
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,116 | |
| Quarter ending June 2016 | 5,150 | → |
| Quarter ending September 2016 | 5,181 | → |
| Quarter ending December 2016 | 5,145 | → |
| Quarter ending March 2017 | 5,152 | → |
| **Variance since March 2016** | 0.7% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 64 | 541 |
| May | 888 | 1,458 |
| June | 1,515 | 1,975 |
| July | 2,698 | 2,810 |
| August | 3,473 | 3,814 |
| September | 4,538 | 4,539 |
| October | 5,294 | 5,186 |
| November | 6,177 | 6,294 |
| December | 6,929 | 7,051 |
| January | 7,533 | 7,669 |
| February | 8,509 | 8,530 |
| March | 9,723 | 9,640 |
| April | 10,025 | 9,954 |
| May | 10,025 | 9,955 |
| June | 10,026 | 9,956 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 422 | 4,584 | 9.2% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 629 | 4,535 | 13.9% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,324 | 4,584 | 72.5% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,276 | 4,535 | 72.2% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 363 | 7,039 | 5.2% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 22 | 7,039 | 0.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 75 | 7,039 | 1.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 7 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 309850/0001 - Year end March 2017

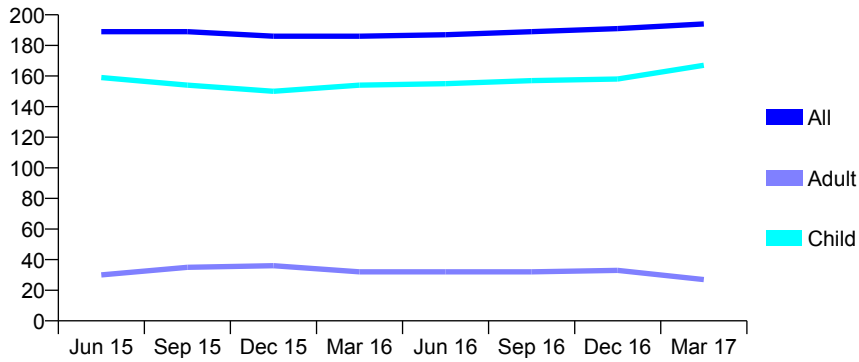
| | |
|---|---|
| Name or company name | MR JJ SCARLETT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 572 |
| Carry forward general activity (UDA) | 18 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £13,179.66 |

## ACCESS*

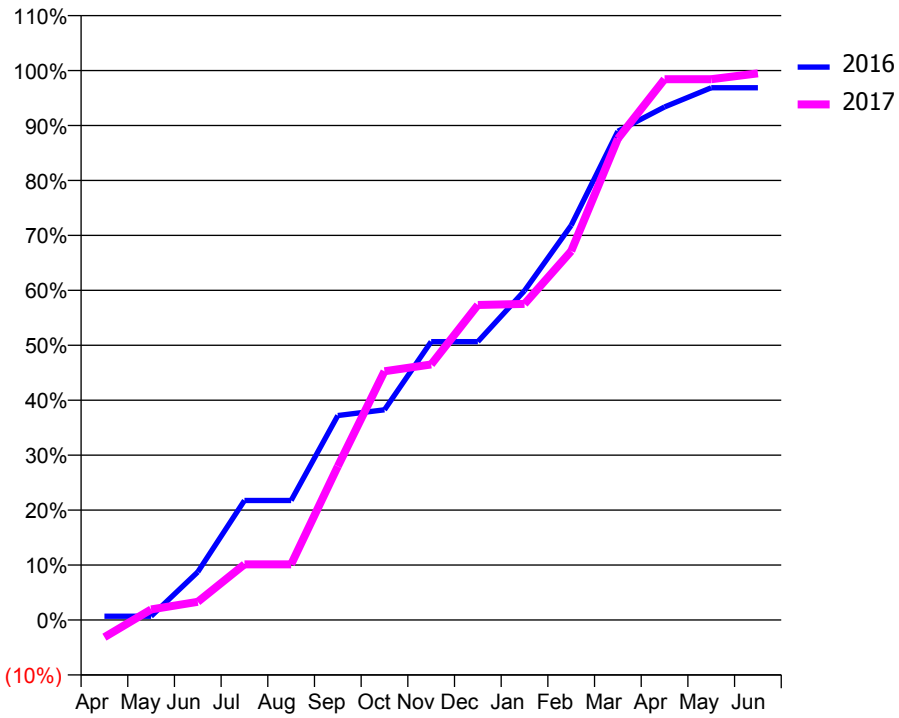
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 186 | |
| Quarter ending June 2016 | 187 | → |
| Quarter ending September 2016 | 189 | → |
| Quarter ending December 2016 | 191 | → |
| Quarter ending March 2017 | 194 | → |
| **Variance since March 2016** | 4.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 4 | -18 |
| May | 4 | 11 |
| June | 50 | 19 |
| July | 124 | 58 |
| August | 124 | 58 |
| September | 213 | 160 |
| October | 219 | 259 |
| November | 290 | 266 |
| December | 290 | 328 |
| January | 343 | 329 |
| February | 411 | 384 |
| March | 509 | 501 |
| April | 534 | 563 |
| May | 554 | 563 |
| June | 554 | 569 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 11 | 242 | 4.5% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 14 | *0.0%* | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 165 | 242 | 68.2% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 13 | 14 | *92.9%* | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 0 | 266 | 0.0% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 266 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 266 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

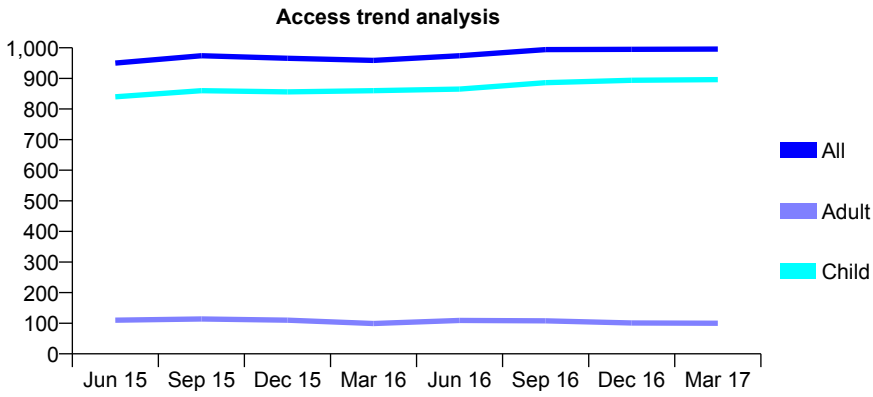
# Q50 - Vital Signs At a Glance Contract Report for 321524/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR ML LUND |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

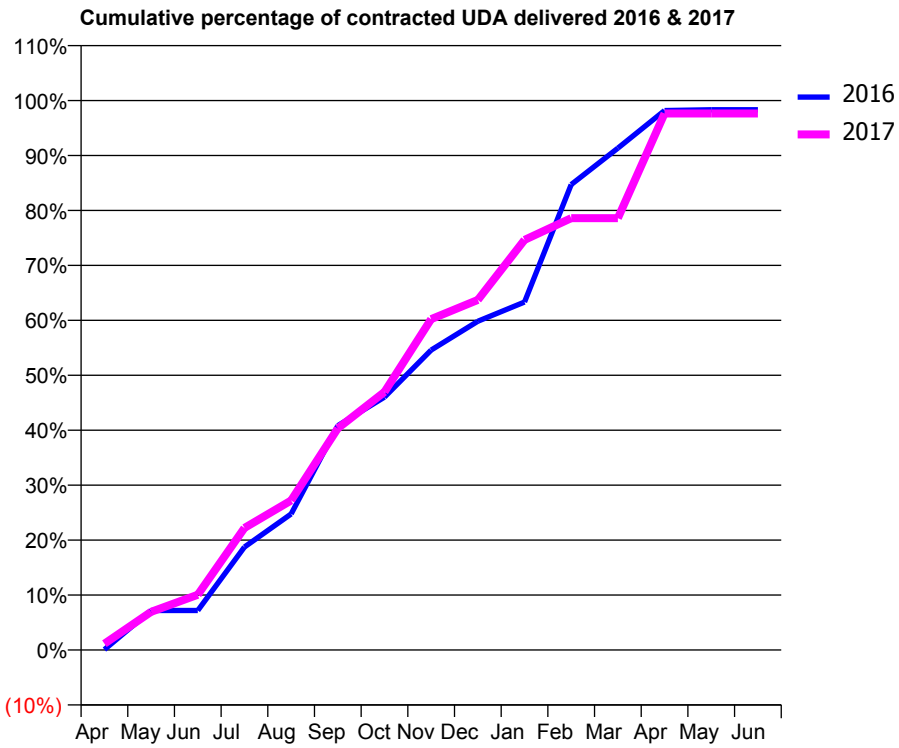
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,362 |
| Carry forward general activity (UDA) | 40 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £71,864.20 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 959 | |
| Quarter ending June 2016 | 974 | → |
| Quarter ending September 2016 | 994 | ↑ |
| Quarter ending December 2016 | 995 | → |
| Quarter ending March 2017 | 996 | → |
| **Variance since March 2016** | 3.9% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 2 | 27 |
| May | 170 | 164 |
| June | 170 | 238 |
| July | 443 | 525 |
| August | 585 | 643 |
| September | 964 | 953 |
| October | 1,087 | 1,110 |
| November | 1,289 | 1,422 |
| December | 1,413 | 1,505 |
| January | 1,496 | 1,763 |
| February | 2,001 | 1,856 |
| March | 2,157 | 1,856 |
| April | 2,319 | 2,306 |
| May | 2,322 | 2,306 |
| June | 2,322 | 2,306 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 134 | 1,458 | 9.2% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | *N/A* | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,080 | 1,458 | 74.1% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | *N/A* | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 35 | 1,658 | 2.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,658 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,658 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 328170/0001 - Year end March 2017

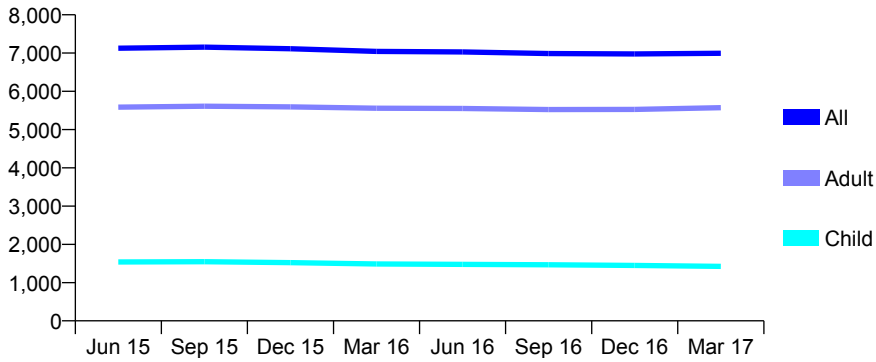
| | |
|---|---|
| Name or company name | MR CD AYER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 22,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £602,300.46 |

## ACCESS*

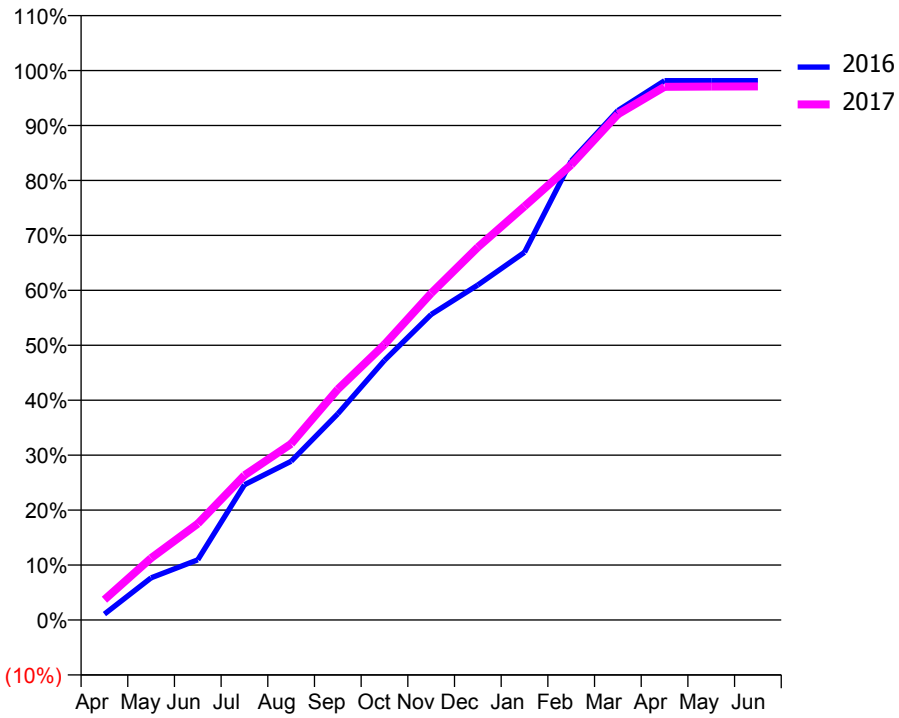
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,043 | |
| Quarter ending June 2016 | 7,029 | → |
| Quarter ending September 2016 | 6,988 | → |
| Quarter ending December 2016 | 6,977 | → |
| Quarter ending March 2017 | 6,994 | → |
| **Variance since March 2016** | (0.7%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 240 | 813 |
| May | 1,687 | 2,482 |
| June | 2,413 | 3,858 |
| July | 5,416 | 5,797 |
| August | 6,353 | 7,056 |
| September | 8,256 | 9,241 |
| October | 10,395 | 11,034 |
| November | 12,232 | 13,081 |
| December | 13,413 | 14,923 |
| January | 14,719 | 16,561 |
| February | 18,379 | 18,226 |
| March | 20,398 | 20,247 |
| April | 21,594 | 21,347 |
| May | 21,594 | 21,359 |
| June | 21,594 | 21,362 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 140 | 2,177 | 6.4% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 680 | 7,120 | 9.6% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,411 | 2,177 | 64.8% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,474 | 7,120 | 48.8% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 248 | 9,303 | 2.7% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 154 | 9,303 | 1.7% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 138 | 9,303 | 1.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 16 | 17 | *94.1%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 17 | *94.1%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 334855/0001 - Year end March 2017

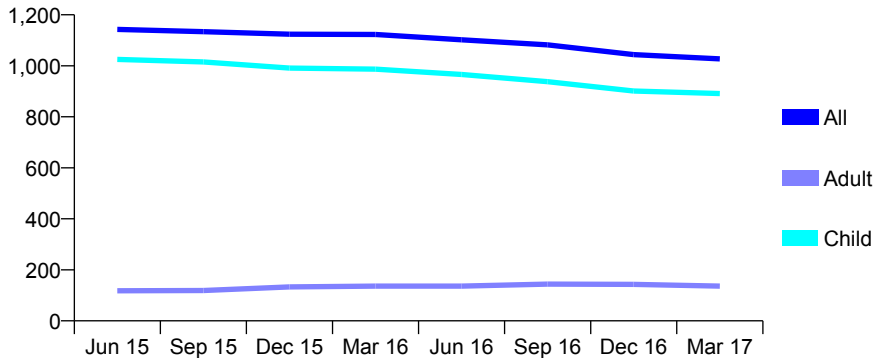
| | |
|---|---|
| Name or company name | MRS CJ TANNAHILL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,200 |
| Carry forward general activity (UDA) | -14 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £48,449.49 |

## ACCESS*

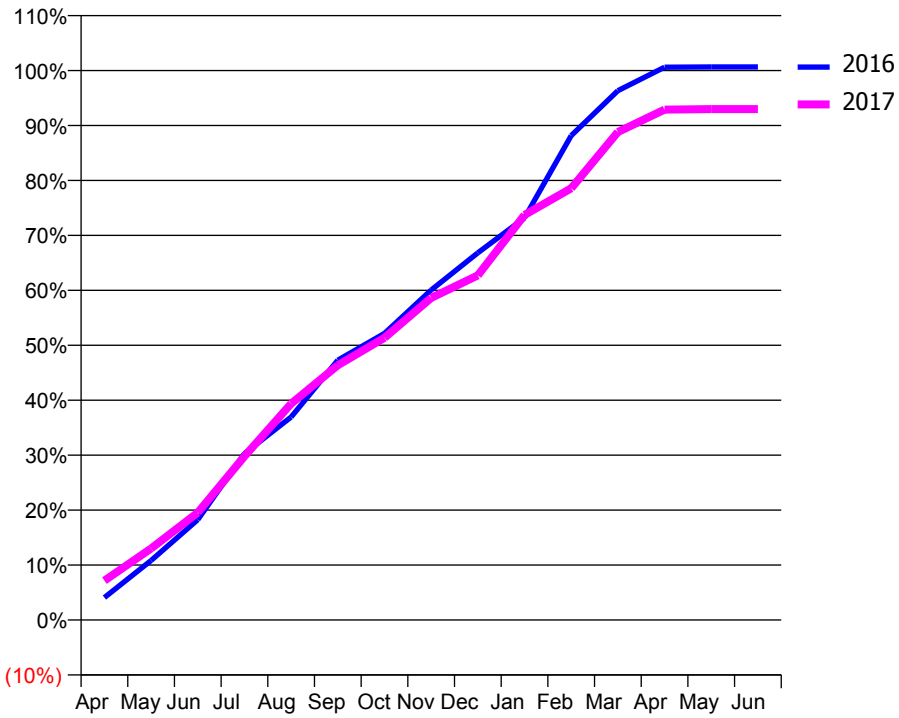
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,123 | |
| Quarter ending June 2016 | 1,102 | ↓ |
| Quarter ending September 2016 | 1,082 | ↓ |
| Quarter ending December 2016 | 1,044 | ↓ |
| Quarter ending March 2017 | 1,027 | ↓ |
| **Variance since March 2016** | (8.5%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 90 | 158 |
| May | 238 | 286 |
| June | 402 | 430 |
| July | 667 | 655 |
| August | 813 | 866 |
| September | 1,040 | 1,020 |
| October | 1,147 | 1,130 |
| November | 1,321 | 1,290 |
| December | 1,470 | 1,380 |
| January | 1,610 | 1,622 |
| February | 1,939 | 1,728 |
| March | 2,119 | 1,954 |
| April | 2,213 | 2,044 |
| May | 2,214 | 2,046 |
| June | 2,214 | 2,046 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 140 | 1,517 | 9.2% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 62 | *4.8%* | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,110 | 1,517 | 73.2% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 44 | 62 | *71.0%* | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 13 | 1,562 | 0.8% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,562 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,562 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 336998/0001 - Year end March 2017

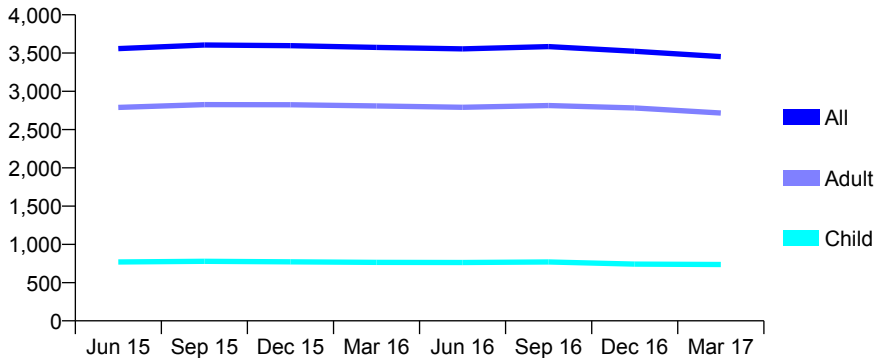
| | |
|---|---|
| Name or company name | MR C LANGLEY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,188 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £279,017.57 |

## ACCESS*

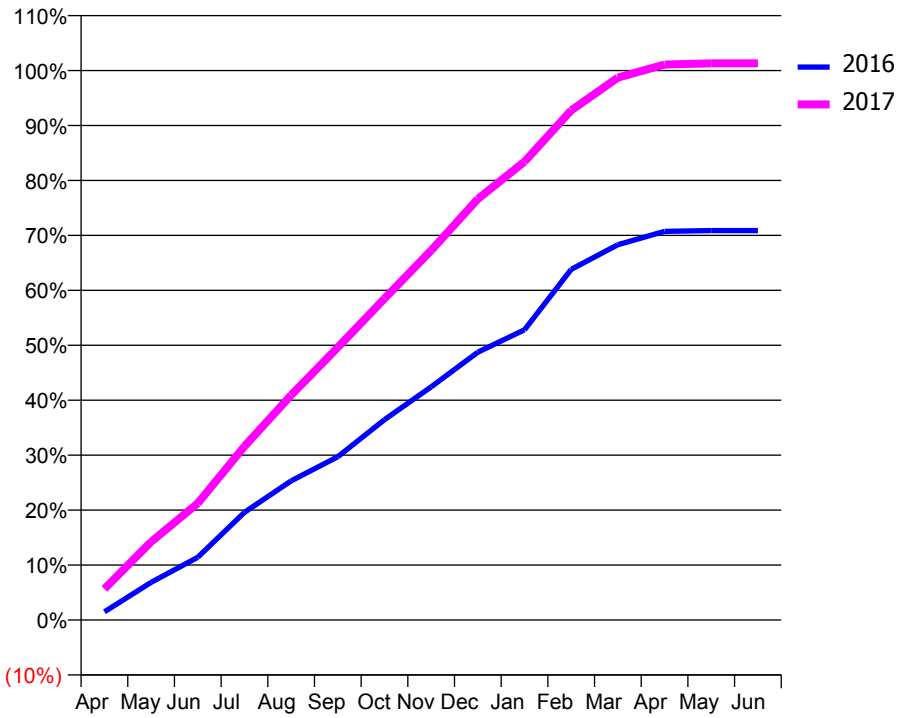
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,573 | |
| Quarter ending June 2016 | 3,554 | → |
| Quarter ending September 2016 | 3,584 | → |
| Quarter ending December 2016 | 3,523 | ↓ |
| Quarter ending March 2017 | 3,453 | ↓ |
| **Variance since March 2016** | (3.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 158 | 521 |
| May | 720 | 1,309 |
| June | 1,200 | 1,952 |
| July | 2,058 | 2,903 |
| August | 2,659 | 3,759 |
| September | 3,121 | 4,558 |
| October | 3,829 | 5,375 |
| November | 4,456 | 6,180 |
| December | 5,118 | 7,040 |
| January | 5,545 | 7,665 |
| February | 6,701 | 8,521 |
| March | 7,170 | 9,069 |
| April | 7,427 | 9,288 |
| May | 7,441 | 9,308 |
| June | 7,441 | 9,308 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 91 | 1,216 | 7.5% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 816 | 4,402 | 18.5% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 820 | 1,216 | 67.4% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,011 | 4,402 | 45.7% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 558 | 5,608 | 10.0% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 20 | 5,608 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 109 | 5,608 | 1.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 13 | *100.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 352004/0003 - Year end March 2017

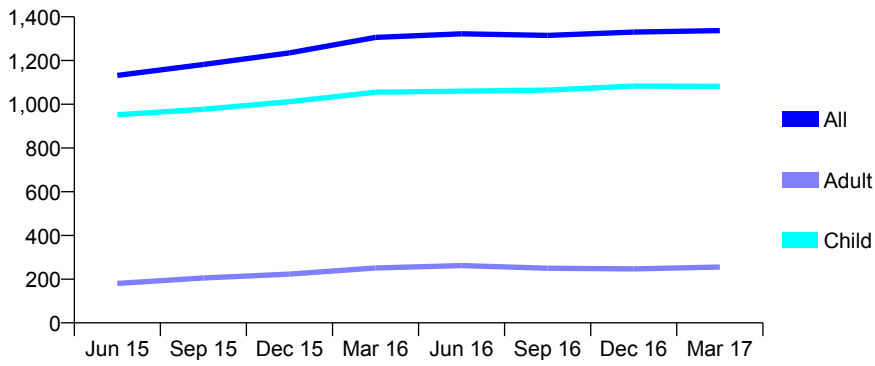
| | |
|---|---|
| Name or company name | MR JG MURRAY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,811 |
| Carry forward general activity (UDA) | 69 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £87,559.02 |

## ACCESS*

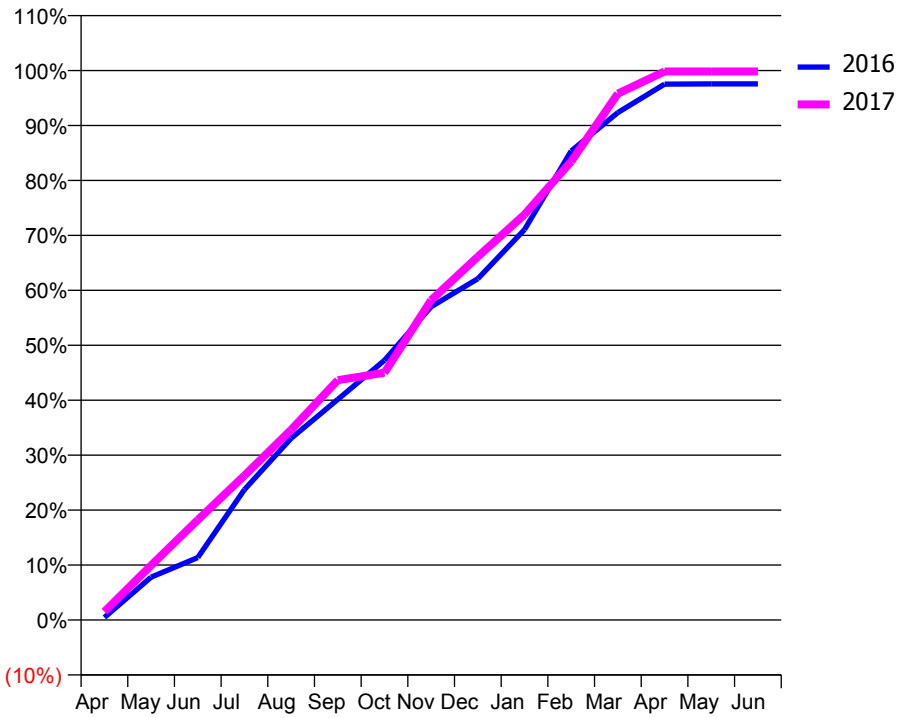
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,306 | |
| Quarter ending June 2016 | 1,322 | → |
| Quarter ending September 2016 | 1,315 | → |
| Quarter ending December 2016 | 1,330 | → |
| Quarter ending March 2017 | 1,337 | → |
| **Variance since March 2016** | 2.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 13 | 43 |
| May | 219 | 279 |
| June | 320 | 512 |
| July | 667 | 739 |
| August | 929 | 973 |
| September | 1,129 | 1,227 |
| October | 1,328 | 1,265 |
| November | 1,603 | 1,636 |
| December | 1,746 | 1,859 |
| January | 1,997 | 2,074 |
| February | 2,400 | 2,346 |
| March | 2,596 | 2,693 |
| April | 2,741 | 2,806 |
| May | 2,742 | 2,806 |
| June | 2,742 | 2,806 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 173 | 1,927 | 9.0% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 24 | 192 | 12.5% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,228 | 1,927 | 63.7% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 97 | 192 | 50.5% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 60 | 2,084 | 2.9% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 2,084 | 0.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 2,084 | 0.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 358231/0003 - Year end March 2017

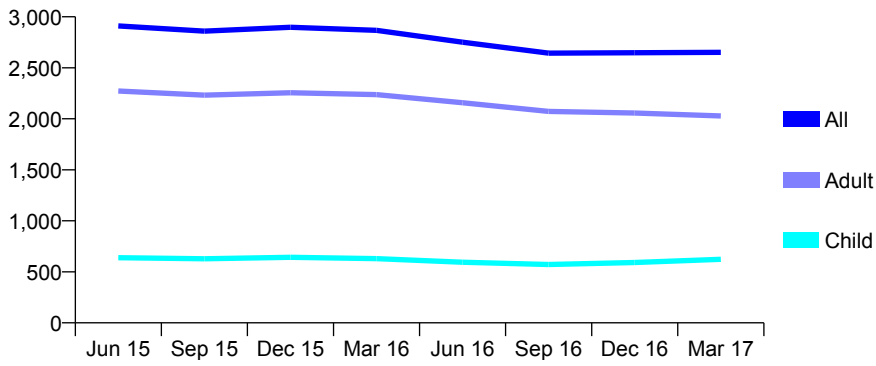
| | |
|---|---|
| Name or company name | Falsgrave Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,769 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £330,110.16 |

## ACCESS*

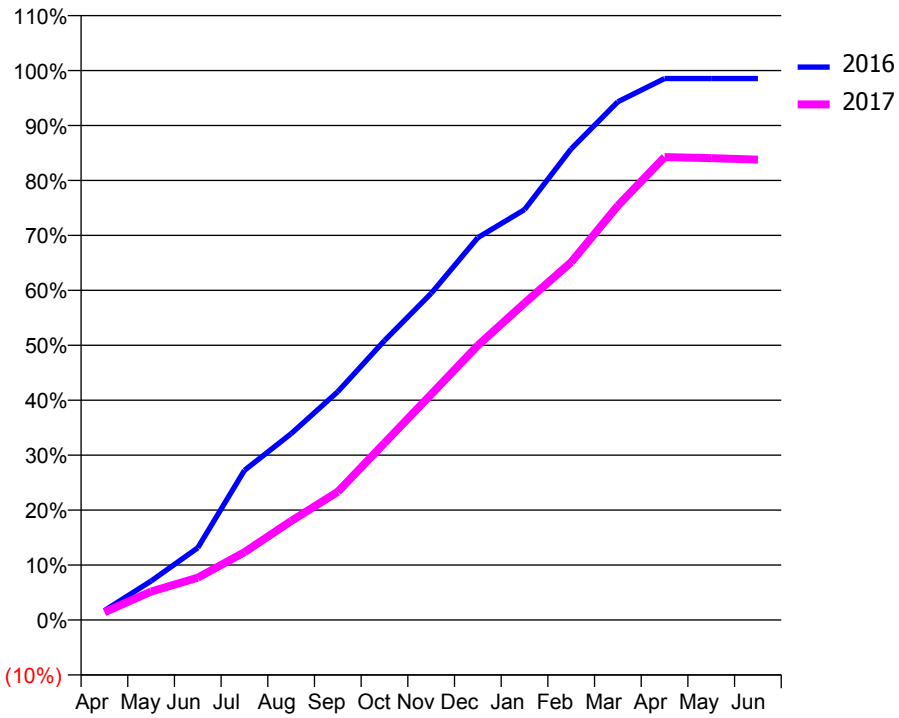
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,867 | |
| Quarter ending June 2016 | 2,751 | ↓ |
| Quarter ending September 2016 | 2,644 | ↓ |
| Quarter ending December 2016 | 2,648 | → |
| Quarter ending March 2017 | 2,651 | → |
| **Variance since March 2016** | (7.5%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 184 | 153 |
| May | 765 | 557 |
| June | 1,415 | 830 |
| July | 2,934 | 1,329 |
| August | 3,653 | 1,940 |
| September | 4,475 | 2,512 |
| October | 5,476 | 3,469 |
| November | 6,401 | 4,422 |
| December | 7,495 | 5,382 |
| January | 8,041 | 6,212 |
| February | 9,235 | 7,013 |
| March | 10,158 | 8,121 |
| April | 10,611 | 9,073 |
| May | 10,611 | 9,052 |
| June | 10,611 | 9,024 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 78 | 889 | 8.8% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 398 | 2,818 | 14.1% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 466 | 889 | 52.4% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,559 | 2,818 | 55.3% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 274 | 3,819 | 7.2% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 72 | 3,819 | 1.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 46 | 3,819 | 1.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

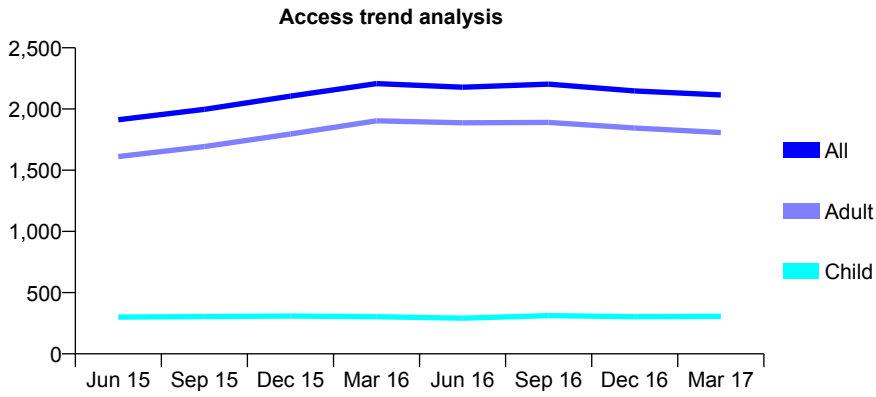
# Q50 - Vital Signs At a Glance Contract Report for 359157/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR D TOMKINSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

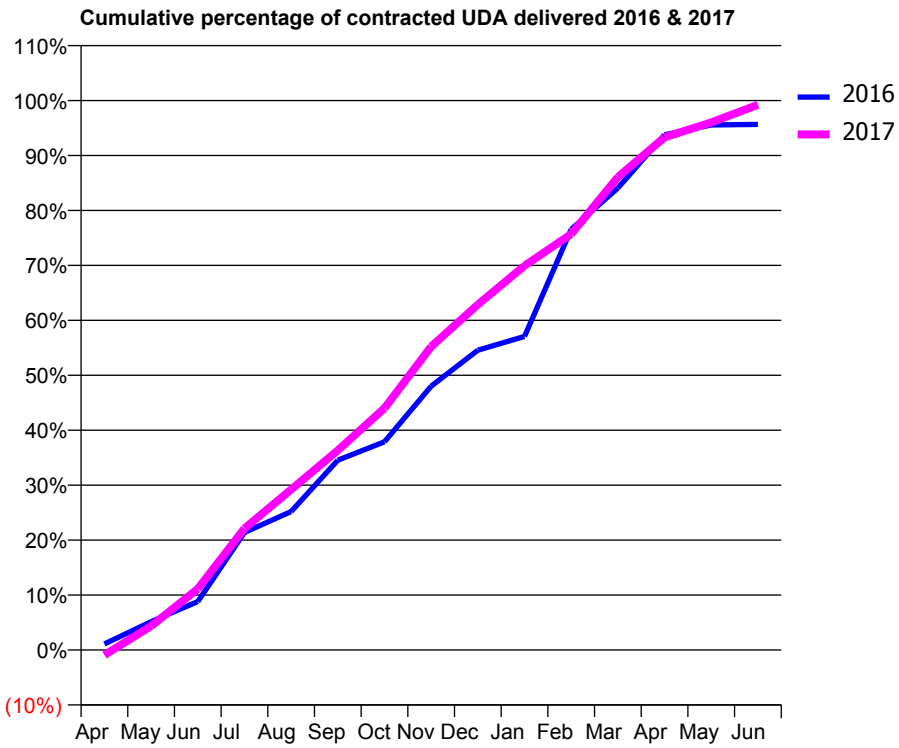
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,735 |
| Carry forward general activity (UDA) | 84 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £169,341.78 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,207 | |
| Quarter ending June 2016 | 2,178 | ↓ |
| Quarter ending September 2016 | 2,203 | → |
| Quarter ending December 2016 | 2,148 | ↓ |
| Quarter ending March 2017 | 2,115 | ↓ |
| **Variance since March 2016** | (4.2%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 63 | -54 |
| May | 296 | 249 |
| June | 505 | 638 |
| July | 1,227 | 1,268 |
| August | 1,446 | 1,675 |
| September | 1,981 | 2,084 |
| October | 2,174 | 2,524 |
| November | 2,753 | 3,167 |
| December | 3,130 | 3,606 |
| January | 3,273 | 4,011 |
| February | 4,390 | 4,341 |
| March | 4,821 | 4,936 |
| April | 5,377 | 5,351 |
| May | 5,480 | 5,507 |
| June | 5,486 | 5,690 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 26 | 389 | 6.7% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 378 | 2,194 | 17.2% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 166 | 389 | 42.7% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 755 | 2,194 | 34.4% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 199 | 2,553 | 7.8% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 26 | 2,553 | 1.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 66 | 2,553 | 2.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 15 | 15 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 15 | *66.7%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

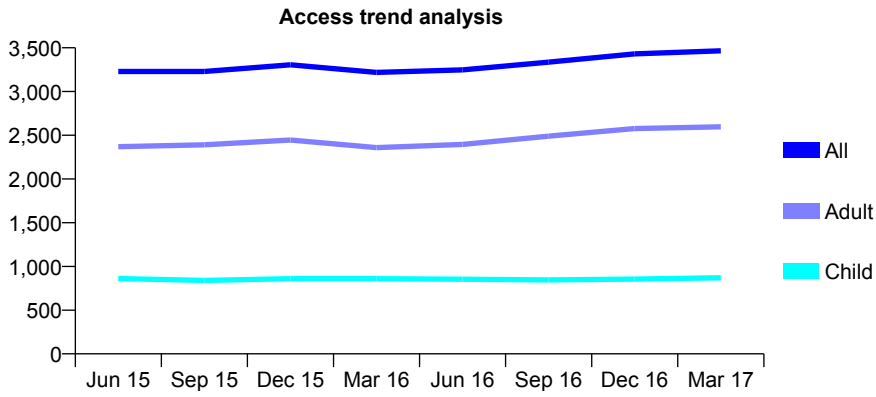
# Q50 - Vital Signs At a Glance Contract Report for 567205/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Alan Casson & Muhammad Farooq |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

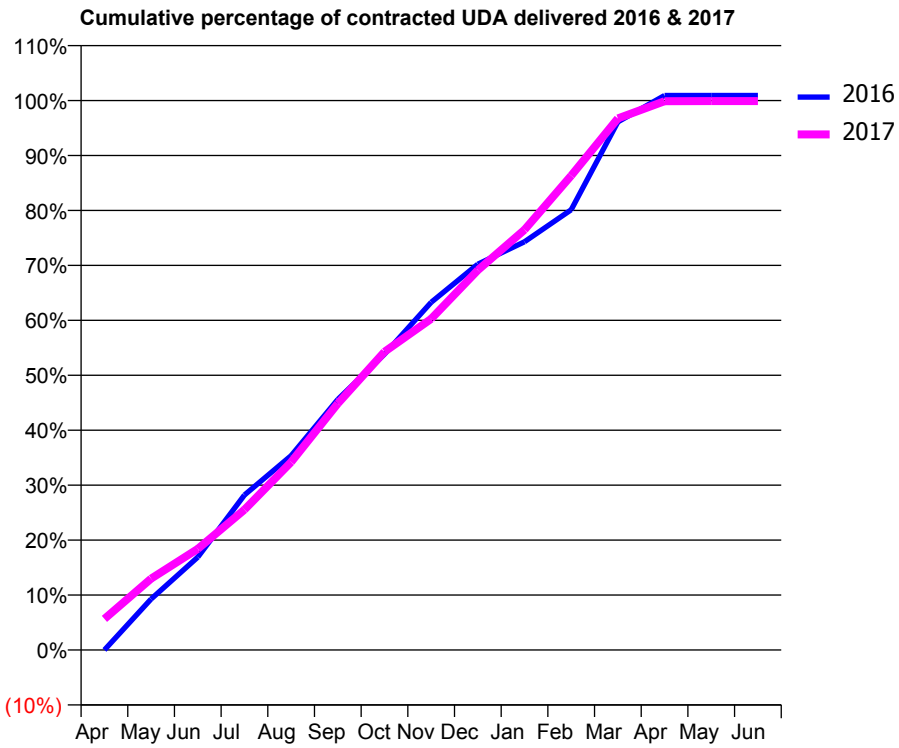
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,540 |
| Carry forward general activity (UDA) | -71 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £255,571.68 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,218 | |
| Quarter ending June 2016 | 3,248 | → |
| Quarter ending September 2016 | 3,336 | ↑ |
| Quarter ending December 2016 | 3,431 | ↑ |
| Quarter ending March 2017 | 3,466 | → |
| **Variance since March 2016** | 7.7% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -1 | 483 |
| May | 712 | 1,109 |
| June | 1,297 | 1,572 |
| July | 2,165 | 2,181 |
| August | 2,715 | 2,921 |
| September | 3,502 | 3,830 |
| October | 4,134 | 4,634 |
| November | 4,858 | 5,148 |
| December | 5,392 | 5,903 |
| January | 5,704 | 6,530 |
| February | 6,152 | 7,373 |
| March | 7,379 | 8,261 |
| April | 7,748 | 8,528 |
| May | 7,749 | 8,531 |
| June | 7,749 | 8,531 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 76 | 1,417 | 5.4% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 339 | 3,586 | 9.5% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,053 | 1,417 | 74.3% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,086 | 3,586 | 58.2% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 236 | 4,903 | 4.8% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 26 | 4,903 | 0.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 32 | 4,903 | 0.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 572063/0001 - Year end March 2017

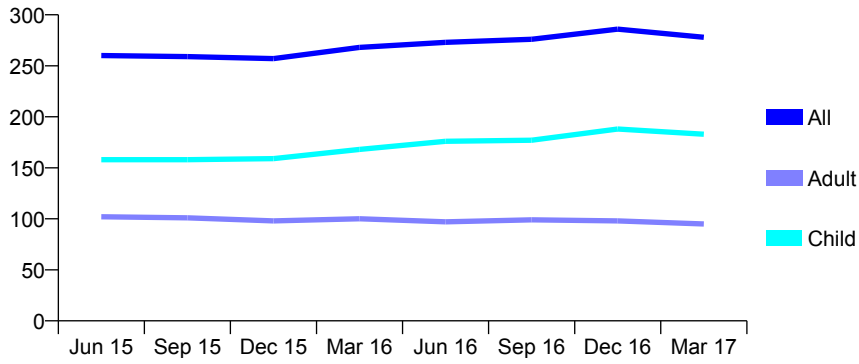
| | |
|---|---|
| Name or company name | Peasholm Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 700 |
| Carry forward general activity (UDA) | -14 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £15,435.29 |

## ACCESS*

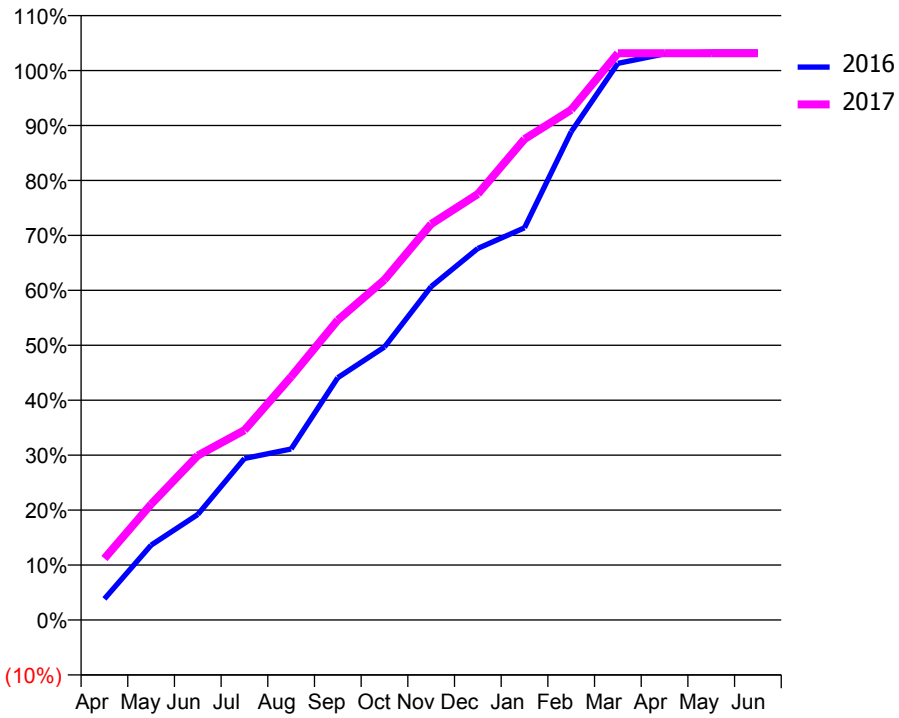
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 268 | |
| Quarter ending June 2016 | 273 | → |
| Quarter ending September 2016 | 276 | → |
| Quarter ending December 2016 | 286 | ↑ |
| Quarter ending March 2017 | 278 | ↓ |
| **Variance since March 2016** | 3.7% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 27 | 78 |
| May | 95 | 148 |
| June | 134 | 210 |
| July | 206 | 242 |
| August | 218 | 310 |
| September | 309 | 382 |
| October | 348 | 433 |
| November | 425 | 504 |
| December | 473 | 543 |
| January | 500 | 613 |
| February | 622 | 650 |
| March | 709 | 722 |
| April | 721 | 722 |
| May | 723 | 722 |
| June | 723 | 722 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 15 | 328 | 4.6% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 23 | 119 | 19.3% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 224 | 328 | 68.3% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 74 | 119 | 62.2% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 10 | 435 | 2.3% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 435 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 10 | 435 | 2.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 573973/0001 - Year end March 2017

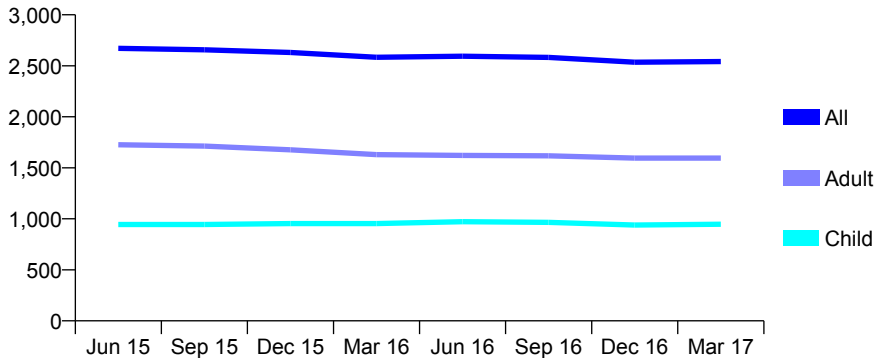
| | |
|---|---|
| Name or company name | MR SB JAMIESON |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,938 |
| Carry forward general activity (UDA) | 355 |
| 16/17 Contracted orthodontic activity (UOA) | 339 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £226,087.70 |

## ACCESS*

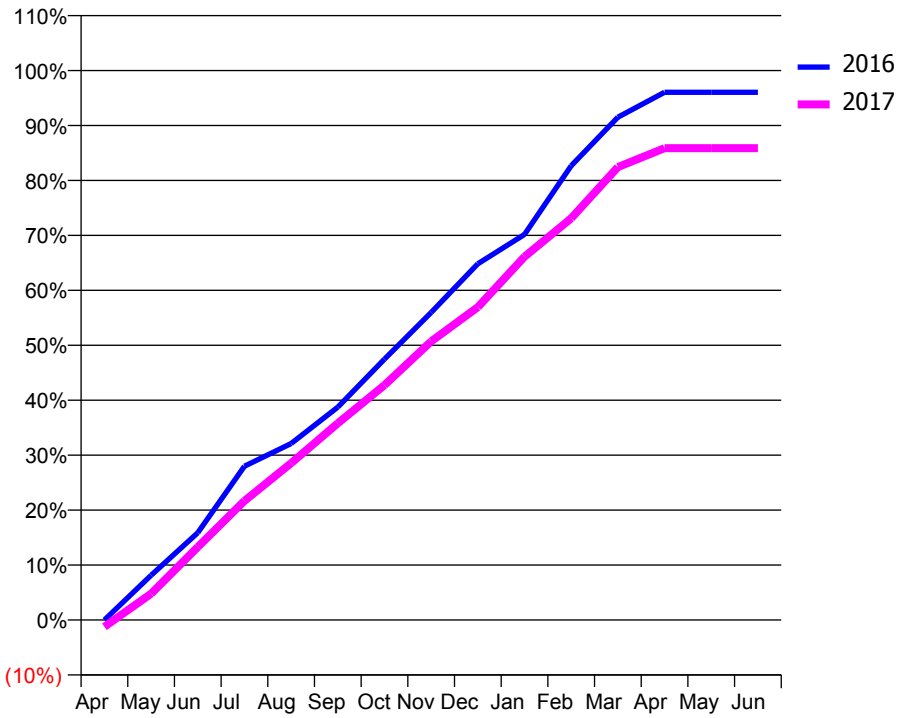
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,584 | |
| Quarter ending June 2016 | 2,594 | → |
| Quarter ending September 2016 | 2,583 | → |
| Quarter ending December 2016 | 2,535 | ↓ |
| Quarter ending March 2017 | 2,542 | → |
| **Variance since March 2016** | (1.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | -111 |
| May | 729 | 429 |
| June | 1,420 | 1,189 |
| July | 2,502 | 1,938 |
| August | 2,870 | 2,551 |
| September | 3,463 | 3,201 |
| October | 4,243 | 3,820 |
| November | 5,003 | 4,533 |
| December | 5,795 | 5,089 |
| January | 6,272 | 5,908 |
| February | 7,389 | 6,533 |
| March | 8,179 | 7,366 |
| April | 8,583 | 7,676 |
| May | 8,583 | 7,676 |
| June | 8,583 | 7,676 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 513 | 2,128 | 24.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 460 | 2,784 | 16.5% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,276 | 2,128 | 60.0% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,962 | 2,784 | 70.5% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 224 | 4,771 | 4.7% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 52 | 4,771 | 1.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 103 | 4,771 | 2.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 576549/0002 - Year end March 2017

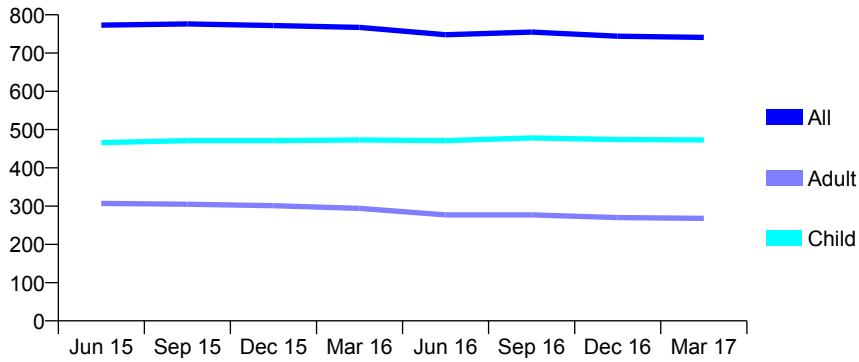
| | |
|---|---|
| Name or company name | MR SK ASHBY |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,100 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 84 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £52,362.33 |

## ACCESS*

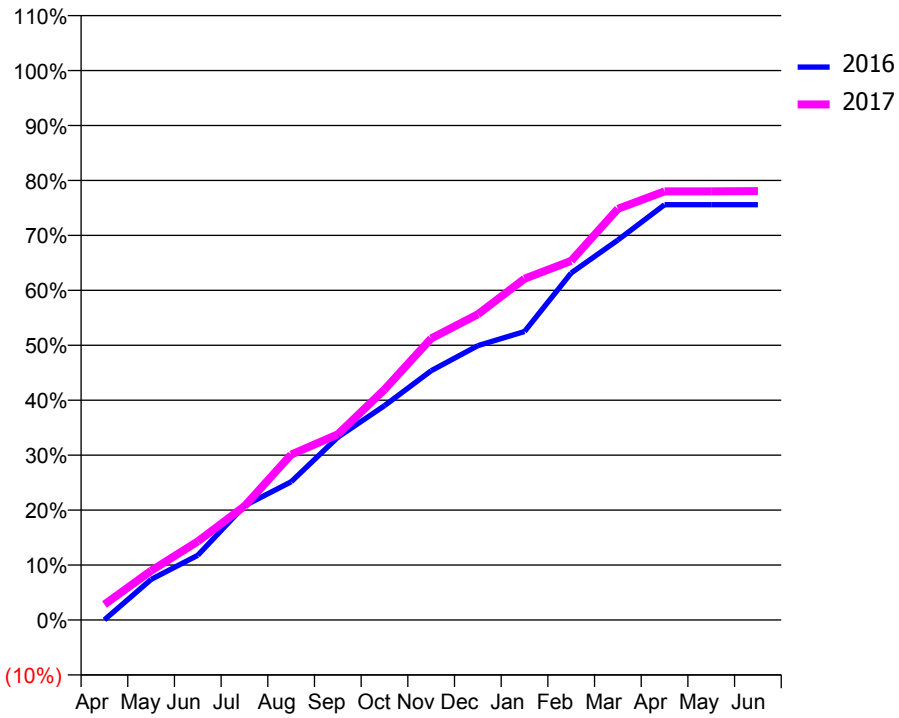
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 767 | |
| Quarter ending June 2016 | 748 | ↓ |
| Quarter ending September 2016 | 755 | → |
| Quarter ending December 2016 | 744 | ↓ |
| Quarter ending March 2017 | 741 | → |
| **Variance since March 2016** | (3.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1 | 59 |
| May | 155 | 188 |
| June | 247 | 301 |
| July | 436 | 435 |
| August | 528 | 632 |
| September | 699 | 709 |
| October | 819 | 881 |
| November | 953 | 1,076 |
| December | 1,048 | 1,168 |
| January | 1,103 | 1,304 |
| February | 1,326 | 1,373 |
| March | 1,452 | 1,572 |
| April | 1,587 | 1,638 |
| May | 1,587 | 1,638 |
| June | 1,587 | 1,639 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 68 | 894 | 7.6% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 29 | 259 | 11.2% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 647 | 894 | 72.4% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 131 | 259 | 50.6% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 36 | 1,124 | 3.2% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 1,124 | 0.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 18 | 1,124 | 1.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 577308/0001 - Year end March 2017

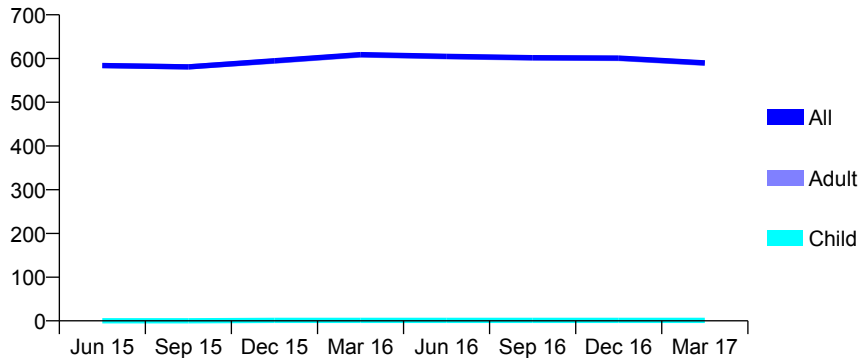
| | |
|---|---|
| Name or company name | MR BR DAVIES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,000 |
| Carry forward general activity (UDA) | -15 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £168,969.17 |

## ACCESS*

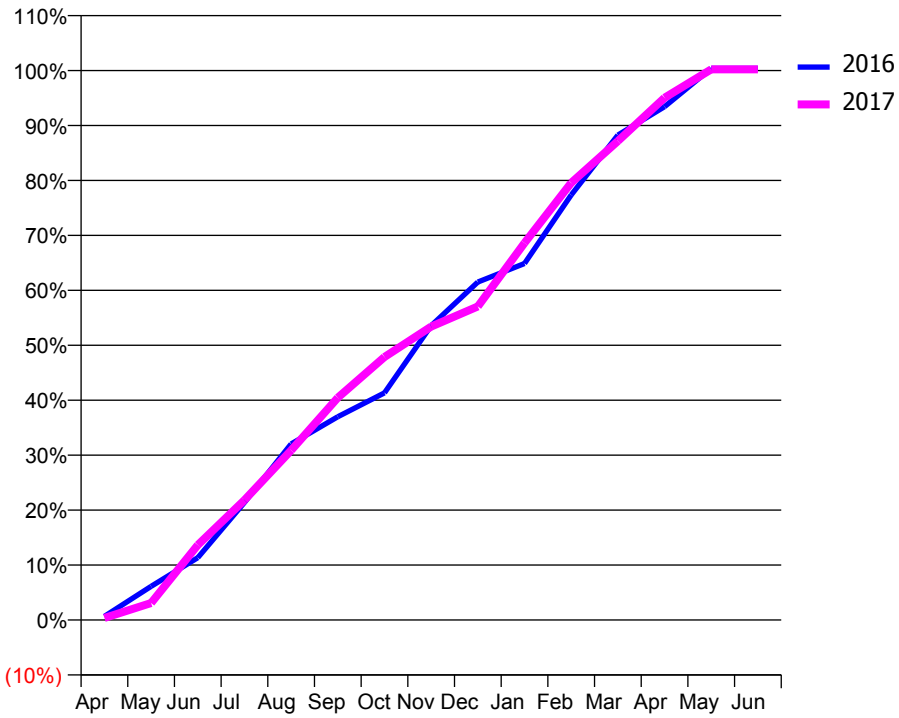
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 609 | |
| Quarter ending June 2016 | 605 | → |
| Quarter ending September 2016 | 602 | → |
| Quarter ending December 2016 | 601 | → |
| Quarter ending March 2017 | 590 | ↓ |
| **Variance since March 2016** | (3.1%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 27 | 15 |
| May | 245 | 124 |
| June | 454 | 546 |
| July | 855 | 873 |
| August | 1,282 | 1,235 |
| September | 1,480 | 1,619 |
| October | 1,654 | 1,915 |
| November | 2,143 | 2,136 |
| December | 2,460 | 2,283 |
| January | 2,595 | 2,745 |
| February | 3,094 | 3,182 |
| March | 3,530 | 3,486 |
| April | 3,737 | 3,802 |
| May | 4,015 | 4,008 |
| June | 4,015 | 4,008 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | *N/A* | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 15 | 386 | 3.9% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | *N/A* | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 22 | 386 | 5.7% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 0 | 390 | 0.0% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 390 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 390 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

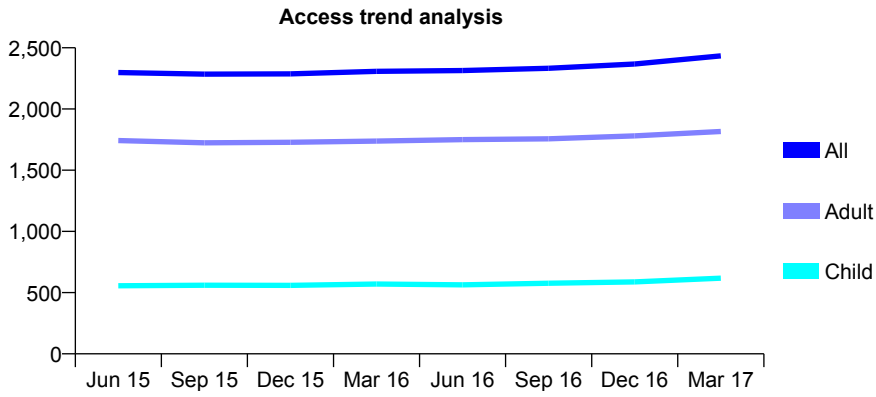
# Q50 - Vital Signs At a Glance Contract Report for 610194/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MISS C DURNING |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2013 |
| Contract end date | |

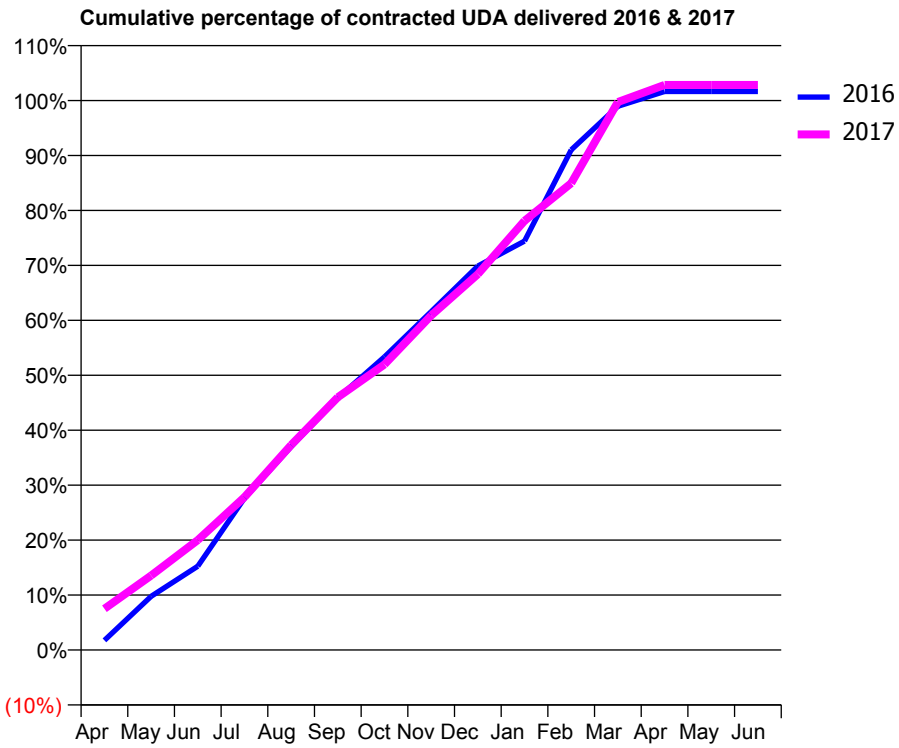
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,098 |
| Carry forward general activity (UDA) | -110 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £183,044.80 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,308 | |
| Quarter ending June 2016 | 2,314 | → |
| Quarter ending September 2016 | 2,333 | → |
| Quarter ending December 2016 | 2,368 | → |
| Quarter ending March 2017 | 2,434 | ↑ |
| **Variance since March 2016** | 5.5% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 117 | 534 |
| May | 650 | 963 |
| June | 1,016 | 1,420 |
| July | 1,840 | 1,975 |
| August | 2,465 | 2,649 |
| September | 3,054 | 3,264 |
| October | 3,552 | 3,688 |
| November | 4,100 | 4,321 |
| December | 4,652 | 4,854 |
| January | 4,954 | 5,544 |
| February | 6,059 | 6,030 |
| March | 6,588 | 7,078 |
| April | 6,767 | 7,298 |
| May | 6,768 | 7,298 |
| June | 6,768 | 7,298 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 131 | 1,108 | 11.8% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 484 | 2,984 | 16.2% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 737 | 1,108 | 66.5% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,840 | 2,984 | 61.7% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 232 | 4,072 | 5.7% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 45 | 4,072 | 1.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 133 | 4,072 | 3.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 618594/0002 - Year end March 2017

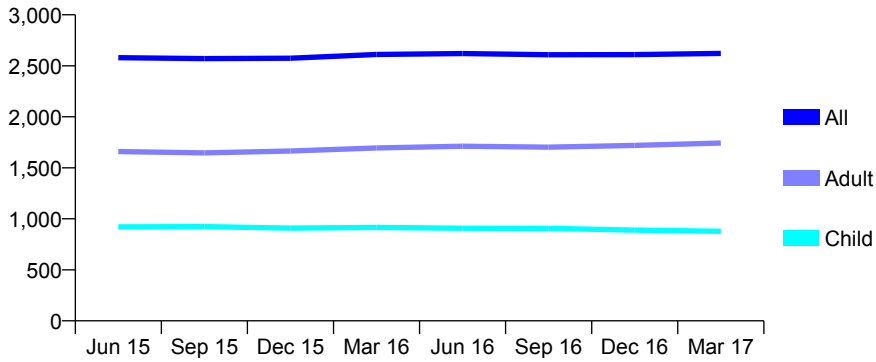
| | |
|---|---|
| Name or company name | MR MJ BOOTH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £201,063.22 |

## ACCESS*

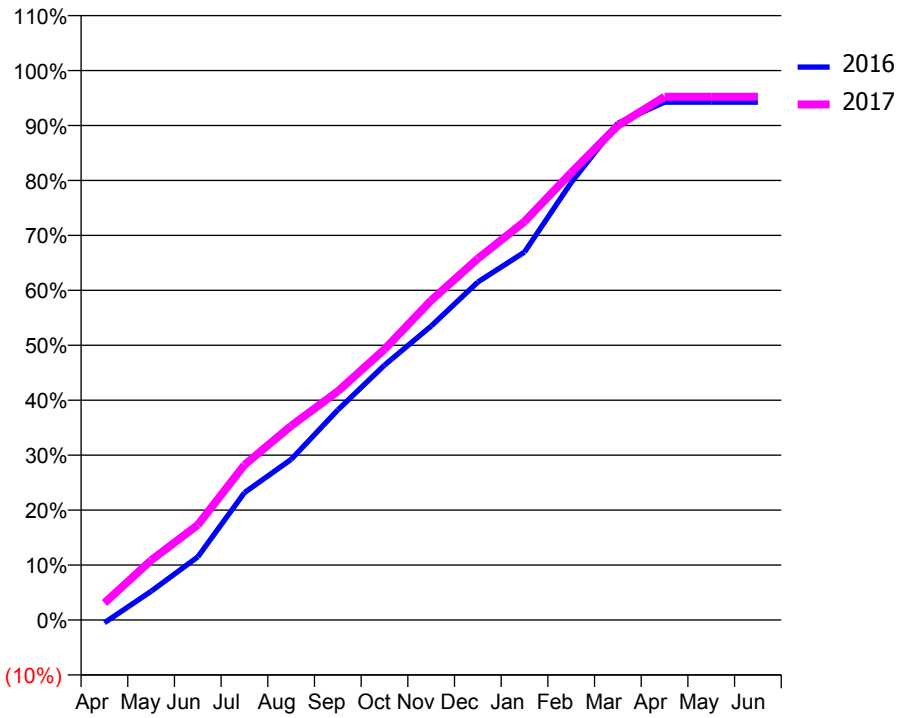
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,611 | |
| Quarter ending June 2016 | 2,620 | → |
| Quarter ending September 2016 | 2,609 | → |
| Quarter ending December 2016 | 2,610 | → |
| Quarter ending March 2017 | 2,621 | → |
| **Variance since March 2016** | 0.4% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -37 | 216 |
| May | 367 | 762 |
| June | 804 | 1,212 |
| July | 1,622 | 1,976 |
| August | 2,047 | 2,474 |
| September | 2,676 | 2,914 |
| October | 3,247 | 3,449 |
| November | 3,745 | 4,073 |
| December | 4,306 | 4,604 |
| January | 4,688 | 5,077 |
| February | 5,572 | 5,700 |
| March | 6,328 | 6,300 |
| April | 6,596 | 6,666 |
| May | 6,596 | 6,666 |
| June | 6,596 | 6,666 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 91 | 1,455 | 6.3% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 370 | 2,756 | 13.4% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,085 | 1,455 | 74.6% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,879 | 2,756 | 68.2% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 174 | 4,253 | 4.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 4,253 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 119 | 4,253 | 2.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 620610/0001 - Year end March 2017

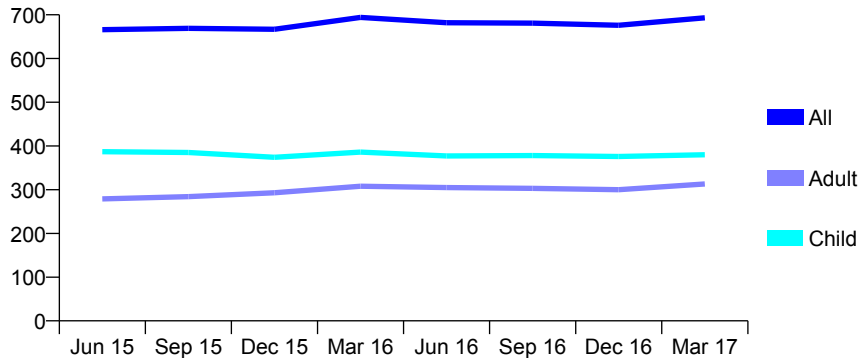
| | |
|---|---|
| Name or company name | MR S OSBORNE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,600 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £36,632.62 |

## ACCESS*

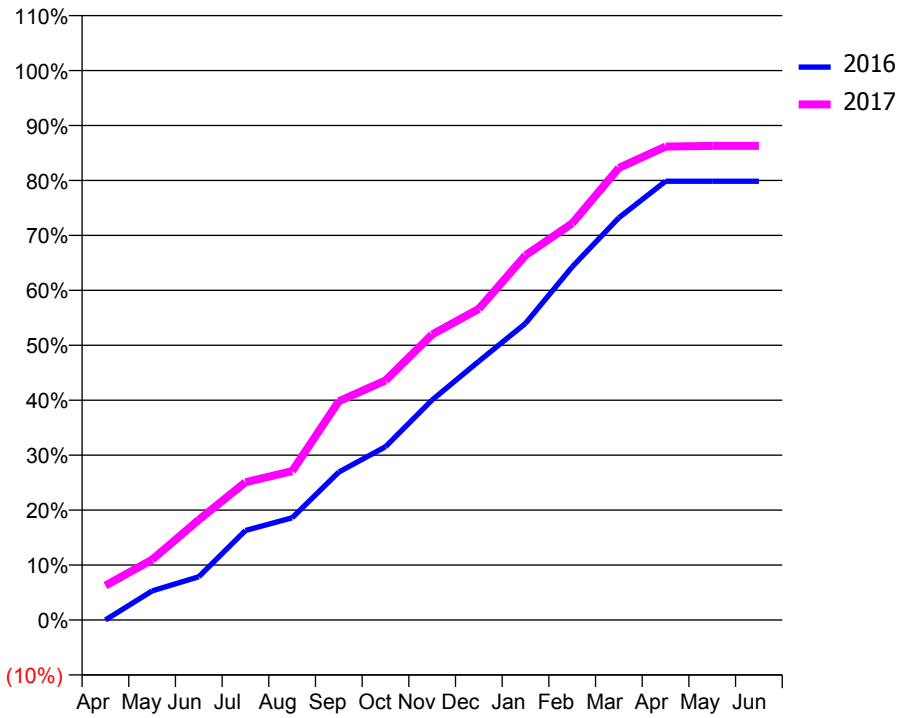
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 694 | |
| Quarter ending June 2016 | 682 | ↓ |
| Quarter ending September 2016 | 681 | → |
| Quarter ending December 2016 | 676 | → |
| Quarter ending March 2017 | 693 | ↑ |
| **Variance since March 2016** | (0.1%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 100 |
| May | 106 | 176 |
| June | 157 | 292 |
| July | 326 | 401 |
| August | 372 | 433 |
| September | 539 | 637 |
| October | 631 | 698 |
| November | 801 | 831 |
| December | 942 | 906 |
| January | 1,080 | 1,062 |
| February | 1,285 | 1,155 |
| March | 1,464 | 1,316 |
| April | 1,597 | 1,379 |
| May | 1,597 | 1,381 |
| June | 1,597 | 1,381 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 60 | 678 | 8.8% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 37 | 326 | 11.3% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 451 | 678 | 66.5% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 145 | 326 | 44.5% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 63 | 958 | 6.6% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 958 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 11 | 958 | 1.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 632201/0001 - Year end March 2017

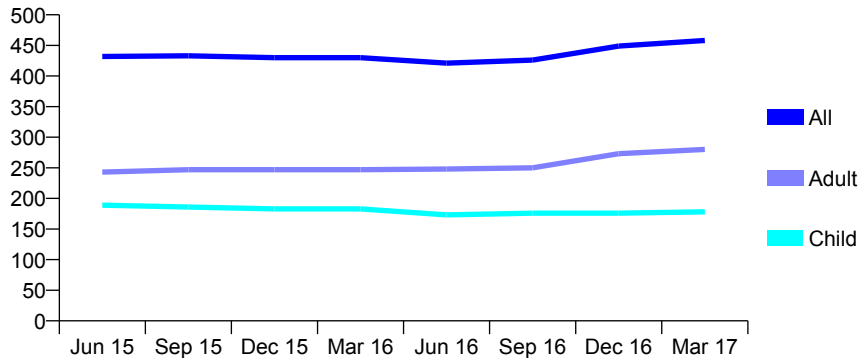
| | |
|---|---|
| Name or company name | MRS FC HEYLINGS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 960 |
| Carry forward general activity (UDA) | -19 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £23,761.27 |

## ACCESS*

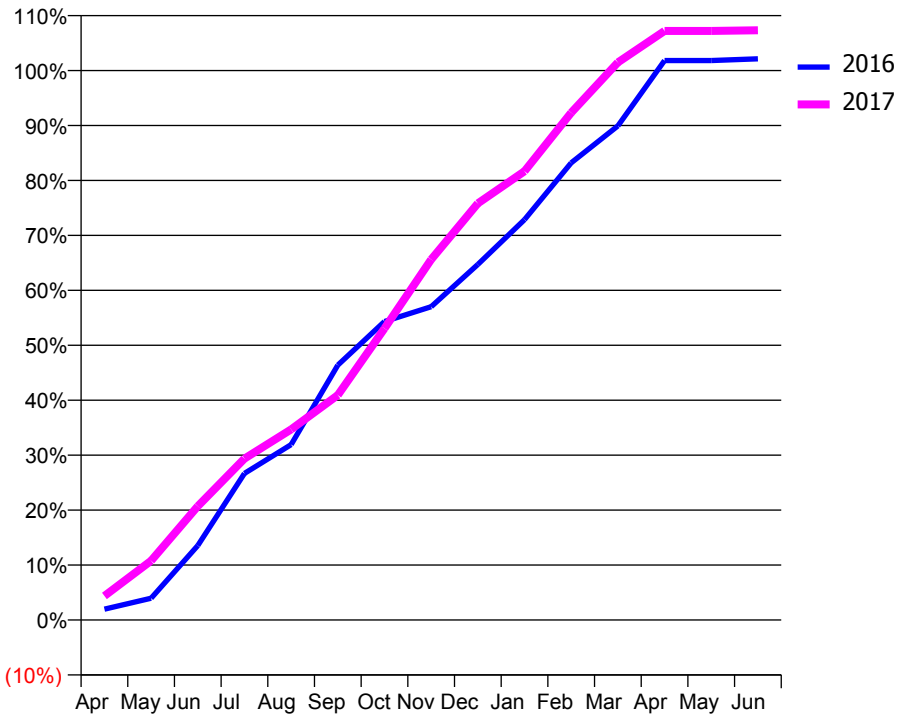
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 430 | |
| Quarter ending June 2016 | 421 | ↓ |
| Quarter ending September 2016 | 426 | → |
| Quarter ending December 2016 | 449 | ↑ |
| Quarter ending March 2017 | 458 | ↑ |
| **Variance since March 2016** | 6.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 19 | 42 |
| May | 38 | 104 |
| June | 130 | 199 |
| July | 256 | 282 |
| August | 306 | 333 |
| September | 445 | 393 |
| October | 521 | 509 |
| November | 547 | 630 |
| December | 621 | 728 |
| January | 699 | 784 |
| February | 799 | 886 |
| March | 863 | 974 |
| April | 977 | 1,029 |
| May | 977 | 1,029 |
| June | 980 | 1,030 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 11 | 269 | 4.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 43 | 374 | 11.5% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 166 | 269 | 61.7% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 184 | 374 | 49.2% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 11 | 618 | 1.8% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 618 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 618 | 0.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 638536/0001 - Year end March 2017

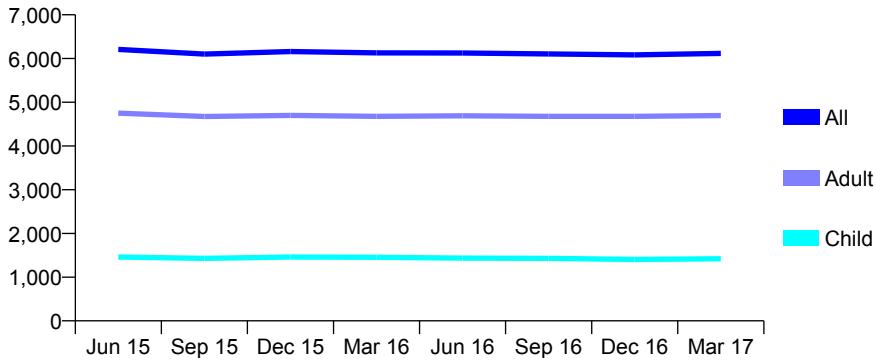
| | |
|---|---|
| Name or company name | MR B WILSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 27,839 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £579,727.66 |

## ACCESS*

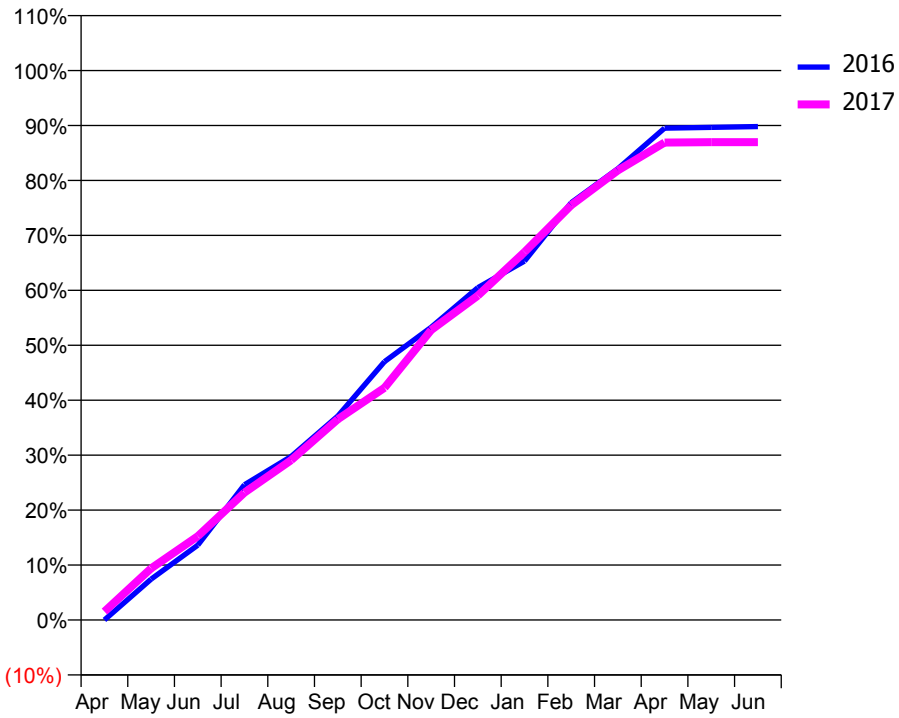
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,129 | |
| Quarter ending June 2016 | 6,127 | → |
| Quarter ending September 2016 | 6,106 | → |
| Quarter ending December 2016 | 6,083 | → |
| Quarter ending March 2017 | 6,117 | → |
| **Variance since March 2016** | (0.2%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 430 |
| May | 2,074 | 2,619 |
| June | 3,796 | 4,249 |
| July | 6,852 | 6,455 |
| August | 8,288 | 8,099 |
| September | 10,335 | 10,174 |
| October | 13,092 | 11,766 |
| November | 14,830 | 14,693 |
| December | 16,839 | 16,431 |
| January | 18,184 | 18,639 |
| February | 21,143 | 21,014 |
| March | 22,866 | 22,778 |
| April | 24,916 | 24,192 |
| May | 24,958 | 24,206 |
| June | 25,001 | 24,210 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 206 | 2,409 | 8.6% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,260 | 7,864 | 16.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,603 | 2,409 | 66.5% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,098 | 7,864 | 64.8% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 296 | 10,052 | 2.9% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 479 | 10,052 | 4.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 188 | 10,052 | 1.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 43 | 45 | *95.6%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 43 | 45 | *95.6%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

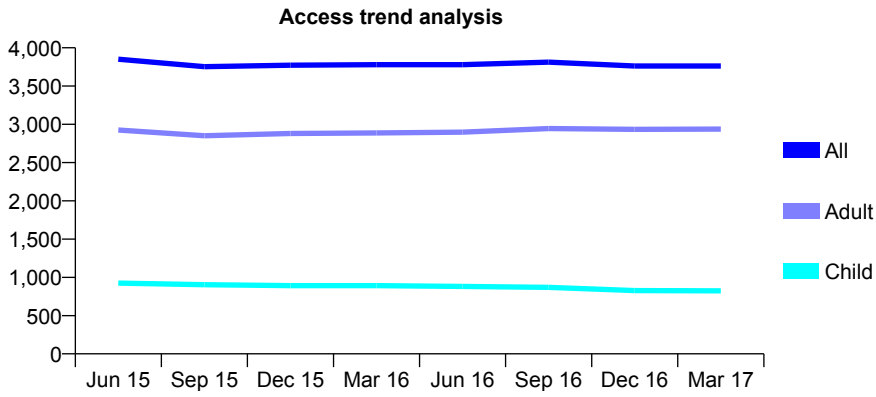
# Q50 - Vital Signs At a Glance Contract Report for 643173/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | The White House Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

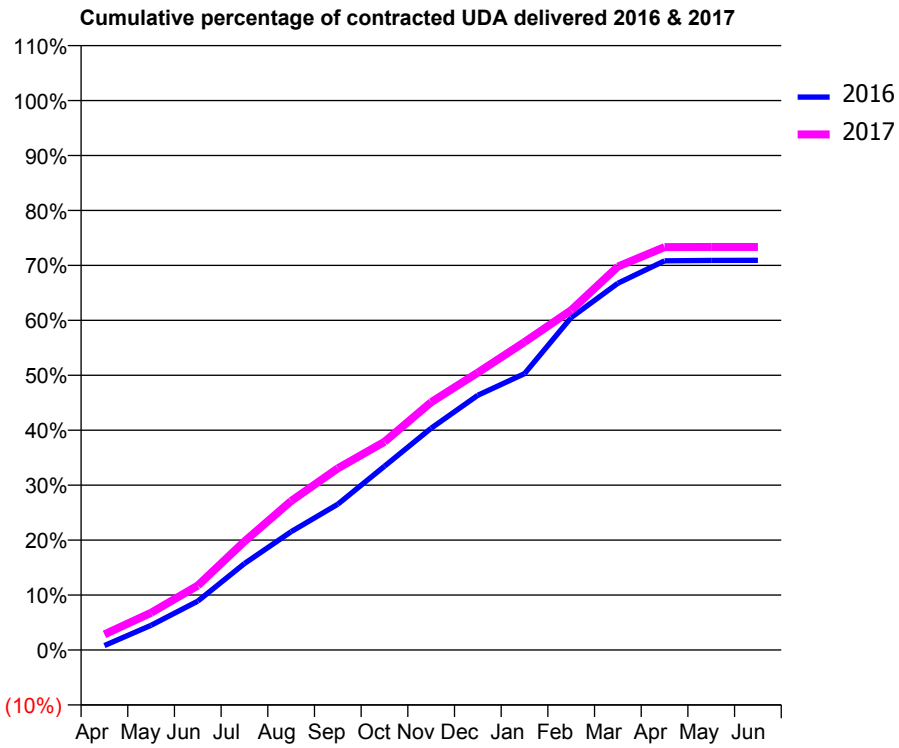
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 19,500 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £652,606.24 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,779 | |
| Quarter ending June 2016 | 3,779 | → |
| Quarter ending September 2016 | 3,812 | → |
| Quarter ending December 2016 | 3,762 | ↓ |
| Quarter ending March 2017 | 3,762 | → |
| **Variance since March 2016** | (0.4%) | → |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 161 | 556 |
| May | 876 | 1,321 |
| June | 1,733 | 2,286 |
| July | 3,069 | 3,854 |
| August | 4,198 | 5,290 |
| September | 5,173 | 6,449 |
| October | 6,522 | 7,391 |
| November | 7,870 | 8,792 |
| December | 9,043 | 9,844 |
| January | 9,806 | 10,927 |
| February | 11,799 | 12,061 |
| March | 13,017 | 13,606 |
| April | 13,808 | 14,297 |
| May | 13,824 | 14,302 |
| June | 13,828 | 14,303 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 128 | 1,315 | 9.7% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 679 | 4,452 | 15.3% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 824 | 1,315 | 62.7% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,538 | 4,452 | 57.0% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 671 | 5,726 | 11.7% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 87 | 5,726 | 1.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 88 | 5,726 | 1.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 12 | *100.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

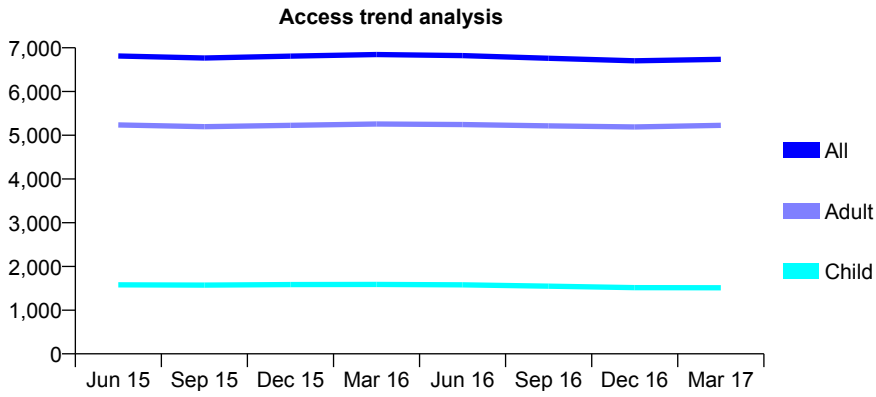
# Q50 - Vital Signs At a Glance Contract Report for 643181/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | MR RP BERRY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

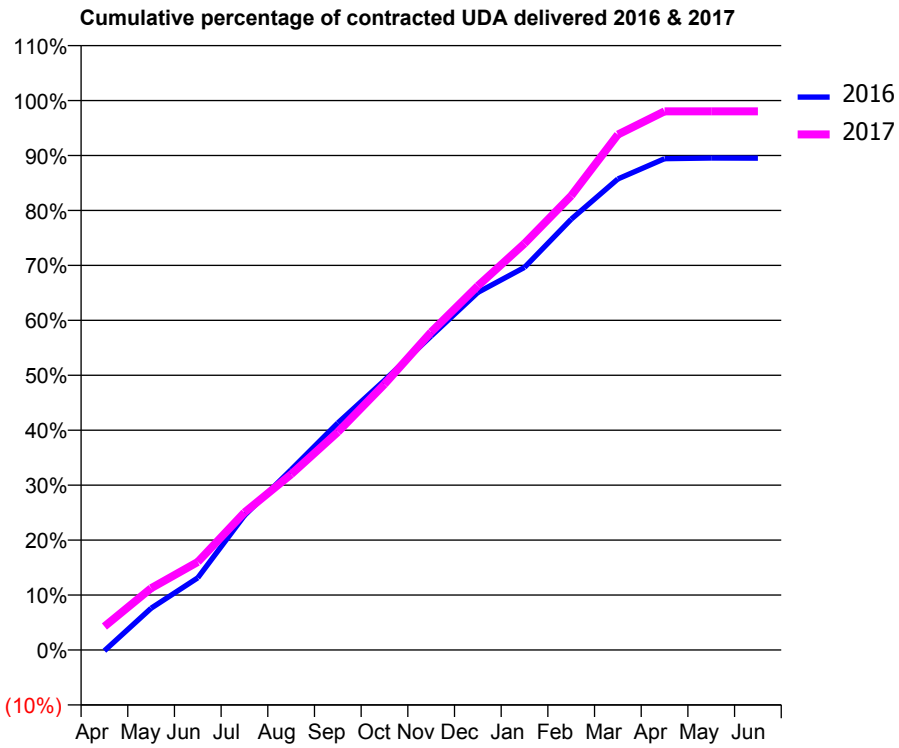
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 17,500 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £521,301.77 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,846 | |
| Quarter ending June 2016 | 6,821 | → |
| Quarter ending September 2016 | 6,761 | → |
| Quarter ending December 2016 | 6,703 | → |
| Quarter ending March 2017 | 6,737 | → |
| **Variance since March 2016** | (1.6%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -26 | 750 |
| May | 1,333 | 1,967 |
| June | 2,302 | 2,803 |
| July | 4,284 | 4,382 |
| August | 5,746 | 5,594 |
| September | 7,232 | 6,943 |
| October | 8,588 | 8,467 |
| November | 10,001 | 10,125 |
| December | 11,390 | 11,595 |
| January | 12,187 | 12,947 |
| February | 13,721 | 14,468 |
| March | 15,001 | 16,415 |
| April | 15,649 | 17,155 |
| May | 15,669 | 17,153 |
| June | 15,664 | 17,156 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 97 | 2,353 | 4.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 890 | 7,327 | 12.1% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,683 | 2,353 | 71.5% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,968 | 7,327 | 54.2% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 685 | 8,069 | 8.5% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 89 | 8,069 | 1.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 74 | 8,069 | 0.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 14 | 15 | *93.3%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 15 | *100.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

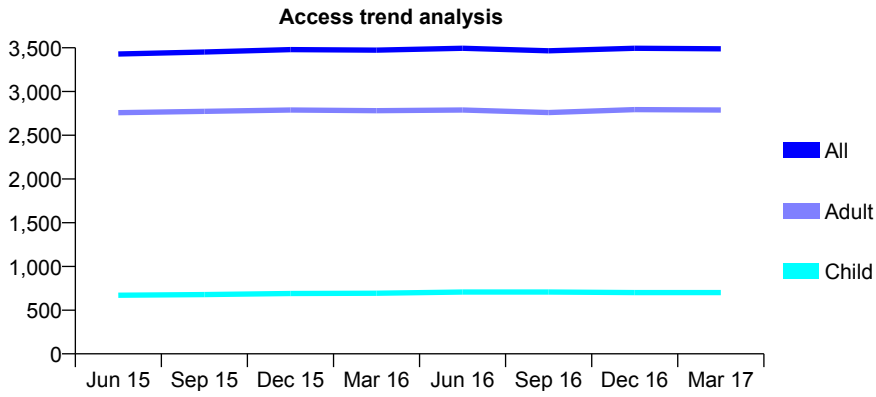
# Q50 - Vital Signs At a Glance Contract Report for 648647/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MISS AJ BERRY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

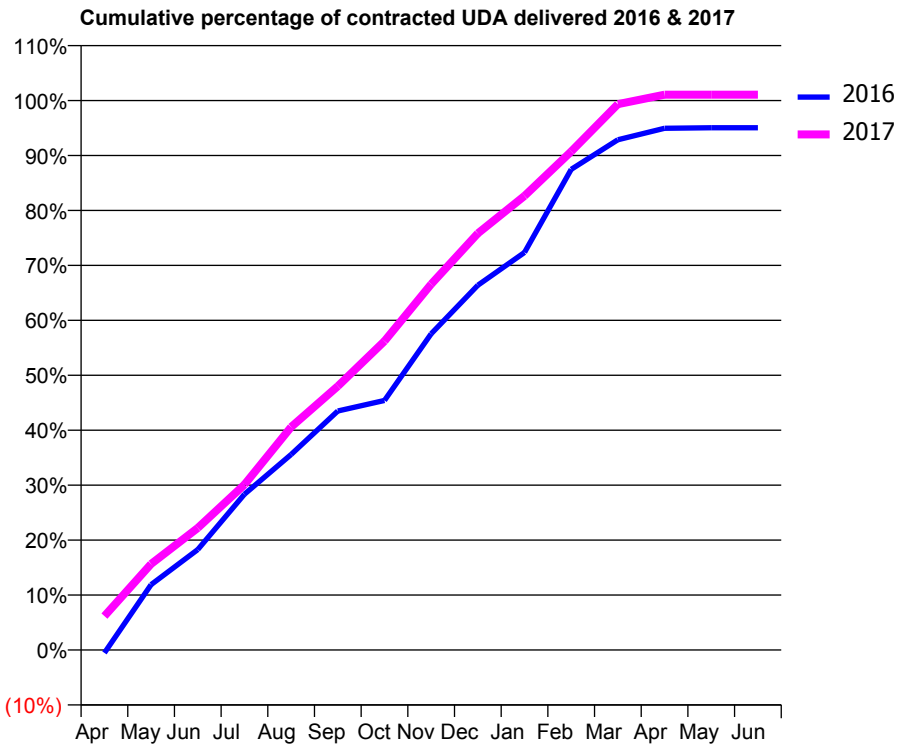
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,752 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £269,402.63 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,474 | |
| Quarter ending June 2016 | 3,495 | → |
| Quarter ending September 2016 | 3,466 | → |
| Quarter ending December 2016 | 3,494 | → |
| Quarter ending March 2017 | 3,489 | → |
| **Variance since March 2016** | 0.4% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -47 | 540 |
| May | 1,042 | 1,372 |
| June | 1,601 | 1,945 |
| July | 2,482 | 2,635 |
| August | 3,114 | 3,552 |
| September | 3,807 | 4,202 |
| October | 3,976 | 4,921 |
| November | 5,037 | 5,827 |
| December | 5,810 | 6,635 |
| January | 6,333 | 7,232 |
| February | 7,655 | 7,939 |
| March | 8,127 | 8,694 |
| April | 8,309 | 8,845 |
| May | 8,318 | 8,845 |
| June | 8,318 | 8,845 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 28 | 1,194 | 2.3% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 203 | 3,452 | 5.9% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 880 | 1,194 | 73.7% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,054 | 3,452 | 30.5% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 98 | 4,636 | 2.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 12 | 4,636 | 0.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 26 | 4,636 | 0.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 10 | *100.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

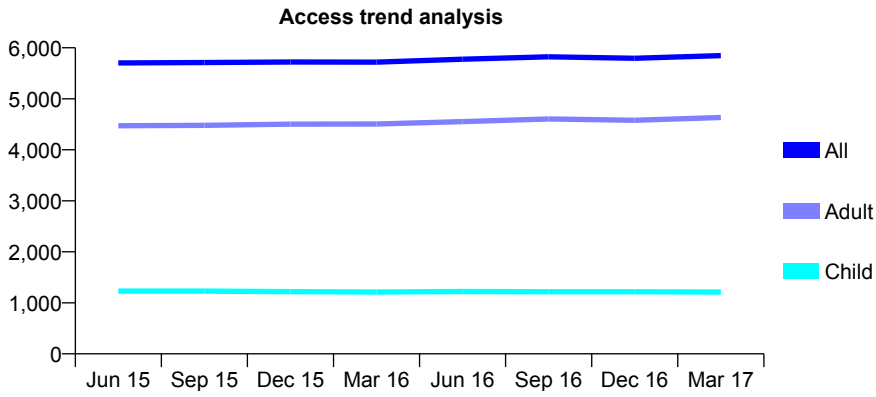
# Q50 - Vital Signs At a Glance Contract Report for 651311/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR MA AMOS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

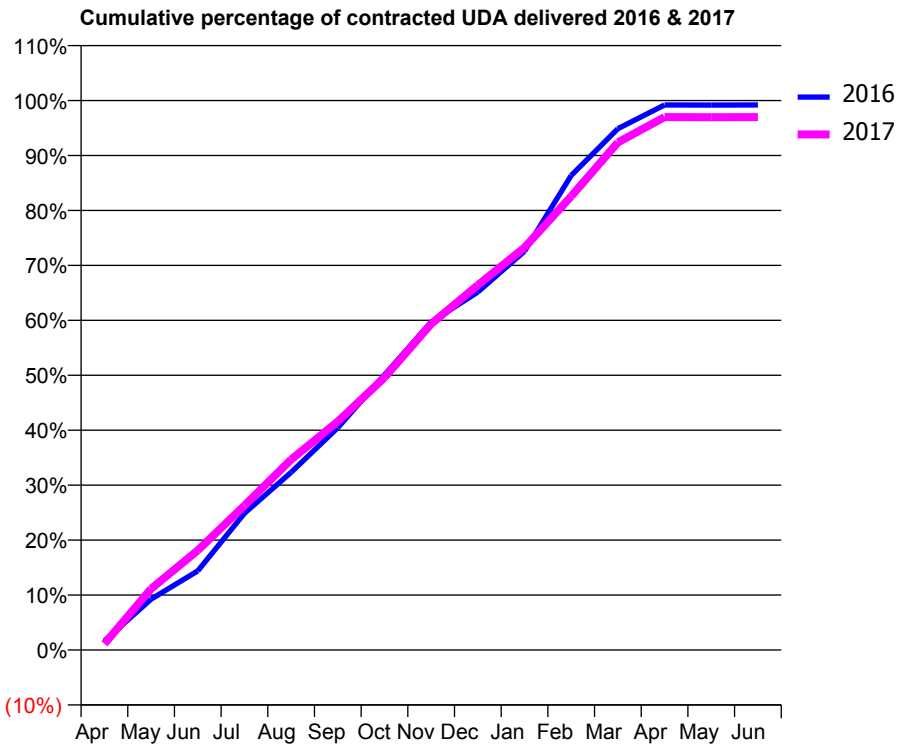
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,800 |
| Carry forward general activity (UDA) | 121 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £342,366.68 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,718 | |
| Quarter ending June 2016 | 5,776 | → |
| Quarter ending September 2016 | 5,823 | → |
| Quarter ending December 2016 | 5,796 | → |
| Quarter ending March 2017 | 5,847 | → |
| **Variance since March 2016** | 2.3% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 247 | 169 |
| May | 1,371 | 1,650 |
| June | 2,131 | 2,686 |
| July | 3,683 | 3,891 |
| August | 4,784 | 5,132 |
| September | 5,990 | 6,155 |
| October | 7,411 | 7,338 |
| November | 8,833 | 8,783 |
| December | 9,641 | 9,828 |
| January | 10,741 | 10,842 |
| February | 12,781 | 12,220 |
| March | 14,042 | 13,669 |
| April | 14,681 | 14,353 |
| May | 14,677 | 14,351 |
| June | 14,679 | 14,352 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 192 | 2,244 | 8.6% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 922 | 7,106 | 13.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,560 | 2,244 | 69.5% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,984 | 7,106 | 56.1% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 234 | 8,116 | 2.9% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 102 | 8,116 | 1.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 100 | 8,116 | 1.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 15 | 15 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 15 | *100.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 651788/0001 - Year end March 2017

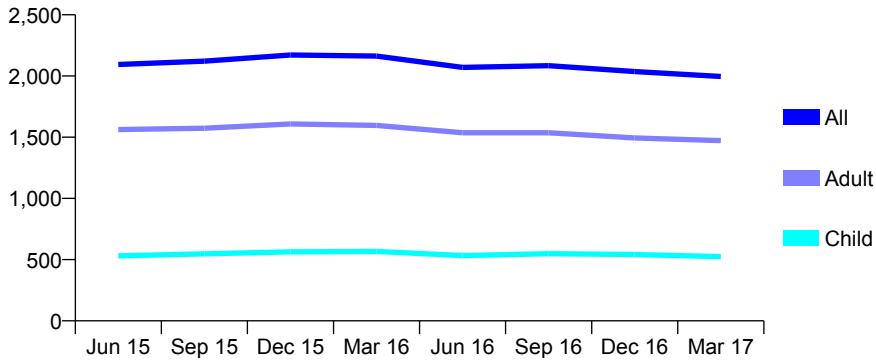
| | |
|---|---|
| Name or company name | MR A MOHAGH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,051 |
| Carry forward general activity (UDA) | 56 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £128,111.03 |

## ACCESS*

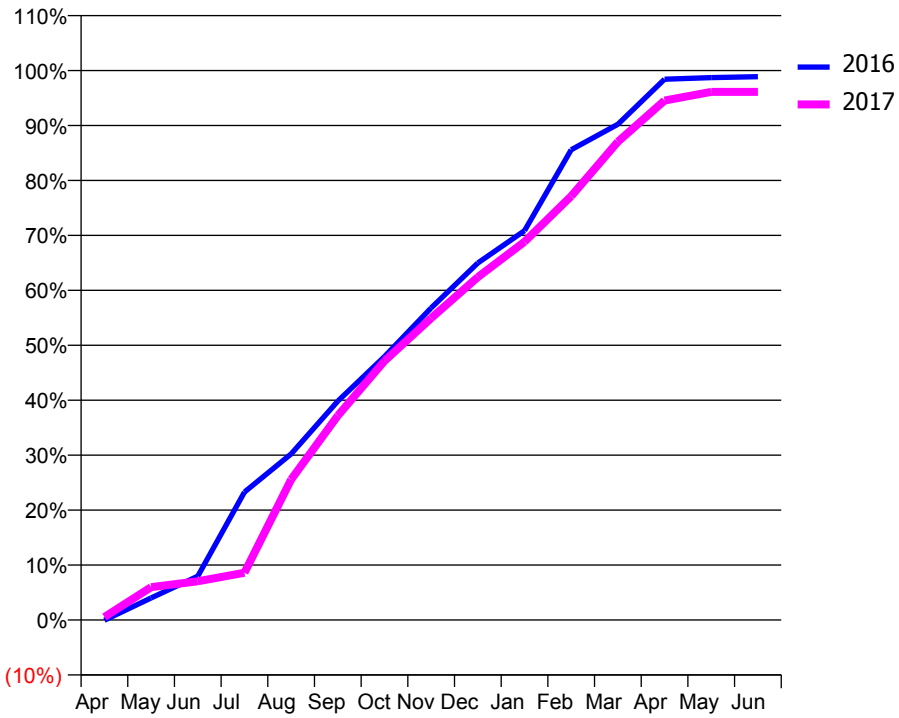
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,163 | |
| Quarter ending June 2016 | 2,070 | ↓ |
| Quarter ending September 2016 | 2,084 | → |
| Quarter ending December 2016 | 2,036 | ↓ |
| Quarter ending March 2017 | 1,996 | ↓ |
| **Variance since March 2016** | (7.7%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -3 | 27 |
| May | 203 | 302 |
| June | 402 | 357 |
| July | 1,176 | 435 |
| August | 1,527 | 1,291 |
| September | 2,012 | 1,879 |
| October | 2,421 | 2,380 |
| November | 2,869 | 2,775 |
| December | 3,282 | 3,152 |
| January | 3,579 | 3,476 |
| February | 4,323 | 3,895 |
| March | 4,556 | 4,397 |
| April | 4,971 | 4,774 |
| May | 4,986 | 4,855 |
| June | 4,995 | 4,855 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 91 | 868 | 10.5% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 98 | 1,482 | 6.6% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 490 | 868 | 56.5% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 590 | 1,482 | 39.8% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 143 | 2,291 | 6.2% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 2,291 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 2,291 | 0.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

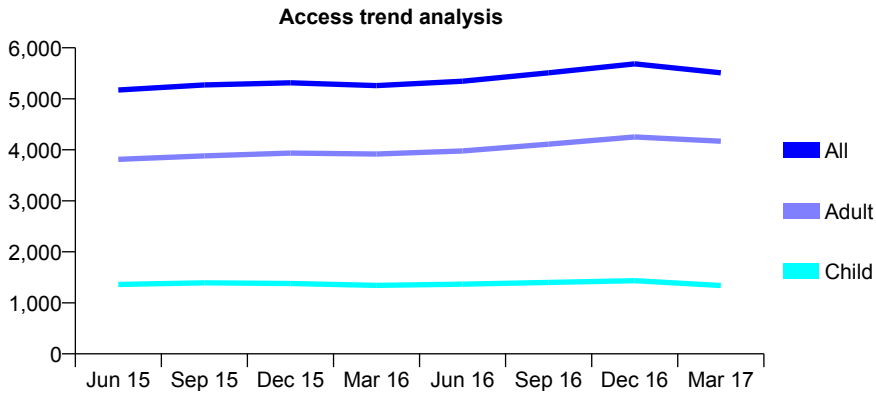
# Q50 - Vital Signs At a Glance Contract Report for 678473/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR TJ SPENCE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

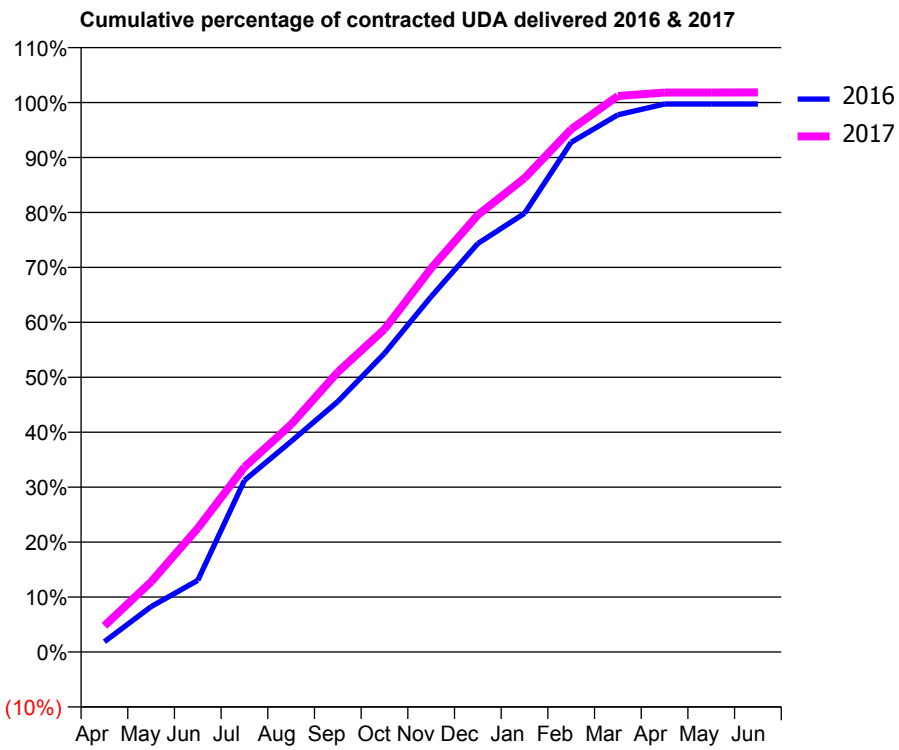
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,050 |
| Carry forward general activity (UDA) | 44 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £446,420.69 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,260 | |
| Quarter ending June 2016 | 5,345 | → |
| Quarter ending September 2016 | 5,510 | ↑ |
| Quarter ending December 2016 | 5,686 | ↑ |
| Quarter ending March 2017 | 5,509 | ↓ |
| **Variance since March 2016** | 4.7% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 303 | 764 |
| May | 1,328 | 2,050 |
| June | 2,094 | 3,616 |
| July | 5,013 | 5,406 |
| August | 6,152 | 6,646 |
| September | 7,318 | 8,176 |
| October | 8,722 | 9,429 |
| November | 10,380 | 11,209 |
| December | 11,933 | 12,765 |
| January | 12,813 | 13,838 |
| February | 14,889 | 15,270 |
| March | 15,690 | 16,239 |
| April | 16,007 | 16,339 |
| May | 16,006 | 16,342 |
| June | 16,006 | 16,344 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 238 | 2,422 | 9.8% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 693 | 6,481 | 10.7% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,613 | 2,422 | 66.6% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,145 | 6,481 | 64.0% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 447 | 8,839 | 5.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 125 | 8,839 | 1.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 77 | 8,839 | 0.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 14 | *92.9%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 14 | *92.9%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 678473/0002 - Year end March 2017

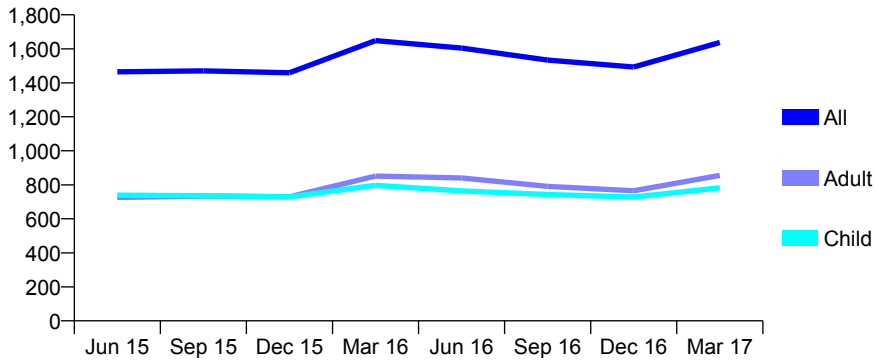
| | |
|---|---|
| Name or company name | MR TJ SPENCE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,787 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £97,447.33 |

## ACCESS*

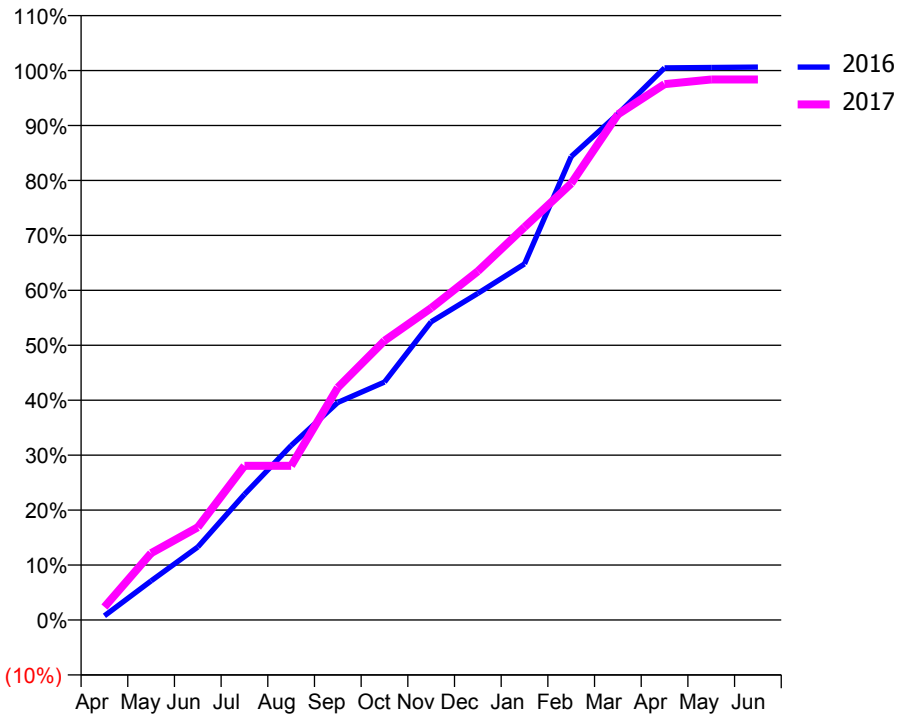
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,648 | |
| Quarter ending June 2016 | 1,604 | ↓ |
| Quarter ending September 2016 | 1,534 | ↓ |
| Quarter ending December 2016 | 1,493 | ↓ |
| Quarter ending March 2017 | 1,637 | ↑ |
| **Variance since March 2016** | (0.7%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 29 | 90 |
| May | 269 | 461 |
| June | 503 | 639 |
| July | 866 | 1,063 |
| August | 1,202 | 1,063 |
| September | 1,500 | 1,602 |
| October | 1,640 | 1,924 |
| November | 2,055 | 2,150 |
| December | 2,251 | 2,404 |
| January | 2,454 | 2,708 |
| February | 3,194 | 3,008 |
| March | 3,487 | 3,484 |
| April | 3,805 | 3,693 |
| May | 3,808 | 3,725 |
| June | 3,811 | 3,725 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 69 | 1,231 | 5.6% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 99 | 1,131 | 8.8% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 800 | 1,231 | 65.0% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 671 | 1,131 | 59.3% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 70 | 2,288 | 3.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 21 | 2,288 | 0.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 2,288 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 682985/0001 - Year end March 2017

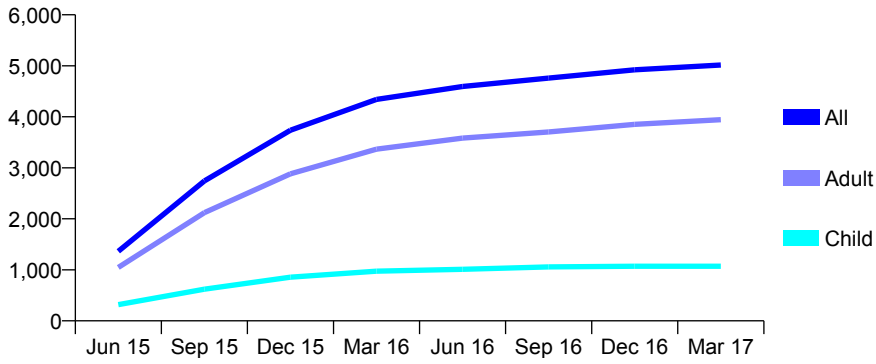
| | |
|---|---|
| Name or company name | MRS ZR BURNS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,157 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £377,360.72 |

## ACCESS*

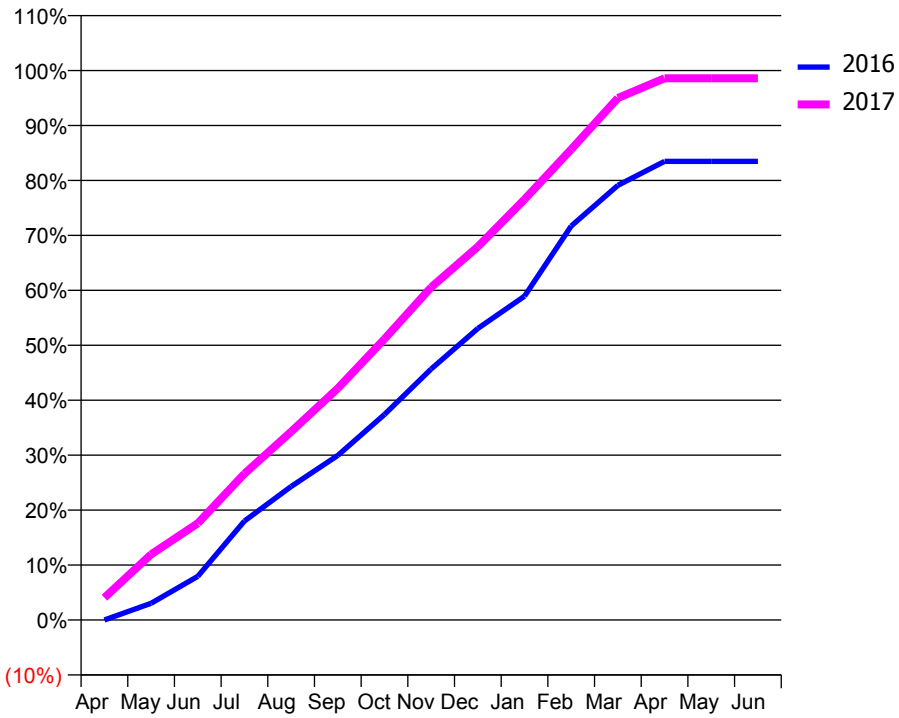
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,340 | |
| Quarter ending June 2016 | 4,594 | ↑ |
| Quarter ending September 2016 | 4,760 | ↑ |
| Quarter ending December 2016 | 4,922 | ↑ |
| Quarter ending March 2017 | 5,015 | → |
| **Variance since March 2016** | 15.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 657 |
| May | 492 | 1,932 |
| June | 1,283 | 2,845 |
| July | 2,912 | 4,305 |
| August | 3,925 | 5,540 |
| September | 4,841 | 6,811 |
| October | 6,045 | 8,262 |
| November | 7,382 | 9,786 |
| December | 8,572 | 10,976 |
| January | 9,520 | 12,370 |
| February | 11,585 | 13,839 |
| March | 12,778 | 15,349 |
| April | 13,485 | 15,928 |
| May | 13,486 | 15,929 |
| June | 13,486 | 15,929 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 133 | 1,751 | 7.6% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 774 | 6,141 | 12.6% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,140 | 1,751 | 65.1% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,818 | 6,141 | 62.2% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 275 | 7,685 | 3.6% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 94 | 7,685 | 1.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 121 | 7,685 | 1.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 20 | 21 | *95.2%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 19 | 21 | *90.5%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 706523/0001 - Year end March 2017

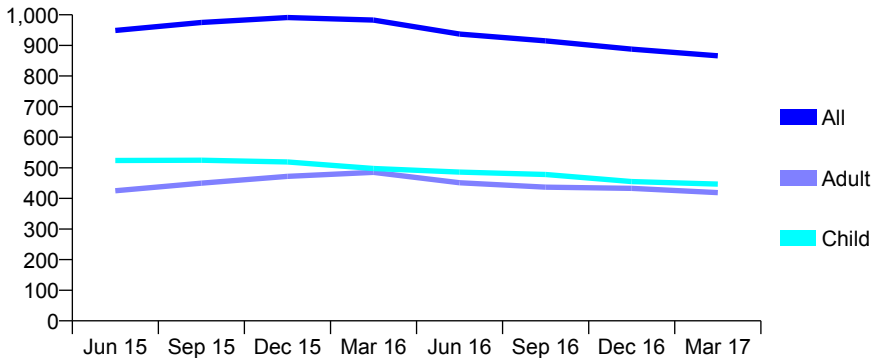
| | |
|---|---|
| Name or company name | MR AD BERWICK |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,320 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £64,185.31 |

## ACCESS*

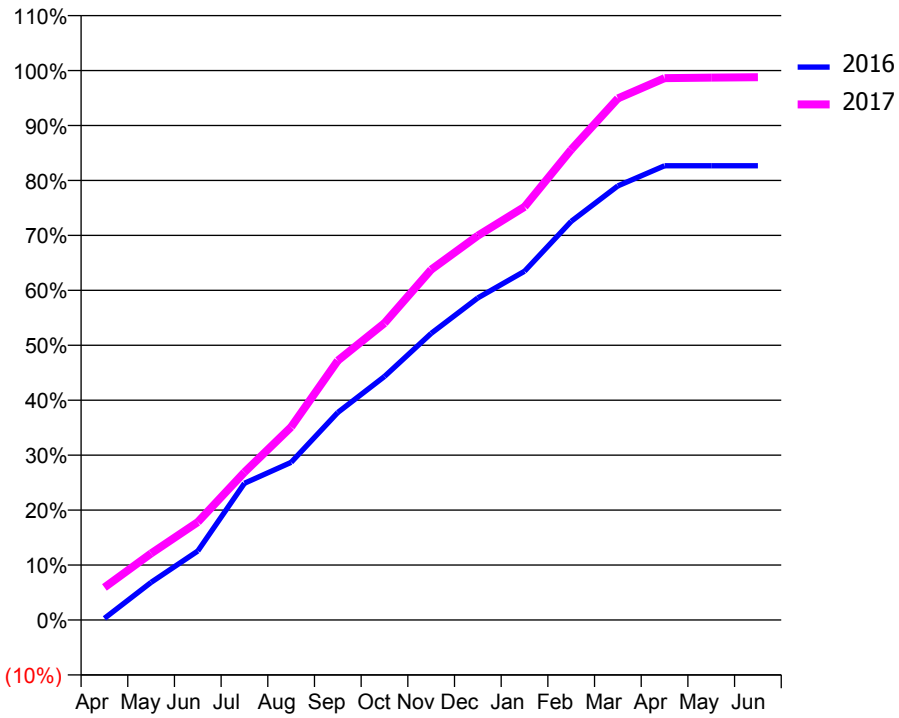
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 983 | |
| Quarter ending June 2016 | 937 | ↓ |
| Quarter ending September 2016 | 915 | ↓ |
| Quarter ending December 2016 | 888 | ↓ |
| Quarter ending March 2017 | 866 | ↓ |
| **Variance since March 2016** | (11.9%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 9 | 138 |
| May | 196 | 281 |
| June | 359 | 413 |
| July | 710 | 624 |
| August | 818 | 815 |
| September | 1,078 | 1,095 |
| October | 1,265 | 1,253 |
| November | 1,488 | 1,479 |
| December | 1,672 | 1,623 |
| January | 1,811 | 1,744 |
| February | 2,070 | 1,986 |
| March | 2,254 | 2,202 |
| April | 2,358 | 2,288 |
| May | 2,358 | 2,290 |
| June | 2,358 | 2,292 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 64 | 846 | 7.6% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 102 | 568 | 18.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 627 | 846 | 74.1% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 326 | 568 | 57.4% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 54 | 1,417 | 3.8% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,417 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 42 | 1,417 | 3.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 725153/0002 - Year end March 2017

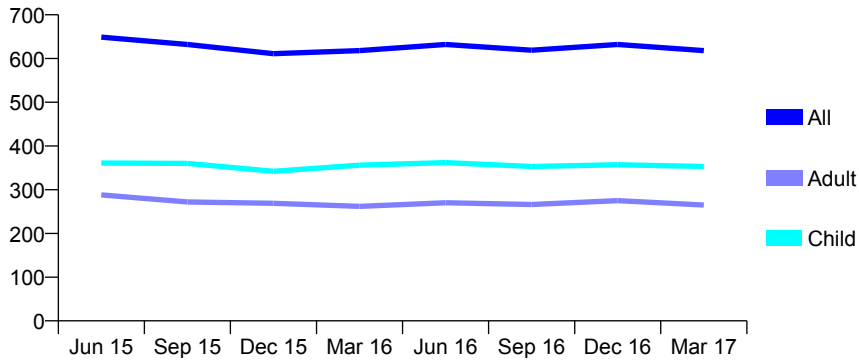
| | |
|---|---|
| Name or company name | MR DC GILKESON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 23/12/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,390 |
| Carry forward general activity (UDA) | 16 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £41,360.65 |

## ACCESS*

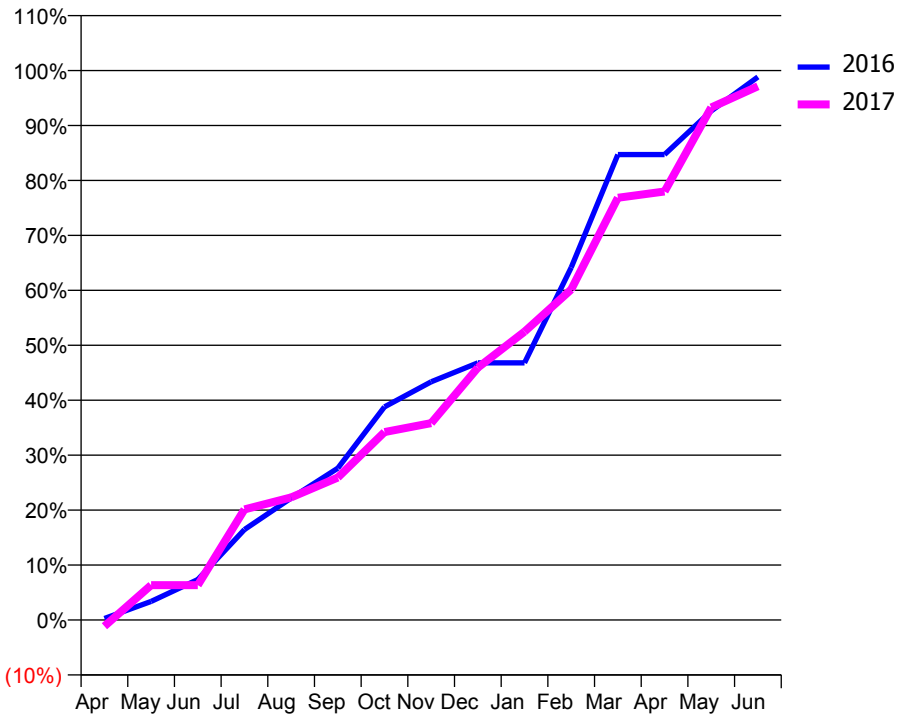
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 618 | |
| Quarter ending June 2016 | 632 | ↑ |
| Quarter ending September 2016 | 619 | ↓ |
| Quarter ending December 2016 | 632 | ↑ |
| Quarter ending March 2017 | 618 | ↓ |
| **Variance since March 2016** | 0.0% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 4 | -16 |
| May | 47 | 88 |
| June | 102 | 88 |
| July | 229 | 280 |
| August | 309 | 310 |
| September | 384 | 360 |
| October | 539 | 475 |
| November | 603 | 498 |
| December | 651 | 638 |
| January | 651 | 729 |
| February | 892 | 836 |
| March | 1,177 | 1,068 |
| April | 1,177 | 1,084 |
| May | 1,288 | 1,296 |
| June | 1,374 | 1,350 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 12 | 483 | 2.5% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 15 | 240 | 6.3% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 309 | 483 | 64.0% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 110 | 240 | 45.8% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 2 | 763 | 0.3% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 763 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 763 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 732974/0001 - Year end March 2017

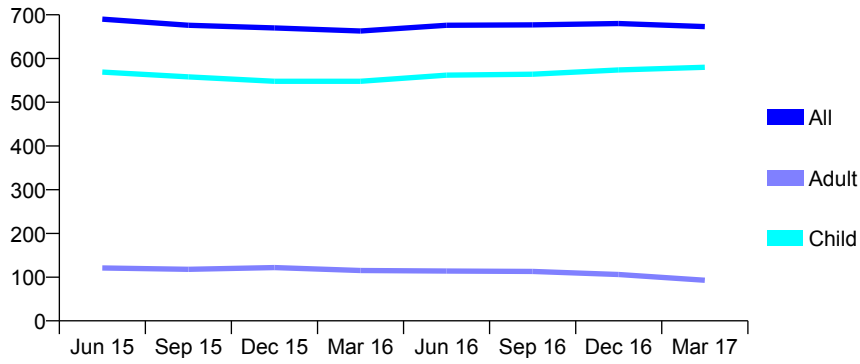
| | |
|---|---|
| Name or company name | MR IJ AUCKLAND |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,480 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 815 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £111,772.33 |

## ACCESS*

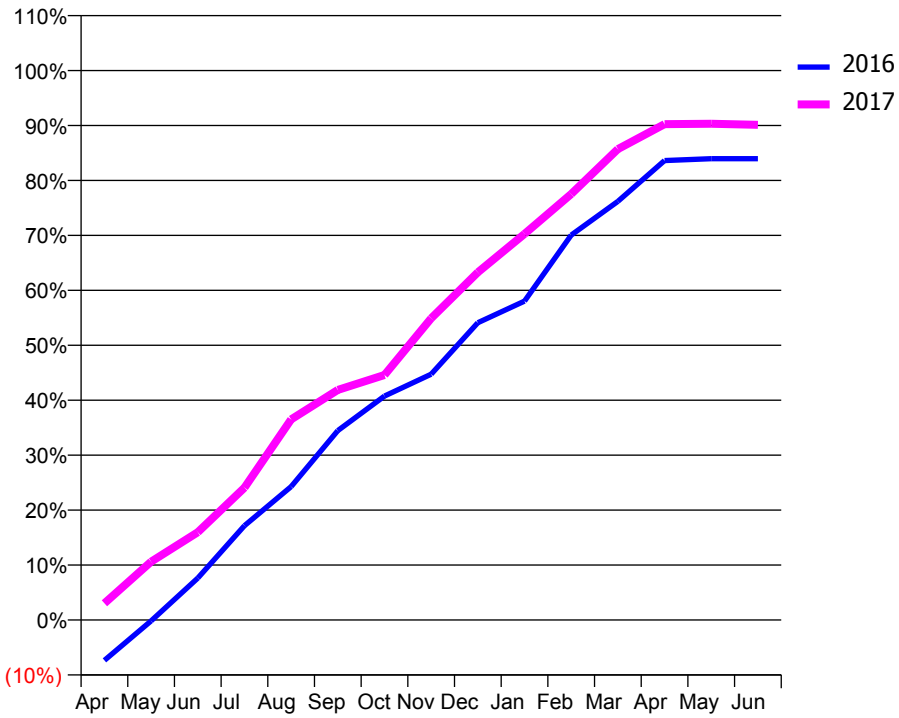
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 663 | |
| Quarter ending June 2016 | 676 | → |
| Quarter ending September 2016 | 677 | → |
| Quarter ending December 2016 | 680 | → |
| Quarter ending March 2017 | 673 | ↓ |
| **Variance since March 2016** | 1.5% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -109 | 45 |
| May | -3 | 157 |
| June | 113 | 236 |
| July | 254 | 357 |
| August | 359 | 540 |
| September | 510 | 620 |
| October | 603 | 660 |
| November | 662 | 813 |
| December | 801 | 936 |
| January | 859 | 1,040 |
| February | 1,037 | 1,147 |
| March | 1,127 | 1,268 |
| April | 1,238 | 1,336 |
| May | 1,243 | 1,337 |
| June | 1,243 | 1,334 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 89 | 1,036 | 8.6% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 5 | 49 | *10.2%* | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 715 | 1,036 | 69.0% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 36 | 49 | *73.5%* | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 28 | 938 | 3.0% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 938 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 938 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 736449/0001 - Year end March 2017

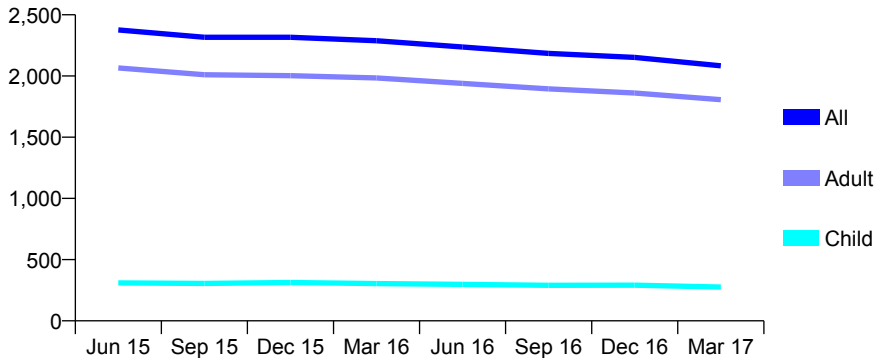
| | |
|---|---|
| Name or company name | MR N SINCLAIR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,815 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £223,025.97 |

## ACCESS*

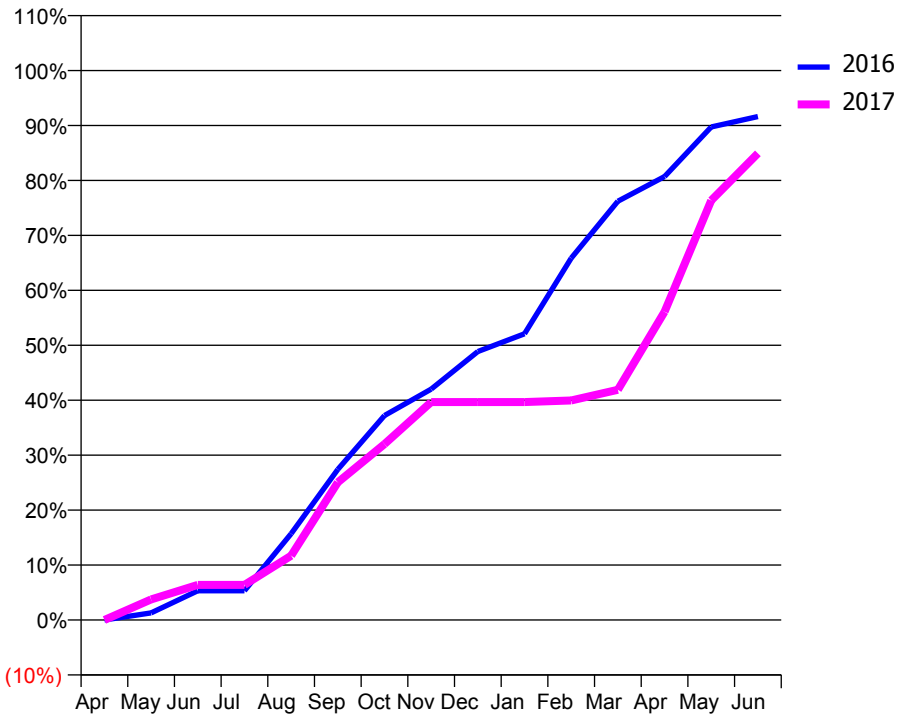
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,288 | |
| Quarter ending June 2016 | 2,237 | ↓ |
| Quarter ending September 2016 | 2,185 | ↓ |
| Quarter ending December 2016 | 2,152 | ↓ |
| Quarter ending March 2017 | 2,083 | ↓ |
| **Variance since March 2016** | (9.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 127 | 368 |
| June | 522 | 628 |
| July | 522 | 628 |
| August | 1,543 | 1,150 |
| September | 2,689 | 2,458 |
| October | 3,654 | 3,143 |
| November | 4,124 | 3,893 |
| December | 4,795 | 3,893 |
| January | 5,113 | 3,893 |
| February | 6,464 | 3,923 |
| March | 7,480 | 4,113 |
| April | 7,922 | 5,506 |
| May | 8,807 | 7,493 |
| June | 8,993 | 8,334 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 23 | 293 | 7.8% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 341 | 2,042 | 16.7% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 197 | 293 | 67.2% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,384 | 2,042 | 67.8% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 377 | 3,526 | 10.7% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 45 | 3,526 | 1.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 33 | 3,526 | 0.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 737089/0001 - Year end March 2017

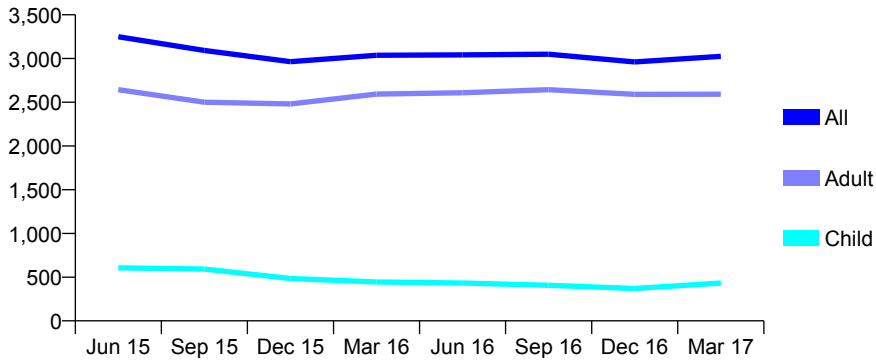
| | |
|---|---|
| Name or company name | MR AN GATECLIFF |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,178 |
| Carry forward general activity (UDA) | 20 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £256,034.61 |

## ACCESS*

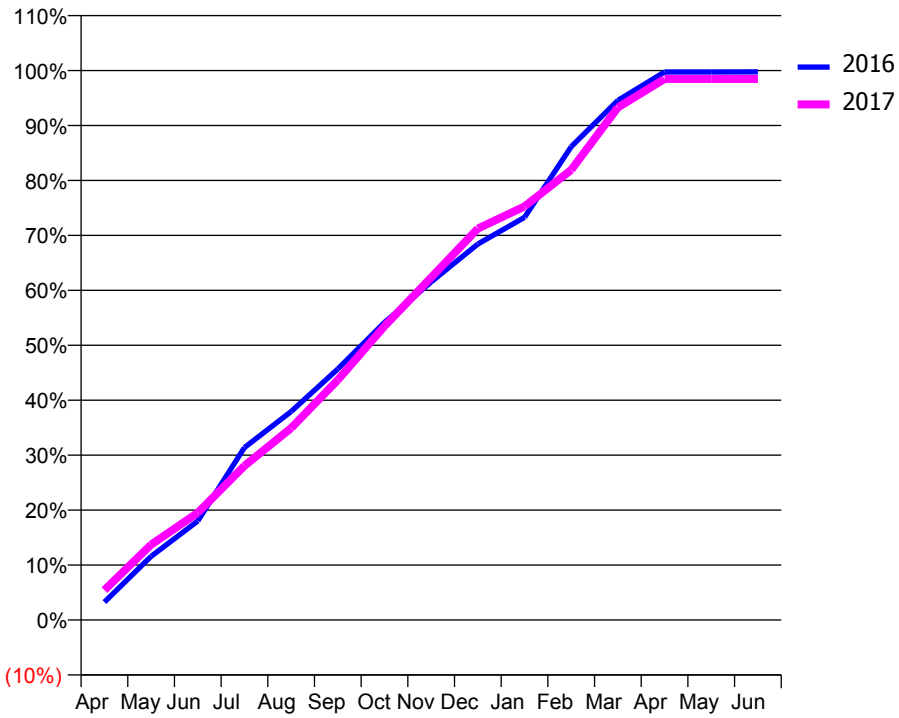
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,037 | |
| Quarter ending June 2016 | 3,041 | → |
| Quarter ending September 2016 | 3,049 | → |
| Quarter ending December 2016 | 2,961 | ↓ |
| Quarter ending March 2017 | 3,025 | ↑ |
| **Variance since March 2016** | (0.4%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 267 | 446 |
| May | 948 | 1,123 |
| June | 1,473 | 1,596 |
| July | 2,567 | 2,295 |
| August | 3,103 | 2,858 |
| September | 3,736 | 3,572 |
| October | 4,429 | 4,374 |
| November | 5,033 | 5,097 |
| December | 5,595 | 5,826 |
| January | 5,992 | 6,154 |
| February | 7,044 | 6,700 |
| March | 7,733 | 7,627 |
| April | 8,155 | 8,053 |
| May | 8,155 | 8,053 |
| June | 8,158 | 8,053 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 22 | 730 | 3.0% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 370 | 3,526 | 10.5% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 354 | 730 | 48.5% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,097 | 3,526 | 31.1% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 215 | 4,240 | 5.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 57 | 4,240 | 1.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 104 | 4,240 | 2.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 739146/0001 - Year end March 2017

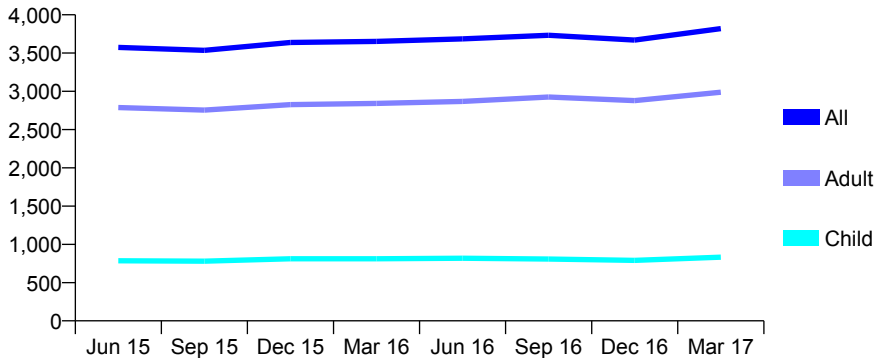
| | |
|---|---|
| Name or company name | MR MA HOMA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,753 |
| Carry forward general activity (UDA) | 99 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £218,870.10 |

## ACCESS*

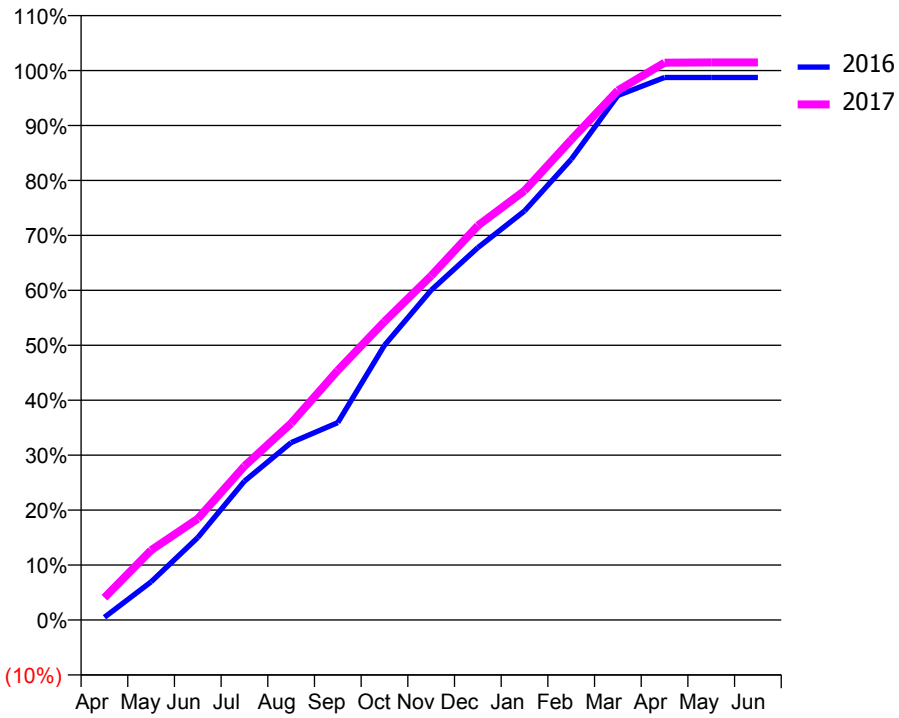
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,653 | |
| Quarter ending June 2016 | 3,686 | → |
| Quarter ending September 2016 | 3,732 | → |
| Quarter ending December 2016 | 3,669 | ↓ |
| Quarter ending March 2017 | 3,820 | ↑ |
| **Variance since March 2016** | 4.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 38 | 316 |
| May | 540 | 984 |
| June | 1,163 | 1,429 |
| July | 1,959 | 2,172 |
| August | 2,504 | 2,776 |
| September | 2,786 | 3,524 |
| October | 3,877 | 4,212 |
| November | 4,654 | 4,858 |
| December | 5,253 | 5,565 |
| January | 5,770 | 6,058 |
| February | 6,499 | 6,775 |
| March | 7,401 | 7,473 |
| April | 7,654 | 7,864 |
| May | 7,654 | 7,867 |
| June | 7,654 | 7,867 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 55 | 1,156 | 4.8% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 536 | 3,933 | 13.6% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 691 | 1,156 | 59.8% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,960 | 3,933 | 49.8% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 266 | 4,049 | 6.6% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 17 | 4,049 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 94 | 4,049 | 2.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 739375/0001 - Year end March 2017

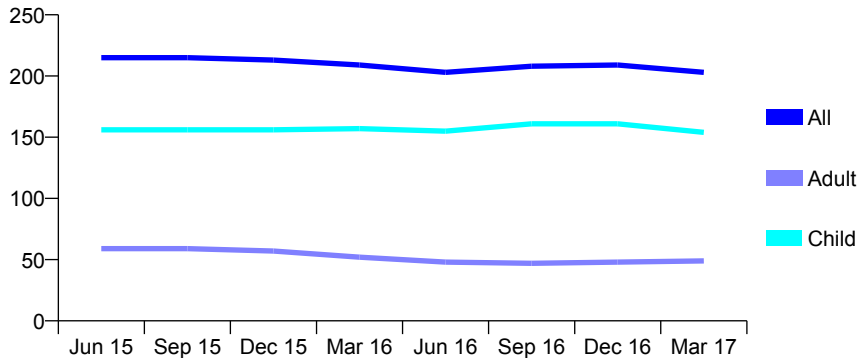
| | |
|---|---|
| Name or company name | MRS JJ HOLBROOK |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 500 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £14,639.19 |

## ACCESS*

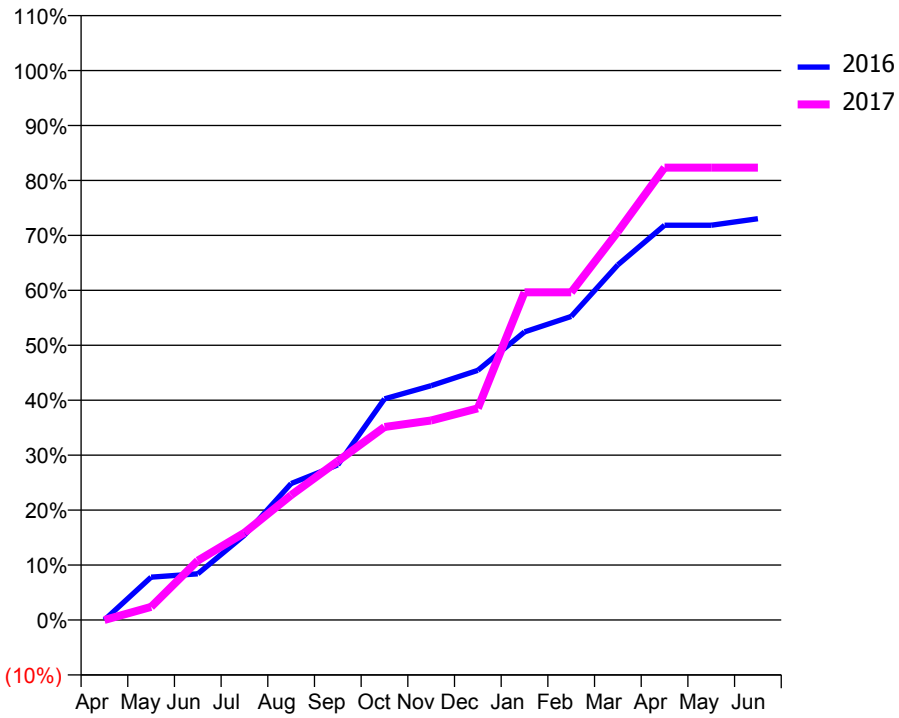
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 209 | |
| Quarter ending June 2016 | 203 | ↓ |
| Quarter ending September 2016 | 208 | ↑ |
| Quarter ending December 2016 | 209 | → |
| Quarter ending March 2017 | 203 | ↓ |
| **Variance since March 2016** | (2.9%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 39 | 12 |
| June | 42 | 54 |
| July | 77 | 79 |
| August | 124 | 114 |
| September | 141 | 145 |
| October | 201 | 176 |
| November | 213 | 182 |
| December | 227 | 193 |
| January | 262 | 298 |
| February | 276 | 298 |
| March | 323 | 353 |
| April | 359 | 412 |
| May | 359 | 412 |
| June | 365 | 412 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 8 | 258 | 3.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 40 | *7.5%* | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 167 | 258 | 64.7% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 28 | 40 | *70.0%* | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 8 | 302 | 2.6% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 302 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 302 | 1.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 739766/0001 - Year end March 2017

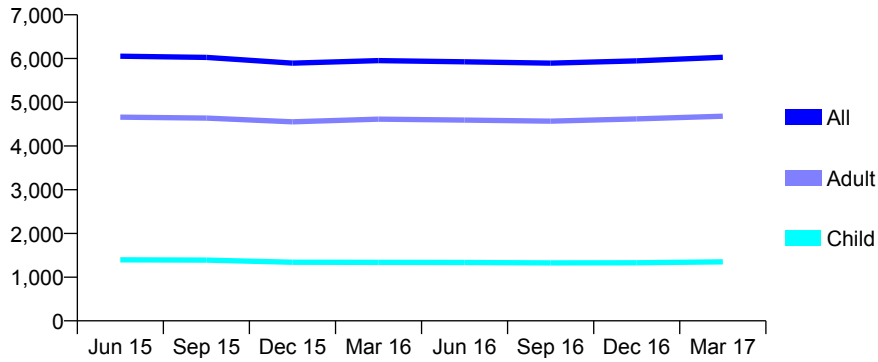
| | |
|---|---|
| Name or company name | MR DG BOFF |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,658 |
| Carry forward general activity (UDA) | -313 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £469,951.91 |

## ACCESS*

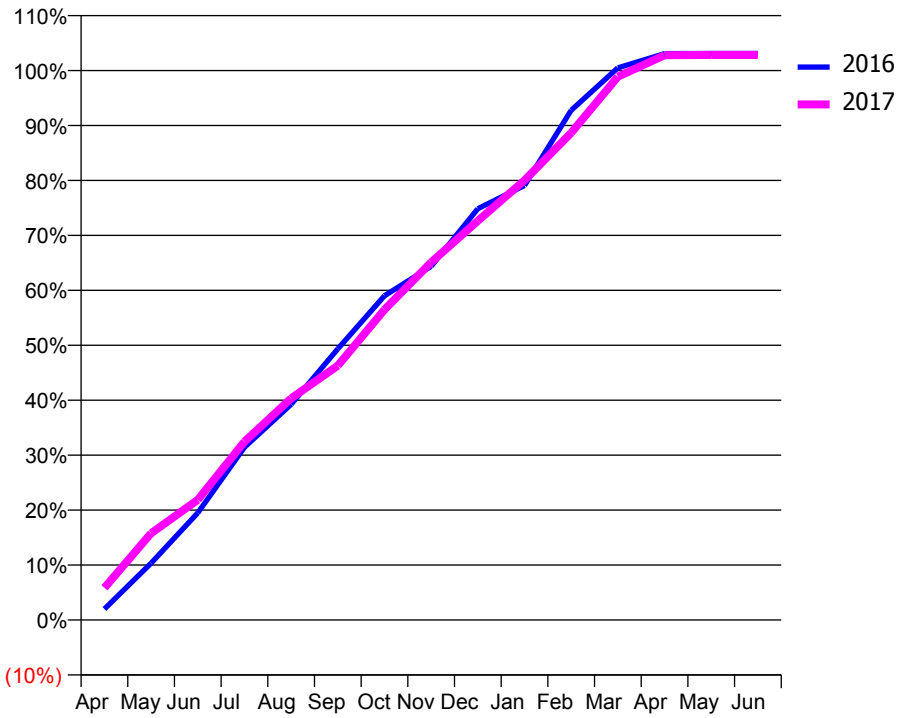
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,951 | |
| Quarter ending June 2016 | 5,926 | → |
| Quarter ending September 2016 | 5,894 | → |
| Quarter ending December 2016 | 5,946 | → |
| Quarter ending March 2017 | 6,029 | → |
| **Variance since March 2016** | 1.3% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 313 | 918 |
| May | 1,619 | 2,473 |
| June | 3,053 | 3,427 |
| July | 4,922 | 5,083 |
| August | 6,147 | 6,318 |
| September | 7,728 | 7,249 |
| October | 9,241 | 8,844 |
| November | 10,078 | 10,192 |
| December | 11,720 | 11,373 |
| January | 12,381 | 12,528 |
| February | 14,523 | 13,882 |
| March | 15,732 | 15,482 |
| April | 16,139 | 16,095 |
| May | 16,141 | 16,103 |
| June | 16,142 | 16,103 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 296 | 2,527 | 11.7% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 893 | 6,375 | 14.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,682 | 2,527 | 66.6% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,442 | 6,375 | 38.3% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 56 | 8,975 | 0.6% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 31 | 8,975 | 0.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 171 | 8,975 | 1.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 13 | *100.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 739766/0002 - Year end March 2017

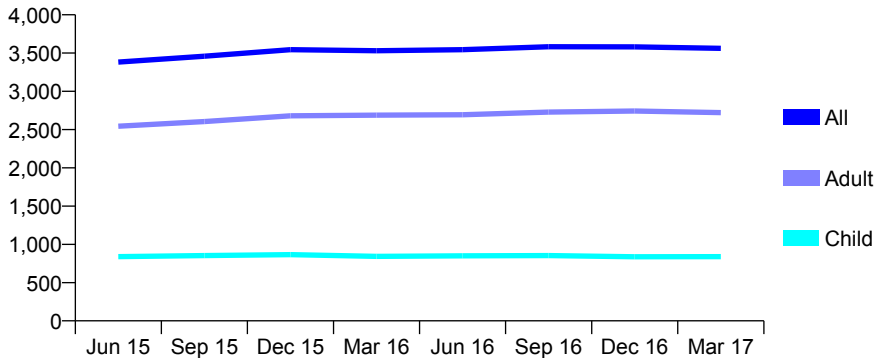
| | |
|---|---|
| Name or company name | MR DG BOFF |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £577,221.18 |

## ACCESS*

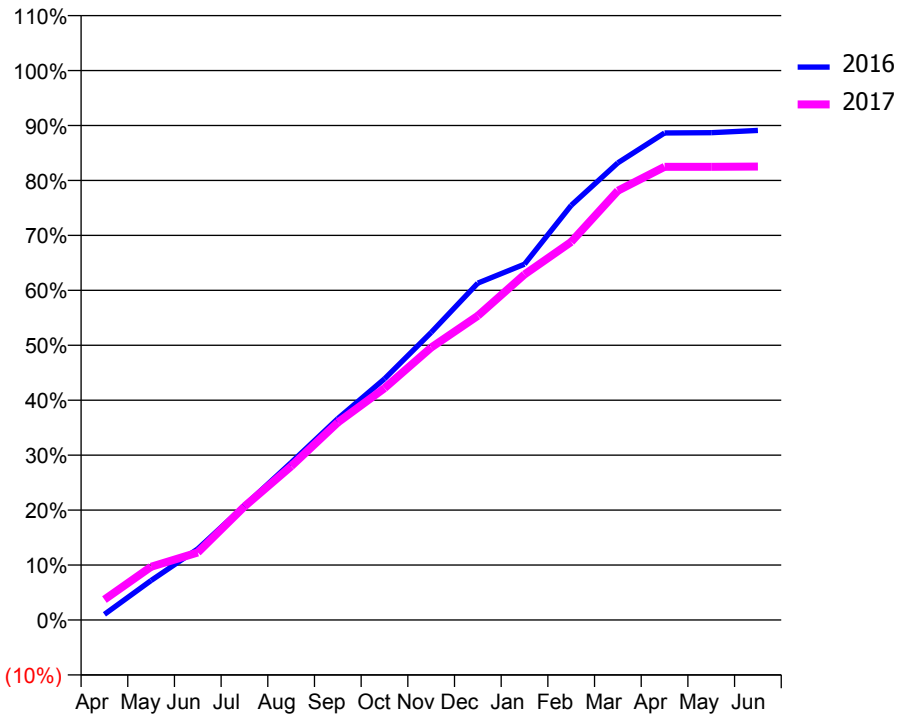
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,530 | |
| Quarter ending June 2016 | 3,544 | → |
| Quarter ending September 2016 | 3,582 | → |
| Quarter ending December 2016 | 3,580 | → |
| Quarter ending March 2017 | 3,562 | → |
| **Variance since March 2016** | 0.9% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 185 | 671 |
| May | 1,296 | 1,746 |
| June | 2,329 | 2,211 |
| July | 3,747 | 3,721 |
| August | 5,156 | 5,032 |
| September | 6,598 | 6,470 |
| October | 7,901 | 7,593 |
| November | 9,420 | 8,925 |
| December | 11,035 | 9,968 |
| January | 11,658 | 11,320 |
| February | 13,580 | 12,386 |
| March | 14,974 | 14,062 |
| April | 15,953 | 14,845 |
| May | 15,961 | 14,845 |
| June | 16,039 | 14,854 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 202 | 1,678 | 12.0% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 783 | 4,330 | 18.1% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,103 | 1,678 | 65.7% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,556 | 4,330 | 59.0% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 514 | 5,982 | 8.6% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 94 | 5,982 | 1.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 119 | 5,982 | 2.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 31 | 31 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 31 | 31 | *100.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 740683/0001 - Year end March 2017

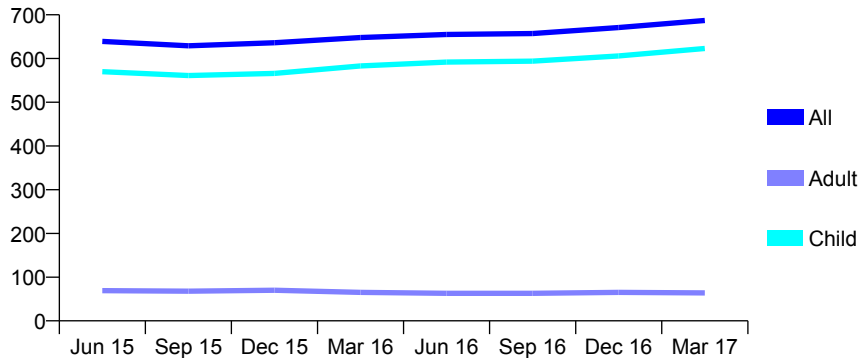
| | |
|---|---|
| Name or company name | MR JW MUIRHEAD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,404 |
| Carry forward general activity (UDA) | 3 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £35,141.41 |

## ACCESS*

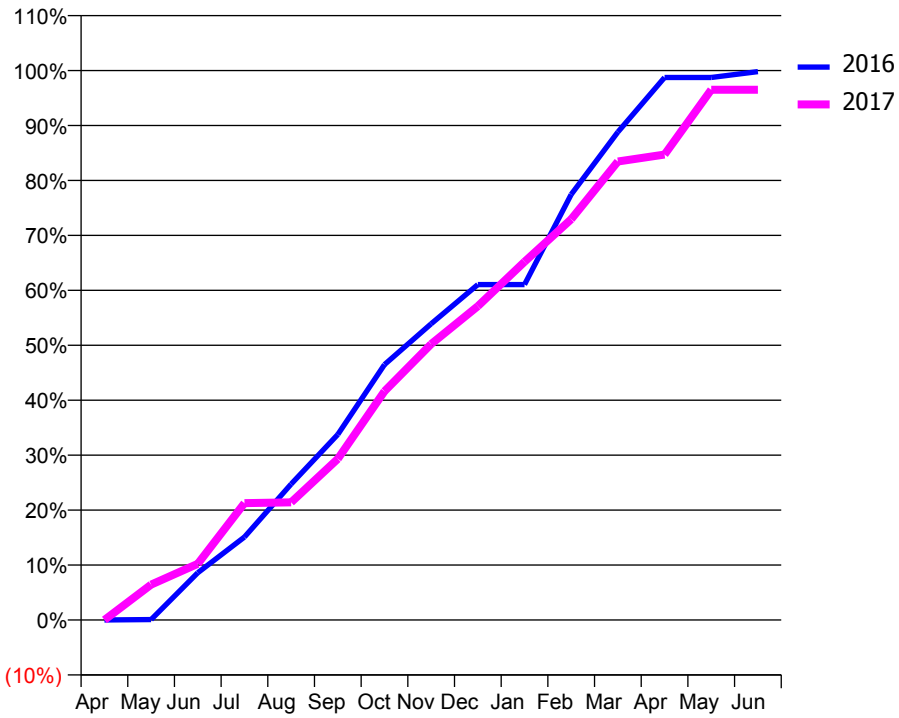
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 648 | |
| Quarter ending June 2016 | 655 | → |
| Quarter ending September 2016 | 657 | → |
| Quarter ending December 2016 | 671 | ↑ |
| Quarter ending March 2017 | 687 | ↑ |
| **Variance since March 2016** | 6.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 1 | 90 |
| June | 121 | 144 |
| July | 212 | 299 |
| August | 347 | 301 |
| September | 474 | 412 |
| October | 653 | 585 |
| November | 757 | 705 |
| December | 857 | 802 |
| January | 857 | 915 |
| February | 1,087 | 1,024 |
| March | 1,247 | 1,171 |
| April | 1,386 | 1,189 |
| May | 1,386 | 1,355 |
| June | 1,401 | 1,355 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 63 | 1,040 | 6.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 12 | *8.3%* | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 636 | 1,040 | 61.2% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 12 | *8.3%* | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 44 | 1,073 | 4.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,073 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,073 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

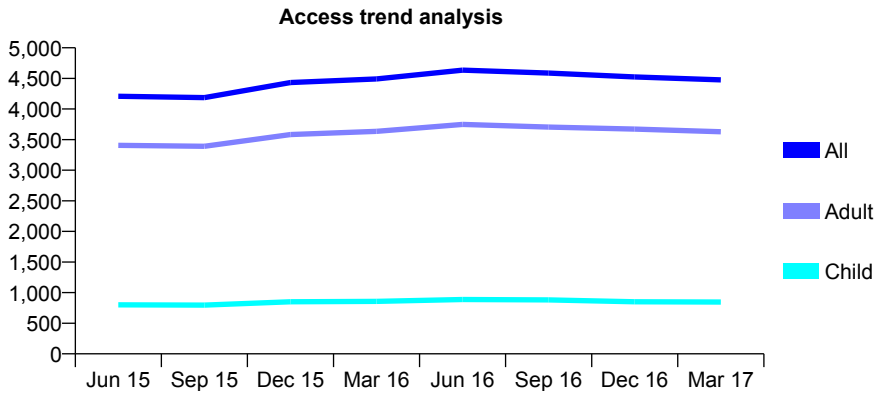
# Q50 - Vital Signs At a Glance Contract Report for 740888/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | MR A FORDY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

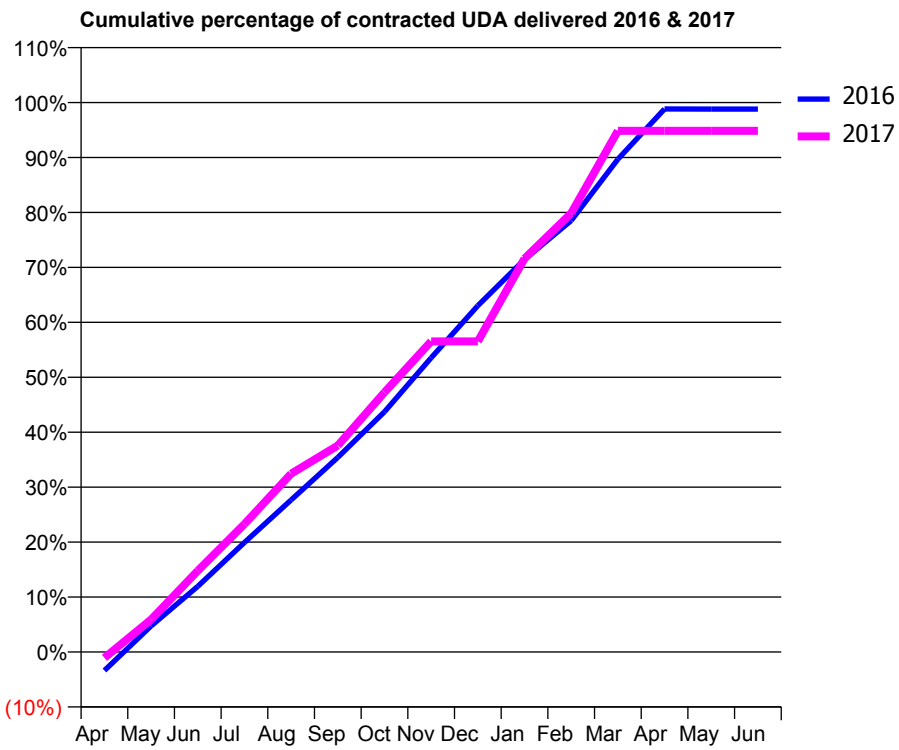
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 13,620 |
| Carry forward general activity (UDA) | 162 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £417,524.49 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,491 | |
| Quarter ending June 2016 | 4,636 | ↑ |
| Quarter ending September 2016 | 4,587 | ↓ |
| Quarter ending December 2016 | 4,524 | ↓ |
| Quarter ending March 2017 | 4,475 | ↓ |
| **Variance since March 2016** | (0.4%) | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -462 | -147 |
| May | 646 | 804 |
| June | 1,629 | 2,015 |
| July | 2,716 | 3,171 |
| August | 3,770 | 4,422 |
| September | 4,823 | 5,117 |
| October | 5,955 | 6,436 |
| November | 7,294 | 7,701 |
| December | 8,585 | 7,701 |
| January | 9,729 | 9,752 |
| February | 10,694 | 10,874 |
| March | 12,213 | 12,920 |
| April | 13,459 | 12,920 |
| May | 13,458 | 12,920 |
| June | 13,458 | 12,920 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 101 | 1,508 | 6.7% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 899 | 5,508 | 16.3% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,070 | 1,508 | 71.0% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,510 | 5,508 | 45.6% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 223 | 6,362 | 3.5% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 99 | 6,362 | 1.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 245 | 6,362 | 3.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 5 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

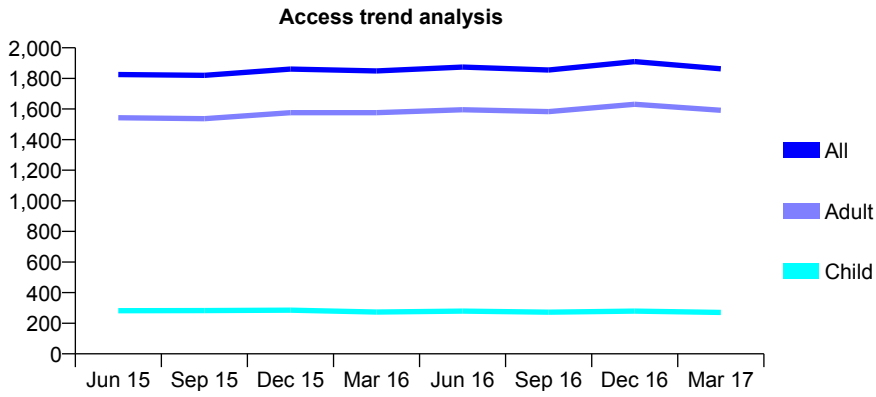
# Q50 - Vital Signs At a Glance Contract Report for 741671/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | MR DA JACKSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

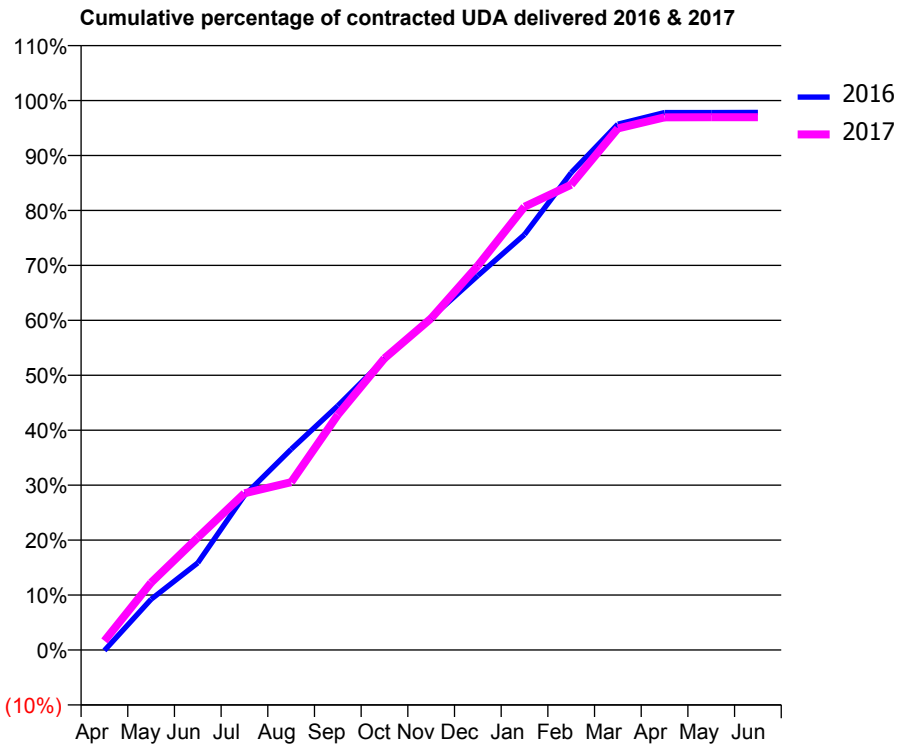
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,851 |
| Carry forward general activity (UDA) | 16 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £132,153.70 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,849 | |
| Quarter ending June 2016 | 1,874 | → |
| Quarter ending September 2016 | 1,855 | ↓ |
| Quarter ending December 2016 | 1,910 | ↑ |
| Quarter ending March 2017 | 1,863 | ↓ |
| **Variance since March 2016** | 0.8% | → |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -7 | 98 |
| May | 540 | 718 |
| June | 928 | 1,197 |
| July | 1,647 | 1,669 |
| August | 2,137 | 1,786 |
| September | 2,601 | 2,504 |
| October | 3,096 | 3,106 |
| November | 3,539 | 3,532 |
| December | 3,987 | 4,093 |
| January | 4,423 | 4,720 |
| February | 5,083 | 4,954 |
| March | 5,599 | 5,554 |
| April | 5,723 | 5,671 |
| May | 5,723 | 5,673 |
| June | 5,725 | 5,673 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 37 | 406 | 9.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 404 | 2,413 | 16.7% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 236 | 406 | 58.1% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,405 | 2,413 | 58.2% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 226 | 2,824 | 8.0% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 38 | 2,824 | 1.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 69 | 2,824 | 2.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | *100.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

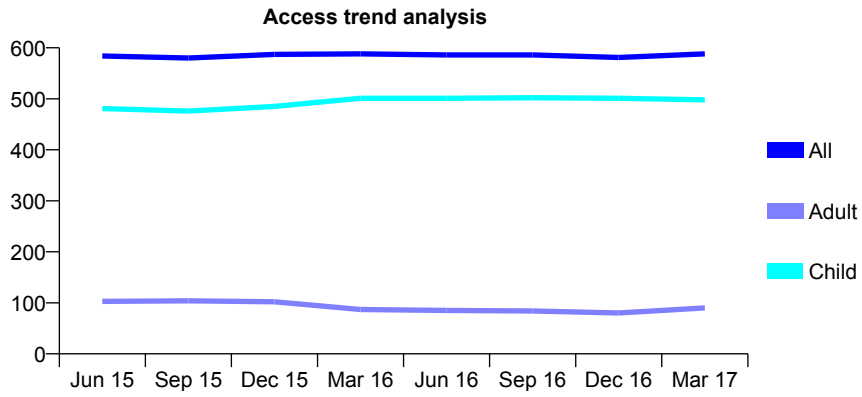
# Q50 - Vital Signs At a Glance Contract Report for 742775/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR M ADAMSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

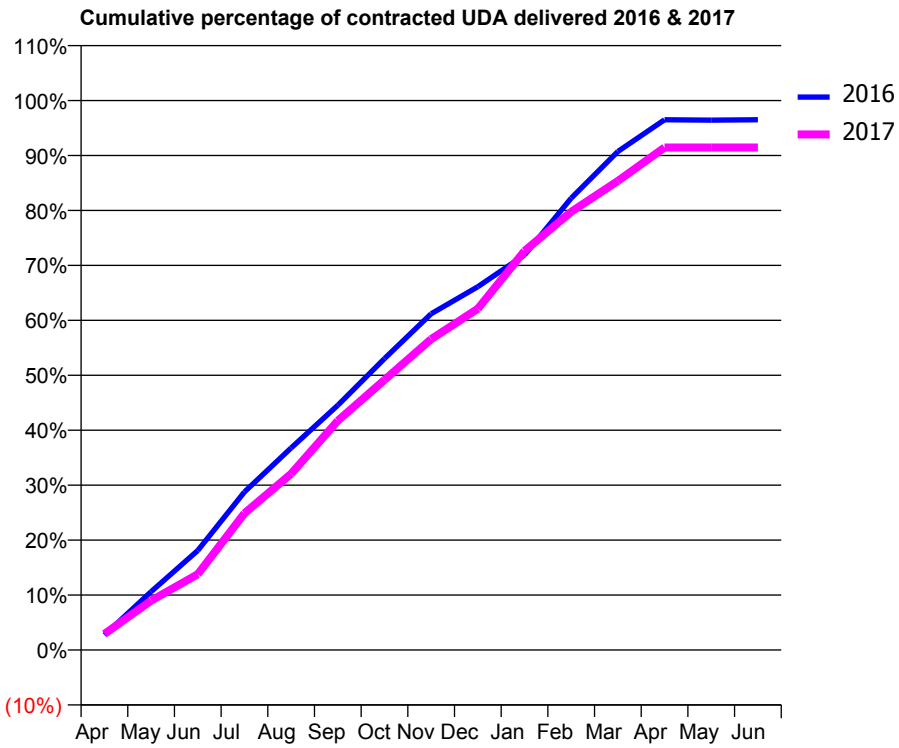
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,350 |
| Carry forward general activity (UDA) | 47 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £29,019.98 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 588 | |
| Quarter ending June 2016 | 586 | → |
| Quarter ending September 2016 | 586 | → |
| Quarter ending December 2016 | 581 | → |
| Quarter ending March 2017 | 588 | → |
| **Variance since March 2016** | 0.0% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 37 | 39 |
| May | 143 | 121 |
| June | 244 | 186 |
| July | 388 | 336 |
| August | 497 | 433 |
| September | 601 | 563 |
| October | 716 | 664 |
| November | 826 | 764 |
| December | 892 | 838 |
| January | 970 | 980 |
| February | 1,110 | 1,077 |
| March | 1,225 | 1,152 |
| April | 1,303 | 1,235 |
| May | 1,302 | 1,235 |
| June | 1,303 | 1,235 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 86 | 944 | 9.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 45 | *2.2%* | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 701 | 944 | 74.3% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 36 | 45 | *80.0%* | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 18 | 980 | 1.8% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 980 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 980 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 749869/0001 - Year end March 2017

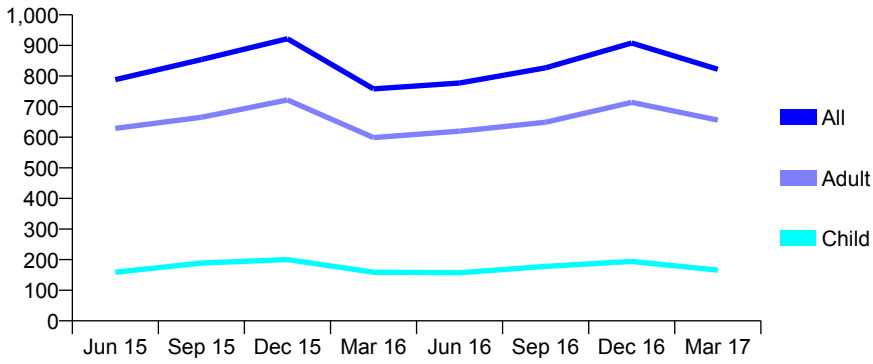
| | |
|---|---|
| Name or company name | MRS ML GATECLIFF |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,024 |
| Carry forward general activity (UDA) | -17 |
| 16/17 Contracted orthodontic activity (UOA) | 420 |
| Carry forward orthodontic activity (UOA) | 11 |
| Baseline contract value | £90,517.37 |

## ACCESS*

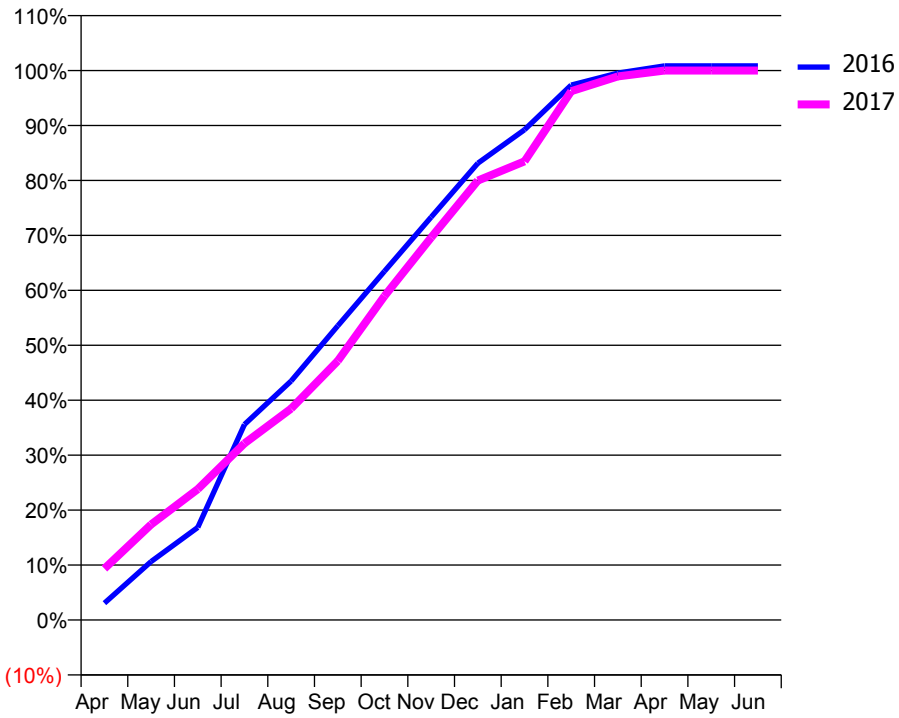
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 758 | |
| Quarter ending June 2016 | 777 | ↑ |
| Quarter ending September 2016 | 827 | ↑ |
| Quarter ending December 2016 | 908 | ↑ |
| Quarter ending March 2017 | 822 | ↓ |
| **Variance since March 2016** | 8.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 62 | 189 |
| May | 215 | 352 |
| June | 341 | 482 |
| July | 720 | 650 |
| August | 881 | 779 |
| September | 1,084 | 955 |
| October | 1,285 | 1,193 |
| November | 1,484 | 1,409 |
| December | 1,683 | 1,619 |
| January | 1,806 | 1,689 |
| February | 1,970 | 1,948 |
| March | 2,015 | 2,002 |
| April | 2,041 | 2,024 |
| May | 2,041 | 2,024 |
| June | 2,041 | 2,024 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 22 | 335 | 6.6% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 82 | 952 | 8.6% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 164 | 335 | 49.0% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 309 | 952 | 32.5% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 45 | 1,243 | 3.6% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 12 | 1,243 | 1.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 18 | 1,243 | 1.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 750069/0001 - Year end March 2017

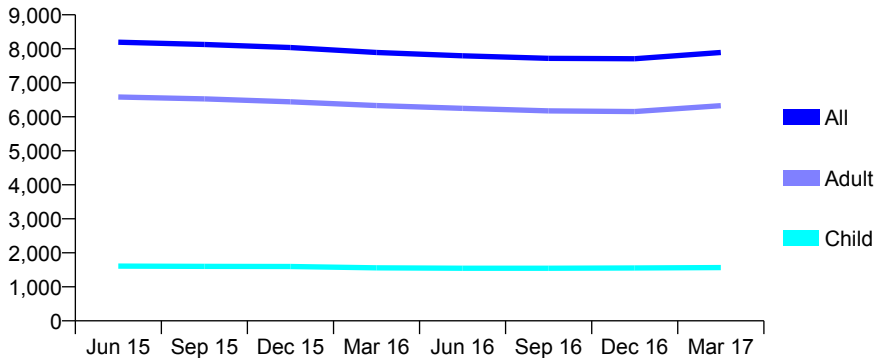
| | |
|---|---|
| Name or company name | MISS IT GREENSTREET |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 17,900 |
| Carry forward general activity (UDA) | -58 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £548,572.36 |

## ACCESS*

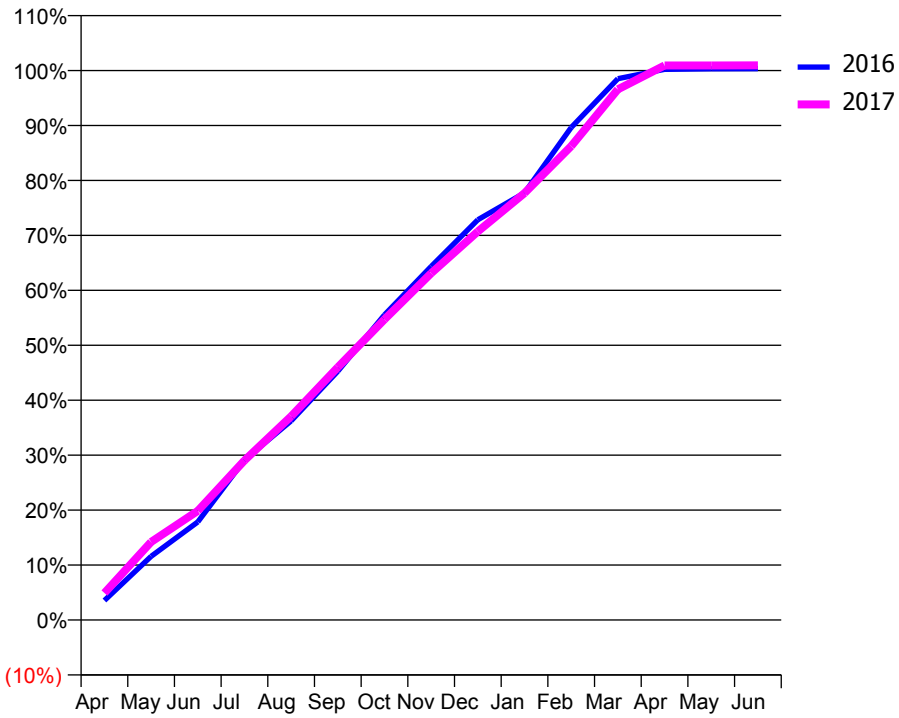
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,893 | |
| Quarter ending June 2016 | 7,796 | ↓ |
| Quarter ending September 2016 | 7,721 | → |
| Quarter ending December 2016 | 7,708 | → |
| Quarter ending March 2017 | 7,894 | ↑ |
| **Variance since March 2016** | 0.0% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 635 | 878 |
| May | 2,075 | 2,545 |
| June | 3,194 | 3,556 |
| July | 5,215 | 5,197 |
| August | 6,488 | 6,636 |
| September | 8,102 | 8,233 |
| October | 9,941 | 9,794 |
| November | 11,516 | 11,296 |
| December | 13,037 | 12,656 |
| January | 13,913 | 13,905 |
| February | 16,044 | 15,435 |
| March | 17,632 | 17,285 |
| April | 17,939 | 18,062 |
| May | 17,953 | 18,062 |
| June | 17,958 | 18,066 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 113 | 2,451 | 4.6% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,395 | 10,006 | 13.9% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,558 | 2,451 | 63.6% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,450 | 10,006 | 54.5% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 843 | 10,541 | 8.0% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 138 | 10,541 | 1.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 36 | 10,541 | 0.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 26 | 27 | *96.3%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 26 | 27 | *96.3%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 750069/0002 - Year end March 2017

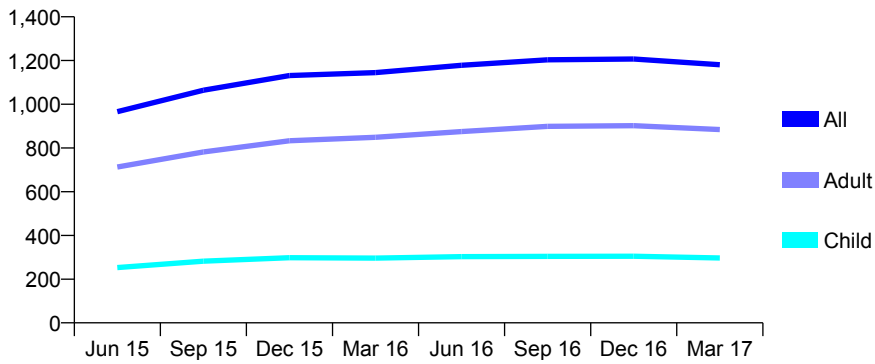
| | |
|---|---|
| Name or company name | MISS IT GREENSTREET |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,210 |
| Carry forward general activity (UDA) | -36 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £98,383.96 |

## ACCESS*

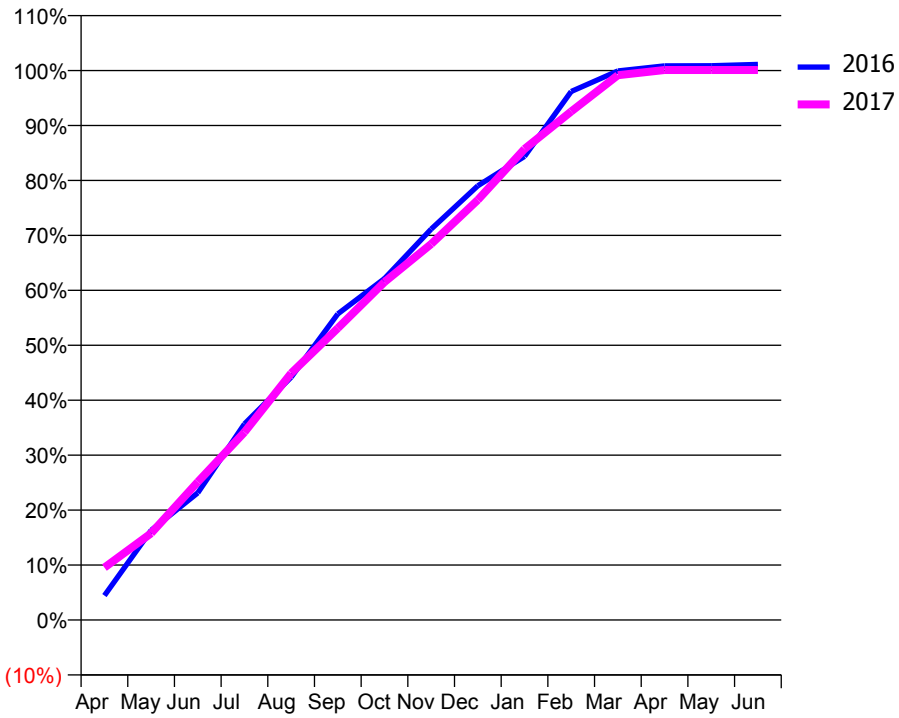
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,145 | |
| Quarter ending June 2016 | 1,178 | ↑ |
| Quarter ending September 2016 | 1,203 | ↑ |
| Quarter ending December 2016 | 1,207 | → |
| Quarter ending March 2017 | 1,181 | ↓ |
| **Variance since March 2016** | 3.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 143 | 307 |
| May | 524 | 507 |
| June | 743 | 807 |
| July | 1,145 | 1,097 |
| August | 1,418 | 1,441 |
| September | 1,788 | 1,704 |
| October | 1,994 | 1,974 |
| November | 2,284 | 2,196 |
| December | 2,537 | 2,454 |
| January | 2,708 | 2,752 |
| February | 3,087 | 2,971 |
| March | 3,208 | 3,183 |
| April | 3,237 | 3,213 |
| May | 3,238 | 3,213 |
| June | 3,246 | 3,213 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 14 | 509 | 2.8% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 184 | 1,471 | 12.5% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 405 | 509 | 79.6% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 956 | 1,471 | 65.0% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 148 | 1,975 | 7.5% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 12 | 1,975 | 0.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 1,975 | 0.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

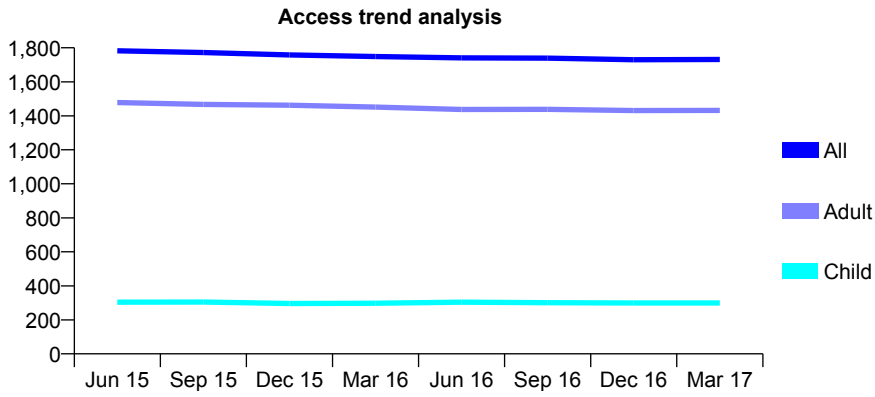
# Q50 - Vital Signs At a Glance Contract Report for 761060/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR KK PILLAI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

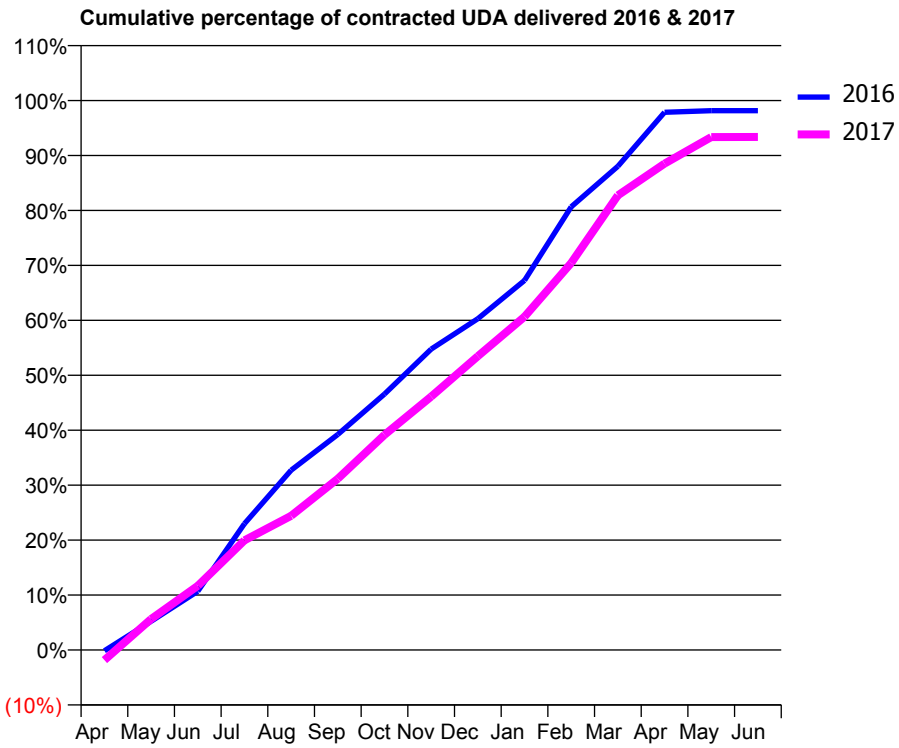
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,072 |
| Carry forward general activity (UDA) | 112 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £176,744.00 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,749 | |
| Quarter ending June 2016 | 1,741 | → |
| Quarter ending September 2016 | 1,739 | → |
| Quarter ending December 2016 | 1,730 | → |
| Quarter ending March 2017 | 1,731 | → |
| **Variance since March 2016** | (1.0%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -10 | -112 |
| May | 317 | 342 |
| June | 649 | 709 |
| July | 1,396 | 1,213 |
| August | 1,987 | 1,483 |
| September | 2,382 | 1,893 |
| October | 2,828 | 2,378 |
| November | 3,325 | 2,800 |
| December | 3,661 | 3,246 |
| January | 4,084 | 3,682 |
| February | 4,897 | 4,277 |
| March | 5,345 | 5,024 |
| April | 5,942 | 5,374 |
| May | 5,960 | 5,668 |
| June | 5,960 | 5,670 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 61 | 605 | 10.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 263 | 2,572 | 10.2% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 450 | 605 | 74.4% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,941 | 2,572 | 75.5% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 149 | 3,118 | 4.8% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 58 | 3,118 | 1.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 16 | 3,118 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 762180/0001 - Year end March 2017

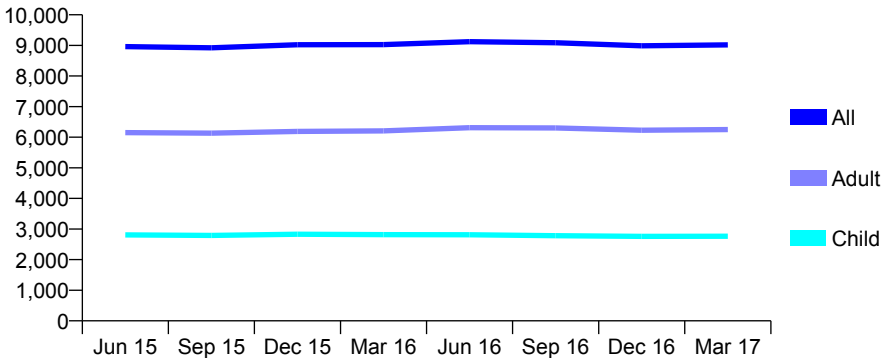
| | |
|---|---|
| Name or company name | MR RJ BROMILEY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 23,124 |
| Carry forward general activity (UDA) | -63 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £767,134.90 |

## ACCESS*

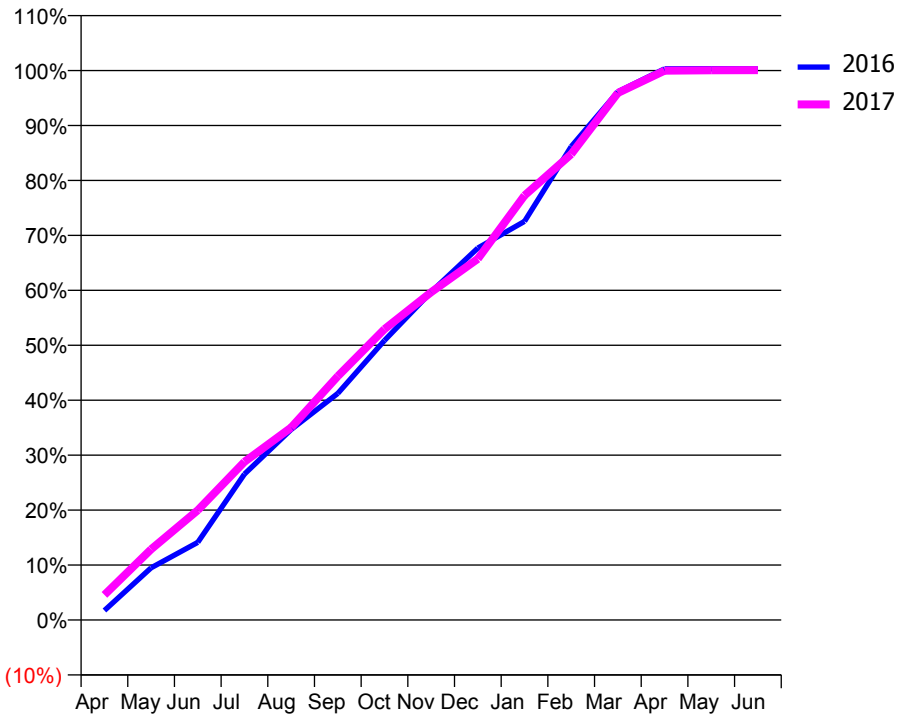
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 9,025 | |
| Quarter ending June 2016 | 9,122 | → |
| Quarter ending September 2016 | 9,086 | → |
| Quarter ending December 2016 | 8,988 | ↓ |
| Quarter ending March 2017 | 9,017 | → |
| **Variance since March 2016** | (0.1%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 400 | 1,057 |
| May | 2,196 | 2,975 |
| June | 3,268 | 4,622 |
| July | 6,142 | 6,658 |
| August | 8,017 | 8,097 |
| September | 9,535 | 10,259 |
| October | 11,766 | 12,242 |
| November | 13,806 | 13,793 |
| December | 15,656 | 15,200 |
| January | 16,775 | 17,866 |
| February | 19,926 | 19,603 |
| March | 22,228 | 22,182 |
| April | 23,195 | 23,117 |
| May | 23,198 | 23,131 |
| June | 23,187 | 23,138 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 486 | 4,980 | 9.8% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,657 | 9,717 | 17.1% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,563 | 4,980 | 71.5% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,361 | 9,717 | 55.2% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,472 | 13,305 | 11.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 139 | 13,305 | 1.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 29 | 13,305 | 0.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 18 | 19 | *94.7%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 19 | *78.9%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 762180/0003 - Year end March 2017

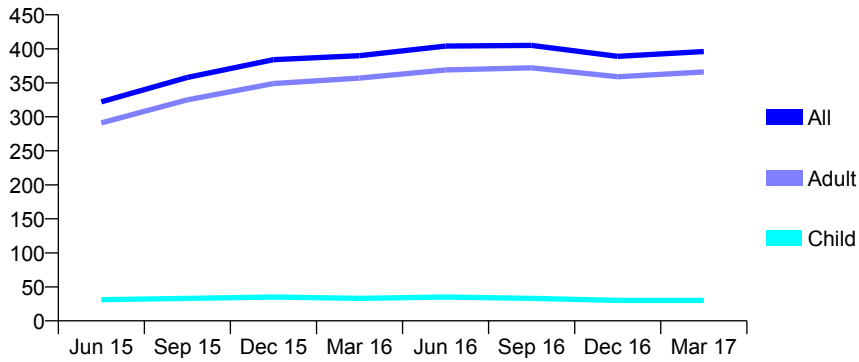
| | |
|---|---|
| Name or company name | MR RJ BROMILEY |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2010 |
| Contract end date | 31/03/2018 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £66,923.40 |

## ACCESS*

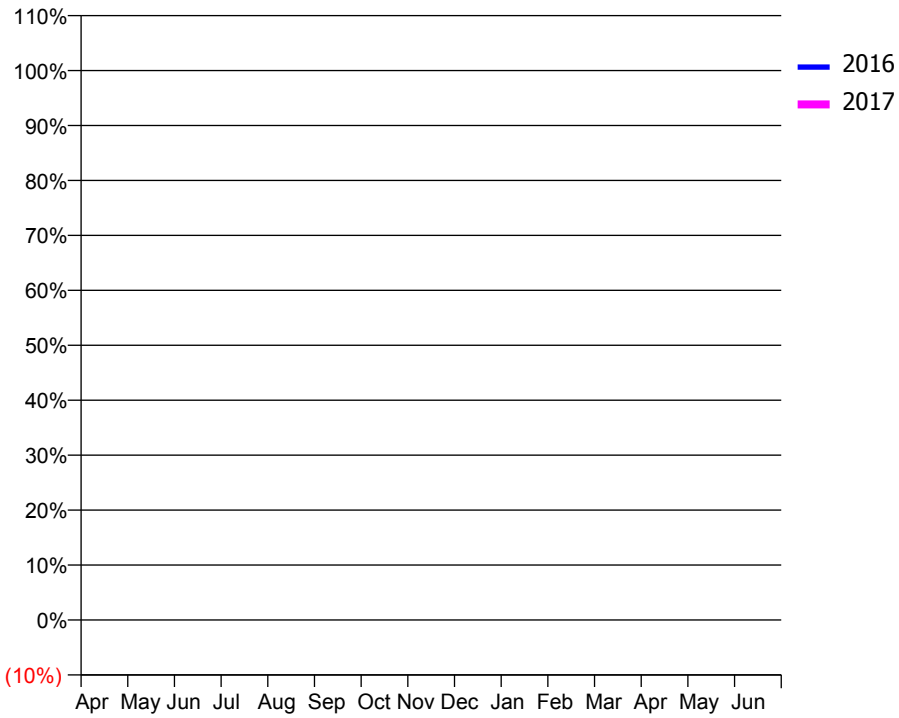
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 390 | |
| Quarter ending June 2016 | 404 | ↑ |
| Quarter ending September 2016 | 405 | → |
| Quarter ending December 2016 | 389 | ↓ |
| Quarter ending March 2017 | 396 | → |
| **Variance since March 2016** | 1.5% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 33 |
| May | 96 | 83 |
| June | 125 | 133 |
| July | 216 | 181 |
| August | 285 | 213 |
| September | 345 | 279 |
| October | 439 | 315 |
| November | 497 | 355 |
| December | 548 | 388 |
| January | 621 | 458 |
| February | 683 | 487 |
| March | 731 | 536 |
| April | 766 | 602 |
| May | 766 | 602 |
| June | 766 | 602 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 61 | *1.6%* | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 9 | 416 | 2.2% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 61 | *0.0%* | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3 | 416 | 0.7% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 495 | 503 | 98.4% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 503 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 503 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 762180/0004 - Year end March 2017

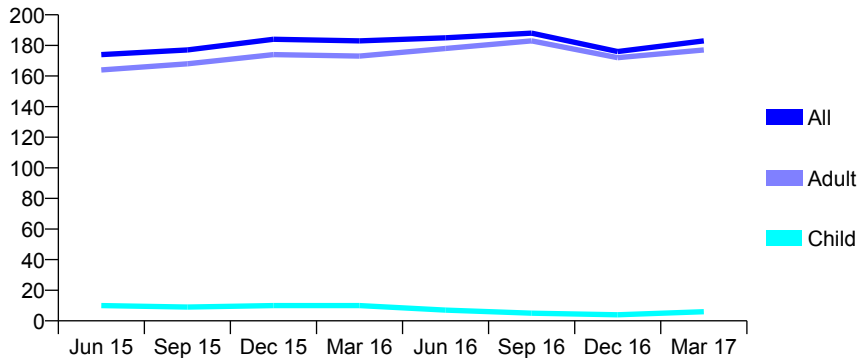
| | |
|---|---|
| Name or company name | MR RJ BROMILEY |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2010 |
| Contract end date | 31/03/2018 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £29,279.00 |

## ACCESS*

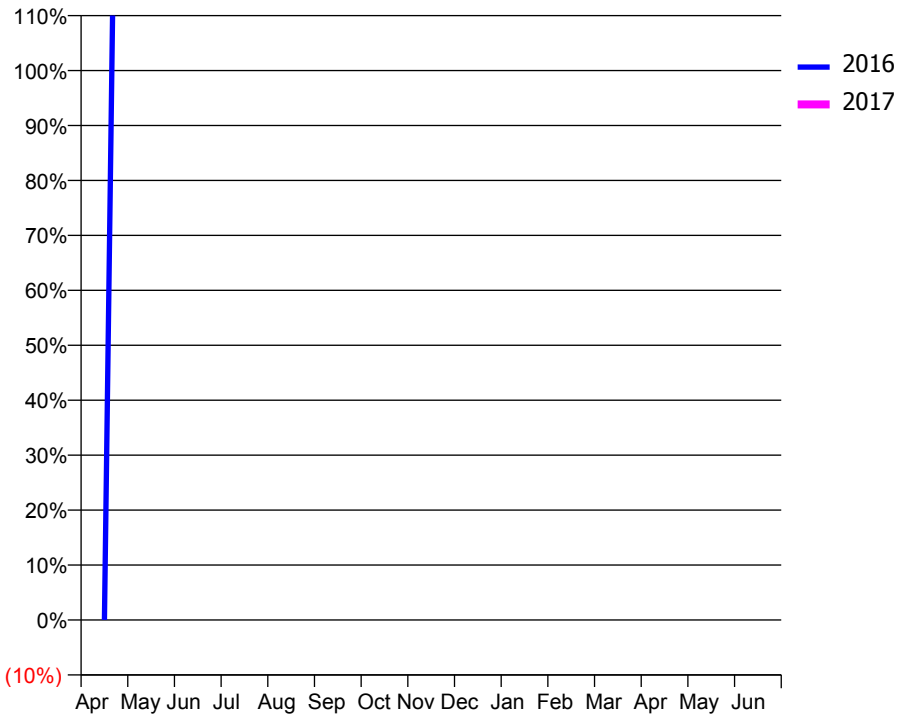
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 183 | |
| Quarter ending June 2016 | 185 | → |
| Quarter ending September 2016 | 188 | → |
| Quarter ending December 2016 | 176 | ↓ |
| Quarter ending March 2017 | 183 | ↑ |
| **Variance since March 2016** | 0.0% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 25 |
| May | 25 | 31 |
| June | 66 | 77 |
| July | 102 | 87 |
| August | 124 | 106 |
| September | 150 | 140 |
| October | 163 | 152 |
| November | 186 | 166 |
| December | 206 | 174 |
| January | 234 | 209 |
| February | 256 | 227 |
| March | 276 | 252 |
| April | 289 | 257 |
| May | 289 | 257 |
| June | 298 | 257 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 24 | *0.0%* | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2 | 227 | 0.9% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 24 | *0.0%* | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 227 | 0.4% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 211 | 236 | 89.4% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 236 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 236 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

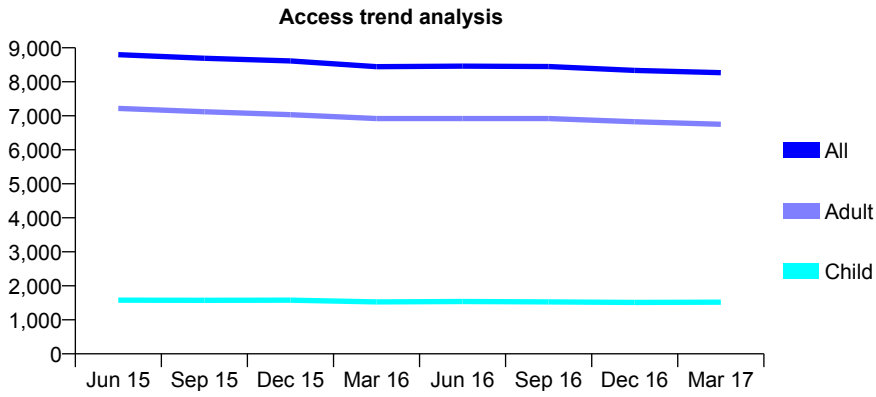
# Q50 - Vital Signs At a Glance Contract Report for 772275/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MS MM ODUKOYA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

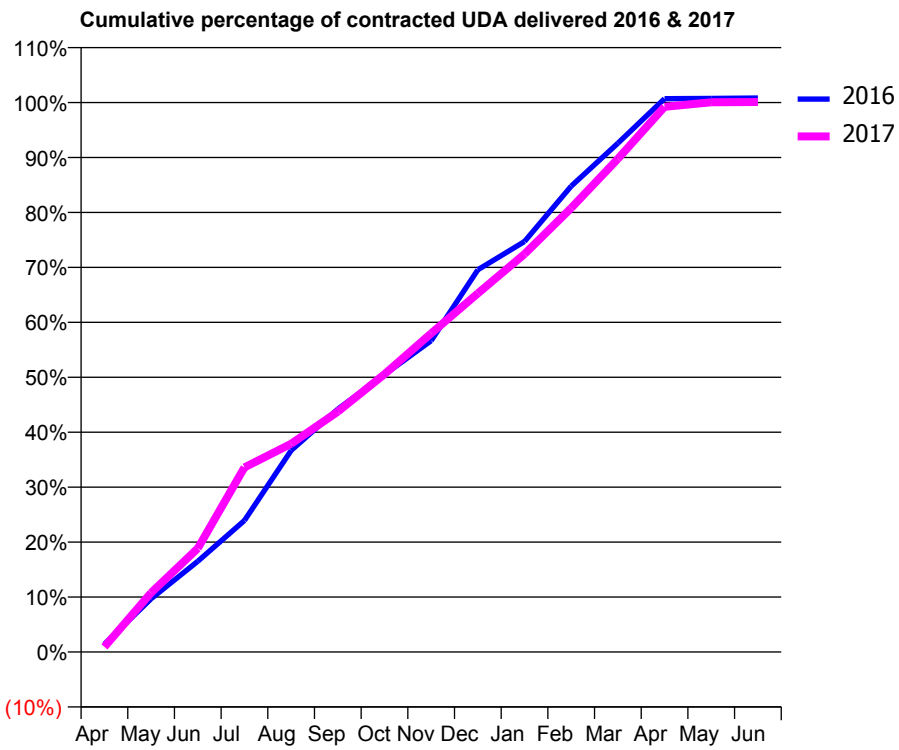
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 19,042 |
| Carry forward general activity (UDA) | -155 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £593,141.14 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,447 | |
| Quarter ending June 2016 | 8,459 | → |
| Quarter ending September 2016 | 8,448 | → |
| Quarter ending December 2016 | 8,335 | ↓ |
| Quarter ending March 2017 | 8,269 | → |
| **Variance since March 2016** | (2.1%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 273 | 179 |
| May | 1,845 | 2,056 |
| June | 3,143 | 3,593 |
| July | 4,558 | 6,398 |
| August | 6,986 | 7,214 |
| September | 8,418 | 8,331 |
| October | 9,615 | 9,626 |
| November | 10,786 | 11,042 |
| December | 13,246 | 12,427 |
| January | 14,226 | 13,792 |
| February | 16,145 | 15,386 |
| March | 17,631 | 17,091 |
| April | 19,175 | 18,892 |
| May | 19,185 | 19,050 |
| June | 19,197 | 19,058 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 179 | 2,407 | 7.4% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,334 | 8,845 | 15.1% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,609 | 2,407 | 66.8% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,674 | 8,845 | 41.5% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,273 | 11,528 | 11.0% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 208 | 11,528 | 1.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 62 | 11,528 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | *90.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 776882/0001 - Year end March 2017

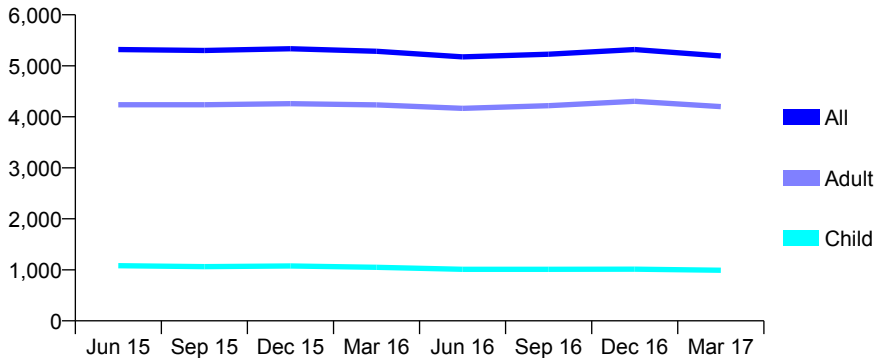
| | |
|---|---|
| Name or company name | MR CT CHALLANS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 13,078 |
| Carry forward general activity (UDA) | -262 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £344,235.32 |

## ACCESS*

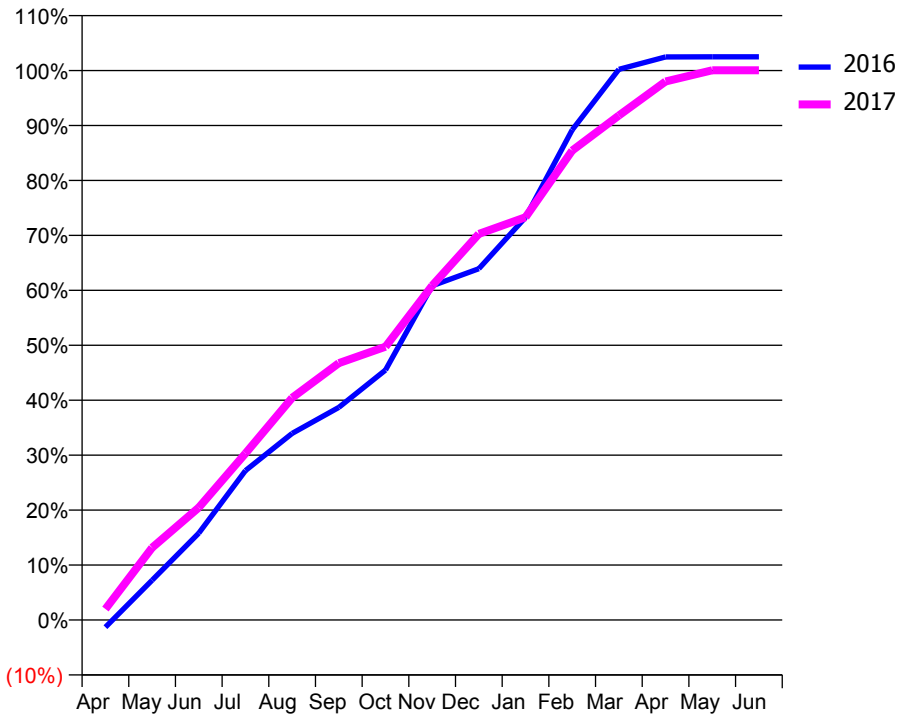
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,284 | |
| Quarter ending June 2016 | 5,175 | ↓ |
| Quarter ending September 2016 | 5,227 | → |
| Quarter ending December 2016 | 5,318 | → |
| Quarter ending March 2017 | 5,193 | ↓ |
| **Variance since March 2016** | (1.7%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -173 | 262 |
| May | 948 | 1,723 |
| June | 2,068 | 2,676 |
| July | 3,555 | 3,966 |
| August | 4,443 | 5,289 |
| September | 5,061 | 6,114 |
| October | 5,948 | 6,504 |
| November | 7,954 | 7,959 |
| December | 8,362 | 9,190 |
| January | 9,583 | 9,587 |
| February | 11,665 | 11,172 |
| March | 13,105 | 12,008 |
| April | 13,402 | 12,818 |
| May | 13,404 | 13,084 |
| June | 13,405 | 13,084 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 100 | 1,379 | 7.3% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 537 | 5,248 | 10.2% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 852 | 1,379 | 61.8% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,898 | 5,248 | 55.2% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 469 | 6,351 | 7.4% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 47 | 6,351 | 0.7% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 54 | 6,351 | 0.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 802425/0001 - Year end March 2017

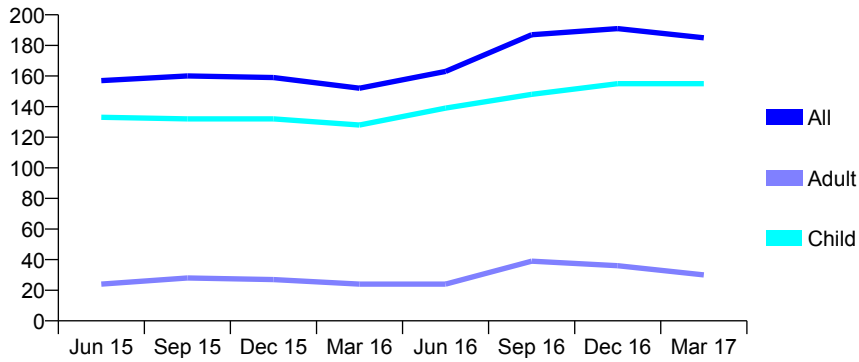
| | |
|---|---|
| Name or company name | Peasholm Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 300 |
| Carry forward general activity (UDA) | -6 |
| 16/17 Contracted orthodontic activity (UOA) | 1,156 |
| Carry forward orthodontic activity (UOA) | 4 |
| Baseline contract value | £83,829.21 |

## ACCESS*

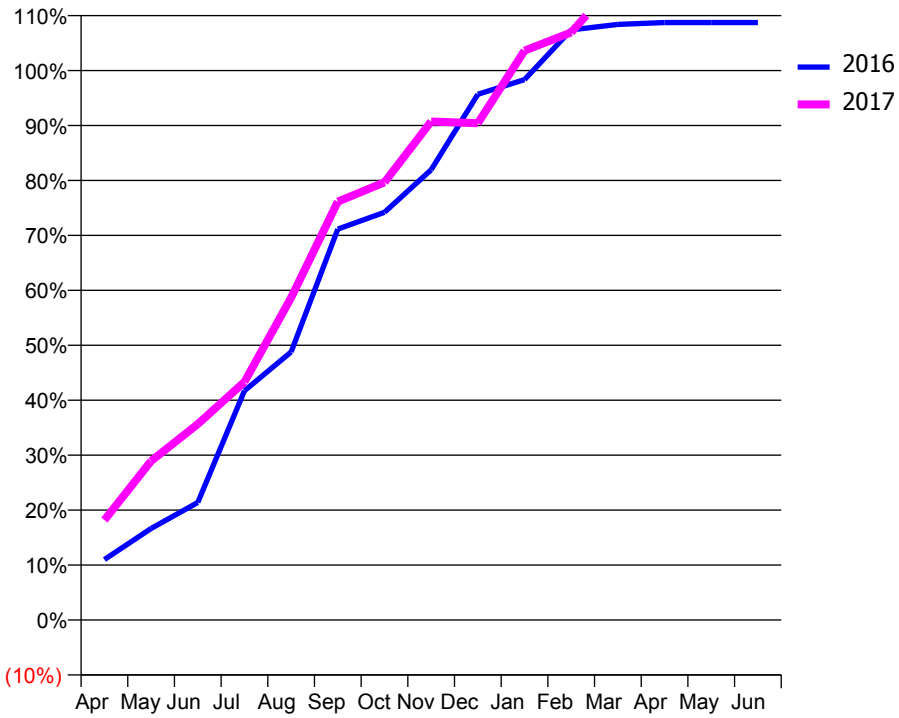
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 152 | |
| Quarter ending June 2016 | 163 | ↑ |
| Quarter ending September 2016 | 187 | ↑ |
| Quarter ending December 2016 | 191 | ↑ |
| Quarter ending March 2017 | 185 | ↓ |
| **Variance since March 2016** | 21.7% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 33 | 55 |
| May | 50 | 87 |
| June | 64 | 107 |
| July | 125 | 130 |
| August | 146 | 176 |
| September | 213 | 228 |
| October | 223 | 239 |
| November | 246 | 272 |
| December | 287 | 271 |
| January | 295 | 311 |
| February | 322 | 321 |
| March | 325 | 349 |
| April | 326 | 362 |
| May | 326 | 362 |
| June | 326 | 362 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 26 | 341 | 7.6% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 20 | *0.0%* | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 136 | 341 | 39.9% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5 | 20 | *25.0%* | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 16 | 241 | 6.6% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 241 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 241 | 1.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 810223/0001 - Year end March 2017

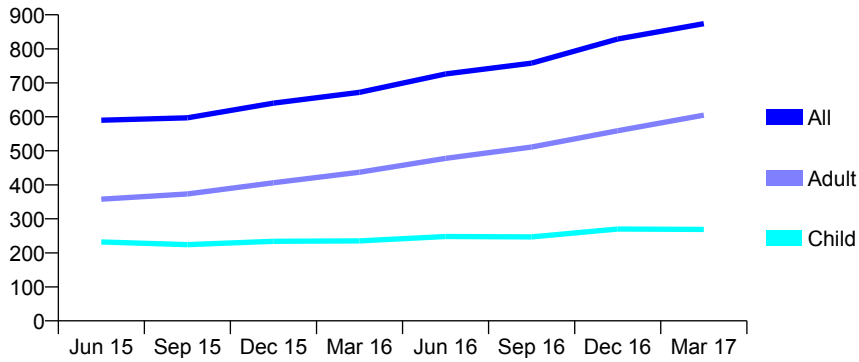
| | |
|---|---|
| Name or company name | MR SW HEYLINGS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,635 |
| Carry forward general activity (UDA) | -37 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £71,468.66 |

## ACCESS*

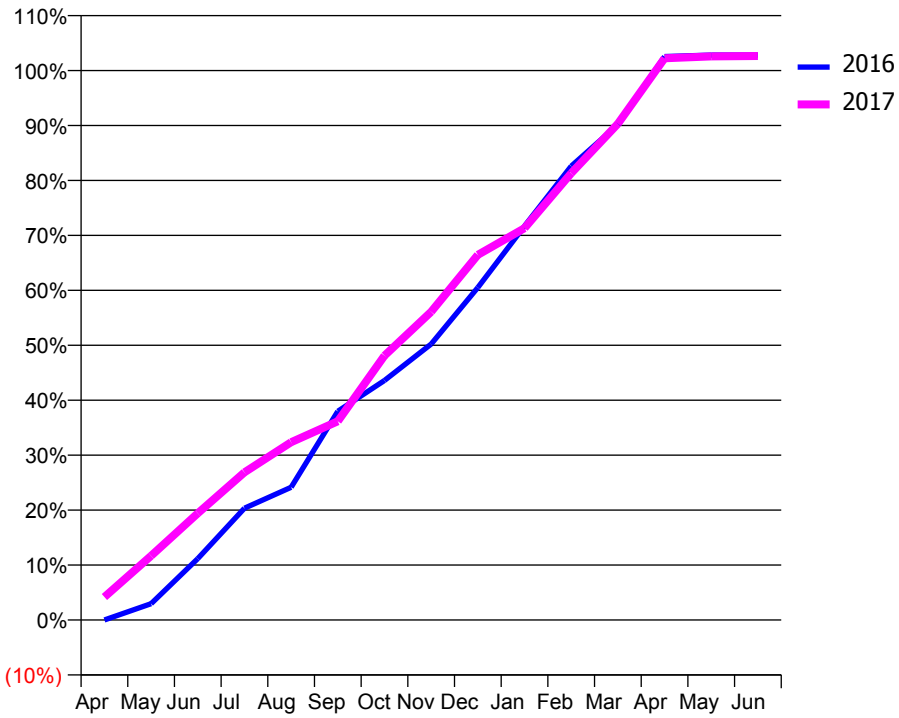
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 672 | |
| Quarter ending June 2016 | 726 | ↑ |
| Quarter ending September 2016 | 758 | ↑ |
| Quarter ending December 2016 | 829 | ↑ |
| Quarter ending March 2017 | 874 | ↑ |
| **Variance since March 2016** | 30.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 110 |
| May | 55 | 308 |
| June | 206 | 512 |
| July | 376 | 708 |
| August | 446 | 852 |
| September | 701 | 953 |
| October | 804 | 1,268 |
| November | 927 | 1,478 |
| December | 1,116 | 1,751 |
| January | 1,323 | 1,879 |
| February | 1,524 | 2,142 |
| March | 1,663 | 2,380 |
| April | 1,892 | 2,694 |
| May | 1,897 | 2,703 |
| June | 1,897 | 2,705 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 44 | 459 | 9.6% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 111 | 839 | 13.2% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 243 | 459 | 52.9% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 387 | 839 | 46.1% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 64 | 1,335 | 4.8% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 1,335 | 0.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 4 | 1,335 | 0.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 810290/0001 - Year end March 2017

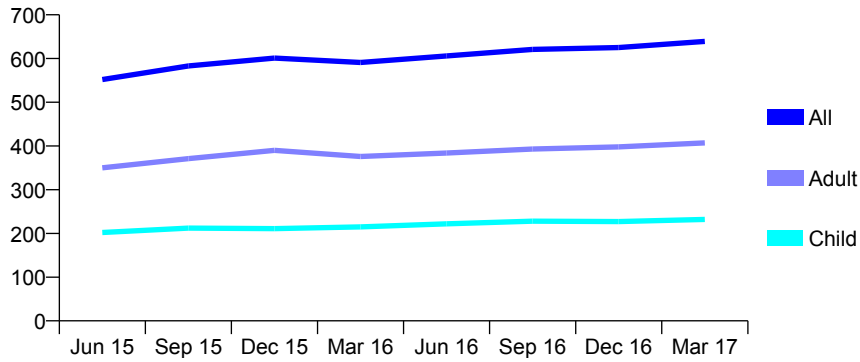
| | |
|---|---|
| Name or company name | MR PA RIDING |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,711 |
| Carry forward general activity (UDA) | -27 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £51,134.71 |

## ACCESS*

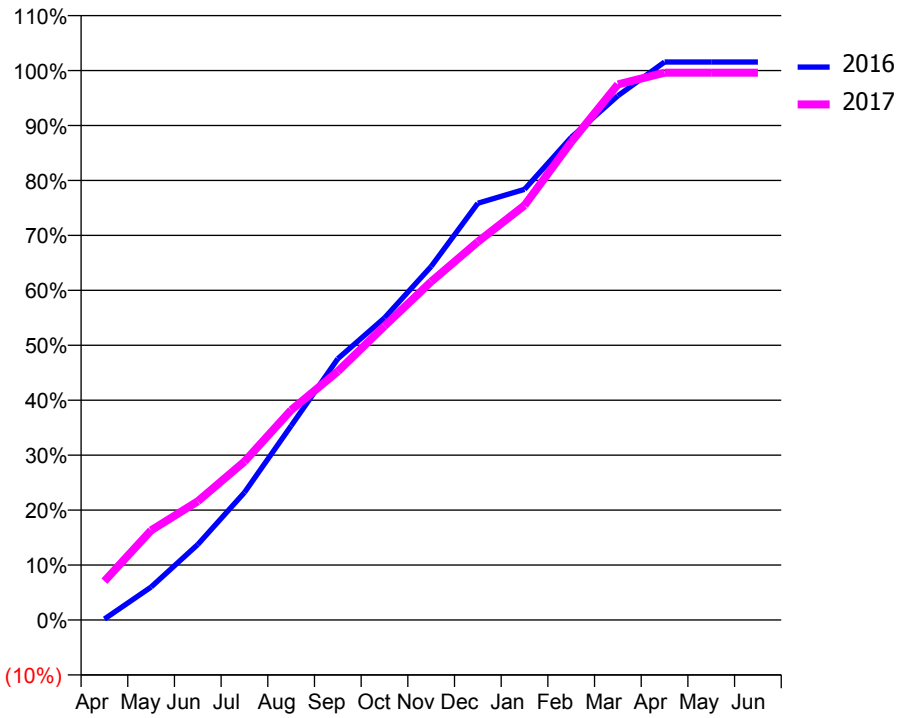
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 591 | |
| Quarter ending June 2016 | 606 | ↑ |
| Quarter ending September 2016 | 621 | ↑ |
| Quarter ending December 2016 | 625 | → |
| Quarter ending March 2017 | 639 | ↑ |
| **Variance since March 2016** | 8.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 3 | 121 |
| May | 103 | 279 |
| June | 235 | 370 |
| July | 397 | 493 |
| August | 605 | 654 |
| September | 814 | 774 |
| October | 941 | 915 |
| November | 1,101 | 1,054 |
| December | 1,298 | 1,178 |
| January | 1,341 | 1,291 |
| February | 1,503 | 1,488 |
| March | 1,632 | 1,668 |
| April | 1,738 | 1,704 |
| May | 1,738 | 1,704 |
| June | 1,738 | 1,704 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 18 | 355 | 5.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 32 | 434 | 7.4% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 204 | 355 | 57.5% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 218 | 434 | 50.2% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 26 | 766 | 3.4% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 766 | 0.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 766 | 0.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 811076/0001 - Year end March 2017

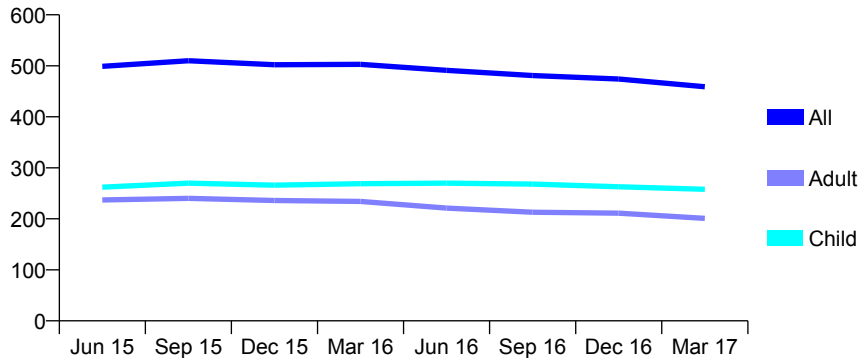
| | |
|---|---|
| Name or company name | MR DR FEIRN |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,214 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 220 |
| Carry forward orthodontic activity (UOA) | 3 |
| Baseline contract value | £45,439.78 |

## ACCESS*

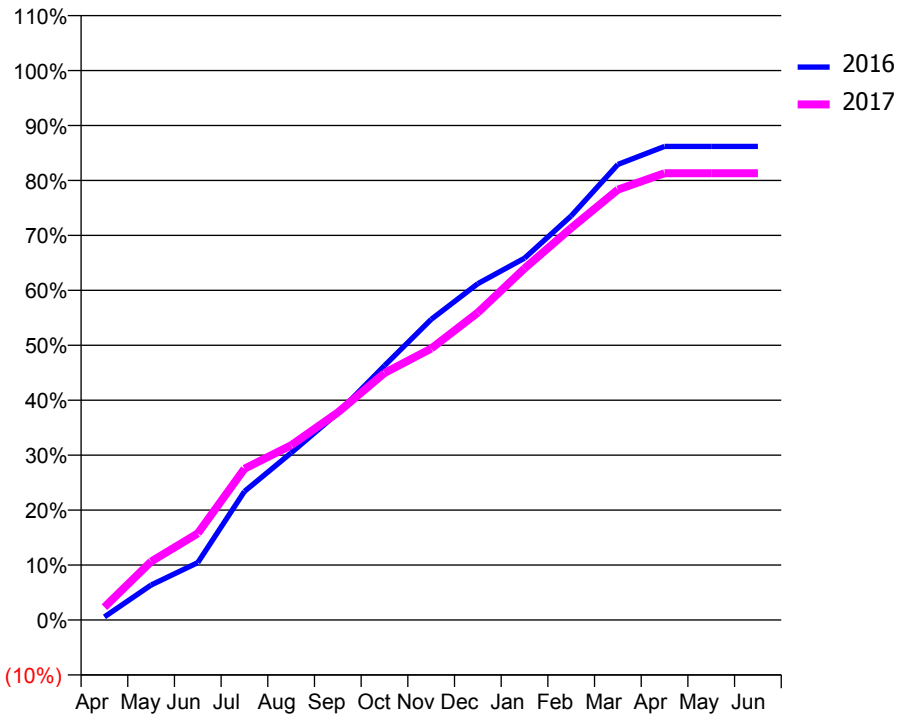
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 503 | |
| Quarter ending June 2016 | 491 | ↓ |
| Quarter ending September 2016 | 481 | ↓ |
| Quarter ending December 2016 | 474 | ↓ |
| Quarter ending March 2017 | 459 | ↓ |
| **Variance since March 2016** | (8.7%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 7 | 28 |
| May | 77 | 129 |
| June | 127 | 191 |
| July | 284 | 334 |
| August | 369 | 386 |
| September | 457 | 459 |
| October | 562 | 546 |
| November | 664 | 600 |
| December | 743 | 679 |
| January | 799 | 777 |
| February | 893 | 866 |
| March | 1,007 | 951 |
| April | 1,046 | 987 |
| May | 1,046 | 987 |
| June | 1,046 | 987 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 37 | 422 | 8.8% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 57 | 246 | 23.2% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 257 | 422 | 60.9% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 119 | 246 | 48.4% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 40 | 636 | 6.3% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 636 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 636 | 0.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

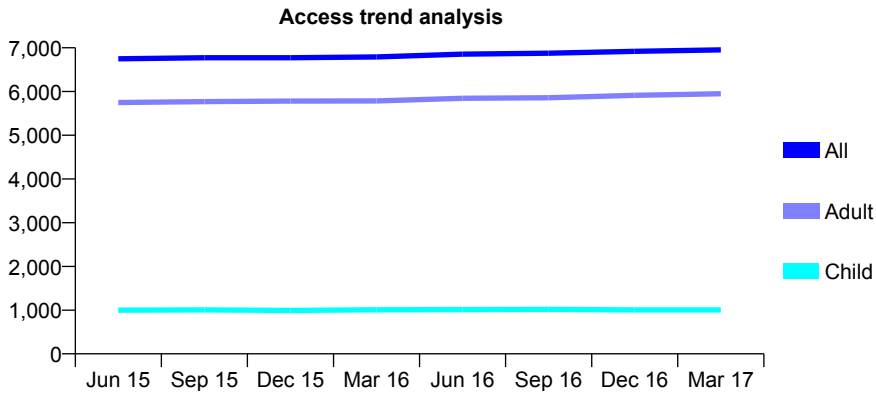
# Q50 - Vital Signs At a Glance Contract Report for 819794/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR DJ HARRIS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2006 |
| Contract end date | |

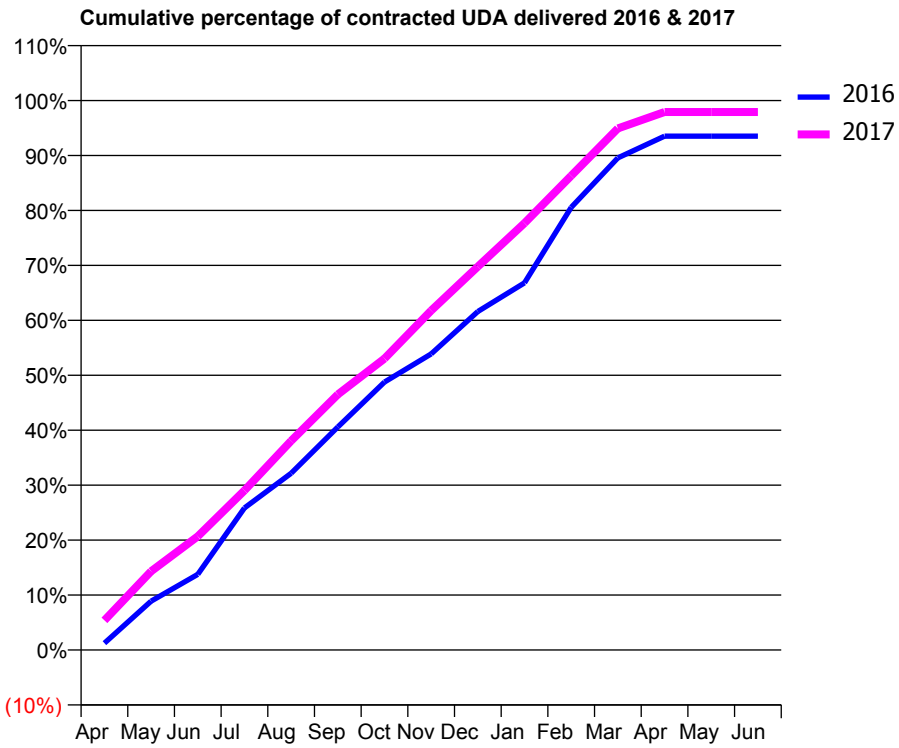
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 24,510 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £569,219.13 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,792 | |
| Quarter ending June 2016 | 6,856 | → |
| Quarter ending September 2016 | 6,877 | → |
| Quarter ending December 2016 | 6,920 | → |
| Quarter ending March 2017 | 6,953 | → |
| **Variance since March 2016** | 2.4% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 308 | 1,324 |
| May | 2,179 | 3,510 |
| June | 3,373 | 5,069 |
| July | 6,336 | 7,117 |
| August | 7,883 | 9,329 |
| September | 9,946 | 11,396 |
| October | 11,954 | 12,996 |
| November | 13,208 | 15,140 |
| December | 15,100 | 17,100 |
| January | 16,379 | 19,040 |
| February | 19,746 | 21,154 |
| March | 21,950 | 23,268 |
| April | 22,919 | 23,994 |
| May | 22,921 | 23,994 |
| June | 22,921 | 23,994 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 103 | 1,753 | 5.9% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,181 | 11,481 | 19.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,300 | 1,753 | 74.2% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,711 | 11,481 | 67.2% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 971 | 13,092 | 7.4% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 464 | 13,092 | 3.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 473 | 13,092 | 3.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 32 | 34 | *94.1%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 32 | 34 | *94.1%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 824100/0001 - Year end March 2017

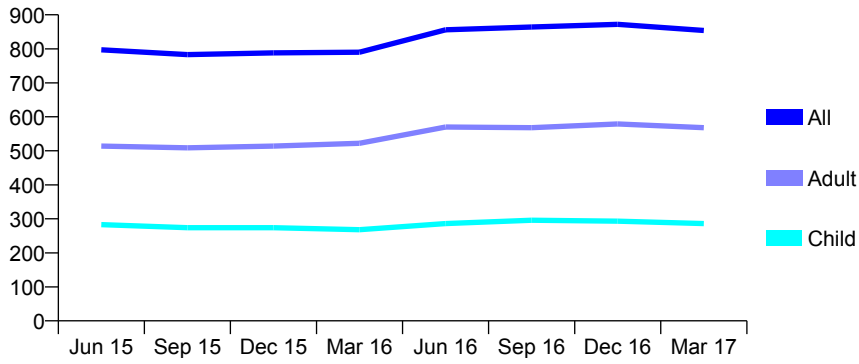
| | |
|---|---|
| Name or company name | MR AR DICKENS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,924 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £57,818.67 |

## ACCESS*

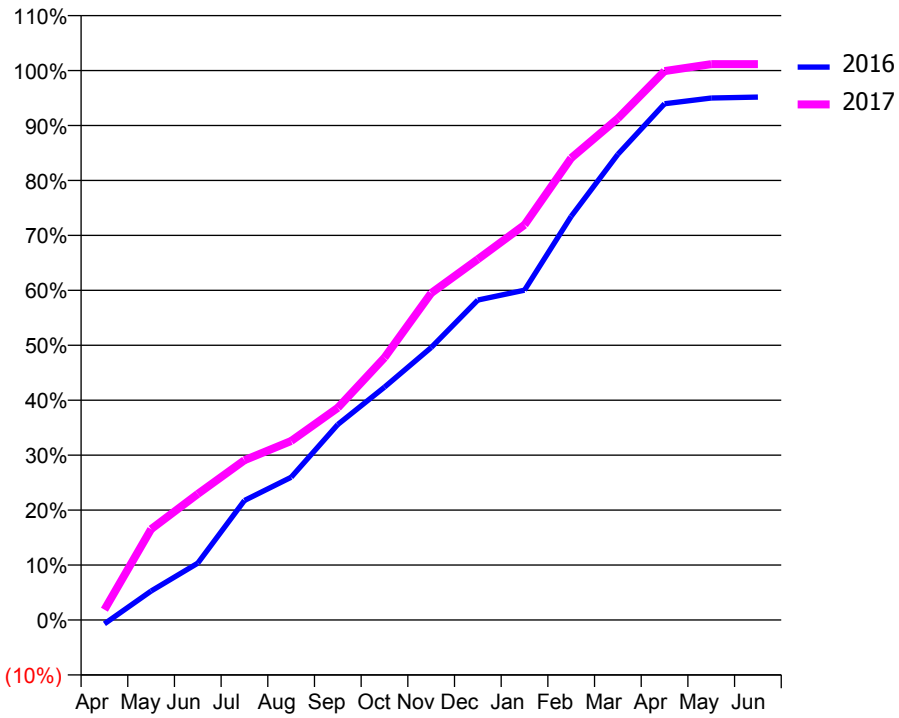
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 790 | |
| Quarter ending June 2016 | 856 | ↑ |
| Quarter ending September 2016 | 864 | → |
| Quarter ending December 2016 | 872 | → |
| Quarter ending March 2017 | 854 | ↓ |
| **Variance since March 2016** | 8.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -14 | 36 |
| May | 101 | 318 |
| June | 199 | 441 |
| July | 418 | 560 |
| August | 500 | 627 |
| September | 685 | 743 |
| October | 815 | 918 |
| November | 954 | 1,145 |
| December | 1,120 | 1,263 |
| January | 1,155 | 1,384 |
| February | 1,413 | 1,618 |
| March | 1,631 | 1,756 |
| April | 1,808 | 1,922 |
| May | 1,828 | 1,946 |
| June | 1,831 | 1,946 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 23 | 418 | 5.5% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 61 | 625 | 9.8% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 233 | 418 | 55.7% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 279 | 625 | 44.6% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 76 | 1,009 | 7.5% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 1,009 | 0.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 6 | 1,009 | 0.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

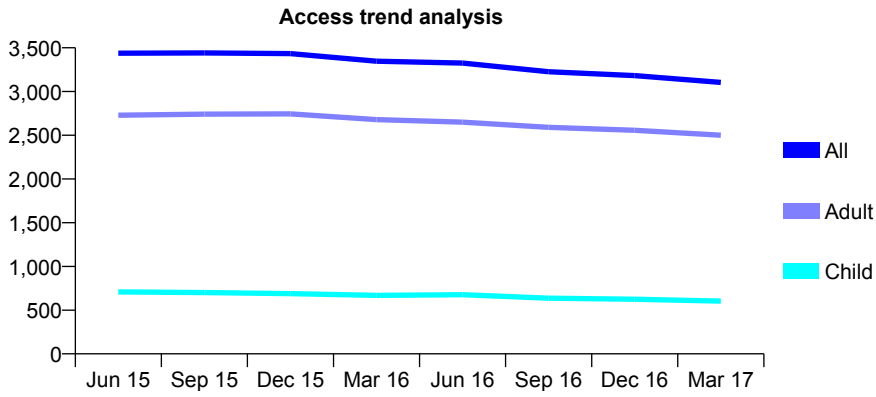
# Q50 - Vital Signs At a Glance Contract Report for 844152/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR ST COLES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

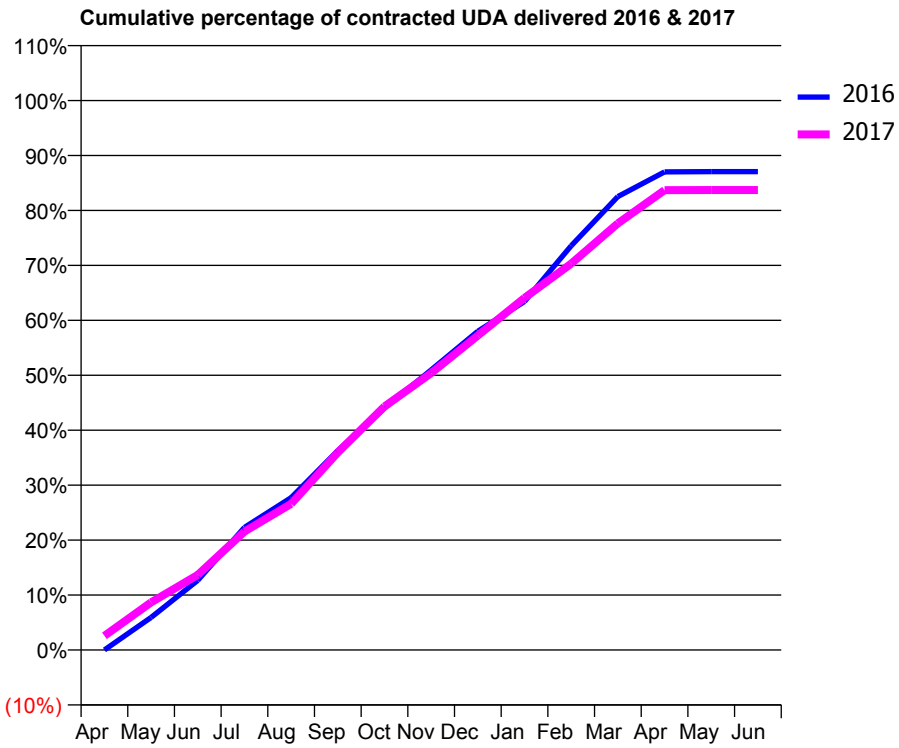
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,810 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £269,603.50 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,347 | |
| Quarter ending June 2016 | 3,326 | → |
| Quarter ending September 2016 | 3,226 | ↓ |
| Quarter ending December 2016 | 3,182 | ↓ |
| Quarter ending March 2017 | 3,104 | ↓ |
| **Variance since March 2016** | (7.3%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 0 | 228 |
| May | 522 | 765 |
| June | 1,117 | 1,205 |
| July | 1,966 | 1,900 |
| August | 2,443 | 2,345 |
| September | 3,196 | 3,167 |
| October | 3,879 | 3,905 |
| November | 4,490 | 4,440 |
| December | 5,110 | 5,042 |
| January | 5,587 | 5,646 |
| February | 6,482 | 6,194 |
| March | 7,270 | 6,840 |
| April | 7,666 | 7,373 |
| May | 7,669 | 7,374 |
| June | 7,669 | 7,374 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 36 | 597 | 6.0% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 335 | 2,389 | 14.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 110 | 597 | 18.4% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 585 | 2,389 | 24.5% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 186 | 3,026 | 6.1% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 59 | 3,026 | 1.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 64 | 3,026 | 2.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

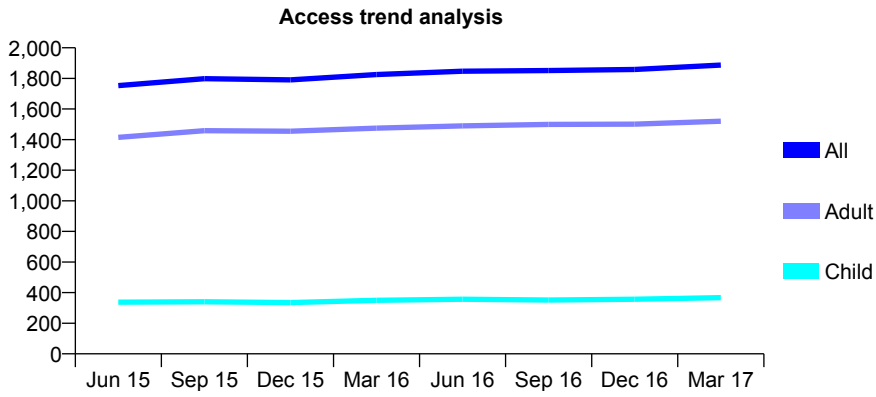
# Q50 - Vital Signs At a Glance Contract Report for 854549/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR N THAKKER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 20/07/2009 |
| Contract end date | |

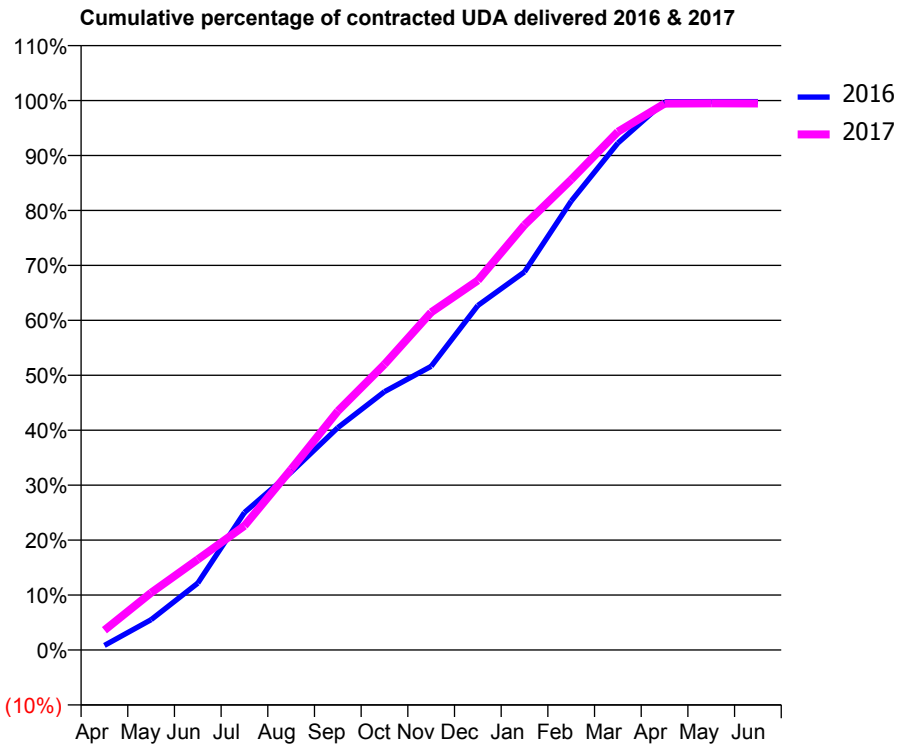
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,000 |
| Carry forward general activity (UDA) | 15 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £188,060.65 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,825 | |
| Quarter ending June 2016 | 1,847 | → |
| Quarter ending September 2016 | 1,851 | → |
| Quarter ending December 2016 | 1,858 | → |
| Quarter ending March 2017 | 1,887 | → |
| **Variance since March 2016** | 3.4% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 58 | 252 |
| May | 386 | 730 |
| June | 852 | 1,154 |
| July | 1,753 | 1,583 |
| August | 2,265 | 2,303 |
| September | 2,833 | 3,043 |
| October | 3,290 | 3,639 |
| November | 3,615 | 4,302 |
| December | 4,388 | 4,708 |
| January | 4,817 | 5,415 |
| February | 5,718 | 5,992 |
| March | 6,457 | 6,603 |
| April | 6,984 | 6,961 |
| May | 6,985 | 6,964 |
| June | 6,985 | 6,962 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 62 | 646 | 9.6% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 418 | 2,695 | 15.5% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 449 | 646 | 69.5% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,821 | 2,695 | 67.6% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 183 | 3,302 | 5.5% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 42 | 3,302 | 1.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 24 | 3,302 | 0.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | *90.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 858404/0001 - Year end March 2017

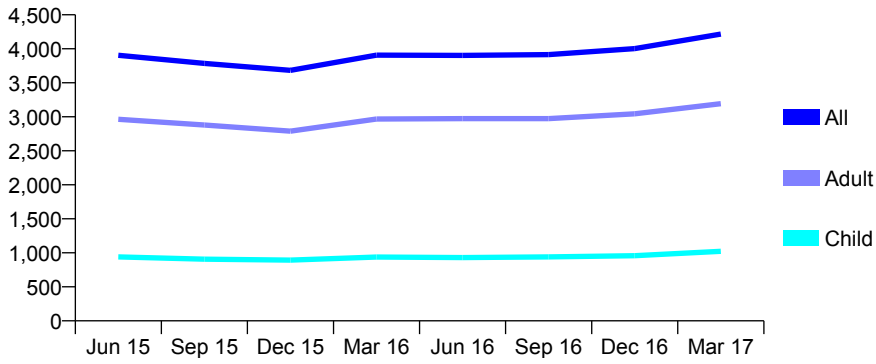
| | |
|---|---|
| Name or company name | MR MS AKHTAR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,000 |
| Carry forward general activity (UDA) | 543 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £360,772.66 |

## ACCESS*

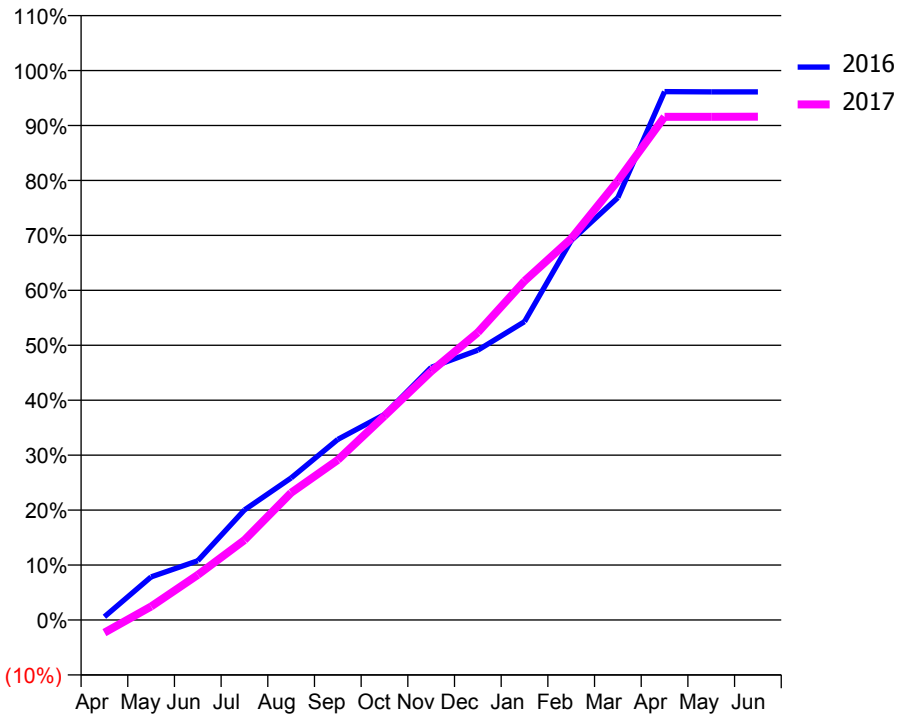
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,907 | |
| Quarter ending June 2016 | 3,903 | → |
| Quarter ending September 2016 | 3,914 | → |
| Quarter ending December 2016 | 4,003 | ↑ |
| Quarter ending March 2017 | 4,217 | ↑ |
| **Variance since March 2016** | 7.9% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 83 | -324 |
| May | 1,098 | 344 |
| June | 1,511 | 1,151 |
| July | 2,806 | 2,038 |
| August | 3,619 | 3,243 |
| September | 4,600 | 4,077 |
| October | 5,236 | 5,201 |
| November | 6,437 | 6,333 |
| December | 6,876 | 7,326 |
| January | 7,601 | 8,636 |
| February | 9,667 | 9,719 |
| March | 10,760 | 11,191 |
| April | 13,462 | 12,820 |
| May | 13,454 | 12,819 |
| June | 13,457 | 12,822 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 124 | 1,534 | 8.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 702 | 4,858 | 14.5% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 825 | 1,534 | 53.8% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,795 | 4,858 | 57.5% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 552 | 6,007 | 9.2% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 129 | 6,007 | 2.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 34 | 6,007 | 0.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 27 | 30 | *90.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 27 | 30 | *90.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 876712/0001 - Year end March 2017

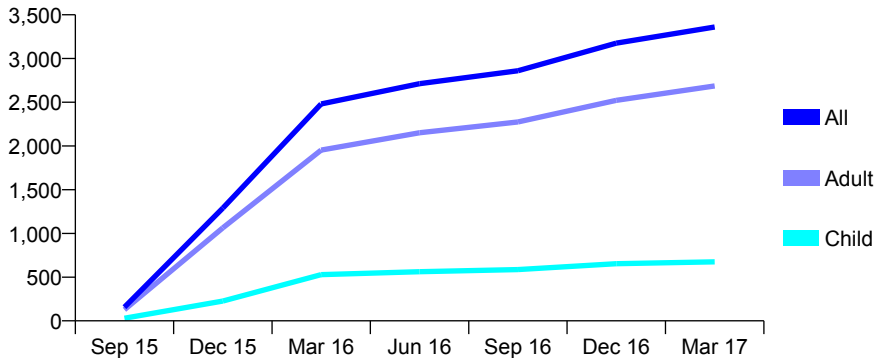
| | |
|---|---|
| Name or company name | MR A BAGGA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,841 |
| Carry forward general activity (UDA) | -33 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £304,026.11 |

## ACCESS*

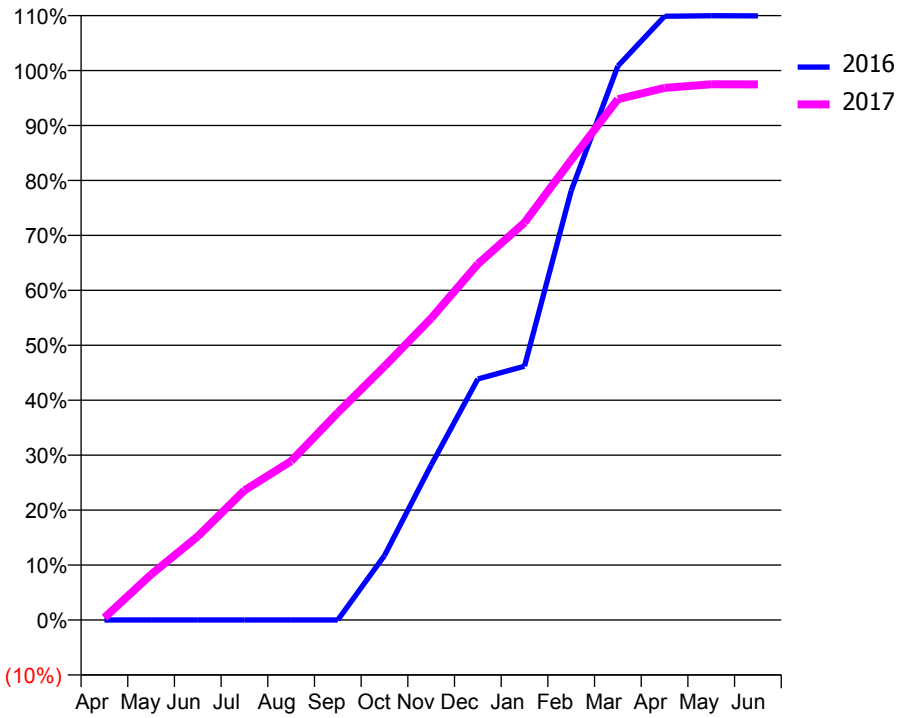
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,481 | |
| Quarter ending June 2016 | 2,713 | ↑ |
| Quarter ending September 2016 | 2,861 | ↑ |
| Quarter ending December 2016 | 3,176 | ↑ |
| Quarter ending March 2017 | 3,361 | ↑ |
| **Variance since March 2016** | 35.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 42 |
| May | 0 | 814 |
| June | 0 | 1,497 |
| July | 0 | 2,323 |
| August | 0 | 2,847 |
| September | 0 | 3,714 |
| October | 661 | 4,543 |
| November | 1,590 | 5,404 |
| December | 2,471 | 6,376 |
| January | 2,602 | 7,117 |
| February | 4,403 | 8,238 |
| March | 5,681 | 9,328 |
| April | 6,191 | 9,530 |
| May | 6,196 | 9,593 |
| June | 6,195 | 9,592 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 33 | 1,087 | 3.0% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 325 | 4,289 | 7.6% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 764 | 1,087 | 70.3% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,912 | 4,289 | 67.9% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 176 | 5,250 | 3.4% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 29 | 5,250 | 0.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 14 | 5,250 | 0.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 878340/0001 - Year end March 2017

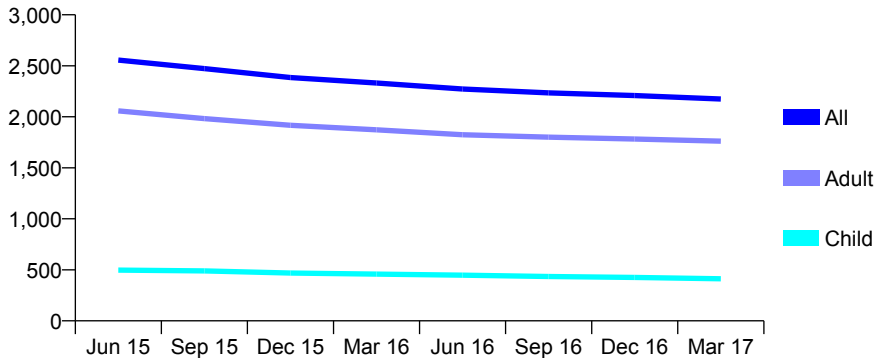
| | |
|---|---|
| Name or company name | Bridge Street Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,696 |
| Carry forward general activity (UDA) | -114 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £169,736.60 |

## ACCESS*

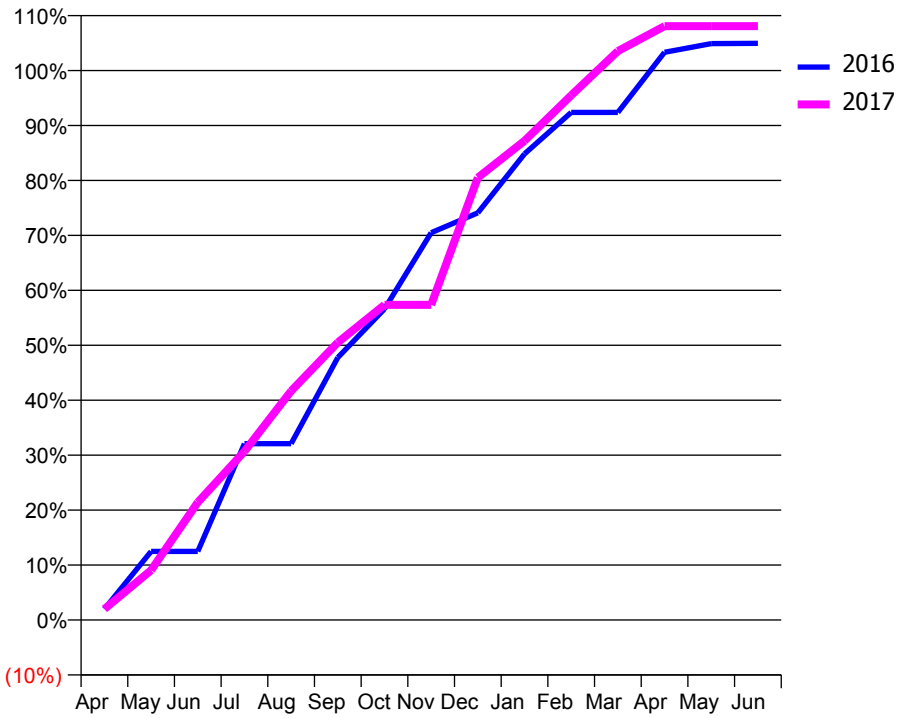
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,331 | |
| Quarter ending June 2016 | 2,272 | ↓ |
| Quarter ending September 2016 | 2,235 | ↓ |
| Quarter ending December 2016 | 2,208 | ↓ |
| Quarter ending March 2017 | 2,174 | ↓ |
| **Variance since March 2016** | (6.7%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 114 | 114 |
| May | 711 | 516 |
| June | 711 | 1,219 |
| July | 1,829 | 1,748 |
| August | 1,829 | 2,375 |
| September | 2,721 | 2,878 |
| October | 3,224 | 3,267 |
| November | 4,015 | 3,267 |
| December | 4,221 | 4,585 |
| January | 4,831 | 4,967 |
| February | 5,261 | 5,439 |
| March | 5,261 | 5,897 |
| April | 5,885 | 6,155 |
| May | 5,974 | 6,155 |
| June | 5,977 | 6,155 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 36 | 894 | 4.0% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 368 | 3,219 | 11.4% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 722 | 894 | 80.8% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,051 | 3,219 | 63.7% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 107 | 3,665 | 2.9% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 21 | 3,665 | 0.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 71 | 3,665 | 1.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

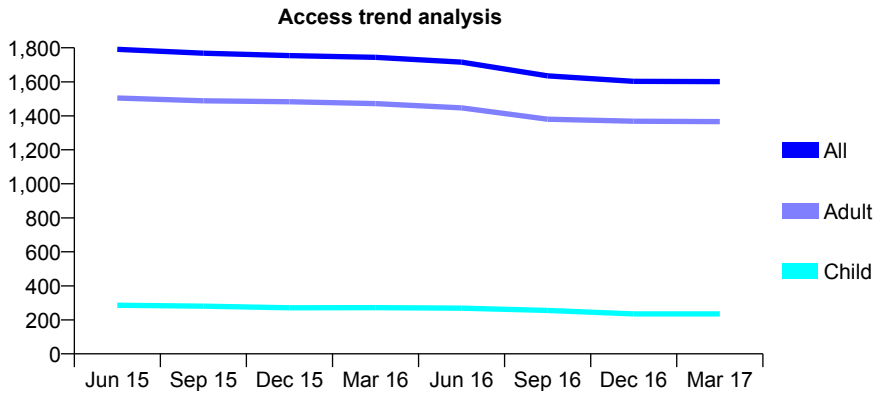
# Q50 - Vital Signs At a Glance Contract Report for 895318/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Miss Z Ishak (formerly Wells St Practice) |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/05/2017 |

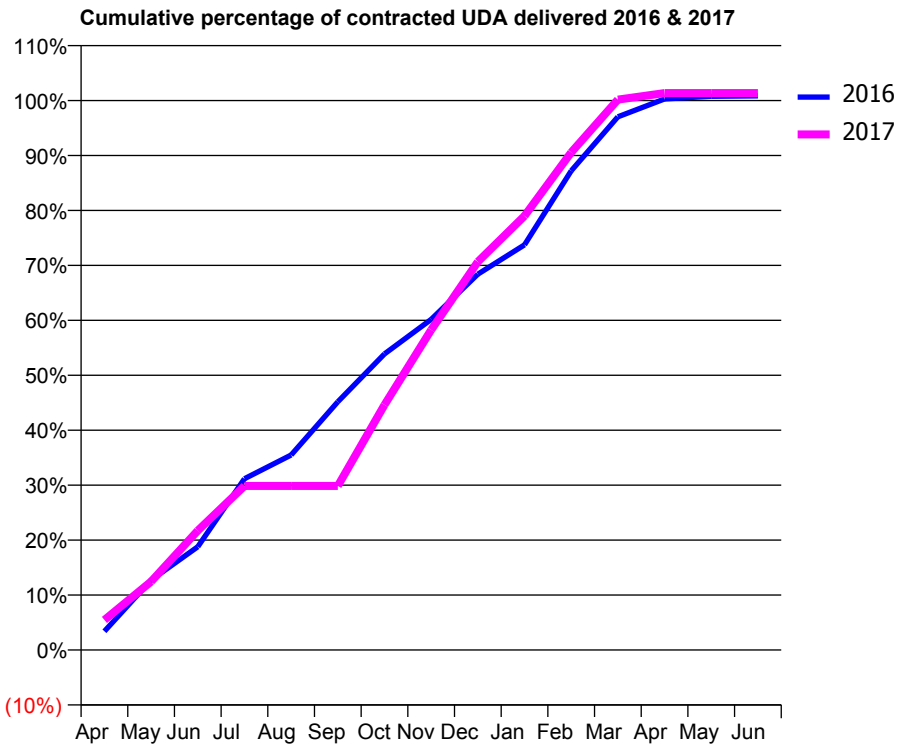
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,303 |
| Carry forward general activity (UDA) | -36 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £131,780.27 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,744 | |
| Quarter ending June 2016 | 1,716 | ↓ |
| Quarter ending September 2016 | 1,635 | ↓ |
| Quarter ending December 2016 | 1,603 | ↓ |
| Quarter ending March 2017 | 1,601 | → |
| **Variance since March 2016** | (8.2%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 147 | 235 |
| May | 548 | 536 |
| June | 809 | 935 |
| July | 1,341 | 1,285 |
| August | 1,528 | 1,285 |
| September | 1,944 | 1,285 |
| October | 2,319 | 1,920 |
| November | 2,589 | 2,507 |
| December | 2,943 | 3,040 |
| January | 3,173 | 3,399 |
| February | 3,752 | 3,896 |
| March | 4,176 | 4,310 |
| April | 4,315 | 4,362 |
| May | 4,336 | 4,362 |
| June | 4,339 | 4,362 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 12 | 355 | 3.4% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 145 | 1,783 | 8.1% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 242 | 355 | 68.2% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 745 | 1,783 | 41.8% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 78 | 2,095 | 3.7% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 2,095 | 0.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 35 | 2,095 | 1.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 911747/0001 - Year end March 2017

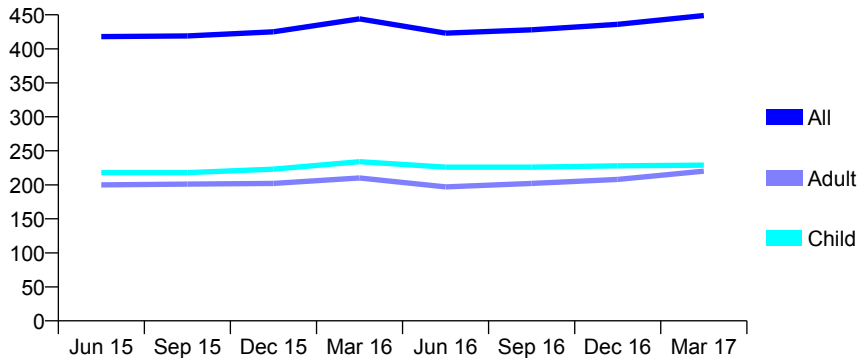
| | |
|---|---|
| Name or company name | MR N MUHAIREZ |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,850 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £42,869.83 |

## ACCESS*

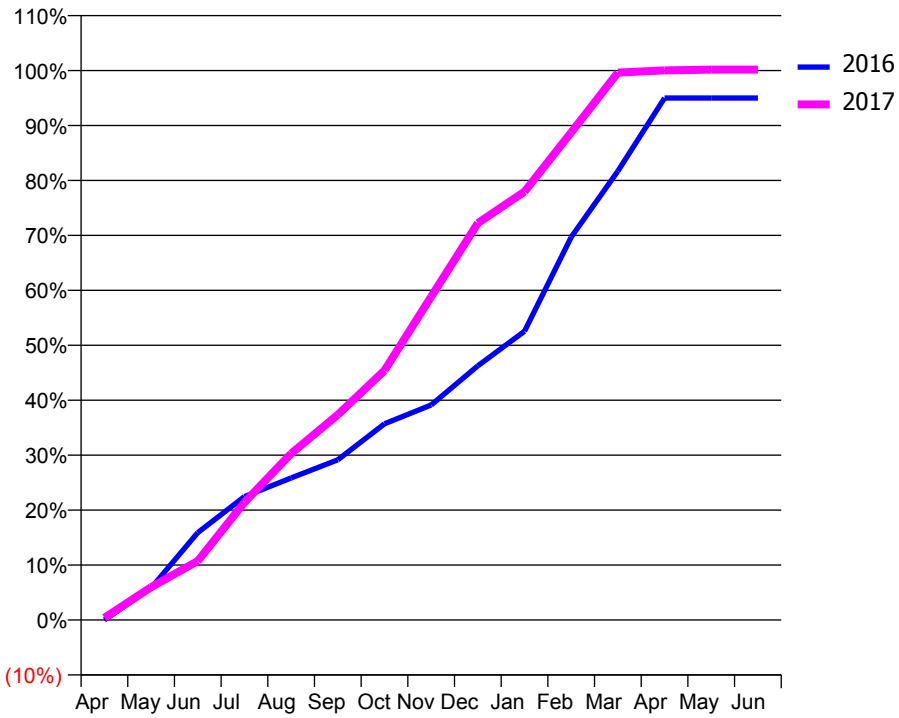
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 444 | |
| Quarter ending June 2016 | 423 | ↓ |
| Quarter ending September 2016 | 428 | → |
| Quarter ending December 2016 | 436 | → |
| Quarter ending March 2017 | 449 | ↑ |
| **Variance since March 2016** | 1.1% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 7 |
| May | 108 | 111 |
| June | 294 | 199 |
| July | 415 | 396 |
| August | 478 | 560 |
| September | 539 | 691 |
| October | 660 | 840 |
| November | 724 | 1,089 |
| December | 856 | 1,336 |
| January | 972 | 1,442 |
| February | 1,289 | 1,641 |
| March | 1,511 | 1,843 |
| April | 1,757 | 1,850 |
| May | 1,757 | 1,853 |
| June | 1,757 | 1,853 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 34 | 464 | 7.3% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 45 | 349 | 12.9% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 352 | 464 | 75.9% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 211 | 349 | 60.5% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 21 | 746 | 2.8% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 746 | 0.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 746 | 0.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 915009/0001 - Year end March 2017

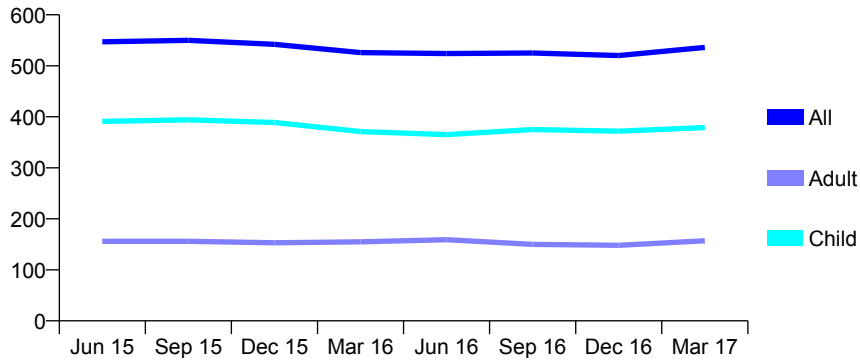
| | |
|---|---|
| Name or company name | MR NJ ALLDAY |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 147 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £36,413.31 |

## ACCESS*

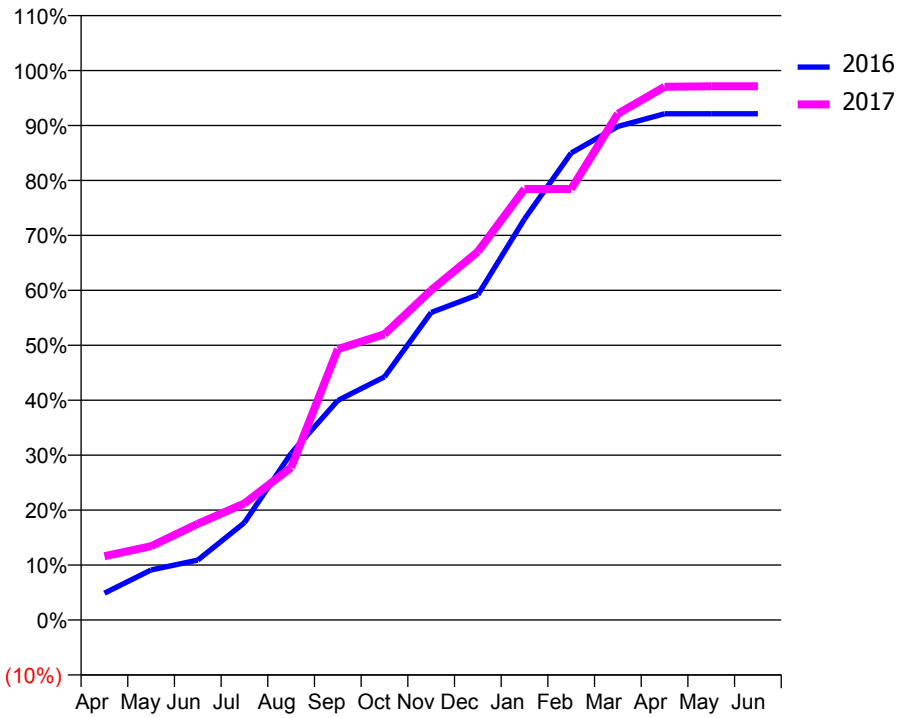
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 526 | |
| Quarter ending June 2016 | 524 | → |
| Quarter ending September 2016 | 525 | → |
| Quarter ending December 2016 | 520 | → |
| Quarter ending March 2017 | 536 | ↑ |
| **Variance since March 2016** | 1.9% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 49 | 116 |
| May | 91 | 134 |
| June | 109 | 175 |
| July | 177 | 212 |
| August | 303 | 278 |
| September | 400 | 493 |
| October | 443 | 520 |
| November | 560 | 600 |
| December | 592 | 670 |
| January | 730 | 784 |
| February | 850 | 784 |
| March | 898 | 921 |
| April | 921 | 970 |
| May | 921 | 971 |
| June | 921 | 971 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 78 | 651 | 12.0% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 100 | 3.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 383 | 651 | 58.8% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 41 | 100 | 41.0% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 7 | 749 | 0.9% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 749 | 0.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 749 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 917370/0012 - Year end March 2017

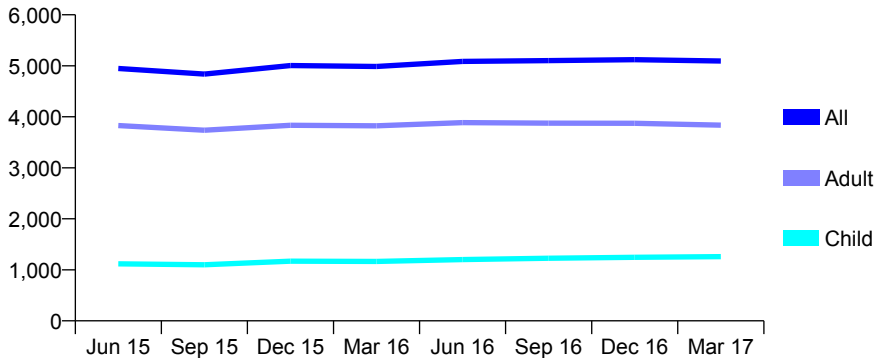
| | |
|---|---|
| Name or company name | MR JS MATHAROO |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 19/02/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,100 |
| Carry forward general activity (UDA) | 131 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £316,315.69 |

## ACCESS*

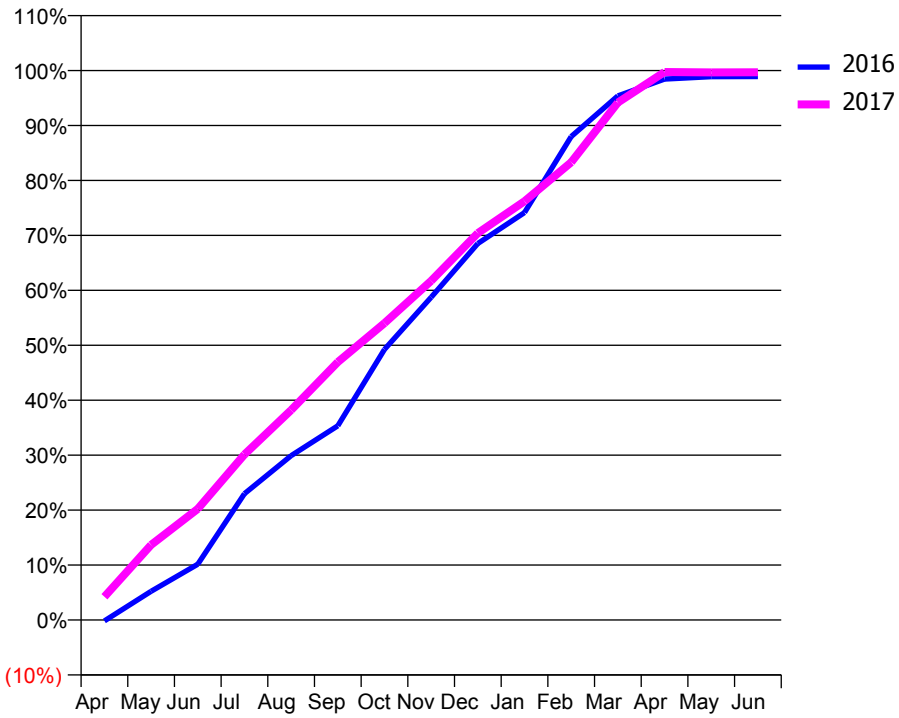
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,988 | |
| Quarter ending June 2016 | 5,086 | → |
| Quarter ending September 2016 | 5,103 | → |
| Quarter ending December 2016 | 5,119 | → |
| Quarter ending March 2017 | 5,094 | → |
| **Variance since March 2016** | 2.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -24 | 596 |
| May | 737 | 1,927 |
| June | 1,431 | 2,852 |
| July | 3,241 | 4,249 |
| August | 4,219 | 5,386 |
| September | 4,985 | 6,619 |
| October | 6,945 | 7,617 |
| November | 8,283 | 8,703 |
| December | 9,662 | 9,927 |
| January | 10,455 | 10,745 |
| February | 12,405 | 11,746 |
| March | 13,448 | 13,277 |
| April | 13,880 | 14,061 |
| May | 13,943 | 14,052 |
| June | 13,944 | 14,054 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 75 | 1,736 | 4.3% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 615 | 5,316 | 11.6% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,034 | 1,736 | 59.6% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,070 | 5,316 | 57.8% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 83 | 7,116 | 1.2% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 58 | 7,116 | 0.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 63 | 7,116 | 0.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 10 | *100.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 925802/0001 - Year end March 2017

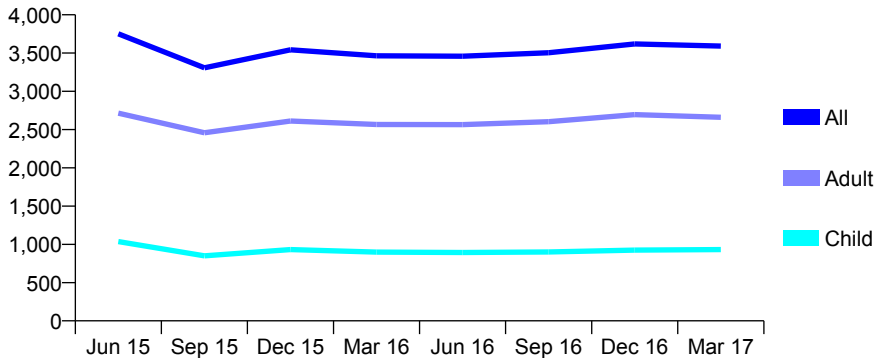
| | |
|---|---|
| Name or company name | MR KB SINCLAIR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,969 |
| Carry forward general activity (UDA) | -109 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £321,237.25 |

## ACCESS*

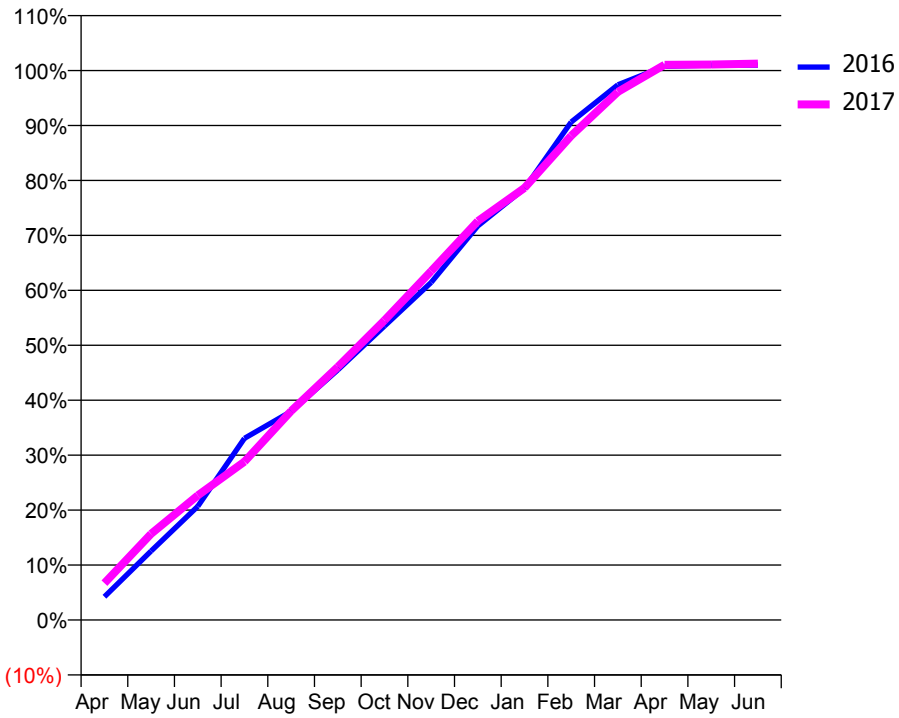
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,464 | |
| Quarter ending June 2016 | 3,458 | → |
| Quarter ending September 2016 | 3,504 | → |
| Quarter ending December 2016 | 3,620 | ↑ |
| Quarter ending March 2017 | 3,592 | → |
| **Variance since March 2016** | 3.7% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 464 | 737 |
| May | 1,377 | 1,721 |
| June | 2,270 | 2,487 |
| July | 3,627 | 3,162 |
| August | 4,164 | 4,173 |
| September | 4,993 | 5,054 |
| October | 5,869 | 5,981 |
| November | 6,737 | 6,964 |
| December | 7,868 | 7,964 |
| January | 8,616 | 8,626 |
| February | 9,941 | 9,665 |
| March | 10,684 | 10,541 |
| April | 11,054 | 11,082 |
| May | 11,077 | 11,087 |
| June | 11,078 | 11,106 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 146 | 1,585 | 9.2% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 428 | 3,564 | 12.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 916 | 1,585 | 57.8% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,434 | 3,564 | 40.2% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 231 | 5,234 | 4.4% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 52 | 5,234 | 1.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 52 | 5,234 | 1.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | *100.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 10 | *100.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 925802/0002 - Year end March 2017

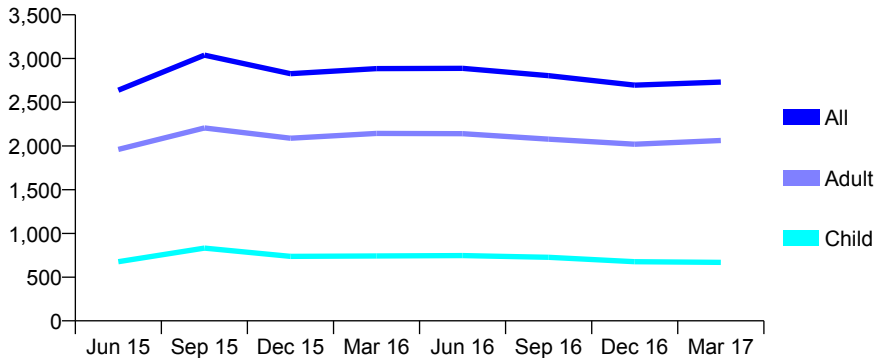
| | |
|---|---|
| Name or company name | MR KB SINCLAIR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,831 |
| Carry forward general activity (UDA) | -125 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £213,502.28 |

## ACCESS*

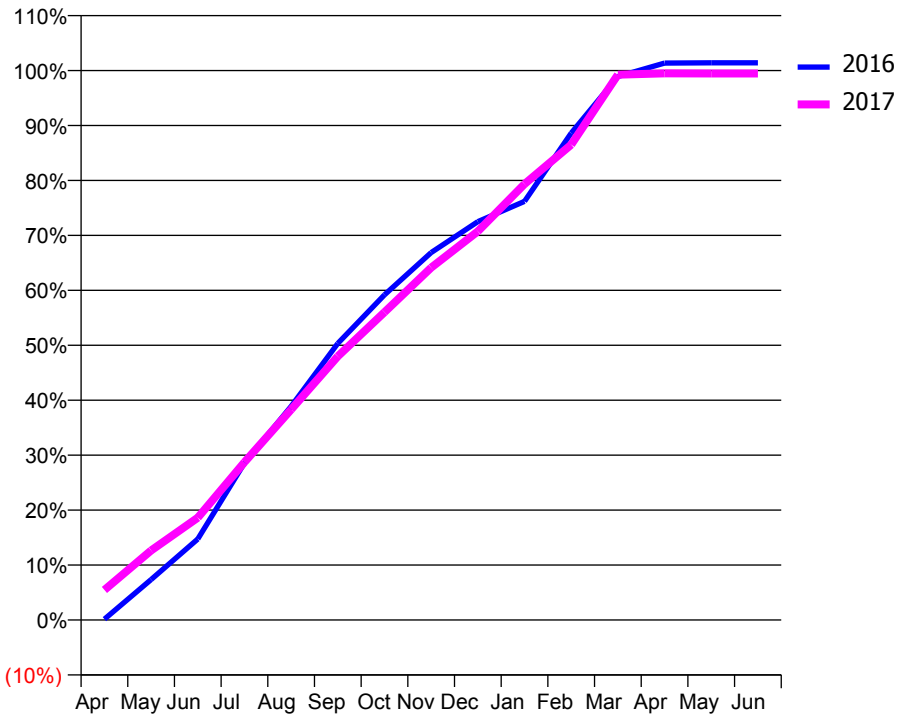
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,885 | |
| Quarter ending June 2016 | 2,887 | → |
| Quarter ending September 2016 | 2,804 | ↓ |
| Quarter ending December 2016 | 2,696 | ↓ |
| Quarter ending March 2017 | 2,730 | → |
| **Variance since March 2016** | (5.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 14 | 484 |
| May | 651 | 1,118 |
| June | 1,302 | 1,645 |
| July | 2,523 | 2,537 |
| August | 3,434 | 3,383 |
| September | 4,446 | 4,238 |
| October | 5,226 | 4,947 |
| November | 5,905 | 5,663 |
| December | 6,402 | 6,245 |
| January | 6,727 | 7,008 |
| February | 7,825 | 7,638 |
| March | 8,733 | 8,765 |
| April | 8,950 | 8,785 |
| May | 8,955 | 8,783 |
| June | 8,956 | 8,783 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 152 | 1,348 | 11.3% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 422 | 3,359 | 12.6% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 801 | 1,348 | 59.4% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,986 | 3,359 | 59.1% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 129 | 4,613 | 2.8% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 40 | 4,613 | 0.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 47 | 4,613 | 1.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 938912/0004 - Year end March 2017

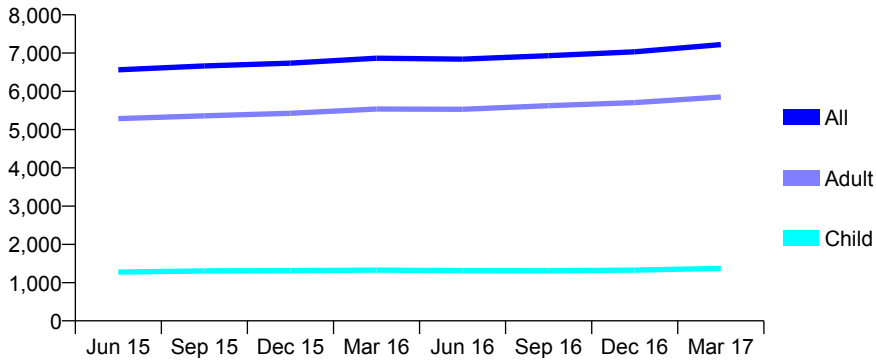
| | |
|---|---|
| Name or company name | MR RF EADES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 09/09/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 20,240 |
| Carry forward general activity (UDA) | 657 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £580,178.17 |

## ACCESS*

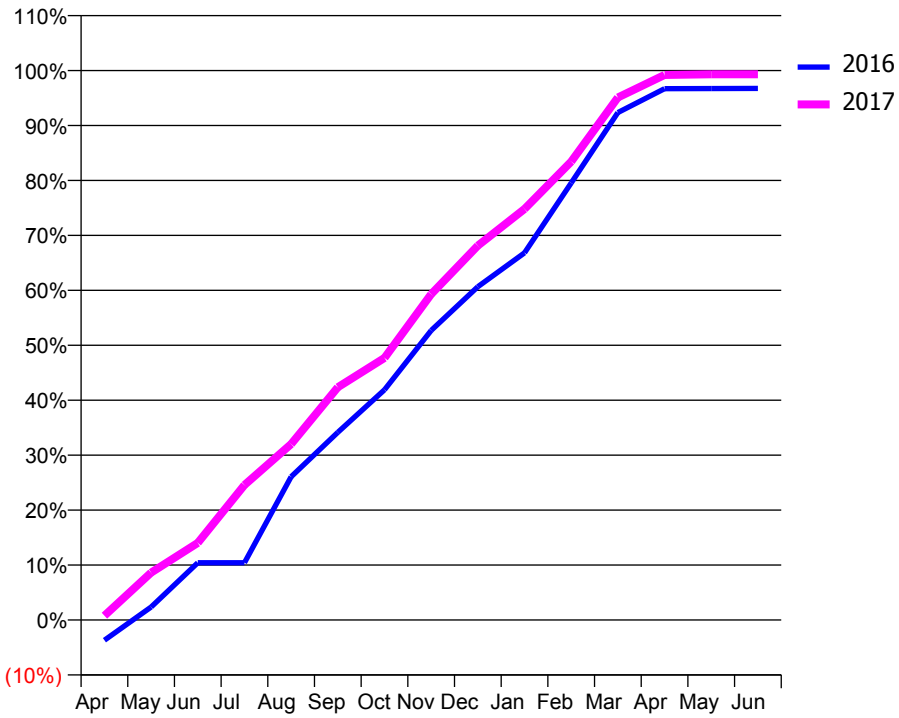
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,864 | |
| Quarter ending June 2016 | 6,842 | → |
| Quarter ending September 2016 | 6,932 | → |
| Quarter ending December 2016 | 7,031 | → |
| Quarter ending March 2017 | 7,221 | ↑ |
| **Variance since March 2016** | 5.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -749 | 159 |
| May | 477 | 1,745 |
| June | 2,110 | 2,844 |
| July | 2,110 | 4,971 |
| August | 5,276 | 6,480 |
| September | 6,912 | 8,574 |
| October | 8,478 | 9,656 |
| November | 10,666 | 12,003 |
| December | 12,275 | 13,791 |
| January | 13,523 | 15,140 |
| February | 16,098 | 16,883 |
| March | 18,690 | 19,246 |
| April | 19,573 | 20,075 |
| May | 19,577 | 20,099 |
| June | 19,583 | 20,101 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 200 | 2,444 | 8.2% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,494 | 10,072 | 14.8% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,765 | 2,444 | 72.2% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,703 | 10,072 | 66.6% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 655 | 12,523 | 5.2% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 131 | 12,523 | 1.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 284 | 12,523 | 2.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 45 | 48 | *93.8%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 46 | 48 | *95.8%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 939838/0009 - Year end March 2017

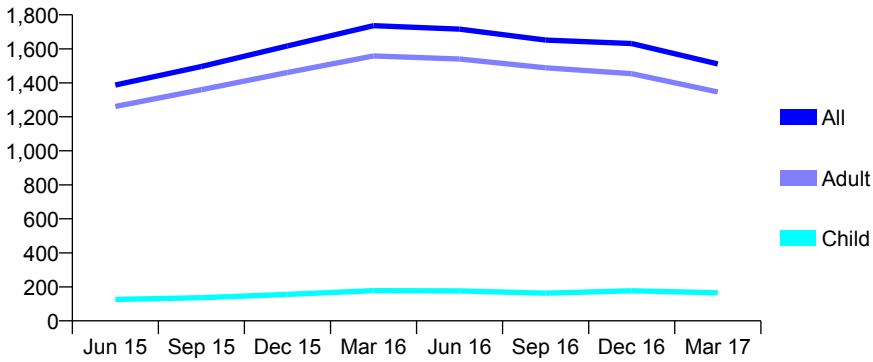
| | |
|---|---|
| Name or company name | MISS Z ISHAK |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,603 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £180,935.82 |

## ACCESS*

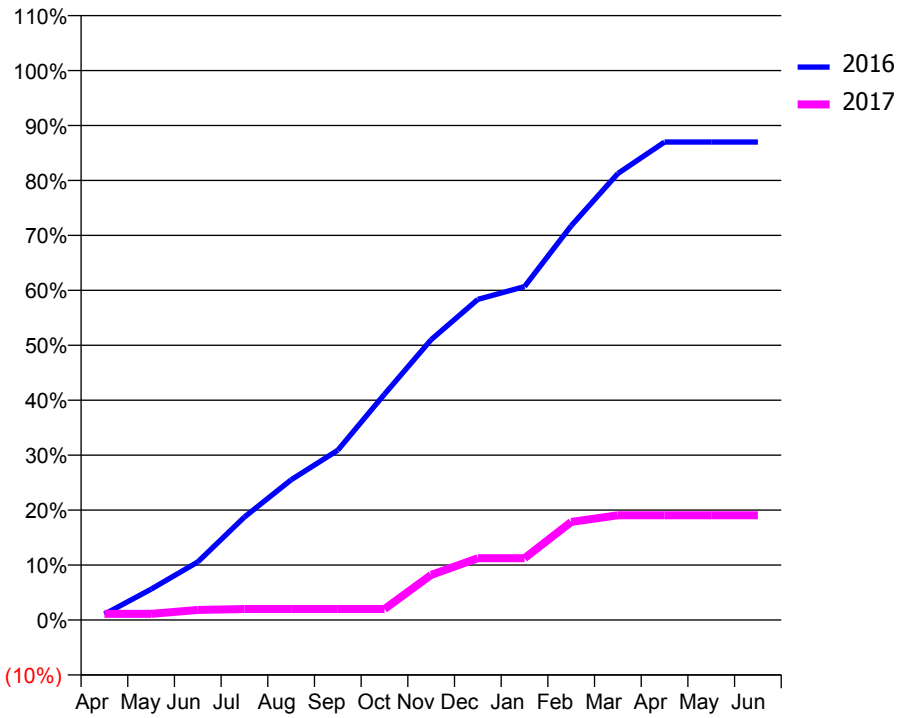
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,736 | |
| Quarter ending June 2016 | 1,716 | ↓ |
| Quarter ending September 2016 | 1,651 | ↓ |
| Quarter ending December 2016 | 1,631 | ↓ |
| Quarter ending March 2017 | 1,511 | ↓ |
| **Variance since March 2016** | (13.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 80 | 86 |
| May | 427 | 86 |
| June | 803 | 140 |
| July | 1,424 | 153 |
| August | 1,940 | 153 |
| September | 2,349 | 153 |
| October | 3,125 | 153 |
| November | 3,879 | 624 |
| December | 4,436 | 855 |
| January | 4,614 | 855 |
| February | 5,454 | 1,358 |
| March | 6,178 | 1,450 |
| April | 6,614 | 1,450 |
| May | 6,614 | 1,450 |
| June | 6,614 | 1,450 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 143 | 0.7% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 63 | 768 | 8.2% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 57 | 143 | 39.9% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 298 | 768 | 38.8% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 4 | 748 | 0.5% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 748 | 0.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 15 | 748 | 2.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 10 | *80.0%* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | *90.0%* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 939838/0010 - Year end March 2017

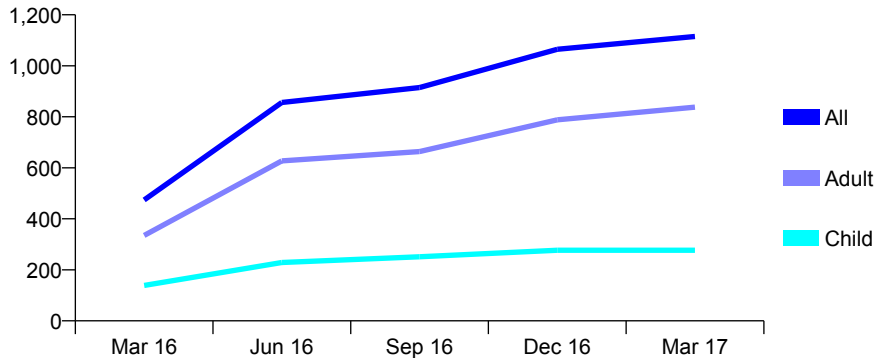
| | |
|---|---|
| Name or company name | MISS Z ISHAK |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,800 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £100,039.87 |

## ACCESS*

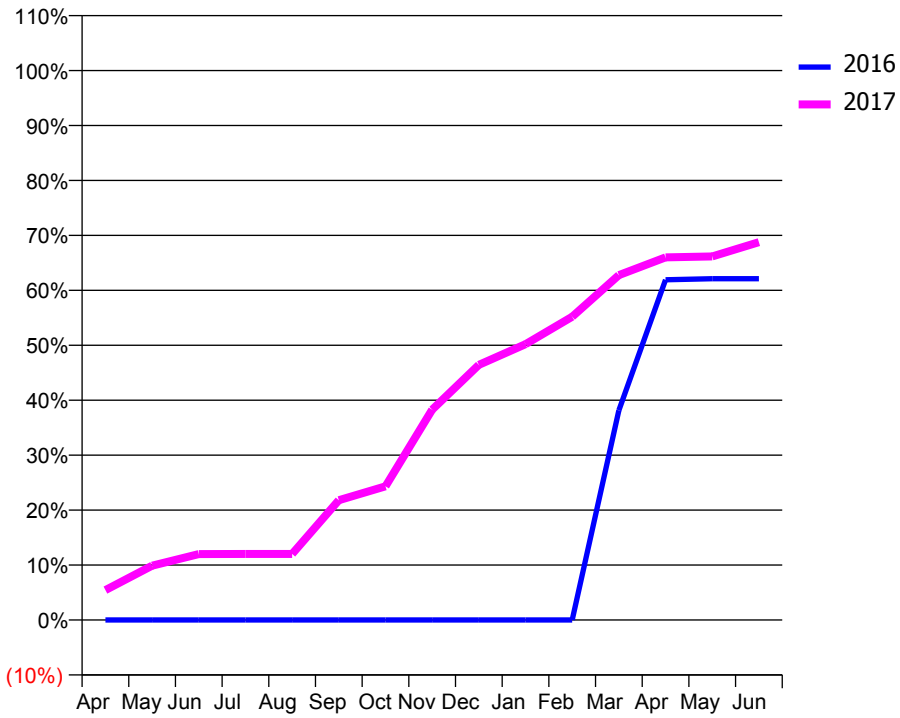
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 474 | |
| Quarter ending June 2016 | 856 | ↑ |
| Quarter ending September 2016 | 915 | ↑ |
| Quarter ending December 2016 | 1,065 | ↑ |
| Quarter ending March 2017 | 1,115 | ↑ |
| **Variance since March 2016** | 135.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 207 |
| May | 0 | 376 |
| June | 0 | 456 |
| July | 0 | 457 |
| August | 0 | 457 |
| September | 0 | 829 |
| October | 0 | 924 |
| November | 0 | 1,455 |
| December | 0 | 1,764 |
| January | 0 | 1,907 |
| February | 0 | 2,097 |
| March | 725 | 2,385 |
| April | 1,176 | 2,508 |
| May | 1,180 | 2,515 |
| June | 1,180 | 2,613 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 30 | 414 | 7.2% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 119 | 1,188 | 10.0% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 128 | 414 | 30.9% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 331 | 1,188 | 27.9% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 102 | 1,536 | 6.6% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 1,536 | 0.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 21 | 1,536 | 1.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 950289/0001 - Year end March 2017

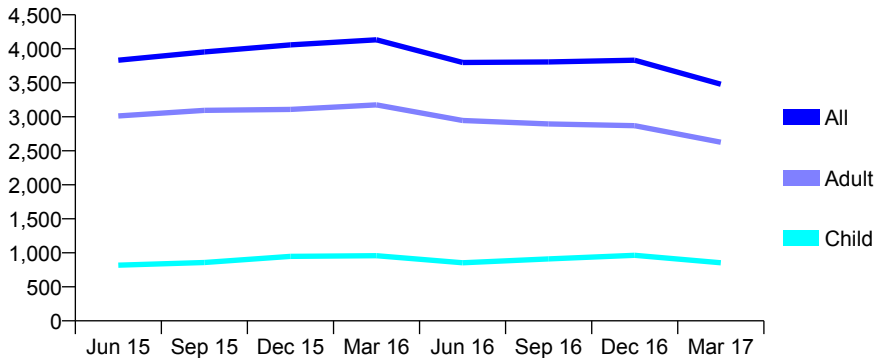
| | |
|---|---|
| Name or company name | MR JS GAKHAL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,851 |
| Carry forward general activity (UDA) | 281 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £338,821.54 |

## ACCESS*

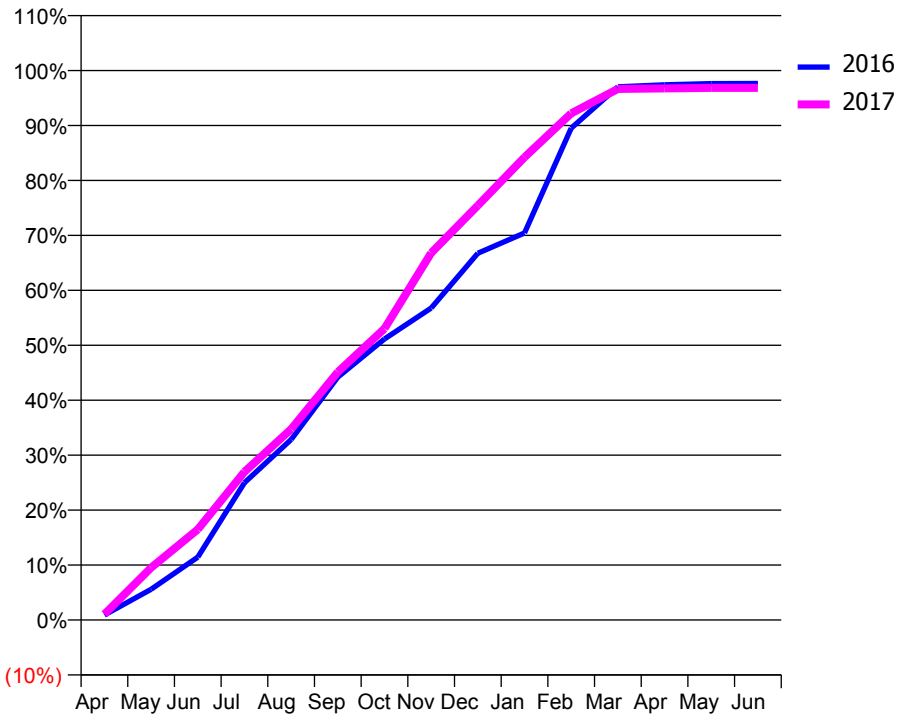
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,133 | |
| Quarter ending June 2016 | 3,799 | ↓ |
| Quarter ending September 2016 | 3,806 | → |
| Quarter ending December 2016 | 3,832 | → |
| Quarter ending March 2017 | 3,480 | ↓ |
| **Variance since March 2016** | (15.8%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 107 | 125 |
| May | 662 | 1,130 |
| June | 1,357 | 1,953 |
| July | 2,960 | 3,196 |
| August | 3,892 | 4,117 |
| September | 5,239 | 5,347 |
| October | 6,062 | 6,284 |
| November | 6,729 | 7,915 |
| December | 7,911 | 8,941 |
| January | 8,346 | 9,981 |
| February | 10,607 | 10,926 |
| March | 11,500 | 11,452 |
| April | 11,543 | 11,464 |
| May | 11,569 | 11,475 |
| June | 11,570 | 11,476 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 113 | 1,236 | 9.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 605 | 3,415 | 17.7% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 576 | 1,236 | 46.6% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,455 | 3,415 | 42.6% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 434 | 4,641 | 9.4% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 70 | 4,641 | 1.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 53 | 4,641 | 1.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 5 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 952907/0001 - Year end March 2017

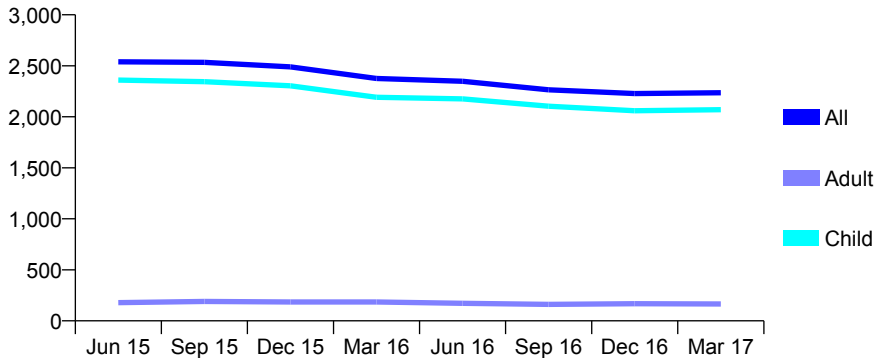
| | |
|---|---|
| Name or company name | Campbell Dental Health |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,232 |
| Carry forward general activity (UDA) | -85 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £96,763.15 |

## ACCESS*

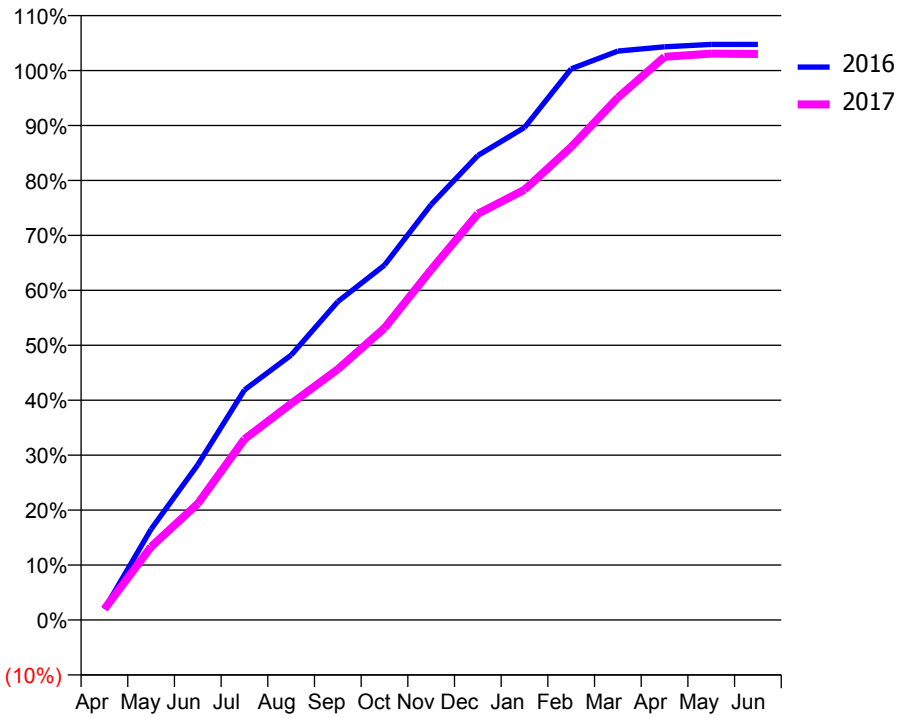
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,376 | |
| Quarter ending June 2016 | 2,348 | ↓ |
| Quarter ending September 2016 | 2,265 | ↓ |
| Quarter ending December 2016 | 2,228 | ↓ |
| Quarter ending March 2017 | 2,236 | → |
| **Variance since March 2016** | (5.9%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 85 | 85 |
| May | 700 | 565 |
| June | 1,196 | 896 |
| July | 1,772 | 1,393 |
| August | 2,040 | 1,666 |
| September | 2,452 | 1,932 |
| October | 2,733 | 2,248 |
| November | 3,200 | 2,698 |
| December | 3,578 | 3,129 |
| January | 3,793 | 3,314 |
| February | 4,245 | 3,643 |
| March | 4,381 | 4,023 |
| April | 4,414 | 4,337 |
| May | 4,433 | 4,362 |
| June | 4,433 | 4,359 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 165 | 2,955 | 5.6% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | *N/A* | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,689 | 2,955 | 57.2% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | *N/A* | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 117 | 3,136 | 3.7% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 3,136 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 3,136 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

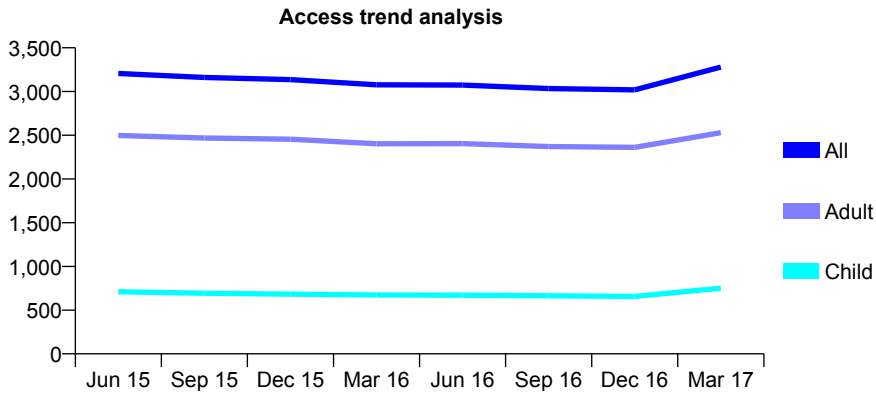
# Q50 - Vital Signs At a Glance Contract Report for 962147/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | MS Z NEMCIK |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2011 |
| Contract end date | |

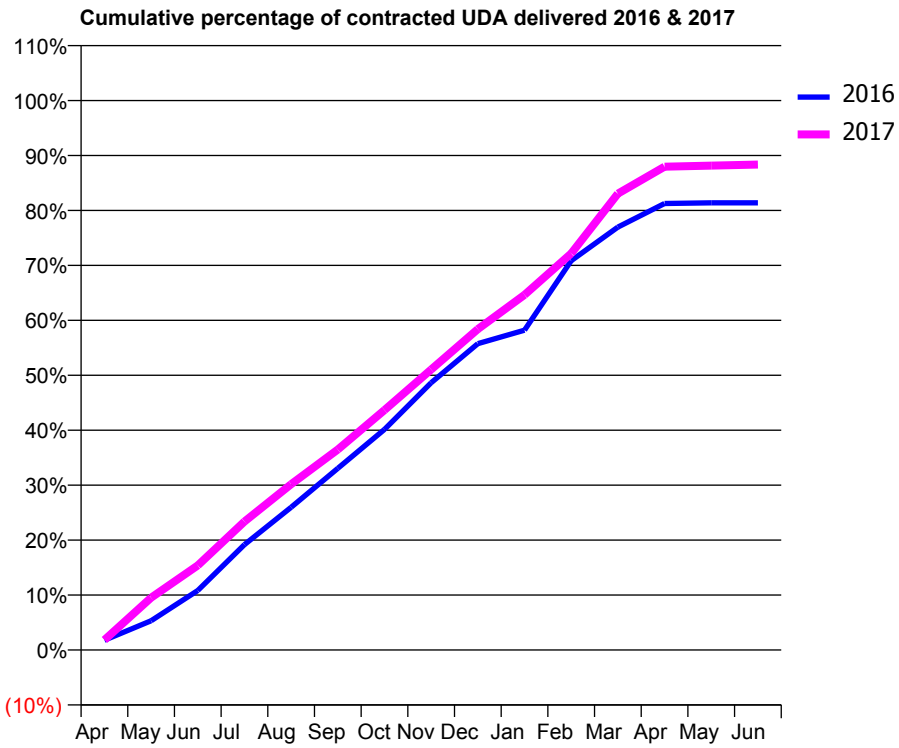
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,769 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £330,110.16 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,077 | |
| Quarter ending June 2016 | 3,074 | → |
| Quarter ending September 2016 | 3,034 | ↓ |
| Quarter ending December 2016 | 3,019 | → |
| Quarter ending March 2017 | 3,280 | ↑ |
| **Variance since March 2016** | 6.6% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 191 | 199 |
| May | 573 | 1,025 |
| June | 1,166 | 1,659 |
| July | 2,067 | 2,518 |
| August | 2,798 | 3,249 |
| September | 3,561 | 3,928 |
| October | 4,325 | 4,703 |
| November | 5,239 | 5,496 |
| December | 6,003 | 6,289 |
| January | 6,269 | 6,960 |
| February | 7,631 | 7,770 |
| March | 8,288 | 8,944 |
| April | 8,750 | 9,473 |
| May | 8,764 | 9,494 |
| June | 8,764 | 9,515 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 93 | 1,024 | 9.1% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 567 | 3,715 | 15.3% | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 503 | 1,024 | 49.1% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,084 | 3,715 | 56.1% | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 263 | 4,751 | 5.5% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 51 | 4,751 | 1.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 66 | 4,751 | 1.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 6 | *N/A* | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q50 - Vital Signs At a Glance Contract Report for 999334/0001 - Year end March 2017

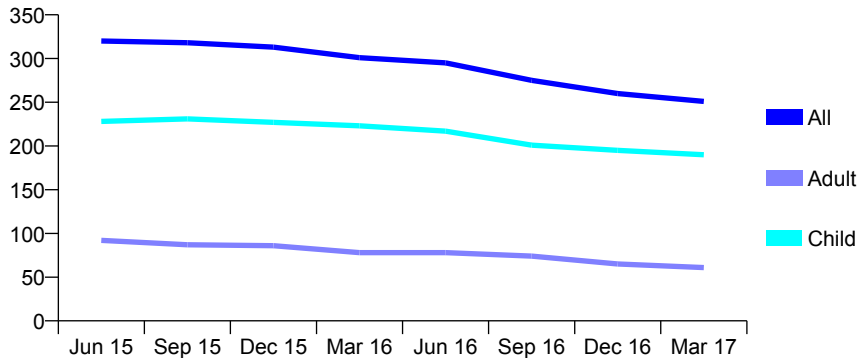
| | |
|---|---|
| Name or company name | MR EO DUODU |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,043 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 154 |
| Carry forward orthodontic activity (UOA) | 2 |
| Baseline contract value | £41,140.46 |

## ACCESS*

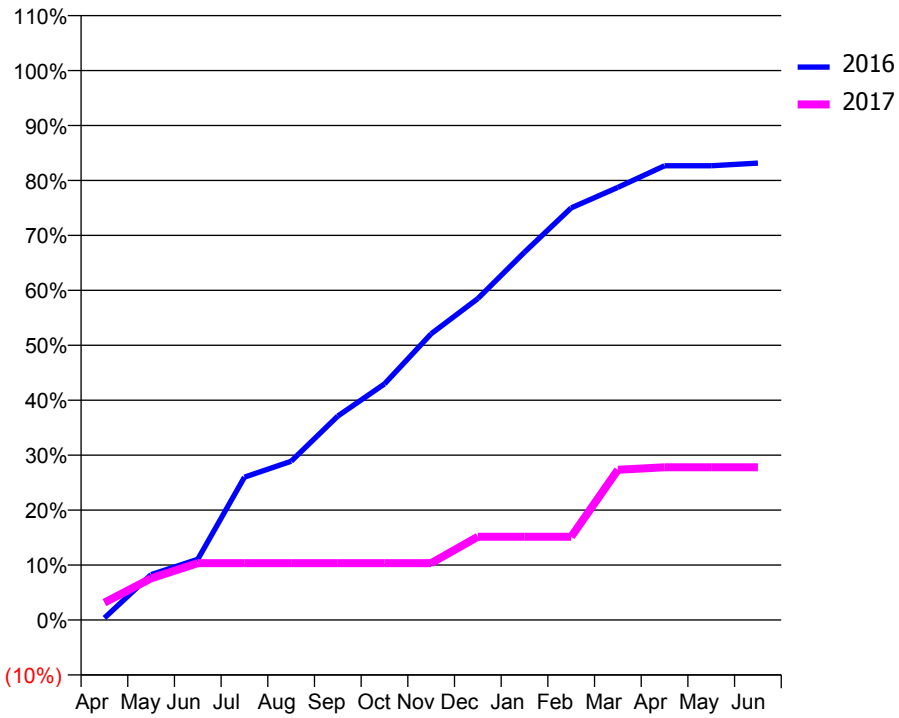
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 301 | |
| Quarter ending June 2016 | 295 | ↓ |
| Quarter ending September 2016 | 275 | ↓ |
| Quarter ending December 2016 | 260 | ↓ |
| Quarter ending March 2017 | 251 | ↓ |
| **Variance since March 2016** | (16.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 4 | 33 |
| May | 86 | 79 |
| June | 115 | 108 |
| July | 271 | 108 |
| August | 301 | 108 |
| September | 387 | 108 |
| October | 448 | 108 |
| November | 543 | 108 |
| December | 610 | 158 |
| January | 698 | 158 |
| February | 782 | 158 |
| March | 821 | 285 |
| April | 862 | 290 |
| May | 862 | 290 |
| June | 867 | 290 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 17 | 166 | 10.2% | 10.2% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2 | 27 | *7.4%* | 13.7% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 81 | 166 | 48.8% | 63.0% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 17 | 27 | *63.0%* | 54.4% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 0 | 155 | 0.0% | 7.4% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 155 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 155 | 5.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 93.9% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 90.0% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 101281/0026 - Year end March 2017

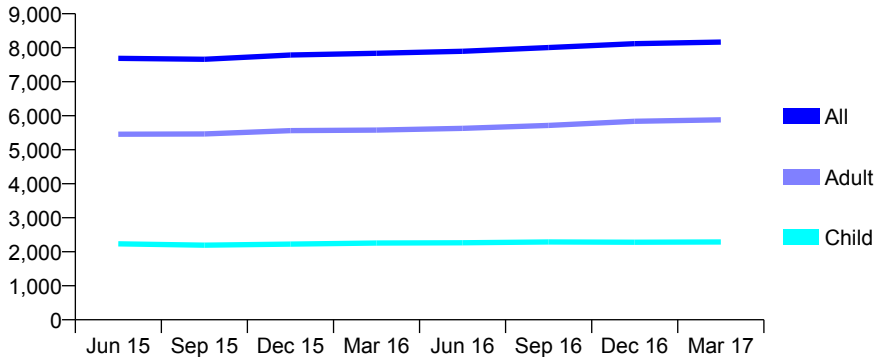
| | |
|---|---|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 25,823 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £610,084.10 |

## ACCESS*

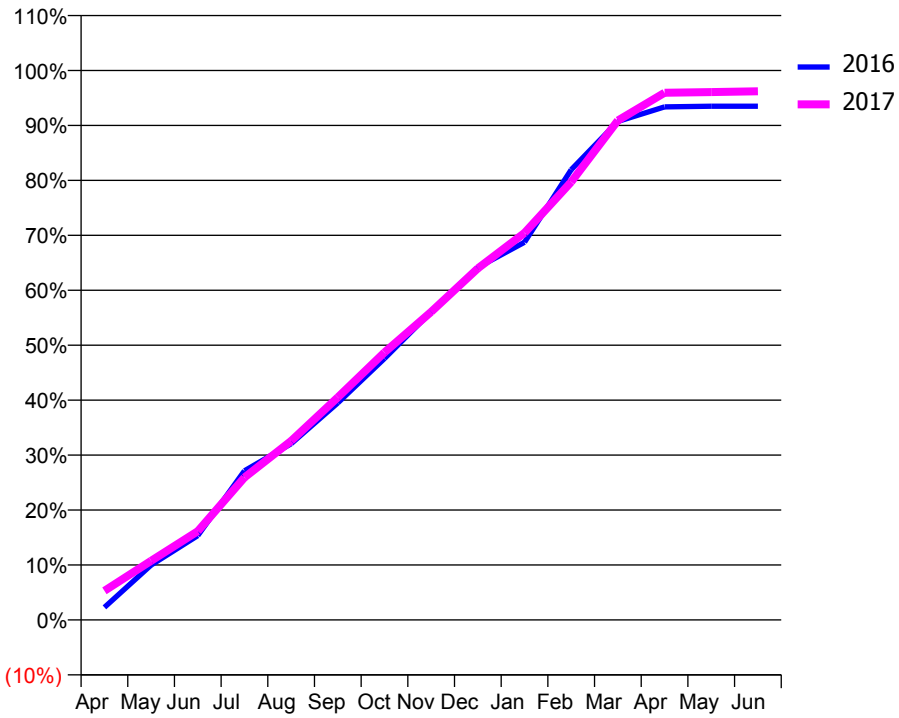
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,837 | |
| Quarter ending June 2016 | 7,895 | → |
| Quarter ending September 2016 | 8,004 | → |
| Quarter ending December 2016 | 8,119 | → |
| Quarter ending March 2017 | 8,168 | → |
| **Variance since March 2016** | 4.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 593 | 1,372 |
| May | 2,576 | 2,778 |
| June | 3,967 | 4,173 |
| July | 7,006 | 6,694 |
| August | 8,282 | 8,416 |
| September | 10,197 | 10,464 |
| October | 12,283 | 12,576 |
| November | 14,479 | 14,480 |
| December | 16,566 | 16,522 |
| January | 17,749 | 18,191 |
| February | 21,156 | 20,585 |
| March | 23,424 | 23,473 |
| April | 24,109 | 24,776 |
| May | 24,140 | 24,805 |
| June | 24,144 | 24,843 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 381 | 3,679 | 10.4% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,213 | 8,558 | 14.2% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,364 | 3,679 | 64.3% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,129 | 8,558 | 59.9% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 784 | 12,473 | 6.3% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 254 | 12,473 | 2.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 213 | 12,473 | 1.7% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

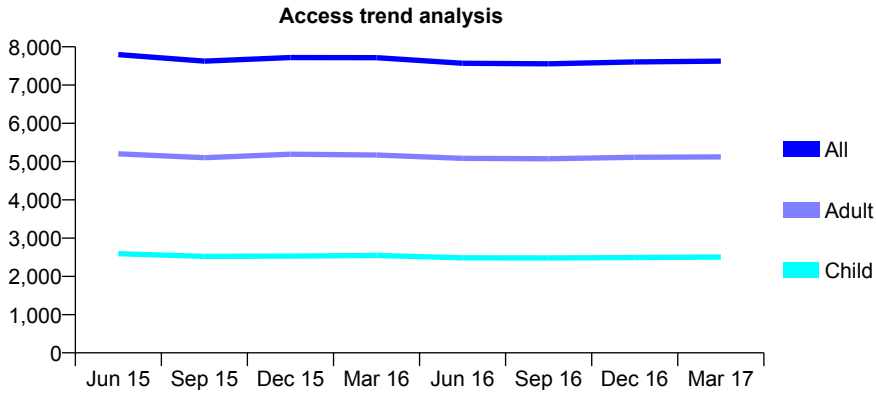
# Q51 - Vital Signs At a Glance Contract Report for 101281/0179 - Year end March 2017

| | |
|---|---|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2008 |
| Contract end date | |

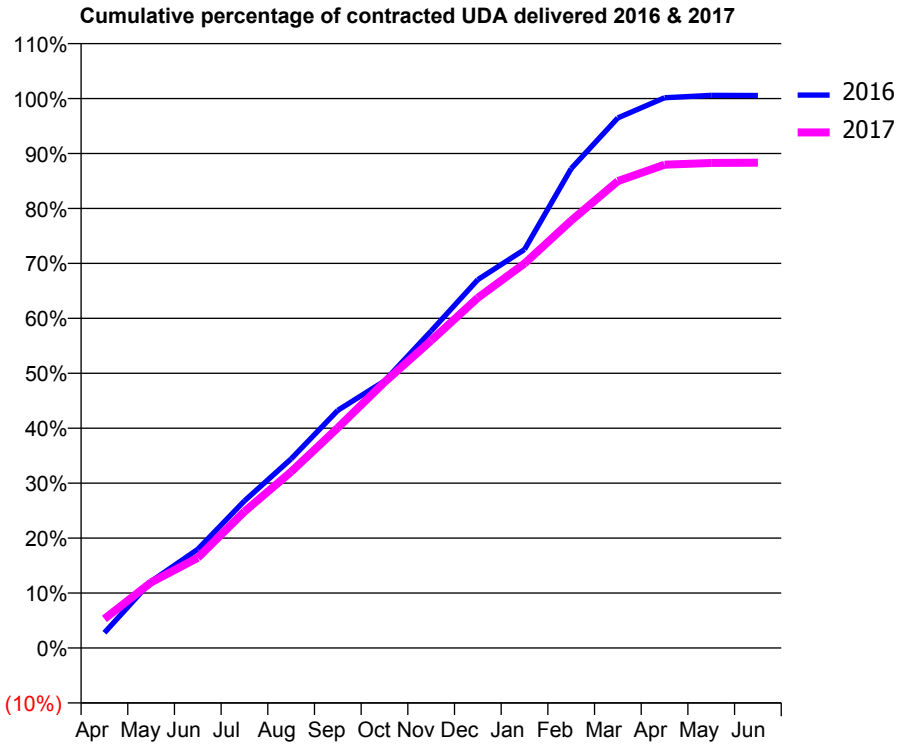
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 25,086 |
| Carry forward general activity (UDA) | -141 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £725,843.64 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,716 | |
| Quarter ending June 2016 | 7,569 | ↓ |
| Quarter ending September 2016 | 7,555 | → |
| Quarter ending December 2016 | 7,604 | → |
| Quarter ending March 2017 | 7,627 | → |
| **Variance since March 2016** | (1.2%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 696 | 1,330 |
| May | 3,039 | 2,999 |
| June | 4,507 | 4,117 |
| July | 6,717 | 6,228 |
| August | 8,634 | 8,043 |
| September | 10,853 | 10,055 |
| October | 12,193 | 12,138 |
| November | 14,474 | 14,033 |
| December | 16,815 | 15,987 |
| January | 18,193 | 17,552 |
| February | 21,886 | 19,513 |
| March | 24,202 | 21,314 |
| April | 25,121 | 22,064 |
| May | 25,229 | 22,142 |
| June | 25,227 | 22,158 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 166 | 3,295 | 5.0% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 477 | 6,320 | 7.5% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,937 | 3,295 | 58.8% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,683 | 6,320 | 58.3% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 187 | 9,524 | 2.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 73 | 9,524 | 0.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 74 | 9,524 | 0.8% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 14 | 14 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 14 | *92.9%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

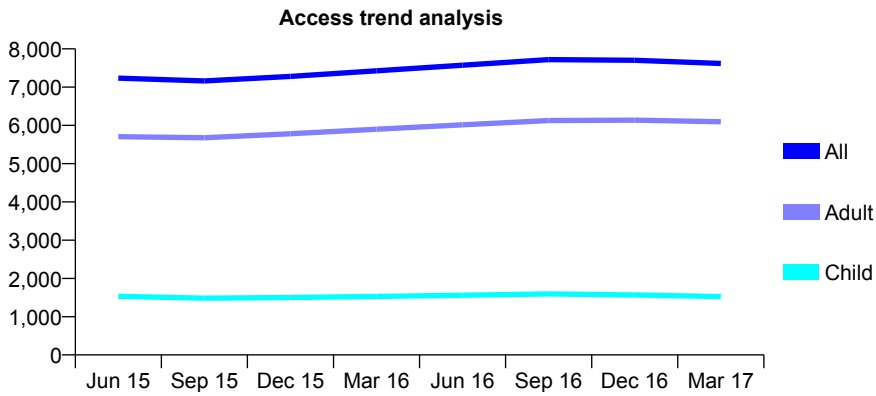
# Q51 - Vital Signs At a Glance Contract Report for 101338/0069 - Year end March 2017

| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/11/2008 |
| Contract end date | |

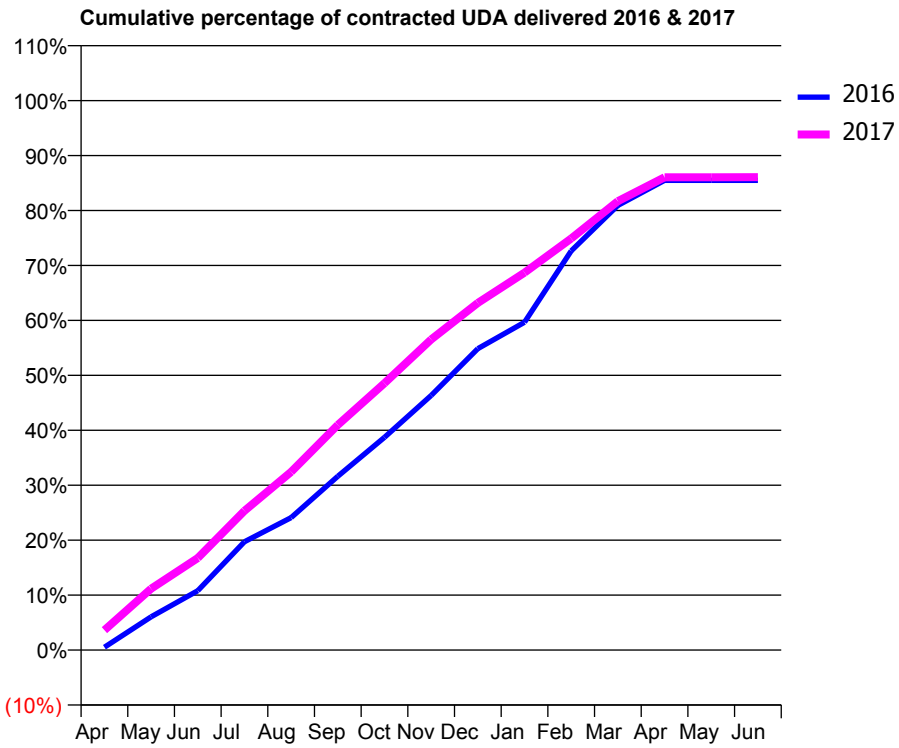
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 24,277 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 1,008 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £752,347.69 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,427 | |
| Quarter ending June 2016 | 7,574 | → |
| Quarter ending September 2016 | 7,719 | → |
| Quarter ending December 2016 | 7,703 | → |
| Quarter ending March 2017 | 7,620 | ↓ |
| **Variance since March 2016** | 2.6% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 125 | 881 |
| May | 1,470 | 2,712 |
| June | 2,625 | 4,065 |
| July | 4,784 | 6,151 |
| August | 5,855 | 7,876 |
| September | 7,678 | 9,948 |
| October | 9,397 | 11,792 |
| November | 11,251 | 13,723 |
| December | 13,319 | 15,341 |
| January | 14,483 | 16,674 |
| February | 17,633 | 18,184 |
| March | 19,647 | 19,835 |
| April | 20,754 | 20,886 |
| May | 20,754 | 20,888 |
| June | 20,754 | 20,895 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 261 | 2,116 | 12.3% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,047 | 7,432 | 14.1% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,010 | 2,116 | 47.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,091 | 7,432 | 41.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 691 | 9,390 | 7.4% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 134 | 9,390 | 1.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 263 | 9,390 | 2.8% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 16 | 18 | *88.9%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 18 | *77.8%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

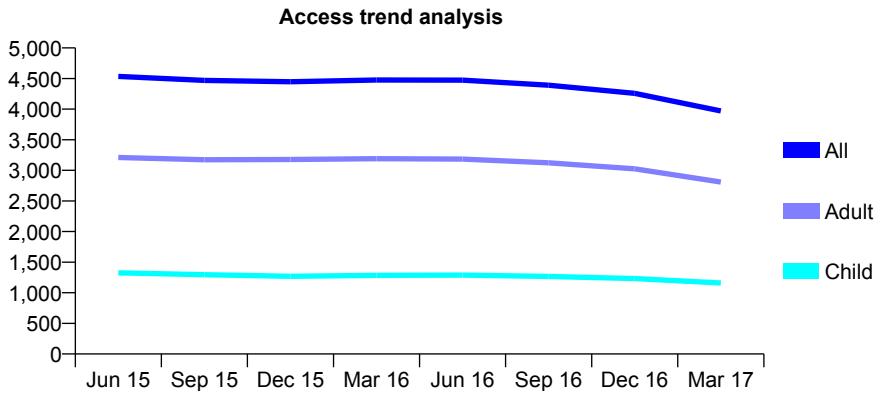
# Q51 - Vital Signs At a Glance Contract Report for 101338/0086 - Year end March 2017

| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

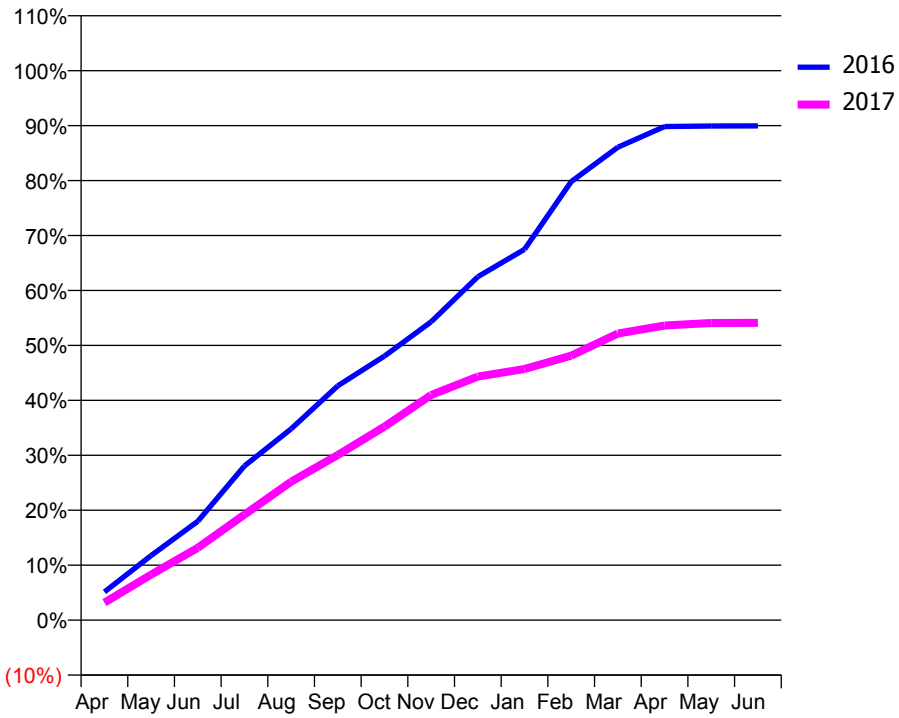
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 13,567 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £375,950.32 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,475 | |
| Quarter ending June 2016 | 4,473 | → |
| Quarter ending September 2016 | 4,390 | ↓ |
| Quarter ending December 2016 | 4,258 | ↓ |
| Quarter ending March 2017 | 3,970 | ↓ |
| **Variance since March 2016** | (11.3%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 668 | 432 |
| May | 1,529 | 1,125 |
| June | 2,339 | 1,786 |
| July | 3,647 | 2,607 |
| August | 4,527 | 3,420 |
| September | 5,545 | 4,077 |
| October | 6,247 | 4,777 |
| November | 7,059 | 5,560 |
| December | 8,125 | 6,013 |
| January | 8,773 | 6,202 |
| February | 10,374 | 6,529 |
| March | 11,189 | 7,078 |
| April | 11,679 | 7,275 |
| May | 11,691 | 7,338 |
| June | 11,694 | 7,339 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 60 | 1,146 | 5.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 209 | 2,465 | 8.5% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 439 | 1,146 | 38.3% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 905 | 2,465 | 36.7% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 141 | 3,519 | 4.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 16 | 3,519 | 0.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 41 | 3,519 | 1.2% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 101338/0090 - Year end March 2017

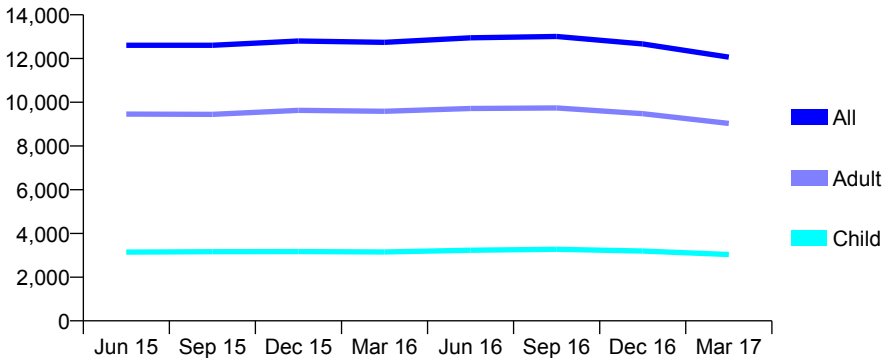
| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 36,924 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,045,035.47 |

## ACCESS*

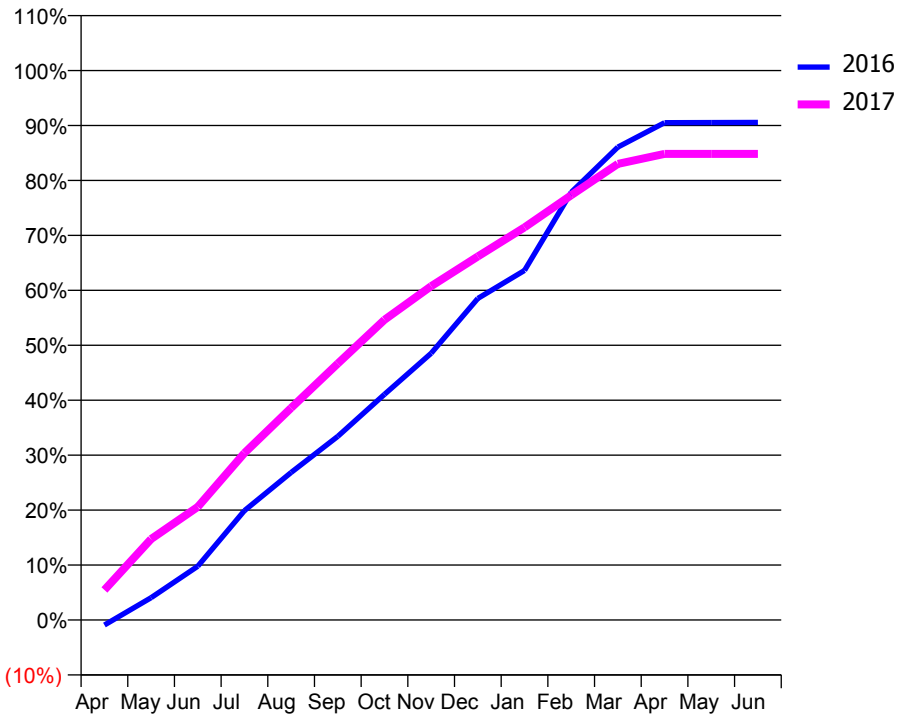
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 12,738 | |
| Quarter ending June 2016 | 12,945 | → |
| Quarter ending September 2016 | 13,011 | → |
| Quarter ending December 2016 | 12,669 | ↓ |
| Quarter ending March 2017 | 12,064 | ↓ |
| **Variance since March 2016** | (5.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -349 | 2,024 |
| May | 1,501 | 5,446 |
| June | 3,619 | 7,602 |
| July | 7,351 | 11,223 |
| August | 9,912 | 14,249 |
| September | 12,342 | 17,233 |
| October | 15,169 | 20,176 |
| November | 17,927 | 22,432 |
| December | 21,609 | 24,429 |
| January | 23,487 | 26,382 |
| February | 28,738 | 28,540 |
| March | 31,779 | 30,647 |
| April | 33,414 | 31,318 |
| May | 33,426 | 31,320 |
| June | 33,434 | 31,322 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 269 | 3,858 | 7.0% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,559 | 10,964 | 14.2% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,964 | 3,858 | 50.9% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,112 | 10,964 | 46.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,060 | 14,468 | 7.3% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 124 | 14,468 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 320 | 14,468 | 2.2% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 19 | 20 | *95.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 20 | *80.0%* | 88.8% | 89.5% | 88.7% |

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Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

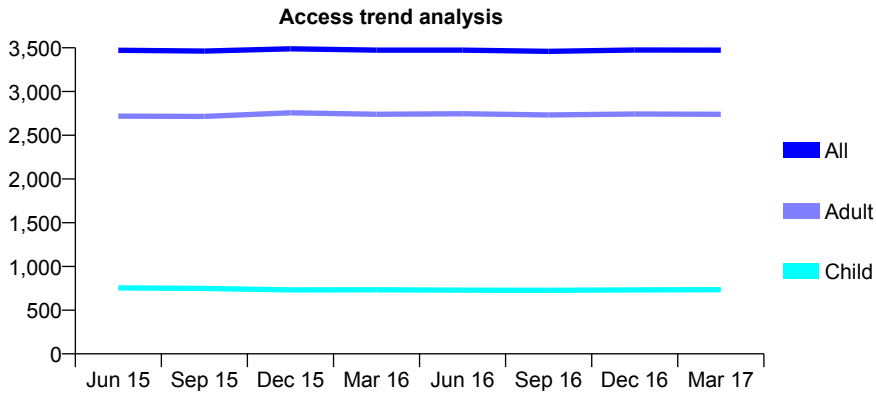
# Q51 - Vital Signs At a Glance Contract Report for 101338/0093 - Year end March 2017

| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2009 |
| Contract end date | |

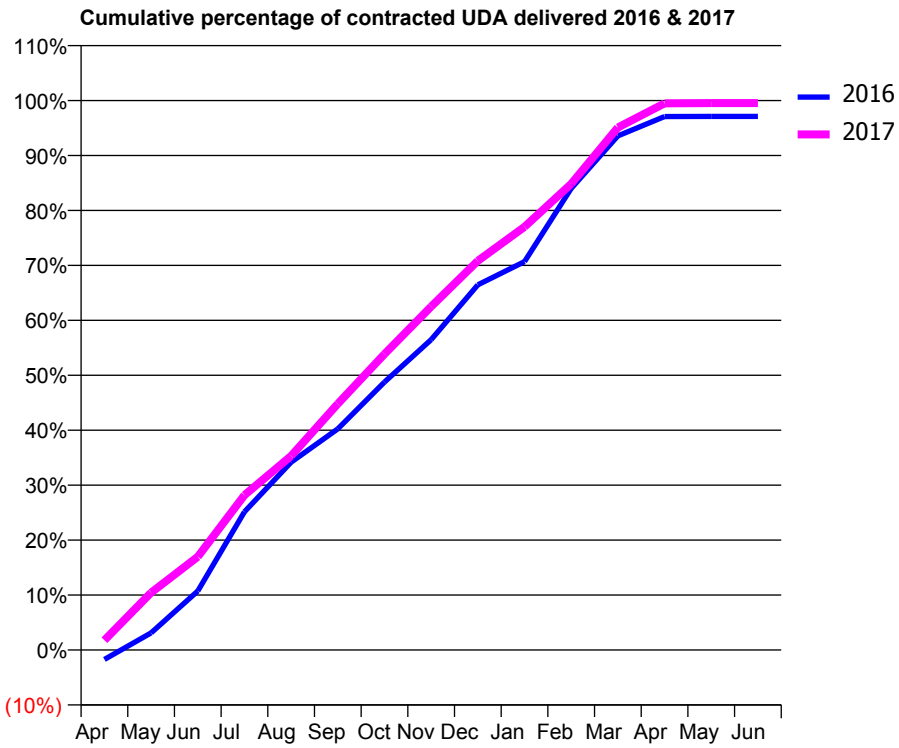
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,563 |
| Carry forward general activity (UDA) | 305 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £273,709.30 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,473 | |
| Quarter ending June 2016 | 3,474 | → |
| Quarter ending September 2016 | 3,459 | → |
| Quarter ending December 2016 | 3,475 | → |
| Quarter ending March 2017 | 3,474 | → |
| **Variance since March 2016** | 0.0% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -183 | 188 |
| May | 330 | 1,105 |
| June | 1,133 | 1,793 |
| July | 2,658 | 2,977 |
| August | 3,612 | 3,731 |
| September | 4,250 | 4,732 |
| October | 5,151 | 5,690 |
| November | 5,966 | 6,602 |
| December | 7,020 | 7,480 |
| January | 7,466 | 8,135 |
| February | 8,874 | 8,960 |
| March | 9,884 | 10,044 |
| April | 10,255 | 10,509 |
| May | 10,258 | 10,514 |
| June | 10,258 | 10,514 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 67 | 1,036 | 6.5% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 462 | 3,703 | 12.5% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 634 | 1,036 | 61.2% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,018 | 3,703 | 54.5% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 282 | 4,768 | 5.9% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 21 | 4,768 | 0.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 94 | 4,768 | 2.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 14 | *85.7%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 14 | *71.4%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

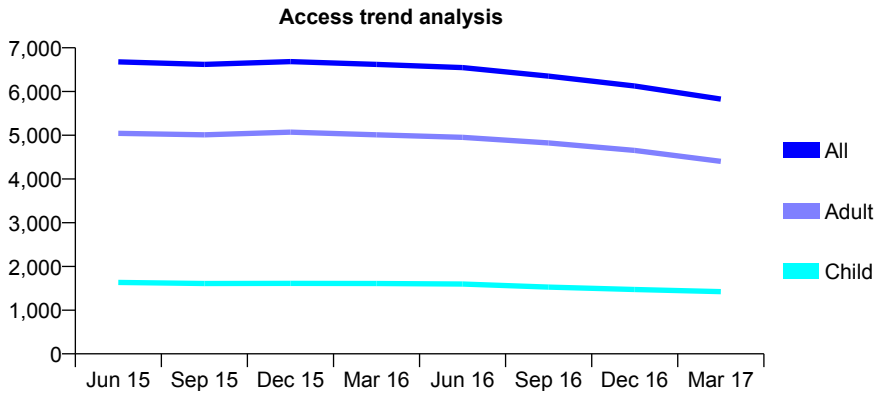
# Q51 - Vital Signs At a Glance Contract Report for 101338/0108 - Year end March 2017

| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2009 |
| Contract end date | |

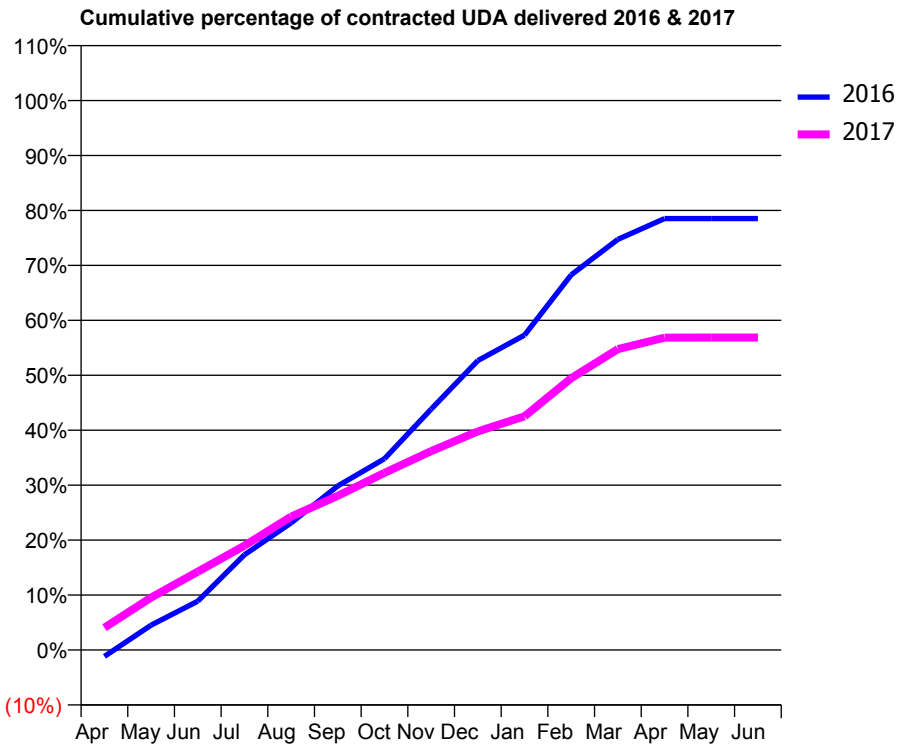
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 22,070 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £582,376.54 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,620 | |
| Quarter ending June 2016 | 6,548 | ↓ |
| Quarter ending September 2016 | 6,353 | ↓ |
| Quarter ending December 2016 | 6,127 | ↓ |
| Quarter ending March 2017 | 5,828 | ↓ |
| **Variance since March 2016** | (12.0%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -262 | 899 |
| May | 1,001 | 2,108 |
| June | 1,962 | 3,148 |
| July | 3,828 | 4,192 |
| August | 5,109 | 5,358 |
| September | 6,593 | 6,191 |
| October | 7,681 | 7,114 |
| November | 9,673 | 7,988 |
| December | 11,624 | 8,779 |
| January | 12,645 | 9,388 |
| February | 15,068 | 10,918 |
| March | 16,494 | 12,088 |
| April | 17,326 | 12,547 |
| May | 17,326 | 12,550 |
| June | 17,327 | 12,551 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 86 | 1,439 | 6.0% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 670 | 4,524 | 14.8% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 622 | 1,439 | 43.2% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,063 | 4,524 | 45.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 667 | 5,786 | 11.5% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 43 | 5,786 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 79 | 5,786 | 1.4% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 14 | 15 | *93.3%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 15 | *93.3%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 101338/0153 - Year end March 2017

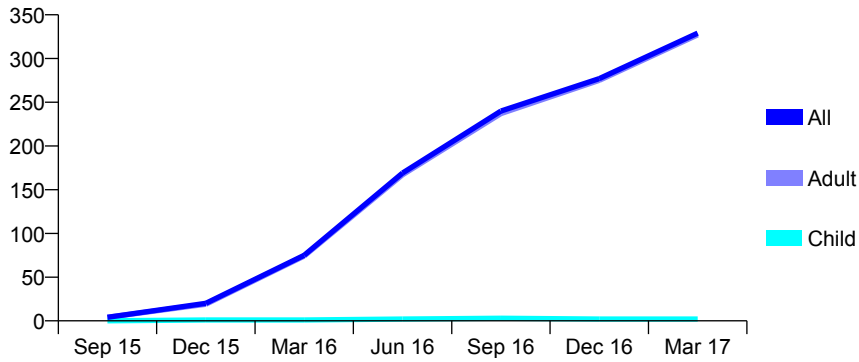
| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2015 |
| Contract end date | 30/04/2020 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,800 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £75,306.32 |

## ACCESS*

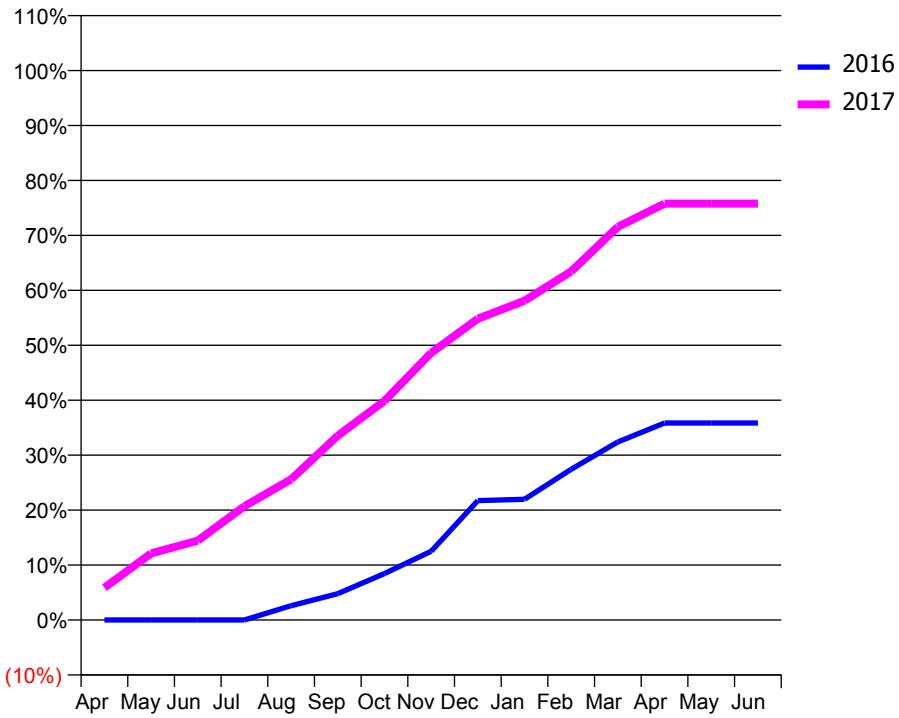
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 75 | |
| Quarter ending June 2016 | 169 | ↑ |
| Quarter ending September 2016 | 240 | ↑ |
| Quarter ending December 2016 | 277 | ↑ |
| Quarter ending March 2017 | 329 | ↑ |
| **Variance since March 2016** | 338.7% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 106 |
| May | 0 | 218 |
| June | 0 | 260 |
| July | 0 | 373 |
| August | 43 | 461 |
| September | 79 | 604 |
| October | 140 | 718 |
| November | 207 | 875 |
| December | 359 | 987 |
| January | 363 | 1,046 |
| February | 453 | 1,142 |
| March | 535 | 1,288 |
| April | 592 | 1,364 |
| May | 592 | 1,364 |
| June | 592 | 1,364 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 6 | *16.7%* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 51 | 493 | 10.3% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 6 | *0.0%* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 493 | 0.0% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 0 | 502 | 0.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 502 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 502 | 0.2% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 101338/0154 - Year end March 2017

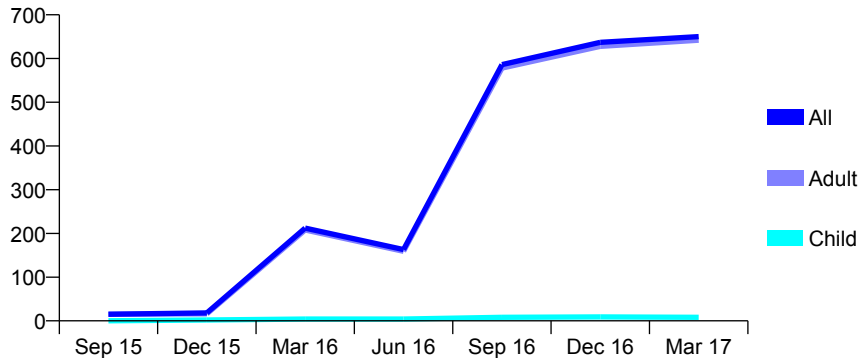
| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2015 |
| Contract end date | 30/04/2020 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,550 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £106,683.96 |

## ACCESS*

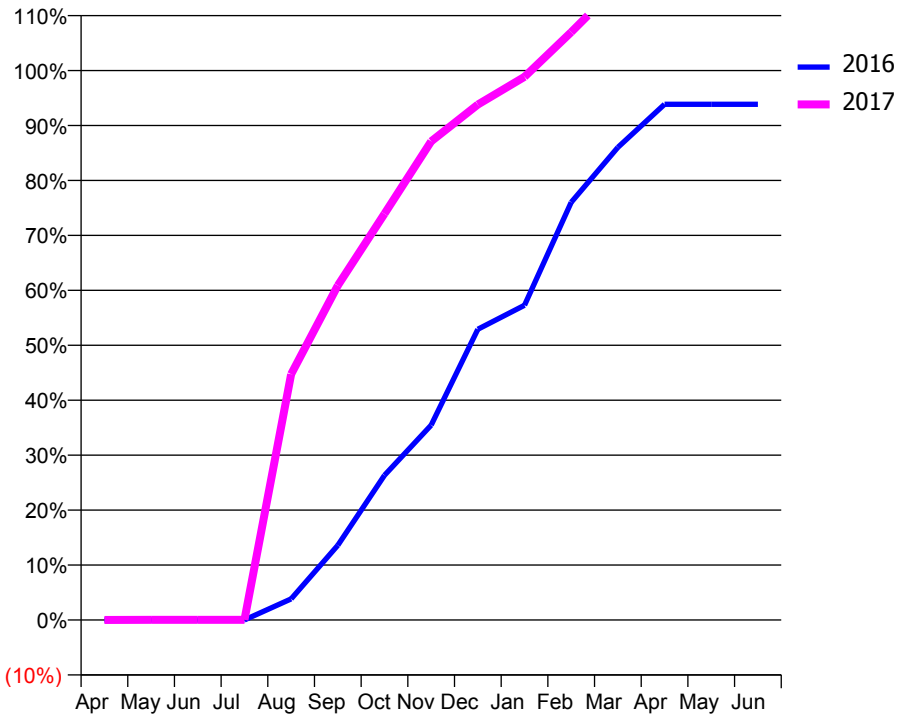
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 212 | |
| Quarter ending June 2016 | 163 | ↓ |
| Quarter ending September 2016 | 586 | ↑ |
| Quarter ending December 2016 | 637 | ↑ |
| Quarter ending March 2017 | 650 | ↑ |
| **Variance since March 2016** | 206.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 0 | 1 |
| June | 0 | 1 |
| July | 0 | 1 |
| August | 90 | 1,141 |
| September | 318 | 1,552 |
| October | 616 | 1,885 |
| November | 829 | 2,221 |
| December | 1,237 | 2,392 |
| January | 1,339 | 2,521 |
| February | 1,777 | 2,728 |
| March | 2,011 | 2,944 |
| April | 2,194 | 3,034 |
| May | 2,194 | 3,034 |
| June | 2,194 | 3,034 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 2 | 12 | *16.7%* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 94 | 1,031 | 9.1% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 12 | *0.0%* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8 | 1,031 | 0.8% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 0 | 1,012 | 0.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,012 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,012 | 0.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 101338/0155 - Year end March 2017

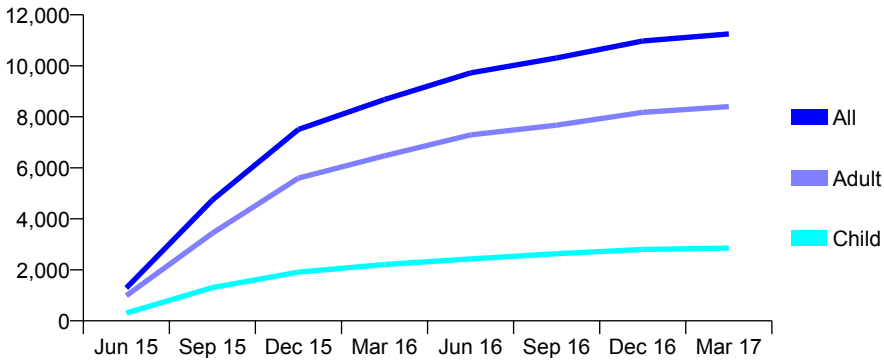
| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 42,692 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,183,619.15 |

## ACCESS*

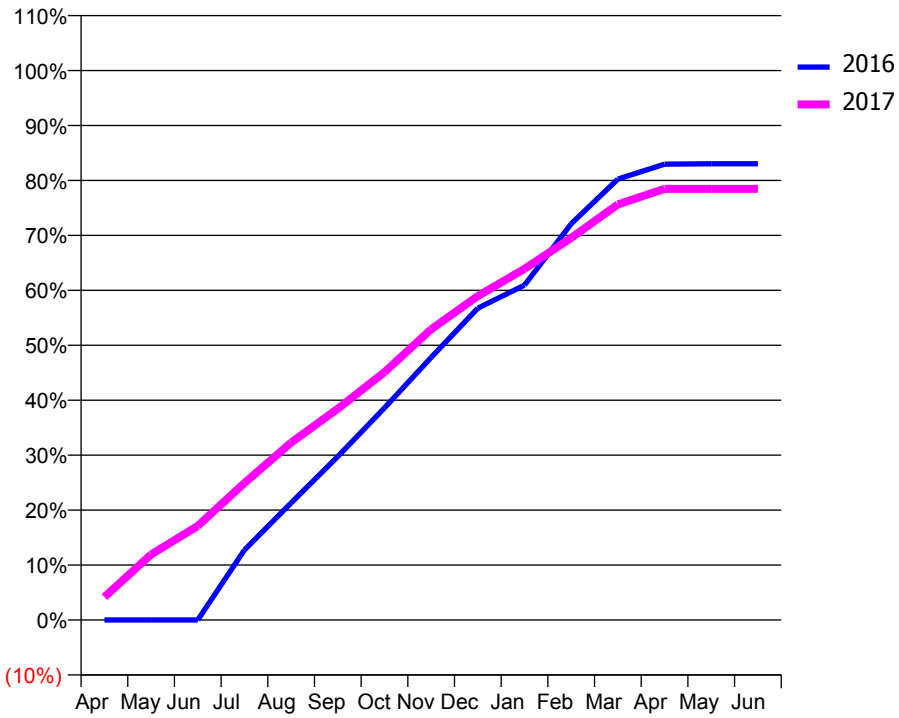
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,679 | |
| Quarter ending June 2016 | 9,722 | ↑ |
| Quarter ending September 2016 | 10,307 | ↑ |
| Quarter ending December 2016 | 10,974 | ↑ |
| Quarter ending March 2017 | 11,252 | ↑ |
| **Variance since March 2016** | 29.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 1,783 |
| May | 0 | 5,095 |
| June | 0 | 7,304 |
| July | 4,730 | 10,645 |
| August | 7,912 | 13,780 |
| September | 11,043 | 16,420 |
| October | 14,324 | 19,258 |
| November | 17,731 | 22,587 |
| December | 21,054 | 25,170 |
| January | 22,612 | 27,282 |
| February | 26,751 | 29,685 |
| March | 29,774 | 32,288 |
| April | 30,784 | 33,501 |
| May | 30,806 | 33,501 |
| June | 30,811 | 33,494 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 347 | 4,318 | 8.0% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,494 | 10,725 | 13.9% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,564 | 4,318 | 59.4% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,315 | 10,725 | 49.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 661 | 15,023 | 4.4% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 172 | 15,023 | 1.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 426 | 15,023 | 2.8% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 22 | 26 | *84.6%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 26 | *65.4%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

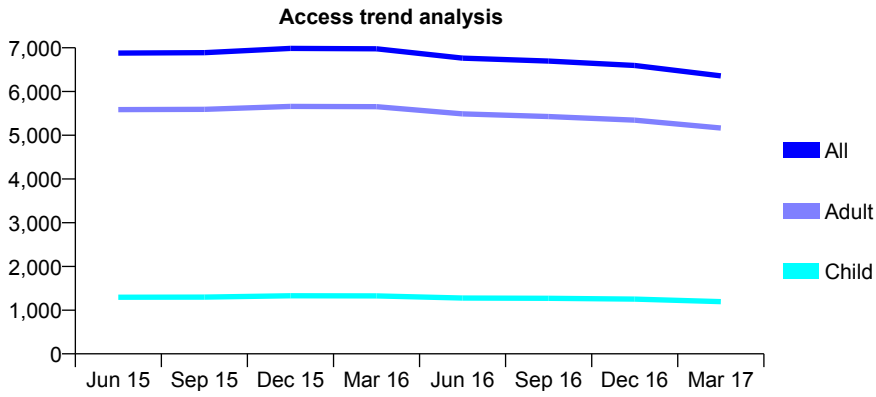
# Q51 - Vital Signs At a Glance Contract Report for 101370/0005 - Year end March 2017

| | |
|---|---|
| Name or company name | Petrie Tucker and Partners Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

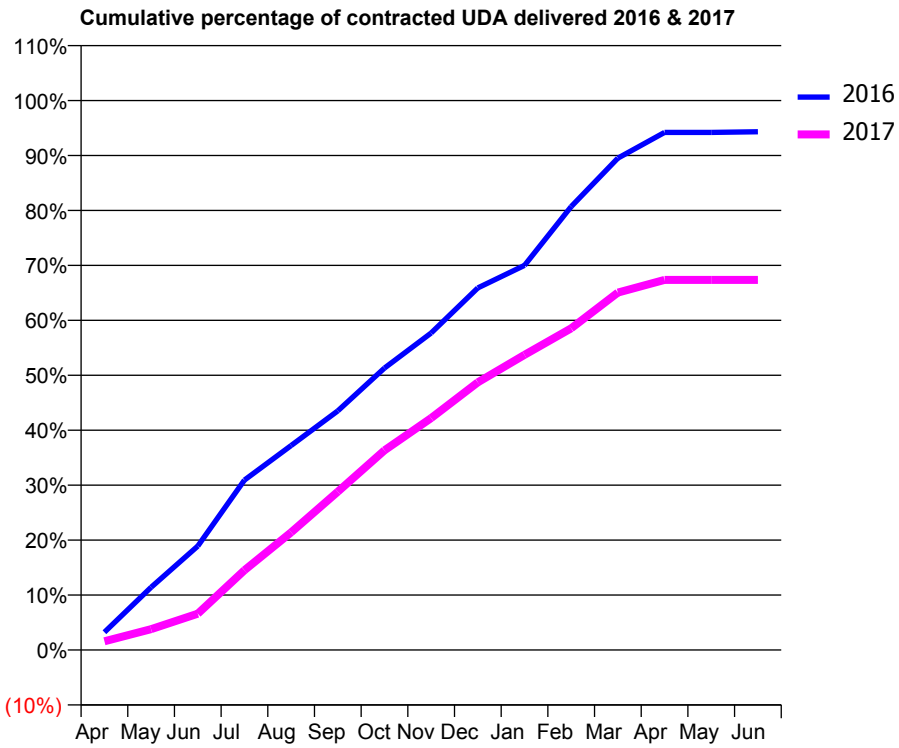
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 24,146 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 630 |
| Carry forward orthodontic activity (UOA) | -13 |
| Baseline contract value | £724,133.65 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,976 | |
| Quarter ending June 2016 | 6,764 | ↓ |
| Quarter ending September 2016 | 6,698 | → |
| Quarter ending December 2016 | 6,597 | ↓ |
| Quarter ending March 2017 | 6,358 | ↓ |
| **Variance since March 2016** | (8.9%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 780 | 381 |
| May | 2,756 | 917 |
| June | 4,565 | 1,598 |
| July | 7,471 | 3,510 |
| August | 8,987 | 5,171 |
| September | 10,508 | 6,958 |
| October | 12,392 | 8,772 |
| November | 13,933 | 10,195 |
| December | 15,911 | 11,765 |
| January | 16,902 | 12,968 |
| February | 19,485 | 14,137 |
| March | 21,614 | 15,707 |
| April | 22,745 | 16,260 |
| May | 22,745 | 16,262 |
| June | 22,774 | 16,263 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 104 | 1,278 | 8.1% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 496 | 5,228 | 9.5% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 420 | 1,278 | 32.9% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,914 | 5,228 | 36.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 489 | 6,276 | 7.8% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 62 | 6,276 | 1.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 66 | 6,276 | 1.1% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

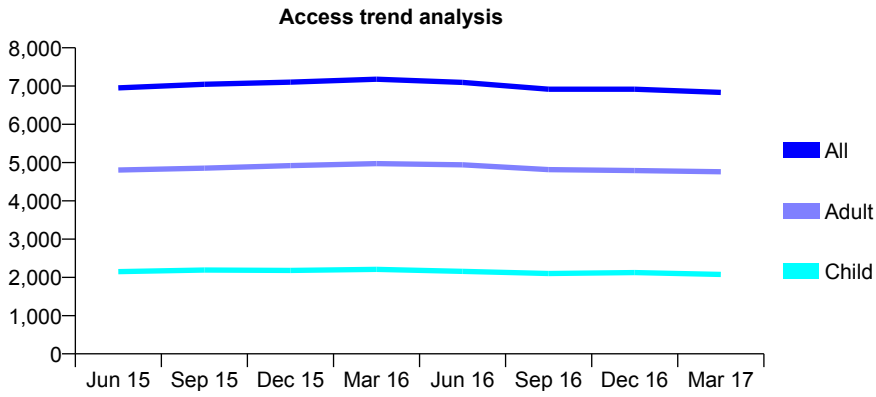
# Q51 - Vital Signs At a Glance Contract Report for 101370/0010 - Year end March 2017

| | |
|---|---|
| Name or company name | Petrie Tucker and Partners Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

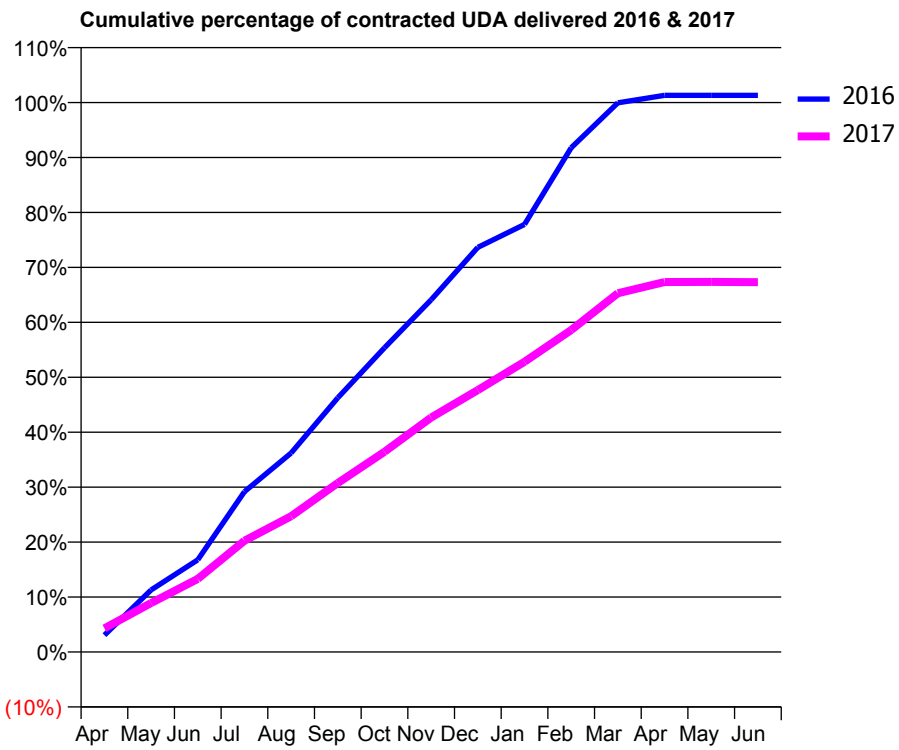
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 20,443 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £551,547.10 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,179 | |
| Quarter ending June 2016 | 7,096 | ↓ |
| Quarter ending September 2016 | 6,916 | ↓ |
| Quarter ending December 2016 | 6,916 | → |
| Quarter ending March 2017 | 6,834 | ↓ |
| **Variance since March 2016** | (4.8%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 626 | 878 |
| May | 2,311 | 1,821 |
| June | 3,433 | 2,721 |
| July | 5,966 | 4,140 |
| August | 7,403 | 5,052 |
| September | 9,459 | 6,289 |
| October | 11,320 | 7,450 |
| November | 13,102 | 8,724 |
| December | 15,053 | 9,744 |
| January | 15,905 | 10,798 |
| February | 18,759 | 11,976 |
| March | 20,432 | 13,350 |
| April | 20,710 | 13,766 |
| May | 20,709 | 13,768 |
| June | 20,712 | 13,758 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 52 | 1,824 | 2.9% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 245 | 4,147 | 5.9% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 661 | 1,824 | 36.2% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,924 | 4,147 | 46.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 28 | 5,992 | 0.5% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 34 | 5,992 | 0.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 43 | 5,992 | 0.7% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 9 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 101370/0069 - Year end March 2017

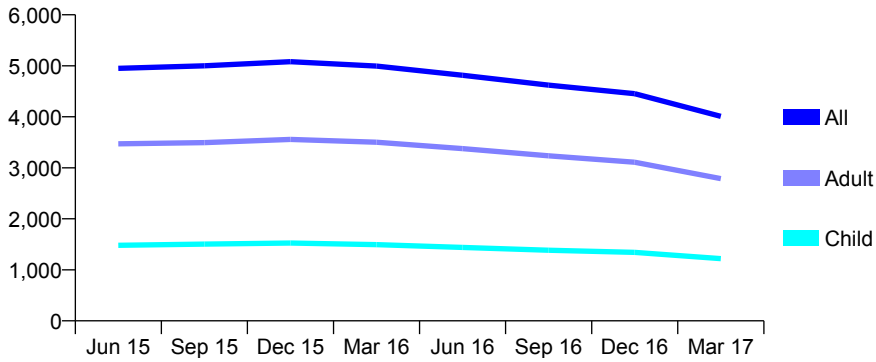
| | |
|---|---|
| Name or company name | Petrie Tucker and Partners Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 26/05/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,267 |
| Carry forward general activity (UDA) | 221 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £403,727.00 |

## ACCESS*

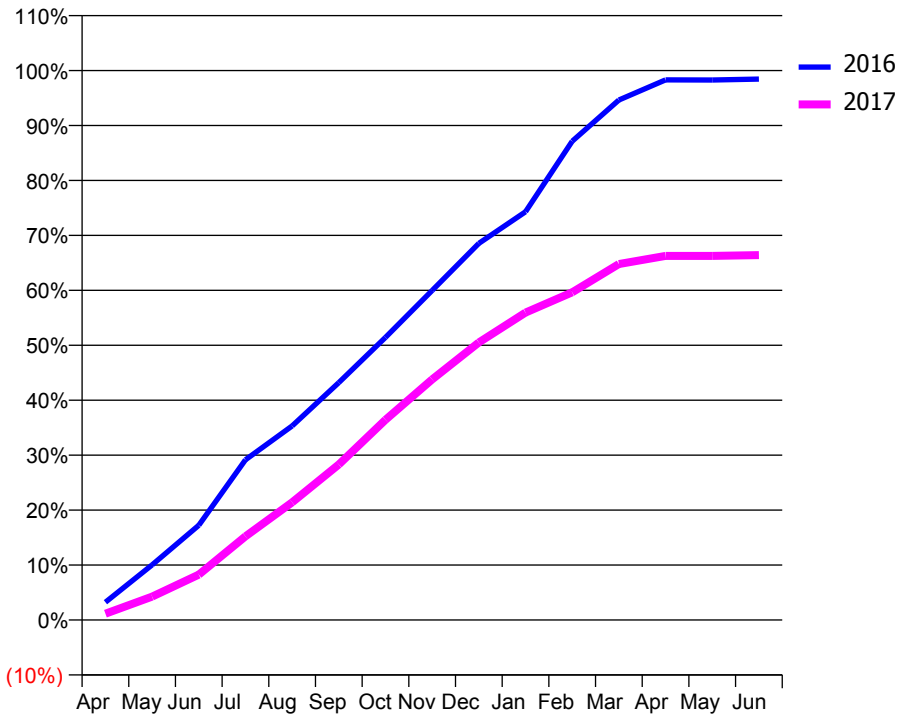
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,995 | |
| Quarter ending June 2016 | 4,815 | ↓ |
| Quarter ending September 2016 | 4,620 | ↓ |
| Quarter ending December 2016 | 4,454 | ↓ |
| Quarter ending March 2017 | 4,008 | ↓ |
| **Variance since March 2016** | (19.8%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 461 | 165 |
| May | 1,433 | 608 |
| June | 2,460 | 1,180 |
| July | 4,160 | 2,173 |
| August | 5,038 | 3,054 |
| September | 6,166 | 4,038 |
| October | 7,338 | 5,199 |
| November | 8,558 | 6,246 |
| December | 9,780 | 7,208 |
| January | 10,599 | 7,983 |
| February | 12,432 | 8,509 |
| March | 13,502 | 9,243 |
| April | 14,023 | 9,455 |
| May | 14,020 | 9,455 |
| June | 14,046 | 9,473 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 125 | 1,248 | 10.0% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 365 | 2,707 | 13.5% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 578 | 1,248 | 46.3% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,094 | 2,707 | 40.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 360 | 3,863 | 9.3% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 25 | 3,863 | 0.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 79 | 3,863 | 2.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 6 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

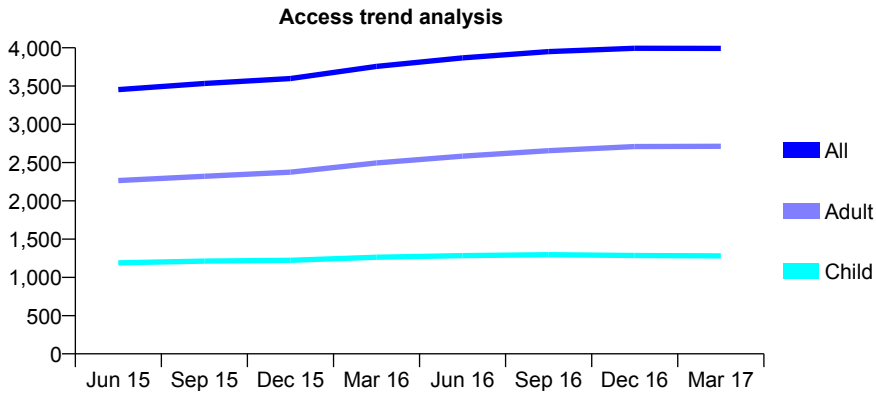
# Q51 - Vital Signs At a Glance Contract Report for 101370/0109 - Year end March 2017

| | |
|---|---|
| Name or company name | Petrie Tucker and Partners Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2008 |
| Contract end date | |

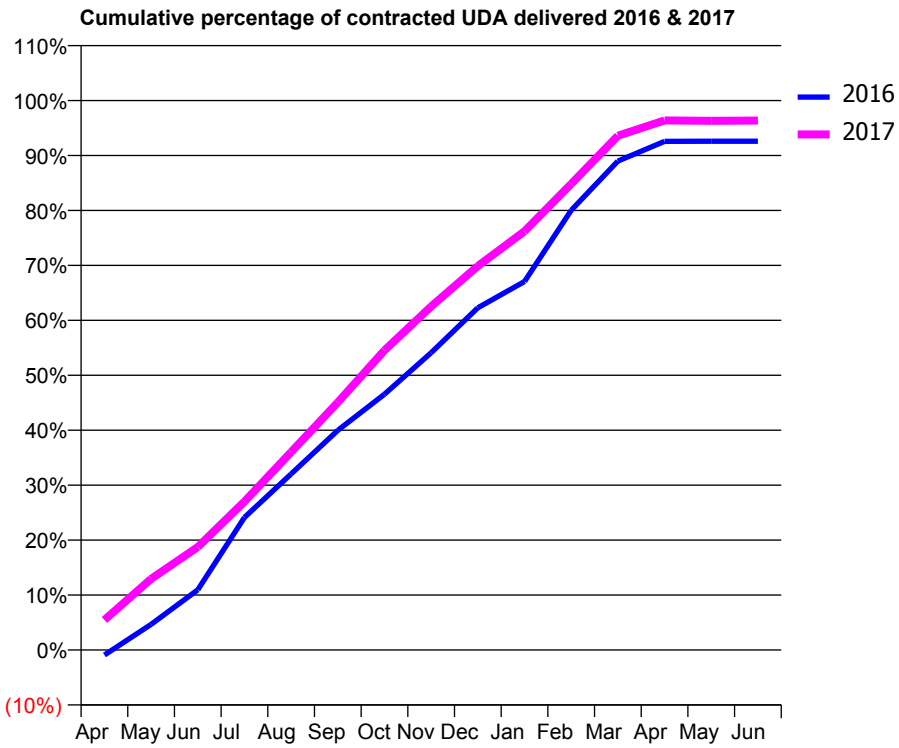
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,748 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £353,433.36 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,757 | |
| Quarter ending June 2016 | 3,868 | ↑ |
| Quarter ending September 2016 | 3,951 | ↑ |
| Quarter ending December 2016 | 3,994 | → |
| Quarter ending March 2017 | 3,993 | → |
| **Variance since March 2016** | 6.3% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -119 | 697 |
| May | 596 | 1,650 |
| June | 1,398 | 2,390 |
| July | 3,077 | 3,446 |
| August | 4,085 | 4,593 |
| September | 5,096 | 5,748 |
| October | 5,935 | 6,954 |
| November | 6,896 | 7,971 |
| December | 7,940 | 8,909 |
| January | 8,550 | 9,714 |
| February | 10,202 | 10,812 |
| March | 11,342 | 11,931 |
| April | 11,800 | 12,285 |
| May | 11,803 | 12,278 |
| June | 11,803 | 12,284 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 95 | 1,817 | 5.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 332 | 3,250 | 10.2% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,064 | 1,817 | 58.6% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,412 | 3,250 | 43.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 24 | 5,009 | 0.5% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 41 | 5,009 | 0.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 125 | 5,009 | 2.5% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 5 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 5 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

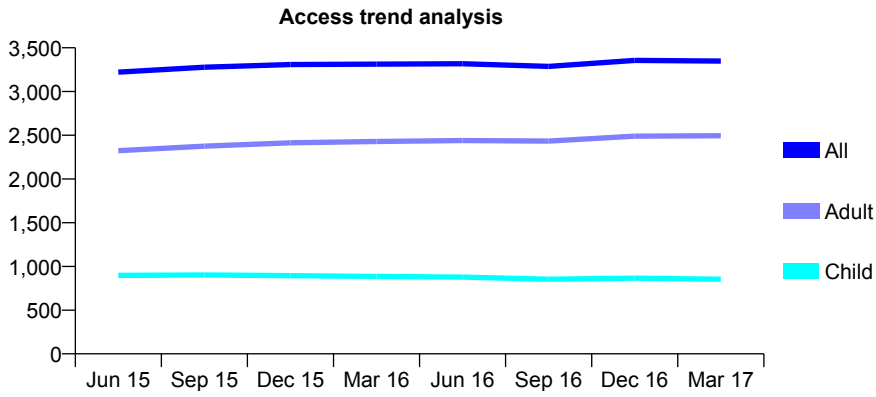
# Q51 - Vital Signs At a Glance Contract Report for 101435/0106 - Year end March 2017

| | |
|---|---|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2008 |
| Contract end date | |

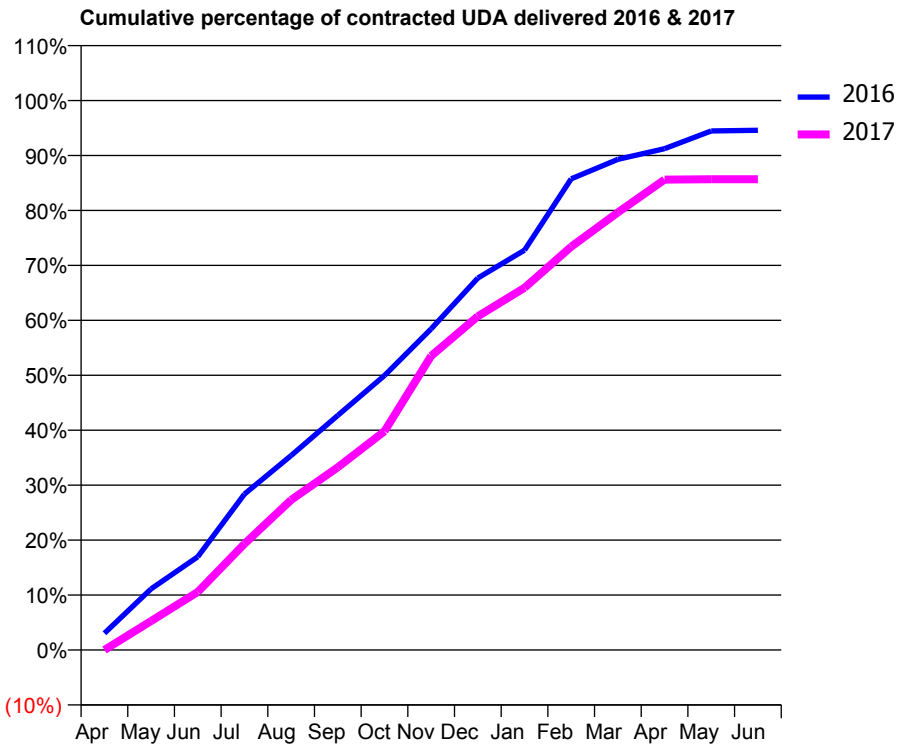
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,883 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £345,152.31 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,313 | |
| Quarter ending June 2016 | 3,317 | → |
| Quarter ending September 2016 | 3,287 | → |
| Quarter ending December 2016 | 3,356 | ↑ |
| Quarter ending March 2017 | 3,348 | → |
| **Variance since March 2016** | 1.1% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 359 | 0 |
| May | 1,312 | 629 |
| June | 2,004 | 1,257 |
| July | 3,350 | 2,296 |
| August | 4,178 | 3,246 |
| September | 5,041 | 3,951 |
| October | 5,896 | 4,729 |
| November | 6,897 | 6,361 |
| December | 7,990 | 7,216 |
| January | 8,589 | 7,833 |
| February | 10,120 | 8,721 |
| March | 10,538 | 9,464 |
| April | 10,767 | 10,173 |
| May | 11,147 | 10,180 |
| June | 11,162 | 10,180 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 94 | 1,566 | 6.0% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 458 | 4,038 | 11.3% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,164 | 1,566 | 74.3% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,762 | 4,038 | 68.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 258 | 5,626 | 4.6% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 11 | 5,626 | 0.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 123 | 5,626 | 2.2% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | *90.9%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | *100.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

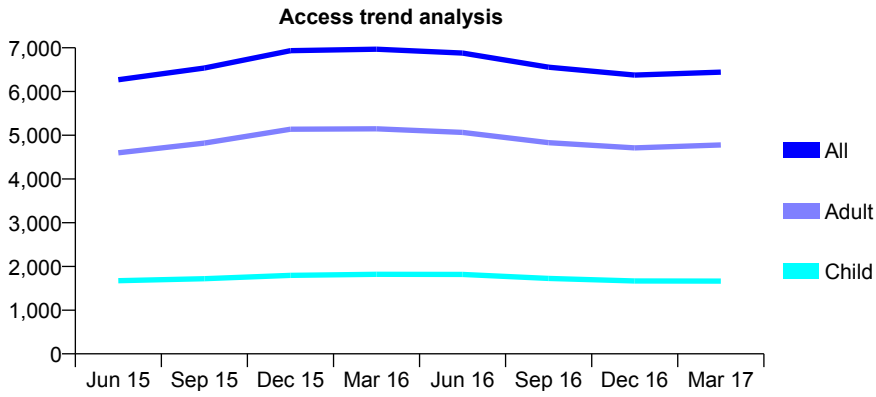
# Q51 - Vital Signs At a Glance Contract Report for 101435/0112 - Year end March 2017

| | |
|---|---|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2008 |
| Contract end date | |

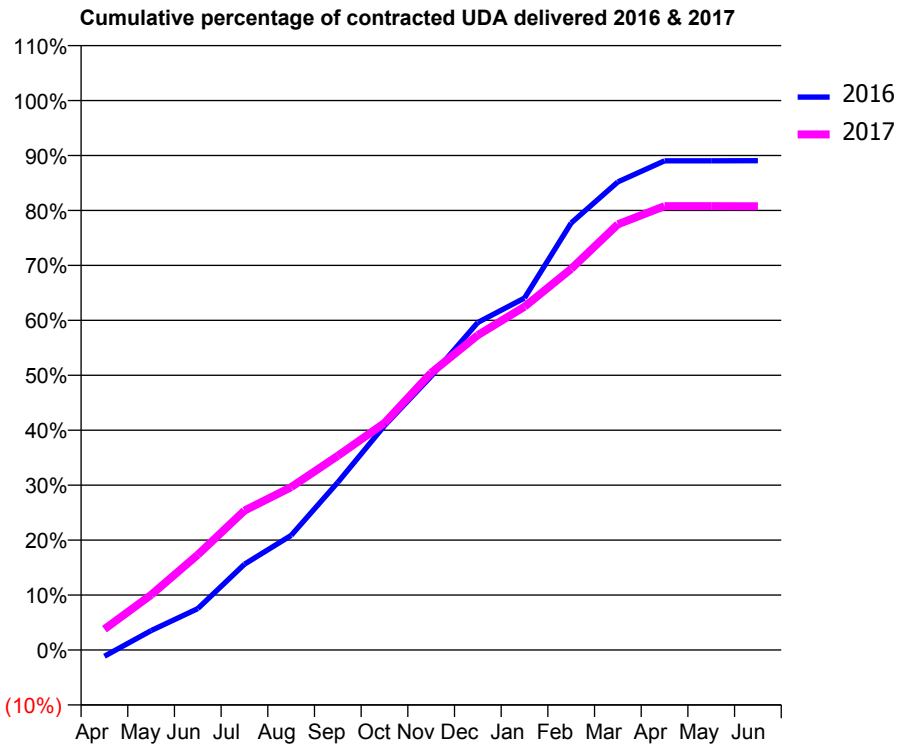
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,223 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £500,204.57 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,968 | |
| Quarter ending June 2016 | 6,879 | ↓ |
| Quarter ending September 2016 | 6,557 | ↓ |
| Quarter ending December 2016 | 6,376 | ↓ |
| Quarter ending March 2017 | 6,442 | → |
| **Variance since March 2016** | (7.5%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -212 | 691 |
| May | 643 | 1,830 |
| June | 1,372 | 3,158 |
| July | 2,844 | 4,622 |
| August | 3,802 | 5,404 |
| September | 5,560 | 6,441 |
| October | 7,442 | 7,530 |
| November | 9,075 | 9,193 |
| December | 10,862 | 10,441 |
| January | 11,672 | 11,387 |
| February | 14,163 | 12,640 |
| March | 15,525 | 14,116 |
| April | 16,222 | 14,719 |
| May | 16,221 | 14,718 |
| June | 16,225 | 14,717 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 81 | 1,711 | 4.7% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 498 | 4,581 | 10.9% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 674 | 1,711 | 39.4% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,665 | 4,581 | 36.3% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 294 | 6,272 | 4.7% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 34 | 6,272 | 0.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 131 | 6,272 | 2.1% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 101613/0001 - Year end March 2017

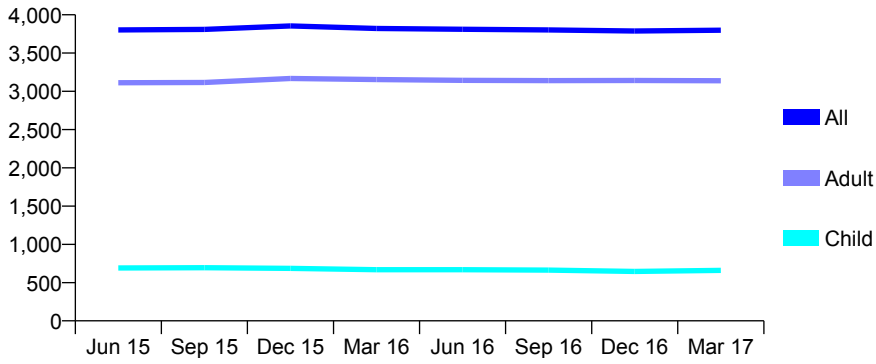
| | |
|---|---|
| Name or company name | Yorkshire Smiles Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,867 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £467,562.60 |

## ACCESS*

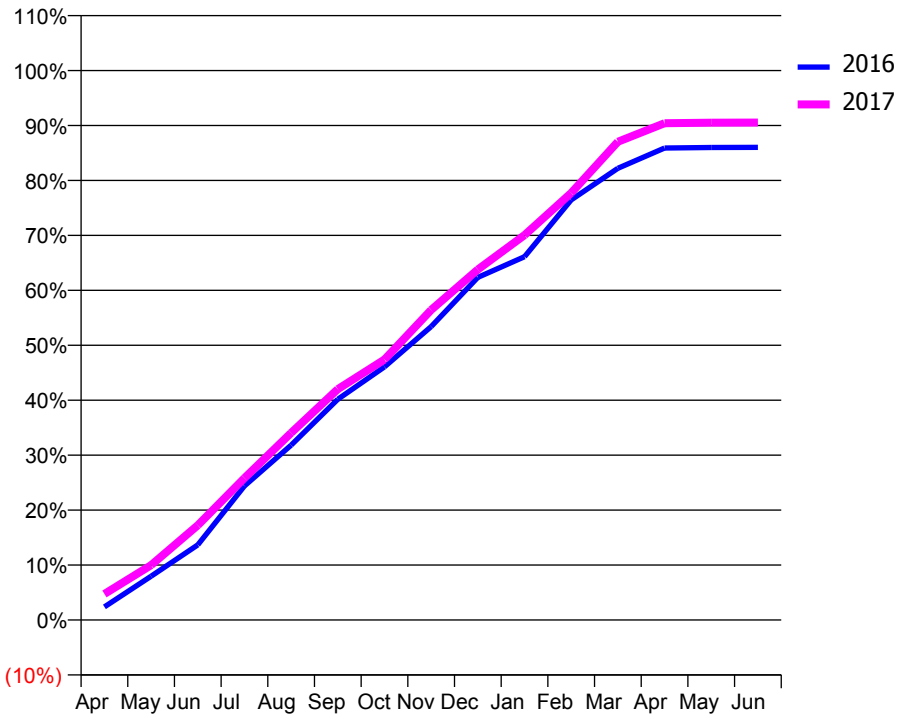
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,822 | |
| Quarter ending June 2016 | 3,811 | → |
| Quarter ending September 2016 | 3,802 | → |
| Quarter ending December 2016 | 3,788 | → |
| Quarter ending March 2017 | 3,798 | → |
| **Variance since March 2016** | (0.6%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 432 | 801 |
| May | 1,446 | 1,685 |
| June | 2,478 | 2,909 |
| July | 4,426 | 4,358 |
| August | 5,770 | 5,743 |
| September | 7,285 | 7,086 |
| October | 8,354 | 7,995 |
| November | 9,681 | 9,520 |
| December | 11,309 | 10,760 |
| January | 11,988 | 11,813 |
| February | 13,862 | 13,110 |
| March | 14,905 | 14,678 |
| April | 15,574 | 15,250 |
| May | 15,592 | 15,266 |
| June | 15,597 | 15,267 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 127 | 1,131 | 11.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 912 | 4,838 | 18.9% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 683 | 1,131 | 60.4% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,622 | 4,838 | 54.2% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 277 | 5,888 | 4.7% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 116 | 5,888 | 2.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 274 | 5,888 | 4.7% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 102334/0001 - Year end March 2017

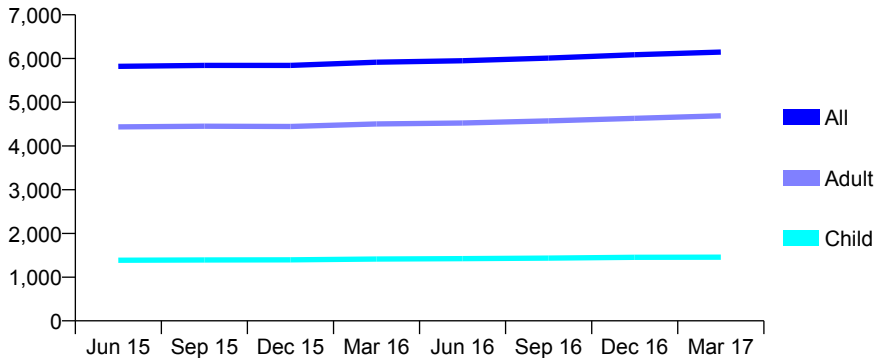
| | |
|---|---|
| Name or company name | 157 Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 17,639 |
| Carry forward general activity (UDA) | 648 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £496,017.52 |

## ACCESS*

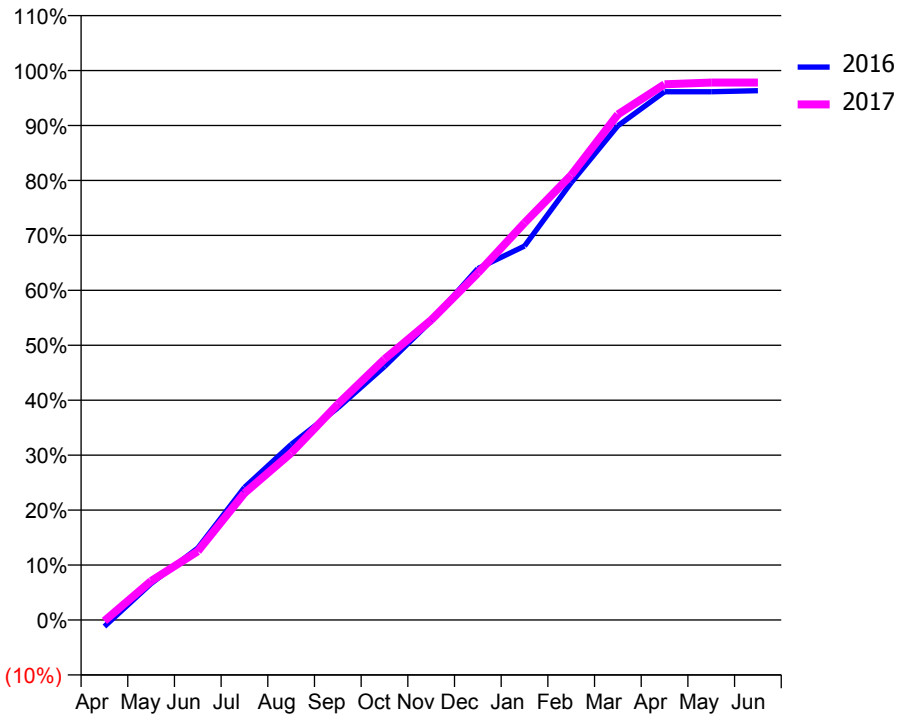
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,917 | |
| Quarter ending June 2016 | 5,948 | → |
| Quarter ending September 2016 | 6,010 | → |
| Quarter ending December 2016 | 6,086 | → |
| Quarter ending March 2017 | 6,146 | → |
| **Variance since March 2016** | 3.9% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -210 | -31 |
| May | 1,171 | 1,251 |
| June | 2,311 | 2,207 |
| July | 4,256 | 4,073 |
| August | 5,635 | 5,362 |
| September | 6,808 | 6,928 |
| October | 8,134 | 8,376 |
| November | 9,599 | 9,629 |
| December | 11,281 | 11,135 |
| January | 12,003 | 12,748 |
| February | 14,037 | 14,280 |
| March | 15,865 | 16,229 |
| April | 16,959 | 17,195 |
| May | 16,959 | 17,254 |
| June | 16,991 | 17,253 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 276 | 2,404 | 11.5% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 830 | 5,794 | 14.3% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,427 | 2,404 | 59.4% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,346 | 5,794 | 40.5% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 821 | 8,147 | 10.1% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 150 | 8,147 | 1.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 183 | 8,147 | 2.2% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 10 | *100.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

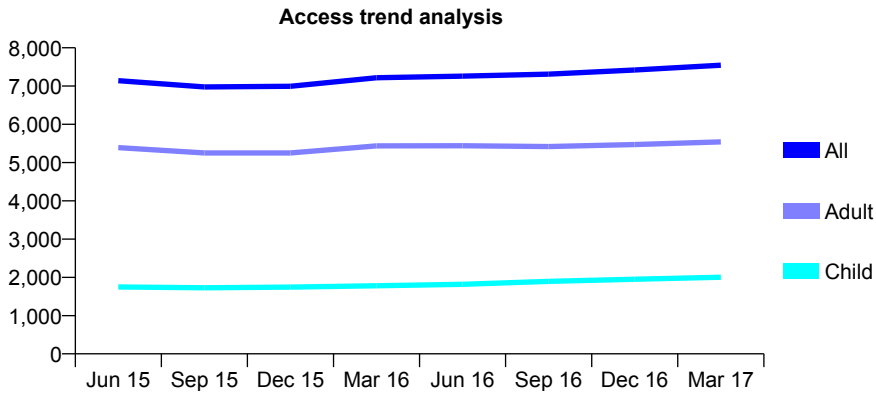
# Q51 - Vital Signs At a Glance Contract Report for 104221/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Hoyland Family Dental Centre |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2009 |
| Contract end date | |

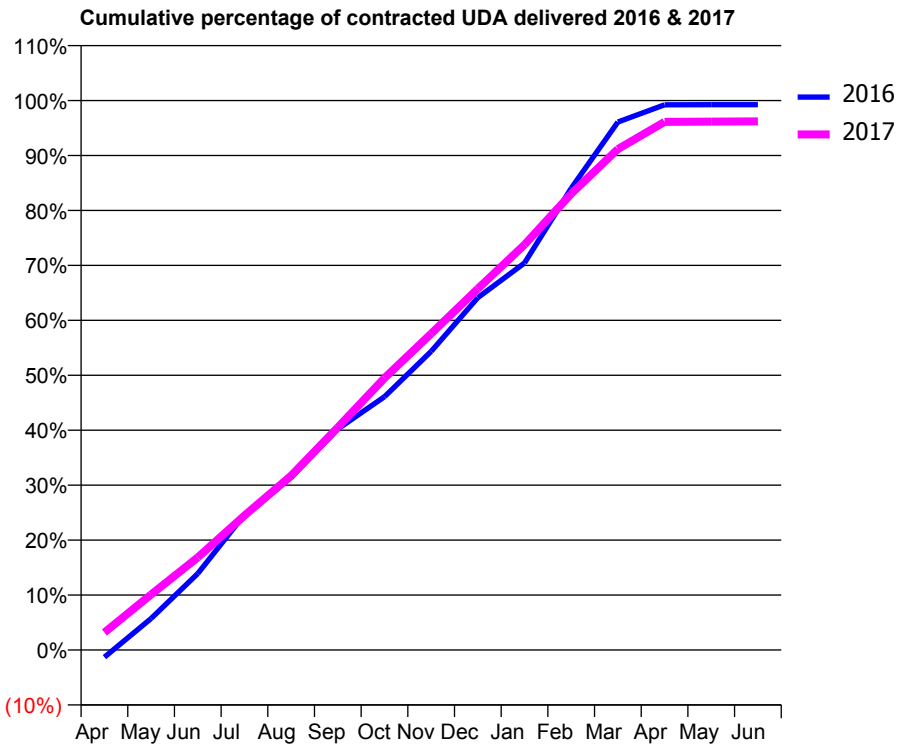
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 24,001 |
| Carry forward general activity (UDA) | 185 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £665,418.42 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,216 | |
| Quarter ending June 2016 | 7,258 | → |
| Quarter ending September 2016 | 7,312 | → |
| Quarter ending December 2016 | 7,420 | → |
| Quarter ending March 2017 | 7,544 | → |
| **Variance since March 2016** | 4.5% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -318 | 766 |
| May | 1,380 | 2,426 |
| June | 3,340 | 4,043 |
| July | 5,917 | 5,871 |
| August | 7,537 | 7,612 |
| September | 9,656 | 9,723 |
| October | 11,063 | 11,876 |
| November | 13,041 | 13,817 |
| December | 15,392 | 15,779 |
| January | 16,903 | 17,701 |
| February | 20,167 | 19,929 |
| March | 23,060 | 21,879 |
| April | 23,813 | 23,068 |
| May | 23,816 | 23,081 |
| June | 23,816 | 23,090 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 190 | 2,821 | 6.7% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 844 | 7,168 | 11.8% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,512 | 2,821 | 53.6% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,762 | 7,168 | 52.5% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 500 | 10,252 | 4.9% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 80 | 10,252 | 0.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 190 | 10,252 | 1.9% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | *91.7%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

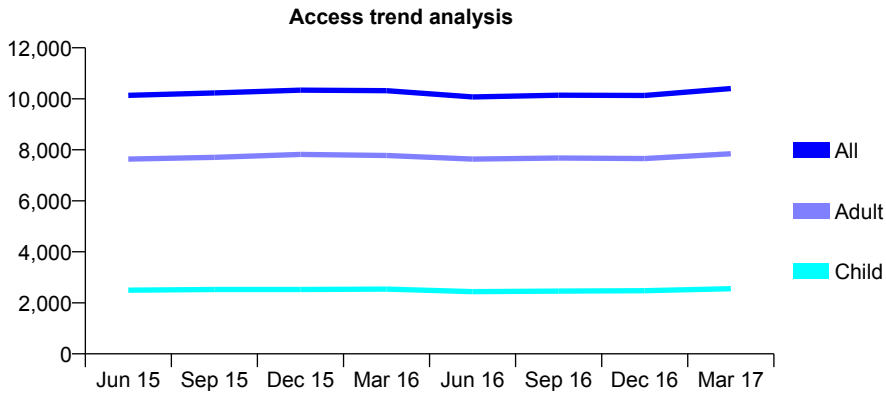
# Q51 - Vital Signs At a Glance Contract Report for 108022/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | P B Robinson Doncaster Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2011 |
| Contract end date | |

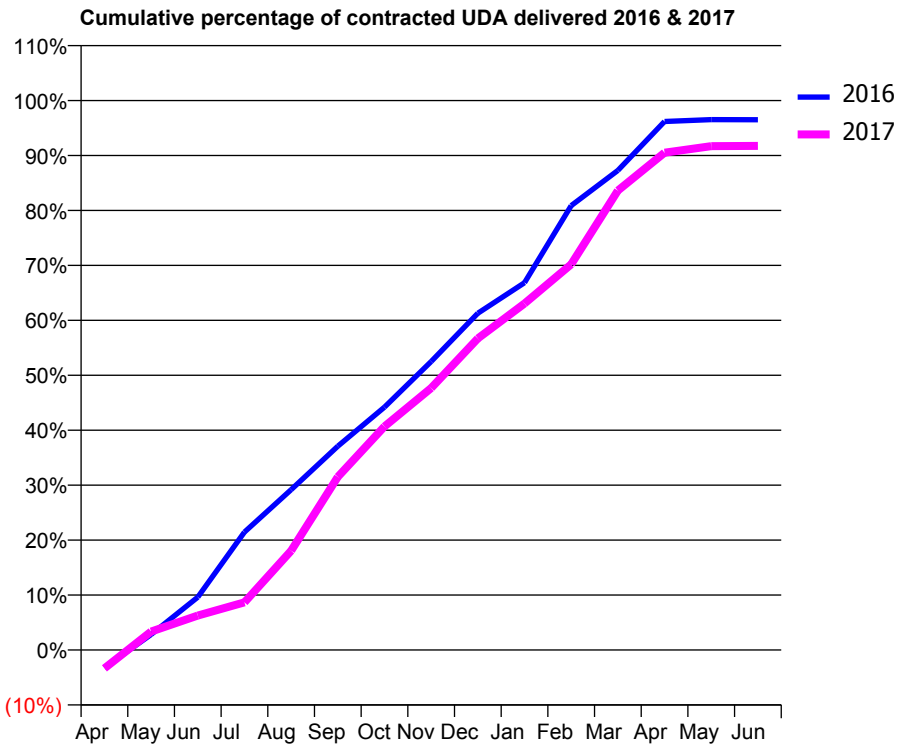
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 28,644 |
| Carry forward general activity (UDA) | 1,001 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £810,576.30 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 10,319 | |
| Quarter ending June 2016 | 10,073 | ↓ |
| Quarter ending September 2016 | 10,139 | → |
| Quarter ending December 2016 | 10,130 | → |
| Quarter ending March 2017 | 10,400 | ↑ |
| **Variance since March 2016** | 0.8% | → |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -931 | -963 |
| May | 813 | 965 |
| June | 2,759 | 1,799 |
| July | 6,149 | 2,485 |
| August | 8,358 | 5,178 |
| September | 10,627 | 9,025 |
| October | 12,664 | 11,650 |
| November | 15,042 | 13,654 |
| December | 17,558 | 16,238 |
| January | 19,147 | 18,061 |
| February | 23,167 | 20,104 |
| March | 25,002 | 23,952 |
| April | 27,553 | 25,926 |
| May | 27,651 | 26,266 |
| June | 27,643 | 26,281 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 222 | 3,032 | 7.3% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,127 | 9,131 | 12.3% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,403 | 3,032 | 46.3% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,841 | 9,131 | 42.1% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 994 | 11,911 | 8.3% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 136 | 11,911 | 1.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 173 | 11,911 | 1.5% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 19 | 20 | *95.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 20 | *80.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 108022/0002 - Year end March 2017

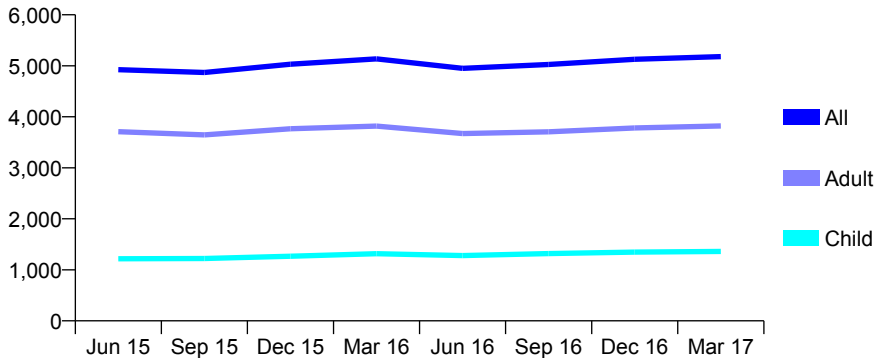
| | |
|---|---|
| Name or company name | P B Robinson Doncaster Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,348 |
| Carry forward general activity (UDA) | -188 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £406,081.81 |

## ACCESS*

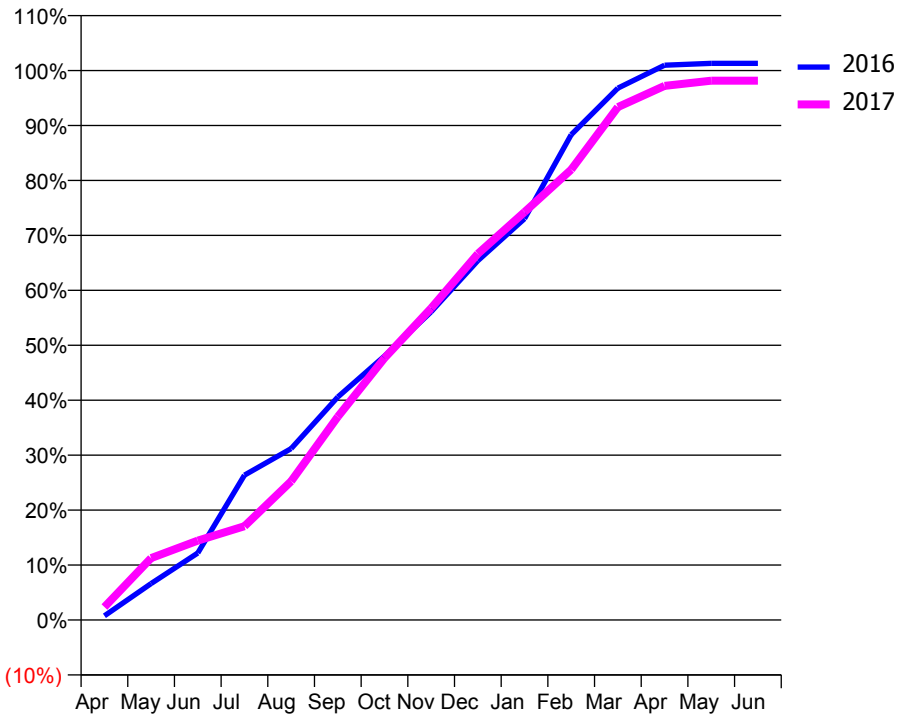
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,136 | |
| Quarter ending June 2016 | 4,950 | ↓ |
| Quarter ending September 2016 | 5,026 | → |
| Quarter ending December 2016 | 5,129 | ↑ |
| Quarter ending March 2017 | 5,181 | → |
| **Variance since March 2016** | 0.9% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 109 | 340 |
| May | 953 | 1,619 |
| June | 1,750 | 2,072 |
| July | 3,782 | 2,448 |
| August | 4,475 | 3,624 |
| September | 5,825 | 5,307 |
| October | 6,892 | 6,841 |
| November | 8,049 | 8,142 |
| December | 9,381 | 9,562 |
| January | 10,480 | 10,654 |
| February | 12,673 | 11,761 |
| March | 13,886 | 13,394 |
| April | 14,485 | 13,948 |
| May | 14,533 | 14,081 |
| June | 14,536 | 14,081 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 115 | 1,637 | 7.0% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 451 | 4,336 | 10.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 793 | 1,637 | 48.4% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,996 | 4,336 | 46.0% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 568 | 5,933 | 9.6% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 22 | 5,933 | 0.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 17 | 5,933 | 0.3% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 108022/0003 - Year end March 2017

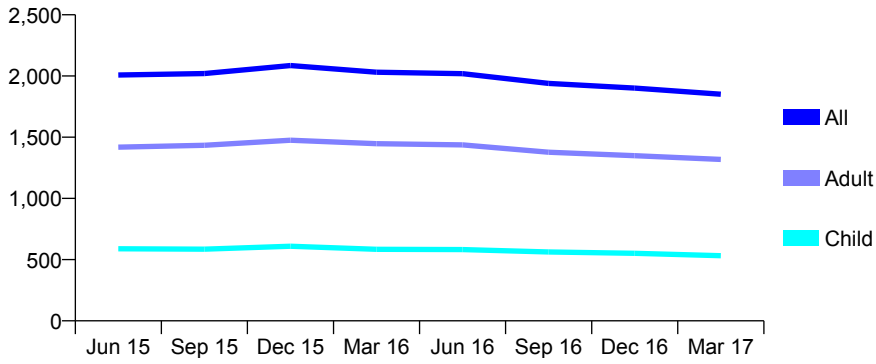
| | |
|---|---|
| Name or company name | P B Robinson Doncaster Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,696 |
| Carry forward general activity (UDA) | -91 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £132,887.62 |

## ACCESS*

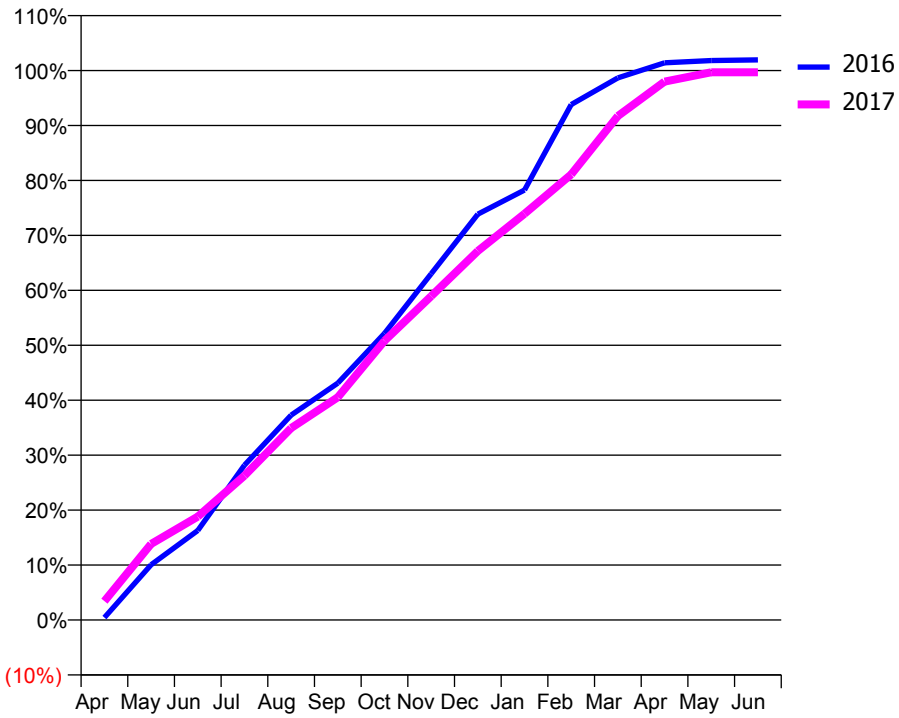
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,031 | |
| Quarter ending June 2016 | 2,019 | → |
| Quarter ending September 2016 | 1,940 | ↓ |
| Quarter ending December 2016 | 1,901 | ↓ |
| Quarter ending March 2017 | 1,851 | ↓ |
| **Variance since March 2016** | (8.9%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 21 | 162 |
| May | 472 | 650 |
| June | 766 | 884 |
| July | 1,324 | 1,234 |
| August | 1,751 | 1,640 |
| September | 2,024 | 1,904 |
| October | 2,450 | 2,385 |
| November | 2,959 | 2,767 |
| December | 3,468 | 3,154 |
| January | 3,674 | 3,472 |
| February | 4,405 | 3,808 |
| March | 4,633 | 4,307 |
| April | 4,762 | 4,601 |
| May | 4,781 | 4,681 |
| June | 4,787 | 4,681 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 38 | 598 | 6.4% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 186 | 1,552 | 12.0% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 305 | 598 | 51.0% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 789 | 1,552 | 50.8% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 176 | 2,202 | 8.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 22 | 2,202 | 1.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 38 | 2,202 | 1.7% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 108022/0004 - Year end March 2017

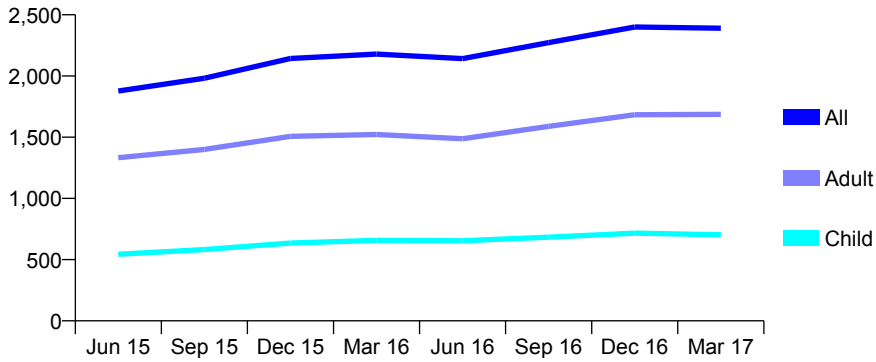
| | |
|---|---|
| Name or company name | P B Robinson Doncaster Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,618 |
| Carry forward general activity (UDA) | -132 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £187,278.10 |

## ACCESS*

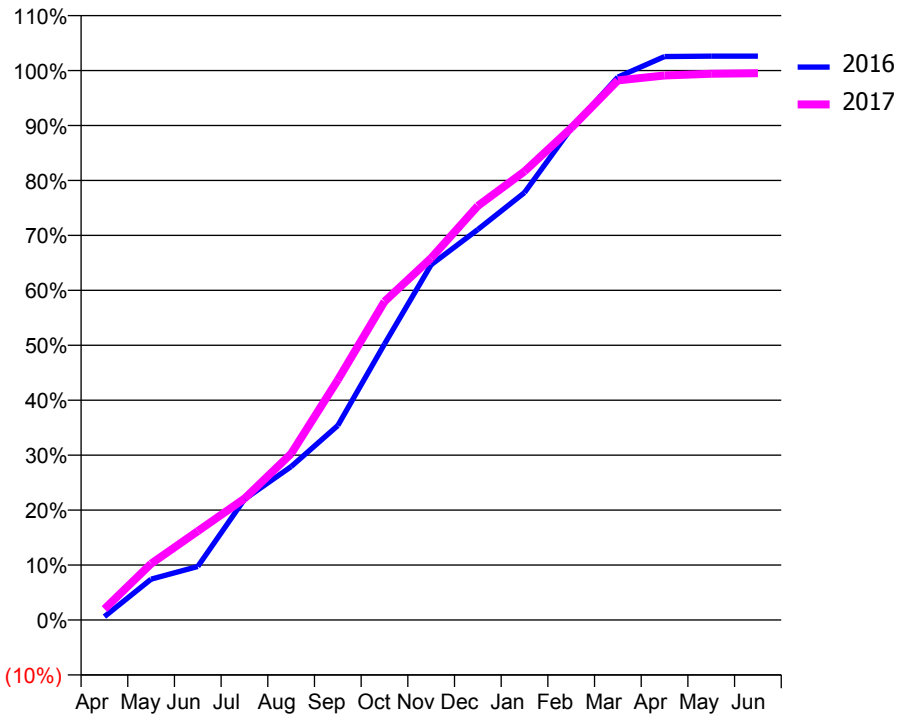
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,179 | |
| Quarter ending June 2016 | 2,142 | ↓ |
| Quarter ending September 2016 | 2,273 | ↑ |
| Quarter ending December 2016 | 2,400 | ↑ |
| Quarter ending March 2017 | 2,390 | → |
| **Variance since March 2016** | 9.7% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 41 | 132 |
| May | 493 | 678 |
| June | 645 | 1,070 |
| July | 1,454 | 1,462 |
| August | 1,847 | 2,003 |
| September | 2,342 | 2,891 |
| October | 3,324 | 3,836 |
| November | 4,279 | 4,359 |
| December | 4,703 | 4,988 |
| January | 5,148 | 5,404 |
| February | 5,921 | 5,925 |
| March | 6,538 | 6,498 |
| April | 6,786 | 6,558 |
| May | 6,790 | 6,579 |
| June | 6,790 | 6,585 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 83 | 865 | 9.6% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 234 | 1,905 | 12.3% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 352 | 865 | 40.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 743 | 1,905 | 39.0% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 235 | 2,678 | 8.8% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 38 | 2,678 | 1.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 30 | 2,678 | 1.1% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 108022/0005 - Year end March 2017

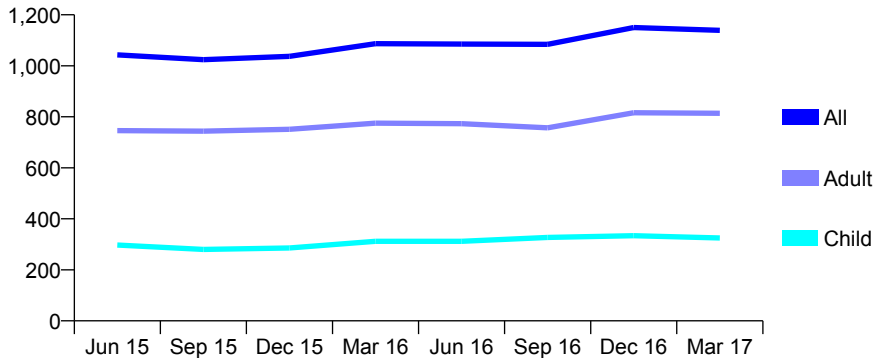
| | |
|---|---|
| Name or company name | P B Robinson Doncaster Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,346 |
| Carry forward general activity (UDA) | 26 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £86,701.81 |

## ACCESS*

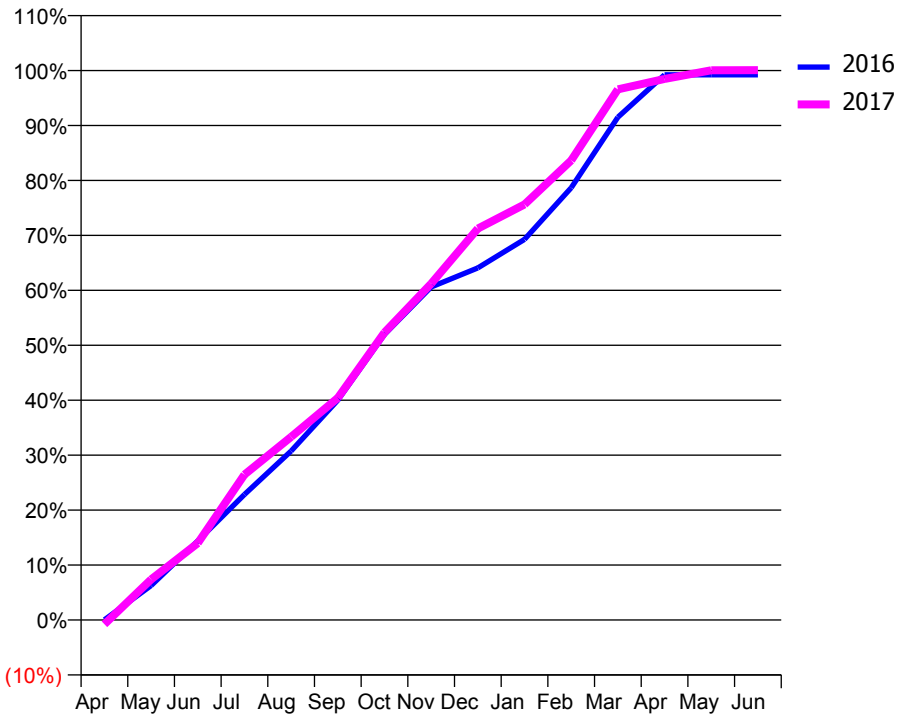
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,087 | |
| Quarter ending June 2016 | 1,085 | → |
| Quarter ending September 2016 | 1,084 | → |
| Quarter ending December 2016 | 1,150 | ↑ |
| Quarter ending March 2017 | 1,139 | → |
| **Variance since March 2016** | 4.8% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1 | -26 |
| May | 210 | 247 |
| June | 482 | 468 |
| July | 765 | 885 |
| August | 1,029 | 1,116 |
| September | 1,338 | 1,352 |
| October | 1,739 | 1,751 |
| November | 2,028 | 2,049 |
| December | 2,144 | 2,384 |
| January | 2,317 | 2,530 |
| February | 2,632 | 2,799 |
| March | 3,061 | 3,231 |
| April | 3,320 | 3,295 |
| May | 3,320 | 3,347 |
| June | 3,320 | 3,348 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 69 | 449 | 15.4% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 120 | 917 | 13.1% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 166 | 449 | 37.0% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 339 | 917 | 37.0% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 90 | 1,294 | 7.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 22 | 1,294 | 1.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 18 | 1,294 | 1.4% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 108022/0006 - Year end March 2017

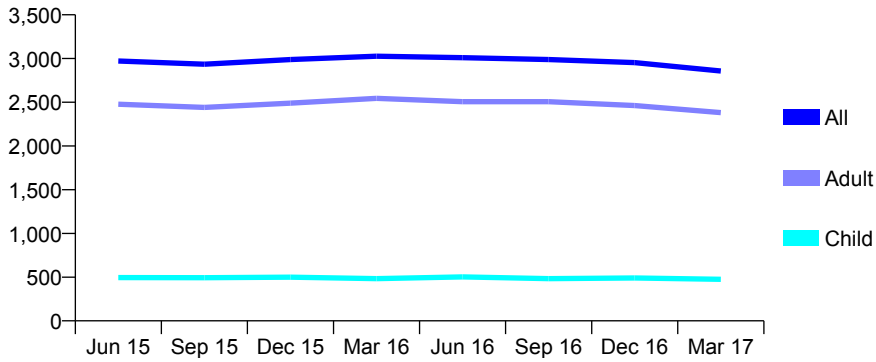
| | |
|---|---|
| Name or company name | P B Robinson Doncaster Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,800 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £248,997.38 |

## ACCESS*

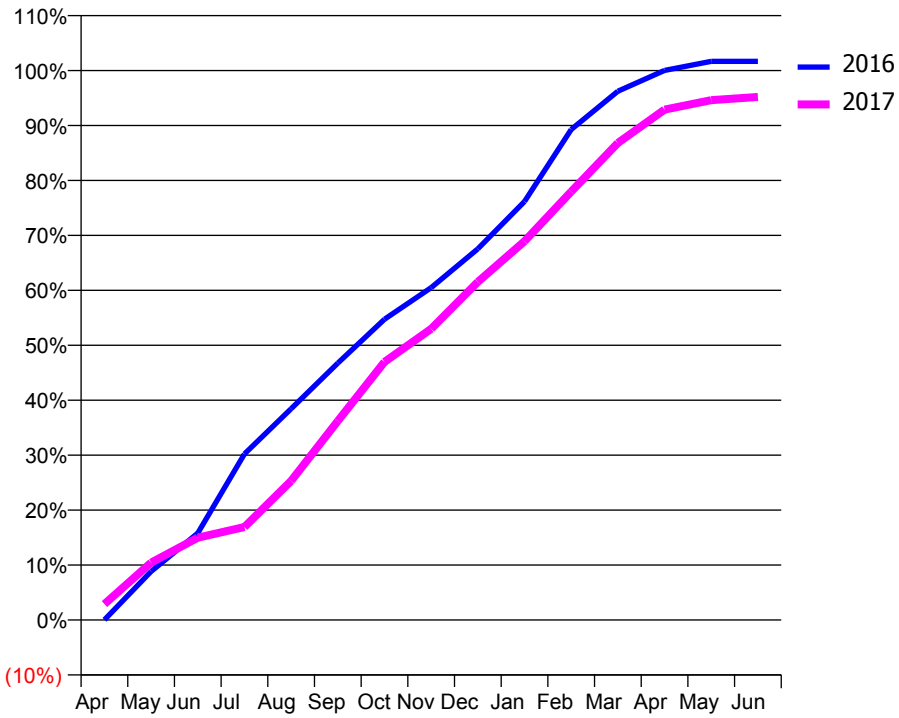
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,027 | |
| Quarter ending June 2016 | 3,009 | → |
| Quarter ending September 2016 | 2,989 | → |
| Quarter ending December 2016 | 2,953 | ↓ |
| Quarter ending March 2017 | 2,857 | ↓ |
| **Variance since March 2016** | (5.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 3 | 256 |
| May | 778 | 920 |
| June | 1,391 | 1,318 |
| July | 2,660 | 1,489 |
| August | 3,384 | 2,228 |
| September | 4,114 | 3,188 |
| October | 4,817 | 4,133 |
| November | 5,322 | 4,662 |
| December | 5,945 | 5,414 |
| January | 6,703 | 6,067 |
| February | 7,855 | 6,861 |
| March | 8,469 | 7,640 |
| April | 8,802 | 8,173 |
| May | 8,946 | 8,326 |
| June | 8,947 | 8,377 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 32 | 535 | 6.0% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 342 | 2,647 | 12.9% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 216 | 535 | 40.4% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,164 | 2,647 | 44.0% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 357 | 3,193 | 11.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 23 | 3,193 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 39 | 3,193 | 1.2% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 108022/0007 - Year end March 2017

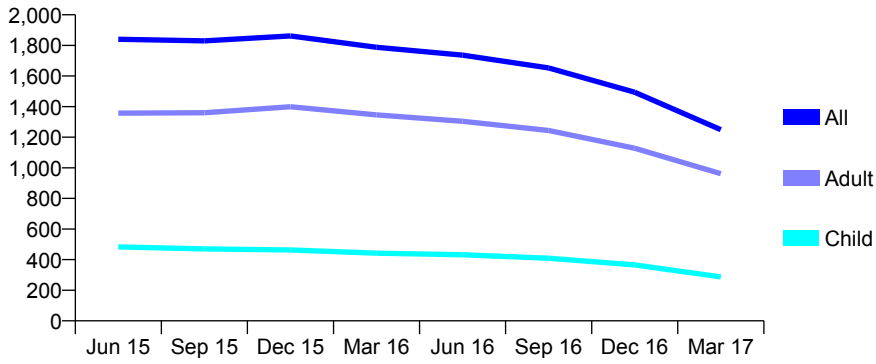
| | |
|---|---|
| Name or company name | P B Robinson Doncaster Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,120 |
| Carry forward general activity (UDA) | 133 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £161,424.01 |

## ACCESS*

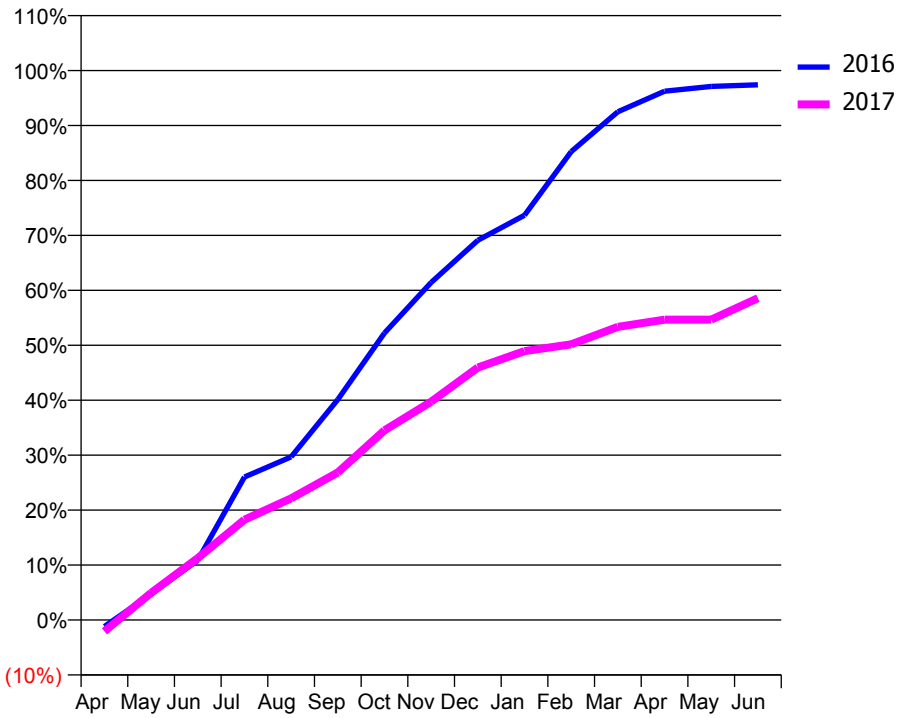
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,788 | |
| Quarter ending June 2016 | 1,736 | ↓ |
| Quarter ending September 2016 | 1,653 | ↓ |
| Quarter ending December 2016 | 1,494 | ↓ |
| Quarter ending March 2017 | 1,249 | ↓ |
| **Variance since March 2016** | (30.1%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -61 | -106 |
| May | 243 | 253 |
| June | 557 | 577 |
| July | 1,333 | 935 |
| August | 1,520 | 1,134 |
| September | 2,054 | 1,375 |
| October | 2,675 | 1,767 |
| November | 3,145 | 2,034 |
| December | 3,538 | 2,352 |
| January | 3,772 | 2,506 |
| February | 4,365 | 2,569 |
| March | 4,736 | 2,732 |
| April | 4,928 | 2,798 |
| May | 4,972 | 2,798 |
| June | 4,987 | 2,999 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 12 | 269 | 4.5% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 80 | 925 | 8.6% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 111 | 269 | 41.3% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 466 | 925 | 50.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 58 | 1,263 | 4.6% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 25 | 1,263 | 2.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 1,263 | 0.6% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 109134/0001 - Year end March 2017

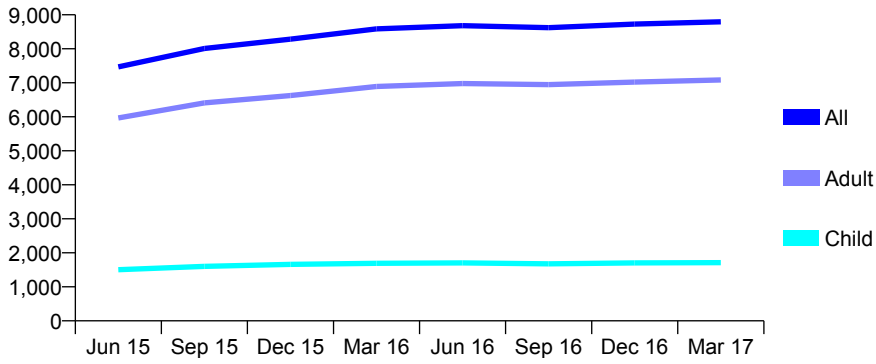
| | |
|---|---|
| Name or company name | Number 9 Dental Care Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 27,894 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £780,711.98 |

## ACCESS*

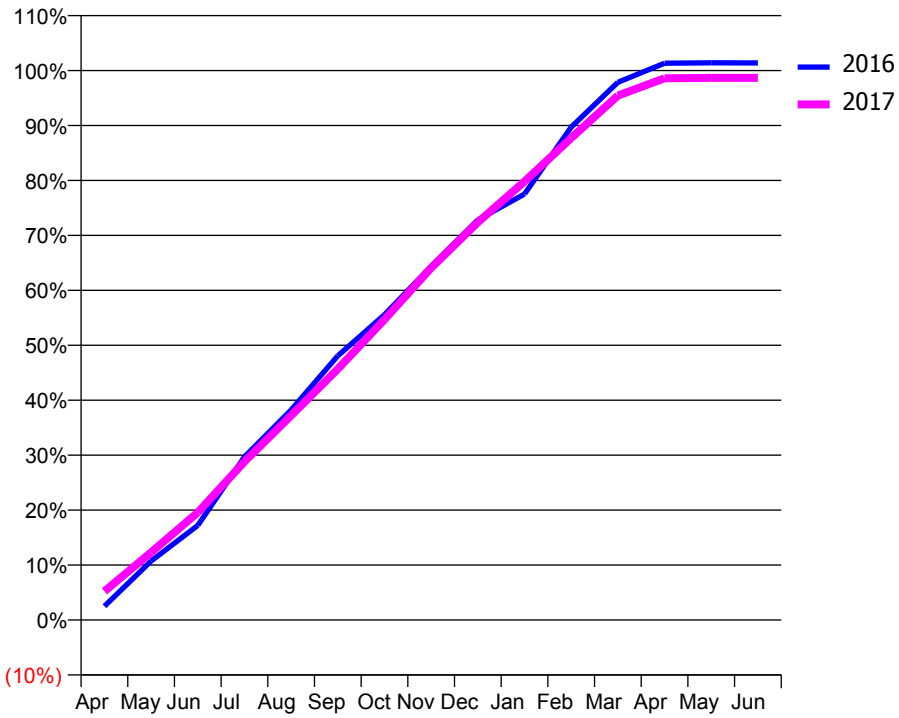
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,585 | |
| Quarter ending June 2016 | 8,679 | → |
| Quarter ending September 2016 | 8,622 | → |
| Quarter ending December 2016 | 8,726 | → |
| Quarter ending March 2017 | 8,794 | → |
| **Variance since March 2016** | 2.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 699 | 1,459 |
| May | 2,998 | 3,438 |
| June | 4,800 | 5,459 |
| July | 8,281 | 8,039 |
| August | 10,664 | 10,380 |
| September | 13,410 | 12,740 |
| October | 15,495 | 15,253 |
| November | 17,953 | 17,877 |
| December | 20,309 | 20,188 |
| January | 21,626 | 22,261 |
| February | 25,022 | 24,469 |
| March | 27,297 | 26,616 |
| April | 28,267 | 27,502 |
| May | 28,285 | 27,522 |
| June | 28,281 | 27,522 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 213 | 2,391 | 8.9% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,010 | 10,420 | 19.3% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,151 | 2,391 | 48.1% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,012 | 10,420 | 48.1% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,084 | 12,779 | 8.5% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 259 | 12,779 | 2.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 311 | 12,779 | 2.4% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 26 | 26 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 25 | 26 | *96.2%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 109630/0001 - Year end March 2017

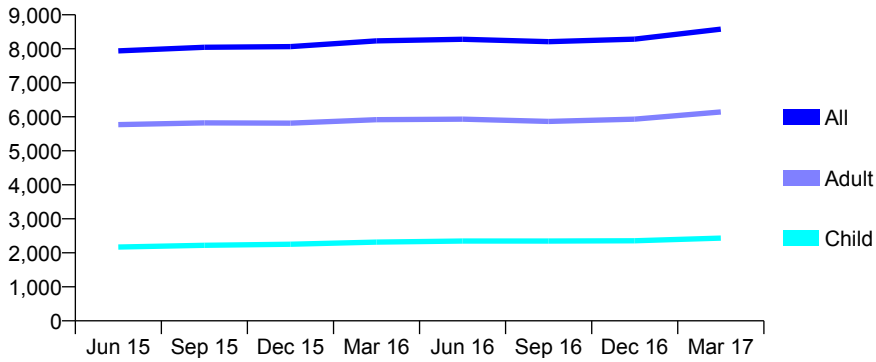
| | |
|---|---|
| Name or company name | TSJ Smile Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 25,537 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £718,063.49 |

## ACCESS*

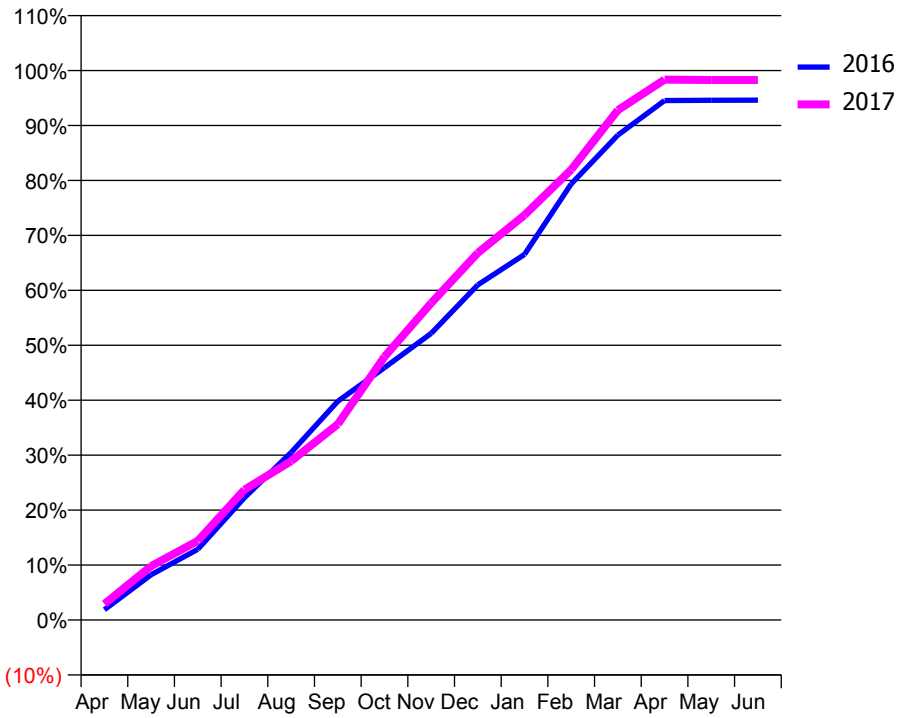
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,232 | |
| Quarter ending June 2016 | 8,282 | → |
| Quarter ending September 2016 | 8,211 | → |
| Quarter ending December 2016 | 8,284 | → |
| Quarter ending March 2017 | 8,577 | ↑ |
| **Variance since March 2016** | 4.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 480 | 749 |
| May | 2,103 | 2,508 |
| June | 3,290 | 3,680 |
| July | 5,684 | 6,056 |
| August | 7,789 | 7,385 |
| September | 10,169 | 9,103 |
| October | 11,726 | 12,238 |
| November | 13,323 | 14,727 |
| December | 15,574 | 17,065 |
| January | 16,986 | 18,819 |
| February | 20,266 | 20,933 |
| March | 22,533 | 23,695 |
| April | 24,143 | 25,115 |
| May | 24,156 | 25,098 |
| June | 24,158 | 25,096 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 340 | 3,679 | 9.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,345 | 8,567 | 15.7% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,092 | 3,679 | 56.9% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,216 | 8,567 | 49.2% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,353 | 11,451 | 11.8% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 101 | 11,451 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 74 | 11,451 | 0.6% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 14 | *85.7%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 14 | *85.7%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

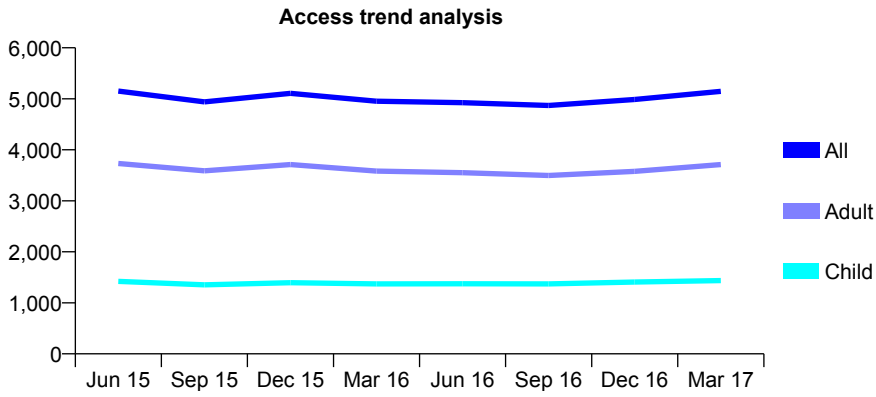
# Q51 - Vital Signs At a Glance Contract Report for 109630/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | TSJ Smile Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

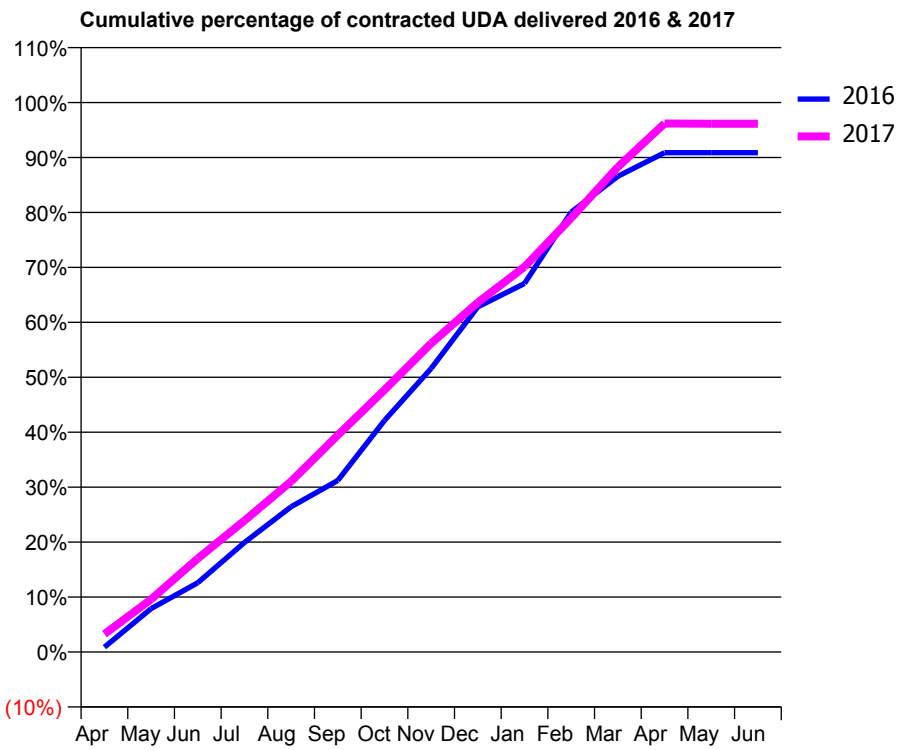
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £415,869.19 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,952 | |
| Quarter ending June 2016 | 4,925 | → |
| Quarter ending September 2016 | 4,868 | ↓ |
| Quarter ending December 2016 | 4,986 | ↑ |
| Quarter ending March 2017 | 5,147 | ↑ |
| **Variance since March 2016** | 3.9% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 132 | 489 |
| May | 1,186 | 1,441 |
| June | 1,890 | 2,554 |
| July | 2,991 | 3,587 |
| August | 3,965 | 4,658 |
| September | 4,685 | 5,921 |
| October | 6,321 | 7,154 |
| November | 7,740 | 8,426 |
| December | 9,421 | 9,543 |
| January | 10,060 | 10,515 |
| February | 12,007 | 11,846 |
| March | 12,985 | 13,241 |
| April | 13,631 | 14,428 |
| May | 13,631 | 14,421 |
| June | 13,631 | 14,421 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 216 | 2,200 | 9.8% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 688 | 4,875 | 14.1% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,337 | 2,200 | 60.8% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,488 | 4,875 | 51.0% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,059 | 7,373 | 14.4% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 62 | 7,373 | 0.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 30 | 7,373 | 0.4% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 109630/0006 - Year end March 2017

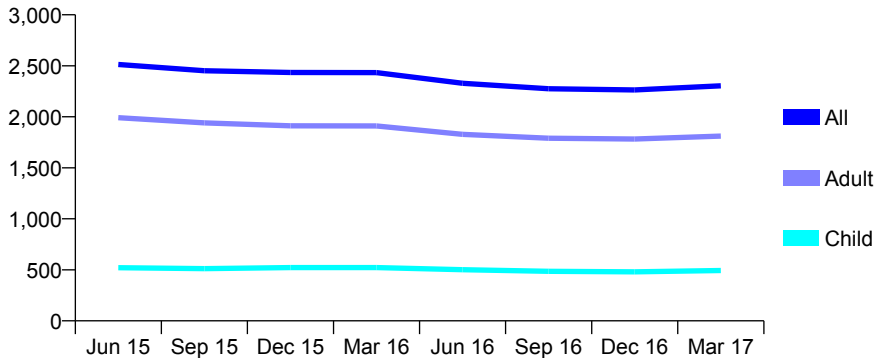
| | |
|---|---|
| Name or company name | TSJ Smile Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,500 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £207,934.59 |

## ACCESS*

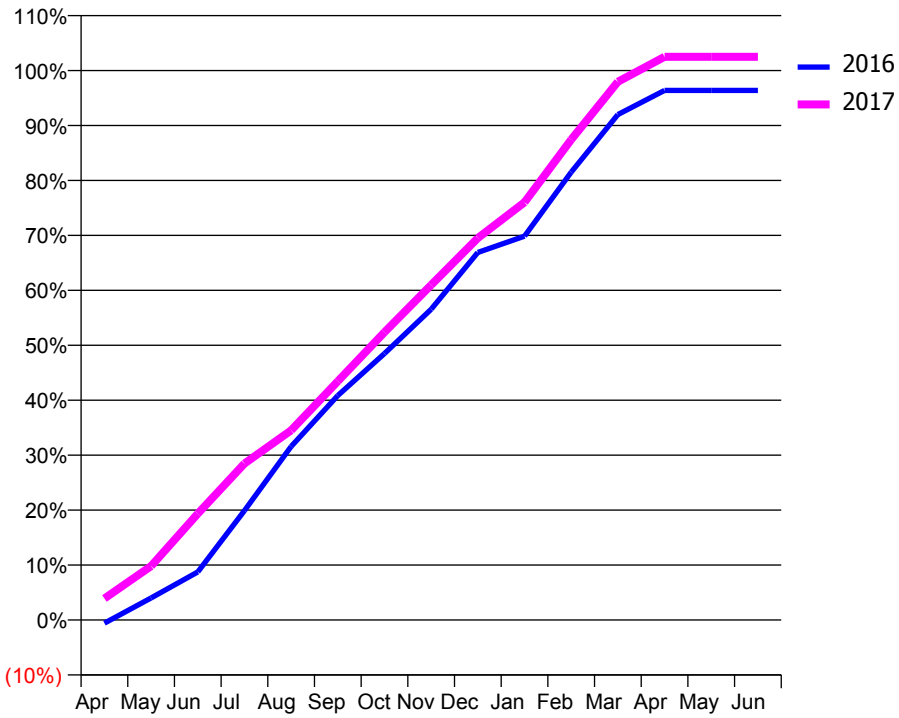
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,433 | |
| Quarter ending June 2016 | 2,329 | ↓ |
| Quarter ending September 2016 | 2,275 | ↓ |
| Quarter ending December 2016 | 2,264 | → |
| Quarter ending March 2017 | 2,304 | → |
| **Variance since March 2016** | (5.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -45 | 293 |
| May | 301 | 735 |
| June | 656 | 1,452 |
| July | 1,493 | 2,136 |
| August | 2,368 | 2,588 |
| September | 3,065 | 3,258 |
| October | 3,638 | 3,928 |
| November | 4,242 | 4,573 |
| December | 5,017 | 5,213 |
| January | 5,240 | 5,701 |
| February | 6,112 | 6,556 |
| March | 6,900 | 7,347 |
| April | 7,227 | 7,687 |
| May | 7,227 | 7,687 |
| June | 7,227 | 7,687 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 38 | 657 | 5.8% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 225 | 2,331 | 9.7% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 323 | 657 | 49.2% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,190 | 2,331 | 51.1% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 90 | 3,014 | 3.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 28 | 3,014 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 60 | 3,014 | 2.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 13 | *76.9%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

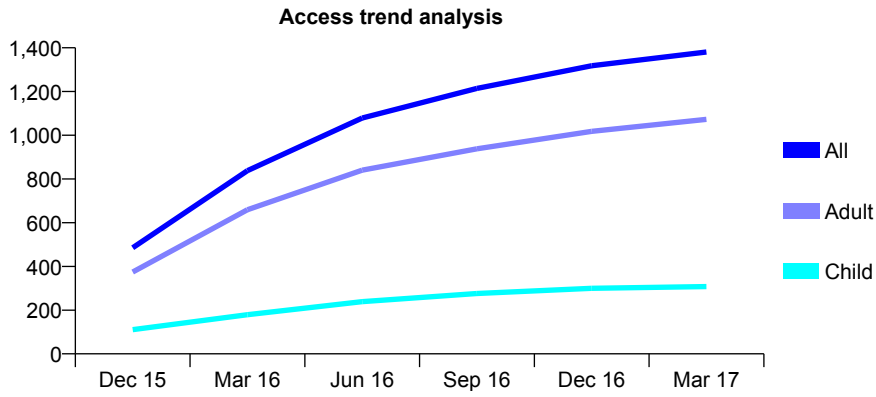
# Q51 - Vital Signs At a Glance Contract Report for 109630/0007 - Year end March 2017

| | |
|---|---|
| Name or company name | TSJ Smile Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2015 |
| Contract end date | |

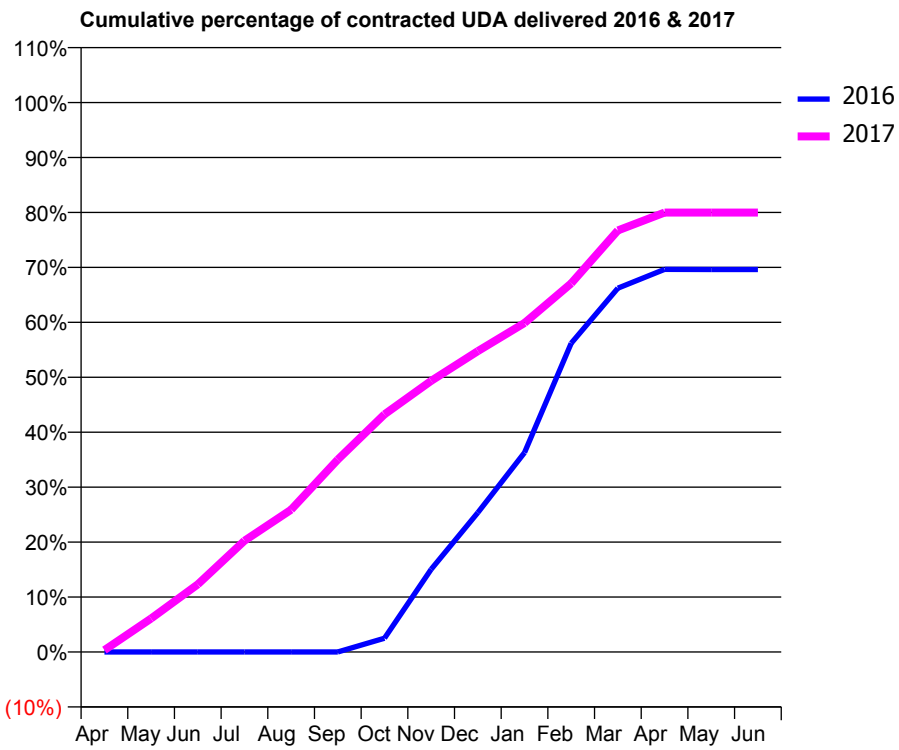
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,086 |
| Carry forward general activity (UDA) | 220 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £168,731.98 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 838 | |
| Quarter ending June 2016 | 1,079 | ↑ |
| Quarter ending September 2016 | 1,214 | ↑ |
| Quarter ending December 2016 | 1,318 | ↑ |
| Quarter ending March 2017 | 1,381 | ↑ |
| **Variance since March 2016** | 64.8% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 22 |
| May | 0 | 372 |
| June | 0 | 749 |
| July | 0 | 1,233 |
| August | 0 | 1,577 |
| September | 0 | 2,132 |
| October | 77 | 2,633 |
| November | 458 | 3,003 |
| December | 772 | 3,332 |
| January | 1,105 | 3,645 |
| February | 1,710 | 4,083 |
| March | 2,015 | 4,669 |
| April | 2,119 | 4,867 |
| May | 2,118 | 4,868 |
| June | 2,118 | 4,867 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 49 | 541 | 9.1% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 252 | 1,754 | 14.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 289 | 541 | 53.4% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 984 | 1,754 | 56.1% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 173 | 2,367 | 7.3% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 66 | 2,367 | 2.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 29 | 2,367 | 1.2% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 109630/0008 - Year end March 2017

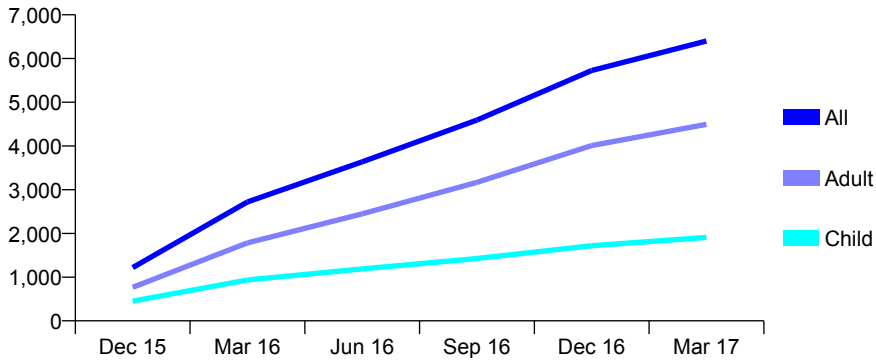
| | |
|---|---|
| Name or company name | TSJ Smile Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 22,500 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £623,772.39 |

## ACCESS*

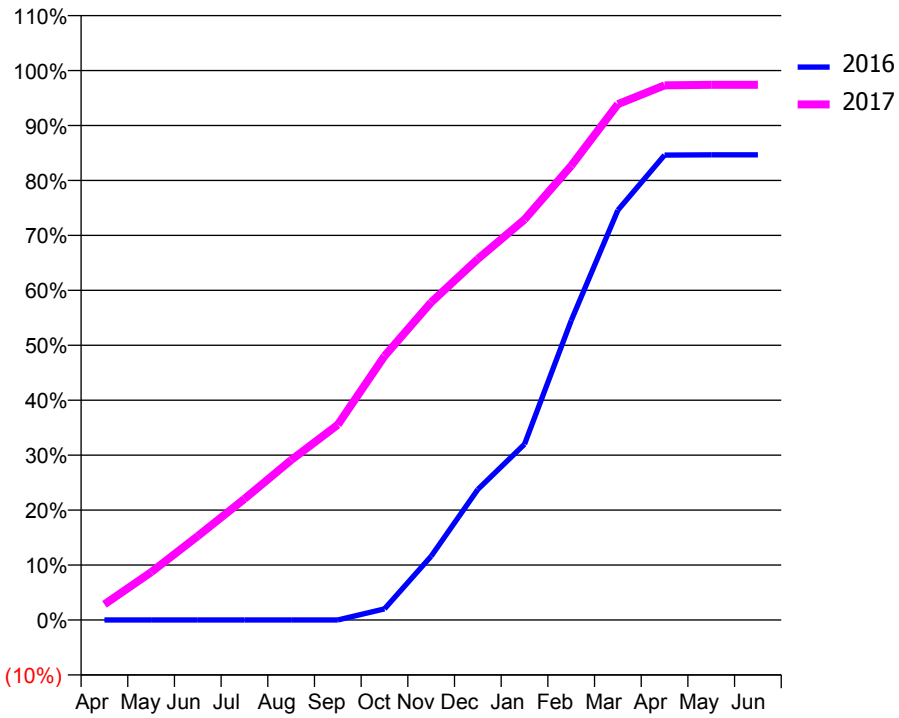
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,718 | |
| Quarter ending June 2016 | 3,636 | ↑ |
| Quarter ending September 2016 | 4,593 | ↑ |
| Quarter ending December 2016 | 5,727 | ↑ |
| Quarter ending March 2017 | 6,400 | ↑ |
| **Variance since March 2016** | 135.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 643 |
| May | 0 | 1,955 |
| June | 0 | 3,437 |
| July | 0 | 4,962 |
| August | 0 | 6,551 |
| September | 0 | 7,996 |
| October | 167 | 10,810 |
| November | 958 | 13,009 |
| December | 1,962 | 14,786 |
| January | 2,640 | 16,401 |
| February | 4,495 | 18,601 |
| March | 6,154 | 21,122 |
| April | 6,980 | 21,894 |
| May | 6,985 | 21,912 |
| June | 6,984 | 21,915 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 356 | 3,018 | 11.8% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,236 | 6,975 | 17.7% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,308 | 3,018 | 43.3% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,451 | 6,975 | 35.1% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,696 | 10,023 | 16.9% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 62 | 10,023 | 0.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 138 | 10,023 | 1.4% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 9 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

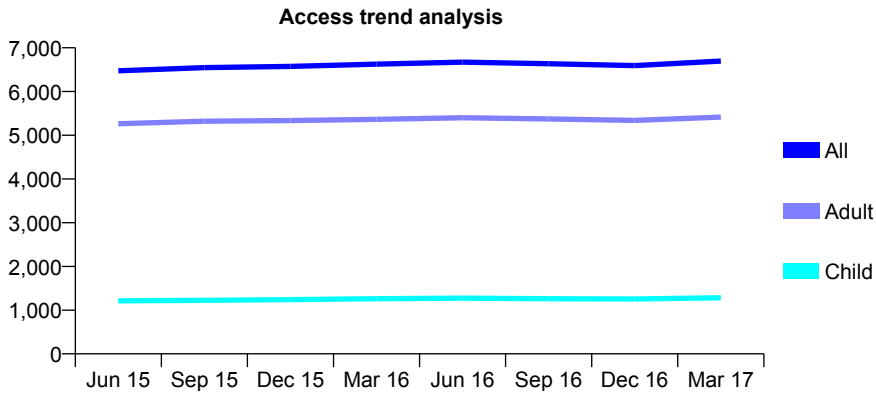
# Q51 - Vital Signs At a Glance Contract Report for 109983/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Smile Create Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2012 |
| Contract end date | |

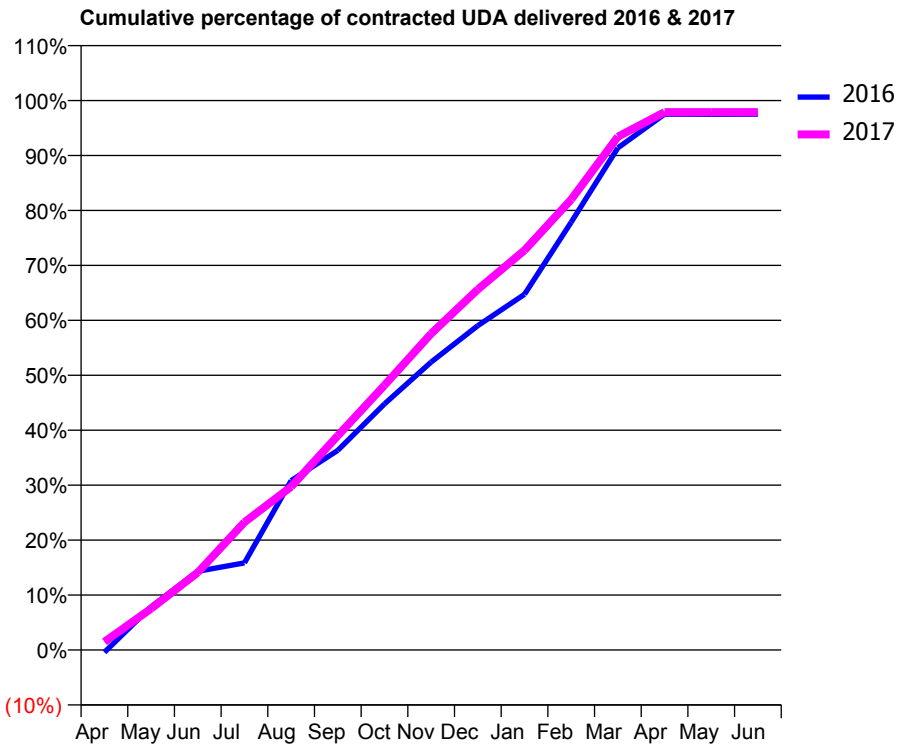
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,796 |
| Carry forward general activity (UDA) | 393 |
| 16/17 Contracted orthodontic activity (UOA) | 1,575 |
| Carry forward orthodontic activity (UOA) | 2 |
| Baseline contract value | £549,117.14 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,626 | |
| Quarter ending June 2016 | 6,673 | → |
| Quarter ending September 2016 | 6,635 | → |
| Quarter ending December 2016 | 6,594 | → |
| Quarter ending March 2017 | 6,698 | → |
| **Variance since March 2016** | 1.1% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -66 | 237 |
| May | 1,243 | 1,189 |
| June | 2,265 | 2,227 |
| July | 2,505 | 3,674 |
| August | 4,869 | 4,692 |
| September | 5,739 | 6,163 |
| October | 7,074 | 7,611 |
| November | 8,279 | 9,092 |
| December | 9,323 | 10,368 |
| January | 10,226 | 11,490 |
| February | 12,300 | 12,951 |
| March | 14,435 | 14,755 |
| April | 15,402 | 15,460 |
| May | 15,401 | 15,462 |
| June | 15,403 | 15,462 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 235 | 2,136 | 11.0% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,200 | 7,634 | 15.7% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,207 | 2,136 | 56.5% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,334 | 7,634 | 43.7% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 746 | 8,731 | 8.5% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 182 | 8,731 | 2.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 73 | 8,731 | 0.8% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 27 | 29 | *93.1%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 26 | 29 | *89.7%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 110590/0001 - Year end March 2017

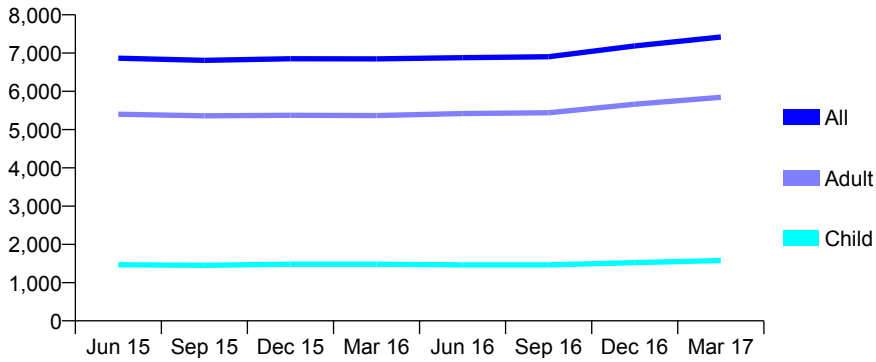
| | |
|---|---|
| Name or company name | London Road Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 23,897 |
| Carry forward general activity (UDA) | 746 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £755,603.30 |

## ACCESS*

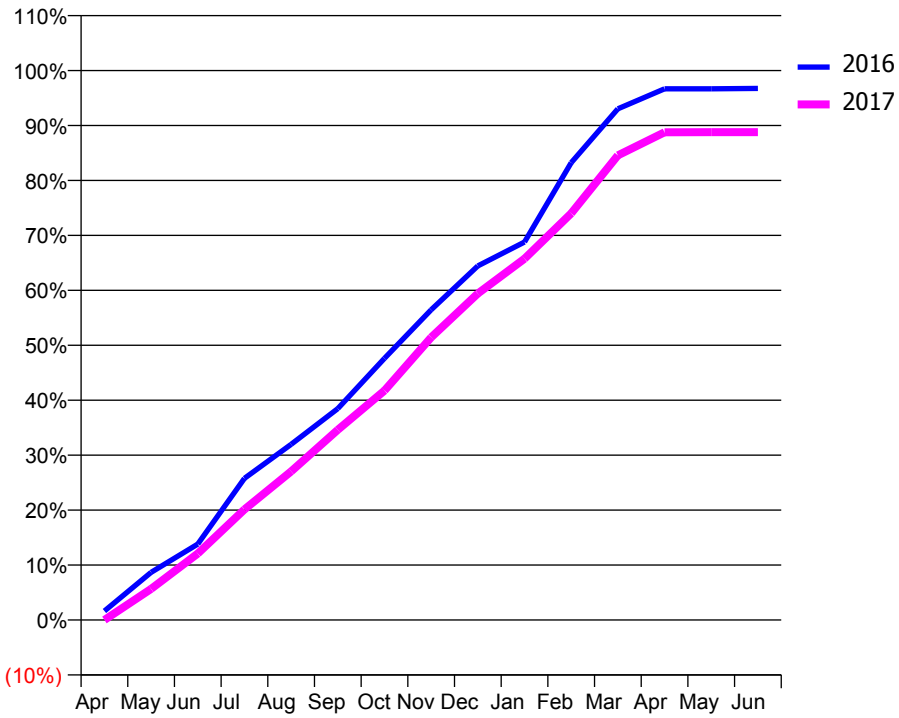
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,847 | |
| Quarter ending June 2016 | 6,880 | → |
| Quarter ending September 2016 | 6,902 | → |
| Quarter ending December 2016 | 7,186 | ↑ |
| Quarter ending March 2017 | 7,420 | ↑ |
| **Variance since March 2016** | 8.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 373 | -5 |
| May | 1,988 | 1,355 |
| June | 3,163 | 2,890 |
| July | 5,904 | 4,813 |
| August | 7,320 | 6,463 |
| September | 8,807 | 8,274 |
| October | 10,903 | 9,979 |
| November | 12,928 | 12,294 |
| December | 14,753 | 14,201 |
| January | 15,751 | 15,711 |
| February | 19,053 | 17,682 |
| March | 21,301 | 20,208 |
| April | 22,132 | 21,209 |
| May | 22,136 | 21,214 |
| June | 22,151 | 21,214 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 140 | 2,235 | 6.3% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 935 | 7,925 | 11.8% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,289 | 2,235 | 57.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,263 | 7,925 | 53.8% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 455 | 10,168 | 4.5% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 77 | 10,168 | 0.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 185 | 10,168 | 1.8% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 17 | 17 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 17 | *100.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 111619/0001 - Year end March 2017

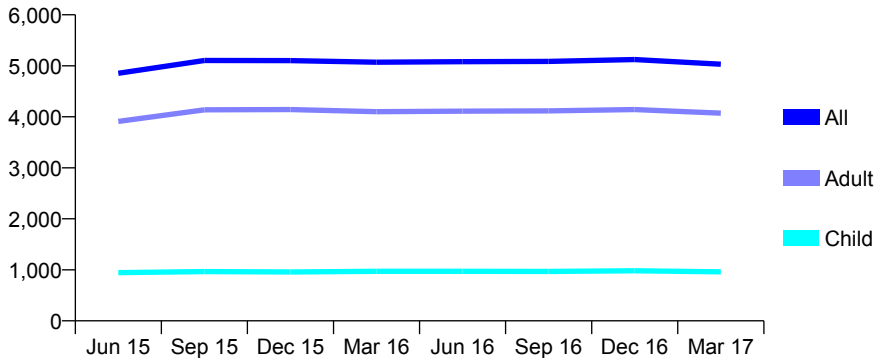
| | |
|---|---|
| Name or company name | SCA Collins Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,834 |
| Carry forward general activity (UDA) | 406 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £379,247.60 |

## ACCESS*

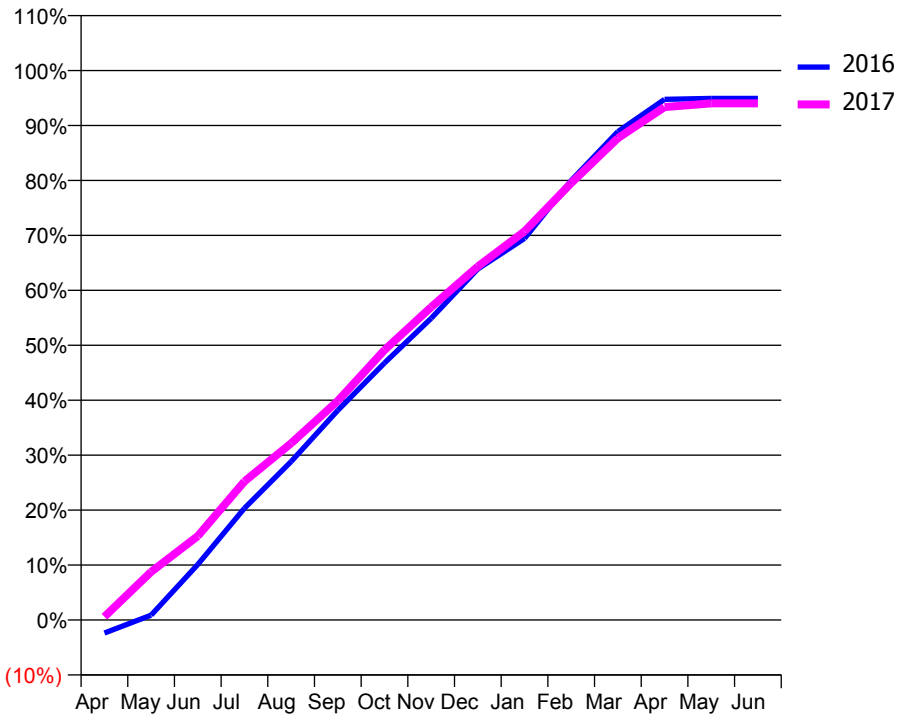
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,070 | |
| Quarter ending June 2016 | 5,080 | → |
| Quarter ending September 2016 | 5,086 | → |
| Quarter ending December 2016 | 5,124 | → |
| Quarter ending March 2017 | 5,032 | ↓ |
| **Variance since March 2016** | (0.7%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -307 | 77 |
| May | 115 | 1,127 |
| June | 1,298 | 1,961 |
| July | 2,613 | 3,238 |
| August | 3,702 | 4,127 |
| September | 4,897 | 5,120 |
| October | 6,004 | 6,306 |
| November | 7,046 | 7,309 |
| December | 8,198 | 8,257 |
| January | 8,911 | 9,076 |
| February | 10,263 | 10,205 |
| March | 11,405 | 11,254 |
| April | 12,161 | 11,979 |
| May | 12,183 | 12,066 |
| June | 12,183 | 12,066 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 141 | 1,319 | 10.7% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 911 | 5,481 | 16.6% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 605 | 1,319 | 45.9% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,459 | 5,481 | 44.9% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 469 | 6,824 | 6.9% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 63 | 6,824 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 206 | 6,824 | 3.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 14 | 15 | *93.3%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 15 | *93.3%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

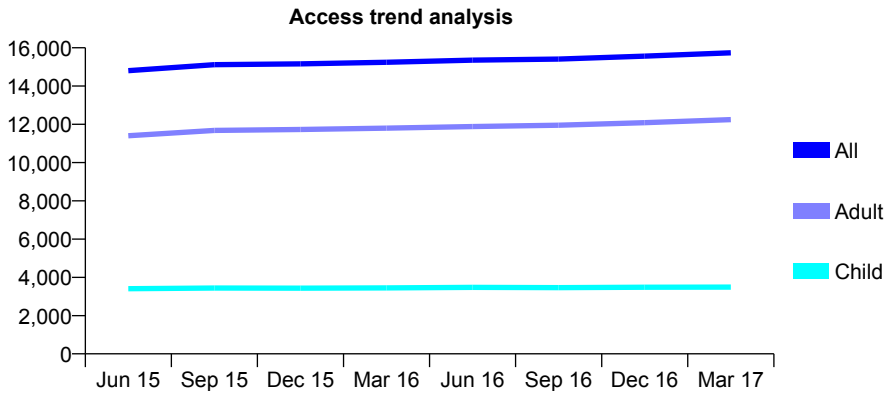
# Q51 - Vital Signs At a Glance Contract Report for 112348/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Wright Dental Care Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/12/2011 |
| Contract end date | |

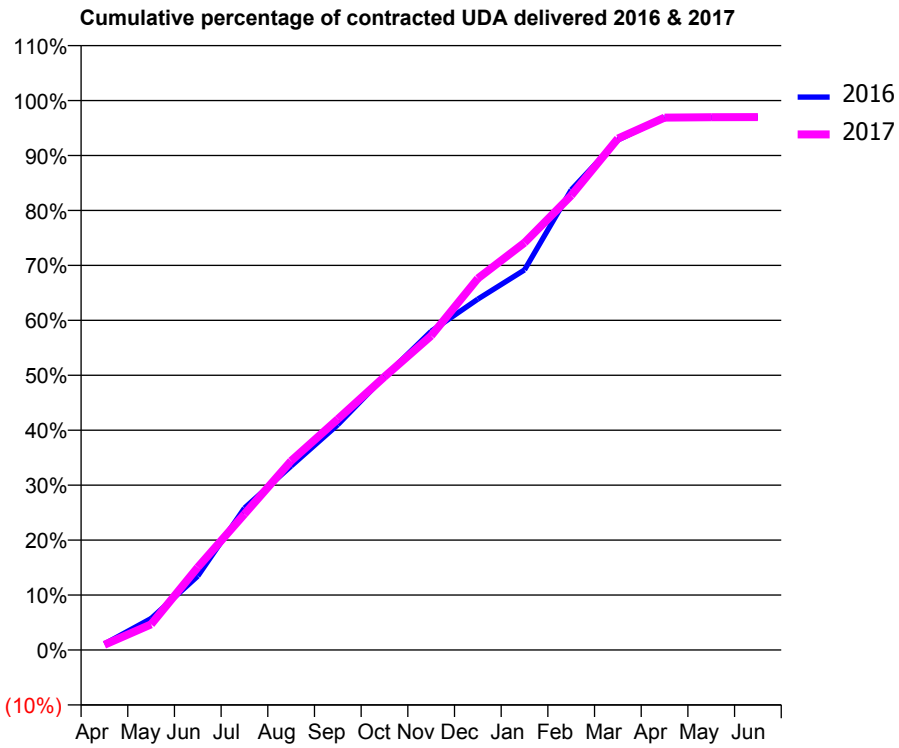
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 50,922 |
| Carry forward general activity (UDA) | 1,554 |
| 16/17 Contracted orthodontic activity (UOA) | 300 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,339,363.55 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 15,247 | |
| Quarter ending June 2016 | 15,353 | → |
| Quarter ending September 2016 | 15,411 | → |
| Quarter ending December 2016 | 15,567 | → |
| Quarter ending March 2017 | 15,739 | → |
| **Variance since March 2016** | 3.2% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 558 | 493 |
| May | 2,922 | 2,377 |
| June | 6,852 | 7,665 |
| July | 13,151 | 12,602 |
| August | 17,051 | 17,528 |
| September | 20,881 | 21,397 |
| October | 25,321 | 25,323 |
| November | 29,535 | 29,116 |
| December | 32,522 | 34,431 |
| January | 35,220 | 37,746 |
| February | 42,641 | 42,115 |
| March | 47,262 | 47,394 |
| April | 49,345 | 49,335 |
| May | 49,348 | 49,371 |
| June | 49,368 | 49,389 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 362 | 5,328 | 6.8% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,955 | 18,640 | 15.9% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,386 | 5,328 | 63.6% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 10,513 | 18,640 | 56.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,398 | 23,552 | 5.9% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 408 | 23,552 | 1.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 739 | 23,552 | 3.1% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 24 | 27 | *88.9%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 22 | 27 | *81.5%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 112348/0002 - Year end March 2017

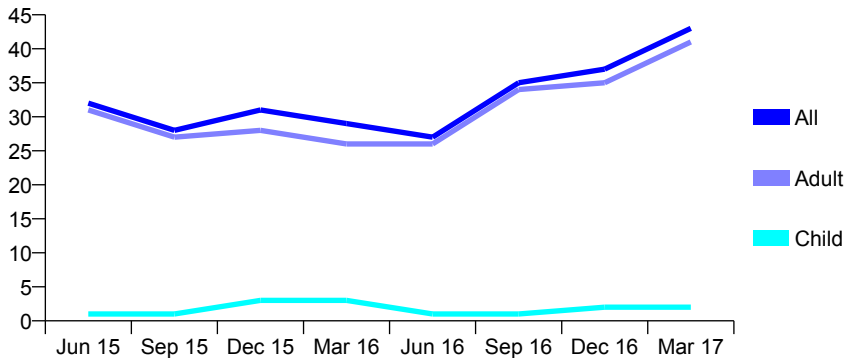
| | |
|---|---|
| Name or company name | Wright Dental Care Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 208 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £8,655.78 |

## ACCESS*

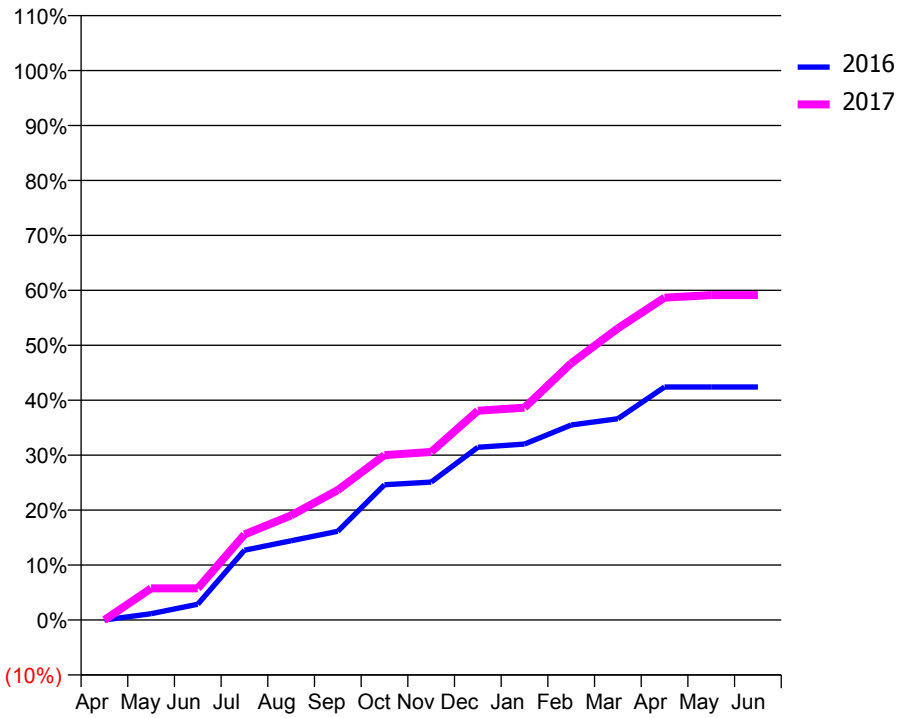
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 29 | |
| Quarter ending June 2016 | 27 | ↓ |
| Quarter ending September 2016 | 35 | ↑ |
| Quarter ending December 2016 | 37 | ↑ |
| Quarter ending March 2017 | 43 | ↑ |
| **Variance since March 2016** | 48.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 2 | 12 |
| June | 6 | 12 |
| July | 26 | 32 |
| August | 30 | 40 |
| September | 34 | 49 |
| October | 51 | 62 |
| November | 52 | 64 |
| December | 65 | 79 |
| January | 67 | 80 |
| February | 74 | 97 |
| March | 76 | 110 |
| April | 88 | 122 |
| May | 88 | 123 |
| June | 88 | 123 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 16 | *0.0%* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 92 | *0.0%* | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 16 | *0.0%* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 92 | *0.0%* | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 100 | 106 | 94.3% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 106 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 106 | 0.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 113395/0001 - Year end March 2017

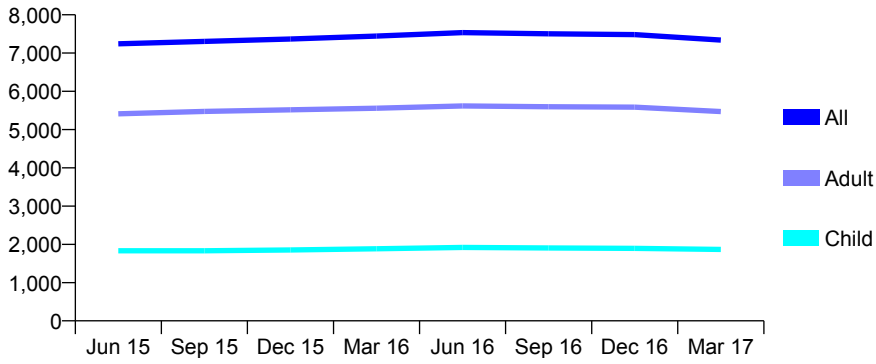
| | |
|---|---|
| Name or company name | Ffolliott Bird Associates Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 22,918 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £635,297.41 |

## ACCESS*

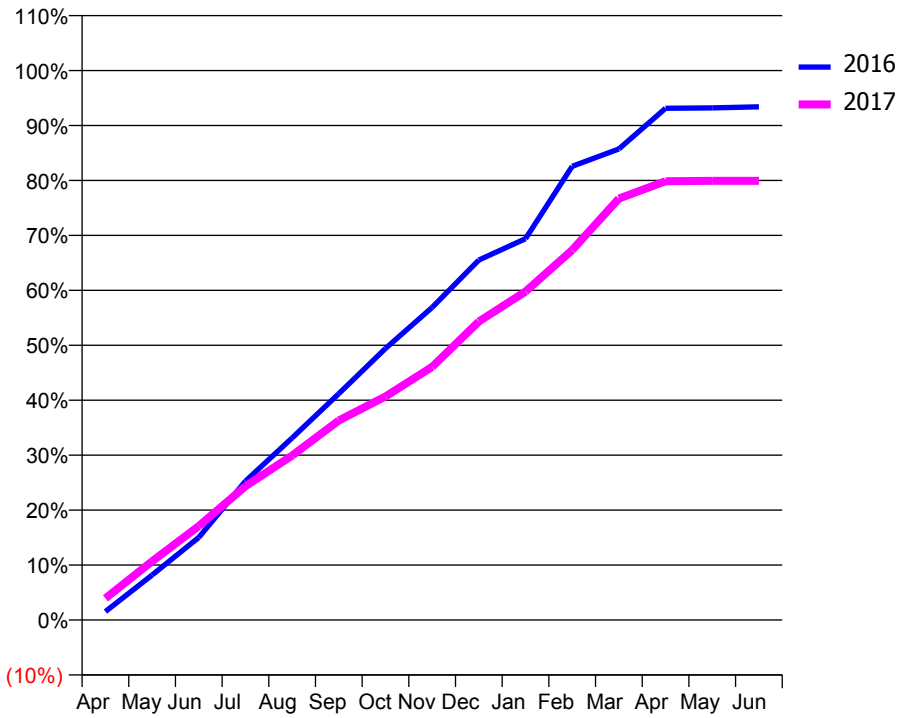
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,443 | |
| Quarter ending June 2016 | 7,535 | → |
| Quarter ending September 2016 | 7,502 | → |
| Quarter ending December 2016 | 7,483 | → |
| Quarter ending March 2017 | 7,340 | ↓ |
| **Variance since March 2016** | (1.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 348 | 905 |
| May | 1,856 | 2,448 |
| June | 3,402 | 3,917 |
| July | 5,718 | 5,580 |
| August | 7,502 | 6,863 |
| September | 9,326 | 8,322 |
| October | 11,185 | 9,326 |
| November | 12,877 | 10,558 |
| December | 14,825 | 12,452 |
| January | 15,707 | 13,699 |
| February | 18,688 | 15,429 |
| March | 19,404 | 17,580 |
| April | 21,078 | 18,300 |
| May | 21,094 | 18,319 |
| June | 21,135 | 18,316 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 146 | 2,377 | 6.1% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 705 | 6,009 | 11.7% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,133 | 2,377 | 47.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,358 | 6,009 | 39.2% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 462 | 7,962 | 5.8% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 71 | 7,962 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 170 | 7,962 | 2.1% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 14 | 16 | *87.5%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 16 | *87.5%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

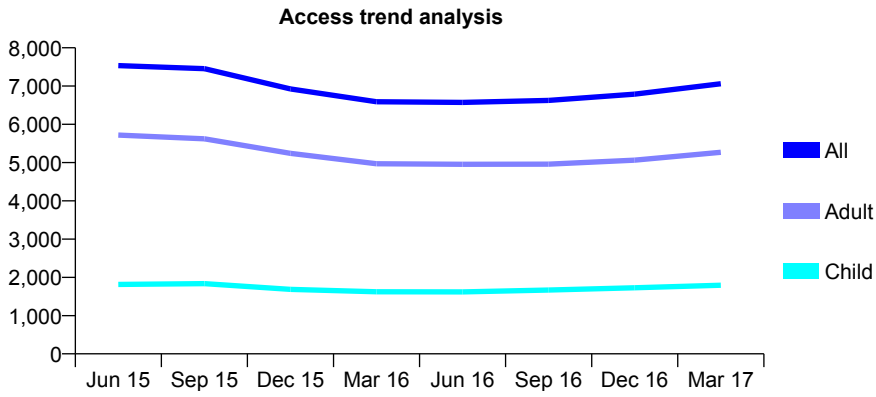
# Q51 - Vital Signs At a Glance Contract Report for 113395/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | Ffolliott Bird Associates Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2007 |
| Contract end date | |

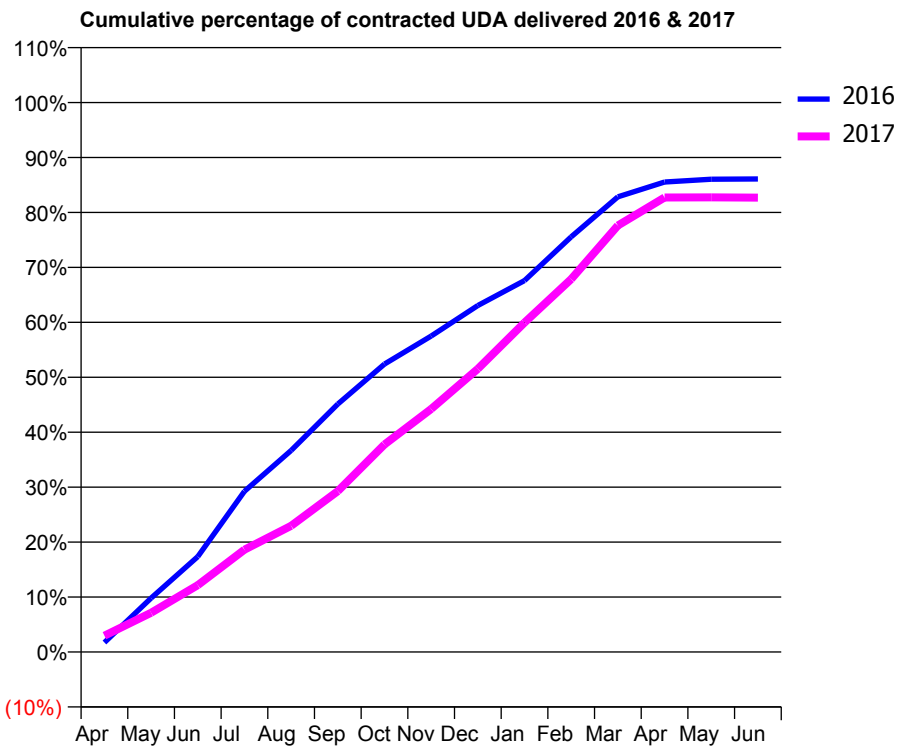
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 19,686 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £626,656.45 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,591 | |
| Quarter ending June 2016 | 6,573 | → |
| Quarter ending September 2016 | 6,626 | → |
| Quarter ending December 2016 | 6,788 | ↑ |
| Quarter ending March 2017 | 7,061 | ↑ |
| **Variance since March 2016** | 7.1% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 343 | 584 |
| May | 1,932 | 1,407 |
| June | 3,419 | 2,396 |
| July | 5,757 | 3,667 |
| August | 7,223 | 4,523 |
| September | 8,881 | 5,766 |
| October | 10,316 | 7,435 |
| November | 11,317 | 8,704 |
| December | 12,415 | 10,142 |
| January | 13,308 | 11,803 |
| February | 14,873 | 13,359 |
| March | 16,306 | 15,280 |
| April | 16,835 | 16,285 |
| May | 16,939 | 16,286 |
| June | 16,947 | 16,276 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 88 | 2,253 | 3.9% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 717 | 6,470 | 11.1% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,015 | 2,253 | 45.1% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,849 | 6,470 | 44.0% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 556 | 8,794 | 6.3% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 69 | 8,794 | 0.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 142 | 8,794 | 1.6% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 17 | 19 | *89.5%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 19 | *78.9%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 113395/0003 - Year end March 2017

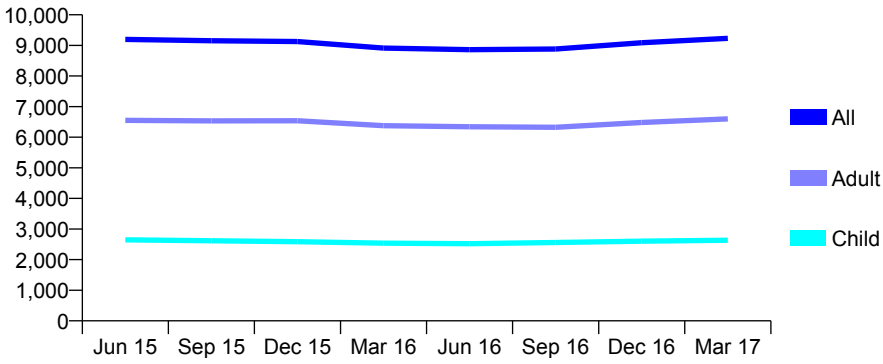
| | |
|---|---|
| Name or company name | Ffolliott Bird Associates Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 26,371 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £822,626.31 |

## ACCESS*

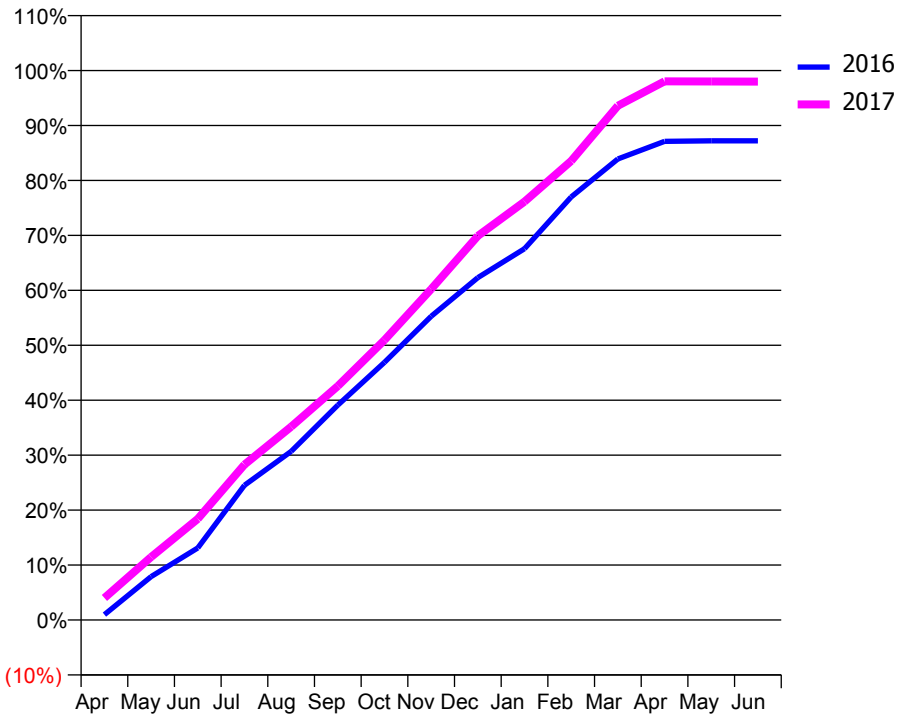
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,914 | |
| Quarter ending June 2016 | 8,860 | → |
| Quarter ending September 2016 | 8,881 | → |
| Quarter ending December 2016 | 9,086 | ↑ |
| Quarter ending March 2017 | 9,233 | → |
| **Variance since March 2016** | 3.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 257 | 1,060 |
| May | 2,084 | 3,023 |
| June | 3,457 | 4,857 |
| July | 6,465 | 7,457 |
| August | 8,094 | 9,276 |
| September | 10,316 | 11,230 |
| October | 12,365 | 13,434 |
| November | 14,577 | 15,881 |
| December | 16,433 | 18,435 |
| January | 17,817 | 20,081 |
| February | 20,303 | 22,032 |
| March | 22,124 | 24,677 |
| April | 22,969 | 25,850 |
| May | 22,999 | 25,846 |
| June | 22,996 | 25,840 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 218 | 3,491 | 6.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 848 | 7,937 | 10.7% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,499 | 3,491 | 42.9% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,092 | 7,937 | 39.0% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 474 | 11,505 | 4.1% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 71 | 11,505 | 0.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 200 | 11,505 | 1.7% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | *91.7%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 113395/0004 - Year end March 2017

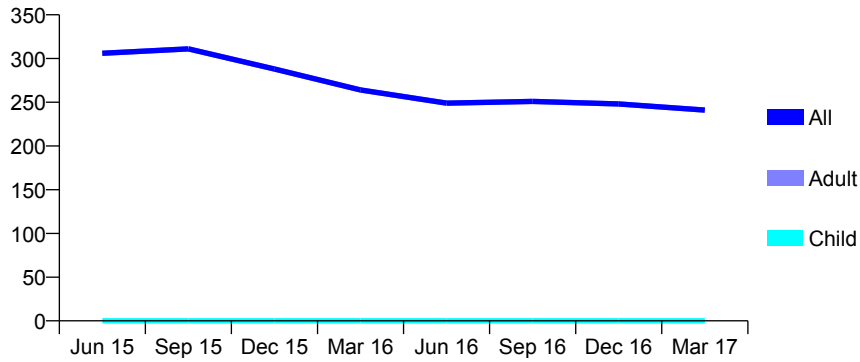
| | |
|---|---|
| Name or company name | Ffolliott Bird Associates Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,080 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £65,000.42 |

## ACCESS*

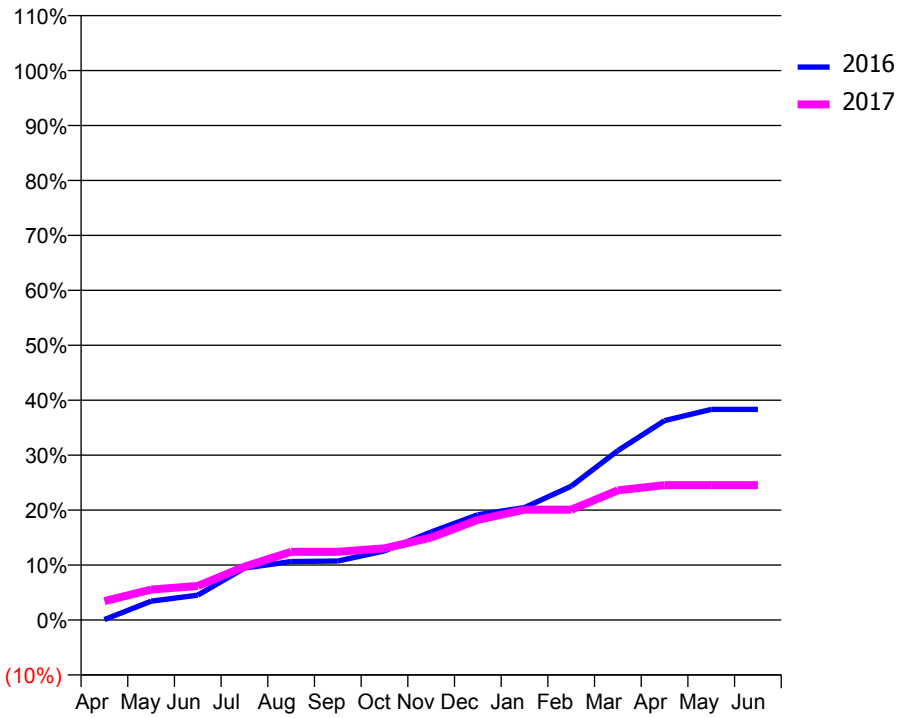
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 264 | |
| Quarter ending June 2016 | 249 | ↓ |
| Quarter ending September 2016 | 251 | → |
| Quarter ending December 2016 | 248 | ↓ |
| Quarter ending March 2017 | 241 | ↓ |
| **Variance since March 2016** | (8.7%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1 | 37 |
| May | 37 | 60 |
| June | 49 | 67 |
| July | 102 | 105 |
| August | 115 | 134 |
| September | 116 | 134 |
| October | 136 | 141 |
| November | 173 | 162 |
| December | 207 | 197 |
| January | 221 | 217 |
| February | 263 | 217 |
| March | 333 | 255 |
| April | 392 | 265 |
| May | 414 | 265 |
| June | 414 | 265 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | *N/A* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 7 | 177 | 4.0% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | *N/A* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 16 | 177 | 9.0% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 0 | 152 | 0.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 152 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 152 | 1.3% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 114227/0001 - Year end March 2017

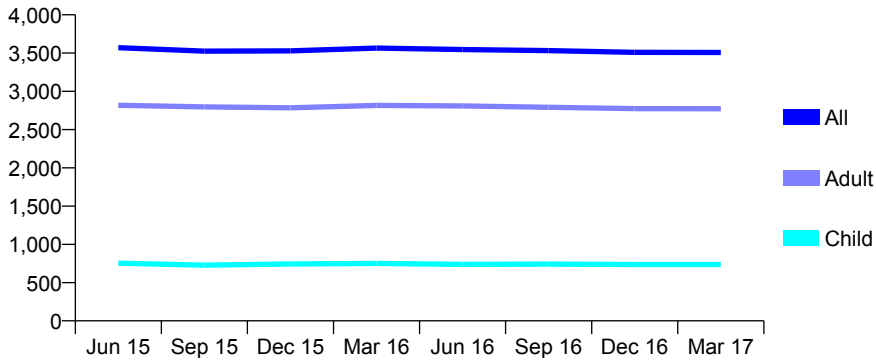
| | |
|---|---|
| Name or company name | Holme Lane Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,817 |
| Carry forward general activity (UDA) | -81 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £341,476.42 |

## ACCESS*

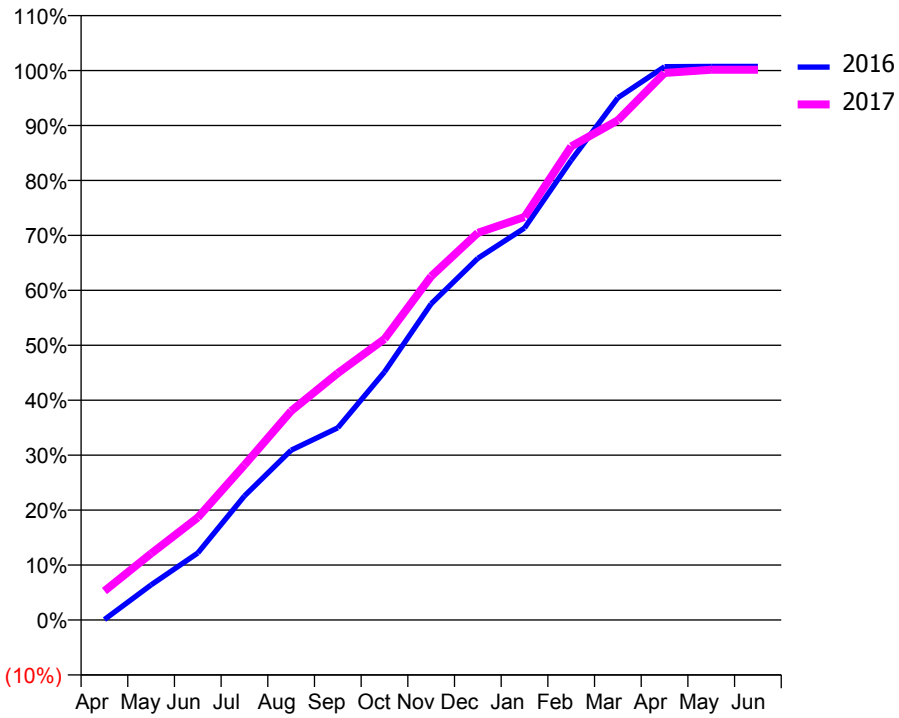
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,565 | |
| Quarter ending June 2016 | 3,546 | → |
| Quarter ending September 2016 | 3,532 | → |
| Quarter ending December 2016 | 3,510 | → |
| Quarter ending March 2017 | 3,508 | → |
| **Variance since March 2016** | (1.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 9 | 572 |
| May | 691 | 1,308 |
| June | 1,319 | 2,018 |
| July | 2,442 | 3,053 |
| August | 3,342 | 4,116 |
| September | 3,784 | 4,860 |
| October | 4,883 | 5,532 |
| November | 6,225 | 6,766 |
| December | 7,121 | 7,621 |
| January | 7,715 | 7,934 |
| February | 9,049 | 9,321 |
| March | 10,282 | 9,837 |
| April | 10,893 | 10,770 |
| May | 10,897 | 10,832 |
| June | 10,898 | 10,832 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 84 | 942 | 8.9% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 610 | 3,537 | 17.2% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 433 | 942 | 46.0% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,510 | 3,537 | 42.7% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 278 | 4,678 | 5.9% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 75 | 4,678 | 1.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 171 | 4,678 | 3.7% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | *100.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

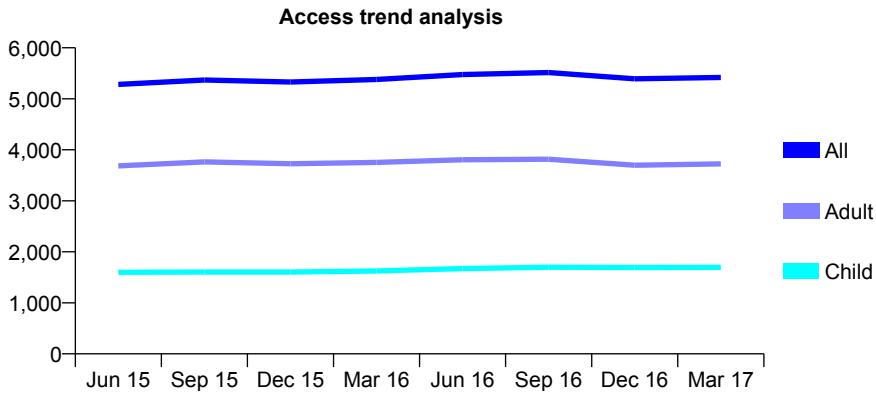
# Q51 - Vital Signs At a Glance Contract Report for 114871/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Abbeydale Road Family Dental Centre |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

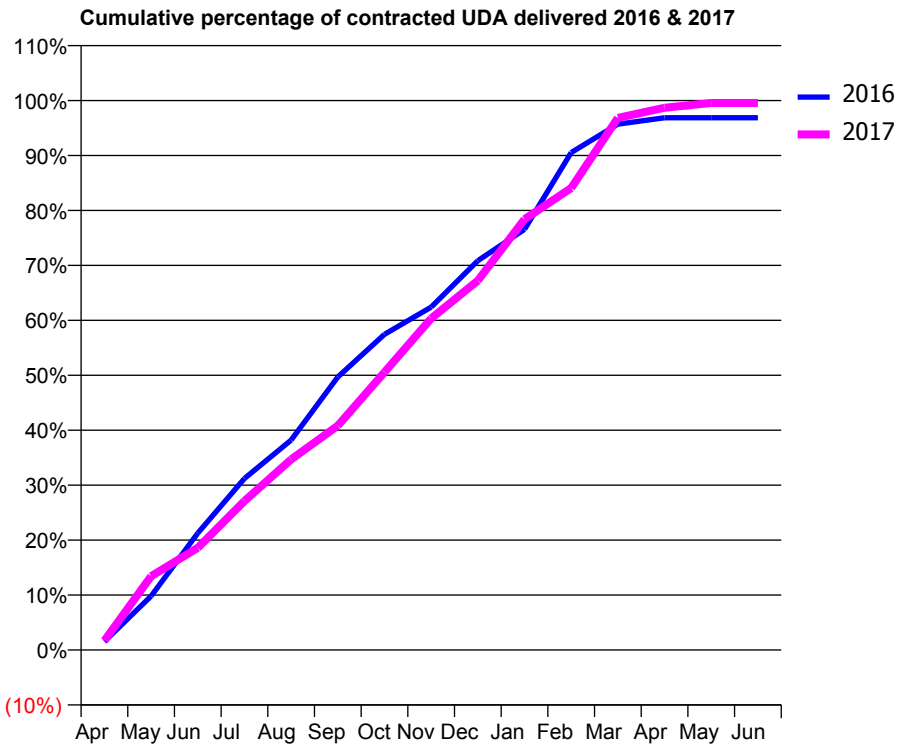
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 13,643 |
| Carry forward general activity (UDA) | 428 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £357,896.14 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,379 | |
| Quarter ending June 2016 | 5,477 | → |
| Quarter ending September 2016 | 5,515 | → |
| Quarter ending December 2016 | 5,392 | ↓ |
| Quarter ending March 2017 | 5,418 | → |
| **Variance since March 2016** | 0.7% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 210 | 235 |
| May | 1,341 | 1,832 |
| June | 2,902 | 2,537 |
| July | 4,260 | 3,701 |
| August | 5,214 | 4,732 |
| September | 6,780 | 5,570 |
| October | 7,840 | 6,898 |
| November | 8,514 | 8,233 |
| December | 9,665 | 9,171 |
| January | 10,445 | 10,695 |
| February | 12,352 | 11,469 |
| March | 13,056 | 13,211 |
| April | 13,215 | 13,463 |
| May | 13,215 | 13,583 |
| June | 13,214 | 13,583 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 168 | 2,184 | 7.7% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 722 | 3,875 | 18.6% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 951 | 2,184 | 43.5% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,313 | 3,875 | 33.9% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 434 | 6,166 | 7.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 6,166 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 247 | 6,166 | 4.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 3 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 3 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 115142/0001 - Year end March 2017

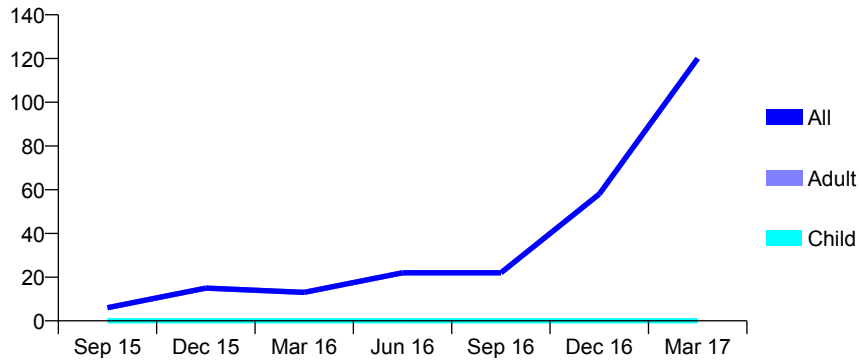
| | |
|---|---|
| Name or company name | Sheffield Teaching Hospital NHS FT |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2015 |
| Contract end date | 30/04/2020 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,800 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £74,700.15 |

## ACCESS*

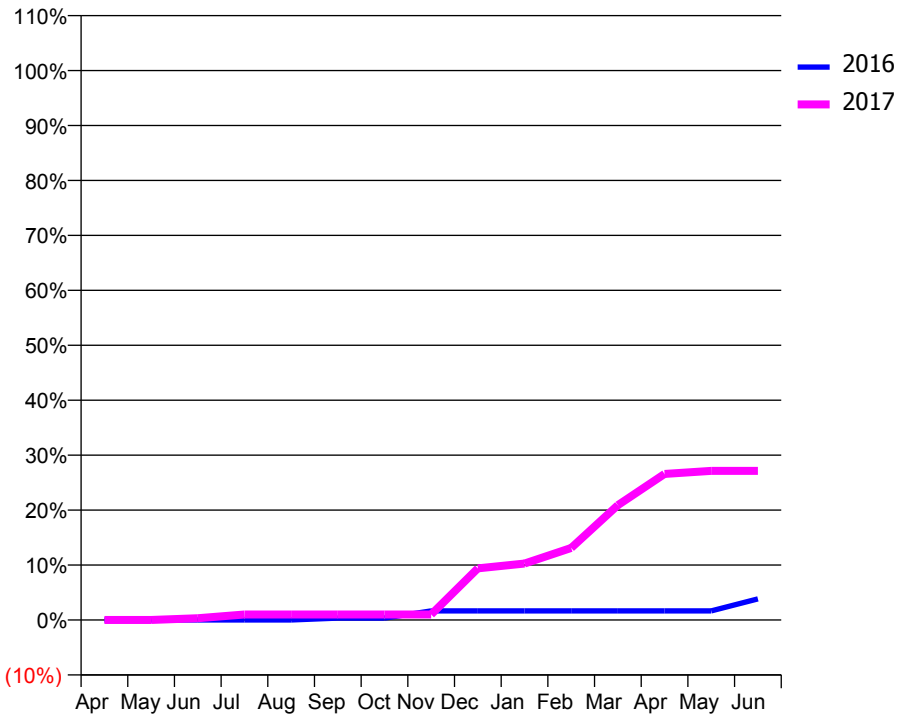
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 13 | |
| Quarter ending June 2016 | 22 | ↑ |
| Quarter ending September 2016 | 22 | → |
| Quarter ending December 2016 | 58 | ↑ |
| Quarter ending March 2017 | 120 | ↑ |
| **Variance since March 2016** | 823.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 6 |
| July | 0 | 18 |
| August | 0 | 18 |
| September | 6 | 18 |
| October | 6 | 18 |
| November | 28 | 18 |
| December | 28 | 169 |
| January | 28 | 185 |
| February | 28 | 236 |
| March | 28 | 376 |
| April | 28 | 479 |
| May | 28 | 489 |
| June | 64 | 489 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 1 | *0.0%* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 167 | 0.6% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 1 | *0.0%* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 167 | 0.0% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 8 | 173 | 4.6% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 173 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 173 | 0.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 116823/0001 - Year end March 2017

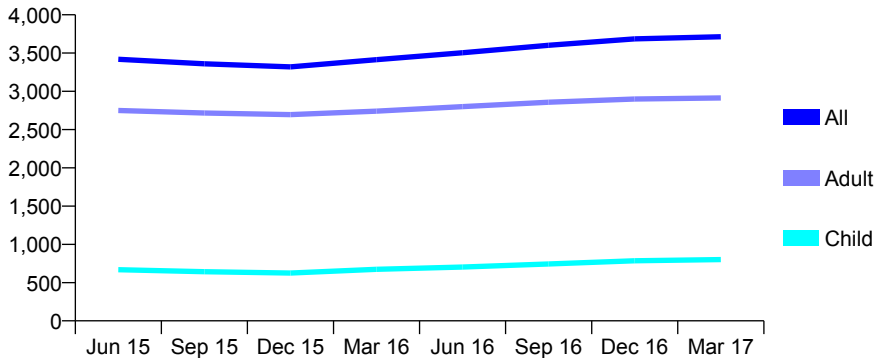
| | |
|---|---|
| Name or company name | Rayner and Horscroft |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 27/01/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,751 |
| Carry forward general activity (UDA) | 91 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £340,268.78 |

## ACCESS*

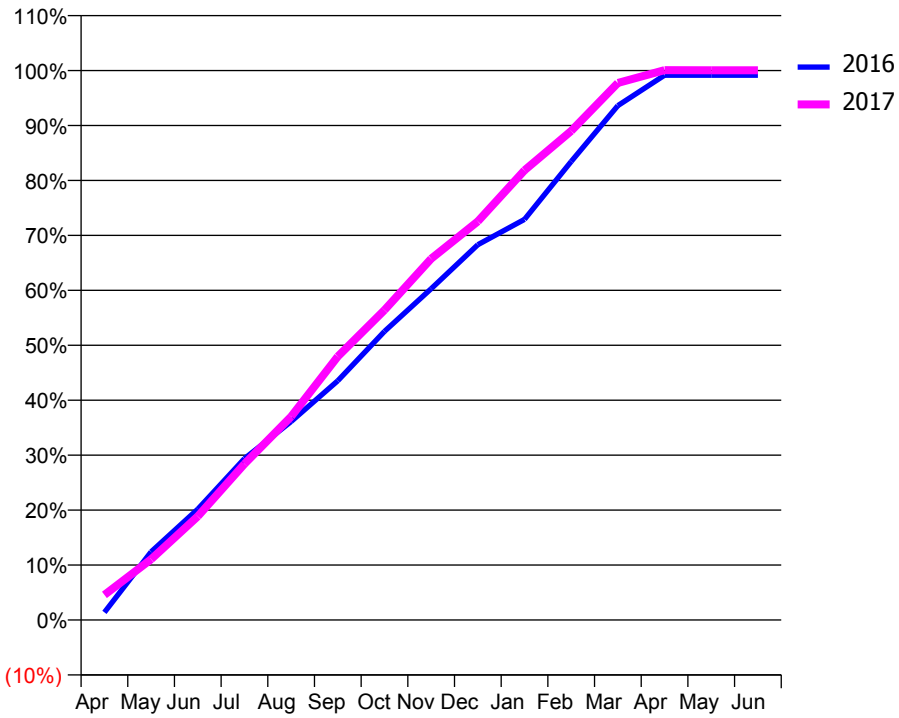
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,414 | |
| Quarter ending June 2016 | 3,504 | ↑ |
| Quarter ending September 2016 | 3,601 | ↑ |
| Quarter ending December 2016 | 3,685 | ↑ |
| Quarter ending March 2017 | 3,714 | → |
| **Variance since March 2016** | 8.8% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 150 | 491 |
| May | 1,327 | 1,189 |
| June | 2,159 | 2,029 |
| July | 3,144 | 3,055 |
| August | 3,866 | 3,979 |
| September | 4,661 | 5,157 |
| October | 5,621 | 6,063 |
| November | 6,454 | 7,068 |
| December | 7,310 | 7,798 |
| January | 7,805 | 8,800 |
| February | 8,932 | 9,569 |
| March | 10,018 | 10,508 |
| April | 10,612 | 10,757 |
| May | 10,612 | 10,756 |
| June | 10,612 | 10,756 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 244 | 1,593 | 15.3% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 602 | 5,388 | 11.2% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 996 | 1,593 | 62.5% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,961 | 5,388 | 73.5% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 202 | 6,851 | 2.9% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 34 | 6,851 | 0.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 72 | 6,851 | 1.1% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

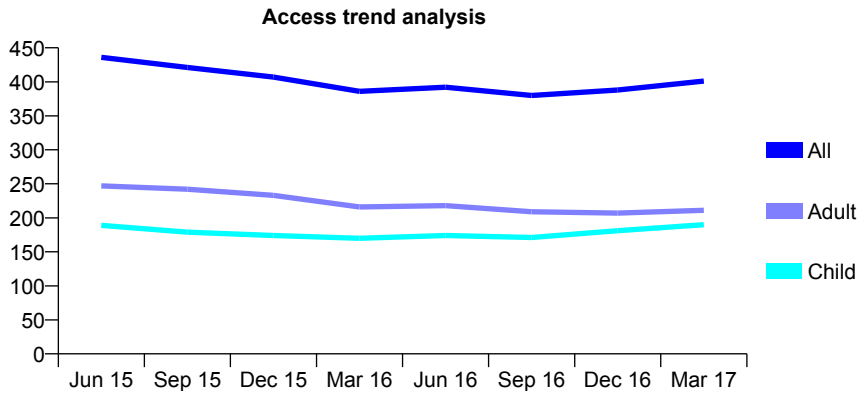
# Q51 - Vital Signs At a Glance Contract Report for 117641/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Bealby & Jones |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

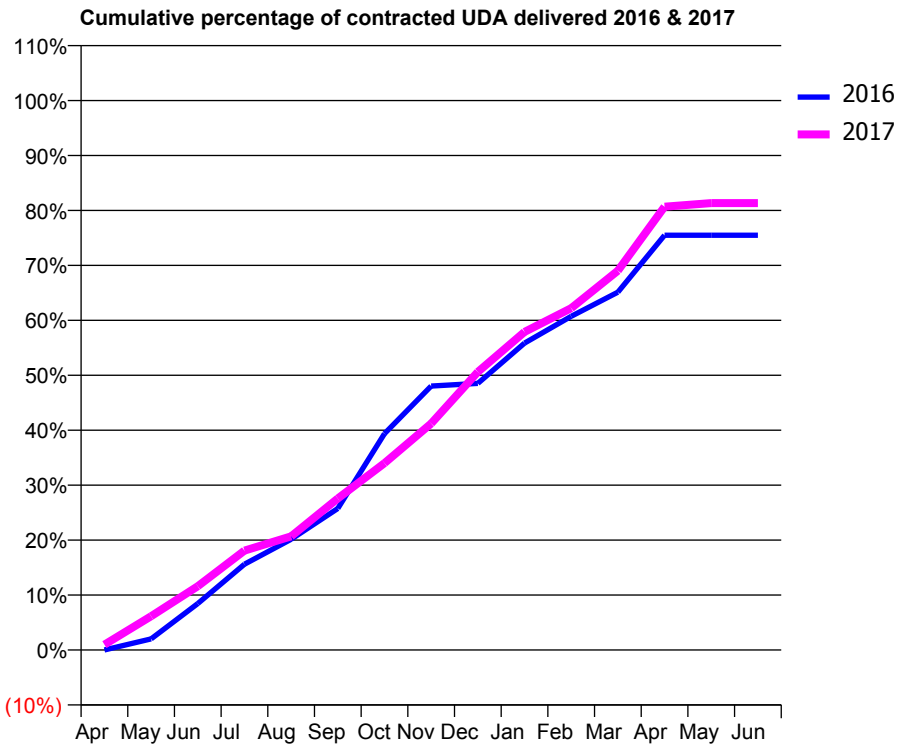
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,207 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £37,996.97 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 386 | |
| Quarter ending June 2016 | 392 | → |
| Quarter ending September 2016 | 380 | ↓ |
| Quarter ending December 2016 | 388 | ↑ |
| Quarter ending March 2017 | 401 | ↑ |
| **Variance since March 2016** | 3.9% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 12 |
| May | 24 | 74 |
| June | 102 | 140 |
| July | 188 | 218 |
| August | 243 | 250 |
| September | 311 | 333 |
| October | 475 | 410 |
| November | 580 | 498 |
| December | 586 | 611 |
| January | 674 | 699 |
| February | 733 | 751 |
| March | 786 | 833 |
| April | 911 | 974 |
| May | 911 | 982 |
| June | 911 | 982 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 8 | 254 | 3.1% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 18 | 225 | 8.0% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 143 | 254 | 56.3% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 90 | 225 | 40.0% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 29 | 493 | 5.9% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 493 | 0.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 493 | 0.2% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

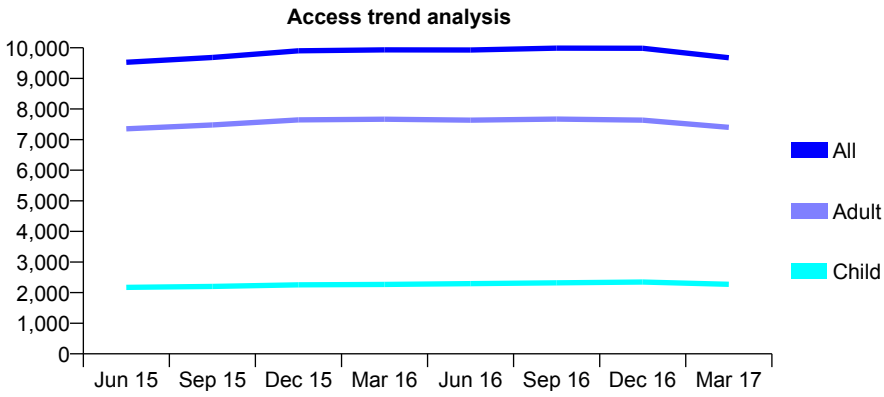
# Q51 - Vital Signs At a Glance Contract Report for 118060/0005 - Year end March 2017

| | |
|---|---|
| Name or company name | Genix Healthcare Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2006 |
| Contract end date | |

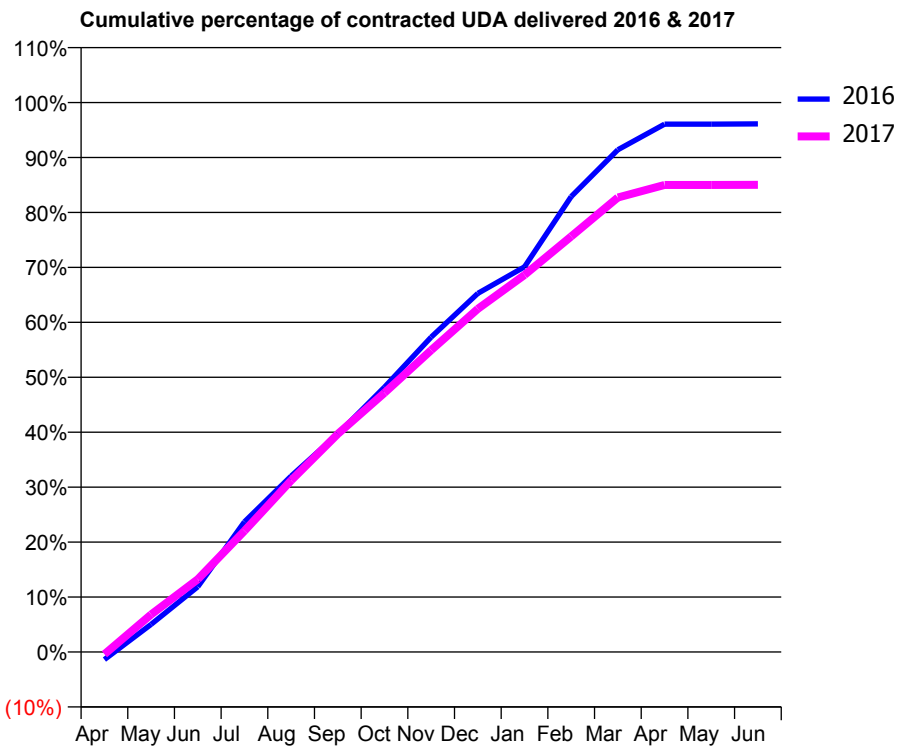
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 28,148 |
| Carry forward general activity (UDA) | 1,094 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £726,396.18 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 9,933 | |
| Quarter ending June 2016 | 9,928 | → |
| Quarter ending September 2016 | 9,988 | → |
| Quarter ending December 2016 | 9,985 | → |
| Quarter ending March 2017 | 9,675 | ↓ |
| **Variance since March 2016** | (2.6%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -391 | -123 |
| May | 1,417 | 1,923 |
| June | 3,345 | 3,723 |
| July | 6,671 | 6,204 |
| August | 9,010 | 8,787 |
| September | 11,172 | 11,171 |
| October | 13,566 | 13,273 |
| November | 16,132 | 15,463 |
| December | 18,370 | 17,576 |
| January | 19,730 | 19,313 |
| February | 23,333 | 21,289 |
| March | 25,727 | 23,280 |
| April | 27,039 | 23,921 |
| May | 27,040 | 23,926 |
| June | 27,054 | 23,929 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 445 | 3,873 | 11.5% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,679 | 10,949 | 15.3% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,550 | 3,873 | 65.8% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,571 | 10,949 | 60.0% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,077 | 14,535 | 7.4% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 132 | 14,535 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 108 | 14,535 | 0.7% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 38 | 40 | *95.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 35 | 40 | *87.5%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

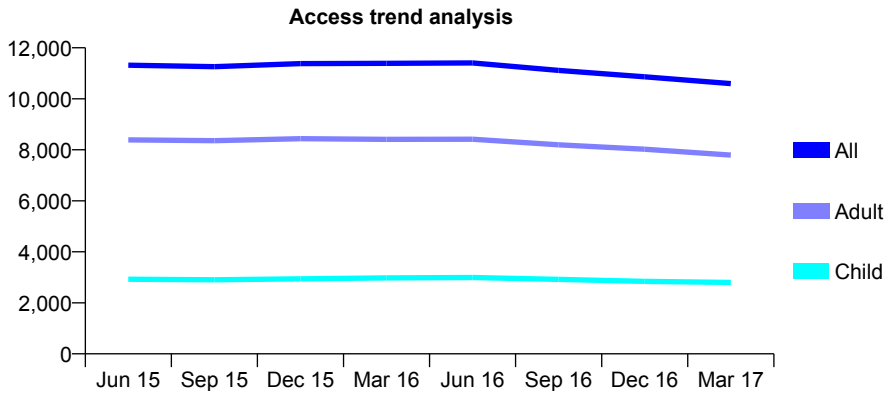
# Q51 - Vital Signs At a Glance Contract Report for 118060/0007 - Year end March 2017

| | |
|---|---|
| Name or company name | Genix Healthcare Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2007 |
| Contract end date | |

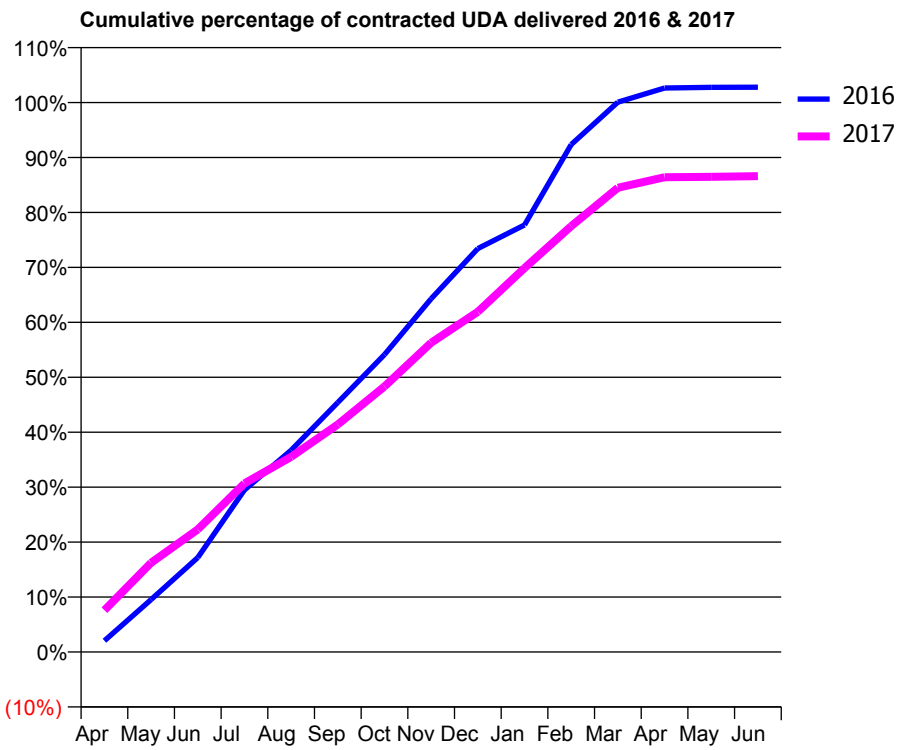
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 31,865 |
| Carry forward general activity (UDA) | -637 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £901,714.44 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 11,390 | |
| Quarter ending June 2016 | 11,406 | → |
| Quarter ending September 2016 | 11,116 | ↓ |
| Quarter ending December 2016 | 10,864 | ↓ |
| Quarter ending March 2017 | 10,596 | ↓ |
| **Variance since March 2016** | (7.0%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 656 | 2,421 |
| May | 3,040 | 5,177 |
| June | 5,482 | 7,110 |
| July | 9,398 | 9,778 |
| August | 11,704 | 11,313 |
| September | 14,473 | 13,194 |
| October | 17,247 | 15,397 |
| November | 20,488 | 17,939 |
| December | 23,392 | 19,731 |
| January | 24,765 | 22,270 |
| February | 29,425 | 24,694 |
| March | 31,885 | 26,917 |
| April | 32,703 | 27,530 |
| May | 32,746 | 27,553 |
| June | 32,749 | 27,590 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 272 | 3,521 | 7.7% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,299 | 9,214 | 14.1% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,835 | 3,521 | 52.1% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,550 | 9,214 | 49.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,096 | 12,558 | 8.7% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 127 | 12,558 | 1.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 51 | 12,558 | 0.4% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 14 | *85.7%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 14 | *78.6%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 118060/0011 - Year end March 2017

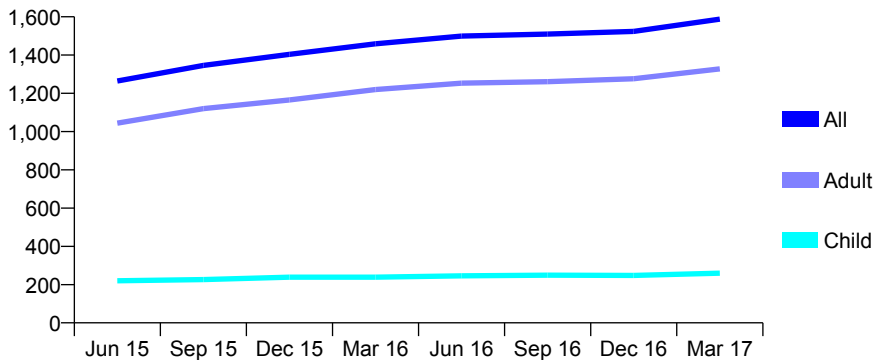
| | |
|---|---|
| Name or company name | Genix Healthcare Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,381 |
| Carry forward general activity (UDA) | -41 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £123,973.71 |

## ACCESS*

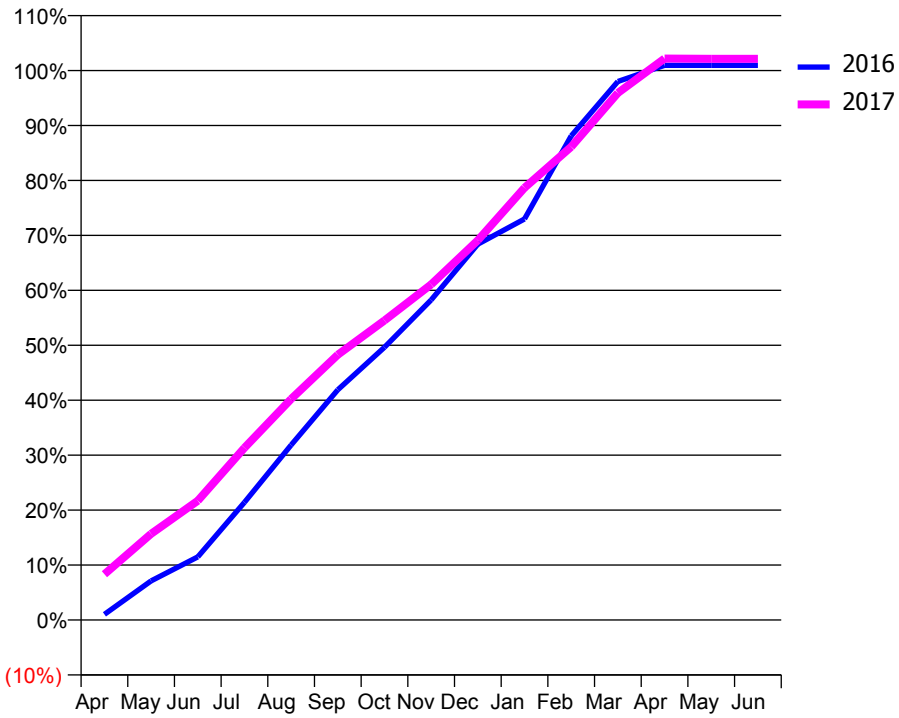
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,459 | |
| Quarter ending June 2016 | 1,499 | ↑ |
| Quarter ending September 2016 | 1,510 | → |
| Quarter ending December 2016 | 1,524 | → |
| Quarter ending March 2017 | 1,588 | ↑ |
| **Variance since March 2016** | 8.8% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 45 | 366 |
| May | 312 | 688 |
| June | 503 | 951 |
| July | 938 | 1,373 |
| August | 1,396 | 1,762 |
| September | 1,836 | 2,115 |
| October | 2,175 | 2,388 |
| November | 2,552 | 2,676 |
| December | 2,997 | 3,027 |
| January | 3,197 | 3,446 |
| February | 3,859 | 3,772 |
| March | 4,294 | 4,202 |
| April | 4,422 | 4,476 |
| May | 4,422 | 4,474 |
| June | 4,422 | 4,474 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 23 | 453 | 5.1% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 200 | 2,011 | 9.9% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 342 | 453 | 75.5% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,215 | 2,011 | 60.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 145 | 2,506 | 5.8% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 2,506 | 0.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 13 | 2,506 | 0.5% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

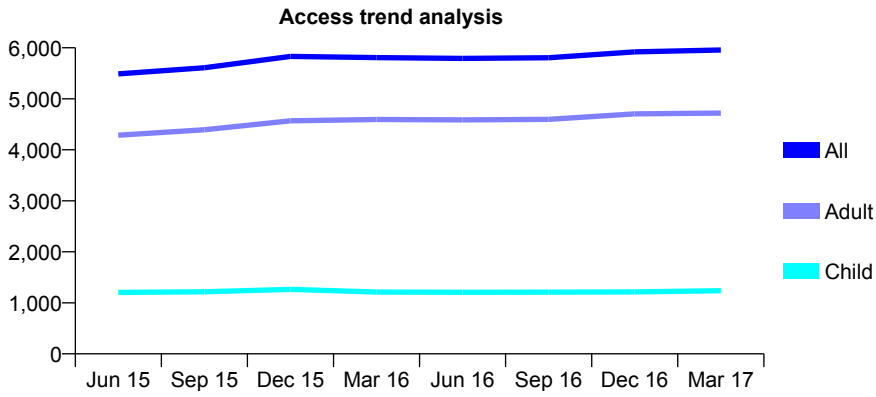
# Q51 - Vital Signs At a Glance Contract Report for 118060/0013 - Year end March 2017

| | |
|---|---|
| Name or company name | Genix Healthcare Ltd |
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2007 |
| Contract end date | |

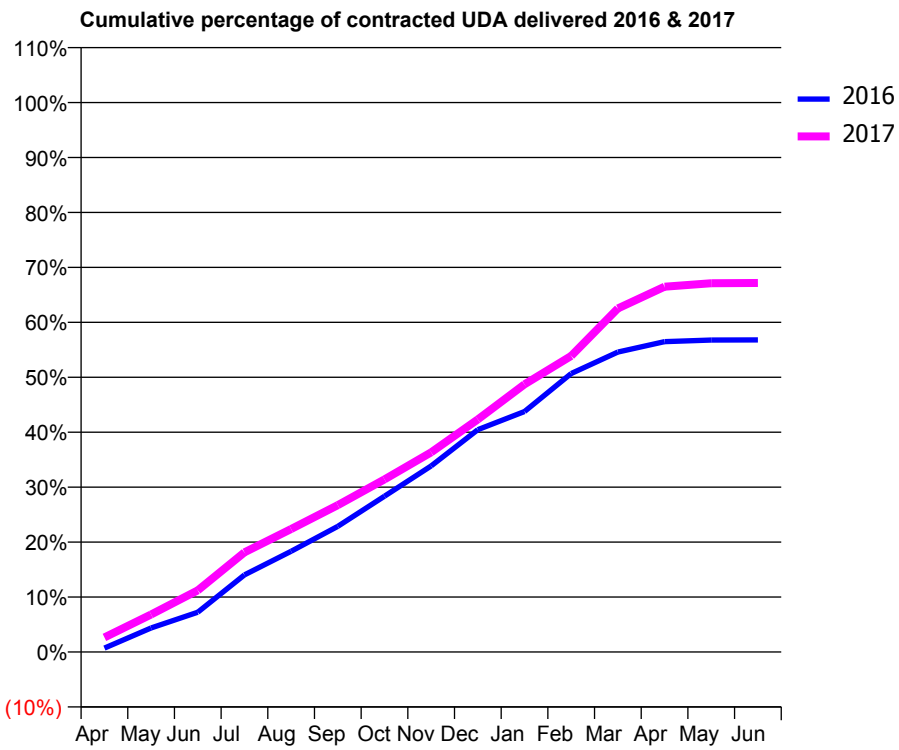
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 25,767 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £868,555.18 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,807 | |
| Quarter ending June 2016 | 5,793 | → |
| Quarter ending September 2016 | 5,805 | → |
| Quarter ending December 2016 | 5,920 | → |
| Quarter ending March 2017 | 5,958 | → |
| **Variance since March 2016** | 2.6% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 186 | 686 |
| May | 1,126 | 1,758 |
| June | 1,866 | 2,889 |
| July | 3,614 | 4,673 |
| August | 4,724 | 5,767 |
| September | 5,891 | 6,888 |
| October | 7,308 | 8,093 |
| November | 8,727 | 9,365 |
| December | 10,428 | 10,910 |
| January | 11,274 | 12,554 |
| February | 13,059 | 13,883 |
| March | 14,068 | 16,108 |
| April | 14,557 | 17,129 |
| May | 14,629 | 17,290 |
| June | 14,633 | 17,305 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 136 | 1,860 | 7.3% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 718 | 5,891 | 12.2% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 909 | 1,860 | 48.9% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,034 | 5,891 | 34.5% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 984 | 7,925 | 12.4% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 39 | 7,925 | 0.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 42 | 7,925 | 0.5% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | *91.7%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 12 | *83.3%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 119008/0001 - Year end March 2017

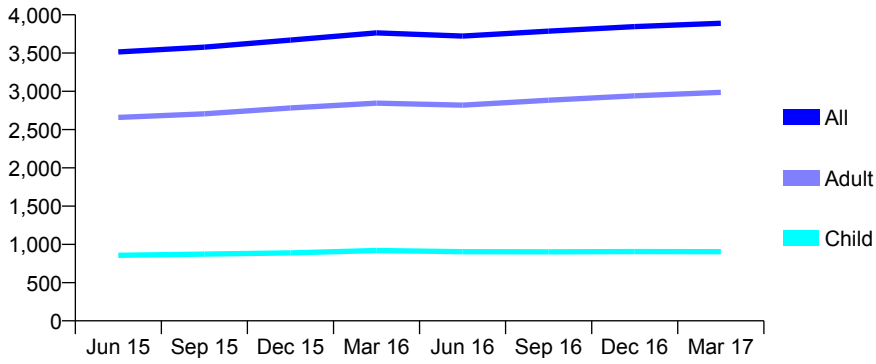
| | |
|---|---|
| Name or company name | 765 Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,430 |
| Carry forward general activity (UDA) | 233 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £342,845.73 |

## ACCESS*

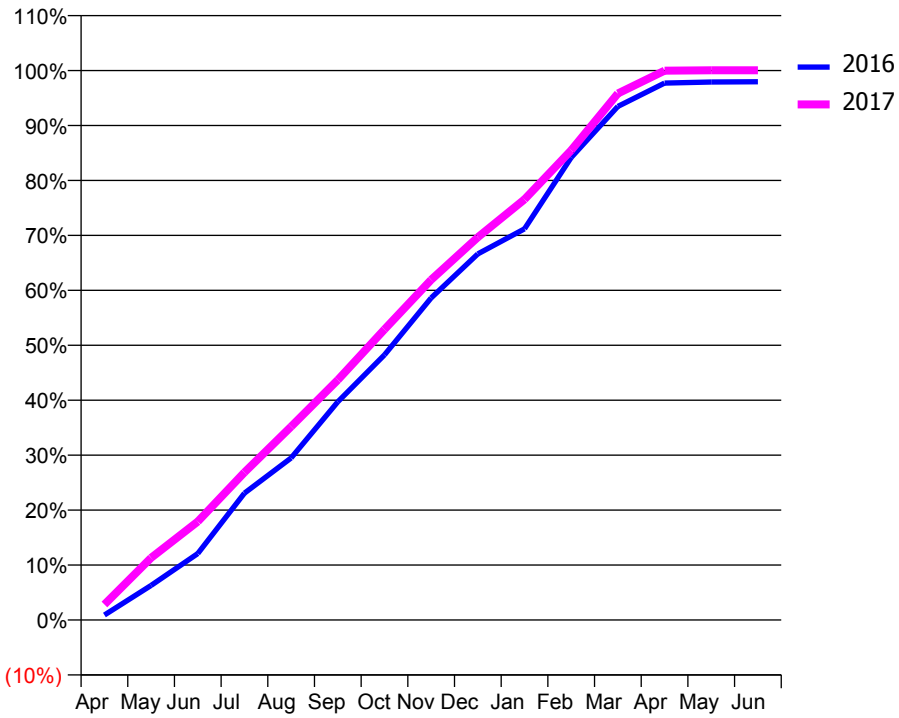
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,764 | |
| Quarter ending June 2016 | 3,722 | ↓ |
| Quarter ending September 2016 | 3,786 | → |
| Quarter ending December 2016 | 3,846 | → |
| Quarter ending March 2017 | 3,890 | → |
| **Variance since March 2016** | 3.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 105 | 323 |
| May | 720 | 1,293 |
| June | 1,381 | 2,049 |
| July | 2,639 | 3,071 |
| August | 3,373 | 4,024 |
| September | 4,539 | 4,994 |
| October | 5,515 | 6,045 |
| November | 6,699 | 7,076 |
| December | 7,616 | 7,961 |
| January | 8,136 | 8,749 |
| February | 9,621 | 9,770 |
| March | 10,682 | 10,952 |
| April | 11,169 | 11,425 |
| May | 11,190 | 11,435 |
| June | 11,197 | 11,435 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 89 | 1,446 | 6.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 791 | 5,056 | 15.6% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 973 | 1,446 | 67.3% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,204 | 5,056 | 63.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 321 | 6,449 | 5.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 49 | 6,449 | 0.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 91 | 6,449 | 1.4% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

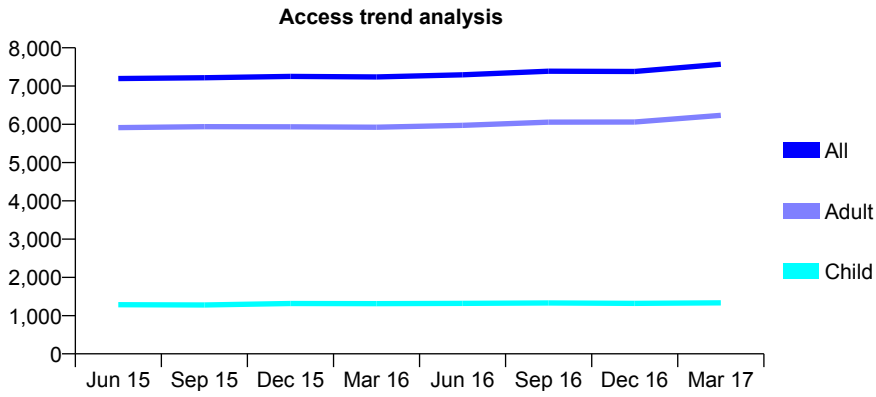
# Q51 - Vital Signs At a Glance Contract Report for 120324/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | HUGHES-DOCHERTY & BASMA SABER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

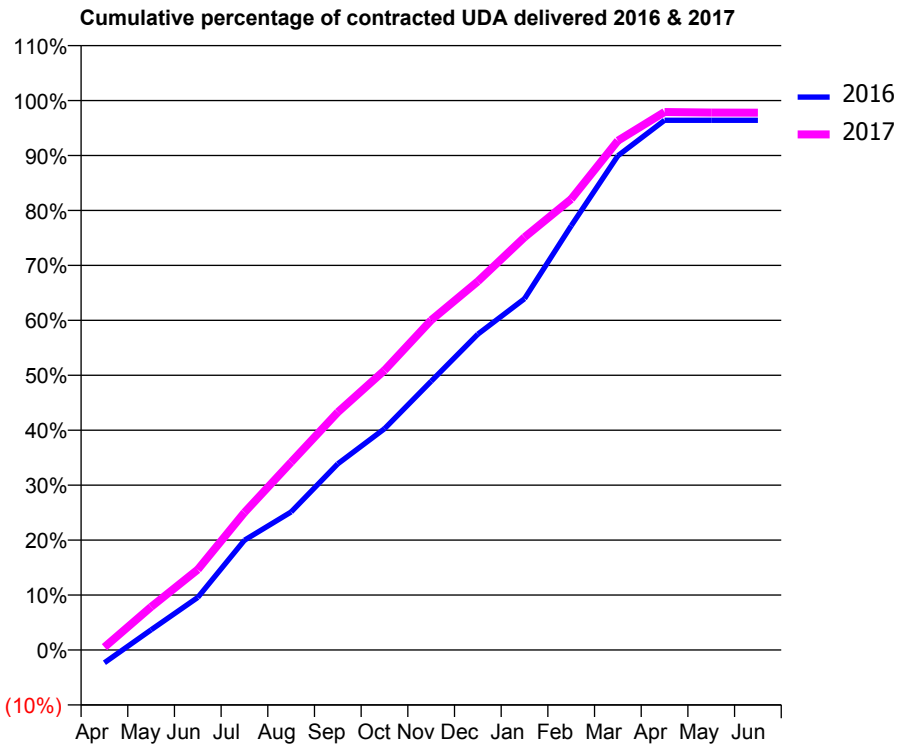
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 21,825 |
| Carry forward general activity (UDA) | 773 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £690,175.72 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,237 | |
| Quarter ending June 2016 | 7,294 | → |
| Quarter ending September 2016 | 7,388 | → |
| Quarter ending December 2016 | 7,381 | → |
| Quarter ending March 2017 | 7,568 | ↑ |
| **Variance since March 2016** | 4.6% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -511 | 116 |
| May | 804 | 1,715 |
| June | 2,092 | 3,196 |
| July | 4,362 | 5,466 |
| August | 5,482 | 7,458 |
| September | 7,399 | 9,446 |
| October | 8,787 | 11,111 |
| November | 10,674 | 13,099 |
| December | 12,542 | 14,641 |
| January | 13,955 | 16,394 |
| February | 16,849 | 17,910 |
| March | 19,633 | 20,228 |
| April | 21,039 | 21,366 |
| May | 21,042 | 21,345 |
| June | 21,040 | 21,343 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 170 | 2,430 | 7.0% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,926 | 10,841 | 17.8% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,818 | 2,430 | 74.8% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,682 | 10,841 | 61.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 302 | 12,151 | 2.5% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 263 | 12,151 | 2.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 299 | 12,151 | 2.5% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 15 | 15 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 15 | *100.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

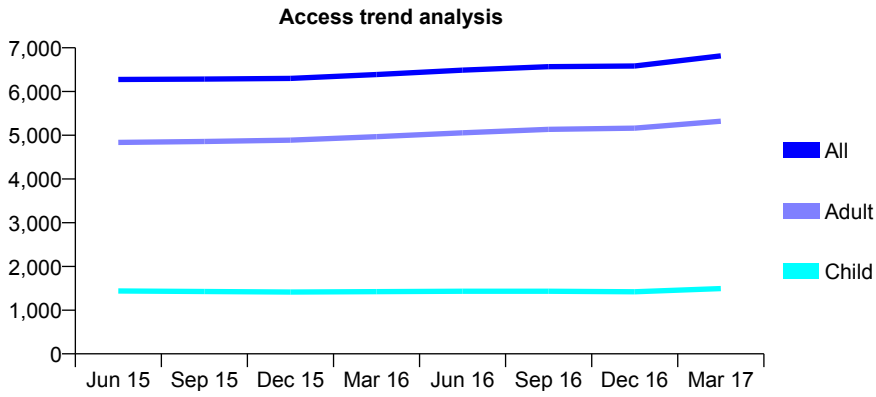
# Q51 - Vital Signs At a Glance Contract Report for 122270/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Birley Moor Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 31/03/2012 |
| Contract end date | |

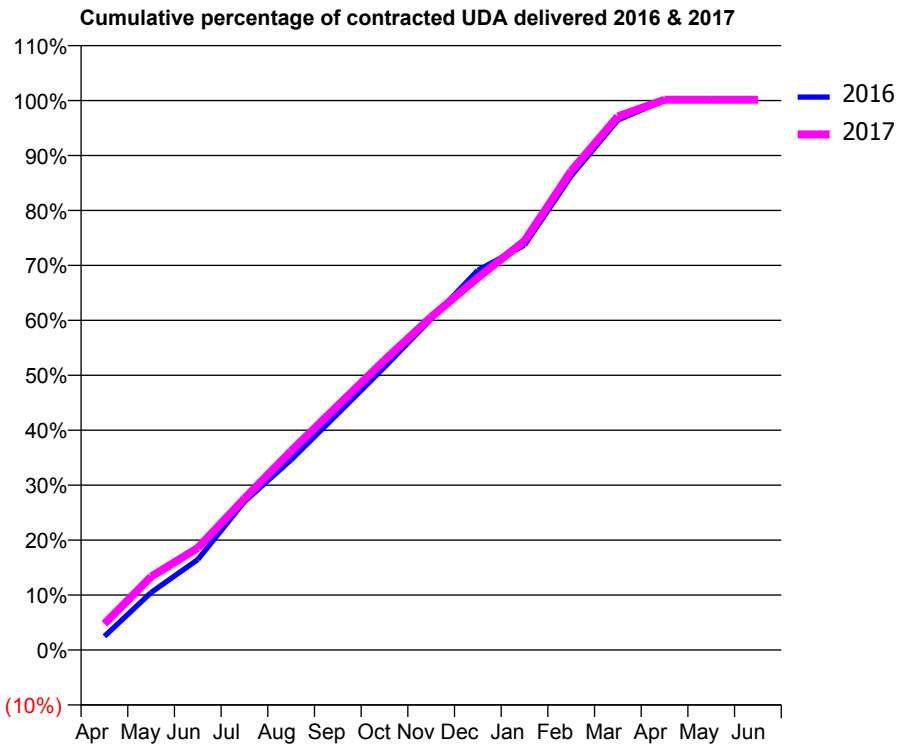
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 19,200 |
| Carry forward general activity (UDA) | -14 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £509,491.28 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,388 | |
| Quarter ending June 2016 | 6,488 | → |
| Quarter ending September 2016 | 6,567 | → |
| Quarter ending December 2016 | 6,584 | → |
| Quarter ending March 2017 | 6,815 | ↑ |
| **Variance since March 2016** | 6.7% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 477 | 915 |
| May | 2,010 | 2,566 |
| June | 3,163 | 3,565 |
| July | 5,188 | 5,295 |
| August | 6,646 | 6,956 |
| September | 8,260 | 8,541 |
| October | 9,887 | 10,128 |
| November | 11,565 | 11,634 |
| December | 13,269 | 13,010 |
| January | 14,147 | 14,291 |
| February | 16,568 | 16,738 |
| March | 18,517 | 18,642 |
| April | 19,214 | 19,226 |
| May | 19,214 | 19,226 |
| June | 19,214 | 19,226 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 146 | 2,576 | 5.7% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,022 | 8,762 | 11.7% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,886 | 2,576 | 73.2% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,797 | 8,762 | 66.2% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 701 | 11,266 | 6.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 55 | 11,266 | 0.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 144 | 11,266 | 1.3% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 122491/0001 - Year end March 2017

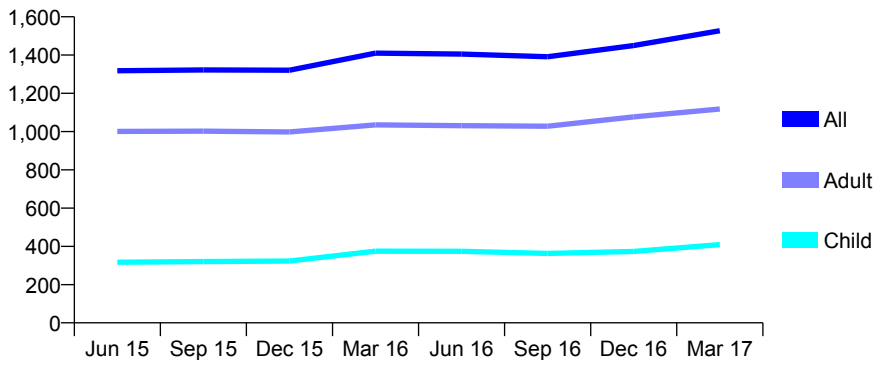
| | |
|---|---|
| Name or company name | Norfolk Park Family Dental Centre |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,621 |
| Carry forward general activity (UDA) | -6 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £103,308.83 |

## ACCESS*

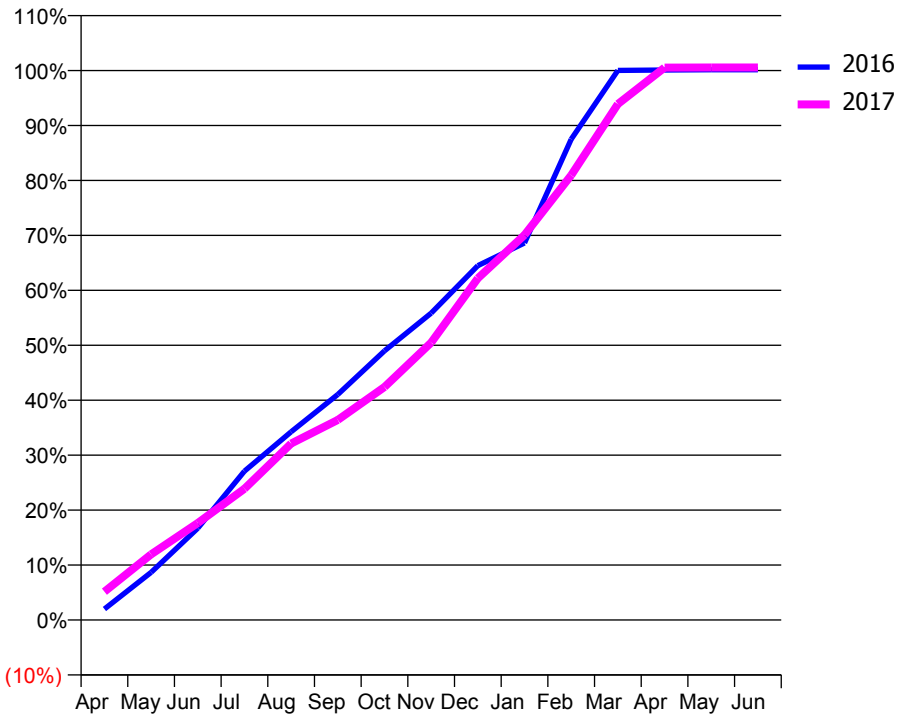
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,410 | |
| Quarter ending June 2016 | 1,405 | → |
| Quarter ending September 2016 | 1,391 | → |
| Quarter ending December 2016 | 1,450 | ↑ |
| Quarter ending March 2017 | 1,527 | ↑ |
| **Variance since March 2016** | 8.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 92 | 238 |
| May | 401 | 552 |
| June | 772 | 816 |
| July | 1,252 | 1,104 |
| August | 1,582 | 1,484 |
| September | 1,896 | 1,683 |
| October | 2,263 | 1,960 |
| November | 2,580 | 2,333 |
| December | 2,980 | 2,873 |
| January | 3,171 | 3,238 |
| February | 4,043 | 3,741 |
| March | 4,622 | 4,339 |
| April | 4,625 | 4,645 |
| May | 4,628 | 4,646 |
| June | 4,628 | 4,646 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 28 | 414 | 6.8% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 131 | 1,072 | 12.2% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 153 | 414 | 37.0% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 309 | 1,072 | 28.8% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 141 | 1,596 | 8.8% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 1,596 | 0.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 1,596 | 0.8% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 125679/0001 - Year end March 2017

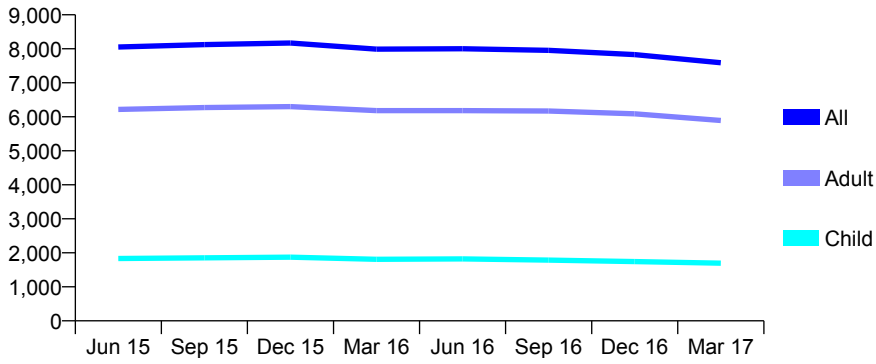
| | |
|---|---|
| Name or company name | Carcroft Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 21,566 |
| Carry forward general activity (UDA) | -431 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £610,274.33 |

## ACCESS*

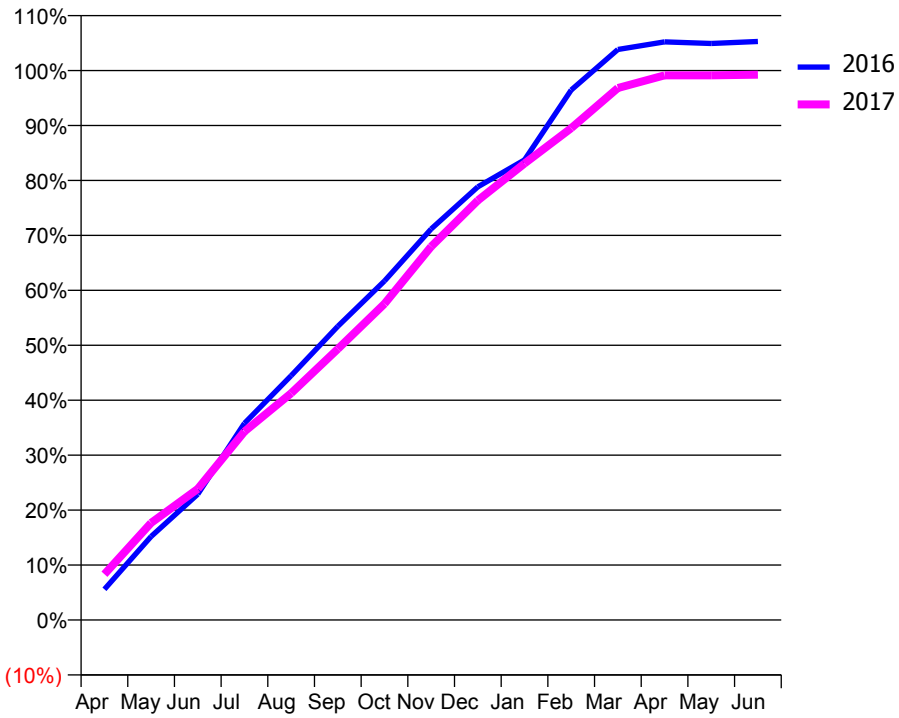
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,991 | |
| Quarter ending June 2016 | 8,002 | → |
| Quarter ending September 2016 | 7,956 | → |
| Quarter ending December 2016 | 7,829 | ↓ |
| Quarter ending March 2017 | 7,589 | ↓ |
| **Variance since March 2016** | (5.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1,206 | 1,800 |
| May | 3,279 | 3,814 |
| June | 4,935 | 5,148 |
| July | 7,720 | 7,398 |
| August | 9,588 | 8,897 |
| September | 11,525 | 10,638 |
| October | 13,304 | 12,413 |
| November | 15,349 | 14,657 |
| December | 17,003 | 16,466 |
| January | 18,059 | 17,916 |
| February | 20,802 | 19,305 |
| March | 22,393 | 20,879 |
| April | 22,690 | 21,375 |
| May | 22,628 | 21,376 |
| June | 22,705 | 21,402 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 170 | 2,016 | 8.4% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 986 | 6,863 | 14.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 843 | 2,016 | 41.8% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,245 | 6,863 | 32.7% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 588 | 8,969 | 6.6% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 126 | 8,969 | 1.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 254 | 8,969 | 2.8% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 14 | 15 | *93.3%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 15 | *100.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 126020/0001 - Year end March 2017

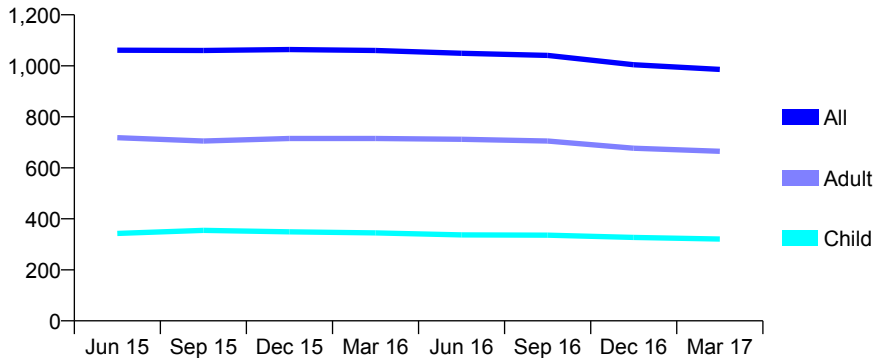
| | |
|---|---|
| Name or company name | Canterbury Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,462 |
| Carry forward general activity (UDA) | -26 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £78,376.62 |

## ACCESS*

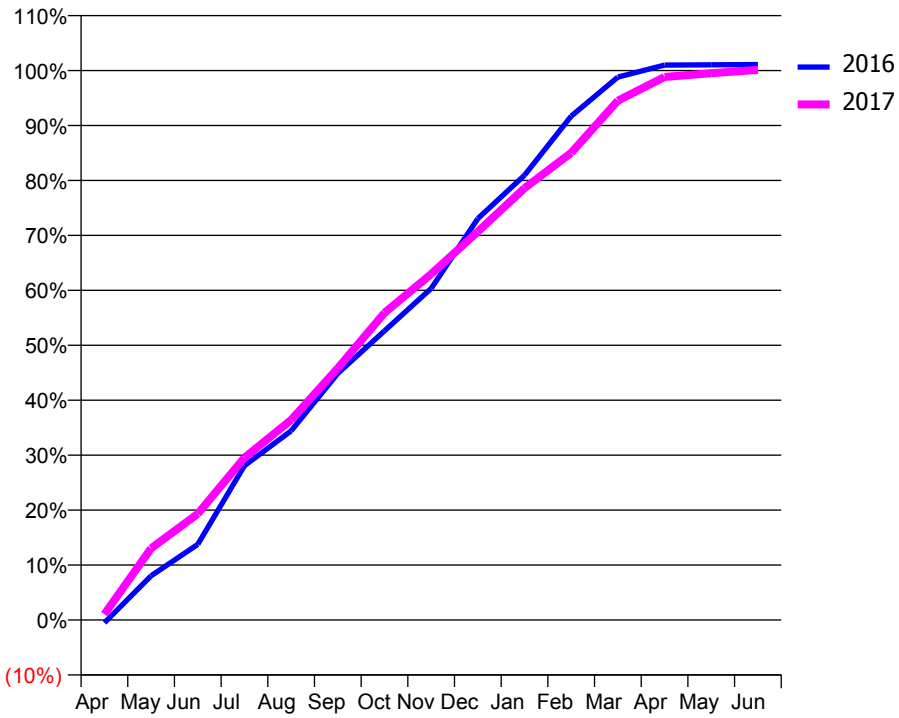
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,060 | |
| Quarter ending June 2016 | 1,049 | ↓ |
| Quarter ending September 2016 | 1,041 | → |
| Quarter ending December 2016 | 1,004 | ↓ |
| Quarter ending March 2017 | 986 | ↓ |
| **Variance since March 2016** | (7.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -13 | 26 |
| May | 198 | 321 |
| June | 339 | 476 |
| July | 692 | 727 |
| August | 847 | 897 |
| September | 1,105 | 1,128 |
| October | 1,295 | 1,376 |
| November | 1,486 | 1,550 |
| December | 1,799 | 1,740 |
| January | 1,993 | 1,935 |
| February | 2,257 | 2,093 |
| March | 2,433 | 2,327 |
| April | 2,486 | 2,433 |
| May | 2,487 | 2,450 |
| June | 2,488 | 2,465 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 25 | 403 | 6.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 95 | 774 | 12.3% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 228 | 403 | 56.6% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 370 | 774 | 47.8% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 95 | 1,196 | 7.9% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 1,196 | 0.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 15 | 1,196 | 1.3% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 126853/0001 - Year end March 2017

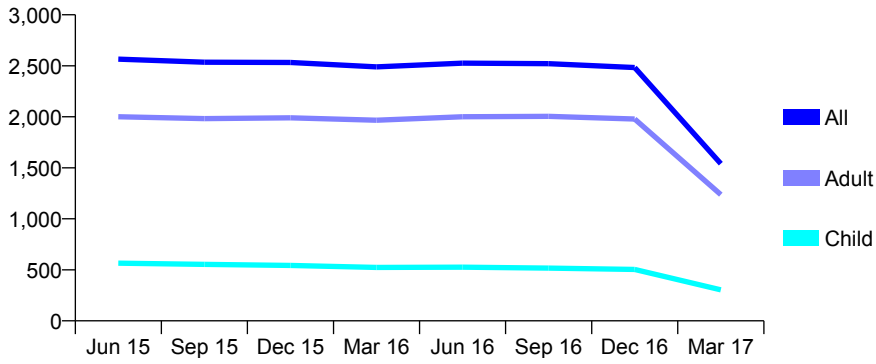
| | |
|---|---|
| Name or company name | Corner House Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 30/11/2016 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,097 |
| Carry forward general activity (UDA) | 226 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £93,649.43 |

## ACCESS*

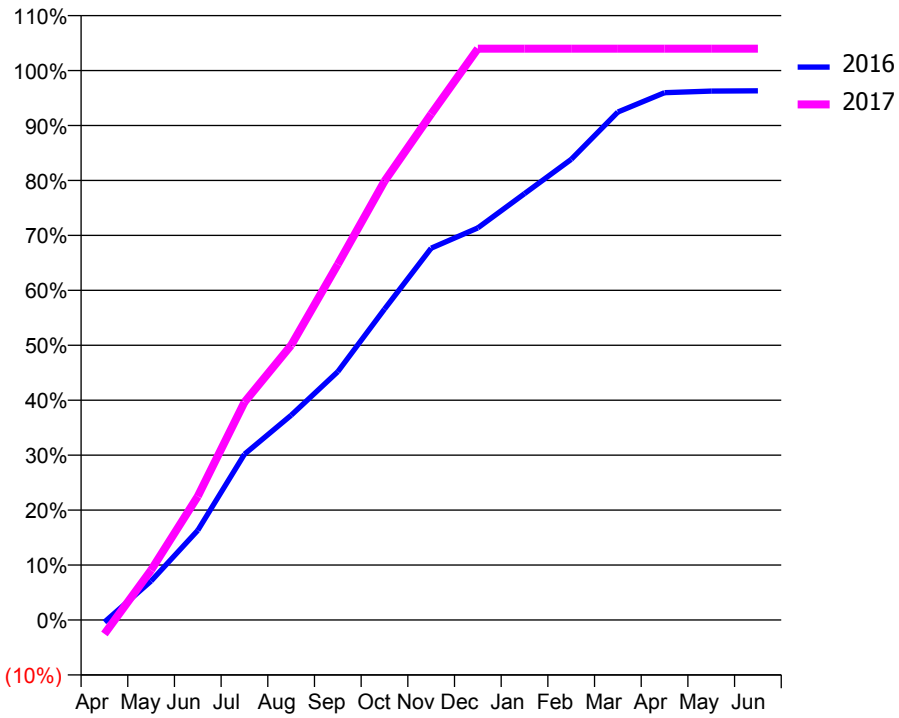
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,490 | |
| Quarter ending June 2016 | 2,526 | → |
| Quarter ending September 2016 | 2,521 | → |
| Quarter ending December 2016 | 2,483 | ↓ |
| Quarter ending March 2017 | 1,541 | ↓ |
| **Variance since March 2016** | (38.1%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -25 | -105 |
| May | 436 | 373 |
| June | 1,003 | 922 |
| July | 1,854 | 1,624 |
| August | 2,290 | 2,049 |
| September | 2,778 | 2,652 |
| October | 3,477 | 3,271 |
| November | 4,159 | 3,773 |
| December | 4,385 | 4,260 |
| January | 4,769 | 4,260 |
| February | 5,153 | 4,260 |
| March | 5,682 | 4,260 |
| April | 5,897 | 4,260 |
| May | 5,916 | 4,260 |
| June | 5,919 | 4,260 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 42 | 551 | 7.6% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 318 | 2,197 | 14.5% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 304 | 551 | 55.2% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,233 | 2,197 | 56.1% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 140 | 2,178 | 6.4% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 15 | 2,178 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 57 | 2,178 | 2.6% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 127922/0001 - Year end March 2017

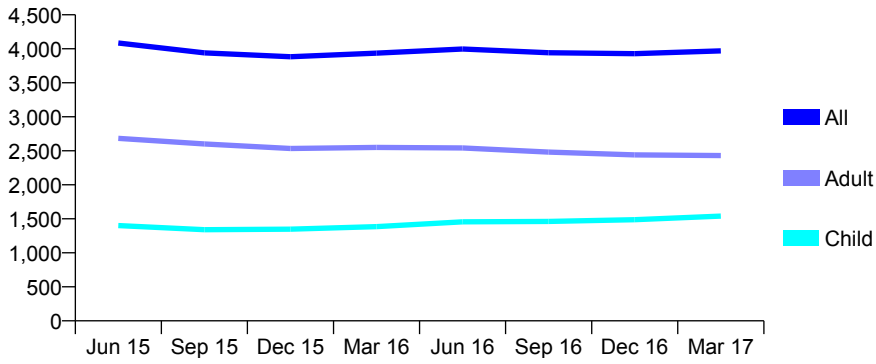
| | |
|---|---|
| Name or company name | Pitsmoor Dental Health |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,393 |
| Carry forward general activity (UDA) | -20 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £365,988.86 |

## ACCESS*

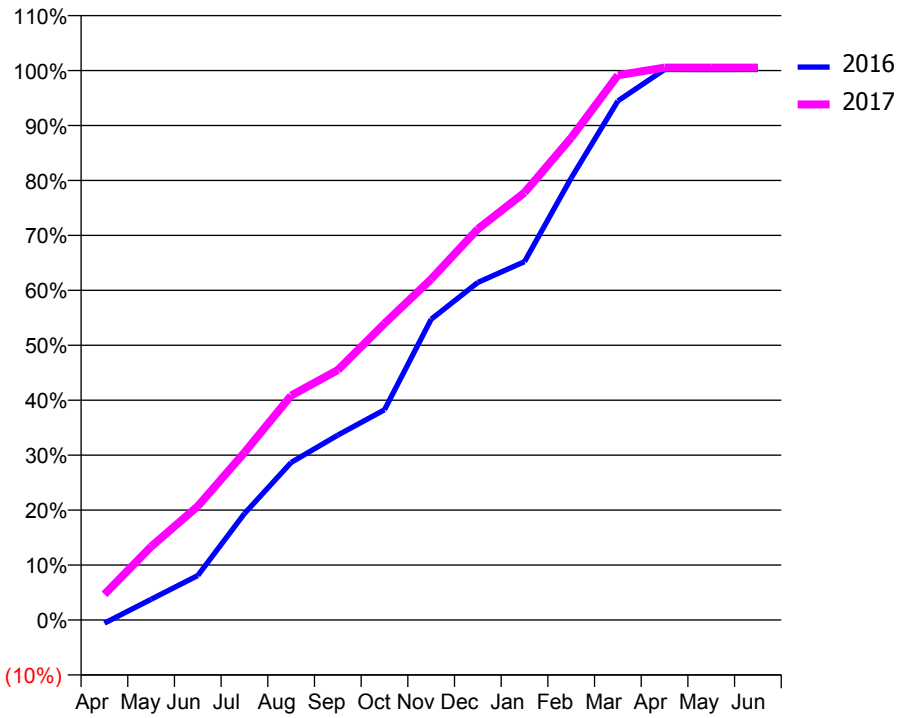
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,936 | |
| Quarter ending June 2016 | 3,997 | → |
| Quarter ending September 2016 | 3,943 | ↓ |
| Quarter ending December 2016 | 3,928 | → |
| Quarter ending March 2017 | 3,970 | → |
| **Variance since March 2016** | 0.9% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -68 | 531 |
| May | 430 | 1,521 |
| June | 921 | 2,360 |
| July | 2,209 | 3,473 |
| August | 3,267 | 4,656 |
| September | 3,833 | 5,181 |
| October | 4,358 | 6,148 |
| November | 6,235 | 7,067 |
| December | 7,000 | 8,107 |
| January | 7,430 | 8,861 |
| February | 9,164 | 10,000 |
| March | 10,762 | 11,294 |
| April | 11,413 | 11,452 |
| May | 11,412 | 11,452 |
| June | 11,413 | 11,452 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 157 | 2,303 | 6.8% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 642 | 3,317 | 19.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,298 | 2,303 | 56.4% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,422 | 3,317 | 42.9% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 708 | 5,377 | 13.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 20 | 5,377 | 0.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 17 | 5,377 | 0.3% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 128317/0001 - Year end March 2017

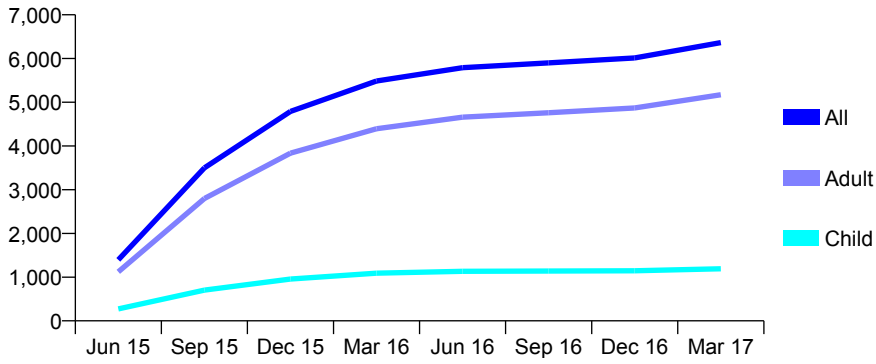
| | |
|---|---|
| Name or company name | Fern Cottage Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 20,208 |
| Carry forward general activity (UDA) | -253 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £554,690.99 |

## ACCESS*

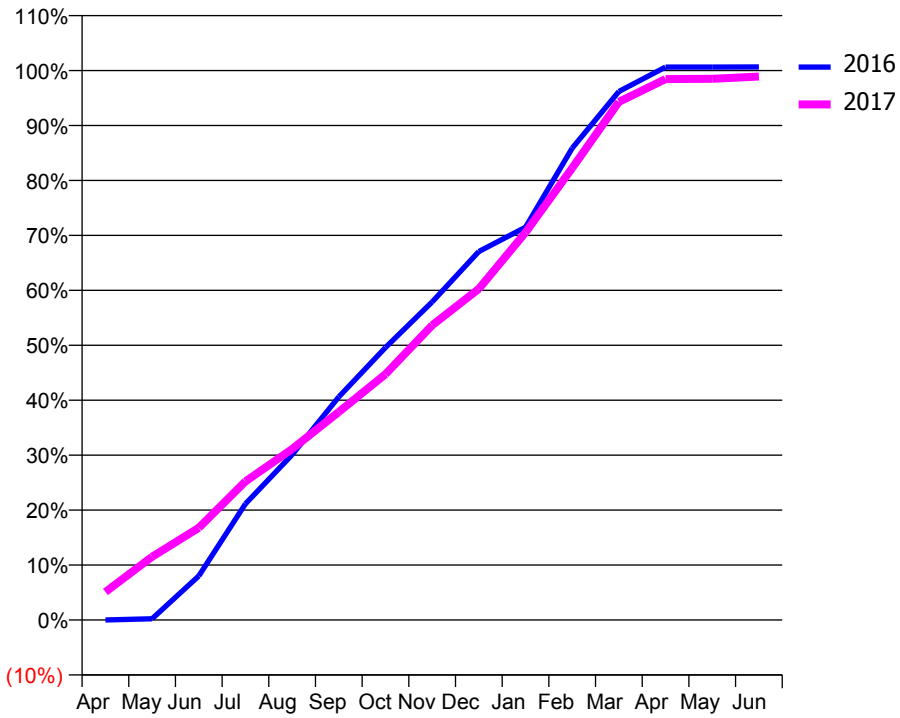
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,485 | |
| Quarter ending June 2016 | 5,790 | ↑ |
| Quarter ending September 2016 | 5,900 | → |
| Quarter ending December 2016 | 6,014 | → |
| Quarter ending March 2017 | 6,363 | ↑ |
| **Variance since March 2016** | 16.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 1,033 |
| May | 43 | 2,325 |
| June | 1,486 | 3,393 |
| July | 3,916 | 5,098 |
| August | 5,571 | 6,287 |
| September | 7,522 | 7,650 |
| October | 9,184 | 9,038 |
| November | 10,723 | 10,841 |
| December | 12,420 | 12,178 |
| January | 13,238 | 14,252 |
| February | 15,907 | 16,623 |
| March | 17,816 | 19,056 |
| April | 18,638 | 19,894 |
| May | 18,638 | 19,900 |
| June | 18,642 | 19,987 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 125 | 1,828 | 6.8% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 904 | 7,292 | 12.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,060 | 1,828 | 58.0% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,959 | 7,292 | 54.3% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 357 | 9,082 | 3.9% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 134 | 9,082 | 1.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 100 | 9,082 | 1.1% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 14 | 16 | *87.5%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 16 | *93.8%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 129313/0001 - Year end March 2017

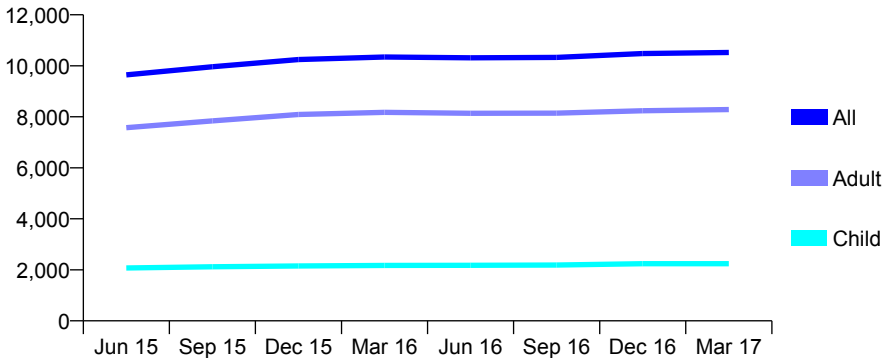
| | |
|---|---|
| Name or company name | Wilthorpe Park Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 29,500 |
| Carry forward general activity (UDA) | -590 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £831,738.37 |

## ACCESS*

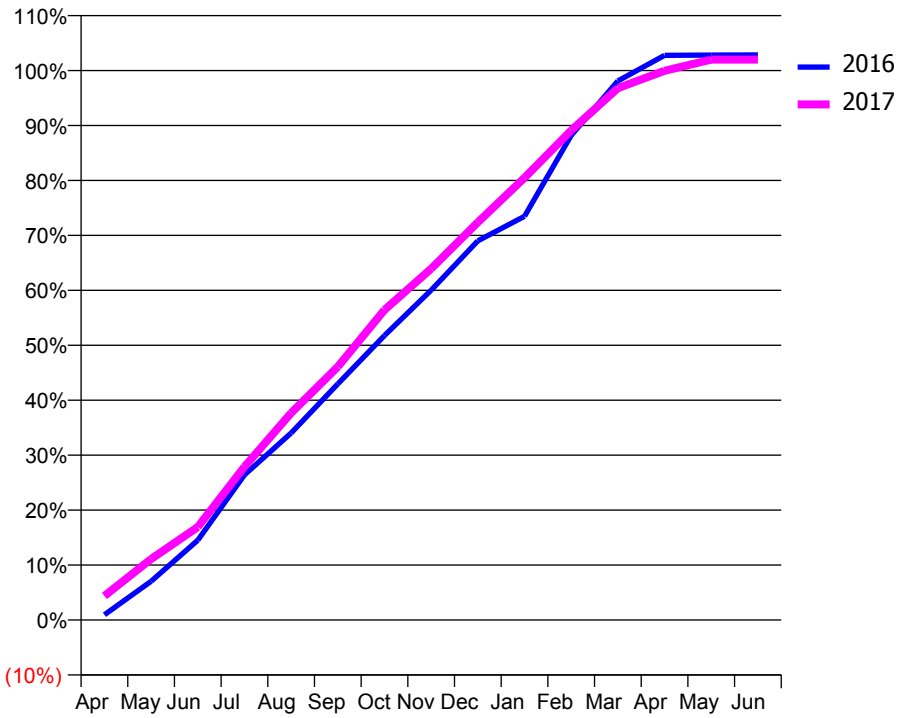
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 10,346 | |
| Quarter ending June 2016 | 10,315 | → |
| Quarter ending September 2016 | 10,332 | → |
| Quarter ending December 2016 | 10,482 | → |
| Quarter ending March 2017 | 10,525 | → |
| **Variance since March 2016** | 1.7% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 280 | 1,289 |
| May | 2,078 | 3,273 |
| June | 4,286 | 4,995 |
| July | 7,794 | 8,232 |
| August | 10,040 | 11,116 |
| September | 12,674 | 13,601 |
| October | 15,270 | 16,648 |
| November | 17,706 | 18,857 |
| December | 20,355 | 21,354 |
| January | 21,677 | 23,741 |
| February | 26,016 | 26,282 |
| March | 28,940 | 28,556 |
| April | 30,314 | 29,481 |
| May | 30,329 | 30,084 |
| June | 30,332 | 30,084 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 157 | 3,473 | 4.5% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,025 | 13,002 | 7.9% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,212 | 3,473 | 63.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,972 | 13,002 | 69.0% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 354 | 16,102 | 2.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 171 | 16,102 | 1.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 85 | 16,102 | 0.5% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 33 | 33 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 31 | 33 | *93.9%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 129461/0001 - Year end March 2017

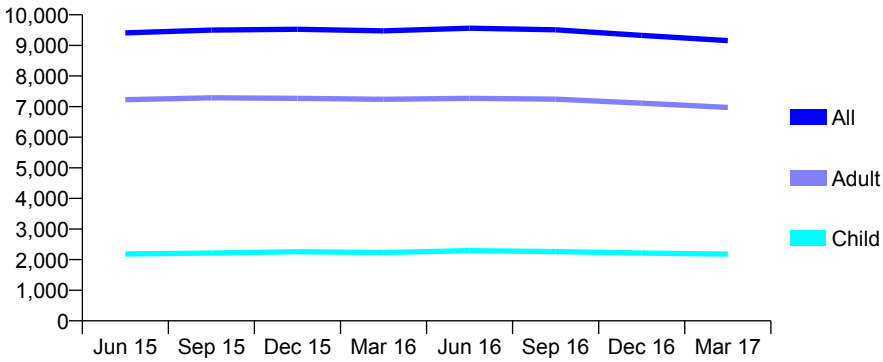
| | |
|---|---|
| Name or company name | IDH 622 Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 27,284 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £756,438.32 |

## ACCESS*

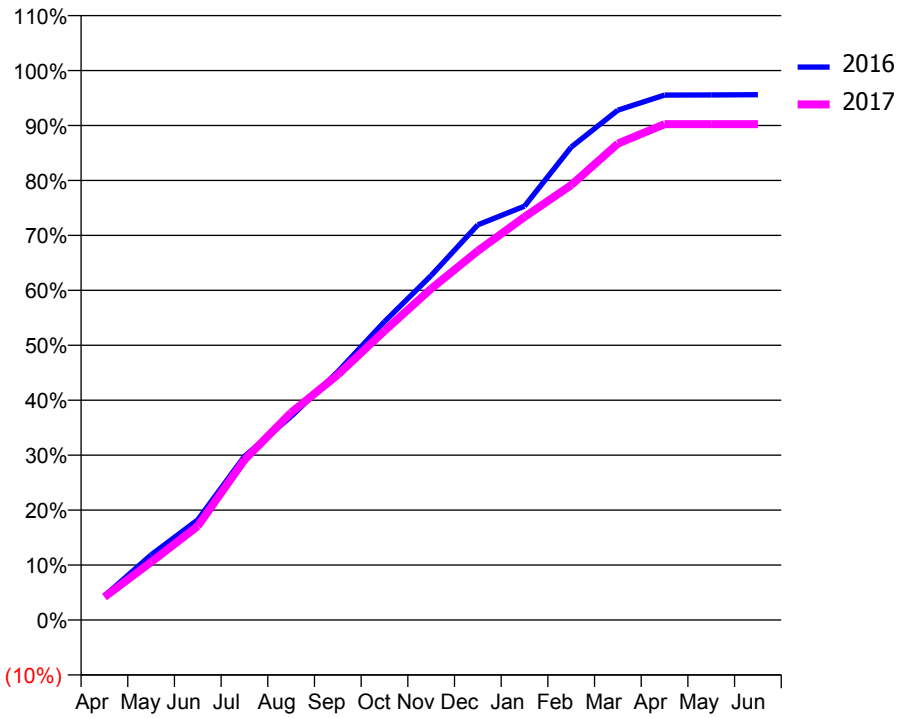
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 9,475 | |
| Quarter ending June 2016 | 9,562 | → |
| Quarter ending September 2016 | 9,510 | → |
| Quarter ending December 2016 | 9,328 | ↓ |
| Quarter ending March 2017 | 9,157 | ↓ |
| **Variance since March 2016** | (3.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 1,194 | 1,140 |
| May | 3,237 | 2,877 |
| June | 4,978 | 4,665 |
| July | 8,125 | 7,954 |
| August | 10,108 | 10,301 |
| September | 12,332 | 12,182 |
| October | 14,814 | 14,358 |
| November | 17,108 | 16,447 |
| December | 19,624 | 18,331 |
| January | 20,549 | 20,010 |
| February | 23,478 | 21,596 |
| March | 25,314 | 23,653 |
| April | 26,065 | 24,621 |
| May | 26,069 | 24,619 |
| June | 26,081 | 24,622 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 109 | 2,917 | 3.7% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 675 | 7,956 | 8.5% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,671 | 2,917 | 57.3% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,181 | 7,956 | 52.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 215 | 11,024 | 2.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 61 | 11,024 | 0.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 182 | 11,024 | 1.7% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 29 | 31 | *93.5%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 23 | 31 | *74.2%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 129763/0001 - Year end March 2017

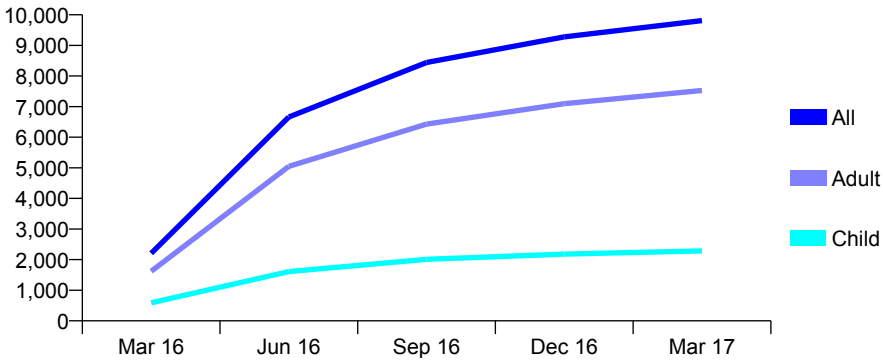
| | |
|---|---|
| Name or company name | Bramley Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2016 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 28,862 |
| Carry forward general activity (UDA) | -577 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £902,341.02 |

## ACCESS*

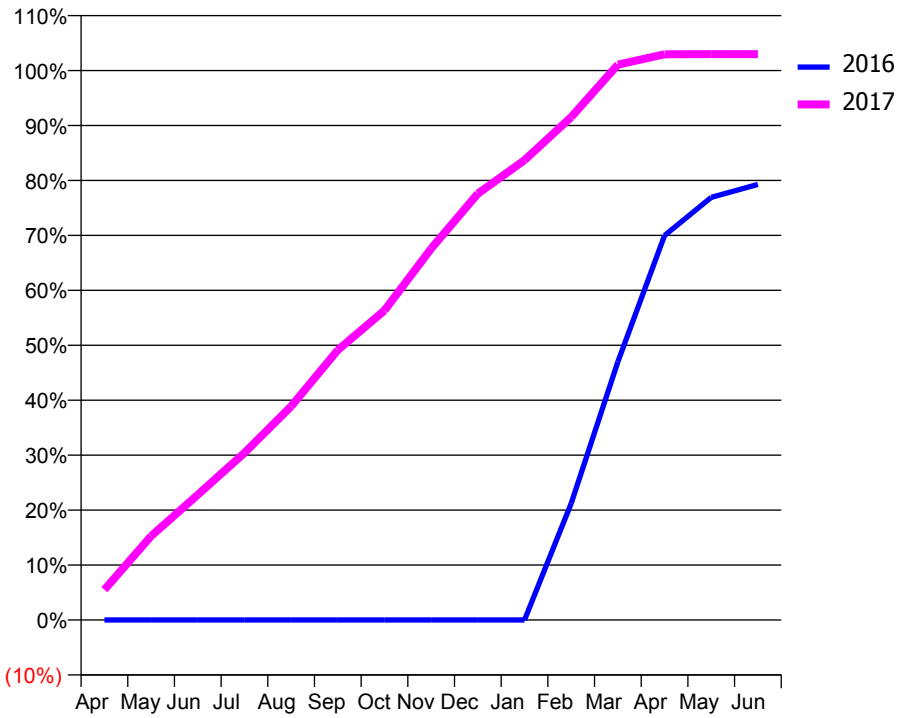
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,208 | |
| Quarter ending June 2016 | 6,660 | ↑ |
| Quarter ending September 2016 | 8,441 | ↑ |
| Quarter ending December 2016 | 9,278 | ↑ |
| Quarter ending March 2017 | 9,812 | ↑ |
| **Variance since March 2016** | 344.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 1,596 |
| May | 0 | 4,410 |
| June | 0 | 6,583 |
| July | 0 | 8,777 |
| August | 0 | 11,225 |
| September | 0 | 14,177 |
| October | 0 | 16,259 |
| November | 0 | 19,509 |
| December | 0 | 22,392 |
| January | 0 | 24,152 |
| February | 1,531 | 26,414 |
| March | 3,390 | 29,167 |
| April | 5,048 | 29,718 |
| May | 5,549 | 29,720 |
| June | 5,718 | 29,719 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 227 | 4,115 | 5.5% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,113 | 13,090 | 8.5% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,761 | 4,115 | 42.8% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,286 | 13,090 | 40.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 652 | 15,855 | 4.1% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 112 | 15,855 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 54 | 15,855 | 0.3% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 15 | 16 | *93.8%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 16 | *87.5%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 131385/0001 - Year end March 2017

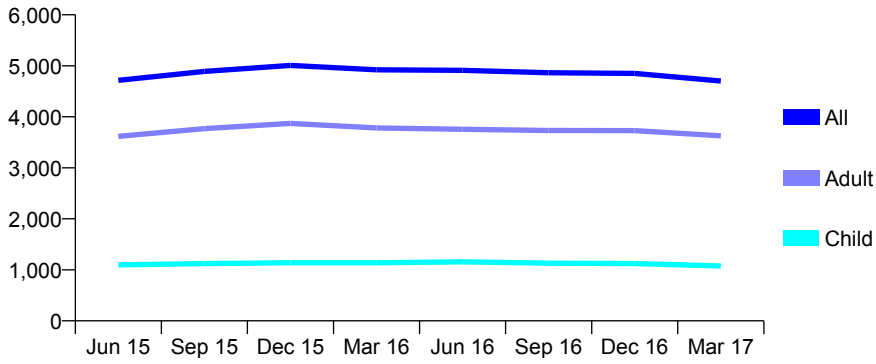
| | |
|---|---|
| Name or company name | HSN Dental Care Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 13,641 |
| Carry forward general activity (UDA) | -17 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £403,092.43 |

## ACCESS*

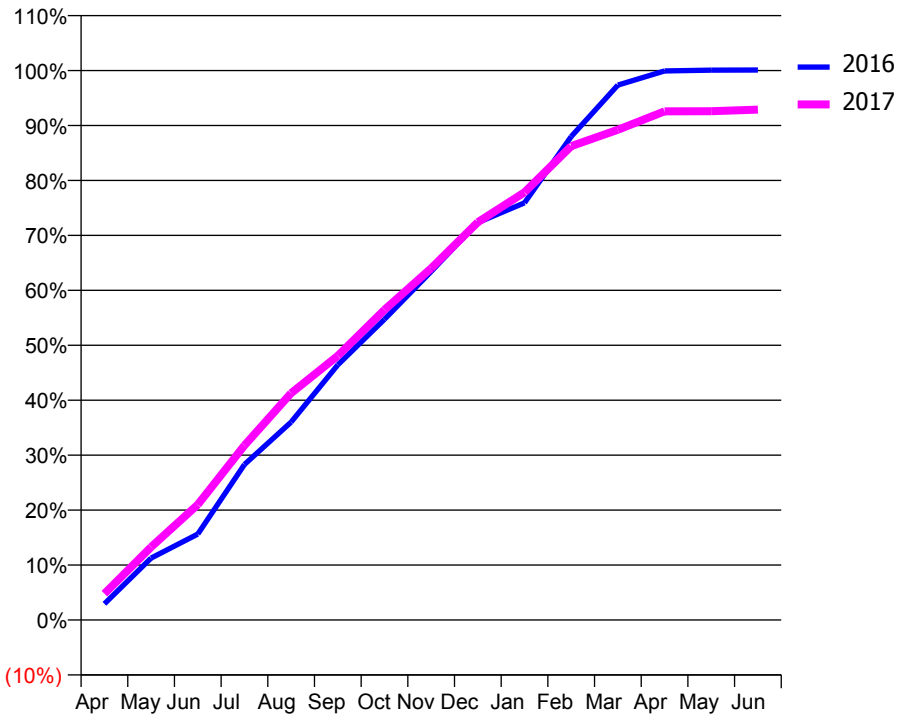
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,922 | |
| Quarter ending June 2016 | 4,911 | → |
| Quarter ending September 2016 | 4,864 | → |
| Quarter ending December 2016 | 4,852 | → |
| Quarter ending March 2017 | 4,702 | ↓ |
| **Variance since March 2016** | (4.5%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 402 | 654 |
| May | 1,536 | 1,814 |
| June | 2,133 | 2,866 |
| July | 3,861 | 4,334 |
| August | 4,915 | 5,633 |
| September | 6,335 | 6,558 |
| October | 7,468 | 7,700 |
| November | 8,652 | 8,732 |
| December | 9,866 | 9,877 |
| January | 10,356 | 10,617 |
| February | 12,002 | 11,762 |
| March | 13,280 | 12,169 |
| April | 13,630 | 12,628 |
| May | 13,651 | 12,629 |
| June | 13,653 | 12,669 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 139 | 1,441 | 9.6% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 917 | 4,676 | 19.6% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 740 | 1,441 | 51.4% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,255 | 4,676 | 48.2% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 576 | 6,111 | 9.4% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 72 | 6,111 | 1.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 200 | 6,111 | 3.3% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | *90.9%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | *100.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 131598/0001 - Year end March 2017

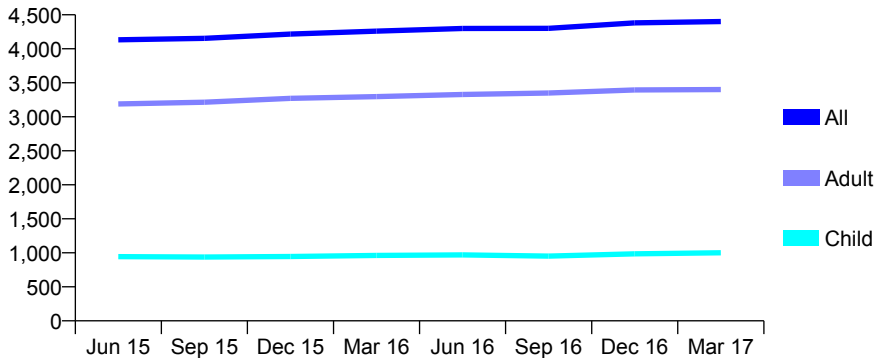
| | |
|---|---|
| Name or company name | Nostell Place Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 13,184 |
| Carry forward general activity (UDA) | -264 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £373,147.04 |

## ACCESS*

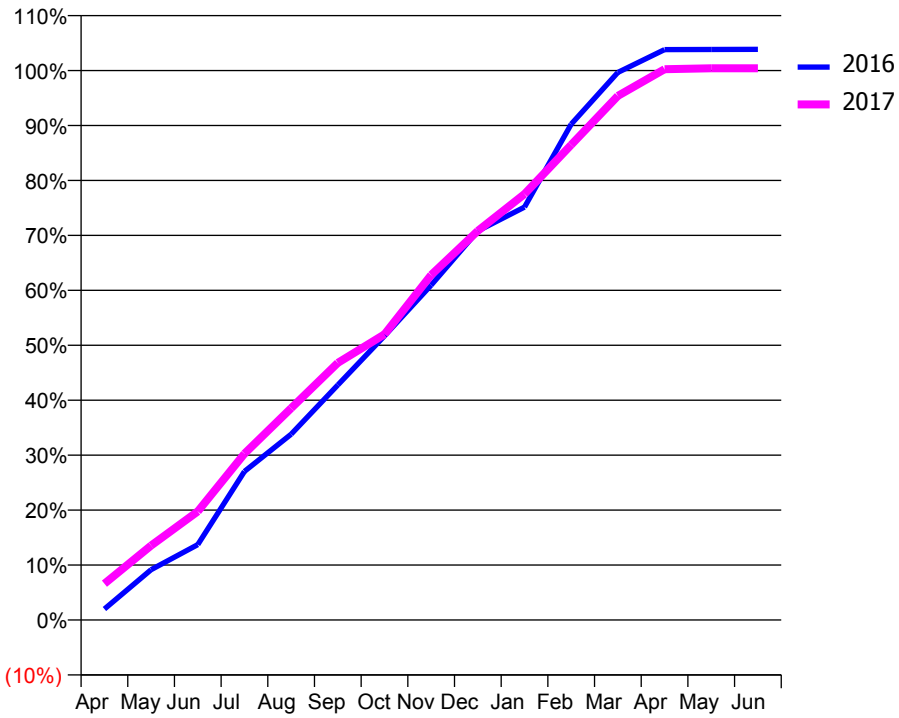
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,259 | |
| Quarter ending June 2016 | 4,299 | → |
| Quarter ending September 2016 | 4,301 | → |
| Quarter ending December 2016 | 4,382 | → |
| Quarter ending March 2017 | 4,401 | → |
| **Variance since March 2016** | 3.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 263 | 871 |
| May | 1,209 | 1,787 |
| June | 1,811 | 2,607 |
| July | 3,566 | 3,991 |
| August | 4,459 | 5,081 |
| September | 5,640 | 6,171 |
| October | 6,815 | 6,856 |
| November | 8,035 | 8,277 |
| December | 9,335 | 9,339 |
| January | 9,908 | 10,221 |
| February | 11,897 | 11,400 |
| March | 13,140 | 12,574 |
| April | 13,685 | 13,213 |
| May | 13,689 | 13,236 |
| June | 13,692 | 13,238 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 153 | 1,689 | 9.1% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 861 | 4,766 | 18.1% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,082 | 1,689 | 64.1% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,156 | 4,766 | 45.2% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 611 | 6,484 | 9.4% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 121 | 6,484 | 1.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 128 | 6,484 | 2.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 15 | 15 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 15 | *93.3%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

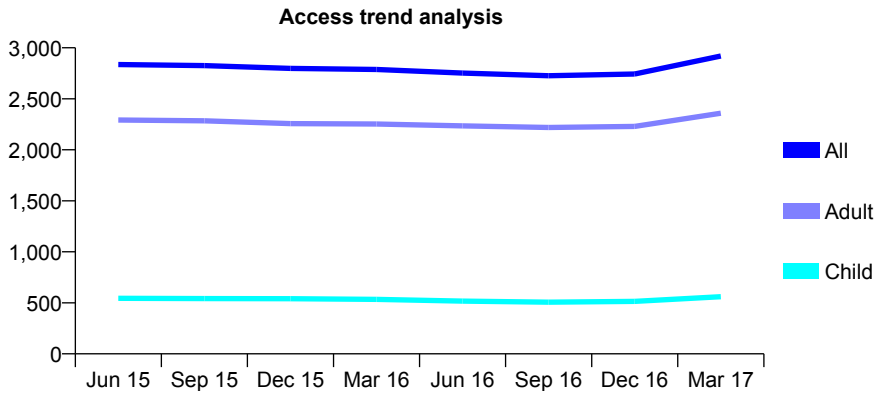
# Q51 - Vital Signs At a Glance Contract Report for 132160/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | L W T Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

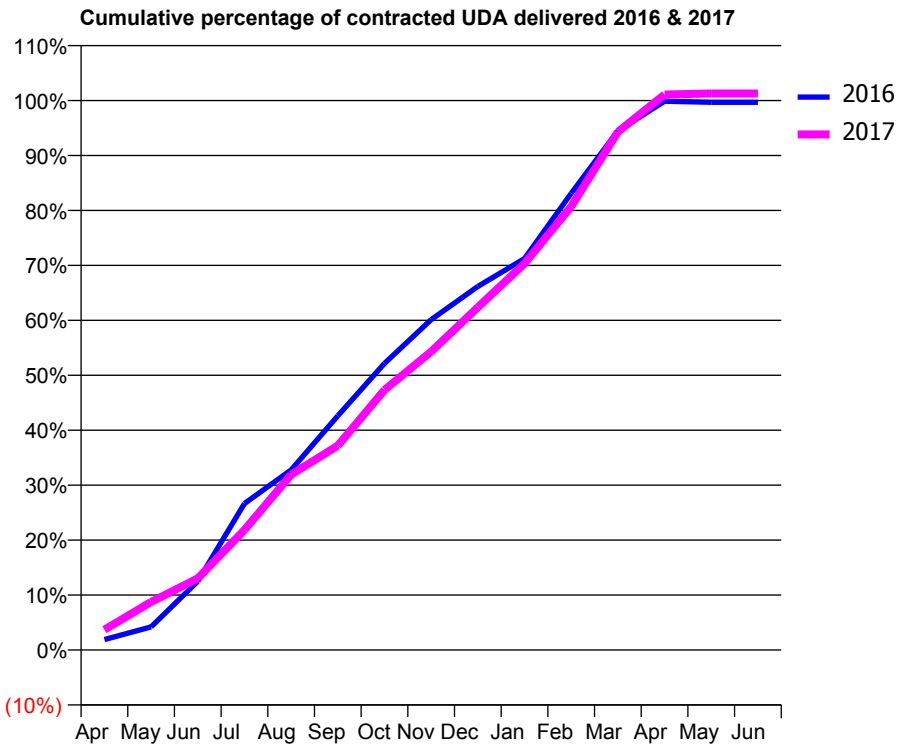
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,410 |
| Carry forward general activity (UDA) | 27 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £185,816.17 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,787 | |
| Quarter ending June 2016 | 2,752 | ↓ |
| Quarter ending September 2016 | 2,726 | → |
| Quarter ending December 2016 | 2,743 | → |
| Quarter ending March 2017 | 2,919 | ↑ |
| **Variance since March 2016** | 4.7% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 161 | 311 |
| May | 355 | 735 |
| June | 1,052 | 1,097 |
| July | 2,241 | 1,837 |
| August | 2,755 | 2,685 |
| September | 3,585 | 3,128 |
| October | 4,386 | 3,980 |
| November | 5,056 | 4,567 |
| December | 5,564 | 5,246 |
| January | 5,991 | 5,916 |
| February | 6,989 | 6,787 |
| March | 7,945 | 7,929 |
| April | 8,398 | 8,502 |
| May | 8,383 | 8,517 |
| June | 8,383 | 8,518 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 50 | 869 | 5.8% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 470 | 3,864 | 12.2% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 565 | 869 | 65.0% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,476 | 3,864 | 64.1% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 239 | 4,760 | 5.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 29 | 4,760 | 0.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 44 | 4,760 | 0.9% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 16 | 17 | *94.1%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 17 | *94.1%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 132160/0002 - Year end March 2017

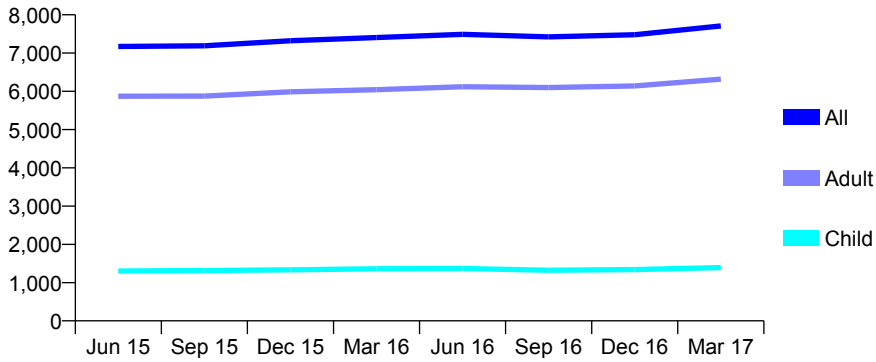
| | |
|---|---|
| Name or company name | L W T Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 24,405 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £557,893.40 |

## ACCESS*

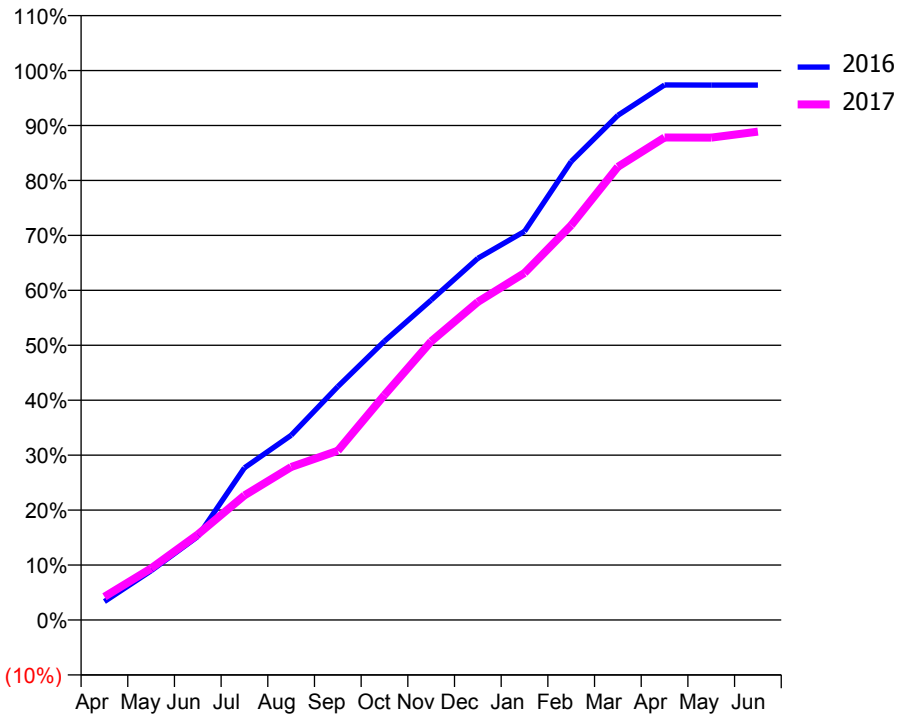
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,405 | |
| Quarter ending June 2016 | 7,490 | → |
| Quarter ending September 2016 | 7,424 | → |
| Quarter ending December 2016 | 7,478 | → |
| Quarter ending March 2017 | 7,709 | ↑ |
| **Variance since March 2016** | 4.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 822 | 1,031 |
| May | 2,186 | 2,294 |
| June | 3,709 | 3,801 |
| July | 6,761 | 5,532 |
| August | 8,205 | 6,793 |
| September | 10,366 | 7,518 |
| October | 12,388 | 9,996 |
| November | 14,212 | 12,376 |
| December | 16,064 | 14,130 |
| January | 17,263 | 15,411 |
| February | 20,362 | 17,533 |
| March | 22,415 | 20,125 |
| April | 23,761 | 21,428 |
| May | 23,760 | 21,425 |
| June | 23,760 | 21,688 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 93 | 2,306 | 4.0% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,301 | 10,067 | 12.9% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,610 | 2,306 | 69.8% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,976 | 10,067 | 59.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 791 | 11,683 | 6.8% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 127 | 11,683 | 1.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 115 | 11,683 | 1.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 45 | 48 | *93.8%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 44 | 48 | *91.7%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 132489/0001 - Year end March 2017

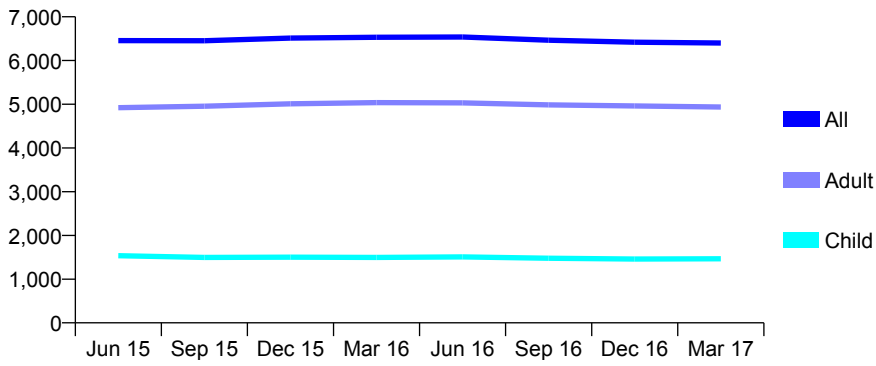
| | |
|---|---|
| Name or company name | Hillcrest Ionian |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 26/04/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 20,369 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £607,512.19 |

## ACCESS*

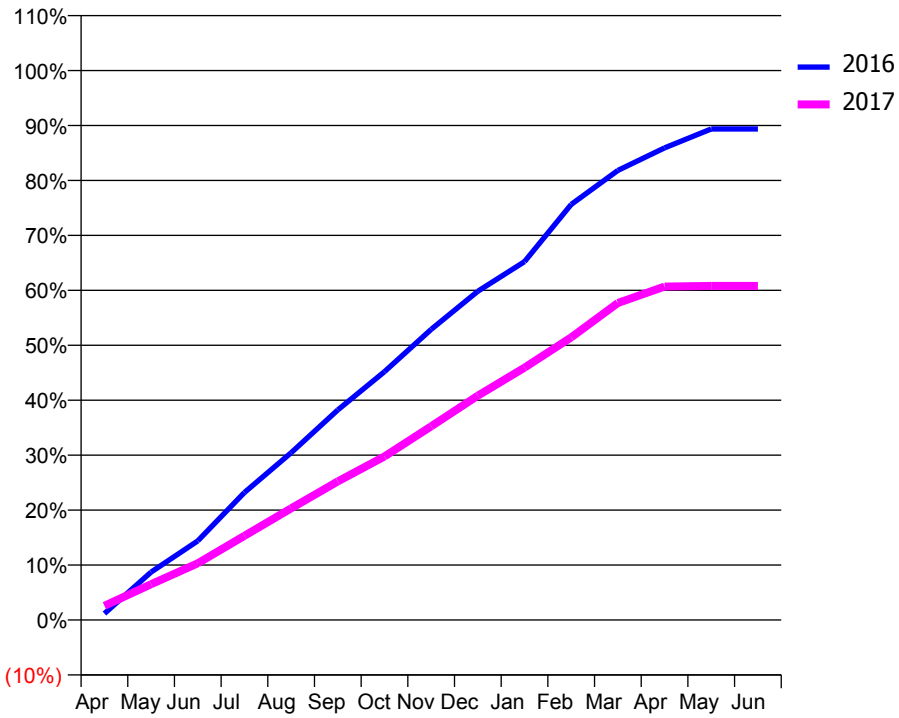
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,531 | |
| Quarter ending June 2016 | 6,538 | → |
| Quarter ending September 2016 | 6,465 | ↓ |
| Quarter ending December 2016 | 6,418 | → |
| Quarter ending March 2017 | 6,402 | → |
| **Variance since March 2016** | (2.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 200 | 527 |
| May | 1,480 | 1,326 |
| June | 2,444 | 2,105 |
| July | 3,938 | 3,122 |
| August | 5,166 | 4,142 |
| September | 6,487 | 5,137 |
| October | 7,670 | 6,063 |
| November | 8,976 | 7,182 |
| December | 10,153 | 8,318 |
| January | 11,068 | 9,353 |
| February | 12,834 | 10,475 |
| March | 13,884 | 11,751 |
| April | 14,581 | 12,358 |
| May | 15,165 | 12,384 |
| June | 15,165 | 12,384 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 55 | 1,746 | 3.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 418 | 5,126 | 8.2% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 863 | 1,746 | 49.4% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,637 | 5,126 | 31.9% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 307 | 5,903 | 5.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 47 | 5,903 | 0.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 74 | 5,903 | 1.3% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 18 | 21 | *85.7%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 21 | *81.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 133361/0001 - Year end March 2017

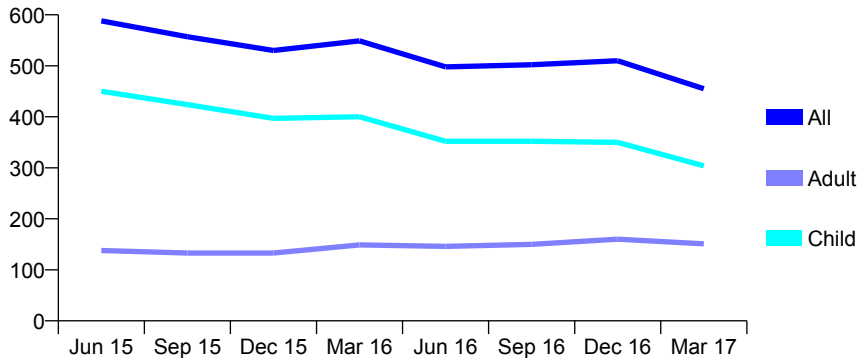
| | |
|---|---|
| Name or company name | D The D Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,286 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £31,269.13 |

## ACCESS*

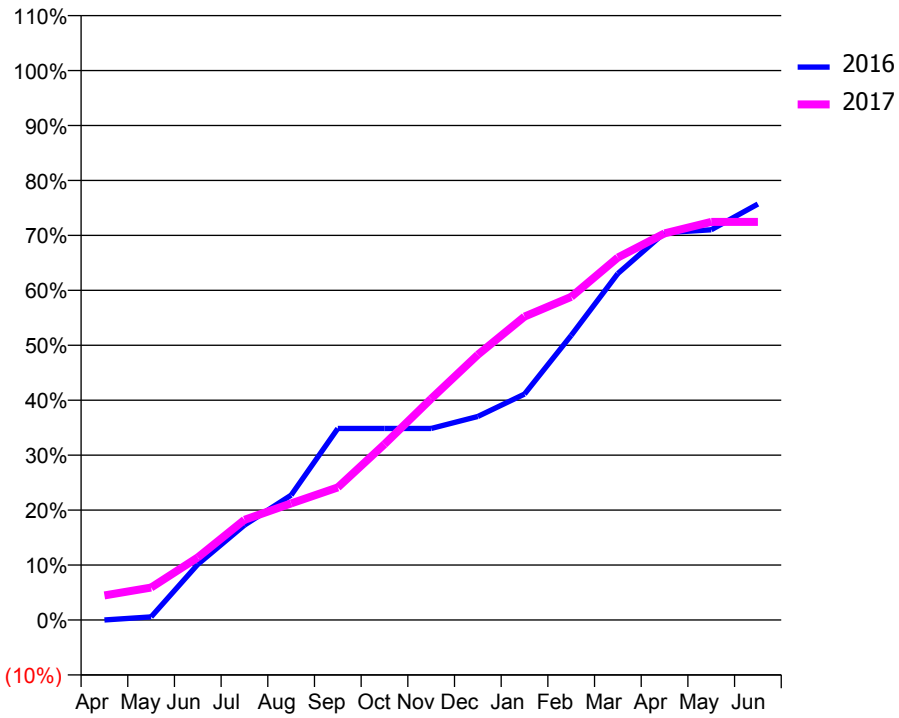
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 549 | |
| Quarter ending June 2016 | 498 | ↓ |
| Quarter ending September 2016 | 502 | → |
| Quarter ending December 2016 | 510 | → |
| Quarter ending March 2017 | 455 | ↓ |
| **Variance since March 2016** | (17.1%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 58 |
| May | 7 | 76 |
| June | 130 | 147 |
| July | 222 | 235 |
| August | 292 | 273 |
| September | 448 | 310 |
| October | 448 | 412 |
| November | 448 | 518 |
| December | 476 | 621 |
| January | 529 | 710 |
| February | 666 | 756 |
| March | 811 | 848 |
| April | 906 | 905 |
| May | 913 | 932 |
| June | 973 | 932 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 30 | 385 | 7.8% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 12 | 102 | 11.8% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 129 | 385 | 33.5% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 26 | 102 | 25.5% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 19 | 470 | 4.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 470 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 4 | 470 | 0.9% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 133701/0001 - Year end March 2017

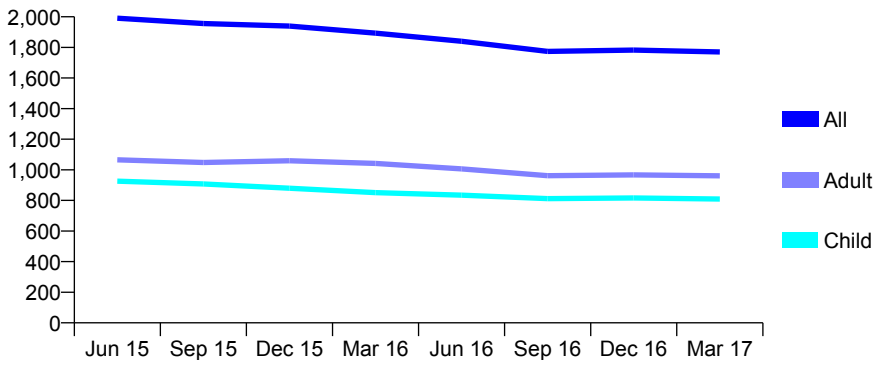
| | |
|---|---|
| Name or company name | The Dental House |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,250 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £161,937.50 |

## ACCESS*

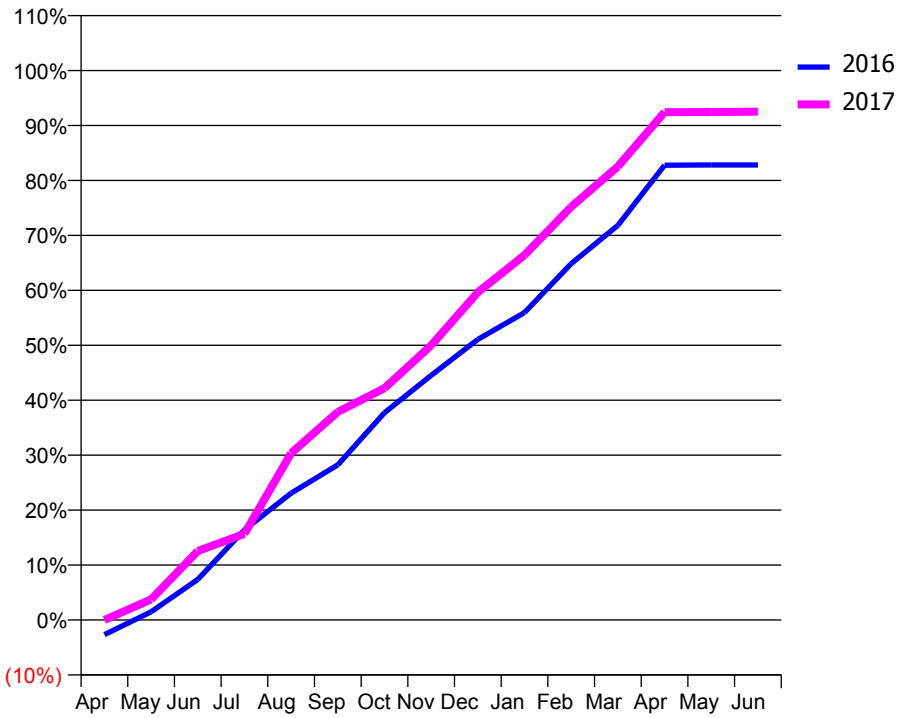
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,893 | |
| Quarter ending June 2016 | 1,840 | ↓ |
| Quarter ending September 2016 | 1,774 | ↓ |
| Quarter ending December 2016 | 1,783 | → |
| Quarter ending March 2017 | 1,770 | → |
| **Variance since March 2016** | (6.5%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -174 | 0 |
| May | 96 | 234 |
| June | 480 | 785 |
| July | 1,067 | 980 |
| August | 1,502 | 1,899 |
| September | 1,835 | 2,366 |
| October | 2,452 | 2,637 |
| November | 2,893 | 3,123 |
| December | 3,319 | 3,728 |
| January | 3,636 | 4,150 |
| February | 4,215 | 4,700 |
| March | 4,668 | 5,157 |
| April | 5,379 | 5,776 |
| May | 5,382 | 5,778 |
| June | 5,382 | 5,782 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 107 | 1,321 | 8.1% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 303 | 1,230 | 24.6% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 849 | 1,321 | 64.3% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 601 | 1,230 | 48.9% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 222 | 2,485 | 8.9% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 18 | 2,485 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 2,485 | 0.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

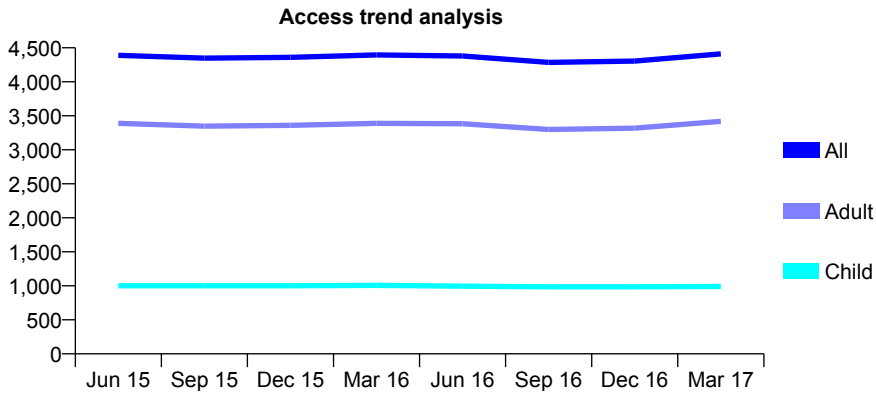
# Q51 - Vital Signs At a Glance Contract Report for 134651/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | DENTECARE (BARNSLEY) LIMITED |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

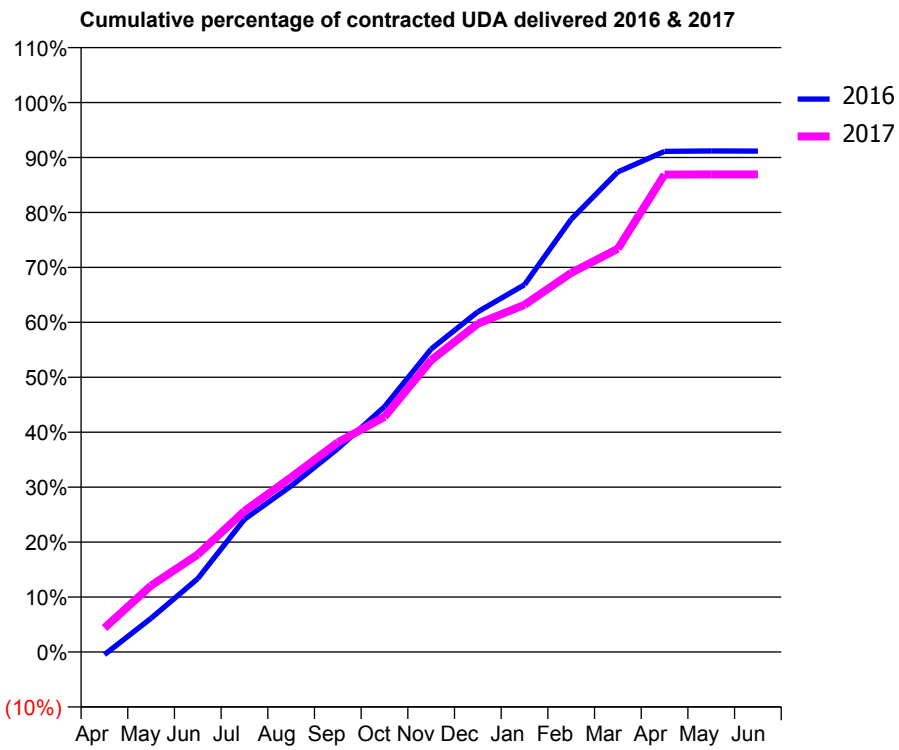
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,316 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £431,613.20 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,396 | |
| Quarter ending June 2016 | 4,379 | → |
| Quarter ending September 2016 | 4,285 | ↓ |
| Quarter ending December 2016 | 4,304 | → |
| Quarter ending March 2017 | 4,411 | ↑ |
| **Variance since March 2016** | 0.3% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -78 | 669 |
| May | 940 | 1,851 |
| June | 2,046 | 2,720 |
| July | 3,701 | 3,930 |
| August | 4,631 | 4,871 |
| September | 5,669 | 5,844 |
| October | 6,835 | 6,556 |
| November | 8,448 | 8,135 |
| December | 9,482 | 9,153 |
| January | 10,238 | 9,678 |
| February | 12,061 | 10,567 |
| March | 13,383 | 11,240 |
| April | 13,954 | 13,309 |
| May | 13,964 | 13,310 |
| June | 13,961 | 13,313 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 93 | 1,168 | 8.0% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 638 | 4,124 | 15.5% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 716 | 1,168 | 61.3% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,288 | 4,124 | 55.5% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 654 | 6,073 | 10.8% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 50 | 6,073 | 0.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 14 | 6,073 | 0.2% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 138029/0001 - Year end March 2017

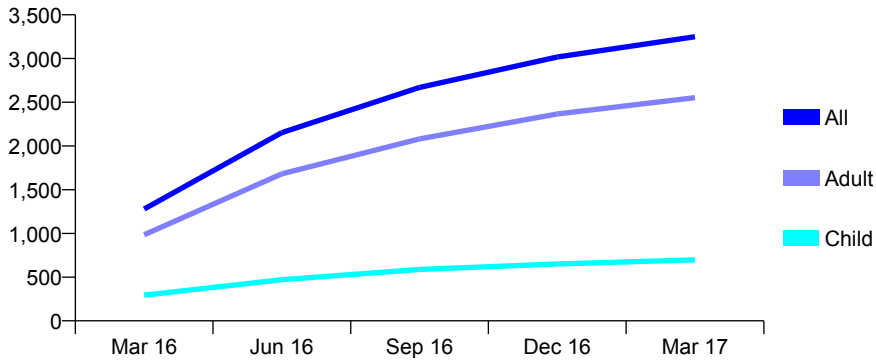
| | |
|---|---|
| Name or company name | Thurcroft Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2016 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,388 |
| Carry forward general activity (UDA) | -49 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £297,376.12 |

## ACCESS*

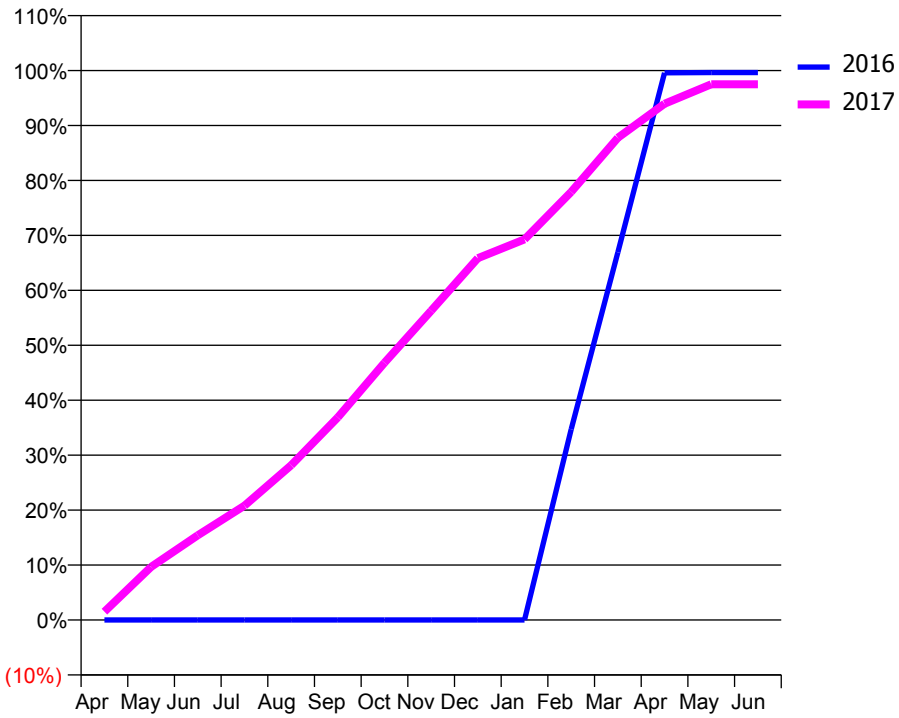
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,279 | |
| Quarter ending June 2016 | 2,153 | ↑ |
| Quarter ending September 2016 | 2,669 | ↑ |
| Quarter ending December 2016 | 3,017 | ↑ |
| Quarter ending March 2017 | 3,249 | ↑ |
| **Variance since March 2016** | 154.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 142 |
| May | 0 | 908 |
| June | 0 | 1,448 |
| July | 0 | 1,953 |
| August | 0 | 2,645 |
| September | 0 | 3,462 |
| October | 0 | 4,395 |
| November | 0 | 5,284 |
| December | 0 | 6,182 |
| January | 0 | 6,504 |
| February | 815 | 7,315 |
| March | 1,571 | 8,238 |
| April | 2,337 | 8,820 |
| May | 2,338 | 9,152 |
| June | 2,338 | 9,152 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 57 | 1,053 | 5.4% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 399 | 3,839 | 10.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 392 | 1,053 | 37.2% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,374 | 3,839 | 35.8% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 222 | 4,962 | 4.5% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 53 | 4,962 | 1.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 24 | 4,962 | 0.5% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 140716/0001 - Year end March 2017

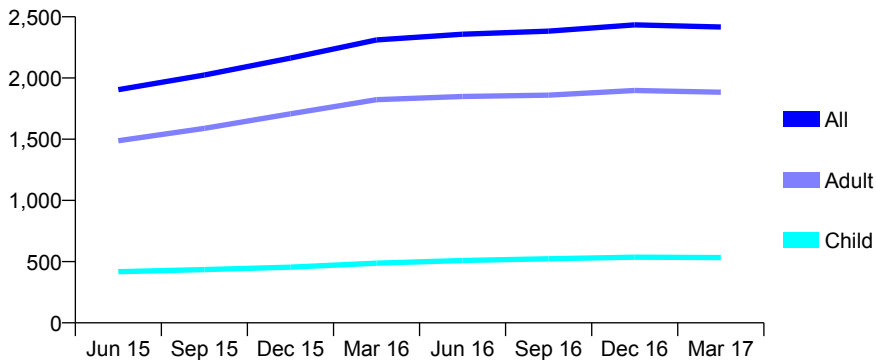
| | |
|---|---|
| Name or company name | Odai Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,249 |
| Carry forward general activity (UDA) | 54 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £176,833.76 |

## ACCESS*

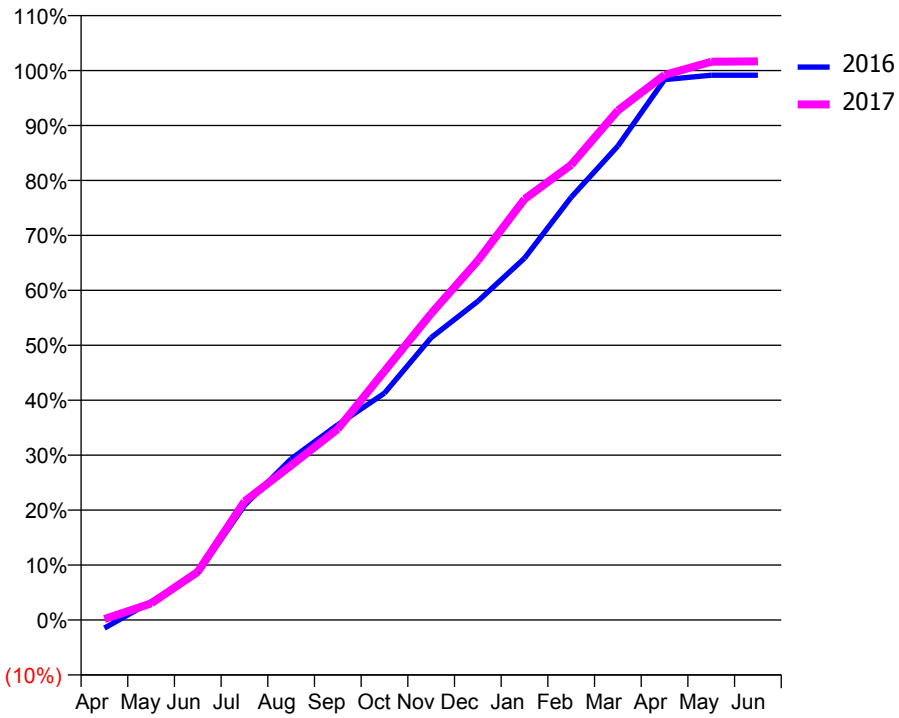
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,311 | |
| Quarter ending June 2016 | 2,358 | ↑ |
| Quarter ending September 2016 | 2,383 | → |
| Quarter ending December 2016 | 2,434 | ↑ |
| Quarter ending March 2017 | 2,417 | → |
| **Variance since March 2016** | 4.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -93 | 11 |
| May | 207 | 188 |
| June | 531 | 548 |
| July | 1,304 | 1,348 |
| August | 1,832 | 1,759 |
| September | 2,221 | 2,173 |
| October | 2,580 | 2,830 |
| November | 3,210 | 3,485 |
| December | 3,625 | 4,088 |
| January | 4,115 | 4,787 |
| February | 4,808 | 5,177 |
| March | 5,390 | 5,795 |
| April | 6,146 | 6,198 |
| May | 6,195 | 6,349 |
| June | 6,195 | 6,353 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 103 | 747 | 13.8% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 498 | 2,711 | 18.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 358 | 747 | 47.9% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,323 | 2,711 | 48.8% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 406 | 3,429 | 11.8% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 29 | 3,429 | 0.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 49 | 3,429 | 1.4% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | *100.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 142255/0001 - Year end March 2017

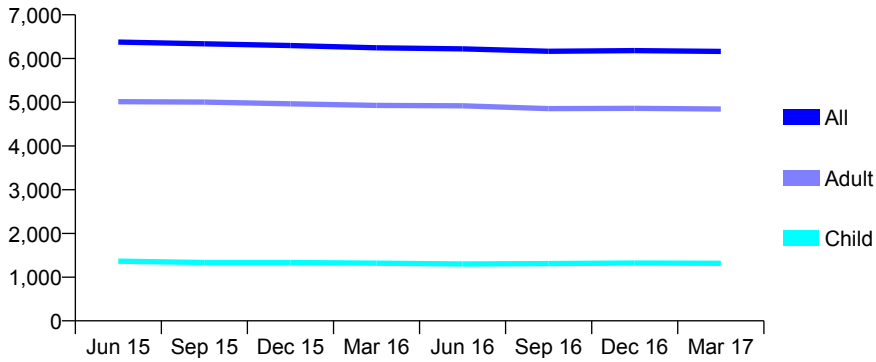
| | |
|---|---|
| Name or company name | Hislop and Wolverson |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/12/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 21,997 |
| Carry forward general activity (UDA) | -222 |
| 16/17 Contracted orthodontic activity (UOA) | 525 |
| Carry forward orthodontic activity (UOA) | -11 |
| Baseline contract value | £656,630.13 |

## ACCESS*

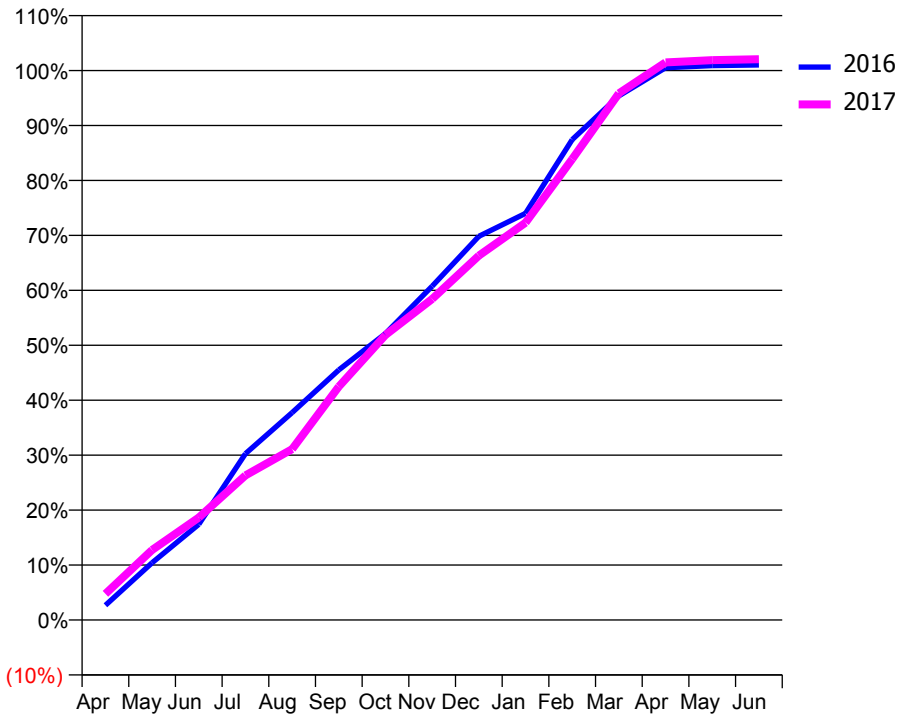
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,245 | |
| Quarter ending June 2016 | 6,220 | → |
| Quarter ending September 2016 | 6,165 | → |
| Quarter ending December 2016 | 6,181 | → |
| Quarter ending March 2017 | 6,162 | → |
| **Variance since March 2016** | (1.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 586 | 1,048 |
| May | 2,281 | 2,803 |
| June | 3,812 | 4,101 |
| July | 6,626 | 5,788 |
| August | 8,264 | 6,843 |
| September | 9,962 | 9,342 |
| October | 11,413 | 11,408 |
| November | 13,299 | 12,850 |
| December | 15,286 | 14,586 |
| January | 16,198 | 15,907 |
| February | 19,134 | 18,449 |
| March | 20,877 | 21,080 |
| April | 21,999 | 22,322 |
| May | 22,083 | 22,414 |
| June | 22,110 | 22,449 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 249 | 2,447 | 10.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,279 | 7,782 | 16.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,659 | 2,447 | 67.8% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,185 | 7,782 | 53.8% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 630 | 10,090 | 6.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 114 | 10,090 | 1.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 235 | 10,090 | 2.3% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 14 | 14 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 14 | *92.9%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 142352/0001 - Year end March 2017

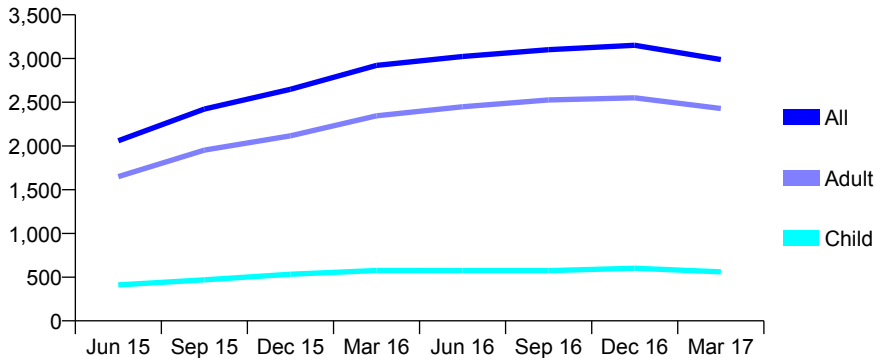
| | |
|---|---|
| Name or company name | Pawson Dental Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,000 |
| Carry forward general activity (UDA) | -72 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £226,832.84 |

## ACCESS*

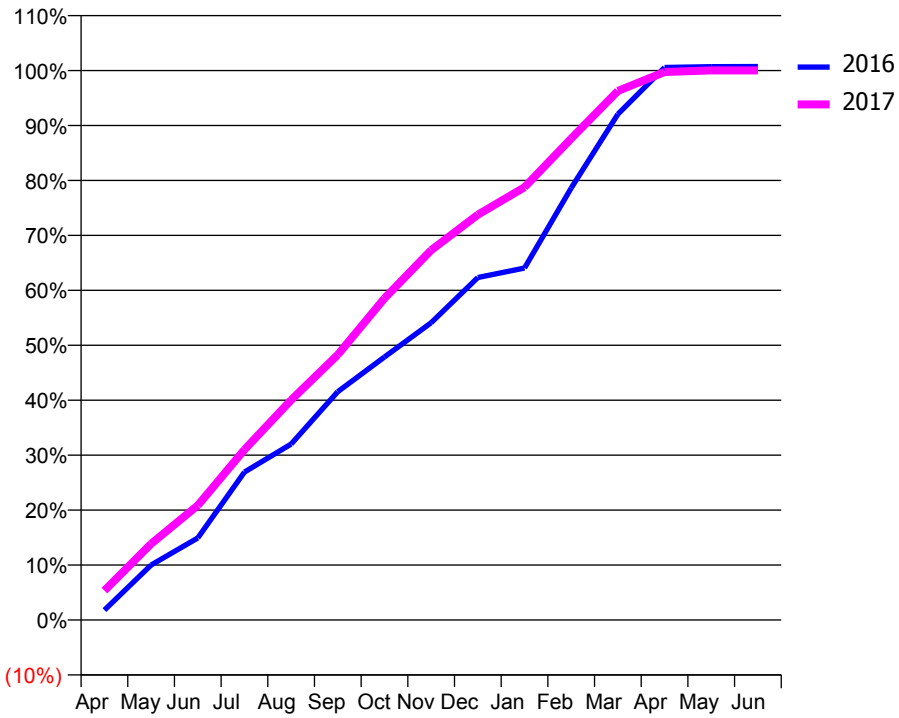
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,921 | |
| Quarter ending June 2016 | 3,023 | ↑ |
| Quarter ending September 2016 | 3,101 | ↑ |
| Quarter ending December 2016 | 3,152 | → |
| Quarter ending March 2017 | 2,988 | ↓ |
| **Variance since March 2016** | 2.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 181 | 535 |
| May | 1,002 | 1,387 |
| June | 1,495 | 2,086 |
| July | 2,692 | 3,100 |
| August | 3,202 | 4,003 |
| September | 4,156 | 4,828 |
| October | 4,788 | 5,855 |
| November | 5,411 | 6,730 |
| December | 6,232 | 7,375 |
| January | 6,404 | 7,875 |
| February | 7,861 | 8,762 |
| March | 9,206 | 9,627 |
| April | 10,054 | 9,972 |
| May | 10,069 | 10,002 |
| June | 10,072 | 10,002 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 79 | 868 | 9.1% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 789 | 4,101 | 19.2% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 553 | 868 | 63.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,496 | 4,101 | 60.9% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 427 | 4,896 | 8.7% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 142 | 4,896 | 2.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 134 | 4,896 | 2.7% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

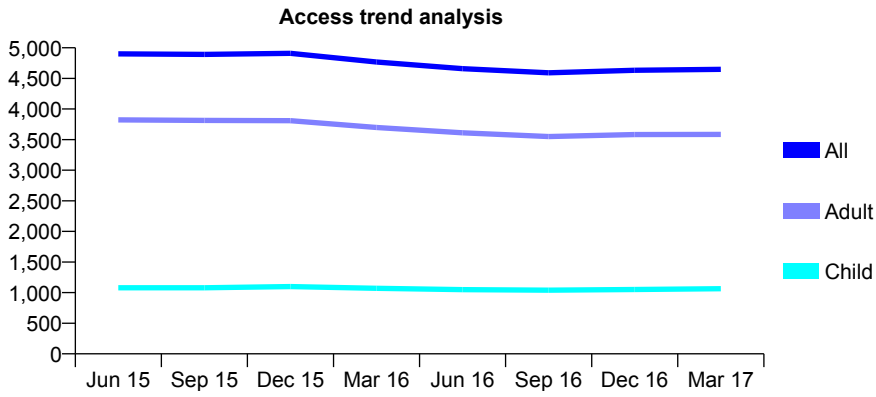
# Q51 - Vital Signs At a Glance Contract Report for 143871/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Sandygate Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

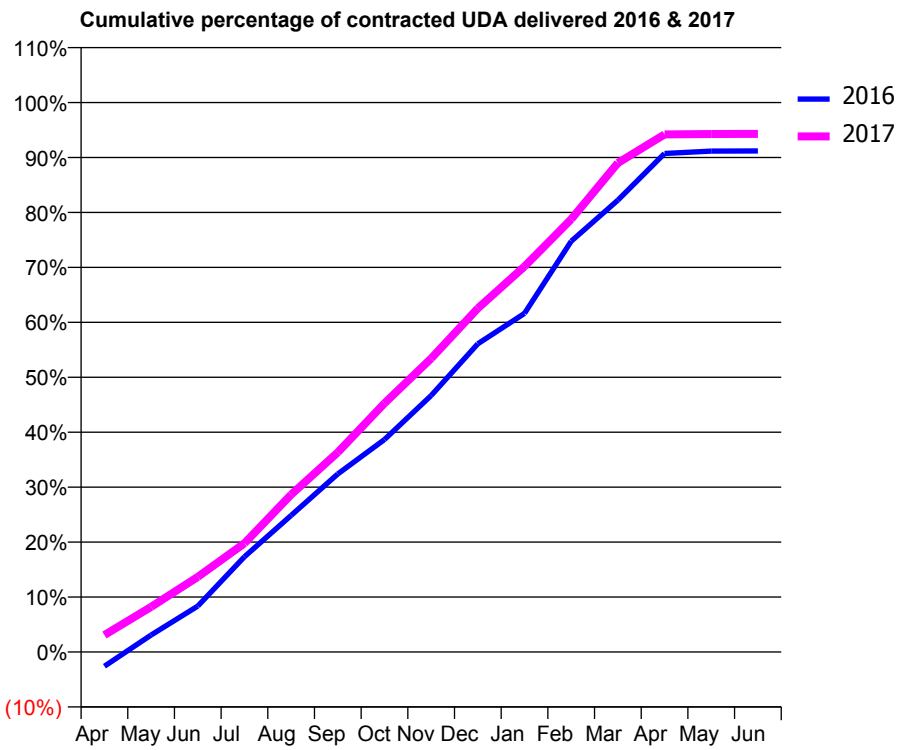
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,975 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £291,586.22 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,768 | |
| Quarter ending June 2016 | 4,659 | ↓ |
| Quarter ending September 2016 | 4,592 | ↓ |
| Quarter ending December 2016 | 4,633 | → |
| Quarter ending March 2017 | 4,649 | → |
| **Variance since March 2016** | (2.5%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -339 | 401 |
| May | 402 | 1,065 |
| June | 1,083 | 1,774 |
| July | 2,251 | 2,568 |
| August | 3,227 | 3,715 |
| September | 4,206 | 4,714 |
| October | 5,017 | 5,874 |
| November | 6,058 | 6,932 |
| December | 7,279 | 8,116 |
| January | 7,997 | 9,105 |
| February | 9,698 | 10,218 |
| March | 10,670 | 11,547 |
| April | 11,772 | 12,222 |
| May | 11,828 | 12,232 |
| June | 11,832 | 12,233 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 128 | 1,876 | 6.8% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 969 | 5,832 | 16.6% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,328 | 1,876 | 70.8% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,152 | 5,832 | 54.0% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 320 | 7,262 | 4.4% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 77 | 7,262 | 1.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 78 | 7,262 | 1.1% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 15 | 16 | *93.8%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 16 | *100.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 144118/0001 - Year end March 2017

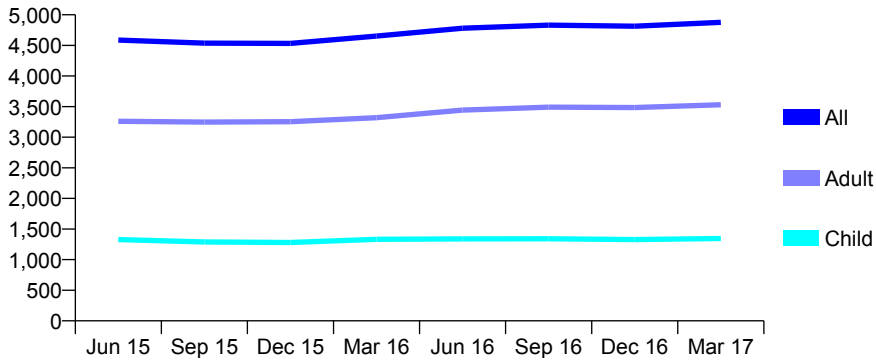
| | |
|---|---|
| Name or company name | Ecclesfield Dental |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,500 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £485,398.45 |

## ACCESS*

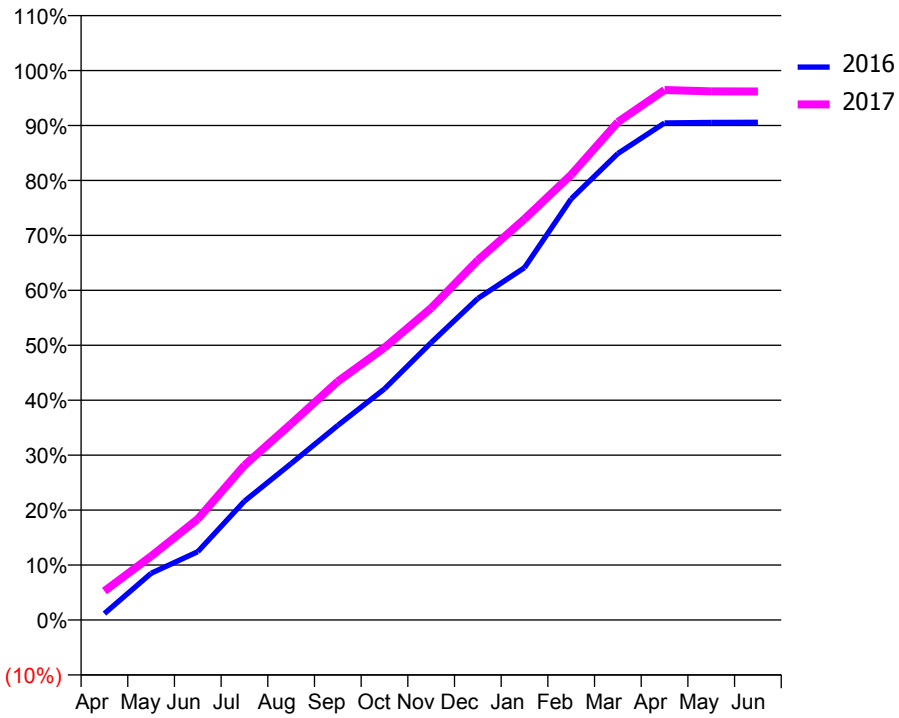
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,652 | |
| Quarter ending June 2016 | 4,782 | ↑ |
| Quarter ending September 2016 | 4,832 | → |
| Quarter ending December 2016 | 4,813 | → |
| Quarter ending March 2017 | 4,876 | → |
| **Variance since March 2016** | 4.8% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 181 | 818 |
| May | 1,319 | 1,801 |
| June | 1,929 | 2,848 |
| July | 3,354 | 4,365 |
| August | 4,415 | 5,536 |
| September | 5,490 | 6,729 |
| October | 6,522 | 7,681 |
| November | 7,827 | 8,801 |
| December | 9,070 | 10,151 |
| January | 9,939 | 11,313 |
| February | 11,880 | 12,562 |
| March | 13,159 | 14,047 |
| April | 14,021 | 14,948 |
| May | 14,036 | 14,911 |
| June | 14,039 | 14,908 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 213 | 2,419 | 8.8% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 860 | 5,686 | 15.1% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,612 | 2,419 | 66.6% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,412 | 5,686 | 60.0% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 546 | 7,994 | 6.8% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 71 | 7,994 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 54 | 7,994 | 0.7% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 16 | 17 | *94.1%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 17 | *94.1%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 144959/0001 - Year end March 2017

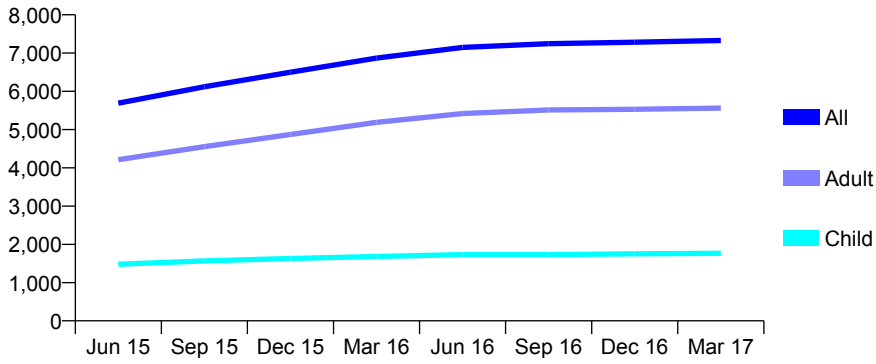
| | |
|---|---|
| Name or company name | Kaye and Rafferty Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/07/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 21,500 |
| Carry forward general activity (UDA) | 766 |
| 16/17 Contracted orthodontic activity (UOA) | 2,249 |
| Carry forward orthodontic activity (UOA) | 5 |
| Baseline contract value | £706,263.86 |

## ACCESS*

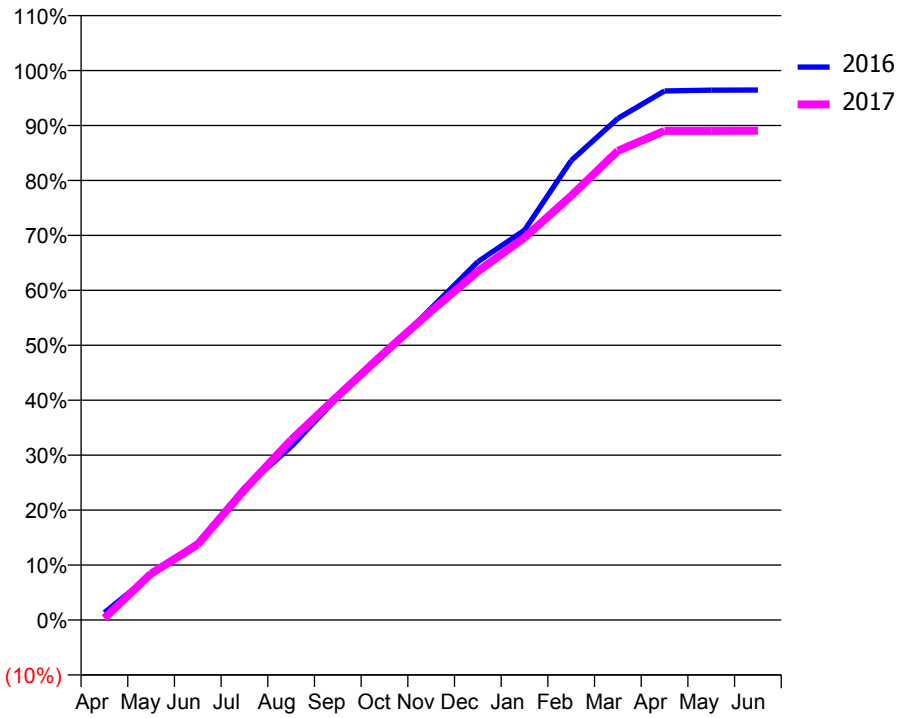
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,869 | |
| Quarter ending June 2016 | 7,148 | ↑ |
| Quarter ending September 2016 | 7,245 | → |
| Quarter ending December 2016 | 7,284 | → |
| Quarter ending March 2017 | 7,328 | → |
| **Variance since March 2016** | 6.7% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 287 | 70 |
| May | 1,771 | 1,817 |
| June | 3,030 | 2,954 |
| July | 5,168 | 5,100 |
| August | 6,781 | 7,044 |
| September | 8,725 | 8,768 |
| October | 10,388 | 10,463 |
| November | 12,203 | 12,085 |
| December | 14,017 | 13,639 |
| January | 15,251 | 14,959 |
| February | 17,978 | 16,597 |
| March | 19,625 | 18,356 |
| April | 20,701 | 19,139 |
| May | 20,732 | 19,142 |
| June | 20,734 | 19,144 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 277 | 3,080 | 9.0% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,138 | 8,451 | 13.5% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,937 | 3,080 | 62.9% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,935 | 8,451 | 58.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 690 | 11,233 | 6.1% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 87 | 11,233 | 0.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 151 | 11,233 | 1.3% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 18 | 18 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 18 | *94.4%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 145130/0001 - Year end March 2017

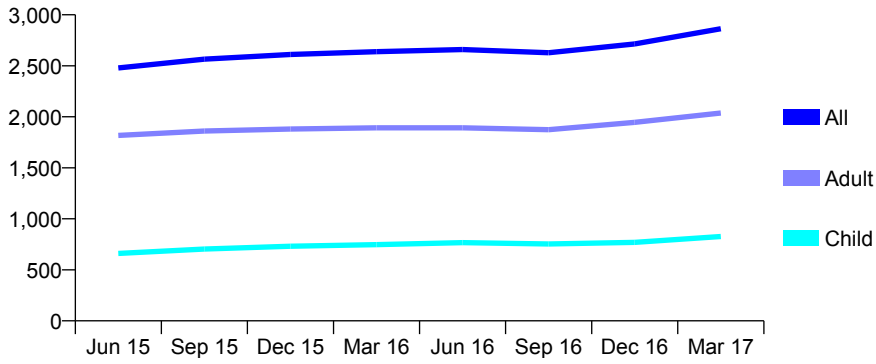
| | |
|---|---|
| Name or company name | Wensley & Wright |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,147 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £255,066.92 |

## ACCESS*

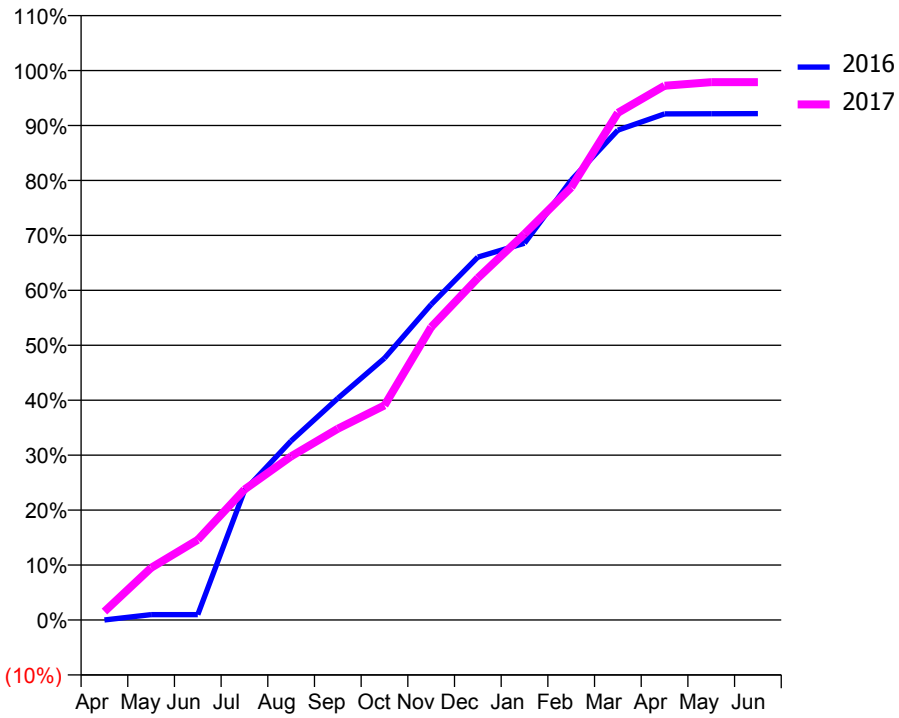
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,639 | |
| Quarter ending June 2016 | 2,659 | → |
| Quarter ending September 2016 | 2,628 | ↓ |
| Quarter ending December 2016 | 2,715 | ↑ |
| Quarter ending March 2017 | 2,864 | ↑ |
| **Variance since March 2016** | 8.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 126 |
| May | 79 | 774 |
| June | 79 | 1,189 |
| July | 1,918 | 1,934 |
| August | 2,656 | 2,426 |
| September | 3,287 | 2,837 |
| October | 3,882 | 3,181 |
| November | 4,679 | 4,342 |
| December | 5,381 | 5,069 |
| January | 5,586 | 5,724 |
| February | 6,521 | 6,412 |
| March | 7,263 | 7,520 |
| April | 7,503 | 7,920 |
| May | 7,506 | 7,974 |
| June | 7,507 | 7,975 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 28 | 983 | 2.8% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 275 | 2,559 | 10.7% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 465 | 983 | 47.3% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,247 | 2,559 | 48.7% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 123 | 3,622 | 3.4% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 18 | 3,622 | 0.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 74 | 3,622 | 2.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 145130/0002 - Year end March 2017

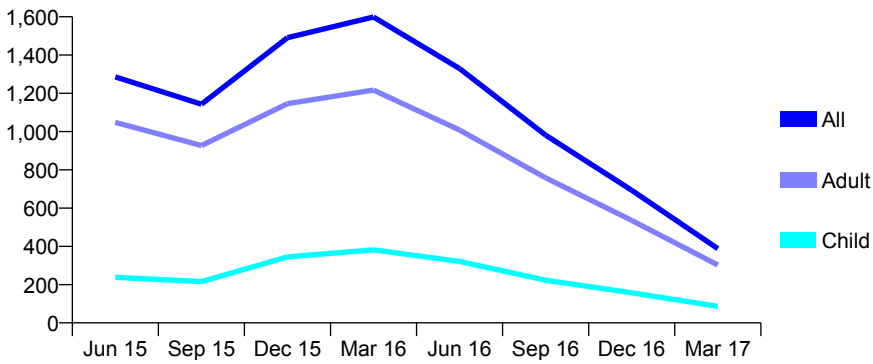
| | |
|---|---|
| Name or company name | Wensley & Wright |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,328 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £93,423.31 |

## ACCESS*

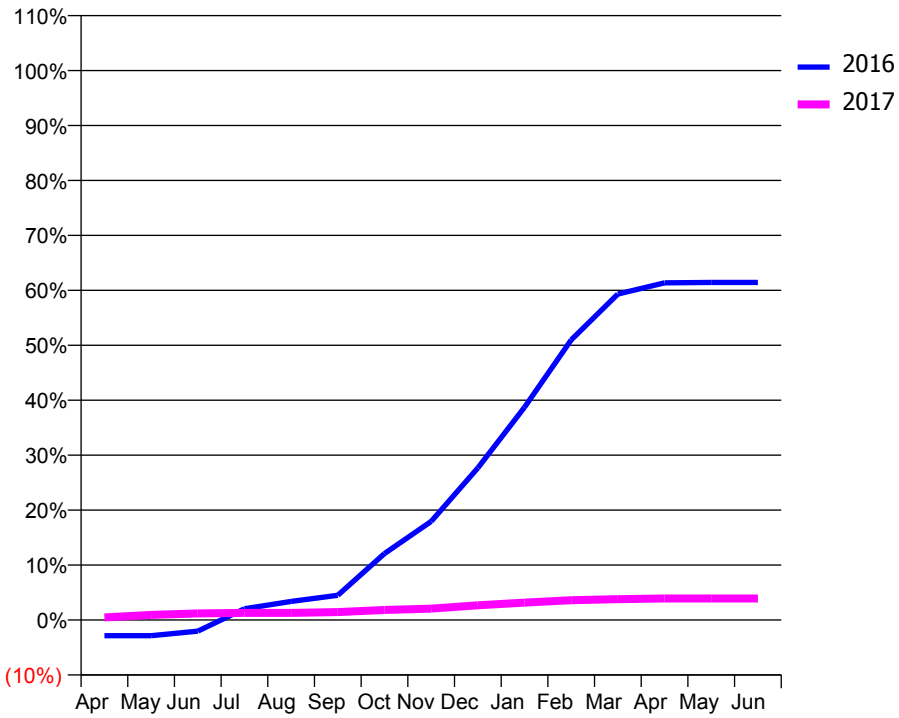
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,599 | |
| Quarter ending June 2016 | 1,329 | ↓ |
| Quarter ending September 2016 | 981 | ↓ |
| Quarter ending December 2016 | 693 | ↓ |
| Quarter ending March 2017 | 388 | ↓ |
| **Variance since March 2016** | (75.7%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -96 | 16 |
| May | -96 | 31 |
| June | -68 | 40 |
| July | 69 | 43 |
| August | 113 | 43 |
| September | 150 | 48 |
| October | 403 | 61 |
| November | 598 | 69 |
| December | 921 | 89 |
| January | 1,289 | 105 |
| February | 1,697 | 120 |
| March | 1,974 | 126 |
| April | 2,042 | 130 |
| May | 2,045 | 130 |
| June | 2,045 | 130 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 49 | *2.0%* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 5 | 83 | *6.0%* | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1 | 49 | *2.0%* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5 | 83 | *6.0%* | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1 | 92 | *1.1%* | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 92 | *0.0%* | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 92 | *0.0%* | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 146439/0001 - Year end March 2017

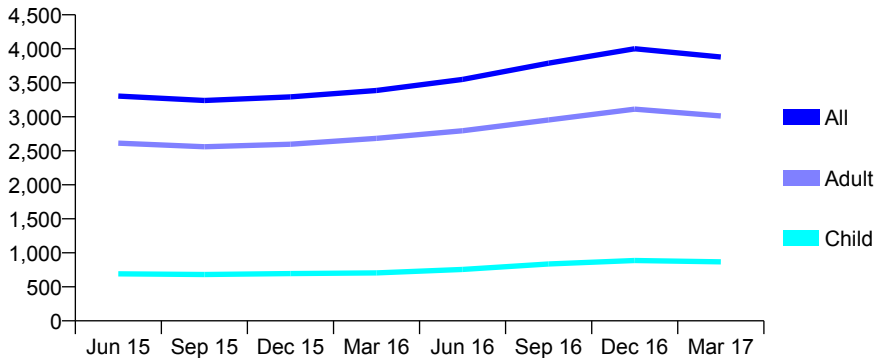
| | |
|---|---|
| Name or company name | Premier Dental Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 24/02/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,304 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £461,464.57 |

## ACCESS*

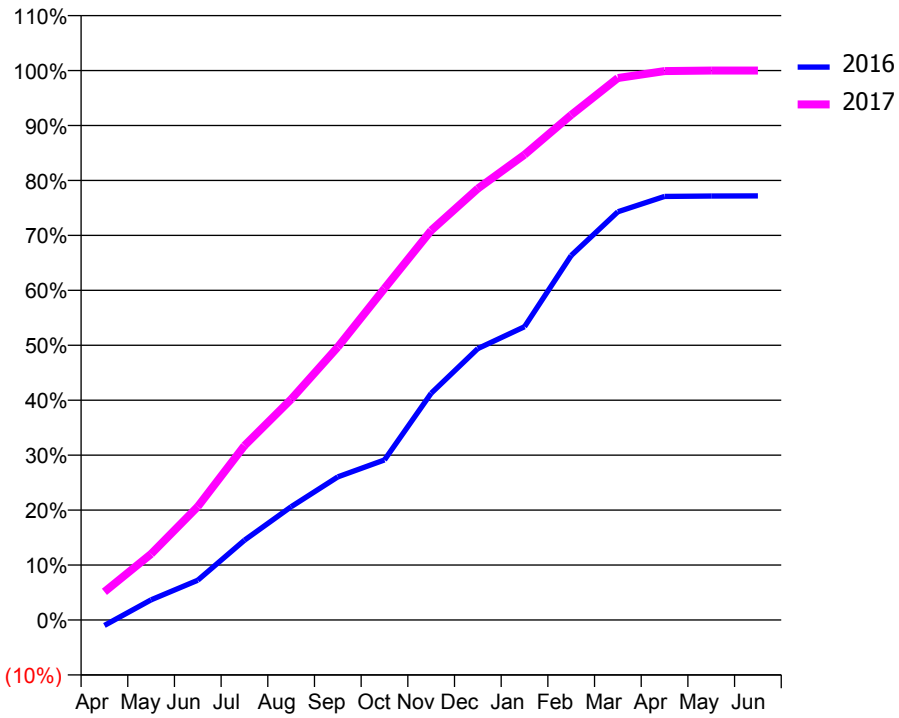
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,387 | |
| Quarter ending June 2016 | 3,550 | ↑ |
| Quarter ending September 2016 | 3,789 | ↑ |
| Quarter ending December 2016 | 4,000 | ↑ |
| Quarter ending March 2017 | 3,879 | ↓ |
| **Variance since March 2016** | 14.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -154 | 787 |
| May | 564 | 1,841 |
| June | 1,109 | 3,158 |
| July | 2,223 | 4,854 |
| August | 3,156 | 6,148 |
| September | 3,986 | 7,605 |
| October | 4,459 | 9,235 |
| November | 6,317 | 10,851 |
| December | 7,559 | 12,015 |
| January | 8,167 | 12,960 |
| February | 10,151 | 14,068 |
| March | 11,368 | 15,095 |
| April | 11,795 | 15,289 |
| May | 11,807 | 15,302 |
| June | 11,810 | 15,302 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 67 | 1,225 | 5.5% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 549 | 4,465 | 12.3% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 612 | 1,225 | 50.0% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,503 | 4,465 | 56.1% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 213 | 5,601 | 3.8% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 56 | 5,601 | 1.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 97 | 5,601 | 1.7% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 15 | 16 | *93.8%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 16 | *87.5%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 147001/0001 - Year end March 2017

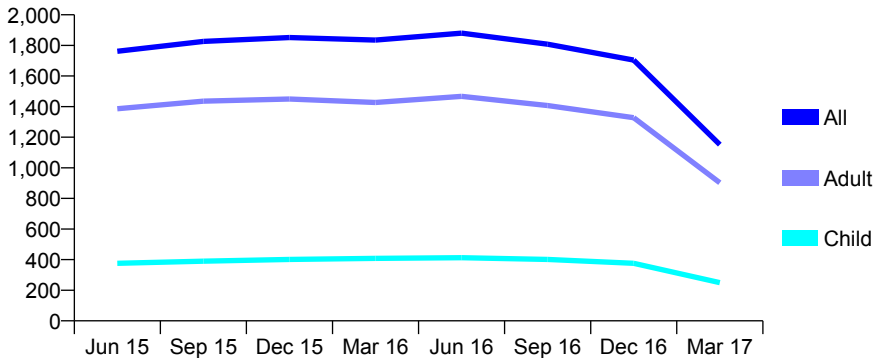
| | |
|---|---|
| Name or company name | Frecheville Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 22/07/2009 |
| Contract end date | 30/11/2016 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,358 |
| Carry forward general activity (UDA) | -15 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £85,958.56 |

## ACCESS*

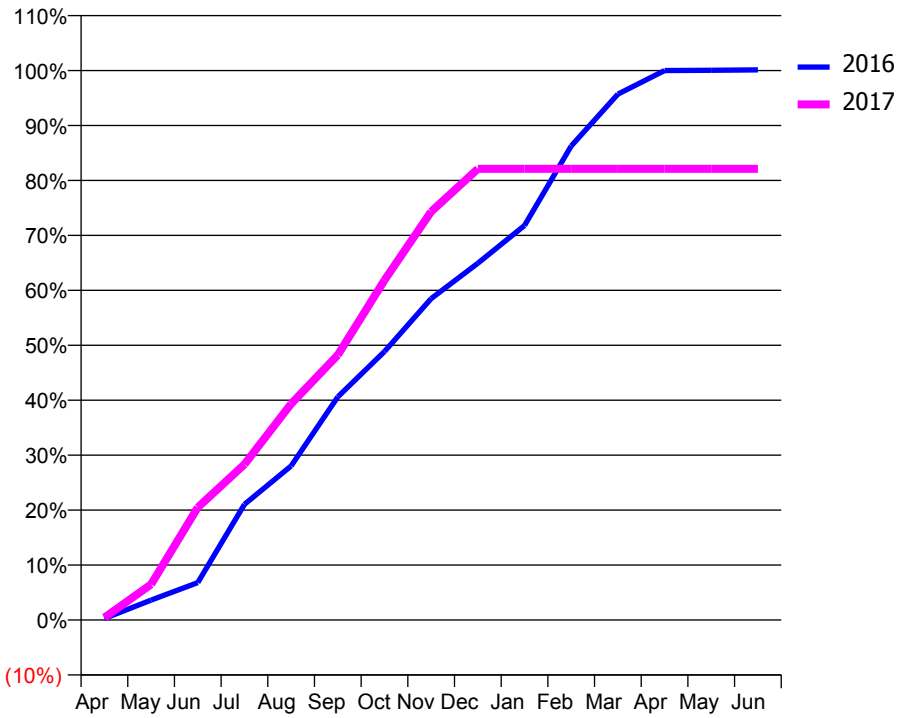
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,835 | |
| Quarter ending June 2016 | 1,880 | ↑ |
| Quarter ending September 2016 | 1,808 | ↓ |
| Quarter ending December 2016 | 1,704 | ↓ |
| Quarter ending March 2017 | 1,152 | ↓ |
| **Variance since March 2016** | (37.2%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 14 | 15 |
| May | 182 | 218 |
| June | 343 | 688 |
| July | 1,060 | 951 |
| August | 1,412 | 1,321 |
| September | 2,046 | 1,619 |
| October | 2,461 | 2,077 |
| November | 2,946 | 2,495 |
| December | 3,270 | 2,757 |
| January | 3,616 | 2,757 |
| February | 4,344 | 2,757 |
| March | 4,820 | 2,757 |
| April | 5,036 | 2,757 |
| May | 5,039 | 2,757 |
| June | 5,042 | 2,757 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 9 | 362 | 2.5% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 99 | 1,325 | 7.5% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 250 | 362 | 69.1% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 892 | 1,325 | 67.3% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 49 | 1,546 | 3.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 13 | 1,546 | 0.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 15 | 1,546 | 1.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 5 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 147397/0001 - Year end March 2017

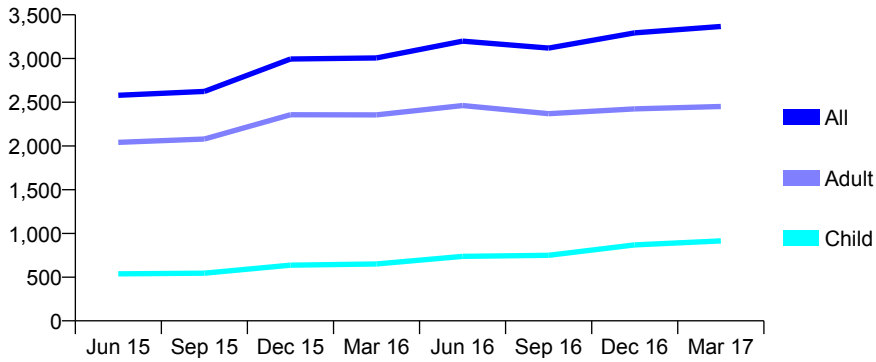
| | |
|---|---|
| Name or company name | Hillsborough Family Dental Centre |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,664 |
| Carry forward general activity (UDA) | 81 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £234,525.40 |

## ACCESS*

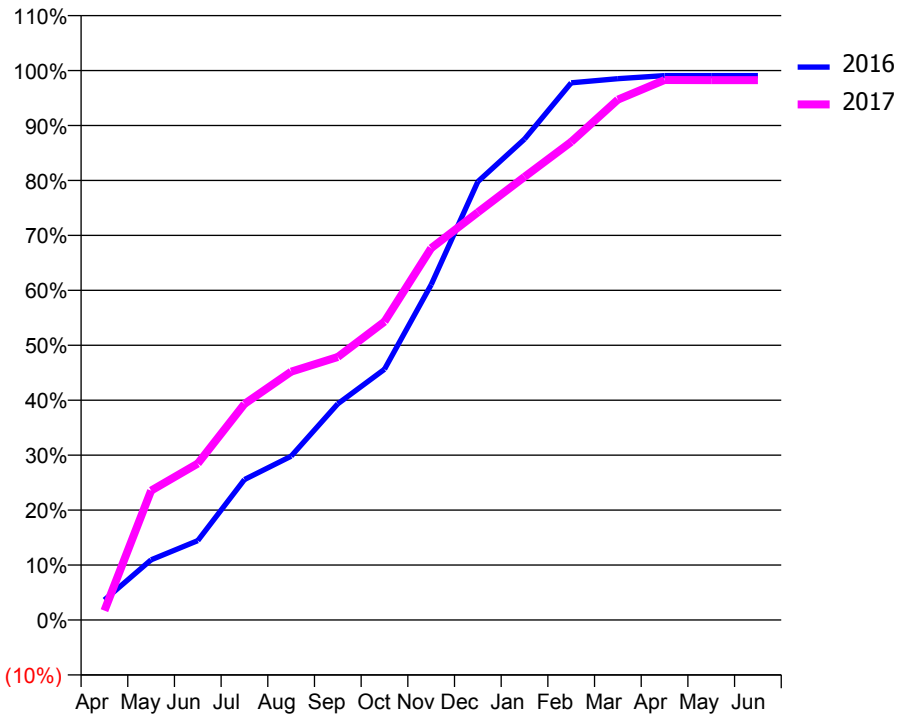
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,006 | |
| Quarter ending June 2016 | 3,199 | ↑ |
| Quarter ending September 2016 | 3,119 | ↓ |
| Quarter ending December 2016 | 3,293 | ↑ |
| Quarter ending March 2017 | 3,366 | ↑ |
| **Variance since March 2016** | 12.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 315 | 149 |
| May | 948 | 2,041 |
| June | 1,253 | 2,468 |
| July | 2,214 | 3,408 |
| August | 2,583 | 3,915 |
| September | 3,410 | 4,148 |
| October | 3,954 | 4,704 |
| November | 5,287 | 5,864 |
| December | 6,912 | 6,428 |
| January | 7,582 | 6,988 |
| February | 8,471 | 7,539 |
| March | 8,536 | 8,204 |
| April | 8,583 | 8,515 |
| May | 8,583 | 8,513 |
| June | 8,583 | 8,513 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 57 | 1,270 | 4.5% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 252 | 1,978 | 12.7% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 627 | 1,270 | 49.4% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 883 | 1,978 | 44.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 104 | 3,350 | 3.1% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 48 | 3,350 | 1.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 101 | 3,350 | 3.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 5 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 147583/0001 - Year end March 2017

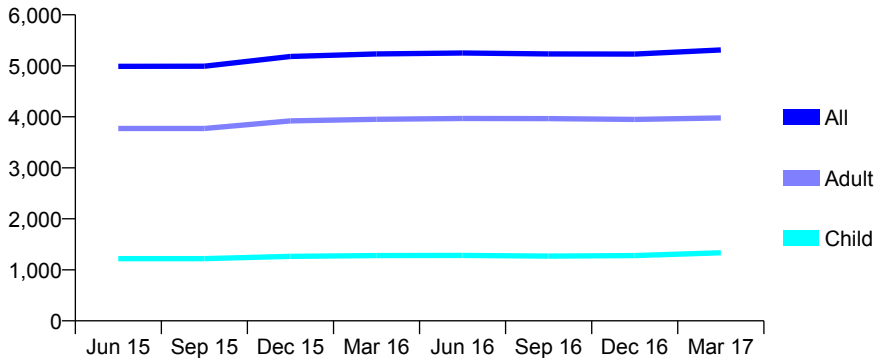
| | |
|---|---|
| Name or company name | Prime Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/08/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 13,805 |
| Carry forward general activity (UDA) | -276 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £418,601.03 |

## ACCESS*

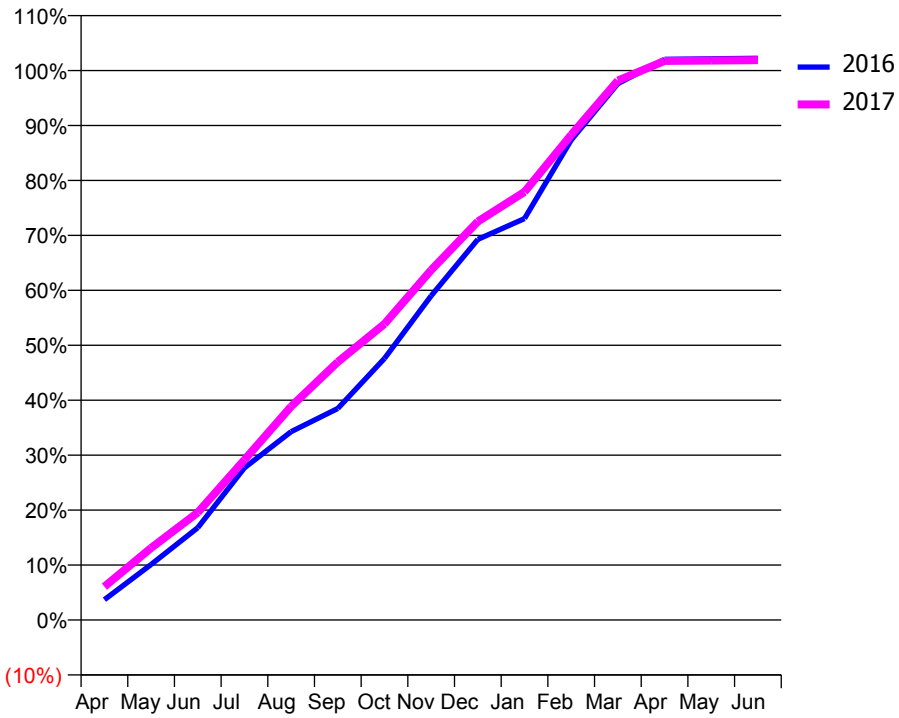
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,232 | |
| Quarter ending June 2016 | 5,251 | → |
| Quarter ending September 2016 | 5,232 | → |
| Quarter ending December 2016 | 5,229 | → |
| Quarter ending March 2017 | 5,312 | → |
| **Variance since March 2016** | 1.5% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 510 | 839 |
| May | 1,394 | 1,811 |
| June | 2,319 | 2,701 |
| July | 3,824 | 4,027 |
| August | 4,730 | 5,365 |
| September | 5,316 | 6,484 |
| October | 6,571 | 7,440 |
| November | 8,147 | 8,793 |
| December | 9,563 | 10,013 |
| January | 10,086 | 10,757 |
| February | 12,058 | 12,188 |
| March | 13,475 | 13,552 |
| April | 14,084 | 14,044 |
| May | 14,098 | 14,054 |
| June | 14,113 | 14,066 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 120 | 1,627 | 7.4% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 779 | 5,133 | 15.2% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 568 | 1,627 | 34.9% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,952 | 5,133 | 38.0% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 373 | 6,132 | 6.1% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 117 | 6,132 | 1.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 55 | 6,132 | 0.9% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 9 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 9 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

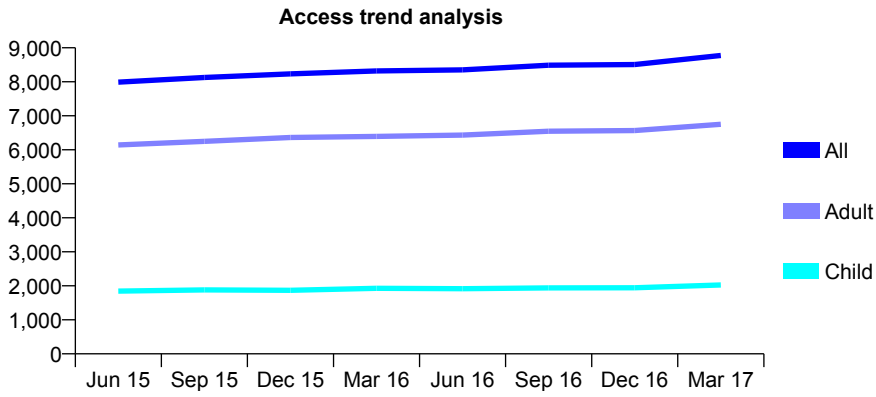
# Q51 - Vital Signs At a Glance Contract Report for 149896/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Handsworth Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 30/10/2009 |
| Contract end date | |

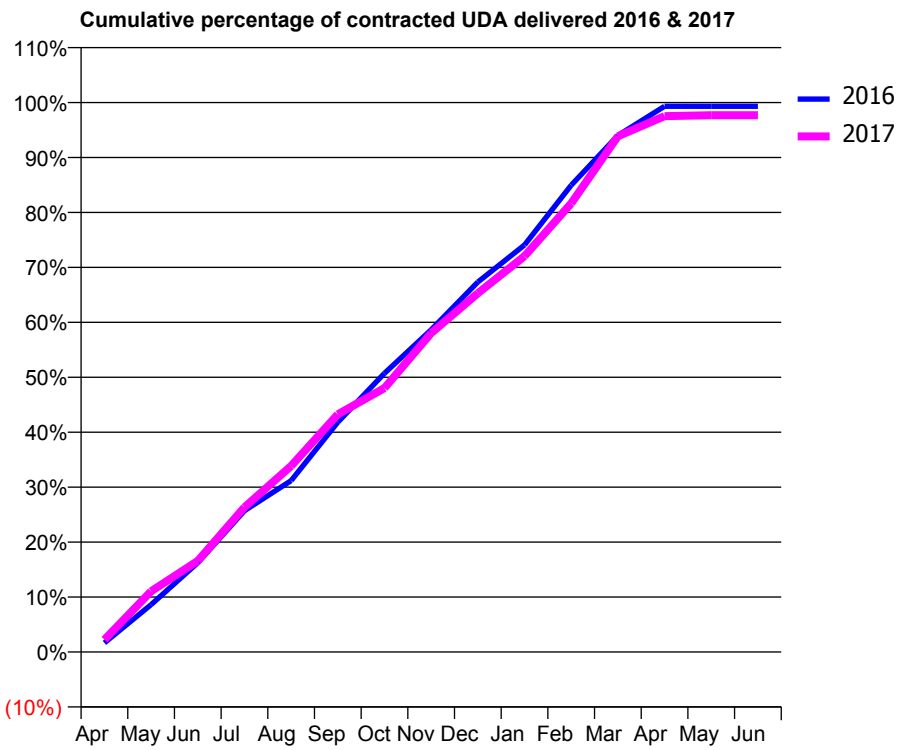
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 25,095 |
| Carry forward general activity (UDA) | 172 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £593,475.79 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,319 | |
| Quarter ending June 2016 | 8,351 | → |
| Quarter ending September 2016 | 8,489 | → |
| Quarter ending December 2016 | 8,507 | → |
| Quarter ending March 2017 | 8,776 | ↑ |
| **Variance since March 2016** | 5.5% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 415 | 562 |
| May | 2,168 | 2,773 |
| June | 4,079 | 4,165 |
| July | 6,453 | 6,610 |
| August | 7,829 | 8,495 |
| September | 10,493 | 10,857 |
| October | 12,730 | 12,052 |
| November | 14,717 | 14,564 |
| December | 16,897 | 16,387 |
| January | 18,592 | 18,078 |
| February | 21,320 | 20,487 |
| March | 23,586 | 23,555 |
| April | 24,921 | 24,471 |
| May | 24,923 | 24,515 |
| June | 24,922 | 24,512 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 289 | 3,560 | 8.1% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,827 | 10,875 | 16.8% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,429 | 3,560 | 68.2% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,083 | 10,875 | 55.9% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,065 | 13,292 | 8.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 686 | 13,292 | 5.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 179 | 13,292 | 1.3% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 21 | 23 | *91.3%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 22 | 23 | *95.7%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 150444/0001 - Year end March 2017

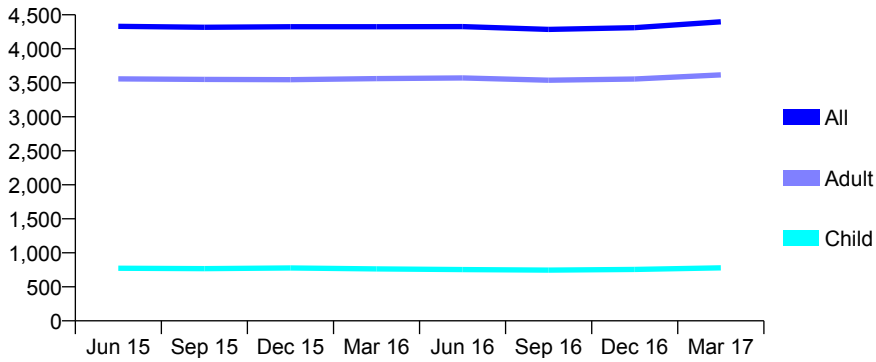
| | |
|---|---|
| Name or company name | Dore Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,151 |
| Carry forward general activity (UDA) | 321 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £384,408.55 |

## ACCESS*

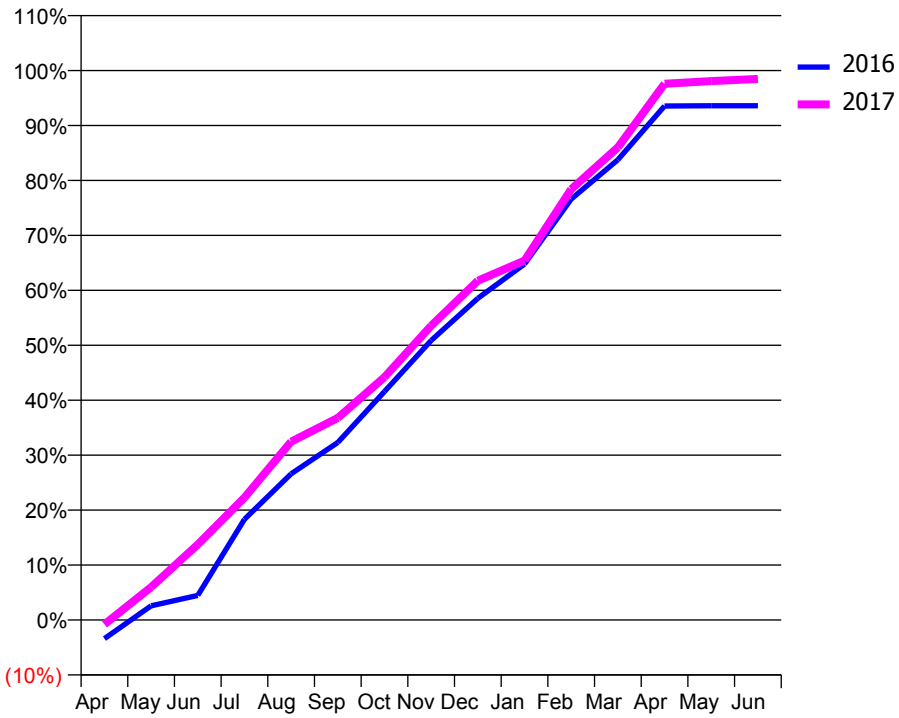
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,325 | |
| Quarter ending June 2016 | 4,326 | → |
| Quarter ending September 2016 | 4,285 | → |
| Quarter ending December 2016 | 4,311 | → |
| Quarter ending March 2017 | 4,397 | → |
| **Variance since March 2016** | 1.7% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -415 | -98 |
| May | 315 | 728 |
| June | 543 | 1,670 |
| July | 2,227 | 2,709 |
| August | 3,234 | 3,945 |
| September | 3,926 | 4,468 |
| October | 5,051 | 5,371 |
| November | 6,182 | 6,505 |
| December | 7,114 | 7,502 |
| January | 7,872 | 7,948 |
| February | 9,308 | 9,525 |
| March | 10,177 | 10,453 |
| April | 11,365 | 11,858 |
| May | 11,372 | 11,918 |
| June | 11,372 | 11,964 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 54 | 1,274 | 4.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 825 | 5,948 | 13.9% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 898 | 1,274 | 70.5% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,009 | 5,948 | 67.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 342 | 7,415 | 4.6% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 51 | 7,415 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 208 | 7,415 | 2.8% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 14 | *92.9%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 14 | *100.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

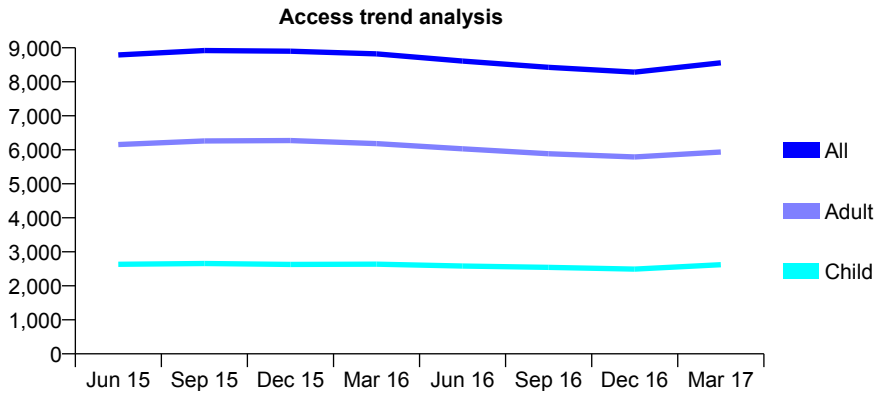
# Q51 - Vital Signs At a Glance Contract Report for 151491/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | A2 Dental Studio |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 06/06/2011 |
| Contract end date | |

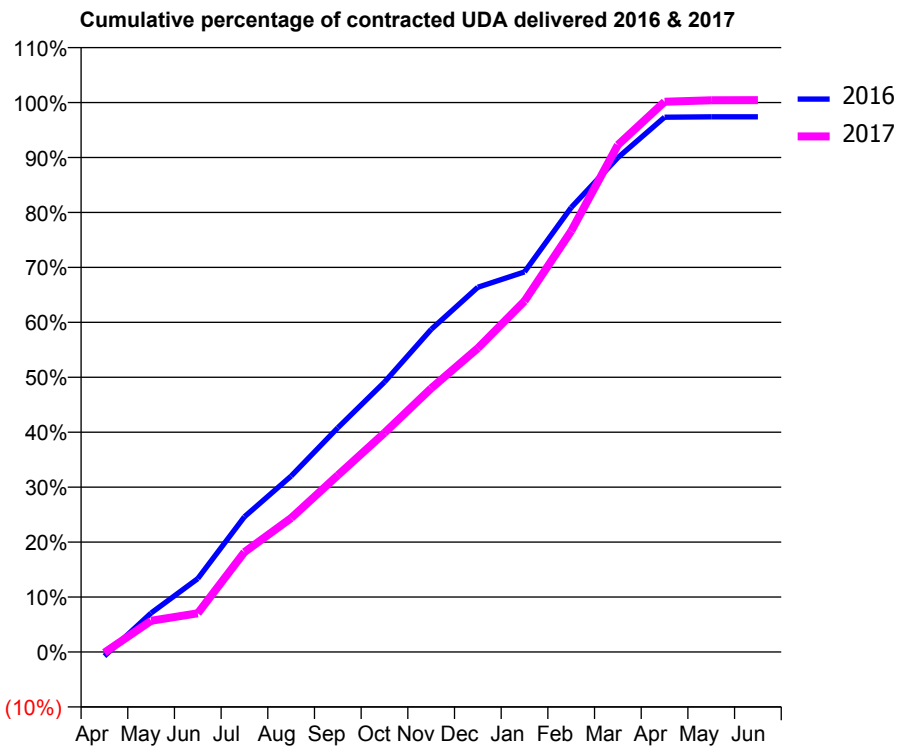
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 22,823 |
| Carry forward general activity (UDA) | 597 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £733,513.71 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,821 | |
| Quarter ending June 2016 | 8,610 | ↓ |
| Quarter ending September 2016 | 8,427 | ↓ |
| Quarter ending December 2016 | 8,284 | ↓ |
| Quarter ending March 2017 | 8,560 | ↑ |
| **Variance since March 2016** | (3.0%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -175 | -31 |
| May | 1,622 | 1,297 |
| June | 3,049 | 1,609 |
| July | 5,616 | 4,150 |
| August | 7,307 | 5,566 |
| September | 9,316 | 7,343 |
| October | 11,212 | 9,104 |
| November | 13,398 | 10,955 |
| December | 15,152 | 12,621 |
| January | 15,785 | 14,573 |
| February | 18,464 | 17,484 |
| March | 20,535 | 21,057 |
| April | 22,211 | 22,854 |
| May | 22,226 | 22,914 |
| June | 22,226 | 22,921 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 240 | 3,367 | 7.1% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,183 | 7,487 | 15.8% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,791 | 3,367 | 53.2% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,606 | 7,487 | 48.2% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 761 | 10,045 | 7.6% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 156 | 10,045 | 1.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 168 | 10,045 | 1.7% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 151653/0003 - Year end March 2017

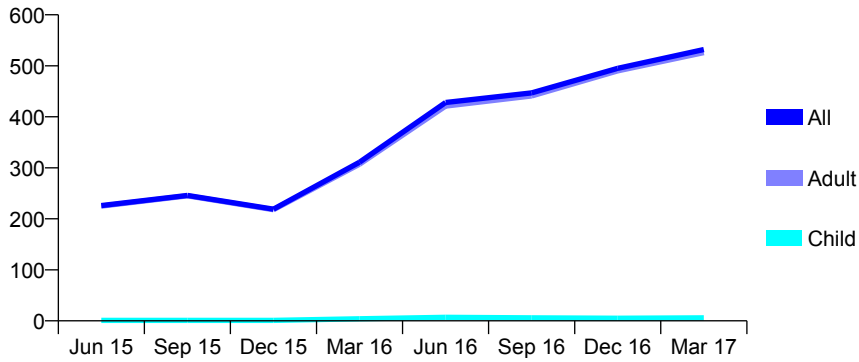
| | |
|---|---|
| Name or company name | The Forum Practice Ltd |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | 31/03/2020 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,800 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £72,976.88 |

## ACCESS*

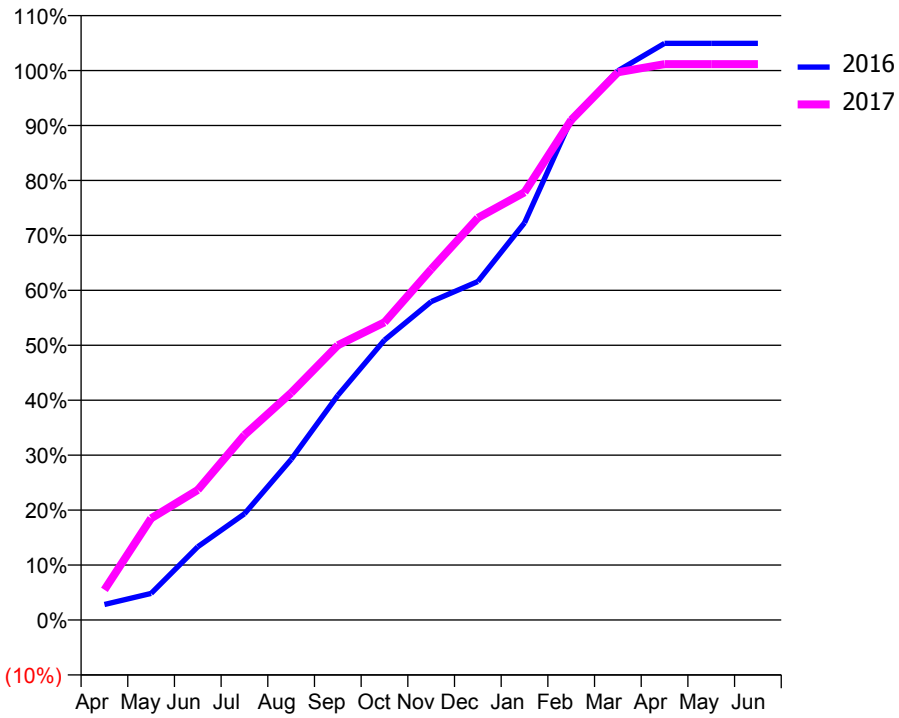
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 311 | |
| Quarter ending June 2016 | 428 | ↑ |
| Quarter ending September 2016 | 447 | ↑ |
| Quarter ending December 2016 | 495 | ↑ |
| Quarter ending March 2017 | 532 | ↑ |
| **Variance since March 2016** | 71.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 51 | 99 |
| May | 87 | 333 |
| June | 240 | 426 |
| July | 348 | 606 |
| August | 526 | 744 |
| September | 736 | 900 |
| October | 917 | 975 |
| November | 1,043 | 1,149 |
| December | 1,109 | 1,317 |
| January | 1,301 | 1,401 |
| February | 1,640 | 1,638 |
| March | 1,799 | 1,794 |
| April | 1,889 | 1,821 |
| May | 1,889 | 1,821 |
| June | 1,889 | 1,821 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 3 | 16 | *18.8%* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 45 | 612 | 7.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 16 | *0.0%* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3 | 612 | 0.5% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 0 | 607 | 0.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 607 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 607 | 0.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 151653/0004 - Year end March 2017

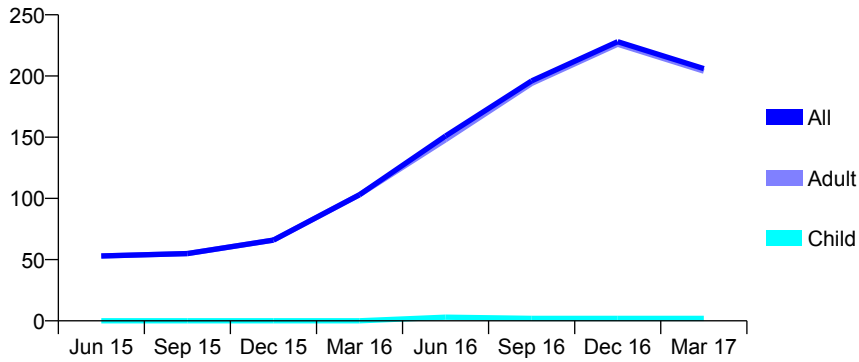
| | |
|---|---|
| Name or company name | The Forum Practice Ltd |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2012 |
| Contract end date | 30/04/2020 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 750 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £34,694.24 |

## ACCESS*

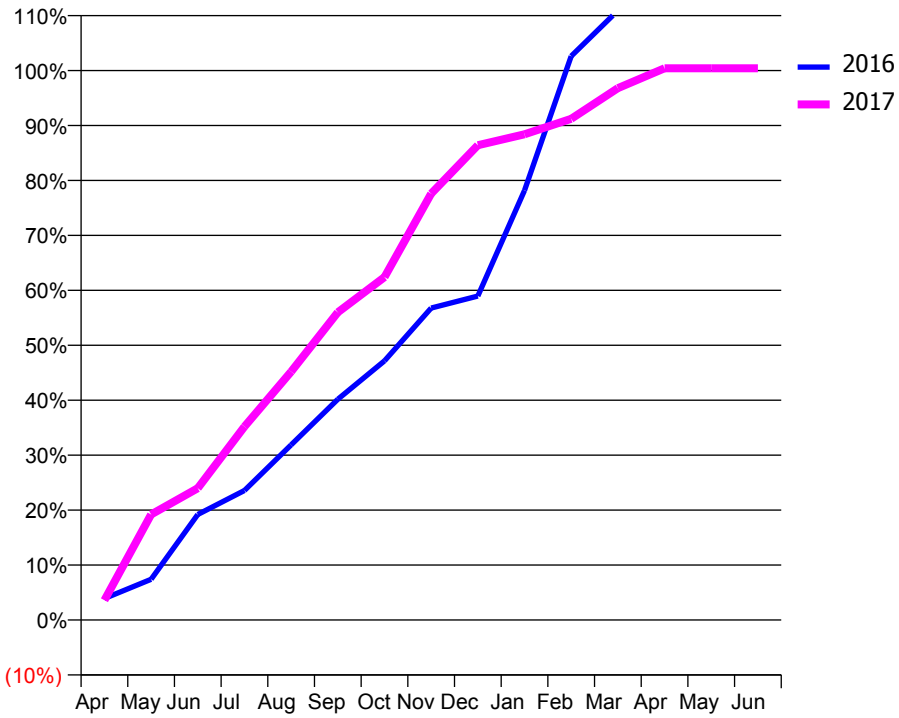
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 103 | |
| Quarter ending June 2016 | 151 | ↑ |
| Quarter ending September 2016 | 196 | ↑ |
| Quarter ending December 2016 | 228 | ↑ |
| Quarter ending March 2017 | 206 | ↓ |
| **Variance since March 2016** | 100.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 27 | 27 |
| May | 51 | 144 |
| June | 132 | 180 |
| July | 162 | 264 |
| August | 219 | 339 |
| September | 276 | 420 |
| October | 324 | 468 |
| November | 390 | 582 |
| December | 405 | 648 |
| January | 537 | 663 |
| February | 705 | 684 |
| March | 762 | 726 |
| April | 783 | 753 |
| May | 783 | 753 |
| June | 783 | 753 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 3 | *0.0%* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 20 | 246 | 8.1% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 3 | *0.0%* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 246 | 0.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 0 | 251 | 0.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 251 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 251 | 0.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 152161/0001 - Year end March 2017

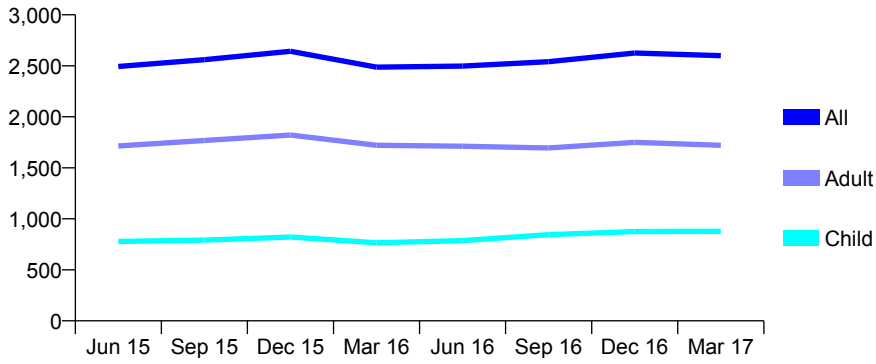
| | |
|---|---|
| Name or company name | Manor Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,728 |
| Carry forward general activity (UDA) | -29 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £228,956.58 |

## ACCESS*

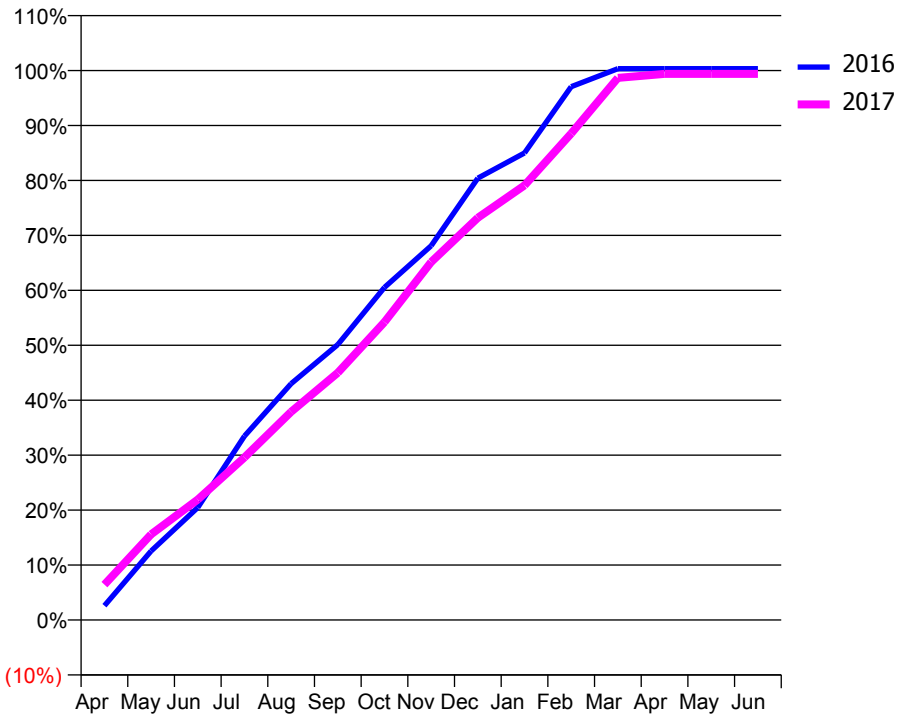
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,487 | |
| Quarter ending June 2016 | 2,498 | → |
| Quarter ending September 2016 | 2,540 | → |
| Quarter ending December 2016 | 2,625 | ↑ |
| Quarter ending March 2017 | 2,599 | → |
| **Variance since March 2016** | 4.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 227 | 562 |
| May | 1,097 | 1,360 |
| June | 1,786 | 1,914 |
| July | 2,922 | 2,584 |
| August | 3,753 | 3,306 |
| September | 4,375 | 3,928 |
| October | 5,282 | 4,732 |
| November | 5,944 | 5,685 |
| December | 7,017 | 6,388 |
| January | 7,419 | 6,904 |
| February | 8,471 | 7,727 |
| March | 8,757 | 8,610 |
| April | 8,757 | 8,675 |
| May | 8,757 | 8,675 |
| June | 8,757 | 8,675 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 64 | 953 | 6.7% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 237 | 1,798 | 13.2% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 354 | 953 | 37.1% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 652 | 1,798 | 36.3% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 282 | 2,781 | 10.1% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 11 | 2,781 | 0.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 18 | 2,781 | 0.6% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 152498/0001 - Year end March 2017

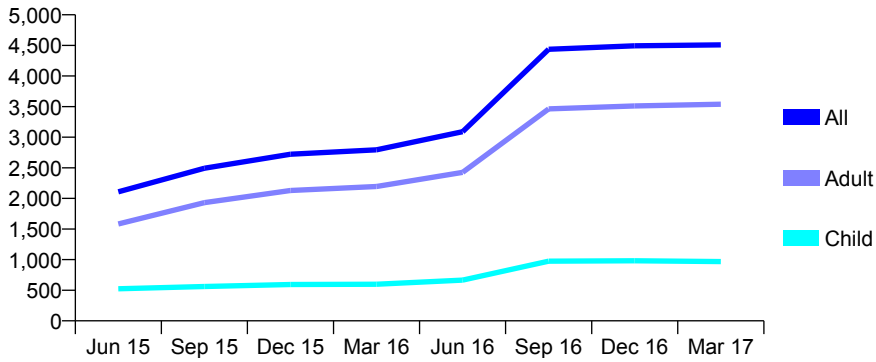
| | |
|---|---|
| Name or company name | Hatfield Dental Care Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,219 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £390,958.58 |

## ACCESS*

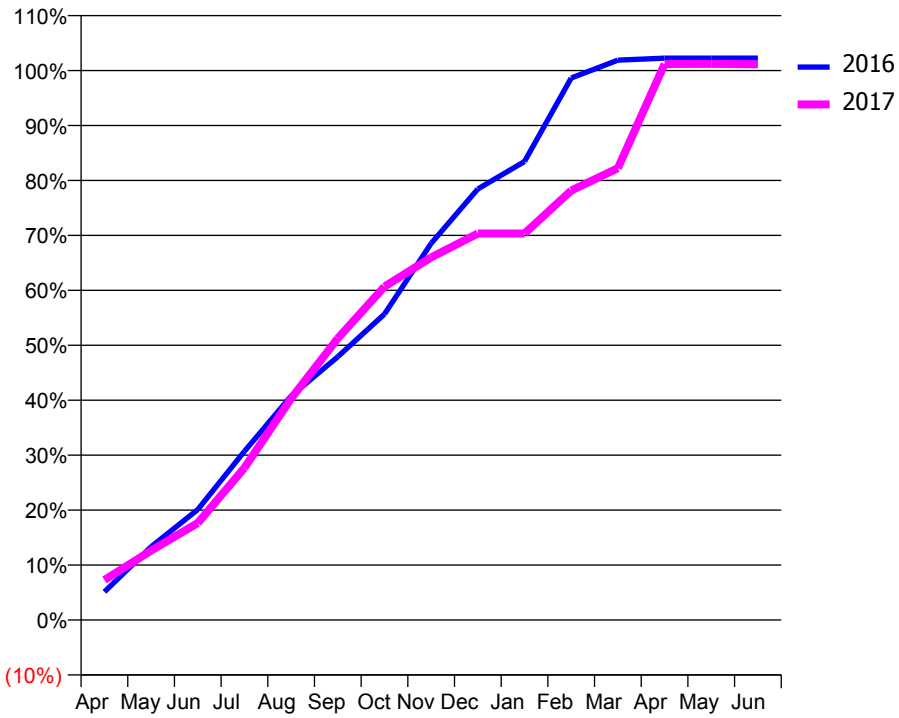
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,794 | |
| Quarter ending June 2016 | 3,091 | ↑ |
| Quarter ending September 2016 | 4,437 | ↑ |
| Quarter ending December 2016 | 4,493 | → |
| Quarter ending March 2017 | 4,508 | → |
| **Variance since March 2016** | 61.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 352 | 1,035 |
| May | 914 | 1,795 |
| June | 1,377 | 2,510 |
| July | 2,104 | 3,940 |
| August | 2,794 | 5,732 |
| September | 3,283 | 7,290 |
| October | 3,815 | 8,629 |
| November | 4,696 | 9,384 |
| December | 5,374 | 10,003 |
| January | 5,716 | 10,003 |
| February | 6,756 | 11,113 |
| March | 6,980 | 11,694 |
| April | 7,004 | 14,389 |
| May | 7,003 | 14,392 |
| June | 7,003 | 14,381 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 112 | 1,362 | 8.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 526 | 4,779 | 11.0% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 595 | 1,362 | 43.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,938 | 4,779 | 40.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 393 | 7,486 | 5.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 67 | 7,486 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 41 | 7,486 | 0.5% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 7 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 153311/0001 - Year end March 2017

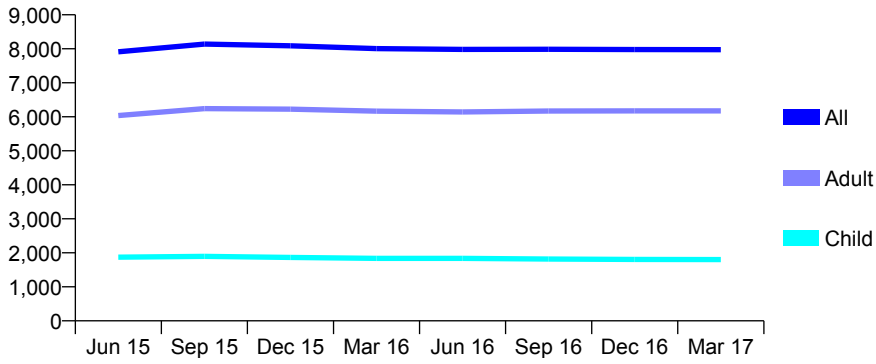
| | |
|---|---|
| Name or company name | Cantley Dental Centre Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 20,539 |
| Carry forward general activity (UDA) | 384 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £581,370.11 |

## ACCESS*

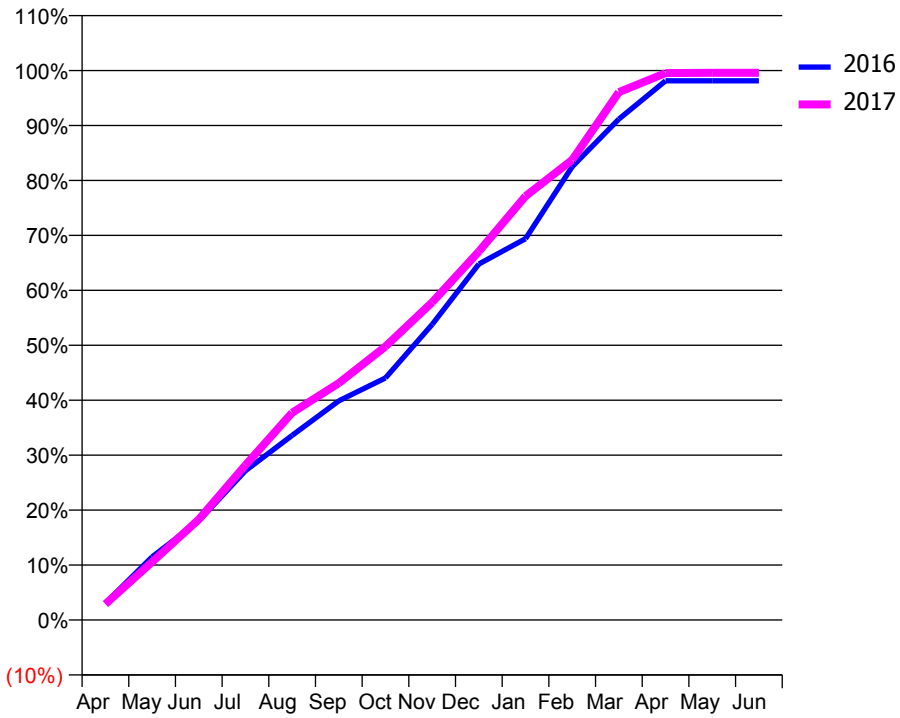
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,005 | |
| Quarter ending June 2016 | 7,984 | → |
| Quarter ending September 2016 | 7,985 | → |
| Quarter ending December 2016 | 7,980 | → |
| Quarter ending March 2017 | 7,975 | → |
| **Variance since March 2016** | (0.4%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 636 | 597 |
| May | 2,358 | 2,169 |
| June | 3,707 | 3,762 |
| July | 5,577 | 5,788 |
| August | 6,901 | 7,747 |
| September | 8,193 | 8,855 |
| October | 9,049 | 10,223 |
| November | 11,046 | 11,875 |
| December | 13,304 | 13,773 |
| January | 14,251 | 15,841 |
| February | 16,942 | 17,196 |
| March | 18,725 | 19,732 |
| April | 20,153 | 20,445 |
| May | 20,153 | 20,452 |
| June | 20,155 | 20,452 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 175 | 2,785 | 6.3% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 951 | 8,379 | 11.3% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,593 | 2,785 | 57.2% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,183 | 8,379 | 49.9% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 250 | 10,913 | 2.3% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 75 | 10,913 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 399 | 10,913 | 3.7% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 22 | 23 | *95.7%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 20 | 23 | *87.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 153737/0001 - Year end March 2017

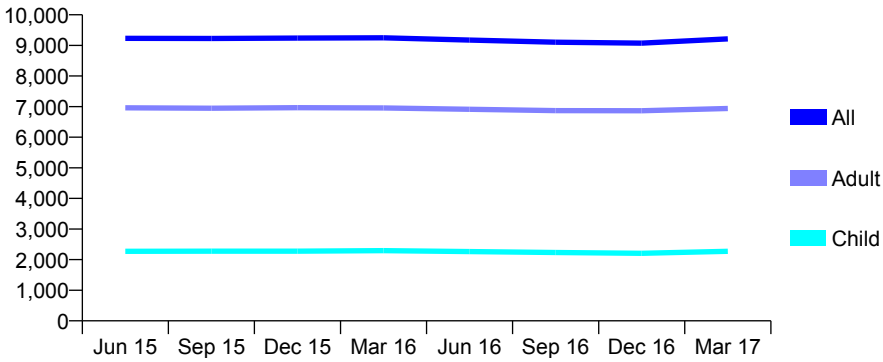
| | |
|---|---|
| Name or company name | Michael & Margaret Naylor |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 25,958 |
| Carry forward general activity (UDA) | -26 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £853,083.11 |

## ACCESS*

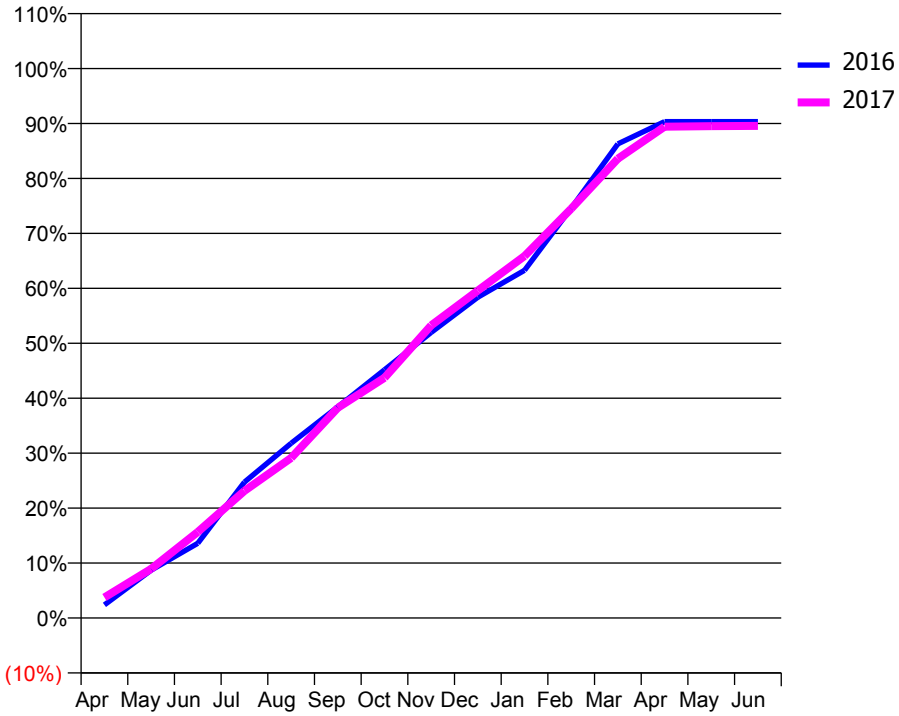
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 9,250 | |
| Quarter ending June 2016 | 9,174 | → |
| Quarter ending September 2016 | 9,103 | → |
| Quarter ending December 2016 | 9,074 | → |
| Quarter ending March 2017 | 9,214 | → |
| **Variance since March 2016** | (0.4%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 624 | 974 |
| May | 2,278 | 2,324 |
| June | 3,555 | 4,067 |
| July | 6,469 | 6,009 |
| August | 8,316 | 7,563 |
| September | 10,050 | 9,931 |
| October | 11,810 | 11,351 |
| November | 13,588 | 13,821 |
| December | 15,267 | 15,467 |
| January | 16,545 | 17,098 |
| February | 19,505 | 19,335 |
| March | 22,563 | 21,696 |
| April | 23,625 | 23,212 |
| May | 23,621 | 23,237 |
| June | 23,621 | 23,248 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 483 | 3,905 | 12.4% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,539 | 10,151 | 15.2% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,410 | 3,905 | 61.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,497 | 10,151 | 54.2% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 853 | 12,969 | 6.6% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 291 | 12,969 | 2.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 152 | 12,969 | 1.2% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 41 | 43 | *95.3%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 36 | 43 | *83.7%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

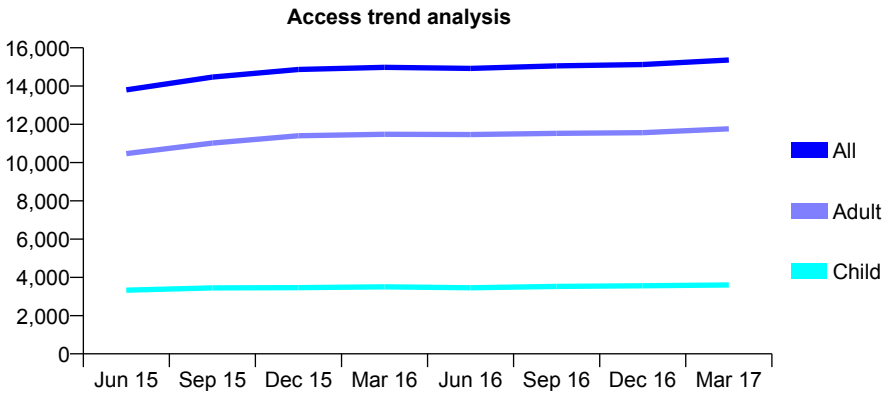
# Q51 - Vital Signs At a Glance Contract Report for 153737/0003 - Year end March 2017

| | |
|---|---|
| Name or company name | Michael & Margaret Naylor |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2013 |
| Contract end date | |

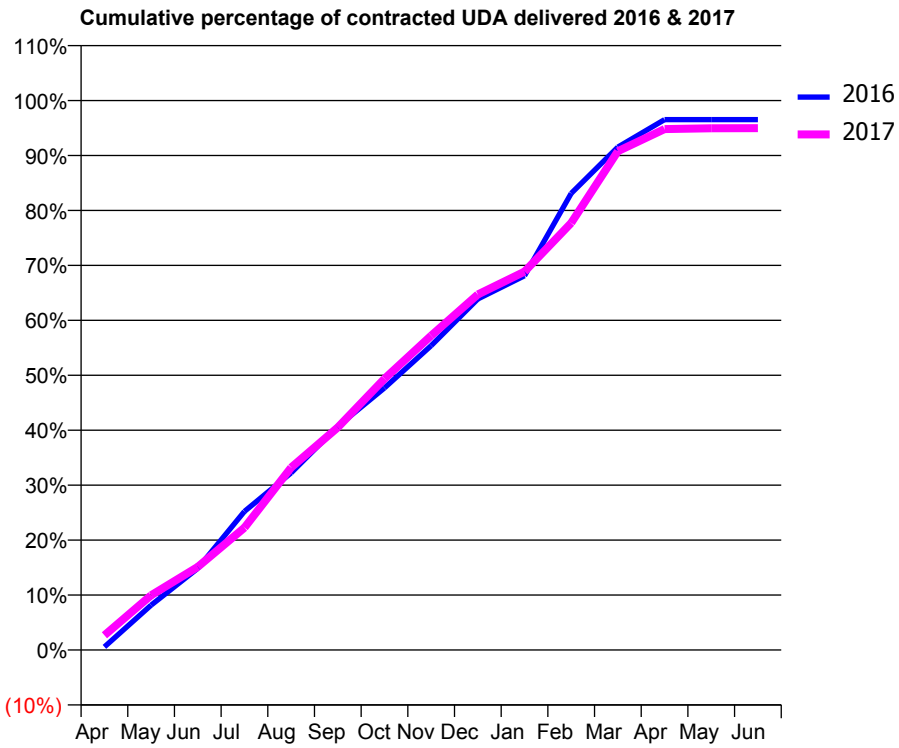
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 45,179 |
| Carry forward general activity (UDA) | 707 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,455,389.98 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 14,977 | |
| Quarter ending June 2016 | 14,922 | → |
| Quarter ending September 2016 | 15,054 | → |
| Quarter ending December 2016 | 15,123 | → |
| Quarter ending March 2017 | 15,364 | → |
| **Variance since March 2016** | 2.6% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 262 | 1,208 |
| May | 3,692 | 4,504 |
| June | 6,716 | 6,841 |
| July | 11,400 | 10,057 |
| August | 14,566 | 15,008 |
| September | 18,396 | 18,301 |
| October | 21,549 | 22,304 |
| November | 25,028 | 25,850 |
| December | 28,865 | 29,234 |
| January | 30,768 | 31,112 |
| February | 37,539 | 35,110 |
| March | 41,350 | 41,006 |
| April | 43,608 | 42,824 |
| May | 43,605 | 42,900 |
| June | 43,605 | 42,904 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 528 | 5,754 | 9.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,829 | 17,602 | 16.1% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,495 | 5,754 | 60.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 9,442 | 17,602 | 53.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,945 | 22,794 | 8.5% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 650 | 22,794 | 2.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 175 | 22,794 | 0.8% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 39 | 39 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 37 | 39 | *94.9%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 153737/0004 - Year end March 2017

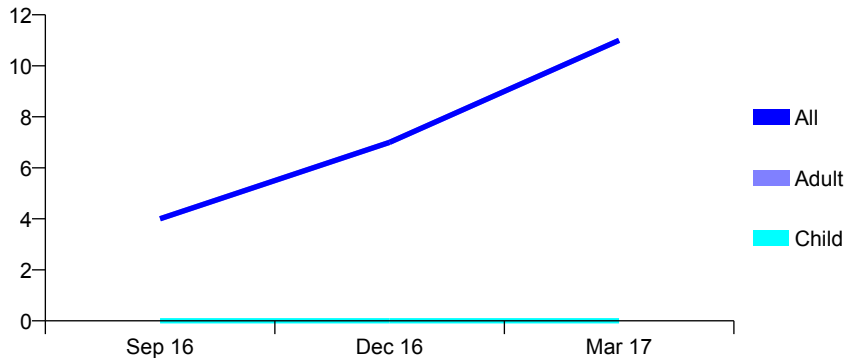
| | |
|---|---|
| Name or company name | Michael & Margaret Naylor |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 849 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £27,986.25 |

## ACCESS*

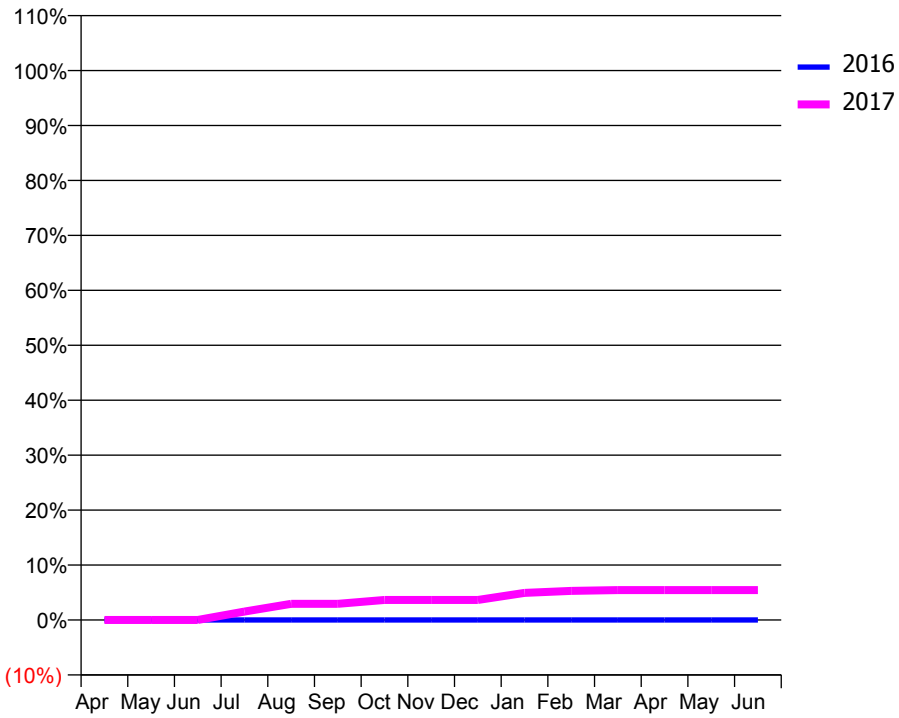
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 0 | |
| Quarter ending June 2016 | 0 | |
| Quarter ending September 2016 | 4 | ↑ |
| Quarter ending December 2016 | 7 | ↑ |
| Quarter ending March 2017 | 11 | ↑ |
| **Variance since March 2016** | N/A | |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 13 |
| August | 0 | 25 |
| September | 0 | 25 |
| October | 0 | 31 |
| November | 0 | 31 |
| December | 0 | 31 |
| January | 0 | 42 |
| February | 0 | 45 |
| March | 0 | 46 |
| April | 0 | 46 |
| May | 0 | 46 |
| June | 0 | 46 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | *N/A* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 12 | *0.0%* | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | *N/A* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 12 | *0.0%* | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1 | 12 | *8.3%* | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 12 | *0.0%* | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 12 | *0.0%* | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 153788/0001 - Year end March 2017

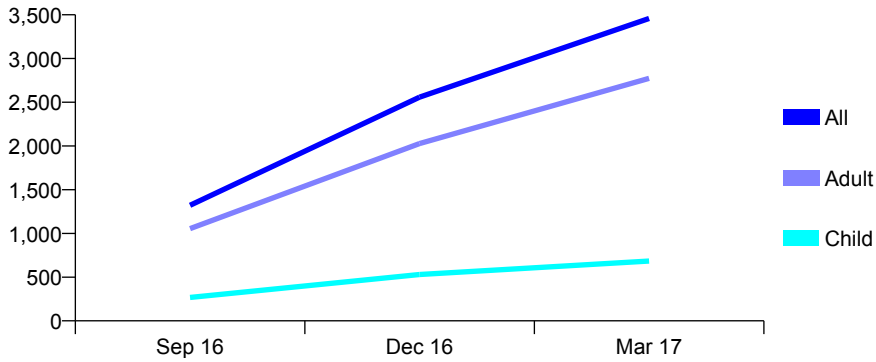
| | |
|---|---|
| Name or company name | Mr R Joseph |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2016 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,000 |
| Carry forward general activity (UDA) | 514 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £481,666.46 |

## ACCESS*

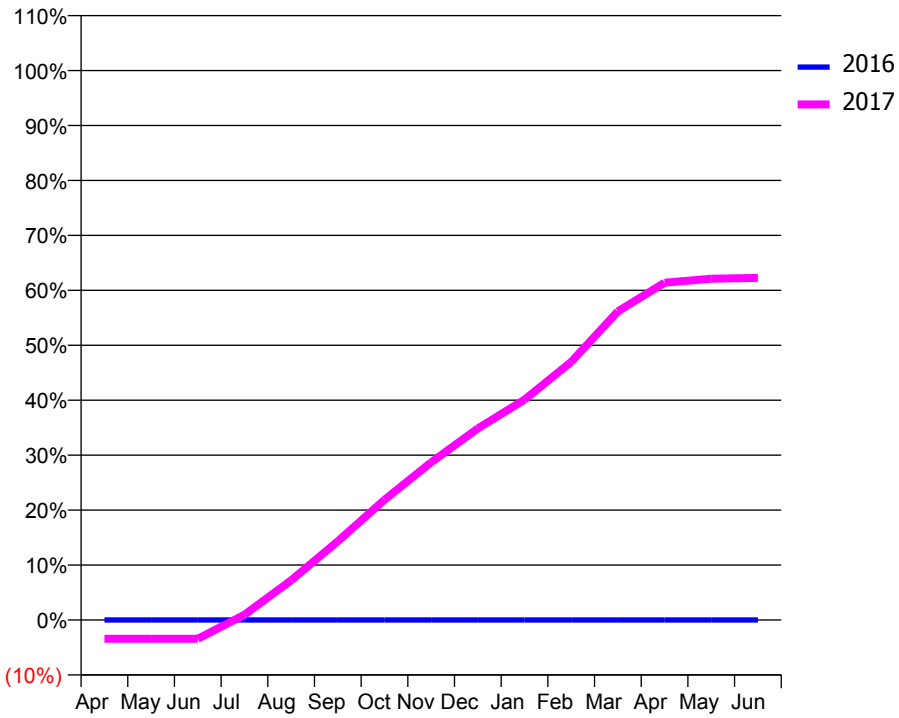
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 0 | |
| Quarter ending June 2016 | 0 | |
| Quarter ending September 2016 | 1,322 | ↑ |
| Quarter ending December 2016 | 2,558 | ↑ |
| Quarter ending March 2017 | 3,458 | ↑ |
| **Variance since March 2016** | N/A | |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | -514 |
| May | 0 | -514 |
| June | 0 | -514 |
| July | 0 | 145 |
| August | 0 | 1,081 |
| September | 0 | 2,151 |
| October | 0 | 3,281 |
| November | 0 | 4,304 |
| December | 0 | 5,230 |
| January | 0 | 6,017 |
| February | 0 | 7,044 |
| March | 0 | 8,425 |
| April | 0 | 9,208 |
| May | 0 | 9,316 |
| June | 0 | 9,340 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 47 | 922 | 5.1% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 319 | 3,724 | 8.6% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 142 | 922 | 15.4% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 600 | 3,724 | 16.1% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 258 | 4,499 | 5.7% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 132 | 4,499 | 2.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 43 | 4,499 | 1.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 153826/0001 - Year end March 2017

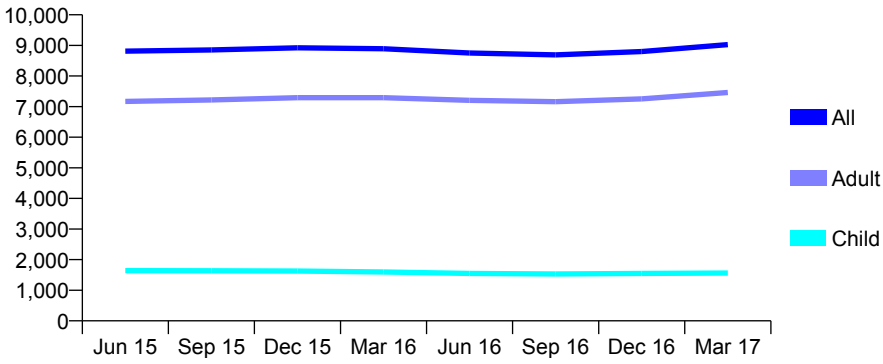
| | |
|---|---|
| Name or company name | School Road Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 26,832 |
| Carry forward general activity (UDA) | 33 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £753,010.83 |

## ACCESS*

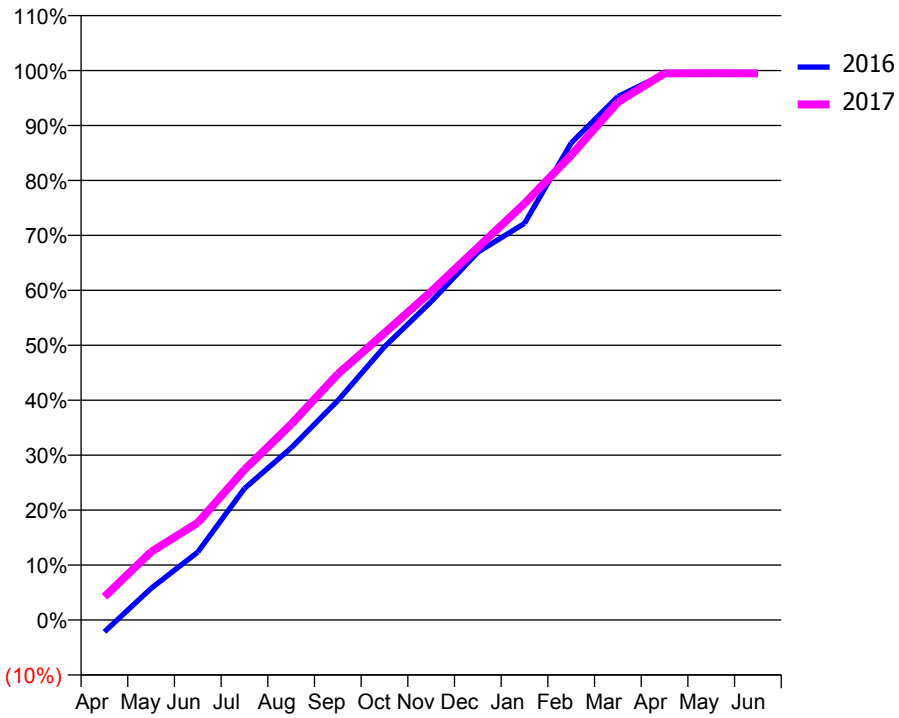
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,889 | |
| Quarter ending June 2016 | 8,753 | ↓ |
| Quarter ending September 2016 | 8,690 | → |
| Quarter ending December 2016 | 8,800 | → |
| Quarter ending March 2017 | 9,025 | ↑ |
| **Variance since March 2016** | 1.5% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -580 | 1,137 |
| May | 1,543 | 3,328 |
| June | 3,318 | 4,751 |
| July | 6,424 | 7,338 |
| August | 8,403 | 9,563 |
| September | 10,717 | 12,007 |
| October | 13,345 | 14,013 |
| November | 15,547 | 16,038 |
| December | 17,959 | 18,196 |
| January | 19,369 | 20,337 |
| February | 23,293 | 22,695 |
| March | 25,557 | 25,288 |
| April | 26,672 | 26,695 |
| May | 26,672 | 26,697 |
| June | 26,674 | 26,696 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 221 | 2,794 | 7.9% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,801 | 12,287 | 14.7% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,949 | 2,794 | 69.8% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,666 | 12,287 | 62.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 773 | 15,137 | 5.1% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 270 | 15,137 | 1.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 126 | 15,137 | 0.8% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 23 | 26 | *88.5%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 25 | 26 | *96.2%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 153826/0002 - Year end March 2017

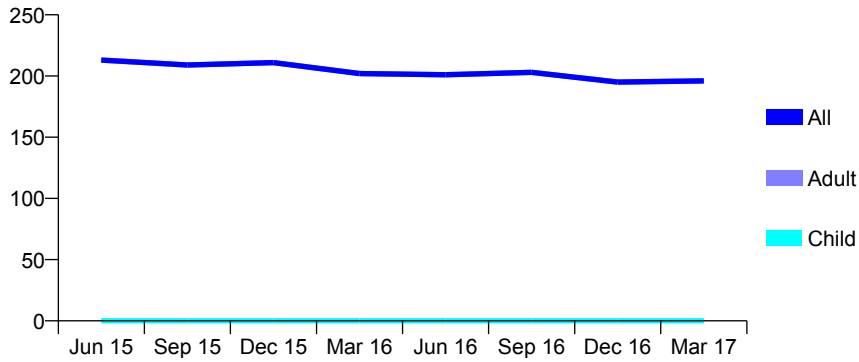
| | |
|---|---|
| Name or company name | School Road Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 675 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £38,368.12 |

## ACCESS*

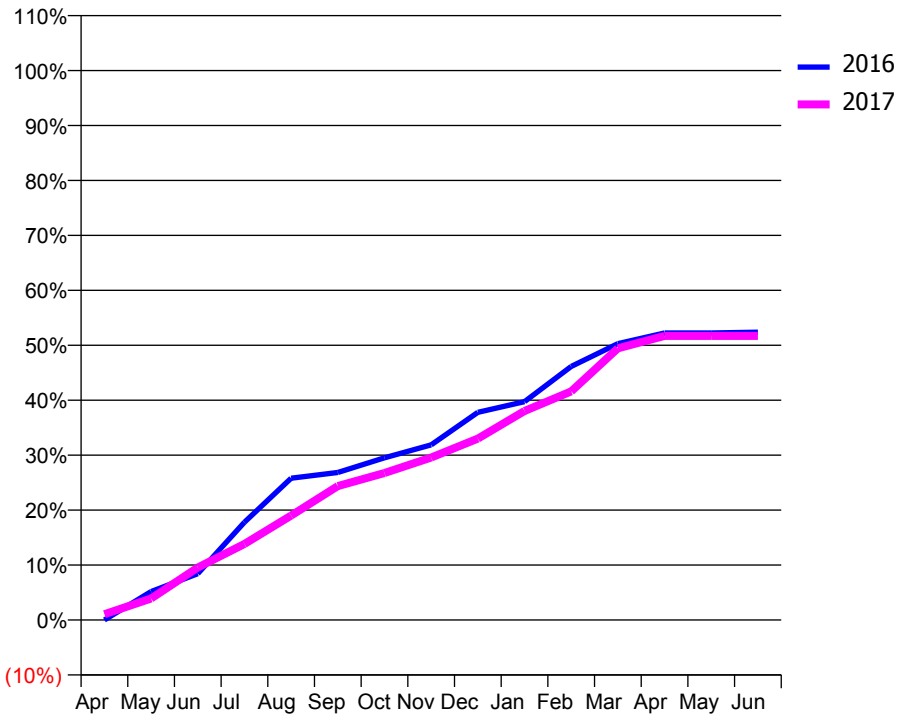
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 202 | |
| Quarter ending June 2016 | 201 | → |
| Quarter ending September 2016 | 203 | → |
| Quarter ending December 2016 | 195 | ↓ |
| Quarter ending March 2017 | 196 | → |
| **Variance since March 2016** | (3.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 7 |
| May | 35 | 26 |
| June | 57 | 64 |
| July | 120 | 93 |
| August | 174 | 128 |
| September | 181 | 165 |
| October | 199 | 181 |
| November | 215 | 200 |
| December | 255 | 223 |
| January | 268 | 257 |
| February | 311 | 281 |
| March | 339 | 334 |
| April | 353 | 349 |
| May | 353 | 349 |
| June | 354 | 349 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | *N/A* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 21 | 194 | 10.8% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | *N/A* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 69 | 194 | 35.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 5 | 188 | 2.7% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 188 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 188 | 0.5% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 155136/0001 - Year end March 2017

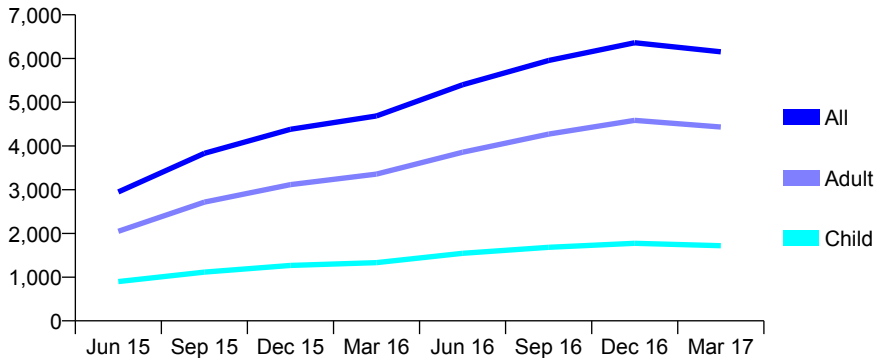
| | |
|---|---|
| Name or company name | Al-Kufaishi and Hanji Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,547 |
| Carry forward general activity (UDA) | -371 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £532,201.42 |

## ACCESS*

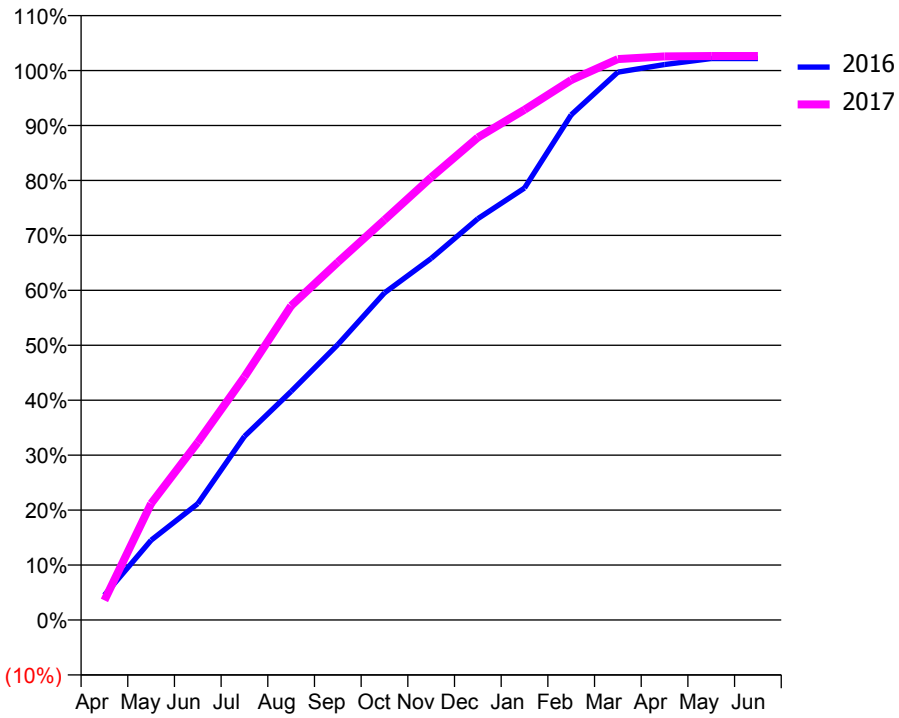
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,688 | |
| Quarter ending June 2016 | 5,400 | ↑ |
| Quarter ending September 2016 | 5,954 | ↑ |
| Quarter ending December 2016 | 6,360 | ↑ |
| Quarter ending March 2017 | 6,153 | ↓ |
| **Variance since March 2016** | 31.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 839 | 664 |
| May | 2,694 | 3,931 |
| June | 3,928 | 5,999 |
| July | 6,198 | 8,208 |
| August | 7,718 | 10,608 |
| September | 9,295 | 12,077 |
| October | 11,041 | 13,505 |
| November | 12,203 | 14,941 |
| December | 13,545 | 16,284 |
| January | 14,582 | 17,221 |
| February | 17,049 | 18,227 |
| March | 18,493 | 18,933 |
| April | 18,750 | 19,024 |
| May | 18,951 | 19,036 |
| June | 18,952 | 19,036 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 169 | 2,044 | 8.3% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 788 | 5,173 | 15.2% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 800 | 2,044 | 39.1% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,083 | 5,173 | 40.3% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 428 | 7,093 | 6.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 38 | 7,093 | 0.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 57 | 7,093 | 0.8% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 13 | *84.6%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

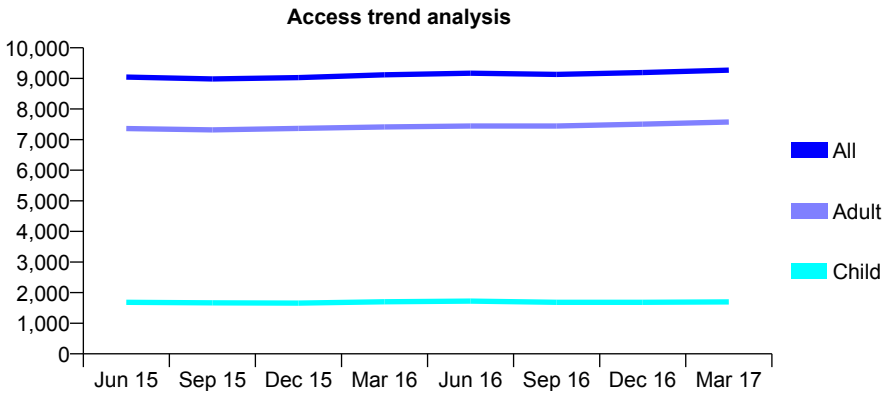
# Q51 - Vital Signs At a Glance Contract Report for 157708/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Doncaster Dental Centre |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/09/2010 |
| Contract end date | |

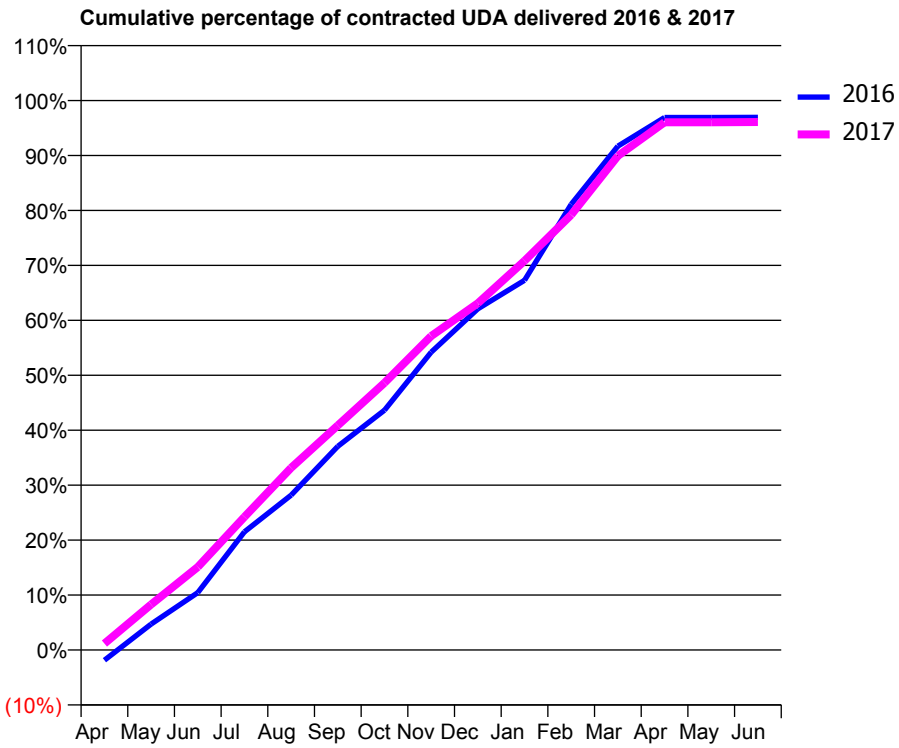
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 32,715 |
| Carry forward general activity (UDA) | 1,004 |
| 16/17 Contracted orthodontic activity (UOA) | 630 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £966,617.06 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 9,117 | |
| Quarter ending June 2016 | 9,168 | → |
| Quarter ending September 2016 | 9,131 | → |
| Quarter ending December 2016 | 9,193 | → |
| Quarter ending March 2017 | 9,270 | → |
| **Variance since March 2016** | 1.7% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -612 | 383 |
| May | 1,540 | 2,708 |
| June | 3,417 | 4,938 |
| July | 7,036 | 7,930 |
| August | 9,219 | 10,845 |
| September | 12,125 | 13,373 |
| October | 14,274 | 15,906 |
| November | 17,733 | 18,696 |
| December | 20,313 | 20,648 |
| January | 22,008 | 23,171 |
| February | 26,533 | 25,905 |
| March | 29,999 | 29,416 |
| April | 31,708 | 31,417 |
| May | 31,708 | 31,421 |
| June | 31,711 | 31,436 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 198 | 2,669 | 7.4% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,622 | 13,420 | 12.1% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,709 | 2,669 | 64.0% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 9,103 | 13,420 | 67.8% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 920 | 16,001 | 5.7% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 97 | 16,001 | 0.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 280 | 16,001 | 1.7% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 19 | 19 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 19 | *94.7%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

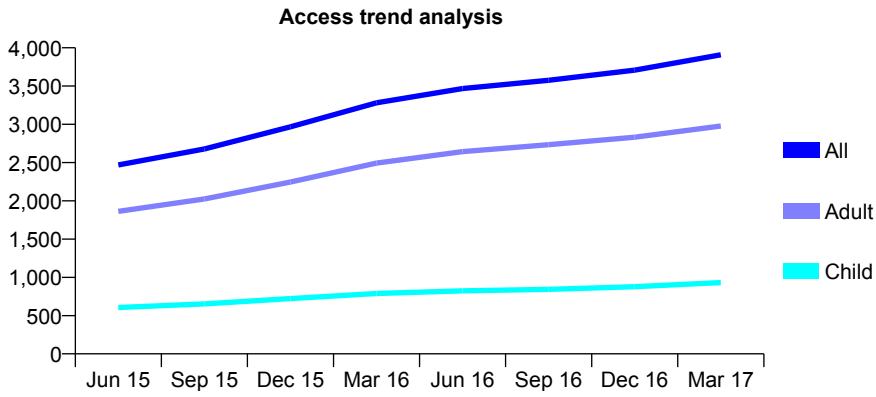
# Q51 - Vital Signs At a Glance Contract Report for 158445/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Cudworth Dental Surgery Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

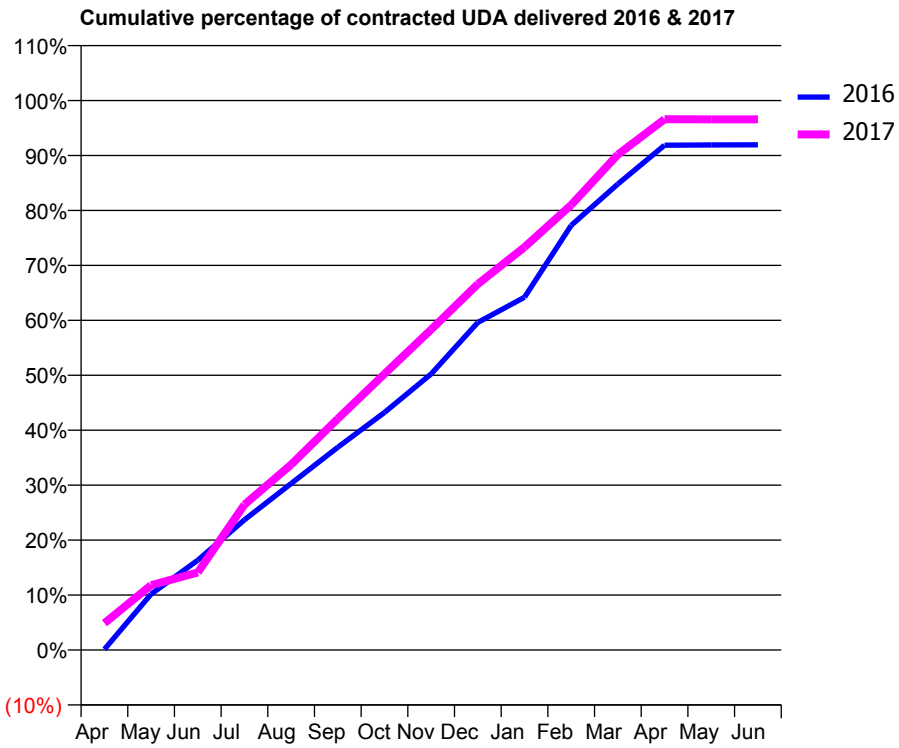
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 13,414 |
| Carry forward general activity (UDA) | -268 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £465,512.81 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,281 | |
| Quarter ending June 2016 | 3,467 | ↑ |
| Quarter ending September 2016 | 3,575 | ↑ |
| Quarter ending December 2016 | 3,708 | ↑ |
| Quarter ending March 2017 | 3,909 | ↑ |
| **Variance since March 2016** | 19.1% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 17 | 654 |
| May | 1,366 | 1,585 |
| June | 2,192 | 1,893 |
| July | 3,179 | 3,549 |
| August | 4,066 | 4,527 |
| September | 4,950 | 5,646 |
| October | 5,799 | 6,740 |
| November | 6,739 | 7,825 |
| December | 7,995 | 8,934 |
| January | 8,612 | 9,837 |
| February | 10,366 | 10,865 |
| March | 11,376 | 12,095 |
| April | 12,323 | 12,956 |
| May | 12,329 | 12,954 |
| June | 12,331 | 12,955 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 237 | 1,500 | 15.8% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 572 | 3,844 | 14.9% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 818 | 1,500 | 54.5% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,710 | 3,844 | 44.5% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 507 | 5,336 | 9.5% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 61 | 5,336 | 1.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 35 | 5,336 | 0.7% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

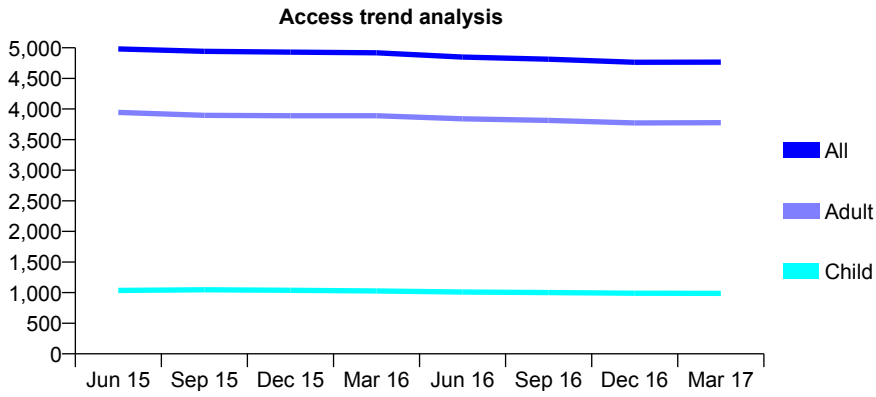
# Q51 - Vital Signs At a Glance Contract Report for 158577/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Ridgeway Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2013 |
| Contract end date | |

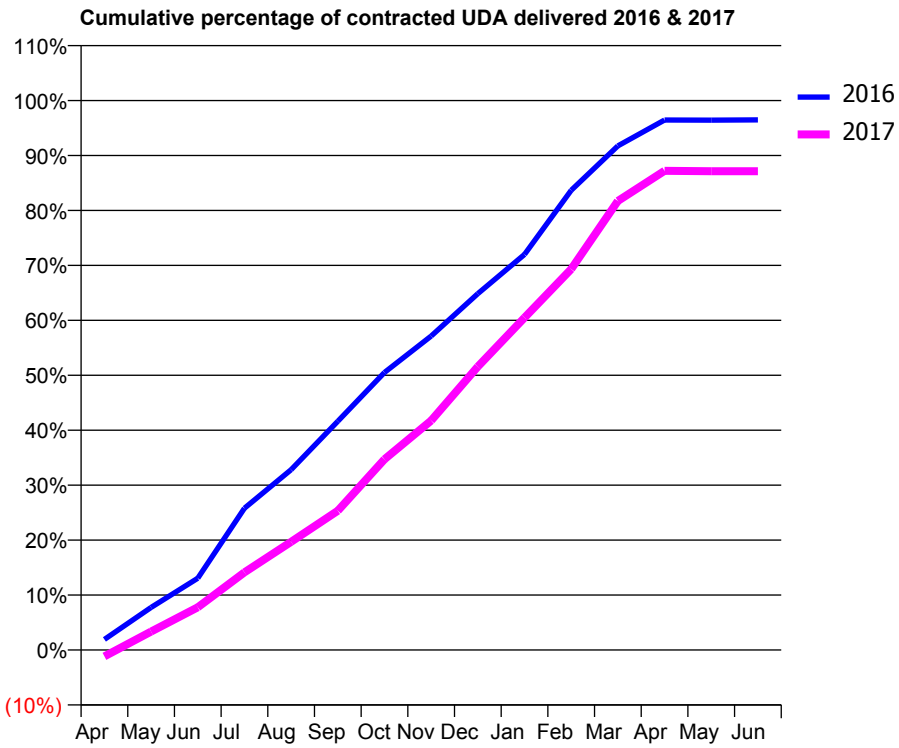
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,089 |
| Carry forward general activity (UDA) | 496 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £446,557.68 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,919 | |
| Quarter ending June 2016 | 4,849 | ↓ |
| Quarter ending September 2016 | 4,814 | → |
| Quarter ending December 2016 | 4,764 | ↓ |
| Quarter ending March 2017 | 4,766 | → |
| **Variance since March 2016** | (3.1%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 273 | -166 |
| May | 1,093 | 475 |
| June | 1,841 | 1,095 |
| July | 3,637 | 1,991 |
| August | 4,626 | 2,776 |
| September | 5,865 | 3,572 |
| October | 7,118 | 4,890 |
| November | 8,050 | 5,884 |
| December | 9,137 | 7,268 |
| January | 10,142 | 8,520 |
| February | 11,788 | 9,768 |
| March | 12,924 | 11,513 |
| April | 13,587 | 12,286 |
| May | 13,586 | 12,277 |
| June | 13,593 | 12,277 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 77 | 1,452 | 5.3% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 580 | 5,442 | 10.7% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 808 | 1,452 | 55.6% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,077 | 5,442 | 56.5% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 242 | 6,927 | 3.5% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 62 | 6,927 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 71 | 6,927 | 1.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

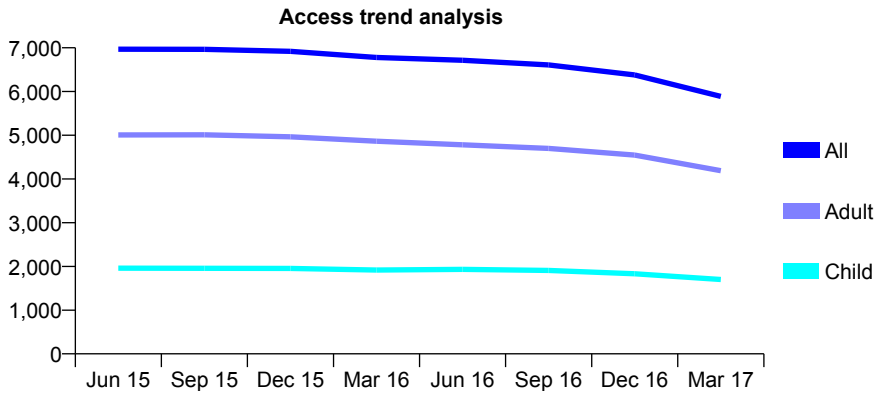
# Q51 - Vital Signs At a Glance Contract Report for 159026/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | SLS DentalCare Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

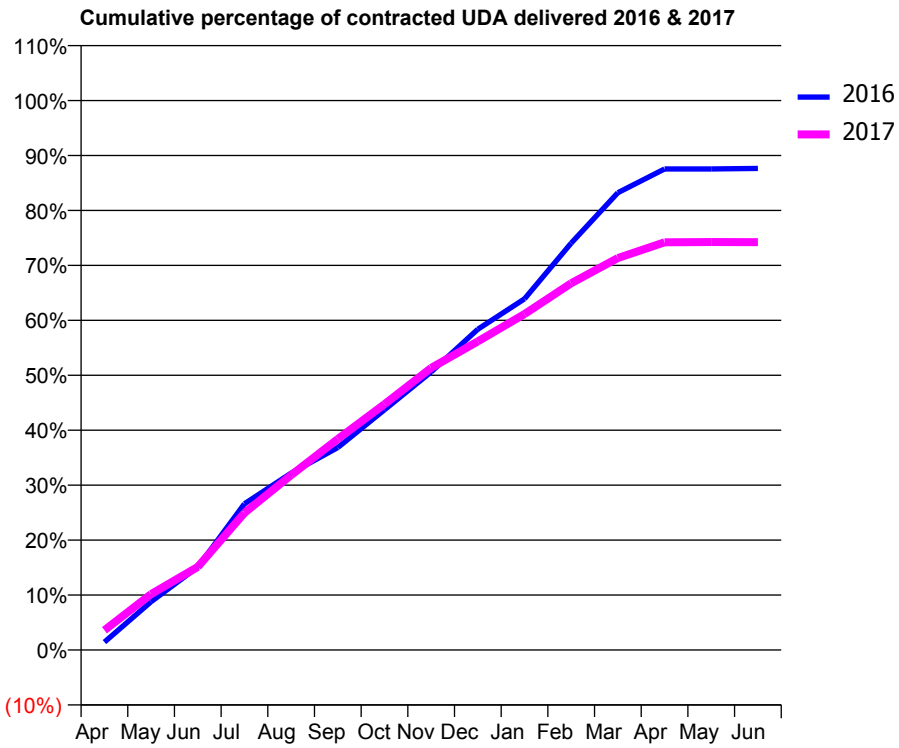
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 20,400 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £574,562.81 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,780 | |
| Quarter ending June 2016 | 6,714 | → |
| Quarter ending September 2016 | 6,607 | ↓ |
| Quarter ending December 2016 | 6,380 | ↓ |
| Quarter ending March 2017 | 5,889 | ↓ |
| **Variance since March 2016** | (13.1%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 293 | 738 |
| May | 1,796 | 2,078 |
| June | 3,082 | 3,085 |
| July | 5,430 | 5,092 |
| August | 6,565 | 6,494 |
| September | 7,517 | 7,832 |
| October | 8,919 | 9,124 |
| November | 10,326 | 10,473 |
| December | 11,910 | 11,458 |
| January | 13,039 | 12,473 |
| February | 15,105 | 13,615 |
| March | 16,980 | 14,551 |
| April | 17,859 | 15,135 |
| May | 17,859 | 15,144 |
| June | 17,881 | 15,143 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 134 | 1,827 | 7.3% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 538 | 4,564 | 11.8% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 752 | 1,827 | 41.2% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,942 | 4,564 | 42.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 466 | 6,433 | 7.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 56 | 6,433 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 91 | 6,433 | 1.4% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | *92.3%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 13 | *38.5%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

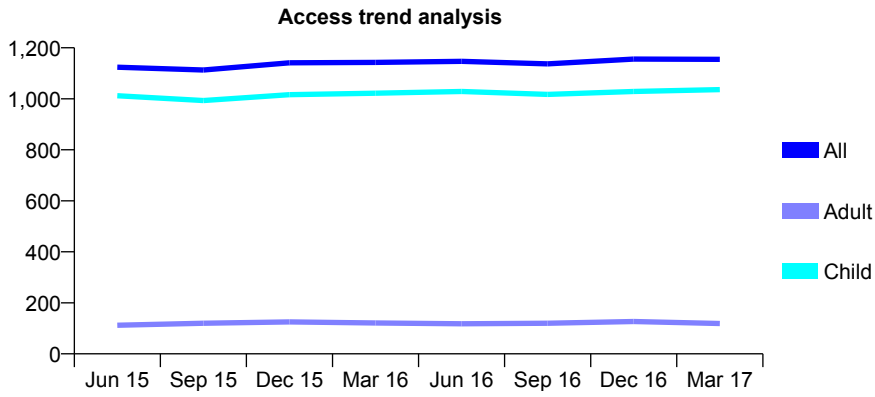
# Q51 - Vital Signs At a Glance Contract Report for 159603/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | GHB |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

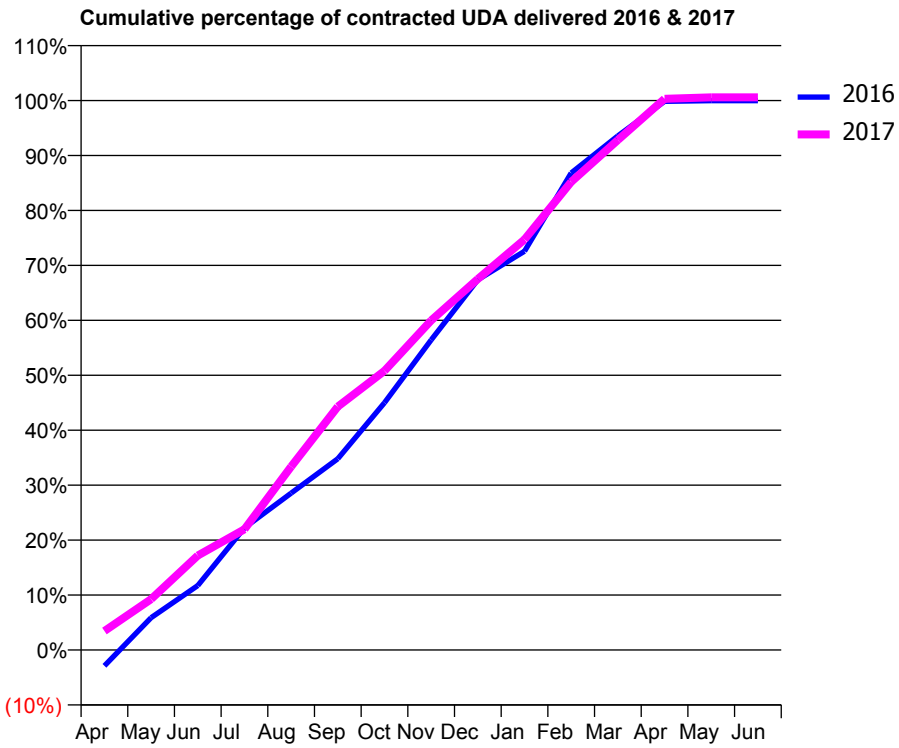
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,915 |
| Carry forward general activity (UDA) | 1 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £54,986.92 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,143 | |
| Quarter ending June 2016 | 1,147 | → |
| Quarter ending September 2016 | 1,137 | → |
| Quarter ending December 2016 | 1,156 | → |
| Quarter ending March 2017 | 1,155 | → |
| **Variance since March 2016** | 1.0% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -85 | 101 |
| May | 172 | 270 |
| June | 342 | 501 |
| July | 648 | 640 |
| August | 832 | 973 |
| September | 1,015 | 1,291 |
| October | 1,312 | 1,481 |
| November | 1,645 | 1,748 |
| December | 1,964 | 1,968 |
| January | 2,115 | 2,177 |
| February | 2,531 | 2,483 |
| March | 2,728 | 2,705 |
| April | 2,911 | 2,924 |
| May | 2,914 | 2,932 |
| June | 2,914 | 2,932 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 214 | 1,803 | 11.9% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | *N/A* | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,073 | 1,803 | 59.5% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | *N/A* | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 70 | 1,832 | 3.8% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,832 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 1,832 | 0.4% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 160938/0001 - Year end March 2017

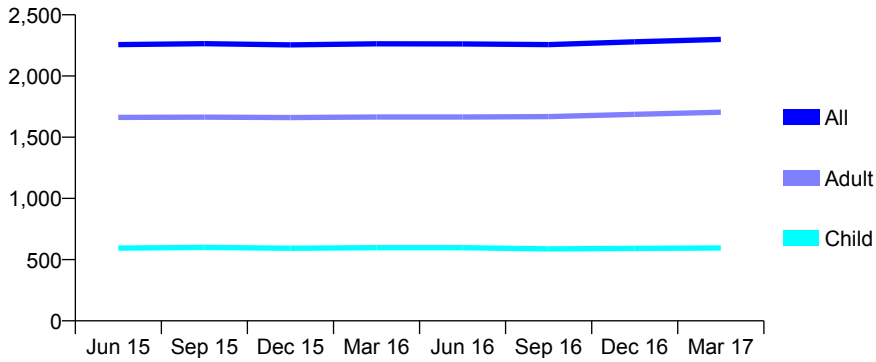
| | |
|---|---|
| Name or company name | Woodseats Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,844 |
| Carry forward general activity (UDA) | -48 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £187,277.80 |

## ACCESS*

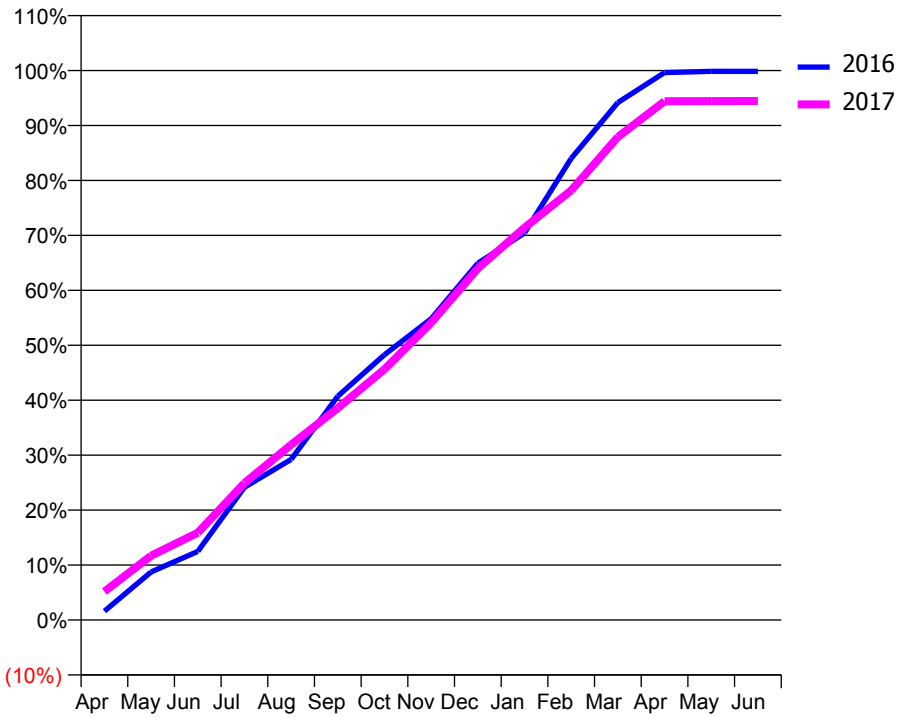
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,263 | |
| Quarter ending June 2016 | 2,262 | → |
| Quarter ending September 2016 | 2,256 | → |
| Quarter ending December 2016 | 2,279 | → |
| Quarter ending March 2017 | 2,299 | → |
| **Variance since March 2016** | 1.6% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 127 | 406 |
| May | 685 | 918 |
| June | 980 | 1,245 |
| July | 1,895 | 1,957 |
| August | 2,293 | 2,502 |
| September | 3,195 | 3,025 |
| October | 3,787 | 3,580 |
| November | 4,301 | 4,244 |
| December | 5,093 | 5,018 |
| January | 5,525 | 5,601 |
| February | 6,589 | 6,133 |
| March | 7,386 | 6,896 |
| April | 7,816 | 7,406 |
| May | 7,832 | 7,408 |
| June | 7,832 | 7,410 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 53 | 955 | 5.5% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 543 | 2,988 | 18.2% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 588 | 955 | 61.6% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,900 | 2,988 | 63.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 128 | 3,963 | 3.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 18 | 3,963 | 0.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 37 | 3,963 | 0.9% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 9 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 161772/0001 - Year end March 2017

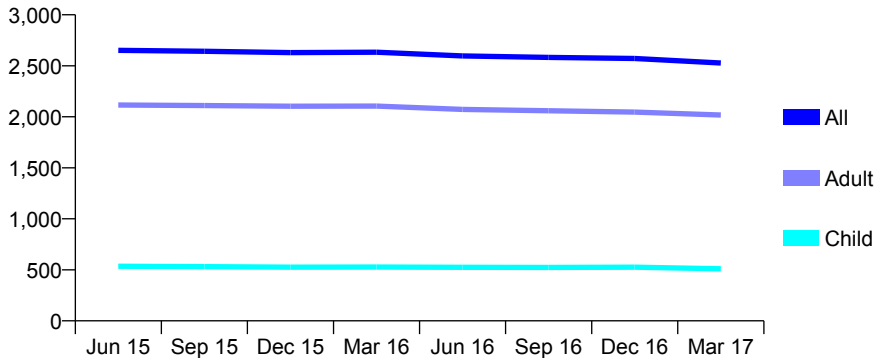
| | |
|---|---|
| Name or company name | J G Lafferty & N C Dalton |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,857 |
| Carry forward general activity (UDA) | -75 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £235,530.20 |

## ACCESS*

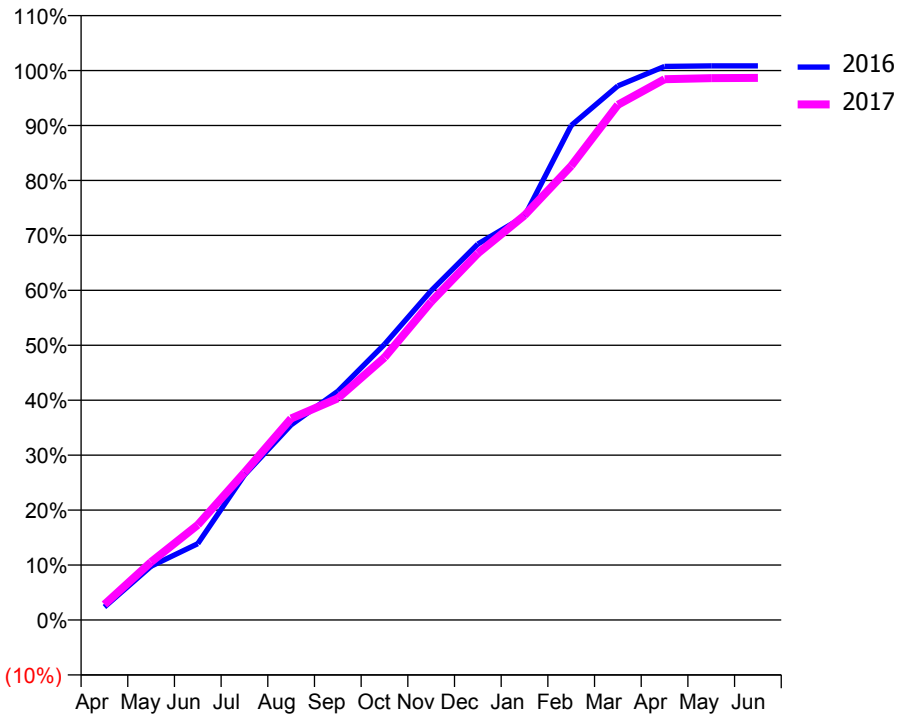
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,633 | |
| Quarter ending June 2016 | 2,597 | ↓ |
| Quarter ending September 2016 | 2,582 | → |
| Quarter ending December 2016 | 2,572 | → |
| Quarter ending March 2017 | 2,527 | ↓ |
| **Variance since March 2016** | (4.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 210 | 251 |
| May | 867 | 936 |
| June | 1,230 | 1,534 |
| July | 2,337 | 2,377 |
| August | 3,146 | 3,249 |
| September | 3,686 | 3,573 |
| October | 4,444 | 4,231 |
| November | 5,309 | 5,129 |
| December | 6,061 | 5,910 |
| January | 6,506 | 6,522 |
| February | 7,970 | 7,320 |
| March | 8,608 | 8,303 |
| April | 8,923 | 8,716 |
| May | 8,932 | 8,734 |
| June | 8,932 | 8,737 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 52 | 923 | 5.6% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 501 | 4,126 | 12.1% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 689 | 923 | 74.6% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,243 | 4,126 | 78.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 212 | 5,034 | 4.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 40 | 5,034 | 0.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 5,034 | 0.5% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 15 | 15 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 15 | *100.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

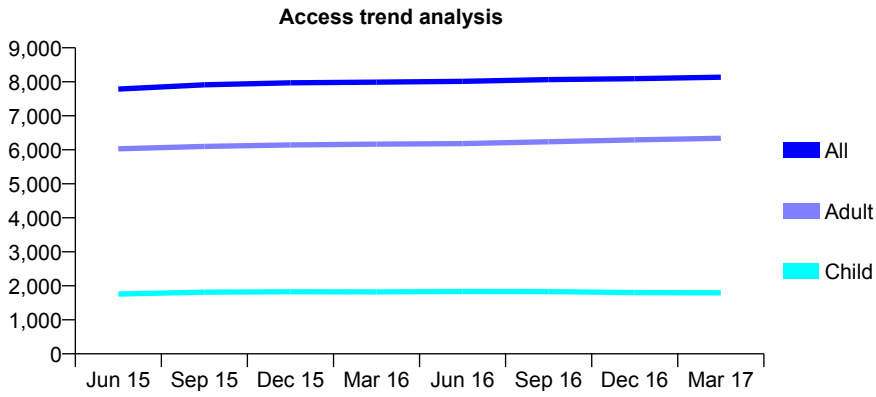
# Q51 - Vital Signs At a Glance Contract Report for 162949/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Yorkshire and Humberside CDA Ltd t/a Ger |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2008 |
| Contract end date | |

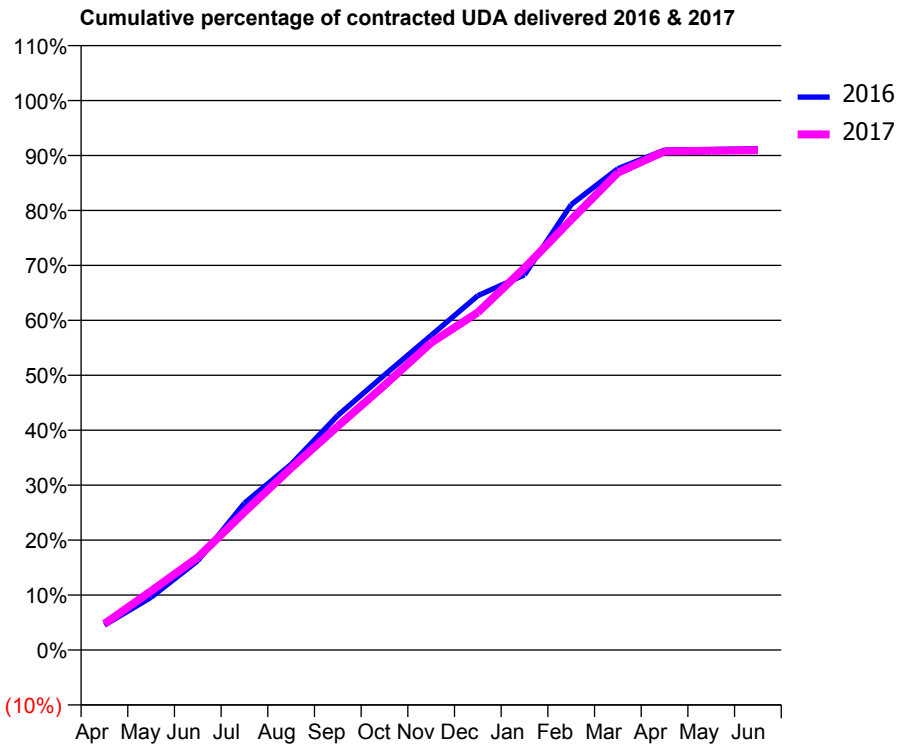
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 27,279 |
| Carry forward general activity (UDA) | 33 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £763,282.78 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,991 | |
| Quarter ending June 2016 | 8,014 | → |
| Quarter ending September 2016 | 8,065 | → |
| Quarter ending December 2016 | 8,092 | → |
| Quarter ending March 2017 | 8,134 | → |
| **Variance since March 2016** | 1.8% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1,236 | 1,301 |
| May | 2,620 | 2,931 |
| June | 4,435 | 4,597 |
| July | 7,293 | 6,847 |
| August | 9,221 | 9,030 |
| September | 11,650 | 11,112 |
| October | 13,653 | 13,144 |
| November | 15,617 | 15,254 |
| December | 17,590 | 16,758 |
| January | 18,625 | 18,967 |
| February | 22,110 | 21,360 |
| March | 23,891 | 23,695 |
| April | 24,818 | 24,756 |
| May | 24,850 | 24,783 |
| June | 24,888 | 24,813 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 377 | 3,051 | 12.4% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,513 | 9,401 | 16.1% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,940 | 3,051 | 63.6% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,380 | 9,401 | 57.2% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,308 | 11,927 | 11.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 127 | 11,927 | 1.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 120 | 11,927 | 1.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 12 | *83.3%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | *91.7%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 162949/0002 - Year end March 2017

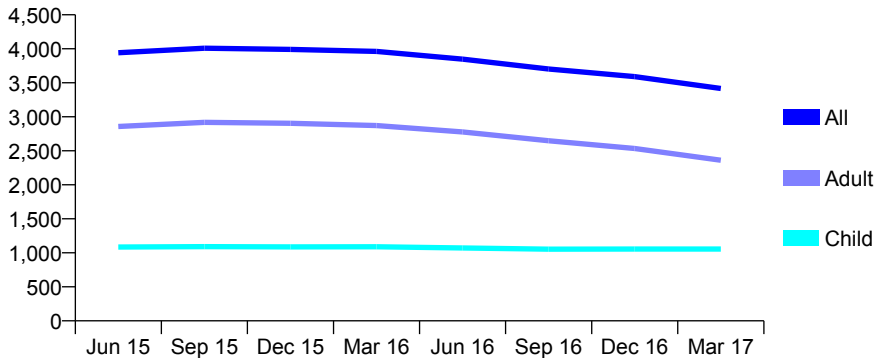
| | |
|---|---|
| Name or company name | Lowedges Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 16/12/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,332 |
| Carry forward general activity (UDA) | -227 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £339,875.43 |

## ACCESS*

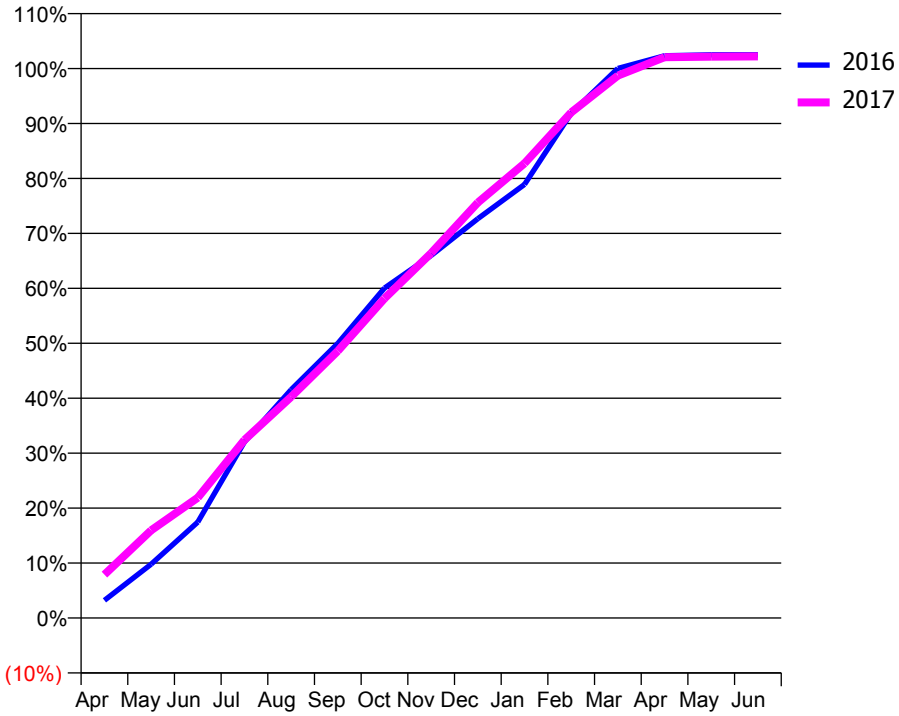
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,962 | |
| Quarter ending June 2016 | 3,848 | ↓ |
| Quarter ending September 2016 | 3,702 | ↓ |
| Quarter ending December 2016 | 3,591 | ↓ |
| Quarter ending March 2017 | 3,417 | ↓ |
| **Variance since March 2016** | (13.8%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 365 | 896 |
| May | 1,110 | 1,807 |
| June | 1,980 | 2,481 |
| July | 3,632 | 3,672 |
| August | 4,709 | 4,561 |
| September | 5,663 | 5,507 |
| October | 6,803 | 6,590 |
| November | 7,475 | 7,526 |
| December | 8,234 | 8,567 |
| January | 8,940 | 9,377 |
| February | 10,409 | 10,425 |
| March | 11,334 | 11,184 |
| April | 11,596 | 11,564 |
| May | 11,614 | 11,575 |
| June | 11,614 | 11,582 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 131 | 1,430 | 9.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 664 | 3,033 | 21.9% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 656 | 1,430 | 45.9% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,317 | 3,033 | 43.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 248 | 4,552 | 5.4% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 76 | 4,552 | 1.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 226 | 4,552 | 5.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 162949/0003 - Year end March 2017

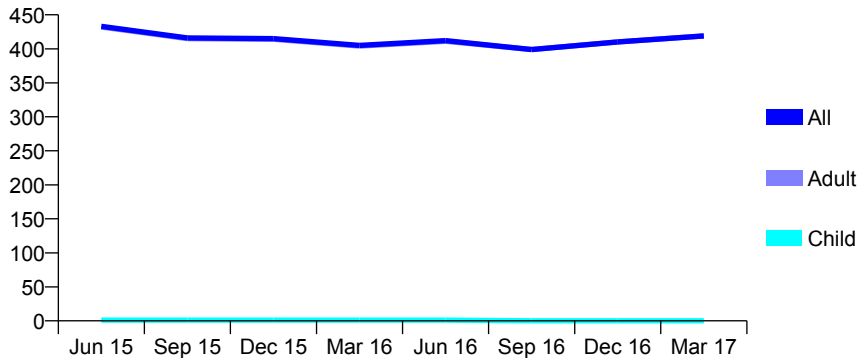
| | |
|---|---|
| Name or company name | Lowedges Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 16/12/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,330 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £69,082.31 |

## ACCESS*

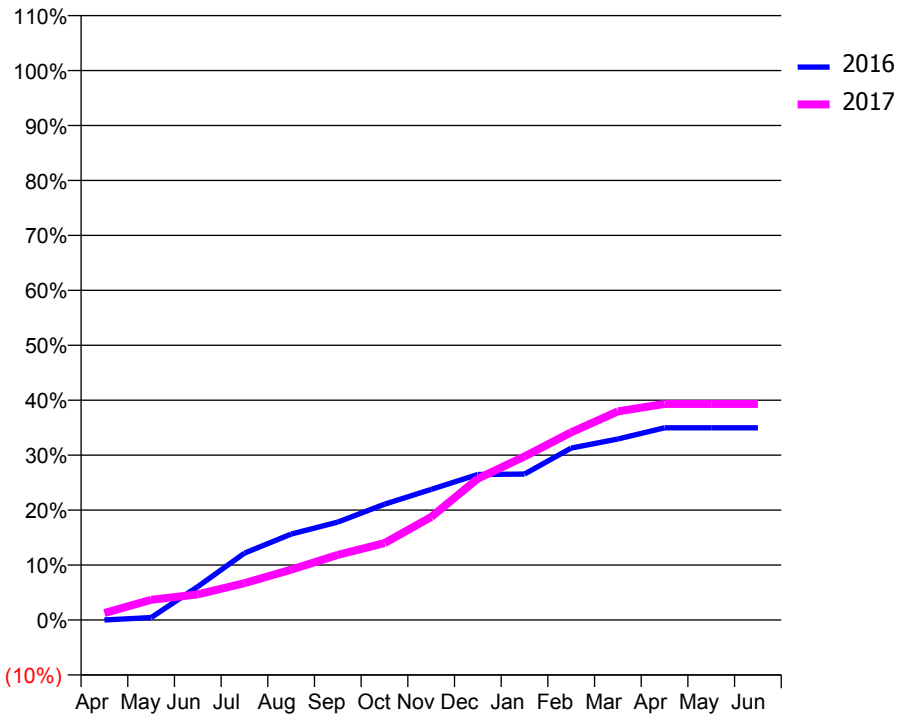
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 405 | |
| Quarter ending June 2016 | 412 | → |
| Quarter ending September 2016 | 399 | ↓ |
| Quarter ending December 2016 | 410 | ↑ |
| Quarter ending March 2017 | 419 | ↑ |
| **Variance since March 2016** | 3.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 17 |
| May | 6 | 49 |
| June | 81 | 62 |
| July | 162 | 89 |
| August | 208 | 122 |
| September | 237 | 158 |
| October | 280 | 186 |
| November | 316 | 249 |
| December | 352 | 342 |
| January | 353 | 396 |
| February | 416 | 454 |
| March | 438 | 505 |
| April | 465 | 523 |
| May | 465 | 523 |
| June | 465 | 523 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | *N/A* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 13 | 315 | 4.1% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | *N/A* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 14 | 315 | 4.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 20 | 295 | 6.8% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 295 | 0.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 295 | 1.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

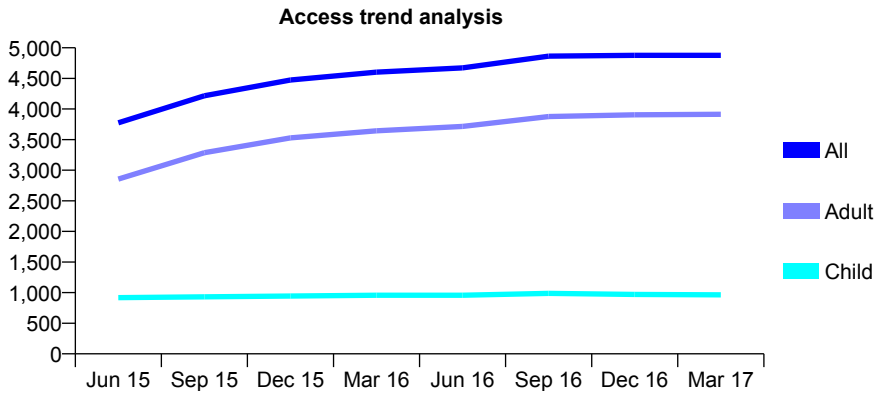
# Q51 - Vital Signs At a Glance Contract Report for 163848/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Southfield Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2014 |
| Contract end date | |

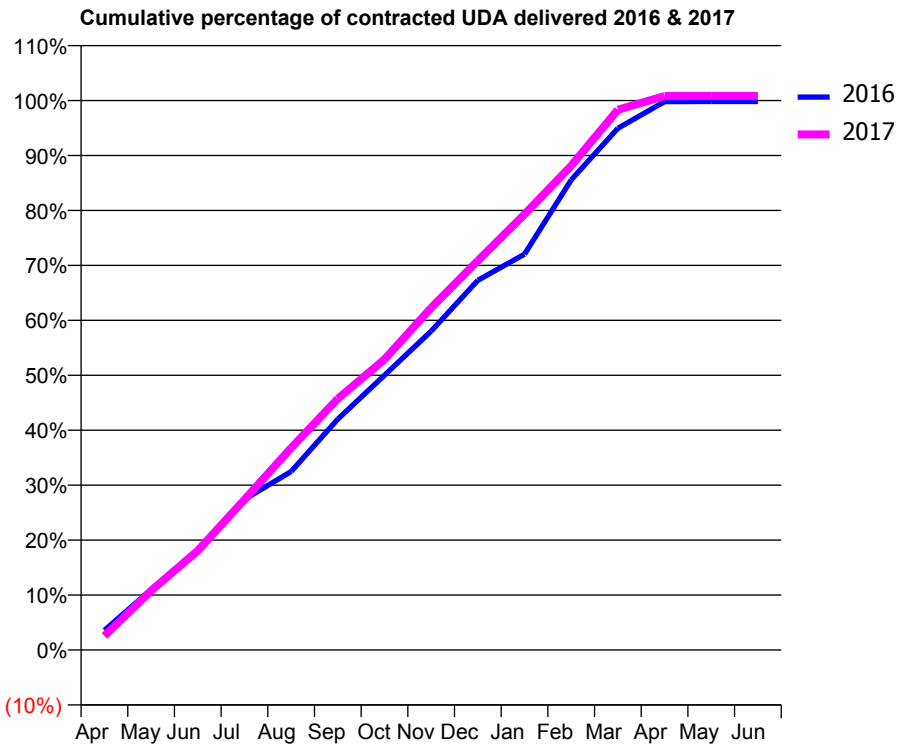
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 13,801 |
| Carry forward general activity (UDA) | 24 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £390,548.57 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,602 | |
| Quarter ending June 2016 | 4,673 | → |
| Quarter ending September 2016 | 4,864 | ↑ |
| Quarter ending December 2016 | 4,876 | → |
| Quarter ending March 2017 | 4,877 | → |
| **Variance since March 2016** | 6.0% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 495 | 355 |
| May | 1,519 | 1,488 |
| June | 2,498 | 2,495 |
| July | 3,784 | 3,775 |
| August | 4,483 | 5,076 |
| September | 5,798 | 6,313 |
| October | 6,901 | 7,299 |
| November | 8,010 | 8,597 |
| December | 9,286 | 9,777 |
| January | 9,942 | 10,942 |
| February | 11,809 | 12,164 |
| March | 13,104 | 13,568 |
| April | 13,774 | 13,915 |
| May | 13,776 | 13,915 |
| June | 13,777 | 13,915 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 138 | 1,919 | 7.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 902 | 5,850 | 15.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,472 | 1,919 | 76.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,472 | 5,850 | 42.3% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 321 | 7,627 | 4.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 54 | 7,627 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 245 | 7,627 | 3.2% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 13 | *92.3%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 165026/0004 - Year end March 2017

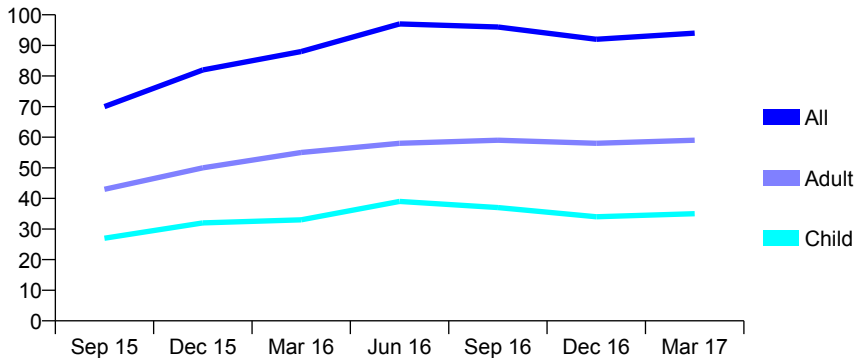
| | |
|---|---|
| Name or company name | Nottinghamshire Healthcare NHS Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 900 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £22,136.11 |

## ACCESS*

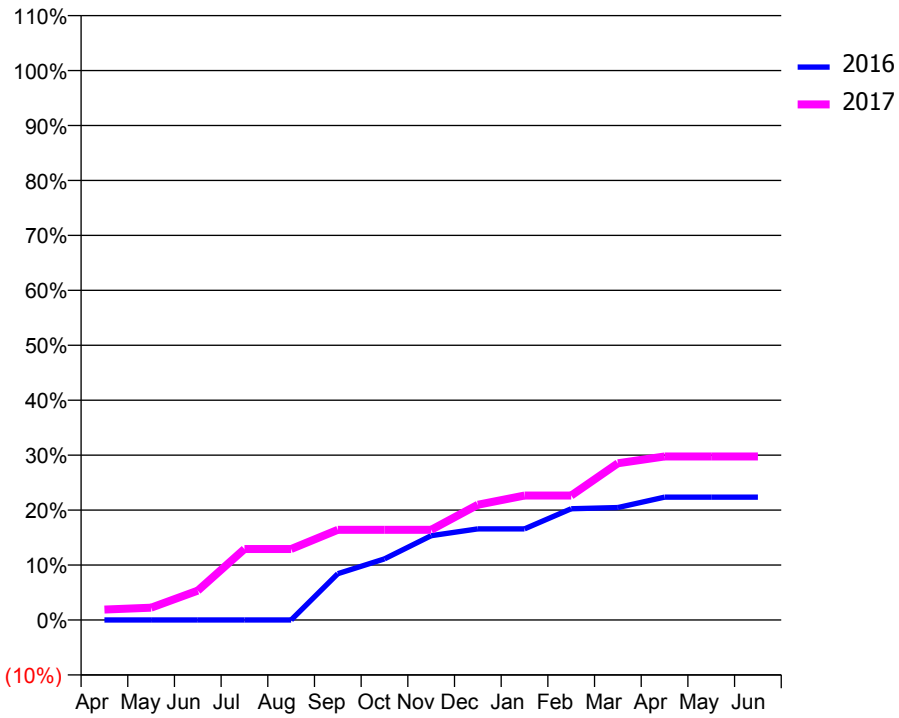
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 88 | |
| Quarter ending June 2016 | 97 | ↑ |
| Quarter ending September 2016 | 96 | ↓ |
| Quarter ending December 2016 | 92 | ↓ |
| Quarter ending March 2017 | 94 | ↑ |
| **Variance since March 2016** | 6.8% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 17 |
| May | 0 | 20 |
| June | 0 | 48 |
| July | 0 | 116 |
| August | 0 | 116 |
| September | 76 | 148 |
| October | 100 | 148 |
| November | 138 | 148 |
| December | 149 | 189 |
| January | 149 | 204 |
| February | 182 | 204 |
| March | 184 | 257 |
| April | 201 | 268 |
| May | 201 | 268 |
| June | 201 | 268 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 2 | 53 | *3.8%* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 85 | *3.5%* | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 18 | 53 | *34.0%* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 49 | 85 | *57.6%* | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 4 | 134 | 3.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 134 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 134 | 0.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 165026/0005 - Year end March 2017

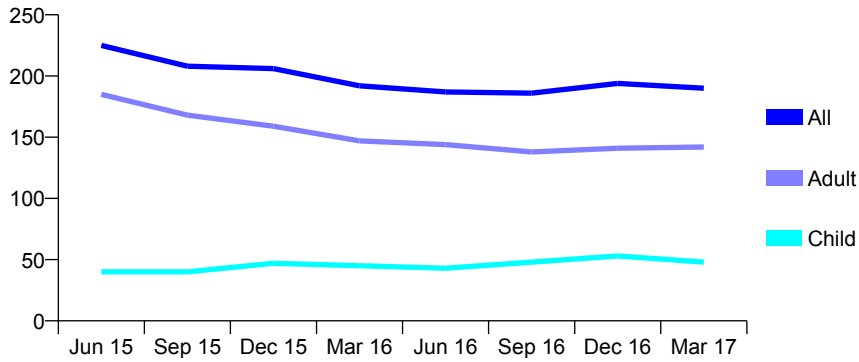
| | |
|---|---|
| Name or company name | Nottinghamshire Healthcare NHS Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,700 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £156,422.36 |

## ACCESS*

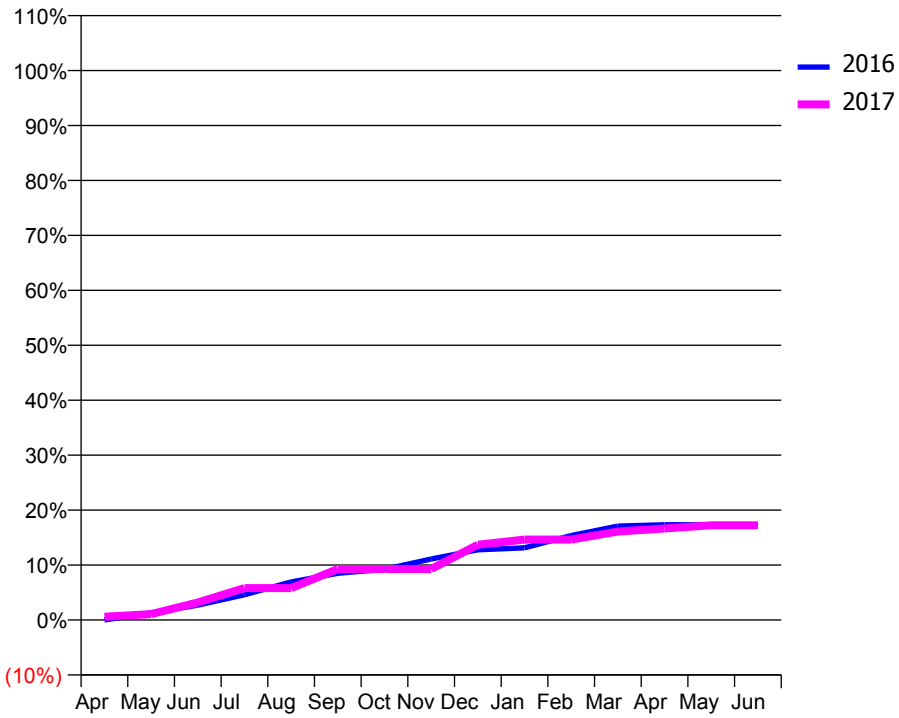
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 192 | |
| Quarter ending June 2016 | 187 | ↓ |
| Quarter ending September 2016 | 186 | → |
| Quarter ending December 2016 | 194 | ↑ |
| Quarter ending March 2017 | 190 | ↓ |
| **Variance since March 2016** | (1.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 16 |
| May | 35 | 29 |
| June | 73 | 86 |
| July | 124 | 157 |
| August | 187 | 157 |
| September | 229 | 250 |
| October | 249 | 250 |
| November | 300 | 250 |
| December | 345 | 370 |
| January | 355 | 396 |
| February | 415 | 396 |
| March | 461 | 435 |
| April | 468 | 450 |
| May | 468 | 466 |
| June | 468 | 466 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 3 | 72 | *4.2%* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 7 | 180 | 3.9% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 32 | 72 | *44.4%* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 108 | 180 | 60.0% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 3 | 256 | 1.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 256 | 0.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 256 | 0.4% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 166626/0001 - Year end March 2017

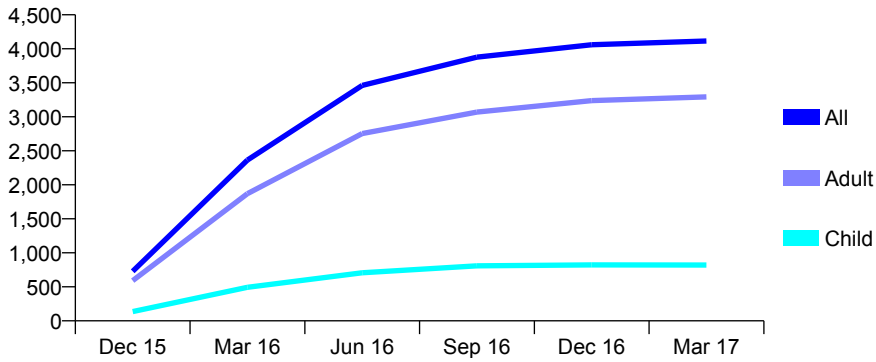
| | |
|---|---|
| Name or company name | Impressions Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 13,344 |
| Carry forward general activity (UDA) | 106 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £377,607.59 |

## ACCESS*

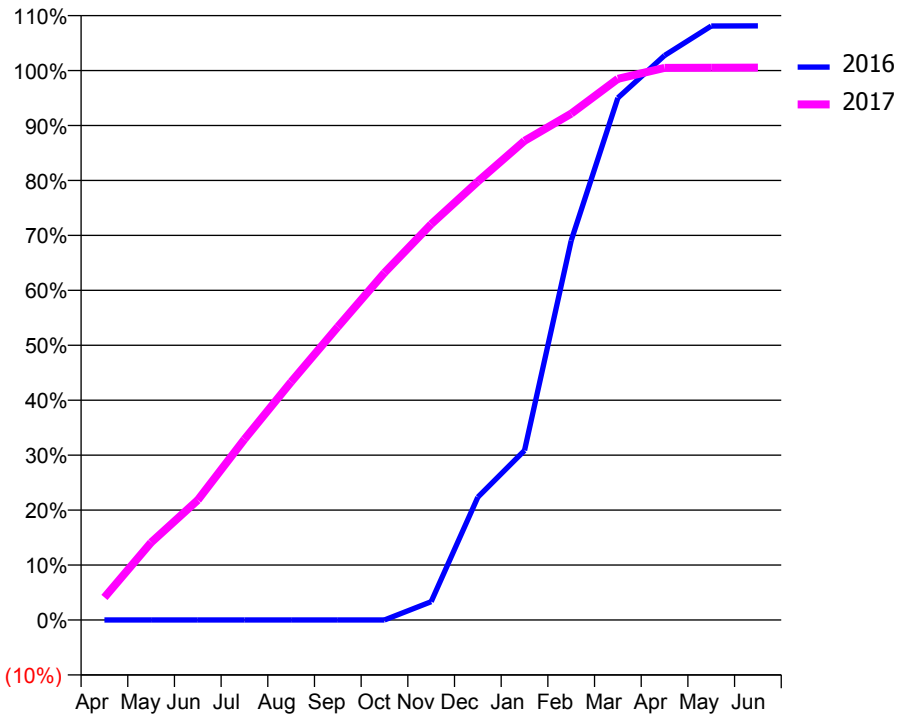
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,363 | |
| Quarter ending June 2016 | 3,461 | ↑ |
| Quarter ending September 2016 | 3,878 | ↑ |
| Quarter ending December 2016 | 4,060 | ↑ |
| Quarter ending March 2017 | 4,114 | → |
| **Variance since March 2016** | 74.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 549 |
| May | 0 | 1,883 |
| June | 0 | 2,912 |
| July | 0 | 4,388 |
| August | 0 | 5,782 |
| September | 0 | 7,120 |
| October | 0 | 8,435 |
| November | 186 | 9,611 |
| December | 1,244 | 10,650 |
| January | 1,716 | 11,637 |
| February | 3,840 | 12,297 |
| March | 5,283 | 13,143 |
| April | 5,712 | 13,407 |
| May | 6,010 | 13,412 |
| June | 6,012 | 13,414 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 152 | 1,282 | 11.9% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,215 | 5,675 | 21.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 612 | 1,282 | 47.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,742 | 5,675 | 48.3% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 871 | 6,743 | 12.9% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 99 | 6,743 | 1.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 85 | 6,743 | 1.3% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 14 | *92.9%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 14 | *78.6%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 166723/0001 - Year end March 2017

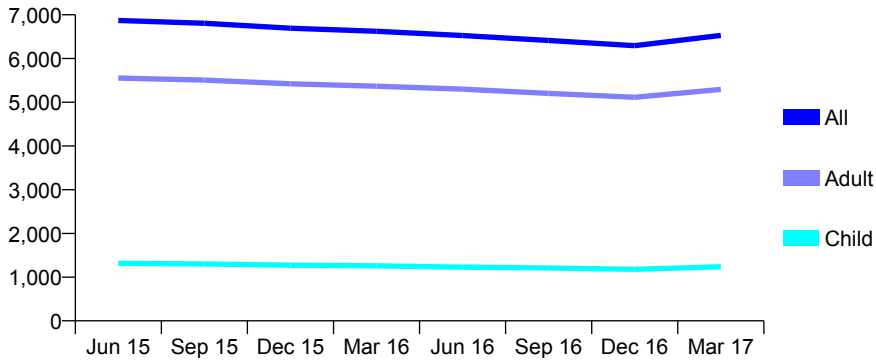
| | |
|---|---|
| Name or company name | Woodhouse Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 21,329 |
| Carry forward general activity (UDA) | -170 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £606,669.42 |

## ACCESS*

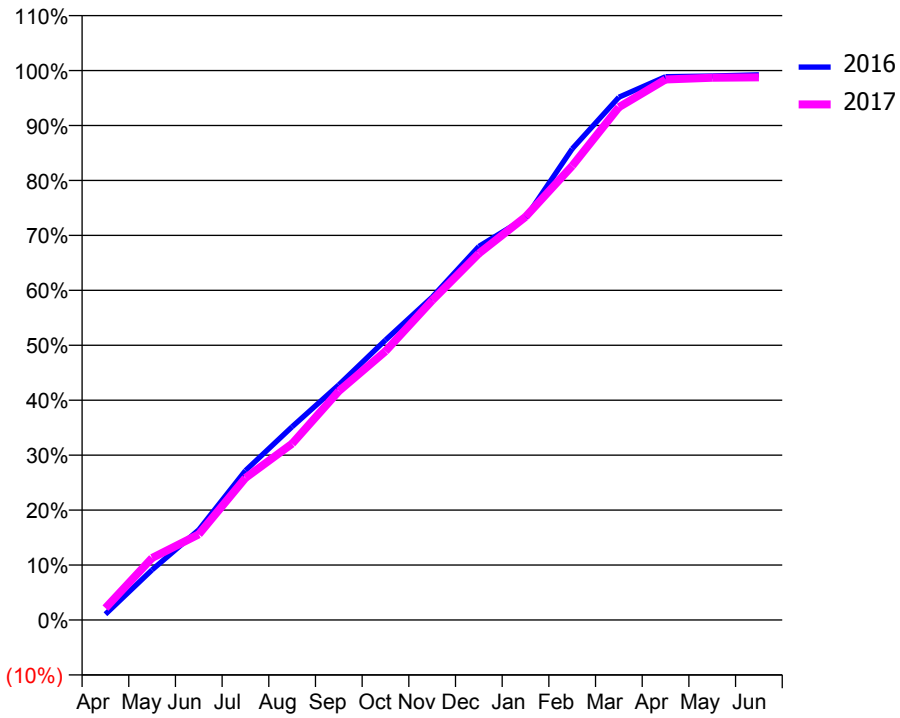
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,624 | |
| Quarter ending June 2016 | 6,527 | ↓ |
| Quarter ending September 2016 | 6,413 | ↓ |
| Quarter ending December 2016 | 6,295 | ↓ |
| Quarter ending March 2017 | 6,528 | ↑ |
| **Variance since March 2016** | (1.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 224 | 462 |
| May | 1,948 | 2,408 |
| June | 3,503 | 3,325 |
| July | 5,802 | 5,517 |
| August | 7,504 | 6,846 |
| September | 9,126 | 8,884 |
| October | 10,866 | 10,434 |
| November | 12,536 | 12,406 |
| December | 14,498 | 14,225 |
| January | 15,608 | 15,650 |
| February | 18,288 | 17,627 |
| March | 20,292 | 19,902 |
| April | 21,092 | 20,981 |
| May | 21,118 | 21,047 |
| June | 21,164 | 21,066 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 107 | 2,204 | 4.9% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,113 | 8,835 | 12.6% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,658 | 2,204 | 75.2% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,689 | 8,835 | 64.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 483 | 10,769 | 4.5% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 76 | 10,769 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 170 | 10,769 | 1.6% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 33 | 35 | *94.3%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 31 | 35 | *88.6%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 166944/0004 - Year end March 2017

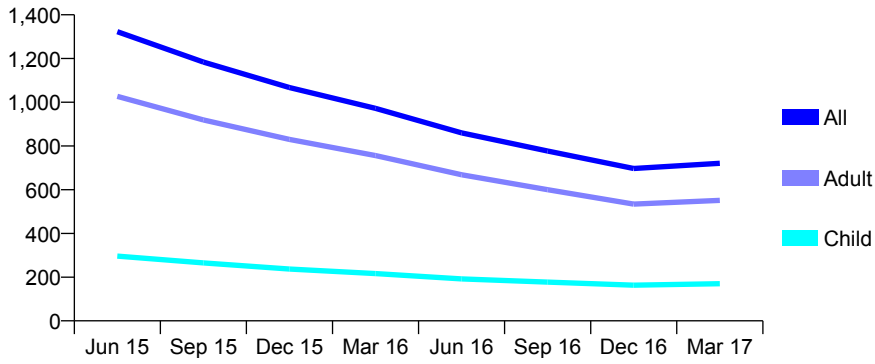
| | |
|---|---|
| Name or company name | Sheffield SPDCS |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,887 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £484,032.71 |

## ACCESS*

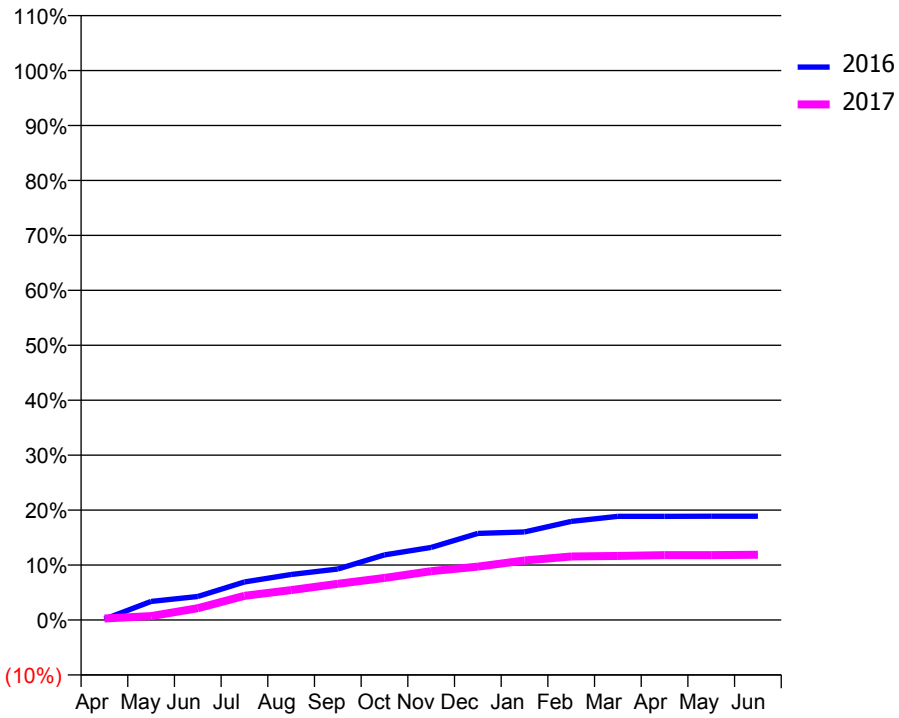
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 972 | |
| Quarter ending June 2016 | 860 | ↓ |
| Quarter ending September 2016 | 777 | ↓ |
| Quarter ending December 2016 | 697 | ↓ |
| Quarter ending March 2017 | 721 | ↑ |
| **Variance since March 2016** | (25.8%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 6 | 11 |
| May | 131 | 28 |
| June | 166 | 83 |
| July | 270 | 171 |
| August | 322 | 211 |
| September | 361 | 256 |
| October | 461 | 298 |
| November | 514 | 346 |
| December | 613 | 378 |
| January | 623 | 422 |
| February | 697 | 450 |
| March | 734 | 453 |
| April | 734 | 459 |
| May | 735 | 459 |
| June | 735 | 462 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 16 | 241 | 6.6% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 87 | 707 | 12.3% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 125 | 241 | 51.9% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 335 | 707 | 47.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 5 | 181 | 2.8% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 181 | 1.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 4 | 181 | 2.2% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

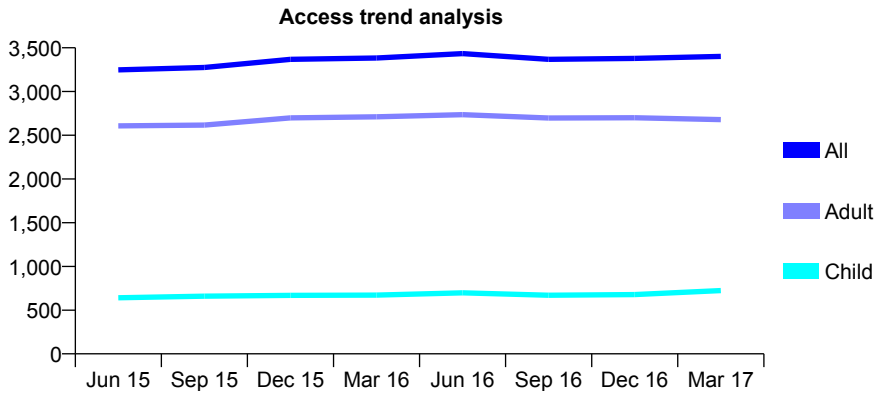
# Q51 - Vital Signs At a Glance Contract Report for 166944/0007 - Year end March 2017

| | |
|---|---|
| Name or company name | Sheffield SPDCS |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2013 |
| Contract end date | 31/07/2023 |

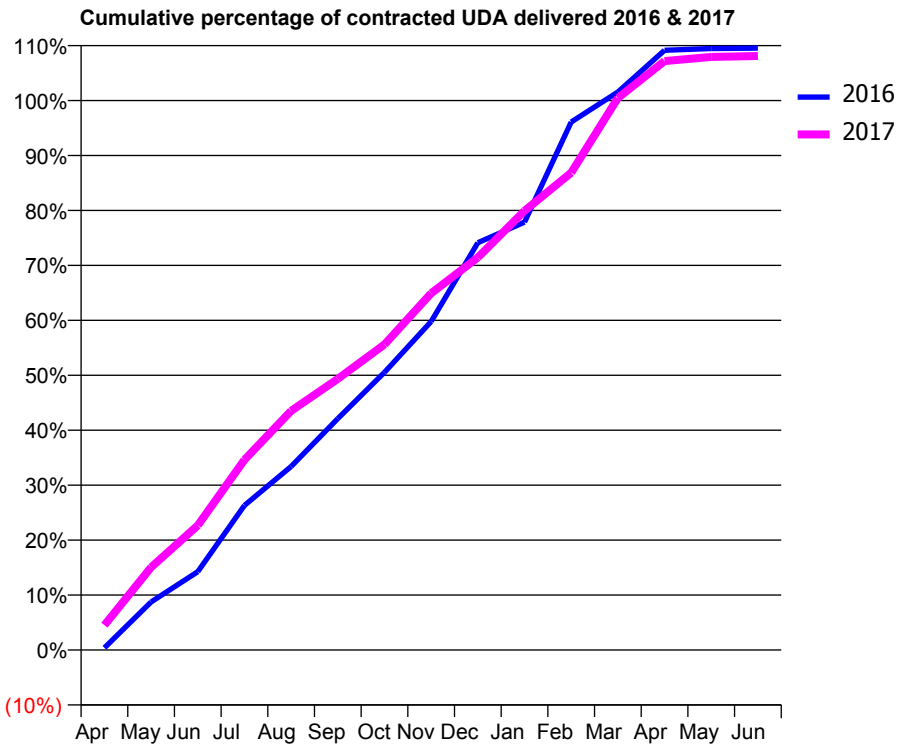
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,544 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,556,025.18 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,383 | |
| Quarter ending June 2016 | 3,433 | → |
| Quarter ending September 2016 | 3,368 | ↓ |
| Quarter ending December 2016 | 3,378 | → |
| Quarter ending March 2017 | 3,401 | → |
| **Variance since March 2016** | 0.5% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 34 | 387 |
| May | 748 | 1,287 |
| June | 1,218 | 1,938 |
| July | 2,249 | 2,958 |
| August | 2,853 | 3,719 |
| September | 3,598 | 4,216 |
| October | 4,318 | 4,750 |
| November | 5,108 | 5,548 |
| December | 6,334 | 6,104 |
| January | 6,653 | 6,829 |
| February | 8,210 | 7,422 |
| March | 8,676 | 8,582 |
| April | 9,326 | 9,157 |
| May | 9,351 | 9,222 |
| June | 9,358 | 9,235 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 525 | 1,569 | 33.5% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 420 | 3,135 | 13.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 556 | 1,569 | 35.4% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,437 | 3,135 | 45.8% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 116 | 4,598 | 2.5% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 4,598 | 0.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 252 | 4,598 | 5.5% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 4 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 166944/0008 - Year end March 2017

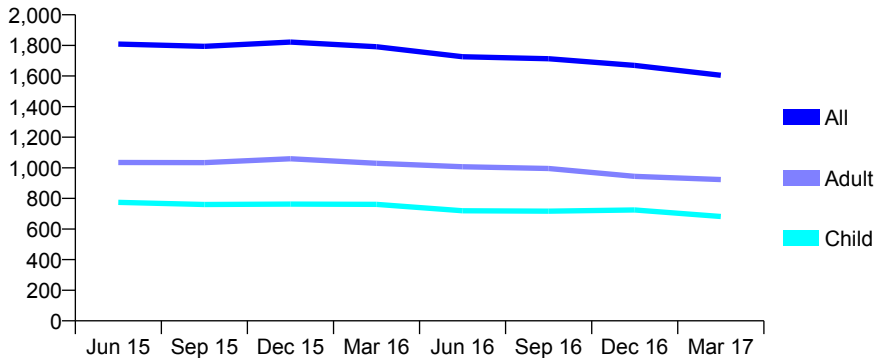
| | |
|---|---|
| Name or company name | Sheffield SPDCS |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2013 |
| Contract end date | 31/07/2023 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,488 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £708,888.74 |

## ACCESS*

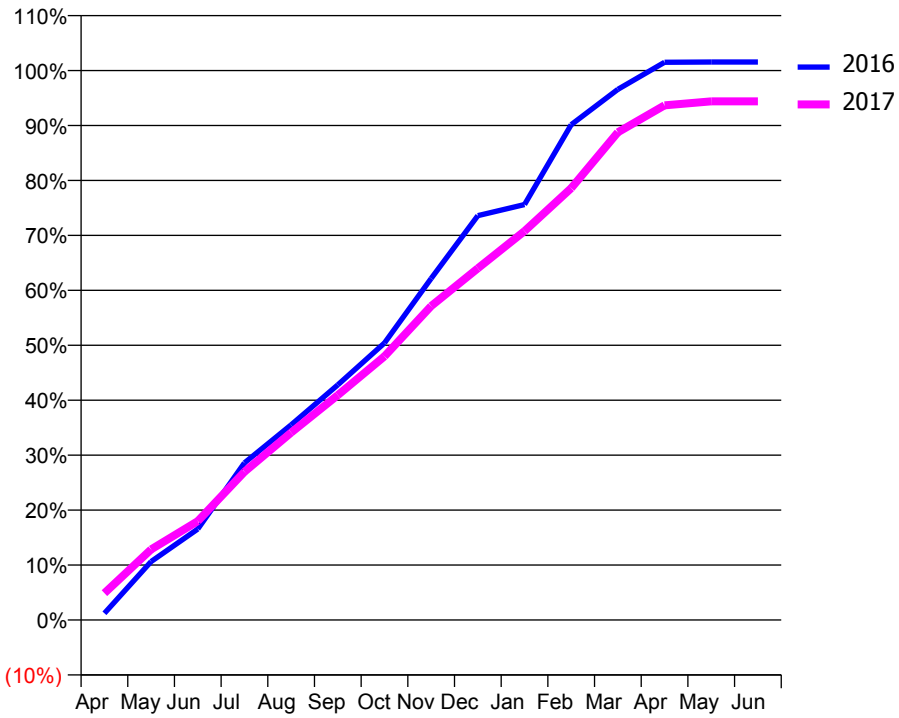
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,791 | |
| Quarter ending June 2016 | 1,726 | ↓ |
| Quarter ending September 2016 | 1,713 | → |
| Quarter ending December 2016 | 1,669 | ↓ |
| Quarter ending March 2017 | 1,605 | ↓ |
| **Variance since March 2016** | (10.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 55 | 219 |
| May | 478 | 577 |
| June | 744 | 808 |
| July | 1,284 | 1,211 |
| August | 1,593 | 1,531 |
| September | 1,920 | 1,837 |
| October | 2,263 | 2,153 |
| November | 2,790 | 2,564 |
| December | 3,303 | 2,872 |
| January | 3,393 | 3,176 |
| February | 4,045 | 3,527 |
| March | 4,334 | 3,983 |
| April | 4,555 | 4,203 |
| May | 4,557 | 4,236 |
| June | 4,557 | 4,236 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 65 | 929 | 7.0% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 107 | 1,007 | 10.6% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 429 | 929 | 46.2% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 424 | 1,007 | 42.1% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 37 | 1,930 | 1.9% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 1,930 | 0.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 28 | 1,930 | 1.5% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 166944/0009 - Year end March 2017

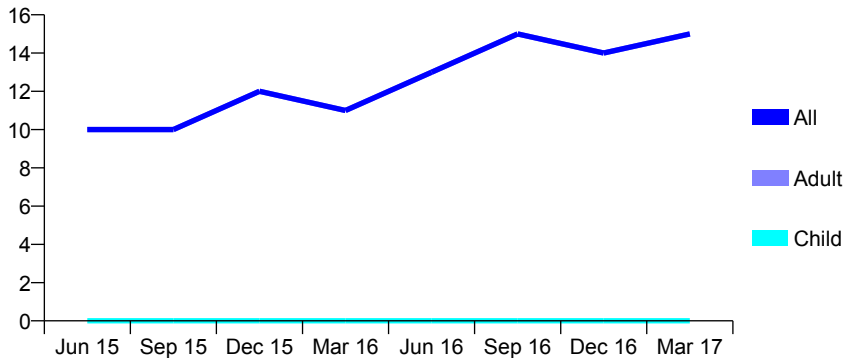
| | |
|---|---|
| Name or company name | Sheffield SPDCS |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £70,887.80 |

## ACCESS*

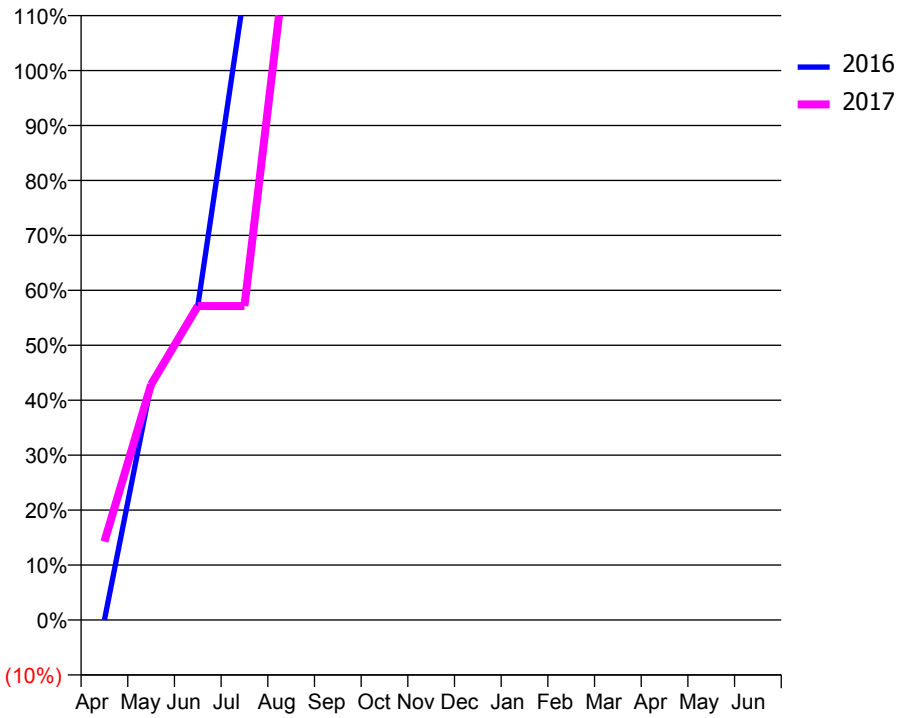
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 11 | |
| Quarter ending June 2016 | 13 | ↑ |
| Quarter ending September 2016 | 15 | ↑ |
| Quarter ending December 2016 | 14 | ↓ |
| Quarter ending March 2017 | 15 | ↑ |
| **Variance since March 2016** | 36.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 1 |
| May | 3 | 3 |
| June | 4 | 4 |
| July | 8 | 4 |
| August | 24 | 9 |
| September | 26 | 10 |
| October | 30 | 23 |
| November | 30 | 24 |
| December | 32 | 28 |
| January | 32 | 29 |
| February | 35 | 29 |
| March | 37 | 30 |
| April | 52 | 31 |
| May | 52 | 31 |
| June | 52 | 31 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | *N/A* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 17 | *0.0%* | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | *N/A* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5 | 17 | *29.4%* | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 0 | 16 | *0.0%* | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 16 | *0.0%* | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 16 | *0.0%* | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 166944/0010 - Year end March 2017

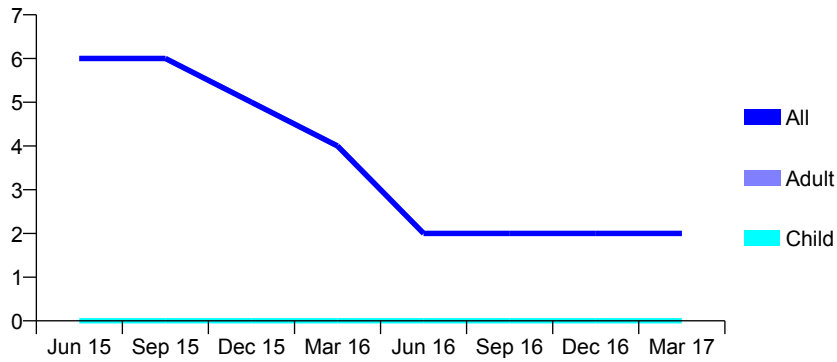
| | |
|---|---|
| Name or company name | Sheffield SPDCS |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 19 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £70,887.80 |

## ACCESS*

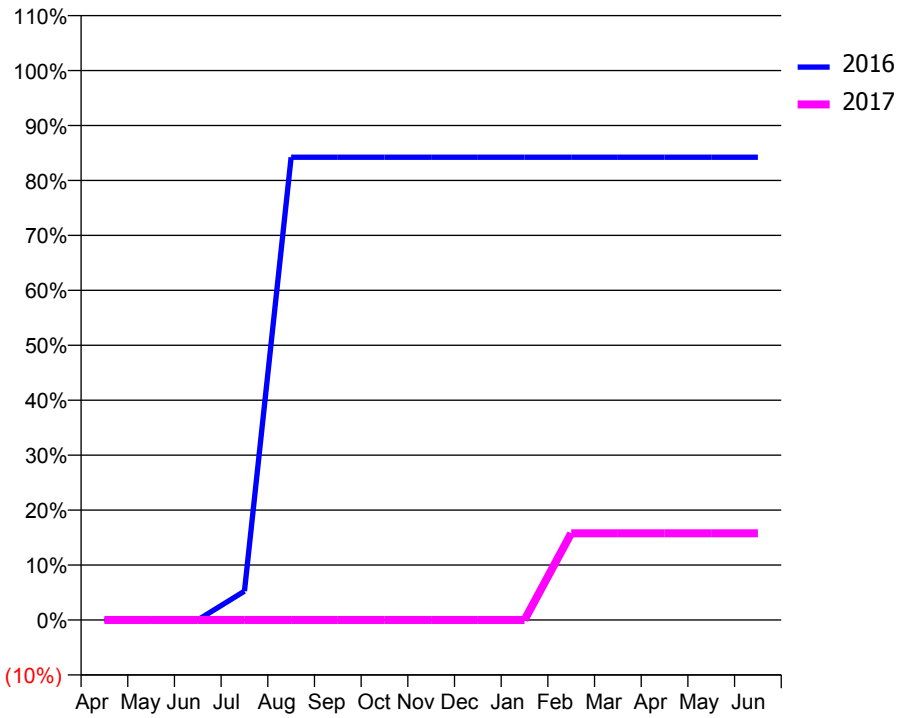
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4 | |
| Quarter ending June 2016 | 2 | ↓ |
| Quarter ending September 2016 | 2 | → |
| Quarter ending December 2016 | 2 | → |
| Quarter ending March 2017 | 2 | → |
| **Variance since March 2016** | (50.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 1 | 0 |
| August | 16 | 0 |
| September | 16 | 0 |
| October | 16 | 0 |
| November | 16 | 0 |
| December | 16 | 0 |
| January | 16 | 0 |
| February | 16 | 3 |
| March | 16 | 3 |
| April | 16 | 3 |
| May | 16 | 3 |
| June | 16 | 3 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | *N/A* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 1 | *0.0%* | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | *N/A* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 1 | *0.0%* | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 0 | 1 | *0.0%* | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1 | *0.0%* | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1 | *0.0%* | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

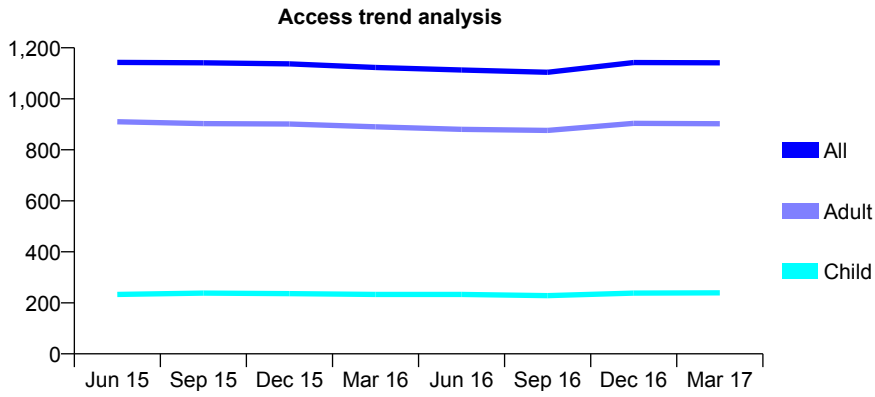
# Q51 - Vital Signs At a Glance Contract Report for 167622/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | JCS Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2010 |
| Contract end date | |

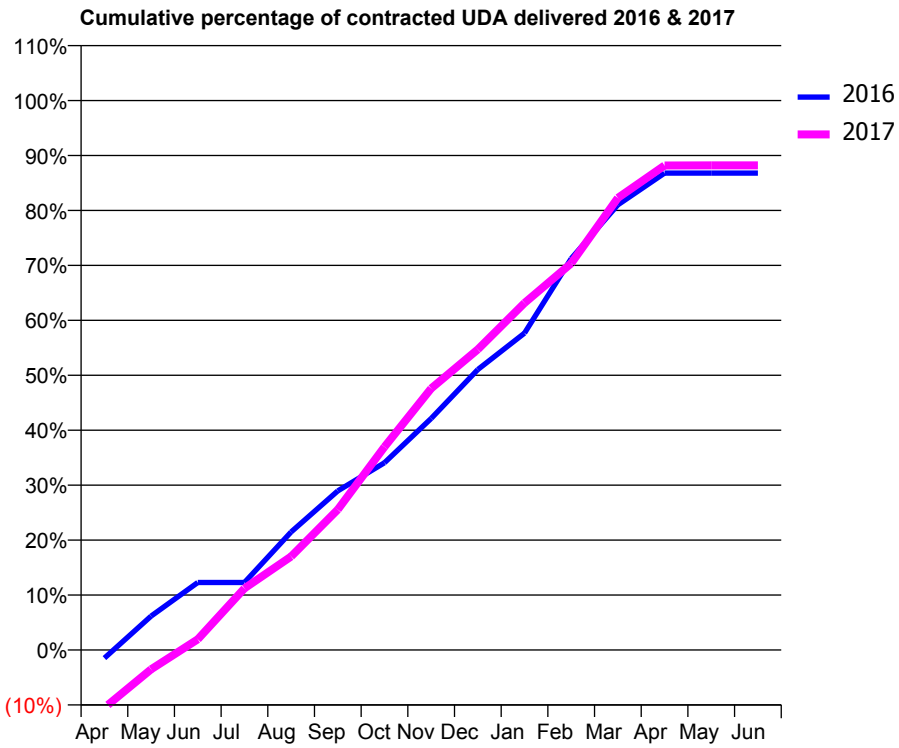
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,471 |
| Carry forward general activity (UDA) | 591 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £126,554.63 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,123 | |
| Quarter ending June 2016 | 1,113 | → |
| Quarter ending September 2016 | 1,104 | → |
| Quarter ending December 2016 | 1,142 | ↑ |
| Quarter ending March 2017 | 1,141 | → |
| **Variance since March 2016** | 1.6% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -66 | -471 |
| May | 276 | -158 |
| June | 549 | 87 |
| July | 549 | 502 |
| August | 961 | 762 |
| September | 1,295 | 1,143 |
| October | 1,524 | 1,653 |
| November | 1,885 | 2,128 |
| December | 2,282 | 2,446 |
| January | 2,579 | 2,824 |
| February | 3,185 | 3,146 |
| March | 3,622 | 3,679 |
| April | 3,880 | 3,943 |
| May | 3,880 | 3,944 |
| June | 3,880 | 3,944 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 52 | 446 | 11.7% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 344 | 1,674 | 20.5% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 250 | 446 | 56.1% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 906 | 1,674 | 54.1% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 148 | 2,073 | 7.1% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 54 | 2,073 | 2.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 58 | 2,073 | 2.8% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 167819/0001 - Year end March 2017

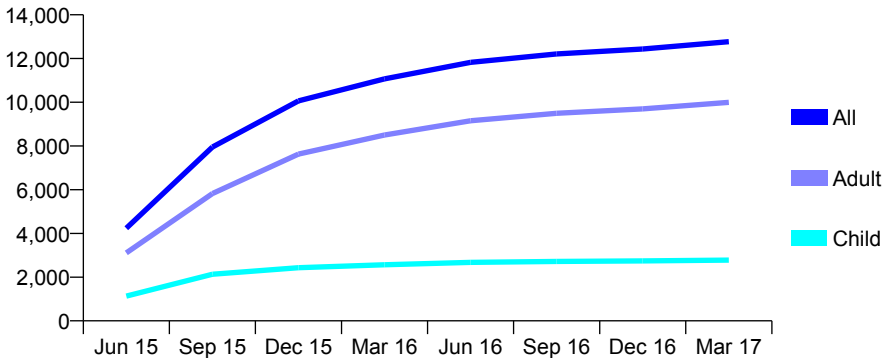
| | |
|---|---|
| Name or company name | Mr Peach and Mr Harper |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 29,661 |
| Carry forward general activity (UDA) | -593 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £924,883.75 |

## ACCESS*

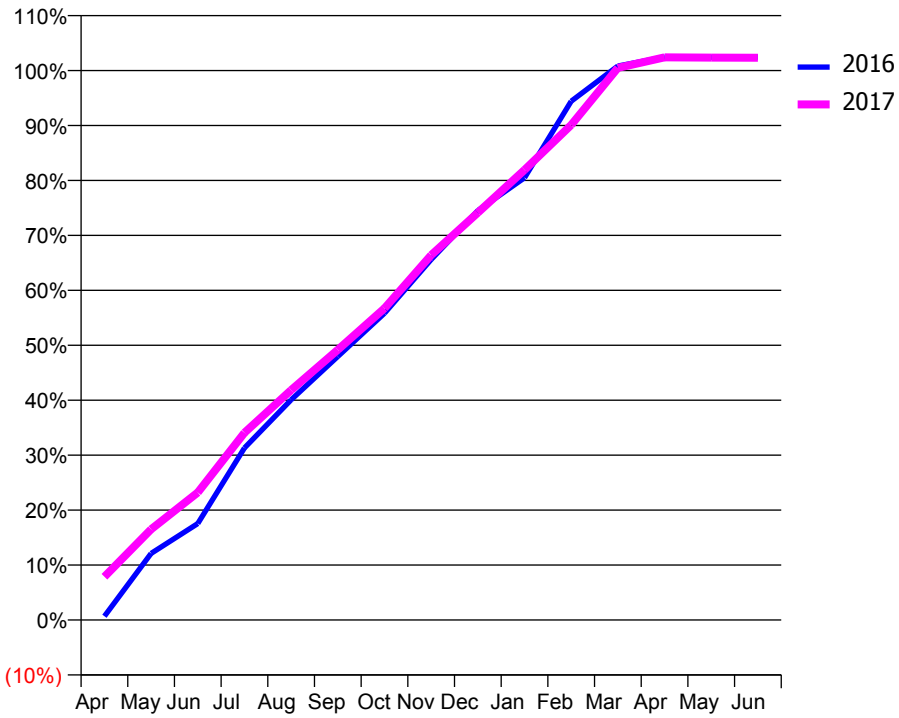
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 11,069 | |
| Quarter ending June 2016 | 11,824 | ↑ |
| Quarter ending September 2016 | 12,208 | ↑ |
| Quarter ending December 2016 | 12,435 | → |
| Quarter ending March 2017 | 12,773 | ↑ |
| **Variance since March 2016** | 15.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 199 | 2,333 |
| May | 3,521 | 4,900 |
| June | 5,105 | 6,887 |
| July | 9,105 | 10,106 |
| August | 11,650 | 12,414 |
| September | 13,945 | 14,589 |
| October | 16,228 | 16,825 |
| November | 19,069 | 19,696 |
| December | 21,660 | 21,986 |
| January | 23,397 | 24,300 |
| February | 27,445 | 26,719 |
| March | 29,304 | 29,803 |
| April | 29,780 | 30,373 |
| May | 29,773 | 30,354 |
| June | 29,775 | 30,350 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 342 | 4,940 | 6.9% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 781 | 13,207 | 5.9% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,498 | 4,940 | 70.8% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,985 | 13,207 | 52.9% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 526 | 18,161 | 2.9% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 105 | 18,161 | 0.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 75 | 18,161 | 0.4% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 18 | 20 | *90.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 19 | 20 | *95.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 174440/0001 - Year end March 2017

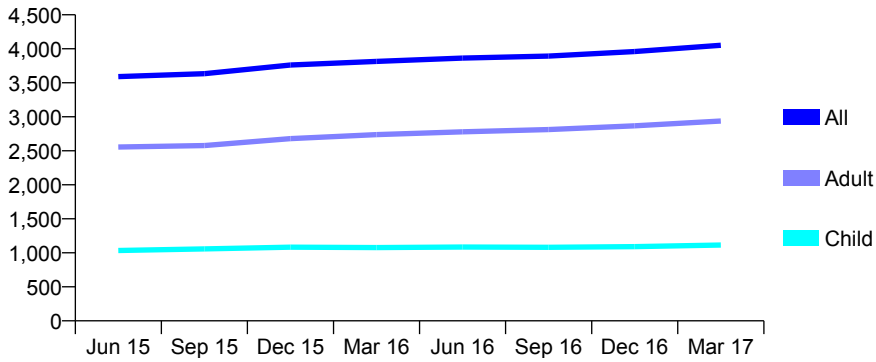
| | |
|---|---|
| Name or company name | IDH 474 Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,895 |
| Carry forward general activity (UDA) | 136 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £454,946.45 |

## ACCESS*

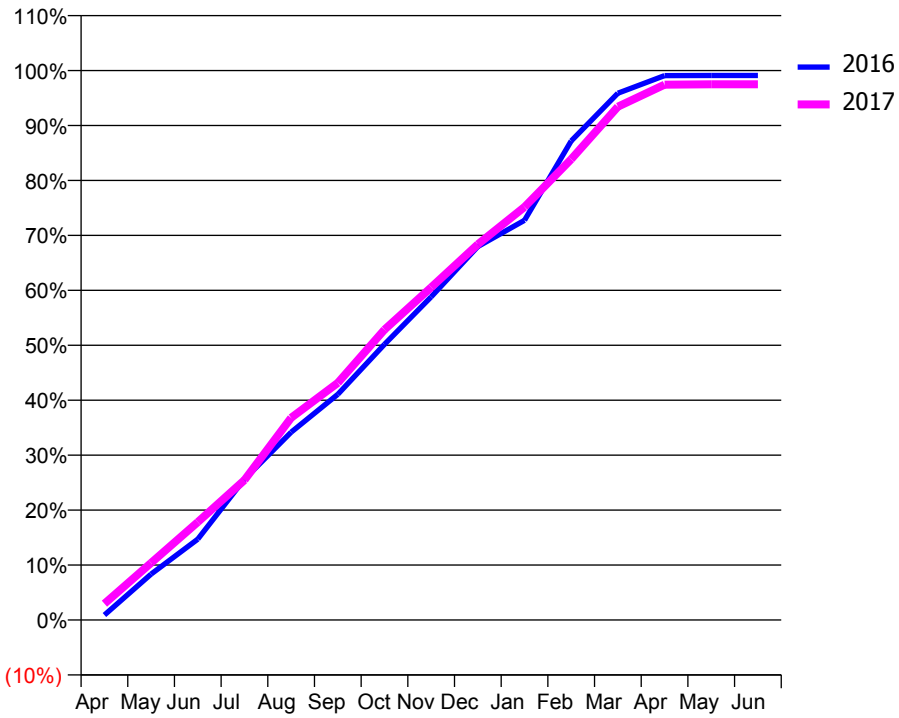
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,815 | |
| Quarter ending June 2016 | 3,864 | → |
| Quarter ending September 2016 | 3,894 | → |
| Quarter ending December 2016 | 3,960 | → |
| Quarter ending March 2017 | 4,052 | ↑ |
| **Variance since March 2016** | 6.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 136 | 442 |
| May | 1,244 | 1,550 |
| June | 2,191 | 2,656 |
| July | 3,818 | 3,792 |
| August | 5,090 | 5,480 |
| September | 6,119 | 6,429 |
| October | 7,474 | 7,869 |
| November | 8,759 | 9,015 |
| December | 10,122 | 10,184 |
| January | 10,833 | 11,196 |
| February | 12,986 | 12,489 |
| March | 14,278 | 13,916 |
| April | 14,756 | 14,511 |
| May | 14,759 | 14,521 |
| June | 14,759 | 14,521 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 112 | 1,816 | 6.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 520 | 4,264 | 12.2% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,238 | 1,816 | 68.2% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,416 | 4,264 | 56.7% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 291 | 6,175 | 4.7% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 75 | 6,175 | 1.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 120 | 6,175 | 1.9% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

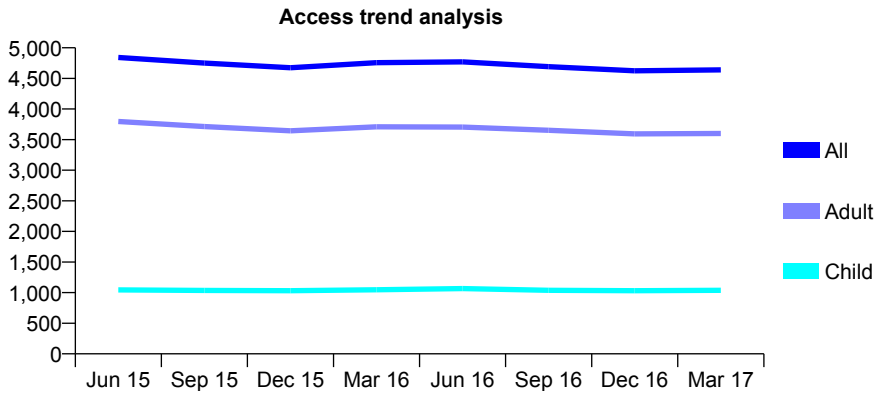
# Q51 - Vital Signs At a Glance Contract Report for 175218/0003 - Year end March 2017

| | |
|---|---|
| Name or company name | Thompson & Thomas |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2012 |
| Contract end date | |

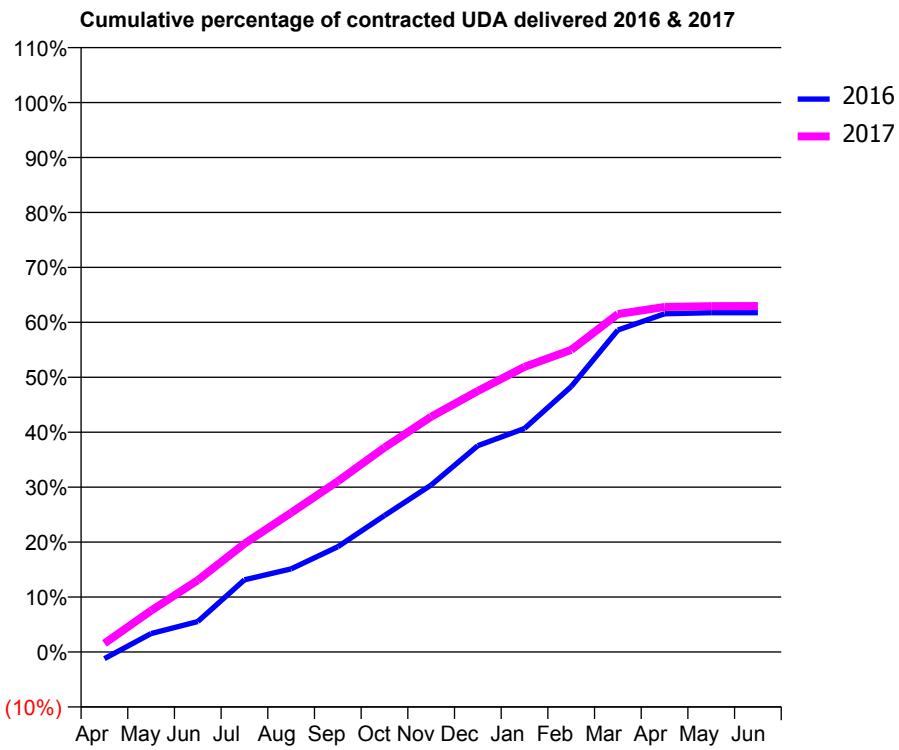
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,553 |
| Carry forward general activity (UDA) | 258 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £526,835.23 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,756 | |
| Quarter ending June 2016 | 4,770 | → |
| Quarter ending September 2016 | 4,691 | ↓ |
| Quarter ending December 2016 | 4,625 | ↓ |
| Quarter ending March 2017 | 4,639 | → |
| **Variance since March 2016** | (2.5%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -204 | 258 |
| May | 555 | 1,245 |
| June | 918 | 2,165 |
| July | 2,174 | 3,264 |
| August | 2,504 | 4,195 |
| September | 3,172 | 5,144 |
| October | 4,112 | 6,160 |
| November | 5,030 | 7,090 |
| December | 6,216 | 7,864 |
| January | 6,735 | 8,589 |
| February | 7,997 | 9,102 |
| March | 9,700 | 10,180 |
| April | 10,189 | 10,395 |
| May | 10,221 | 10,418 |
| June | 10,222 | 10,421 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 103 | 1,439 | 7.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 856 | 4,898 | 17.5% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 771 | 1,439 | 53.6% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,433 | 4,898 | 49.7% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 303 | 5,872 | 5.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 157 | 5,872 | 2.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 180 | 5,872 | 3.1% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 175218/0004 - Year end March 2017

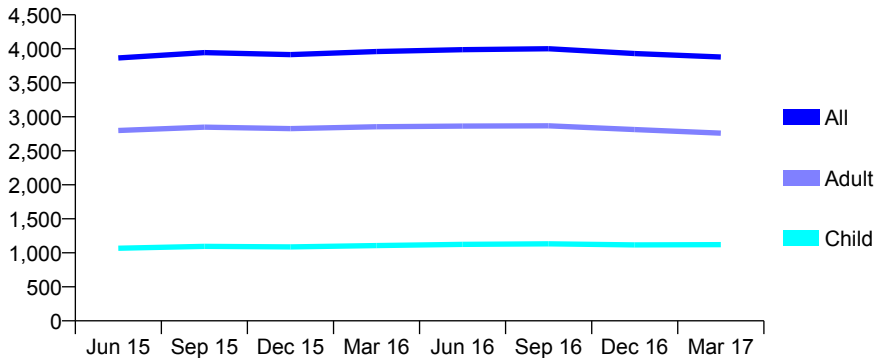
| | |
|---|---|
| Name or company name | Thompson & Thomas |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,558 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £252,564.52 |

## ACCESS*

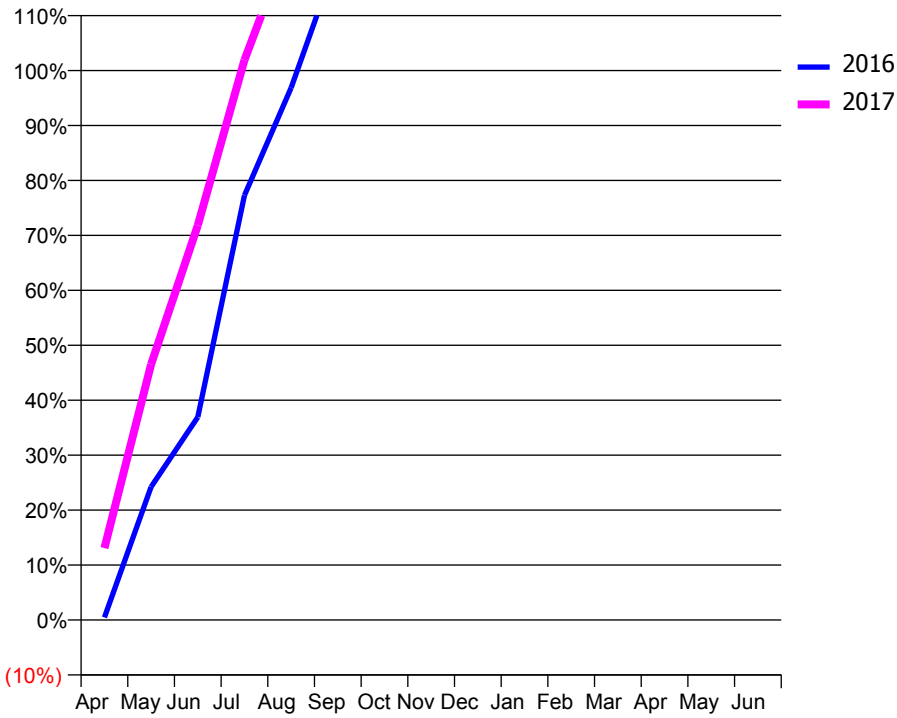
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,960 | |
| Quarter ending June 2016 | 3,987 | → |
| Quarter ending September 2016 | 4,000 | → |
| Quarter ending December 2016 | 3,930 | ↓ |
| Quarter ending March 2017 | 3,880 | ↓ |
| **Variance since March 2016** | (2.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 12 | 335 |
| May | 620 | 1,190 |
| June | 945 | 1,837 |
| July | 1,977 | 2,607 |
| August | 2,478 | 3,181 |
| September | 3,085 | 3,854 |
| October | 3,357 | 4,419 |
| November | 4,629 | 5,114 |
| December | 5,370 | 6,044 |
| January | 5,663 | 6,625 |
| February | 6,764 | 7,238 |
| March | 7,634 | 8,109 |
| April | 7,967 | 8,258 |
| May | 7,975 | 8,255 |
| June | 7,979 | 8,254 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 132 | 1,667 | 7.9% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 701 | 4,082 | 17.2% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 975 | 1,667 | 58.5% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,227 | 4,082 | 54.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 182 | 4,326 | 4.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 68 | 4,326 | 1.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 182 | 4,326 | 4.2% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 175625/0001 - Year end March 2017

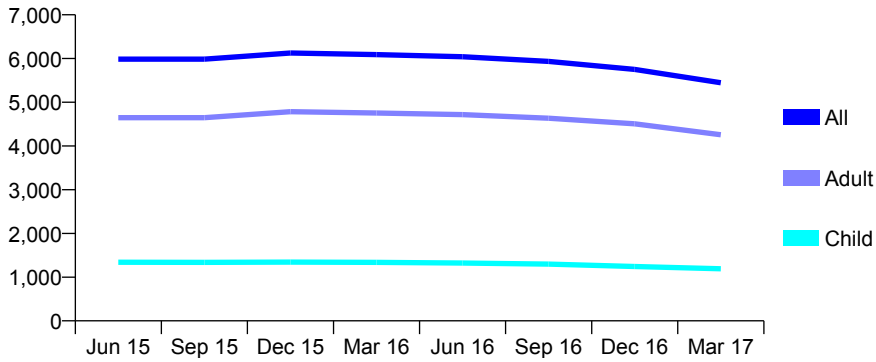
| | |
|---|---|
| Name or company name | Swinton Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 30/07/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,024 |
| Carry forward general activity (UDA) | -295 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £413,419.30 |

## ACCESS*

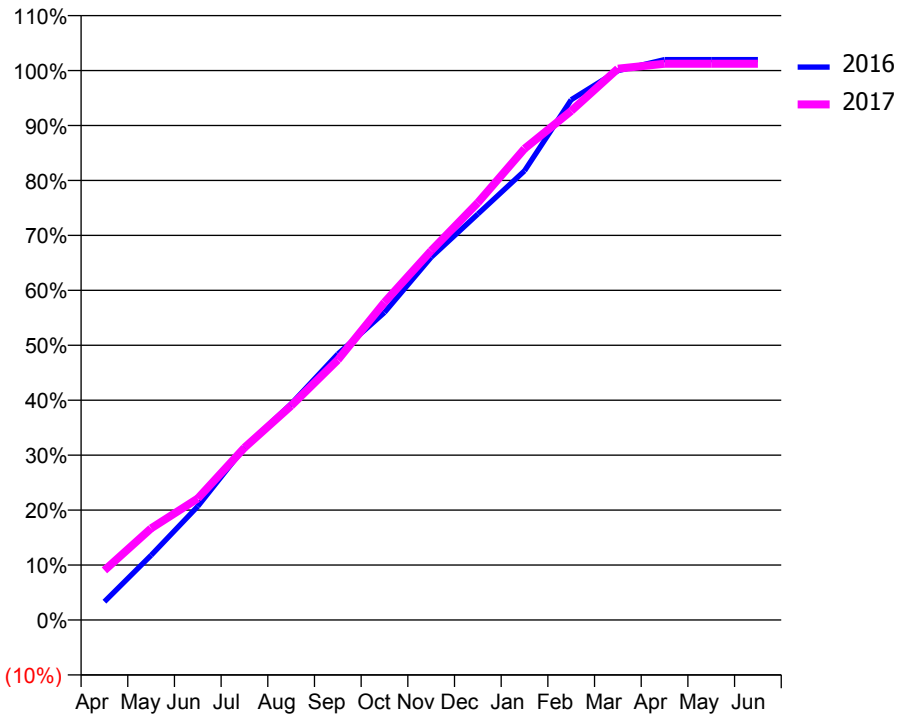
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,091 | |
| Quarter ending June 2016 | 6,041 | → |
| Quarter ending September 2016 | 5,933 | ↓ |
| Quarter ending December 2016 | 5,750 | ↓ |
| Quarter ending March 2017 | 5,445 | ↓ |
| **Variance since March 2016** | (10.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 491 | 1,357 |
| May | 1,737 | 2,508 |
| June | 3,051 | 3,324 |
| July | 4,627 | 4,711 |
| August | 5,798 | 5,857 |
| September | 7,135 | 7,111 |
| October | 8,252 | 8,687 |
| November | 9,731 | 10,097 |
| December | 10,893 | 11,410 |
| January | 12,051 | 12,888 |
| February | 13,959 | 13,919 |
| March | 14,739 | 15,073 |
| April | 15,033 | 15,209 |
| May | 15,036 | 15,207 |
| June | 15,036 | 15,207 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 183 | 1,785 | 10.3% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 967 | 5,430 | 17.8% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,019 | 1,785 | 57.1% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,508 | 5,430 | 46.2% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 950 | 7,070 | 13.4% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 191 | 7,070 | 2.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 132 | 7,070 | 1.9% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 16 | 18 | *88.9%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 18 | *77.8%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 177504/0001 - Year end March 2017

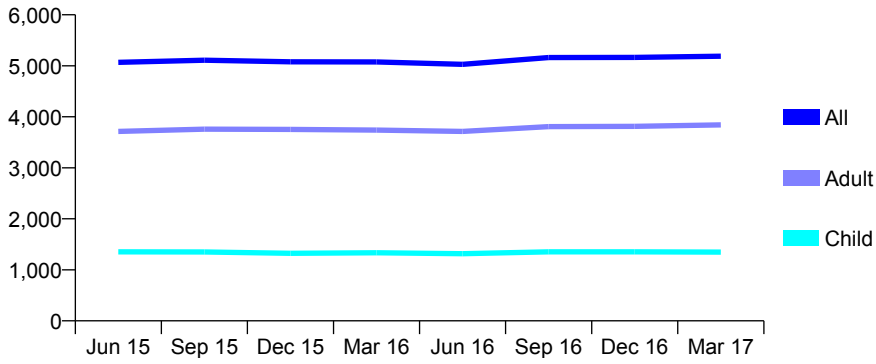
| | |
|---|---|
| Name or company name | Hurlfield Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 05/10/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,000 |
| Carry forward general activity (UDA) | -34 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £424,585.03 |

## ACCESS*

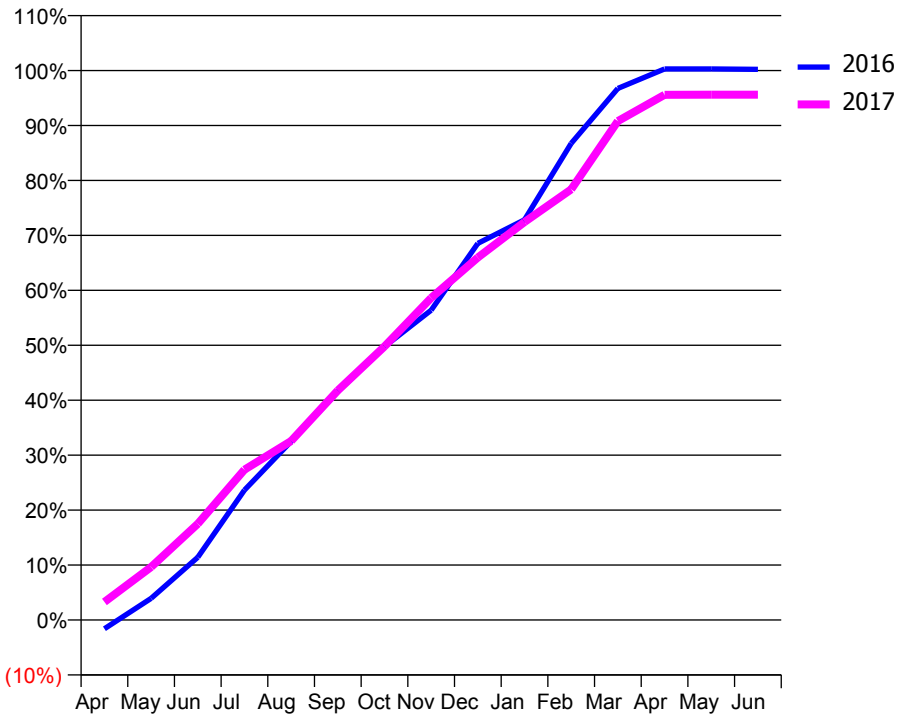
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,075 | |
| Quarter ending June 2016 | 5,030 | → |
| Quarter ending September 2016 | 5,162 | ↑ |
| Quarter ending December 2016 | 5,164 | → |
| Quarter ending March 2017 | 5,189 | → |
| **Variance since March 2016** | 2.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -243 | 492 |
| May | 590 | 1,447 |
| June | 1,714 | 2,627 |
| July | 3,549 | 4,105 |
| August | 4,877 | 4,887 |
| September | 6,236 | 6,266 |
| October | 7,463 | 7,468 |
| November | 8,459 | 8,793 |
| December | 10,281 | 9,894 |
| January | 10,925 | 10,864 |
| February | 13,013 | 11,754 |
| March | 14,511 | 13,618 |
| April | 15,042 | 14,338 |
| May | 15,042 | 14,339 |
| June | 15,033 | 14,339 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 213 | 2,040 | 10.4% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 859 | 5,308 | 16.2% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,131 | 2,040 | 55.4% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,677 | 5,308 | 50.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 490 | 6,780 | 7.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 79 | 6,780 | 1.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 86 | 6,780 | 1.3% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | *91.7%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 12 | *100.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 180912/0001 - Year end March 2017

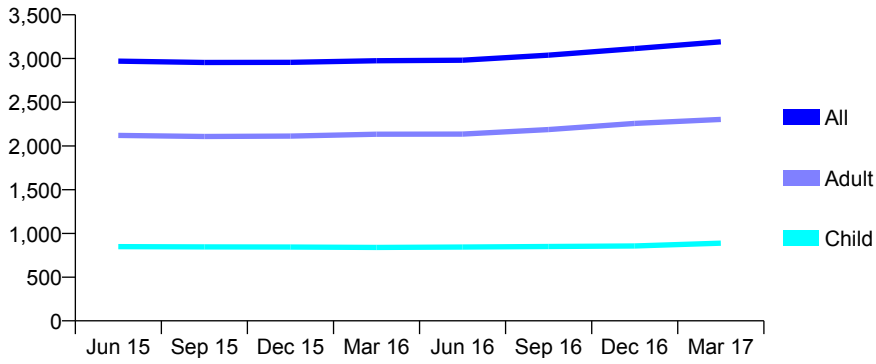
| | |
|---|---|
| Name or company name | Galer Farrer |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,649 |
| Carry forward general activity (UDA) | 59 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £315,032.63 |

## ACCESS*

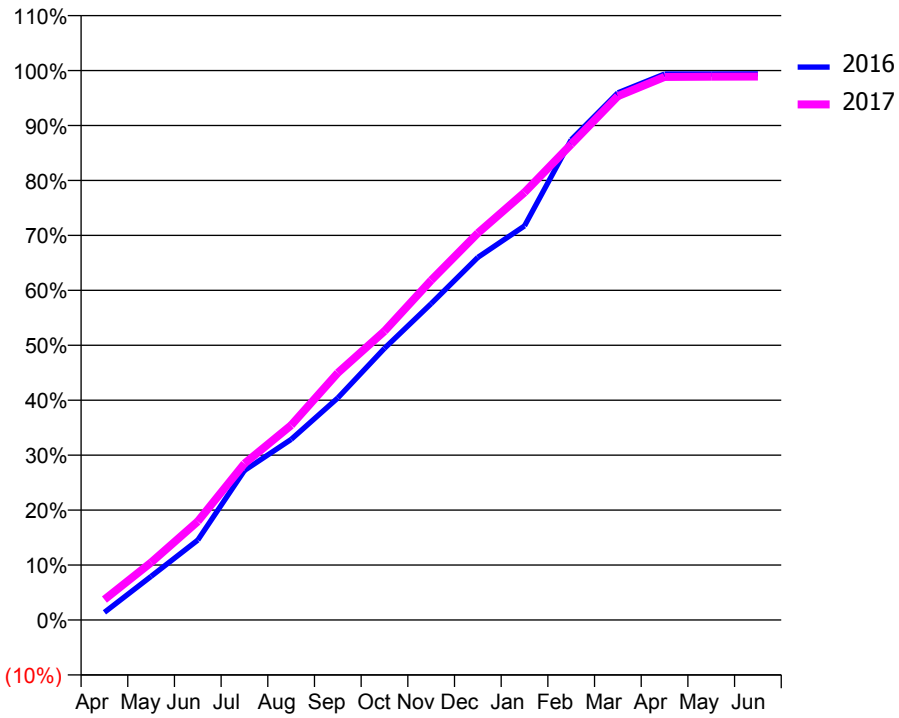
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,975 | |
| Quarter ending June 2016 | 2,980 | → |
| Quarter ending September 2016 | 3,038 | → |
| Quarter ending December 2016 | 3,114 | ↑ |
| Quarter ending March 2017 | 3,191 | ↑ |
| **Variance since March 2016** | 7.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 135 | 359 |
| May | 766 | 1,009 |
| June | 1,404 | 1,732 |
| July | 2,627 | 2,749 |
| August | 3,172 | 3,420 |
| September | 3,899 | 4,339 |
| October | 4,772 | 5,072 |
| November | 5,556 | 5,965 |
| December | 6,369 | 6,793 |
| January | 6,920 | 7,509 |
| February | 8,433 | 8,353 |
| March | 9,257 | 9,198 |
| April | 9,586 | 9,537 |
| May | 9,588 | 9,540 |
| June | 9,590 | 9,544 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 88 | 1,443 | 6.1% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 481 | 3,544 | 13.6% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 977 | 1,443 | 67.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,241 | 3,544 | 63.2% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 230 | 5,001 | 4.6% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 31 | 5,001 | 0.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 54 | 5,001 | 1.1% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | *90.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | *90.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 180912/0002 - Year end March 2017

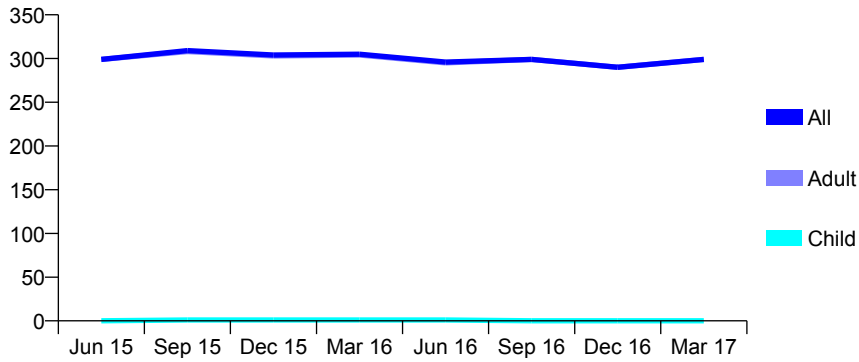
| | |
|---|---|
| Name or company name | Galer Farrer |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 788 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £47,396.15 |

## ACCESS*

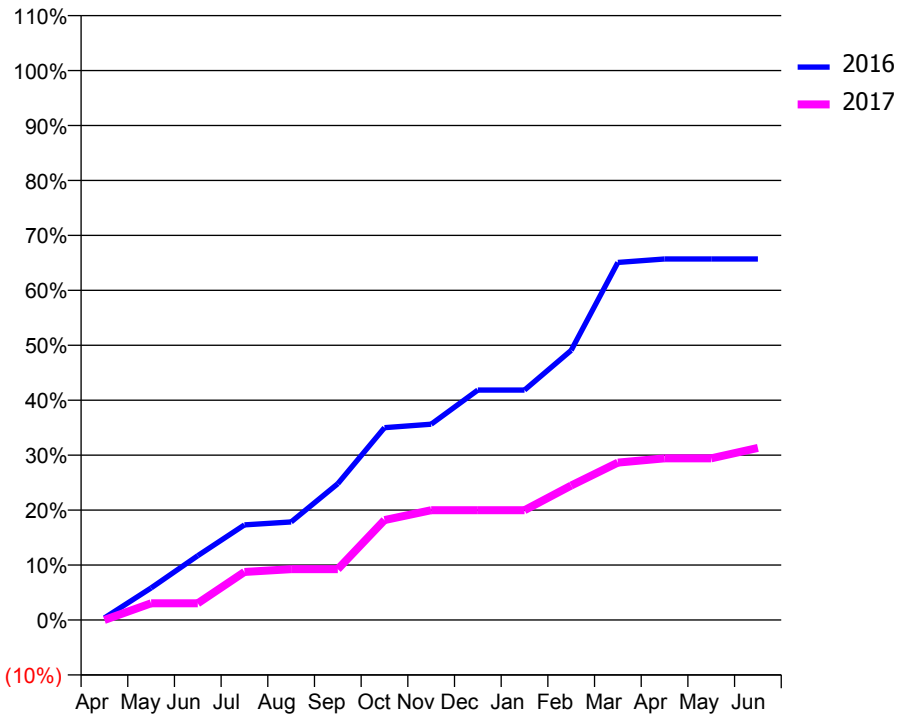
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 305 | |
| Quarter ending June 2016 | 296 | ↓ |
| Quarter ending September 2016 | 299 | → |
| Quarter ending December 2016 | 290 | ↓ |
| Quarter ending March 2017 | 299 | ↑ |
| **Variance since March 2016** | (2.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 3 | 0 |
| May | 46 | 24 |
| June | 92 | 24 |
| July | 136 | 69 |
| August | 141 | 73 |
| September | 196 | 73 |
| October | 276 | 143 |
| November | 281 | 157 |
| December | 330 | 157 |
| January | 330 | 157 |
| February | 387 | 193 |
| March | 513 | 226 |
| April | 518 | 232 |
| May | 518 | 232 |
| June | 518 | 247 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | *N/A* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 5 | 139 | 3.6% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | *N/A* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 12 | 139 | 8.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 4 | 142 | 2.8% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 142 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 142 | 0.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 1 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 181196/0007 - Year end March 2017

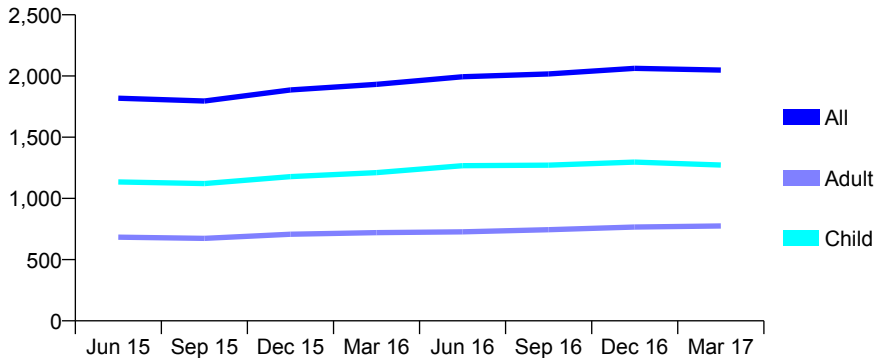
| | |
|---|---|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2021 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £786,050.29 |

## ACCESS*

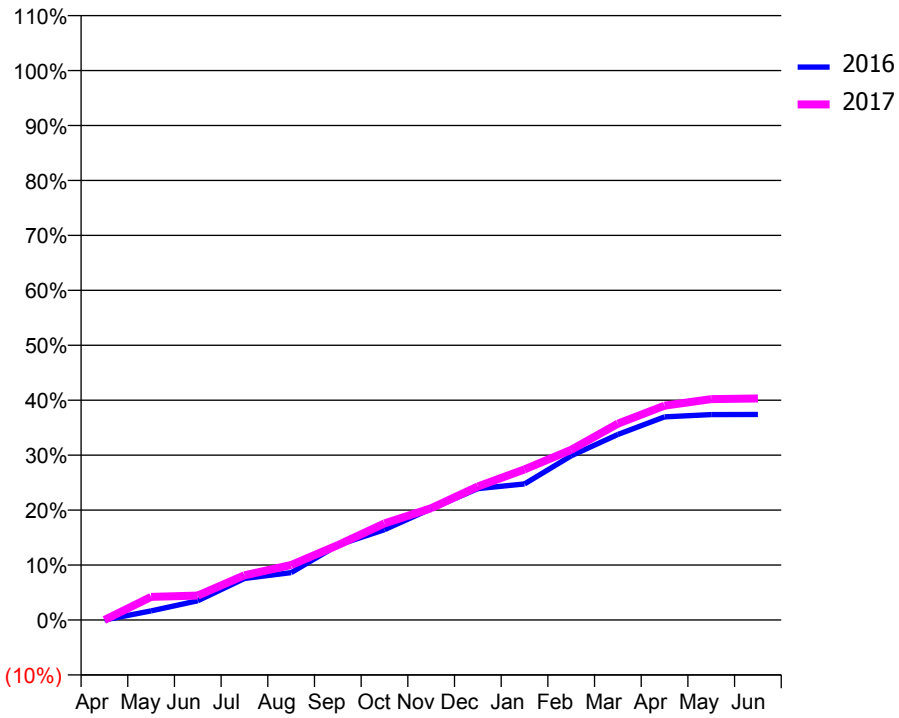
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,932 | |
| Quarter ending June 2016 | 1,994 | ↑ |
| Quarter ending September 2016 | 2,017 | → |
| Quarter ending December 2016 | 2,063 | ↑ |
| Quarter ending March 2017 | 2,048 | → |
| **Variance since March 2016** | 6.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 150 | 380 |
| June | 316 | 401 |
| July | 681 | 733 |
| August | 776 | 901 |
| September | 1,225 | 1,226 |
| October | 1,480 | 1,582 |
| November | 1,823 | 1,831 |
| December | 2,153 | 2,187 |
| January | 2,229 | 2,467 |
| February | 2,689 | 2,787 |
| March | 3,039 | 3,215 |
| April | 3,327 | 3,511 |
| May | 3,363 | 3,618 |
| June | 3,367 | 3,629 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 33 | 1,471 | 2.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 27 | 800 | 3.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 610 | 1,471 | 41.5% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 353 | 800 | 44.1% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 69 | 2,275 | 3.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,275 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 2,275 | 0.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 181196/0008 - Year end March 2017

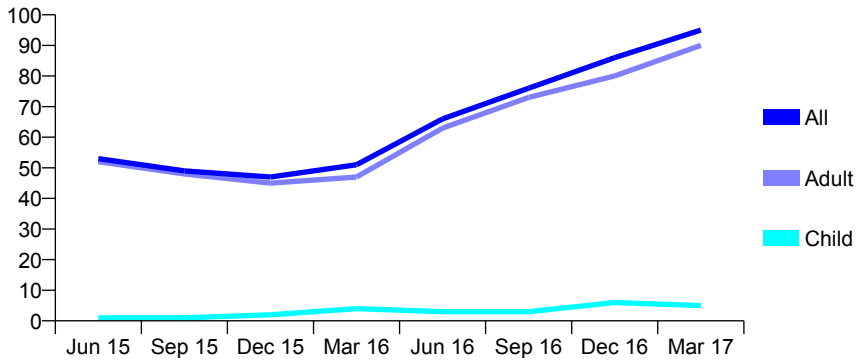
| | |
|---|---|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2021 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 600 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £52,403.35 |

## ACCESS*

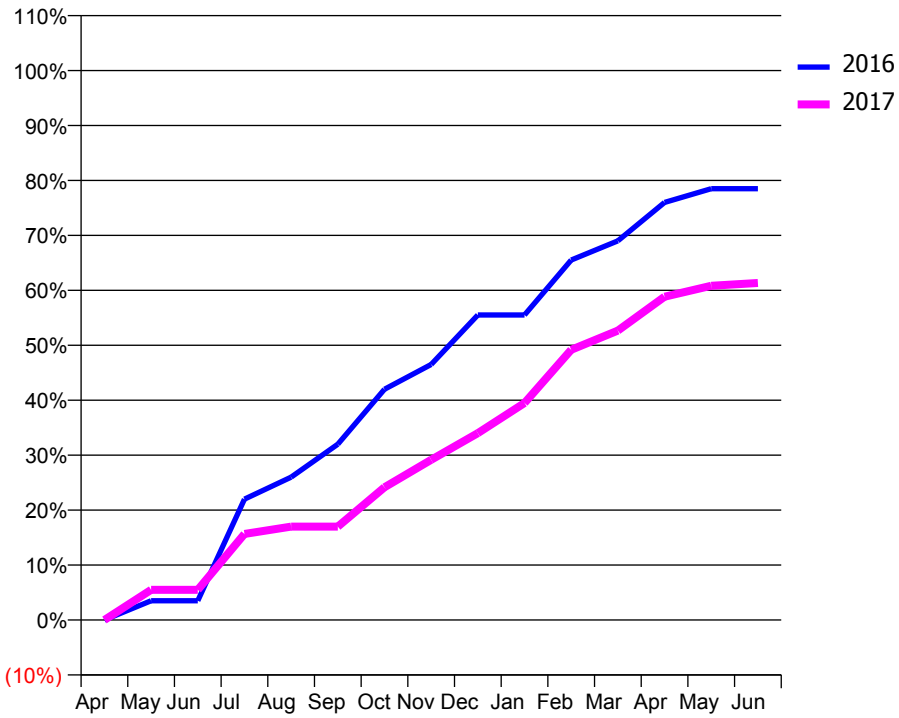
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 51 | |
| Quarter ending June 2016 | 66 | ↑ |
| Quarter ending September 2016 | 76 | ↑ |
| Quarter ending December 2016 | 86 | ↑ |
| Quarter ending March 2017 | 95 | ↑ |
| **Variance since March 2016** | 86.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 21 | 33 |
| June | 21 | 33 |
| July | 132 | 94 |
| August | 156 | 102 |
| September | 192 | 102 |
| October | 252 | 145 |
| November | 279 | 175 |
| December | 333 | 204 |
| January | 333 | 237 |
| February | 393 | 295 |
| March | 414 | 316 |
| April | 456 | 353 |
| May | 471 | 365 |
| June | 471 | 368 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 12 | *0.0%* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 119 | 0.0% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 12 | *0.0%* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 119 | 0.0% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 0 | 131 | 0.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 131 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 131 | 0.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 1 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 181196/0009 - Year end March 2017

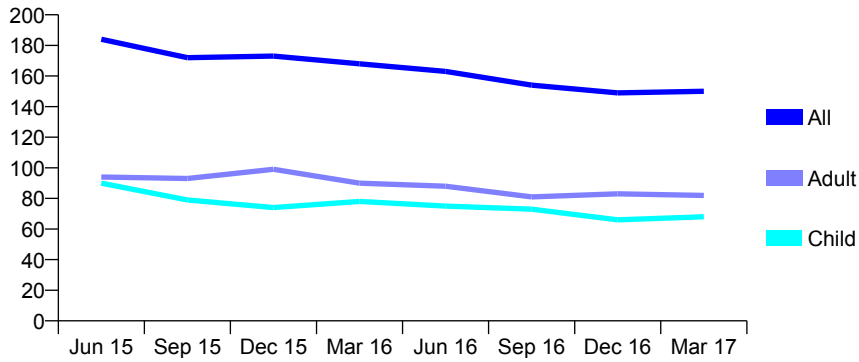
| | |
|---|---|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2021 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 600 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £52,403.35 |

## ACCESS*

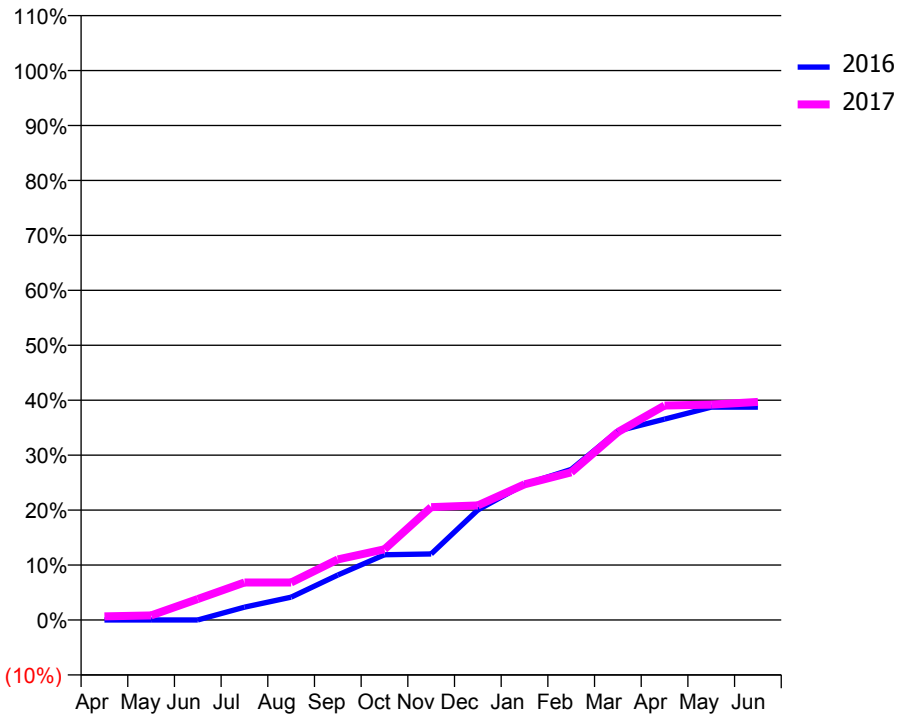
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 168 | |
| Quarter ending June 2016 | 163 | ↓ |
| Quarter ending September 2016 | 154 | ↓ |
| Quarter ending December 2016 | 149 | ↓ |
| Quarter ending March 2017 | 150 | → |
| **Variance since March 2016** | (10.7%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 4 |
| May | 0 | 5 |
| June | 0 | 23 |
| July | 14 | 41 |
| August | 25 | 41 |
| September | 49 | 66 |
| October | 71 | 77 |
| November | 72 | 123 |
| December | 120 | 125 |
| January | 148 | 148 |
| February | 164 | 161 |
| March | 206 | 205 |
| April | 219 | 234 |
| May | 232 | 235 |
| June | 232 | 238 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 81 | *1.2%* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2 | 114 | 1.8% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 52 | 81 | *64.2%* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 72 | 114 | 63.2% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1 | 208 | 0.5% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 208 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 208 | 0.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 181196/0010 - Year end March 2017

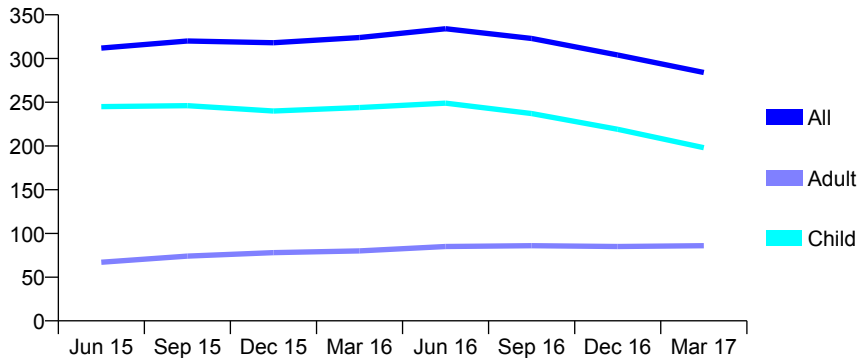
| | |
|---|---|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2021 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 800 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £69,871.14 |

## ACCESS*

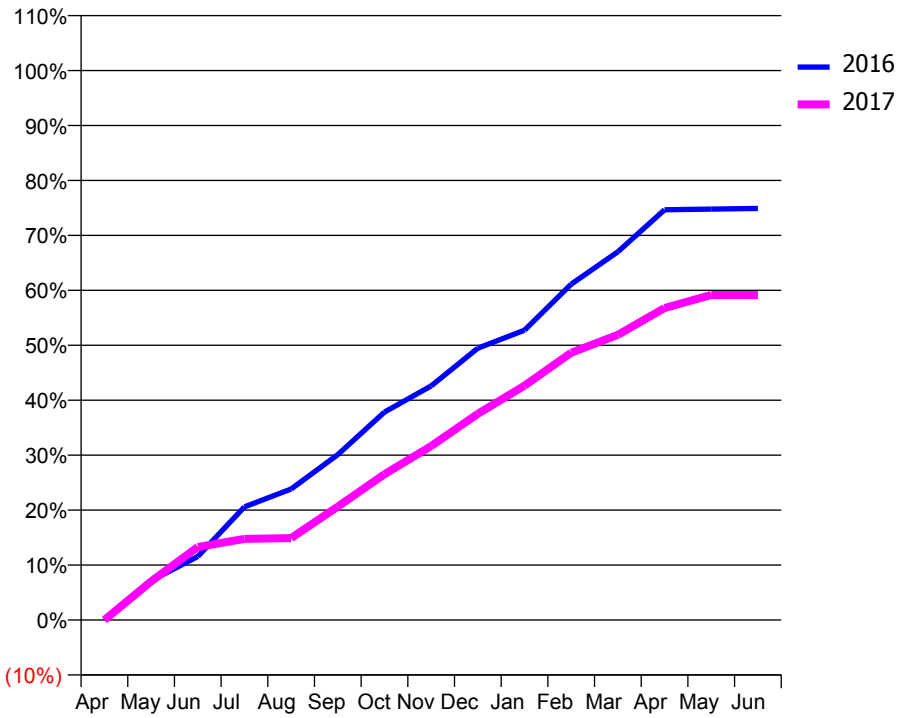
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 324 | |
| Quarter ending June 2016 | 334 | ↑ |
| Quarter ending September 2016 | 323 | ↓ |
| Quarter ending December 2016 | 304 | ↓ |
| Quarter ending March 2017 | 284 | ↓ |
| **Variance since March 2016** | (12.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 57 | 56 |
| June | 93 | 106 |
| July | 165 | 118 |
| August | 191 | 119 |
| September | 241 | 165 |
| October | 303 | 212 |
| November | 341 | 253 |
| December | 396 | 300 |
| January | 422 | 341 |
| February | 489 | 389 |
| March | 536 | 415 |
| April | 597 | 454 |
| May | 598 | 473 |
| June | 599 | 473 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 3 | 264 | 1.1% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 104 | 1.0% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 155 | 264 | 58.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 68 | 104 | 65.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1 | 351 | 0.3% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 351 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 351 | 0.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 181196/0011 - Year end March 2017

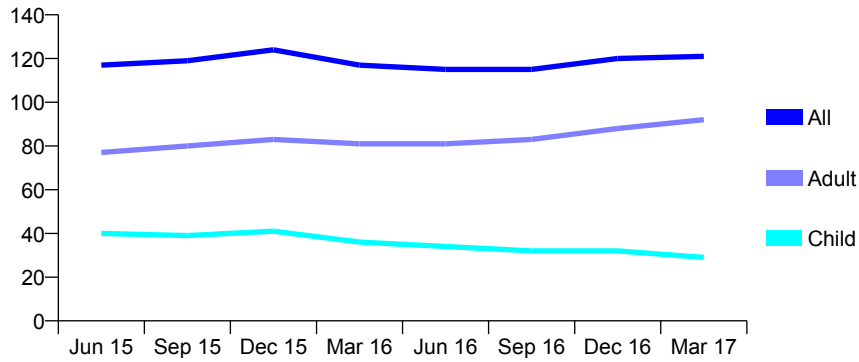
| | |
|---|---|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 400 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £34,935.57 |

## ACCESS*

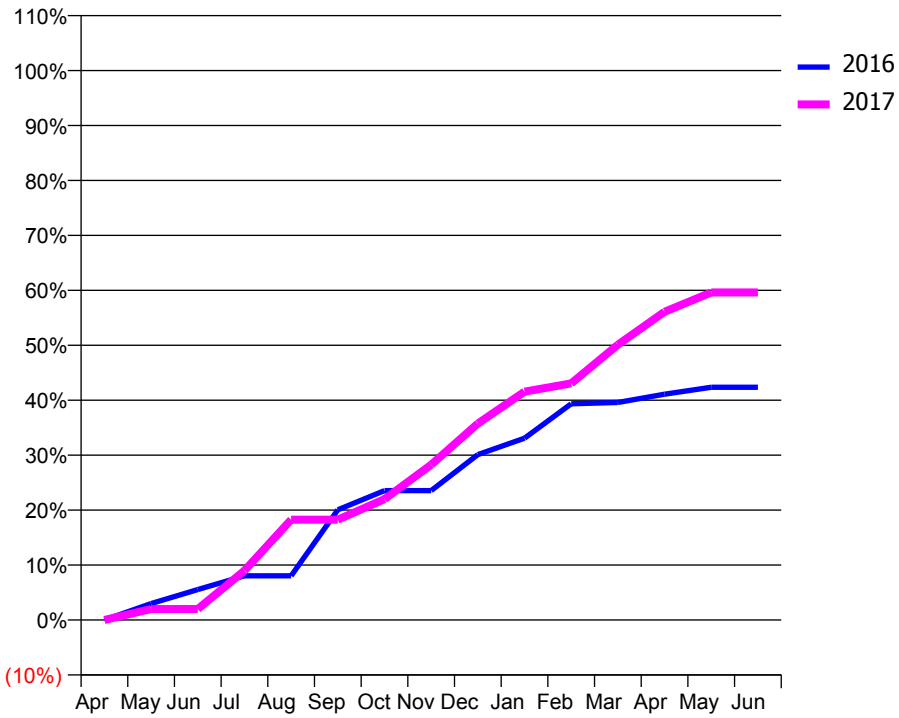
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 117 | |
| Quarter ending June 2016 | 115 | ↓ |
| Quarter ending September 2016 | 115 | → |
| Quarter ending December 2016 | 120 | ↑ |
| Quarter ending March 2017 | 121 | → |
| **Variance since March 2016** | 3.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 12 | 8 |
| June | 22 | 8 |
| July | 32 | 36 |
| August | 32 | 73 |
| September | 80 | 73 |
| October | 94 | 88 |
| November | 94 | 113 |
| December | 120 | 143 |
| January | 132 | 166 |
| February | 157 | 172 |
| March | 158 | 200 |
| April | 164 | 224 |
| May | 169 | 238 |
| June | 169 | 238 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 38 | *0.0%* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 83 | *1.2%* | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 19 | 38 | *50.0%* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 20 | 83 | *24.1%* | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 2 | 128 | 1.6% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 128 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 128 | 0.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 181196/0012 - Year end March 2017

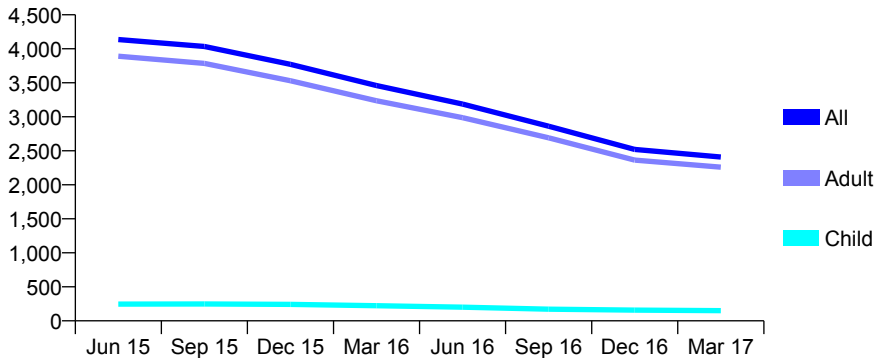
| | |
|---|---|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2021 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,160 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £895,156.01 |

## ACCESS*

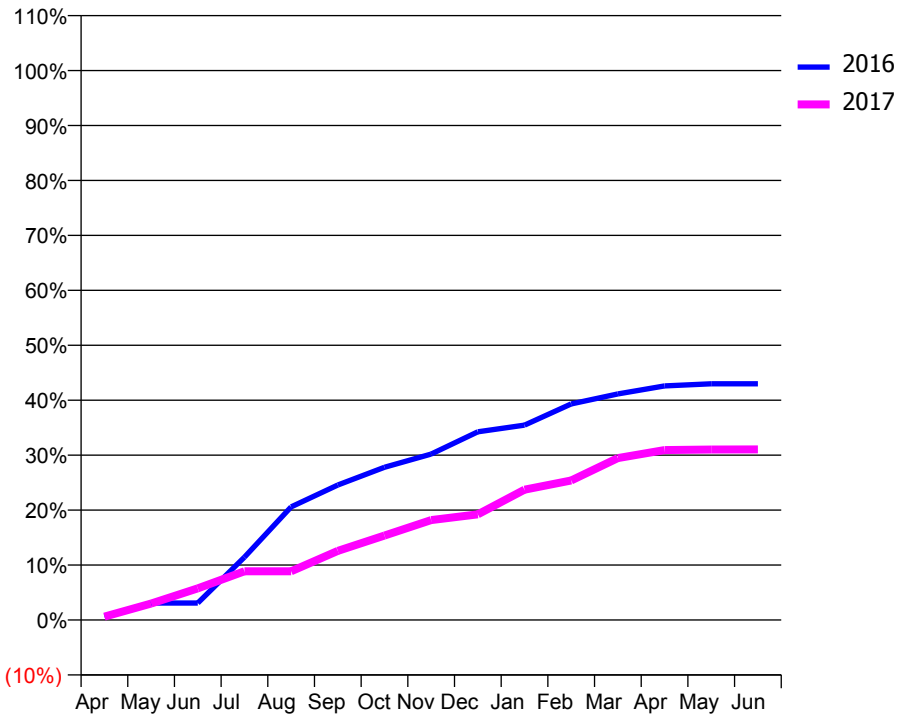
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,460 | |
| Quarter ending June 2016 | 3,188 | ↓ |
| Quarter ending September 2016 | 2,862 | ↓ |
| Quarter ending December 2016 | 2,521 | ↓ |
| Quarter ending March 2017 | 2,409 | ↓ |
| **Variance since March 2016** | (30.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 67 | 63 |
| May | 313 | 304 |
| June | 313 | 585 |
| July | 1,161 | 901 |
| August | 2,093 | 901 |
| September | 2,496 | 1,278 |
| October | 2,824 | 1,561 |
| November | 3,067 | 1,848 |
| December | 3,481 | 1,955 |
| January | 3,603 | 2,411 |
| February | 3,996 | 2,580 |
| March | 4,180 | 2,993 |
| April | 4,328 | 3,142 |
| May | 4,368 | 3,153 |
| June | 4,368 | 3,156 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 9 | 148 | 6.1% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 164 | 1,942 | 8.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 148 | 0.0% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 50 | 1,942 | 2.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,873 | 2,103 | 89.1% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,103 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 2,103 | 0.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 181196/0013 - Year end March 2017

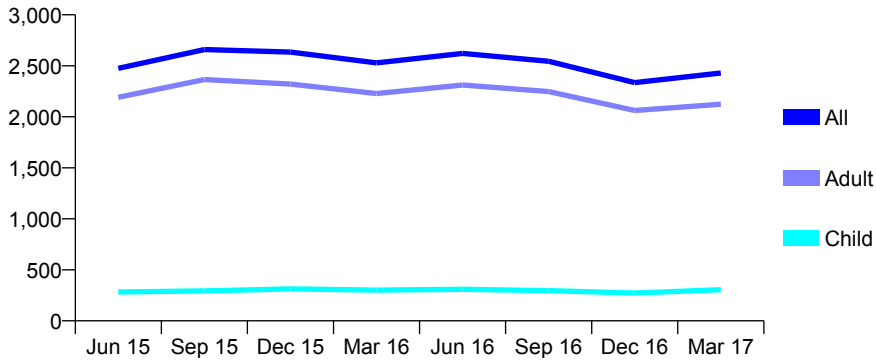
| | |
|---|---|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2021 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,900 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £477,159.25 |

## ACCESS*

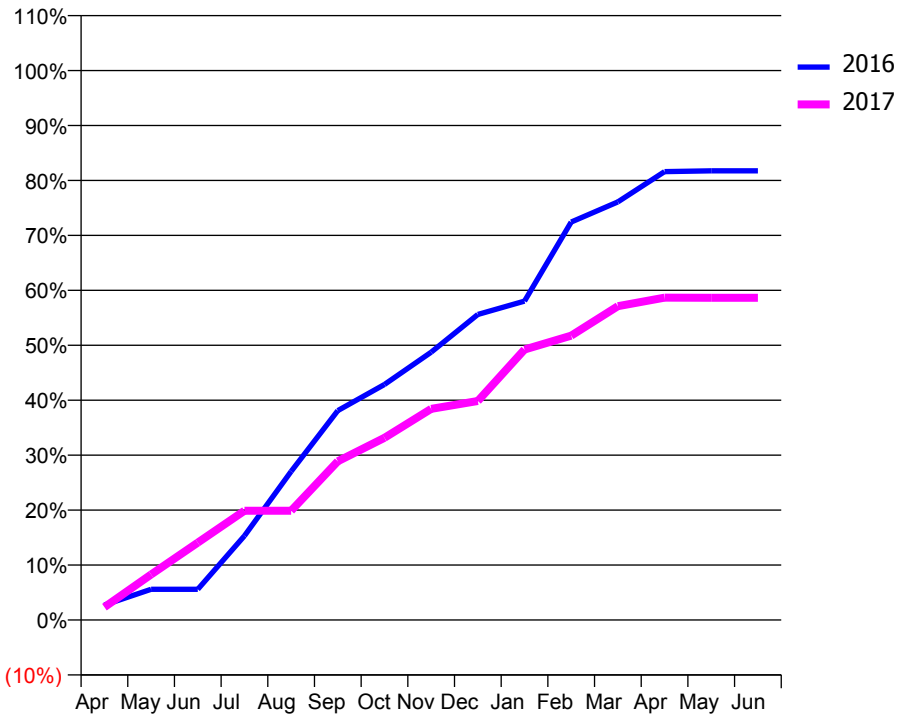
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,529 | |
| Quarter ending June 2016 | 2,621 | ↑ |
| Quarter ending September 2016 | 2,544 | ↓ |
| Quarter ending December 2016 | 2,335 | ↓ |
| Quarter ending March 2017 | 2,429 | ↑ |
| **Variance since March 2016** | (4.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 161 | 138 |
| May | 329 | 490 |
| June | 329 | 831 |
| July | 904 | 1,173 |
| August | 1,595 | 1,173 |
| September | 2,248 | 1,705 |
| October | 2,529 | 1,956 |
| November | 2,875 | 2,267 |
| December | 3,281 | 2,352 |
| January | 3,424 | 2,905 |
| February | 4,273 | 3,053 |
| March | 4,489 | 3,369 |
| April | 4,814 | 3,461 |
| May | 4,822 | 3,460 |
| June | 4,822 | 3,460 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 16 | 536 | 3.0% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 70 | 2,540 | 2.8% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 7 | 536 | 1.3% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 32 | 2,540 | 1.3% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 2,866 | 2,874 | 99.7% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,874 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 2,874 | 0.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 181196/0014 - Year end March 2017

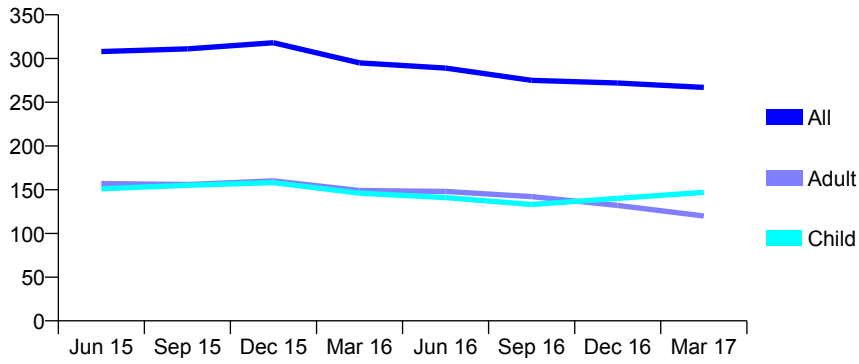
| | |
|---|---|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2021 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,500 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £237,180.83 |

## ACCESS*

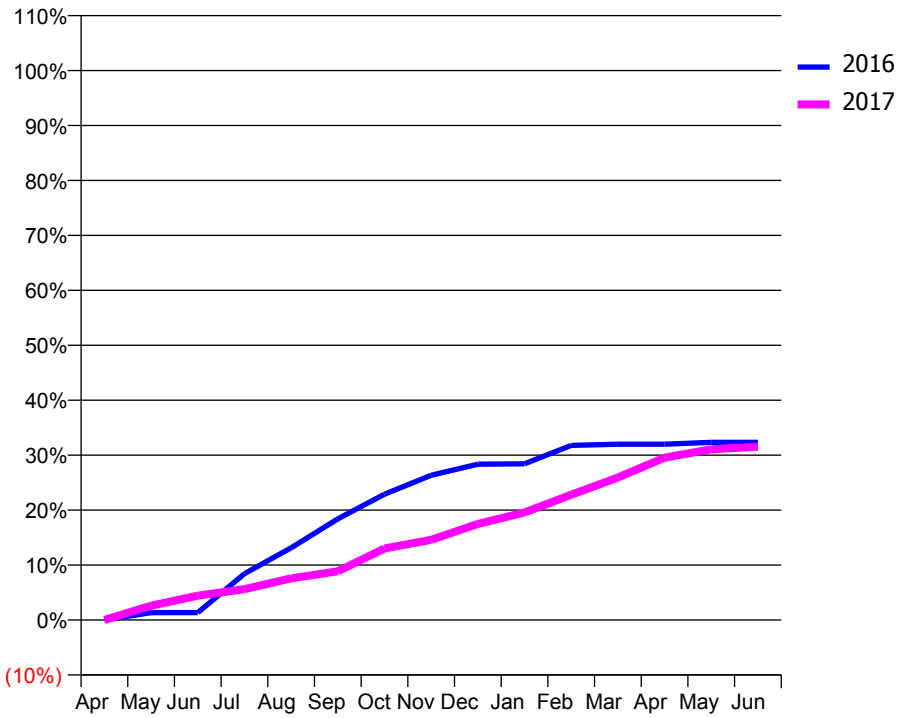
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 295 | |
| Quarter ending June 2016 | 289 | ↓ |
| Quarter ending September 2016 | 275 | ↓ |
| Quarter ending December 2016 | 272 | ↓ |
| Quarter ending March 2017 | 267 | ↓ |
| **Variance since March 2016** | (9.5%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 20 | 39 |
| June | 20 | 66 |
| July | 127 | 84 |
| August | 197 | 114 |
| September | 276 | 133 |
| October | 343 | 195 |
| November | 395 | 219 |
| December | 425 | 262 |
| January | 427 | 294 |
| February | 477 | 342 |
| March | 480 | 389 |
| April | 480 | 443 |
| May | 485 | 466 |
| June | 485 | 473 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 8 | 189 | 4.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 83 | *3.6%* | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 82 | 189 | 43.4% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 23 | 83 | *27.7%* | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 17 | 322 | 5.3% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 322 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 322 | 0.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 181196/0015 - Year end March 2017

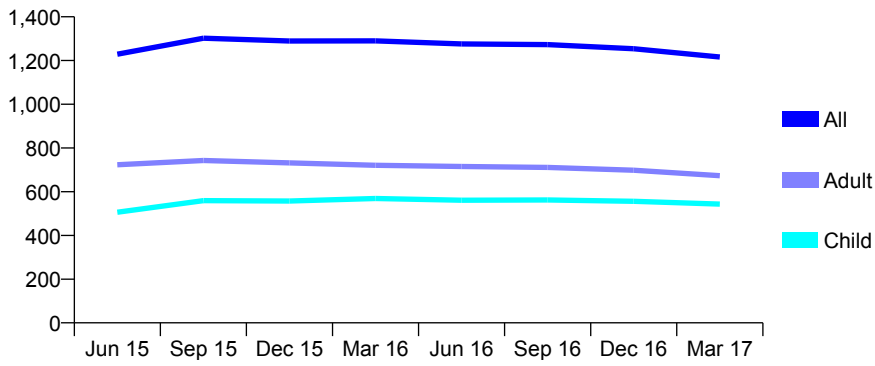
| | |
|---|---|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2021 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,500 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £726,570.45 |

## ACCESS*

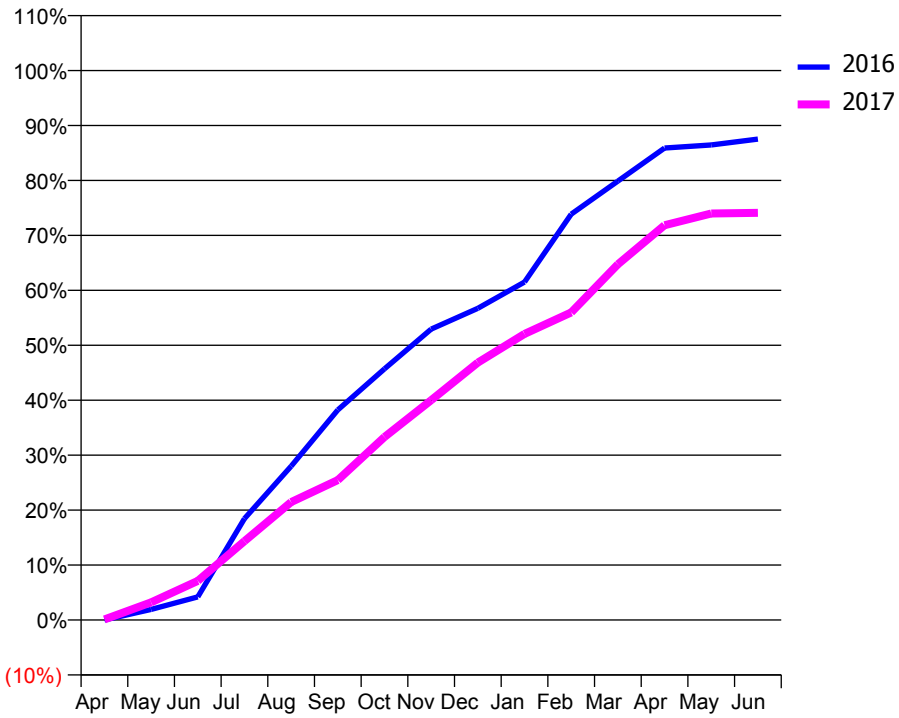
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,290 | |
| Quarter ending June 2016 | 1,276 | ↓ |
| Quarter ending September 2016 | 1,273 | → |
| Quarter ending December 2016 | 1,254 | ↓ |
| Quarter ending March 2017 | 1,216 | ↓ |
| **Variance since March 2016** | (5.7%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 3 |
| May | 48 | 80 |
| June | 105 | 178 |
| July | 462 | 359 |
| August | 700 | 537 |
| September | 956 | 637 |
| October | 1,142 | 832 |
| November | 1,323 | 1,000 |
| December | 1,418 | 1,171 |
| January | 1,537 | 1,302 |
| February | 1,846 | 1,399 |
| March | 1,997 | 1,619 |
| April | 2,147 | 1,796 |
| May | 2,161 | 1,849 |
| June | 2,188 | 1,852 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 30 | 701 | 4.3% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 34 | 528 | 6.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 269 | 701 | 38.4% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 124 | 528 | 23.5% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 62 | 1,122 | 5.5% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 1,122 | 0.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 1,122 | 0.2% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 181196/0016 - Year end March 2017

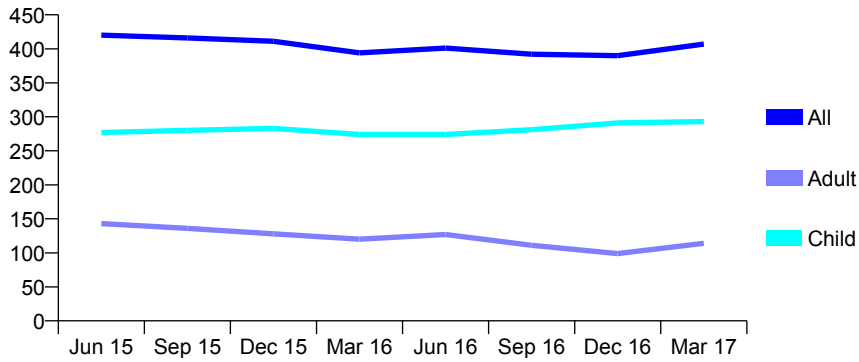
| | |
|---|---|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2021 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,200 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £273,520.43 |

## ACCESS*

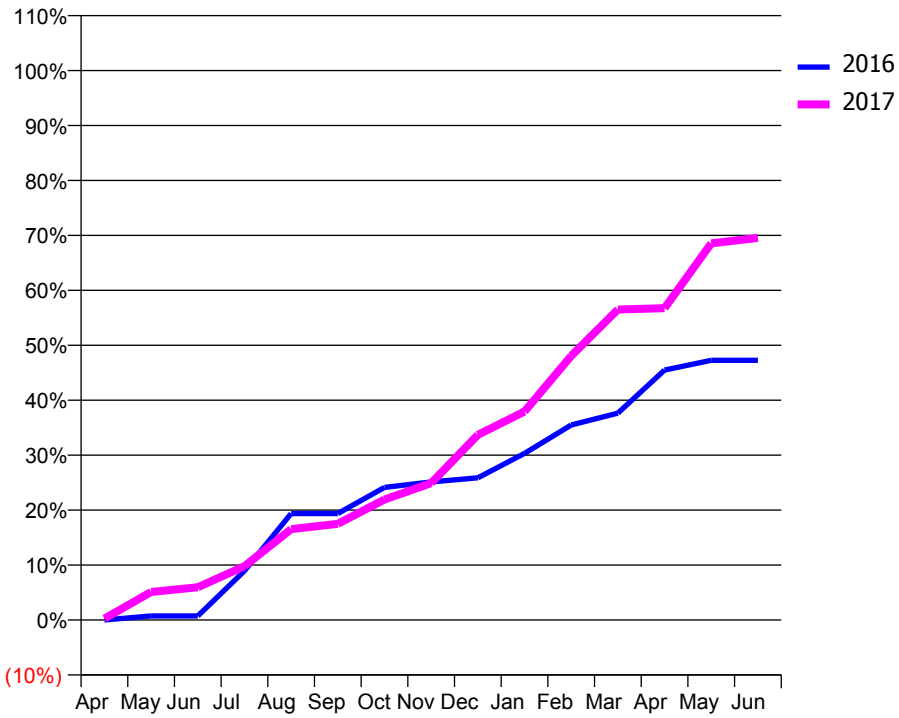
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 394 | |
| Quarter ending June 2016 | 401 | → |
| Quarter ending September 2016 | 392 | ↓ |
| Quarter ending December 2016 | 390 | → |
| Quarter ending March 2017 | 407 | ↑ |
| **Variance since March 2016** | 3.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 3 |
| May | 9 | 61 |
| June | 9 | 71 |
| July | 107 | 117 |
| August | 232 | 199 |
| September | 232 | 210 |
| October | 290 | 263 |
| November | 302 | 299 |
| December | 311 | 404 |
| January | 364 | 455 |
| February | 426 | 577 |
| March | 452 | 678 |
| April | 546 | 681 |
| May | 567 | 822 |
| June | 567 | 834 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 13 | 364 | 3.6% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 6 | 111 | 5.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 100 | 364 | 27.5% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 15 | 111 | 13.5% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 12 | 491 | 2.4% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 491 | 0.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 491 | 0.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 181196/0017 - Year end March 2017

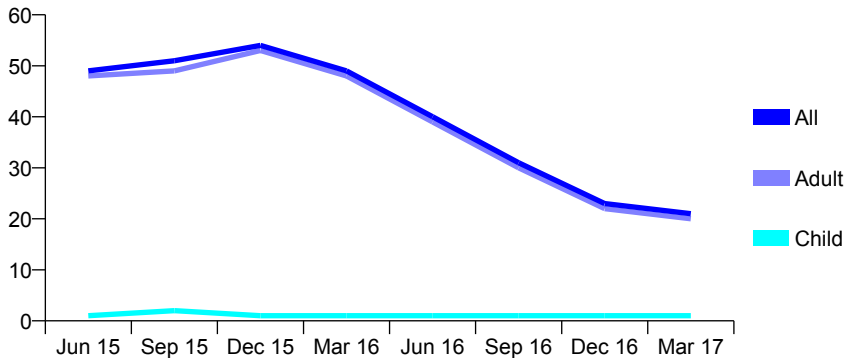
| | |
|---|---|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2021 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 100 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £2,525.70 |

## ACCESS*

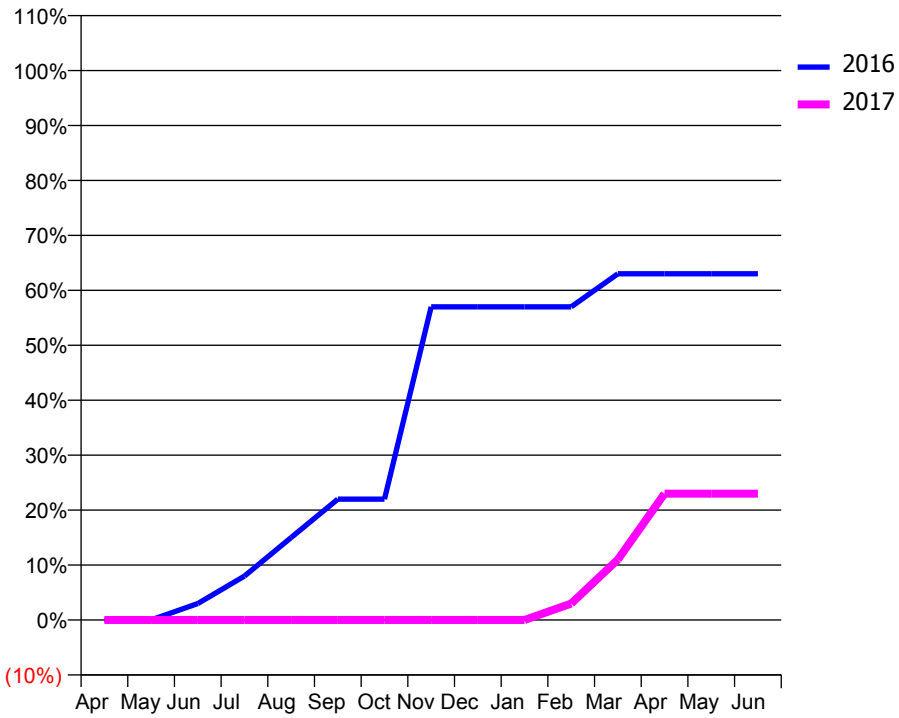
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 49 | |
| Quarter ending June 2016 | 40 | ↓ |
| Quarter ending September 2016 | 31 | ↓ |
| Quarter ending December 2016 | 23 | ↓ |
| Quarter ending March 2017 | 21 | ↓ |
| **Variance since March 2016** | (57.1%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 3 | 0 |
| July | 8 | 0 |
| August | 15 | 0 |
| September | 22 | 0 |
| October | 22 | 0 |
| November | 57 | 0 |
| December | 57 | 0 |
| January | 57 | 0 |
| February | 57 | 3 |
| March | 63 | 11 |
| April | 63 | 23 |
| May | 63 | 23 |
| June | 63 | 23 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | *N/A* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 8 | *0.0%* | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | *N/A* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 8 | *12.5%* | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 0 | 15 | *0.0%* | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 15 | *0.0%* | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 15 | *0.0%* | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 181196/0018 - Year end March 2017

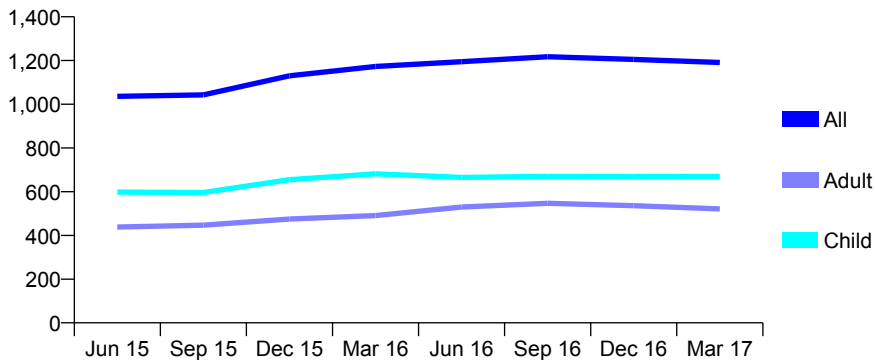
| | |
|---|---|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2021 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £575,492.85 |

## ACCESS*

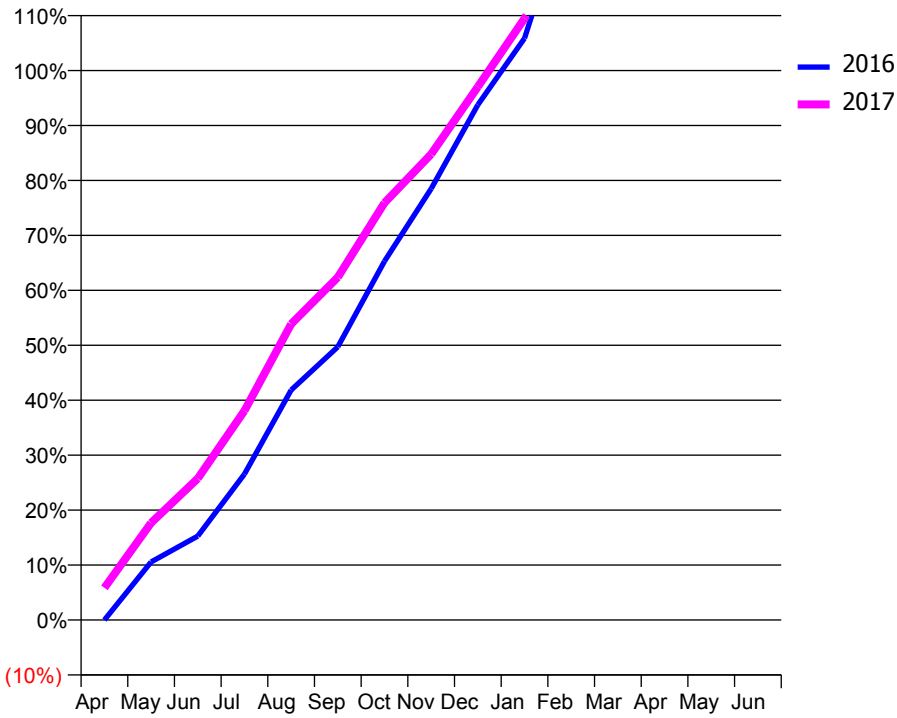
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,173 | |
| Quarter ending June 2016 | 1,195 | → |
| Quarter ending September 2016 | 1,217 | → |
| Quarter ending December 2016 | 1,205 | → |
| Quarter ending March 2017 | 1,191 | ↓ |
| **Variance since March 2016** | 1.5% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 0 | 117 |
| May | 211 | 354 |
| June | 305 | 515 |
| July | 531 | 762 |
| August | 837 | 1,077 |
| September | 994 | 1,247 |
| October | 1,306 | 1,518 |
| November | 1,570 | 1,695 |
| December | 1,875 | 1,940 |
| January | 2,117 | 2,190 |
| February | 2,645 | 2,430 |
| March | 2,934 | 2,617 |
| April | 3,260 | 2,746 |
| May | 3,261 | 2,760 |
| June | 3,259 | 2,770 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 64 | 1,098 | 5.8% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 85 | 685 | 12.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 590 | 1,098 | 53.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 400 | 685 | 58.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 26 | 1,656 | 1.6% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,656 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 4 | 1,656 | 0.2% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 181196/0019 - Year end March 2017

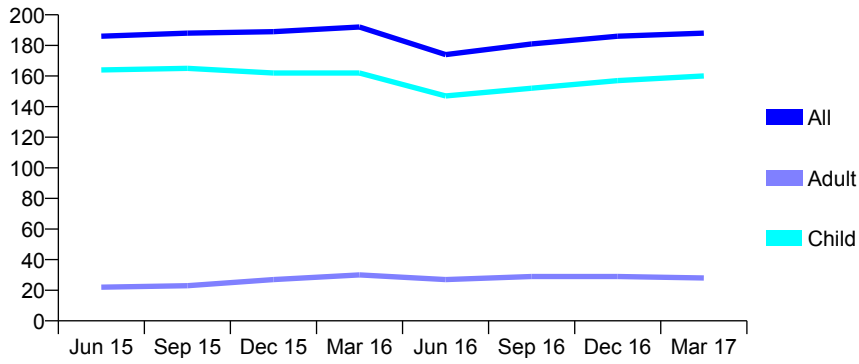
| | |
|---|---|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2021 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 350 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £100,711.25 |

## ACCESS*

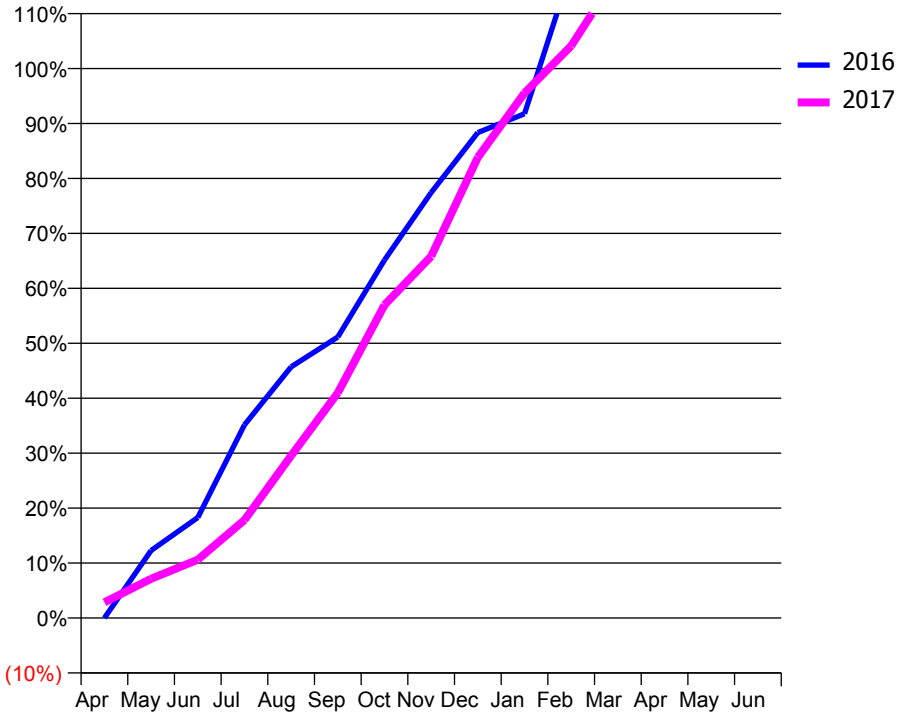
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 192 | |
| Quarter ending June 2016 | 174 | ↓ |
| Quarter ending September 2016 | 181 | ↑ |
| Quarter ending December 2016 | 186 | ↑ |
| Quarter ending March 2017 | 188 | → |
| **Variance since March 2016** | (2.1%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 10 |
| May | 43 | 25 |
| June | 64 | 37 |
| July | 123 | 62 |
| August | 160 | 103 |
| September | 179 | 143 |
| October | 228 | 199 |
| November | 271 | 230 |
| December | 309 | 293 |
| January | 321 | 334 |
| February | 413 | 364 |
| March | 450 | 410 |
| April | 475 | 433 |
| May | 475 | 438 |
| June | 480 | 440 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 13 | 225 | 5.8% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 29 | *0.0%* | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 90 | 225 | 40.0% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 13 | 29 | *44.8%* | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 2 | 243 | 0.8% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 243 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 243 | 0.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 181196/0020 - Year end March 2017

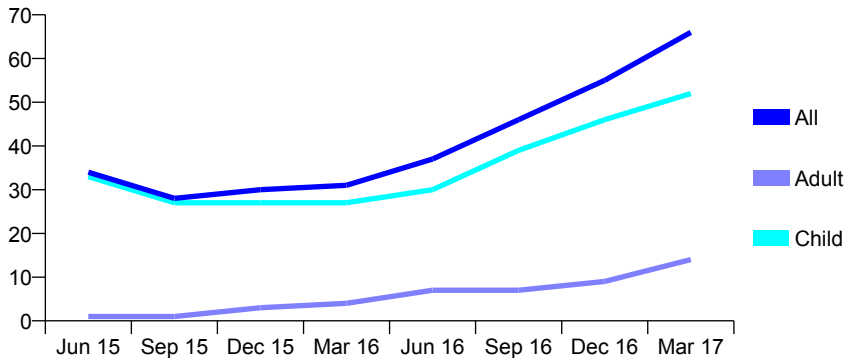
| | |
|---|---|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2021 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 150 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £43,161.97 |

## ACCESS*

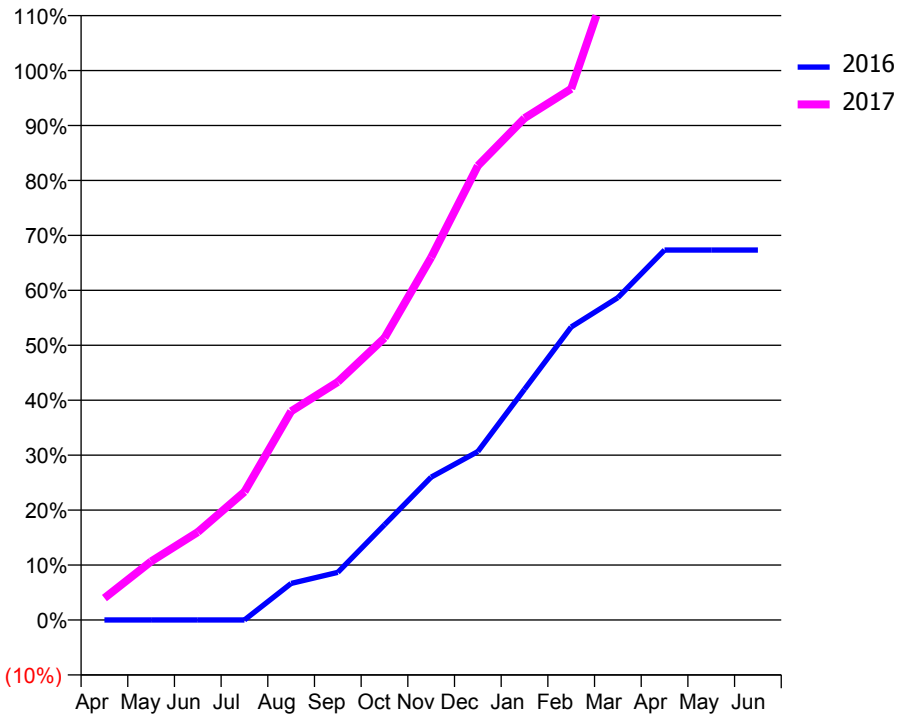
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 31 | |
| Quarter ending June 2016 | 37 | ↑ |
| Quarter ending September 2016 | 46 | ↑ |
| Quarter ending December 2016 | 55 | ↑ |
| Quarter ending March 2017 | 66 | ↑ |
| **Variance since March 2016** | 112.9% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 6 |
| May | 0 | 16 |
| June | 0 | 24 |
| July | 0 | 35 |
| August | 10 | 57 |
| September | 13 | 65 |
| October | 26 | 77 |
| November | 39 | 99 |
| December | 46 | 124 |
| January | 63 | 137 |
| February | 80 | 145 |
| March | 88 | 182 |
| April | 101 | 185 |
| May | 101 | 186 |
| June | 101 | 186 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 4 | 72 | *5.6%* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2 | 23 | *8.7%* | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 19 | 72 | *26.4%* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6 | 23 | *26.1%* | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 0 | 91 | *0.0%* | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 91 | *0.0%* | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 91 | *0.0%* | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 181943/0001 - Year end March 2017

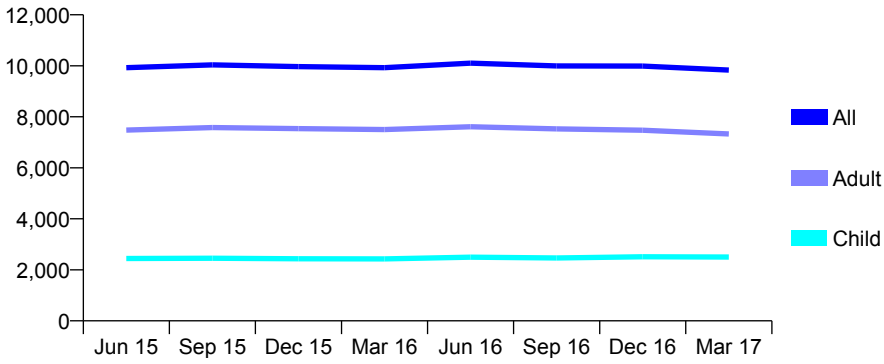
| | |
|---|---|
| Name or company name | Brinsworth Lane Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 03/05/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 25,564 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £806,255.39 |

## ACCESS*

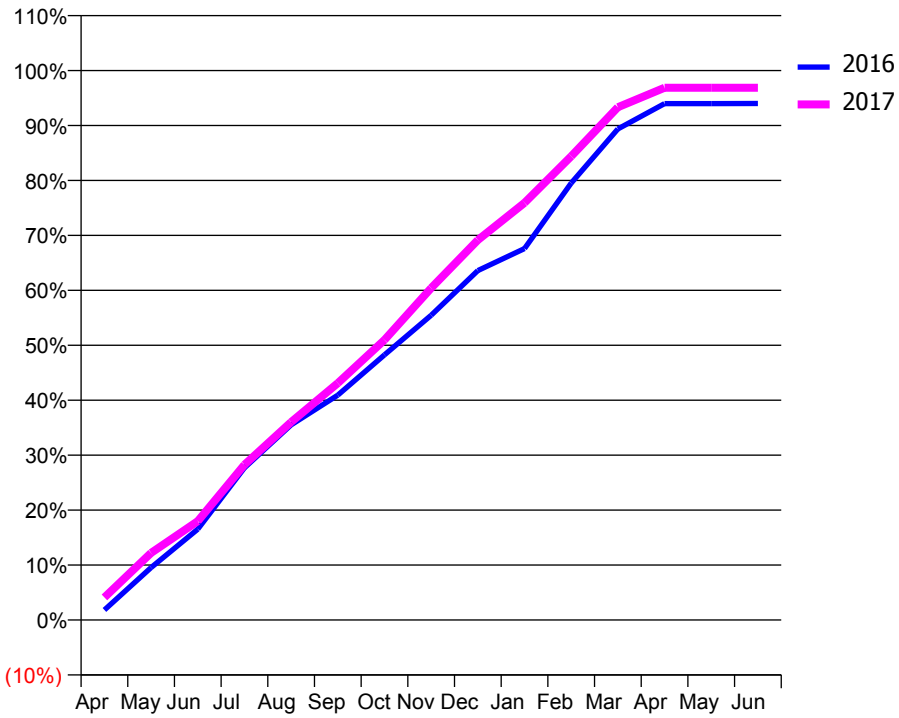
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 9,927 | |
| Quarter ending June 2016 | 10,106 | → |
| Quarter ending September 2016 | 9,993 | ↓ |
| Quarter ending December 2016 | 9,990 | → |
| Quarter ending March 2017 | 9,833 | ↓ |
| **Variance since March 2016** | (0.9%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 469 | 1,054 |
| May | 2,443 | 3,123 |
| June | 4,225 | 4,603 |
| July | 7,082 | 7,223 |
| August | 9,078 | 9,210 |
| September | 10,462 | 11,020 |
| October | 12,337 | 13,030 |
| November | 14,177 | 15,441 |
| December | 16,258 | 17,674 |
| January | 17,279 | 19,407 |
| February | 20,326 | 21,570 |
| March | 22,842 | 23,854 |
| April | 24,022 | 24,763 |
| May | 24,025 | 24,764 |
| June | 24,029 | 24,764 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 195 | 3,498 | 5.6% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 967 | 9,415 | 10.3% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,754 | 3,498 | 50.1% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,915 | 9,415 | 52.2% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 489 | 12,735 | 3.8% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 87 | 12,735 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 201 | 12,735 | 1.6% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 15 | 15 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 15 | *86.7%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

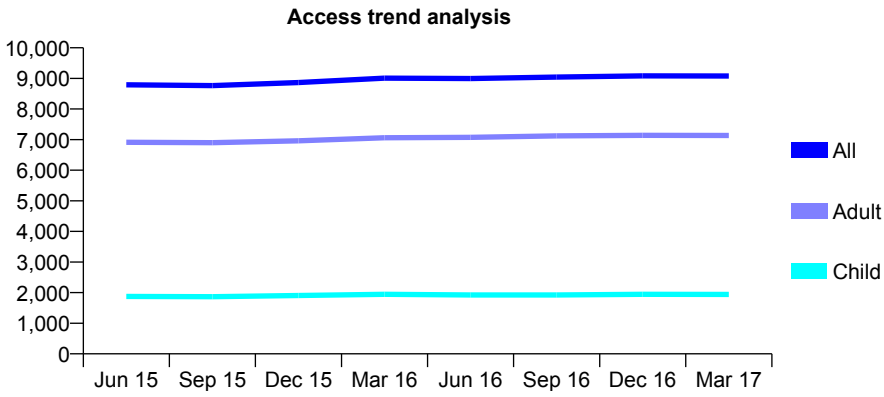
# Q51 - Vital Signs At a Glance Contract Report for 182370/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Dental Directions |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

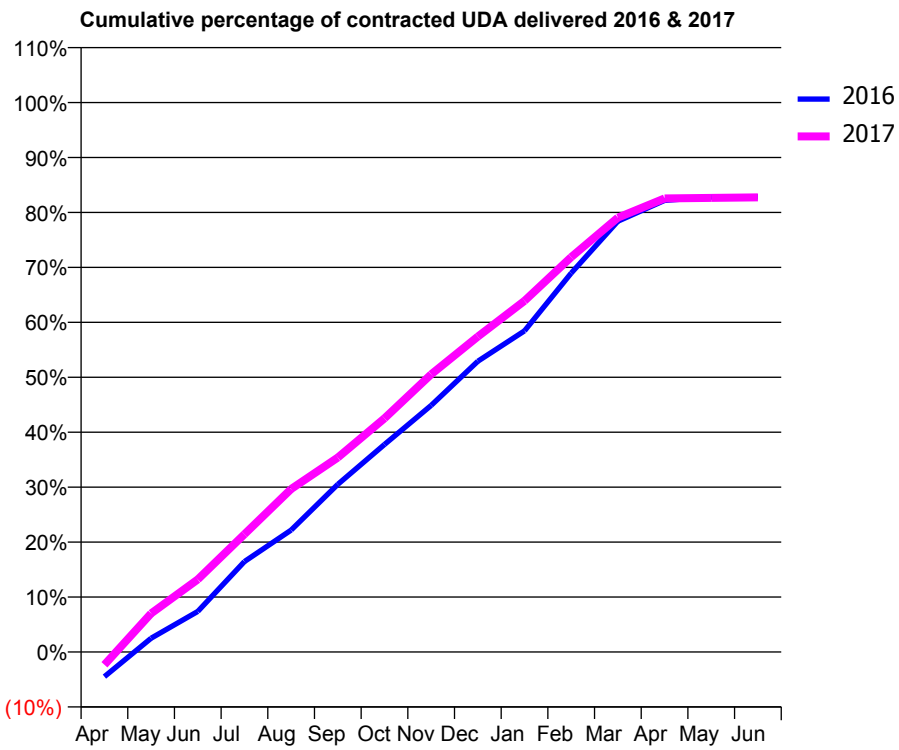
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 27,296 |
| Carry forward general activity (UDA) | 637 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £867,546.02 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 9,009 | |
| Quarter ending June 2016 | 8,996 | → |
| Quarter ending September 2016 | 9,044 | → |
| Quarter ending December 2016 | 9,082 | → |
| Quarter ending March 2017 | 9,077 | → |
| **Variance since March 2016** | 0.8% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -1,226 | -637 |
| May | 684 | 1,917 |
| June | 2,017 | 3,609 |
| July | 4,494 | 5,855 |
| August | 6,055 | 8,096 |
| September | 8,329 | 9,664 |
| October | 10,310 | 11,609 |
| November | 12,251 | 13,796 |
| December | 14,444 | 15,671 |
| January | 15,954 | 17,443 |
| February | 18,819 | 19,615 |
| March | 21,401 | 21,575 |
| April | 22,433 | 22,534 |
| May | 22,605 | 22,560 |
| June | 22,612 | 22,582 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 186 | 2,767 | 6.7% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,177 | 9,968 | 11.8% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,631 | 2,767 | 58.9% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,468 | 9,968 | 54.9% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 605 | 12,619 | 4.8% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 112 | 12,619 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 105 | 12,619 | 0.8% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 21 | 21 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 21 | 21 | *100.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

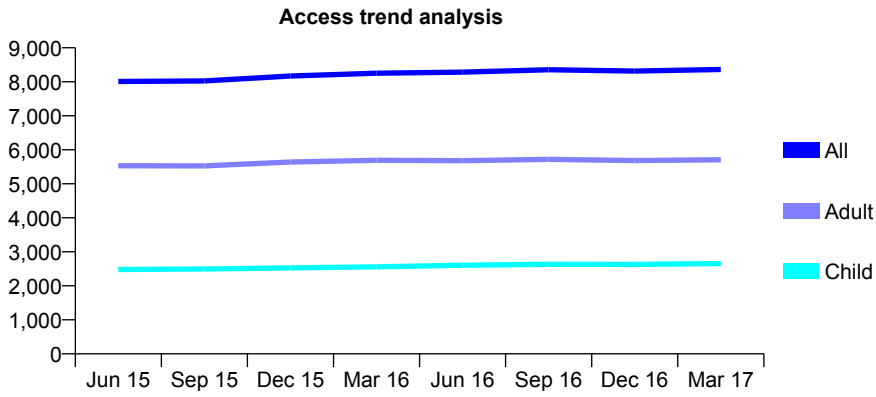
# Q51 - Vital Signs At a Glance Contract Report for 182370/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | Dental Directions |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

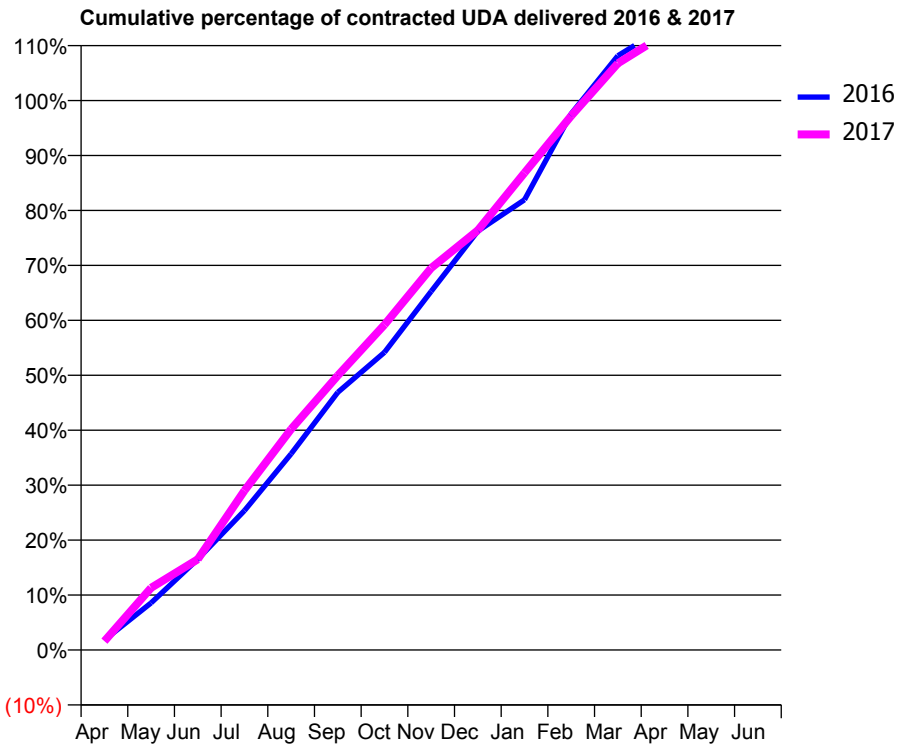
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 17,789 |
| Carry forward general activity (UDA) | 425 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £564,939.92 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,253 | |
| Quarter ending June 2016 | 8,285 | → |
| Quarter ending September 2016 | 8,353 | → |
| Quarter ending December 2016 | 8,316 | → |
| Quarter ending March 2017 | 8,363 | → |
| **Variance since March 2016** | 1.3% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 324 | 288 |
| May | 1,528 | 2,014 |
| June | 2,942 | 2,939 |
| July | 4,512 | 5,160 |
| August | 6,352 | 7,152 |
| September | 8,341 | 8,886 |
| October | 9,639 | 10,530 |
| November | 11,610 | 12,367 |
| December | 13,562 | 13,589 |
| January | 14,574 | 15,448 |
| February | 17,358 | 17,290 |
| March | 19,237 | 18,993 |
| April | 20,168 | 19,928 |
| May | 20,185 | 19,968 |
| June | 20,188 | 19,983 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 275 | 3,369 | 8.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 963 | 7,047 | 13.7% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,791 | 3,369 | 53.2% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,533 | 7,047 | 50.1% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 308 | 9,457 | 3.3% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 112 | 9,457 | 1.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 95 | 9,457 | 1.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 14 | 14 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 14 | *92.9%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

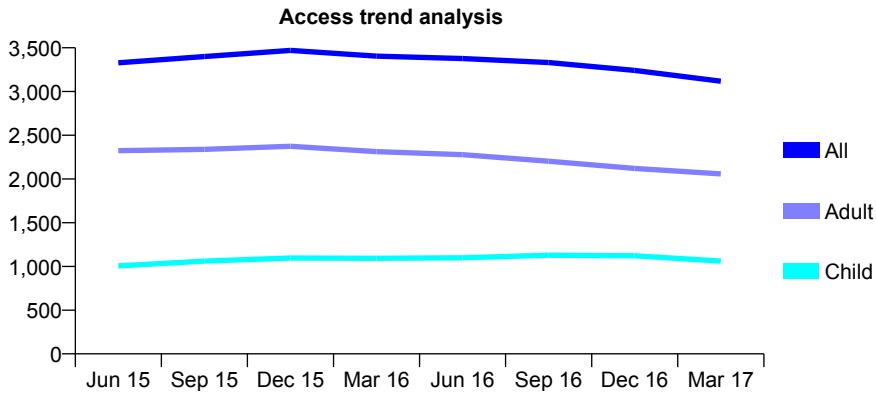
# Q51 - Vital Signs At a Glance Contract Report for 186961/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Dalton Care Contract Limited Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2010 |
| Contract end date | |

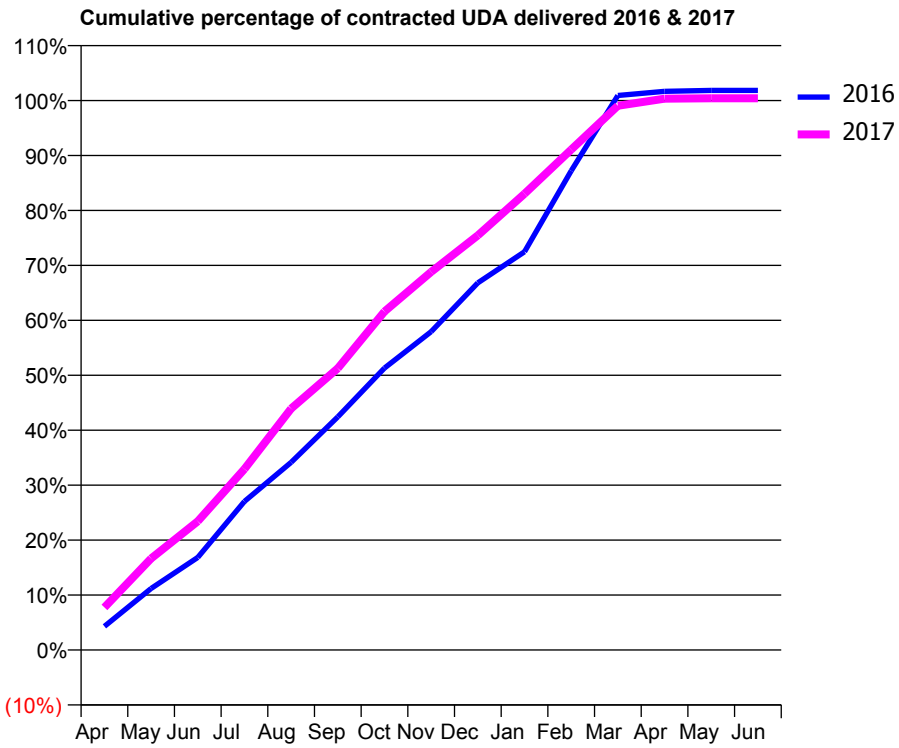
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,000 |
| Carry forward general activity (UDA) | -148 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £250,786.61 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,404 | |
| Quarter ending June 2016 | 3,377 | → |
| Quarter ending September 2016 | 3,331 | ↓ |
| Quarter ending December 2016 | 3,242 | ↓ |
| Quarter ending March 2017 | 3,118 | ↓ |
| **Variance since March 2016** | (8.4%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 345 | 619 |
| May | 897 | 1,333 |
| June | 1,348 | 1,874 |
| July | 2,165 | 2,635 |
| August | 2,732 | 3,514 |
| September | 3,394 | 4,100 |
| October | 4,105 | 4,928 |
| November | 4,635 | 5,504 |
| December | 5,345 | 6,037 |
| January | 5,798 | 6,642 |
| February | 6,977 | 7,285 |
| March | 8,074 | 7,923 |
| April | 8,133 | 8,026 |
| May | 8,148 | 8,032 |
| June | 8,148 | 8,032 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 129 | 1,310 | 9.8% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 272 | 2,085 | 13.0% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 606 | 1,310 | 46.3% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 872 | 2,085 | 41.8% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 110 | 3,405 | 3.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 3,405 | 0.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 67 | 3,405 | 2.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

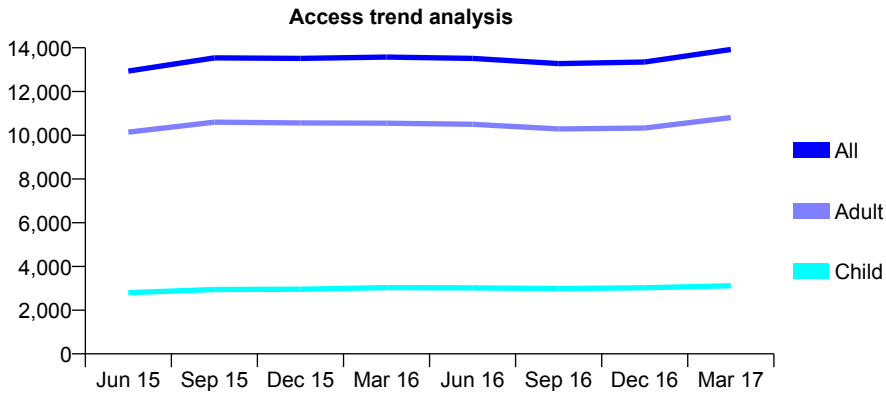
# Q51 - Vital Signs At a Glance Contract Report for 190888/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | Retford Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

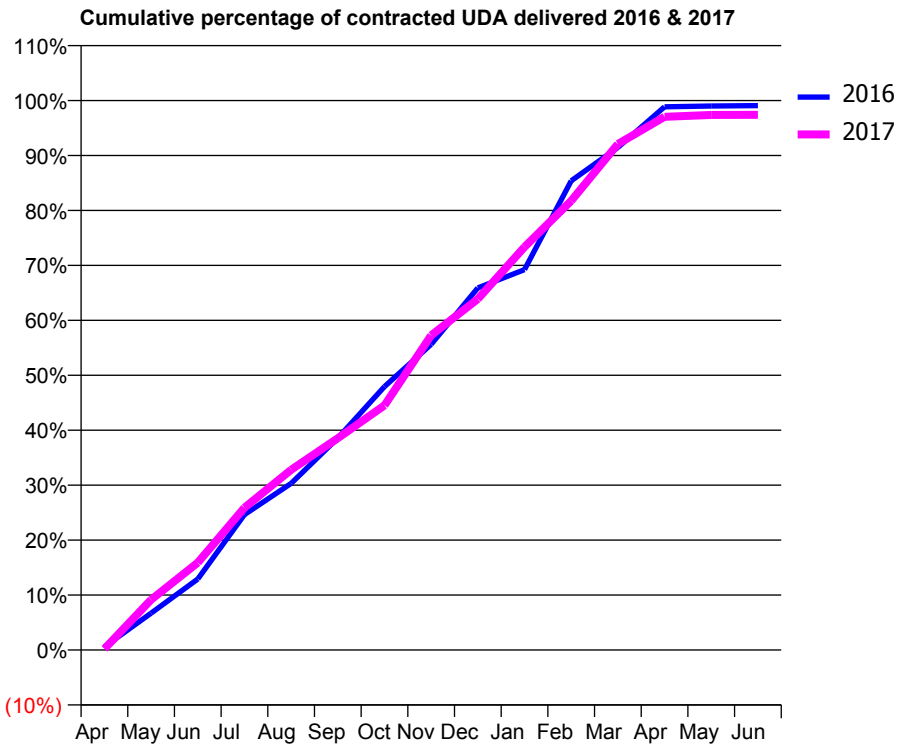
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 35,365 |
| Carry forward general activity (UDA) | 326 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,008,347.96 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 13,579 | |
| Quarter ending June 2016 | 13,517 | → |
| Quarter ending September 2016 | 13,277 | ↓ |
| Quarter ending December 2016 | 13,348 | → |
| Quarter ending March 2017 | 13,923 | ↑ |
| **Variance since March 2016** | 2.5% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 209 | 71 |
| May | 2,371 | 3,240 |
| June | 4,574 | 5,627 |
| July | 8,715 | 9,158 |
| August | 10,722 | 11,599 |
| September | 13,644 | 13,635 |
| October | 16,956 | 15,744 |
| November | 19,673 | 20,253 |
| December | 23,302 | 22,592 |
| January | 24,477 | 25,941 |
| February | 30,196 | 28,909 |
| March | 32,340 | 32,564 |
| April | 34,959 | 34,316 |
| May | 35,006 | 34,436 |
| June | 35,039 | 34,446 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 205 | 4,366 | 4.7% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,374 | 14,965 | 15.9% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,694 | 4,366 | 61.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,376 | 14,965 | 49.3% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,163 | 18,015 | 6.5% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 374 | 18,015 | 2.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 152 | 18,015 | 0.8% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 36 | 37 | *97.3%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 37 | 37 | *100.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

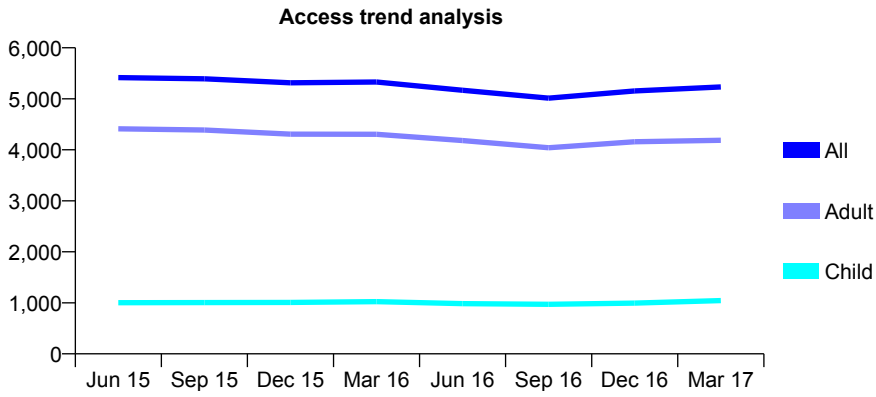
# Q51 - Vital Signs At a Glance Contract Report for 191000/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Warren House Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2013 |
| Contract end date | |

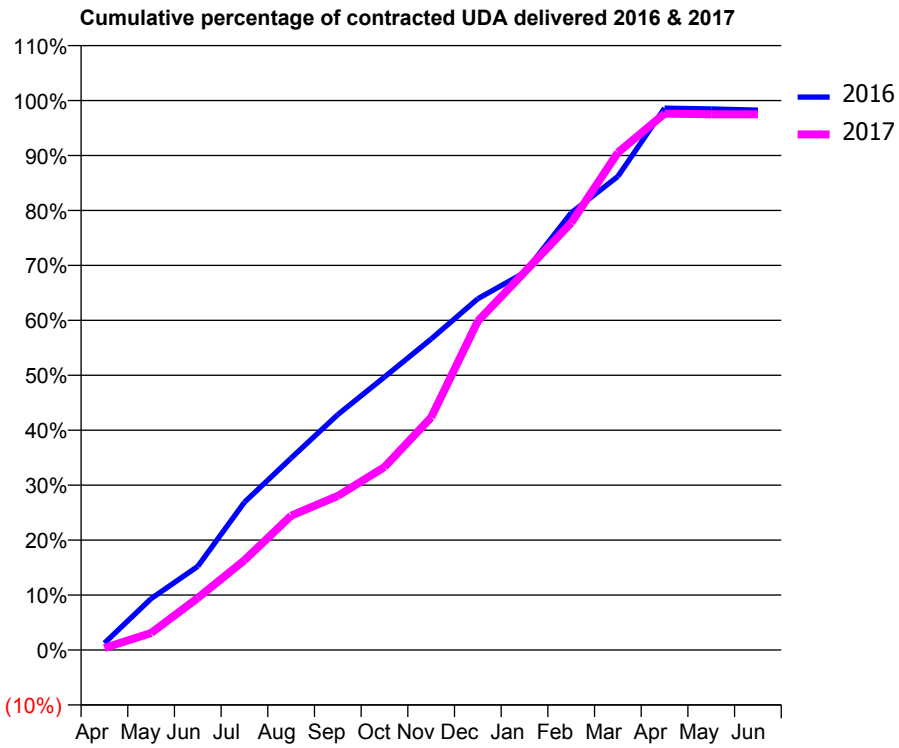
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 19,974 |
| Carry forward general activity (UDA) | 353 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £553,771.41 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,329 | |
| Quarter ending June 2016 | 5,167 | ↓ |
| Quarter ending September 2016 | 5,013 | ↓ |
| Quarter ending December 2016 | 5,153 | ↑ |
| Quarter ending March 2017 | 5,232 | → |
| **Variance since March 2016** | (1.8%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 251 | 74 |
| May | 1,869 | 618 |
| June | 3,043 | 1,892 |
| July | 5,375 | 3,265 |
| August | 6,979 | 4,882 |
| September | 8,558 | 5,599 |
| October | 9,924 | 6,651 |
| November | 11,308 | 8,456 |
| December | 12,772 | 11,958 |
| January | 13,718 | 13,733 |
| February | 15,892 | 15,526 |
| March | 17,214 | 18,081 |
| April | 19,698 | 19,497 |
| May | 19,667 | 19,471 |
| June | 19,621 | 19,472 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 183 | 1,650 | 11.1% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,218 | 6,467 | 18.8% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 960 | 1,650 | 58.2% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,439 | 6,467 | 53.2% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 702 | 7,694 | 9.1% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 220 | 7,694 | 2.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 82 | 7,694 | 1.1% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | *90.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 192643/0001 - Year end March 2017

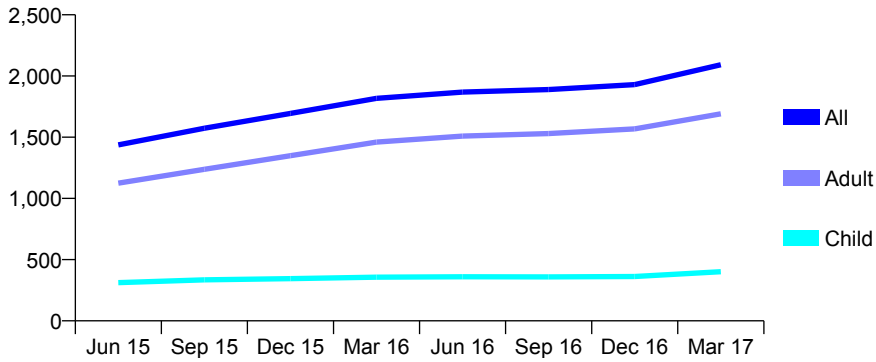
| | |
|---|---|
| Name or company name | Abbeydale Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,699 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £219,651.76 |

## ACCESS*

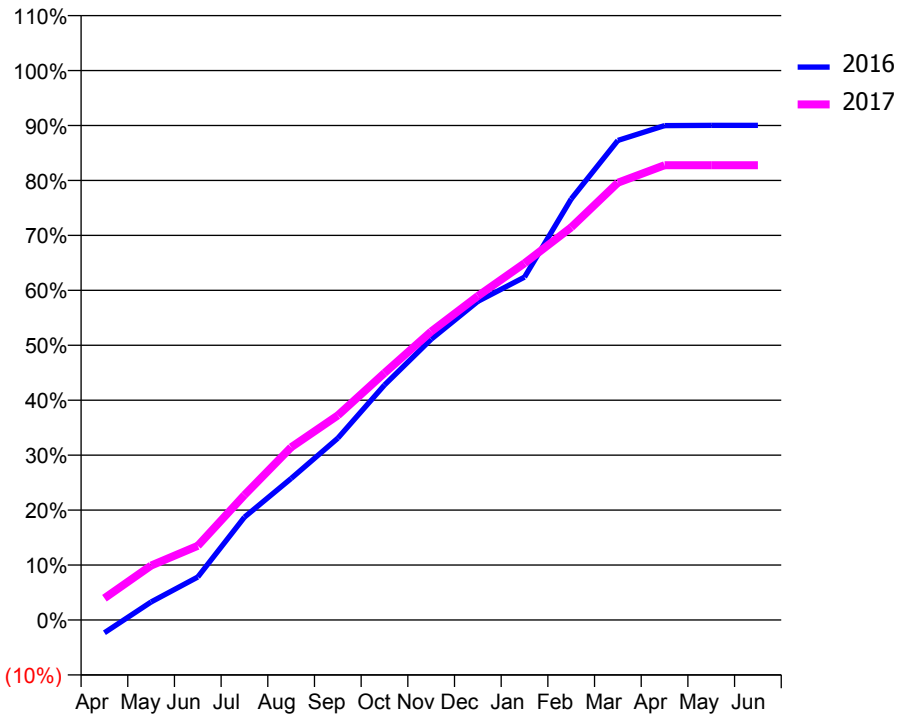
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,817 | |
| Quarter ending June 2016 | 1,869 | ↑ |
| Quarter ending September 2016 | 1,889 | → |
| Quarter ending December 2016 | 1,930 | ↑ |
| Quarter ending March 2017 | 2,092 | ↑ |
| **Variance since March 2016** | 15.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -158 | 265 |
| May | 220 | 665 |
| June | 525 | 905 |
| July | 1,254 | 1,524 |
| August | 1,725 | 2,107 |
| September | 2,216 | 2,494 |
| October | 2,866 | 3,012 |
| November | 3,423 | 3,518 |
| December | 3,885 | 3,949 |
| January | 4,180 | 4,349 |
| February | 5,132 | 4,786 |
| March | 5,846 | 5,332 |
| April | 6,027 | 5,544 |
| May | 6,030 | 5,544 |
| June | 6,030 | 5,544 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 62 | 629 | 9.9% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 382 | 2,232 | 17.1% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 392 | 629 | 62.3% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,050 | 2,232 | 47.0% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 97 | 2,876 | 3.4% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 49 | 2,876 | 1.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 19 | 2,876 | 0.7% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 193348/0001 - Year end March 2017

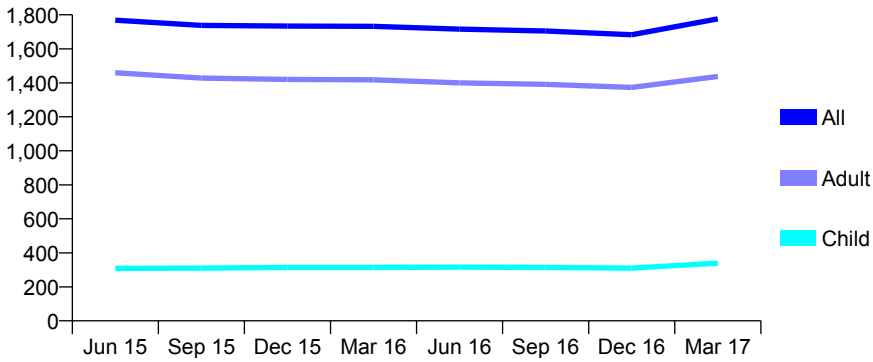
| | |
|---|---|
| Name or company name | Devonshire Quarter Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,177 |
| Carry forward general activity (UDA) | 146 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £162,225.58 |

## ACCESS*

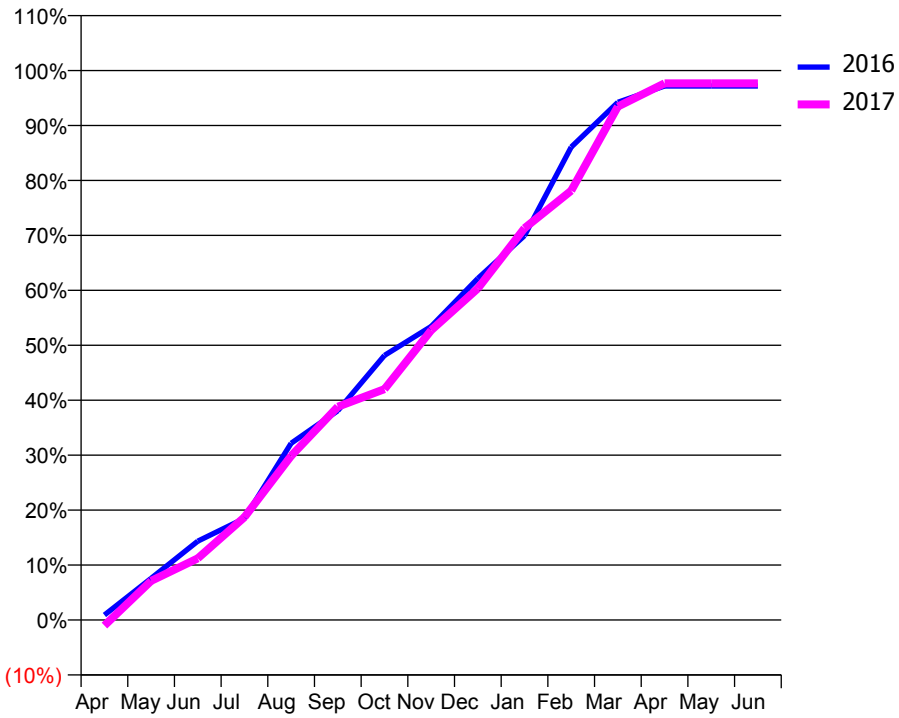
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,732 | |
| Quarter ending June 2016 | 1,716 | → |
| Quarter ending September 2016 | 1,705 | → |
| Quarter ending December 2016 | 1,683 | ↓ |
| Quarter ending March 2017 | 1,776 | ↑ |
| **Variance since March 2016** | 2.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 47 | -53 |
| May | 393 | 369 |
| June | 743 | 581 |
| July | 958 | 969 |
| August | 1,666 | 1,546 |
| September | 1,972 | 2,009 |
| October | 2,493 | 2,176 |
| November | 2,765 | 2,730 |
| December | 3,217 | 3,124 |
| January | 3,621 | 3,692 |
| February | 4,455 | 4,045 |
| March | 4,878 | 4,837 |
| April | 5,031 | 5,057 |
| May | 5,031 | 5,057 |
| June | 5,031 | 5,057 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 79 | 651 | 12.1% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 375 | 2,592 | 14.5% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 434 | 651 | 66.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,765 | 2,592 | 68.1% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 183 | 3,273 | 5.6% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 32 | 3,273 | 1.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 3,273 | 0.2% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 194263/0001 - Year end March 2017

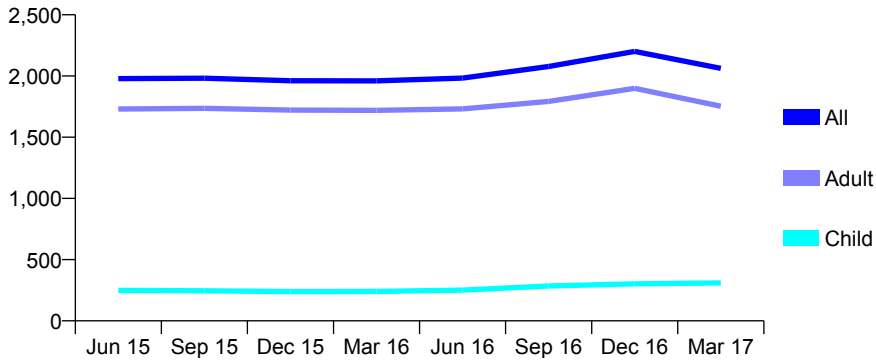
| | |
|---|---|
| Name or company name | R M Denton Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,200 |
| Carry forward general activity (UDA) | 124 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £203,781.75 |

## ACCESS*

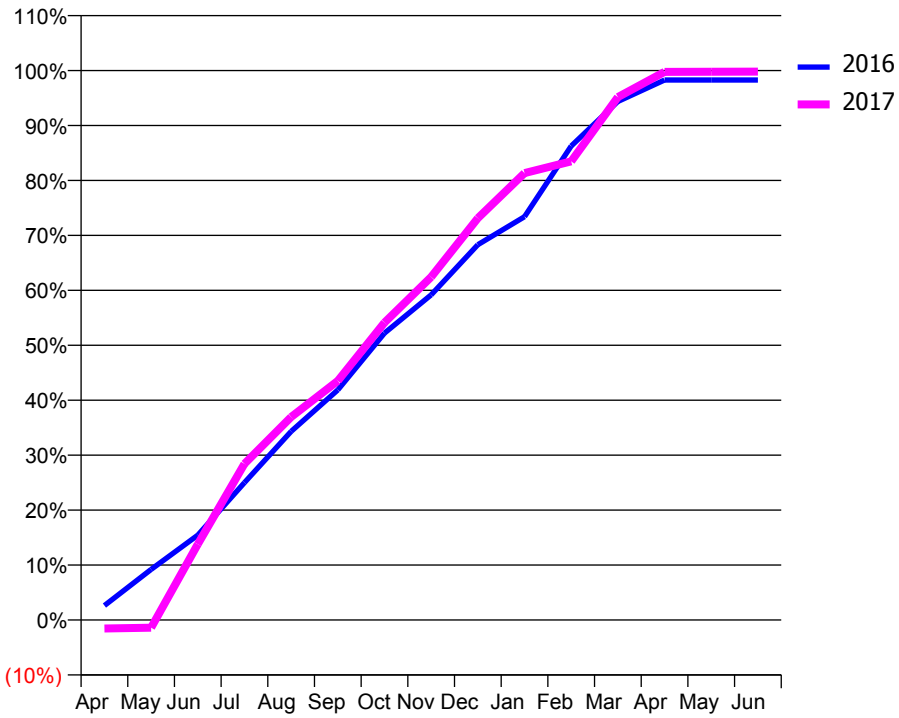
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,960 | |
| Quarter ending June 2016 | 1,983 | → |
| Quarter ending September 2016 | 2,078 | ↑ |
| Quarter ending December 2016 | 2,201 | ↑ |
| Quarter ending March 2017 | 2,063 | ↓ |
| **Variance since March 2016** | 5.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 190 | -113 |
| May | 663 | -103 |
| June | 1,112 | 993 |
| July | 1,800 | 2,046 |
| August | 2,472 | 2,661 |
| September | 3,015 | 3,133 |
| October | 3,759 | 3,898 |
| November | 4,261 | 4,495 |
| December | 4,917 | 5,265 |
| January | 5,285 | 5,857 |
| February | 6,211 | 6,010 |
| March | 6,794 | 6,851 |
| April | 7,076 | 7,181 |
| May | 7,076 | 7,184 |
| June | 7,076 | 7,185 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 27 | 521 | 5.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 329 | 2,779 | 11.8% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 283 | 521 | 54.3% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,260 | 2,779 | 45.3% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 132 | 3,304 | 4.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 81 | 3,304 | 2.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 70 | 3,304 | 2.1% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 196320/0001 - Year end March 2017

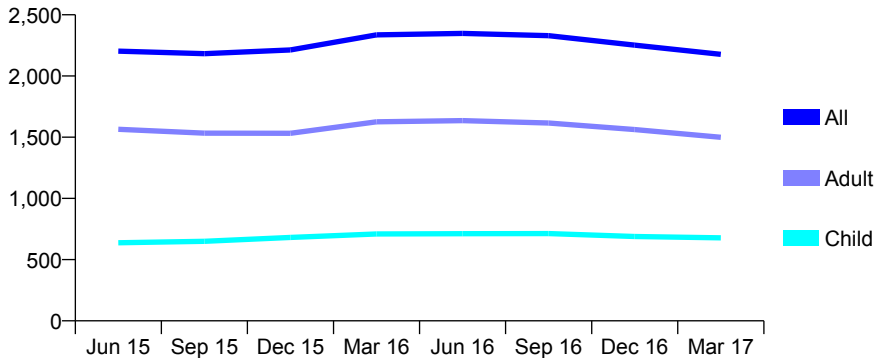
| | |
|---|---|
| Name or company name | Adrian Vasile |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,284 |
| Carry forward general activity (UDA) | -86 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £229,750.77 |

## ACCESS*

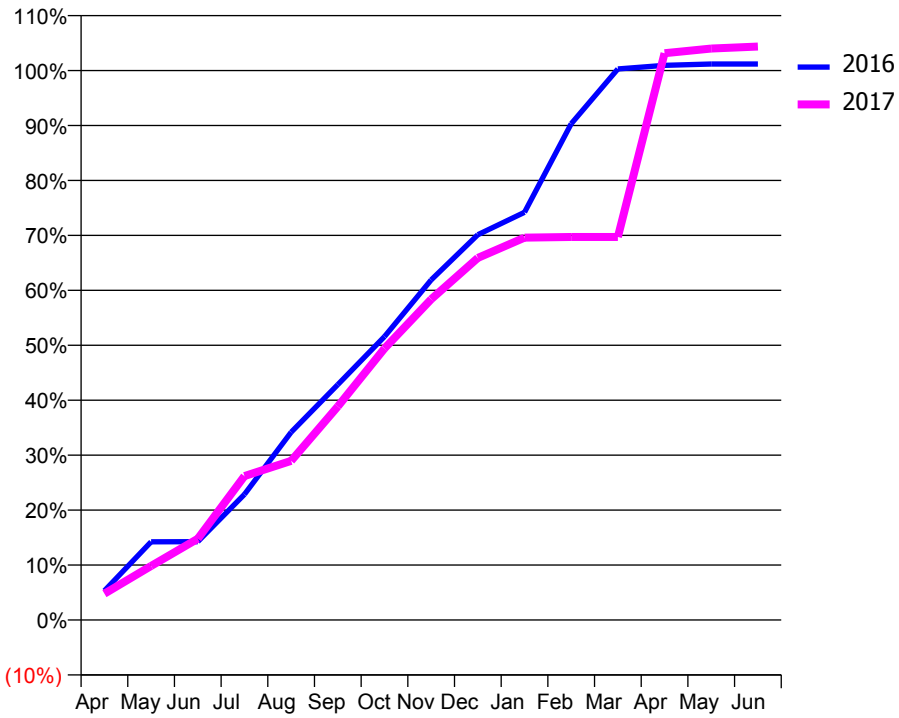
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,336 | |
| Quarter ending June 2016 | 2,348 | → |
| Quarter ending September 2016 | 2,329 | → |
| Quarter ending December 2016 | 2,252 | ↓ |
| Quarter ending March 2017 | 2,177 | ↓ |
| **Variance since March 2016** | (6.8%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 389 | 349 |
| May | 1,037 | 716 |
| June | 1,038 | 1,077 |
| July | 1,666 | 1,908 |
| August | 2,489 | 2,110 |
| September | 3,120 | 2,831 |
| October | 3,756 | 3,600 |
| November | 4,507 | 4,251 |
| December | 5,107 | 4,800 |
| January | 5,404 | 5,069 |
| February | 6,579 | 5,077 |
| March | 7,304 | 5,077 |
| April | 7,352 | 7,513 |
| May | 7,370 | 7,574 |
| June | 7,370 | 7,602 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 24 | 628 | 3.8% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 193 | 1,551 | 12.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 376 | 628 | 59.9% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 934 | 1,551 | 60.2% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 152 | 2,900 | 5.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 26 | 2,900 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 2,900 | 0.1% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

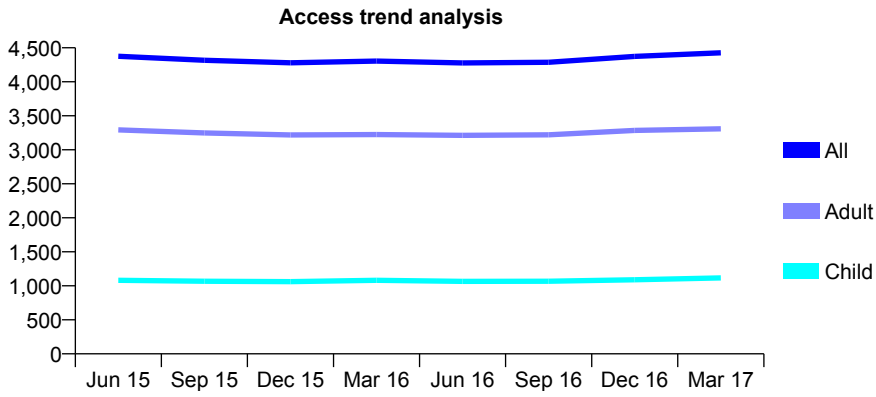
# Q51 - Vital Signs At a Glance Contract Report for 196401/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | M Foster Dental Surgeon Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2010 |
| Contract end date | |

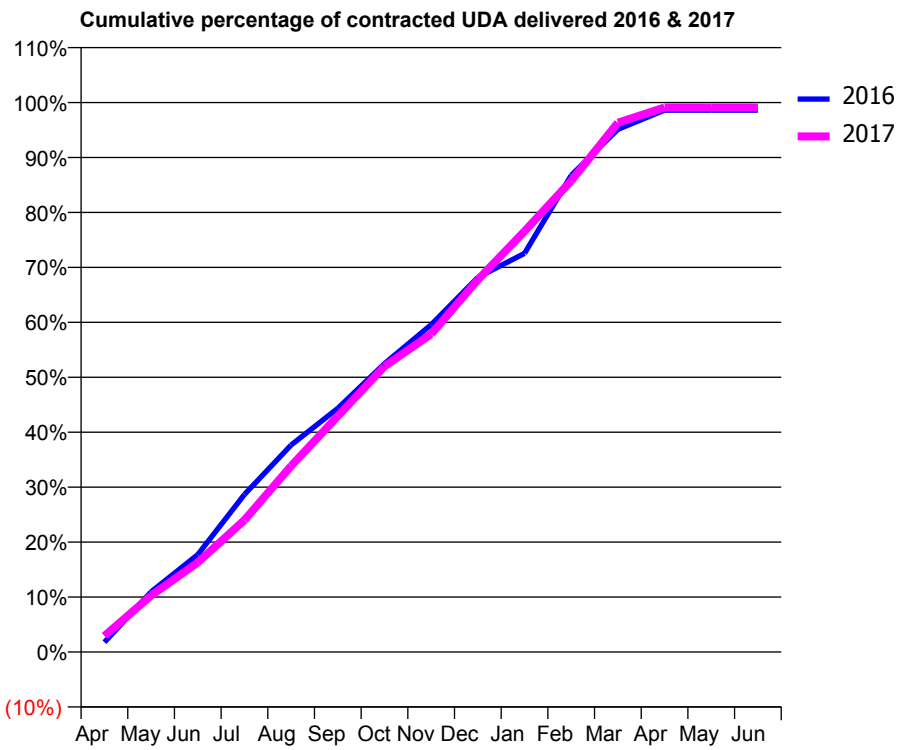
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 13,258 |
| Carry forward general activity (UDA) | 185 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £352,376.30 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,305 | |
| Quarter ending June 2016 | 4,277 | → |
| Quarter ending September 2016 | 4,288 | → |
| Quarter ending December 2016 | 4,374 | ↑ |
| Quarter ending March 2017 | 4,426 | → |
| **Variance since March 2016** | 2.8% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 236 | 387 |
| May | 1,452 | 1,364 |
| June | 2,350 | 2,161 |
| July | 3,801 | 3,183 |
| August | 4,994 | 4,489 |
| September | 5,879 | 5,693 |
| October | 6,959 | 6,893 |
| November | 7,897 | 7,672 |
| December | 9,038 | 8,981 |
| January | 9,619 | 10,153 |
| February | 11,501 | 11,369 |
| March | 12,609 | 12,773 |
| April | 13,073 | 13,139 |
| May | 13,073 | 13,139 |
| June | 13,073 | 13,139 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 132 | 1,531 | 8.6% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 721 | 4,677 | 15.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 803 | 1,531 | 52.4% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,553 | 4,677 | 54.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 343 | 6,099 | 5.6% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 88 | 6,099 | 1.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 231 | 6,099 | 3.8% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | *91.7%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 12 | *100.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 196487/0001 - Year end March 2017

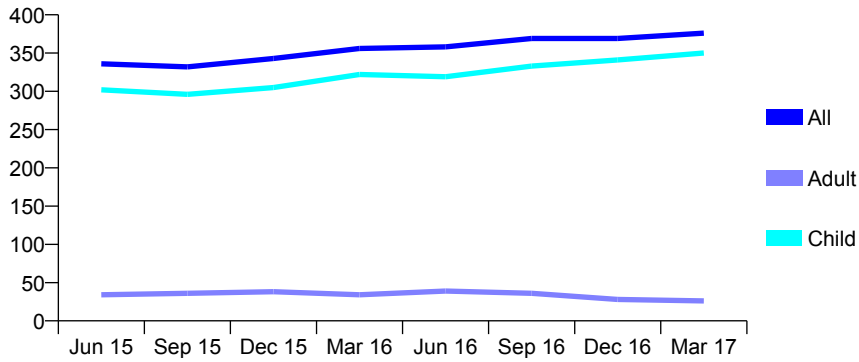
| | |
|---|---|
| Name or company name | Hunt & McGorrigan |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 720 |
| Carry forward general activity (UDA) | -14 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £13,581.67 |

## ACCESS*

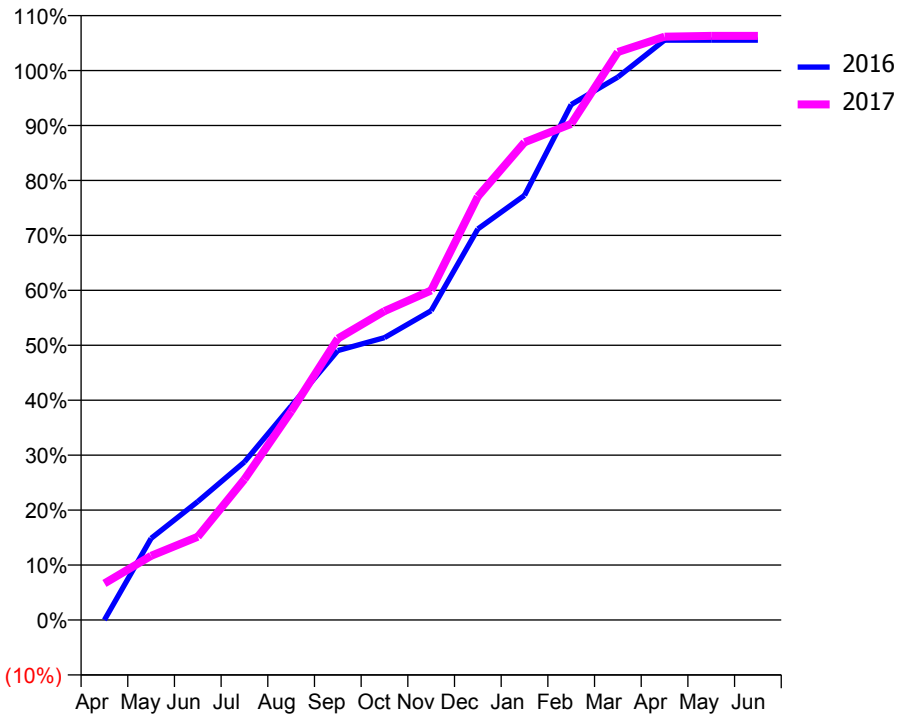
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 356 | |
| Quarter ending June 2016 | 358 | → |
| Quarter ending September 2016 | 369 | ↑ |
| Quarter ending December 2016 | 369 | → |
| Quarter ending March 2017 | 376 | → |
| **Variance since March 2016** | 5.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 48 |
| May | 107 | 84 |
| June | 155 | 109 |
| July | 207 | 184 |
| August | 280 | 273 |
| September | 353 | 369 |
| October | 370 | 405 |
| November | 405 | 432 |
| December | 512 | 555 |
| January | 556 | 626 |
| February | 675 | 650 |
| March | 711 | 744 |
| April | 760 | 764 |
| May | 760 | 765 |
| June | 760 | 765 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 45 | 597 | 7.5% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | *N/A* | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 412 | 597 | 69.0% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | *N/A* | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 7 | 571 | 1.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 571 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 571 | 1.2% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 197947/0001 - Year end March 2017

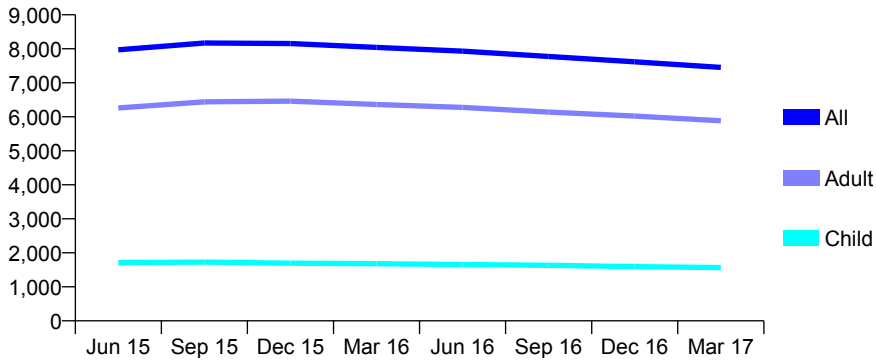
| | |
|---|---|
| Name or company name | Ivy Cottage Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 22,294 |
| Carry forward general activity (UDA) | 7 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £701,237.52 |

## ACCESS*

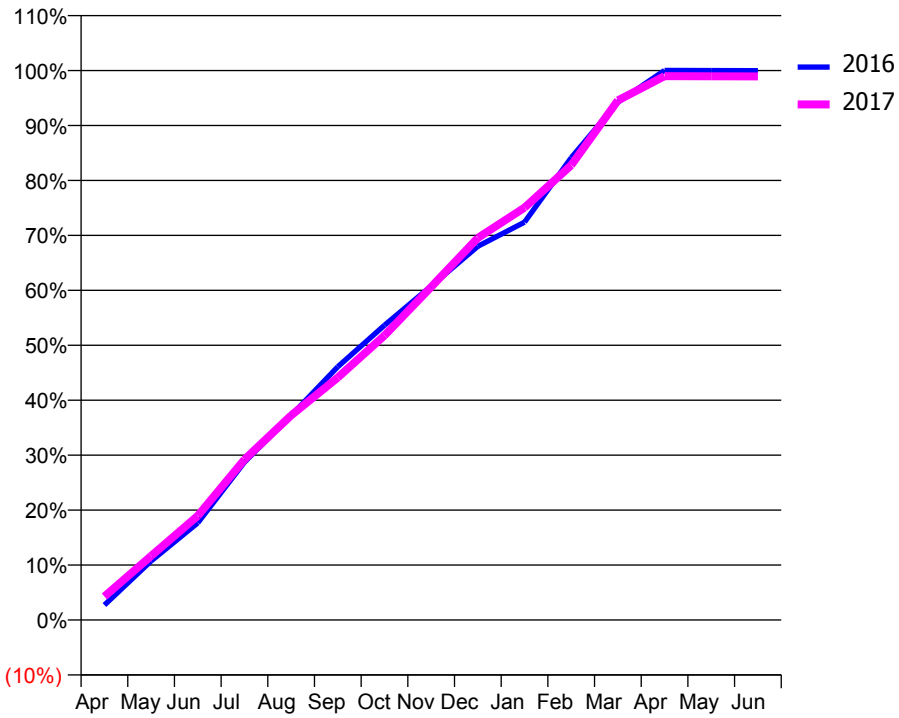
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,042 | |
| Quarter ending June 2016 | 7,931 | ↓ |
| Quarter ending September 2016 | 7,773 | ↓ |
| Quarter ending December 2016 | 7,617 | ↓ |
| Quarter ending March 2017 | 7,451 | ↓ |
| **Variance since March 2016** | (7.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 609 | 955 |
| May | 2,396 | 2,598 |
| June | 3,943 | 4,229 |
| July | 6,405 | 6,511 |
| August | 8,298 | 8,303 |
| September | 10,274 | 9,840 |
| October | 11,959 | 11,544 |
| November | 13,552 | 13,512 |
| December | 15,159 | 15,505 |
| January | 16,142 | 16,732 |
| February | 18,757 | 18,452 |
| March | 21,002 | 21,081 |
| April | 22,298 | 22,062 |
| May | 22,294 | 22,061 |
| June | 22,287 | 22,055 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 192 | 2,400 | 8.0% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,288 | 8,453 | 15.2% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,423 | 2,400 | 59.3% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,250 | 8,453 | 50.3% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 786 | 10,699 | 7.3% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 187 | 10,699 | 1.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 111 | 10,699 | 1.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 35 | 37 | *94.6%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 34 | 37 | *91.9%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 198196/0001 - Year end March 2017

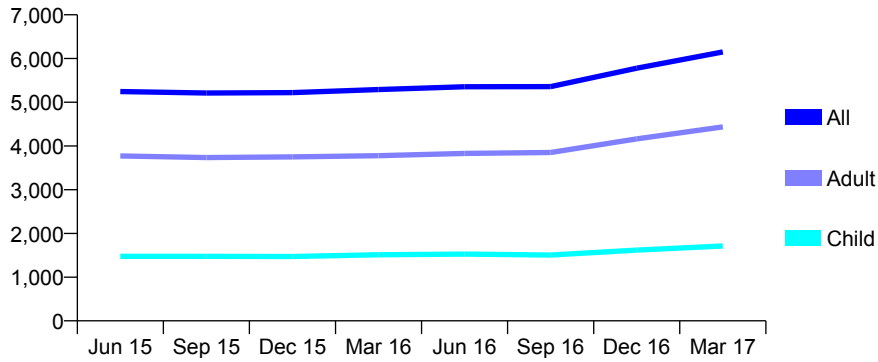
| | |
|---|---|
| Name or company name | I J Kellam Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,914 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £535,228.28 |

## ACCESS*

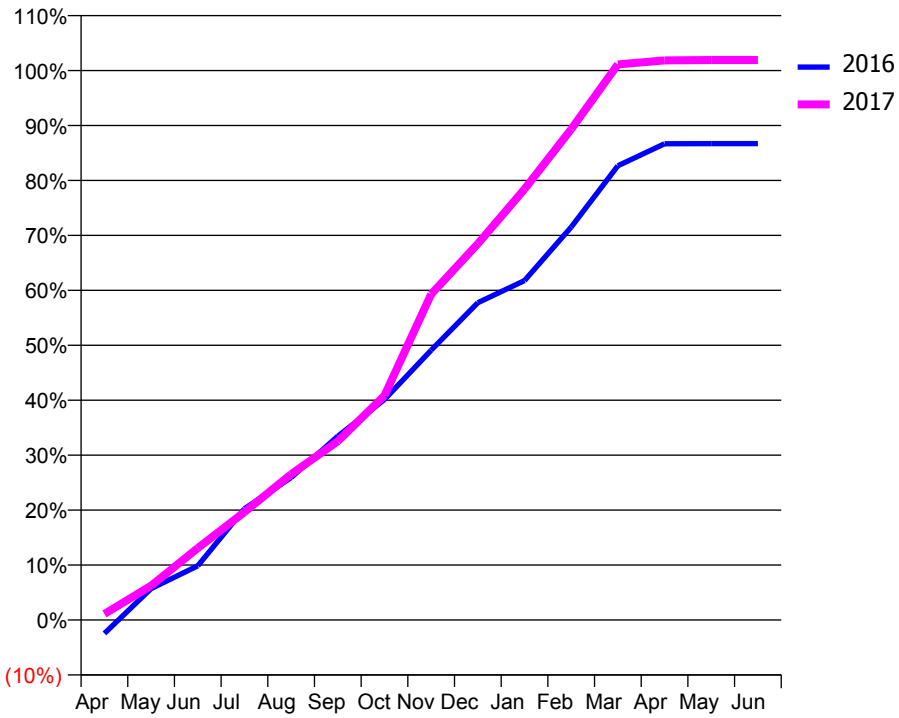
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,289 | |
| Quarter ending June 2016 | 5,355 | → |
| Quarter ending September 2016 | 5,356 | → |
| Quarter ending December 2016 | 5,779 | ↑ |
| Quarter ending March 2017 | 6,150 | ↑ |
| **Variance since March 2016** | 16.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -464 | 209 |
| May | 1,081 | 1,180 |
| June | 1,864 | 2,477 |
| July | 3,828 | 3,717 |
| August | 4,903 | 5,018 |
| September | 6,325 | 6,151 |
| October | 7,588 | 7,729 |
| November | 9,287 | 11,214 |
| December | 10,923 | 12,952 |
| January | 11,684 | 14,833 |
| February | 13,523 | 16,891 |
| March | 15,634 | 19,124 |
| April | 16,391 | 19,260 |
| May | 16,399 | 19,276 |
| June | 16,399 | 19,275 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 296 | 2,568 | 11.5% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 991 | 6,334 | 15.6% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,320 | 2,568 | 51.4% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,062 | 6,334 | 48.3% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 647 | 8,334 | 7.8% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 148 | 8,334 | 1.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 71 | 8,334 | 0.9% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 8 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 198358/0001 - Year end March 2017

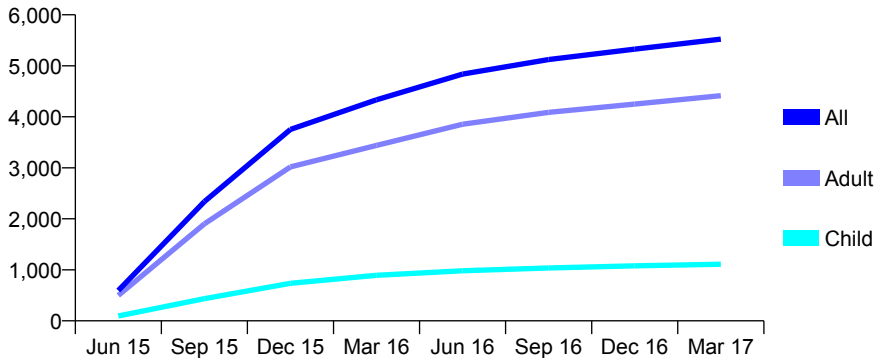
| | |
|---|---|
| Name or company name | Sprotbrough Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,796 |
| Carry forward general activity (UDA) | -170 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £531,885.82 |

## ACCESS*

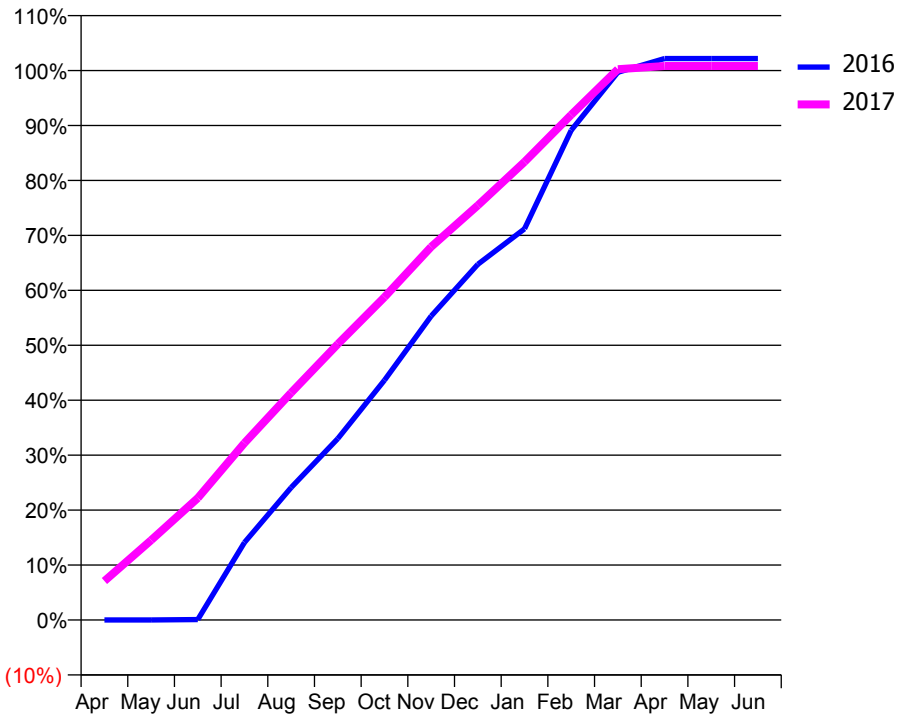
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,334 | |
| Quarter ending June 2016 | 4,837 | ↑ |
| Quarter ending September 2016 | 5,124 | ↑ |
| Quarter ending December 2016 | 5,327 | ↑ |
| Quarter ending March 2017 | 5,524 | ↑ |
| **Variance since March 2016** | 27.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 1,333 |
| May | 0 | 2,728 |
| June | 14 | 4,171 |
| July | 2,183 | 6,056 |
| August | 3,727 | 7,774 |
| September | 5,104 | 9,438 |
| October | 6,750 | 11,045 |
| November | 8,555 | 12,763 |
| December | 10,010 | 14,185 |
| January | 11,009 | 15,669 |
| February | 13,781 | 17,281 |
| March | 15,413 | 18,839 |
| April | 15,800 | 18,948 |
| May | 15,800 | 18,948 |
| June | 15,800 | 18,949 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 140 | 1,653 | 8.5% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,367 | 7,175 | 19.1% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 965 | 1,653 | 58.4% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,106 | 7,175 | 57.2% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 806 | 8,714 | 9.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 47 | 8,714 | 0.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 274 | 8,714 | 3.1% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 12 | *100.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 198730/0001 - Year end March 2017

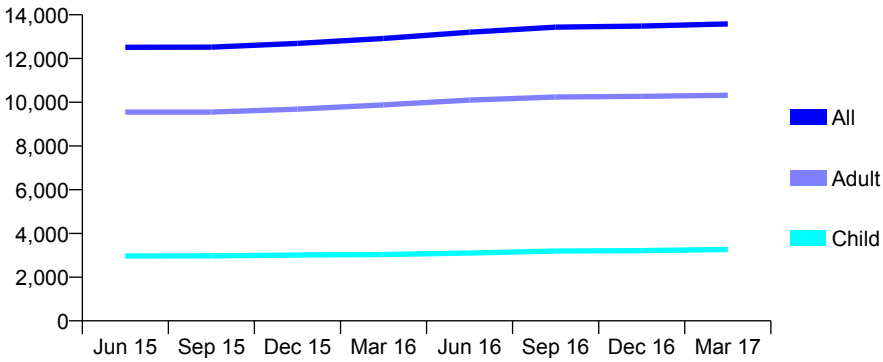
| | |
|---|---|
| Name or company name | Kimberworth Park Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 34,621 |
| Carry forward general activity (UDA) | -530 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,118,155.48 |

## ACCESS*

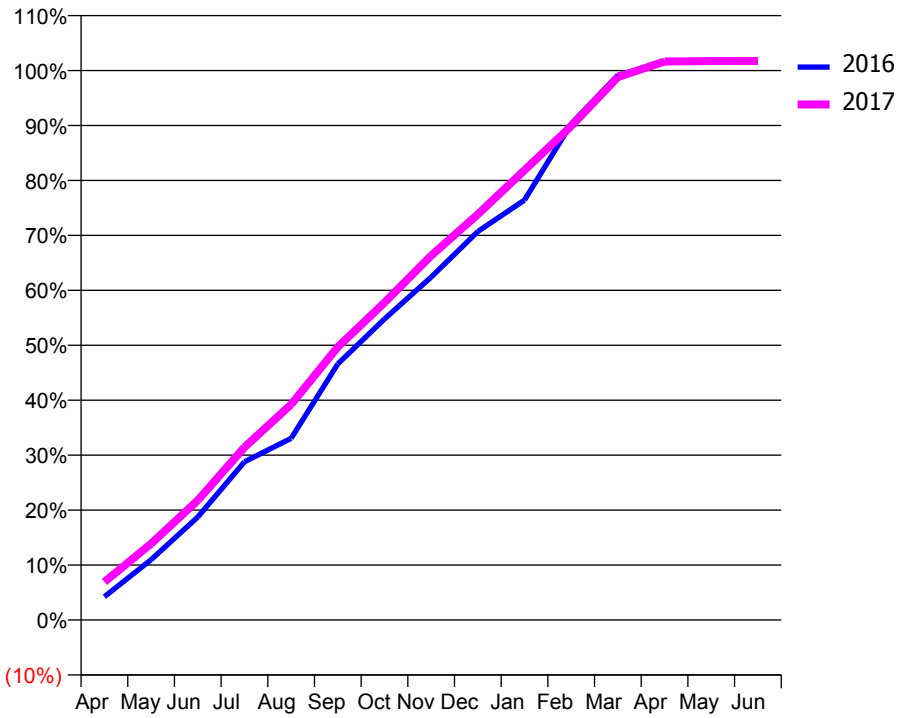
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 12,917 | |
| Quarter ending June 2016 | 13,202 | ↑ |
| Quarter ending September 2016 | 13,434 | → |
| Quarter ending December 2016 | 13,484 | → |
| Quarter ending March 2017 | 13,583 | → |
| **Variance since March 2016** | 5.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1,461 | 2,401 |
| May | 3,795 | 4,813 |
| June | 6,487 | 7,541 |
| July | 9,954 | 10,881 |
| August | 11,431 | 13,583 |
| September | 16,120 | 17,203 |
| October | 18,948 | 19,997 |
| November | 21,581 | 22,957 |
| December | 24,451 | 25,561 |
| January | 26,435 | 28,346 |
| February | 31,226 | 31,112 |
| March | 34,291 | 34,202 |
| April | 35,098 | 35,187 |
| May | 35,114 | 35,216 |
| June | 35,115 | 35,226 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 374 | 4,214 | 8.9% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,707 | 11,987 | 14.2% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,001 | 4,214 | 47.5% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,955 | 11,987 | 41.3% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,888 | 15,138 | 12.5% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 245 | 15,138 | 1.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 144 | 15,138 | 1.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 22 | 25 | *88.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 23 | 25 | *92.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 198730/0002 - Year end March 2017

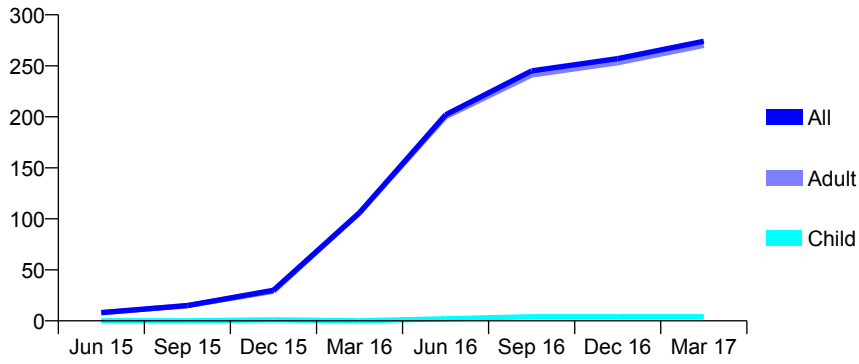
| | |
|---|---|
| Name or company name | Kimberworth Park Practice Limited |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2015 |
| Contract end date | 30/04/2020 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,800 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £76,537.03 |

## ACCESS*

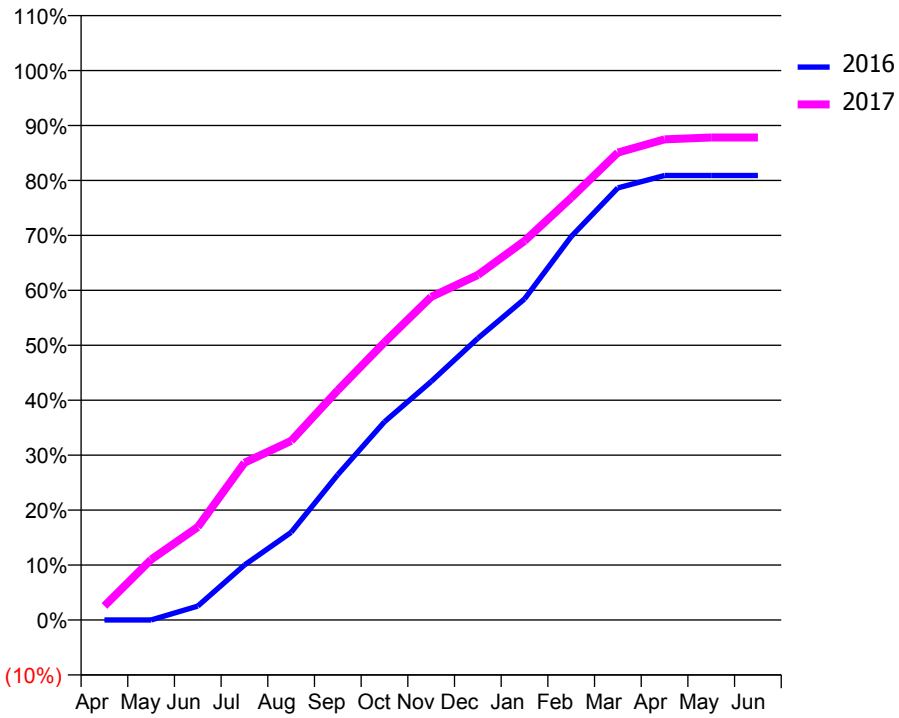
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 106 | |
| Quarter ending June 2016 | 202 | ↑ |
| Quarter ending September 2016 | 245 | ↑ |
| Quarter ending December 2016 | 257 | ↑ |
| Quarter ending March 2017 | 274 | ↑ |
| **Variance since March 2016** | 158.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 46 |
| May | 0 | 198 |
| June | 42 | 305 |
| July | 165 | 515 |
| August | 263 | 587 |
| September | 437 | 753 |
| October | 595 | 910 |
| November | 716 | 1,058 |
| December | 846 | 1,130 |
| January | 964 | 1,241 |
| February | 1,151 | 1,383 |
| March | 1,298 | 1,531 |
| April | 1,335 | 1,574 |
| May | 1,335 | 1,580 |
| June | 1,335 | 1,580 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 3 | 14 | *21.4%* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 92 | 531 | 17.3% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 14 | *0.0%* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 30 | 531 | 5.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 42 | 546 | 7.7% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 546 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 546 | 0.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 1 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 198749/0001 - Year end March 2017

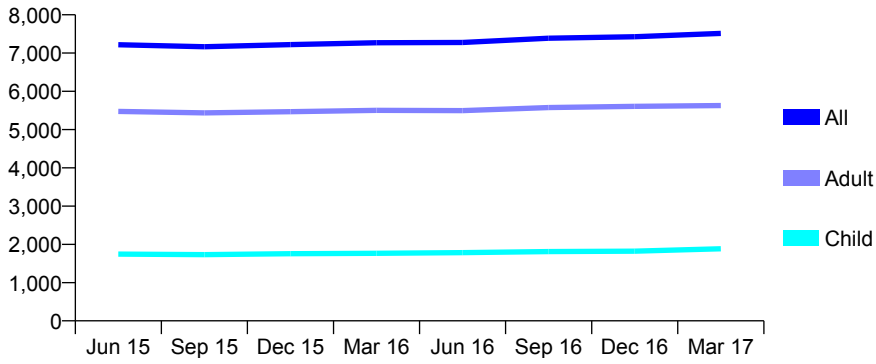
| | |
|---|---|
| Name or company name | RICHMOND DENTAL CARE |
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 25,655 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £769,478.53 |

## ACCESS*

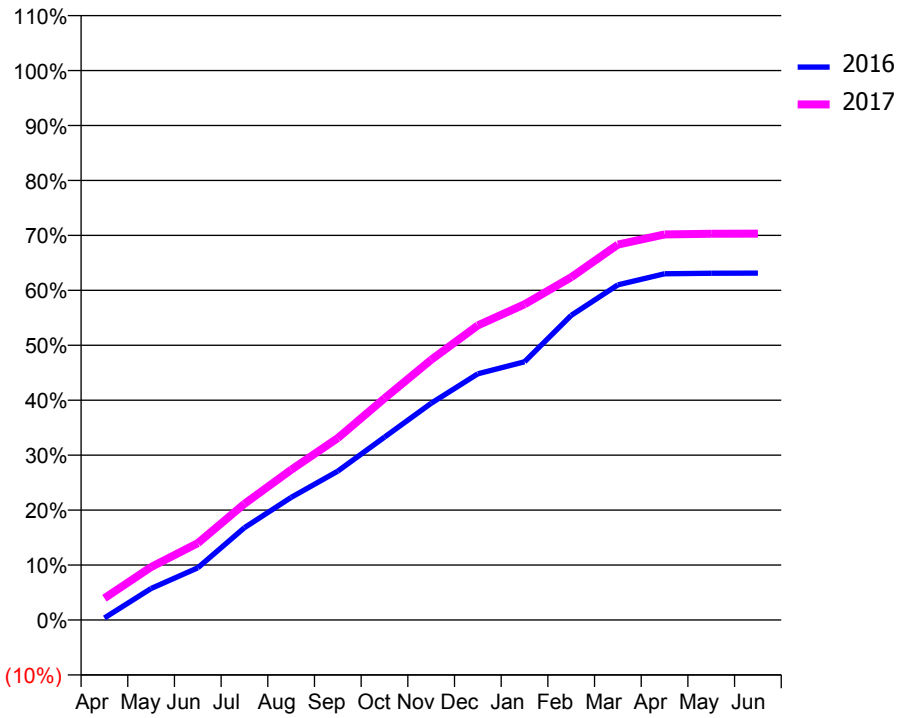
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,271 | |
| Quarter ending June 2016 | 7,276 | → |
| Quarter ending September 2016 | 7,388 | → |
| Quarter ending December 2016 | 7,428 | → |
| Quarter ending March 2017 | 7,513 | → |
| **Variance since March 2016** | 3.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 94 | 1,015 |
| May | 1,472 | 2,477 |
| June | 2,439 | 3,587 |
| July | 4,309 | 5,423 |
| August | 5,727 | 7,014 |
| September | 6,953 | 8,496 |
| October | 8,539 | 10,352 |
| November | 10,123 | 12,146 |
| December | 11,497 | 13,759 |
| January | 12,053 | 14,738 |
| February | 14,223 | 16,005 |
| March | 15,648 | 17,530 |
| April | 16,167 | 17,999 |
| May | 16,192 | 18,036 |
| June | 16,199 | 18,040 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 206 | 3,180 | 6.5% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,208 | 7,935 | 15.2% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,152 | 3,180 | 67.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,960 | 7,935 | 49.9% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,079 | 10,411 | 10.4% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 98 | 10,411 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 77 | 10,411 | 0.7% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 37 | 39 | *94.9%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 30 | 39 | *76.9%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

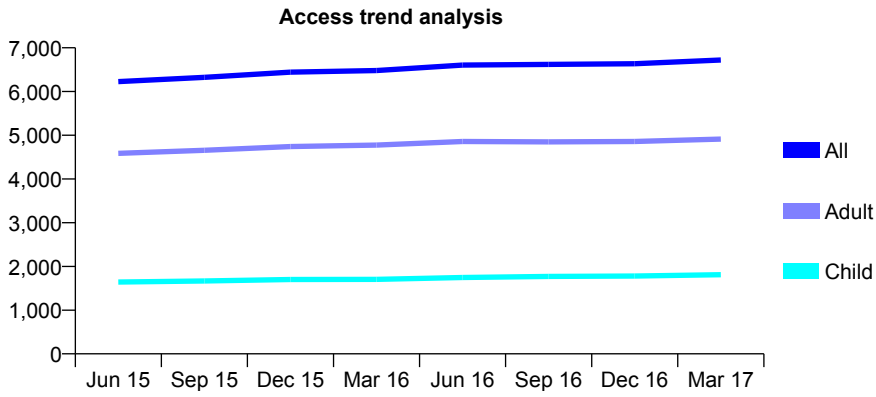
# Q51 - Vital Signs At a Glance Contract Report for 202401/0003 - Year end March 2017

| | |
|---|---|
| Name or company name | MR RS NICHOLSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 03/04/2007 |
| Contract end date | |

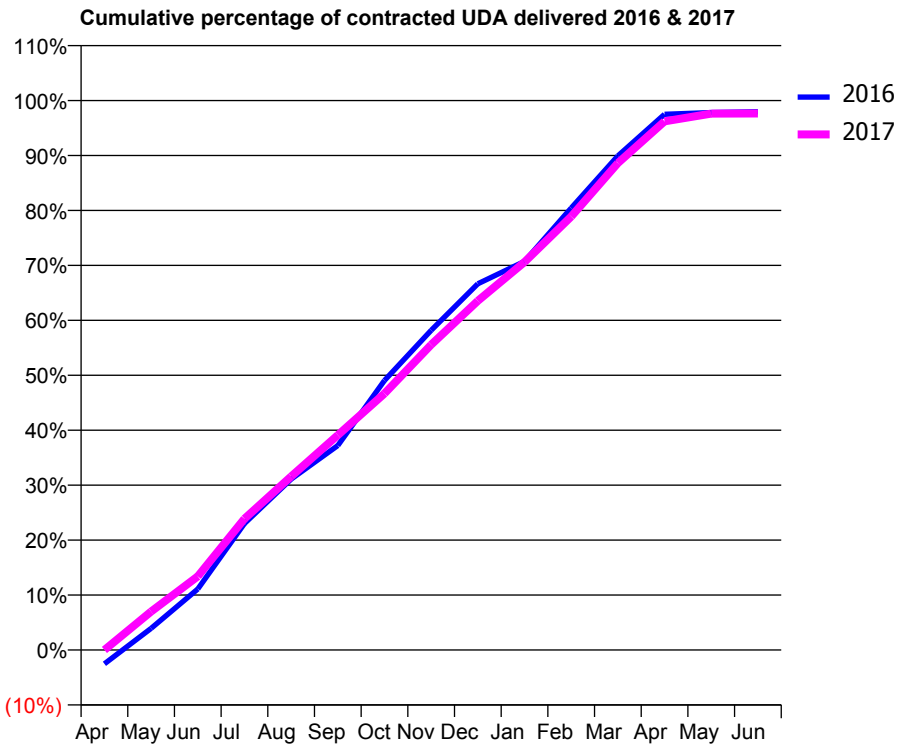
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 19,000 |
| Carry forward general activity (UDA) | 389 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £526,767.63 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,479 | |
| Quarter ending June 2016 | 6,604 | → |
| Quarter ending September 2016 | 6,621 | → |
| Quarter ending December 2016 | 6,637 | → |
| Quarter ending March 2017 | 6,722 | → |
| **Variance since March 2016** | 3.8% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -482 | 1 |
| May | 748 | 1,332 |
| June | 2,109 | 2,546 |
| July | 4,372 | 4,539 |
| August | 5,906 | 6,003 |
| September | 7,069 | 7,429 |
| October | 9,319 | 8,869 |
| November | 11,054 | 10,558 |
| December | 12,663 | 12,072 |
| January | 13,439 | 13,416 |
| February | 15,282 | 14,988 |
| March | 17,086 | 16,837 |
| April | 18,526 | 18,278 |
| May | 18,583 | 18,549 |
| June | 18,611 | 18,550 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 209 | 2,417 | 8.6% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 928 | 6,024 | 15.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,121 | 2,417 | 46.4% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,714 | 6,024 | 45.1% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 499 | 8,478 | 5.9% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 109 | 8,478 | 1.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 277 | 8,478 | 3.3% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 8 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

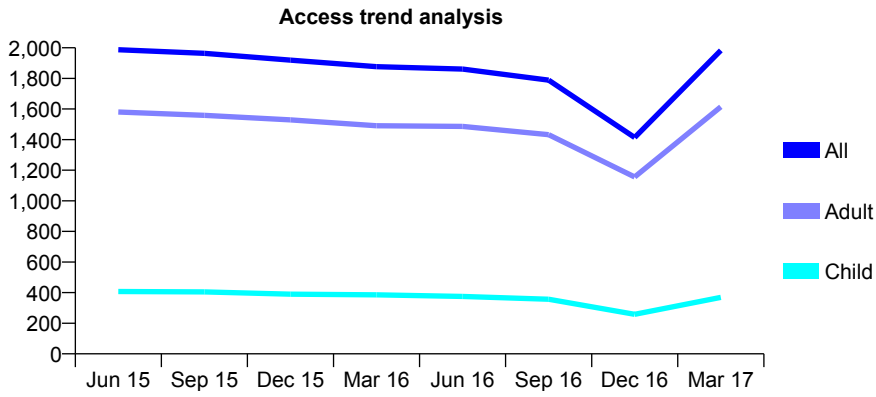
# Q51 - Vital Signs At a Glance Contract Report for 214108/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR H McWillian |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

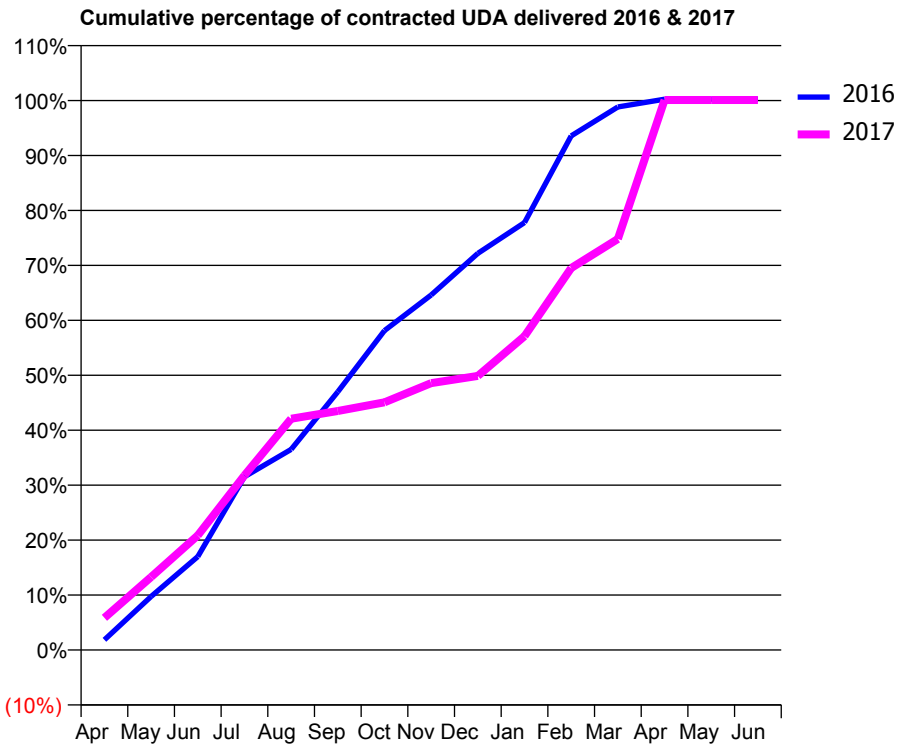
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,839 |
| Carry forward general activity (UDA) | -15 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £165,230.94 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,877 | |
| Quarter ending June 2016 | 1,861 | → |
| Quarter ending September 2016 | 1,789 | ↓ |
| Quarter ending December 2016 | 1,414 | ↓ |
| Quarter ending March 2017 | 1,983 | ↑ |
| **Variance since March 2016** | 5.6% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 109 | 342 |
| May | 570 | 776 |
| June | 992 | 1,218 |
| July | 1,842 | 1,855 |
| August | 2,132 | 2,458 |
| September | 2,745 | 2,540 |
| October | 3,394 | 2,632 |
| November | 3,773 | 2,836 |
| December | 4,215 | 2,913 |
| January | 4,542 | 3,335 |
| February | 5,463 | 4,059 |
| March | 5,771 | 4,368 |
| April | 5,853 | 5,844 |
| May | 5,853 | 5,844 |
| June | 5,853 | 5,844 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 36 | 471 | 7.6% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 136 | 1,767 | 7.7% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 289 | 471 | 61.4% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 857 | 1,767 | 48.5% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 164 | 2,951 | 5.6% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 17 | 2,951 | 0.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 19 | 2,951 | 0.6% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 214264/0001 - Year end March 2017

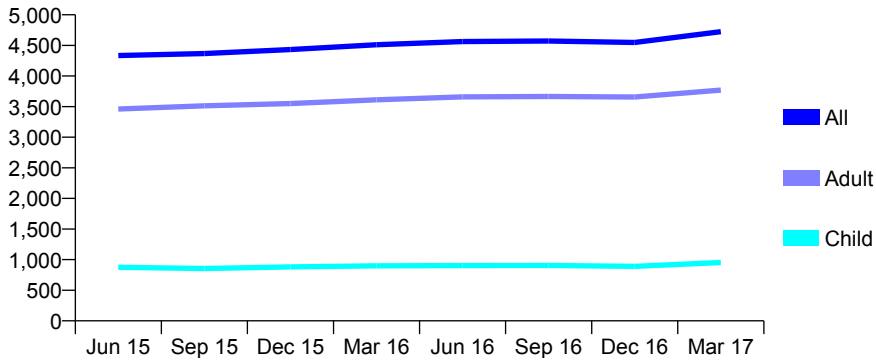
| | |
|---|---|
| Name or company name | Nadolinksi & Wade |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 13,383 |
| Carry forward general activity (UDA) | 240 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £378,711.37 |

## ACCESS*

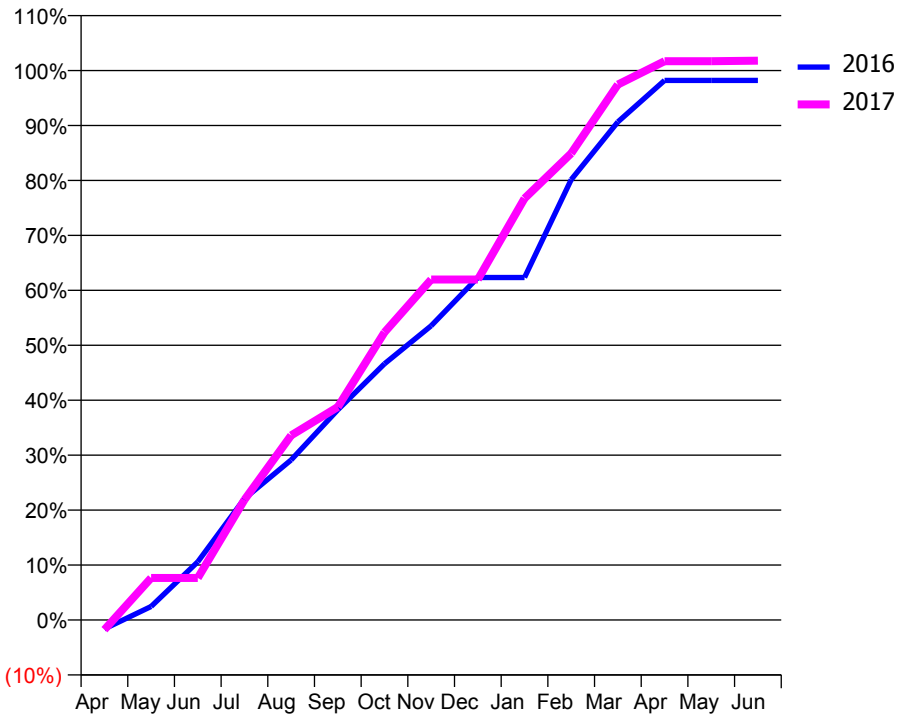
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,511 | |
| Quarter ending June 2016 | 4,563 | → |
| Quarter ending September 2016 | 4,571 | → |
| Quarter ending December 2016 | 4,548 | → |
| Quarter ending March 2017 | 4,724 | ↑ |
| **Variance since March 2016** | 4.7% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -219 | -240 |
| May | 330 | 1,023 |
| June | 1,416 | 1,023 |
| July | 2,956 | 2,928 |
| August | 3,900 | 4,495 |
| September | 5,121 | 5,188 |
| October | 6,240 | 7,006 |
| November | 7,165 | 8,294 |
| December | 8,340 | 8,294 |
| January | 8,340 | 10,269 |
| February | 10,725 | 11,367 |
| March | 12,133 | 13,042 |
| April | 13,143 | 13,609 |
| May | 13,143 | 13,611 |
| June | 13,143 | 13,623 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 178 | 1,707 | 10.4% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,040 | 6,035 | 17.2% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,159 | 1,707 | 67.9% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,174 | 6,035 | 52.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 369 | 6,961 | 5.3% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 104 | 6,961 | 1.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 238 | 6,961 | 3.4% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 13 | *84.6%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 13 | *84.6%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 215538/0001 - Year end March 2017

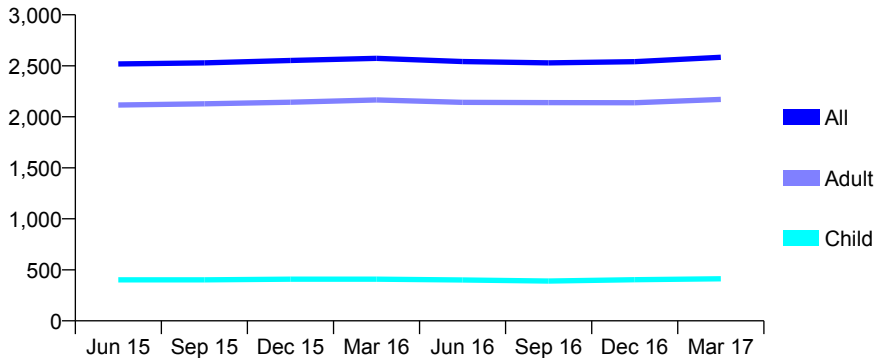
| | |
|---|---|
| Name or company name | Aditya Singh |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,635 |
| Carry forward general activity (UDA) | -11 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £179,334.33 |

## ACCESS*

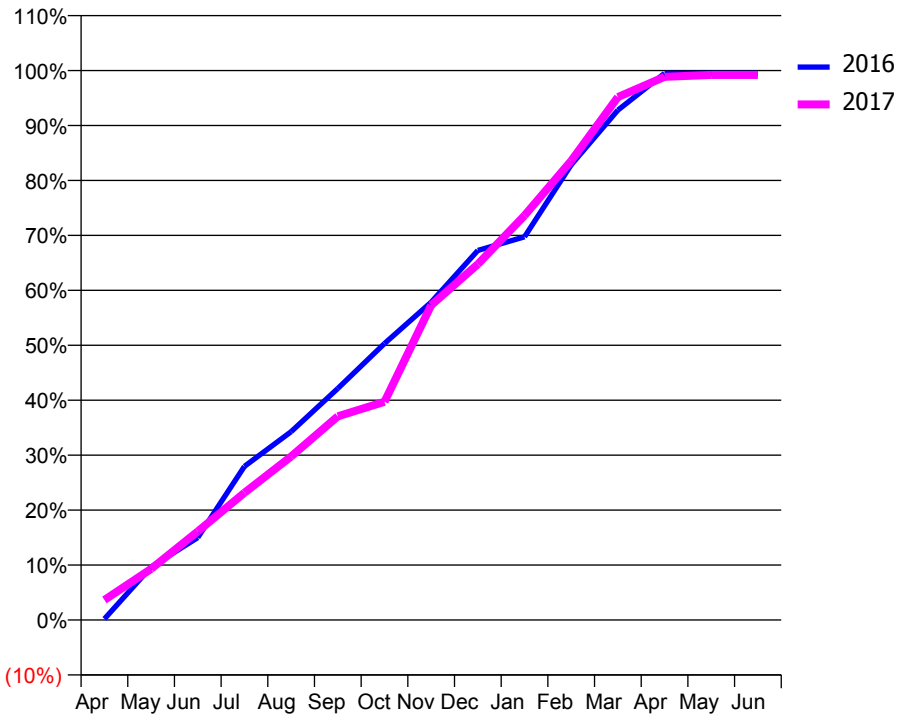
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,573 | |
| Quarter ending June 2016 | 2,542 | ↓ |
| Quarter ending September 2016 | 2,529 | → |
| Quarter ending December 2016 | 2,541 | → |
| Quarter ending March 2017 | 2,584 | → |
| **Variance since March 2016** | 0.4% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 15 | 278 |
| May | 736 | 711 |
| June | 1,145 | 1,231 |
| July | 2,136 | 1,768 |
| August | 2,617 | 2,272 |
| September | 3,217 | 2,830 |
| October | 3,842 | 3,033 |
| November | 4,416 | 4,374 |
| December | 5,135 | 4,945 |
| January | 5,325 | 5,620 |
| February | 6,324 | 6,379 |
| March | 7,084 | 7,265 |
| April | 7,596 | 7,548 |
| May | 7,596 | 7,573 |
| June | 7,596 | 7,573 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 44 | 548 | 8.0% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 598 | 2,875 | 20.8% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 217 | 548 | 39.6% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,052 | 2,875 | 36.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 380 | 3,315 | 11.5% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 91 | 3,315 | 2.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 98 | 3,315 | 3.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

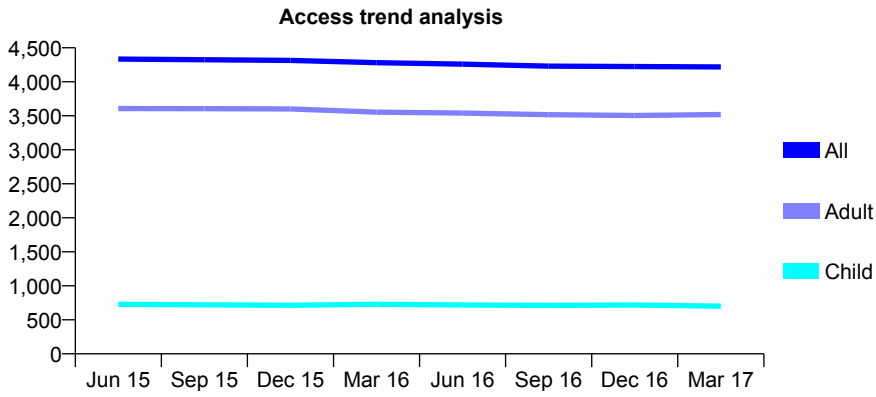
# Q51 - Vital Signs At a Glance Contract Report for 219940/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR SD MCCART |
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

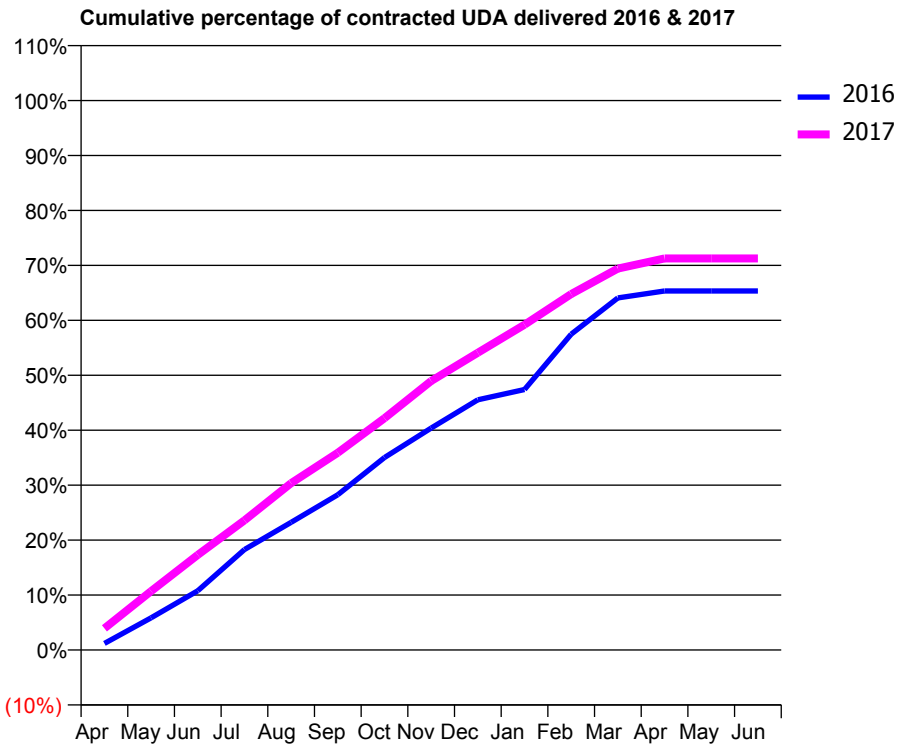
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,365 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £391,657.86 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,282 | |
| Quarter ending June 2016 | 4,259 | → |
| Quarter ending September 2016 | 4,230 | → |
| Quarter ending December 2016 | 4,224 | → |
| Quarter ending March 2017 | 4,219 | → |
| **Variance since March 2016** | (1.5%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 150 | 489 |
| May | 725 | 1,323 |
| June | 1,332 | 2,141 |
| July | 2,262 | 2,917 |
| August | 2,872 | 3,756 |
| September | 3,495 | 4,438 |
| October | 4,332 | 5,217 |
| November | 4,996 | 6,053 |
| December | 5,631 | 6,690 |
| January | 5,862 | 7,320 |
| February | 7,107 | 8,010 |
| March | 7,923 | 8,584 |
| April | 8,079 | 8,811 |
| May | 8,079 | 8,811 |
| June | 8,079 | 8,811 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 28 | 763 | 3.7% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 320 | 3,537 | 9.0% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 246 | 763 | 32.2% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 982 | 3,537 | 27.8% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 554 | 4,372 | 12.7% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 14 | 4,372 | 0.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 25 | 4,372 | 0.6% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 9 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

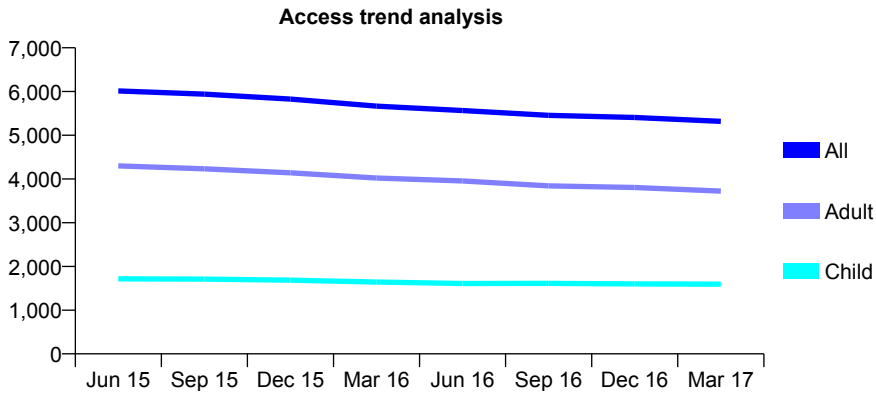
# Q51 - Vital Signs At a Glance Contract Report for 230901/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR BJ JULIUS |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

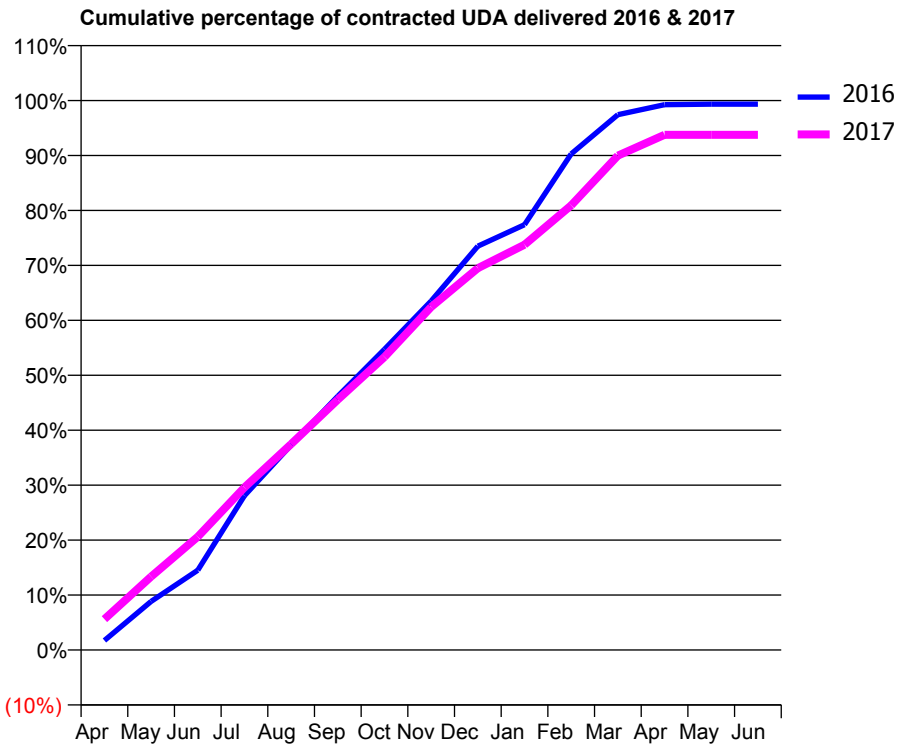
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 19,164 |
| Carry forward general activity (UDA) | 127 |
| 16/17 Contracted orthodontic activity (UOA) | 1,041 |
| Carry forward orthodontic activity (UOA) | -90 |
| Baseline contract value | £610,383.96 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,666 | |
| Quarter ending June 2016 | 5,565 | ↓ |
| Quarter ending September 2016 | 5,456 | ↓ |
| Quarter ending December 2016 | 5,405 | → |
| Quarter ending March 2017 | 5,317 | ↓ |
| **Variance since March 2016** | (6.2%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 333 | 1,077 |
| May | 1,695 | 2,560 |
| June | 2,783 | 3,951 |
| July | 5,384 | 5,673 |
| August | 7,149 | 7,181 |
| September | 8,851 | 8,733 |
| October | 10,491 | 10,222 |
| November | 12,173 | 11,962 |
| December | 14,086 | 13,315 |
| January | 14,832 | 14,134 |
| February | 17,301 | 15,508 |
| March | 18,669 | 17,242 |
| April | 19,020 | 17,966 |
| May | 19,038 | 17,969 |
| June | 19,038 | 17,966 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 253 | 2,567 | 9.9% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 604 | 4,903 | 12.3% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,704 | 2,567 | 66.4% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,902 | 4,903 | 59.2% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 302 | 7,476 | 4.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 71 | 7,476 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 191 | 7,476 | 2.6% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | *90.9%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | *100.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 233021/0001 - Year end March 2017

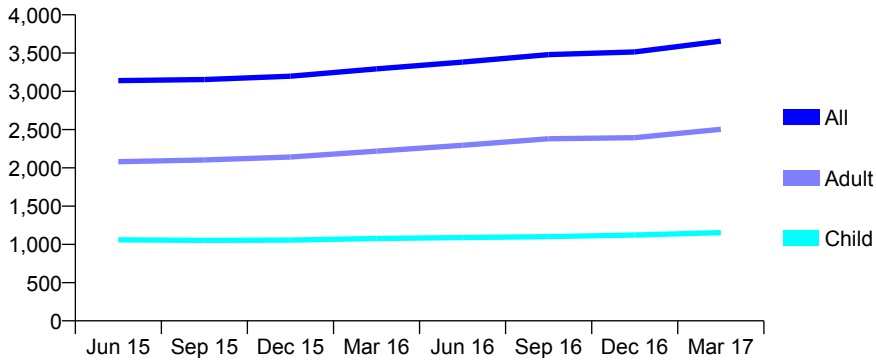
| | |
|---|---|
| Name or company name | MR AJ CADMAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,585 |
| Carry forward general activity (UDA) | -114 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £244,753.12 |

## ACCESS*

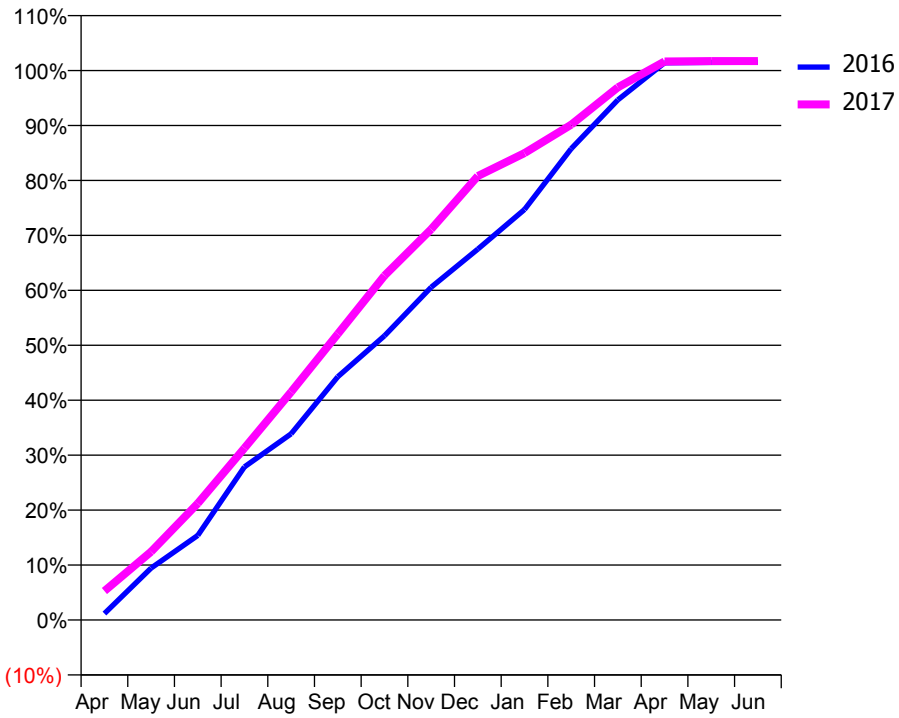
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,294 | |
| Quarter ending June 2016 | 3,383 | ↑ |
| Quarter ending September 2016 | 3,480 | ↑ |
| Quarter ending December 2016 | 3,515 | → |
| Quarter ending March 2017 | 3,656 | ↑ |
| **Variance since March 2016** | 11.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 89 | 400 |
| May | 717 | 944 |
| June | 1,169 | 1,610 |
| July | 2,113 | 2,374 |
| August | 2,570 | 3,149 |
| September | 3,359 | 3,949 |
| October | 3,923 | 4,753 |
| November | 4,594 | 5,394 |
| December | 5,119 | 6,128 |
| January | 5,666 | 6,446 |
| February | 6,506 | 6,836 |
| March | 7,179 | 7,353 |
| April | 7,692 | 7,709 |
| May | 7,696 | 7,714 |
| June | 7,699 | 7,715 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 115 | 1,730 | 6.6% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 539 | 3,436 | 15.7% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,088 | 1,730 | 62.9% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,006 | 3,436 | 58.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 238 | 4,186 | 5.7% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 15 | 4,186 | 0.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 77 | 4,186 | 1.8% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

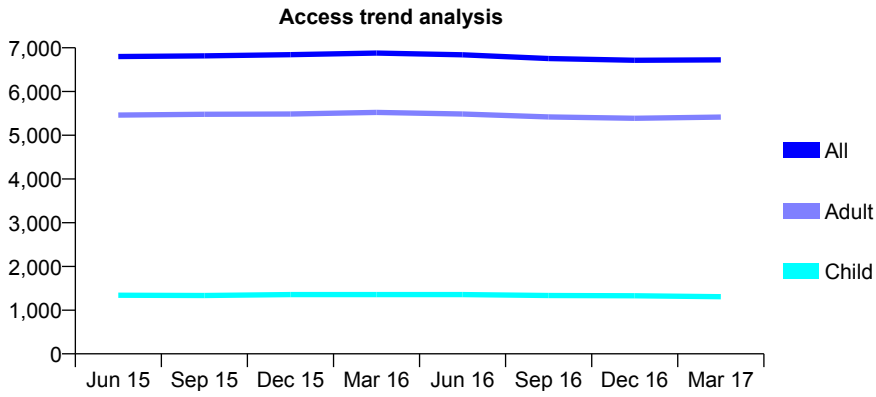
# Q51 - Vital Signs At a Glance Contract Report for 234230/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR IA SHELBOURNE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2008 |
| Contract end date | |

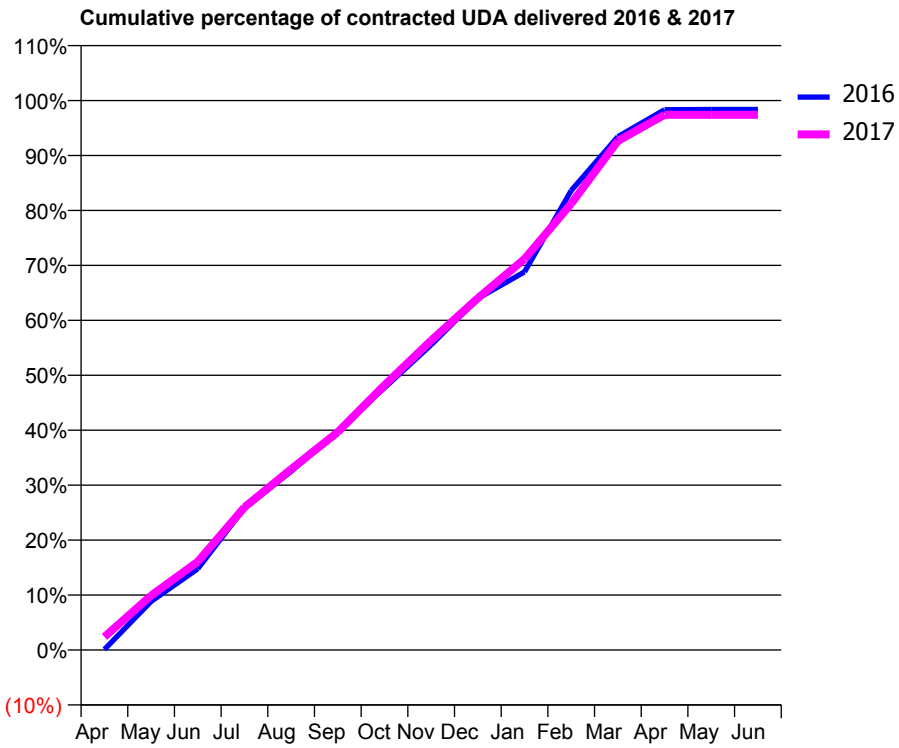
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 20,016 |
| Carry forward general activity (UDA) | 326 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £554,935.85 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,878 | |
| Quarter ending June 2016 | 6,841 | → |
| Quarter ending September 2016 | 6,754 | ↓ |
| Quarter ending December 2016 | 6,715 | → |
| Quarter ending March 2017 | 6,724 | → |
| **Variance since March 2016** | (2.2%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 20 | 478 |
| May | 1,769 | 1,986 |
| June | 2,960 | 3,216 |
| July | 5,169 | 5,201 |
| August | 6,508 | 6,591 |
| September | 7,986 | 7,941 |
| October | 9,552 | 9,649 |
| November | 11,117 | 11,277 |
| December | 12,804 | 12,816 |
| January | 13,771 | 14,243 |
| February | 16,737 | 16,259 |
| March | 18,700 | 18,541 |
| April | 19,681 | 19,493 |
| May | 19,690 | 19,496 |
| June | 19,690 | 19,496 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 158 | 1,994 | 7.9% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,212 | 7,892 | 15.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,274 | 1,994 | 63.9% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,911 | 7,892 | 49.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 385 | 9,833 | 3.9% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 142 | 9,833 | 1.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 381 | 9,833 | 3.9% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 21 | 22 | *95.5%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 20 | 22 | *90.9%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

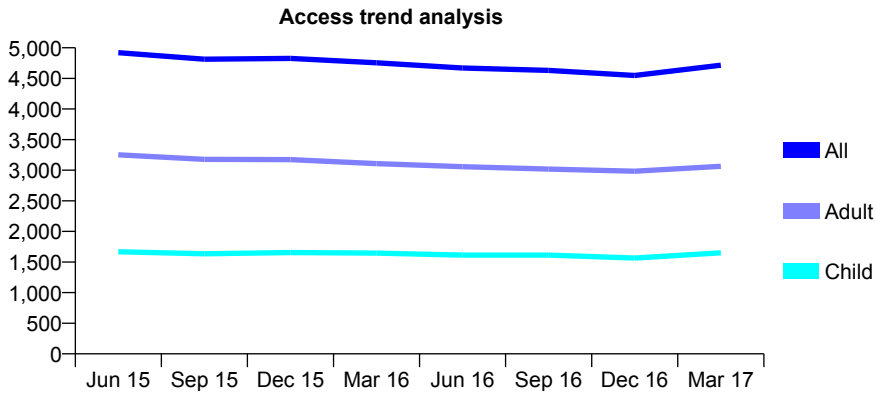
# Q51 - Vital Signs At a Glance Contract Report for 253421/0003 - Year end March 2017

| | |
|---|---|
| Name or company name | MR MA CHOUDHRY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

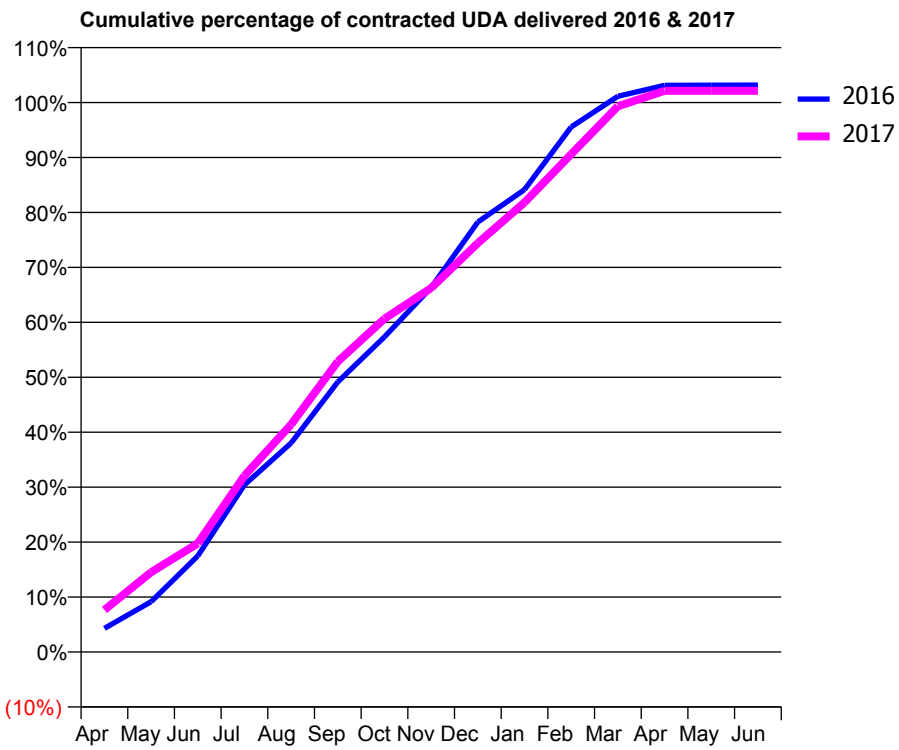
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,573 |
| Carry forward general activity (UDA) | -231 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £366,027.20 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,755 | |
| Quarter ending June 2016 | 4,671 | ↓ |
| Quarter ending September 2016 | 4,631 | → |
| Quarter ending December 2016 | 4,548 | ↓ |
| Quarter ending March 2017 | 4,716 | ↑ |
| **Variance since March 2016** | (0.8%) | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 498 | 887 |
| May | 1,059 | 1,681 |
| June | 2,024 | 2,287 |
| July | 3,521 | 3,715 |
| August | 4,402 | 4,793 |
| September | 5,688 | 6,117 |
| October | 6,638 | 7,020 |
| November | 7,676 | 7,664 |
| December | 9,054 | 8,613 |
| January | 9,737 | 9,468 |
| February | 11,059 | 10,486 |
| March | 11,705 | 11,494 |
| April | 11,934 | 11,818 |
| May | 11,938 | 11,818 |
| June | 11,939 | 11,818 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 144 | 1,839 | 7.8% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 718 | 3,515 | 20.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 766 | 1,839 | 41.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,236 | 3,515 | 35.2% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 814 | 5,337 | 15.3% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 35 | 5,337 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 88 | 5,337 | 1.6% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 263478/0001 - Year end March 2017

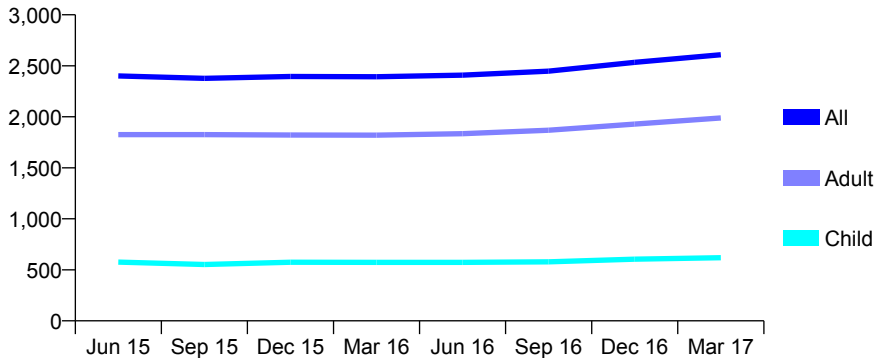
| | |
|---|---|
| Name or company name | Tickhill Dental & Implant Centre Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,040 |
| Carry forward general activity (UDA) | 313 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £255,813.47 |

## ACCESS*

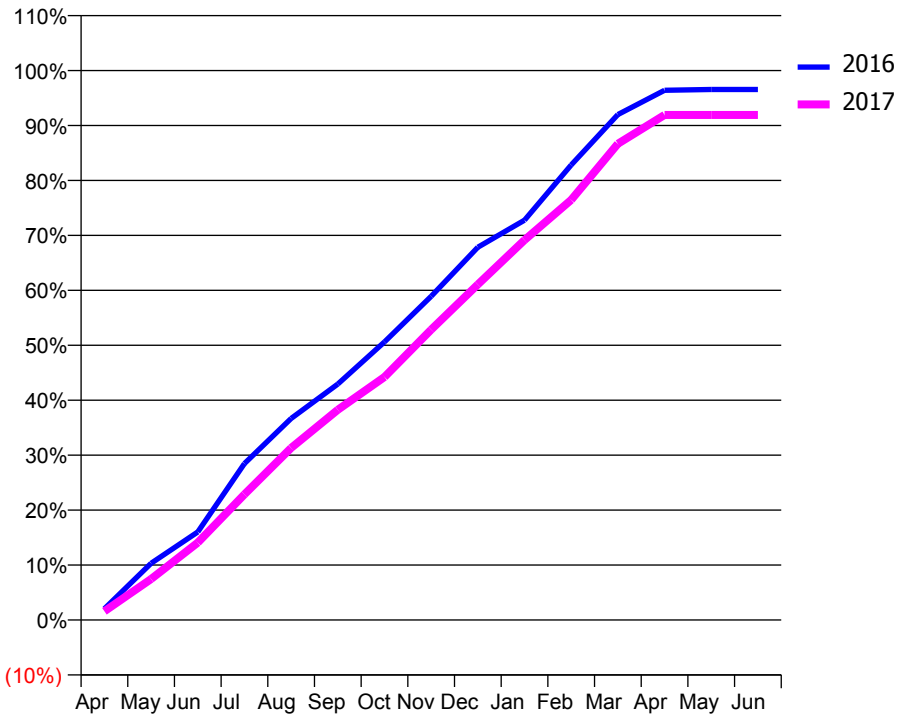
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,393 | |
| Quarter ending June 2016 | 2,408 | → |
| Quarter ending September 2016 | 2,448 | → |
| Quarter ending December 2016 | 2,534 | ↑ |
| Quarter ending March 2017 | 2,608 | ↑ |
| **Variance since March 2016** | 9.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 186 | 144 |
| May | 933 | 675 |
| June | 1,448 | 1,273 |
| July | 2,574 | 2,067 |
| August | 3,316 | 2,830 |
| September | 3,883 | 3,459 |
| October | 4,575 | 3,999 |
| November | 5,325 | 4,777 |
| December | 6,132 | 5,520 |
| January | 6,579 | 6,251 |
| February | 7,486 | 6,911 |
| March | 8,315 | 7,836 |
| April | 8,715 | 8,308 |
| May | 8,727 | 8,308 |
| June | 8,727 | 8,308 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 82 | 1,141 | 7.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 464 | 3,570 | 13.0% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 814 | 1,141 | 71.3% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,471 | 3,570 | 69.2% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 257 | 4,730 | 5.4% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 12 | 4,730 | 0.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 81 | 4,730 | 1.7% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 34 | 35 | *97.1%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 34 | 35 | *97.1%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

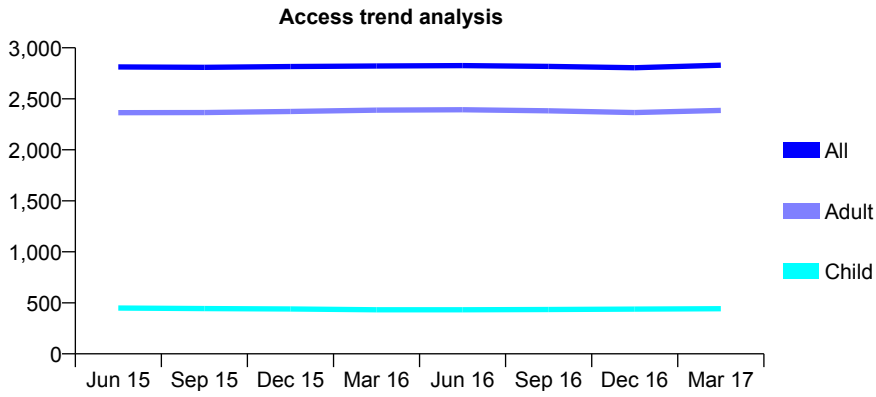
# Q51 - Vital Signs At a Glance Contract Report for 320331/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR PR GIBBONS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

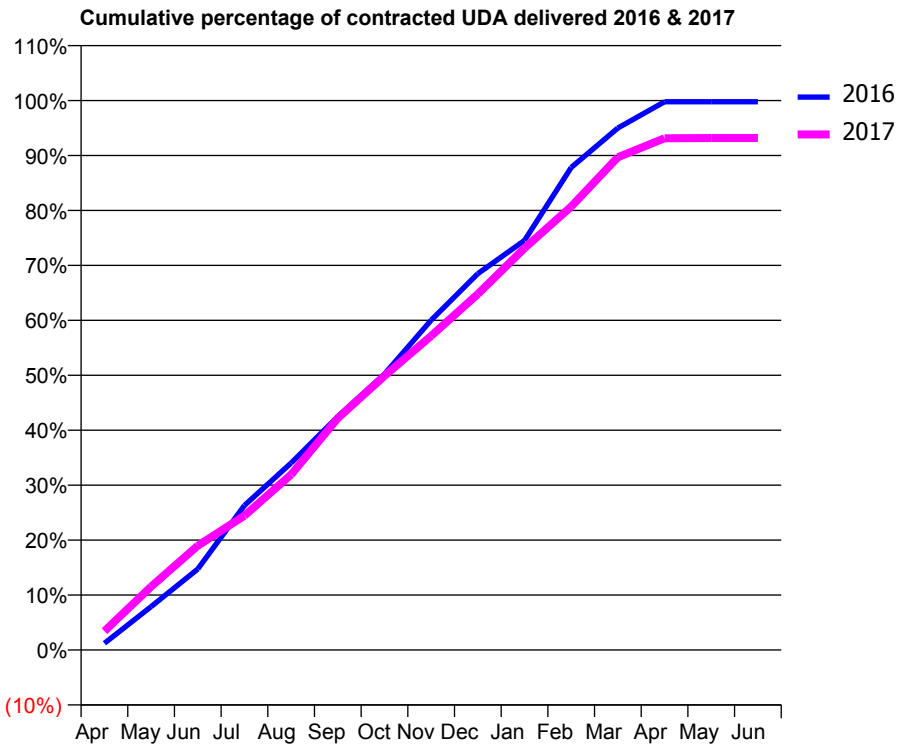
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,483 |
| Carry forward general activity (UDA) | 22 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £262,933.40 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,821 | |
| Quarter ending June 2016 | 2,825 | → |
| Quarter ending September 2016 | 2,818 | → |
| Quarter ending December 2016 | 2,804 | → |
| Quarter ending March 2017 | 2,829 | → |
| **Variance since March 2016** | 0.3% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 115 | 326 |
| May | 749 | 1,094 |
| June | 1,399 | 1,802 |
| July | 2,495 | 2,318 |
| August | 3,227 | 3,027 |
| September | 4,028 | 4,000 |
| October | 4,763 | 4,730 |
| November | 5,691 | 5,420 |
| December | 6,495 | 6,143 |
| January | 7,068 | 6,934 |
| February | 8,327 | 7,653 |
| March | 9,008 | 8,503 |
| April | 9,460 | 8,831 |
| May | 9,461 | 8,835 |
| June | 9,461 | 8,836 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 121 | 867 | 14.0% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 644 | 3,922 | 16.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 566 | 867 | 65.3% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,344 | 3,922 | 59.8% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 31 | 4,747 | 0.7% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 42 | 4,747 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 252 | 4,747 | 5.3% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 5 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 325880/0001 - Year end March 2017

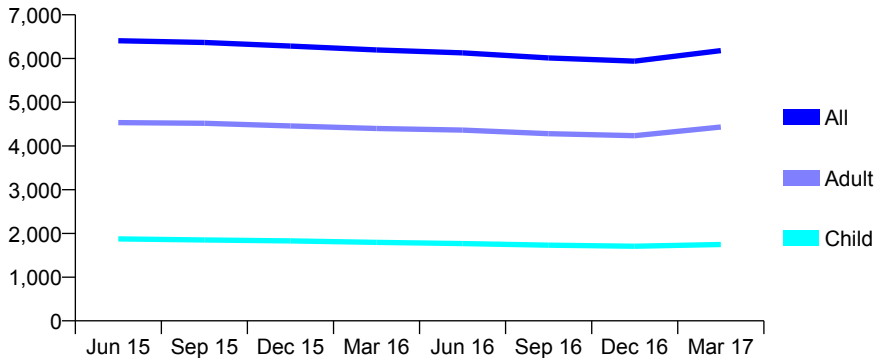
| | |
|---|---|
| Name or company name | Mr RJ Anderson & Mr RR Broadberry |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,565 |
| Carry forward general activity (UDA) | 78 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £427,481.62 |

## ACCESS*

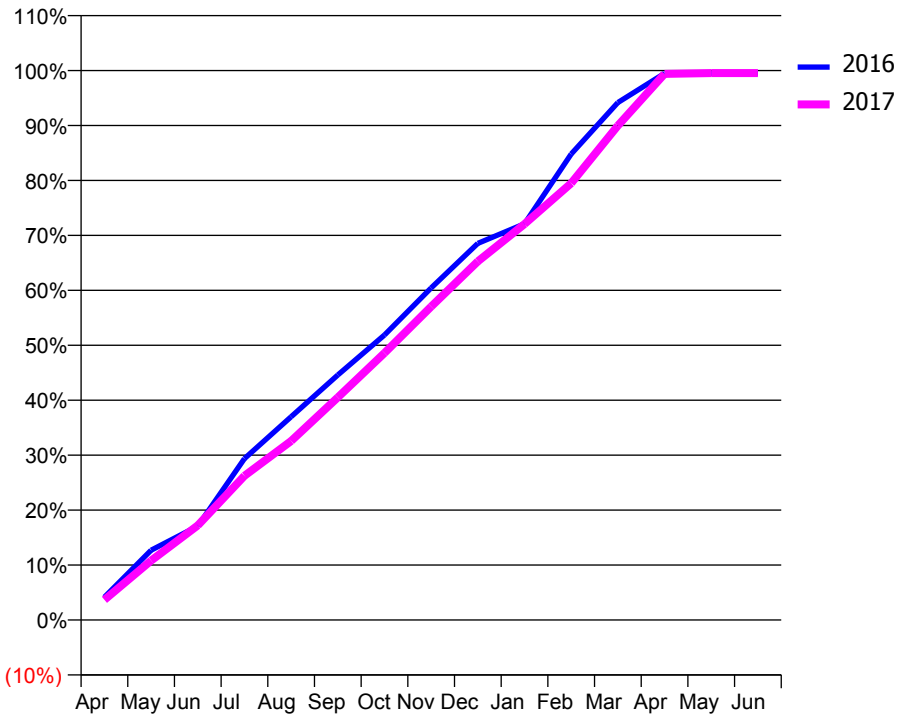
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,196 | |
| Quarter ending June 2016 | 6,130 | ↓ |
| Quarter ending September 2016 | 6,012 | ↓ |
| Quarter ending December 2016 | 5,940 | ↓ |
| Quarter ending March 2017 | 6,180 | ↑ |
| **Variance since March 2016** | (0.3%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 689 | 610 |
| May | 2,104 | 1,790 |
| June | 2,831 | 2,853 |
| July | 4,865 | 4,349 |
| August | 6,130 | 5,395 |
| September | 7,385 | 6,712 |
| October | 8,591 | 8,050 |
| November | 10,011 | 9,448 |
| December | 11,354 | 10,810 |
| January | 11,945 | 11,936 |
| February | 14,048 | 13,167 |
| March | 15,598 | 14,902 |
| April | 16,481 | 16,465 |
| May | 16,480 | 16,488 |
| June | 16,487 | 16,486 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 218 | 2,770 | 7.9% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 809 | 6,208 | 13.0% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,766 | 2,770 | 63.8% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,790 | 6,208 | 61.1% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 668 | 9,261 | 7.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 90 | 9,261 | 1.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 9,261 | 0.2% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 15 | 15 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 15 | *93.3%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 327255/0001 - Year end March 2017

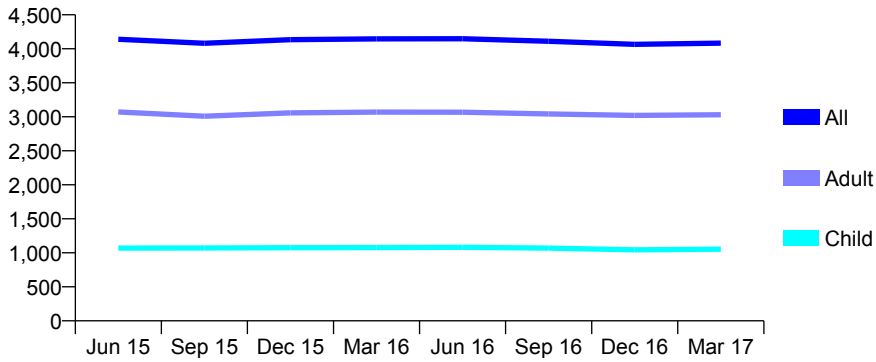
| | |
|---|---|
| Name or company name | High Street Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,485 |
| Carry forward general activity (UDA) | -244 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £395,022.79 |

## ACCESS*

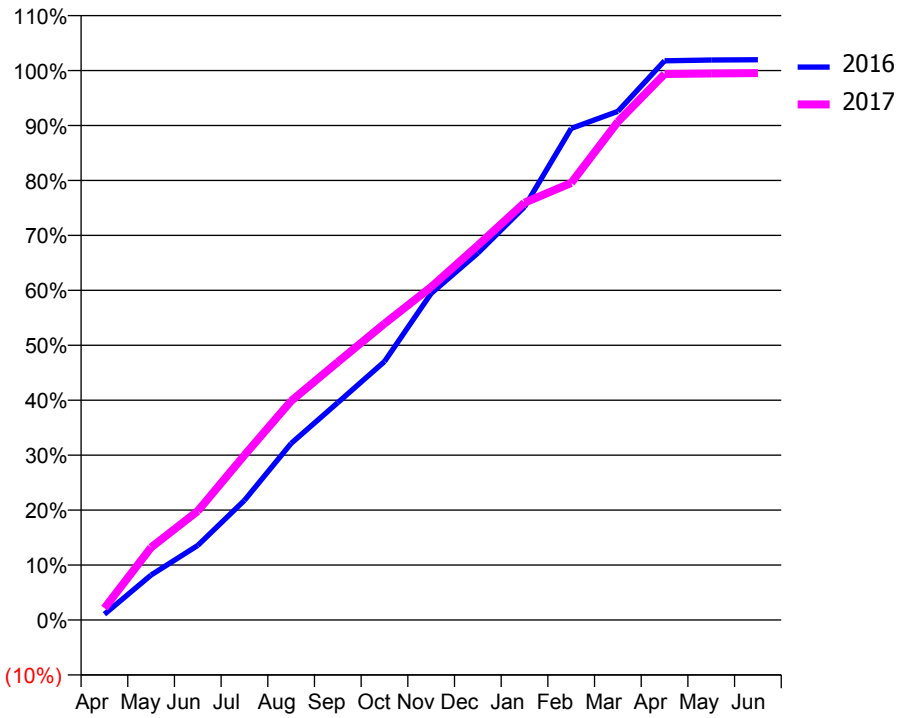
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,146 | |
| Quarter ending June 2016 | 4,149 | → |
| Quarter ending September 2016 | 4,111 | → |
| Quarter ending December 2016 | 4,066 | ↓ |
| Quarter ending March 2017 | 4,084 | → |
| **Variance since March 2016** | (1.5%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 132 | 268 |
| May | 1,023 | 1,649 |
| June | 1,696 | 2,476 |
| July | 2,719 | 3,746 |
| August | 4,013 | 4,978 |
| September | 4,940 | 5,862 |
| October | 5,873 | 6,733 |
| November | 7,422 | 7,566 |
| December | 8,336 | 8,513 |
| January | 9,386 | 9,482 |
| February | 11,169 | 9,930 |
| March | 11,558 | 11,321 |
| April | 12,705 | 12,405 |
| May | 12,723 | 12,417 |
| June | 12,729 | 12,427 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 137 | 1,900 | 7.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 727 | 4,979 | 14.6% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,411 | 1,900 | 74.3% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,265 | 4,979 | 65.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 340 | 6,858 | 5.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 134 | 6,858 | 2.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 76 | 6,858 | 1.1% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 32 | 33 | *97.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 32 | 33 | *97.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 327972/0001 - Year end March 2017

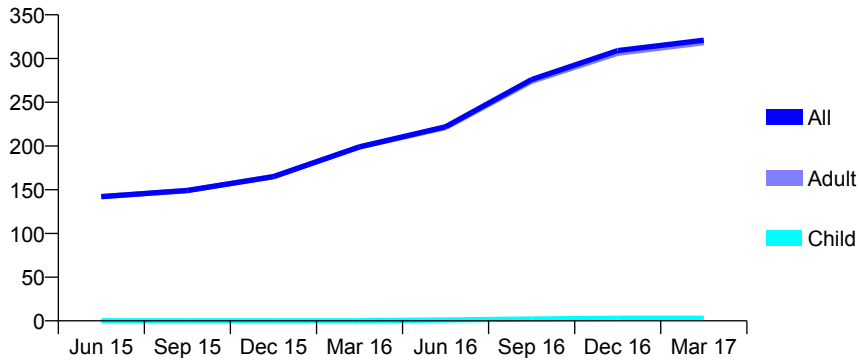
| | |
|---|---|
| Name or company name | MR AP ROSE |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2018 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,140 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £47,513.83 |

## ACCESS*

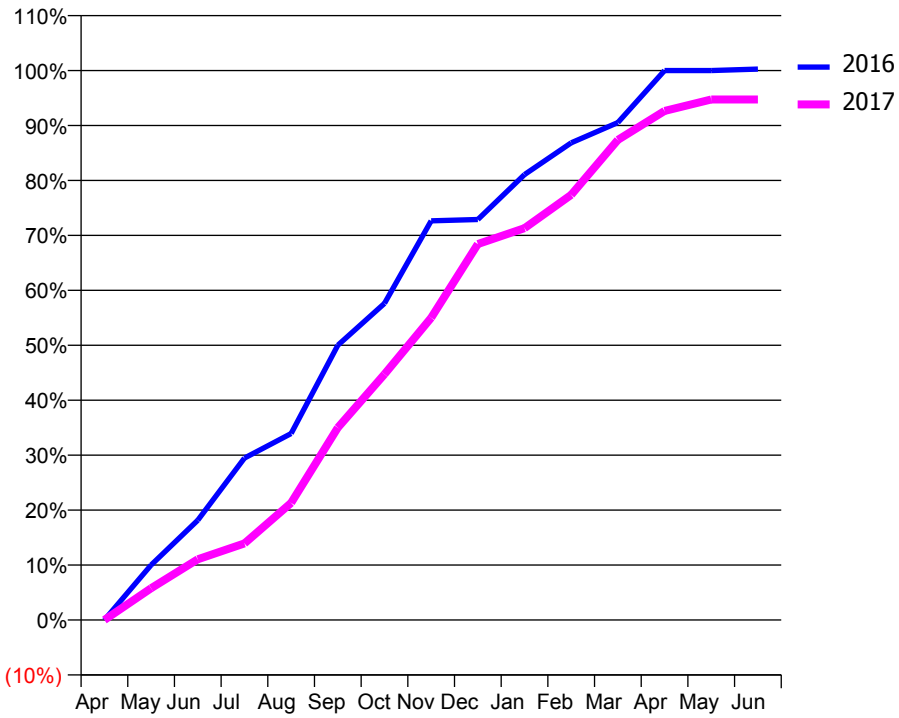
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 199 | |
| Quarter ending June 2016 | 222 | ↑ |
| Quarter ending September 2016 | 276 | ↑ |
| Quarter ending December 2016 | 309 | ↑ |
| Quarter ending March 2017 | 321 | ↑ |
| **Variance since March 2016** | 61.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 114 | 66 |
| June | 207 | 126 |
| July | 336 | 159 |
| August | 387 | 243 |
| September | 570 | 399 |
| October | 657 | 510 |
| November | 828 | 627 |
| December | 831 | 780 |
| January | 924 | 813 |
| February | 990 | 882 |
| March | 1,032 | 996 |
| April | 1,140 | 1,056 |
| May | 1,140 | 1,080 |
| June | 1,143 | 1,080 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 3 | 6 | *50.0%* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 36 | 363 | 9.9% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 6 | *0.0%* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 363 | 0.3% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 0 | 360 | 0.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 360 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 360 | 0.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

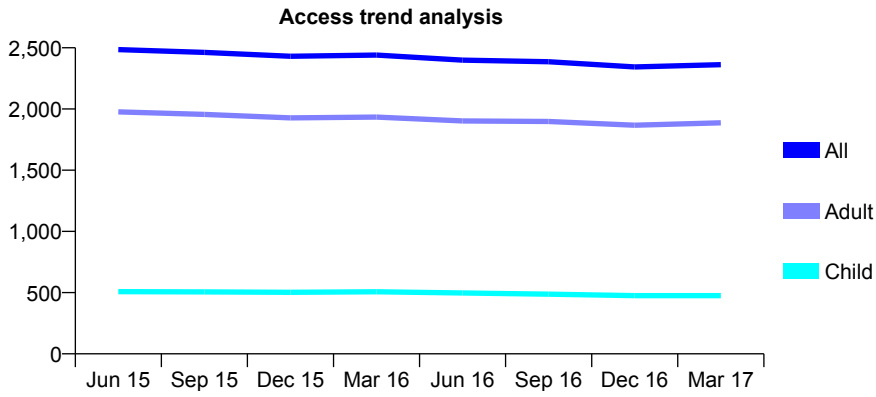
# Q51 - Vital Signs At a Glance Contract Report for 352470/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | MR H CROSSLEY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/09/2012 |
| Contract end date | |

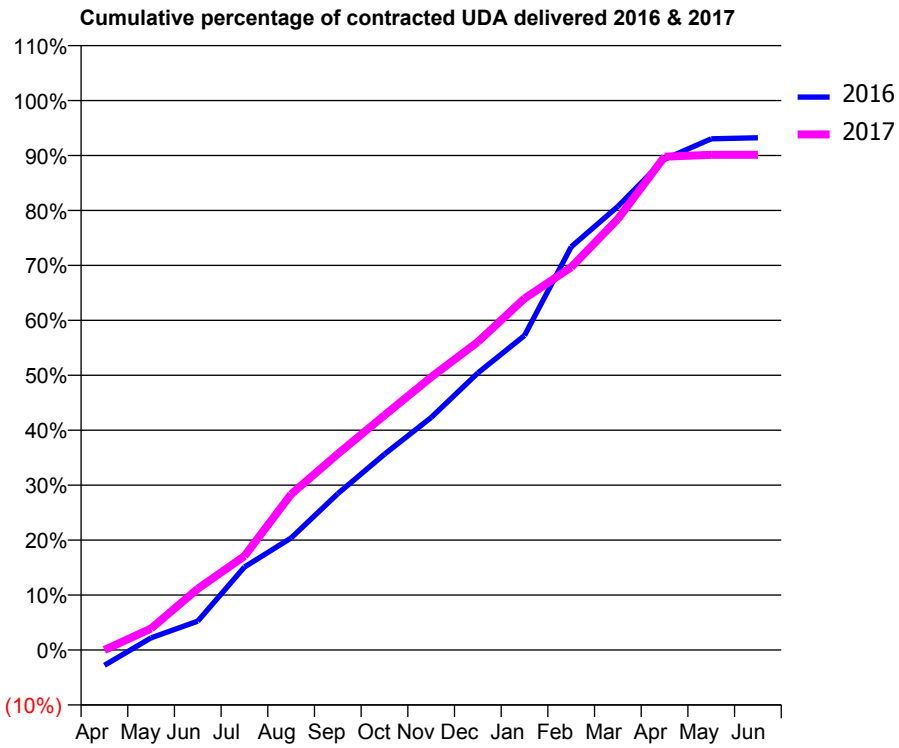
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,004 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £194,183.18 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,441 | |
| Quarter ending June 2016 | 2,399 | ↓ |
| Quarter ending September 2016 | 2,386 | → |
| Quarter ending December 2016 | 2,344 | ↓ |
| Quarter ending March 2017 | 2,362 | → |
| **Variance since March 2016** | (3.2%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -196 | 0 |
| May | 156 | 275 |
| June | 368 | 781 |
| July | 1,058 | 1,198 |
| August | 1,428 | 1,987 |
| September | 1,993 | 2,499 |
| October | 2,495 | 2,993 |
| November | 2,963 | 3,478 |
| December | 3,531 | 3,927 |
| January | 4,008 | 4,481 |
| February | 5,139 | 4,879 |
| March | 5,653 | 5,494 |
| April | 6,256 | 6,288 |
| May | 6,516 | 6,312 |
| June | 6,530 | 6,312 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 39 | 677 | 5.8% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 253 | 2,004 | 12.6% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 436 | 677 | 64.4% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 564 | 2,004 | 28.1% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 110 | 2,689 | 4.1% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 33 | 2,689 | 1.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 69 | 2,689 | 2.6% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 563056/0001 - Year end March 2017

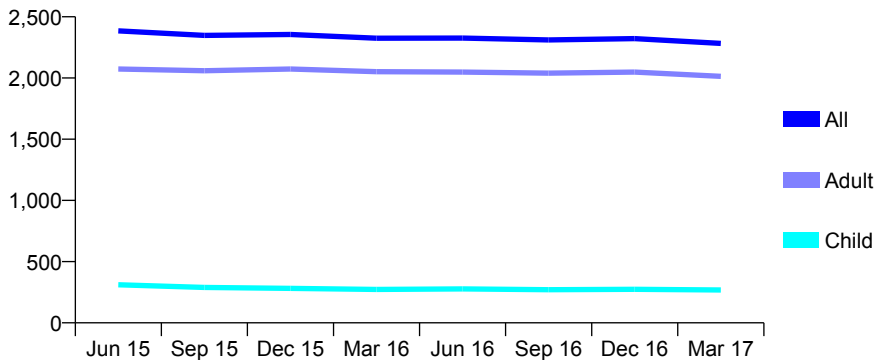
| | |
|---|---|
| Name or company name | MR MP DEWAR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,678 |
| Carry forward general activity (UDA) | 42 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £169,642.88 |

## ACCESS*

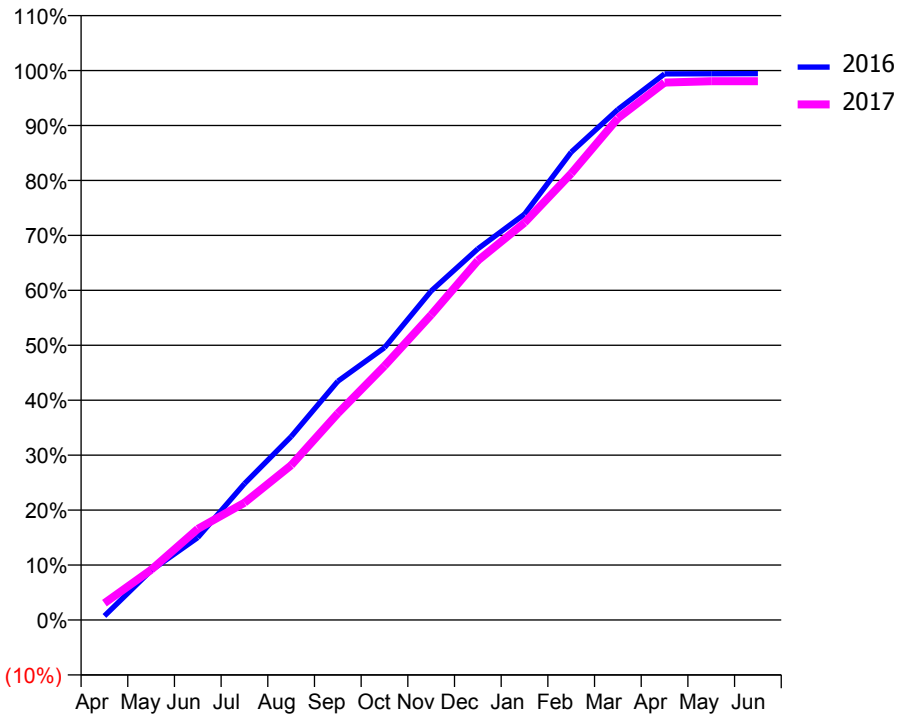
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,325 | |
| Quarter ending June 2016 | 2,326 | → |
| Quarter ending September 2016 | 2,311 | → |
| Quarter ending December 2016 | 2,322 | → |
| Quarter ending March 2017 | 2,283 | ↓ |
| **Variance since March 2016** | (1.8%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 56 | 236 |
| May | 693 | 702 |
| June | 1,153 | 1,274 |
| July | 1,905 | 1,639 |
| August | 2,564 | 2,162 |
| September | 3,337 | 2,887 |
| October | 3,805 | 3,550 |
| November | 4,598 | 4,264 |
| December | 5,187 | 5,022 |
| January | 5,670 | 5,551 |
| February | 6,538 | 6,239 |
| March | 7,134 | 7,011 |
| April | 7,630 | 7,509 |
| May | 7,632 | 7,528 |
| June | 7,635 | 7,529 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 42 | 484 | 8.7% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 913 | 3,492 | 26.1% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 330 | 484 | 68.2% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,657 | 3,492 | 47.5% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 442 | 3,938 | 11.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 43 | 3,938 | 1.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 162 | 3,938 | 4.1% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | *90.9%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 11 | *90.9%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 567647/0001 - Year end March 2017

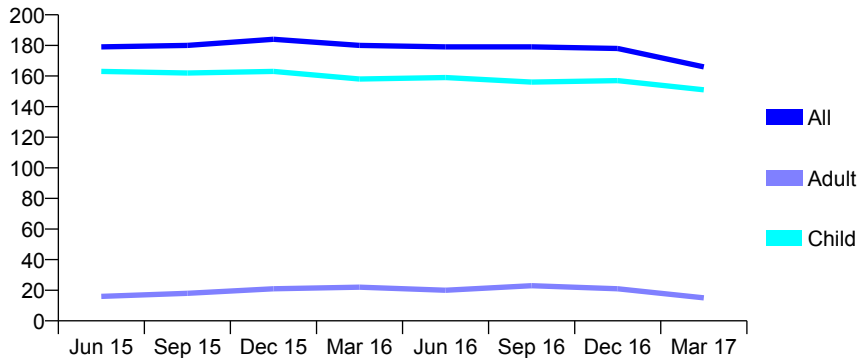
| | |
|---|---|
| Name or company name | MR S HUSSAIN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 400 |
| Carry forward general activity (UDA) | -8 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £11,712.29 |

## ACCESS*

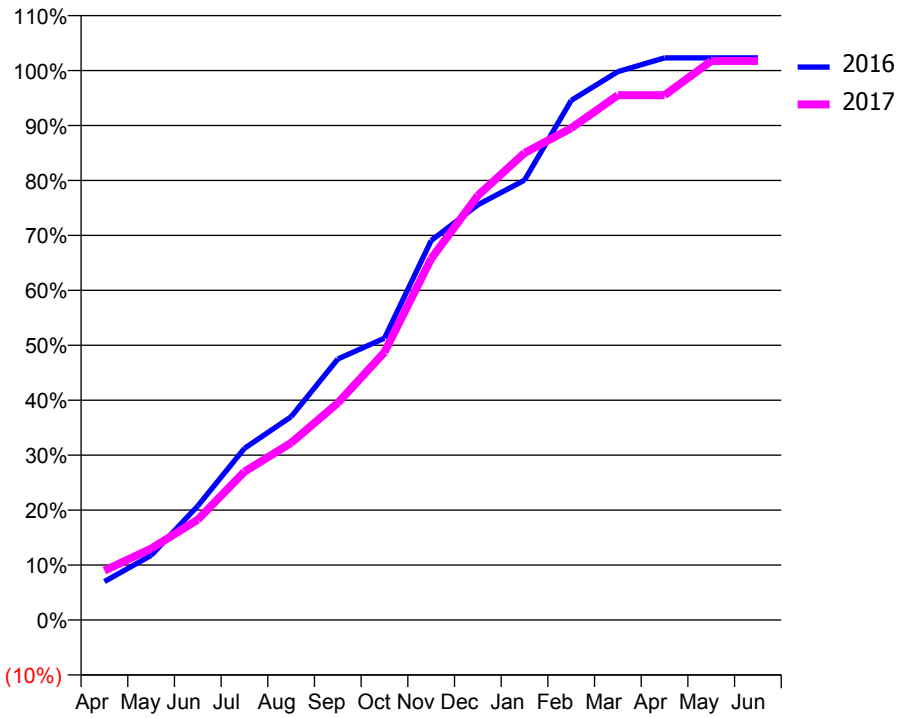
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 180 | |
| Quarter ending June 2016 | 179 | → |
| Quarter ending September 2016 | 179 | → |
| Quarter ending December 2016 | 178 | → |
| Quarter ending March 2017 | 166 | ↓ |
| **Variance since March 2016** | (7.8%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 28 | 36 |
| May | 47 | 52 |
| June | 83 | 73 |
| July | 125 | 108 |
| August | 148 | 129 |
| September | 190 | 158 |
| October | 205 | 195 |
| November | 276 | 263 |
| December | 302 | 309 |
| January | 320 | 340 |
| February | 378 | 358 |
| March | 399 | 382 |
| April | 409 | 382 |
| May | 409 | 407 |
| June | 409 | 407 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 8 | 229 | 3.5% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | *N/A* | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 162 | 229 | 70.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | *N/A* | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 0 | 235 | 0.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 235 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 235 | 0.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

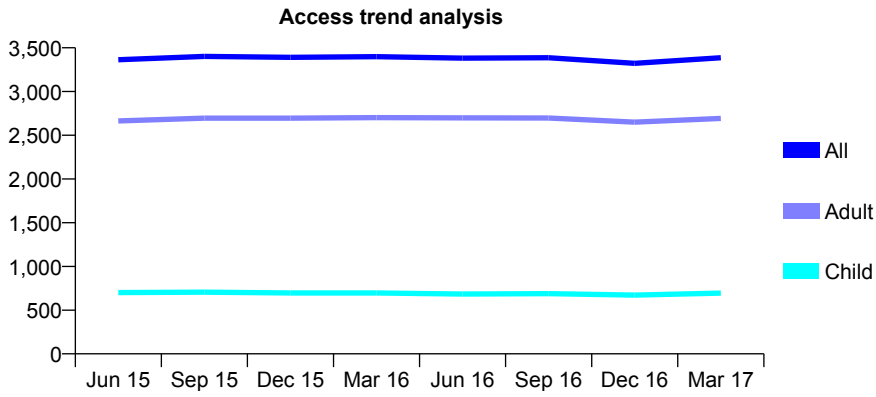
# Q51 - Vital Signs At a Glance Contract Report for 568465/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR MB PERCIVAL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

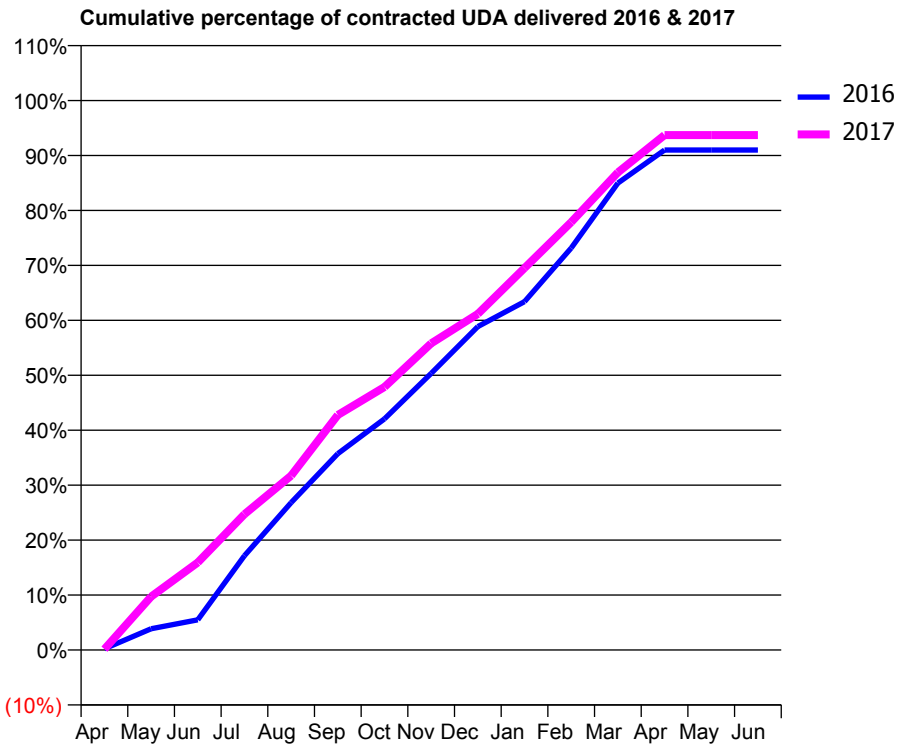
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,722 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £291,875.60 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,398 | |
| Quarter ending June 2016 | 3,382 | → |
| Quarter ending September 2016 | 3,386 | → |
| Quarter ending December 2016 | 3,322 | ↓ |
| Quarter ending March 2017 | 3,387 | → |
| **Variance since March 2016** | (0.3%) | → |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 21 | 15 |
| May | 376 | 946 |
| June | 535 | 1,549 |
| July | 1,670 | 2,404 |
| August | 2,608 | 3,085 |
| September | 3,473 | 4,158 |
| October | 4,089 | 4,654 |
| November | 4,894 | 5,426 |
| December | 5,723 | 5,947 |
| January | 6,164 | 6,759 |
| February | 7,113 | 7,569 |
| March | 8,260 | 8,449 |
| April | 8,847 | 9,111 |
| May | 8,847 | 9,111 |
| June | 8,847 | 9,111 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 56 | 918 | 6.1% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 570 | 3,822 | 14.9% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 452 | 918 | 49.2% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,125 | 3,822 | 55.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 289 | 4,757 | 6.1% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 21 | 4,757 | 0.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 99 | 4,757 | 2.1% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 22 | 24 | *91.7%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 22 | 24 | *91.7%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 572950/0001 - Year end March 2017

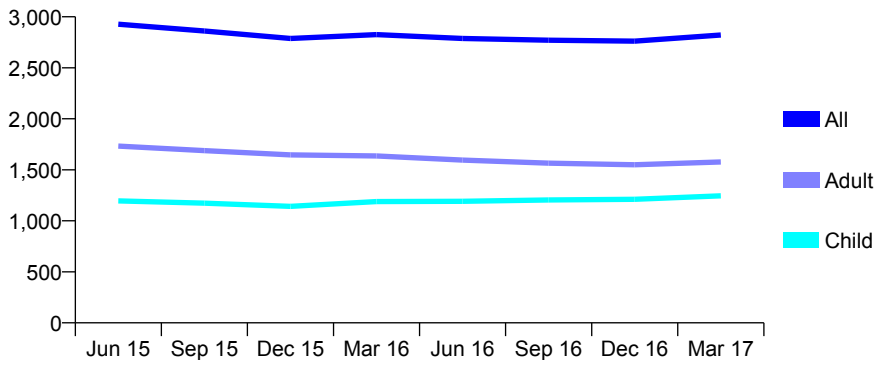
| | |
|---|---|
| Name or company name | MR R JOSEPH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,012 |
| Carry forward general activity (UDA) | 278 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £280,785.77 |

## ACCESS*

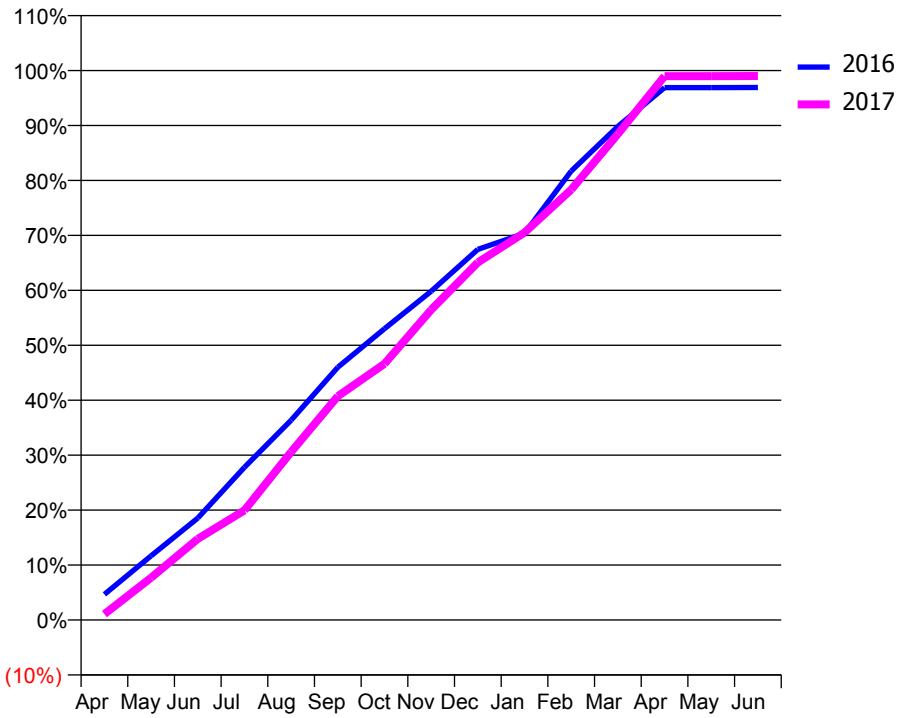
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,825 | |
| Quarter ending June 2016 | 2,787 | ↓ |
| Quarter ending September 2016 | 2,770 | → |
| Quarter ending December 2016 | 2,761 | → |
| Quarter ending March 2017 | 2,822 | ↑ |
| **Variance since March 2016** | (0.1%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 422 | 97 |
| May | 1,053 | 695 |
| June | 1,673 | 1,331 |
| July | 2,505 | 1,798 |
| August | 3,276 | 2,756 |
| September | 4,145 | 3,671 |
| October | 4,777 | 4,202 |
| November | 5,391 | 5,087 |
| December | 6,079 | 5,864 |
| January | 6,340 | 6,354 |
| February | 7,363 | 7,059 |
| March | 8,094 | 7,971 |
| April | 8,730 | 8,919 |
| May | 8,732 | 8,919 |
| June | 8,733 | 8,922 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 157 | 1,604 | 9.8% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 414 | 2,202 | 18.8% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 741 | 1,604 | 46.2% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,094 | 2,202 | 49.7% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 231 | 3,963 | 5.8% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 89 | 3,963 | 2.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 82 | 3,963 | 2.1% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

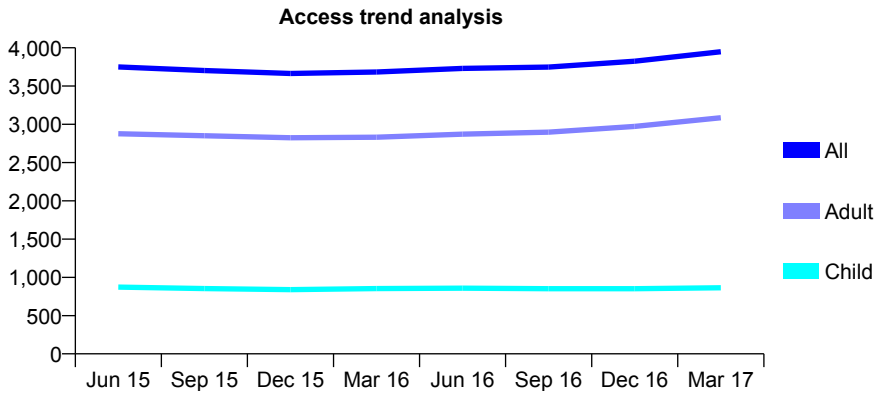
# Q51 - Vital Signs At a Glance Contract Report for 572950/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | MR R JOSEPH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

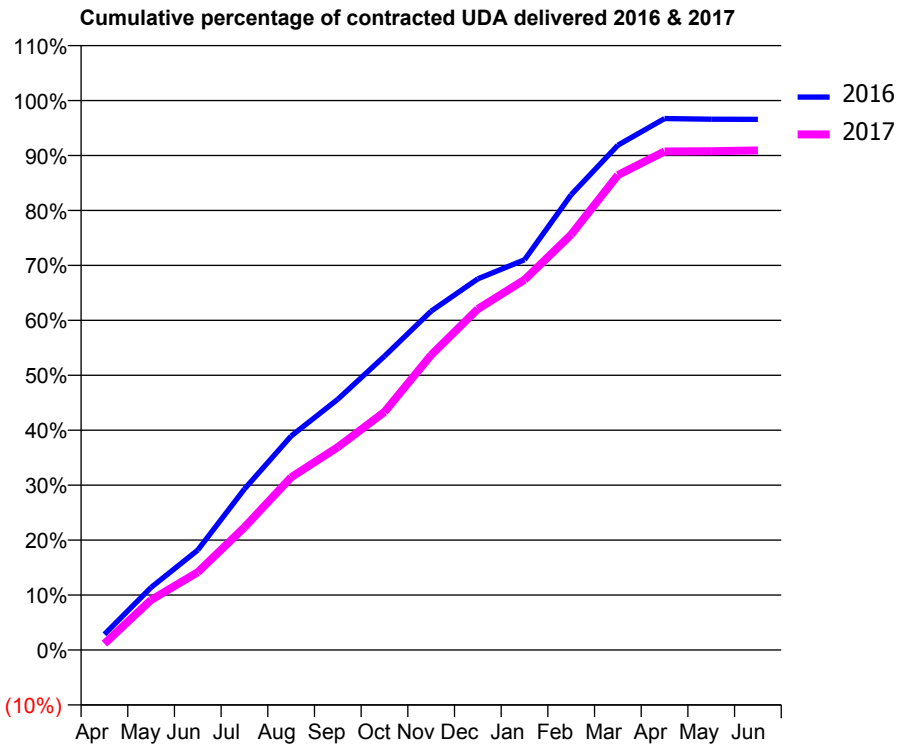
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,000 |
| Carry forward general activity (UDA) | 412 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £393,775.08 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,684 | |
| Quarter ending June 2016 | 3,730 | → |
| Quarter ending September 2016 | 3,749 | → |
| Quarter ending December 2016 | 3,824 | ↑ |
| Quarter ending March 2017 | 3,949 | ↑ |
| **Variance since March 2016** | 7.2% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 343 | 137 |
| May | 1,368 | 1,093 |
| June | 2,184 | 1,700 |
| July | 3,516 | 2,680 |
| August | 4,671 | 3,771 |
| September | 5,475 | 4,430 |
| October | 6,416 | 5,200 |
| November | 7,400 | 6,442 |
| December | 8,105 | 7,447 |
| January | 8,523 | 8,086 |
| February | 9,944 | 9,071 |
| March | 11,024 | 10,372 |
| April | 11,606 | 10,887 |
| May | 11,592 | 10,892 |
| June | 11,588 | 10,909 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 112 | 1,368 | 8.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 551 | 4,547 | 12.1% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 779 | 1,368 | 56.9% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,490 | 4,547 | 54.8% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 447 | 5,830 | 7.7% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 170 | 5,830 | 2.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 70 | 5,830 | 1.2% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 572950/0004 - Year end March 2017

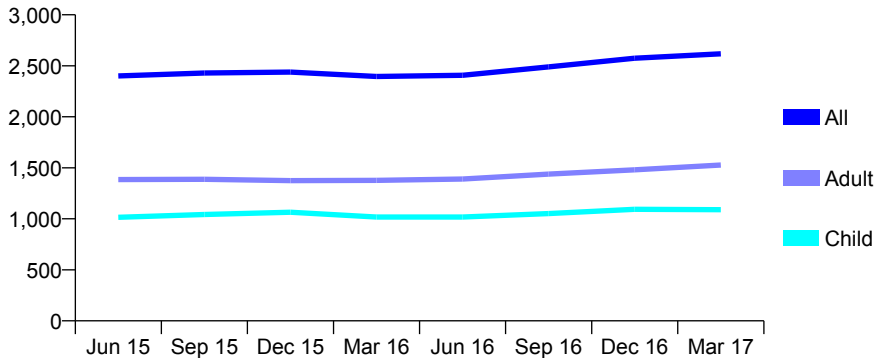
| | |
|---|---|
| Name or company name | MR R JOSEPH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,500 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £328,705.41 |

## ACCESS*

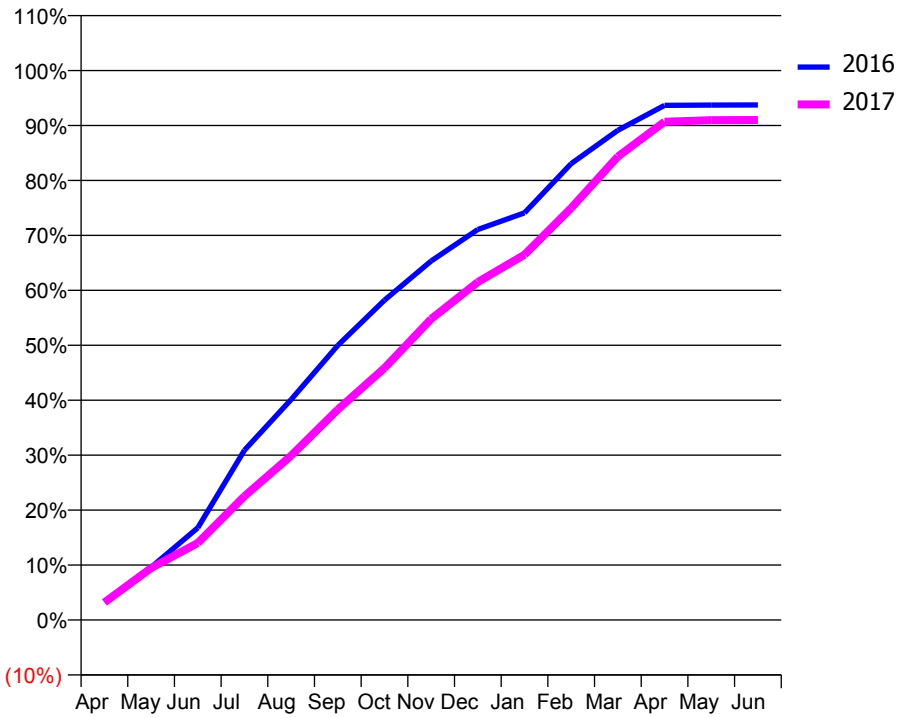
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,395 | |
| Quarter ending June 2016 | 2,407 | → |
| Quarter ending September 2016 | 2,489 | ↑ |
| Quarter ending December 2016 | 2,575 | ↑ |
| Quarter ending March 2017 | 2,618 | → |
| **Variance since March 2016** | 9.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 322 | 303 |
| May | 912 | 897 |
| June | 1,594 | 1,332 |
| July | 2,935 | 2,140 |
| August | 3,811 | 2,841 |
| September | 4,749 | 3,638 |
| October | 5,530 | 4,356 |
| November | 6,207 | 5,203 |
| December | 6,752 | 5,842 |
| January | 7,040 | 6,316 |
| February | 7,890 | 7,122 |
| March | 8,466 | 8,012 |
| April | 8,898 | 8,615 |
| May | 8,903 | 8,641 |
| June | 8,906 | 8,644 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 153 | 1,661 | 9.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 351 | 2,116 | 16.6% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 833 | 1,661 | 50.2% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 857 | 2,116 | 40.5% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 686 | 3,813 | 18.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 85 | 3,813 | 2.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 39 | 3,813 | 1.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 572950/0005 - Year end March 2017

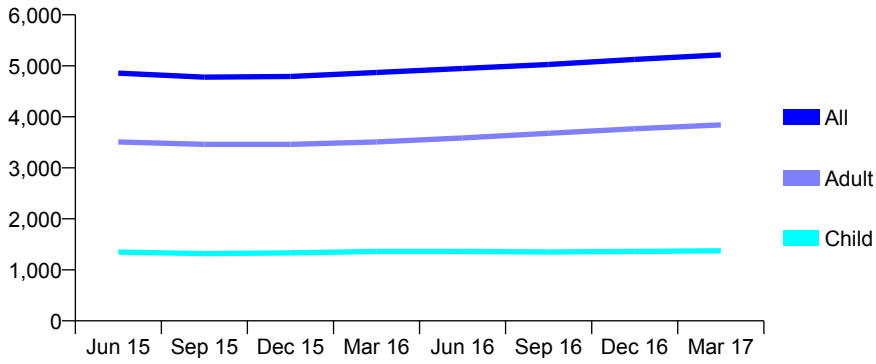
| | |
|---|---|
| Name or company name | MR R JOSEPH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 17,802 |
| Carry forward general activity (UDA) | 638 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £499,131.19 |

## ACCESS*

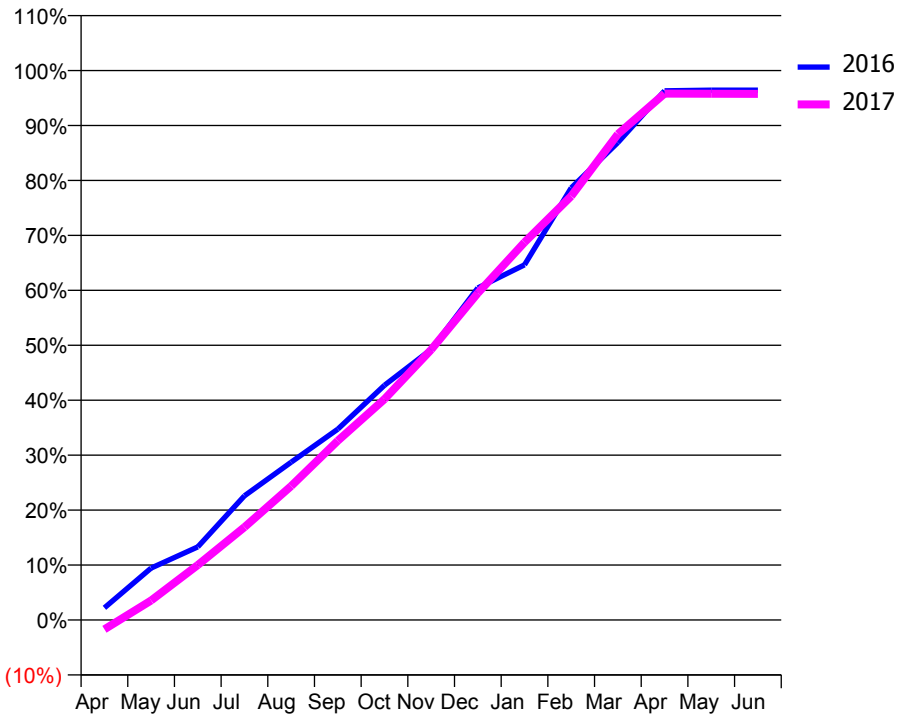
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,868 | |
| Quarter ending June 2016 | 4,947 | → |
| Quarter ending September 2016 | 5,027 | → |
| Quarter ending December 2016 | 5,126 | → |
| Quarter ending March 2017 | 5,215 | → |
| **Variance since March 2016** | 7.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 395 | -303 |
| May | 1,682 | 633 |
| June | 2,371 | 1,781 |
| July | 4,026 | 3,007 |
| August | 5,114 | 4,341 |
| September | 6,185 | 5,806 |
| October | 7,606 | 7,157 |
| November | 8,768 | 8,760 |
| December | 10,759 | 10,592 |
| January | 11,504 | 12,237 |
| February | 14,000 | 13,731 |
| March | 15,468 | 15,739 |
| April | 17,144 | 17,055 |
| May | 17,163 | 17,047 |
| June | 17,164 | 17,045 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 238 | 2,362 | 10.1% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 976 | 6,171 | 15.8% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,376 | 2,362 | 58.3% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,526 | 6,171 | 57.1% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 681 | 7,797 | 8.7% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 120 | 7,797 | 1.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 46 | 7,797 | 0.6% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | *90.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 10 | *70.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 620637/0001 - Year end March 2017

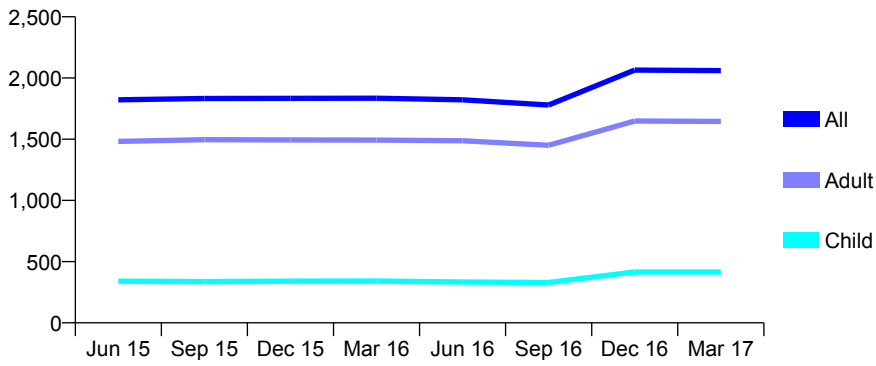
| | |
|---|---|
| Name or company name | MR H McWilliam |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,337 |
| Carry forward general activity (UDA) | -29 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £151,026.06 |

## ACCESS*

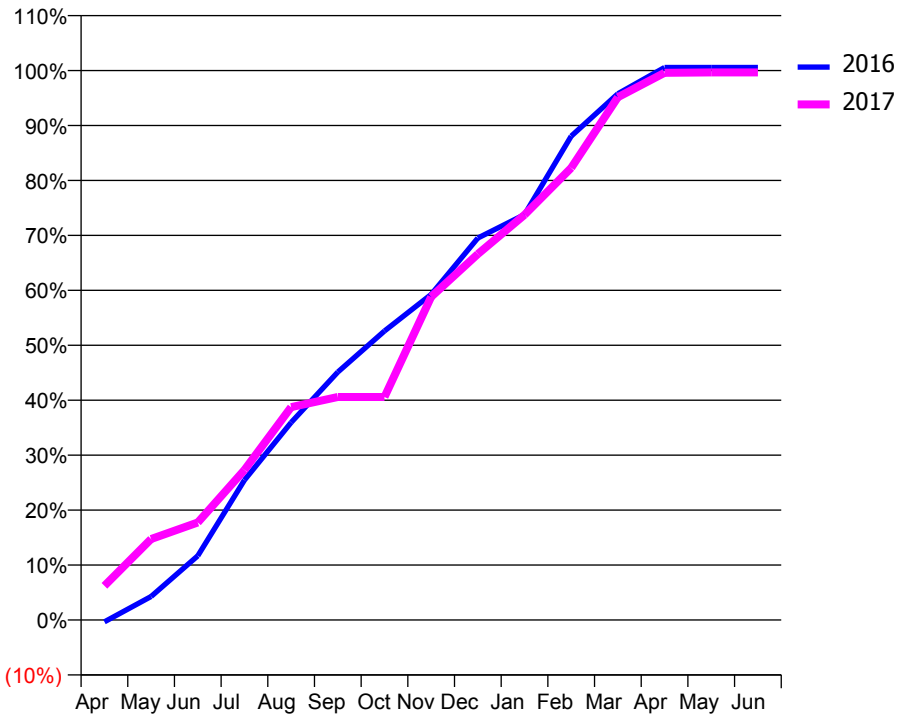
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,835 | |
| Quarter ending June 2016 | 1,822 | → |
| Quarter ending September 2016 | 1,779 | ↓ |
| Quarter ending December 2016 | 2,065 | ↑ |
| Quarter ending March 2017 | 2,061 | → |
| **Variance since March 2016** | 12.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -19 | 332 |
| May | 228 | 787 |
| June | 624 | 947 |
| July | 1,359 | 1,458 |
| August | 1,919 | 2,068 |
| September | 2,408 | 2,167 |
| October | 2,807 | 2,167 |
| November | 3,163 | 3,139 |
| December | 3,710 | 3,555 |
| January | 3,938 | 3,936 |
| February | 4,699 | 4,391 |
| March | 5,111 | 5,078 |
| April | 5,366 | 5,315 |
| May | 5,366 | 5,318 |
| June | 5,366 | 5,318 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 26 | 623 | 4.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 206 | 2,103 | 9.8% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 336 | 623 | 53.9% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 779 | 2,103 | 37.0% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 104 | 2,742 | 3.8% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 13 | 2,742 | 0.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 37 | 2,742 | 1.3% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 638714/0001 - Year end March 2017

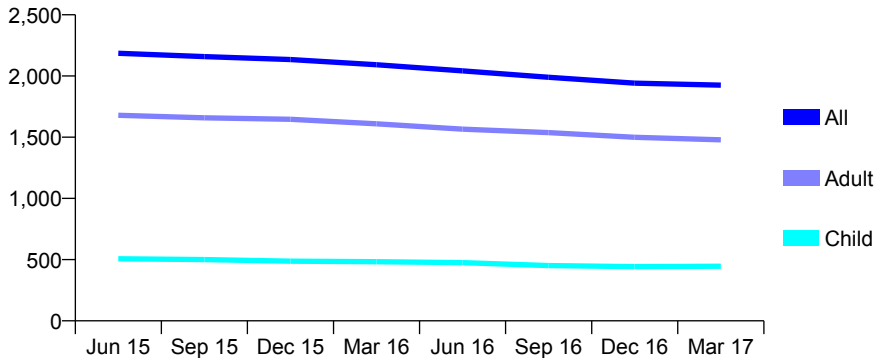
| | |
|---|---|
| Name or company name | MR JA STOREY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,500 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £212,250.00 |

## ACCESS*

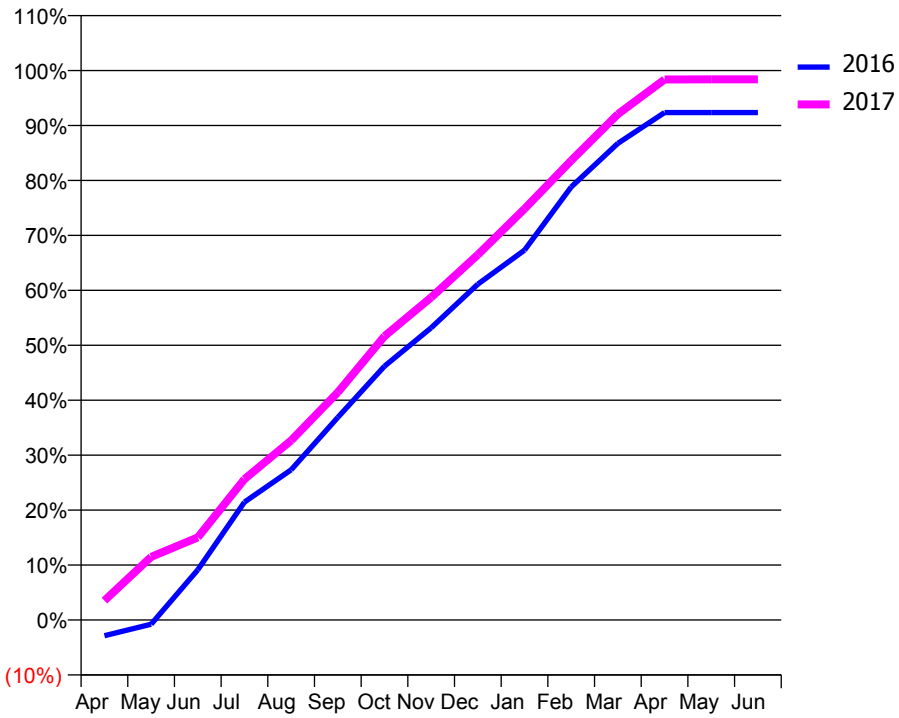
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,092 | |
| Quarter ending June 2016 | 2,042 | ↓ |
| Quarter ending September 2016 | 1,990 | ↓ |
| Quarter ending December 2016 | 1,942 | ↓ |
| Quarter ending March 2017 | 1,925 | → |
| **Variance since March 2016** | (8.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -223 | 264 |
| May | -61 | 861 |
| June | 708 | 1,127 |
| July | 1,663 | 1,923 |
| August | 2,118 | 2,450 |
| September | 2,858 | 3,108 |
| October | 3,580 | 3,874 |
| November | 4,121 | 4,404 |
| December | 4,736 | 4,985 |
| January | 5,216 | 5,612 |
| February | 6,107 | 6,270 |
| March | 6,723 | 6,904 |
| April | 7,157 | 7,377 |
| May | 7,157 | 7,380 |
| June | 7,157 | 7,380 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 39 | 839 | 4.6% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 404 | 2,648 | 15.3% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 650 | 839 | 77.5% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,733 | 2,648 | 65.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 184 | 3,469 | 5.3% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 44 | 3,469 | 1.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 106 | 3,469 | 3.1% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 643300/0001 - Year end March 2017

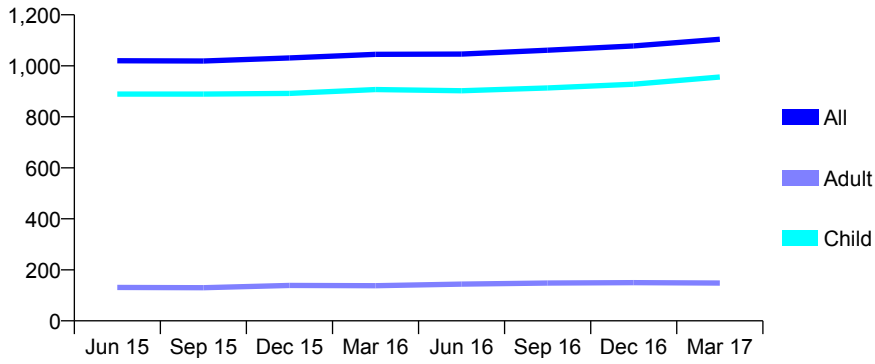
| | |
|---|---|
| Name or company name | MR DM HILTON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,856 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £78,773.46 |

## ACCESS*

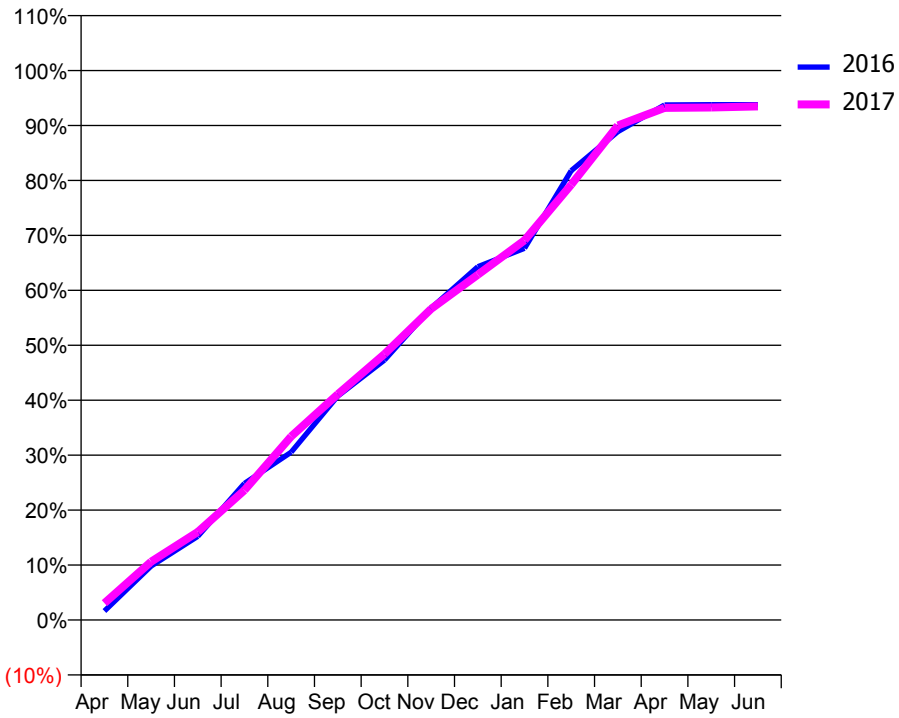
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,045 | |
| Quarter ending June 2016 | 1,046 | → |
| Quarter ending September 2016 | 1,061 | → |
| Quarter ending December 2016 | 1,078 | → |
| Quarter ending March 2017 | 1,104 | ↑ |
| **Variance since March 2016** | 5.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 47 | 88 |
| May | 280 | 303 |
| June | 435 | 458 |
| July | 710 | 675 |
| August | 872 | 954 |
| September | 1,164 | 1,174 |
| October | 1,351 | 1,382 |
| November | 1,621 | 1,617 |
| December | 1,836 | 1,794 |
| January | 1,932 | 1,973 |
| February | 2,335 | 2,262 |
| March | 2,538 | 2,570 |
| April | 2,677 | 2,662 |
| May | 2,678 | 2,664 |
| June | 2,678 | 2,670 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 129 | 1,804 | 7.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 14 | 111 | 12.6% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,326 | 1,804 | 73.5% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 74 | 111 | 66.7% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 3 | 1,880 | 0.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,880 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,880 | 0.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 648566/0001 - Year end March 2017

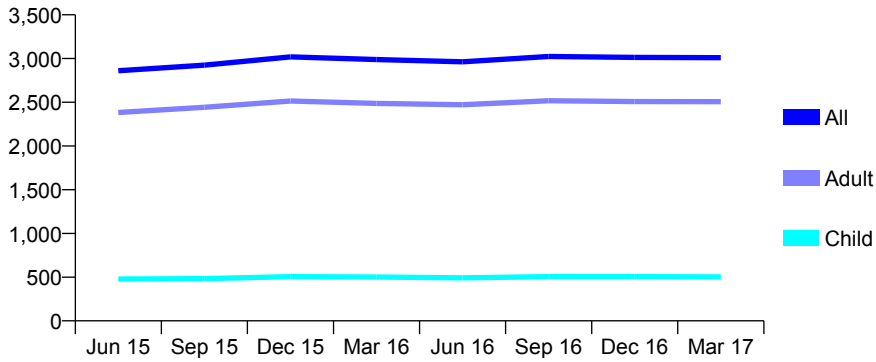
| | |
|---|---|
| Name or company name | MR MM HOOPER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,935 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £224,519.75 |

## ACCESS*

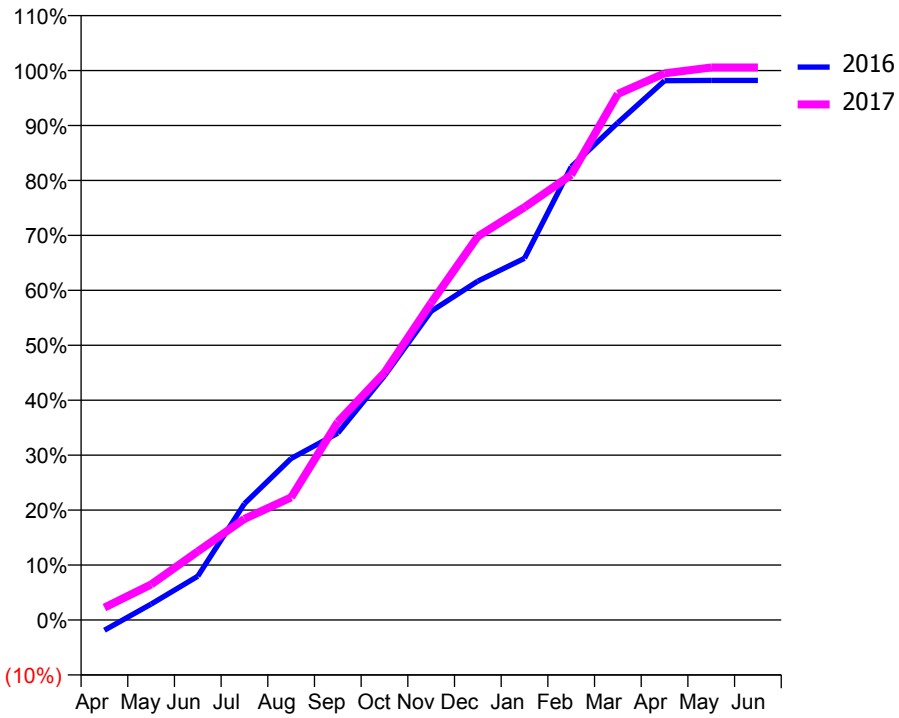
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,988 | |
| Quarter ending June 2016 | 2,963 | → |
| Quarter ending September 2016 | 3,023 | ↑ |
| Quarter ending December 2016 | 3,013 | → |
| Quarter ending March 2017 | 3,009 | → |
| **Variance since March 2016** | 0.7% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -150 | 181 |
| May | 230 | 514 |
| June | 632 | 990 |
| July | 1,680 | 1,461 |
| August | 2,332 | 1,771 |
| September | 2,700 | 2,861 |
| October | 3,526 | 3,572 |
| November | 4,458 | 4,581 |
| December | 4,893 | 5,539 |
| January | 5,223 | 5,961 |
| February | 6,545 | 6,428 |
| March | 7,181 | 7,598 |
| April | 7,788 | 7,894 |
| May | 7,791 | 7,978 |
| June | 7,791 | 7,978 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 74 | 837 | 8.8% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 395 | 3,814 | 10.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 483 | 837 | 57.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,672 | 3,814 | 43.8% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,162 | 4,549 | 25.5% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 10 | 4,549 | 0.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 25 | 4,549 | 0.5% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 648655/0004 - Year end March 2017

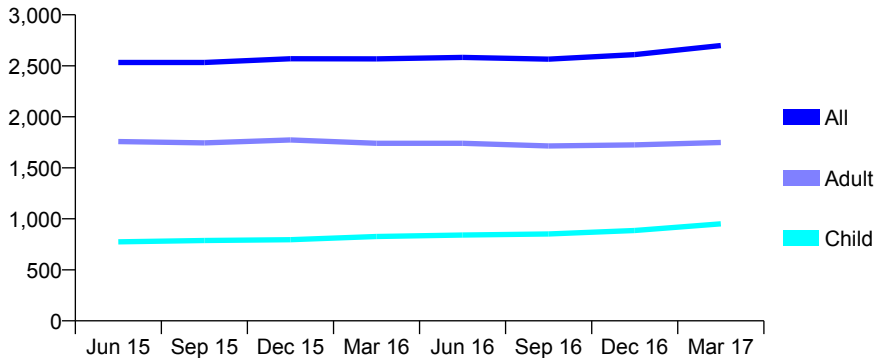
| | |
|---|---|
| Name or company name | MR JA GATUS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,192 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £231,816.62 |

## ACCESS*

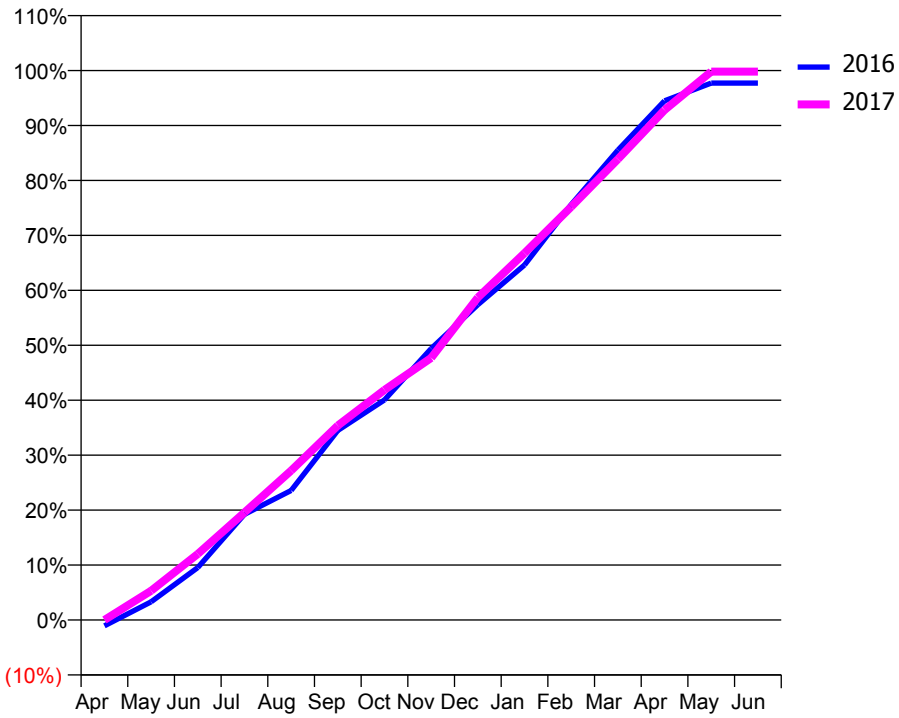
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,568 | |
| Quarter ending June 2016 | 2,582 | → |
| Quarter ending September 2016 | 2,565 | → |
| Quarter ending December 2016 | 2,610 | → |
| Quarter ending March 2017 | 2,699 | ↑ |
| **Variance since March 2016** | 5.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -89 | 0 |
| May | 272 | 437 |
| June | 782 | 986 |
| July | 1,575 | 1,603 |
| August | 1,931 | 2,227 |
| September | 2,825 | 2,900 |
| October | 3,282 | 3,430 |
| November | 4,046 | 3,906 |
| December | 4,700 | 4,808 |
| January | 5,293 | 5,469 |
| February | 6,193 | 6,159 |
| March | 7,004 | 6,868 |
| April | 7,740 | 7,602 |
| May | 8,005 | 8,175 |
| June | 8,005 | 8,175 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 114 | 1,542 | 7.4% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 399 | 2,770 | 14.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,043 | 1,542 | 67.6% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,677 | 2,770 | 60.5% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 221 | 4,501 | 4.9% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 15 | 4,501 | 0.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 26 | 4,501 | 0.6% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 657271/0001 - Year end March 2017

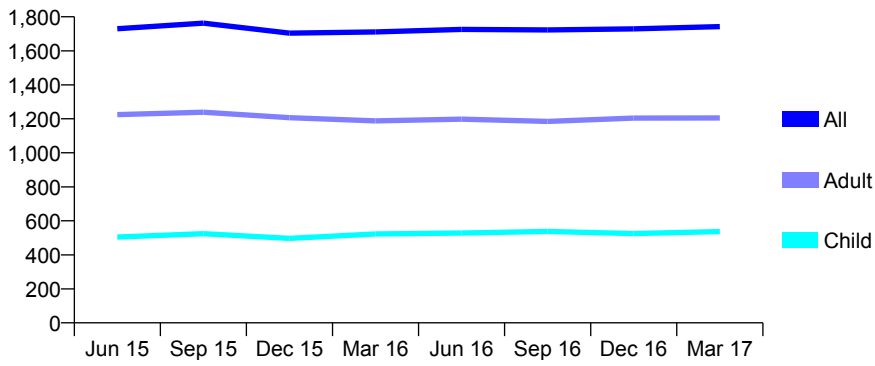
| | |
|---|---|
| Name or company name | MR IJ AL ZUBAIDI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,584 |
| Carry forward general activity (UDA) | -112 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £167,493.48 |

## ACCESS*

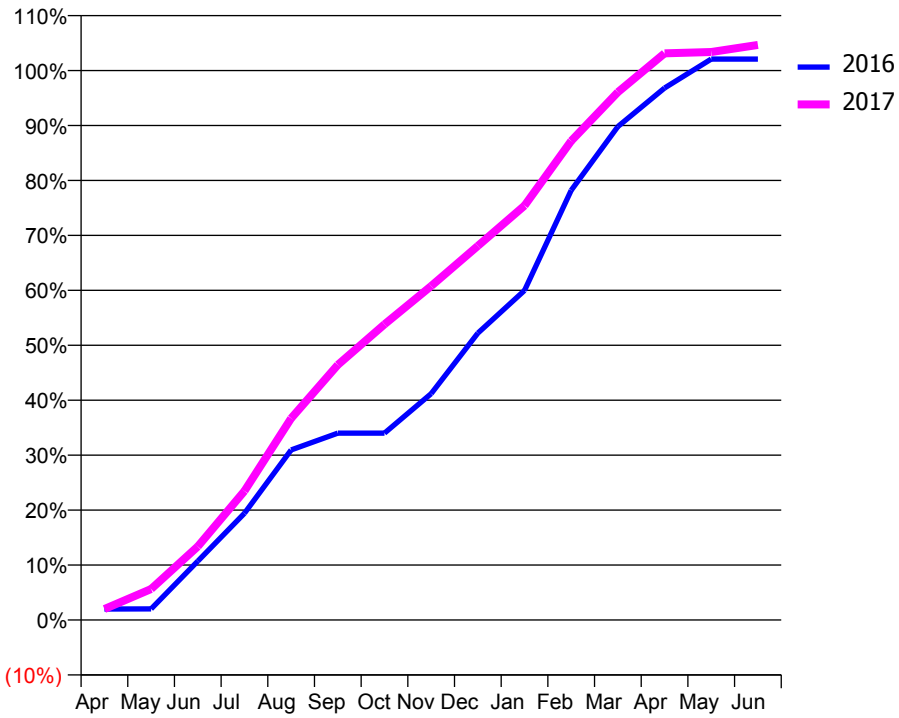
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,711 | |
| Quarter ending June 2016 | 1,726 | → |
| Quarter ending September 2016 | 1,723 | → |
| Quarter ending December 2016 | 1,729 | → |
| Quarter ending March 2017 | 1,742 | → |
| **Variance since March 2016** | 1.8% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 112 | 112 |
| May | 113 | 314 |
| June | 599 | 748 |
| July | 1,085 | 1,311 |
| August | 1,728 | 2,050 |
| September | 1,900 | 2,592 |
| October | 1,900 | 3,004 |
| November | 2,301 | 3,394 |
| December | 2,915 | 3,801 |
| January | 3,349 | 4,211 |
| February | 4,367 | 4,868 |
| March | 5,014 | 5,364 |
| April | 5,406 | 5,758 |
| May | 5,700 | 5,771 |
| June | 5,700 | 5,843 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 36 | 532 | 6.8% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 161 | 1,268 | 12.7% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 160 | 532 | 30.1% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 382 | 1,268 | 30.1% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 137 | 1,728 | 7.9% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 19 | 1,728 | 1.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 27 | 1,728 | 1.6% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 31 | 32 | *96.9%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 22 | 32 | *68.8%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

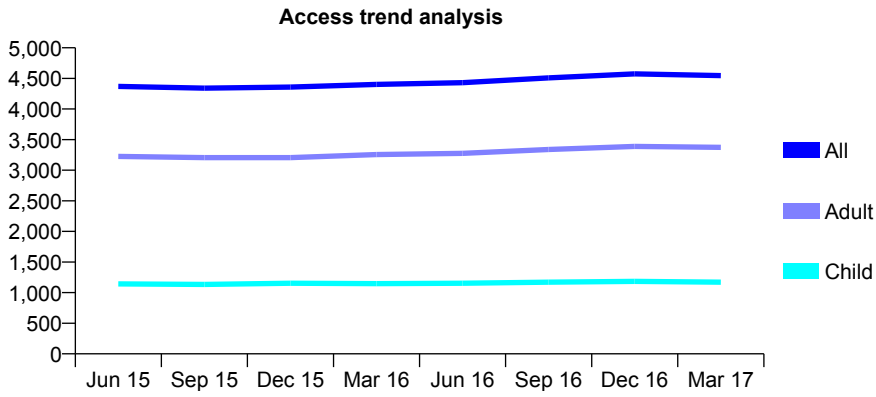
# Q51 - Vital Signs At a Glance Contract Report for 661325/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR S KHAZENIFAR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

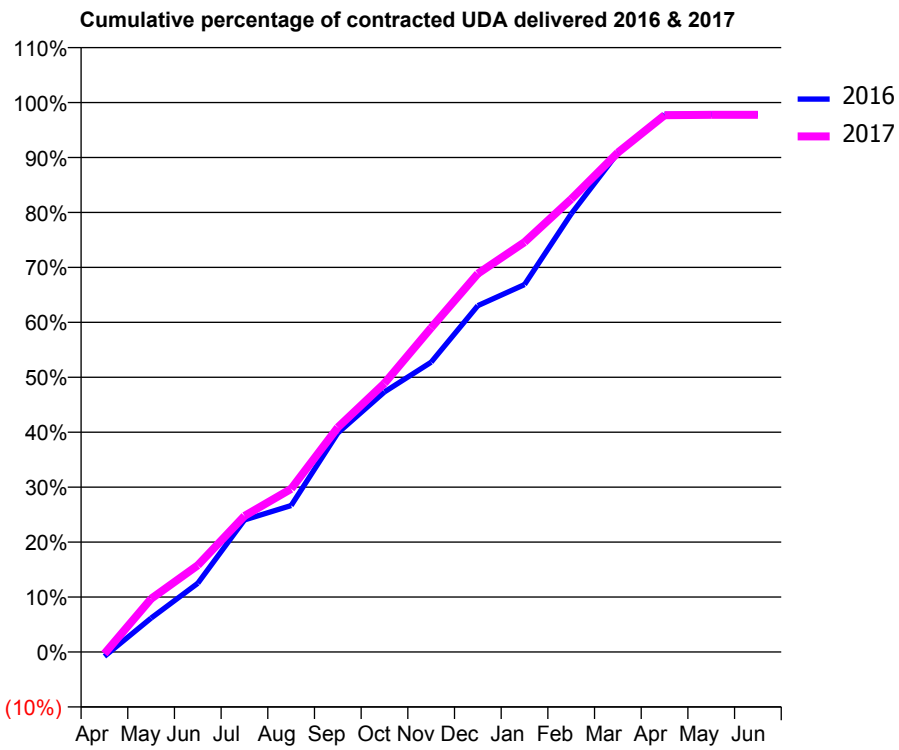
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,254 |
| Carry forward general activity (UDA) | 344 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £479,303.55 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,403 | |
| Quarter ending June 2016 | 4,430 | → |
| Quarter ending September 2016 | 4,508 | → |
| Quarter ending December 2016 | 4,573 | → |
| Quarter ending March 2017 | 4,545 | → |
| **Variance since March 2016** | 3.2% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -132 | -54 |
| May | 1,003 | 1,577 |
| June | 2,034 | 2,567 |
| July | 3,905 | 4,025 |
| August | 4,331 | 4,825 |
| September | 6,478 | 6,644 |
| October | 7,692 | 7,948 |
| November | 8,573 | 9,589 |
| December | 10,245 | 11,191 |
| January | 10,867 | 12,121 |
| February | 12,960 | 13,397 |
| March | 14,767 | 14,773 |
| April | 15,902 | 15,880 |
| May | 15,910 | 15,888 |
| June | 15,910 | 15,888 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 271 | 1,821 | 14.9% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,039 | 5,139 | 20.2% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,013 | 1,821 | 55.6% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,762 | 5,139 | 53.7% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 620 | 6,955 | 8.9% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 110 | 6,955 | 1.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 60 | 6,955 | 0.9% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | *90.9%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | *100.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 682721/0002 - Year end March 2017

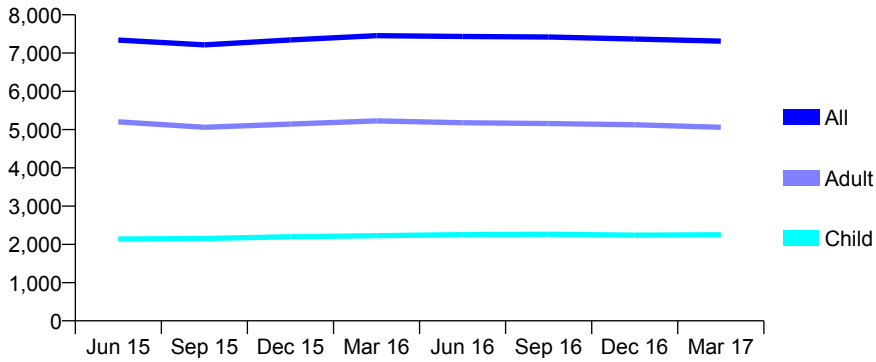
| | |
|---|---|
| Name or company name | MR CR SMITH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,750 |
| Carry forward general activity (UDA) | 659 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £562,410.97 |

## ACCESS*

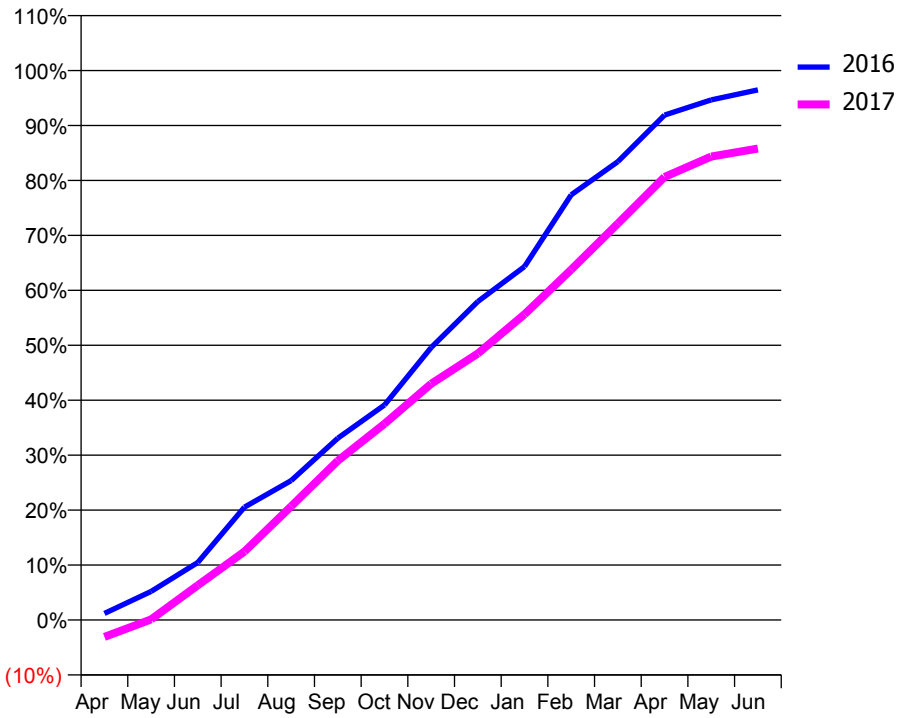
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,455 | |
| Quarter ending June 2016 | 7,433 | → |
| Quarter ending September 2016 | 7,421 | → |
| Quarter ending December 2016 | 7,367 | → |
| Quarter ending March 2017 | 7,310 | → |
| **Variance since March 2016** | (1.9%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 227 | -581 |
| May | 977 | 22 |
| June | 1,965 | 1,184 |
| July | 3,852 | 2,335 |
| August | 4,758 | 3,880 |
| September | 6,204 | 5,436 |
| October | 7,339 | 6,697 |
| November | 9,297 | 8,060 |
| December | 10,870 | 9,093 |
| January | 12,058 | 10,430 |
| February | 14,509 | 11,954 |
| March | 15,639 | 13,530 |
| April | 17,229 | 15,117 |
| May | 17,749 | 15,815 |
| June | 18,091 | 16,085 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 178 | 3,084 | 5.8% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 863 | 6,458 | 13.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,871 | 3,084 | 60.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,272 | 6,458 | 50.7% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 457 | 9,300 | 4.9% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 82 | 9,300 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 174 | 9,300 | 1.9% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 15 | 16 | *93.8%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 16 | *87.5%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 725005/0002 - Year end March 2017

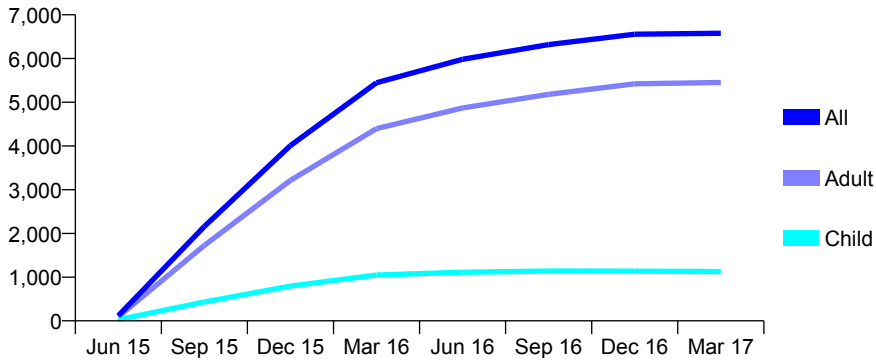
| | |
|---|---|
| Name or company name | MR AJ CALE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 25,350 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £702,818.91 |

## ACCESS*

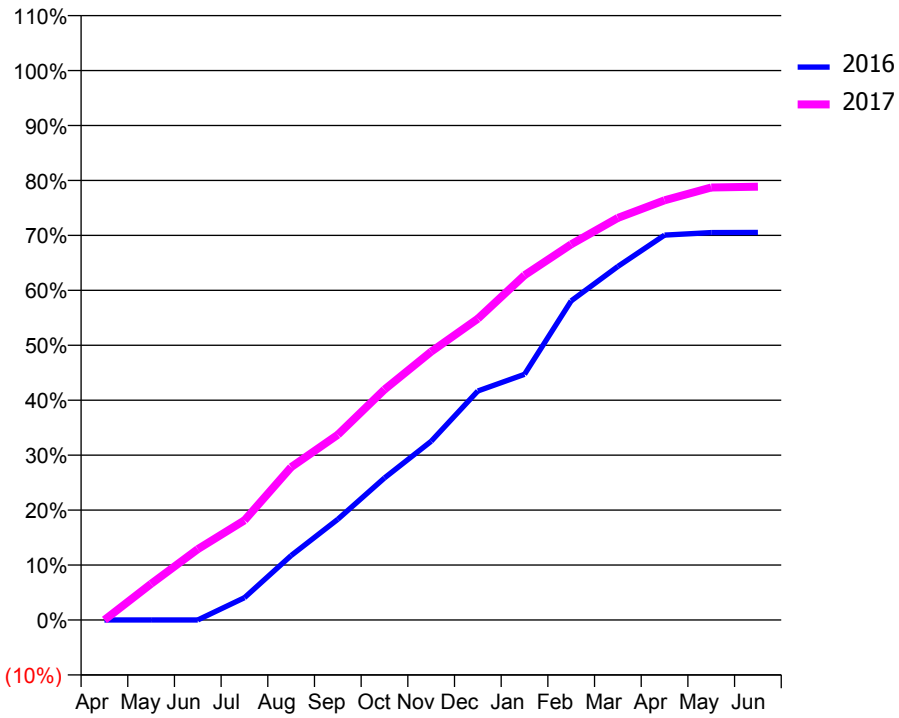
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,445 | |
| Quarter ending June 2016 | 5,982 | ↑ |
| Quarter ending September 2016 | 6,318 | ↑ |
| Quarter ending December 2016 | 6,556 | ↑ |
| Quarter ending March 2017 | 6,577 | → |
| **Variance since March 2016** | 20.8% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 0 | 1,669 |
| June | 0 | 3,271 |
| July | 1,030 | 4,596 |
| August | 2,976 | 7,050 |
| September | 4,645 | 8,549 |
| October | 6,554 | 10,632 |
| November | 8,244 | 12,383 |
| December | 10,568 | 13,900 |
| January | 11,335 | 15,904 |
| February | 14,724 | 17,332 |
| March | 16,311 | 18,550 |
| April | 17,758 | 19,361 |
| May | 17,872 | 19,952 |
| June | 17,877 | 19,990 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 126 | 1,686 | 7.5% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,277 | 7,311 | 17.5% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 973 | 1,686 | 57.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,597 | 7,311 | 35.5% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 711 | 8,926 | 8.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 210 | 8,926 | 2.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 346 | 8,926 | 3.9% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 25 | 25 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 24 | 25 | *96.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

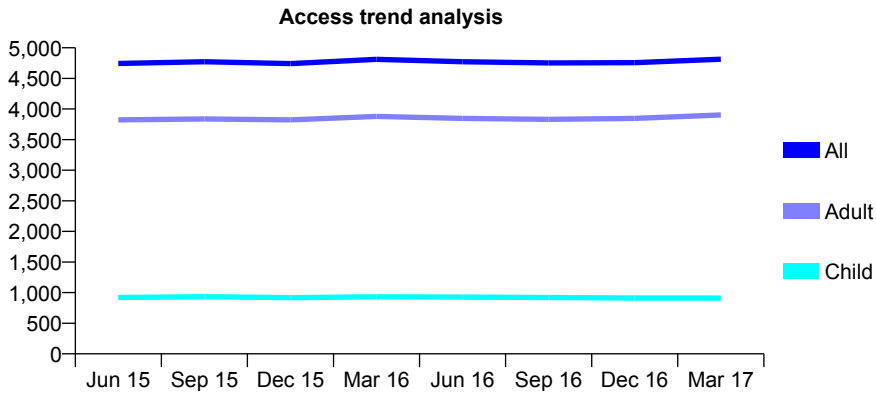
# Q51 - Vital Signs At a Glance Contract Report for 725900/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | F P Dental |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

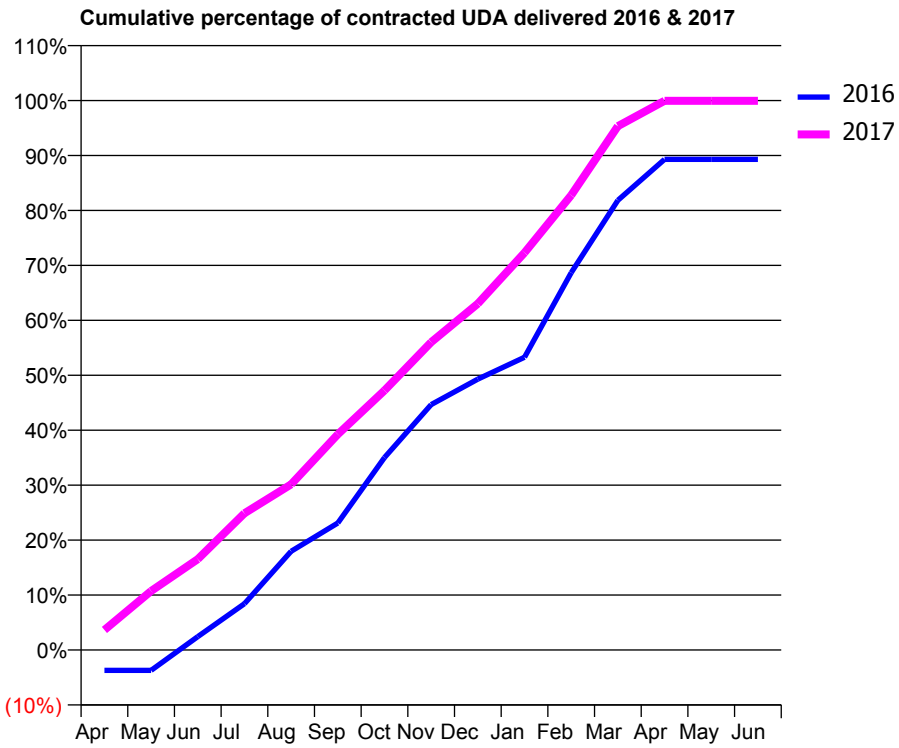
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 13,301 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £368,766.66 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,811 | |
| Quarter ending June 2016 | 4,773 | → |
| Quarter ending September 2016 | 4,752 | → |
| Quarter ending December 2016 | 4,758 | → |
| Quarter ending March 2017 | 4,813 | → |
| **Variance since March 2016** | 0.0% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -497 | 486 |
| May | -497 | 1,427 |
| June | 323 | 2,199 |
| July | 1,123 | 3,309 |
| August | 2,391 | 4,011 |
| September | 3,074 | 5,221 |
| October | 4,660 | 6,283 |
| November | 5,941 | 7,451 |
| December | 6,556 | 8,385 |
| January | 7,086 | 9,618 |
| February | 9,134 | 11,008 |
| March | 10,886 | 12,680 |
| April | 11,876 | 13,293 |
| May | 11,877 | 13,294 |
| June | 11,877 | 13,294 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 97 | 1,402 | 6.9% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 601 | 5,515 | 10.9% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 879 | 1,402 | 62.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,127 | 5,515 | 56.7% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 266 | 6,608 | 4.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 72 | 6,608 | 1.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 93 | 6,608 | 1.4% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 14 | 14 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 14 | *85.7%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 725943/0001 - Year end March 2017

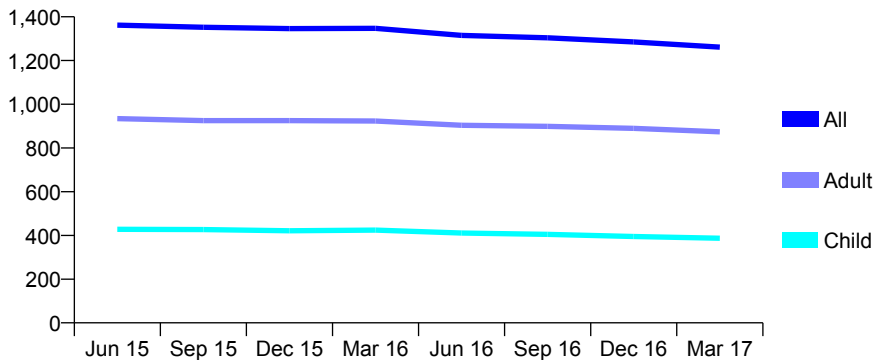
| | |
|---|---|
| Name or company name | MR RD BROOK |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,996 |
| Carry forward general activity (UDA) | -16 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £158,636.02 |

## ACCESS*

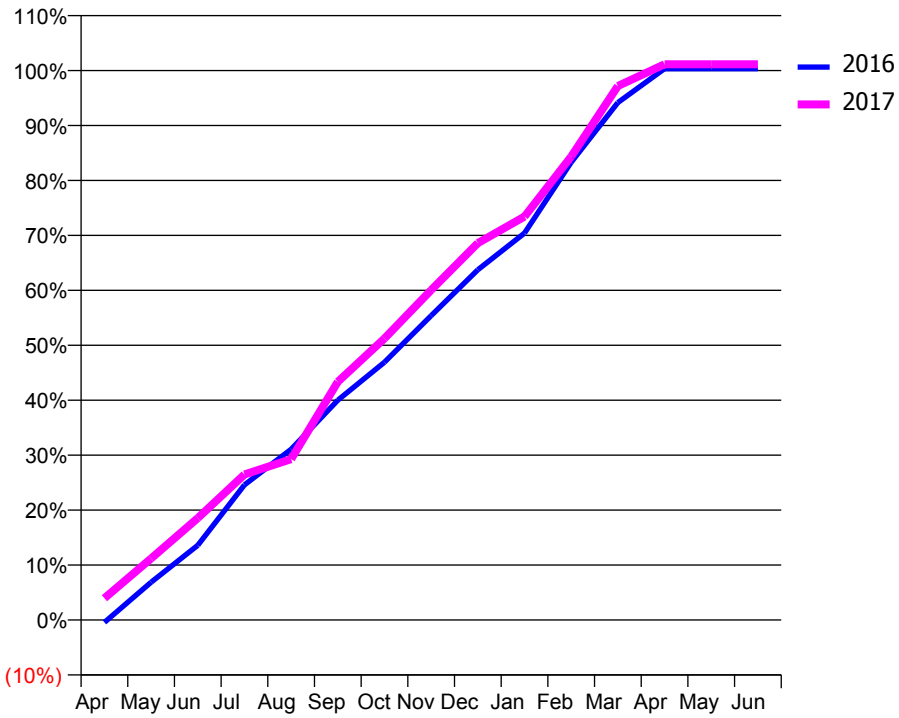
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,347 | |
| Quarter ending June 2016 | 1,315 | ↓ |
| Quarter ending September 2016 | 1,304 | → |
| Quarter ending December 2016 | 1,285 | ↓ |
| Quarter ending March 2017 | 1,261 | ↓ |
| **Variance since March 2016** | (6.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -22 | 199 |
| May | 344 | 559 |
| June | 679 | 926 |
| July | 1,229 | 1,324 |
| August | 1,552 | 1,462 |
| September | 1,999 | 2,166 |
| October | 2,344 | 2,560 |
| November | 2,767 | 3,000 |
| December | 3,184 | 3,427 |
| January | 3,518 | 3,668 |
| February | 4,161 | 4,214 |
| March | 4,705 | 4,855 |
| April | 5,012 | 5,052 |
| May | 5,012 | 5,052 |
| June | 5,012 | 5,052 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 98 | 693 | 14.1% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 326 | 1,460 | 22.3% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 430 | 693 | 62.0% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 794 | 1,460 | 54.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 236 | 2,108 | 11.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 41 | 2,108 | 1.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 41 | 2,108 | 1.9% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 730718/0001 - Year end March 2017

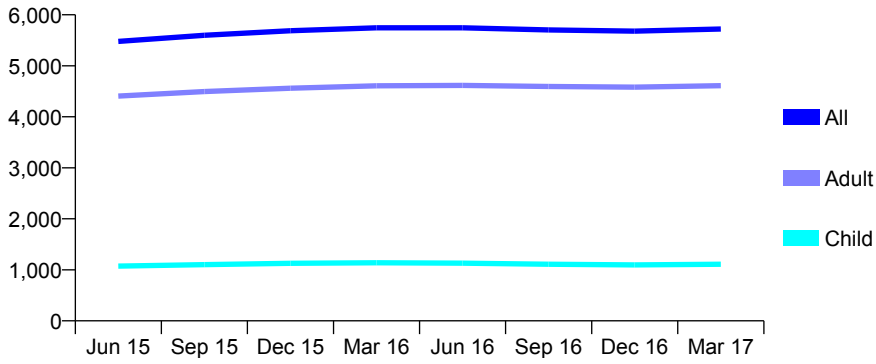
| | |
|---|---|
| Name or company name | MR CD SHELSWELL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 19,806 |
| Carry forward general activity (UDA) | -129 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £560,569.63 |

## ACCESS*

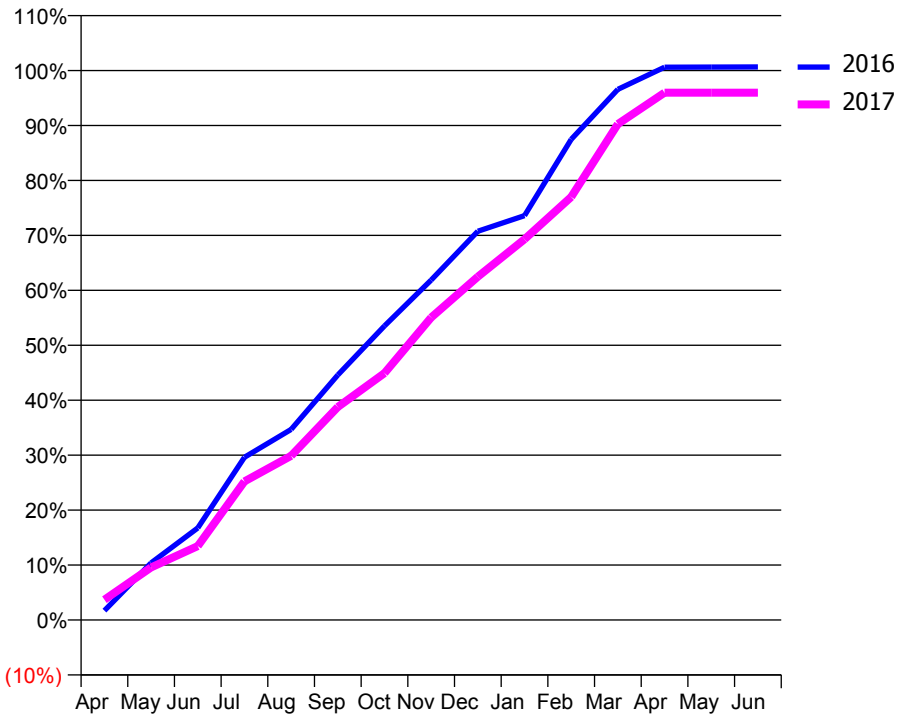
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,746 | |
| Quarter ending June 2016 | 5,745 | → |
| Quarter ending September 2016 | 5,704 | → |
| Quarter ending December 2016 | 5,679 | → |
| Quarter ending March 2017 | 5,722 | → |
| **Variance since March 2016** | (0.4%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 340 | 735 |
| May | 2,062 | 1,894 |
| June | 3,318 | 2,665 |
| July | 5,866 | 4,995 |
| August | 6,873 | 5,917 |
| September | 8,833 | 7,678 |
| October | 10,598 | 8,897 |
| November | 12,252 | 10,901 |
| December | 14,015 | 12,372 |
| January | 14,576 | 13,725 |
| February | 17,324 | 15,247 |
| March | 19,127 | 17,876 |
| April | 19,924 | 19,005 |
| May | 19,927 | 19,005 |
| June | 19,934 | 19,005 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 120 | 1,689 | 7.1% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,516 | 7,532 | 20.1% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 975 | 1,689 | 57.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,778 | 7,532 | 50.2% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 463 | 9,324 | 5.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 416 | 9,324 | 4.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 344 | 9,324 | 3.7% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 18 | 18 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 18 | *94.4%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

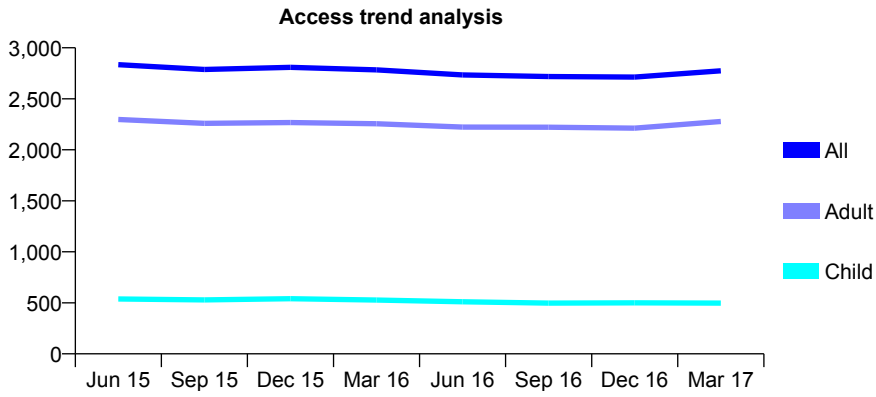
# Q51 - Vital Signs At a Glance Contract Report for 740497/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR JM BURNHAM |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

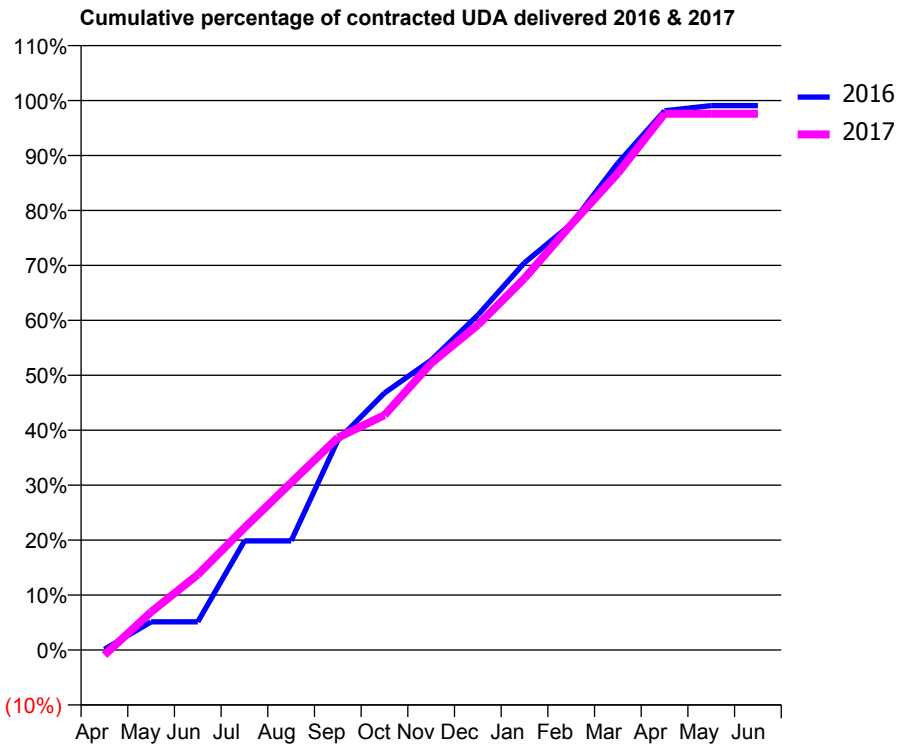
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,232 |
| Carry forward general activity (UDA) | 76 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £206,271.38 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,784 | |
| Quarter ending June 2016 | 2,734 | ↓ |
| Quarter ending September 2016 | 2,718 | → |
| Quarter ending December 2016 | 2,713 | → |
| Quarter ending March 2017 | 2,775 | ↑ |
| **Variance since March 2016** | (0.3%) | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 10 | -76 |
| May | 423 | 570 |
| June | 423 | 1,130 |
| July | 1,636 | 1,830 |
| August | 1,636 | 2,508 |
| September | 3,141 | 3,181 |
| October | 3,851 | 3,518 |
| November | 4,342 | 4,296 |
| December | 5,016 | 4,869 |
| January | 5,802 | 5,569 |
| February | 6,379 | 6,374 |
| March | 7,294 | 7,142 |
| April | 8,077 | 8,033 |
| May | 8,156 | 8,033 |
| June | 8,156 | 8,033 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 35 | 706 | 5.0% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 575 | 3,281 | 17.5% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 360 | 706 | 51.0% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,616 | 3,281 | 49.3% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 321 | 3,896 | 8.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 29 | 3,896 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 80 | 3,896 | 2.1% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 748803/0001 - Year end March 2017

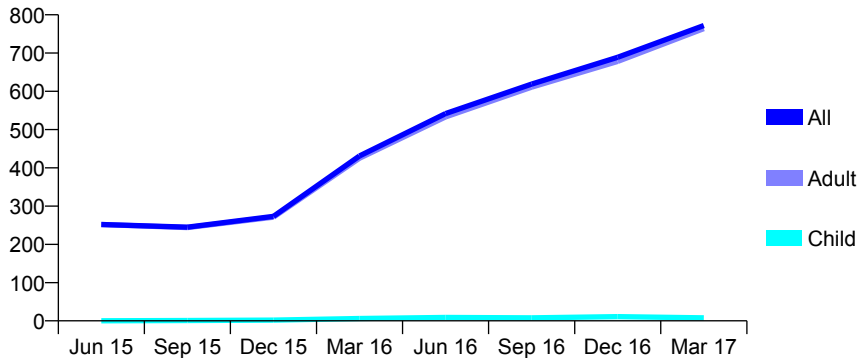
| | |
|---|---|
| Name or company name | MR TA DYER |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2007 |
| Contract end date | 31/03/2018 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,963 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £166,329.26 |

## ACCESS*

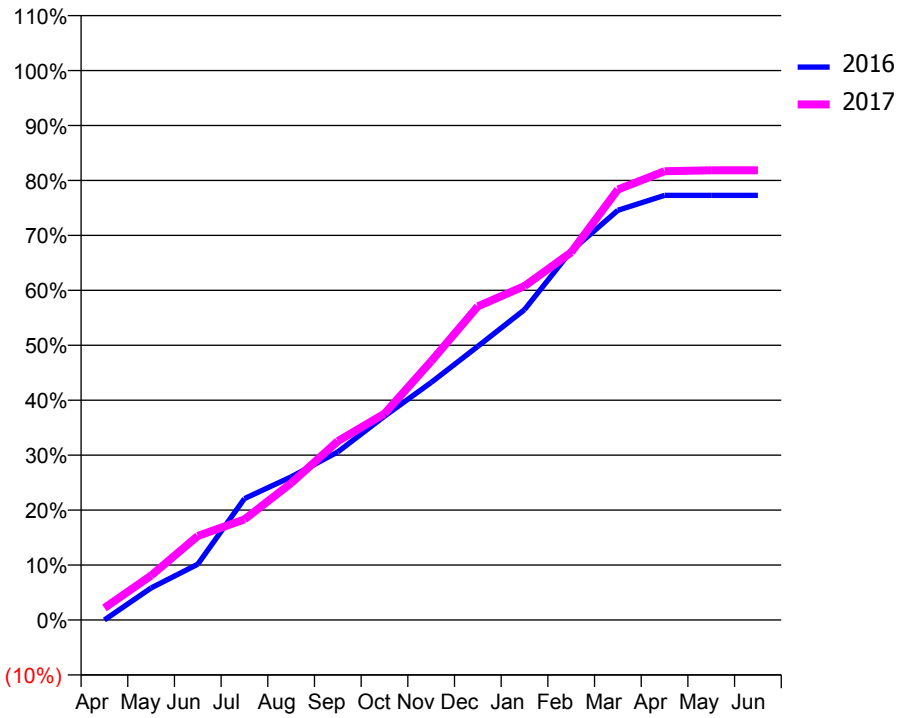
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 431 | |
| Quarter ending June 2016 | 542 | ↑ |
| Quarter ending September 2016 | 619 | ↑ |
| Quarter ending December 2016 | 689 | ↑ |
| Quarter ending March 2017 | 772 | ↑ |
| **Variance since March 2016** | 79.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 87 |
| May | 231 | 321 |
| June | 402 | 606 |
| July | 876 | 726 |
| August | 1,032 | 987 |
| September | 1,212 | 1,290 |
| October | 1,470 | 1,488 |
| November | 1,713 | 1,866 |
| December | 1,974 | 2,262 |
| January | 2,238 | 2,409 |
| February | 2,662 | 2,652 |
| March | 2,955 | 3,105 |
| April | 3,063 | 3,237 |
| May | 3,063 | 3,243 |
| June | 3,063 | 3,243 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 4 | 21 | *19.0%* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 207 | 1,051 | 19.7% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 21 | *0.0%* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 31 | 1,051 | 2.9% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 0 | 1,081 | 0.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 1,081 | 0.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,081 | 0.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 749338/0001 - Year end March 2017

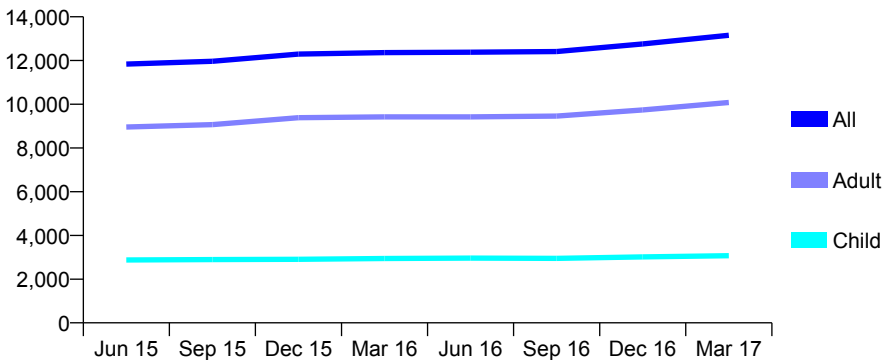
| | |
|---|---|
| Name or company name | MR NP MALLON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 42,313 |
| Carry forward general activity (UDA) | 13 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,265,731.13 |

## ACCESS*

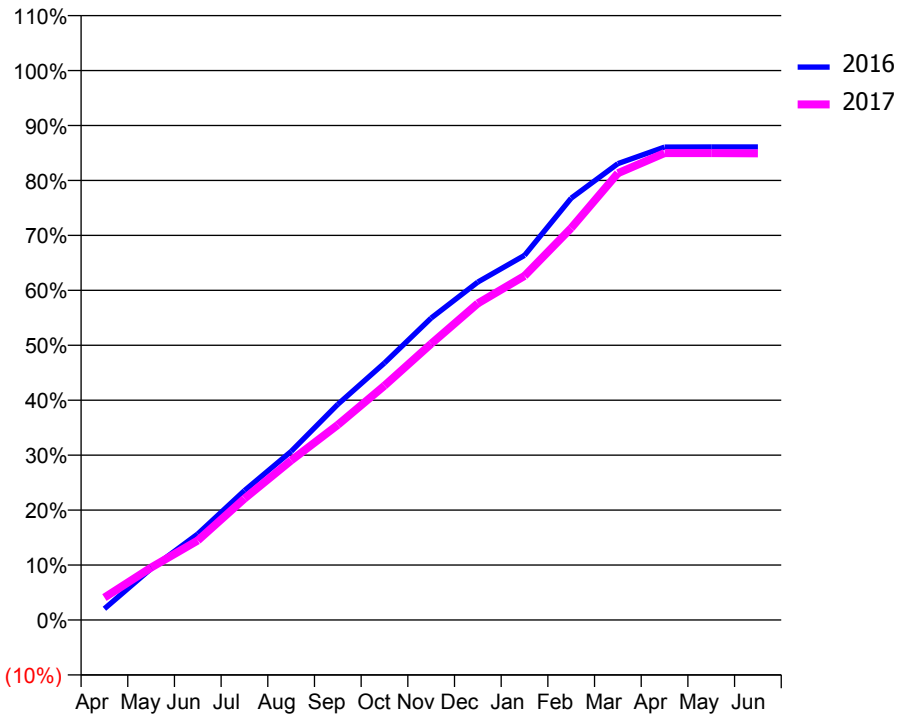
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 12,364 | |
| Quarter ending June 2016 | 12,383 | → |
| Quarter ending September 2016 | 12,411 | → |
| Quarter ending December 2016 | 12,759 | ↑ |
| Quarter ending March 2017 | 13,153 | ↑ |
| **Variance since March 2016** | 6.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 869 | 1,728 |
| May | 3,962 | 4,036 |
| June | 6,629 | 6,125 |
| July | 9,967 | 9,350 |
| August | 12,982 | 12,285 |
| September | 16,609 | 15,027 |
| October | 19,797 | 18,043 |
| November | 23,255 | 21,272 |
| December | 26,026 | 24,377 |
| January | 28,081 | 26,494 |
| February | 32,484 | 30,180 |
| March | 35,140 | 34,403 |
| April | 36,415 | 35,952 |
| May | 36,431 | 35,958 |
| June | 36,430 | 35,934 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 318 | 5,256 | 6.1% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,536 | 16,542 | 15.3% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,685 | 5,256 | 70.1% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 9,920 | 16,542 | 60.0% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,707 | 20,745 | 8.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 274 | 20,745 | 1.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 273 | 20,745 | 1.3% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 22 | 24 | *91.7%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 23 | 24 | *95.8%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 749338/0002 - Year end March 2017

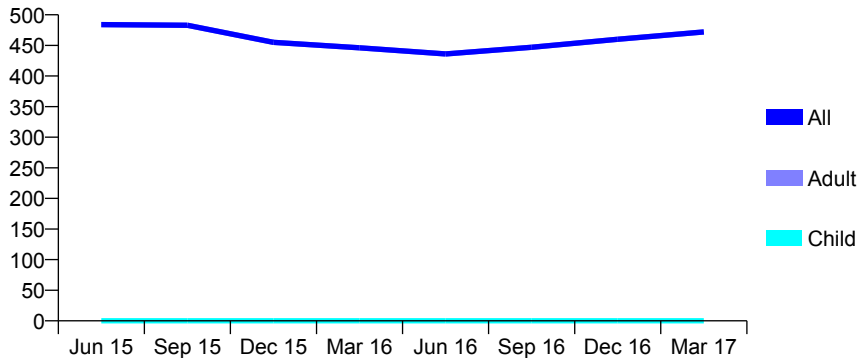
| | |
|---|---|
| Name or company name | MR NP MALLON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,322 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £54,618.28 |

## ACCESS*

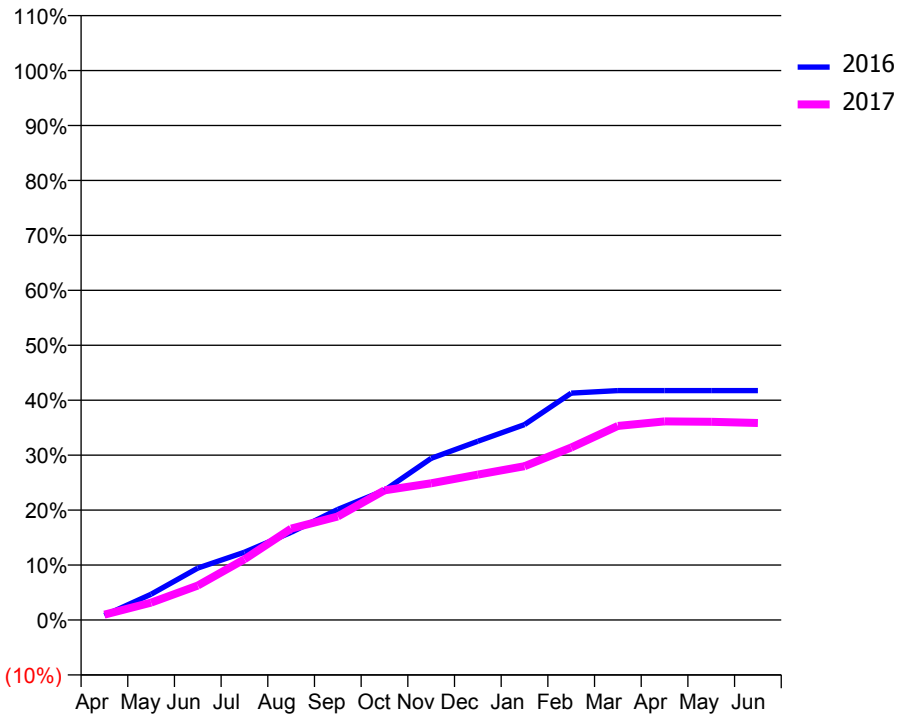
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 446 | |
| Quarter ending June 2016 | 436 | ↓ |
| Quarter ending September 2016 | 447 | ↑ |
| Quarter ending December 2016 | 460 | ↑ |
| Quarter ending March 2017 | 472 | ↑ |
| **Variance since March 2016** | 5.8% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 11 | 13 |
| May | 62 | 42 |
| June | 125 | 83 |
| July | 163 | 146 |
| August | 211 | 220 |
| September | 266 | 249 |
| October | 312 | 312 |
| November | 389 | 329 |
| December | 430 | 350 |
| January | 470 | 370 |
| February | 546 | 415 |
| March | 552 | 467 |
| April | 552 | 478 |
| May | 552 | 477 |
| June | 552 | 474 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | *N/A* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 14 | 383 | 3.7% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | *N/A* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 68 | 383 | 17.8% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 0 | 389 | 0.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 389 | 0.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 389 | 0.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 803987/0001 - Year end March 2017

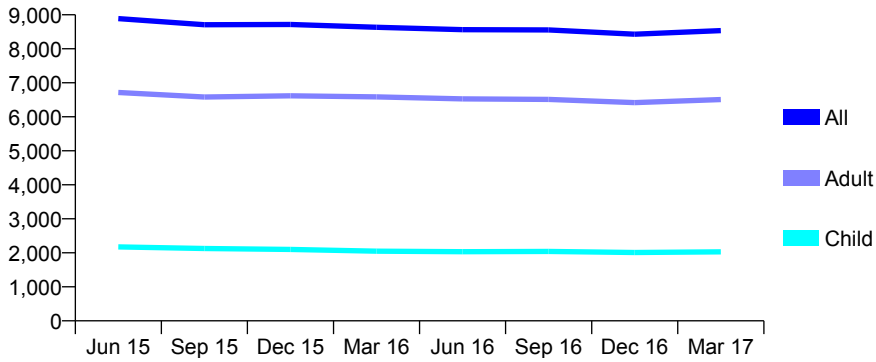
| | |
|---|---|
| Name or company name | MR JM SUMMERFIELD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 19,605 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £433,165.44 |

## ACCESS*

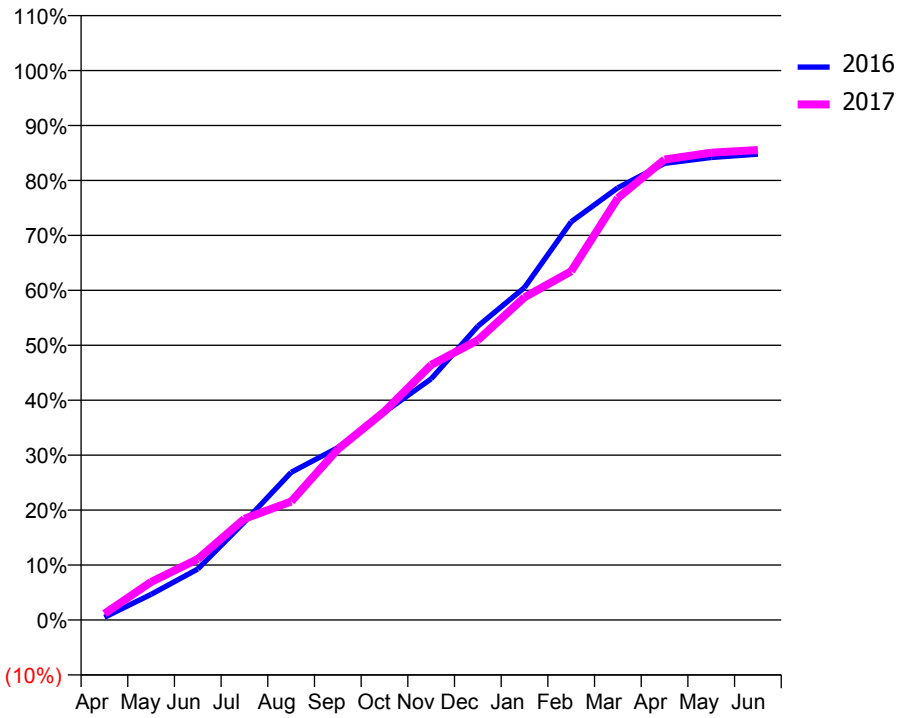
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,634 | |
| Quarter ending June 2016 | 8,561 | → |
| Quarter ending September 2016 | 8,556 | → |
| Quarter ending December 2016 | 8,430 | ↓ |
| Quarter ending March 2017 | 8,536 | → |
| **Variance since March 2016** | (1.1%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 98 | 224 |
| May | 917 | 1,356 |
| June | 1,817 | 2,177 |
| July | 3,501 | 3,612 |
| August | 5,267 | 4,229 |
| September | 6,149 | 6,093 |
| October | 7,418 | 7,445 |
| November | 8,606 | 9,106 |
| December | 10,483 | 9,983 |
| January | 11,862 | 11,513 |
| February | 14,210 | 12,444 |
| March | 15,421 | 15,054 |
| April | 16,292 | 16,429 |
| May | 16,500 | 16,672 |
| June | 16,622 | 16,766 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 127 | 1,901 | 6.7% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 759 | 5,987 | 12.7% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 479 | 1,901 | 25.2% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,553 | 5,987 | 25.9% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 2,720 | 7,993 | 34.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 64 | 7,993 | 0.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 43 | 7,993 | 0.5% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | *92.3%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 13 | *84.6%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

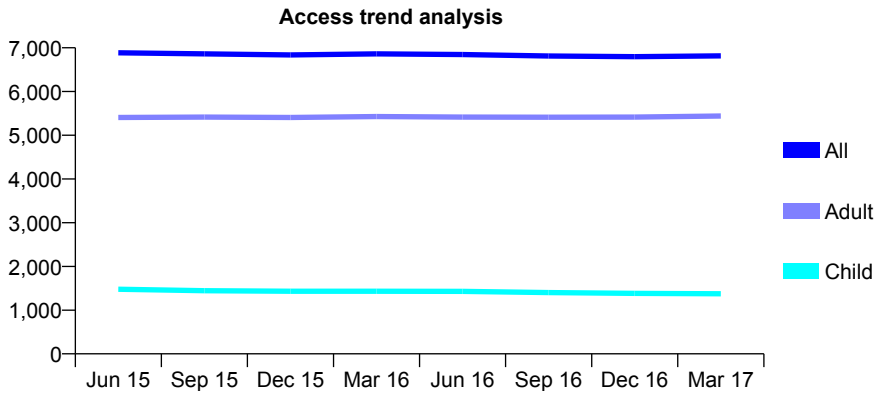
# Q51 - Vital Signs At a Glance Contract Report for 813192/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Chesterfield Road Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

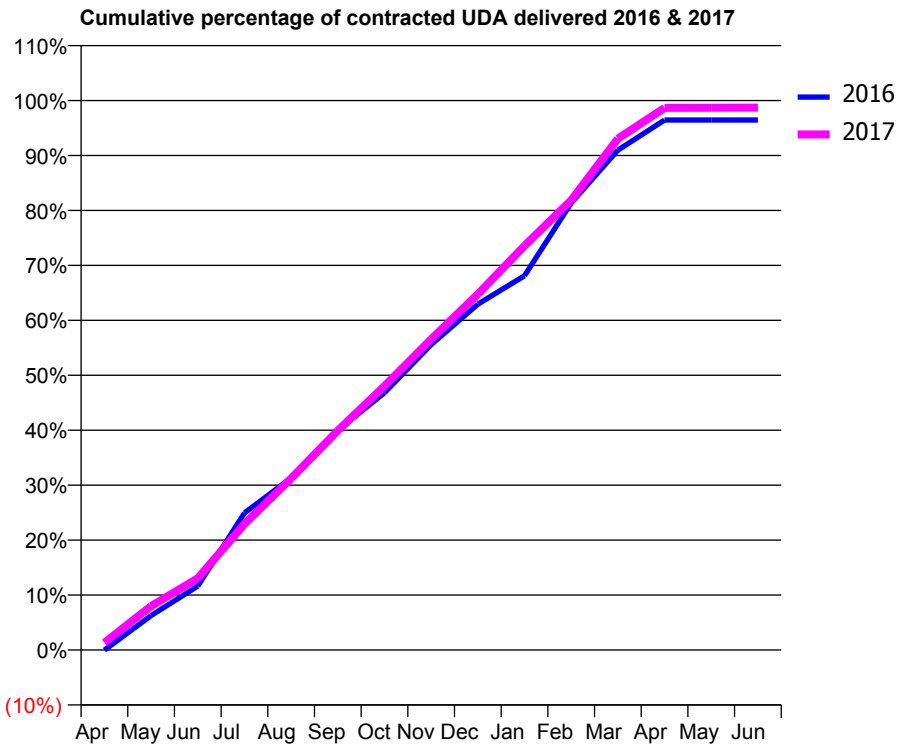
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 20,808 |
| Carry forward general activity (UDA) | 738 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £672,537.23 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,862 | |
| Quarter ending June 2016 | 6,845 | → |
| Quarter ending September 2016 | 6,812 | → |
| Quarter ending December 2016 | 6,797 | → |
| Quarter ending March 2017 | 6,815 | → |
| **Variance since March 2016** | (0.7%) | → |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -10 | 275 |
| May | 1,307 | 1,662 |
| June | 2,422 | 2,716 |
| July | 5,187 | 4,772 |
| August | 6,516 | 6,494 |
| September | 8,325 | 8,310 |
| October | 9,742 | 9,994 |
| November | 11,565 | 11,767 |
| December | 13,096 | 13,475 |
| January | 14,173 | 15,308 |
| February | 16,930 | 17,028 |
| March | 18,927 | 19,361 |
| April | 20,070 | 20,531 |
| May | 20,070 | 20,532 |
| June | 20,070 | 20,540 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 141 | 2,010 | 7.0% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 992 | 7,534 | 13.2% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,182 | 2,010 | 58.8% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,163 | 7,534 | 55.3% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 520 | 9,479 | 5.5% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 119 | 9,479 | 1.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 266 | 9,479 | 2.8% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 14 | 14 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 14 | *57.1%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

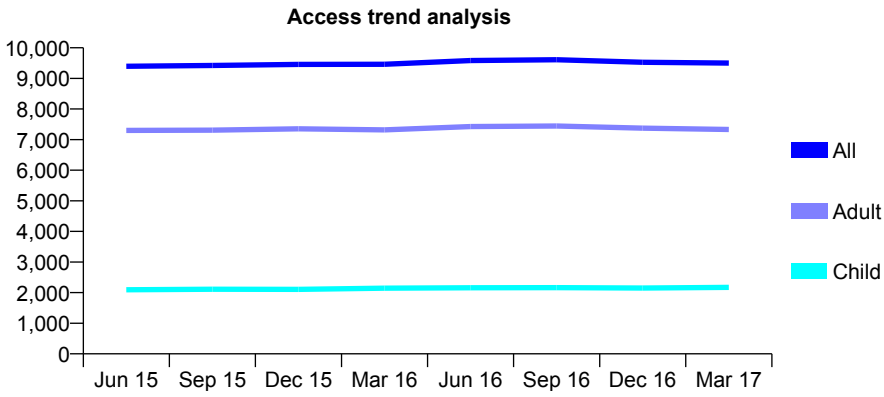
# Q51 - Vital Signs At a Glance Contract Report for 813737/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR KO DAVIES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 05/05/2006 |
| Contract end date | |

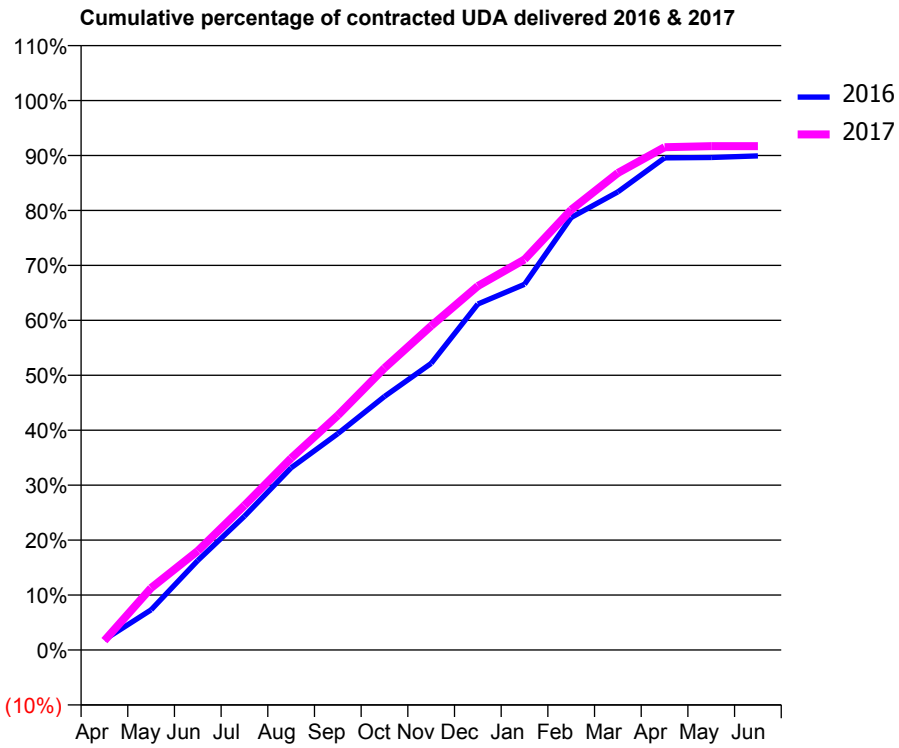
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 30,489 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £843,553.11 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 9,462 | |
| Quarter ending June 2016 | 9,586 | → |
| Quarter ending September 2016 | 9,609 | → |
| Quarter ending December 2016 | 9,526 | → |
| Quarter ending March 2017 | 9,502 | → |
| **Variance since March 2016** | 0.4% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 585 | 520 |
| May | 2,269 | 3,442 |
| June | 5,048 | 5,499 |
| July | 7,548 | 8,026 |
| August | 10,274 | 10,643 |
| September | 12,199 | 13,022 |
| October | 14,299 | 15,641 |
| November | 16,160 | 17,980 |
| December | 19,508 | 20,194 |
| January | 20,623 | 21,667 |
| February | 24,388 | 24,424 |
| March | 25,831 | 26,468 |
| April | 27,748 | 27,895 |
| May | 27,774 | 27,954 |
| June | 27,864 | 27,955 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 219 | 3,139 | 7.0% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,748 | 11,199 | 15.6% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,902 | 3,139 | 60.6% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,501 | 11,199 | 58.0% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 650 | 13,604 | 4.8% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 440 | 13,604 | 3.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 212 | 13,604 | 1.6% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 20 | 20 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 19 | 20 | *95.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 822280/0001 - Year end March 2017

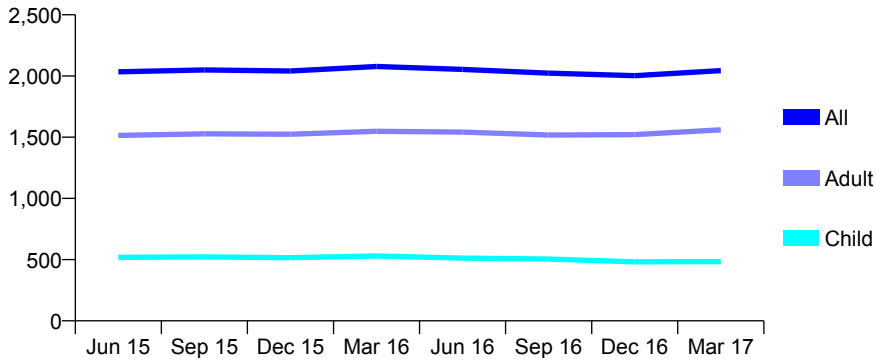
| | |
|---|---|
| Name or company name | MR RN KYNMAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,711 |
| Carry forward general activity (UDA) | -21 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £139,677.59 |

## ACCESS*

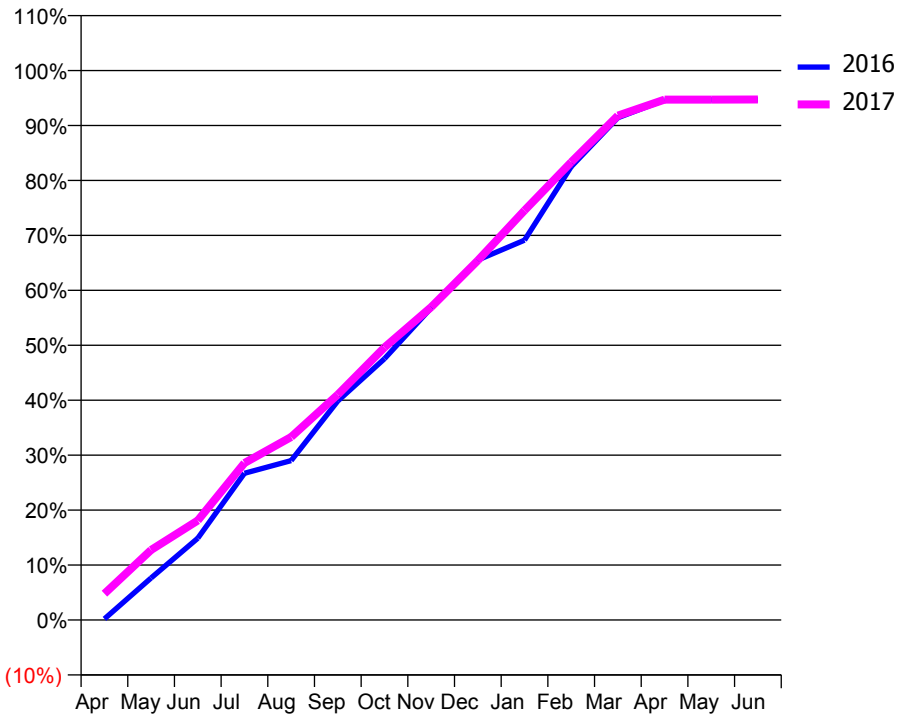
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,078 | |
| Quarter ending June 2016 | 2,054 | ↓ |
| Quarter ending September 2016 | 2,023 | ↓ |
| Quarter ending December 2016 | 2,003 | → |
| Quarter ending March 2017 | 2,044 | ↑ |
| **Variance since March 2016** | (1.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 12 | 274 |
| May | 437 | 728 |
| June | 851 | 1,035 |
| July | 1,525 | 1,632 |
| August | 1,657 | 1,902 |
| September | 2,276 | 2,343 |
| October | 2,716 | 2,833 |
| November | 3,244 | 3,252 |
| December | 3,741 | 3,737 |
| January | 3,947 | 4,256 |
| February | 4,711 | 4,758 |
| March | 5,220 | 5,243 |
| April | 5,404 | 5,408 |
| May | 5,407 | 5,408 |
| June | 5,407 | 5,409 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 36 | 766 | 4.7% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 233 | 2,260 | 10.3% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 594 | 766 | 77.5% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,218 | 2,260 | 53.9% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 202 | 3,008 | 6.7% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 21 | 3,008 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 19 | 3,008 | 0.6% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 822280/0002 - Year end March 2017

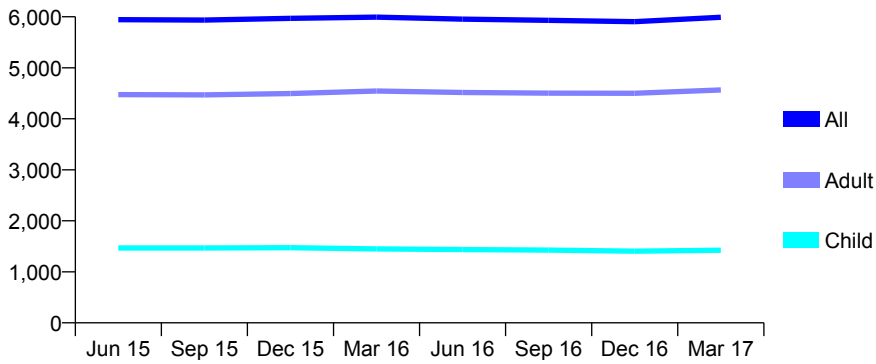
| | |
|---|---|
| Name or company name | MR RN KYNMAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,470 |
| Carry forward general activity (UDA) | -134 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £423,056.66 |

## ACCESS*

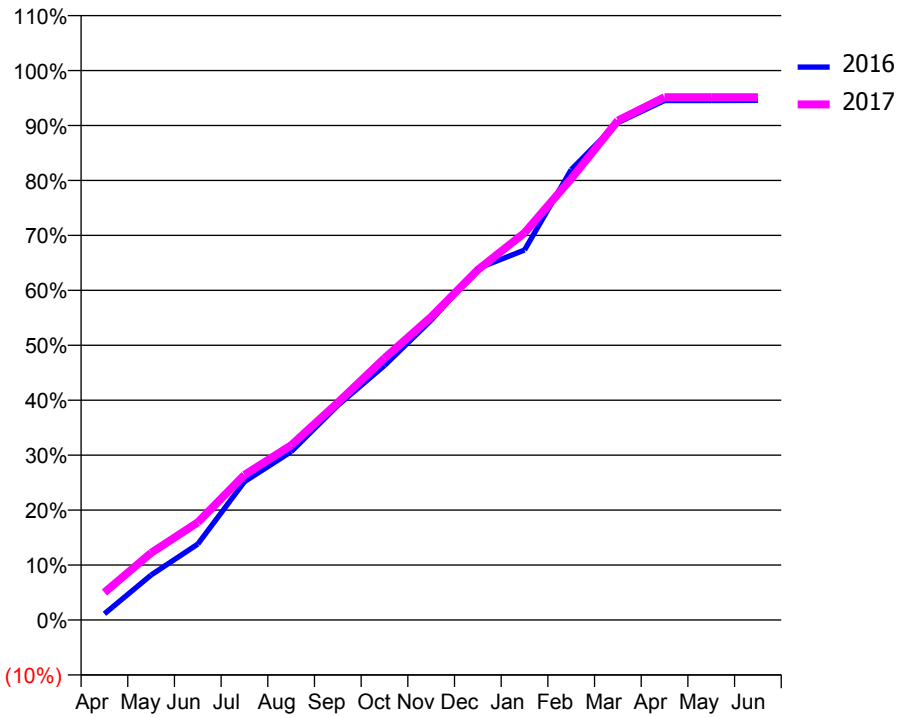
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,993 | |
| Quarter ending June 2016 | 5,953 | → |
| Quarter ending September 2016 | 5,930 | → |
| Quarter ending December 2016 | 5,905 | → |
| Quarter ending March 2017 | 5,990 | → |
| **Variance since March 2016** | (0.1%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 209 | 928 |
| May | 1,512 | 2,257 |
| June | 2,555 | 3,284 |
| July | 4,650 | 4,879 |
| August | 5,657 | 5,875 |
| September | 7,216 | 7,307 |
| October | 8,553 | 8,802 |
| November | 10,077 | 10,191 |
| December | 11,817 | 11,771 |
| January | 12,434 | 13,014 |
| February | 15,137 | 14,834 |
| March | 16,722 | 16,790 |
| April | 17,462 | 17,573 |
| May | 17,461 | 17,572 |
| June | 17,464 | 17,573 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 149 | 2,336 | 6.4% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,616 | 7,950 | 20.3% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,630 | 2,336 | 69.8% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,646 | 7,950 | 58.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,211 | 10,293 | 11.8% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 165 | 10,293 | 1.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 72 | 10,293 | 0.7% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 15 | *73.3%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 15 | *93.3%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 835498/0001 - Year end March 2017

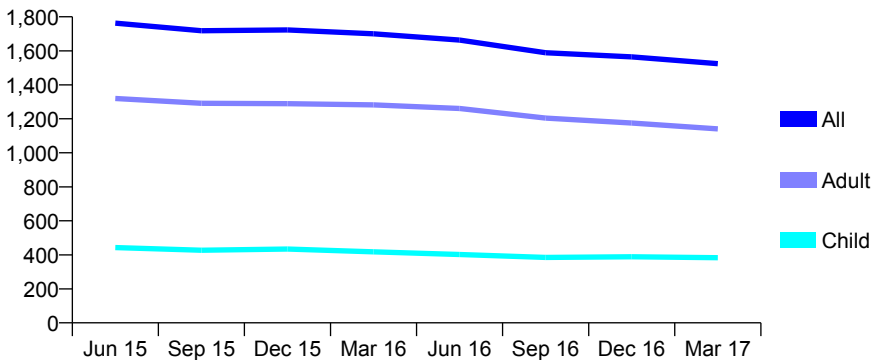
| | |
|---|---|
| Name or company name | MR JA WARDY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,500 |
| Carry forward general activity (UDA) | 171 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £176,628.04 |

## ACCESS*

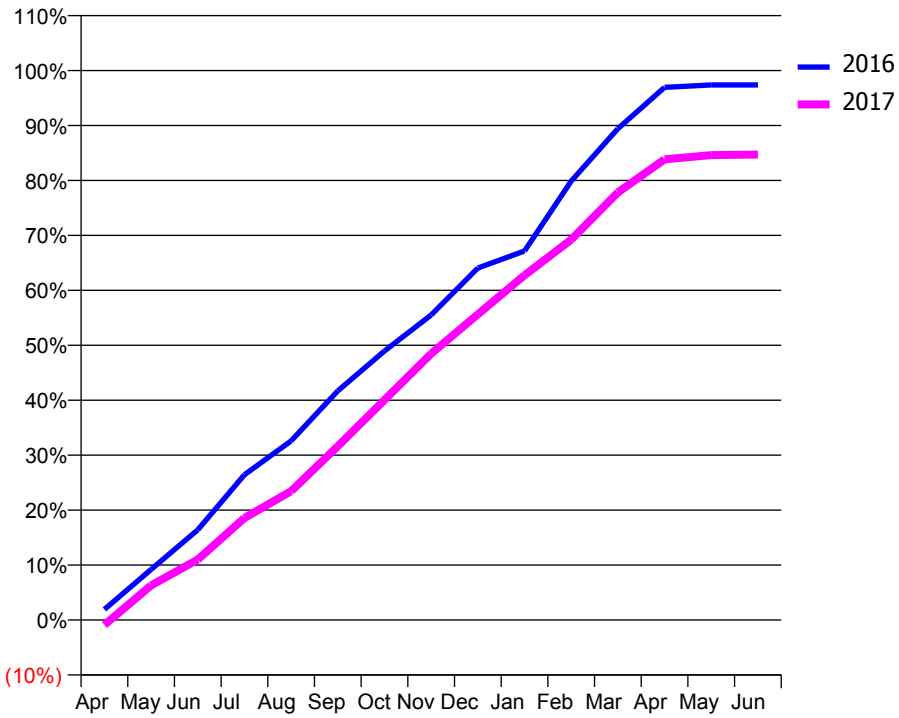
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,700 | |
| Quarter ending June 2016 | 1,663 | ↓ |
| Quarter ending September 2016 | 1,589 | ↓ |
| Quarter ending December 2016 | 1,564 | ↓ |
| Quarter ending March 2017 | 1,524 | ↓ |
| **Variance since March 2016** | (10.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 126 | -60 |
| May | 598 | 409 |
| June | 1,066 | 716 |
| July | 1,719 | 1,208 |
| August | 2,119 | 1,524 |
| September | 2,710 | 2,057 |
| October | 3,182 | 2,603 |
| November | 3,609 | 3,151 |
| December | 4,164 | 3,616 |
| January | 4,365 | 4,079 |
| February | 5,193 | 4,499 |
| March | 5,812 | 5,058 |
| April | 6,300 | 5,449 |
| May | 6,329 | 5,499 |
| June | 6,329 | 5,505 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 165 | 715 | 23.1% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 280 | 1,491 | 18.8% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 389 | 715 | 54.4% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 739 | 1,491 | 49.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 125 | 2,166 | 5.8% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 28 | 2,166 | 1.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 43 | 2,166 | 2.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 848131/0001 - Year end March 2017

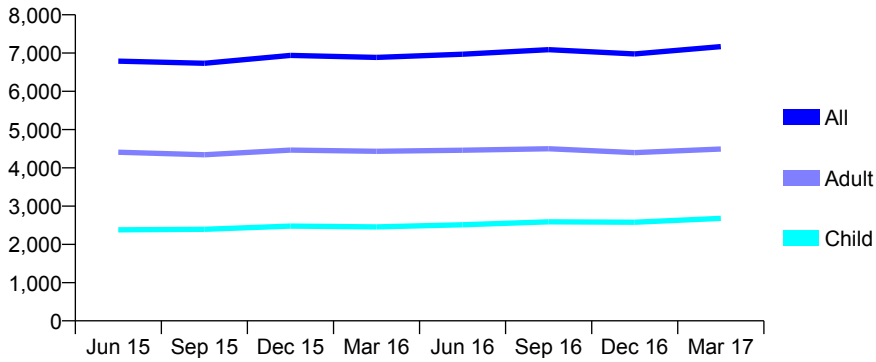
| | |
|---|---|
| Name or company name | MR V ORLIAKLIS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 19,582 |
| Carry forward general activity (UDA) | -207 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £587,304.05 |

## ACCESS*

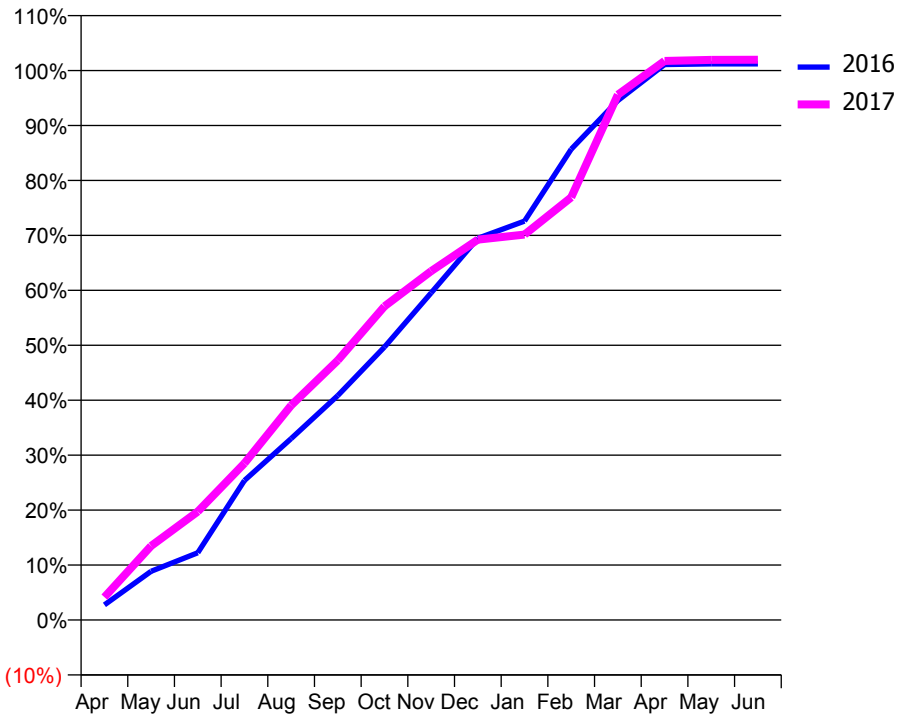
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,888 | |
| Quarter ending June 2016 | 6,970 | → |
| Quarter ending September 2016 | 7,087 | → |
| Quarter ending December 2016 | 6,976 | ↓ |
| Quarter ending March 2017 | 7,168 | ↑ |
| **Variance since March 2016** | 4.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 538 | 816 |
| May | 1,735 | 2,640 |
| June | 2,396 | 3,863 |
| July | 4,972 | 5,586 |
| August | 6,465 | 7,647 |
| September | 7,998 | 9,254 |
| October | 9,731 | 11,181 |
| November | 11,660 | 12,433 |
| December | 13,604 | 13,555 |
| January | 14,217 | 13,738 |
| February | 16,775 | 15,060 |
| March | 18,514 | 18,720 |
| April | 19,792 | 19,920 |
| May | 19,818 | 19,960 |
| June | 19,820 | 19,964 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 450 | 3,856 | 11.7% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 866 | 5,986 | 14.5% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,857 | 3,856 | 48.2% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,014 | 5,986 | 50.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 451 | 9,092 | 5.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 34 | 9,092 | 0.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 96 | 9,092 | 1.1% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 8 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 848131/0002 - Year end March 2017

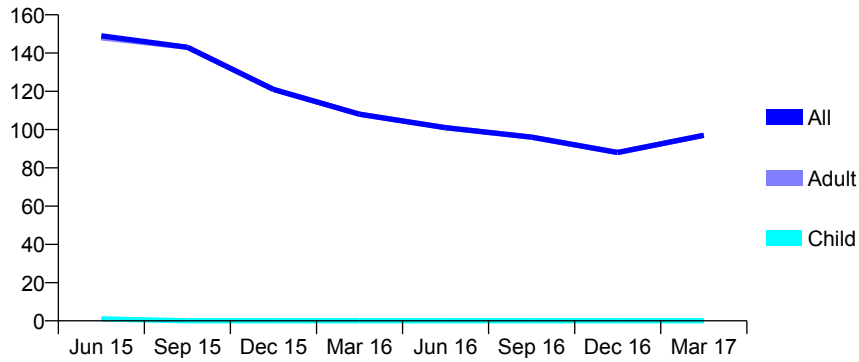
| | |
|---|---|
| Name or company name | MR V ORLIAKLIS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 450 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £27,083.52 |

## ACCESS*

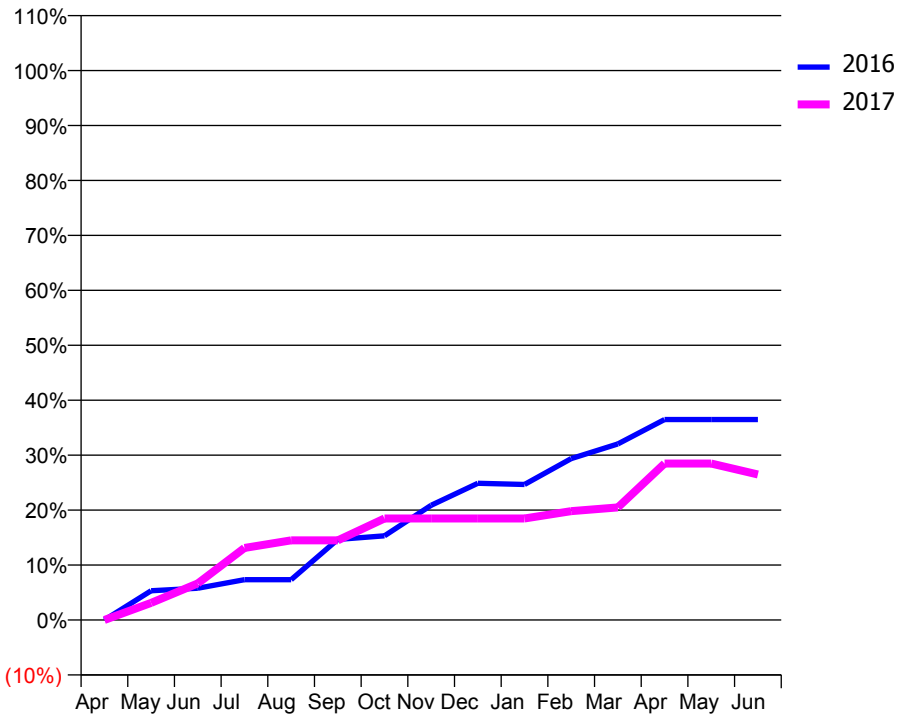
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 108 | |
| Quarter ending June 2016 | 101 | ↓ |
| Quarter ending September 2016 | 96 | ↓ |
| Quarter ending December 2016 | 88 | ↓ |
| Quarter ending March 2017 | 97 | ↑ |
| **Variance since March 2016** | (10.2%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 24 | 14 |
| June | 26 | 30 |
| July | 33 | 59 |
| August | 33 | 65 |
| September | 66 | 65 |
| October | 69 | 83 |
| November | 94 | 83 |
| December | 112 | 83 |
| January | 111 | 83 |
| February | 132 | 89 |
| March | 144 | 92 |
| April | 164 | 128 |
| May | 164 | 128 |
| June | 164 | 119 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | *N/A* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 40 | *0.0%* | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | *N/A* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3 | 40 | *7.5%* | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1 | 58 | *1.7%* | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 58 | *0.0%* | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 58 | *0.0%* | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 848131/0004 - Year end March 2017

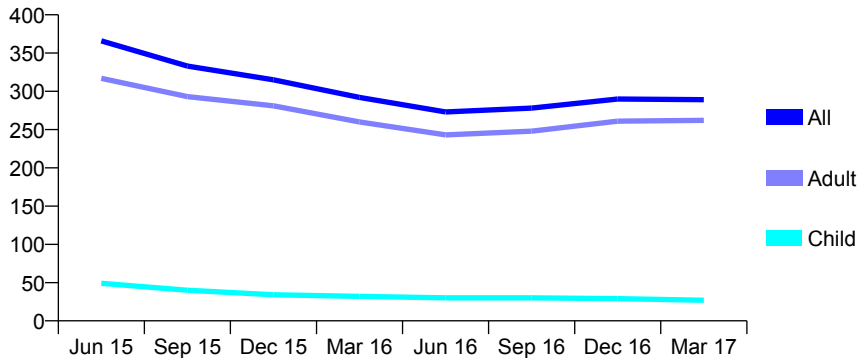
| | |
|---|---|
| Name or company name | MR V ORLIAKLIS |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2011 |
| Contract end date | 30/09/2018 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £126,671.86 |

## ACCESS*

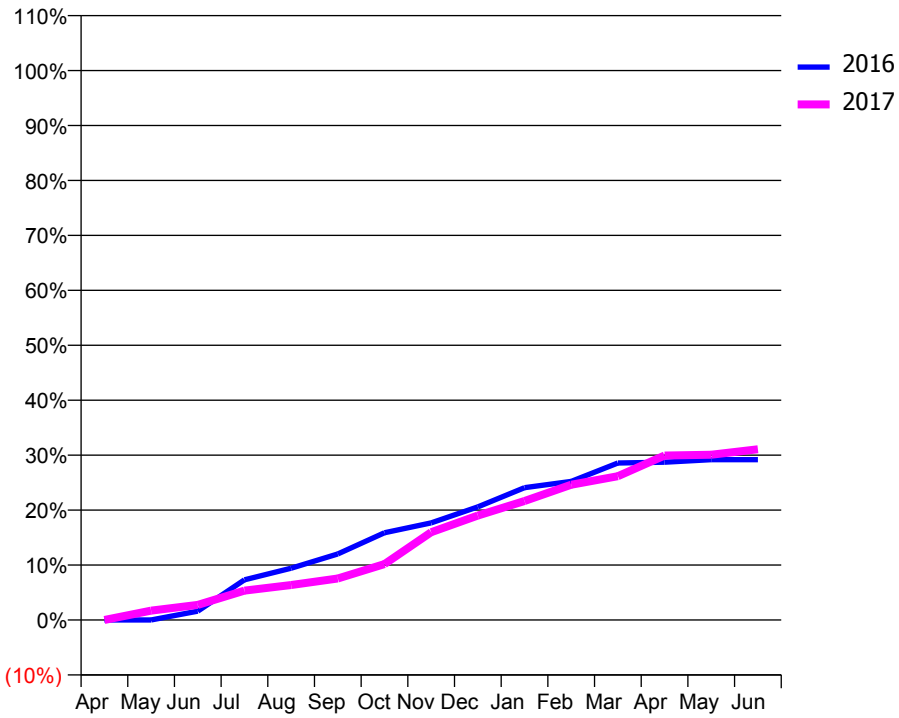
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 292 | |
| Quarter ending June 2016 | 273 | ↓ |
| Quarter ending September 2016 | 278 | → |
| Quarter ending December 2016 | 290 | ↑ |
| Quarter ending March 2017 | 289 | → |
| **Variance since March 2016** | (1.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 0 | 34 |
| June | 32 | 55 |
| July | 146 | 107 |
| August | 188 | 127 |
| September | 241 | 151 |
| October | 318 | 203 |
| November | 354 | 319 |
| December | 412 | 380 |
| January | 482 | 433 |
| February | 505 | 492 |
| March | 572 | 523 |
| April | 575 | 599 |
| May | 584 | 602 |
| June | 584 | 622 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 28 | *0.0%* | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 15 | 256 | 5.9% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 9 | 28 | *32.1%* | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 88 | 256 | 34.4% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 3 | 297 | 1.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 297 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 297 | 0.0% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

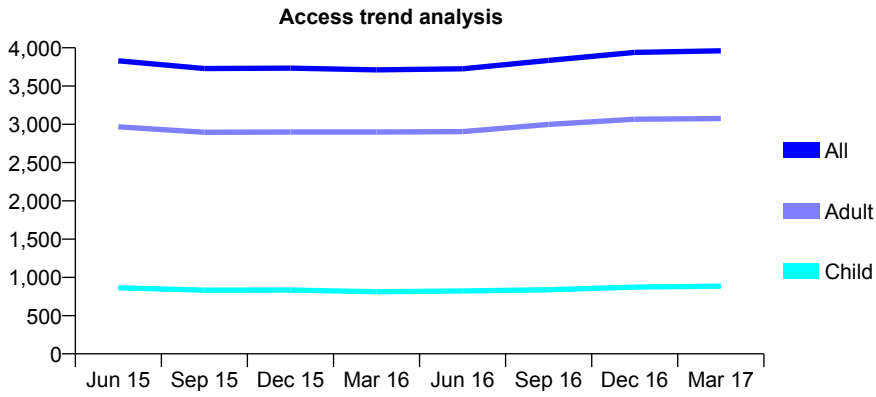
# Q51 - Vital Signs At a Glance Contract Report for 855650/0003 - Year end March 2017

| | |
|---|---|
| Name or company name | MISS F ARDABILI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2012 |
| Contract end date | |

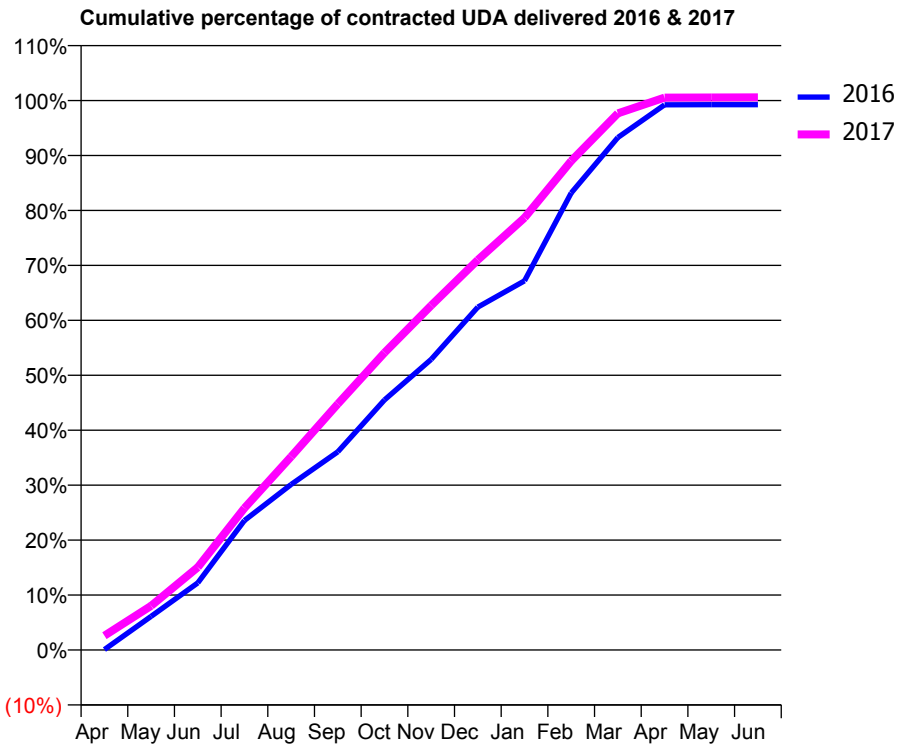
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,500 |
| Carry forward general activity (UDA) | 88 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £296,772.64 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,712 | |
| Quarter ending June 2016 | 3,726 | → |
| Quarter ending September 2016 | 3,835 | ↑ |
| Quarter ending December 2016 | 3,939 | ↑ |
| Quarter ending March 2017 | 3,961 | → |
| **Variance since March 2016** | 6.7% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 8 | 300 |
| May | 705 | 926 |
| June | 1,406 | 1,733 |
| July | 2,711 | 2,970 |
| August | 3,465 | 4,048 |
| September | 4,149 | 5,149 |
| October | 5,233 | 6,222 |
| November | 6,082 | 7,210 |
| December | 7,175 | 8,163 |
| January | 7,726 | 9,045 |
| February | 9,564 | 10,235 |
| March | 10,725 | 11,232 |
| April | 11,410 | 11,559 |
| May | 11,412 | 11,562 |
| June | 11,412 | 11,565 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 74 | 1,159 | 6.4% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 579 | 3,990 | 14.5% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 541 | 1,159 | 46.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,889 | 3,990 | 47.3% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 256 | 5,078 | 5.0% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 89 | 5,078 | 1.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 92 | 5,078 | 1.8% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 9 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

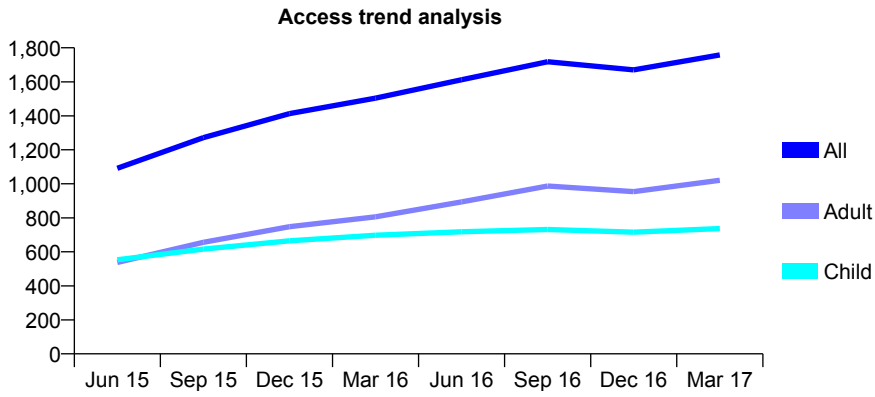
# Q51 - Vital Signs At a Glance Contract Report for 855650/0004 - Year end March 2017

| | |
|---|---|
| Name or company name | MISS F ARDABILI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2014 |
| Contract end date | |

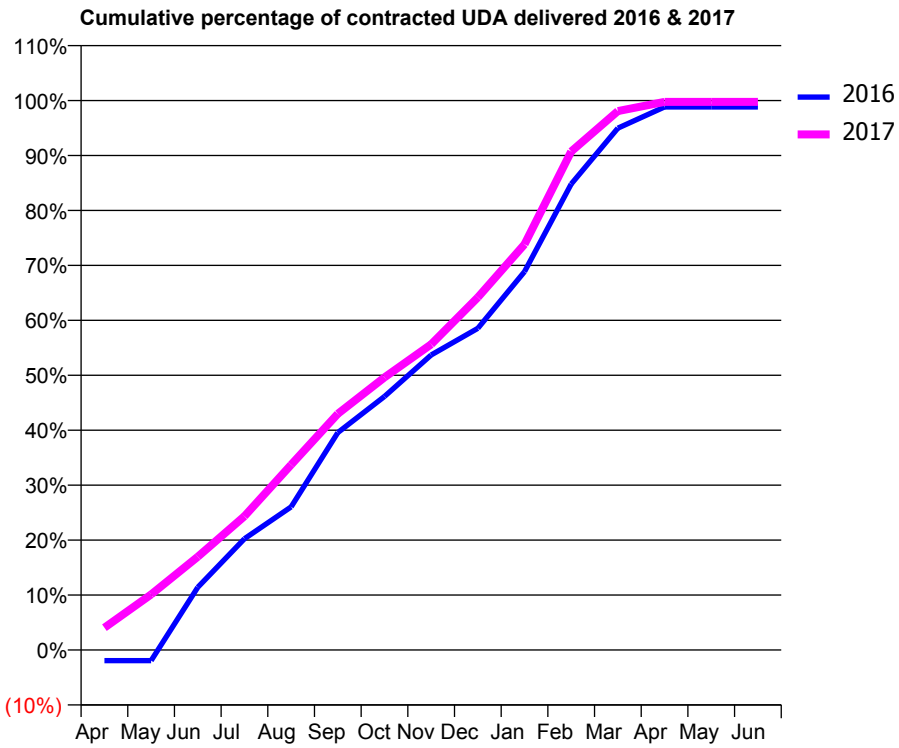
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,042 |
| Carry forward general activity (UDA) | 24 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £52,696.49 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,504 | |
| Quarter ending June 2016 | 1,612 | ↑ |
| Quarter ending September 2016 | 1,718 | ↑ |
| Quarter ending December 2016 | 1,670 | ↓ |
| Quarter ending March 2017 | 1,758 | ↑ |
| **Variance since March 2016** | 16.9% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -40 | 83 |
| May | -40 | 206 |
| June | 233 | 346 |
| July | 413 | 497 |
| August | 532 | 689 |
| September | 808 | 878 |
| October | 942 | 1,013 |
| November | 1,097 | 1,136 |
| December | 1,196 | 1,310 |
| January | 1,406 | 1,508 |
| February | 1,732 | 1,853 |
| March | 1,939 | 2,003 |
| April | 2,018 | 2,037 |
| May | 2,018 | 2,037 |
| June | 2,018 | 2,037 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 32 | 987 | 3.2% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 67 | 1,174 | 5.7% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 563 | 987 | 57.0% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 538 | 1,174 | 45.8% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 9 | 1,200 | 0.8% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 1,200 | 0.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 10 | 1,200 | 0.8% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 895334/0001 - Year end March 2017

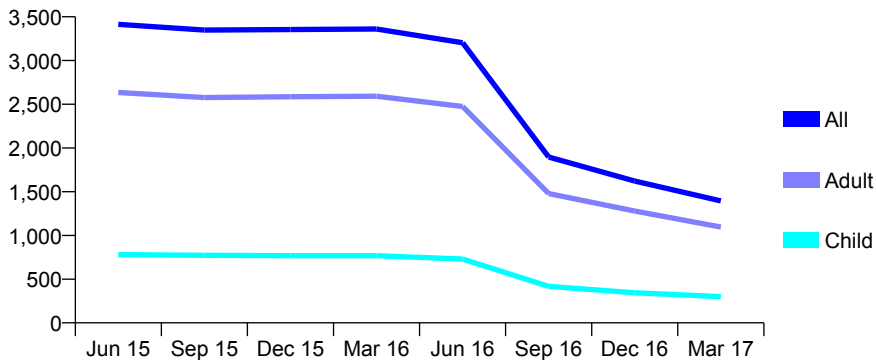
| | |
|---|---|
| Name or company name | MR PJ CRYAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 30/04/2016 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 633 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £17,919.72 |

## ACCESS*

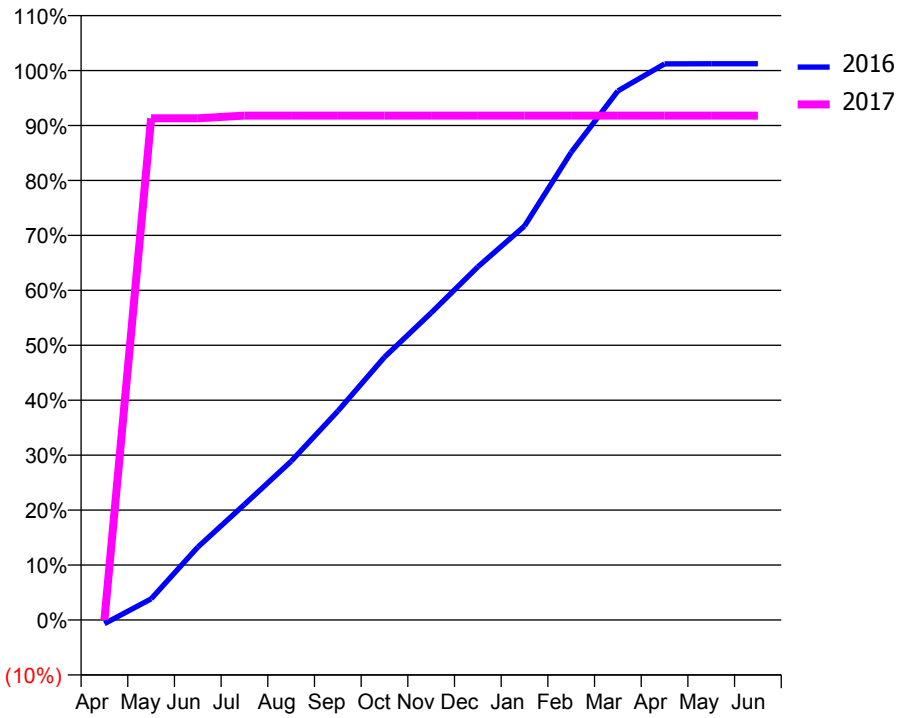
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,360 | |
| Quarter ending June 2016 | 3,204 | ↓ |
| Quarter ending September 2016 | 1,896 | ↓ |
| Quarter ending December 2016 | 1,622 | ↓ |
| Quarter ending March 2017 | 1,395 | ↓ |
| **Variance since March 2016** | (58.5%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -52 | 0 |
| May | 292 | 578 |
| June | 1,008 | 578 |
| July | 1,598 | 581 |
| August | 2,195 | 581 |
| September | 2,889 | 581 |
| October | 3,636 | 581 |
| November | 4,248 | 581 |
| December | 4,884 | 581 |
| January | 5,449 | 581 |
| February | 6,468 | 581 |
| March | 7,316 | 581 |
| April | 7,690 | 581 |
| May | 7,692 | 581 |
| June | 7,692 | 581 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 9 | 131 | 6.9% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 36 | 395 | 9.1% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 69 | 131 | 52.7% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 175 | 395 | 44.3% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 10 | 309 | 3.2% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 309 | 1.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 4 | 309 | 1.3% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 916889/0001 - Year end March 2017

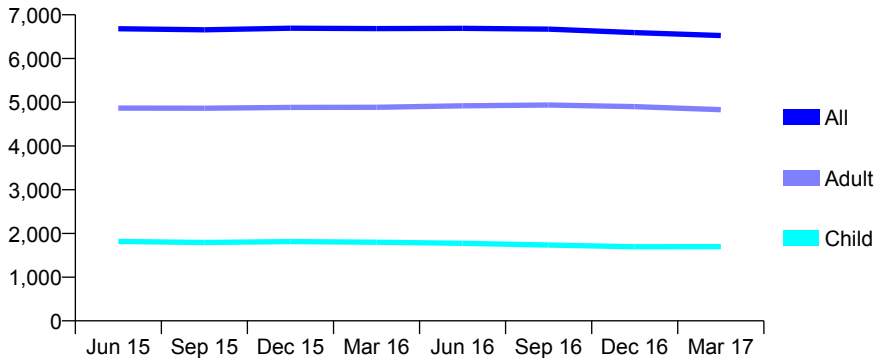
| | |
|---|---|
| Name or company name | MR SG EMMS |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,671 |
| Carry forward general activity (UDA) | 497 |
| 16/17 Contracted orthodontic activity (UOA) | 525 |
| Carry forward orthodontic activity (UOA) | -6 |
| Baseline contract value | £505,795.31 |

## ACCESS*

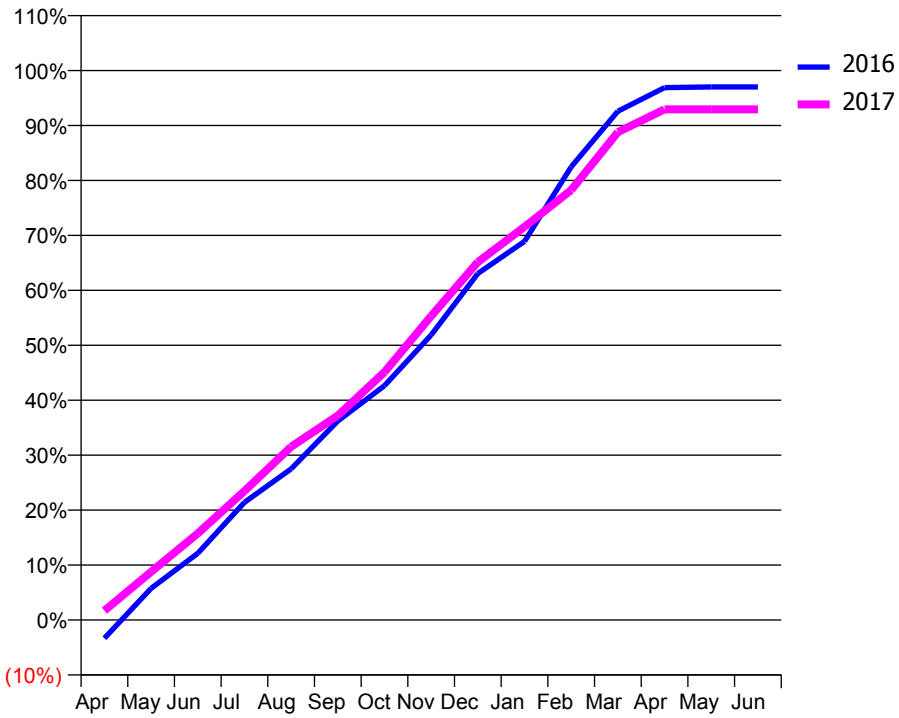
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,683 | |
| Quarter ending June 2016 | 6,691 | → |
| Quarter ending September 2016 | 6,671 | → |
| Quarter ending December 2016 | 6,594 | ↓ |
| Quarter ending March 2017 | 6,527 | ↓ |
| **Variance since March 2016** | (2.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -557 | 287 |
| May | 963 | 1,464 |
| June | 2,026 | 2,626 |
| July | 3,569 | 3,913 |
| August | 4,587 | 5,257 |
| September | 6,038 | 6,205 |
| October | 7,109 | 7,524 |
| November | 8,649 | 9,220 |
| December | 10,514 | 10,862 |
| January | 11,487 | 11,930 |
| February | 13,748 | 13,045 |
| March | 15,437 | 14,802 |
| April | 16,154 | 15,494 |
| May | 16,172 | 15,492 |
| June | 16,173 | 15,493 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 320 | 2,317 | 13.8% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,371 | 6,531 | 21.0% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 988 | 2,317 | 42.6% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,673 | 6,531 | 40.9% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 838 | 8,161 | 10.3% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 25 | 8,161 | 0.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 29 | 8,161 | 0.4% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | *92.3%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 13 | *100.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

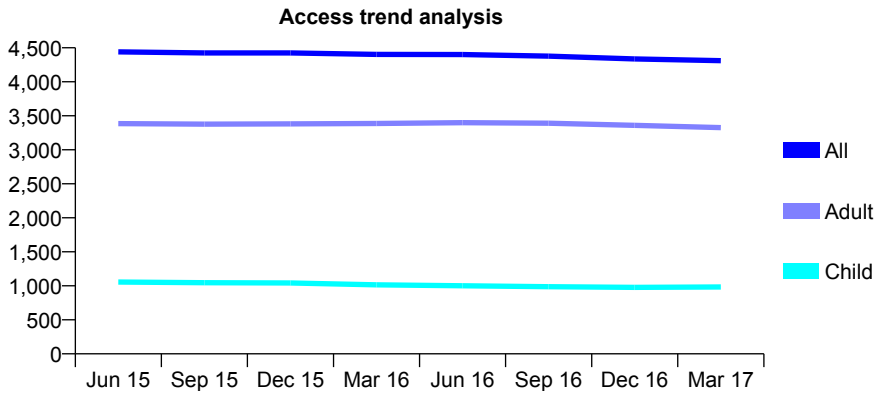
# Q51 - Vital Signs At a Glance Contract Report for 927554/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR SI HODGSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2010 |
| Contract end date | |

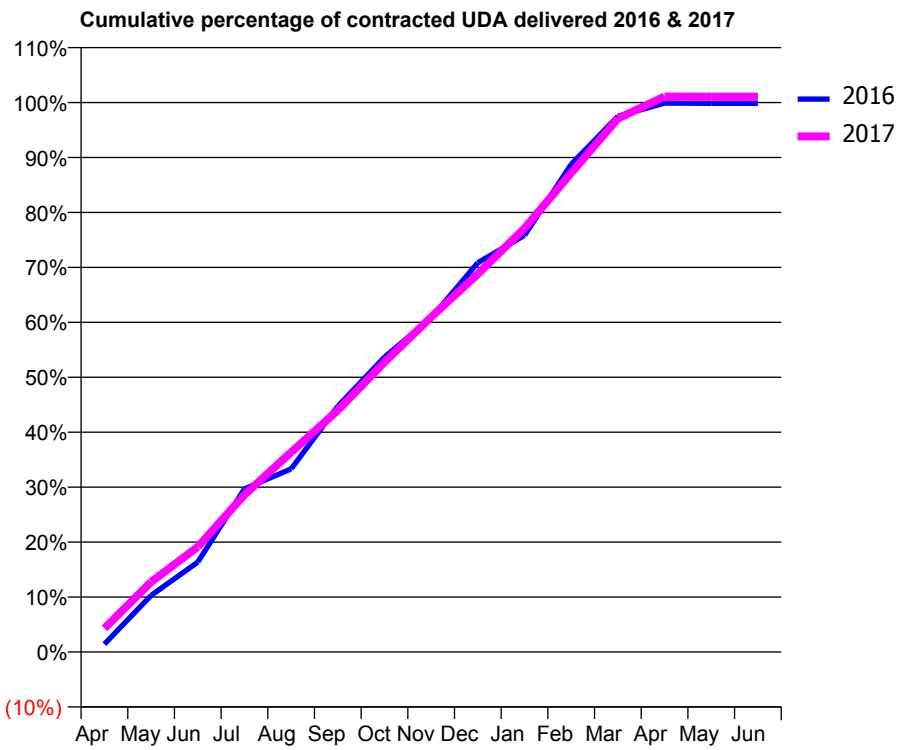
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,298 |
| Carry forward general activity (UDA) | 17 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £356,899.24 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,402 | |
| Quarter ending June 2016 | 4,400 | → |
| Quarter ending September 2016 | 4,378 | → |
| Quarter ending December 2016 | 4,337 | → |
| Quarter ending March 2017 | 4,310 | → |
| **Variance since March 2016** | (2.1%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 161 | 486 |
| May | 1,155 | 1,441 |
| June | 1,835 | 2,163 |
| July | 3,328 | 3,232 |
| August | 3,736 | 4,107 |
| September | 5,011 | 4,970 |
| October | 6,015 | 5,960 |
| November | 6,815 | 6,885 |
| December | 7,941 | 7,775 |
| January | 8,497 | 8,713 |
| February | 9,948 | 9,849 |
| March | 10,926 | 10,969 |
| April | 11,195 | 11,420 |
| May | 11,191 | 11,417 |
| June | 11,191 | 11,418 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 107 | 1,708 | 6.3% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 430 | 4,556 | 9.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,262 | 1,708 | 73.9% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,664 | 4,556 | 58.5% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 505 | 6,353 | 7.9% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 104 | 6,353 | 1.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 4 | 6,353 | 0.1% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | *91.7%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 933333/0001 - Year end March 2017

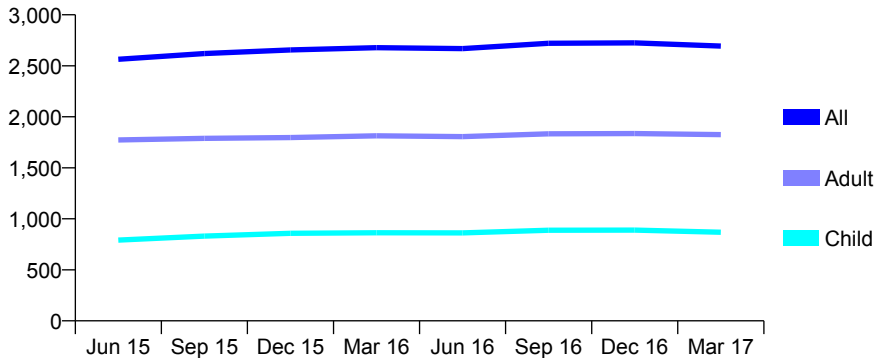
| | |
|---|---|
| Name or company name | MR DA IGOE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,226 |
| Carry forward general activity (UDA) | -25 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £179,365.80 |

## ACCESS*

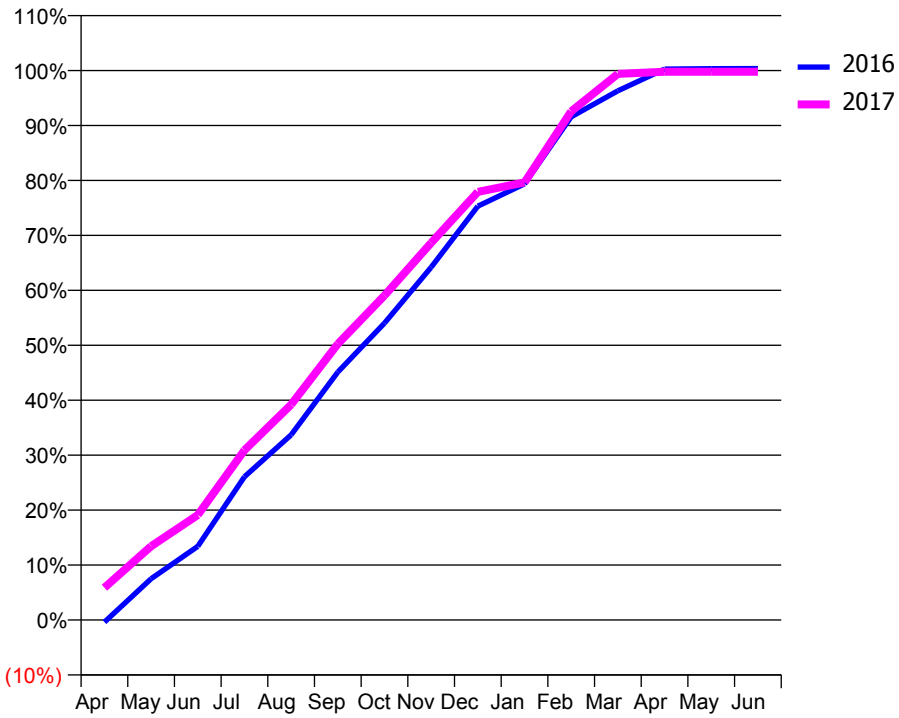
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,678 | |
| Quarter ending June 2016 | 2,668 | → |
| Quarter ending September 2016 | 2,721 | → |
| Quarter ending December 2016 | 2,725 | → |
| Quarter ending March 2017 | 2,693 | ↓ |
| **Variance since March 2016** | 0.6% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -29 | 426 |
| May | 542 | 971 |
| June | 968 | 1,381 |
| July | 1,884 | 2,233 |
| August | 2,435 | 2,833 |
| September | 3,261 | 3,631 |
| October | 3,904 | 4,268 |
| November | 4,638 | 4,959 |
| December | 5,442 | 5,630 |
| January | 5,735 | 5,754 |
| February | 6,617 | 6,690 |
| March | 6,959 | 7,181 |
| April | 7,245 | 7,210 |
| May | 7,250 | 7,209 |
| June | 7,251 | 7,209 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 149 | 1,478 | 10.1% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 416 | 2,754 | 15.1% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 936 | 1,478 | 63.3% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,585 | 2,754 | 57.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 220 | 4,114 | 5.3% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 37 | 4,114 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 57 | 4,114 | 1.4% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 934801/0001 - Year end March 2017

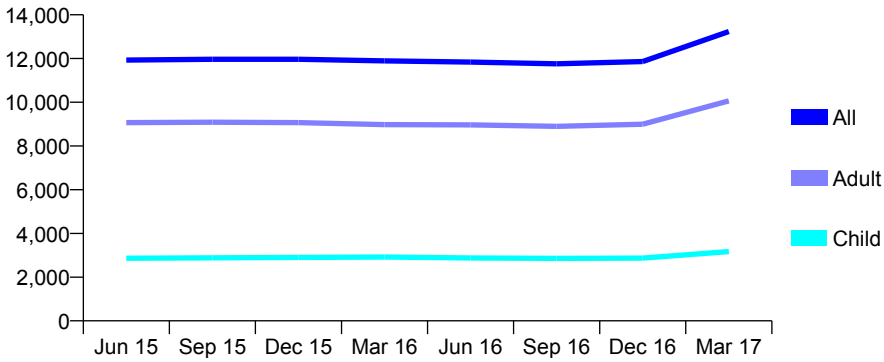
| | |
|---|---|
| Name or company name | MR KS KHEHRA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 41,454 |
| Carry forward general activity (UDA) | -231 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,250,408.39 |

## ACCESS*

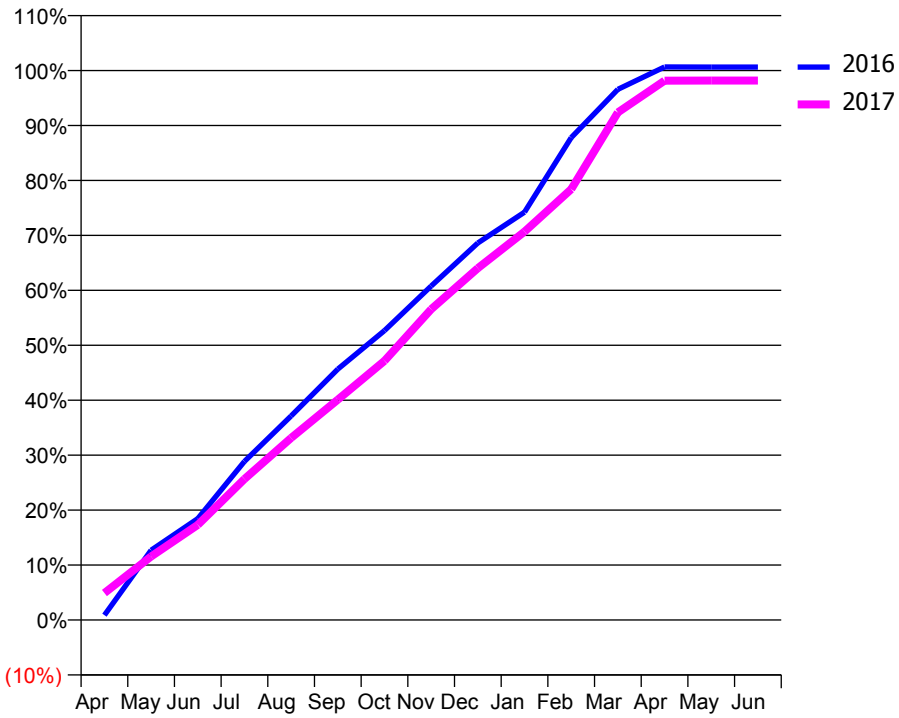
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 11,894 | |
| Quarter ending June 2016 | 11,839 | → |
| Quarter ending September 2016 | 11,759 | → |
| Quarter ending December 2016 | 11,864 | → |
| Quarter ending March 2017 | 13,232 | ↑ |
| **Variance since March 2016** | 11.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 336 | 2,041 |
| May | 4,792 | 4,789 |
| June | 6,961 | 7,181 |
| July | 10,891 | 10,633 |
| August | 14,010 | 13,740 |
| September | 17,221 | 16,622 |
| October | 19,867 | 19,550 |
| November | 22,933 | 23,440 |
| December | 25,888 | 26,544 |
| January | 28,001 | 29,297 |
| February | 33,115 | 32,494 |
| March | 36,436 | 38,293 |
| April | 37,966 | 40,685 |
| May | 37,957 | 40,697 |
| June | 37,957 | 40,692 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 451 | 4,796 | 9.4% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,675 | 14,815 | 18.1% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,701 | 4,796 | 56.3% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,188 | 14,815 | 48.5% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,787 | 19,087 | 9.4% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 235 | 19,087 | 1.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 274 | 19,087 | 1.4% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 41 | 42 | *97.6%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 36 | 42 | *85.7%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 934801/0002 - Year end March 2017

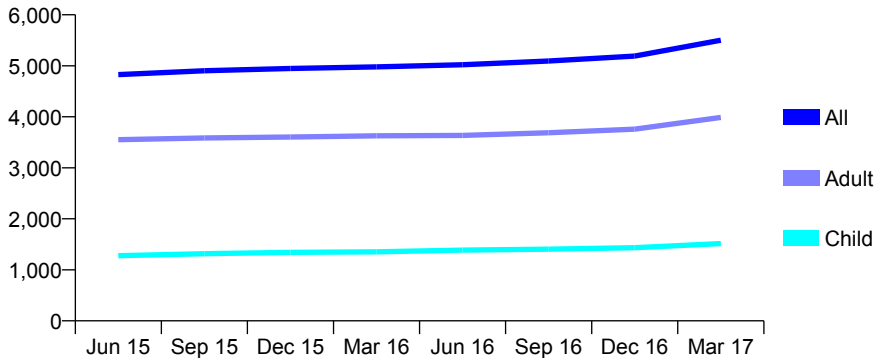
| | |
|---|---|
| Name or company name | MR KS KHEHRA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 17/08/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £436,345.93 |

## ACCESS*

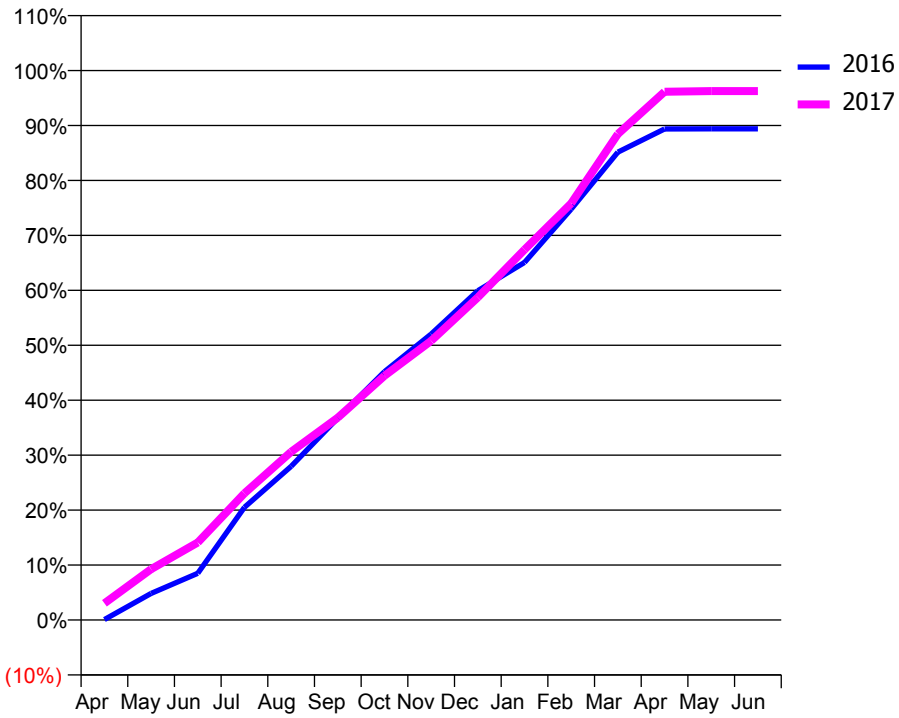
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,980 | |
| Quarter ending June 2016 | 5,020 | → |
| Quarter ending September 2016 | 5,093 | → |
| Quarter ending December 2016 | 5,191 | → |
| Quarter ending March 2017 | 5,503 | ↑ |
| **Variance since March 2016** | 10.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 11 | 428 |
| May | 677 | 1,296 |
| June | 1,192 | 1,975 |
| July | 2,872 | 3,228 |
| August | 3,916 | 4,285 |
| September | 5,146 | 5,154 |
| October | 6,326 | 6,222 |
| November | 7,287 | 7,113 |
| December | 8,390 | 8,221 |
| January | 9,110 | 9,435 |
| February | 10,468 | 10,615 |
| March | 11,920 | 12,383 |
| April | 12,512 | 13,459 |
| May | 12,514 | 13,475 |
| June | 12,514 | 13,475 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 164 | 2,063 | 7.9% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 909 | 5,202 | 17.5% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,130 | 2,063 | 54.8% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,445 | 5,202 | 47.0% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 653 | 6,440 | 10.1% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 60 | 6,440 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 83 | 6,440 | 1.3% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 935611/0002 - Year end March 2017

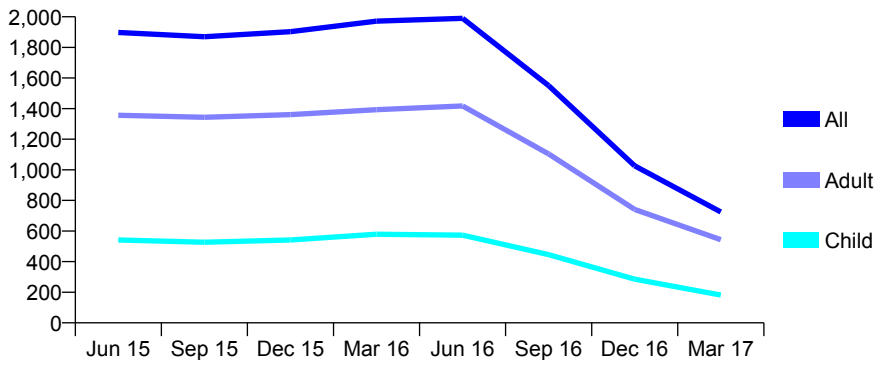
| | |
|---|---|
| Name or company name | MR W BEUKES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | 30/06/2016 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £55,449.23 |

## ACCESS*

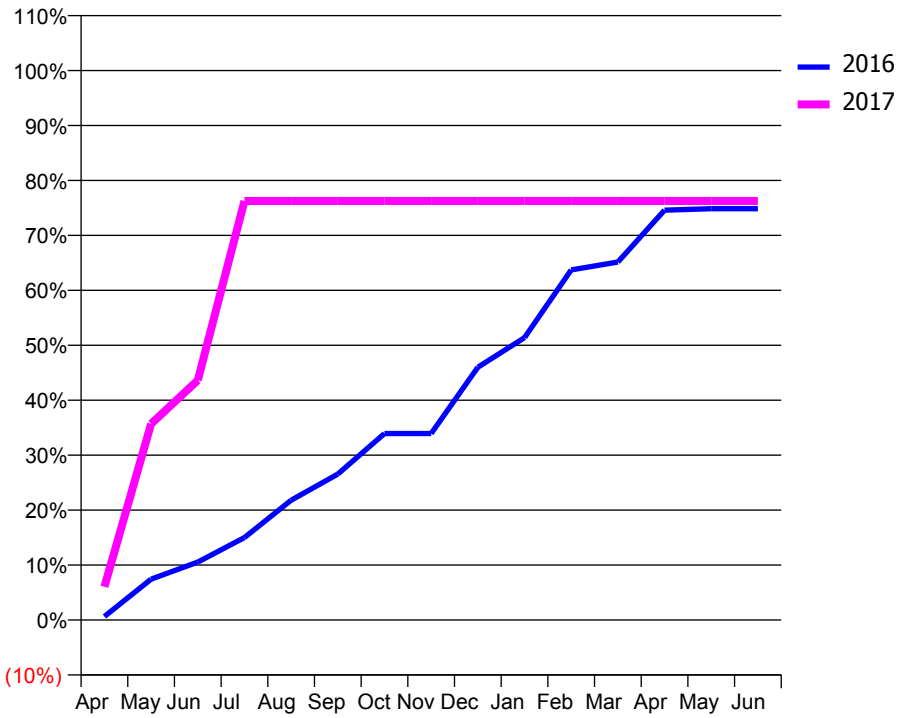
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,972 | |
| Quarter ending June 2016 | 1,990 | → |
| Quarter ending September 2016 | 1,550 | ↓ |
| Quarter ending December 2016 | 1,026 | ↓ |
| Quarter ending March 2017 | 725 | ↓ |
| **Variance since March 2016** | (63.2%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 51 | 121 |
| May | 595 | 714 |
| June | 843 | 872 |
| July | 1,201 | 1,525 |
| August | 1,744 | 1,525 |
| September | 2,125 | 1,525 |
| October | 2,715 | 1,525 |
| November | 2,715 | 1,525 |
| December | 3,680 | 1,525 |
| January | 4,111 | 1,525 |
| February | 5,097 | 1,525 |
| March | 5,211 | 1,525 |
| April | 5,967 | 1,525 |
| May | 5,988 | 1,525 |
| June | 5,988 | 1,525 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 28 | 254 | 11.0% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 153 | 683 | 22.4% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 126 | 254 | 49.6% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 289 | 683 | 42.3% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 86 | 598 | 14.4% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 598 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 11 | 598 | 1.8% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q51 - Vital Signs At a Glance Contract Report for 942987/0002 - Year end March 2017

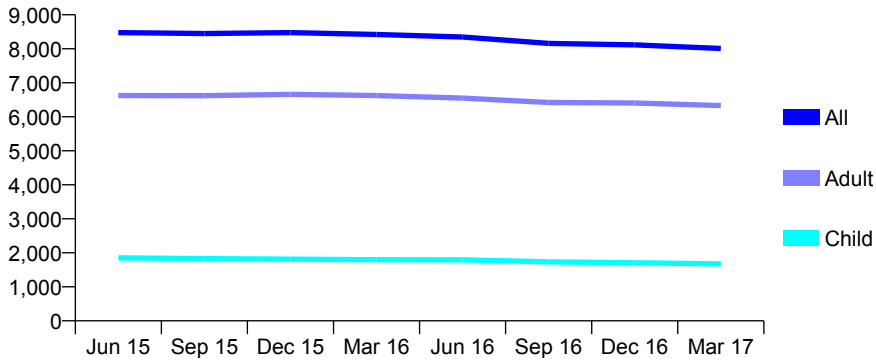
| | |
|---|---|
| Name or company name | MR CA GODFREY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 26/12/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 22,459 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £577,870.07 |

## ACCESS*

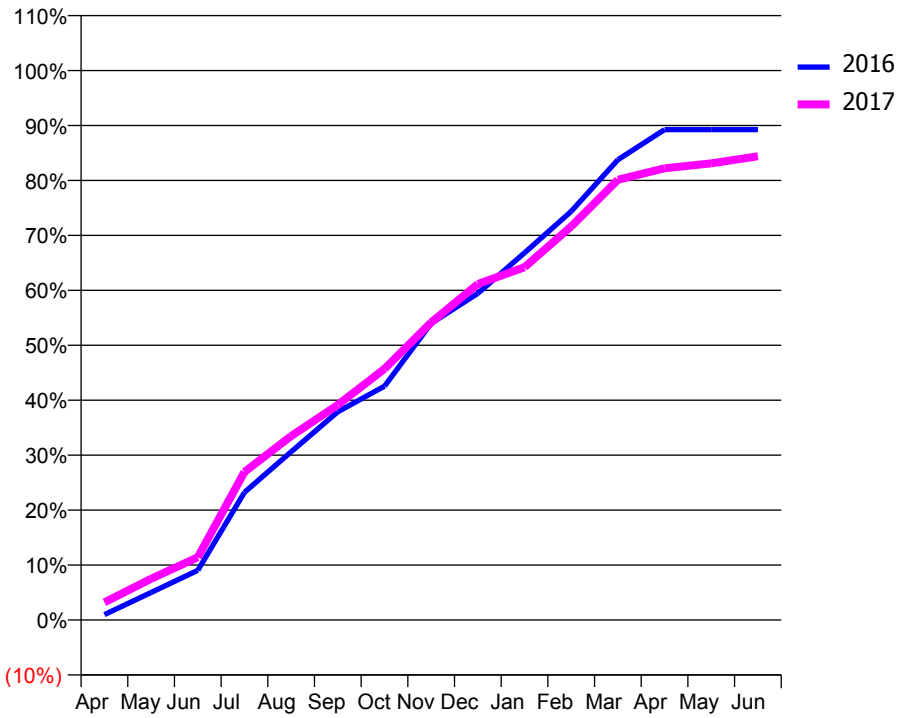
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,423 | |
| Quarter ending June 2016 | 8,347 | → |
| Quarter ending September 2016 | 8,158 | ↓ |
| Quarter ending December 2016 | 8,114 | → |
| Quarter ending March 2017 | 8,010 | ↓ |
| **Variance since March 2016** | (4.9%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 236 | 720 |
| May | 1,212 | 1,688 |
| June | 2,191 | 2,564 |
| July | 5,629 | 6,051 |
| August | 7,417 | 7,519 |
| September | 9,178 | 8,793 |
| October | 10,307 | 10,264 |
| November | 13,074 | 12,164 |
| December | 14,400 | 13,729 |
| January | 16,184 | 14,417 |
| February | 18,010 | 16,086 |
| March | 20,289 | 17,993 |
| April | 21,616 | 18,463 |
| May | 21,616 | 18,665 |
| June | 21,616 | 18,953 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 140 | 2,017 | 6.9% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,346 | 8,115 | 16.6% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 989 | 2,017 | 49.0% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,945 | 8,115 | 48.6% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 824 | 9,957 | 8.3% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 138 | 9,957 | 1.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 334 | 9,957 | 3.4% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 14 | *92.9%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 14 | *100.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

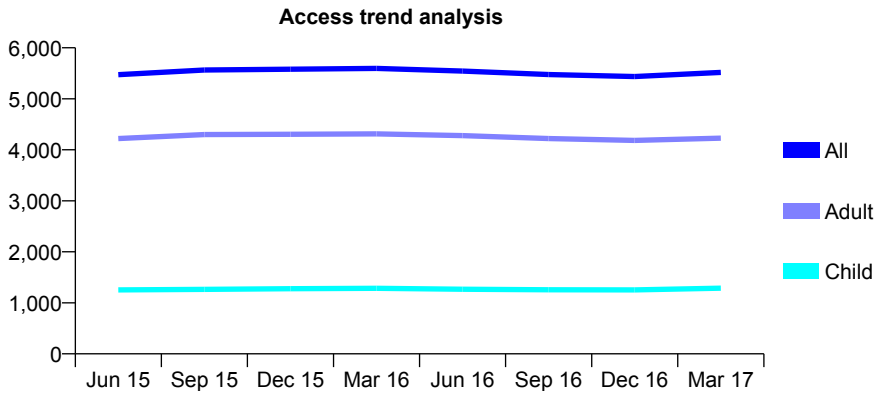
# Q51 - Vital Signs At a Glance Contract Report for 951412/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR ML MILBOURN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 05/01/2009 |
| Contract end date | |

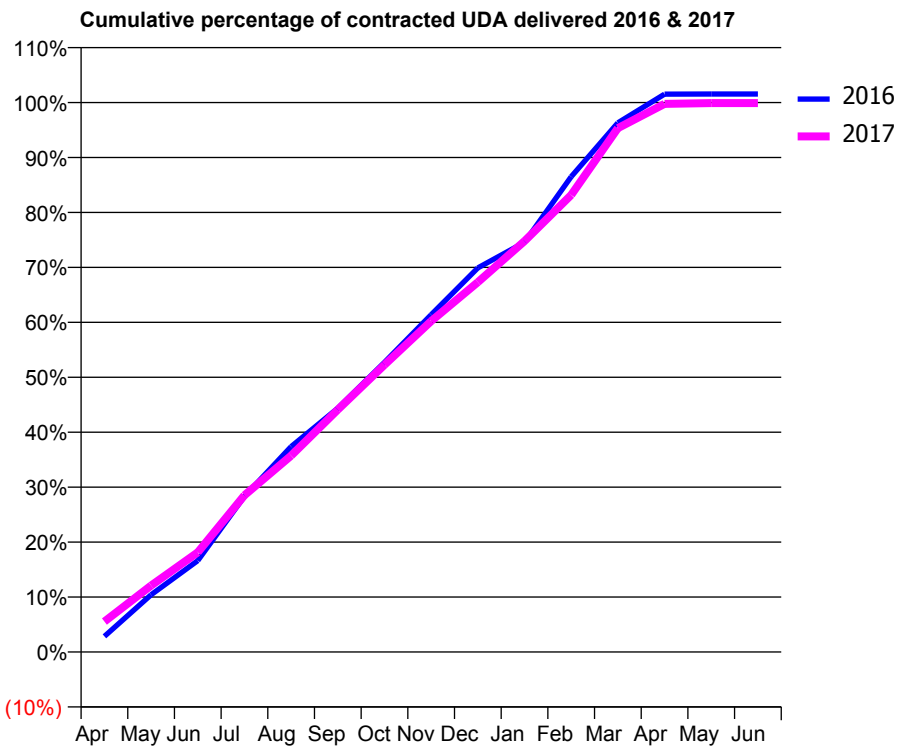
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,278 |
| Carry forward general activity (UDA) | -189 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £316,849.95 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,596 | |
| Quarter ending June 2016 | 5,545 | → |
| Quarter ending September 2016 | 5,476 | ↓ |
| Quarter ending December 2016 | 5,437 | → |
| Quarter ending March 2017 | 5,518 | → |
| **Variance since March 2016** | (1.4%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 350 | 681 |
| May | 1,280 | 1,484 |
| June | 2,042 | 2,227 |
| July | 3,479 | 3,503 |
| August | 4,591 | 4,386 |
| September | 5,449 | 5,416 |
| October | 6,473 | 6,416 |
| November | 7,538 | 7,393 |
| December | 8,583 | 8,263 |
| January | 9,155 | 9,180 |
| February | 10,620 | 10,211 |
| March | 11,823 | 11,705 |
| April | 12,466 | 12,248 |
| May | 12,467 | 12,265 |
| June | 12,467 | 12,265 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 95 | 1,701 | 5.6% | 10.5% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 645 | 5,462 | 11.8% | 15.4% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 924 | 1,701 | 54.3% | 58.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,964 | 5,462 | 54.3% | 52.3% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 331 | 6,499 | 5.1% | 7.6% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 78 | 6,499 | 1.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 97 | 6,499 | 1.5% | 1.6% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | *100.0%* | 94.2% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 12 | *100.0%* | 88.8% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

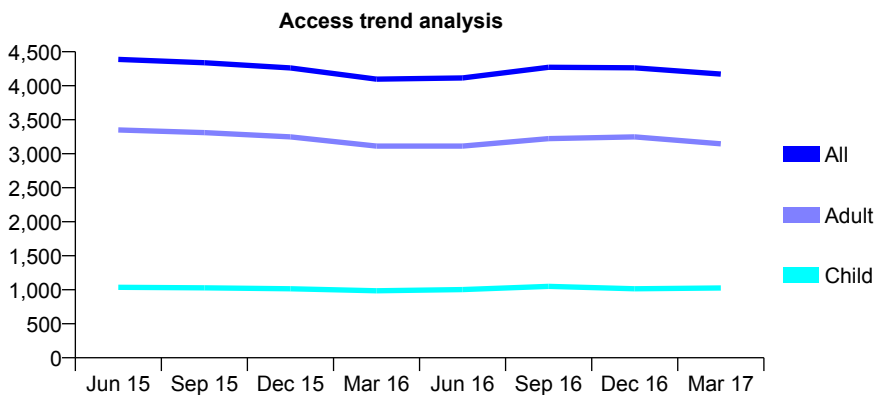
# Q52 - Vital Signs At a Glance Contract Report for 101281/0009 - Year end March 2017

| | |
|---|---|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

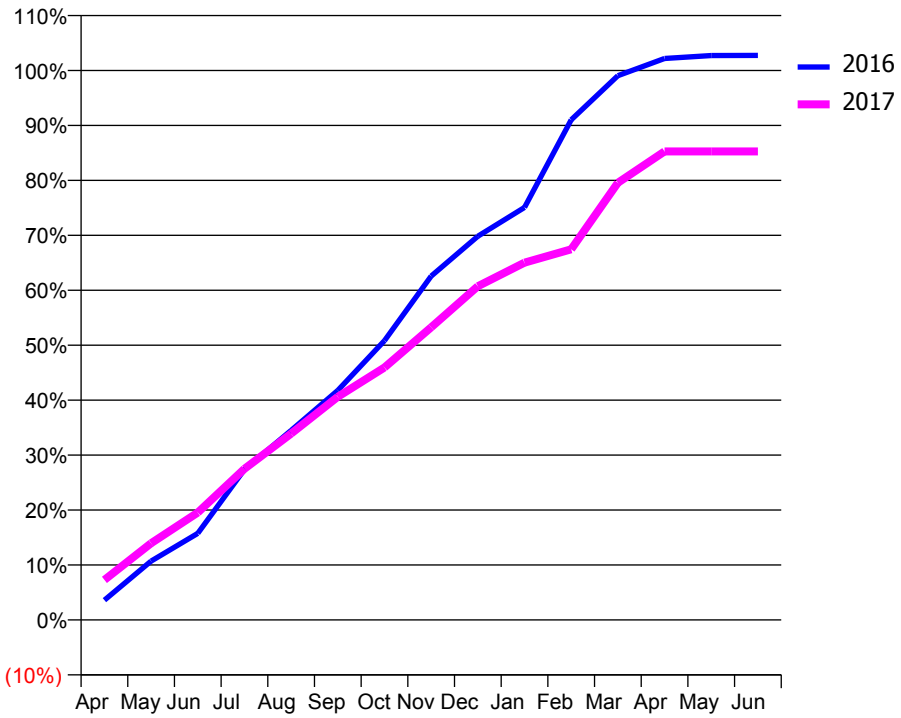
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,000 |
| Carry forward general activity (UDA) | -300 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £353,689.48 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,098 | |
| Quarter ending June 2016 | 4,115 | → |
| Quarter ending September 2016 | 4,272 | ↑ |
| Quarter ending December 2016 | 4,264 | → |
| Quarter ending March 2017 | 4,172 | ↓ |
| **Variance since March 2016** | 1.8% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 541 | 1,092 |
| May | 1,606 | 2,096 |
| June | 2,366 | 2,933 |
| July | 4,106 | 4,126 |
| August | 5,173 | 5,087 |
| September | 6,267 | 6,090 |
| October | 7,625 | 6,893 |
| November | 9,384 | 7,988 |
| December | 10,475 | 9,108 |
| January | 11,262 | 9,755 |
| February | 13,653 | 10,118 |
| March | 14,857 | 11,933 |
| April | 15,327 | 12,789 |
| May | 15,407 | 12,789 |
| June | 15,410 | 12,789 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 135 | 1,449 | 9.3% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 533 | 4,330 | 12.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 764 | 1,449 | 52.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,297 | 4,330 | 53.0% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 340 | 5,947 | 5.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 111 | 5,947 | 1.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 105 | 5,947 | 1.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

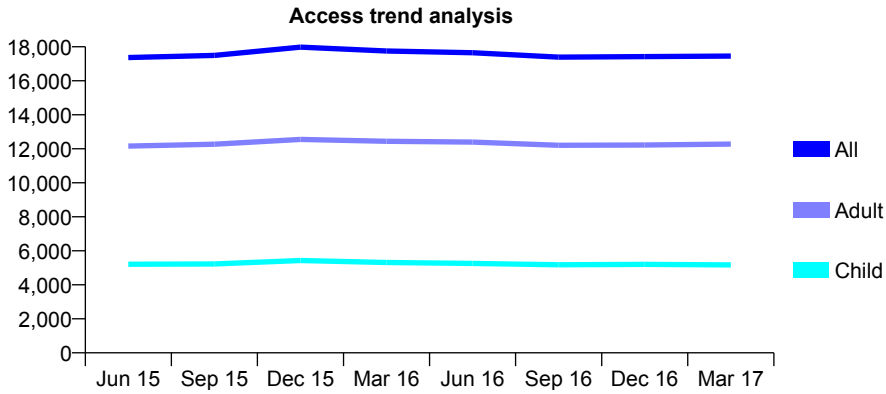
# Q52 - Vital Signs At a Glance Contract Report for 101281/0012 - Year end March 2017

| | |
|---|---|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

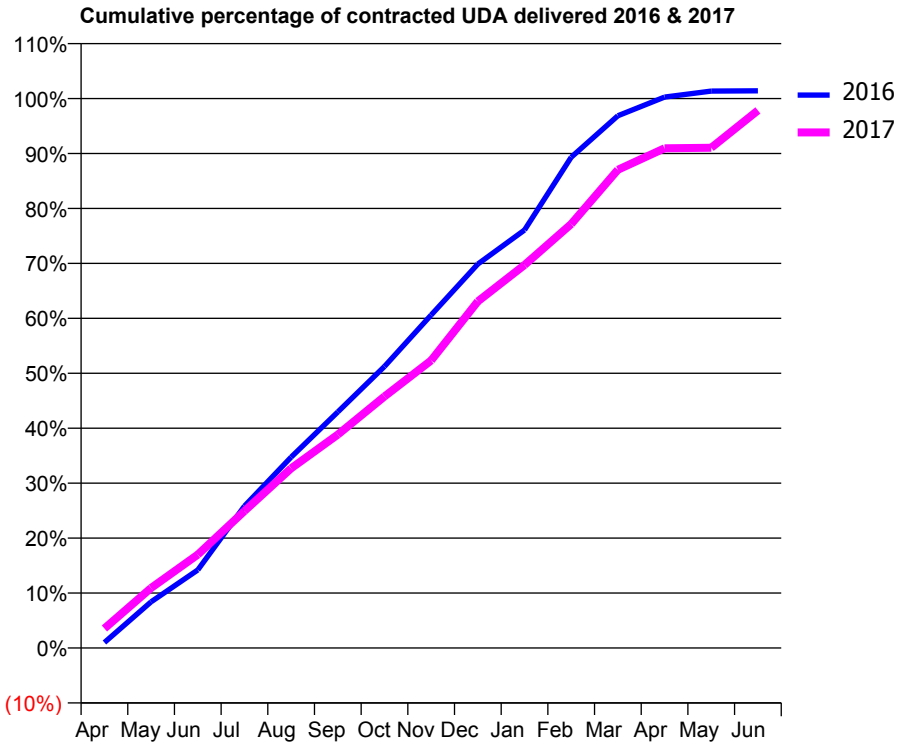
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 49,799 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,423,720.19 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 17,751 | |
| Quarter ending June 2016 | 17,654 | → |
| Quarter ending September 2016 | 17,392 | ↓ |
| Quarter ending December 2016 | 17,426 | → |
| Quarter ending March 2017 | 17,458 | → |
| **Variance since March 2016** | (1.7%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 497 | 1,774 |
| May | 4,131 | 5,446 |
| June | 6,968 | 8,459 |
| July | 12,678 | 12,412 |
| August | 17,047 | 16,286 |
| September | 21,080 | 19,337 |
| October | 25,146 | 22,797 |
| November | 29,744 | 26,062 |
| December | 34,291 | 31,411 |
| January | 37,323 | 34,712 |
| February | 43,829 | 38,421 |
| March | 47,530 | 43,340 |
| April | 49,202 | 45,284 |
| May | 49,733 | 45,335 |
| June | 49,753 | 48,719 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 636 | 8,167 | 7.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,132 | 17,160 | 12.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 5,369 | 8,167 | 65.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 10,486 | 17,160 | 61.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,523 | 26,235 | 5.8% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 229 | 26,235 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 98 | 26,235 | 0.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 17 | *76.5%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 17 | *76.5%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

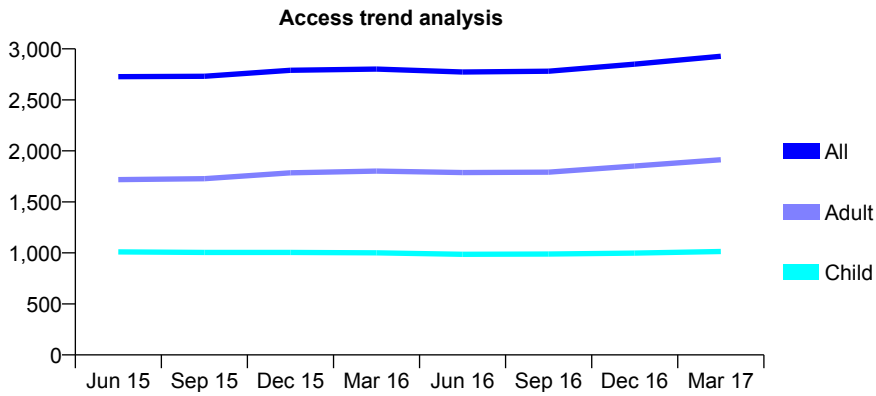
# Q52 - Vital Signs At a Glance Contract Report for 101281/0013 - Year end March 2017

| | |
|---|---|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

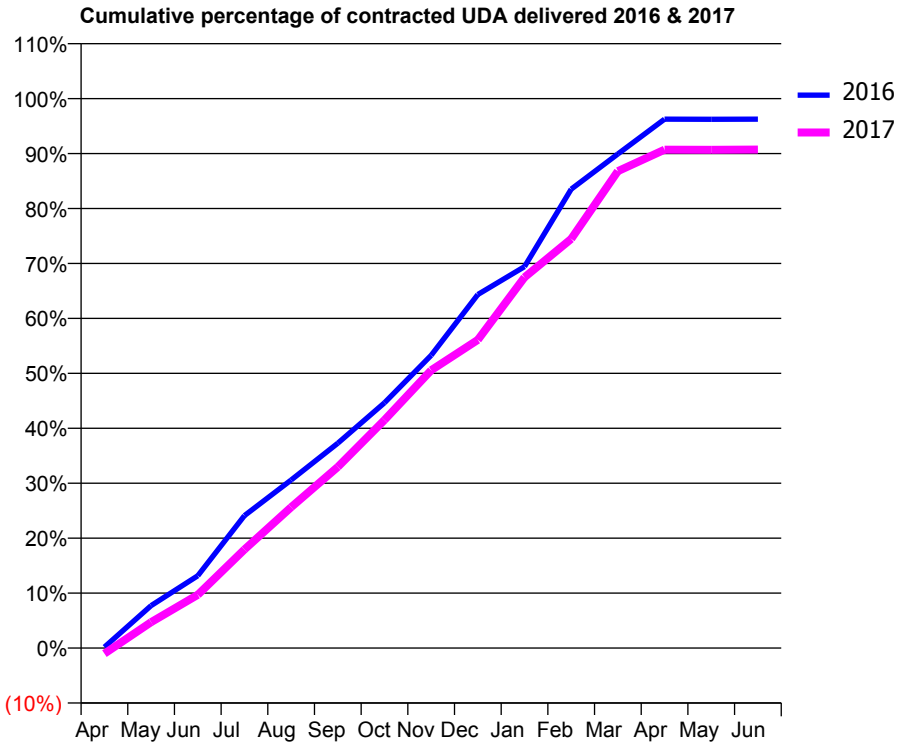
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,210 |
| Carry forward general activity (UDA) | 308 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £222,417.99 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,802 | |
| Quarter ending June 2016 | 2,773 | ↓ |
| Quarter ending September 2016 | 2,781 | → |
| Quarter ending December 2016 | 2,850 | ↑ |
| Quarter ending March 2017 | 2,927 | ↑ |
| **Variance since March 2016** | 4.5% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 14 | -85 |
| May | 634 | 387 |
| June | 1,081 | 796 |
| July | 1,980 | 1,474 |
| August | 2,511 | 2,106 |
| September | 3,062 | 2,707 |
| October | 3,665 | 3,408 |
| November | 4,373 | 4,151 |
| December | 5,284 | 4,606 |
| January | 5,700 | 5,539 |
| February | 6,857 | 6,113 |
| March | 7,383 | 7,125 |
| April | 7,902 | 7,447 |
| May | 7,901 | 7,445 |
| June | 7,902 | 7,448 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 98 | 1,725 | 5.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 262 | 2,897 | 9.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,267 | 1,725 | 73.4% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,946 | 2,897 | 67.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 158 | 4,519 | 3.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 18 | 4,519 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 4,519 | 0.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 101281/0016 - Year end March 2017

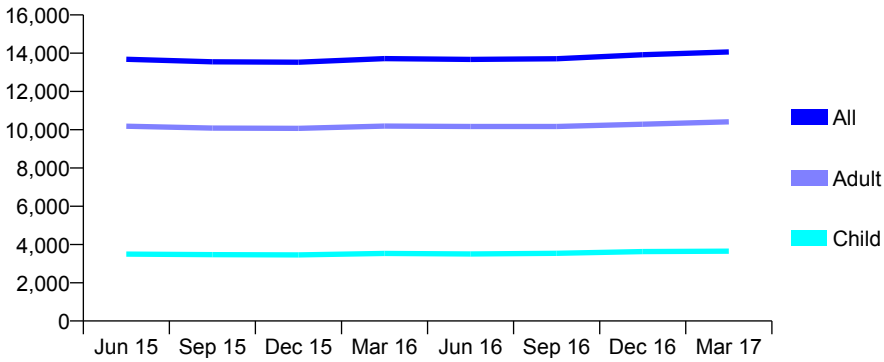
| | |
|---|---|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2021 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 44,534 |
| Carry forward general activity (UDA) | -476 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,254,888.70 |

## ACCESS*

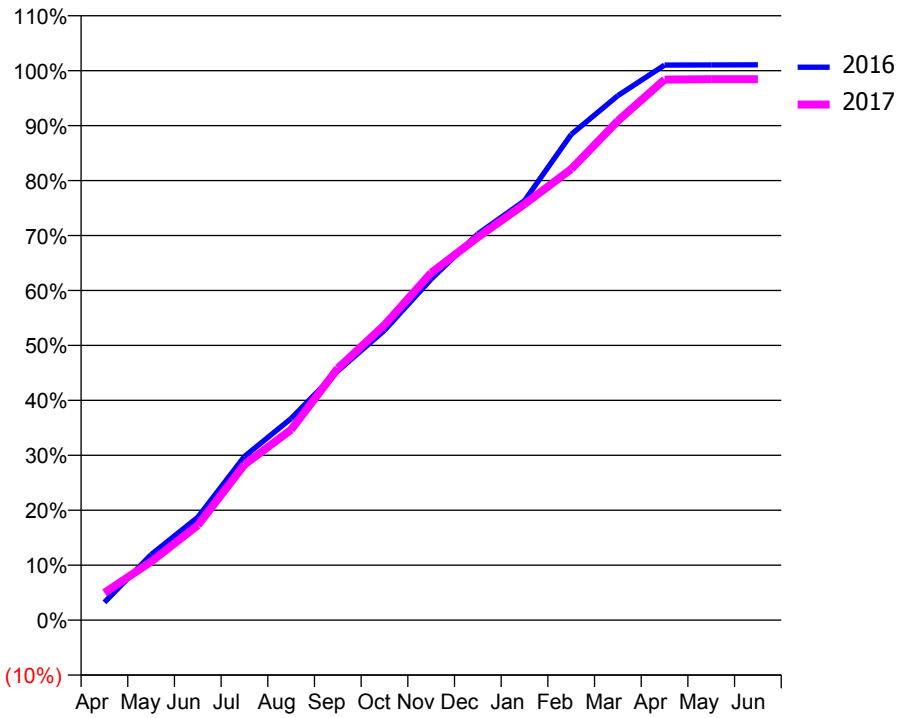
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 13,715 | |
| Quarter ending June 2016 | 13,672 | → |
| Quarter ending September 2016 | 13,709 | → |
| Quarter ending December 2016 | 13,918 | → |
| Quarter ending March 2017 | 14,067 | → |
| **Variance since March 2016** | 2.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1,447 | 2,221 |
| May | 5,317 | 4,736 |
| June | 8,342 | 7,688 |
| July | 13,271 | 12,604 |
| August | 16,349 | 15,441 |
| September | 20,195 | 20,408 |
| October | 23,486 | 23,924 |
| November | 27,640 | 28,146 |
| December | 31,300 | 31,028 |
| January | 33,989 | 33,715 |
| February | 39,365 | 36,551 |
| March | 42,513 | 40,470 |
| April | 44,982 | 43,807 |
| May | 44,994 | 43,841 |
| June | 45,010 | 43,838 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 431 | 6,103 | 7.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,601 | 16,968 | 15.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4,091 | 6,103 | 67.0% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 10,797 | 16,968 | 63.6% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,271 | 23,405 | 5.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 194 | 23,405 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 301 | 23,405 | 1.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 19 | *68.4%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 19 | *84.2%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 101281/0024 - Year end March 2017

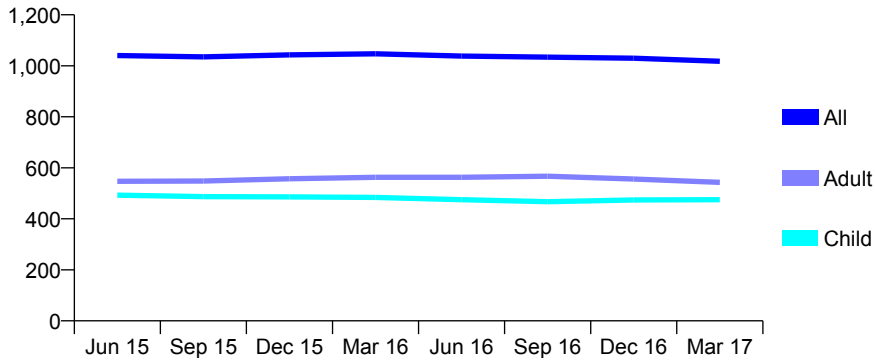
| | |
|---|---|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,579 |
| Carry forward general activity (UDA) | -52 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £62,514.61 |

## ACCESS*

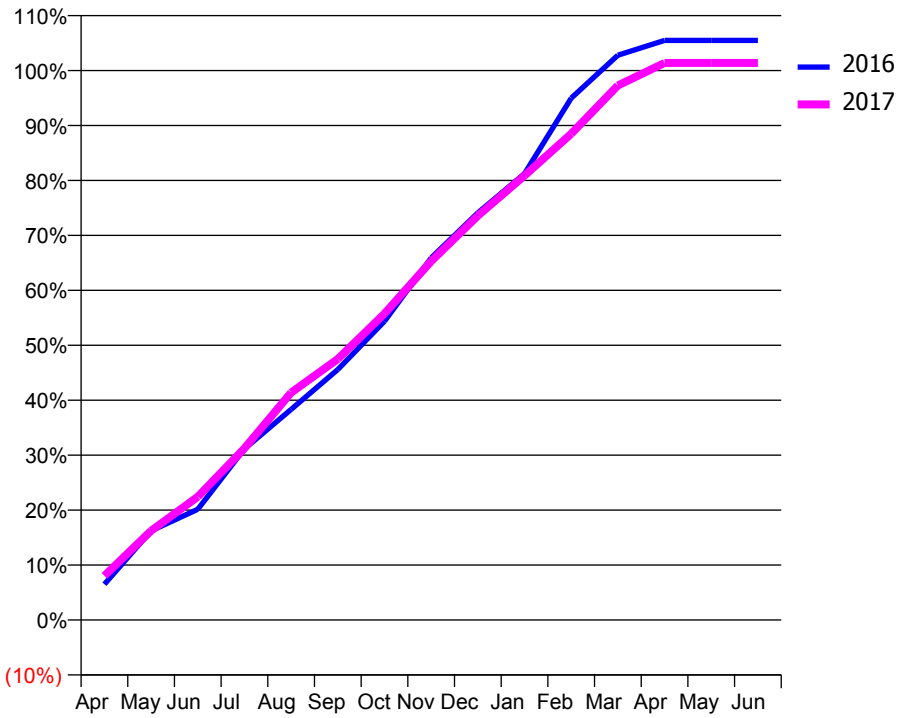
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,047 | |
| Quarter ending June 2016 | 1,038 | → |
| Quarter ending September 2016 | 1,034 | → |
| Quarter ending December 2016 | 1,030 | → |
| Quarter ending March 2017 | 1,018 | ↓ |
| **Variance since March 2016** | (2.8%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 168 | 207 |
| May | 418 | 419 |
| June | 520 | 578 |
| July | 803 | 806 |
| August | 989 | 1,067 |
| September | 1,176 | 1,225 |
| October | 1,402 | 1,438 |
| November | 1,700 | 1,684 |
| December | 1,911 | 1,897 |
| January | 2,095 | 2,085 |
| February | 2,449 | 2,282 |
| March | 2,651 | 2,509 |
| April | 2,720 | 2,615 |
| May | 2,720 | 2,615 |
| June | 2,720 | 2,615 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 43 | 854 | 5.0% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 71 | 838 | 8.5% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 681 | 854 | 79.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 637 | 838 | 76.0% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 23 | 1,691 | 1.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 11 | 1,691 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 1,691 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 101281/0030 - Year end March 2017

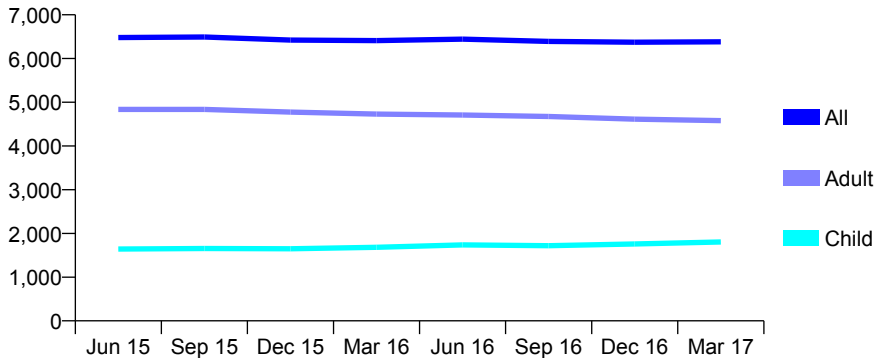
| | |
|---|---|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 20,500 |
| Carry forward general activity (UDA) | -225 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £586,551.07 |

## ACCESS*

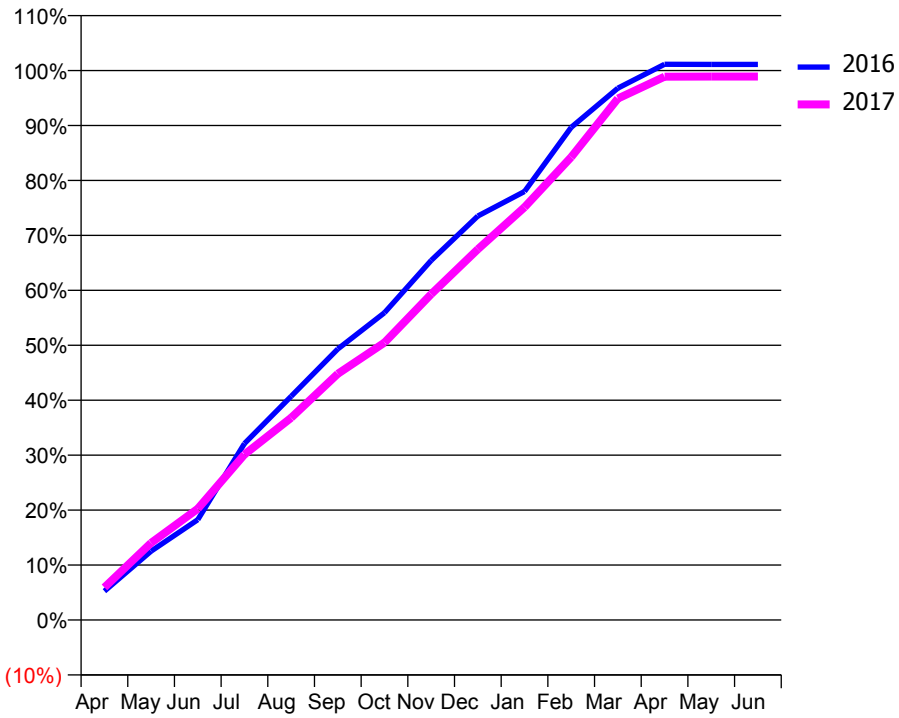
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,409 | |
| Quarter ending June 2016 | 6,444 | → |
| Quarter ending September 2016 | 6,392 | → |
| Quarter ending December 2016 | 6,372 | → |
| Quarter ending March 2017 | 6,383 | → |
| **Variance since March 2016** | (0.4%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1,075 | 1,217 |
| May | 2,571 | 2,879 |
| June | 3,742 | 4,151 |
| July | 6,584 | 6,175 |
| August | 8,344 | 7,544 |
| September | 10,110 | 9,187 |
| October | 11,462 | 10,352 |
| November | 13,415 | 12,158 |
| December | 15,070 | 13,831 |
| January | 15,988 | 15,399 |
| February | 18,379 | 17,268 |
| March | 19,839 | 19,451 |
| April | 20,730 | 20,267 |
| May | 20,728 | 20,274 |
| June | 20,725 | 20,275 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 253 | 2,984 | 8.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,229 | 7,988 | 15.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,786 | 2,984 | 59.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,185 | 7,988 | 64.9% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 425 | 10,962 | 3.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 74 | 10,962 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 238 | 10,962 | 2.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | *100.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 10 | *100.0%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 101281/0184 - Year end March 2017

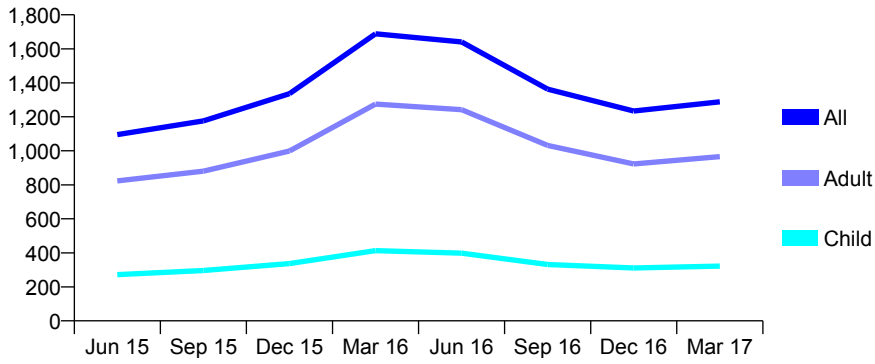
| | |
|---|---|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 22/09/2008 |
| Contract end date | 21/09/2018 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,500 |
| Carry forward general activity (UDA) | -110 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £171,958.81 |

## ACCESS*

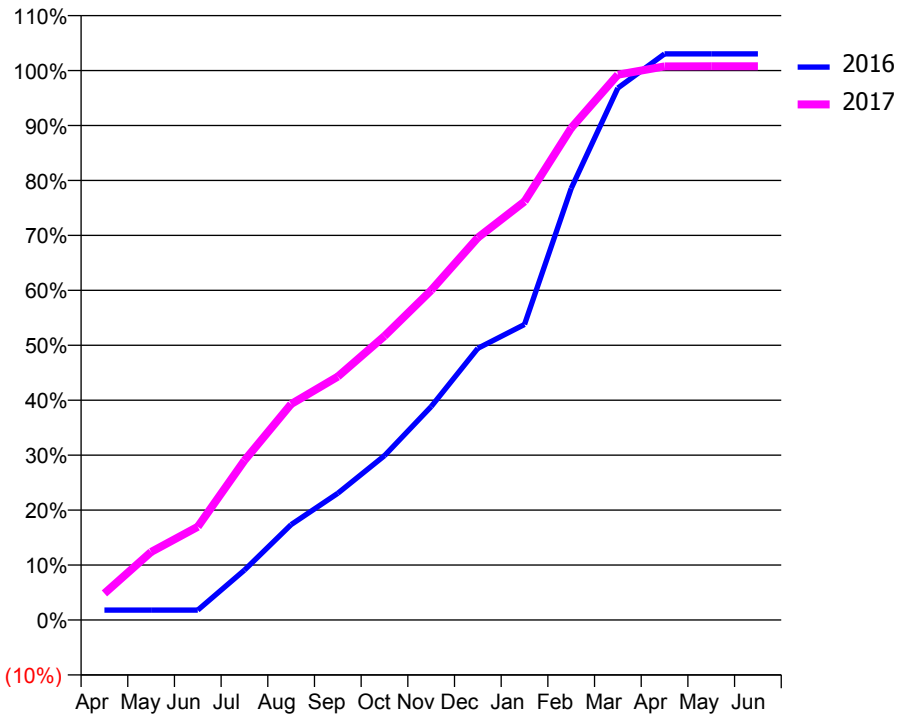
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,688 | |
| Quarter ending June 2016 | 1,640 | ↓ |
| Quarter ending September 2016 | 1,363 | ↓ |
| Quarter ending December 2016 | 1,234 | ↓ |
| Quarter ending March 2017 | 1,288 | ↑ |
| **Variance since March 2016** | (23.7%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 100 | 267 |
| May | 100 | 681 |
| June | 100 | 934 |
| July | 500 | 1,598 |
| August | 955 | 2,162 |
| September | 1,269 | 2,436 |
| October | 1,646 | 2,842 |
| November | 2,136 | 3,300 |
| December | 2,719 | 3,827 |
| January | 2,958 | 4,189 |
| February | 4,320 | 4,924 |
| March | 5,324 | 5,458 |
| April | 5,667 | 5,541 |
| May | 5,667 | 5,542 |
| June | 5,667 | 5,542 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 39 | 486 | 8.0% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 210 | 1,473 | 14.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 249 | 486 | 51.2% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 804 | 1,473 | 54.6% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 97 | 1,875 | 5.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 59 | 1,875 | 3.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 79 | 1,875 | 4.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 101338/0051 - Year end March 2017

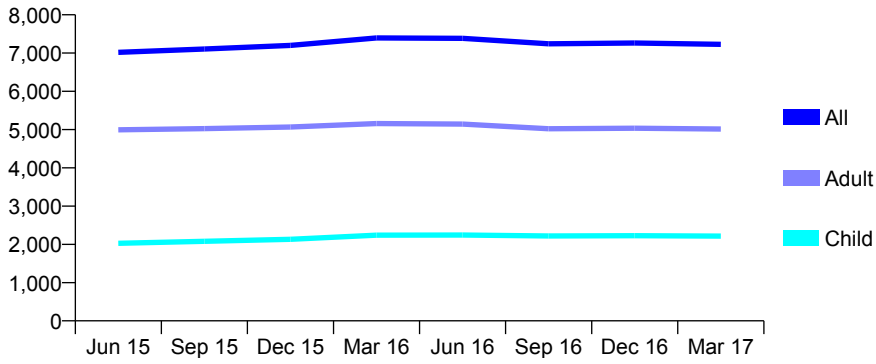
| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/07/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 22,200 |
| Carry forward general activity (UDA) | 144 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £594,382.58 |

## ACCESS*

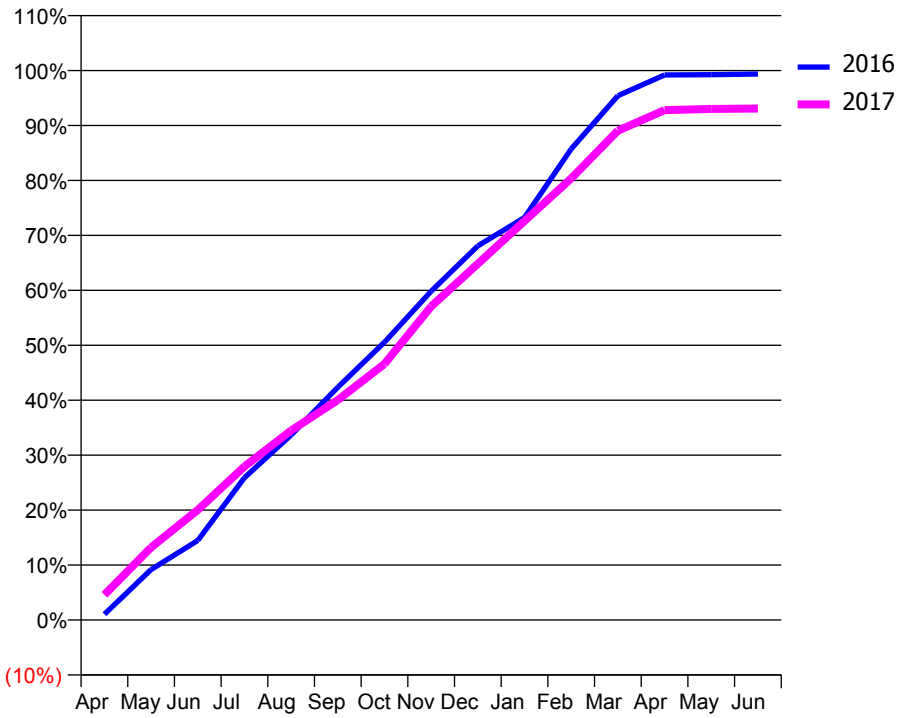
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,396 | |
| Quarter ending June 2016 | 7,386 | → |
| Quarter ending September 2016 | 7,242 | ↓ |
| Quarter ending December 2016 | 7,262 | → |
| Quarter ending March 2017 | 7,227 | → |
| **Variance since March 2016** | (2.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 233 | 1,021 |
| May | 2,037 | 2,931 |
| June | 3,213 | 4,449 |
| July | 5,751 | 6,205 |
| August | 7,473 | 7,660 |
| September | 9,404 | 8,887 |
| October | 11,225 | 10,348 |
| November | 13,284 | 12,668 |
| December | 15,117 | 14,391 |
| January | 16,261 | 16,123 |
| February | 19,031 | 17,842 |
| March | 21,178 | 19,768 |
| April | 22,022 | 20,596 |
| May | 22,030 | 20,649 |
| June | 22,056 | 20,661 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 197 | 2,449 | 8.0% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 966 | 5,891 | 16.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,163 | 2,449 | 47.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,840 | 5,891 | 48.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 772 | 8,302 | 9.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 65 | 8,302 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 232 | 8,302 | 2.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 5 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 101338/0052 - Year end March 2017

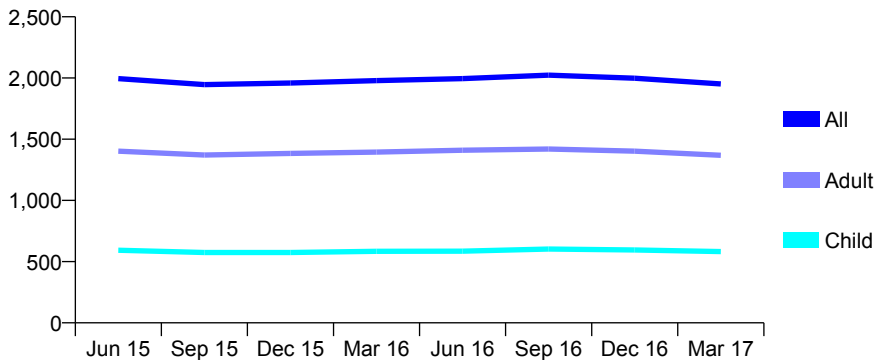
| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/07/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,500 |
| Carry forward general activity (UDA) | -5 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £200,804.92 |

## ACCESS*

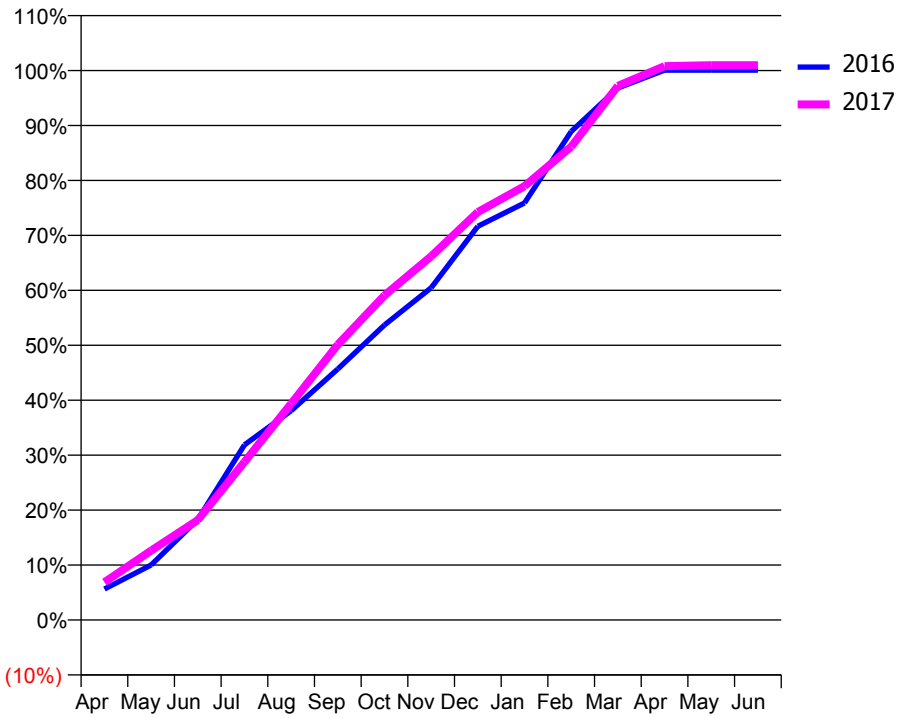
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,979 | |
| Quarter ending June 2016 | 1,995 | → |
| Quarter ending September 2016 | 2,023 | → |
| Quarter ending December 2016 | 1,998 | ↓ |
| Quarter ending March 2017 | 1,951 | ↓ |
| **Variance since March 2016** | (1.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 424 | 516 |
| May | 751 | 947 |
| June | 1,371 | 1,365 |
| July | 2,390 | 2,158 |
| August | 2,856 | 2,953 |
| September | 3,425 | 3,759 |
| October | 4,026 | 4,431 |
| November | 4,535 | 4,965 |
| December | 5,373 | 5,568 |
| January | 5,692 | 5,921 |
| February | 6,667 | 6,460 |
| March | 7,260 | 7,290 |
| April | 7,505 | 7,560 |
| May | 7,505 | 7,572 |
| June | 7,505 | 7,572 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 71 | 993 | 7.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 328 | 2,152 | 15.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 567 | 993 | 57.1% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,188 | 2,152 | 55.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 244 | 3,137 | 7.8% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 3,137 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 3,137 | 0.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

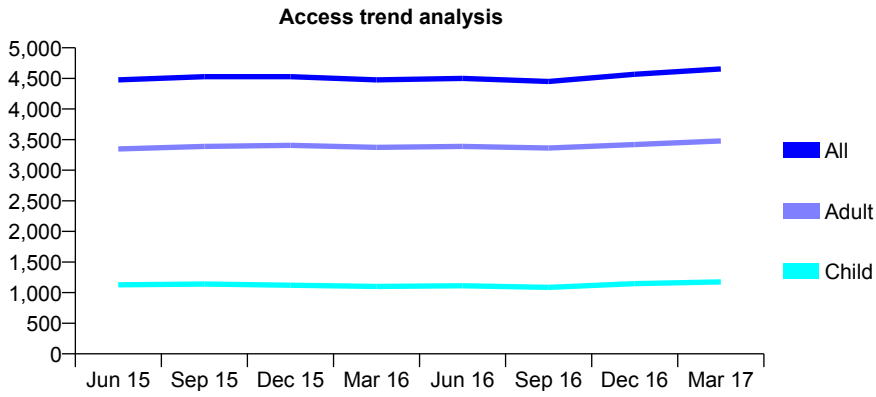
# Q52 - Vital Signs At a Glance Contract Report for 101338/0053 - Year end March 2017

| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/07/2007 |
| Contract end date | |

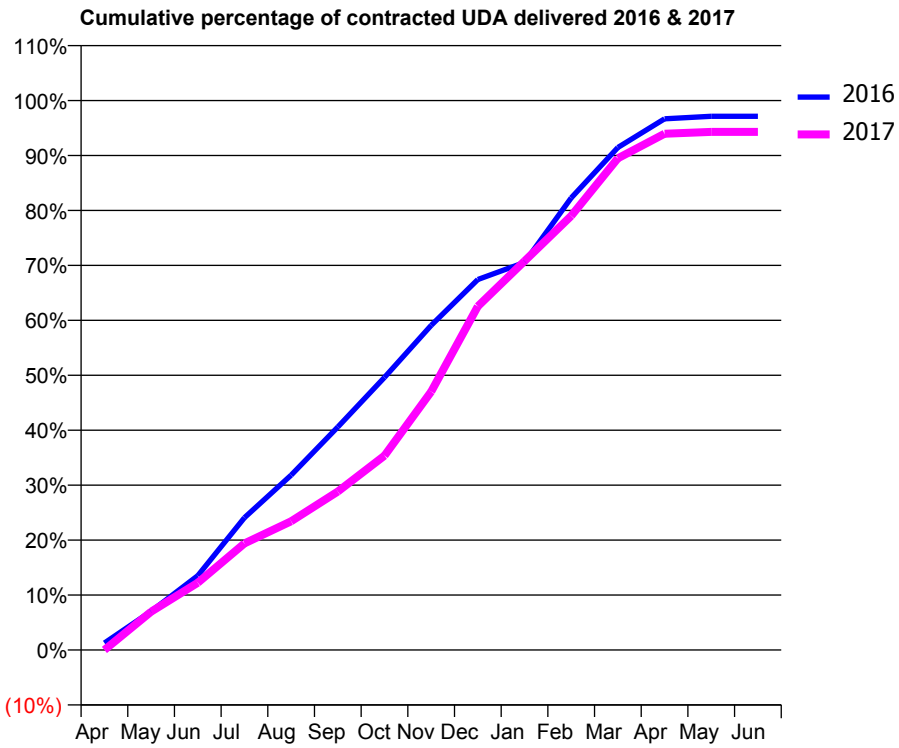
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,523 |
| Carry forward general activity (UDA) | 475 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £447,374.12 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,476 | |
| Quarter ending June 2016 | 4,501 | → |
| Quarter ending September 2016 | 4,450 | ↓ |
| Quarter ending December 2016 | 4,568 | ↑ |
| Quarter ending March 2017 | 4,654 | → |
| **Variance since March 2016** | 4.0% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 211 | -4 |
| May | 1,164 | 1,154 |
| June | 2,234 | 2,022 |
| July | 3,981 | 3,204 |
| August | 5,260 | 3,871 |
| September | 6,705 | 4,765 |
| October | 8,198 | 5,844 |
| November | 9,763 | 7,770 |
| December | 11,142 | 10,336 |
| January | 11,655 | 11,694 |
| February | 13,596 | 13,053 |
| March | 15,109 | 14,785 |
| April | 15,972 | 15,522 |
| May | 16,048 | 15,579 |
| June | 16,048 | 15,580 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 116 | 1,743 | 6.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 587 | 4,866 | 12.1% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 919 | 1,743 | 52.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,689 | 4,866 | 55.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 273 | 6,699 | 4.1% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 53 | 6,699 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 152 | 6,699 | 2.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 101338/0054 - Year end March 2017

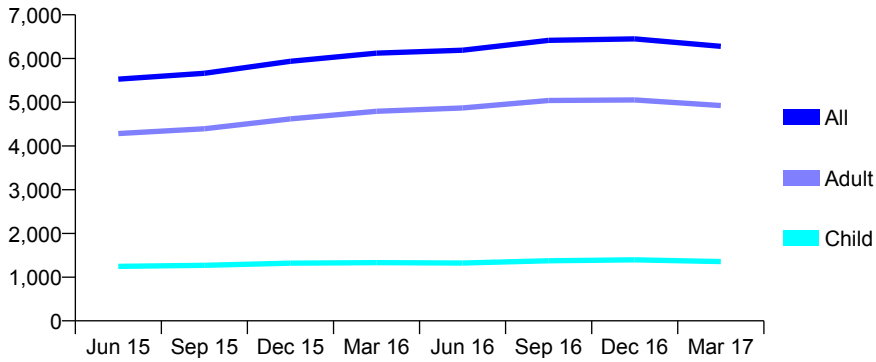
| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/07/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 20,500 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £548,866.79 |

## ACCESS*

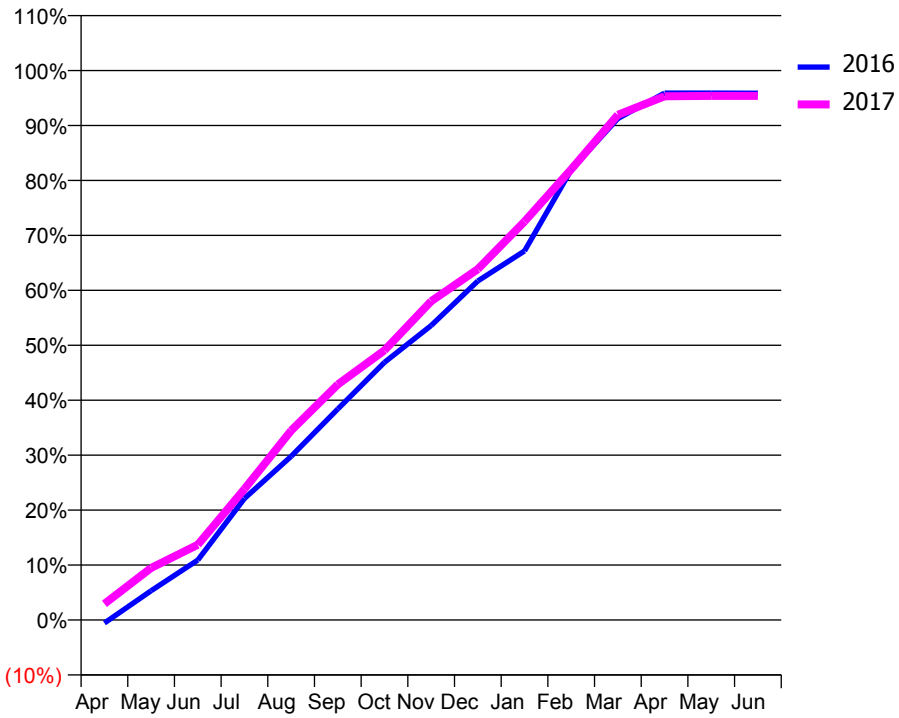
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,124 | |
| Quarter ending June 2016 | 6,191 | → |
| Quarter ending September 2016 | 6,415 | ↑ |
| Quarter ending December 2016 | 6,450 | → |
| Quarter ending March 2017 | 6,278 | ↓ |
| **Variance since March 2016** | 2.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -116 | 606 |
| May | 1,093 | 1,944 |
| June | 2,236 | 2,807 |
| July | 4,532 | 4,889 |
| August | 6,106 | 7,065 |
| September | 7,870 | 8,790 |
| October | 9,615 | 10,061 |
| November | 10,987 | 11,893 |
| December | 12,650 | 13,092 |
| January | 13,767 | 14,869 |
| February | 16,792 | 16,811 |
| March | 18,705 | 18,847 |
| April | 19,656 | 19,536 |
| May | 19,656 | 19,553 |
| June | 19,655 | 19,553 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 142 | 1,907 | 7.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 967 | 6,416 | 15.1% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 979 | 1,907 | 51.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,086 | 6,416 | 48.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 542 | 8,251 | 6.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 166 | 8,251 | 2.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 162 | 8,251 | 2.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 4 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

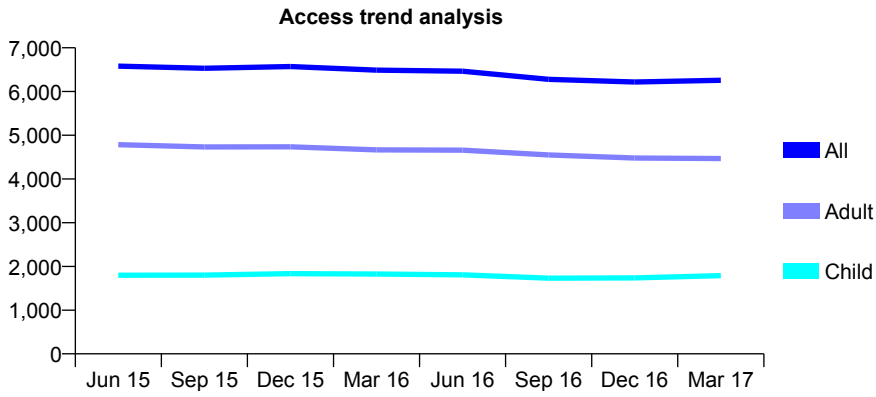
# Q52 - Vital Signs At a Glance Contract Report for 101338/0055 - Year end March 2017

| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/07/2007 |
| Contract end date | |

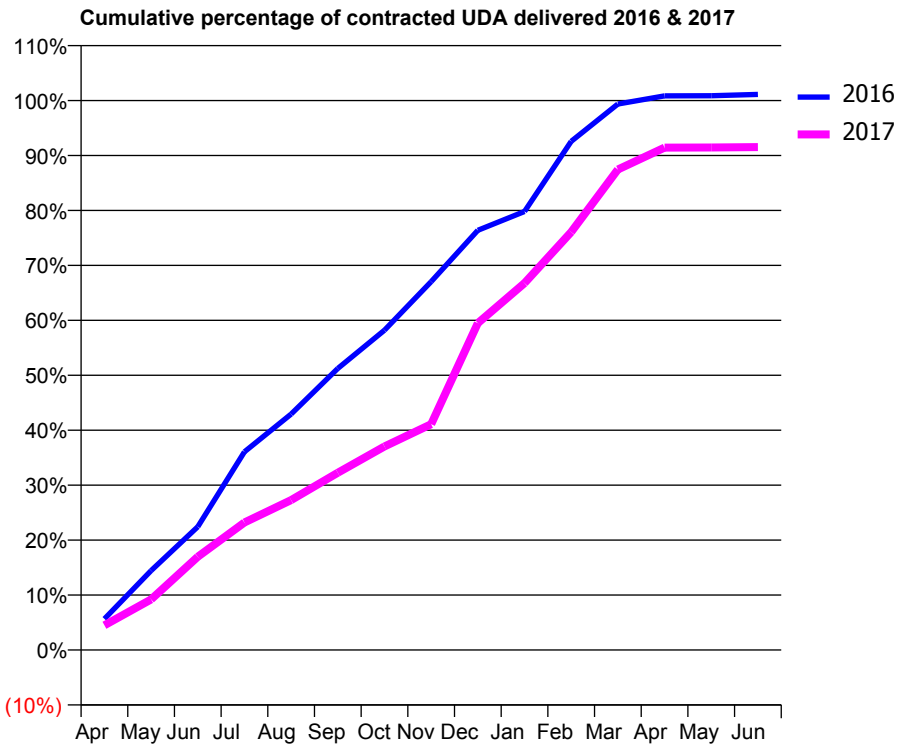
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 19,000 |
| Carry forward general activity (UDA) | -211 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £508,705.80 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,489 | |
| Quarter ending June 2016 | 6,466 | → |
| Quarter ending September 2016 | 6,280 | ↓ |
| Quarter ending December 2016 | 6,218 | → |
| Quarter ending March 2017 | 6,256 | → |
| **Variance since March 2016** | (3.6%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 1,079 | 857 |
| May | 2,747 | 1,749 |
| June | 4,261 | 3,227 |
| July | 6,854 | 4,411 |
| August | 8,158 | 5,185 |
| September | 9,735 | 6,128 |
| October | 11,058 | 7,036 |
| November | 12,736 | 7,809 |
| December | 14,512 | 11,303 |
| January | 15,163 | 12,688 |
| February | 17,586 | 14,455 |
| March | 18,877 | 16,614 |
| April | 19,160 | 17,372 |
| May | 19,163 | 17,377 |
| June | 19,211 | 17,391 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 138 | 2,235 | 6.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 865 | 5,725 | 15.1% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 930 | 2,235 | 41.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,687 | 5,725 | 46.9% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 809 | 8,068 | 10.0% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 92 | 8,068 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 116 | 8,068 | 1.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 5 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 101338/0056 - Year end March 2017

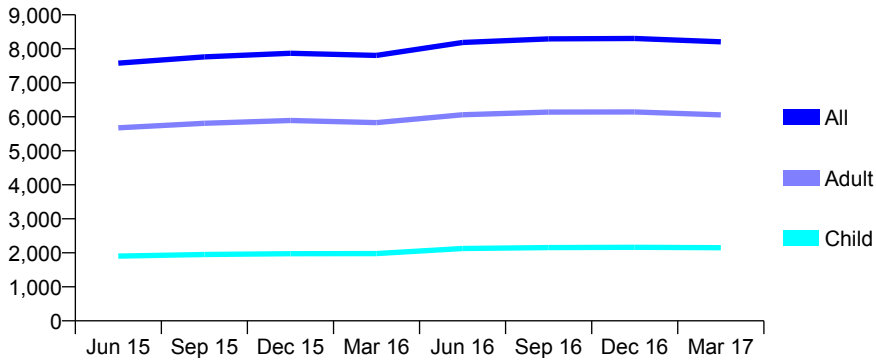
| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/07/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 25,300 |
| Carry forward general activity (UDA) | 95 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £677,381.93 |

## ACCESS*

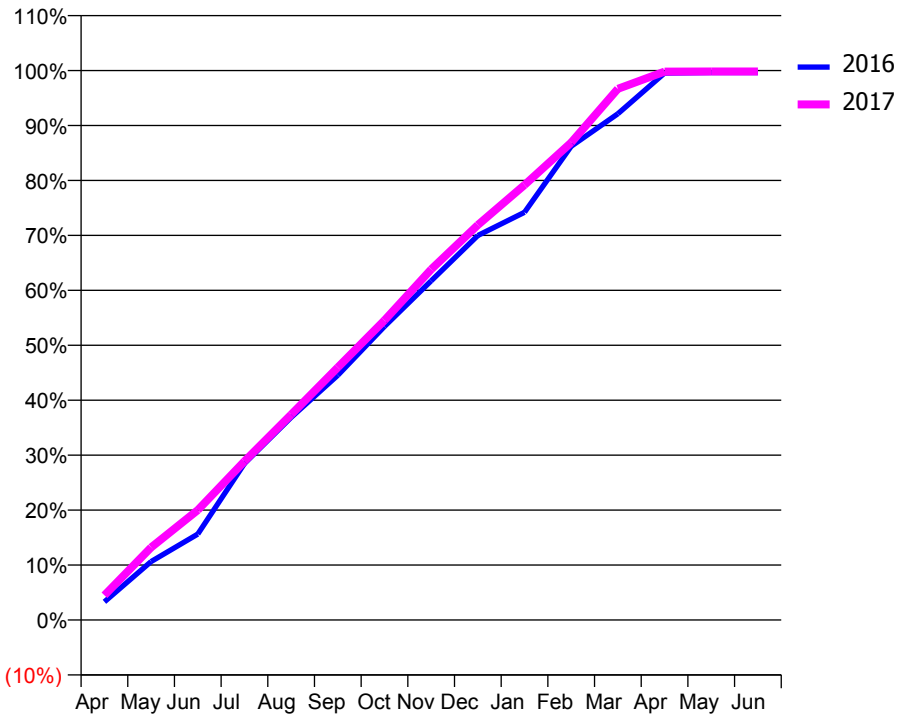
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,807 | |
| Quarter ending June 2016 | 8,188 | ↑ |
| Quarter ending September 2016 | 8,291 | → |
| Quarter ending December 2016 | 8,305 | → |
| Quarter ending March 2017 | 8,207 | ↓ |
| **Variance since March 2016** | 5.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 841 | 1,139 |
| May | 2,693 | 3,340 |
| June | 3,958 | 5,062 |
| July | 7,207 | 7,307 |
| August | 9,331 | 9,456 |
| September | 11,268 | 11,629 |
| October | 13,515 | 13,798 |
| November | 15,618 | 16,145 |
| December | 17,703 | 18,187 |
| January | 18,769 | 20,029 |
| February | 21,810 | 21,980 |
| March | 23,308 | 24,460 |
| April | 25,181 | 25,248 |
| May | 25,205 | 25,254 |
| June | 25,205 | 25,256 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 172 | 3,186 | 5.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,039 | 8,528 | 12.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,774 | 3,186 | 55.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,493 | 8,528 | 52.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 354 | 11,179 | 3.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 133 | 11,179 | 1.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 280 | 11,179 | 2.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 14 | *85.7%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 14 | *92.9%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 101338/0067 - Year end March 2017

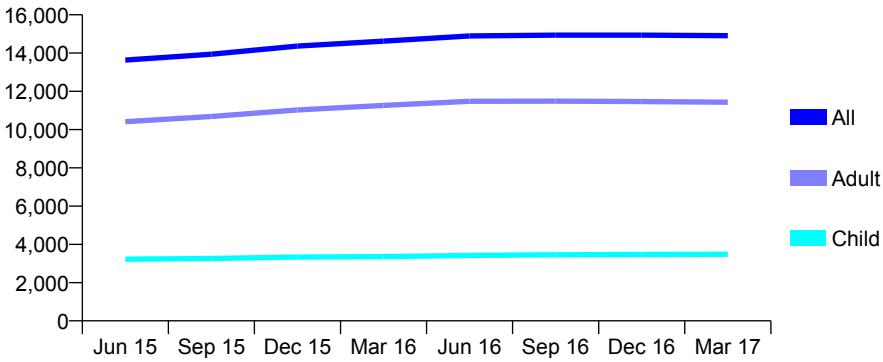
| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 40,509 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,084,587.54 |

## ACCESS*

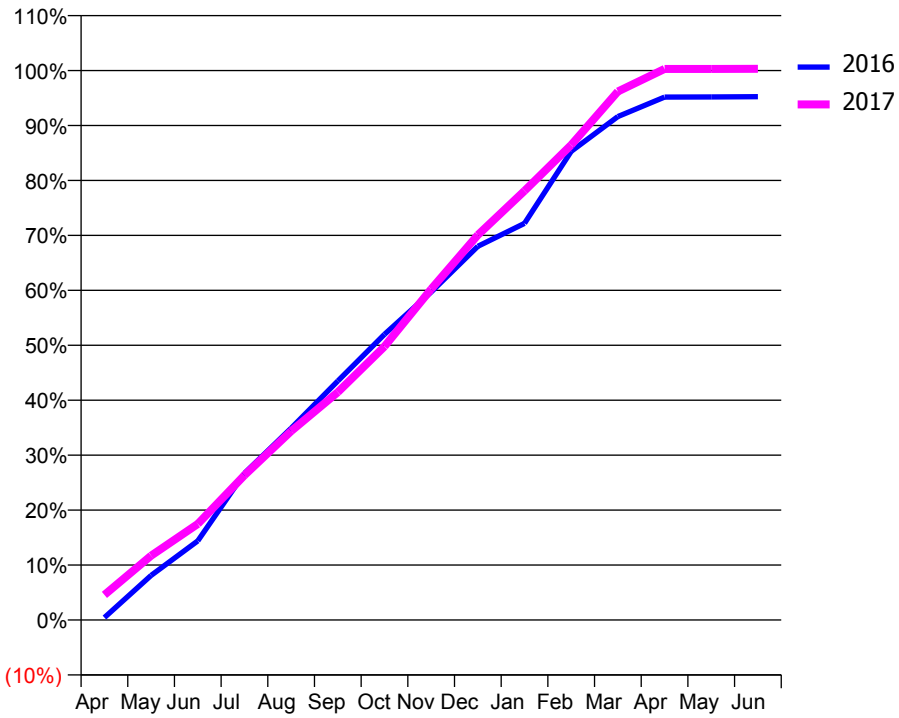
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 14,626 | |
| Quarter ending June 2016 | 14,898 | → |
| Quarter ending September 2016 | 14,940 | → |
| Quarter ending December 2016 | 14,937 | → |
| Quarter ending March 2017 | 14,912 | → |
| **Variance since March 2016** | 2.0% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 185 | 1,849 |
| May | 3,285 | 4,744 |
| June | 5,830 | 7,085 |
| July | 10,814 | 10,667 |
| August | 14,137 | 13,921 |
| September | 17,624 | 16,799 |
| October | 21,062 | 20,170 |
| November | 24,176 | 24,393 |
| December | 27,553 | 28,382 |
| January | 29,240 | 31,634 |
| February | 34,547 | 35,020 |
| March | 37,117 | 38,959 |
| April | 38,550 | 40,625 |
| May | 38,559 | 40,624 |
| June | 38,574 | 40,631 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 328 | 5,135 | 6.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,033 | 15,897 | 12.8% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,801 | 5,135 | 54.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,862 | 15,897 | 55.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,550 | 21,167 | 7.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 180 | 21,167 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 339 | 21,167 | 1.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 14 | 17 | *82.4%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 17 | *70.6%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 101338/0074 - Year end March 2017

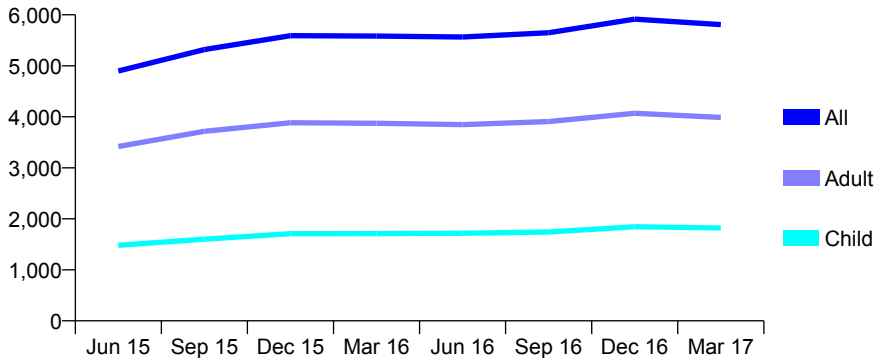
| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 09/12/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,287 |
| Carry forward general activity (UDA) | -342 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £537,371.32 |

## ACCESS*

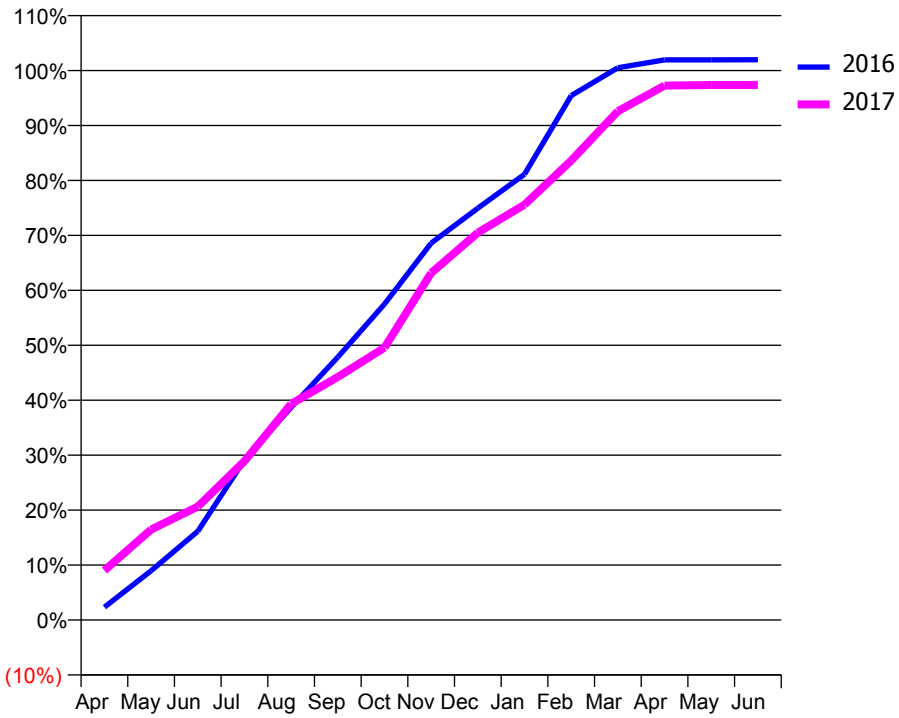
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,584 | |
| Quarter ending June 2016 | 5,565 | → |
| Quarter ending September 2016 | 5,648 | → |
| Quarter ending December 2016 | 5,914 | ↑ |
| Quarter ending March 2017 | 5,808 | ↓ |
| **Variance since March 2016** | 4.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 410 | 1,651 |
| May | 1,575 | 3,010 |
| June | 2,835 | 3,775 |
| July | 5,115 | 5,288 |
| August | 6,791 | 7,193 |
| September | 8,400 | 8,088 |
| October | 10,094 | 9,066 |
| November | 12,040 | 11,551 |
| December | 13,157 | 12,888 |
| January | 14,238 | 13,819 |
| February | 16,752 | 15,289 |
| March | 17,643 | 16,930 |
| April | 17,892 | 17,786 |
| May | 17,892 | 17,806 |
| June | 17,896 | 17,808 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 158 | 2,456 | 6.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 682 | 5,189 | 13.1% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,260 | 2,456 | 51.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,813 | 5,189 | 54.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 586 | 7,931 | 7.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 44 | 7,931 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 147 | 7,931 | 1.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

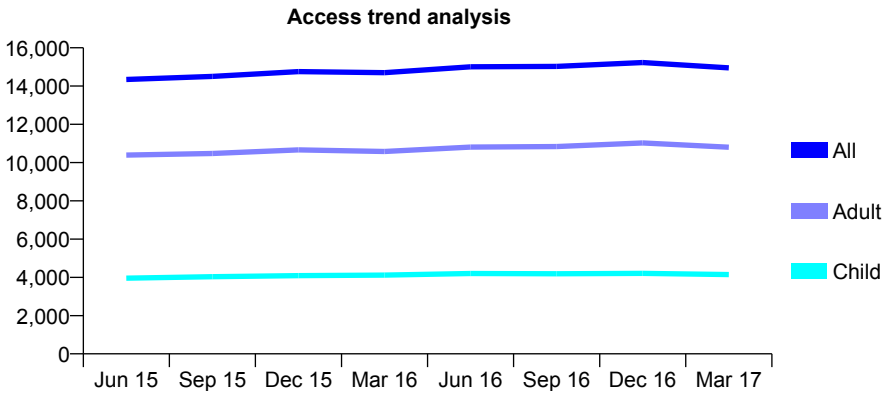
# Q52 - Vital Signs At a Glance Contract Report for 101338/0079 - Year end March 2017

| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

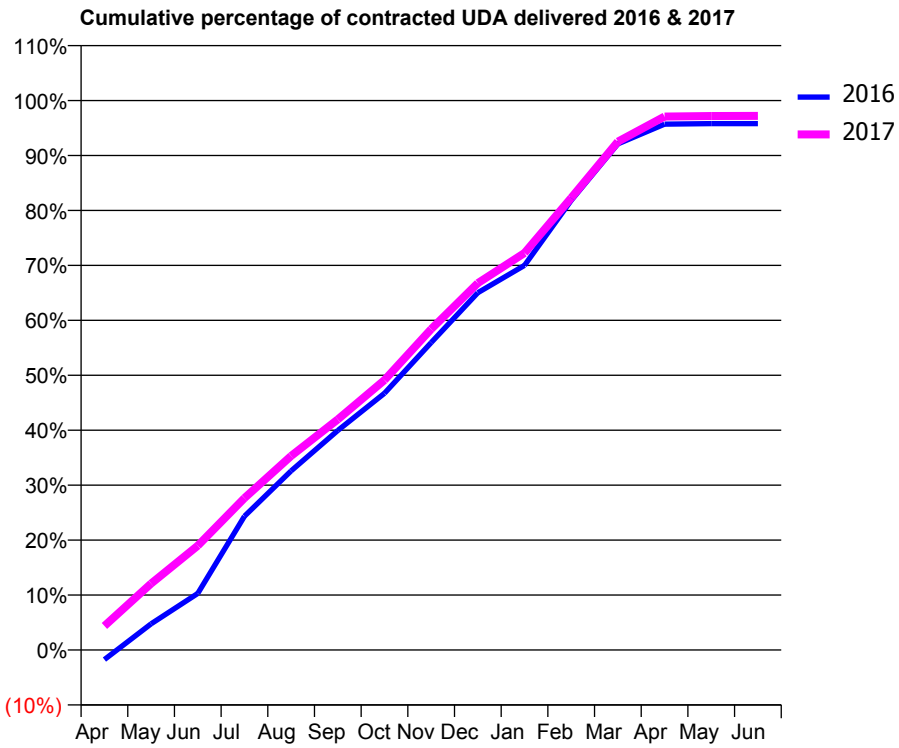
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 44,400 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,188,765.14 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 14,700 | |
| Quarter ending June 2016 | 15,009 | ↑ |
| Quarter ending September 2016 | 15,027 | → |
| Quarter ending December 2016 | 15,231 | → |
| Quarter ending March 2017 | 14,952 | ↓ |
| **Variance since March 2016** | 1.7% | → |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -785 | 1,943 |
| May | 2,117 | 5,373 |
| June | 4,570 | 8,436 |
| July | 10,812 | 12,278 |
| August | 14,477 | 15,677 |
| September | 17,744 | 18,639 |
| October | 20,749 | 21,812 |
| November | 24,846 | 25,926 |
| December | 28,876 | 29,650 |
| January | 31,083 | 32,085 |
| February | 36,324 | 36,535 |
| March | 40,893 | 41,075 |
| April | 42,492 | 43,103 |
| May | 42,528 | 43,149 |
| June | 42,534 | 43,162 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 371 | 5,377 | 6.9% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,195 | 13,971 | 15.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,636 | 5,377 | 49.0% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,451 | 13,971 | 46.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,784 | 19,344 | 9.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 198 | 19,344 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 453 | 19,344 | 2.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | *90.9%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 11 | *72.7%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 101338/0080 - Year end March 2017

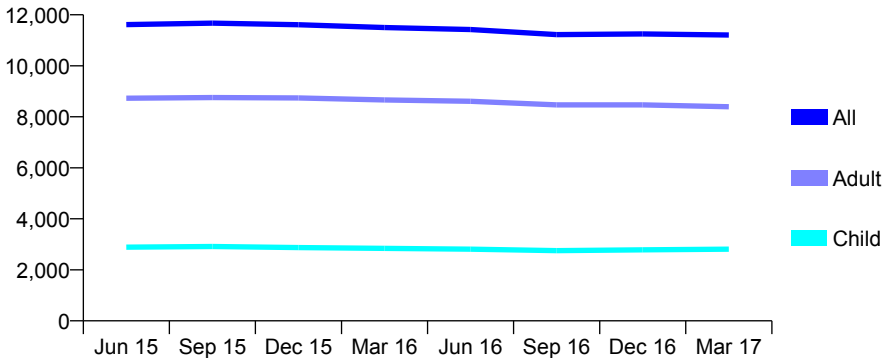
| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 30,442 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £810,588.02 |

## ACCESS*

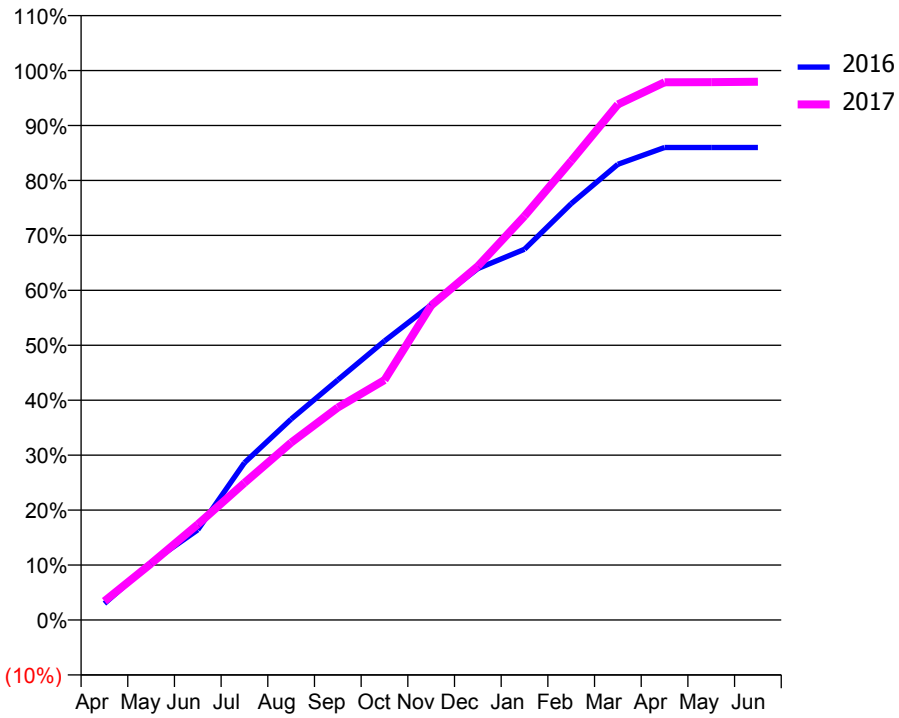
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 11,502 | |
| Quarter ending June 2016 | 11,420 | → |
| Quarter ending September 2016 | 11,224 | ↓ |
| Quarter ending December 2016 | 11,250 | → |
| Quarter ending March 2017 | 11,206 | → |
| **Variance since March 2016** | (2.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 914 | 1,049 |
| May | 3,181 | 3,125 |
| June | 4,997 | 5,297 |
| July | 8,710 | 7,594 |
| August | 11,128 | 9,830 |
| September | 13,299 | 11,775 |
| October | 15,456 | 13,291 |
| November | 17,458 | 17,424 |
| December | 19,473 | 19,603 |
| January | 20,537 | 22,382 |
| February | 23,066 | 25,434 |
| March | 25,247 | 28,562 |
| April | 26,180 | 29,788 |
| May | 26,178 | 29,800 |
| June | 26,179 | 29,820 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 205 | 3,793 | 5.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,029 | 10,709 | 9.6% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,659 | 3,793 | 43.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,181 | 10,709 | 48.4% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 621 | 14,598 | 4.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 196 | 14,598 | 1.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 249 | 14,598 | 1.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | *90.9%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 11 | *63.6%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

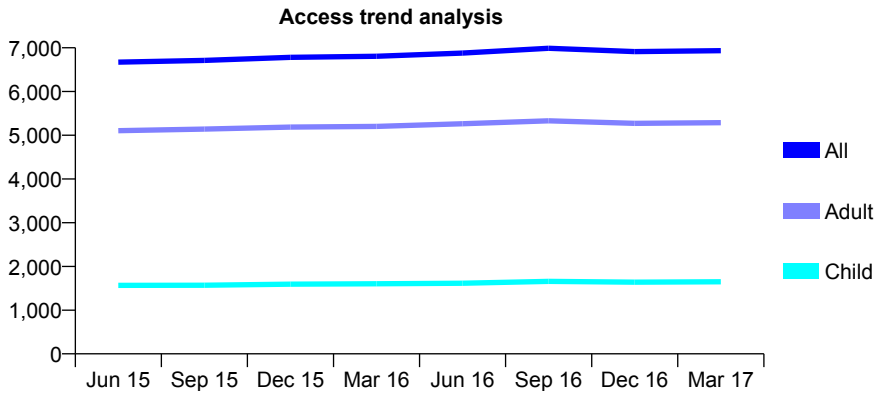
# Q52 - Vital Signs At a Glance Contract Report for 101338/0081 - Year end March 2017

| | |
|---|---|
| Name or company name | Petrie Tucker and Partners Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

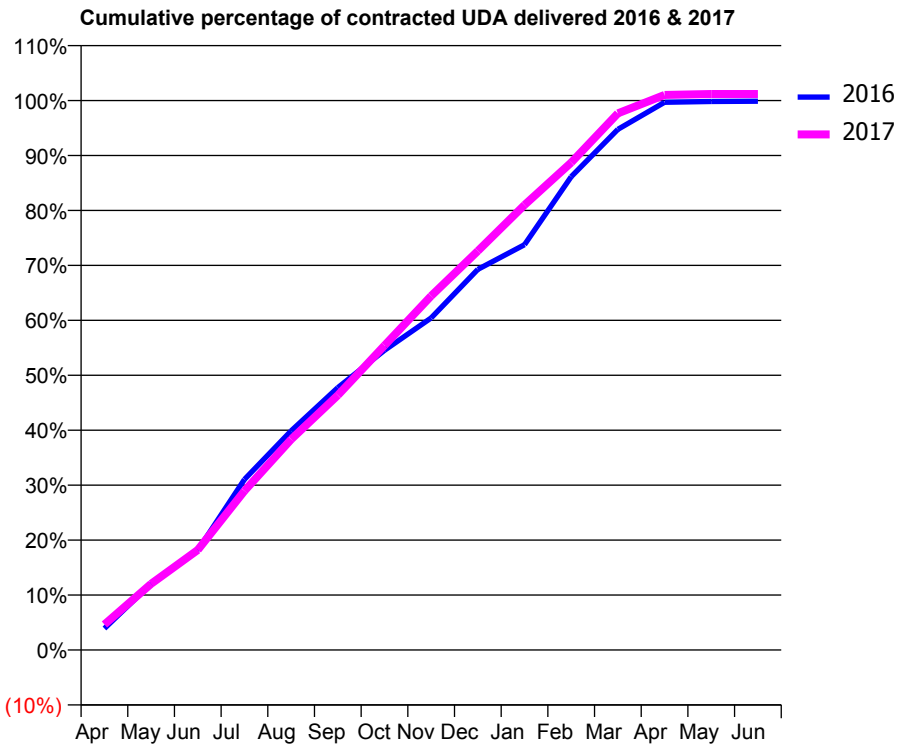
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,300 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £436,416.03 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,807 | |
| Quarter ending June 2016 | 6,879 | → |
| Quarter ending September 2016 | 6,988 | → |
| Quarter ending December 2016 | 6,913 | ↓ |
| Quarter ending March 2017 | 6,935 | → |
| **Variance since March 2016** | 1.9% | → |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 639 | 757 |
| May | 1,966 | 1,966 |
| June | 2,961 | 2,969 |
| July | 5,060 | 4,722 |
| August | 6,500 | 6,247 |
| September | 7,783 | 7,555 |
| October | 8,890 | 9,031 |
| November | 9,849 | 10,504 |
| December | 11,290 | 11,836 |
| January | 12,024 | 13,200 |
| February | 14,039 | 14,459 |
| March | 15,445 | 15,920 |
| April | 16,249 | 16,465 |
| May | 16,270 | 16,492 |
| June | 16,279 | 16,493 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 83 | 2,005 | 4.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 513 | 6,145 | 8.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 875 | 2,005 | 43.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,681 | 6,145 | 43.6% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 375 | 7,980 | 4.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 55 | 7,980 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 95 | 7,980 | 1.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | *100.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 11 | *81.8%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

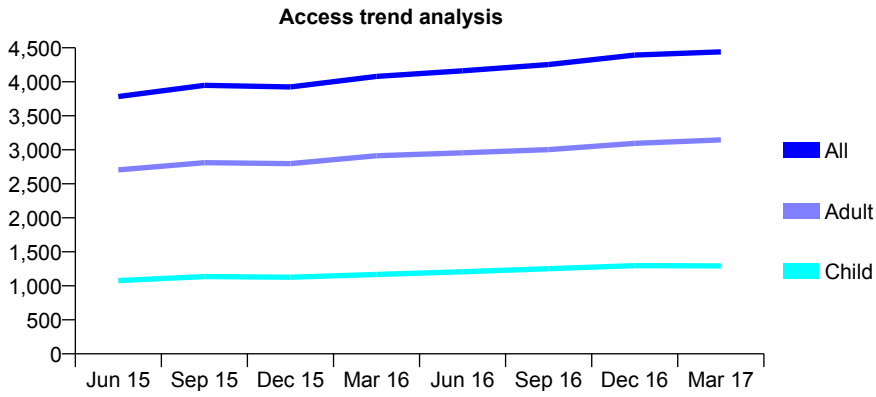
# Q52 - Vital Signs At a Glance Contract Report for 101338/0098 - Year end March 2017

| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2009 |
| Contract end date | |

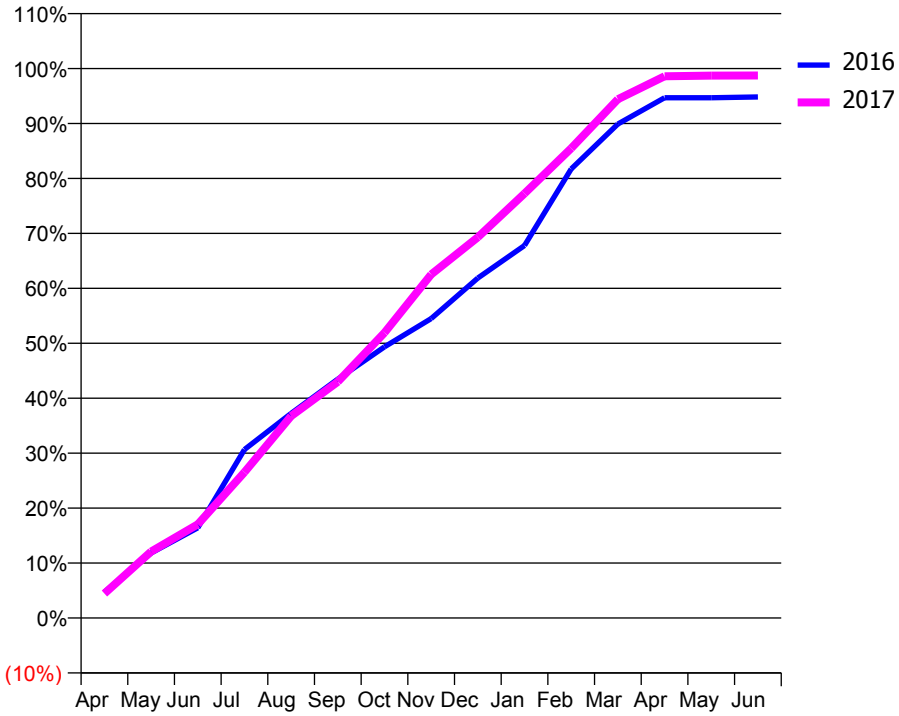
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,371 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £410,343.43 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,079 | |
| Quarter ending June 2016 | 4,162 | ↑ |
| Quarter ending September 2016 | 4,253 | ↑ |
| Quarter ending December 2016 | 4,394 | ↑ |
| Quarter ending March 2017 | 4,440 | → |
| **Variance since March 2016** | 8.9% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 771 | 728 |
| May | 1,938 | 1,979 |
| June | 2,686 | 2,791 |
| July | 5,018 | 4,345 |
| August | 6,096 | 6,015 |
| September | 7,119 | 7,039 |
| October | 8,077 | 8,500 |
| November | 8,922 | 10,235 |
| December | 10,129 | 11,343 |
| January | 11,099 | 12,648 |
| February | 13,378 | 13,995 |
| March | 14,718 | 15,455 |
| April | 15,500 | 16,139 |
| May | 15,501 | 16,161 |
| June | 15,522 | 16,163 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 146 | 1,956 | 7.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 844 | 4,433 | 19.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,000 | 1,956 | 51.1% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,025 | 4,433 | 45.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 610 | 6,358 | 9.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 107 | 6,358 | 1.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 190 | 6,358 | 3.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

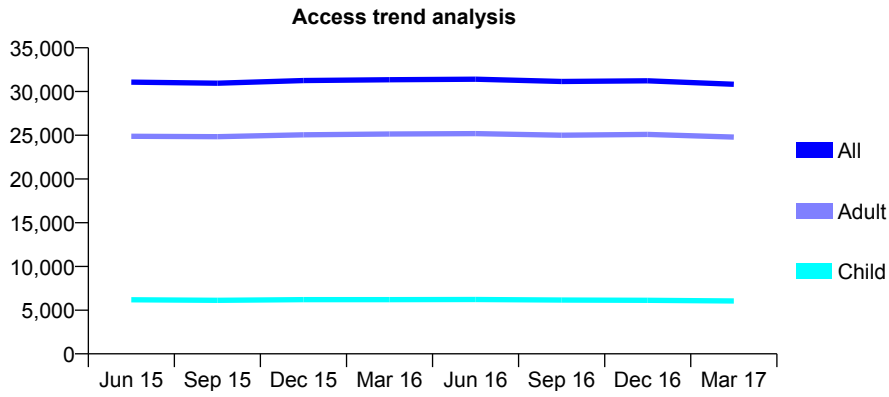
# Q52 - Vital Signs At a Glance Contract Report for 101338/0104 - Year end March 2017

| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2009 |
| Contract end date | |

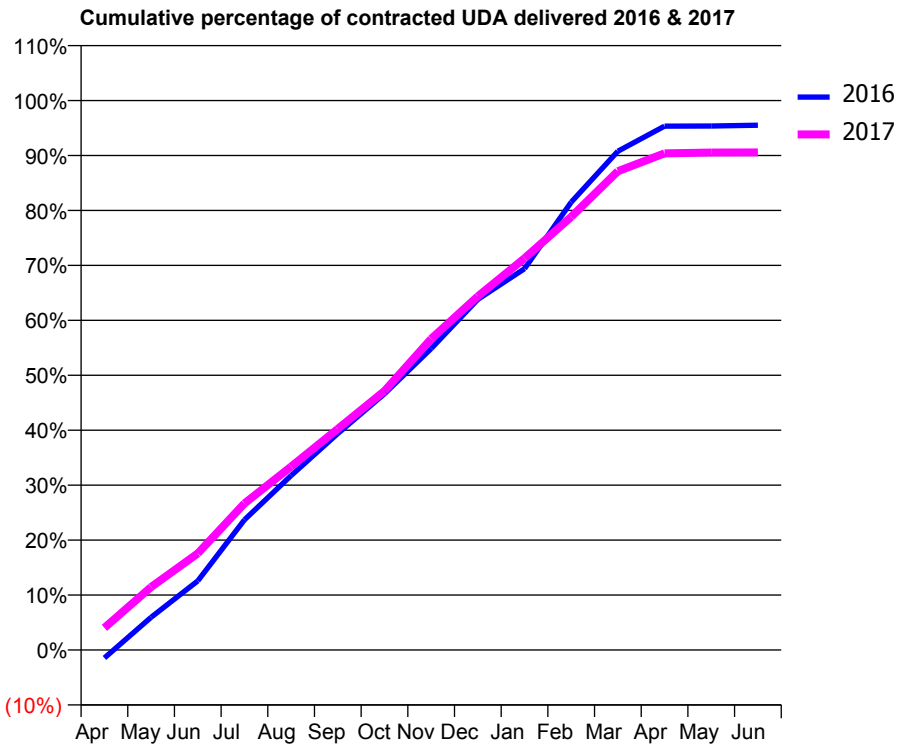
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 85,709 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £2,365,663.00 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 31,345 | |
| Quarter ending June 2016 | 31,405 | → |
| Quarter ending September 2016 | 31,152 | → |
| Quarter ending December 2016 | 31,223 | → |
| Quarter ending March 2017 | 30,832 | ↓ |
| **Variance since March 2016** | (1.6%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -1,266 | 3,470 |
| May | 5,107 | 9,819 |
| June | 10,777 | 15,078 |
| July | 20,319 | 22,866 |
| August | 27,208 | 28,614 |
| September | 33,770 | 34,490 |
| October | 39,975 | 40,392 |
| November | 47,020 | 48,533 |
| December | 54,692 | 55,178 |
| January | 59,478 | 61,089 |
| February | 69,844 | 67,567 |
| March | 77,804 | 74,684 |
| April | 81,699 | 77,458 |
| May | 81,721 | 77,596 |
| June | 81,852 | 77,604 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 479 | 7,678 | 6.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 4,097 | 31,056 | 13.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,037 | 7,678 | 39.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 12,450 | 31,056 | 40.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 3,254 | 38,417 | 8.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 280 | 38,417 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 977 | 38,417 | 2.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 40 | 44 | *90.9%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 37 | 44 | *84.1%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 101338/0138 - Year end March 2017

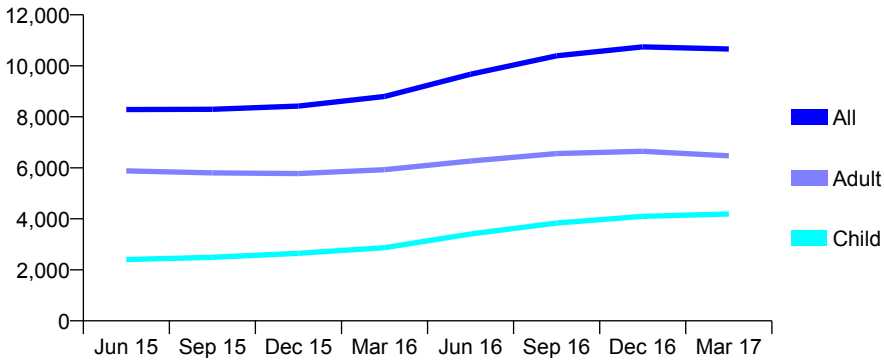
| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 28,509 |
| Carry forward general activity (UDA) | 622 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £941,014.51 |

## ACCESS*

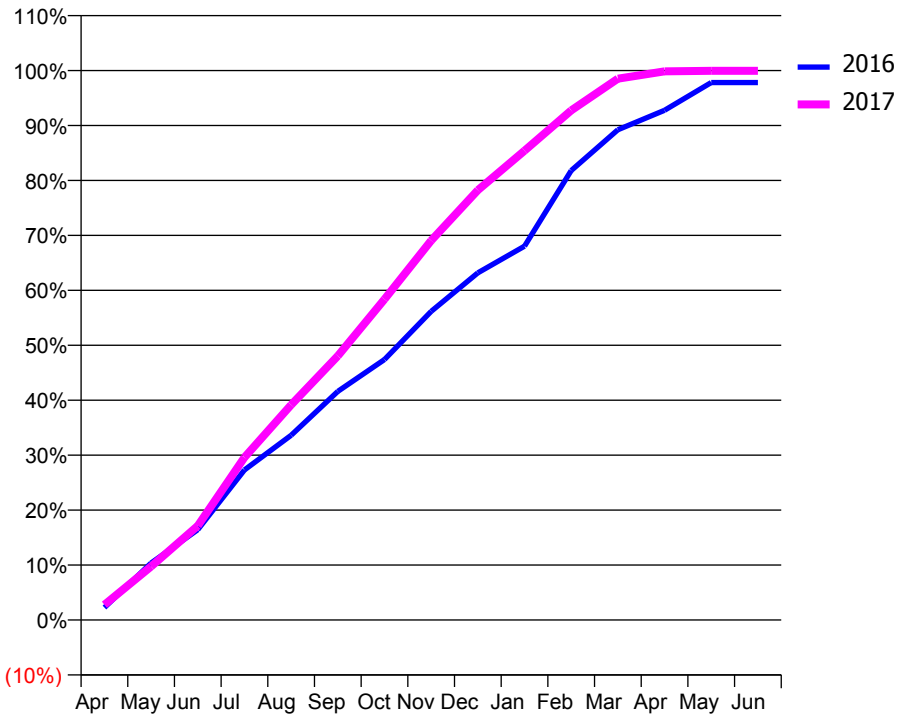
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,796 | |
| Quarter ending June 2016 | 9,673 | ↑ |
| Quarter ending September 2016 | 10,394 | ↑ |
| Quarter ending December 2016 | 10,745 | ↑ |
| Quarter ending March 2017 | 10,661 | → |
| **Variance since March 2016** | 21.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 647 | 791 |
| May | 2,960 | 2,780 |
| June | 4,686 | 4,891 |
| July | 7,789 | 8,440 |
| August | 9,588 | 11,165 |
| September | 11,862 | 13,700 |
| October | 13,516 | 16,639 |
| November | 16,009 | 19,686 |
| December | 18,010 | 22,303 |
| January | 19,398 | 24,351 |
| February | 23,318 | 26,439 |
| March | 25,436 | 28,084 |
| April | 26,445 | 28,466 |
| May | 27,884 | 28,490 |
| June | 27,887 | 28,494 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 342 | 6,118 | 5.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,011 | 8,700 | 11.6% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,645 | 6,118 | 43.2% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,286 | 8,700 | 49.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 874 | 13,762 | 6.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 39 | 13,762 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 187 | 13,762 | 1.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | *100.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 11 | *81.8%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 101338/0139 - Year end March 2017

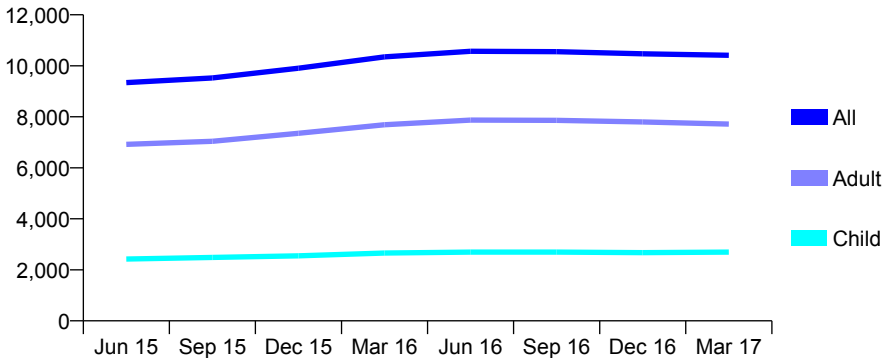
| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 28,439 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £815,555.70 |

## ACCESS*

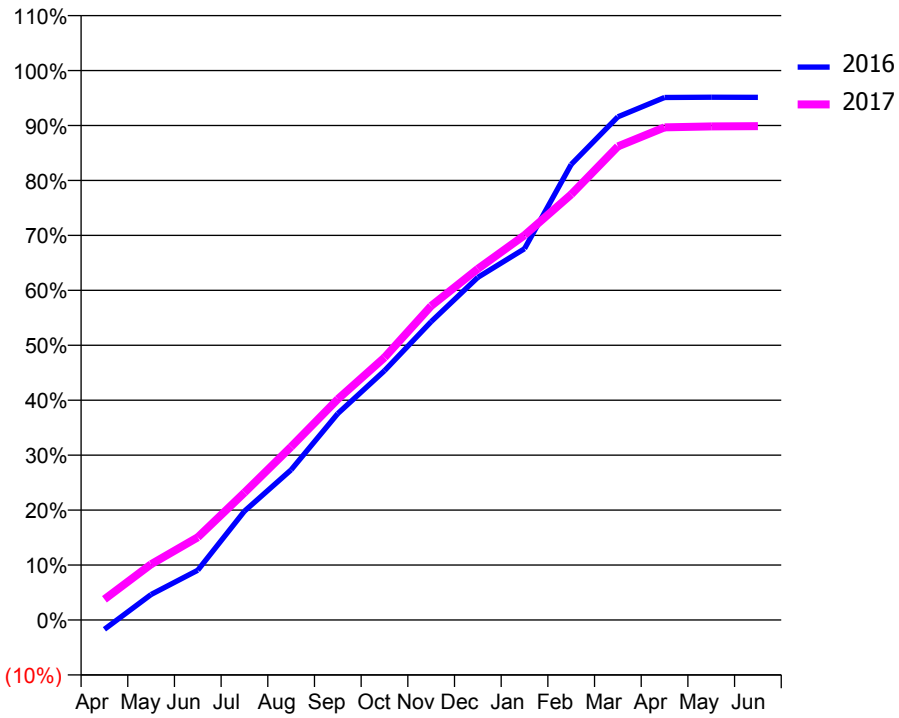
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 10,348 | |
| Quarter ending June 2016 | 10,568 | ↑ |
| Quarter ending September 2016 | 10,554 | → |
| Quarter ending December 2016 | 10,470 | → |
| Quarter ending March 2017 | 10,412 | → |
| **Variance since March 2016** | 0.6% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -487 | 1,071 |
| May | 1,324 | 2,887 |
| June | 2,578 | 4,285 |
| July | 5,635 | 6,595 |
| August | 7,777 | 8,968 |
| September | 10,684 | 11,430 |
| October | 12,904 | 13,587 |
| November | 15,438 | 16,254 |
| December | 17,734 | 18,172 |
| January | 19,217 | 19,910 |
| February | 23,577 | 22,026 |
| March | 26,039 | 24,513 |
| April | 27,043 | 25,495 |
| May | 27,054 | 25,547 |
| June | 27,052 | 25,556 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 172 | 3,563 | 4.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,052 | 9,701 | 10.8% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,059 | 3,563 | 57.8% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,383 | 9,701 | 55.5% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 788 | 13,201 | 6.0% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 83 | 13,201 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 225 | 13,201 | 1.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 16 | 17 | *94.1%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 17 | *88.2%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

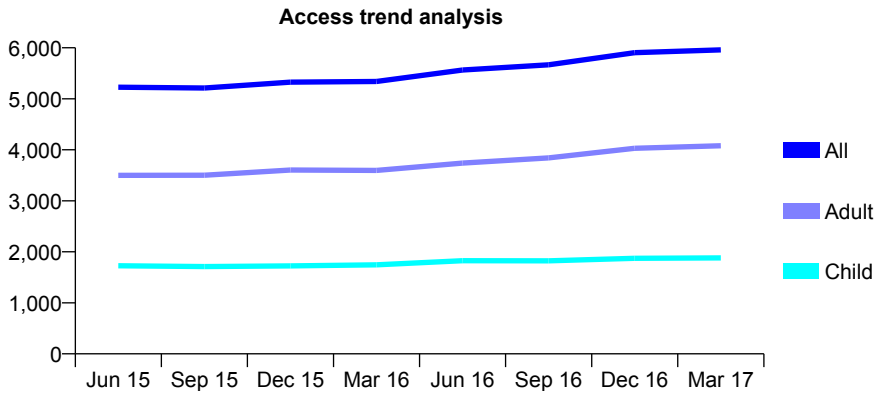
# Q52 - Vital Signs At a Glance Contract Report for 101338/0140 - Year end March 2017

| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2012 |
| Contract end date | |

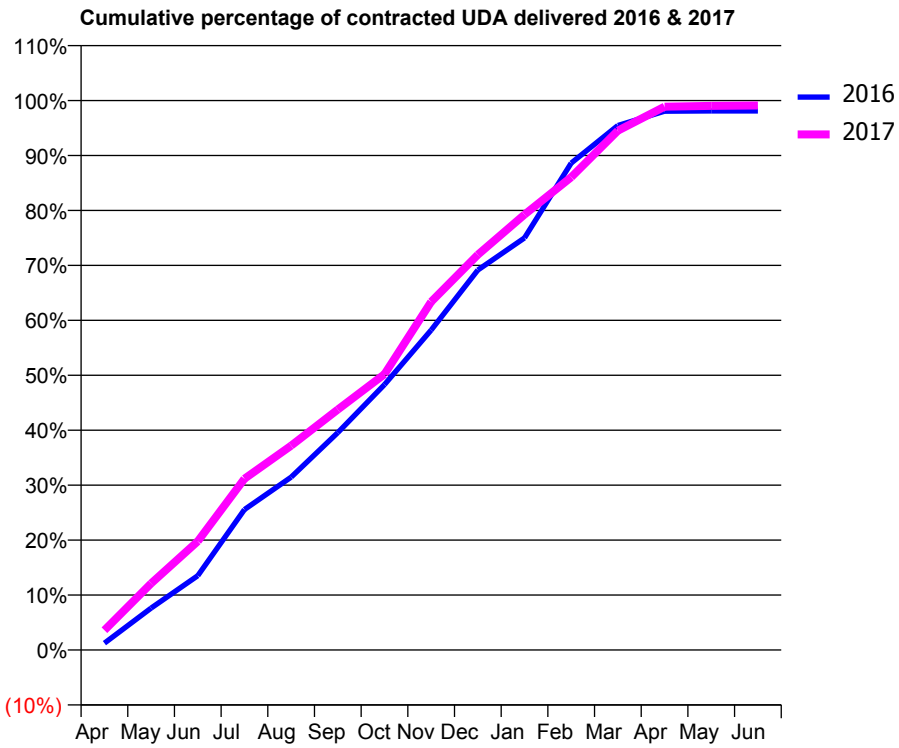
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,508 |
| Carry forward general activity (UDA) | 312 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £474,281.73 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,341 | |
| Quarter ending June 2016 | 5,564 | ↑ |
| Quarter ending September 2016 | 5,666 | → |
| Quarter ending December 2016 | 5,904 | ↑ |
| Quarter ending March 2017 | 5,960 | → |
| **Variance since March 2016** | 11.6% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 208 | 595 |
| May | 1,260 | 1,999 |
| June | 2,233 | 3,266 |
| July | 4,218 | 5,146 |
| August | 5,192 | 6,140 |
| September | 6,531 | 7,223 |
| October | 7,976 | 8,285 |
| November | 9,613 | 10,462 |
| December | 11,414 | 11,877 |
| January | 12,380 | 13,083 |
| February | 14,629 | 14,202 |
| March | 15,758 | 15,602 |
| April | 16,188 | 16,323 |
| May | 16,196 | 16,346 |
| June | 16,196 | 16,358 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 224 | 2,864 | 7.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 892 | 5,922 | 15.1% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,668 | 2,864 | 58.2% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,133 | 5,922 | 52.9% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 614 | 8,913 | 6.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 95 | 8,913 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 127 | 8,913 | 1.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 15 | 16 | *93.8%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 16 | *81.3%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 101338/0141 - Year end March 2017

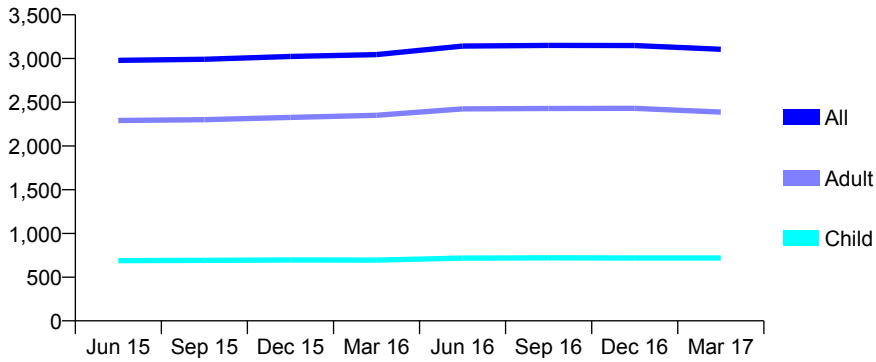
| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,500 |
| Carry forward general activity (UDA) | 372 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £284,257.82 |

## ACCESS*

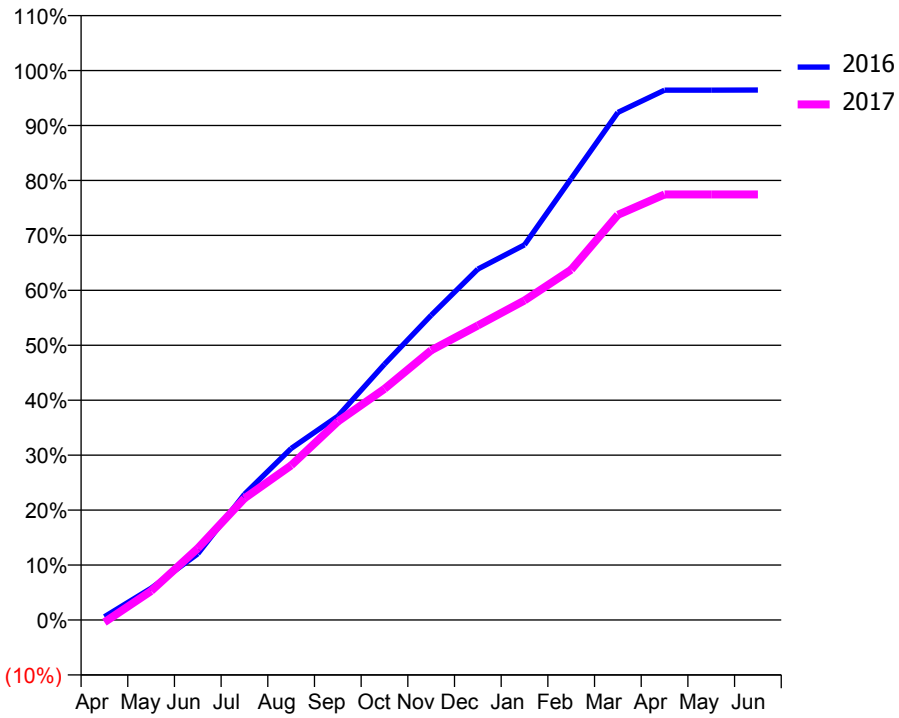
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,045 | |
| Quarter ending June 2016 | 3,142 | ↑ |
| Quarter ending September 2016 | 3,150 | → |
| Quarter ending December 2016 | 3,149 | → |
| Quarter ending March 2017 | 3,106 | ↓ |
| **Variance since March 2016** | 2.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 62 | -43 |
| May | 607 | 554 |
| June | 1,266 | 1,369 |
| July | 2,403 | 2,325 |
| August | 3,278 | 2,953 |
| September | 3,894 | 3,793 |
| October | 4,889 | 4,418 |
| November | 5,824 | 5,154 |
| December | 6,706 | 5,627 |
| January | 7,170 | 6,105 |
| February | 8,436 | 6,695 |
| March | 9,699 | 7,741 |
| April | 10,125 | 8,131 |
| May | 10,125 | 8,131 |
| June | 10,128 | 8,133 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 57 | 988 | 5.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 470 | 3,355 | 14.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 541 | 988 | 54.8% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,910 | 3,355 | 56.9% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 229 | 4,292 | 5.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 28 | 4,292 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 138 | 4,292 | 3.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 12 | *83.3%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 12 | *83.3%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 101338/0142 - Year end March 2017

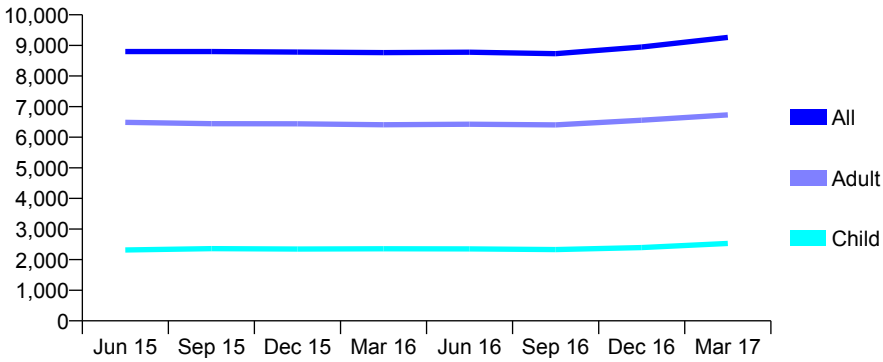
| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 29,824 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £823,346.14 |

## ACCESS*

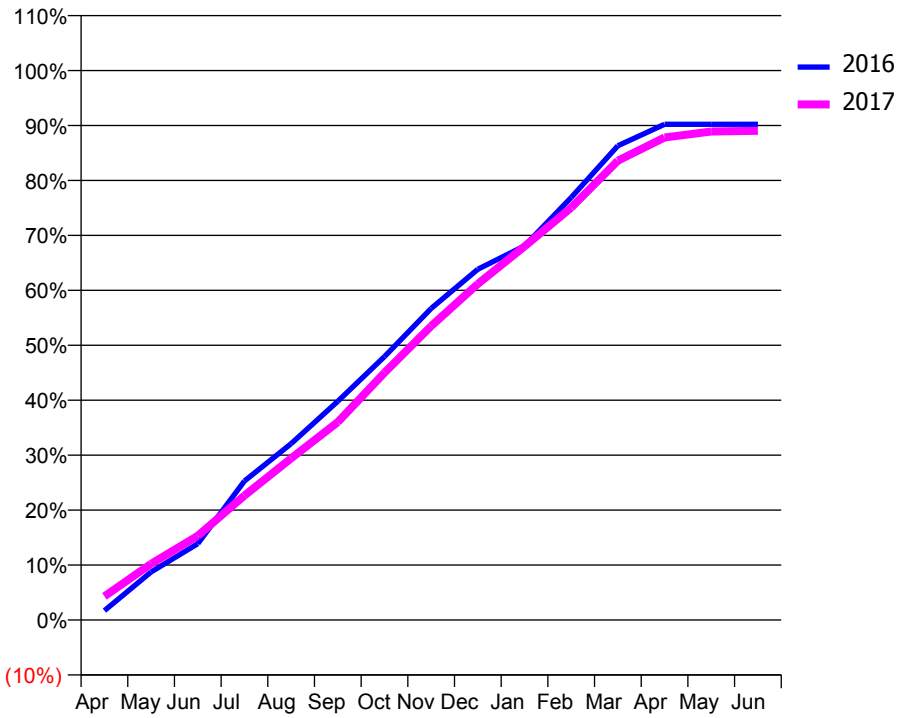
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,763 | |
| Quarter ending June 2016 | 8,776 | → |
| Quarter ending September 2016 | 8,732 | → |
| Quarter ending December 2016 | 8,948 | ↑ |
| Quarter ending March 2017 | 9,261 | ↑ |
| **Variance since March 2016** | 5.7% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 511 | 1,282 |
| May | 2,607 | 3,054 |
| June | 4,146 | 4,568 |
| July | 7,542 | 6,760 |
| August | 9,571 | 8,774 |
| September | 11,872 | 10,745 |
| October | 14,295 | 13,425 |
| November | 16,911 | 15,953 |
| December | 19,036 | 18,242 |
| January | 20,302 | 20,272 |
| February | 22,934 | 22,380 |
| March | 25,740 | 24,927 |
| April | 26,902 | 26,186 |
| May | 26,903 | 26,511 |
| June | 26,903 | 26,550 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 216 | 3,784 | 5.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,251 | 9,637 | 13.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,425 | 3,784 | 64.1% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,060 | 9,637 | 52.5% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 749 | 13,637 | 5.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 126 | 13,637 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 341 | 13,637 | 2.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

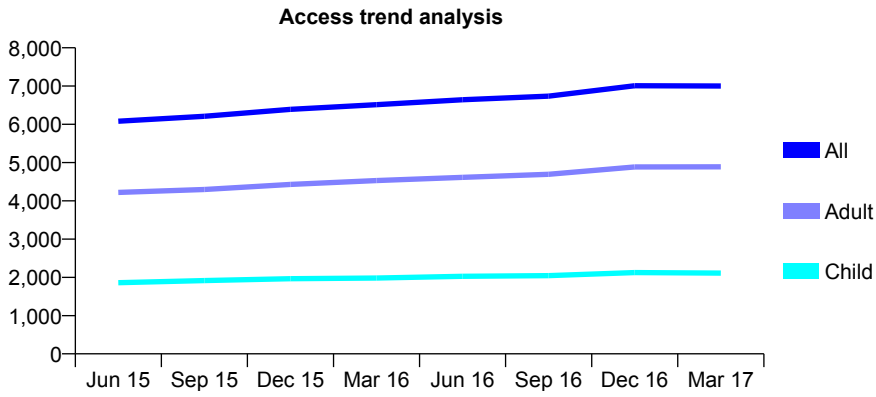
# Q52 - Vital Signs At a Glance Contract Report for 101338/0143 - Year end March 2017

| | |
|---|---|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2012 |
| Contract end date | |

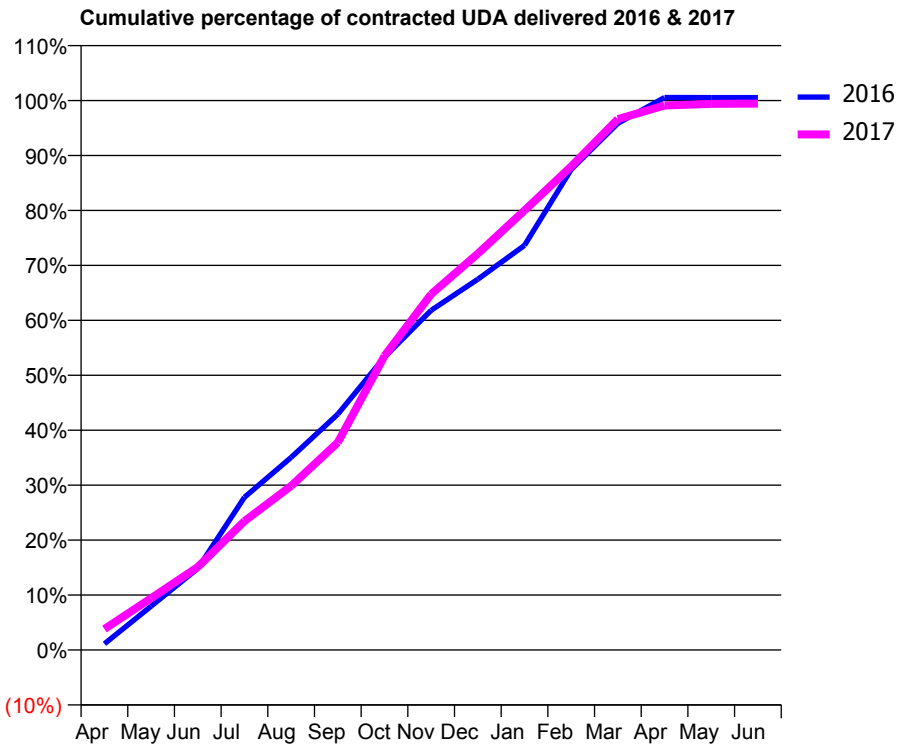
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 21,300 |
| Carry forward general activity (UDA) | -107 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £746,797.17 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,513 | |
| Quarter ending June 2016 | 6,643 | → |
| Quarter ending September 2016 | 6,735 | → |
| Quarter ending December 2016 | 7,007 | ↑ |
| Quarter ending March 2017 | 7,000 | → |
| **Variance since March 2016** | 7.5% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 233 | 814 |
| May | 1,656 | 2,009 |
| June | 3,087 | 3,215 |
| July | 5,781 | 4,998 |
| August | 7,286 | 6,360 |
| September | 8,921 | 8,046 |
| October | 11,078 | 11,402 |
| November | 12,849 | 13,791 |
| December | 14,027 | 15,365 |
| January | 15,309 | 17,038 |
| February | 18,178 | 18,747 |
| March | 19,925 | 20,578 |
| April | 20,903 | 21,108 |
| May | 20,896 | 21,167 |
| June | 20,895 | 21,179 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 177 | 3,311 | 5.3% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 771 | 6,495 | 11.9% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,974 | 3,311 | 59.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,075 | 6,495 | 47.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 604 | 9,660 | 6.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 57 | 9,660 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 120 | 9,660 | 1.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

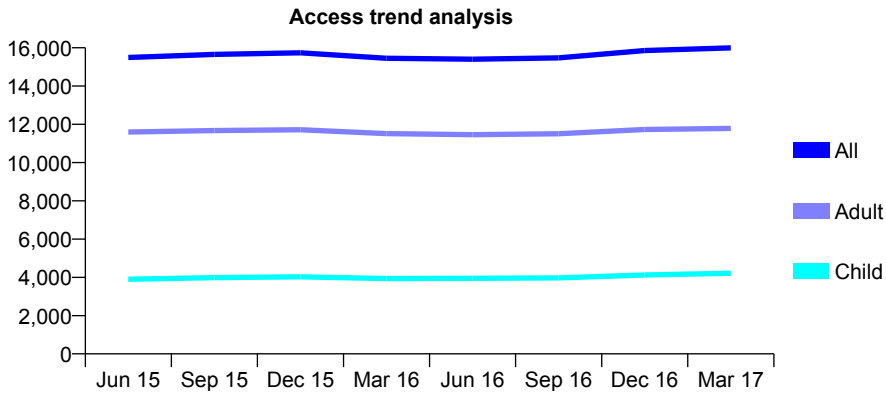
# Q52 - Vital Signs At a Glance Contract Report for 101370/0081 - Year end March 2017

| | |
|---|---|
| Name or company name | Petrie Tucker and Partners Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2007 |
| Contract end date | |

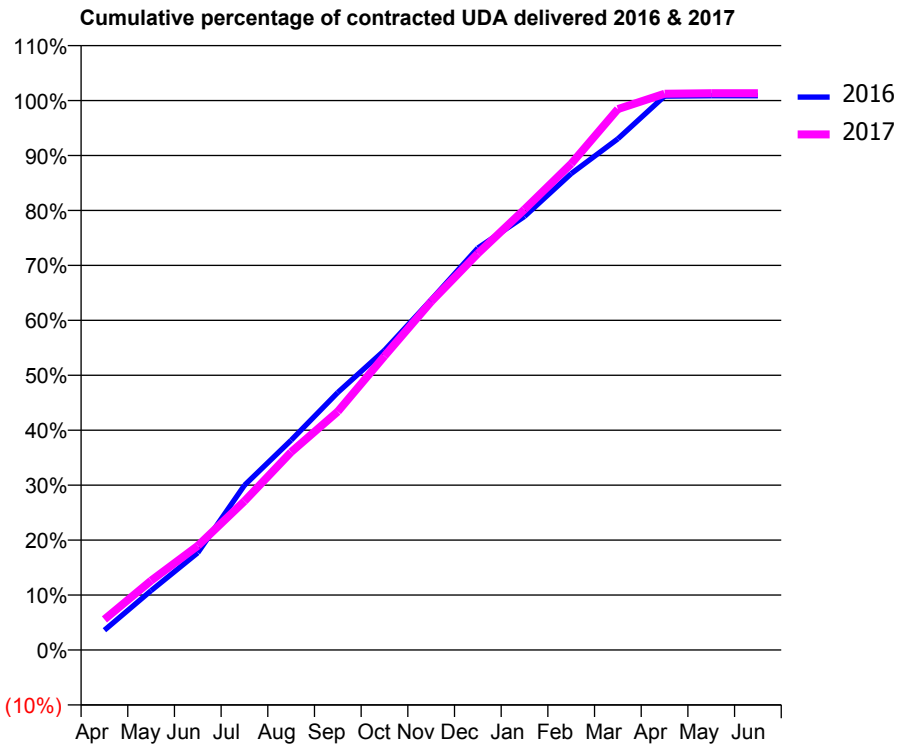
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 48,026 |
| Carry forward general activity (UDA) | -660 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,422,815.83 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 15,452 | |
| Quarter ending June 2016 | 15,407 | → |
| Quarter ending September 2016 | 15,475 | → |
| Quarter ending December 2016 | 15,857 | ↑ |
| Quarter ending March 2017 | 15,997 | → |
| **Variance since March 2016** | 3.5% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 1,730 | 2,671 |
| May | 5,188 | 6,070 |
| June | 8,503 | 9,113 |
| July | 14,402 | 13,014 |
| August | 18,333 | 17,304 |
| September | 22,511 | 20,843 |
| October | 26,191 | 25,697 |
| November | 30,612 | 30,450 |
| December | 35,128 | 34,652 |
| January | 37,895 | 38,508 |
| February | 41,630 | 42,502 |
| March | 44,675 | 47,277 |
| April | 48,401 | 48,615 |
| May | 48,436 | 48,665 |
| June | 48,442 | 48,668 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 663 | 7,638 | 8.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,339 | 18,418 | 12.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4,914 | 7,638 | 64.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 10,590 | 18,418 | 57.5% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,568 | 24,897 | 6.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 203 | 24,897 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 533 | 24,897 | 2.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 18 | 19 | *94.7%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 19 | *84.2%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

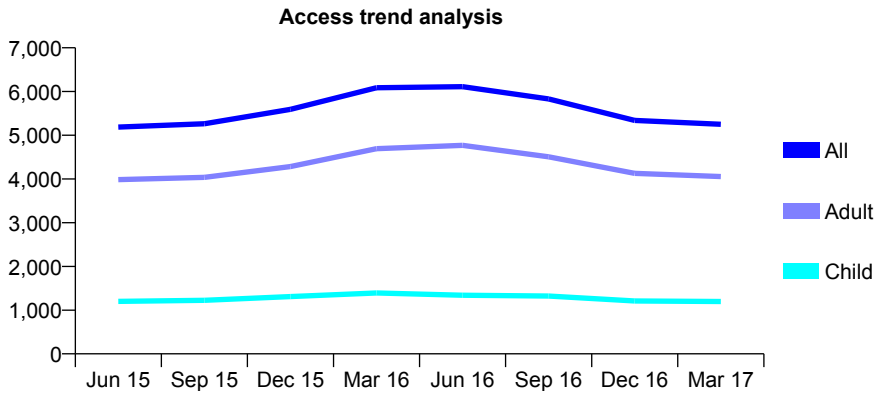
# Q52 - Vital Signs At a Glance Contract Report for 101435/0095 - Year end March 2017

| | |
|---|---|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

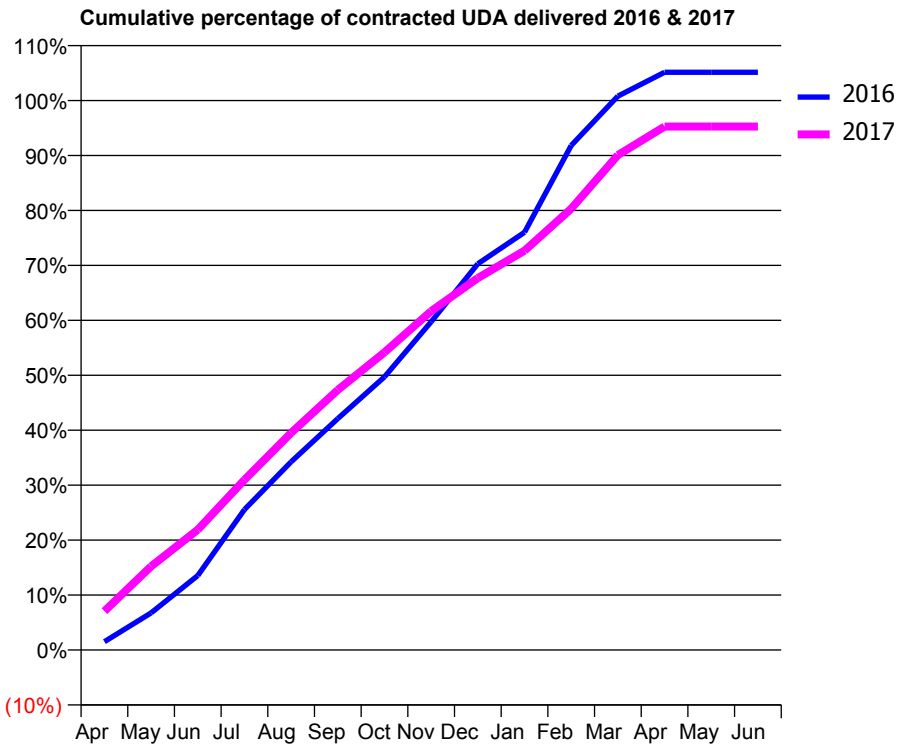
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 17,548 |
| Carry forward general activity (UDA) | -351 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £452,205.81 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,086 | |
| Quarter ending June 2016 | 6,111 | → |
| Quarter ending September 2016 | 5,829 | ↓ |
| Quarter ending December 2016 | 5,338 | ↓ |
| Quarter ending March 2017 | 5,251 | ↓ |
| **Variance since March 2016** | (13.7%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 265 | 1,239 |
| May | 1,185 | 2,674 |
| June | 2,378 | 3,842 |
| July | 4,485 | 5,436 |
| August | 6,012 | 6,936 |
| September | 7,389 | 8,306 |
| October | 8,723 | 9,507 |
| November | 10,483 | 10,823 |
| December | 12,336 | 11,878 |
| January | 13,339 | 12,751 |
| February | 16,110 | 14,093 |
| March | 17,689 | 15,805 |
| April | 18,449 | 16,716 |
| May | 18,449 | 16,718 |
| June | 18,449 | 16,718 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 121 | 1,728 | 7.0% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 674 | 5,644 | 11.9% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 869 | 1,728 | 50.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,728 | 5,644 | 48.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 424 | 7,407 | 5.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 63 | 7,407 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 118 | 7,407 | 1.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | *90.9%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 11 | *90.9%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

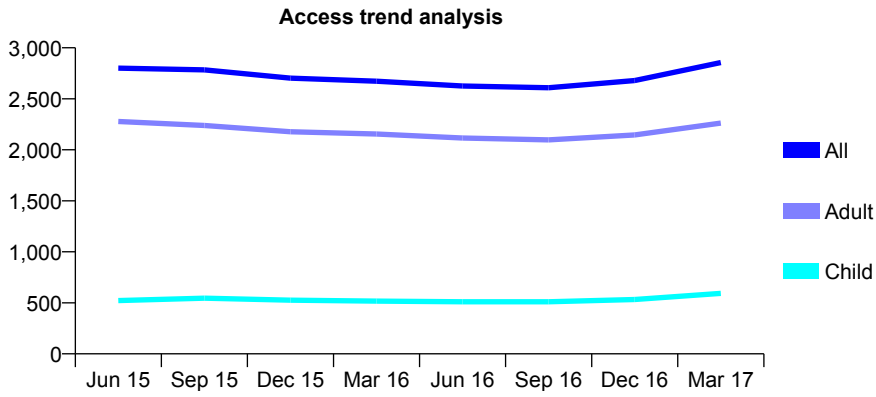
# Q52 - Vital Signs At a Glance Contract Report for 103462/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Xen Smiles Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 03/05/2011 |
| Contract end date | |

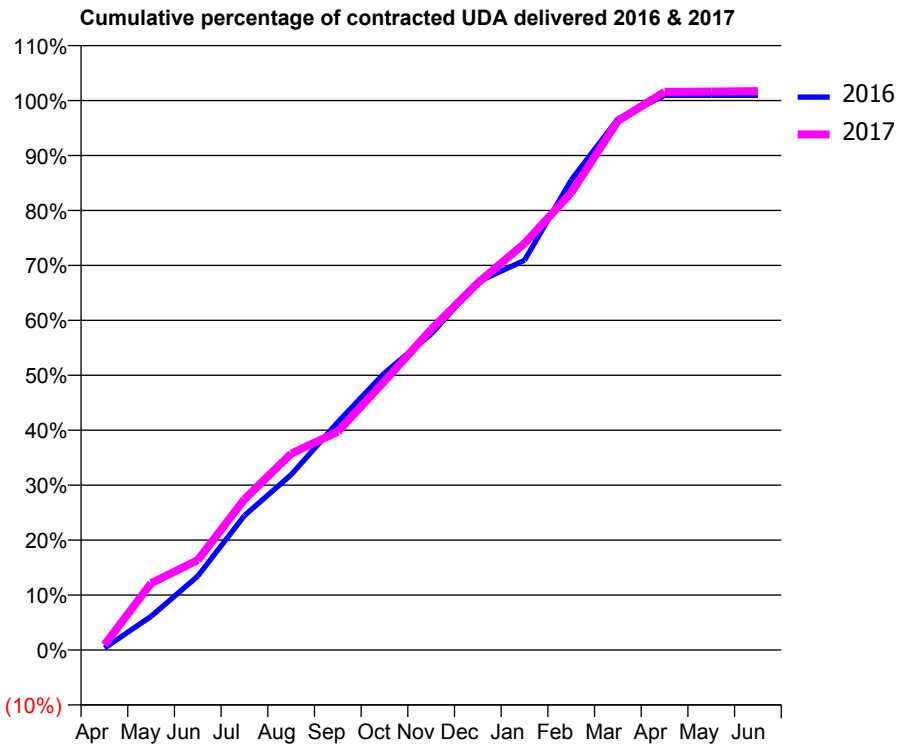
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,000 |
| Carry forward general activity (UDA) | -102 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £248,341.58 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,672 | |
| Quarter ending June 2016 | 2,626 | ↓ |
| Quarter ending September 2016 | 2,608 | → |
| Quarter ending December 2016 | 2,679 | ↑ |
| Quarter ending March 2017 | 2,855 | ↑ |
| **Variance since March 2016** | 6.8% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 38 | 102 |
| May | 673 | 1,338 |
| June | 1,479 | 1,800 |
| July | 2,691 | 3,019 |
| August | 3,509 | 3,930 |
| September | 4,563 | 4,371 |
| October | 5,545 | 5,383 |
| November | 6,325 | 6,419 |
| December | 7,368 | 7,350 |
| January | 7,802 | 8,139 |
| February | 9,407 | 9,155 |
| March | 10,631 | 10,594 |
| April | 11,103 | 11,172 |
| May | 11,102 | 11,178 |
| June | 11,102 | 11,189 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 125 | 893 | 14.0% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 924 | 3,669 | 25.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 408 | 893 | 45.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,838 | 3,669 | 50.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 303 | 4,612 | 6.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 144 | 4,612 | 3.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 177 | 4,612 | 3.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 9 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

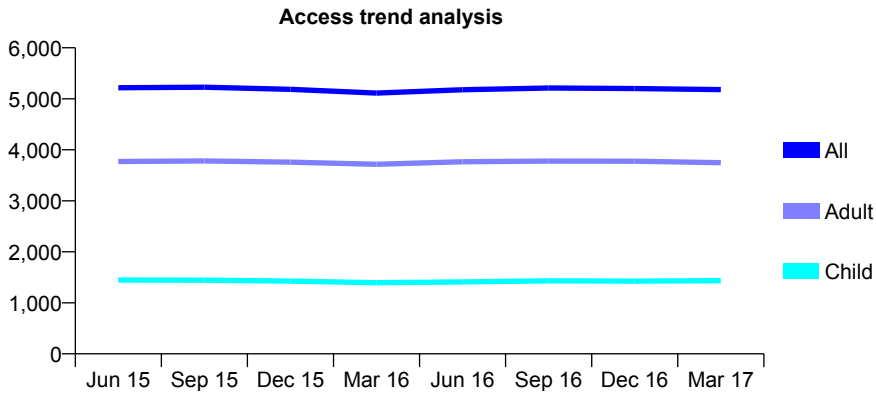
# Q52 - Vital Signs At a Glance Contract Report for 106771/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Shelldrake Drive Dental Practice Partnershi |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 29/04/2011 |
| Contract end date | |

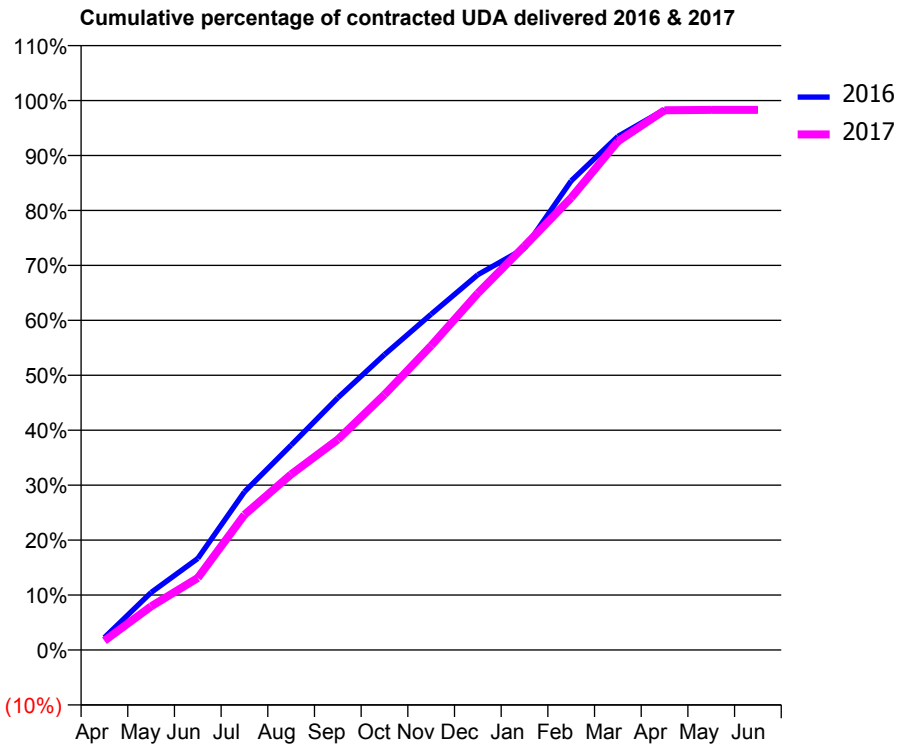
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,400 |
| Carry forward general activity (UDA) | 273 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £438,571.29 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,113 | |
| Quarter ending June 2016 | 5,178 | → |
| Quarter ending September 2016 | 5,211 | → |
| Quarter ending December 2016 | 5,202 | → |
| Quarter ending March 2017 | 5,181 | → |
| **Variance since March 2016** | 1.3% | → |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 373 | 275 |
| May | 1,715 | 1,303 |
| June | 2,732 | 2,152 |
| July | 4,723 | 4,039 |
| August | 6,116 | 5,243 |
| September | 7,528 | 6,283 |
| October | 8,818 | 7,625 |
| November | 10,022 | 9,086 |
| December | 11,200 | 10,646 |
| January | 11,988 | 12,057 |
| February | 14,004 | 13,497 |
| March | 15,329 | 15,180 |
| April | 16,127 | 16,106 |
| May | 16,127 | 16,118 |
| June | 16,127 | 16,118 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 142 | 2,188 | 6.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 658 | 5,742 | 11.5% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,395 | 2,188 | 63.8% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,704 | 5,742 | 64.5% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 309 | 7,925 | 3.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 84 | 7,925 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 150 | 7,925 | 1.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 107840/0001 - Year end March 2017

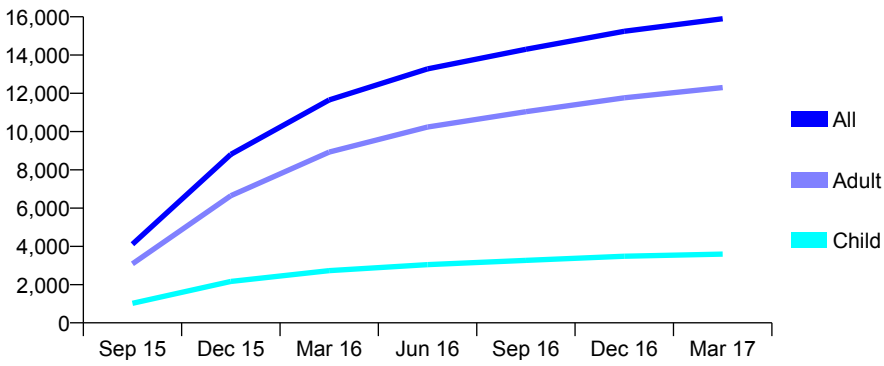
| | |
|---|---|
| Name or company name | The Avondale Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 45,480 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,464,665.35 |

## ACCESS*

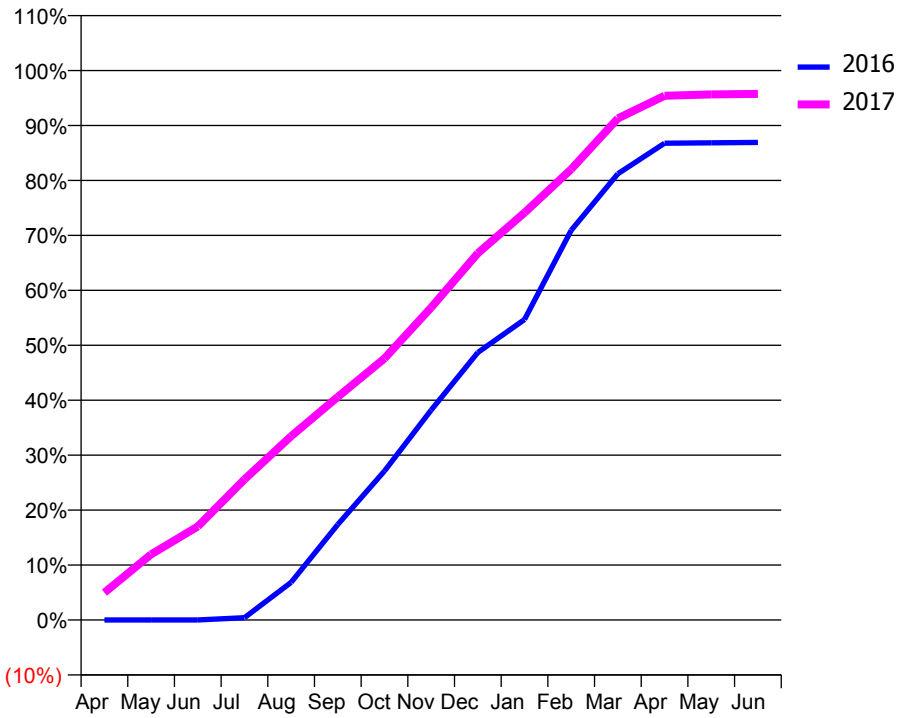
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 11,656 | |
| Quarter ending June 2016 | 13,276 | ↑ |
| Quarter ending September 2016 | 14,305 | ↑ |
| Quarter ending December 2016 | 15,247 | ↑ |
| Quarter ending March 2017 | 15,901 | ↑ |
| **Variance since March 2016** | 36.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 2,268 |
| May | 0 | 5,430 |
| June | 0 | 7,743 |
| July | 146 | 11,639 |
| August | 2,341 | 15,216 |
| September | 5,932 | 18,469 |
| October | 9,249 | 21,649 |
| November | 13,030 | 25,869 |
| December | 16,607 | 30,361 |
| January | 18,649 | 33,714 |
| February | 24,191 | 37,310 |
| March | 27,699 | 41,518 |
| April | 29,598 | 43,386 |
| May | 29,617 | 43,499 |
| June | 29,646 | 43,540 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 253 | 5,143 | 4.9% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,911 | 16,486 | 11.6% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,944 | 5,143 | 57.2% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,508 | 16,486 | 51.6% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,261 | 20,989 | 6.0% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 101 | 20,989 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 388 | 20,989 | 1.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 20 | 22 | *90.9%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 19 | 22 | *86.4%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

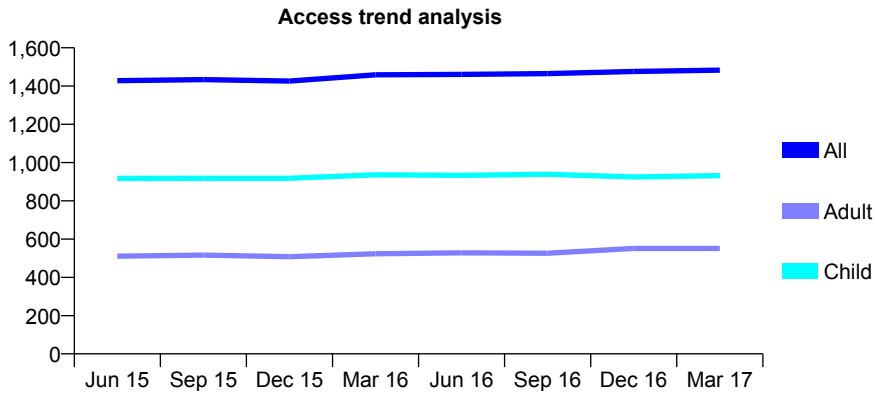
# Q52 - Vital Signs At a Glance Contract Report for 112003/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | King Lane Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 12/10/2006 |
| Contract end date | |

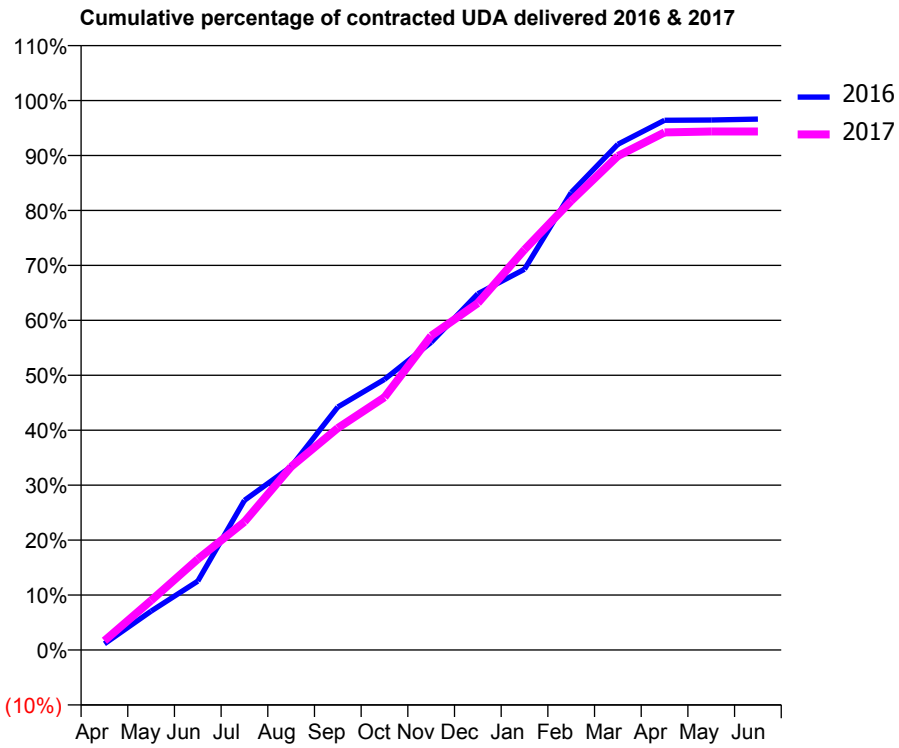
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,725 |
| Carry forward general activity (UDA) | 126 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £126,846.14 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,459 | |
| Quarter ending June 2016 | 1,461 | → |
| Quarter ending September 2016 | 1,465 | → |
| Quarter ending December 2016 | 1,476 | → |
| Quarter ending March 2017 | 1,483 | → |
| **Variance since March 2016** | 1.6% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 42 | 63 |
| May | 264 | 336 |
| June | 467 | 616 |
| July | 1,015 | 869 |
| August | 1,243 | 1,243 |
| September | 1,647 | 1,505 |
| October | 1,834 | 1,713 |
| November | 2,086 | 2,130 |
| December | 2,415 | 2,352 |
| January | 2,581 | 2,714 |
| February | 3,101 | 3,045 |
| March | 3,429 | 3,349 |
| April | 3,591 | 3,509 |
| May | 3,593 | 3,515 |
| June | 3,599 | 3,515 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 124 | 1,594 | 7.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 124 | 735 | 16.9% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,051 | 1,594 | 65.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 384 | 735 | 52.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 114 | 2,313 | 4.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,313 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 2,313 | 0.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 112941/0001 - Year end March 2017

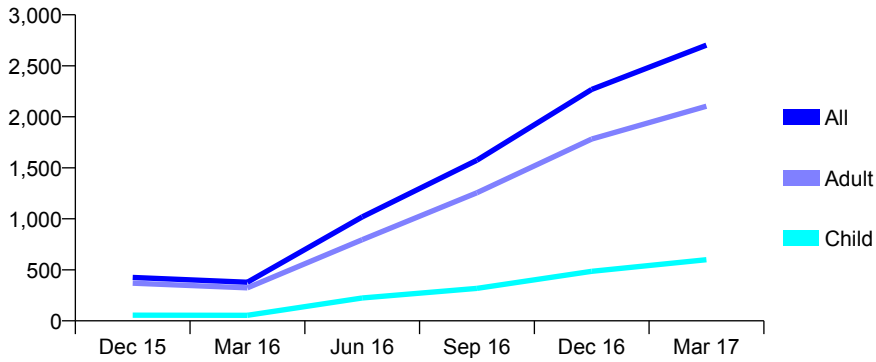
| | |
|---|---|
| Name or company name | The Caulfield Dental Surgery Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £230,319.04 |

## ACCESS*

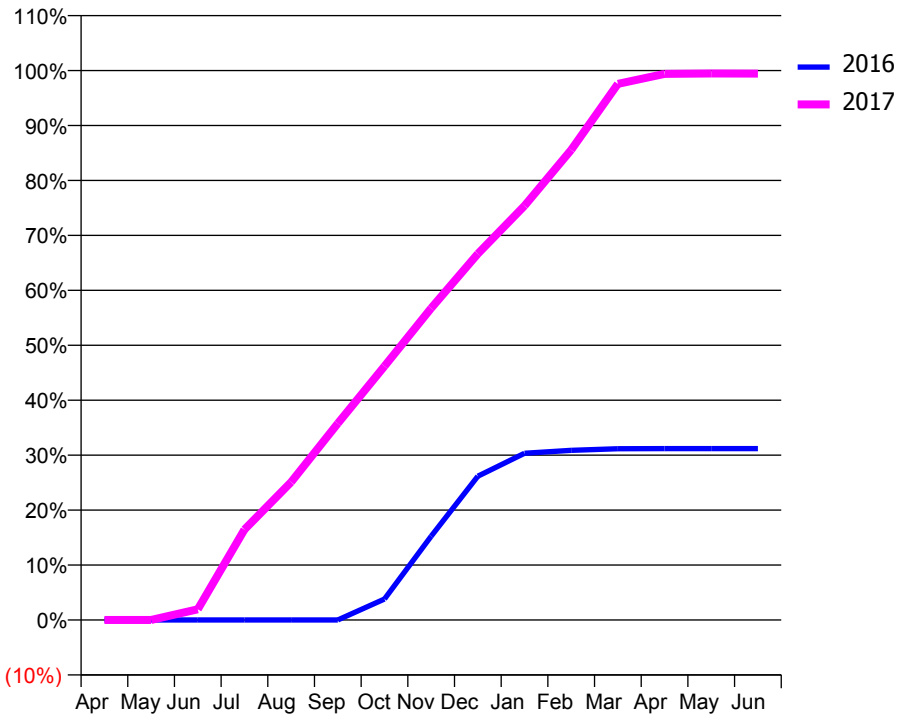
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 378 | |
| Quarter ending June 2016 | 1,019 | ↑ |
| Quarter ending September 2016 | 1,574 | ↑ |
| Quarter ending December 2016 | 2,269 | ↑ |
| Quarter ending March 2017 | 2,703 | ↑ |
| **Variance since March 2016** | 615.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 156 |
| July | 0 | 1,317 |
| August | 0 | 2,009 |
| September | 0 | 2,862 |
| October | 153 | 3,695 |
| November | 610 | 4,540 |
| December | 1,047 | 5,331 |
| January | 1,214 | 6,031 |
| February | 1,235 | 6,844 |
| March | 1,247 | 7,805 |
| April | 1,248 | 7,951 |
| May | 1,248 | 7,956 |
| June | 1,248 | 7,955 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 51 | 948 | 5.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 308 | 3,417 | 9.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 189 | 948 | 19.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 783 | 3,417 | 22.9% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 265 | 3,877 | 6.8% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 15 | 3,877 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 49 | 3,877 | 1.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 6 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 117161/0001 - Year end March 2017

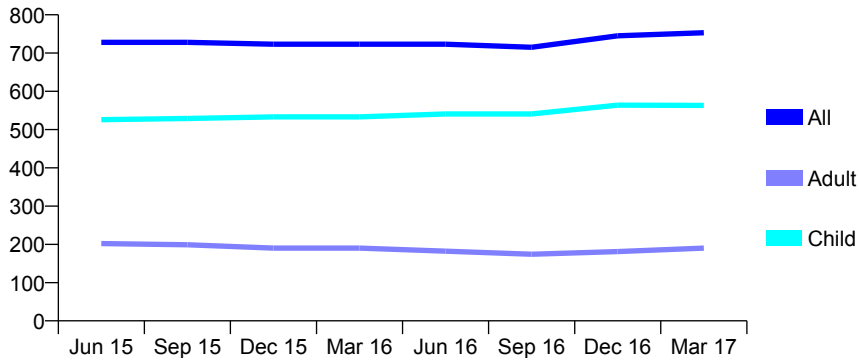
| | |
|---|---|
| Name or company name | Wells Road Dental Surgery Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,300 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £35,105.45 |

## ACCESS*

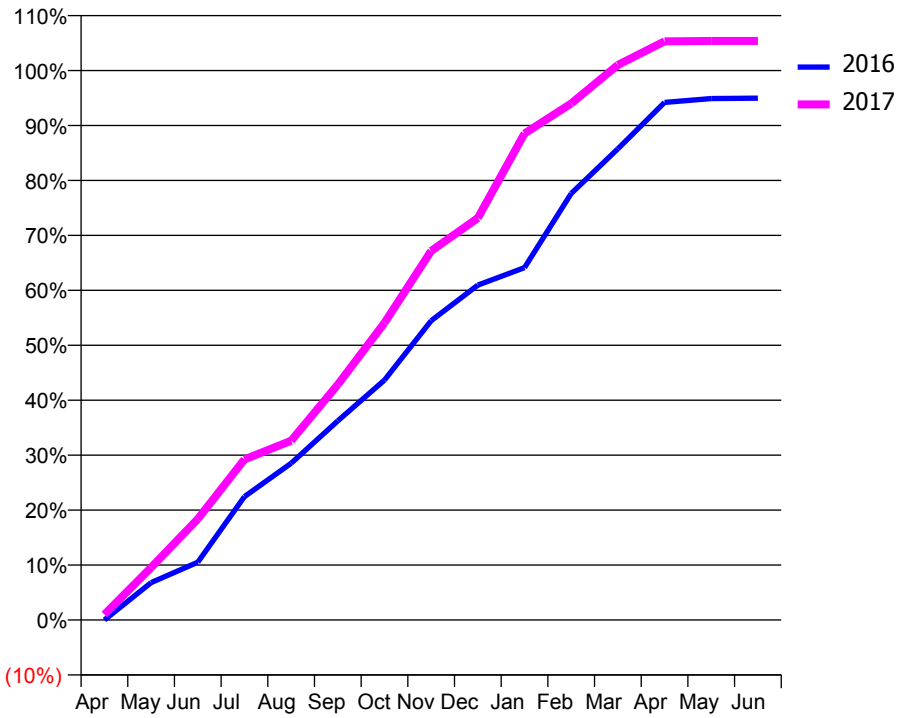
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 723 | |
| Quarter ending June 2016 | 723 | → |
| Quarter ending September 2016 | 715 | ↓ |
| Quarter ending December 2016 | 745 | ↑ |
| Quarter ending March 2017 | 753 | → |
| **Variance since March 2016** | 4.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 13 |
| May | 95 | 124 |
| June | 147 | 239 |
| July | 314 | 380 |
| August | 399 | 424 |
| September | 507 | 557 |
| October | 611 | 703 |
| November | 762 | 873 |
| December | 853 | 951 |
| January | 898 | 1,151 |
| February | 1,087 | 1,222 |
| March | 1,201 | 1,313 |
| April | 1,319 | 1,369 |
| May | 1,329 | 1,370 |
| June | 1,330 | 1,370 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 44 | 866 | 5.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 4 | 166 | 2.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 546 | 866 | 63.0% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 120 | 166 | 72.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 0 | 997 | 0.0% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 997 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 997 | 0.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 117358/0001 - Year end March 2017

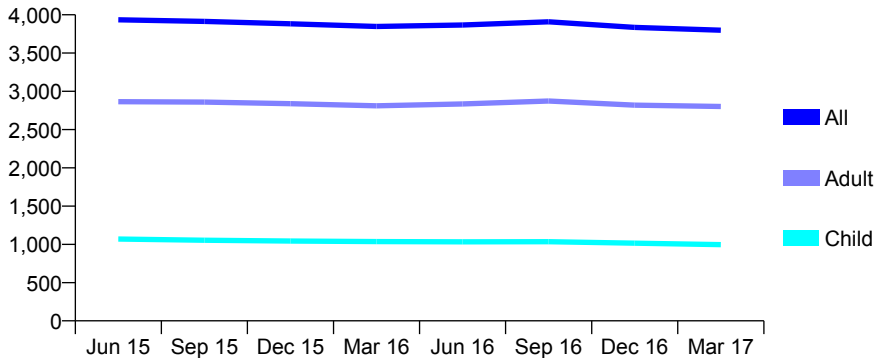
| | |
|---|---|
| Name or company name | Kirkburton Dental Care Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,000 |
| Carry forward general activity (UDA) | 259 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £359,507.91 |

## ACCESS*

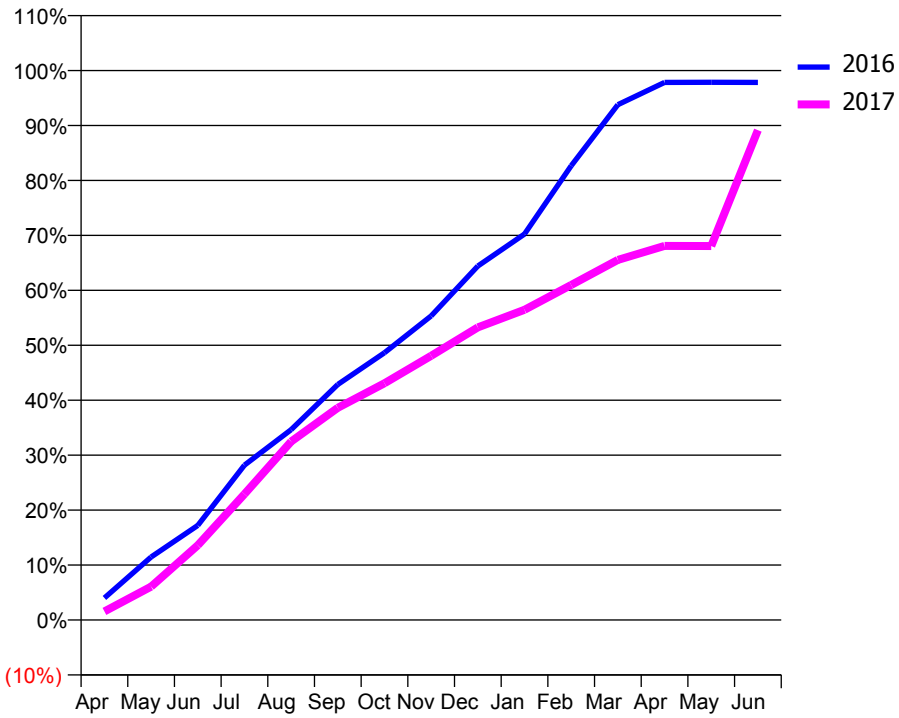
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,847 | |
| Quarter ending June 2016 | 3,866 | → |
| Quarter ending September 2016 | 3,908 | → |
| Quarter ending December 2016 | 3,836 | ↓ |
| Quarter ending March 2017 | 3,798 | → |
| **Variance since March 2016** | (1.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 483 | 188 |
| May | 1,376 | 729 |
| June | 2,067 | 1,632 |
| July | 3,382 | 2,750 |
| August | 4,158 | 3,897 |
| September | 5,145 | 4,634 |
| October | 5,838 | 5,171 |
| November | 6,641 | 5,771 |
| December | 7,729 | 6,391 |
| January | 8,430 | 6,775 |
| February | 9,921 | 7,317 |
| March | 11,255 | 7,865 |
| April | 11,739 | 8,169 |
| May | 11,743 | 8,166 |
| June | 11,741 | 10,696 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 145 | 1,415 | 10.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 564 | 3,386 | 16.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 935 | 1,415 | 66.1% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,986 | 3,386 | 58.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 480 | 6,141 | 7.8% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 124 | 6,141 | 2.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 58 | 6,141 | 0.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

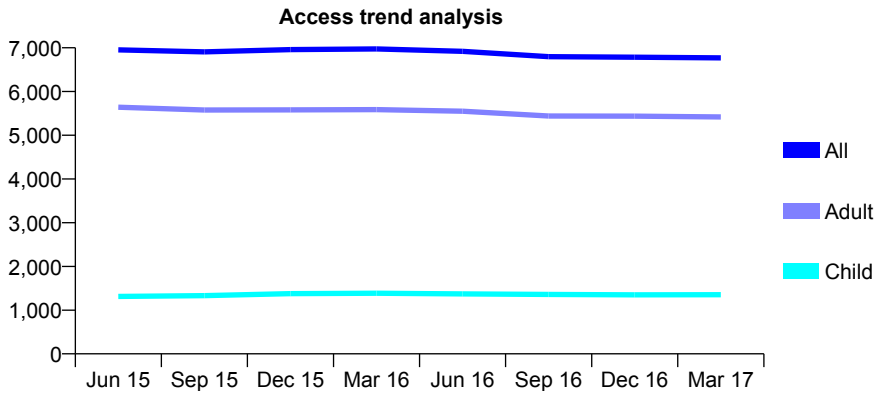
# Q52 - Vital Signs At a Glance Contract Report for 118060/0004 - Year end March 2017

| | |
|---|---|
| Name or company name | Genix Healthcare Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2006 |
| Contract end date | |

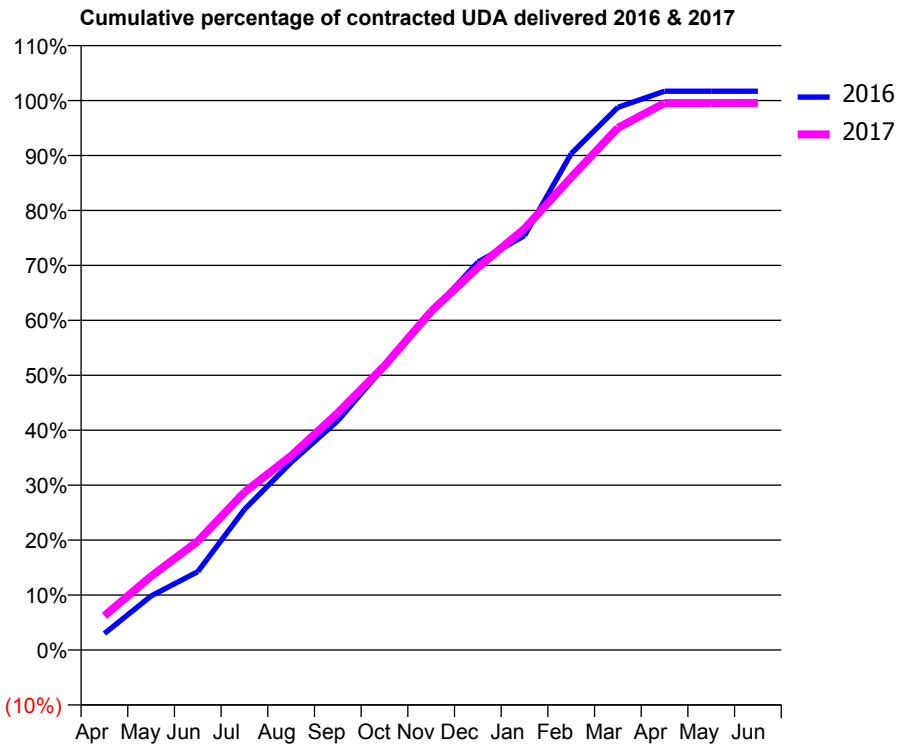
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,700 |
| Carry forward general activity (UDA) | -315 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £545,764.15 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,974 | |
| Quarter ending June 2016 | 6,920 | → |
| Quarter ending September 2016 | 6,798 | ↓ |
| Quarter ending December 2016 | 6,786 | → |
| Quarter ending March 2017 | 6,769 | → |
| **Variance since March 2016** | (2.9%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 560 | 1,164 |
| May | 1,838 | 2,513 |
| June | 2,666 | 3,701 |
| July | 4,786 | 5,371 |
| August | 6,386 | 6,608 |
| September | 7,801 | 8,069 |
| October | 9,651 | 9,675 |
| November | 11,480 | 11,522 |
| December | 13,197 | 13,017 |
| January | 14,100 | 14,337 |
| February | 16,890 | 16,084 |
| March | 18,469 | 17,770 |
| April | 19,018 | 18,612 |
| May | 19,015 | 18,612 |
| June | 19,015 | 18,616 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 153 | 2,085 | 7.3% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,126 | 8,232 | 13.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,378 | 2,085 | 66.1% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,269 | 8,232 | 64.0% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 711 | 10,428 | 6.8% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 173 | 10,428 | 1.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 80 | 10,428 | 0.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 7 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 118060/0009 - Year end March 2017

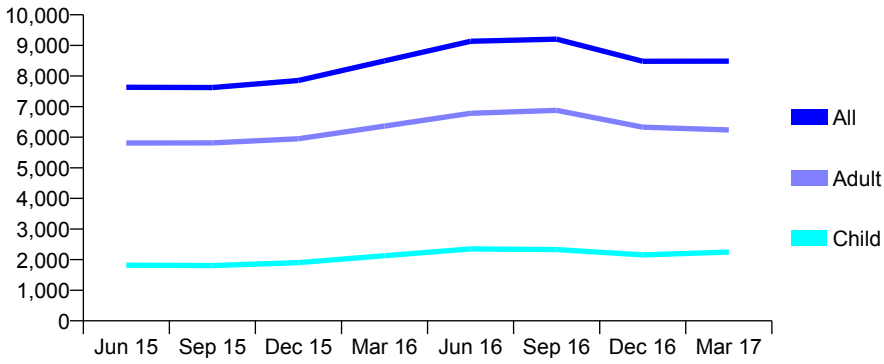
| | |
|---|---|
| Name or company name | Genix Healthcare Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 23,667 |
| Carry forward general activity (UDA) | 109 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £571,823.27 |

## ACCESS*

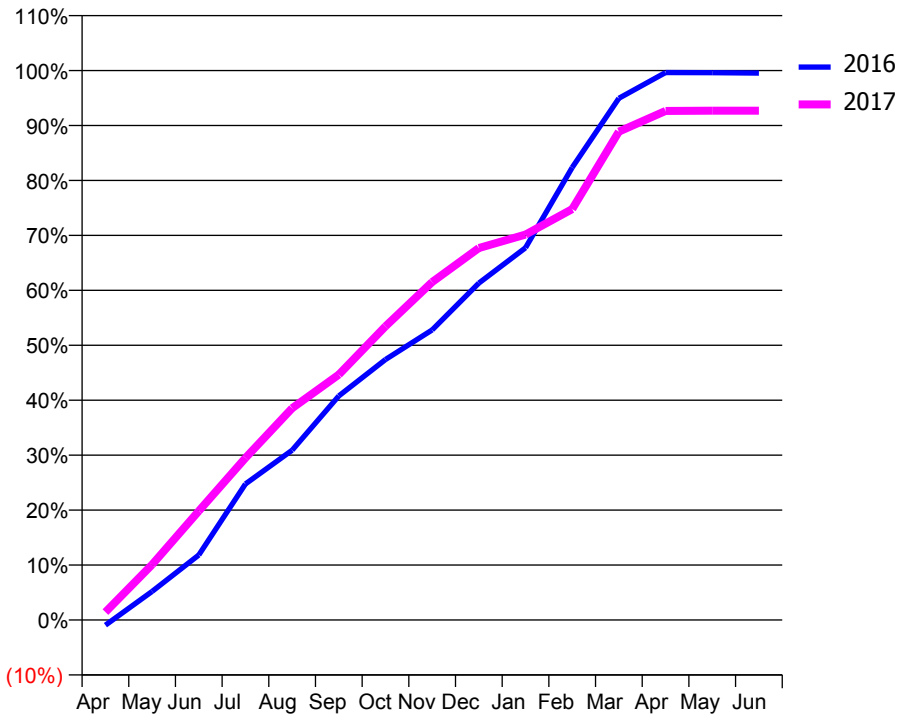
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,493 | |
| Quarter ending June 2016 | 9,133 | ↑ |
| Quarter ending September 2016 | 9,205 | → |
| Quarter ending December 2016 | 8,480 | ↓ |
| Quarter ending March 2017 | 8,484 | → |
| **Variance since March 2016** | (0.1%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -226 | 342 |
| May | 1,235 | 2,389 |
| June | 2,798 | 4,696 |
| July | 5,859 | 6,980 |
| August | 7,316 | 9,121 |
| September | 9,650 | 10,573 |
| October | 11,218 | 12,650 |
| November | 12,497 | 14,554 |
| December | 14,511 | 16,023 |
| January | 16,032 | 16,603 |
| February | 19,490 | 17,699 |
| March | 22,471 | 21,034 |
| April | 23,576 | 21,922 |
| May | 23,573 | 21,935 |
| June | 23,558 | 21,937 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 153 | 3,260 | 4.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 876 | 9,206 | 9.5% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,561 | 3,260 | 47.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,706 | 9,206 | 51.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 818 | 12,447 | 6.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 140 | 12,447 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 48 | 12,447 | 0.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 15 | 16 | *93.8%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 16 | *81.3%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

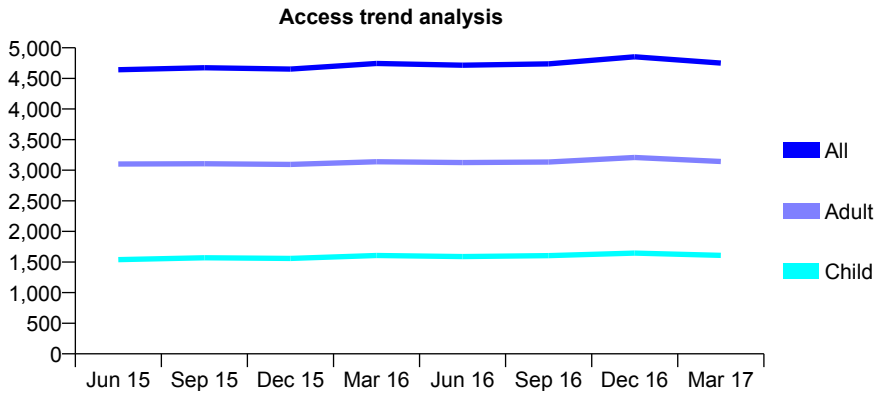
# Q52 - Vital Signs At a Glance Contract Report for 118060/0012 - Year end March 2017

| | |
|---|---|
| Name or company name | Genix Healthcare Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2007 |
| Contract end date | |

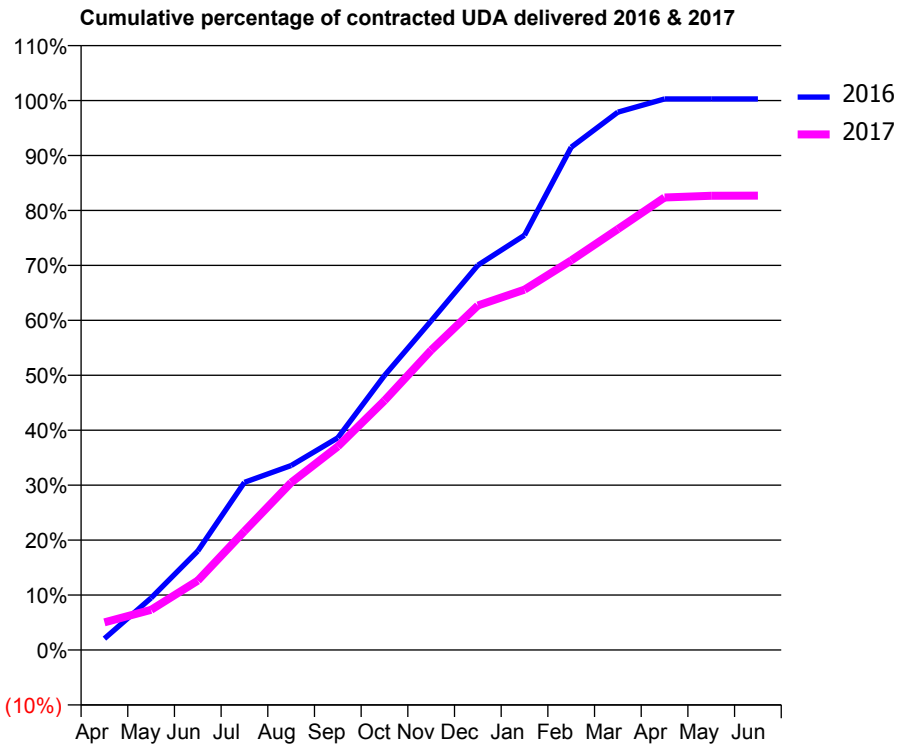
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,018 |
| Carry forward general activity (UDA) | -39 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £346,543.23 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,744 | |
| Quarter ending June 2016 | 4,715 | → |
| Quarter ending September 2016 | 4,738 | → |
| Quarter ending December 2016 | 4,854 | ↑ |
| Quarter ending March 2017 | 4,751 | ↓ |
| **Variance since March 2016** | 0.1% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 291 | 706 |
| May | 1,330 | 1,025 |
| June | 2,527 | 1,770 |
| July | 4,277 | 3,033 |
| August | 4,708 | 4,271 |
| September | 5,413 | 5,194 |
| October | 7,001 | 6,362 |
| November | 8,399 | 7,649 |
| December | 9,815 | 8,789 |
| January | 10,583 | 9,192 |
| February | 12,825 | 9,938 |
| March | 13,720 | 10,739 |
| April | 14,058 | 11,543 |
| May | 14,057 | 11,587 |
| June | 14,057 | 11,592 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 126 | 1,702 | 7.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 472 | 3,298 | 14.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 829 | 1,702 | 48.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,490 | 3,298 | 45.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 391 | 5,226 | 7.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 46 | 5,226 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 13 | 5,226 | 0.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

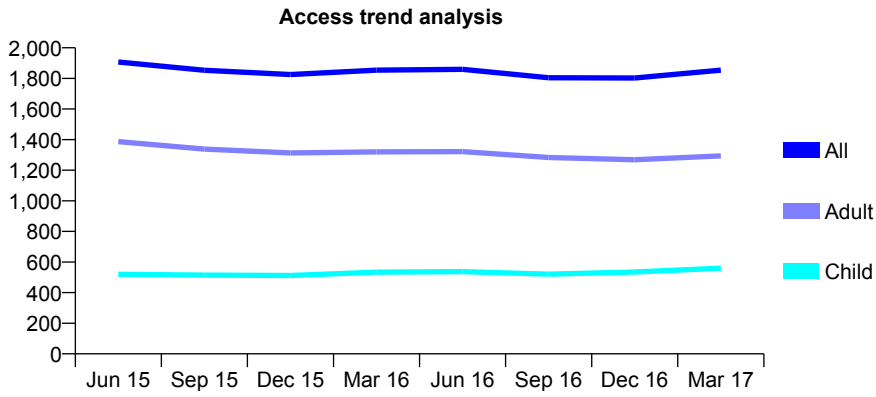
# Q52 - Vital Signs At a Glance Contract Report for 118060/0015 - Year end March 2017

| | |
|---|---|
| Name or company name | Genix Healthcare Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

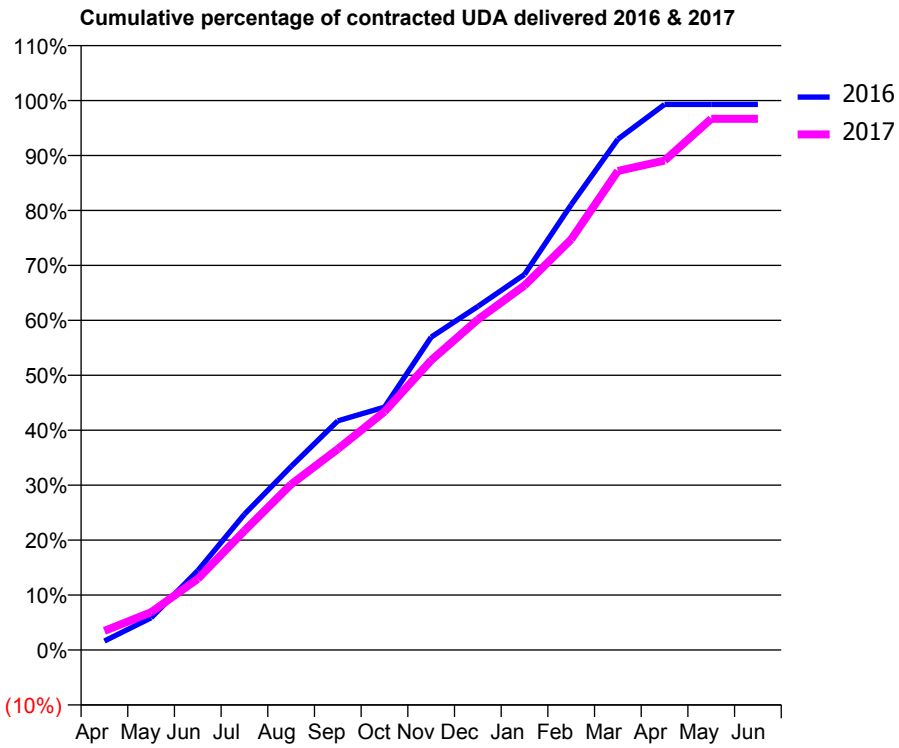
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,000 |
| Carry forward general activity (UDA) | 42 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £156,370.76 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,854 | |
| Quarter ending June 2016 | 1,859 | → |
| Quarter ending September 2016 | 1,804 | ↓ |
| Quarter ending December 2016 | 1,803 | → |
| Quarter ending March 2017 | 1,854 | ↑ |
| **Variance since March 2016** | 0.0% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 98 | 210 |
| May | 352 | 413 |
| June | 868 | 777 |
| July | 1,483 | 1,303 |
| August | 2,004 | 1,810 |
| September | 2,502 | 2,194 |
| October | 2,652 | 2,603 |
| November | 3,417 | 3,163 |
| December | 3,752 | 3,608 |
| January | 4,100 | 3,980 |
| February | 4,862 | 4,484 |
| March | 5,577 | 5,231 |
| April | 5,957 | 5,344 |
| May | 5,957 | 5,799 |
| June | 5,958 | 5,799 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 63 | 772 | 8.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 173 | 1,582 | 10.9% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 406 | 772 | 52.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 830 | 1,582 | 52.5% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 62 | 2,369 | 2.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 2,369 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 2,369 | 0.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

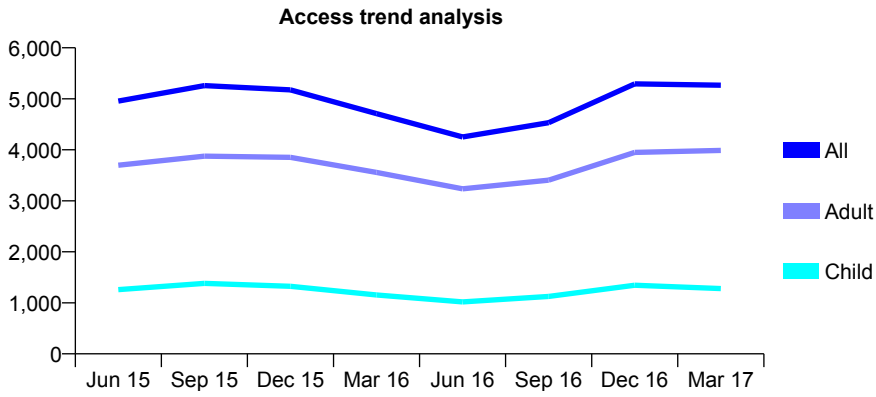
# Q52 - Vital Signs At a Glance Contract Report for 118060/0018 - Year end March 2017

| | |
|---|---|
| Name or company name | Genix Healthcare Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2009 |
| Contract end date | |

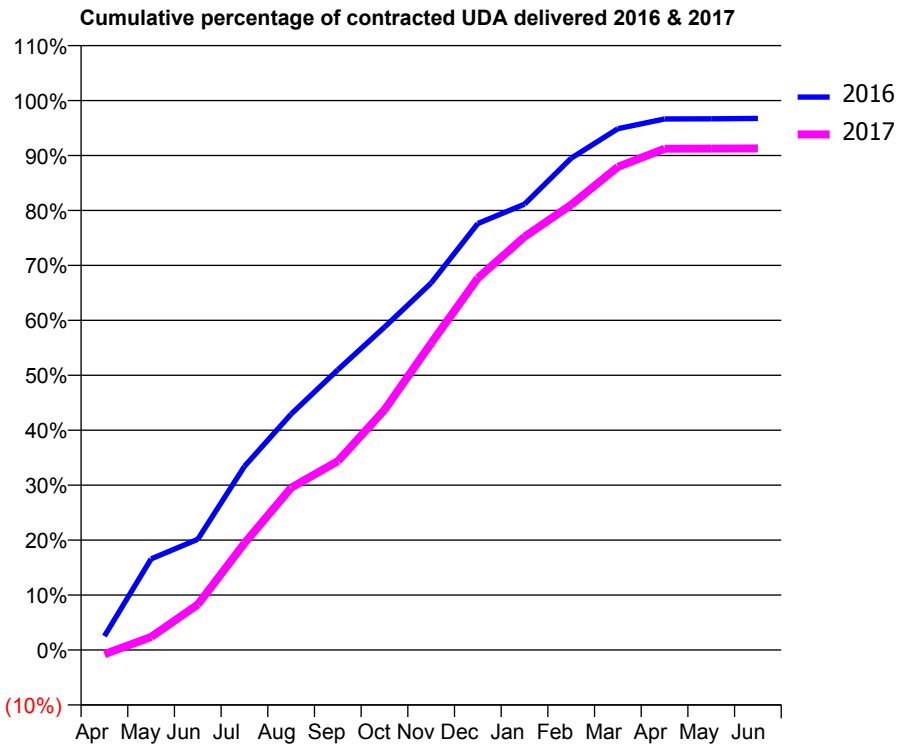
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,000 |
| Carry forward general activity (UDA) | 458 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £345,341.91 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,710 | |
| Quarter ending June 2016 | 4,253 | ↓ |
| Quarter ending September 2016 | 4,531 | ↑ |
| Quarter ending December 2016 | 5,293 | ↑ |
| Quarter ending March 2017 | 5,267 | → |
| **Variance since March 2016** | 11.8% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 353 | -106 |
| May | 2,321 | 333 |
| June | 2,823 | 1,162 |
| July | 4,681 | 2,721 |
| August | 6,013 | 4,137 |
| September | 7,141 | 4,812 |
| October | 8,227 | 6,122 |
| November | 9,351 | 7,819 |
| December | 10,866 | 9,475 |
| January | 11,358 | 10,530 |
| February | 12,531 | 11,347 |
| March | 13,281 | 12,312 |
| April | 13,529 | 12,772 |
| May | 13,532 | 12,775 |
| June | 13,542 | 12,780 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 69 | 1,796 | 3.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 489 | 5,418 | 9.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 692 | 1,796 | 38.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,011 | 5,418 | 37.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 654 | 7,356 | 8.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 208 | 7,356 | 2.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 45 | 7,356 | 0.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 118060/0031 - Year end March 2017

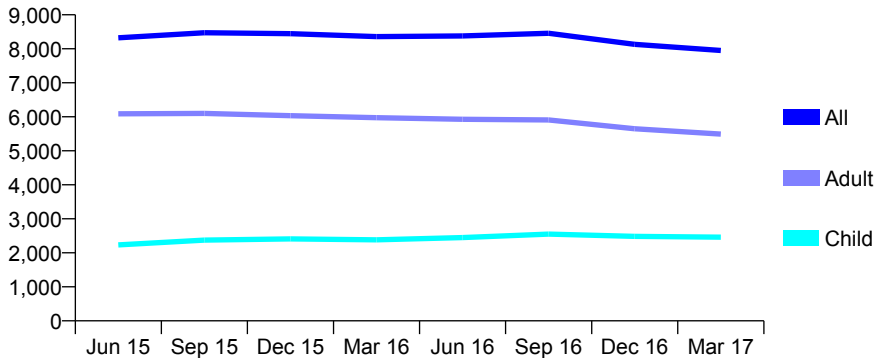
| | |
|---|---|
| Name or company name | Genix Healthcare Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 26,800 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £736,130.97 |

## ACCESS*

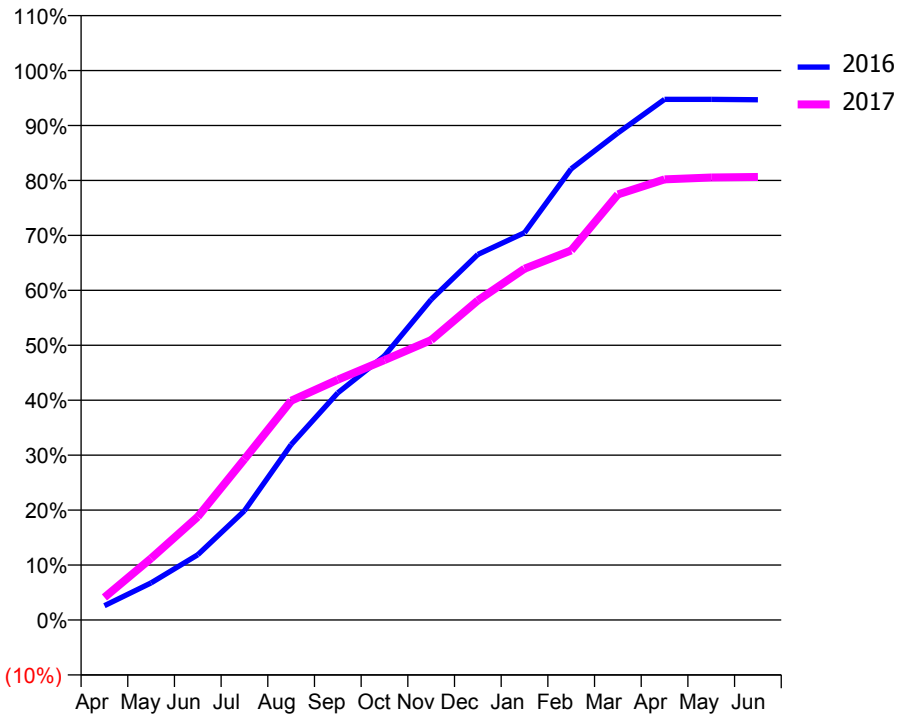
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,357 | |
| Quarter ending June 2016 | 8,378 | → |
| Quarter ending September 2016 | 8,457 | → |
| Quarter ending December 2016 | 8,132 | ↓ |
| Quarter ending March 2017 | 7,950 | ↓ |
| **Variance since March 2016** | (4.9%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 700 | 1,105 |
| May | 1,809 | 3,007 |
| June | 3,185 | 5,036 |
| July | 5,330 | 7,848 |
| August | 8,556 | 10,694 |
| September | 11,079 | 11,723 |
| October | 12,886 | 12,675 |
| November | 15,629 | 13,653 |
| December | 17,829 | 15,585 |
| January | 18,890 | 17,134 |
| February | 22,002 | 18,025 |
| March | 23,751 | 20,756 |
| April | 25,393 | 21,490 |
| May | 25,394 | 21,583 |
| June | 25,374 | 21,605 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 304 | 3,436 | 8.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,641 | 7,618 | 21.5% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,926 | 3,436 | 56.1% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,807 | 7,618 | 50.0% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,589 | 10,604 | 15.0% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 127 | 10,604 | 1.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 38 | 10,604 | 0.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 12 | *83.3%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 12 | *58.3%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

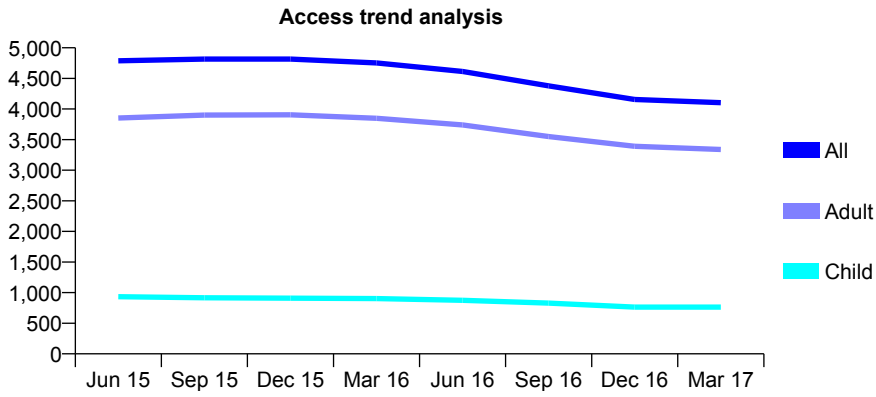
# Q52 - Vital Signs At a Glance Contract Report for 121487/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Dr Issa & Partners |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2013 |
| Contract end date | |

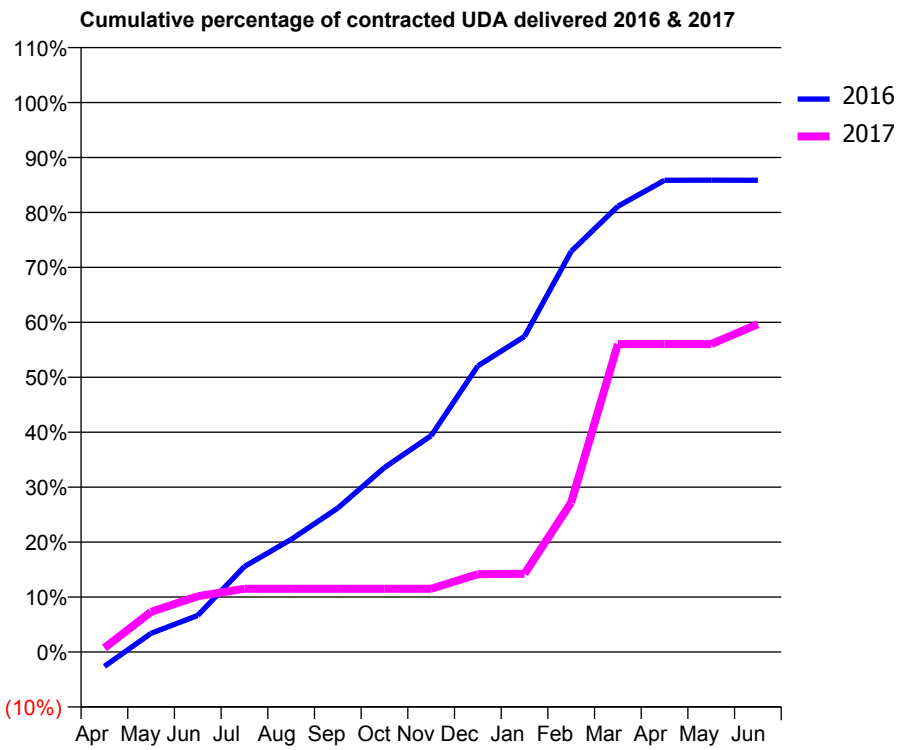
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £372,945.60 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,753 | |
| Quarter ending June 2016 | 4,614 | ↓ |
| Quarter ending September 2016 | 4,379 | ↓ |
| Quarter ending December 2016 | 4,156 | ↓ |
| Quarter ending March 2017 | 4,103 | ↓ |
| **Variance since March 2016** | (13.7%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -396 | 113 |
| May | 511 | 1,099 |
| June | 998 | 1,522 |
| July | 2,337 | 1,728 |
| August | 3,073 | 1,728 |
| September | 3,930 | 1,728 |
| October | 5,037 | 1,728 |
| November | 5,905 | 1,728 |
| December | 7,811 | 2,124 |
| January | 8,612 | 2,135 |
| February | 10,935 | 4,082 |
| March | 12,167 | 8,407 |
| April | 12,877 | 8,407 |
| May | 12,879 | 8,407 |
| June | 12,878 | 8,951 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 53 | 876 | 6.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 437 | 3,596 | 12.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 304 | 876 | 34.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,382 | 3,596 | 38.4% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 453 | 4,468 | 10.1% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 76 | 4,468 | 1.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 4,468 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 122432/0001 - Year end March 2017

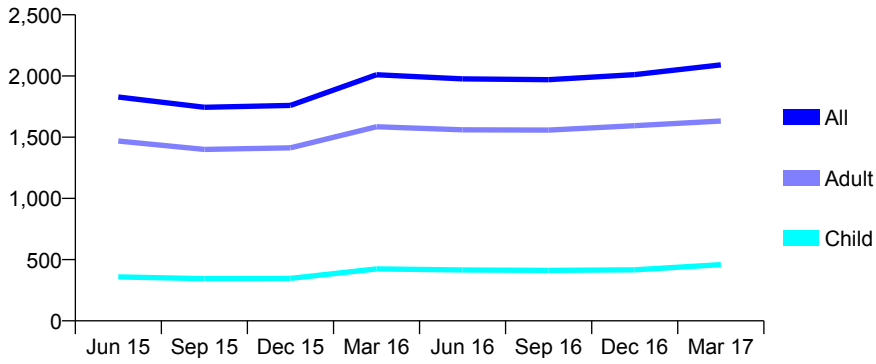
| | |
|---|---|
| Name or company name | Ponte Healthcare Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 09/02/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,559 |
| Carry forward general activity (UDA) | -2 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £183,442.22 |

## ACCESS*

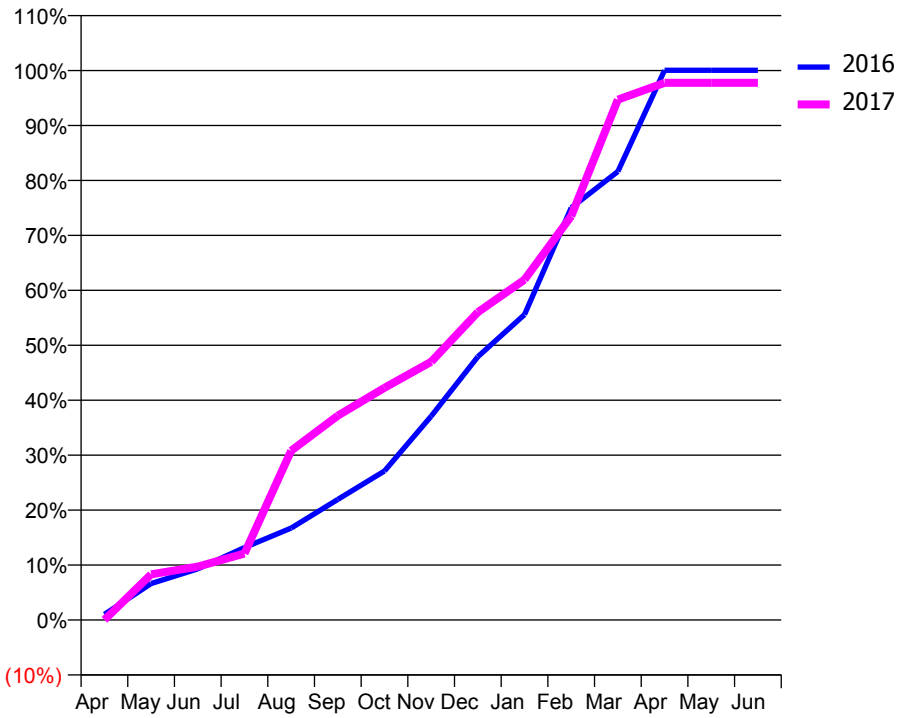
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,010 | |
| Quarter ending June 2016 | 1,977 | ↓ |
| Quarter ending September 2016 | 1,970 | → |
| Quarter ending December 2016 | 2,011 | ↑ |
| Quarter ending March 2017 | 2,091 | ↑ |
| **Variance since March 2016** | 4.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 77 | 2 |
| May | 502 | 629 |
| June | 703 | 734 |
| July | 997 | 915 |
| August | 1,264 | 2,329 |
| September | 1,660 | 2,812 |
| October | 2,049 | 3,195 |
| November | 2,803 | 3,551 |
| December | 3,622 | 4,234 |
| January | 4,202 | 4,683 |
| February | 5,671 | 5,555 |
| March | 6,170 | 7,158 |
| April | 7,561 | 7,389 |
| May | 7,561 | 7,389 |
| June | 7,561 | 7,389 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 73 | 728 | 10.0% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 308 | 2,249 | 13.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 386 | 728 | 53.0% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,132 | 2,249 | 50.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 146 | 2,569 | 5.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 21 | 2,569 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 14 | 2,569 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 5 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 122742/0001 - Year end March 2017

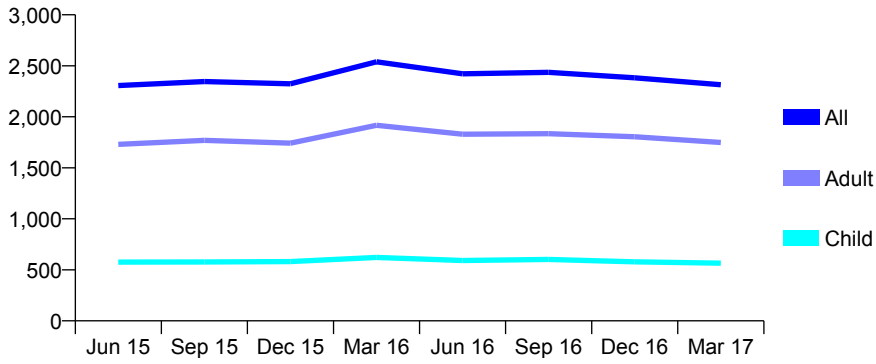
| | |
|---|---|
| Name or company name | Indigo Dental Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,020 |
| Carry forward general activity (UDA) | 115 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £260,653.82 |

## ACCESS*

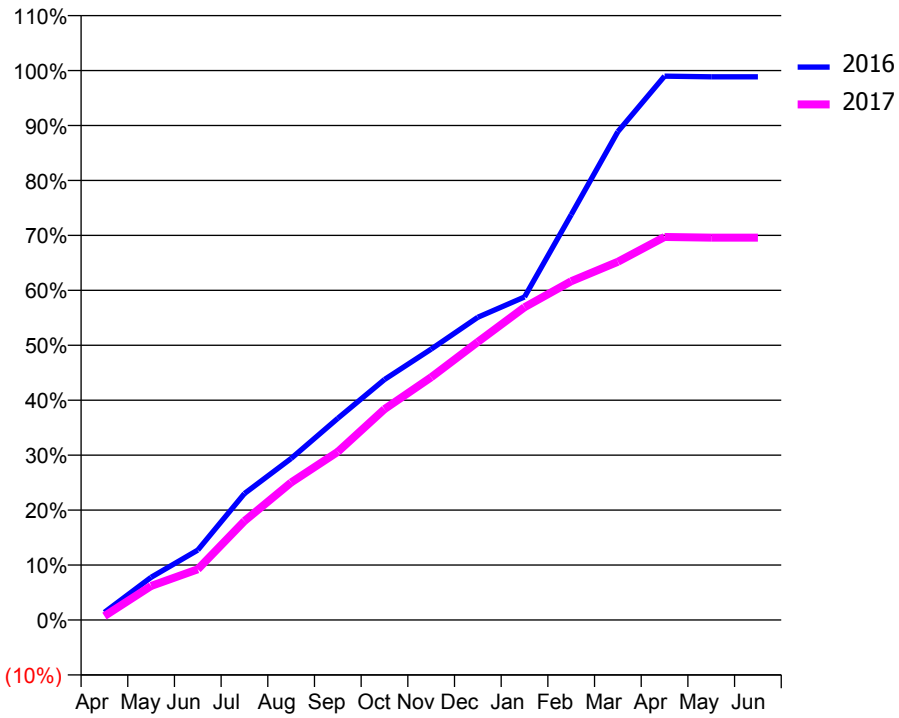
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,539 | |
| Quarter ending June 2016 | 2,422 | ↓ |
| Quarter ending September 2016 | 2,436 | → |
| Quarter ending December 2016 | 2,383 | ↓ |
| Quarter ending March 2017 | 2,315 | ↓ |
| **Variance since March 2016** | (8.8%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 139 | 71 |
| May | 779 | 622 |
| June | 1,276 | 926 |
| July | 2,306 | 1,806 |
| August | 2,947 | 2,507 |
| September | 3,679 | 3,067 |
| October | 4,385 | 3,845 |
| November | 4,939 | 4,426 |
| December | 5,520 | 5,072 |
| January | 5,891 | 5,703 |
| February | 7,390 | 6,177 |
| March | 8,906 | 6,533 |
| April | 9,916 | 6,985 |
| May | 9,905 | 6,973 |
| June | 9,905 | 6,973 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 39 | 719 | 5.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 244 | 2,154 | 11.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 452 | 719 | 62.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,294 | 2,154 | 60.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 117 | 2,707 | 4.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 37 | 2,707 | 1.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 13 | 2,707 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 123811/0001 - Year end March 2017

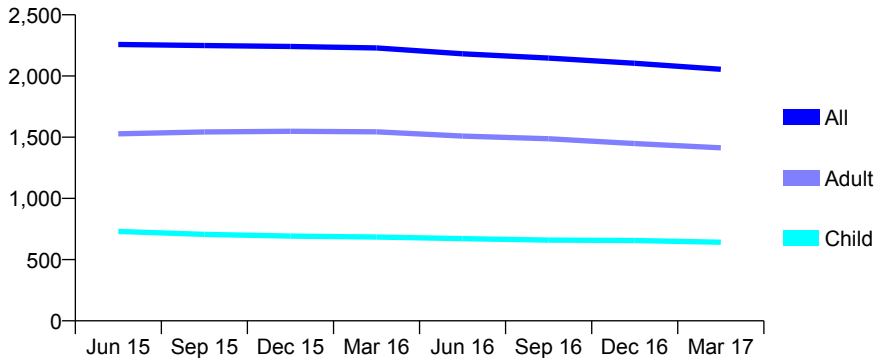
| | |
|---|---|
| Name or company name | Carnegie Dental Clinic Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/07/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,152 |
| Carry forward general activity (UDA) | -141 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £216,719.85 |

## ACCESS*

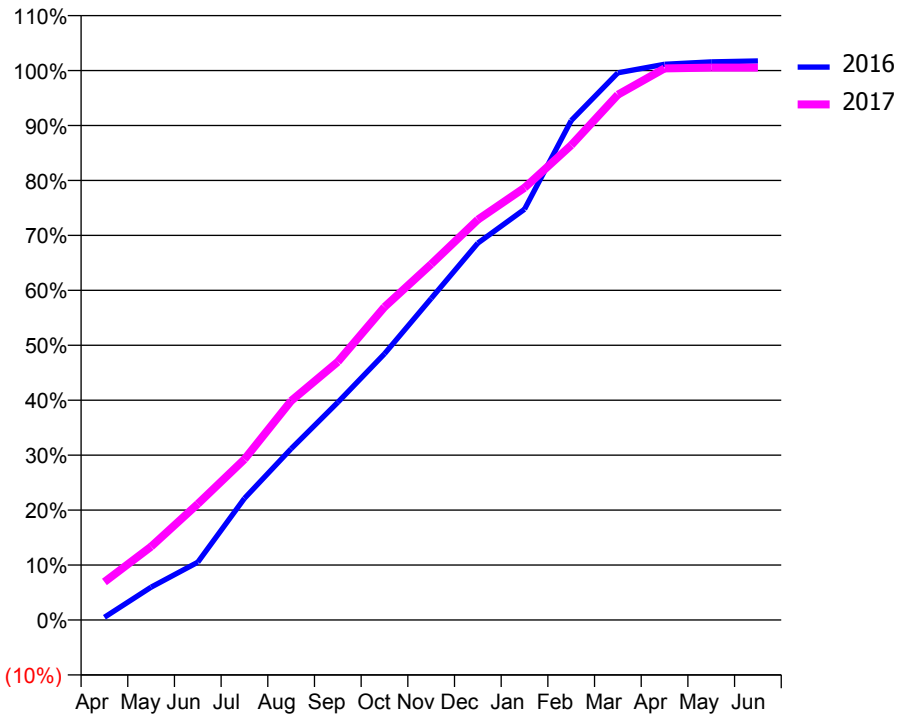
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,229 | |
| Quarter ending June 2016 | 2,181 | ↓ |
| Quarter ending September 2016 | 2,147 | ↓ |
| Quarter ending December 2016 | 2,104 | ↓ |
| Quarter ending March 2017 | 2,055 | ↓ |
| **Variance since March 2016** | (7.8%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 40 | 564 |
| May | 489 | 1,089 |
| June | 857 | 1,723 |
| July | 1,806 | 2,385 |
| August | 2,542 | 3,252 |
| September | 3,229 | 3,831 |
| October | 3,949 | 4,643 |
| November | 4,771 | 5,279 |
| December | 5,591 | 5,940 |
| January | 6,095 | 6,413 |
| February | 7,410 | 7,044 |
| March | 8,117 | 7,793 |
| April | 8,244 | 8,183 |
| May | 8,280 | 8,195 |
| June | 8,293 | 8,195 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 134 | 1,246 | 10.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 352 | 2,210 | 15.9% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 879 | 1,246 | 70.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,464 | 2,210 | 66.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 255 | 3,498 | 7.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 33 | 3,498 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 18 | 3,498 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 9 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 125237/0001 - Year end March 2017

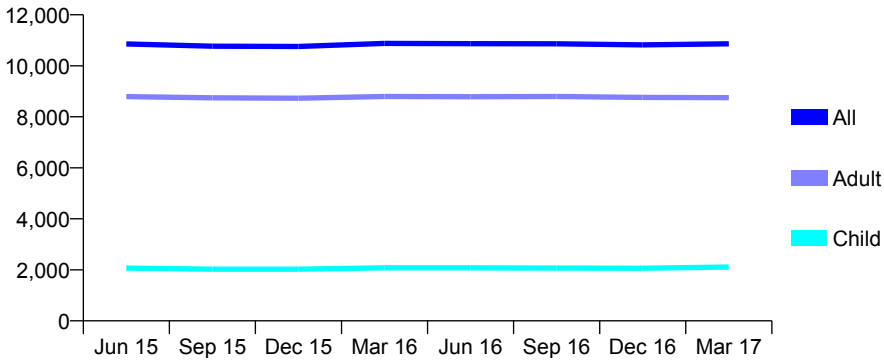
| | |
|---|---|
| Name or company name | Horbury Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 30,037 |
| Carry forward general activity (UDA) | -148 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,128,886.29 |

## ACCESS*

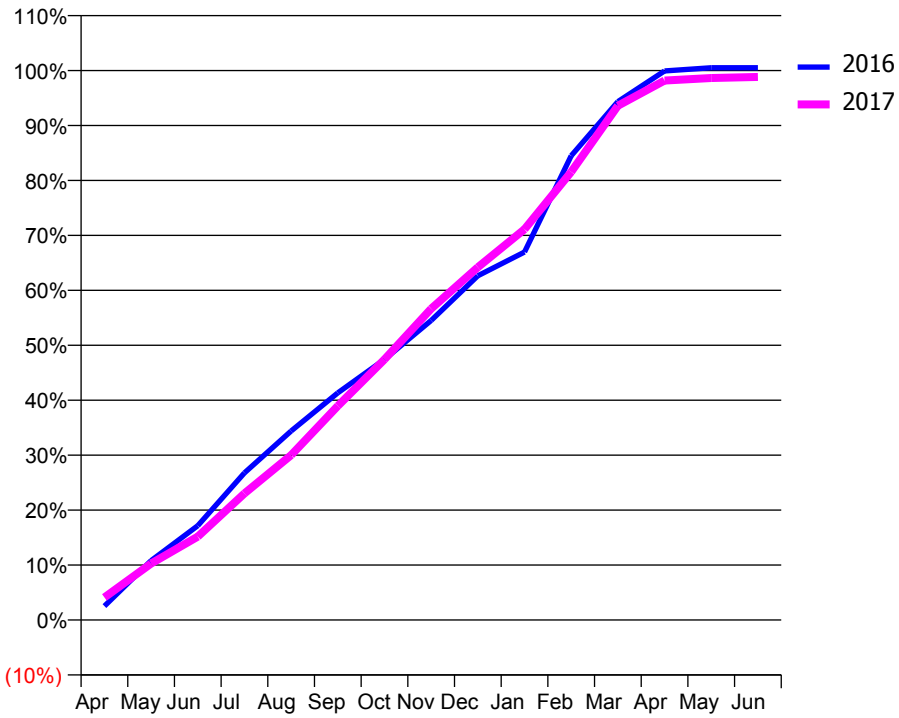
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 10,876 | |
| Quarter ending June 2016 | 10,866 | → |
| Quarter ending September 2016 | 10,865 | → |
| Quarter ending December 2016 | 10,823 | → |
| Quarter ending March 2017 | 10,862 | → |
| **Variance since March 2016** | (0.1%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 759 | 1,235 |
| May | 3,250 | 3,086 |
| June | 5,157 | 4,560 |
| July | 8,044 | 6,924 |
| August | 10,335 | 9,011 |
| September | 12,415 | 11,700 |
| October | 14,250 | 14,249 |
| November | 16,374 | 17,013 |
| December | 18,817 | 19,280 |
| January | 20,115 | 21,363 |
| February | 25,379 | 24,495 |
| March | 28,334 | 28,113 |
| April | 30,012 | 29,488 |
| May | 30,185 | 29,626 |
| June | 30,185 | 29,683 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 262 | 3,409 | 7.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,571 | 12,190 | 12.9% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,248 | 3,409 | 65.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,193 | 12,190 | 50.8% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 813 | 14,672 | 5.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 165 | 14,672 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 366 | 14,672 | 2.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 16 | 18 | *88.9%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 18 | *88.9%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 128031/0001 - Year end March 2017

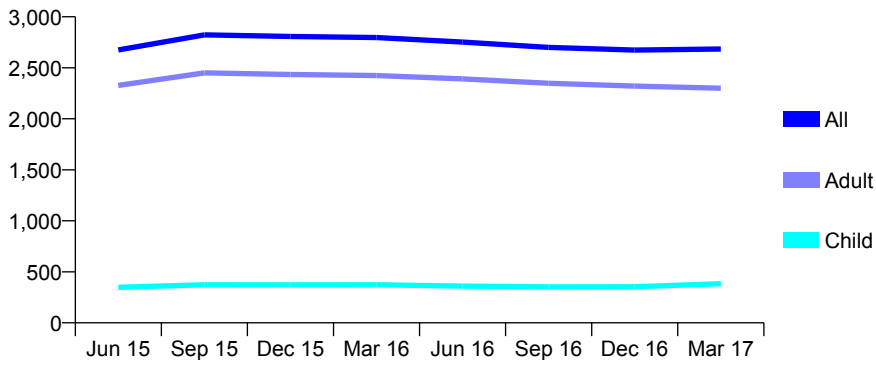
| | |
|---|---|
| Name or company name | JIGL Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,000 |
| Carry forward general activity (UDA) | 73 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £254,388.69 |

## ACCESS*

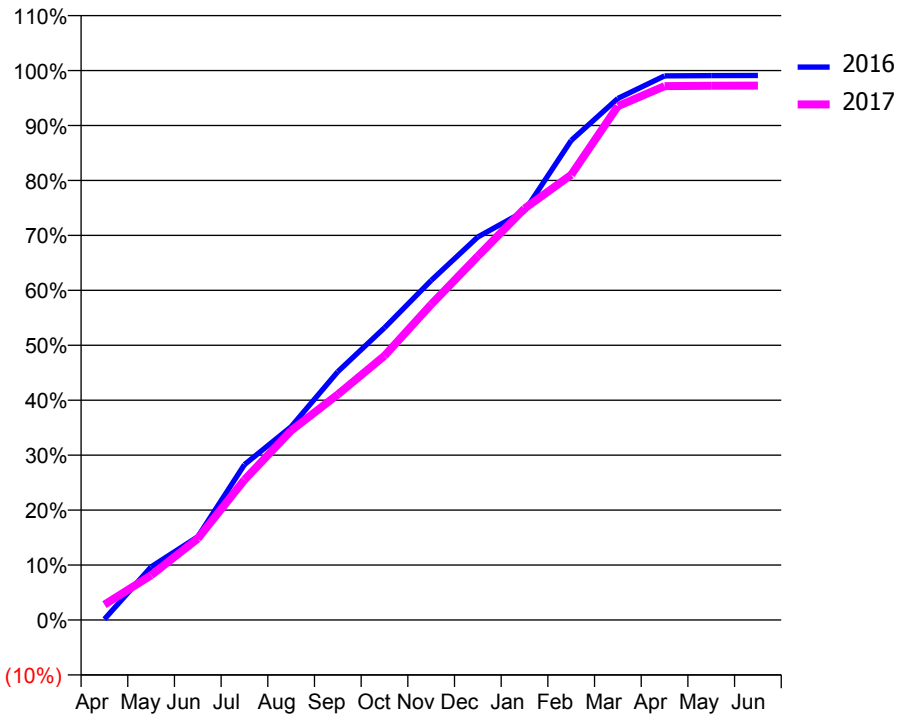
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,797 | |
| Quarter ending June 2016 | 2,752 | ↓ |
| Quarter ending September 2016 | 2,700 | ↓ |
| Quarter ending December 2016 | 2,674 | → |
| Quarter ending March 2017 | 2,684 | → |
| **Variance since March 2016** | (4.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 12 | 225 |
| May | 774 | 651 |
| June | 1,212 | 1,184 |
| July | 2,263 | 2,040 |
| August | 2,814 | 2,757 |
| September | 3,615 | 3,283 |
| October | 4,254 | 3,846 |
| November | 4,944 | 4,594 |
| December | 5,577 | 5,297 |
| January | 5,952 | 5,990 |
| February | 6,981 | 6,481 |
| March | 7,594 | 7,481 |
| April | 7,922 | 7,772 |
| May | 7,925 | 7,779 |
| June | 7,927 | 7,780 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 15 | 540 | 2.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 281 | 3,303 | 8.5% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 347 | 540 | 64.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,253 | 3,303 | 68.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 309 | 3,773 | 8.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 31 | 3,773 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 25 | 3,773 | 0.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 128260/0001 - Year end March 2017

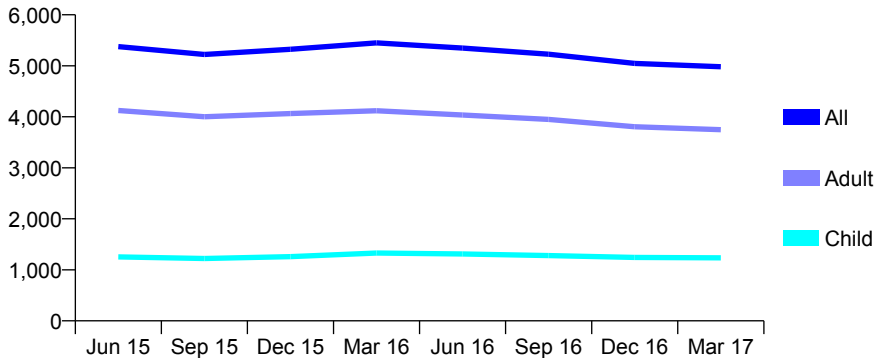
| | |
|---|---|
| Name or company name | Elland Practice Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,466 |
| Carry forward general activity (UDA) | -329 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £460,964.37 |

## ACCESS*

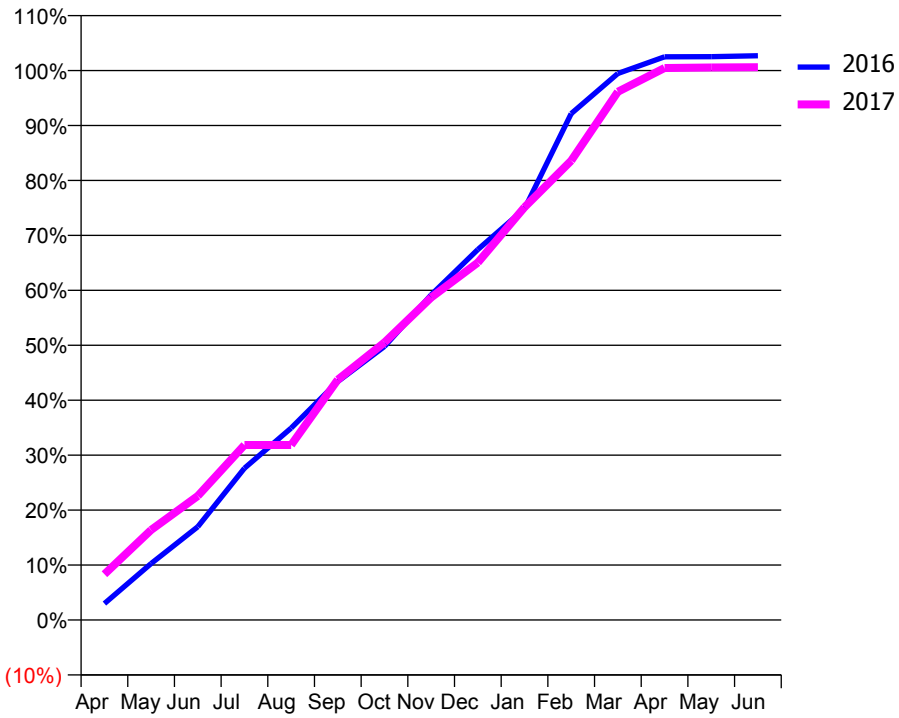
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,450 | |
| Quarter ending June 2016 | 5,347 | ↓ |
| Quarter ending September 2016 | 5,227 | ↓ |
| Quarter ending December 2016 | 5,048 | ↓ |
| Quarter ending March 2017 | 4,981 | ↓ |
| **Variance since March 2016** | (8.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 492 | 1,372 |
| May | 1,692 | 2,699 |
| June | 2,796 | 3,717 |
| July | 4,549 | 5,245 |
| August | 5,751 | 5,245 |
| September | 7,145 | 7,202 |
| October | 8,199 | 8,317 |
| November | 9,744 | 9,663 |
| December | 11,101 | 10,711 |
| January | 12,322 | 12,371 |
| February | 15,174 | 13,762 |
| March | 16,379 | 15,829 |
| April | 16,876 | 16,539 |
| May | 16,879 | 16,557 |
| June | 16,907 | 16,563 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 163 | 1,935 | 8.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 787 | 5,886 | 13.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,272 | 1,935 | 65.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,927 | 5,886 | 66.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 337 | 7,851 | 4.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 41 | 7,851 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 44 | 7,851 | 0.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | *100.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | *90.0%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

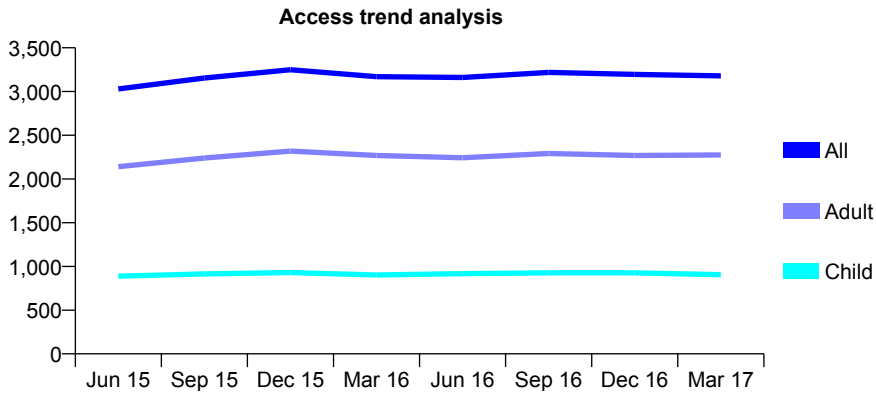
# Q52 - Vital Signs At a Glance Contract Report for 129542/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Dental Care Centre Ltd |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2007 |
| Contract end date | 31/03/2018 |

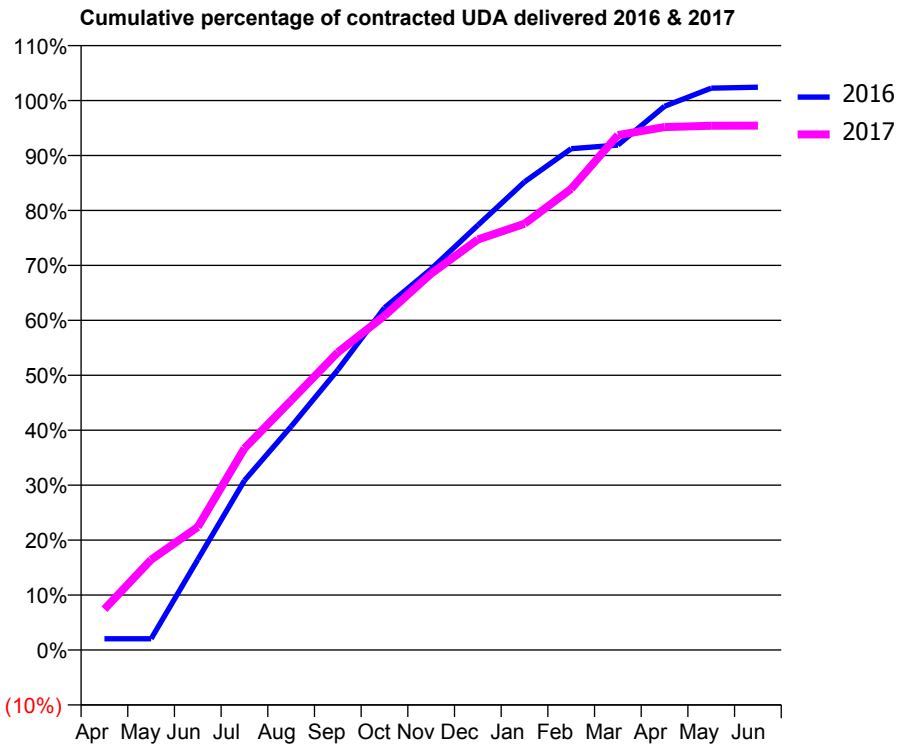
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,071 |
| Carry forward general activity (UDA) | -187 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £372,832.59 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,170 | |
| Quarter ending June 2016 | 3,160 | → |
| Quarter ending September 2016 | 3,218 | → |
| Quarter ending December 2016 | 3,196 | → |
| Quarter ending March 2017 | 3,179 | → |
| **Variance since March 2016** | 0.3% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 191 | 748 |
| May | 191 | 1,655 |
| June | 1,538 | 2,256 |
| July | 2,881 | 3,697 |
| August | 3,801 | 4,574 |
| September | 4,760 | 5,457 |
| October | 5,818 | 6,127 |
| November | 6,477 | 6,897 |
| December | 7,220 | 7,523 |
| January | 7,957 | 7,811 |
| February | 8,521 | 8,453 |
| March | 8,583 | 9,436 |
| April | 9,242 | 9,585 |
| May | 9,551 | 9,609 |
| June | 9,566 | 9,611 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 184 | 1,810 | 10.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 631 | 3,831 | 16.5% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,240 | 1,810 | 68.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,198 | 3,831 | 57.4% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 619 | 5,192 | 11.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 60 | 5,192 | 1.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 52 | 5,192 | 1.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

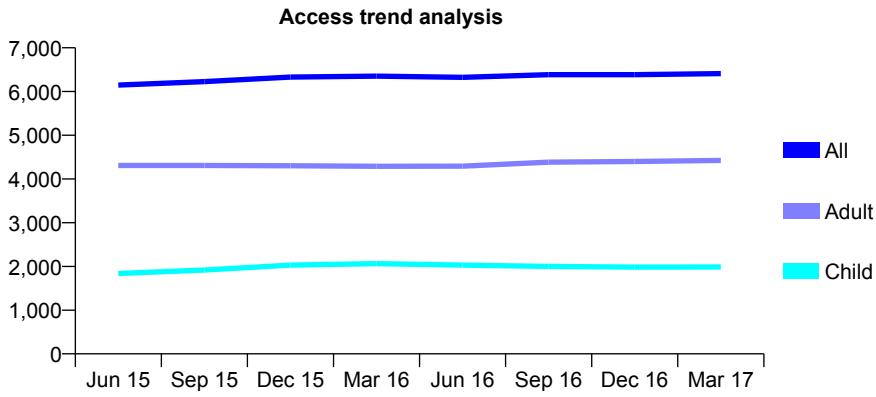
# Q52 - Vital Signs At a Glance Contract Report for 129941/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Eclipse (Batley) Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 06/04/2013 |
| Contract end date | |

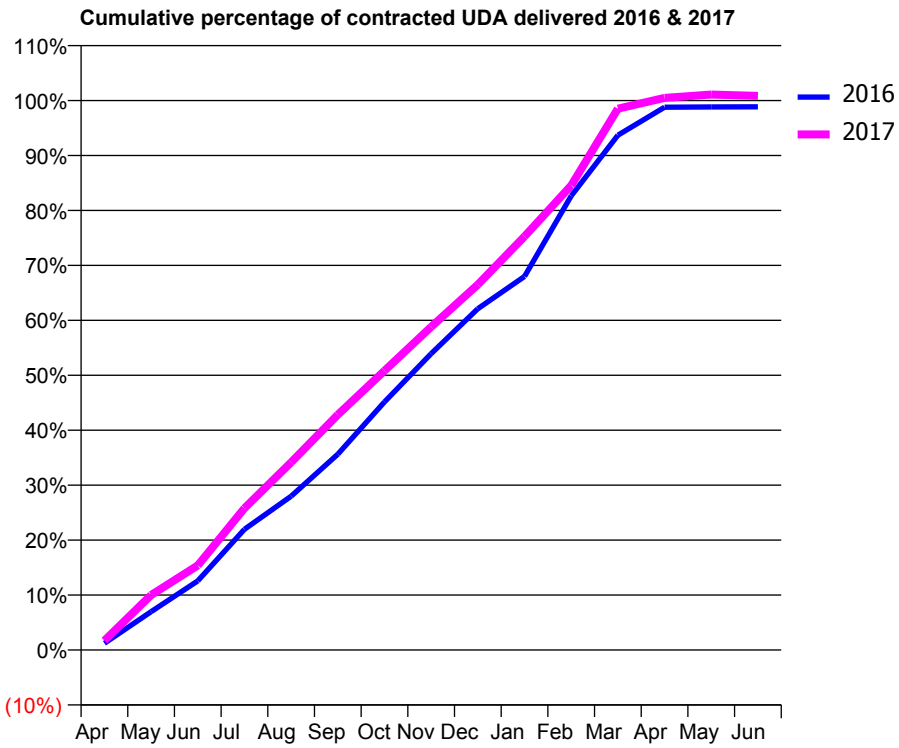
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 19,148 |
| Carry forward general activity (UDA) | 221 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £605,629.82 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,353 | |
| Quarter ending June 2016 | 6,324 | → |
| Quarter ending September 2016 | 6,385 | → |
| Quarter ending December 2016 | 6,385 | → |
| Quarter ending March 2017 | 6,411 | → |
| **Variance since March 2016** | 0.9% | → |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 236 | 329 |
| May | 1,335 | 1,916 |
| June | 2,409 | 2,947 |
| July | 4,210 | 4,943 |
| August | 5,358 | 6,539 |
| September | 6,822 | 8,198 |
| October | 8,645 | 9,732 |
| November | 10,328 | 11,262 |
| December | 11,892 | 12,735 |
| January | 13,016 | 14,414 |
| February | 15,822 | 16,189 |
| March | 17,940 | 18,862 |
| April | 18,914 | 19,240 |
| May | 18,923 | 19,353 |
| June | 18,927 | 19,307 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 375 | 3,498 | 10.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,120 | 6,815 | 16.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,342 | 3,498 | 67.0% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,204 | 6,815 | 61.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 562 | 9,242 | 6.1% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 100 | 9,242 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 70 | 9,242 | 0.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | *91.7%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 12 | *100.0%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 131105/0001 - Year end March 2017

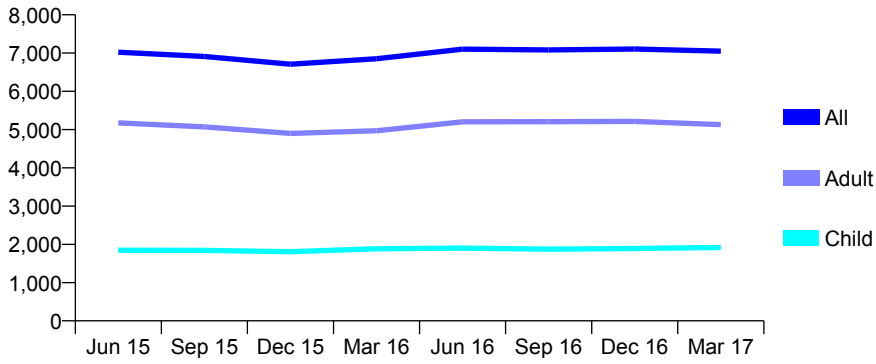
| | |
|---|---|
| Name or company name | Stable Court Dental Surgery Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 12/11/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,488 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £638,347.63 |

## ACCESS*

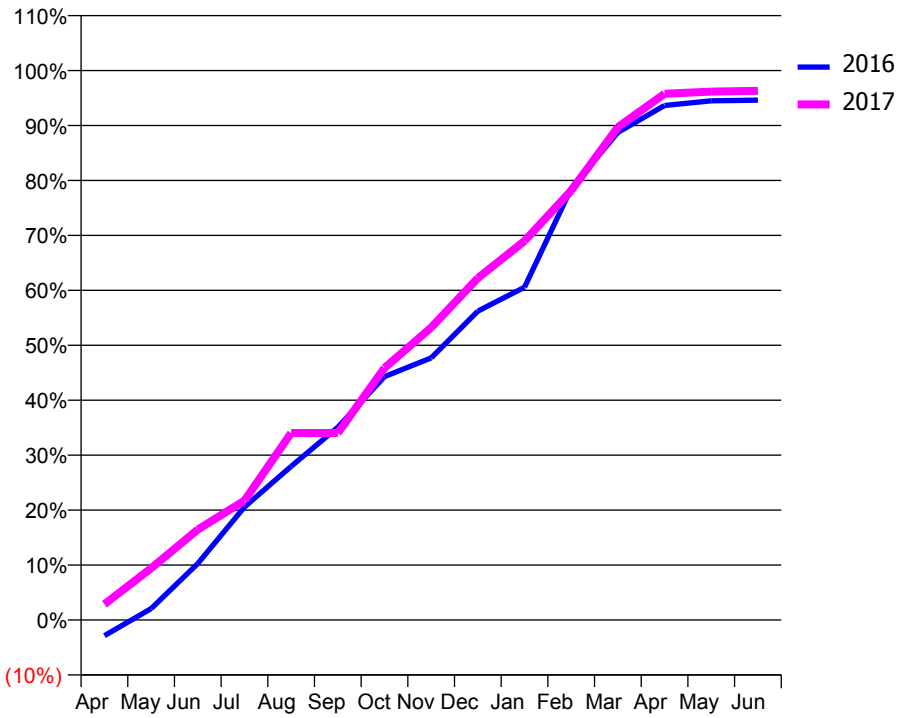
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,852 | |
| Quarter ending June 2016 | 7,102 | ↑ |
| Quarter ending September 2016 | 7,080 | → |
| Quarter ending December 2016 | 7,105 | → |
| Quarter ending March 2017 | 7,049 | → |
| **Variance since March 2016** | 2.9% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -530 | 533 |
| May | 381 | 1,743 |
| June | 1,899 | 3,043 |
| July | 3,801 | 4,015 |
| August | 5,170 | 6,294 |
| September | 6,483 | 6,294 |
| October | 8,191 | 8,481 |
| November | 8,818 | 9,843 |
| December | 10,392 | 11,505 |
| January | 11,194 | 12,755 |
| February | 14,519 | 14,447 |
| March | 16,405 | 16,582 |
| April | 17,312 | 17,707 |
| May | 17,467 | 17,776 |
| June | 17,489 | 17,803 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 303 | 3,112 | 9.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,341 | 7,673 | 17.5% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,990 | 3,112 | 63.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,325 | 7,673 | 56.4% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 853 | 10,541 | 8.1% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 67 | 10,541 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 302 | 10,541 | 2.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 9 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

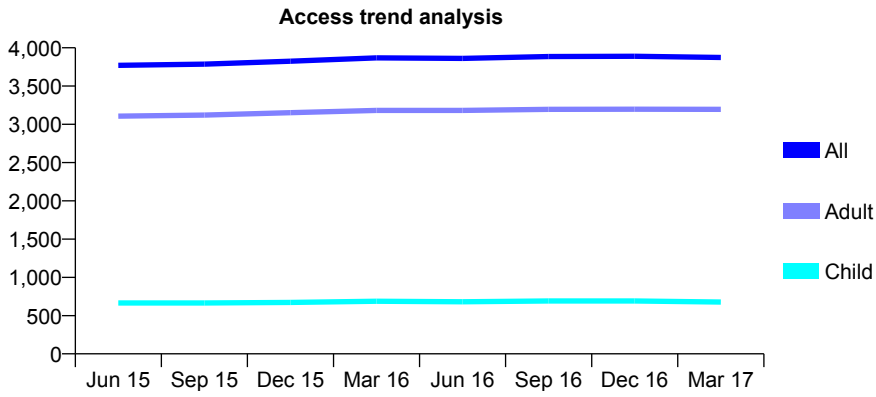
# Q52 - Vital Signs At a Glance Contract Report for 131687/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Ellis Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 07/04/2010 |
| Contract end date | |

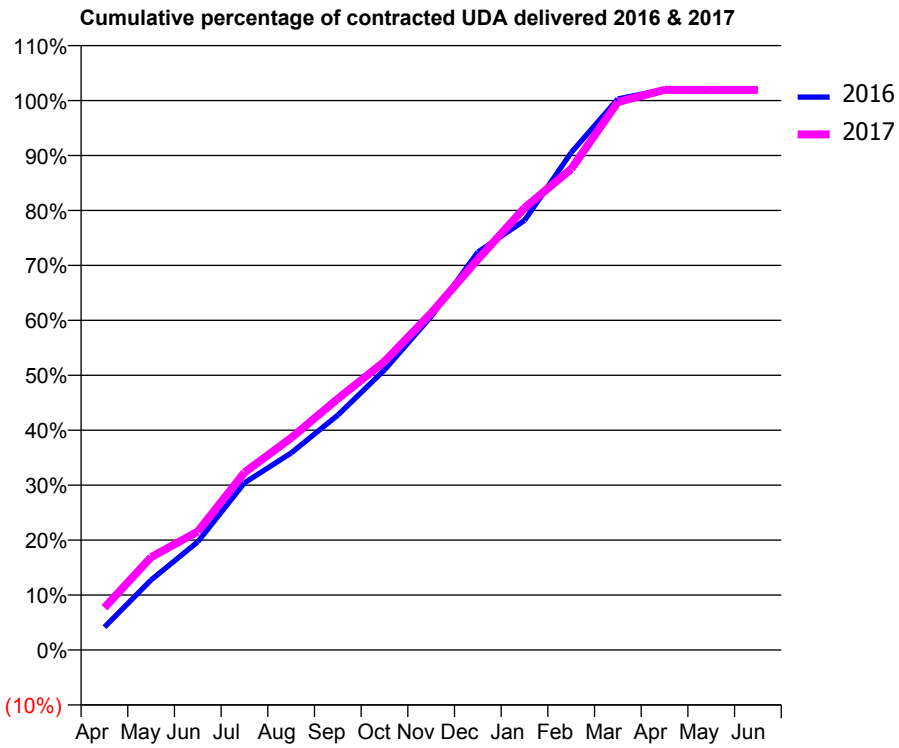
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,327 |
| Carry forward general activity (UDA) | -247 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £343,661.79 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,868 | |
| Quarter ending June 2016 | 3,862 | → |
| Quarter ending September 2016 | 3,886 | → |
| Quarter ending December 2016 | 3,889 | → |
| Quarter ending March 2017 | 3,873 | → |
| **Variance since March 2016** | 0.1% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 514 | 950 |
| May | 1,572 | 2,084 |
| June | 2,428 | 2,657 |
| July | 3,750 | 3,982 |
| August | 4,421 | 4,757 |
| September | 5,271 | 5,639 |
| October | 6,284 | 6,472 |
| November | 7,482 | 7,556 |
| December | 8,926 | 8,762 |
| January | 9,637 | 9,919 |
| February | 11,159 | 10,792 |
| March | 12,363 | 12,293 |
| April | 12,575 | 12,566 |
| May | 12,576 | 12,566 |
| June | 12,576 | 12,566 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 69 | 1,164 | 5.9% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 898 | 5,327 | 16.9% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 808 | 1,164 | 69.4% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,830 | 5,327 | 53.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 626 | 6,452 | 9.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 26 | 6,452 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 105 | 6,452 | 1.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 132926/0001 - Year end March 2017

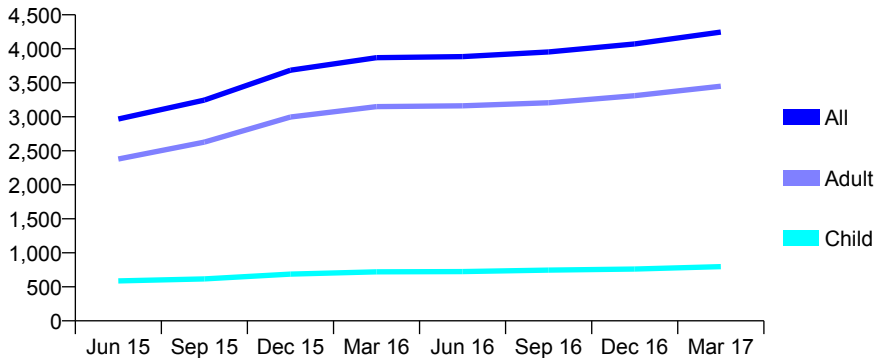
| | |
|---|---|
| Name or company name | The Leeds Dental Team Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,617 |
| Carry forward general activity (UDA) | -209 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £391,231.10 |

## ACCESS*

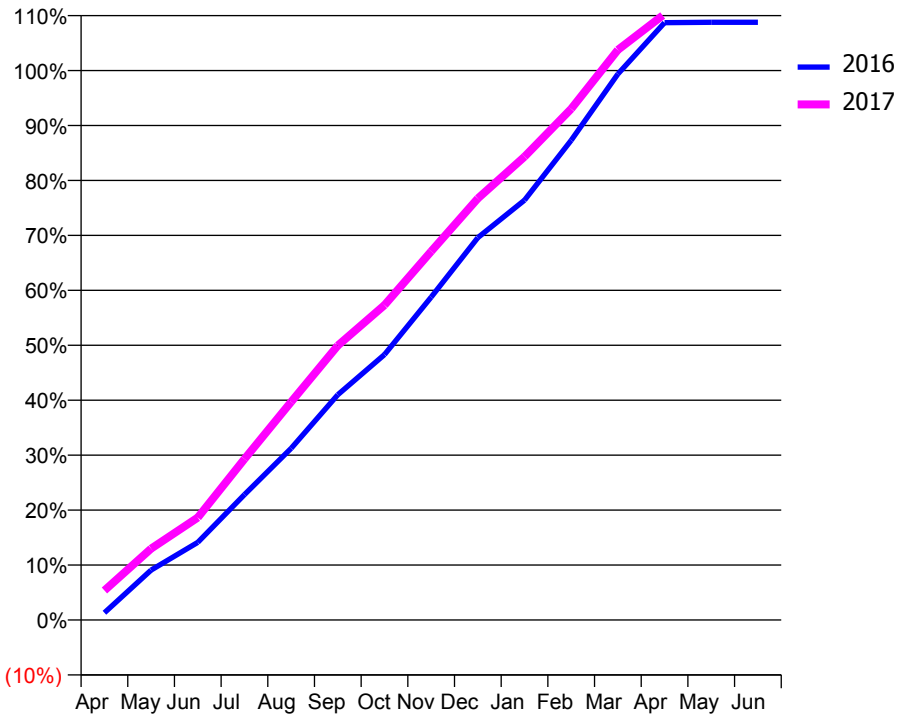
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,870 | |
| Quarter ending June 2016 | 3,885 | → |
| Quarter ending September 2016 | 3,953 | → |
| Quarter ending December 2016 | 4,072 | ↑ |
| Quarter ending March 2017 | 4,247 | ↑ |
| **Variance since March 2016** | 9.7% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 138 | 624 |
| May | 948 | 1,509 |
| June | 1,476 | 2,165 |
| July | 2,383 | 3,405 |
| August | 3,262 | 4,610 |
| September | 4,283 | 5,804 |
| October | 5,045 | 6,658 |
| November | 6,137 | 7,792 |
| December | 7,267 | 8,913 |
| January | 7,979 | 9,796 |
| February | 9,117 | 10,807 |
| March | 10,377 | 12,054 |
| April | 11,354 | 12,810 |
| May | 11,361 | 12,849 |
| June | 11,361 | 12,849 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 128 | 1,310 | 9.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,238 | 5,315 | 23.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 763 | 1,310 | 58.2% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,530 | 5,315 | 47.6% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 767 | 6,579 | 11.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 90 | 6,579 | 1.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 79 | 6,579 | 1.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

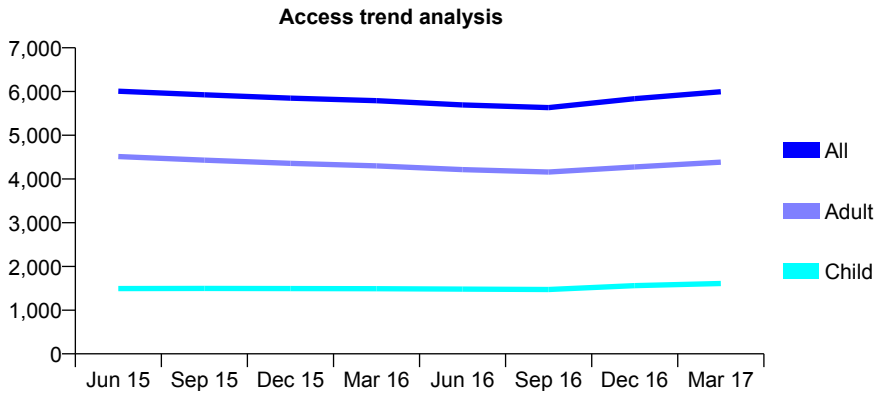
# Q52 - Vital Signs At a Glance Contract Report for 133981/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Farsley Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

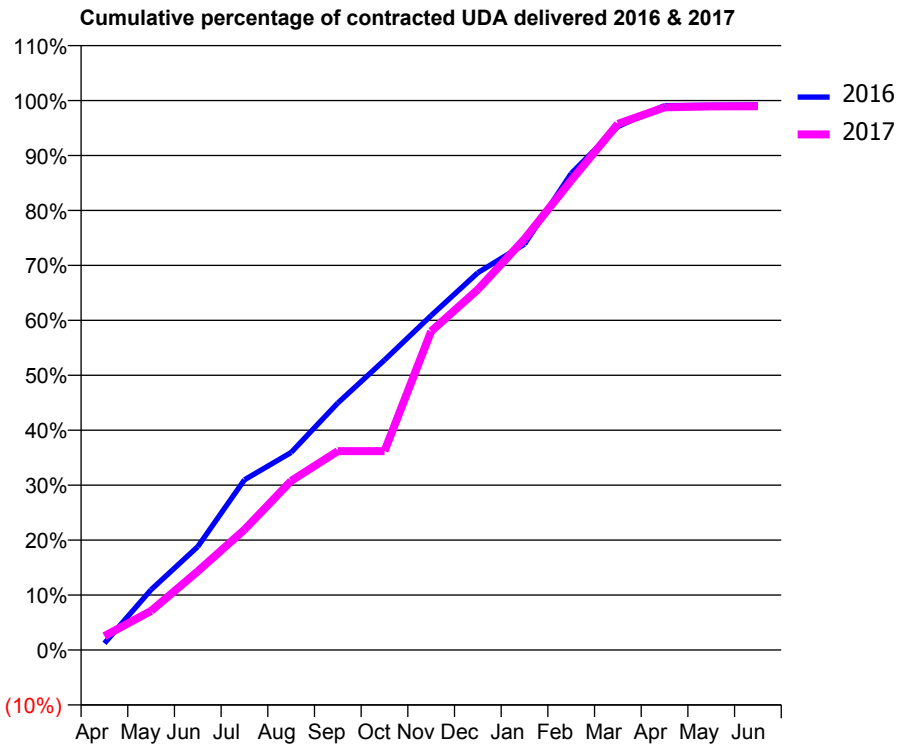
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 17,651 |
| Carry forward general activity (UDA) | 142 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £532,169.55 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,790 | |
| Quarter ending June 2016 | 5,694 | ↓ |
| Quarter ending September 2016 | 5,632 | ↓ |
| Quarter ending December 2016 | 5,835 | ↑ |
| Quarter ending March 2017 | 5,994 | ↑ |
| **Variance since March 2016** | 3.5% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 216 | 448 |
| May | 1,939 | 1,259 |
| June | 3,322 | 2,527 |
| July | 5,468 | 3,866 |
| August | 6,346 | 5,434 |
| September | 7,936 | 6,387 |
| October | 9,315 | 6,387 |
| November | 10,744 | 10,238 |
| December | 12,119 | 11,579 |
| January | 13,036 | 13,202 |
| February | 15,307 | 15,084 |
| March | 16,814 | 16,899 |
| April | 17,488 | 17,433 |
| May | 17,499 | 17,459 |
| June | 17,509 | 17,463 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 199 | 2,526 | 7.9% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 966 | 6,777 | 14.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,599 | 2,526 | 63.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,170 | 6,777 | 61.5% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 657 | 9,306 | 7.1% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 40 | 9,306 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 51 | 9,306 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | *100.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 11 | *90.9%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 135658/0001 - Year end March 2017

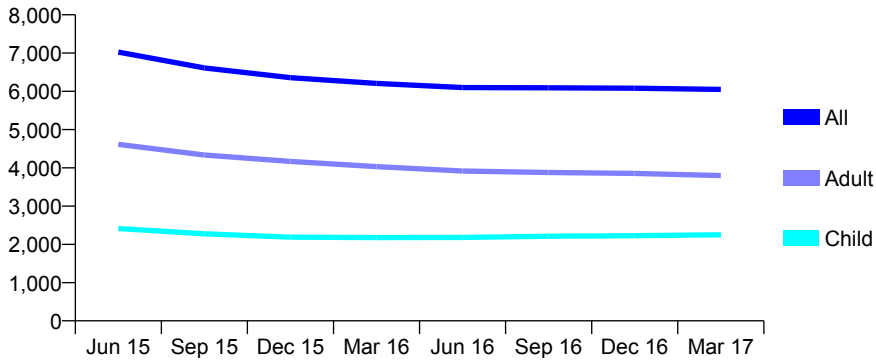
| | |
|---|---|
| Name or company name | Fartown Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 21,000 |
| Carry forward general activity (UDA) | 315 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £581,669.45 |

## ACCESS*

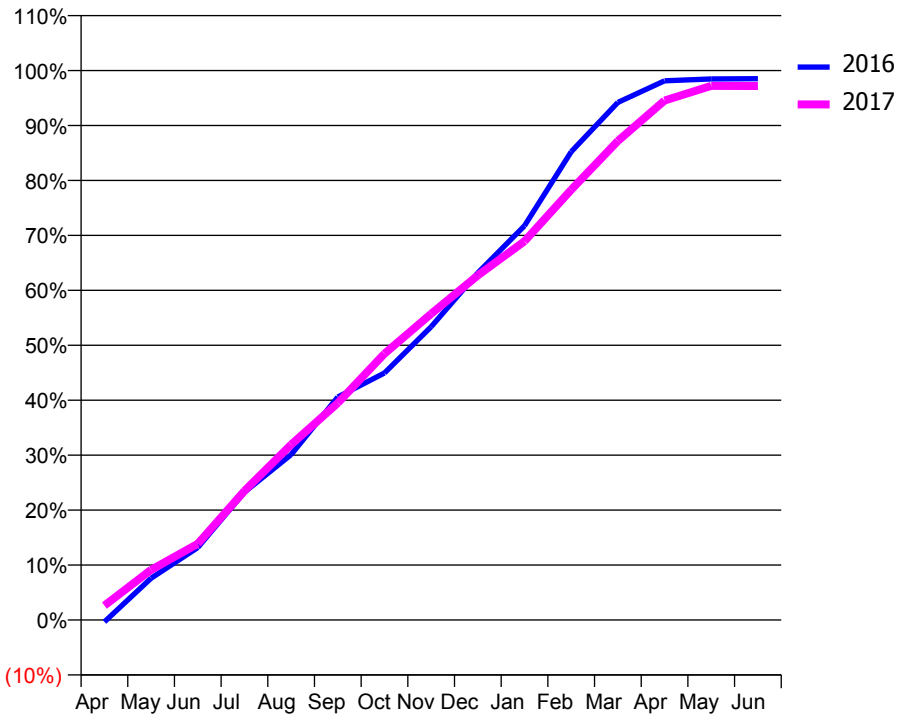
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,207 | |
| Quarter ending June 2016 | 6,097 | ↓ |
| Quarter ending September 2016 | 6,091 | → |
| Quarter ending December 2016 | 6,082 | → |
| Quarter ending March 2017 | 6,048 | → |
| **Variance since March 2016** | (2.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -74 | 551 |
| May | 1,597 | 1,917 |
| June | 2,771 | 2,915 |
| July | 4,883 | 4,937 |
| August | 6,321 | 6,704 |
| September | 8,525 | 8,291 |
| October | 9,440 | 10,181 |
| November | 11,208 | 11,703 |
| December | 13,267 | 13,170 |
| January | 15,067 | 14,477 |
| February | 17,892 | 16,443 |
| March | 19,782 | 18,307 |
| April | 20,608 | 19,852 |
| May | 20,676 | 20,415 |
| June | 20,685 | 20,407 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 268 | 3,189 | 8.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,136 | 5,312 | 21.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,633 | 3,189 | 51.2% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,499 | 5,312 | 47.0% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,207 | 9,073 | 13.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 9,073 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 15 | 9,073 | 0.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 138401/0001 - Year end March 2017

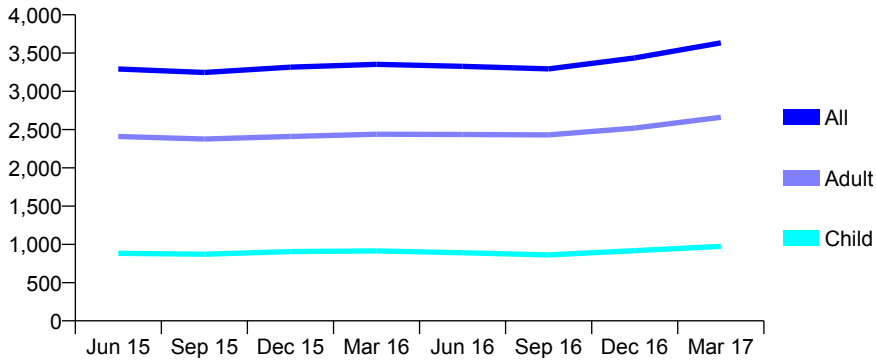
| | |
|---|---|
| Name or company name | Beechwood Dental Practice Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,770 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £374,977.63 |

## ACCESS*

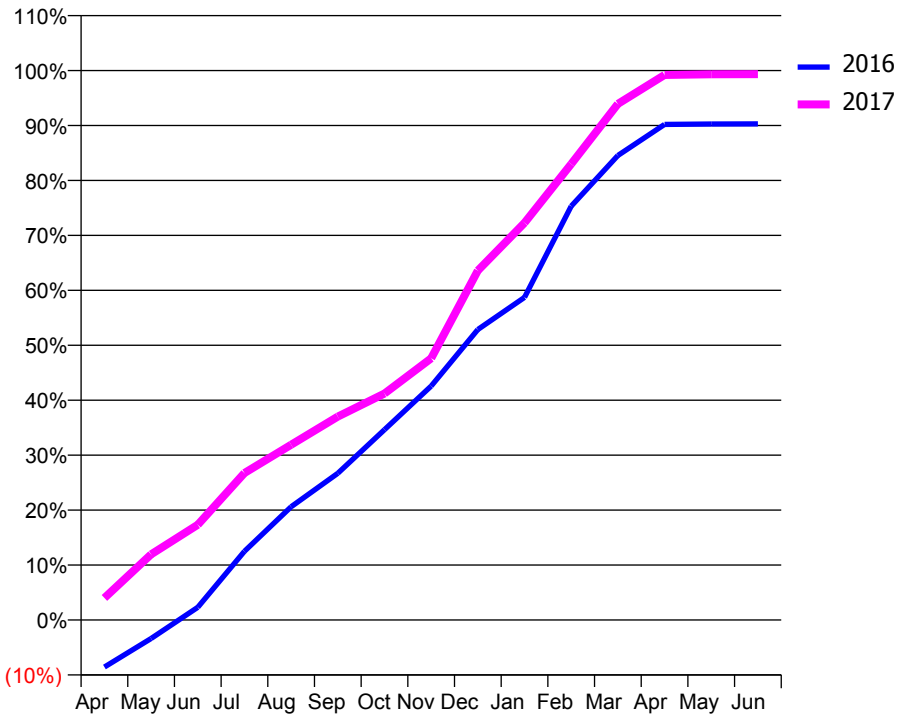
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,353 | |
| Quarter ending June 2016 | 3,326 | → |
| Quarter ending September 2016 | 3,293 | → |
| Quarter ending December 2016 | 3,437 | ↑ |
| Quarter ending March 2017 | 3,633 | ↑ |
| **Variance since March 2016** | 8.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -1,094 | 512 |
| May | -431 | 1,526 |
| June | 295 | 2,214 |
| July | 1,597 | 3,417 |
| August | 2,633 | 4,073 |
| September | 3,411 | 4,728 |
| October | 4,424 | 5,263 |
| November | 5,437 | 6,082 |
| December | 6,751 | 8,121 |
| January | 7,498 | 9,230 |
| February | 9,618 | 10,597 |
| March | 10,794 | 11,993 |
| April | 11,516 | 12,666 |
| May | 11,526 | 12,682 |
| June | 11,530 | 12,685 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 122 | 1,251 | 9.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 919 | 3,744 | 24.5% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 528 | 1,251 | 42.2% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,430 | 3,744 | 38.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 684 | 5,014 | 13.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 116 | 5,014 | 2.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 108 | 5,014 | 2.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 138509/0002 - Year end March 2017

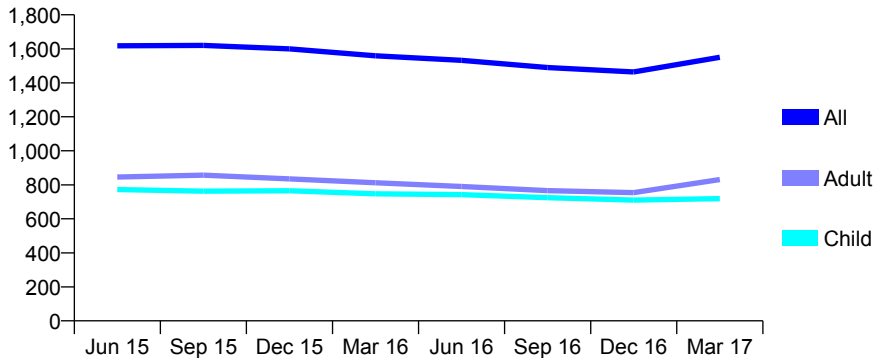
| | |
|---|---|
| Name or company name | Marlborough Road Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 07/09/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,589 |
| Carry forward general activity (UDA) | -98 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £192,456.08 |

## ACCESS*

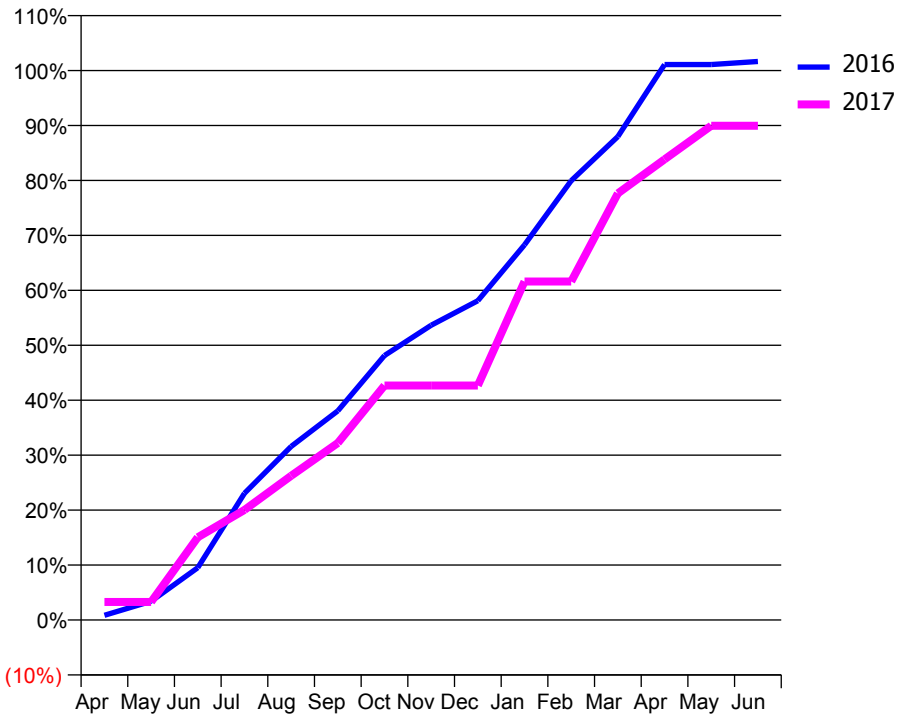
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,559 | |
| Quarter ending June 2016 | 1,532 | ↓ |
| Quarter ending September 2016 | 1,490 | ↓ |
| Quarter ending December 2016 | 1,464 | ↓ |
| Quarter ending March 2017 | 1,550 | ↑ |
| **Variance since March 2016** | (0.6%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 51 | 216 |
| May | 205 | 216 |
| June | 572 | 993 |
| July | 1,383 | 1,319 |
| August | 1,895 | 1,729 |
| September | 2,284 | 2,123 |
| October | 2,888 | 2,811 |
| November | 3,219 | 2,811 |
| December | 3,487 | 2,811 |
| January | 4,096 | 4,059 |
| February | 4,797 | 4,059 |
| March | 5,278 | 5,116 |
| April | 6,065 | 5,523 |
| May | 6,065 | 5,926 |
| June | 6,098 | 5,926 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 198 | 1,648 | 12.0% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 147 | 1,354 | 10.9% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,150 | 1,648 | 69.8% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 945 | 1,354 | 69.8% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 131 | 3,003 | 4.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 3,003 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 32 | 3,003 | 1.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 3 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

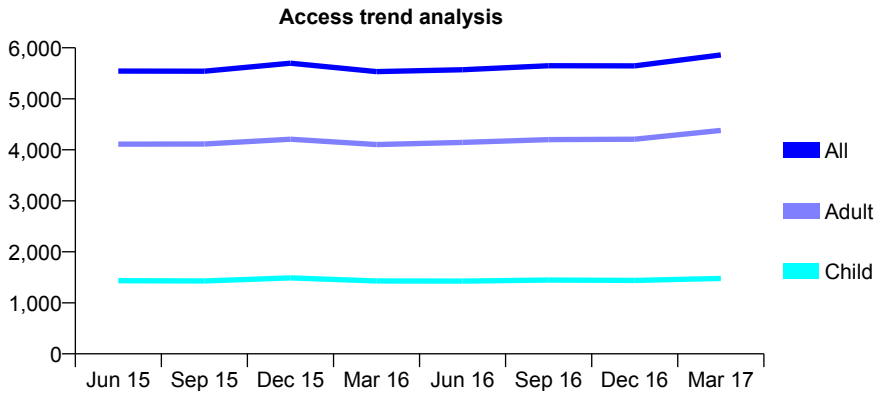
# Q52 - Vital Signs At a Glance Contract Report for 138924/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Clayton Dental Practice Ltd |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2012 |
| Contract end date | 31/12/2021 |

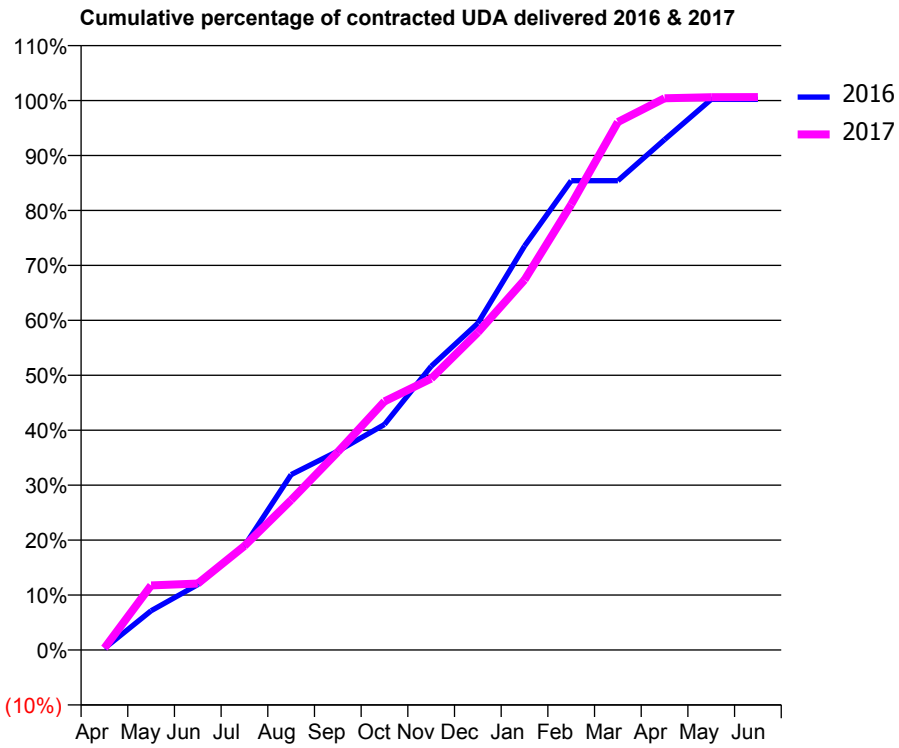
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,103 |
| Carry forward general activity (UDA) | -30 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £471,232.18 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,533 | |
| Quarter ending June 2016 | 5,569 | → |
| Quarter ending September 2016 | 5,649 | → |
| Quarter ending December 2016 | 5,646 | → |
| Quarter ending March 2017 | 5,859 | ↑ |
| **Variance since March 2016** | 5.9% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 46 | 54 |
| May | 1,078 | 1,777 |
| June | 1,798 | 1,827 |
| July | 2,864 | 2,861 |
| August | 4,822 | 4,120 |
| September | 5,465 | 5,446 |
| October | 6,198 | 6,833 |
| November | 7,798 | 7,462 |
| December | 8,982 | 8,727 |
| January | 11,104 | 10,174 |
| February | 12,900 | 12,248 |
| March | 12,900 | 14,513 |
| April | 14,027 | 15,164 |
| May | 15,133 | 15,192 |
| June | 15,133 | 15,196 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 164 | 2,250 | 7.3% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 849 | 6,221 | 13.6% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,123 | 2,250 | 49.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,700 | 6,221 | 43.4% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 500 | 7,602 | 6.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 169 | 7,602 | 2.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 38 | 7,602 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | *100.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 11 | *90.9%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

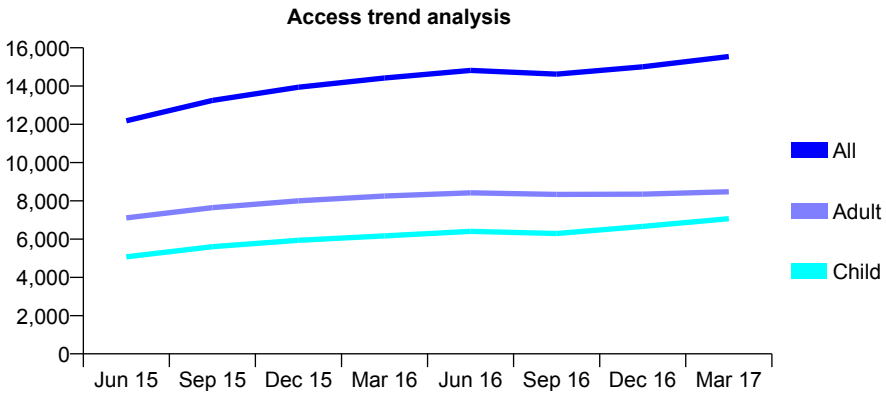
# Q52 - Vital Signs At a Glance Contract Report for 139599/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Allerton Dental Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2014 |
| Contract end date | |

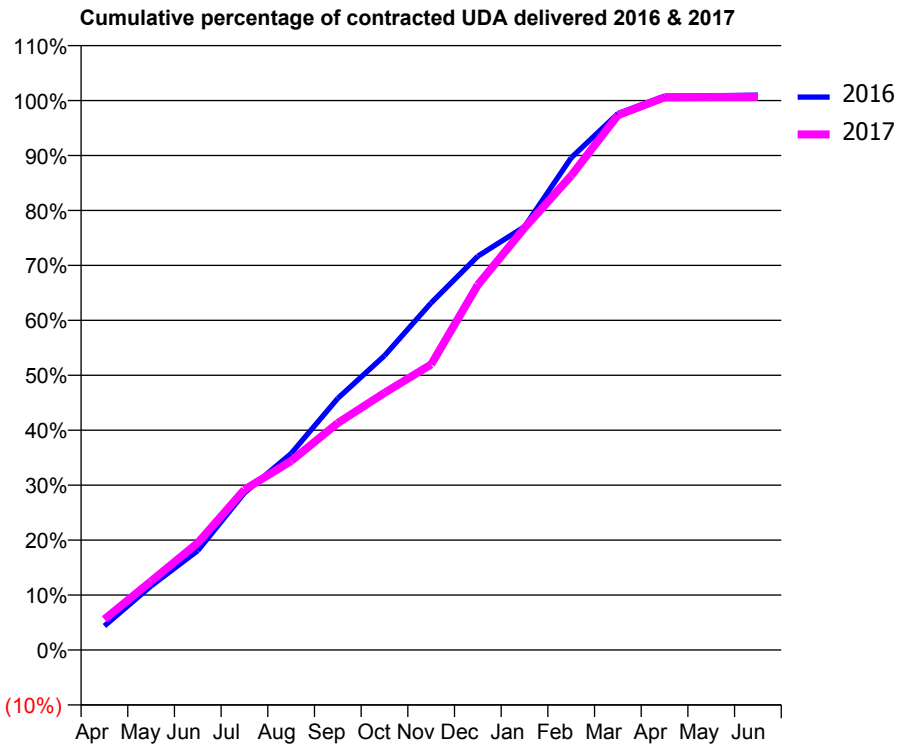
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 44,429 |
| Carry forward general activity (UDA) | -430 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,177,805.75 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 14,423 | |
| Quarter ending June 2016 | 14,817 | ↑ |
| Quarter ending September 2016 | 14,626 | ↓ |
| Quarter ending December 2016 | 15,006 | ↑ |
| Quarter ending March 2017 | 15,540 | ↑ |
| **Variance since March 2016** | 7.7% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 1,928 | 2,488 |
| May | 5,117 | 5,573 |
| June | 7,940 | 8,663 |
| July | 12,564 | 12,965 |
| August | 15,709 | 15,285 |
| September | 20,113 | 18,355 |
| October | 23,529 | 20,791 |
| November | 27,742 | 23,085 |
| December | 31,481 | 29,523 |
| January | 33,831 | 34,126 |
| February | 39,345 | 38,356 |
| March | 42,872 | 43,235 |
| April | 44,269 | 44,680 |
| May | 44,283 | 44,721 |
| June | 44,347 | 44,713 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 2,206 | 13,086 | 16.9% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,410 | 12,495 | 11.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 6,751 | 13,086 | 51.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,280 | 12,495 | 58.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,434 | 25,521 | 5.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 82 | 25,521 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 78 | 25,521 | 0.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 30 | 34 | *88.2%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 29 | 34 | *85.3%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 140155/0001 - Year end March 2017

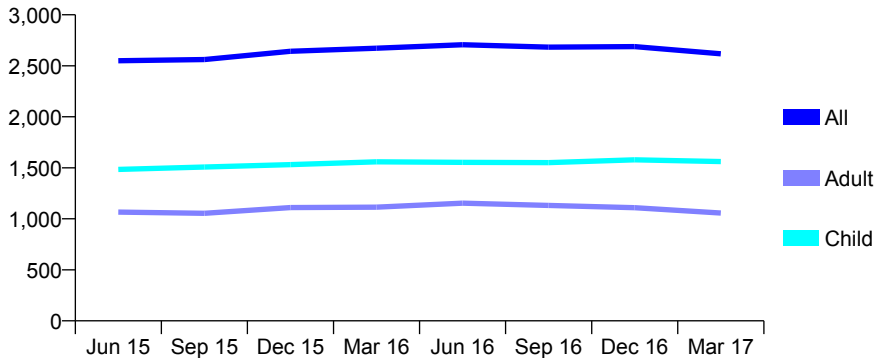
| | |
|---|---|
| Name or company name | S & S Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,546 |
| Carry forward general activity (UDA) | -131 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £245,010.70 |

## ACCESS*

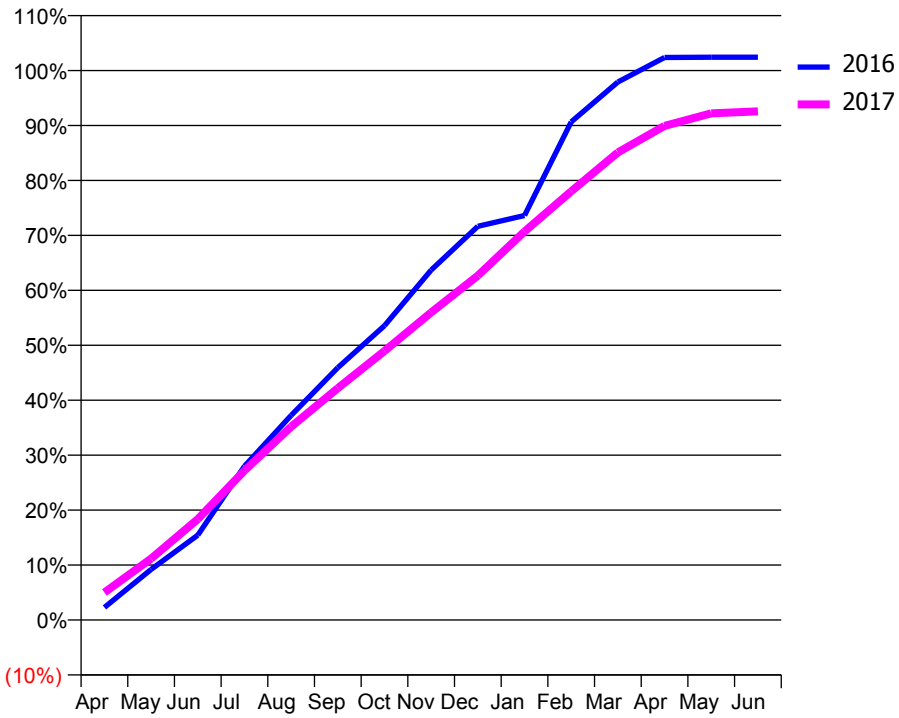
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,673 | |
| Quarter ending June 2016 | 2,707 | → |
| Quarter ending September 2016 | 2,683 | → |
| Quarter ending December 2016 | 2,688 | → |
| Quarter ending March 2017 | 2,618 | ↓ |
| **Variance since March 2016** | (2.1%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 149 | 327 |
| May | 602 | 731 |
| June | 1,011 | 1,202 |
| July | 1,832 | 1,780 |
| August | 2,437 | 2,303 |
| September | 3,006 | 2,762 |
| October | 3,506 | 3,204 |
| November | 4,170 | 3,664 |
| December | 4,691 | 4,102 |
| January | 4,818 | 4,628 |
| February | 5,933 | 5,107 |
| March | 6,408 | 5,570 |
| April | 6,700 | 5,886 |
| May | 6,704 | 6,035 |
| June | 6,704 | 6,059 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 180 | 2,454 | 7.3% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 86 | 990 | 8.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,542 | 2,454 | 62.8% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 541 | 990 | 54.6% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 124 | 3,585 | 3.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 3,585 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 3,585 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

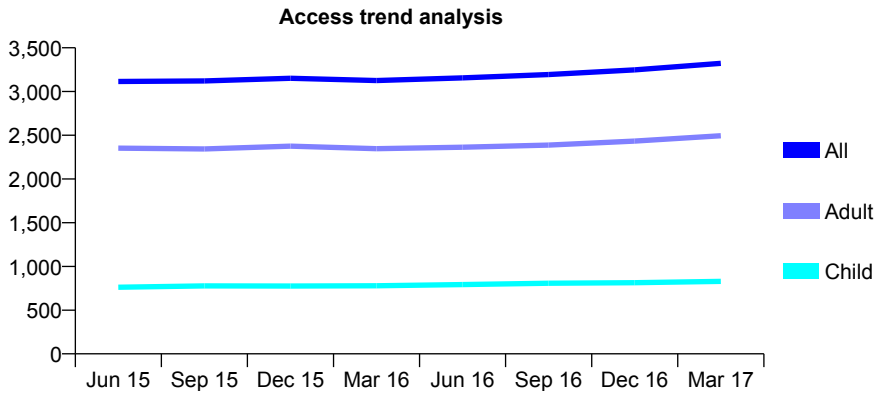
# Q52 - Vital Signs At a Glance Contract Report for 140686/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | C.J. Harker & Associates Ltd |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2008 |
| Contract end date | 30/04/2018 |

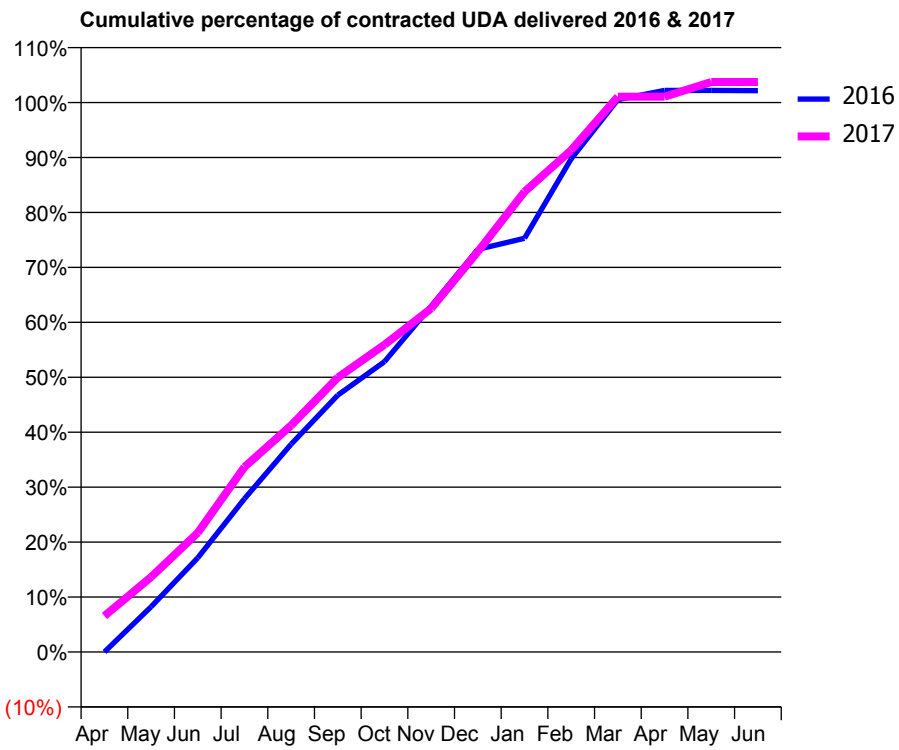
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,582 |
| Carry forward general activity (UDA) | -152 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £188,129.84 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,126 | |
| Quarter ending June 2016 | 3,156 | → |
| Quarter ending September 2016 | 3,194 | → |
| Quarter ending December 2016 | 3,247 | → |
| Quarter ending March 2017 | 3,323 | ↑ |
| **Variance since March 2016** | 6.3% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 497 |
| May | 625 | 1,035 |
| June | 1,301 | 1,645 |
| July | 2,115 | 2,553 |
| August | 2,867 | 3,126 |
| September | 3,544 | 3,787 |
| October | 4,006 | 4,240 |
| November | 4,771 | 4,740 |
| December | 5,556 | 5,525 |
| January | 5,708 | 6,350 |
| February | 6,805 | 6,925 |
| March | 7,621 | 7,662 |
| April | 7,749 | 7,662 |
| May | 7,749 | 7,865 |
| June | 7,746 | 7,865 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 41 | 1,196 | 3.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 231 | 2,893 | 8.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 775 | 1,196 | 64.8% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,224 | 2,893 | 42.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 221 | 4,127 | 5.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 16 | 4,127 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 43 | 4,127 | 1.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

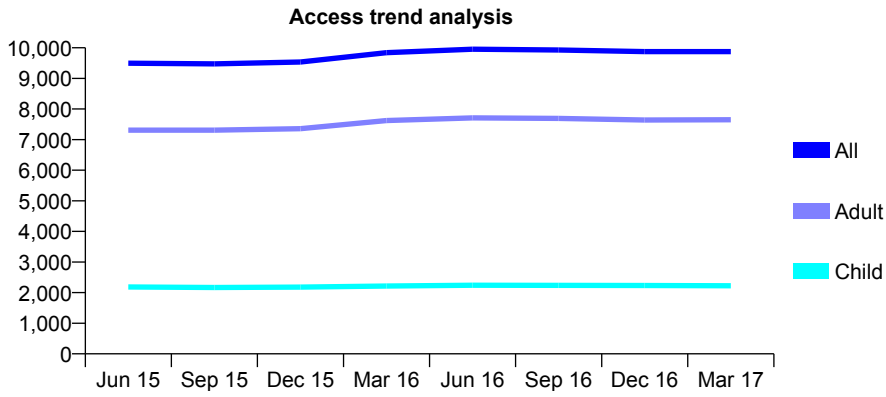
# Q52 - Vital Signs At a Glance Contract Report for 140686/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | C.J. Harker & Associates Ltd |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2008 |
| Contract end date | 30/04/2018 |

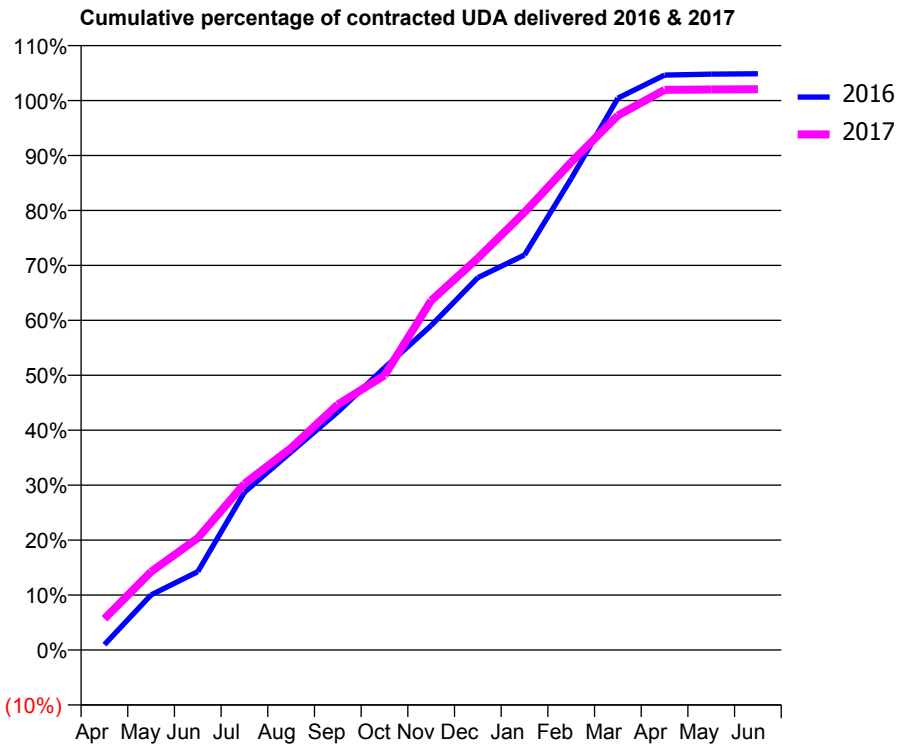
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 24,843 |
| Carry forward general activity (UDA) | -497 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £687,714.24 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 9,839 | |
| Quarter ending June 2016 | 9,953 | → |
| Quarter ending September 2016 | 9,930 | → |
| Quarter ending December 2016 | 9,876 | → |
| Quarter ending March 2017 | 9,875 | → |
| **Variance since March 2016** | 0.4% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 247 | 1,414 |
| May | 2,493 | 3,541 |
| June | 3,544 | 5,062 |
| July | 7,138 | 7,522 |
| August | 8,953 | 9,135 |
| September | 10,762 | 11,099 |
| October | 12,760 | 12,415 |
| November | 14,669 | 15,796 |
| December | 16,837 | 17,713 |
| January | 17,858 | 19,791 |
| February | 21,316 | 22,057 |
| March | 24,952 | 24,165 |
| April | 25,992 | 25,322 |
| May | 26,036 | 25,340 |
| June | 26,052 | 25,351 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 153 | 3,454 | 4.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,120 | 10,168 | 11.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,277 | 3,454 | 65.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,804 | 10,168 | 47.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 934 | 13,512 | 6.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 75 | 13,512 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 207 | 13,512 | 1.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | *100.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 10 | *100.0%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 141976/0001 - Year end March 2017

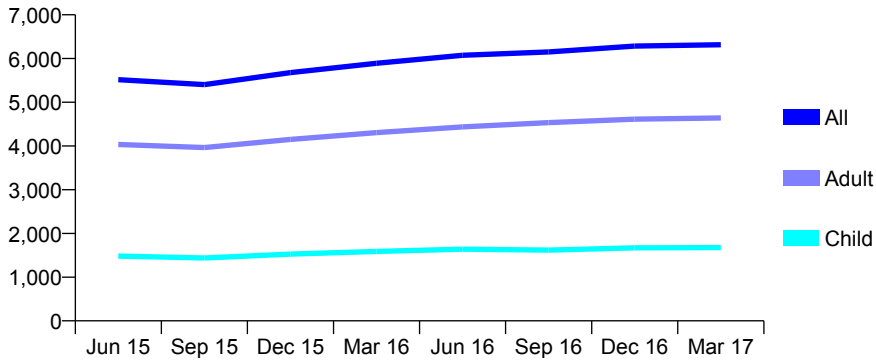
| | |
|---|---|
| Name or company name | Dalton Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,170 |
| Carry forward general activity (UDA) | 600 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £552,659.67 |

## ACCESS*

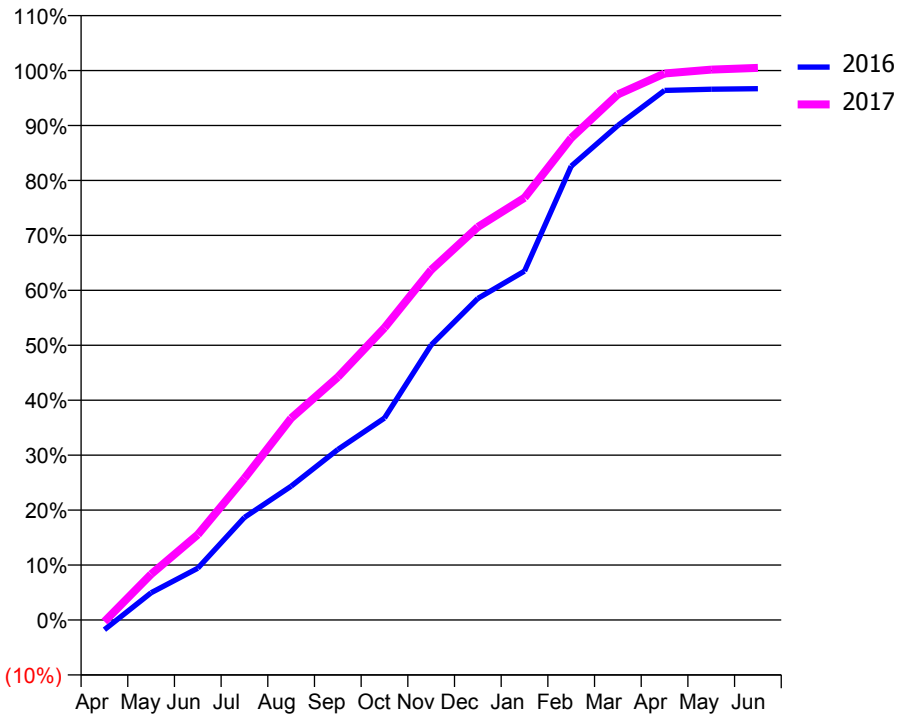
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,891 | |
| Quarter ending June 2016 | 6,075 | ↑ |
| Quarter ending September 2016 | 6,151 | → |
| Quarter ending December 2016 | 6,284 | ↑ |
| Quarter ending March 2017 | 6,316 | → |
| **Variance since March 2016** | 7.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -324 | -53 |
| May | 903 | 1,514 |
| June | 1,715 | 2,823 |
| July | 3,393 | 4,685 |
| August | 4,425 | 6,674 |
| September | 5,636 | 8,032 |
| October | 6,677 | 9,665 |
| November | 9,093 | 11,577 |
| December | 10,632 | 12,995 |
| January | 11,536 | 13,964 |
| February | 15,007 | 15,938 |
| March | 16,354 | 17,380 |
| April | 17,512 | 18,070 |
| May | 17,553 | 18,199 |
| June | 17,570 | 18,256 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 172 | 2,401 | 7.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,038 | 6,940 | 15.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,419 | 2,401 | 59.1% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,004 | 6,940 | 57.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 673 | 9,256 | 7.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 63 | 9,256 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 133 | 9,256 | 1.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | *100.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | *100.0%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

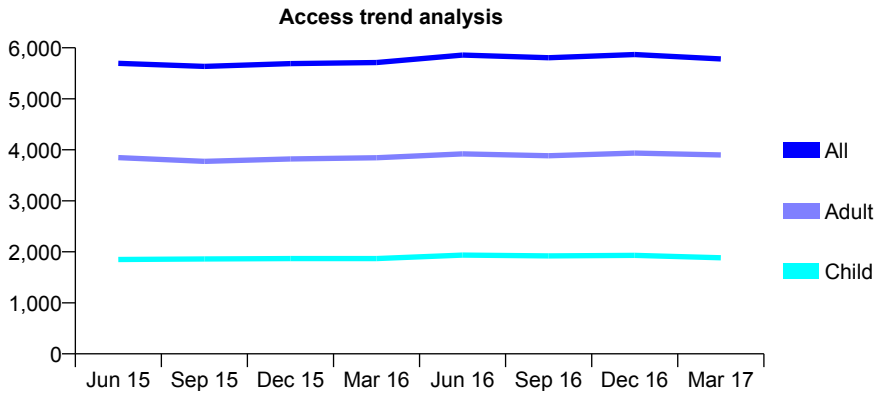
# Q52 - Vital Signs At a Glance Contract Report for 143170/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Joe Kelly & Associates Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/11/2011 |
| Contract end date | |

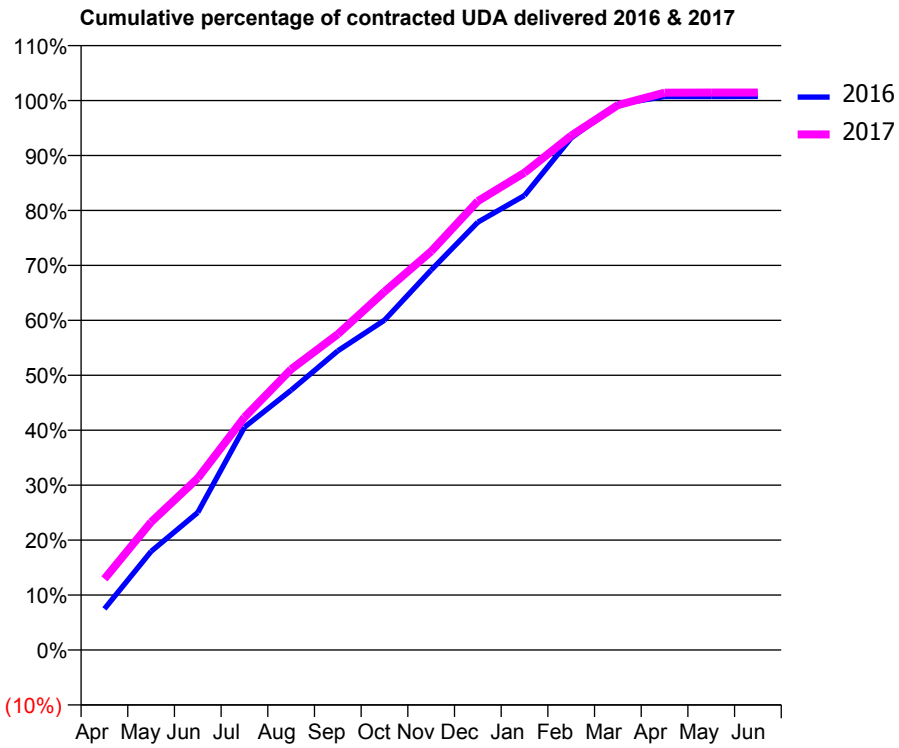
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 13,120 |
| Carry forward general activity (UDA) | -225 |
| 16/17 Contracted orthodontic activity (UOA) | 880 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £464,107.77 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,712 | |
| Quarter ending June 2016 | 5,857 | ↑ |
| Quarter ending September 2016 | 5,805 | → |
| Quarter ending December 2016 | 5,868 | → |
| Quarter ending March 2017 | 5,783 | ↓ |
| **Variance since March 2016** | 1.2% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 984 | 1,698 |
| May | 2,356 | 3,054 |
| June | 3,284 | 4,101 |
| July | 5,323 | 5,556 |
| August | 6,204 | 6,705 |
| September | 7,143 | 7,540 |
| October | 7,874 | 8,555 |
| November | 9,073 | 9,517 |
| December | 10,216 | 10,718 |
| January | 10,853 | 11,396 |
| February | 12,227 | 12,282 |
| March | 13,030 | 13,011 |
| April | 13,213 | 13,305 |
| May | 13,214 | 13,308 |
| June | 13,216 | 13,309 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 266 | 2,883 | 9.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 570 | 4,430 | 12.9% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,718 | 2,883 | 59.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,872 | 4,430 | 42.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 427 | 7,269 | 5.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 5 | 7,269 | 0.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 36 | 7,269 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | *90.9%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 11 | *72.7%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 143839/0001 - Year end March 2017

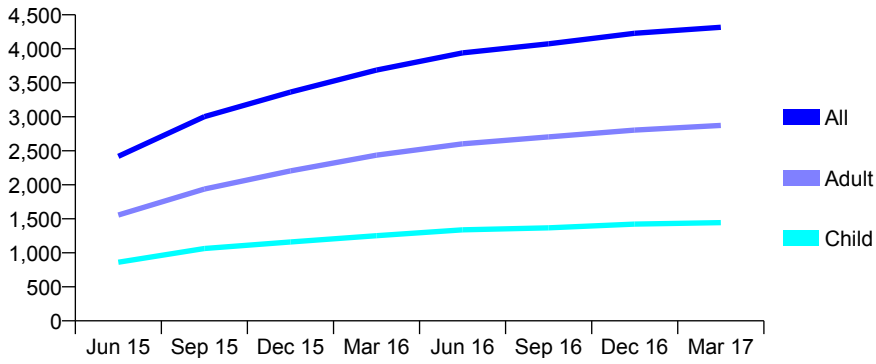
| | |
|---|---|
| Name or company name | Belle Isle Family Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/12/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,200 |
| Carry forward general activity (UDA) | -10 |
| 16/17 Contracted orthodontic activity (UOA) | 694 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £430,438.35 |

## ACCESS*

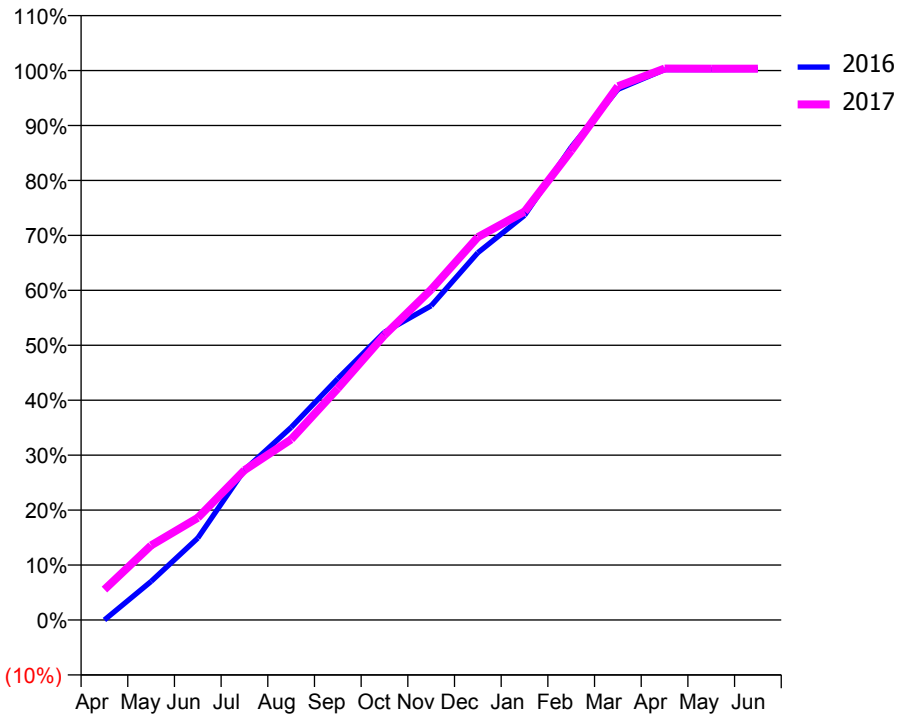
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,688 | |
| Quarter ending June 2016 | 3,941 | ↑ |
| Quarter ending September 2016 | 4,073 | ↑ |
| Quarter ending December 2016 | 4,228 | ↑ |
| Quarter ending March 2017 | 4,317 | ↑ |
| **Variance since March 2016** | 17.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 786 |
| May | 997 | 1,928 |
| June | 2,118 | 2,640 |
| July | 3,877 | 3,871 |
| August | 4,978 | 4,668 |
| September | 6,239 | 5,982 |
| October | 7,439 | 7,362 |
| November | 8,119 | 8,539 |
| December | 9,493 | 9,895 |
| January | 10,457 | 10,553 |
| February | 12,218 | 12,128 |
| March | 13,711 | 13,792 |
| April | 14,222 | 14,249 |
| May | 14,224 | 14,248 |
| June | 14,225 | 14,248 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 169 | 2,099 | 8.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 493 | 3,891 | 12.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,189 | 2,099 | 56.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,161 | 3,891 | 55.5% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 400 | 5,911 | 6.8% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 35 | 5,911 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 56 | 5,911 | 0.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 14 | *92.9%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 14 | *92.9%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 144800/0001 - Year end March 2017

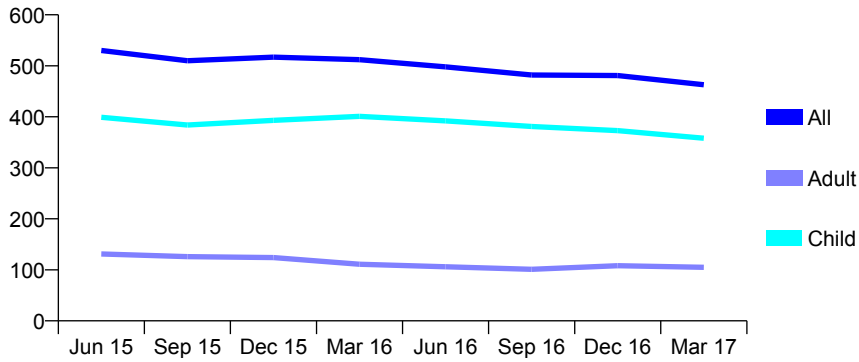
| | |
|---|---|
| Name or company name | Hipperholme Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,050 |
| Carry forward general activity (UDA) | 36 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £23,443.36 |

## ACCESS*

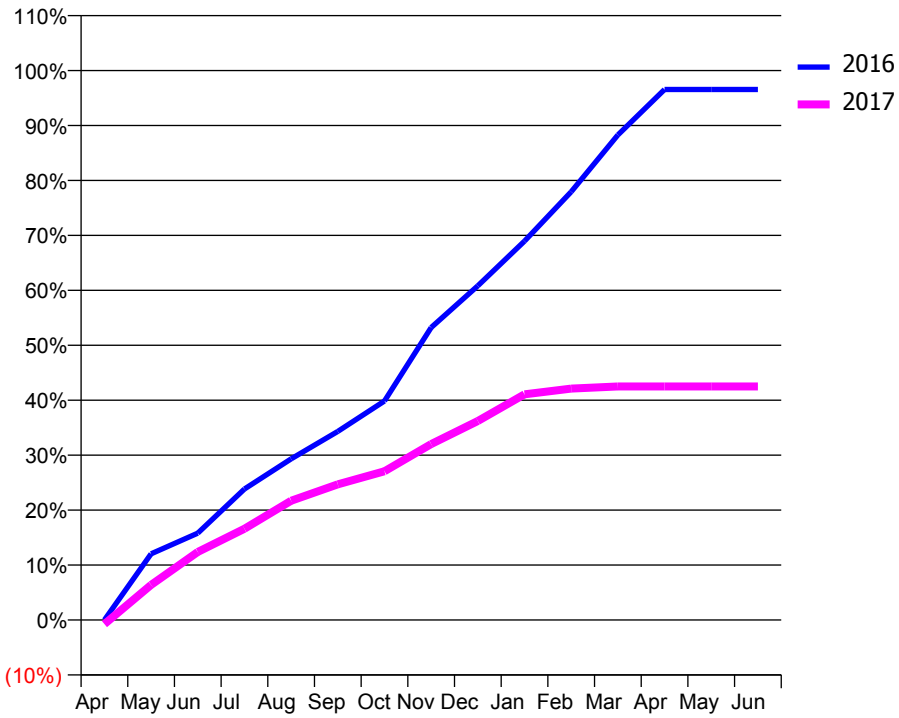
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 512 | |
| Quarter ending June 2016 | 498 | ↓ |
| Quarter ending September 2016 | 482 | ↓ |
| Quarter ending December 2016 | 481 | → |
| Quarter ending March 2017 | 463 | ↓ |
| **Variance since March 2016** | (9.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | -8 |
| May | 127 | 67 |
| June | 166 | 130 |
| July | 250 | 174 |
| August | 308 | 228 |
| September | 360 | 259 |
| October | 419 | 284 |
| November | 559 | 336 |
| December | 639 | 380 |
| January | 724 | 431 |
| February | 818 | 442 |
| March | 927 | 446 |
| April | 1,014 | 446 |
| May | 1,014 | 446 |
| June | 1,014 | 446 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 34 | 424 | 8.0% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 40 | *2.5%* | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 289 | 424 | 68.2% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 21 | 40 | *52.5%* | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 6 | 385 | 1.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 385 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 385 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

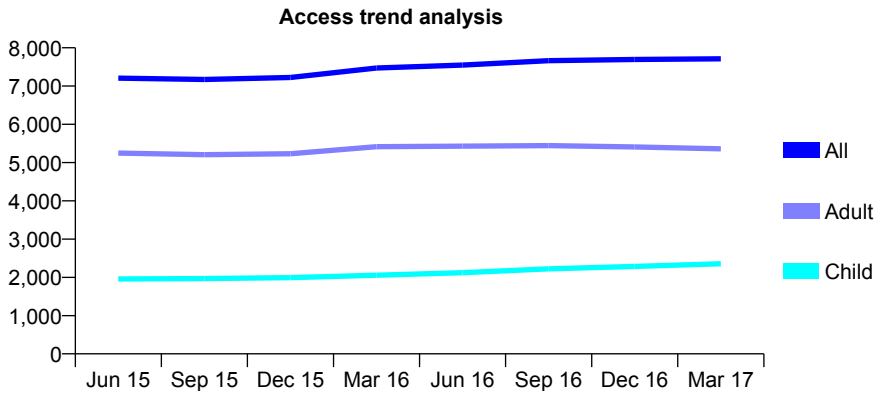
# Q52 - Vital Signs At a Glance Contract Report for 144983/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Hick Lane Dental Surgery Ltd. |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2008 |
| Contract end date | |

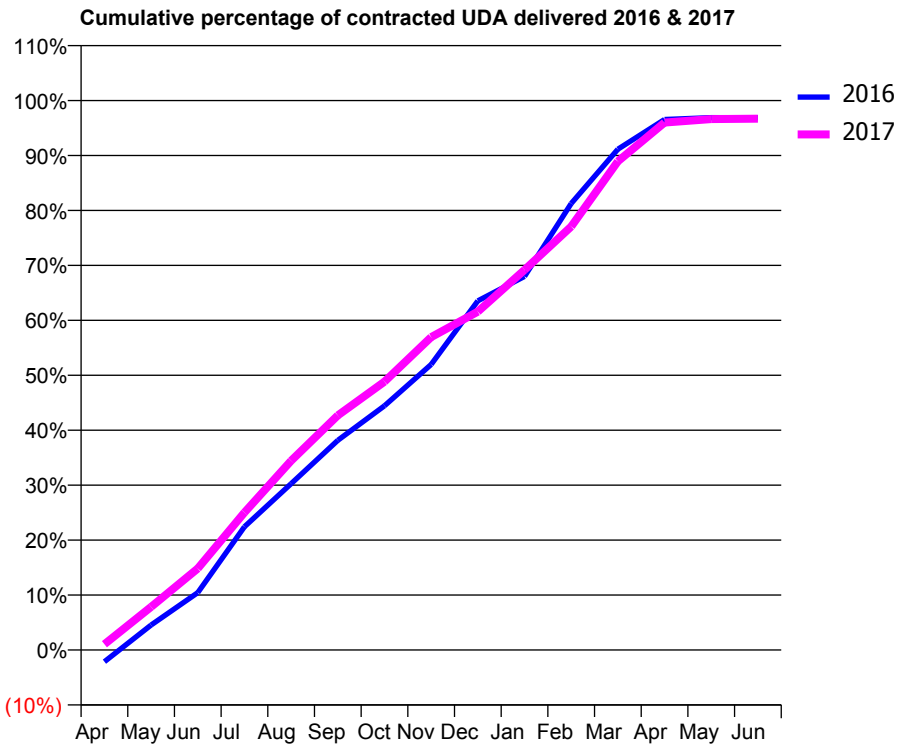
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 22,549 |
| Carry forward general activity (UDA) | 708 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £677,811.19 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,471 | |
| Quarter ending June 2016 | 7,550 | → |
| Quarter ending September 2016 | 7,664 | → |
| Quarter ending December 2016 | 7,694 | → |
| Quarter ending March 2017 | 7,714 | → |
| **Variance since March 2016** | 3.3% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -485 | 240 |
| May | 1,026 | 1,768 |
| June | 2,353 | 3,345 |
| July | 5,061 | 5,644 |
| August | 6,824 | 7,766 |
| September | 8,605 | 9,626 |
| October | 10,021 | 11,013 |
| November | 11,720 | 12,839 |
| December | 14,331 | 13,883 |
| January | 15,330 | 15,597 |
| February | 18,325 | 17,376 |
| March | 20,550 | 20,053 |
| April | 21,771 | 21,644 |
| May | 21,849 | 21,785 |
| June | 21,841 | 21,805 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 299 | 3,616 | 8.3% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,406 | 8,441 | 16.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,080 | 3,616 | 57.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,164 | 8,441 | 61.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,202 | 12,255 | 9.8% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 224 | 12,255 | 1.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 235 | 12,255 | 1.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | *91.7%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 12 | *75.0%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 145203/0001 - Year end March 2017

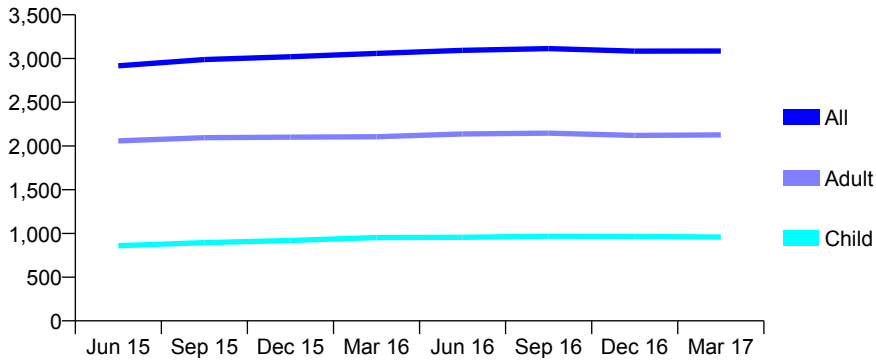
| | |
|---|---|
| Name or company name | Ross Dental Surgeons Ltd |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2008 |
| Contract end date | 31/10/2018 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,100 |
| Carry forward general activity (UDA) | 149 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £158,854.01 |

## ACCESS*

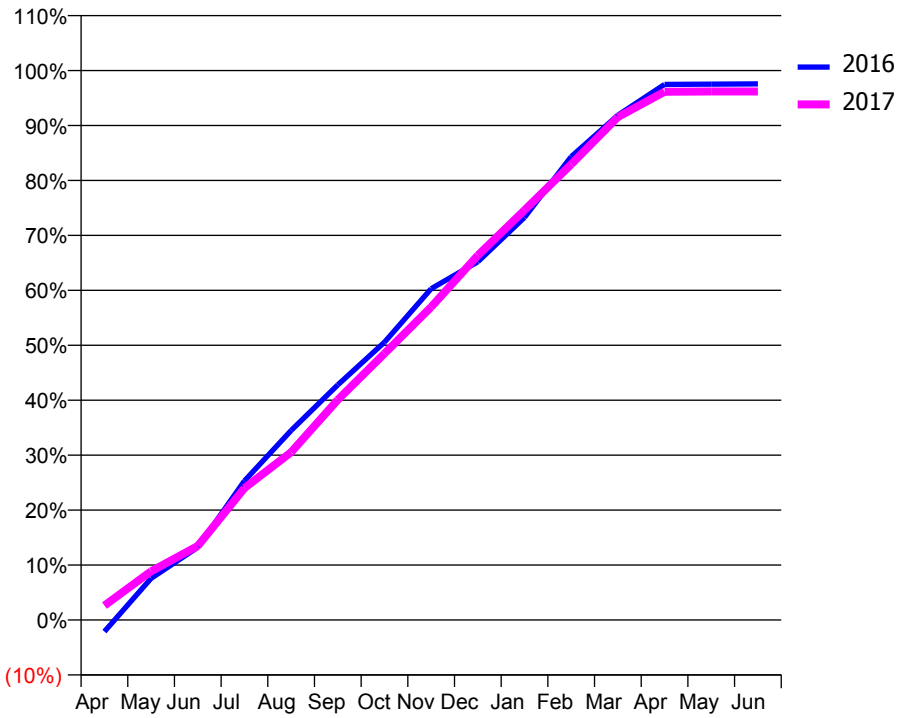
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,059 | |
| Quarter ending June 2016 | 3,093 | → |
| Quarter ending September 2016 | 3,113 | → |
| Quarter ending December 2016 | 3,085 | → |
| Quarter ending March 2017 | 3,086 | → |
| **Variance since March 2016** | 0.9% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -129 | 161 |
| May | 463 | 542 |
| June | 807 | 822 |
| July | 1,545 | 1,465 |
| August | 2,104 | 1,862 |
| September | 2,611 | 2,444 |
| October | 3,084 | 2,959 |
| November | 3,678 | 3,475 |
| December | 3,976 | 4,048 |
| January | 4,470 | 4,549 |
| February | 5,143 | 5,058 |
| March | 5,603 | 5,583 |
| April | 5,946 | 5,864 |
| May | 5,949 | 5,867 |
| June | 5,951 | 5,868 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 106 | 1,663 | 6.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 316 | 3,088 | 10.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,259 | 1,663 | 75.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,957 | 3,088 | 63.4% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 159 | 3,866 | 4.1% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 28 | 3,866 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 25 | 3,866 | 0.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 145211/0001 - Year end March 2017

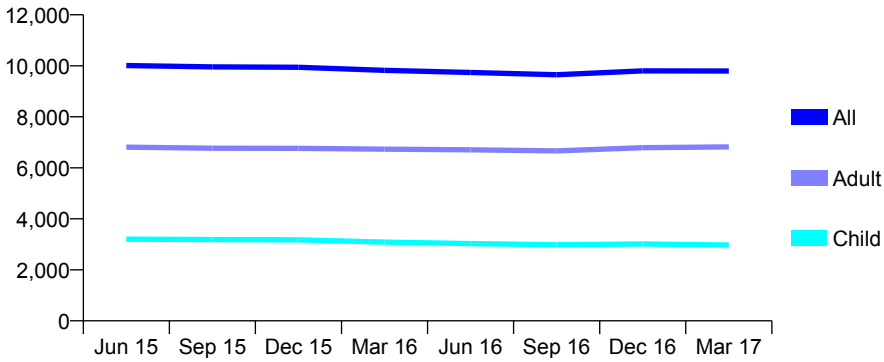
| | |
|---|---|
| Name or company name | Shaw & Associates Dental Surgeons Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 31,000 |
| Carry forward general activity (UDA) | -52 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,005,213.74 |

## ACCESS*

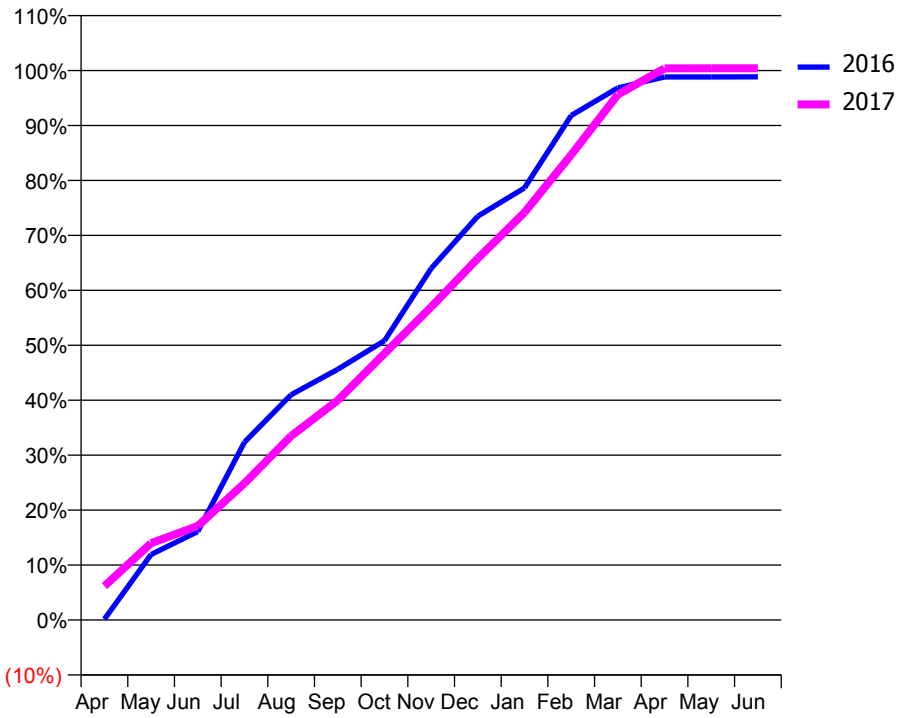
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 9,821 | |
| Quarter ending June 2016 | 9,738 | → |
| Quarter ending September 2016 | 9,650 | → |
| Quarter ending December 2016 | 9,799 | → |
| Quarter ending March 2017 | 9,794 | → |
| **Variance since March 2016** | (0.3%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 52 | 1,915 |
| May | 3,696 | 4,336 |
| June | 4,989 | 5,311 |
| July | 10,035 | 7,713 |
| August | 12,710 | 10,386 |
| September | 14,143 | 12,391 |
| October | 15,757 | 15,031 |
| November | 19,832 | 17,663 |
| December | 22,786 | 20,395 |
| January | 24,375 | 22,992 |
| February | 28,463 | 26,245 |
| March | 30,023 | 29,644 |
| April | 30,633 | 31,115 |
| May | 30,636 | 31,128 |
| June | 30,642 | 31,128 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 569 | 5,205 | 10.9% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,662 | 11,771 | 14.1% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,258 | 5,205 | 62.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,606 | 11,771 | 64.6% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 997 | 17,383 | 5.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 213 | 17,383 | 1.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 205 | 17,383 | 1.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 19 | 19 | *100.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 19 | *94.7%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

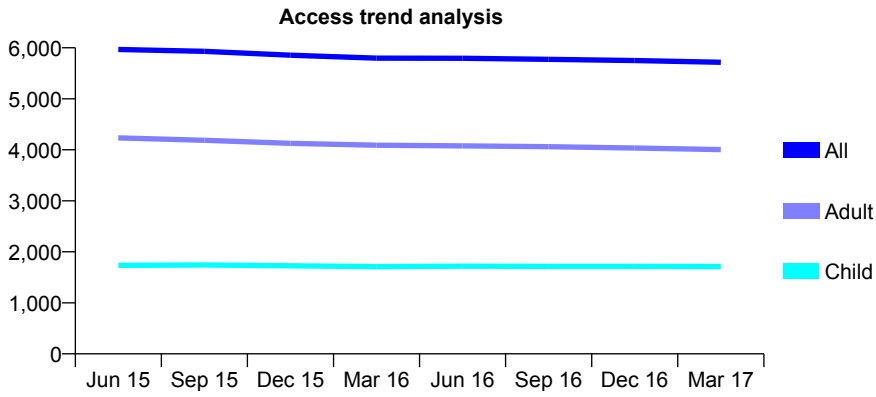
# Q52 - Vital Signs At a Glance Contract Report for 145211/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | Shaw & Associates Dental Surgeons Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 09/08/2010 |
| Contract end date | |

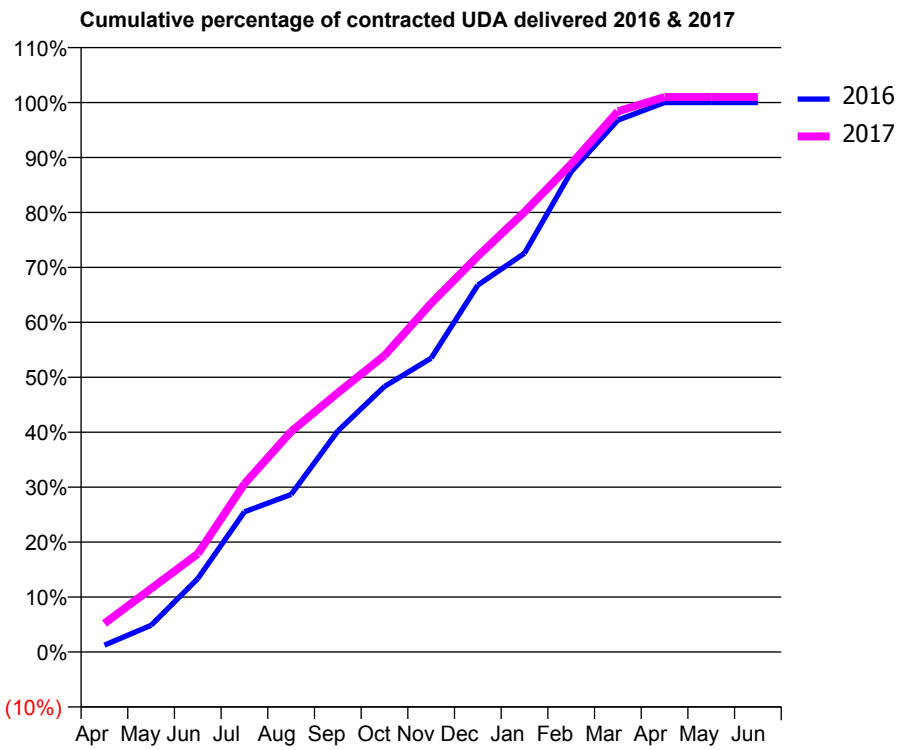
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 19,532 |
| Carry forward general activity (UDA) | -173 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £501,385.46 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,797 | |
| Quarter ending June 2016 | 5,795 | → |
| Quarter ending September 2016 | 5,774 | → |
| Quarter ending December 2016 | 5,751 | → |
| Quarter ending March 2017 | 5,717 | → |
| **Variance since March 2016** | (1.4%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 245 | 1,018 |
| May | 953 | 2,256 |
| June | 2,609 | 3,493 |
| July | 4,985 | 5,979 |
| August | 5,602 | 7,838 |
| September | 7,856 | 9,212 |
| October | 9,441 | 10,538 |
| November | 10,445 | 12,395 |
| December | 13,043 | 14,069 |
| January | 14,173 | 15,644 |
| February | 17,071 | 17,343 |
| March | 18,903 | 19,219 |
| April | 19,530 | 19,726 |
| May | 19,530 | 19,726 |
| June | 19,530 | 19,726 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 219 | 2,800 | 7.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 777 | 6,443 | 12.1% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,791 | 2,800 | 64.0% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,387 | 6,443 | 68.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 578 | 9,213 | 6.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 40 | 9,213 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 129 | 9,213 | 1.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | *92.3%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 13 | *84.6%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

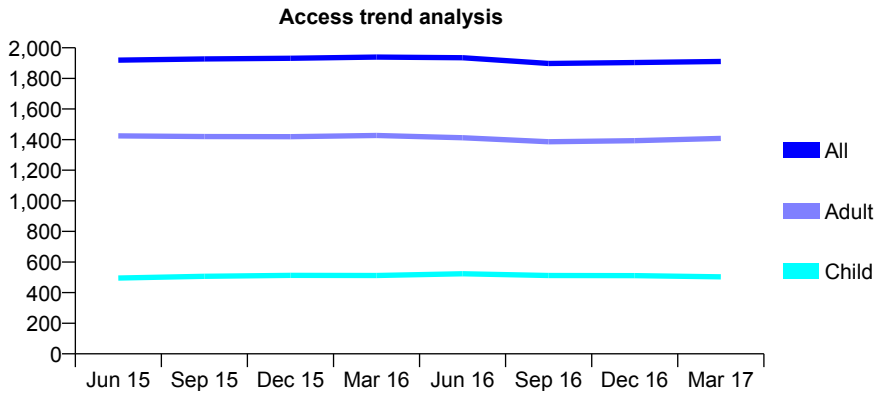
# Q52 - Vital Signs At a Glance Contract Report for 145823/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Newsome Practice limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 07/03/2012 |
| Contract end date | |

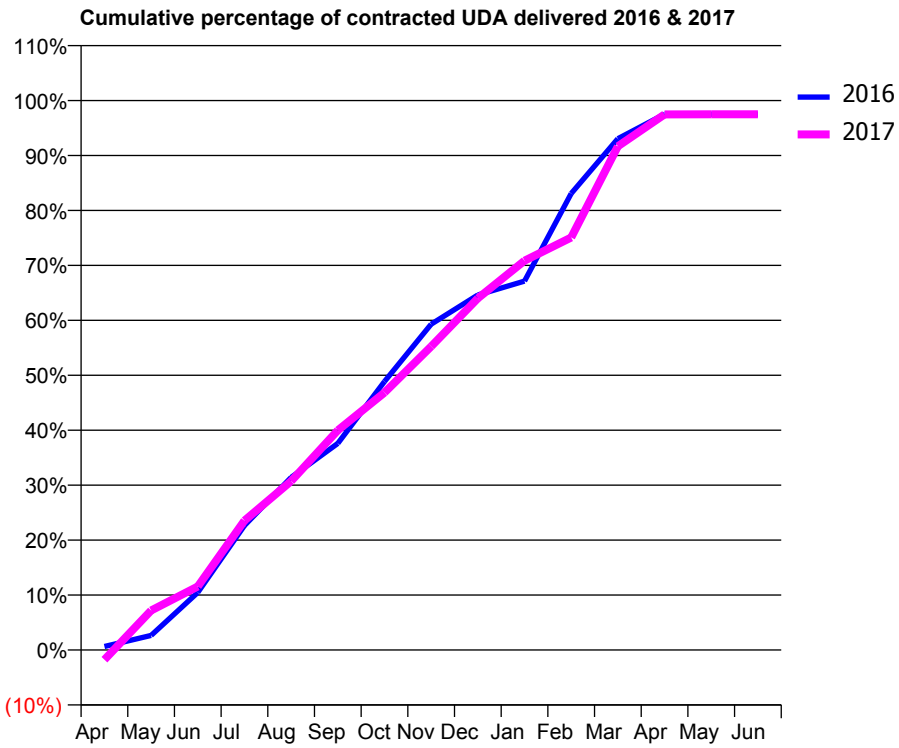
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,162 |
| Carry forward general activity (UDA) | 180 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £190,143.45 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,939 | |
| Quarter ending June 2016 | 1,935 | → |
| Quarter ending September 2016 | 1,898 | ↓ |
| Quarter ending December 2016 | 1,904 | → |
| Quarter ending March 2017 | 1,911 | → |
| **Variance since March 2016** | (1.4%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 45 | -128 |
| May | 191 | 515 |
| June | 751 | 827 |
| July | 1,623 | 1,686 |
| August | 2,250 | 2,202 |
| September | 2,693 | 2,864 |
| October | 3,500 | 3,355 |
| November | 4,247 | 3,956 |
| December | 4,628 | 4,584 |
| January | 4,808 | 5,075 |
| February | 5,950 | 5,377 |
| March | 6,665 | 6,566 |
| April | 6,984 | 6,980 |
| May | 6,982 | 6,983 |
| June | 6,982 | 6,983 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 56 | 902 | 6.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 353 | 2,462 | 14.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 640 | 902 | 71.0% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,579 | 2,462 | 64.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 144 | 3,375 | 4.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 47 | 3,375 | 1.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 31 | 3,375 | 0.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 148156/0002 - Year end March 2017

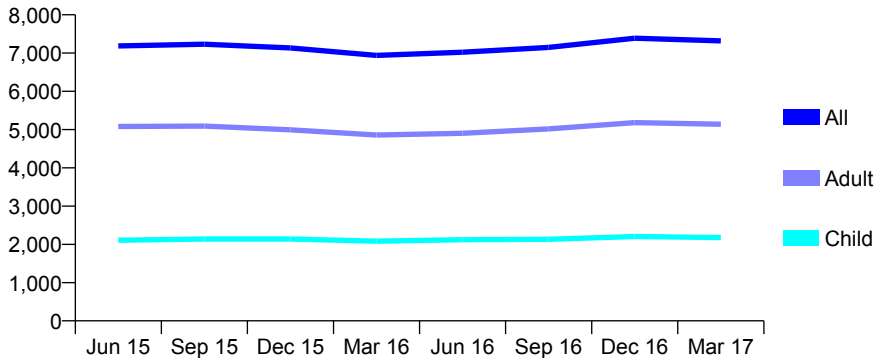
| | |
|---|---|
| Name or company name | Premier Dental Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 22,574 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £679,301.23 |

## ACCESS*

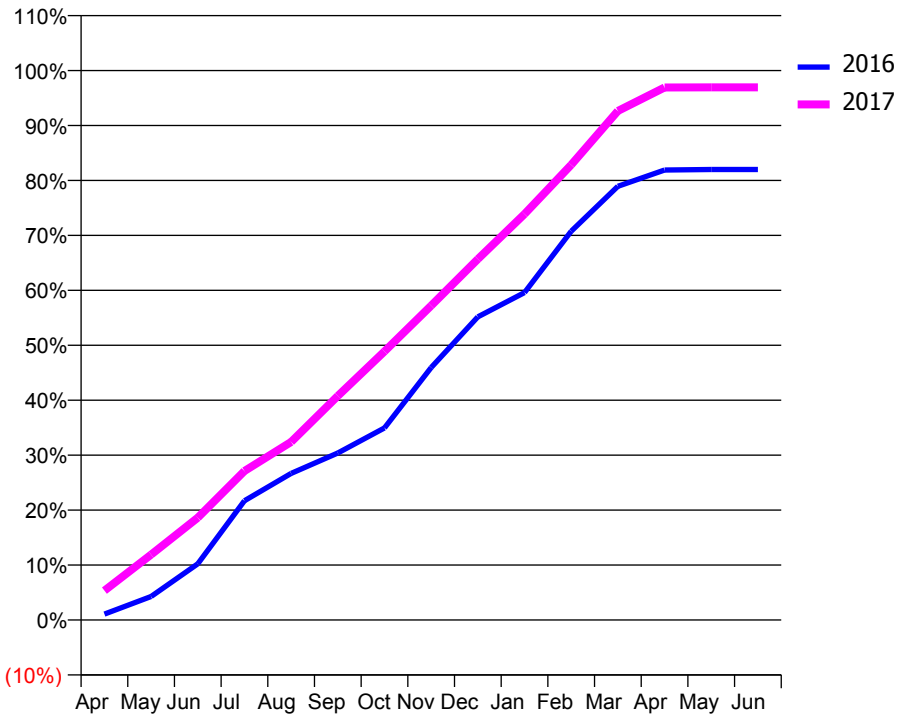
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,940 | |
| Quarter ending June 2016 | 7,023 | → |
| Quarter ending September 2016 | 7,149 | → |
| Quarter ending December 2016 | 7,389 | ↑ |
| Quarter ending March 2017 | 7,317 | → |
| **Variance since March 2016** | 5.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 244 | 1,208 |
| May | 969 | 2,688 |
| June | 2,307 | 4,206 |
| July | 4,900 | 6,122 |
| August | 6,022 | 7,318 |
| September | 6,860 | 9,203 |
| October | 7,890 | 11,033 |
| November | 10,373 | 12,917 |
| December | 12,454 | 14,828 |
| January | 13,451 | 16,680 |
| February | 15,971 | 18,701 |
| March | 17,819 | 20,915 |
| April | 18,484 | 21,875 |
| May | 18,505 | 21,880 |
| June | 18,508 | 21,883 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 158 | 2,879 | 5.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 758 | 6,380 | 11.9% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,421 | 2,879 | 49.4% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,867 | 6,380 | 44.9% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 403 | 9,363 | 4.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 52 | 9,363 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 201 | 9,363 | 2.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 149888/0001 - Year end March 2017

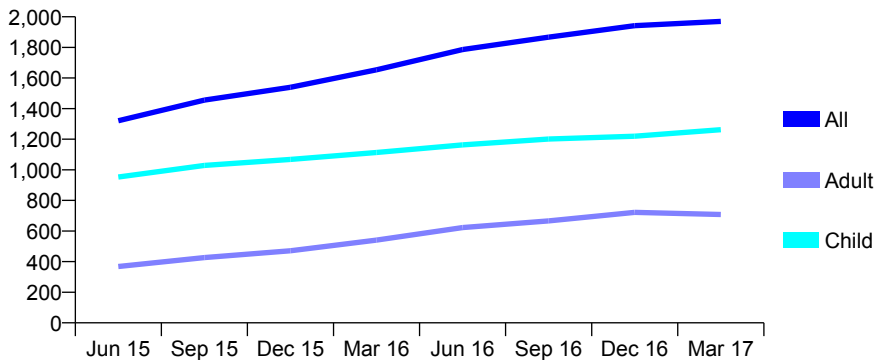
| | |
|---|---|
| Name or company name | CVDC Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £116,377.39 |

## ACCESS*

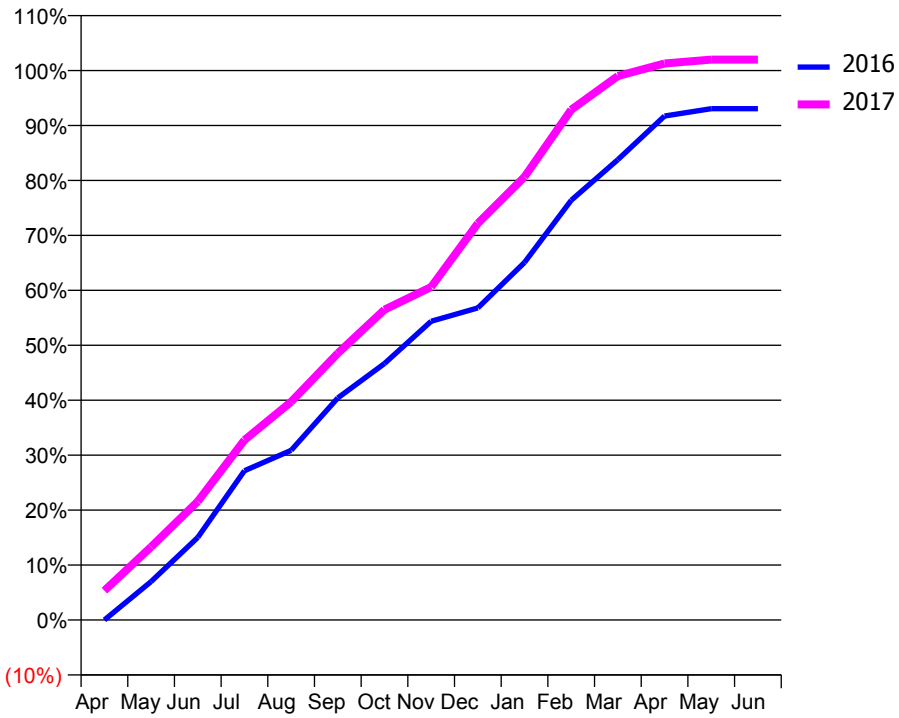
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,654 | |
| Quarter ending June 2016 | 1,786 | ↑ |
| Quarter ending September 2016 | 1,867 | ↑ |
| Quarter ending December 2016 | 1,942 | ↑ |
| Quarter ending March 2017 | 1,970 | → |
| **Variance since March 2016** | 19.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 268 |
| May | 350 | 666 |
| June | 751 | 1,080 |
| July | 1,358 | 1,637 |
| August | 1,544 | 1,986 |
| September | 2,021 | 2,427 |
| October | 2,334 | 2,824 |
| November | 2,719 | 3,030 |
| December | 2,840 | 3,609 |
| January | 3,254 | 4,033 |
| February | 3,819 | 4,643 |
| March | 4,189 | 4,950 |
| April | 4,585 | 5,064 |
| May | 4,652 | 5,099 |
| June | 4,652 | 5,099 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 130 | 2,035 | 6.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 138 | 873 | 15.8% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,238 | 2,035 | 60.8% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 476 | 873 | 54.5% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 93 | 2,773 | 3.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 2,773 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 2,773 | 0.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 151181/0001 - Year end March 2017

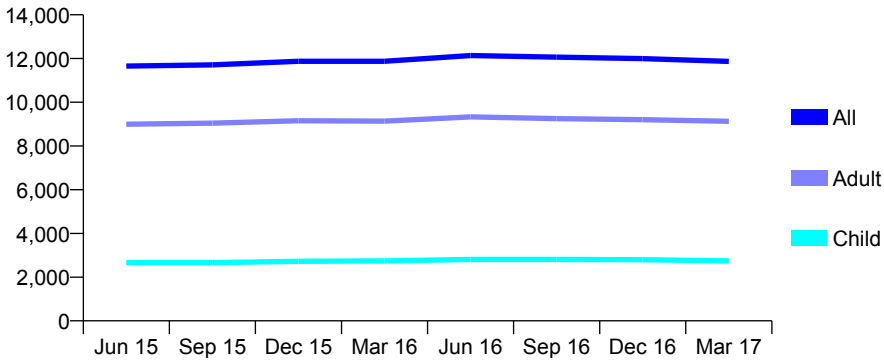
| | |
|---|---|
| Name or company name | Jackro Healthcare Services Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 30,000 |
| Carry forward general activity (UDA) | 995 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,010,665.37 |

## ACCESS*

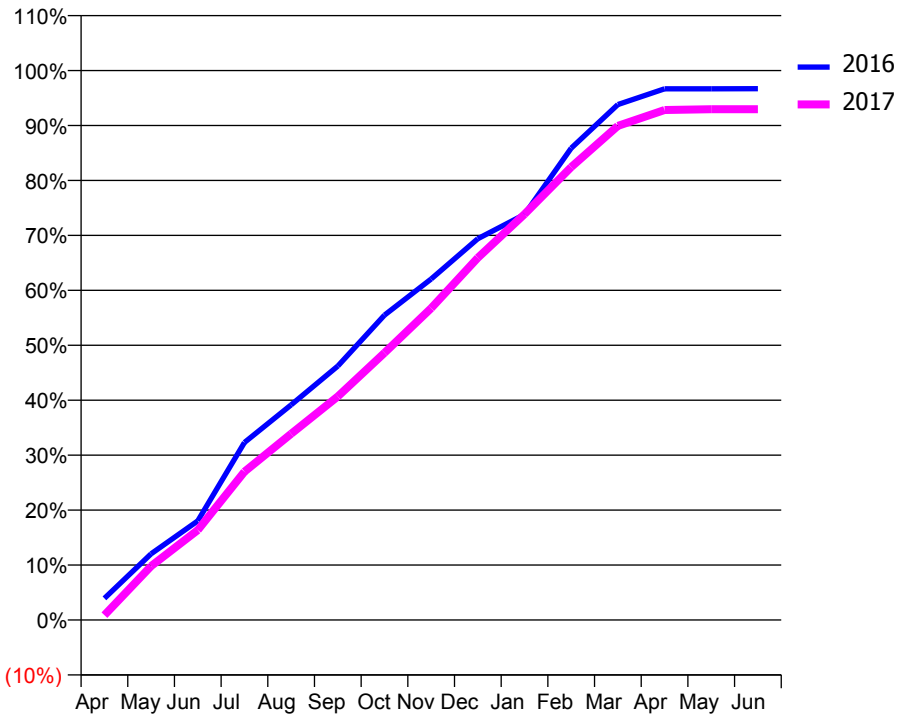
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 11,873 | |
| Quarter ending June 2016 | 12,138 | ↑ |
| Quarter ending September 2016 | 12,061 | → |
| Quarter ending December 2016 | 11,996 | → |
| Quarter ending March 2017 | 11,867 | ↓ |
| **Variance since March 2016** | (0.1%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1,185 | 268 |
| May | 3,618 | 2,947 |
| June | 5,413 | 4,909 |
| July | 9,693 | 8,099 |
| August | 11,747 | 10,165 |
| September | 13,868 | 12,202 |
| October | 16,647 | 14,588 |
| November | 18,619 | 17,021 |
| December | 20,817 | 19,778 |
| January | 22,143 | 22,157 |
| February | 25,760 | 24,726 |
| March | 28,142 | 26,980 |
| April | 29,000 | 27,840 |
| May | 29,000 | 27,885 |
| June | 29,005 | 27,888 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 267 | 4,034 | 6.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,308 | 11,512 | 11.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,207 | 4,034 | 54.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,455 | 11,512 | 47.4% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,062 | 15,537 | 6.8% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 71 | 15,537 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 251 | 15,537 | 1.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 19 | 21 | *90.5%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 21 | *85.7%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 151211/0001 - Year end March 2017

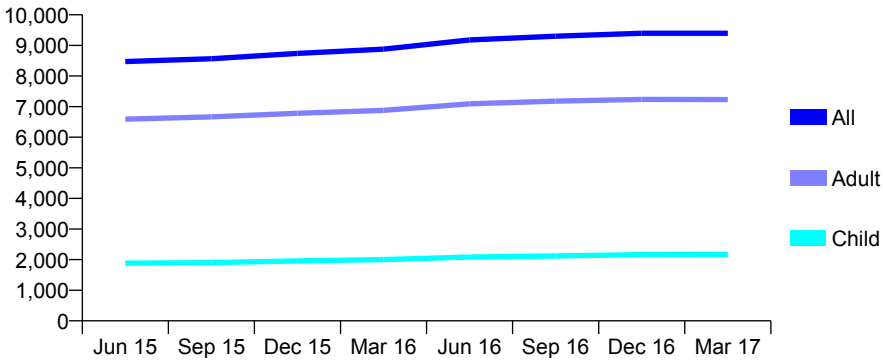
| | |
|---|---|
| Name or company name | Milne, Spencer & Harris Dental Surgeons |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 22,000 |
| Carry forward general activity (UDA) | -436 |
| 16/17 Contracted orthodontic activity (UOA) | 650 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £736,004.06 |

## ACCESS*

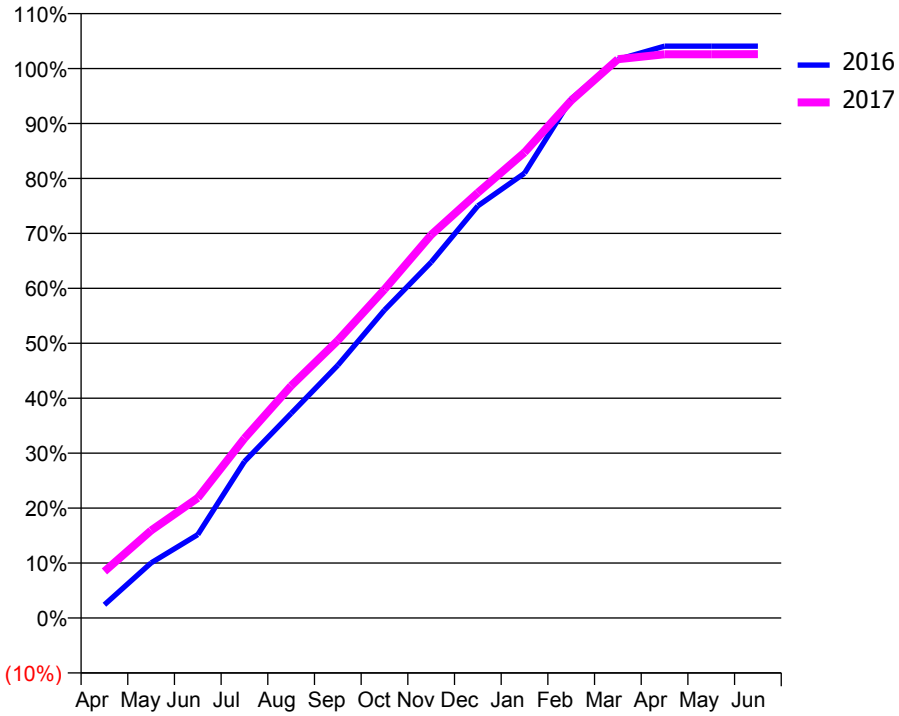
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,880 | |
| Quarter ending June 2016 | 9,179 | ↑ |
| Quarter ending September 2016 | 9,299 | → |
| Quarter ending December 2016 | 9,398 | → |
| Quarter ending March 2017 | 9,398 | → |
| **Variance since March 2016** | 5.8% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 531 | 1,867 |
| May | 2,210 | 3,507 |
| June | 3,338 | 4,807 |
| July | 6,265 | 7,194 |
| August | 8,193 | 9,295 |
| September | 10,120 | 11,115 |
| October | 12,330 | 13,155 |
| November | 14,246 | 15,342 |
| December | 16,499 | 17,029 |
| January | 17,805 | 18,640 |
| February | 20,780 | 20,718 |
| March | 22,362 | 22,372 |
| April | 22,893 | 22,567 |
| May | 22,897 | 22,570 |
| June | 22,897 | 22,576 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 310 | 2,800 | 11.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,054 | 7,906 | 13.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,135 | 2,800 | 40.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,635 | 7,906 | 33.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 686 | 10,448 | 6.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 96 | 10,448 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 306 | 10,448 | 2.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | *100.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 12 | *83.3%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

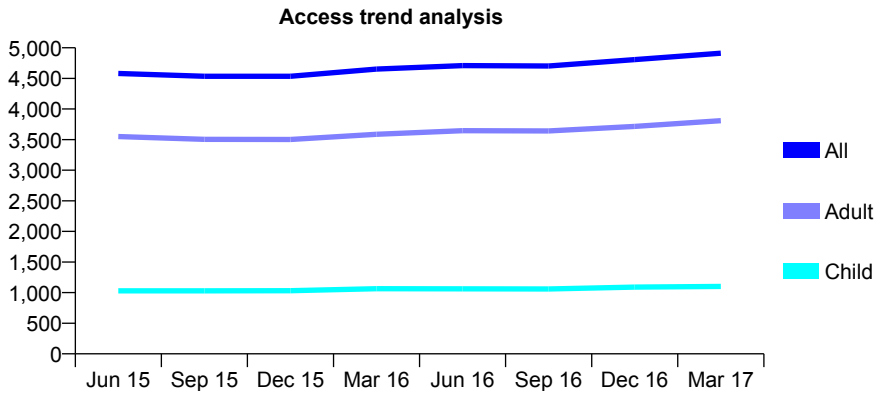
# Q52 - Vital Signs At a Glance Contract Report for 151211/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | Milne, Spencer & Harris Dental Surgeons |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2010 |
| Contract end date | |

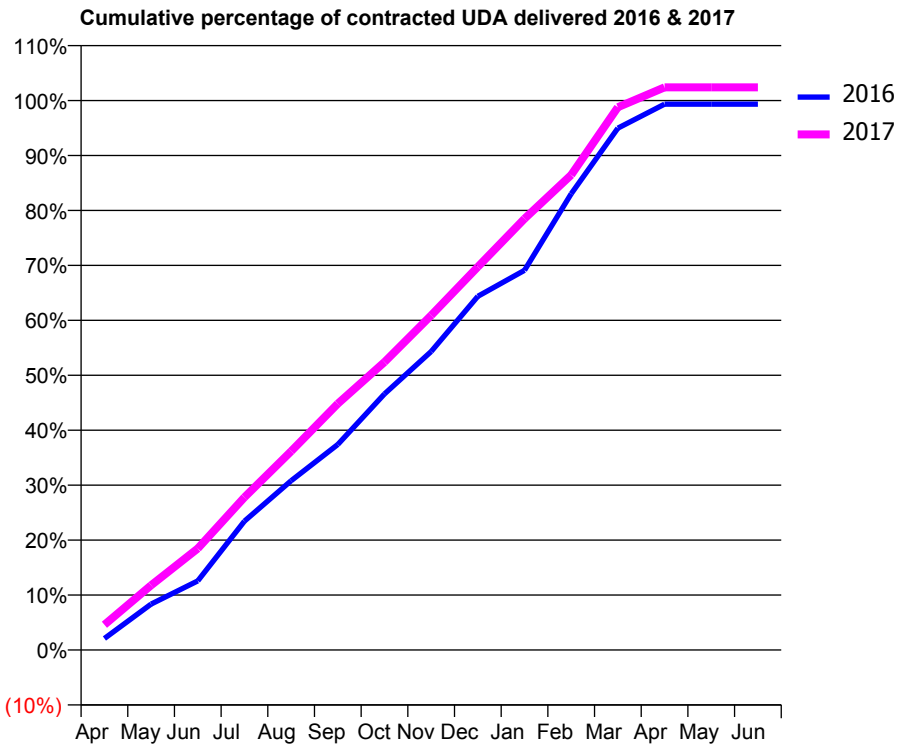
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,795 |
| Carry forward general activity (UDA) | 79 |
| 16/17 Contracted orthodontic activity (UOA) | 441 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £400,256.41 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,652 | |
| Quarter ending June 2016 | 4,710 | → |
| Quarter ending September 2016 | 4,702 | → |
| Quarter ending December 2016 | 4,807 | ↑ |
| Quarter ending March 2017 | 4,911 | ↑ |
| **Variance since March 2016** | 5.6% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 249 | 542 |
| May | 987 | 1,391 |
| June | 1,485 | 2,178 |
| July | 2,767 | 3,279 |
| August | 3,635 | 4,267 |
| September | 4,413 | 5,288 |
| October | 5,496 | 6,181 |
| November | 6,409 | 7,183 |
| December | 7,592 | 8,224 |
| January | 8,150 | 9,259 |
| February | 9,794 | 10,197 |
| March | 11,202 | 11,651 |
| April | 11,716 | 12,077 |
| May | 11,716 | 12,078 |
| June | 11,716 | 12,078 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 265 | 1,816 | 14.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 519 | 4,378 | 11.9% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 825 | 1,816 | 45.4% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,250 | 4,378 | 28.6% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 473 | 6,070 | 7.8% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 79 | 6,070 | 1.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 152 | 6,070 | 2.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 151386/0002 - Year end March 2017

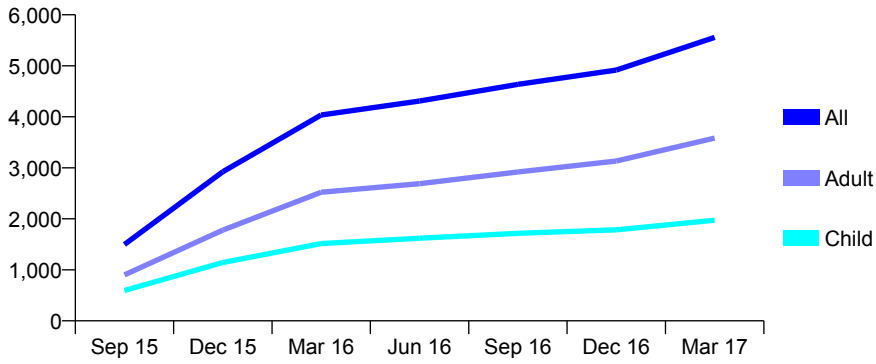
| | |
|---|---|
| Name or company name | The Centre of Advanced Dentistry Yorkshir |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 21,059 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £489,291.62 |

## ACCESS*

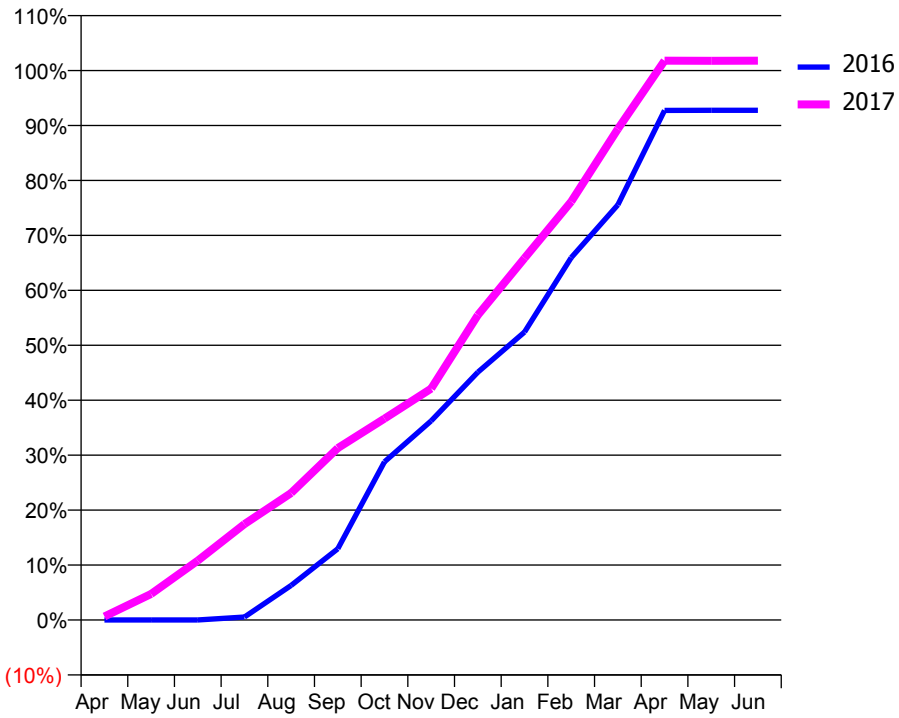
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,036 | |
| Quarter ending June 2016 | 4,309 | ↑ |
| Quarter ending September 2016 | 4,636 | ↑ |
| Quarter ending December 2016 | 4,917 | ↑ |
| Quarter ending March 2017 | 5,556 | ↑ |
| **Variance since March 2016** | 37.7% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 134 |
| May | 0 | 1,001 |
| June | 0 | 2,276 |
| July | 85 | 3,675 |
| August | 993 | 4,868 |
| September | 2,050 | 6,591 |
| October | 4,549 | 7,718 |
| November | 5,724 | 8,869 |
| December | 7,124 | 11,686 |
| January | 8,277 | 13,868 |
| February | 10,416 | 16,035 |
| March | 11,935 | 18,817 |
| April | 14,648 | 21,434 |
| May | 14,649 | 21,432 |
| June | 14,649 | 21,435 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 254 | 2,780 | 9.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 891 | 4,996 | 17.8% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,470 | 2,780 | 52.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,263 | 4,996 | 45.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 501 | 7,478 | 6.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 29 | 7,478 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 36 | 7,478 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 151823/0001 - Year end March 2017

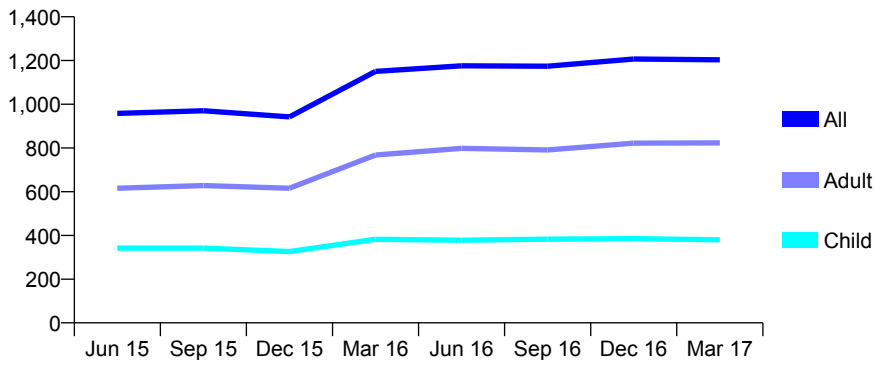
| | |
|---|---|
| Name or company name | Brighouse Dental Team Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 26/10/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,400 |
| Carry forward general activity (UDA) | 126 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £89,942.20 |

## ACCESS*

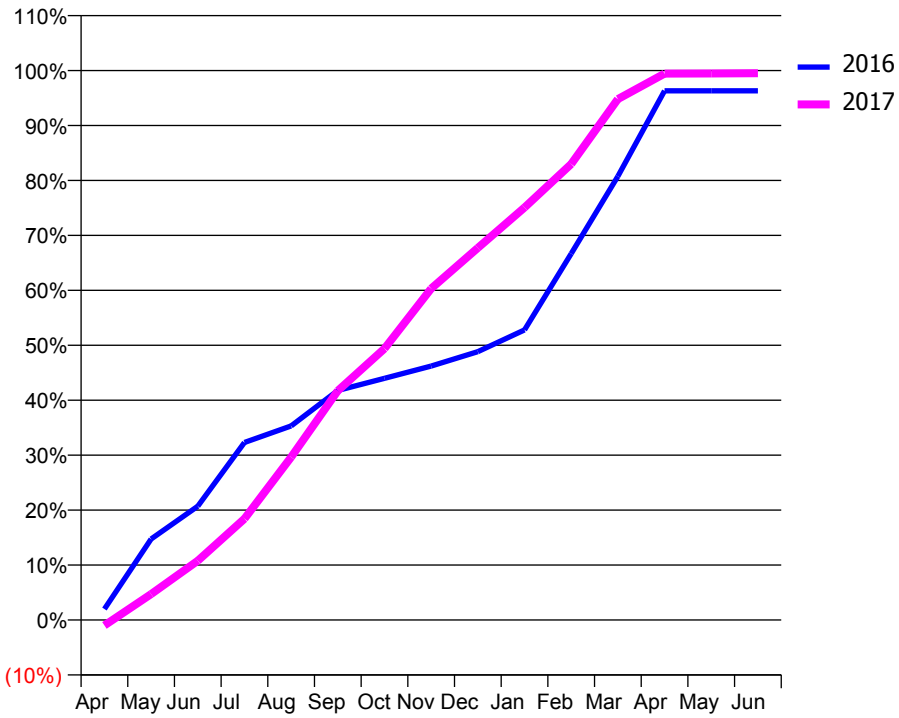
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,150 | |
| Quarter ending June 2016 | 1,176 | ↑ |
| Quarter ending September 2016 | 1,174 | → |
| Quarter ending December 2016 | 1,207 | ↑ |
| Quarter ending March 2017 | 1,203 | → |
| **Variance since March 2016** | 4.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 68 | -34 |
| May | 501 | 161 |
| June | 704 | 367 |
| July | 1,099 | 627 |
| August | 1,201 | 1,008 |
| September | 1,420 | 1,419 |
| October | 1,495 | 1,680 |
| November | 1,571 | 2,051 |
| December | 1,660 | 2,303 |
| January | 1,795 | 2,553 |
| February | 2,267 | 2,822 |
| March | 2,746 | 3,223 |
| April | 3,274 | 3,380 |
| May | 3,274 | 3,381 |
| June | 3,274 | 3,383 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 59 | 610 | 9.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 299 | 1,390 | 21.5% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 395 | 610 | 64.8% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 731 | 1,390 | 52.6% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 162 | 1,914 | 8.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 47 | 1,914 | 2.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 9 | 1,914 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

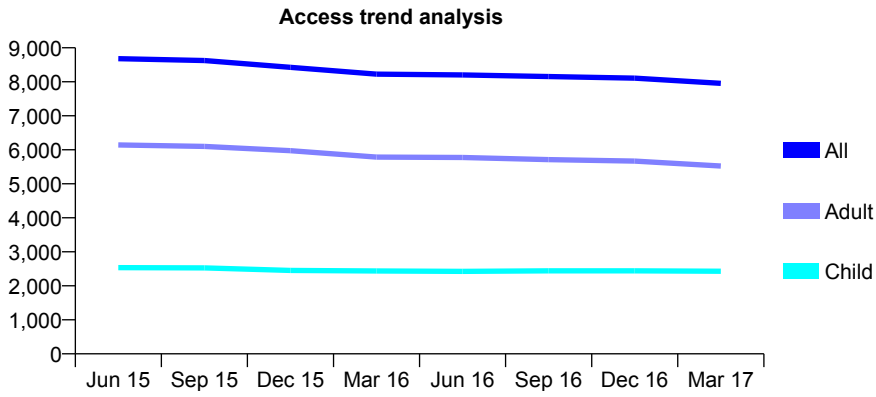
# Q52 - Vital Signs At a Glance Contract Report for 154520/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | K S Hunjan Associates Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

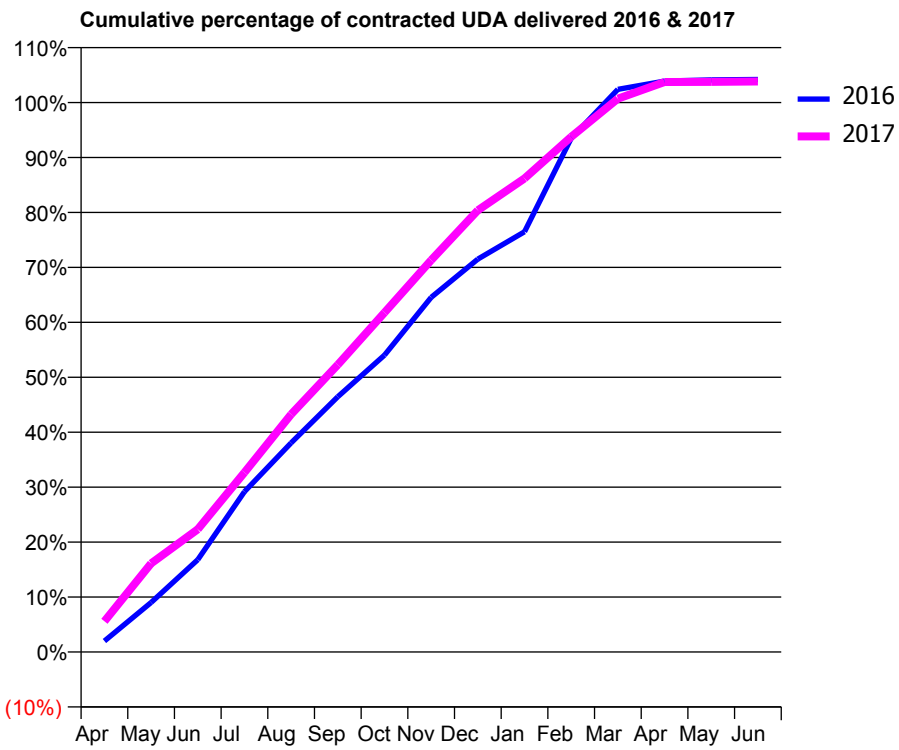
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 25,000 |
| Carry forward general activity (UDA) | -500 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £785,341.29 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,225 | |
| Quarter ending June 2016 | 8,203 | → |
| Quarter ending September 2016 | 8,153 | → |
| Quarter ending December 2016 | 8,109 | → |
| Quarter ending March 2017 | 7,953 | ↓ |
| **Variance since March 2016** | (3.3%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 500 | 1,400 |
| May | 2,254 | 4,030 |
| June | 4,201 | 5,584 |
| July | 7,293 | 8,171 |
| August | 9,518 | 10,812 |
| September | 11,614 | 13,070 |
| October | 13,507 | 15,441 |
| November | 16,136 | 17,829 |
| December | 17,876 | 20,098 |
| January | 19,120 | 21,545 |
| February | 23,370 | 23,436 |
| March | 25,601 | 25,175 |
| April | 25,974 | 25,932 |
| May | 26,030 | 25,940 |
| June | 26,048 | 25,957 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 293 | 3,791 | 7.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,437 | 8,576 | 16.8% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,504 | 3,791 | 66.1% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,173 | 8,576 | 60.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,156 | 12,153 | 9.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 167 | 12,153 | 1.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 81 | 12,153 | 0.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 19 | 19 | *100.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 19 | *89.5%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

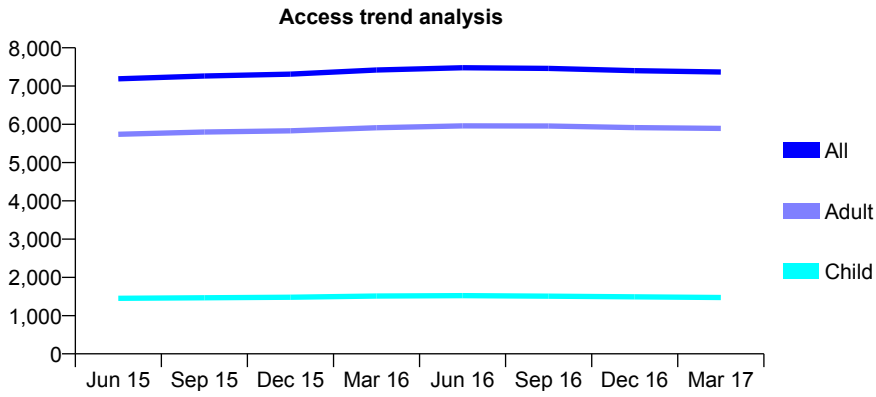
# Q52 - Vital Signs At a Glance Contract Report for 154660/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Northgate Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2011 |
| Contract end date | |

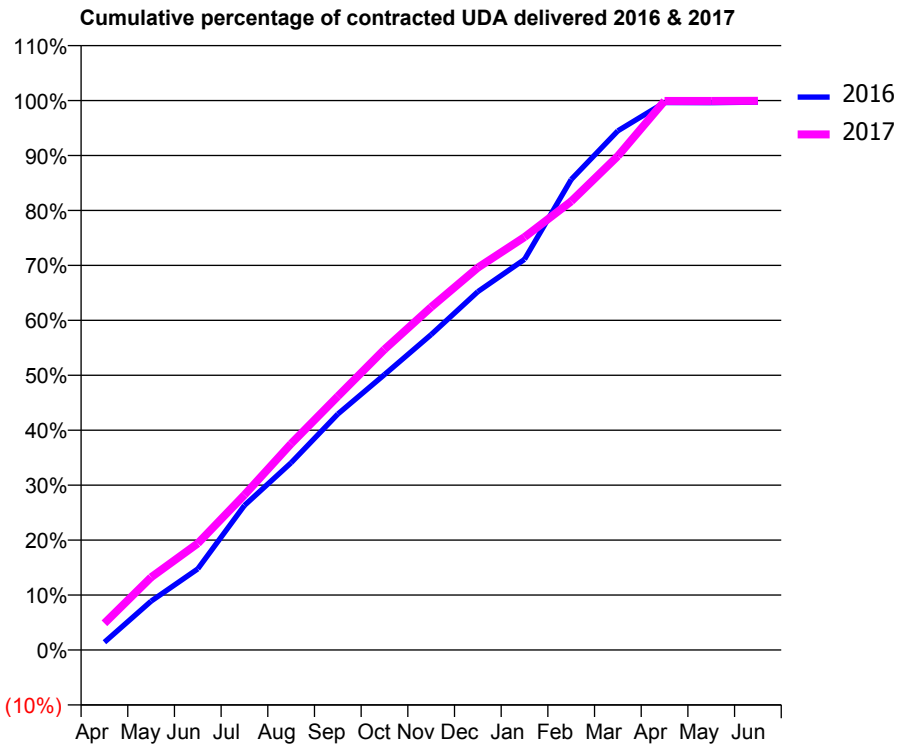
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 20,000 |
| Carry forward general activity (UDA) | 58 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £763,395.78 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,420 | |
| Quarter ending June 2016 | 7,479 | → |
| Quarter ending September 2016 | 7,463 | → |
| Quarter ending December 2016 | 7,402 | → |
| Quarter ending March 2017 | 7,366 | → |
| **Variance since March 2016** | (0.7%) | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 285 | 975 |
| May | 1,778 | 2,647 |
| June | 2,953 | 3,881 |
| July | 5,262 | 5,648 |
| August | 6,818 | 7,510 |
| September | 8,590 | 9,232 |
| October | 10,026 | 10,940 |
| November | 11,478 | 12,480 |
| December | 13,045 | 13,917 |
| January | 14,217 | 15,028 |
| February | 17,125 | 16,327 |
| March | 18,898 | 17,980 |
| April | 19,924 | 19,983 |
| May | 19,923 | 19,986 |
| June | 19,942 | 19,989 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 169 | 2,260 | 7.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,074 | 8,560 | 12.5% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,502 | 2,260 | 66.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,365 | 8,560 | 62.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 605 | 11,478 | 5.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 146 | 11,478 | 1.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 199 | 11,478 | 1.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | *91.7%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 12 | *100.0%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

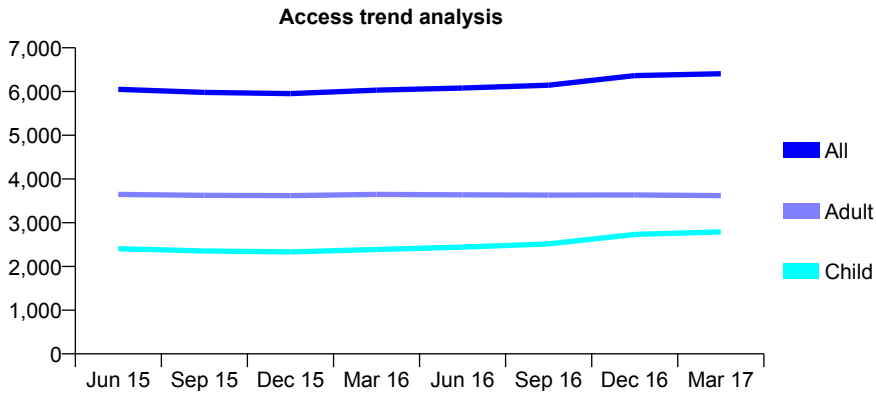
# Q52 - Vital Signs At a Glance Contract Report for 156809/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Thornhill Dental Surgery Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2012 |
| Contract end date | |

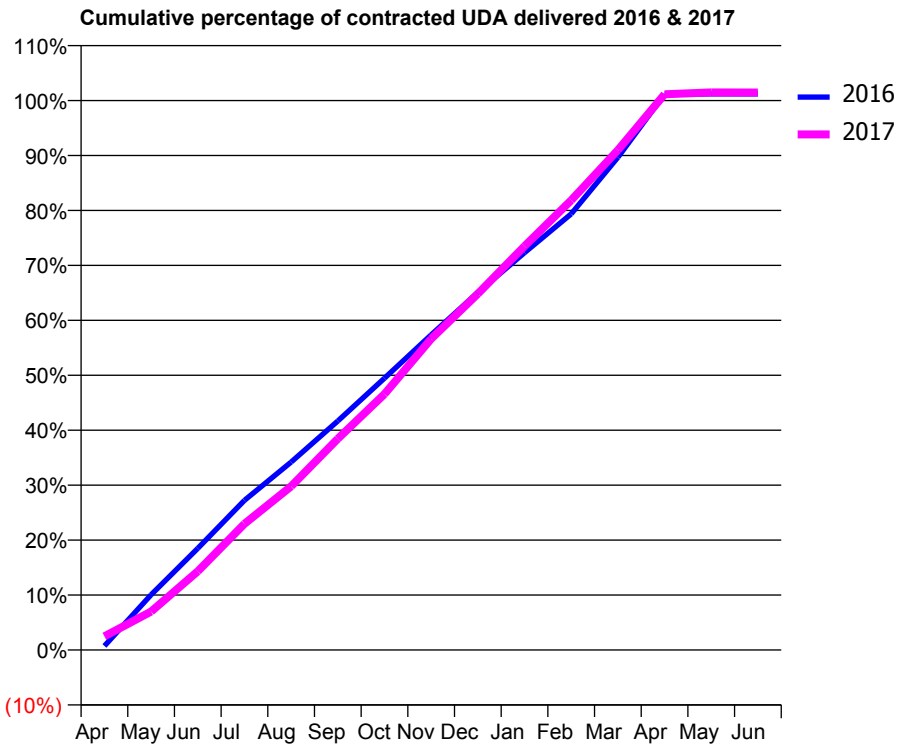
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 20,753 |
| Carry forward general activity (UDA) | -246 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £731,488.01 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,032 | |
| Quarter ending June 2016 | 6,079 | → |
| Quarter ending September 2016 | 6,145 | → |
| Quarter ending December 2016 | 6,365 | ↑ |
| Quarter ending March 2017 | 6,406 | → |
| **Variance since March 2016** | 6.2% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 152 | 515 |
| May | 2,075 | 1,455 |
| June | 3,816 | 2,973 |
| July | 5,617 | 4,766 |
| August | 7,053 | 6,184 |
| September | 8,596 | 7,978 |
| October | 10,205 | 9,665 |
| November | 11,831 | 11,752 |
| December | 13,420 | 13,455 |
| January | 14,913 | 15,252 |
| February | 16,370 | 16,985 |
| March | 18,489 | 18,876 |
| April | 20,858 | 20,989 |
| May | 20,873 | 21,057 |
| June | 20,871 | 21,056 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 605 | 6,009 | 10.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 537 | 5,293 | 10.1% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,961 | 6,009 | 65.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,355 | 5,293 | 63.4% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 484 | 11,142 | 4.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 100 | 11,142 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 44 | 11,142 | 0.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 38 | 39 | *97.4%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 37 | 39 | *94.9%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

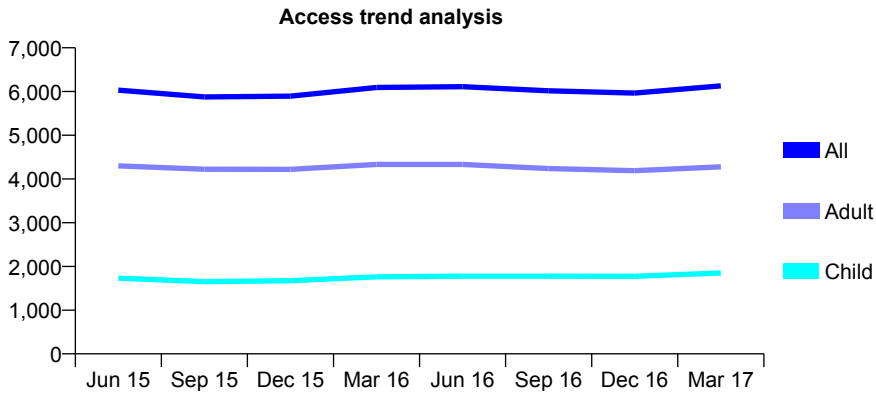
# Q52 - Vital Signs At a Glance Contract Report for 158267/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | WALRUS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2009 |
| Contract end date | |

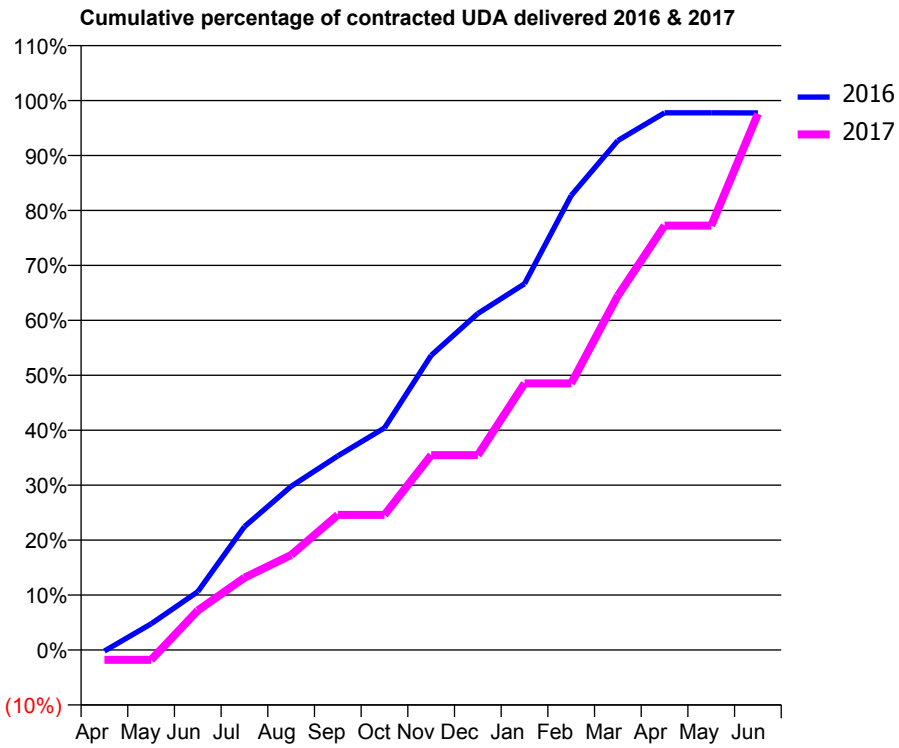
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 21,540 |
| Carry forward general activity (UDA) | 466 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £607,524.80 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,093 | |
| Quarter ending June 2016 | 6,111 | → |
| Quarter ending September 2016 | 6,015 | ↓ |
| Quarter ending December 2016 | 5,963 | → |
| Quarter ending March 2017 | 6,129 | ↑ |
| **Variance since March 2016** | 0.6% | → |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -42 | -389 |
| May | 977 | -389 |
| June | 2,181 | 1,550 |
| July | 4,609 | 2,833 |
| August | 6,117 | 3,722 |
| September | 7,252 | 5,296 |
| October | 8,296 | 5,296 |
| November | 11,004 | 7,640 |
| December | 12,572 | 7,640 |
| January | 13,679 | 10,451 |
| February | 16,977 | 10,451 |
| March | 19,029 | 13,894 |
| April | 20,066 | 16,636 |
| May | 20,066 | 16,636 |
| June | 20,061 | 21,013 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 156 | 2,023 | 7.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 591 | 4,367 | 13.5% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,128 | 2,023 | 55.8% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,361 | 4,367 | 54.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 725 | 8,614 | 8.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 35 | 8,614 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 8,614 | 0.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

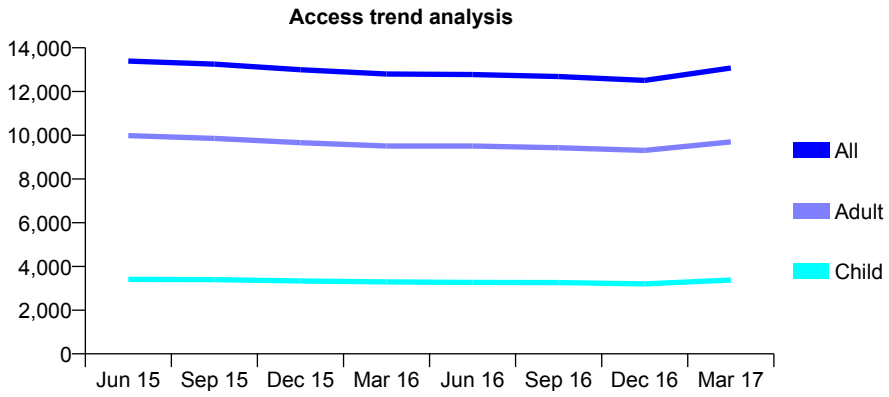
# Q52 - Vital Signs At a Glance Contract Report for 159492/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | James Taylor & Partners Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2010 |
| Contract end date | |

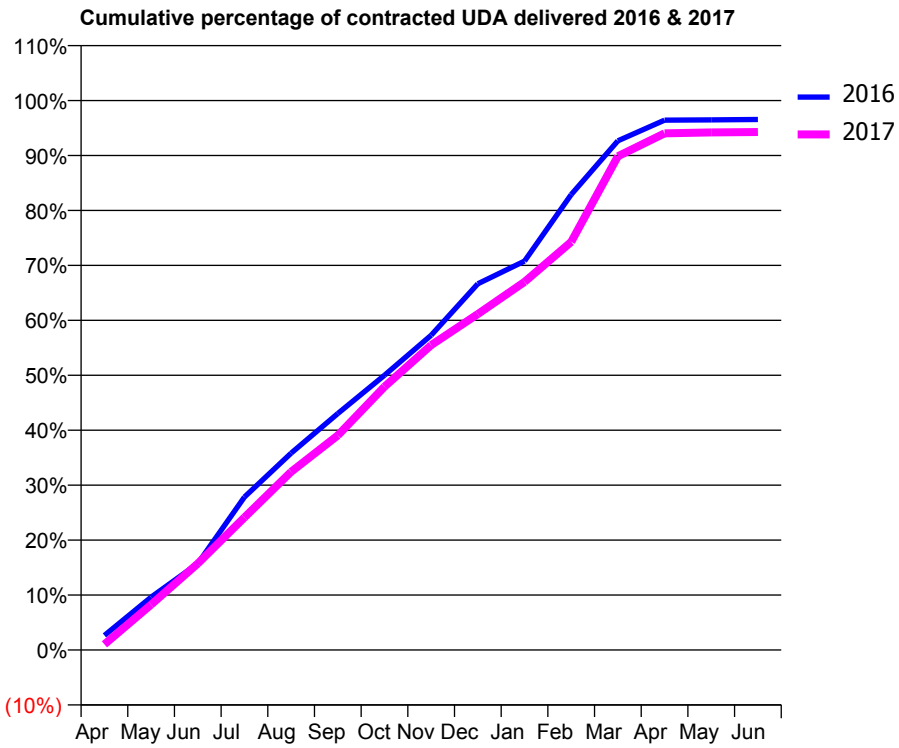
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 42,343 |
| Carry forward general activity (UDA) | 1,463 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,135,084.06 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 12,802 | |
| Quarter ending June 2016 | 12,778 | → |
| Quarter ending September 2016 | 12,685 | → |
| Quarter ending December 2016 | 12,507 | ↓ |
| Quarter ending March 2017 | 13,074 | ↑ |
| **Variance since March 2016** | 2.1% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 1,129 | 433 |
| May | 4,070 | 3,503 |
| June | 6,666 | 6,660 |
| July | 11,789 | 10,222 |
| August | 15,168 | 13,734 |
| September | 18,228 | 16,535 |
| October | 21,169 | 20,284 |
| November | 24,255 | 23,498 |
| December | 28,217 | 25,886 |
| January | 29,965 | 28,364 |
| February | 35,100 | 31,447 |
| March | 39,234 | 38,044 |
| April | 40,833 | 39,808 |
| May | 40,853 | 39,880 |
| June | 40,880 | 39,915 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 469 | 5,421 | 8.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,694 | 14,239 | 11.9% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,535 | 5,421 | 65.2% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,943 | 14,239 | 62.8% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,049 | 19,767 | 5.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 79 | 19,767 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 124 | 19,767 | 0.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 14 | 17 | *82.4%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 17 | *70.6%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

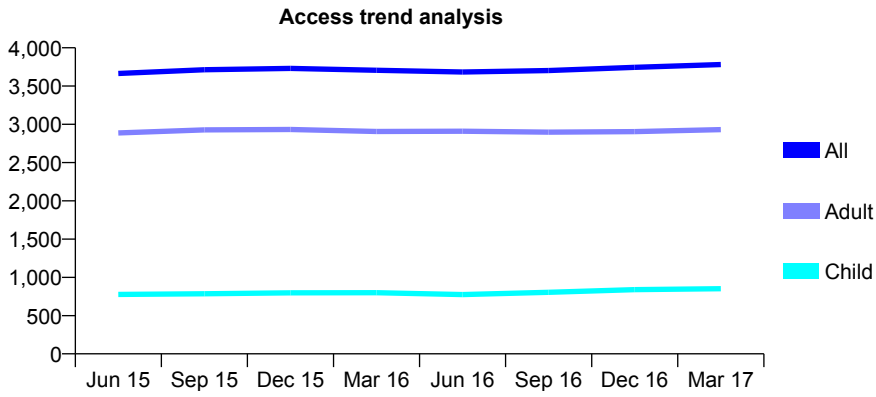
# Q52 - Vital Signs At a Glance Contract Report for 159778/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Yorkshire Smiles Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2012 |
| Contract end date | |

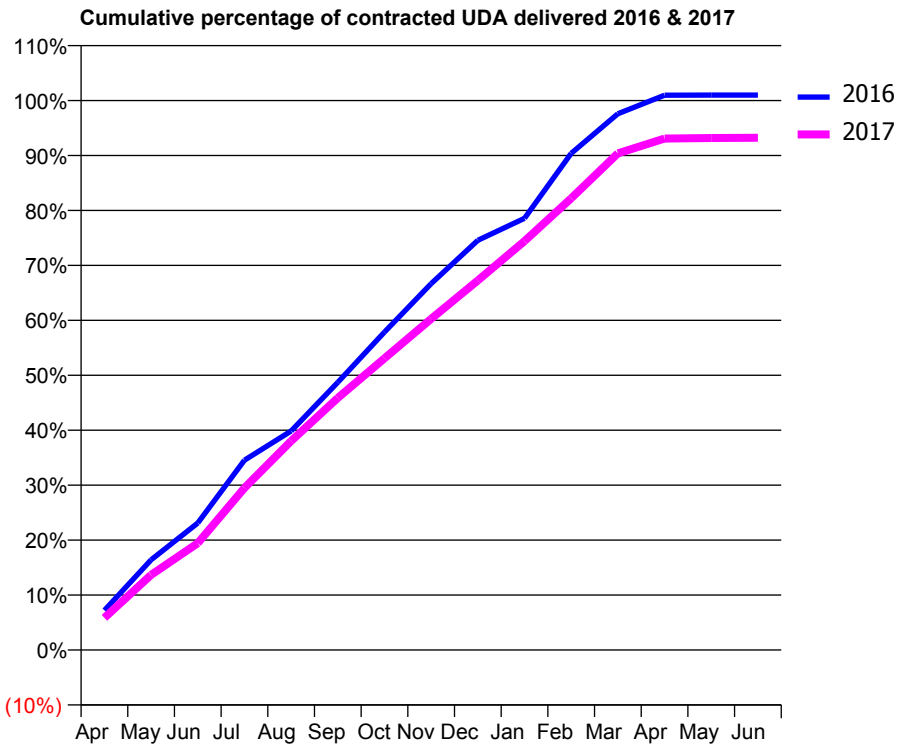
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,750 |
| Carry forward general activity (UDA) | -165 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £474,872.89 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,706 | |
| Quarter ending June 2016 | 3,683 | → |
| Quarter ending September 2016 | 3,702 | → |
| Quarter ending December 2016 | 3,744 | → |
| Quarter ending March 2017 | 3,782 | → |
| **Variance since March 2016** | 2.1% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1,208 | 981 |
| May | 2,750 | 2,292 |
| June | 3,871 | 3,258 |
| July | 5,787 | 4,942 |
| August | 6,676 | 6,371 |
| September | 8,161 | 7,684 |
| October | 9,691 | 8,890 |
| November | 11,166 | 10,095 |
| December | 12,488 | 11,264 |
| January | 13,160 | 12,464 |
| February | 15,140 | 13,769 |
| March | 16,345 | 15,139 |
| April | 16,911 | 15,590 |
| May | 16,915 | 15,607 |
| June | 16,915 | 15,614 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 134 | 1,261 | 10.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 881 | 4,841 | 18.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 694 | 1,261 | 55.0% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,879 | 4,841 | 59.5% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 317 | 6,060 | 5.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 51 | 6,060 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 273 | 6,060 | 4.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

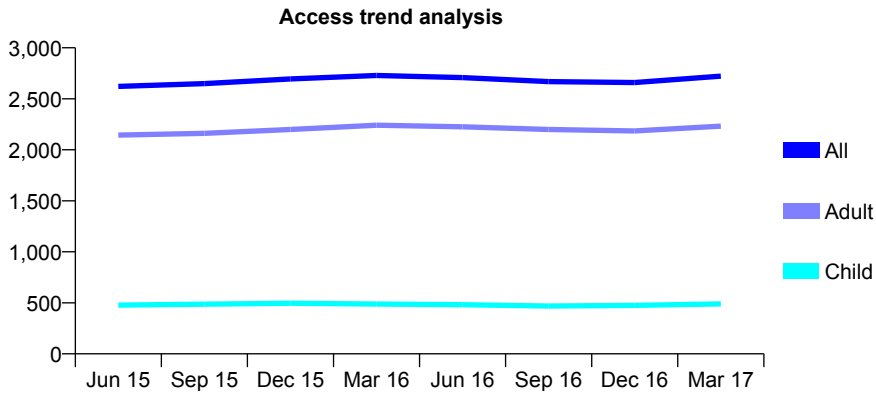
# Q52 - Vital Signs At a Glance Contract Report for 160962/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Chris Anderson Dental Surgeon Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2012 |
| Contract end date | |

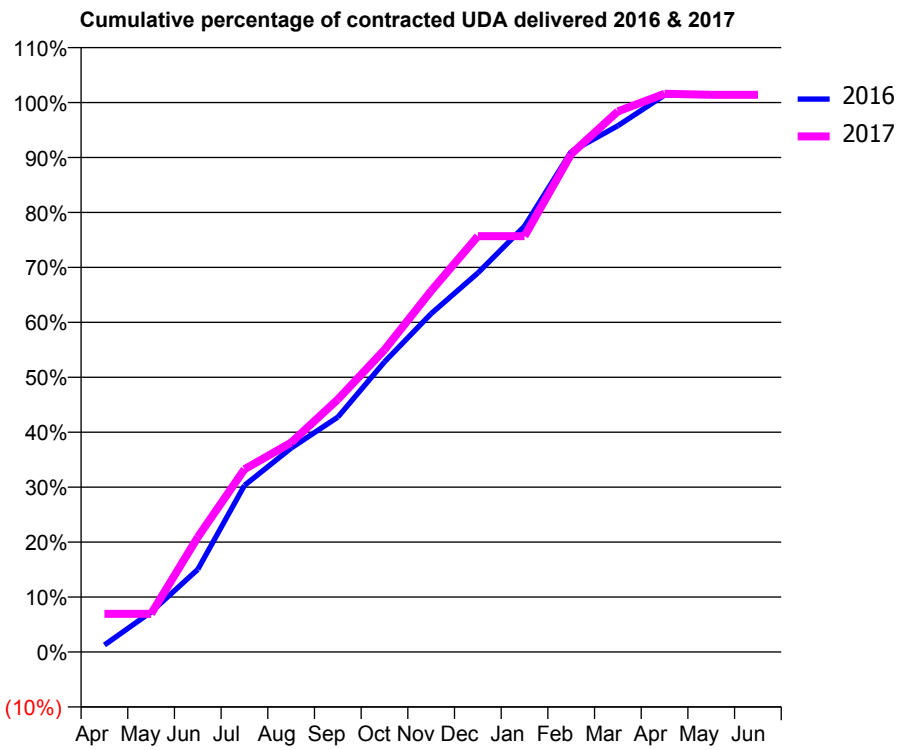
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,910 |
| Carry forward general activity (UDA) | -79 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £174,255.39 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,729 | |
| Quarter ending June 2016 | 2,708 | → |
| Quarter ending September 2016 | 2,668 | ↓ |
| Quarter ending December 2016 | 2,660 | → |
| Quarter ending March 2017 | 2,722 | ↑ |
| **Variance since March 2016** | (0.3%) | → |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 76 | 412 |
| May | 431 | 412 |
| June | 889 | 1,235 |
| July | 1,792 | 1,966 |
| August | 2,194 | 2,253 |
| September | 2,526 | 2,718 |
| October | 3,120 | 3,250 |
| November | 3,640 | 3,884 |
| December | 4,076 | 4,472 |
| January | 4,580 | 4,472 |
| February | 5,381 | 5,355 |
| March | 5,660 | 5,815 |
| April | 5,989 | 6,005 |
| May | 5,989 | 5,993 |
| June | 5,989 | 5,993 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 22 | 668 | 3.3% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 282 | 3,055 | 9.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 358 | 668 | 53.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,756 | 3,055 | 57.5% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 134 | 2,937 | 4.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 13 | 2,937 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 19 | 2,937 | 0.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

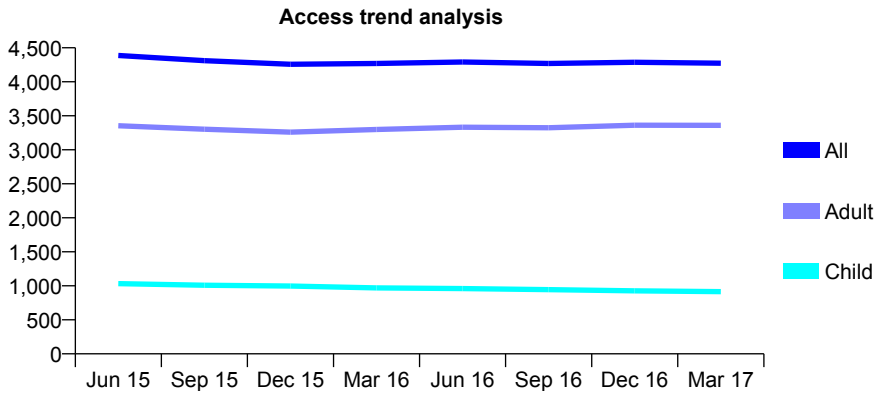
# Q52 - Vital Signs At a Glance Contract Report for 161071/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Nichols and Fisher Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2006 |
| Contract end date | |

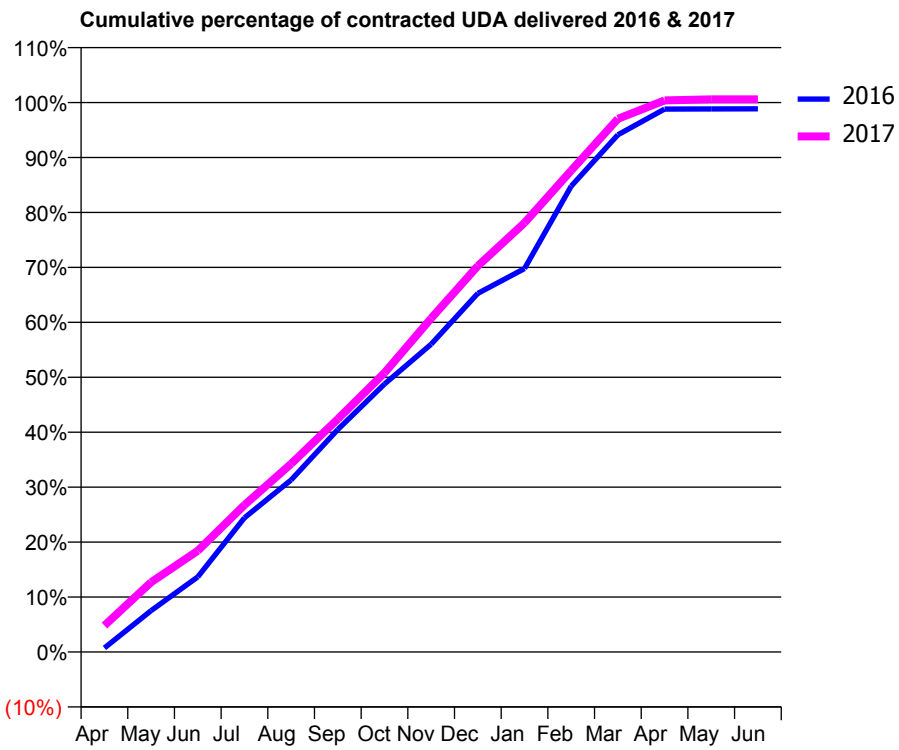
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,228 |
| Carry forward general activity (UDA) | 98 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £384,290.69 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,269 | |
| Quarter ending June 2016 | 4,292 | → |
| Quarter ending September 2016 | 4,269 | → |
| Quarter ending December 2016 | 4,287 | → |
| Quarter ending March 2017 | 4,274 | → |
| **Variance since March 2016** | 0.1% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 83 | 541 |
| May | 846 | 1,426 |
| June | 1,536 | 2,070 |
| July | 2,742 | 3,004 |
| August | 3,517 | 3,847 |
| September | 4,547 | 4,762 |
| October | 5,474 | 5,705 |
| November | 6,289 | 6,818 |
| December | 7,328 | 7,889 |
| January | 7,836 | 8,769 |
| February | 9,518 | 9,836 |
| March | 10,567 | 10,895 |
| April | 11,092 | 11,271 |
| May | 11,097 | 11,291 |
| June | 11,098 | 11,291 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 78 | 1,521 | 5.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 596 | 4,437 | 13.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 996 | 1,521 | 65.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,715 | 4,437 | 38.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 477 | 5,875 | 8.1% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 81 | 5,875 | 1.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 80 | 5,875 | 1.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

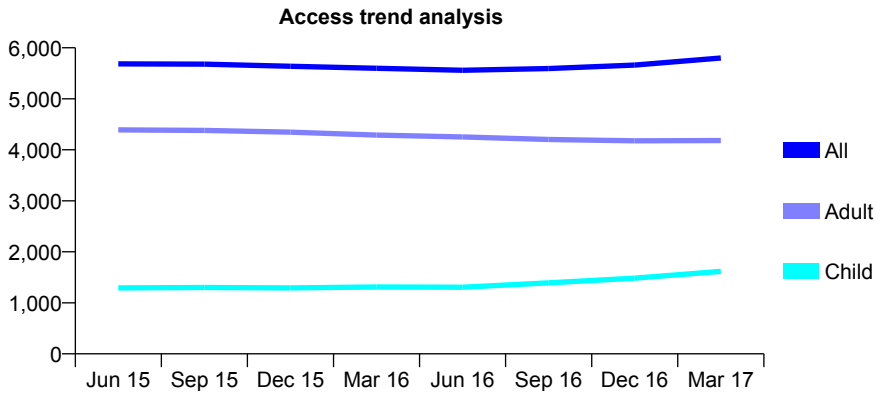
# Q52 - Vital Signs At a Glance Contract Report for 161942/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Greenhead Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2008 |
| Contract end date | |

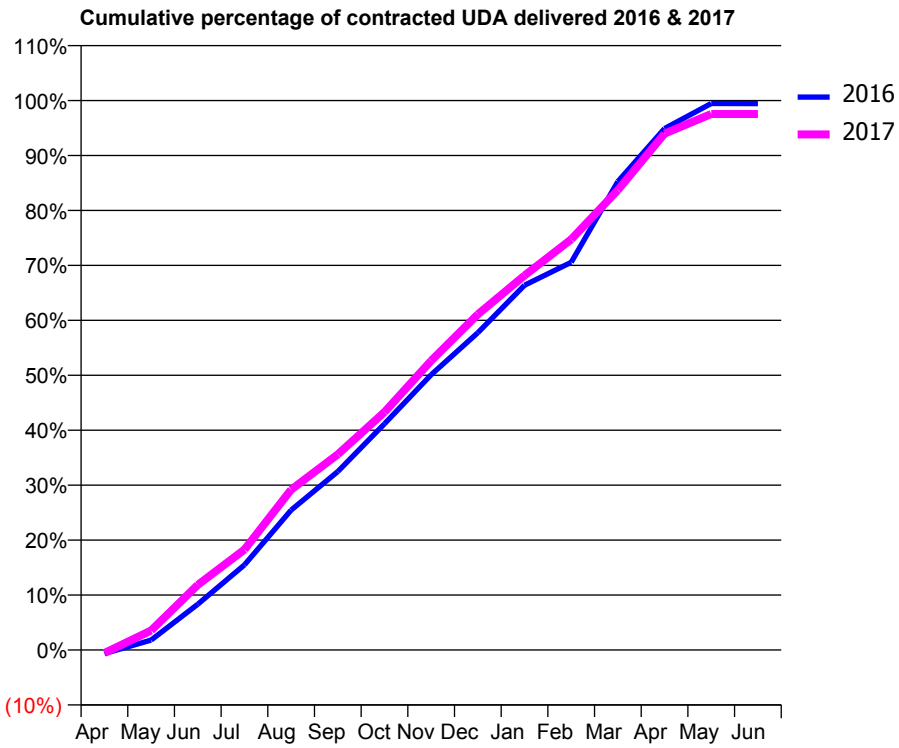
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,600 |
| Carry forward general activity (UDA) | 104 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £473,169.64 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,598 | |
| Quarter ending June 2016 | 5,559 | → |
| Quarter ending September 2016 | 5,594 | → |
| Quarter ending December 2016 | 5,661 | → |
| Quarter ending March 2017 | 5,799 | ↑ |
| **Variance since March 2016** | 3.6% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -123 | -104 |
| May | 335 | 661 |
| June | 1,549 | 2,205 |
| July | 2,883 | 3,400 |
| August | 4,737 | 5,429 |
| September | 6,040 | 6,623 |
| October | 7,656 | 8,054 |
| November | 9,316 | 9,793 |
| December | 10,741 | 11,364 |
| January | 12,348 | 12,676 |
| February | 13,123 | 13,900 |
| March | 15,858 | 15,571 |
| April | 17,649 | 17,480 |
| May | 18,497 | 18,141 |
| June | 18,496 | 18,141 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 257 | 2,562 | 10.0% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,374 | 7,253 | 18.9% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,508 | 2,562 | 58.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,578 | 7,253 | 63.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 392 | 9,861 | 4.0% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 102 | 9,861 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 305 | 9,861 | 3.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 162892/0001 - Year end March 2017

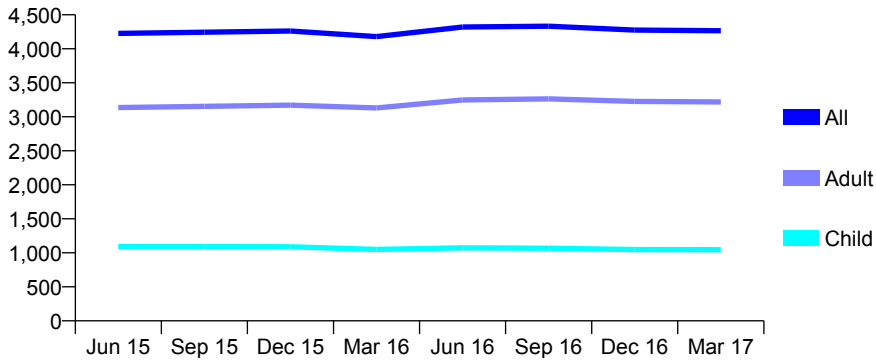
| | |
|---|---|
| Name or company name | Royd House Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,786 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £295,085.19 |

## ACCESS*

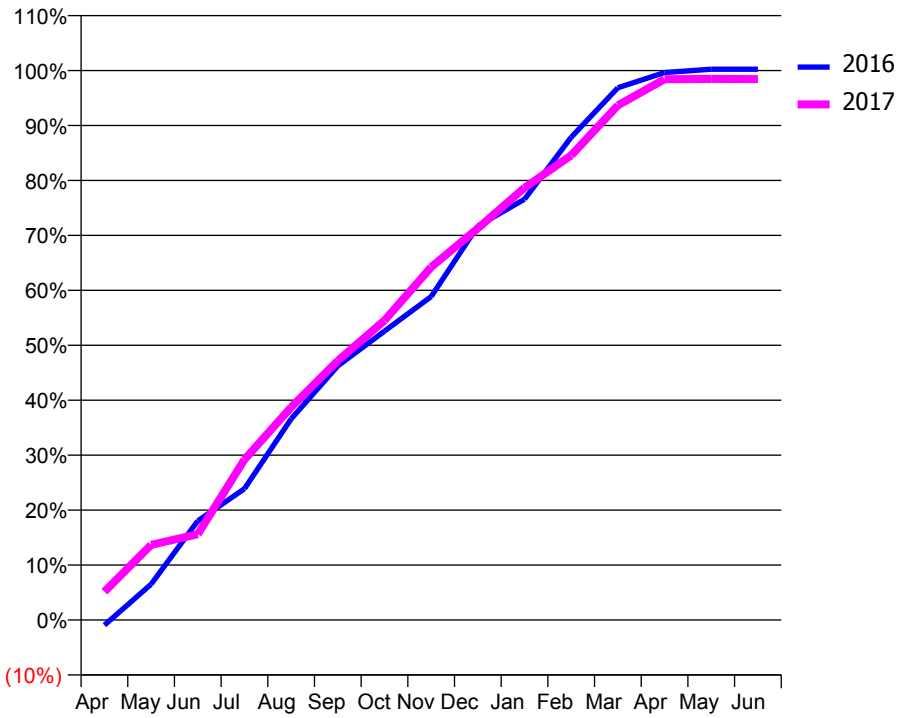
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,180 | |
| Quarter ending June 2016 | 4,321 | ↑ |
| Quarter ending September 2016 | 4,332 | → |
| Quarter ending December 2016 | 4,276 | ↓ |
| Quarter ending March 2017 | 4,265 | → |
| **Variance since March 2016** | 2.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -122 | 658 |
| May | 832 | 1,747 |
| June | 2,307 | 1,996 |
| July | 3,055 | 3,735 |
| August | 4,681 | 4,951 |
| September | 5,912 | 6,032 |
| October | 6,721 | 6,971 |
| November | 7,525 | 8,211 |
| December | 9,168 | 9,115 |
| January | 9,792 | 10,057 |
| February | 11,233 | 10,810 |
| March | 12,383 | 11,974 |
| April | 12,739 | 12,584 |
| May | 12,815 | 12,591 |
| June | 12,815 | 12,587 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 172 | 1,985 | 8.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 832 | 5,658 | 14.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,410 | 1,985 | 71.0% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,891 | 5,658 | 68.8% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 179 | 6,674 | 2.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 86 | 6,674 | 1.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 118 | 6,674 | 1.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | *100.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | *100.0%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 162965/0001 - Year end March 2017

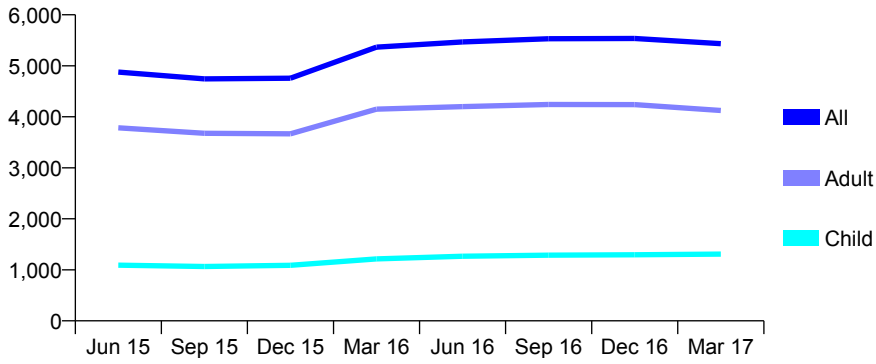
| | |
|---|---|
| Name or company name | Clarendon Dental Spa (Leeds) Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 13,200 |
| Carry forward general activity (UDA) | -264 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £343,749.65 |

## ACCESS*

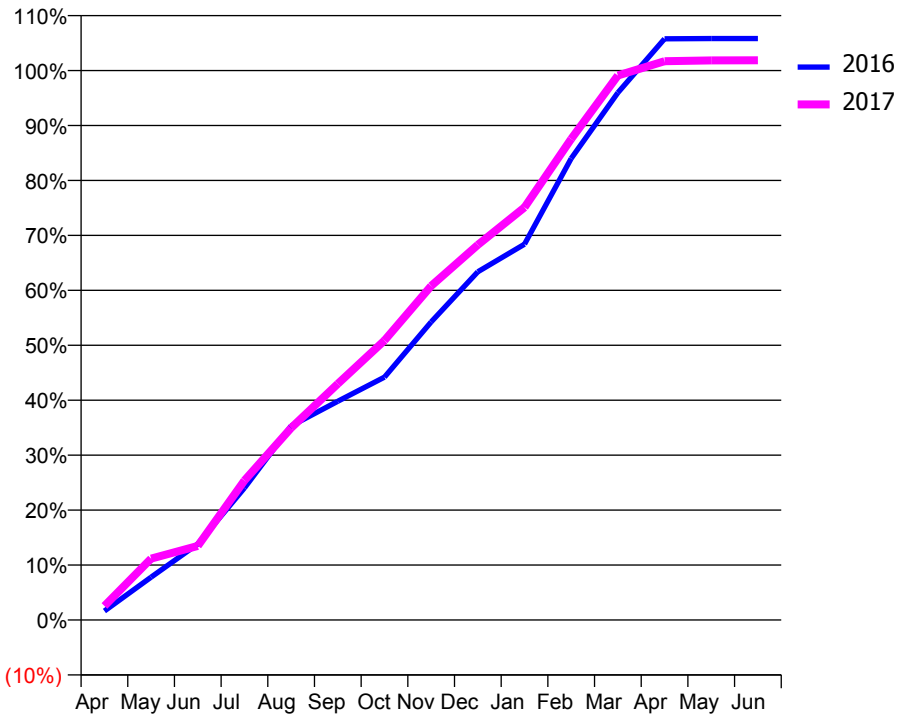
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,366 | |
| Quarter ending June 2016 | 5,468 | → |
| Quarter ending September 2016 | 5,530 | → |
| Quarter ending December 2016 | 5,535 | → |
| Quarter ending March 2017 | 5,434 | ↓ |
| **Variance since March 2016** | 1.3% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 217 | 338 |
| May | 1,031 | 1,474 |
| June | 1,827 | 1,779 |
| July | 3,174 | 3,351 |
| August | 4,662 | 4,615 |
| September | 5,256 | 5,675 |
| October | 5,836 | 6,716 |
| November | 7,162 | 8,024 |
| December | 8,366 | 9,011 |
| January | 9,027 | 9,912 |
| February | 11,088 | 11,556 |
| March | 12,668 | 13,081 |
| April | 13,961 | 13,423 |
| May | 13,966 | 13,442 |
| June | 13,968 | 13,444 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 196 | 1,873 | 10.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 764 | 5,406 | 14.1% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,067 | 1,873 | 57.0% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,873 | 5,406 | 53.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 692 | 6,868 | 10.1% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 36 | 6,868 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 25 | 6,868 | 0.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 164240/0001 - Year end March 2017

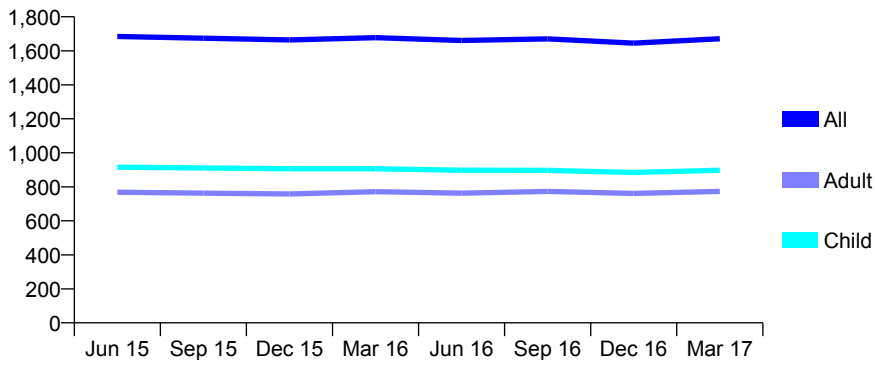
| | |
|---|---|
| Name or company name | Acorn Villas Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,926 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £163,279.01 |

## ACCESS*

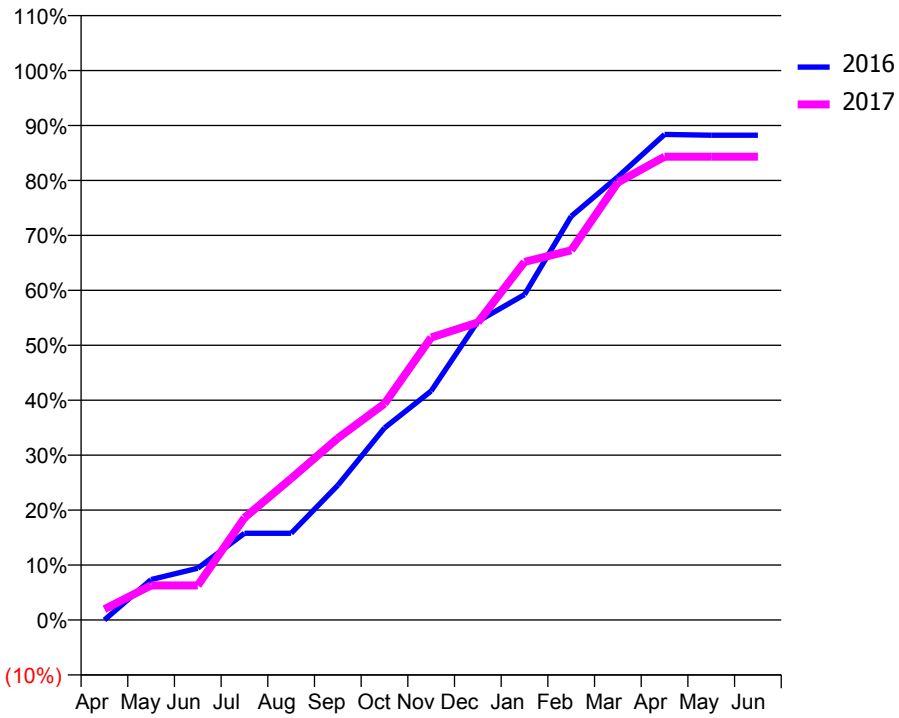
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,677 | |
| Quarter ending June 2016 | 1,661 | → |
| Quarter ending September 2016 | 1,670 | → |
| Quarter ending December 2016 | 1,645 | ↓ |
| Quarter ending March 2017 | 1,671 | → |
| **Variance since March 2016** | (0.4%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 117 |
| May | 437 | 373 |
| June | 559 | 373 |
| July | 936 | 1,102 |
| August | 936 | 1,526 |
| September | 1,453 | 1,960 |
| October | 2,071 | 2,334 |
| November | 2,470 | 3,046 |
| December | 3,220 | 3,208 |
| January | 3,510 | 3,862 |
| February | 4,354 | 3,988 |
| March | 4,780 | 4,719 |
| April | 5,236 | 4,996 |
| May | 5,227 | 4,996 |
| June | 5,227 | 4,996 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 235 | 1,940 | 12.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 122 | 1,080 | 11.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,354 | 1,940 | 69.8% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 739 | 1,080 | 68.4% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 91 | 2,943 | 3.1% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 2,943 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 2,943 | 0.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 164631/0001 - Year end March 2017

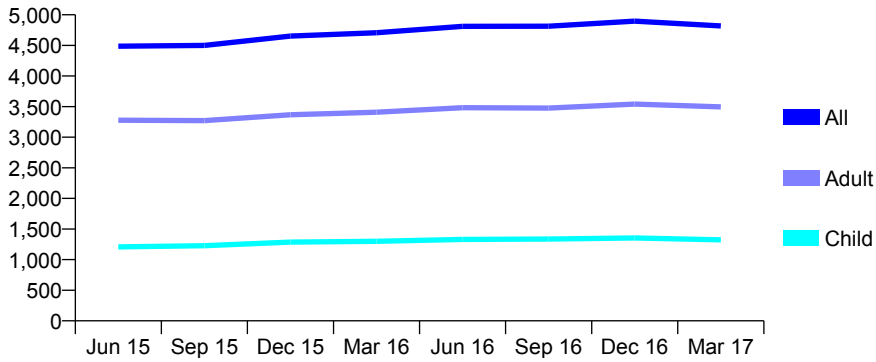
| | |
|---|---|
| Name or company name | Armley Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,981 |
| Carry forward general activity (UDA) | 488 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £577,281.12 |

## ACCESS*

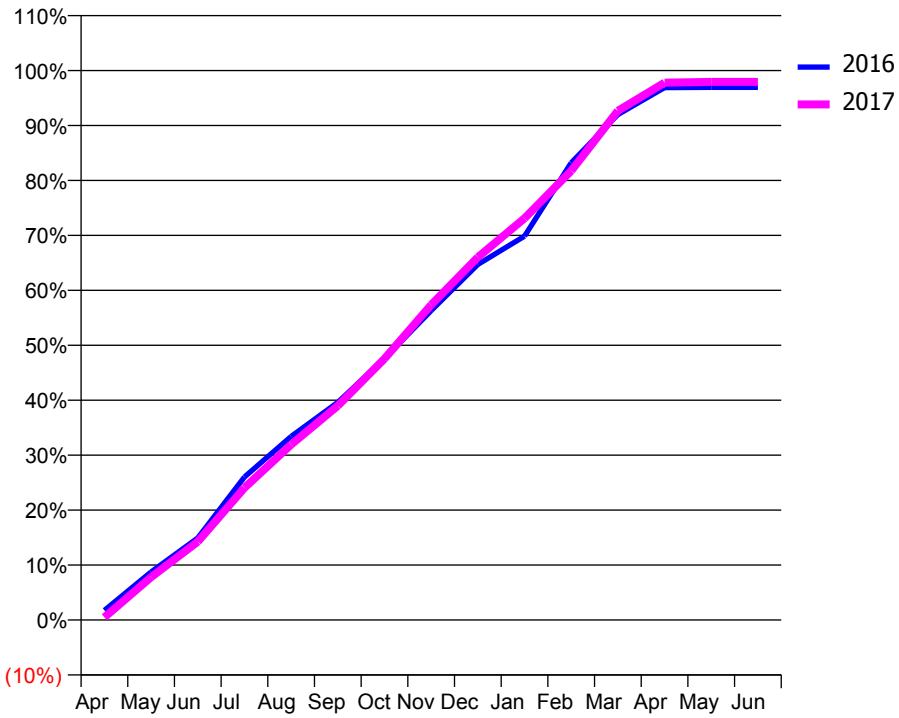
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,708 | |
| Quarter ending June 2016 | 4,812 | ↑ |
| Quarter ending September 2016 | 4,813 | → |
| Quarter ending December 2016 | 4,896 | → |
| Quarter ending March 2017 | 4,819 | ↓ |
| **Variance since March 2016** | 2.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 281 | 81 |
| May | 1,400 | 1,245 |
| June | 2,387 | 2,277 |
| July | 4,160 | 3,843 |
| August | 5,337 | 5,103 |
| September | 6,332 | 6,232 |
| October | 7,603 | 7,600 |
| November | 9,000 | 9,166 |
| December | 10,342 | 10,549 |
| January | 11,163 | 11,683 |
| February | 13,295 | 13,065 |
| March | 14,701 | 14,807 |
| April | 15,482 | 15,625 |
| May | 15,492 | 15,649 |
| June | 15,493 | 15,652 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 84 | 1,850 | 4.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 463 | 4,269 | 10.8% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 975 | 1,850 | 52.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,935 | 4,269 | 45.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 275 | 6,128 | 4.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 38 | 6,128 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 86 | 6,128 | 1.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 165360/0001 - Year end March 2017

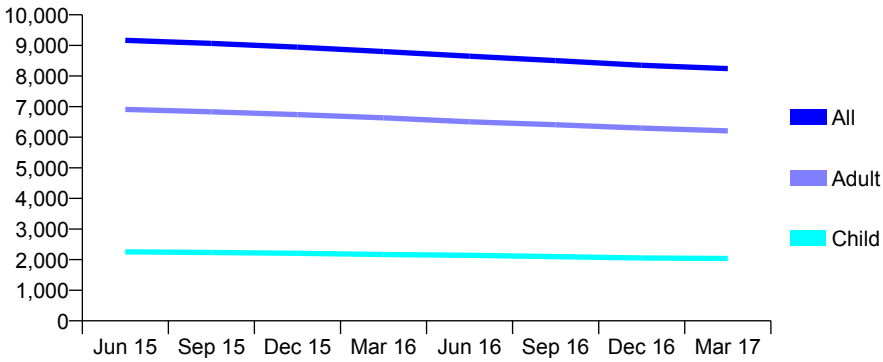
| | |
|---|---|
| Name or company name | Meltham Dental Care Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 28,778 |
| Carry forward general activity (UDA) | -145 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £828,525.01 |

## ACCESS*

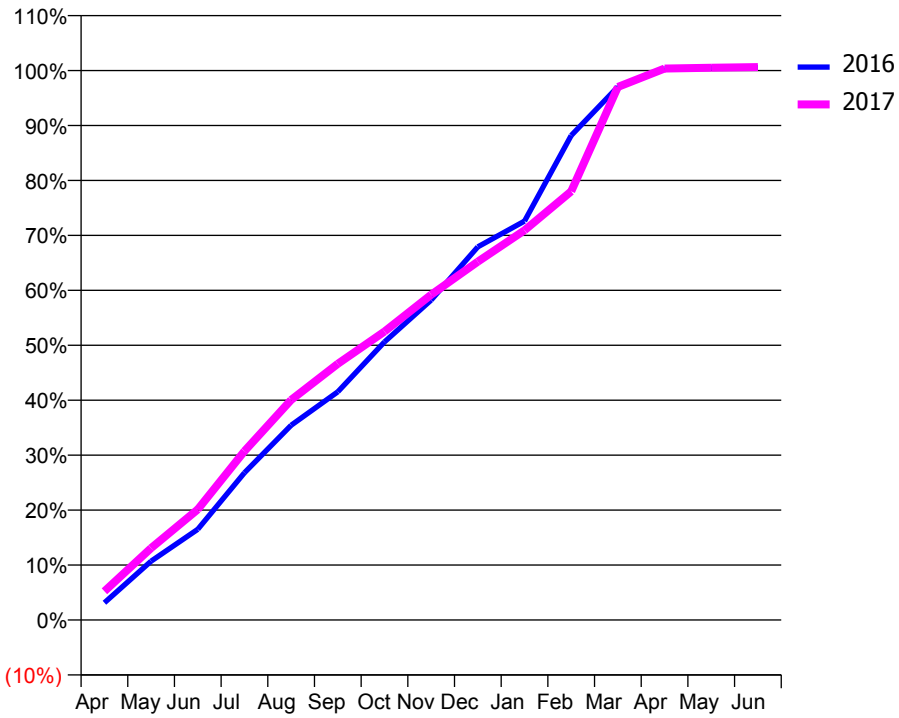
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,800 | |
| Quarter ending June 2016 | 8,645 | ↓ |
| Quarter ending September 2016 | 8,504 | ↓ |
| Quarter ending December 2016 | 8,352 | ↓ |
| Quarter ending March 2017 | 8,244 | ↓ |
| **Variance since March 2016** | (6.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 907 | 1,508 |
| May | 3,085 | 3,769 |
| June | 4,754 | 5,790 |
| July | 7,715 | 8,844 |
| August | 10,201 | 11,523 |
| September | 11,956 | 13,416 |
| October | 14,566 | 15,110 |
| November | 16,760 | 17,036 |
| December | 19,543 | 18,767 |
| January | 20,892 | 20,413 |
| February | 25,373 | 22,451 |
| March | 27,924 | 27,917 |
| April | 28,872 | 28,883 |
| May | 28,914 | 28,919 |
| June | 28,923 | 28,954 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 271 | 3,741 | 7.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,807 | 11,090 | 16.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,826 | 3,741 | 75.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,611 | 11,090 | 68.6% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 980 | 14,796 | 6.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 100 | 14,796 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 183 | 14,796 | 1.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 15 | *86.7%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 15 | *73.3%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 166391/0001 - Year end March 2017

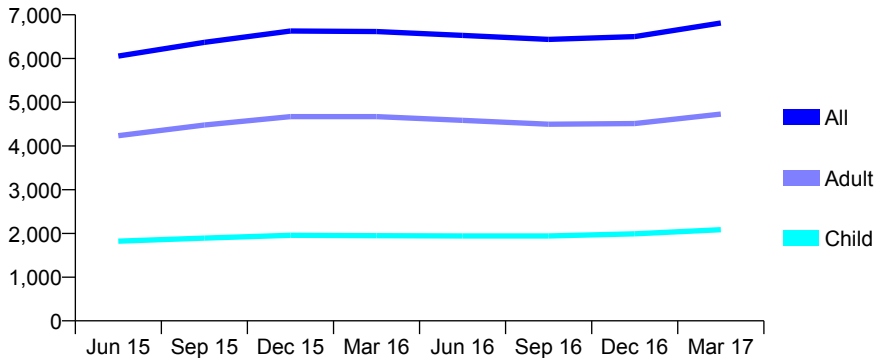
| | |
|---|---|
| Name or company name | Horsforth Smile Clinic Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,597 |
| Carry forward general activity (UDA) | -312 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £377,810.21 |

## ACCESS*

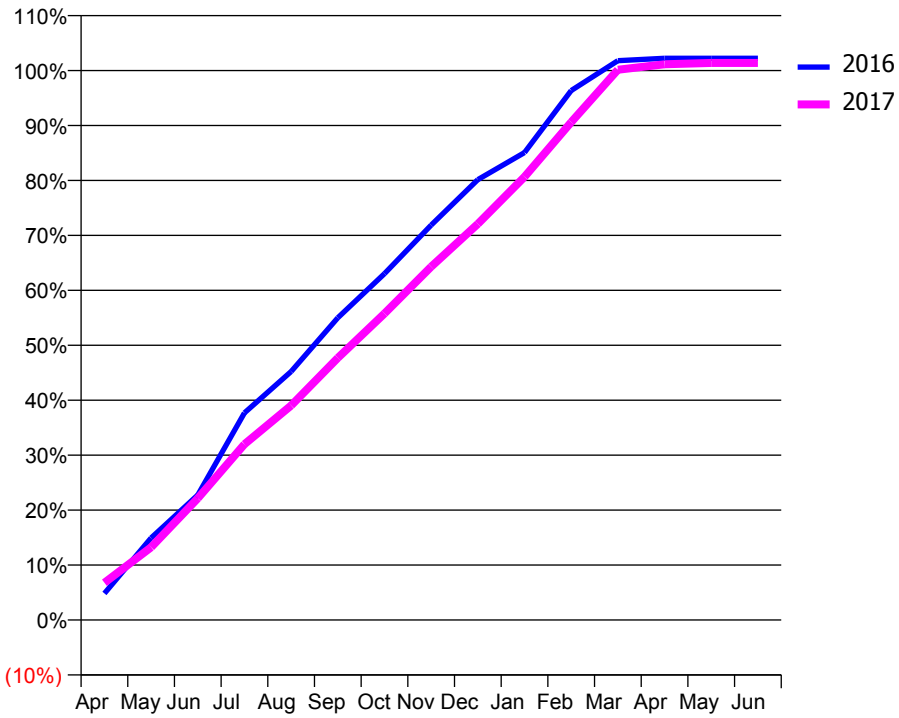
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,618 | |
| Quarter ending June 2016 | 6,528 | ↓ |
| Quarter ending September 2016 | 6,438 | ↓ |
| Quarter ending December 2016 | 6,502 | → |
| Quarter ending March 2017 | 6,813 | ↑ |
| **Variance since March 2016** | 2.9% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 755 | 1,059 |
| May | 2,328 | 2,064 |
| June | 3,549 | 3,452 |
| July | 5,881 | 4,992 |
| August | 7,055 | 6,089 |
| September | 8,580 | 7,440 |
| October | 9,831 | 8,700 |
| November | 11,209 | 10,029 |
| December | 12,501 | 11,242 |
| January | 13,267 | 12,581 |
| February | 15,028 | 14,132 |
| March | 15,875 | 15,620 |
| April | 15,942 | 15,774 |
| May | 15,945 | 15,811 |
| June | 15,945 | 15,812 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 209 | 2,799 | 7.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,337 | 6,994 | 19.1% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,238 | 2,799 | 44.2% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,175 | 6,994 | 45.4% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 960 | 8,401 | 11.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 36 | 8,401 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 75 | 8,401 | 0.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | *100.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | *91.7%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

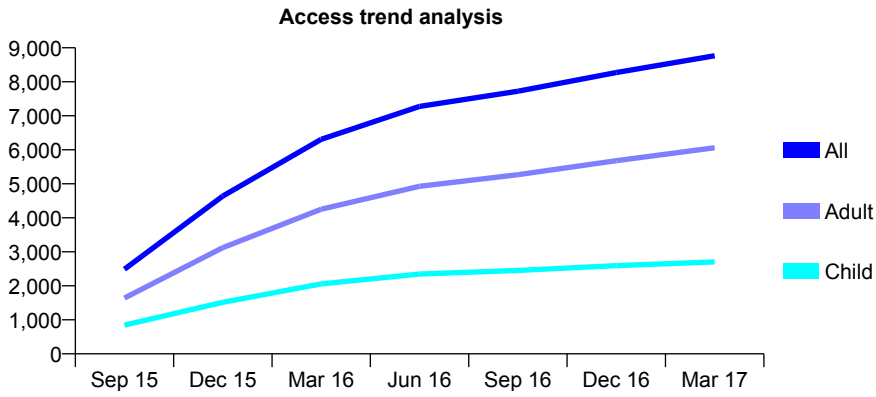
# Q52 - Vital Signs At a Glance Contract Report for 166561/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Wakefield Road Surgery Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2015 |
| Contract end date | |

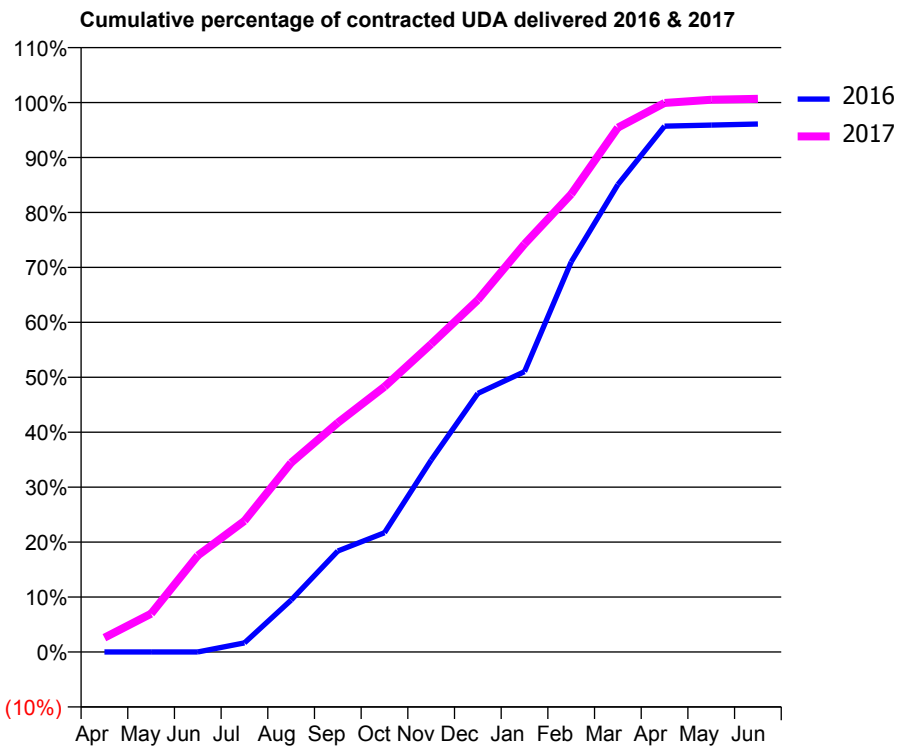
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 32,863 |
| Carry forward general activity (UDA) | 393 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,084,590.23 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,307 | |
| Quarter ending June 2016 | 7,276 | ↑ |
| Quarter ending September 2016 | 7,722 | ↑ |
| Quarter ending December 2016 | 8,274 | ↑ |
| Quarter ending March 2017 | 8,767 | ↑ |
| **Variance since March 2016** | 39.0% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 859 |
| May | 0 | 2,291 |
| June | 0 | 5,770 |
| July | 402 | 7,842 |
| August | 2,288 | 11,317 |
| September | 4,447 | 13,716 |
| October | 5,254 | 15,867 |
| November | 8,451 | 18,416 |
| December | 11,390 | 21,054 |
| January | 12,347 | 24,399 |
| February | 17,176 | 27,378 |
| March | 20,583 | 31,359 |
| April | 23,157 | 32,833 |
| May | 23,204 | 33,031 |
| June | 23,248 | 33,083 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 341 | 4,116 | 8.3% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,252 | 9,451 | 13.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,316 | 4,116 | 56.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,196 | 9,451 | 55.0% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 610 | 13,225 | 4.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 57 | 13,225 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 316 | 13,225 | 2.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | *91.7%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 12 | *83.3%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 167053/0001 - Year end March 2017

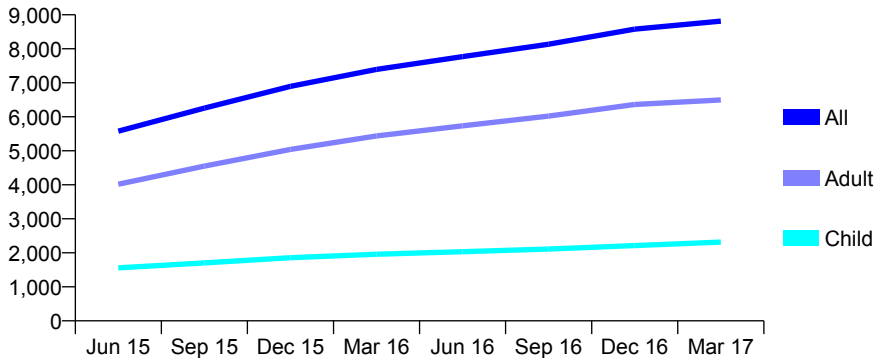
| | |
|---|---|
| Name or company name | Stainbeck Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 17/10/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 23,990 |
| Carry forward general activity (UDA) | 759 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £737,772.17 |

## ACCESS*

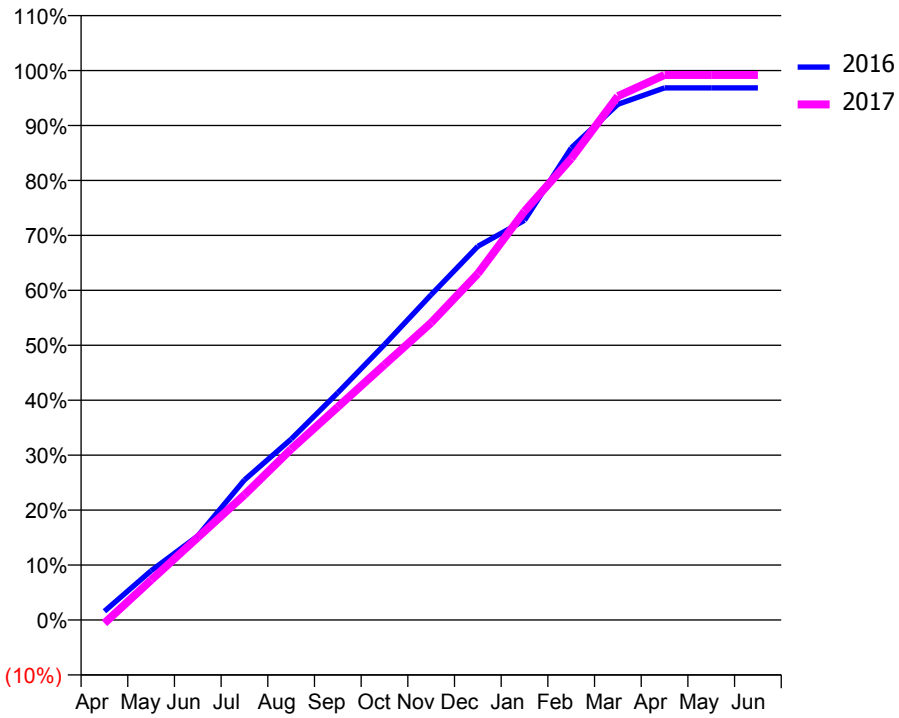
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,396 | |
| Quarter ending June 2016 | 7,770 | ↑ |
| Quarter ending September 2016 | 8,134 | ↑ |
| Quarter ending December 2016 | 8,579 | ↑ |
| Quarter ending March 2017 | 8,814 | ↑ |
| **Variance since March 2016** | 19.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 383 | -144 |
| May | 2,152 | 1,746 |
| June | 3,669 | 3,606 |
| July | 6,117 | 5,464 |
| August | 7,898 | 7,459 |
| September | 9,925 | 9,300 |
| October | 12,027 | 11,145 |
| November | 14,199 | 12,977 |
| December | 16,316 | 15,122 |
| January | 17,453 | 17,849 |
| February | 20,605 | 20,147 |
| March | 22,514 | 22,873 |
| April | 23,231 | 23,798 |
| May | 23,231 | 23,799 |
| June | 23,231 | 23,799 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 198 | 3,162 | 6.3% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,108 | 8,359 | 13.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,597 | 3,162 | 50.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,938 | 8,359 | 47.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 723 | 11,542 | 6.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 107 | 11,542 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 226 | 11,542 | 2.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 167614/0001 - Year end March 2017

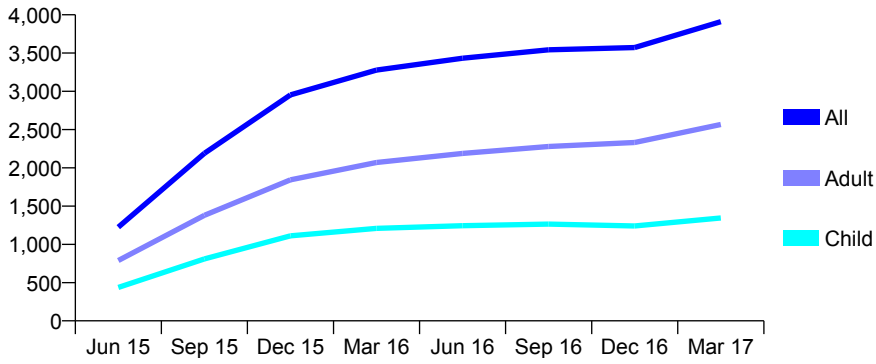
| | |
|---|---|
| Name or company name | Heaton Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 06/04/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,315 |
| Carry forward general activity (UDA) | -133 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £314,036.16 |

## ACCESS*

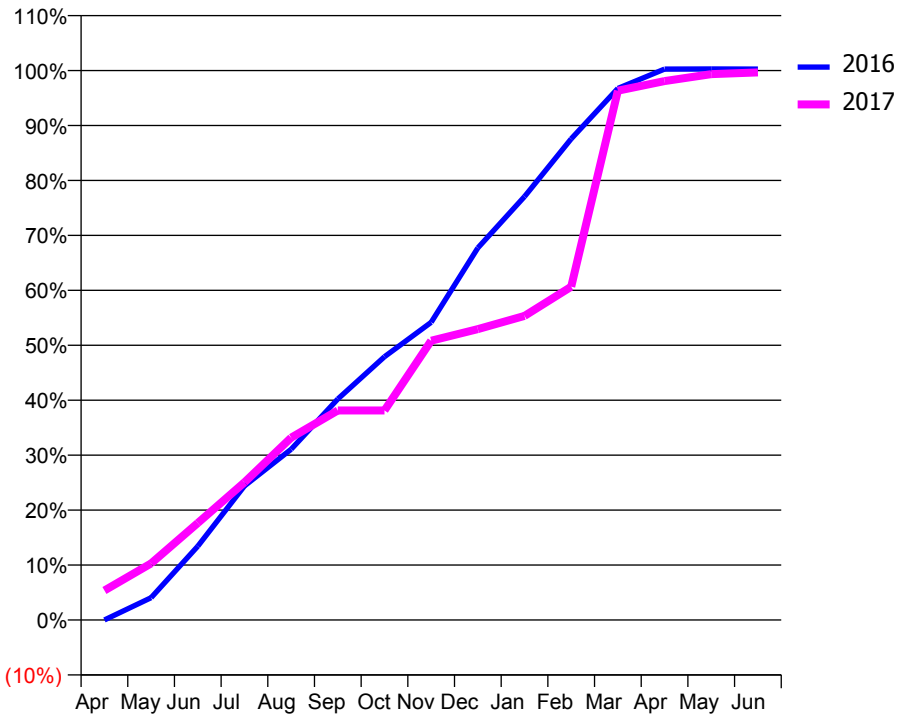
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,278 | |
| Quarter ending June 2016 | 3,432 | ↑ |
| Quarter ending September 2016 | 3,543 | ↑ |
| Quarter ending December 2016 | 3,572 | → |
| Quarter ending March 2017 | 3,910 | ↑ |
| **Variance since March 2016** | 19.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 607 |
| May | 428 | 1,166 |
| June | 1,411 | 1,997 |
| July | 2,563 | 2,835 |
| August | 3,263 | 3,756 |
| September | 4,225 | 4,314 |
| October | 5,034 | 4,314 |
| November | 5,691 | 5,750 |
| December | 7,112 | 5,989 |
| January | 8,094 | 6,262 |
| February | 9,197 | 6,863 |
| March | 10,162 | 10,901 |
| April | 10,531 | 11,098 |
| May | 10,532 | 11,241 |
| June | 10,531 | 11,275 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 84 | 2,046 | 4.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 428 | 3,808 | 11.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,331 | 2,046 | 65.1% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,347 | 3,808 | 61.6% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 75 | 4,755 | 1.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 8 | 4,755 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 15 | 4,755 | 0.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 17 | *76.5%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 17 | *82.4%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 168025/0001 - Year end March 2017

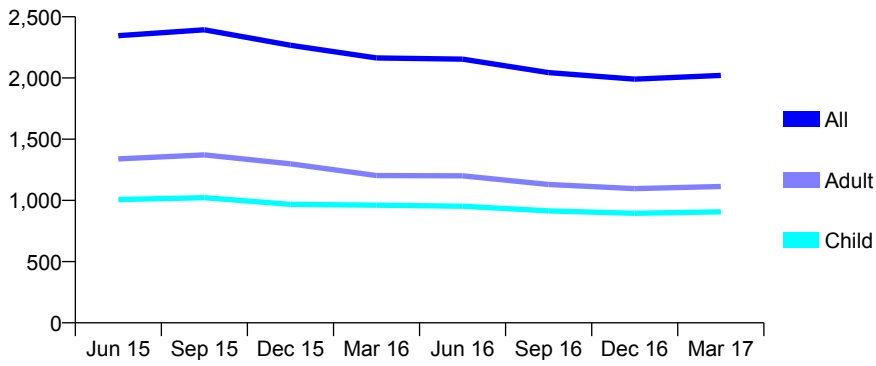
| | |
|---|---|
| Name or company name | Summerville Road Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,736 |
| Carry forward general activity (UDA) | -135 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £181,790.21 |

## ACCESS*

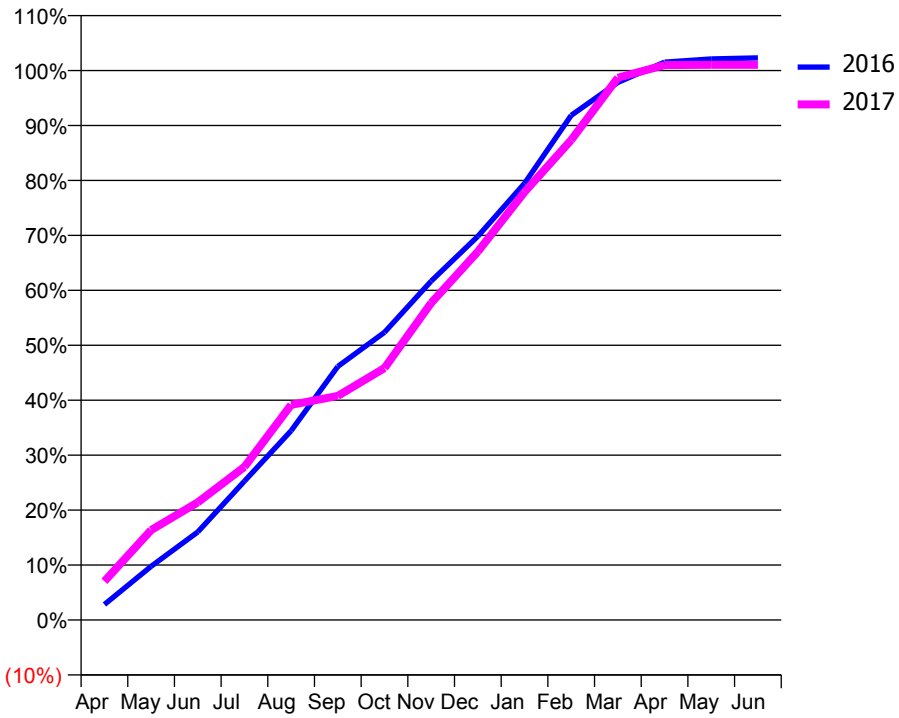
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,164 | |
| Quarter ending June 2016 | 2,154 | → |
| Quarter ending September 2016 | 2,044 | ↓ |
| Quarter ending December 2016 | 1,991 | ↓ |
| Quarter ending March 2017 | 2,021 | → |
| **Variance since March 2016** | (6.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 190 | 474 |
| May | 658 | 1,103 |
| June | 1,079 | 1,442 |
| July | 1,702 | 1,878 |
| August | 2,320 | 2,638 |
| September | 3,109 | 2,746 |
| October | 3,527 | 3,089 |
| November | 4,154 | 3,886 |
| December | 4,704 | 4,516 |
| January | 5,352 | 5,247 |
| February | 6,186 | 5,883 |
| March | 6,589 | 6,647 |
| April | 6,839 | 6,802 |
| May | 6,877 | 6,805 |
| June | 6,891 | 6,805 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 100 | 1,278 | 7.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 157 | 1,315 | 11.9% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 581 | 1,278 | 45.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 519 | 1,315 | 39.5% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 195 | 2,524 | 7.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,524 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 2,524 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 168785/0001 - Year end March 2017

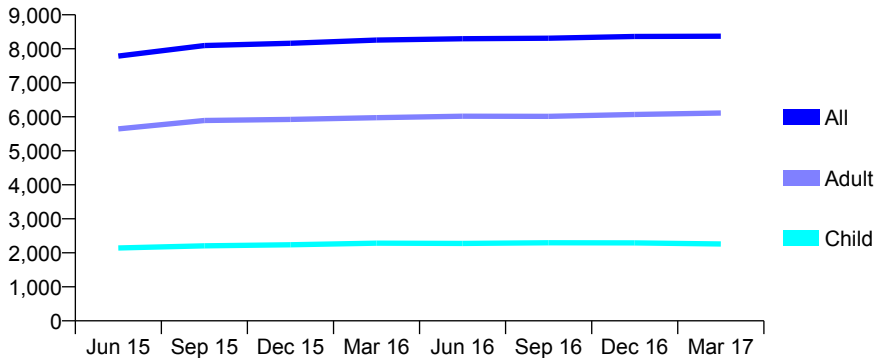
| | |
|---|---|
| Name or company name | Bedford & Associates Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 24,154 |
| Carry forward general activity (UDA) | 54 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £644,414.56 |

## ACCESS*

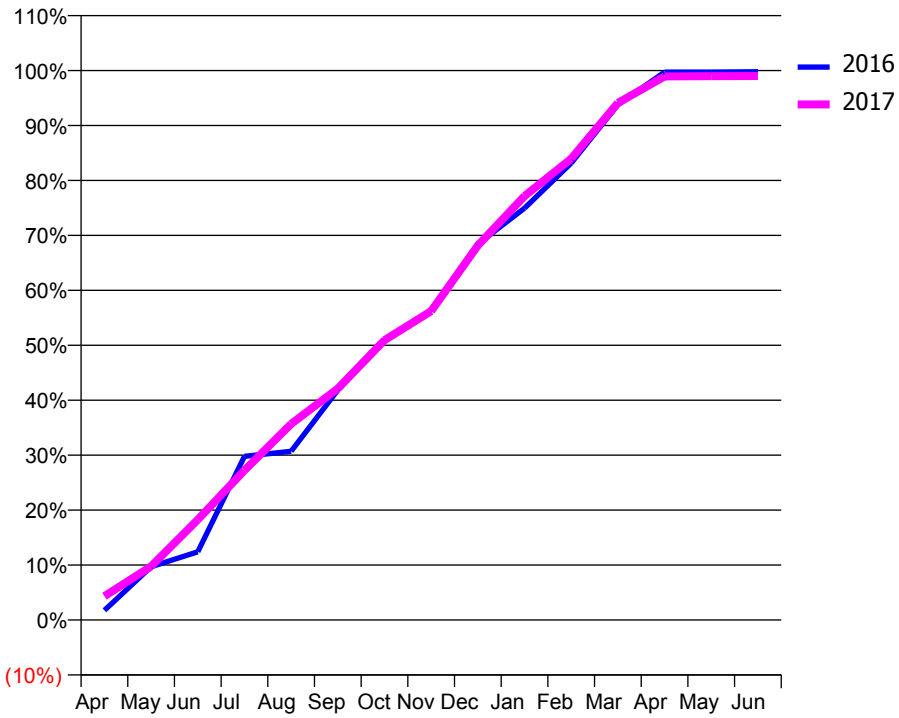
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,257 | |
| Quarter ending June 2016 | 8,296 | → |
| Quarter ending September 2016 | 8,311 | → |
| Quarter ending December 2016 | 8,363 | → |
| Quarter ending March 2017 | 8,370 | → |
| **Variance since March 2016** | 1.4% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 420 | 1,048 |
| May | 2,303 | 2,358 |
| June | 2,949 | 4,410 |
| July | 7,076 | 6,581 |
| August | 7,294 | 8,621 |
| September | 9,941 | 10,174 |
| October | 12,135 | 12,301 |
| November | 13,358 | 13,576 |
| December | 16,254 | 16,459 |
| January | 17,807 | 18,638 |
| February | 19,756 | 20,280 |
| March | 22,274 | 22,730 |
| April | 23,687 | 23,892 |
| May | 23,688 | 23,908 |
| June | 23,703 | 23,910 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 213 | 3,350 | 6.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,014 | 8,592 | 11.8% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,943 | 3,350 | 58.0% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,573 | 8,592 | 53.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 745 | 11,739 | 6.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 170 | 11,739 | 1.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 88 | 11,739 | 0.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | *100.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 13 | *92.3%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 168904/0001 - Year end March 2017

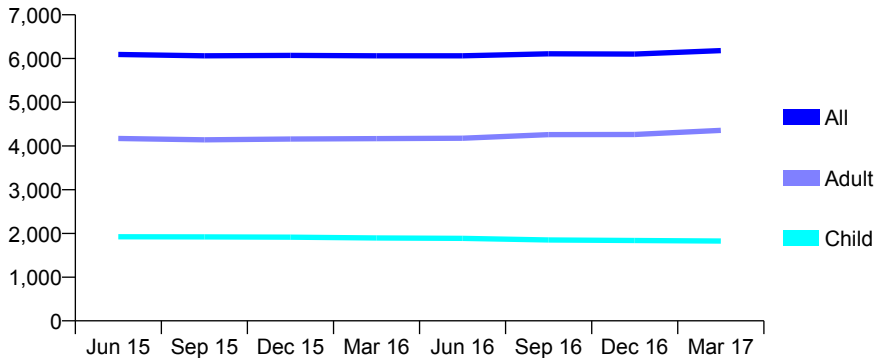
| | |
|---|---|
| Name or company name | Mount Dental Surgery Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,168 |
| Carry forward general activity (UDA) | 44 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £559,466.15 |

## ACCESS*

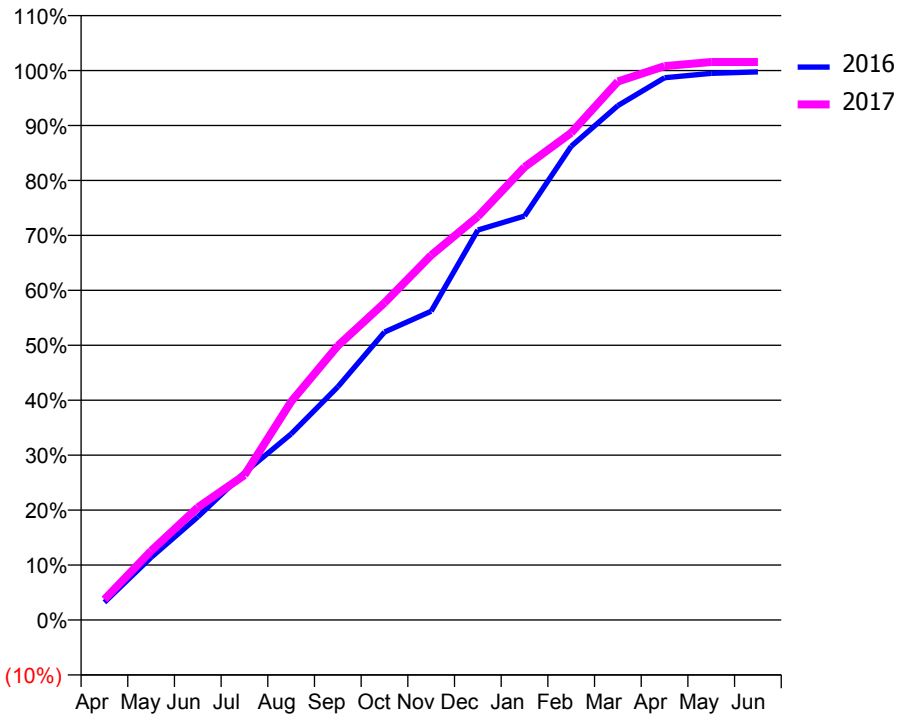
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,062 | |
| Quarter ending June 2016 | 6,061 | → |
| Quarter ending September 2016 | 6,108 | → |
| Quarter ending December 2016 | 6,101 | → |
| Quarter ending March 2017 | 6,180 | → |
| **Variance since March 2016** | 1.9% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 567 | 680 |
| May | 2,003 | 2,285 |
| June | 3,298 | 3,722 |
| July | 4,717 | 4,792 |
| August | 5,953 | 7,219 |
| September | 7,457 | 9,068 |
| October | 9,212 | 10,486 |
| November | 9,878 | 12,060 |
| December | 12,476 | 13,338 |
| January | 12,925 | 14,976 |
| February | 15,153 | 16,106 |
| March | 16,454 | 17,804 |
| April | 17,346 | 18,312 |
| May | 17,490 | 18,447 |
| June | 17,535 | 18,448 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 246 | 2,745 | 9.0% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 712 | 5,220 | 13.6% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,343 | 2,745 | 48.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,138 | 5,220 | 41.0% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 785 | 7,830 | 10.0% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 11 | 7,830 | 0.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 56 | 7,830 | 0.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 169188/0001 - Year end March 2017

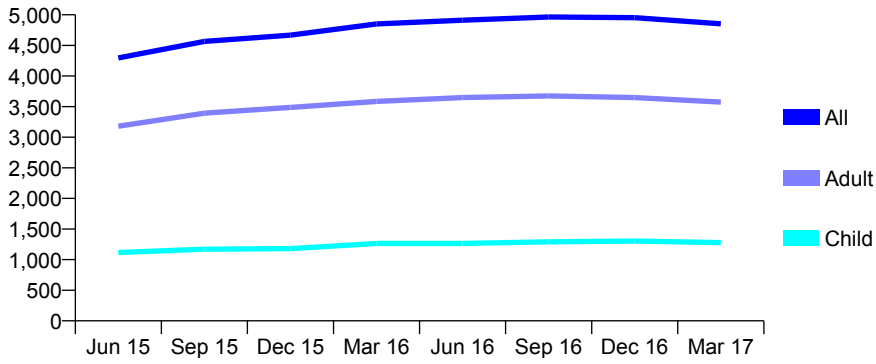
| | |
|---|---|
| Name or company name | Thornton Dental Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,479 |
| Carry forward general activity (UDA) | -222 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £344,658.63 |

## ACCESS*

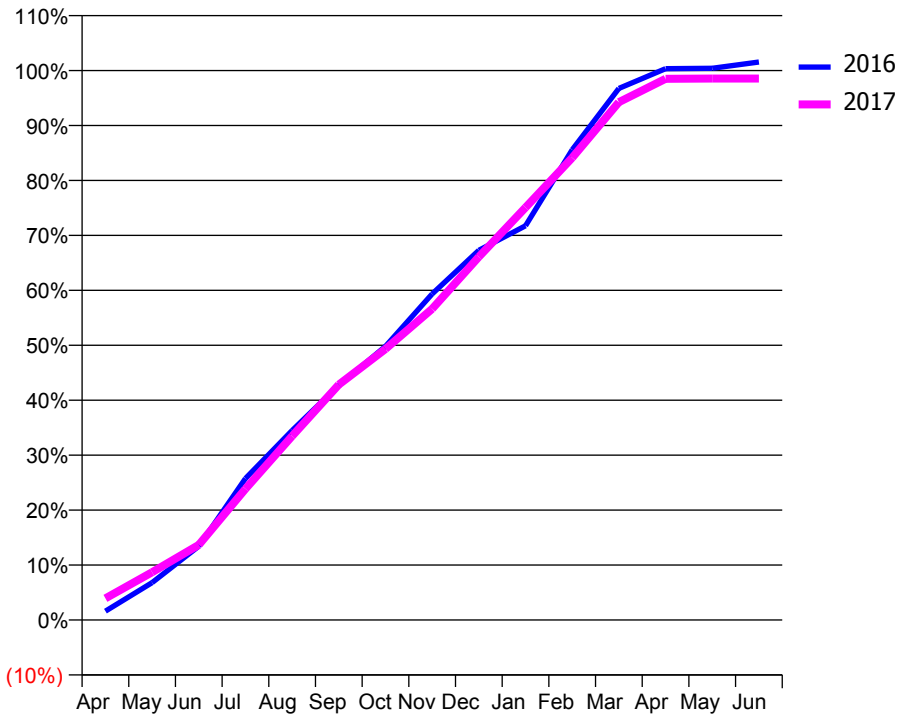
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,850 | |
| Quarter ending June 2016 | 4,912 | → |
| Quarter ending September 2016 | 4,965 | → |
| Quarter ending December 2016 | 4,954 | → |
| Quarter ending March 2017 | 4,852 | ↓ |
| **Variance since March 2016** | 0.0% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 232 | 570 |
| May | 985 | 1,261 |
| June | 1,944 | 1,980 |
| July | 3,729 | 3,457 |
| August | 4,994 | 4,845 |
| September | 6,186 | 6,202 |
| October | 7,212 | 7,140 |
| November | 8,593 | 8,201 |
| December | 9,743 | 9,569 |
| January | 10,389 | 10,871 |
| February | 12,390 | 12,180 |
| March | 14,007 | 13,647 |
| April | 14,527 | 14,260 |
| May | 14,537 | 14,267 |
| June | 14,701 | 14,267 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 275 | 2,188 | 12.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 767 | 5,599 | 13.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,288 | 2,188 | 58.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,365 | 5,599 | 60.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 526 | 7,716 | 6.8% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 73 | 7,716 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 71 | 7,716 | 0.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

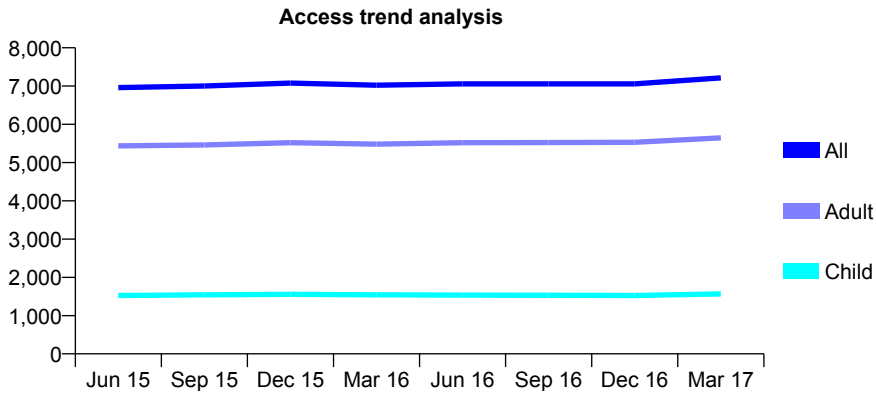
# Q52 - Vital Signs At a Glance Contract Report for 172340/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | S C Milnes Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2009 |
| Contract end date | |

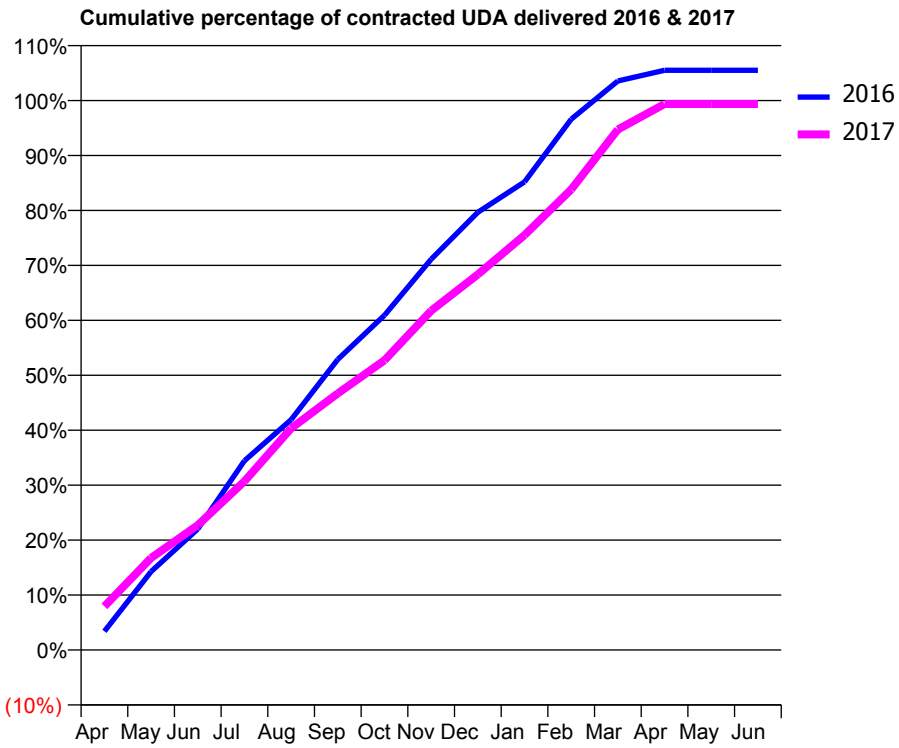
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 21,455 |
| Carry forward general activity (UDA) | -429 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £671,783.61 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,023 | |
| Quarter ending June 2016 | 7,056 | → |
| Quarter ending September 2016 | 7,056 | → |
| Quarter ending December 2016 | 7,056 | → |
| Quarter ending March 2017 | 7,214 | ↑ |
| **Variance since March 2016** | 2.7% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 732 | 1,705 |
| May | 3,065 | 3,595 |
| June | 4,725 | 4,875 |
| July | 7,391 | 6,587 |
| August | 8,996 | 8,655 |
| September | 11,347 | 10,021 |
| October | 13,069 | 11,309 |
| November | 15,259 | 13,250 |
| December | 17,088 | 14,662 |
| January | 18,276 | 16,198 |
| February | 20,723 | 17,983 |
| March | 22,221 | 20,325 |
| April | 22,633 | 21,320 |
| May | 22,633 | 21,320 |
| June | 22,633 | 21,320 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 158 | 2,399 | 6.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,343 | 9,048 | 14.8% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,445 | 2,399 | 60.2% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,440 | 9,048 | 60.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 406 | 11,662 | 3.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 113 | 11,662 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 258 | 11,662 | 2.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | *100.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | *100.0%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 173649/0001 - Year end March 2017

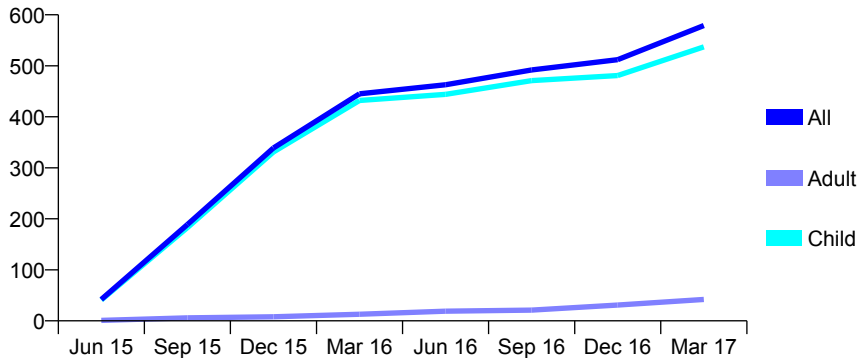
| | |
|---|---|
| Name or company name | The Dental Studio |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,030 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £22,596.92 |

## ACCESS*

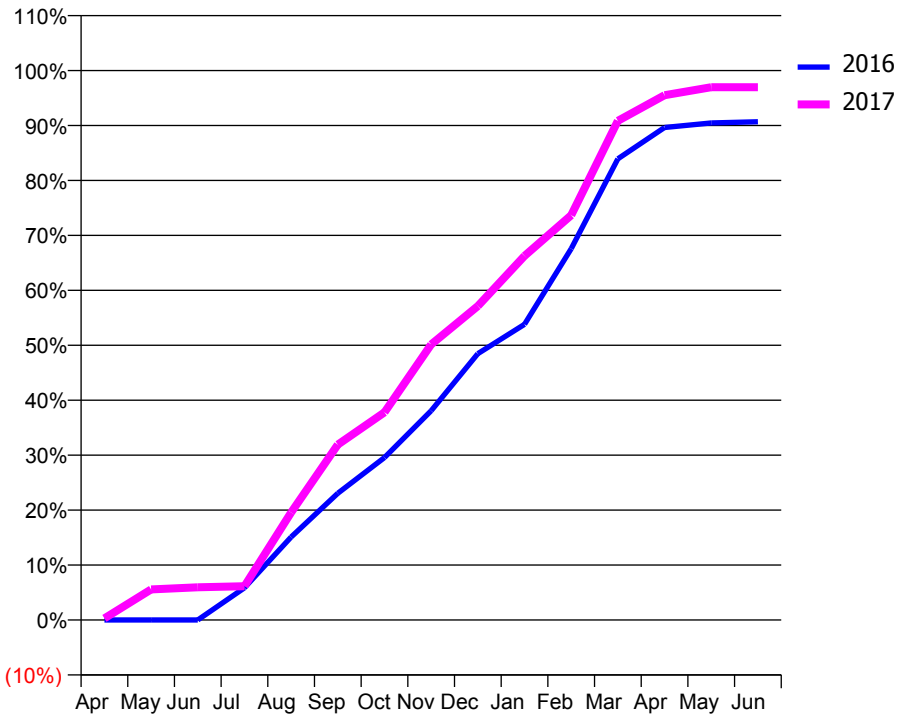
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 445 | |
| Quarter ending June 2016 | 463 | ↑ |
| Quarter ending September 2016 | 492 | ↑ |
| Quarter ending December 2016 | 512 | ↑ |
| Quarter ending March 2017 | 579 | ↑ |
| **Variance since March 2016** | 30.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 3 |
| May | 0 | 57 |
| June | 0 | 61 |
| July | 50 | 63 |
| August | 130 | 202 |
| September | 198 | 329 |
| October | 254 | 389 |
| November | 327 | 516 |
| December | 416 | 589 |
| January | 462 | 683 |
| February | 580 | 759 |
| March | 720 | 936 |
| April | 769 | 984 |
| May | 776 | 999 |
| June | 778 | 999 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 21 | 753 | 2.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | *N/A* | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 453 | 753 | 60.2% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | *N/A* | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 8 | 753 | 1.1% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 753 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 753 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 173681/0001 - Year end March 2017

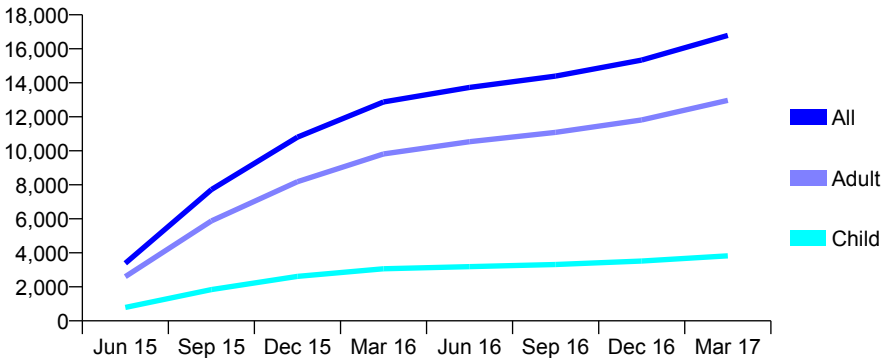
| | |
|---|---|
| Name or company name | Mulli Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 55,056 |
| Carry forward general activity (UDA) | 243 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,566,799.85 |

## ACCESS*

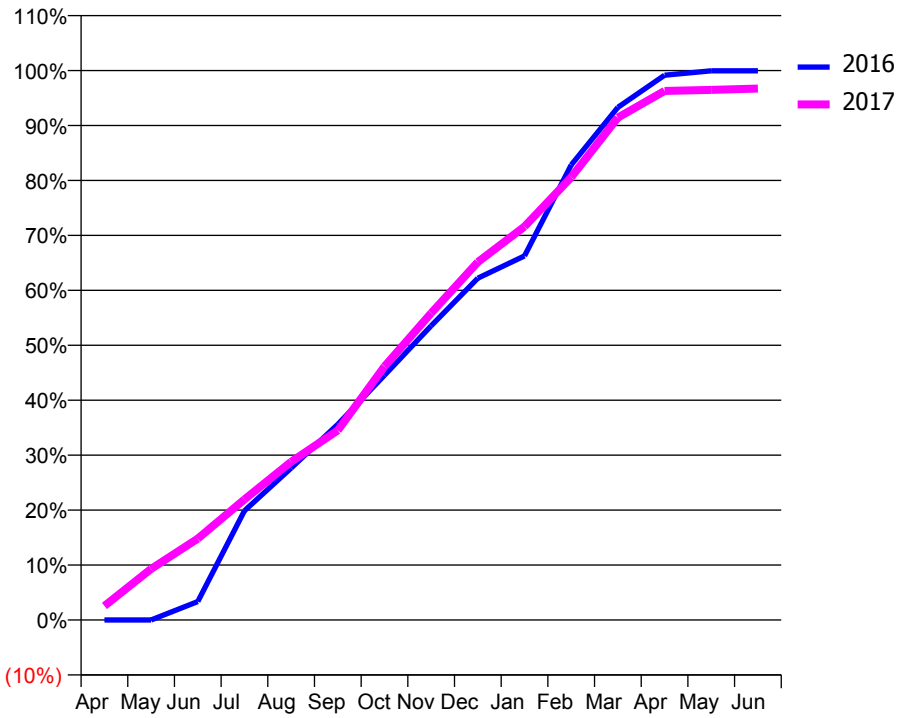
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 12,876 | |
| Quarter ending June 2016 | 13,726 | ↑ |
| Quarter ending September 2016 | 14,395 | ↑ |
| Quarter ending December 2016 | 15,334 | ↑ |
| Quarter ending March 2017 | 16,791 | ↑ |
| **Variance since March 2016** | 30.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 1,404 |
| May | 0 | 5,118 |
| June | 1,693 | 8,158 |
| July | 10,040 | 12,091 |
| August | 13,958 | 15,852 |
| September | 17,973 | 18,999 |
| October | 22,478 | 25,407 |
| November | 27,022 | 30,754 |
| December | 31,390 | 35,863 |
| January | 33,443 | 39,425 |
| February | 41,788 | 44,360 |
| March | 47,079 | 50,332 |
| April | 50,032 | 53,010 |
| May | 50,440 | 53,109 |
| June | 50,443 | 53,243 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 500 | 5,878 | 8.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3,158 | 20,124 | 15.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,305 | 5,878 | 56.2% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 10,902 | 20,124 | 54.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 2,137 | 25,768 | 8.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 508 | 25,768 | 2.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 186 | 25,768 | 0.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 20 | 21 | *95.2%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 19 | 21 | *90.5%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 173681/0002 - Year end March 2017

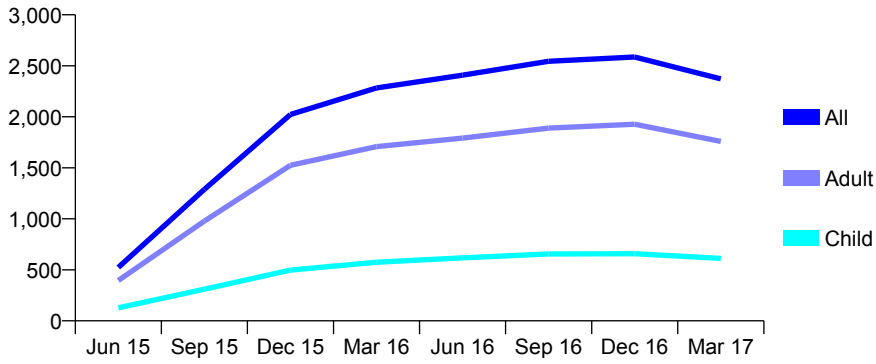
| | |
|---|---|
| Name or company name | Mulli Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,500 |
| Carry forward general activity (UDA) | -91 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £255,102.02 |

## ACCESS*

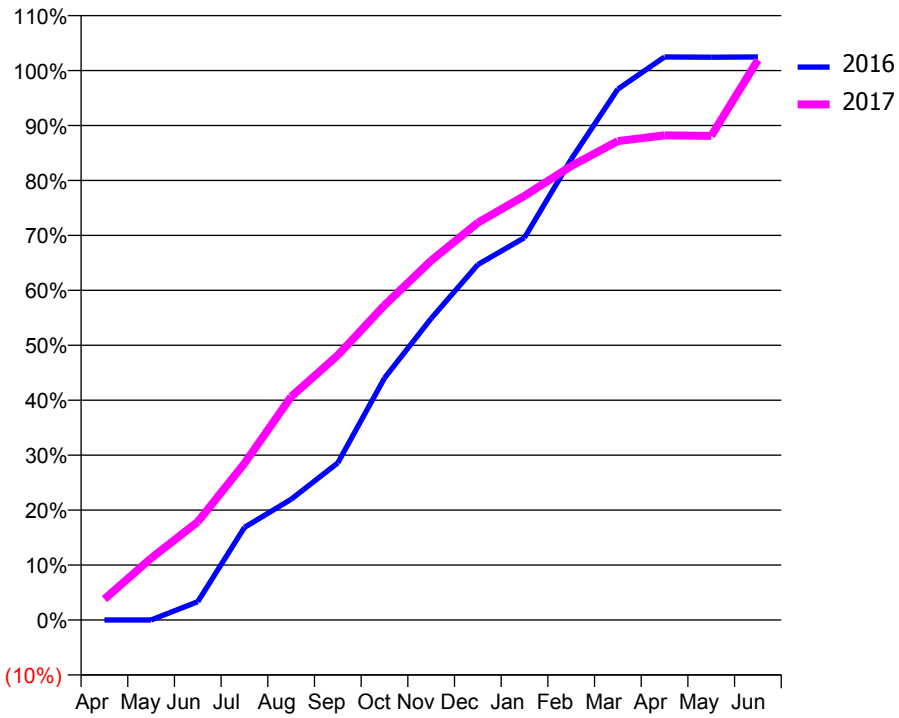
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,283 | |
| Quarter ending June 2016 | 2,409 | ↑ |
| Quarter ending September 2016 | 2,544 | ↑ |
| Quarter ending December 2016 | 2,586 | → |
| Quarter ending March 2017 | 2,372 | ↓ |
| **Variance since March 2016** | 3.9% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 322 |
| May | 0 | 957 |
| June | 261 | 1,519 |
| July | 1,312 | 2,422 |
| August | 1,713 | 3,453 |
| September | 2,228 | 4,096 |
| October | 3,431 | 4,870 |
| November | 4,277 | 5,560 |
| December | 5,040 | 6,146 |
| January | 5,423 | 6,560 |
| February | 6,533 | 7,022 |
| March | 7,528 | 7,408 |
| April | 7,984 | 7,497 |
| May | 7,980 | 7,488 |
| June | 7,985 | 8,662 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 71 | 868 | 8.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 458 | 2,976 | 15.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 539 | 868 | 62.1% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,993 | 2,976 | 67.0% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 96 | 4,263 | 2.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 77 | 4,263 | 1.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 34 | 4,263 | 0.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 173681/0003 - Year end March 2017

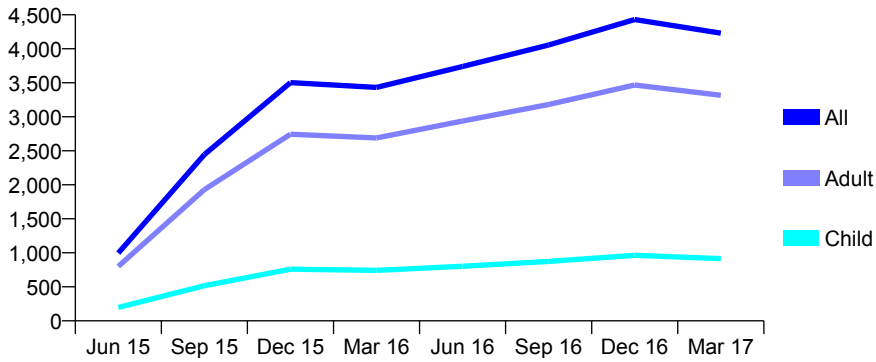
| | |
|---|---|
| Name or company name | Mulli Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,309 |
| Carry forward general activity (UDA) | 107 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £400,002.96 |

## ACCESS*

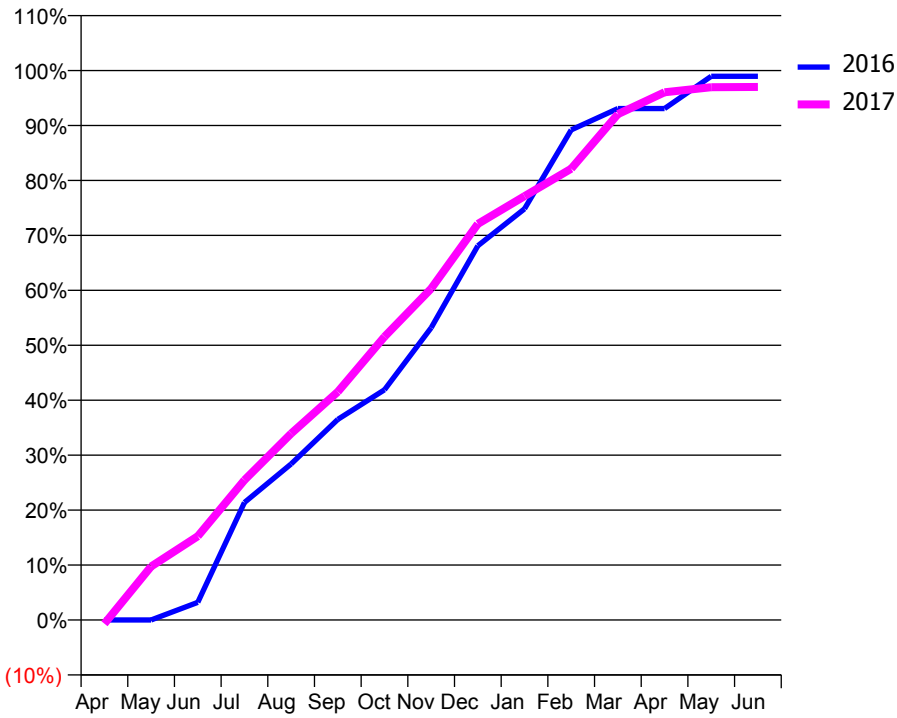
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,433 | |
| Quarter ending June 2016 | 3,740 | ↑ |
| Quarter ending September 2016 | 4,055 | ↑ |
| Quarter ending December 2016 | 4,431 | ↑ |
| Quarter ending March 2017 | 4,231 | ↓ |
| **Variance since March 2016** | 23.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | -107 |
| May | 0 | 1,491 |
| June | 451 | 2,336 |
| July | 3,002 | 3,899 |
| August | 3,985 | 5,197 |
| September | 5,123 | 6,359 |
| October | 5,879 | 7,893 |
| November | 7,463 | 9,234 |
| December | 9,557 | 11,035 |
| January | 10,500 | 11,807 |
| February | 12,515 | 12,572 |
| March | 13,061 | 14,092 |
| April | 13,061 | 14,702 |
| May | 13,885 | 14,842 |
| June | 13,887 | 14,851 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 101 | 1,507 | 6.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,134 | 6,136 | 18.5% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 859 | 1,507 | 57.0% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,417 | 6,136 | 55.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 351 | 7,649 | 4.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 215 | 7,649 | 2.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 110 | 7,649 | 1.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 173681/0004 - Year end March 2017

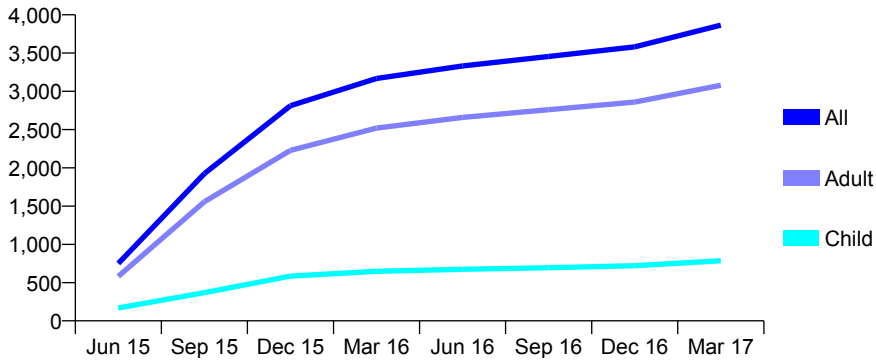
| | |
|---|---|
| Name or company name | Mulli Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 13,781 |
| Carry forward general activity (UDA) | 12 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £311,958.83 |

## ACCESS*

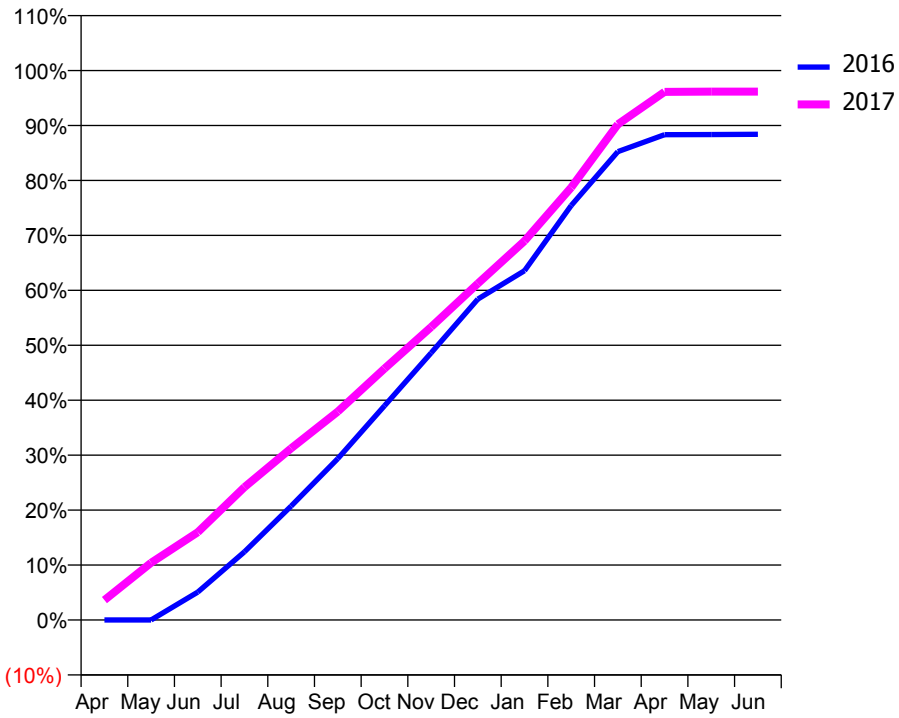
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,168 | |
| Quarter ending June 2016 | 3,331 | ↑ |
| Quarter ending September 2016 | 3,455 | ↑ |
| Quarter ending December 2016 | 3,581 | ↑ |
| Quarter ending March 2017 | 3,865 | ↑ |
| **Variance since March 2016** | 22.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 500 |
| May | 0 | 1,435 |
| June | 642 | 2,201 |
| July | 1,568 | 3,332 |
| August | 2,621 | 4,306 |
| September | 3,710 | 5,228 |
| October | 4,924 | 6,305 |
| November | 6,142 | 7,349 |
| December | 7,376 | 8,439 |
| January | 8,029 | 9,506 |
| February | 9,531 | 10,847 |
| March | 10,769 | 12,434 |
| April | 11,157 | 13,246 |
| May | 11,161 | 13,250 |
| June | 11,165 | 13,250 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 93 | 1,231 | 7.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,147 | 5,543 | 20.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 758 | 1,231 | 61.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,338 | 5,543 | 60.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 780 | 6,853 | 11.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 145 | 6,853 | 2.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 124 | 6,853 | 1.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 174831/0001 - Year end March 2017

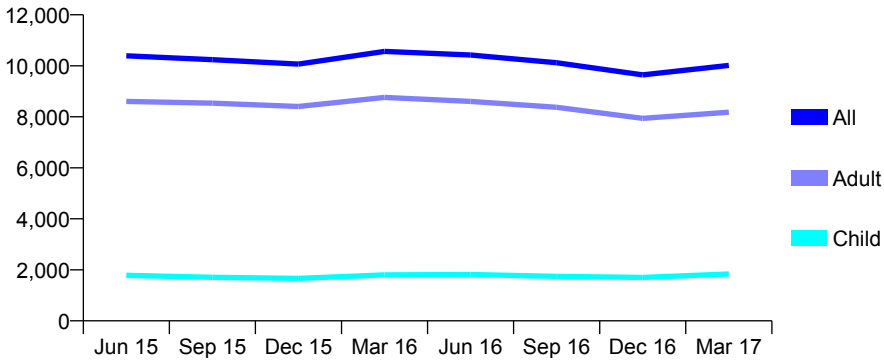
| | |
|---|---|
| Name or company name | TOVEY LITTLE DENTAL CENTRE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 30,005 |
| Carry forward general activity (UDA) | 84 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £967,104.69 |

## ACCESS*

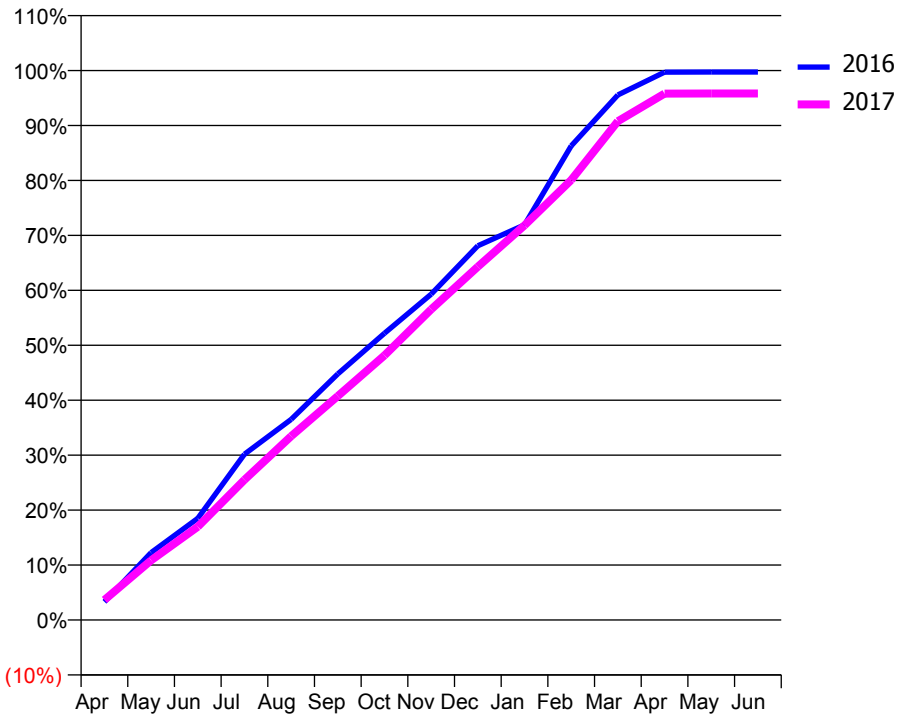
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 10,564 | |
| Quarter ending June 2016 | 10,422 | ↓ |
| Quarter ending September 2016 | 10,118 | ↓ |
| Quarter ending December 2016 | 9,642 | ↓ |
| Quarter ending March 2017 | 10,018 | ↑ |
| **Variance since March 2016** | (5.2%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 995 | 1,097 |
| May | 3,682 | 3,258 |
| June | 5,555 | 5,095 |
| July | 9,058 | 7,657 |
| August | 10,958 | 10,036 |
| September | 13,439 | 12,227 |
| October | 15,655 | 14,451 |
| November | 17,795 | 16,959 |
| December | 20,436 | 19,291 |
| January | 21,580 | 21,552 |
| February | 25,887 | 24,024 |
| March | 28,672 | 27,238 |
| April | 29,918 | 28,745 |
| May | 29,921 | 28,747 |
| June | 29,921 | 28,748 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 388 | 3,084 | 12.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,706 | 11,863 | 14.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,690 | 3,084 | 54.8% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,249 | 11,863 | 52.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 808 | 13,788 | 5.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 221 | 13,788 | 1.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 296 | 13,788 | 2.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 19 | 20 | *95.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 19 | 20 | *95.0%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 174831/0002 - Year end March 2017

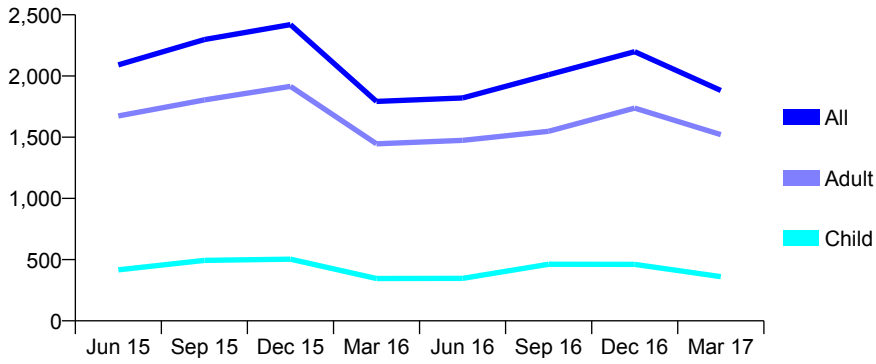
| | |
|---|---|
| Name or company name | TOVEY LITTLE DENTAL CENTRE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,000 |
| Carry forward general activity (UDA) | -120 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £171,958.81 |

## ACCESS*

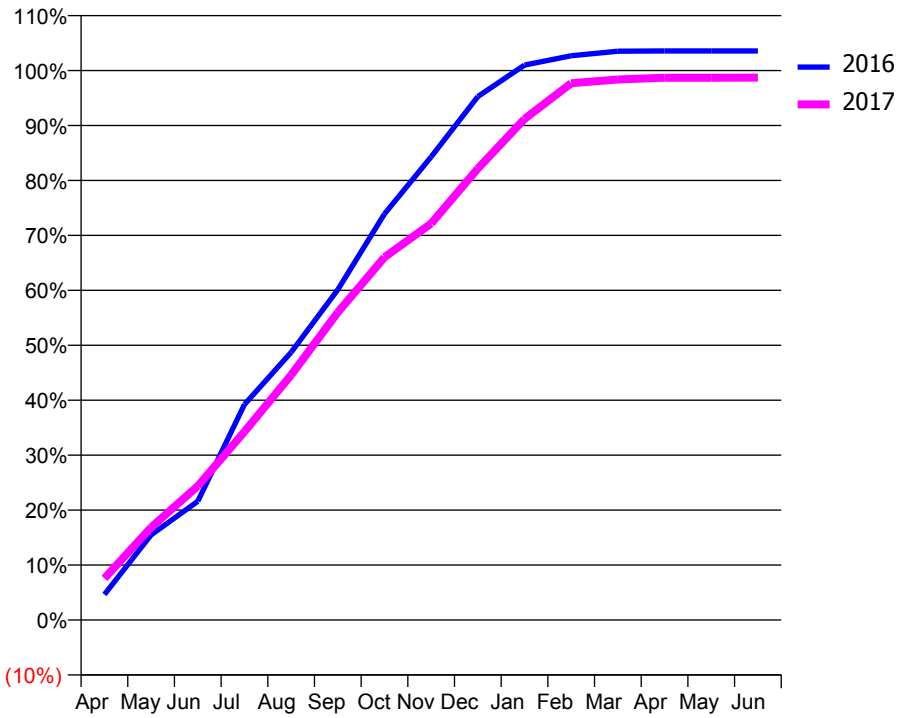
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,792 | |
| Quarter ending June 2016 | 1,821 | → |
| Quarter ending September 2016 | 2,010 | ↑ |
| Quarter ending December 2016 | 2,199 | ↑ |
| Quarter ending March 2017 | 1,882 | ↓ |
| **Variance since March 2016** | 5.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 278 | 454 |
| May | 929 | 1,011 |
| June | 1,296 | 1,462 |
| July | 2,354 | 2,056 |
| August | 2,923 | 2,675 |
| September | 3,608 | 3,359 |
| October | 4,435 | 3,961 |
| November | 5,057 | 4,329 |
| December | 5,716 | 4,930 |
| January | 6,060 | 5,471 |
| February | 6,161 | 5,861 |
| March | 6,211 | 5,902 |
| April | 6,214 | 5,921 |
| May | 6,214 | 5,921 |
| June | 6,214 | 5,922 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 34 | 691 | 4.9% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 143 | 2,033 | 7.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 331 | 691 | 47.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 514 | 2,033 | 25.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 126 | 2,727 | 4.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 32 | 2,727 | 1.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 45 | 2,727 | 1.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 177725/0001 - Year end March 2017

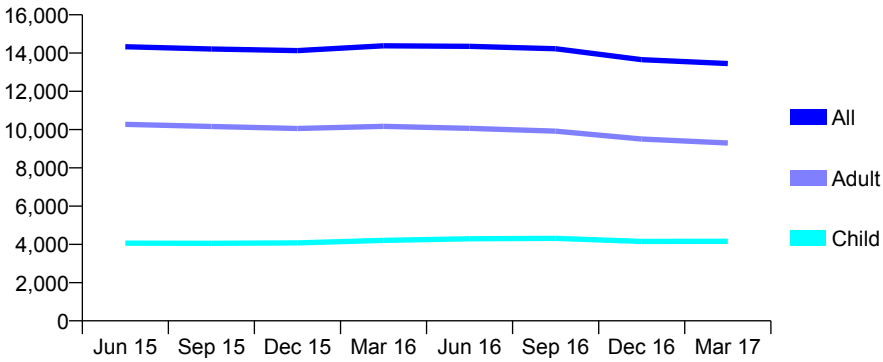
| | |
|---|---|
| Name or company name | MCM Dental Services Ltd |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 03/10/2007 |
| Contract end date | 02/10/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 47,000 |
| Carry forward general activity (UDA) | -85 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,410,643.05 |

## ACCESS*

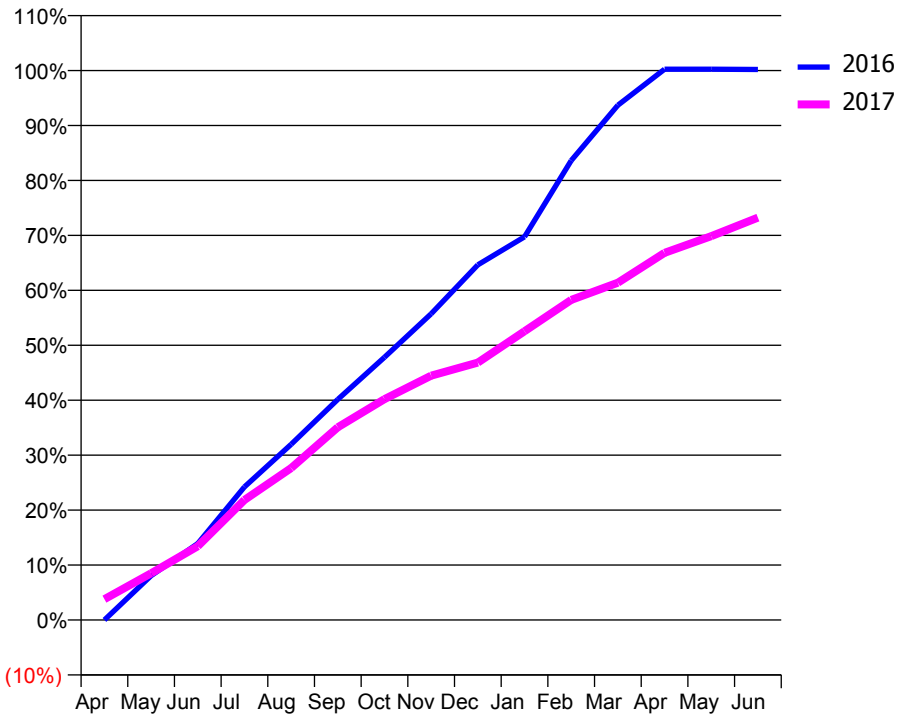
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 14,376 | |
| Quarter ending June 2016 | 14,354 | → |
| Quarter ending September 2016 | 14,228 | → |
| Quarter ending December 2016 | 13,656 | ↓ |
| Quarter ending March 2017 | 13,455 | ↓ |
| **Variance since March 2016** | (6.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 1,786 |
| May | 3,789 | 4,002 |
| June | 6,537 | 6,318 |
| July | 11,392 | 10,274 |
| August | 15,031 | 12,995 |
| September | 18,866 | 16,490 |
| October | 22,479 | 18,893 |
| November | 26,191 | 20,902 |
| December | 30,377 | 22,014 |
| January | 32,773 | 24,697 |
| February | 39,303 | 27,381 |
| March | 44,033 | 28,854 |
| April | 47,106 | 31,405 |
| May | 47,112 | 32,832 |
| June | 47,085 | 34,411 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 360 | 4,794 | 7.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,339 | 9,558 | 14.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,440 | 4,794 | 50.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,813 | 9,558 | 50.4% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,826 | 15,371 | 11.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 90 | 15,371 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 60 | 15,371 | 0.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | *90.9%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | *100.0%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 180904/0002 - Year end March 2017

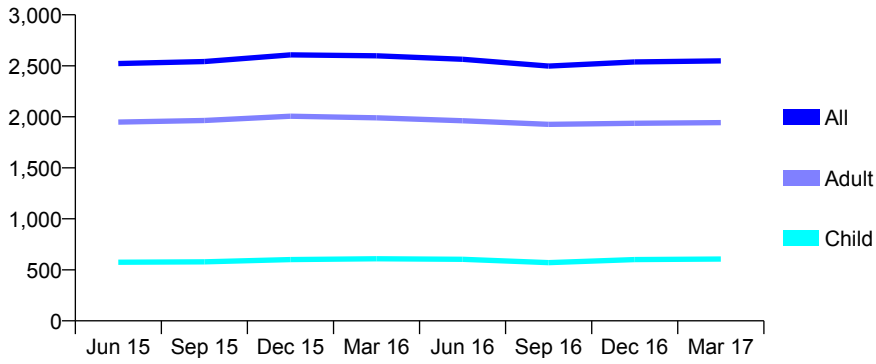
| | |
|---|---|
| Name or company name | Perfect Smile Clinic (UK) ltd |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2011 |
| Contract end date | 31/03/2021 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,080 |
| Carry forward general activity (UDA) | 24 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £223,213.00 |

## ACCESS*

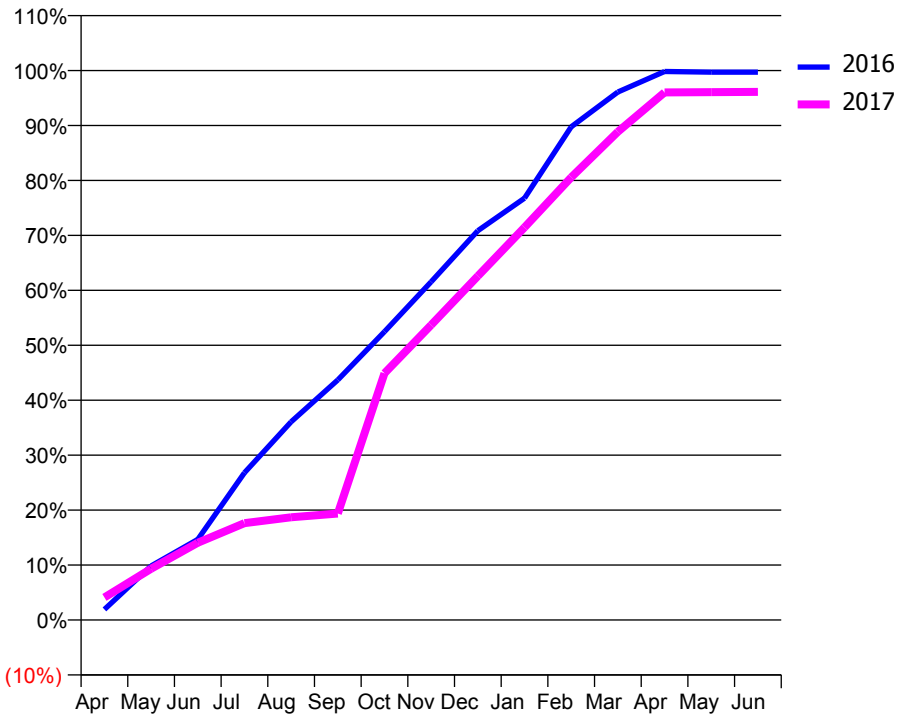
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,598 | |
| Quarter ending June 2016 | 2,564 | ↓ |
| Quarter ending September 2016 | 2,497 | ↓ |
| Quarter ending December 2016 | 2,538 | → |
| Quarter ending March 2017 | 2,549 | → |
| **Variance since March 2016** | (1.9%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 156 | 332 |
| May | 795 | 753 |
| June | 1,186 | 1,136 |
| July | 2,165 | 1,424 |
| August | 2,914 | 1,512 |
| September | 3,531 | 1,566 |
| October | 4,240 | 3,628 |
| November | 4,973 | 4,338 |
| December | 5,725 | 5,058 |
| January | 6,204 | 5,773 |
| February | 7,251 | 6,509 |
| March | 7,764 | 7,180 |
| April | 8,067 | 7,758 |
| May | 8,056 | 7,761 |
| June | 8,056 | 7,766 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 71 | 1,037 | 6.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 500 | 3,163 | 15.8% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 730 | 1,037 | 70.4% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,892 | 3,163 | 59.8% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 370 | 4,374 | 8.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 54 | 4,374 | 1.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 20 | 4,374 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

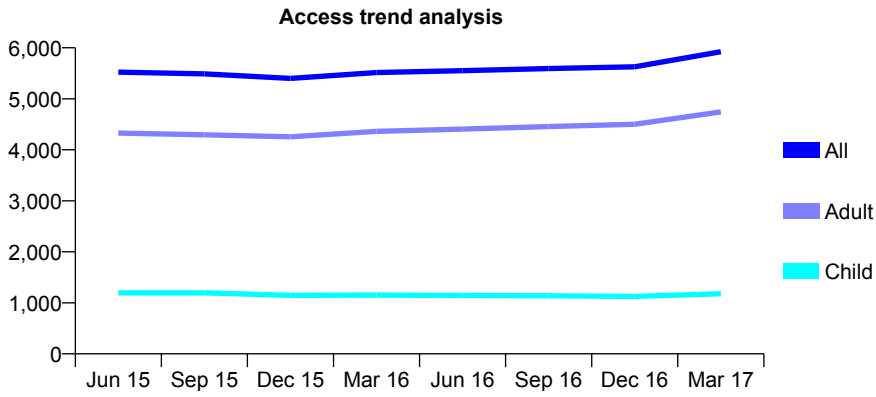
# Q52 - Vital Signs At a Glance Contract Report for 181234/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Glen Lea Dental Suite |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2012 |
| Contract end date | |

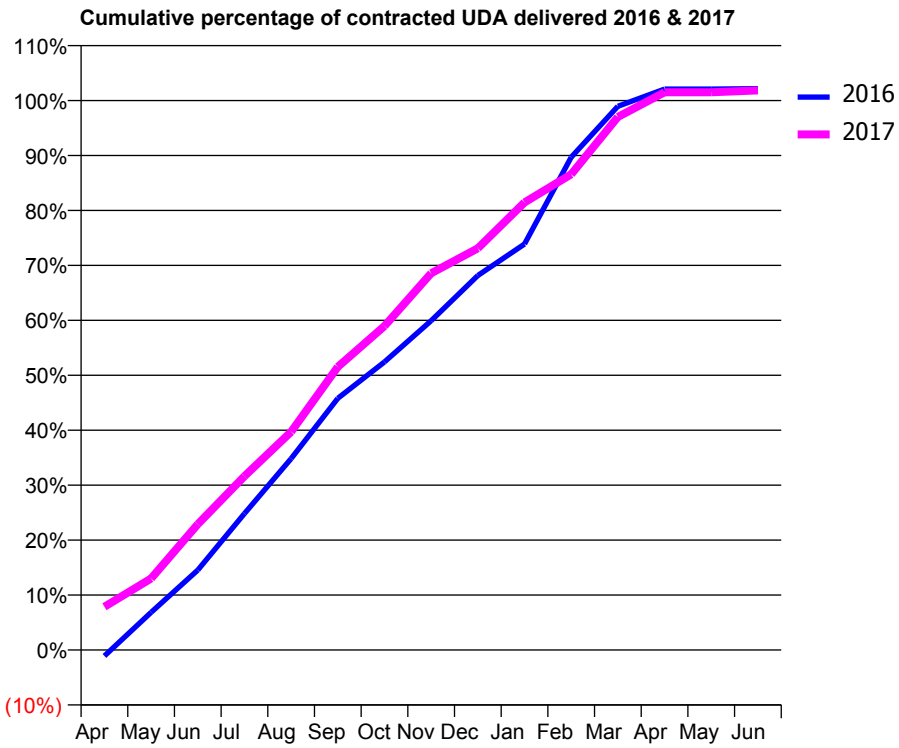
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,835 |
| Carry forward general activity (UDA) | -297 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £424,959.04 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,514 | |
| Quarter ending June 2016 | 5,551 | → |
| Quarter ending September 2016 | 5,593 | → |
| Quarter ending December 2016 | 5,627 | → |
| Quarter ending March 2017 | 5,924 | ↑ |
| **Variance since March 2016** | 7.4% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -164 | 1,169 |
| May | 1,018 | 1,932 |
| June | 2,160 | 3,396 |
| July | 3,685 | 4,691 |
| August | 5,169 | 5,892 |
| September | 6,796 | 7,644 |
| October | 7,776 | 8,748 |
| November | 8,890 | 10,171 |
| December | 10,111 | 10,844 |
| January | 10,961 | 12,082 |
| February | 13,305 | 12,843 |
| March | 14,678 | 14,389 |
| April | 15,142 | 15,057 |
| May | 15,142 | 15,058 |
| June | 15,154 | 15,109 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 89 | 1,409 | 6.3% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 760 | 5,378 | 14.1% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 407 | 1,409 | 28.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,477 | 5,378 | 27.5% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 674 | 6,626 | 10.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 24 | 6,626 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 171 | 6,626 | 2.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 18 | 19 | *94.7%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 19 | 19 | *100.0%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 181234/0002 - Year end March 2017

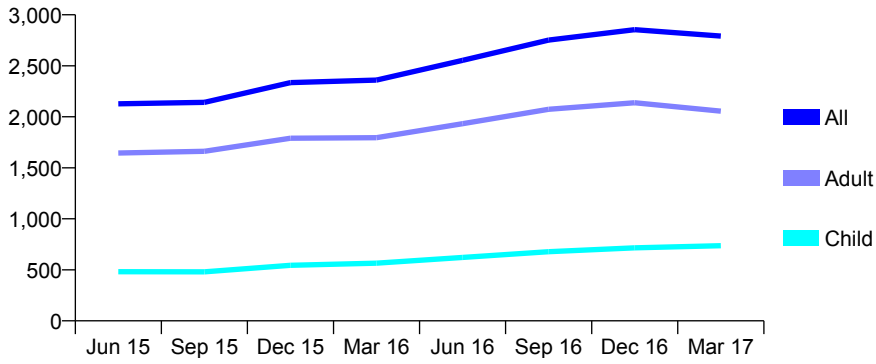
| | |
|---|---|
| Name or company name | Glen Lea Dental Suite |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,000 |
| Carry forward general activity (UDA) | -140 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £172,670.95 |

## ACCESS*

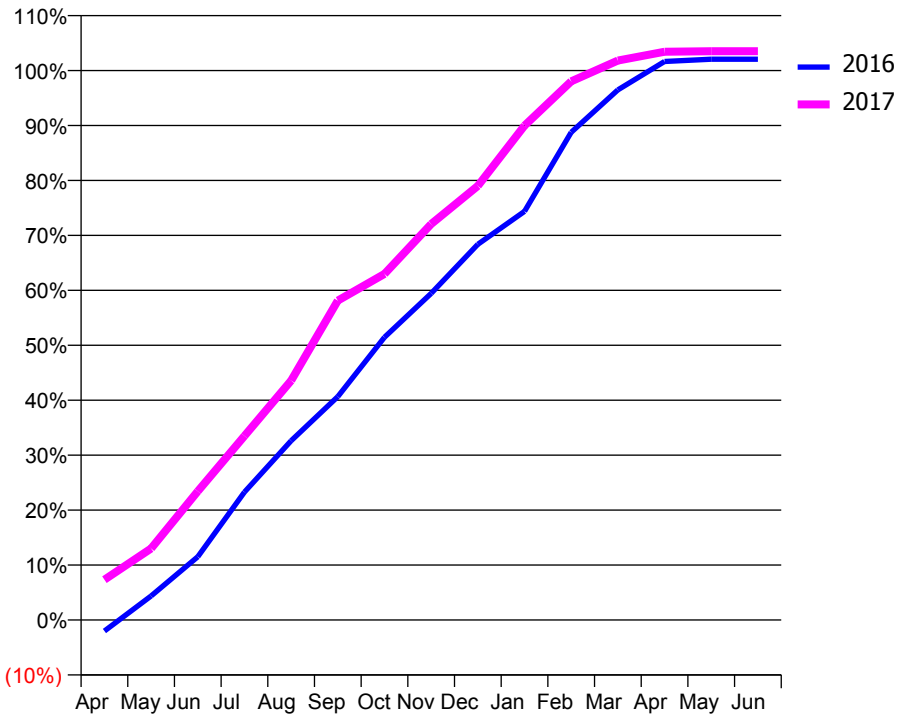
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,360 | |
| Quarter ending June 2016 | 2,554 | ↑ |
| Quarter ending September 2016 | 2,752 | ↑ |
| Quarter ending December 2016 | 2,854 | ↑ |
| Quarter ending March 2017 | 2,791 | ↓ |
| **Variance since March 2016** | 18.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -141 | 513 |
| May | 307 | 912 |
| June | 806 | 1,639 |
| July | 1,630 | 2,344 |
| August | 2,284 | 3,051 |
| September | 2,846 | 4,070 |
| October | 3,602 | 4,409 |
| November | 4,161 | 5,044 |
| December | 4,786 | 5,530 |
| January | 5,205 | 6,298 |
| February | 6,212 | 6,862 |
| March | 6,753 | 7,126 |
| April | 7,115 | 7,239 |
| May | 7,143 | 7,245 |
| June | 7,144 | 7,245 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 61 | 1,020 | 6.0% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 417 | 2,755 | 15.1% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 347 | 1,020 | 34.0% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 750 | 2,755 | 27.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 635 | 3,646 | 17.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 21 | 3,646 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 80 | 3,646 | 2.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 181463/0001 - Year end March 2017

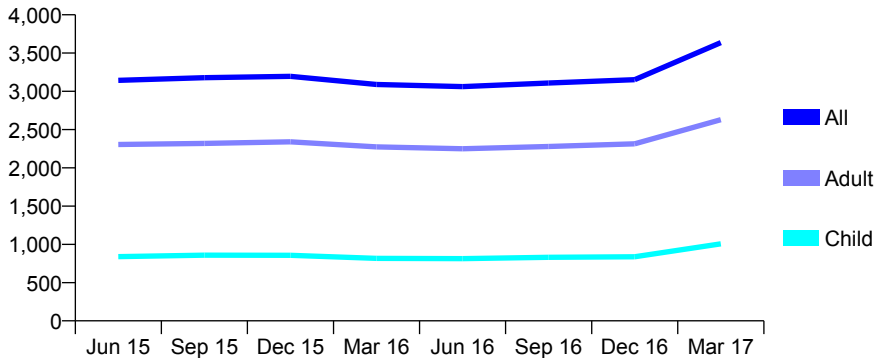
| | |
|---|---|
| Name or company name | Dhinsa Dental Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,550 |
| Carry forward general activity (UDA) | 1,190 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £273,092.10 |

## ACCESS*

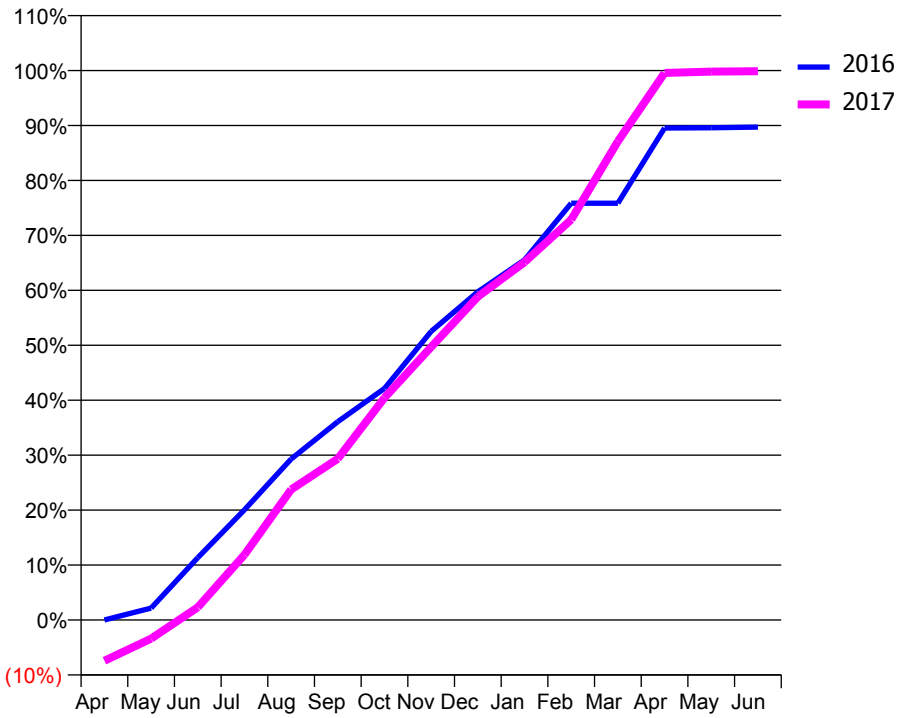
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,089 | |
| Quarter ending June 2016 | 3,062 | → |
| Quarter ending September 2016 | 3,109 | → |
| Quarter ending December 2016 | 3,152 | → |
| Quarter ending March 2017 | 3,636 | ↑ |
| **Variance since March 2016** | 17.7% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | -860 |
| May | 252 | -394 |
| June | 1,311 | 267 |
| July | 2,318 | 1,372 |
| August | 3,385 | 2,742 |
| September | 4,169 | 3,390 |
| October | 4,867 | 4,671 |
| November | 6,067 | 5,738 |
| December | 6,900 | 6,795 |
| January | 7,568 | 7,521 |
| February | 8,760 | 8,415 |
| March | 8,760 | 10,060 |
| April | 10,342 | 11,499 |
| May | 10,346 | 11,527 |
| June | 10,360 | 11,534 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 84 | 1,662 | 5.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 567 | 3,700 | 15.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 983 | 1,662 | 59.1% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,505 | 3,700 | 40.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 247 | 5,060 | 4.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 42 | 5,060 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 89 | 5,060 | 1.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 182192/0001 - Year end March 2017

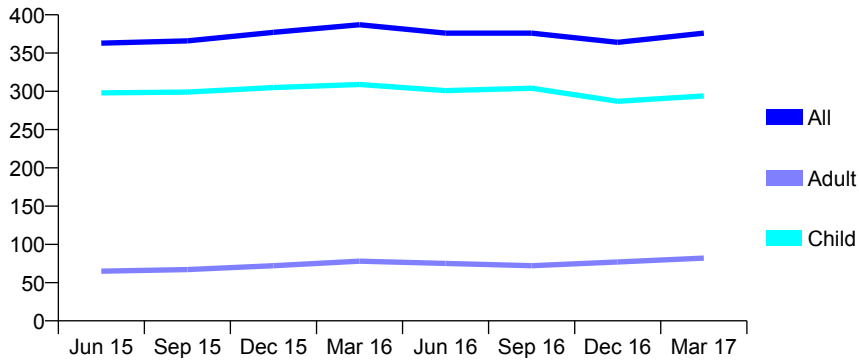
| | |
|---|---|
| Name or company name | Baildon Dental Centre Ltd |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2008 |
| Contract end date | 31/10/2018 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 835 |
| Carry forward general activity (UDA) | 5 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £23,955.39 |

## ACCESS*

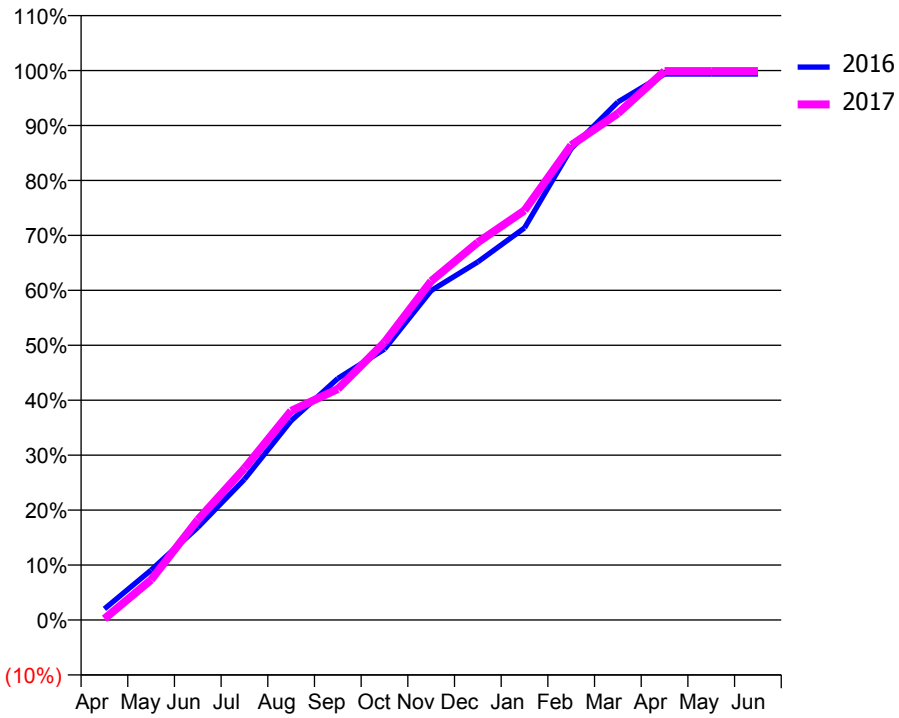
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 387 | |
| Quarter ending June 2016 | 376 | ↓ |
| Quarter ending September 2016 | 376 | → |
| Quarter ending December 2016 | 364 | ↓ |
| Quarter ending March 2017 | 376 | ↑ |
| **Variance since March 2016** | (2.8%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 17 | 2 |
| May | 76 | 61 |
| June | 141 | 152 |
| July | 214 | 230 |
| August | 303 | 318 |
| September | 367 | 351 |
| October | 412 | 422 |
| November | 501 | 515 |
| December | 544 | 574 |
| January | 596 | 622 |
| February | 716 | 721 |
| March | 787 | 770 |
| April | 830 | 834 |
| May | 830 | 834 |
| June | 830 | 834 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 24 | 447 | 5.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 68 | *4.4%* | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 312 | 447 | 69.8% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 41 | 68 | *60.3%* | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 16 | 527 | 3.0% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 527 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 527 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 183180/0001 - Year end March 2017

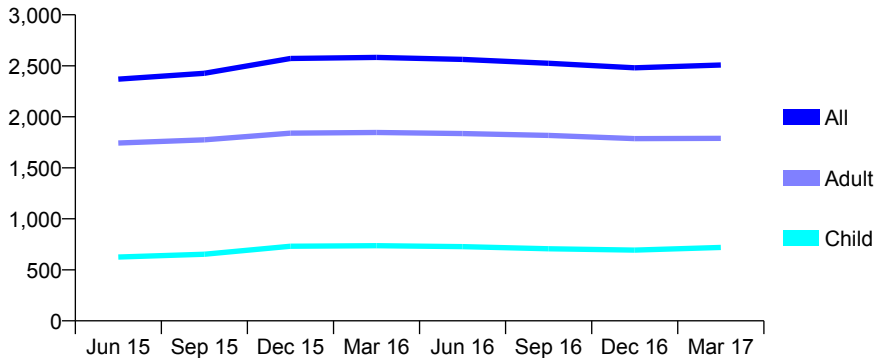
| | |
|---|---|
| Name or company name | Airedale Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,800 |
| Carry forward general activity (UDA) | 170 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £278,235.70 |

## ACCESS*

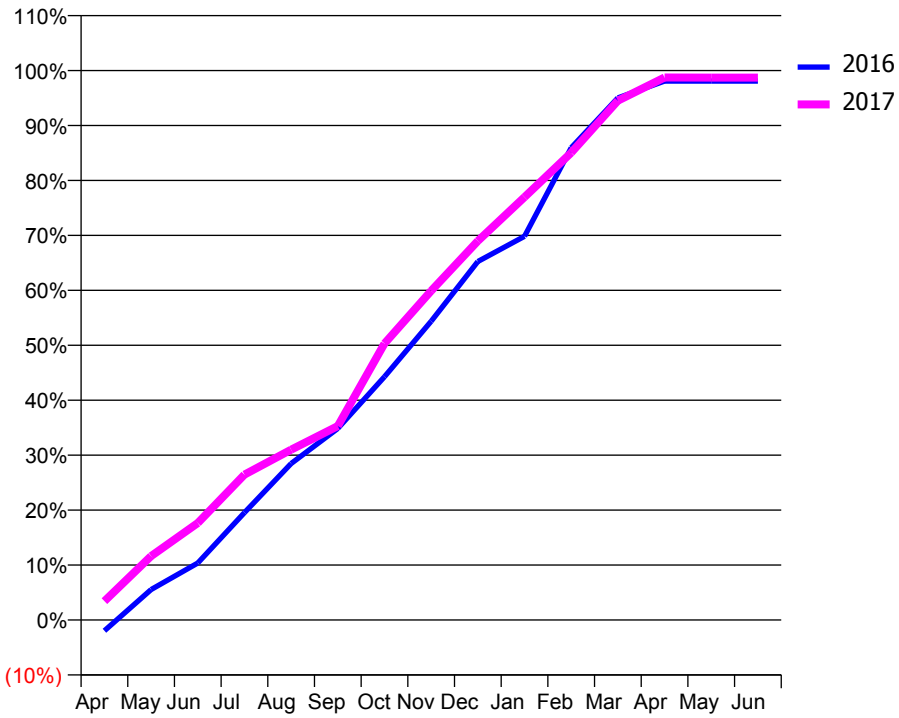
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,583 | |
| Quarter ending June 2016 | 2,563 | → |
| Quarter ending September 2016 | 2,525 | ↓ |
| Quarter ending December 2016 | 2,480 | ↓ |
| Quarter ending March 2017 | 2,508 | → |
| **Variance since March 2016** | (2.9%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -174 | 302 |
| May | 489 | 1,024 |
| June | 912 | 1,554 |
| July | 1,719 | 2,329 |
| August | 2,506 | 2,727 |
| September | 3,067 | 3,107 |
| October | 3,896 | 4,427 |
| November | 4,784 | 5,272 |
| December | 5,740 | 6,069 |
| January | 6,144 | 6,773 |
| February | 7,563 | 7,485 |
| March | 8,361 | 8,316 |
| April | 8,630 | 8,689 |
| May | 8,630 | 8,687 |
| June | 8,630 | 8,685 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 117 | 1,017 | 11.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 521 | 2,493 | 20.9% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 552 | 1,017 | 54.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,232 | 2,493 | 49.4% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 354 | 3,494 | 10.1% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 50 | 3,494 | 1.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 93 | 3,494 | 2.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 4 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

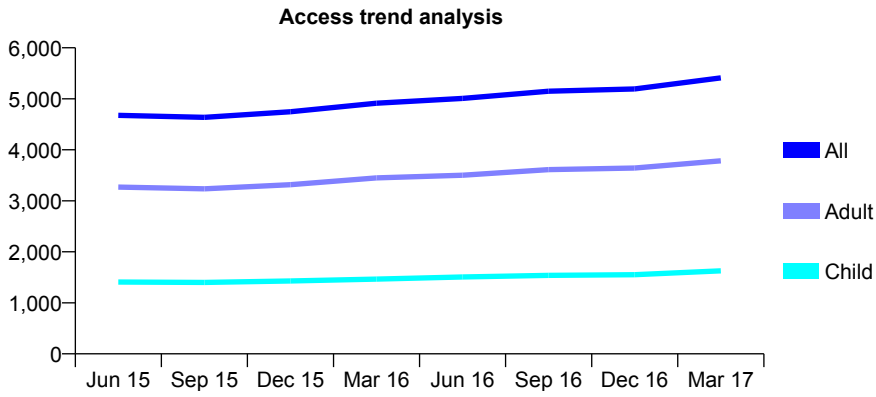
# Q52 - Vital Signs At a Glance Contract Report for 183857/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Windmill Dental |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2010 |
| Contract end date | |

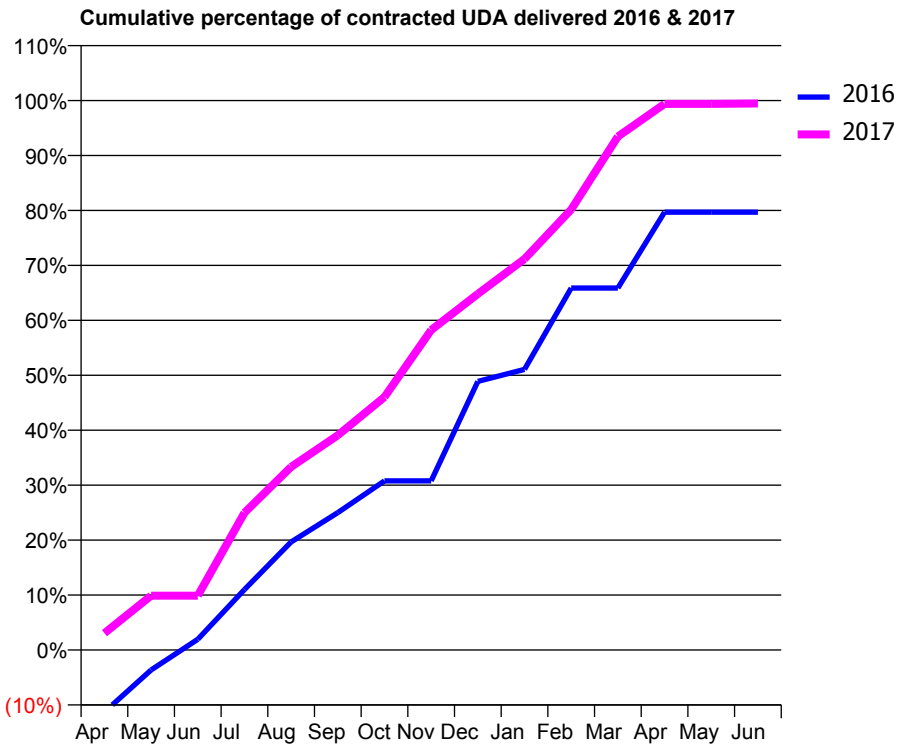
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £375,371.64 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,915 | |
| Quarter ending June 2016 | 5,009 | → |
| Quarter ending September 2016 | 5,150 | ↑ |
| Quarter ending December 2016 | 5,193 | → |
| Quarter ending March 2017 | 5,411 | ↑ |
| **Variance since March 2016** | 10.1% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -1,586 | 430 |
| May | -510 | 1,385 |
| June | 272 | 1,385 |
| July | 1,540 | 3,498 |
| August | 2,753 | 4,665 |
| September | 3,503 | 5,472 |
| October | 4,309 | 6,446 |
| November | 4,309 | 8,152 |
| December | 6,844 | 9,074 |
| January | 7,148 | 9,961 |
| February | 9,222 | 11,223 |
| March | 9,222 | 13,083 |
| April | 11,155 | 13,914 |
| May | 11,154 | 13,914 |
| June | 11,154 | 13,923 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 192 | 2,761 | 7.0% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 791 | 5,997 | 13.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,708 | 2,761 | 61.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,528 | 5,997 | 58.8% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 322 | 7,271 | 4.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 17 | 7,271 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 48 | 7,271 | 0.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

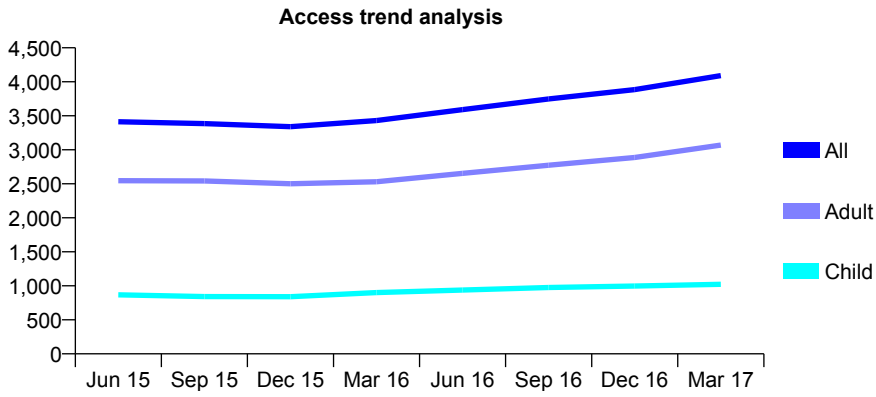
# Q52 - Vital Signs At a Glance Contract Report for 184659/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Humber & Yorkshire CDA Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 12/11/2009 |
| Contract end date | |

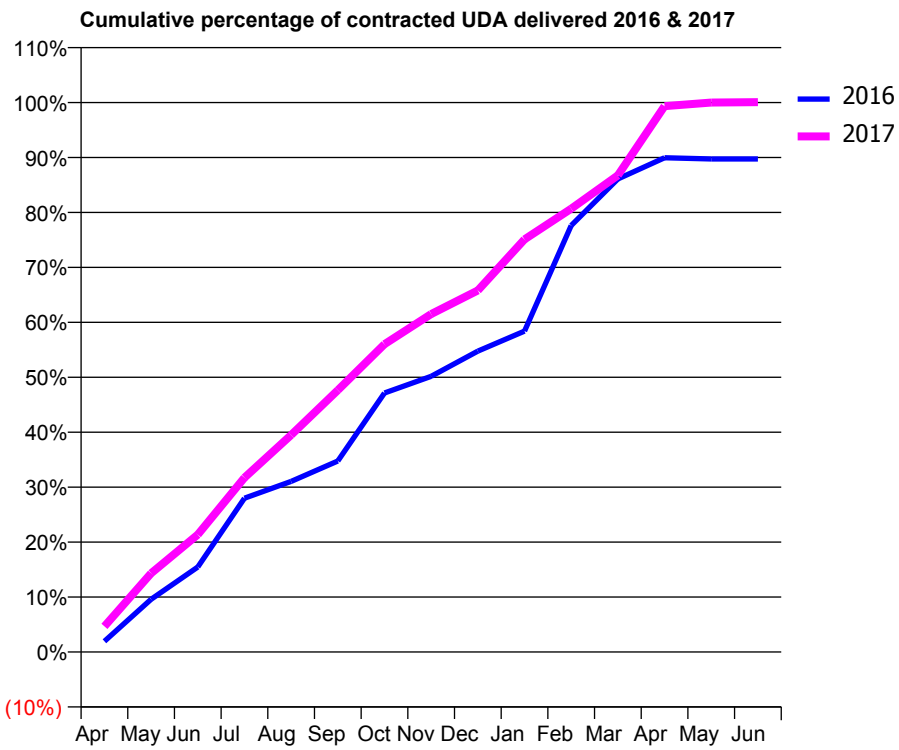
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,403 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £268,122.60 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,430 | |
| Quarter ending June 2016 | 3,592 | ↑ |
| Quarter ending September 2016 | 3,749 | ↑ |
| Quarter ending December 2016 | 3,886 | ↑ |
| Quarter ending March 2017 | 4,092 | ↑ |
| **Variance since March 2016** | 19.3% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 167 | 440 |
| May | 817 | 1,347 |
| June | 1,314 | 2,010 |
| July | 2,379 | 2,984 |
| August | 2,640 | 3,714 |
| September | 2,955 | 4,480 |
| October | 4,007 | 5,268 |
| November | 4,264 | 5,783 |
| December | 4,654 | 6,188 |
| January | 4,963 | 7,060 |
| February | 6,598 | 7,587 |
| March | 7,317 | 8,157 |
| April | 7,646 | 9,342 |
| May | 7,626 | 9,402 |
| June | 7,626 | 9,410 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 170 | 1,520 | 11.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 536 | 3,682 | 14.6% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 983 | 1,520 | 64.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,489 | 3,682 | 40.4% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 477 | 5,767 | 8.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 39 | 5,767 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 90 | 5,767 | 1.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 22 | 25 | *88.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 23 | 25 | *92.0%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 184772/0001 - Year end March 2017

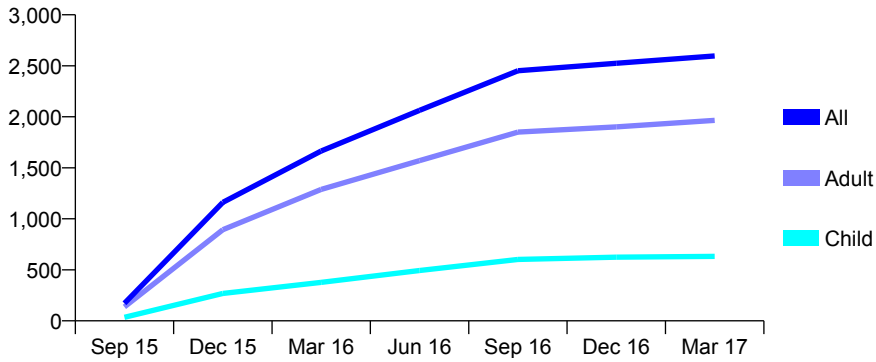
| | |
|---|---|
| Name or company name | Ripponden Dental Care Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 09/09/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,100 |
| Carry forward general activity (UDA) | -70 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £188,654.32 |

## ACCESS*

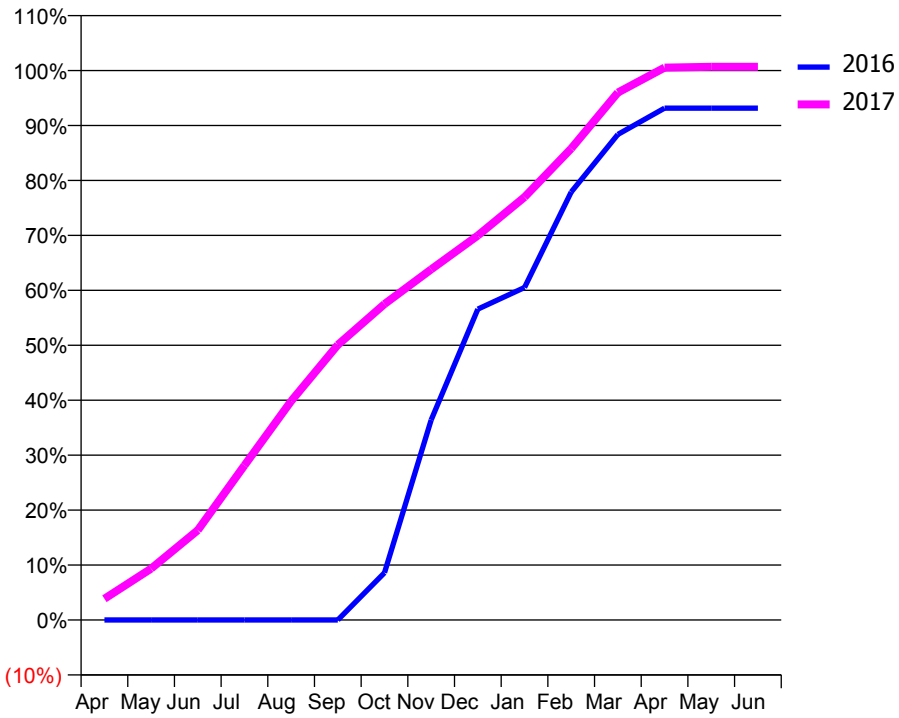
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,665 | |
| Quarter ending June 2016 | 2,064 | ↑ |
| Quarter ending September 2016 | 2,452 | ↑ |
| Quarter ending December 2016 | 2,525 | ↑ |
| Quarter ending March 2017 | 2,597 | ↑ |
| **Variance since March 2016** | 56.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 274 |
| May | 0 | 664 |
| June | 0 | 1,161 |
| July | 0 | 1,998 |
| August | 0 | 2,829 |
| September | 0 | 3,555 |
| October | 357 | 4,083 |
| November | 1,508 | 4,531 |
| December | 2,343 | 4,969 |
| January | 2,507 | 5,465 |
| February | 3,226 | 6,092 |
| March | 3,660 | 6,815 |
| April | 3,858 | 7,137 |
| May | 3,858 | 7,147 |
| June | 3,858 | 7,147 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 55 | 846 | 6.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 395 | 2,696 | 14.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 294 | 846 | 34.8% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,129 | 2,696 | 41.9% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 165 | 3,541 | 4.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 36 | 3,541 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 97 | 3,541 | 2.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 184810/0001 - Year end March 2017

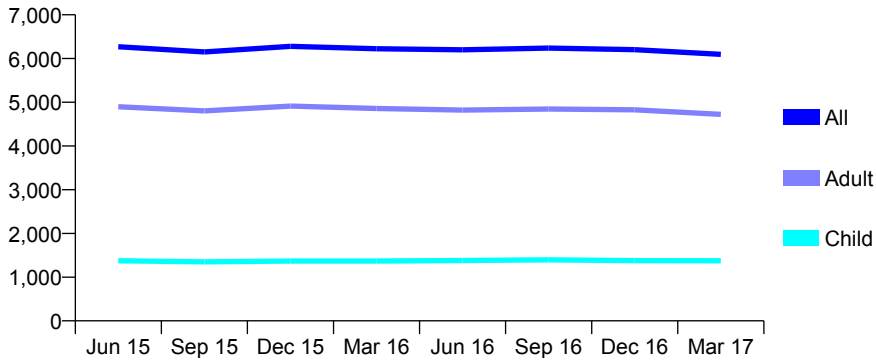
| | |
|---|---|
| Name or company name | S K Exel Dental Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 19,460 |
| Carry forward general activity (UDA) | -364 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £617,760.68 |

## ACCESS*

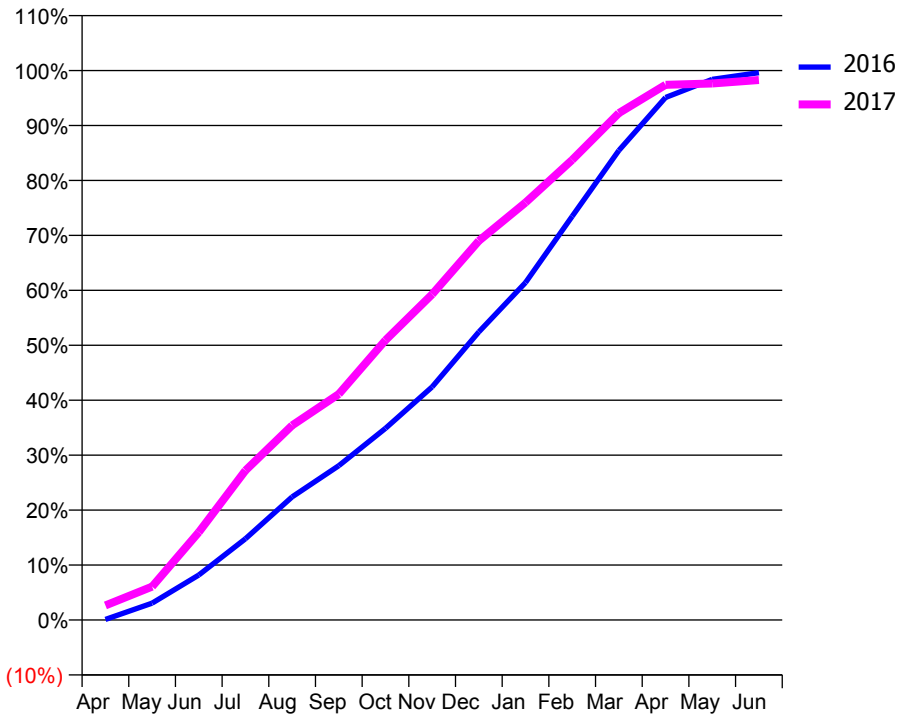
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,224 | |
| Quarter ending June 2016 | 6,200 | → |
| Quarter ending September 2016 | 6,240 | → |
| Quarter ending December 2016 | 6,203 | → |
| Quarter ending March 2017 | 6,097 | ↓ |
| **Variance since March 2016** | (2.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 20 | 518 |
| May | 596 | 1,182 |
| June | 1,593 | 3,112 |
| July | 2,879 | 5,294 |
| August | 4,361 | 6,892 |
| September | 5,466 | 8,000 |
| October | 6,786 | 9,911 |
| November | 8,256 | 11,532 |
| December | 10,202 | 13,427 |
| January | 11,949 | 14,781 |
| February | 14,298 | 16,296 |
| March | 16,630 | 17,950 |
| April | 18,504 | 18,954 |
| May | 19,145 | 19,002 |
| June | 19,382 | 19,123 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 299 | 2,351 | 12.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,029 | 6,108 | 16.8% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,350 | 2,351 | 57.4% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,086 | 6,108 | 50.5% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,193 | 8,080 | 14.8% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 40 | 8,080 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 72 | 8,080 | 0.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 185213/0001 - Year end March 2017

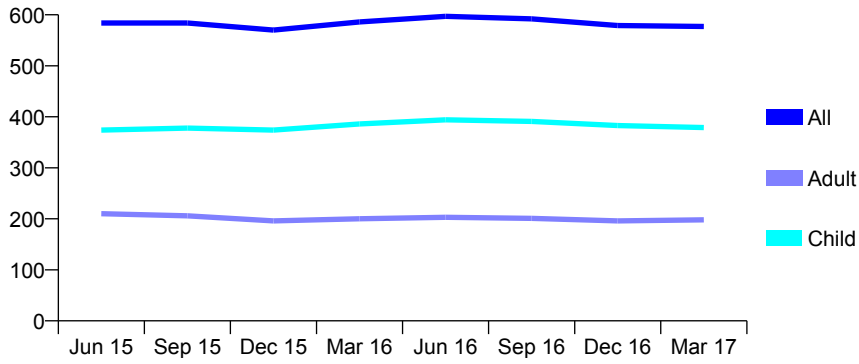
| | |
|---|---|
| Name or company name | Eastleigh Dental Health Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,773 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £52,196.29 |

## ACCESS*

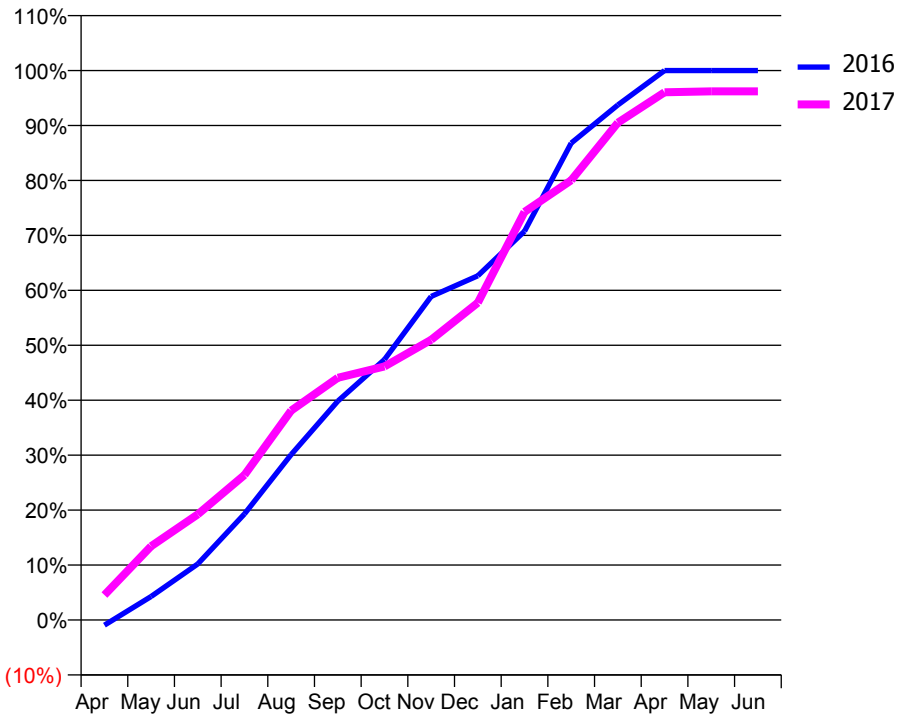
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 586 | |
| Quarter ending June 2016 | 597 | → |
| Quarter ending September 2016 | 592 | → |
| Quarter ending December 2016 | 579 | ↓ |
| Quarter ending March 2017 | 577 | → |
| **Variance since March 2016** | (1.5%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -17 | 81 |
| May | 76 | 238 |
| June | 181 | 341 |
| July | 342 | 468 |
| August | 534 | 676 |
| September | 706 | 782 |
| October | 841 | 818 |
| November | 1,044 | 904 |
| December | 1,111 | 1,024 |
| January | 1,255 | 1,317 |
| February | 1,539 | 1,419 |
| March | 1,662 | 1,605 |
| April | 1,773 | 1,703 |
| May | 1,773 | 1,706 |
| June | 1,773 | 1,706 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 60 | 685 | 8.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 59 | 263 | 22.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 486 | 685 | 70.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 154 | 263 | 58.6% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 58 | 928 | 6.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 928 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 928 | 0.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 187399/0001 - Year end March 2017

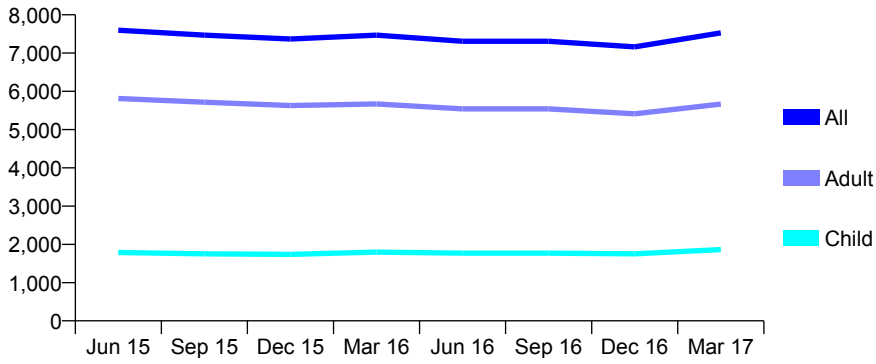
| | |
|---|---|
| Name or company name | M & B Practices Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 24,700 |
| Carry forward general activity (UDA) | 949 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £583,590.79 |

## ACCESS*

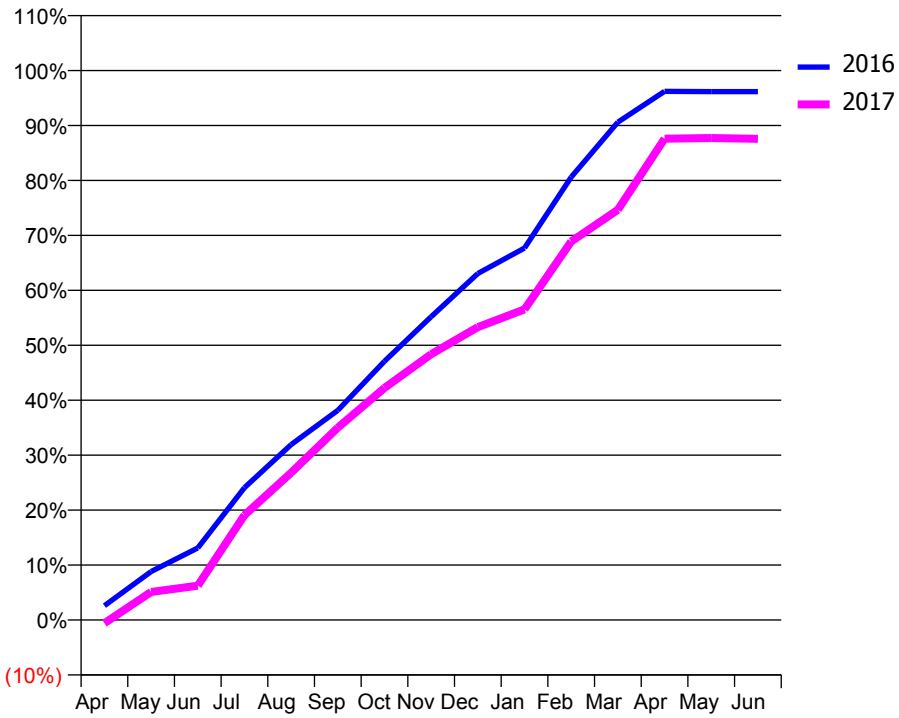
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,468 | |
| Quarter ending June 2016 | 7,309 | ↓ |
| Quarter ending September 2016 | 7,309 | → |
| Quarter ending December 2016 | 7,163 | ↓ |
| Quarter ending March 2017 | 7,528 | ↑ |
| **Variance since March 2016** | 0.8% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 645 | -145 |
| May | 2,178 | 1,261 |
| June | 3,239 | 1,541 |
| July | 5,948 | 4,717 |
| August | 7,886 | 6,618 |
| September | 9,424 | 8,649 |
| October | 11,630 | 10,431 |
| November | 13,635 | 11,952 |
| December | 15,577 | 13,168 |
| January | 16,721 | 13,963 |
| February | 19,907 | 17,011 |
| March | 22,378 | 18,442 |
| April | 23,762 | 21,637 |
| May | 23,751 | 21,668 |
| June | 23,751 | 21,632 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 191 | 2,211 | 8.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,134 | 6,831 | 16.6% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,183 | 2,211 | 53.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,342 | 6,831 | 48.9% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,043 | 9,924 | 10.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 130 | 9,924 | 1.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 81 | 9,924 | 0.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 188700/0001 - Year end March 2017

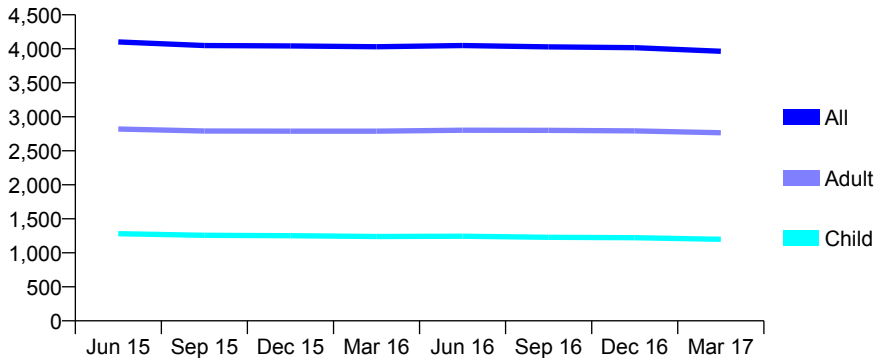
| | |
|---|---|
| Name or company name | Honden Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,800 |
| Carry forward general activity (UDA) | 404 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £318,057.60 |

## ACCESS*

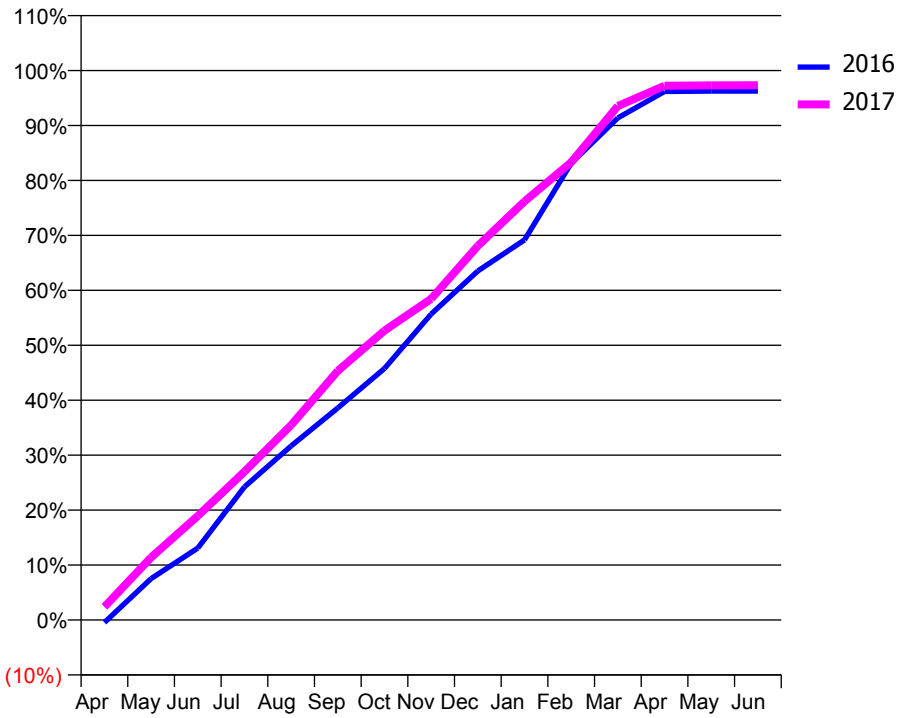
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,030 | |
| Quarter ending June 2016 | 4,048 | → |
| Quarter ending September 2016 | 4,029 | → |
| Quarter ending December 2016 | 4,016 | → |
| Quarter ending March 2017 | 3,964 | ↓ |
| **Variance since March 2016** | (1.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -51 | 259 |
| May | 815 | 1,230 |
| June | 1,415 | 2,047 |
| July | 2,617 | 2,917 |
| August | 3,421 | 3,830 |
| September | 4,169 | 4,897 |
| October | 4,943 | 5,689 |
| November | 6,014 | 6,311 |
| December | 6,861 | 7,352 |
| January | 7,469 | 8,227 |
| February | 8,977 | 8,997 |
| March | 9,869 | 10,101 |
| April | 10,388 | 10,500 |
| May | 10,396 | 10,508 |
| June | 10,396 | 10,510 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 148 | 2,068 | 7.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 649 | 4,318 | 15.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,400 | 2,068 | 67.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,734 | 4,318 | 63.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 337 | 6,309 | 5.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 34 | 6,309 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 162 | 6,309 | 2.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 190268/0001 - Year end March 2017

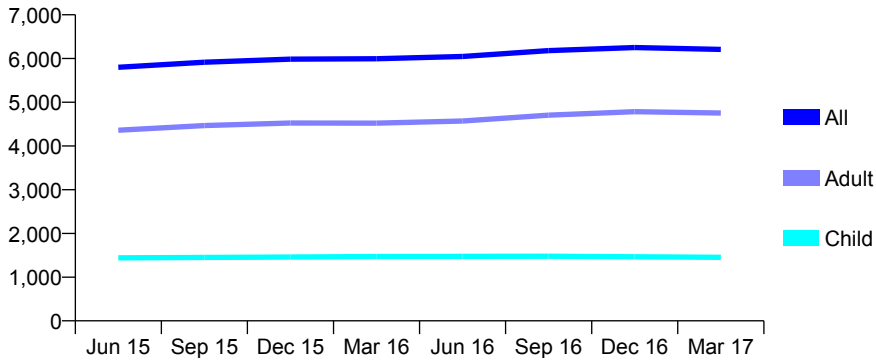
| | |
|---|---|
| Name or company name | Bailiff Bridge Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 20,000 |
| Carry forward general activity (UDA) | -310 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £507,653.77 |

## ACCESS*

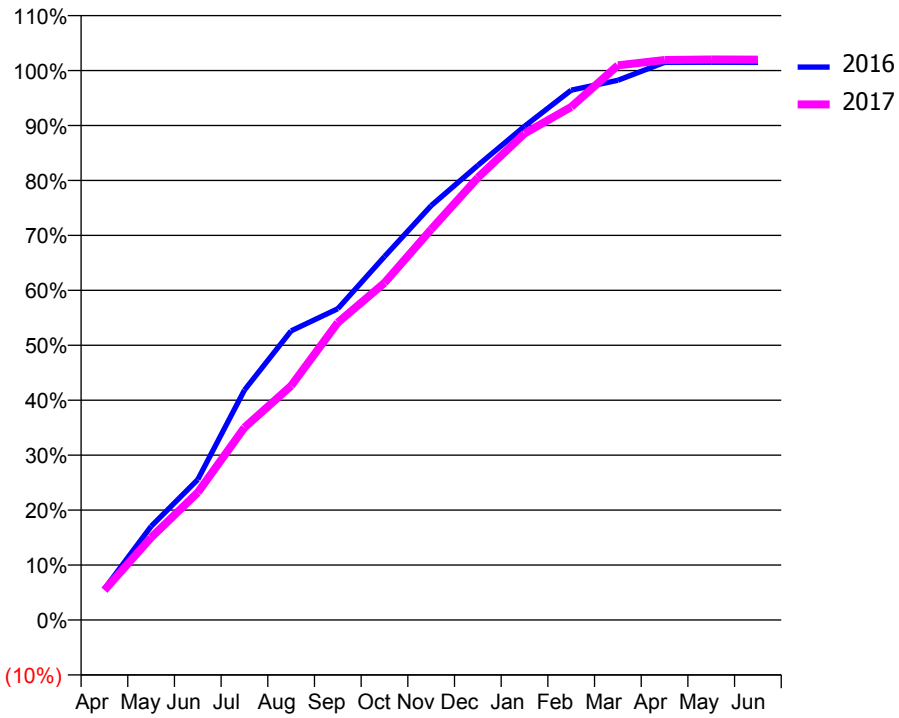
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,994 | |
| Quarter ending June 2016 | 6,046 | → |
| Quarter ending September 2016 | 6,181 | ↑ |
| Quarter ending December 2016 | 6,252 | → |
| Quarter ending March 2017 | 6,208 | → |
| **Variance since March 2016** | 3.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1,187 | 1,083 |
| May | 3,580 | 3,000 |
| June | 5,367 | 4,643 |
| July | 8,791 | 7,007 |
| August | 11,051 | 8,526 |
| September | 11,899 | 10,824 |
| October | 13,891 | 12,270 |
| November | 15,834 | 14,217 |
| December | 17,375 | 16,100 |
| January | 18,868 | 17,706 |
| February | 20,247 | 18,672 |
| March | 20,628 | 20,187 |
| April | 21,310 | 20,382 |
| May | 21,312 | 20,400 |
| June | 21,310 | 20,398 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 322 | 2,704 | 11.9% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,126 | 7,642 | 14.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,833 | 2,704 | 67.8% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,212 | 7,642 | 55.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 450 | 10,115 | 4.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 96 | 10,115 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 184 | 10,115 | 1.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 18 | 18 | *100.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 18 | *100.0%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 190284/0001 - Year end March 2017

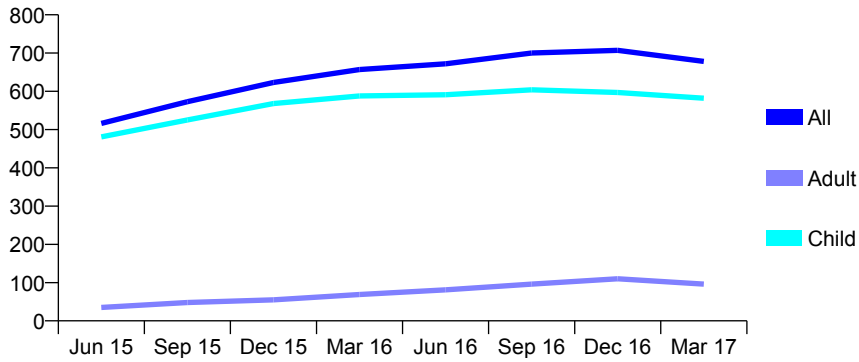
| | |
|---|---|
| Name or company name | Hebden Bridge Dental Care Ltd. |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,500 |
| Carry forward general activity (UDA) | 227 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £37,981.40 |

## ACCESS*

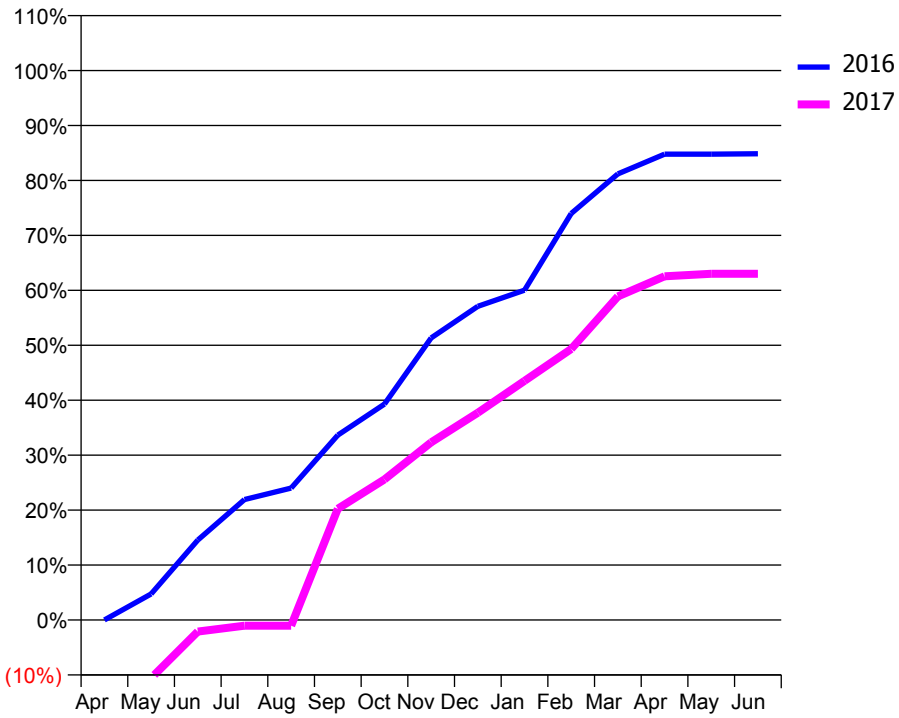
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 657 | |
| Quarter ending June 2016 | 672 | ↑ |
| Quarter ending September 2016 | 700 | ↑ |
| Quarter ending December 2016 | 707 | → |
| Quarter ending March 2017 | 678 | ↓ |
| **Variance since March 2016** | 3.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | -227 |
| May | 71 | -159 |
| June | 218 | -32 |
| July | 329 | -16 |
| August | 360 | -16 |
| September | 505 | 304 |
| October | 590 | 384 |
| November | 770 | 485 |
| December | 856 | 566 |
| January | 900 | 653 |
| February | 1,110 | 740 |
| March | 1,218 | 883 |
| April | 1,272 | 938 |
| May | 1,272 | 945 |
| June | 1,273 | 945 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 57 | 858 | 6.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 4 | 51 | *7.8%* | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 474 | 858 | 55.2% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 30 | 51 | *58.8%* | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 6 | 923 | 0.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 923 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 24 | 923 | 2.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

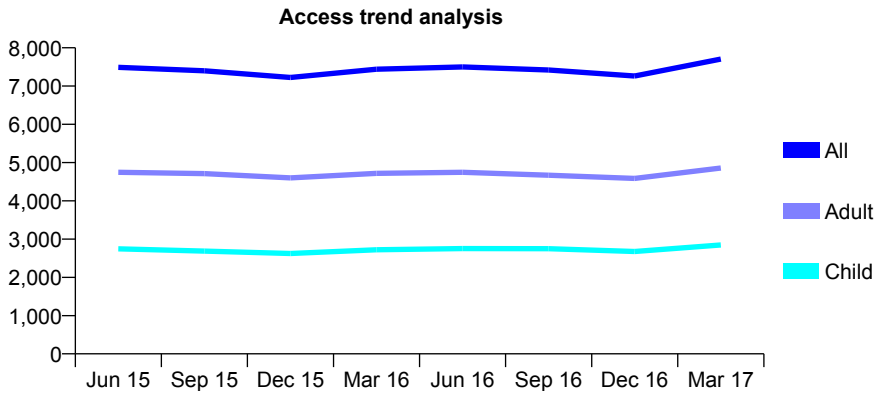
# Q52 - Vital Signs At a Glance Contract Report for 190551/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Dentistry@ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 11/05/2009 |
| Contract end date | |

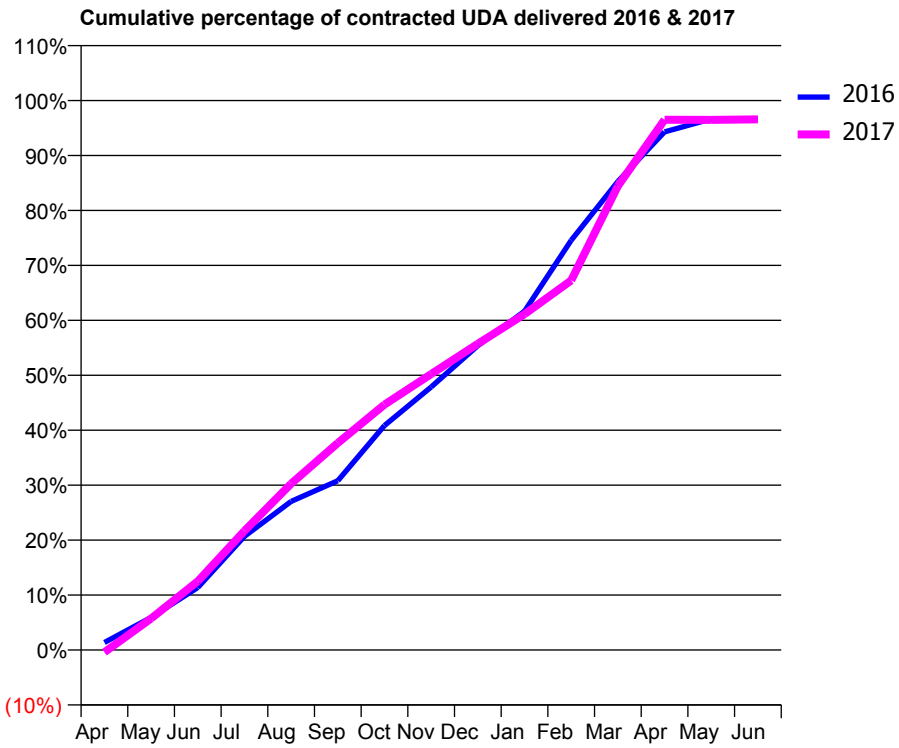
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 24,559 |
| Carry forward general activity (UDA) | 808 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £830,900.64 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,439 | |
| Quarter ending June 2016 | 7,499 | → |
| Quarter ending September 2016 | 7,419 | ↓ |
| Quarter ending December 2016 | 7,263 | ↓ |
| Quarter ending March 2017 | 7,705 | ↑ |
| **Variance since March 2016** | 3.6% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 327 | -103 |
| May | 1,427 | 1,412 |
| June | 2,739 | 3,073 |
| July | 4,980 | 5,326 |
| August | 6,509 | 7,434 |
| September | 7,419 | 9,255 |
| October | 9,836 | 10,968 |
| November | 11,524 | 12,331 |
| December | 13,334 | 13,685 |
| January | 14,843 | 15,007 |
| February | 17,951 | 16,515 |
| March | 20,526 | 20,739 |
| April | 22,700 | 23,696 |
| May | 23,267 | 23,693 |
| June | 23,268 | 23,715 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 505 | 4,920 | 10.3% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,189 | 6,836 | 17.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,043 | 4,920 | 61.8% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,336 | 6,836 | 48.8% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,051 | 11,933 | 8.8% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 109 | 11,933 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 40 | 11,933 | 0.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 5 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 190748/0001 - Year end March 2017

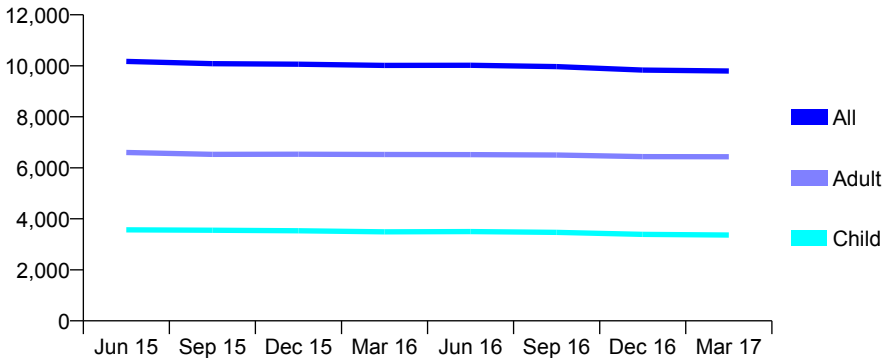
| | |
|---|---|
| Name or company name | A & S Dental Surgeons Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 29,000 |
| Carry forward general activity (UDA) | 189 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,115,820.32 |

## ACCESS*

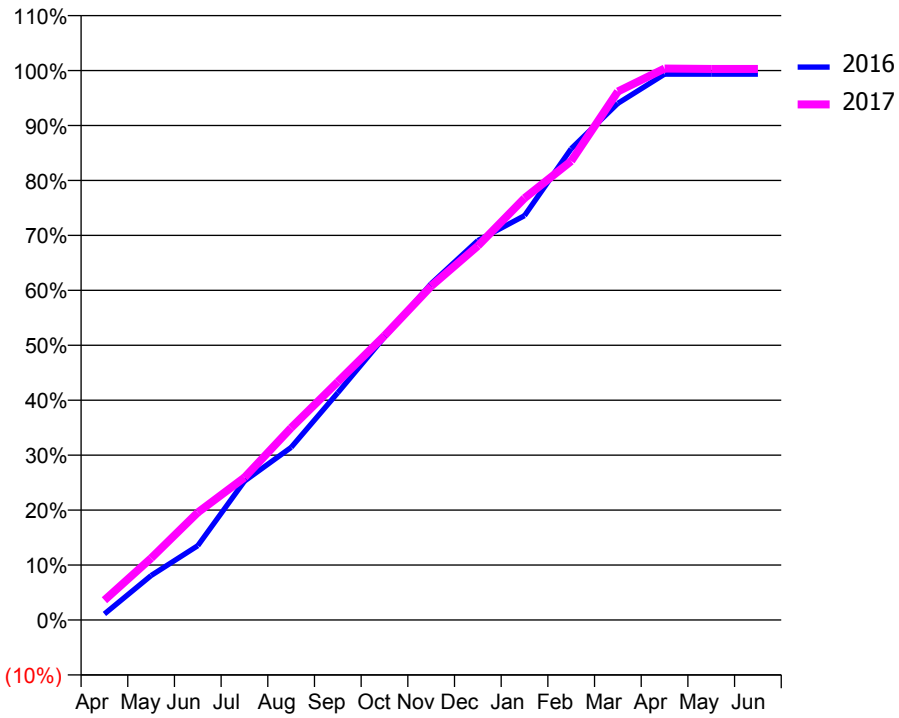
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 10,014 | |
| Quarter ending June 2016 | 10,020 | → |
| Quarter ending September 2016 | 9,969 | → |
| Quarter ending December 2016 | 9,834 | ↓ |
| Quarter ending March 2017 | 9,798 | → |
| **Variance since March 2016** | (2.2%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 319 | 1,045 |
| May | 2,347 | 3,260 |
| June | 3,922 | 5,673 |
| July | 7,331 | 7,522 |
| August | 9,107 | 10,144 |
| September | 11,996 | 12,574 |
| October | 14,934 | 15,010 |
| November | 17,752 | 17,620 |
| December | 20,028 | 19,743 |
| January | 21,338 | 22,264 |
| February | 24,874 | 24,219 |
| March | 27,268 | 27,894 |
| April | 28,811 | 29,106 |
| May | 28,811 | 29,082 |
| June | 28,811 | 29,079 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 353 | 6,003 | 5.9% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 919 | 9,798 | 9.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4,167 | 6,003 | 69.4% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,064 | 9,798 | 61.9% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 830 | 14,917 | 5.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 91 | 14,917 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 75 | 14,917 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 21 | 23 | *91.3%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 20 | 23 | *87.0%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 190810/0001 - Year end March 2017

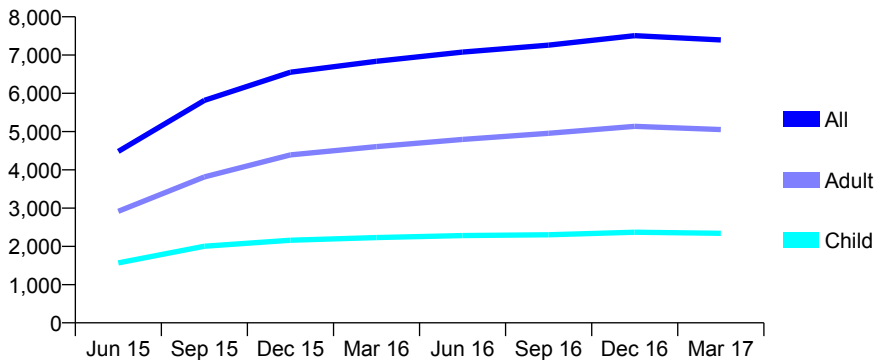
| | |
|---|---|
| Name or company name | Church Street Dental Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 20,511 |
| Carry forward general activity (UDA) | -178 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £615,508.97 |

## ACCESS*

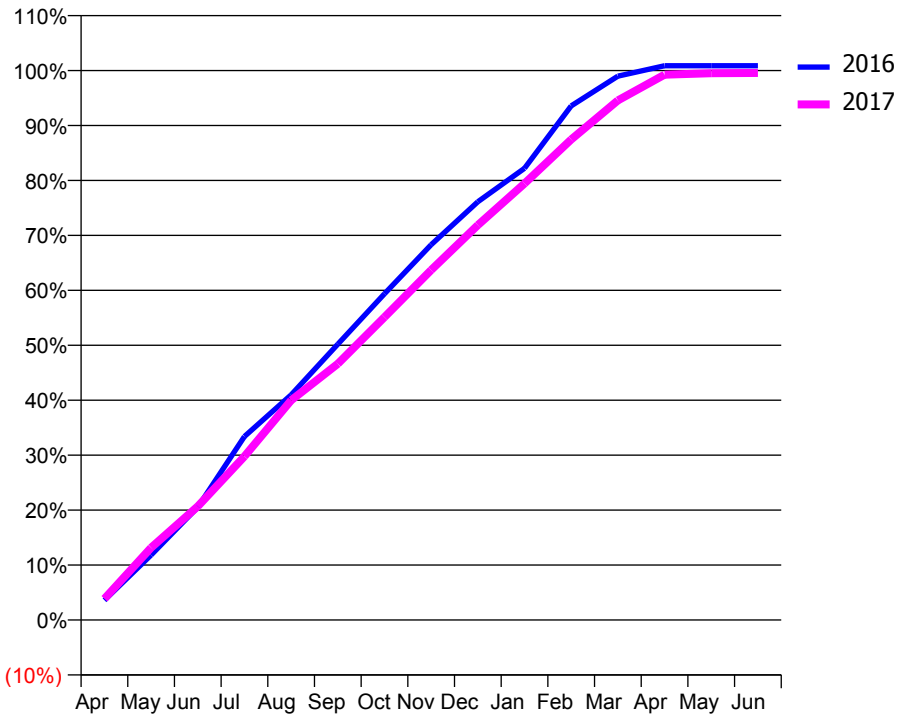
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,836 | |
| Quarter ending June 2016 | 7,077 | ↑ |
| Quarter ending September 2016 | 7,259 | ↑ |
| Quarter ending December 2016 | 7,506 | ↑ |
| Quarter ending March 2017 | 7,394 | ↓ |
| **Variance since March 2016** | 8.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 741 | 794 |
| May | 2,427 | 2,699 |
| June | 4,215 | 4,241 |
| July | 6,851 | 6,111 |
| August | 8,402 | 8,201 |
| September | 10,296 | 9,563 |
| October | 12,175 | 11,305 |
| November | 14,008 | 13,061 |
| December | 15,609 | 14,741 |
| January | 16,863 | 16,295 |
| February | 19,188 | 17,937 |
| March | 20,302 | 19,395 |
| April | 20,689 | 20,357 |
| May | 20,689 | 20,407 |
| June | 20,689 | 20,419 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 149 | 3,738 | 4.0% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 440 | 6,925 | 6.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,577 | 3,738 | 68.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,336 | 6,925 | 62.6% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 162 | 10,851 | 1.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 12 | 10,851 | 0.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 10,851 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 192554/0001 - Year end March 2017

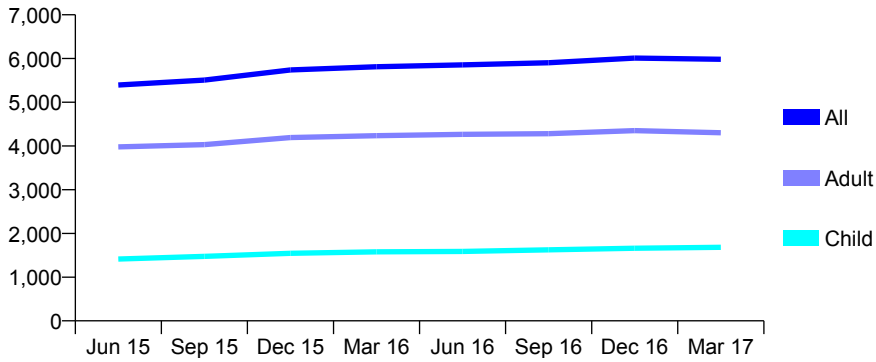
| | |
|---|---|
| Name or company name | The Crossgates Lane and Chapeltown Roa |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 17,895 |
| Carry forward general activity (UDA) | 325 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £572,034.99 |

## ACCESS*

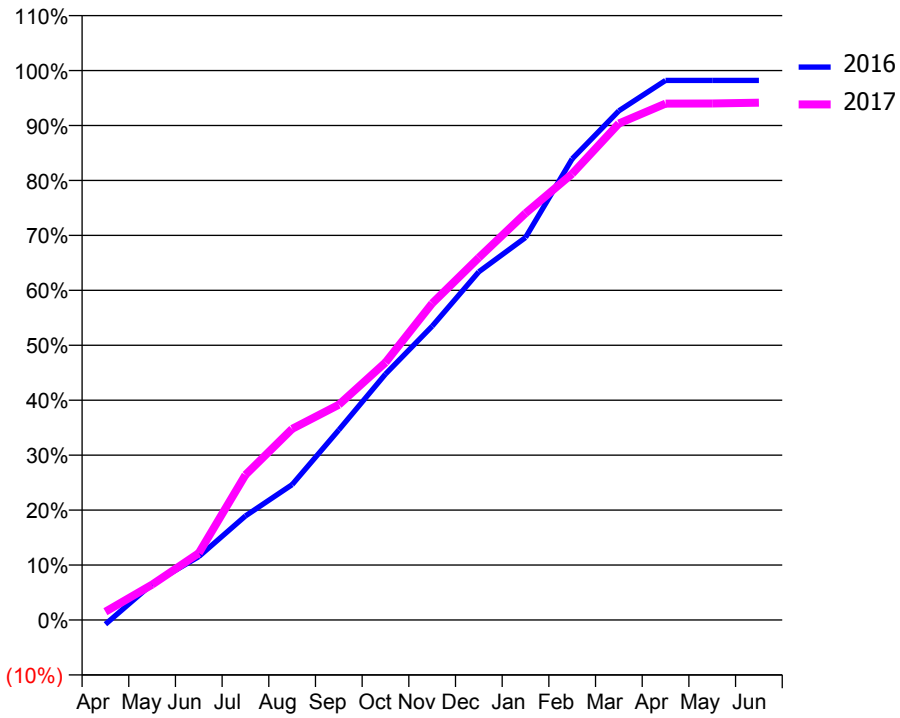
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,813 | |
| Quarter ending June 2016 | 5,855 | → |
| Quarter ending September 2016 | 5,905 | → |
| Quarter ending December 2016 | 6,011 | → |
| Quarter ending March 2017 | 5,983 | → |
| **Variance since March 2016** | 2.9% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -142 | 272 |
| May | 1,175 | 1,153 |
| June | 2,064 | 2,178 |
| July | 3,389 | 4,728 |
| August | 4,412 | 6,224 |
| September | 6,189 | 7,010 |
| October | 8,011 | 8,389 |
| November | 9,567 | 10,312 |
| December | 11,342 | 11,802 |
| January | 12,457 | 13,246 |
| February | 15,020 | 14,534 |
| March | 16,580 | 16,168 |
| April | 17,572 | 16,818 |
| May | 17,570 | 16,822 |
| June | 17,570 | 16,846 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 157 | 2,211 | 7.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 578 | 4,856 | 11.9% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,129 | 2,211 | 51.1% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,128 | 4,856 | 43.8% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 434 | 6,991 | 6.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 23 | 6,991 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 115 | 6,991 | 1.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

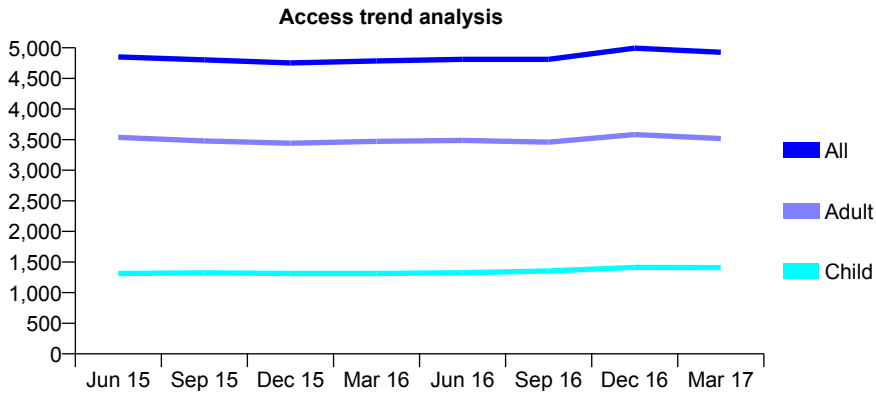
# Q52 - Vital Signs At a Glance Contract Report for 192554/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | The Crossgates Lane and Chapeltown Roa |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2013 |
| Contract end date | |

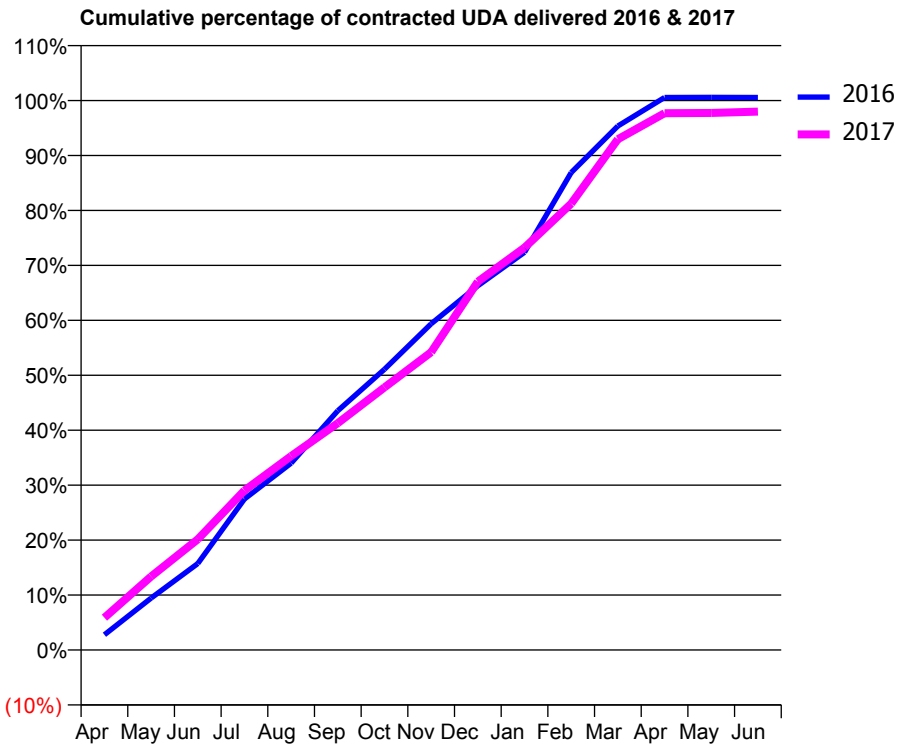
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 17,479 |
| Carry forward general activity (UDA) | -97 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £531,085.14 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,785 | |
| Quarter ending June 2016 | 4,812 | → |
| Quarter ending September 2016 | 4,811 | → |
| Quarter ending December 2016 | 4,995 | ↑ |
| Quarter ending March 2017 | 4,927 | ↓ |
| **Variance since March 2016** | 3.0% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 487 | 1,029 |
| May | 1,654 | 2,340 |
| June | 2,752 | 3,521 |
| July | 4,802 | 5,076 |
| August | 5,946 | 6,169 |
| September | 7,612 | 7,218 |
| October | 8,929 | 8,353 |
| November | 10,378 | 9,474 |
| December | 11,585 | 11,716 |
| January | 12,652 | 12,798 |
| February | 15,186 | 14,199 |
| March | 16,666 | 16,249 |
| April | 17,575 | 17,076 |
| May | 17,578 | 17,084 |
| June | 17,576 | 17,124 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 133 | 1,804 | 7.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 761 | 5,084 | 15.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 835 | 1,804 | 46.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,724 | 5,084 | 53.6% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 450 | 6,893 | 6.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 65 | 6,893 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 132 | 6,893 | 1.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

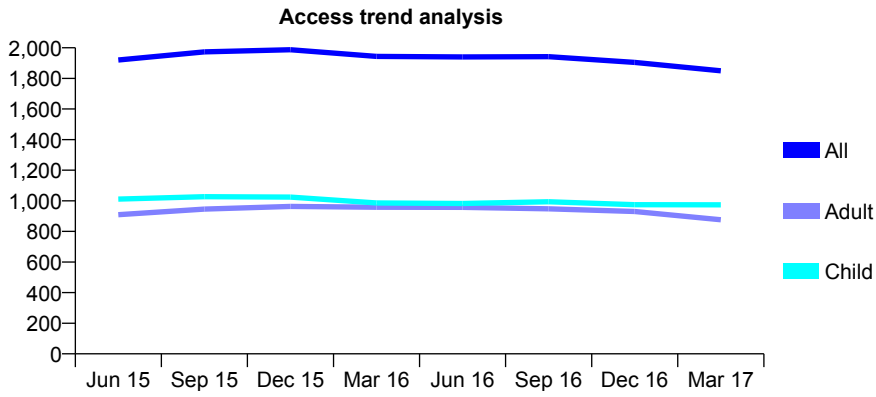
# Q52 - Vital Signs At a Glance Contract Report for 193356/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Guiseley Dental care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2012 |
| Contract end date | |

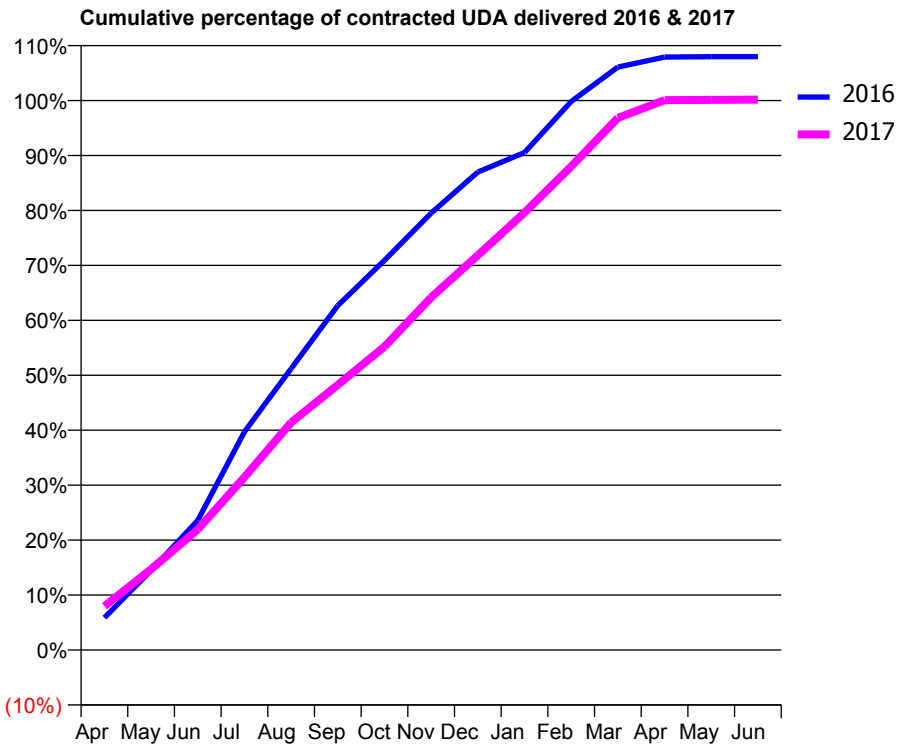
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,400 |
| Carry forward general activity (UDA) | -88 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £110,942.70 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,944 | |
| Quarter ending June 2016 | 1,940 | → |
| Quarter ending September 2016 | 1,942 | → |
| Quarter ending December 2016 | 1,905 | ↓ |
| Quarter ending March 2017 | 1,850 | ↓ |
| **Variance since March 2016** | (4.8%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 259 | 351 |
| May | 638 | 648 |
| June | 1,038 | 966 |
| July | 1,748 | 1,384 |
| August | 2,254 | 1,822 |
| September | 2,758 | 2,123 |
| October | 3,121 | 2,429 |
| November | 3,499 | 2,824 |
| December | 3,827 | 3,161 |
| January | 3,983 | 3,503 |
| February | 4,392 | 3,872 |
| March | 4,667 | 4,261 |
| April | 4,748 | 4,403 |
| May | 4,751 | 4,405 |
| June | 4,751 | 4,408 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 158 | 1,803 | 8.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 158 | 1,198 | 13.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,285 | 1,803 | 71.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 691 | 1,198 | 57.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 133 | 3,037 | 4.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 3,037 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 10 | 3,037 | 0.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

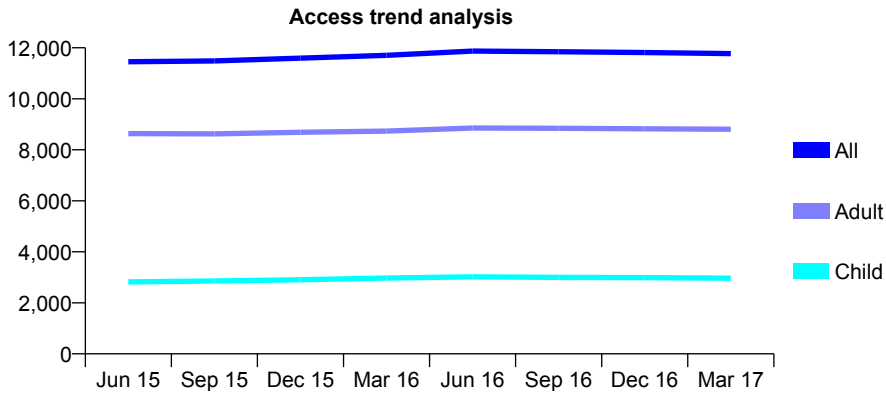
# Q52 - Vital Signs At a Glance Contract Report for 193429/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | Wood Dental Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2011 |
| Contract end date | |

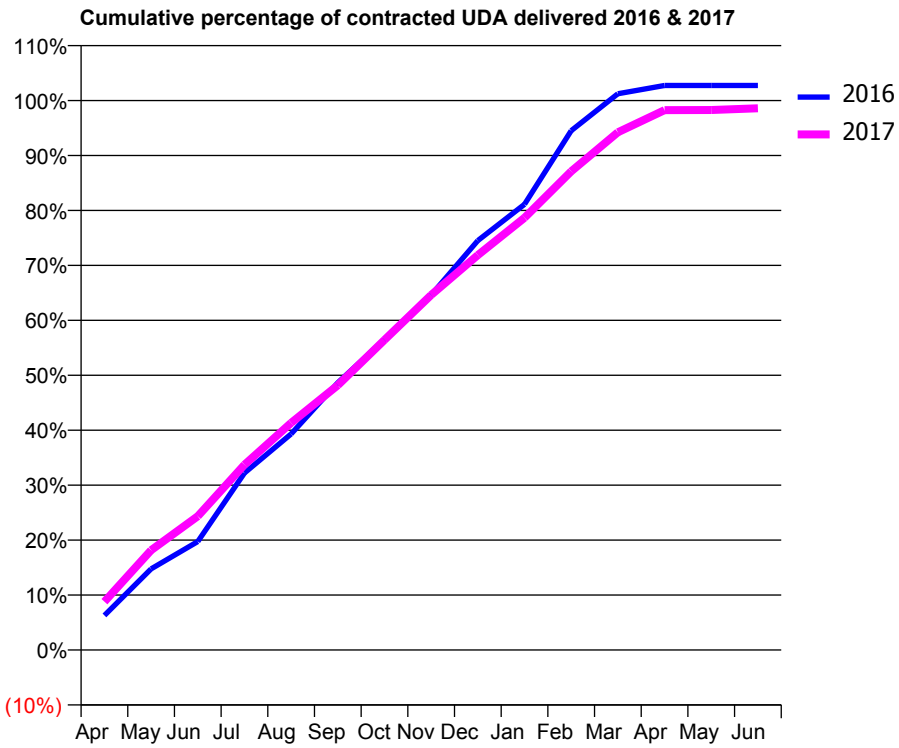
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 27,675 |
| Carry forward general activity (UDA) | -539 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £928,302.05 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 11,705 | |
| Quarter ending June 2016 | 11,870 | → |
| Quarter ending September 2016 | 11,845 | → |
| Quarter ending December 2016 | 11,813 | → |
| Quarter ending March 2017 | 11,774 | → |
| **Variance since March 2016** | 0.6% | → |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 1,700 | 2,435 |
| May | 3,980 | 5,026 |
| June | 5,322 | 6,738 |
| July | 8,679 | 9,334 |
| August | 10,593 | 11,442 |
| September | 13,109 | 13,333 |
| October | 15,222 | 15,615 |
| November | 17,411 | 17,878 |
| December | 20,075 | 19,887 |
| January | 21,854 | 21,770 |
| February | 25,465 | 24,104 |
| March | 27,279 | 26,075 |
| April | 27,681 | 27,191 |
| May | 27,682 | 27,196 |
| June | 27,683 | 27,284 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 186 | 3,994 | 4.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,138 | 10,261 | 11.1% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,248 | 3,994 | 56.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,506 | 10,261 | 43.9% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 544 | 13,407 | 4.1% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 114 | 13,407 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 106 | 13,407 | 0.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 15 | 17 | *88.2%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 17 | *88.2%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 194301/0002 - Year end March 2017

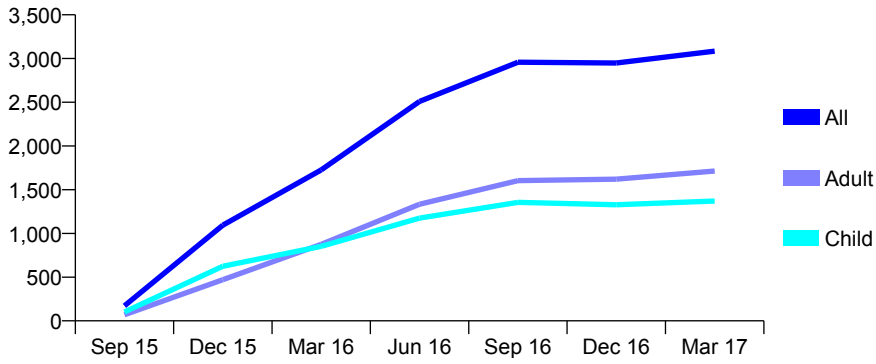
| | |
|---|---|
| Name or company name | Ravat & Ray Dental Care Bradford |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 07/09/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 19,528 |
| Carry forward general activity (UDA) | -200 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £549,970.66 |

## ACCESS*

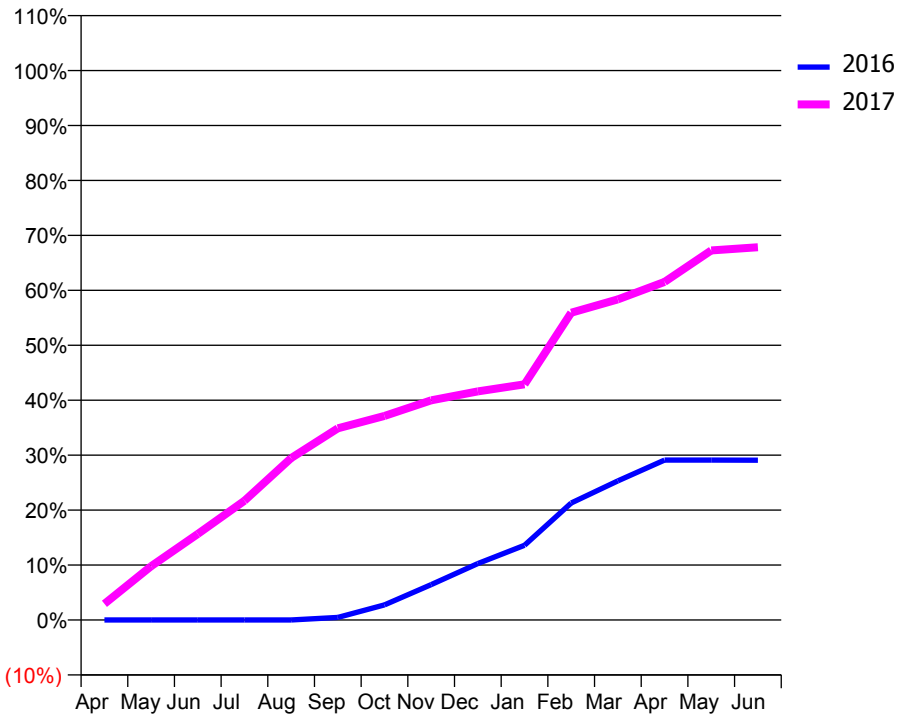
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,726 | |
| Quarter ending June 2016 | 2,509 | ↑ |
| Quarter ending September 2016 | 2,958 | ↑ |
| Quarter ending December 2016 | 2,949 | → |
| Quarter ending March 2017 | 3,085 | ↑ |
| **Variance since March 2016** | 78.7% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 0 | 574 |
| May | 0 | 1,912 |
| June | 0 | 3,061 |
| July | 0 | 4,237 |
| August | 0 | 5,757 |
| September | 68 | 6,811 |
| October | 403 | 7,255 |
| November | 943 | 7,807 |
| December | 1,505 | 8,127 |
| January | 1,993 | 8,377 |
| February | 3,119 | 10,919 |
| March | 3,708 | 11,397 |
| April | 4,264 | 12,018 |
| May | 4,263 | 13,132 |
| June | 4,261 | 13,249 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 339 | 2,396 | 14.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 670 | 2,984 | 22.5% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,204 | 2,396 | 50.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,278 | 2,984 | 42.8% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 471 | 6,137 | 7.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 7 | 6,137 | 0.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 13 | 6,137 | 0.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 195480/0001 - Year end March 2017

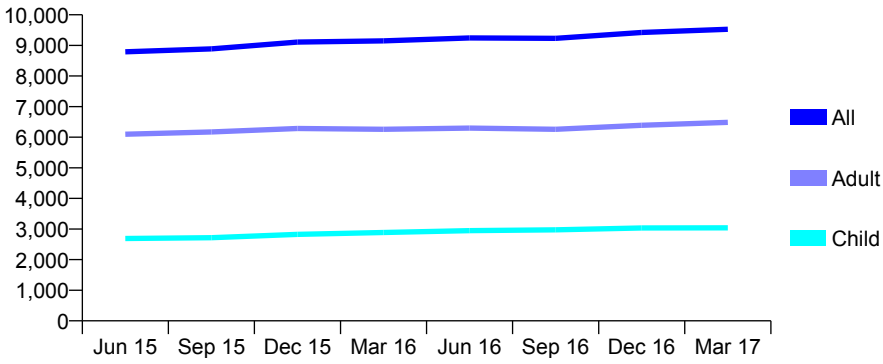
| | |
|---|---|
| Name or company name | Azam & Associates Healthcare Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 29,187 |
| Carry forward general activity (UDA) | 13 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £819,744.14 |

## ACCESS*

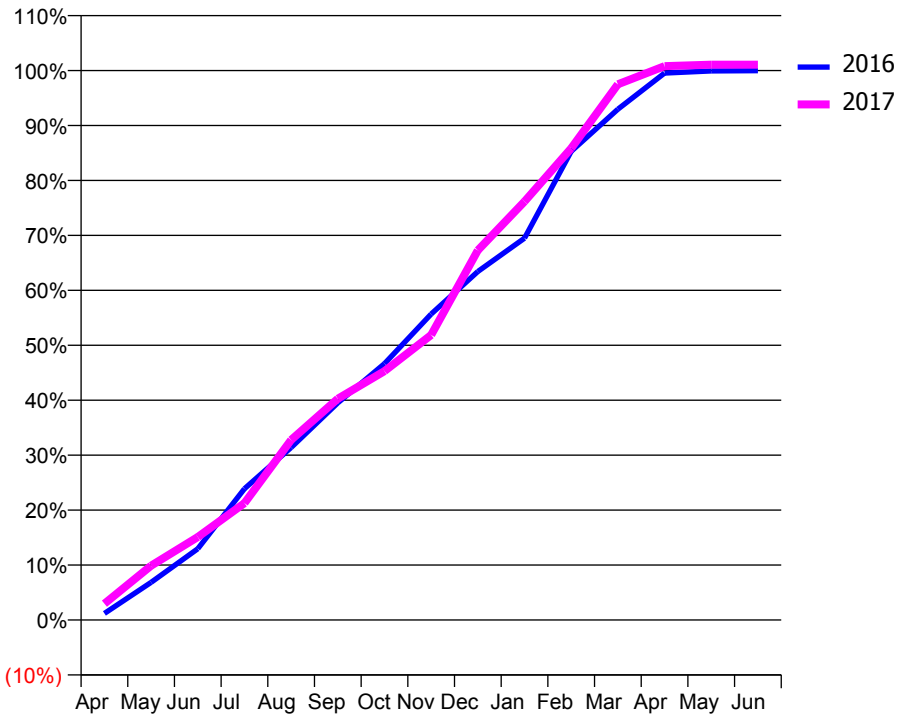
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 9,147 | |
| Quarter ending June 2016 | 9,244 | → |
| Quarter ending September 2016 | 9,233 | → |
| Quarter ending December 2016 | 9,424 | ↑ |
| Quarter ending March 2017 | 9,529 | → |
| **Variance since March 2016** | 4.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 348 | 866 |
| May | 2,004 | 2,885 |
| June | 3,785 | 4,411 |
| July | 6,971 | 6,210 |
| August | 9,161 | 9,564 |
| September | 11,532 | 11,751 |
| October | 13,615 | 13,221 |
| November | 16,255 | 15,139 |
| December | 18,512 | 19,635 |
| January | 20,284 | 22,230 |
| February | 24,893 | 25,055 |
| March | 27,134 | 28,458 |
| April | 29,050 | 29,416 |
| May | 29,163 | 29,494 |
| June | 29,174 | 29,493 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 331 | 4,513 | 7.3% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,505 | 9,086 | 16.6% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,453 | 4,513 | 54.4% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,076 | 9,086 | 44.9% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,454 | 13,247 | 11.0% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 86 | 13,247 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 54 | 13,247 | 0.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

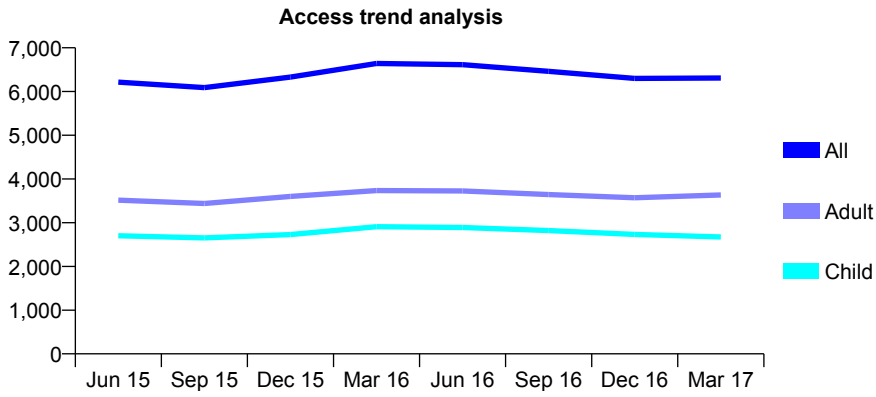
# Q52 - Vital Signs At a Glance Contract Report for 195545/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Mistry & Powar |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 03/10/2011 |
| Contract end date | |

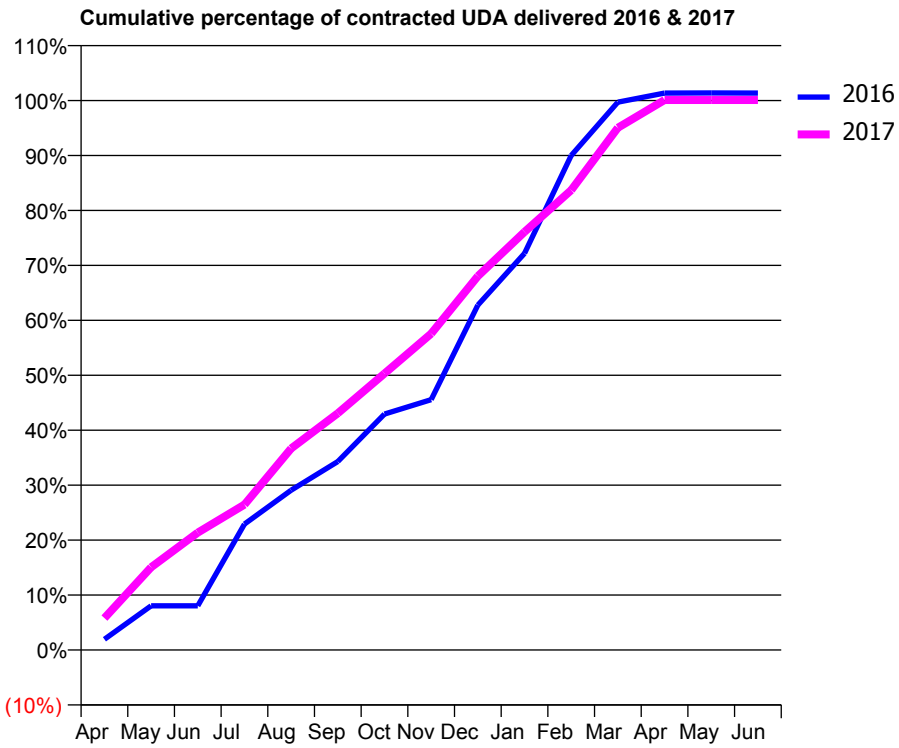
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 17,255 |
| Carry forward general activity (UDA) | -225 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £571,371.78 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,643 | |
| Quarter ending June 2016 | 6,615 | → |
| Quarter ending September 2016 | 6,462 | ↓ |
| Quarter ending December 2016 | 6,301 | ↓ |
| Quarter ending March 2017 | 6,309 | → |
| **Variance since March 2016** | (5.0%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 323 | 1,001 |
| May | 1,328 | 2,600 |
| June | 1,328 | 3,687 |
| July | 3,787 | 4,565 |
| August | 4,801 | 6,330 |
| September | 5,662 | 7,433 |
| October | 7,093 | 8,681 |
| November | 7,523 | 9,936 |
| December | 10,363 | 11,739 |
| January | 11,919 | 13,131 |
| February | 14,862 | 14,441 |
| March | 16,464 | 16,401 |
| April | 16,738 | 17,271 |
| May | 16,739 | 17,271 |
| June | 16,738 | 17,269 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 152 | 3,753 | 4.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 396 | 4,345 | 9.1% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,270 | 3,753 | 60.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,205 | 4,345 | 50.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 326 | 8,371 | 3.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 13 | 8,371 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 86 | 8,371 | 1.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 195650/0001 - Year end March 2017

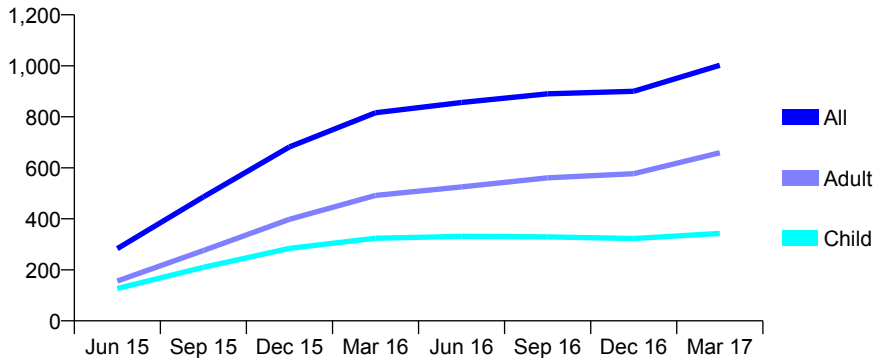
| | |
|---|---|
| Name or company name | MRS FY MARTIN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,000 |
| Carry forward general activity (UDA) | 9 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £65,129.41 |

## ACCESS*

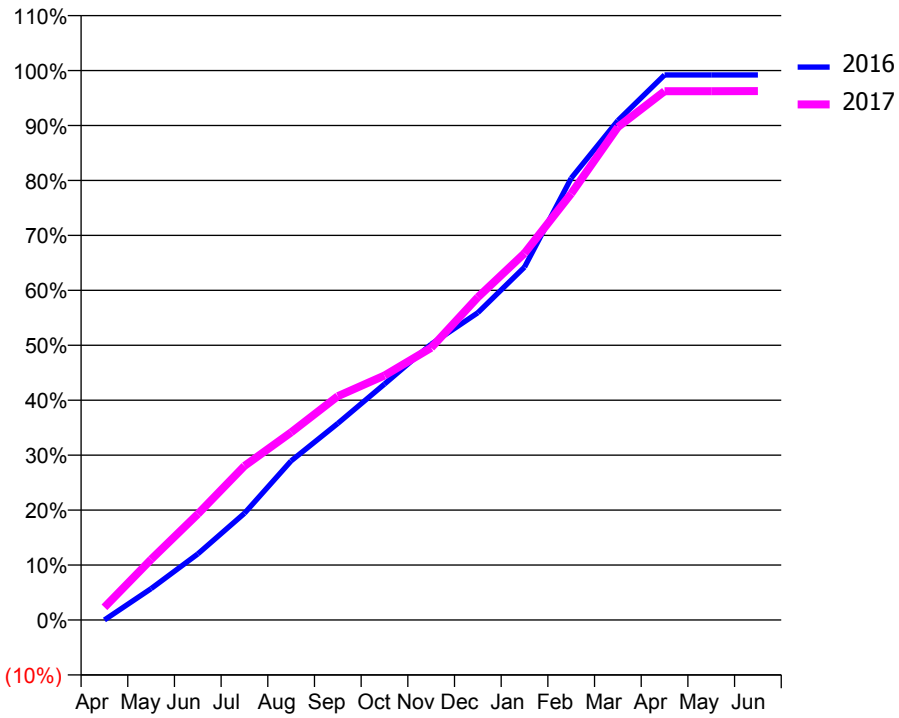
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 816 | |
| Quarter ending June 2016 | 856 | ↑ |
| Quarter ending September 2016 | 890 | ↑ |
| Quarter ending December 2016 | 900 | → |
| Quarter ending March 2017 | 1,002 | ↑ |
| **Variance since March 2016** | 22.8% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 70 |
| May | 171 | 331 |
| June | 361 | 578 |
| July | 583 | 841 |
| August | 869 | 1,025 |
| September | 1,073 | 1,222 |
| October | 1,288 | 1,335 |
| November | 1,506 | 1,486 |
| December | 1,677 | 1,762 |
| January | 1,927 | 2,003 |
| February | 2,413 | 2,328 |
| March | 2,726 | 2,691 |
| April | 2,976 | 2,887 |
| May | 2,976 | 2,887 |
| June | 2,976 | 2,888 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 136 | 637 | 21.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 159 | 862 | 18.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 376 | 637 | 59.0% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 393 | 862 | 45.6% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 89 | 1,436 | 6.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 10 | 1,436 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 42 | 1,436 | 2.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 1 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 197262/0001 - Year end March 2017

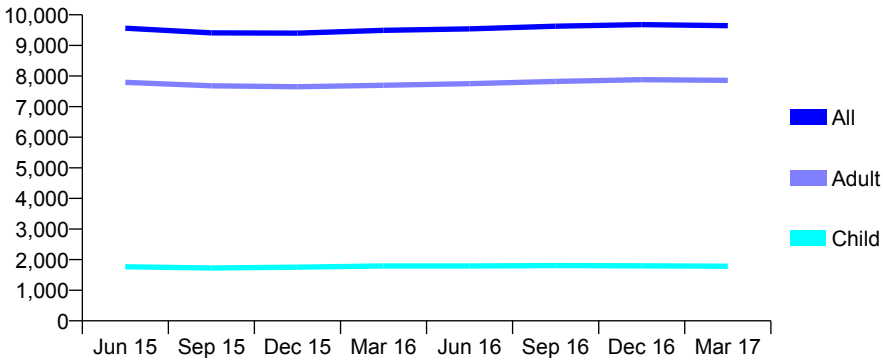
| | |
|---|---|
| Name or company name | Hirst & O'Donnell Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 27,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £814,166.77 |

## ACCESS*

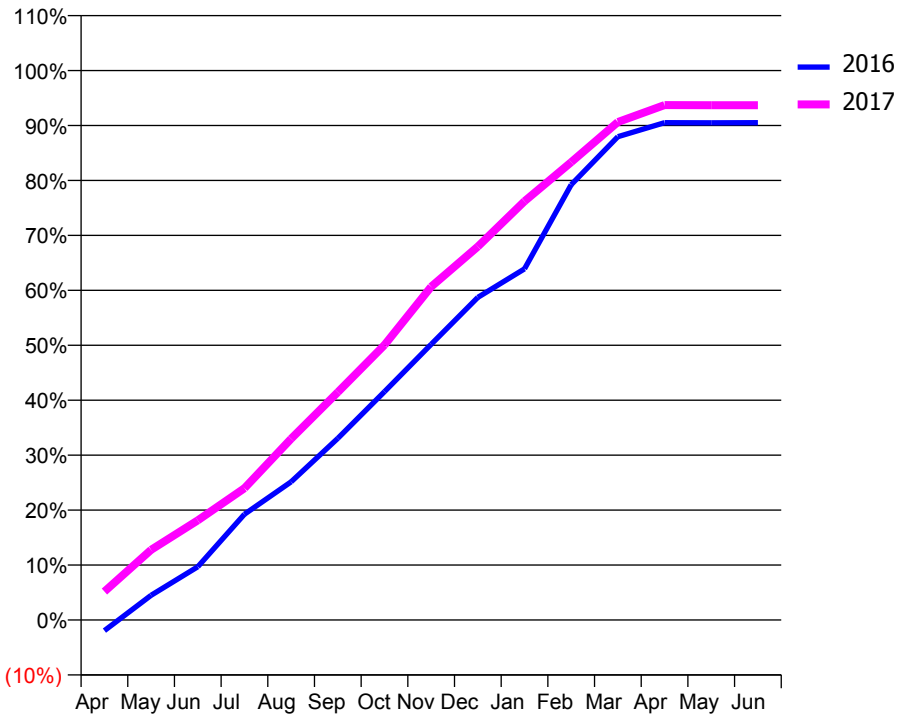
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 9,491 | |
| Quarter ending June 2016 | 9,542 | → |
| Quarter ending September 2016 | 9,628 | → |
| Quarter ending December 2016 | 9,679 | → |
| Quarter ending March 2017 | 9,643 | → |
| **Variance since March 2016** | 1.6% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -530 | 1,396 |
| May | 1,215 | 3,450 |
| June | 2,619 | 4,898 |
| July | 5,200 | 6,479 |
| August | 6,794 | 8,909 |
| September | 8,929 | 11,193 |
| October | 11,217 | 13,513 |
| November | 13,546 | 16,380 |
| December | 15,852 | 18,349 |
| January | 17,256 | 20,577 |
| February | 21,389 | 22,496 |
| March | 23,747 | 24,469 |
| April | 24,438 | 25,302 |
| May | 24,433 | 25,292 |
| June | 24,436 | 25,292 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 154 | 2,819 | 5.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,410 | 10,671 | 13.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,999 | 2,819 | 70.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,390 | 10,671 | 50.5% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,026 | 13,532 | 7.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 114 | 13,532 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 261 | 13,532 | 1.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 18 | 20 | *90.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 20 | *85.0%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 197564/0001 - Year end March 2017

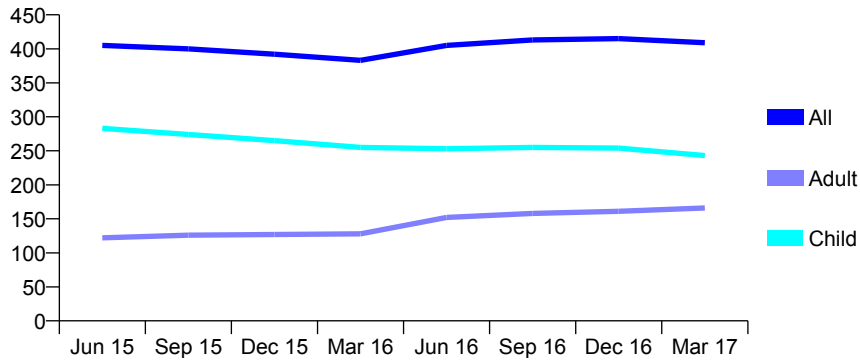
| | |
|---|---|
| Name or company name | Baildon Dental Service Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/07/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 719 |
| Carry forward general activity (UDA) | 86 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £20,657.47 |

## ACCESS*

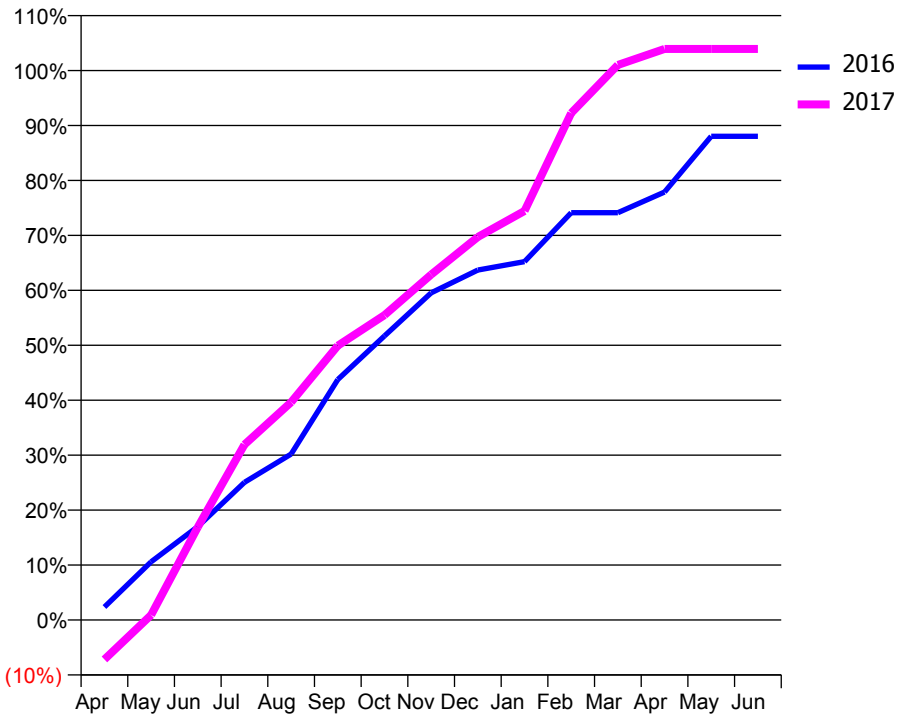
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 383 | |
| Quarter ending June 2016 | 405 | ↑ |
| Quarter ending September 2016 | 413 | → |
| Quarter ending December 2016 | 415 | → |
| Quarter ending March 2017 | 409 | ↓ |
| **Variance since March 2016** | 6.8% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 17 | -52 |
| May | 76 | 7 |
| June | 122 | 122 |
| July | 180 | 230 |
| August | 217 | 285 |
| September | 315 | 359 |
| October | 372 | 399 |
| November | 428 | 452 |
| December | 458 | 501 |
| January | 469 | 535 |
| February | 533 | 663 |
| March | 533 | 726 |
| April | 560 | 747 |
| May | 633 | 747 |
| June | 633 | 747 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 15 | 423 | 3.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 4 | 168 | 2.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 249 | 423 | 58.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 55 | 168 | 32.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 6 | 522 | 1.1% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 522 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 522 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

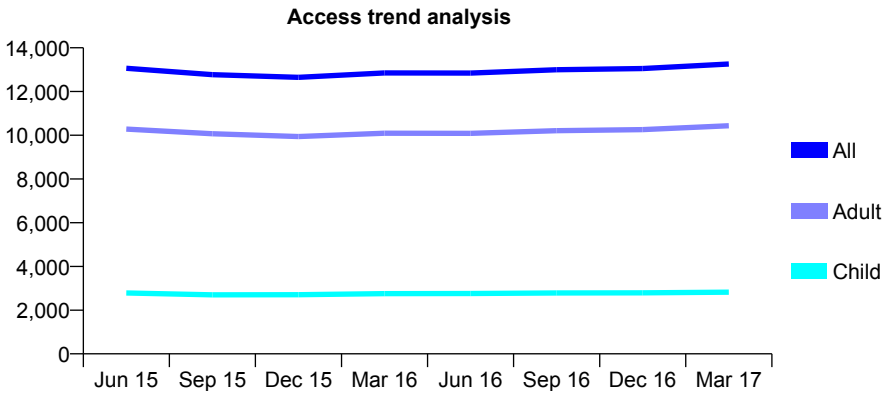
# Q52 - Vital Signs At a Glance Contract Report for 197890/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Armstrong & Haire Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2010 |
| Contract end date | |

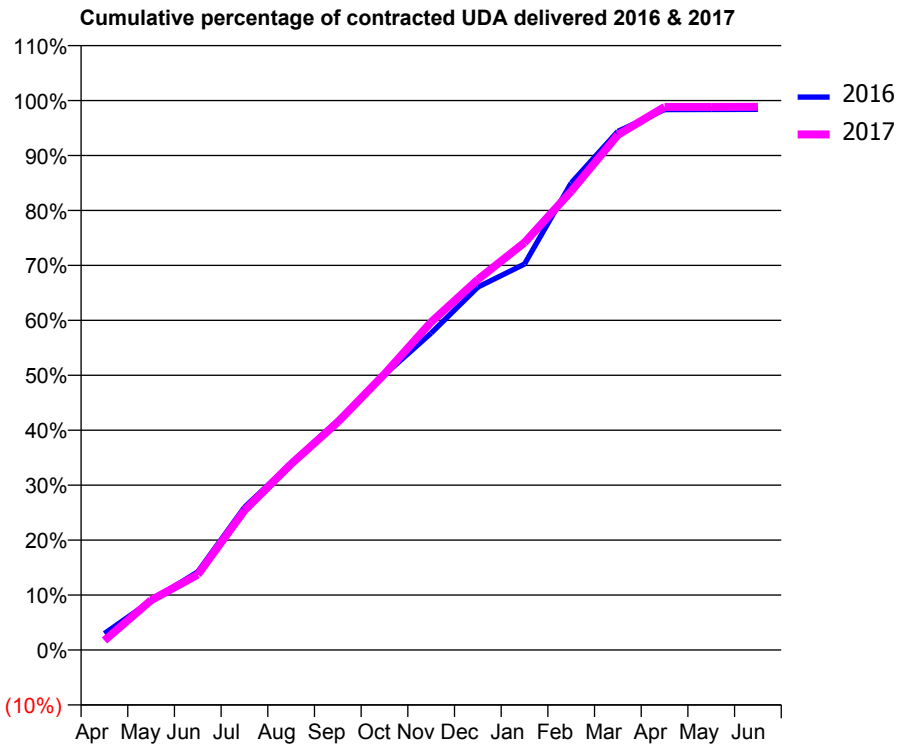
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 37,582 |
| Carry forward general activity (UDA) | 607 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,108,889.81 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 12,851 | |
| Quarter ending June 2016 | 12,844 | → |
| Quarter ending September 2016 | 12,997 | → |
| Quarter ending December 2016 | 13,050 | → |
| Quarter ending March 2017 | 13,256 | → |
| **Variance since March 2016** | 3.2% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1,123 | 650 |
| May | 3,373 | 3,409 |
| June | 5,350 | 5,160 |
| July | 9,763 | 9,555 |
| August | 12,769 | 12,723 |
| September | 15,696 | 15,589 |
| October | 18,826 | 18,875 |
| November | 21,676 | 22,429 |
| December | 24,818 | 25,340 |
| January | 26,401 | 27,865 |
| February | 31,946 | 31,376 |
| March | 35,476 | 35,238 |
| April | 36,962 | 37,142 |
| May | 36,969 | 37,144 |
| June | 36,975 | 37,148 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 407 | 4,517 | 9.0% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,793 | 16,994 | 16.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,904 | 4,517 | 64.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 10,382 | 16,994 | 61.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,429 | 21,594 | 6.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 183 | 21,594 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 461 | 21,594 | 2.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 15 | 16 | *93.8%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 16 | *87.5%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

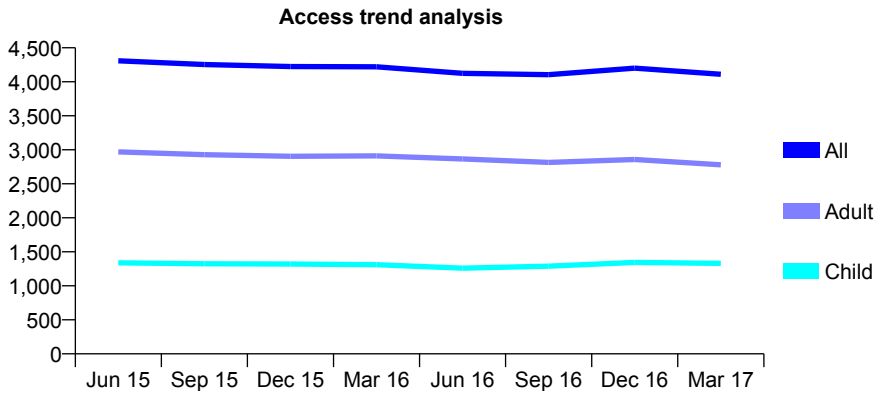
# Q52 - Vital Signs At a Glance Contract Report for 198625/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | J H Sager Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

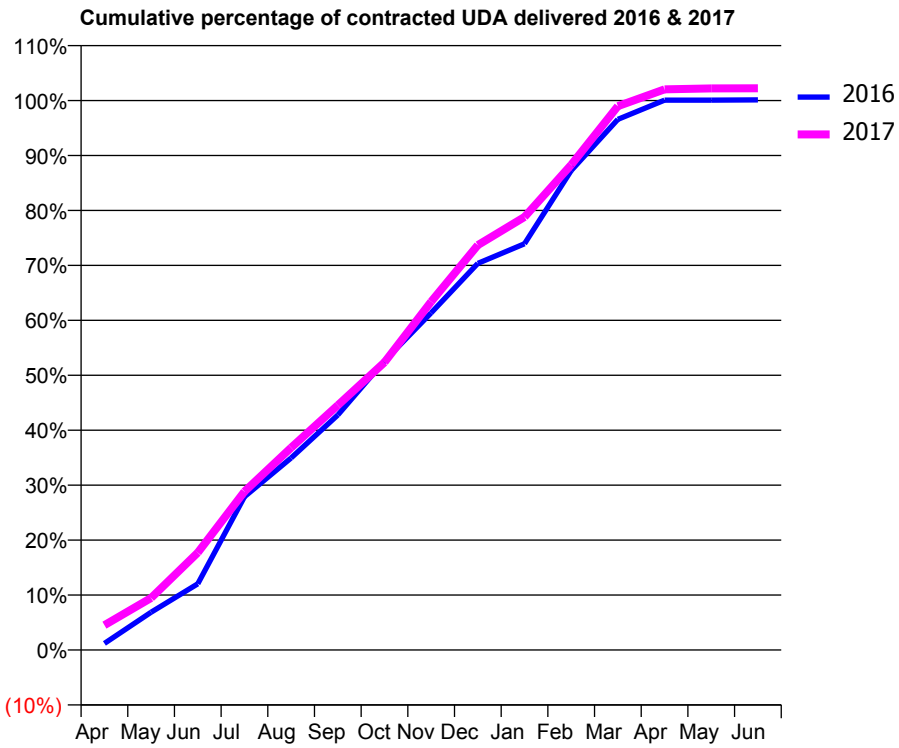
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,400 |
| Carry forward general activity (UDA) | -17 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £389,398.91 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,221 | |
| Quarter ending June 2016 | 4,125 | ↓ |
| Quarter ending September 2016 | 4,104 | → |
| Quarter ending December 2016 | 4,201 | ↑ |
| Quarter ending March 2017 | 4,110 | ↓ |
| **Variance since March 2016** | (2.6%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 173 | 653 |
| May | 992 | 1,365 |
| June | 1,735 | 2,554 |
| July | 4,016 | 4,153 |
| August | 5,033 | 5,303 |
| September | 6,157 | 6,413 |
| October | 7,576 | 7,539 |
| November | 8,834 | 9,129 |
| December | 10,133 | 10,610 |
| January | 10,646 | 11,347 |
| February | 12,563 | 12,716 |
| March | 13,907 | 14,251 |
| April | 14,411 | 14,691 |
| May | 14,411 | 14,717 |
| June | 14,417 | 14,720 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 119 | 1,538 | 7.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 682 | 3,686 | 18.5% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 679 | 1,538 | 44.1% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,795 | 3,686 | 48.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 431 | 5,199 | 8.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 61 | 5,199 | 1.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 57 | 5,199 | 1.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

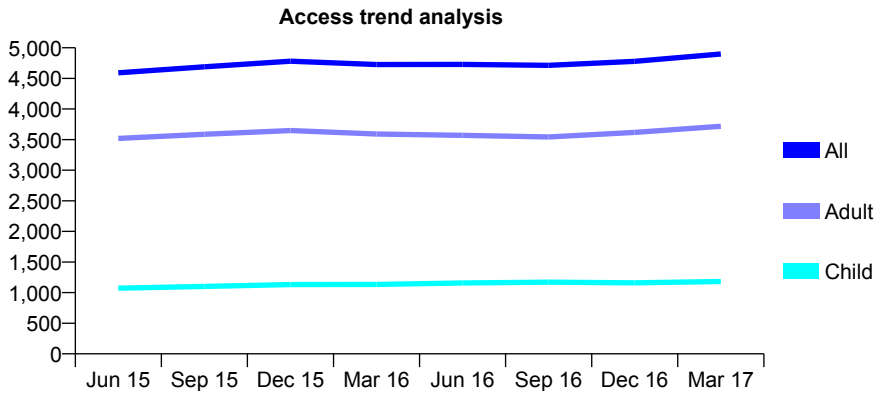
# Q52 - Vital Signs At a Glance Contract Report for 202401/0004 - Year end March 2017

| | |
|---|---|
| Name or company name | MR RS NICHOLSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 03/04/2007 |
| Contract end date | |

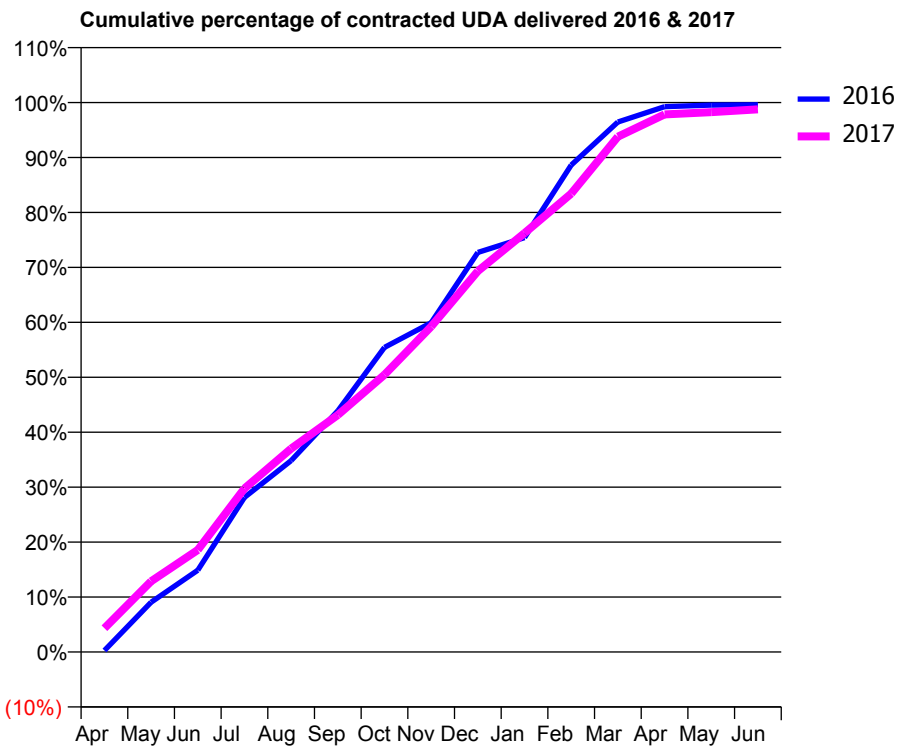
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,193 |
| Carry forward general activity (UDA) | 50 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £324,994.79 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,726 | |
| Quarter ending June 2016 | 4,728 | → |
| Quarter ending September 2016 | 4,714 | → |
| Quarter ending December 2016 | 4,778 | → |
| Quarter ending March 2017 | 4,898 | ↑ |
| **Variance since March 2016** | 3.6% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 34 | 527 |
| May | 1,105 | 1,568 |
| June | 1,815 | 2,266 |
| July | 3,431 | 3,629 |
| August | 4,246 | 4,515 |
| September | 5,352 | 5,260 |
| October | 6,760 | 6,153 |
| November | 7,306 | 7,222 |
| December | 8,867 | 8,451 |
| January | 9,194 | 9,295 |
| February | 10,805 | 10,171 |
| March | 11,759 | 11,433 |
| April | 12,101 | 11,927 |
| May | 12,136 | 11,978 |
| June | 12,143 | 12,040 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 68 | 1,506 | 4.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 430 | 4,209 | 10.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 759 | 1,506 | 50.4% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,989 | 4,209 | 47.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 157 | 5,788 | 2.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 52 | 5,788 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 126 | 5,788 | 2.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 204412/0002 - Year end March 2017

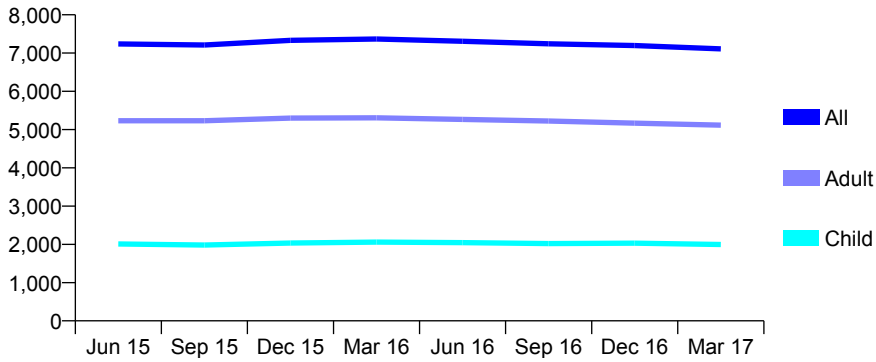
| | |
|---|---|
| Name or company name | MR CS DHALIWAL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 16/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 24,569 |
| Carry forward general activity (UDA) | -57 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £660,131.04 |

## ACCESS*

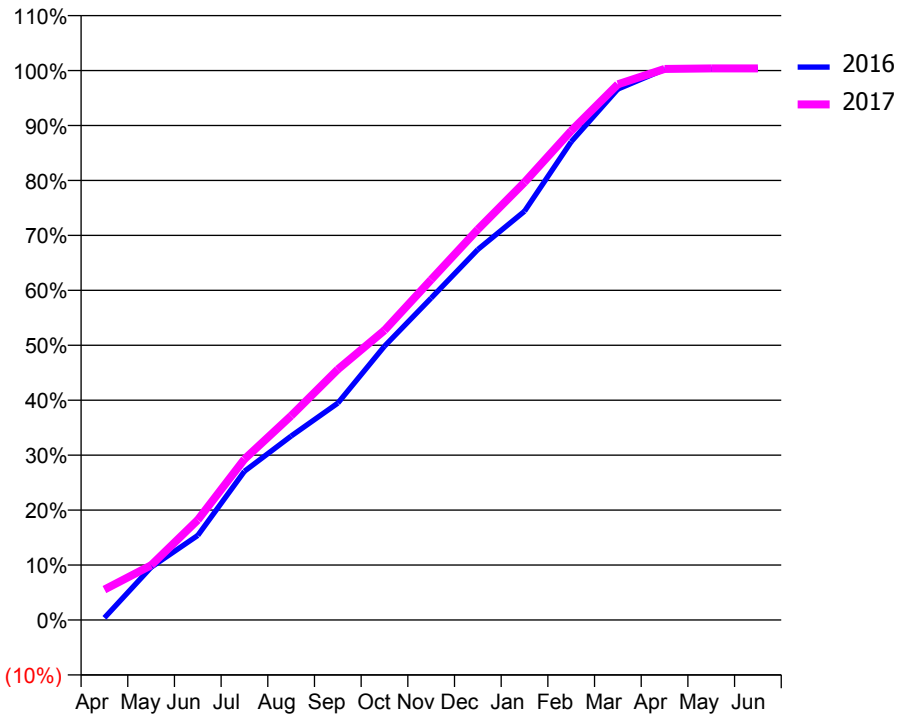
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,366 | |
| Quarter ending June 2016 | 7,309 | → |
| Quarter ending September 2016 | 7,242 | → |
| Quarter ending December 2016 | 7,197 | → |
| Quarter ending March 2017 | 7,109 | ↓ |
| **Variance since March 2016** | (3.5%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 97 | 1,362 |
| May | 2,357 | 2,449 |
| June | 3,783 | 4,474 |
| July | 6,650 | 7,192 |
| August | 8,226 | 9,133 |
| September | 9,695 | 11,205 |
| October | 12,244 | 12,952 |
| November | 14,398 | 15,218 |
| December | 16,564 | 17,468 |
| January | 18,279 | 19,573 |
| February | 21,382 | 21,872 |
| March | 23,736 | 23,950 |
| April | 24,620 | 24,638 |
| May | 24,625 | 24,665 |
| June | 24,626 | 24,665 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 270 | 3,181 | 8.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,275 | 7,963 | 16.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,950 | 3,181 | 61.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,692 | 7,963 | 58.9% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 729 | 11,220 | 6.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 108 | 11,220 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 300 | 11,220 | 2.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 8 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 8 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 208574/0001 - Year end March 2017

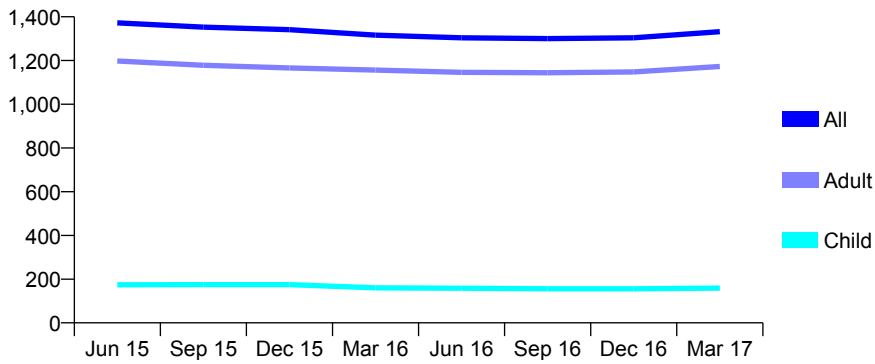
| | |
|---|---|
| Name or company name | MR AR DENBIGH-WHITE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,698 |
| Carry forward general activity (UDA) | 11 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £123,504.81 |

## ACCESS*

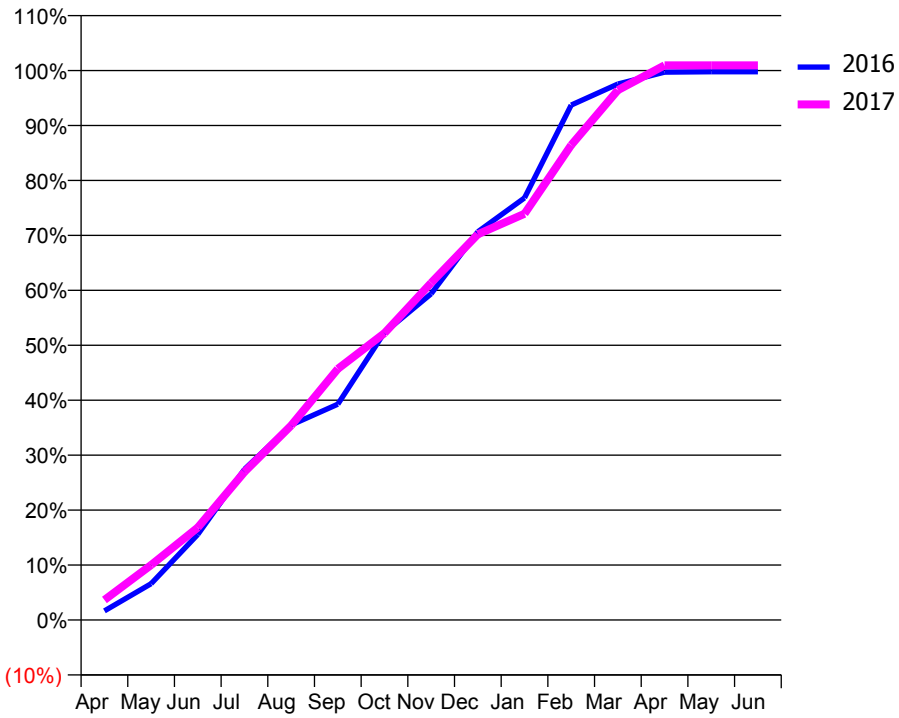
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,316 | |
| Quarter ending June 2016 | 1,304 | → |
| Quarter ending September 2016 | 1,300 | → |
| Quarter ending December 2016 | 1,304 | → |
| Quarter ending March 2017 | 1,332 | ↑ |
| **Variance since March 2016** | 1.2% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 78 | 172 |
| May | 311 | 470 |
| June | 731 | 791 |
| July | 1,288 | 1,266 |
| August | 1,667 | 1,663 |
| September | 1,845 | 2,147 |
| October | 2,459 | 2,453 |
| November | 2,789 | 2,883 |
| December | 3,319 | 3,297 |
| January | 3,609 | 3,473 |
| February | 4,402 | 4,061 |
| March | 4,582 | 4,530 |
| April | 4,684 | 4,742 |
| May | 4,687 | 4,742 |
| June | 4,687 | 4,742 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 27 | 280 | 9.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 282 | 1,646 | 17.1% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 180 | 280 | 64.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 642 | 1,646 | 39.0% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 261 | 1,952 | 13.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 67 | 1,952 | 3.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 30 | 1,952 | 1.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

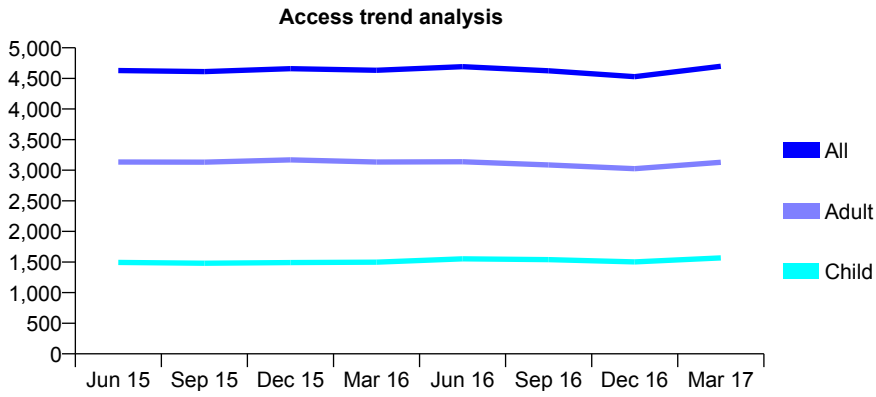
# Q52 - Vital Signs At a Glance Contract Report for 215651/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MRS AA RAYNER |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2021 |

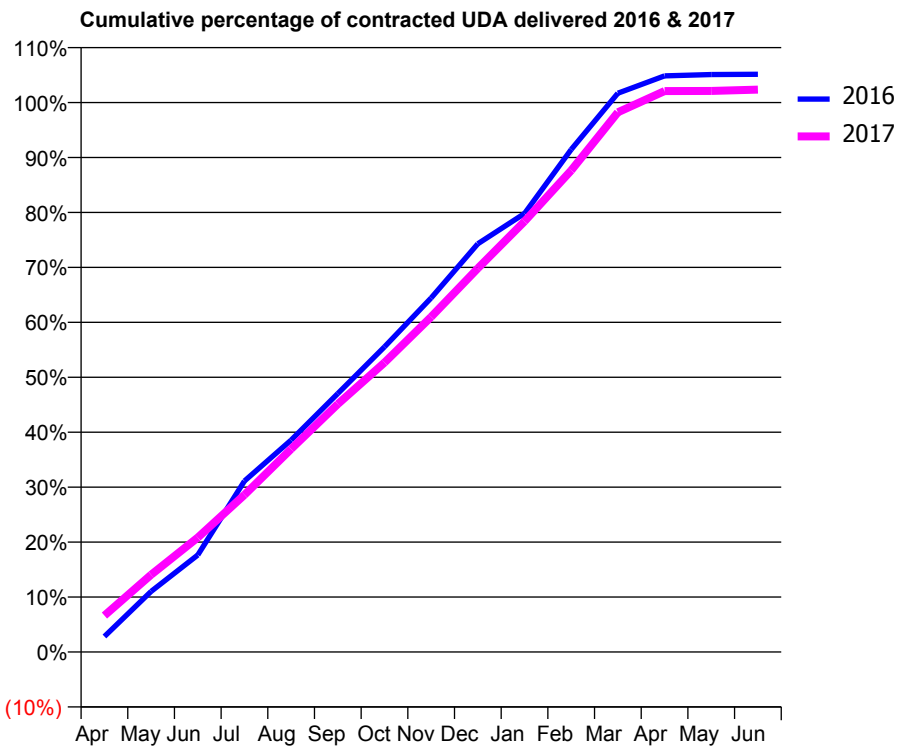
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,774 |
| Carry forward general activity (UDA) | -184 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £223,416.99 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,633 | |
| Quarter ending June 2016 | 4,691 | → |
| Quarter ending September 2016 | 4,624 | ↓ |
| Quarter ending December 2016 | 4,528 | ↓ |
| Quarter ending March 2017 | 4,698 | ↑ |
| **Variance since March 2016** | 1.4% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 260 | 648 |
| May | 1,013 | 1,375 |
| June | 1,623 | 2,036 |
| July | 2,858 | 2,795 |
| August | 3,542 | 3,611 |
| September | 4,320 | 4,410 |
| October | 5,100 | 5,148 |
| November | 5,919 | 5,961 |
| December | 6,825 | 6,824 |
| January | 7,329 | 7,661 |
| February | 8,400 | 8,566 |
| March | 9,339 | 9,600 |
| April | 9,631 | 9,977 |
| May | 9,653 | 9,979 |
| June | 9,657 | 10,002 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 340 | 2,604 | 13.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 631 | 4,123 | 15.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,443 | 2,604 | 55.4% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,860 | 4,123 | 45.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 623 | 5,423 | 11.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 15 | 5,423 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 92 | 5,423 | 1.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 215651/0002 - Year end March 2017

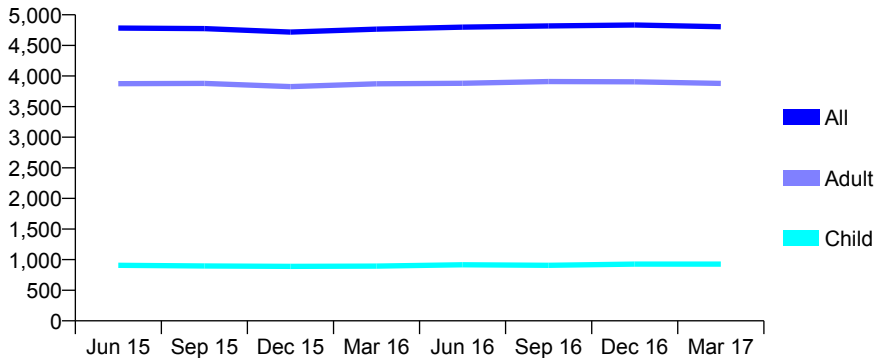
| | |
|---|---|
| Name or company name | MRS AA RAYNER |
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2021 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,957 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £324,224.76 |

## ACCESS*

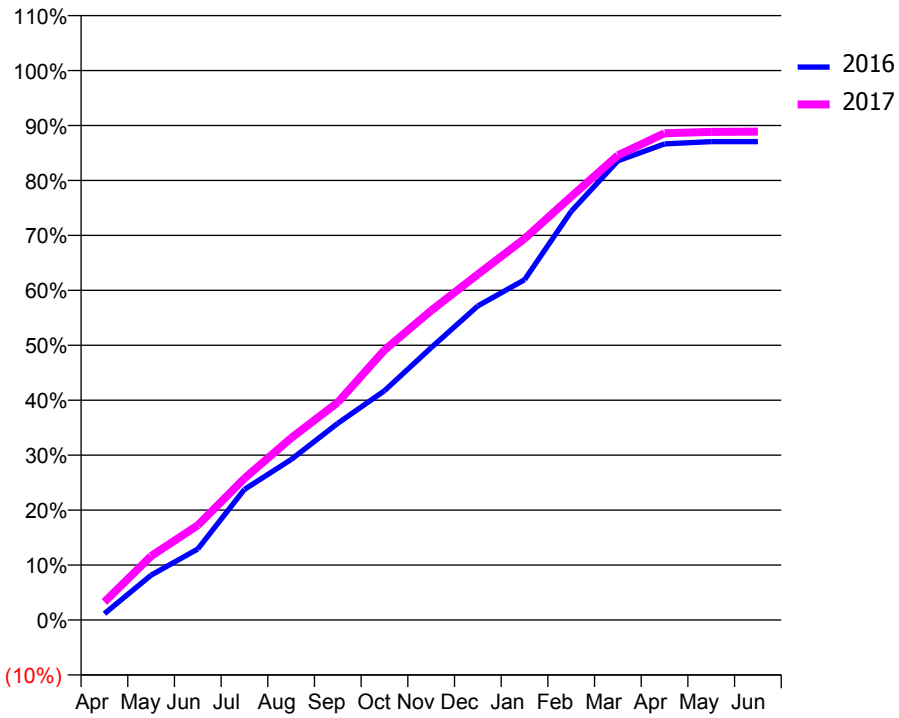
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,766 | |
| Quarter ending June 2016 | 4,798 | → |
| Quarter ending September 2016 | 4,817 | → |
| Quarter ending December 2016 | 4,834 | → |
| Quarter ending March 2017 | 4,804 | → |
| **Variance since March 2016** | 0.8% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 138 | 394 |
| May | 976 | 1,391 |
| June | 1,546 | 2,062 |
| July | 2,841 | 3,083 |
| August | 3,493 | 3,958 |
| September | 4,281 | 4,737 |
| October | 4,989 | 5,875 |
| November | 5,927 | 6,734 |
| December | 6,834 | 7,522 |
| January | 7,402 | 8,298 |
| February | 8,892 | 9,214 |
| March | 9,993 | 10,110 |
| April | 10,359 | 10,593 |
| May | 10,408 | 10,622 |
| June | 10,409 | 10,628 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 90 | 1,208 | 7.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 584 | 4,394 | 13.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 582 | 1,208 | 48.2% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,547 | 4,394 | 35.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 550 | 5,662 | 9.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 64 | 5,662 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 54 | 5,662 | 1.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 222526/0001 - Year end March 2017

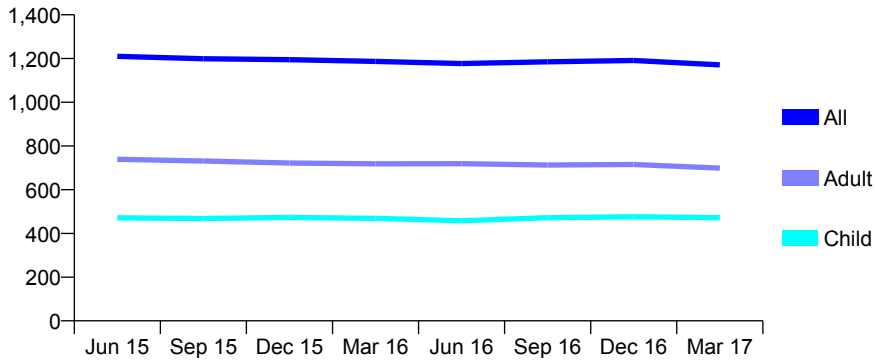
| | |
|---|---|
| Name or company name | MR MR HANSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,896 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £135,751.90 |

## ACCESS*

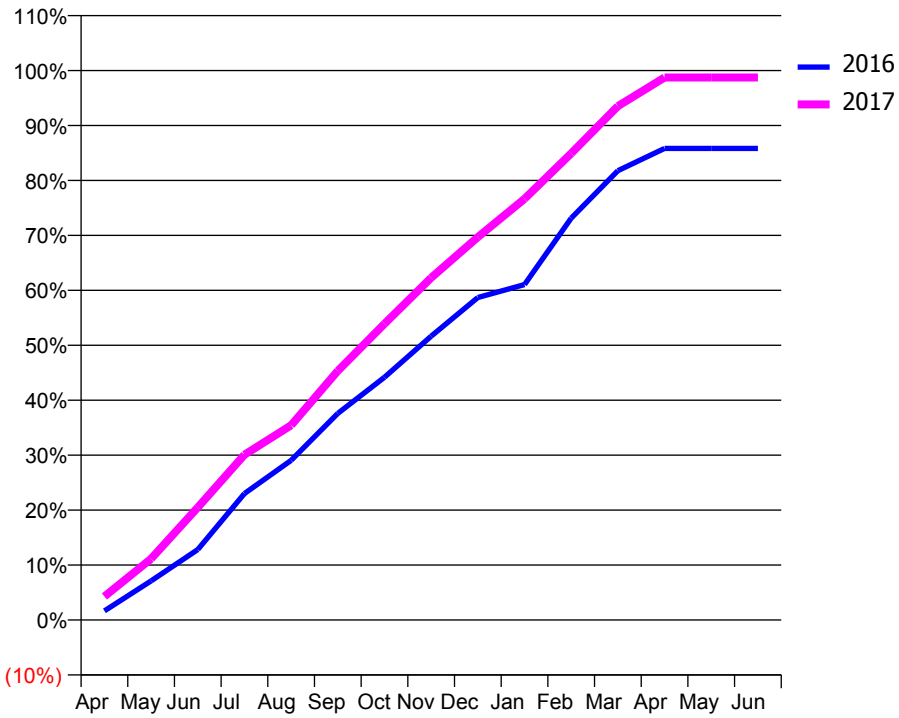
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,187 | |
| Quarter ending June 2016 | 1,177 | → |
| Quarter ending September 2016 | 1,185 | → |
| Quarter ending December 2016 | 1,191 | → |
| Quarter ending March 2017 | 1,171 | ↓ |
| **Variance since March 2016** | (1.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 81 | 210 |
| May | 348 | 546 |
| June | 627 | 1,003 |
| July | 1,127 | 1,473 |
| August | 1,422 | 1,736 |
| September | 1,841 | 2,220 |
| October | 2,163 | 2,640 |
| November | 2,529 | 3,049 |
| December | 2,874 | 3,412 |
| January | 2,989 | 3,753 |
| February | 3,580 | 4,158 |
| March | 4,003 | 4,578 |
| April | 4,202 | 4,834 |
| May | 4,202 | 4,834 |
| June | 4,202 | 4,834 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 200 | 1,106 | 18.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 269 | 1,169 | 23.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 751 | 1,106 | 67.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 668 | 1,169 | 57.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 93 | 2,285 | 4.1% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,285 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 25 | 2,285 | 1.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 224804/0001 - Year end March 2017

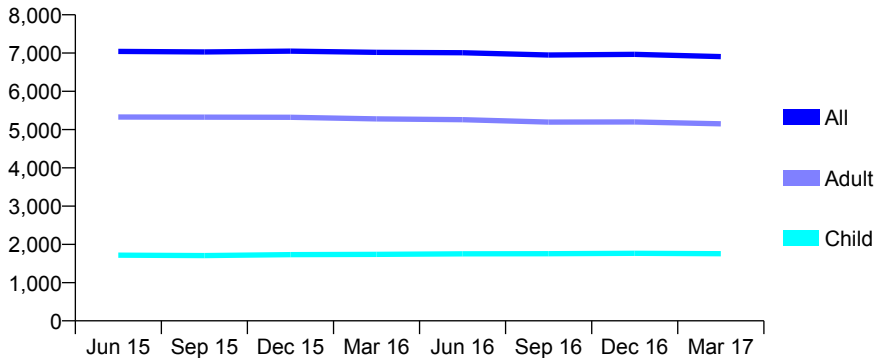
| | |
|---|---|
| Name or company name | MRS SJ WEBSTER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 19,900 |
| Carry forward general activity (UDA) | 6 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £587,728.16 |

## ACCESS*

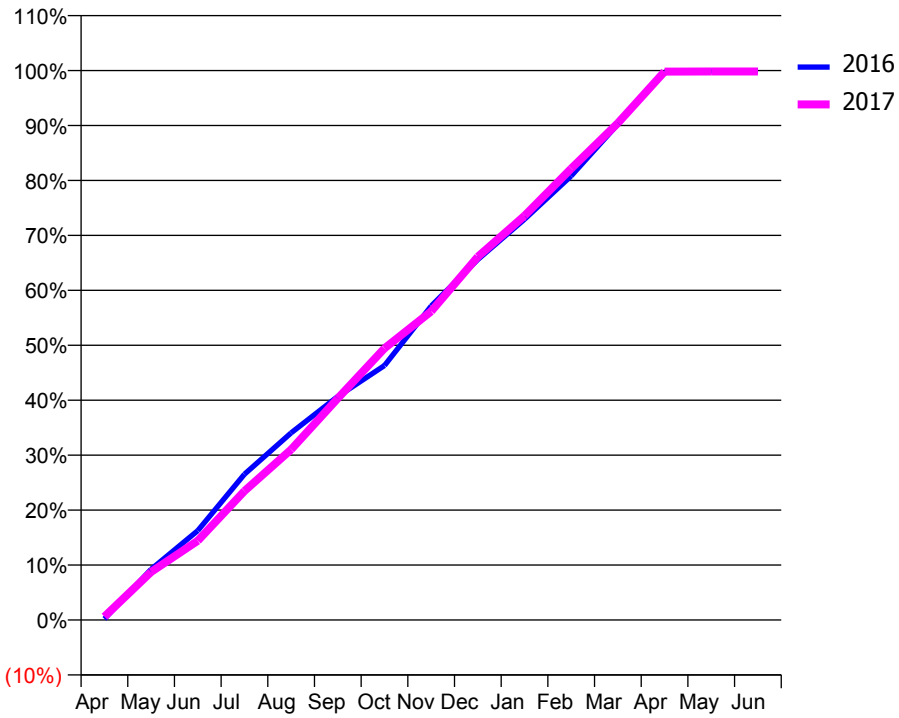
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,018 | |
| Quarter ending June 2016 | 7,010 | → |
| Quarter ending September 2016 | 6,950 | → |
| Quarter ending December 2016 | 6,967 | → |
| Quarter ending March 2017 | 6,907 | → |
| **Variance since March 2016** | (1.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 40 | 121 |
| May | 1,836 | 1,740 |
| June | 3,240 | 2,872 |
| July | 5,279 | 4,674 |
| August | 6,775 | 6,175 |
| September | 8,096 | 8,031 |
| October | 9,215 | 9,838 |
| November | 11,369 | 11,179 |
| December | 13,055 | 13,155 |
| January | 14,512 | 14,637 |
| February | 16,086 | 16,351 |
| March | 17,959 | 17,998 |
| April | 19,856 | 19,861 |
| May | 19,877 | 19,863 |
| June | 19,894 | 19,865 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 261 | 3,081 | 8.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,321 | 8,541 | 15.5% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,107 | 3,081 | 68.4% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,408 | 8,541 | 63.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 460 | 11,659 | 3.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 156 | 11,659 | 1.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 104 | 11,659 | 0.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | *100.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | *100.0%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

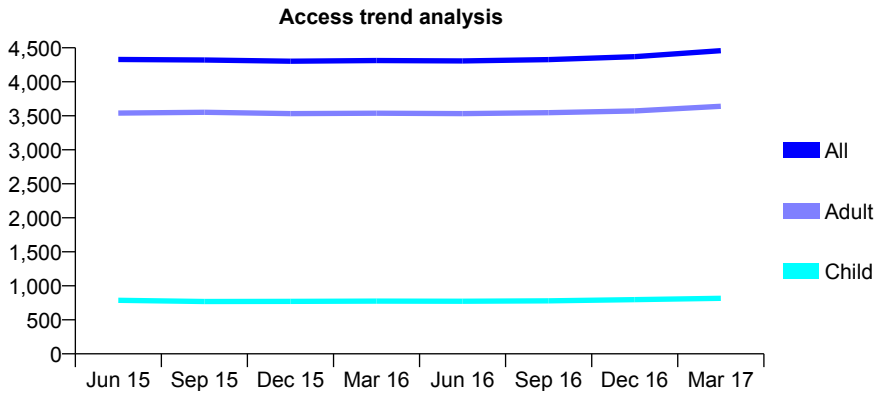
# Q52 - Vital Signs At a Glance Contract Report for 224839/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Wostenholme, Alker & Slater |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

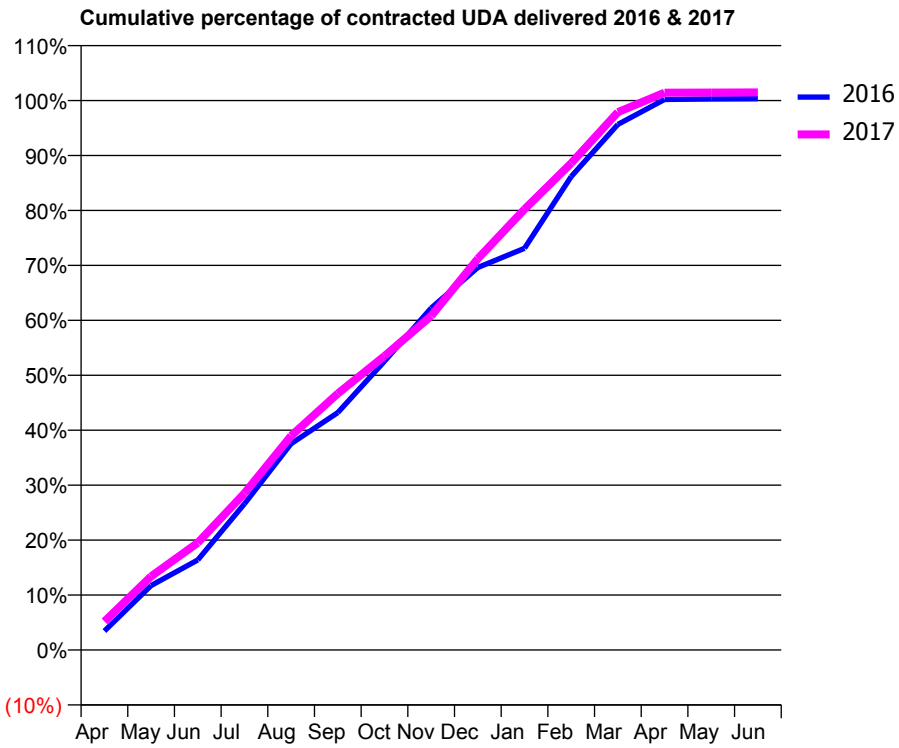
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,253 |
| Carry forward general activity (UDA) | -46 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £418,407.54 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,313 | |
| Quarter ending June 2016 | 4,307 | → |
| Quarter ending September 2016 | 4,327 | → |
| Quarter ending December 2016 | 4,369 | → |
| Quarter ending March 2017 | 4,457 | ↑ |
| **Variance since March 2016** | 3.3% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 491 | 743 |
| May | 1,673 | 1,912 |
| June | 2,335 | 2,781 |
| July | 3,792 | 4,067 |
| August | 5,352 | 5,557 |
| September | 6,158 | 6,653 |
| October | 7,488 | 7,623 |
| November | 8,871 | 8,666 |
| December | 9,922 | 10,149 |
| January | 10,421 | 11,432 |
| February | 12,282 | 12,626 |
| March | 13,634 | 13,950 |
| April | 14,278 | 14,456 |
| May | 14,293 | 14,461 |
| June | 14,299 | 14,464 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 81 | 1,383 | 5.9% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 995 | 6,562 | 15.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 930 | 1,383 | 67.2% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,518 | 6,562 | 68.9% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 540 | 7,897 | 6.8% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 57 | 7,897 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 124 | 7,897 | 1.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | *100.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 12 | *100.0%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 228672/0001 - Year end March 2017

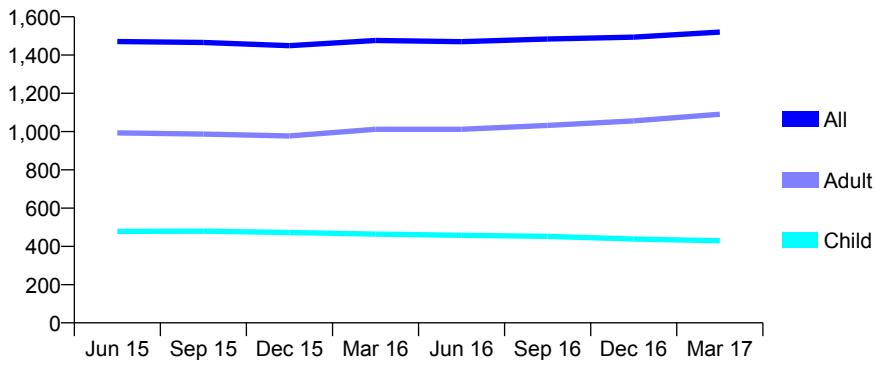
| | |
|---|---|
| Name or company name | MRS GI AUSTIN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,297 |
| Carry forward general activity (UDA) | -75 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £147,758.29 |

## ACCESS*

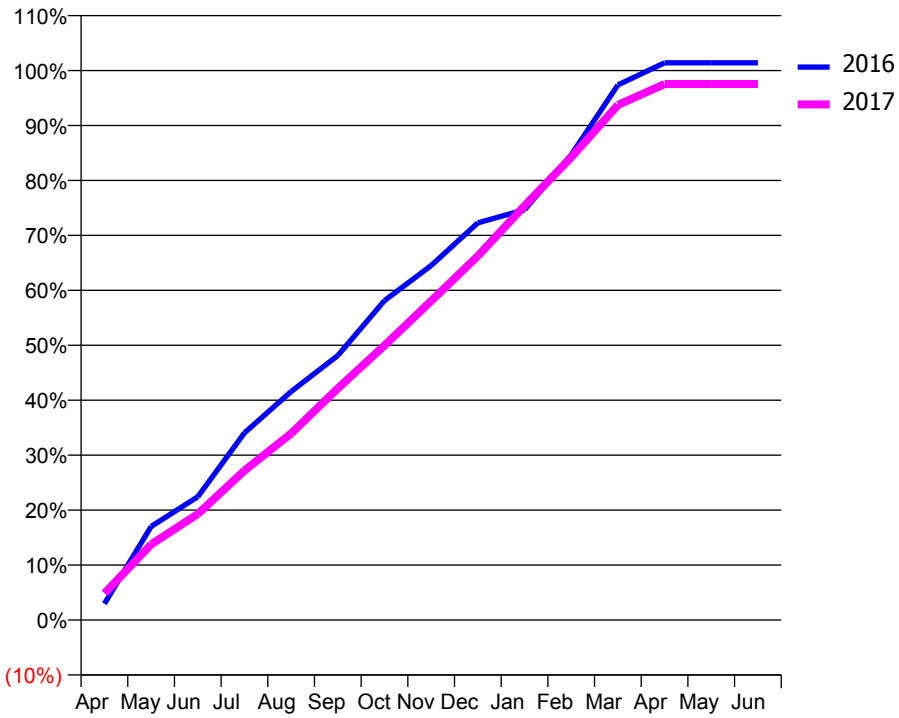
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,476 | |
| Quarter ending June 2016 | 1,470 | → |
| Quarter ending September 2016 | 1,484 | → |
| Quarter ending December 2016 | 1,494 | → |
| Quarter ending March 2017 | 1,520 | → |
| **Variance since March 2016** | 3.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 157 | 258 |
| May | 901 | 729 |
| June | 1,188 | 1,022 |
| July | 1,805 | 1,442 |
| August | 2,203 | 1,799 |
| September | 2,550 | 2,234 |
| October | 3,079 | 2,647 |
| November | 3,417 | 3,077 |
| December | 3,829 | 3,510 |
| January | 3,954 | 3,995 |
| February | 4,484 | 4,461 |
| March | 5,158 | 4,965 |
| April | 5,372 | 5,167 |
| May | 5,372 | 5,167 |
| June | 5,372 | 5,167 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 111 | 897 | 12.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 343 | 1,536 | 22.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 694 | 897 | 77.4% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 744 | 1,536 | 48.4% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 41 | 2,433 | 1.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 198 | 2,433 | 8.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 69 | 2,433 | 2.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 230200/0001 - Year end March 2017

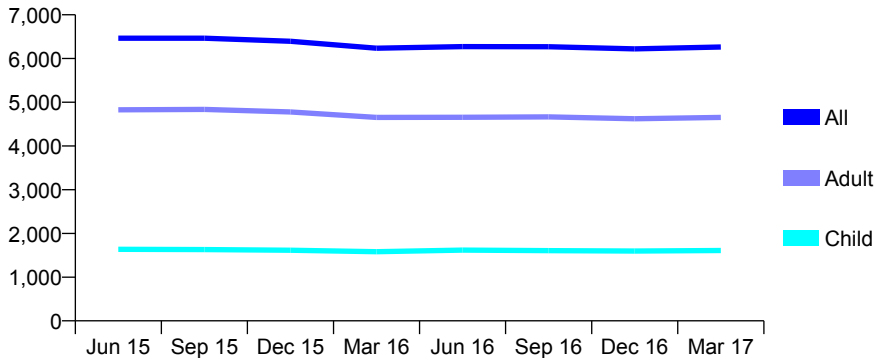
| | |
|---|---|
| Name or company name | MR SJ GARDNER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 17,700 |
| Carry forward general activity (UDA) | -139 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £532,185.94 |

## ACCESS*

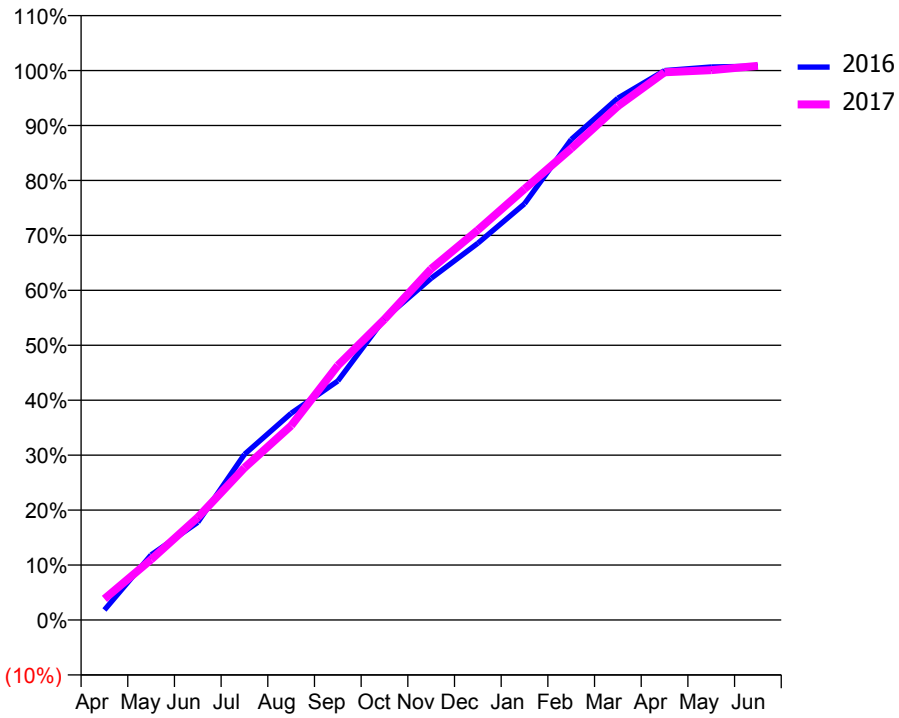
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,235 | |
| Quarter ending June 2016 | 6,274 | → |
| Quarter ending September 2016 | 6,271 | → |
| Quarter ending December 2016 | 6,220 | → |
| Quarter ending March 2017 | 6,262 | → |
| **Variance since March 2016** | 0.4% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 325 | 679 |
| May | 2,097 | 1,948 |
| June | 3,146 | 3,306 |
| July | 5,337 | 4,904 |
| August | 6,658 | 6,259 |
| September | 7,698 | 8,197 |
| October | 9,709 | 9,687 |
| November | 11,009 | 11,311 |
| December | 12,137 | 12,560 |
| January | 13,406 | 13,885 |
| February | 15,480 | 15,185 |
| March | 16,808 | 16,550 |
| April | 17,700 | 17,642 |
| May | 17,816 | 17,711 |
| June | 17,839 | 17,850 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 206 | 2,118 | 9.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,563 | 7,247 | 21.6% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 985 | 2,118 | 46.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,550 | 7,247 | 49.0% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,357 | 9,477 | 14.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 147 | 9,477 | 1.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 105 | 9,477 | 1.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 85 | 85 | *100.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 83 | 85 | *97.6%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 230200/0002 - Year end March 2017

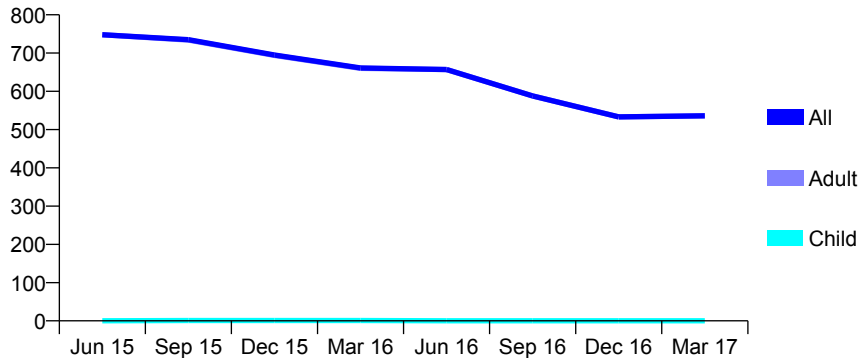
| | |
|---|---|
| Name or company name | MR SJ GARDNER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,738 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £106,037.10 |

## ACCESS*

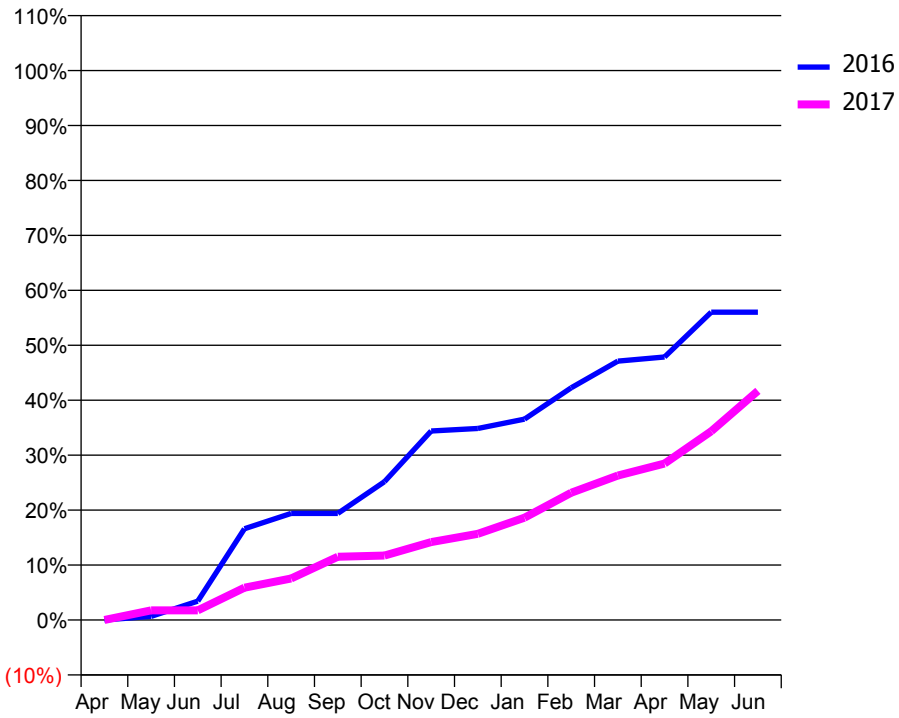
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 661 | |
| Quarter ending June 2016 | 657 | → |
| Quarter ending September 2016 | 588 | ↓ |
| Quarter ending December 2016 | 533 | ↓ |
| Quarter ending March 2017 | 536 | → |
| **Variance since March 2016** | (18.9%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 11 | 30 |
| June | 60 | 30 |
| July | 289 | 102 |
| August | 337 | 131 |
| September | 337 | 200 |
| October | 438 | 204 |
| November | 598 | 247 |
| December | 606 | 273 |
| January | 635 | 324 |
| February | 734 | 402 |
| March | 819 | 457 |
| April | 832 | 495 |
| May | 974 | 597 |
| June | 974 | 725 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | *N/A* | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 16 | 344 | 4.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | *N/A* | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 14 | 344 | 4.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 261 | 367 | 71.1% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 367 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 367 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 231010/0001 - Year end March 2017

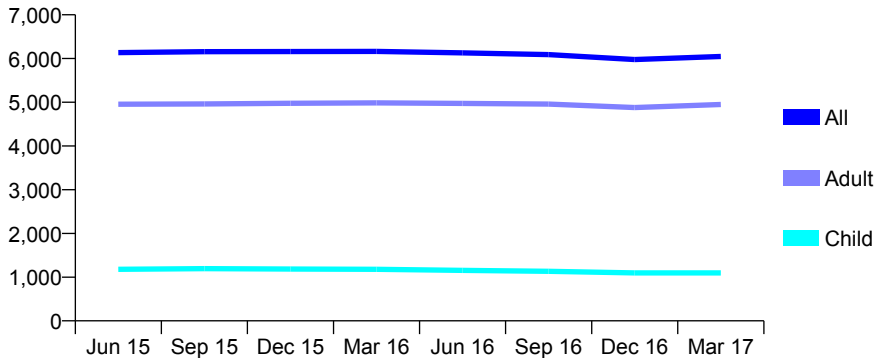
| | |
|---|---|
| Name or company name | MR WS MALACH |
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2021 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 21,490 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £624,375.08 |

## ACCESS*

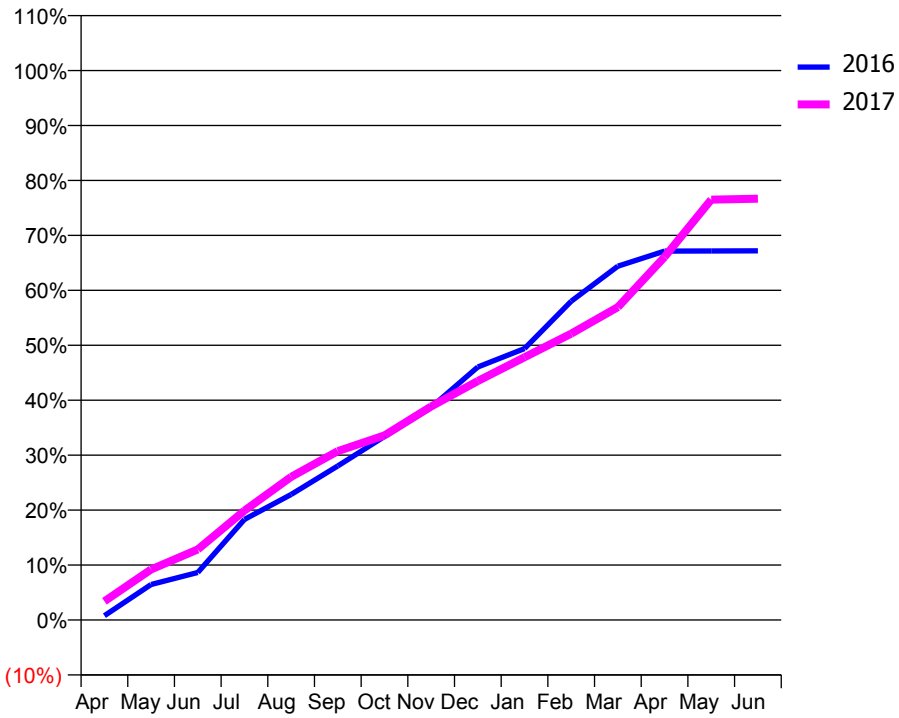
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,164 | |
| Quarter ending June 2016 | 6,129 | → |
| Quarter ending September 2016 | 6,091 | → |
| Quarter ending December 2016 | 5,977 | ↓ |
| Quarter ending March 2017 | 6,046 | → |
| **Variance since March 2016** | (1.9%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 167 | 735 |
| May | 1,390 | 1,981 |
| June | 1,857 | 2,760 |
| July | 3,934 | 4,276 |
| August | 4,912 | 5,599 |
| September | 6,024 | 6,604 |
| October | 7,176 | 7,222 |
| November | 8,323 | 8,352 |
| December | 9,897 | 9,349 |
| January | 10,614 | 10,276 |
| February | 12,468 | 11,199 |
| March | 13,840 | 12,239 |
| April | 14,425 | 14,195 |
| May | 14,431 | 16,442 |
| June | 14,436 | 16,475 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 95 | 1,333 | 7.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 634 | 5,554 | 11.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 852 | 1,333 | 63.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,970 | 5,554 | 53.5% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 176 | 8,860 | 2.0% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 85 | 8,860 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 62 | 8,860 | 0.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 233013/0003 - Year end March 2017

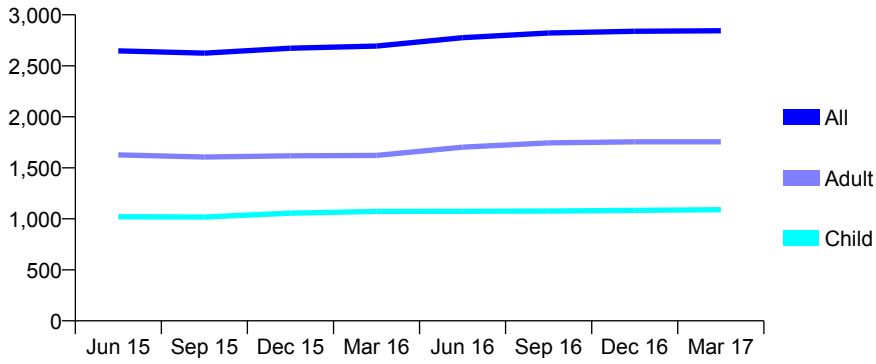
| | |
|---|---|
| Name or company name | MR IS BOYD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,000 |
| Carry forward general activity (UDA) | -129 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £277,356.21 |

## ACCESS*

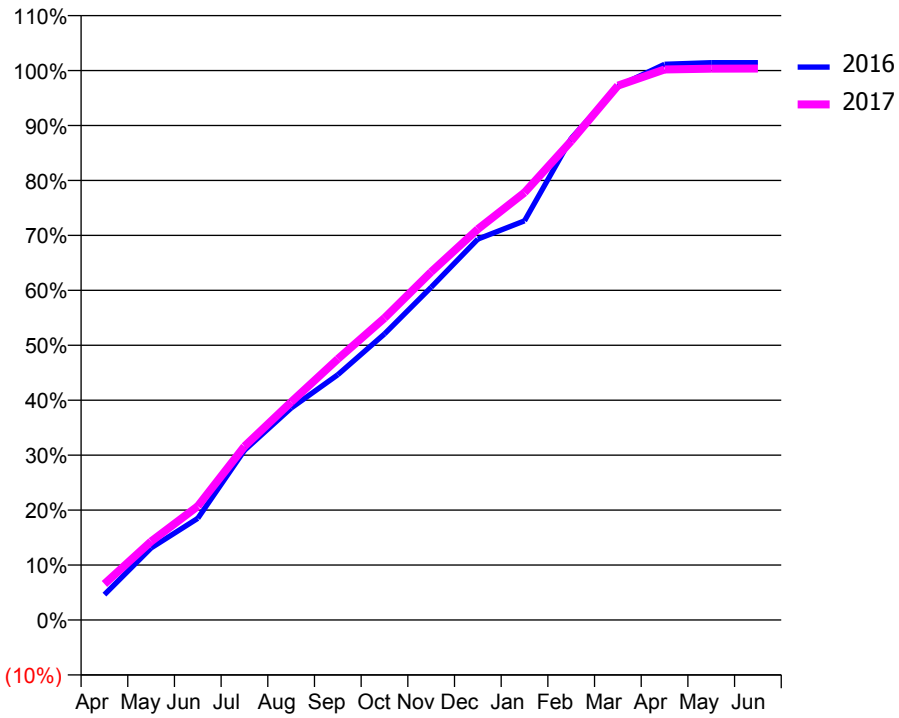
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,694 | |
| Quarter ending June 2016 | 2,776 | ↑ |
| Quarter ending September 2016 | 2,822 | → |
| Quarter ending December 2016 | 2,838 | → |
| Quarter ending March 2017 | 2,844 | → |
| **Variance since March 2016** | 5.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 416 | 591 |
| May | 1,180 | 1,287 |
| June | 1,665 | 1,865 |
| July | 2,779 | 2,845 |
| August | 3,472 | 3,569 |
| September | 4,018 | 4,275 |
| October | 4,685 | 4,945 |
| November | 5,451 | 5,702 |
| December | 6,238 | 6,402 |
| January | 6,537 | 7,000 |
| February | 7,888 | 7,843 |
| March | 8,741 | 8,752 |
| April | 9,103 | 9,017 |
| May | 9,128 | 9,029 |
| June | 9,129 | 9,031 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 112 | 1,729 | 6.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 500 | 3,334 | 15.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,163 | 1,729 | 67.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,355 | 3,334 | 70.6% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 212 | 5,001 | 4.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 22 | 5,001 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 16 | 5,001 | 0.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 235989/0001 - Year end March 2017

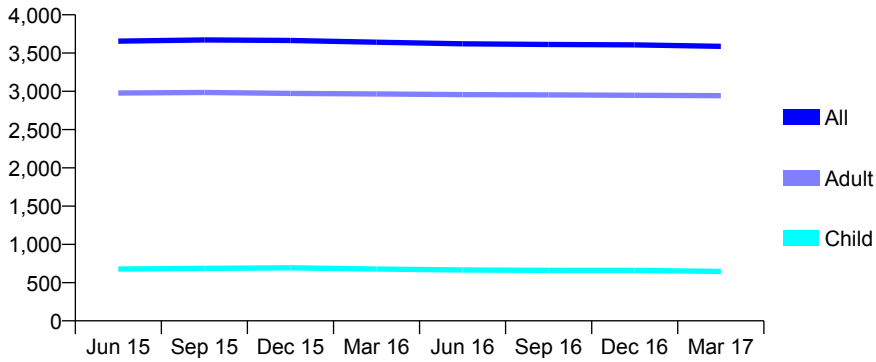
| | |
|---|---|
| Name or company name | MR MJ CLARKE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,826 |
| Carry forward general activity (UDA) | -12 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £288,703.43 |

## ACCESS*

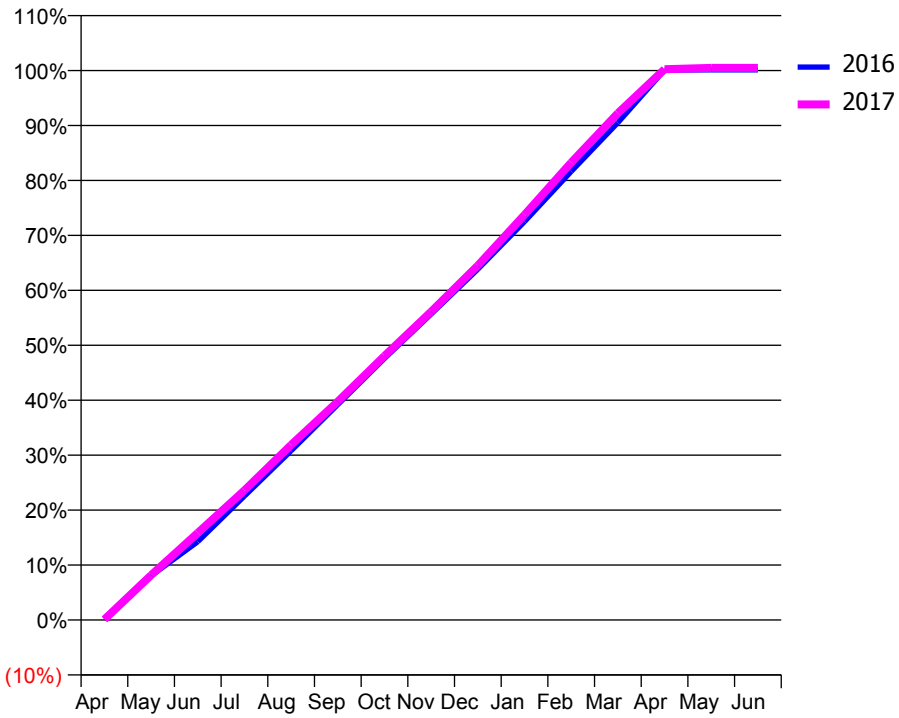
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,642 | |
| Quarter ending June 2016 | 3,621 | → |
| Quarter ending September 2016 | 3,613 | → |
| Quarter ending December 2016 | 3,607 | → |
| Quarter ending March 2017 | 3,588 | → |
| **Variance since March 2016** | (1.5%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 14 | 12 |
| May | 870 | 884 |
| June | 1,543 | 1,717 |
| July | 2,441 | 2,556 |
| August | 3,336 | 3,452 |
| September | 4,243 | 4,306 |
| October | 5,152 | 5,203 |
| November | 6,029 | 6,075 |
| December | 6,911 | 6,984 |
| January | 7,849 | 7,983 |
| February | 8,837 | 9,013 |
| March | 9,799 | 9,984 |
| April | 10,836 | 10,851 |
| May | 10,838 | 10,876 |
| June | 10,838 | 10,876 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 79 | 1,015 | 7.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 853 | 4,643 | 18.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 601 | 1,015 | 59.2% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,407 | 4,643 | 51.8% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 322 | 5,565 | 5.8% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 37 | 5,565 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 217 | 5,565 | 3.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 237787/0001 - Year end March 2017

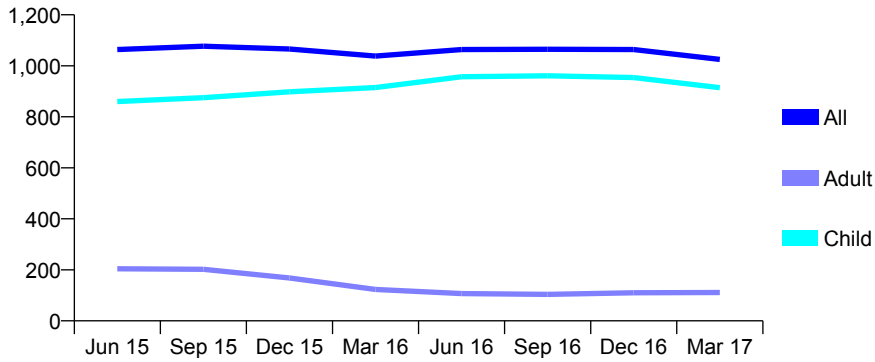
| | |
|---|---|
| Name or company name | MRS PK GREWAL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,790 |
| Carry forward general activity (UDA) | -36 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £39,314.95 |

## ACCESS*

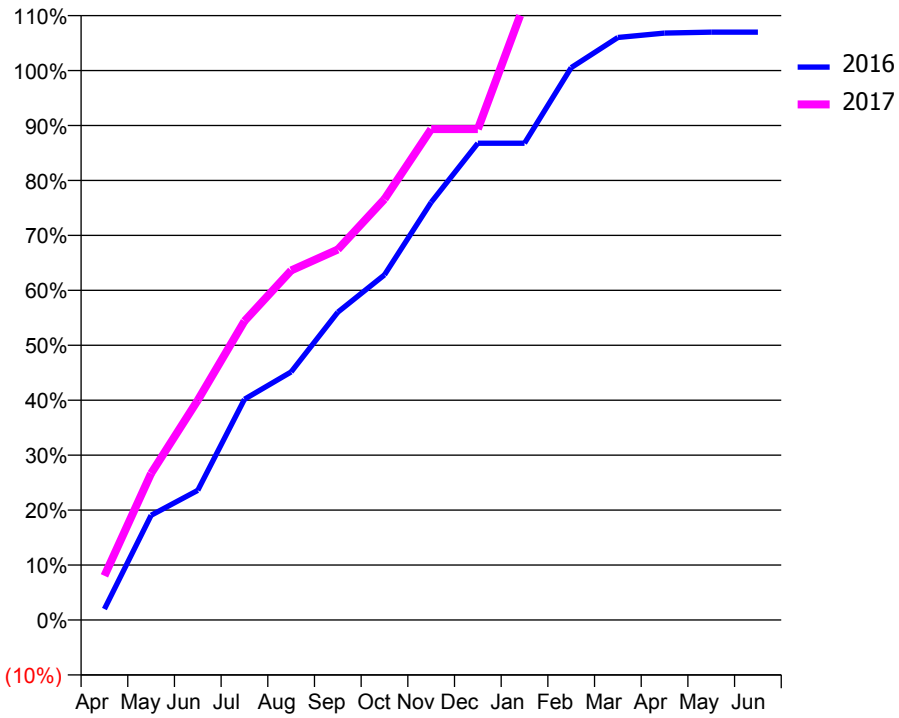
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,038 | |
| Quarter ending June 2016 | 1,064 | ↑ |
| Quarter ending September 2016 | 1,065 | → |
| Quarter ending December 2016 | 1,064 | → |
| Quarter ending March 2017 | 1,025 | ↓ |
| **Variance since March 2016** | (1.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 36 | 144 |
| May | 341 | 477 |
| June | 422 | 716 |
| July | 719 | 974 |
| August | 808 | 1,139 |
| September | 1,003 | 1,207 |
| October | 1,125 | 1,371 |
| November | 1,361 | 1,599 |
| December | 1,553 | 1,599 |
| January | 1,553 | 2,007 |
| February | 1,799 | 2,084 |
| March | 1,897 | 2,144 |
| April | 1,912 | 2,165 |
| May | 1,915 | 2,165 |
| June | 1,915 | 2,169 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 131 | 1,686 | 7.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 11 | 55 | *20.0%* | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,168 | 1,686 | 69.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 34 | 55 | *61.8%* | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 88 | 1,740 | 5.1% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,740 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,740 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 239224/0001 - Year end March 2017

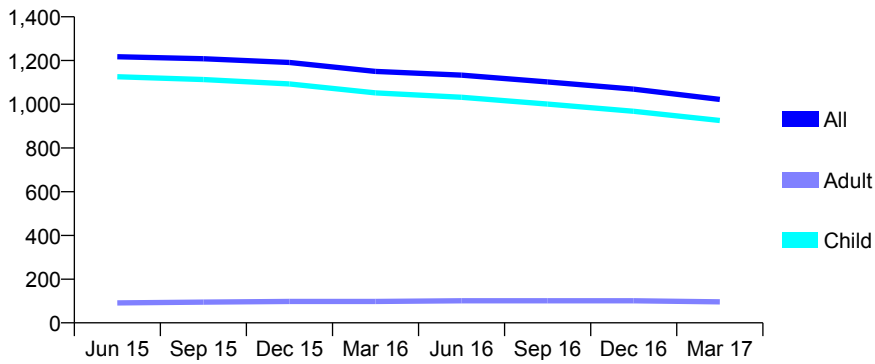
| | |
|---|---|
| Name or company name | MRS SJ JARDINE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,200 |
| Carry forward general activity (UDA) | -44 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £46,934.26 |

## ACCESS*

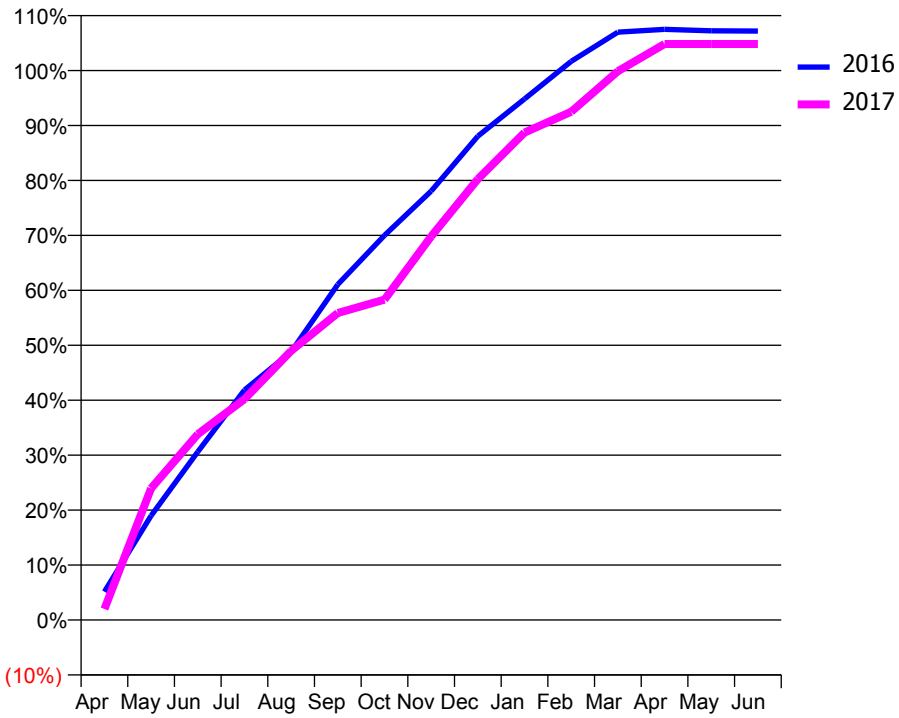
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,150 | |
| Quarter ending June 2016 | 1,133 | ↓ |
| Quarter ending September 2016 | 1,102 | ↓ |
| Quarter ending December 2016 | 1,069 | ↓ |
| Quarter ending March 2017 | 1,022 | ↓ |
| **Variance since March 2016** | (11.1%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 113 | 44 |
| May | 418 | 527 |
| June | 673 | 744 |
| July | 921 | 884 |
| August | 1,074 | 1,077 |
| September | 1,343 | 1,229 |
| October | 1,540 | 1,283 |
| November | 1,717 | 1,536 |
| December | 1,937 | 1,765 |
| January | 2,086 | 1,952 |
| February | 2,237 | 2,035 |
| March | 2,354 | 2,197 |
| April | 2,365 | 2,306 |
| May | 2,359 | 2,306 |
| June | 2,358 | 2,306 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 149 | 1,734 | 8.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | *N/A* | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,254 | 1,734 | 72.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | *N/A* | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 56 | 1,807 | 3.1% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,807 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,807 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

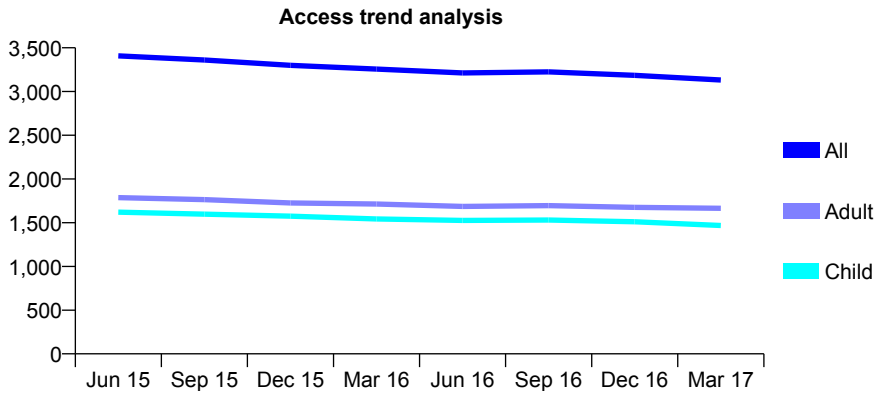
# Q52 - Vital Signs At a Glance Contract Report for 250619/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR SH BASHIR |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2021 |

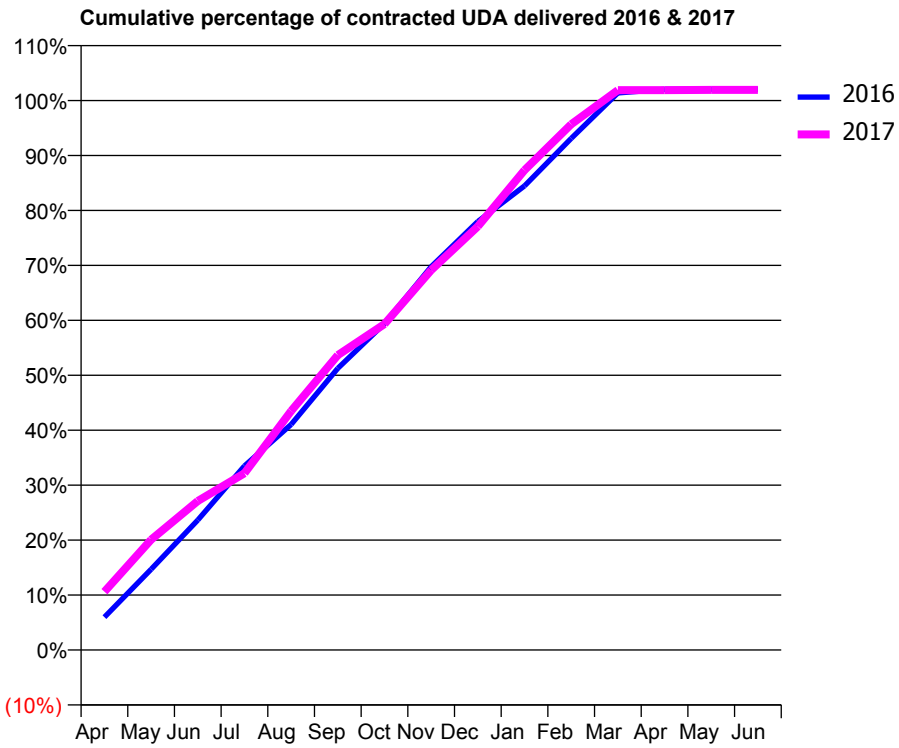
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,413 |
| Carry forward general activity (UDA) | -168 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £223,176.91 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,256 | |
| Quarter ending June 2016 | 3,212 | ↓ |
| Quarter ending September 2016 | 3,225 | → |
| Quarter ending December 2016 | 3,185 | ↓ |
| Quarter ending March 2017 | 3,132 | ↓ |
| **Variance since March 2016** | (3.8%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 504 | 893 |
| May | 1,236 | 1,690 |
| June | 1,990 | 2,281 |
| July | 2,818 | 2,706 |
| August | 3,454 | 3,659 |
| September | 4,313 | 4,515 |
| October | 4,999 | 4,991 |
| November | 5,869 | 5,815 |
| December | 6,560 | 6,486 |
| January | 7,106 | 7,347 |
| February | 7,832 | 8,049 |
| March | 8,529 | 8,572 |
| April | 8,584 | 8,572 |
| May | 8,586 | 8,575 |
| June | 8,586 | 8,575 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 92 | 2,813 | 3.3% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 210 | 2,648 | 7.9% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,265 | 2,813 | 80.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,882 | 2,648 | 71.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 117 | 5,432 | 2.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 16 | 5,432 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 6 | 5,432 | 0.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 2 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 263095/0001 - Year end March 2017

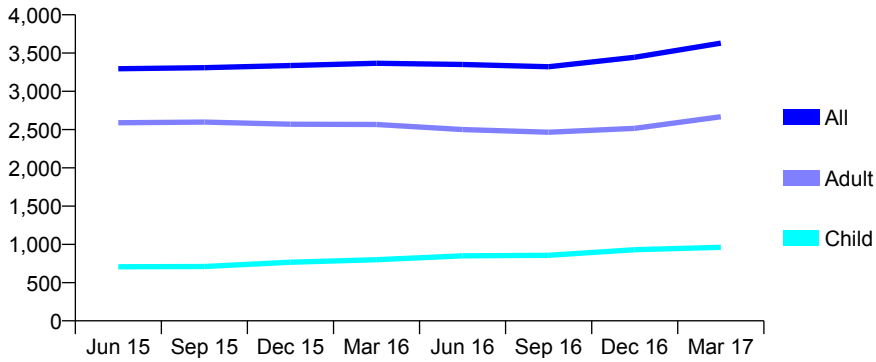
| | |
|---|---|
| Name or company name | MISS F SHAKOOR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,600 |
| Carry forward general activity (UDA) | 65 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £364,763.32 |

## ACCESS*

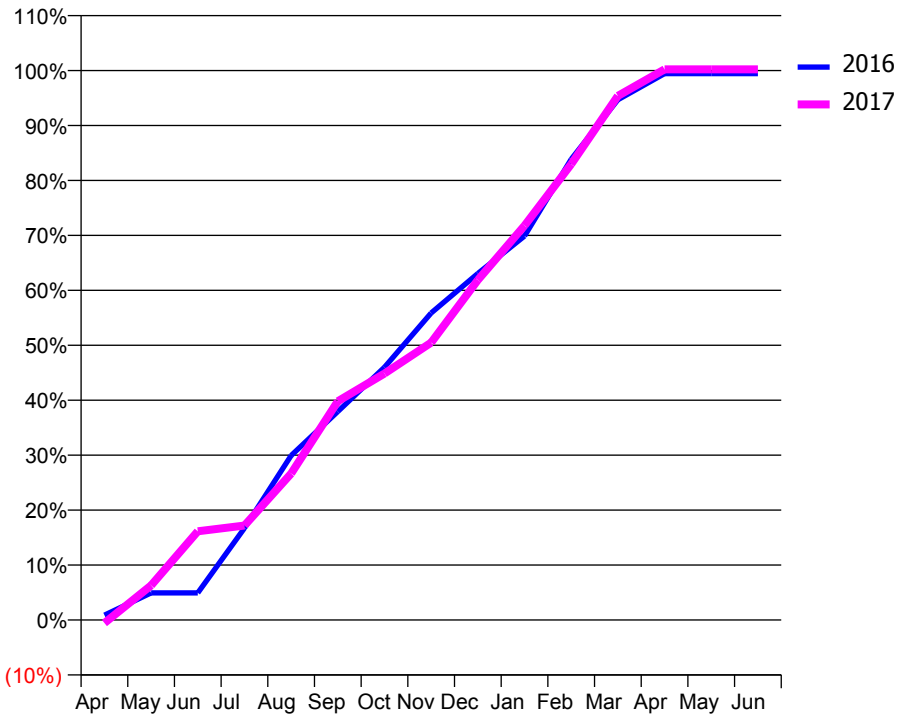
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,366 | |
| Quarter ending June 2016 | 3,350 | → |
| Quarter ending September 2016 | 3,322 | → |
| Quarter ending December 2016 | 3,445 | ↑ |
| Quarter ending March 2017 | 3,630 | ↑ |
| **Variance since March 2016** | 7.8% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 102 | -65 |
| May | 572 | 730 |
| June | 572 | 1,875 |
| July | 1,941 | 1,995 |
| August | 3,472 | 3,092 |
| September | 4,401 | 4,617 |
| October | 5,337 | 5,205 |
| November | 6,480 | 5,857 |
| December | 7,314 | 7,177 |
| January | 8,104 | 8,326 |
| February | 9,727 | 9,623 |
| March | 10,984 | 11,063 |
| April | 11,536 | 11,623 |
| May | 11,535 | 11,623 |
| June | 11,535 | 11,623 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 74 | 1,583 | 4.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 518 | 4,305 | 12.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,008 | 1,583 | 63.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,875 | 4,305 | 66.8% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 180 | 5,902 | 3.0% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 67 | 5,902 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 123 | 5,902 | 2.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 269794/0001 - Year end March 2017

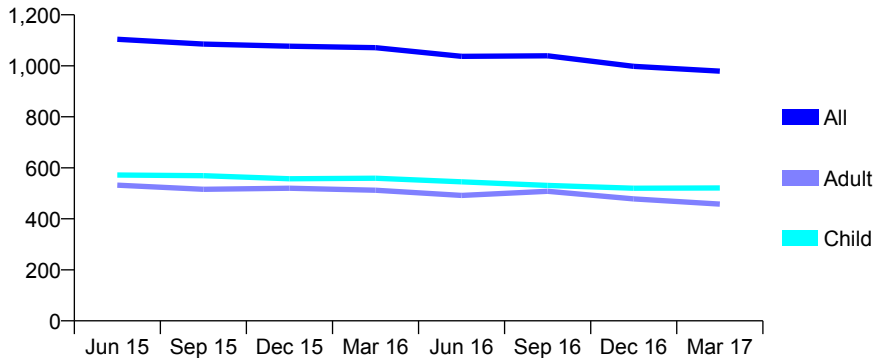
| | |
|---|---|
| Name or company name | MR MP BROWN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/02/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,436 |
| Carry forward general activity (UDA) | -29 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £48,431.58 |

## ACCESS*

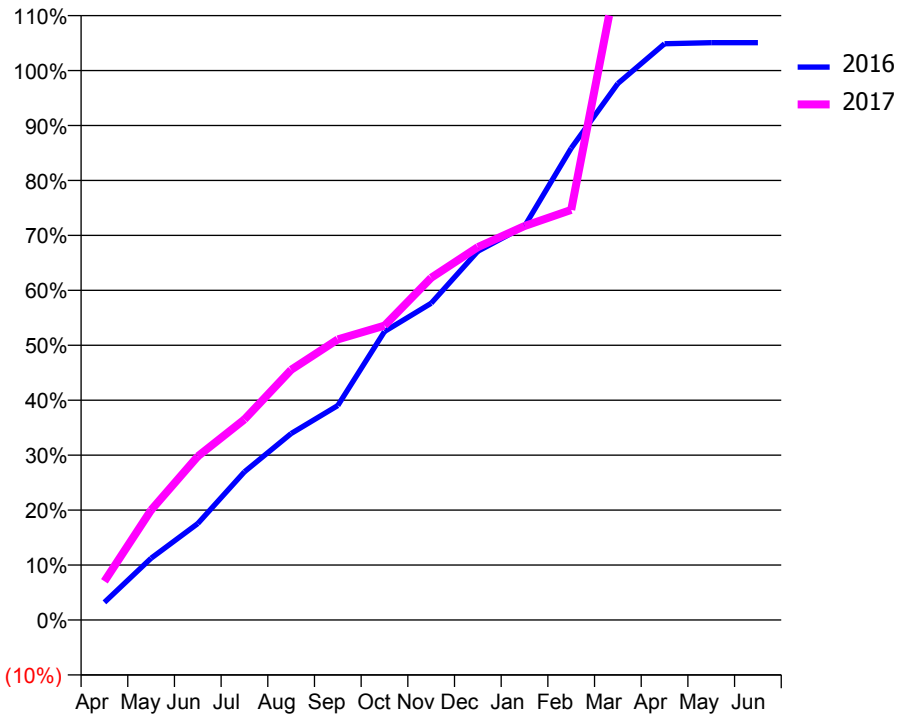
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,071 | |
| Quarter ending June 2016 | 1,037 | ↓ |
| Quarter ending September 2016 | 1,039 | → |
| Quarter ending December 2016 | 998 | ↓ |
| Quarter ending March 2017 | 979 | ↓ |
| **Variance since March 2016** | (8.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 46 | 101 |
| May | 162 | 287 |
| June | 252 | 428 |
| July | 387 | 524 |
| August | 487 | 654 |
| September | 560 | 733 |
| October | 754 | 769 |
| November | 828 | 894 |
| December | 964 | 975 |
| January | 1,029 | 1,030 |
| February | 1,233 | 1,072 |
| March | 1,402 | 1,697 |
| April | 1,506 | 1,712 |
| May | 1,509 | 1,737 |
| June | 1,509 | 1,738 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 96 | 902 | 10.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 111 | 625 | 17.8% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 620 | 902 | 68.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 401 | 625 | 64.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 51 | 1,090 | 4.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 1,090 | 0.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 1,090 | 2.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

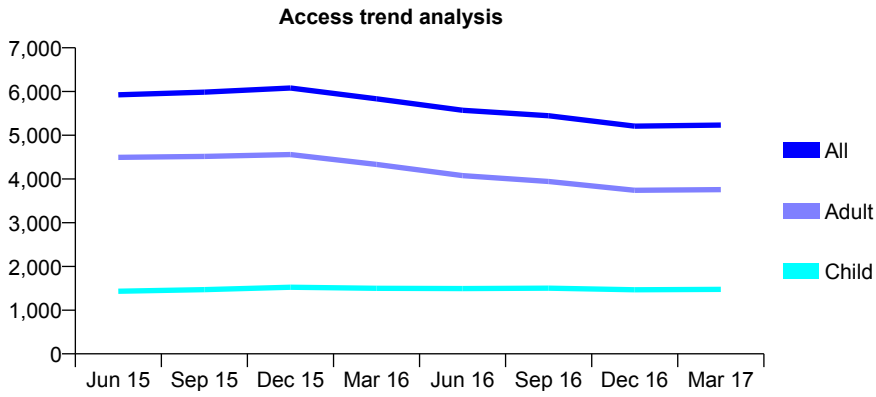
# Q52 - Vital Signs At a Glance Contract Report for 269883/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | MR MA MANZOOR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2012 |
| Contract end date | |

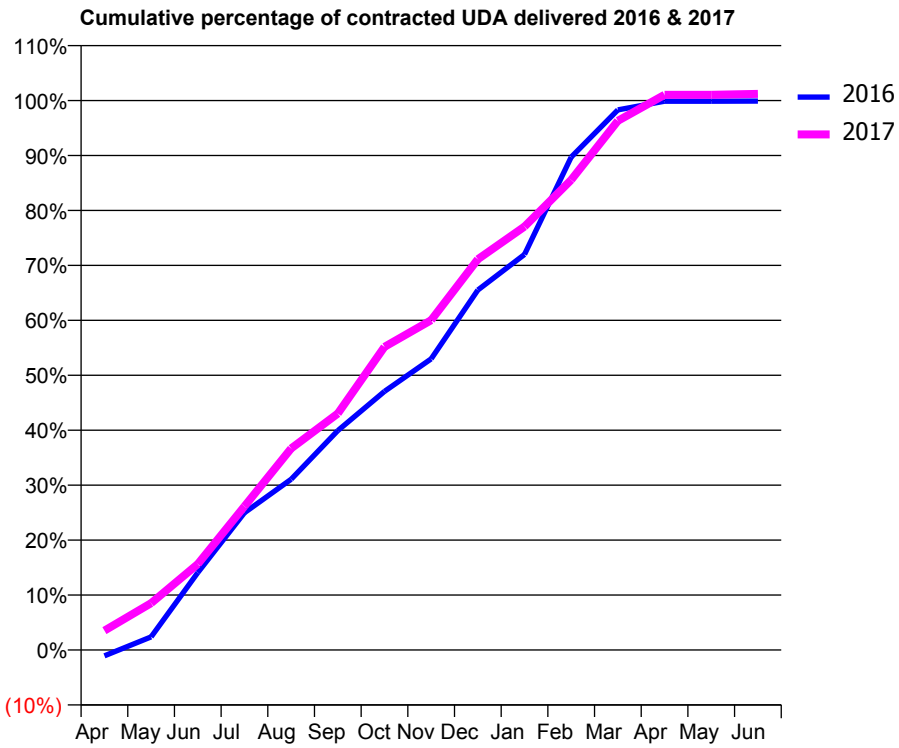
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 17,225 |
| Carry forward general activity (UDA) | 20 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £463,209.80 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,834 | |
| Quarter ending June 2016 | 5,570 | ↓ |
| Quarter ending September 2016 | 5,445 | ↓ |
| Quarter ending December 2016 | 5,207 | ↓ |
| Quarter ending March 2017 | 5,231 | → |
| **Variance since March 2016** | (10.3%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -185 | 607 |
| May | 412 | 1,469 |
| June | 2,425 | 2,696 |
| July | 4,302 | 4,503 |
| August | 5,352 | 6,318 |
| September | 6,878 | 7,413 |
| October | 8,106 | 9,504 |
| November | 9,127 | 10,340 |
| December | 11,283 | 12,250 |
| January | 12,398 | 13,272 |
| February | 15,450 | 14,735 |
| March | 16,931 | 16,588 |
| April | 17,202 | 17,403 |
| May | 17,202 | 17,403 |
| June | 17,205 | 17,432 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 150 | 2,280 | 6.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 732 | 5,468 | 13.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,514 | 2,280 | 66.4% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,617 | 5,468 | 66.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 470 | 7,974 | 5.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 69 | 7,974 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 16 | 7,974 | 0.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 271209/0001 - Year end March 2017

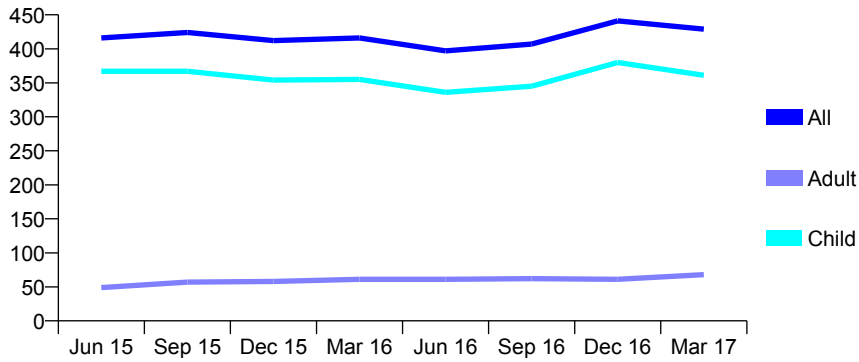
| | |
|---|---|
| Name or company name | MR PJ MOORE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 15/09/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 806 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £23,984.48 |

## ACCESS*

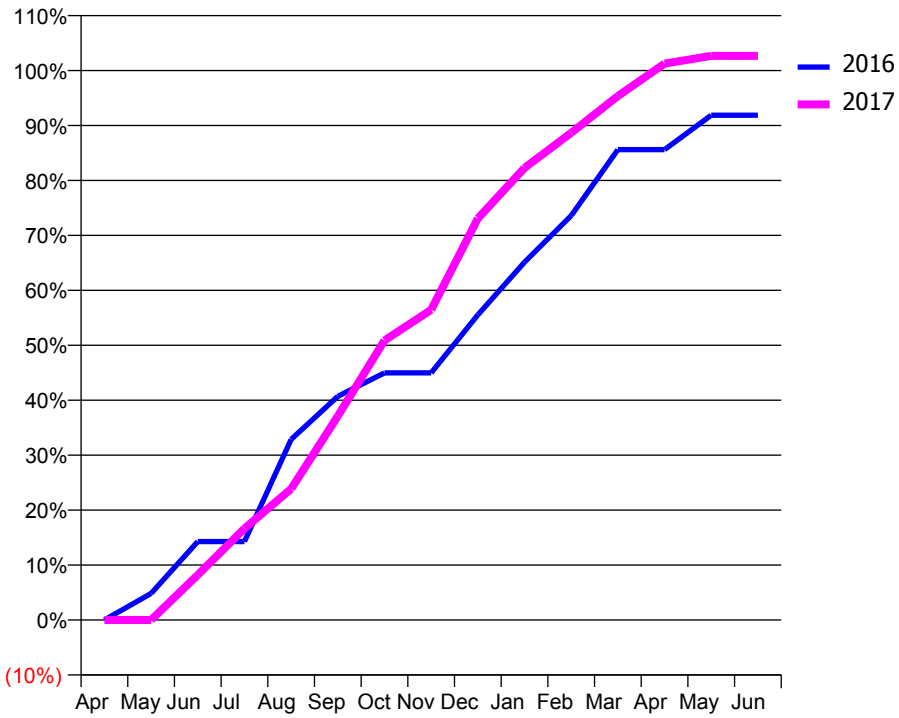
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 416 | |
| Quarter ending June 2016 | 397 | ↓ |
| Quarter ending September 2016 | 407 | ↑ |
| Quarter ending December 2016 | 441 | ↑ |
| Quarter ending March 2017 | 429 | ↓ |
| **Variance since March 2016** | 3.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 39 | 0 |
| June | 115 | 66 |
| July | 115 | 134 |
| August | 265 | 192 |
| September | 328 | 299 |
| October | 363 | 410 |
| November | 363 | 455 |
| December | 448 | 589 |
| January | 525 | 663 |
| February | 593 | 715 |
| March | 690 | 769 |
| April | 690 | 816 |
| May | 740 | 827 |
| June | 740 | 827 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 58 | 578 | 10.0% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 9 | 52 | *17.3%* | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 220 | 578 | 38.1% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 16 | 52 | *30.8%* | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 37 | 624 | 5.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 624 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 624 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 305359/0001 - Year end March 2017

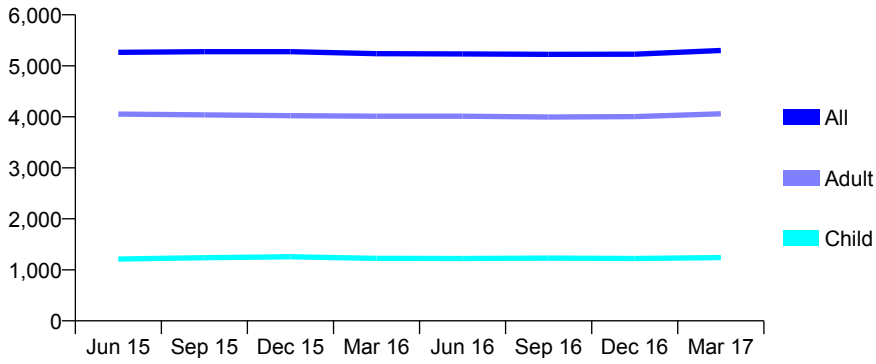
| | |
|---|---|
| Name or company name | MR NP VETTASSERI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 19,060 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £542,263.34 |

## ACCESS*

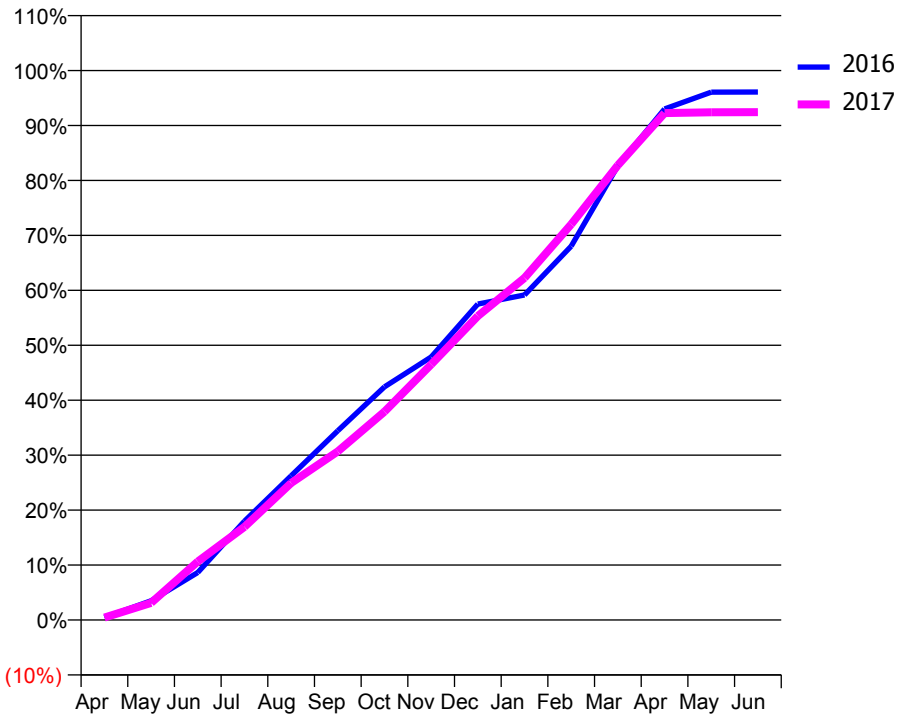
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,237 | |
| Quarter ending June 2016 | 5,233 | → |
| Quarter ending September 2016 | 5,225 | → |
| Quarter ending December 2016 | 5,228 | → |
| Quarter ending March 2017 | 5,301 | → |
| **Variance since March 2016** | 1.2% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 90 | 87 |
| May | 668 | 594 |
| June | 1,651 | 2,028 |
| July | 3,427 | 3,233 |
| August | 5,002 | 4,750 |
| September | 6,565 | 5,849 |
| October | 8,089 | 7,229 |
| November | 9,121 | 8,862 |
| December | 10,958 | 10,544 |
| January | 11,273 | 11,866 |
| February | 12,966 | 13,725 |
| March | 15,755 | 15,775 |
| April | 17,728 | 17,583 |
| May | 18,310 | 17,612 |
| June | 18,313 | 17,618 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 70 | 1,294 | 5.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 479 | 4,432 | 10.8% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 384 | 1,294 | 29.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,590 | 4,432 | 35.9% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 78 | 5,455 | 1.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 140 | 5,455 | 2.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 101 | 5,455 | 1.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 306231/0003 - Year end March 2017

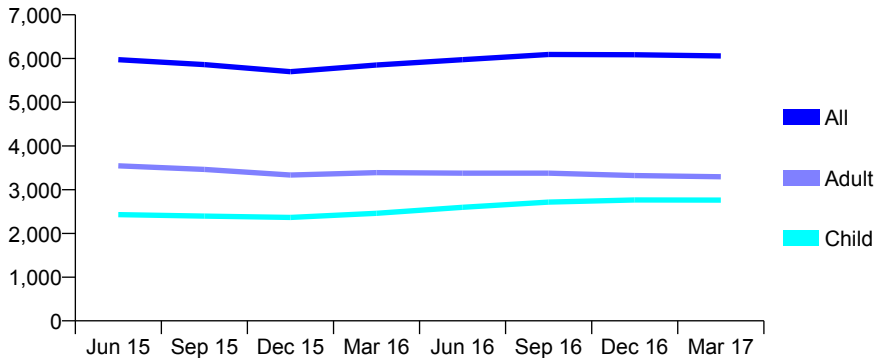
| | |
|---|---|
| Name or company name | MR KS HUNJAN |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2021 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,382 |
| Carry forward general activity (UDA) | -308 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £535,921.35 |

## ACCESS*

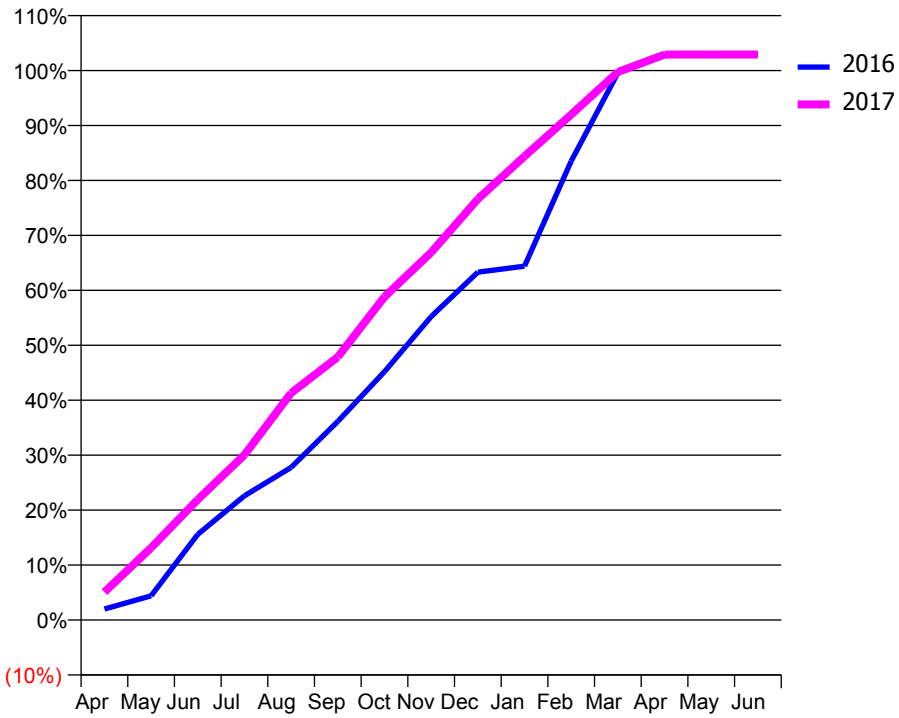
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,852 | |
| Quarter ending June 2016 | 5,974 | ↑ |
| Quarter ending September 2016 | 6,092 | → |
| Quarter ending December 2016 | 6,087 | → |
| Quarter ending March 2017 | 6,060 | → |
| **Variance since March 2016** | 3.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 308 | 781 |
| May | 679 | 2,022 |
| June | 2,399 | 3,374 |
| July | 3,478 | 4,622 |
| August | 4,272 | 6,357 |
| September | 5,558 | 7,361 |
| October | 6,953 | 9,045 |
| November | 8,495 | 10,290 |
| December | 9,736 | 11,782 |
| January | 9,903 | 12,979 |
| February | 12,845 | 14,151 |
| March | 15,312 | 15,341 |
| April | 15,838 | 15,829 |
| May | 15,839 | 15,830 |
| June | 15,841 | 15,830 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 146 | 4,306 | 3.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 362 | 4,657 | 7.8% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,638 | 4,306 | 61.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,882 | 4,657 | 61.9% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 360 | 8,994 | 4.0% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 16 | 8,994 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 57 | 8,994 | 0.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 318760/0001 - Year end March 2017

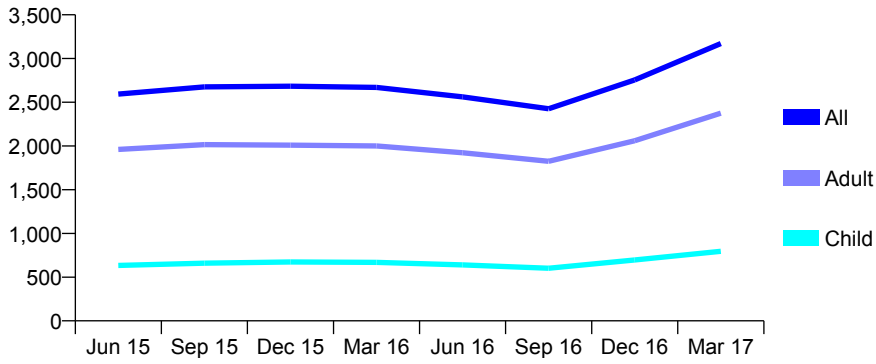
| | |
|---|---|
| Name or company name | MR A HUSSAIN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,280 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £358,102.45 |

## ACCESS*

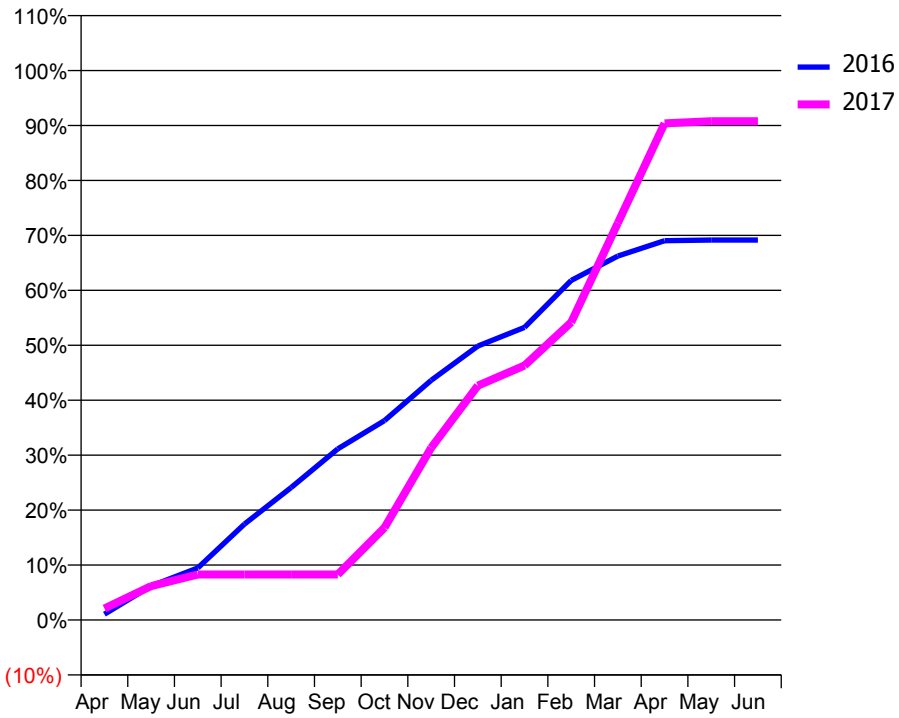
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,669 | |
| Quarter ending June 2016 | 2,561 | ↓ |
| Quarter ending September 2016 | 2,426 | ↓ |
| Quarter ending December 2016 | 2,755 | ↑ |
| Quarter ending March 2017 | 3,171 | ↑ |
| **Variance since March 2016** | 18.8% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 113 | 236 |
| May | 668 | 697 |
| June | 1,021 | 935 |
| July | 1,882 | 935 |
| August | 2,599 | 935 |
| September | 3,358 | 935 |
| October | 3,912 | 1,895 |
| November | 4,702 | 3,536 |
| December | 5,376 | 4,812 |
| January | 5,742 | 5,224 |
| February | 6,662 | 6,112 |
| March | 7,139 | 8,150 |
| April | 7,440 | 10,196 |
| May | 7,453 | 10,238 |
| June | 7,453 | 10,238 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 102 | 970 | 10.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 429 | 2,906 | 14.8% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 354 | 970 | 36.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,132 | 2,906 | 39.0% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 227 | 4,325 | 5.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 5 | 4,325 | 0.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 56 | 4,325 | 1.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 6 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

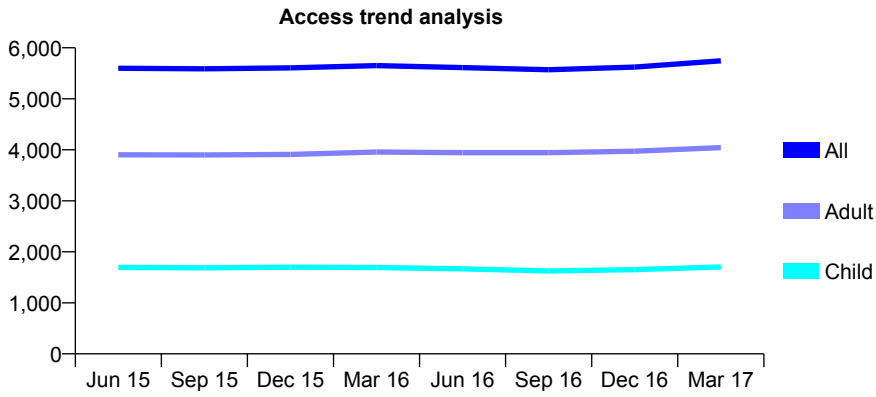
# Q52 - Vital Signs At a Glance Contract Report for 318809/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Marker & Associates Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

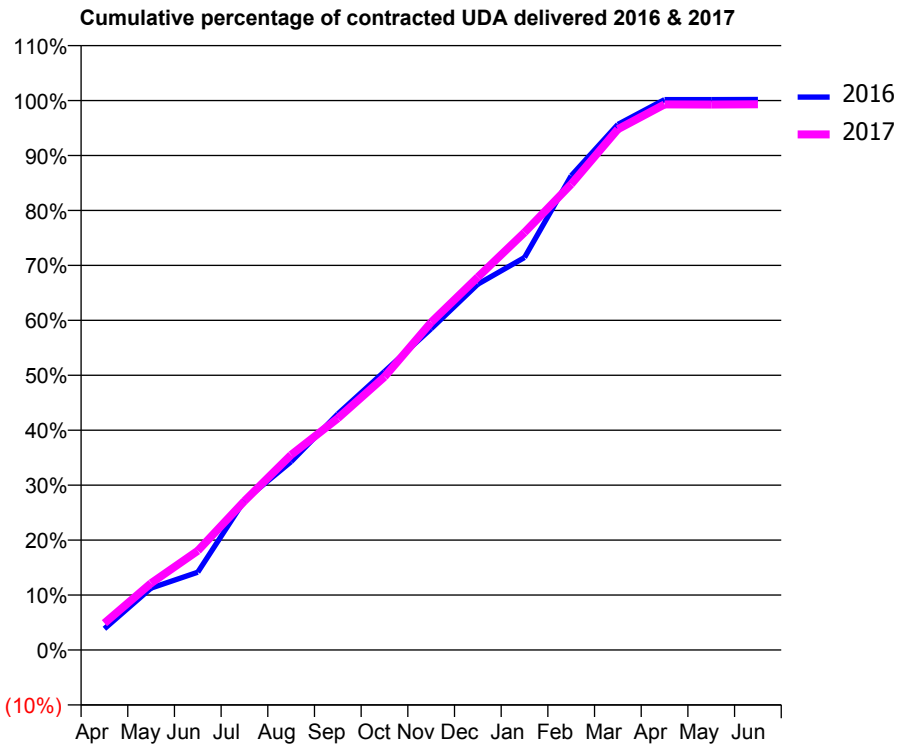
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 19,000 |
| Carry forward general activity (UDA) | -35 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £596,409.83 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,651 | |
| Quarter ending June 2016 | 5,611 | → |
| Quarter ending September 2016 | 5,569 | → |
| Quarter ending December 2016 | 5,622 | → |
| Quarter ending March 2017 | 5,744 | ↑ |
| **Variance since March 2016** | 1.6% | → |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 735 | 931 |
| May | 2,141 | 2,313 |
| June | 2,692 | 3,432 |
| July | 5,173 | 5,150 |
| August | 6,513 | 6,747 |
| September | 8,162 | 8,010 |
| October | 9,631 | 9,445 |
| November | 11,111 | 11,331 |
| December | 12,650 | 12,892 |
| January | 13,572 | 14,440 |
| February | 16,400 | 16,106 |
| March | 18,173 | 18,006 |
| April | 19,032 | 18,867 |
| May | 19,033 | 18,859 |
| June | 19,035 | 18,871 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 305 | 2,928 | 10.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 860 | 6,707 | 12.8% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,859 | 2,928 | 63.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,560 | 6,707 | 68.0% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 540 | 9,619 | 5.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 62 | 9,619 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 47 | 9,619 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | *90.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 10 | *100.0%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

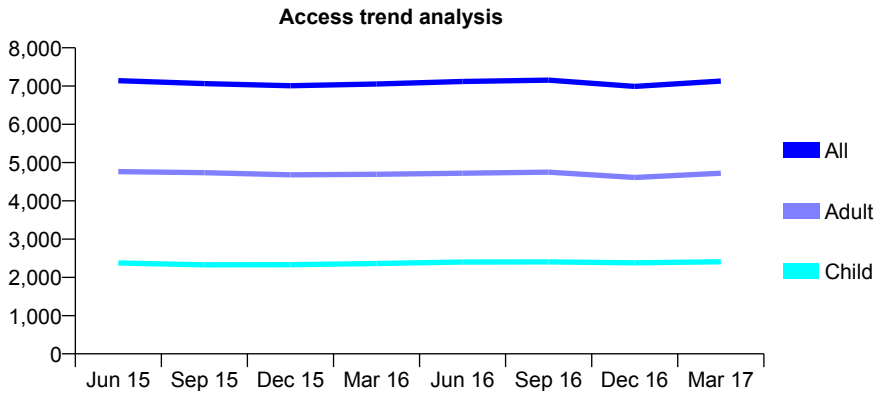
# Q52 - Vital Signs At a Glance Contract Report for 320854/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR PR JONES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

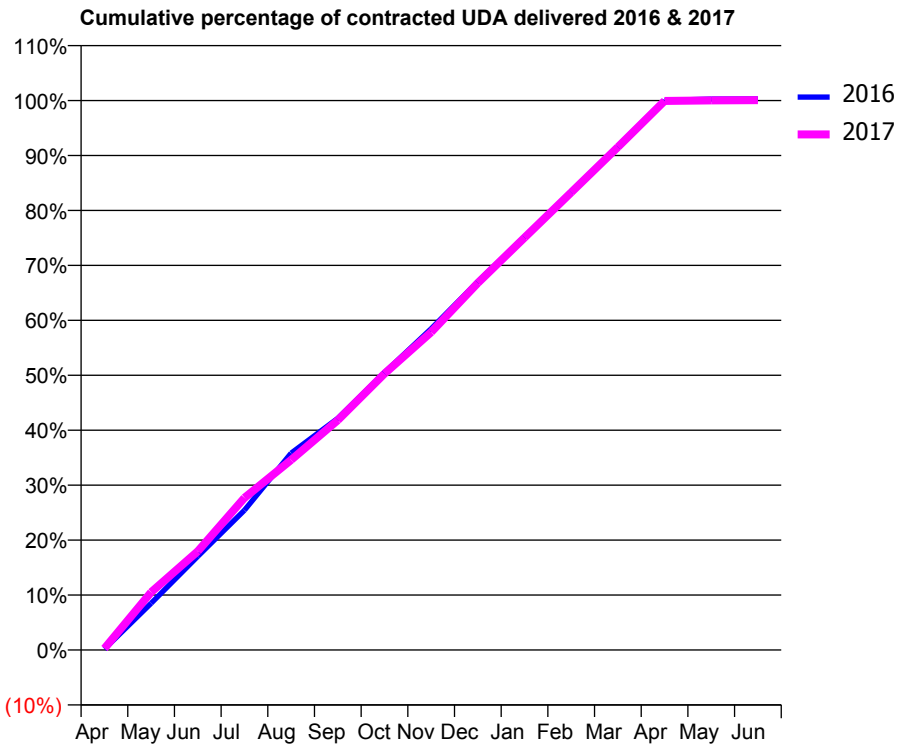
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 17,816 |
| Carry forward general activity (UDA) | -50 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £452,064.94 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,054 | |
| Quarter ending June 2016 | 7,121 | → |
| Quarter ending September 2016 | 7,153 | → |
| Quarter ending December 2016 | 6,990 | ↓ |
| Quarter ending March 2017 | 7,129 | → |
| **Variance since March 2016** | 1.1% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 31 | 50 |
| May | 1,515 | 1,876 |
| June | 3,036 | 3,200 |
| July | 4,534 | 4,935 |
| August | 6,383 | 6,163 |
| September | 7,513 | 7,451 |
| October | 8,994 | 8,962 |
| November | 10,419 | 10,305 |
| December | 11,942 | 11,901 |
| January | 13,390 | 13,369 |
| February | 14,839 | 14,838 |
| March | 16,285 | 16,306 |
| April | 17,821 | 17,804 |
| May | 17,863 | 17,821 |
| June | 17,866 | 17,830 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 631 | 4,122 | 15.3% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 969 | 6,258 | 15.5% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,338 | 4,122 | 56.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,985 | 6,258 | 47.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 142 | 9,298 | 1.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 45 | 9,298 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 120 | 9,298 | 1.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 322903/0001 - Year end March 2017

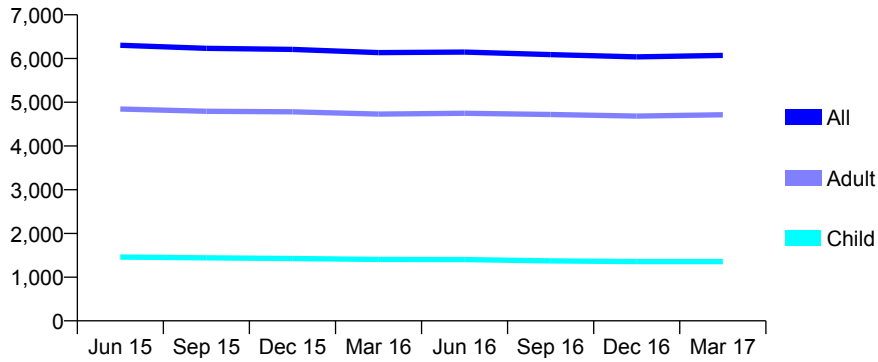
| | |
|---|---|
| Name or company name | MR MA SPEIGHT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,171 |
| Carry forward general activity (UDA) | -303 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £453,022.08 |

## ACCESS*

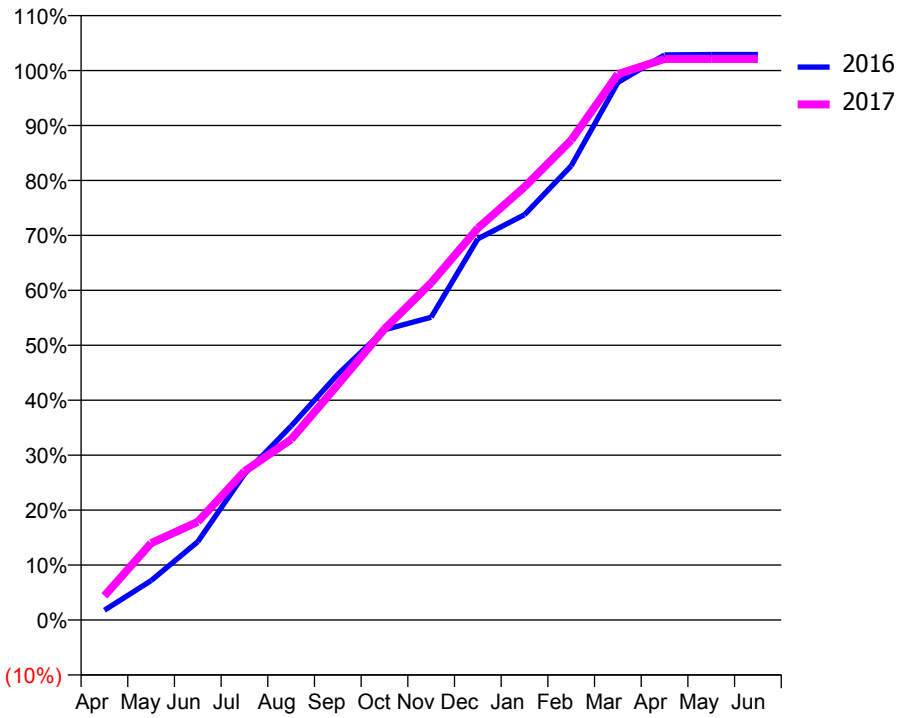
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,134 | |
| Quarter ending June 2016 | 6,148 | → |
| Quarter ending September 2016 | 6,090 | → |
| Quarter ending December 2016 | 6,038 | → |
| Quarter ending March 2017 | 6,070 | → |
| **Variance since March 2016** | (1.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 272 | 668 |
| May | 1,089 | 2,124 |
| June | 2,165 | 2,710 |
| July | 4,029 | 4,106 |
| August | 5,353 | 4,986 |
| September | 6,784 | 6,496 |
| October | 8,011 | 8,036 |
| November | 8,359 | 9,310 |
| December | 10,523 | 10,819 |
| January | 11,190 | 11,956 |
| February | 12,536 | 13,247 |
| March | 14,843 | 15,072 |
| April | 15,601 | 15,489 |
| May | 15,610 | 15,489 |
| June | 15,610 | 15,489 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 141 | 1,966 | 7.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 879 | 6,468 | 13.6% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,151 | 1,966 | 58.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,072 | 6,468 | 47.5% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 824 | 8,242 | 10.0% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 49 | 8,242 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 128 | 8,242 | 1.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 324345/0001 - Year end March 2017

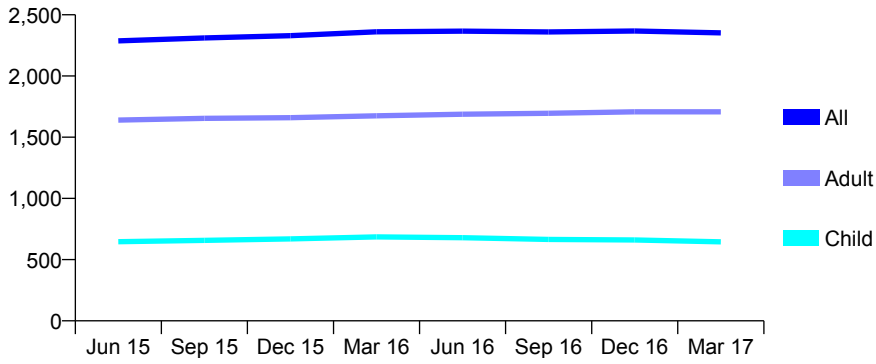
| | |
|---|---|
| Name or company name | MR SP AGABEG |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,799 |
| Carry forward general activity (UDA) | -21 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £184,358.14 |

## ACCESS*

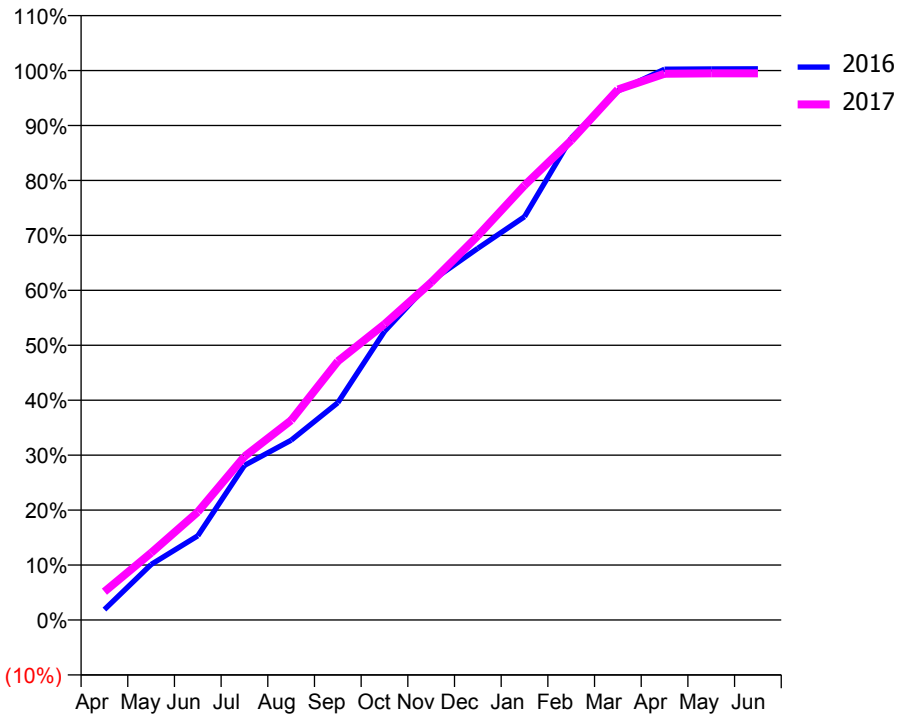
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,361 | |
| Quarter ending June 2016 | 2,367 | → |
| Quarter ending September 2016 | 2,360 | → |
| Quarter ending December 2016 | 2,368 | → |
| Quarter ending March 2017 | 2,352 | → |
| **Variance since March 2016** | (0.4%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 130 | 351 |
| May | 688 | 831 |
| June | 1,042 | 1,337 |
| July | 1,913 | 2,023 |
| August | 2,224 | 2,470 |
| September | 2,689 | 3,202 |
| October | 3,571 | 3,660 |
| November | 4,193 | 4,177 |
| December | 4,599 | 4,754 |
| January | 4,990 | 5,378 |
| February | 5,964 | 5,935 |
| March | 6,546 | 6,565 |
| April | 6,816 | 6,760 |
| May | 6,819 | 6,764 |
| June | 6,820 | 6,764 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 85 | 951 | 8.9% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 283 | 2,414 | 11.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 541 | 951 | 56.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,448 | 2,414 | 60.0% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 224 | 3,342 | 6.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 12 | 3,342 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 42 | 3,342 | 1.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 324345/0003 - Year end March 2017

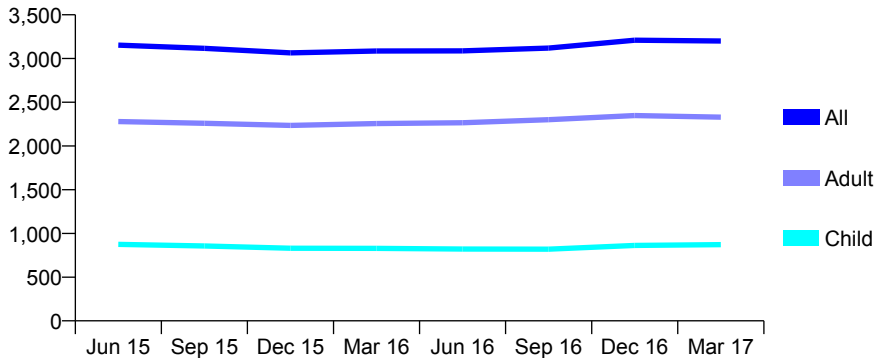
| | |
|---|---|
| Name or company name | MR SP AGABEG |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,289 |
| Carry forward general activity (UDA) | 19 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £305,017.08 |

## ACCESS*

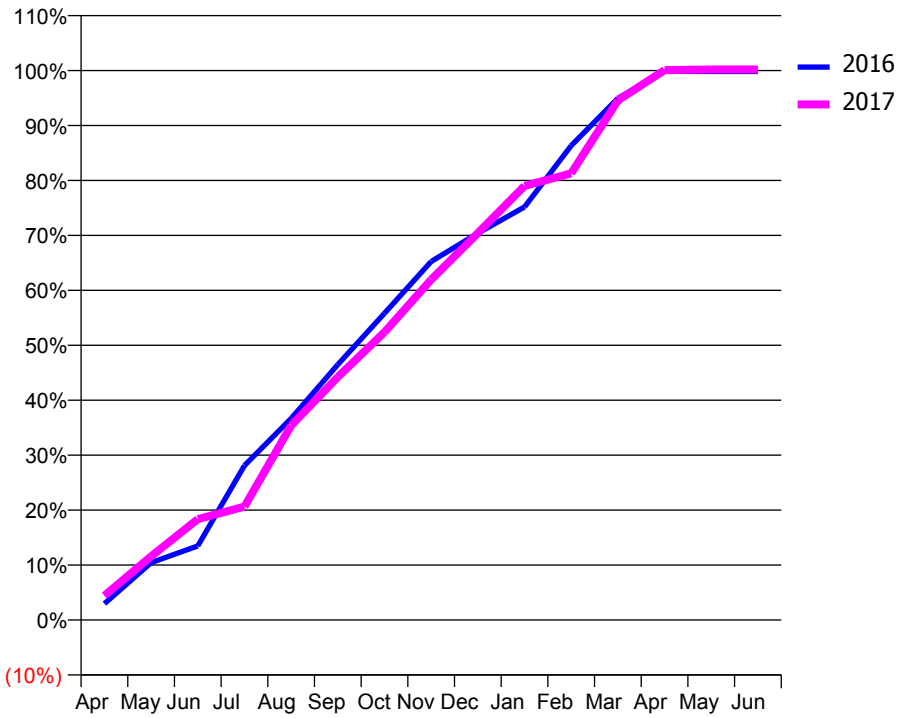
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,086 | |
| Quarter ending June 2016 | 3,088 | → |
| Quarter ending September 2016 | 3,120 | → |
| Quarter ending December 2016 | 3,210 | ↑ |
| Quarter ending March 2017 | 3,201 | → |
| **Variance since March 2016** | 3.7% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 307 | 455 |
| May | 1,074 | 1,193 |
| June | 1,387 | 1,889 |
| July | 2,893 | 2,125 |
| August | 3,773 | 3,643 |
| September | 4,782 | 4,550 |
| October | 5,743 | 5,389 |
| November | 6,713 | 6,372 |
| December | 7,241 | 7,245 |
| January | 7,733 | 8,129 |
| February | 8,883 | 8,364 |
| March | 9,768 | 9,730 |
| April | 10,273 | 10,296 |
| May | 10,271 | 10,307 |
| June | 10,270 | 10,307 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 123 | 1,308 | 9.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 649 | 3,565 | 18.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 755 | 1,308 | 57.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,815 | 3,565 | 50.9% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 296 | 4,877 | 6.1% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 39 | 4,877 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 41 | 4,877 | 0.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

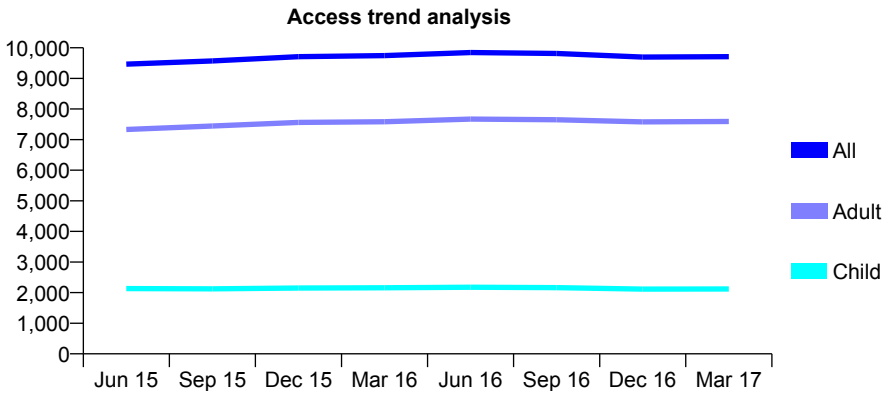
# Q52 - Vital Signs At a Glance Contract Report for 325430/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR P BANERJEE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

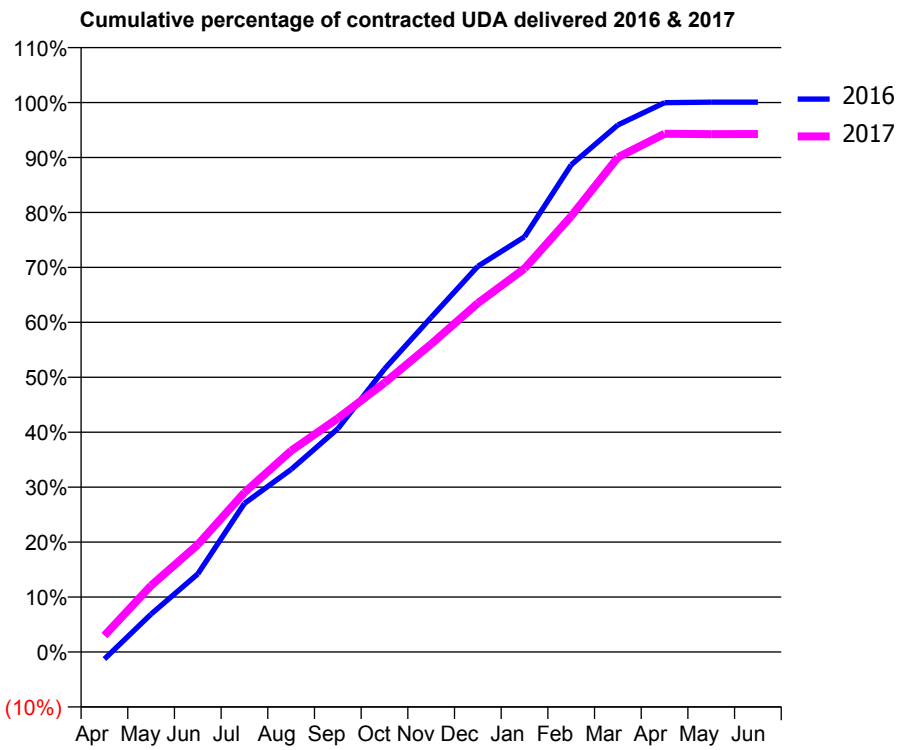
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 25,149 |
| Carry forward general activity (UDA) | -16 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £798,809.67 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 9,744 | |
| Quarter ending June 2016 | 9,846 | → |
| Quarter ending September 2016 | 9,814 | → |
| Quarter ending December 2016 | 9,695 | ↓ |
| Quarter ending March 2017 | 9,711 | → |
| **Variance since March 2016** | (0.3%) | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -322 | 754 |
| May | 1,720 | 3,041 |
| June | 3,536 | 4,913 |
| July | 6,732 | 7,299 |
| August | 8,271 | 9,211 |
| September | 10,114 | 10,697 |
| October | 12,819 | 12,320 |
| November | 15,156 | 14,098 |
| December | 17,475 | 15,968 |
| January | 18,807 | 17,547 |
| February | 22,071 | 19,950 |
| March | 23,876 | 22,641 |
| April | 24,886 | 23,717 |
| May | 24,908 | 23,702 |
| June | 24,909 | 23,705 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 151 | 3,481 | 4.3% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,119 | 11,332 | 9.9% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,628 | 3,481 | 75.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,551 | 11,332 | 66.6% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,094 | 14,850 | 7.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 70 | 14,850 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 41 | 14,850 | 0.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

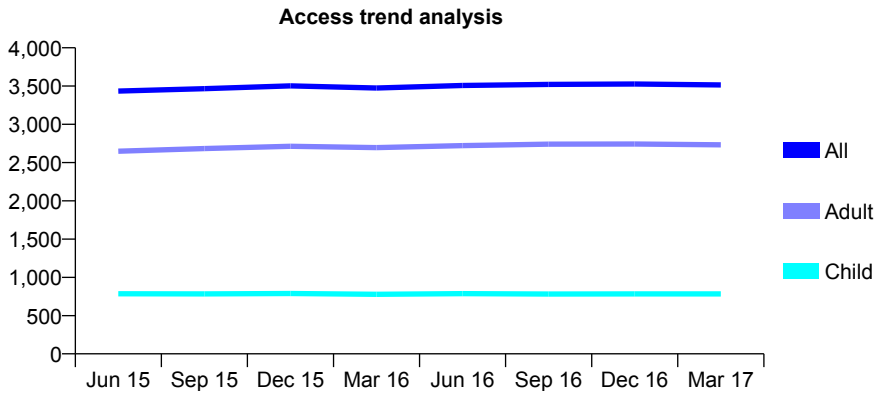
# Q52 - Vital Signs At a Glance Contract Report for 328693/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MISS TM BLACK |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

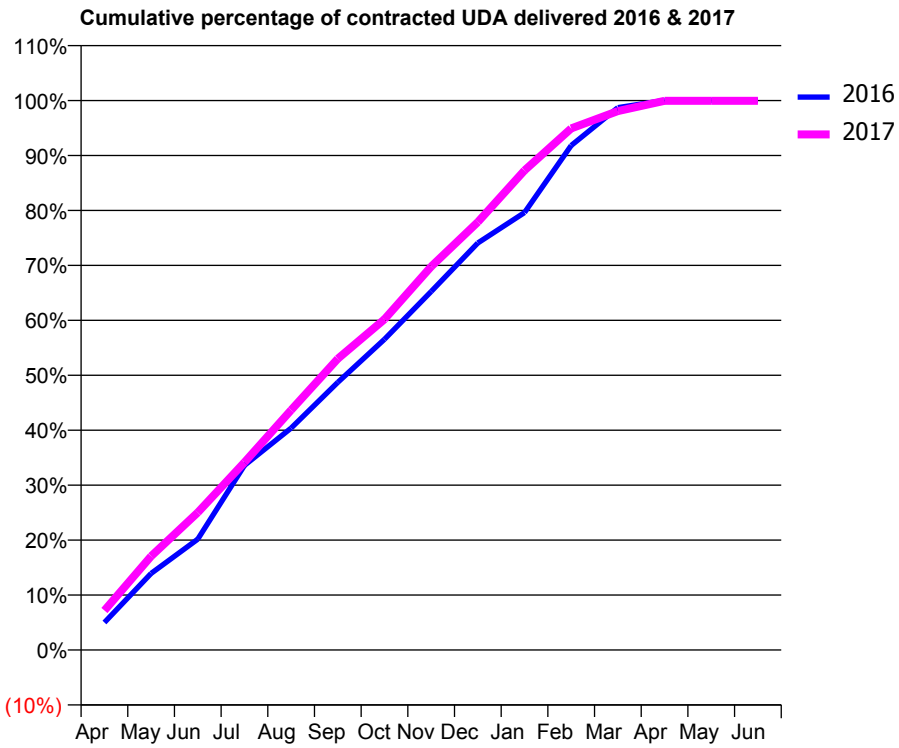
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,650 |
| Carry forward general activity (UDA) | -2 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £376,538.12 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,475 | |
| Quarter ending June 2016 | 3,508 | → |
| Quarter ending September 2016 | 3,521 | → |
| Quarter ending December 2016 | 3,527 | → |
| Quarter ending March 2017 | 3,515 | → |
| **Variance since March 2016** | 1.2% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 583 | 838 |
| May | 1,623 | 1,989 |
| June | 2,351 | 2,917 |
| July | 3,914 | 3,980 |
| August | 4,707 | 5,088 |
| September | 5,676 | 6,176 |
| October | 6,587 | 7,014 |
| November | 7,601 | 8,130 |
| December | 8,629 | 9,074 |
| January | 9,273 | 10,167 |
| February | 10,697 | 11,057 |
| March | 11,500 | 11,424 |
| April | 11,652 | 11,644 |
| May | 11,652 | 11,644 |
| June | 11,652 | 11,644 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 70 | 1,408 | 5.0% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 882 | 4,810 | 18.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,091 | 1,408 | 77.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,892 | 4,810 | 60.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 281 | 6,248 | 4.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 118 | 6,248 | 1.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 196 | 6,248 | 3.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 356786/0001 - Year end March 2017

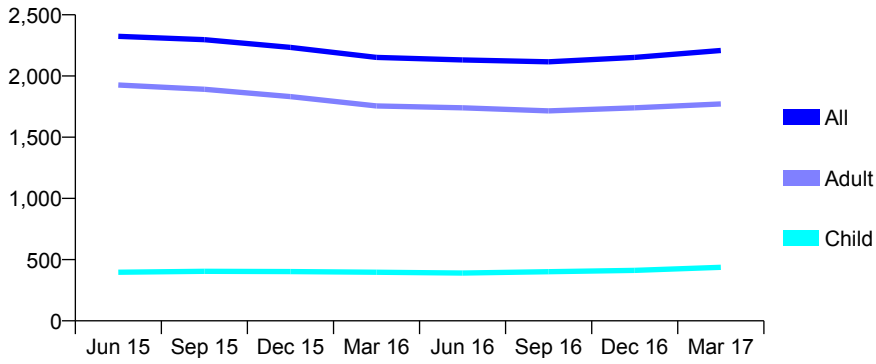
| | |
|---|---|
| Name or company name | MS V DHARMAR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 21/05/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,240 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £162,279.79 |

## ACCESS*

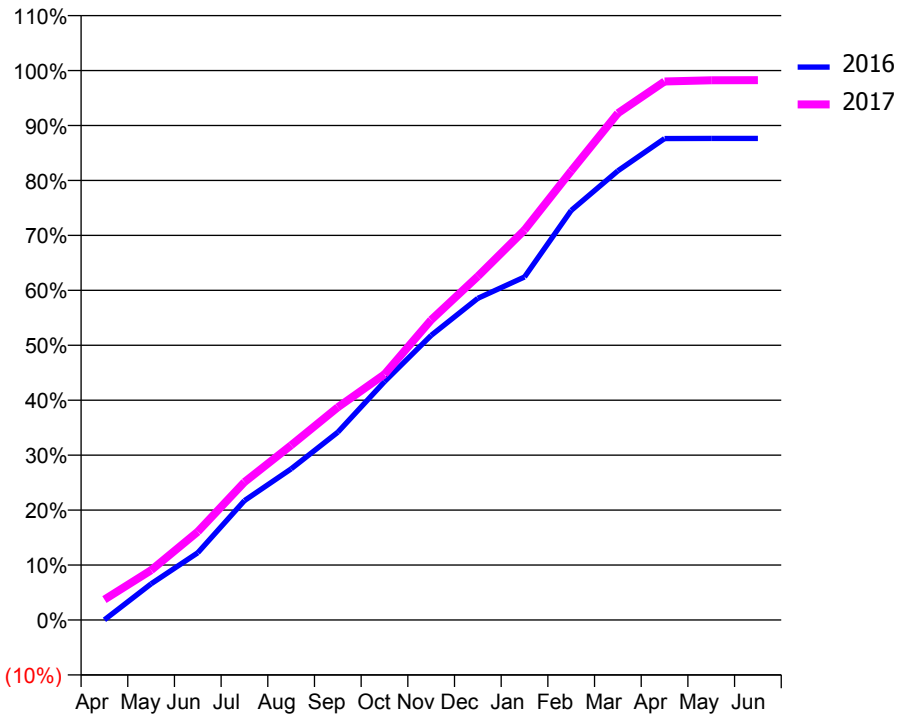
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,152 | |
| Quarter ending June 2016 | 2,131 | → |
| Quarter ending September 2016 | 2,116 | → |
| Quarter ending December 2016 | 2,152 | → |
| Quarter ending March 2017 | 2,209 | ↑ |
| **Variance since March 2016** | 2.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 3 | 306 |
| May | 542 | 747 |
| June | 1,008 | 1,325 |
| July | 1,791 | 2,068 |
| August | 2,266 | 2,621 |
| September | 2,816 | 3,190 |
| October | 3,574 | 3,685 |
| November | 4,268 | 4,499 |
| December | 4,823 | 5,155 |
| January | 5,144 | 5,849 |
| February | 6,143 | 6,734 |
| March | 6,737 | 7,600 |
| April | 7,219 | 8,075 |
| May | 7,222 | 8,093 |
| June | 7,222 | 8,095 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 47 | 808 | 5.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 456 | 3,587 | 12.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 579 | 808 | 71.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,694 | 3,587 | 75.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 170 | 4,386 | 3.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 41 | 4,386 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 54 | 4,386 | 1.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 358789/0001 - Year end March 2017

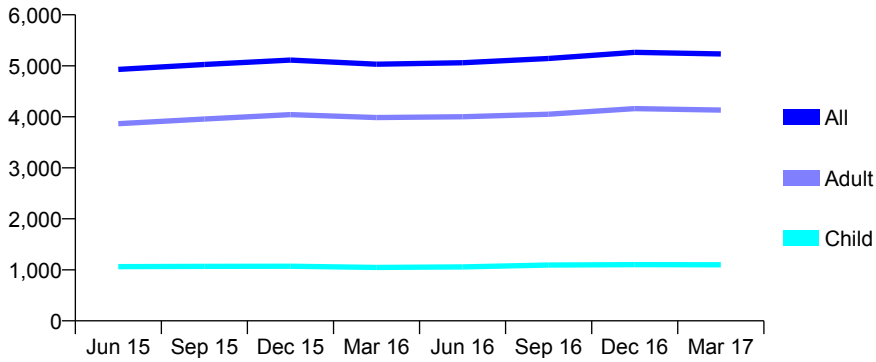
| | |
|---|---|
| Name or company name | MR BS PANESAR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 17,078 |
| Carry forward general activity (UDA) | 267 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £461,807.61 |

## ACCESS*

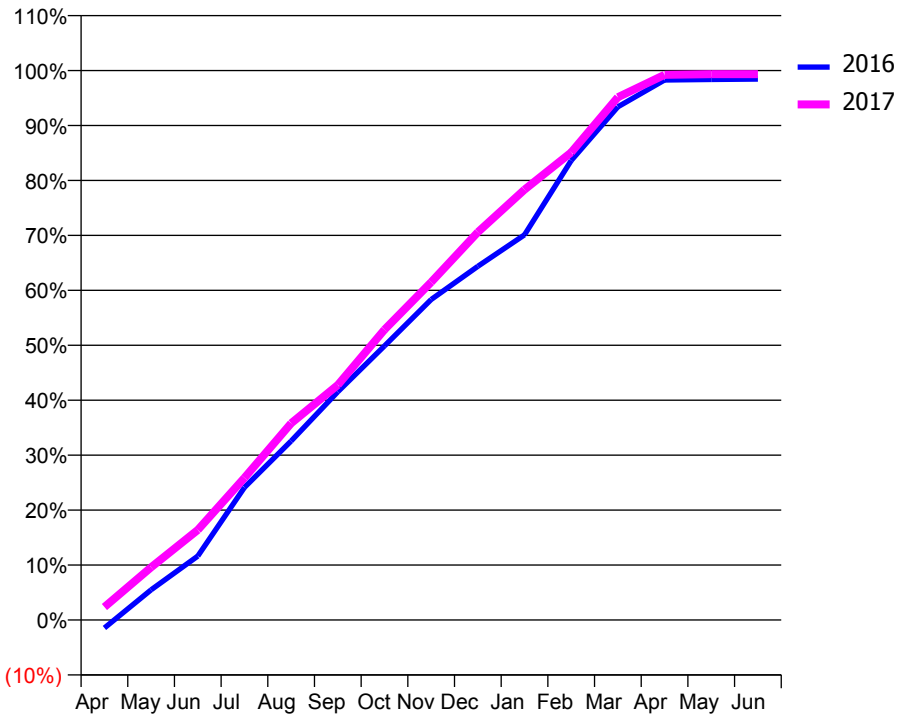
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,031 | |
| Quarter ending June 2016 | 5,059 | → |
| Quarter ending September 2016 | 5,145 | → |
| Quarter ending December 2016 | 5,263 | ↑ |
| Quarter ending March 2017 | 5,233 | → |
| **Variance since March 2016** | 4.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -252 | 402 |
| May | 940 | 1,637 |
| June | 1,987 | 2,799 |
| July | 4,121 | 4,420 |
| August | 5,564 | 6,114 |
| September | 7,092 | 7,304 |
| October | 8,520 | 9,023 |
| November | 9,962 | 10,500 |
| December | 10,991 | 12,053 |
| January | 11,971 | 13,375 |
| February | 14,280 | 14,532 |
| March | 15,948 | 16,249 |
| April | 16,783 | 16,943 |
| May | 16,798 | 16,964 |
| June | 16,811 | 16,964 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 111 | 1,674 | 6.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,078 | 6,685 | 16.1% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 973 | 1,674 | 58.1% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,998 | 6,685 | 59.8% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 573 | 8,320 | 6.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 80 | 8,320 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 172 | 8,320 | 2.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 12 | *83.3%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 12 | *83.3%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 359548/0002 - Year end March 2017

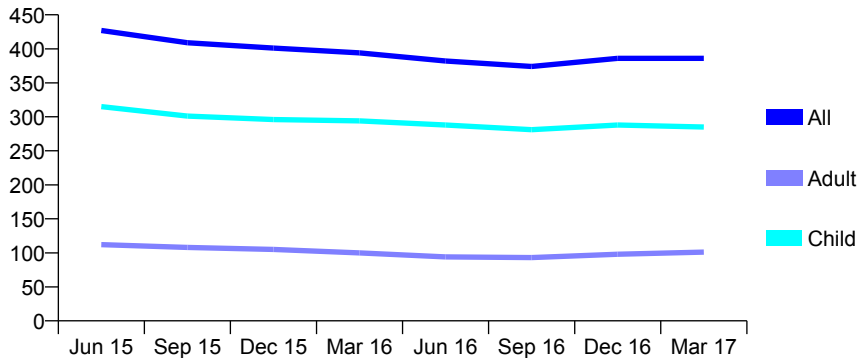
| | |
|---|---|
| Name or company name | MR CW TAYLOR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,096 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £30,467.62 |

## ACCESS*

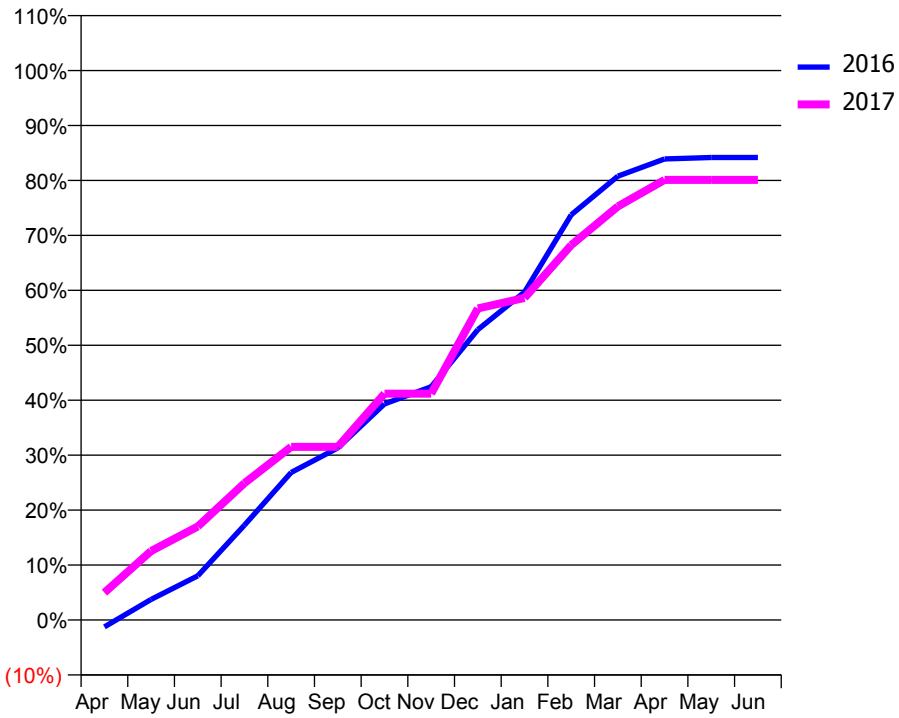
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 394 | |
| Quarter ending June 2016 | 382 | ↓ |
| Quarter ending September 2016 | 374 | ↓ |
| Quarter ending December 2016 | 386 | ↑ |
| Quarter ending March 2017 | 386 | → |
| **Variance since March 2016** | (2.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -14 | 55 |
| May | 41 | 138 |
| June | 88 | 187 |
| July | 189 | 273 |
| August | 294 | 345 |
| September | 343 | 345 |
| October | 431 | 452 |
| November | 465 | 452 |
| December | 579 | 621 |
| January | 654 | 642 |
| February | 808 | 748 |
| March | 885 | 825 |
| April | 920 | 878 |
| May | 923 | 878 |
| June | 923 | 878 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 49 | 500 | 9.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 27 | 115 | 23.5% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 339 | 500 | 67.8% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 68 | 115 | 59.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 14 | 622 | 2.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 622 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 16 | 622 | 2.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 366307/0001 - Year end March 2017

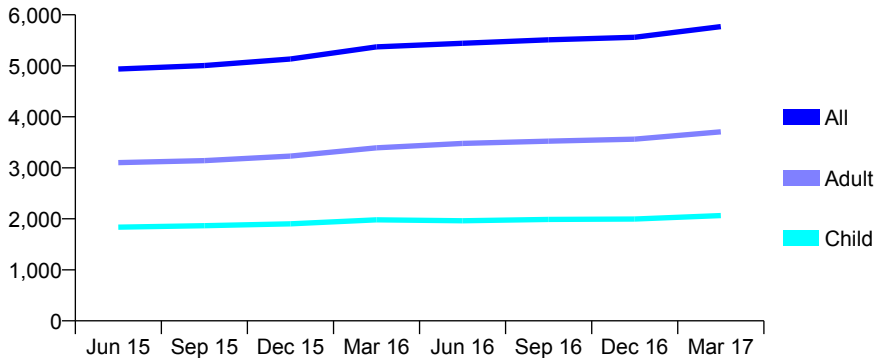
| | |
|---|---|
| Name or company name | MR GR JONES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,014 |
| Carry forward general activity (UDA) | -280 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £426,498.65 |

## ACCESS*

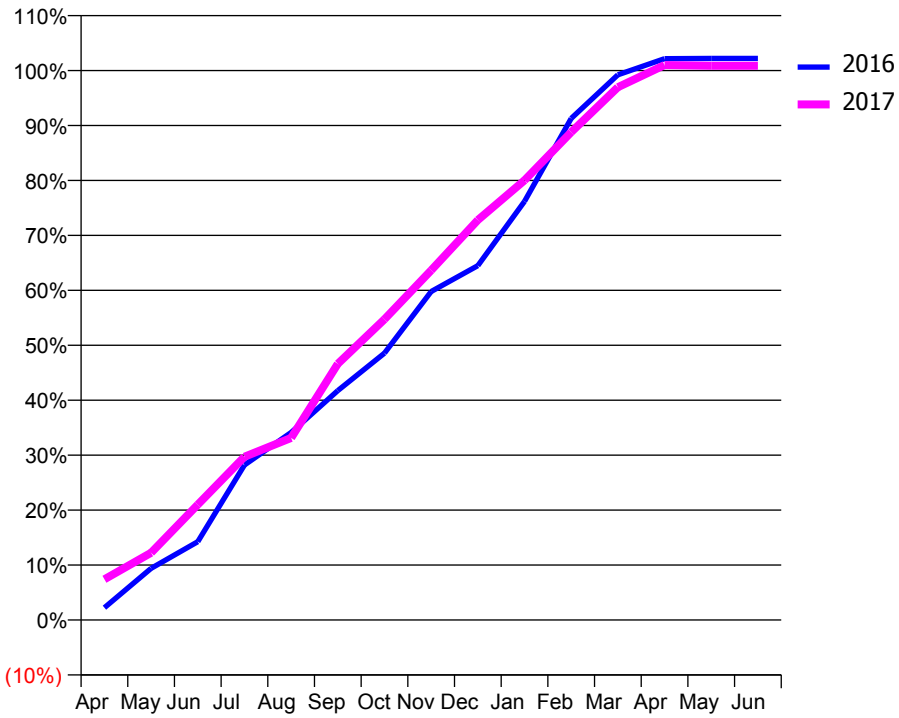
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,372 | |
| Quarter ending June 2016 | 5,442 | → |
| Quarter ending September 2016 | 5,509 | → |
| Quarter ending December 2016 | 5,559 | → |
| Quarter ending March 2017 | 5,769 | ↑ |
| **Variance since March 2016** | 7.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 314 | 1,039 |
| May | 1,319 | 1,716 |
| June | 1,997 | 2,945 |
| July | 3,955 | 4,166 |
| August | 4,783 | 4,643 |
| September | 5,851 | 6,534 |
| October | 6,805 | 7,670 |
| November | 8,378 | 8,918 |
| December | 9,037 | 10,202 |
| January | 10,677 | 11,214 |
| February | 12,791 | 12,443 |
| March | 13,905 | 13,586 |
| April | 14,317 | 14,151 |
| May | 14,323 | 14,135 |
| June | 14,324 | 14,136 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 271 | 3,142 | 8.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 772 | 5,454 | 14.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,051 | 3,142 | 65.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,326 | 5,454 | 61.0% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 524 | 7,548 | 6.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 61 | 7,548 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 39 | 7,548 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 367869/0001 - Year end March 2017

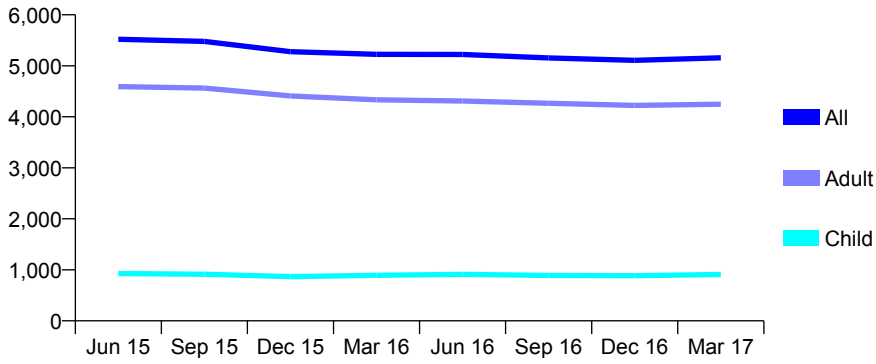
| | |
|---|---|
| Name or company name | MR T RAHMAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 10/09/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 20,660 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £465,296.18 |

## ACCESS*

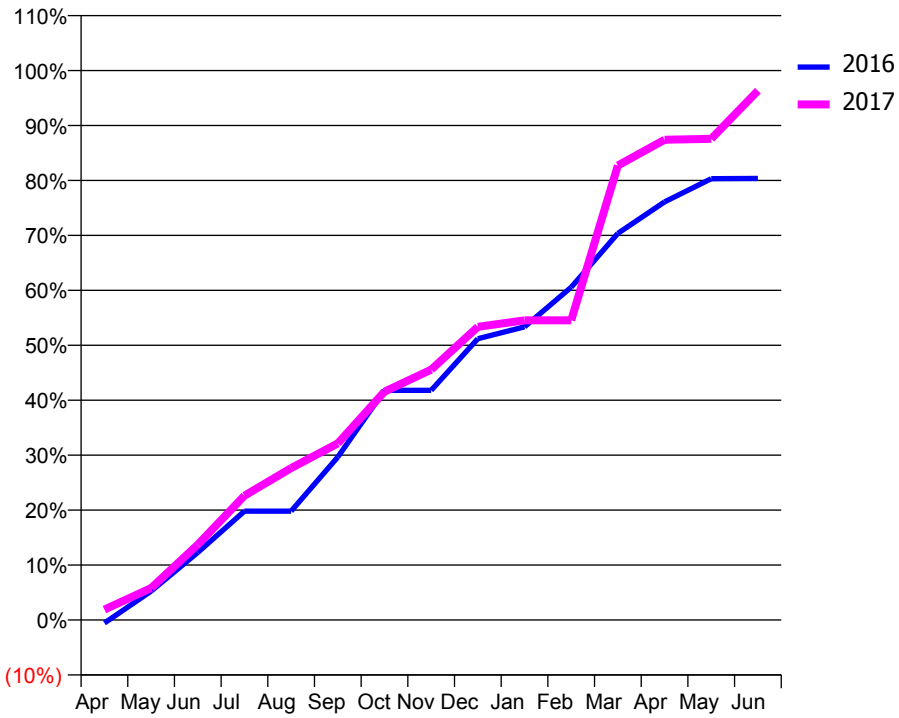
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,226 | |
| Quarter ending June 2016 | 5,221 | → |
| Quarter ending September 2016 | 5,155 | ↓ |
| Quarter ending December 2016 | 5,107 | → |
| Quarter ending March 2017 | 5,157 | → |
| **Variance since March 2016** | (1.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -120 | 394 |
| May | 1,084 | 1,203 |
| June | 2,539 | 2,834 |
| July | 4,094 | 4,676 |
| August | 4,094 | 5,712 |
| September | 6,128 | 6,638 |
| October | 8,635 | 8,584 |
| November | 8,635 | 9,414 |
| December | 10,576 | 11,023 |
| January | 11,021 | 11,270 |
| February | 12,511 | 11,270 |
| March | 14,536 | 17,087 |
| April | 15,720 | 18,055 |
| May | 16,592 | 18,093 |
| June | 16,602 | 19,900 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 104 | 1,468 | 7.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 843 | 6,579 | 12.8% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 866 | 1,468 | 59.0% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,842 | 6,579 | 58.4% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 575 | 8,340 | 6.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 25 | 8,340 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 40 | 8,340 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | *100.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | *100.0%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 367893/0001 - Year end March 2017

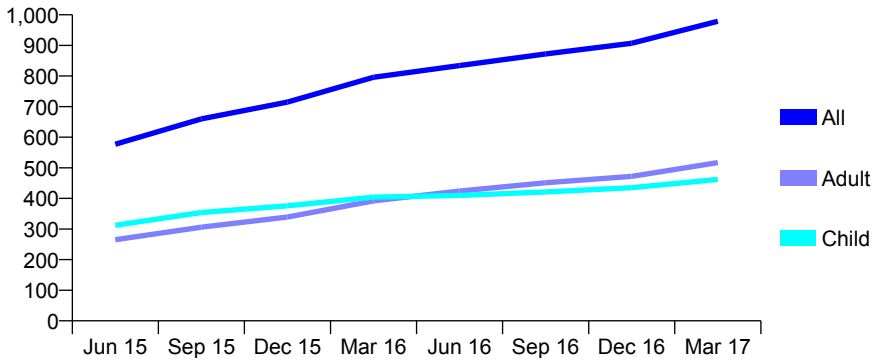
| | |
|---|---|
| Name or company name | MRS KM PUNIA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,000 |
| Carry forward general activity (UDA) | 28 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £86,541.19 |

## ACCESS*

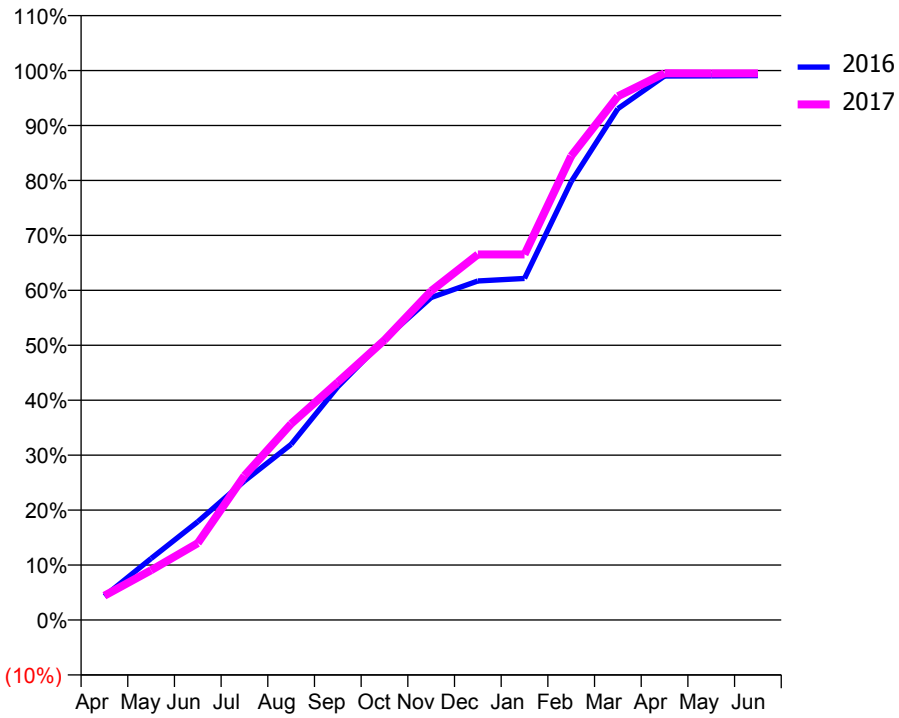
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 796 | |
| Quarter ending June 2016 | 834 | ↑ |
| Quarter ending September 2016 | 872 | ↑ |
| Quarter ending December 2016 | 907 | ↑ |
| Quarter ending March 2017 | 979 | ↑ |
| **Variance since March 2016** | 23.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 130 | 133 |
| May | 336 | 272 |
| June | 537 | 420 |
| July | 759 | 788 |
| August | 959 | 1,071 |
| September | 1,274 | 1,298 |
| October | 1,532 | 1,529 |
| November | 1,761 | 1,796 |
| December | 1,851 | 1,996 |
| January | 1,865 | 1,996 |
| February | 2,393 | 2,533 |
| March | 2,792 | 2,859 |
| April | 2,970 | 2,985 |
| May | 2,971 | 2,984 |
| June | 2,972 | 2,984 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 47 | 701 | 6.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 145 | 769 | 18.9% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 432 | 701 | 61.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 415 | 769 | 54.0% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 71 | 1,449 | 4.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 1,449 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 10 | 1,449 | 0.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 560758/0001 - Year end March 2017

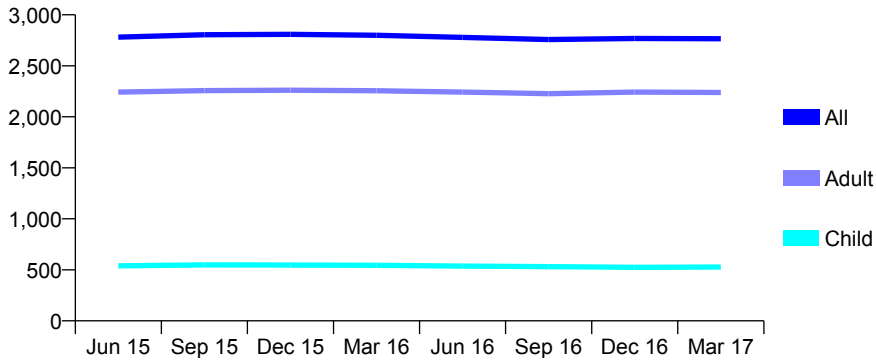
| | |
|---|---|
| Name or company name | MRS MA O'SULLIVAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,350 |
| Carry forward general activity (UDA) | 108 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £170,200.08 |

## ACCESS*

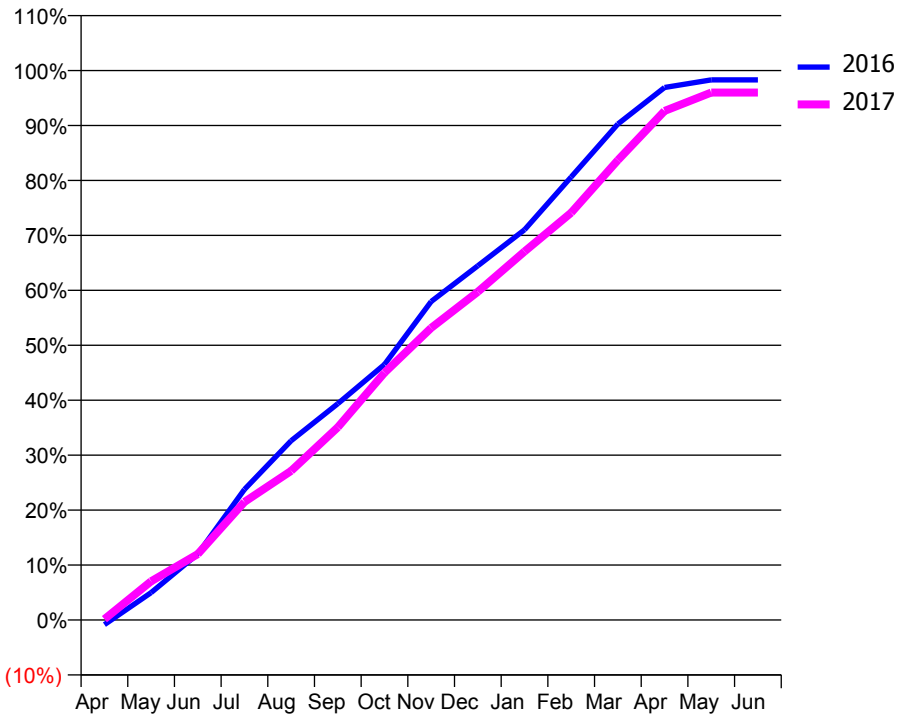
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,799 | |
| Quarter ending June 2016 | 2,779 | → |
| Quarter ending September 2016 | 2,758 | → |
| Quarter ending December 2016 | 2,768 | → |
| Quarter ending March 2017 | 2,766 | → |
| **Variance since March 2016** | (1.2%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -54 | 10 |
| May | 316 | 447 |
| June | 763 | 762 |
| July | 1,510 | 1,364 |
| August | 2,071 | 1,724 |
| September | 2,500 | 2,227 |
| October | 2,954 | 2,857 |
| November | 3,680 | 3,375 |
| December | 4,093 | 3,793 |
| January | 4,510 | 4,259 |
| February | 5,120 | 4,707 |
| March | 5,731 | 5,314 |
| April | 6,154 | 5,883 |
| May | 6,242 | 6,096 |
| June | 6,242 | 6,096 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 56 | 741 | 7.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 524 | 2,833 | 18.5% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 416 | 741 | 56.1% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,167 | 2,833 | 41.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 529 | 3,678 | 14.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 28 | 3,678 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 74 | 3,678 | 2.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 569712/0001 - Year end March 2017

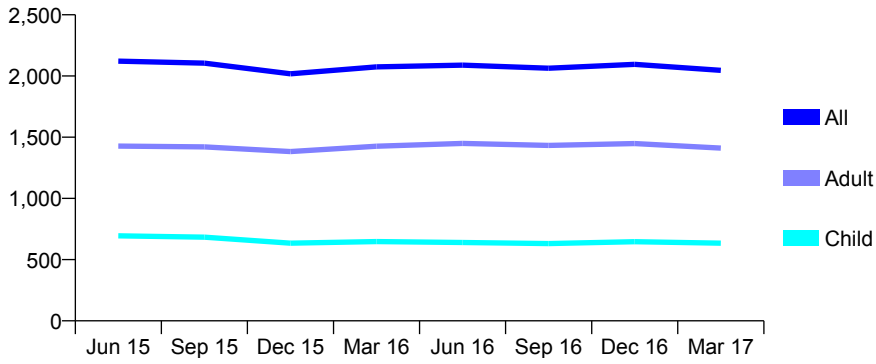
| | |
|---|---|
| Name or company name | MR NM SYKES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,500 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £224,400.63 |

## ACCESS*

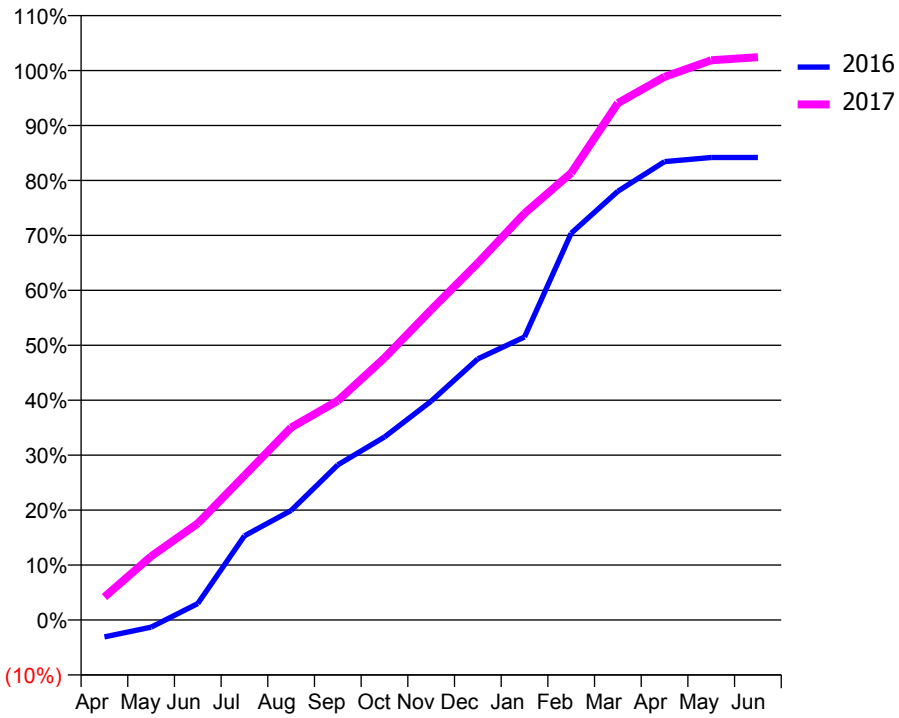
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,075 | |
| Quarter ending June 2016 | 2,089 | → |
| Quarter ending September 2016 | 2,064 | ↓ |
| Quarter ending December 2016 | 2,095 | → |
| Quarter ending March 2017 | 2,046 | ↓ |
| **Variance since March 2016** | (1.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -232 | 314 |
| May | -99 | 869 |
| June | 225 | 1,319 |
| July | 1,149 | 1,971 |
| August | 1,494 | 2,628 |
| September | 2,117 | 2,994 |
| October | 2,498 | 3,578 |
| November | 2,988 | 4,234 |
| December | 3,564 | 4,873 |
| January | 3,864 | 5,551 |
| February | 5,279 | 6,102 |
| March | 5,853 | 7,056 |
| April | 6,256 | 7,413 |
| May | 6,312 | 7,640 |
| June | 6,312 | 7,681 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 136 | 1,084 | 12.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 496 | 2,135 | 23.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 616 | 1,084 | 56.8% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 944 | 2,135 | 44.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 141 | 3,179 | 4.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 72 | 3,179 | 2.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 3,179 | 0.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 575208/0002 - Year end March 2017

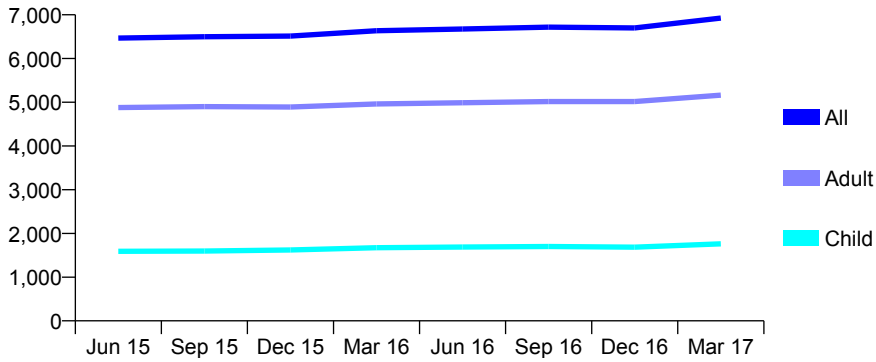
| | |
|---|---|
| Name or company name | MRS JC O'SULLIVAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,414 |
| Carry forward general activity (UDA) | 51 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £651,700.63 |

## ACCESS*

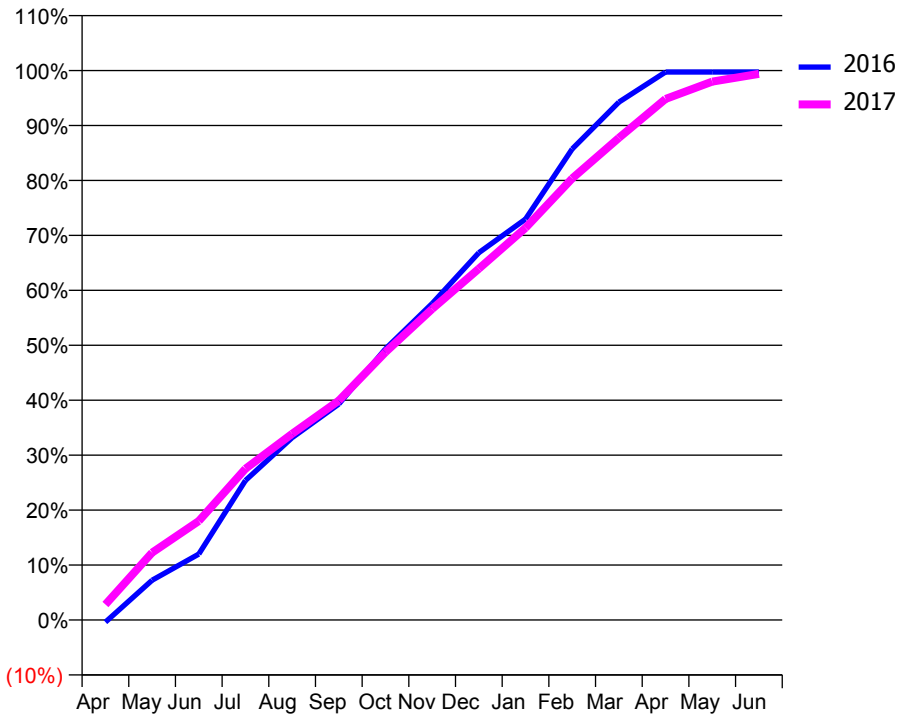
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,635 | |
| Quarter ending June 2016 | 6,674 | → |
| Quarter ending September 2016 | 6,717 | → |
| Quarter ending December 2016 | 6,700 | → |
| Quarter ending March 2017 | 6,924 | ↑ |
| **Variance since March 2016** | 4.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -74 | 521 |
| May | 1,332 | 2,260 |
| June | 2,208 | 3,317 |
| July | 4,677 | 5,072 |
| August | 6,112 | 6,239 |
| September | 7,238 | 7,355 |
| October | 9,085 | 8,976 |
| November | 10,608 | 10,424 |
| December | 12,307 | 11,772 |
| January | 13,437 | 13,142 |
| February | 15,787 | 14,798 |
| March | 17,352 | 16,155 |
| April | 18,363 | 17,460 |
| May | 18,363 | 18,043 |
| June | 18,363 | 18,301 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 163 | 2,555 | 6.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,276 | 7,876 | 16.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,642 | 2,555 | 64.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,926 | 7,876 | 62.5% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 864 | 10,377 | 8.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 101 | 10,377 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 245 | 10,377 | 2.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 606774/0001 - Year end March 2017

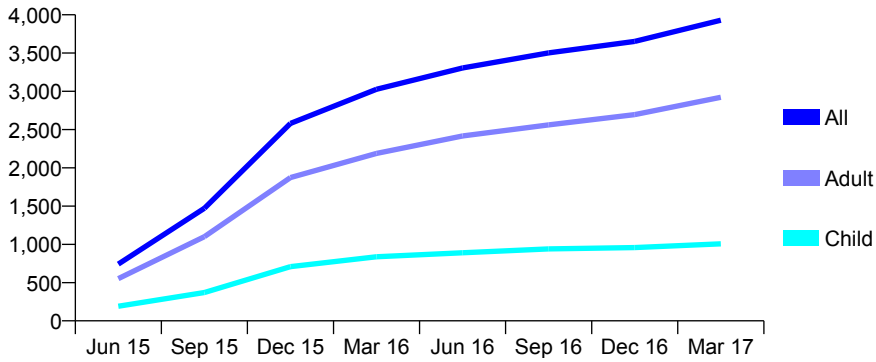
| | |
|---|---|
| Name or company name | MISS LA KIANI |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 21/04/2015 |
| Contract end date | 30/04/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,896 |
| Carry forward general activity (UDA) | 19 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £409,847.38 |

## ACCESS*

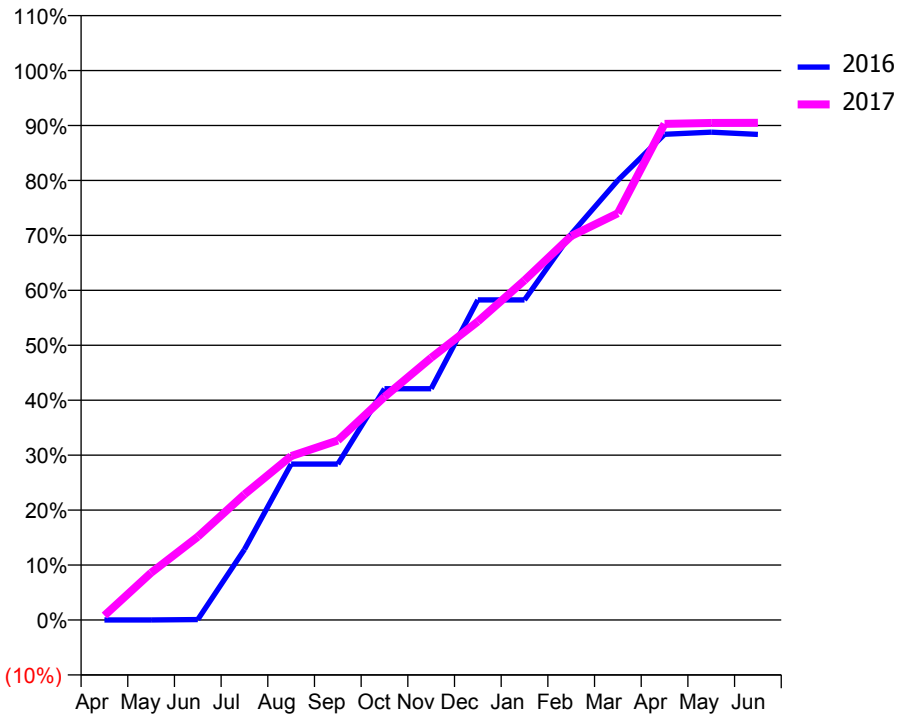
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,027 | |
| Quarter ending June 2016 | 3,305 | ↑ |
| Quarter ending September 2016 | 3,502 | ↑ |
| Quarter ending December 2016 | 3,653 | ↑ |
| Quarter ending March 2017 | 3,929 | ↑ |
| **Variance since March 2016** | 29.8% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 122 |
| May | 0 | 1,280 |
| June | 12 | 2,256 |
| July | 1,744 | 3,407 |
| August | 3,851 | 4,445 |
| September | 3,851 | 4,868 |
| October | 5,715 | 6,051 |
| November | 5,715 | 7,110 |
| December | 7,906 | 8,090 |
| January | 7,906 | 9,209 |
| February | 9,535 | 10,410 |
| March | 10,862 | 11,027 |
| April | 11,999 | 13,448 |
| May | 12,053 | 13,473 |
| June | 11,994 | 13,476 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 50 | 1,228 | 4.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 480 | 3,614 | 13.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 585 | 1,228 | 47.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,823 | 3,614 | 50.4% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 341 | 5,364 | 6.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 57 | 5,364 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 106 | 5,364 | 2.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 623520/0001 - Year end March 2017

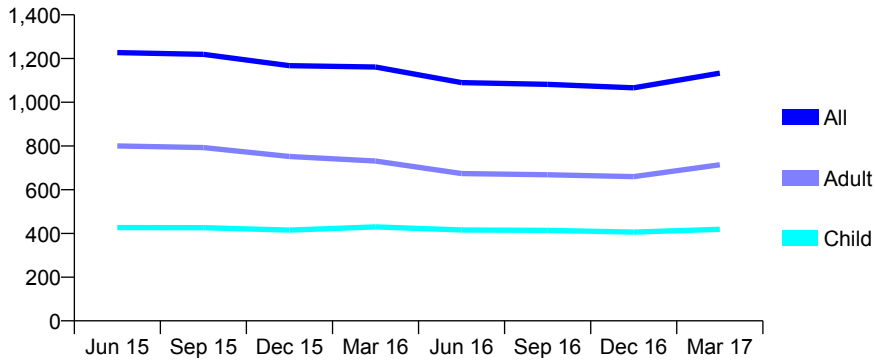
| | |
|---|---|
| Name or company name | MR GS CHANA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,833 |
| Carry forward general activity (UDA) | -87 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £139,498.24 |

## ACCESS*

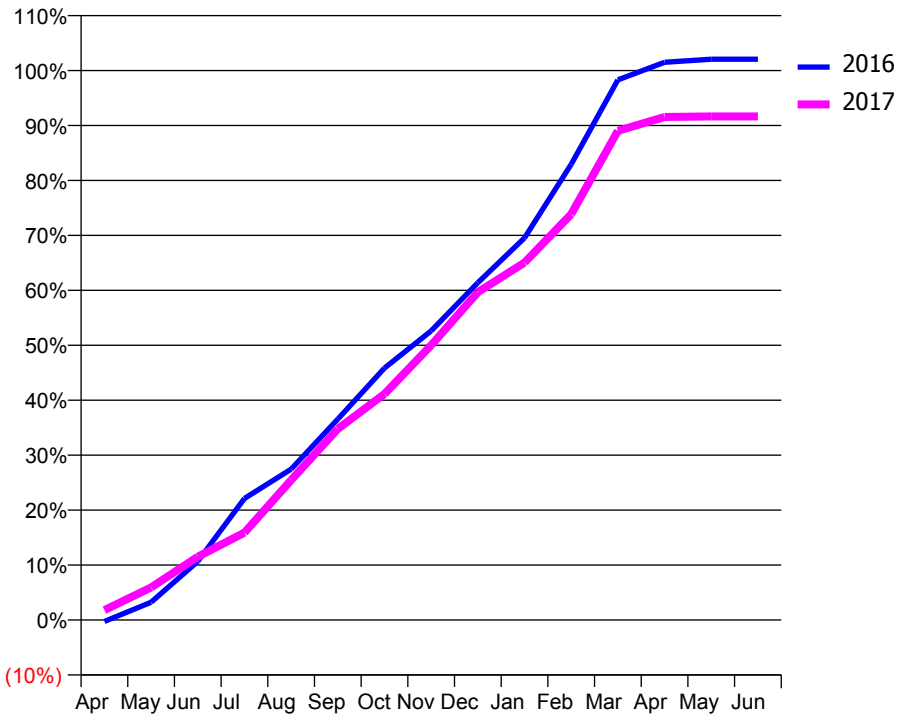
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,161 | |
| Quarter ending June 2016 | 1,090 | ↓ |
| Quarter ending September 2016 | 1,082 | → |
| Quarter ending December 2016 | 1,066 | ↓ |
| Quarter ending March 2017 | 1,133 | ↑ |
| **Variance since March 2016** | (2.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -12 | 87 |
| May | 141 | 287 |
| June | 464 | 556 |
| July | 962 | 769 |
| August | 1,194 | 1,230 |
| September | 1,589 | 1,681 |
| October | 1,993 | 1,989 |
| November | 2,288 | 2,417 |
| December | 2,668 | 2,884 |
| January | 3,023 | 3,144 |
| February | 3,605 | 3,570 |
| March | 4,273 | 4,303 |
| April | 4,412 | 4,425 |
| May | 4,436 | 4,429 |
| June | 4,436 | 4,429 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 17 | 457 | 3.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 60 | 680 | 8.8% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 167 | 457 | 36.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 221 | 680 | 32.5% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 5 | 1,132 | 0.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,132 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,132 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 623520/0002 - Year end March 2017

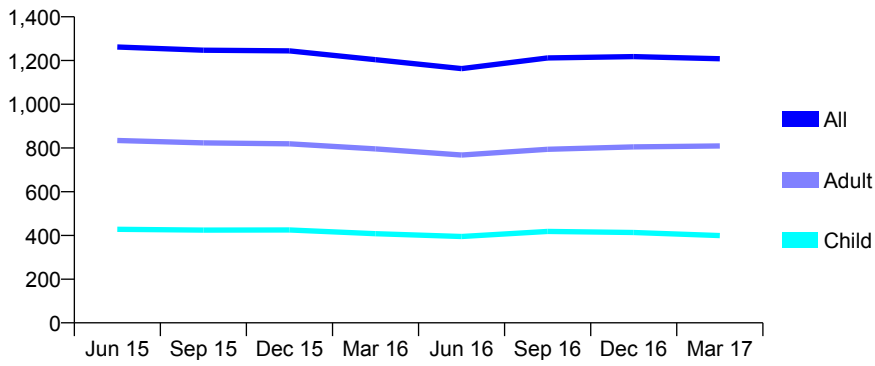
| | |
|---|---|
| Name or company name | MR GS CHANA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,150 |
| Carry forward general activity (UDA) | -30 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £123,118.13 |

## ACCESS*

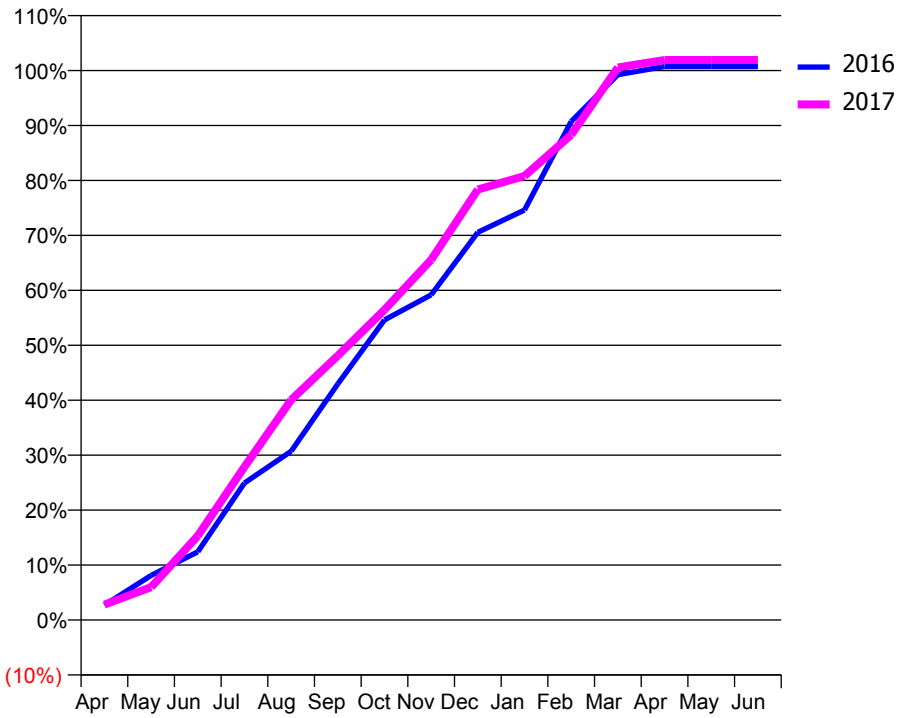
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,204 | |
| Quarter ending June 2016 | 1,163 | ↓ |
| Quarter ending September 2016 | 1,212 | ↑ |
| Quarter ending December 2016 | 1,218 | → |
| Quarter ending March 2017 | 1,208 | → |
| **Variance since March 2016** | 0.3% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 112 | 116 |
| May | 337 | 248 |
| June | 515 | 636 |
| July | 1,035 | 1,156 |
| August | 1,274 | 1,662 |
| September | 1,783 | 1,996 |
| October | 2,266 | 2,343 |
| November | 2,456 | 2,720 |
| December | 2,928 | 3,251 |
| January | 3,096 | 3,353 |
| February | 3,765 | 3,664 |
| March | 4,119 | 4,172 |
| April | 4,180 | 4,229 |
| May | 4,180 | 4,229 |
| June | 4,180 | 4,229 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 14 | 345 | 4.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 27 | 592 | 4.6% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 78 | 345 | 22.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 105 | 592 | 17.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 2 | 937 | 0.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 937 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 937 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 631191/0001 - Year end March 2017

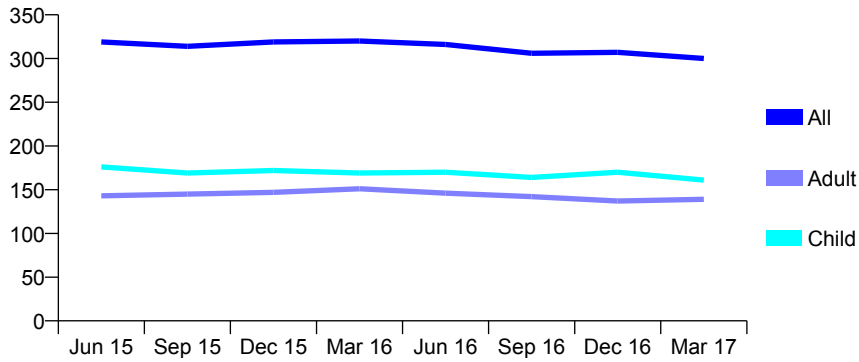
| | |
|---|---|
| Name or company name | MRS MJ MILLINGTON-SMITH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 850 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £26,214.70 |

## ACCESS*

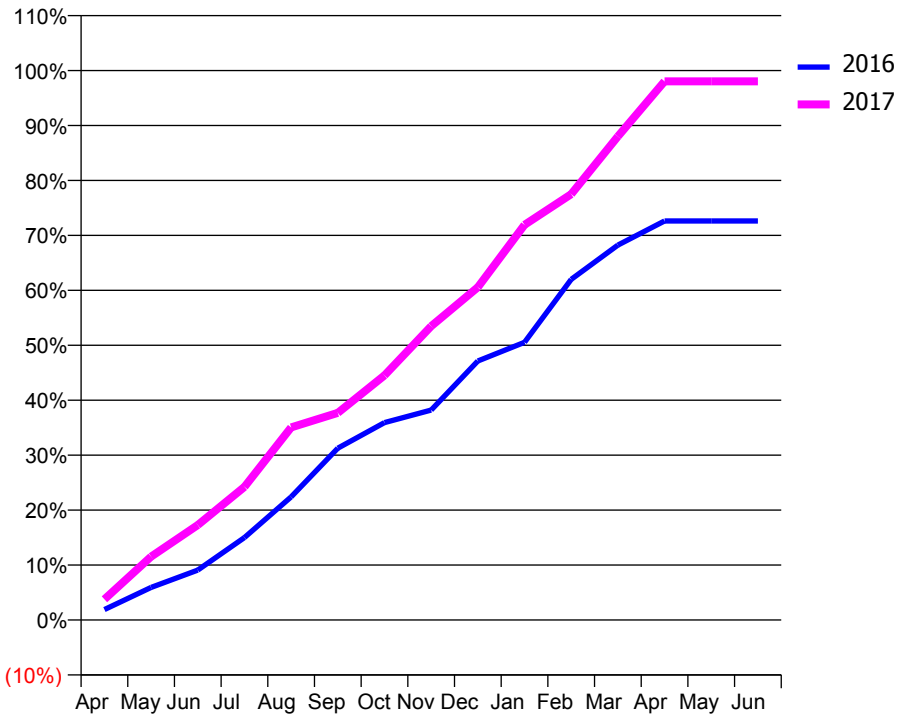
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 320 | |
| Quarter ending June 2016 | 316 | ↓ |
| Quarter ending September 2016 | 306 | ↓ |
| Quarter ending December 2016 | 307 | → |
| Quarter ending March 2017 | 300 | ↓ |
| **Variance since March 2016** | (6.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 19 | 32 |
| May | 59 | 98 |
| June | 91 | 147 |
| July | 150 | 206 |
| August | 224 | 298 |
| September | 313 | 320 |
| October | 359 | 378 |
| November | 382 | 455 |
| December | 471 | 515 |
| January | 505 | 611 |
| February | 620 | 659 |
| March | 682 | 748 |
| April | 726 | 833 |
| May | 726 | 833 |
| June | 726 | 833 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 18 | 281 | 6.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 33 | 211 | 15.6% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 188 | 281 | 66.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 133 | 211 | 63.0% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 11 | 494 | 2.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 494 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 4 | 494 | 0.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 631507/0001 - Year end March 2017

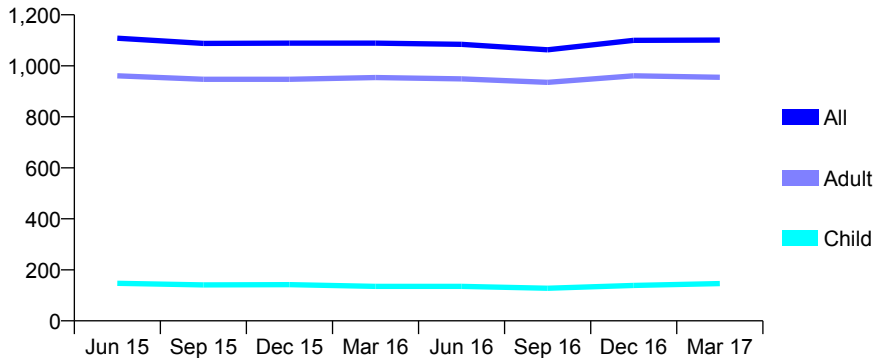
| | |
|---|---|
| Name or company name | MR JC RAYNER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,718 |
| Carry forward general activity (UDA) | 102 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £53,636.99 |

## ACCESS*

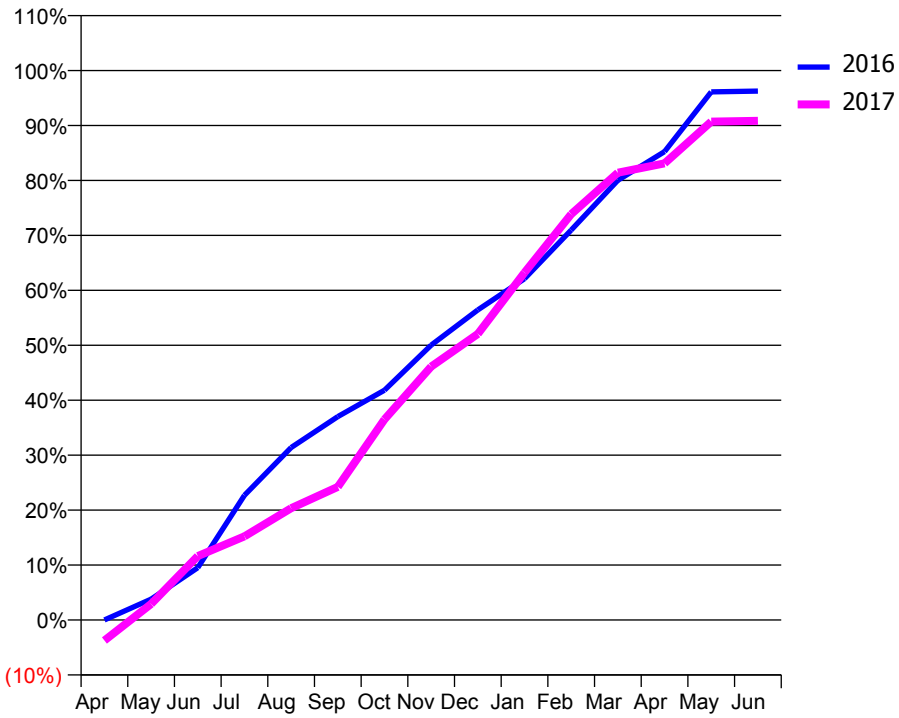
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,089 | |
| Quarter ending June 2016 | 1,084 | → |
| Quarter ending September 2016 | 1,063 | ↓ |
| Quarter ending December 2016 | 1,100 | ↑ |
| Quarter ending March 2017 | 1,101 | → |
| **Variance since March 2016** | 1.1% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | -102 |
| May | 103 | 79 |
| June | 259 | 316 |
| July | 617 | 414 |
| August | 853 | 553 |
| September | 1,006 | 659 |
| October | 1,137 | 992 |
| November | 1,360 | 1,254 |
| December | 1,534 | 1,415 |
| January | 1,688 | 1,719 |
| February | 1,929 | 2,007 |
| March | 2,175 | 2,212 |
| April | 2,317 | 2,259 |
| May | 2,612 | 2,465 |
| June | 2,616 | 2,469 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 10 | 200 | 5.0% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 170 | 1,265 | 13.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 94 | 200 | 47.0% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 472 | 1,265 | 37.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 127 | 1,365 | 9.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 1,365 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 29 | 1,365 | 2.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

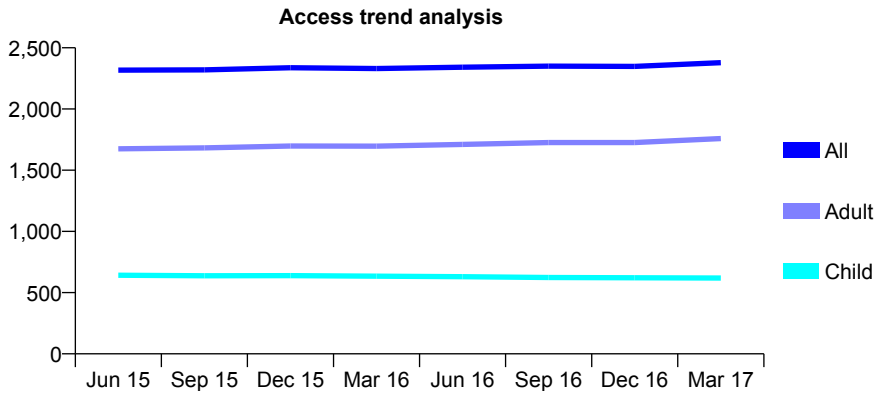
# Q52 - Vital Signs At a Glance Contract Report for 632643/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR PA BRIDGE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

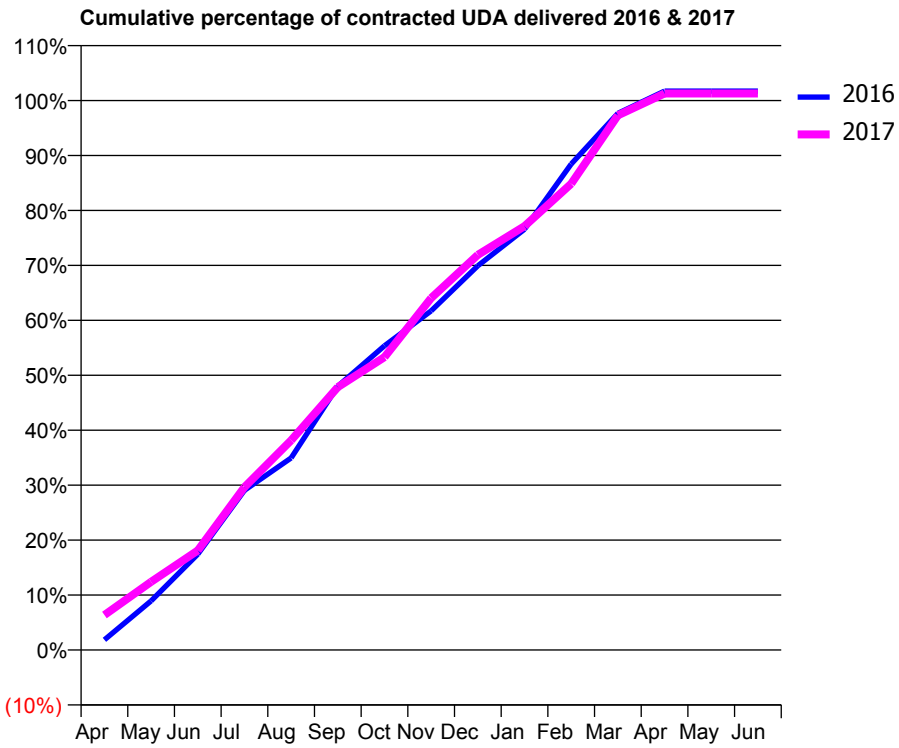
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,046 |
| Carry forward general activity (UDA) | -156 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £232,685.23 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,331 | |
| Quarter ending June 2016 | 2,341 | → |
| Quarter ending September 2016 | 2,350 | → |
| Quarter ending December 2016 | 2,348 | → |
| Quarter ending March 2017 | 2,378 | → |
| **Variance since March 2016** | 2.0% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 168 | 577 |
| May | 808 | 1,124 |
| June | 1,576 | 1,639 |
| July | 2,628 | 2,682 |
| August | 3,162 | 3,453 |
| September | 4,343 | 4,328 |
| October | 5,008 | 4,823 |
| November | 5,584 | 5,794 |
| December | 6,325 | 6,505 |
| January | 6,926 | 6,977 |
| February | 8,000 | 7,676 |
| March | 8,834 | 8,802 |
| April | 9,202 | 9,162 |
| May | 9,202 | 9,162 |
| June | 9,202 | 9,162 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 72 | 1,121 | 6.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 733 | 3,444 | 21.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 844 | 1,121 | 75.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,288 | 3,444 | 66.4% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 289 | 4,527 | 6.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 31 | 4,527 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 103 | 4,527 | 2.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 643637/0001 - Year end March 2017

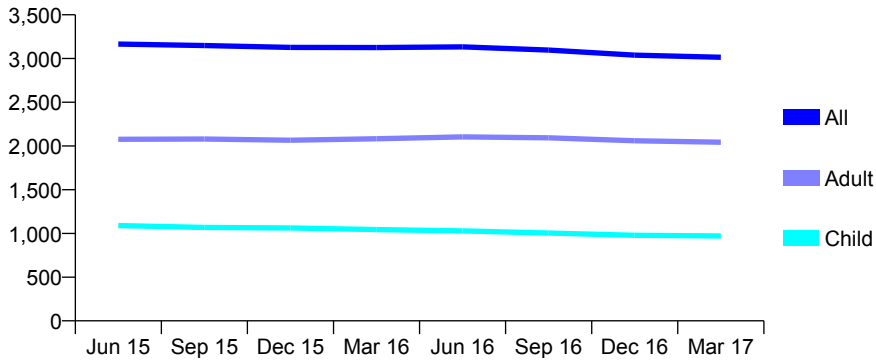
| | |
|---|---|
| Name or company name | MR A VANIA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,017 |
| Carry forward general activity (UDA) | 40 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £337,928.81 |

## ACCESS*

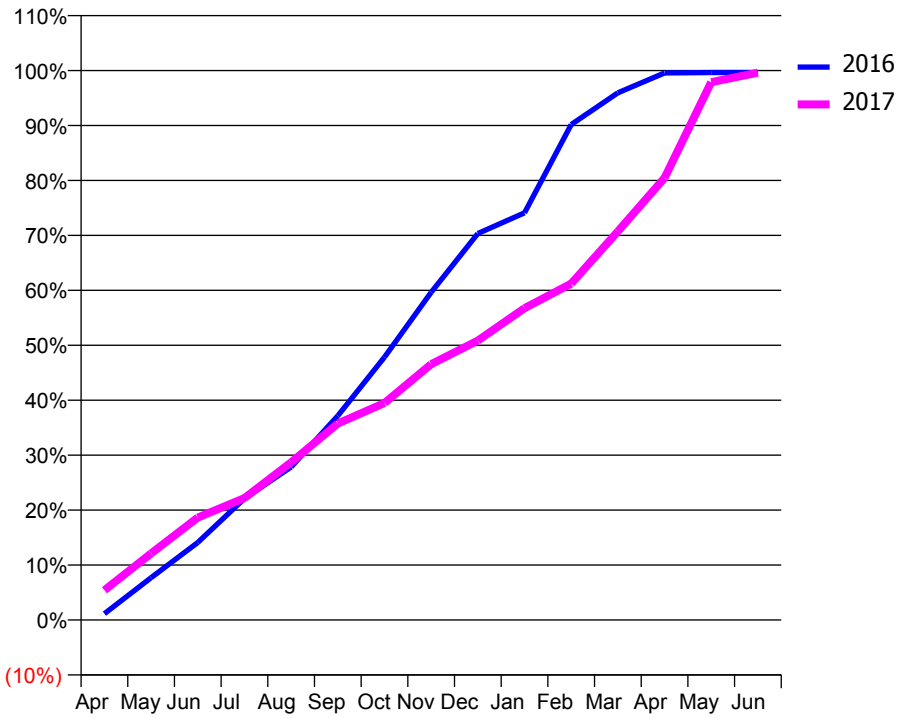
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,126 | |
| Quarter ending June 2016 | 3,133 | → |
| Quarter ending September 2016 | 3,097 | ↓ |
| Quarter ending December 2016 | 3,038 | ↓ |
| Quarter ending March 2017 | 3,014 | → |
| **Variance since March 2016** | (3.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 127 | 599 |
| May | 848 | 1,336 |
| June | 1,555 | 2,054 |
| July | 2,436 | 2,444 |
| August | 3,068 | 3,161 |
| September | 4,095 | 3,939 |
| October | 5,270 | 4,351 |
| November | 6,571 | 5,130 |
| December | 7,750 | 5,602 |
| January | 8,164 | 6,252 |
| February | 9,933 | 6,744 |
| March | 10,569 | 7,791 |
| April | 10,968 | 8,864 |
| May | 10,977 | 10,783 |
| June | 10,977 | 10,974 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 215 | 1,579 | 13.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 489 | 2,630 | 18.6% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,025 | 1,579 | 64.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,525 | 2,630 | 58.0% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 632 | 5,406 | 11.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 37 | 5,406 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 66 | 5,406 | 1.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | *90.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | *90.0%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

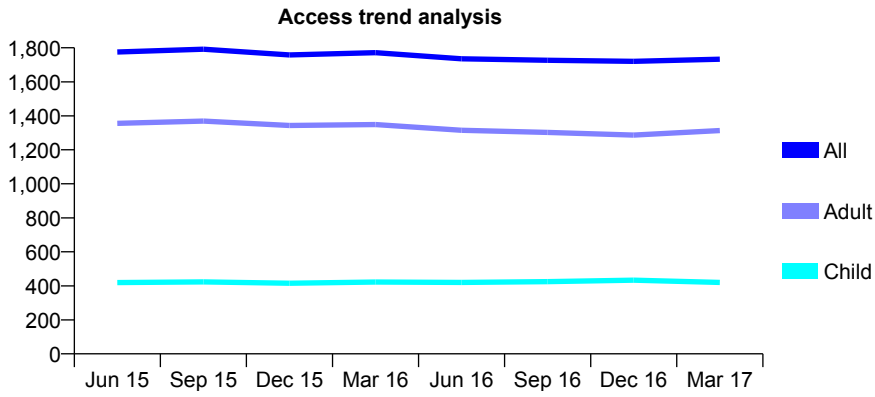
# Q52 - Vital Signs At a Glance Contract Report for 650889/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR SO ODAI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

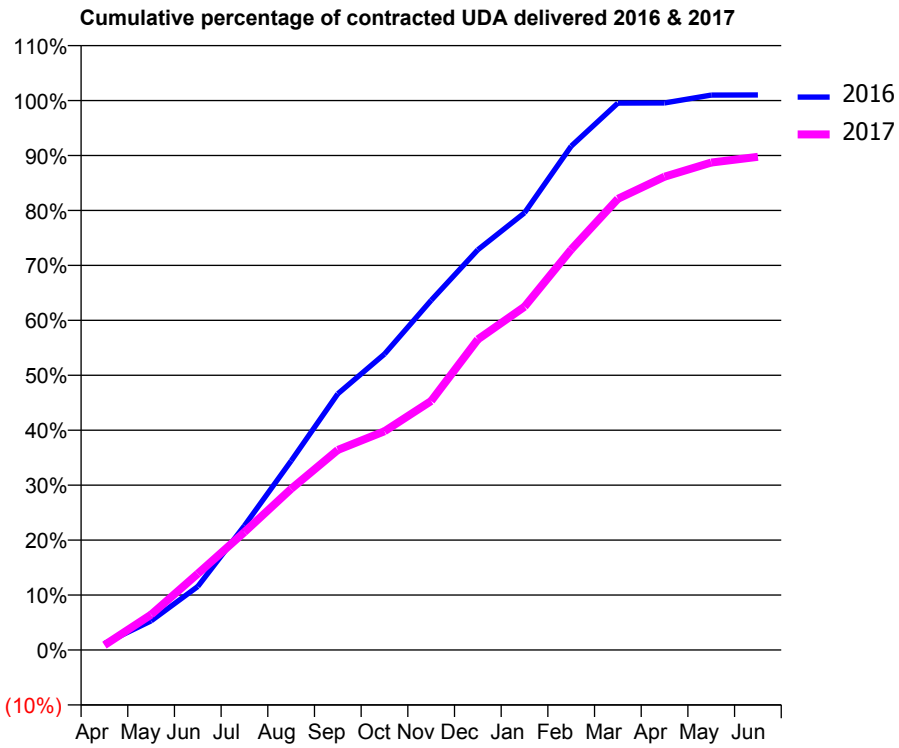
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,928 |
| Carry forward general activity (UDA) | -44 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £136,552.61 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,771 | |
| Quarter ending June 2016 | 1,735 | ↓ |
| Quarter ending September 2016 | 1,727 | → |
| Quarter ending December 2016 | 1,720 | → |
| Quarter ending March 2017 | 1,733 | → |
| **Variance since March 2016** | (2.1%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 50 | 44 |
| May | 228 | 318 |
| June | 496 | 685 |
| July | 970 | 1,057 |
| August | 1,476 | 1,446 |
| September | 1,999 | 1,795 |
| October | 2,310 | 1,962 |
| November | 2,729 | 2,233 |
| December | 3,123 | 2,785 |
| January | 3,412 | 3,079 |
| February | 3,932 | 3,591 |
| March | 4,268 | 4,046 |
| April | 4,269 | 4,245 |
| May | 4,331 | 4,372 |
| June | 4,332 | 4,423 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 32 | 535 | 6.0% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 260 | 1,772 | 14.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 292 | 535 | 54.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 932 | 1,772 | 52.6% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 251 | 2,466 | 10.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 10 | 2,466 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 15 | 2,466 | 0.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

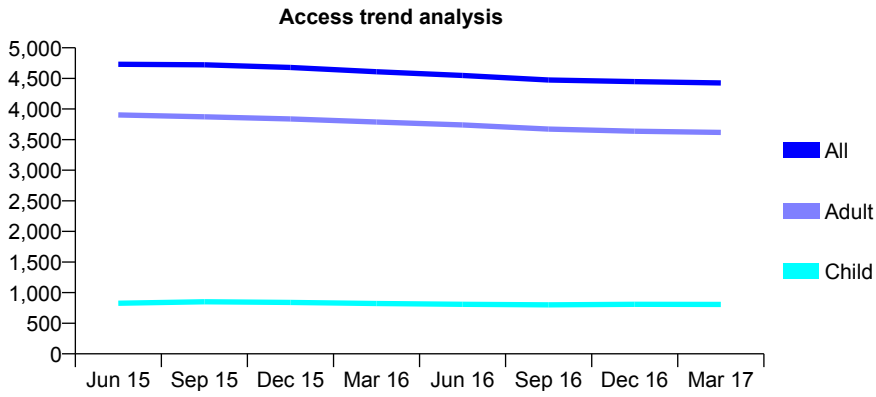
# Q52 - Vital Signs At a Glance Contract Report for 650986/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MISS JE COTTERILL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

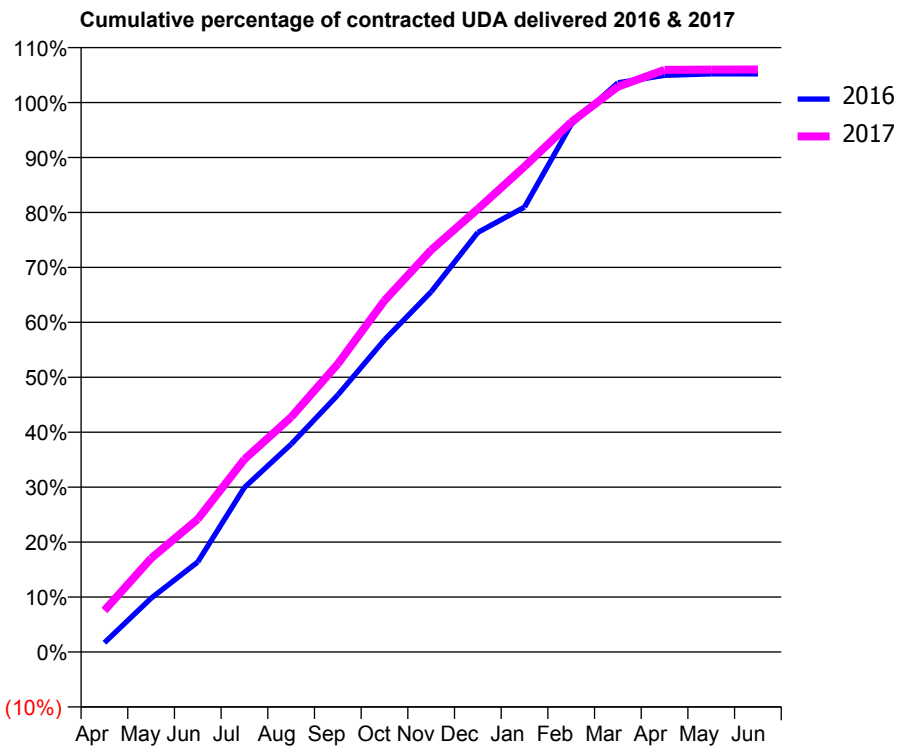
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,927 |
| Carry forward general activity (UDA) | -259 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £314,518.20 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,610 | |
| Quarter ending June 2016 | 4,548 | ↓ |
| Quarter ending September 2016 | 4,474 | ↓ |
| Quarter ending December 2016 | 4,448 | → |
| Quarter ending March 2017 | 4,425 | → |
| **Variance since March 2016** | (4.0%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 218 | 977 |
| May | 1,267 | 2,205 |
| June | 2,118 | 3,126 |
| July | 3,873 | 4,536 |
| August | 4,888 | 5,525 |
| September | 6,045 | 6,777 |
| October | 7,345 | 8,268 |
| November | 8,475 | 9,457 |
| December | 9,871 | 10,423 |
| January | 10,466 | 11,420 |
| February | 12,411 | 12,464 |
| March | 13,390 | 13,298 |
| April | 13,567 | 13,694 |
| May | 13,602 | 13,700 |
| June | 13,602 | 13,703 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 109 | 1,350 | 8.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 838 | 5,946 | 14.1% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 909 | 1,350 | 67.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,119 | 5,946 | 69.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 464 | 7,485 | 6.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 100 | 7,485 | 1.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 94 | 7,485 | 1.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 19 | 20 | *95.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 19 | 20 | *95.0%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 658049/0001 - Year end March 2017

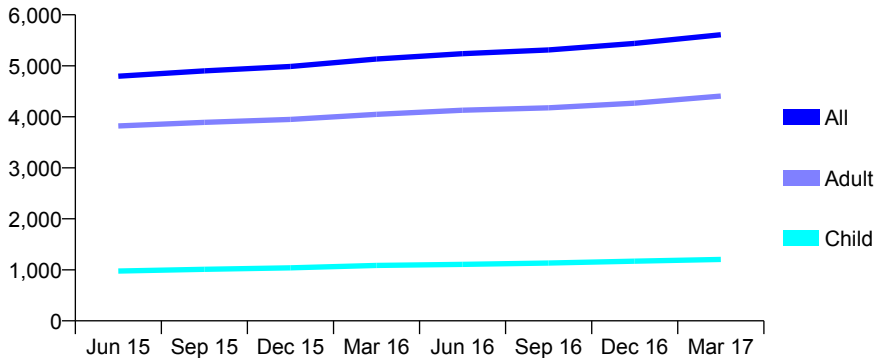
| | |
|---|---|
| Name or company name | MISS KM HAYES-SINCLAIR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,775 |
| Carry forward general activity (UDA) | 180 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £520,120.56 |

## ACCESS*

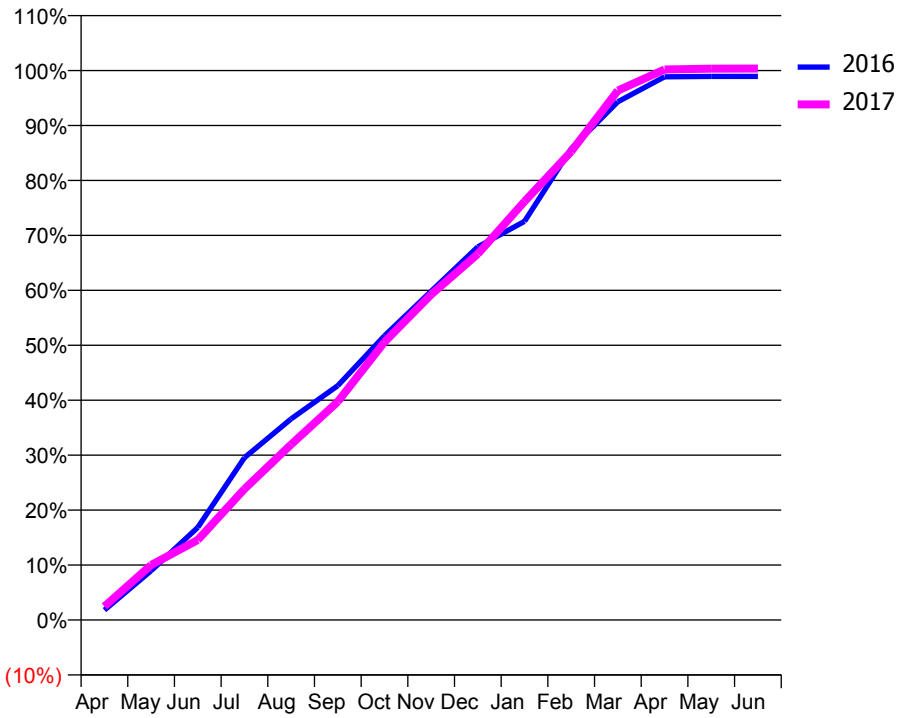
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,134 | |
| Quarter ending June 2016 | 5,237 | ↑ |
| Quarter ending September 2016 | 5,310 | → |
| Quarter ending December 2016 | 5,439 | ↑ |
| Quarter ending March 2017 | 5,609 | ↑ |
| **Variance since March 2016** | 9.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 304 | 414 |
| May | 1,505 | 1,681 |
| June | 2,826 | 2,445 |
| July | 4,957 | 4,001 |
| August | 6,139 | 5,358 |
| September | 7,155 | 6,665 |
| October | 8,678 | 8,484 |
| November | 10,037 | 9,933 |
| December | 11,393 | 11,175 |
| January | 12,169 | 12,775 |
| February | 14,389 | 14,302 |
| March | 15,823 | 16,163 |
| April | 16,584 | 16,808 |
| May | 16,595 | 16,829 |
| June | 16,595 | 16,835 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 191 | 2,002 | 9.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,018 | 5,604 | 18.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,256 | 2,002 | 62.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,306 | 5,604 | 23.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 316 | 7,529 | 4.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 95 | 7,529 | 1.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 398 | 7,529 | 5.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | *100.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 13 | *92.3%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

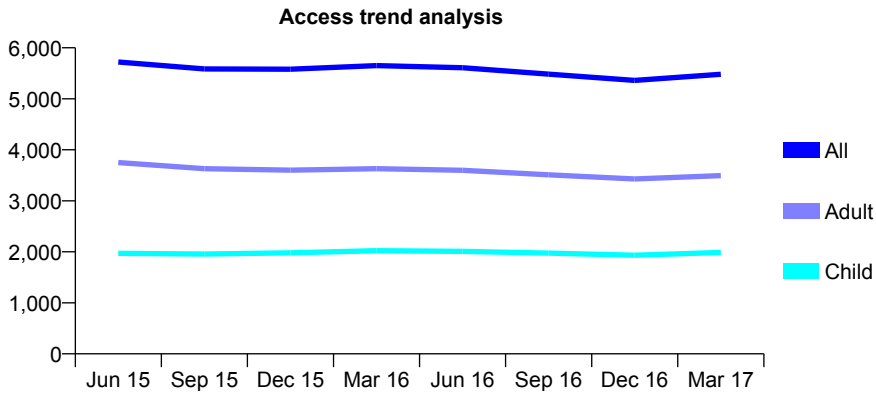
# Q52 - Vital Signs At a Glance Contract Report for 658308/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | Perfect Smile Clinic (UK) ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2009 |
| Contract end date | |

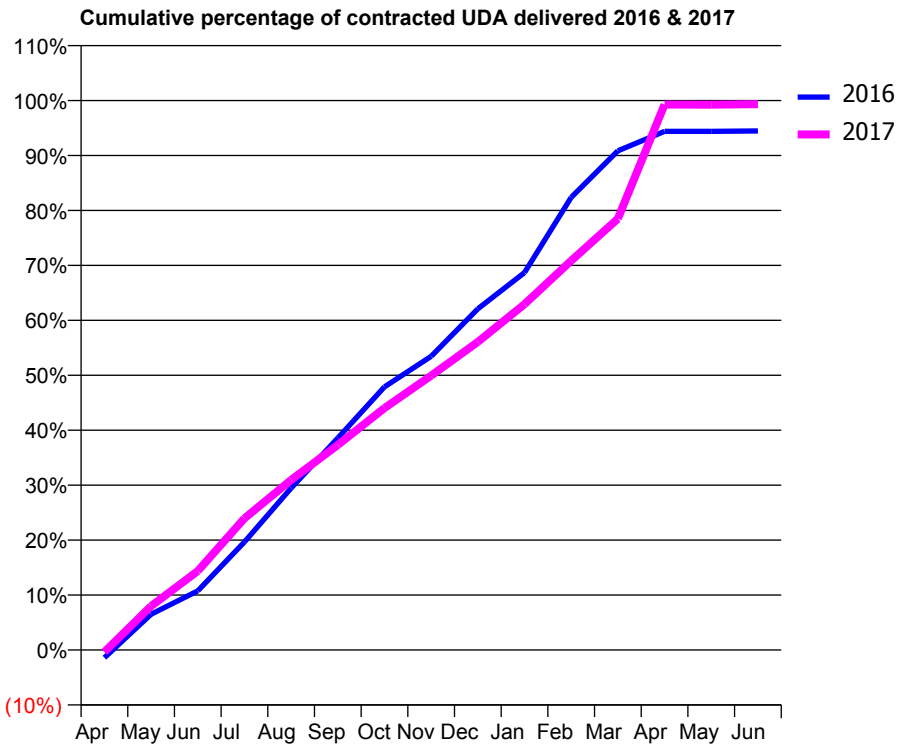
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,500 |
| Carry forward general activity (UDA) | 860 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £383,501.76 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,650 | |
| Quarter ending June 2016 | 5,608 | → |
| Quarter ending September 2016 | 5,484 | ↓ |
| Quarter ending December 2016 | 5,361 | ↓ |
| Quarter ending March 2017 | 5,482 | ↑ |
| **Variance since March 2016** | (3.0%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -221 | -57 |
| May | 1,008 | 1,239 |
| June | 1,669 | 2,229 |
| July | 3,050 | 3,713 |
| August | 4,567 | 4,797 |
| September | 5,979 | 5,782 |
| October | 7,423 | 6,827 |
| November | 8,284 | 7,738 |
| December | 9,624 | 8,690 |
| January | 10,646 | 9,756 |
| February | 12,767 | 10,980 |
| March | 14,081 | 12,164 |
| April | 14,630 | 15,384 |
| May | 14,628 | 15,383 |
| June | 14,640 | 15,398 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 349 | 3,000 | 11.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 972 | 4,900 | 19.8% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,001 | 3,000 | 66.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,933 | 4,900 | 59.9% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 747 | 8,750 | 8.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 90 | 8,750 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 53 | 8,750 | 0.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

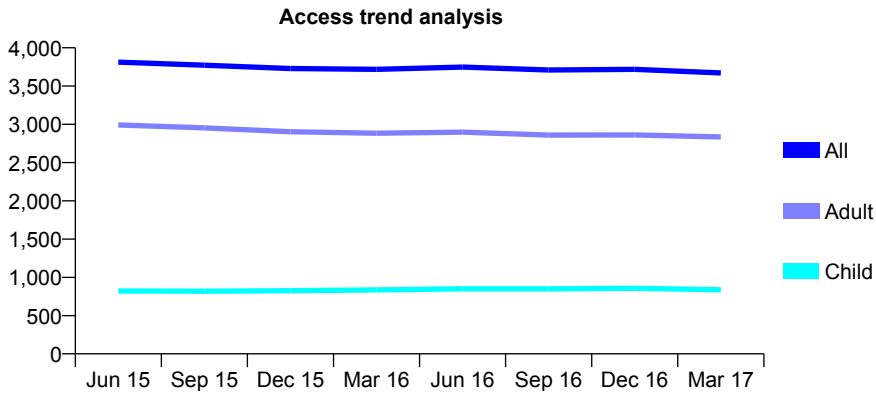
# Q52 - Vital Signs At a Glance Contract Report for 659878/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MISS AW SHUM |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

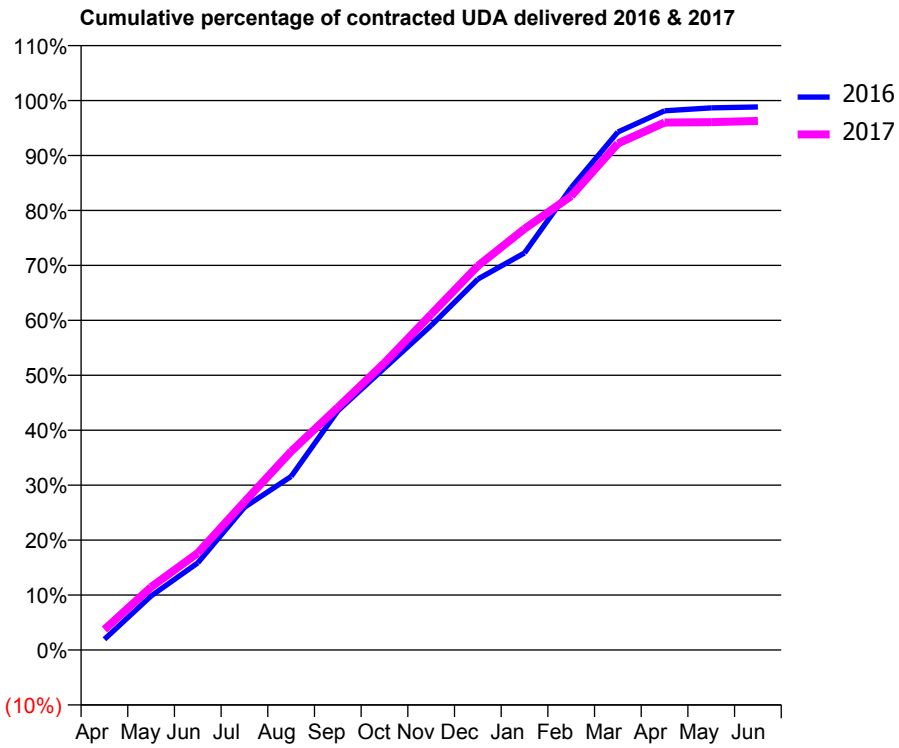
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,984 |
| Carry forward general activity (UDA) | 187 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £393,579.68 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,718 | |
| Quarter ending June 2016 | 3,748 | → |
| Quarter ending September 2016 | 3,710 | ↓ |
| Quarter ending December 2016 | 3,718 | → |
| Quarter ending March 2017 | 3,672 | ↓ |
| **Variance since March 2016** | (1.2%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 312 | 595 |
| May | 1,573 | 1,832 |
| June | 2,537 | 2,821 |
| July | 4,154 | 4,312 |
| August | 5,050 | 5,777 |
| September | 6,955 | 7,057 |
| October | 8,201 | 8,354 |
| November | 9,439 | 9,765 |
| December | 10,790 | 11,172 |
| January | 11,548 | 12,253 |
| February | 13,450 | 13,204 |
| March | 15,068 | 14,734 |
| April | 15,684 | 15,343 |
| May | 15,770 | 15,354 |
| June | 15,797 | 15,390 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 125 | 1,346 | 9.3% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 861 | 4,784 | 18.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 867 | 1,346 | 64.4% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,030 | 4,784 | 63.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 162 | 6,098 | 2.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 67 | 6,098 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 291 | 6,098 | 4.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

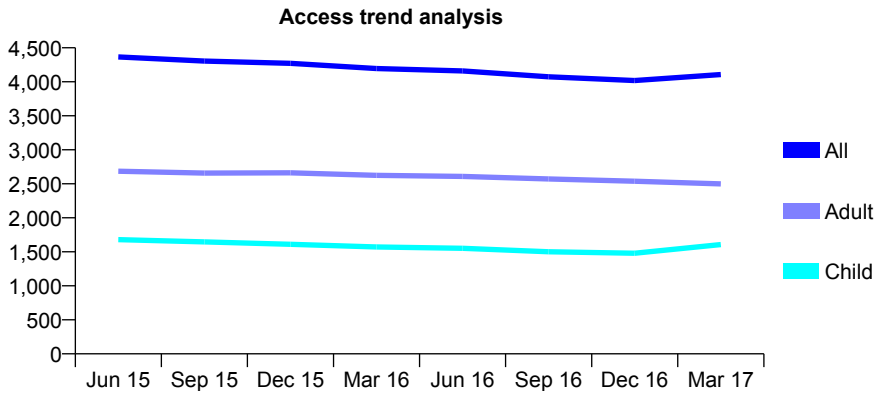
# Q52 - Vital Signs At a Glance Contract Report for 673714/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR NV O'DONOVAN |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2007 |
| Contract end date | 31/10/2017 |

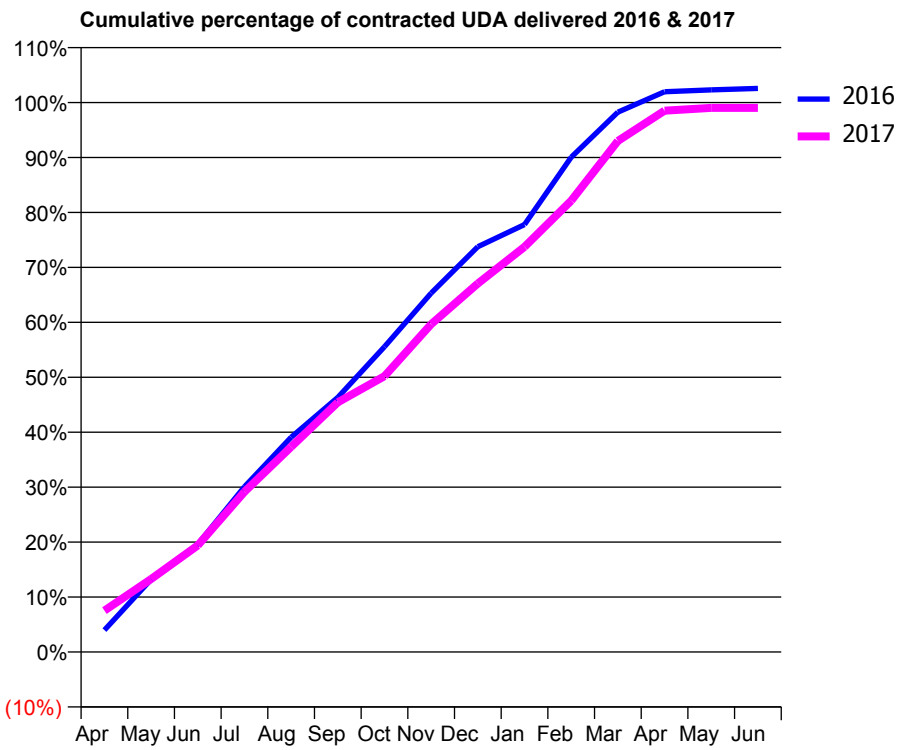
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,788 |
| Carry forward general activity (UDA) | -236 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £380,736.09 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,196 | |
| Quarter ending June 2016 | 4,160 | → |
| Quarter ending September 2016 | 4,073 | ↓ |
| Quarter ending December 2016 | 4,018 | ↓ |
| Quarter ending March 2017 | 4,106 | ↑ |
| **Variance since March 2016** | (2.1%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 469 | 888 |
| May | 1,559 | 1,566 |
| June | 2,313 | 2,286 |
| July | 3,546 | 3,436 |
| August | 4,606 | 4,400 |
| September | 5,463 | 5,357 |
| October | 6,548 | 5,916 |
| November | 7,699 | 7,034 |
| December | 8,695 | 7,904 |
| January | 9,170 | 8,692 |
| February | 10,614 | 9,681 |
| March | 11,581 | 10,964 |
| April | 12,019 | 11,613 |
| May | 12,058 | 11,672 |
| June | 12,091 | 11,671 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 117 | 2,257 | 5.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 419 | 3,403 | 12.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,234 | 2,257 | 54.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,949 | 3,403 | 57.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 257 | 5,706 | 4.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 17 | 5,706 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 113 | 5,706 | 2.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 5 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 673854/0001 - Year end March 2017

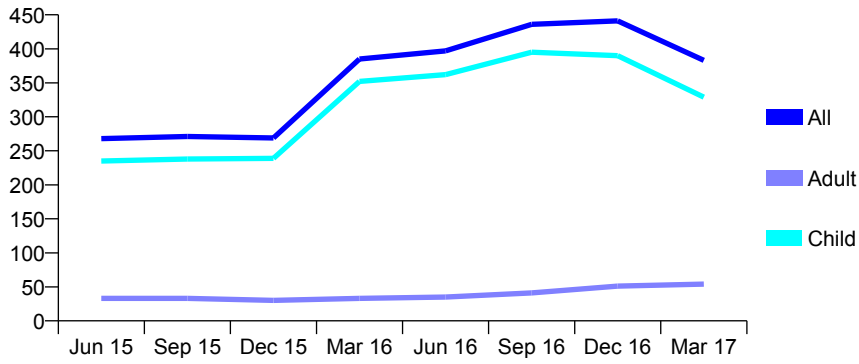
| | |
|---|---|
| Name or company name | MR MR PARROTT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 734 |
| Carry forward general activity (UDA) | 28 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £17,630.16 |

## ACCESS*

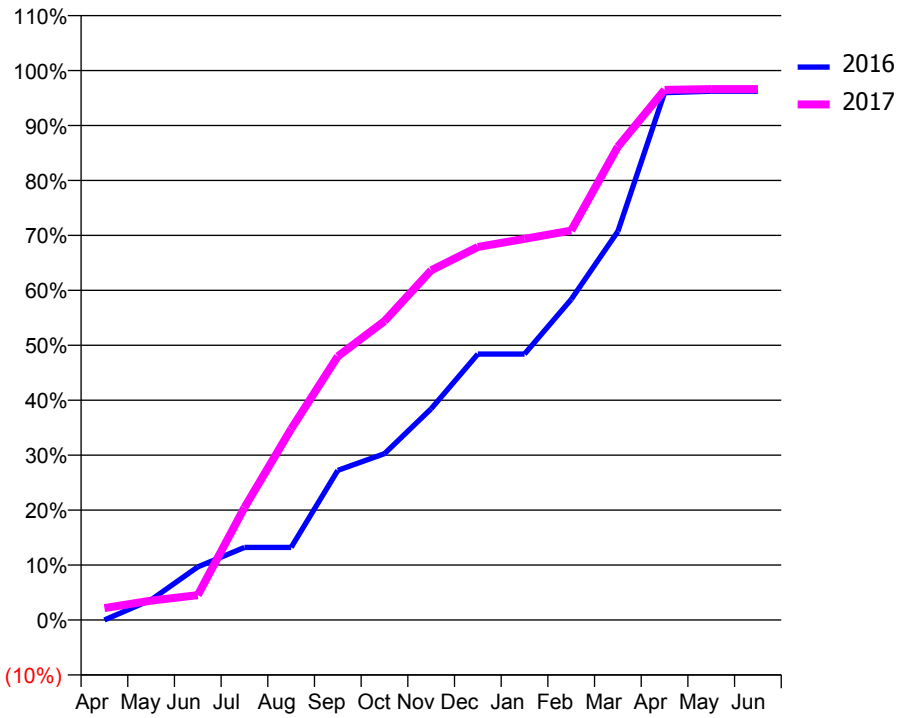
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 385 | |
| Quarter ending June 2016 | 397 | ↑ |
| Quarter ending September 2016 | 436 | ↑ |
| Quarter ending December 2016 | 441 | → |
| Quarter ending March 2017 | 383 | ↓ |
| **Variance since March 2016** | (0.5%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 16 |
| May | 27 | 26 |
| June | 71 | 33 |
| July | 97 | 150 |
| August | 97 | 255 |
| September | 200 | 352 |
| October | 222 | 399 |
| November | 282 | 467 |
| December | 355 | 498 |
| January | 355 | 509 |
| February | 428 | 520 |
| March | 519 | 632 |
| April | 704 | 708 |
| May | 706 | 709 |
| June | 706 | 709 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 29 | 683 | 4.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 24 | *0.0%* | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 374 | 683 | 54.8% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 12 | 24 | *50.0%* | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1 | 611 | 0.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 611 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 611 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 674761/0001 - Year end March 2017

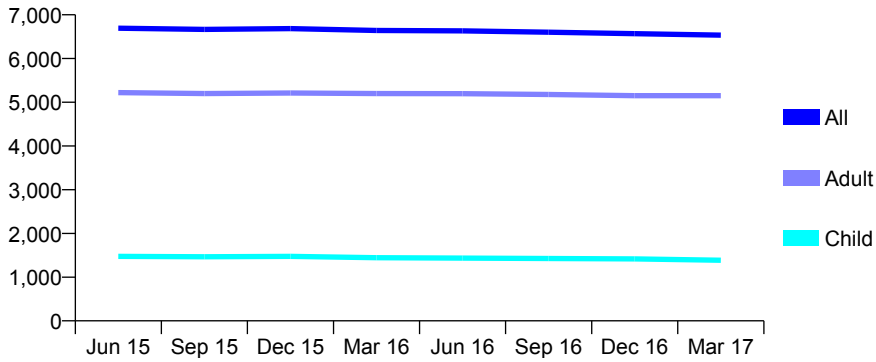
| | |
|---|---|
| Name or company name | MR M YOUNAS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 20,390 |
| Carry forward general activity (UDA) | -25 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £582,872.34 |

## ACCESS*

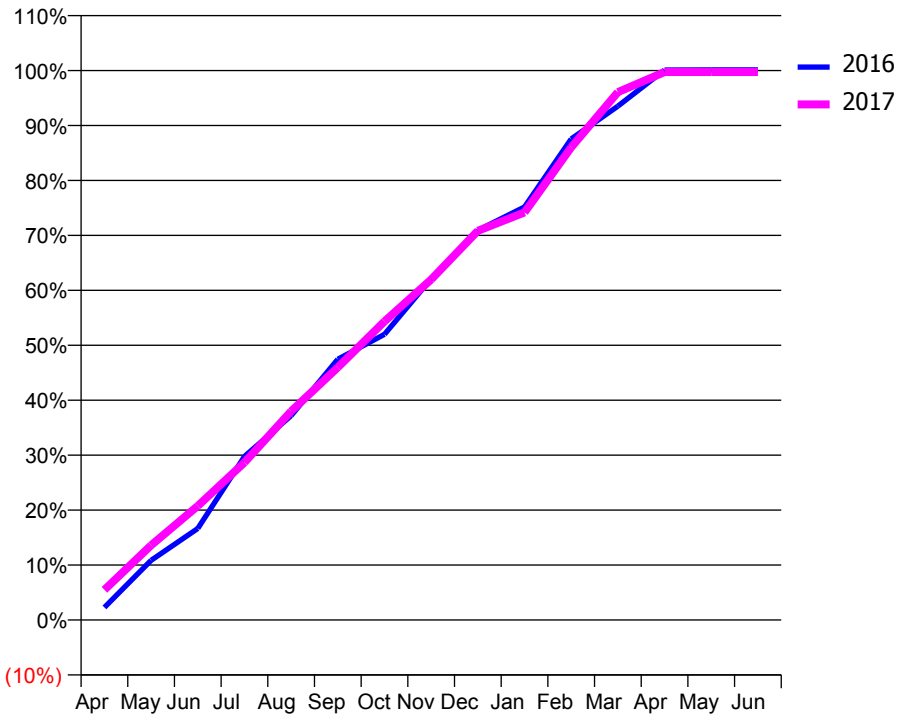
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,641 | |
| Quarter ending June 2016 | 6,631 | → |
| Quarter ending September 2016 | 6,602 | → |
| Quarter ending December 2016 | 6,567 | → |
| Quarter ending March 2017 | 6,536 | → |
| **Variance since March 2016** | (1.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 466 | 1,120 |
| May | 2,217 | 2,774 |
| June | 3,396 | 4,233 |
| July | 6,068 | 5,844 |
| August | 7,581 | 7,744 |
| September | 9,675 | 9,373 |
| October | 10,603 | 11,080 |
| November | 12,666 | 12,637 |
| December | 14,463 | 14,439 |
| January | 15,329 | 15,123 |
| February | 17,848 | 17,540 |
| March | 19,065 | 19,587 |
| April | 20,411 | 20,333 |
| May | 20,413 | 20,334 |
| June | 20,415 | 20,334 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 171 | 2,387 | 7.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,058 | 7,804 | 13.6% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,695 | 2,387 | 71.0% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,629 | 7,804 | 59.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 523 | 9,843 | 5.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 80 | 9,843 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 124 | 9,843 | 1.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 14 | 15 | *93.3%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 15 | *100.0%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

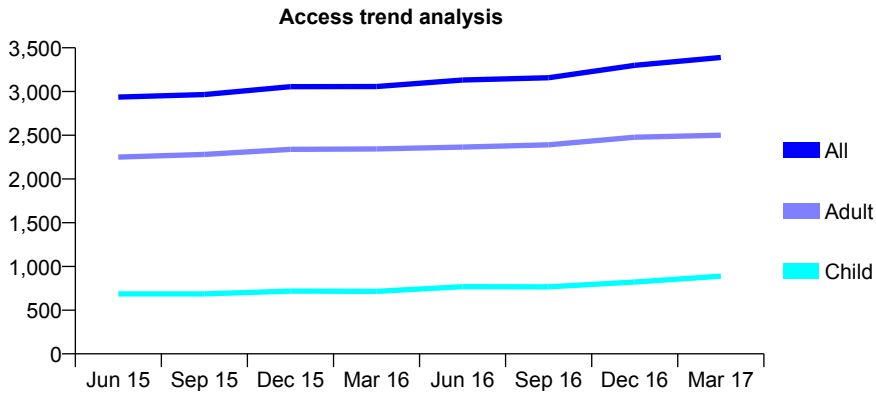
# Q52 - Vital Signs At a Glance Contract Report for 676470/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | MR EA SARKER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

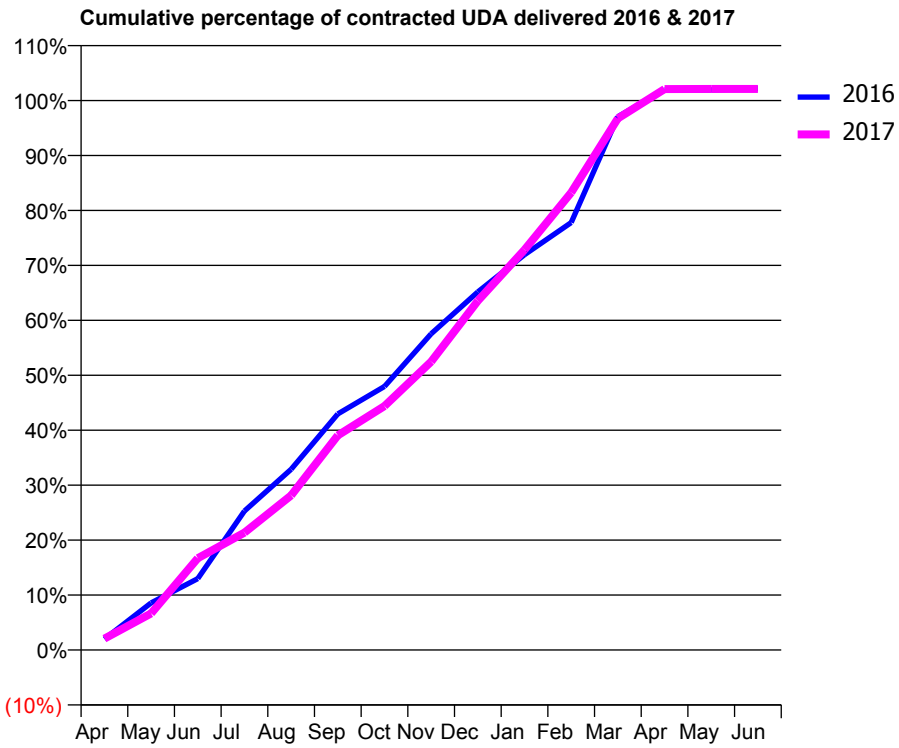
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,500 |
| Carry forward general activity (UDA) | -190 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £246,885.38 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,057 | |
| Quarter ending June 2016 | 3,132 | ↑ |
| Quarter ending September 2016 | 3,157 | → |
| Quarter ending December 2016 | 3,300 | ↑ |
| Quarter ending March 2017 | 3,389 | ↑ |
| **Variance since March 2016** | 10.9% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 190 | 197 |
| May | 815 | 633 |
| June | 1,235 | 1,587 |
| July | 2,402 | 2,030 |
| August | 3,125 | 2,673 |
| September | 4,081 | 3,711 |
| October | 4,556 | 4,218 |
| November | 5,467 | 4,985 |
| December | 6,190 | 6,036 |
| January | 6,835 | 6,919 |
| February | 7,390 | 7,909 |
| March | 9,220 | 9,189 |
| April | 9,683 | 9,698 |
| May | 9,683 | 9,699 |
| June | 9,707 | 9,699 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 54 | 876 | 6.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 235 | 1,823 | 12.9% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 157 | 876 | 17.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 357 | 1,823 | 19.6% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 168 | 2,692 | 6.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 22 | 2,692 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 26 | 2,692 | 1.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 676640/0002 - Year end March 2017

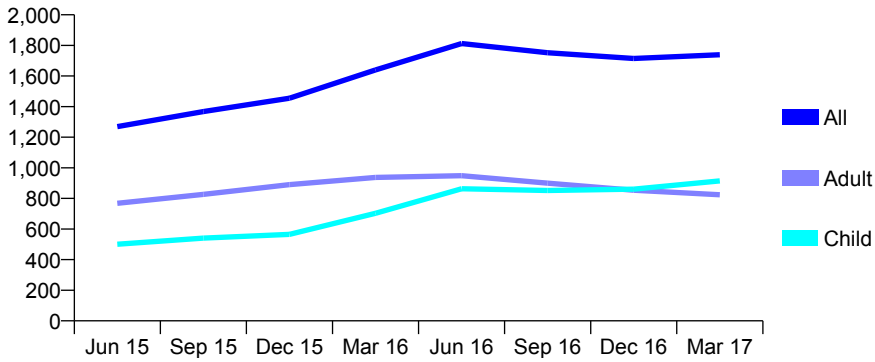
| | |
|---|---|
| Name or company name | MR KS HAMID |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 16/07/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,500 |
| Carry forward general activity (UDA) | 141 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £147,092.05 |

## ACCESS*

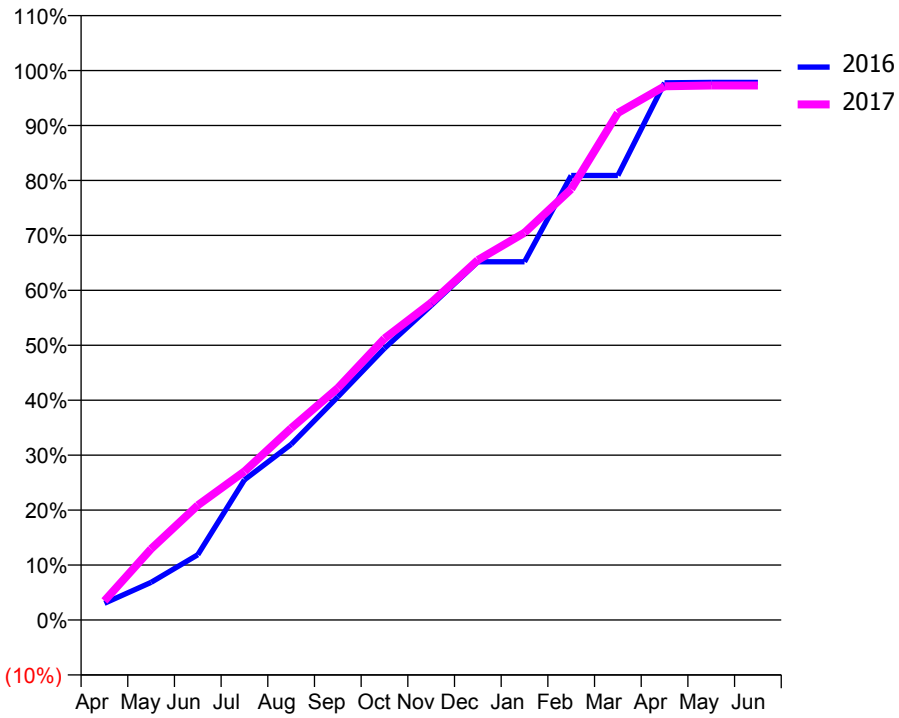
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,640 | |
| Quarter ending June 2016 | 1,812 | ↑ |
| Quarter ending September 2016 | 1,752 | ↓ |
| Quarter ending December 2016 | 1,715 | ↓ |
| Quarter ending March 2017 | 1,739 | → |
| **Variance since March 2016** | 6.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 198 | 226 |
| May | 445 | 842 |
| June | 773 | 1,357 |
| July | 1,658 | 1,757 |
| August | 2,078 | 2,270 |
| September | 2,640 | 2,744 |
| October | 3,214 | 3,330 |
| November | 3,720 | 3,754 |
| December | 4,237 | 4,259 |
| January | 4,237 | 4,582 |
| February | 5,257 | 5,098 |
| March | 5,257 | 5,997 |
| April | 6,355 | 6,313 |
| May | 6,359 | 6,323 |
| June | 6,359 | 6,323 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 126 | 1,566 | 8.0% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 506 | 1,764 | 28.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 669 | 1,566 | 42.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 935 | 1,764 | 53.0% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 203 | 2,949 | 6.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 88 | 2,949 | 3.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 120 | 2,949 | 4.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

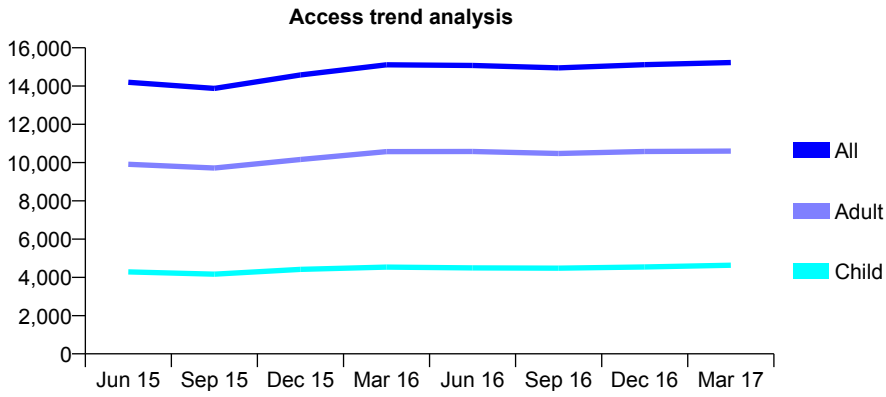
# Q52 - Vital Signs At a Glance Contract Report for 680559/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR SS KHAN |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2021 |

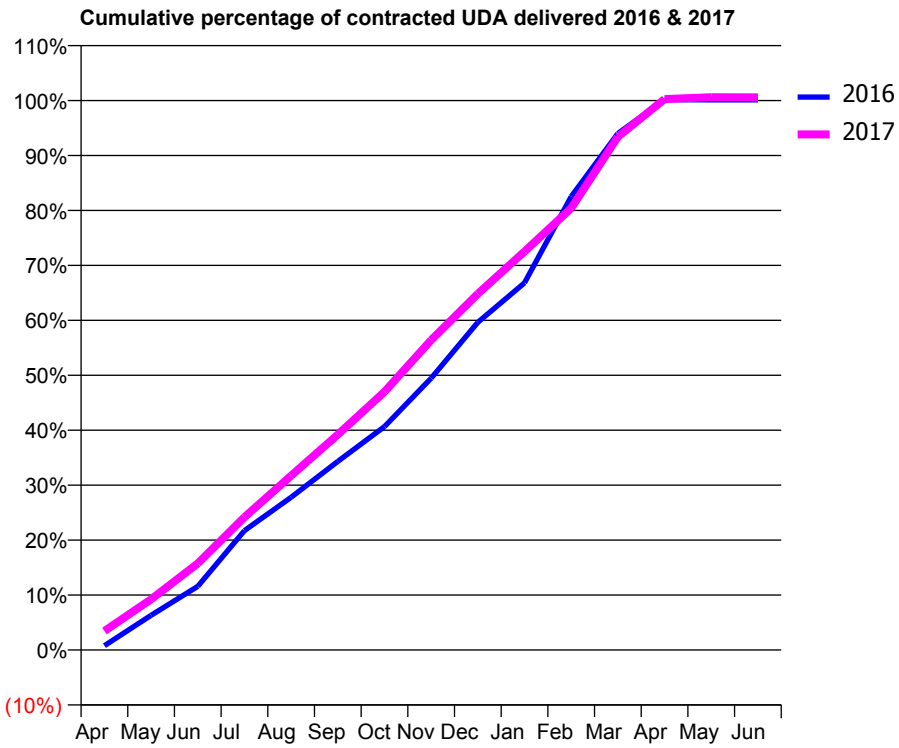
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 55,890 |
| Carry forward general activity (UDA) | -57 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,447,246.90 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 15,108 | |
| Quarter ending June 2016 | 15,073 | → |
| Quarter ending September 2016 | 14,948 | → |
| Quarter ending December 2016 | 15,121 | → |
| Quarter ending March 2017 | 15,233 | → |
| **Variance since March 2016** | 0.8% | → |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 444 | 1,934 |
| May | 3,537 | 5,164 |
| June | 6,478 | 8,811 |
| July | 12,145 | 13,517 |
| August | 15,541 | 17,727 |
| September | 19,191 | 21,915 |
| October | 22,730 | 26,260 |
| November | 27,648 | 31,527 |
| December | 33,333 | 36,229 |
| January | 37,342 | 40,538 |
| February | 46,114 | 44,944 |
| March | 52,536 | 52,201 |
| April | 55,979 | 56,035 |
| May | 55,951 | 56,222 |
| June | 55,947 | 56,215 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 794 | 7,289 | 10.9% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3,101 | 15,474 | 20.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4,391 | 7,289 | 60.2% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,701 | 15,474 | 56.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,939 | 22,703 | 8.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 339 | 22,703 | 1.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 113 | 22,703 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 17 | *70.6%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 17 | *82.4%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 693391/0001 - Year end March 2017

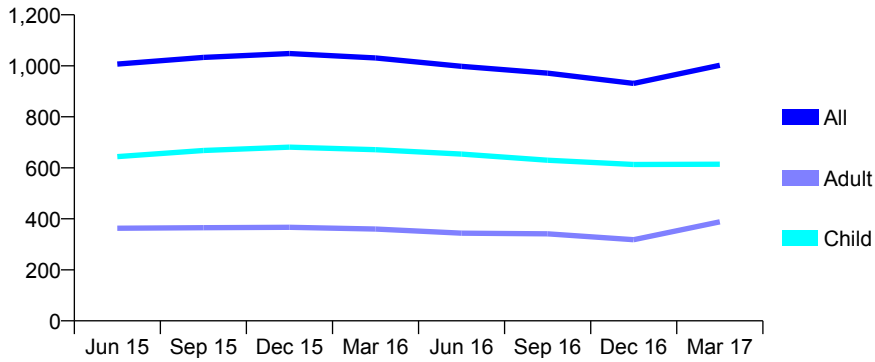
| | |
|---|---|
| Name or company name | MR O FAROOQ |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,102 |
| Carry forward general activity (UDA) | -44 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £121,282.91 |

## ACCESS*

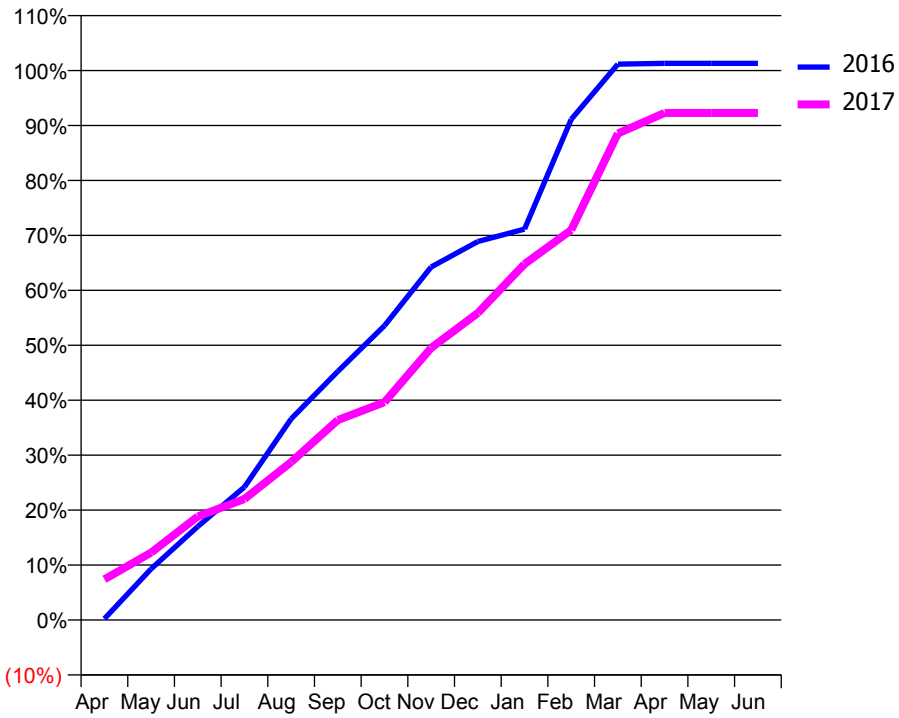
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,031 | |
| Quarter ending June 2016 | 998 | ↓ |
| Quarter ending September 2016 | 971 | ↓ |
| Quarter ending December 2016 | 931 | ↓ |
| Quarter ending March 2017 | 1,002 | ↑ |
| **Variance since March 2016** | (2.8%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 8 | 304 |
| May | 312 | 503 |
| June | 572 | 773 |
| July | 813 | 903 |
| August | 1,230 | 1,179 |
| September | 1,521 | 1,493 |
| October | 1,800 | 1,626 |
| November | 2,159 | 2,031 |
| December | 2,314 | 2,292 |
| January | 2,390 | 2,657 |
| February | 3,061 | 2,911 |
| March | 3,399 | 3,631 |
| April | 3,404 | 3,785 |
| May | 3,404 | 3,785 |
| June | 3,404 | 3,785 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 12 | 1,031 | 1.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 19 | 526 | 3.6% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 792 | 1,031 | 76.8% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 343 | 526 | 65.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 27 | 1,629 | 1.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,629 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,629 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 693456/0001 - Year end March 2017

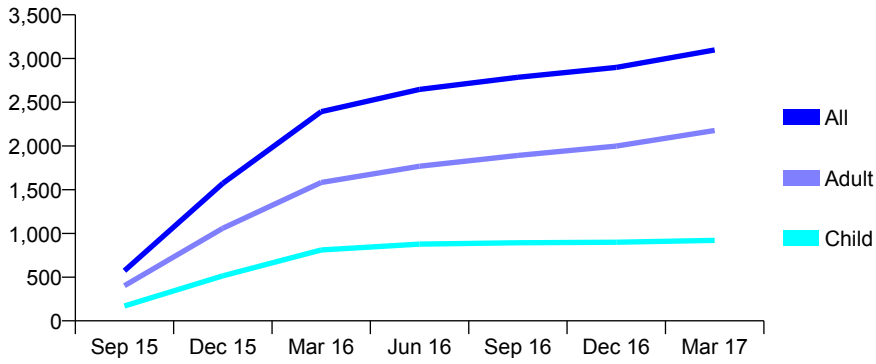
| | |
|---|---|
| Name or company name | MR OE MOHAMMED |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,041 |
| Carry forward general activity (UDA) | -167 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £261,644.23 |

## ACCESS*

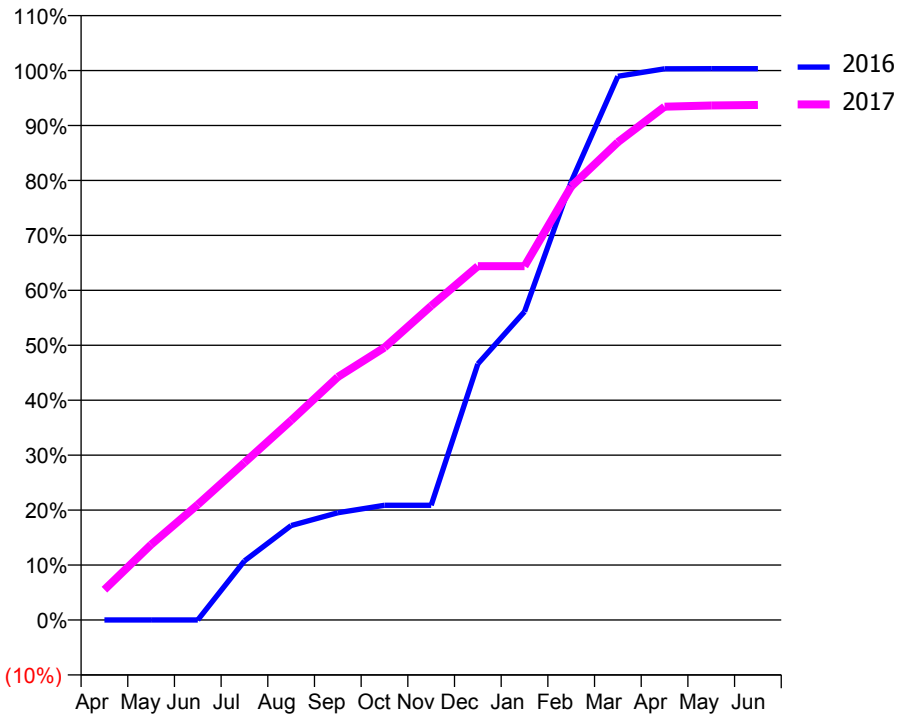
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,392 | |
| Quarter ending June 2016 | 2,646 | ↑ |
| Quarter ending September 2016 | 2,785 | ↑ |
| Quarter ending December 2016 | 2,898 | ↑ |
| Quarter ending March 2017 | 3,098 | ↑ |
| **Variance since March 2016** | 29.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 500 |
| May | 0 | 1,240 |
| June | 0 | 1,899 |
| July | 899 | 2,589 |
| August | 1,435 | 3,284 |
| September | 1,631 | 3,998 |
| October | 1,744 | 4,483 |
| November | 1,744 | 5,167 |
| December | 3,892 | 5,822 |
| January | 4,685 | 5,822 |
| February | 6,660 | 7,131 |
| March | 8,262 | 7,863 |
| April | 8,376 | 8,445 |
| May | 8,379 | 8,466 |
| June | 8,379 | 8,473 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 31 | 901 | 3.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 235 | 2,154 | 10.9% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 390 | 901 | 43.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 962 | 2,154 | 44.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 216 | 3,243 | 6.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 5 | 3,243 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 19 | 3,243 | 0.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 712256/0001 - Year end March 2017

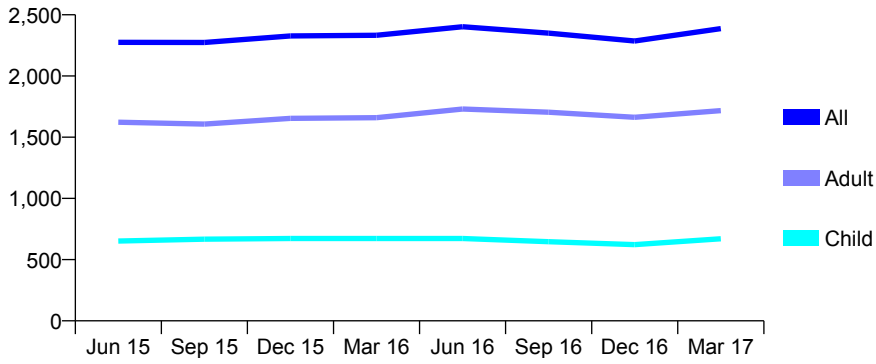
| | |
|---|---|
| Name or company name | MR NT SALEEM |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 02/03/2011 |
| Contract end date | 01/03/2021 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,000 |
| Carry forward general activity (UDA) | -94 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £193,641.45 |

## ACCESS*

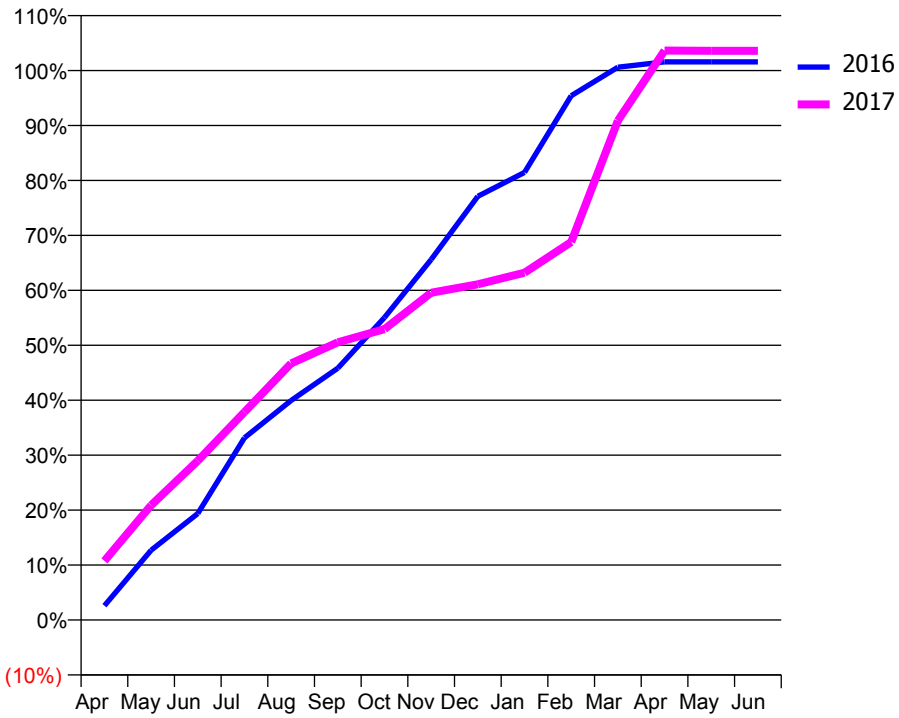
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,333 | |
| Quarter ending June 2016 | 2,403 | ↑ |
| Quarter ending September 2016 | 2,350 | ↓ |
| Quarter ending December 2016 | 2,286 | ↓ |
| Quarter ending March 2017 | 2,387 | ↑ |
| **Variance since March 2016** | 2.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 156 | 645 |
| May | 762 | 1,253 |
| June | 1,163 | 1,740 |
| July | 1,990 | 2,271 |
| August | 2,397 | 2,802 |
| September | 2,750 | 3,033 |
| October | 3,303 | 3,176 |
| November | 3,937 | 3,574 |
| December | 4,627 | 3,666 |
| January | 4,887 | 3,792 |
| February | 5,724 | 4,127 |
| March | 6,036 | 5,452 |
| April | 6,094 | 6,218 |
| May | 6,094 | 6,215 |
| June | 6,094 | 6,215 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 52 | 780 | 6.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 181 | 1,641 | 11.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 418 | 780 | 53.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 700 | 1,641 | 42.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 347 | 2,758 | 12.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 2,758 | 0.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 2,758 | 0.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 712256/0002 - Year end March 2017

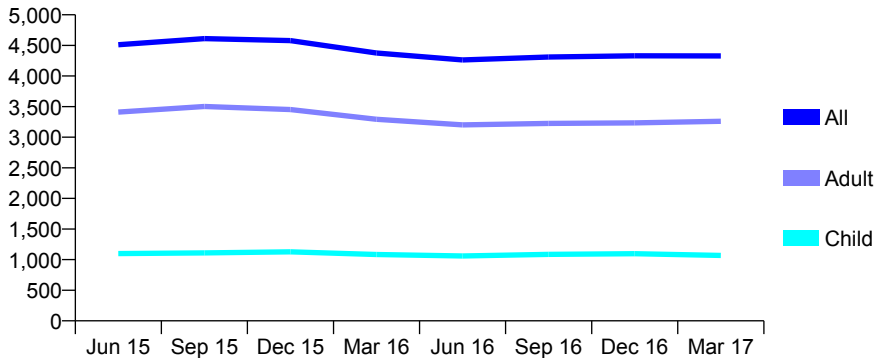
| | |
|---|---|
| Name or company name | MR NT SALEEM |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 02/09/2013 |
| Contract end date | 01/09/2023 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,668 |
| Carry forward general activity (UDA) | -31 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £296,394.59 |

## ACCESS*

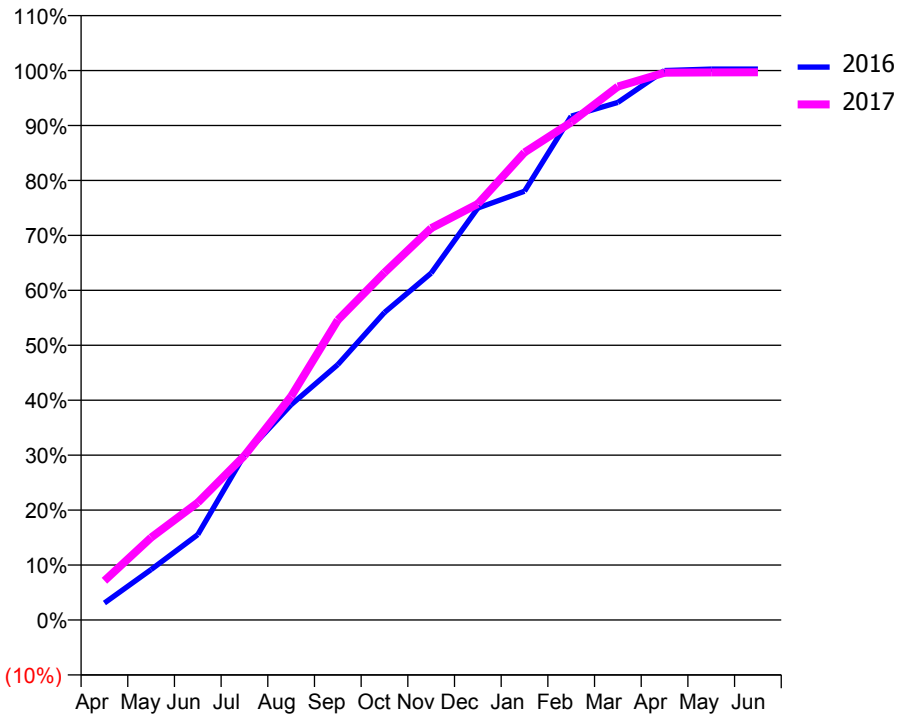
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,376 | |
| Quarter ending June 2016 | 4,262 | ↓ |
| Quarter ending September 2016 | 4,311 | → |
| Quarter ending December 2016 | 4,331 | → |
| Quarter ending March 2017 | 4,328 | → |
| **Variance since March 2016** | (1.1%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 360 | 834 |
| May | 1,071 | 1,750 |
| June | 1,812 | 2,494 |
| July | 3,507 | 3,491 |
| August | 4,573 | 4,750 |
| September | 5,423 | 6,369 |
| October | 6,532 | 7,378 |
| November | 7,367 | 8,319 |
| December | 8,748 | 8,836 |
| January | 9,104 | 9,928 |
| February | 10,698 | 10,569 |
| March | 10,991 | 11,329 |
| April | 11,666 | 11,623 |
| May | 11,698 | 11,627 |
| June | 11,699 | 11,630 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 194 | 1,747 | 11.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 446 | 4,047 | 11.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,003 | 1,747 | 57.4% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,217 | 4,047 | 54.8% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 268 | 5,610 | 4.8% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 24 | 5,610 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 37 | 5,610 | 0.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 14 | 17 | *82.4%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 17 | *88.2%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 715492/0001 - Year end March 2017

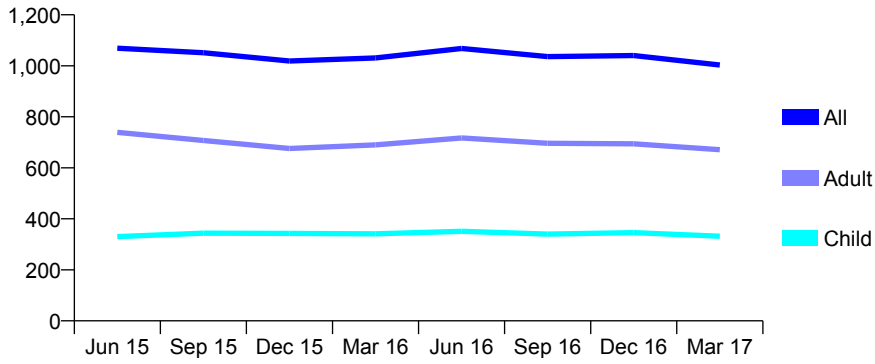
| | |
|---|---|
| Name or company name | MR N TIBREWAL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 03/12/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,000 |
| Carry forward general activity (UDA) | -37 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £51,785.66 |

## ACCESS*

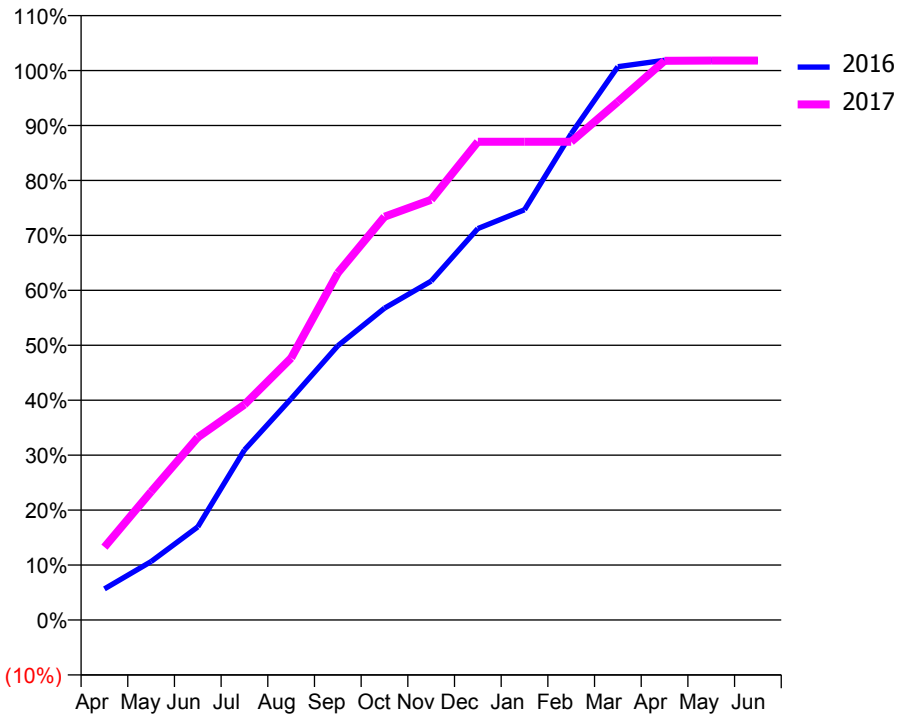
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,031 | |
| Quarter ending June 2016 | 1,068 | ↑ |
| Quarter ending September 2016 | 1,036 | ↓ |
| Quarter ending December 2016 | 1,040 | → |
| Quarter ending March 2017 | 1,003 | ↓ |
| **Variance since March 2016** | (2.7%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 113 | 265 |
| May | 213 | 467 |
| June | 339 | 665 |
| July | 619 | 784 |
| August | 805 | 953 |
| September | 998 | 1,263 |
| October | 1,135 | 1,468 |
| November | 1,234 | 1,529 |
| December | 1,425 | 1,741 |
| January | 1,493 | 1,741 |
| February | 1,770 | 1,741 |
| March | 2,014 | 1,886 |
| April | 2,037 | 2,035 |
| May | 2,037 | 2,036 |
| June | 2,037 | 2,036 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 12 | 318 | 3.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 56 | 686 | 8.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 59 | 318 | 18.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 214 | 686 | 31.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 81 | 1,086 | 7.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 1,086 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 6 | 1,086 | 0.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 719188/0001 - Year end March 2017

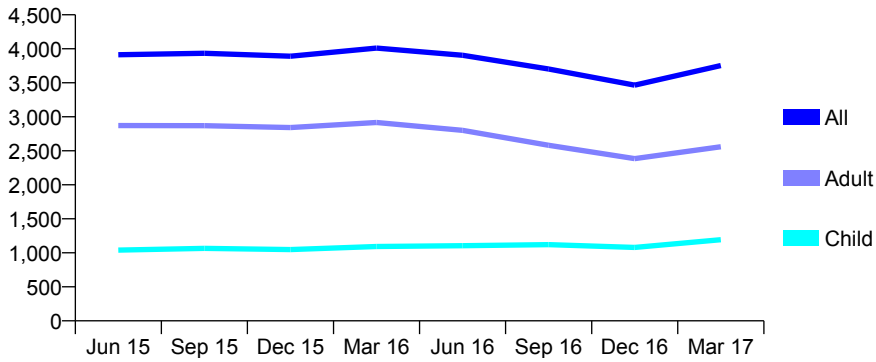
| | |
|---|---|
| Name or company name | MR K RISHI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 25/09/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,815 |
| Carry forward general activity (UDA) | -105 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £331,818.95 |

## ACCESS*

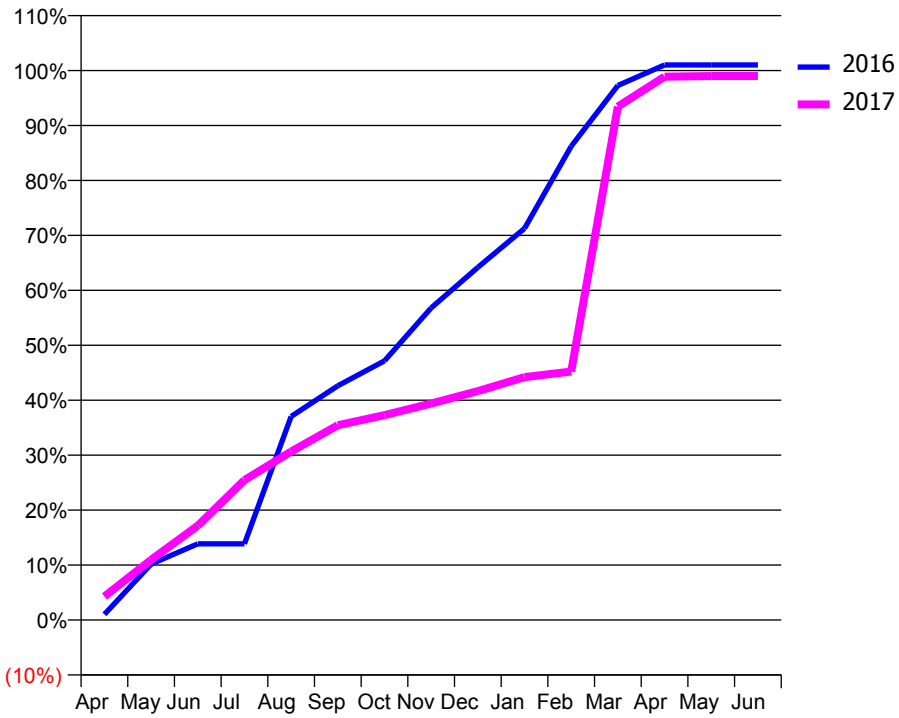
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,010 | |
| Quarter ending June 2016 | 3,904 | ↓ |
| Quarter ending September 2016 | 3,702 | ↓ |
| Quarter ending December 2016 | 3,465 | ↓ |
| Quarter ending March 2017 | 3,754 | ↑ |
| **Variance since March 2016** | (6.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 106 | 462 |
| May | 1,050 | 1,186 |
| June | 1,429 | 1,857 |
| July | 1,429 | 2,753 |
| August | 3,817 | 3,317 |
| September | 4,390 | 3,833 |
| October | 4,860 | 4,032 |
| November | 5,852 | 4,261 |
| December | 6,611 | 4,504 |
| January | 7,342 | 4,781 |
| February | 8,883 | 4,890 |
| March | 10,021 | 10,106 |
| April | 10,406 | 10,694 |
| May | 10,407 | 10,706 |
| June | 10,408 | 10,707 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 96 | 2,048 | 4.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 348 | 3,804 | 9.1% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,514 | 2,048 | 73.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,750 | 3,804 | 72.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 159 | 5,559 | 2.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 7 | 5,559 | 0.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 50 | 5,559 | 0.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 721980/0004 - Year end March 2017

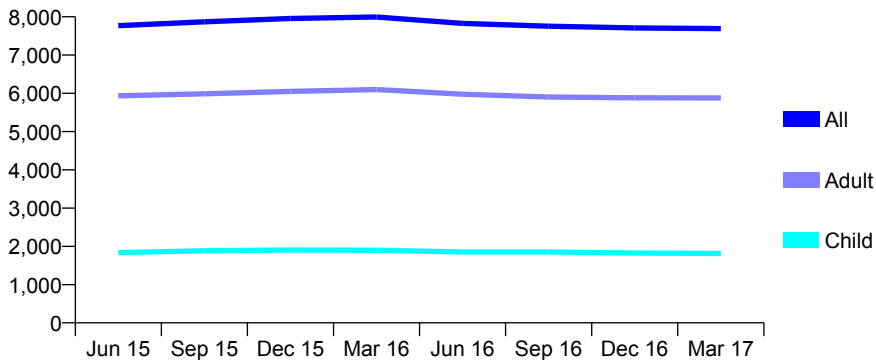
| | |
|---|---|
| Name or company name | MR A HUSSAIN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/07/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 22,272 |
| Carry forward general activity (UDA) | 221 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £646,516.88 |

## ACCESS*

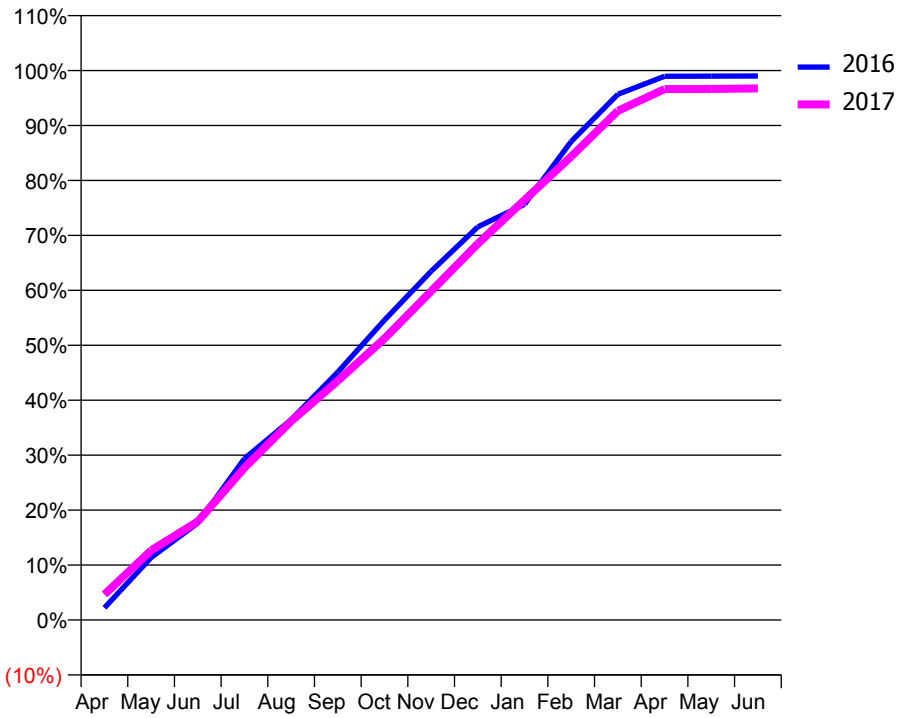
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,995 | |
| Quarter ending June 2016 | 7,828 | ↓ |
| Quarter ending September 2016 | 7,754 | → |
| Quarter ending December 2016 | 7,708 | → |
| Quarter ending March 2017 | 7,692 | → |
| **Variance since March 2016** | (3.8%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 494 | 1,035 |
| May | 2,530 | 2,822 |
| June | 3,932 | 3,994 |
| July | 6,545 | 6,175 |
| August | 8,121 | 8,060 |
| September | 10,048 | 9,697 |
| October | 12,157 | 11,410 |
| November | 14,137 | 13,332 |
| December | 15,936 | 15,255 |
| January | 16,851 | 17,029 |
| February | 19,397 | 18,792 |
| March | 21,309 | 20,637 |
| April | 22,039 | 21,521 |
| May | 22,042 | 21,526 |
| June | 22,051 | 21,546 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 246 | 2,659 | 9.3% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,451 | 8,710 | 16.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,421 | 2,659 | 53.4% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,706 | 8,710 | 54.0% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 373 | 11,291 | 3.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 134 | 11,291 | 1.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 235 | 11,291 | 2.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 7 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

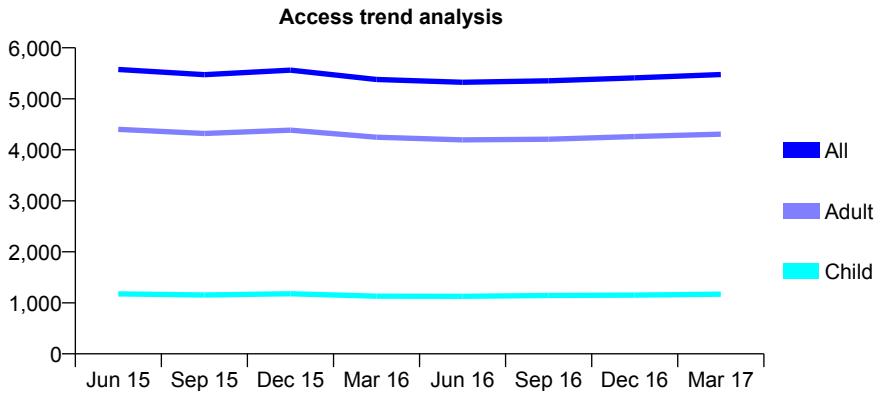
# Q52 - Vital Signs At a Glance Contract Report for 721980/0006 - Year end March 2017

| | |
|---|---|
| Name or company name | MR A HUSSAIN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/07/2007 |
| Contract end date | |

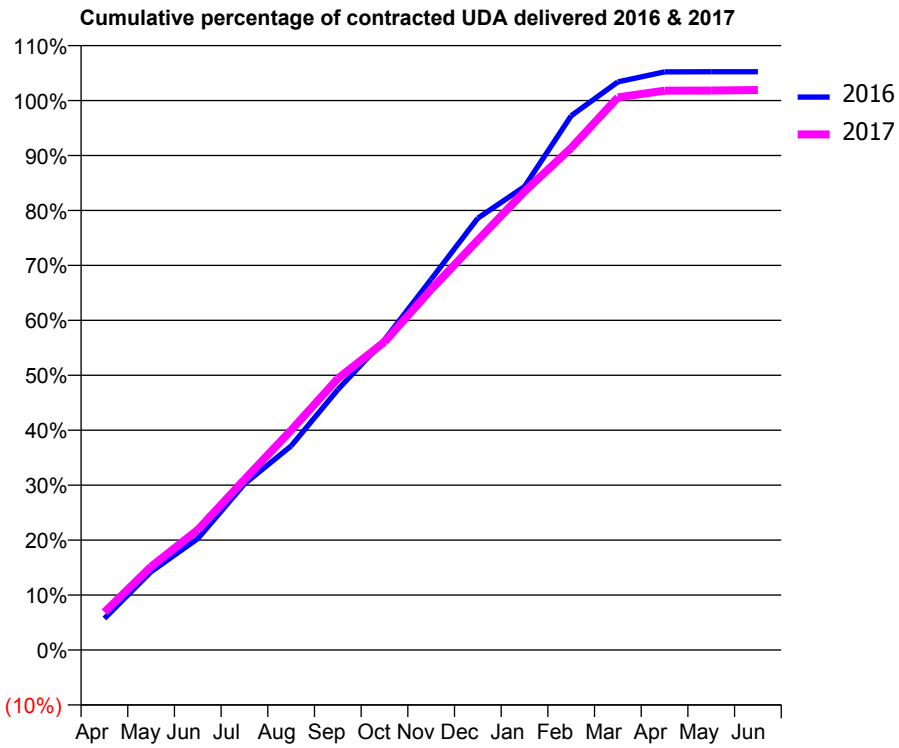
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,185 |
| Carry forward general activity (UDA) | -304 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £451,069.94 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,378 | |
| Quarter ending June 2016 | 5,325 | → |
| Quarter ending September 2016 | 5,354 | → |
| Quarter ending December 2016 | 5,411 | → |
| Quarter ending March 2017 | 5,477 | → |
| **Variance since March 2016** | 1.8% | → |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 872 | 1,043 |
| May | 2,164 | 2,305 |
| June | 3,078 | 3,324 |
| July | 4,590 | 4,710 |
| August | 5,641 | 6,073 |
| September | 7,196 | 7,500 |
| October | 8,573 | 8,513 |
| November | 10,247 | 9,966 |
| December | 11,932 | 11,325 |
| January | 12,807 | 12,670 |
| February | 14,764 | 13,875 |
| March | 15,701 | 15,274 |
| April | 15,976 | 15,457 |
| May | 15,981 | 15,460 |
| June | 15,981 | 15,473 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 218 | 2,070 | 10.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 979 | 6,983 | 14.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,282 | 2,070 | 61.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,378 | 6,983 | 62.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 417 | 9,009 | 4.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 138 | 9,009 | 1.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 91 | 9,009 | 1.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 9 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

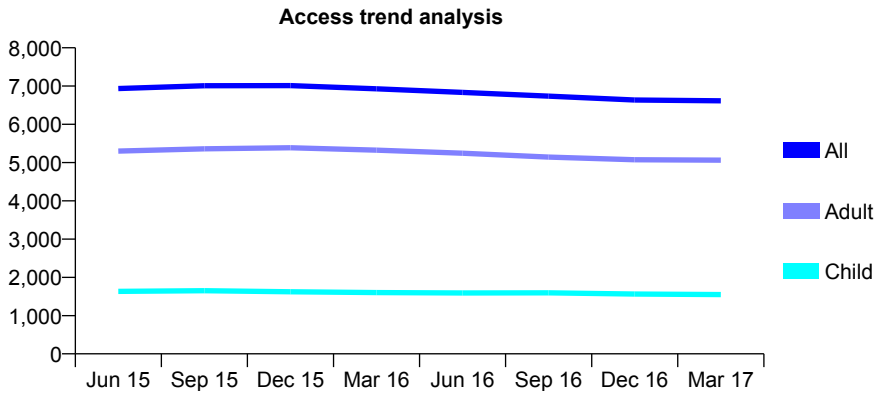
# Q52 - Vital Signs At a Glance Contract Report for 721980/0007 - Year end March 2017

| | |
|---|---|
| Name or company name | MR A HUSSAIN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/07/2007 |
| Contract end date | |

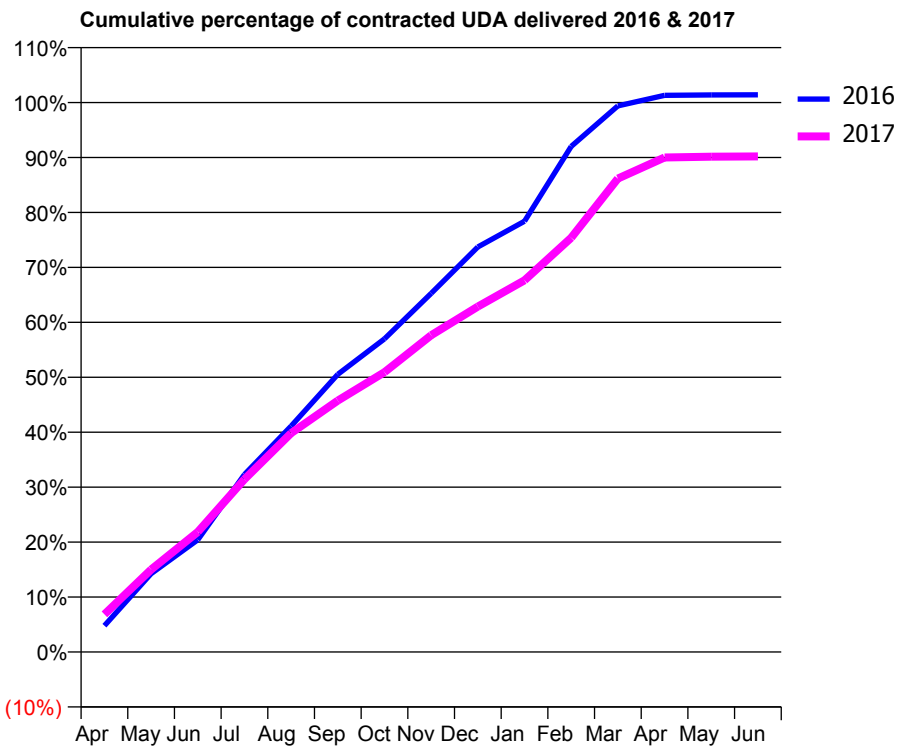
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 19,645 |
| Carry forward general activity (UDA) | -275 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £597,986.04 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,927 | |
| Quarter ending June 2016 | 6,835 | ↓ |
| Quarter ending September 2016 | 6,736 | ↓ |
| Quarter ending December 2016 | 6,635 | ↓ |
| Quarter ending March 2017 | 6,613 | → |
| **Variance since March 2016** | (4.5%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 942 | 1,346 |
| May | 2,800 | 2,949 |
| June | 4,014 | 4,291 |
| July | 6,345 | 6,175 |
| August | 8,079 | 7,826 |
| September | 9,927 | 8,991 |
| October | 11,194 | 10,003 |
| November | 12,820 | 11,326 |
| December | 14,479 | 12,350 |
| January | 15,403 | 13,286 |
| February | 18,076 | 14,809 |
| March | 19,527 | 16,927 |
| April | 19,902 | 17,677 |
| May | 19,914 | 17,709 |
| June | 19,920 | 17,717 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 191 | 2,068 | 9.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 871 | 6,616 | 13.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,255 | 2,068 | 60.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,039 | 6,616 | 61.0% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 327 | 8,830 | 3.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 131 | 8,830 | 1.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 162 | 8,830 | 1.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | *91.7%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | *91.7%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 729264/0001 - Year end March 2017

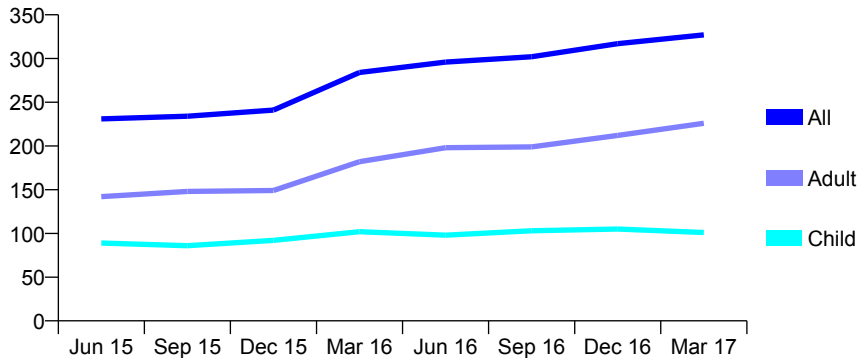
| | |
|---|---|
| Name or company name | MISS AM MILARVIE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,042 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £25,841.95 |

## ACCESS*

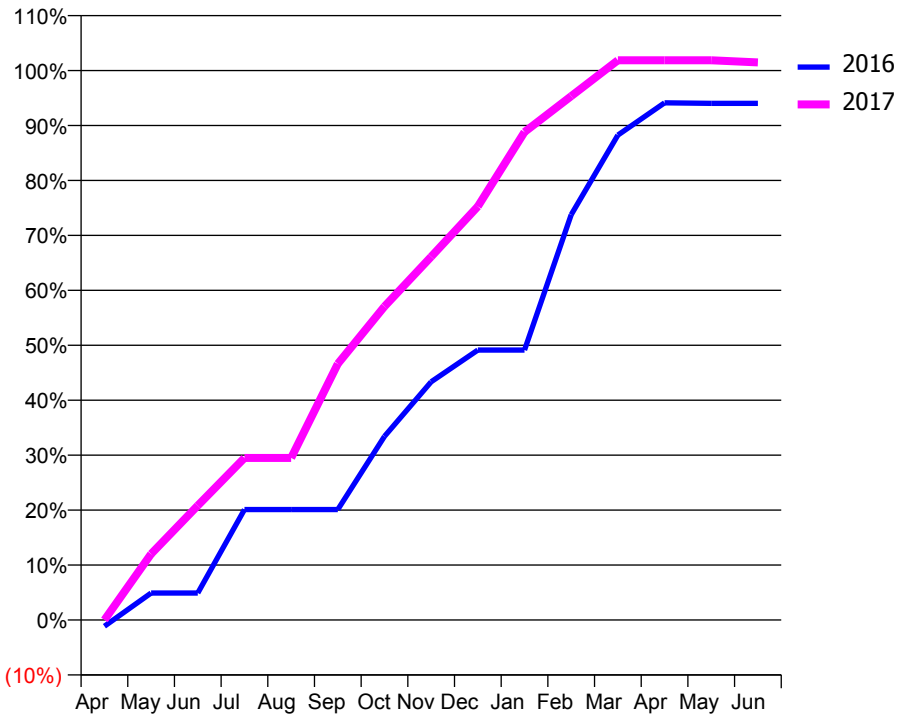
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 284 | |
| Quarter ending June 2016 | 296 | ↑ |
| Quarter ending September 2016 | 302 | ↑ |
| Quarter ending December 2016 | 317 | ↑ |
| Quarter ending March 2017 | 327 | ↑ |
| **Variance since March 2016** | 15.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -12 | 0 |
| May | 51 | 125 |
| June | 51 | 217 |
| July | 210 | 307 |
| August | 210 | 307 |
| September | 210 | 486 |
| October | 348 | 595 |
| November | 452 | 689 |
| December | 512 | 784 |
| January | 512 | 925 |
| February | 769 | 993 |
| March | 920 | 1,061 |
| April | 981 | 1,061 |
| May | 980 | 1,061 |
| June | 980 | 1,057 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 6 | 135 | 4.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 61 | 309 | 19.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 77 | 135 | 57.0% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 126 | 309 | 40.8% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 12 | 424 | 2.8% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 424 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 424 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

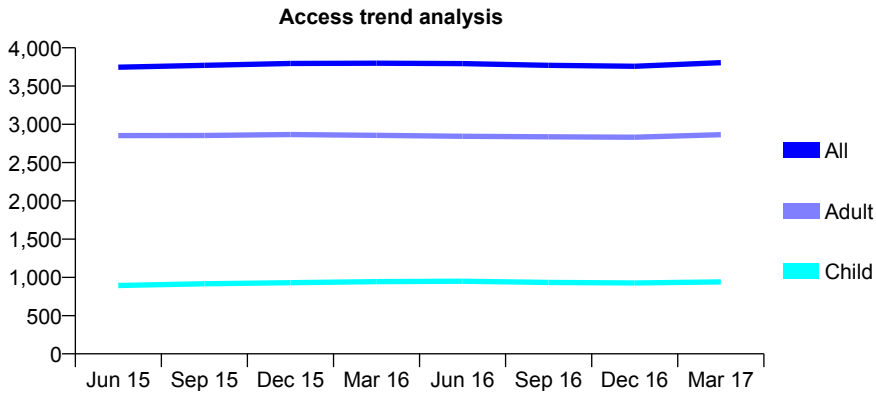
# Q52 - Vital Signs At a Glance Contract Report for 731447/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MRS CI GRAVE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

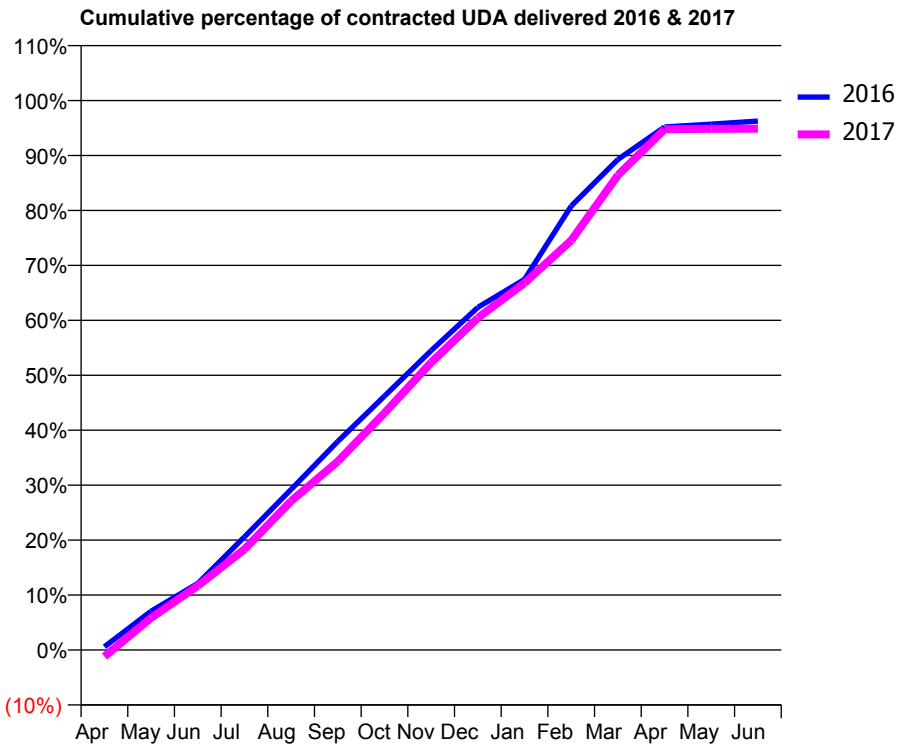
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,000 |
| Carry forward general activity (UDA) | 375 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £227,736.04 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,799 | |
| Quarter ending June 2016 | 3,793 | → |
| Quarter ending September 2016 | 3,770 | → |
| Quarter ending December 2016 | 3,758 | → |
| Quarter ending March 2017 | 3,806 | → |
| **Variance since March 2016** | 0.2% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 59 | -120 |
| May | 706 | 587 |
| June | 1,213 | 1,167 |
| July | 2,060 | 1,834 |
| August | 2,923 | 2,712 |
| September | 3,796 | 3,433 |
| October | 4,622 | 4,314 |
| November | 5,449 | 5,232 |
| December | 6,234 | 6,043 |
| January | 6,746 | 6,681 |
| February | 8,080 | 7,454 |
| March | 8,926 | 8,641 |
| April | 9,520 | 9,476 |
| May | 9,569 | 9,485 |
| June | 9,625 | 9,488 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 154 | 1,509 | 10.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 908 | 3,938 | 23.1% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 884 | 1,509 | 58.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,273 | 3,938 | 32.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 869 | 5,461 | 15.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 17 | 5,461 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 175 | 5,461 | 3.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

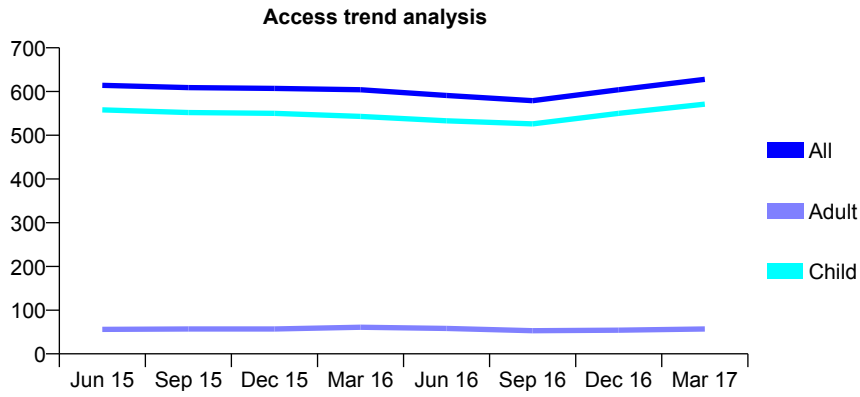
# Q52 - Vital Signs At a Glance Contract Report for 738697/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Whitehall Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

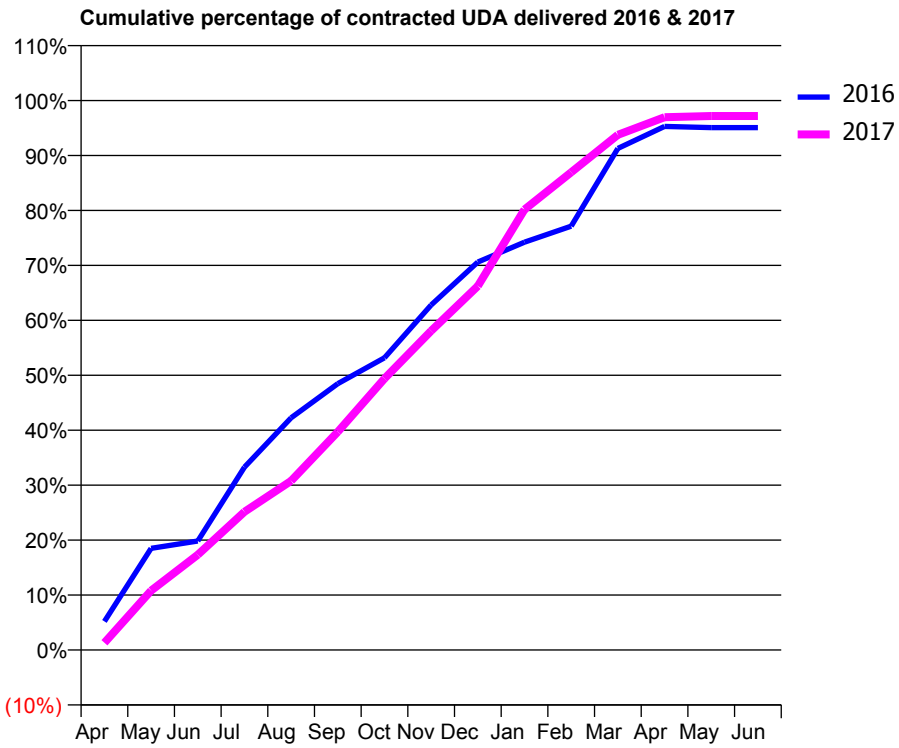
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,350 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £31,739.34 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 604 | |
| Quarter ending June 2016 | 591 | ↓ |
| Quarter ending September 2016 | 579 | ↓ |
| Quarter ending December 2016 | 604 | ↑ |
| Quarter ending March 2017 | 628 | ↑ |
| **Variance since March 2016** | 4.0% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 70 | 18 |
| May | 250 | 146 |
| June | 268 | 234 |
| July | 449 | 339 |
| August | 571 | 416 |
| September | 654 | 536 |
| October | 718 | 667 |
| November | 848 | 784 |
| December | 953 | 894 |
| January | 1,002 | 1,082 |
| February | 1,041 | 1,174 |
| March | 1,232 | 1,266 |
| April | 1,286 | 1,309 |
| May | 1,283 | 1,312 |
| June | 1,283 | 1,312 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 68 | 908 | 7.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 29 | *10.3%* | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 572 | 908 | 63.0% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 20 | 29 | *69.0%* | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 14 | 928 | 1.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 928 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 928 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 739367/0001 - Year end March 2017

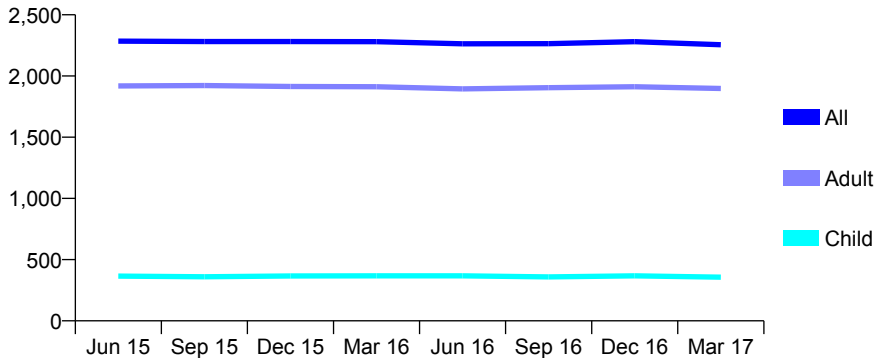
| | |
|---|---|
| Name or company name | MR MW SOUTH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,098 |
| Carry forward general activity (UDA) | -4 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £217,752.50 |

## ACCESS*

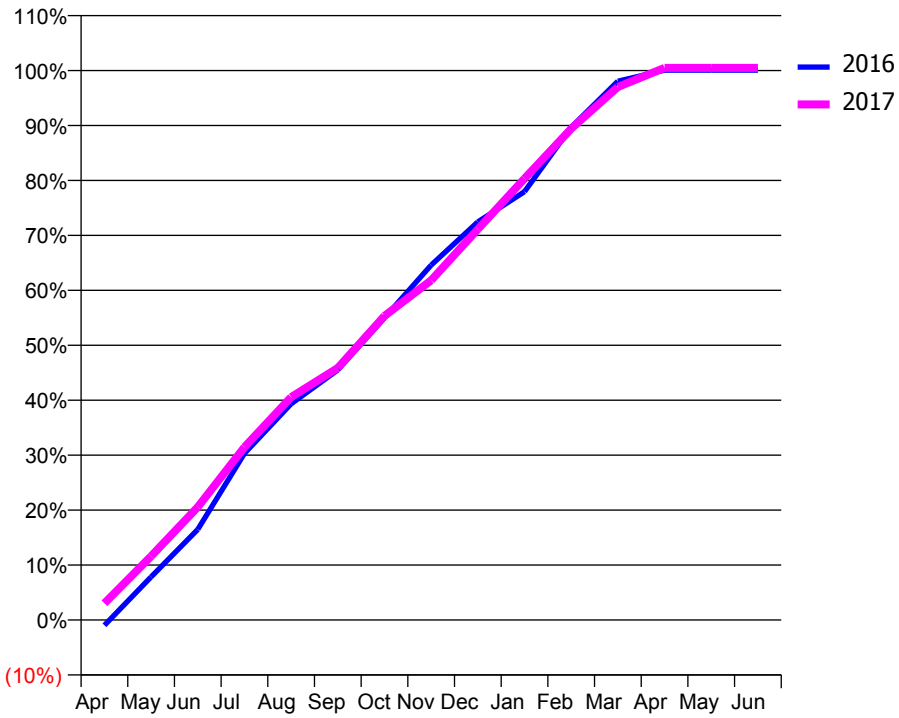
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,280 | |
| Quarter ending June 2016 | 2,263 | → |
| Quarter ending September 2016 | 2,264 | → |
| Quarter ending December 2016 | 2,280 | → |
| Quarter ending March 2017 | 2,255 | ↓ |
| **Variance since March 2016** | (1.1%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -80 | 247 |
| May | 635 | 941 |
| June | 1,335 | 1,666 |
| July | 2,456 | 2,547 |
| August | 3,186 | 3,285 |
| September | 3,686 | 3,716 |
| October | 4,454 | 4,482 |
| November | 5,230 | 5,005 |
| December | 5,867 | 5,759 |
| January | 6,313 | 6,505 |
| February | 7,263 | 7,241 |
| March | 7,940 | 7,856 |
| April | 8,102 | 8,136 |
| May | 8,102 | 8,136 |
| June | 8,102 | 8,136 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 26 | 610 | 4.3% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 457 | 3,144 | 14.5% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 431 | 610 | 70.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,908 | 3,144 | 60.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 308 | 3,789 | 8.1% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 73 | 3,789 | 1.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 138 | 3,789 | 3.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 745669/0001 - Year end March 2017

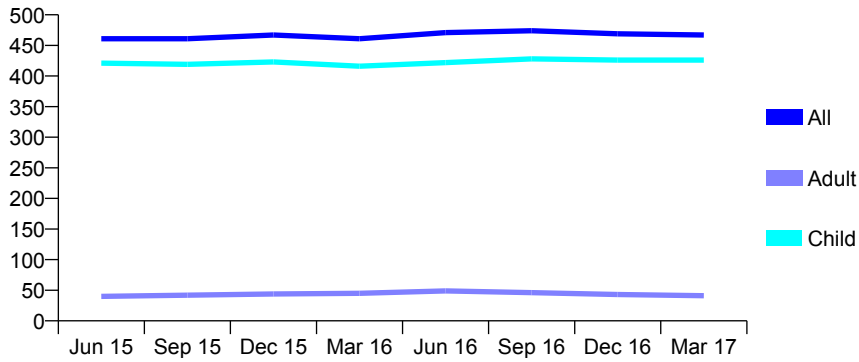
| | |
|---|---|
| Name or company name | MR RA MUIRHEAD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 948 |
| Carry forward general activity (UDA) | -19 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £27,096.13 |

## ACCESS*

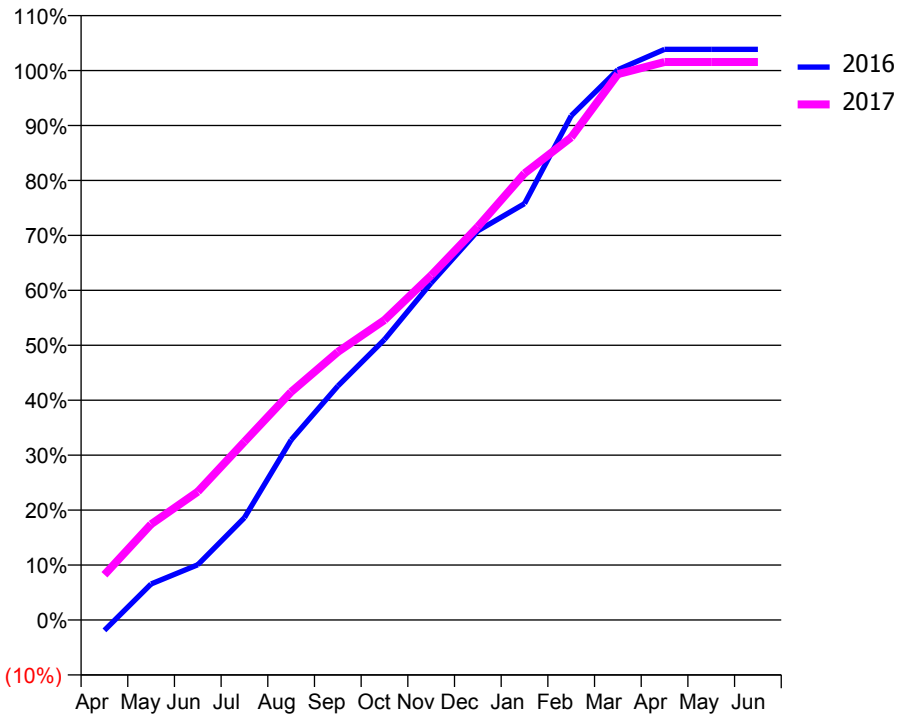
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 461 | |
| Quarter ending June 2016 | 471 | ↑ |
| Quarter ending September 2016 | 474 | → |
| Quarter ending December 2016 | 469 | ↓ |
| Quarter ending March 2017 | 467 | → |
| **Variance since March 2016** | 1.3% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -18 | 78 |
| May | 62 | 165 |
| June | 95 | 221 |
| July | 177 | 308 |
| August | 311 | 394 |
| September | 404 | 463 |
| October | 484 | 518 |
| November | 581 | 595 |
| December | 671 | 679 |
| January | 718 | 771 |
| February | 870 | 833 |
| March | 949 | 942 |
| April | 985 | 963 |
| May | 985 | 963 |
| June | 985 | 963 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 73 | 799 | 9.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 1 | *100.0%* | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 532 | 799 | 66.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 1 | *0.0%* | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 3 | 785 | 0.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 785 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 39 | 785 | 5.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 751936/0001 - Year end March 2017

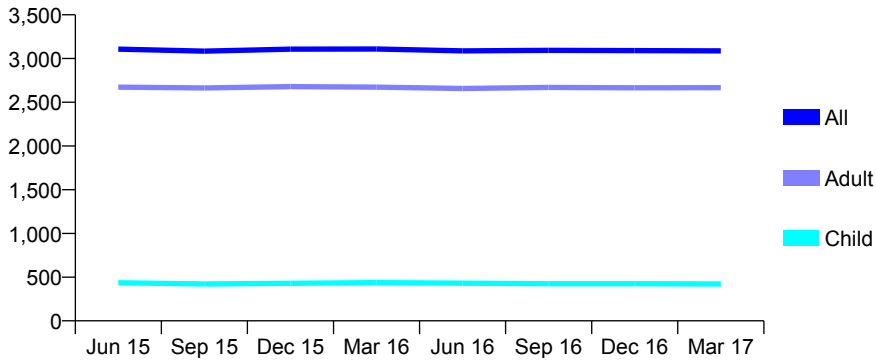
| | |
|---|---|
| Name or company name | MR P HARTLEY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,300 |
| Carry forward general activity (UDA) | 109 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £189,306.38 |

## ACCESS*

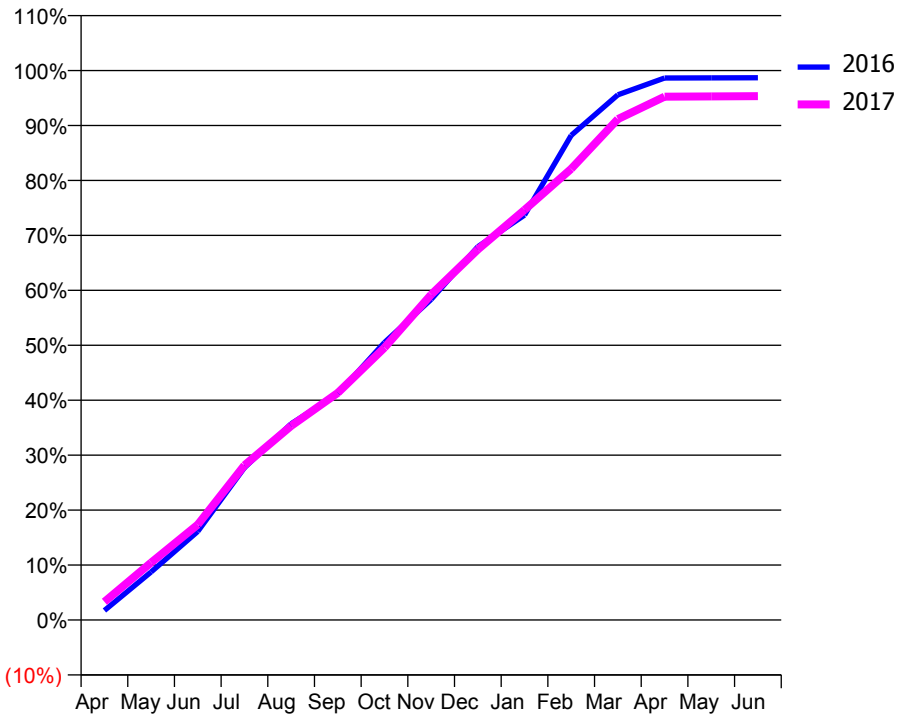
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,109 | |
| Quarter ending June 2016 | 3,088 | → |
| Quarter ending September 2016 | 3,094 | → |
| Quarter ending December 2016 | 3,090 | → |
| Quarter ending March 2017 | 3,088 | → |
| **Variance since March 2016** | (0.7%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 143 | 275 |
| May | 727 | 867 |
| June | 1,339 | 1,441 |
| July | 2,301 | 2,337 |
| August | 2,965 | 2,931 |
| September | 3,417 | 3,431 |
| October | 4,192 | 4,113 |
| November | 4,843 | 4,916 |
| December | 5,639 | 5,595 |
| January | 6,116 | 6,194 |
| February | 7,321 | 6,816 |
| March | 7,933 | 7,566 |
| April | 8,186 | 7,904 |
| May | 8,189 | 7,909 |
| June | 8,191 | 7,913 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 21 | 652 | 3.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 383 | 3,935 | 9.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 449 | 652 | 68.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,444 | 3,935 | 62.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 61 | 4,608 | 1.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 52 | 4,608 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 123 | 4,608 | 2.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 759740/0005 - Year end March 2017

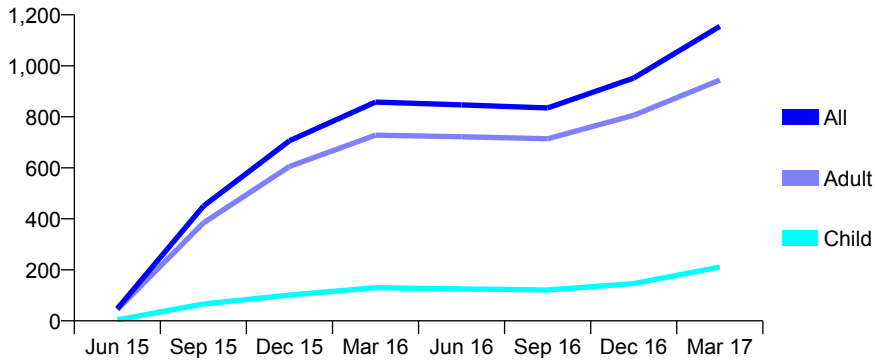
| | |
|---|---|
| Name or company name | N Kaushal |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 08/05/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,242 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £95,167.21 |

## ACCESS*

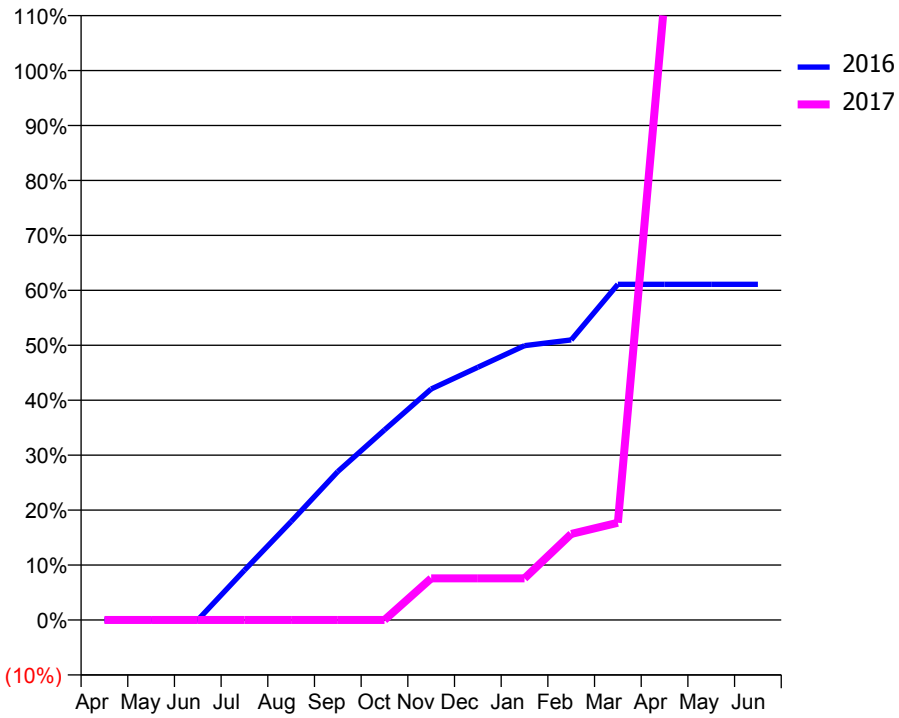
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 858 | |
| Quarter ending June 2016 | 847 | ↓ |
| Quarter ending September 2016 | 835 | ↓ |
| Quarter ending December 2016 | 952 | ↑ |
| Quarter ending March 2017 | 1,155 | ↑ |
| **Variance since March 2016** | 34.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 269 | 0 |
| August | 532 | 0 |
| September | 803 | 0 |
| October | 1,028 | 0 |
| November | 1,250 | 246 |
| December | 1,367 | 246 |
| January | 1,484 | 246 |
| February | 1,515 | 508 |
| March | 1,816 | 574 |
| April | 1,816 | 3,657 |
| May | 1,816 | 3,662 |
| June | 1,816 | 3,662 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 2 | 80 | *2.5%* | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 59 | 467 | 12.6% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 34 | 80 | *42.5%* | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 260 | 467 | 55.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 173 | 1,875 | 9.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 59 | 1,875 | 3.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 9 | 1,875 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 764183/0001 - Year end March 2017

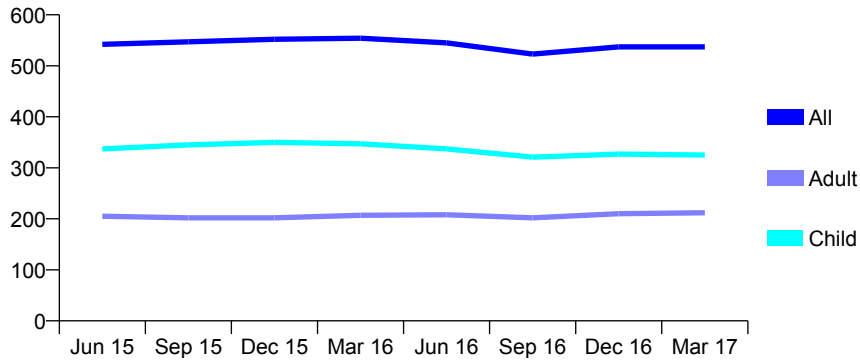
| | |
|---|---|
| Name or company name | MRS P DHILLON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,550 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £49,129.29 |

## ACCESS*

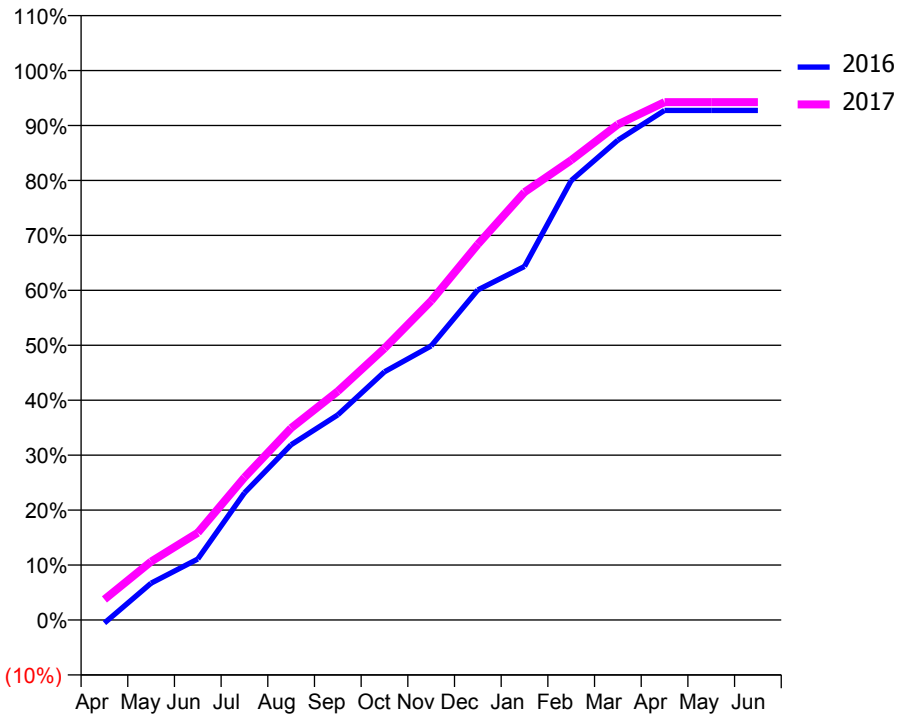
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 554 | |
| Quarter ending June 2016 | 545 | ↓ |
| Quarter ending September 2016 | 523 | ↓ |
| Quarter ending December 2016 | 537 | ↑ |
| Quarter ending March 2017 | 537 | → |
| **Variance since March 2016** | (3.1%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -9 | 58 |
| May | 104 | 165 |
| June | 172 | 246 |
| July | 359 | 402 |
| August | 495 | 541 |
| September | 579 | 645 |
| October | 700 | 766 |
| November | 773 | 900 |
| December | 931 | 1,060 |
| January | 997 | 1,207 |
| February | 1,239 | 1,297 |
| March | 1,353 | 1,398 |
| April | 1,437 | 1,461 |
| May | 1,437 | 1,461 |
| June | 1,437 | 1,461 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 36 | 598 | 6.0% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 53 | 311 | 17.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 428 | 598 | 71.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 187 | 311 | 60.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 14 | 891 | 1.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 891 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 891 | 0.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

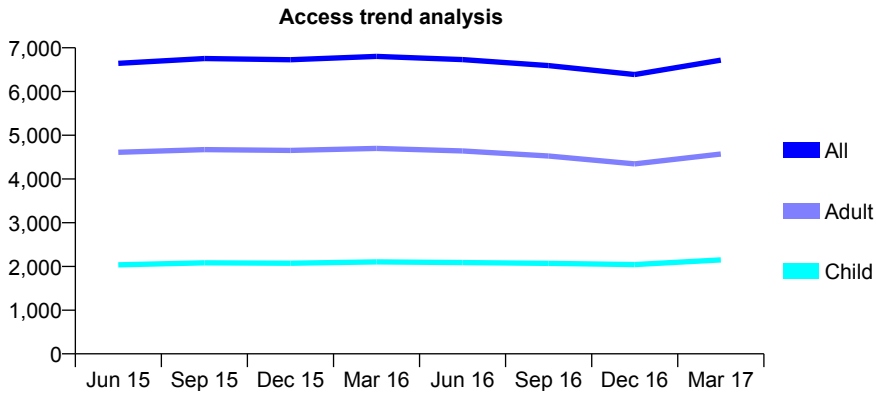
# Q52 - Vital Signs At a Glance Contract Report for 764302/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR IH AL-HUSSEIN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

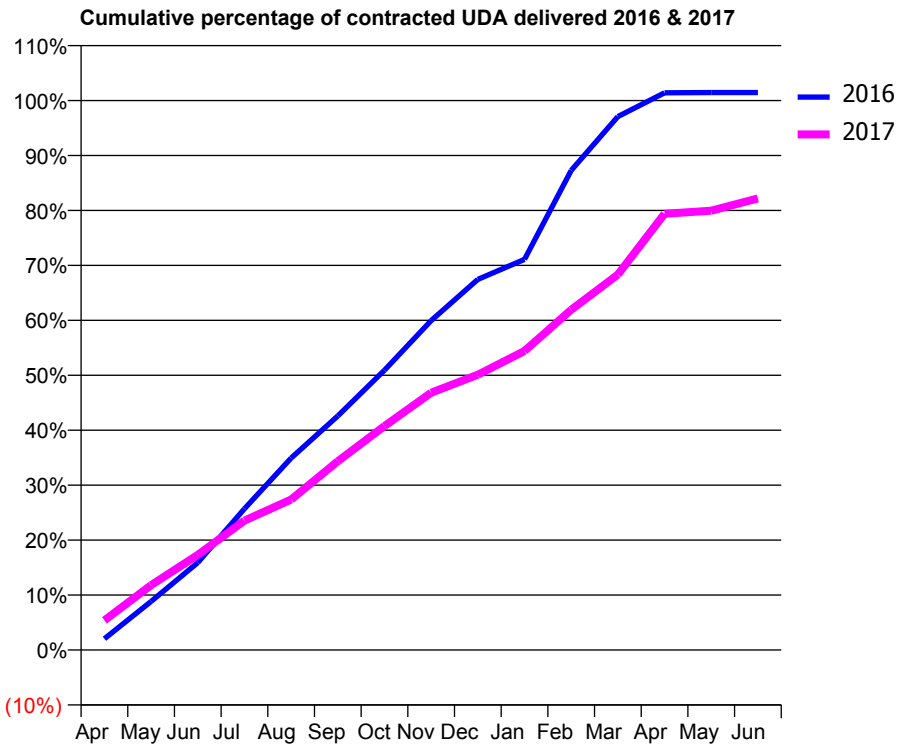
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,945 |
| Carry forward general activity (UDA) | -229 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £471,182.82 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,803 | |
| Quarter ending June 2016 | 6,730 | ↓ |
| Quarter ending September 2016 | 6,592 | ↓ |
| Quarter ending December 2016 | 6,387 | ↓ |
| Quarter ending March 2017 | 6,718 | ↑ |
| **Variance since March 2016** | (1.2%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 329 | 859 |
| May | 1,409 | 1,881 |
| June | 2,535 | 2,761 |
| July | 4,101 | 3,757 |
| August | 5,571 | 4,365 |
| September | 6,794 | 5,476 |
| October | 8,121 | 6,500 |
| November | 9,558 | 7,466 |
| December | 10,754 | 7,988 |
| January | 11,337 | 8,679 |
| February | 13,915 | 9,871 |
| March | 15,481 | 10,896 |
| April | 16,167 | 12,660 |
| May | 16,174 | 12,747 |
| June | 16,174 | 13,104 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 136 | 2,212 | 6.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 430 | 4,134 | 10.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,125 | 2,212 | 50.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,979 | 4,134 | 47.9% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 467 | 6,304 | 7.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 6,304 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 76 | 6,304 | 1.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

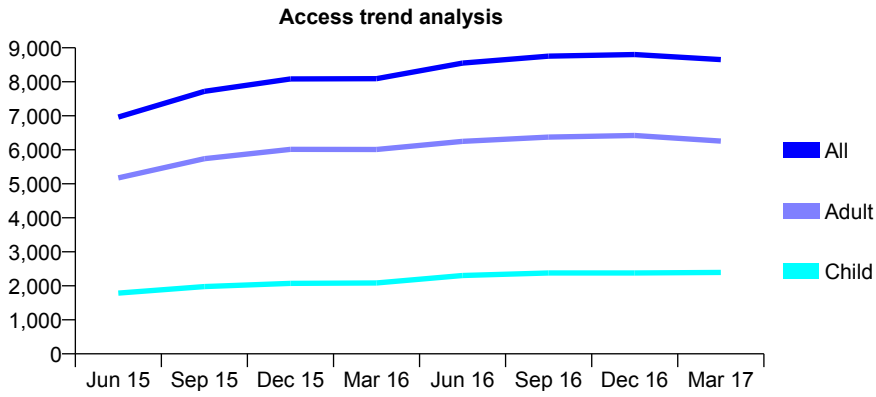
# Q52 - Vital Signs At a Glance Contract Report for 765007/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | Nationwide Healthcare Providers Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

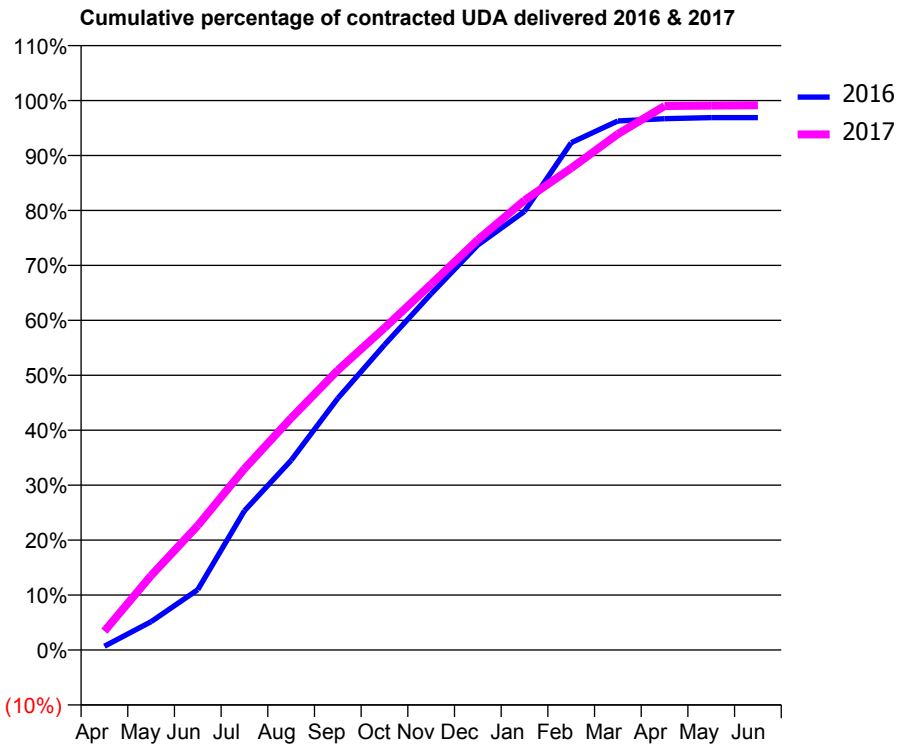
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 26,101 |
| Carry forward general activity (UDA) | 815 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £620,010.45 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,094 | |
| Quarter ending June 2016 | 8,551 | ↑ |
| Quarter ending September 2016 | 8,753 | ↑ |
| Quarter ending December 2016 | 8,803 | → |
| Quarter ending March 2017 | 8,651 | ↓ |
| **Variance since March 2016** | 6.9% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 182 | 895 |
| May | 1,348 | 3,538 |
| June | 2,868 | 5,914 |
| July | 6,616 | 8,608 |
| August | 9,007 | 11,015 |
| September | 11,955 | 13,291 |
| October | 14,497 | 15,298 |
| November | 16,921 | 17,374 |
| December | 19,238 | 19,485 |
| January | 20,833 | 21,360 |
| February | 24,098 | 22,886 |
| March | 25,130 | 24,512 |
| April | 25,237 | 25,841 |
| May | 25,289 | 25,861 |
| June | 25,286 | 25,875 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 302 | 3,373 | 9.0% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 814 | 6,916 | 11.8% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,782 | 3,373 | 52.8% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,315 | 6,916 | 47.9% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 173 | 10,703 | 1.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 58 | 10,703 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 320 | 10,703 | 3.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 772038/0001 - Year end March 2017

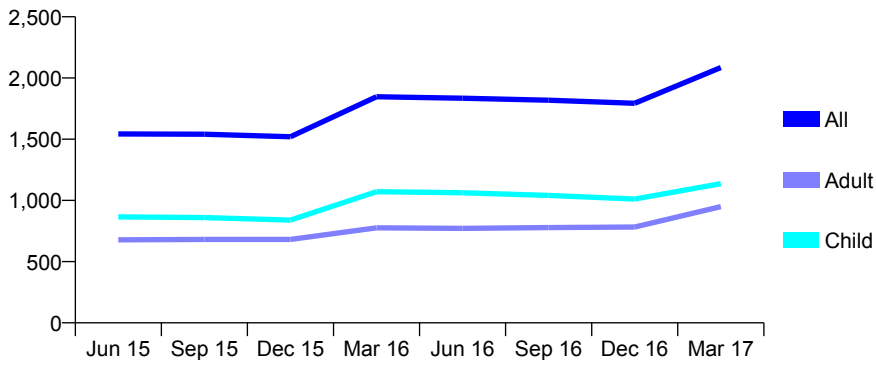
| | |
|---|---|
| Name or company name | MR Z HUSSAIN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,073 |
| Carry forward general activity (UDA) | 186 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £149,758.81 |

## ACCESS*

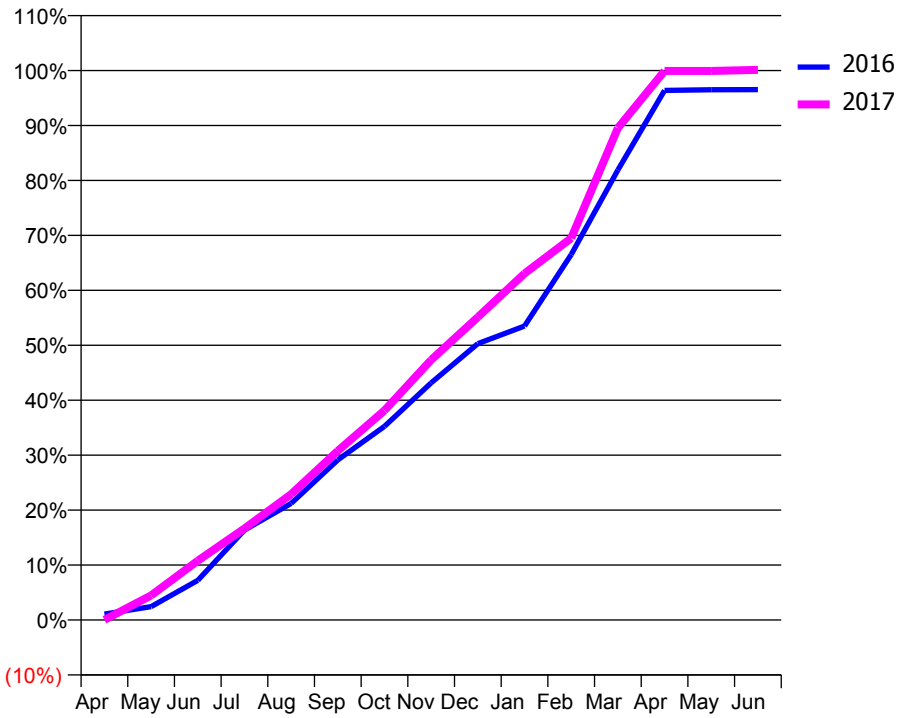
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,847 | |
| Quarter ending June 2016 | 1,835 | → |
| Quarter ending September 2016 | 1,819 | → |
| Quarter ending December 2016 | 1,794 | ↓ |
| Quarter ending March 2017 | 2,086 | ↑ |
| **Variance since March 2016** | 12.9% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 58 | 3 |
| May | 130 | 273 |
| June | 384 | 656 |
| July | 873 | 1,012 |
| August | 1,131 | 1,390 |
| September | 1,553 | 1,870 |
| October | 1,879 | 2,316 |
| November | 2,301 | 2,875 |
| December | 2,681 | 3,347 |
| January | 2,852 | 3,830 |
| February | 3,545 | 4,221 |
| March | 4,365 | 5,438 |
| April | 5,138 | 6,068 |
| May | 5,144 | 6,068 |
| June | 5,145 | 6,080 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 72 | 2,703 | 2.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 51 | 1,337 | 3.8% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,085 | 2,703 | 77.1% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 910 | 1,337 | 68.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 54 | 3,918 | 1.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 3,918 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 3,918 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 773867/0002 - Year end March 2017

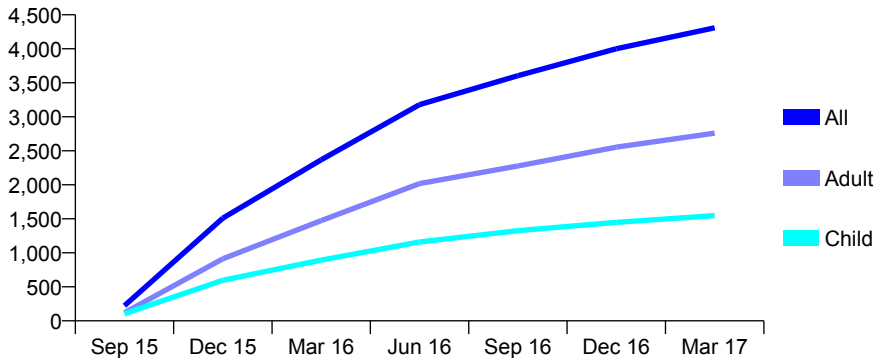
| | |
|---|---|
| Name or company name | MR PK TSAKPO |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 19/08/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,240 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £393,098.61 |

## ACCESS*

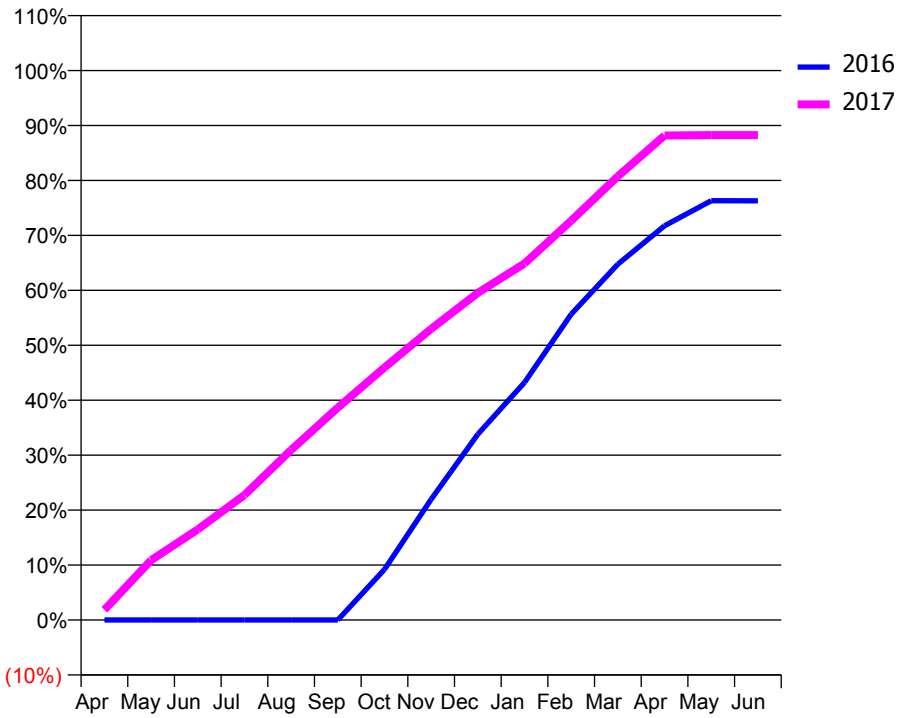
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,367 | |
| Quarter ending June 2016 | 3,179 | ↑ |
| Quarter ending September 2016 | 3,605 | ↑ |
| Quarter ending December 2016 | 4,001 | ↑ |
| Quarter ending March 2017 | 4,308 | ↑ |
| **Variance since March 2016** | 82.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 281 |
| May | 0 | 1,658 |
| June | 0 | 2,513 |
| July | 0 | 3,467 |
| August | 0 | 4,716 |
| September | 0 | 5,888 |
| October | 872 | 7,002 |
| November | 2,082 | 8,076 |
| December | 3,205 | 9,072 |
| January | 4,097 | 9,888 |
| February | 5,276 | 11,074 |
| March | 6,137 | 12,308 |
| April | 6,799 | 13,438 |
| May | 7,232 | 13,450 |
| June | 7,230 | 13,447 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 164 | 2,236 | 7.3% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 668 | 3,749 | 17.8% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 834 | 2,236 | 37.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,296 | 3,749 | 34.6% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 485 | 5,990 | 8.1% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 64 | 5,990 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 50 | 5,990 | 0.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 5 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 776033/0001 - Year end March 2017

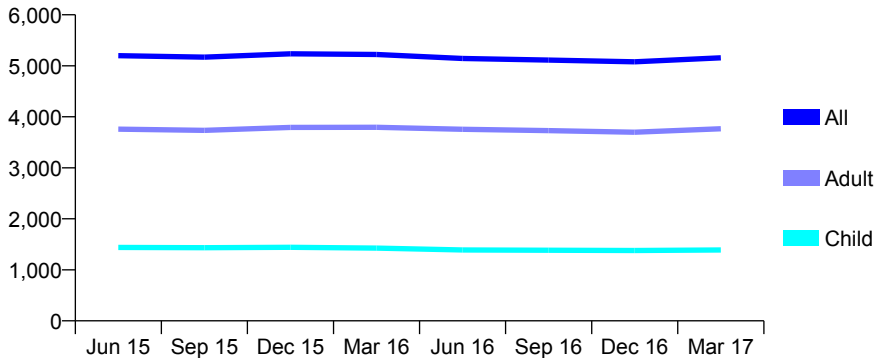
| | |
|---|---|
| Name or company name | MR ET MOREKO |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,800 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £440,025.05 |

## ACCESS*

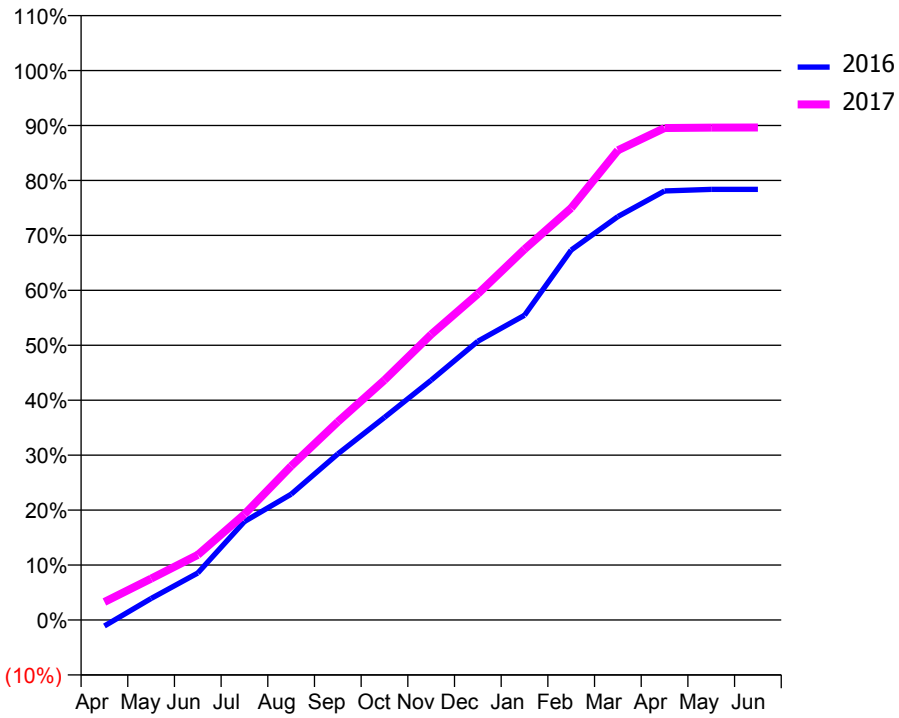
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,222 | |
| Quarter ending June 2016 | 5,145 | ↓ |
| Quarter ending September 2016 | 5,113 | → |
| Quarter ending December 2016 | 5,078 | → |
| Quarter ending March 2017 | 5,156 | → |
| **Variance since March 2016** | (1.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -207 | 616 |
| May | 735 | 1,416 |
| June | 1,608 | 2,228 |
| July | 3,368 | 3,620 |
| August | 4,305 | 5,269 |
| September | 5,681 | 6,780 |
| October | 6,932 | 8,209 |
| November | 8,205 | 9,769 |
| December | 9,538 | 11,159 |
| January | 10,427 | 12,687 |
| February | 12,660 | 14,096 |
| March | 13,802 | 16,069 |
| April | 14,680 | 16,833 |
| May | 14,734 | 16,848 |
| June | 14,736 | 16,851 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 312 | 2,543 | 12.3% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,008 | 6,450 | 15.6% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,669 | 2,543 | 65.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,115 | 6,450 | 63.8% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 568 | 8,914 | 6.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 197 | 8,914 | 2.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 78 | 8,914 | 0.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 8 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 776076/0001 - Year end March 2017

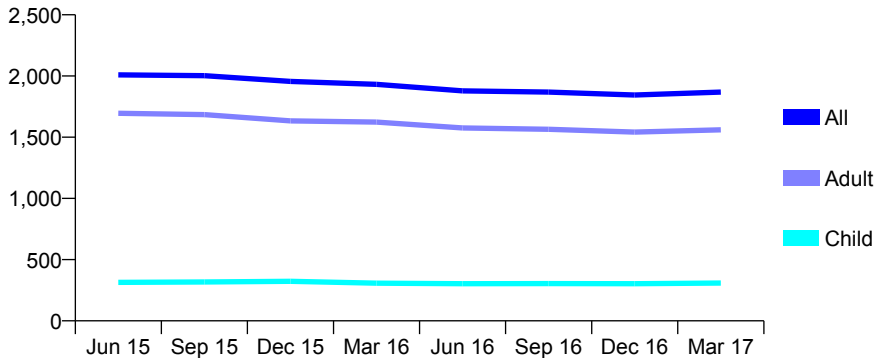
| | |
|---|---|
| Name or company name | MS AR MALLIKARACHCHI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 19/05/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,981 |
| Carry forward general activity (UDA) | -120 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £163,629.73 |

## ACCESS*

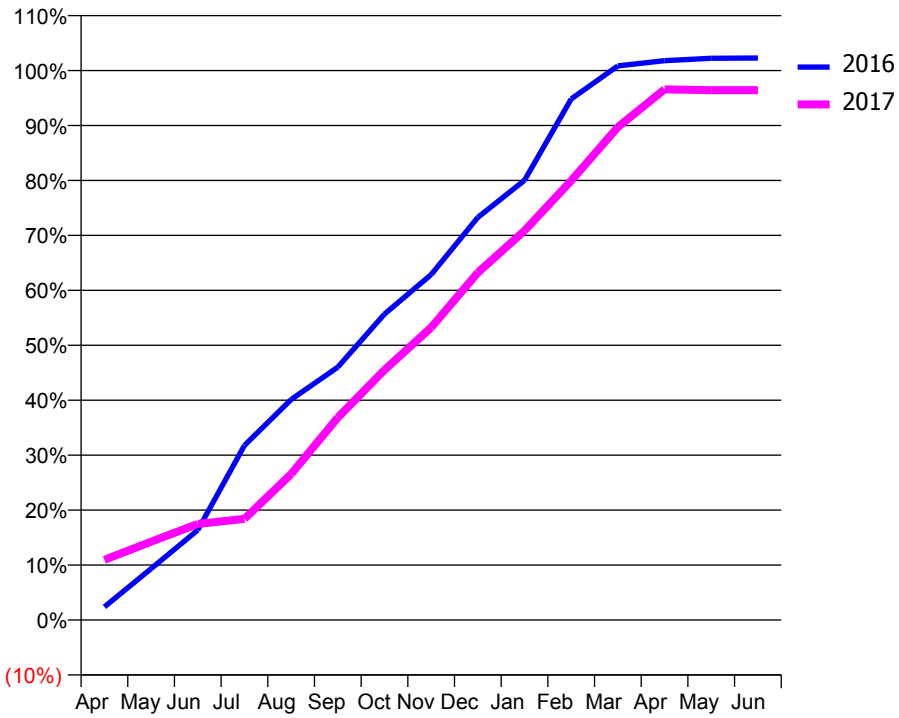
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,932 | |
| Quarter ending June 2016 | 1,879 | ↓ |
| Quarter ending September 2016 | 1,869 | → |
| Quarter ending December 2016 | 1,845 | ↓ |
| Quarter ending March 2017 | 1,869 | → |
| **Variance since March 2016** | (3.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 143 | 655 |
| May | 560 | 853 |
| June | 979 | 1,045 |
| July | 1,901 | 1,101 |
| August | 2,400 | 1,589 |
| September | 2,753 | 2,204 |
| October | 3,330 | 2,723 |
| November | 3,759 | 3,183 |
| December | 4,383 | 3,781 |
| January | 4,786 | 4,238 |
| February | 5,672 | 4,782 |
| March | 6,031 | 5,366 |
| April | 6,087 | 5,776 |
| May | 6,114 | 5,768 |
| June | 6,117 | 5,768 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 41 | 536 | 7.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 229 | 2,366 | 9.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 382 | 536 | 71.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,646 | 2,366 | 69.6% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 153 | 3,060 | 5.0% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 69 | 3,060 | 2.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 26 | 3,060 | 0.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 776777/0001 - Year end March 2017

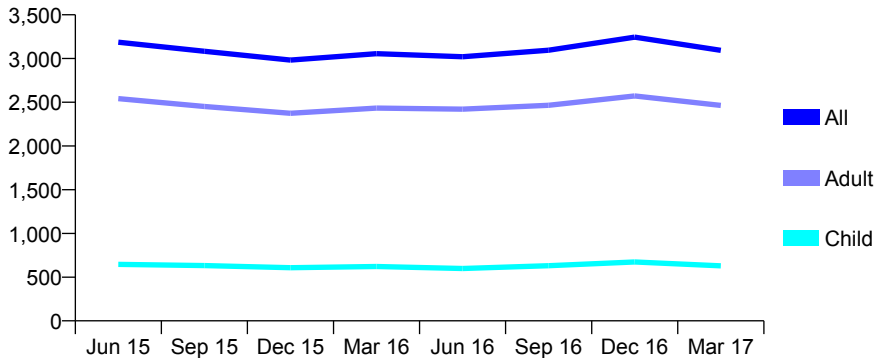
| | |
|---|---|
| Name or company name | MR HR LETUKA |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 16/02/2008 |
| Contract end date | 15/02/2018 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,700 |
| Carry forward general activity (UDA) | -194 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £300,499.43 |

## ACCESS*

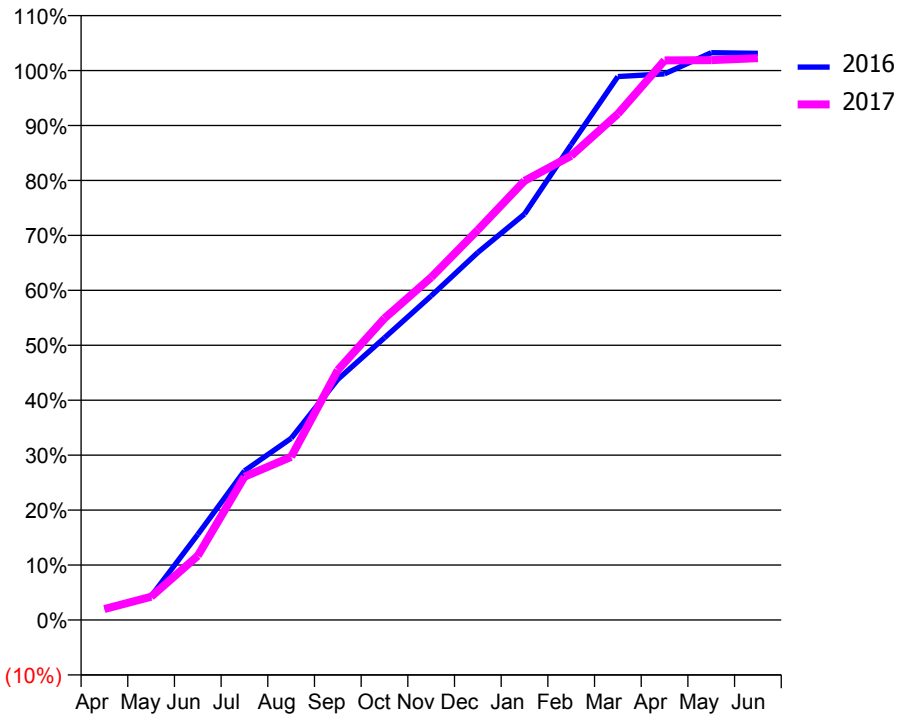
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,055 | |
| Quarter ending June 2016 | 3,020 | ↓ |
| Quarter ending September 2016 | 3,095 | ↑ |
| Quarter ending December 2016 | 3,245 | ↑ |
| Quarter ending March 2017 | 3,093 | ↓ |
| **Variance since March 2016** | 1.2% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 204 | 194 |
| May | 421 | 411 |
| June | 1,510 | 1,133 |
| July | 2,633 | 2,528 |
| August | 3,207 | 2,880 |
| September | 4,247 | 4,413 |
| October | 4,983 | 5,326 |
| November | 5,722 | 6,047 |
| December | 6,488 | 6,885 |
| January | 7,167 | 7,753 |
| February | 8,393 | 8,196 |
| March | 9,594 | 8,933 |
| April | 9,639 | 9,877 |
| May | 10,014 | 9,883 |
| June | 10,002 | 9,917 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 93 | 957 | 9.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 431 | 3,255 | 13.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 486 | 957 | 50.8% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,569 | 3,255 | 48.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 400 | 4,480 | 8.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 5 | 4,480 | 0.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 63 | 4,480 | 1.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 6 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 776777/0002 - Year end March 2017

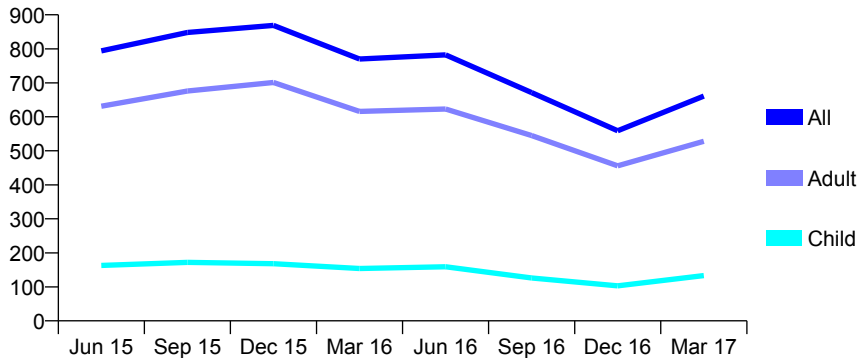
| | |
|---|---|
| Name or company name | MR HR LETUKA |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 24/06/2008 |
| Contract end date | 23/06/2018 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,300 |
| Carry forward general activity (UDA) | -46 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £66,096.67 |

## ACCESS*

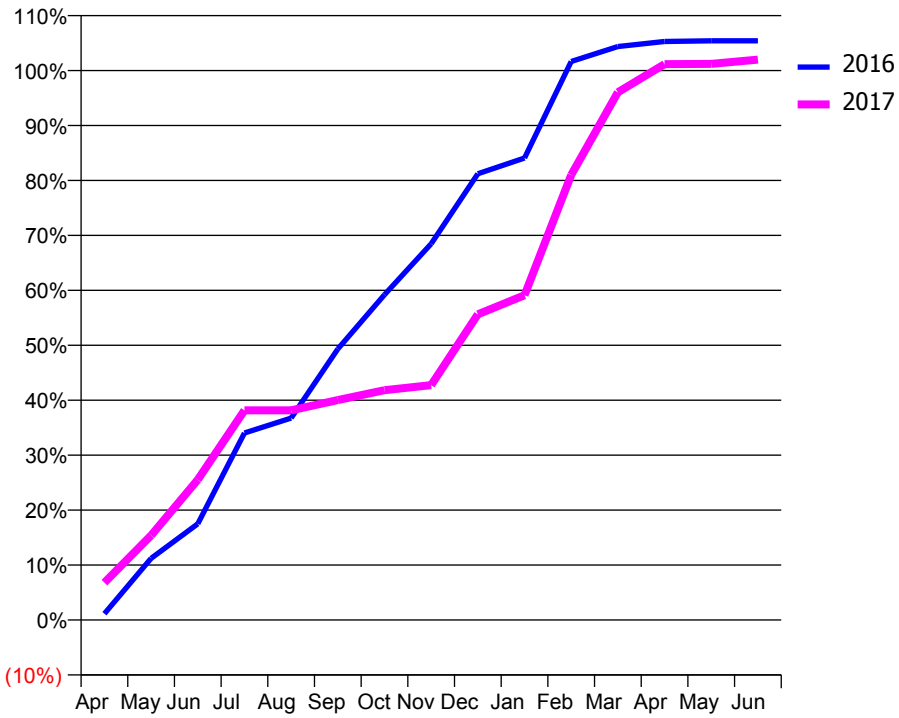
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 770 | |
| Quarter ending June 2016 | 782 | → |
| Quarter ending September 2016 | 671 | ↓ |
| Quarter ending December 2016 | 559 | ↓ |
| Quarter ending March 2017 | 661 | ↑ |
| **Variance since March 2016** | (14.2%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 27 | 157 |
| May | 258 | 354 |
| June | 403 | 587 |
| July | 783 | 878 |
| August | 845 | 878 |
| September | 1,134 | 921 |
| October | 1,362 | 962 |
| November | 1,575 | 983 |
| December | 1,868 | 1,279 |
| January | 1,934 | 1,359 |
| February | 2,338 | 1,863 |
| March | 2,400 | 2,209 |
| April | 2,421 | 2,327 |
| May | 2,424 | 2,328 |
| June | 2,424 | 2,346 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 5 | 181 | 2.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 60 | 752 | 8.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 55 | 181 | 30.4% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 264 | 752 | 35.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 73 | 980 | 7.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 980 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 9 | 980 | 0.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 782599/0001 - Year end March 2017

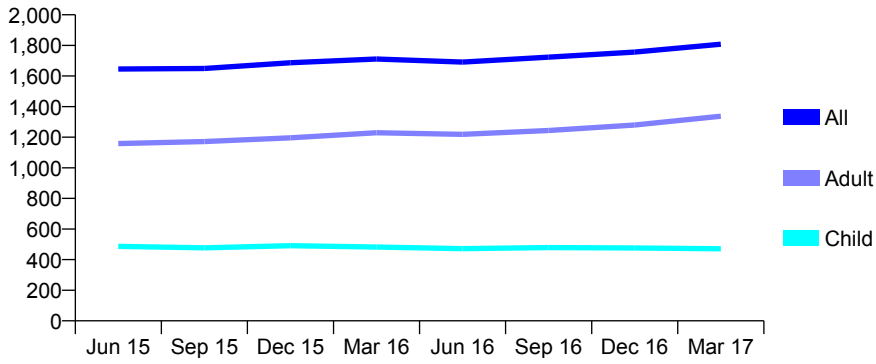
| | |
|---|---|
| Name or company name | MR M BALA |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | 31/03/2018 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,564 |
| Carry forward general activity (UDA) | -36 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £195,382.66 |

## ACCESS*

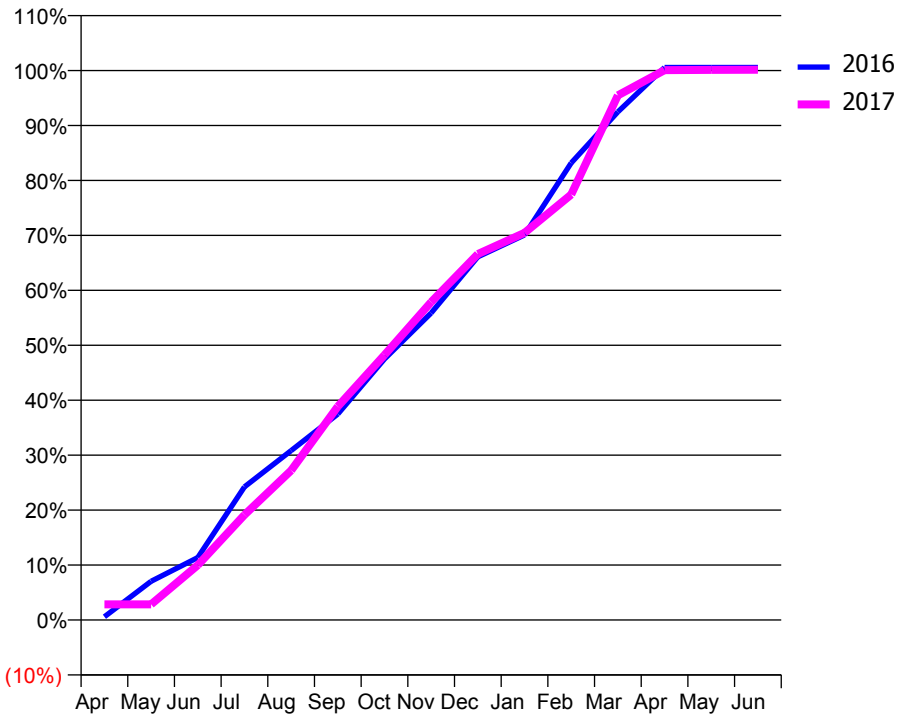
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,711 | |
| Quarter ending June 2016 | 1,691 | ↓ |
| Quarter ending September 2016 | 1,723 | → |
| Quarter ending December 2016 | 1,756 | → |
| Quarter ending March 2017 | 1,808 | ↑ |
| **Variance since March 2016** | 5.7% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 39 | 187 |
| May | 463 | 187 |
| June | 747 | 656 |
| July | 1,591 | 1,256 |
| August | 2,023 | 1,787 |
| September | 2,460 | 2,551 |
| October | 3,118 | 3,167 |
| November | 3,668 | 3,798 |
| December | 4,338 | 4,371 |
| January | 4,600 | 4,625 |
| February | 5,460 | 5,083 |
| March | 6,070 | 6,267 |
| April | 6,599 | 6,569 |
| May | 6,599 | 6,572 |
| June | 6,600 | 6,573 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 56 | 726 | 7.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 295 | 2,046 | 14.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 441 | 726 | 60.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,164 | 2,046 | 56.9% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 94 | 2,684 | 3.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 18 | 2,684 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 24 | 2,684 | 0.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 782815/0001 - Year end March 2017

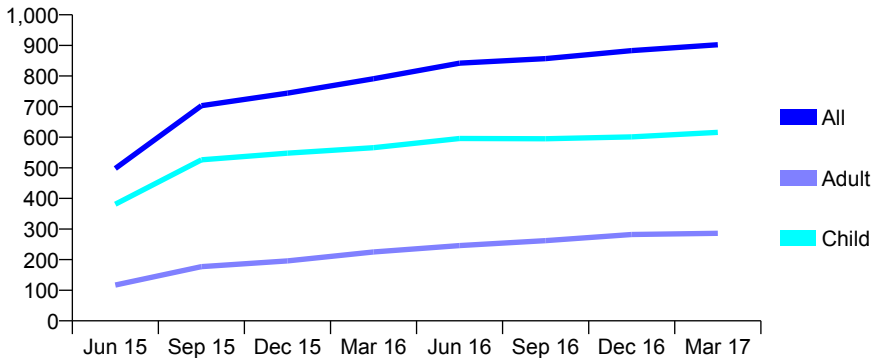
| | |
|---|---|
| Name or company name | MR OJ WAINWRIGHT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,182 |
| Carry forward general activity (UDA) | -44 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £46,792.70 |

## ACCESS*

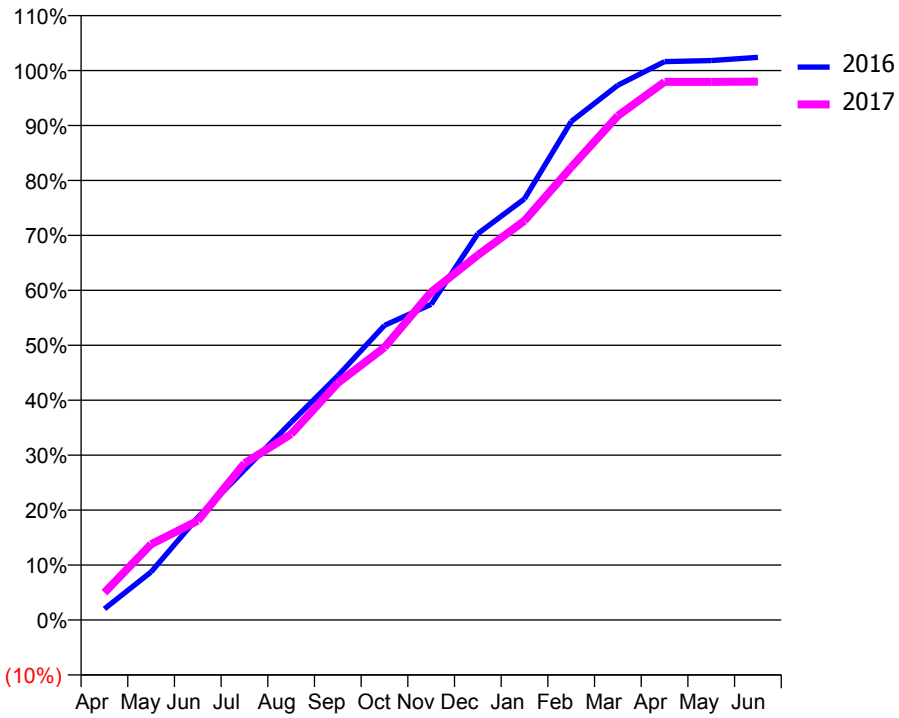
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 791 | |
| Quarter ending June 2016 | 842 | ↑ |
| Quarter ending September 2016 | 857 | → |
| Quarter ending December 2016 | 883 | ↑ |
| Quarter ending March 2017 | 902 | ↑ |
| **Variance since March 2016** | 14.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 44 | 109 |
| May | 191 | 301 |
| June | 408 | 394 |
| July | 597 | 623 |
| August | 785 | 739 |
| September | 970 | 941 |
| October | 1,170 | 1,083 |
| November | 1,253 | 1,302 |
| December | 1,534 | 1,449 |
| January | 1,673 | 1,586 |
| February | 1,980 | 1,798 |
| March | 2,124 | 2,002 |
| April | 2,217 | 2,137 |
| May | 2,221 | 2,137 |
| June | 2,234 | 2,138 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 131 | 1,073 | 12.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 69 | 350 | 19.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 711 | 1,073 | 66.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 202 | 350 | 57.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 45 | 1,455 | 3.1% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 1,455 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,455 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 793396/0001 - Year end March 2017

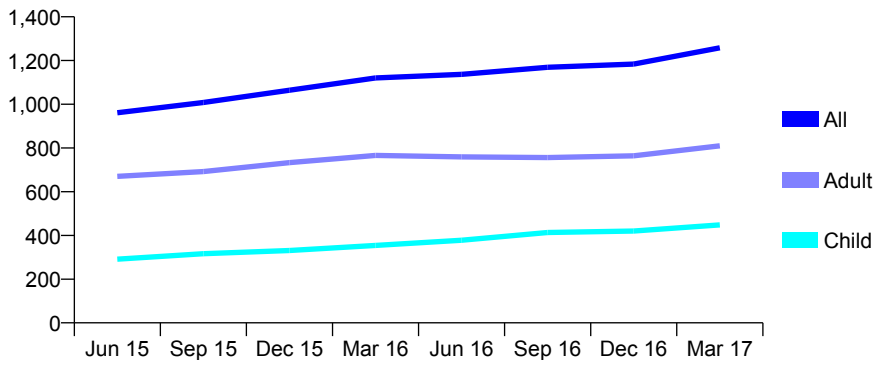
| | |
|---|---|
| Name or company name | MR JP SIWEK |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,533 |
| Carry forward general activity (UDA) | -69 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £93,777.23 |

## ACCESS*

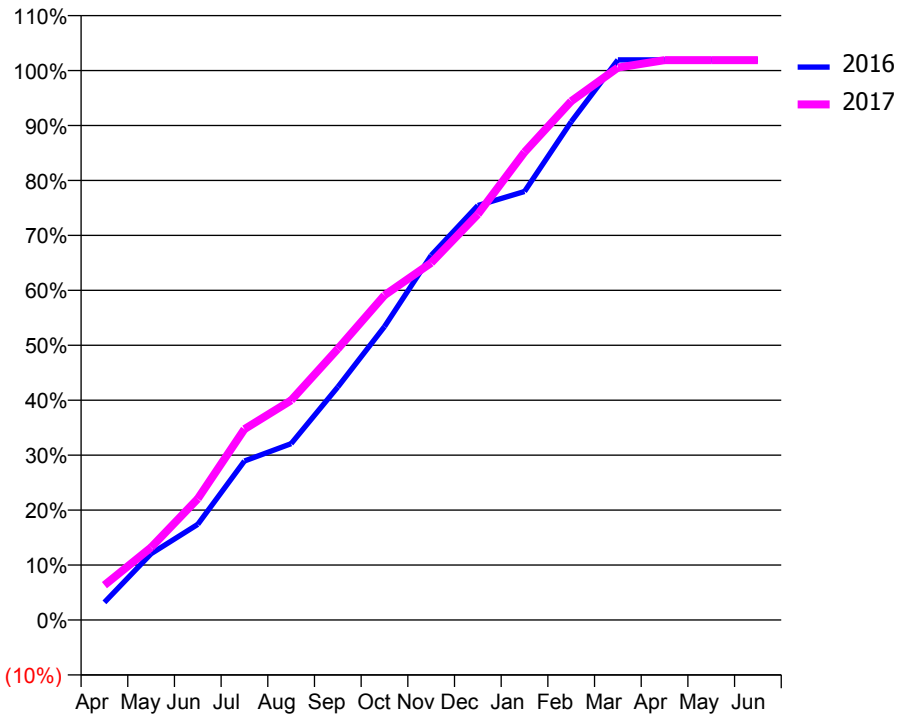
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,120 | |
| Quarter ending June 2016 | 1,137 | → |
| Quarter ending September 2016 | 1,169 | ↑ |
| Quarter ending December 2016 | 1,184 | → |
| Quarter ending March 2017 | 1,258 | ↑ |
| **Variance since March 2016** | 12.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 113 | 224 |
| May | 426 | 467 |
| June | 615 | 780 |
| July | 1,022 | 1,227 |
| August | 1,134 | 1,412 |
| September | 1,498 | 1,743 |
| October | 1,887 | 2,088 |
| November | 2,344 | 2,297 |
| December | 2,665 | 2,608 |
| January | 2,755 | 3,008 |
| February | 3,203 | 3,335 |
| March | 3,602 | 3,552 |
| April | 3,602 | 3,600 |
| May | 3,602 | 3,600 |
| June | 3,602 | 3,600 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 61 | 612 | 10.0% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 149 | 1,028 | 14.5% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 285 | 612 | 46.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 541 | 1,028 | 52.6% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 24 | 1,644 | 1.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,644 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 1,644 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 1 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 800627/0002 - Year end March 2017

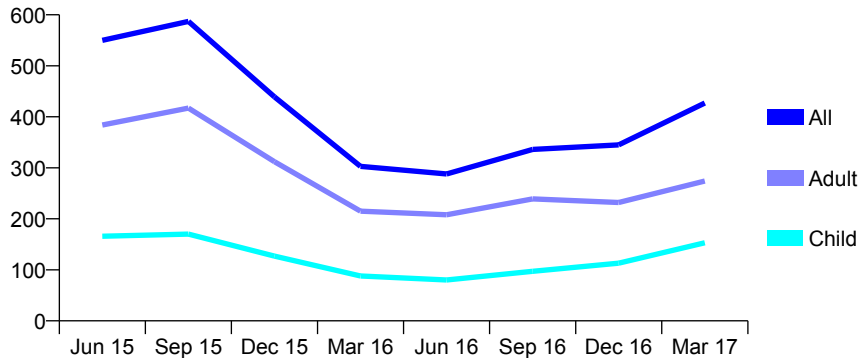
| | |
|---|---|
| Name or company name | MR AP HICKS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,478 |
| Carry forward general activity (UDA) | 26 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £32,875.82 |

## ACCESS*

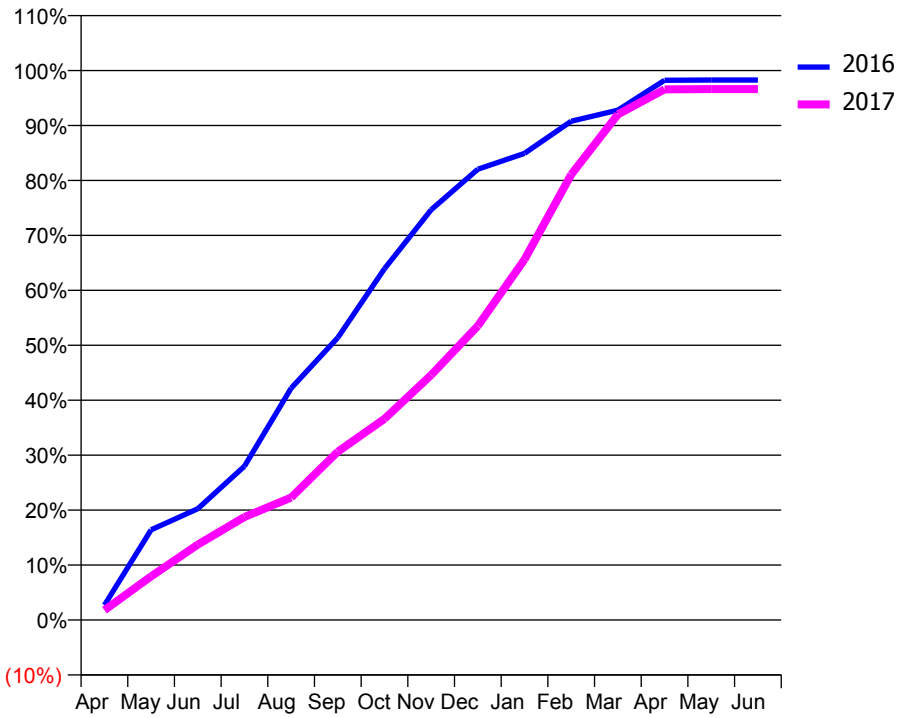
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 303 | |
| Quarter ending June 2016 | 288 | ↓ |
| Quarter ending September 2016 | 336 | ↑ |
| Quarter ending December 2016 | 345 | ↑ |
| Quarter ending March 2017 | 427 | ↑ |
| **Variance since March 2016** | 40.9% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 40 | 26 |
| May | 243 | 117 |
| June | 299 | 203 |
| July | 414 | 277 |
| August | 623 | 330 |
| September | 760 | 453 |
| October | 945 | 541 |
| November | 1,103 | 659 |
| December | 1,212 | 791 |
| January | 1,255 | 970 |
| February | 1,342 | 1,198 |
| March | 1,371 | 1,360 |
| April | 1,452 | 1,427 |
| May | 1,452 | 1,428 |
| June | 1,452 | 1,428 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 9 | 226 | 4.0% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 75 | 526 | 14.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 58 | 226 | 25.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 125 | 526 | 23.8% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 56 | 748 | 7.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 7 | 748 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 24 | 748 | 3.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 800627/0003 - Year end March 2017

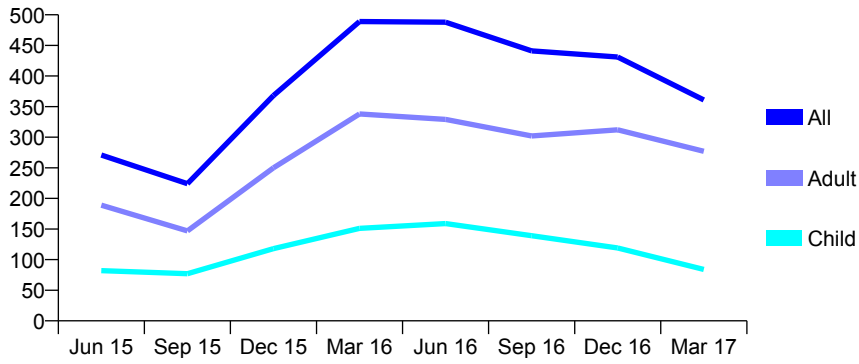
| | |
|---|---|
| Name or company name | MR AP HICKS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 15/06/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,369 |
| Carry forward general activity (UDA) | -20 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £31,005.50 |

## ACCESS*

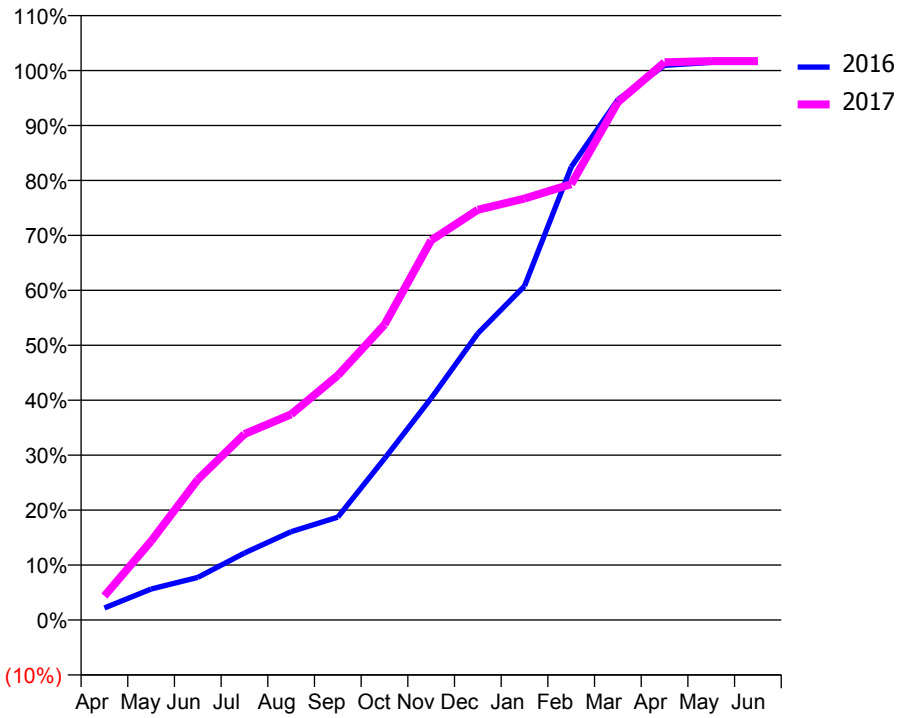
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 489 | |
| Quarter ending June 2016 | 488 | → |
| Quarter ending September 2016 | 441 | ↓ |
| Quarter ending December 2016 | 431 | ↓ |
| Quarter ending March 2017 | 361 | ↓ |
| **Variance since March 2016** | (26.2%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 30 | 60 |
| May | 77 | 196 |
| June | 106 | 350 |
| July | 167 | 463 |
| August | 220 | 512 |
| September | 256 | 609 |
| October | 402 | 736 |
| November | 553 | 946 |
| December | 714 | 1,022 |
| January | 832 | 1,050 |
| February | 1,129 | 1,086 |
| March | 1,297 | 1,290 |
| April | 1,382 | 1,389 |
| May | 1,389 | 1,392 |
| June | 1,389 | 1,392 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 22 | 196 | 11.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 85 | 525 | 16.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 89 | 196 | 45.4% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 191 | 525 | 36.4% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 22 | 715 | 3.1% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 36 | 715 | 5.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 27 | 715 | 3.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 2 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 811246/0001 - Year end March 2017

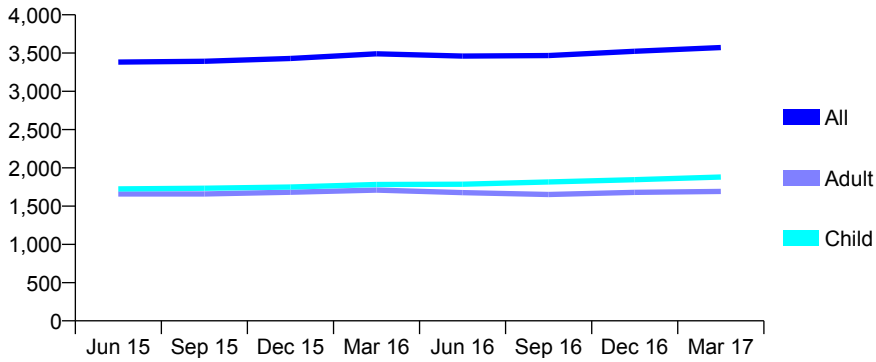
| | |
|---|---|
| Name or company name | MR CJ FINNERTY |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2021 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,197 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £327,671.95 |

## ACCESS*

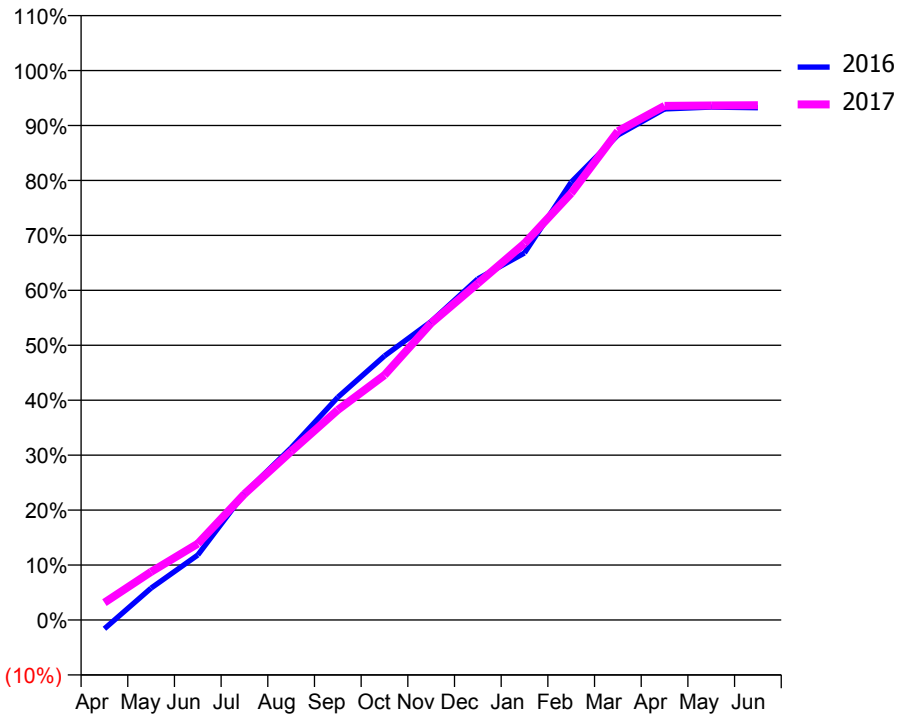
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,491 | |
| Quarter ending June 2016 | 3,461 | → |
| Quarter ending September 2016 | 3,467 | → |
| Quarter ending December 2016 | 3,524 | → |
| Quarter ending March 2017 | 3,572 | → |
| **Variance since March 2016** | 2.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -180 | 355 |
| May | 651 | 983 |
| June | 1,324 | 1,557 |
| July | 2,581 | 2,570 |
| August | 3,510 | 3,436 |
| September | 4,539 | 4,282 |
| October | 5,381 | 4,990 |
| November | 6,083 | 6,049 |
| December | 6,952 | 6,861 |
| January | 7,479 | 7,674 |
| February | 8,922 | 8,695 |
| March | 9,882 | 9,959 |
| April | 10,415 | 10,475 |
| May | 10,453 | 10,485 |
| June | 10,438 | 10,490 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 215 | 3,023 | 7.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 387 | 2,071 | 18.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,983 | 3,023 | 65.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,065 | 2,071 | 51.4% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 428 | 5,060 | 8.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 5,060 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 5,060 | 0.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 811459/0001 - Year end March 2017

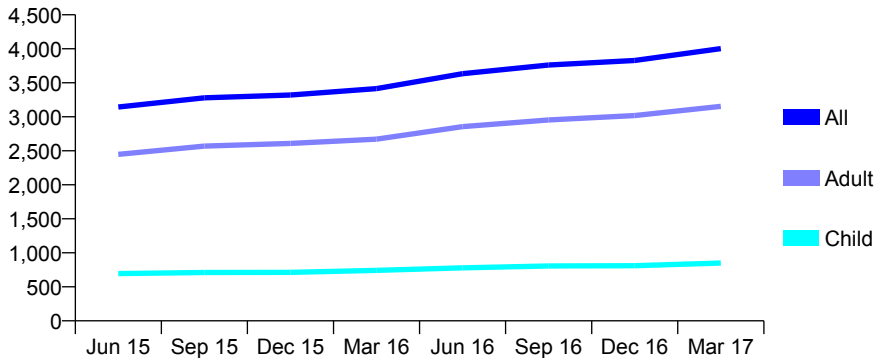
| | |
|---|---|
| Name or company name | MR MA SILVESTER |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,000 |
| Carry forward general activity (UDA) | -73 |
| 16/17 Contracted orthodontic activity (UOA) | 250 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £288,781.96 |

## ACCESS*

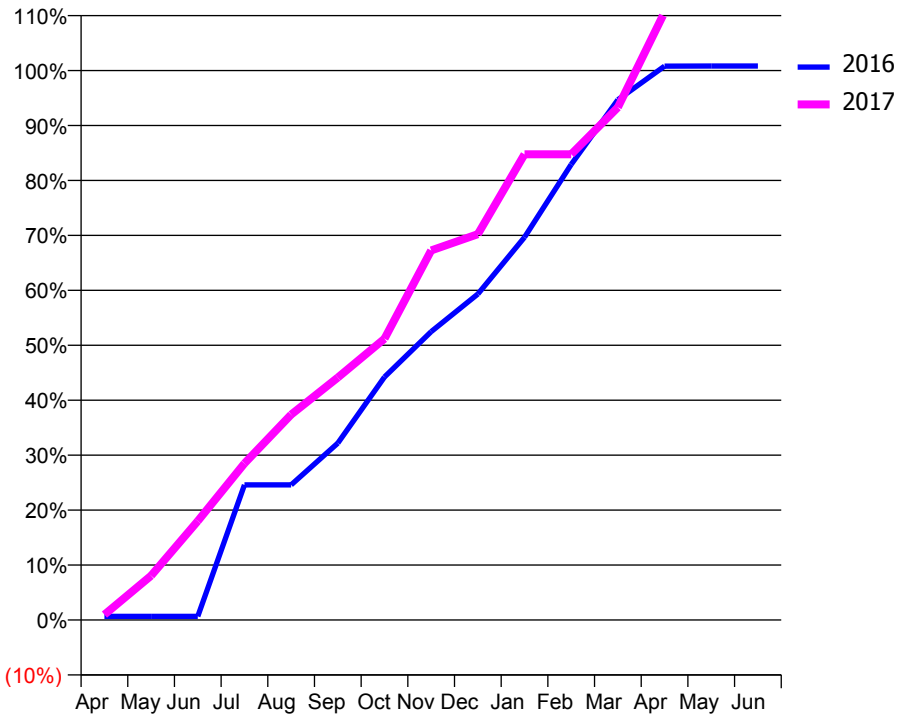
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,414 | |
| Quarter ending June 2016 | 3,635 | ↑ |
| Quarter ending September 2016 | 3,761 | ↑ |
| Quarter ending December 2016 | 3,829 | → |
| Quarter ending March 2017 | 4,003 | ↑ |
| **Variance since March 2016** | 17.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 59 | 88 |
| May | 59 | 725 |
| June | 59 | 1,621 |
| July | 2,213 | 2,565 |
| August | 2,213 | 3,365 |
| September | 2,896 | 3,972 |
| October | 3,981 | 4,607 |
| November | 4,724 | 6,053 |
| December | 5,339 | 6,319 |
| January | 6,269 | 7,628 |
| February | 7,463 | 7,628 |
| March | 8,522 | 8,396 |
| April | 9,071 | 9,951 |
| May | 9,073 | 9,951 |
| June | 9,073 | 9,951 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 36 | 845 | 4.3% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 362 | 3,290 | 11.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 271 | 845 | 32.1% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 977 | 3,290 | 29.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 262 | 4,563 | 5.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 79 | 4,563 | 1.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 41 | 4,563 | 0.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 812080/0001 - Year end March 2017

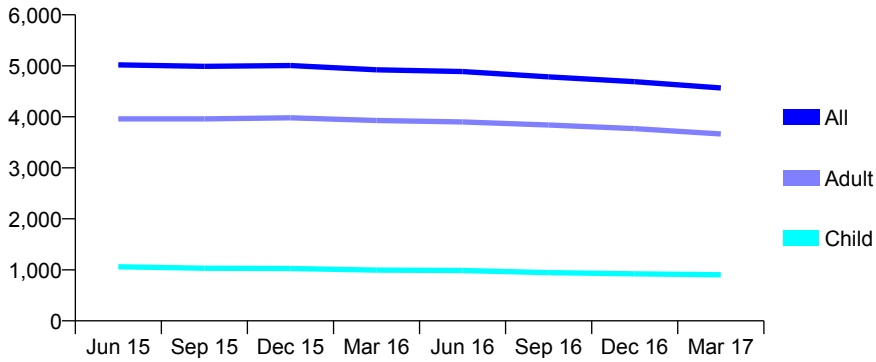
| | |
|---|---|
| Name or company name | MR PA BENNETT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 17,017 |
| Carry forward general activity (UDA) | -84 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £343,558.13 |

## ACCESS*

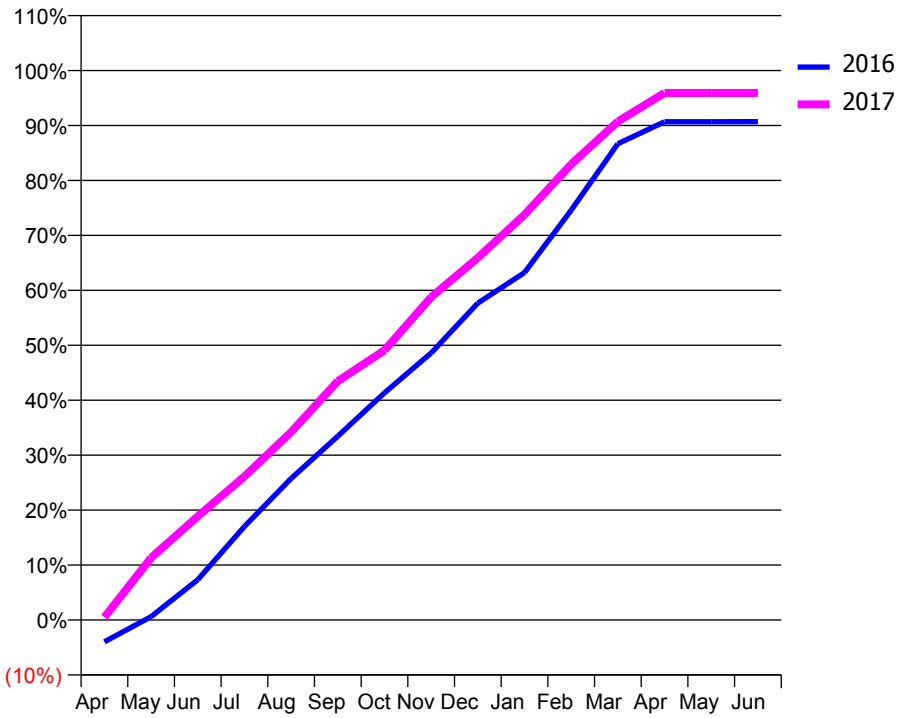
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,921 | |
| Quarter ending June 2016 | 4,888 | → |
| Quarter ending September 2016 | 4,783 | ↓ |
| Quarter ending December 2016 | 4,689 | ↓ |
| Quarter ending March 2017 | 4,567 | ↓ |
| **Variance since March 2016** | (7.2%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -680 | 84 |
| May | 103 | 1,924 |
| June | 1,249 | 3,211 |
| July | 2,898 | 4,445 |
| August | 4,383 | 5,819 |
| September | 5,693 | 7,400 |
| October | 7,035 | 8,353 |
| November | 8,269 | 9,999 |
| December | 9,816 | 11,219 |
| January | 10,760 | 12,552 |
| February | 12,690 | 14,112 |
| March | 14,747 | 15,440 |
| April | 15,428 | 16,321 |
| May | 15,429 | 16,323 |
| June | 15,435 | 16,323 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 180 | 1,540 | 11.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 771 | 5,890 | 13.1% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,006 | 1,540 | 65.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,137 | 5,890 | 70.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 49 | 7,365 | 0.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 86 | 7,365 | 1.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 133 | 7,365 | 1.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 812315/0001 - Year end March 2017

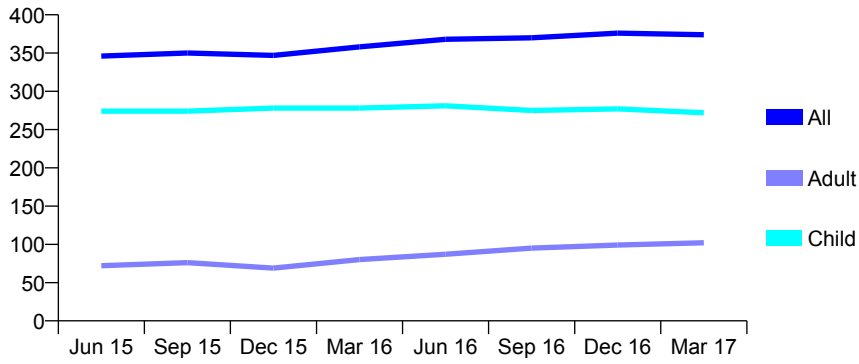
| | |
|---|---|
| Name or company name | MR PS JEAVONS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 960 |
| Carry forward general activity (UDA) | -19 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £23,393.20 |

## ACCESS*

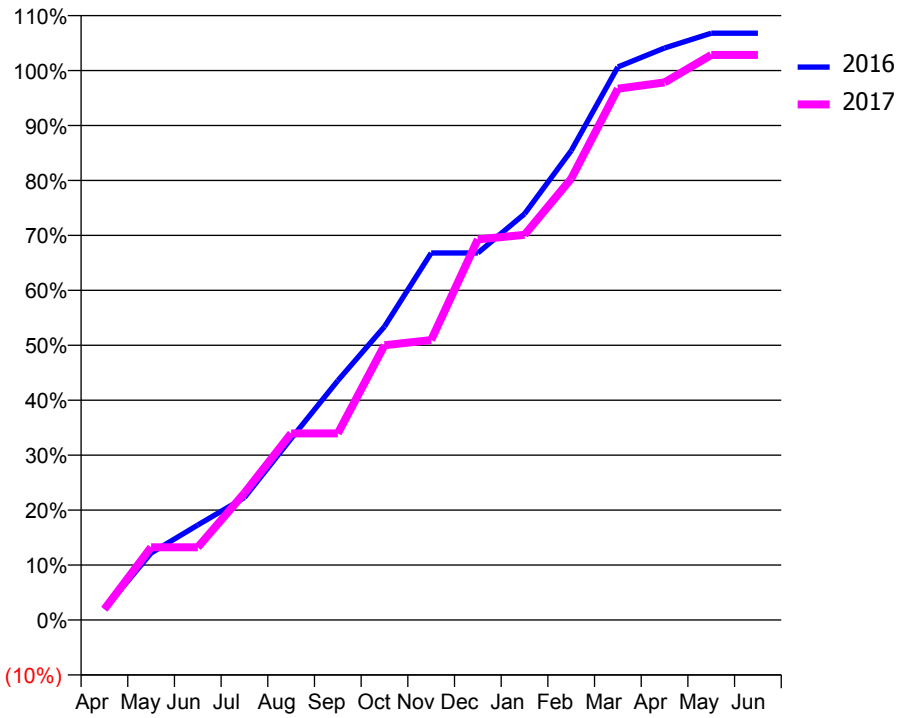
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 358 | |
| Quarter ending June 2016 | 368 | ↑ |
| Quarter ending September 2016 | 370 | → |
| Quarter ending December 2016 | 376 | → |
| Quarter ending March 2017 | 374 | → |
| **Variance since March 2016** | 4.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 19 | 19 |
| May | 117 | 127 |
| June | 166 | 127 |
| July | 214 | 222 |
| August | 317 | 326 |
| September | 418 | 326 |
| October | 513 | 480 |
| November | 641 | 489 |
| December | 641 | 665 |
| January | 709 | 673 |
| February | 820 | 771 |
| March | 966 | 928 |
| April | 999 | 939 |
| May | 1,025 | 987 |
| June | 1,025 | 987 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 16 | 400 | 4.0% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 8 | 66 | *12.1%* | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 276 | 400 | 69.0% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 12 | 66 | *18.2%* | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1 | 472 | 0.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 472 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 472 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 815888/0001 - Year end March 2017

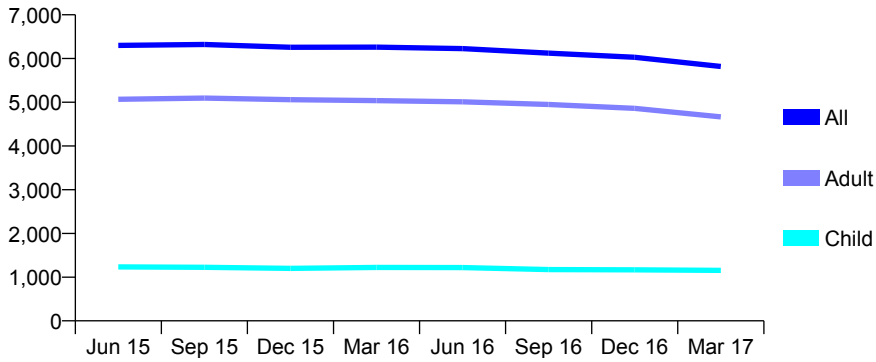
| | |
|---|---|
| Name or company name | Mr M Patel |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,561 |
| Carry forward general activity (UDA) | -218 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £437,513.53 |

## ACCESS*

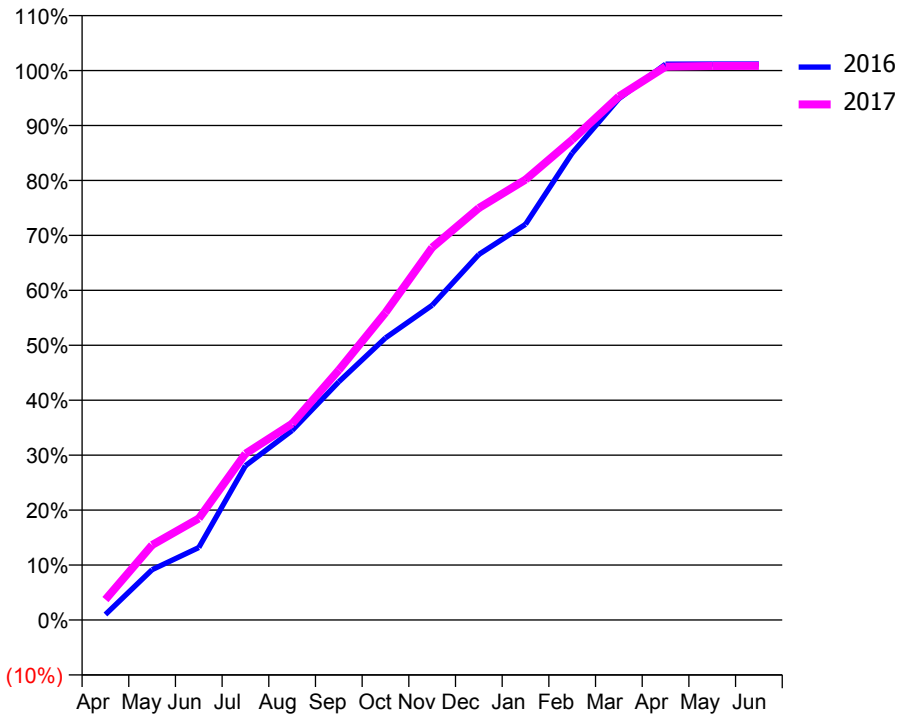
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,259 | |
| Quarter ending June 2016 | 6,226 | → |
| Quarter ending September 2016 | 6,124 | ↓ |
| Quarter ending December 2016 | 6,028 | ↓ |
| Quarter ending March 2017 | 5,819 | ↓ |
| **Variance since March 2016** | (7.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 186 | 691 |
| May | 1,701 | 2,534 |
| June | 2,446 | 3,432 |
| July | 5,214 | 5,621 |
| August | 6,405 | 6,634 |
| September | 8,048 | 8,442 |
| October | 9,529 | 10,386 |
| November | 10,634 | 12,583 |
| December | 12,346 | 13,915 |
| January | 13,366 | 14,874 |
| February | 15,773 | 16,223 |
| March | 17,607 | 17,685 |
| April | 18,774 | 18,689 |
| May | 18,778 | 18,710 |
| June | 18,779 | 18,718 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 146 | 1,879 | 7.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 955 | 6,702 | 14.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,063 | 1,879 | 56.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,264 | 6,702 | 48.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 547 | 8,422 | 6.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 45 | 8,422 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 66 | 8,422 | 0.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 822019/0001 - Year end March 2017

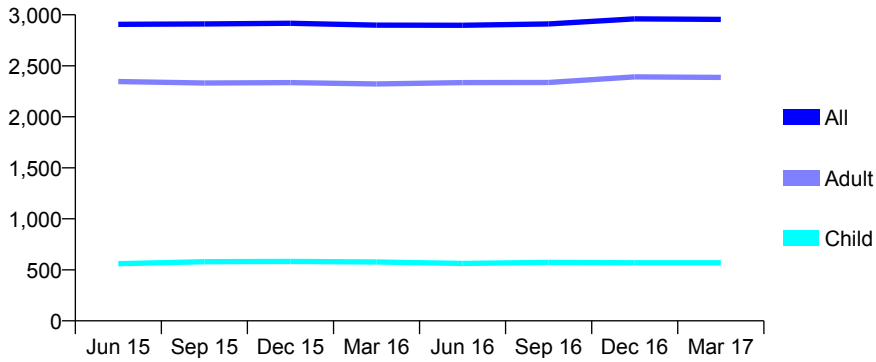
| | |
|---|---|
| Name or company name | Empire House Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,918 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £240,019.57 |

## ACCESS*

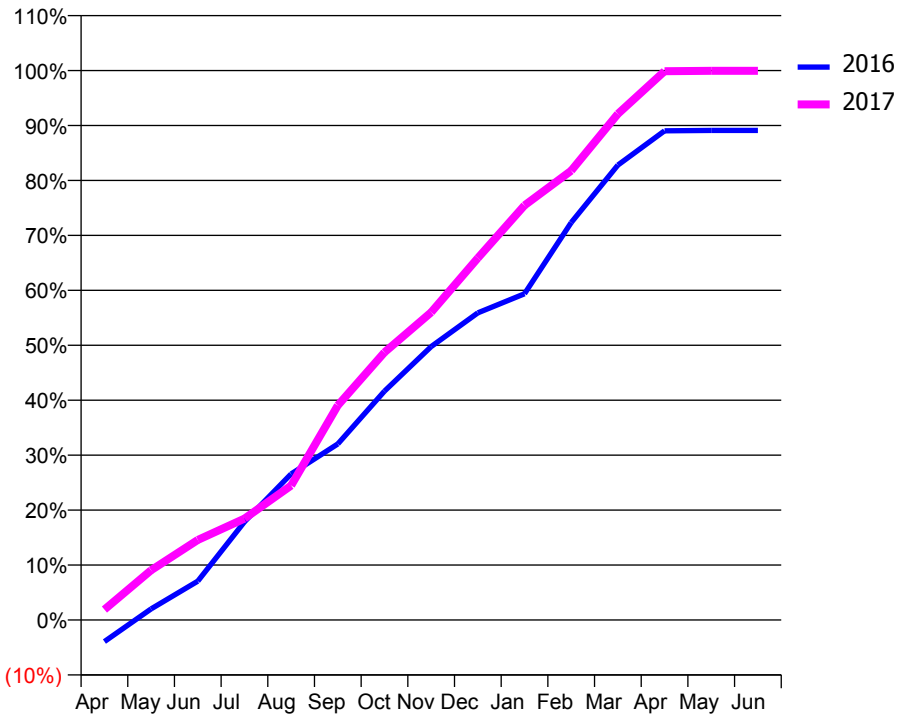
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,899 | |
| Quarter ending June 2016 | 2,898 | → |
| Quarter ending September 2016 | 2,910 | → |
| Quarter ending December 2016 | 2,960 | → |
| Quarter ending March 2017 | 2,955 | → |
| **Variance since March 2016** | 1.9% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -352 | 169 |
| May | 182 | 809 |
| June | 631 | 1,300 |
| July | 1,595 | 1,646 |
| August | 2,370 | 2,183 |
| September | 2,857 | 3,484 |
| October | 3,714 | 4,345 |
| November | 4,438 | 4,994 |
| December | 4,985 | 5,875 |
| January | 5,294 | 6,730 |
| February | 6,451 | 7,293 |
| March | 7,382 | 8,213 |
| April | 7,939 | 8,906 |
| May | 7,947 | 8,912 |
| June | 7,947 | 8,912 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 55 | 900 | 6.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 342 | 2,780 | 12.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 571 | 900 | 63.4% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 787 | 2,780 | 28.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 257 | 3,735 | 6.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 32 | 3,735 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 30 | 3,735 | 0.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 827835/0001 - Year end March 2017

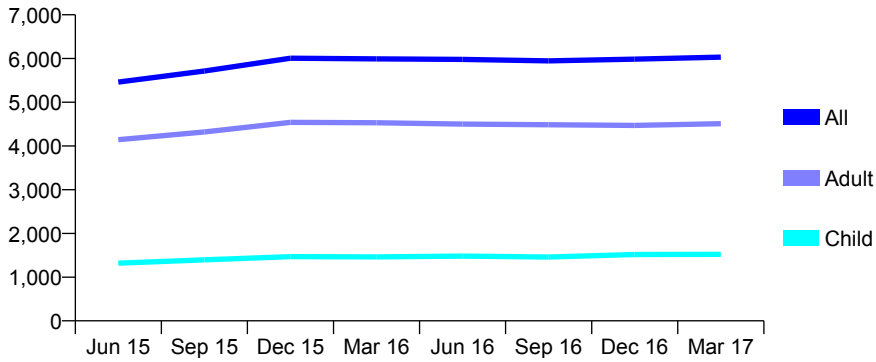
| | |
|---|---|
| Name or company name | MISS HA PATTINSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 17,107 |
| Carry forward general activity (UDA) | 68 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £443,430.27 |

## ACCESS*

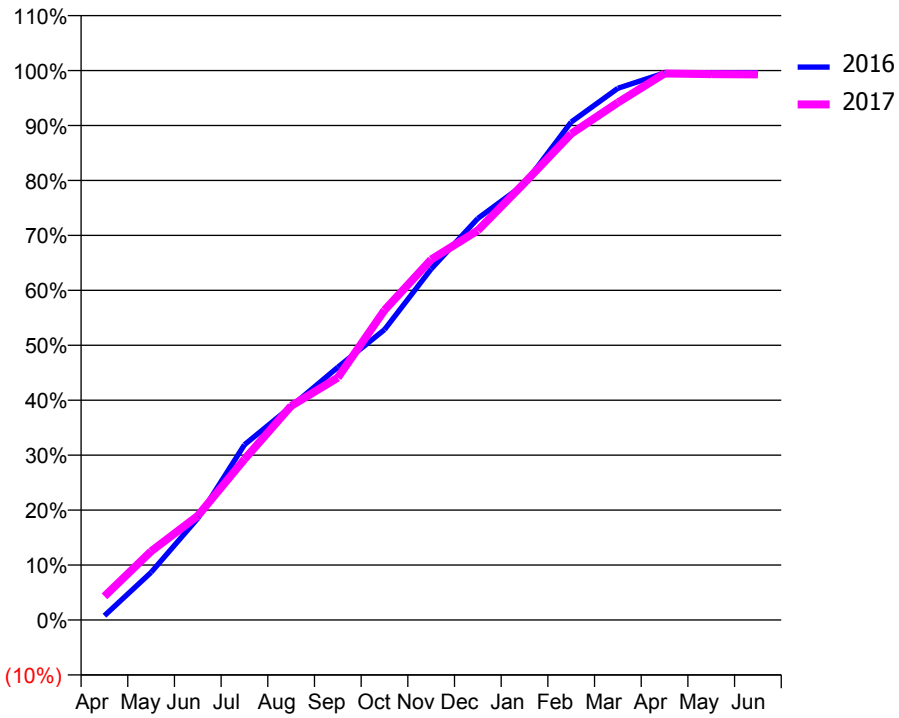
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,993 | |
| Quarter ending June 2016 | 5,981 | → |
| Quarter ending September 2016 | 5,945 | → |
| Quarter ending December 2016 | 5,987 | → |
| Quarter ending March 2017 | 6,032 | → |
| **Variance since March 2016** | 0.7% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 134 | 739 |
| May | 1,483 | 2,139 |
| June | 3,165 | 3,245 |
| July | 5,456 | 5,005 |
| August | 6,650 | 6,665 |
| September | 7,867 | 7,546 |
| October | 9,039 | 9,647 |
| November | 10,928 | 11,222 |
| December | 12,502 | 12,130 |
| January | 13,573 | 13,612 |
| February | 15,503 | 15,137 |
| March | 16,552 | 16,111 |
| April | 17,032 | 17,015 |
| May | 17,036 | 16,994 |
| June | 17,039 | 16,987 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 243 | 2,077 | 11.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,414 | 6,609 | 21.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 967 | 2,077 | 46.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,932 | 6,609 | 44.4% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 2,635 | 8,859 | 29.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 85 | 8,859 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 40 | 8,859 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

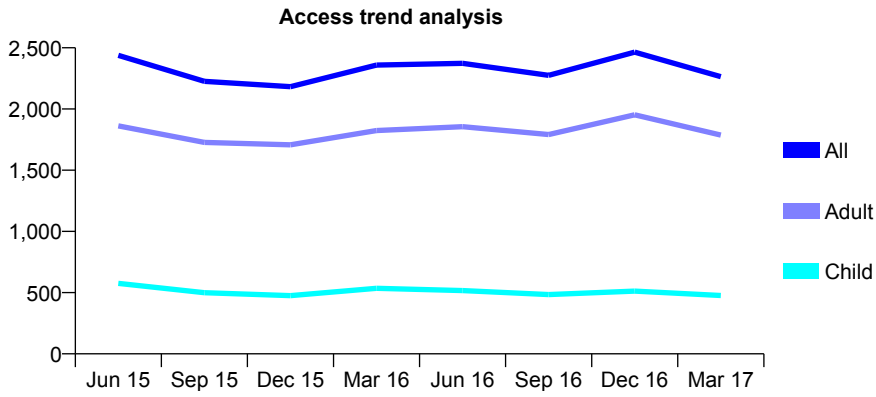
# Q52 - Vital Signs At a Glance Contract Report for 827835/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | MISS HA PATTINSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 08/06/2010 |
| Contract end date | |

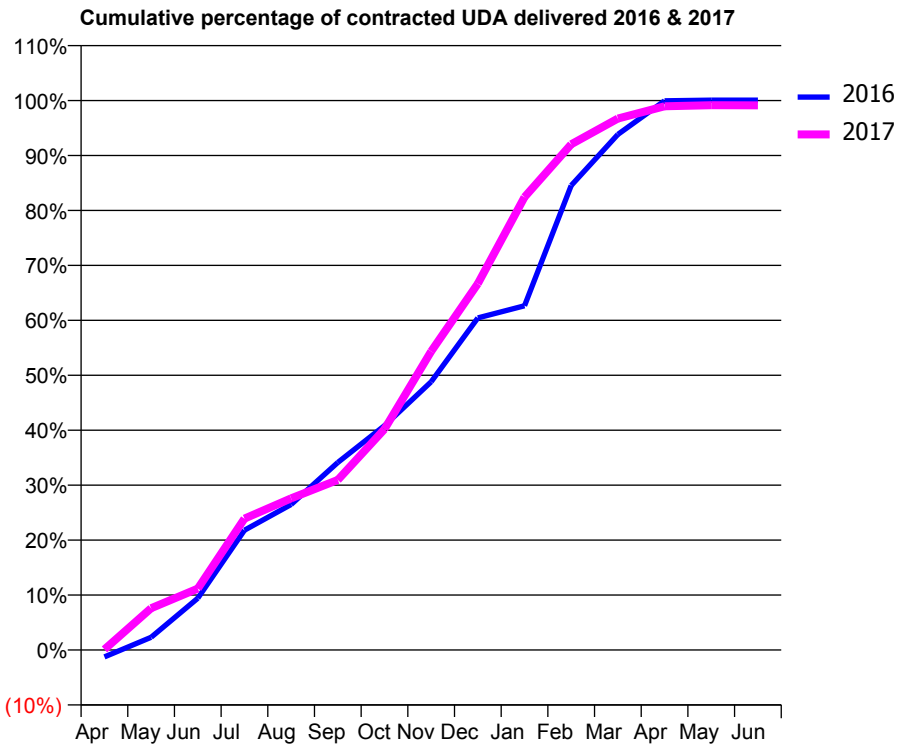
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,600 |
| Carry forward general activity (UDA) | -4 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £170,822.54 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,359 | |
| Quarter ending June 2016 | 2,373 | → |
| Quarter ending September 2016 | 2,275 | ↓ |
| Quarter ending December 2016 | 2,465 | ↑ |
| Quarter ending March 2017 | 2,264 | ↓ |
| **Variance since March 2016** | (4.0%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -84 | 8 |
| May | 152 | 502 |
| June | 623 | 738 |
| July | 1,440 | 1,579 |
| August | 1,749 | 1,821 |
| September | 2,252 | 2,042 |
| October | 2,694 | 2,654 |
| November | 3,222 | 3,587 |
| December | 3,989 | 4,401 |
| January | 4,134 | 5,439 |
| February | 5,580 | 6,075 |
| March | 6,193 | 6,383 |
| April | 6,596 | 6,531 |
| May | 6,604 | 6,544 |
| June | 6,604 | 6,542 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 23 | 496 | 4.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 234 | 1,955 | 12.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 122 | 496 | 24.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 574 | 1,955 | 29.4% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 297 | 2,339 | 12.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 50 | 2,339 | 2.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 11 | 2,339 | 0.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 2 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 829021/0001 - Year end March 2017

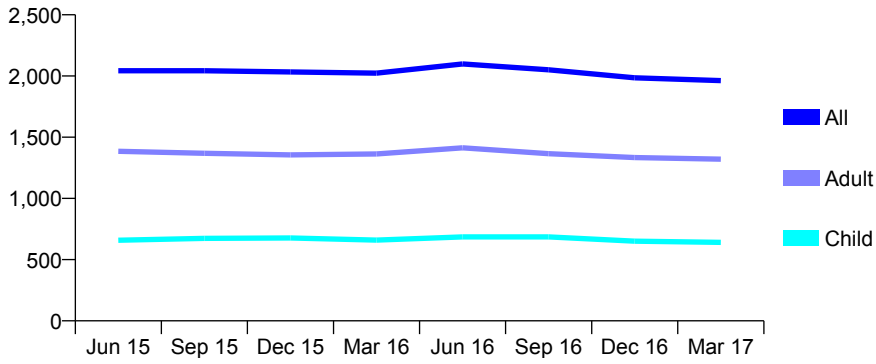
| | |
|---|---|
| Name or company name | MR Y LAHER |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2021 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,500 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £132,389.48 |

## ACCESS*

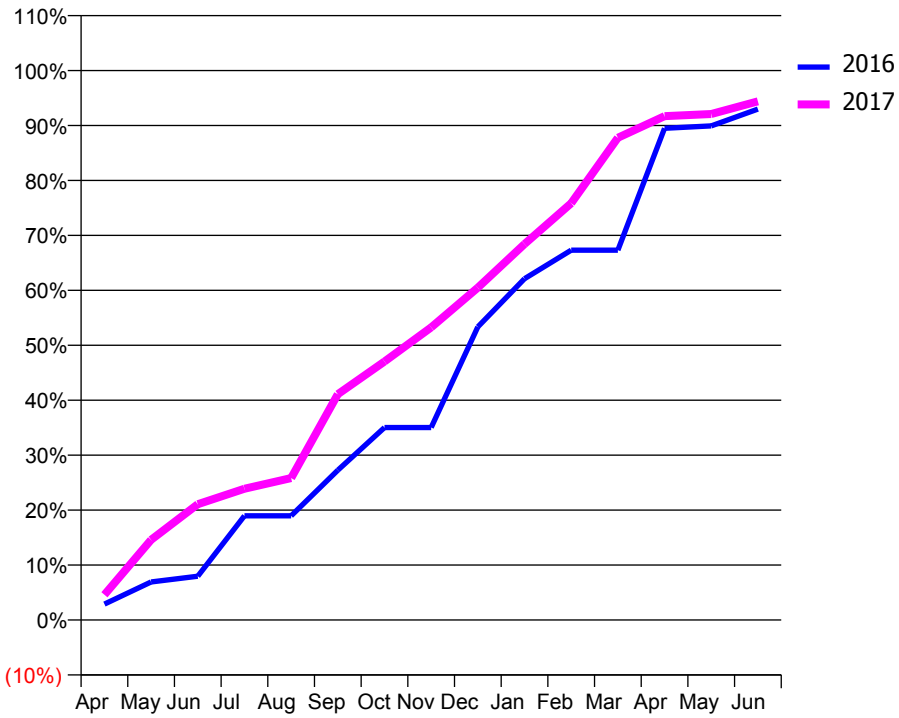
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,023 | |
| Quarter ending June 2016 | 2,099 | ↑ |
| Quarter ending September 2016 | 2,051 | ↓ |
| Quarter ending December 2016 | 1,985 | ↓ |
| Quarter ending March 2017 | 1,962 | ↓ |
| **Variance since March 2016** | (3.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 160 | 253 |
| May | 381 | 802 |
| June | 439 | 1,160 |
| July | 1,043 | 1,314 |
| August | 1,043 | 1,420 |
| September | 1,499 | 2,260 |
| October | 1,927 | 2,587 |
| November | 1,927 | 2,929 |
| December | 2,934 | 3,326 |
| January | 3,416 | 3,763 |
| February | 3,702 | 4,171 |
| March | 3,702 | 4,827 |
| April | 4,921 | 5,043 |
| May | 4,946 | 5,064 |
| June | 5,114 | 5,192 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 93 | 830 | 11.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 352 | 1,663 | 21.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 183 | 830 | 22.0% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 367 | 1,663 | 22.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 238 | 2,081 | 11.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,081 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 2,081 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 16 | 21 | *76.2%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 21 | *57.1%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 834858/0003 - Year end March 2017

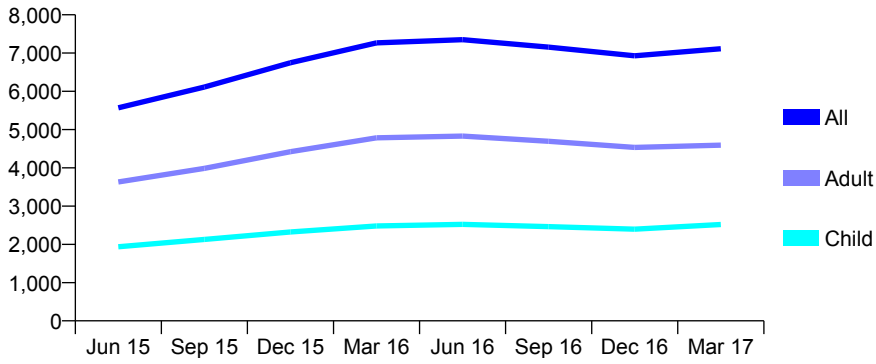
| | |
|---|---|
| Name or company name | MR LW APPLETON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 06/05/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 19,607 |
| Carry forward general activity (UDA) | 65 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £588,450.39 |

## ACCESS*

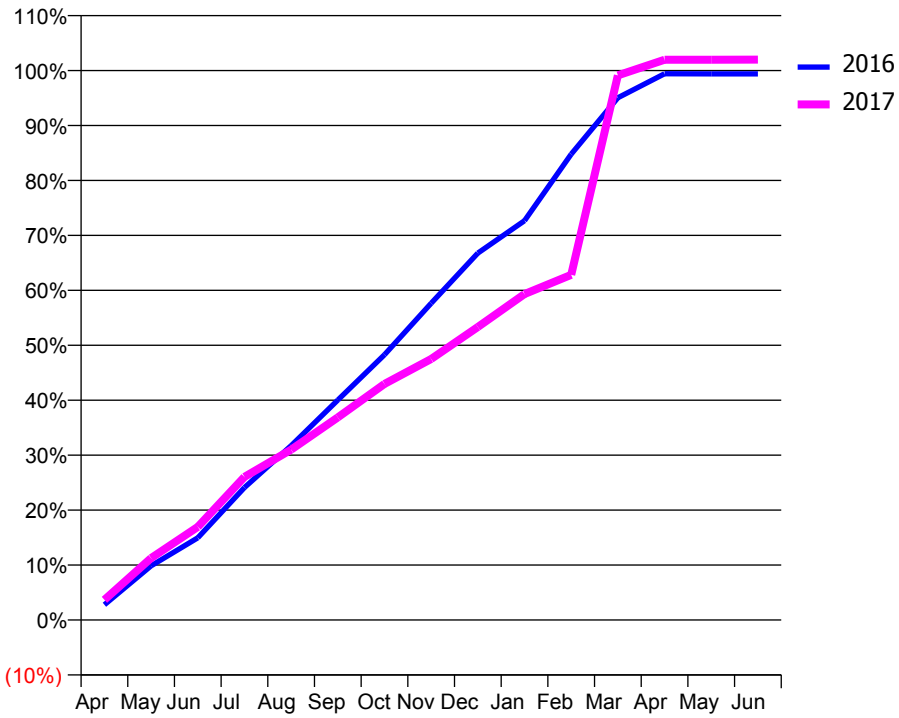
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,265 | |
| Quarter ending June 2016 | 7,349 | → |
| Quarter ending September 2016 | 7,155 | ↓ |
| Quarter ending December 2016 | 6,929 | ↓ |
| Quarter ending March 2017 | 7,114 | ↑ |
| **Variance since March 2016** | (2.1%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 544 | 721 |
| May | 1,934 | 2,212 |
| June | 2,932 | 3,325 |
| July | 4,725 | 5,107 |
| August | 6,219 | 6,080 |
| September | 7,847 | 7,229 |
| October | 9,468 | 8,425 |
| November | 11,304 | 9,313 |
| December | 13,092 | 10,454 |
| January | 14,250 | 11,632 |
| February | 16,624 | 12,315 |
| March | 18,633 | 19,436 |
| April | 19,490 | 19,992 |
| May | 19,485 | 19,991 |
| June | 19,488 | 19,996 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 379 | 3,596 | 10.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,303 | 6,407 | 20.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,604 | 3,596 | 44.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,777 | 6,407 | 43.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,225 | 9,850 | 12.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 44 | 9,850 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 106 | 9,850 | 1.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 6 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 838764/0002 - Year end March 2017

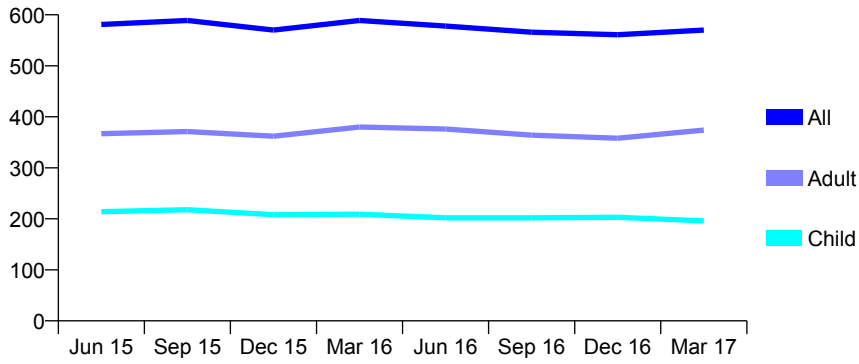
| | |
|---|---|
| Name or company name | MR HM BOTT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/01/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,260 |
| Carry forward general activity (UDA) | -25 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £54,682.01 |

## ACCESS*

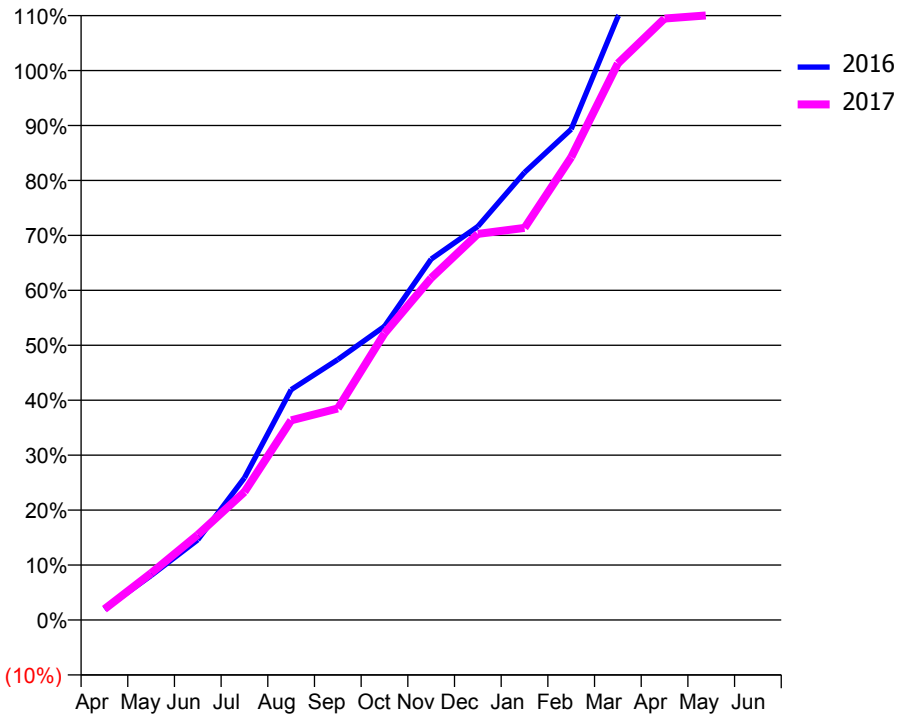
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 589 | |
| Quarter ending June 2016 | 578 | ↓ |
| Quarter ending September 2016 | 566 | ↓ |
| Quarter ending December 2016 | 561 | → |
| Quarter ending March 2017 | 570 | → |
| **Variance since March 2016** | (3.2%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 25 | 25 |
| May | 102 | 107 |
| June | 184 | 195 |
| July | 326 | 294 |
| August | 528 | 458 |
| September | 597 | 485 |
| October | 673 | 657 |
| November | 827 | 784 |
| December | 902 | 885 |
| January | 1,026 | 899 |
| February | 1,125 | 1,061 |
| March | 1,383 | 1,276 |
| April | 1,511 | 1,379 |
| May | 1,514 | 1,387 |
| June | 1,514 | 1,390 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 17 | 263 | 6.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 27 | 439 | 6.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 170 | 263 | 64.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 294 | 439 | 67.0% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 11 | 706 | 1.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 706 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 706 | 1.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

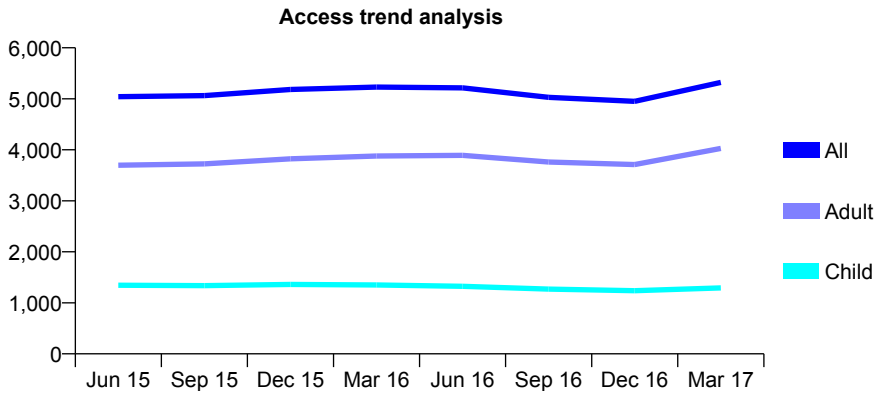
# Q52 - Vital Signs At a Glance Contract Report for 841579/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR JS DEU |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

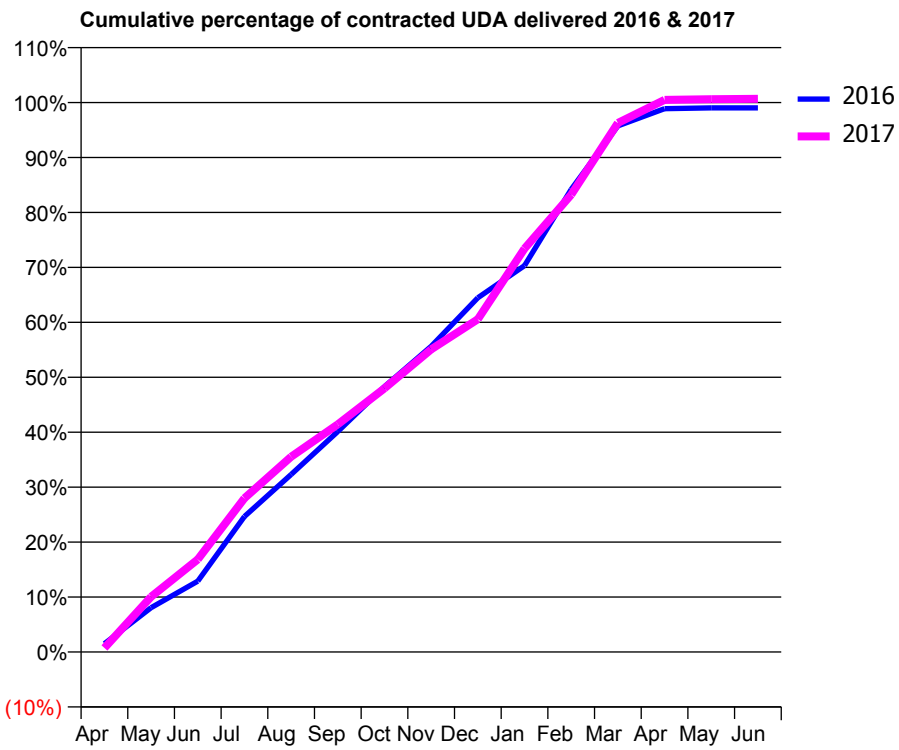
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,135 |
| Carry forward general activity (UDA) | 118 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £361,440.37 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,229 | |
| Quarter ending June 2016 | 5,215 | → |
| Quarter ending September 2016 | 5,030 | ↓ |
| Quarter ending December 2016 | 4,950 | ↓ |
| Quarter ending March 2017 | 5,321 | ↑ |
| **Variance since March 2016** | 1.8% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 183 | 90 |
| May | 978 | 1,221 |
| June | 1,565 | 2,044 |
| July | 2,994 | 3,398 |
| August | 3,920 | 4,311 |
| September | 4,870 | 5,029 |
| October | 5,861 | 5,822 |
| November | 6,750 | 6,683 |
| December | 7,822 | 7,350 |
| January | 8,531 | 8,911 |
| February | 10,218 | 10,101 |
| March | 11,619 | 11,684 |
| April | 12,000 | 12,194 |
| May | 12,015 | 12,207 |
| June | 12,017 | 12,216 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 146 | 1,858 | 7.9% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 512 | 4,955 | 10.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,037 | 1,858 | 55.8% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,344 | 4,955 | 47.3% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 219 | 5,986 | 3.7% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 31 | 5,986 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 9 | 5,986 | 0.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 842400/0001 - Year end March 2017

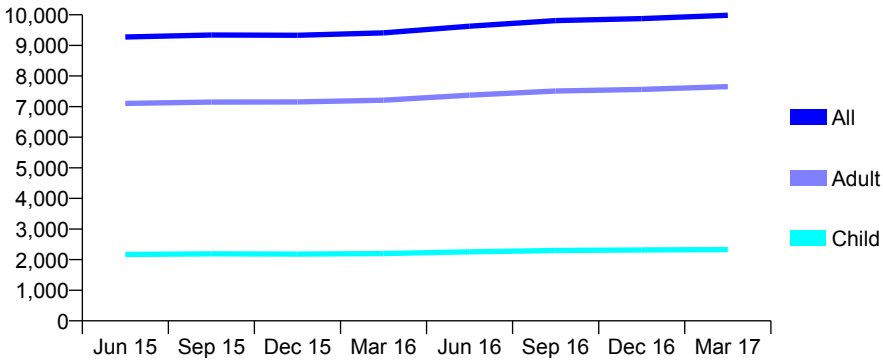
| | |
|---|---|
| Name or company name | MR PR ELLUL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 24,500 |
| Carry forward general activity (UDA) | 632 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £714,884.39 |

## ACCESS*

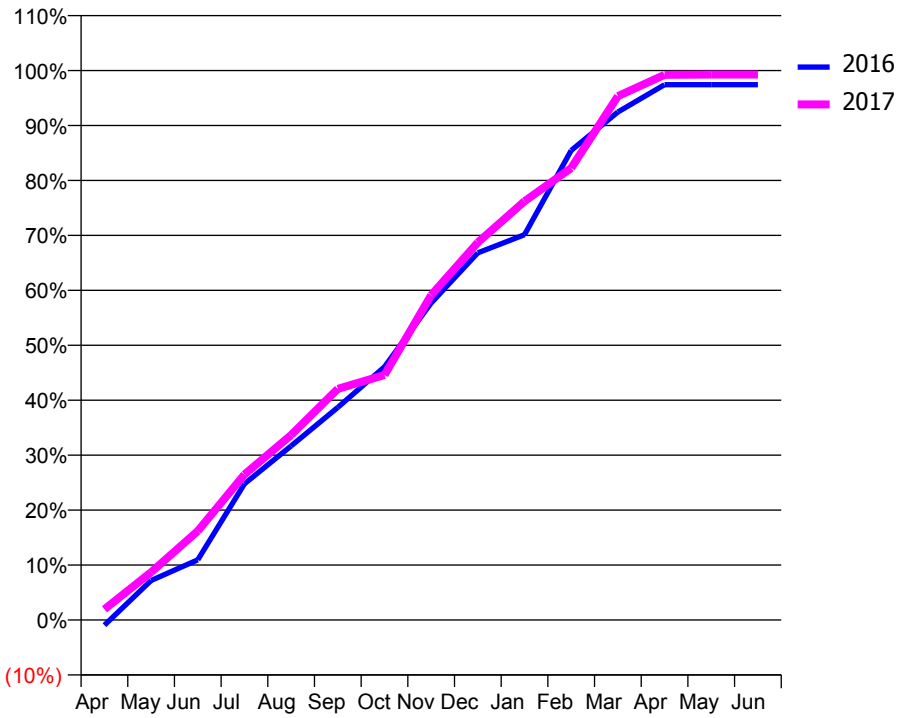
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 9,411 | |
| Quarter ending June 2016 | 9,629 | ↑ |
| Quarter ending September 2016 | 9,809 | → |
| Quarter ending December 2016 | 9,876 | → |
| Quarter ending March 2017 | 9,983 | → |
| **Variance since March 2016** | 6.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -232 | 477 |
| May | 1,763 | 2,129 |
| June | 2,684 | 3,969 |
| July | 6,076 | 6,491 |
| August | 7,763 | 8,247 |
| September | 9,482 | 10,308 |
| October | 11,290 | 10,927 |
| November | 14,133 | 14,483 |
| December | 16,372 | 16,837 |
| January | 17,181 | 18,673 |
| February | 20,936 | 20,153 |
| March | 22,652 | 23,358 |
| April | 23,867 | 24,310 |
| May | 23,868 | 24,322 |
| June | 23,868 | 24,322 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 202 | 3,713 | 5.4% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,679 | 12,094 | 13.9% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,480 | 3,713 | 66.8% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,239 | 12,094 | 59.9% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,335 | 14,485 | 9.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 153 | 14,485 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 51 | 14,485 | 0.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | *100.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 13 | *92.3%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 842443/0001 - Year end March 2017

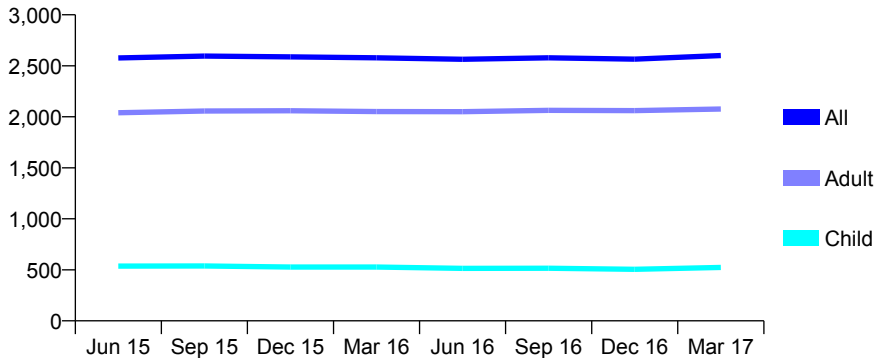
| | |
|---|---|
| Name or company name | MR GS GILLER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,355 |
| Carry forward general activity (UDA) | 429 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £213,042.49 |

## ACCESS*

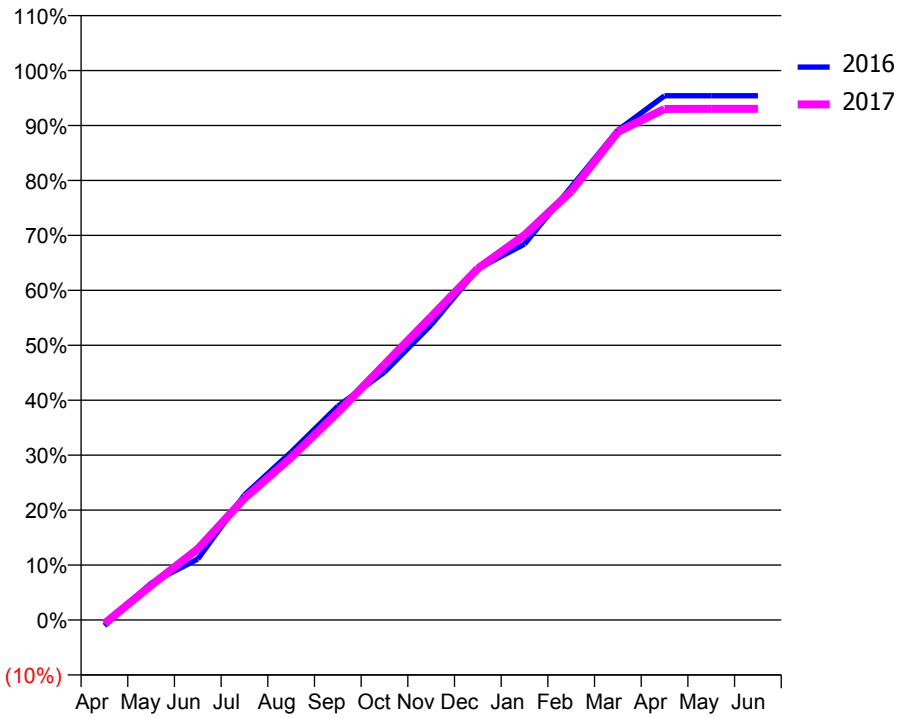
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,579 | |
| Quarter ending June 2016 | 2,564 | → |
| Quarter ending September 2016 | 2,579 | → |
| Quarter ending December 2016 | 2,566 | → |
| Quarter ending March 2017 | 2,600 | → |
| **Variance since March 2016** | 0.8% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -99 | -62 |
| May | 627 | 592 |
| June | 1,038 | 1,210 |
| July | 2,131 | 2,073 |
| August | 2,859 | 2,768 |
| September | 3,639 | 3,536 |
| October | 4,220 | 4,353 |
| November | 5,025 | 5,165 |
| December | 5,980 | 5,984 |
| January | 6,401 | 6,555 |
| February | 7,373 | 7,301 |
| March | 8,339 | 8,313 |
| April | 8,926 | 8,699 |
| May | 8,926 | 8,702 |
| June | 8,926 | 8,702 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 47 | 861 | 5.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 669 | 3,836 | 17.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 592 | 861 | 68.8% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,495 | 3,836 | 65.0% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 318 | 4,622 | 6.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 69 | 4,622 | 1.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 108 | 4,622 | 2.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

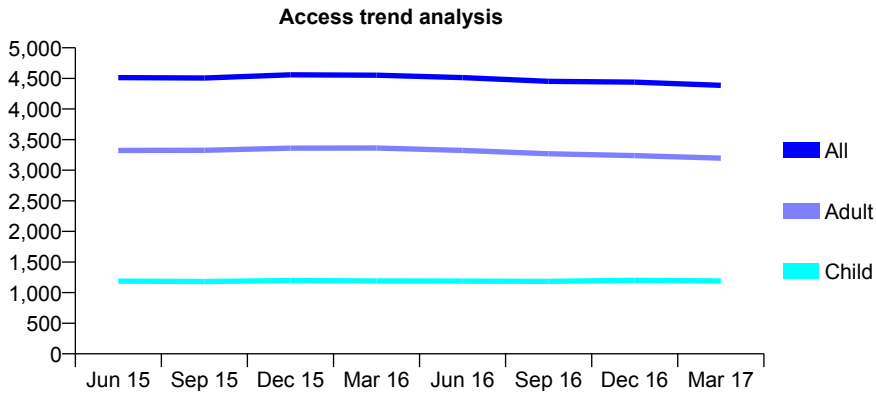
# Q52 - Vital Signs At a Glance Contract Report for 844098/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR AM QAYYUM |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

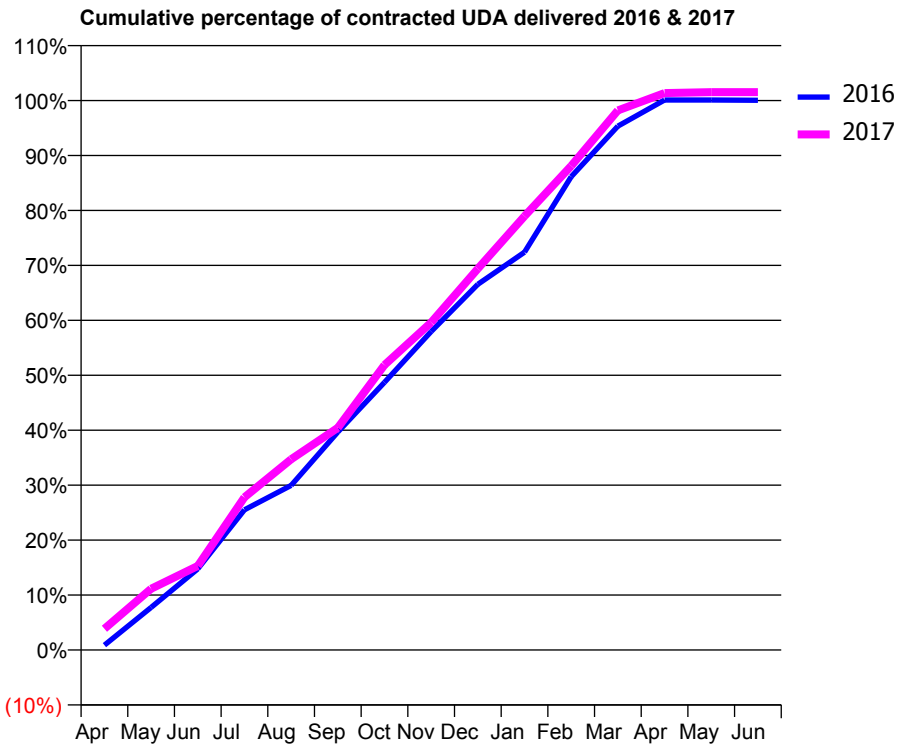
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,929 |
| Carry forward general activity (UDA) | -4 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £378,077.25 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,552 | |
| Quarter ending June 2016 | 4,512 | → |
| Quarter ending September 2016 | 4,452 | ↓ |
| Quarter ending December 2016 | 4,439 | → |
| Quarter ending March 2017 | 4,387 | ↓ |
| **Variance since March 2016** | (3.6%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 106 | 463 |
| May | 925 | 1,329 |
| June | 1,762 | 1,825 |
| July | 3,043 | 3,317 |
| August | 3,573 | 4,142 |
| September | 4,730 | 4,824 |
| October | 5,810 | 6,187 |
| November | 6,914 | 7,111 |
| December | 7,938 | 8,278 |
| January | 8,636 | 9,418 |
| February | 10,275 | 10,511 |
| March | 11,372 | 11,714 |
| April | 11,939 | 12,090 |
| May | 11,939 | 12,110 |
| June | 11,933 | 12,109 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 95 | 1,662 | 5.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,148 | 5,449 | 21.1% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 932 | 1,662 | 56.1% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,051 | 5,449 | 56.0% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 675 | 6,406 | 10.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 136 | 6,406 | 2.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 99 | 6,406 | 1.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 847194/0001 - Year end March 2017

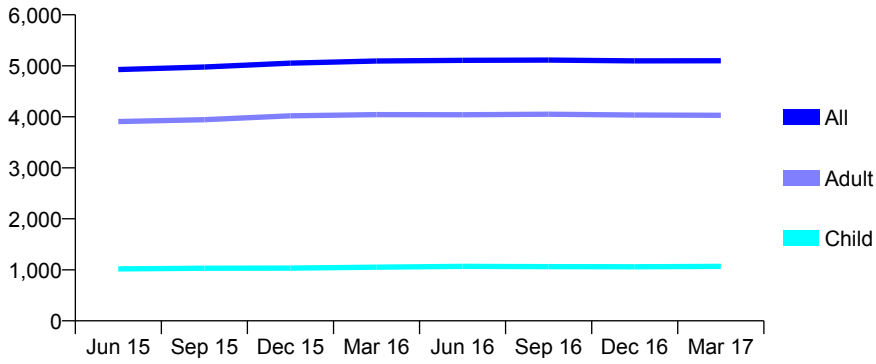
| | |
|---|---|
| Name or company name | MR MJ MILLICAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,000 |
| Carry forward general activity (UDA) | -111 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £431,022.21 |

## ACCESS*

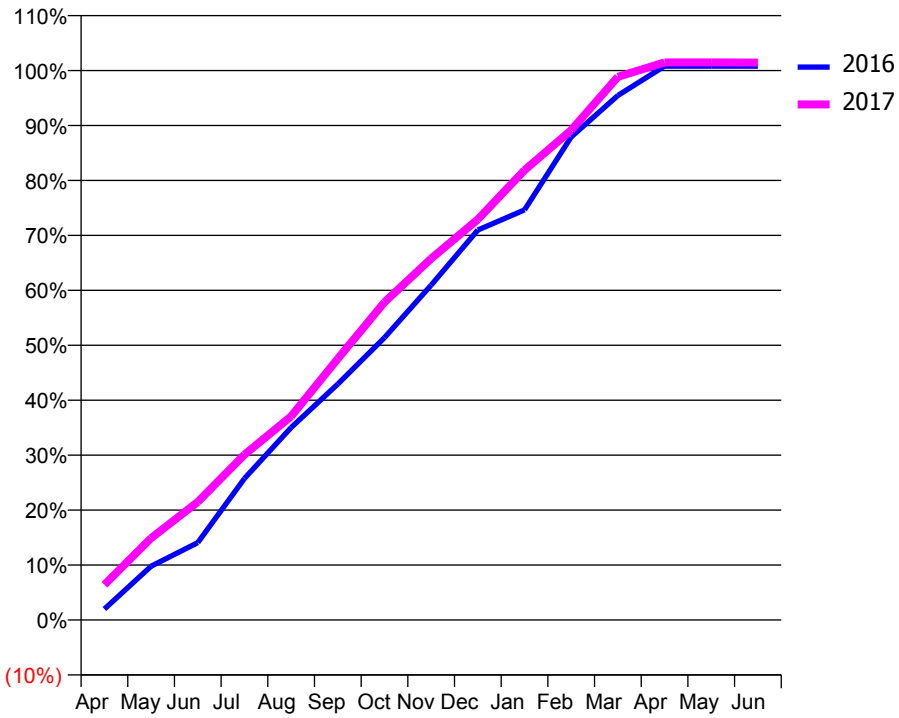
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,094 | |
| Quarter ending June 2016 | 5,108 | → |
| Quarter ending September 2016 | 5,112 | → |
| Quarter ending December 2016 | 5,096 | → |
| Quarter ending March 2017 | 5,099 | → |
| **Variance since March 2016** | 0.1% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 281 | 899 |
| May | 1,372 | 2,086 |
| June | 1,973 | 3,010 |
| July | 3,605 | 4,215 |
| August | 4,906 | 5,190 |
| September | 6,012 | 6,656 |
| October | 7,194 | 8,098 |
| November | 8,531 | 9,210 |
| December | 9,937 | 10,208 |
| January | 10,449 | 11,461 |
| February | 12,306 | 12,481 |
| March | 13,365 | 13,840 |
| April | 14,110 | 14,205 |
| May | 14,111 | 14,205 |
| June | 14,111 | 14,204 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 79 | 1,734 | 4.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 763 | 6,707 | 11.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,171 | 1,734 | 67.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,634 | 6,707 | 69.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 500 | 8,305 | 6.0% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 16 | 8,305 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 144 | 8,305 | 1.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 9 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 852538/0001 - Year end March 2017

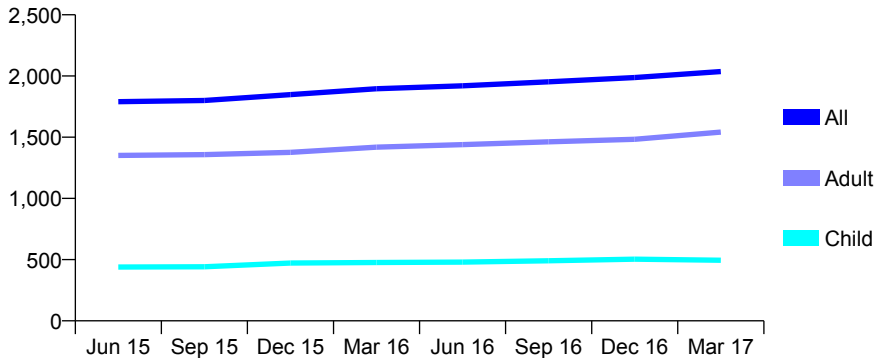
| | |
|---|---|
| Name or company name | MISS NK KHROUD |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 23/05/2012 |
| Contract end date | 22/05/2022 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,269 |
| Carry forward general activity (UDA) | -112 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £189,633.59 |

## ACCESS*

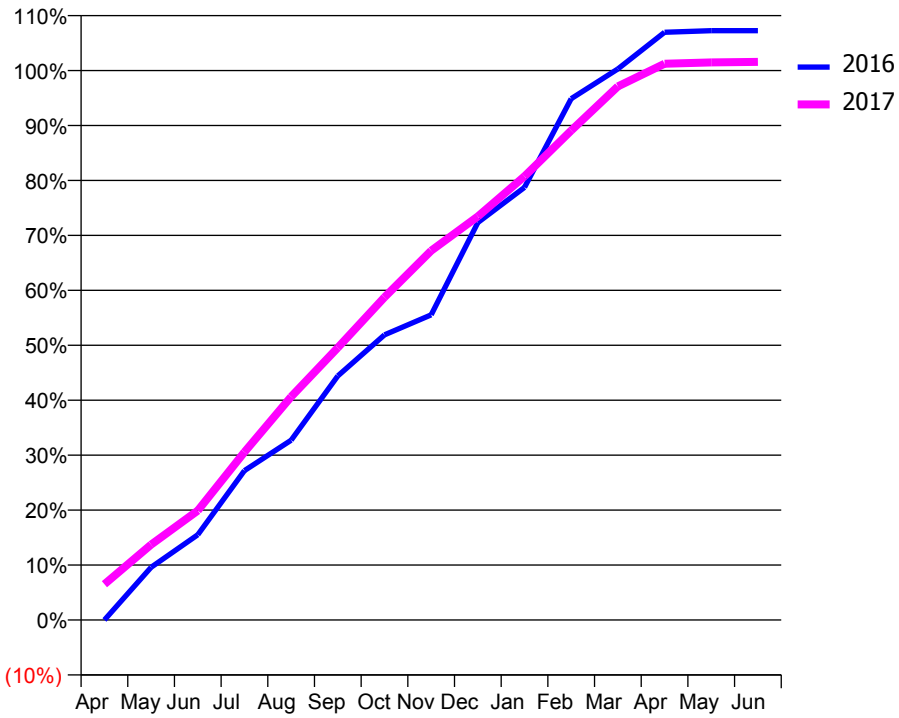
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,896 | |
| Quarter ending June 2016 | 1,920 | → |
| Quarter ending September 2016 | 1,953 | → |
| Quarter ending December 2016 | 1,987 | → |
| Quarter ending March 2017 | 2,037 | ↑ |
| **Variance since March 2016** | 7.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 408 |
| May | 537 | 861 |
| June | 867 | 1,248 |
| July | 1,521 | 1,916 |
| August | 1,830 | 2,547 |
| September | 2,484 | 3,107 |
| October | 2,902 | 3,682 |
| November | 3,105 | 4,213 |
| December | 4,044 | 4,605 |
| January | 4,402 | 5,061 |
| February | 5,305 | 5,583 |
| March | 5,607 | 6,087 |
| April | 5,980 | 6,346 |
| May | 5,997 | 6,362 |
| June | 5,997 | 6,367 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 86 | 867 | 9.9% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 277 | 2,280 | 12.1% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 504 | 867 | 58.1% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,349 | 2,280 | 59.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 99 | 3,068 | 3.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 62 | 3,068 | 2.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 30 | 3,068 | 1.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 854093/0001 - Year end March 2017

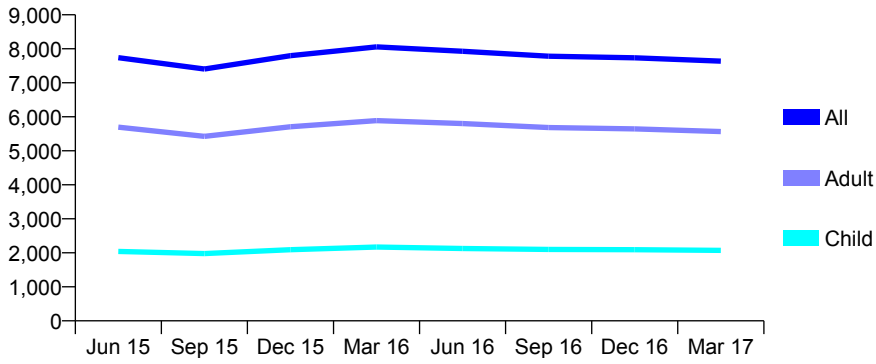
| | |
|---|---|
| Name or company name | MR A HUSSAIN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 21,783 |
| Carry forward general activity (UDA) | -436 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £810,497.86 |

## ACCESS*

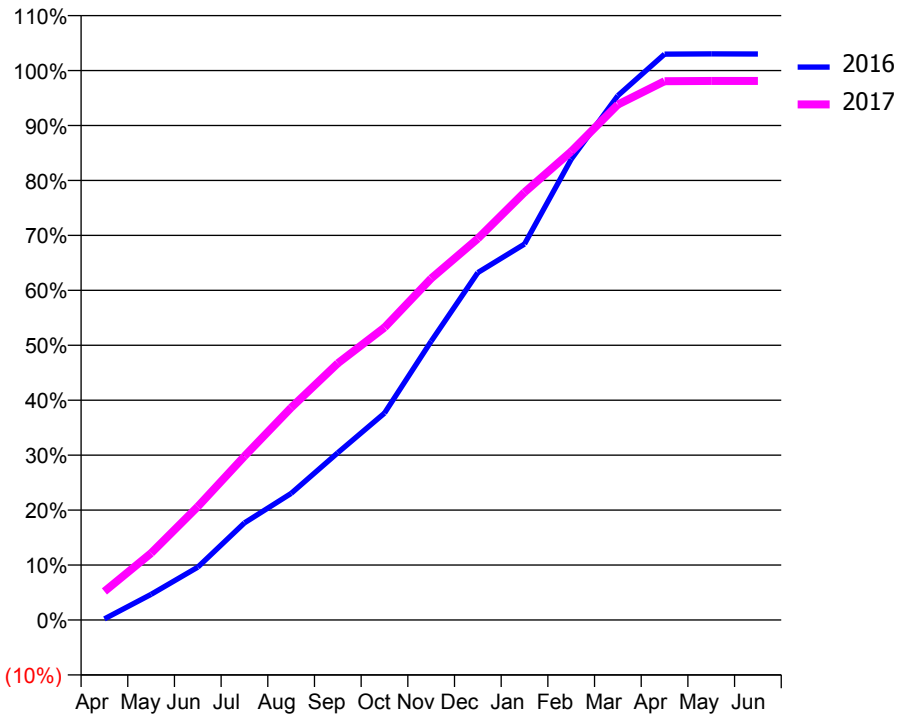
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,058 | |
| Quarter ending June 2016 | 7,927 | ↓ |
| Quarter ending September 2016 | 7,783 | ↓ |
| Quarter ending December 2016 | 7,737 | → |
| Quarter ending March 2017 | 7,638 | ↓ |
| **Variance since March 2016** | (5.2%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 43 | 1,133 |
| May | 1,017 | 2,654 |
| June | 2,097 | 4,493 |
| July | 3,853 | 6,492 |
| August | 5,017 | 8,416 |
| September | 6,633 | 10,180 |
| October | 8,202 | 11,594 |
| November | 11,051 | 13,539 |
| December | 13,772 | 15,120 |
| January | 14,906 | 16,957 |
| February | 18,264 | 18,573 |
| March | 20,788 | 20,432 |
| April | 22,434 | 21,356 |
| May | 22,442 | 21,367 |
| June | 22,438 | 21,367 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 217 | 3,227 | 6.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 956 | 7,808 | 12.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,101 | 3,227 | 65.1% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,619 | 7,808 | 59.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 995 | 10,772 | 9.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 76 | 10,772 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 37 | 10,772 | 0.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 17 | *76.5%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 17 | *70.6%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 854093/0005 - Year end March 2017

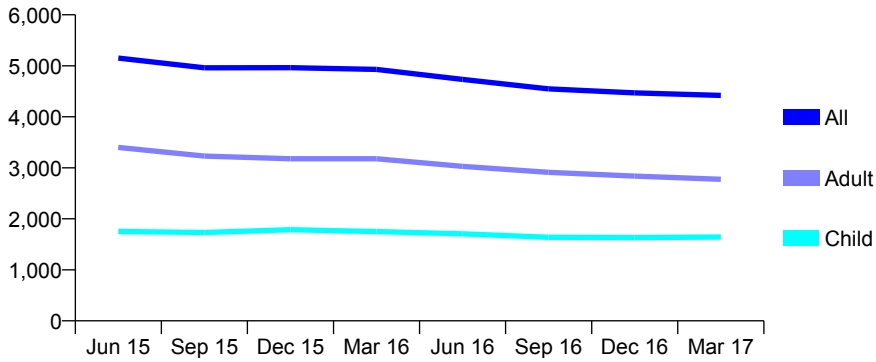
| | |
|---|---|
| Name or company name | MR A HUSSAIN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 06/10/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,801 |
| Carry forward general activity (UDA) | -307 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £502,457.97 |

## ACCESS*

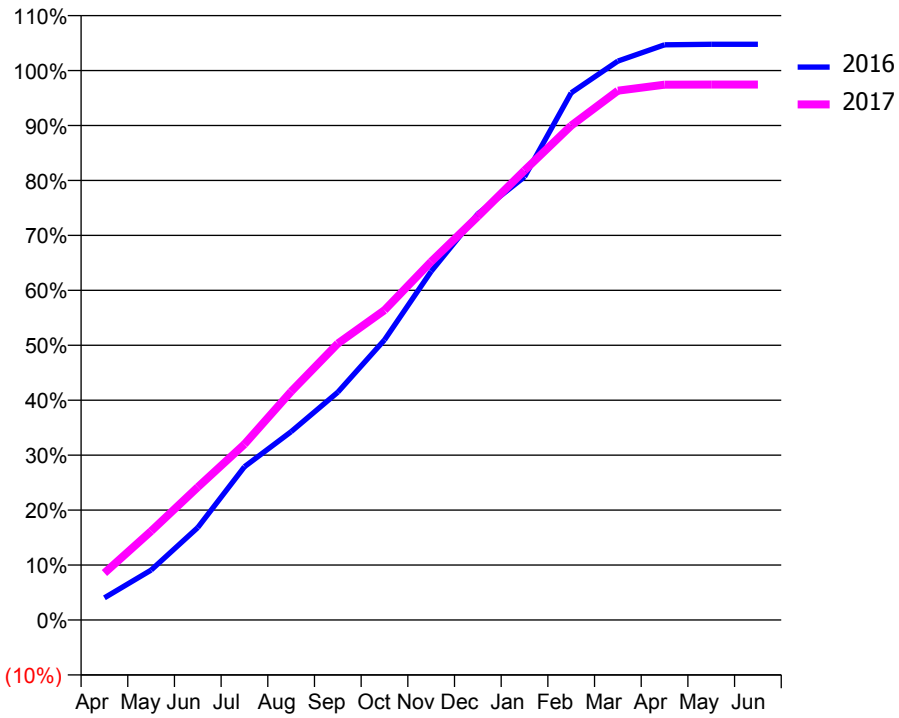
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,929 | |
| Quarter ending June 2016 | 4,733 | ↓ |
| Quarter ending September 2016 | 4,547 | ↓ |
| Quarter ending December 2016 | 4,470 | ↓ |
| Quarter ending March 2017 | 4,419 | ↓ |
| **Variance since March 2016** | (10.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 620 | 1,350 |
| May | 1,394 | 2,556 |
| June | 2,580 | 3,821 |
| July | 4,279 | 5,056 |
| August | 5,257 | 6,571 |
| September | 6,359 | 7,951 |
| October | 7,819 | 8,910 |
| November | 9,731 | 10,306 |
| December | 11,338 | 11,606 |
| January | 12,373 | 12,927 |
| February | 14,718 | 14,216 |
| March | 15,602 | 15,219 |
| April | 16,056 | 15,392 |
| May | 16,073 | 15,397 |
| June | 16,074 | 15,399 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 276 | 2,610 | 10.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 735 | 4,084 | 18.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,338 | 2,610 | 51.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,122 | 4,084 | 52.0% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 464 | 6,646 | 7.0% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 30 | 6,646 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 99 | 6,646 | 1.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 4 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 854093/0006 - Year end March 2017

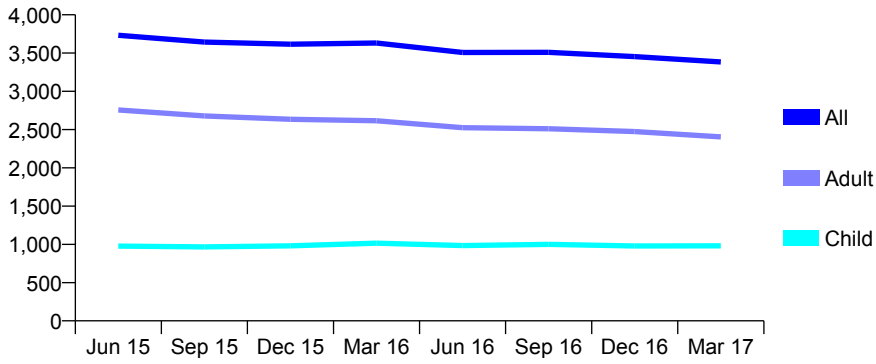
| | |
|---|---|
| Name or company name | MR A HUSSAIN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,865 |
| Carry forward general activity (UDA) | -217 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £350,548.69 |

## ACCESS*

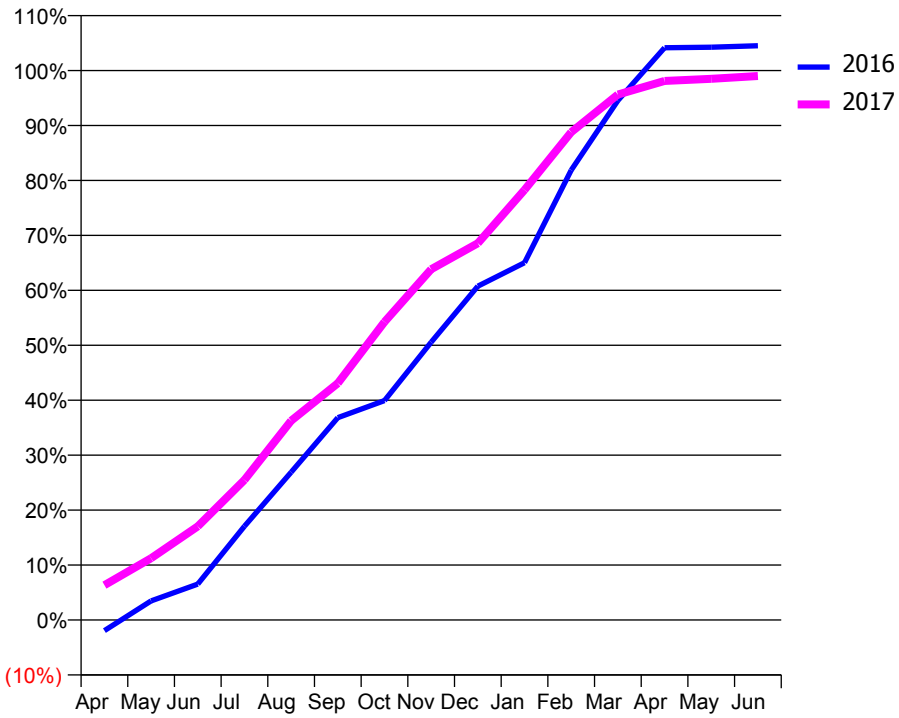
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,632 | |
| Quarter ending June 2016 | 3,508 | ↓ |
| Quarter ending September 2016 | 3,509 | → |
| Quarter ending December 2016 | 3,453 | ↓ |
| Quarter ending March 2017 | 3,384 | ↓ |
| **Variance since March 2016** | (6.8%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -213 | 690 |
| May | 379 | 1,223 |
| June | 711 | 1,852 |
| July | 1,856 | 2,770 |
| August | 2,922 | 3,939 |
| September | 4,002 | 4,683 |
| October | 4,340 | 5,894 |
| November | 5,494 | 6,935 |
| December | 6,602 | 7,450 |
| January | 7,065 | 8,504 |
| February | 8,895 | 9,645 |
| March | 10,270 | 10,390 |
| April | 11,316 | 10,660 |
| May | 11,326 | 10,702 |
| June | 11,355 | 10,757 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 187 | 1,590 | 11.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 710 | 3,773 | 18.8% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 972 | 1,590 | 61.1% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,213 | 3,773 | 58.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 470 | 5,148 | 9.1% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 61 | 5,148 | 1.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 154 | 5,148 | 3.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 6 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

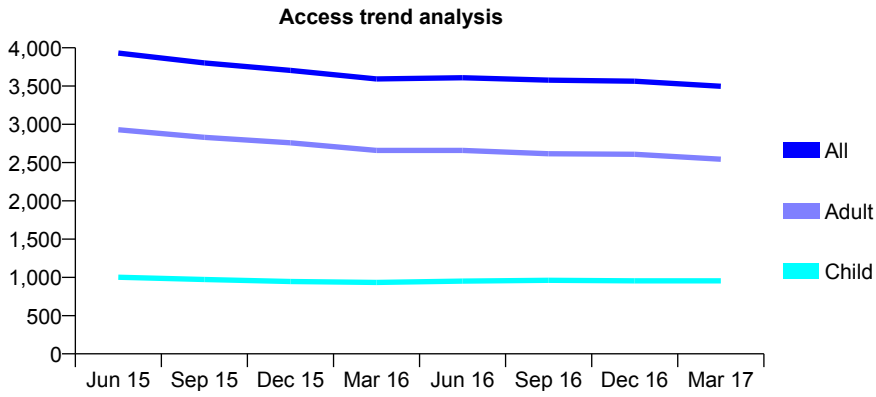
# Q52 - Vital Signs At a Glance Contract Report for 854549/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | MR N THAKKER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/11/2009 |
| Contract end date | |

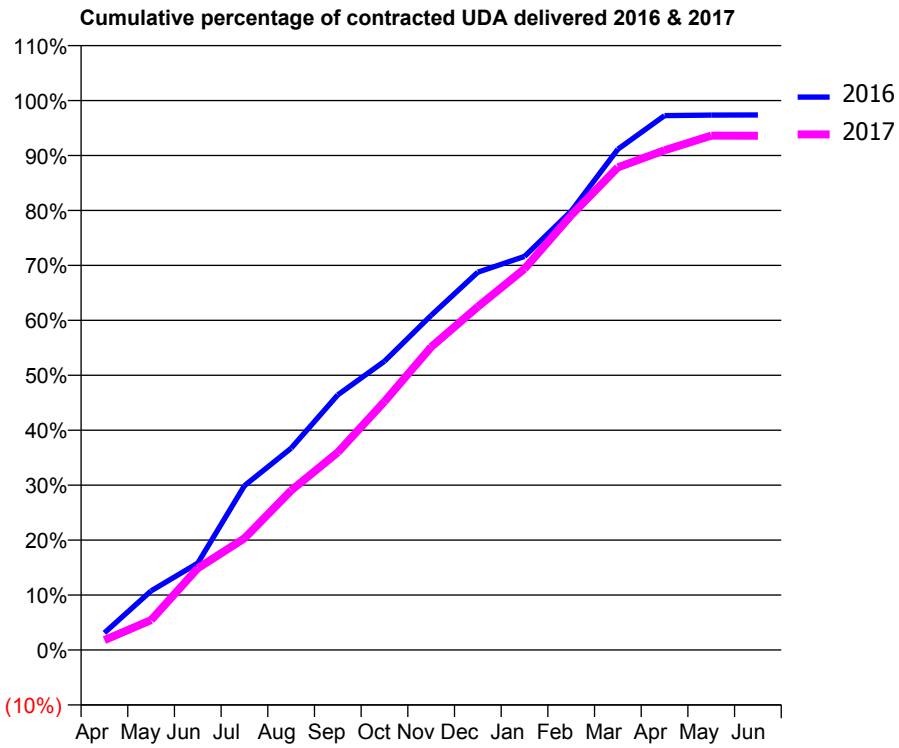
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £330,356.80 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,593 | |
| Quarter ending June 2016 | 3,609 | → |
| Quarter ending September 2016 | 3,577 | → |
| Quarter ending December 2016 | 3,563 | → |
| Quarter ending March 2017 | 3,498 | ↓ |
| **Variance since March 2016** | (2.6%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 438 | 253 |
| May | 1,507 | 763 |
| June | 2,214 | 2,086 |
| July | 4,187 | 2,845 |
| August | 5,141 | 4,064 |
| September | 6,500 | 5,037 |
| October | 7,357 | 6,330 |
| November | 8,525 | 7,719 |
| December | 9,627 | 8,748 |
| January | 10,029 | 9,711 |
| February | 11,183 | 11,077 |
| March | 12,758 | 12,297 |
| April | 13,617 | 12,733 |
| May | 13,629 | 13,107 |
| June | 13,633 | 13,101 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 102 | 1,335 | 7.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 560 | 3,675 | 15.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 708 | 1,335 | 53.0% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,991 | 3,675 | 54.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 314 | 4,997 | 6.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 88 | 4,997 | 1.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 13 | 4,997 | 0.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 14 | *92.9%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 14 | *92.9%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 854549/0003 - Year end March 2017

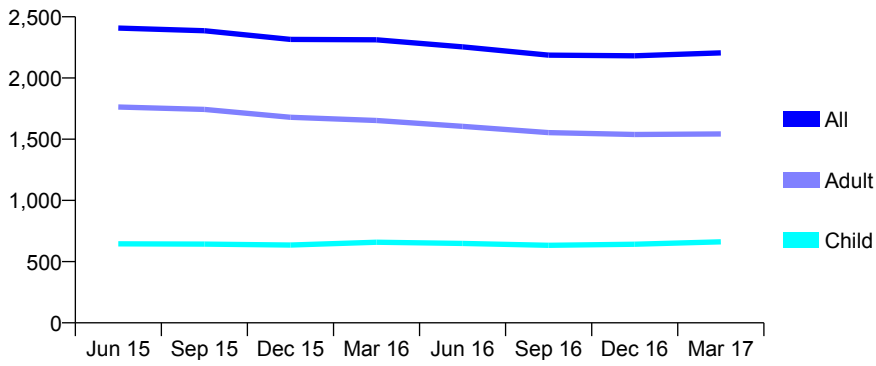
| | |
|---|---|
| Name or company name | MR N THAKKER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,000 |
| Carry forward general activity (UDA) | 209 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £168,917.24 |

## ACCESS*

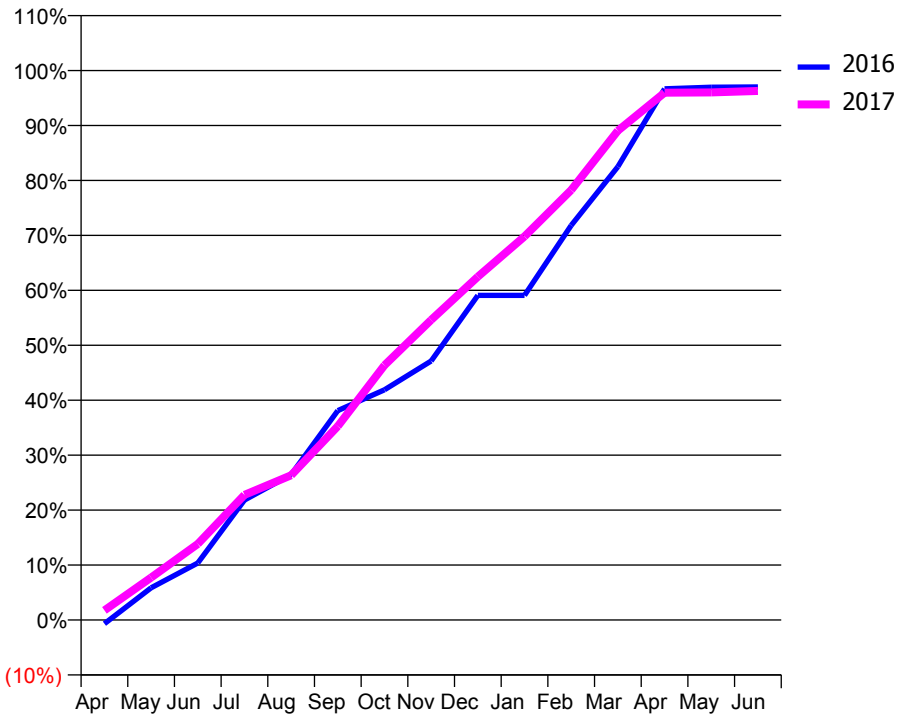
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,312 | |
| Quarter ending June 2016 | 2,254 | ↓ |
| Quarter ending September 2016 | 2,187 | ↓ |
| Quarter ending December 2016 | 2,181 | → |
| Quarter ending March 2017 | 2,205 | → |
| **Variance since March 2016** | (4.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -48 | 123 |
| May | 410 | 540 |
| June | 726 | 969 |
| July | 1,528 | 1,594 |
| August | 1,852 | 1,843 |
| September | 2,667 | 2,469 |
| October | 2,932 | 3,245 |
| November | 3,300 | 3,823 |
| December | 4,136 | 4,373 |
| January | 4,136 | 4,886 |
| February | 5,028 | 5,478 |
| March | 5,774 | 6,234 |
| April | 6,767 | 6,718 |
| May | 6,787 | 6,721 |
| June | 6,791 | 6,739 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 72 | 1,058 | 6.8% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 422 | 2,632 | 16.0% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 652 | 1,058 | 61.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,598 | 2,632 | 60.7% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 182 | 3,483 | 5.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 96 | 3,483 | 2.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 31 | 3,483 | 0.9% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 855464/0004 - Year end March 2017

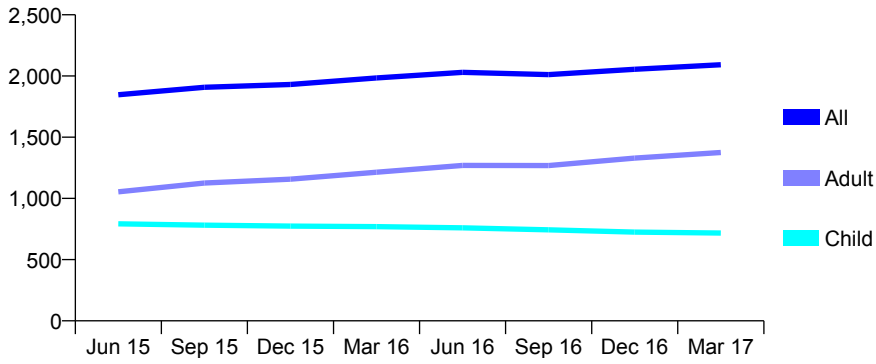
| | |
|---|---|
| Name or company name | MR JA KHAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 29/08/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,250 |
| Carry forward general activity (UDA) | 34 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £141,029.98 |

## ACCESS*

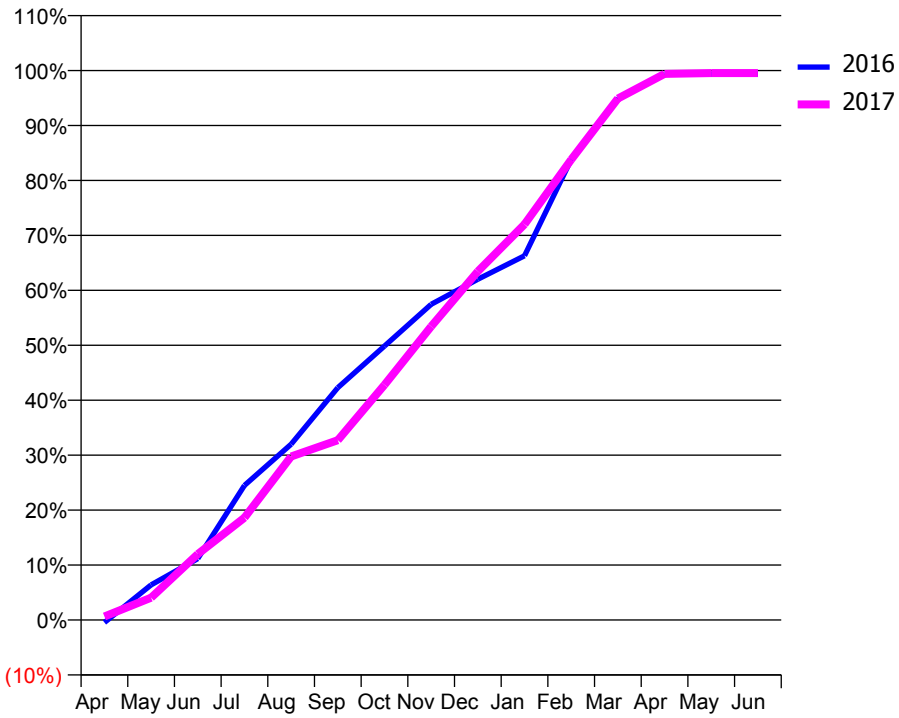
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,984 | |
| Quarter ending June 2016 | 2,030 | ↑ |
| Quarter ending September 2016 | 2,011 | → |
| Quarter ending December 2016 | 2,055 | ↑ |
| Quarter ending March 2017 | 2,092 | → |
| **Variance since March 2016** | 5.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -25 | 34 |
| May | 335 | 213 |
| June | 587 | 630 |
| July | 1,286 | 977 |
| August | 1,680 | 1,563 |
| September | 2,221 | 1,718 |
| October | 2,618 | 2,246 |
| November | 3,016 | 2,805 |
| December | 3,255 | 3,331 |
| January | 3,480 | 3,780 |
| February | 4,399 | 4,399 |
| March | 4,986 | 4,982 |
| April | 5,216 | 5,218 |
| May | 5,216 | 5,225 |
| June | 5,216 | 5,226 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 99 | 1,208 | 8.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 95 | 1,338 | 7.1% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 758 | 1,208 | 62.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 342 | 1,338 | 25.6% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 484 | 2,525 | 19.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 2,525 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 2,525 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 857564/0001 - Year end March 2017

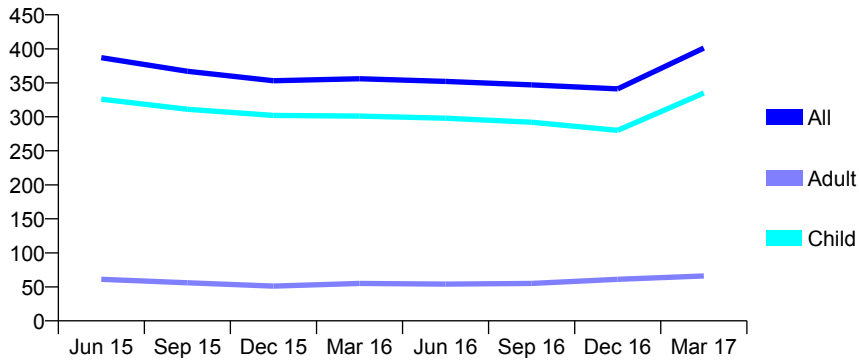
| | |
|---|---|
| Name or company name | MR OD HIGGS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 15/09/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 806 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £23,984.48 |

## ACCESS*

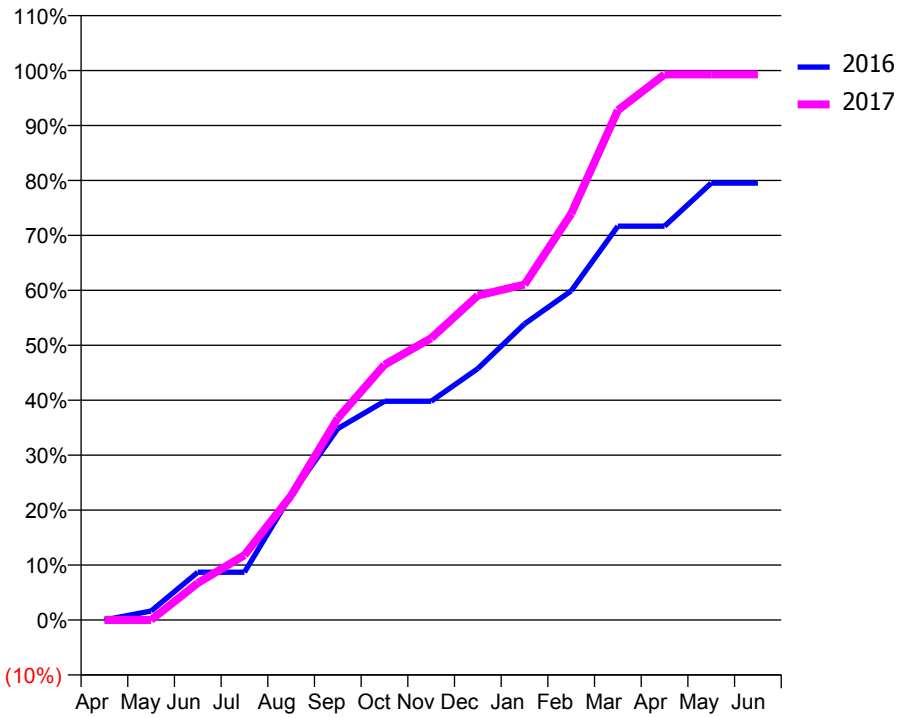
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 356 | |
| Quarter ending June 2016 | 352 | ↓ |
| Quarter ending September 2016 | 347 | ↓ |
| Quarter ending December 2016 | 341 | ↓ |
| Quarter ending March 2017 | 401 | ↑ |
| **Variance since March 2016** | 12.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 13 | 0 |
| June | 70 | 54 |
| July | 70 | 95 |
| August | 184 | 183 |
| September | 281 | 296 |
| October | 321 | 374 |
| November | 321 | 413 |
| December | 369 | 476 |
| January | 434 | 492 |
| February | 483 | 596 |
| March | 578 | 748 |
| April | 578 | 800 |
| May | 641 | 800 |
| June | 641 | 800 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 65 | 587 | 11.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 6 | 44 | *13.6%* | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 298 | 587 | 50.8% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 26 | 44 | *59.1%* | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 26 | 625 | 4.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 625 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 625 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 905755/0001 - Year end March 2017

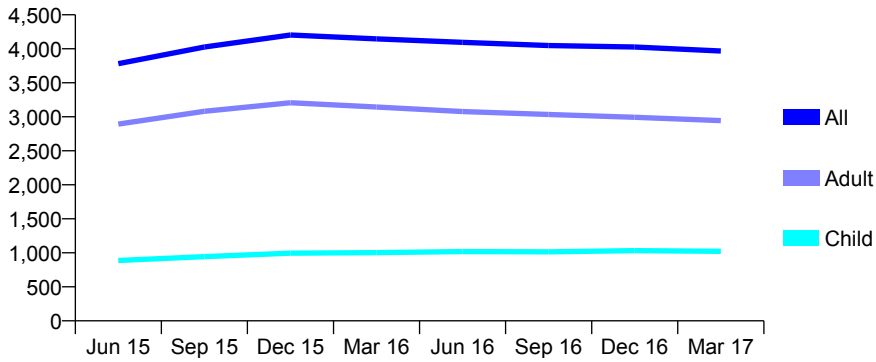
| | |
|---|---|
| Name or company name | MR FN MACPHERSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,626 |
| Carry forward general activity (UDA) | -213 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £264,432.67 |

## ACCESS*

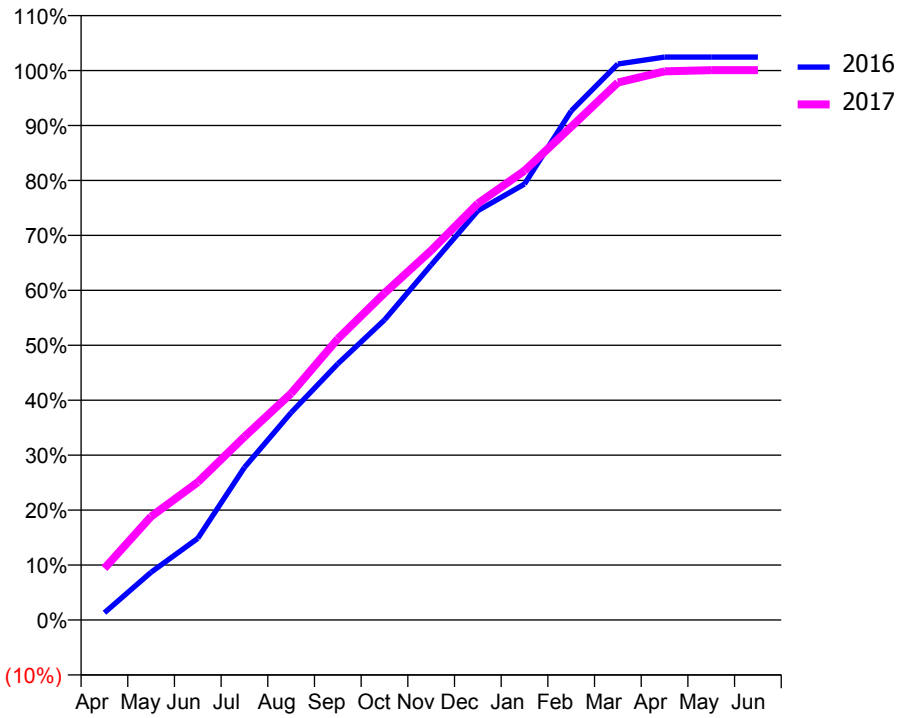
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,147 | |
| Quarter ending June 2016 | 4,096 | ↓ |
| Quarter ending September 2016 | 4,048 | ↓ |
| Quarter ending December 2016 | 4,026 | → |
| Quarter ending March 2017 | 3,967 | ↓ |
| **Variance since March 2016** | (4.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 141 | 999 |
| May | 924 | 2,002 |
| June | 1,579 | 2,665 |
| July | 2,952 | 3,543 |
| August | 4,012 | 4,382 |
| September | 4,955 | 5,437 |
| October | 5,803 | 6,322 |
| November | 6,865 | 7,148 |
| December | 7,916 | 8,054 |
| January | 8,431 | 8,689 |
| February | 9,844 | 9,538 |
| March | 10,752 | 10,393 |
| April | 10,885 | 10,611 |
| May | 10,885 | 10,634 |
| June | 10,885 | 10,634 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 133 | 1,647 | 8.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 935 | 4,714 | 19.8% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,094 | 1,647 | 66.4% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,960 | 4,714 | 62.8% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 665 | 6,424 | 10.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 100 | 6,424 | 1.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 95 | 6,424 | 1.5% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 911291/0001 - Year end March 2017

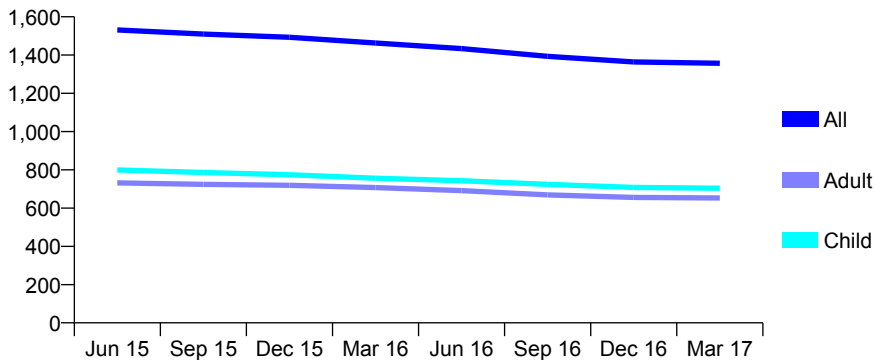
| | |
|---|---|
| Name or company name | MR JG PEARSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £116,336.29 |

## ACCESS*

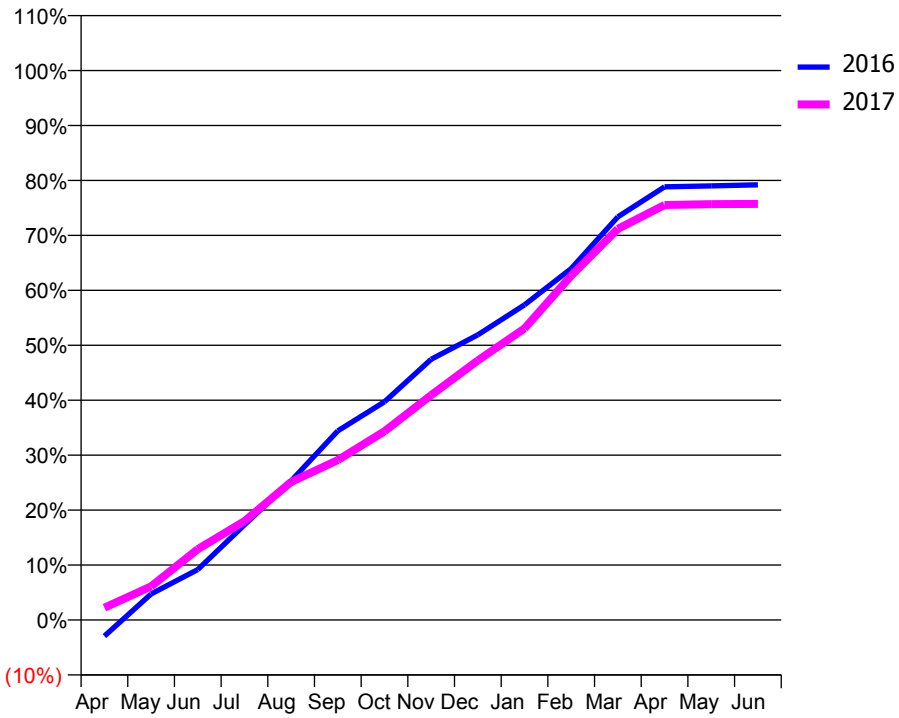
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,463 | |
| Quarter ending June 2016 | 1,434 | ↓ |
| Quarter ending September 2016 | 1,393 | ↓ |
| Quarter ending December 2016 | 1,364 | ↓ |
| Quarter ending March 2017 | 1,357 | → |
| **Variance since March 2016** | (7.2%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -148 | 112 |
| May | 238 | 306 |
| June | 460 | 645 |
| July | 865 | 899 |
| August | 1,267 | 1,256 |
| September | 1,721 | 1,456 |
| October | 1,986 | 1,718 |
| November | 2,373 | 2,047 |
| December | 2,594 | 2,362 |
| January | 2,868 | 2,653 |
| February | 3,198 | 3,134 |
| March | 3,668 | 3,560 |
| April | 3,942 | 3,777 |
| May | 3,951 | 3,784 |
| June | 3,960 | 3,786 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 92 | 1,083 | 8.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 174 | 931 | 18.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 468 | 1,083 | 43.2% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 501 | 931 | 53.8% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 171 | 1,981 | 8.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 1,981 | 0.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 28 | 1,981 | 1.4% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 913103/0001 - Year end March 2017

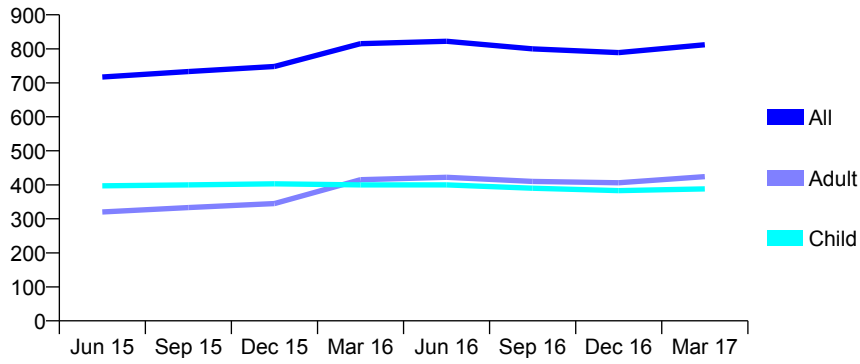
| | |
|---|---|
| Name or company name | MRS JM GRAYE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,419 |
| Carry forward general activity (UDA) | 5 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £53,095.85 |

## ACCESS*

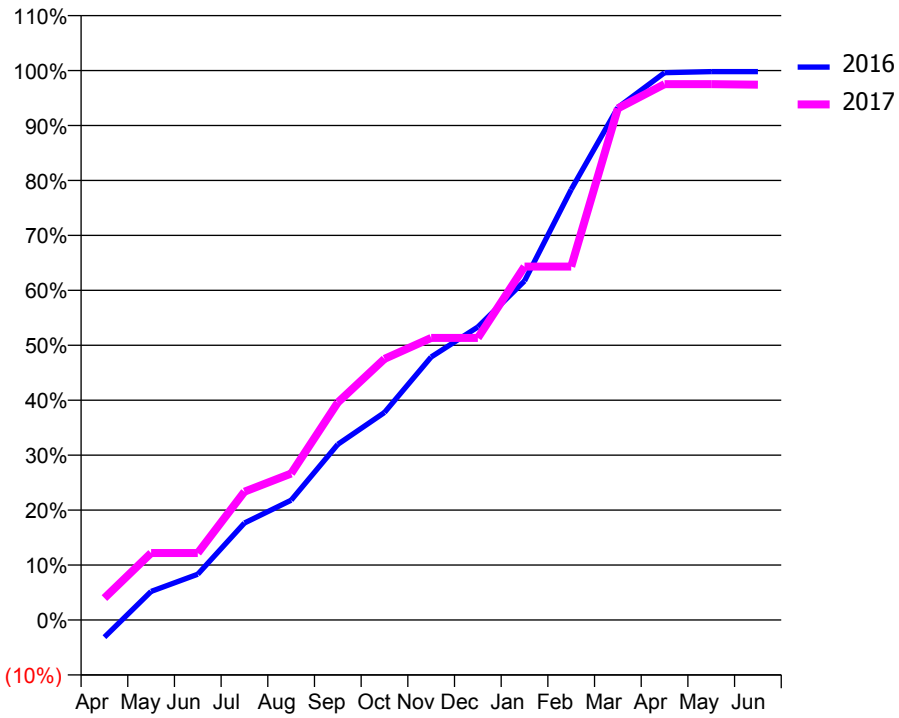
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 815 | |
| Quarter ending June 2016 | 822 | → |
| Quarter ending September 2016 | 800 | ↓ |
| Quarter ending December 2016 | 789 | ↓ |
| Quarter ending March 2017 | 812 | ↑ |
| **Variance since March 2016** | (0.4%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -76 | 96 |
| May | 126 | 295 |
| June | 201 | 295 |
| July | 427 | 565 |
| August | 527 | 645 |
| September | 773 | 958 |
| October | 914 | 1,150 |
| November | 1,158 | 1,242 |
| December | 1,290 | 1,242 |
| January | 1,493 | 1,556 |
| February | 1,895 | 1,556 |
| March | 2,256 | 2,252 |
| April | 2,409 | 2,359 |
| May | 2,414 | 2,359 |
| June | 2,414 | 2,357 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 88 | 807 | 10.9% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 72 | 572 | 12.6% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 579 | 807 | 71.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 356 | 572 | 62.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 39 | 1,353 | 2.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 1,353 | 0.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,353 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

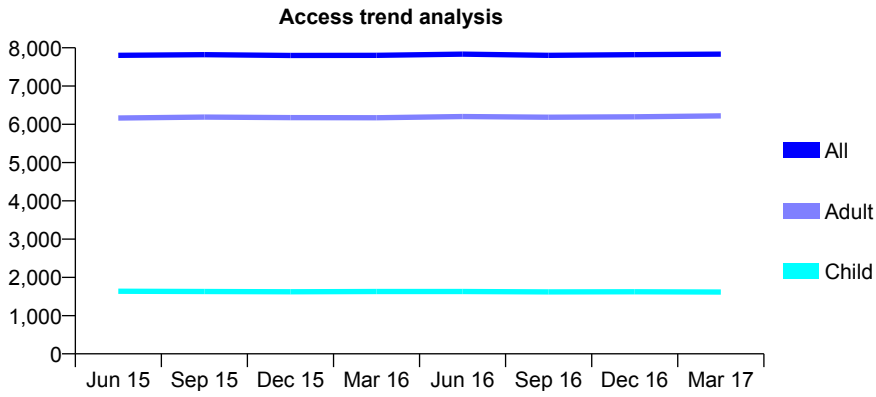
# Q52 - Vital Signs At a Glance Contract Report for 914126/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR RM WHITE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

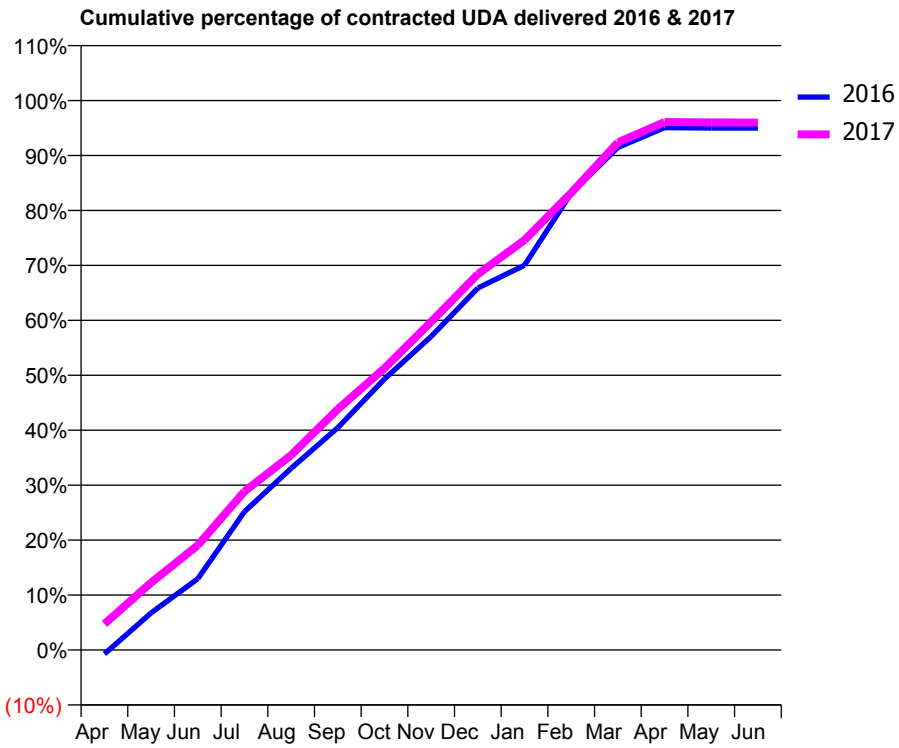
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 22,295 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £584,395.42 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,802 | |
| Quarter ending June 2016 | 7,834 | → |
| Quarter ending September 2016 | 7,802 | → |
| Quarter ending December 2016 | 7,819 | → |
| Quarter ending March 2017 | 7,835 | → |
| **Variance since March 2016** | 0.4% | → |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -163 | 1,059 |
| May | 1,504 | 2,733 |
| June | 2,894 | 4,250 |
| July | 5,614 | 6,438 |
| August | 7,371 | 7,906 |
| September | 9,020 | 9,775 |
| October | 10,997 | 11,434 |
| November | 12,721 | 13,317 |
| December | 14,684 | 15,250 |
| January | 15,609 | 16,636 |
| February | 18,534 | 18,550 |
| March | 20,389 | 20,593 |
| April | 21,193 | 21,424 |
| May | 21,176 | 21,408 |
| June | 21,178 | 21,400 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 130 | 2,527 | 5.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,442 | 8,903 | 16.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,703 | 2,527 | 67.4% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,127 | 8,903 | 46.4% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,058 | 11,433 | 9.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 212 | 11,433 | 1.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 147 | 11,433 | 1.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 19 | 20 | *95.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 20 | 20 | *100.0%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 914169/0001 - Year end March 2017

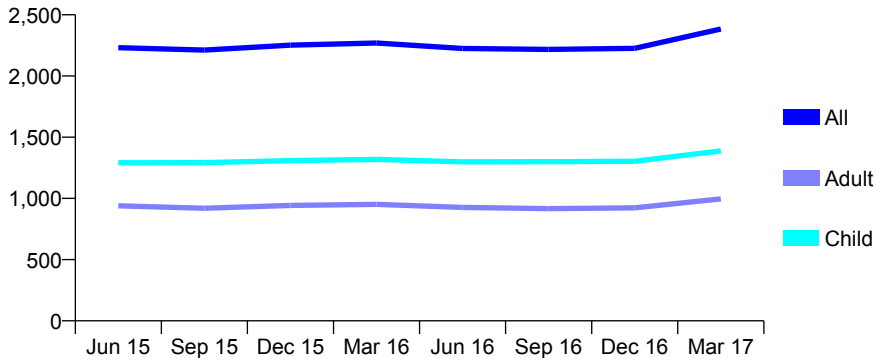
| | |
|---|---|
| Name or company name | MR DS BROWN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,850 |
| Carry forward general activity (UDA) | -27 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £271,895.25 |

## ACCESS*

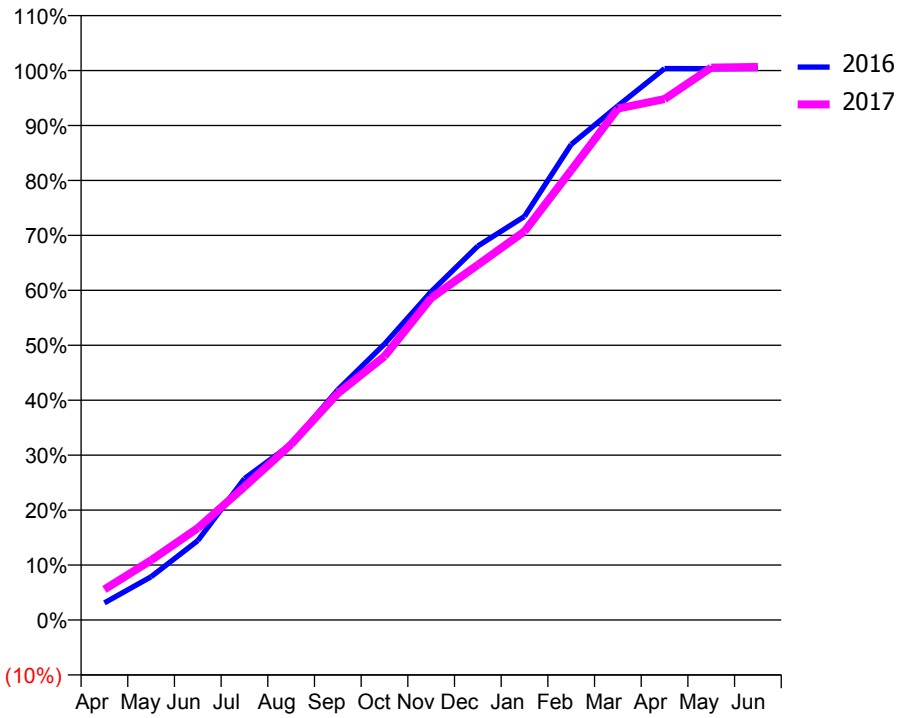
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,270 | |
| Quarter ending June 2016 | 2,225 | ↓ |
| Quarter ending September 2016 | 2,217 | → |
| Quarter ending December 2016 | 2,226 | → |
| Quarter ending March 2017 | 2,384 | ↑ |
| **Variance since March 2016** | 5.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 245 | 437 |
| May | 618 | 855 |
| June | 1,134 | 1,313 |
| July | 2,020 | 1,903 |
| August | 2,512 | 2,510 |
| September | 3,289 | 3,237 |
| October | 3,942 | 3,766 |
| November | 4,690 | 4,600 |
| December | 5,343 | 5,073 |
| January | 5,765 | 5,553 |
| February | 6,794 | 6,425 |
| March | 7,345 | 7,306 |
| April | 7,877 | 7,442 |
| May | 7,876 | 7,891 |
| June | 7,877 | 7,900 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 220 | 2,289 | 9.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 220 | 1,350 | 16.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,538 | 2,289 | 67.2% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 761 | 1,350 | 56.4% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 160 | 3,771 | 4.2% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 3,771 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 3,771 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 915017/0001 - Year end March 2017

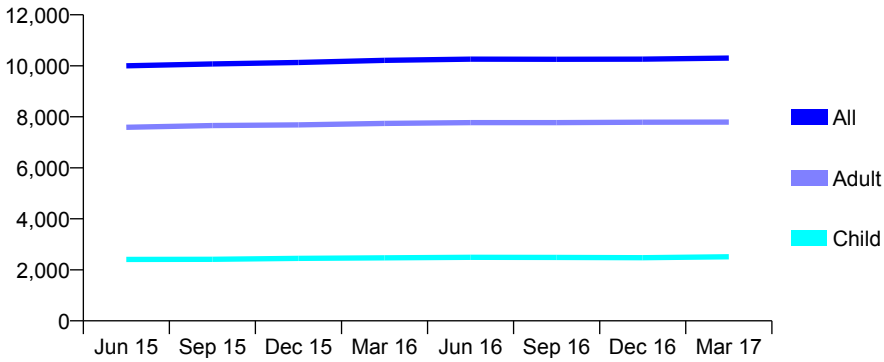
| | |
|---|---|
| Name or company name | MR JP HENDRON |
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 30,060 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £914,314.45 |

## ACCESS*

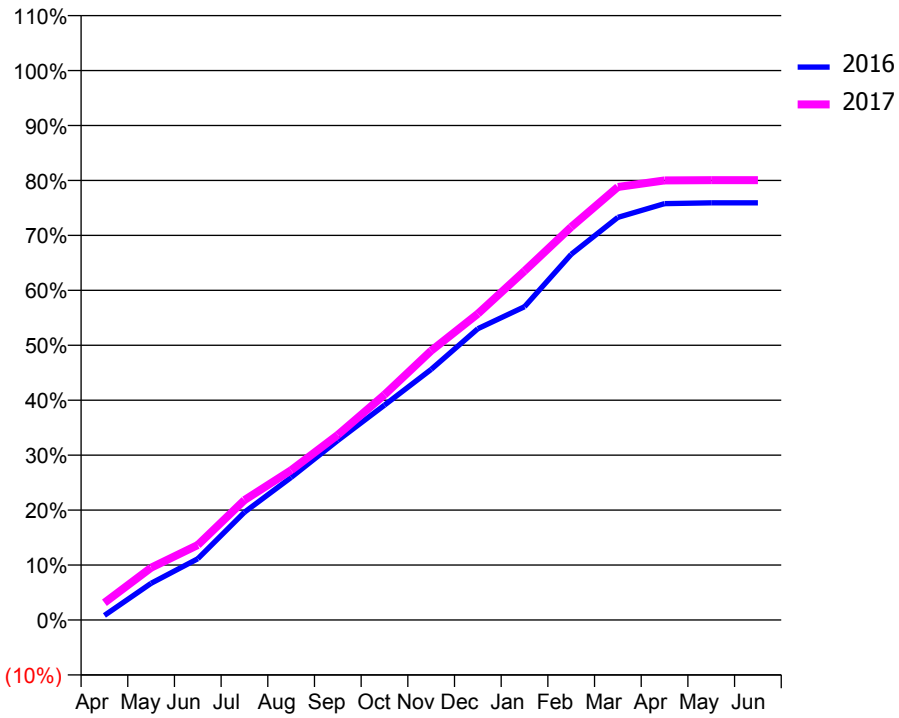
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 10,213 | |
| Quarter ending June 2016 | 10,263 | → |
| Quarter ending September 2016 | 10,258 | → |
| Quarter ending December 2016 | 10,260 | → |
| Quarter ending March 2017 | 10,305 | → |
| **Variance since March 2016** | 0.9% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 252 | 947 |
| May | 2,009 | 2,860 |
| June | 3,351 | 4,105 |
| July | 5,894 | 6,563 |
| August | 7,804 | 8,192 |
| September | 9,823 | 10,130 |
| October | 11,752 | 12,324 |
| November | 13,713 | 14,732 |
| December | 15,932 | 16,752 |
| January | 17,141 | 19,094 |
| February | 20,009 | 21,499 |
| March | 22,026 | 23,691 |
| April | 22,780 | 24,046 |
| May | 22,819 | 24,062 |
| June | 22,824 | 24,064 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 211 | 4,039 | 5.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 952 | 9,881 | 9.6% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,632 | 4,039 | 65.2% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,016 | 9,881 | 50.8% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 462 | 13,724 | 3.4% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 67 | 13,724 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 279 | 13,724 | 2.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 14 | 14 | *100.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 14 | *78.6%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 915467/0001 - Year end March 2017

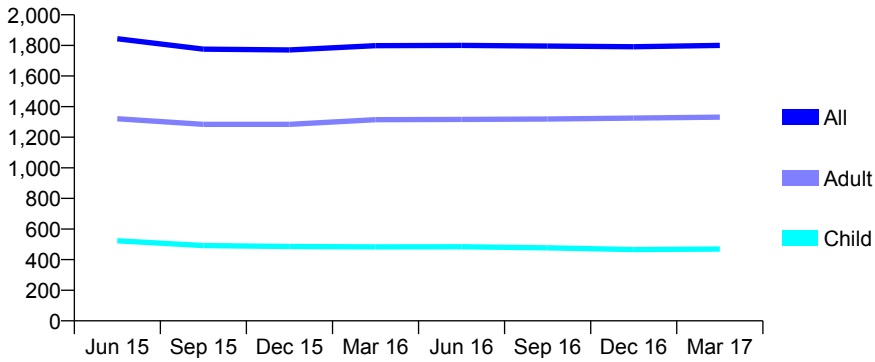
| | |
|---|---|
| Name or company name | MR A STEVENSON |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2021 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,620 |
| Carry forward general activity (UDA) | 150 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £153,859.64 |

## ACCESS*

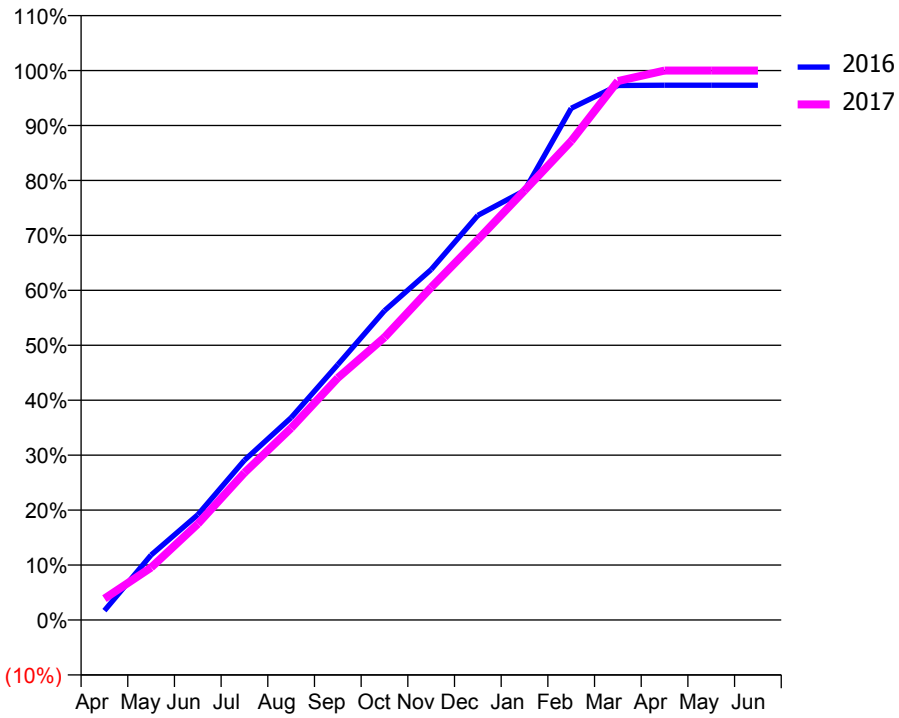
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,798 | |
| Quarter ending June 2016 | 1,800 | → |
| Quarter ending September 2016 | 1,796 | → |
| Quarter ending December 2016 | 1,791 | → |
| Quarter ending March 2017 | 1,800 | → |
| **Variance since March 2016** | 0.1% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 96 | 218 |
| May | 665 | 537 |
| June | 1,076 | 982 |
| July | 1,634 | 1,506 |
| August | 2,069 | 1,964 |
| September | 2,612 | 2,475 |
| October | 3,163 | 2,890 |
| November | 3,585 | 3,401 |
| December | 4,138 | 3,890 |
| January | 4,392 | 4,393 |
| February | 5,233 | 4,898 |
| March | 5,467 | 5,512 |
| April | 5,470 | 5,620 |
| May | 5,470 | 5,620 |
| June | 5,470 | 5,620 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 32 | 649 | 4.9% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 447 | 2,102 | 21.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 219 | 649 | 33.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 816 | 2,102 | 38.8% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 81 | 2,799 | 2.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 34 | 2,799 | 1.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 89 | 2,799 | 3.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

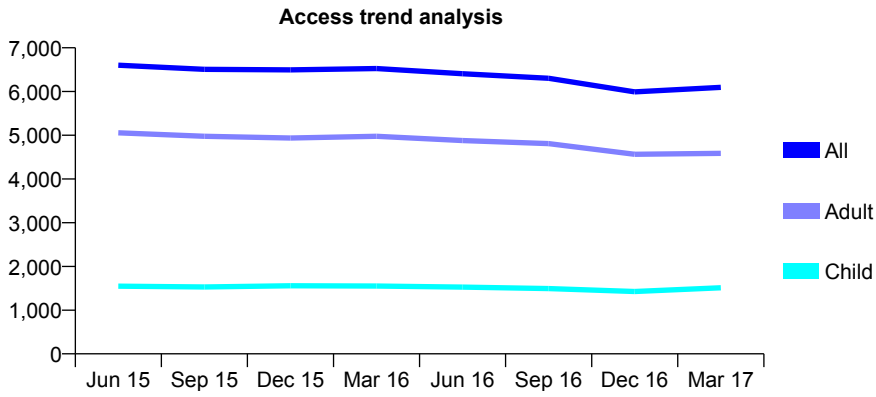
# Q52 - Vital Signs At a Glance Contract Report for 917370/0011 - Year end March 2017

| | |
|---|---|
| Name or company name | MR JS MATHAROO |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 14/04/2008 |
| Contract end date | |

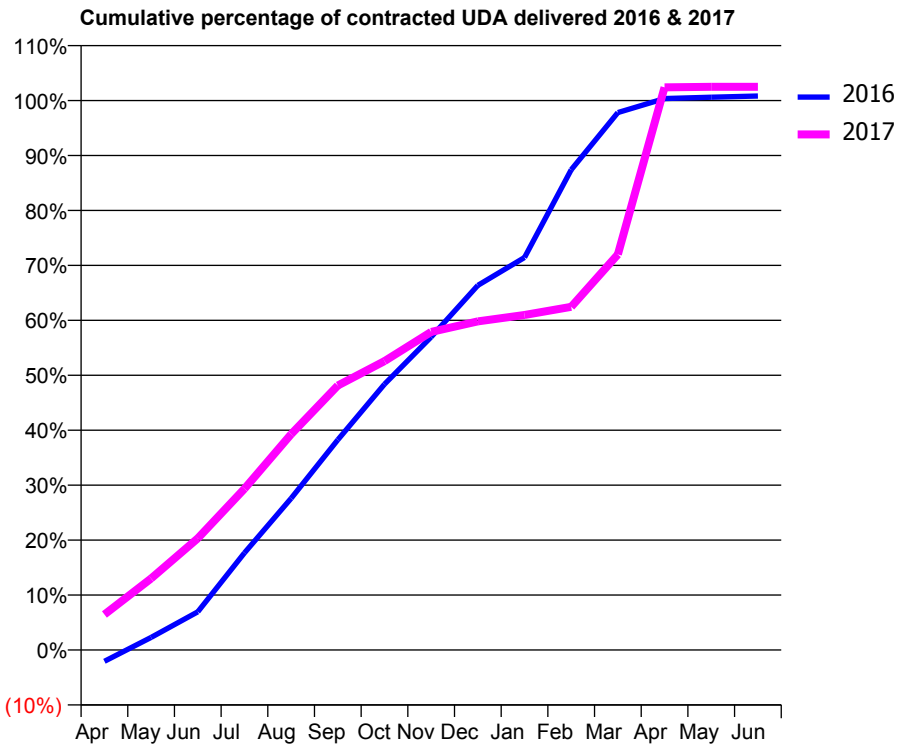
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,000 |
| Carry forward general activity (UDA) | -124 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £429,897.04 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,526 | |
| Quarter ending June 2016 | 6,408 | ↓ |
| Quarter ending September 2016 | 6,303 | ↓ |
| Quarter ending December 2016 | 5,991 | ↓ |
| Quarter ending March 2017 | 6,096 | → |
| **Variance since March 2016** | (6.6%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -313 | 970 |
| May | 342 | 1,954 |
| June | 1,042 | 3,050 |
| July | 2,653 | 4,403 |
| August | 4,139 | 5,892 |
| September | 5,738 | 7,221 |
| October | 7,255 | 7,888 |
| November | 8,545 | 8,682 |
| December | 9,954 | 8,970 |
| January | 10,716 | 9,144 |
| February | 13,108 | 9,368 |
| March | 14,673 | 10,798 |
| April | 15,053 | 15,360 |
| May | 15,089 | 15,374 |
| June | 15,124 | 15,374 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 94 | 1,481 | 6.3% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 568 | 4,295 | 13.2% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 823 | 1,481 | 55.6% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,949 | 4,295 | 45.4% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 577 | 7,282 | 7.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 110 | 7,282 | 1.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 88 | 7,282 | 1.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

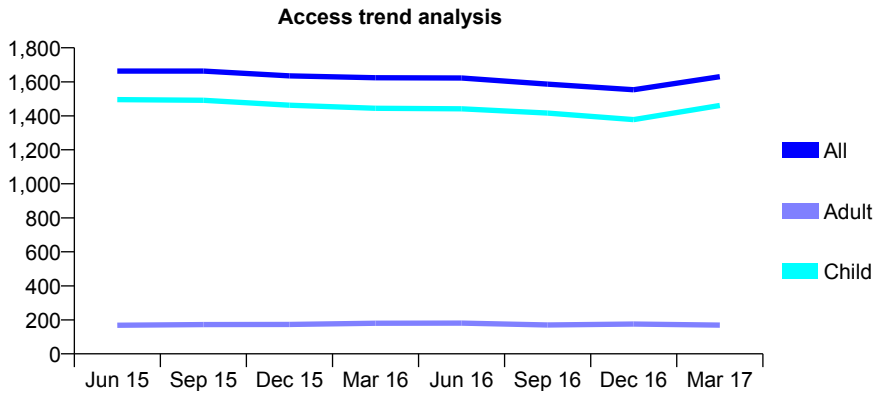
# Q52 - Vital Signs At a Glance Contract Report for 917990/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MISS L TAYLOR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

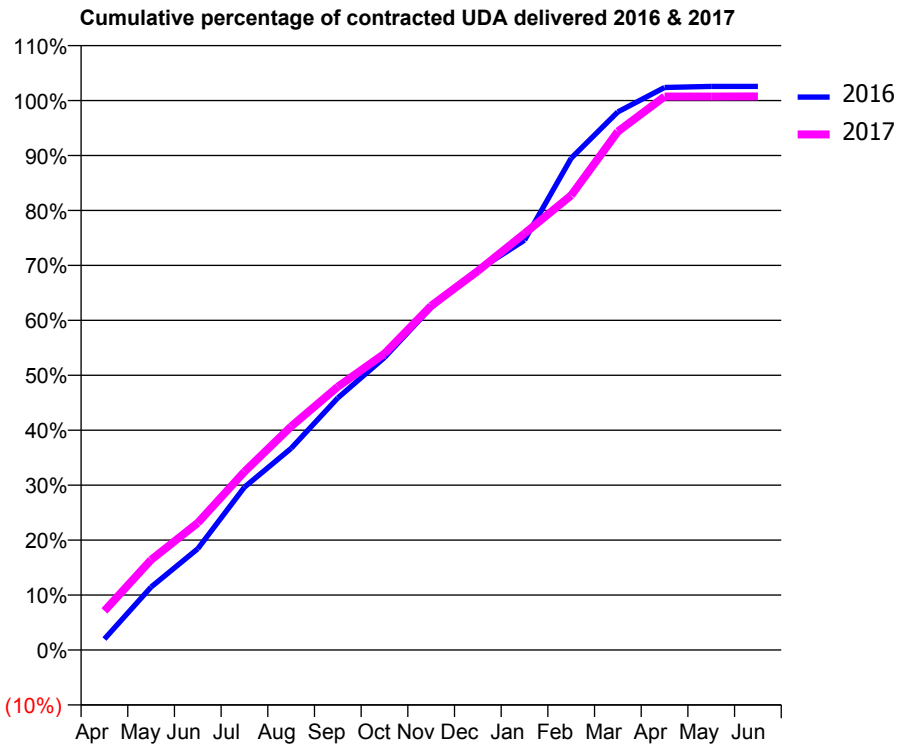
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,898 |
| Carry forward general activity (UDA) | -78 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £93,311.53 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,624 | |
| Quarter ending June 2016 | 1,622 | → |
| Quarter ending September 2016 | 1,586 | ↓ |
| Quarter ending December 2016 | 1,553 | ↓ |
| Quarter ending March 2017 | 1,630 | ↑ |
| **Variance since March 2016** | 0.4% | → |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 78 | 278 |
| May | 447 | 640 |
| June | 718 | 902 |
| July | 1,155 | 1,265 |
| August | 1,431 | 1,586 |
| September | 1,789 | 1,868 |
| October | 2,075 | 2,102 |
| November | 2,430 | 2,442 |
| December | 2,694 | 2,689 |
| January | 2,907 | 2,954 |
| February | 3,489 | 3,226 |
| March | 3,817 | 3,678 |
| April | 3,990 | 3,926 |
| May | 3,998 | 3,926 |
| June | 3,998 | 3,927 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 221 | 2,371 | 9.3% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 4 | 85 | *4.7%* | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,624 | 2,371 | 68.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 60 | 85 | *70.6%* | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 49 | 2,467 | 2.0% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,467 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 2,467 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 919861/0001 - Year end March 2017

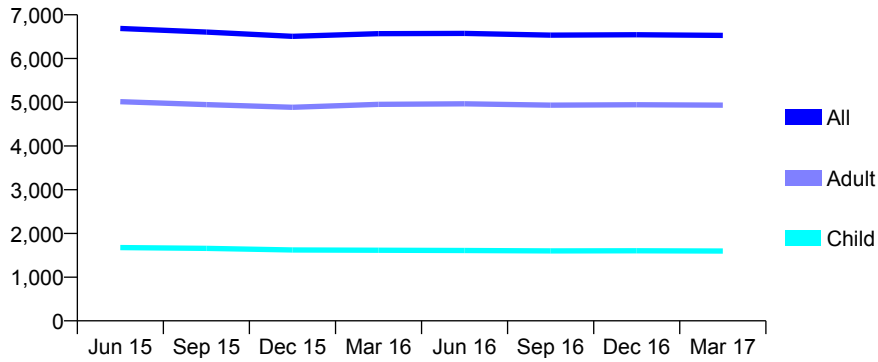
| | |
|---|---|
| Name or company name | MRS SJ BARRETT |
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2021 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 21,548 |
| Carry forward general activity (UDA) | -95 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £611,372.27 |

## ACCESS*

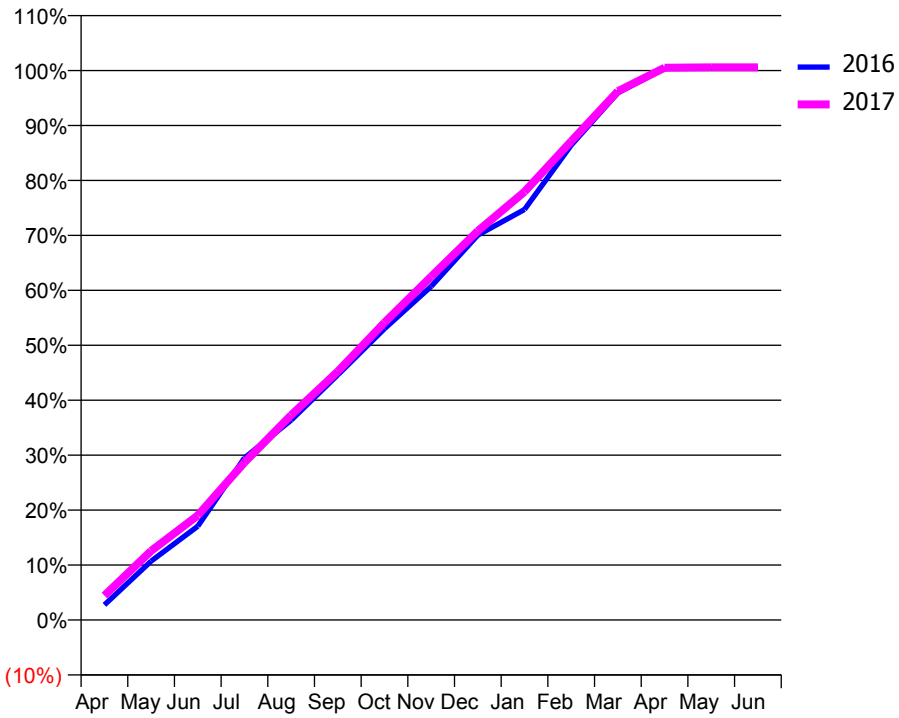
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,569 | |
| Quarter ending June 2016 | 6,574 | → |
| Quarter ending September 2016 | 6,535 | → |
| Quarter ending December 2016 | 6,545 | → |
| Quarter ending March 2017 | 6,530 | → |
| **Variance since March 2016** | (0.6%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 592 | 961 |
| May | 2,311 | 2,712 |
| June | 3,677 | 4,104 |
| July | 6,355 | 6,178 |
| August | 7,836 | 8,033 |
| September | 9,612 | 9,752 |
| October | 11,422 | 11,663 |
| November | 13,079 | 13,466 |
| December | 15,091 | 15,253 |
| January | 16,100 | 16,792 |
| February | 18,618 | 18,774 |
| March | 20,672 | 20,734 |
| April | 21,640 | 21,658 |
| May | 21,646 | 21,674 |
| June | 21,643 | 21,674 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 157 | 2,392 | 6.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,407 | 7,894 | 17.8% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,495 | 2,392 | 62.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,513 | 7,894 | 57.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 891 | 10,325 | 8.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 250 | 10,325 | 2.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 316 | 10,325 | 3.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

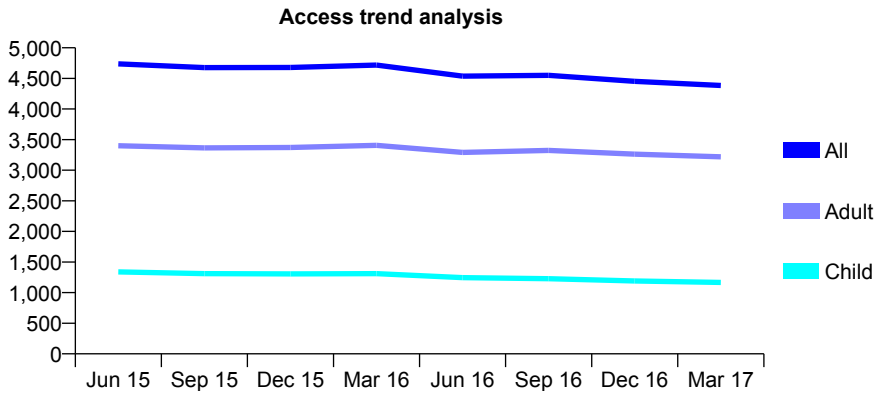
# Q52 - Vital Signs At a Glance Contract Report for 929271/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MISS R PRASAD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

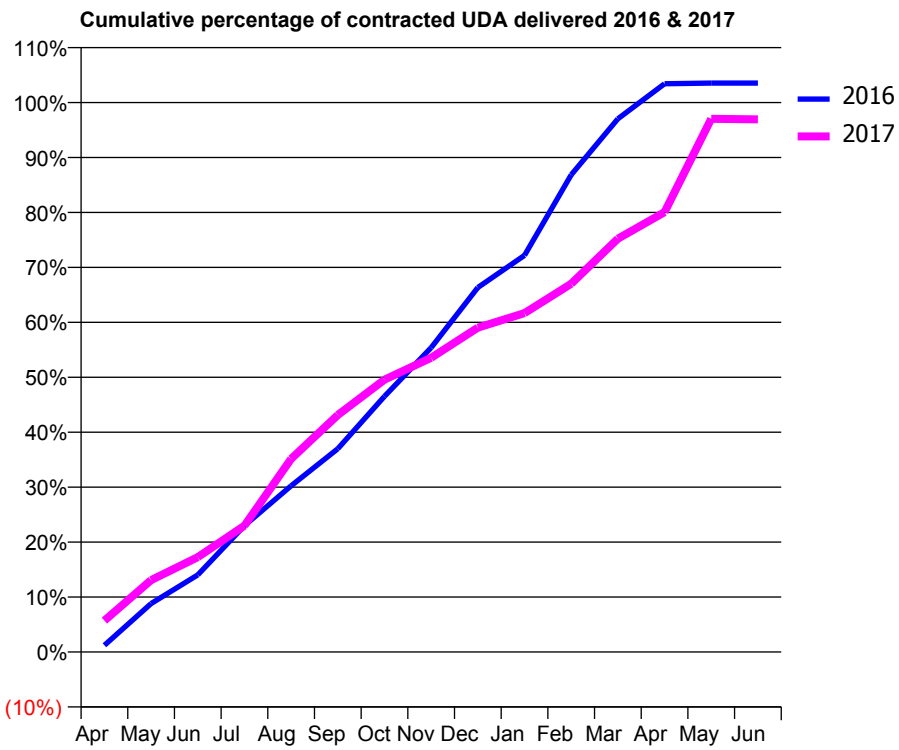
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,610 |
| Carry forward general activity (UDA) | -292 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £323,801.38 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,718 | |
| Quarter ending June 2016 | 4,536 | ↓ |
| Quarter ending September 2016 | 4,551 | → |
| Quarter ending December 2016 | 4,452 | ↓ |
| Quarter ending March 2017 | 4,385 | ↓ |
| **Variance since March 2016** | (7.1%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 177 | 834 |
| May | 1,289 | 1,912 |
| June | 2,051 | 2,523 |
| July | 3,358 | 3,358 |
| August | 4,418 | 5,134 |
| September | 5,406 | 6,301 |
| October | 6,798 | 7,240 |
| November | 8,093 | 7,825 |
| December | 9,690 | 8,624 |
| January | 10,546 | 9,010 |
| February | 12,686 | 9,792 |
| March | 14,178 | 10,988 |
| April | 15,110 | 11,693 |
| May | 15,125 | 14,176 |
| June | 15,125 | 14,164 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 140 | 1,390 | 10.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 591 | 3,969 | 14.9% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 767 | 1,390 | 55.2% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,206 | 3,969 | 55.6% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 351 | 6,605 | 5.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 133 | 6,605 | 2.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 87 | 6,605 | 1.3% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 4 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 932574/0001 - Year end March 2017

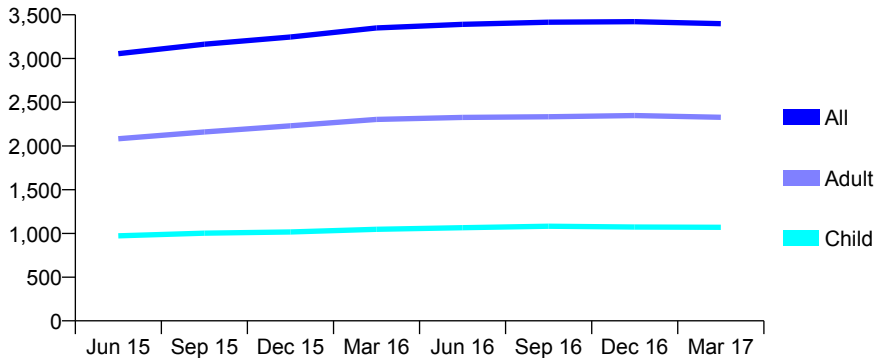
| | |
|---|---|
| Name or company name | MRS M HAMER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,800 |
| Carry forward general activity (UDA) | -12 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £210,835.46 |

## ACCESS*

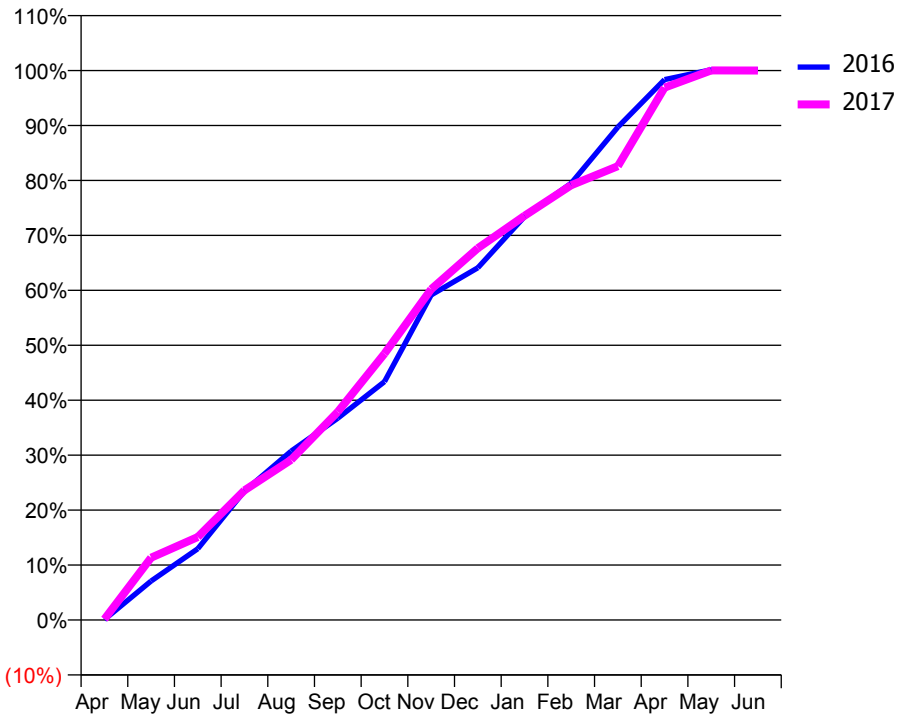
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,350 | |
| Quarter ending June 2016 | 3,391 | → |
| Quarter ending September 2016 | 3,416 | → |
| Quarter ending December 2016 | 3,421 | → |
| Quarter ending March 2017 | 3,398 | → |
| **Variance since March 2016** | 1.4% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 7 | 12 |
| May | 554 | 885 |
| June | 1,011 | 1,178 |
| July | 1,830 | 1,842 |
| August | 2,397 | 2,274 |
| September | 2,865 | 2,956 |
| October | 3,383 | 3,781 |
| November | 4,613 | 4,695 |
| December | 4,999 | 5,279 |
| January | 5,725 | 5,738 |
| February | 6,200 | 6,172 |
| March | 6,997 | 6,442 |
| April | 7,671 | 7,557 |
| May | 7,810 | 7,801 |
| June | 7,812 | 7,799 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 127 | 1,777 | 7.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 217 | 2,514 | 8.6% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,286 | 1,777 | 72.4% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,185 | 2,514 | 47.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 136 | 4,635 | 2.9% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 27 | 4,635 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 10 | 4,635 | 0.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 934305/0002 - Year end March 2017

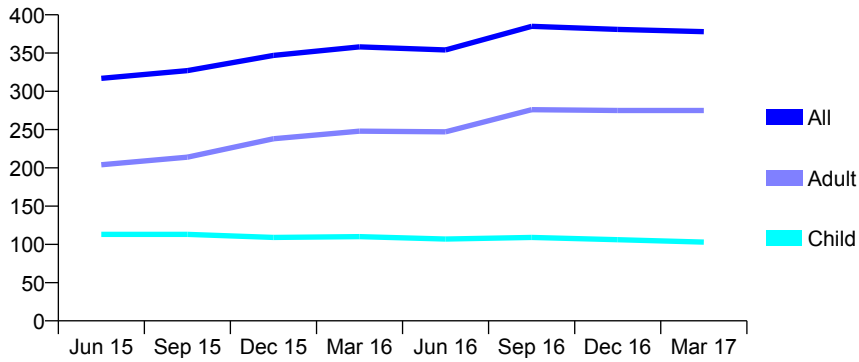
| | |
|---|---|
| Name or company name | MR M DENNETT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 09/01/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,105 |
| Carry forward general activity (UDA) | -17 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £31,372.81 |

## ACCESS*

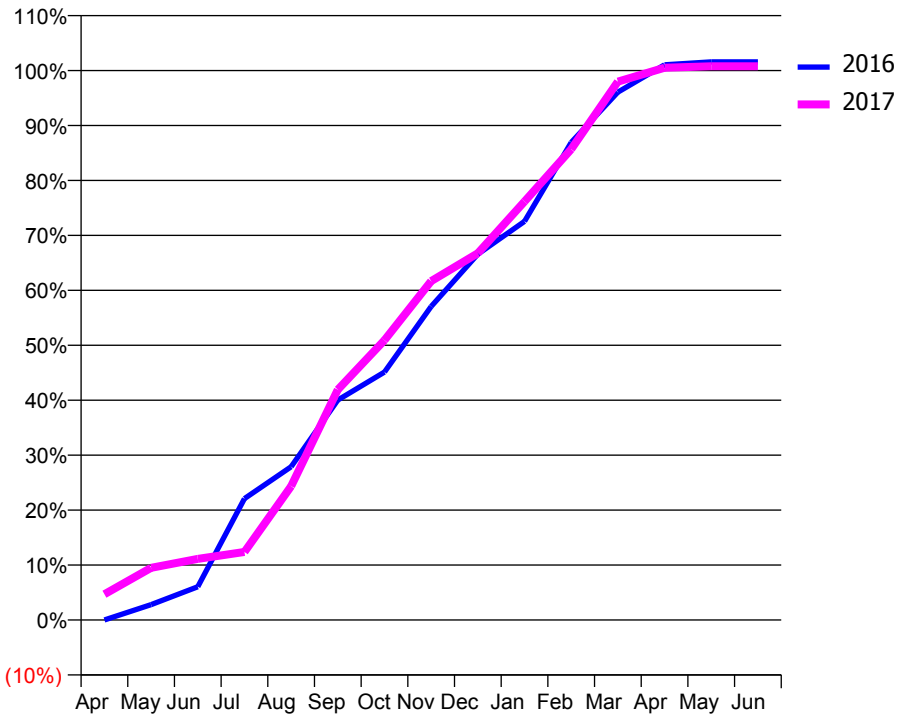
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 358 | |
| Quarter ending June 2016 | 354 | ↓ |
| Quarter ending September 2016 | 385 | ↑ |
| Quarter ending December 2016 | 381 | ↓ |
| Quarter ending March 2017 | 378 | → |
| **Variance since March 2016** | 5.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 52 |
| May | 31 | 105 |
| June | 67 | 123 |
| July | 244 | 137 |
| August | 308 | 269 |
| September | 442 | 463 |
| October | 499 | 563 |
| November | 631 | 682 |
| December | 736 | 738 |
| January | 802 | 842 |
| February | 960 | 947 |
| March | 1,061 | 1,083 |
| April | 1,116 | 1,111 |
| May | 1,122 | 1,114 |
| June | 1,122 | 1,114 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 9 | 161 | 5.6% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 58 | 361 | 16.1% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 89 | 161 | 55.3% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 185 | 361 | 51.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 3 | 523 | 0.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 523 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 523 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 934364/0002 - Year end March 2017

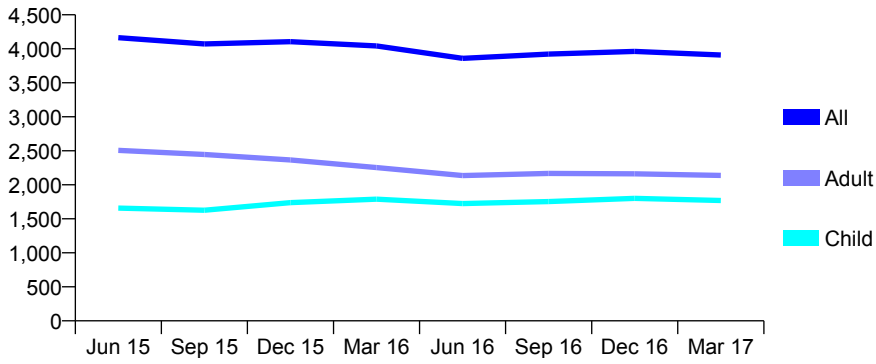
| | |
|---|---|
| Name or company name | MR J LJUSTINA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 26/07/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,699 |
| Carry forward general activity (UDA) | 144 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £463,004.26 |

## ACCESS*

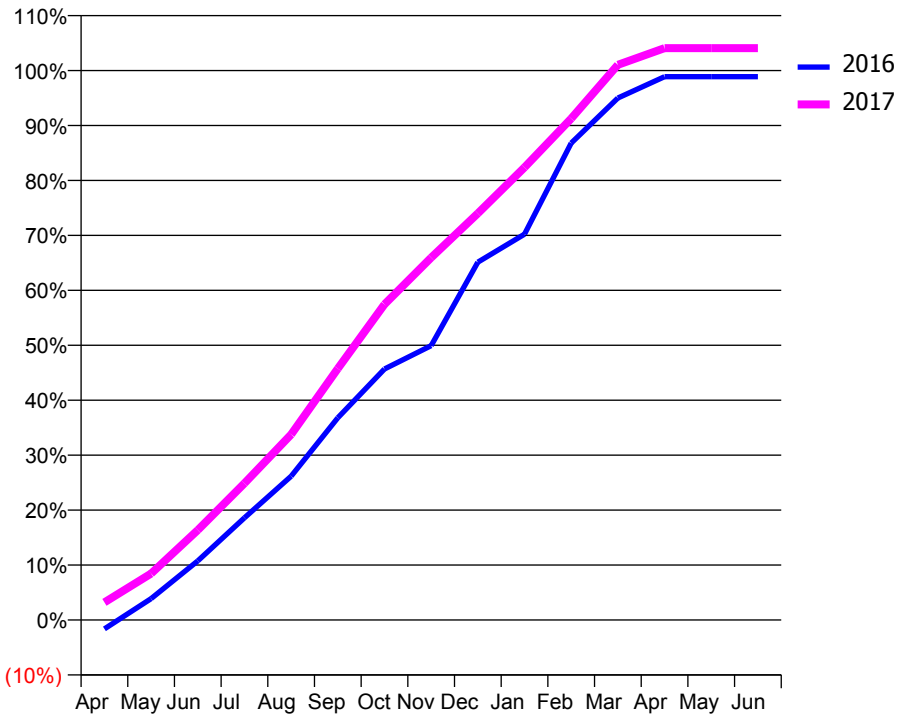
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,042 | |
| Quarter ending June 2016 | 3,860 | ↓ |
| Quarter ending September 2016 | 3,922 | → |
| Quarter ending December 2016 | 3,962 | → |
| Quarter ending March 2017 | 3,909 | ↓ |
| **Variance since March 2016** | (3.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -209 | 409 |
| May | 496 | 1,074 |
| June | 1,367 | 2,079 |
| July | 2,362 | 3,161 |
| August | 3,323 | 4,289 |
| September | 4,674 | 5,809 |
| October | 5,800 | 7,295 |
| November | 6,340 | 8,374 |
| December | 8,270 | 9,398 |
| January | 8,915 | 10,462 |
| February | 11,021 | 11,590 |
| March | 12,064 | 12,831 |
| April | 12,555 | 13,215 |
| May | 12,555 | 13,215 |
| June | 12,555 | 13,217 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 108 | 2,633 | 4.1% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 311 | 2,983 | 10.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,684 | 2,633 | 64.0% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,785 | 2,983 | 59.8% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 284 | 5,593 | 5.1% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 5,593 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 68 | 5,593 | 1.2% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

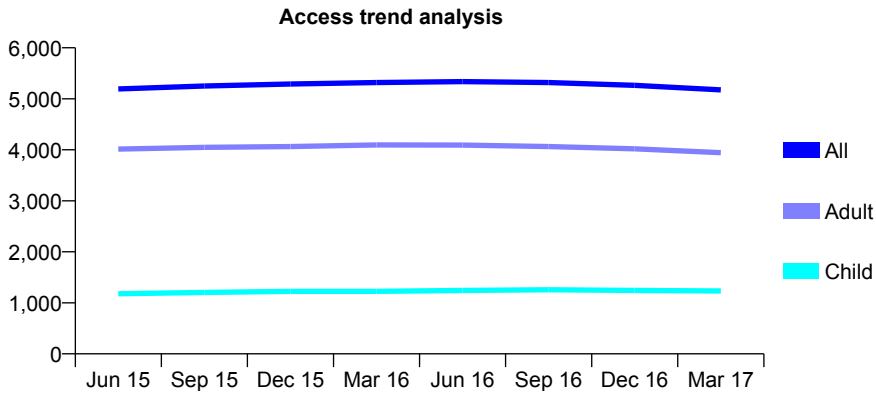
# Q52 - Vital Signs At a Glance Contract Report for 941662/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Thota and Thota |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

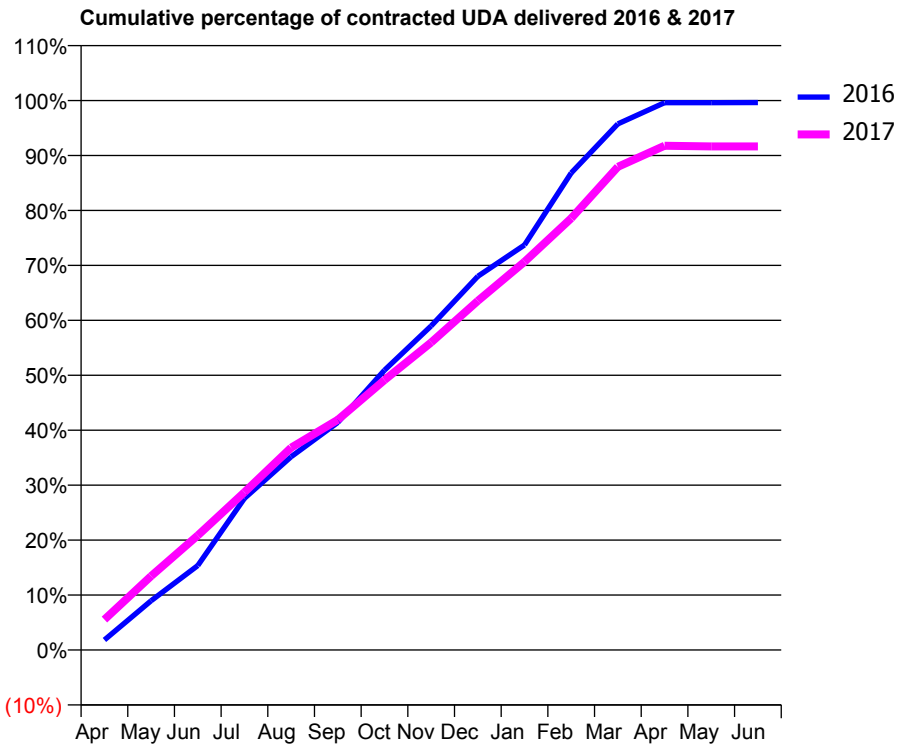
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,400 |
| Carry forward general activity (UDA) | 56 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £572,962.79 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,320 | |
| Quarter ending June 2016 | 5,337 | → |
| Quarter ending September 2016 | 5,320 | → |
| Quarter ending December 2016 | 5,263 | ↓ |
| Quarter ending March 2017 | 5,176 | ↓ |
| **Variance since March 2016** | (2.7%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 283 | 854 |
| May | 1,383 | 2,074 |
| June | 2,368 | 3,213 |
| July | 4,250 | 4,422 |
| August | 5,417 | 5,670 |
| September | 6,377 | 6,453 |
| October | 7,844 | 7,567 |
| November | 9,083 | 8,620 |
| December | 10,471 | 9,785 |
| January | 11,351 | 10,881 |
| February | 13,371 | 12,100 |
| March | 14,745 | 13,541 |
| April | 15,339 | 14,134 |
| May | 15,340 | 14,115 |
| June | 15,344 | 14,115 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 191 | 1,959 | 9.7% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,065 | 6,143 | 17.3% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,272 | 1,959 | 64.9% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,831 | 6,143 | 62.4% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 672 | 8,087 | 8.3% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 186 | 8,087 | 2.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 52 | 8,087 | 0.6% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | *100.0%* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | *100.0%* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 941670/0001 - Year end March 2017

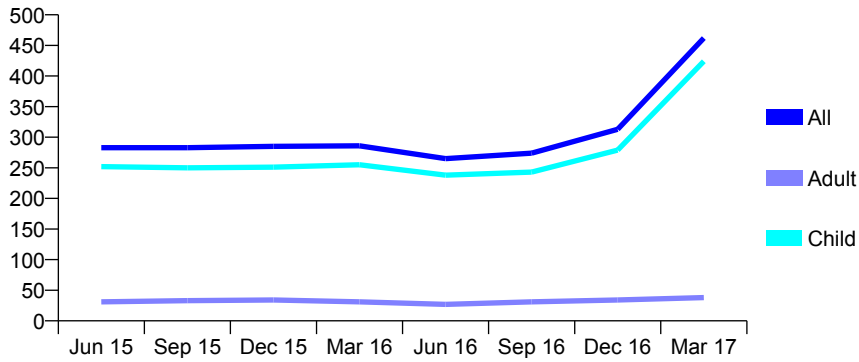
| | |
|---|---|
| Name or company name | MR JA SINCLAIR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 25/03/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 886 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £18,456.41 |

## ACCESS*

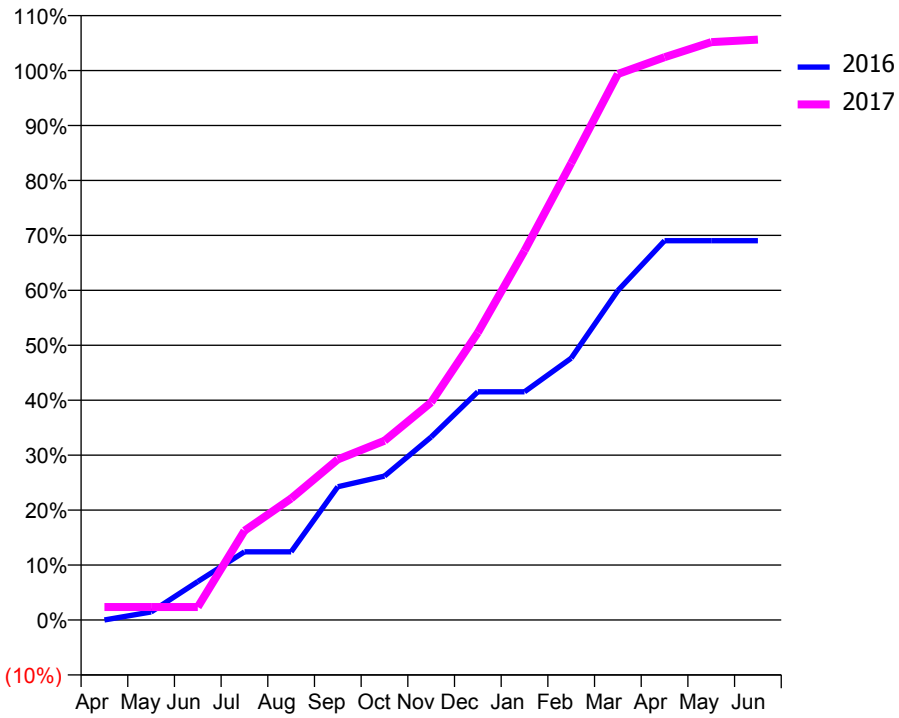
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 286 | |
| Quarter ending June 2016 | 265 | ↓ |
| Quarter ending September 2016 | 274 | ↑ |
| Quarter ending December 2016 | 313 | ↑ |
| Quarter ending March 2017 | 462 | ↑ |
| **Variance since March 2016** | 61.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 21 |
| May | 13 | 21 |
| June | 62 | 21 |
| July | 110 | 144 |
| August | 110 | 196 |
| September | 215 | 259 |
| October | 232 | 289 |
| November | 295 | 351 |
| December | 368 | 463 |
| January | 368 | 595 |
| February | 422 | 736 |
| March | 531 | 880 |
| April | 612 | 907 |
| May | 612 | 932 |
| June | 612 | 936 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 54 | 680 | 7.9% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 4 | *0.0%* | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 279 | 680 | 41.0% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 4 | *25.0%* | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 4 | 670 | 0.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 670 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 670 | 0.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q52 - Vital Signs At a Glance Contract Report for 964387/0001 - Year end March 2017

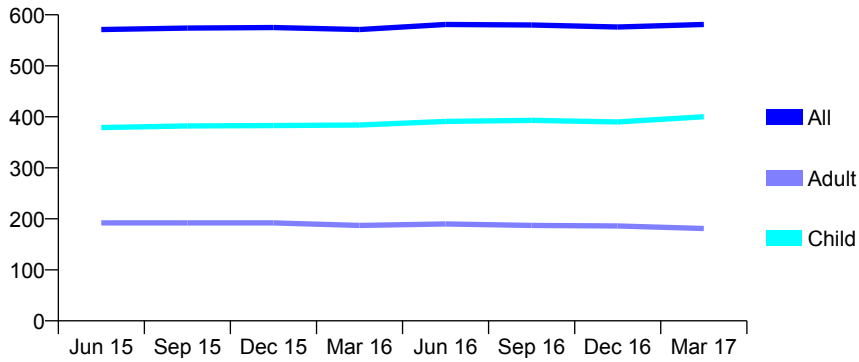
| | |
|---|---|
| Name or company name | MR NP COLE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 04/10/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,550 |
| Carry forward general activity (UDA) | 19 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £45,958.47 |

## ACCESS*

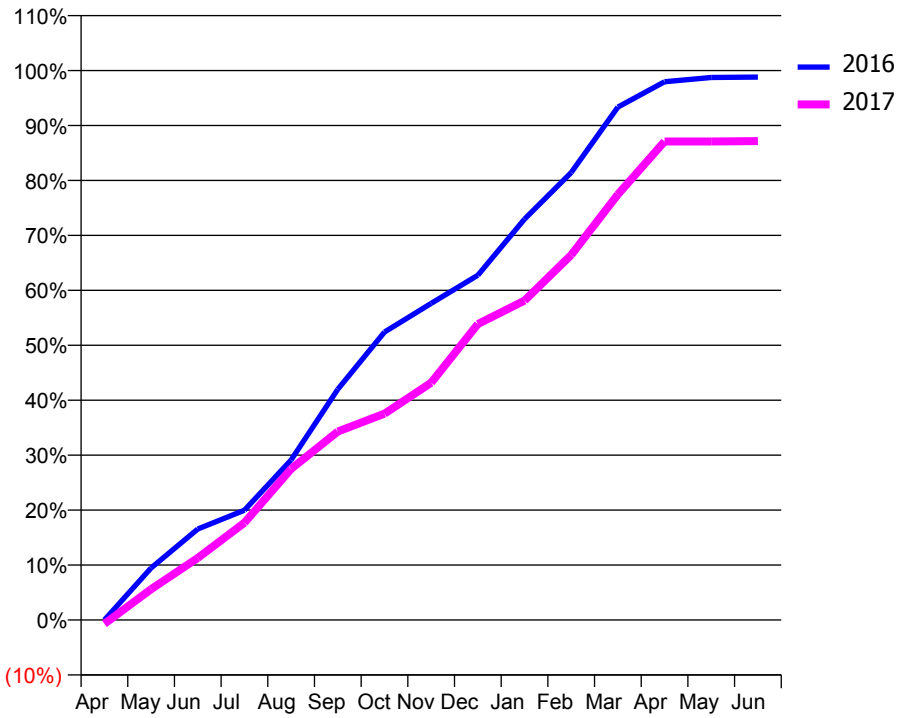
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 571 | |
| Quarter ending June 2016 | 581 | → |
| Quarter ending September 2016 | 580 | → |
| Quarter ending December 2016 | 576 | → |
| Quarter ending March 2017 | 581 | → |
| **Variance since March 2016** | 1.8% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | -11 |
| May | 147 | 87 |
| June | 257 | 175 |
| July | 310 | 274 |
| August | 452 | 426 |
| September | 651 | 532 |
| October | 812 | 582 |
| November | 893 | 669 |
| December | 973 | 835 |
| January | 1,131 | 901 |
| February | 1,262 | 1,030 |
| March | 1,447 | 1,201 |
| April | 1,518 | 1,350 |
| May | 1,530 | 1,350 |
| June | 1,531 | 1,351 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 40 | 620 | 6.5% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 35 | 210 | 16.7% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 441 | 620 | 71.1% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 118 | 210 | 56.2% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 40 | 878 | 4.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 878 | 0.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 878 | 0.1% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

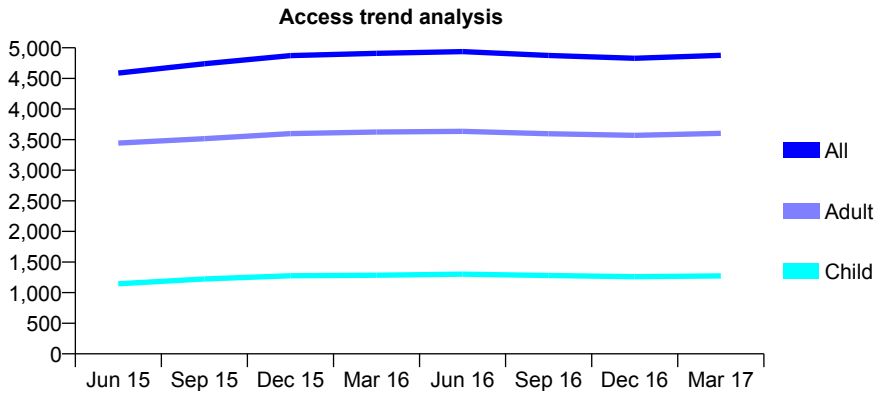
# Q52 - Vital Signs At a Glance Contract Report for 973793/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR RB LAD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/08/2010 |
| Contract end date | |

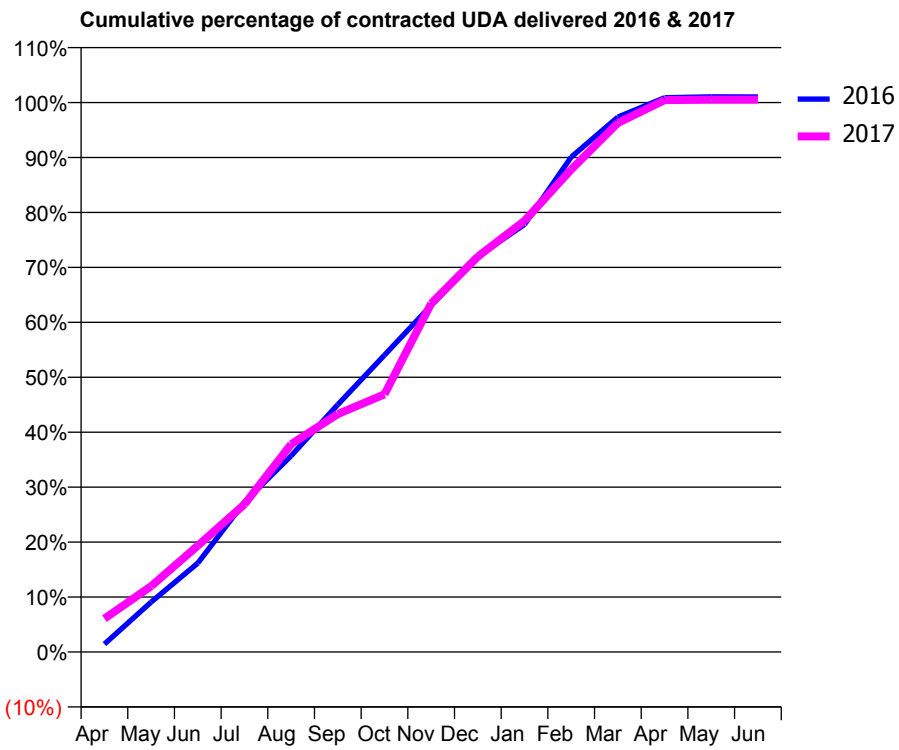
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 13,990 |
| Carry forward general activity (UDA) | -141 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £434,640.36 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,910 | |
| Quarter ending June 2016 | 4,937 | → |
| Quarter ending September 2016 | 4,874 | ↓ |
| Quarter ending December 2016 | 4,830 | → |
| Quarter ending March 2017 | 4,876 | → |
| **Variance since March 2016** | (0.7%) | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 201 | 850 |
| May | 1,261 | 1,676 |
| June | 2,243 | 2,706 |
| July | 3,782 | 3,761 |
| August | 4,948 | 5,290 |
| September | 6,241 | 6,057 |
| October | 7,489 | 6,561 |
| November | 8,744 | 8,871 |
| December | 9,978 | 10,069 |
| January | 10,786 | 10,979 |
| February | 12,487 | 12,285 |
| March | 13,495 | 13,468 |
| April | 13,982 | 14,049 |
| May | 14,004 | 14,063 |
| June | 14,003 | 14,065 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 205 | 2,009 | 10.2% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 817 | 5,479 | 14.9% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,300 | 2,009 | 64.7% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,512 | 5,479 | 64.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 414 | 6,912 | 6.0% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 48 | 6,912 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 66 | 6,912 | 1.0% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

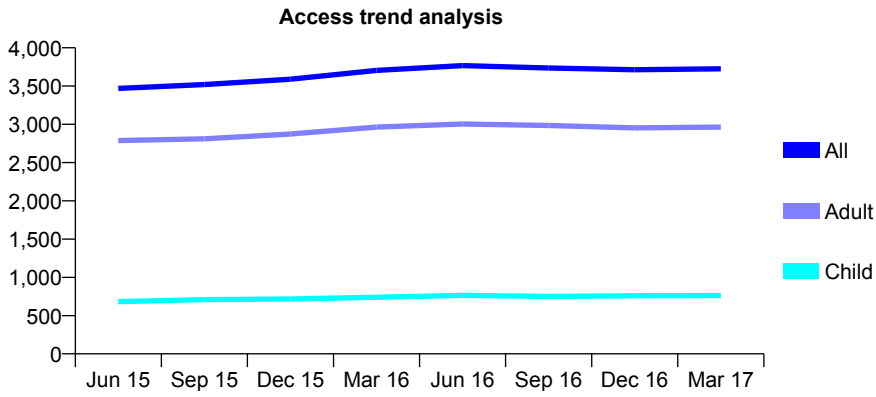
# Q52 - Vital Signs At a Glance Contract Report for 999261/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MISS AJ EDEN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

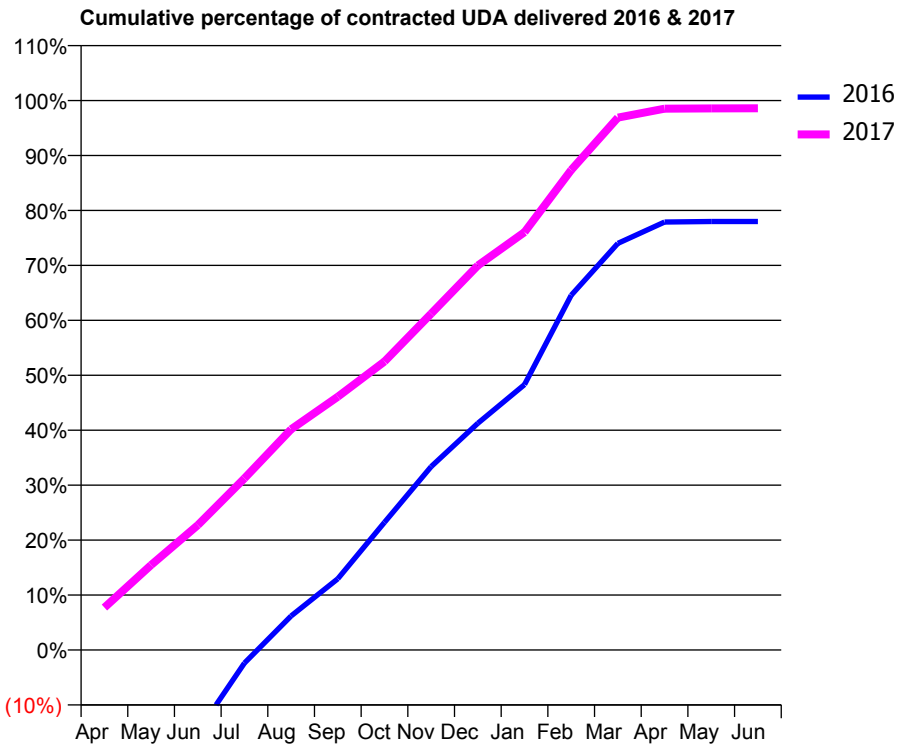
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,750 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £247,241.52 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,704 | |
| Quarter ending June 2016 | 3,768 | → |
| Quarter ending September 2016 | 3,736 | → |
| Quarter ending December 2016 | 3,713 | → |
| Quarter ending March 2017 | 3,726 | → |
| **Variance since March 2016** | 0.6% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -2,688 | 831 |
| May | -2,280 | 1,664 |
| June | -1,605 | 2,443 |
| July | -257 | 3,360 |
| August | 666 | 4,318 |
| September | 1,395 | 4,955 |
| October | 2,497 | 5,645 |
| November | 3,587 | 6,581 |
| December | 4,436 | 7,522 |
| January | 5,192 | 8,175 |
| February | 6,940 | 9,390 |
| March | 7,956 | 10,414 |
| April | 8,373 | 10,591 |
| May | 8,382 | 10,596 |
| June | 8,383 | 10,597 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 119 | 1,279 | 9.3% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 833 | 4,791 | 17.4% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 838 | 1,279 | 65.5% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,977 | 4,791 | 62.1% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 460 | 6,014 | 7.6% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 105 | 6,014 | 1.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 111 | 6,014 | 1.8% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 8 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 8 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

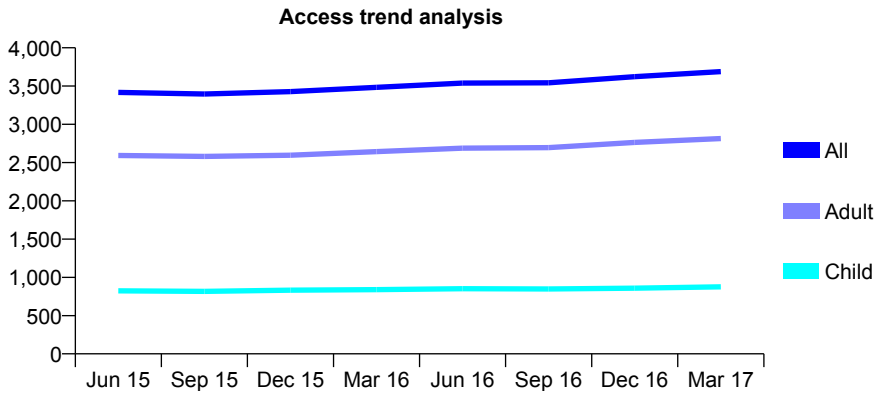
# Q52 - Vital Signs At a Glance Contract Report for 999261/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | MISS AJ EDEN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

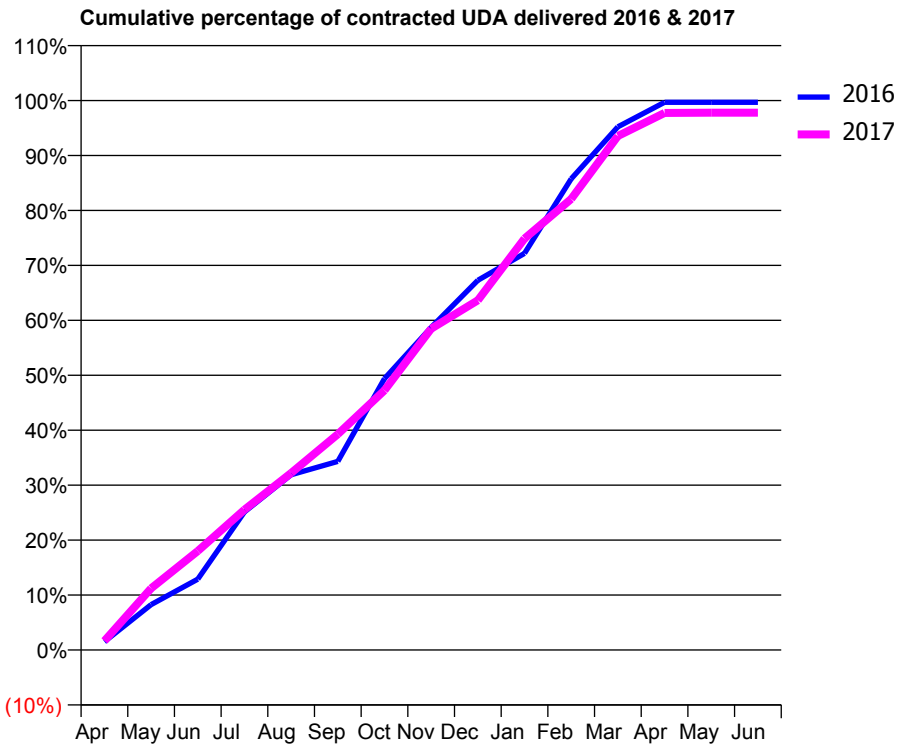
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,000 |
| Carry forward general activity (UDA) | 35 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £252,464.23 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,483 | |
| Quarter ending June 2016 | 3,539 | → |
| Quarter ending September 2016 | 3,543 | → |
| Quarter ending December 2016 | 3,622 | ↑ |
| Quarter ending March 2017 | 3,689 | → |
| **Variance since March 2016** | 5.9% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 168 | 182 |
| May | 909 | 1,236 |
| June | 1,418 | 1,982 |
| July | 2,763 | 2,809 |
| August | 3,509 | 3,543 |
| September | 3,777 | 4,322 |
| October | 5,434 | 5,197 |
| November | 6,459 | 6,432 |
| December | 7,401 | 7,001 |
| January | 7,941 | 8,237 |
| February | 9,431 | 9,029 |
| March | 10,473 | 10,289 |
| April | 10,964 | 10,750 |
| May | 10,964 | 10,757 |
| June | 10,965 | 10,756 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 105 | 1,444 | 7.3% | 11.4% | 13.3% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 580 | 4,497 | 12.9% | 15.5% | 17.3% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 955 | 1,444 | 66.1% | 59.5% | 58.9% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,916 | 4,497 | 64.8% | 54.0% | 52.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 326 | 5,933 | 5.5% | 8.8% | 9.2% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 57 | 5,933 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 103 | 5,933 | 1.7% | 1.3% | 1.4% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 92.4% | 93.1% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | *N/A* | 87.6% | 89.5% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 100138/0000 - Year end March 2017

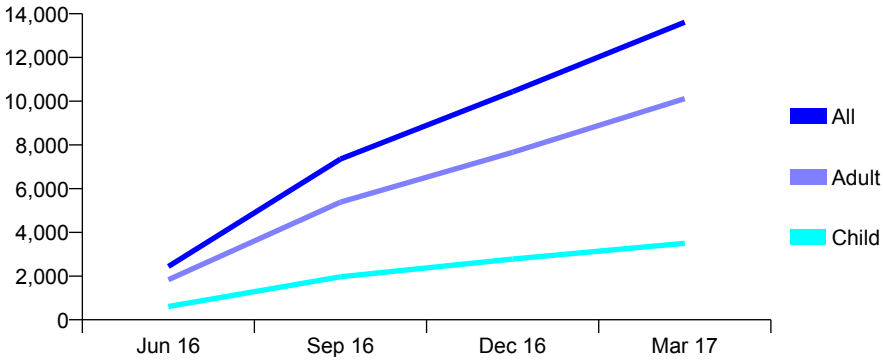
| | |
|---|---|
| Name or company name | Longfellow Road Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2016 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 45,281 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,076,296.28 |

## ACCESS*

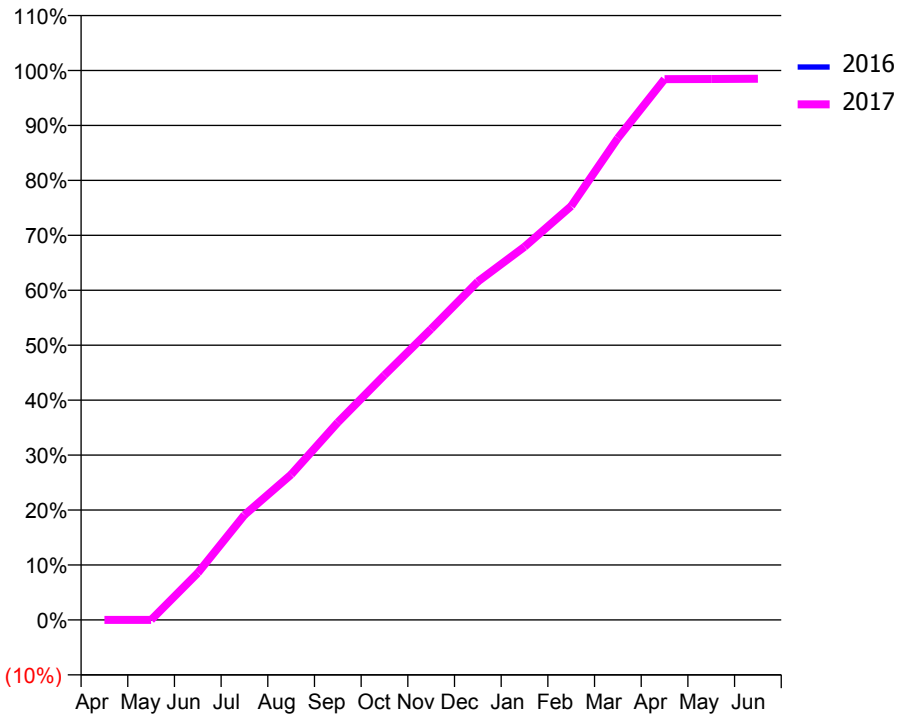
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 0 | |
| Quarter ending June 2016 | 2,440 | ↑ |
| Quarter ending September 2016 | 7,355 | ↑ |
| Quarter ending December 2016 | 10,437 | ↑ |
| Quarter ending March 2017 | 13,612 | ↑ |
| **Variance since March 2016** | N/A | |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 3,876 |
| July | 0 | 8,651 |
| August | 0 | 11,979 |
| September | 0 | 16,283 |
| October | 0 | 20,185 |
| November | 0 | 23,977 |
| December | 0 | 27,887 |
| January | 0 | 30,756 |
| February | 0 | 34,101 |
| March | 0 | 39,704 |
| April | 0 | 44,561 |
| May | 0 | 44,571 |
| June | 0 | 44,596 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 266 | 4,877 | 5.5% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,429 | 13,973 | 10.2% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,109 | 4,877 | 22.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,927 | 13,973 | 20.9% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,034 | 20,750 | 5.0% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 140 | 20,750 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 65 | 20,750 | 0.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 34 | 39 | *87.2%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 35 | 39 | *89.7%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 100188/0000 - Year end March 2017

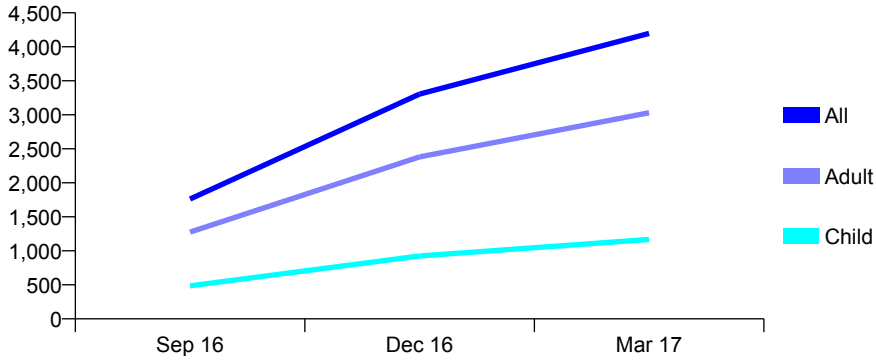
| | |
|---|---|
| Name or company name | High Street Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2016 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,677 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £227,848.51 |

## ACCESS*

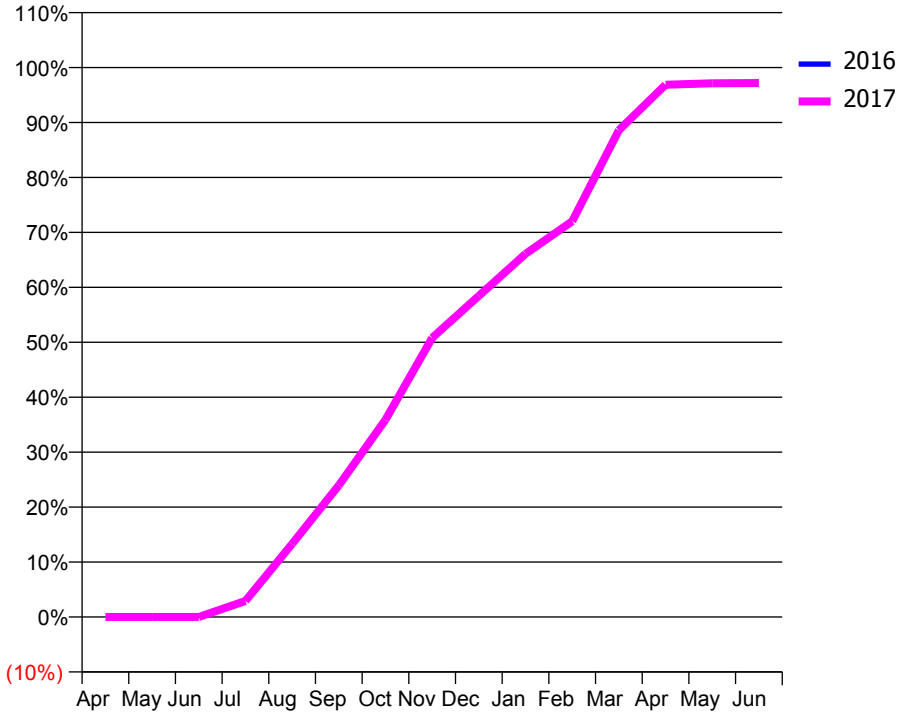
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 0 | |
| Quarter ending June 2016 | 0 | |
| Quarter ending September 2016 | 1,762 | ↑ |
| Quarter ending December 2016 | 3,305 | ↑ |
| Quarter ending March 2017 | 4,197 | ↑ |
| **Variance since March 2016** | N/A | |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 311 |
| August | 0 | 1,420 |
| September | 0 | 2,557 |
| October | 0 | 3,834 |
| November | 0 | 5,424 |
| December | 0 | 6,240 |
| January | 0 | 7,057 |
| February | 0 | 7,689 |
| March | 0 | 9,459 |
| April | 0 | 10,342 |
| May | 0 | 10,372 |
| June | 0 | 10,375 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 67 | 1,507 | 4.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 456 | 4,030 | 11.3% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 242 | 1,507 | 16.1% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 591 | 4,030 | 14.7% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 183 | 6,022 | 3.0% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 12 | 6,022 | 0.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 180 | 6,022 | 3.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | *91.7%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 12 | *100.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

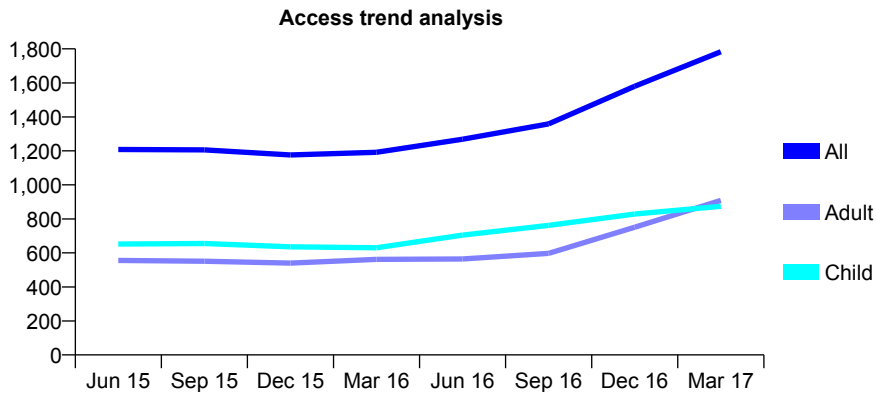
# Q53 - Vital Signs At a Glance Contract Report for 101281/0108 - Year end March 2017

| | |
|---|---|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

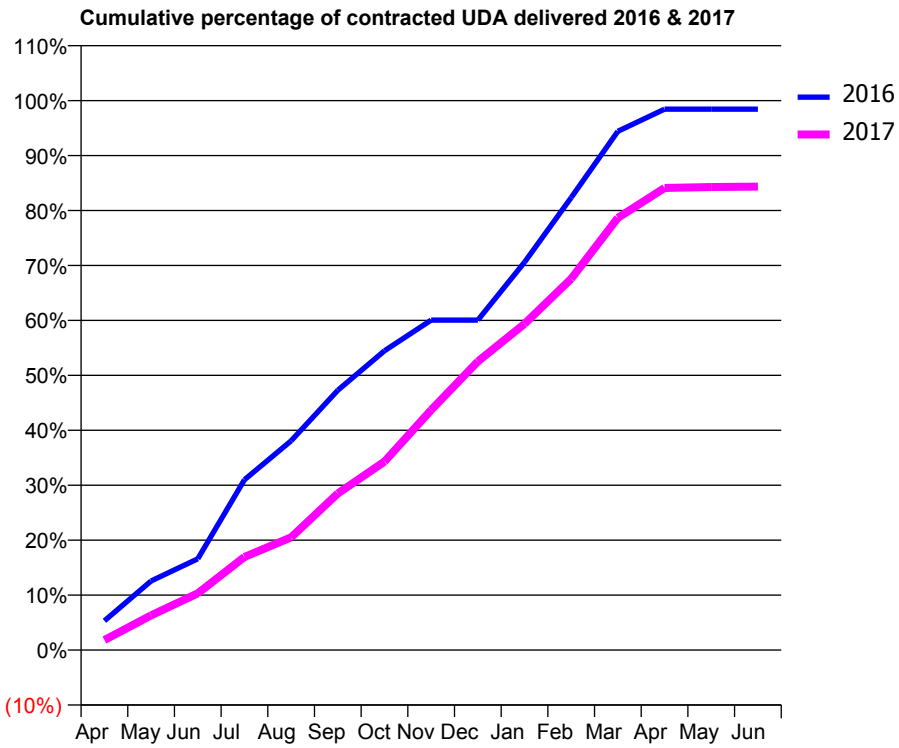
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £93,814.26 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,192 | |
| Quarter ending June 2016 | 1,269 | ↑ |
| Quarter ending September 2016 | 1,359 | ↑ |
| Quarter ending December 2016 | 1,580 | ↑ |
| Quarter ending March 2017 | 1,783 | ↑ |
| **Variance since March 2016** | 49.6% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 133 | 73 |
| May | 315 | 252 |
| June | 415 | 413 |
| July | 775 | 678 |
| August | 952 | 821 |
| September | 1,182 | 1,140 |
| October | 1,361 | 1,372 |
| November | 1,501 | 1,747 |
| December | 1,501 | 2,101 |
| January | 1,765 | 2,374 |
| February | 2,059 | 2,703 |
| March | 2,360 | 3,147 |
| April | 2,461 | 3,364 |
| May | 2,461 | 3,370 |
| June | 2,461 | 3,373 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 78 | 1,297 | 6.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 106 | 998 | 10.6% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 659 | 1,297 | 50.8% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 352 | 998 | 35.3% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 101 | 2,367 | 4.3% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 2,367 | 0.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 40 | 2,367 | 1.7% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 101281/0134 - Year end March 2017

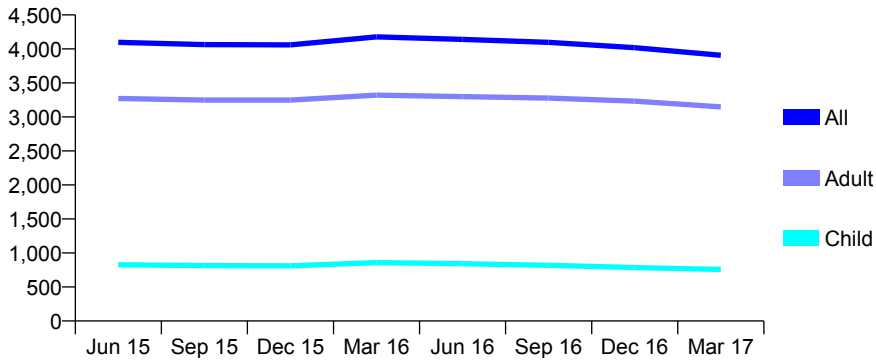
| | |
|---|---|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,151 |
| Carry forward general activity (UDA) | -243 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £264,285.01 |

## ACCESS*

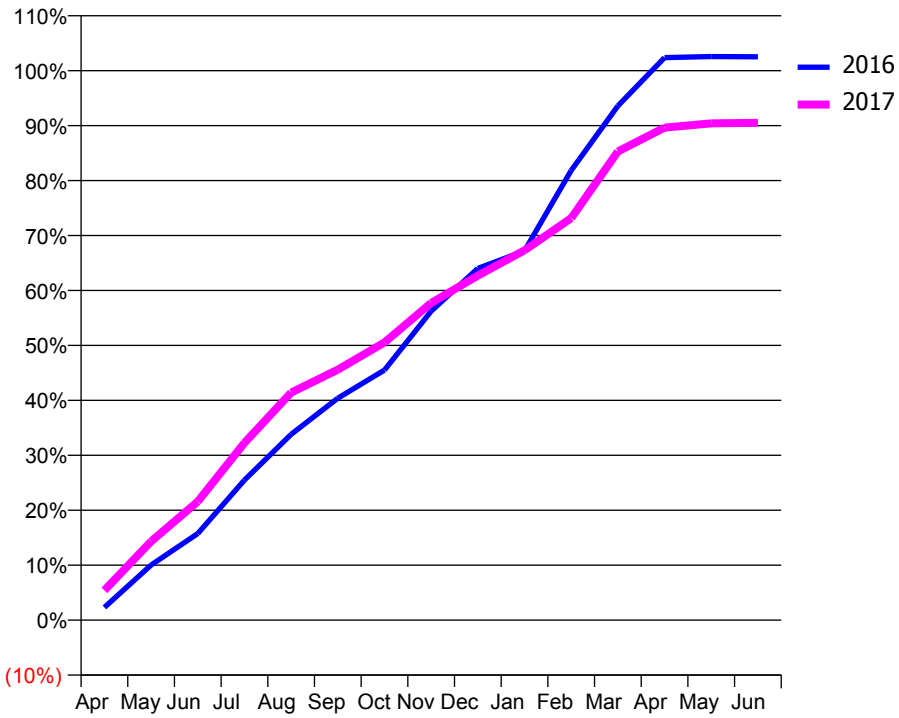
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,177 | |
| Quarter ending June 2016 | 4,141 | → |
| Quarter ending September 2016 | 4,097 | ↓ |
| Quarter ending December 2016 | 4,019 | ↓ |
| Quarter ending March 2017 | 3,907 | ↓ |
| **Variance since March 2016** | (6.5%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 281 | 660 |
| May | 1,219 | 1,742 |
| June | 1,914 | 2,622 |
| July | 3,097 | 3,920 |
| August | 4,109 | 5,033 |
| September | 4,907 | 5,540 |
| October | 5,529 | 6,141 |
| November | 6,835 | 7,013 |
| December | 7,778 | 7,618 |
| January | 8,165 | 8,179 |
| February | 9,943 | 8,890 |
| March | 11,372 | 10,362 |
| April | 12,440 | 10,892 |
| May | 12,464 | 10,986 |
| June | 12,457 | 10,996 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 78 | 1,246 | 6.3% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 625 | 4,706 | 13.3% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 885 | 1,246 | 71.0% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,237 | 4,706 | 68.8% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 393 | 5,932 | 6.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 107 | 5,932 | 1.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 39 | 5,932 | 0.7% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

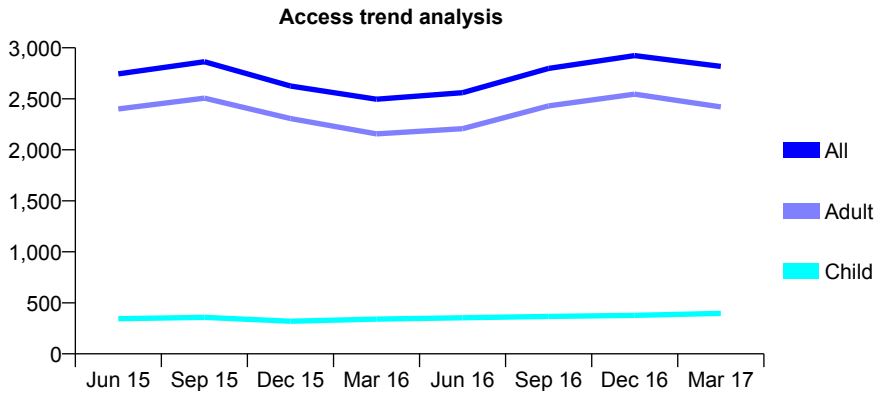
# Q53 - Vital Signs At a Glance Contract Report for 101281/0149 - Year end March 2017

| | |
|---|---|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

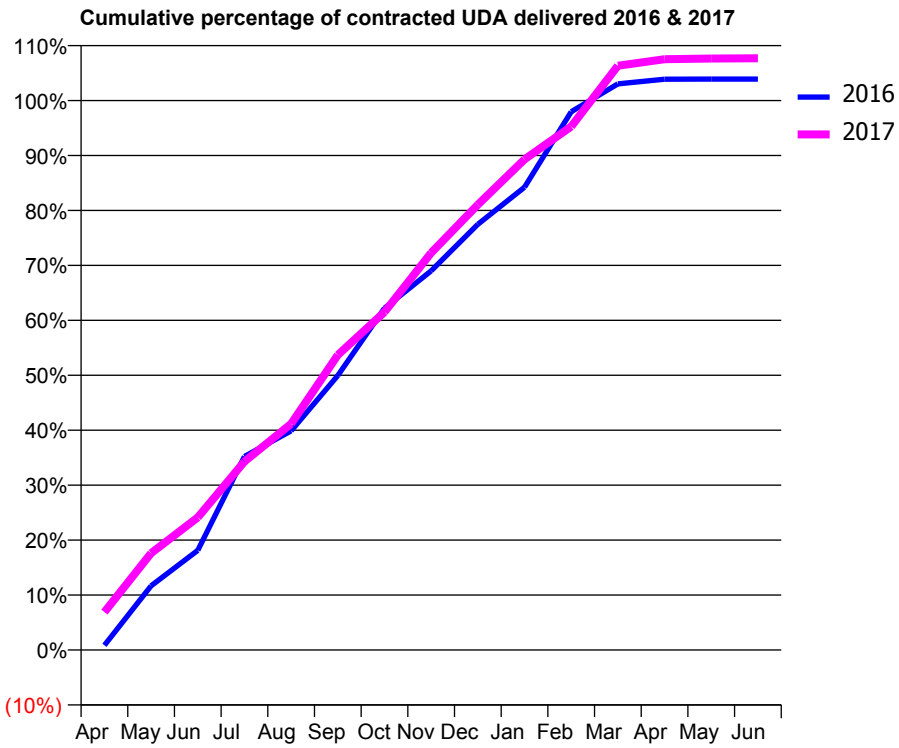
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,534 |
| Carry forward general activity (UDA) | -151 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £183,269.27 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,496 | |
| Quarter ending June 2016 | 2,560 | ↑ |
| Quarter ending September 2016 | 2,798 | ↑ |
| Quarter ending December 2016 | 2,923 | ↑ |
| Quarter ending March 2017 | 2,817 | ↓ |
| **Variance since March 2016** | 12.9% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 64 | 520 |
| May | 881 | 1,328 |
| June | 1,367 | 1,818 |
| July | 2,654 | 2,583 |
| August | 3,005 | 3,101 |
| September | 3,764 | 4,045 |
| October | 4,687 | 4,634 |
| November | 5,199 | 5,445 |
| December | 5,837 | 6,105 |
| January | 6,346 | 6,727 |
| February | 7,379 | 7,177 |
| March | 7,761 | 8,010 |
| April | 7,826 | 8,101 |
| May | 7,828 | 8,110 |
| June | 7,828 | 8,113 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 42 | 619 | 6.8% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 317 | 3,768 | 8.4% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 234 | 619 | 37.8% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,518 | 3,768 | 40.3% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 404 | 4,429 | 9.1% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 52 | 4,429 | 1.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 18 | 4,429 | 0.4% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

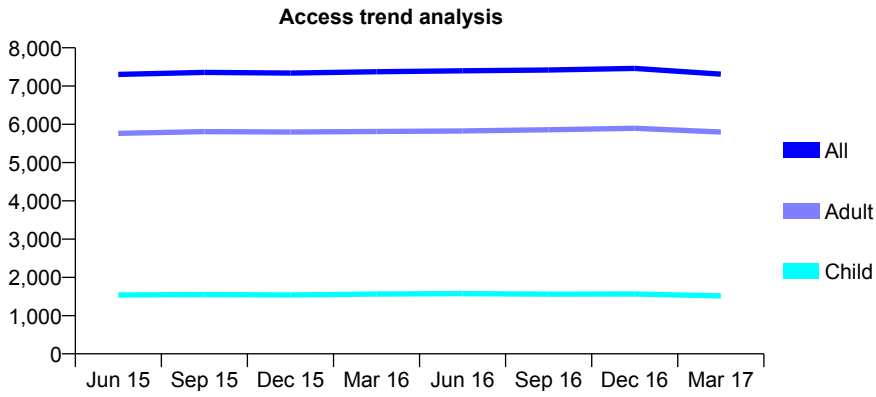
# Q53 - Vital Signs At a Glance Contract Report for 101281/0164 - Year end March 2017

| | |
|---|---|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2007 |
| Contract end date | |

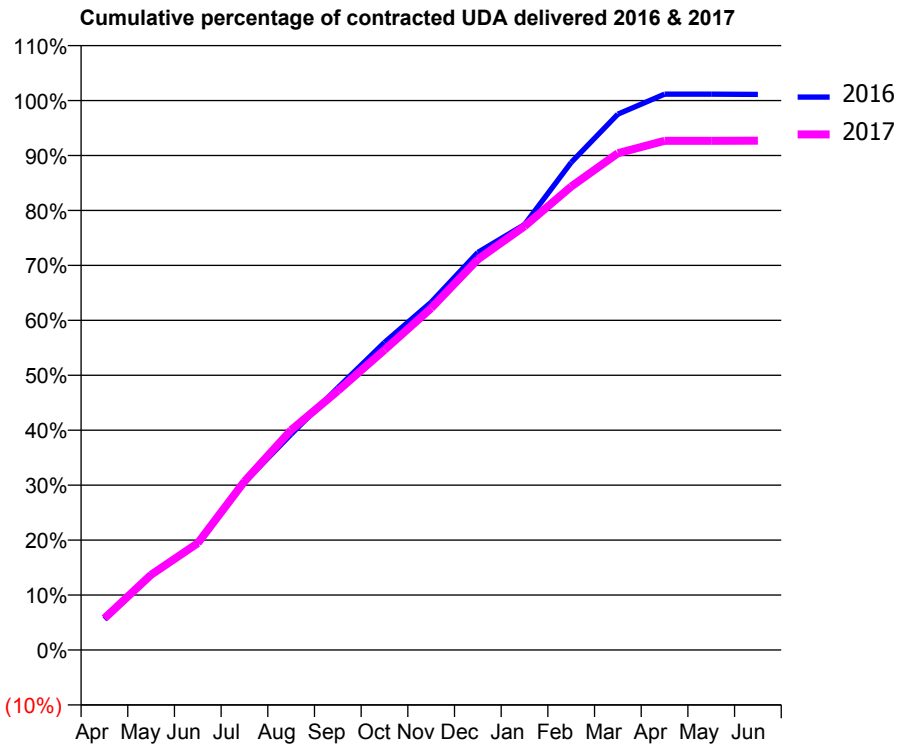
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 21,454 |
| Carry forward general activity (UDA) | -239 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £437,873.48 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,373 | |
| Quarter ending June 2016 | 7,400 | → |
| Quarter ending September 2016 | 7,418 | → |
| Quarter ending December 2016 | 7,460 | → |
| Quarter ending March 2017 | 7,313 | ↓ |
| **Variance since March 2016** | (0.8%) | → |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 1,198 | 1,238 |
| May | 2,947 | 2,939 |
| June | 4,188 | 4,172 |
| July | 6,554 | 6,583 |
| August | 8,426 | 8,588 |
| September | 10,239 | 10,116 |
| October | 12,011 | 11,719 |
| November | 13,580 | 13,347 |
| December | 15,520 | 15,254 |
| January | 16,611 | 16,541 |
| February | 19,039 | 18,094 |
| March | 20,924 | 19,397 |
| April | 21,703 | 19,879 |
| May | 21,705 | 19,882 |
| June | 21,693 | 19,885 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 264 | 2,467 | 10.7% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,485 | 8,463 | 17.5% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,581 | 2,467 | 64.1% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,672 | 8,463 | 55.2% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 737 | 10,781 | 6.8% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 178 | 10,781 | 1.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 451 | 10,781 | 4.2% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | *90.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 10 | *100.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 101281/0166 - Year end March 2017

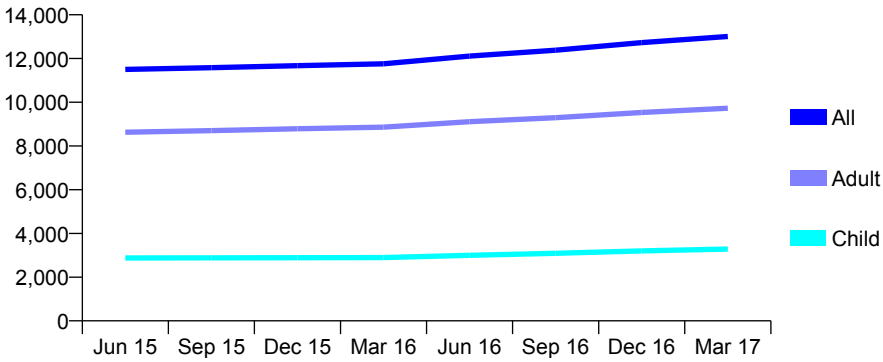
| | |
|---|---|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 27/04/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 36,300 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £744,013.68 |

## ACCESS*

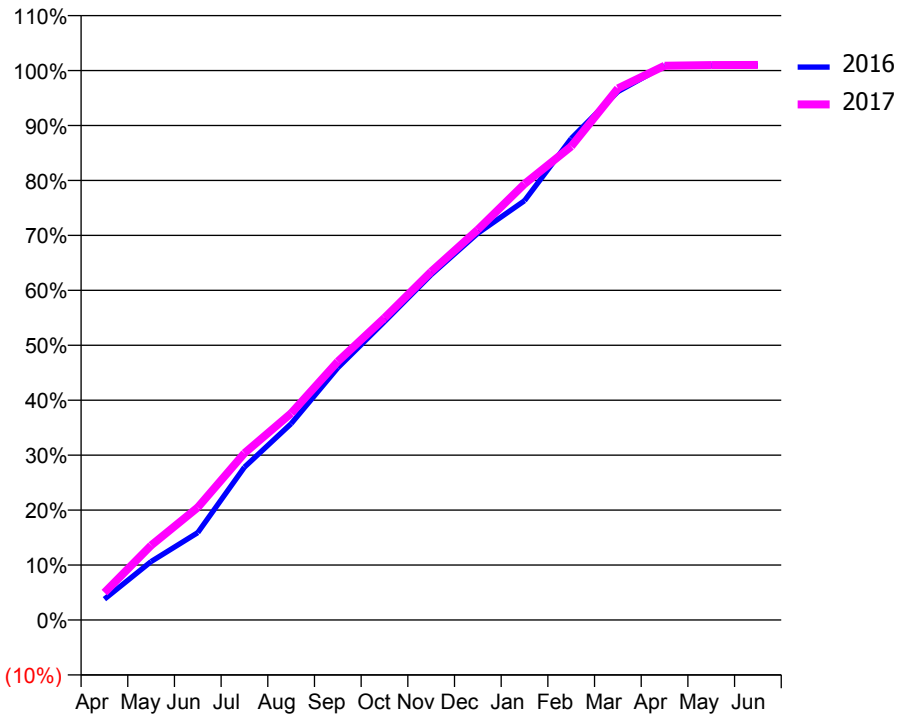
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 11,756 | |
| Quarter ending June 2016 | 12,110 | ↑ |
| Quarter ending September 2016 | 12,382 | ↑ |
| Quarter ending December 2016 | 12,731 | ↑ |
| Quarter ending March 2017 | 13,011 | ↑ |
| **Variance since March 2016** | 10.7% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1,322 | 1,809 |
| May | 3,702 | 4,931 |
| June | 5,533 | 7,435 |
| July | 9,686 | 11,027 |
| August | 12,432 | 13,655 |
| September | 15,973 | 17,073 |
| October | 18,894 | 19,953 |
| November | 21,868 | 23,014 |
| December | 24,492 | 25,786 |
| January | 26,556 | 28,813 |
| February | 30,486 | 31,289 |
| March | 33,467 | 35,116 |
| April | 35,099 | 36,613 |
| May | 35,118 | 36,657 |
| June | 35,124 | 36,663 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 387 | 5,211 | 7.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,258 | 14,649 | 15.4% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,269 | 5,211 | 62.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,172 | 14,649 | 55.8% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,519 | 19,848 | 7.7% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 346 | 19,848 | 1.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 412 | 19,848 | 2.1% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 25 | 29 | *86.2%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 28 | 29 | *96.6%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

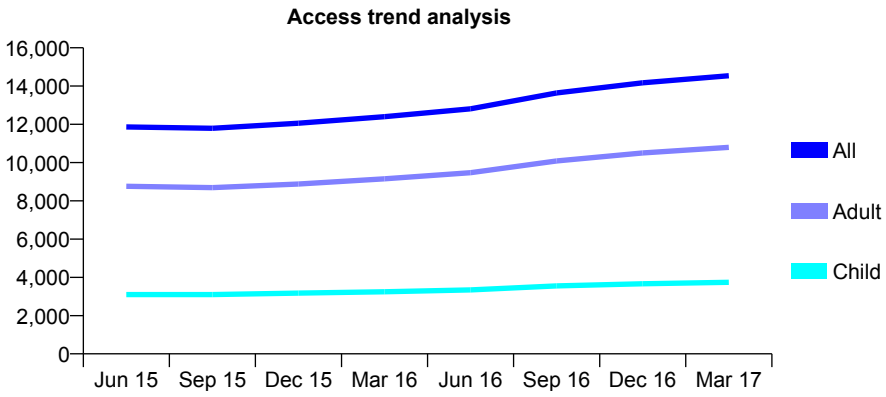
# Q53 - Vital Signs At a Glance Contract Report for 101281/0172 - Year end March 2017

| | |
|---|---|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2007 |
| Contract end date | |

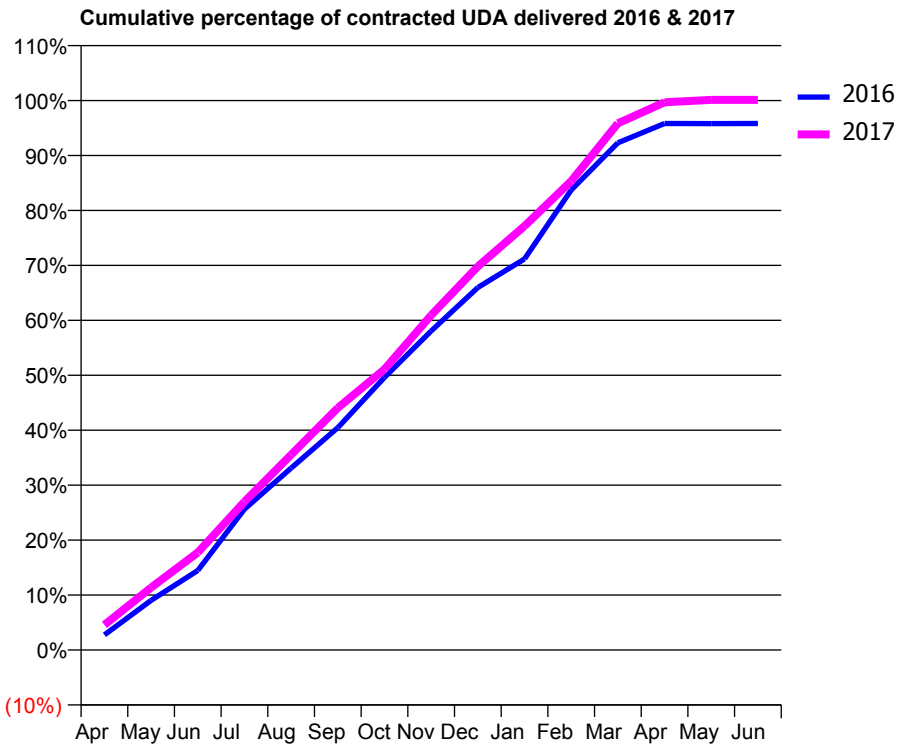
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 40,086 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,061,381.55 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 12,398 | |
| Quarter ending June 2016 | 12,812 | ↑ |
| Quarter ending September 2016 | 13,640 | ↑ |
| Quarter ending December 2016 | 14,172 | ↑ |
| Quarter ending March 2017 | 14,539 | ↑ |
| **Variance since March 2016** | 17.3% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1,106 | 1,830 |
| May | 3,624 | 4,554 |
| June | 5,806 | 7,118 |
| July | 10,277 | 10,821 |
| August | 13,275 | 14,247 |
| September | 16,218 | 17,661 |
| October | 19,886 | 20,480 |
| November | 23,272 | 24,422 |
| December | 26,449 | 27,980 |
| January | 28,522 | 30,924 |
| February | 33,557 | 34,202 |
| March | 37,004 | 38,417 |
| April | 38,409 | 39,953 |
| May | 38,398 | 40,131 |
| June | 38,412 | 40,130 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1,104 | 6,719 | 16.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,806 | 14,761 | 12.2% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,682 | 6,719 | 54.8% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,530 | 14,761 | 51.0% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,784 | 21,491 | 8.3% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 111 | 21,491 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 303 | 21,491 | 1.4% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 20 | 26 | *76.9%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 23 | 26 | *88.5%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 101281/0219 - Year end March 2017

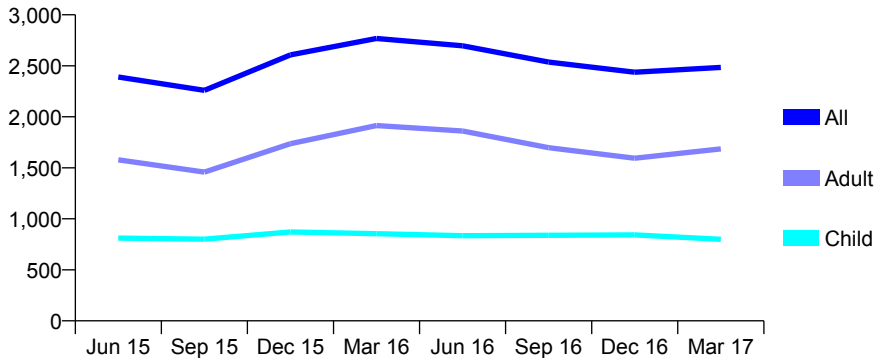
| | |
|---|---|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2010 |
| Contract end date | 31/03/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,000 |
| Carry forward general activity (UDA) | -120 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £87,572.25 |

## ACCESS*

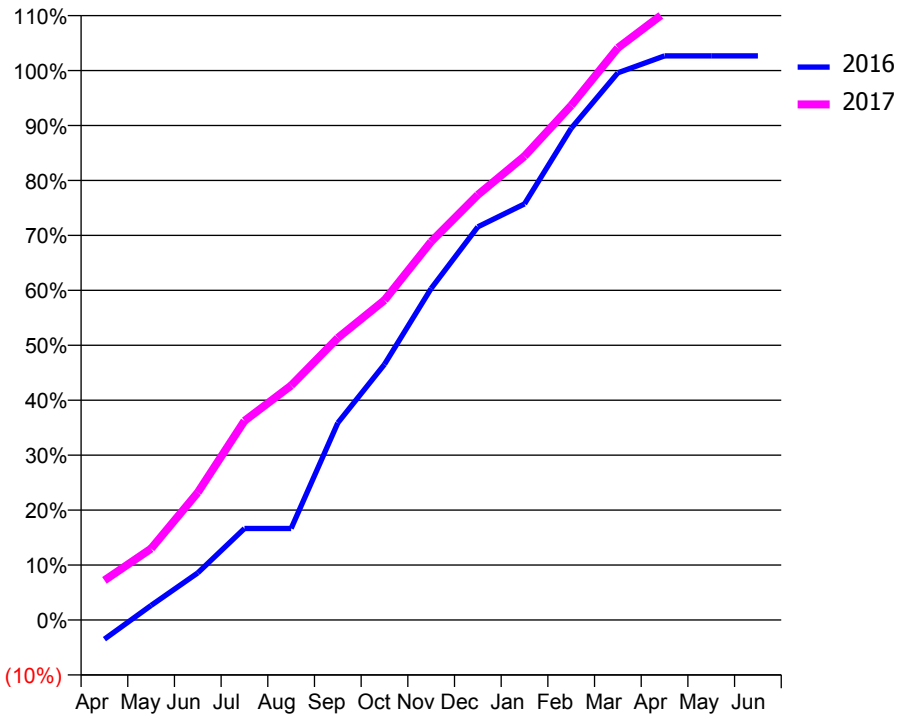
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,768 | |
| Quarter ending June 2016 | 2,696 | ↓ |
| Quarter ending September 2016 | 2,536 | ↓ |
| Quarter ending December 2016 | 2,437 | ↓ |
| Quarter ending March 2017 | 2,484 | → |
| **Variance since March 2016** | (10.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -210 | 433 |
| May | 159 | 780 |
| June | 515 | 1,392 |
| July | 999 | 2,175 |
| August | 999 | 2,560 |
| September | 2,152 | 3,081 |
| October | 2,792 | 3,492 |
| November | 3,621 | 4,132 |
| December | 4,293 | 4,642 |
| January | 4,543 | 5,064 |
| February | 5,369 | 5,618 |
| March | 5,974 | 6,247 |
| April | 6,159 | 6,631 |
| May | 6,159 | 6,632 |
| June | 6,159 | 6,635 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 47 | 1,318 | 3.6% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 128 | 2,551 | 5.0% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 840 | 1,318 | 63.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,001 | 2,551 | 39.2% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 214 | 3,981 | 5.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 20 | 3,981 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 18 | 3,981 | 0.5% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

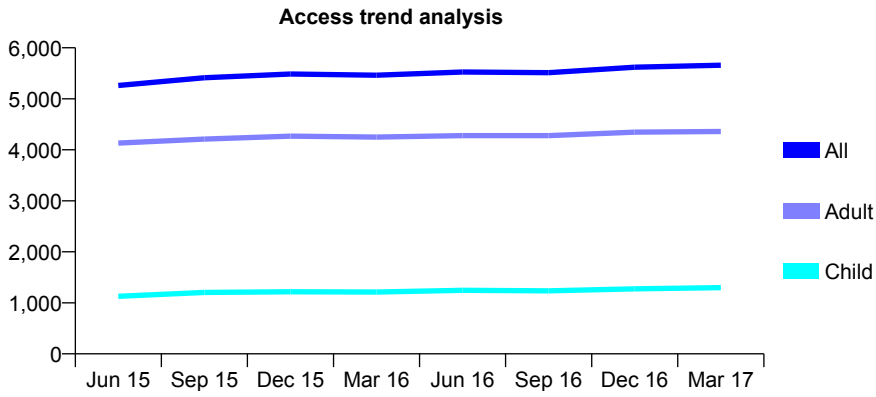
# Q53 - Vital Signs At a Glance Contract Report for 101281/0225 - Year end March 2017

| | |
|---|---|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2010 |
| Contract end date | 31/03/2017 |

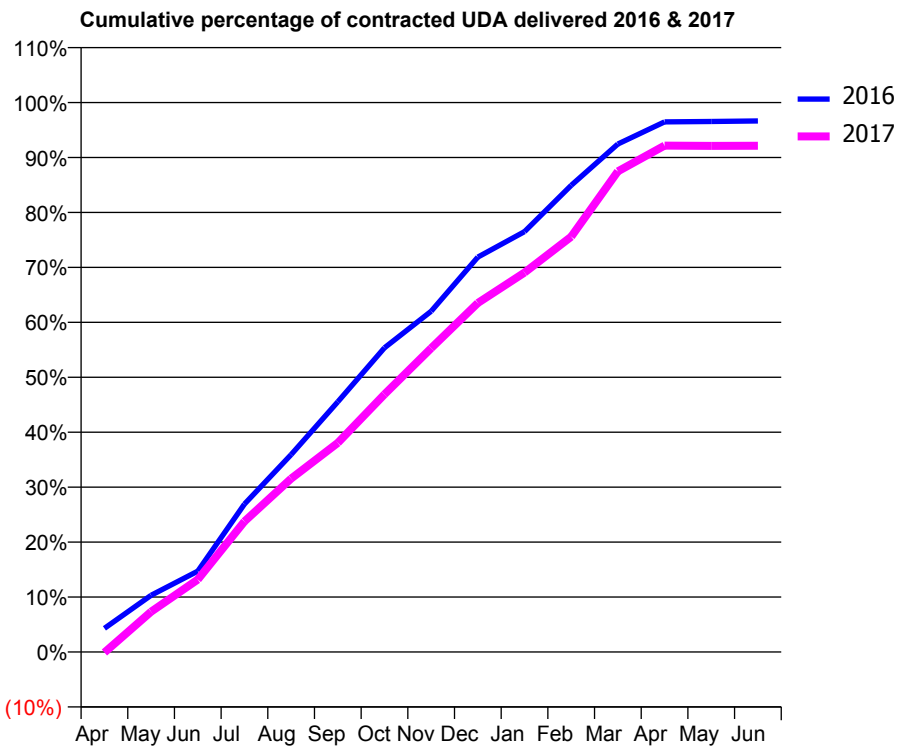
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,078 |
| Carry forward general activity (UDA) | 541 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £183,030.62 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,462 | |
| Quarter ending June 2016 | 5,525 | → |
| Quarter ending September 2016 | 5,513 | → |
| Quarter ending December 2016 | 5,620 | → |
| Quarter ending March 2017 | 5,658 | → |
| **Variance since March 2016** | 3.6% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 693 | -18 |
| May | 1,659 | 1,181 |
| June | 2,368 | 2,122 |
| July | 4,330 | 3,821 |
| August | 5,776 | 5,075 |
| September | 7,320 | 6,121 |
| October | 8,903 | 7,538 |
| November | 9,972 | 8,892 |
| December | 11,554 | 10,213 |
| January | 12,299 | 11,103 |
| February | 13,654 | 12,152 |
| March | 14,864 | 14,063 |
| April | 15,512 | 14,816 |
| May | 15,523 | 14,809 |
| June | 15,537 | 14,814 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 100 | 1,906 | 5.2% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 740 | 5,491 | 13.5% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,203 | 1,906 | 63.1% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,318 | 5,491 | 42.2% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 866 | 7,426 | 11.7% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 57 | 7,426 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 10 | 7,426 | 0.1% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 18 | 20 | *90.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 20 | 20 | *100.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

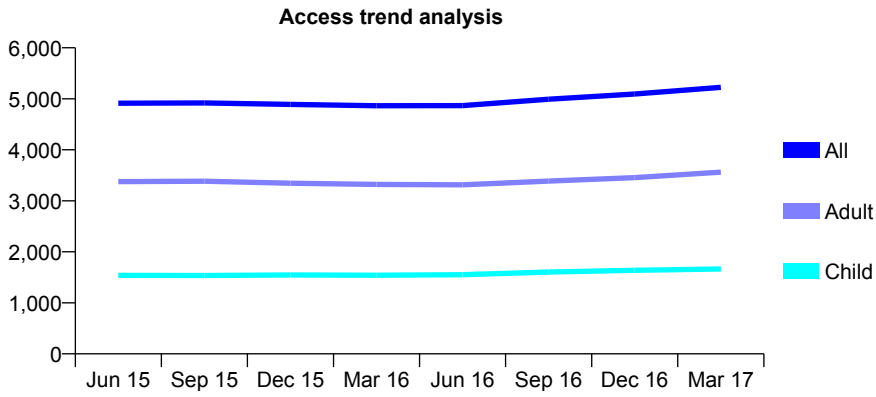
# Q53 - Vital Signs At a Glance Contract Report for 101362/0005 - Year end March 2017

| | |
|---|---|
| Name or company name | Rodericks Dental Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

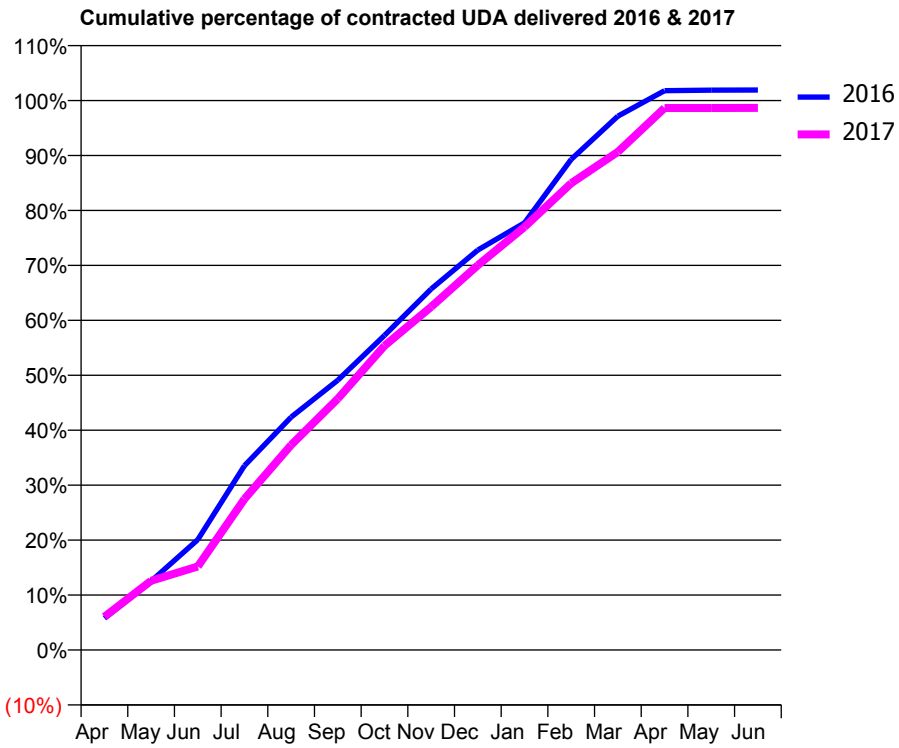
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,000 |
| Carry forward general activity (UDA) | -266 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £326,717.79 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,863 | |
| Quarter ending June 2016 | 4,867 | → |
| Quarter ending September 2016 | 4,991 | ↑ |
| Quarter ending December 2016 | 5,093 | ↑ |
| Quarter ending March 2017 | 5,224 | ↑ |
| **Variance since March 2016** | 7.4% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 812 | 846 |
| May | 1,756 | 1,766 |
| June | 2,813 | 2,130 |
| July | 4,696 | 3,849 |
| August | 5,933 | 5,222 |
| September | 6,875 | 6,403 |
| October | 8,018 | 7,752 |
| November | 9,199 | 8,743 |
| December | 10,192 | 9,802 |
| January | 10,885 | 10,777 |
| February | 12,502 | 11,892 |
| March | 13,601 | 12,689 |
| April | 14,249 | 13,810 |
| May | 14,264 | 13,810 |
| June | 14,266 | 13,811 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 126 | 2,083 | 6.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 390 | 4,097 | 9.5% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,036 | 2,083 | 49.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,970 | 4,097 | 48.1% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 250 | 5,987 | 4.2% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 24 | 5,987 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 31 | 5,987 | 0.5% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

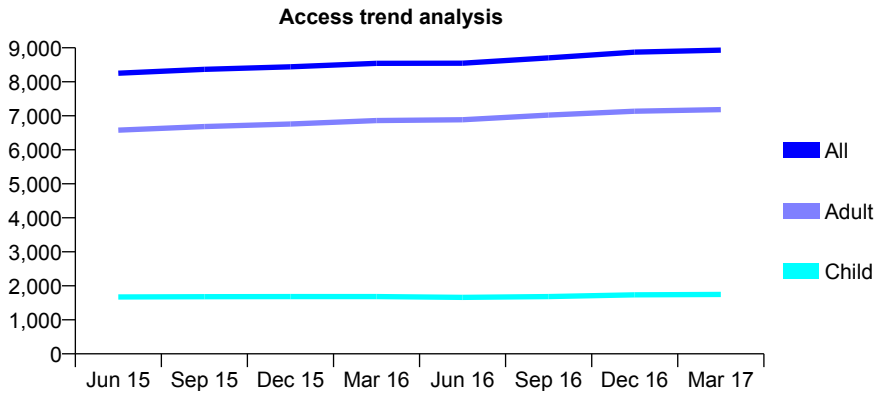
# Q53 - Vital Signs At a Glance Contract Report for 101435/0091 - Year end March 2017

| | |
|---|---|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2008 |
| Contract end date | |

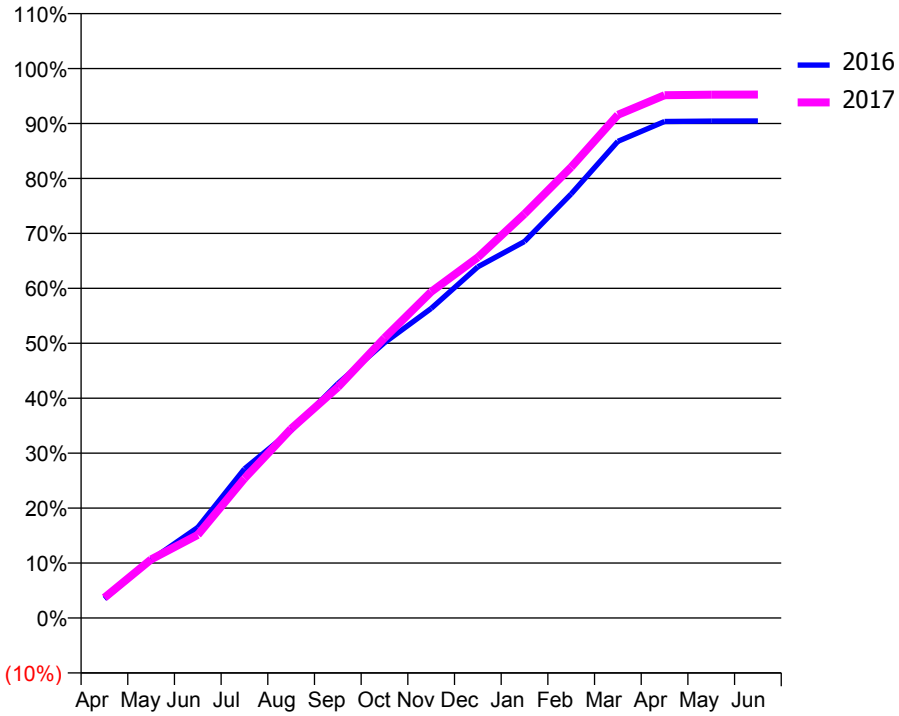
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 23,435 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £573,409.14 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,545 | |
| Quarter ending June 2016 | 8,547 | → |
| Quarter ending September 2016 | 8,704 | → |
| Quarter ending December 2016 | 8,872 | → |
| Quarter ending March 2017 | 8,930 | → |
| **Variance since March 2016** | 4.5% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 819 | 869 |
| May | 2,480 | 2,499 |
| June | 3,866 | 3,546 |
| July | 6,359 | 5,954 |
| August | 7,998 | 8,072 |
| September | 9,994 | 9,841 |
| October | 11,743 | 11,947 |
| November | 13,204 | 13,912 |
| December | 14,975 | 15,381 |
| January | 16,059 | 17,235 |
| February | 18,090 | 19,228 |
| March | 20,327 | 21,459 |
| April | 21,178 | 22,295 |
| May | 21,190 | 22,317 |
| June | 21,199 | 22,326 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 123 | 2,488 | 4.9% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,106 | 9,276 | 11.9% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,408 | 2,488 | 56.6% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,442 | 9,276 | 47.9% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 770 | 11,681 | 6.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 41 | 11,681 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 217 | 11,681 | 1.9% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 19 | 19 | *100.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 19 | *89.5%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

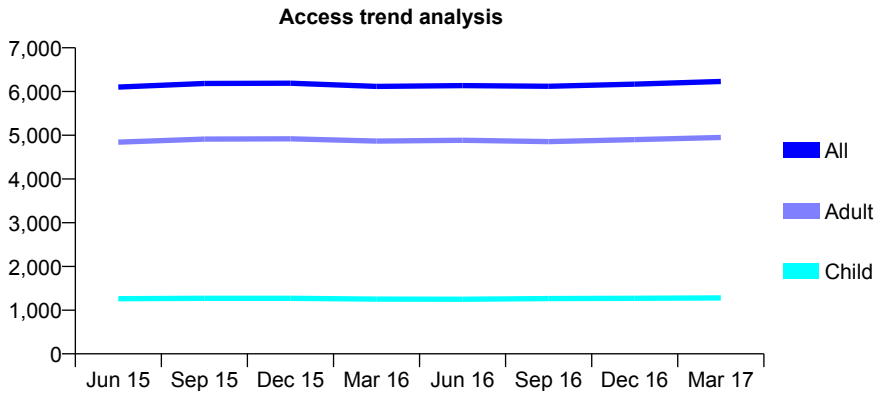
# Q53 - Vital Signs At a Glance Contract Report for 101435/0098 - Year end March 2017

| | |
|---|---|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2008 |
| Contract end date | |

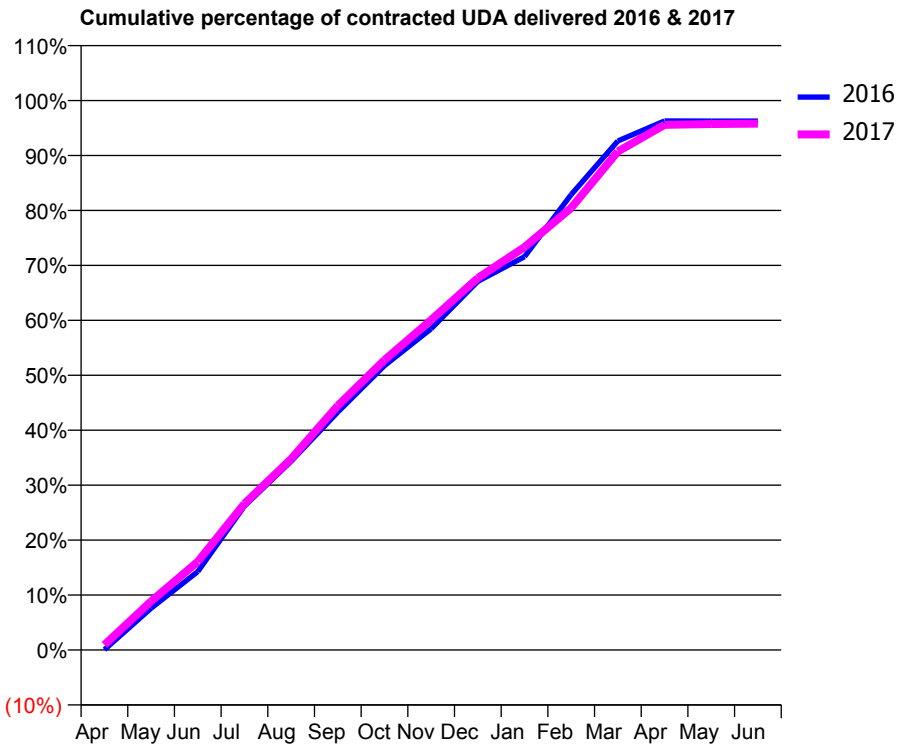
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 17,250 |
| Carry forward general activity (UDA) | 646 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £403,149.33 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,118 | |
| Quarter ending June 2016 | 6,134 | → |
| Quarter ending September 2016 | 6,119 | → |
| Quarter ending December 2016 | 6,168 | → |
| Quarter ending March 2017 | 6,229 | → |
| **Variance since March 2016** | 1.8% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 10 | 162 |
| May | 1,314 | 1,529 |
| June | 2,463 | 2,773 |
| July | 4,518 | 4,595 |
| August | 5,927 | 6,001 |
| September | 7,471 | 7,672 |
| October | 8,925 | 9,103 |
| November | 10,086 | 10,364 |
| December | 11,571 | 11,677 |
| January | 12,348 | 12,648 |
| February | 14,296 | 13,878 |
| March | 15,979 | 15,648 |
| April | 16,608 | 16,488 |
| May | 16,604 | 16,512 |
| June | 16,604 | 16,525 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 76 | 1,578 | 4.8% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 460 | 5,204 | 8.8% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 666 | 1,578 | 42.2% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,005 | 5,204 | 38.5% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 260 | 6,827 | 3.8% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 31 | 6,827 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 123 | 6,827 | 1.8% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 18 | 21 | *85.7%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 21 | *85.7%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

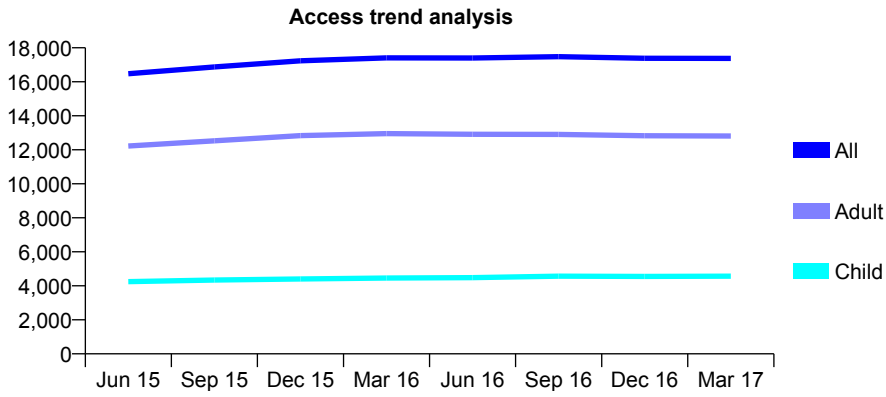
# Q53 - Vital Signs At a Glance Contract Report for 101435/0102 - Year end March 2017

| | |
|---|---|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2008 |
| Contract end date | |

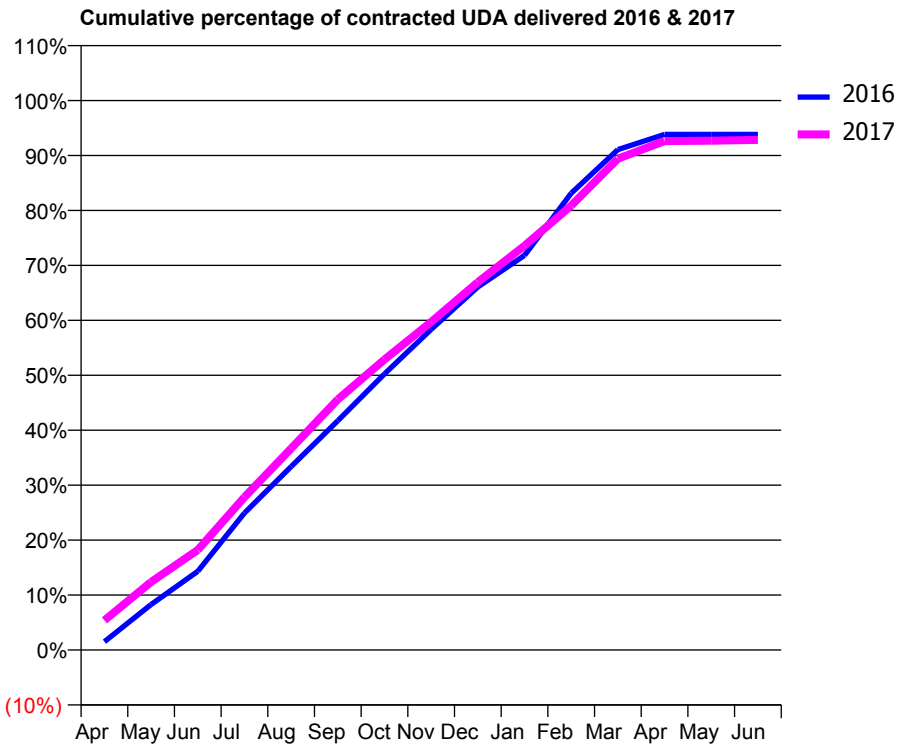
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 54,777 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,434,679.70 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 17,407 | |
| Quarter ending June 2016 | 17,399 | → |
| Quarter ending September 2016 | 17,481 | → |
| Quarter ending December 2016 | 17,383 | → |
| Quarter ending March 2017 | 17,376 | → |
| **Variance since March 2016** | (0.2%) | → |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 824 | 2,952 |
| May | 4,540 | 6,785 |
| June | 7,849 | 9,972 |
| July | 13,656 | 15,238 |
| August | 18,289 | 20,089 |
| September | 22,857 | 24,978 |
| October | 27,527 | 28,954 |
| November | 31,956 | 32,713 |
| December | 36,191 | 36,673 |
| January | 39,345 | 40,295 |
| February | 45,537 | 44,295 |
| March | 49,879 | 48,975 |
| April | 51,396 | 50,737 |
| May | 51,394 | 50,768 |
| June | 51,391 | 50,854 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 417 | 6,654 | 6.3% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,299 | 17,092 | 13.5% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4,057 | 6,654 | 61.0% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 9,647 | 17,092 | 56.4% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,176 | 23,899 | 4.9% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 312 | 23,899 | 1.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 588 | 23,899 | 2.5% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 28 | 31 | *90.3%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 29 | 31 | *93.5%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 101796/0001 - Year end March 2017

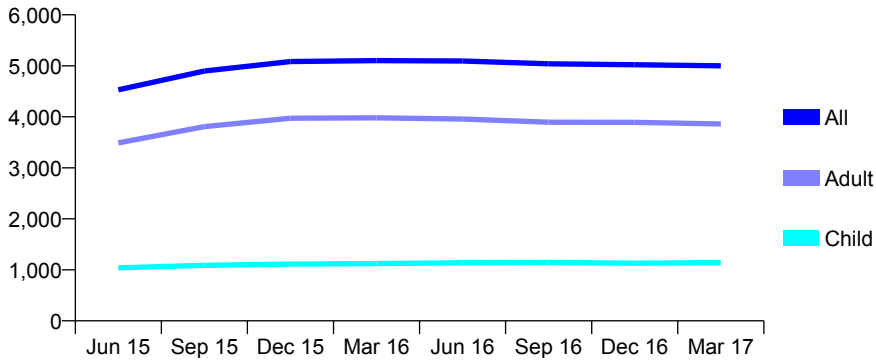
| | |
|---|---|
| Name or company name | Villimaitis/Vilimaitiene |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,200 |
| Carry forward general activity (UDA) | -144 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £320,495.30 |

## ACCESS*

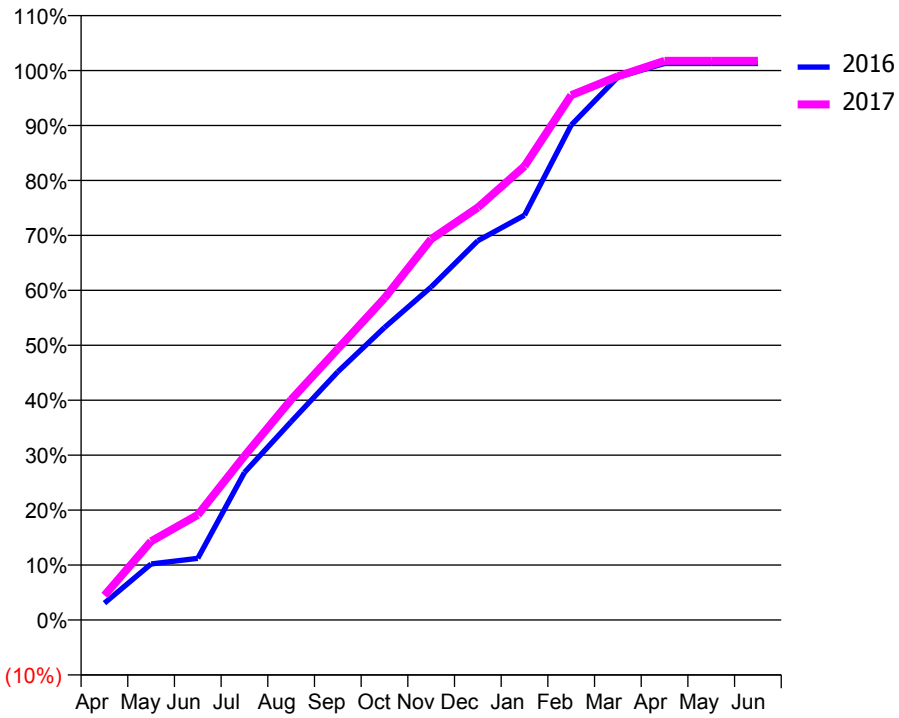
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,103 | |
| Quarter ending June 2016 | 5,095 | → |
| Quarter ending September 2016 | 5,040 | ↓ |
| Quarter ending December 2016 | 5,021 | → |
| Quarter ending March 2017 | 5,001 | → |
| **Variance since March 2016** | (2.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 344 | 500 |
| May | 1,143 | 1,605 |
| June | 1,257 | 2,142 |
| July | 3,007 | 3,345 |
| August | 4,042 | 4,492 |
| September | 5,058 | 5,528 |
| October | 5,963 | 6,559 |
| November | 6,789 | 7,764 |
| December | 7,730 | 8,408 |
| January | 8,249 | 9,250 |
| February | 10,086 | 10,695 |
| March | 11,067 | 11,081 |
| April | 11,344 | 11,396 |
| May | 11,344 | 11,396 |
| June | 11,344 | 11,396 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 130 | 1,730 | 7.5% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 280 | 3,648 | 7.7% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,146 | 1,730 | 66.2% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,249 | 3,648 | 34.2% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 395 | 5,425 | 7.3% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 50 | 5,425 | 0.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 37 | 5,425 | 0.7% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | *100.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 13 | *92.3%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 103063/0001 - Year end March 2017

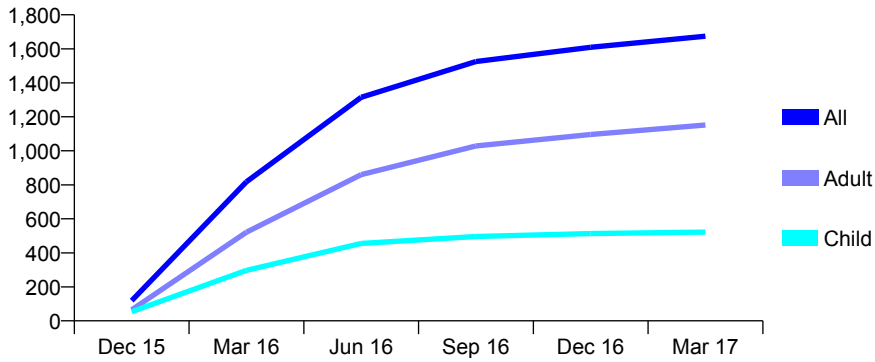
| | |
|---|---|
| Name or company name | MR KS RATRA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,910 |
| Carry forward general activity (UDA) | -82 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £129,062.47 |

## ACCESS*

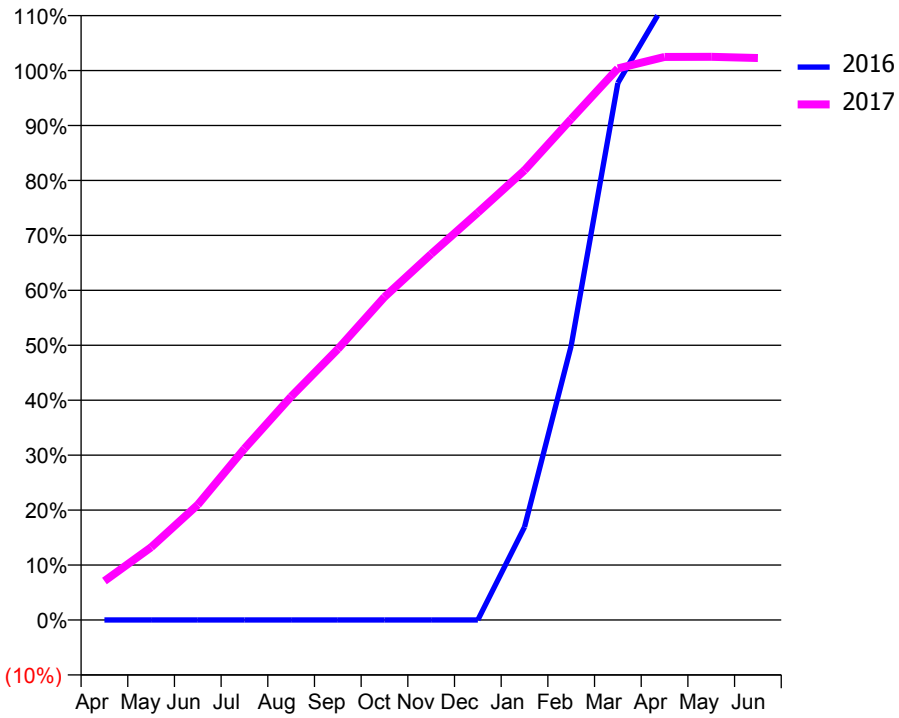
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 818 | |
| Quarter ending June 2016 | 1,315 | ↑ |
| Quarter ending September 2016 | 1,525 | ↑ |
| Quarter ending December 2016 | 1,609 | ↑ |
| Quarter ending March 2017 | 1,674 | ↑ |
| **Variance since March 2016** | 104.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 348 |
| May | 0 | 650 |
| June | 0 | 1,031 |
| July | 0 | 1,532 |
| August | 0 | 1,996 |
| September | 0 | 2,420 |
| October | 0 | 2,887 |
| November | 0 | 3,270 |
| December | 0 | 3,640 |
| January | 231 | 4,019 |
| February | 683 | 4,477 |
| March | 1,336 | 4,929 |
| April | 1,533 | 5,032 |
| May | 1,535 | 5,033 |
| June | 1,548 | 5,022 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 106 | 980 | 10.8% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 303 | 1,919 | 15.8% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 514 | 980 | 52.4% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 912 | 1,919 | 47.5% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 95 | 2,834 | 3.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 44 | 2,834 | 1.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 22 | 2,834 | 0.8% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 105341/0001 - Year end March 2017

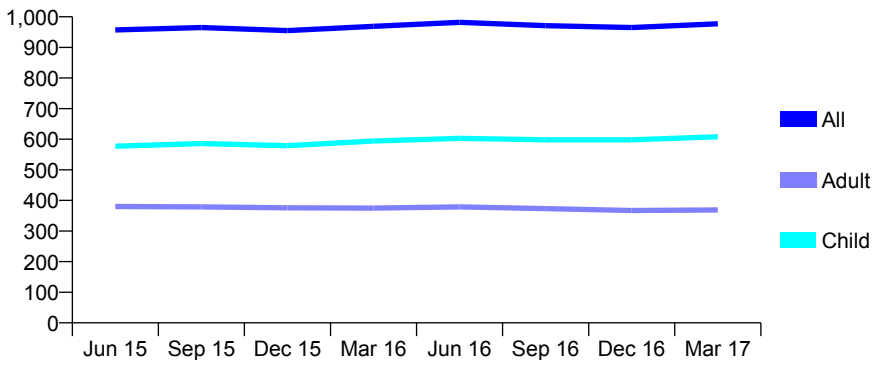
| | |
|---|---|
| Name or company name | Rossmanor Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,800 |
| Carry forward general activity (UDA) | -10 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £81,937.23 |

## ACCESS*

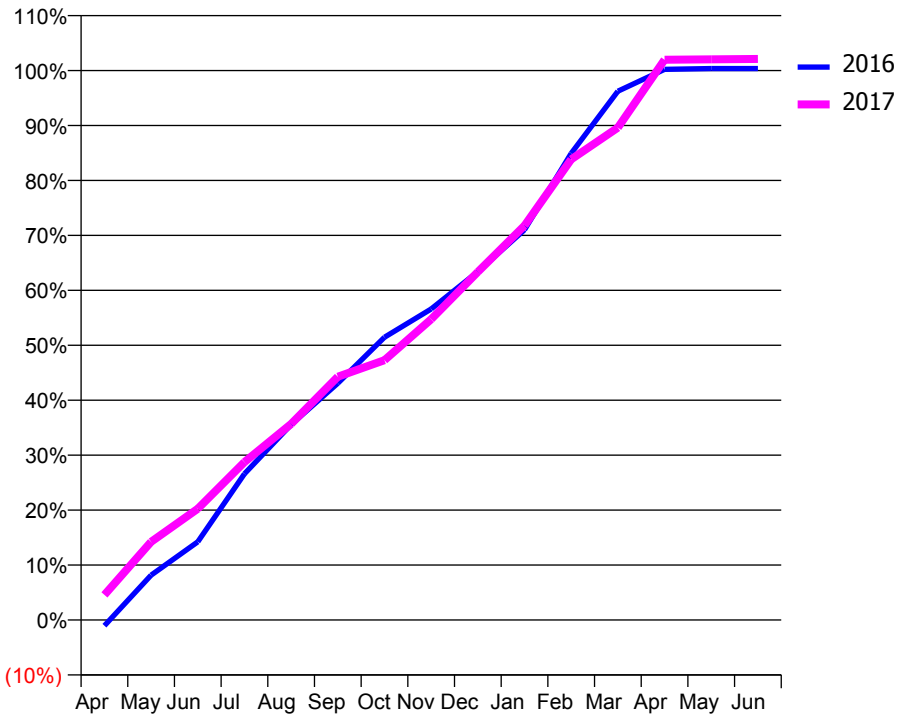
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 969 | |
| Quarter ending June 2016 | 982 | → |
| Quarter ending September 2016 | 971 | ↓ |
| Quarter ending December 2016 | 965 | → |
| Quarter ending March 2017 | 977 | → |
| **Variance since March 2016** | 0.8% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -30 | 128 |
| May | 229 | 398 |
| June | 398 | 567 |
| July | 745 | 805 |
| August | 996 | 999 |
| September | 1,207 | 1,239 |
| October | 1,441 | 1,324 |
| November | 1,585 | 1,532 |
| December | 1,775 | 1,774 |
| January | 1,988 | 2,010 |
| February | 2,378 | 2,347 |
| March | 2,695 | 2,509 |
| April | 2,806 | 2,855 |
| May | 2,810 | 2,857 |
| June | 2,810 | 2,859 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 92 | 939 | 9.8% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 112 | 520 | 21.5% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 591 | 939 | 62.9% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 303 | 520 | 58.3% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 85 | 1,576 | 5.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,576 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,576 | 0.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 109789/0001 - Year end March 2017

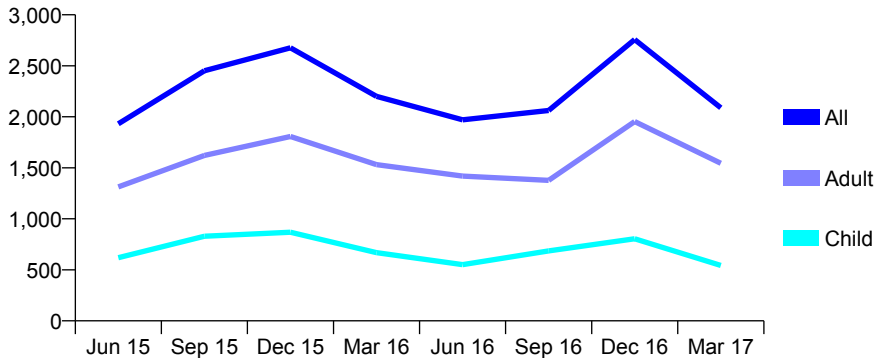
| | |
|---|---|
| Name or company name | Dental Surgery, 60 Long Street |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,414 |
| Carry forward general activity (UDA) | -128 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £146,712.77 |

## ACCESS*

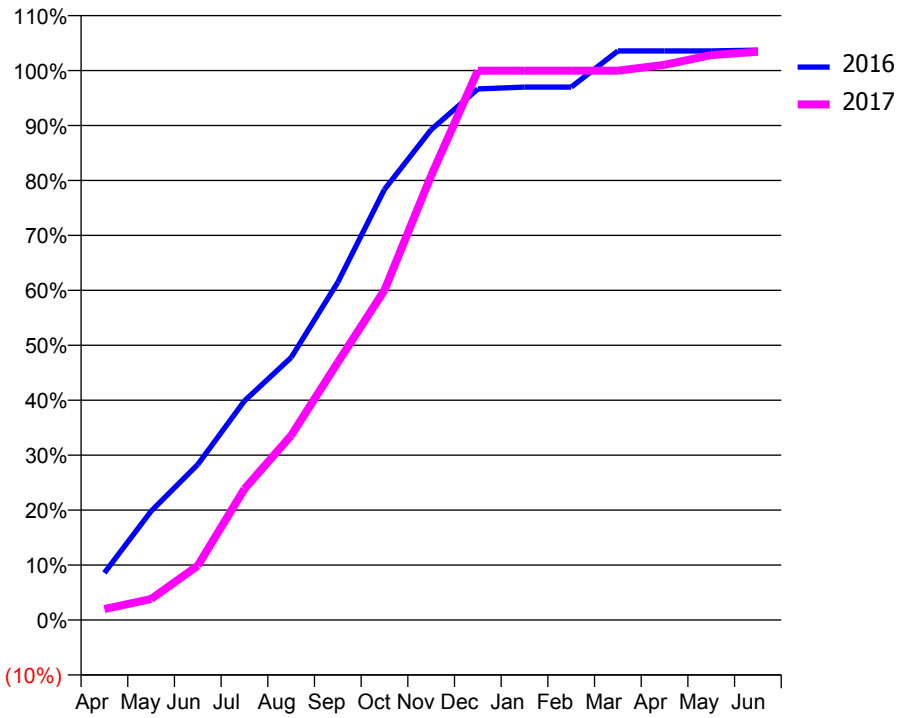
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,200 | |
| Quarter ending June 2016 | 1,970 | ↓ |
| Quarter ending September 2016 | 2,062 | ↑ |
| Quarter ending December 2016 | 2,758 | ↑ |
| Quarter ending March 2017 | 2,088 | ↓ |
| **Variance since March 2016** | (5.1%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 550 | 128 |
| May | 1,270 | 244 |
| June | 1,816 | 635 |
| July | 2,559 | 1,531 |
| August | 3,064 | 2,154 |
| September | 3,942 | 3,008 |
| October | 5,026 | 3,851 |
| November | 5,724 | 5,187 |
| December | 6,199 | 6,411 |
| January | 6,221 | 6,411 |
| February | 6,221 | 6,411 |
| March | 6,642 | 6,411 |
| April | 6,642 | 6,480 |
| May | 6,642 | 6,594 |
| June | 6,652 | 6,633 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 40 | 775 | 5.2% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 161 | 1,725 | 9.3% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 133 | 775 | 17.2% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 167 | 1,725 | 9.7% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 242 | 2,576 | 9.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 20 | 2,576 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 24 | 2,576 | 0.9% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 109975/0001 - Year end March 2017

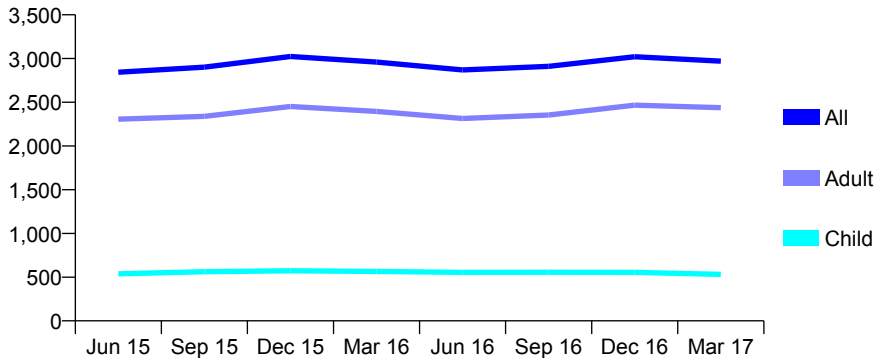
| | |
|---|---|
| Name or company name | 165 Long Street, Atherstone |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,887 |
| Carry forward general activity (UDA) | -98 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £169,174.65 |

## ACCESS*

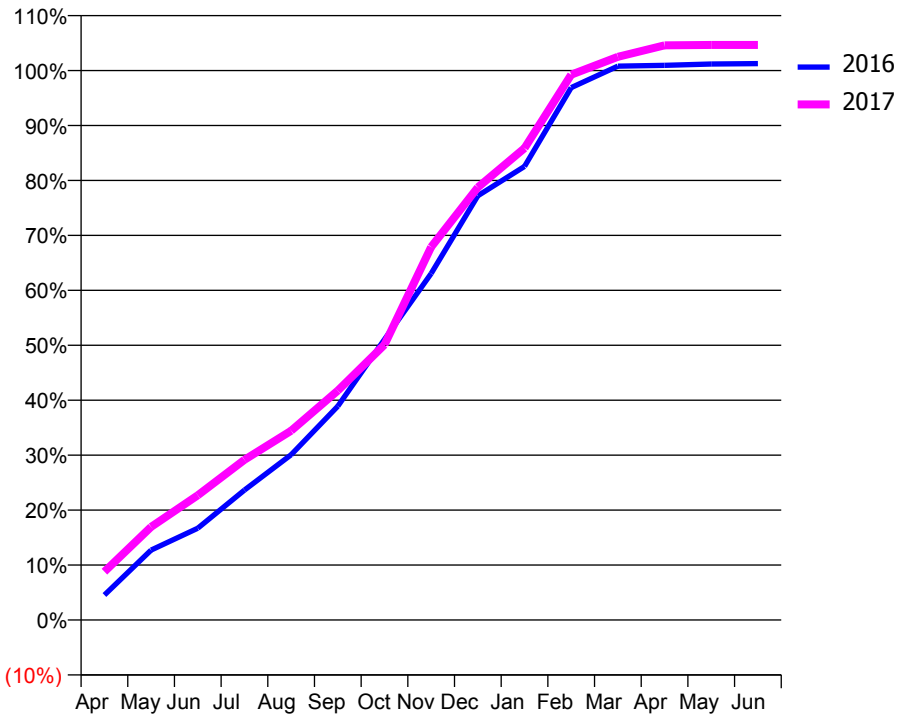
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,960 | |
| Quarter ending June 2016 | 2,870 | ↓ |
| Quarter ending September 2016 | 2,910 | → |
| Quarter ending December 2016 | 3,021 | ↑ |
| Quarter ending March 2017 | 2,970 | ↓ |
| **Variance since March 2016** | 0.3% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 358 | 693 |
| May | 1,005 | 1,336 |
| June | 1,318 | 1,790 |
| July | 1,865 | 2,299 |
| August | 2,371 | 2,717 |
| September | 3,070 | 3,292 |
| October | 4,028 | 3,950 |
| November | 4,973 | 5,354 |
| December | 6,088 | 6,210 |
| January | 6,510 | 6,773 |
| February | 7,641 | 7,826 |
| March | 7,950 | 8,083 |
| April | 7,961 | 8,247 |
| May | 7,979 | 8,253 |
| June | 7,985 | 8,253 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 67 | 862 | 7.8% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 340 | 2,376 | 14.3% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 557 | 862 | 64.6% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 632 | 2,376 | 26.6% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 257 | 3,262 | 7.9% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 32 | 3,262 | 1.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 52 | 3,262 | 1.6% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 9 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 113131/0001 - Year end March 2017

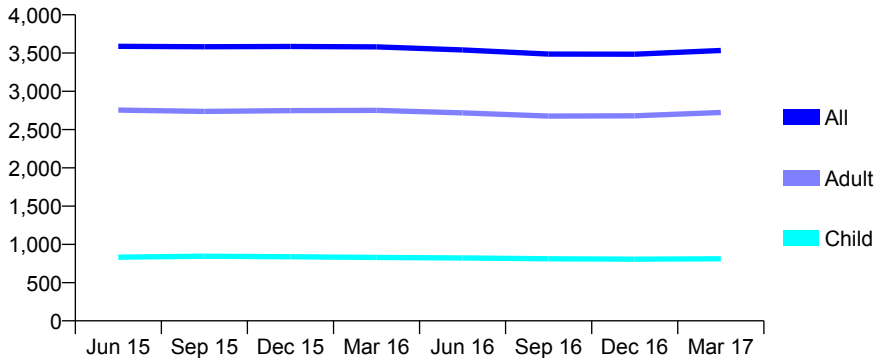
| | |
|---|---|
| Name or company name | 76Dental |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,219 |
| Carry forward general activity (UDA) | 45 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £317,505.86 |

## ACCESS*

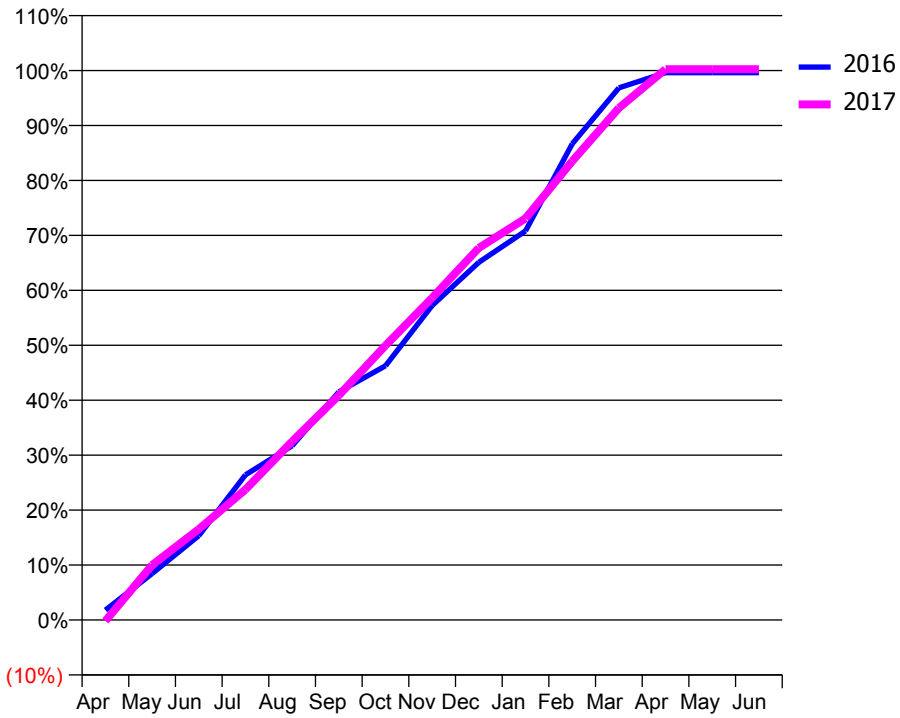
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,580 | |
| Quarter ending June 2016 | 3,540 | ↓ |
| Quarter ending September 2016 | 3,487 | ↓ |
| Quarter ending December 2016 | 3,485 | → |
| Quarter ending March 2017 | 3,534 | → |
| **Variance since March 2016** | (1.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 202 | -21 |
| May | 948 | 1,123 |
| June | 1,722 | 1,854 |
| July | 2,964 | 2,664 |
| August | 3,557 | 3,647 |
| September | 4,656 | 4,587 |
| October | 5,190 | 5,604 |
| November | 6,421 | 6,578 |
| December | 7,302 | 7,598 |
| January | 7,942 | 8,199 |
| February | 9,722 | 9,366 |
| March | 10,865 | 10,454 |
| April | 11,174 | 11,245 |
| May | 11,174 | 11,245 |
| June | 11,174 | 11,245 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 69 | 1,155 | 6.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 448 | 3,688 | 12.1% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 741 | 1,155 | 64.2% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,235 | 3,688 | 60.6% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 248 | 5,002 | 5.0% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 31 | 5,002 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 58 | 5,002 | 1.2% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 115010/0001 - Year end March 2017

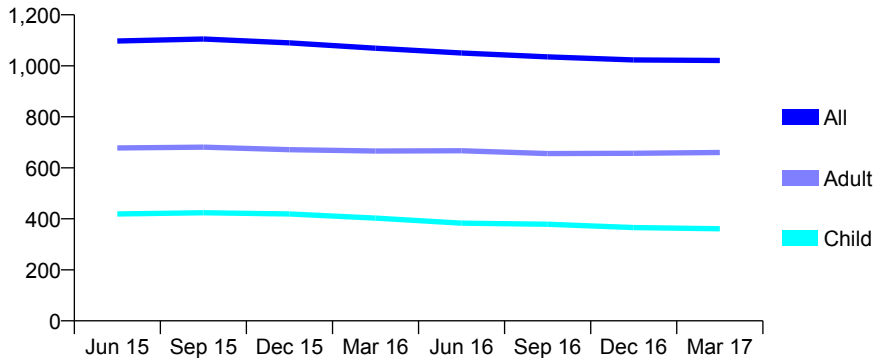
| | |
|---|---|
| Name or company name | Salmon And Light Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,171 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £74,167.51 |

## ACCESS*

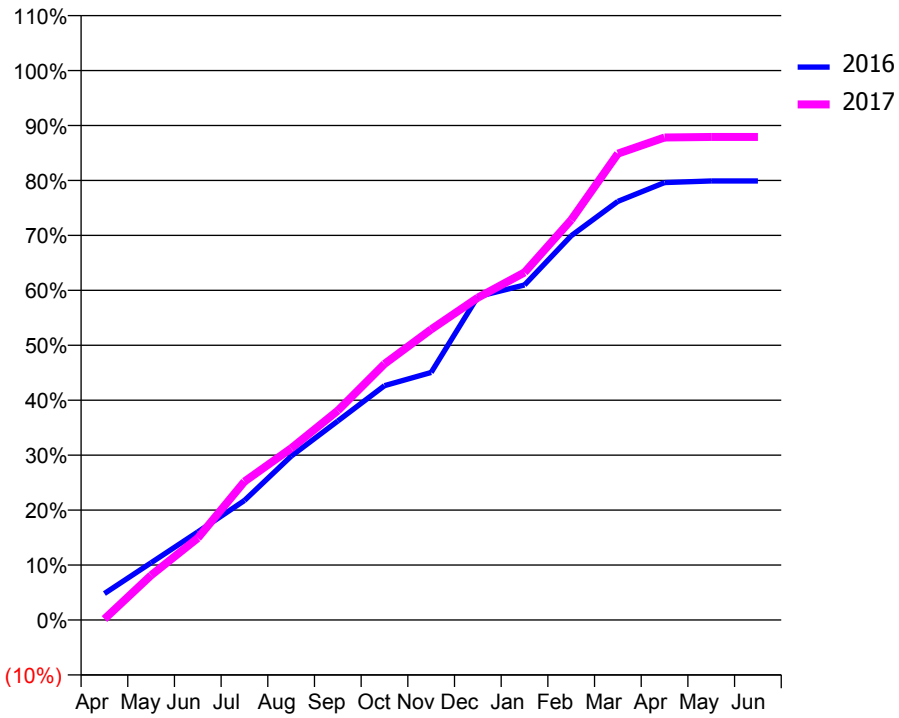
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,069 | |
| Quarter ending June 2016 | 1,050 | ↓ |
| Quarter ending September 2016 | 1,035 | ↓ |
| Quarter ending December 2016 | 1,023 | ↓ |
| Quarter ending March 2017 | 1,021 | → |
| **Variance since March 2016** | (4.5%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 172 | 6 |
| May | 372 | 258 |
| June | 572 | 473 |
| July | 777 | 799 |
| August | 1,065 | 991 |
| September | 1,294 | 1,208 |
| October | 1,523 | 1,478 |
| November | 1,608 | 1,677 |
| December | 2,102 | 1,860 |
| January | 2,178 | 2,006 |
| February | 2,497 | 2,309 |
| March | 2,721 | 2,691 |
| April | 2,843 | 2,785 |
| May | 2,853 | 2,788 |
| June | 2,853 | 2,788 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 54 | 664 | 8.1% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 159 | 1,002 | 15.9% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 488 | 664 | 73.5% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 608 | 1,002 | 60.7% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 138 | 1,659 | 8.3% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,659 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 1,659 | 0.2% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 116548/0001 - Year end March 2017

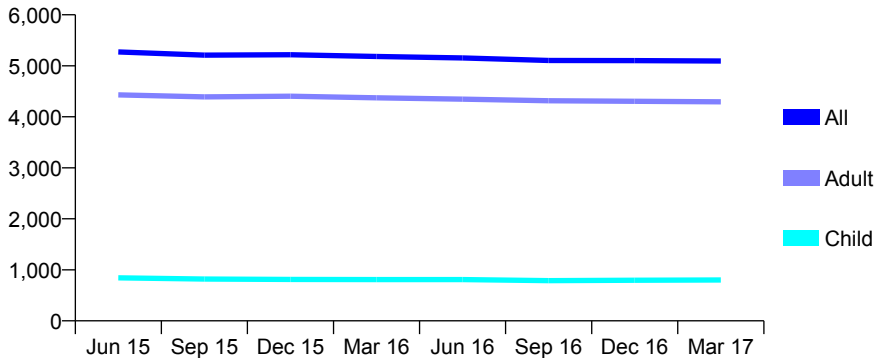
| | |
|---|---|
| Name or company name | Weobley Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 17,977 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £499,071.06 |

## ACCESS*

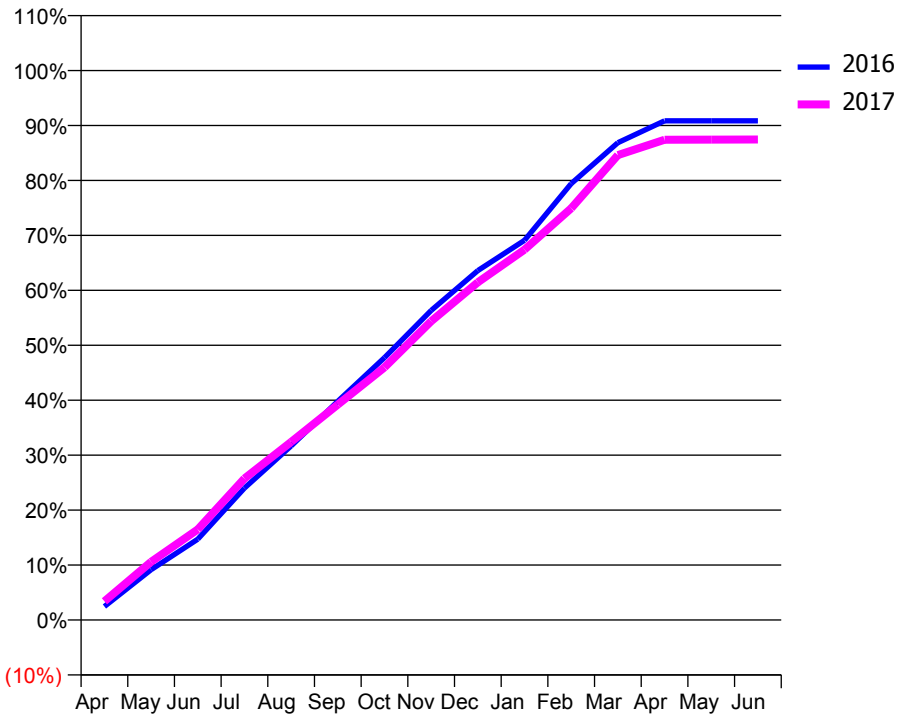
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,183 | |
| Quarter ending June 2016 | 5,155 | → |
| Quarter ending September 2016 | 5,105 | → |
| Quarter ending December 2016 | 5,101 | → |
| Quarter ending March 2017 | 5,094 | → |
| **Variance since March 2016** | (1.7%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 444 | 611 |
| May | 1,648 | 1,904 |
| June | 2,645 | 2,965 |
| July | 4,319 | 4,631 |
| August | 5,693 | 5,825 |
| September | 7,159 | 7,046 |
| October | 8,583 | 8,263 |
| November | 10,127 | 9,776 |
| December | 11,433 | 11,048 |
| January | 12,424 | 12,117 |
| February | 14,277 | 13,469 |
| March | 15,616 | 15,209 |
| April | 16,330 | 15,713 |
| May | 16,330 | 15,717 |
| June | 16,330 | 15,721 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 99 | 1,306 | 7.6% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,622 | 7,659 | 21.2% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 764 | 1,306 | 58.5% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,862 | 7,659 | 50.4% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 811 | 8,863 | 9.2% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 169 | 8,863 | 1.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 311 | 8,863 | 3.5% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 42 | 45 | *93.3%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 44 | 45 | *97.8%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 124192/0001 - Year end March 2017

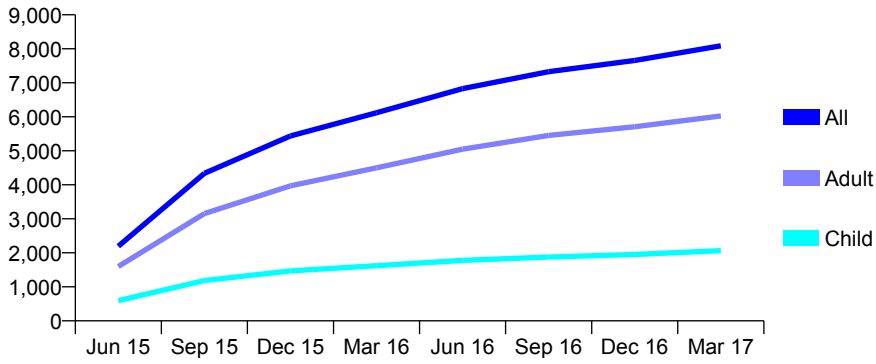
| | |
|---|---|
| Name or company name | Mr David R Pulsford & Ms Lucy Noon |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 22,537 |
| Carry forward general activity (UDA) | 676 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £667,745.74 |

## ACCESS*

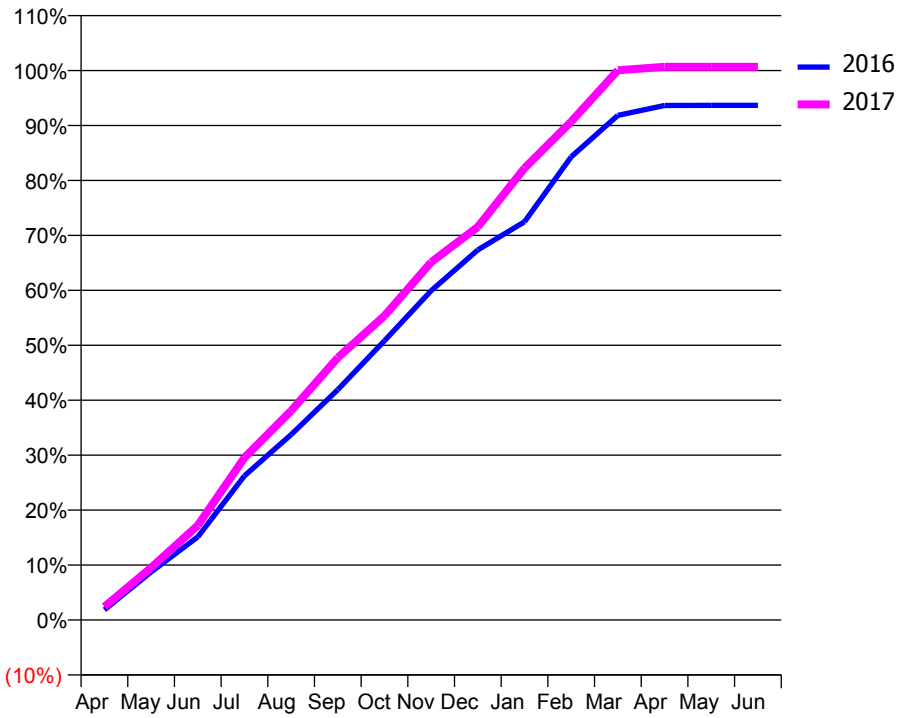
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,120 | |
| Quarter ending June 2016 | 6,829 | ↑ |
| Quarter ending September 2016 | 7,329 | ↑ |
| Quarter ending December 2016 | 7,658 | ↑ |
| Quarter ending March 2017 | 8,090 | ↑ |
| **Variance since March 2016** | 32.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 427 | 544 |
| May | 2,004 | 2,149 |
| June | 3,466 | 3,879 |
| July | 6,007 | 6,657 |
| August | 7,724 | 8,581 |
| September | 9,597 | 10,758 |
| October | 11,634 | 12,478 |
| November | 13,716 | 14,678 |
| December | 15,420 | 16,126 |
| January | 16,593 | 18,532 |
| February | 19,296 | 20,442 |
| March | 21,026 | 22,547 |
| April | 21,434 | 22,688 |
| May | 21,441 | 22,688 |
| June | 21,442 | 22,688 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 143 | 2,953 | 4.8% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 898 | 7,978 | 11.3% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,703 | 2,953 | 57.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,402 | 7,978 | 55.2% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 598 | 10,591 | 5.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 5 | 10,591 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 161 | 10,591 | 1.5% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | *100.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 13 | *100.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

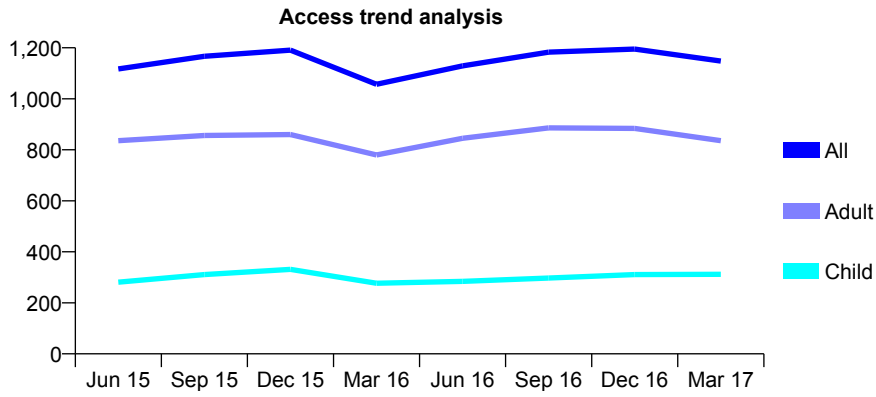
# Q53 - Vital Signs At a Glance Contract Report for 129216/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Acacia Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2012 |
| Contract end date | |

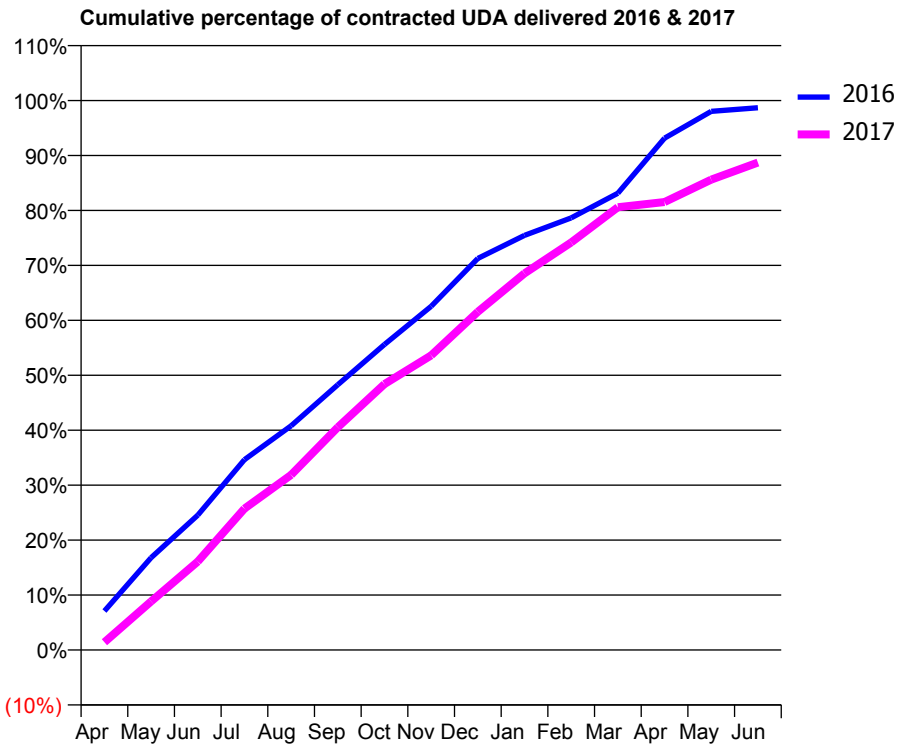
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,760 |
| Carry forward general activity (UDA) | 50 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £95,140.59 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,057 | |
| Quarter ending June 2016 | 1,129 | ↑ |
| Quarter ending September 2016 | 1,183 | ↑ |
| Quarter ending December 2016 | 1,195 | → |
| Quarter ending March 2017 | 1,148 | ↓ |
| **Variance since March 2016** | 8.6% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 267 | 53 |
| May | 632 | 333 |
| June | 923 | 606 |
| July | 1,302 | 967 |
| August | 1,534 | 1,199 |
| September | 1,815 | 1,524 |
| October | 2,091 | 1,819 |
| November | 2,352 | 2,016 |
| December | 2,679 | 2,315 |
| January | 2,837 | 2,577 |
| February | 2,957 | 2,789 |
| March | 3,125 | 3,030 |
| April | 3,502 | 3,065 |
| May | 3,686 | 3,219 |
| June | 3,710 | 3,336 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 30 | 473 | 6.3% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 155 | 1,300 | 11.9% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 206 | 473 | 43.6% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 563 | 1,300 | 43.3% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 98 | 1,725 | 5.7% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 15 | 1,725 | 0.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 34 | 1,725 | 2.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 129577/0002 - Year end March 2017

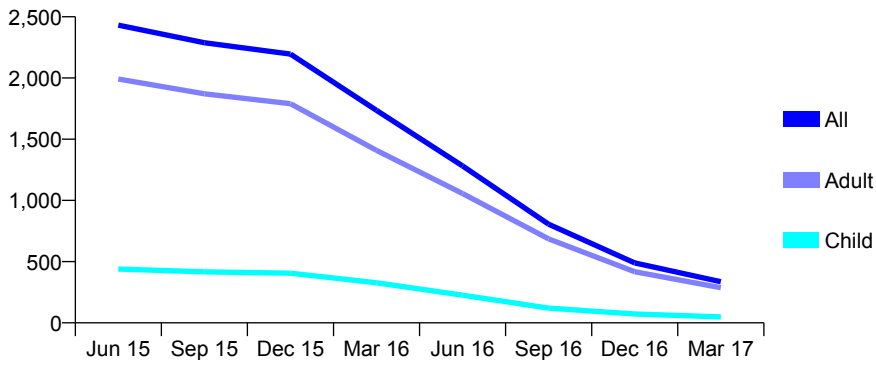
| | |
|---|---|
| Name or company name | Richmond Dental Practice Ltd. |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2012 |
| Contract end date | 31/03/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,650 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £71,416.84 |

## ACCESS*

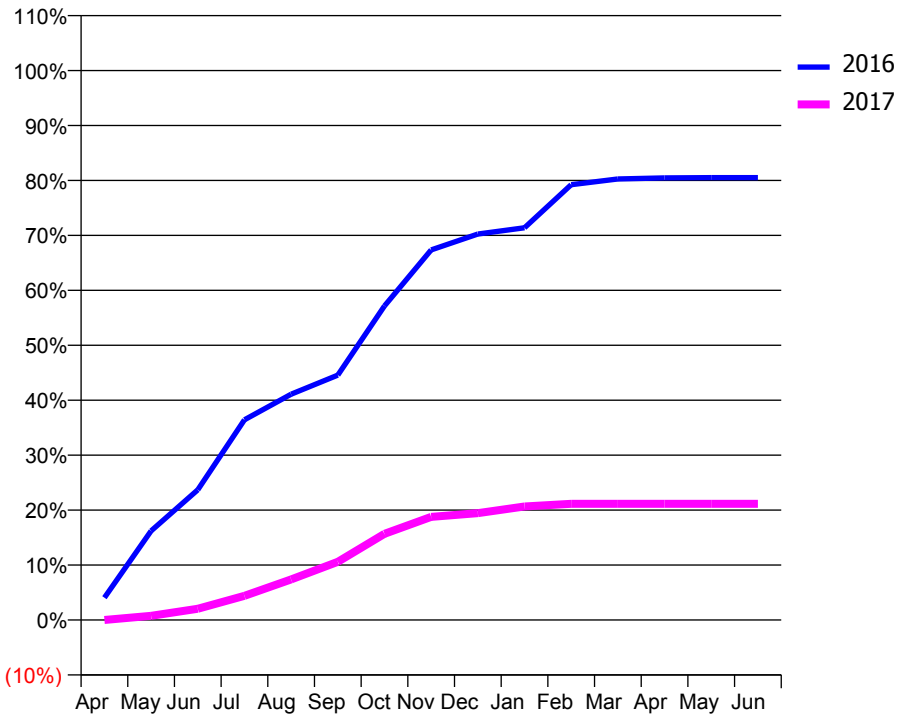
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,736 | |
| Quarter ending June 2016 | 1,282 | ↓ |
| Quarter ending September 2016 | 806 | ↓ |
| Quarter ending December 2016 | 490 | ↓ |
| Quarter ending March 2017 | 336 | ↓ |
| **Variance since March 2016** | (80.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 148 | 0 |
| May | 592 | 28 |
| June | 865 | 75 |
| July | 1,330 | 161 |
| August | 1,500 | 270 |
| September | 1,627 | 386 |
| October | 2,086 | 573 |
| November | 2,458 | 685 |
| December | 2,564 | 710 |
| January | 2,605 | 754 |
| February | 2,891 | 772 |
| March | 2,929 | 772 |
| April | 2,936 | 772 |
| May | 2,938 | 772 |
| June | 2,938 | 772 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 18 | *0.0%* | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 9 | 155 | 5.8% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 18 | *0.0%* | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2 | 155 | 1.3% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 20 | 167 | 12.0% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 167 | 1.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 4 | 167 | 2.4% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 1 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 130346/0001 - Year end March 2017

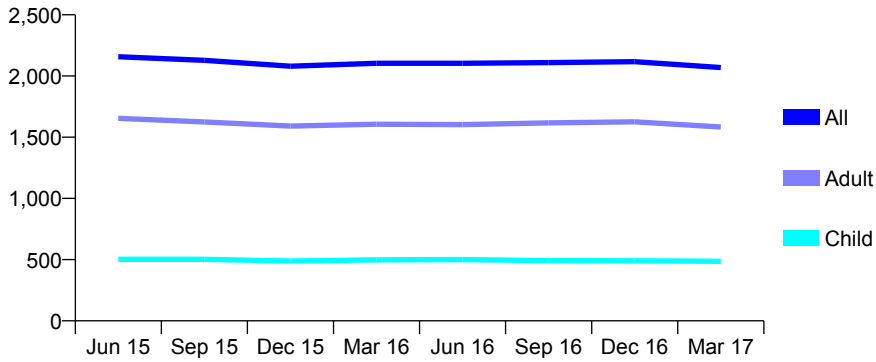
| | |
|---|---|
| Name or company name | Kingsbury Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,800 |
| Carry forward general activity (UDA) | 50 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £182,857.45 |

## ACCESS*

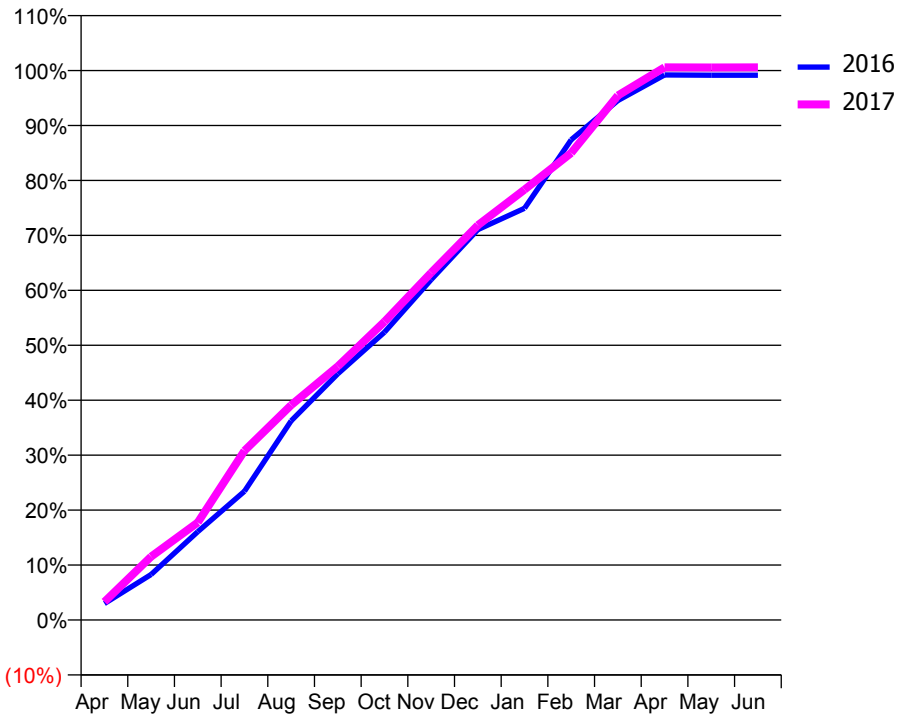
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,104 | |
| Quarter ending June 2016 | 2,104 | → |
| Quarter ending September 2016 | 2,109 | → |
| Quarter ending December 2016 | 2,117 | → |
| Quarter ending March 2017 | 2,069 | ↓ |
| **Variance since March 2016** | (1.7%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 174 | 192 |
| May | 481 | 670 |
| June | 932 | 1,030 |
| July | 1,359 | 1,786 |
| August | 2,103 | 2,269 |
| September | 2,600 | 2,677 |
| October | 3,038 | 3,149 |
| November | 3,592 | 3,666 |
| December | 4,121 | 4,166 |
| January | 4,345 | 4,542 |
| February | 5,069 | 4,930 |
| March | 5,483 | 5,537 |
| April | 5,753 | 5,833 |
| May | 5,750 | 5,832 |
| June | 5,750 | 5,833 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 19 | 501 | 3.8% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 253 | 1,750 | 14.5% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 185 | 501 | 36.9% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 672 | 1,750 | 38.4% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 54 | 2,241 | 2.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 30 | 2,241 | 1.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 2,241 | 1.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

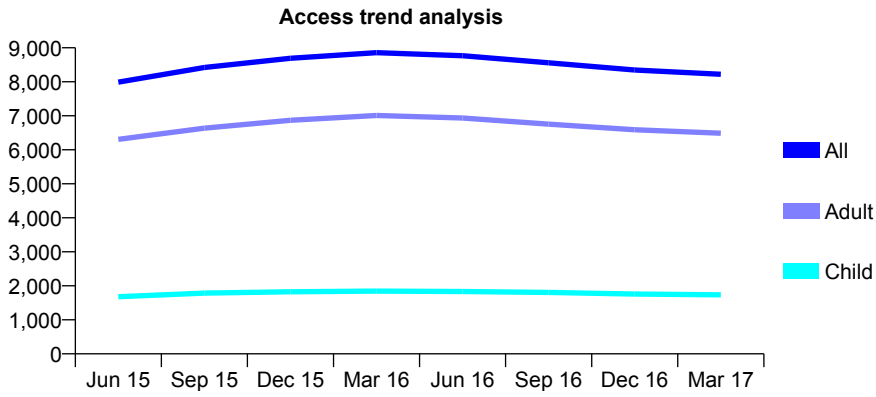
# Q53 - Vital Signs At a Glance Contract Report for 134996/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Marden House Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 17/01/2014 |
| Contract end date | |

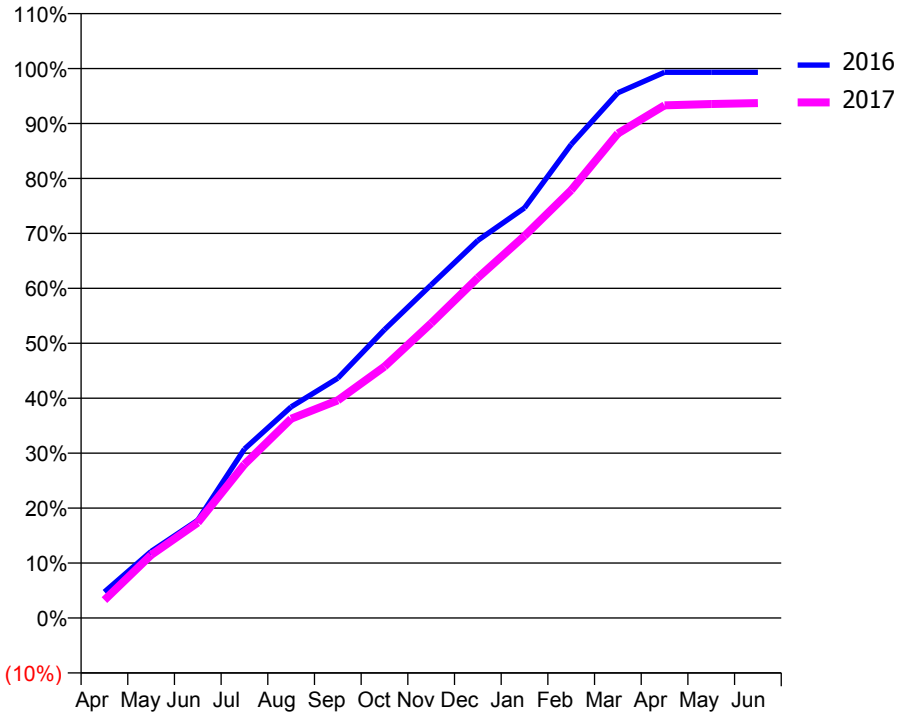
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,625 |
| Carry forward general activity (UDA) | 126 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £570,143.84 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,858 | |
| Quarter ending June 2016 | 8,768 | ↓ |
| Quarter ending September 2016 | 8,559 | ↓ |
| Quarter ending December 2016 | 8,349 | ↓ |
| Quarter ending March 2017 | 8,222 | ↓ |
| **Variance since March 2016** | (7.2%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 881 | 606 |
| May | 2,260 | 2,135 |
| June | 3,313 | 3,234 |
| July | 5,730 | 5,211 |
| August | 7,158 | 6,753 |
| September | 8,128 | 7,380 |
| October | 9,774 | 8,521 |
| November | 11,291 | 9,992 |
| December | 12,795 | 11,531 |
| January | 13,902 | 12,950 |
| February | 16,053 | 14,503 |
| March | 17,801 | 16,422 |
| April | 18,498 | 17,374 |
| May | 18,498 | 17,423 |
| June | 18,499 | 17,453 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 102 | 1,977 | 5.2% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 918 | 7,586 | 12.1% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 452 | 1,977 | 22.9% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,031 | 7,586 | 26.8% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,201 | 9,679 | 12.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 56 | 9,679 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 91 | 9,679 | 0.9% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 15 | 21 | *71.4%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 21 | *61.9%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 135194/0001 - Year end March 2017

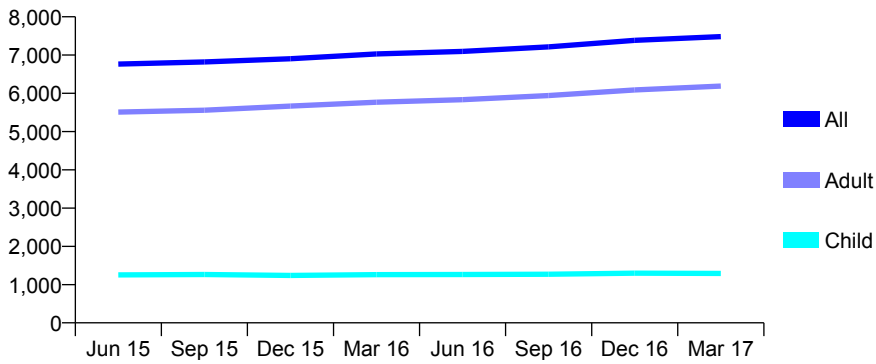
| | |
|---|---|
| Name or company name | S.R. Williams Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,067 |
| Carry forward general activity (UDA) | -21 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £526,754.63 |

## ACCESS*

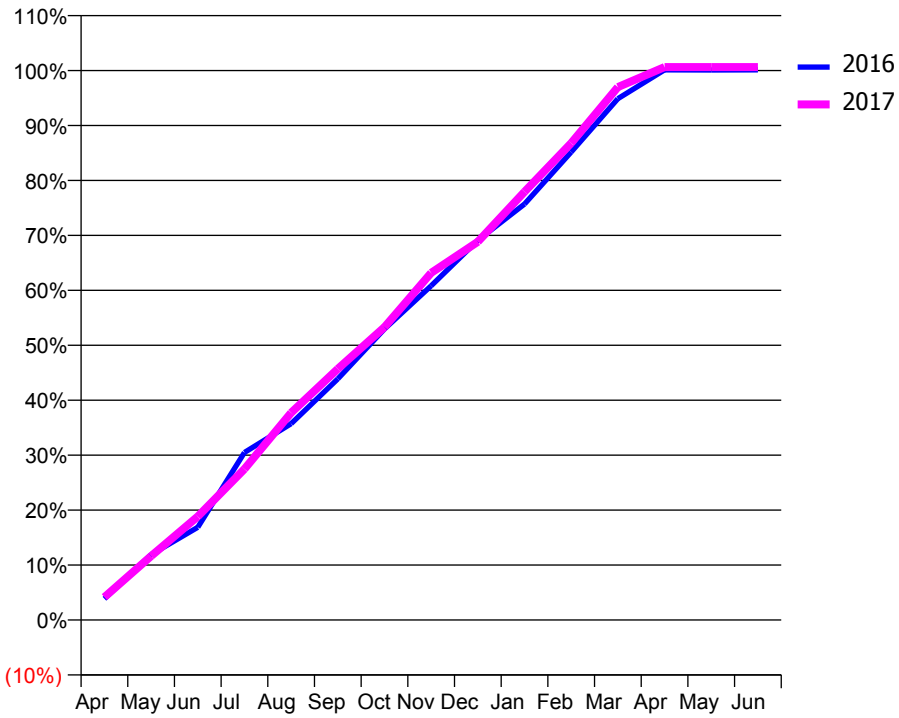
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,028 | |
| Quarter ending June 2016 | 7,095 | → |
| Quarter ending September 2016 | 7,213 | → |
| Quarter ending December 2016 | 7,385 | ↑ |
| Quarter ending March 2017 | 7,483 | → |
| **Variance since March 2016** | 6.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 701 | 753 |
| May | 2,150 | 2,101 |
| June | 3,050 | 3,405 |
| July | 5,511 | 4,963 |
| August | 6,456 | 6,814 |
| September | 7,929 | 8,257 |
| October | 9,570 | 9,632 |
| November | 10,991 | 11,415 |
| December | 12,483 | 12,435 |
| January | 13,677 | 14,080 |
| February | 15,388 | 15,681 |
| March | 17,142 | 17,524 |
| April | 18,086 | 18,181 |
| May | 18,083 | 18,182 |
| June | 18,088 | 18,180 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 176 | 2,157 | 8.2% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,081 | 7,687 | 14.1% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,377 | 2,157 | 63.8% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,481 | 7,687 | 32.3% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 688 | 9,717 | 7.1% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 65 | 9,717 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 200 | 9,717 | 2.1% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 68 | 71 | *95.8%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 65 | 71 | *91.5%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 137243/0001 - Year end March 2017

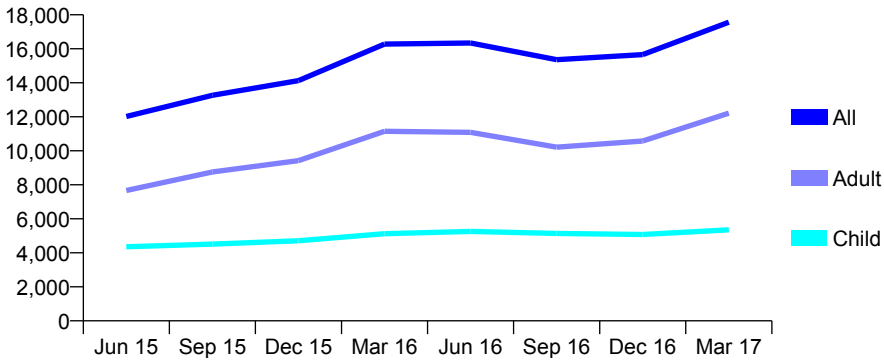
| | |
|---|---|
| Name or company name | Camphill Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 41,852 |
| Carry forward general activity (UDA) | -178 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £934,435.04 |

## ACCESS*

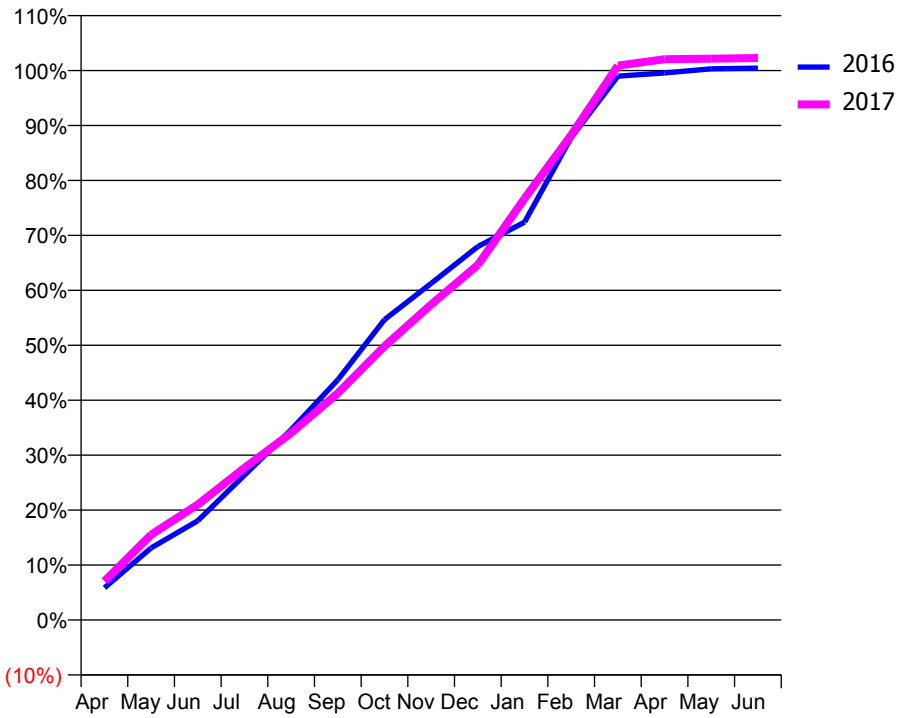
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 16,275 | |
| Quarter ending June 2016 | 16,345 | → |
| Quarter ending September 2016 | 15,358 | ↓ |
| Quarter ending December 2016 | 15,657 | → |
| Quarter ending March 2017 | 17,564 | ↑ |
| **Variance since March 2016** | 7.9% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 2,450 | 2,960 |
| May | 5,488 | 6,504 |
| June | 7,566 | 8,801 |
| July | 11,039 | 11,596 |
| August | 14,493 | 14,242 |
| September | 18,293 | 17,281 |
| October | 22,875 | 20,851 |
| November | 25,635 | 24,037 |
| December | 28,441 | 27,049 |
| January | 30,302 | 32,107 |
| February | 36,754 | 36,941 |
| March | 41,418 | 42,224 |
| April | 41,662 | 42,710 |
| May | 41,981 | 42,756 |
| June | 42,030 | 42,801 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 612 | 7,554 | 8.1% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,570 | 13,140 | 11.9% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,922 | 7,554 | 51.9% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,928 | 13,140 | 29.9% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,655 | 20,705 | 8.0% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 82 | 20,705 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 310 | 20,705 | 1.5% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 19 | 24 | *79.2%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 22 | 24 | *91.7%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

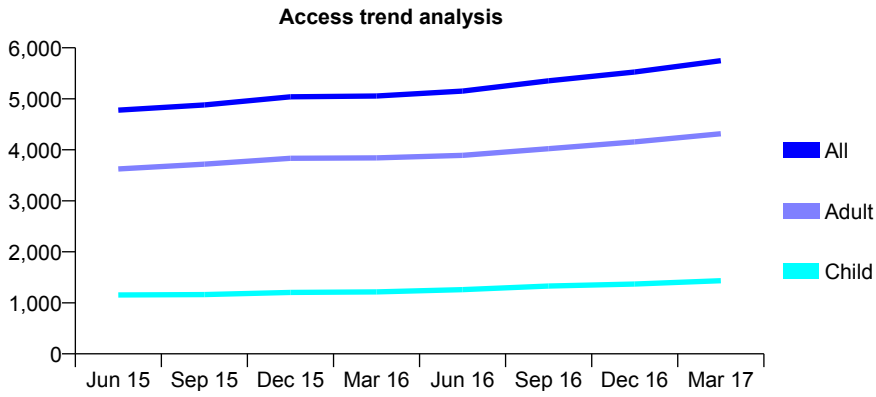
# Q53 - Vital Signs At a Glance Contract Report for 138606/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Gentle Dental Care (DROITWICH)LTD |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | 31/03/2017 |

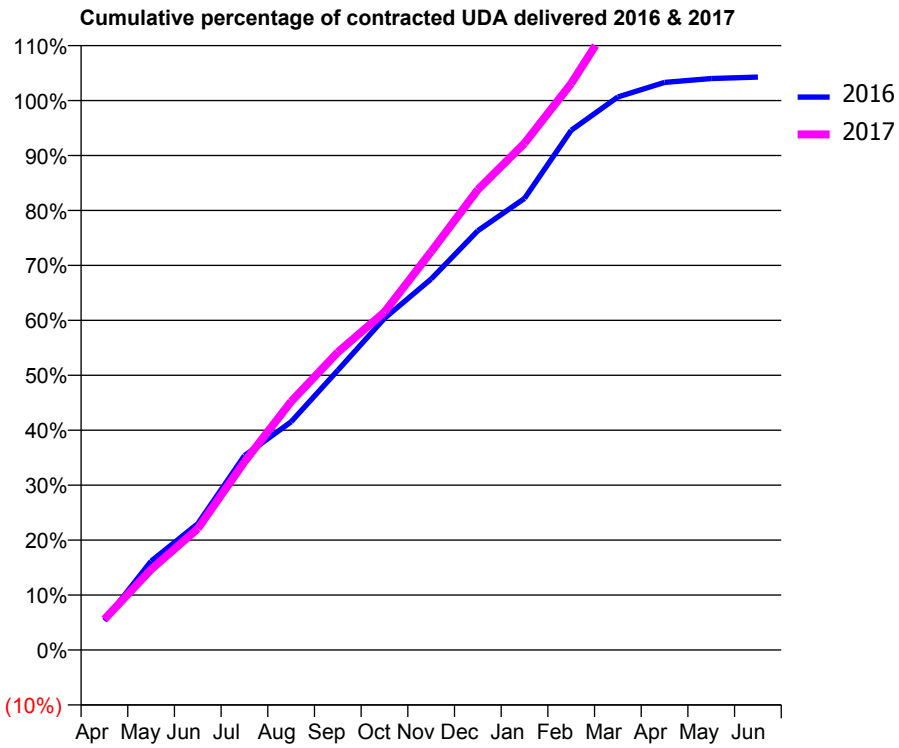
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 13,850 |
| Carry forward general activity (UDA) | -277 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £164,353.45 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,055 | |
| Quarter ending June 2016 | 5,151 | → |
| Quarter ending September 2016 | 5,352 | ↑ |
| Quarter ending December 2016 | 5,525 | ↑ |
| Quarter ending March 2017 | 5,748 | ↑ |
| **Variance since March 2016** | 13.7% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 741 | 776 |
| May | 2,240 | 2,032 |
| June | 3,186 | 3,060 |
| July | 4,900 | 4,744 |
| August | 5,752 | 6,263 |
| September | 7,048 | 7,507 |
| October | 8,360 | 8,520 |
| November | 9,353 | 10,042 |
| December | 10,569 | 11,603 |
| January | 11,384 | 12,773 |
| February | 13,100 | 14,278 |
| March | 13,941 | 16,118 |
| April | 14,307 | 16,666 |
| May | 14,405 | 16,669 |
| June | 14,440 | 16,723 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 138 | 1,850 | 7.5% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 730 | 5,532 | 13.2% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 831 | 1,850 | 44.9% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,319 | 5,532 | 41.9% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 655 | 7,447 | 8.8% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 134 | 7,447 | 1.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 67 | 7,447 | 0.9% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 9 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 141224/0001 - Year end March 2017

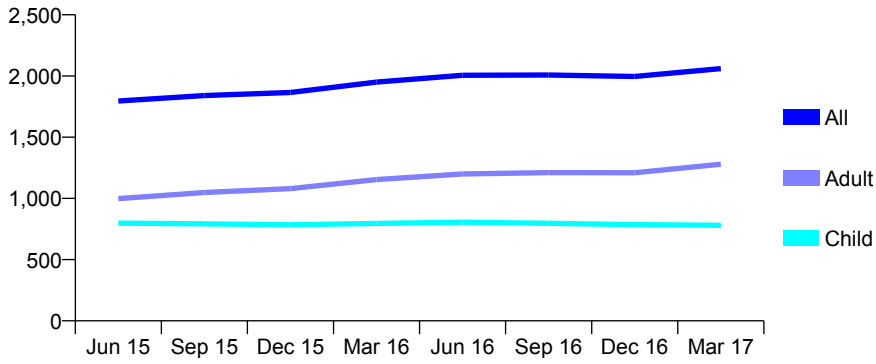
| | |
|---|---|
| Name or company name | Abbey Cottage Dental Practice Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,526 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 3 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £134,602.50 |

## ACCESS*

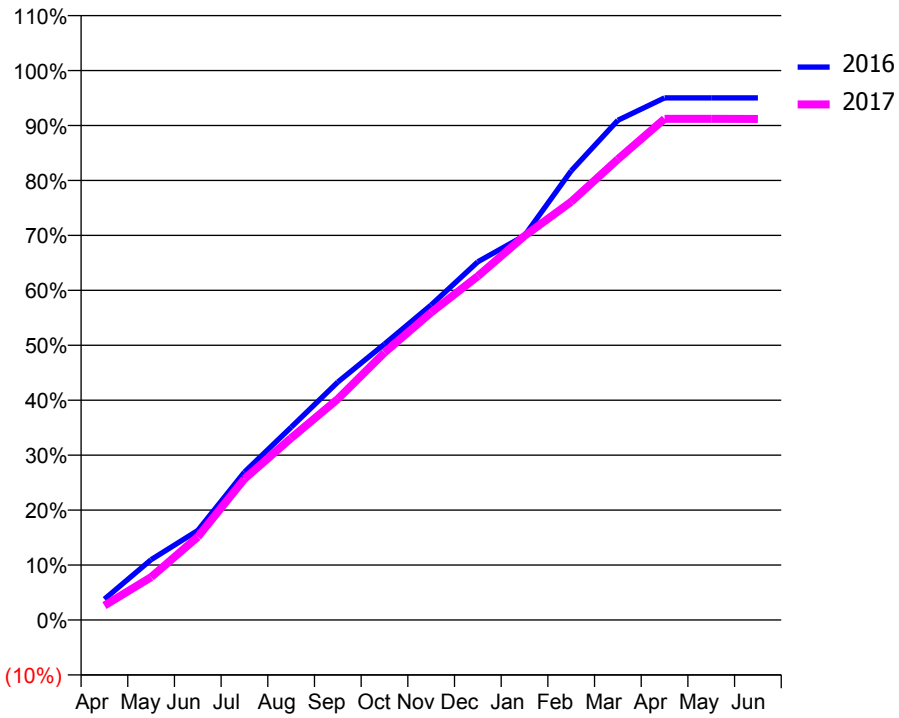
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,950 | |
| Quarter ending June 2016 | 2,006 | ↑ |
| Quarter ending September 2016 | 2,008 | → |
| Quarter ending December 2016 | 1,996 | → |
| Quarter ending March 2017 | 2,060 | ↑ |
| **Variance since March 2016** | 5.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 210 | 146 |
| May | 607 | 431 |
| June | 901 | 836 |
| July | 1,488 | 1,419 |
| August | 1,938 | 1,829 |
| September | 2,394 | 2,223 |
| October | 2,775 | 2,690 |
| November | 3,168 | 3,094 |
| December | 3,602 | 3,458 |
| January | 3,865 | 3,863 |
| February | 4,517 | 4,206 |
| March | 5,026 | 4,634 |
| April | 5,250 | 5,040 |
| May | 5,250 | 5,040 |
| June | 5,250 | 5,039 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 76 | 1,234 | 6.2% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 226 | 1,663 | 13.6% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 761 | 1,234 | 61.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 894 | 1,663 | 53.8% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 216 | 2,930 | 7.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 2,930 | 0.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 16 | 2,930 | 0.5% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 141453/0001 - Year end March 2017

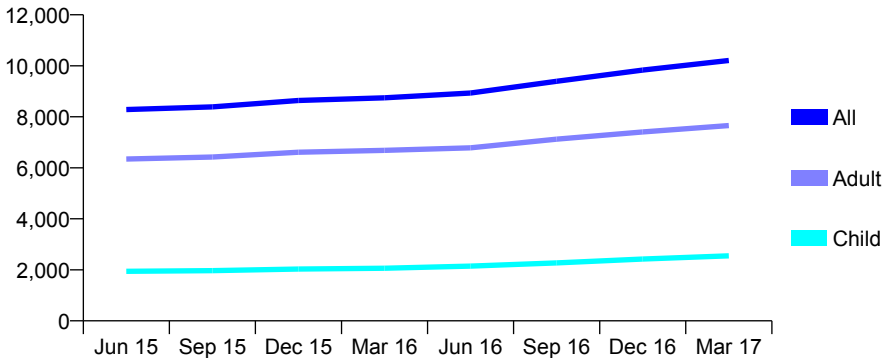
| | |
|---|---|
| Name or company name | Gentle Dental Care (WORCESTER)LTD |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | 31/03/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 30,500 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £360,149.30 |

## ACCESS*

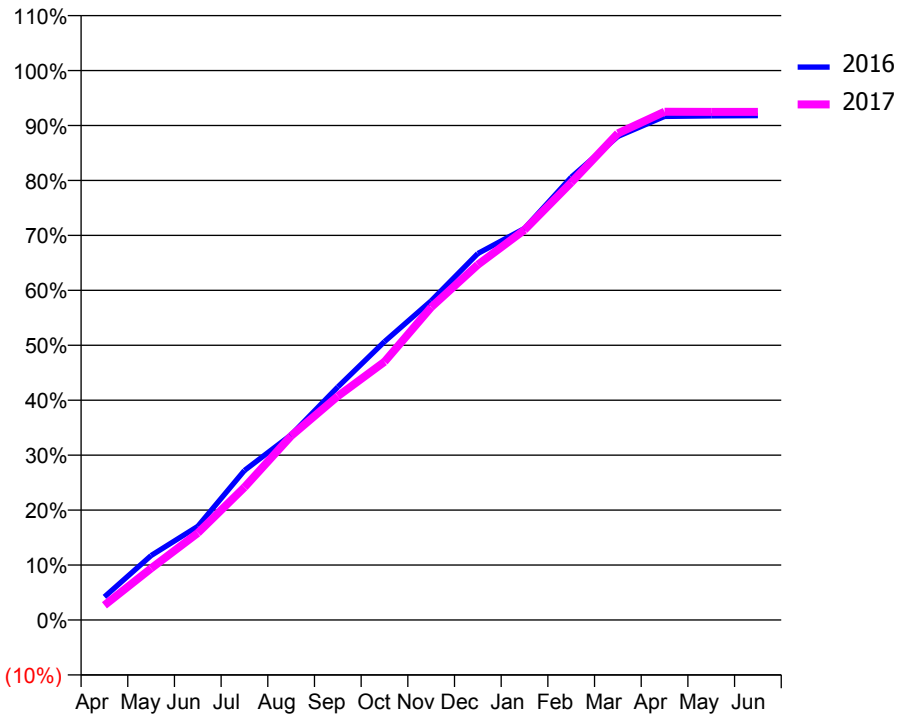
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,747 | |
| Quarter ending June 2016 | 8,931 | ↑ |
| Quarter ending September 2016 | 9,394 | ↑ |
| Quarter ending December 2016 | 9,832 | ↑ |
| Quarter ending March 2017 | 10,210 | ↑ |
| **Variance since March 2016** | 16.7% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1,261 | 819 |
| May | 3,516 | 2,865 |
| June | 5,117 | 4,832 |
| July | 8,162 | 7,366 |
| August | 10,111 | 10,216 |
| September | 12,724 | 12,421 |
| October | 15,199 | 14,332 |
| November | 17,423 | 17,362 |
| December | 20,012 | 19,718 |
| January | 21,376 | 21,653 |
| February | 24,174 | 24,279 |
| March | 26,403 | 27,011 |
| April | 27,494 | 28,208 |
| May | 27,522 | 28,203 |
| June | 27,536 | 28,203 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 269 | 3,158 | 8.5% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,634 | 9,144 | 17.9% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,322 | 3,158 | 41.9% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,304 | 9,144 | 36.1% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,474 | 12,305 | 12.0% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 176 | 12,305 | 1.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 129 | 12,305 | 1.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 14 | 14 | *100.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 14 | *100.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 142735/0001 - Year end March 2017

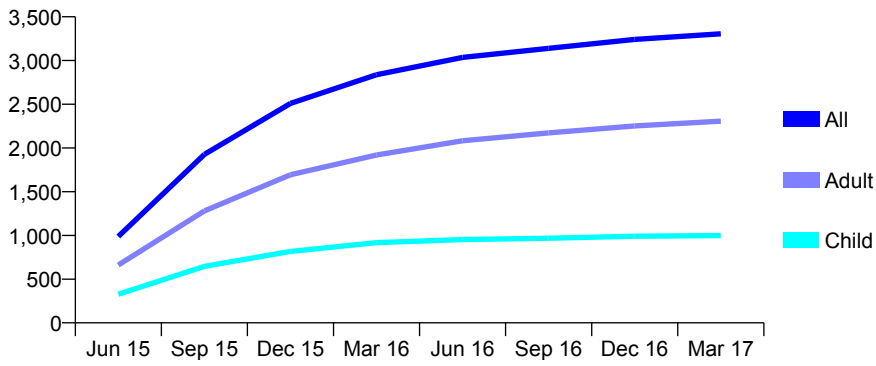
| | |
|---|---|
| Name or company name | Allesley Park Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,784 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £172,426.82 |

## ACCESS*

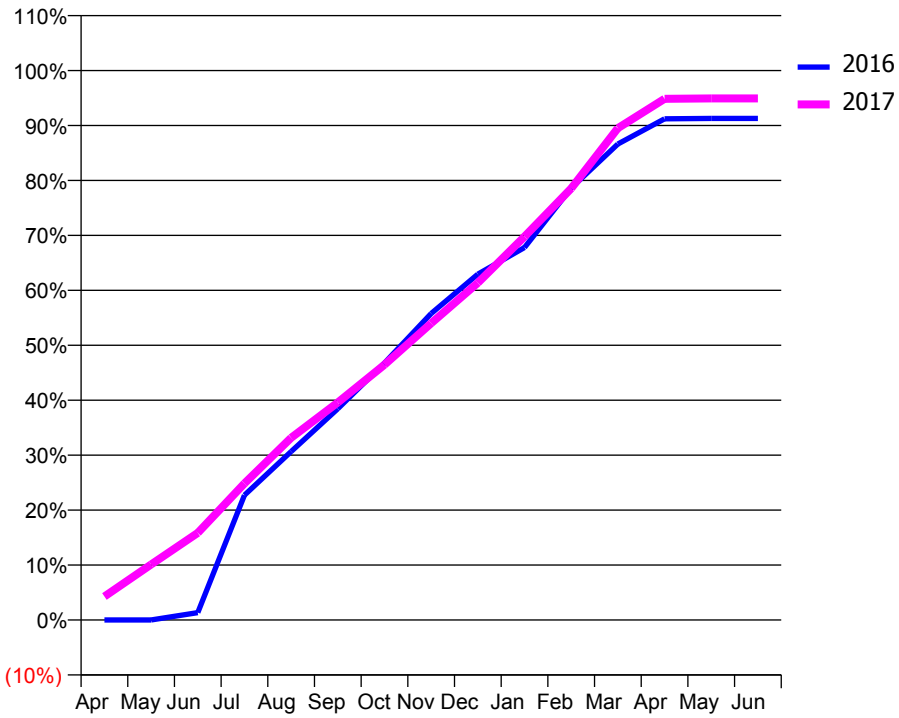
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,837 | |
| Quarter ending June 2016 | 3,036 | ↑ |
| Quarter ending September 2016 | 3,140 | ↑ |
| Quarter ending December 2016 | 3,241 | ↑ |
| Quarter ending March 2017 | 3,305 | → |
| **Variance since March 2016** | 16.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 334 |
| May | 0 | 787 |
| June | 107 | 1,235 |
| July | 1,800 | 1,935 |
| August | 2,430 | 2,581 |
| September | 3,047 | 3,082 |
| October | 3,707 | 3,617 |
| November | 4,420 | 4,204 |
| December | 4,988 | 4,776 |
| January | 5,373 | 5,431 |
| February | 6,230 | 6,113 |
| March | 6,865 | 6,968 |
| April | 7,229 | 7,382 |
| May | 7,234 | 7,389 |
| June | 7,234 | 7,389 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 91 | 1,576 | 5.8% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 473 | 3,164 | 14.9% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 960 | 1,576 | 60.9% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,772 | 3,164 | 56.0% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 216 | 3,942 | 5.5% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 23 | 3,942 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 52 | 3,942 | 1.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 143502/0001 - Year end March 2017

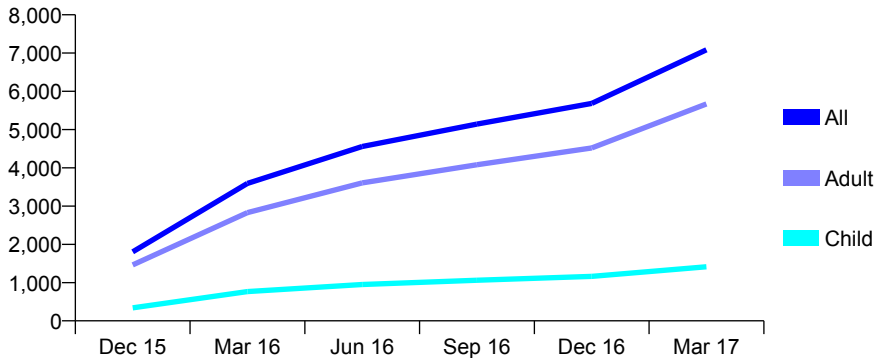
| | |
|---|---|
| Name or company name | Light Lane Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/10/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 22,006 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 290 |
| Carry forward orthodontic activity (UOA) | -6 |
| Baseline contract value | £609,958.63 |

## ACCESS*

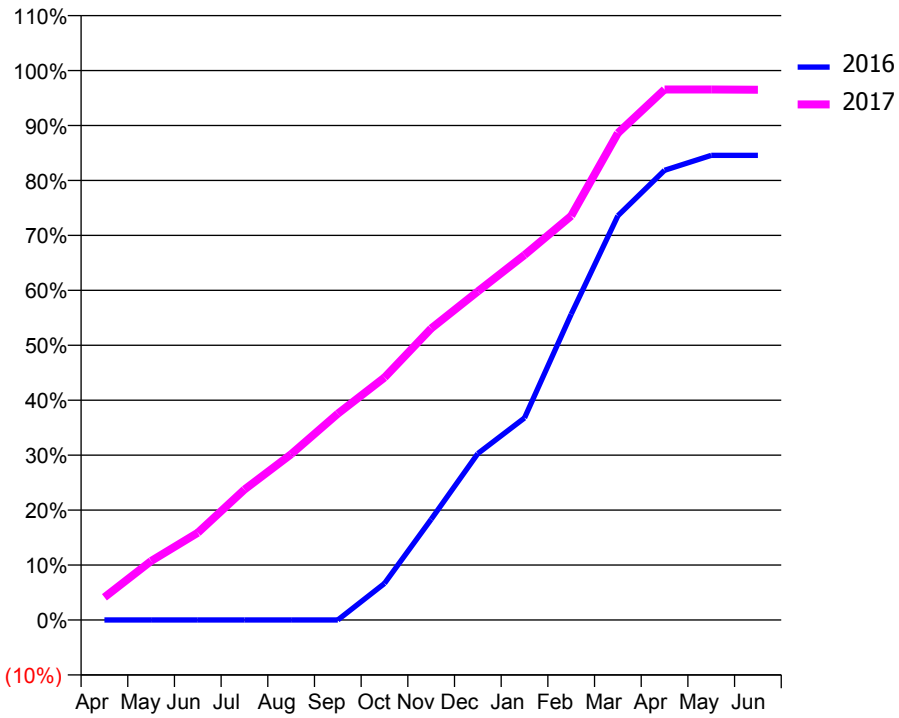
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,592 | |
| Quarter ending June 2016 | 4,558 | ↑ |
| Quarter ending September 2016 | 5,142 | ↑ |
| Quarter ending December 2016 | 5,684 | ↑ |
| Quarter ending March 2017 | 7,085 | ↑ |
| **Variance since March 2016** | 97.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 912 |
| May | 0 | 2,365 |
| June | 0 | 3,494 |
| July | 0 | 5,227 |
| August | 0 | 6,638 |
| September | 0 | 8,264 |
| October | 733 | 9,711 |
| November | 2,017 | 11,677 |
| December | 3,334 | 13,160 |
| January | 4,046 | 14,619 |
| February | 6,125 | 16,184 |
| March | 8,096 | 19,500 |
| April | 9,004 | 21,245 |
| May | 9,303 | 21,246 |
| June | 9,303 | 21,237 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 51 | 1,866 | 2.7% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,209 | 7,879 | 15.3% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 894 | 1,866 | 47.9% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,436 | 7,879 | 43.6% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 325 | 9,955 | 3.3% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 32 | 9,955 | 0.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 29 | 9,955 | 0.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 16 | *81.3%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 16 | *93.8%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 143561/0001 - Year end March 2017

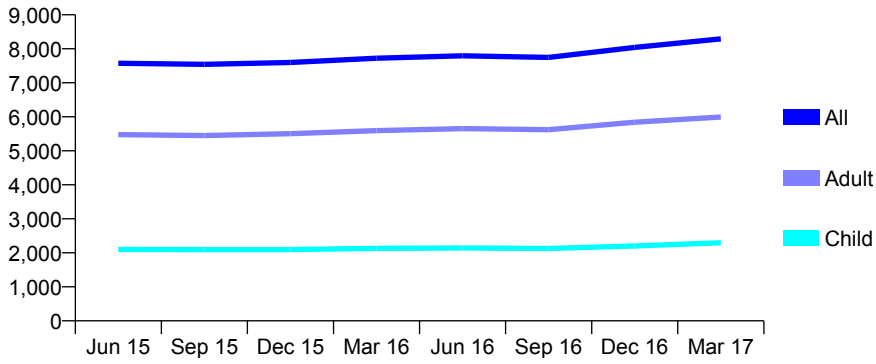
| | |
|---|---|
| Name or company name | New Road Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 21,350 |
| Carry forward general activity (UDA) | 773 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £474,121.71 |

## ACCESS*

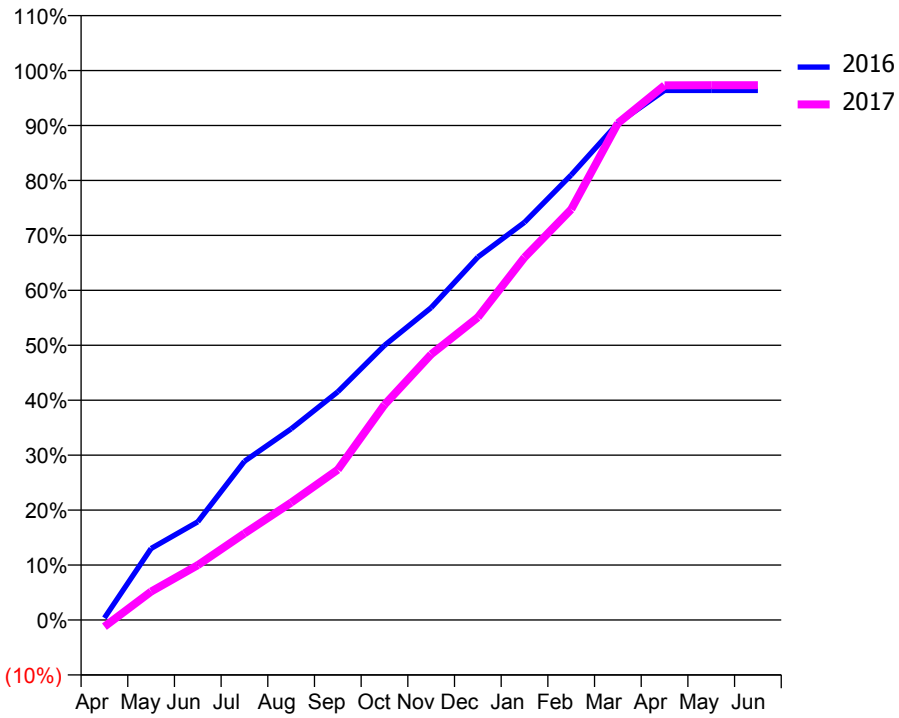
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,725 | |
| Quarter ending June 2016 | 7,794 | → |
| Quarter ending September 2016 | 7,749 | → |
| Quarter ending December 2016 | 8,041 | ↑ |
| Quarter ending March 2017 | 8,294 | ↑ |
| **Variance since March 2016** | 7.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 79 | -261 |
| May | 2,782 | 1,107 |
| June | 3,818 | 2,131 |
| July | 6,170 | 3,367 |
| August | 7,429 | 4,561 |
| September | 8,868 | 5,839 |
| October | 10,668 | 8,365 |
| November | 12,134 | 10,324 |
| December | 14,100 | 11,757 |
| January | 15,451 | 14,090 |
| February | 17,291 | 15,955 |
| March | 19,302 | 19,304 |
| April | 20,575 | 20,774 |
| May | 20,576 | 20,777 |
| June | 20,577 | 20,778 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 246 | 4,031 | 6.1% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 922 | 7,988 | 11.5% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,689 | 4,031 | 66.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,616 | 7,988 | 57.8% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 615 | 10,988 | 5.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 83 | 10,988 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 179 | 10,988 | 1.6% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 29 | 32 | *90.6%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 30 | 32 | *93.8%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 147222/0001 - Year end March 2017

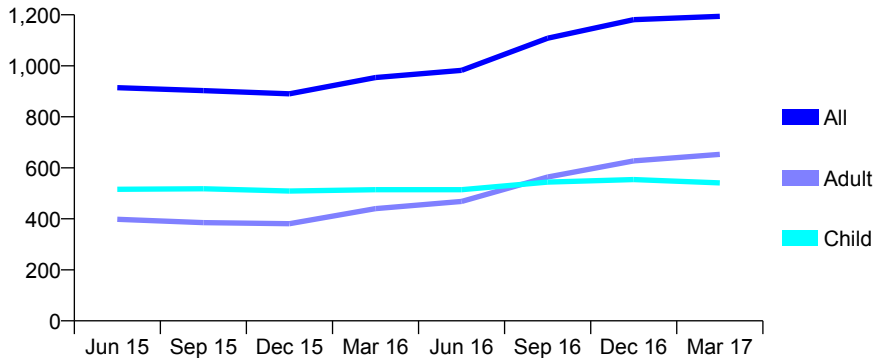
| | |
|---|---|
| Name or company name | Hudson & Mileson |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,600 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £77,523.93 |

## ACCESS*

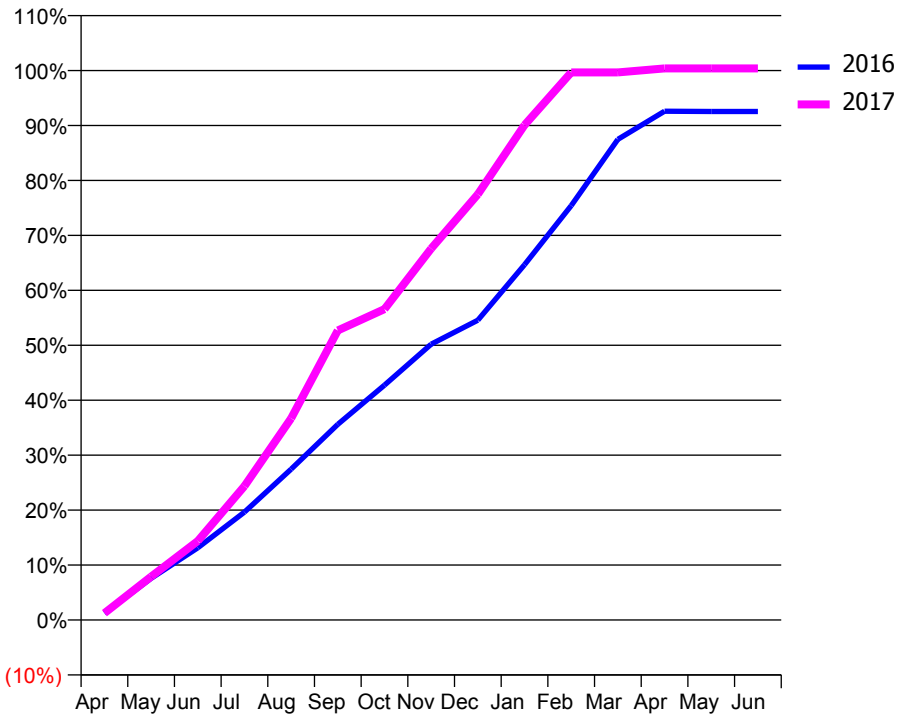
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 954 | |
| Quarter ending June 2016 | 982 | ↑ |
| Quarter ending September 2016 | 1,108 | ↑ |
| Quarter ending December 2016 | 1,181 | ↑ |
| Quarter ending March 2017 | 1,194 | → |
| **Variance since March 2016** | 25.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 32 | 32 |
| May | 197 | 205 |
| June | 342 | 374 |
| July | 511 | 634 |
| August | 714 | 954 |
| September | 926 | 1,370 |
| October | 1,112 | 1,471 |
| November | 1,305 | 1,757 |
| December | 1,419 | 2,014 |
| January | 1,681 | 2,342 |
| February | 1,961 | 2,591 |
| March | 2,274 | 2,591 |
| April | 2,407 | 2,610 |
| May | 2,406 | 2,610 |
| June | 2,406 | 2,610 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 69 | 852 | 8.1% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 97 | 841 | 11.5% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 543 | 852 | 63.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 359 | 841 | 42.7% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 61 | 1,635 | 3.7% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,635 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 24 | 1,635 | 1.5% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 148571/0001 - Year end March 2017

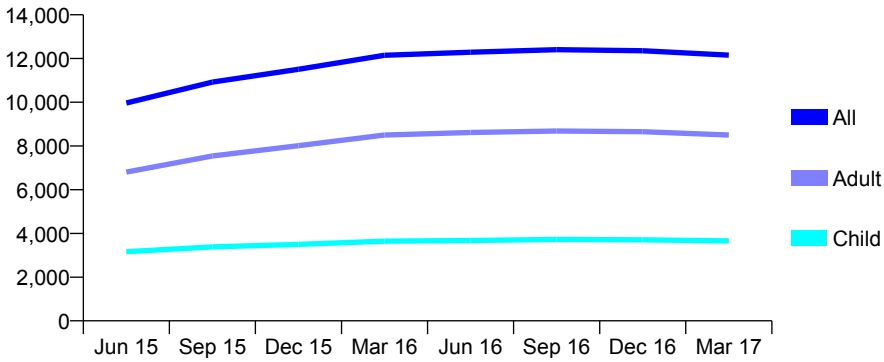
| | |
|---|---|
| Name or company name | Lyppard Dental Centre |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 26,414 |
| Carry forward general activity (UDA) | -296 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £826,667.75 |

## ACCESS*

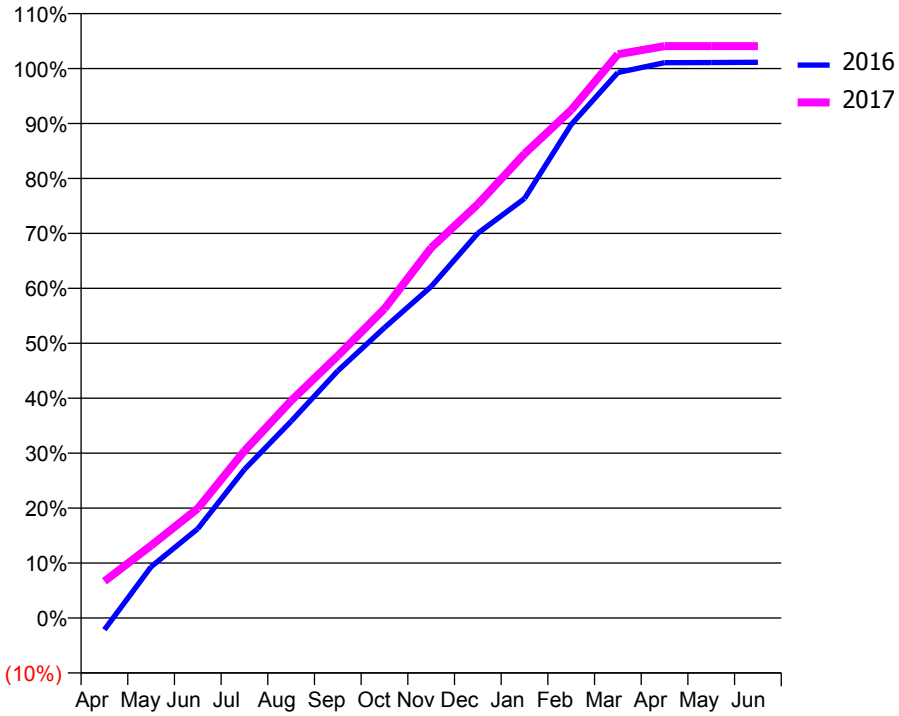
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 12,146 | |
| Quarter ending June 2016 | 12,290 | → |
| Quarter ending September 2016 | 12,407 | → |
| Quarter ending December 2016 | 12,359 | → |
| Quarter ending March 2017 | 12,155 | ↓ |
| **Variance since March 2016** | 0.1% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -564 | 1,765 |
| May | 2,462 | 3,483 |
| June | 4,295 | 5,266 |
| July | 7,142 | 8,033 |
| August | 9,455 | 10,443 |
| September | 11,883 | 12,605 |
| October | 13,958 | 14,866 |
| November | 15,931 | 17,794 |
| December | 18,499 | 19,895 |
| January | 20,161 | 22,313 |
| February | 23,721 | 24,415 |
| March | 26,216 | 27,097 |
| April | 26,696 | 27,487 |
| May | 26,697 | 27,490 |
| June | 26,710 | 27,490 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 292 | 4,865 | 6.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 993 | 8,831 | 11.2% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,108 | 4,865 | 43.3% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,598 | 8,831 | 29.4% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 896 | 13,652 | 6.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 94 | 13,652 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 186 | 13,652 | 1.4% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 25 | 26 | *96.2%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 25 | 26 | *96.2%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 148571/0002 - Year end March 2017

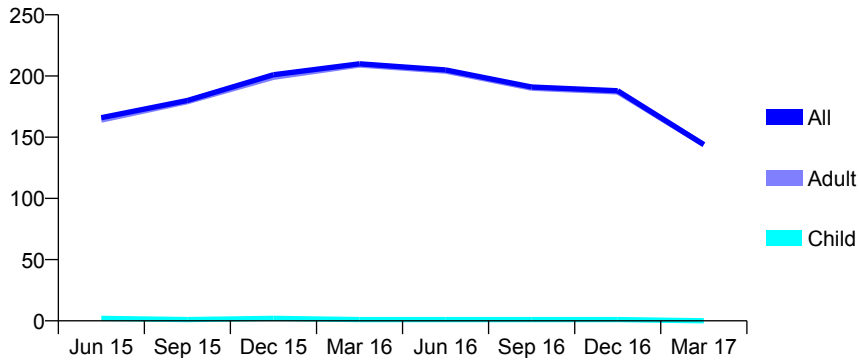
| | |
|---|---|
| Name or company name | Lyppard Dental Centre |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 750 |
| Carry forward general activity (UDA) | -5 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £275,353.14 |

## ACCESS*

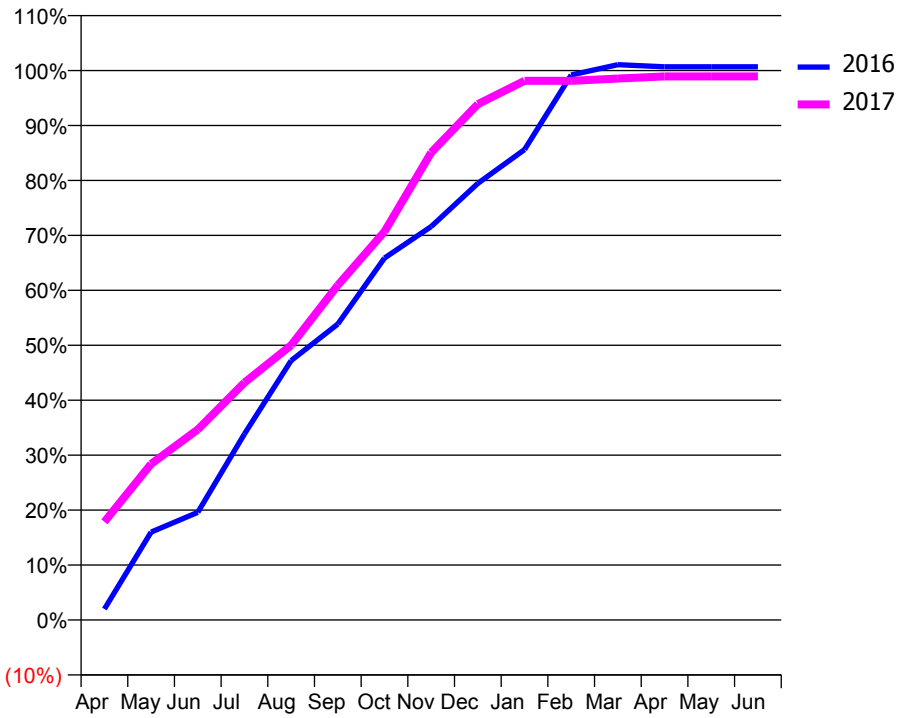
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 210 | |
| Quarter ending June 2016 | 205 | ↓ |
| Quarter ending September 2016 | 191 | ↓ |
| Quarter ending December 2016 | 188 | ↓ |
| Quarter ending March 2017 | 144 | ↓ |
| **Variance since March 2016** | (31.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 15 | 134 |
| May | 120 | 213 |
| June | 147 | 260 |
| July | 254 | 324 |
| August | 354 | 375 |
| September | 404 | 457 |
| October | 494 | 530 |
| November | 537 | 638 |
| December | 596 | 704 |
| January | 642 | 736 |
| February | 744 | 736 |
| March | 758 | 739 |
| April | 755 | 742 |
| May | 755 | 742 |
| June | 755 | 742 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | *N/A* | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 10 | 253 | 4.0% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | *N/A* | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8 | 253 | 3.2% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 0 | 257 | 0.0% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 257 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 6 | 257 | 2.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 150312/0001 - Year end March 2017

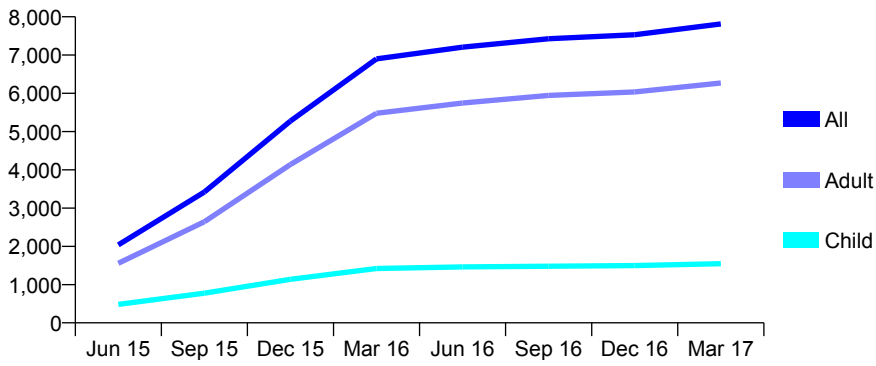
| | |
|---|---|
| Name or company name | Dorset House Dental |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 21,588 |
| Carry forward general activity (UDA) | 121 |
| 16/17 Contracted orthodontic activity (UOA) | 628 |
| Carry forward orthodontic activity (UOA) | -13 |
| Baseline contract value | £689,694.44 |

## ACCESS*

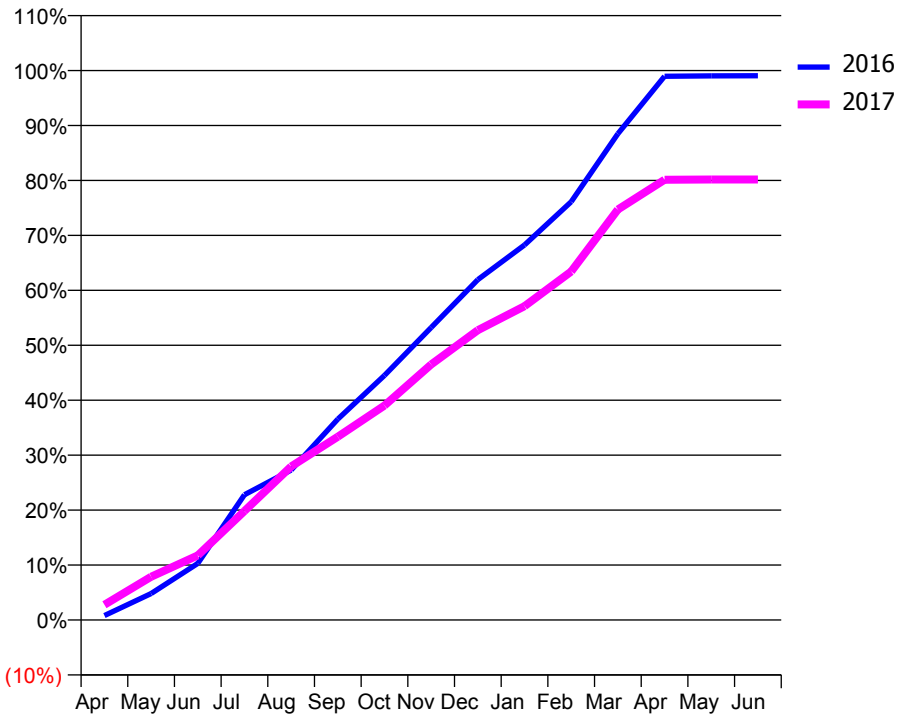
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,899 | |
| Quarter ending June 2016 | 7,208 | ↑ |
| Quarter ending September 2016 | 7,425 | ↑ |
| Quarter ending December 2016 | 7,531 | → |
| Quarter ending March 2017 | 7,815 | ↑ |
| **Variance since March 2016** | 13.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 176 | 601 |
| May | 1,042 | 1,699 |
| June | 2,223 | 2,540 |
| July | 4,923 | 4,282 |
| August | 5,890 | 6,030 |
| September | 7,890 | 7,203 |
| October | 9,610 | 8,427 |
| November | 11,489 | 10,042 |
| December | 13,374 | 11,386 |
| January | 14,731 | 12,327 |
| February | 16,429 | 13,693 |
| March | 19,105 | 16,130 |
| April | 21,364 | 17,295 |
| May | 21,375 | 17,307 |
| June | 21,381 | 17,308 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 127 | 2,244 | 5.7% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 814 | 7,398 | 11.0% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,163 | 2,244 | 51.8% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,905 | 7,398 | 39.3% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 272 | 8,974 | 3.0% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 86 | 8,974 | 1.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 247 | 8,974 | 2.8% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 22 | 24 | *91.7%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 21 | 24 | *87.5%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 152358/0001 - Year end March 2017

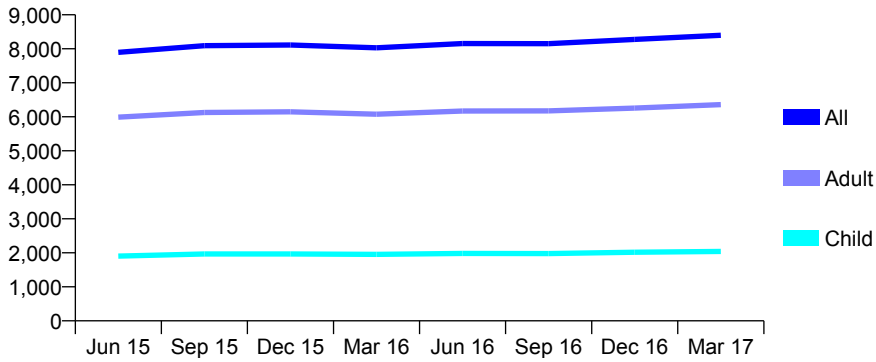
| | |
|---|---|
| Name or company name | Ombersley Road Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 22/03/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 25,610 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £635,226.26 |

## ACCESS*

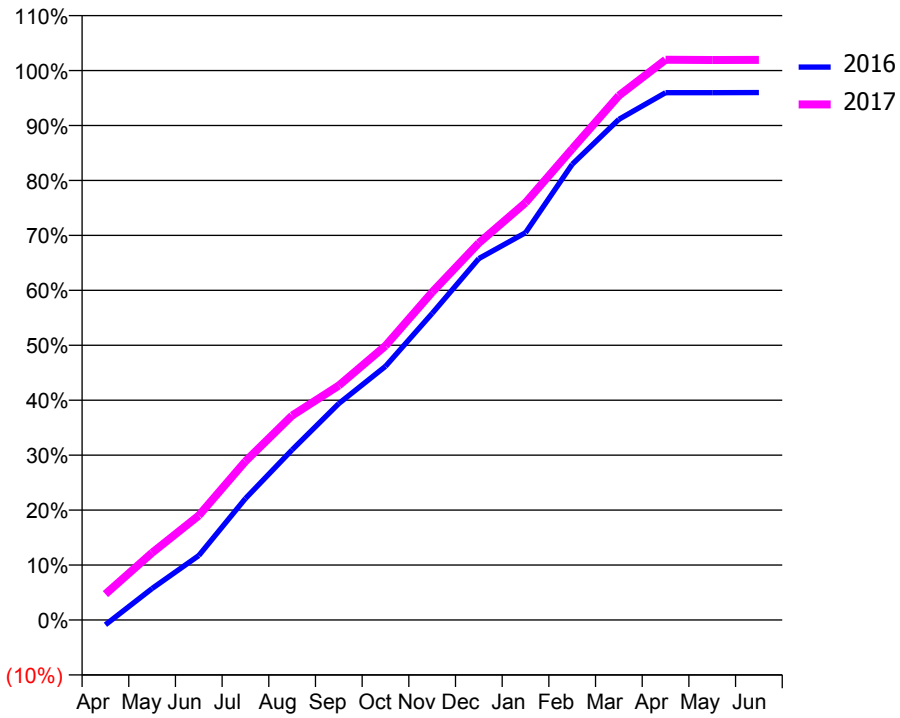
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,031 | |
| Quarter ending June 2016 | 8,153 | → |
| Quarter ending September 2016 | 8,150 | → |
| Quarter ending December 2016 | 8,275 | → |
| Quarter ending March 2017 | 8,399 | → |
| **Variance since March 2016** | 4.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -229 | 1,206 |
| May | 1,470 | 3,135 |
| June | 3,002 | 4,871 |
| July | 5,662 | 7,400 |
| August | 7,931 | 9,533 |
| September | 10,089 | 10,930 |
| October | 11,825 | 12,779 |
| November | 14,290 | 15,278 |
| December | 16,846 | 17,574 |
| January | 18,049 | 19,449 |
| February | 21,242 | 21,961 |
| March | 23,331 | 24,439 |
| April | 24,574 | 26,113 |
| May | 24,575 | 26,101 |
| June | 24,584 | 26,104 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 80 | 2,873 | 2.8% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 427 | 8,252 | 5.2% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,876 | 2,873 | 65.3% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,368 | 8,252 | 65.1% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 295 | 11,275 | 2.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 68 | 11,275 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 11,275 | 0.2% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 25 | 25 | *100.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 24 | 25 | *96.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

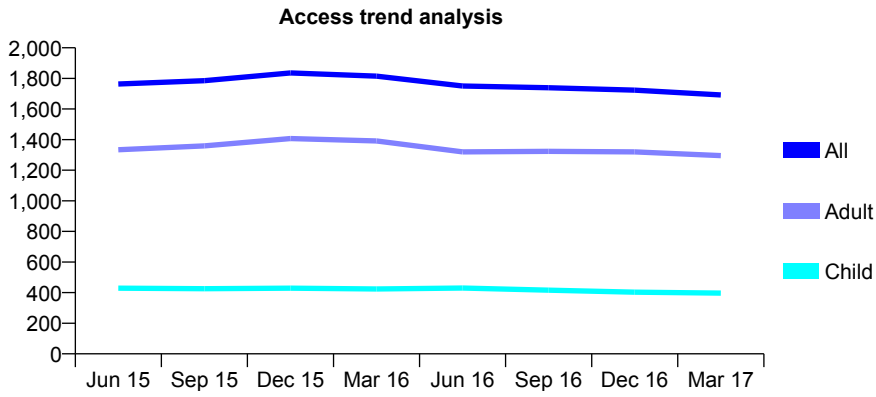
# Q53 - Vital Signs At a Glance Contract Report for 152366/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Damani Dental Practice. |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 08/12/2010 |
| Contract end date | |

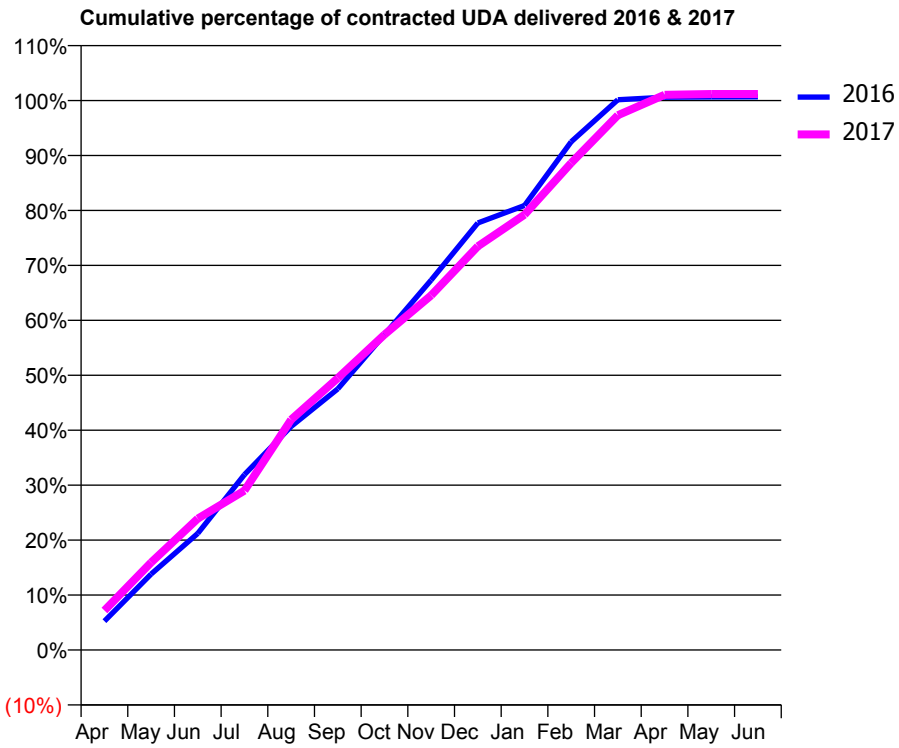
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,961 |
| Carry forward general activity (UDA) | -40 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £151,584.22 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,815 | |
| Quarter ending June 2016 | 1,750 | ↓ |
| Quarter ending September 2016 | 1,739 | → |
| Quarter ending December 2016 | 1,723 | → |
| Quarter ending March 2017 | 1,692 | ↓ |
| **Variance since March 2016** | (6.8%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 313 | 429 |
| May | 824 | 949 |
| June | 1,265 | 1,426 |
| July | 1,902 | 1,730 |
| August | 2,426 | 2,499 |
| September | 2,833 | 2,951 |
| October | 3,422 | 3,422 |
| November | 4,014 | 3,847 |
| December | 4,633 | 4,380 |
| January | 4,822 | 4,722 |
| February | 5,513 | 5,283 |
| March | 5,970 | 5,801 |
| April | 5,997 | 6,023 |
| May | 6,000 | 6,031 |
| June | 6,001 | 6,031 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 42 | 689 | 6.1% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 247 | 2,055 | 12.0% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 465 | 689 | 67.5% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,328 | 2,055 | 64.6% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 164 | 2,832 | 5.8% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 54 | 2,832 | 1.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 38 | 2,832 | 1.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 152854/0001 - Year end March 2017

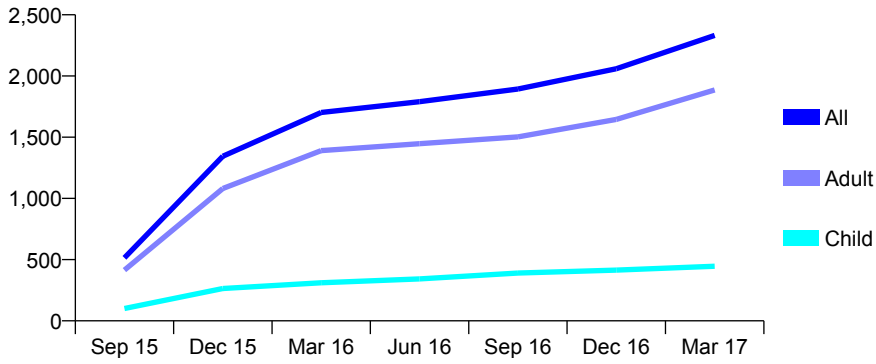
| | |
|---|---|
| Name or company name | Cottage Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,331 |
| Carry forward general activity (UDA) | -115 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £178,000.96 |

## ACCESS*

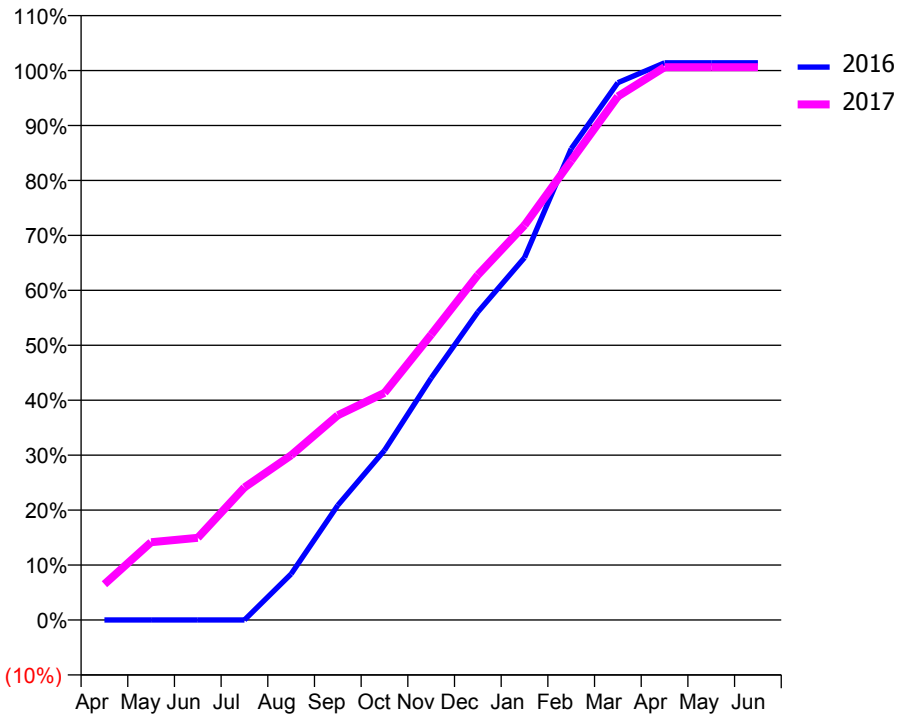
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,702 | |
| Quarter ending June 2016 | 1,790 | ↑ |
| Quarter ending September 2016 | 1,894 | ↑ |
| Quarter ending December 2016 | 2,059 | ↑ |
| Quarter ending March 2017 | 2,332 | ↑ |
| **Variance since March 2016** | 37.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 413 |
| May | 0 | 897 |
| June | 0 | 947 |
| July | 0 | 1,528 |
| August | 401 | 1,897 |
| September | 999 | 2,359 |
| October | 1,478 | 2,618 |
| November | 2,107 | 3,288 |
| December | 2,682 | 3,975 |
| January | 3,156 | 4,548 |
| February | 4,106 | 5,292 |
| March | 4,680 | 6,032 |
| April | 4,853 | 6,369 |
| May | 4,853 | 6,369 |
| June | 4,853 | 6,369 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 35 | 640 | 5.5% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 127 | 1,565 | 8.1% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 370 | 640 | 57.8% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 457 | 1,565 | 29.2% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 57 | 2,253 | 2.5% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 8 | 2,253 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 9 | 2,253 | 0.4% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | *90.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 10 | *80.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 153486/0001 - Year end March 2017

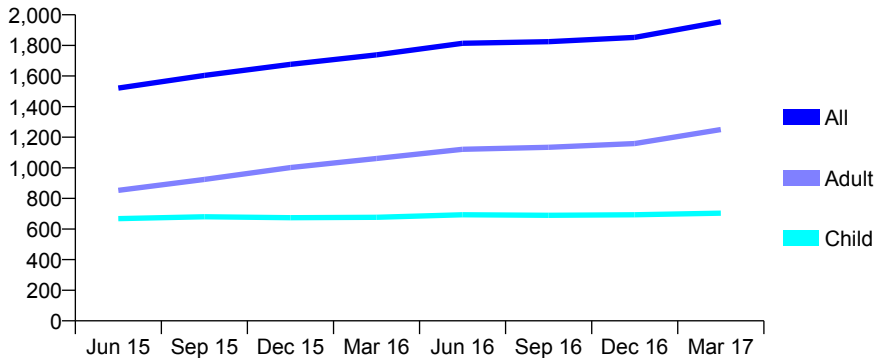
| | |
|---|---|
| Name or company name | Gosford Lodge Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 21/04/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,515 |
| Carry forward general activity (UDA) | -2 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £149,167.34 |

## ACCESS*

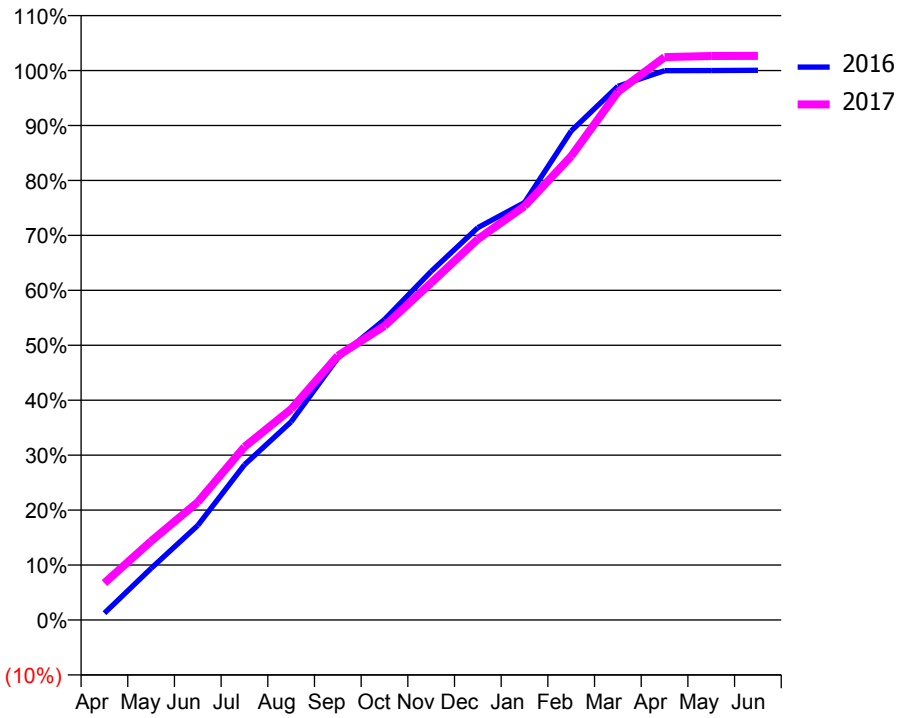
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,738 | |
| Quarter ending June 2016 | 1,814 | ↑ |
| Quarter ending September 2016 | 1,824 | → |
| Quarter ending December 2016 | 1,852 | → |
| Quarter ending March 2017 | 1,954 | ↑ |
| **Variance since March 2016** | 12.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 69 | 372 |
| May | 518 | 792 |
| June | 950 | 1,183 |
| July | 1,559 | 1,738 |
| August | 1,990 | 2,116 |
| September | 2,630 | 2,652 |
| October | 3,016 | 2,951 |
| November | 3,500 | 3,384 |
| December | 3,938 | 3,822 |
| January | 4,190 | 4,153 |
| February | 4,908 | 4,655 |
| March | 5,356 | 5,301 |
| April | 5,514 | 5,650 |
| May | 5,515 | 5,661 |
| June | 5,517 | 5,662 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 55 | 913 | 6.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 249 | 1,408 | 17.7% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 465 | 913 | 50.9% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 466 | 1,408 | 33.1% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 220 | 2,356 | 9.3% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 2,356 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 16 | 2,356 | 0.7% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

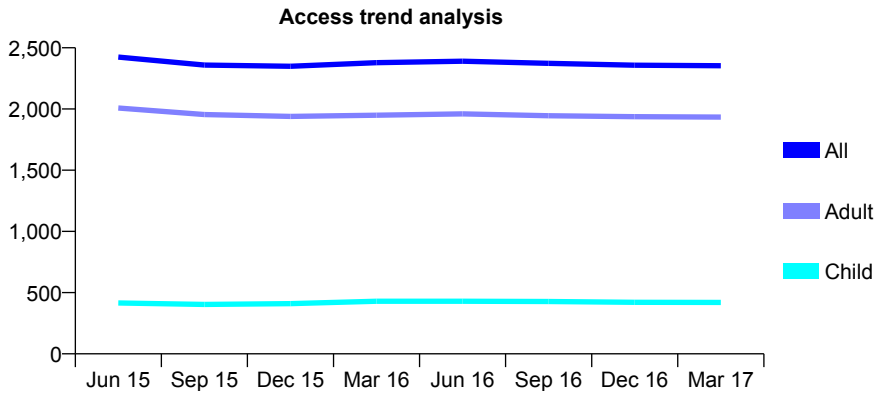
# Q53 - Vital Signs At a Glance Contract Report for 158380/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Callowbrook Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 06/12/2010 |
| Contract end date | |

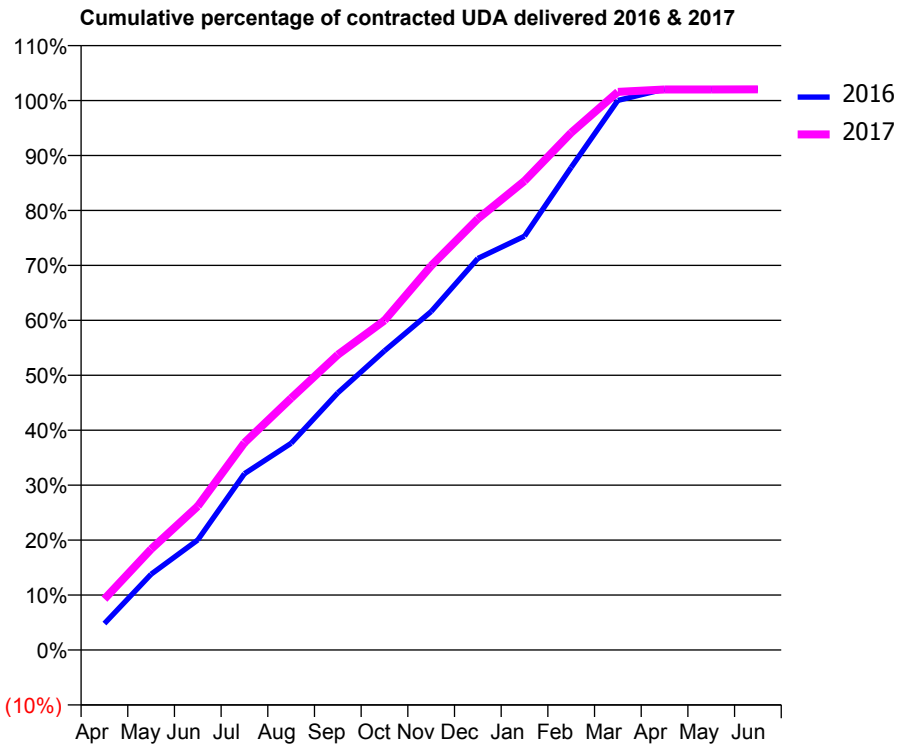
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,424 |
| Carry forward general activity (UDA) | -148 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £171,040.69 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,379 | |
| Quarter ending June 2016 | 2,390 | → |
| Quarter ending September 2016 | 2,373 | → |
| Quarter ending December 2016 | 2,358 | → |
| Quarter ending March 2017 | 2,354 | → |
| **Variance since March 2016** | (1.1%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 358 | 689 |
| May | 1,024 | 1,363 |
| June | 1,487 | 1,943 |
| July | 2,383 | 2,800 |
| August | 2,793 | 3,403 |
| September | 3,474 | 3,990 |
| October | 4,041 | 4,452 |
| November | 4,574 | 5,191 |
| December | 5,291 | 5,825 |
| January | 5,592 | 6,337 |
| February | 6,521 | 6,989 |
| March | 7,425 | 7,540 |
| April | 7,578 | 7,573 |
| May | 7,578 | 7,573 |
| June | 7,581 | 7,574 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 39 | 680 | 5.7% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 653 | 3,276 | 19.9% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 473 | 680 | 69.6% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,974 | 3,276 | 60.3% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 216 | 3,885 | 5.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 103 | 3,885 | 2.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 163 | 3,885 | 4.2% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

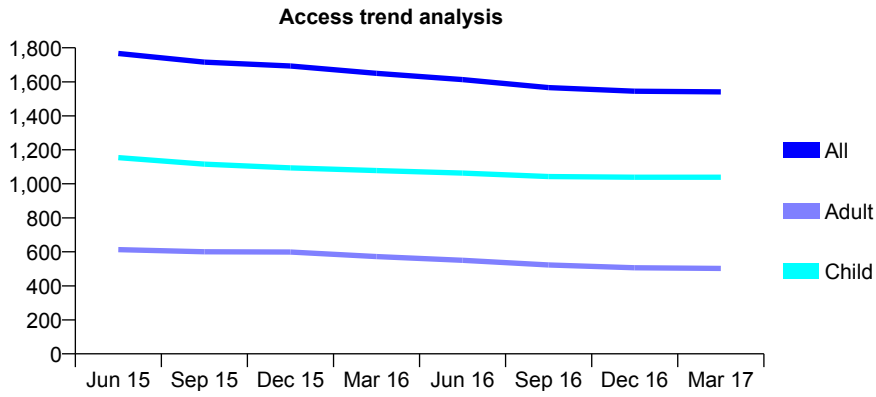
# Q53 - Vital Signs At a Glance Contract Report for 159344/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Whitehouse Partners and Associates |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 03/03/2011 |
| Contract end date | |

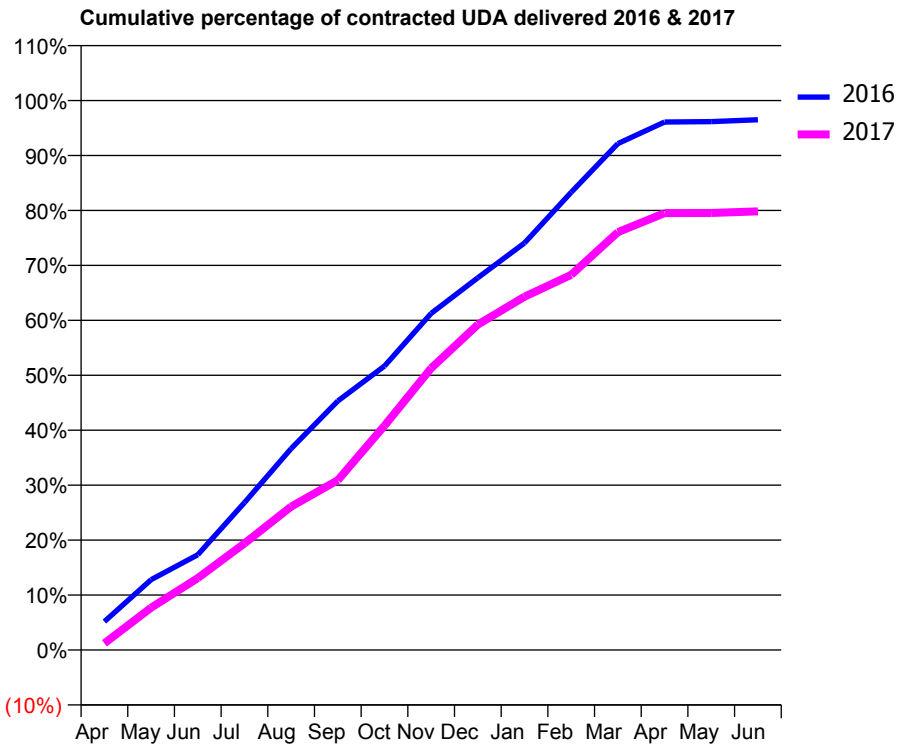
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,200 |
| Carry forward general activity (UDA) | 112 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £80,668.27 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,650 | |
| Quarter ending June 2016 | 1,613 | ↓ |
| Quarter ending September 2016 | 1,566 | ↓ |
| Quarter ending December 2016 | 1,545 | ↓ |
| Quarter ending March 2017 | 1,541 | → |
| **Variance since March 2016** | (6.6%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 166 | 39 |
| May | 410 | 247 |
| June | 555 | 419 |
| July | 858 | 621 |
| August | 1,173 | 835 |
| September | 1,450 | 989 |
| October | 1,654 | 1,306 |
| November | 1,961 | 1,641 |
| December | 2,168 | 1,895 |
| January | 2,371 | 2,058 |
| February | 2,666 | 2,185 |
| March | 2,949 | 2,434 |
| April | 3,075 | 2,544 |
| May | 3,077 | 2,545 |
| June | 3,088 | 2,554 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 64 | 1,384 | 4.6% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 31 | 476 | 6.5% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 701 | 1,384 | 50.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 257 | 476 | 54.0% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 41 | 1,829 | 2.2% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 1,829 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 1,829 | 0.1% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

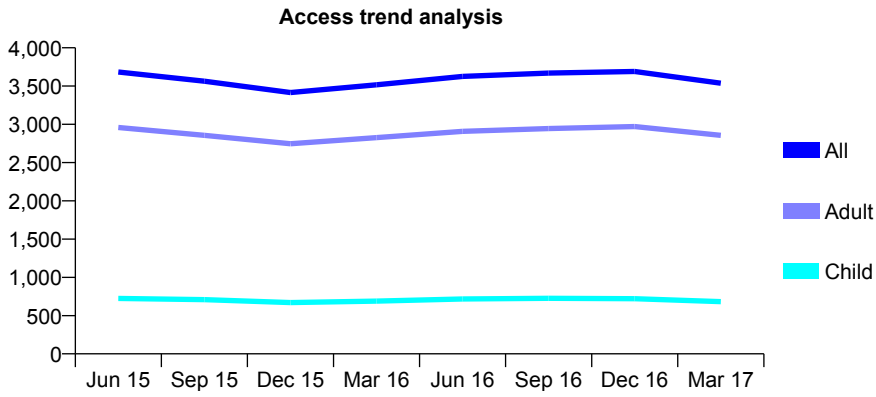
# Q53 - Vital Signs At a Glance Contract Report for 161748/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | The Cottage Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 04/01/2011 |
| Contract end date | |

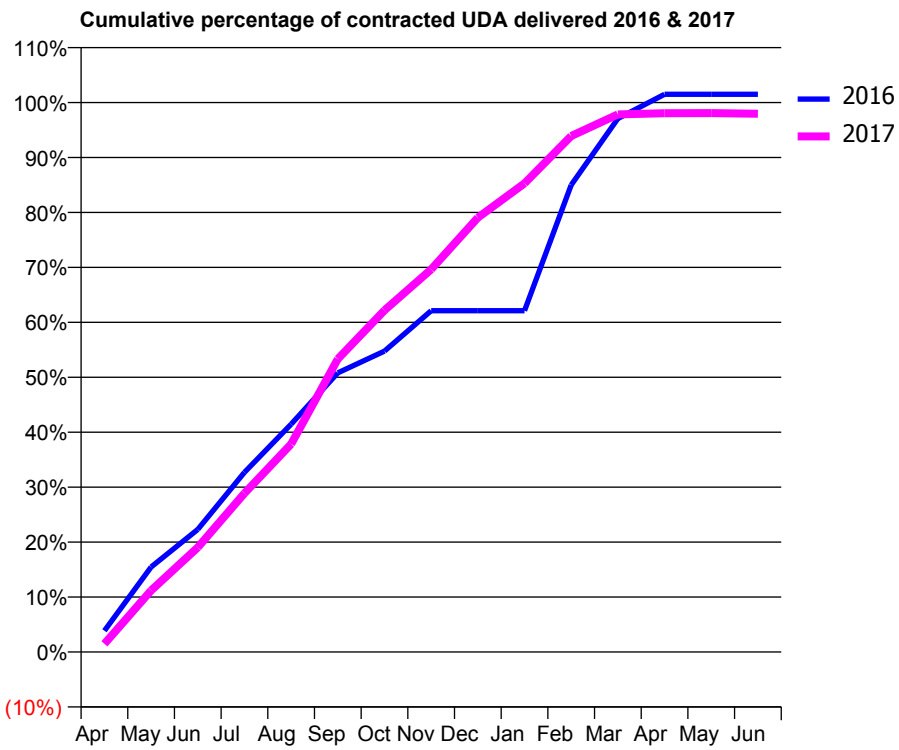
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,195 |
| Carry forward general activity (UDA) | -152 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £216,896.19 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,517 | |
| Quarter ending June 2016 | 3,626 | ↑ |
| Quarter ending September 2016 | 3,670 | → |
| Quarter ending December 2016 | 3,690 | → |
| Quarter ending March 2017 | 3,538 | ↓ |
| **Variance since March 2016** | 0.6% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 395 | 152 |
| May | 1,578 | 1,141 |
| June | 2,276 | 1,940 |
| July | 3,333 | 2,945 |
| August | 4,226 | 3,858 |
| September | 5,179 | 5,437 |
| October | 5,583 | 6,341 |
| November | 6,333 | 7,100 |
| December | 6,333 | 8,058 |
| January | 6,333 | 8,696 |
| February | 8,666 | 9,574 |
| March | 9,897 | 9,973 |
| April | 10,347 | 9,996 |
| May | 10,347 | 9,999 |
| June | 10,347 | 9,987 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 44 | 840 | 5.2% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 656 | 3,874 | 16.9% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 458 | 840 | 54.5% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,750 | 3,874 | 45.2% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 508 | 4,548 | 11.2% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 183 | 4,548 | 4.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 35 | 4,548 | 0.8% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 15 | 17 | *88.2%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 17 | *82.4%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

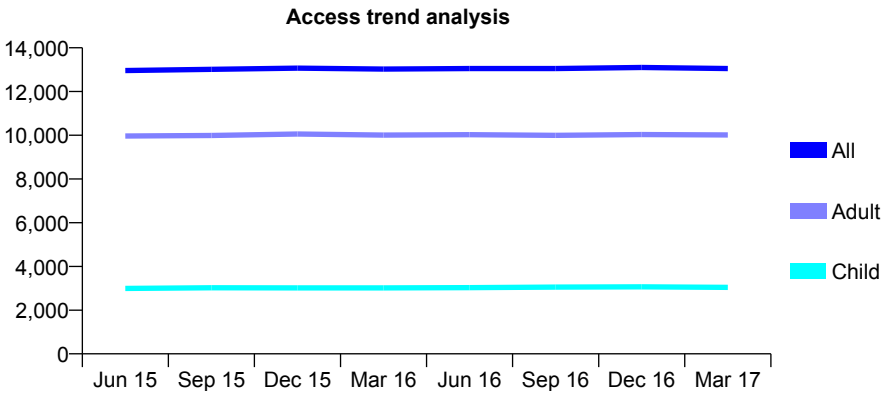
# Q53 - Vital Signs At a Glance Contract Report for 164062/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Integrated Dental Holdings Limited (IDH 47 |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 18/01/2011 |
| Contract end date | |

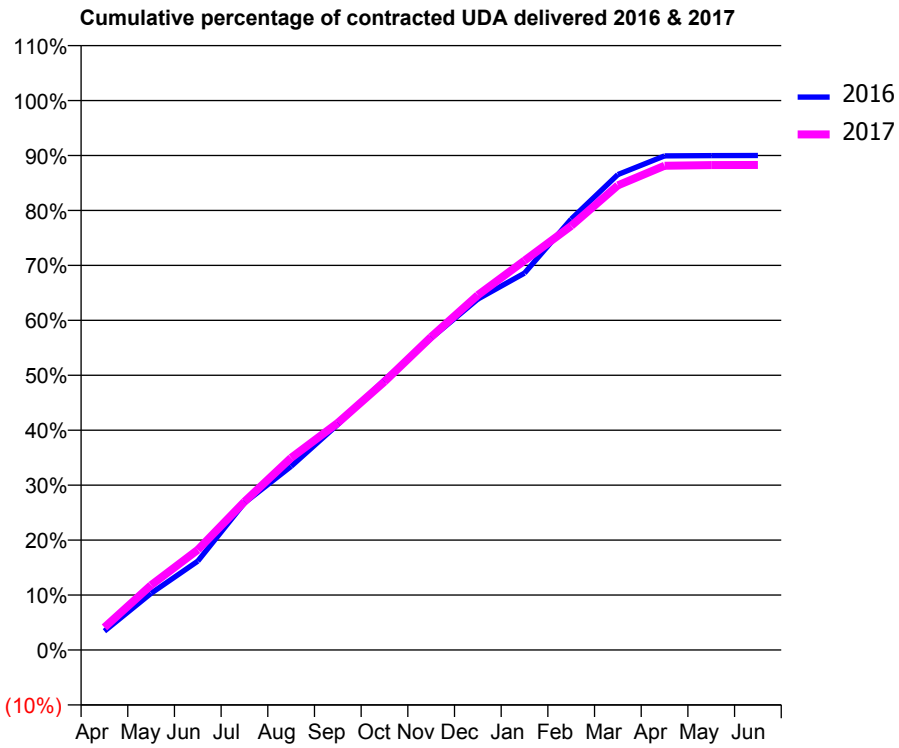
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 42,352 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £911,383.54 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 13,024 | |
| Quarter ending June 2016 | 13,049 | → |
| Quarter ending September 2016 | 13,049 | → |
| Quarter ending December 2016 | 13,098 | → |
| Quarter ending March 2017 | 13,049 | → |
| **Variance since March 2016** | 0.2% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1,528 | 1,743 |
| May | 4,601 | 5,000 |
| June | 7,214 | 7,724 |
| July | 11,942 | 11,439 |
| August | 14,908 | 14,816 |
| September | 18,305 | 17,510 |
| October | 21,925 | 20,682 |
| November | 25,308 | 24,139 |
| December | 28,485 | 27,352 |
| January | 30,592 | 30,018 |
| February | 34,982 | 32,690 |
| March | 38,590 | 35,817 |
| April | 40,111 | 37,326 |
| May | 40,124 | 37,378 |
| June | 40,142 | 37,380 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 252 | 4,699 | 5.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,649 | 13,610 | 12.1% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,188 | 4,699 | 67.8% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,293 | 13,610 | 53.6% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,187 | 18,339 | 6.5% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 90 | 18,339 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 278 | 18,339 | 1.5% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 26 | 29 | *89.7%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 27 | 29 | *93.1%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 165182/0001 - Year end March 2017

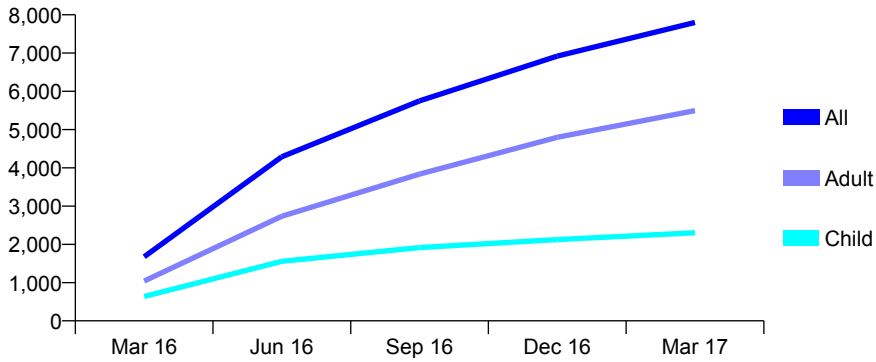
| | |
|---|---|
| Name or company name | Dentist at Redhouse Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2016 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 21,849 |
| Carry forward general activity (UDA) | -279 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £700,641.15 |

## ACCESS*

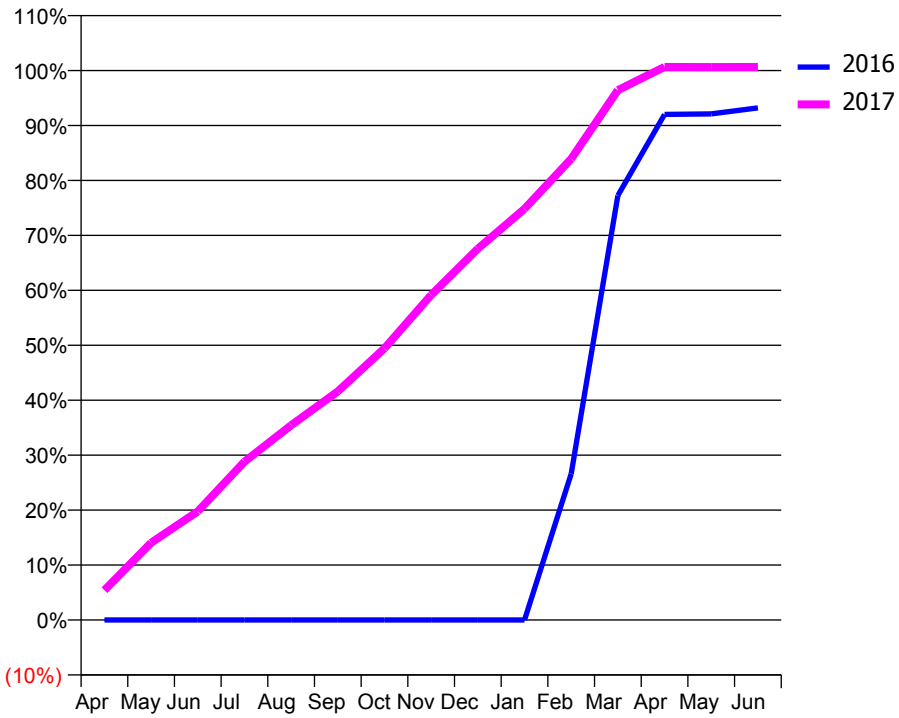
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,676 | |
| Quarter ending June 2016 | 4,291 | ↑ |
| Quarter ending September 2016 | 5,751 | ↑ |
| Quarter ending December 2016 | 6,922 | ↑ |
| Quarter ending March 2017 | 7,798 | ↑ |
| **Variance since March 2016** | 365.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 1,184 |
| May | 0 | 3,073 |
| June | 0 | 4,317 |
| July | 0 | 6,299 |
| August | 0 | 7,744 |
| September | 0 | 9,090 |
| October | 0 | 10,801 |
| November | 0 | 12,921 |
| December | 0 | 14,765 |
| January | 0 | 16,351 |
| February | 969 | 18,337 |
| March | 2,814 | 21,070 |
| April | 3,351 | 21,990 |
| May | 3,355 | 21,985 |
| June | 3,395 | 21,989 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 221 | 4,010 | 5.5% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 756 | 7,984 | 9.5% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,663 | 4,010 | 41.5% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,044 | 7,984 | 25.6% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 520 | 10,622 | 4.9% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 76 | 10,622 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 36 | 10,622 | 0.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | *100.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 13 | *100.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

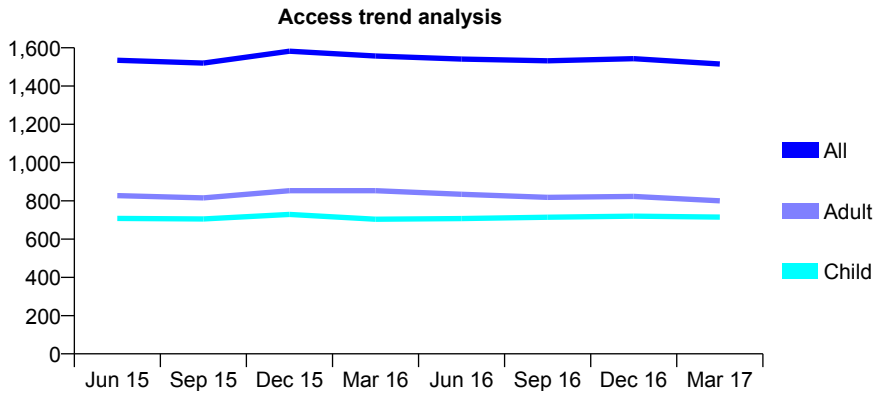
# Q53 - Vital Signs At a Glance Contract Report for 166170/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Rubery Dental Surgery Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2007 |
| Contract end date | |

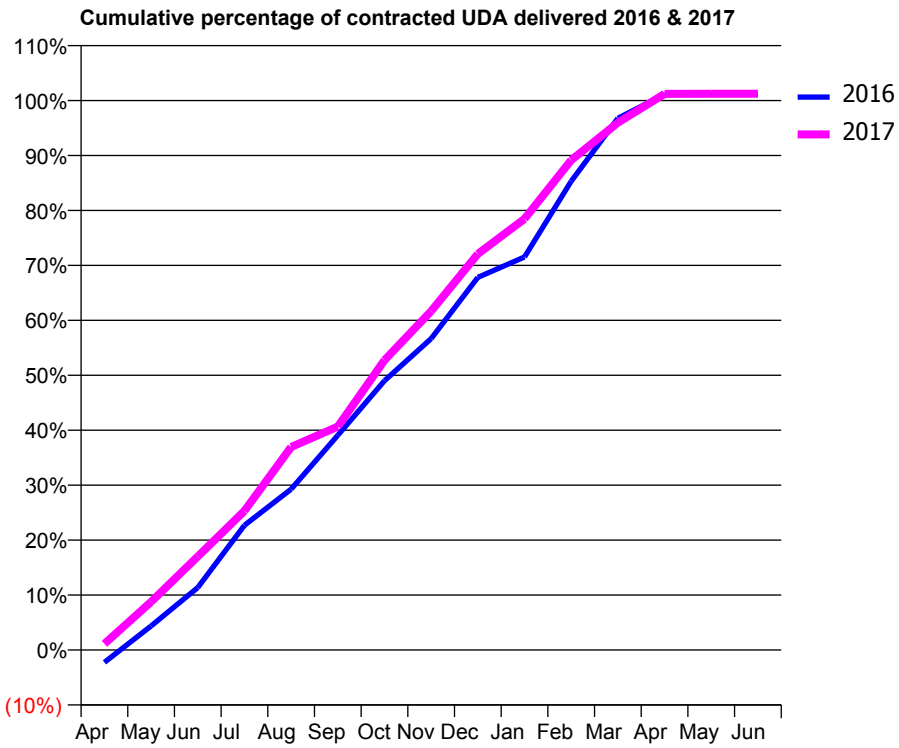
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,372 |
| Carry forward general activity (UDA) | -84 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £174,475.03 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,557 | |
| Quarter ending June 2016 | 1,541 | ↓ |
| Quarter ending September 2016 | 1,532 | → |
| Quarter ending December 2016 | 1,543 | → |
| Quarter ending March 2017 | 1,515 | ↓ |
| **Variance since March 2016** | (2.7%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -168 | 84 |
| May | 323 | 647 |
| June | 839 | 1,256 |
| July | 1,673 | 1,867 |
| August | 2,158 | 2,724 |
| September | 2,881 | 2,998 |
| October | 3,612 | 3,888 |
| November | 4,178 | 4,547 |
| December | 5,000 | 5,314 |
| January | 5,274 | 5,784 |
| February | 6,289 | 6,573 |
| March | 7,133 | 7,074 |
| April | 7,453 | 7,461 |
| May | 7,453 | 7,463 |
| June | 7,456 | 7,463 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 22 | 968 | 2.3% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 83 | 1,190 | 7.0% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 518 | 968 | 53.5% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 797 | 1,190 | 67.0% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 139 | 2,189 | 6.3% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,189 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 2,189 | 0.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

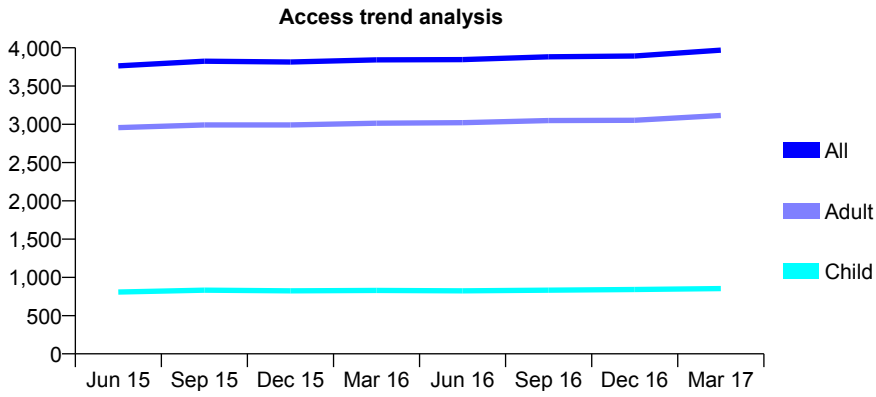
# Q53 - Vital Signs At a Glance Contract Report for 167444/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Eachway Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

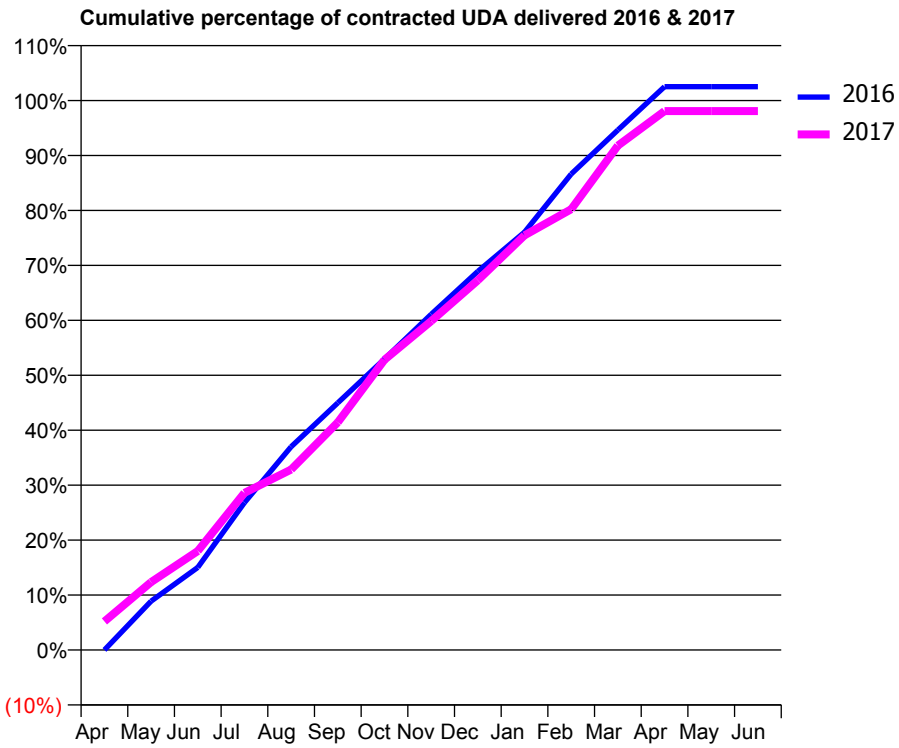
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,534 |
| Carry forward general activity (UDA) | -191 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £216,945.75 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,843 | |
| Quarter ending June 2016 | 3,845 | → |
| Quarter ending September 2016 | 3,883 | → |
| Quarter ending December 2016 | 3,893 | → |
| Quarter ending March 2017 | 3,969 | → |
| **Variance since March 2016** | 3.3% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 0 | 496 |
| May | 848 | 1,178 |
| June | 1,433 | 1,717 |
| July | 2,559 | 2,726 |
| August | 3,528 | 3,133 |
| September | 4,288 | 3,951 |
| October | 5,049 | 5,035 |
| November | 5,824 | 5,708 |
| December | 6,569 | 6,415 |
| January | 7,249 | 7,194 |
| February | 8,259 | 7,647 |
| March | 9,022 | 8,751 |
| April | 9,773 | 9,350 |
| May | 9,773 | 9,351 |
| June | 9,773 | 9,350 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 35 | 1,260 | 2.8% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 341 | 4,283 | 8.0% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 792 | 1,260 | 62.9% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,392 | 4,283 | 55.8% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 295 | 5,473 | 5.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 41 | 5,473 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 19 | 5,473 | 0.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | *100.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | *100.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 167797/0002 - Year end March 2017

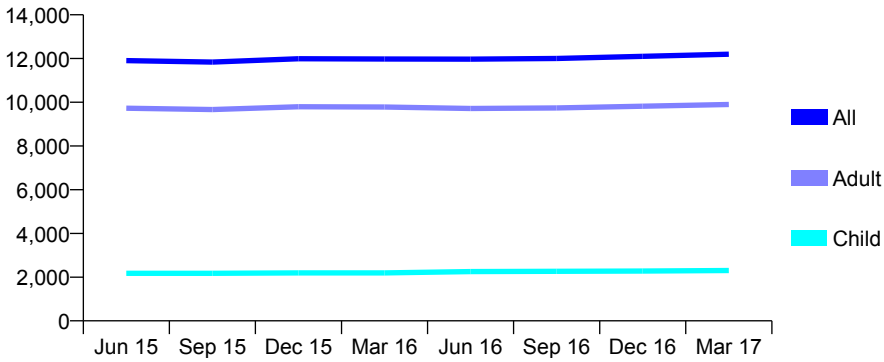
| | |
|---|---|
| Name or company name | Grafton House Dental Practice |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 30/06/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 32,084 |
| Carry forward general activity (UDA) | -201 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £670,180.51 |

## ACCESS*

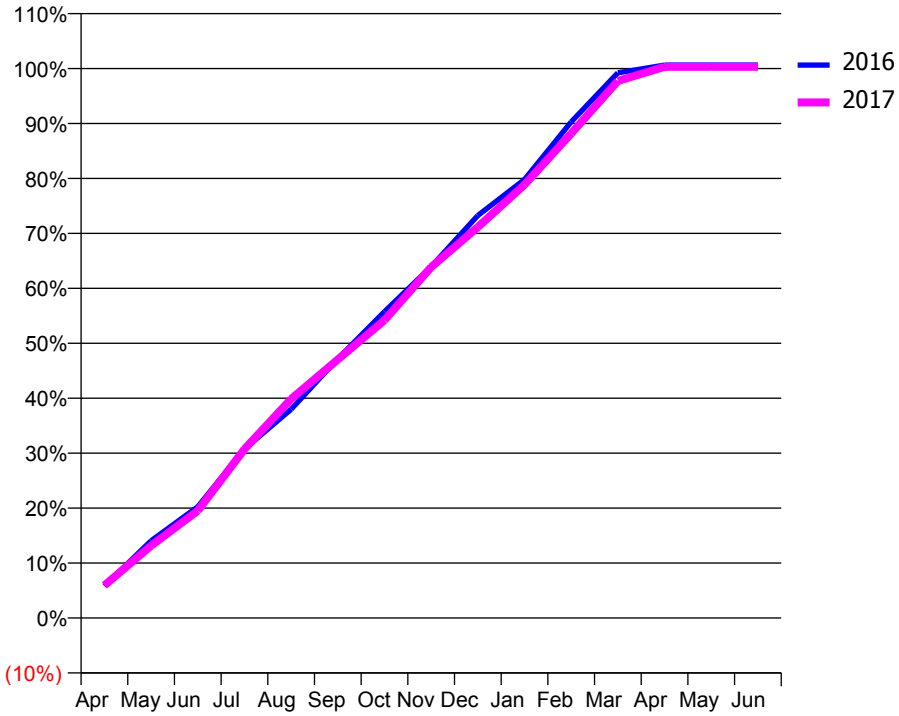
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 11,976 | |
| Quarter ending June 2016 | 11,969 | → |
| Quarter ending September 2016 | 12,002 | → |
| Quarter ending December 2016 | 12,099 | → |
| Quarter ending March 2017 | 12,196 | → |
| **Variance since March 2016** | 1.8% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1,864 | 1,904 |
| May | 4,515 | 4,222 |
| June | 6,499 | 6,265 |
| July | 9,871 | 9,864 |
| August | 12,186 | 12,788 |
| September | 15,141 | 15,092 |
| October | 17,888 | 17,393 |
| November | 20,516 | 20,485 |
| December | 23,499 | 22,826 |
| January | 25,606 | 25,302 |
| February | 28,968 | 28,289 |
| March | 31,831 | 31,358 |
| April | 32,285 | 32,182 |
| May | 32,285 | 32,182 |
| June | 32,285 | 32,182 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 160 | 3,499 | 4.6% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 951 | 13,493 | 7.0% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,123 | 3,499 | 60.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,449 | 13,493 | 62.6% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 679 | 17,086 | 4.0% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 45 | 17,086 | 0.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 92 | 17,086 | 0.5% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 30 | 31 | *96.8%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 31 | 31 | *100.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 169536/0001 - Year end March 2017

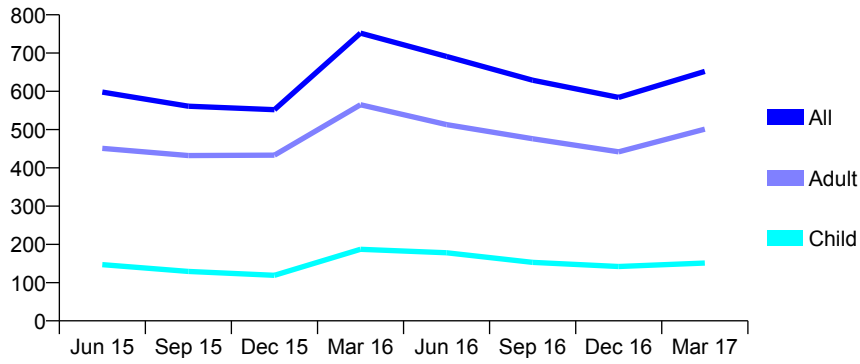
| | |
|---|---|
| Name or company name | Mrs Tait and Mr Parsons |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,878 |
| Carry forward general activity (UDA) | 41 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £46,418.77 |

## ACCESS*

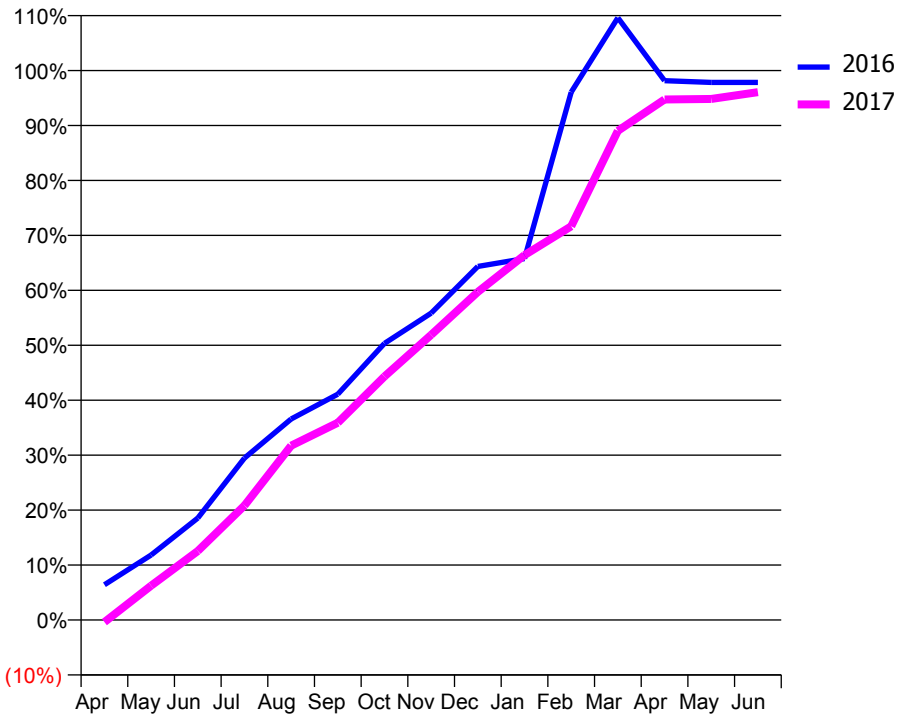
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 752 | |
| Quarter ending June 2016 | 691 | ↓ |
| Quarter ending September 2016 | 629 | ↓ |
| Quarter ending December 2016 | 584 | ↓ |
| Quarter ending March 2017 | 652 | ↑ |
| **Variance since March 2016** | (13.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 121 | -7 |
| May | 222 | 117 |
| June | 348 | 236 |
| July | 554 | 391 |
| August | 687 | 596 |
| September | 772 | 674 |
| October | 946 | 833 |
| November | 1,049 | 975 |
| December | 1,208 | 1,121 |
| January | 1,235 | 1,247 |
| February | 1,804 | 1,346 |
| March | 2,058 | 1,672 |
| April | 1,843 | 1,779 |
| May | 1,837 | 1,781 |
| June | 1,837 | 1,804 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 7 | 217 | 3.2% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 106 | 749 | 14.2% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 114 | 217 | 52.5% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 413 | 749 | 55.1% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 86 | 1,100 | 7.8% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 11 | 1,100 | 1.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 22 | 1,100 | 2.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 169994/0002 - Year end March 2017

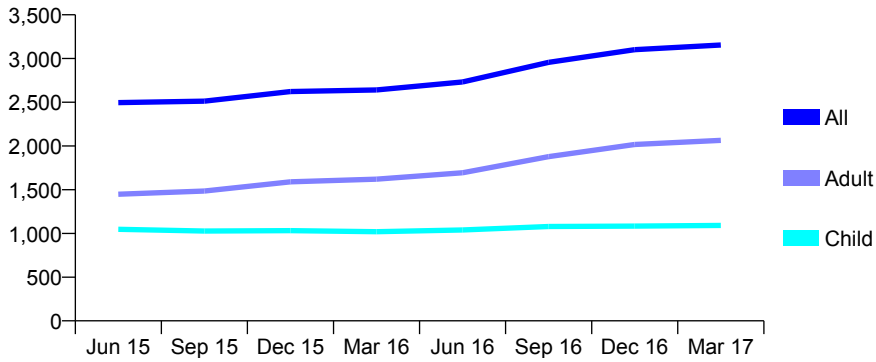
| | |
|---|---|
| Name or company name | Abbotsbury Court Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/09/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,527 |
| Carry forward general activity (UDA) | 49 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £190,250.20 |

## ACCESS*

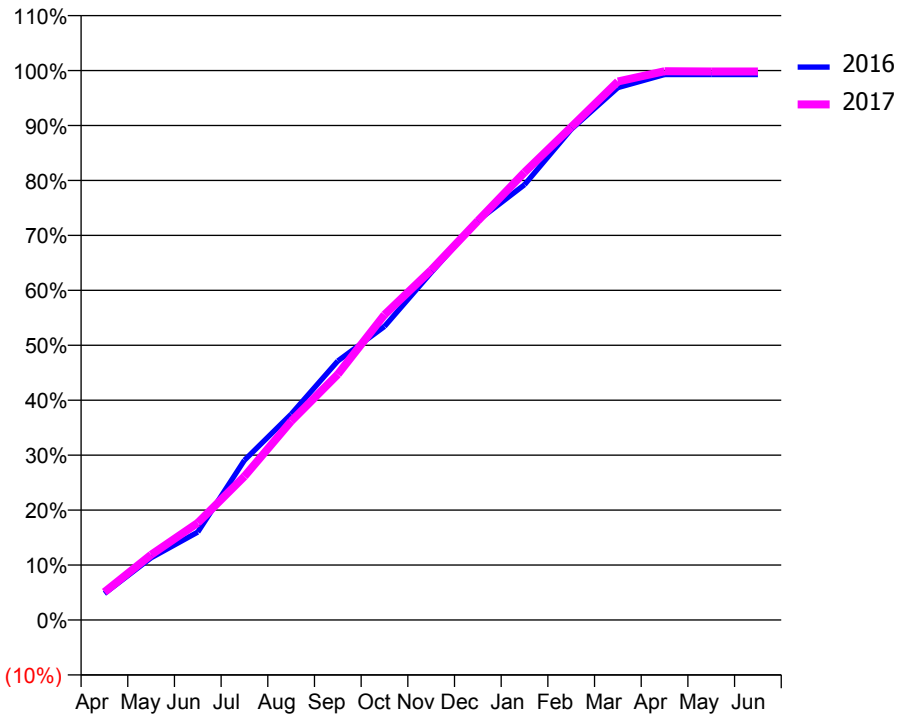
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,640 | |
| Quarter ending June 2016 | 2,732 | ↑ |
| Quarter ending September 2016 | 2,957 | ↑ |
| Quarter ending December 2016 | 3,101 | ↑ |
| Quarter ending March 2017 | 3,155 | → |
| **Variance since March 2016** | 19.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 314 | 382 |
| May | 739 | 895 |
| June | 1,044 | 1,330 |
| July | 1,899 | 1,967 |
| August | 2,444 | 2,722 |
| September | 3,077 | 3,365 |
| October | 3,487 | 4,182 |
| November | 4,127 | 4,793 |
| December | 4,744 | 5,468 |
| January | 5,170 | 6,132 |
| February | 5,829 | 6,752 |
| March | 6,323 | 7,377 |
| April | 6,478 | 7,518 |
| May | 6,478 | 7,514 |
| June | 6,478 | 7,514 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 140 | 1,822 | 7.7% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 492 | 2,831 | 17.4% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,083 | 1,822 | 59.4% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,106 | 2,831 | 39.1% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 399 | 4,639 | 8.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 43 | 4,639 | 0.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 35 | 4,639 | 0.8% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

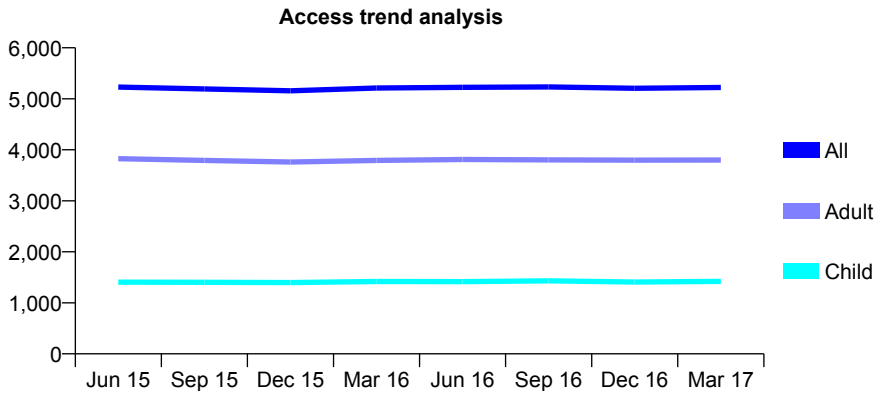
# Q53 - Vital Signs At a Glance Contract Report for 174009/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Droitwich Spa Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2012 |
| Contract end date | |

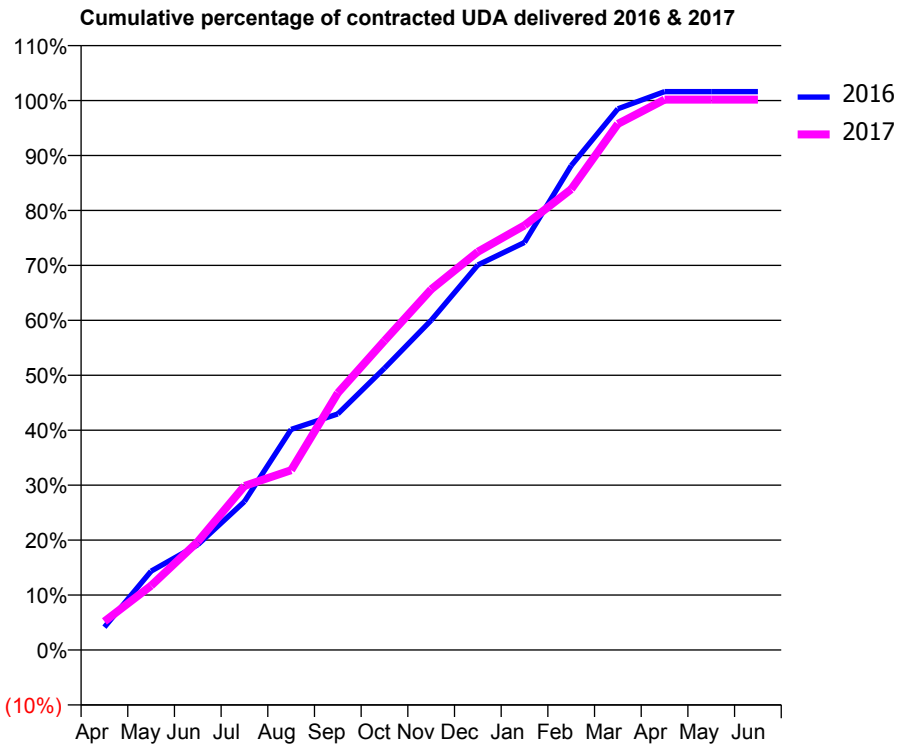
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 17,772 |
| Carry forward general activity (UDA) | -288 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £495,829.33 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,212 | |
| Quarter ending June 2016 | 5,226 | → |
| Quarter ending September 2016 | 5,233 | → |
| Quarter ending December 2016 | 5,206 | → |
| Quarter ending March 2017 | 5,221 | → |
| **Variance since March 2016** | 0.2% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 741 | 927 |
| May | 2,550 | 2,080 |
| June | 3,404 | 3,505 |
| July | 4,801 | 5,306 |
| August | 7,136 | 5,815 |
| September | 7,635 | 8,314 |
| October | 9,113 | 10,005 |
| November | 10,665 | 11,664 |
| December | 12,453 | 12,881 |
| January | 13,183 | 13,736 |
| February | 15,666 | 14,903 |
| March | 17,504 | 17,015 |
| April | 18,059 | 17,800 |
| May | 18,059 | 17,800 |
| June | 18,060 | 17,800 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 134 | 2,218 | 6.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 872 | 5,775 | 15.1% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,486 | 2,218 | 67.0% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,541 | 5,775 | 61.3% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 564 | 7,274 | 7.8% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 73 | 7,274 | 1.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 85 | 7,274 | 1.2% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 14 | *92.9%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 14 | *92.9%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

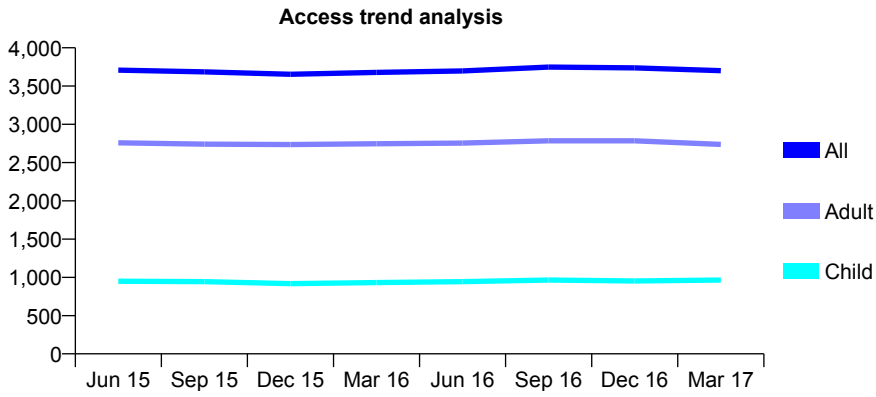
# Q53 - Vital Signs At a Glance Contract Report for 174203/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Brighton Villa Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

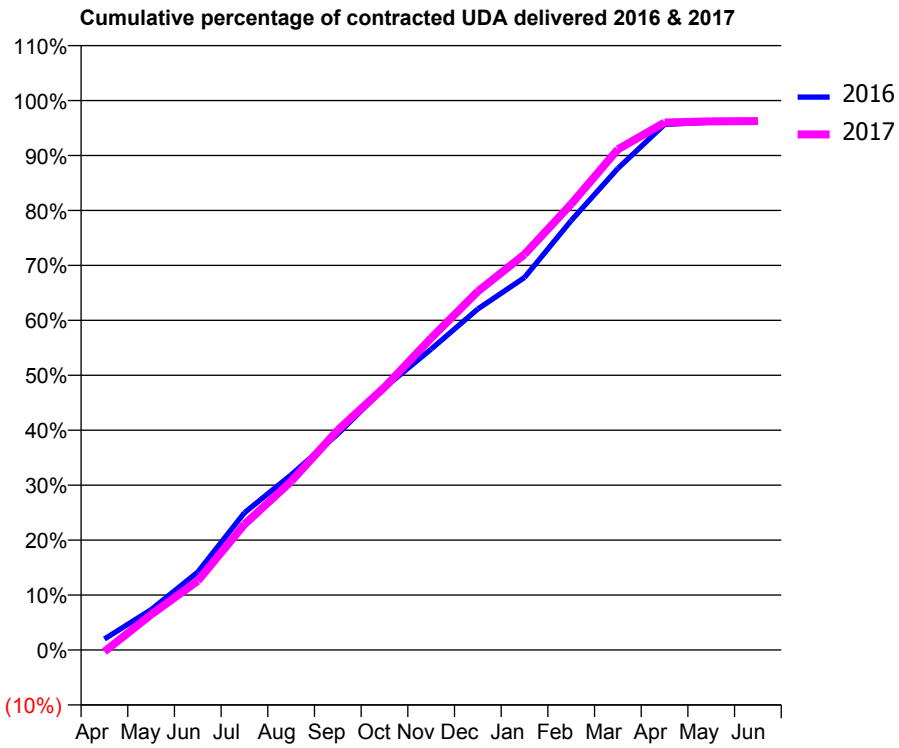
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,754 |
| Carry forward general activity (UDA) | 462 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £285,839.00 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,678 | |
| Quarter ending June 2016 | 3,698 | → |
| Quarter ending September 2016 | 3,749 | → |
| Quarter ending December 2016 | 3,737 | → |
| Quarter ending March 2017 | 3,701 | → |
| **Variance since March 2016** | 0.6% | → |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 234 | -37 |
| May | 863 | 756 |
| June | 1,667 | 1,480 |
| July | 2,935 | 2,688 |
| August | 3,747 | 3,608 |
| September | 4,623 | 4,704 |
| October | 5,612 | 5,620 |
| November | 6,437 | 6,673 |
| December | 7,296 | 7,671 |
| January | 7,969 | 8,465 |
| February | 9,187 | 9,539 |
| March | 10,303 | 10,708 |
| April | 11,243 | 11,283 |
| May | 11,292 | 11,308 |
| June | 11,292 | 11,315 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 190 | 1,770 | 10.7% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 774 | 4,732 | 16.4% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,151 | 1,770 | 65.0% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,939 | 4,732 | 62.1% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 539 | 6,375 | 8.5% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 62 | 6,375 | 1.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 113 | 6,375 | 1.8% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | *91.7%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 12 | *100.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 175668/0001 - Year end March 2017

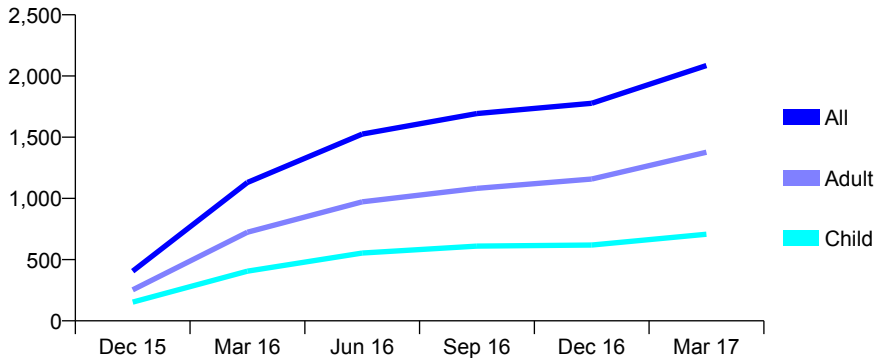
| | |
|---|---|
| Name or company name | Mr J Arhi |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,993 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £196,633.94 |

## ACCESS*

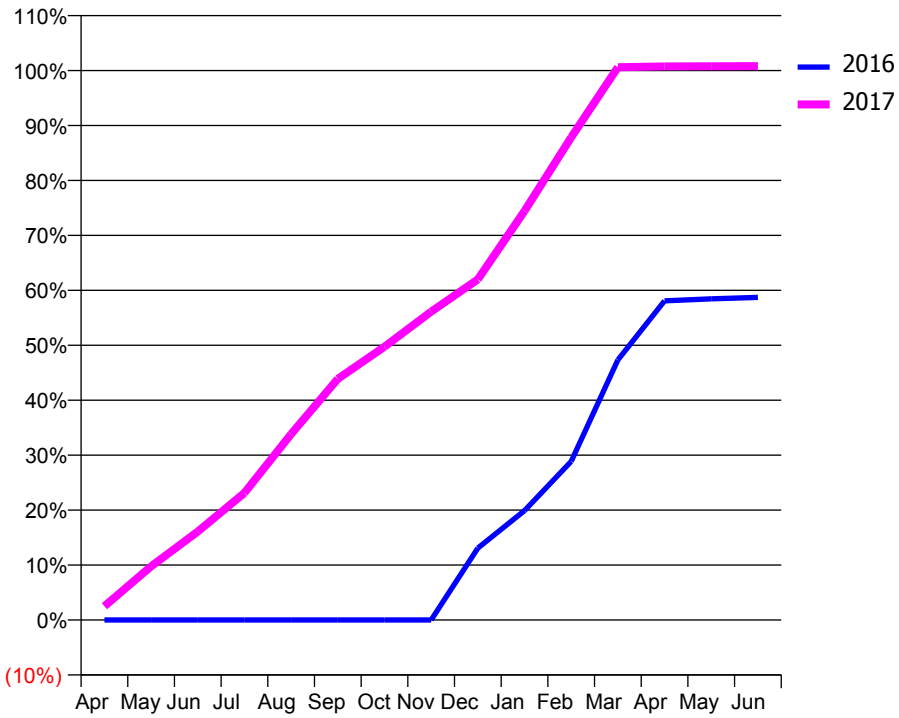
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,130 | |
| Quarter ending June 2016 | 1,526 | ↑ |
| Quarter ending September 2016 | 1,693 | ↑ |
| Quarter ending December 2016 | 1,777 | ↑ |
| Quarter ending March 2017 | 2,085 | ↑ |
| **Variance since March 2016** | 84.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 201 |
| May | 0 | 780 |
| June | 0 | 1,286 |
| July | 0 | 1,850 |
| August | 0 | 2,705 |
| September | 0 | 3,508 |
| October | 0 | 3,975 |
| November | 0 | 4,486 |
| December | 610 | 4,955 |
| January | 928 | 5,950 |
| February | 1,346 | 7,021 |
| March | 2,208 | 8,042 |
| April | 2,709 | 8,053 |
| May | 2,726 | 8,054 |
| June | 2,738 | 8,057 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 93 | 1,224 | 7.6% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 336 | 2,320 | 14.5% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 636 | 1,224 | 52.0% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,145 | 2,320 | 49.4% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 189 | 3,390 | 5.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 31 | 3,390 | 0.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 52 | 3,390 | 1.5% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 175951/0001 - Year end March 2017

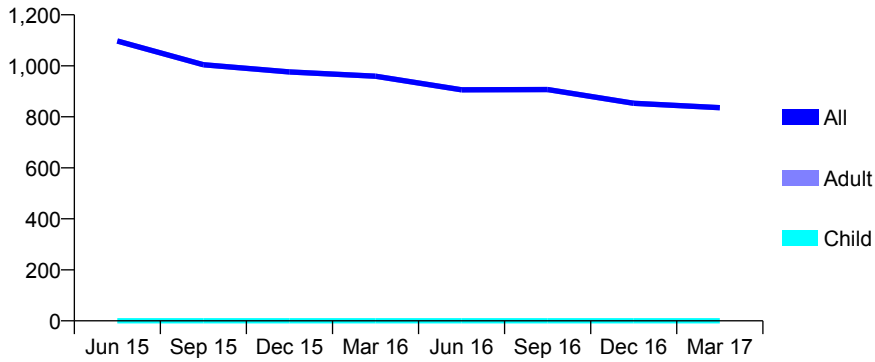
| | |
|---|---|
| Name or company name | Gentle Dental Care (WORCESTER)LTD. C |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | 30/09/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £94,323.88 |

## ACCESS*

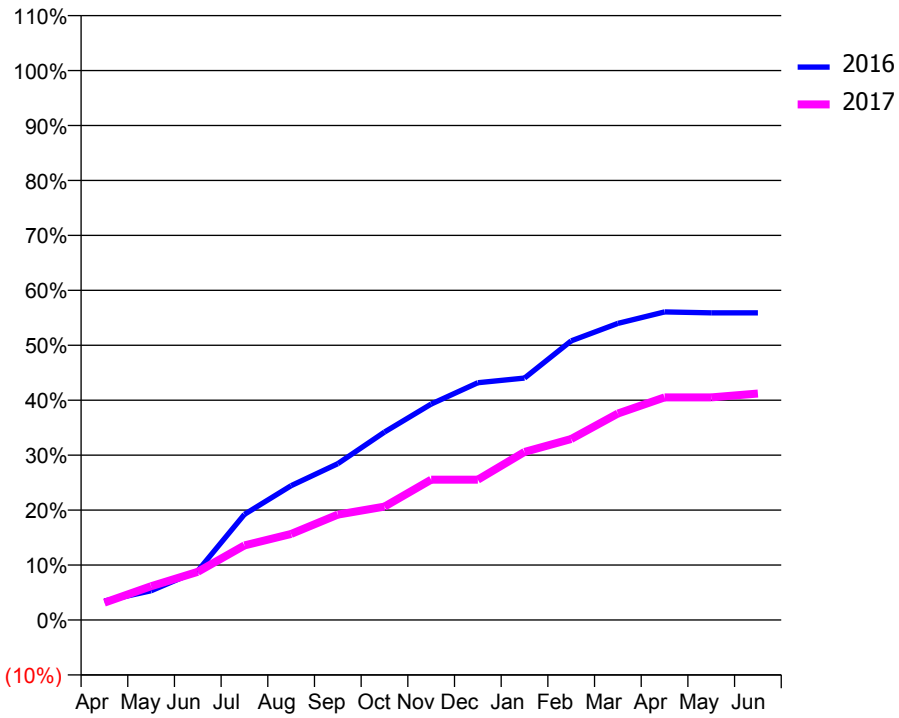
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 959 | |
| Quarter ending June 2016 | 906 | ↓ |
| Quarter ending September 2016 | 907 | → |
| Quarter ending December 2016 | 853 | ↓ |
| Quarter ending March 2017 | 836 | ↓ |
| **Variance since March 2016** | (12.8%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 208 | 190 |
| May | 319 | 369 |
| June | 536 | 526 |
| July | 1,153 | 814 |
| August | 1,467 | 940 |
| September | 1,707 | 1,151 |
| October | 2,052 | 1,238 |
| November | 2,357 | 1,533 |
| December | 2,591 | 1,533 |
| January | 2,643 | 1,835 |
| February | 3,048 | 1,977 |
| March | 3,238 | 2,255 |
| April | 3,364 | 2,430 |
| May | 3,353 | 2,430 |
| June | 3,354 | 2,473 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | *N/A* | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 77 | 533 | 14.4% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | *N/A* | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 66 | 533 | 12.4% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 11 | 561 | 2.0% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 561 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 561 | 0.9% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 176370/0001 - Year end March 2017

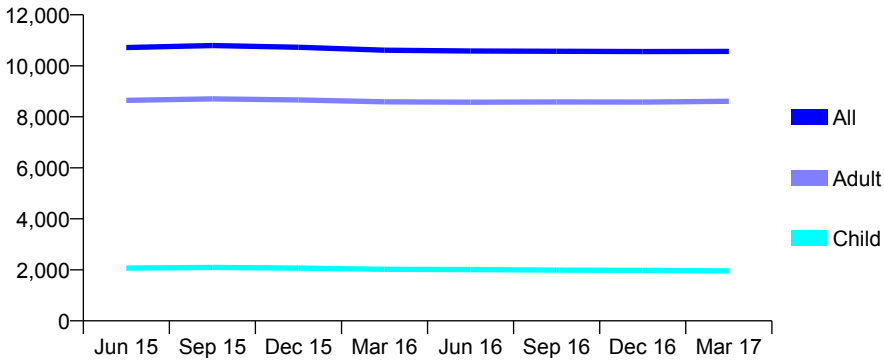
| | |
|---|---|
| Name or company name | Kyrle Street Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 29,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £750,609.69 |

## ACCESS*

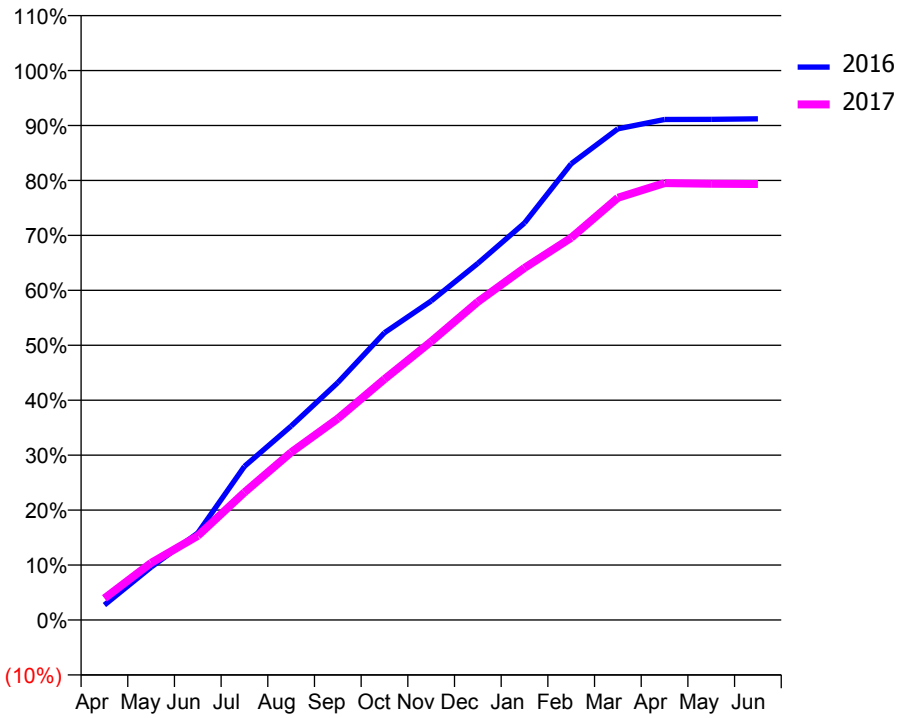
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 10,612 | |
| Quarter ending June 2016 | 10,583 | → |
| Quarter ending September 2016 | 10,571 | → |
| Quarter ending December 2016 | 10,558 | → |
| Quarter ending March 2017 | 10,566 | → |
| **Variance since March 2016** | (0.4%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 788 | 1,142 |
| May | 2,788 | 3,014 |
| June | 4,590 | 4,444 |
| July | 8,113 | 6,738 |
| August | 10,233 | 8,849 |
| September | 12,531 | 10,627 |
| October | 15,160 | 12,714 |
| November | 16,835 | 14,694 |
| December | 18,819 | 16,793 |
| January | 20,957 | 18,582 |
| February | 24,082 | 20,172 |
| March | 25,919 | 22,281 |
| April | 26,415 | 23,055 |
| May | 26,421 | 23,024 |
| June | 26,450 | 23,011 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 141 | 2,318 | 6.1% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,449 | 9,674 | 15.0% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 983 | 2,318 | 42.4% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,181 | 9,674 | 32.9% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,674 | 12,075 | 13.9% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 49 | 12,075 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 38 | 12,075 | 0.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 34 | 34 | *100.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 31 | 34 | *91.2%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 176834/0001 - Year end March 2017

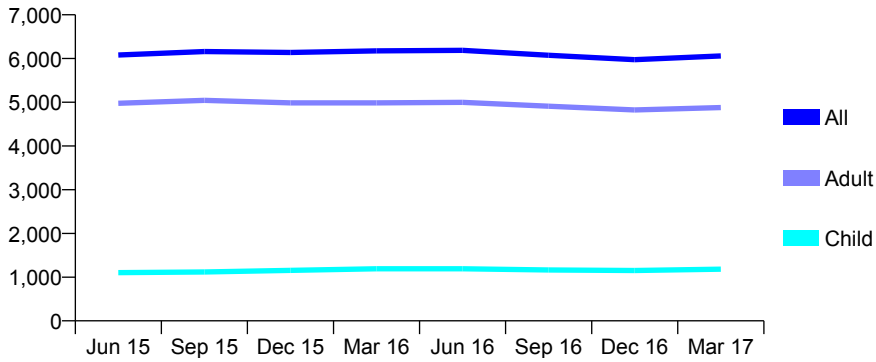
| | |
|---|---|
| Name or company name | Bewdley Dental Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 20,370 |
| Carry forward general activity (UDA) | 646 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £661,943.98 |

## ACCESS*

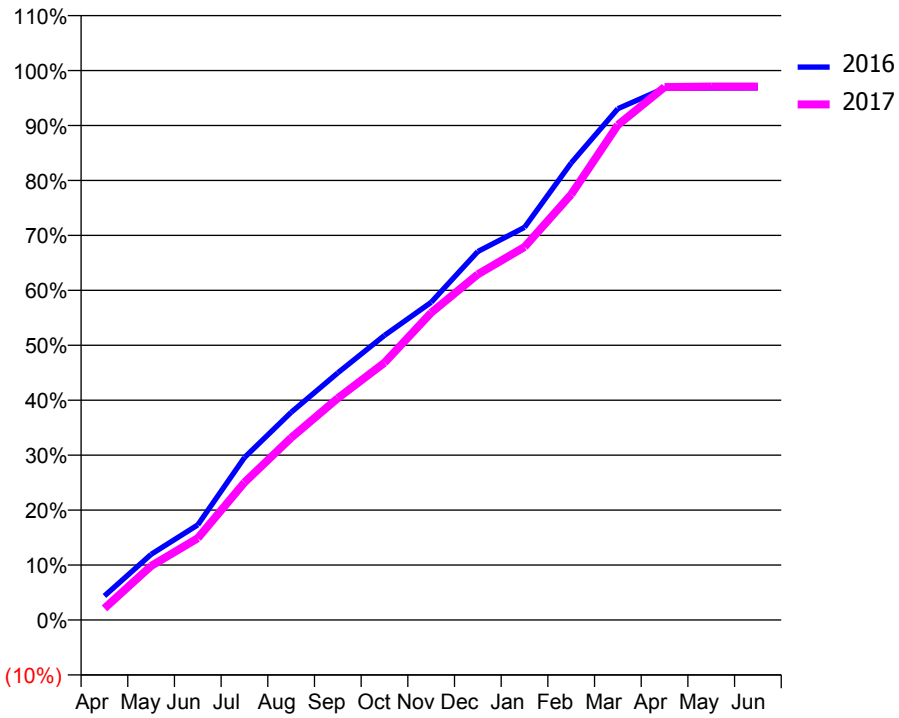
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,176 | |
| Quarter ending June 2016 | 6,188 | → |
| Quarter ending September 2016 | 6,074 | ↓ |
| Quarter ending December 2016 | 5,974 | ↓ |
| Quarter ending March 2017 | 6,060 | → |
| **Variance since March 2016** | (1.9%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 894 | 433 |
| May | 2,437 | 2,006 |
| June | 3,526 | 3,031 |
| July | 6,023 | 5,099 |
| August | 7,699 | 6,755 |
| September | 9,161 | 8,225 |
| October | 10,550 | 9,537 |
| November | 11,779 | 11,391 |
| December | 13,663 | 12,813 |
| January | 14,555 | 13,831 |
| February | 16,943 | 15,777 |
| March | 18,956 | 18,353 |
| April | 19,718 | 19,754 |
| May | 19,723 | 19,776 |
| June | 19,724 | 19,776 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 98 | 1,705 | 5.7% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 694 | 5,702 | 12.2% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,084 | 1,705 | 63.6% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,611 | 5,702 | 45.8% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 128 | 7,561 | 1.7% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 183 | 7,561 | 2.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 129 | 7,561 | 1.7% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 15 | 15 | *100.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 15 | *93.3%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 177040/0001 - Year end March 2017

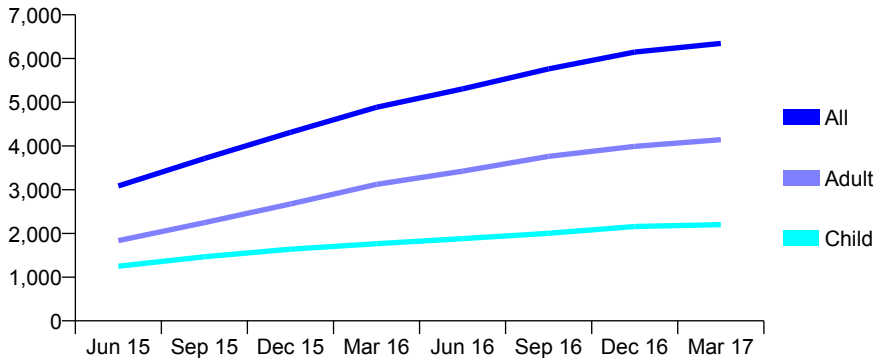
| | |
|---|---|
| Name or company name | Mr S B Ahmed Mulgund and Mrs S S Mulgu |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,774 |
| Carry forward general activity (UDA) | 448 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £383,711.86 |

## ACCESS*

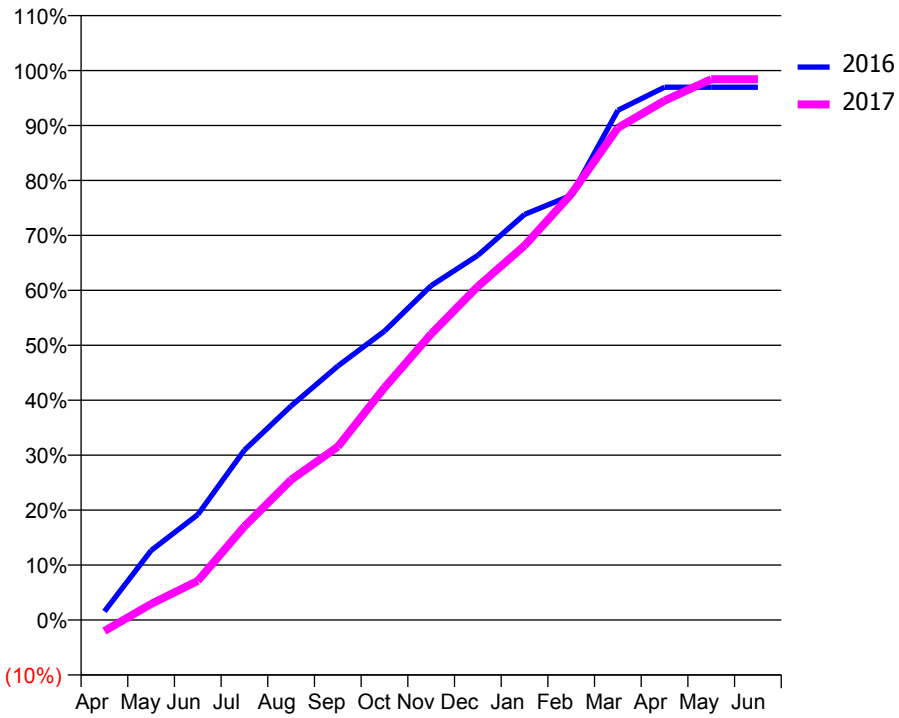
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,884 | |
| Quarter ending June 2016 | 5,306 | ↑ |
| Quarter ending September 2016 | 5,764 | ↑ |
| Quarter ending December 2016 | 6,147 | ↑ |
| Quarter ending March 2017 | 6,346 | ↑ |
| **Variance since March 2016** | 29.9% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 232 | -301 |
| May | 1,869 | 433 |
| June | 2,836 | 1,051 |
| July | 4,568 | 2,519 |
| August | 5,756 | 3,770 |
| September | 6,828 | 4,660 |
| October | 7,769 | 6,246 |
| November | 8,990 | 7,694 |
| December | 9,802 | 8,970 |
| January | 10,903 | 10,065 |
| February | 11,416 | 11,450 |
| March | 13,706 | 13,232 |
| April | 14,323 | 13,962 |
| May | 14,326 | 14,540 |
| June | 14,326 | 14,540 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 109 | 2,669 | 4.1% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 336 | 4,371 | 7.7% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,278 | 2,669 | 47.9% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,809 | 4,371 | 41.4% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 16 | 6,306 | 0.3% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 6,306 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 14 | 6,306 | 0.2% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 7 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 7 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 177407/0002 - Year end March 2017

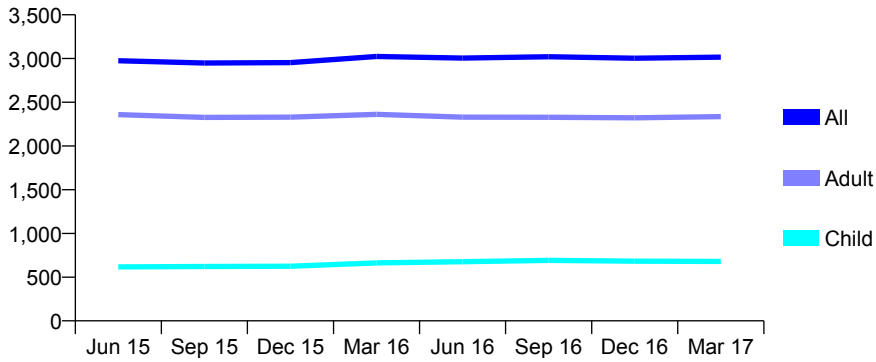
| | |
|---|---|
| Name or company name | BST Partnership |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2011 |
| Contract end date | 31/03/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £129,885.07 |

## ACCESS*

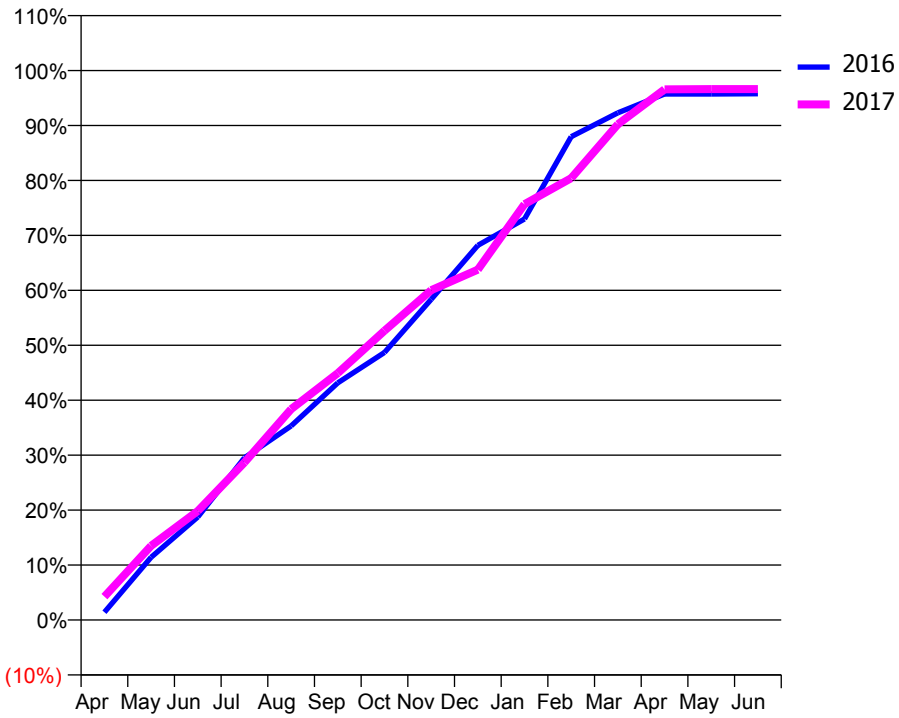
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,024 | |
| Quarter ending June 2016 | 3,005 | → |
| Quarter ending September 2016 | 3,020 | → |
| Quarter ending December 2016 | 3,004 | → |
| Quarter ending March 2017 | 3,016 | → |
| **Variance since March 2016** | (0.3%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 114 | 341 |
| May | 913 | 1,080 |
| June | 1,499 | 1,587 |
| July | 2,361 | 2,293 |
| August | 2,825 | 3,070 |
| September | 3,453 | 3,595 |
| October | 3,896 | 4,212 |
| November | 4,669 | 4,802 |
| December | 5,454 | 5,101 |
| January | 5,838 | 6,055 |
| February | 7,036 | 6,433 |
| March | 7,383 | 7,217 |
| April | 7,659 | 7,726 |
| May | 7,659 | 7,730 |
| June | 7,661 | 7,730 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 51 | 936 | 5.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 433 | 2,904 | 14.9% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 548 | 936 | 58.5% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,320 | 2,904 | 45.5% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 314 | 3,900 | 8.1% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 19 | 3,900 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 46 | 3,900 | 1.2% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 179213/0001 - Year end March 2017

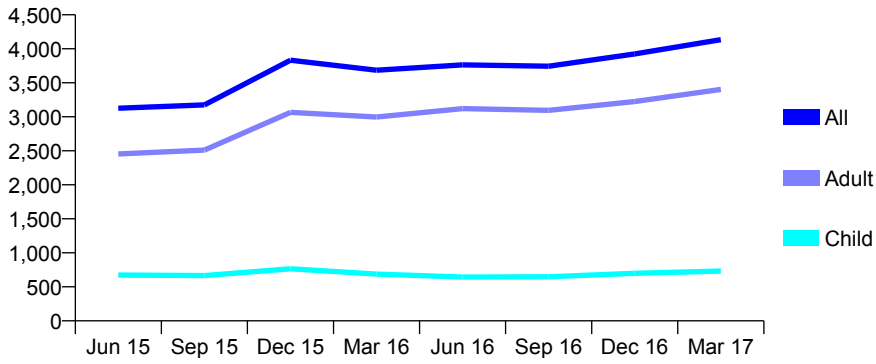
| | |
|---|---|
| Name or company name | Gentle Dental Care (EVESHAM)LTD |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | 31/03/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 17,200 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £205,127.34 |

## ACCESS*

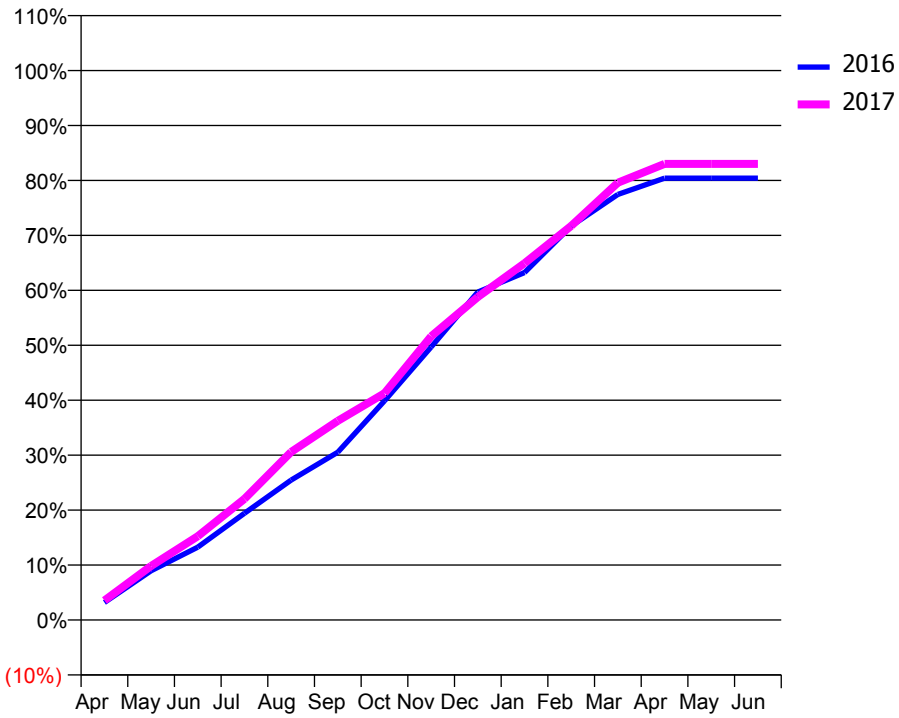
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,685 | |
| Quarter ending June 2016 | 3,764 | ↑ |
| Quarter ending September 2016 | 3,744 | → |
| Quarter ending December 2016 | 3,924 | ↑ |
| Quarter ending March 2017 | 4,135 | ↑ |
| **Variance since March 2016** | 12.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 548 | 613 |
| May | 1,543 | 1,694 |
| June | 2,280 | 2,624 |
| July | 3,340 | 3,792 |
| August | 4,381 | 5,261 |
| September | 5,253 | 6,234 |
| October | 6,858 | 7,098 |
| November | 8,546 | 8,879 |
| December | 10,264 | 10,109 |
| January | 10,875 | 11,166 |
| February | 12,332 | 12,335 |
| March | 13,322 | 13,688 |
| April | 13,829 | 14,277 |
| May | 13,829 | 14,276 |
| June | 13,832 | 14,276 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 21 | 890 | 2.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 346 | 4,110 | 8.4% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 113 | 890 | 12.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 764 | 4,110 | 18.6% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 521 | 5,000 | 10.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 54 | 5,000 | 1.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 79 | 5,000 | 1.6% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | *91.7%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | *91.7%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

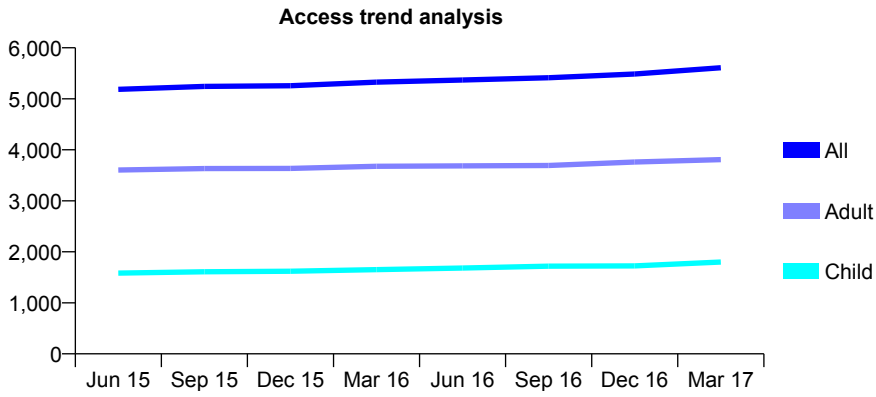
# Q53 - Vital Signs At a Glance Contract Report for 179531/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Mr & Mrs Parvis |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/07/2013 |
| Contract end date | |

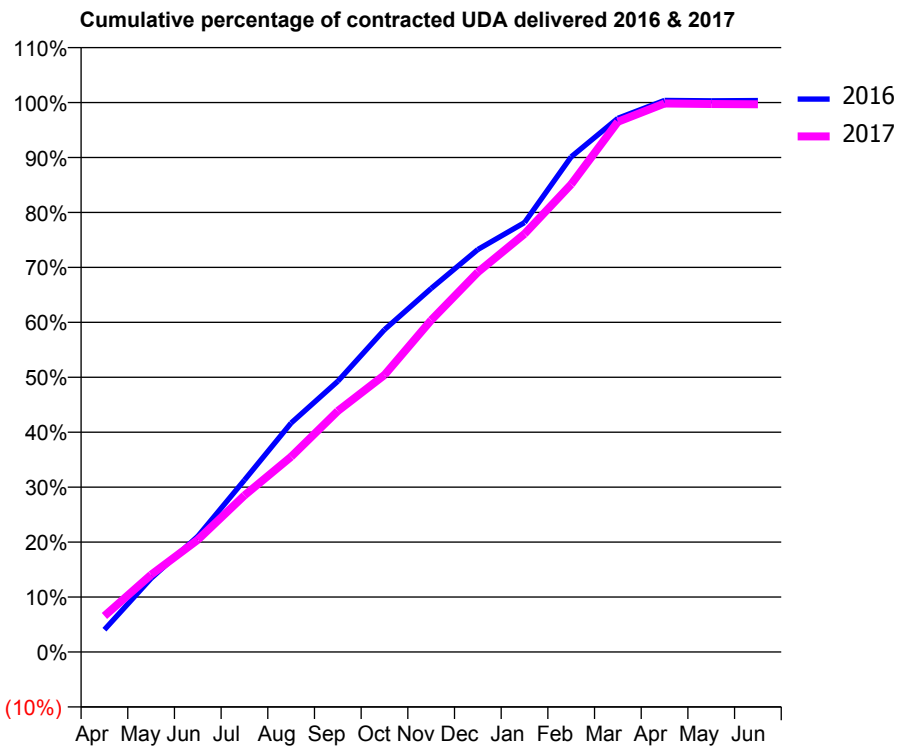
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,510 |
| Carry forward general activity (UDA) | -53 |
| 16/17 Contracted orthodontic activity (UOA) | 106 |
| Carry forward orthodontic activity (UOA) | -1 |
| Baseline contract value | £361,644.60 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,328 | |
| Quarter ending June 2016 | 5,368 | → |
| Quarter ending September 2016 | 5,413 | → |
| Quarter ending December 2016 | 5,486 | → |
| Quarter ending March 2017 | 5,608 | ↑ |
| **Variance since March 2016** | 5.3% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 591 | 952 |
| May | 1,946 | 2,042 |
| June | 3,056 | 2,964 |
| July | 4,540 | 4,136 |
| August | 6,048 | 5,155 |
| September | 7,151 | 6,365 |
| October | 8,514 | 7,316 |
| November | 9,599 | 8,762 |
| December | 10,629 | 10,030 |
| January | 11,340 | 11,041 |
| February | 13,076 | 12,351 |
| March | 14,094 | 14,002 |
| April | 14,564 | 14,484 |
| May | 14,554 | 14,471 |
| June | 14,563 | 14,463 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 163 | 2,702 | 6.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 504 | 4,559 | 11.1% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,714 | 2,702 | 63.4% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,174 | 4,559 | 47.7% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 170 | 7,314 | 2.3% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 47 | 7,314 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 22 | 7,314 | 0.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 16 | 19 | *84.2%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 19 | *94.7%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 179531/0002 - Year end March 2017

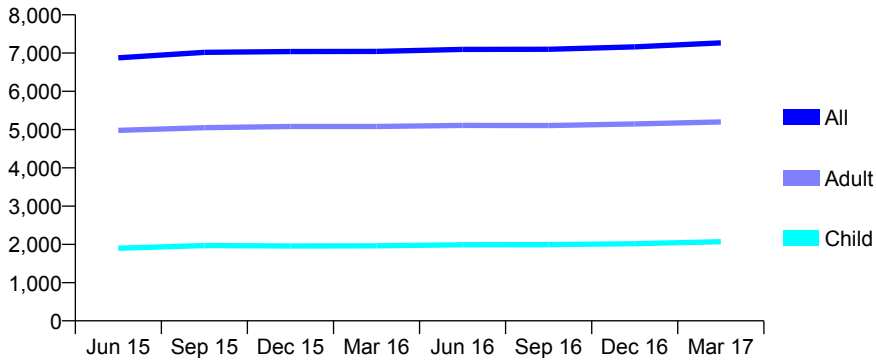
| | |
|---|---|
| Name or company name | Mr & Mrs Parvis |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/07/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,334 |
| Carry forward general activity (UDA) | -291 |
| 16/17 Contracted orthodontic activity (UOA) | 264 |
| Carry forward orthodontic activity (UOA) | 2 |
| Baseline contract value | £428,316.79 |

## ACCESS*

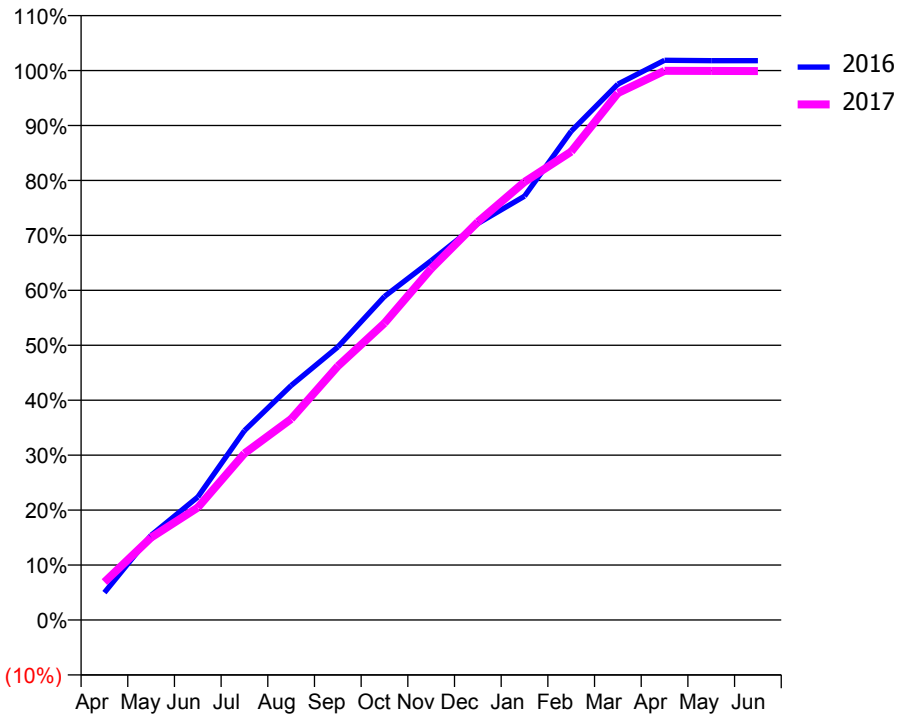
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,042 | |
| Quarter ending June 2016 | 7,096 | → |
| Quarter ending September 2016 | 7,098 | → |
| Quarter ending December 2016 | 7,162 | → |
| Quarter ending March 2017 | 7,267 | → |
| **Variance since March 2016** | 3.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 814 | 1,127 |
| May | 2,520 | 2,450 |
| June | 3,655 | 3,342 |
| July | 5,629 | 4,951 |
| August | 6,970 | 5,975 |
| September | 8,116 | 7,547 |
| October | 9,619 | 8,825 |
| November | 10,682 | 10,443 |
| December | 11,788 | 11,832 |
| January | 12,597 | 13,024 |
| February | 14,531 | 13,924 |
| March | 15,929 | 15,662 |
| April | 16,636 | 16,325 |
| May | 16,626 | 16,321 |
| June | 16,625 | 16,316 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 212 | 3,226 | 6.6% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 736 | 6,548 | 11.2% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,069 | 3,226 | 64.1% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,460 | 6,548 | 52.8% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 296 | 8,982 | 3.3% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 54 | 8,982 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 25 | 8,982 | 0.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 32 | 33 | *97.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 31 | 33 | *93.9%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 179590/0001 - Year end March 2017

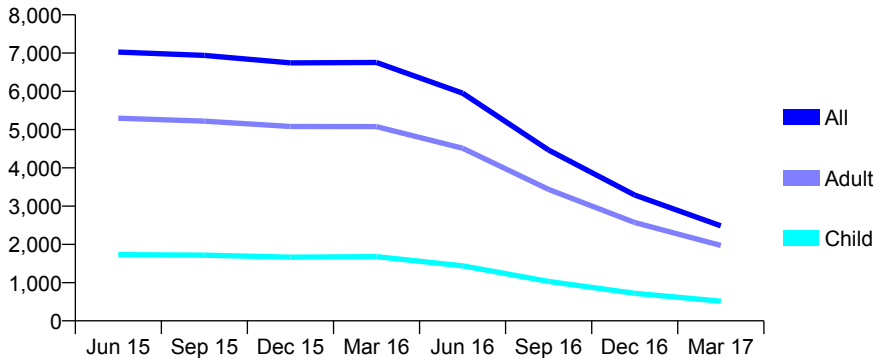
| | |
|---|---|
| Name or company name | Primecare Oral Health Services |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2011 |
| Contract end date | 27/05/2016 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,454 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £42,016.30 |

## ACCESS*

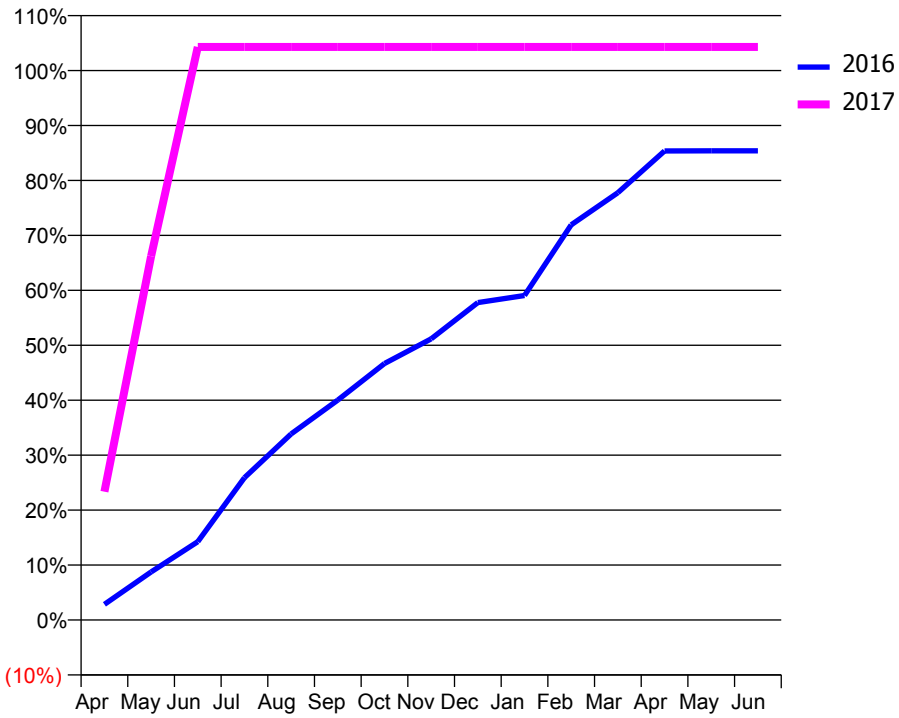
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,755 | |
| Quarter ending June 2016 | 5,953 | ↓ |
| Quarter ending September 2016 | 4,465 | ↓ |
| Quarter ending December 2016 | 3,290 | ↓ |
| Quarter ending March 2017 | 2,485 | ↓ |
| **Variance since March 2016** | (63.2%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 634 | 806 |
| May | 1,939 | 2,287 |
| June | 3,156 | 3,602 |
| July | 5,735 | 3,602 |
| August | 7,501 | 3,602 |
| September | 8,864 | 3,602 |
| October | 10,340 | 3,602 |
| November | 11,334 | 3,602 |
| December | 12,793 | 3,602 |
| January | 13,081 | 3,602 |
| February | 15,931 | 3,602 |
| March | 17,226 | 3,602 |
| April | 18,908 | 3,602 |
| May | 18,913 | 3,602 |
| June | 18,913 | 3,602 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 53 | 514 | 10.3% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 255 | 1,656 | 15.4% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 239 | 514 | 46.5% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 751 | 1,656 | 45.4% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 55 | 1,331 | 4.1% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 35 | 1,331 | 2.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 57 | 1,331 | 4.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 180122/0002 - Year end March 2017

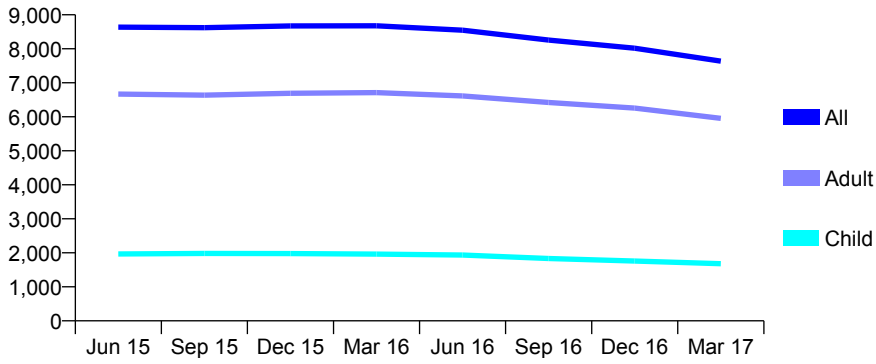
| | |
|---|---|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 24,615 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £714,558.84 |

## ACCESS*

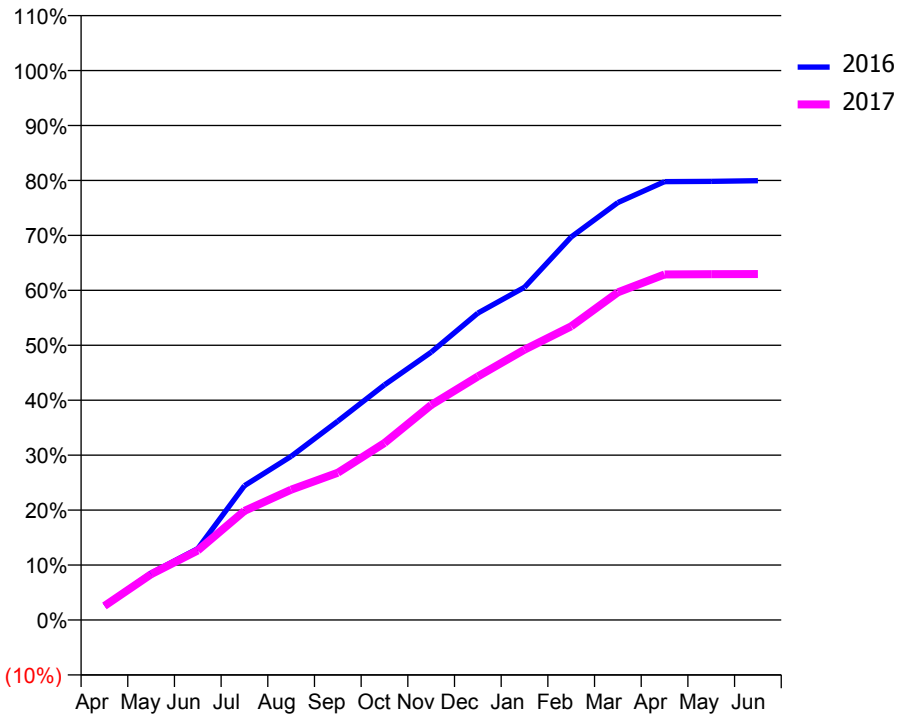
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,677 | |
| Quarter ending June 2016 | 8,549 | ↓ |
| Quarter ending September 2016 | 8,256 | ↓ |
| Quarter ending December 2016 | 8,016 | ↓ |
| Quarter ending March 2017 | 7,637 | ↓ |
| **Variance since March 2016** | (12.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 641 | 632 |
| May | 2,100 | 2,054 |
| June | 3,200 | 3,115 |
| July | 6,017 | 4,892 |
| August | 7,333 | 5,841 |
| September | 8,907 | 6,596 |
| October | 10,536 | 7,928 |
| November | 12,000 | 9,634 |
| December | 13,745 | 10,909 |
| January | 14,908 | 12,113 |
| February | 17,161 | 13,156 |
| March | 18,700 | 14,677 |
| April | 19,638 | 15,478 |
| May | 19,651 | 15,489 |
| June | 19,677 | 15,498 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 158 | 1,997 | 7.9% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 984 | 6,707 | 14.7% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,059 | 1,997 | 53.0% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,831 | 6,707 | 42.2% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 887 | 8,615 | 10.3% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 64 | 8,615 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 202 | 8,615 | 2.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 14 | 16 | *87.5%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 16 | *56.3%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 180793/0001 - Year end March 2017

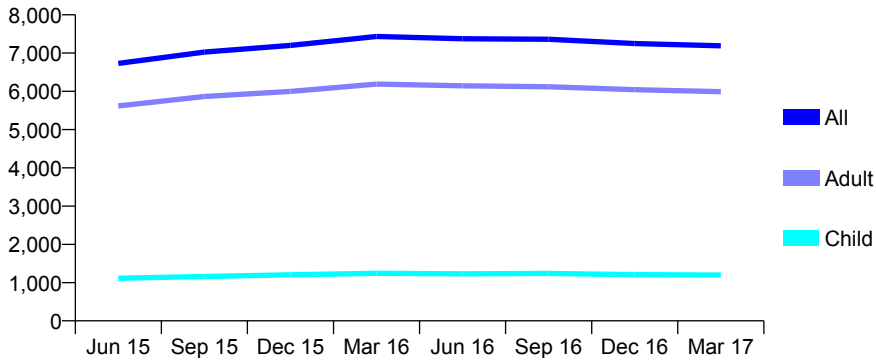
| | |
|---|---|
| Name or company name | Coleshill Smile Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 20,993 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £600,786.21 |

## ACCESS*

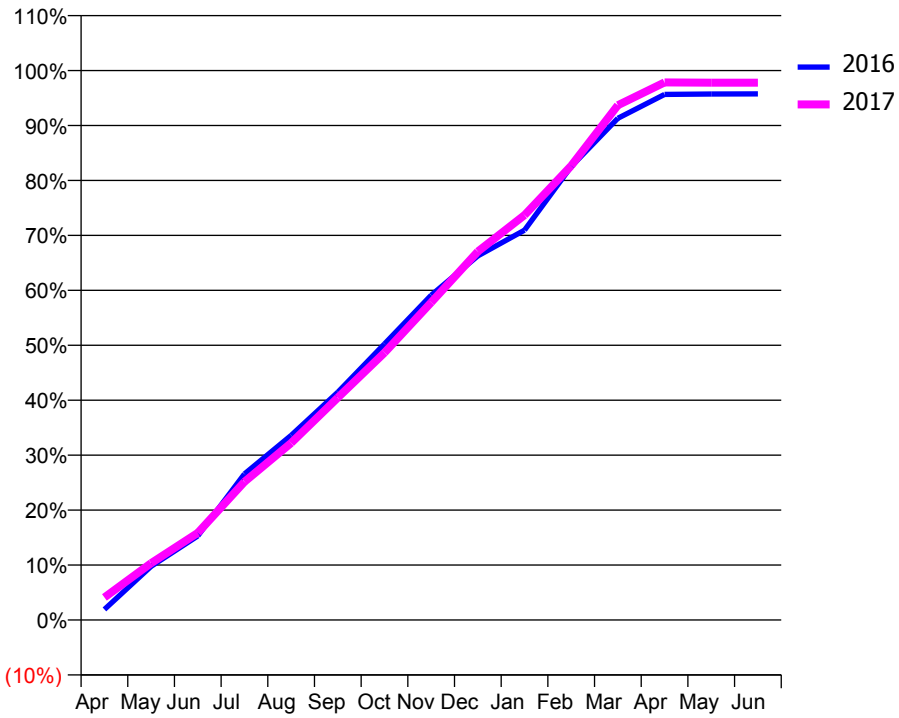
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,434 | |
| Quarter ending June 2016 | 7,373 | → |
| Quarter ending September 2016 | 7,359 | → |
| Quarter ending December 2016 | 7,248 | ↓ |
| Quarter ending March 2017 | 7,189 | → |
| **Variance since March 2016** | (3.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 406 | 865 |
| May | 2,052 | 2,175 |
| June | 3,210 | 3,329 |
| July | 5,583 | 5,278 |
| August | 7,055 | 6,762 |
| September | 8,703 | 8,493 |
| October | 10,547 | 10,213 |
| November | 12,407 | 12,135 |
| December | 13,910 | 14,078 |
| January | 14,893 | 15,469 |
| February | 17,325 | 17,353 |
| March | 19,165 | 19,669 |
| April | 20,080 | 20,536 |
| May | 20,092 | 20,529 |
| June | 20,099 | 20,527 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 112 | 1,772 | 6.3% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,428 | 8,980 | 15.9% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 999 | 1,772 | 56.4% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,044 | 8,980 | 56.2% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,035 | 10,651 | 9.7% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 183 | 10,651 | 1.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 128 | 10,651 | 1.2% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 16 | 16 | *100.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 16 | *87.5%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 181307/0001 - Year end March 2017

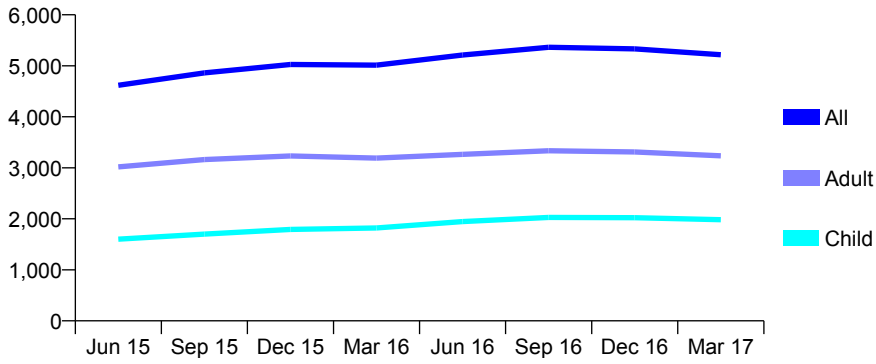
| | |
|---|---|
| Name or company name | Willenhall Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,679 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £316,952.92 |

## ACCESS*

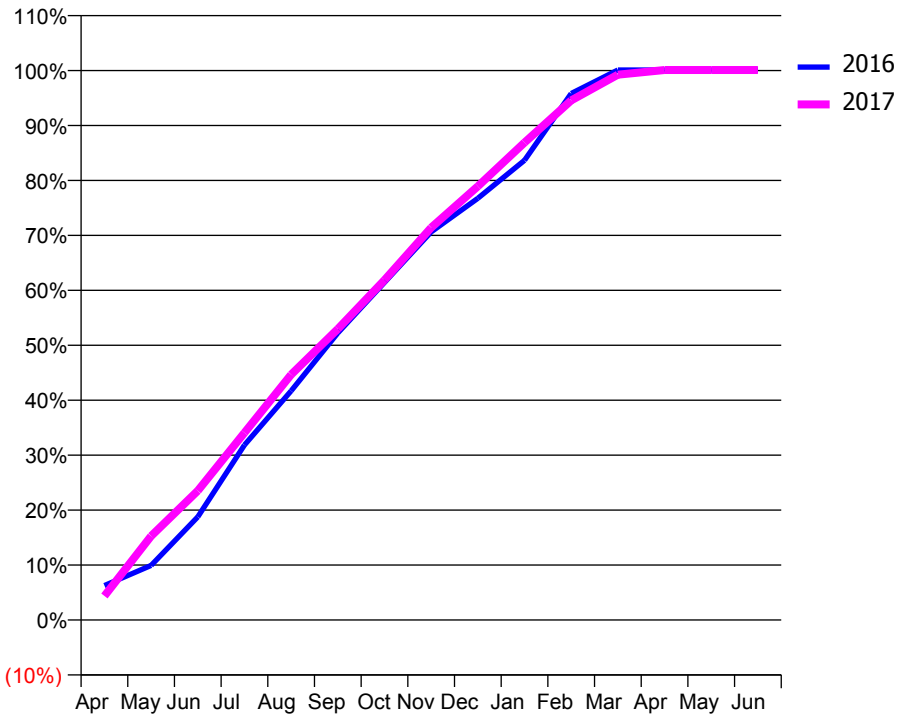
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,013 | |
| Quarter ending June 2016 | 5,211 | ↑ |
| Quarter ending September 2016 | 5,363 | ↑ |
| Quarter ending December 2016 | 5,333 | → |
| Quarter ending March 2017 | 5,217 | ↓ |
| **Variance since March 2016** | 4.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 796 | 555 |
| May | 1,261 | 1,936 |
| June | 2,379 | 2,982 |
| July | 4,037 | 4,322 |
| August | 5,288 | 5,664 |
| September | 6,624 | 6,714 |
| October | 7,790 | 7,844 |
| November | 8,955 | 9,054 |
| December | 9,731 | 10,006 |
| January | 10,606 | 11,016 |
| February | 12,148 | 11,989 |
| March | 12,691 | 12,582 |
| April | 12,691 | 12,691 |
| May | 12,691 | 12,691 |
| June | 12,691 | 12,691 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 11 | 2,477 | 0.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 27 | 3,420 | 0.8% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,408 | 2,477 | 56.8% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,711 | 3,420 | 50.0% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 6 | 5,924 | 0.1% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 5,924 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 5,924 | 0.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | *N/A* | 91.7% | 89.1% | 88.7% |

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Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 182109/0001 - Year end March 2017

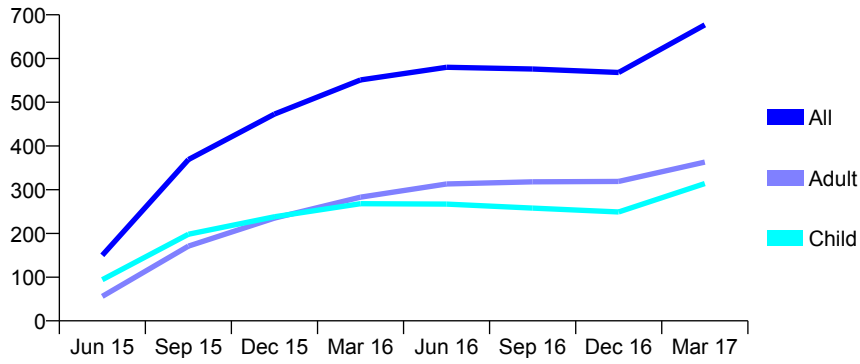
| | |
|---|---|
| Name or company name | Evesham Place Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,452 |
| Carry forward general activity (UDA) | -1 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £35,418.91 |

## ACCESS*

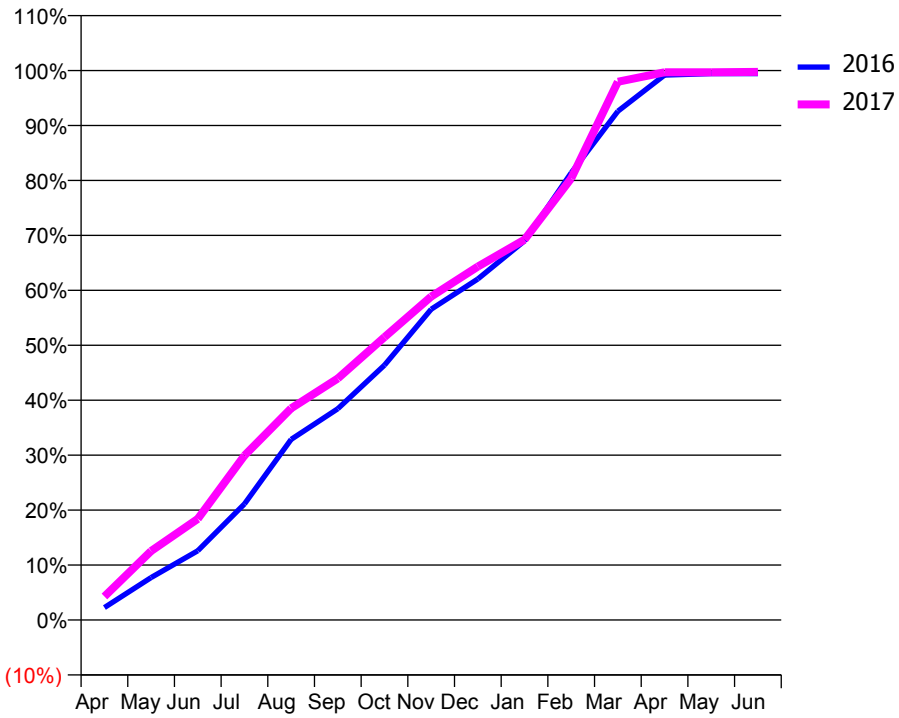
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 551 | |
| Quarter ending June 2016 | 580 | ↑ |
| Quarter ending September 2016 | 576 | → |
| Quarter ending December 2016 | 568 | ↓ |
| Quarter ending March 2017 | 677 | ↑ |
| **Variance since March 2016** | 22.9% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 33 | 62 |
| May | 112 | 182 |
| June | 183 | 267 |
| July | 307 | 435 |
| August | 477 | 559 |
| September | 558 | 638 |
| October | 674 | 748 |
| November | 821 | 855 |
| December | 901 | 934 |
| January | 1,002 | 1,005 |
| February | 1,182 | 1,167 |
| March | 1,344 | 1,422 |
| April | 1,440 | 1,447 |
| May | 1,444 | 1,447 |
| June | 1,444 | 1,448 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 33 | 507 | 6.5% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 47 | 439 | 10.7% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 277 | 507 | 54.6% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 179 | 439 | 40.8% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 27 | 896 | 3.0% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 896 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 18 | 896 | 2.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 187860/0001 - Year end March 2017

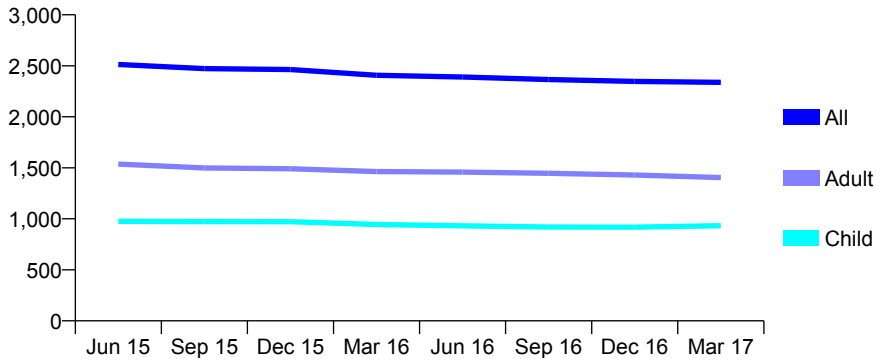
| | |
|---|---|
| Name or company name | Collins House Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,900 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £233,428.49 |

## ACCESS*

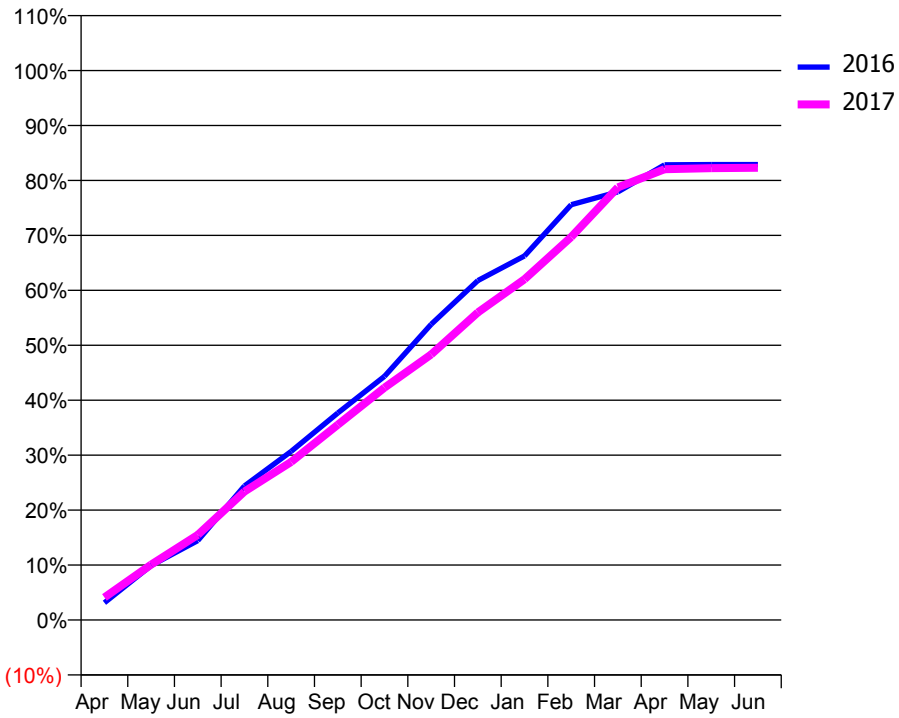
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,407 | |
| Quarter ending June 2016 | 2,390 | → |
| Quarter ending September 2016 | 2,366 | ↓ |
| Quarter ending December 2016 | 2,347 | → |
| Quarter ending March 2017 | 2,338 | → |
| **Variance since March 2016** | (2.9%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 249 | 324 |
| May | 782 | 796 |
| June | 1,141 | 1,225 |
| July | 1,928 | 1,847 |
| August | 2,424 | 2,273 |
| September | 2,977 | 2,808 |
| October | 3,503 | 3,340 |
| November | 4,250 | 3,817 |
| December | 4,879 | 4,421 |
| January | 5,235 | 4,900 |
| February | 5,971 | 5,507 |
| March | 6,155 | 6,219 |
| April | 6,543 | 6,481 |
| May | 6,547 | 6,496 |
| June | 6,547 | 6,502 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 90 | 1,785 | 5.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 272 | 2,388 | 11.4% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,366 | 1,785 | 76.5% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,747 | 2,388 | 73.2% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 181 | 4,037 | 4.5% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 4,037 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 30 | 4,037 | 0.7% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 189863/0001 - Year end March 2017

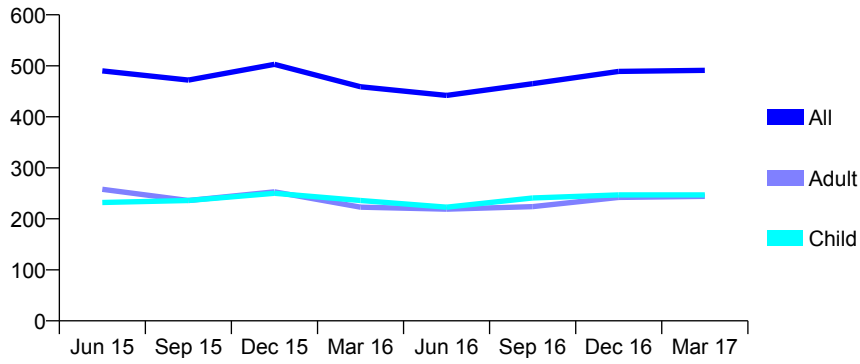
| | |
|---|---|
| Name or company name | David Holloman Dentistry Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,678 |
| Carry forward general activity (UDA) | -34 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £40,818.39 |

## ACCESS*

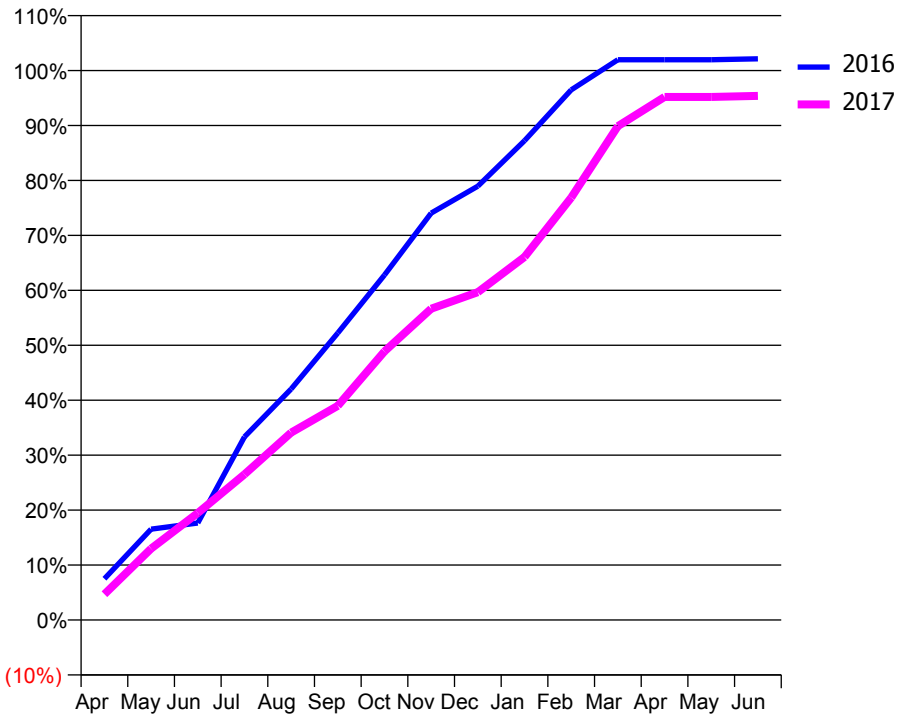
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 459 | |
| Quarter ending June 2016 | 442 | ↓ |
| Quarter ending September 2016 | 465 | ↑ |
| Quarter ending December 2016 | 489 | ↑ |
| Quarter ending March 2017 | 491 | → |
| **Variance since March 2016** | 7.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 126 | 79 |
| May | 277 | 218 |
| June | 296 | 327 |
| July | 559 | 445 |
| August | 706 | 572 |
| September | 876 | 654 |
| October | 1,054 | 820 |
| November | 1,242 | 951 |
| December | 1,325 | 1,001 |
| January | 1,464 | 1,109 |
| February | 1,619 | 1,290 |
| March | 1,711 | 1,508 |
| April | 1,711 | 1,597 |
| May | 1,711 | 1,597 |
| June | 1,714 | 1,600 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 46 | 446 | 10.3% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 79 | 374 | 21.1% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 255 | 446 | 57.2% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 171 | 374 | 45.7% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 72 | 861 | 8.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 861 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 861 | 0.1% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 190454/0001 - Year end March 2017

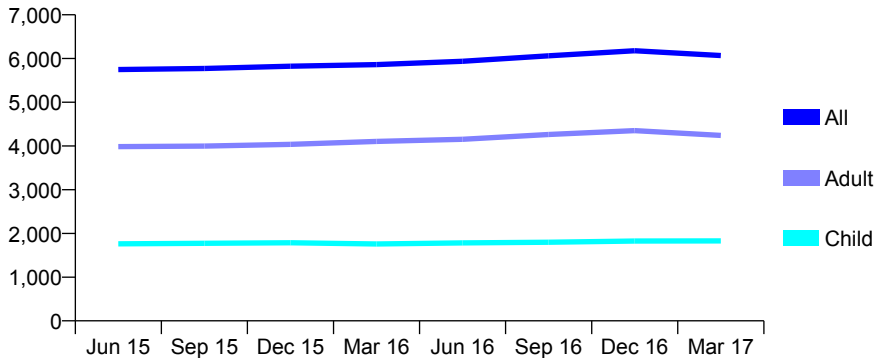
| | |
|---|---|
| Name or company name | Malvern Hills Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,773 |
| Carry forward general activity (UDA) | 131 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £418,012.11 |

## ACCESS*

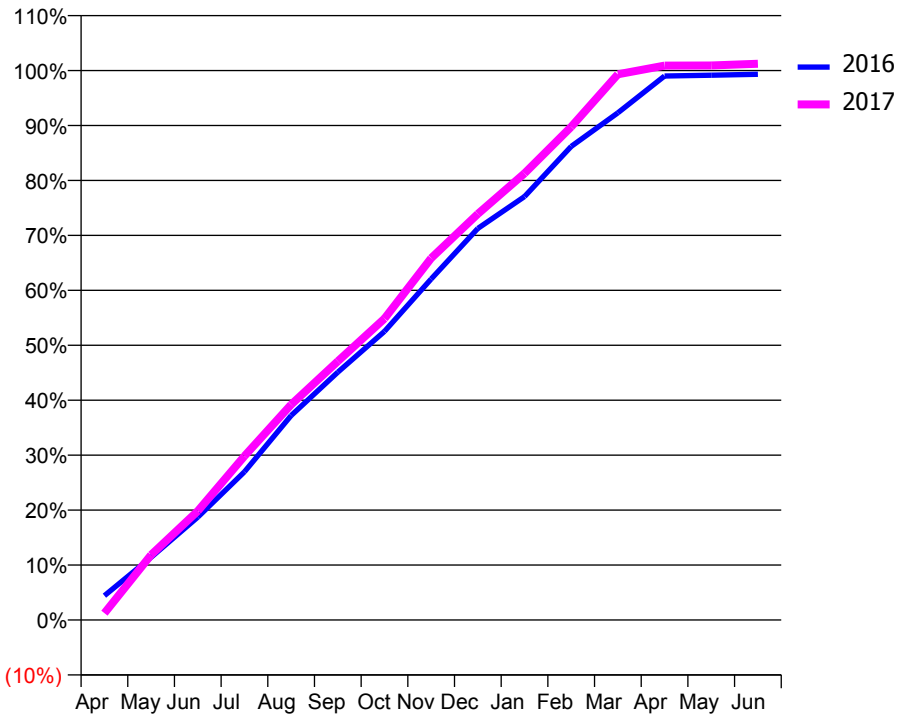
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,860 | |
| Quarter ending June 2016 | 5,936 | → |
| Quarter ending September 2016 | 6,062 | ↑ |
| Quarter ending December 2016 | 6,178 | → |
| Quarter ending March 2017 | 6,068 | ↓ |
| **Variance since March 2016** | 3.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 833 | 235 |
| May | 2,141 | 2,227 |
| June | 3,514 | 3,726 |
| July | 5,062 | 5,601 |
| August | 6,986 | 7,360 |
| September | 8,466 | 8,839 |
| October | 9,862 | 10,296 |
| November | 11,651 | 12,363 |
| December | 13,376 | 13,875 |
| January | 14,464 | 15,260 |
| February | 16,180 | 16,851 |
| March | 17,326 | 18,645 |
| April | 18,583 | 18,942 |
| May | 18,612 | 18,945 |
| June | 18,642 | 19,004 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 267 | 2,970 | 9.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 927 | 4,900 | 18.9% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,713 | 2,970 | 57.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,888 | 4,900 | 38.5% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 394 | 7,505 | 5.2% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 142 | 7,505 | 1.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 149 | 7,505 | 2.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 19 | 20 | *95.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 19 | 20 | *95.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

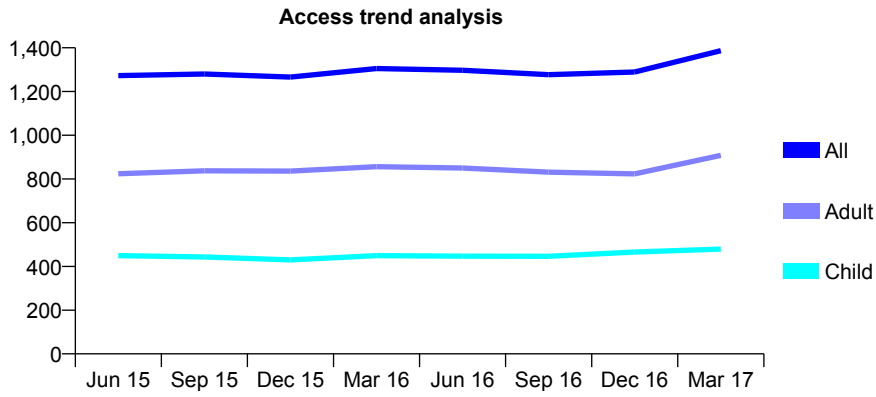
# Q53 - Vital Signs At a Glance Contract Report for 190594/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | Mercian House Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2012 |
| Contract end date | |

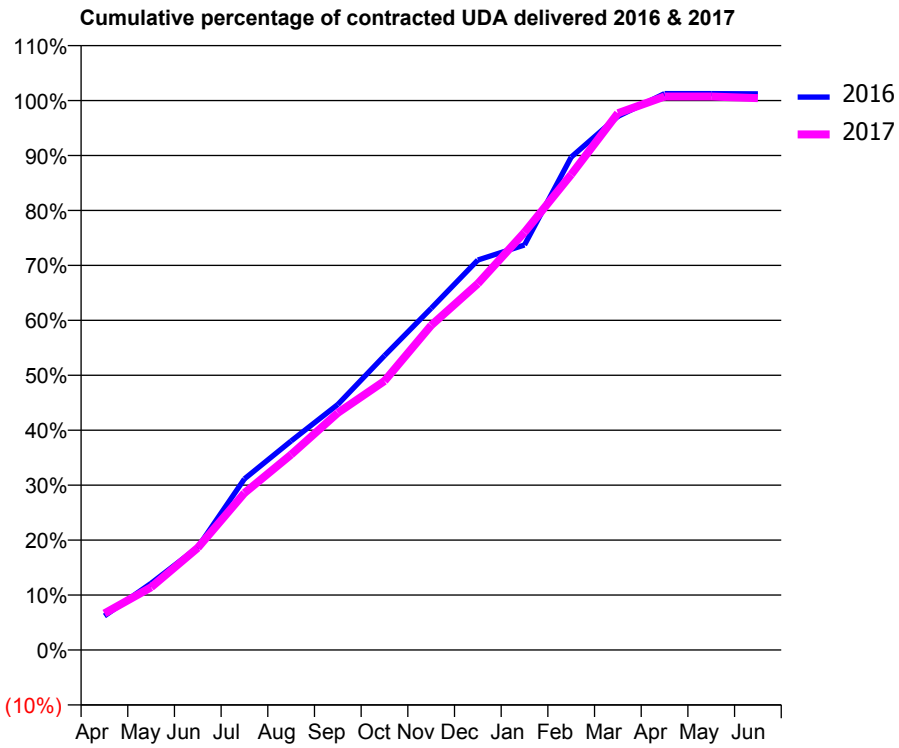
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,374 |
| Carry forward general activity (UDA) | -41 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £133,155.82 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,305 | |
| Quarter ending June 2016 | 1,297 | → |
| Quarter ending September 2016 | 1,277 | ↓ |
| Quarter ending December 2016 | 1,289 | → |
| Quarter ending March 2017 | 1,387 | ↑ |
| **Variance since March 2016** | 6.3% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 209 | 225 |
| May | 410 | 386 |
| June | 631 | 627 |
| July | 1,051 | 964 |
| August | 1,284 | 1,200 |
| September | 1,508 | 1,456 |
| October | 1,807 | 1,652 |
| November | 2,098 | 1,993 |
| December | 2,394 | 2,250 |
| January | 2,487 | 2,564 |
| February | 3,026 | 2,920 |
| March | 3,276 | 3,296 |
| April | 3,416 | 3,398 |
| May | 3,416 | 3,398 |
| June | 3,415 | 3,388 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 38 | 742 | 5.1% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 120 | 1,225 | 9.8% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 521 | 742 | 70.2% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 723 | 1,225 | 59.0% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 101 | 1,962 | 5.1% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 15 | 1,962 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,962 | 0.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 2 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 192120/0001 - Year end March 2017

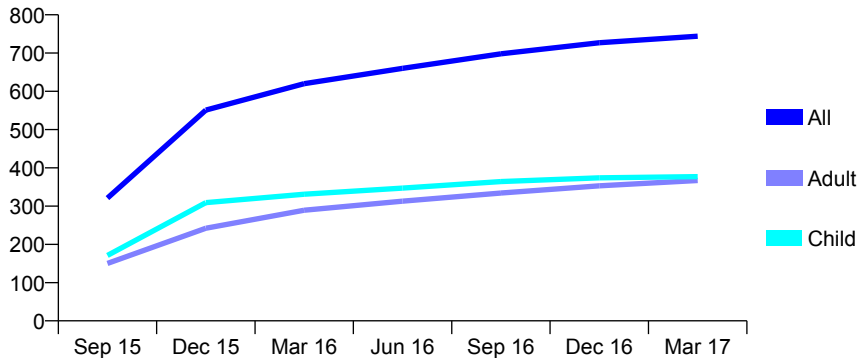
| | |
|---|---|
| Name or company name | Parkside Bromsgrove Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,866 |
| Carry forward general activity (UDA) | -22 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £41,069.25 |

## ACCESS*

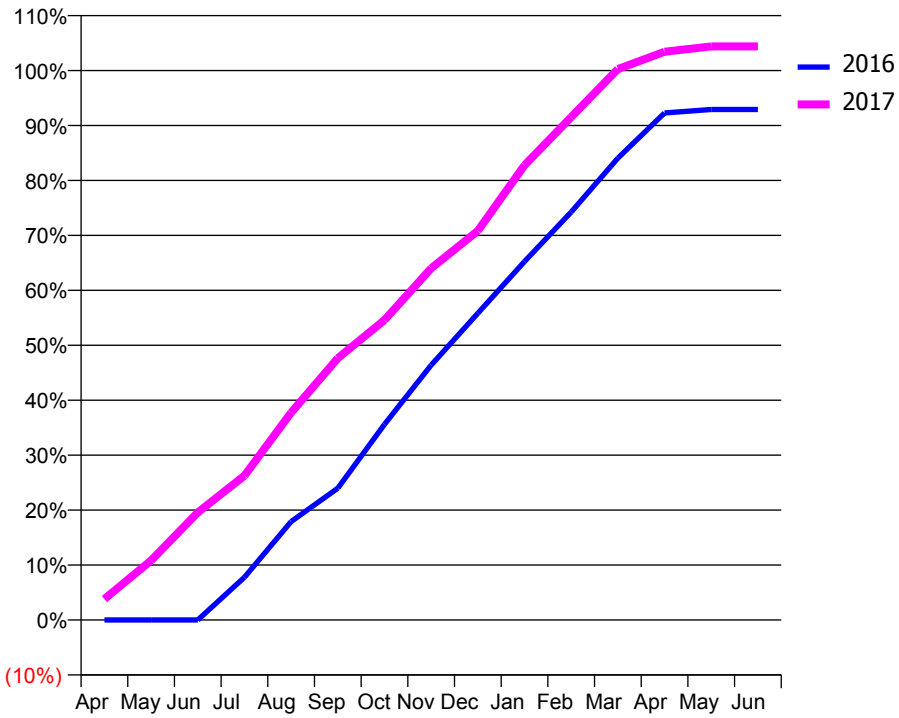
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 620 | |
| Quarter ending June 2016 | 660 | ↑ |
| Quarter ending September 2016 | 698 | ↑ |
| Quarter ending December 2016 | 727 | ↑ |
| Quarter ending March 2017 | 744 | ↑ |
| **Variance since March 2016** | 20.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 71 |
| May | 0 | 202 |
| June | 0 | 365 |
| July | 121 | 490 |
| August | 279 | 704 |
| September | 373 | 889 |
| October | 554 | 1,019 |
| November | 721 | 1,194 |
| December | 868 | 1,322 |
| January | 1,015 | 1,544 |
| February | 1,155 | 1,708 |
| March | 1,307 | 1,871 |
| April | 1,435 | 1,930 |
| May | 1,445 | 1,948 |
| June | 1,445 | 1,948 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 32 | 679 | 4.7% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 102 | 610 | 16.7% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 492 | 679 | 72.5% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 393 | 610 | 64.4% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 54 | 1,234 | 4.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 1,234 | 0.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 1,234 | 0.1% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

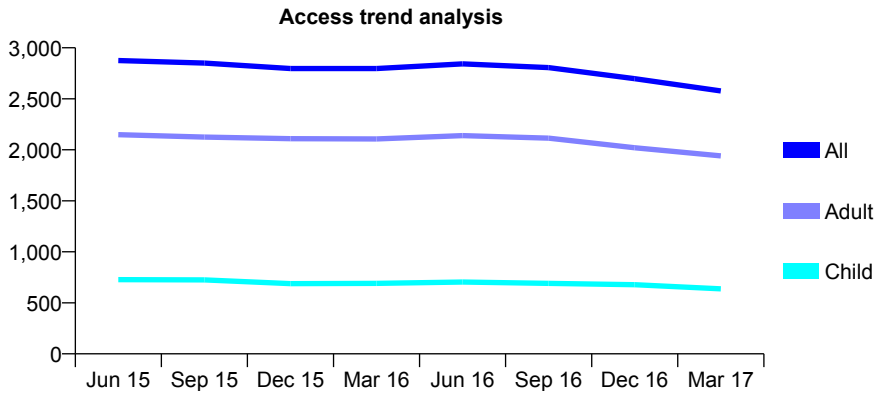
# Q53 - Vital Signs At a Glance Contract Report for 198773/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | Crabbs Cross Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2012 |
| Contract end date | |

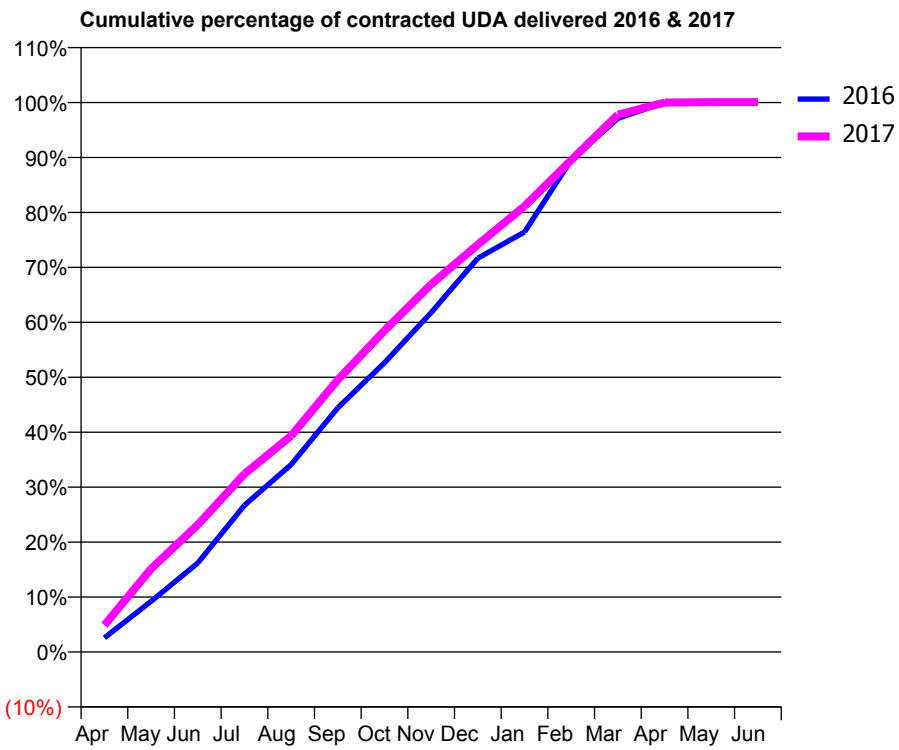
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,300 |
| Carry forward general activity (UDA) | -1 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £203,284.71 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,797 | |
| Quarter ending June 2016 | 2,843 | → |
| Quarter ending September 2016 | 2,806 | ↓ |
| Quarter ending December 2016 | 2,698 | ↓ |
| Quarter ending March 2017 | 2,577 | ↓ |
| **Variance since March 2016** | (7.9%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 240 | 456 |
| May | 860 | 1,409 |
| June | 1,505 | 2,155 |
| July | 2,484 | 3,014 |
| August | 3,171 | 3,658 |
| September | 4,133 | 4,607 |
| October | 4,897 | 5,441 |
| November | 5,745 | 6,224 |
| December | 6,665 | 6,897 |
| January | 7,108 | 7,546 |
| February | 8,329 | 8,325 |
| March | 9,031 | 9,095 |
| April | 9,301 | 9,300 |
| May | 9,301 | 9,307 |
| June | 9,301 | 9,307 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 63 | 1,090 | 5.8% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 469 | 3,265 | 14.4% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 761 | 1,090 | 69.8% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,106 | 3,265 | 64.5% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 233 | 4,316 | 5.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 38 | 4,316 | 0.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 31 | 4,316 | 0.7% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 17 | 20 | *85.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 19 | 20 | *95.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 205826/0002 - Year end March 2017

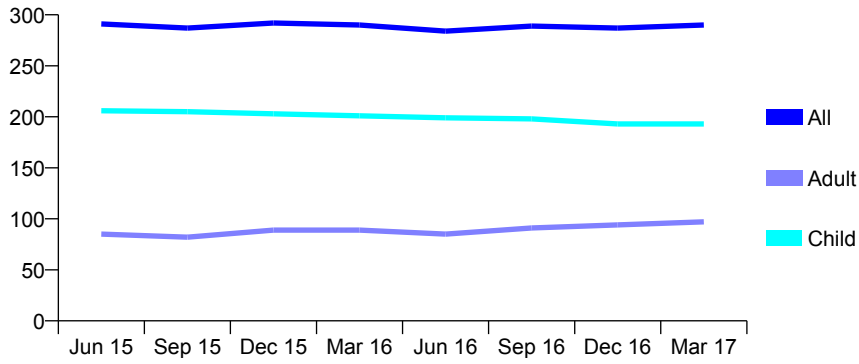
| | |
|---|---|
| Name or company name | MR RA NORMAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 21/10/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 500 |
| Carry forward general activity (UDA) | 7 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £12,001.88 |

## ACCESS*

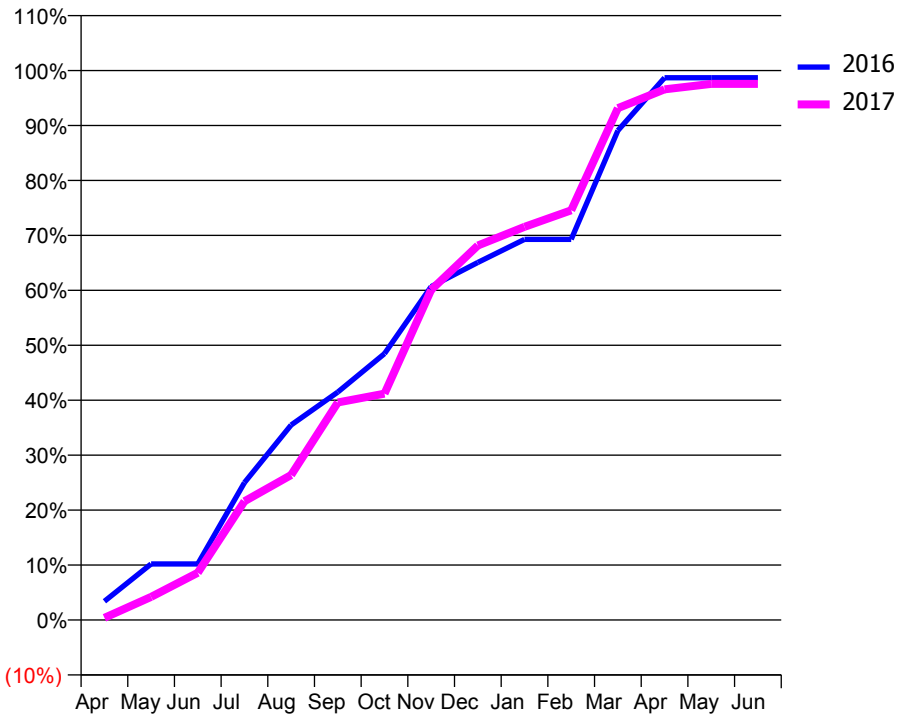
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 290 | |
| Quarter ending June 2016 | 284 | ↓ |
| Quarter ending September 2016 | 289 | → |
| Quarter ending December 2016 | 287 | → |
| Quarter ending March 2017 | 290 | → |
| **Variance since March 2016** | 0.0% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 17 | 2 |
| May | 51 | 21 |
| June | 51 | 43 |
| July | 125 | 108 |
| August | 177 | 132 |
| September | 207 | 198 |
| October | 242 | 206 |
| November | 303 | 300 |
| December | 325 | 341 |
| January | 346 | 358 |
| February | 346 | 373 |
| March | 445 | 466 |
| April | 493 | 483 |
| May | 493 | 488 |
| June | 493 | 488 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 19 | 335 | 5.7% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 77 | *3.9%* | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 228 | 335 | 68.1% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 48 | 77 | *62.3%* | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 4 | 397 | 1.0% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 397 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 397 | 0.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 208825/0001 - Year end March 2017

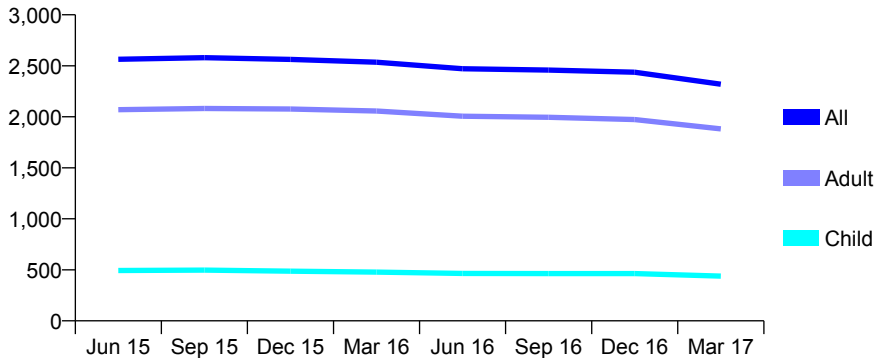
| | |
|---|---|
| Name or company name | Polesworth Dental Centre |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,782 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £151,002.28 |

## ACCESS*

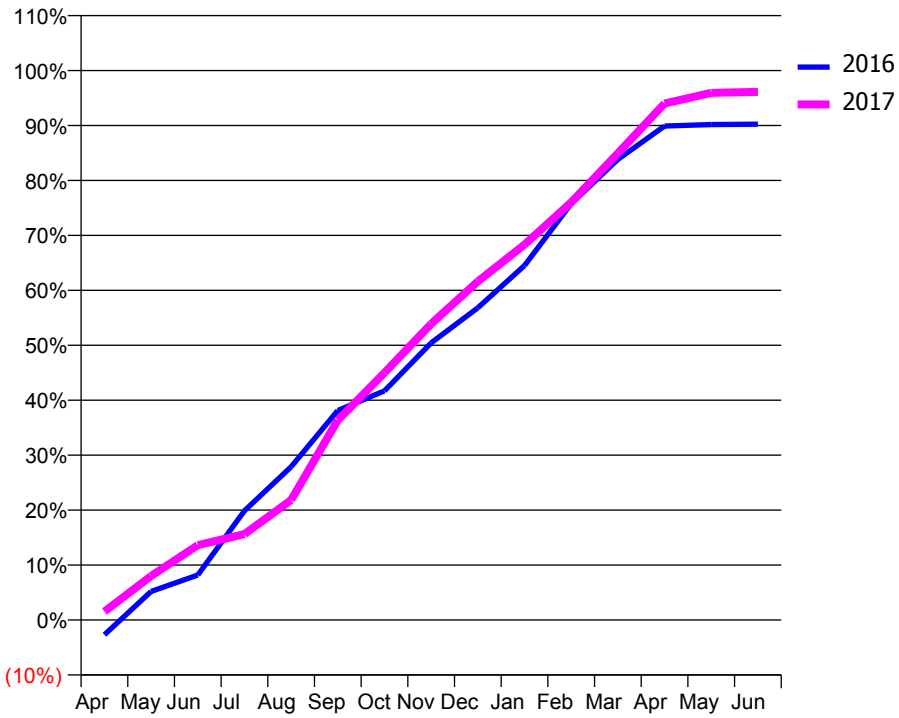
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,535 | |
| Quarter ending June 2016 | 2,471 | ↓ |
| Quarter ending September 2016 | 2,458 | → |
| Quarter ending December 2016 | 2,437 | → |
| Quarter ending March 2017 | 2,320 | ↓ |
| **Variance since March 2016** | (8.5%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -183 | 104 |
| May | 353 | 544 |
| June | 555 | 925 |
| July | 1,349 | 1,060 |
| August | 1,892 | 1,482 |
| September | 2,586 | 2,468 |
| October | 2,828 | 3,052 |
| November | 3,421 | 3,657 |
| December | 3,854 | 4,179 |
| January | 4,375 | 4,634 |
| February | 5,139 | 5,155 |
| March | 5,686 | 5,761 |
| April | 6,097 | 6,376 |
| May | 6,115 | 6,506 |
| June | 6,119 | 6,518 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 33 | 479 | 6.9% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 492 | 2,373 | 20.7% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 200 | 479 | 41.8% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 753 | 2,373 | 31.7% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 528 | 2,901 | 18.2% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 48 | 2,901 | 1.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 48 | 2,901 | 1.7% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | *90.9%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | *100.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 224472/0001 - Year end March 2017

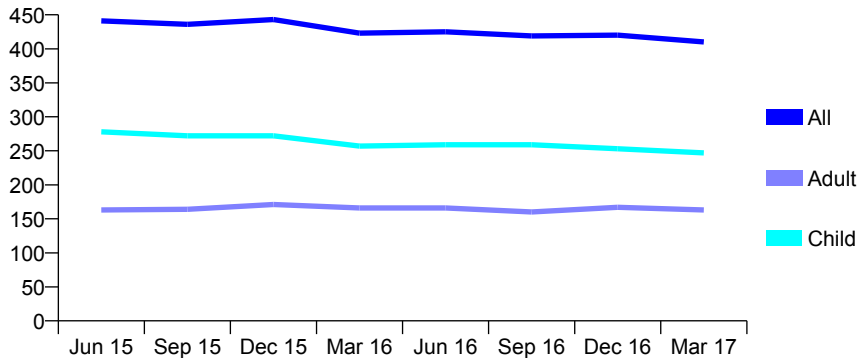
| | |
|---|---|
| Name or company name | MRS AC HADDON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 21/09/2011 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,240 |
| Carry forward general activity (UDA) | -17 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £28,746.17 |

## ACCESS*

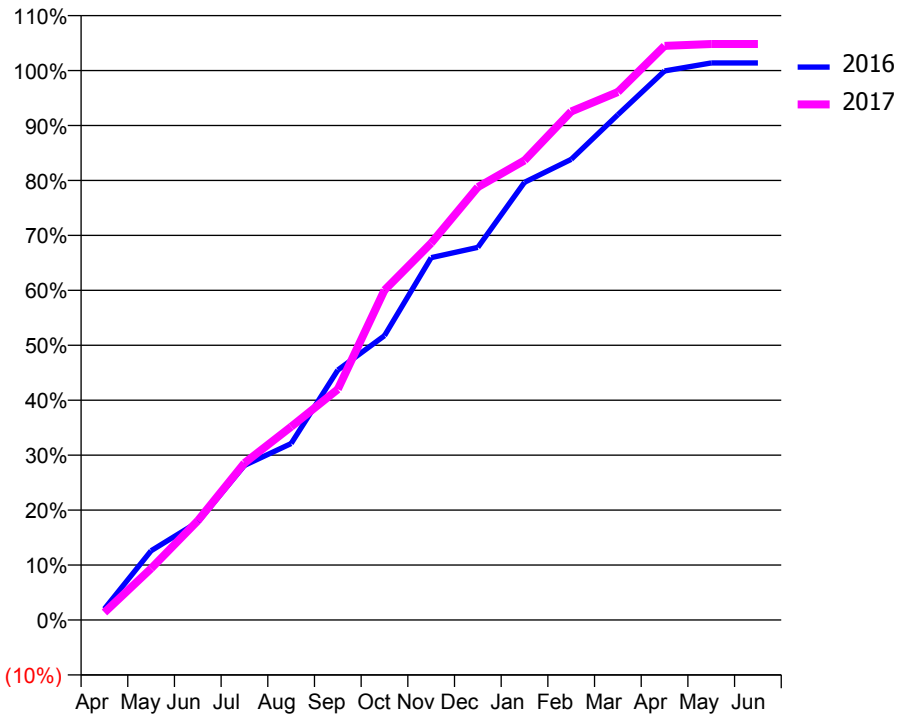
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 423 | |
| Quarter ending June 2016 | 425 | → |
| Quarter ending September 2016 | 419 | ↓ |
| Quarter ending December 2016 | 420 | → |
| Quarter ending March 2017 | 410 | ↓ |
| **Variance since March 2016** | (3.1%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 25 | 17 |
| May | 156 | 116 |
| June | 221 | 224 |
| July | 349 | 354 |
| August | 398 | 436 |
| September | 564 | 521 |
| October | 642 | 744 |
| November | 818 | 850 |
| December | 841 | 977 |
| January | 988 | 1,037 |
| February | 1,040 | 1,147 |
| March | 1,140 | 1,191 |
| April | 1,239 | 1,296 |
| May | 1,257 | 1,300 |
| June | 1,257 | 1,300 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 74 | 451 | 16.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 53 | 213 | 24.9% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 255 | 451 | 56.5% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 91 | 213 | 42.7% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 34 | 661 | 5.1% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 661 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 11 | 661 | 1.7% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

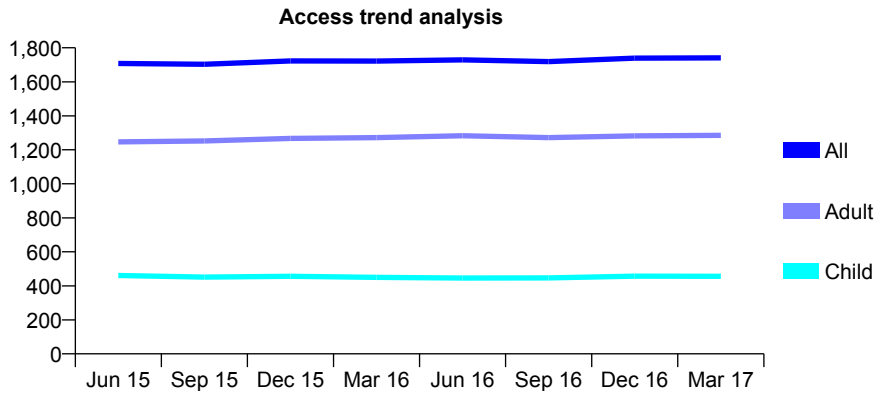
# Q53 - Vital Signs At a Glance Contract Report for 232424/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MRS SL RAGSDALE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

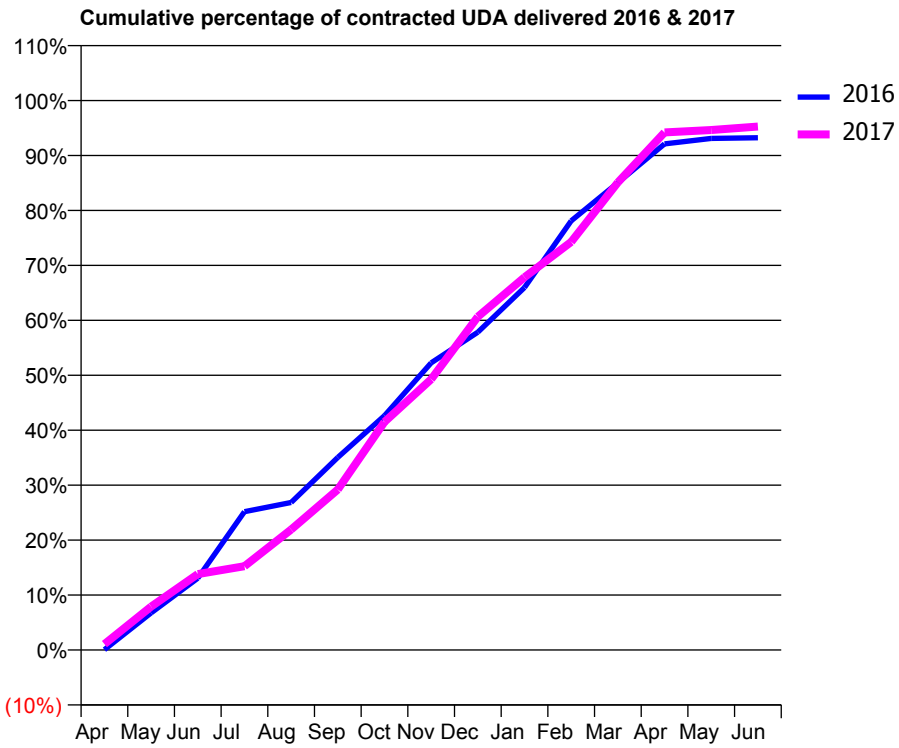
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,503 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £117,690.18 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,722 | |
| Quarter ending June 2016 | 1,729 | → |
| Quarter ending September 2016 | 1,719 | → |
| Quarter ending December 2016 | 1,739 | → |
| Quarter ending March 2017 | 1,741 | → |
| **Variance since March 2016** | 1.1% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 3 | 48 |
| May | 305 | 355 |
| June | 589 | 623 |
| July | 1,134 | 687 |
| August | 1,209 | 988 |
| September | 1,579 | 1,315 |
| October | 1,920 | 1,869 |
| November | 2,353 | 2,219 |
| December | 2,605 | 2,731 |
| January | 2,971 | 3,055 |
| February | 3,517 | 3,344 |
| March | 3,830 | 3,832 |
| April | 4,148 | 4,242 |
| May | 4,193 | 4,262 |
| June | 4,198 | 4,290 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 54 | 660 | 8.2% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 312 | 1,881 | 16.6% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 350 | 660 | 53.0% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 912 | 1,881 | 48.5% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 298 | 2,535 | 11.8% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 27 | 2,535 | 1.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 22 | 2,535 | 0.9% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 234753/0001 - Year end March 2017

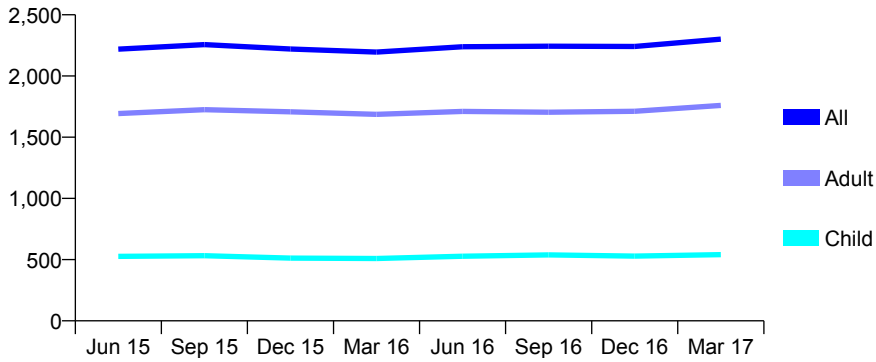
| | |
|---|---|
| Name or company name | MRS F SMART |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,000 |
| Carry forward general activity (UDA) | 4 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £176,844.75 |

## ACCESS*

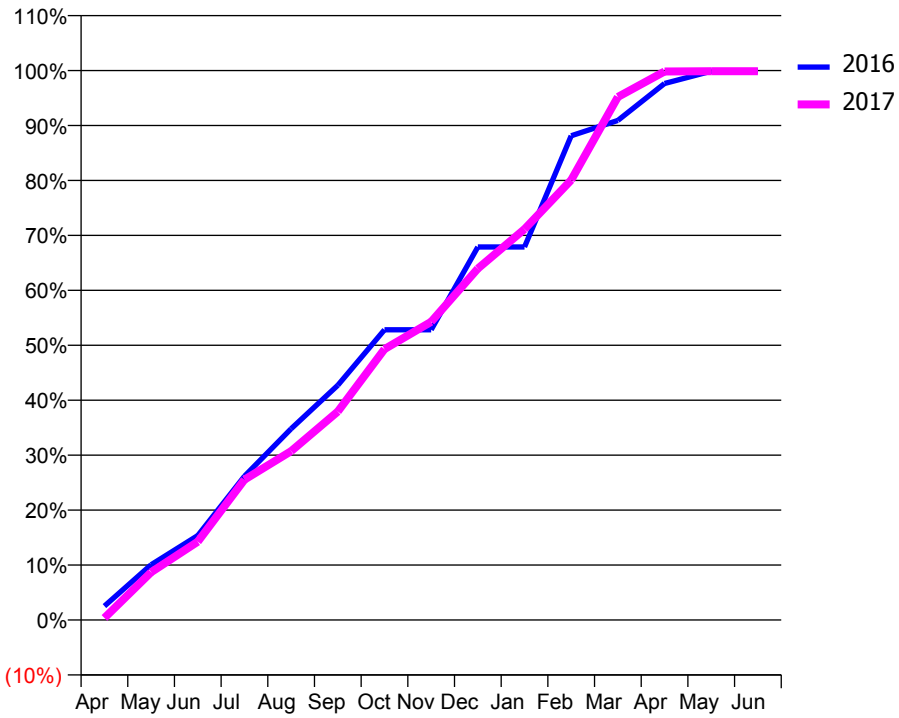
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,196 | |
| Quarter ending June 2016 | 2,239 | → |
| Quarter ending September 2016 | 2,243 | → |
| Quarter ending December 2016 | 2,241 | → |
| Quarter ending March 2017 | 2,301 | ↑ |
| **Variance since March 2016** | 4.8% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 153 | 22 |
| May | 603 | 522 |
| June | 923 | 856 |
| July | 1,570 | 1,532 |
| August | 2,089 | 1,844 |
| September | 2,564 | 2,277 |
| October | 3,169 | 2,959 |
| November | 3,169 | 3,256 |
| December | 4,073 | 3,837 |
| January | 4,073 | 4,268 |
| February | 5,287 | 4,804 |
| March | 5,454 | 5,712 |
| April | 5,859 | 5,990 |
| May | 5,992 | 5,993 |
| June | 5,996 | 5,993 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 58 | 939 | 6.2% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 351 | 2,545 | 13.8% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 633 | 939 | 67.4% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,189 | 2,545 | 46.7% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 192 | 3,347 | 5.7% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 20 | 3,347 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 39 | 3,347 | 1.2% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 18 | 19 | *94.7%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 19 | *89.5%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 250554/0001 - Year end March 2017

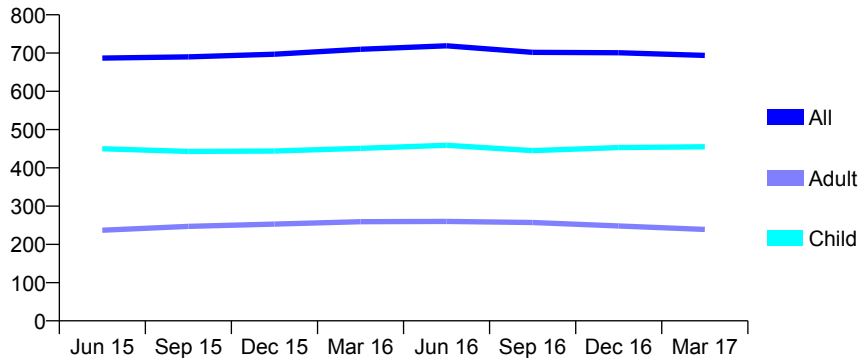
| | |
|---|---|
| Name or company name | MRS CJ PRINT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,790 |
| Carry forward general activity (UDA) | 26 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £40,381.89 |

## ACCESS*

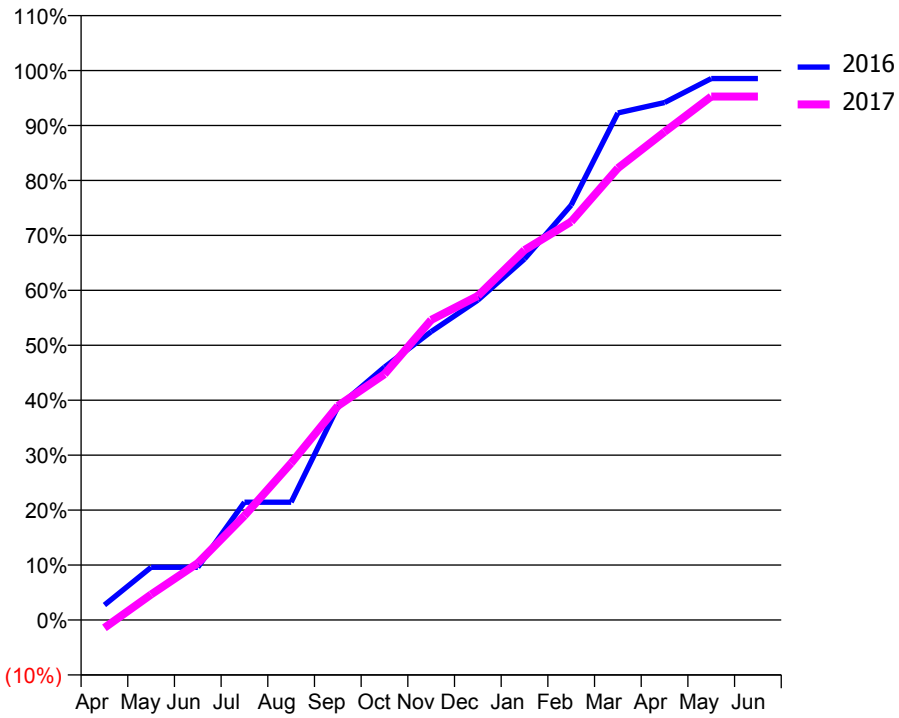
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 710 | |
| Quarter ending June 2016 | 719 | → |
| Quarter ending September 2016 | 702 | ↓ |
| Quarter ending December 2016 | 701 | → |
| Quarter ending March 2017 | 694 | → |
| **Variance since March 2016** | (2.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 49 | -26 |
| May | 172 | 83 |
| June | 172 | 185 |
| July | 384 | 340 |
| August | 384 | 511 |
| September | 694 | 698 |
| October | 824 | 801 |
| November | 939 | 978 |
| December | 1,042 | 1,056 |
| January | 1,176 | 1,205 |
| February | 1,352 | 1,298 |
| March | 1,652 | 1,472 |
| April | 1,686 | 1,590 |
| May | 1,764 | 1,705 |
| June | 1,764 | 1,705 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 82 | 811 | 10.1% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 18 | 205 | 8.8% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 551 | 811 | 67.9% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 111 | 205 | 54.1% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 21 | 998 | 2.1% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 998 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 998 | 0.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

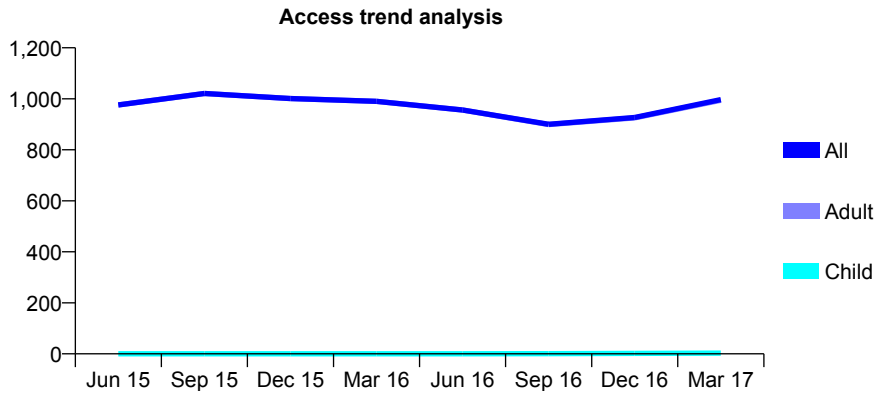
# Q53 - Vital Signs At a Glance Contract Report for 250554/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | MRS CJ PRINT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2009 |
| Contract end date | |

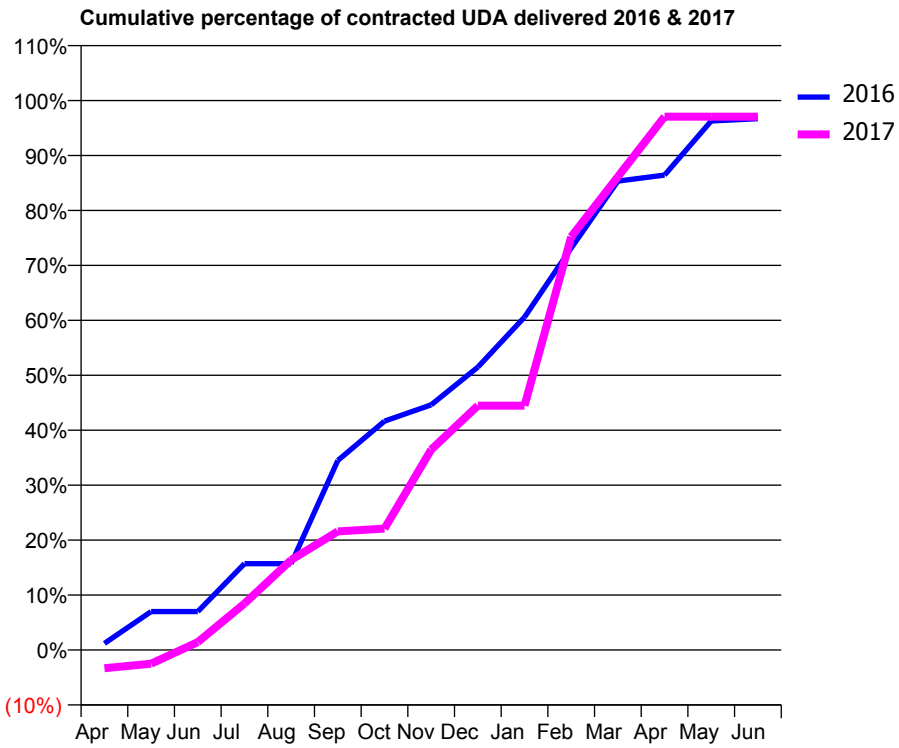
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,000 |
| Carry forward general activity (UDA) | 100 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £85,442.05 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 990 | |
| Quarter ending June 2016 | 956 | ↓ |
| Quarter ending September 2016 | 900 | ↓ |
| Quarter ending December 2016 | 927 | ↑ |
| Quarter ending March 2017 | 997 | ↑ |
| **Variance since March 2016** | 0.7% | → |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 36 | -100 |
| May | 210 | -76 |
| June | 210 | 43 |
| July | 472 | 254 |
| August | 472 | 492 |
| September | 1,035 | 647 |
| October | 1,249 | 663 |
| November | 1,339 | 1,094 |
| December | 1,544 | 1,334 |
| January | 1,817 | 1,334 |
| February | 2,195 | 2,255 |
| March | 2,560 | 2,584 |
| April | 2,593 | 2,911 |
| May | 2,888 | 2,911 |
| June | 2,900 | 2,911 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 3 | *0.0%* | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 81 | 1,096 | 7.4% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 3 | *0.0%* | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 519 | 1,096 | 47.4% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 42 | 1,008 | 4.2% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,008 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 1,008 | 0.5% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 254649/0001 - Year end March 2017

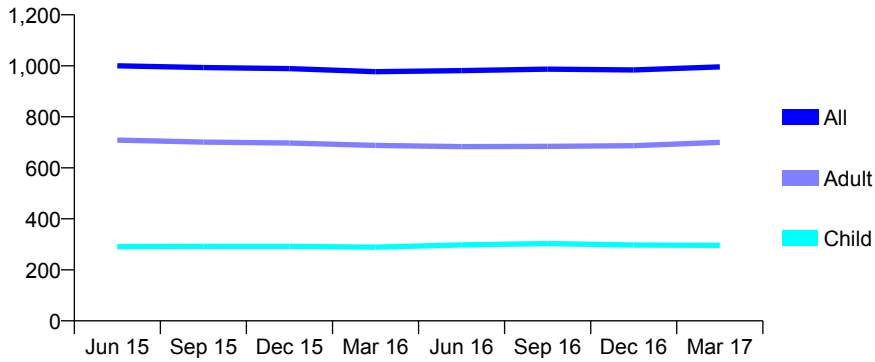
| | |
|---|---|
| Name or company name | MR MD JONES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 06/04/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,000 |
| Carry forward general activity (UDA) | 117 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £80,605.71 |

## ACCESS*

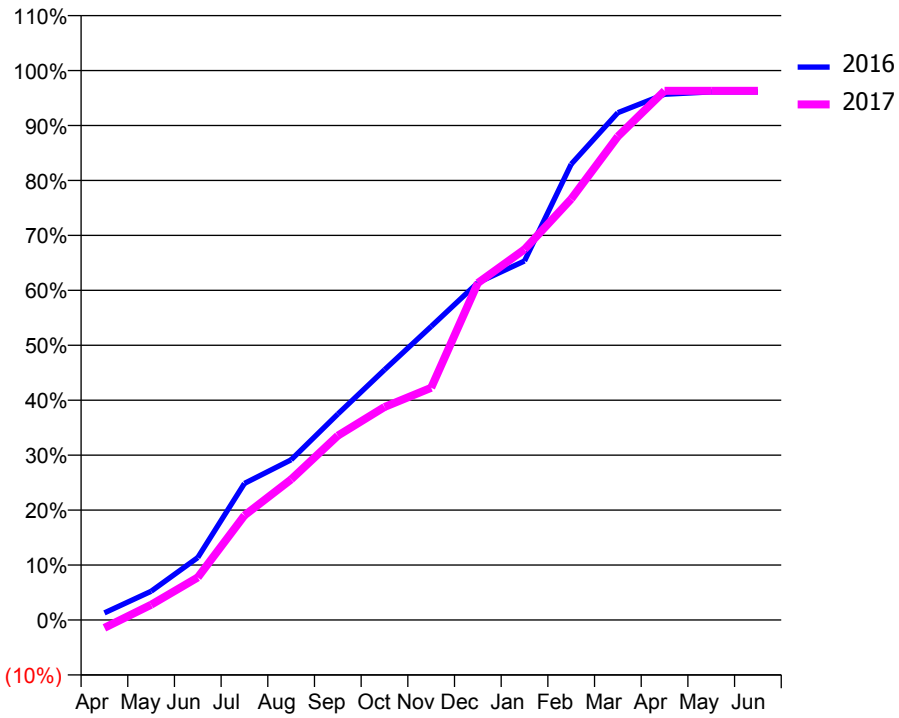
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 977 | |
| Quarter ending June 2016 | 981 | → |
| Quarter ending September 2016 | 987 | → |
| Quarter ending December 2016 | 984 | → |
| Quarter ending March 2017 | 996 | → |
| **Variance since March 2016** | 1.9% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 39 | -44 |
| May | 157 | 83 |
| June | 341 | 232 |
| July | 746 | 571 |
| August | 875 | 768 |
| September | 1,125 | 1,007 |
| October | 1,366 | 1,163 |
| November | 1,603 | 1,268 |
| December | 1,841 | 1,840 |
| January | 1,960 | 2,023 |
| February | 2,489 | 2,298 |
| March | 2,770 | 2,640 |
| April | 2,870 | 2,889 |
| May | 2,883 | 2,889 |
| June | 2,883 | 2,889 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 24 | 446 | 5.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 150 | 1,057 | 14.2% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 305 | 446 | 68.4% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 677 | 1,057 | 64.0% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 41 | 1,555 | 2.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 1,555 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 43 | 1,555 | 2.8% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 256781/0001 - Year end March 2017

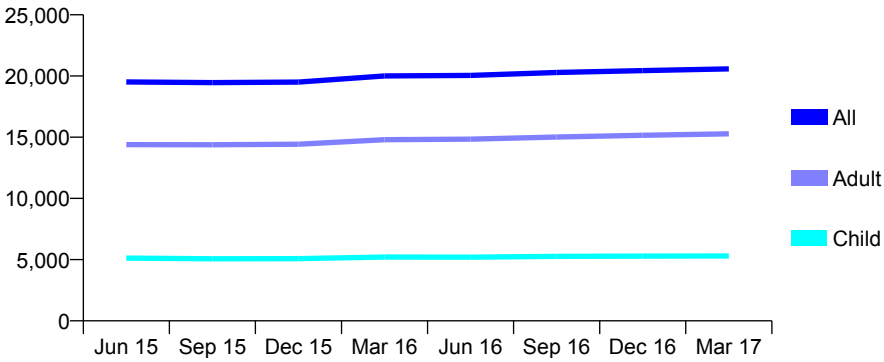
| | |
|---|---|
| Name or company name | MR AS DEOL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 51,974 |
| Carry forward general activity (UDA) | -995 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,432,638.77 |

## ACCESS*

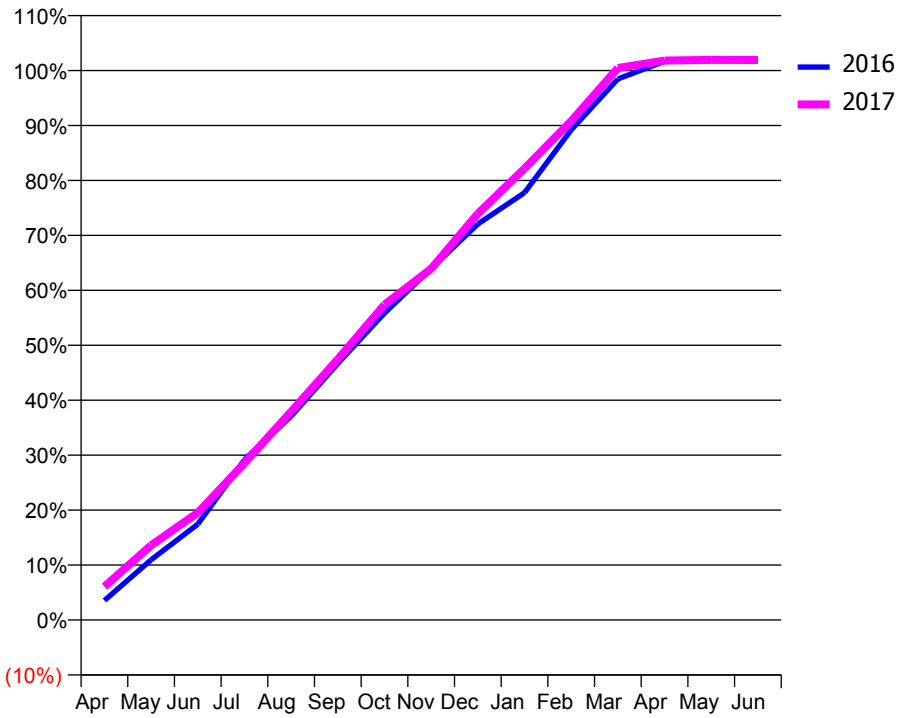
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 20,008 | |
| Quarter ending June 2016 | 20,050 | → |
| Quarter ending September 2016 | 20,288 | → |
| Quarter ending December 2016 | 20,438 | → |
| Quarter ending March 2017 | 20,583 | → |
| **Variance since March 2016** | 2.9% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1,843 | 3,165 |
| May | 5,700 | 7,069 |
| June | 9,064 | 10,150 |
| July | 15,154 | 14,841 |
| August | 19,272 | 19,702 |
| September | 24,258 | 24,665 |
| October | 29,022 | 29,817 |
| November | 33,242 | 33,233 |
| December | 37,451 | 38,433 |
| January | 40,413 | 42,697 |
| February | 46,356 | 47,190 |
| March | 51,172 | 52,205 |
| April | 52,846 | 52,921 |
| May | 52,935 | 52,978 |
| June | 52,969 | 52,963 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 326 | 7,194 | 4.5% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,428 | 19,830 | 7.2% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4,202 | 7,194 | 58.4% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 11,868 | 19,830 | 59.8% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,034 | 25,877 | 4.0% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 136 | 25,877 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 90 | 25,877 | 0.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 20 | 22 | *90.9%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 22 | *81.8%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 261785/0002 - Year end March 2017

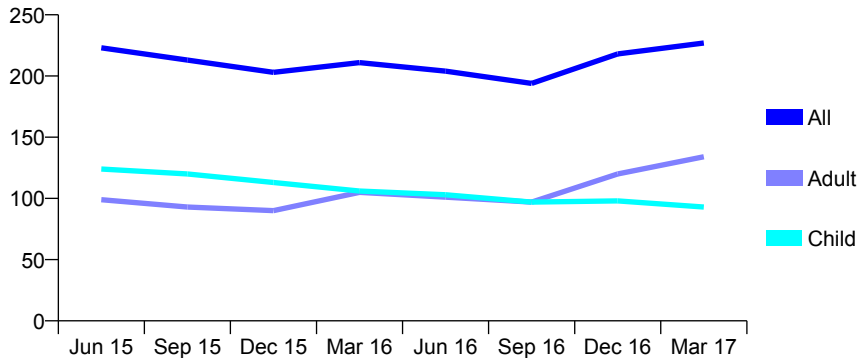
| | |
|---|---|
| Name or company name | MR P SABHARWAL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 812 |
| Carry forward general activity (UDA) | -13 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £19,264.06 |

## ACCESS*

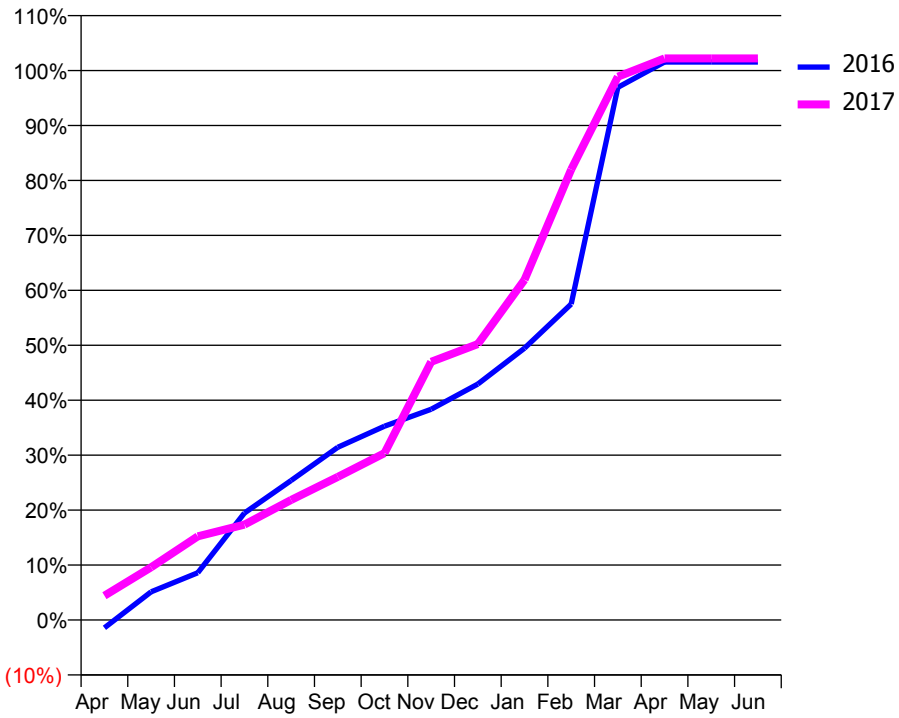
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 211 | |
| Quarter ending June 2016 | 204 | ↓ |
| Quarter ending September 2016 | 194 | ↓ |
| Quarter ending December 2016 | 218 | ↑ |
| Quarter ending March 2017 | 227 | ↑ |
| **Variance since March 2016** | 7.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -12 | 36 |
| May | 42 | 78 |
| June | 70 | 124 |
| July | 158 | 141 |
| August | 206 | 177 |
| September | 255 | 212 |
| October | 286 | 247 |
| November | 311 | 382 |
| December | 349 | 408 |
| January | 402 | 503 |
| February | 467 | 666 |
| March | 787 | 803 |
| April | 825 | 830 |
| May | 825 | 830 |
| June | 825 | 830 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 2 | 138 | 1.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 4 | 105 | 3.8% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 93 | 138 | 67.4% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 29 | 105 | 27.6% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 9 | 235 | 3.8% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 235 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 235 | 0.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 262307/0001 - Year end March 2017

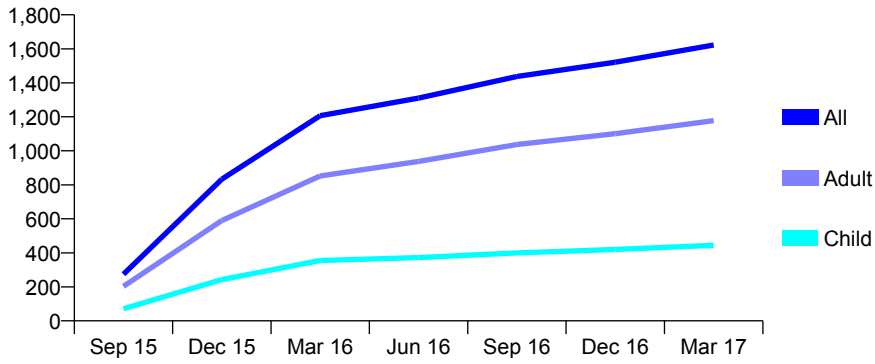
| | |
|---|---|
| Name or company name | MR PA MOYO |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,577 |
| Carry forward general activity (UDA) | 10 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £135,473.67 |

## ACCESS*

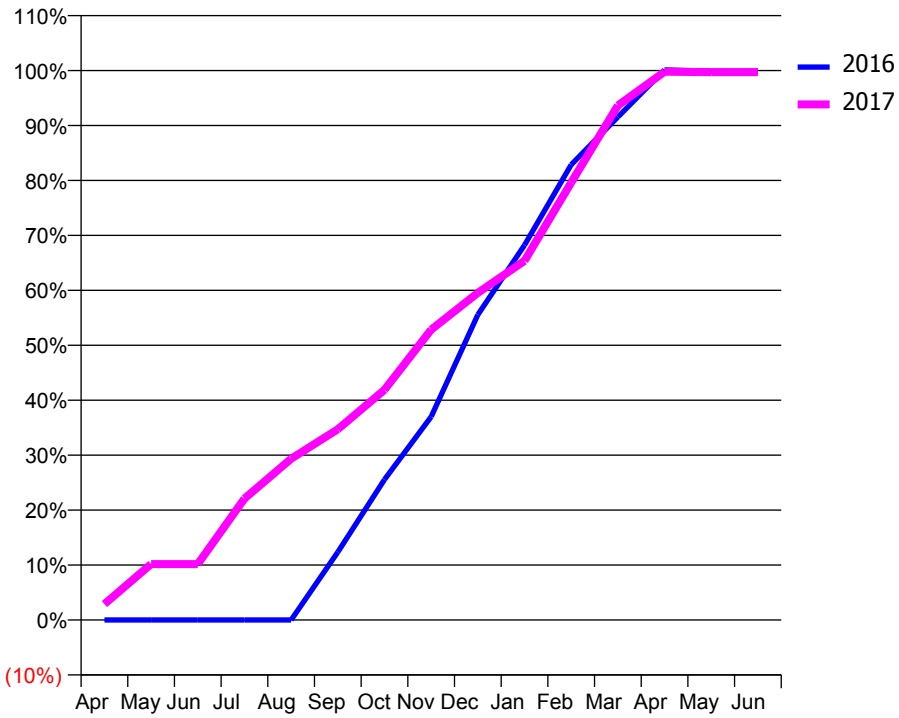
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,207 | |
| Quarter ending June 2016 | 1,310 | ↑ |
| Quarter ending September 2016 | 1,437 | ↑ |
| Quarter ending December 2016 | 1,521 | ↑ |
| Quarter ending March 2017 | 1,622 | ↑ |
| **Variance since March 2016** | 34.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 133 |
| May | 0 | 466 |
| June | 0 | 466 |
| July | 0 | 1,012 |
| August | 0 | 1,344 |
| September | 377 | 1,588 |
| October | 780 | 1,917 |
| November | 1,129 | 2,419 |
| December | 1,695 | 2,725 |
| January | 2,082 | 2,991 |
| February | 2,528 | 3,644 |
| March | 2,793 | 4,286 |
| April | 3,054 | 4,567 |
| May | 3,047 | 4,564 |
| June | 3,047 | 4,564 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 24 | 618 | 3.9% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 150 | 1,571 | 9.5% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 290 | 618 | 46.9% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 781 | 1,571 | 49.7% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 59 | 2,165 | 2.7% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 24 | 2,165 | 1.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 2,165 | 0.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 262919/0001 - Year end March 2017

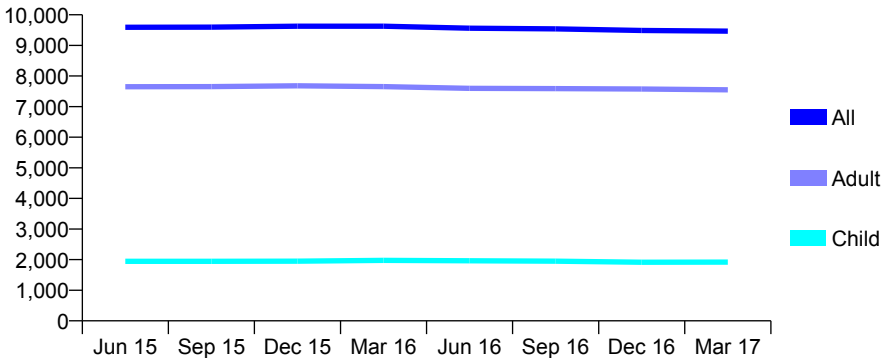
| | |
|---|---|
| Name or company name | Prestige Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 37,353 |
| Carry forward general activity (UDA) | -132 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £932,700.33 |

## ACCESS*

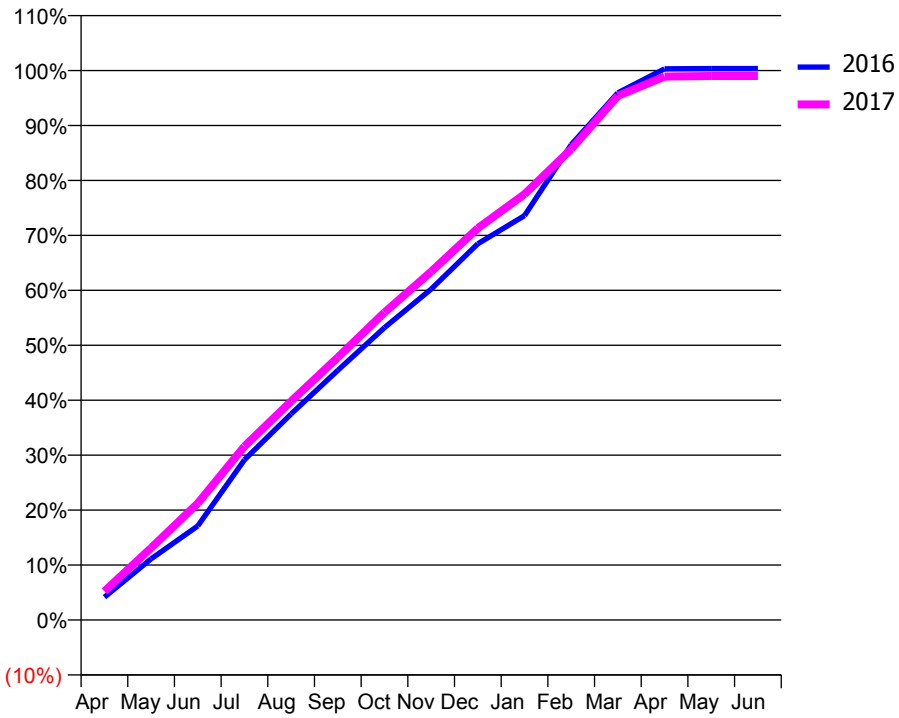
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 9,627 | |
| Quarter ending June 2016 | 9,563 | → |
| Quarter ending September 2016 | 9,541 | → |
| Quarter ending December 2016 | 9,489 | → |
| Quarter ending March 2017 | 9,468 | → |
| **Variance since March 2016** | (1.7%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1,555 | 1,950 |
| May | 4,156 | 4,898 |
| June | 6,393 | 7,939 |
| July | 10,892 | 11,802 |
| August | 14,006 | 14,872 |
| September | 16,972 | 17,851 |
| October | 19,876 | 20,907 |
| November | 22,493 | 23,684 |
| December | 25,576 | 26,633 |
| January | 27,488 | 28,950 |
| February | 32,306 | 32,013 |
| March | 35,840 | 35,624 |
| April | 37,469 | 36,945 |
| May | 37,485 | 36,978 |
| June | 37,485 | 36,982 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 200 | 3,173 | 6.3% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,065 | 13,184 | 15.7% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,088 | 3,173 | 65.8% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,781 | 13,184 | 66.6% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 549 | 16,279 | 3.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 249 | 16,279 | 1.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 552 | 16,279 | 3.4% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 32 | 35 | *91.4%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 32 | 35 | *91.4%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

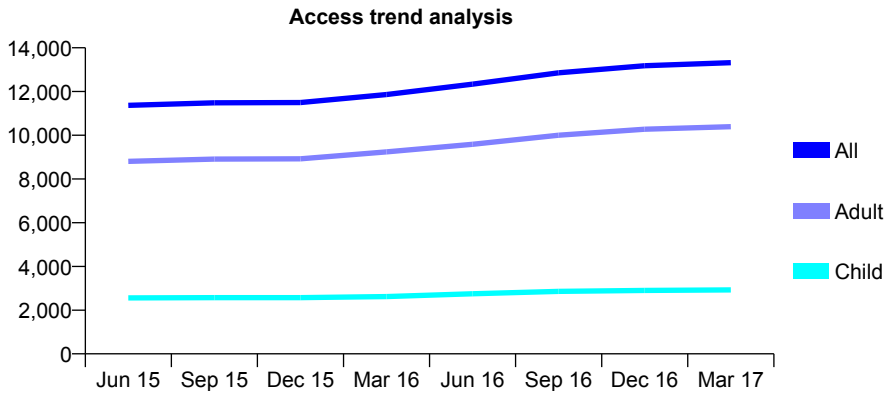
# Q53 - Vital Signs At a Glance Contract Report for 269654/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR H SANGHERA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

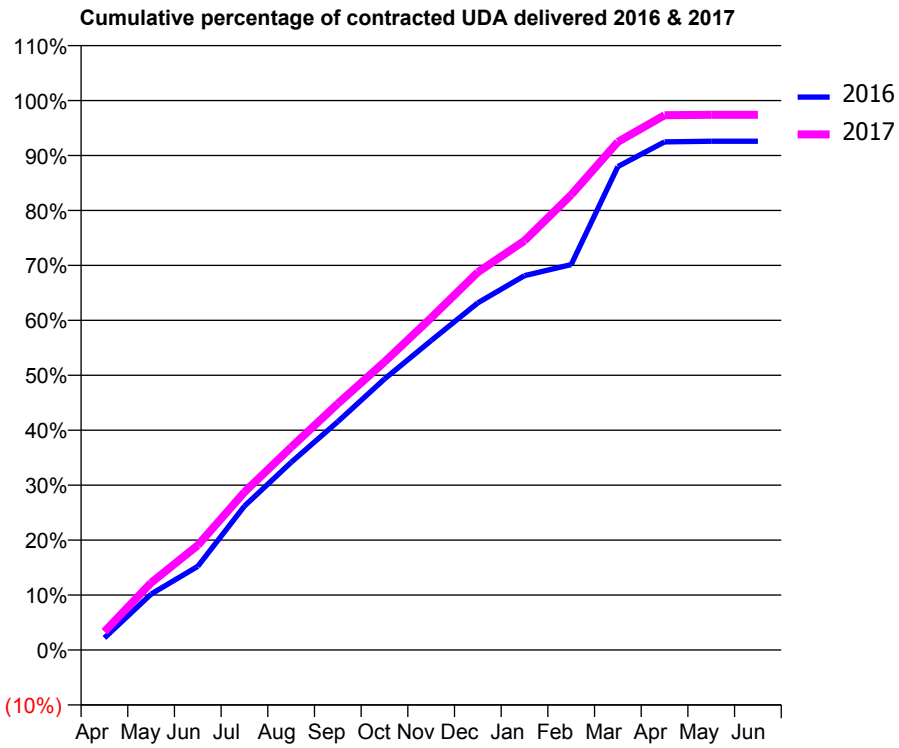
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 36,773 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,020,278.39 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 11,864 | |
| Quarter ending June 2016 | 12,335 | ↑ |
| Quarter ending September 2016 | 12,859 | ↑ |
| Quarter ending December 2016 | 13,179 | ↑ |
| Quarter ending March 2017 | 13,317 | → |
| **Variance since March 2016** | 12.2% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 811 | 1,223 |
| May | 3,742 | 4,499 |
| June | 5,600 | 7,010 |
| July | 9,630 | 10,574 |
| August | 12,558 | 13,572 |
| September | 15,283 | 16,485 |
| October | 18,138 | 19,278 |
| November | 20,705 | 22,236 |
| December | 23,236 | 25,289 |
| January | 25,052 | 27,394 |
| February | 25,794 | 30,457 |
| March | 32,356 | 34,006 |
| April | 34,006 | 35,788 |
| May | 34,049 | 35,812 |
| June | 34,049 | 35,812 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 203 | 3,483 | 5.8% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 940 | 10,684 | 8.8% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,141 | 3,483 | 32.8% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,525 | 10,684 | 23.6% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 314 | 14,227 | 2.2% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 77 | 14,227 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 342 | 14,227 | 2.4% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 30 | 31 | *96.8%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 29 | 31 | *93.5%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 273600/0003 - Year end March 2017

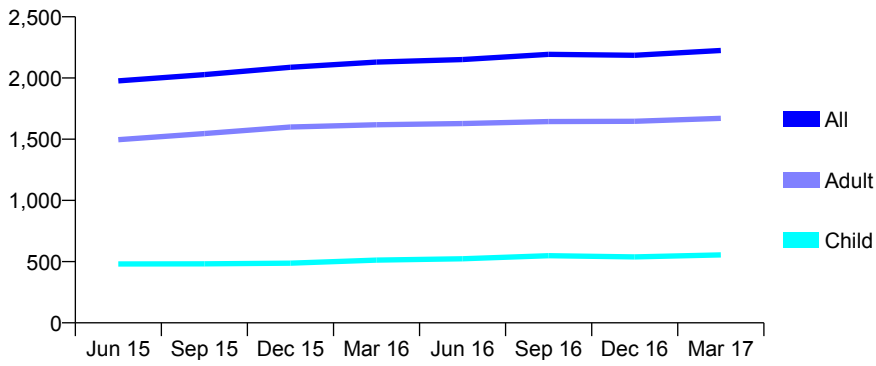
| | |
|---|---|
| Name or company name | MISS H ANJAM |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2007 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,434 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £143,911.54 |

## ACCESS*

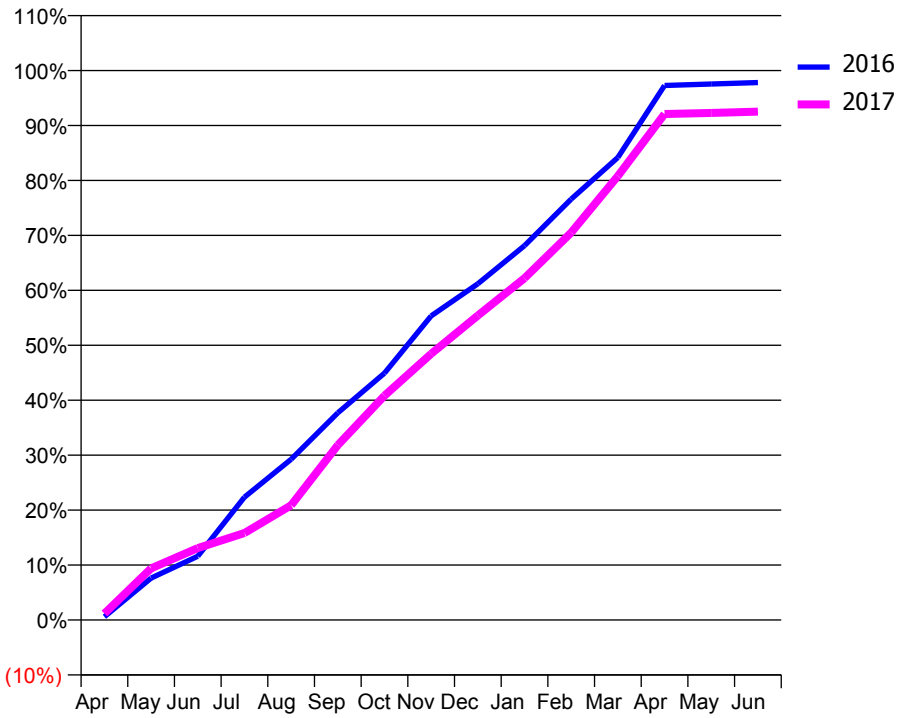
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,130 | |
| Quarter ending June 2016 | 2,151 | → |
| Quarter ending September 2016 | 2,193 | → |
| Quarter ending December 2016 | 2,186 | → |
| Quarter ending March 2017 | 2,225 | → |
| **Variance since March 2016** | 4.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 38 | 76 |
| May | 491 | 606 |
| June | 747 | 843 |
| July | 1,438 | 1,019 |
| August | 1,883 | 1,344 |
| September | 2,425 | 2,048 |
| October | 2,891 | 2,627 |
| November | 3,561 | 3,117 |
| December | 3,937 | 3,565 |
| January | 4,384 | 4,003 |
| February | 4,928 | 4,537 |
| March | 5,416 | 5,198 |
| April | 6,259 | 5,925 |
| May | 6,276 | 5,936 |
| June | 6,292 | 5,952 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 27 | 631 | 4.3% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 231 | 1,893 | 12.2% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 245 | 631 | 38.8% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 799 | 1,893 | 42.2% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 171 | 2,481 | 6.9% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 20 | 2,481 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 50 | 2,481 | 2.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 9 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 9 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 296163/0001 - Year end March 2017

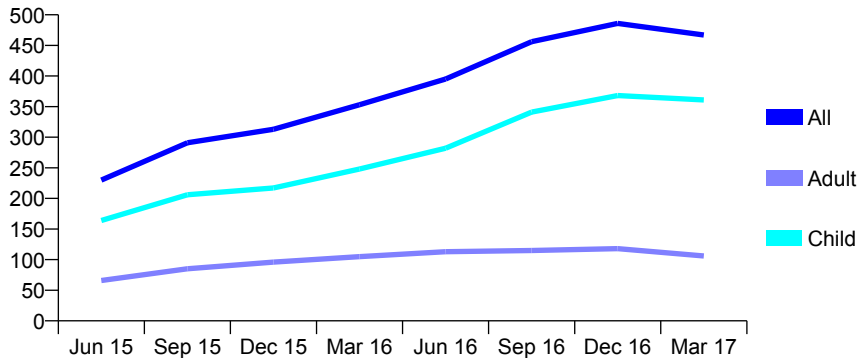
| | |
|---|---|
| Name or company name | MR S DHANDA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,021 |
| Carry forward general activity (UDA) | -4 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £23,445.56 |

## ACCESS*

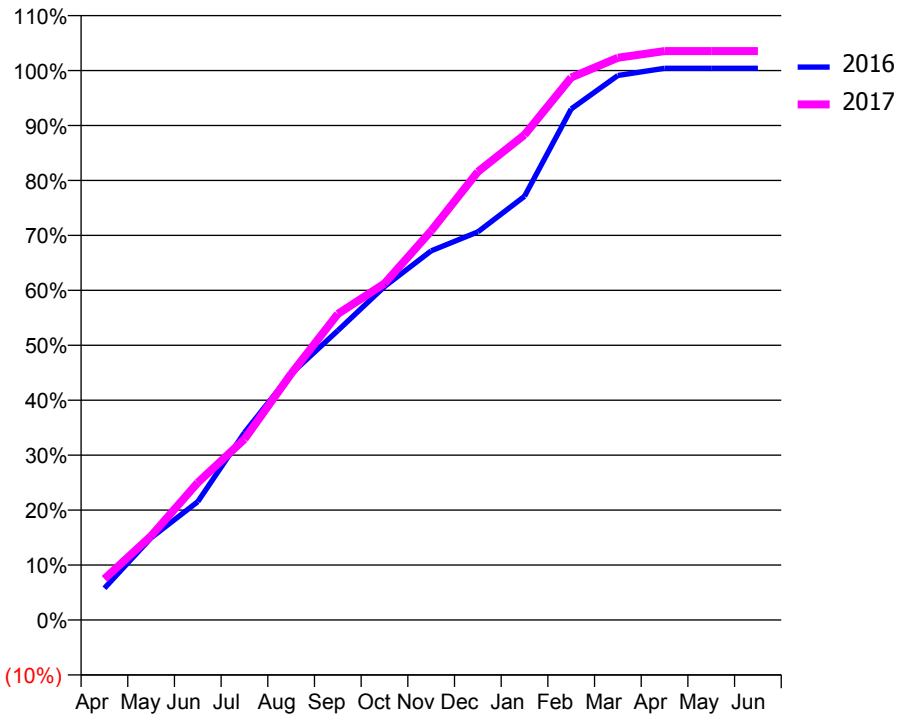
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 353 | |
| Quarter ending June 2016 | 395 | ↑ |
| Quarter ending September 2016 | 456 | ↑ |
| Quarter ending December 2016 | 486 | ↑ |
| Quarter ending March 2017 | 467 | ↓ |
| **Variance since March 2016** | 32.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 59 | 76 |
| May | 153 | 156 |
| June | 220 | 255 |
| July | 348 | 336 |
| August | 457 | 457 |
| September | 538 | 569 |
| October | 620 | 625 |
| November | 686 | 723 |
| December | 721 | 833 |
| January | 787 | 901 |
| February | 950 | 1,008 |
| March | 1,012 | 1,045 |
| April | 1,025 | 1,057 |
| May | 1,025 | 1,057 |
| June | 1,025 | 1,057 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 46 | 562 | 8.2% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 19 | 133 | 14.3% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 299 | 562 | 53.2% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 96 | 133 | 72.2% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 45 | 692 | 6.5% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 692 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 692 | 0.4% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 309699/0001 - Year end March 2017

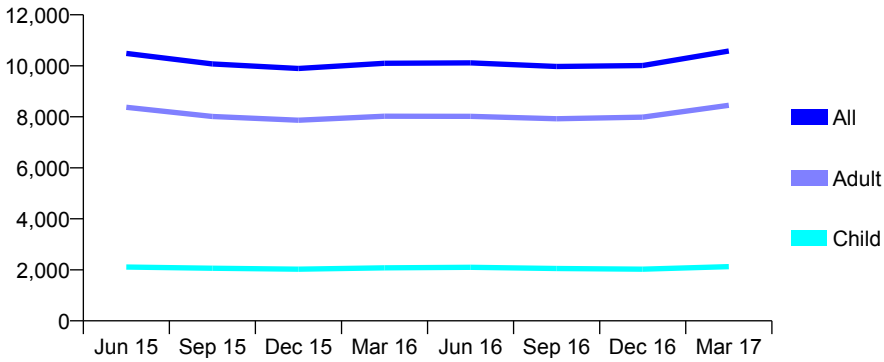
| | |
|---|---|
| Name or company name | MR DJ LANGMAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 29,745 |
| Carry forward general activity (UDA) | 427 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £946,847.04 |

## ACCESS*

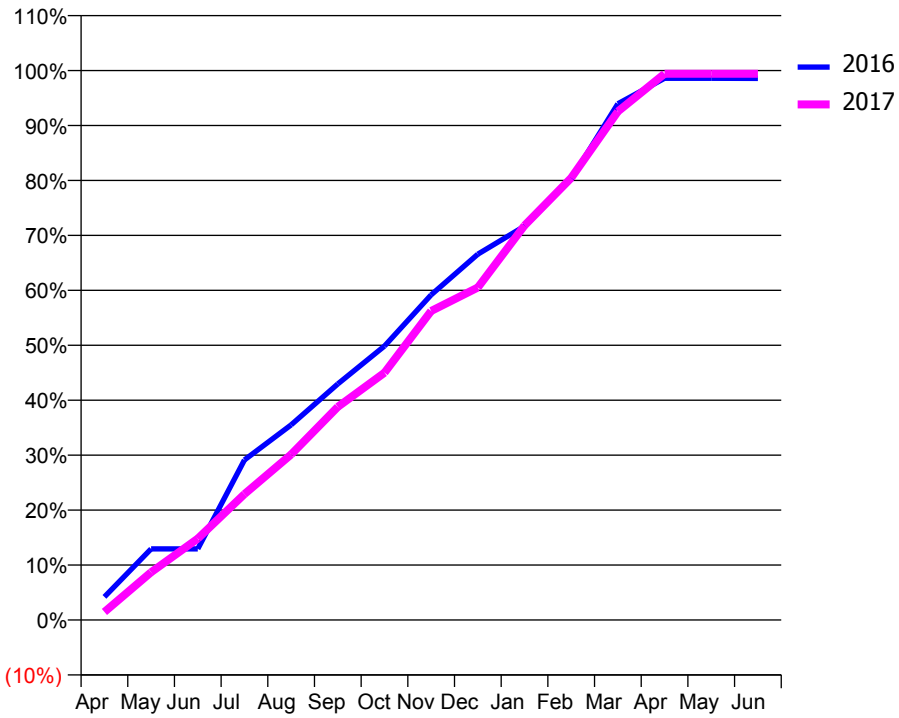
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 10,098 | |
| Quarter ending June 2016 | 10,114 | → |
| Quarter ending September 2016 | 9,972 | ↓ |
| Quarter ending December 2016 | 10,013 | → |
| Quarter ending March 2017 | 10,581 | ↑ |
| **Variance since March 2016** | 4.8% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 1,255 | 438 |
| May | 3,849 | 2,587 |
| June | 3,849 | 4,407 |
| July | 8,666 | 6,818 |
| August | 10,566 | 8,958 |
| September | 12,781 | 11,537 |
| October | 14,829 | 13,389 |
| November | 17,605 | 16,732 |
| December | 19,802 | 17,998 |
| January | 21,316 | 21,353 |
| February | 23,871 | 23,934 |
| March | 27,945 | 27,526 |
| April | 29,323 | 29,567 |
| May | 29,322 | 29,570 |
| June | 29,318 | 29,572 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 317 | 3,519 | 9.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,919 | 12,049 | 15.9% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,211 | 3,519 | 62.8% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,936 | 12,049 | 41.0% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,147 | 15,809 | 7.3% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 186 | 15,809 | 1.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 188 | 15,809 | 1.2% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 18 | 18 | *100.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 18 | *94.4%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 309699/0002 - Year end March 2017

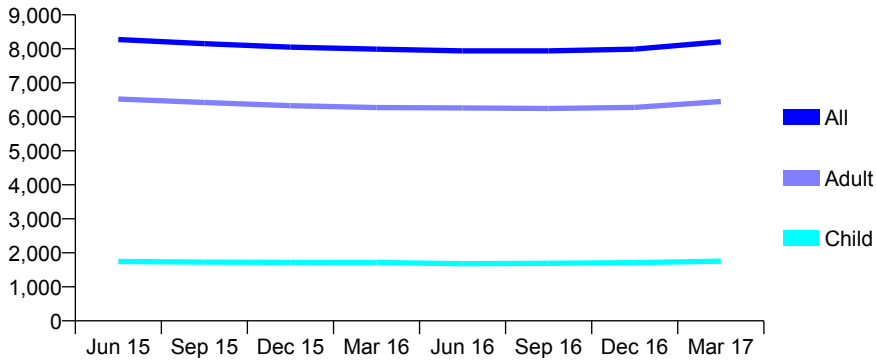
| | |
|---|---|
| Name or company name | MR DJ LANGMAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 22,500 |
| Carry forward general activity (UDA) | 476 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £716,223.18 |

## ACCESS*

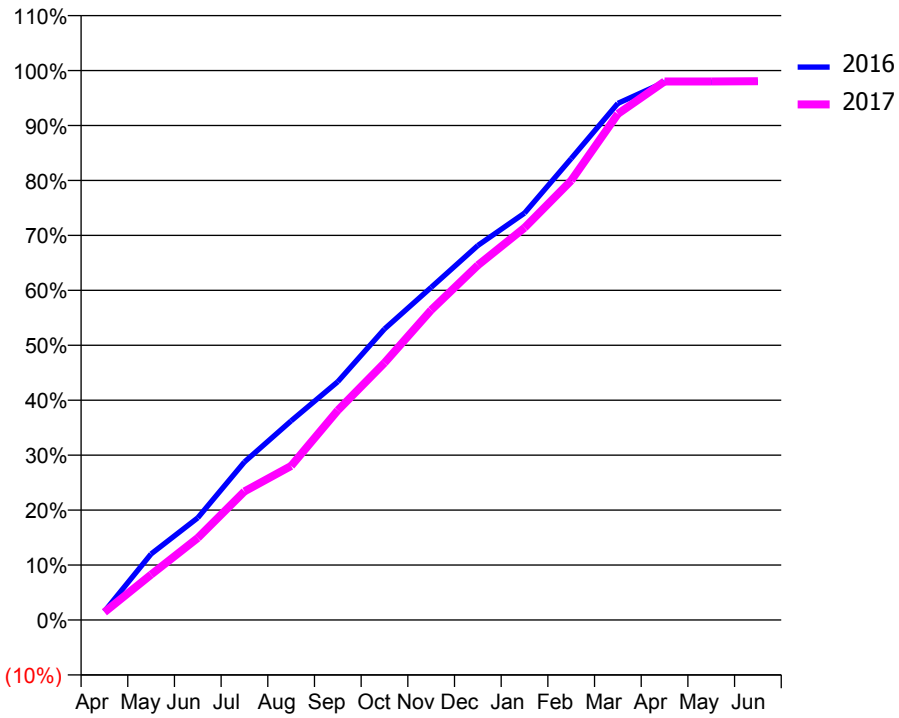
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,990 | |
| Quarter ending June 2016 | 7,941 | → |
| Quarter ending September 2016 | 7,939 | → |
| Quarter ending December 2016 | 7,991 | → |
| Quarter ending March 2017 | 8,204 | ↑ |
| **Variance since March 2016** | 2.7% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 354 | 319 |
| May | 2,704 | 1,860 |
| June | 4,183 | 3,363 |
| July | 6,470 | 5,264 |
| August | 8,153 | 6,310 |
| September | 9,762 | 8,588 |
| October | 11,915 | 10,530 |
| November | 13,620 | 12,693 |
| December | 15,333 | 14,529 |
| January | 16,662 | 16,061 |
| February | 18,892 | 17,991 |
| March | 21,152 | 20,726 |
| April | 22,026 | 22,050 |
| May | 22,024 | 22,050 |
| June | 22,024 | 22,061 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 232 | 2,943 | 7.9% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,428 | 9,798 | 14.6% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,013 | 2,943 | 68.4% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,527 | 9,798 | 56.4% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 689 | 12,867 | 5.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 208 | 12,867 | 1.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 217 | 12,867 | 1.7% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 28 | 28 | *100.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 26 | 28 | *92.9%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 309699/0003 - Year end March 2017

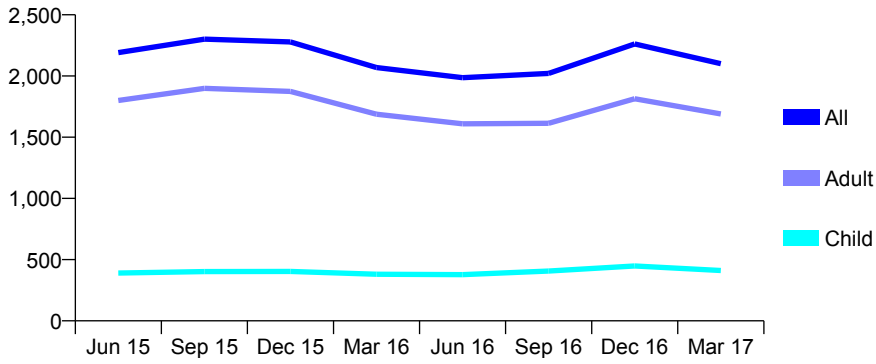
| | |
|---|---|
| Name or company name | MR DJ LANGMAN |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2011 |
| Contract end date | 31/03/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,000 |
| Carry forward general activity (UDA) | 48 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £80,603.66 |

## ACCESS*

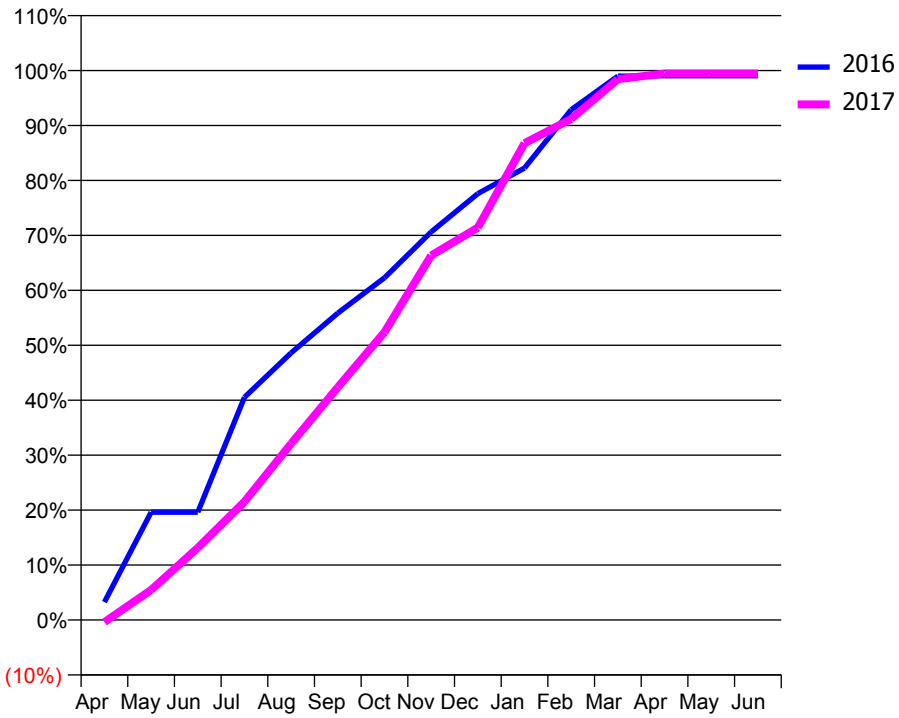
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,069 | |
| Quarter ending June 2016 | 1,986 | ↓ |
| Quarter ending September 2016 | 2,021 | → |
| Quarter ending December 2016 | 2,262 | ↑ |
| Quarter ending March 2017 | 2,101 | ↓ |
| **Variance since March 2016** | 1.5% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 163 | -20 |
| May | 981 | 273 |
| June | 981 | 657 |
| July | 2,027 | 1,077 |
| August | 2,431 | 1,605 |
| September | 2,792 | 2,118 |
| October | 3,114 | 2,619 |
| November | 3,531 | 3,317 |
| December | 3,880 | 3,570 |
| January | 4,112 | 4,338 |
| February | 4,643 | 4,560 |
| March | 4,949 | 4,921 |
| April | 4,952 | 4,973 |
| May | 4,952 | 4,973 |
| June | 4,952 | 4,973 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 36 | 681 | 5.3% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 207 | 2,437 | 8.5% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 376 | 681 | 55.2% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 756 | 2,437 | 31.0% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 188 | 3,158 | 6.0% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 23 | 3,158 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 26 | 3,158 | 0.8% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | *100.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 10 | *100.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

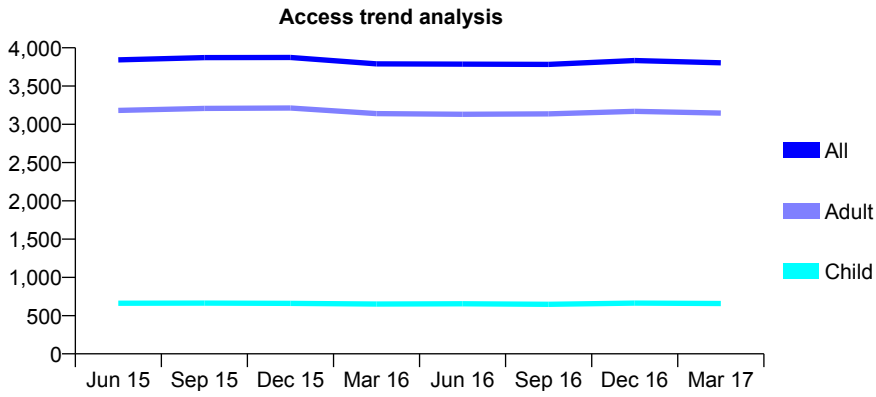
# Q53 - Vital Signs At a Glance Contract Report for 324531/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MISS AH DAVEY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

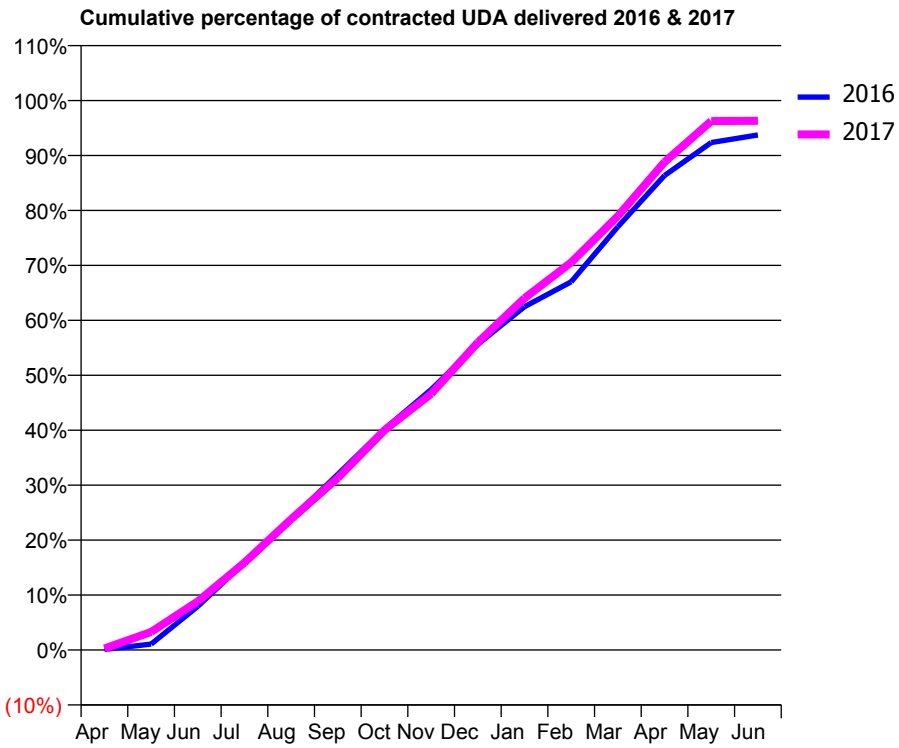
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,389 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £222,699.40 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,790 | |
| Quarter ending June 2016 | 3,787 | → |
| Quarter ending September 2016 | 3,783 | → |
| Quarter ending December 2016 | 3,834 | → |
| Quarter ending March 2017 | 3,804 | → |
| **Variance since March 2016** | 0.4% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 12 | 30 |
| May | 112 | 341 |
| June | 826 | 918 |
| July | 1,656 | 1,652 |
| August | 2,478 | 2,475 |
| September | 3,322 | 3,253 |
| October | 4,179 | 4,156 |
| November | 4,925 | 4,845 |
| December | 5,783 | 5,816 |
| January | 6,490 | 6,653 |
| February | 6,961 | 7,327 |
| March | 8,003 | 8,206 |
| April | 8,972 | 9,227 |
| May | 9,593 | 10,001 |
| June | 9,737 | 10,005 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 67 | 1,012 | 6.6% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 581 | 4,260 | 13.6% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 561 | 1,012 | 55.4% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,783 | 4,260 | 41.9% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 349 | 5,314 | 6.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 72 | 5,314 | 1.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 93 | 5,314 | 1.8% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | *100.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | *91.7%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 324574/0008 - Year end March 2017

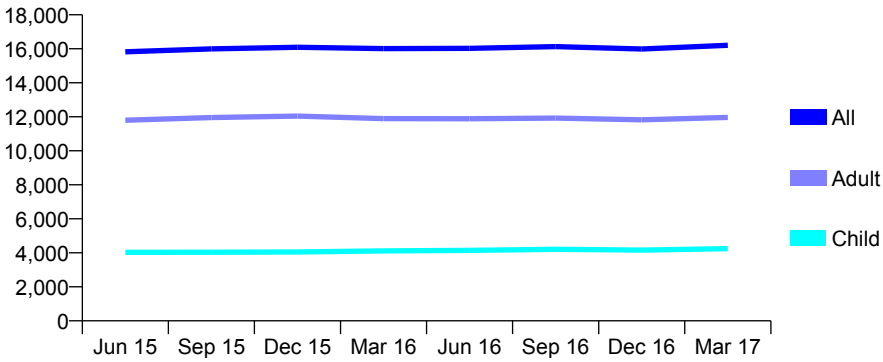
| | |
|---|---|
| Name or company name | MRS CM OWEN |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 28/04/2008 |
| Contract end date | 27/04/2018 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 75,120 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £0.00 |

## ACCESS*

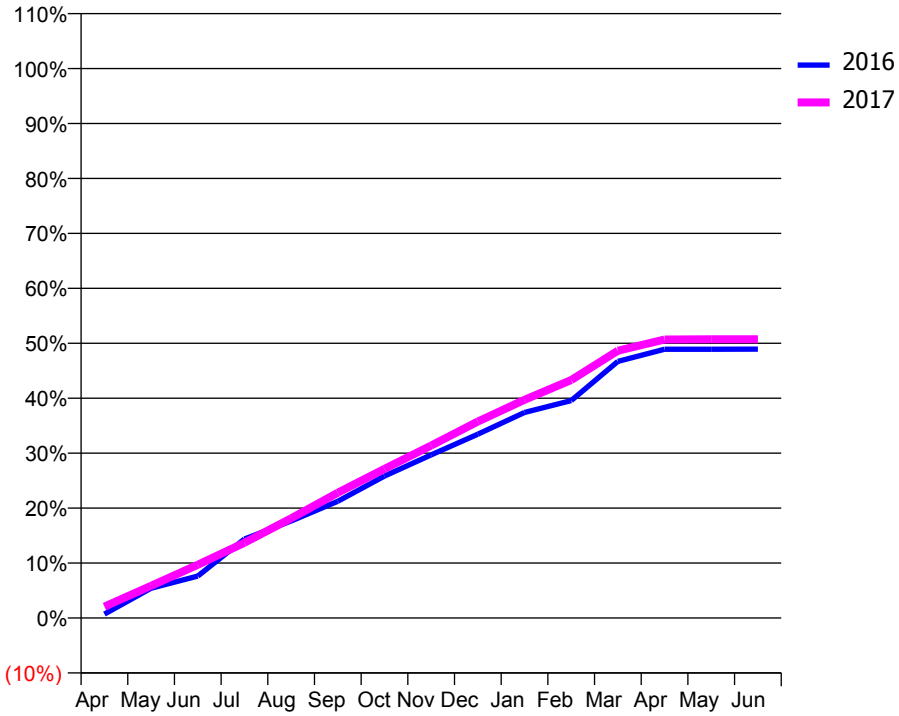
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 16,010 | |
| Quarter ending June 2016 | 16,030 | → |
| Quarter ending September 2016 | 16,131 | → |
| Quarter ending December 2016 | 15,986 | → |
| Quarter ending March 2017 | 16,206 | → |
| **Variance since March 2016** | 1.2% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 542 | 1,566 |
| May | 4,069 | 4,406 |
| June | 5,733 | 7,283 |
| July | 10,792 | 10,289 |
| August | 13,267 | 13,630 |
| September | 15,962 | 17,132 |
| October | 19,398 | 20,396 |
| November | 22,295 | 23,588 |
| December | 25,125 | 26,858 |
| January | 28,095 | 29,827 |
| February | 29,717 | 32,539 |
| March | 35,085 | 36,547 |
| April | 36,734 | 38,064 |
| May | 36,745 | 38,106 |
| June | 36,757 | 38,110 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1,038 | 6,639 | 15.6% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3,612 | 14,552 | 24.8% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,099 | 6,639 | 46.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,711 | 14,552 | 18.6% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 10,329 | 21,076 | 49.0% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 21,076 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 291 | 21,076 | 1.4% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 22 | 23 | *95.7%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 23 | *73.9%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 325708/0006 - Year end March 2017

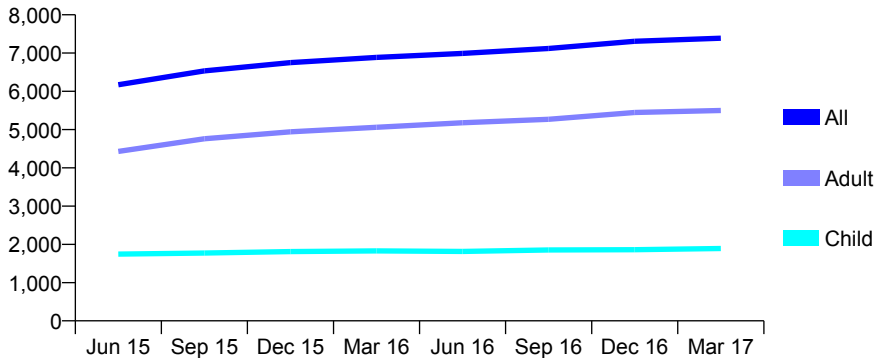
| | |
|---|---|
| Name or company name | Balbir S Bhandal, Amrik S Bhandal & Baljit |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 23,158 |
| Carry forward general activity (UDA) | -13 |
| 16/17 Contracted orthodontic activity (UOA) | 203 |
| Carry forward orthodontic activity (UOA) | -4 |
| Baseline contract value | £549,156.26 |

## ACCESS*

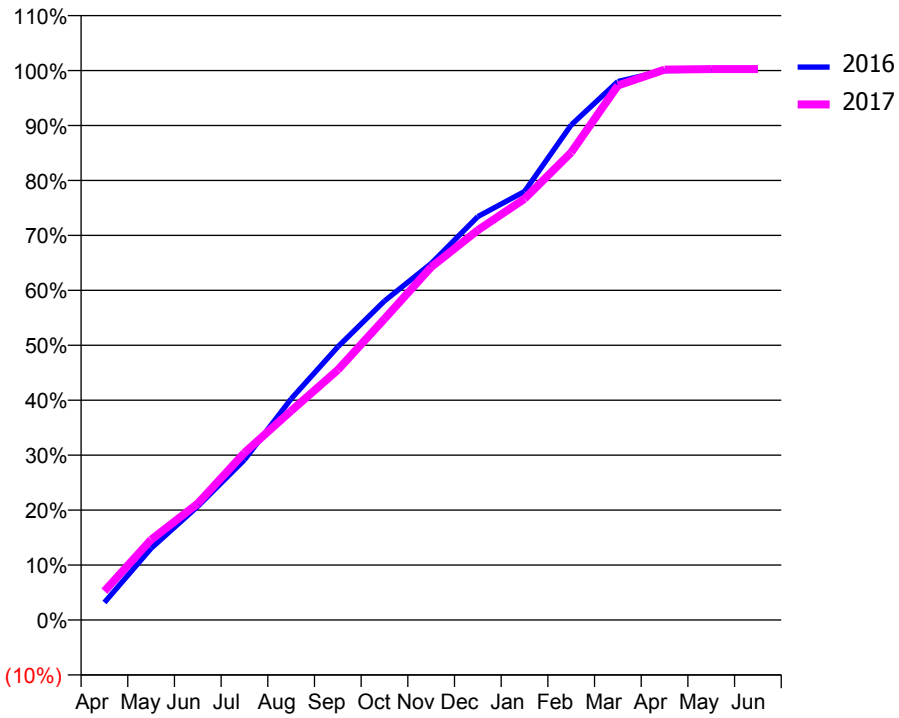
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,886 | |
| Quarter ending June 2016 | 6,992 | → |
| Quarter ending September 2016 | 7,120 | → |
| Quarter ending December 2016 | 7,309 | ↑ |
| Quarter ending March 2017 | 7,389 | → |
| **Variance since March 2016** | 7.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 739 | 1,218 |
| May | 3,023 | 3,388 |
| June | 4,794 | 4,910 |
| July | 6,752 | 7,052 |
| August | 9,319 | 8,817 |
| September | 11,510 | 10,540 |
| October | 13,446 | 12,693 |
| November | 15,023 | 14,875 |
| December | 17,004 | 16,429 |
| January | 18,062 | 17,747 |
| February | 20,861 | 19,704 |
| March | 22,698 | 22,526 |
| April | 23,156 | 23,194 |
| May | 23,171 | 23,216 |
| June | 23,171 | 23,216 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 131 | 2,683 | 4.9% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,031 | 7,887 | 13.1% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,575 | 2,683 | 58.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,413 | 7,887 | 56.0% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 516 | 9,976 | 5.2% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 114 | 9,976 | 1.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 112 | 9,976 | 1.1% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 14 | 15 | *93.3%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 15 | *86.7%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 331805/0002 - Year end March 2017

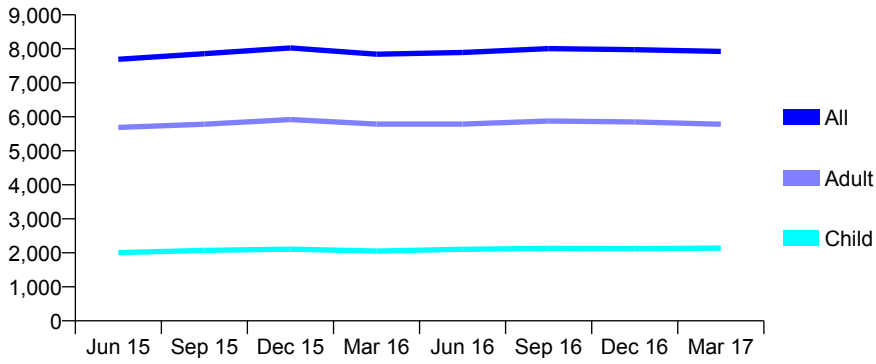
| | |
|---|---|
| Name or company name | MR JS SHERGILL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 19,165 |
| Carry forward general activity (UDA) | -383 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £475,532.62 |

## ACCESS*

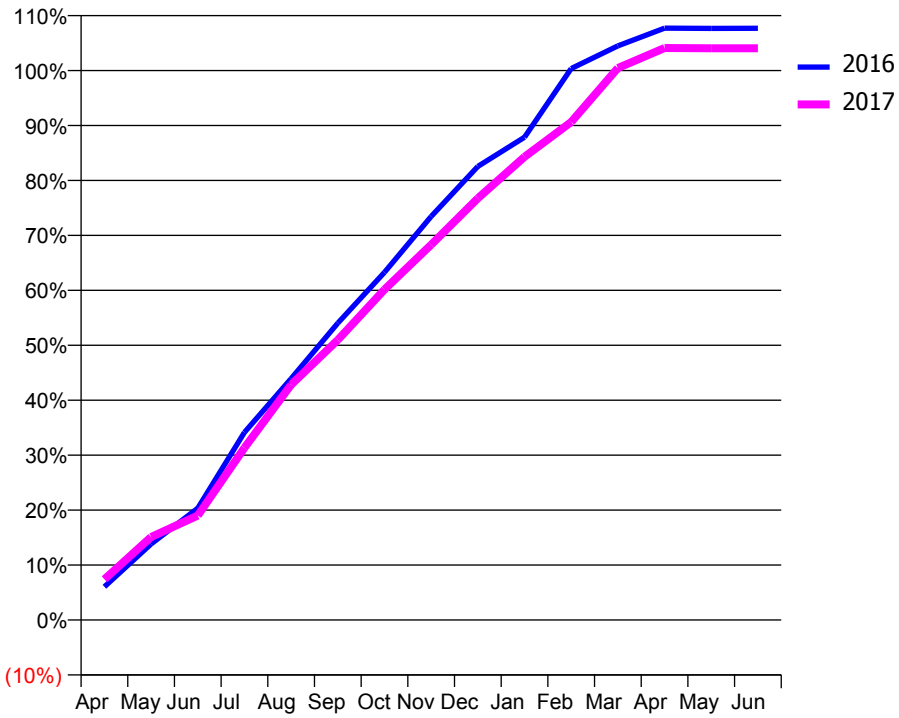
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,842 | |
| Quarter ending June 2016 | 7,893 | → |
| Quarter ending September 2016 | 8,007 | → |
| Quarter ending December 2016 | 7,973 | → |
| Quarter ending March 2017 | 7,923 | → |
| **Variance since March 2016** | 1.0% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1,160 | 1,420 |
| May | 2,654 | 2,896 |
| June | 3,898 | 3,642 |
| July | 6,547 | 6,005 |
| August | 8,421 | 8,204 |
| September | 10,357 | 9,769 |
| October | 12,127 | 11,525 |
| November | 14,078 | 13,092 |
| December | 15,822 | 14,706 |
| January | 16,837 | 16,156 |
| February | 19,234 | 17,366 |
| March | 20,023 | 19,250 |
| April | 20,641 | 19,952 |
| May | 20,632 | 19,940 |
| June | 20,636 | 19,942 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 197 | 3,134 | 6.3% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 669 | 7,075 | 9.5% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,851 | 3,134 | 59.1% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,617 | 7,075 | 51.1% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 571 | 10,275 | 5.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 95 | 10,275 | 0.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 105 | 10,275 | 1.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 331805/0003 - Year end March 2017

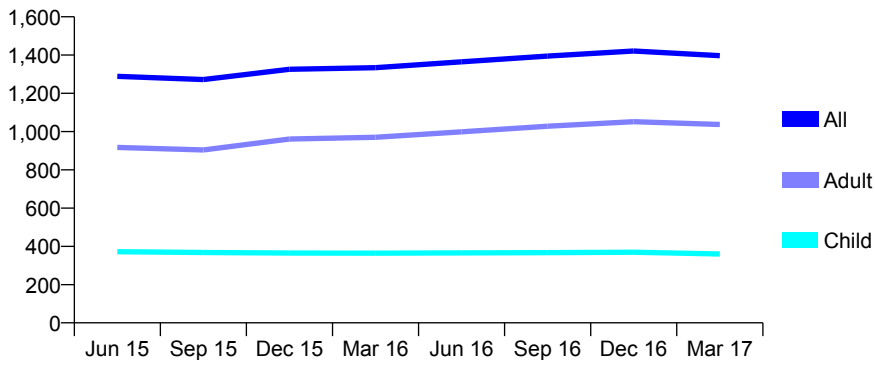
| | |
|---|---|
| Name or company name | MR JS SHERGILL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,550 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £89,032.00 |

## ACCESS*

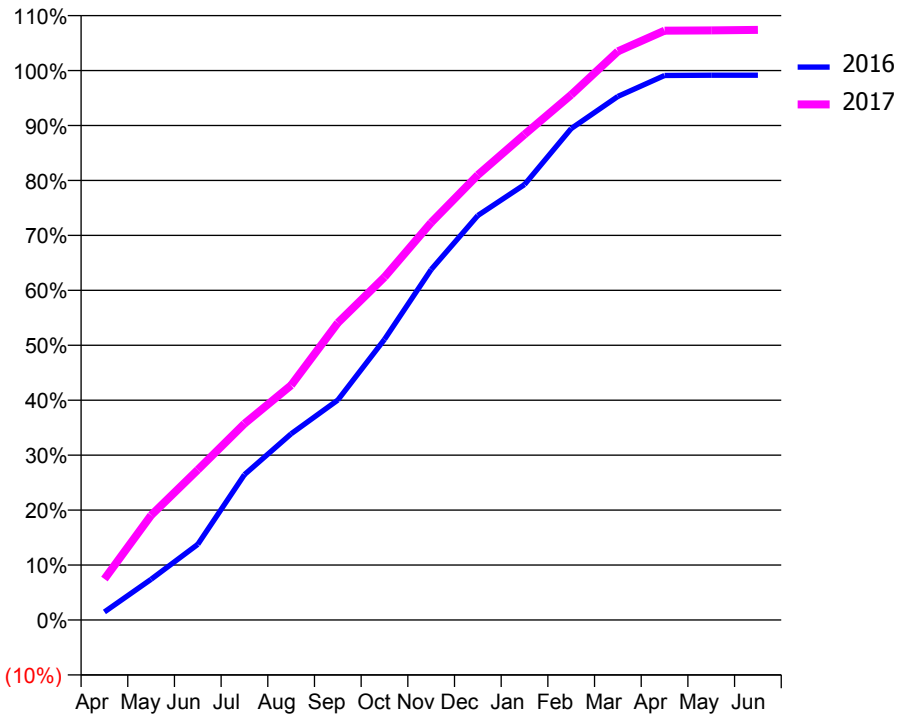
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,334 | |
| Quarter ending June 2016 | 1,365 | ↑ |
| Quarter ending September 2016 | 1,395 | ↑ |
| Quarter ending December 2016 | 1,421 | → |
| Quarter ending March 2017 | 1,397 | ↓ |
| **Variance since March 2016** | 4.7% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 52 | 265 |
| May | 263 | 677 |
| June | 489 | 971 |
| July | 939 | 1,269 |
| August | 1,203 | 1,517 |
| September | 1,421 | 1,920 |
| October | 1,813 | 2,215 |
| November | 2,264 | 2,567 |
| December | 2,613 | 2,875 |
| January | 2,813 | 3,137 |
| February | 3,175 | 3,393 |
| March | 3,383 | 3,674 |
| April | 3,518 | 3,807 |
| May | 3,520 | 3,809 |
| June | 3,520 | 3,812 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 35 | 543 | 6.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 215 | 1,392 | 15.4% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 320 | 543 | 58.9% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 684 | 1,392 | 49.1% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 166 | 1,916 | 8.7% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 16 | 1,916 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 16 | 1,916 | 0.8% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 331805/0004 - Year end March 2017

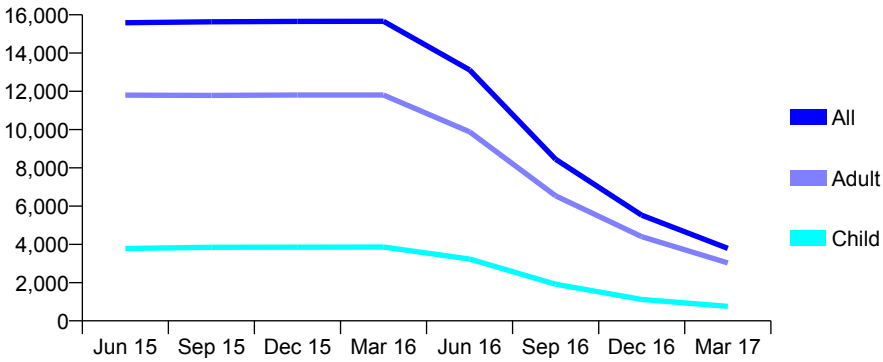
| | |
|---|---|
| Name or company name | MR JS SHERGILL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 30/04/2016 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,116 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £97,845.12 |

## ACCESS*

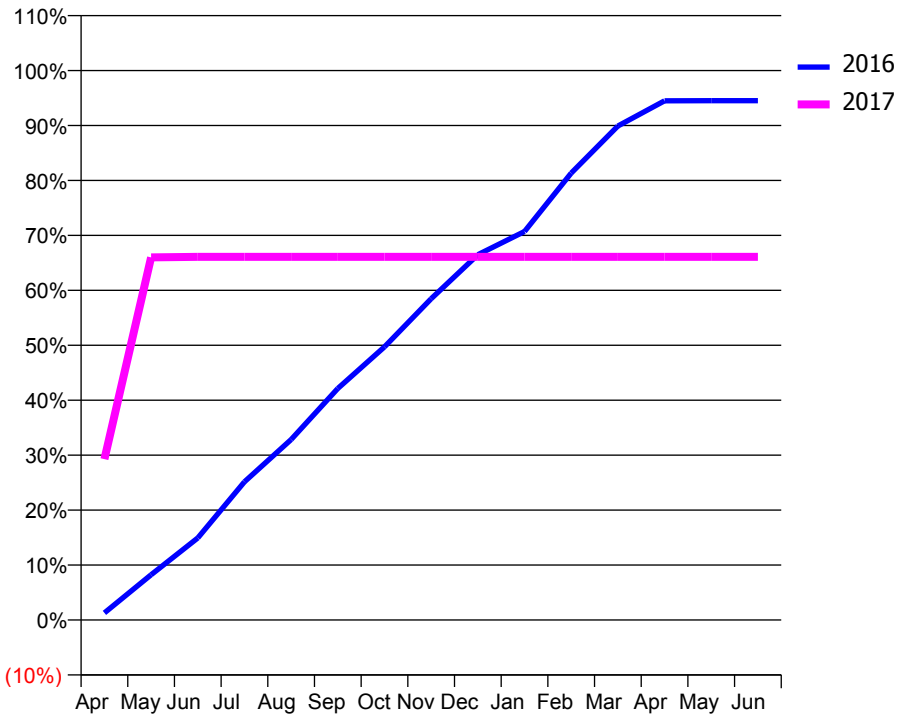
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 15,665 | |
| Quarter ending June 2016 | 13,117 | ↓ |
| Quarter ending September 2016 | 8,448 | ↓ |
| Quarter ending December 2016 | 5,525 | ↓ |
| Quarter ending March 2017 | 3,788 | ↓ |
| **Variance since March 2016** | (75.8%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 642 | 1,205 |
| May | 4,065 | 2,716 |
| June | 7,378 | 2,720 |
| July | 12,422 | 2,720 |
| August | 16,224 | 2,720 |
| September | 20,821 | 2,720 |
| October | 24,554 | 2,720 |
| November | 28,879 | 2,720 |
| December | 32,841 | 2,720 |
| January | 34,928 | 2,720 |
| February | 40,174 | 2,720 |
| March | 44,411 | 2,720 |
| April | 46,668 | 2,720 |
| May | 46,680 | 2,720 |
| June | 46,680 | 2,720 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 58 | 592 | 9.8% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 320 | 1,829 | 17.5% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 336 | 592 | 56.8% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 934 | 1,829 | 51.1% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 102 | 1,489 | 6.9% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 26 | 1,489 | 1.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 22 | 1,489 | 1.5% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 334820/0001 - Year end March 2017

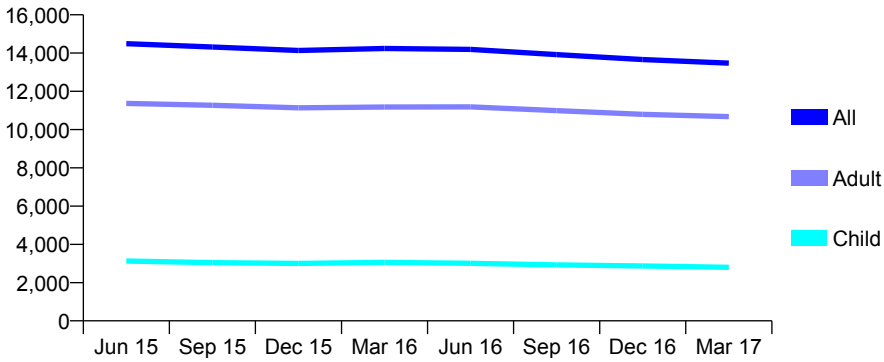
| | |
|---|---|
| Name or company name | MR AS DULKU |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 44,202 |
| Carry forward general activity (UDA) | -477 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,329,685.22 |

## ACCESS*

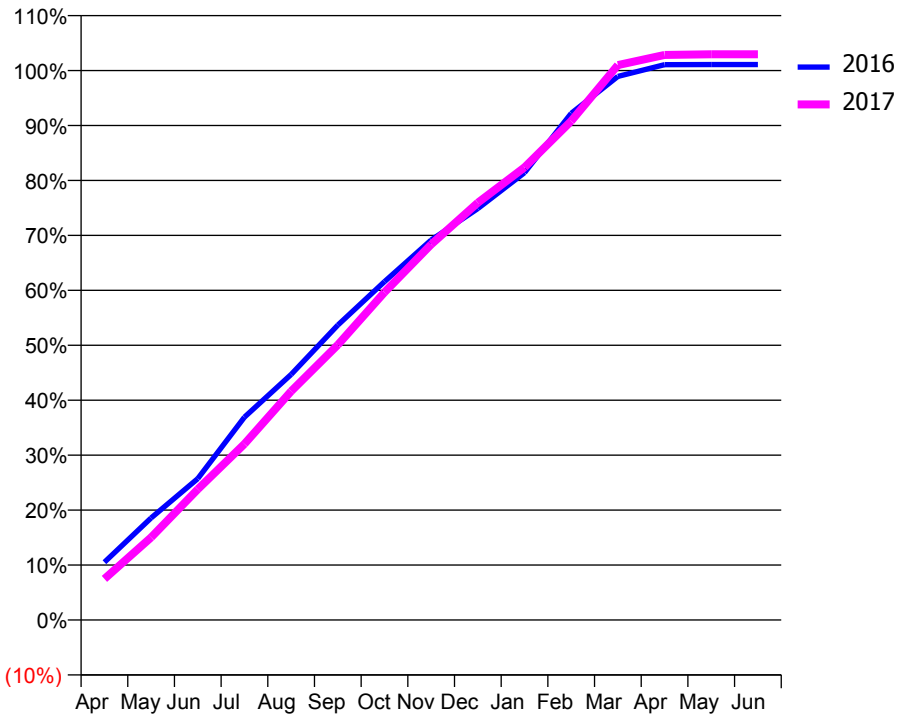
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 14,238 | |
| Quarter ending June 2016 | 14,189 | → |
| Quarter ending September 2016 | 13,918 | ↓ |
| Quarter ending December 2016 | 13,664 | ↓ |
| Quarter ending March 2017 | 13,472 | ↓ |
| **Variance since March 2016** | (5.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 4,648 | 3,309 |
| May | 8,215 | 6,649 |
| June | 11,378 | 10,515 |
| July | 16,323 | 14,159 |
| August | 19,757 | 18,404 |
| September | 23,719 | 22,131 |
| October | 27,216 | 26,355 |
| November | 30,565 | 30,207 |
| December | 33,092 | 33,564 |
| January | 35,981 | 36,412 |
| February | 40,754 | 40,129 |
| March | 43,729 | 44,639 |
| April | 44,671 | 45,454 |
| May | 44,679 | 45,504 |
| June | 44,679 | 45,509 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 209 | 4,770 | 4.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,124 | 19,692 | 10.8% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,471 | 4,770 | 72.8% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 13,046 | 19,692 | 66.3% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 451 | 24,297 | 1.9% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 196 | 24,297 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 545 | 24,297 | 2.2% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 51 | 51 | *100.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 51 | 51 | *100.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 334820/0002 - Year end March 2017

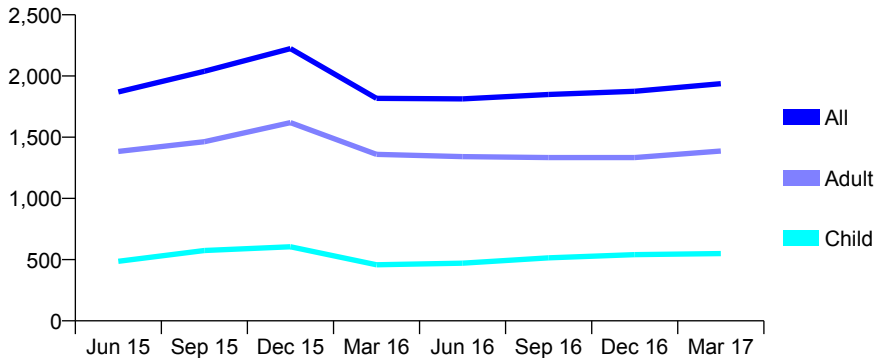
| | |
|---|---|
| Name or company name | MR AS DULKU |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2010 |
| Contract end date | 30/06/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,000 |
| Carry forward general activity (UDA) | -100 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £67,761.41 |

## ACCESS*

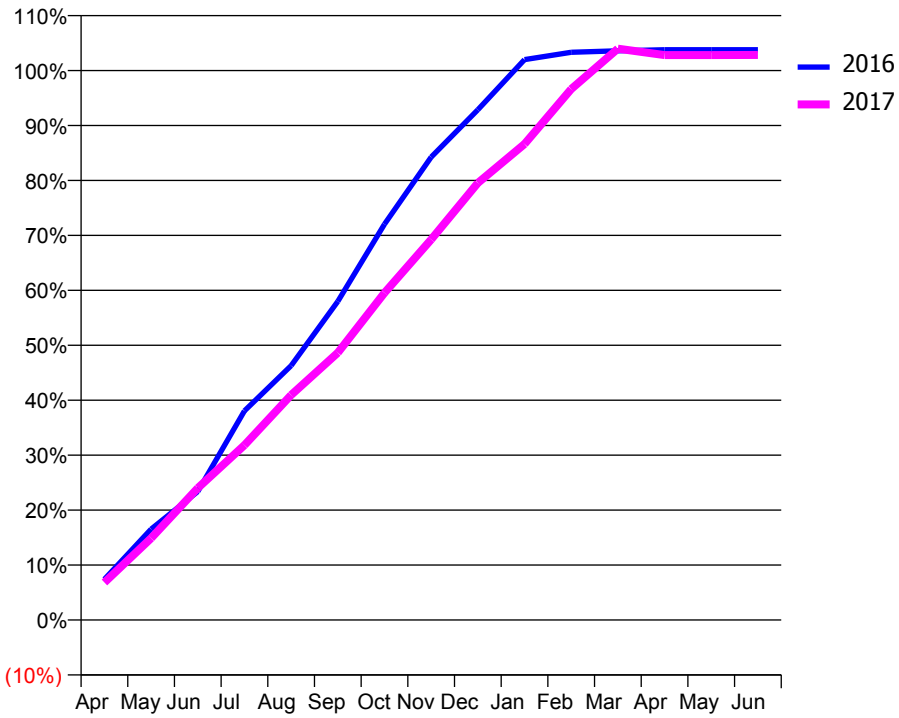
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,818 | |
| Quarter ending June 2016 | 1,813 | → |
| Quarter ending September 2016 | 1,849 | → |
| Quarter ending December 2016 | 1,875 | → |
| Quarter ending March 2017 | 1,937 | ↑ |
| **Variance since March 2016** | 6.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 371 | 341 |
| May | 827 | 744 |
| June | 1,169 | 1,201 |
| July | 1,904 | 1,591 |
| August | 2,314 | 2,048 |
| September | 2,899 | 2,433 |
| October | 3,602 | 2,977 |
| November | 4,212 | 3,463 |
| December | 4,643 | 3,977 |
| January | 5,100 | 4,331 |
| February | 5,166 | 4,831 |
| March | 5,179 | 5,198 |
| April | 5,189 | 5,140 |
| May | 5,189 | 5,140 |
| June | 5,189 | 5,141 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 8 | 715 | 1.1% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 74 | 1,673 | 4.4% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 266 | 715 | 37.2% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 629 | 1,673 | 37.6% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 21 | 2,368 | 0.9% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 24 | 2,368 | 1.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 16 | 2,368 | 0.7% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 339202/0001 - Year end March 2017

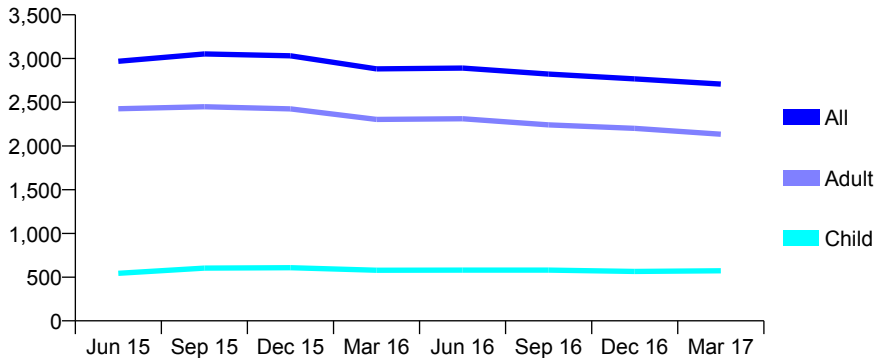
| | |
|---|---|
| Name or company name | MR M FIAZ |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 13,109 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £362,542.76 |

## ACCESS*

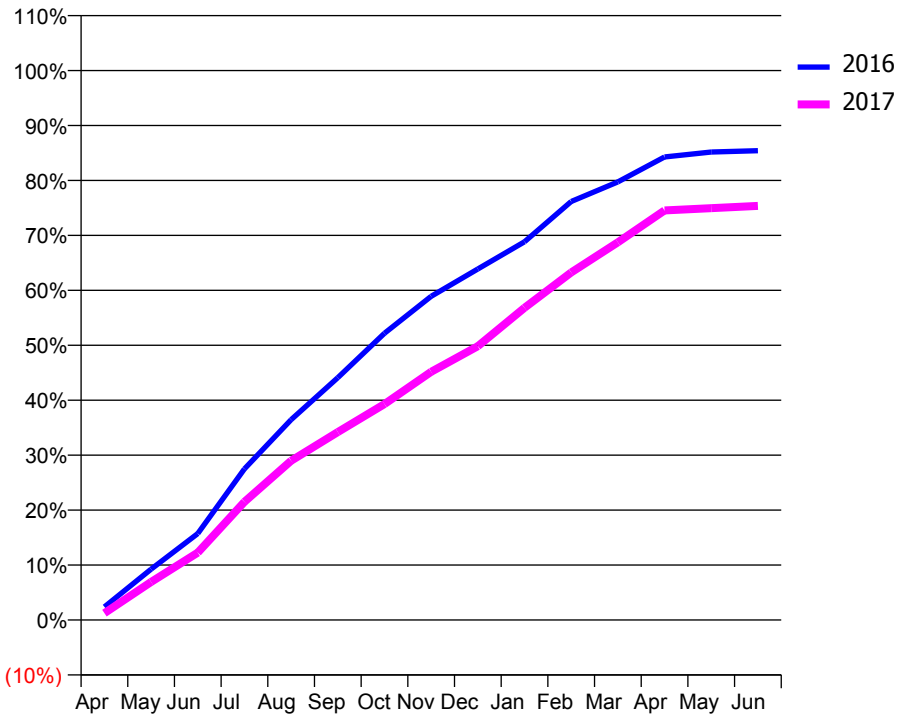
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,881 | |
| Quarter ending June 2016 | 2,891 | → |
| Quarter ending September 2016 | 2,822 | ↓ |
| Quarter ending December 2016 | 2,767 | ↓ |
| Quarter ending March 2017 | 2,708 | ↓ |
| **Variance since March 2016** | (6.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 313 | 163 |
| May | 1,213 | 908 |
| June | 2,062 | 1,609 |
| July | 3,605 | 2,820 |
| August | 4,781 | 3,799 |
| September | 5,781 | 4,483 |
| October | 6,842 | 5,150 |
| November | 7,723 | 5,922 |
| December | 8,374 | 6,533 |
| January | 9,023 | 7,447 |
| February | 9,985 | 8,293 |
| March | 10,451 | 9,012 |
| April | 11,047 | 9,771 |
| May | 11,165 | 9,826 |
| June | 11,196 | 9,880 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 23 | 487 | 4.7% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 307 | 2,015 | 15.2% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 113 | 487 | 23.2% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 457 | 2,015 | 22.7% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 95 | 2,436 | 3.9% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 34 | 2,436 | 1.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 57 | 2,436 | 2.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 339245/0001 - Year end March 2017

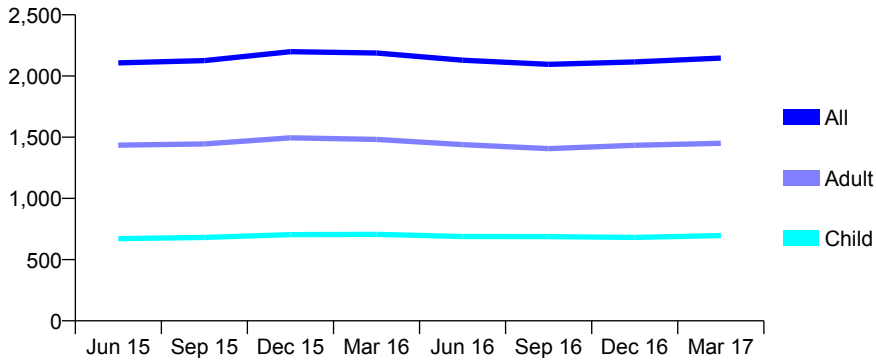
| | |
|---|---|
| Name or company name | MR SS TIWANA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,915 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £198,752.00 |

## ACCESS*

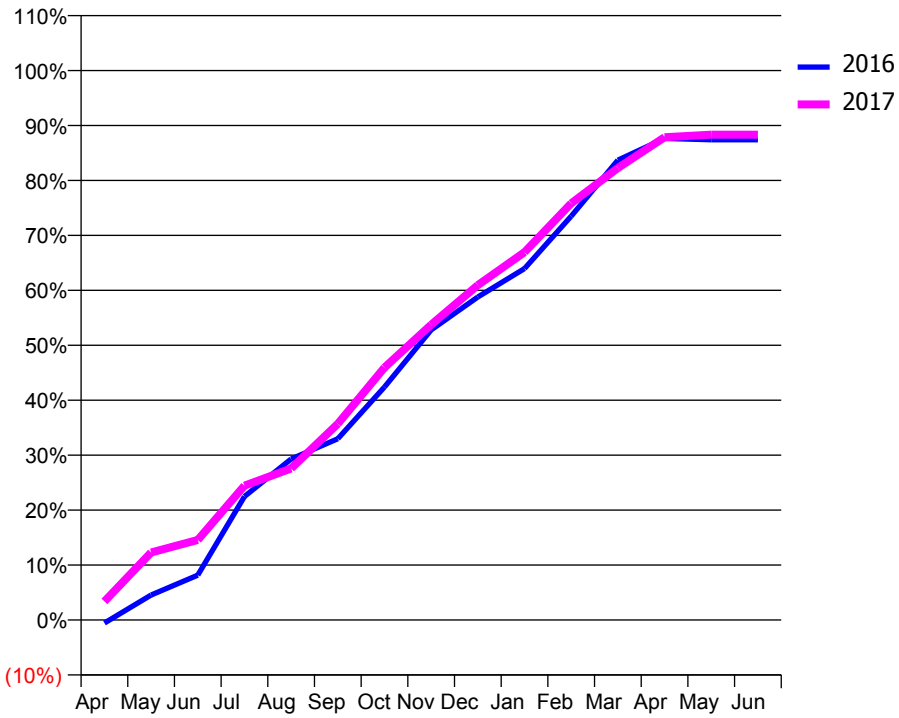
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,188 | |
| Quarter ending June 2016 | 2,129 | ↓ |
| Quarter ending September 2016 | 2,095 | ↓ |
| Quarter ending December 2016 | 2,115 | → |
| Quarter ending March 2017 | 2,147 | → |
| **Variance since March 2016** | (1.9%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -39 | 234 |
| May | 315 | 850 |
| June | 565 | 1,007 |
| July | 1,554 | 1,691 |
| August | 2,026 | 1,907 |
| September | 2,281 | 2,469 |
| October | 2,933 | 3,177 |
| November | 3,651 | 3,716 |
| December | 4,066 | 4,215 |
| January | 4,423 | 4,628 |
| February | 5,082 | 5,243 |
| March | 5,787 | 5,688 |
| April | 6,060 | 6,075 |
| May | 6,043 | 6,108 |
| June | 6,043 | 6,108 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 54 | 854 | 6.3% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 168 | 1,656 | 10.1% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 510 | 854 | 59.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 902 | 1,656 | 54.5% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 89 | 2,582 | 3.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 8 | 2,582 | 0.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 44 | 2,582 | 1.7% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 7 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 339830/0001 - Year end March 2017

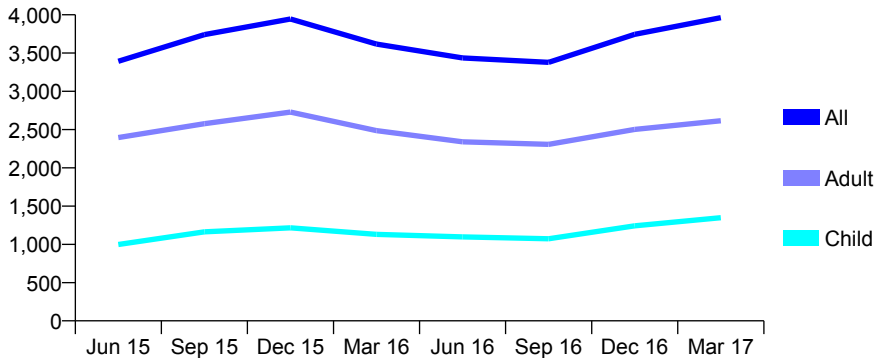
| | |
|---|---|
| Name or company name | MR D KAVANAGH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,525 |
| Carry forward general activity (UDA) | -210 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £247,252.51 |

## ACCESS*

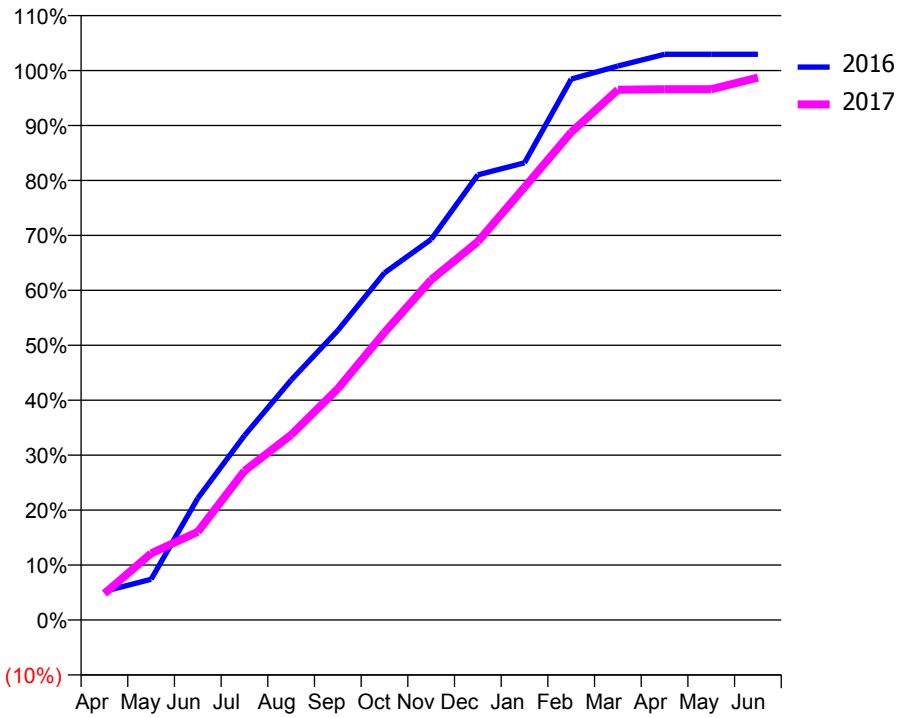
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,617 | |
| Quarter ending June 2016 | 3,437 | ↓ |
| Quarter ending September 2016 | 3,378 | ↓ |
| Quarter ending December 2016 | 3,744 | ↑ |
| Quarter ending March 2017 | 3,963 | ↑ |
| **Variance since March 2016** | 9.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 550 | 507 |
| May | 779 | 1,275 |
| June | 2,333 | 1,689 |
| July | 3,534 | 2,857 |
| August | 4,597 | 3,546 |
| September | 5,547 | 4,430 |
| October | 6,650 | 5,507 |
| November | 7,292 | 6,518 |
| December | 8,526 | 7,246 |
| January | 8,757 | 8,290 |
| February | 10,362 | 9,340 |
| March | 10,611 | 10,155 |
| April | 10,835 | 10,166 |
| May | 10,835 | 10,166 |
| June | 10,835 | 10,389 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 98 | 1,852 | 5.3% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 328 | 2,965 | 11.1% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 708 | 1,852 | 38.2% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,153 | 2,965 | 38.9% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 161 | 4,856 | 3.3% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 30 | 4,856 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 127 | 4,856 | 2.6% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | *90.9%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | *100.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 339830/0002 - Year end March 2017

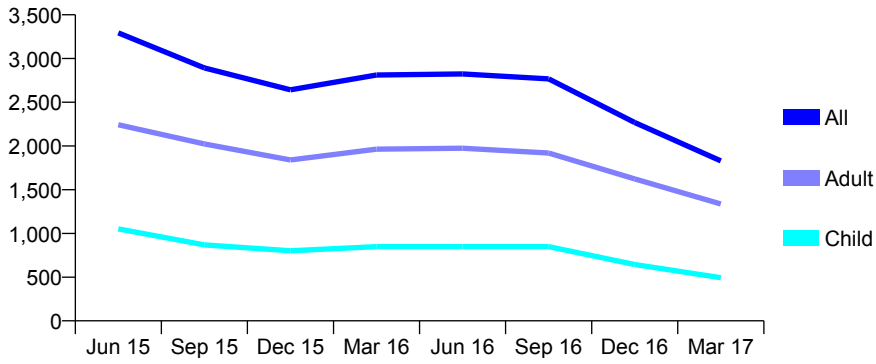
| | |
|---|---|
| Name or company name | MR D KAVANAGH |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2010 |
| Contract end date | 31/03/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,700 |
| Carry forward general activity (UDA) | -144 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £96,004.37 |

## ACCESS*

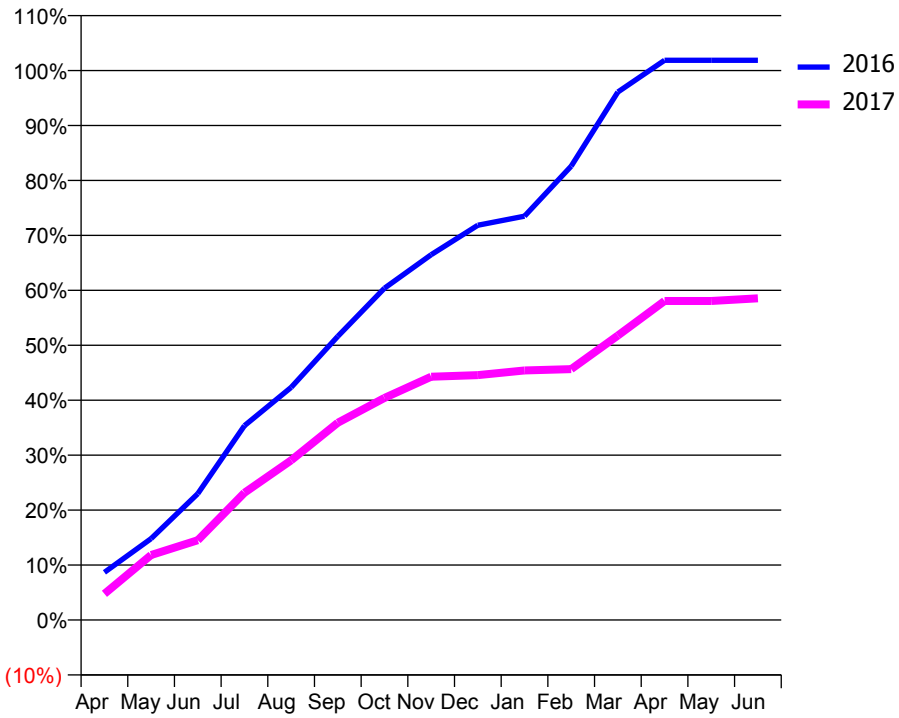
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,812 | |
| Quarter ending June 2016 | 2,823 | → |
| Quarter ending September 2016 | 2,767 | ↓ |
| Quarter ending December 2016 | 2,268 | ↓ |
| Quarter ending March 2017 | 1,829 | ↓ |
| **Variance since March 2016** | (35.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 668 | 367 |
| May | 1,141 | 910 |
| June | 1,770 | 1,119 |
| July | 2,724 | 1,783 |
| August | 3,259 | 2,237 |
| September | 3,976 | 2,765 |
| October | 4,650 | 3,112 |
| November | 5,119 | 3,410 |
| December | 5,531 | 3,432 |
| January | 5,660 | 3,497 |
| February | 6,359 | 3,516 |
| March | 7,398 | 3,986 |
| April | 7,844 | 4,470 |
| May | 7,844 | 4,470 |
| June | 7,844 | 4,508 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 28 | 706 | 4.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 96 | 1,377 | 7.0% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 231 | 706 | 32.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 521 | 1,377 | 37.8% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 70 | 2,092 | 3.3% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 7 | 2,092 | 0.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 29 | 2,092 | 1.4% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 340936/0001 - Year end March 2017

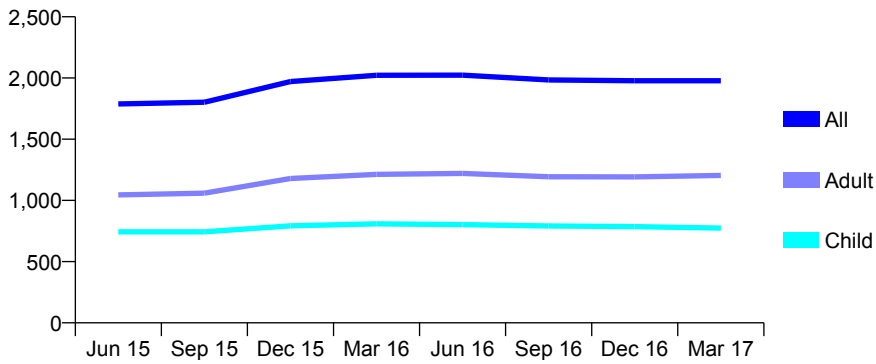
| | |
|---|---|
| Name or company name | MRS S RAHIMI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,948 |
| Carry forward general activity (UDA) | -118 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £174,229.79 |

## ACCESS*

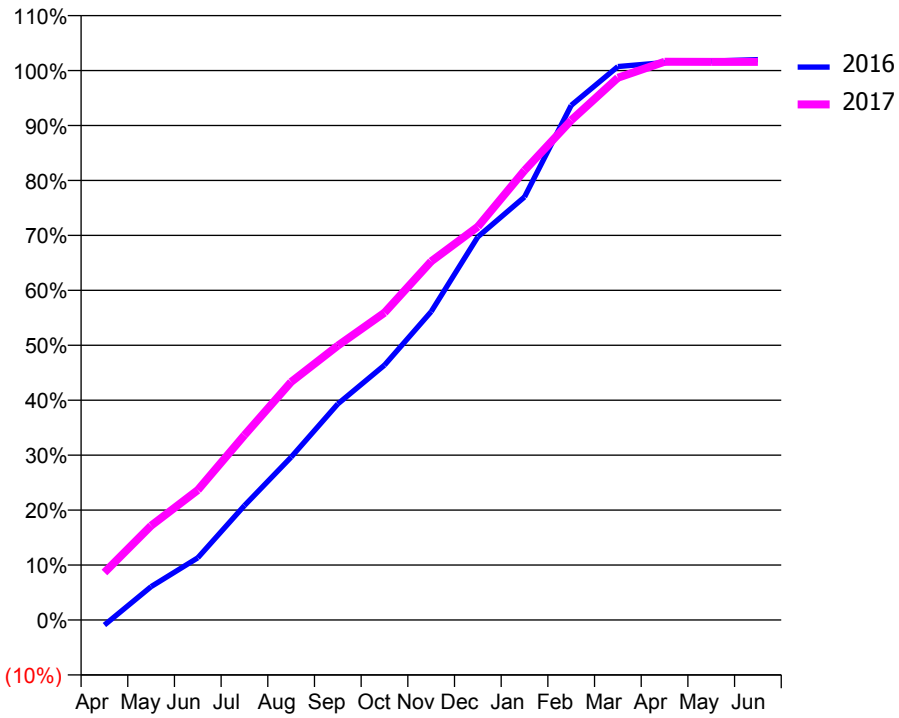
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,022 | |
| Quarter ending June 2016 | 2,023 | → |
| Quarter ending September 2016 | 1,984 | ↓ |
| Quarter ending December 2016 | 1,978 | → |
| Quarter ending March 2017 | 1,978 | → |
| **Variance since March 2016** | (2.2%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -55 | 514 |
| May | 362 | 1,021 |
| June | 673 | 1,407 |
| July | 1,239 | 2,002 |
| August | 1,763 | 2,577 |
| September | 2,339 | 2,970 |
| October | 2,758 | 3,327 |
| November | 3,338 | 3,882 |
| December | 4,148 | 4,258 |
| January | 4,579 | 4,867 |
| February | 5,571 | 5,409 |
| March | 5,991 | 5,870 |
| April | 6,034 | 6,043 |
| May | 6,050 | 6,041 |
| June | 6,066 | 6,042 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 103 | 1,238 | 8.3% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 288 | 1,696 | 17.0% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 803 | 1,238 | 64.9% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,035 | 1,696 | 61.0% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 244 | 2,959 | 8.2% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 34 | 2,959 | 1.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 9 | 2,959 | 0.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 342807/0001 - Year end March 2017

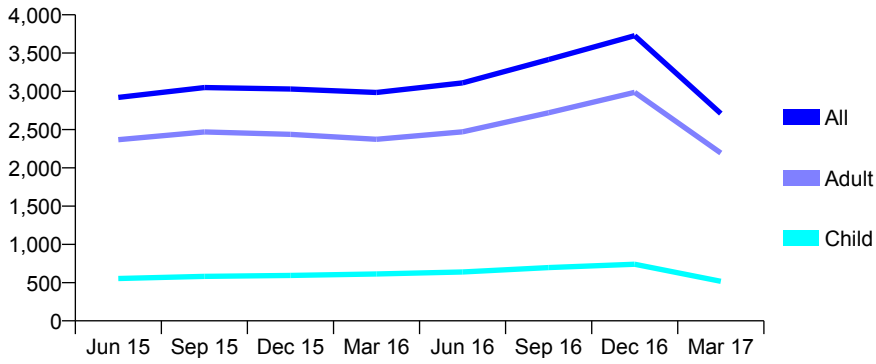
| | |
|---|---|
| Name or company name | MR HM MOSTAFA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 21/08/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,075 |
| Carry forward general activity (UDA) | -161 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £200,763.65 |

## ACCESS*

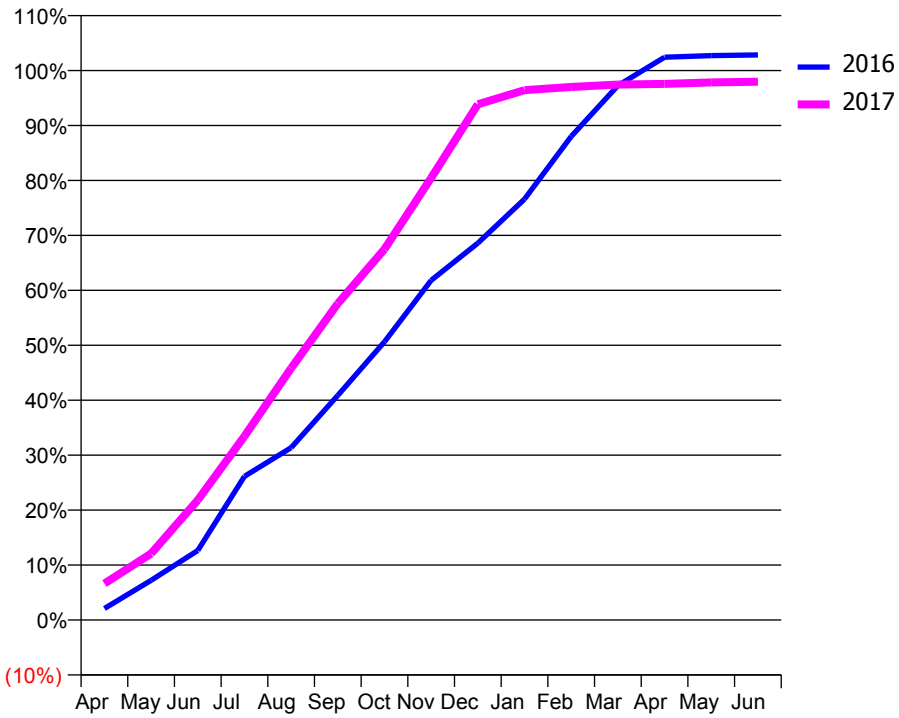
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,985 | |
| Quarter ending June 2016 | 3,110 | ↑ |
| Quarter ending September 2016 | 3,416 | ↑ |
| Quarter ending December 2016 | 3,727 | ↑ |
| Quarter ending March 2017 | 2,710 | ↓ |
| **Variance since March 2016** | (9.2%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 169 | 536 |
| May | 582 | 977 |
| June | 1,023 | 1,762 |
| July | 2,111 | 2,702 |
| August | 2,532 | 3,700 |
| September | 3,302 | 4,650 |
| October | 4,089 | 5,451 |
| November | 4,992 | 6,498 |
| December | 5,538 | 7,579 |
| January | 6,185 | 7,786 |
| February | 7,107 | 7,834 |
| March | 7,854 | 7,868 |
| April | 8,270 | 7,879 |
| May | 8,293 | 7,899 |
| June | 8,303 | 7,909 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 58 | 829 | 7.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 419 | 2,903 | 14.4% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 423 | 829 | 51.0% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 929 | 2,903 | 32.0% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 337 | 3,529 | 9.5% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 52 | 3,529 | 1.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 35 | 3,529 | 1.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 8 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 343609/0001 - Year end March 2017

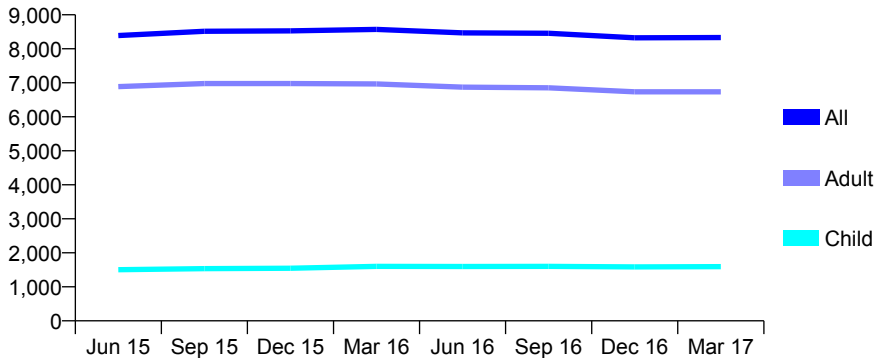
| | |
|---|---|
| Name or company name | MR A SAGHIR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 22,885 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £635,793.30 |

## ACCESS*

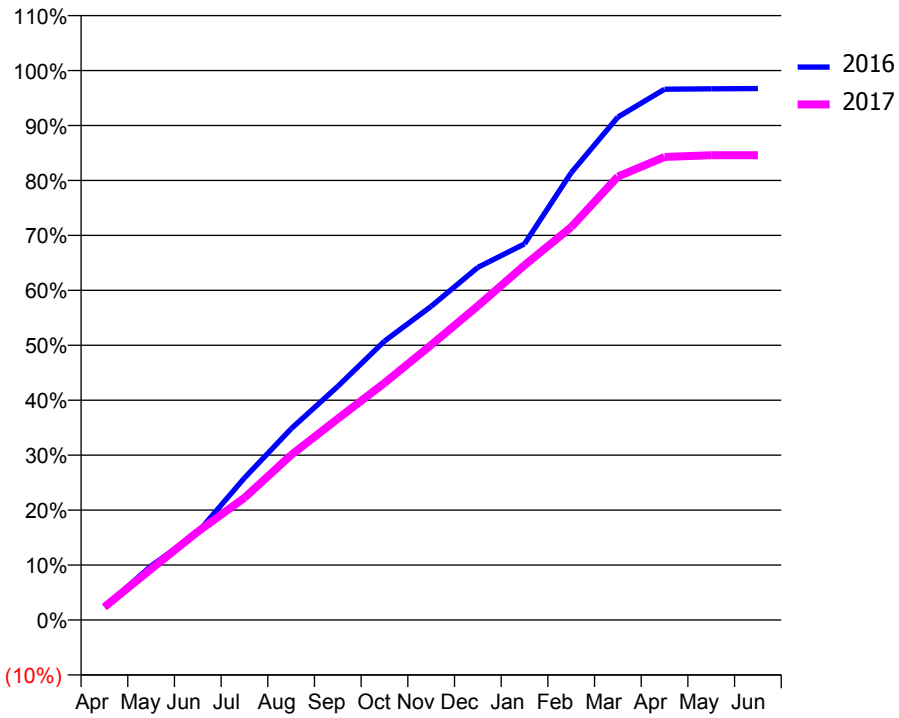
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 8,569 | |
| Quarter ending June 2016 | 8,469 | ↓ |
| Quarter ending September 2016 | 8,455 | → |
| Quarter ending December 2016 | 8,325 | ↓ |
| Quarter ending March 2017 | 8,330 | → |
| **Variance since March 2016** | (2.8%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 543 | 540 |
| May | 2,254 | 2,126 |
| June | 3,654 | 3,679 |
| July | 5,915 | 5,091 |
| August | 7,968 | 6,871 |
| September | 9,734 | 8,384 |
| October | 11,615 | 9,871 |
| November | 13,063 | 11,456 |
| December | 14,688 | 13,084 |
| January | 15,663 | 14,775 |
| February | 18,627 | 16,362 |
| March | 20,944 | 18,470 |
| April | 22,104 | 19,283 |
| May | 22,125 | 19,355 |
| June | 22,132 | 19,357 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 110 | 2,186 | 5.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,253 | 8,470 | 14.8% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,143 | 2,186 | 52.3% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,748 | 8,470 | 44.3% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 664 | 9,863 | 6.7% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 150 | 9,863 | 1.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 72 | 9,863 | 0.7% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 15 | 17 | *88.2%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 17 | *88.2%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 345423/0001 - Year end March 2017

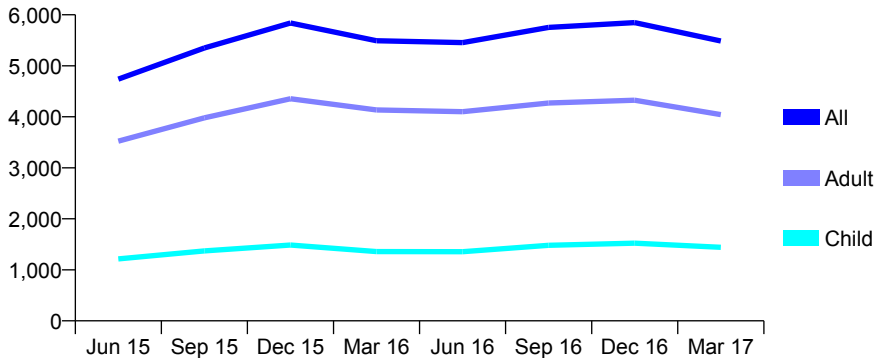
| | |
|---|---|
| Name or company name | MR T MOODLEY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,129 |
| Carry forward general activity (UDA) | 98 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £367,563.41 |

## ACCESS*

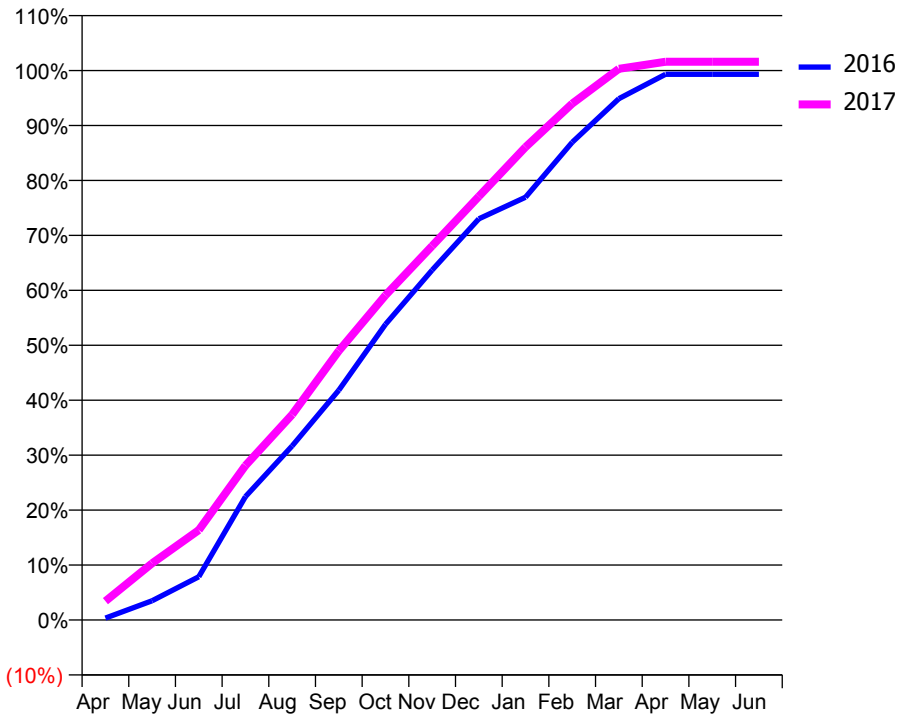
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,492 | |
| Quarter ending June 2016 | 5,455 | → |
| Quarter ending September 2016 | 5,752 | ↑ |
| Quarter ending December 2016 | 5,847 | → |
| Quarter ending March 2017 | 5,485 | ↓ |
| **Variance since March 2016** | (0.1%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 51 | 486 |
| May | 494 | 1,458 |
| June | 1,111 | 2,311 |
| July | 3,172 | 3,972 |
| August | 4,478 | 5,282 |
| September | 5,910 | 6,919 |
| October | 7,602 | 8,352 |
| November | 8,999 | 9,621 |
| December | 10,315 | 10,892 |
| January | 10,870 | 12,160 |
| February | 12,283 | 13,278 |
| March | 13,405 | 14,173 |
| April | 14,030 | 14,355 |
| May | 14,030 | 14,355 |
| June | 14,030 | 14,355 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 112 | 2,092 | 5.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 663 | 5,533 | 12.0% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 799 | 2,092 | 38.2% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,902 | 5,533 | 34.4% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 217 | 6,610 | 3.3% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 56 | 6,610 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 221 | 6,610 | 3.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 345423/0002 - Year end March 2017

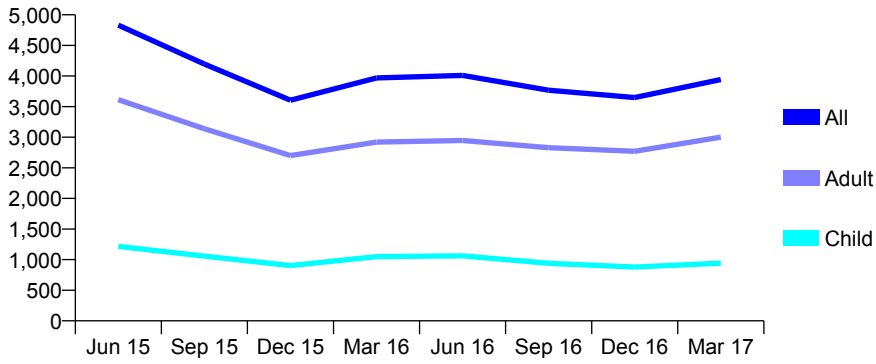
| | |
|---|---|
| Name or company name | MR T MOODLEY |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,000 |
| Carry forward general activity (UDA) | 1 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £190,374.46 |

## ACCESS*

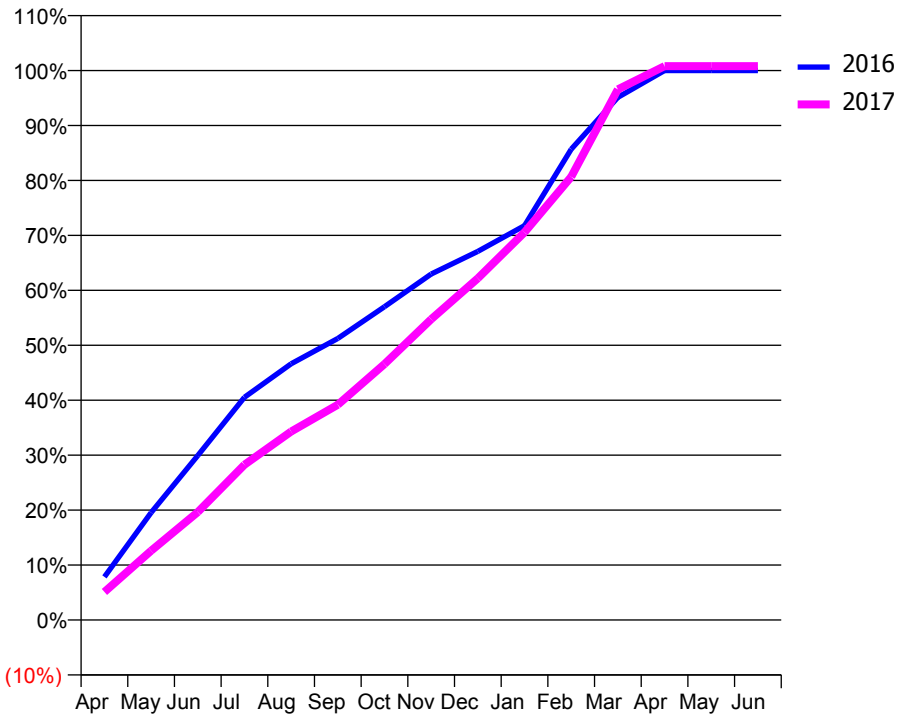
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,968 | |
| Quarter ending June 2016 | 4,009 | → |
| Quarter ending September 2016 | 3,767 | ↓ |
| Quarter ending December 2016 | 3,649 | ↓ |
| Quarter ending March 2017 | 3,942 | ↑ |
| **Variance since March 2016** | (0.7%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 785 | 512 |
| May | 1,954 | 1,261 |
| June | 2,994 | 1,963 |
| July | 4,054 | 2,826 |
| August | 4,663 | 3,429 |
| September | 5,125 | 3,918 |
| October | 5,701 | 4,657 |
| November | 6,296 | 5,474 |
| December | 6,709 | 6,217 |
| January | 7,176 | 7,054 |
| February | 8,567 | 8,064 |
| March | 9,511 | 9,656 |
| April | 10,000 | 10,080 |
| May | 9,999 | 10,080 |
| June | 9,999 | 10,080 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 44 | 1,289 | 3.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 354 | 3,682 | 9.6% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 486 | 1,289 | 37.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,106 | 3,682 | 30.0% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 199 | 4,990 | 4.0% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 44 | 4,990 | 0.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 61 | 4,990 | 1.2% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 358584/0001 - Year end March 2017

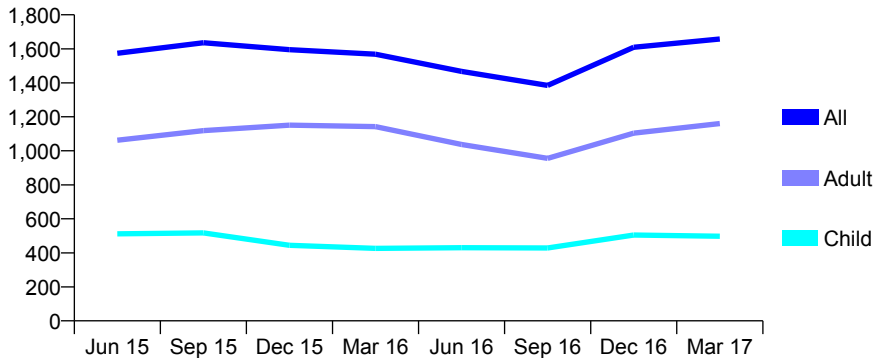
| | |
|---|---|
| Name or company name | MR A PANDEY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,523 |
| Carry forward general activity (UDA) | 10 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £274,760.05 |

## ACCESS*

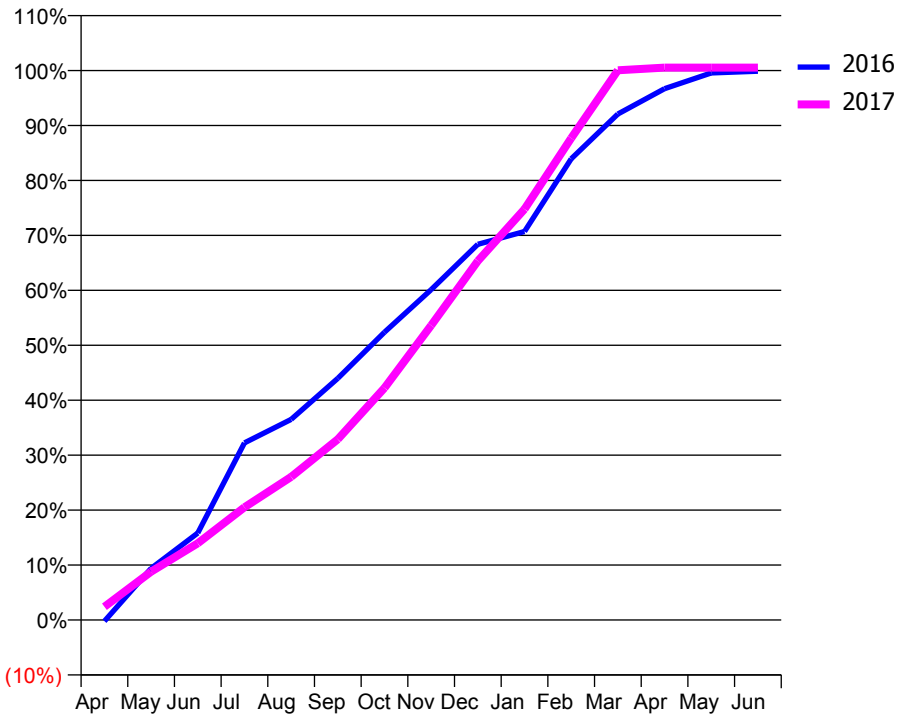
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,568 | |
| Quarter ending June 2016 | 1,467 | ↓ |
| Quarter ending September 2016 | 1,385 | ↓ |
| Quarter ending December 2016 | 1,609 | ↑ |
| Quarter ending March 2017 | 1,658 | ↑ |
| **Variance since March 2016** | 5.7% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -18 | 182 |
| May | 707 | 662 |
| June | 1,192 | 1,050 |
| July | 2,424 | 1,543 |
| August | 2,746 | 1,960 |
| September | 3,310 | 2,475 |
| October | 3,941 | 3,177 |
| November | 4,524 | 4,033 |
| December | 5,143 | 4,915 |
| January | 5,319 | 5,625 |
| February | 6,314 | 6,598 |
| March | 6,928 | 7,526 |
| April | 7,274 | 7,562 |
| May | 7,489 | 7,562 |
| June | 7,513 | 7,562 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 30 | 646 | 4.6% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 147 | 1,479 | 9.9% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 224 | 646 | 34.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 399 | 1,479 | 27.0% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 207 | 2,013 | 10.3% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 28 | 2,013 | 1.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 24 | 2,013 | 1.2% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

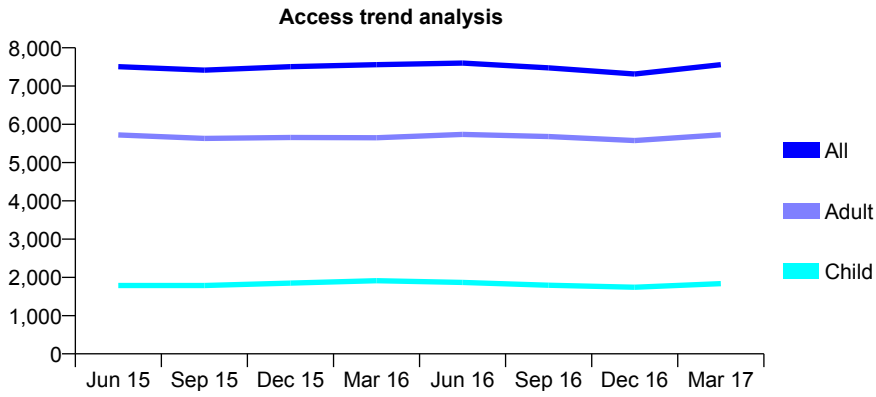
# Q53 - Vital Signs At a Glance Contract Report for 358584/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | MR A PANDEY |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2010 |
| Contract end date | 31/03/2017 |

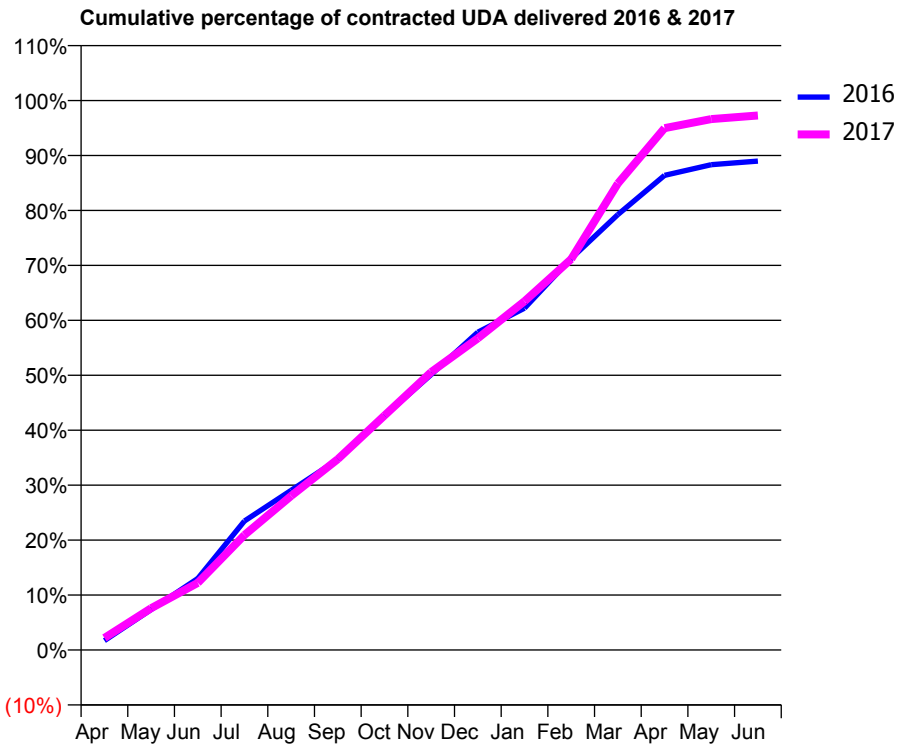
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 26,200 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £312,461.41 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,559 | |
| Quarter ending June 2016 | 7,600 | → |
| Quarter ending September 2016 | 7,476 | ↓ |
| Quarter ending December 2016 | 7,316 | ↓ |
| Quarter ending March 2017 | 7,560 | ↑ |
| **Variance since March 2016** | 0.0% | → |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 449 | 573 |
| May | 1,933 | 1,993 |
| June | 3,411 | 3,200 |
| July | 6,153 | 5,484 |
| August | 7,613 | 7,347 |
| September | 9,083 | 9,100 |
| October | 11,159 | 11,179 |
| November | 13,135 | 13,250 |
| December | 15,157 | 14,860 |
| January | 16,300 | 16,631 |
| February | 18,673 | 18,639 |
| March | 20,764 | 22,244 |
| April | 22,631 | 24,880 |
| May | 23,141 | 25,316 |
| June | 23,312 | 25,488 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 133 | 2,363 | 5.6% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 882 | 7,170 | 12.3% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,190 | 2,363 | 50.4% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,986 | 7,170 | 41.6% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 635 | 9,598 | 6.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 90 | 9,598 | 0.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 194 | 9,598 | 2.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 21 | 22 | *95.5%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 21 | 22 | *95.5%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 499579/0001 - Year end March 2017

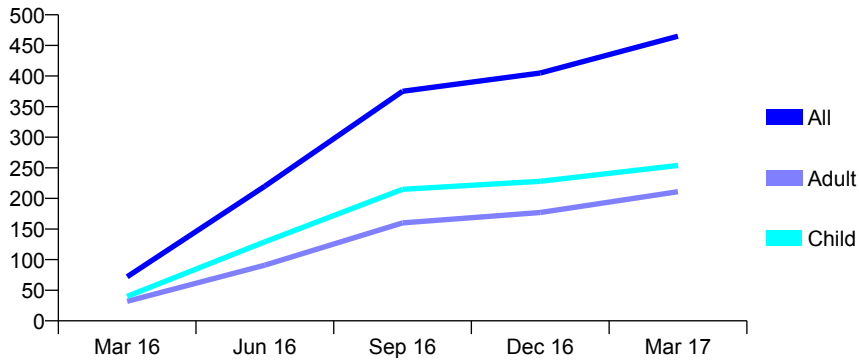
| | |
|---|---|
| Name or company name | MR SR GIBSON-SEXTON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,192 |
| Carry forward general activity (UDA) | 45 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £25,568.16 |

## ACCESS*

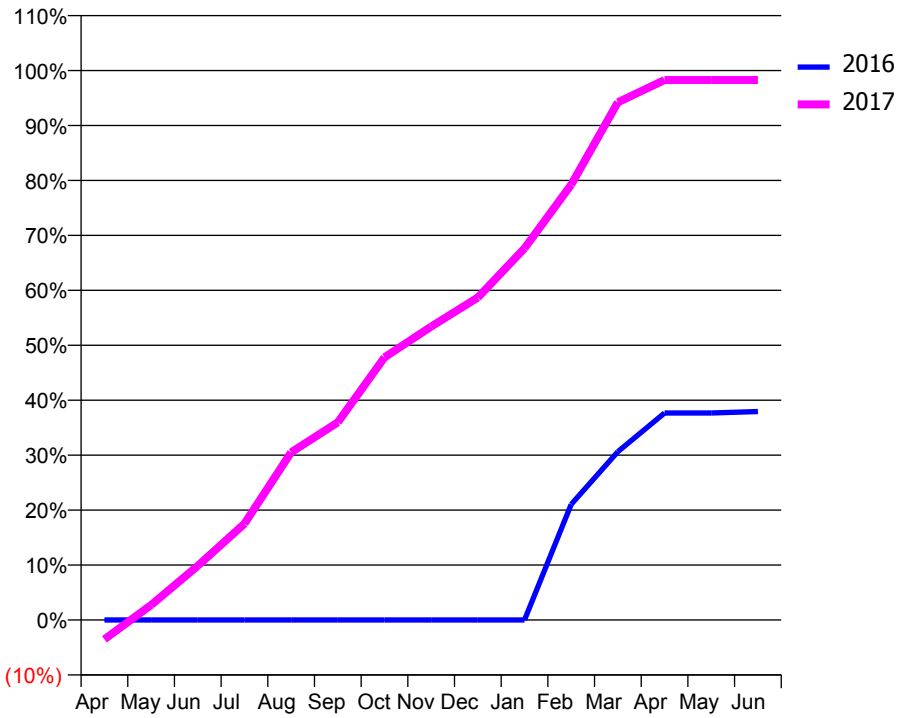
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 72 | |
| Quarter ending June 2016 | 220 | ↑ |
| Quarter ending September 2016 | 375 | ↑ |
| Quarter ending December 2016 | 405 | ↑ |
| Quarter ending March 2017 | 465 | ↑ |
| **Variance since March 2016** | 545.8% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | -42 |
| May | 0 | 33 |
| June | 0 | 118 |
| July | 0 | 209 |
| August | 0 | 364 |
| September | 0 | 429 |
| October | 0 | 570 |
| November | 0 | 636 |
| December | 0 | 700 |
| January | 0 | 806 |
| February | 84 | 944 |
| March | 122 | 1,123 |
| April | 150 | 1,171 |
| May | 150 | 1,171 |
| June | 151 | 1,171 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 19 | 435 | 4.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 27 | 302 | 8.9% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 163 | 435 | 37.5% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 99 | 302 | 32.8% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 28 | 751 | 3.7% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 751 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 751 | 0.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 564931/0001 - Year end March 2017

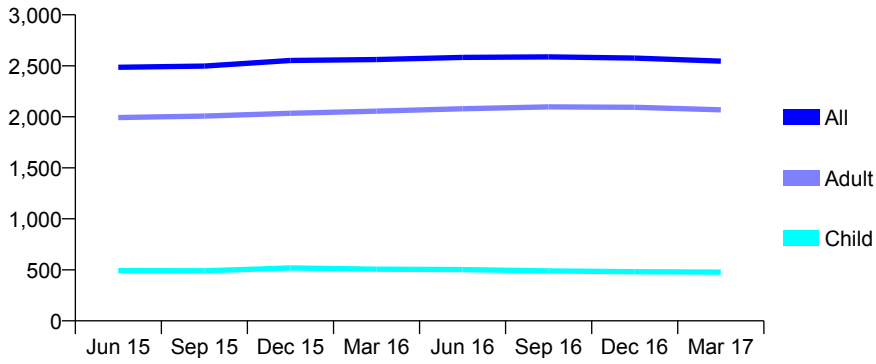
| | |
|---|---|
| Name or company name | MR PC SEE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,635 |
| Carry forward general activity (UDA) | -152 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £186,825.83 |

## ACCESS*

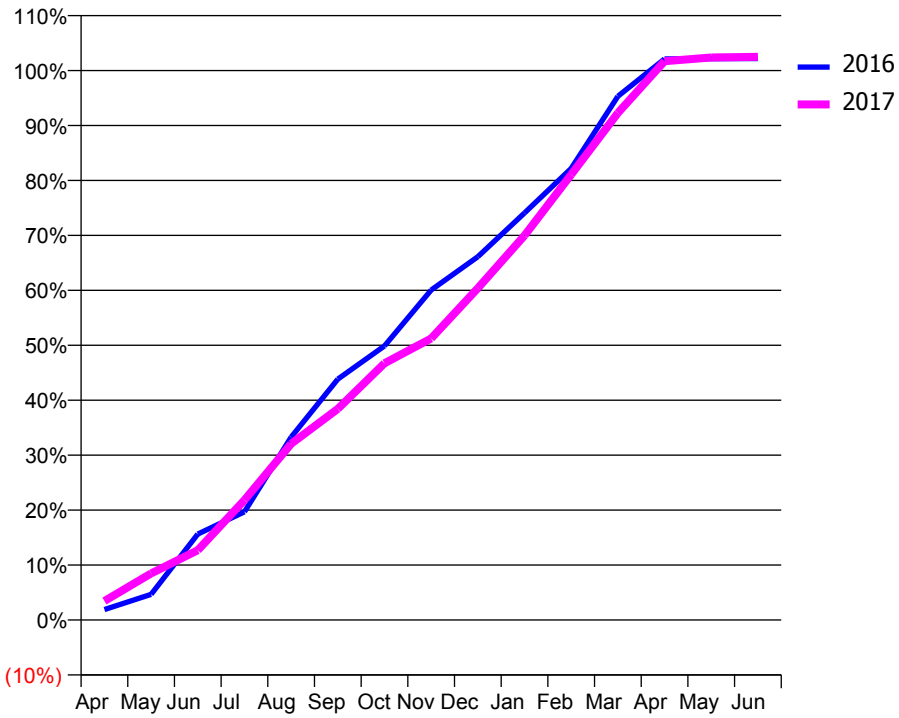
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,562 | |
| Quarter ending June 2016 | 2,582 | → |
| Quarter ending September 2016 | 2,588 | → |
| Quarter ending December 2016 | 2,576 | → |
| Quarter ending March 2017 | 2,546 | ↓ |
| **Variance since March 2016** | (0.6%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 145 | 264 |
| May | 356 | 648 |
| June | 1,195 | 970 |
| July | 1,503 | 1,667 |
| August | 2,541 | 2,449 |
| September | 3,347 | 2,935 |
| October | 3,809 | 3,568 |
| November | 4,584 | 3,912 |
| December | 5,048 | 4,610 |
| January | 5,656 | 5,343 |
| February | 6,275 | 6,189 |
| March | 7,277 | 7,046 |
| April | 7,796 | 7,763 |
| May | 7,799 | 7,816 |
| June | 7,801 | 7,825 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 61 | 649 | 9.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 727 | 3,147 | 23.1% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 336 | 649 | 51.8% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,508 | 3,147 | 47.9% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 499 | 3,878 | 12.9% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 149 | 3,878 | 3.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 113 | 3,878 | 2.9% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 569925/0001 - Year end March 2017

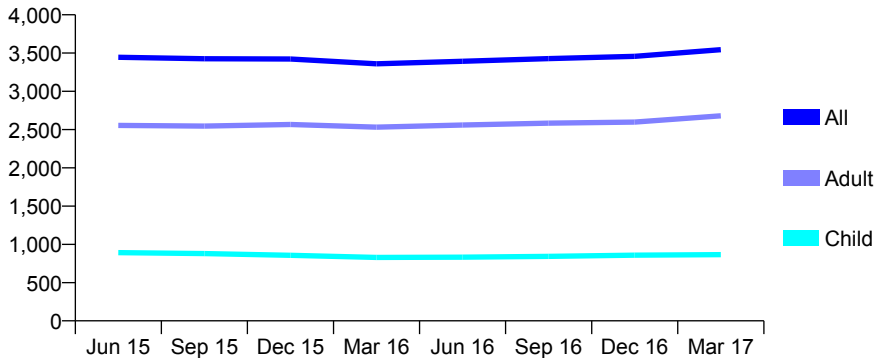
| | |
|---|---|
| Name or company name | MR AR ASHTON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,986 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £241,476.79 |

## ACCESS*

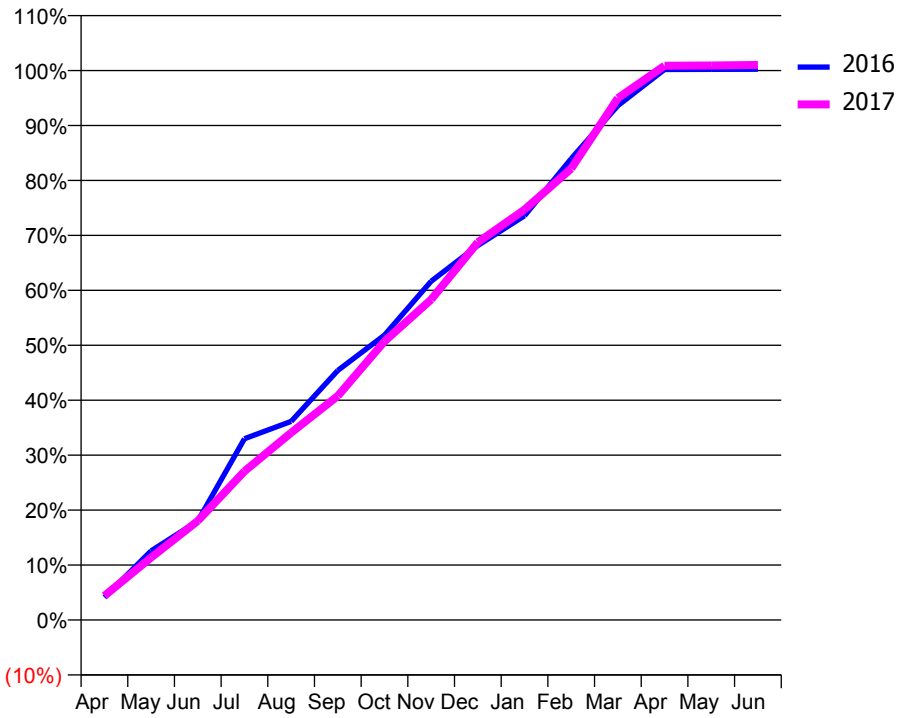
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,360 | |
| Quarter ending June 2016 | 3,392 | → |
| Quarter ending September 2016 | 3,427 | → |
| Quarter ending December 2016 | 3,457 | → |
| Quarter ending March 2017 | 3,544 | ↑ |
| **Variance since March 2016** | 5.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 411 | 440 |
| May | 1,256 | 1,135 |
| June | 1,800 | 1,802 |
| July | 3,294 | 2,704 |
| August | 3,609 | 3,404 |
| September | 4,534 | 4,072 |
| October | 5,178 | 5,064 |
| November | 6,155 | 5,825 |
| December | 6,805 | 6,863 |
| January | 7,346 | 7,458 |
| February | 8,384 | 8,204 |
| March | 9,348 | 9,485 |
| April | 10,004 | 10,074 |
| May | 10,008 | 10,078 |
| June | 10,009 | 10,087 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 64 | 1,078 | 5.9% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 240 | 3,395 | 7.1% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 561 | 1,078 | 52.0% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,939 | 3,395 | 57.1% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 193 | 4,506 | 4.3% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 46 | 4,506 | 1.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 58 | 4,506 | 1.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 574422/0001 - Year end March 2017

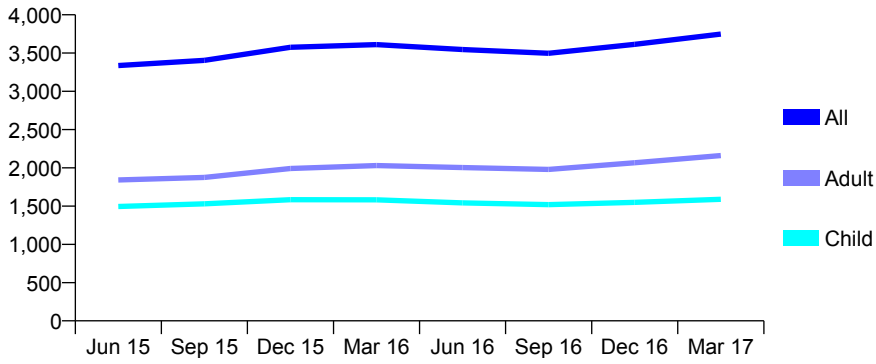
| | |
|---|---|
| Name or company name | MR R OSMAN |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,528 |
| Carry forward general activity (UDA) | 51 |
| 16/17 Contracted orthodontic activity (UOA) | 1,188 |
| Carry forward orthodontic activity (UOA) | -3 |
| Baseline contract value | £205,878.73 |

## ACCESS*

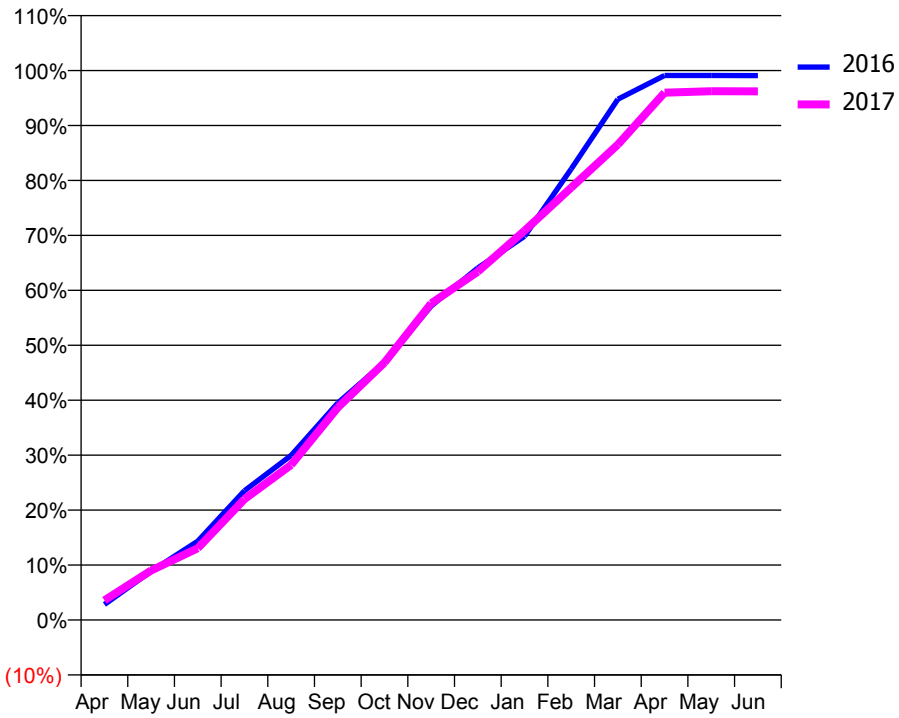
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,611 | |
| Quarter ending June 2016 | 3,546 | ↓ |
| Quarter ending September 2016 | 3,498 | ↓ |
| Quarter ending December 2016 | 3,614 | ↑ |
| Quarter ending March 2017 | 3,749 | ↑ |
| **Variance since March 2016** | 3.8% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 156 | 198 |
| May | 490 | 499 |
| June | 794 | 722 |
| July | 1,300 | 1,215 |
| August | 1,656 | 1,561 |
| September | 2,183 | 2,138 |
| October | 2,594 | 2,590 |
| November | 3,158 | 3,185 |
| December | 3,542 | 3,505 |
| January | 3,860 | 3,917 |
| February | 4,537 | 4,350 |
| March | 5,239 | 4,783 |
| April | 5,478 | 5,305 |
| May | 5,478 | 5,319 |
| June | 5,477 | 5,318 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 255 | 2,344 | 10.9% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 300 | 2,586 | 11.6% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,363 | 2,344 | 58.1% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,325 | 2,586 | 51.2% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 162 | 2,981 | 5.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 2,981 | 0.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 31 | 2,981 | 1.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 16 | 18 | *88.9%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 18 | *88.9%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 574422/0002 - Year end March 2017

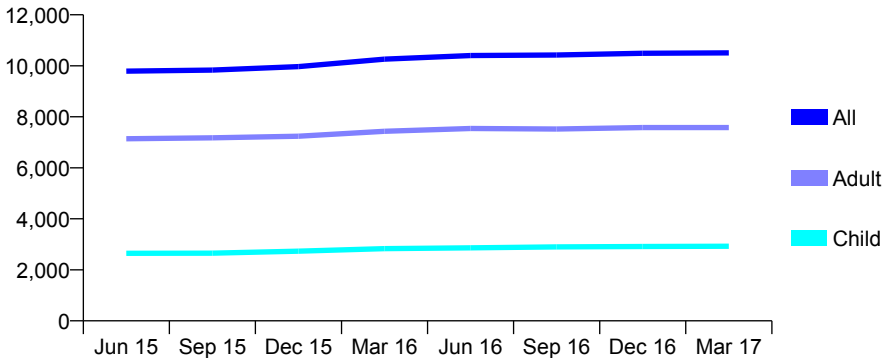
| | |
|---|---|
| Name or company name | MR R OSMAN |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 30,693 |
| Carry forward general activity (UDA) | 1,179 |
| 16/17 Contracted orthodontic activity (UOA) | 1,672 |
| Carry forward orthodontic activity (UOA) | -12 |
| Baseline contract value | £888,054.25 |

## ACCESS*

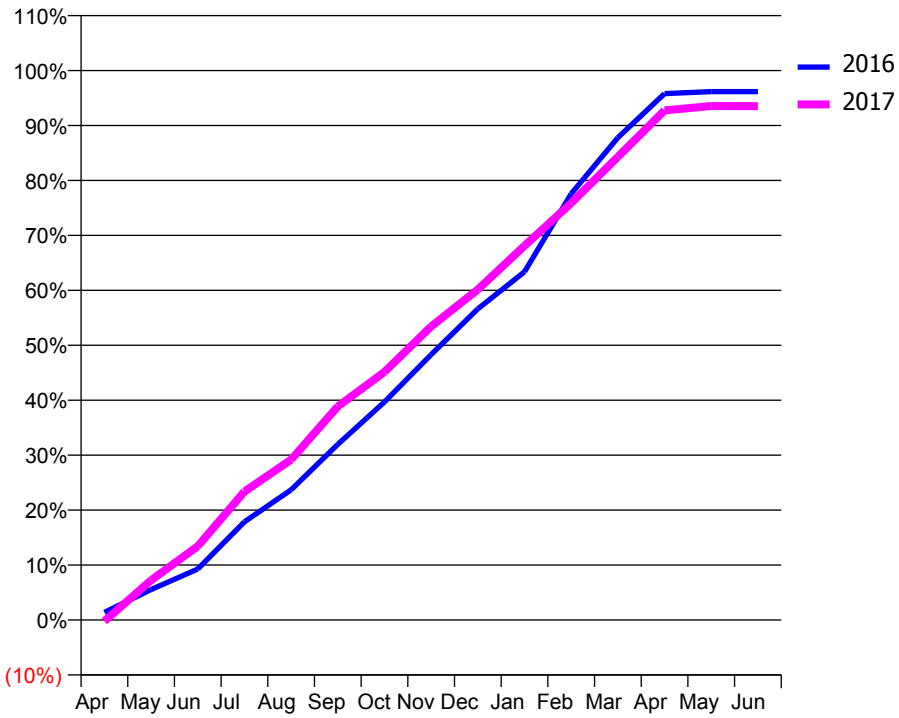
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 10,261 | |
| Quarter ending June 2016 | 10,405 | → |
| Quarter ending September 2016 | 10,424 | → |
| Quarter ending December 2016 | 10,494 | → |
| Quarter ending March 2017 | 10,505 | → |
| **Variance since March 2016** | 2.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 431 | -74 |
| May | 1,703 | 2,225 |
| June | 2,847 | 4,124 |
| July | 5,486 | 7,177 |
| August | 7,272 | 8,953 |
| September | 9,813 | 11,925 |
| October | 12,185 | 13,858 |
| November | 14,828 | 16,397 |
| December | 17,383 | 18,464 |
| January | 19,451 | 20,907 |
| February | 23,805 | 23,285 |
| March | 26,947 | 25,869 |
| April | 29,403 | 28,462 |
| May | 29,514 | 28,706 |
| June | 29,514 | 28,705 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 640 | 4,167 | 15.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,048 | 9,280 | 22.1% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,059 | 4,167 | 49.4% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,723 | 9,280 | 40.1% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,354 | 12,763 | 10.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 147 | 12,763 | 1.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 270 | 12,763 | 2.1% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 52 | 54 | *96.3%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 48 | 54 | *88.9%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 574546/0001 - Year end March 2017

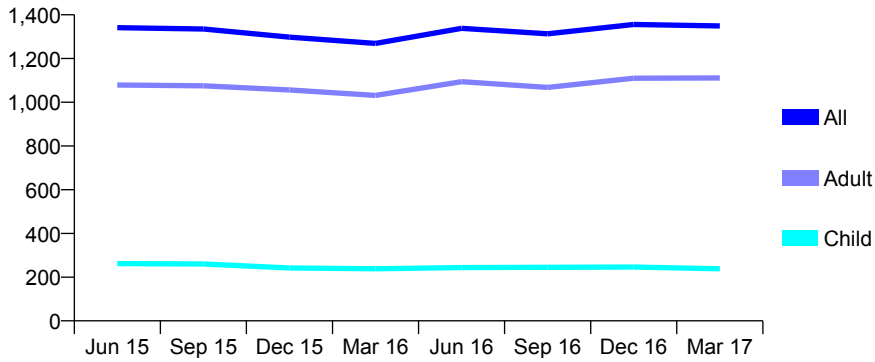
| | |
|---|---|
| Name or company name | MR PS THIARA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,800 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £94,917.55 |

## ACCESS*

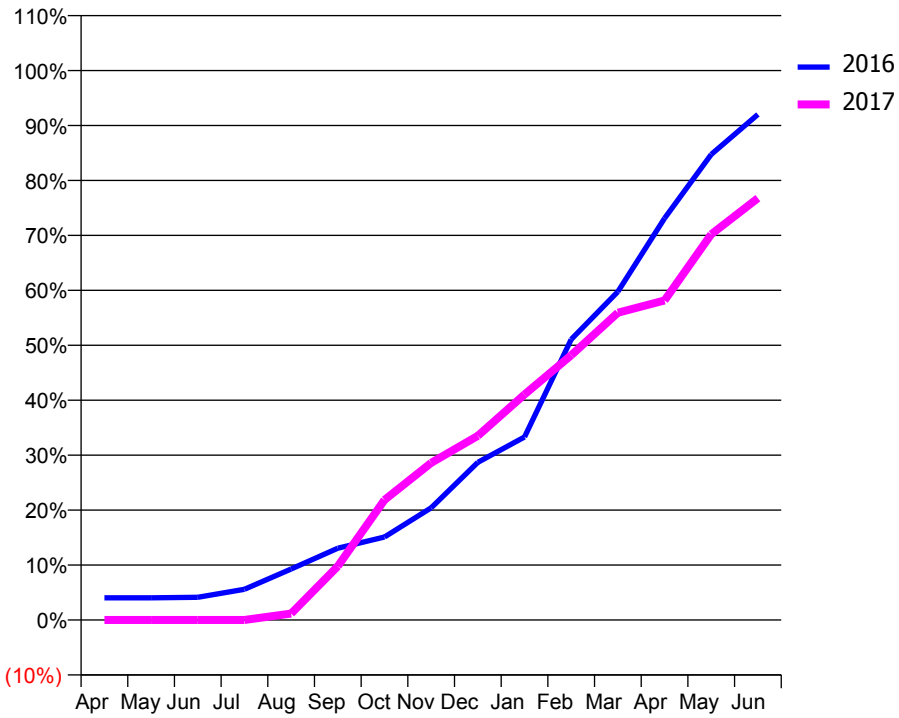
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,269 | |
| Quarter ending June 2016 | 1,338 | ↑ |
| Quarter ending September 2016 | 1,313 | ↓ |
| Quarter ending December 2016 | 1,356 | ↑ |
| Quarter ending March 2017 | 1,349 | → |
| **Variance since March 2016** | 6.3% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 117 | 0 |
| May | 117 | 0 |
| June | 120 | 0 |
| July | 162 | 0 |
| August | 269 | 45 |
| September | 379 | 372 |
| October | 438 | 830 |
| November | 592 | 1,087 |
| December | 832 | 1,274 |
| January | 966 | 1,560 |
| February | 1,481 | 1,831 |
| March | 1,733 | 2,125 |
| April | 2,120 | 2,210 |
| May | 2,457 | 2,667 |
| June | 2,668 | 2,917 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 2 | 249 | 0.8% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 33 | 1,115 | 3.0% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 82 | 249 | 32.9% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 336 | 1,115 | 30.1% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1 | 1,263 | 0.1% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 1,263 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,263 | 0.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 575186/0002 - Year end March 2017

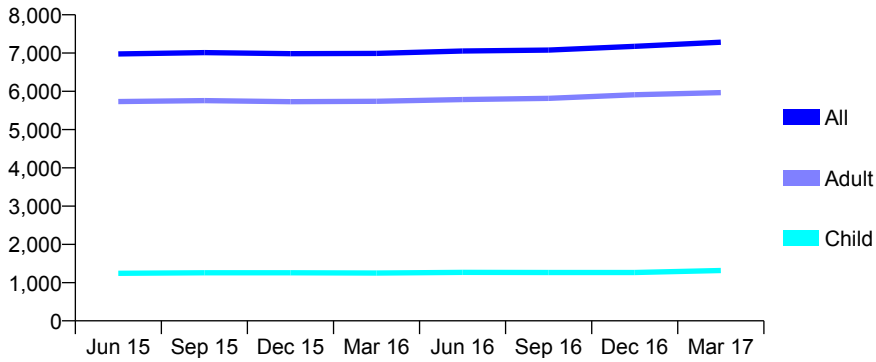
| | |
|---|---|
| Name or company name | MR S OWEN |
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 23,300 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £682,869.71 |

## ACCESS*

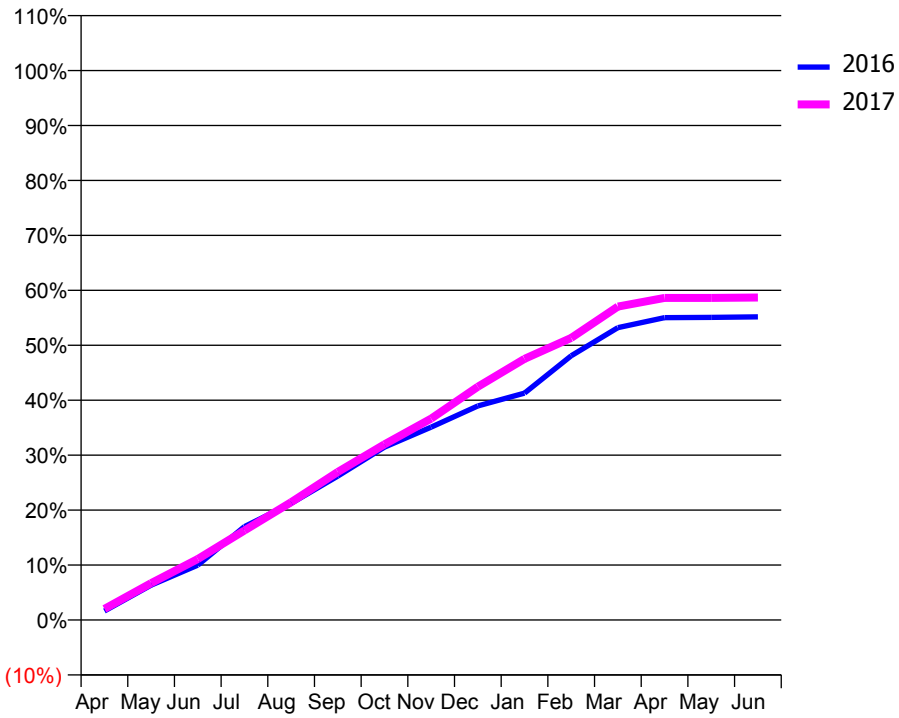
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,992 | |
| Quarter ending June 2016 | 7,053 | → |
| Quarter ending September 2016 | 7,079 | → |
| Quarter ending December 2016 | 7,174 | → |
| Quarter ending March 2017 | 7,282 | → |
| **Variance since March 2016** | 4.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 384 | 470 |
| May | 1,476 | 1,566 |
| June | 2,327 | 2,585 |
| July | 3,958 | 3,795 |
| August | 4,943 | 4,993 |
| September | 6,105 | 6,281 |
| October | 7,330 | 7,449 |
| November | 8,180 | 8,539 |
| December | 9,080 | 9,893 |
| January | 9,618 | 11,076 |
| February | 11,202 | 11,960 |
| March | 12,397 | 13,288 |
| April | 12,822 | 13,657 |
| May | 12,833 | 13,659 |
| June | 12,854 | 13,673 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 43 | 1,723 | 2.5% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 385 | 6,797 | 5.7% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 837 | 1,723 | 48.6% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,352 | 6,797 | 34.6% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 547 | 8,423 | 6.5% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 11 | 8,423 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 16 | 8,423 | 0.2% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | *92.3%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 13 | *84.6%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 575798/0001 - Year end March 2017

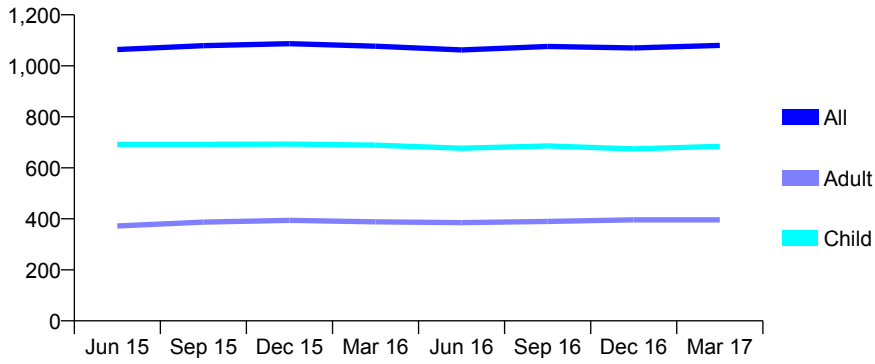
| | |
|---|---|
| Name or company name | MR CJ MEIXNER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,750 |
| Carry forward general activity (UDA) | -55 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £70,725.39 |

## ACCESS*

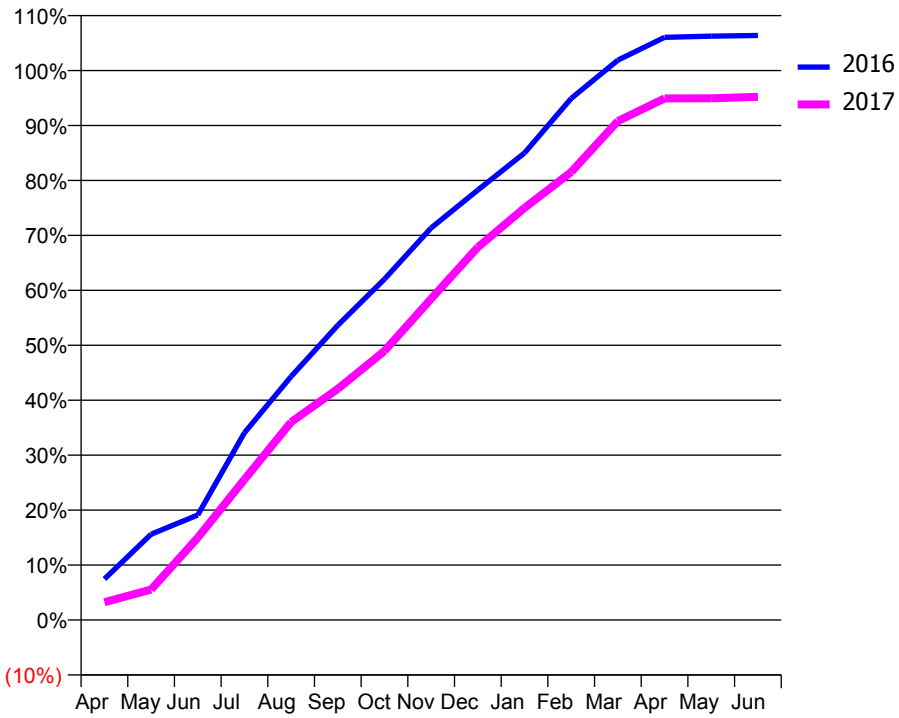
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,077 | |
| Quarter ending June 2016 | 1,062 | ↓ |
| Quarter ending September 2016 | 1,076 | → |
| Quarter ending December 2016 | 1,070 | → |
| Quarter ending March 2017 | 1,080 | → |
| **Variance since March 2016** | 0.3% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 205 | 89 |
| May | 429 | 153 |
| June | 526 | 412 |
| July | 937 | 704 |
| August | 1,219 | 991 |
| September | 1,475 | 1,157 |
| October | 1,706 | 1,347 |
| November | 1,962 | 1,608 |
| December | 2,152 | 1,865 |
| January | 2,337 | 2,062 |
| February | 2,610 | 2,242 |
| March | 2,802 | 2,497 |
| April | 2,916 | 2,610 |
| May | 2,922 | 2,611 |
| June | 2,925 | 2,618 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 73 | 1,086 | 6.7% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 92 | 450 | 20.4% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 736 | 1,086 | 67.8% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 228 | 450 | 50.7% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 92 | 1,517 | 6.1% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,517 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 1,517 | 0.1% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

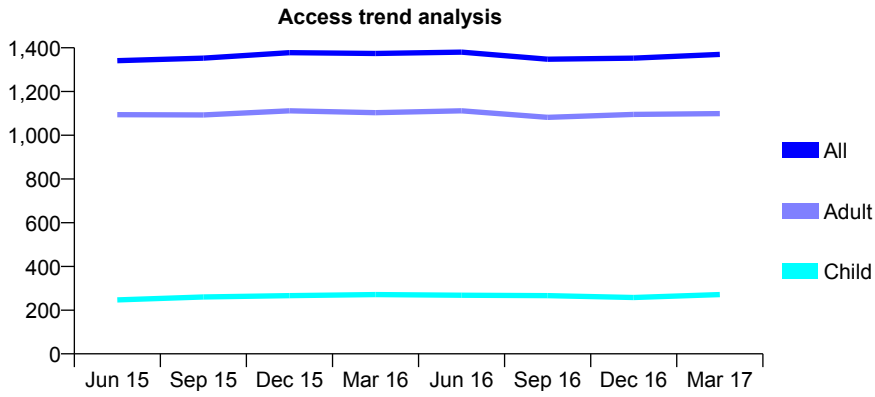
# Q53 - Vital Signs At a Glance Contract Report for 619744/0005 - Year end March 2017

| | |
|---|---|
| Name or company name | MR AM WILLIAMS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/07/2012 |
| Contract end date | |

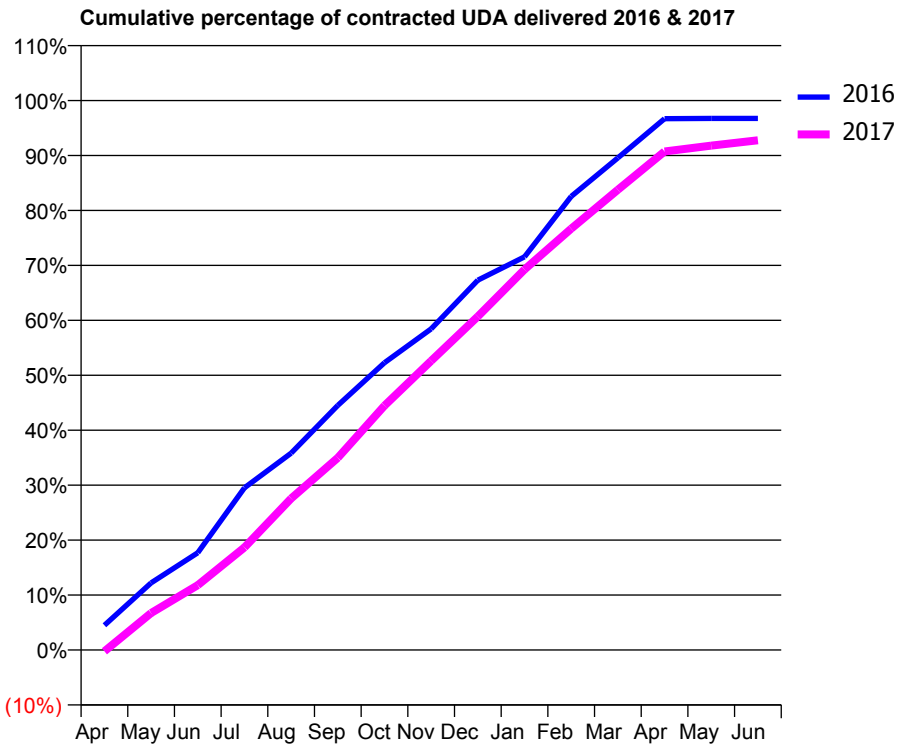
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,761 |
| Carry forward general activity (UDA) | 122 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £76,761.55 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,374 | |
| Quarter ending June 2016 | 1,380 | → |
| Quarter ending September 2016 | 1,348 | ↓ |
| Quarter ending December 2016 | 1,353 | → |
| Quarter ending March 2017 | 1,370 | → |
| **Variance since March 2016** | (0.3%) | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 170 | -10 |
| May | 459 | 253 |
| June | 665 | 444 |
| July | 1,110 | 702 |
| August | 1,347 | 1,037 |
| September | 1,675 | 1,315 |
| October | 1,966 | 1,673 |
| November | 2,198 | 1,979 |
| December | 2,531 | 2,283 |
| January | 2,691 | 2,604 |
| February | 3,105 | 2,883 |
| March | 3,368 | 3,150 |
| April | 3,636 | 3,412 |
| May | 3,638 | 3,452 |
| June | 3,638 | 3,488 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 23 | 437 | 5.3% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 190 | 1,852 | 10.3% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 265 | 437 | 60.6% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,197 | 1,852 | 64.6% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 165 | 2,259 | 7.3% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 15 | 2,259 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 30 | 2,259 | 1.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | *100.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 13 | *100.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

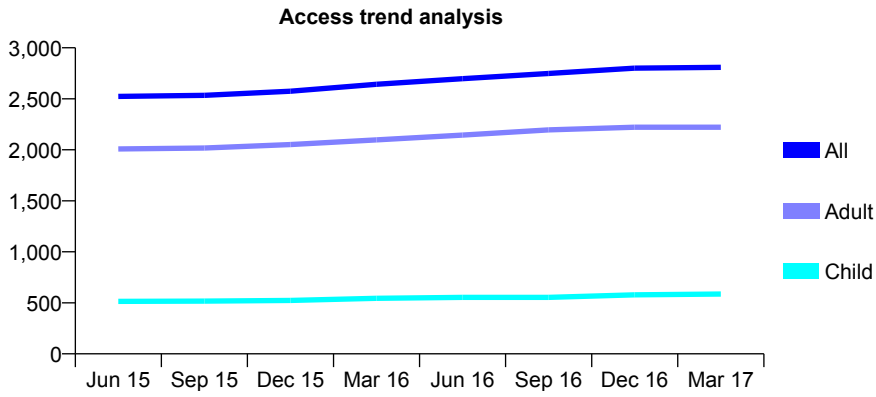
# Q53 - Vital Signs At a Glance Contract Report for 619744/0006 - Year end March 2017

| | |
|---|---|
| Name or company name | MR AM WILLIAMS |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 02/07/2012 |
| Contract end date | |

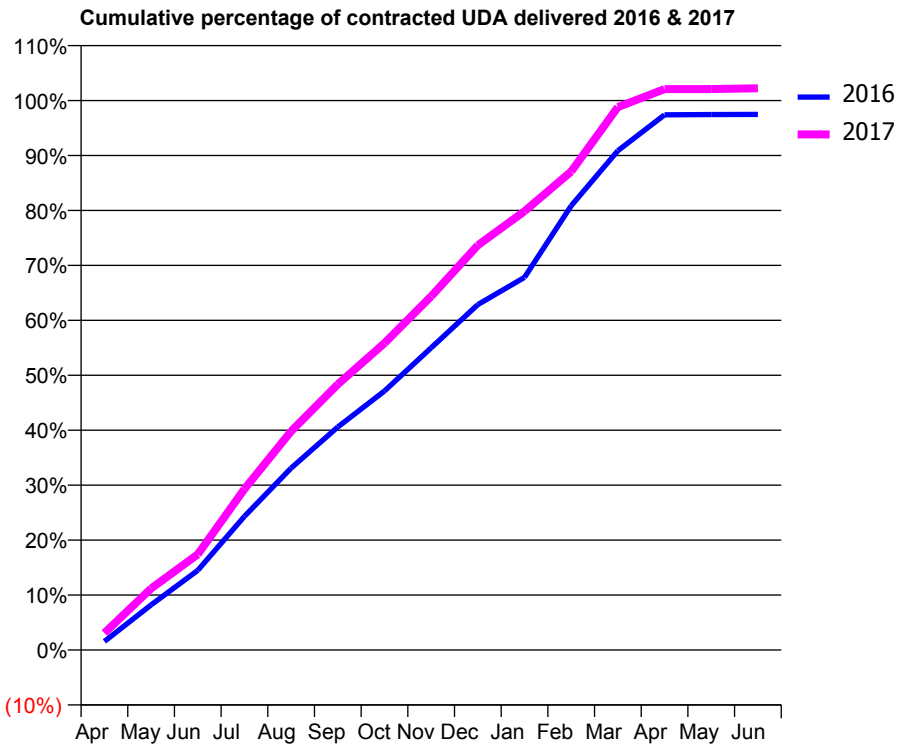
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,452 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 409 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £178,614.99 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,642 | |
| Quarter ending June 2016 | 2,698 | ↑ |
| Quarter ending September 2016 | 2,748 | → |
| Quarter ending December 2016 | 2,800 | → |
| Quarter ending March 2017 | 2,808 | → |
| **Variance since March 2016** | 6.3% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 116 | 230 |
| May | 612 | 835 |
| June | 1,080 | 1,297 |
| July | 1,813 | 2,183 |
| August | 2,468 | 2,967 |
| September | 3,025 | 3,604 |
| October | 3,513 | 4,161 |
| November | 4,099 | 4,797 |
| December | 4,685 | 5,490 |
| January | 5,053 | 5,950 |
| February | 6,024 | 6,489 |
| March | 6,771 | 7,362 |
| April | 7,259 | 7,608 |
| May | 7,262 | 7,608 |
| June | 7,263 | 7,618 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 70 | 975 | 7.2% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 476 | 3,586 | 13.3% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 598 | 975 | 61.3% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,289 | 3,586 | 63.8% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 368 | 4,391 | 8.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 48 | 4,391 | 1.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 75 | 4,391 | 1.7% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 626171/0001 - Year end March 2017

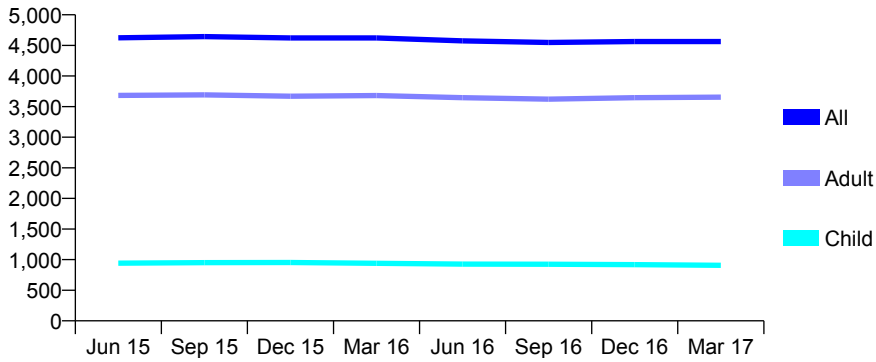
| | |
|---|---|
| Name or company name | MR MG HASSALL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,950 |
| Carry forward general activity (UDA) | -51 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £264,307.89 |

## ACCESS*

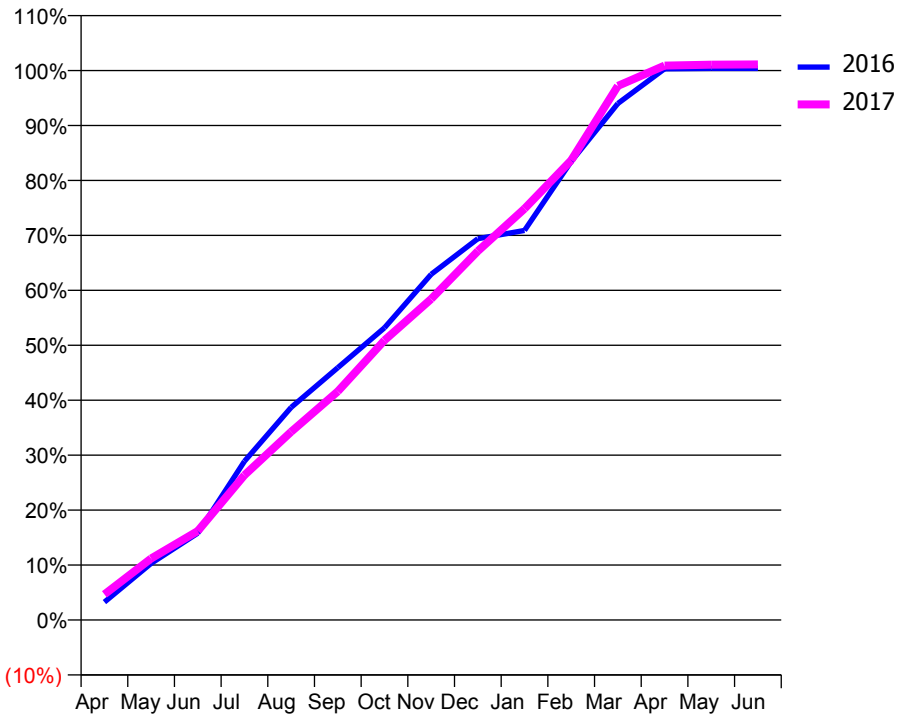
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,621 | |
| Quarter ending June 2016 | 4,573 | ↓ |
| Quarter ending September 2016 | 4,547 | → |
| Quarter ending December 2016 | 4,564 | → |
| Quarter ending March 2017 | 4,563 | → |
| **Variance since March 2016** | (1.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 422 | 605 |
| May | 1,335 | 1,452 |
| June | 2,047 | 2,096 |
| July | 3,740 | 3,414 |
| August | 5,011 | 4,435 |
| September | 5,946 | 5,387 |
| October | 6,888 | 6,591 |
| November | 8,148 | 7,565 |
| December | 8,987 | 8,694 |
| January | 9,180 | 9,694 |
| February | 10,805 | 10,835 |
| March | 12,172 | 12,586 |
| April | 12,990 | 13,065 |
| May | 12,998 | 13,086 |
| June | 13,001 | 13,094 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 104 | 1,240 | 8.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 750 | 5,168 | 14.5% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 426 | 1,240 | 34.4% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,833 | 5,168 | 35.5% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 134 | 6,309 | 2.1% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 78 | 6,309 | 1.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 299 | 6,309 | 4.7% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

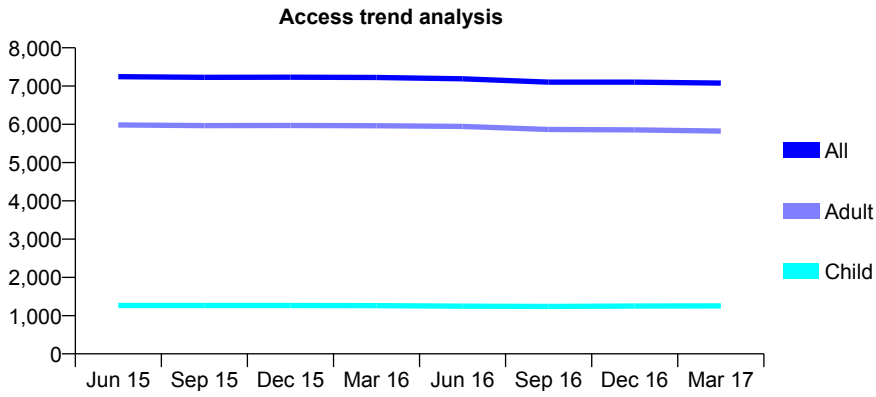
# Q53 - Vital Signs At a Glance Contract Report for 630152/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR TJ LEWIN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

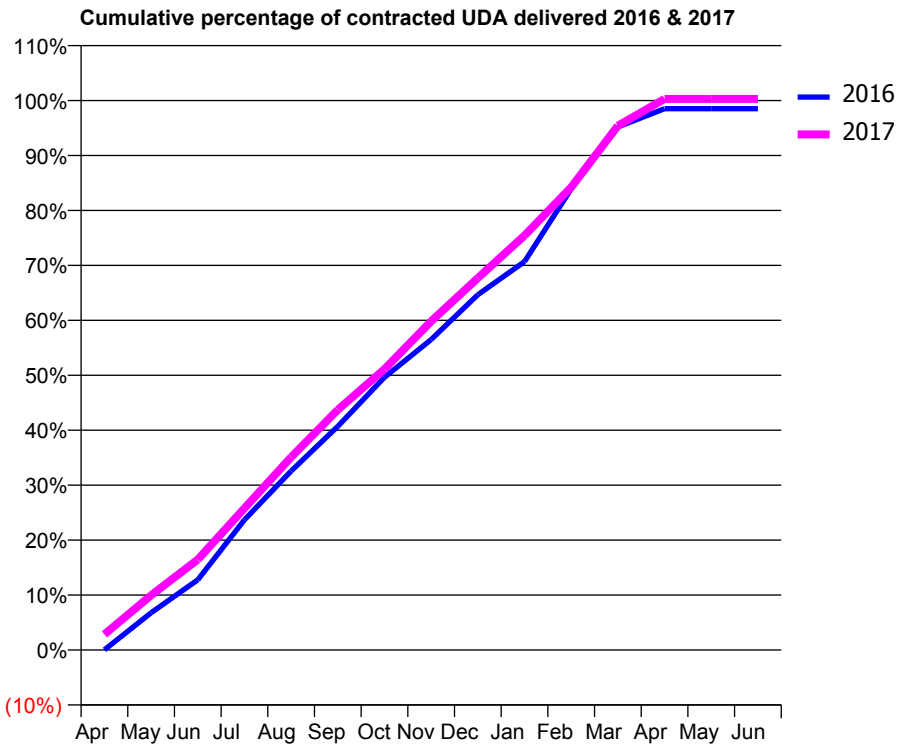
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,059 |
| Carry forward general activity (UDA) | 269 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £449,594.71 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,224 | |
| Quarter ending June 2016 | 7,190 | → |
| Quarter ending September 2016 | 7,103 | ↓ |
| Quarter ending December 2016 | 7,103 | → |
| Quarter ending March 2017 | 7,077 | → |
| **Variance since March 2016** | (2.0%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 8 | 515 |
| May | 1,223 | 1,798 |
| June | 2,309 | 2,973 |
| July | 4,280 | 4,659 |
| August | 5,883 | 6,340 |
| September | 7,354 | 7,895 |
| October | 8,965 | 9,232 |
| November | 10,204 | 10,804 |
| December | 11,678 | 12,223 |
| January | 12,763 | 13,624 |
| February | 15,155 | 15,208 |
| March | 17,190 | 17,227 |
| April | 17,789 | 18,109 |
| May | 17,790 | 18,110 |
| June | 17,790 | 18,110 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 85 | 1,750 | 4.9% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,138 | 7,742 | 14.7% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 845 | 1,750 | 48.3% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,896 | 7,742 | 37.4% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 677 | 8,633 | 7.8% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 84 | 8,633 | 1.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 102 | 8,633 | 1.2% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 21 | 22 | *95.5%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 22 | 22 | *100.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 630470/0001 - Year end March 2017

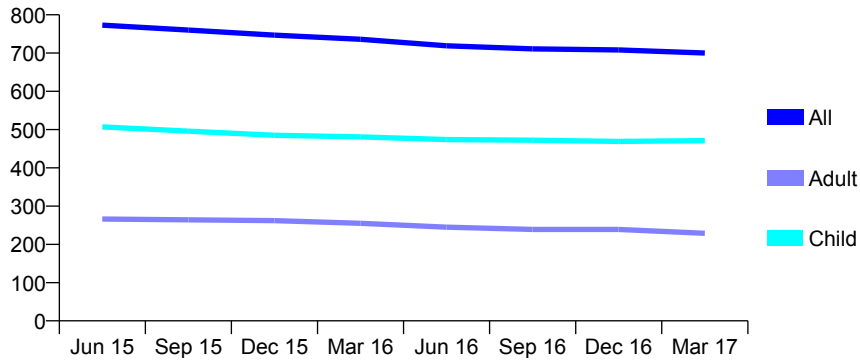
| | |
|---|---|
| Name or company name | MR PW AIRDRIE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,630 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £36,251.99 |

## ACCESS*

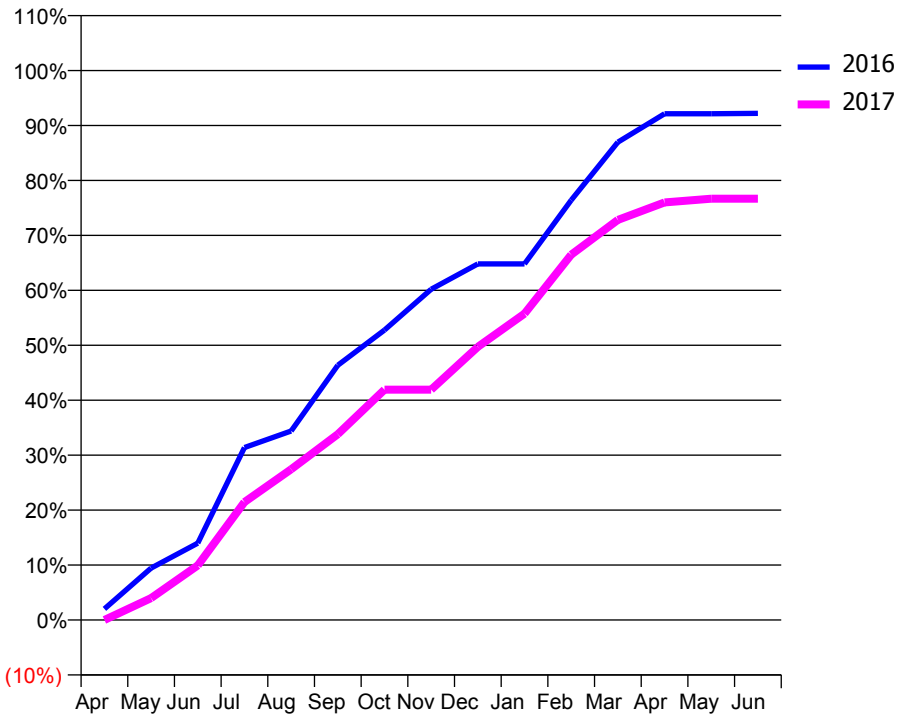
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 736 | |
| Quarter ending June 2016 | 719 | ↓ |
| Quarter ending September 2016 | 711 | ↓ |
| Quarter ending December 2016 | 708 | → |
| Quarter ending March 2017 | 700 | ↓ |
| **Variance since March 2016** | (4.9%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 33 | 0 |
| May | 154 | 65 |
| June | 228 | 162 |
| July | 512 | 350 |
| August | 561 | 447 |
| September | 756 | 551 |
| October | 860 | 683 |
| November | 981 | 683 |
| December | 1,056 | 810 |
| January | 1,056 | 909 |
| February | 1,245 | 1,084 |
| March | 1,418 | 1,187 |
| April | 1,502 | 1,239 |
| May | 1,502 | 1,250 |
| June | 1,503 | 1,250 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 32 | 798 | 4.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 27 | 266 | 10.2% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 602 | 798 | 75.4% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 189 | 266 | 71.1% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 4 | 1,034 | 0.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,034 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,034 | 0.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 634794/0001 - Year end March 2017

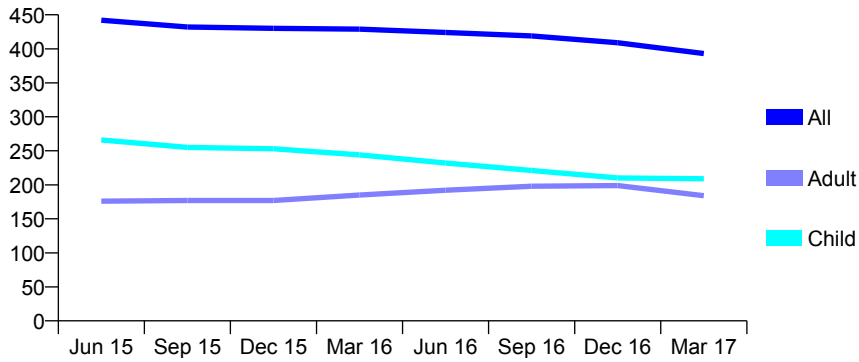
| | |
|---|---|
| Name or company name | MR MA FELLER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,049 |
| Carry forward general activity (UDA) | 17 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £26,105.81 |

## ACCESS*

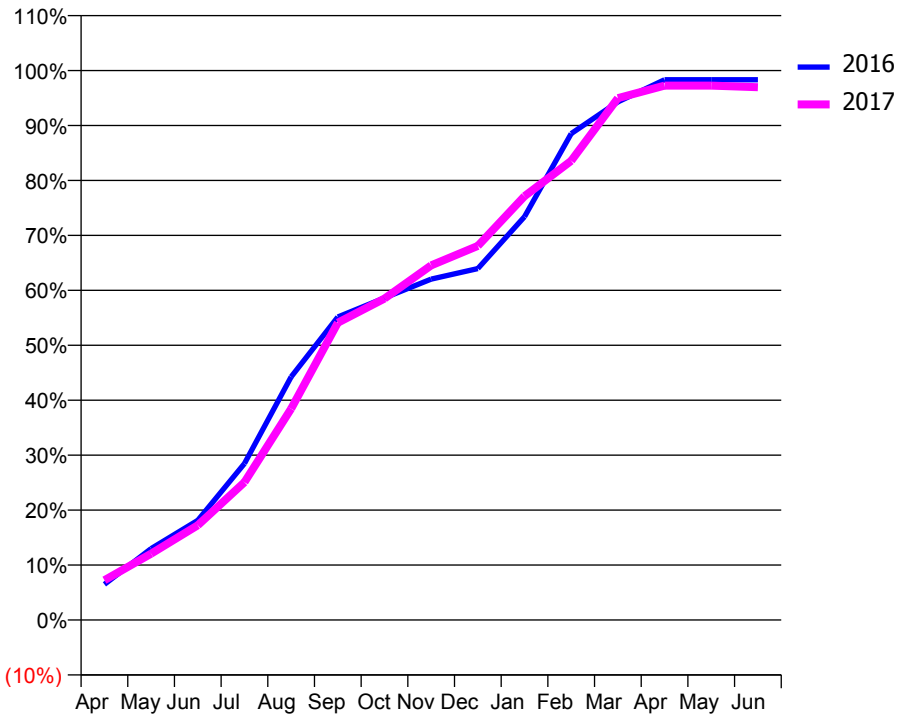
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 429 | |
| Quarter ending June 2016 | 424 | ↓ |
| Quarter ending September 2016 | 419 | ↓ |
| Quarter ending December 2016 | 409 | ↓ |
| Quarter ending March 2017 | 393 | ↓ |
| **Variance since March 2016** | (8.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 68 | 76 |
| May | 136 | 127 |
| June | 190 | 181 |
| July | 299 | 263 |
| August | 464 | 403 |
| September | 579 | 568 |
| October | 615 | 614 |
| November | 651 | 677 |
| December | 671 | 714 |
| January | 770 | 809 |
| February | 929 | 877 |
| March | 989 | 996 |
| April | 1,031 | 1,020 |
| May | 1,031 | 1,020 |
| June | 1,031 | 1,017 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 14 | 329 | 4.3% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 9 | 147 | 6.1% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 171 | 329 | 52.0% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 34 | 147 | 23.1% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 16 | 462 | 3.5% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 462 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 462 | 0.6% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 635138/0001 - Year end March 2017

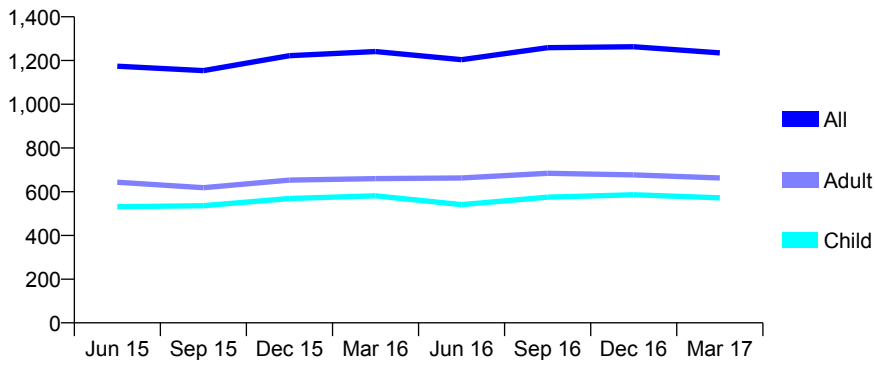
| | |
|---|---|
| Name or company name | MR FM RAHMAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,619 |
| Carry forward general activity (UDA) | -40 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £106,169.32 |

## ACCESS*

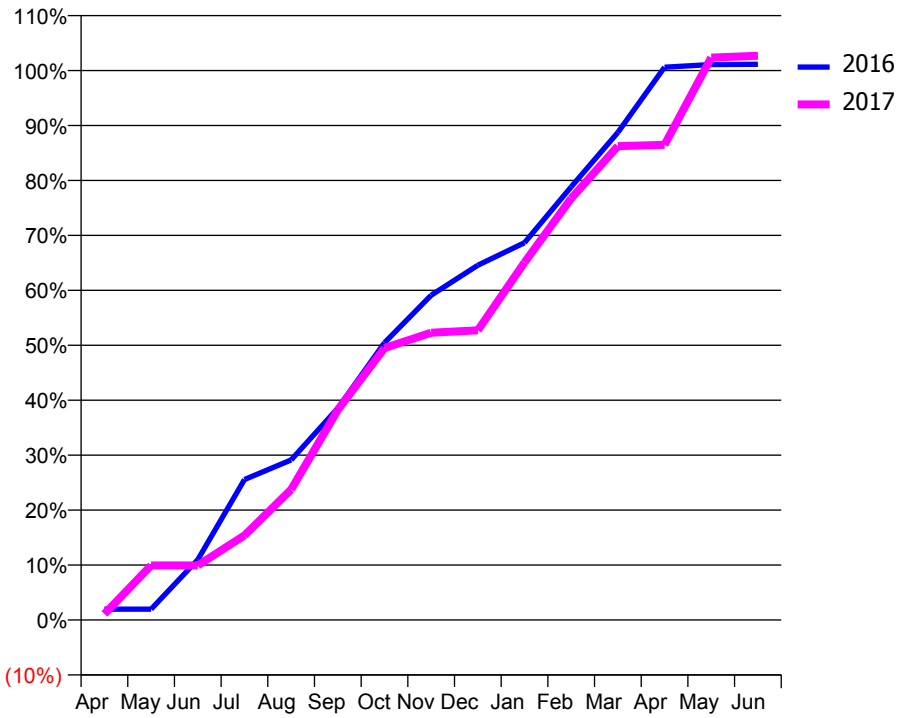
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,241 | |
| Quarter ending June 2016 | 1,204 | ↓ |
| Quarter ending September 2016 | 1,259 | ↑ |
| Quarter ending December 2016 | 1,263 | → |
| Quarter ending March 2017 | 1,235 | ↓ |
| **Variance since March 2016** | (0.5%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 72 | 40 |
| May | 72 | 360 |
| June | 397 | 360 |
| July | 925 | 557 |
| August | 1,054 | 859 |
| September | 1,395 | 1,384 |
| October | 1,826 | 1,791 |
| November | 2,139 | 1,892 |
| December | 2,336 | 1,908 |
| January | 2,485 | 2,355 |
| February | 2,853 | 2,777 |
| March | 3,212 | 3,121 |
| April | 3,641 | 3,130 |
| May | 3,659 | 3,704 |
| June | 3,660 | 3,716 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 25 | 723 | 3.5% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 86 | 665 | 12.9% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 346 | 723 | 47.9% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 217 | 665 | 32.6% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 120 | 1,399 | 8.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 1,399 | 0.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,399 | 0.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 1 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 641960/0002 - Year end March 2017

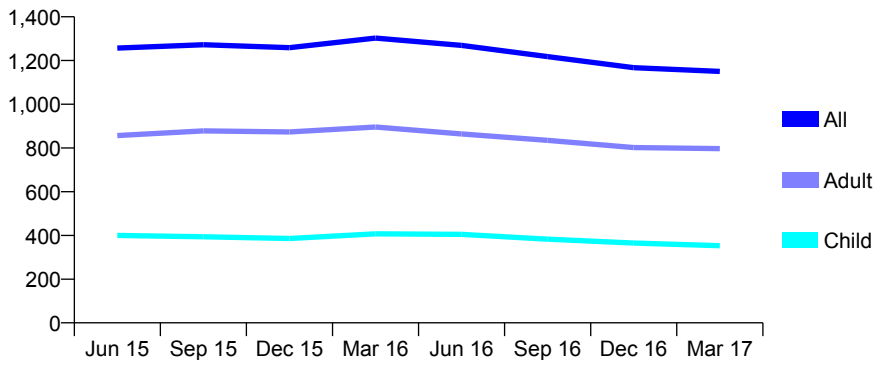
| | |
|---|---|
| Name or company name | MR AJ BROWNE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2014 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,750 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £60,776.65 |

## ACCESS*

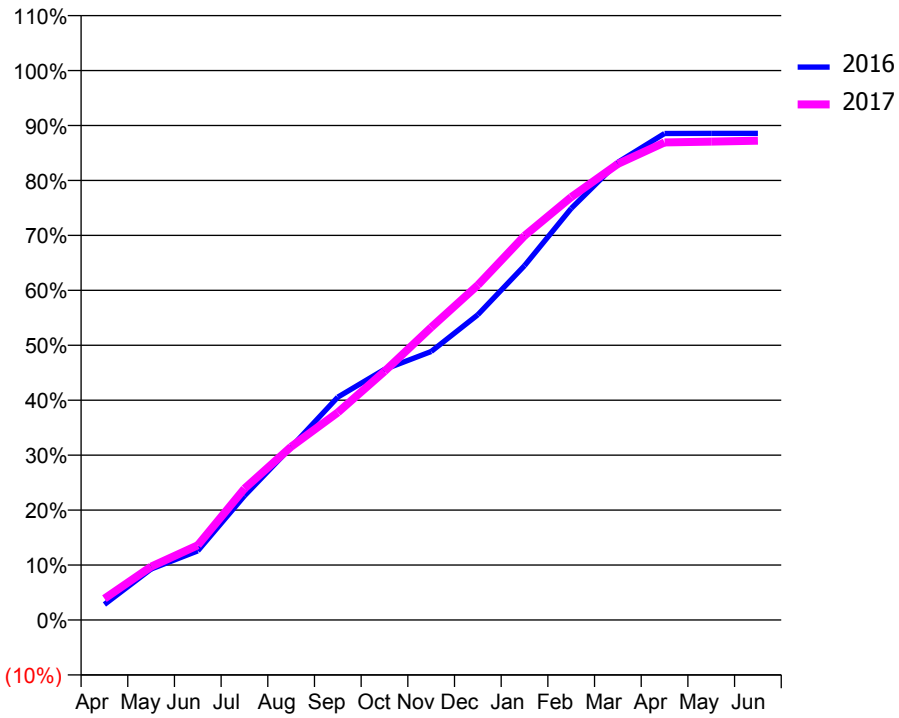
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,303 | |
| Quarter ending June 2016 | 1,269 | ↓ |
| Quarter ending September 2016 | 1,218 | ↓ |
| Quarter ending December 2016 | 1,167 | ↓ |
| Quarter ending March 2017 | 1,150 | ↓ |
| **Variance since March 2016** | (11.7%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 87 | 107 |
| May | 288 | 267 |
| June | 390 | 374 |
| July | 701 | 657 |
| August | 976 | 867 |
| September | 1,258 | 1,039 |
| October | 1,414 | 1,244 |
| November | 1,515 | 1,465 |
| December | 1,722 | 1,676 |
| January | 1,999 | 1,923 |
| February | 2,322 | 2,117 |
| March | 2,582 | 2,283 |
| April | 2,745 | 2,390 |
| May | 2,746 | 2,394 |
| June | 2,746 | 2,399 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 26 | 593 | 4.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 76 | 977 | 7.8% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 405 | 593 | 68.3% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 509 | 977 | 52.1% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 24 | 1,551 | 1.5% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 1,551 | 0.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 35 | 1,551 | 2.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 641960/0003 - Year end March 2017

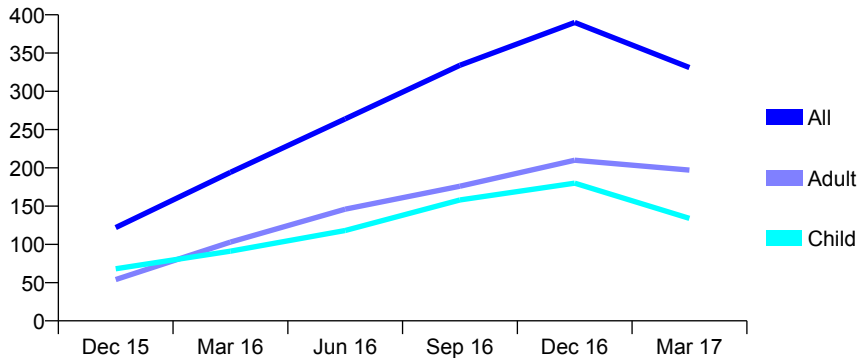
| | |
|---|---|
| Name or company name | MR AJ BROWNE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 807 |
| Carry forward general activity (UDA) | 3 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £19,884.19 |

## ACCESS*

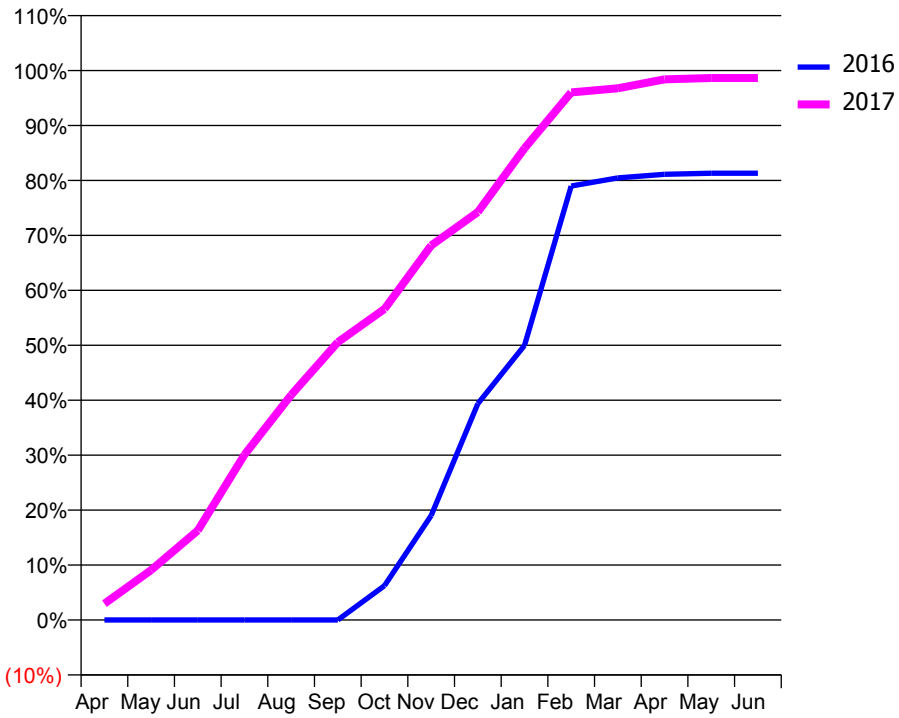
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 194 | |
| Quarter ending June 2016 | 264 | ↑ |
| Quarter ending September 2016 | 334 | ↑ |
| Quarter ending December 2016 | 390 | ↑ |
| Quarter ending March 2017 | 331 | ↓ |
| **Variance since March 2016** | 70.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 24 |
| May | 0 | 73 |
| June | 0 | 132 |
| July | 0 | 243 |
| August | 0 | 330 |
| September | 0 | 408 |
| October | 29 | 457 |
| November | 90 | 550 |
| December | 185 | 599 |
| January | 235 | 693 |
| February | 372 | 775 |
| March | 379 | 781 |
| April | 382 | 794 |
| May | 383 | 796 |
| June | 383 | 796 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 7 | 260 | 2.7% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 21 | 270 | 7.8% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 117 | 260 | 45.0% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 95 | 270 | 35.2% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 20 | 541 | 3.7% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 541 | 0.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 13 | 541 | 2.4% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 650072/0001 - Year end March 2017

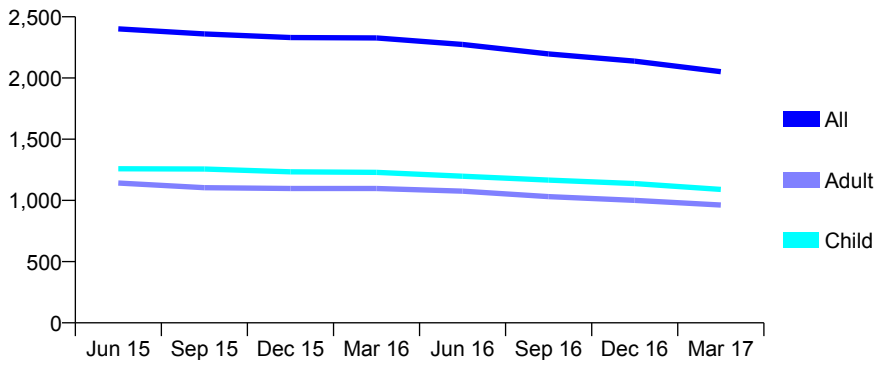
| | |
|---|---|
| Name or company name | MR PR BRADLEY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £123,936.93 |

## ACCESS*

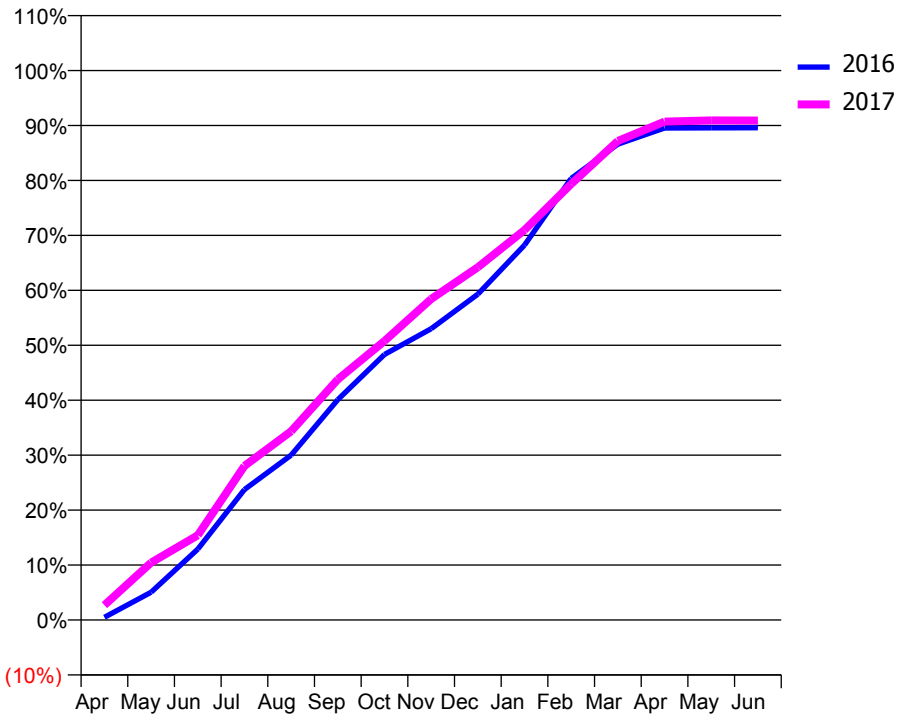
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,327 | |
| Quarter ending June 2016 | 2,274 | ↓ |
| Quarter ending September 2016 | 2,197 | ↓ |
| Quarter ending December 2016 | 2,138 | ↓ |
| Quarter ending March 2017 | 2,052 | ↓ |
| **Variance since March 2016** | (11.8%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 25 | 136 |
| May | 263 | 522 |
| June | 670 | 771 |
| July | 1,234 | 1,403 |
| August | 1,560 | 1,717 |
| September | 2,085 | 2,189 |
| October | 2,513 | 2,538 |
| November | 2,756 | 2,921 |
| December | 3,083 | 3,210 |
| January | 3,547 | 3,548 |
| February | 4,179 | 3,967 |
| March | 4,503 | 4,359 |
| April | 4,655 | 4,534 |
| May | 4,656 | 4,546 |
| June | 4,658 | 4,545 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 125 | 1,613 | 7.7% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 181 | 1,262 | 14.3% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,064 | 1,613 | 66.0% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 821 | 1,262 | 65.1% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 154 | 2,890 | 5.3% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,890 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 2,890 | 0.2% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

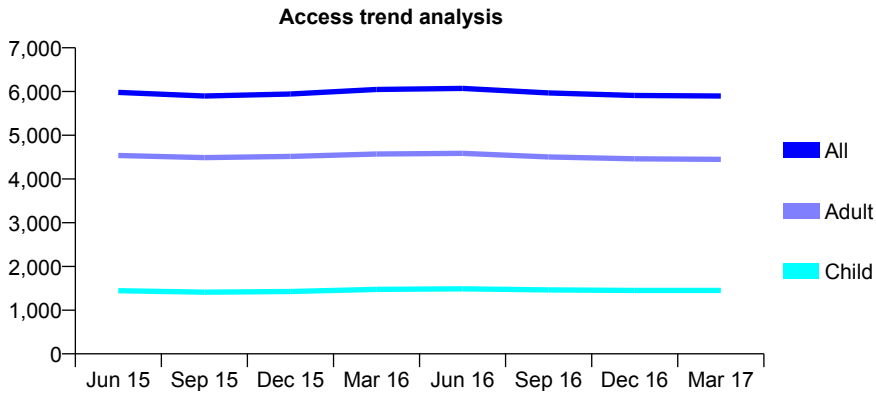
# Q53 - Vital Signs At a Glance Contract Report for 650579/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR AW STANLEY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

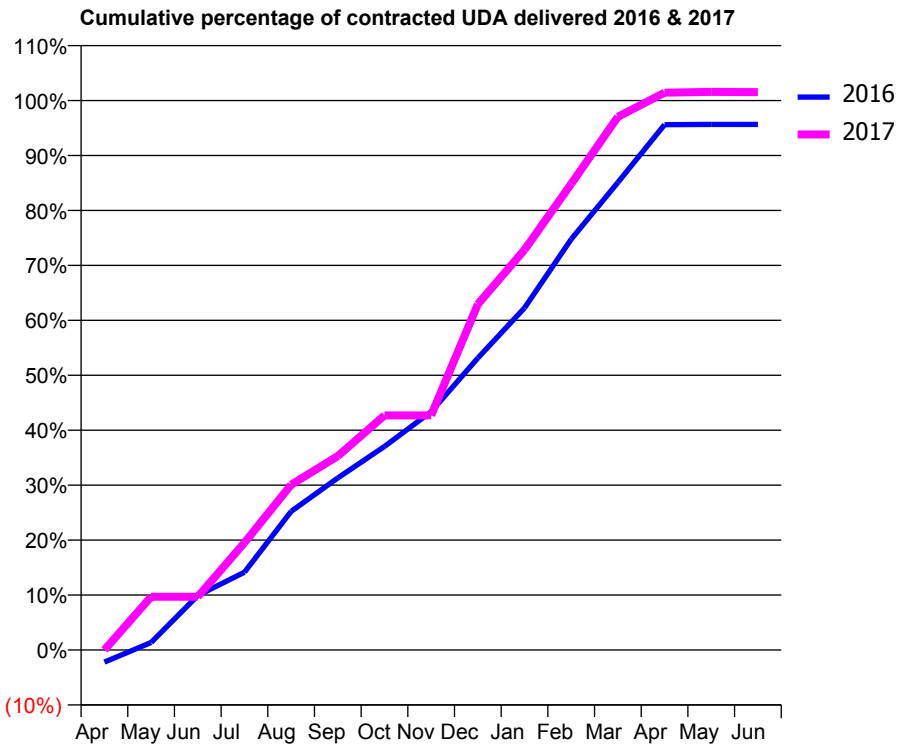
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 17,035 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £576,226.14 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,046 | |
| Quarter ending June 2016 | 6,072 | → |
| Quarter ending September 2016 | 5,967 | ↓ |
| Quarter ending December 2016 | 5,911 | → |
| Quarter ending March 2017 | 5,898 | → |
| **Variance since March 2016** | (2.4%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -379 | 1 |
| May | 232 | 1,651 |
| June | 1,687 | 1,651 |
| July | 2,411 | 3,327 |
| August | 4,298 | 5,122 |
| September | 5,336 | 6,011 |
| October | 6,312 | 7,272 |
| November | 7,388 | 7,272 |
| December | 9,050 | 10,723 |
| January | 10,605 | 12,410 |
| February | 12,734 | 14,451 |
| March | 14,495 | 16,530 |
| April | 16,285 | 17,279 |
| May | 16,293 | 17,301 |
| June | 16,293 | 17,295 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 156 | 2,203 | 7.1% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 953 | 6,450 | 14.8% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,339 | 2,203 | 60.8% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,608 | 6,450 | 40.4% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 228 | 7,496 | 3.0% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 7,496 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 306 | 7,496 | 4.1% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 12 | *83.3%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 12 | *83.3%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 653071/0002 - Year end March 2017

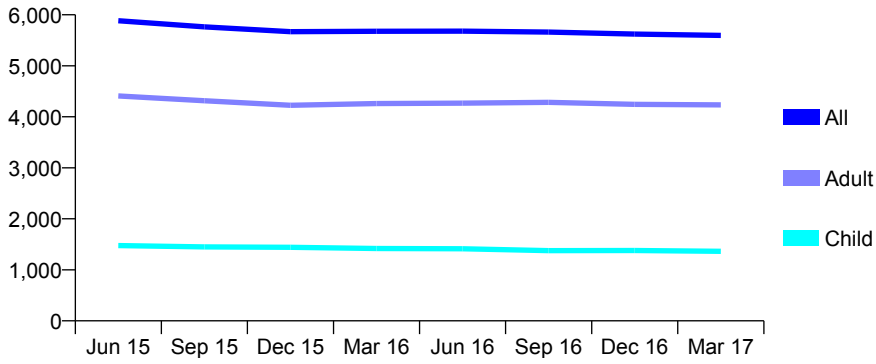
| | |
|---|---|
| Name or company name | MISS SS KHAIRA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,115 |
| Carry forward general activity (UDA) | -234 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £368,903.83 |

## ACCESS*

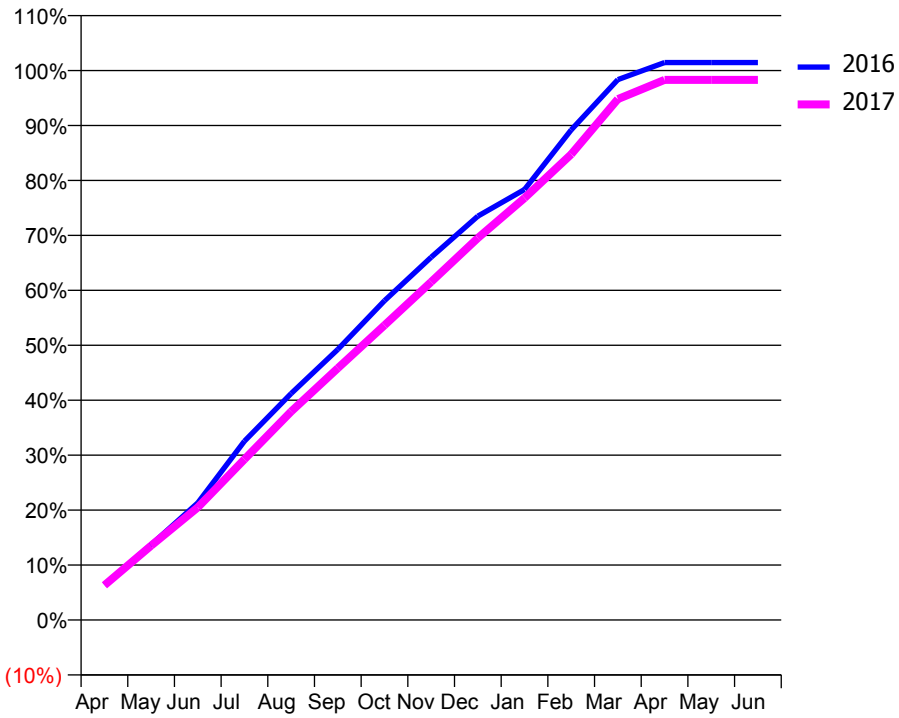
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,677 | |
| Quarter ending June 2016 | 5,680 | → |
| Quarter ending September 2016 | 5,661 | → |
| Quarter ending December 2016 | 5,623 | → |
| Quarter ending March 2017 | 5,597 | → |
| **Variance since March 2016** | (1.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1,031 | 1,020 |
| May | 2,207 | 2,179 |
| June | 3,434 | 3,303 |
| July | 5,248 | 4,716 |
| August | 6,642 | 6,113 |
| September | 7,938 | 7,385 |
| October | 9,364 | 8,643 |
| November | 10,638 | 9,915 |
| December | 11,844 | 11,201 |
| January | 12,626 | 12,377 |
| February | 14,375 | 13,659 |
| March | 15,849 | 15,277 |
| April | 16,347 | 15,840 |
| May | 16,350 | 15,842 |
| June | 16,349 | 15,842 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 122 | 2,014 | 6.1% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 797 | 5,971 | 13.3% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,233 | 2,014 | 61.2% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,560 | 5,971 | 59.6% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 479 | 8,038 | 6.0% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 162 | 8,038 | 2.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 54 | 8,038 | 0.7% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 19 | 19 | *100.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 19 | *89.5%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 654221/0001 - Year end March 2017

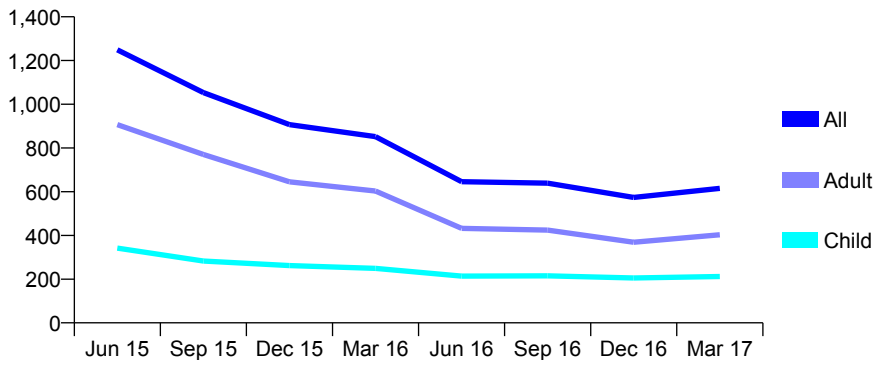
| | |
|---|---|
| Name or company name | MR SP HUNDAL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £170,495.15 |

## ACCESS*

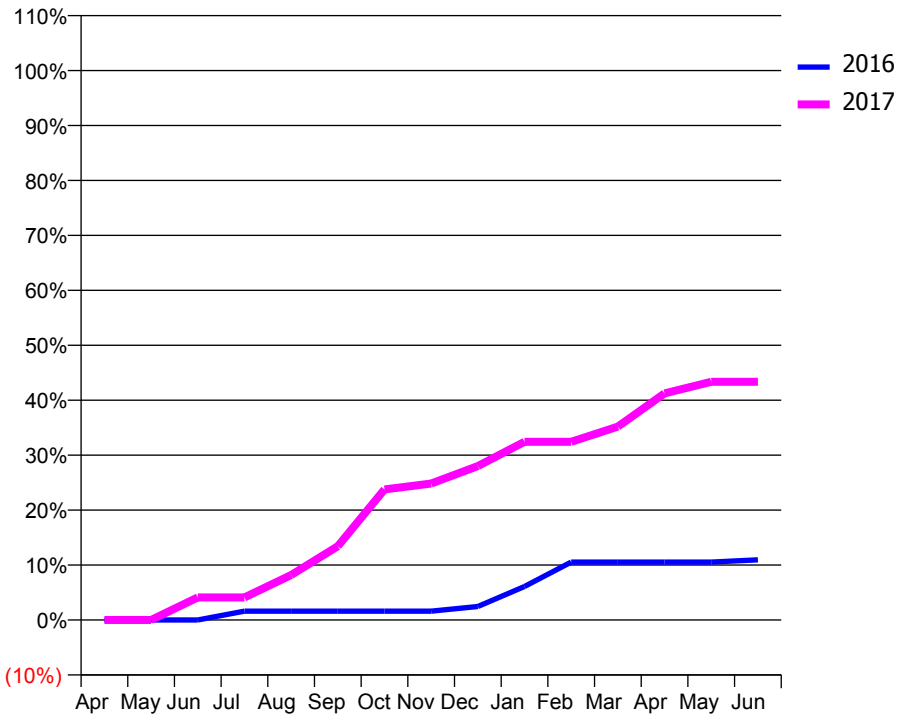
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 852 | |
| Quarter ending June 2016 | 646 | ↓ |
| Quarter ending September 2016 | 639 | ↓ |
| Quarter ending December 2016 | 574 | ↓ |
| Quarter ending March 2017 | 615 | ↑ |
| **Variance since March 2016** | (27.8%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 247 |
| July | 97 | 247 |
| August | 97 | 491 |
| September | 97 | 806 |
| October | 97 | 1,426 |
| November | 97 | 1,490 |
| December | 148 | 1,681 |
| January | 366 | 1,946 |
| February | 633 | 1,946 |
| March | 633 | 2,111 |
| April | 633 | 2,475 |
| May | 633 | 2,601 |
| June | 658 | 2,601 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 6 | 193 | 3.1% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 12 | 340 | 3.5% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 22 | 193 | 11.4% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 32 | 340 | 9.4% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 2 | 637 | 0.3% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 637 | 0.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 637 | 0.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 658480/0001 - Year end March 2017

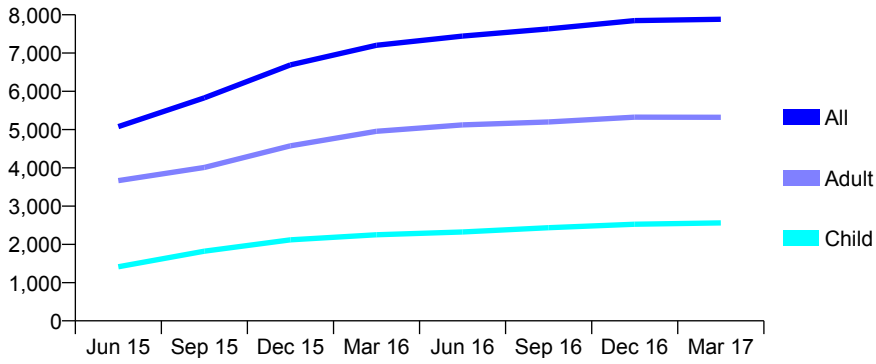
| | |
|---|---|
| Name or company name | MISS TJ WHITMORE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 15,317 |
| Carry forward general activity (UDA) | 71 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £430,212.63 |

## ACCESS*

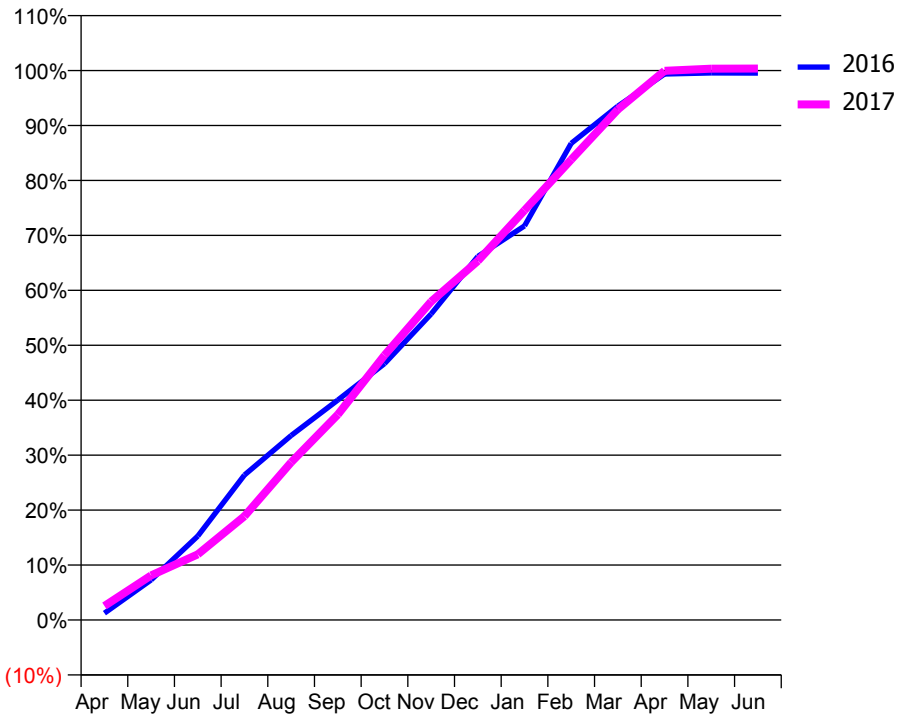
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 7,205 | |
| Quarter ending June 2016 | 7,445 | ↑ |
| Quarter ending September 2016 | 7,633 | ↑ |
| Quarter ending December 2016 | 7,850 | ↑ |
| Quarter ending March 2017 | 7,883 | → |
| **Variance since March 2016** | 9.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 190 | 394 |
| May | 1,116 | 1,245 |
| June | 2,339 | 1,830 |
| July | 4,042 | 2,894 |
| August | 5,143 | 4,394 |
| September | 6,132 | 5,726 |
| October | 7,146 | 7,380 |
| November | 8,533 | 8,879 |
| December | 10,135 | 10,007 |
| January | 10,987 | 11,419 |
| February | 13,287 | 12,834 |
| March | 14,324 | 14,231 |
| April | 15,220 | 15,310 |
| May | 15,248 | 15,369 |
| June | 15,246 | 15,371 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 158 | 3,882 | 4.1% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 257 | 5,558 | 4.6% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,443 | 3,882 | 62.9% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,499 | 5,558 | 27.0% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 317 | 8,856 | 3.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 48 | 8,856 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 8,856 | 0.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 9 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 658995/0002 - Year end March 2017

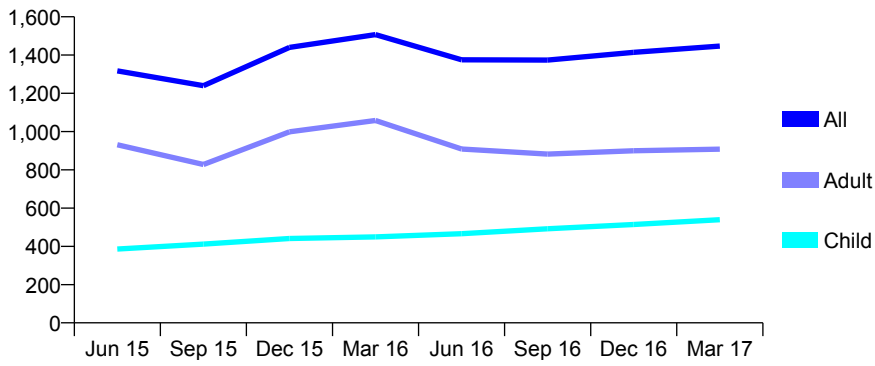
| | |
|---|---|
| Name or company name | MR SR MEHTA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 03/07/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,000 |
| Carry forward general activity (UDA) | -56 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £115,227.74 |

## ACCESS*

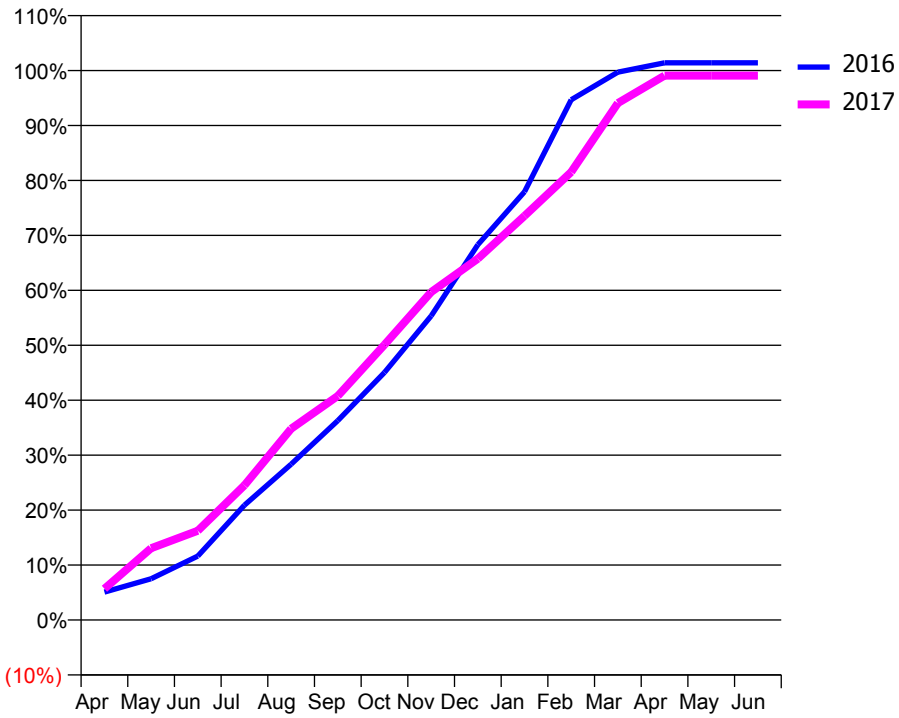
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,507 | |
| Quarter ending June 2016 | 1,375 | ↓ |
| Quarter ending September 2016 | 1,374 | → |
| Quarter ending December 2016 | 1,414 | ↑ |
| Quarter ending March 2017 | 1,447 | ↑ |
| **Variance since March 2016** | (4.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 203 | 227 |
| May | 301 | 523 |
| June | 465 | 650 |
| July | 836 | 981 |
| August | 1,135 | 1,392 |
| September | 1,452 | 1,631 |
| October | 1,802 | 2,004 |
| November | 2,213 | 2,387 |
| December | 2,732 | 2,630 |
| January | 3,118 | 2,941 |
| February | 3,787 | 3,261 |
| March | 3,988 | 3,763 |
| April | 4,056 | 3,963 |
| May | 4,056 | 3,963 |
| June | 4,056 | 3,963 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 37 | 840 | 4.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 68 | 562 | 12.1% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 513 | 840 | 61.1% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 239 | 562 | 42.5% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 36 | 1,422 | 2.5% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 1,422 | 0.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 4 | 1,422 | 0.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 676349/0001 - Year end March 2017

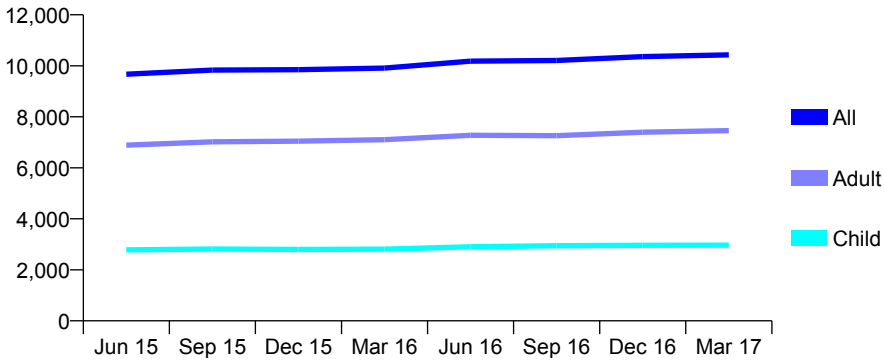
| | |
|---|---|
| Name or company name | MRS MK DEOL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 22,272 |
| Carry forward general activity (UDA) | -171 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £656,758.99 |

## ACCESS*

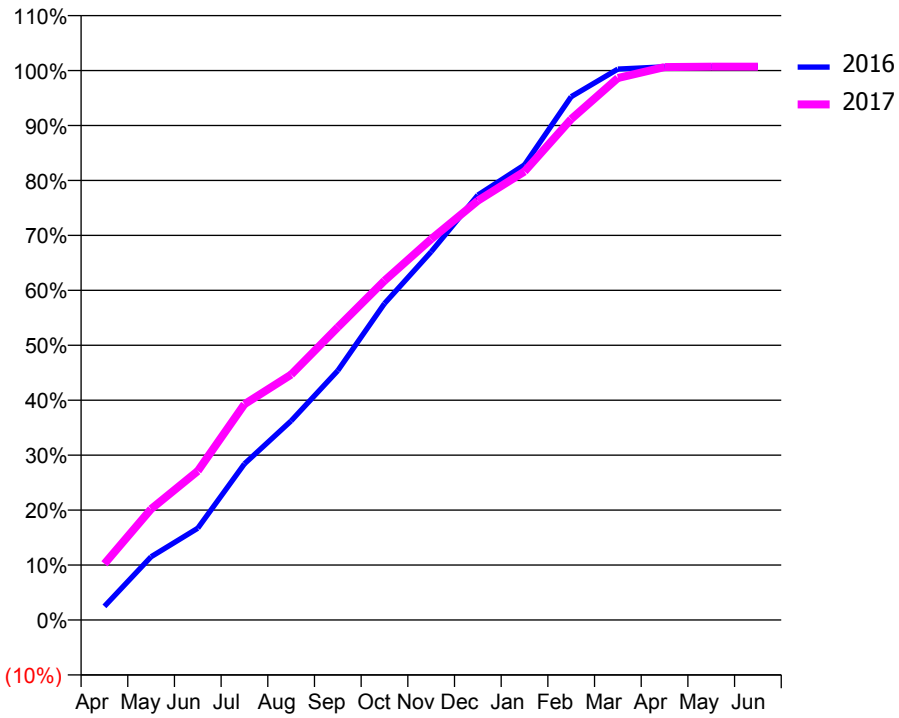
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 9,910 | |
| Quarter ending June 2016 | 10,184 | ↑ |
| Quarter ending September 2016 | 10,207 | → |
| Quarter ending December 2016 | 10,360 | → |
| Quarter ending March 2017 | 10,429 | → |
| **Variance since March 2016** | 5.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 552 | 2,281 |
| May | 2,566 | 4,500 |
| June | 3,720 | 6,041 |
| July | 6,331 | 8,748 |
| August | 8,073 | 9,948 |
| September | 10,110 | 11,868 |
| October | 12,826 | 13,751 |
| November | 14,927 | 15,438 |
| December | 17,223 | 16,993 |
| January | 18,450 | 18,179 |
| February | 21,209 | 20,305 |
| March | 22,332 | 21,966 |
| April | 22,419 | 22,409 |
| May | 22,431 | 22,427 |
| June | 22,443 | 22,426 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 135 | 3,681 | 3.7% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 437 | 8,073 | 5.4% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,995 | 3,681 | 54.2% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,144 | 8,073 | 51.3% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 66 | 10,263 | 0.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 41 | 10,263 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 24 | 10,263 | 0.2% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 679836/0001 - Year end March 2017

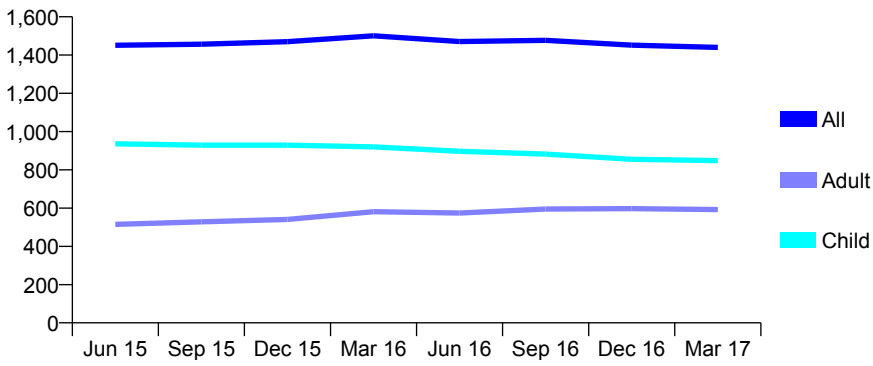
| | |
|---|---|
| Name or company name | MR P MULLIGAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,700 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £112,377.24 |

## ACCESS*

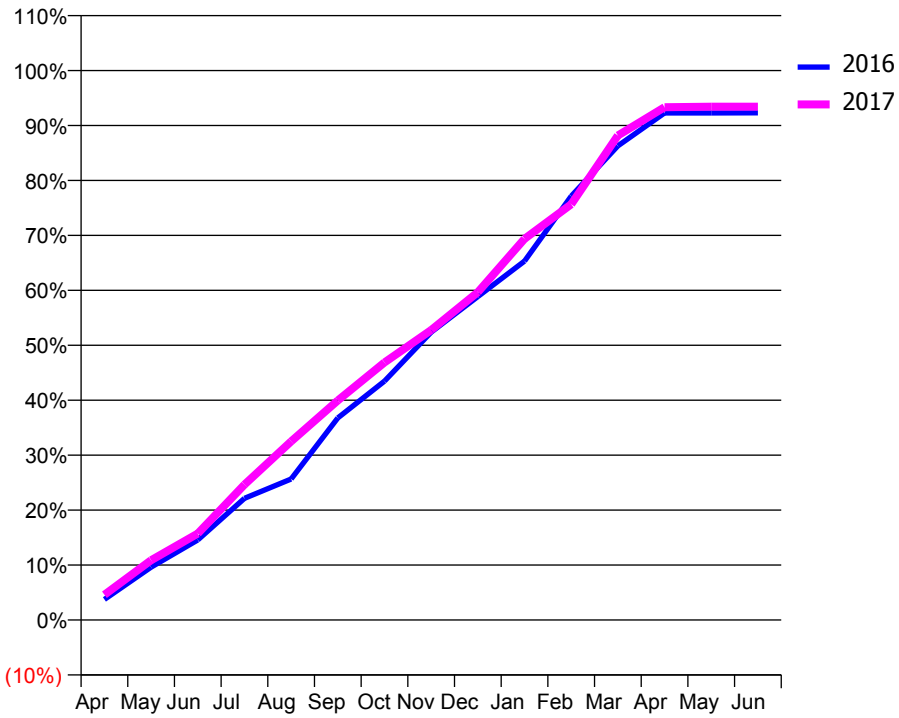
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,501 | |
| Quarter ending June 2016 | 1,471 | ↓ |
| Quarter ending September 2016 | 1,477 | → |
| Quarter ending December 2016 | 1,452 | ↓ |
| Quarter ending March 2017 | 1,440 | → |
| **Variance since March 2016** | (4.1%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 139 | 170 |
| May | 356 | 402 |
| June | 539 | 583 |
| July | 820 | 911 |
| August | 950 | 1,203 |
| September | 1,361 | 1,478 |
| October | 1,609 | 1,735 |
| November | 1,938 | 1,953 |
| December | 2,178 | 2,208 |
| January | 2,416 | 2,566 |
| February | 2,854 | 2,799 |
| March | 3,192 | 3,262 |
| April | 3,414 | 3,452 |
| May | 3,414 | 3,456 |
| June | 3,415 | 3,456 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 97 | 1,714 | 5.7% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 50 | 757 | 6.6% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,314 | 1,714 | 76.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 500 | 757 | 66.1% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 62 | 2,416 | 2.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 2,416 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 2,416 | 0.2% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 681202/0003 - Year end March 2017

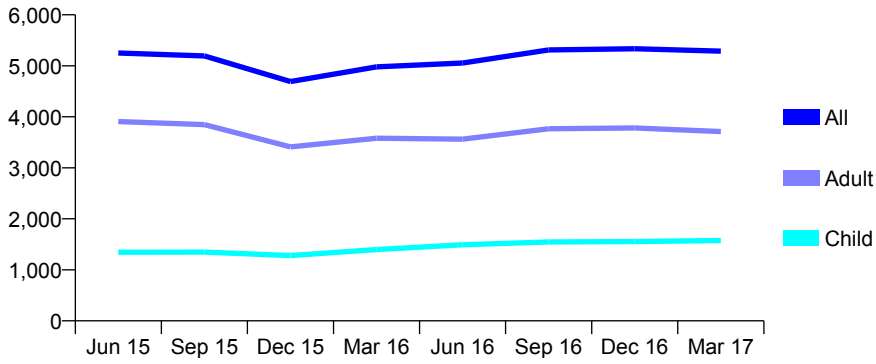
| | |
|---|---|
| Name or company name | MR M EBRAHIM |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 17/01/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 17,400 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £459,834.44 |

## ACCESS*

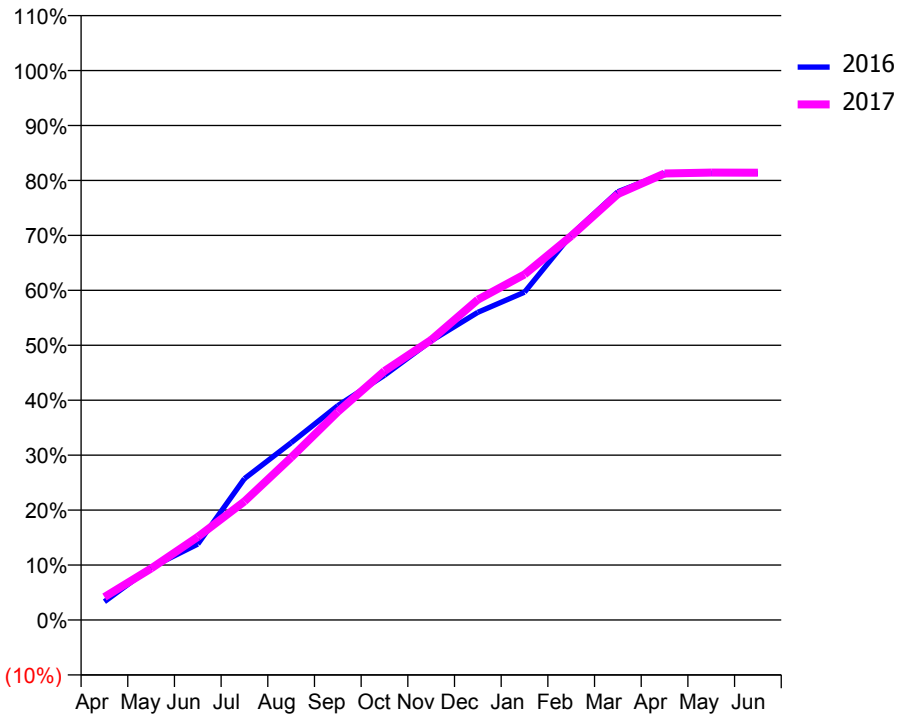
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,979 | |
| Quarter ending June 2016 | 5,055 | → |
| Quarter ending September 2016 | 5,312 | ↑ |
| Quarter ending December 2016 | 5,335 | → |
| Quarter ending March 2017 | 5,288 | → |
| **Variance since March 2016** | 6.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 581 | 729 |
| May | 1,668 | 1,632 |
| June | 2,405 | 2,631 |
| July | 4,477 | 3,754 |
| August | 5,613 | 5,147 |
| September | 6,788 | 6,594 |
| October | 7,751 | 7,885 |
| November | 8,838 | 8,868 |
| December | 9,743 | 10,146 |
| January | 10,381 | 10,942 |
| February | 12,198 | 12,160 |
| March | 13,560 | 13,490 |
| April | 14,138 | 14,139 |
| May | 14,142 | 14,167 |
| June | 14,142 | 14,164 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 148 | 2,226 | 6.6% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 525 | 4,660 | 11.3% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,026 | 2,226 | 46.1% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,456 | 4,660 | 31.2% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 383 | 6,894 | 5.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 116 | 6,894 | 1.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 75 | 6,894 | 1.1% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 10 | *80.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | *90.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 682500/0001 - Year end March 2017

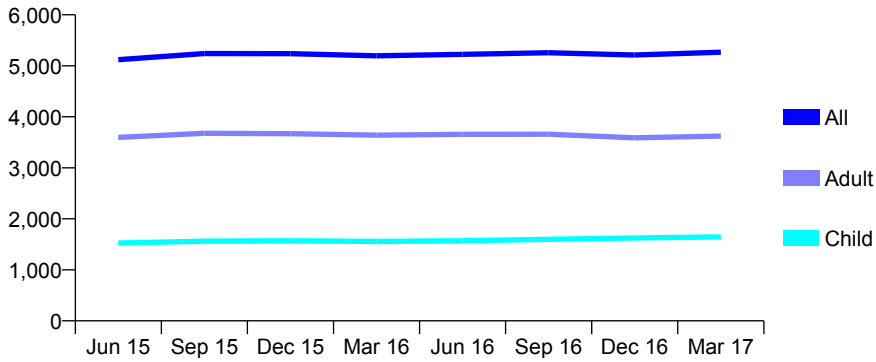
| | |
|---|---|
| Name or company name | MR MN GAMBROUDES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 14,071 |
| Carry forward general activity (UDA) | 153 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £414,736.25 |

## ACCESS*

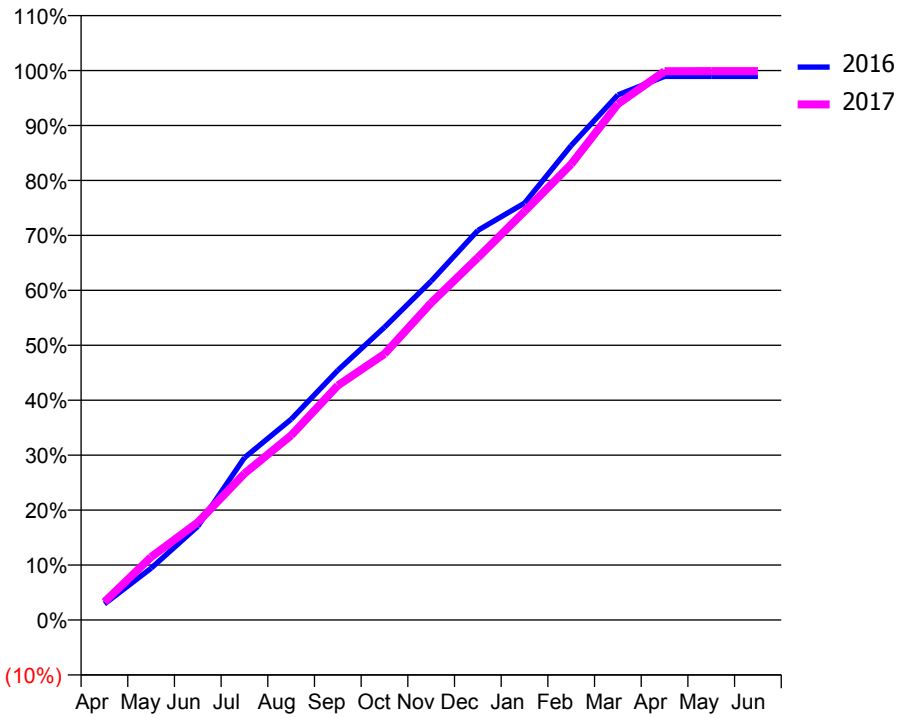
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,197 | |
| Quarter ending June 2016 | 5,225 | → |
| Quarter ending September 2016 | 5,257 | → |
| Quarter ending December 2016 | 5,213 | → |
| Quarter ending March 2017 | 5,267 | → |
| **Variance since March 2016** | 1.3% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 412 | 462 |
| May | 1,328 | 1,615 |
| June | 2,399 | 2,502 |
| July | 4,156 | 3,751 |
| August | 5,142 | 4,727 |
| September | 6,395 | 6,004 |
| October | 7,496 | 6,813 |
| November | 8,677 | 8,123 |
| December | 9,975 | 9,280 |
| January | 10,674 | 10,464 |
| February | 12,152 | 11,673 |
| March | 13,444 | 13,214 |
| April | 13,918 | 14,054 |
| May | 13,918 | 14,056 |
| June | 13,918 | 14,056 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 206 | 2,634 | 7.8% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 648 | 5,160 | 12.6% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,747 | 2,634 | 66.3% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,150 | 5,160 | 61.0% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 279 | 7,887 | 3.5% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 45 | 7,887 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 48 | 7,887 | 0.6% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | *91.7%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 12 | *100.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 688142/0001 - Year end March 2017

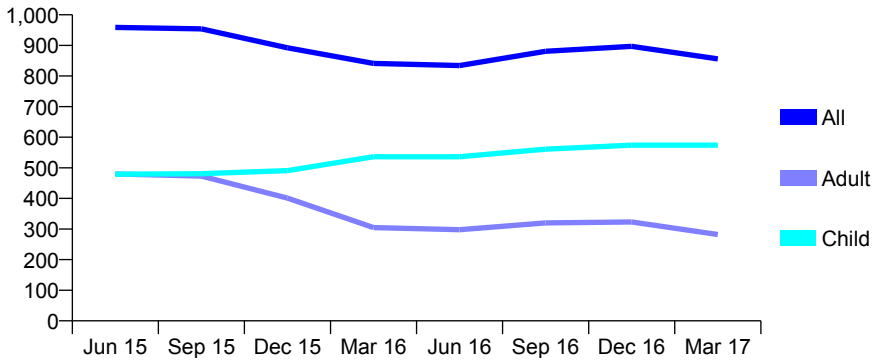
| | |
|---|---|
| Name or company name | MR P GOVENDER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,400 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £33,677.22 |

## ACCESS*

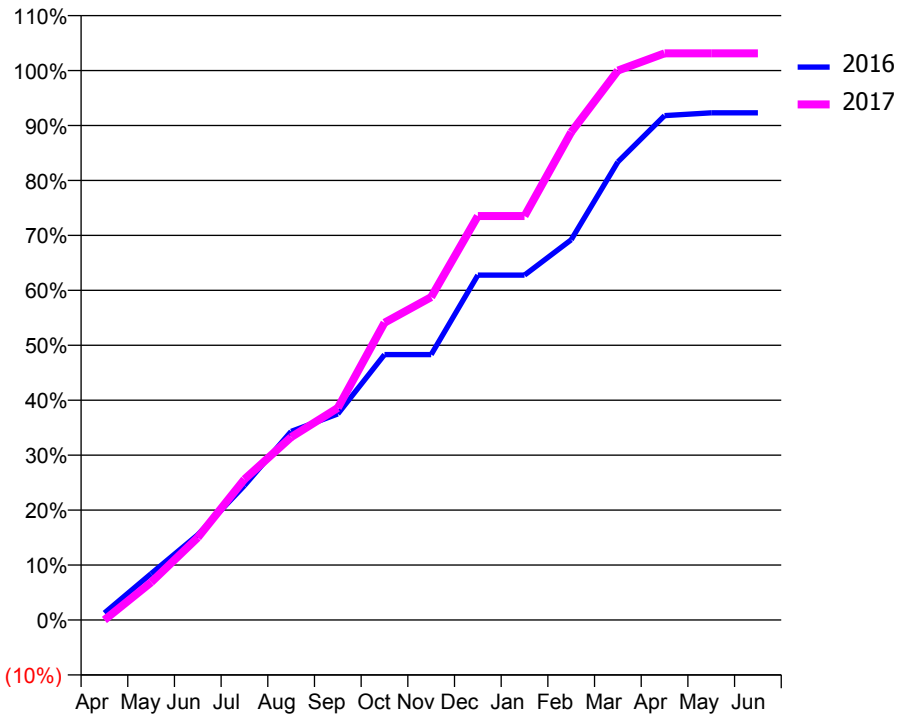
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 841 | |
| Quarter ending June 2016 | 834 | → |
| Quarter ending September 2016 | 881 | ↑ |
| Quarter ending December 2016 | 897 | → |
| Quarter ending March 2017 | 856 | ↓ |
| **Variance since March 2016** | 1.8% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 18 | 0 |
| May | 118 | 96 |
| June | 217 | 210 |
| July | 343 | 359 |
| August | 480 | 466 |
| September | 525 | 540 |
| October | 676 | 758 |
| November | 676 | 823 |
| December | 879 | 1,029 |
| January | 879 | 1,029 |
| February | 969 | 1,243 |
| March | 1,167 | 1,400 |
| April | 1,285 | 1,444 |
| May | 1,292 | 1,444 |
| June | 1,292 | 1,444 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 46 | 782 | 5.9% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 57 | 300 | 19.0% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 353 | 782 | 45.1% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 93 | 300 | 31.0% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 84 | 1,034 | 8.1% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,034 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,034 | 0.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 693162/0002 - Year end March 2017

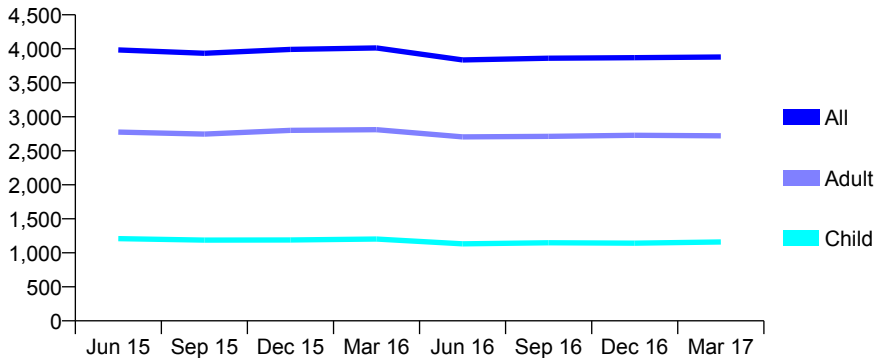
| | |
|---|---|
| Name or company name | MR RK BOJ |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 16/06/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,400 |
| Carry forward general activity (UDA) | 213 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £293,951.66 |

## ACCESS*

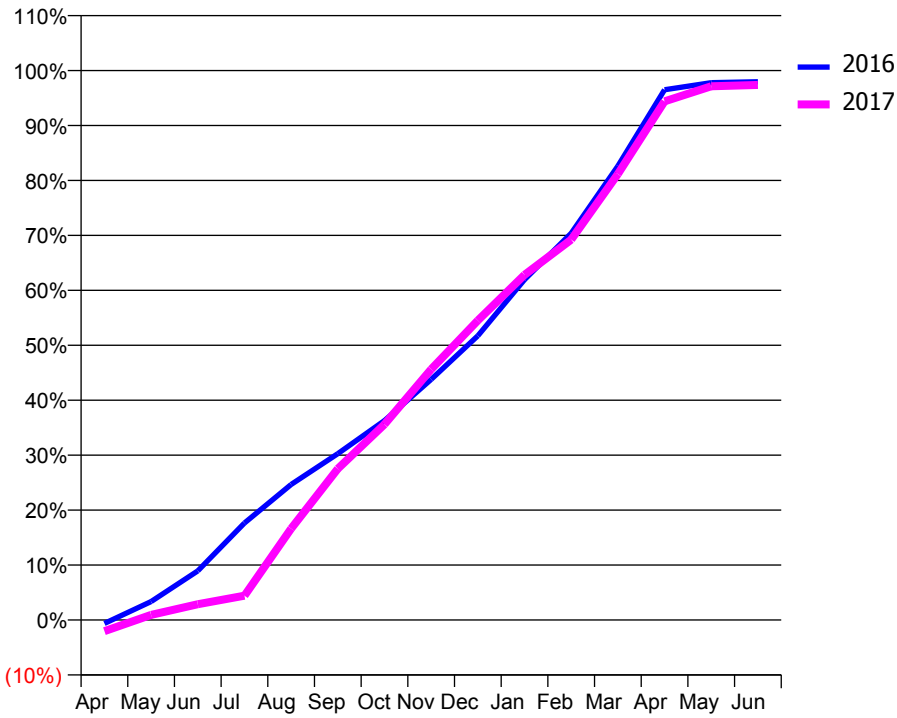
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,013 | |
| Quarter ending June 2016 | 3,837 | ↓ |
| Quarter ending September 2016 | 3,862 | → |
| Quarter ending December 2016 | 3,870 | → |
| Quarter ending March 2017 | 3,880 | → |
| **Variance since March 2016** | (3.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | -68 | -213 |
| May | 350 | 98 |
| June | 930 | 299 |
| July | 1,837 | 460 |
| August | 2,565 | 1,731 |
| September | 3,149 | 2,864 |
| October | 3,775 | 3,705 |
| November | 4,554 | 4,746 |
| December | 5,379 | 5,668 |
| January | 6,442 | 6,532 |
| February | 7,320 | 7,200 |
| March | 8,593 | 8,440 |
| April | 10,036 | 9,816 |
| May | 10,171 | 10,102 |
| June | 10,187 | 10,127 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 50 | 1,037 | 4.8% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 285 | 2,263 | 12.6% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 264 | 1,037 | 25.5% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 530 | 2,263 | 23.4% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 176 | 3,374 | 5.2% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 24 | 3,374 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 57 | 3,374 | 1.7% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 698253/0001 - Year end March 2017

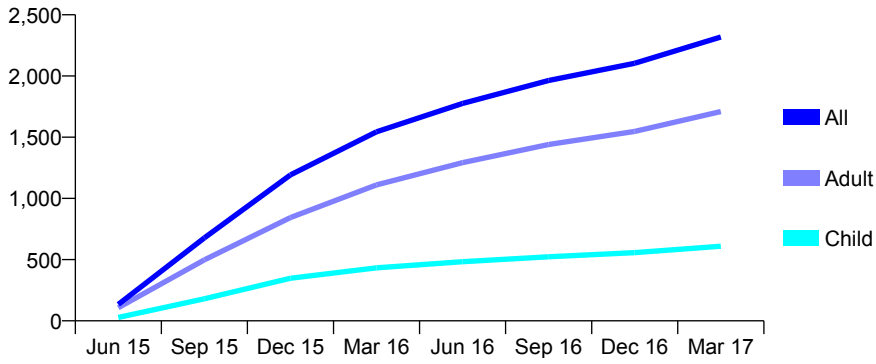
| | |
|---|---|
| Name or company name | MR NS MALHI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2015 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,395 |
| Carry forward general activity (UDA) | 2 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £180,333.54 |

## ACCESS*

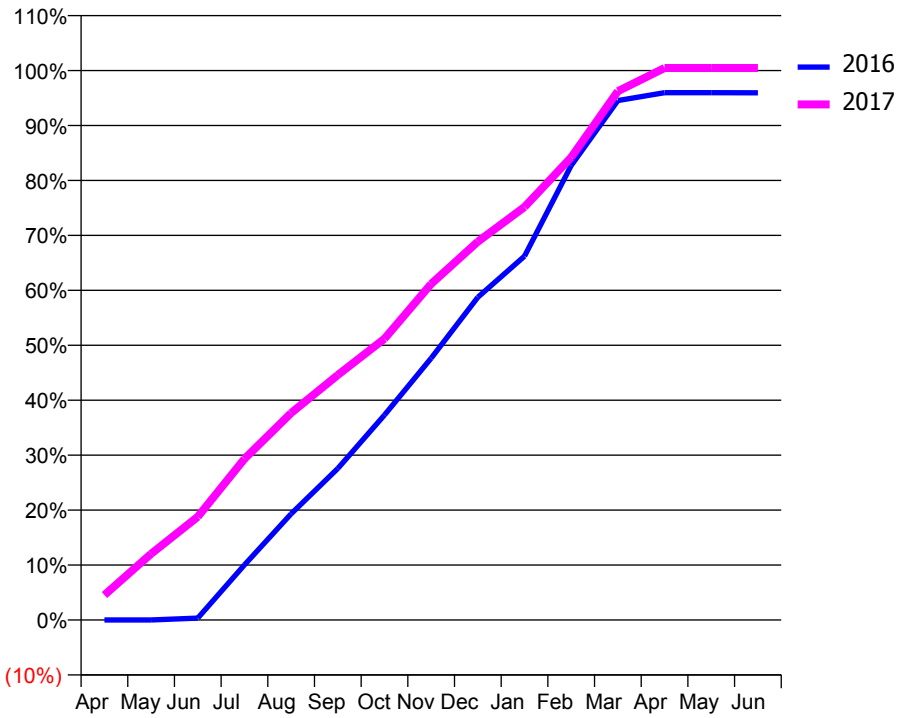
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,544 | |
| Quarter ending June 2016 | 1,776 | ↑ |
| Quarter ending September 2016 | 1,964 | ↑ |
| Quarter ending December 2016 | 2,104 | ↑ |
| Quarter ending March 2017 | 2,319 | ↑ |
| **Variance since March 2016** | 50.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 291 |
| May | 0 | 771 |
| June | 19 | 1,201 |
| July | 534 | 1,875 |
| August | 1,030 | 2,409 |
| September | 1,470 | 2,852 |
| October | 1,988 | 3,274 |
| November | 2,539 | 3,911 |
| December | 3,130 | 4,404 |
| January | 3,529 | 4,806 |
| February | 4,407 | 5,384 |
| March | 5,038 | 6,154 |
| April | 5,114 | 6,423 |
| May | 5,114 | 6,423 |
| June | 5,113 | 6,423 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 32 | 696 | 4.6% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 209 | 1,800 | 11.6% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 281 | 696 | 40.4% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 636 | 1,800 | 35.3% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 157 | 2,534 | 6.2% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 2,534 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 2,534 | 0.5% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 716820/0001 - Year end March 2017

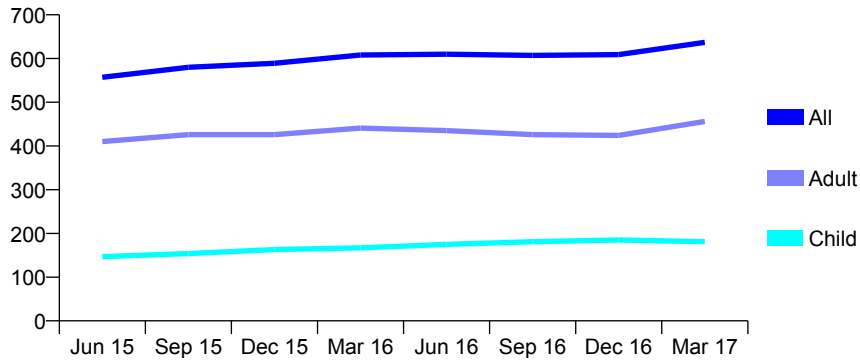
| | |
|---|---|
| Name or company name | MRS HM KOTLINSKA - STASZKOWS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 21/06/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,813 |
| Carry forward general activity (UDA) | -22 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £45,377.94 |

## ACCESS*

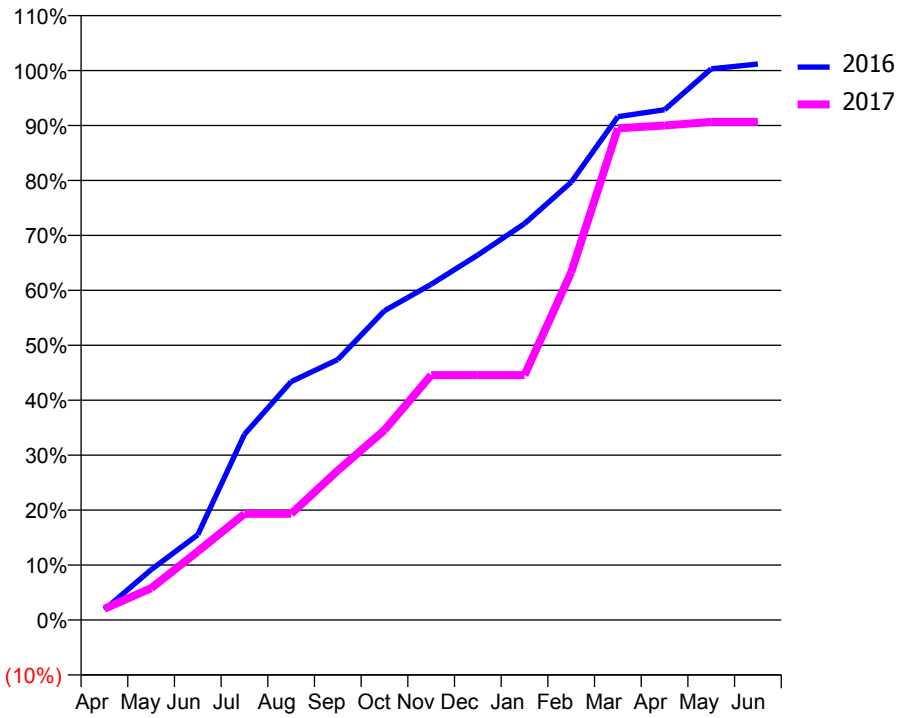
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 608 | |
| Quarter ending June 2016 | 610 | → |
| Quarter ending September 2016 | 607 | → |
| Quarter ending December 2016 | 609 | → |
| Quarter ending March 2017 | 637 | ↑ |
| **Variance since March 2016** | 4.8% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 34 | 37 |
| May | 166 | 105 |
| June | 281 | 226 |
| July | 613 | 351 |
| August | 787 | 351 |
| September | 860 | 494 |
| October | 1,021 | 627 |
| November | 1,108 | 808 |
| December | 1,205 | 808 |
| January | 1,308 | 808 |
| February | 1,445 | 1,147 |
| March | 1,661 | 1,622 |
| April | 1,684 | 1,631 |
| May | 1,819 | 1,643 |
| June | 1,835 | 1,643 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 18 | 268 | 6.7% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 61 | 509 | 12.0% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 133 | 268 | 49.6% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 220 | 509 | 43.2% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 7 | 751 | 0.9% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 8 | 751 | 1.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 14 | 751 | 1.9% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 731323/0001 - Year end March 2017

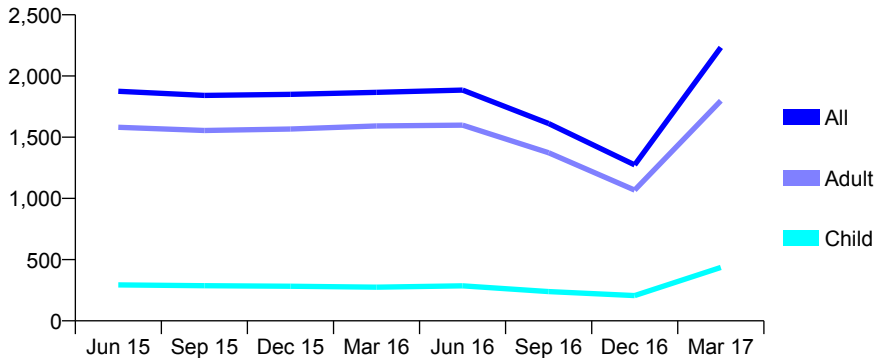
| | |
|---|---|
| Name or company name | Leicester Street Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,641 |
| Carry forward general activity (UDA) | 117 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £152,266.05 |

## ACCESS*

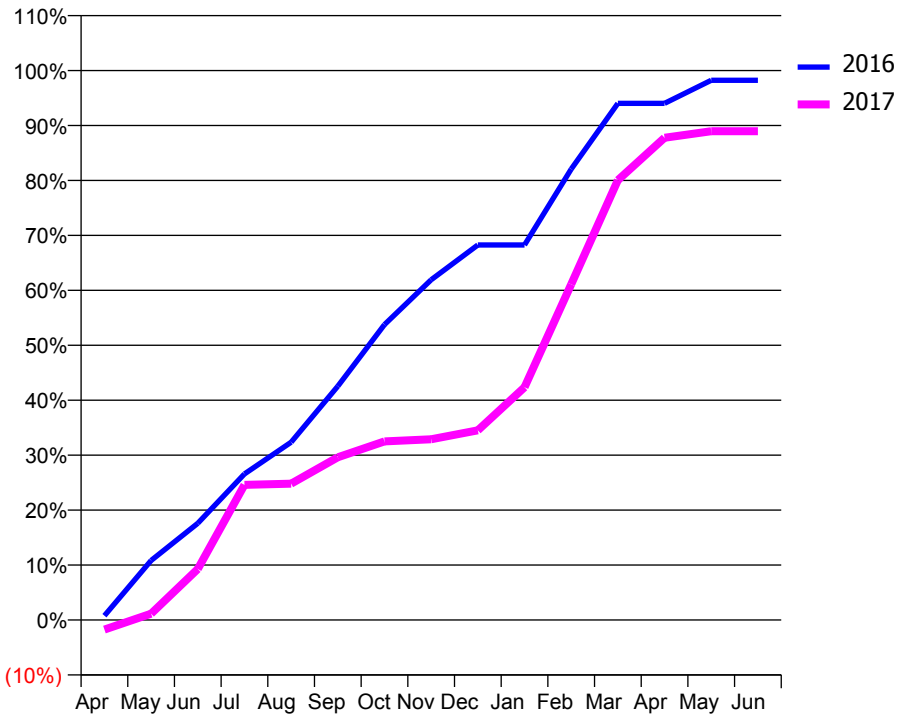
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,867 | |
| Quarter ending June 2016 | 1,885 | → |
| Quarter ending September 2016 | 1,612 | ↓ |
| Quarter ending December 2016 | 1,274 | ↓ |
| Quarter ending March 2017 | 2,234 | ↑ |
| **Variance since March 2016** | 19.7% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 52 | -117 |
| May | 719 | 77 |
| June | 1,169 | 617 |
| July | 1,766 | 1,634 |
| August | 2,149 | 1,648 |
| September | 2,827 | 1,967 |
| October | 3,571 | 2,159 |
| November | 4,112 | 2,185 |
| December | 4,532 | 2,292 |
| January | 4,532 | 2,814 |
| February | 5,449 | 4,058 |
| March | 6,245 | 5,316 |
| April | 6,245 | 5,829 |
| May | 6,523 | 5,908 |
| June | 6,524 | 5,908 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 17 | 535 | 3.2% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 177 | 2,127 | 8.3% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 184 | 535 | 34.4% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 737 | 2,127 | 34.6% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 144 | 2,821 | 5.1% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 15 | 2,821 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 26 | 2,821 | 0.9% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 732052/0003 - Year end March 2017

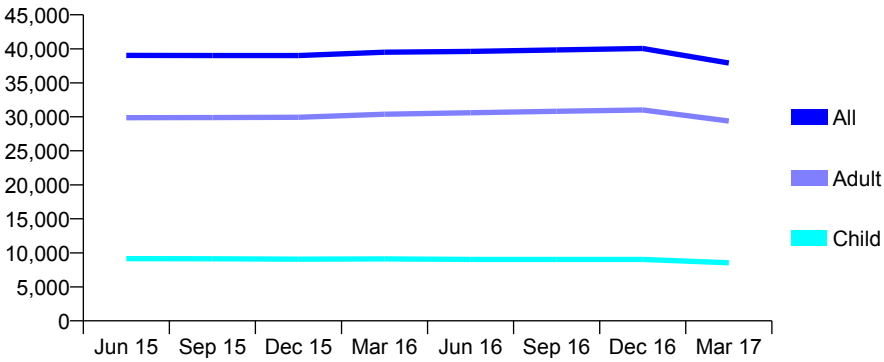
| | |
|---|---|
| Name or company name | Balbir S Bhandal, Amrik S Bhandal & Baljit |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 100,734 |
| Carry forward general activity (UDA) | 2,146 |
| 16/17 Contracted orthodontic activity (UOA) | 3,423 |
| Carry forward orthodontic activity (UOA) | -57 |
| Baseline contract value | £2,916,290.56 |

## ACCESS*

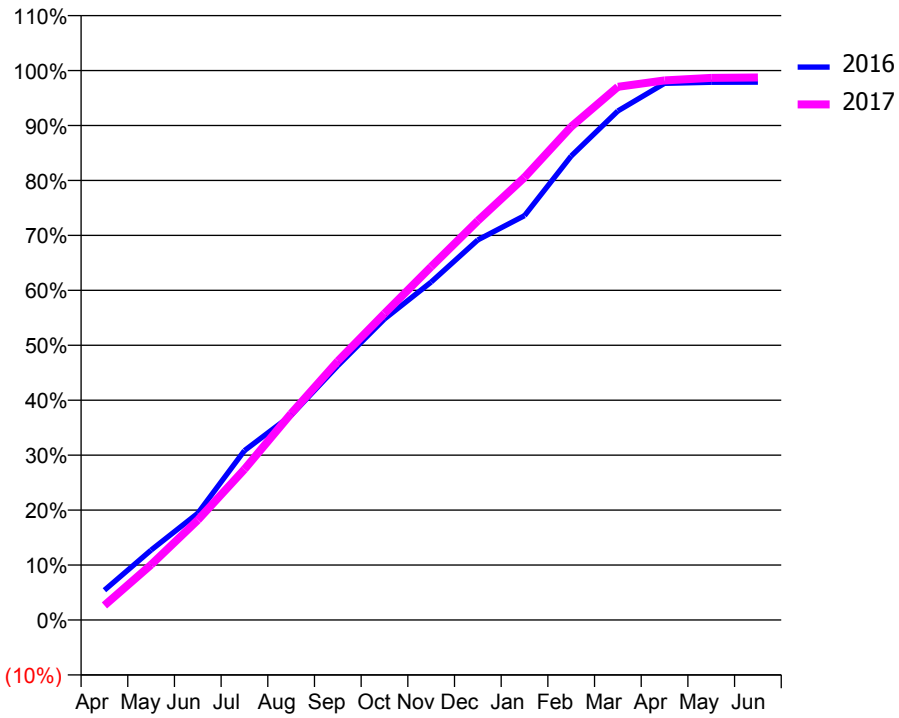
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 39,497 | |
| Quarter ending June 2016 | 39,625 | → |
| Quarter ending September 2016 | 39,832 | → |
| Quarter ending December 2016 | 40,040 | → |
| Quarter ending March 2017 | 37,916 | ↓ |
| **Variance since March 2016** | (4.0%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 5,461 | 2,667 |
| May | 12,816 | 10,127 |
| June | 19,564 | 18,328 |
| July | 31,052 | 27,636 |
| August | 37,543 | 37,843 |
| September | 46,627 | 47,464 |
| October | 55,177 | 56,190 |
| November | 61,950 | 64,759 |
| December | 69,683 | 73,194 |
| January | 74,133 | 81,156 |
| February | 85,058 | 90,438 |
| March | 93,308 | 97,750 |
| April | 98,371 | 98,924 |
| May | 98,579 | 99,381 |
| June | 98,588 | 99,459 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 522 | 9,752 | 5.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,759 | 29,046 | 6.1% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,131 | 9,752 | 32.1% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 9,887 | 29,046 | 34.0% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 630 | 36,404 | 1.7% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 128 | 36,404 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 18 | 36,404 | 0.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 52 | 55 | *94.5%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 51 | 55 | *92.7%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 732052/0004 - Year end March 2017

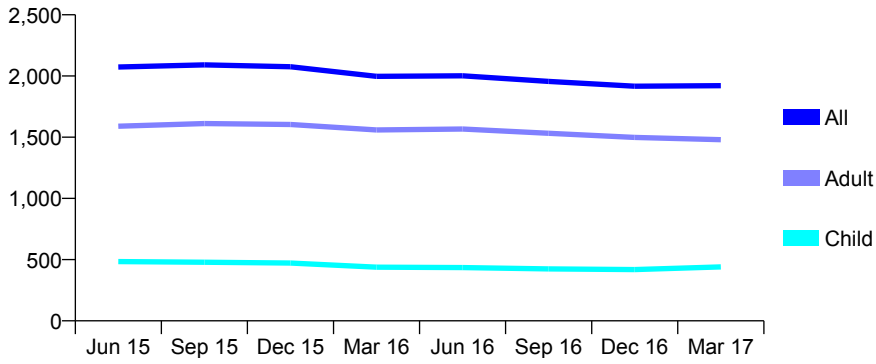
| | |
|---|---|
| Name or company name | Balbir S Bhandal, Amrik S Bhandal & Baljit |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,618 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £188,634.37 |

## ACCESS*

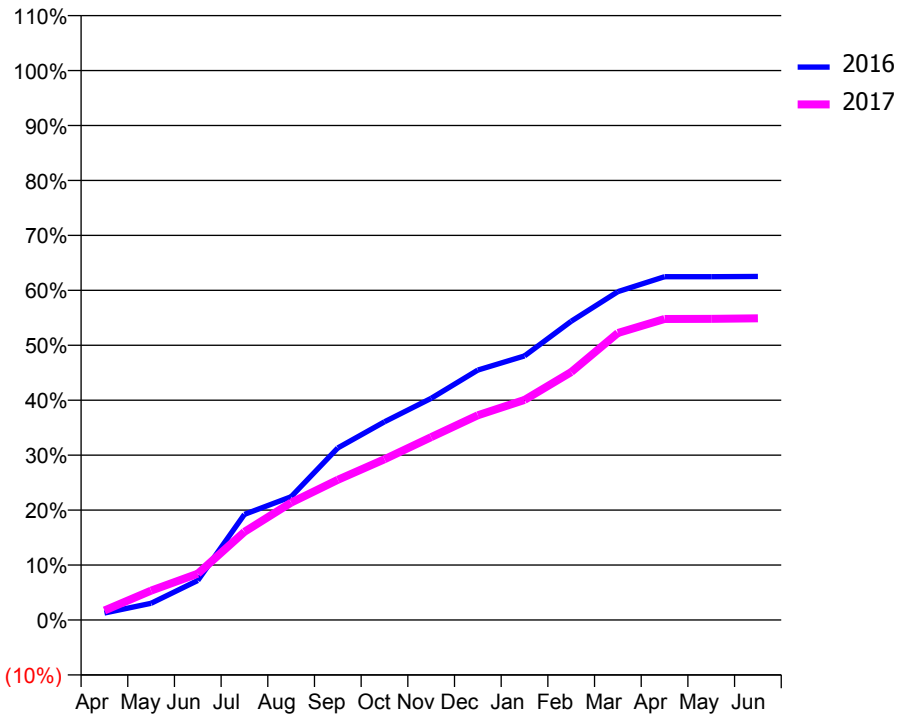
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,997 | |
| Quarter ending June 2016 | 2,002 | → |
| Quarter ending September 2016 | 1,956 | ↓ |
| Quarter ending December 2016 | 1,917 | ↓ |
| Quarter ending March 2017 | 1,921 | → |
| **Variance since March 2016** | (3.8%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 97 | 133 |
| May | 232 | 408 |
| June | 549 | 642 |
| July | 1,465 | 1,224 |
| August | 1,710 | 1,628 |
| September | 2,386 | 1,945 |
| October | 2,748 | 2,229 |
| November | 3,073 | 2,536 |
| December | 3,464 | 2,838 |
| January | 3,660 | 3,051 |
| February | 4,142 | 3,438 |
| March | 4,553 | 3,980 |
| April | 4,760 | 4,174 |
| May | 4,760 | 4,175 |
| June | 4,763 | 4,182 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 35 | 587 | 6.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 97 | 1,718 | 5.6% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 236 | 587 | 40.2% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 750 | 1,718 | 43.7% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 20 | 2,024 | 1.0% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 11 | 2,024 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 2,024 | 0.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 732052/0005 - Year end March 2017

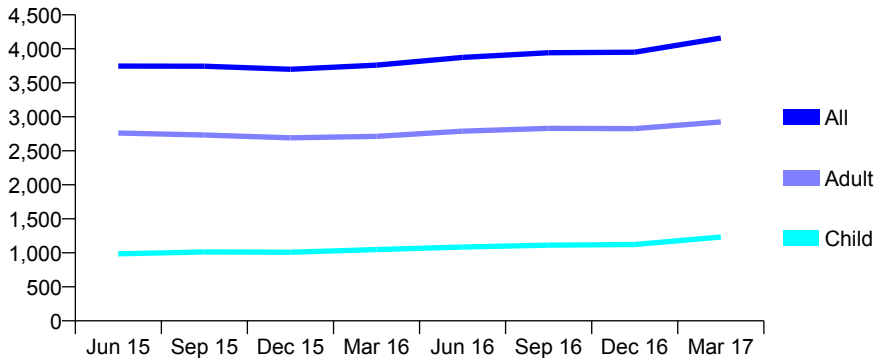
| | |
|---|---|
| Name or company name | Balbir S Bhandal, Amrik S Bhandal & Baljit |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 18/05/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £265,441.37 |

## ACCESS*

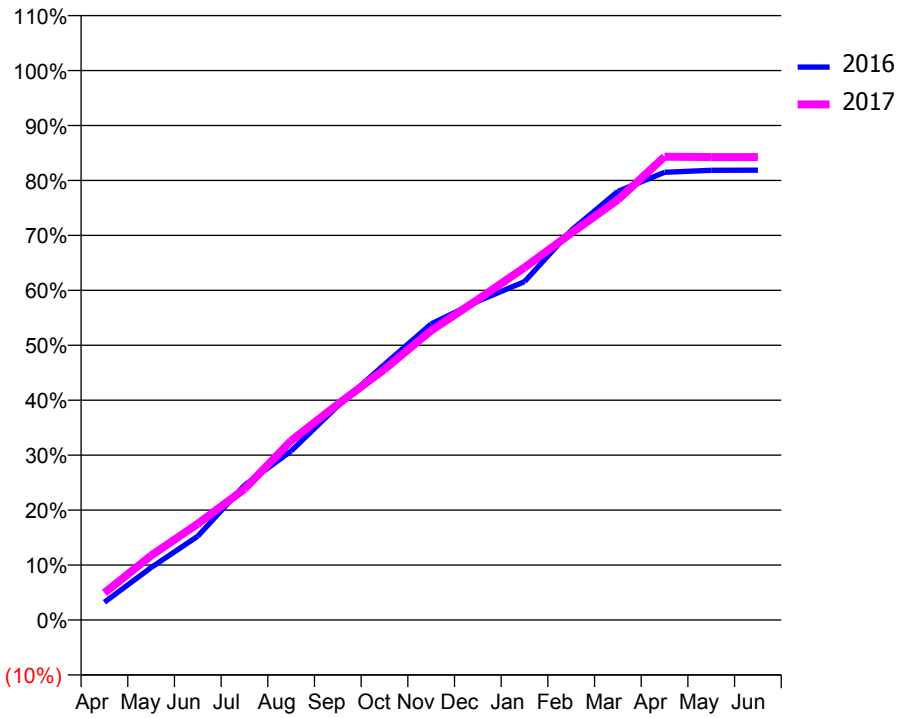
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,760 | |
| Quarter ending June 2016 | 3,874 | ↑ |
| Quarter ending September 2016 | 3,942 | → |
| Quarter ending December 2016 | 3,950 | → |
| Quarter ending March 2017 | 4,158 | ↑ |
| **Variance since March 2016** | 10.6% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 355 | 543 |
| May | 1,050 | 1,290 |
| June | 1,677 | 1,925 |
| July | 2,698 | 2,623 |
| August | 3,384 | 3,589 |
| September | 4,287 | 4,320 |
| October | 5,115 | 5,020 |
| November | 5,928 | 5,794 |
| December | 6,381 | 6,415 |
| January | 6,774 | 7,056 |
| February | 7,800 | 7,742 |
| March | 8,581 | 8,411 |
| April | 8,962 | 9,275 |
| May | 9,003 | 9,266 |
| June | 9,005 | 9,266 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 12 | 1,091 | 1.1% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 83 | 2,639 | 3.1% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 439 | 1,091 | 40.2% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,007 | 2,639 | 38.2% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 42 | 3,953 | 1.1% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 3,953 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 3,953 | 0.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 10 | *80.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 10 | *80.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 732052/0006 - Year end March 2017

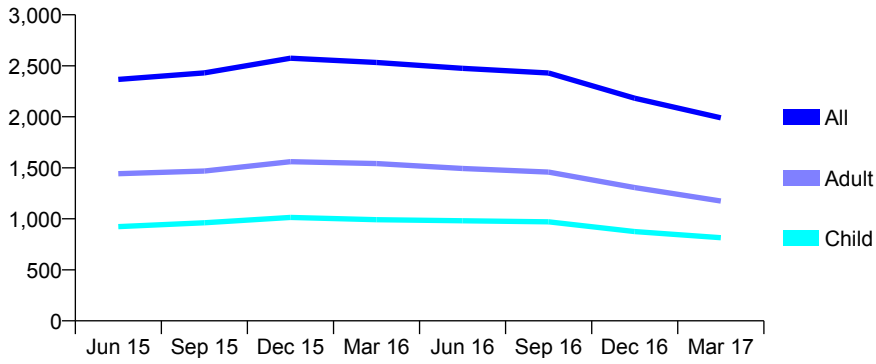
| | |
|---|---|
| Name or company name | Balbir S Bhandal, Amrik S Bhandal & Baljit |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 18/05/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,600 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £159,264.82 |

## ACCESS*

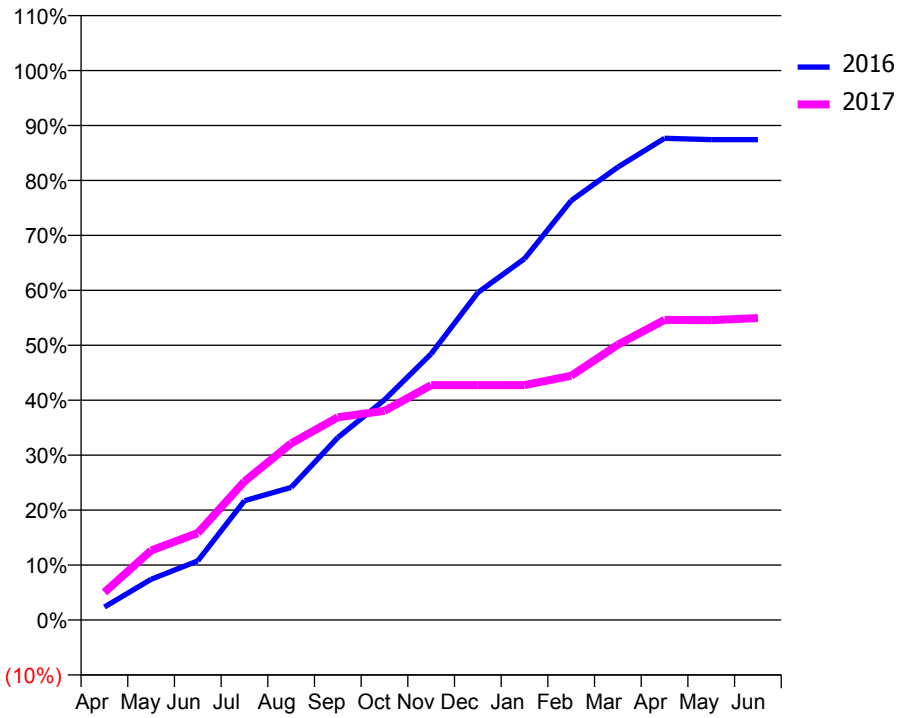
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,533 | |
| Quarter ending June 2016 | 2,475 | ↓ |
| Quarter ending September 2016 | 2,429 | ↓ |
| Quarter ending December 2016 | 2,182 | ↓ |
| Quarter ending March 2017 | 1,990 | ↓ |
| **Variance since March 2016** | (21.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 156 | 333 |
| May | 490 | 835 |
| June | 710 | 1,045 |
| July | 1,433 | 1,666 |
| August | 1,593 | 2,121 |
| September | 2,192 | 2,435 |
| October | 2,645 | 2,512 |
| November | 3,197 | 2,821 |
| December | 3,932 | 2,821 |
| January | 4,339 | 2,821 |
| February | 5,038 | 2,934 |
| March | 5,440 | 3,307 |
| April | 5,786 | 3,604 |
| May | 5,769 | 3,601 |
| June | 5,769 | 3,627 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 12 | 603 | 2.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 27 | 794 | 3.4% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 193 | 603 | 32.0% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 240 | 794 | 30.2% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 6 | 1,370 | 0.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,370 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 1,370 | 0.1% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

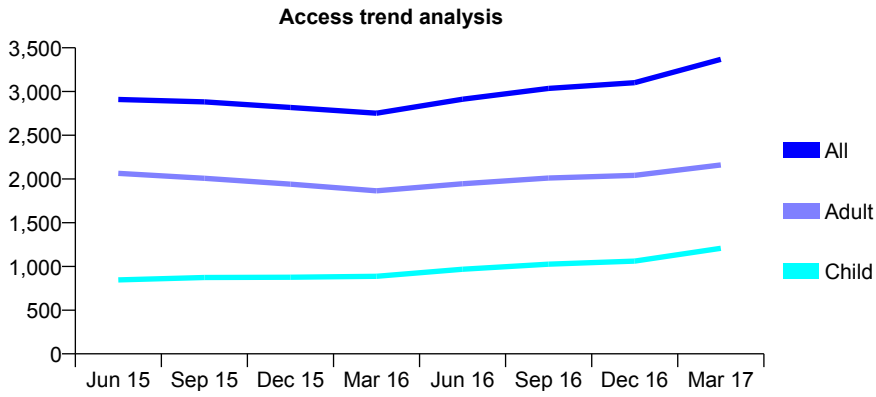
# Q53 - Vital Signs At a Glance Contract Report for 732052/0007 - Year end March 2017

| | |
|---|---|
| Name or company name | Balbir S Bhandal, Amrik S Bhandal & Baljit |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 18/05/2009 |
| Contract end date | |

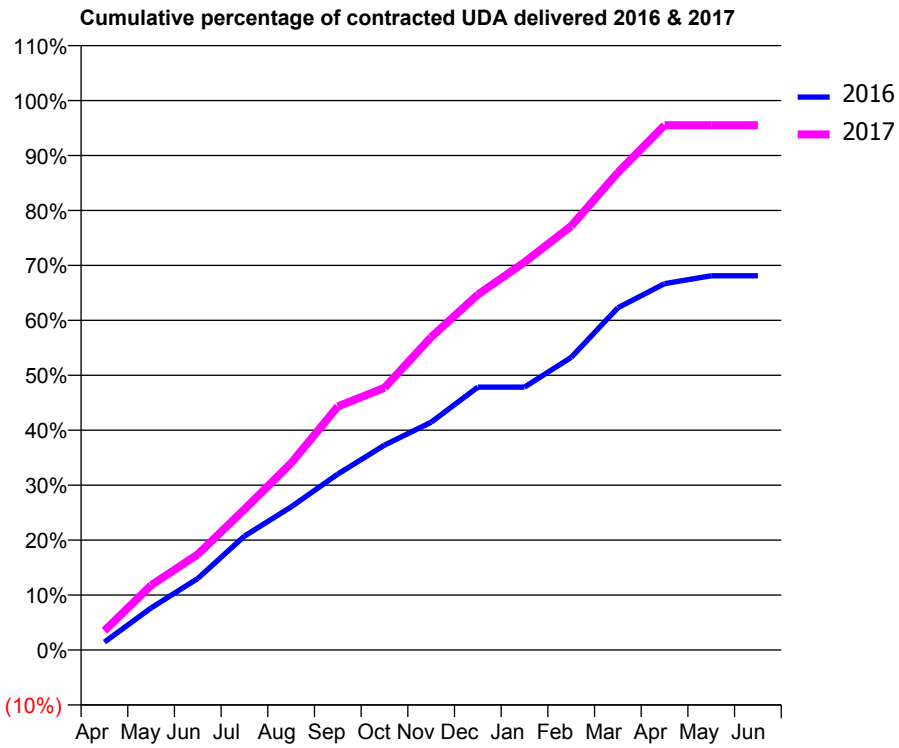
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,000 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £265,441.37 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,752 | |
| Quarter ending June 2016 | 2,912 | ↑ |
| Quarter ending September 2016 | 3,036 | ↑ |
| Quarter ending December 2016 | 3,101 | ↑ |
| Quarter ending March 2017 | 3,368 | ↑ |
| **Variance since March 2016** | 22.4% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 158 | 386 |
| May | 841 | 1,295 |
| June | 1,431 | 1,914 |
| July | 2,281 | 2,818 |
| August | 2,865 | 3,741 |
| September | 3,521 | 4,875 |
| October | 4,100 | 5,250 |
| November | 4,560 | 6,264 |
| December | 5,263 | 7,116 |
| January | 5,263 | 7,763 |
| February | 5,858 | 8,488 |
| March | 6,851 | 9,559 |
| April | 7,334 | 10,505 |
| May | 7,492 | 10,504 |
| June | 7,492 | 10,504 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 48 | 1,591 | 3.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 57 | 2,382 | 2.4% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 855 | 1,591 | 53.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,099 | 2,382 | 46.1% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 26 | 4,099 | 0.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 15 | 4,099 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 4,099 | 0.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 735868/0001 - Year end March 2017

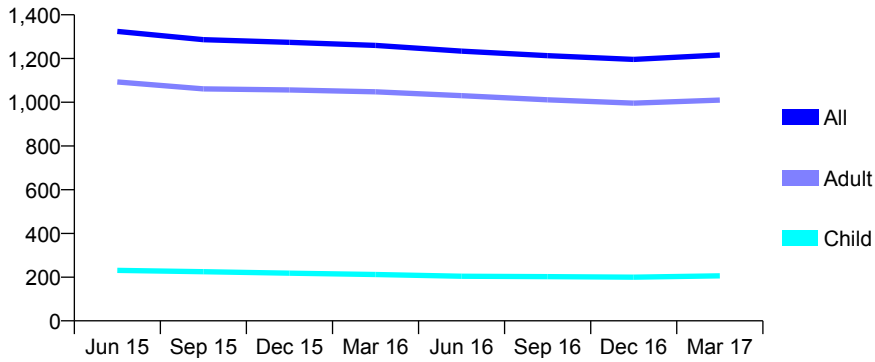
| | |
|---|---|
| Name or company name | MRS JA WARHAM |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,154 |
| Carry forward general activity (UDA) | 38 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £105,113.20 |

## ACCESS*

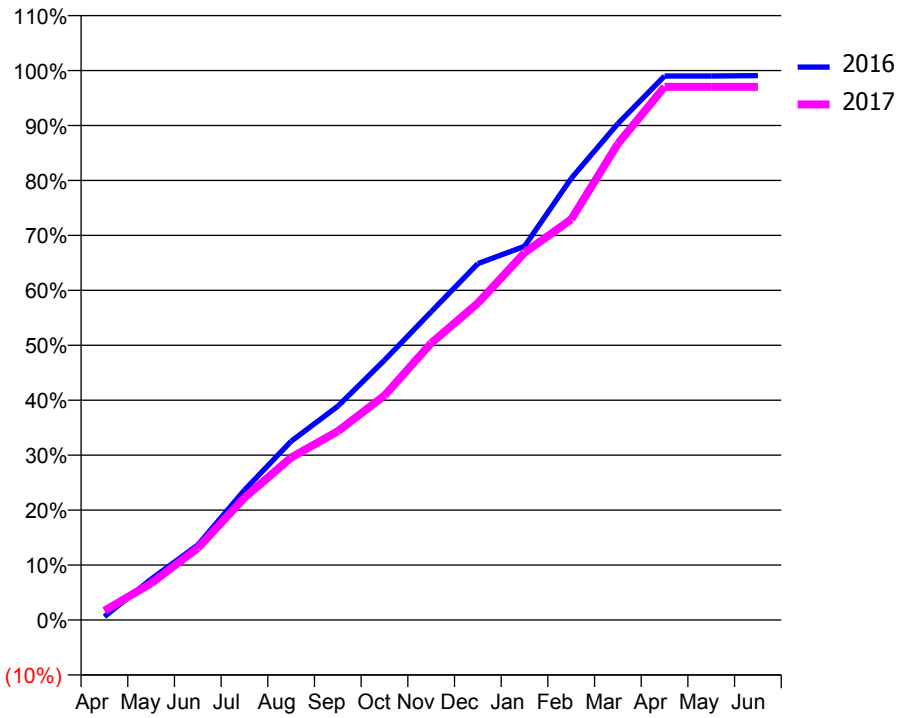
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,260 | |
| Quarter ending June 2016 | 1,234 | ↓ |
| Quarter ending September 2016 | 1,213 | ↓ |
| Quarter ending December 2016 | 1,196 | ↓ |
| Quarter ending March 2017 | 1,216 | → |
| **Variance since March 2016** | (3.5%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 26 | 70 |
| May | 309 | 277 |
| June | 567 | 544 |
| July | 982 | 925 |
| August | 1,352 | 1,228 |
| September | 1,617 | 1,427 |
| October | 1,964 | 1,697 |
| November | 2,330 | 2,093 |
| December | 2,694 | 2,396 |
| January | 2,825 | 2,777 |
| February | 3,339 | 3,028 |
| March | 3,753 | 3,600 |
| April | 4,113 | 4,031 |
| May | 4,113 | 4,031 |
| June | 4,116 | 4,031 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 11 | 332 | 3.3% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 267 | 1,466 | 18.2% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 229 | 332 | 69.0% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 680 | 1,466 | 46.4% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 277 | 1,795 | 15.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 48 | 1,795 | 2.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 50 | 1,795 | 2.8% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 740179/0001 - Year end March 2017

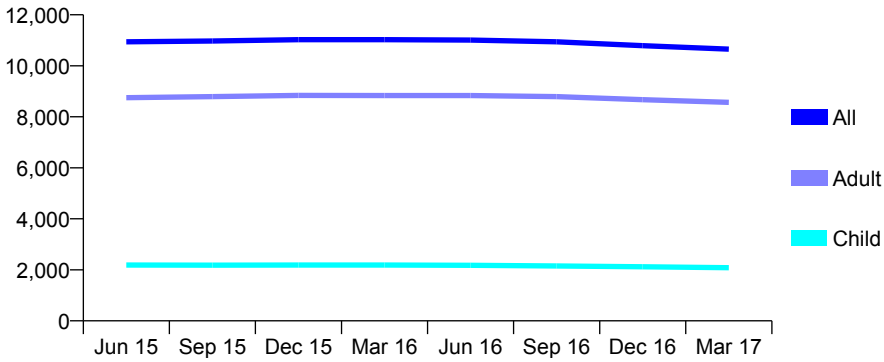
| | |
|---|---|
| Name or company name | MR JC ALLEN |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 28,247 |
| Carry forward general activity (UDA) | -7 |
| 16/17 Contracted orthodontic activity (UOA) | 645 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £918,192.39 |

## ACCESS*

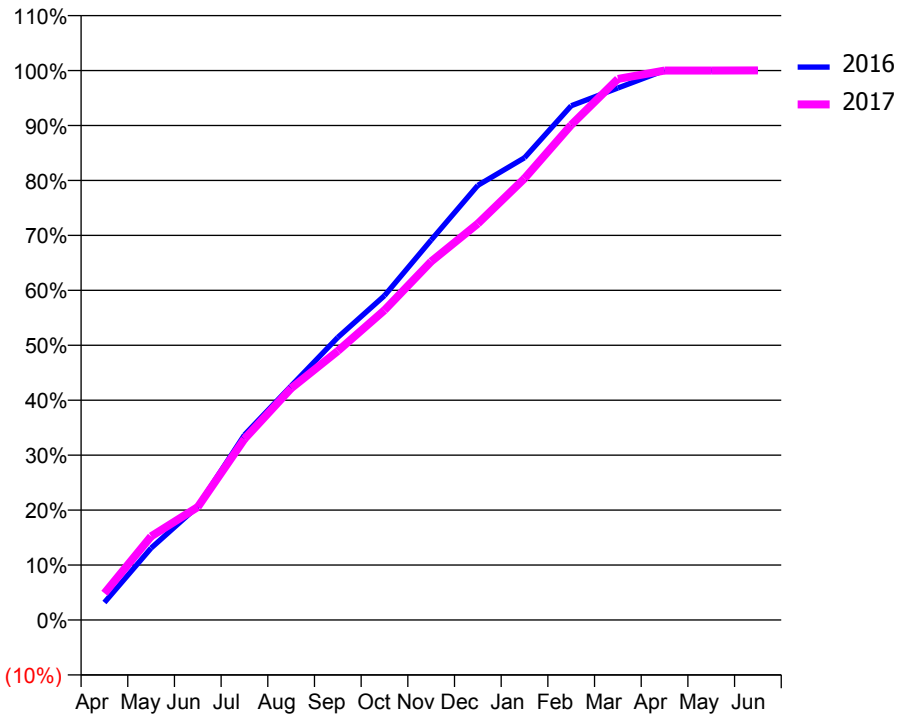
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 11,023 | |
| Quarter ending June 2016 | 11,010 | → |
| Quarter ending September 2016 | 10,942 | → |
| Quarter ending December 2016 | 10,788 | ↓ |
| Quarter ending March 2017 | 10,653 | ↓ |
| **Variance since March 2016** | (3.4%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 902 | 1,377 |
| May | 3,697 | 4,304 |
| June | 5,845 | 5,808 |
| July | 9,518 | 9,306 |
| August | 12,033 | 11,912 |
| September | 14,529 | 13,826 |
| October | 16,671 | 15,926 |
| November | 19,535 | 18,431 |
| December | 22,342 | 20,373 |
| January | 23,762 | 22,697 |
| February | 26,438 | 25,446 |
| March | 27,346 | 27,813 |
| April | 28,254 | 28,242 |
| May | 28,254 | 28,242 |
| June | 28,254 | 28,254 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 237 | 3,461 | 6.8% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,925 | 13,452 | 14.3% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,446 | 3,461 | 70.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,852 | 13,452 | 50.9% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 715 | 16,580 | 4.3% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 147 | 16,580 | 0.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 582 | 16,580 | 3.5% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 28 | 30 | *93.3%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 26 | 30 | *86.7%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

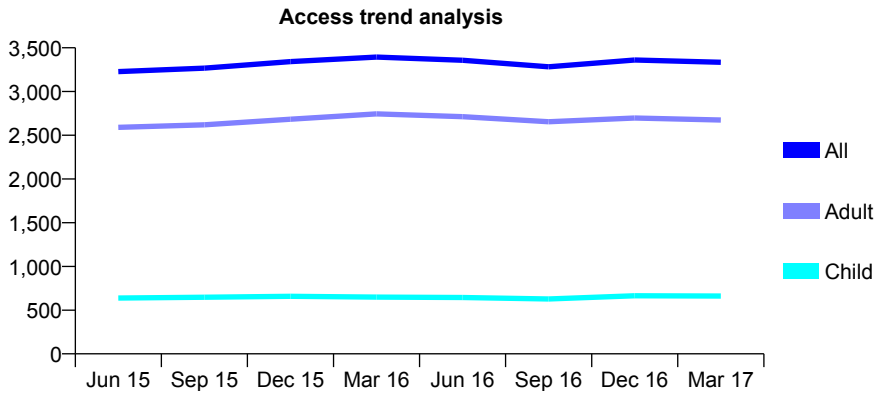
# Q53 - Vital Signs At a Glance Contract Report for 742597/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR SS UBHI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

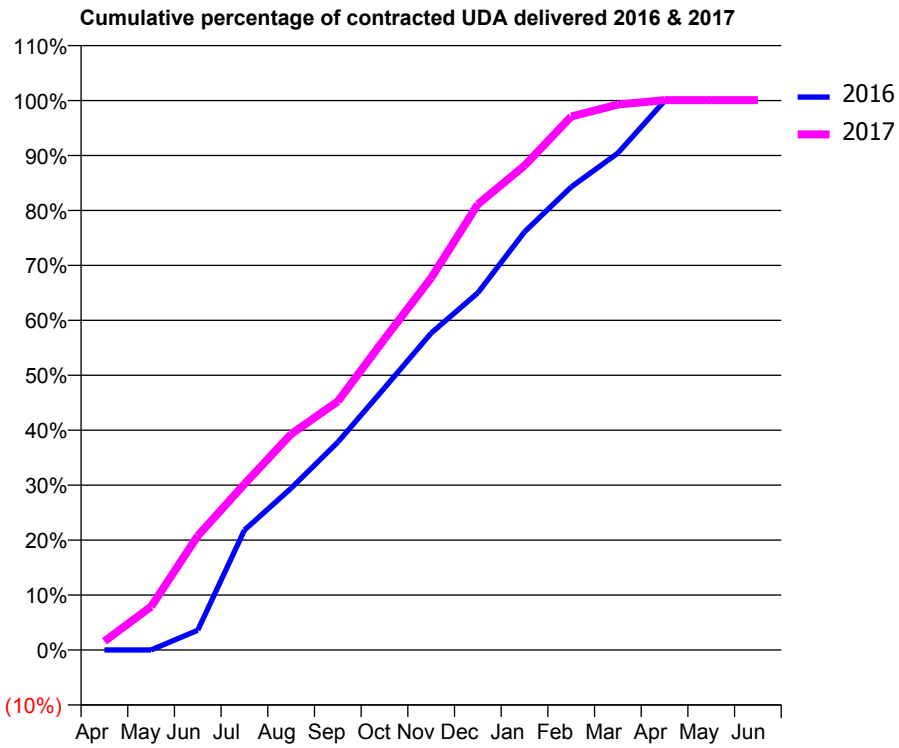
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,983 |
| Carry forward general activity (UDA) | -2 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £235,277.76 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,394 | |
| Quarter ending June 2016 | 3,357 | ↓ |
| Quarter ending September 2016 | 3,282 | ↓ |
| Quarter ending December 2016 | 3,361 | ↑ |
| Quarter ending March 2017 | 3,335 | → |
| **Variance since March 2016** | (1.7%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 127 |
| May | 0 | 631 |
| June | 289 | 1,659 |
| July | 1,742 | 2,410 |
| August | 2,352 | 3,138 |
| September | 3,019 | 3,611 |
| October | 3,807 | 4,519 |
| November | 4,604 | 5,406 |
| December | 5,189 | 6,475 |
| January | 6,074 | 7,037 |
| February | 6,727 | 7,749 |
| March | 7,219 | 7,925 |
| April | 7,977 | 7,989 |
| May | 7,986 | 7,989 |
| June | 7,985 | 7,989 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 66 | 1,037 | 6.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 390 | 3,251 | 12.0% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 618 | 1,037 | 59.6% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,114 | 3,251 | 34.3% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 379 | 3,930 | 9.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 3,930 | 0.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 20 | 3,930 | 0.5% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 45 | 48 | *93.8%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 47 | 48 | *97.9%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 746371/0001 - Year end March 2017

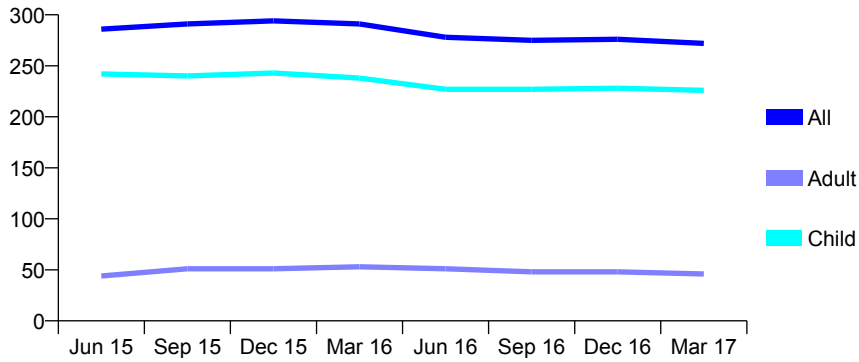
| | |
|---|---|
| Name or company name | MR SA WALKER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 600 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £14,409.32 |

## ACCESS*

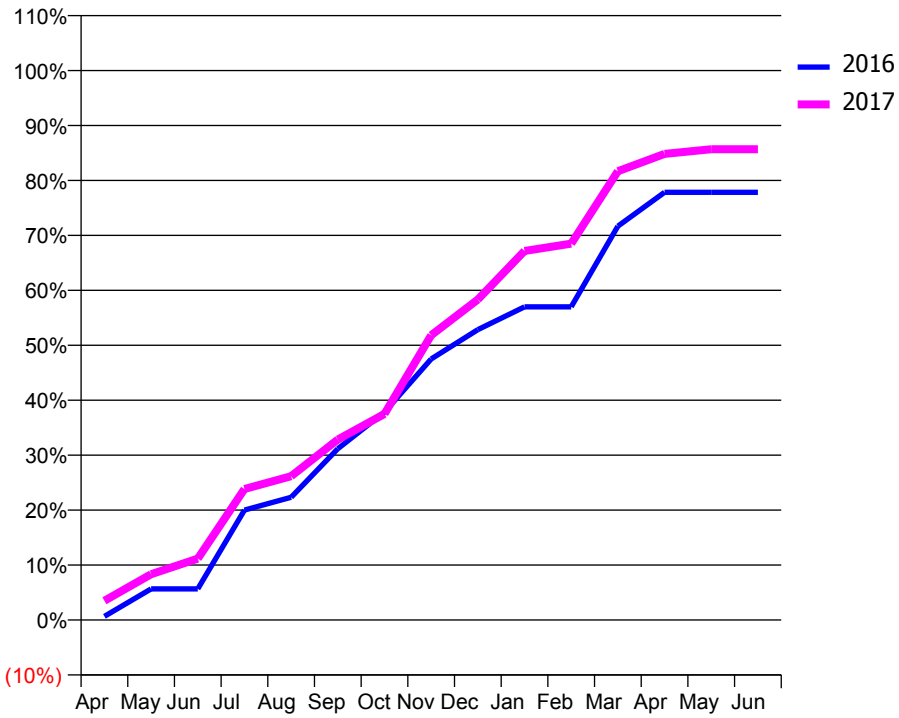
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 291 | |
| Quarter ending June 2016 | 278 | ↓ |
| Quarter ending September 2016 | 275 | ↓ |
| Quarter ending December 2016 | 276 | → |
| Quarter ending March 2017 | 272 | ↓ |
| **Variance since March 2016** | (6.5%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 4 | 21 |
| May | 34 | 50 |
| June | 34 | 67 |
| July | 120 | 143 |
| August | 134 | 157 |
| September | 187 | 197 |
| October | 227 | 225 |
| November | 285 | 311 |
| December | 317 | 350 |
| January | 342 | 403 |
| February | 342 | 411 |
| March | 430 | 490 |
| April | 467 | 509 |
| May | 467 | 514 |
| June | 467 | 514 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 18 | 400 | 4.5% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 26 | *0.0%* | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 302 | 400 | 75.5% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 22 | 26 | *84.6%* | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 0 | 412 | 0.0% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 412 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 412 | 0.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 749419/0001 - Year end March 2017

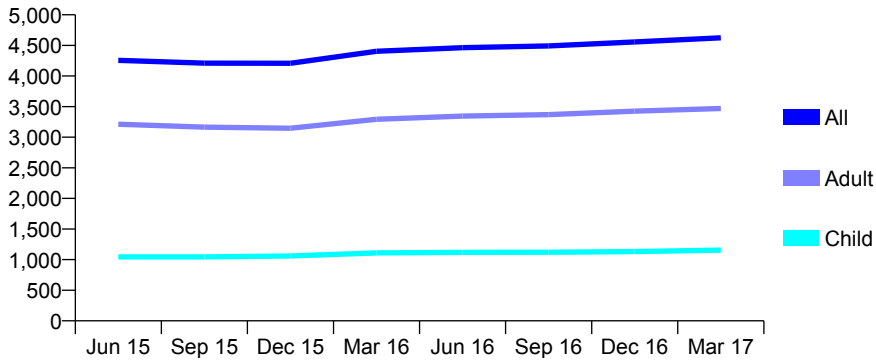
| | |
|---|---|
| Name or company name | MR SA CHALKER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,827 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £250,344.58 |

## ACCESS*

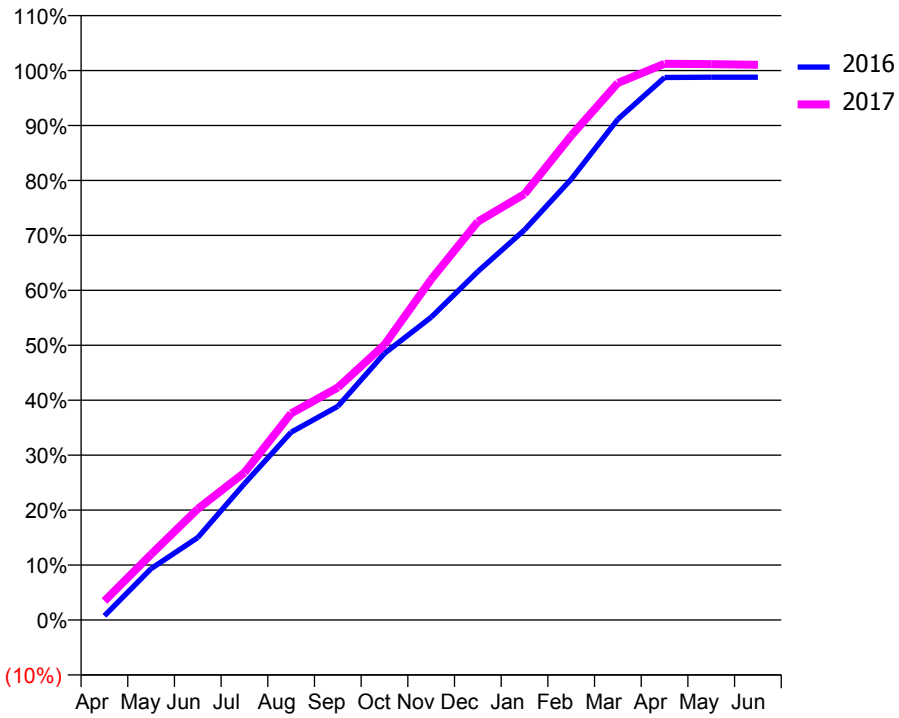
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,404 | |
| Quarter ending June 2016 | 4,463 | → |
| Quarter ending September 2016 | 4,492 | → |
| Quarter ending December 2016 | 4,557 | → |
| Quarter ending March 2017 | 4,625 | → |
| **Variance since March 2016** | 5.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 82 | 373 |
| May | 1,014 | 1,293 |
| June | 1,624 | 2,189 |
| July | 2,685 | 2,904 |
| August | 3,701 | 4,072 |
| September | 4,210 | 4,581 |
| October | 5,253 | 5,423 |
| November | 5,966 | 6,710 |
| December | 6,866 | 7,851 |
| January | 7,686 | 8,393 |
| February | 8,685 | 9,544 |
| March | 9,868 | 10,581 |
| April | 10,689 | 10,960 |
| May | 10,695 | 10,952 |
| June | 10,695 | 10,940 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 136 | 2,050 | 6.6% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 518 | 4,215 | 12.3% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,424 | 2,050 | 69.5% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,592 | 4,215 | 37.8% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 529 | 6,067 | 8.7% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 59 | 6,067 | 1.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 39 | 6,067 | 0.6% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 9 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 753955/0001 - Year end March 2017

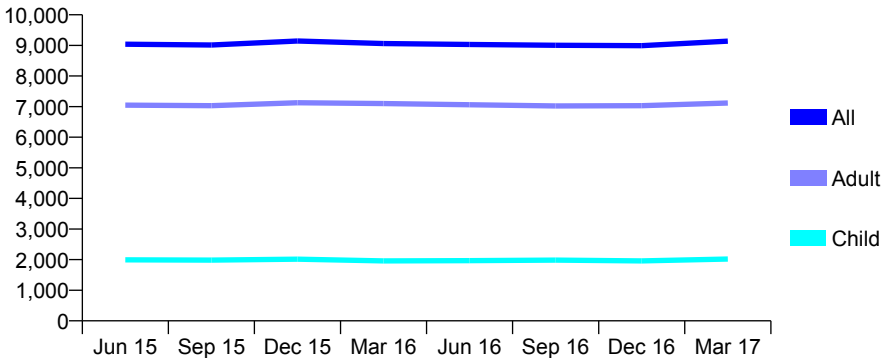
| | |
|---|---|
| Name or company name | MR AM RAJPUT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 27,792 |
| Carry forward general activity (UDA) | 455 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £717,147.82 |

## ACCESS*

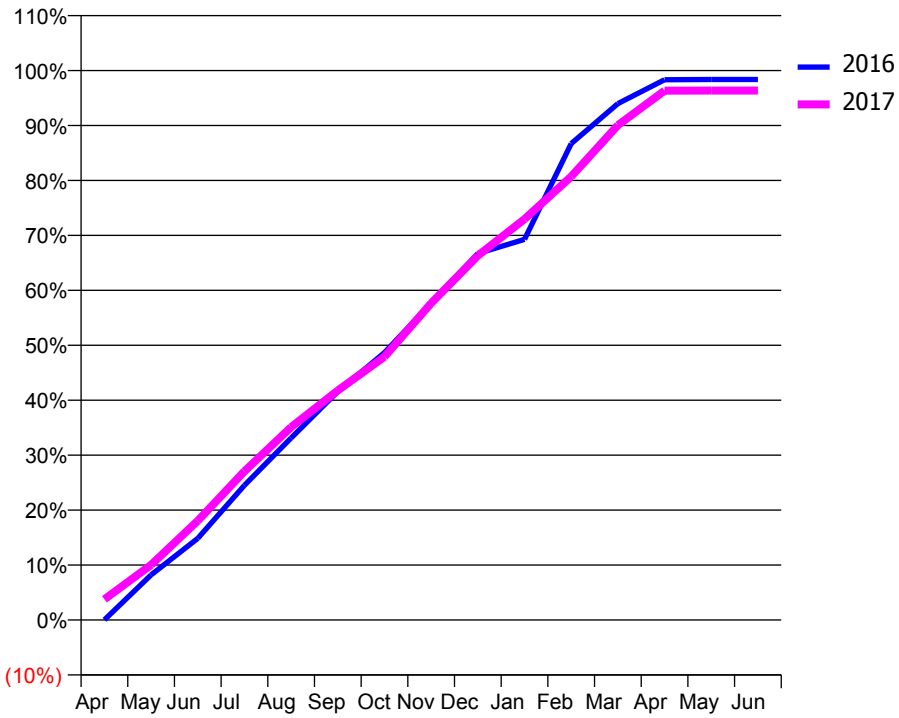
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 9,060 | |
| Quarter ending June 2016 | 9,031 | → |
| Quarter ending September 2016 | 9,004 | → |
| Quarter ending December 2016 | 8,991 | → |
| Quarter ending March 2017 | 9,138 | → |
| **Variance since March 2016** | 0.9% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 11 | 1,052 |
| May | 2,283 | 2,790 |
| June | 4,131 | 5,023 |
| July | 6,815 | 7,522 |
| August | 9,213 | 9,755 |
| September | 11,558 | 11,609 |
| October | 13,524 | 13,319 |
| November | 16,018 | 16,023 |
| December | 18,534 | 18,430 |
| January | 19,248 | 20,277 |
| February | 24,097 | 22,425 |
| March | 26,119 | 25,022 |
| April | 27,326 | 26,775 |
| May | 27,338 | 26,780 |
| June | 27,337 | 26,780 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 156 | 3,093 | 5.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,551 | 11,263 | 13.8% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,168 | 3,093 | 70.1% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,395 | 11,263 | 65.7% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 423 | 14,545 | 2.9% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 101 | 14,545 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 498 | 14,545 | 3.4% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 24 | 26 | *92.3%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 24 | 26 | *92.3%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 763225/0001 - Year end March 2017

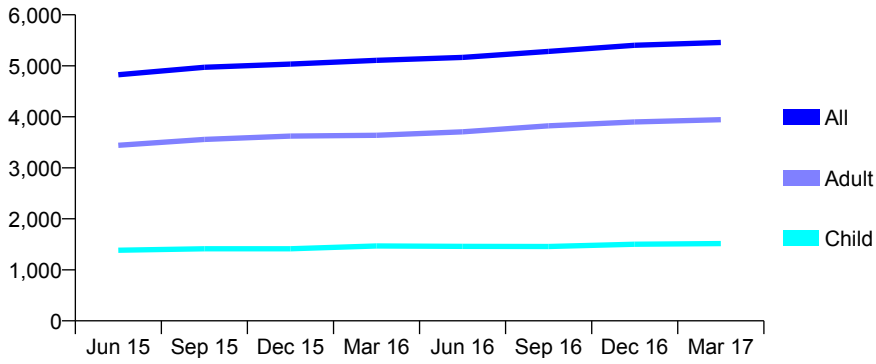
| | |
|---|---|
| Name or company name | MR SS MATHAROO |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,255 |
| Carry forward general activity (UDA) | 165 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £331,726.52 |

## ACCESS*

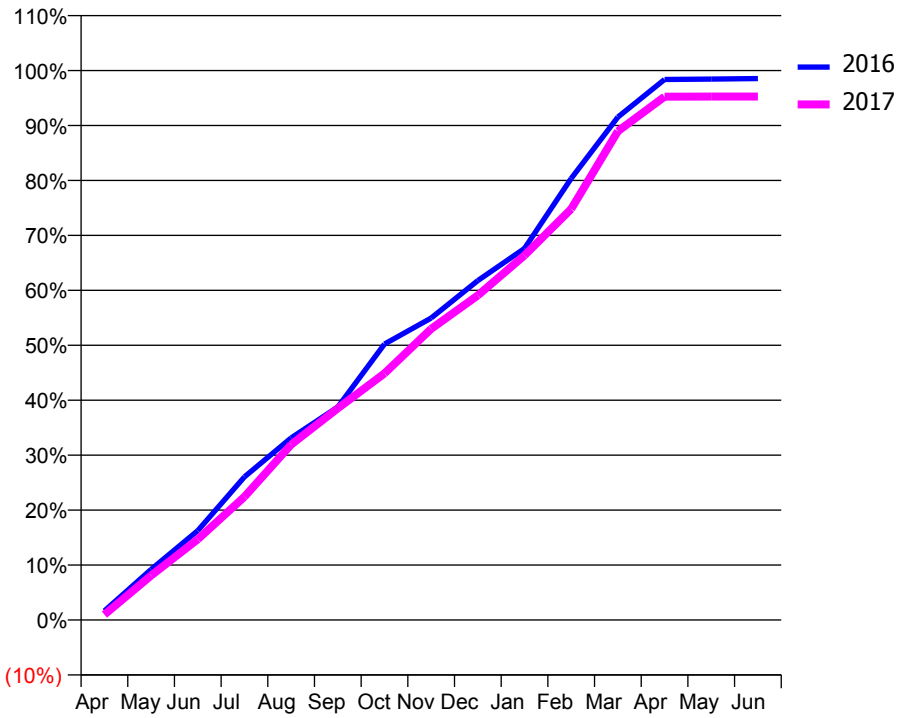
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,108 | |
| Quarter ending June 2016 | 5,165 | → |
| Quarter ending September 2016 | 5,282 | ↑ |
| Quarter ending December 2016 | 5,403 | ↑ |
| Quarter ending March 2017 | 5,458 | → |
| **Variance since March 2016** | 6.9% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 187 | 112 |
| May | 1,036 | 910 |
| June | 1,831 | 1,655 |
| July | 2,931 | 2,525 |
| August | 3,729 | 3,592 |
| September | 4,363 | 4,336 |
| October | 5,653 | 5,053 |
| November | 6,186 | 5,963 |
| December | 6,952 | 6,650 |
| January | 7,612 | 7,468 |
| February | 9,045 | 8,418 |
| March | 10,301 | 10,012 |
| April | 11,072 | 10,720 |
| May | 11,080 | 10,721 |
| June | 11,090 | 10,721 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 79 | 1,994 | 4.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 584 | 4,637 | 12.6% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,144 | 1,994 | 57.4% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,080 | 4,637 | 44.9% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 313 | 5,719 | 5.5% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 22 | 5,719 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 51 | 5,719 | 0.9% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 764353/0001 - Year end March 2017

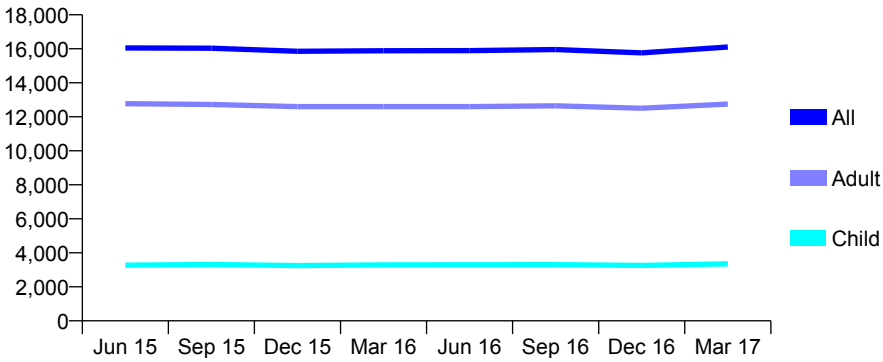
| | |
|---|---|
| Name or company name | MRS RP ATWAL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 41,132 |
| Carry forward general activity (UDA) | 236 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,234,619.45 |

## ACCESS*

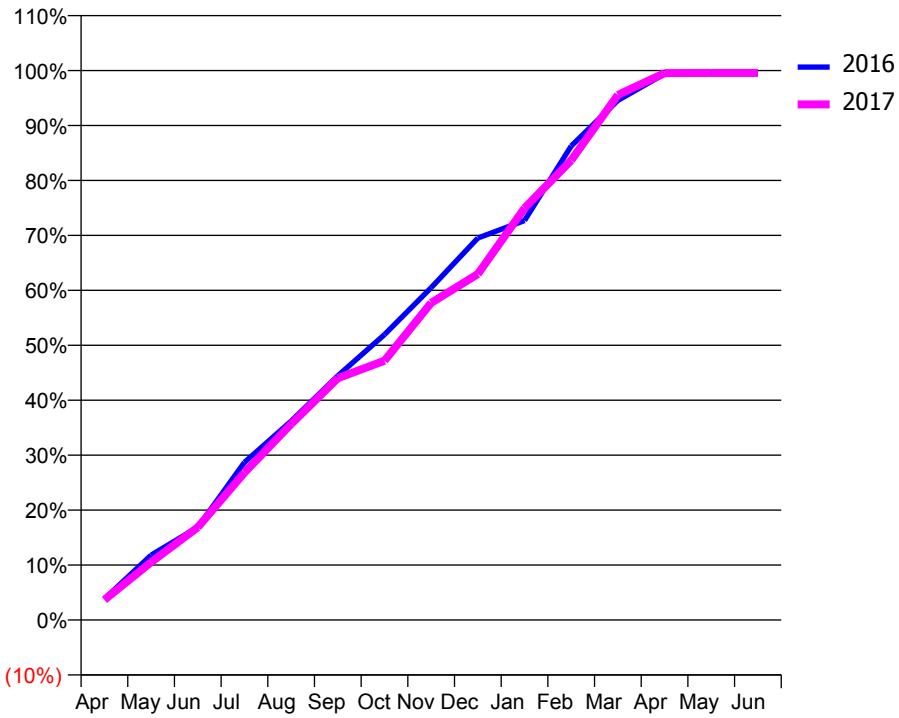
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 15,887 | |
| Quarter ending June 2016 | 15,898 | → |
| Quarter ending September 2016 | 15,955 | → |
| Quarter ending December 2016 | 15,759 | ↓ |
| Quarter ending March 2017 | 16,102 | ↑ |
| **Variance since March 2016** | 1.4% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 1,577 | 1,511 |
| May | 4,859 | 4,326 |
| June | 6,950 | 6,940 |
| July | 11,808 | 11,037 |
| August | 14,891 | 14,668 |
| September | 18,285 | 18,101 |
| October | 21,368 | 19,405 |
| November | 24,882 | 23,744 |
| December | 28,591 | 25,895 |
| January | 29,901 | 30,824 |
| February | 35,484 | 34,409 |
| March | 38,894 | 39,307 |
| April | 40,875 | 40,935 |
| May | 40,894 | 40,947 |
| June | 40,896 | 40,949 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 137 | 5,583 | 2.5% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,043 | 18,255 | 5.7% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4,128 | 5,583 | 73.9% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 10,201 | 18,255 | 55.9% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 201 | 23,552 | 0.9% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 51 | 23,552 | 0.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 232 | 23,552 | 1.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 28 | 33 | *84.8%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 31 | 33 | *93.9%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 765716/0001 - Year end March 2017

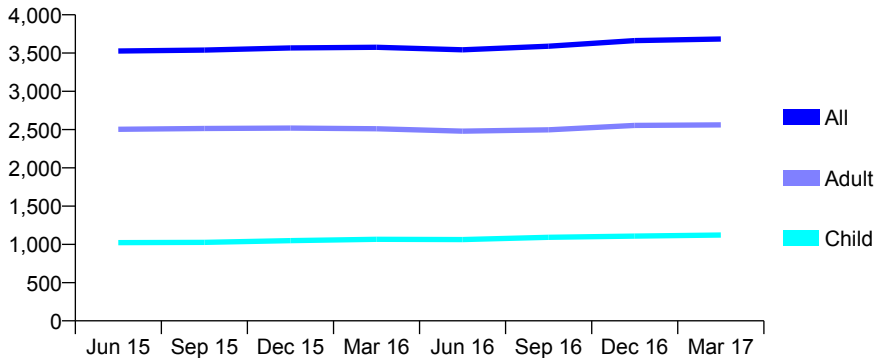
| | |
|---|---|
| Name or company name | MR TO YUNUS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,281 |
| Carry forward general activity (UDA) | -1 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £248,580.01 |

## ACCESS*

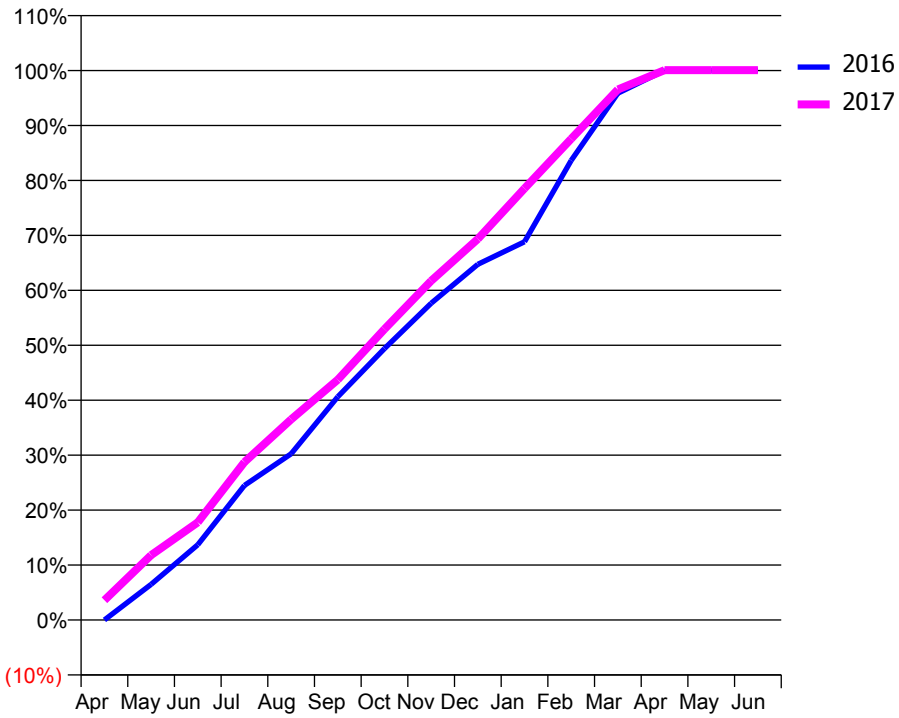
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,575 | |
| Quarter ending June 2016 | 3,542 | → |
| Quarter ending September 2016 | 3,589 | → |
| Quarter ending December 2016 | 3,663 | ↑ |
| Quarter ending March 2017 | 3,684 | → |
| **Variance since March 2016** | 3.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1 | 299 |
| May | 537 | 978 |
| June | 1,135 | 1,473 |
| July | 2,029 | 2,380 |
| August | 2,506 | 3,024 |
| September | 3,365 | 3,622 |
| October | 4,090 | 4,384 |
| November | 4,773 | 5,111 |
| December | 5,361 | 5,743 |
| January | 5,699 | 6,503 |
| February | 6,926 | 7,252 |
| March | 7,939 | 7,995 |
| April | 8,282 | 8,286 |
| May | 8,282 | 8,286 |
| June | 8,282 | 8,286 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 16 | 1,390 | 1.2% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 176 | 2,732 | 6.4% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 700 | 1,390 | 50.4% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 830 | 2,732 | 30.4% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 173 | 4,067 | 4.3% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 4,067 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 16 | 4,067 | 0.4% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 768677/0002 - Year end March 2017

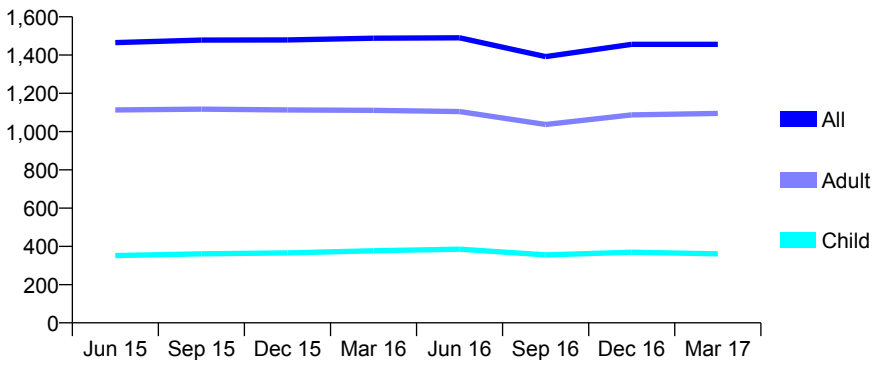
| | |
|---|---|
| Name or company name | MR S MIRFENDERESKI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,259 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £190,141.86 |

## ACCESS*

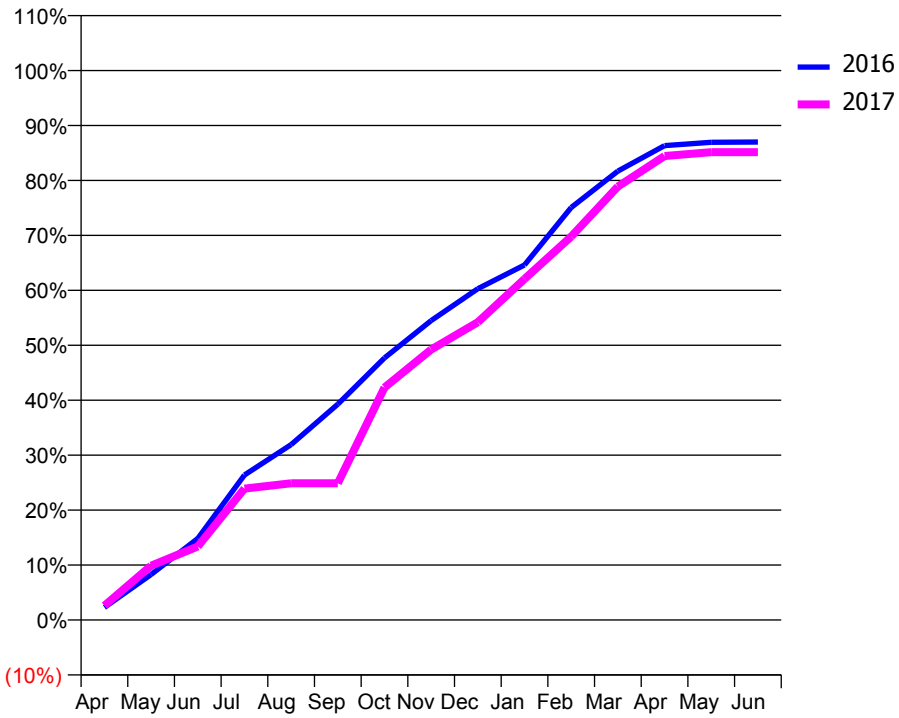
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,488 | |
| Quarter ending June 2016 | 1,490 | → |
| Quarter ending September 2016 | 1,392 | ↓ |
| Quarter ending December 2016 | 1,456 | ↑ |
| Quarter ending March 2017 | 1,456 | → |
| **Variance since March 2016** | (2.2%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 166 | 190 |
| May | 602 | 719 |
| June | 1,077 | 972 |
| July | 1,916 | 1,736 |
| August | 2,318 | 1,807 |
| September | 2,850 | 1,807 |
| October | 3,463 | 3,071 |
| November | 3,956 | 3,573 |
| December | 4,376 | 3,935 |
| January | 4,690 | 4,506 |
| February | 5,449 | 5,065 |
| March | 5,930 | 5,725 |
| April | 6,267 | 6,130 |
| May | 6,311 | 6,180 |
| June | 6,315 | 6,180 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 58 | 493 | 11.8% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 362 | 1,471 | 24.6% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 258 | 493 | 52.3% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 622 | 1,471 | 42.3% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 160 | 1,963 | 8.2% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 1,963 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 31 | 1,963 | 1.6% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 770647/0002 - Year end March 2017

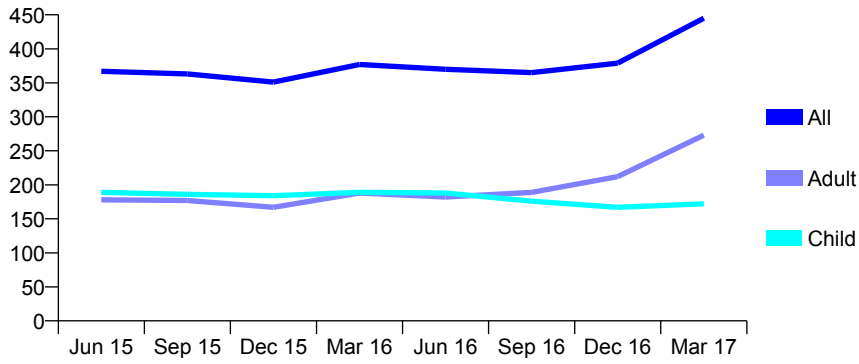
| | |
|---|---|
| Name or company name | MR AI PARUK |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 18/08/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,000 |
| Carry forward general activity (UDA) | -13 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £25,044.34 |

## ACCESS*

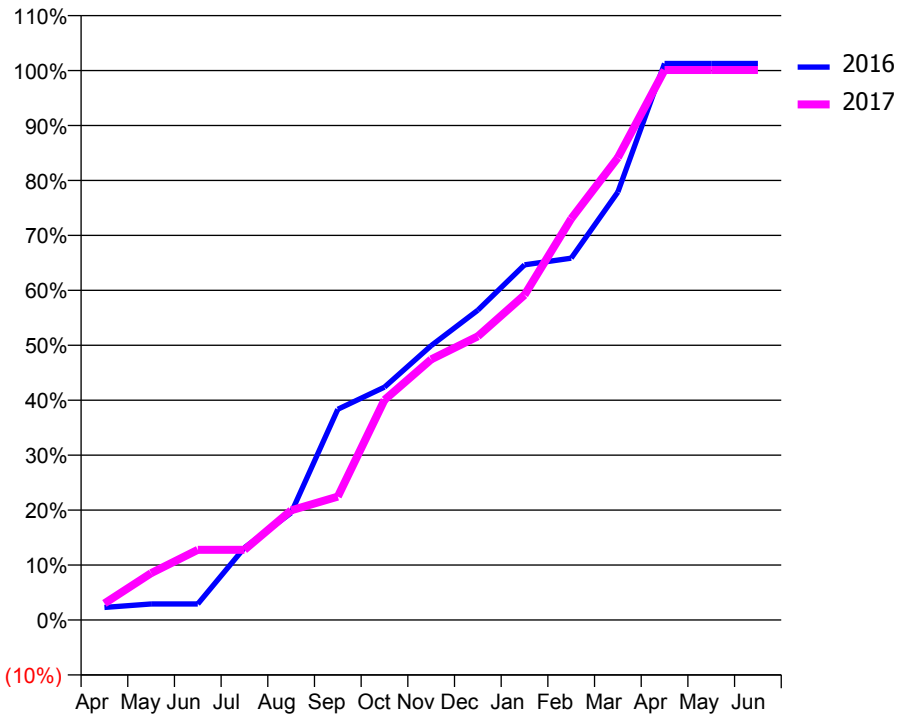
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 377 | |
| Quarter ending June 2016 | 370 | ↓ |
| Quarter ending September 2016 | 365 | ↓ |
| Quarter ending December 2016 | 379 | ↑ |
| Quarter ending March 2017 | 445 | ↑ |
| **Variance since March 2016** | 18.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 23 | 30 |
| May | 29 | 85 |
| June | 29 | 128 |
| July | 132 | 128 |
| August | 195 | 200 |
| September | 384 | 225 |
| October | 424 | 401 |
| November | 499 | 474 |
| December | 564 | 516 |
| January | 646 | 592 |
| February | 658 | 730 |
| March | 779 | 841 |
| April | 1,013 | 1,001 |
| May | 1,013 | 1,001 |
| June | 1,013 | 1,001 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 17 | 305 | 5.6% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 23 | 281 | 8.2% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 223 | 305 | 73.1% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 102 | 281 | 36.3% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 34 | 569 | 6.0% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 569 | 0.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 569 | 0.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

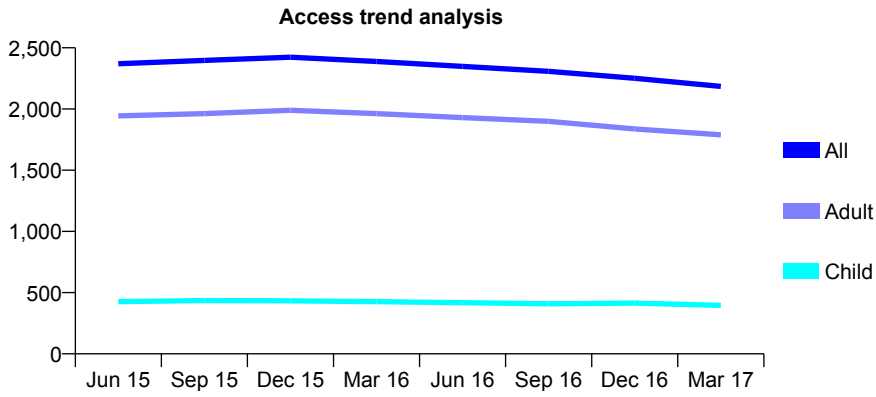
# Q53 - Vital Signs At a Glance Contract Report for 773492/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MS S KUTTY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2013 |
| Contract end date | |

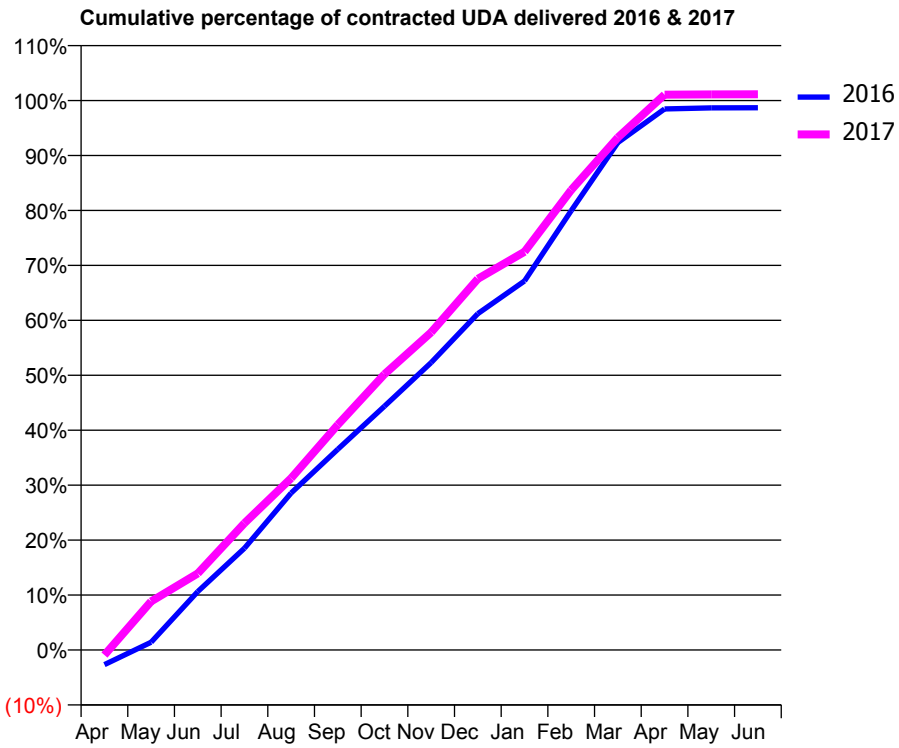
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,615 |
| Carry forward general activity (UDA) | 101 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £224,439.54 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,388 | |
| Quarter ending June 2016 | 2,348 | ↓ |
| Quarter ending September 2016 | 2,308 | ↓ |
| Quarter ending December 2016 | 2,251 | ↓ |
| Quarter ending March 2017 | 2,185 | ↓ |
| **Variance since March 2016** | (8.5%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -205 | -72 |
| May | 109 | 674 |
| June | 811 | 1,061 |
| July | 1,410 | 1,759 |
| August | 2,176 | 2,380 |
| September | 2,782 | 3,122 |
| October | 3,380 | 3,823 |
| November | 3,983 | 4,402 |
| December | 4,662 | 5,143 |
| January | 5,115 | 5,519 |
| February | 6,088 | 6,375 |
| March | 7,032 | 7,103 |
| April | 7,497 | 7,695 |
| May | 7,513 | 7,700 |
| June | 7,514 | 7,701 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 64 | 657 | 9.7% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 468 | 2,854 | 16.4% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 449 | 657 | 68.3% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,791 | 2,854 | 62.8% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 230 | 3,598 | 6.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 32 | 3,598 | 0.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 77 | 3,598 | 2.1% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | *90.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 10 | *100.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

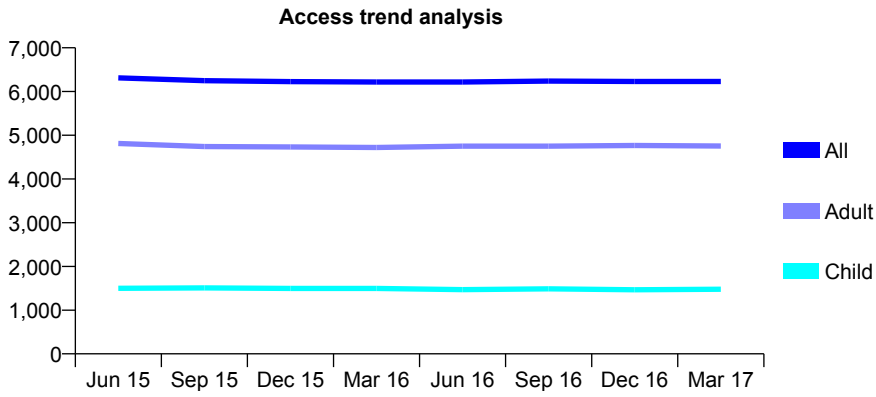
# Q53 - Vital Signs At a Glance Contract Report for 781142/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR A KACHHALA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

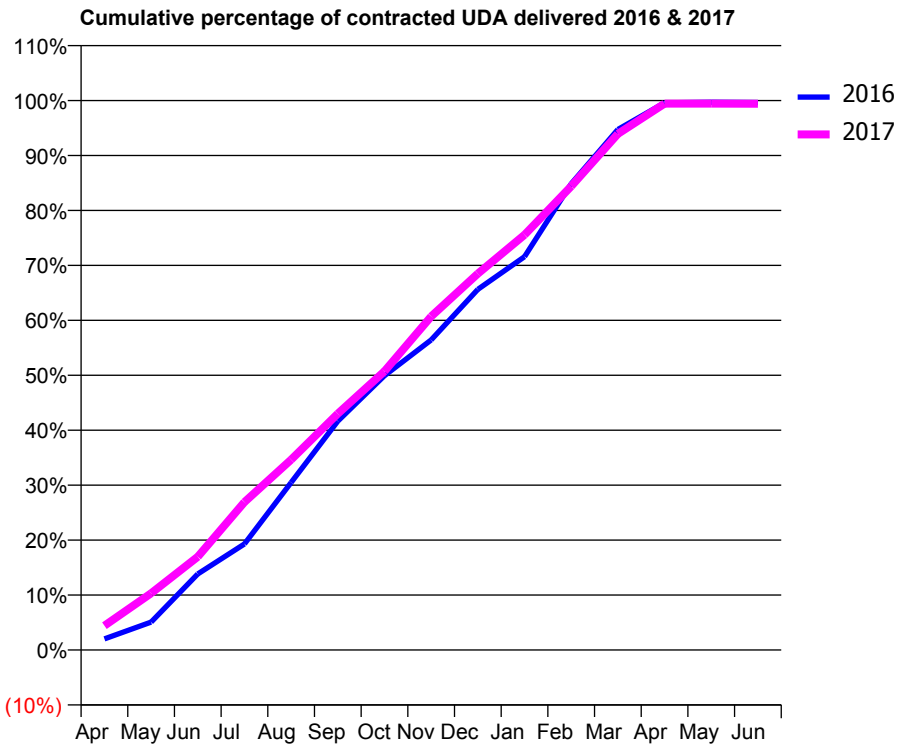
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,442 |
| Carry forward general activity (UDA) | 66 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £435,038.03 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,218 | |
| Quarter ending June 2016 | 6,219 | → |
| Quarter ending September 2016 | 6,238 | → |
| Quarter ending December 2016 | 6,230 | → |
| Quarter ending March 2017 | 6,230 | → |
| **Variance since March 2016** | 0.2% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 375 | 818 |
| May | 940 | 1,906 |
| June | 2,555 | 3,129 |
| July | 3,558 | 4,965 |
| August | 5,623 | 6,390 |
| September | 7,680 | 7,931 |
| October | 9,208 | 9,355 |
| November | 10,407 | 11,193 |
| December | 12,104 | 12,632 |
| January | 13,198 | 13,932 |
| February | 15,649 | 15,565 |
| March | 17,468 | 17,320 |
| April | 18,367 | 18,340 |
| May | 18,381 | 18,338 |
| June | 18,376 | 18,335 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 143 | 2,309 | 6.2% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 554 | 5,849 | 9.5% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,540 | 2,309 | 66.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,942 | 5,849 | 50.3% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 429 | 8,155 | 5.3% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 50 | 8,155 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 24 | 8,155 | 0.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | *100.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 10 | *100.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 782041/0001 - Year end March 2017

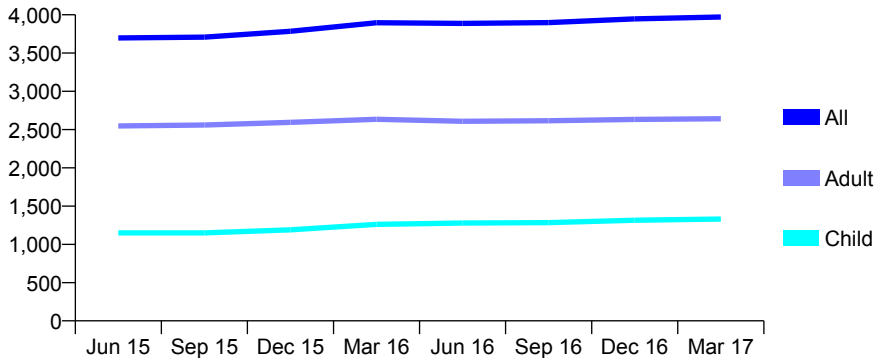
| | |
|---|---|
| Name or company name | MS S MESTRY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 31/07/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,848 |
| Carry forward general activity (UDA) | -54 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £266,372.09 |

## ACCESS*

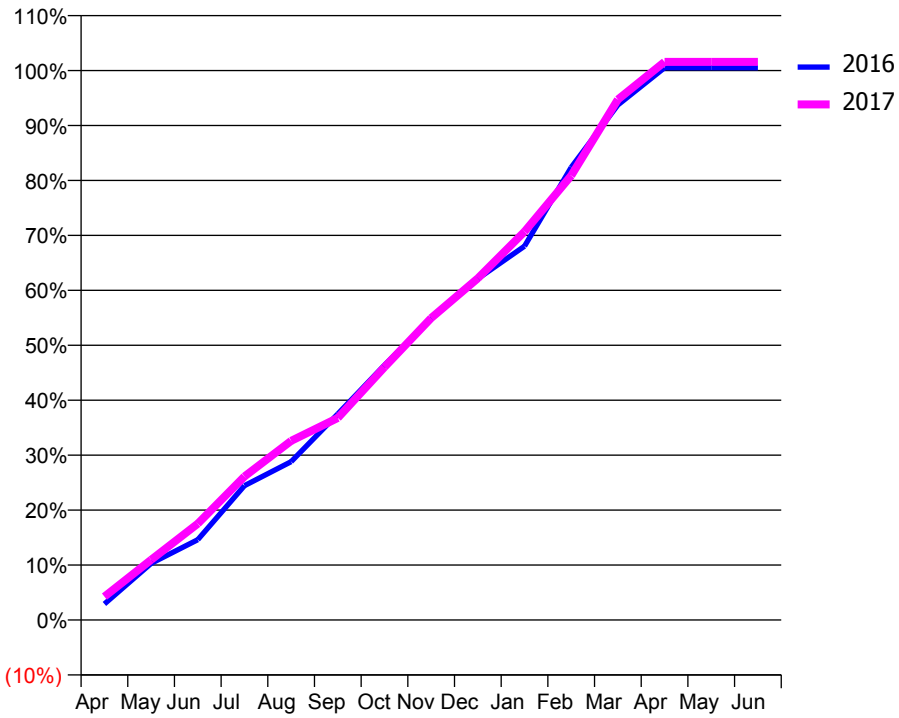
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,896 | |
| Quarter ending June 2016 | 3,888 | → |
| Quarter ending September 2016 | 3,898 | → |
| Quarter ending December 2016 | 3,947 | → |
| Quarter ending March 2017 | 3,971 | → |
| **Variance since March 2016** | 1.9% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 317 | 462 |
| May | 1,116 | 1,187 |
| June | 1,587 | 1,901 |
| July | 2,653 | 2,834 |
| August | 3,127 | 3,538 |
| September | 4,069 | 3,991 |
| October | 5,032 | 4,992 |
| November | 5,947 | 5,960 |
| December | 6,738 | 6,747 |
| January | 7,381 | 7,666 |
| February | 8,936 | 8,773 |
| March | 10,169 | 10,275 |
| April | 10,902 | 11,019 |
| May | 10,902 | 11,017 |
| June | 10,902 | 11,017 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 129 | 1,914 | 6.7% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 496 | 3,408 | 14.6% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,207 | 1,914 | 63.1% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,582 | 3,408 | 46.4% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 356 | 4,537 | 7.8% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 35 | 4,537 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 15 | 4,537 | 0.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

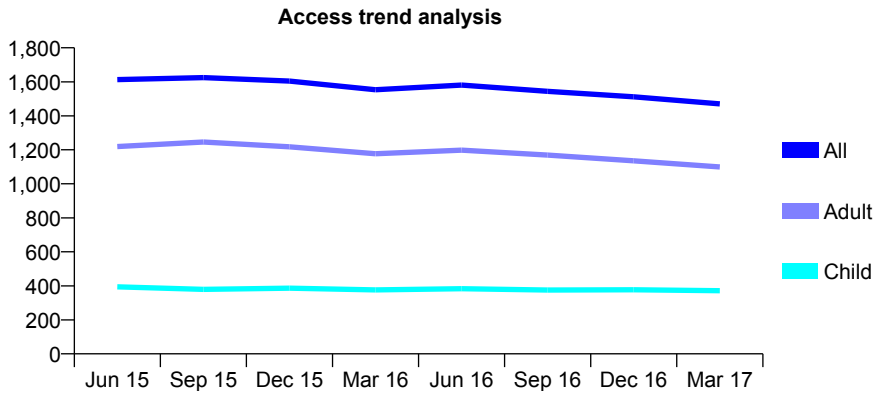
# Q53 - Vital Signs At a Glance Contract Report for 794643/0002 - Year end March 2017

| | |
|---|---|
| Name or company name | MR W SIDHU |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 03/01/2012 |
| Contract end date | |

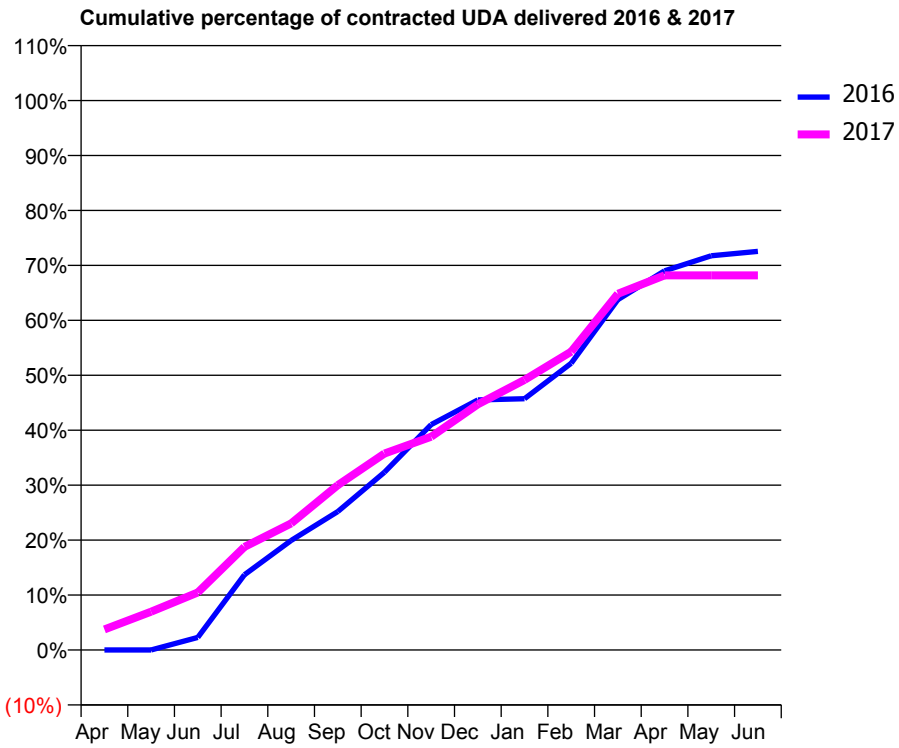
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,301 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 51 |
| Carry forward orthodontic activity (UOA) | -1 |
| Baseline contract value | £158,790.55 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,553 | |
| Quarter ending June 2016 | 1,581 | → |
| Quarter ending September 2016 | 1,544 | ↓ |
| Quarter ending December 2016 | 1,512 | ↓ |
| Quarter ending March 2017 | 1,470 | ↓ |
| **Variance since March 2016** | (5.3%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 0 | 236 |
| May | 0 | 440 |
| June | 145 | 660 |
| July | 863 | 1,182 |
| August | 1,256 | 1,452 |
| September | 1,588 | 1,891 |
| October | 2,040 | 2,253 |
| November | 2,585 | 2,446 |
| December | 2,867 | 2,817 |
| January | 2,882 | 3,098 |
| February | 3,289 | 3,421 |
| March | 4,018 | 4,084 |
| April | 4,347 | 4,297 |
| May | 4,520 | 4,297 |
| June | 4,571 | 4,297 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 15 | 435 | 3.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 70 | 994 | 7.0% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 173 | 435 | 39.8% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 367 | 994 | 36.9% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 17 | 1,398 | 1.2% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,398 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 1,398 | 0.1% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 814113/0001 - Year end March 2017

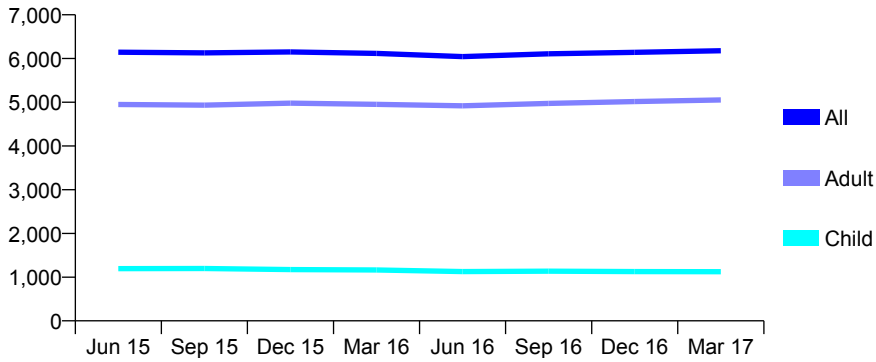
| | |
|---|---|
| Name or company name | MR RA ARROWSMITH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,778 |
| Carry forward general activity (UDA) | 210 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £365,714.89 |

## ACCESS*

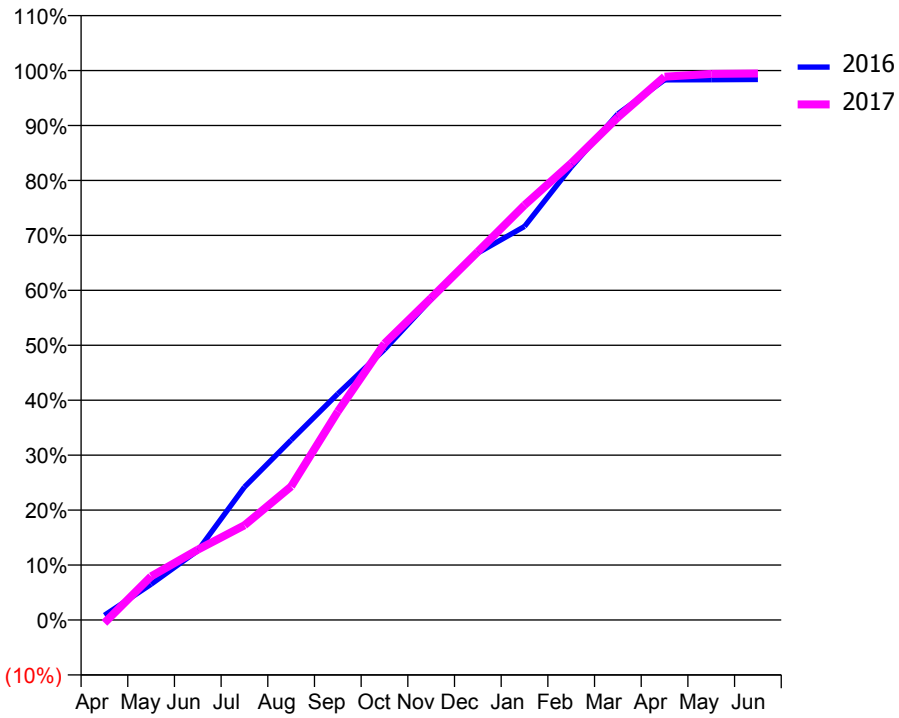
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 6,116 | |
| Quarter ending June 2016 | 6,045 | ↓ |
| Quarter ending September 2016 | 6,107 | → |
| Quarter ending December 2016 | 6,142 | → |
| Quarter ending March 2017 | 6,178 | → |
| **Variance since March 2016** | 1.0% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 112 | -70 |
| May | 833 | 1,016 |
| June | 1,613 | 1,637 |
| July | 3,095 | 2,203 |
| August | 4,185 | 3,104 |
| September | 5,260 | 4,848 |
| October | 6,291 | 6,429 |
| November | 7,459 | 7,490 |
| December | 8,536 | 8,565 |
| January | 9,152 | 9,649 |
| February | 10,533 | 10,621 |
| March | 11,768 | 11,688 |
| April | 12,558 | 12,633 |
| May | 12,563 | 12,700 |
| June | 12,568 | 12,708 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 81 | 1,565 | 5.2% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 638 | 6,581 | 9.7% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 795 | 1,565 | 50.8% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,799 | 6,581 | 42.5% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 416 | 7,191 | 5.8% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 27 | 7,191 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 56 | 7,191 | 0.8% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | *100.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | *91.7%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 817066/0001 - Year end March 2017

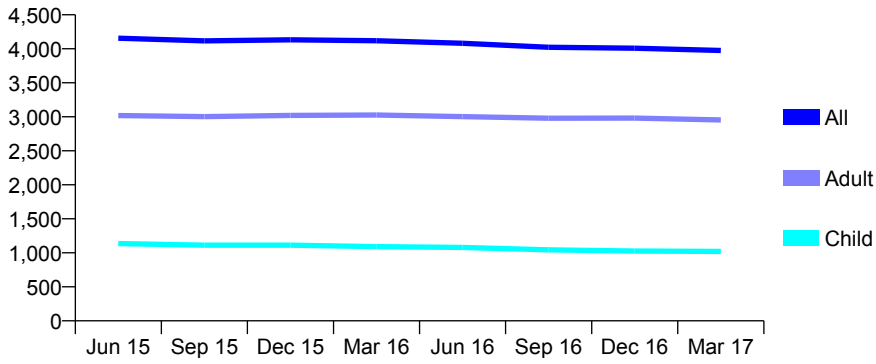
| | |
|---|---|
| Name or company name | MR PR VICKERY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,087 |
| Carry forward general activity (UDA) | 243 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £398,524.31 |

## ACCESS*

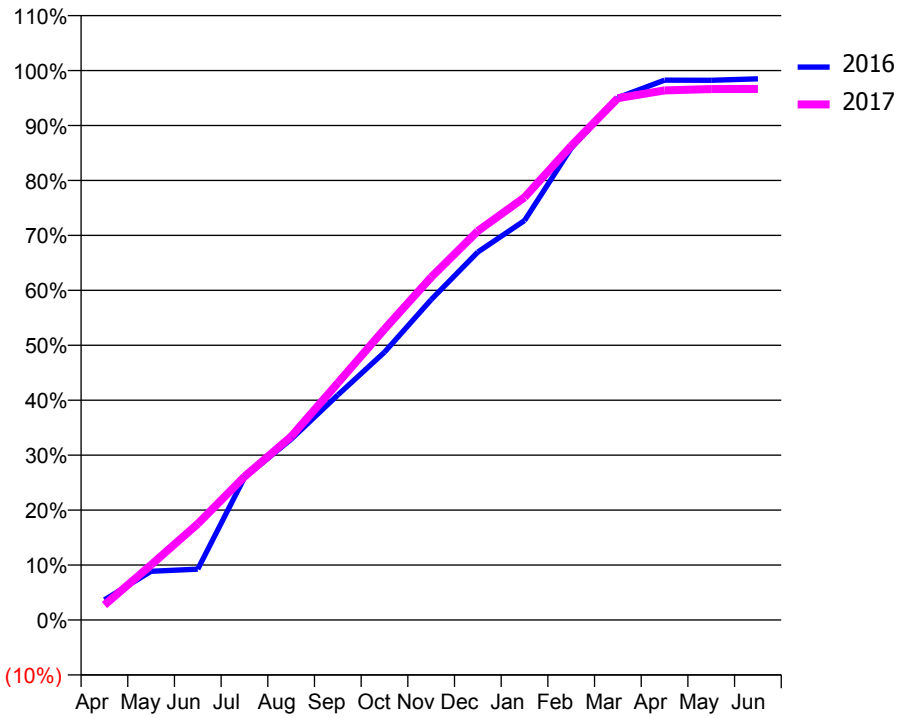
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,118 | |
| Quarter ending June 2016 | 4,081 | → |
| Quarter ending September 2016 | 4,023 | ↓ |
| Quarter ending December 2016 | 4,008 | → |
| Quarter ending March 2017 | 3,975 | → |
| **Variance since March 2016** | (3.5%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 591 | 440 |
| May | 1,428 | 1,615 |
| June | 1,489 | 2,815 |
| July | 4,173 | 4,200 |
| August | 5,292 | 5,371 |
| September | 6,588 | 6,940 |
| October | 7,843 | 8,517 |
| November | 9,379 | 10,036 |
| December | 10,773 | 11,389 |
| January | 11,693 | 12,372 |
| February | 13,814 | 13,879 |
| March | 15,294 | 15,278 |
| April | 15,804 | 15,506 |
| May | 15,802 | 15,542 |
| June | 15,844 | 15,546 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 128 | 1,837 | 7.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 841 | 5,166 | 16.3% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,274 | 1,837 | 69.4% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,208 | 5,166 | 62.1% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 401 | 6,898 | 5.8% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 84 | 6,898 | 1.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 191 | 6,898 | 2.8% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 16 | 16 | *100.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 16 | *87.5%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

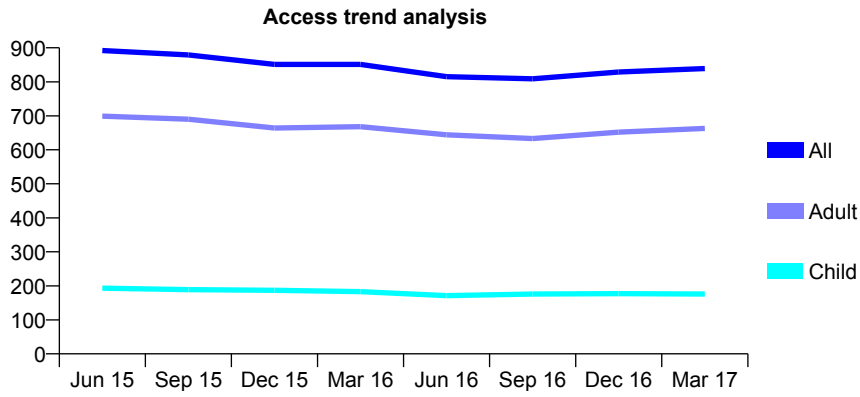
# Q53 - Vital Signs At a Glance Contract Report for 818895/0003 - Year end March 2017

| | |
|---|---|
| Name or company name | MR BS MATHARU |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 05/08/2006 |
| Contract end date | 30/04/2017 |

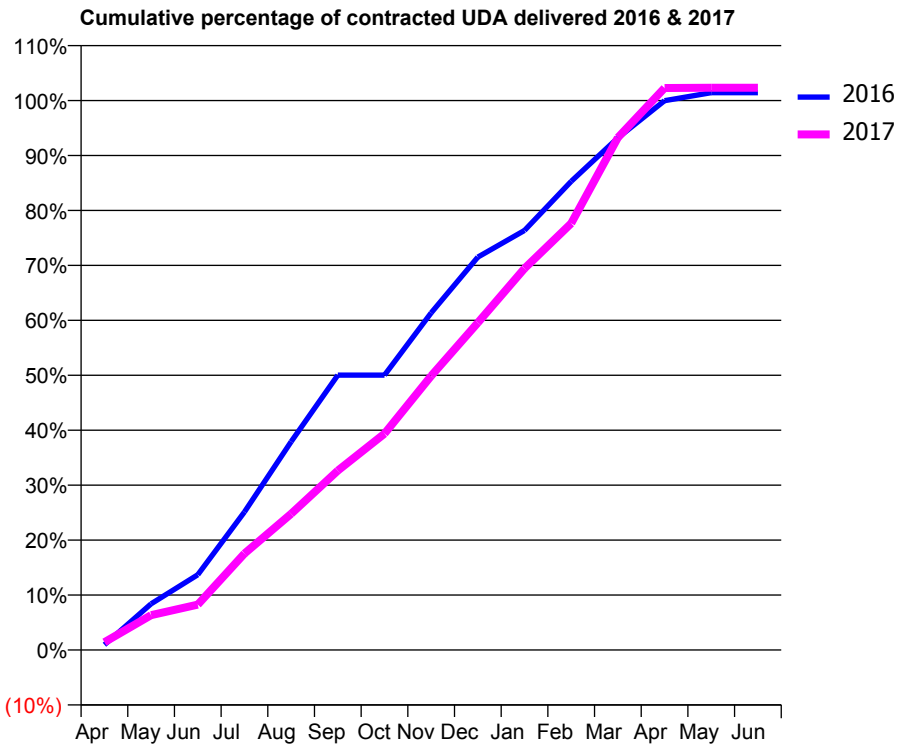
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,608 |
| Carry forward general activity (UDA) | -37 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £61,961.99 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 851 | |
| Quarter ending June 2016 | 815 | ↓ |
| Quarter ending September 2016 | 809 | → |
| Quarter ending December 2016 | 829 | ↑ |
| Quarter ending March 2017 | 839 | → |
| **Variance since March 2016** | (1.4%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 25 | 37 |
| May | 219 | 166 |
| June | 357 | 216 |
| July | 655 | 458 |
| August | 989 | 647 |
| September | 1,305 | 852 |
| October | 1,305 | 1,027 |
| November | 1,600 | 1,301 |
| December | 1,865 | 1,553 |
| January | 1,991 | 1,811 |
| February | 2,224 | 2,025 |
| March | 2,430 | 2,432 |
| April | 2,607 | 2,667 |
| May | 2,645 | 2,668 |
| June | 2,645 | 2,668 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 8 | 181 | 4.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 70 | 637 | 11.0% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 60 | 181 | 33.1% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 164 | 637 | 25.7% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 32 | 815 | 3.9% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 815 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 815 | 2.8% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

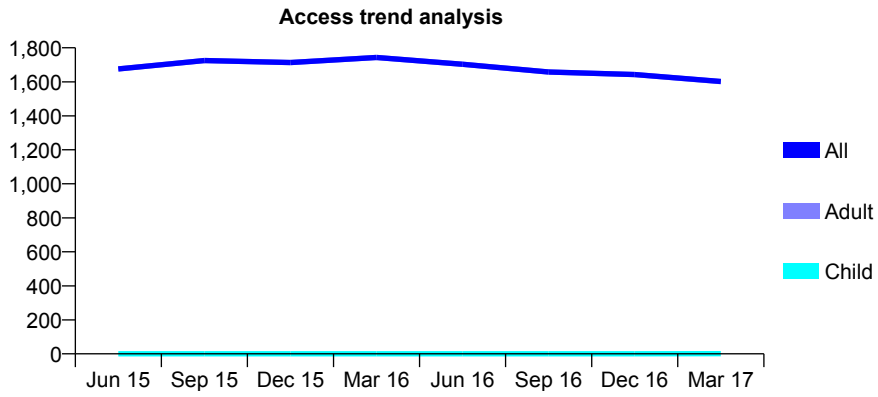
# Q53 - Vital Signs At a Glance Contract Report for 819166/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MRS CA HARRINGTON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 18/09/2006 |
| Contract end date | |

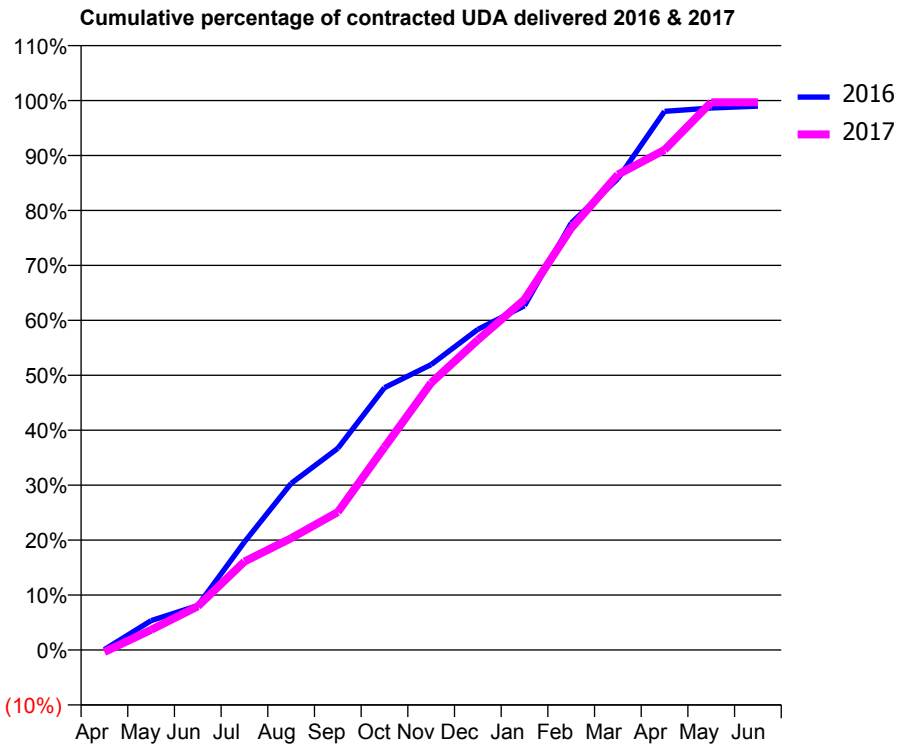
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 4,264 |
| Carry forward general activity (UDA) | 44 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £116,398.18 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,743 | |
| Quarter ending June 2016 | 1,703 | ↓ |
| Quarter ending September 2016 | 1,658 | ↓ |
| Quarter ending December 2016 | 1,643 | → |
| Quarter ending March 2017 | 1,602 | ↓ |
| **Variance since March 2016** | (8.1%) | ↓ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 4 | -16 |
| May | 228 | 157 |
| June | 345 | 339 |
| July | 839 | 686 |
| August | 1,293 | 867 |
| September | 1,565 | 1,070 |
| October | 2,036 | 1,573 |
| November | 2,215 | 2,073 |
| December | 2,488 | 2,406 |
| January | 2,671 | 2,719 |
| February | 3,313 | 3,273 |
| March | 3,657 | 3,690 |
| April | 4,180 | 3,881 |
| May | 4,206 | 4,250 |
| June | 4,220 | 4,250 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 1 | *0.0%* | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 88 | 1,863 | 4.7% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 1 | *0.0%* | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,103 | 1,863 | 59.2% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 54 | 1,804 | 3.0% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 1,804 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,804 | 0.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 1 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 1 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 825212/0004 - Year end March 2017

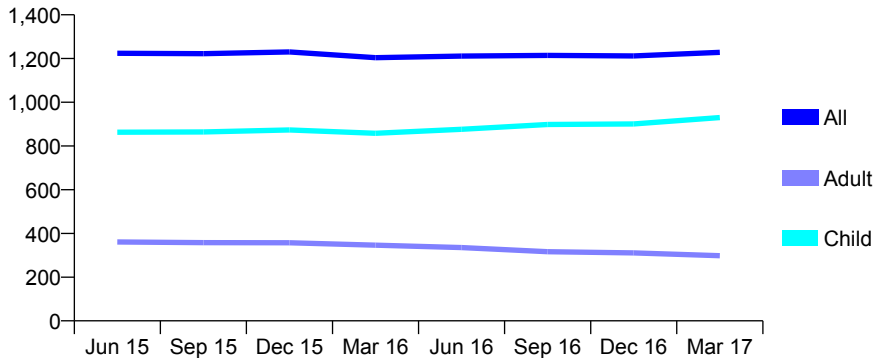
| | |
|---|---|
| Name or company name | MR D DALBY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2012 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,200 |
| Carry forward general activity (UDA) | 22 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £63,907.54 |

## ACCESS*

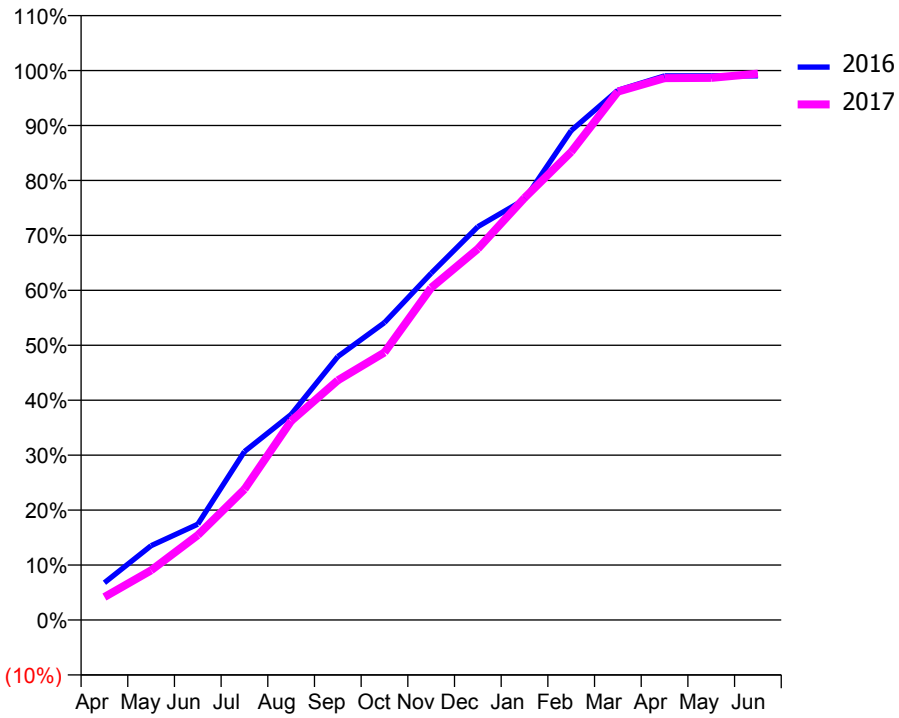
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,204 | |
| Quarter ending June 2016 | 1,211 | → |
| Quarter ending September 2016 | 1,214 | → |
| Quarter ending December 2016 | 1,212 | → |
| Quarter ending March 2017 | 1,228 | → |
| **Variance since March 2016** | 2.0% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 149 | 92 |
| May | 297 | 199 |
| June | 383 | 340 |
| July | 675 | 523 |
| August | 823 | 797 |
| September | 1,054 | 959 |
| October | 1,191 | 1,071 |
| November | 1,388 | 1,330 |
| December | 1,574 | 1,486 |
| January | 1,684 | 1,690 |
| February | 1,960 | 1,874 |
| March | 2,121 | 2,116 |
| April | 2,178 | 2,169 |
| May | 2,178 | 2,171 |
| June | 2,178 | 2,188 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 150 | 1,481 | 10.1% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 16 | 254 | 6.3% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 793 | 1,481 | 53.5% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 112 | 254 | 44.1% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 83 | 1,749 | 4.7% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 1,749 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 18 | 1,749 | 1.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

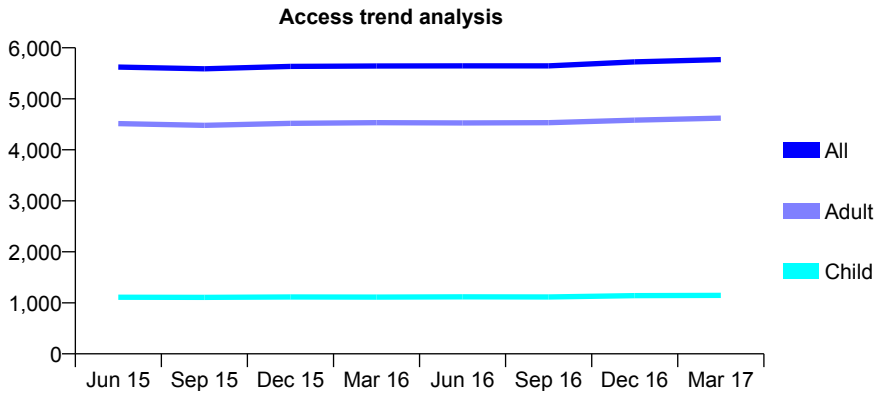
# Q53 - Vital Signs At a Glance Contract Report for 831662/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR SJ THOMAS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

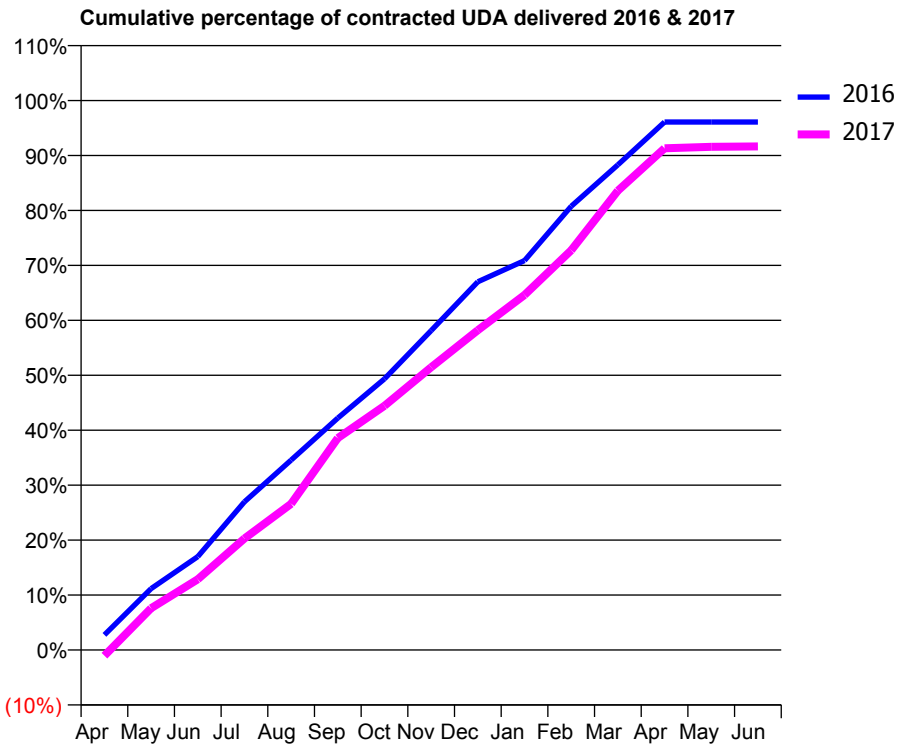
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,115 |
| Carry forward general activity (UDA) | 709 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £518,426.22 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,643 | |
| Quarter ending June 2016 | 5,645 | → |
| Quarter ending September 2016 | 5,646 | → |
| Quarter ending December 2016 | 5,724 | → |
| Quarter ending March 2017 | 5,769 | → |
| **Variance since March 2016** | 2.2% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 501 | -189 |
| May | 2,024 | 1,378 |
| June | 3,081 | 2,330 |
| July | 4,888 | 3,676 |
| August | 6,263 | 4,818 |
| September | 7,645 | 6,989 |
| October | 8,939 | 8,050 |
| November | 10,530 | 9,324 |
| December | 12,140 | 10,545 |
| January | 12,836 | 11,703 |
| February | 14,627 | 13,179 |
| March | 15,993 | 15,143 |
| April | 17,406 | 16,538 |
| May | 17,406 | 16,588 |
| June | 17,406 | 16,600 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 112 | 1,796 | 6.2% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,065 | 6,542 | 16.3% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,068 | 1,796 | 59.5% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,400 | 6,542 | 36.7% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 480 | 8,203 | 5.9% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 83 | 8,203 | 1.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 283 | 8,203 | 3.4% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 27 | 29 | *93.1%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 26 | 29 | *89.7%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 835765/0001 - Year end March 2017

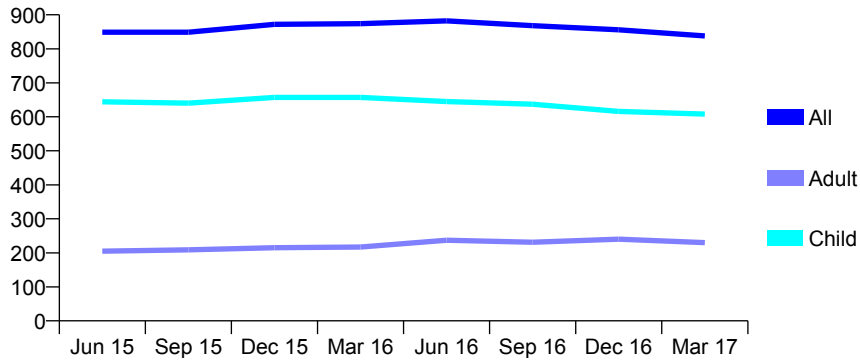
| | |
|---|---|
| Name or company name | MISS P WILKES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2008 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,750 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £40,232.50 |

## ACCESS*

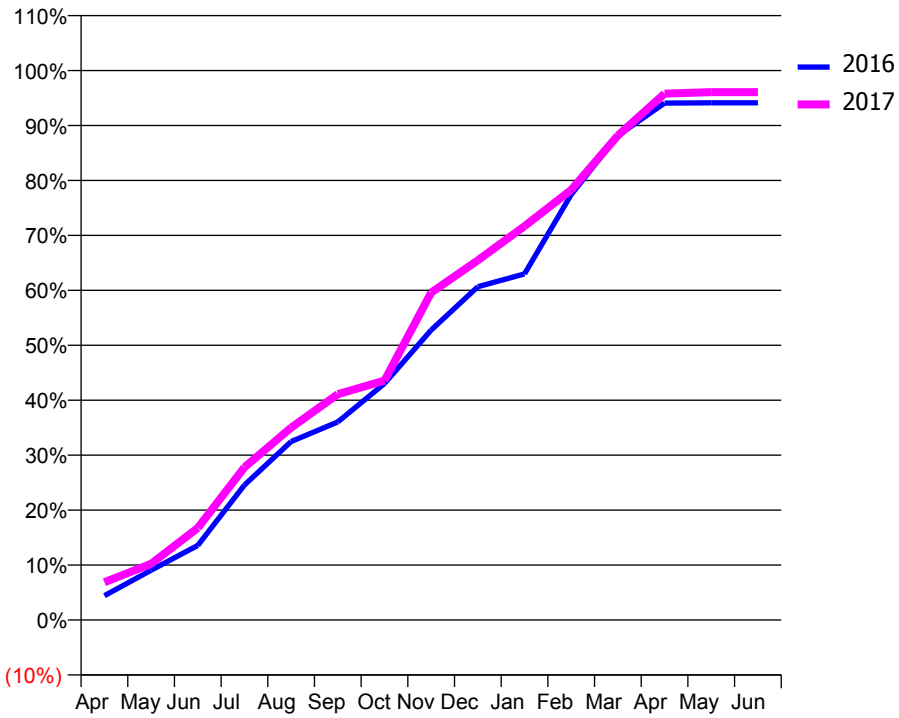
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 874 | |
| Quarter ending June 2016 | 882 | → |
| Quarter ending September 2016 | 868 | ↓ |
| Quarter ending December 2016 | 856 | ↓ |
| Quarter ending March 2017 | 838 | ↓ |
| **Variance since March 2016** | (4.1%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 82 | 120 |
| May | 168 | 179 |
| June | 251 | 293 |
| July | 454 | 487 |
| August | 601 | 613 |
| September | 667 | 719 |
| October | 796 | 762 |
| November | 976 | 1,043 |
| December | 1,122 | 1,146 |
| January | 1,165 | 1,254 |
| February | 1,432 | 1,370 |
| March | 1,631 | 1,543 |
| April | 1,740 | 1,676 |
| May | 1,741 | 1,681 |
| June | 1,741 | 1,681 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 71 | 938 | 7.6% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 22 | 232 | 9.5% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 588 | 938 | 62.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 127 | 232 | 54.7% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 46 | 1,187 | 3.9% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,187 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 18 | 1,187 | 1.5% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

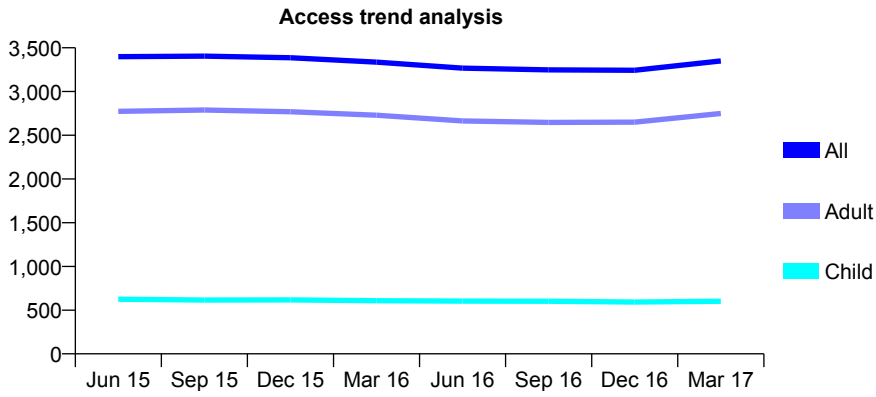
# Q53 - Vital Signs At a Glance Contract Report for 836354/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR SS HOTHI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

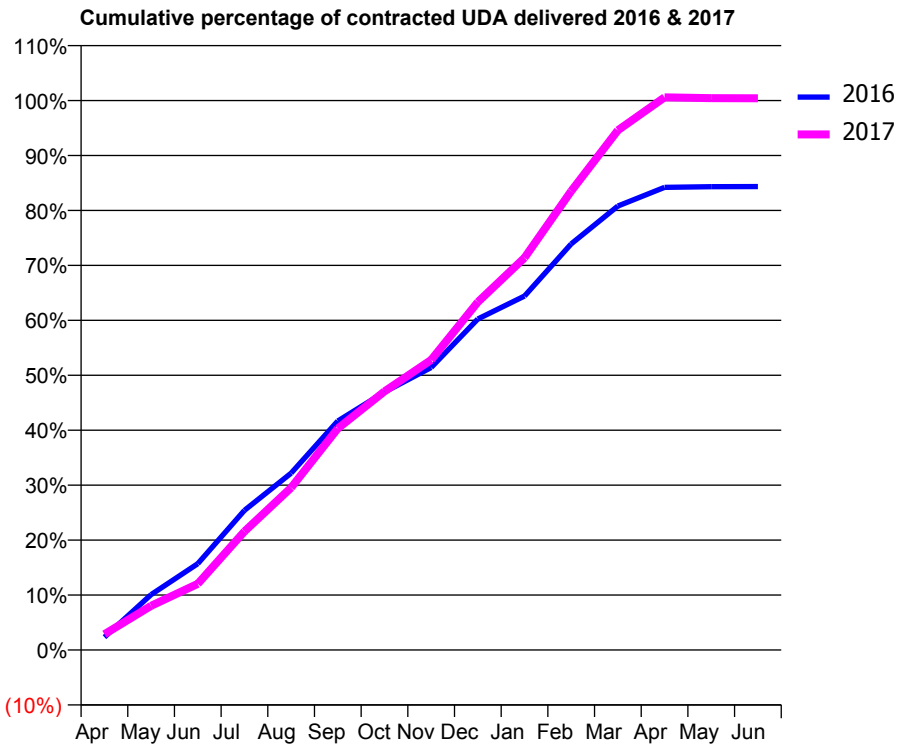
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,116 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £327,642.58 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,336 | |
| Quarter ending June 2016 | 3,267 | ↓ |
| Quarter ending September 2016 | 3,248 | → |
| Quarter ending December 2016 | 3,243 | → |
| Quarter ending March 2017 | 3,350 | ↑ |
| **Variance since March 2016** | 0.4% | → |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 261 | 320 |
| May | 1,121 | 893 |
| June | 1,746 | 1,338 |
| July | 2,827 | 2,400 |
| August | 3,578 | 3,285 |
| September | 4,634 | 4,483 |
| October | 5,219 | 5,231 |
| November | 5,715 | 5,869 |
| December | 6,696 | 7,040 |
| January | 7,160 | 7,935 |
| February | 8,216 | 9,283 |
| March | 8,982 | 10,513 |
| April | 9,358 | 11,180 |
| May | 9,373 | 11,163 |
| June | 9,374 | 11,160 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 58 | 734 | 7.9% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 360 | 3,223 | 11.2% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 344 | 734 | 46.9% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,464 | 3,223 | 45.4% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 282 | 3,982 | 7.1% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 17 | 3,982 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 37 | 3,982 | 0.9% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 841196/0001 - Year end March 2017

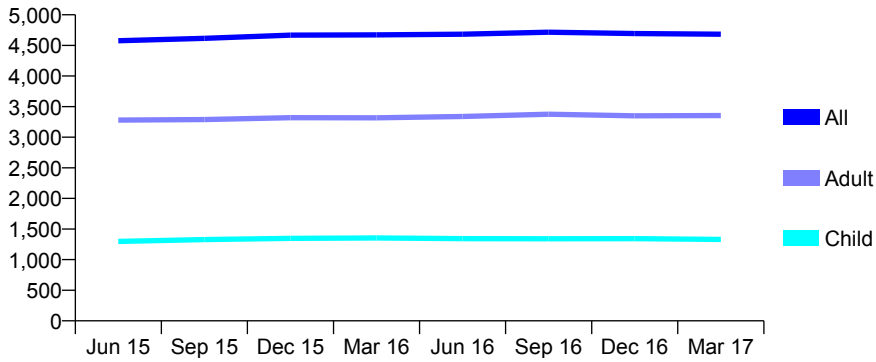
| | |
|---|---|
| Name or company name | MR A KAKAY AFSHARY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,465 |
| Carry forward general activity (UDA) | -155 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £344,152.24 |

## ACCESS*

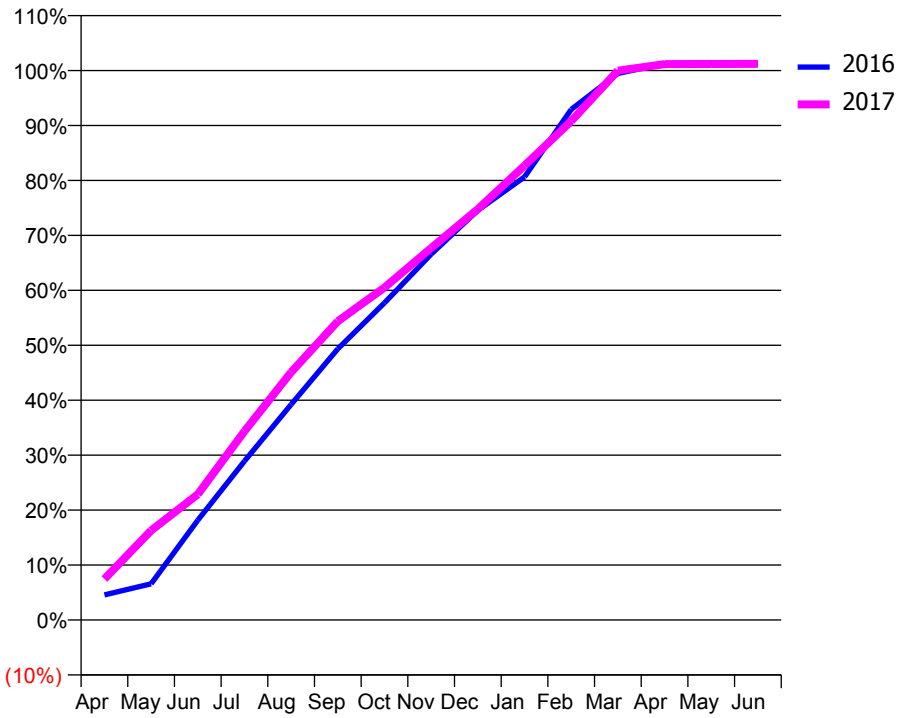
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,673 | |
| Quarter ending June 2016 | 4,683 | → |
| Quarter ending September 2016 | 4,715 | → |
| Quarter ending December 2016 | 4,693 | → |
| Quarter ending March 2017 | 4,683 | → |
| **Variance since March 2016** | 0.2% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 523 | 856 |
| May | 755 | 1,870 |
| June | 2,082 | 2,623 |
| July | 3,316 | 3,940 |
| August | 4,498 | 5,170 |
| September | 5,659 | 6,234 |
| October | 6,617 | 6,937 |
| November | 7,632 | 7,761 |
| December | 8,549 | 8,573 |
| January | 9,244 | 9,479 |
| February | 10,650 | 10,409 |
| March | 11,404 | 11,462 |
| April | 11,611 | 11,598 |
| May | 11,619 | 11,601 |
| June | 11,620 | 11,602 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 68 | 1,713 | 4.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 275 | 3,846 | 7.2% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 902 | 1,713 | 52.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,941 | 3,846 | 50.5% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 121 | 5,500 | 2.2% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 27 | 5,500 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 5,500 | 0.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 12 | *75.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 12 | *75.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

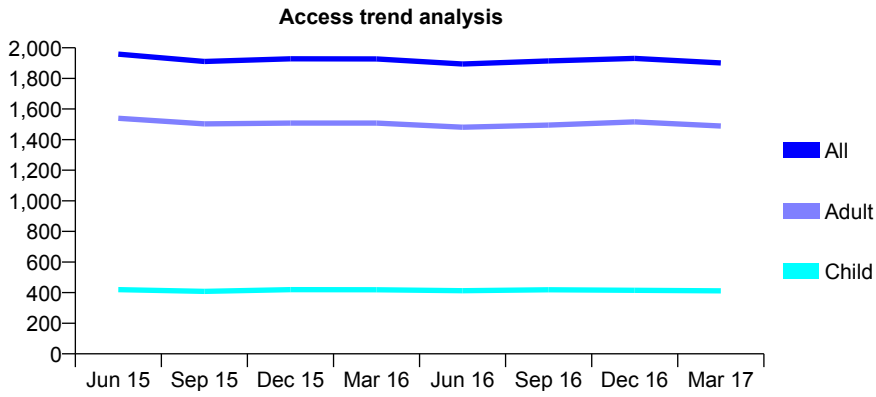
# Q53 - Vital Signs At a Glance Contract Report for 841315/0003 - Year end March 2017

| | |
|---|---|
| Name or company name | MRS S BALKRISHNA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

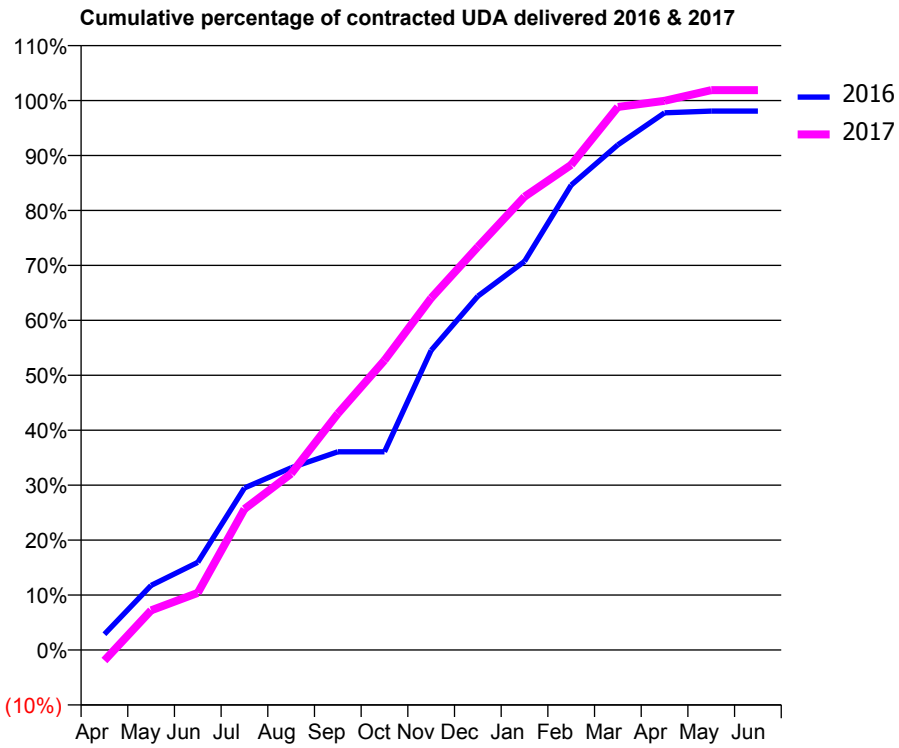
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,472 |
| Carry forward general activity (UDA) | 105 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £128,366.88 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,927 | |
| Quarter ending June 2016 | 1,894 | ↓ |
| Quarter ending September 2016 | 1,914 | → |
| Quarter ending December 2016 | 1,931 | → |
| Quarter ending March 2017 | 1,901 | ↓ |
| **Variance since March 2016** | (1.3%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 157 | -105 |
| May | 643 | 395 |
| June | 873 | 568 |
| July | 1,614 | 1,404 |
| August | 1,815 | 1,756 |
| September | 1,974 | 2,354 |
| October | 1,974 | 2,885 |
| November | 2,984 | 3,506 |
| December | 3,523 | 4,015 |
| January | 3,870 | 4,515 |
| February | 4,630 | 4,832 |
| March | 5,030 | 5,408 |
| April | 5,350 | 5,469 |
| May | 5,367 | 5,576 |
| June | 5,367 | 5,576 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 25 | 570 | 4.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 246 | 1,849 | 13.3% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 287 | 570 | 50.4% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 977 | 1,849 | 52.8% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 48 | 2,319 | 2.1% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 12 | 2,319 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 45 | 2,319 | 1.9% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 847518/0001 - Year end March 2017

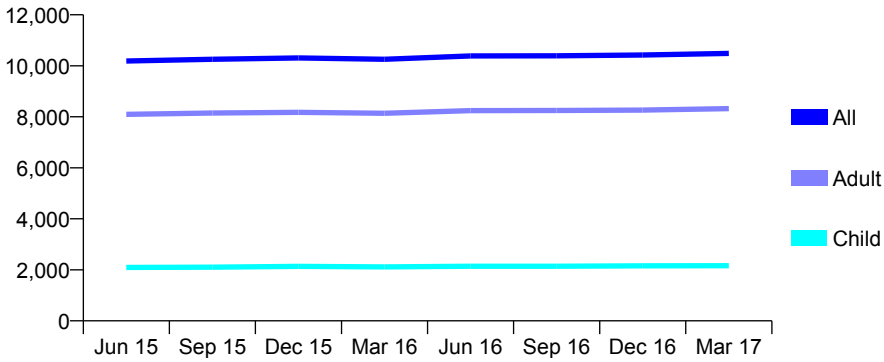
| | |
|---|---|
| Name or company name | MR KS SHOKER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 25,422 |
| Carry forward general activity (UDA) | -62 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £666,840.86 |

## ACCESS*

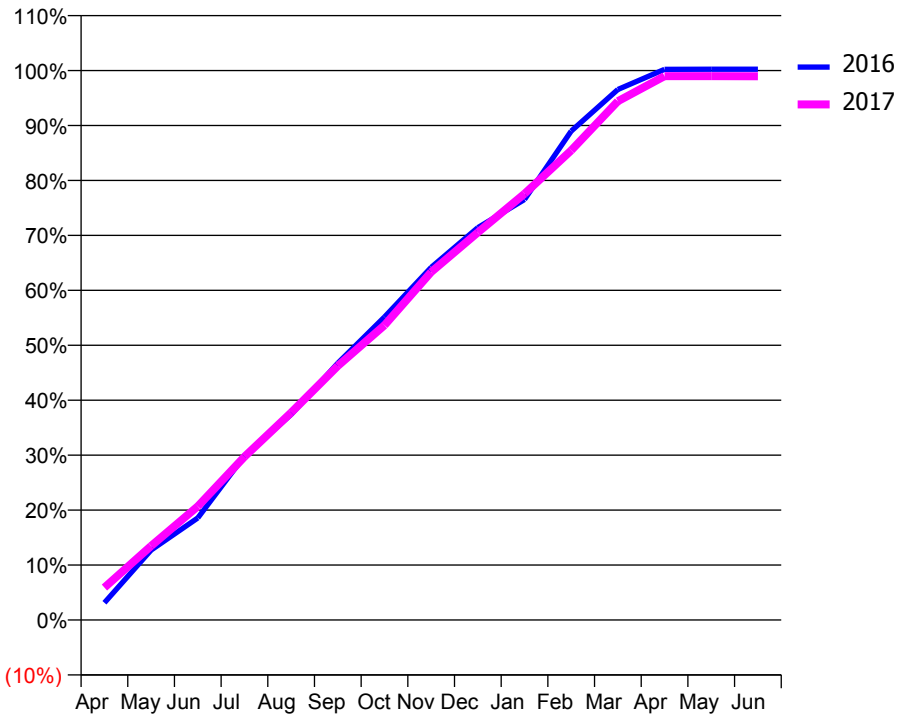
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 10,257 | |
| Quarter ending June 2016 | 10,387 | → |
| Quarter ending September 2016 | 10,391 | → |
| Quarter ending December 2016 | 10,423 | → |
| Quarter ending March 2017 | 10,485 | → |
| **Variance since March 2016** | 2.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 802 | 1,500 |
| May | 3,235 | 3,425 |
| June | 4,723 | 5,261 |
| July | 7,591 | 7,552 |
| August | 9,508 | 9,599 |
| September | 11,888 | 11,755 |
| October | 14,021 | 13,636 |
| November | 16,316 | 16,096 |
| December | 18,151 | 17,931 |
| January | 19,455 | 19,720 |
| February | 22,619 | 21,725 |
| March | 24,541 | 24,003 |
| April | 25,476 | 25,162 |
| May | 25,481 | 25,158 |
| June | 25,484 | 25,155 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 258 | 3,054 | 8.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,210 | 10,101 | 12.0% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,697 | 3,054 | 55.6% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,646 | 10,101 | 46.0% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 699 | 12,635 | 5.5% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 80 | 12,635 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 117 | 12,635 | 0.9% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 21 | 22 | *95.5%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 20 | 22 | *90.9%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 848026/0001 - Year end March 2017

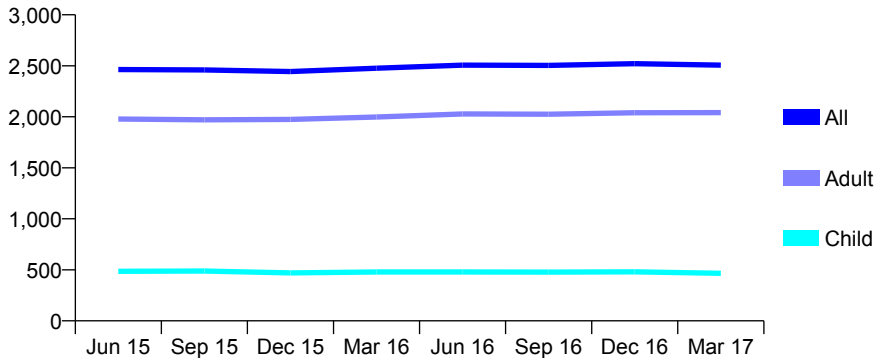
| | |
|---|---|
| Name or company name | MR GA MOEZZI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,468 |
| Carry forward general activity (UDA) | -149 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £224,158.47 |

## ACCESS*

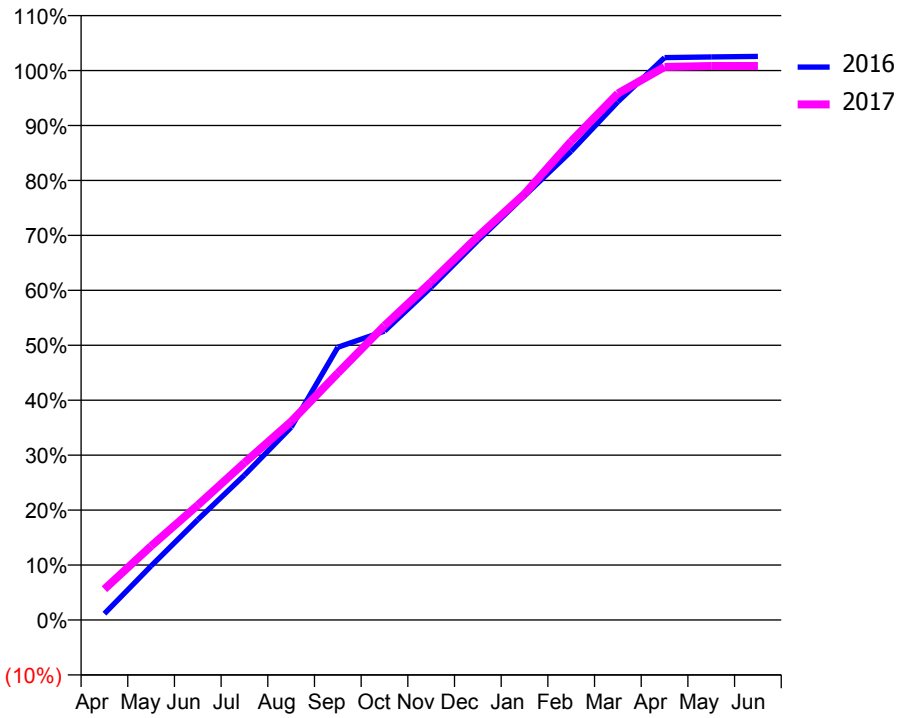
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,477 | |
| Quarter ending June 2016 | 2,507 | → |
| Quarter ending September 2016 | 2,504 | → |
| Quarter ending December 2016 | 2,521 | → |
| Quarter ending March 2017 | 2,507 | → |
| **Variance since March 2016** | 1.2% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 86 | 420 |
| May | 735 | 1,004 |
| June | 1,365 | 1,560 |
| July | 1,969 | 2,138 |
| August | 2,619 | 2,698 |
| September | 3,707 | 3,356 |
| October | 3,926 | 4,001 |
| November | 4,523 | 4,595 |
| December | 5,156 | 5,213 |
| January | 5,765 | 5,792 |
| February | 6,370 | 6,507 |
| March | 7,043 | 7,155 |
| April | 7,644 | 7,516 |
| May | 7,652 | 7,529 |
| June | 7,660 | 7,529 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 29 | 717 | 4.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 237 | 2,581 | 9.2% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 416 | 717 | 58.0% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,195 | 2,581 | 46.3% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 203 | 3,261 | 6.2% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 13 | 3,261 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 36 | 3,261 | 1.1% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 2 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 852775/0001 - Year end March 2017

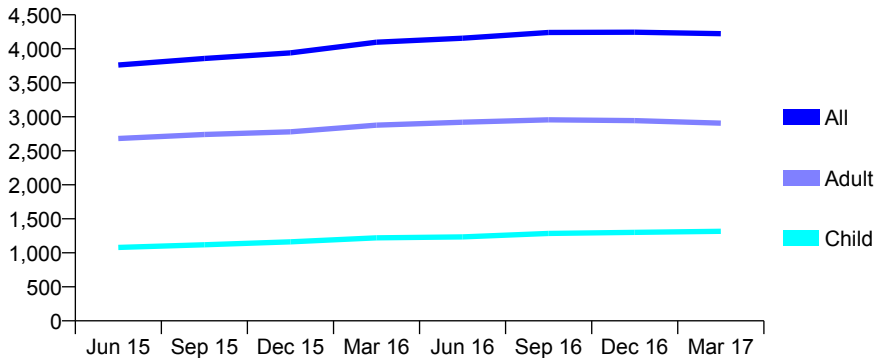
| | |
|---|---|
| Name or company name | MR F JAMALL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 10,157 |
| Carry forward general activity (UDA) | -122 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £298,548.08 |

## ACCESS*

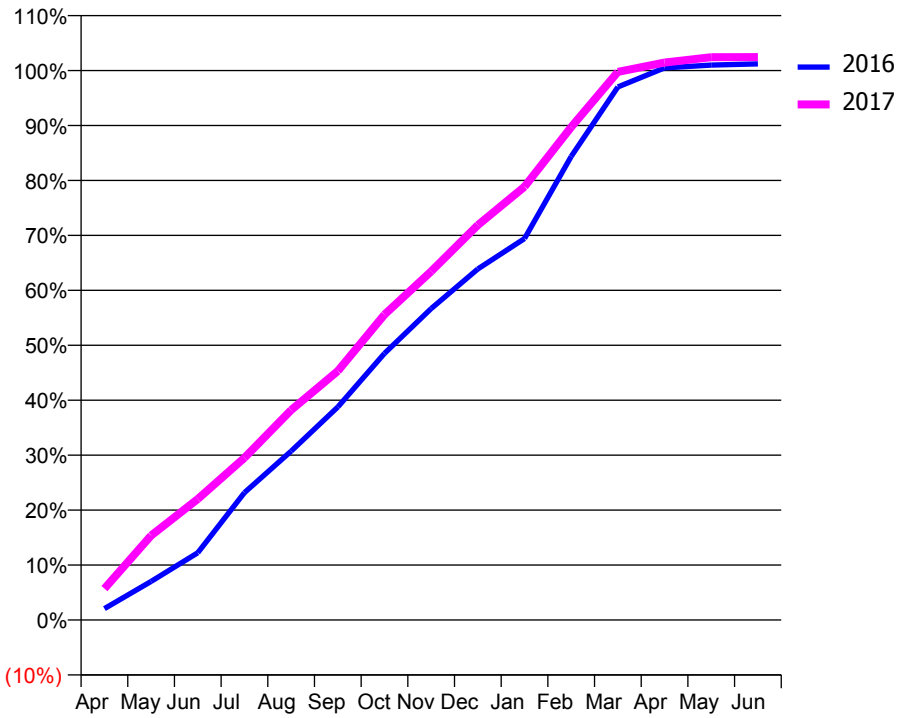
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,098 | |
| Quarter ending June 2016 | 4,156 | → |
| Quarter ending September 2016 | 4,241 | ↑ |
| Quarter ending December 2016 | 4,244 | → |
| Quarter ending March 2017 | 4,223 | → |
| **Variance since March 2016** | 3.1% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 211 | 580 |
| May | 714 | 1,560 |
| June | 1,244 | 2,237 |
| July | 2,356 | 2,998 |
| August | 3,121 | 3,880 |
| September | 3,938 | 4,603 |
| October | 4,928 | 5,647 |
| November | 5,756 | 6,444 |
| December | 6,489 | 7,301 |
| January | 7,051 | 8,010 |
| February | 8,568 | 9,111 |
| March | 9,853 | 10,132 |
| April | 10,206 | 10,305 |
| May | 10,258 | 10,403 |
| June | 10,279 | 10,405 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 152 | 1,899 | 8.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 401 | 3,613 | 11.1% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,139 | 1,899 | 60.0% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,875 | 3,613 | 51.9% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 400 | 5,381 | 7.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 44 | 5,381 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 29 | 5,381 | 0.5% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 20 | 23 | *87.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 23 | *73.9%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 852775/0003 - Year end March 2017

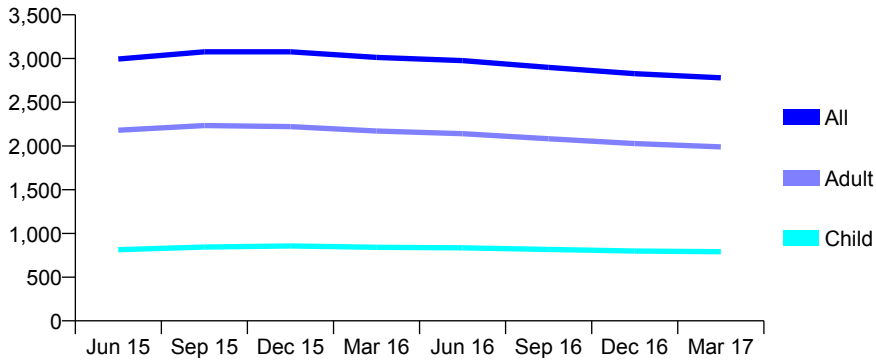
| | |
|---|---|
| Name or company name | MR F JAMALL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,000 |
| Carry forward general activity (UDA) | -43 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £214,948.53 |

## ACCESS*

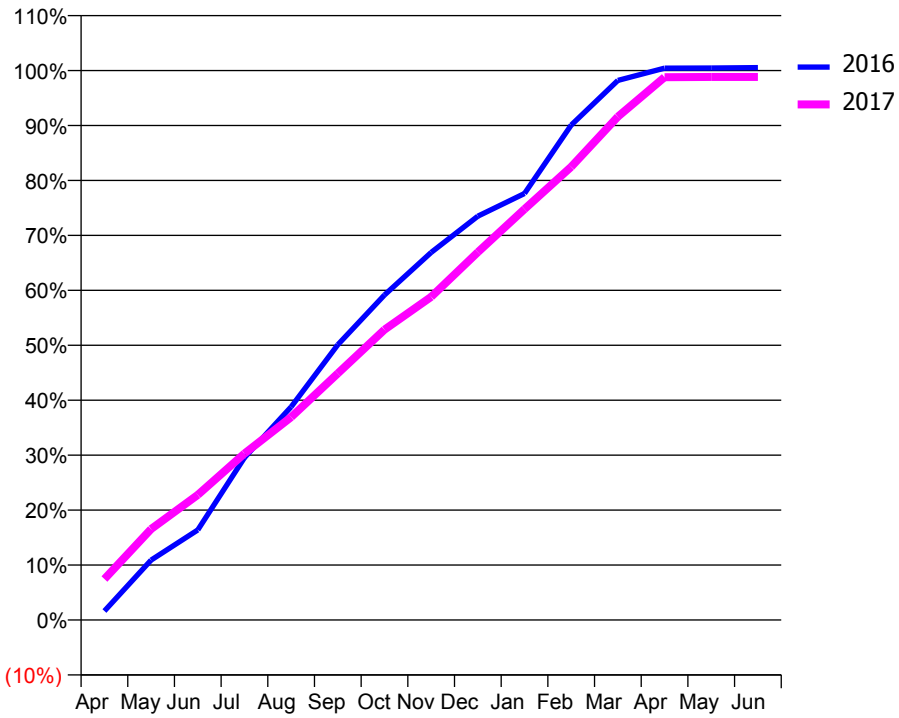
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,012 | |
| Quarter ending June 2016 | 2,976 | ↓ |
| Quarter ending September 2016 | 2,898 | ↓ |
| Quarter ending December 2016 | 2,826 | ↓ |
| Quarter ending March 2017 | 2,780 | ↓ |
| **Variance since March 2016** | (7.7%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 131 | 597 |
| May | 873 | 1,326 |
| June | 1,312 | 1,822 |
| July | 2,364 | 2,424 |
| August | 3,103 | 2,953 |
| September | 4,007 | 3,590 |
| October | 4,733 | 4,227 |
| November | 5,351 | 4,704 |
| December | 5,879 | 5,355 |
| January | 6,209 | 5,983 |
| February | 7,205 | 6,597 |
| March | 7,856 | 7,328 |
| April | 8,033 | 7,902 |
| May | 8,037 | 7,906 |
| June | 8,043 | 7,906 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 62 | 1,440 | 4.3% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 342 | 2,761 | 12.4% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,150 | 1,440 | 79.9% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,587 | 2,761 | 57.5% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 293 | 4,273 | 6.9% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 18 | 4,273 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 4,273 | 0.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 852775/0004 - Year end March 2017

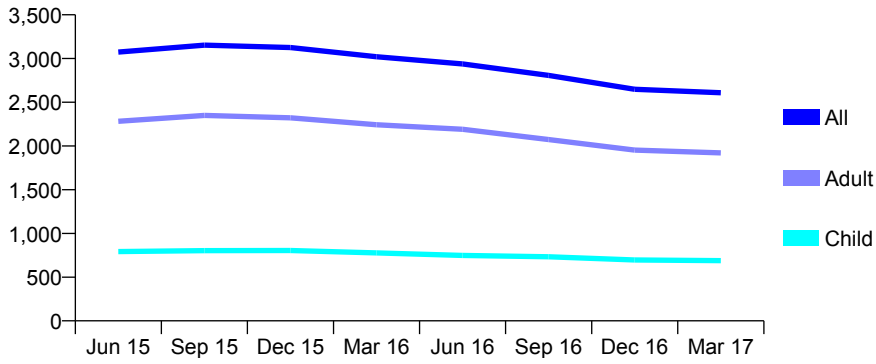
| | |
|---|---|
| Name or company name | MR F JAMALL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 26/04/2010 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,000 |
| Carry forward general activity (UDA) | -56 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £212,584.82 |

## ACCESS*

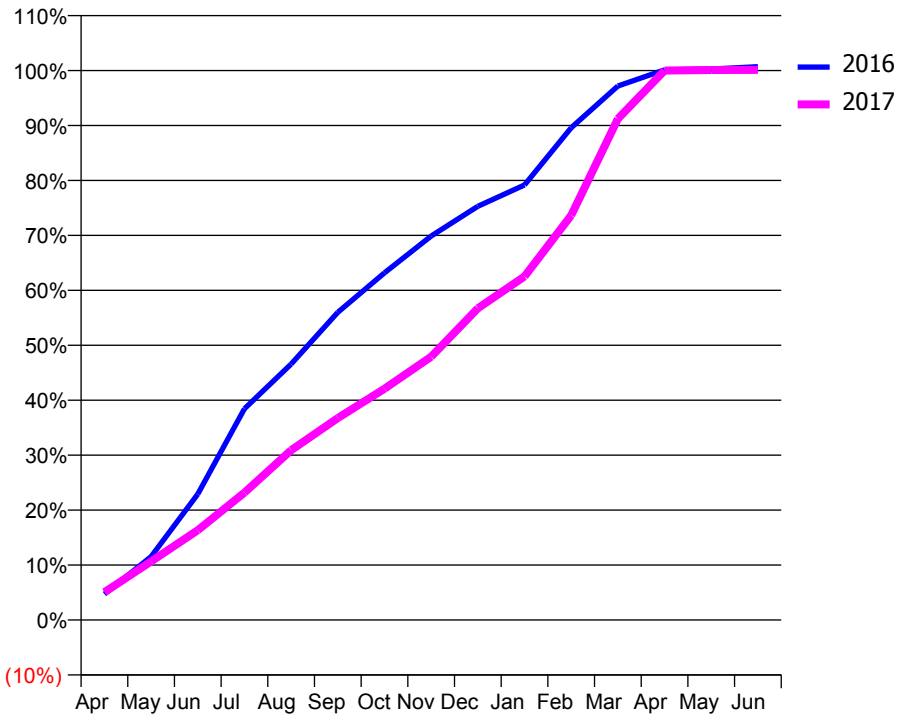
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,020 | |
| Quarter ending June 2016 | 2,938 | ↓ |
| Quarter ending September 2016 | 2,807 | ↓ |
| Quarter ending December 2016 | 2,649 | ↓ |
| Quarter ending March 2017 | 2,609 | ↓ |
| **Variance since March 2016** | (13.6%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 378 | 405 |
| May | 923 | 854 |
| June | 1,833 | 1,307 |
| July | 3,076 | 1,854 |
| August | 3,727 | 2,472 |
| September | 4,481 | 2,940 |
| October | 5,054 | 3,367 |
| November | 5,589 | 3,833 |
| December | 6,023 | 4,539 |
| January | 6,333 | 5,002 |
| February | 7,166 | 5,891 |
| March | 7,774 | 7,297 |
| April | 8,008 | 7,999 |
| May | 8,020 | 8,006 |
| June | 8,056 | 8,009 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 40 | 942 | 4.2% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 193 | 2,267 | 8.5% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 563 | 942 | 59.8% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,323 | 2,267 | 58.4% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 227 | 3,206 | 7.1% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 24 | 3,206 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 6 | 3,206 | 0.2% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 6 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 857920/0001 - Year end March 2017

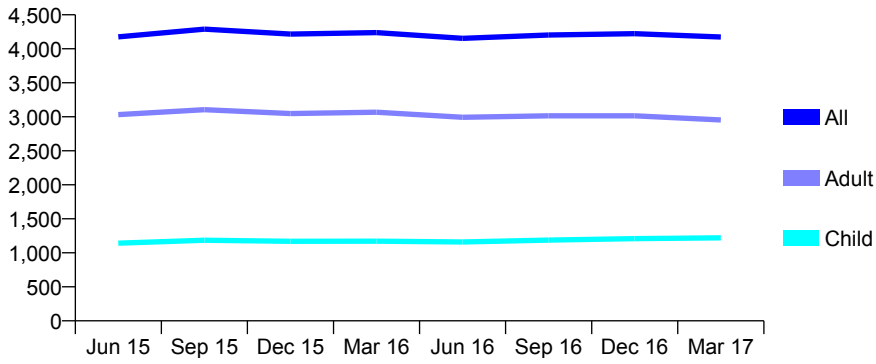
| | |
|---|---|
| Name or company name | MR B JAMAL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 11,646 |
| Carry forward general activity (UDA) | -233 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £309,573.28 |

## ACCESS*

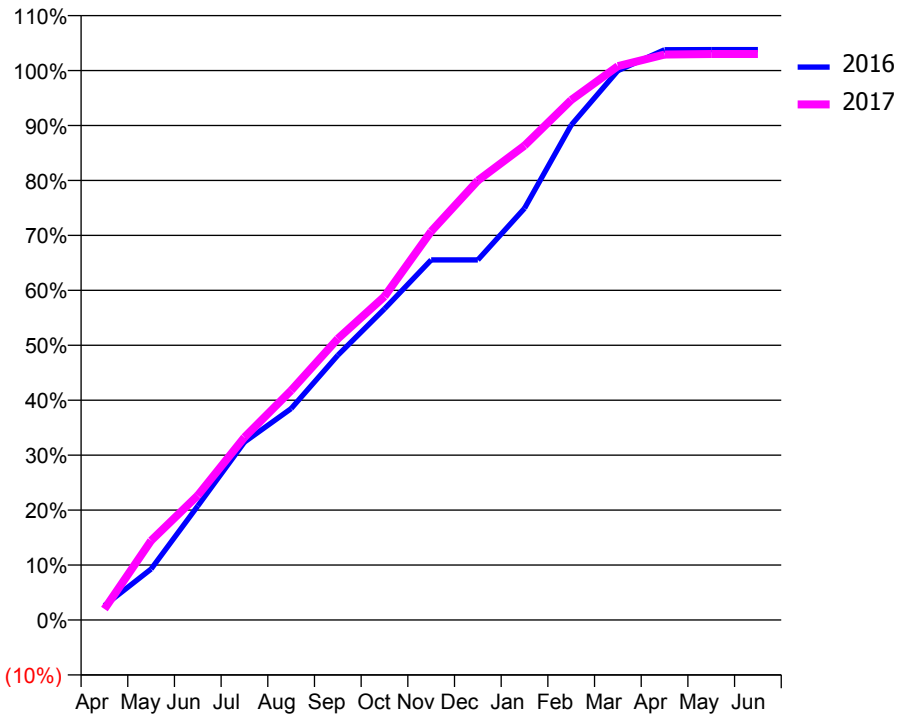
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,239 | |
| Quarter ending June 2016 | 4,153 | ↓ |
| Quarter ending September 2016 | 4,202 | → |
| Quarter ending December 2016 | 4,222 | → |
| Quarter ending March 2017 | 4,174 | ↓ |
| **Variance since March 2016** | (1.5%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 308 | 233 |
| May | 1,082 | 1,683 |
| June | 2,417 | 2,640 |
| July | 3,773 | 3,874 |
| August | 4,482 | 4,865 |
| September | 5,611 | 5,961 |
| October | 6,594 | 6,857 |
| November | 7,631 | 8,238 |
| December | 7,631 | 9,313 |
| January | 8,725 | 10,053 |
| February | 10,490 | 11,021 |
| March | 11,643 | 11,738 |
| April | 12,086 | 11,983 |
| May | 12,090 | 11,997 |
| June | 12,090 | 11,997 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 134 | 1,442 | 9.3% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 637 | 3,356 | 19.0% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 610 | 1,442 | 42.3% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,210 | 3,356 | 36.1% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 749 | 4,771 | 15.7% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 33 | 4,771 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 43 | 4,771 | 0.9% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 51 | 52 | *98.1%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 48 | 52 | *92.3%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 898864/0001 - Year end March 2017

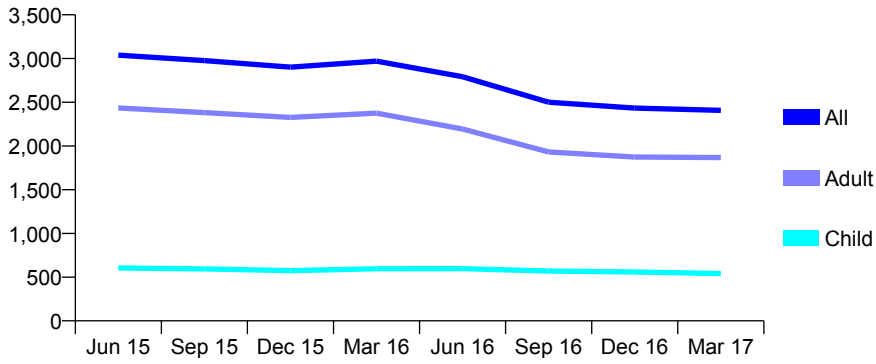
| | |
|---|---|
| Name or company name | MRS JA SMITH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 9,472 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £234,823.82 |

## ACCESS*

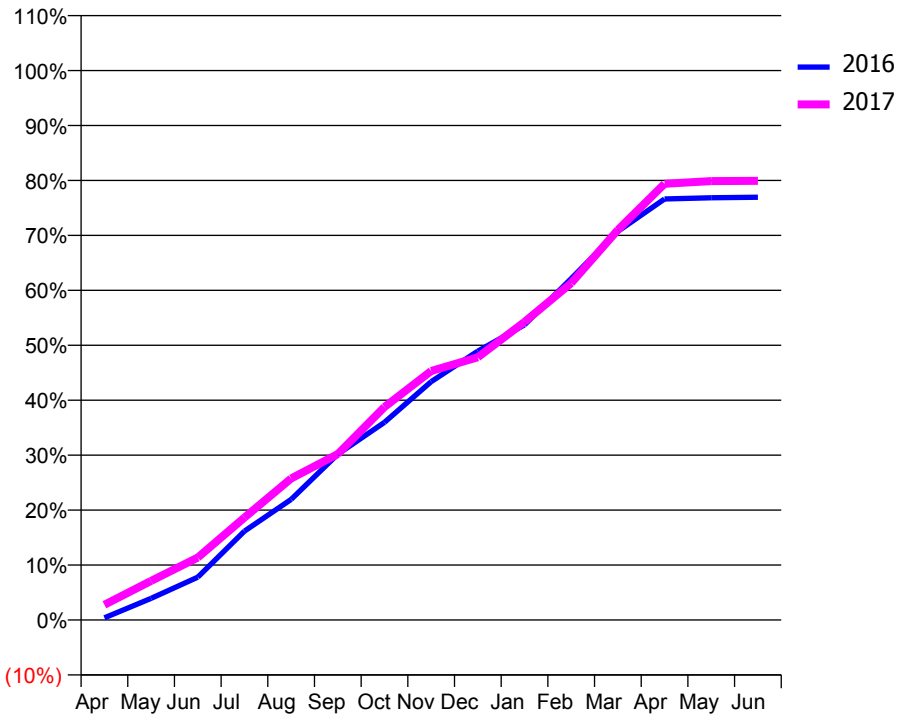
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,970 | |
| Quarter ending June 2016 | 2,791 | ↓ |
| Quarter ending September 2016 | 2,501 | ↓ |
| Quarter ending December 2016 | 2,433 | ↓ |
| Quarter ending March 2017 | 2,408 | ↓ |
| **Variance since March 2016** | (18.9%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 39 | 263 |
| May | 373 | 675 |
| June | 739 | 1,077 |
| July | 1,531 | 1,766 |
| August | 2,080 | 2,439 |
| September | 2,859 | 2,860 |
| October | 3,408 | 3,672 |
| November | 4,110 | 4,292 |
| December | 4,636 | 4,529 |
| January | 5,087 | 5,138 |
| February | 5,885 | 5,807 |
| March | 6,698 | 6,724 |
| April | 7,258 | 7,520 |
| May | 7,279 | 7,565 |
| June | 7,288 | 7,570 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 116 | 997 | 11.6% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 549 | 2,527 | 21.7% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 615 | 997 | 61.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 947 | 2,527 | 37.5% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 460 | 3,649 | 12.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 21 | 3,649 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 31 | 3,649 | 0.8% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 905461/0001 - Year end March 2017

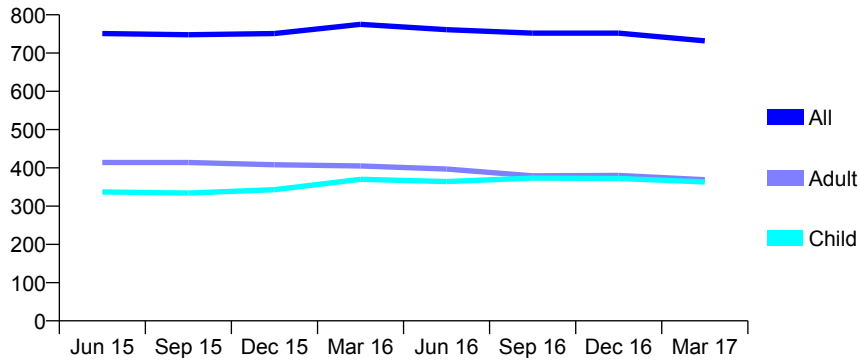
| | |
|---|---|
| Name or company name | MR RH JOSHI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,245 |
| Carry forward general activity (UDA) | -65 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £91,364.06 |

## ACCESS*

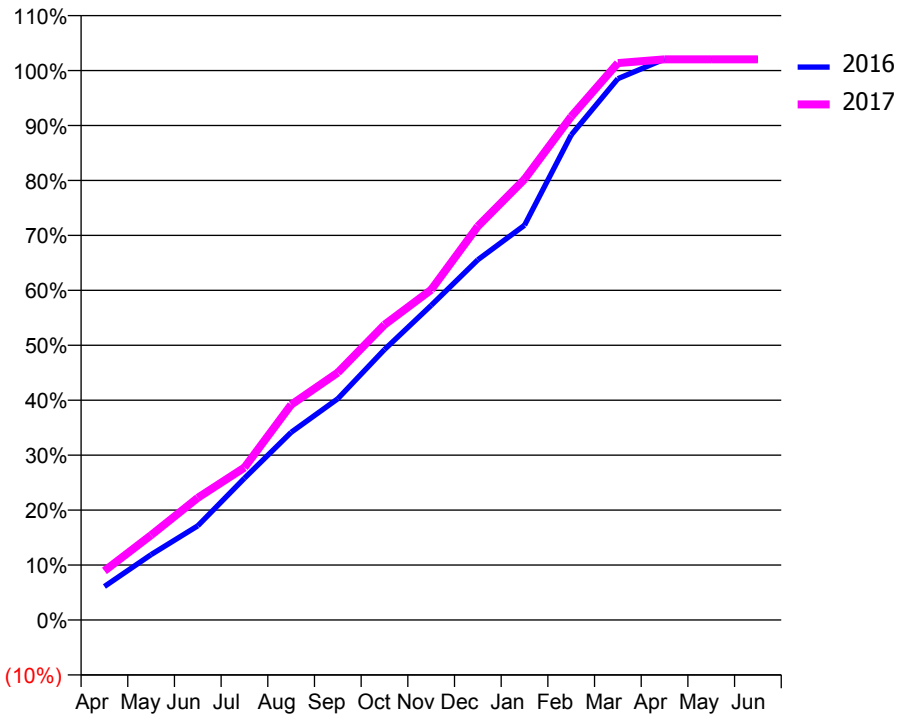
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 775 | |
| Quarter ending June 2016 | 761 | ↓ |
| Quarter ending September 2016 | 752 | ↓ |
| Quarter ending December 2016 | 752 | → |
| Quarter ending March 2017 | 732 | ↓ |
| **Variance since March 2016** | (5.5%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 198 | 290 |
| May | 386 | 501 |
| June | 556 | 722 |
| July | 838 | 900 |
| August | 1,109 | 1,271 |
| September | 1,306 | 1,461 |
| October | 1,597 | 1,744 |
| November | 1,858 | 1,950 |
| December | 2,127 | 2,325 |
| January | 2,332 | 2,603 |
| February | 2,864 | 2,973 |
| March | 3,196 | 3,289 |
| April | 3,313 | 3,311 |
| May | 3,313 | 3,311 |
| June | 3,313 | 3,311 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 80 | 758 | 10.6% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 131 | 596 | 22.0% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 517 | 758 | 68.2% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 279 | 596 | 46.8% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 143 | 1,312 | 10.9% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 24 | 1,312 | 1.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,312 | 0.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 2 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 906972/0001 - Year end March 2017

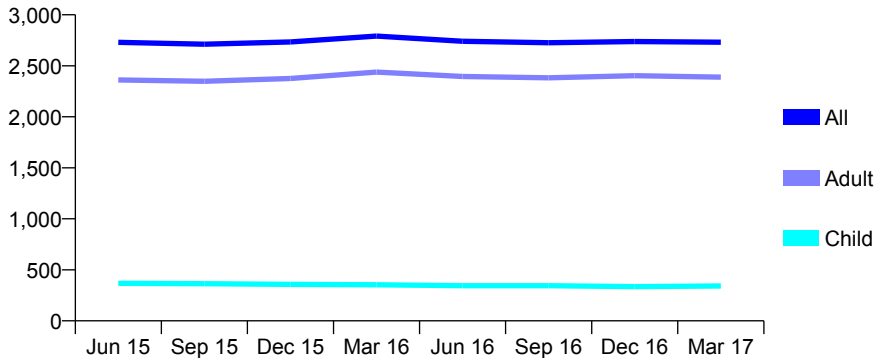
| | |
|---|---|
| Name or company name | MR RS BATE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,216 |
| Carry forward general activity (UDA) | 42 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £212,688.81 |

## ACCESS*

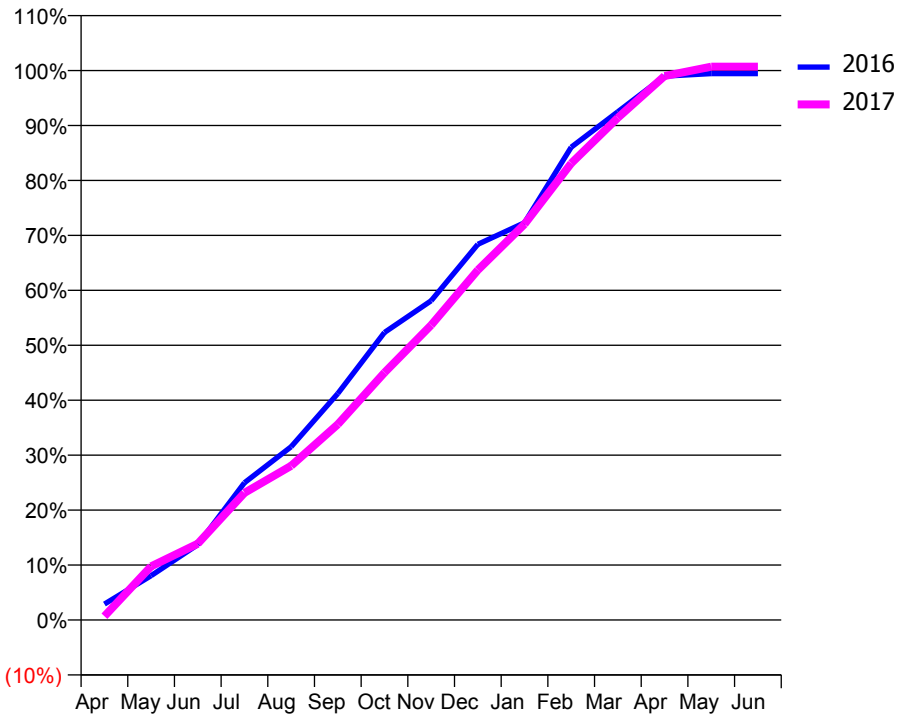
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,792 | |
| Quarter ending June 2016 | 2,740 | ↓ |
| Quarter ending September 2016 | 2,726 | → |
| Quarter ending December 2016 | 2,738 | → |
| Quarter ending March 2017 | 2,731 | → |
| **Variance since March 2016** | (2.2%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 209 | 50 |
| May | 582 | 705 |
| June | 990 | 1,003 |
| July | 1,802 | 1,670 |
| August | 2,275 | 2,025 |
| September | 2,974 | 2,570 |
| October | 3,777 | 3,250 |
| November | 4,192 | 3,873 |
| December | 4,934 | 4,596 |
| January | 5,217 | 5,198 |
| February | 6,209 | 5,996 |
| March | 6,674 | 6,595 |
| April | 7,142 | 7,144 |
| May | 7,174 | 7,267 |
| June | 7,174 | 7,267 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 18 | 410 | 4.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 421 | 3,053 | 13.8% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 149 | 410 | 36.3% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,346 | 3,053 | 44.1% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 220 | 3,465 | 6.3% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 48 | 3,465 | 1.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 47 | 3,465 | 1.4% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 910449/0001 - Year end March 2017

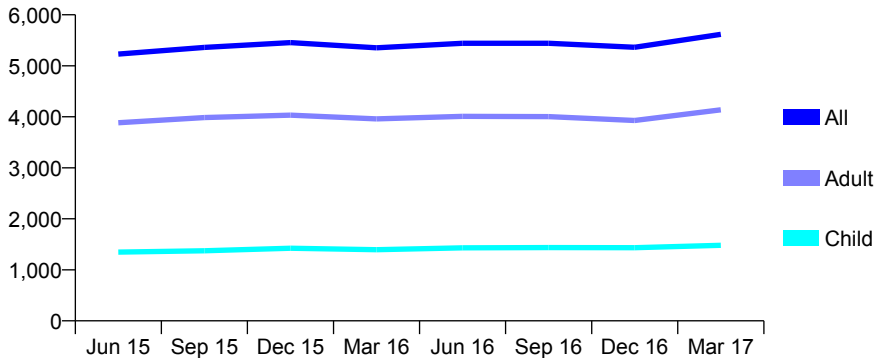
| | |
|---|---|
| Name or company name | MR JA CLARK |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,206 |
| Carry forward general activity (UDA) | -108 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £332,244.95 |

## ACCESS*

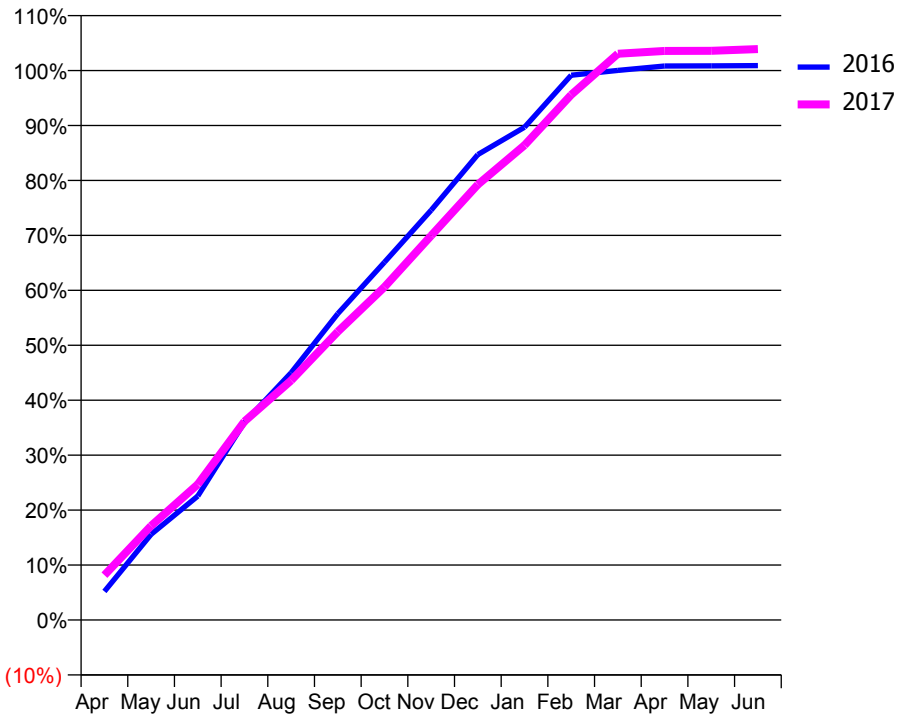
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,353 | |
| Quarter ending June 2016 | 5,442 | → |
| Quarter ending September 2016 | 5,441 | → |
| Quarter ending December 2016 | 5,364 | ↓ |
| Quarter ending March 2017 | 5,618 | ↑ |
| **Variance since March 2016** | 5.0% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 636 | 998 |
| May | 1,903 | 2,094 |
| June | 2,755 | 3,015 |
| July | 4,391 | 4,412 |
| August | 5,492 | 5,320 |
| September | 6,804 | 6,404 |
| October | 7,949 | 7,398 |
| November | 9,104 | 8,537 |
| December | 10,338 | 9,674 |
| January | 10,948 | 10,545 |
| February | 12,100 | 11,667 |
| March | 12,208 | 12,577 |
| April | 12,305 | 12,641 |
| May | 12,310 | 12,643 |
| June | 12,314 | 12,683 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 183 | 2,395 | 7.6% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 930 | 6,001 | 15.5% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,469 | 2,395 | 61.3% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,148 | 6,001 | 52.5% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 559 | 7,545 | 7.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 95 | 7,545 | 1.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 134 | 7,545 | 1.8% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | *91.7%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 12 | *100.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 910899/0001 - Year end March 2017

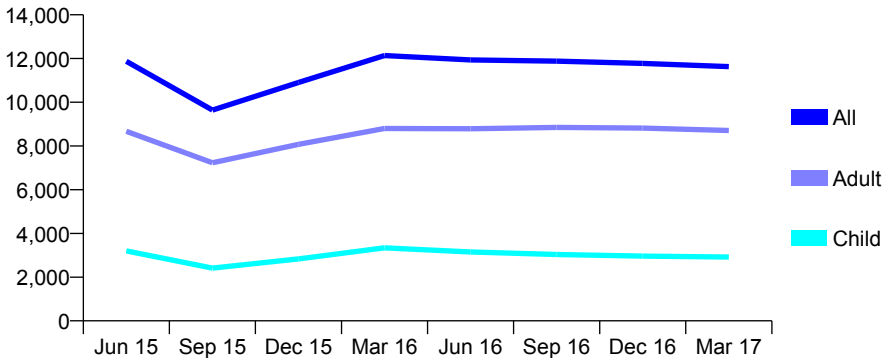
| | |
|---|---|
| Name or company name | MR NJ GIBB |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 30,266 |
| Carry forward general activity (UDA) | 888 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £892,068.64 |

## ACCESS*

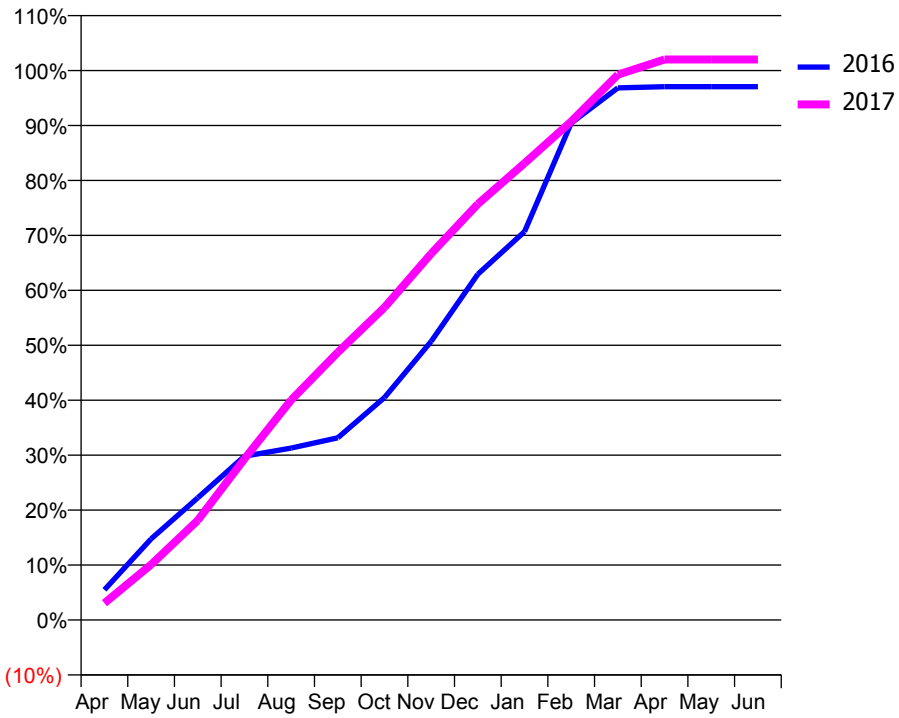
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 12,134 | |
| Quarter ending June 2016 | 11,937 | ↓ |
| Quarter ending September 2016 | 11,882 | → |
| Quarter ending December 2016 | 11,778 | → |
| Quarter ending March 2017 | 11,632 | ↓ |
| **Variance since March 2016** | (4.1%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 1,666 | 926 |
| May | 4,469 | 3,048 |
| June | 6,729 | 5,488 |
| July | 9,022 | 8,877 |
| August | 9,470 | 12,112 |
| September | 10,037 | 14,741 |
| October | 12,254 | 17,217 |
| November | 15,350 | 20,182 |
| December | 19,048 | 22,909 |
| January | 21,388 | 25,156 |
| February | 27,368 | 27,457 |
| March | 29,308 | 30,035 |
| April | 29,376 | 30,870 |
| May | 29,378 | 30,870 |
| June | 29,378 | 30,870 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 273 | 4,624 | 5.9% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,447 | 12,119 | 11.9% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,887 | 4,624 | 62.4% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,666 | 12,119 | 46.8% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1,398 | 17,199 | 8.1% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 216 | 17,199 | 1.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 226 | 17,199 | 1.3% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 18 | 20 | *90.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 20 | 20 | *100.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 910899/0002 - Year end March 2017

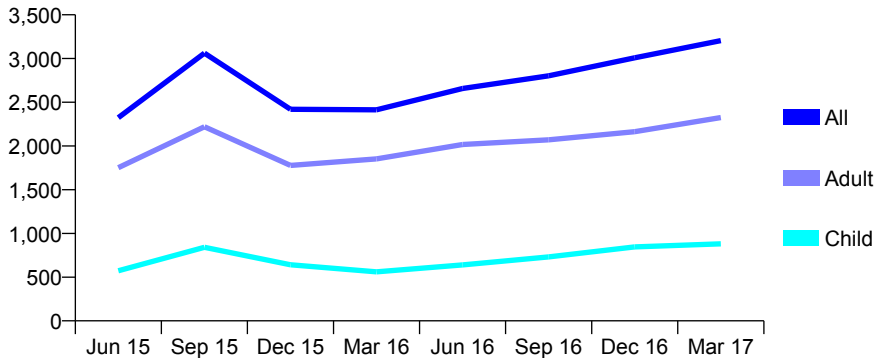
| | |
|---|---|
| Name or company name | MR NJ GIBB |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2010 |
| Contract end date | 31/03/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 8,000 |
| Carry forward general activity (UDA) | 283 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £117,633.32 |

## ACCESS*

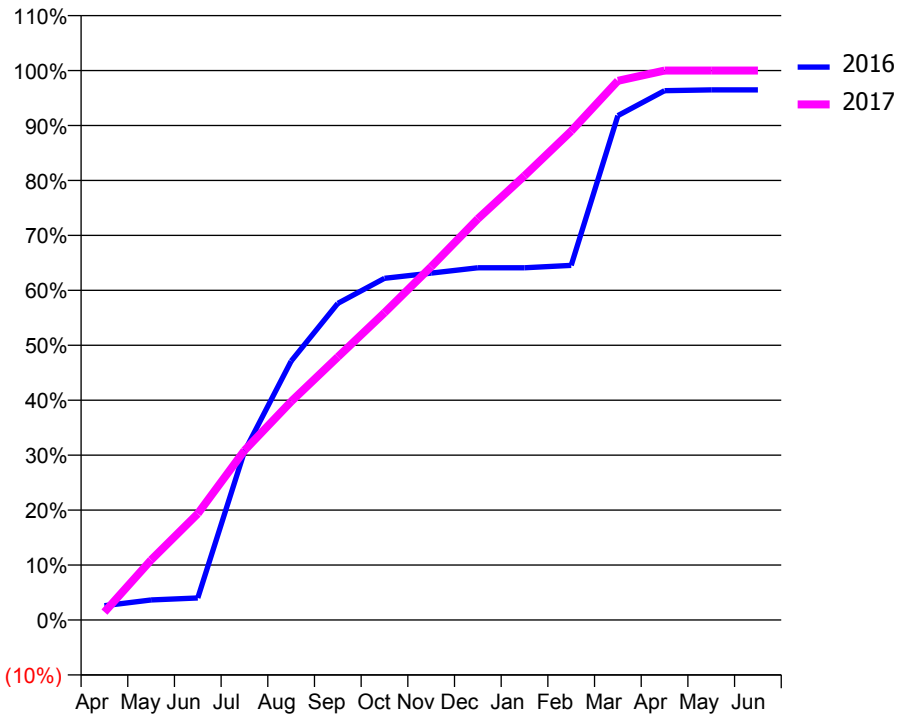
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,413 | |
| Quarter ending June 2016 | 2,657 | ↑ |
| Quarter ending September 2016 | 2,803 | ↑ |
| Quarter ending December 2016 | 3,008 | ↑ |
| Quarter ending March 2017 | 3,205 | ↑ |
| **Variance since March 2016** | 32.8% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 208 | 116 |
| May | 293 | 874 |
| June | 321 | 1,549 |
| July | 2,454 | 2,468 |
| August | 3,770 | 3,180 |
| September | 4,609 | 3,828 |
| October | 4,975 | 4,473 |
| November | 5,050 | 5,143 |
| December | 5,127 | 5,840 |
| January | 5,127 | 6,468 |
| February | 5,163 | 7,118 |
| March | 7,344 | 7,849 |
| April | 7,705 | 8,000 |
| May | 7,717 | 8,000 |
| June | 7,717 | 8,000 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 79 | 1,365 | 5.8% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 275 | 3,091 | 8.9% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 345 | 1,365 | 25.3% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 616 | 3,091 | 19.9% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 378 | 4,386 | 8.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 17 | 4,386 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 79 | 4,386 | 1.8% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | *100.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 12 | *100.0%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 910899/0003 - Year end March 2017

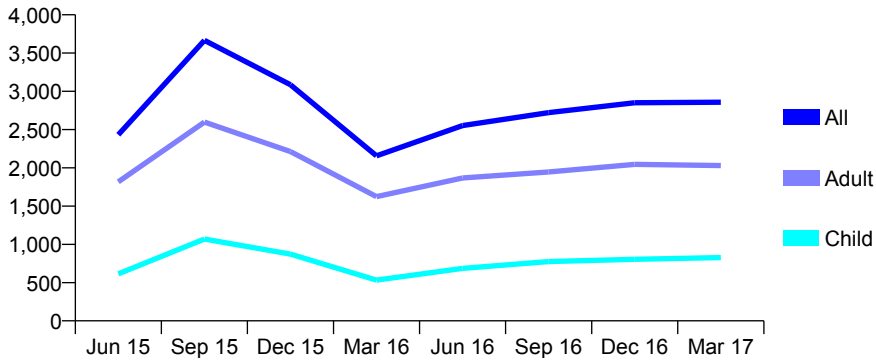
| | |
|---|---|
| Name or company name | MR NJ GIBB |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2010 |
| Contract end date | 31/03/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,000 |
| Carry forward general activity (UDA) | 203 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £102,997.34 |

## ACCESS*

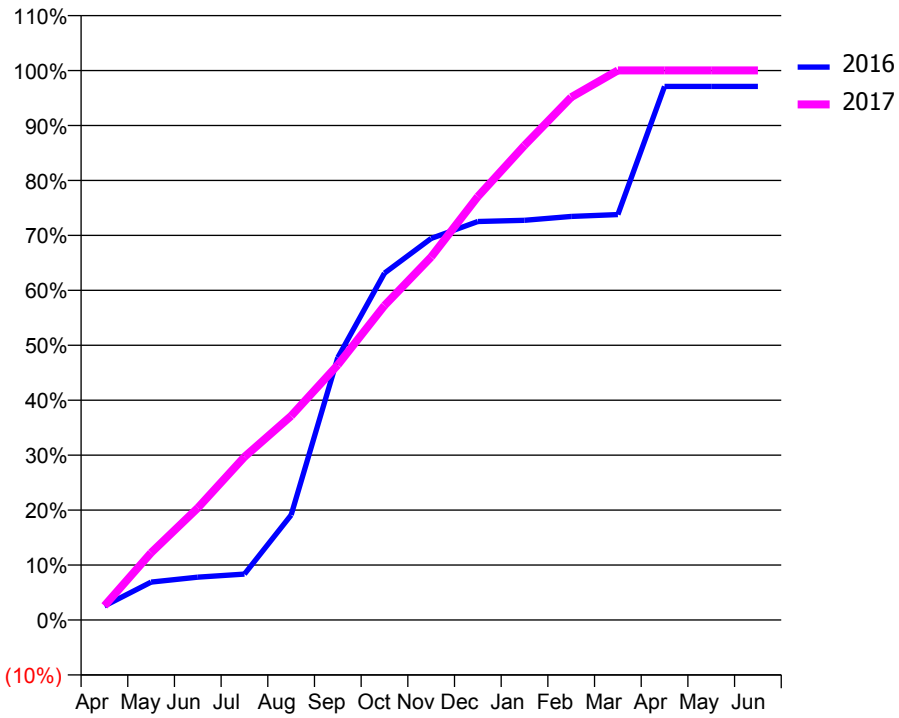
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,156 | |
| Quarter ending June 2016 | 2,553 | ↑ |
| Quarter ending September 2016 | 2,721 | ↑ |
| Quarter ending December 2016 | 2,851 | ↑ |
| Quarter ending March 2017 | 2,857 | → |
| **Variance since March 2016** | 32.5% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 180 | 181 |
| May | 484 | 857 |
| June | 546 | 1,428 |
| July | 585 | 2,078 |
| August | 1,338 | 2,599 |
| September | 3,344 | 3,250 |
| October | 4,420 | 4,006 |
| November | 4,861 | 4,625 |
| December | 5,077 | 5,395 |
| January | 5,093 | 6,046 |
| February | 5,142 | 6,660 |
| March | 5,165 | 7,001 |
| April | 6,797 | 7,001 |
| May | 6,797 | 7,001 |
| June | 6,797 | 7,001 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 73 | 1,421 | 5.1% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 281 | 2,976 | 9.4% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 326 | 1,421 | 22.9% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 532 | 2,976 | 17.9% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 287 | 3,658 | 7.8% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 36 | 3,658 | 1.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 111 | 3,658 | 3.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 911488/0001 - Year end March 2017

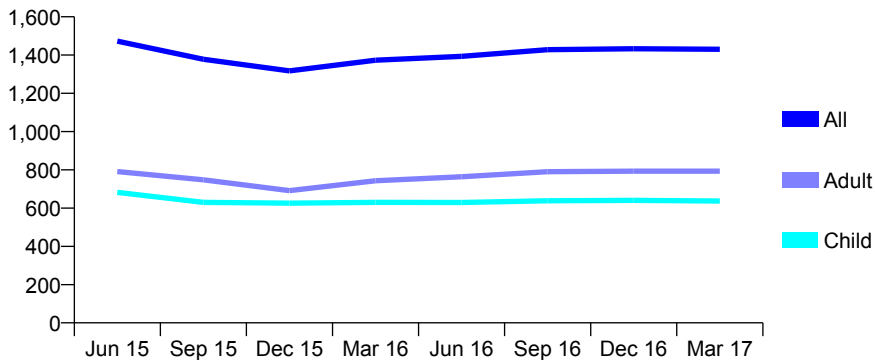
| | |
|---|---|
| Name or company name | MR AD LEE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,333 |
| Carry forward general activity (UDA) | 54 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £189,196.50 |

## ACCESS*

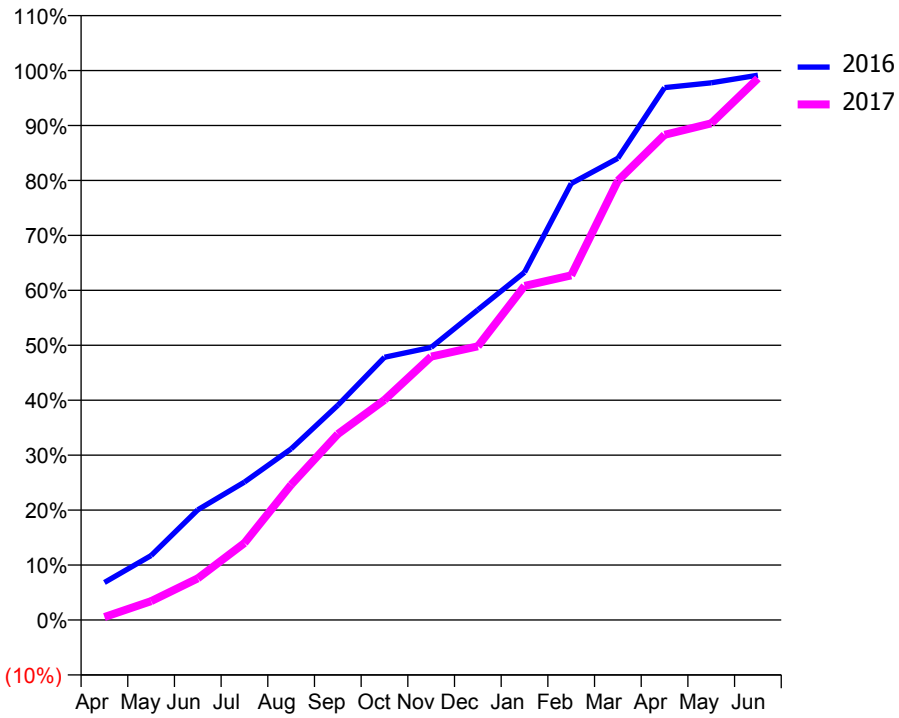
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,373 | |
| Quarter ending June 2016 | 1,393 | → |
| Quarter ending September 2016 | 1,428 | ↑ |
| Quarter ending December 2016 | 1,433 | → |
| Quarter ending March 2017 | 1,430 | → |
| **Variance since March 2016** | 4.2% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 432 | 35 |
| May | 743 | 218 |
| June | 1,271 | 481 |
| July | 1,590 | 887 |
| August | 1,972 | 1,559 |
| September | 2,475 | 2,143 |
| October | 3,028 | 2,537 |
| November | 3,143 | 3,036 |
| December | 3,576 | 3,154 |
| January | 4,007 | 3,850 |
| February | 5,031 | 3,972 |
| March | 5,321 | 5,063 |
| April | 6,136 | 5,592 |
| May | 6,191 | 5,723 |
| June | 6,279 | 6,242 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 227 | 1,318 | 17.2% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 275 | 1,079 | 25.5% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 809 | 1,318 | 61.4% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 406 | 1,079 | 37.6% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 145 | 2,351 | 6.2% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 13 | 2,351 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 85 | 2,351 | 3.6% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 913286/0001 - Year end March 2017

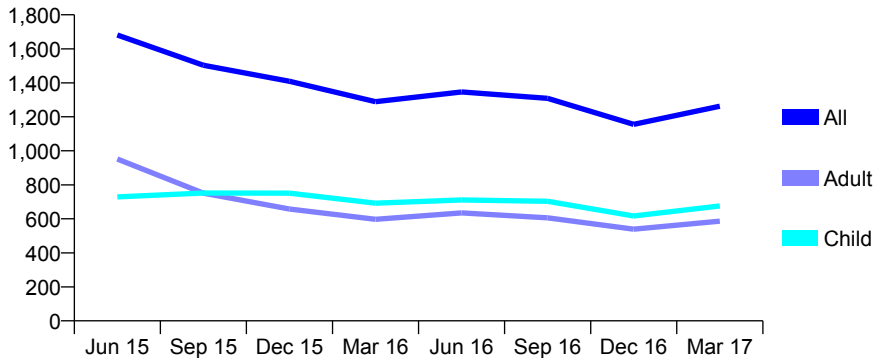
| | |
|---|---|
| Name or company name | Alcester Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,036 |
| Carry forward general activity (UDA) | -22 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £75,113.03 |

## ACCESS*

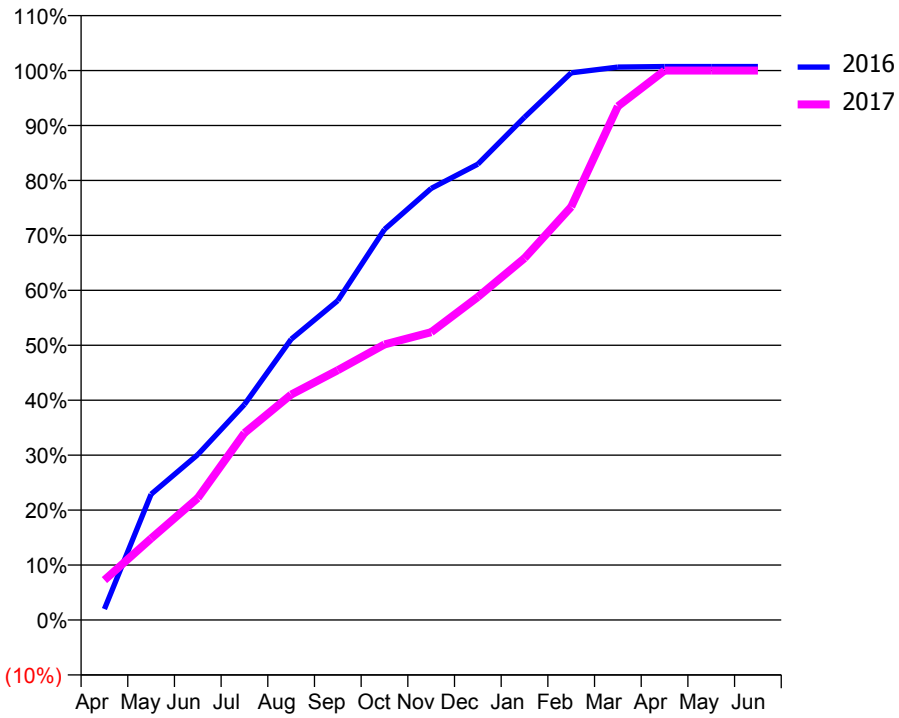
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,289 | |
| Quarter ending June 2016 | 1,346 | ↑ |
| Quarter ending September 2016 | 1,309 | ↓ |
| Quarter ending December 2016 | 1,156 | ↓ |
| Quarter ending March 2017 | 1,262 | ↑ |
| **Variance since March 2016** | (2.1%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 61 | 221 |
| May | 695 | 450 |
| June | 914 | 674 |
| July | 1,191 | 1,033 |
| August | 1,551 | 1,245 |
| September | 1,765 | 1,381 |
| October | 2,159 | 1,523 |
| November | 2,384 | 1,591 |
| December | 2,518 | 1,785 |
| January | 2,778 | 1,999 |
| February | 3,023 | 2,283 |
| March | 3,055 | 2,838 |
| April | 3,058 | 3,036 |
| May | 3,058 | 3,036 |
| June | 3,058 | 3,036 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 36 | 910 | 4.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 44 | 558 | 7.9% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 520 | 910 | 57.1% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 177 | 558 | 31.7% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 30 | 1,552 | 1.9% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,552 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 1,552 | 0.1% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

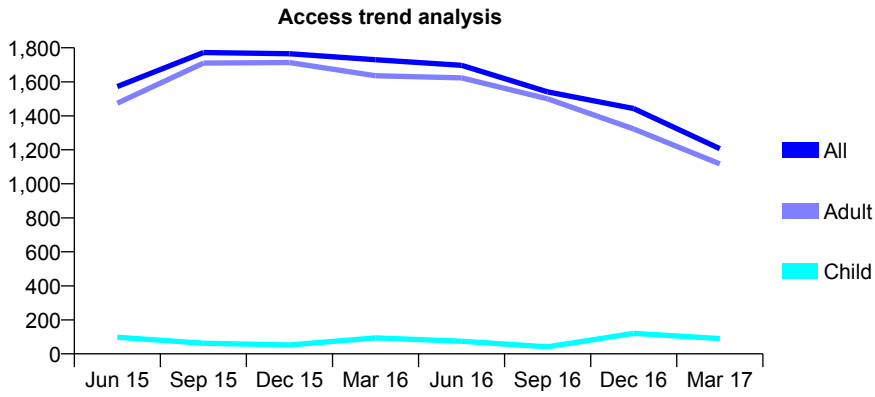
# Q53 - Vital Signs At a Glance Contract Report for 913286/0009 - Year end March 2017

| | |
|---|---|
| Name or company name | MR GE FICKERT |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2010 |
| Contract end date | 31/03/2017 |

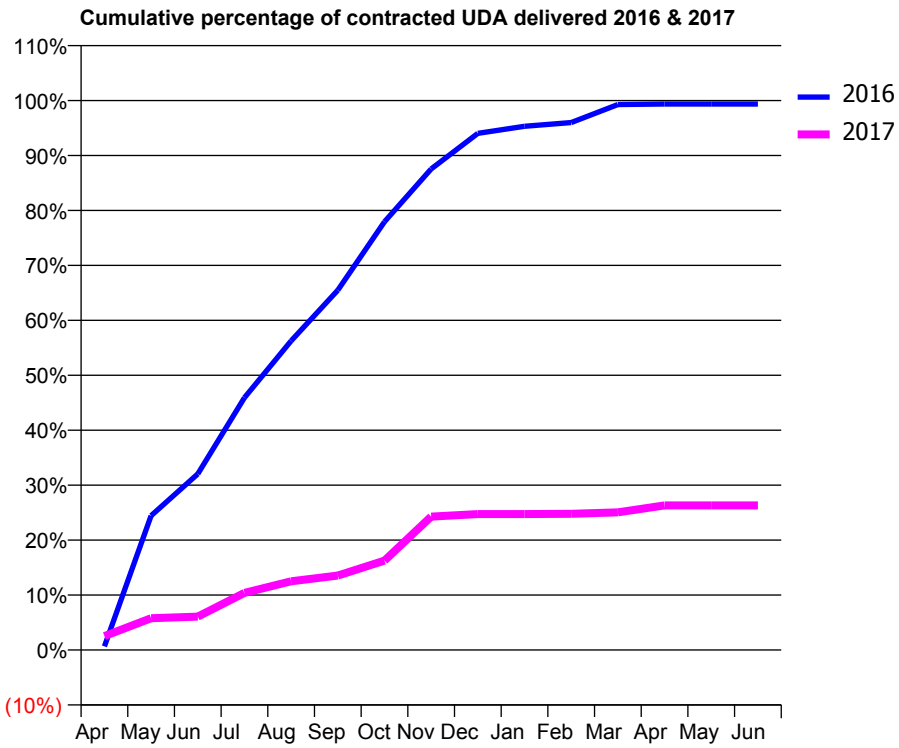
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,000 |
| Carry forward general activity (UDA) | 19 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £39,014.63 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,730 | |
| Quarter ending June 2016 | 1,697 | ↓ |
| Quarter ending September 2016 | 1,541 | ↓ |
| Quarter ending December 2016 | 1,443 | ↓ |
| Quarter ending March 2017 | 1,207 | ↓ |
| **Variance since March 2016** | (30.2%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 20 | 76 |
| May | 734 | 173 |
| June | 961 | 182 |
| July | 1,378 | 312 |
| August | 1,688 | 375 |
| September | 1,965 | 406 |
| October | 2,338 | 488 |
| November | 2,627 | 728 |
| December | 2,821 | 742 |
| January | 2,859 | 742 |
| February | 2,879 | 743 |
| March | 2,978 | 751 |
| April | 2,981 | 790 |
| May | 2,981 | 790 |
| June | 2,981 | 790 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 107 | 0.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 9 | 324 | 2.8% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 5 | 107 | 4.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 107 | 324 | 33.0% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 23 | 440 | 5.2% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 440 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 440 | 0.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 917931/0001 - Year end March 2017

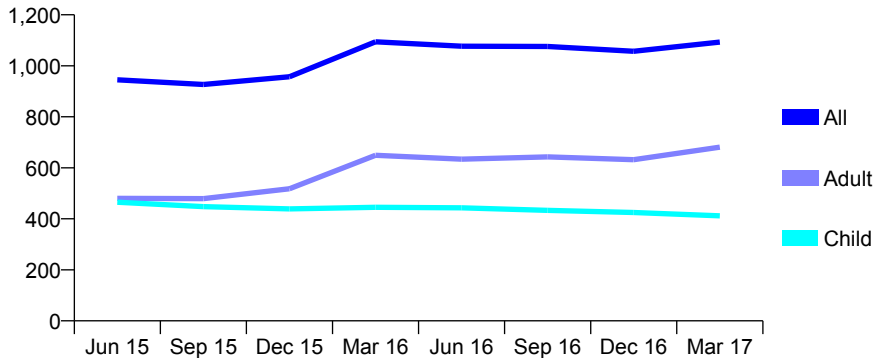
| | |
|---|---|
| Name or company name | MR M MEHRA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 2,267 |
| Carry forward general activity (UDA) | -37 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £60,192.05 |

## ACCESS*

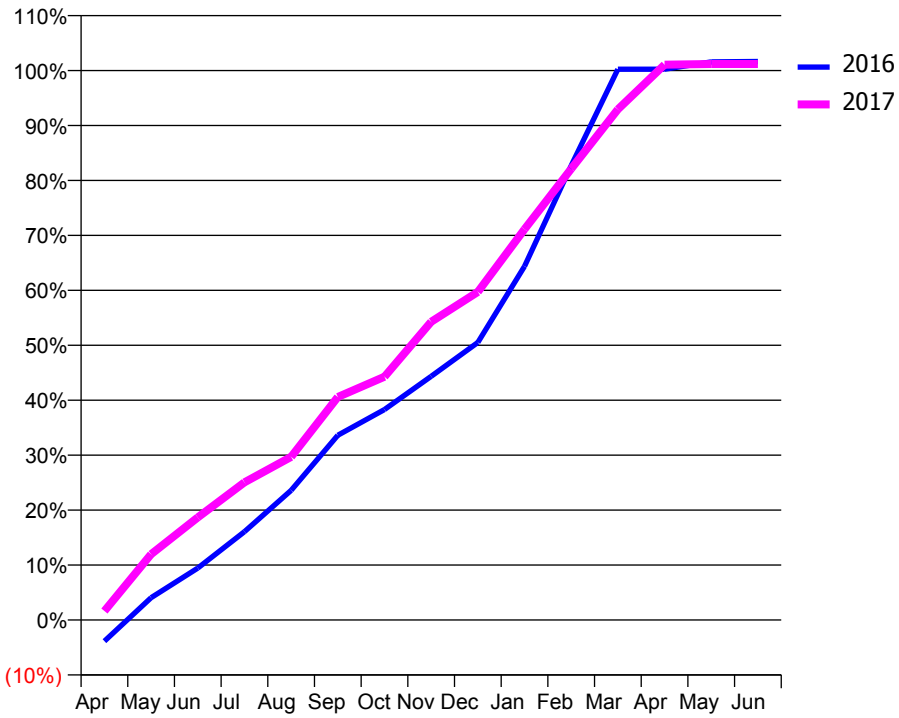
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,094 | |
| Quarter ending June 2016 | 1,077 | ↓ |
| Quarter ending September 2016 | 1,076 | → |
| Quarter ending December 2016 | 1,057 | ↓ |
| Quarter ending March 2017 | 1,093 | ↑ |
| **Variance since March 2016** | (0.1%) | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | -88 | 37 |
| May | 92 | 271 |
| June | 214 | 423 |
| July | 364 | 568 |
| August | 535 | 673 |
| September | 762 | 920 |
| October | 869 | 1,004 |
| November | 1,006 | 1,230 |
| December | 1,145 | 1,354 |
| January | 1,459 | 1,612 |
| February | 1,874 | 1,861 |
| March | 2,272 | 2,107 |
| April | 2,272 | 2,291 |
| May | 2,302 | 2,294 |
| June | 2,304 | 2,294 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 14 | 646 | 2.2% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 52 | 570 | 9.1% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 445 | 646 | 68.9% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 261 | 570 | 45.8% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 44 | 1,289 | 3.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,289 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,289 | 0.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 2 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 920991/0001 - Year end March 2017

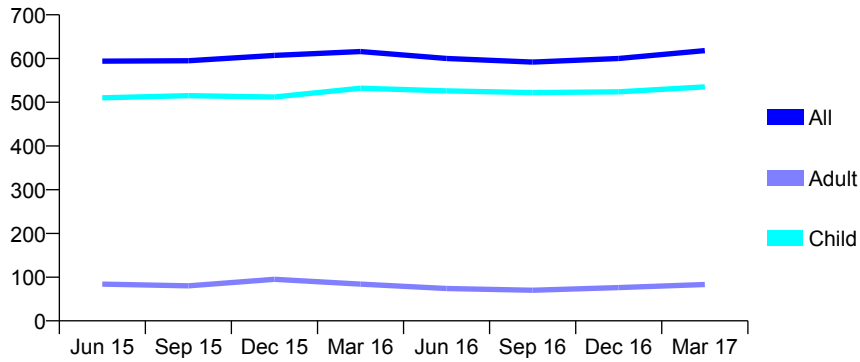
| | |
|---|---|
| Name or company name | MR RA COLEBOURNE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 1,255 |
| Carry forward general activity (UDA) | -25 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £33,871.66 |

## ACCESS*

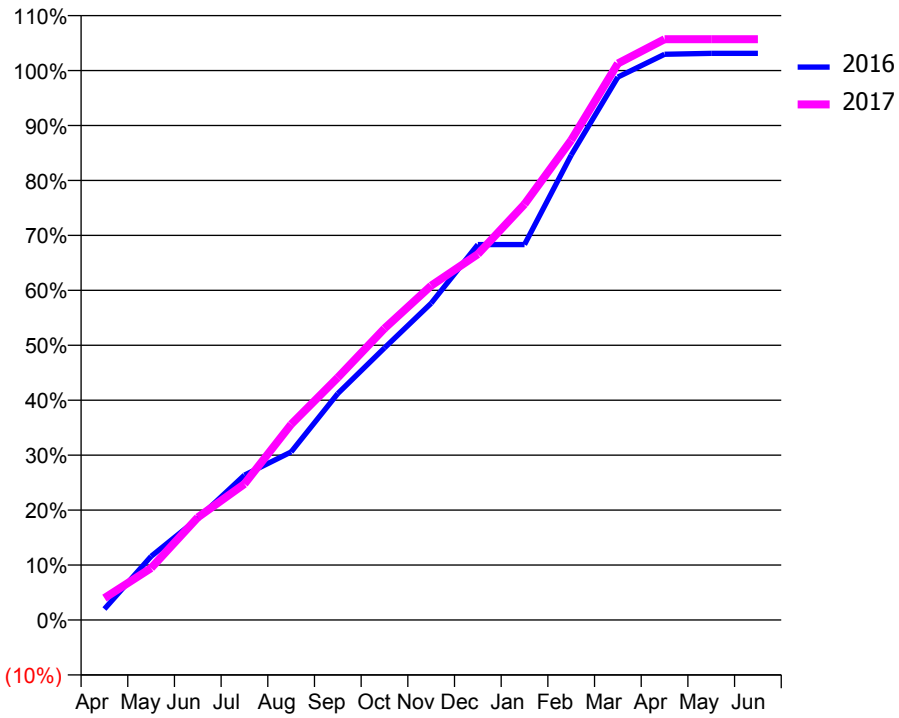
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 616 | |
| Quarter ending June 2016 | 600 | ↓ |
| Quarter ending September 2016 | 592 | ↓ |
| Quarter ending December 2016 | 600 | → |
| Quarter ending March 2017 | 618 | ↑ |
| **Variance since March 2016** | 0.3% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 25 | 50 |
| May | 145 | 119 |
| June | 232 | 234 |
| July | 331 | 311 |
| August | 384 | 447 |
| September | 517 | 554 |
| October | 621 | 666 |
| November | 723 | 764 |
| December | 858 | 836 |
| January | 858 | 950 |
| February | 1,062 | 1,096 |
| March | 1,240 | 1,271 |
| April | 1,292 | 1,326 |
| May | 1,294 | 1,326 |
| June | 1,294 | 1,326 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 41 | 933 | 4.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 36 | *2.8%* | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 706 | 933 | 75.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 27 | 36 | *75.0%* | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 22 | 971 | 2.3% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 971 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 971 | 0.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 923168/0001 - Year end March 2017

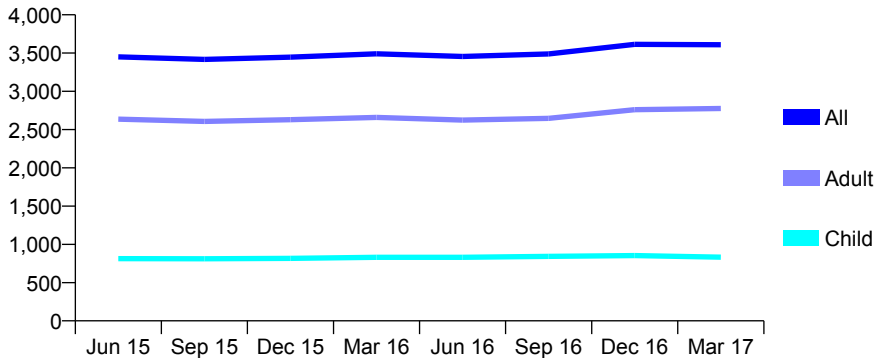
| | |
|---|---|
| Name or company name | MR ME WINT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,833 |
| Carry forward general activity (UDA) | -133 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £232,333.87 |

## ACCESS*

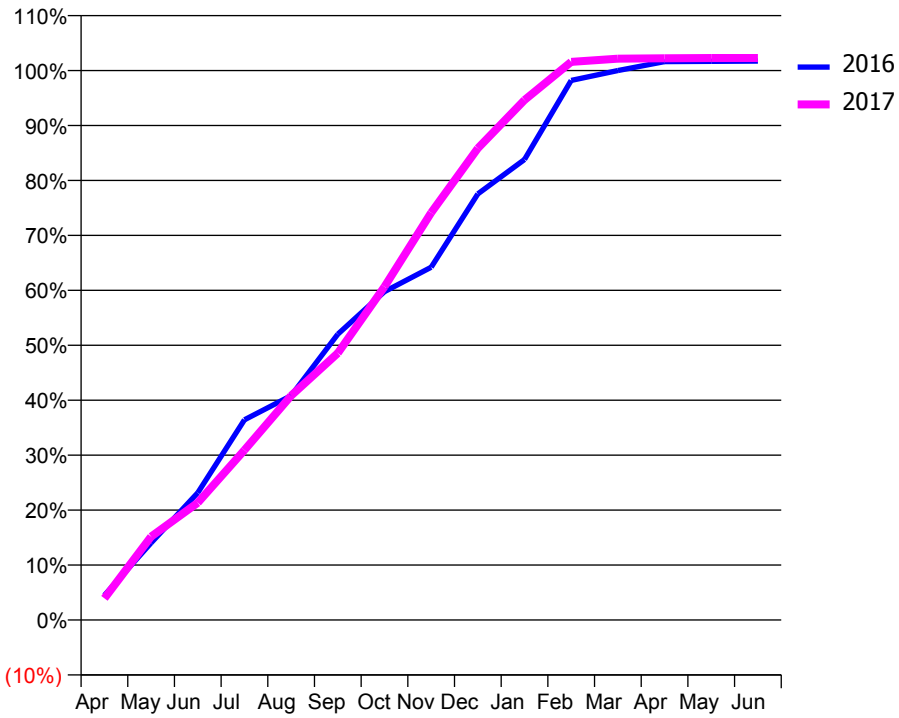
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,490 | |
| Quarter ending June 2016 | 3,455 | ↓ |
| Quarter ending September 2016 | 3,489 | → |
| Quarter ending December 2016 | 3,614 | ↑ |
| Quarter ending March 2017 | 3,608 | → |
| **Variance since March 2016** | 3.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 353 | 309 |
| May | 1,099 | 1,189 |
| June | 1,814 | 1,671 |
| July | 2,854 | 2,422 |
| August | 3,197 | 3,197 |
| September | 4,075 | 3,804 |
| October | 4,681 | 4,752 |
| November | 5,028 | 5,806 |
| December | 6,074 | 6,725 |
| January | 6,564 | 7,412 |
| February | 7,691 | 7,955 |
| March | 7,833 | 8,001 |
| April | 7,960 | 8,007 |
| May | 7,963 | 8,011 |
| June | 7,966 | 8,011 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 73 | 1,084 | 6.7% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 593 | 3,468 | 17.1% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 605 | 1,084 | 55.8% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,371 | 3,468 | 39.5% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 384 | 4,478 | 8.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 59 | 4,478 | 1.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 61 | 4,478 | 1.4% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 925926/0001 - Year end March 2017

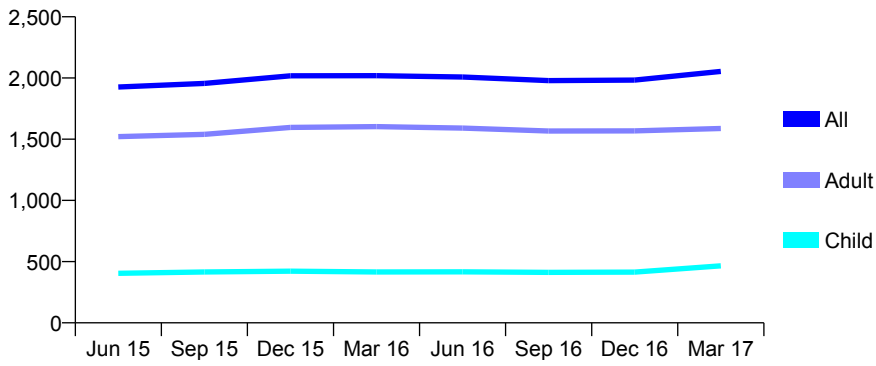
| | |
|---|---|
| Name or company name | MR PK MAHAPATRA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 6,138 |
| Carry forward general activity (UDA) | -8 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £180,909.82 |

## ACCESS*

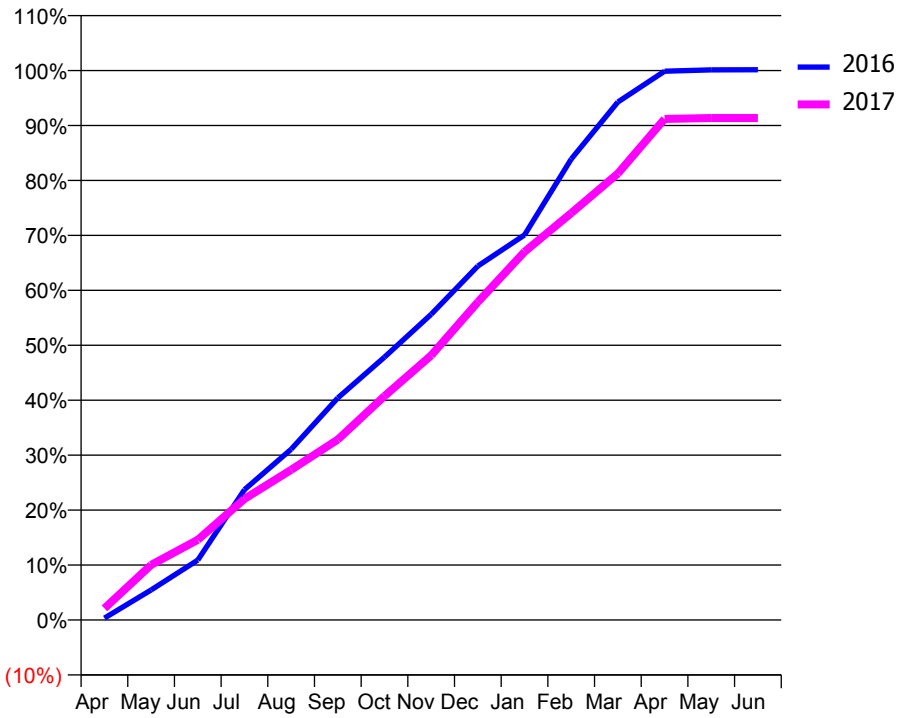
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,019 | |
| Quarter ending June 2016 | 2,008 | → |
| Quarter ending September 2016 | 1,979 | ↓ |
| Quarter ending December 2016 | 1,983 | → |
| Quarter ending March 2017 | 2,054 | ↑ |
| **Variance since March 2016** | 1.7% | → |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 20 | 130 |
| May | 303 | 616 |
| June | 603 | 895 |
| July | 1,310 | 1,353 |
| August | 1,717 | 1,678 |
| September | 2,232 | 2,016 |
| October | 2,642 | 2,501 |
| November | 3,073 | 2,955 |
| December | 3,558 | 3,552 |
| January | 3,870 | 4,113 |
| February | 4,633 | 4,545 |
| March | 5,208 | 4,988 |
| April | 5,517 | 5,597 |
| May | 5,530 | 5,607 |
| June | 5,532 | 5,608 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 31 | 561 | 5.5% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 302 | 1,912 | 15.8% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 302 | 561 | 53.8% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 959 | 1,912 | 50.2% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 248 | 2,638 | 9.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 36 | 2,638 | 1.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 20 | 2,638 | 0.8% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 925926/0002 - Year end March 2017

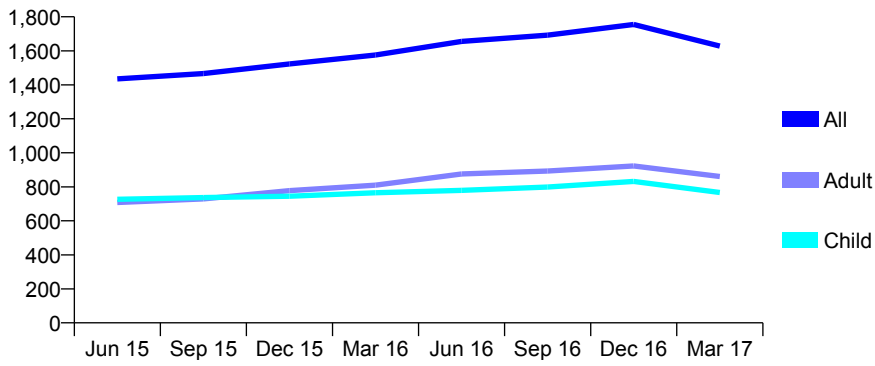
| | |
|---|---|
| Name or company name | MR PK MAHAPATRA |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/02/2013 |
| Contract end date | |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,595 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 2,404 |
| Carry forward orthodontic activity (UOA) | -26 |
| Baseline contract value | £272,929.17 |

## ACCESS*

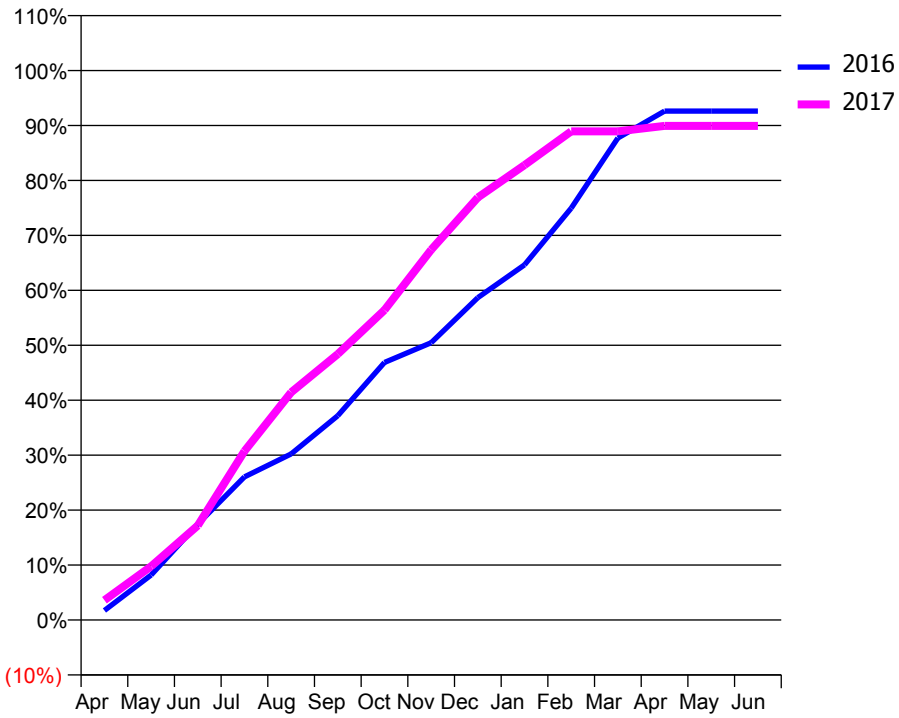
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,575 | |
| Quarter ending June 2016 | 1,655 | ↑ |
| Quarter ending September 2016 | 1,692 | ↑ |
| Quarter ending December 2016 | 1,755 | ↑ |
| Quarter ending March 2017 | 1,628 | ↓ |
| **Variance since March 2016** | 3.4% | ↑ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 62 | 129 |
| May | 294 | 351 |
| June | 627 | 618 |
| July | 936 | 1,105 |
| August | 1,087 | 1,490 |
| September | 1,337 | 1,740 |
| October | 1,685 | 2,028 |
| November | 1,814 | 2,422 |
| December | 2,109 | 2,764 |
| January | 2,324 | 2,977 |
| February | 2,694 | 3,197 |
| March | 3,153 | 3,197 |
| April | 3,329 | 3,232 |
| May | 3,329 | 3,232 |
| June | 3,329 | 3,232 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 152 | 1,405 | 10.8% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 101 | 958 | 10.5% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 653 | 1,405 | 46.5% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 448 | 958 | 46.8% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 177 | 1,813 | 9.8% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 1,813 | 0.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 16 | 1,813 | 0.9% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

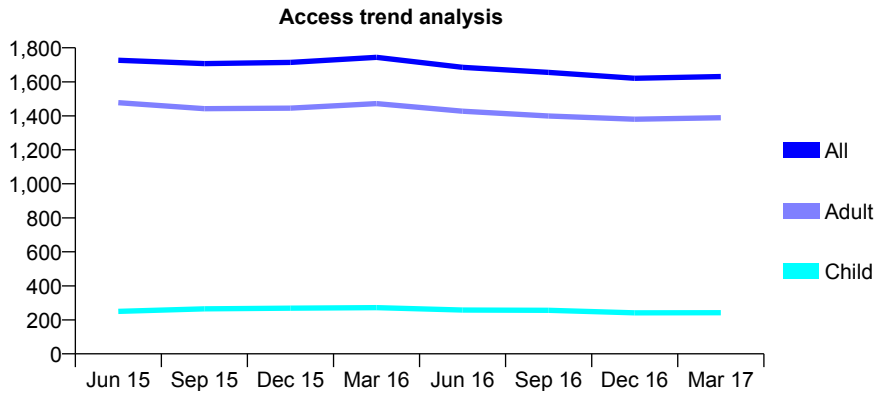
# Q53 - Vital Signs At a Glance Contract Report for 926914/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR LZ BRYNIARSKI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2008 |
| Contract end date | |

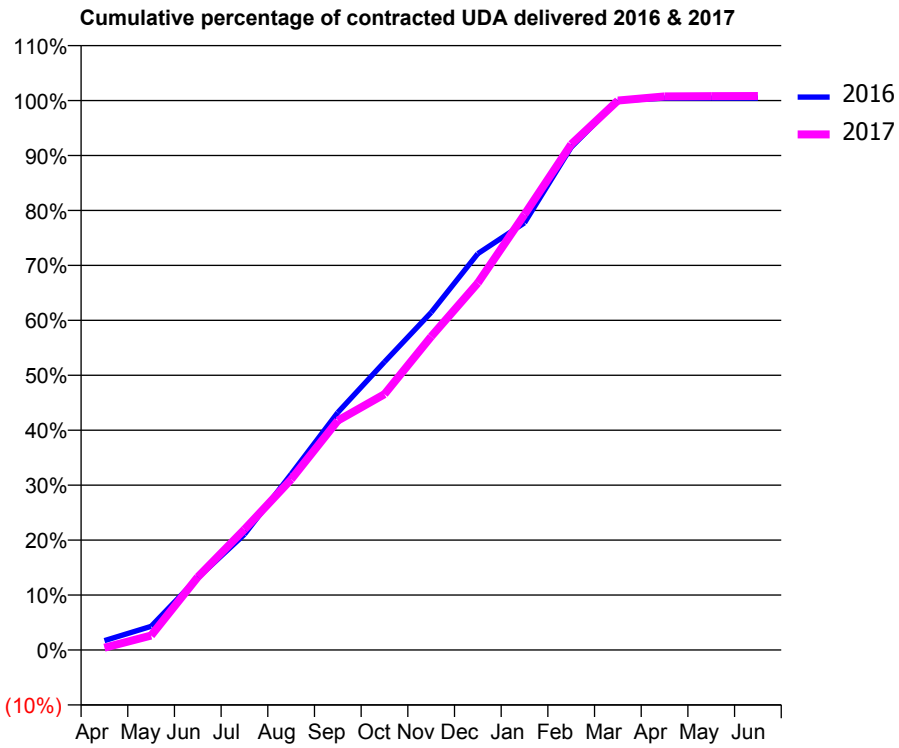
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,000 |
| Carry forward general activity (UDA) | -21 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £138,910.49 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,744 | |
| Quarter ending June 2016 | 1,685 | ↓ |
| Quarter ending September 2016 | 1,655 | ↓ |
| Quarter ending December 2016 | 1,621 | ↓ |
| Quarter ending March 2017 | 1,631 | → |
| **Variance since March 2016** | (6.5%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 86 | 21 |
| May | 215 | 132 |
| June | 658 | 664 |
| July | 1,053 | 1,097 |
| August | 1,601 | 1,552 |
| September | 2,162 | 2,088 |
| October | 2,621 | 2,327 |
| November | 3,072 | 2,852 |
| December | 3,606 | 3,340 |
| January | 3,887 | 3,963 |
| February | 4,575 | 4,602 |
| March | 5,000 | 4,999 |
| April | 5,021 | 5,038 |
| May | 5,021 | 5,040 |
| June | 5,021 | 5,041 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 18 | 341 | 5.3% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 309 | 2,023 | 15.3% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 224 | 341 | 65.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,052 | 2,023 | 52.0% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 232 | 2,369 | 9.8% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 20 | 2,369 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 35 | 2,369 | 1.5% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

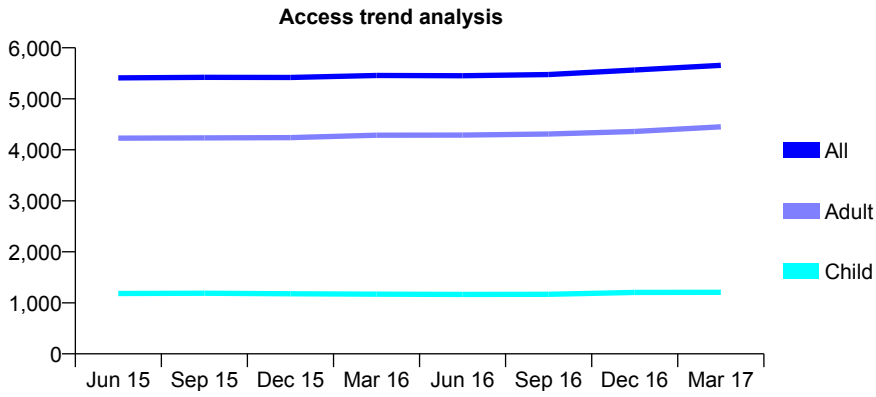
# Q53 - Vital Signs At a Glance Contract Report for 927724/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR SS DEHAL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

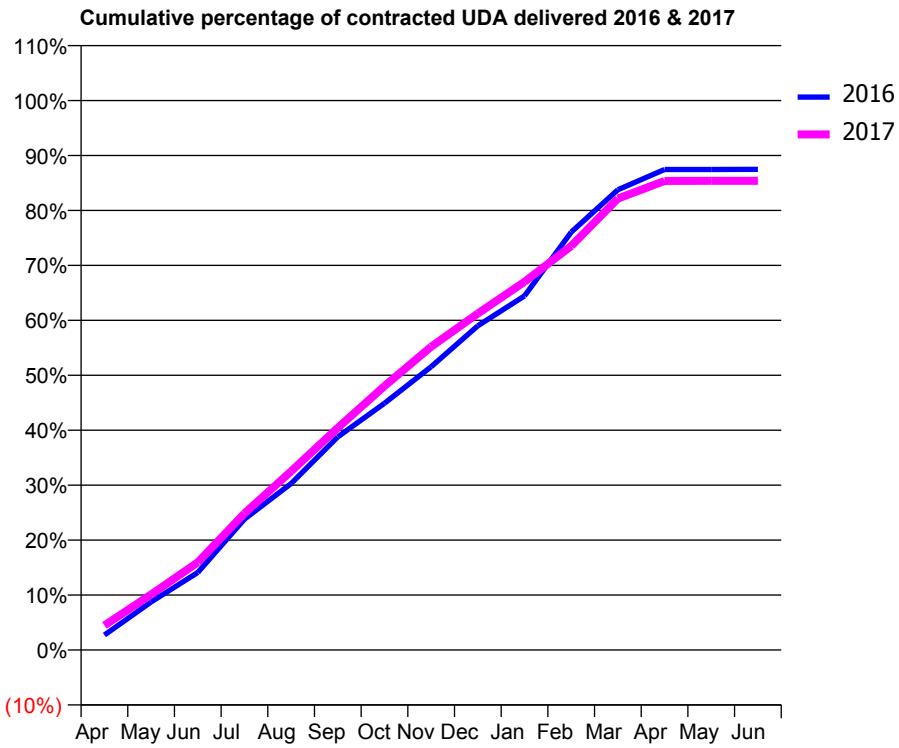
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 18,430 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £542,883.96 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 5,457 | |
| Quarter ending June 2016 | 5,453 | → |
| Quarter ending September 2016 | 5,477 | → |
| Quarter ending December 2016 | 5,564 | → |
| Quarter ending March 2017 | 5,657 | → |
| **Variance since March 2016** | 3.7% | ↑ |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 502 | 825 |
| May | 1,614 | 1,862 |
| June | 2,600 | 2,939 |
| July | 4,391 | 4,582 |
| August | 5,582 | 5,995 |
| September | 7,148 | 7,455 |
| October | 8,276 | 8,855 |
| November | 9,503 | 10,170 |
| December | 10,876 | 11,287 |
| January | 11,874 | 12,353 |
| February | 14,013 | 13,547 |
| March | 15,436 | 15,140 |
| April | 16,115 | 15,732 |
| May | 16,116 | 15,734 |
| June | 16,119 | 15,736 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 90 | 1,736 | 5.2% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 886 | 5,923 | 15.0% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,099 | 1,736 | 63.3% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,358 | 5,923 | 56.7% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 582 | 7,628 | 7.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 150 | 7,628 | 2.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 58 | 7,628 | 0.8% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

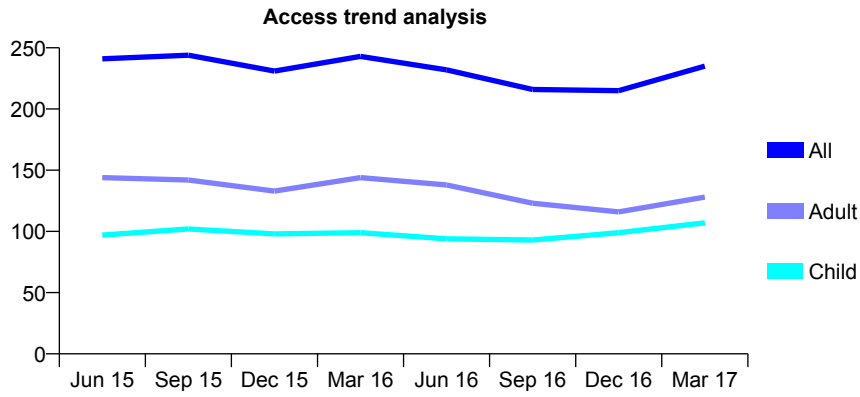
# Q53 - Vital Signs At a Glance Contract Report for 931438/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR JS HEER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

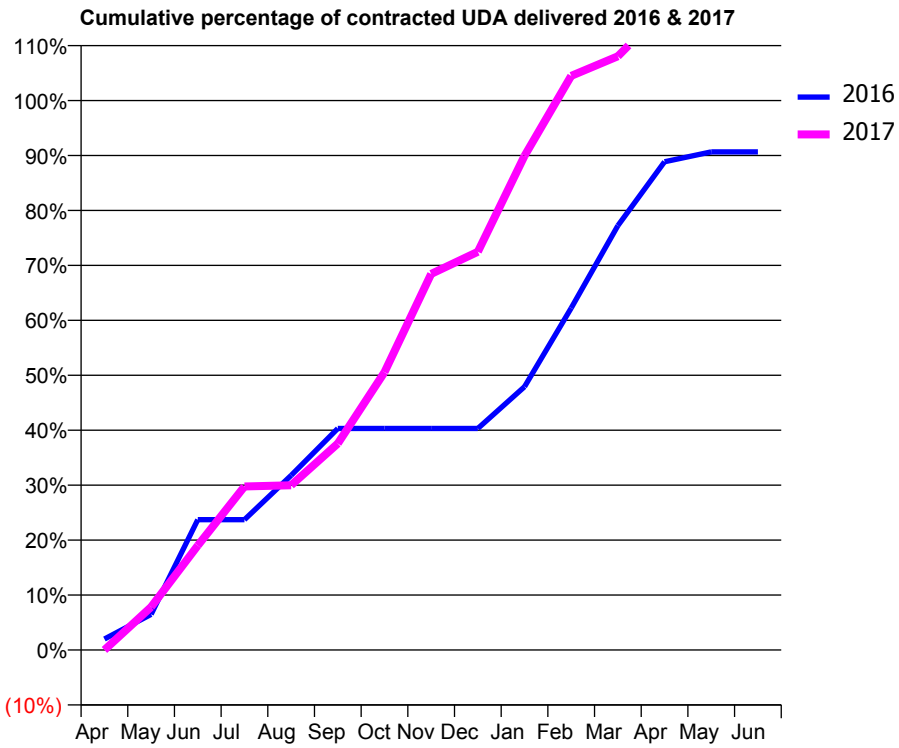
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 447 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £11,402.76 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 243 | |
| Quarter ending June 2016 | 232 | ↓ |
| Quarter ending September 2016 | 216 | ↓ |
| Quarter ending December 2016 | 215 | → |
| Quarter ending March 2017 | 235 | ↑ |
| **Variance since March 2016** | (3.3%) | ↓ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 9 | 0 |
| May | 29 | 35 |
| June | 106 | 85 |
| July | 106 | 133 |
| August | 142 | 134 |
| September | 180 | 168 |
| October | 180 | 226 |
| November | 180 | 306 |
| December | 180 | 324 |
| January | 214 | 402 |
| February | 278 | 467 |
| March | 345 | 483 |
| April | 397 | 521 |
| May | 405 | 522 |
| June | 405 | 525 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 4 | 105 | 3.8% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 9 | 114 | 7.9% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 25 | 105 | 23.8% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 29 | 114 | 25.4% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 1 | 212 | 0.5% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 212 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 212 | 0.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

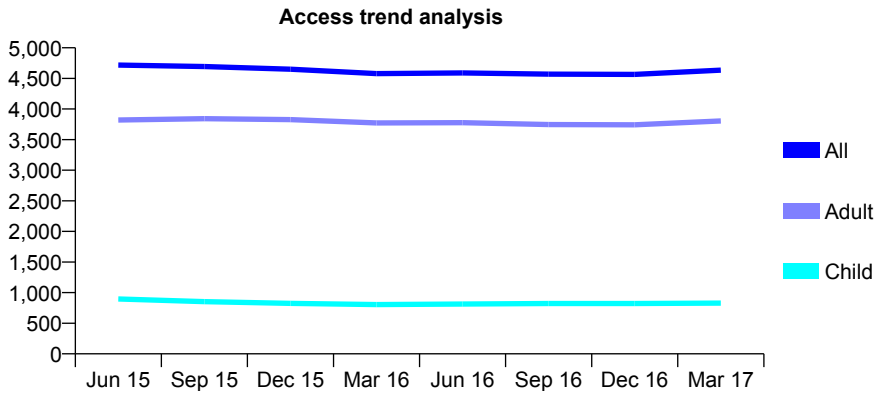
# Q53 - Vital Signs At a Glance Contract Report for 931632/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR T MIRZA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 10/07/2006 |
| Contract end date | |

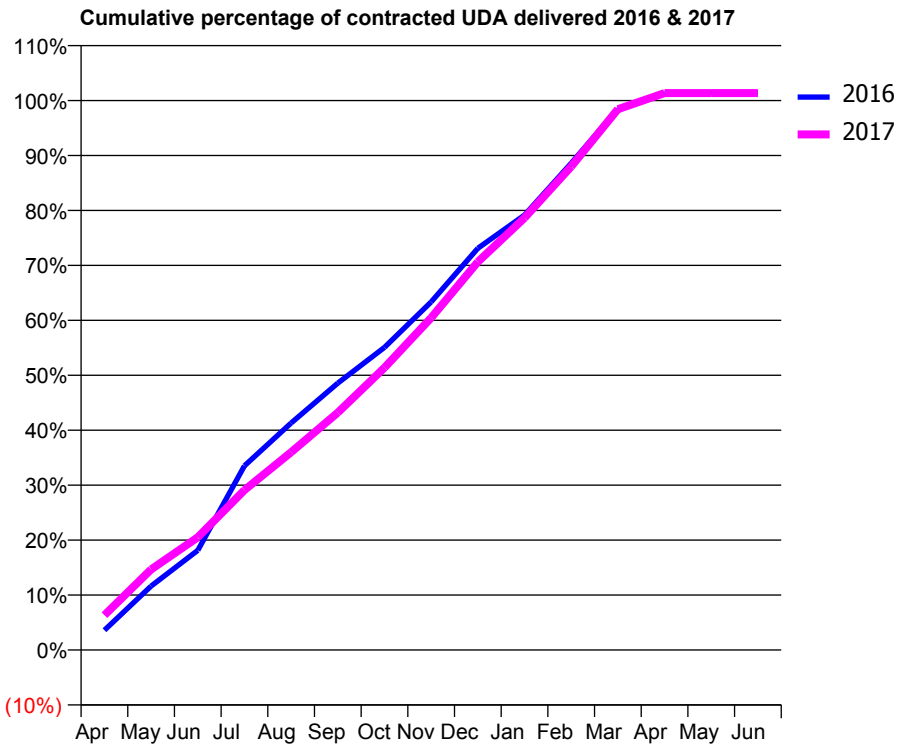
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 16,398 |
| Carry forward general activity (UDA) | -235 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £420,980.89 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,579 | |
| Quarter ending June 2016 | 4,590 | → |
| Quarter ending September 2016 | 4,569 | → |
| Quarter ending December 2016 | 4,565 | → |
| Quarter ending March 2017 | 4,635 | → |
| **Variance since March 2016** | 1.2% | → |




## ACTIVITY




| Month | Adjusted Scheduled Activity (UDA) 2016 | 2017 |
|---|---|---|
| April | 592 | 1,040 |
| May | 1,908 | 2,406 |
| June | 2,975 | 3,363 |
| July | 5,499 | 4,775 |
| August | 6,775 | 5,902 |
| September | 7,963 | 7,086 |
| October | 9,031 | 8,426 |
| November | 10,389 | 9,914 |
| December | 11,988 | 11,583 |
| January | 12,978 | 12,895 |
| February | 14,525 | 14,429 |
| March | 16,144 | 16,140 |
| April | 16,611 | 16,621 |
| May | 16,634 | 16,618 |
| June | 16,633 | 16,619 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 63 | 1,154 | 5.5% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 585 | 5,306 | 11.0% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 579 | 1,154 | 50.2% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,021 | 5,306 | 56.9% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 188 | 6,462 | 2.9% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 79 | 6,462 | 1.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 128 | 6,462 | 2.0% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 19 | 19 | *100.0%* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 19 | *84.2%* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 931632/0002 - Year end March 2017

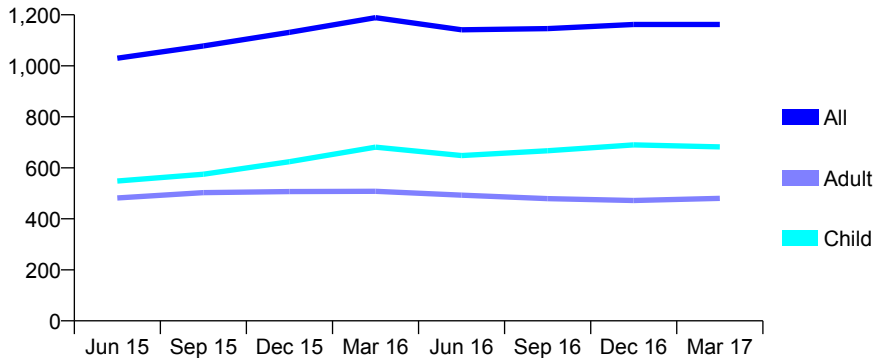
| | |
|---|---|
| Name or company name | MR T MIRZA |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2017 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 5,000 |
| Carry forward general activity (UDA) | -33 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £95,188.99 |

## ACCESS*

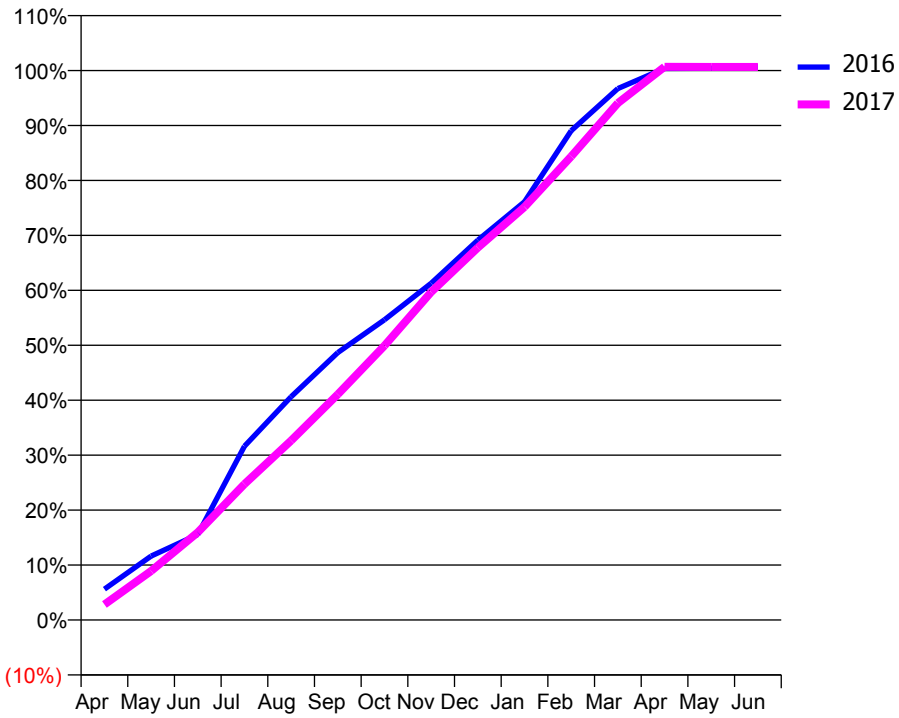
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 1,189 | |
| Quarter ending June 2016 | 1,141 | ↓ |
| Quarter ending September 2016 | 1,146 | → |
| Quarter ending December 2016 | 1,162 | → |
| Quarter ending March 2017 | 1,162 | → |
| **Variance since March 2016** | (2.3%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 281 | 141 |
| May | 582 | 446 |
| June | 778 | 798 |
| July | 1,582 | 1,237 |
| August | 2,032 | 1,633 |
| September | 2,433 | 2,053 |
| October | 2,732 | 2,497 |
| November | 3,064 | 2,984 |
| December | 3,456 | 3,388 |
| January | 3,805 | 3,759 |
| February | 4,452 | 4,219 |
| March | 4,836 | 4,703 |
| April | 5,019 | 5,034 |
| May | 5,020 | 5,033 |
| June | 5,033 | 5,033 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 29 | 955 | 3.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 68 | 604 | 11.3% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 531 | 955 | 55.6% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 288 | 604 | 47.7% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 14 | 1,557 | 0.9% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,557 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 1,557 | 0.1% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

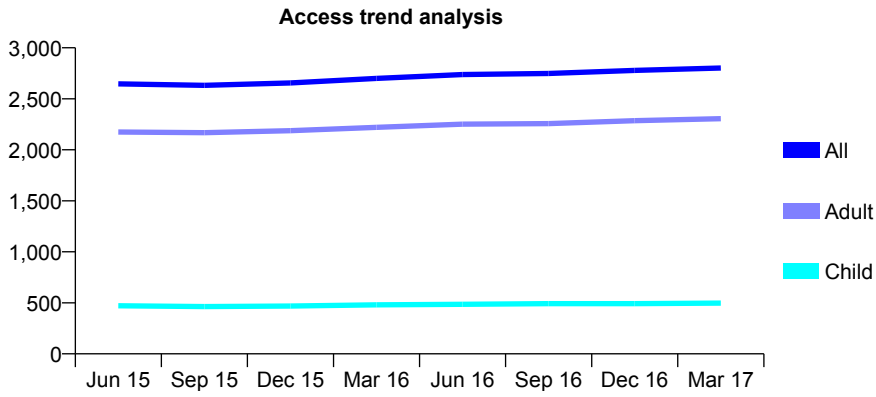
# Q53 - Vital Signs At a Glance Contract Report for 932833/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR B RAHNAMA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

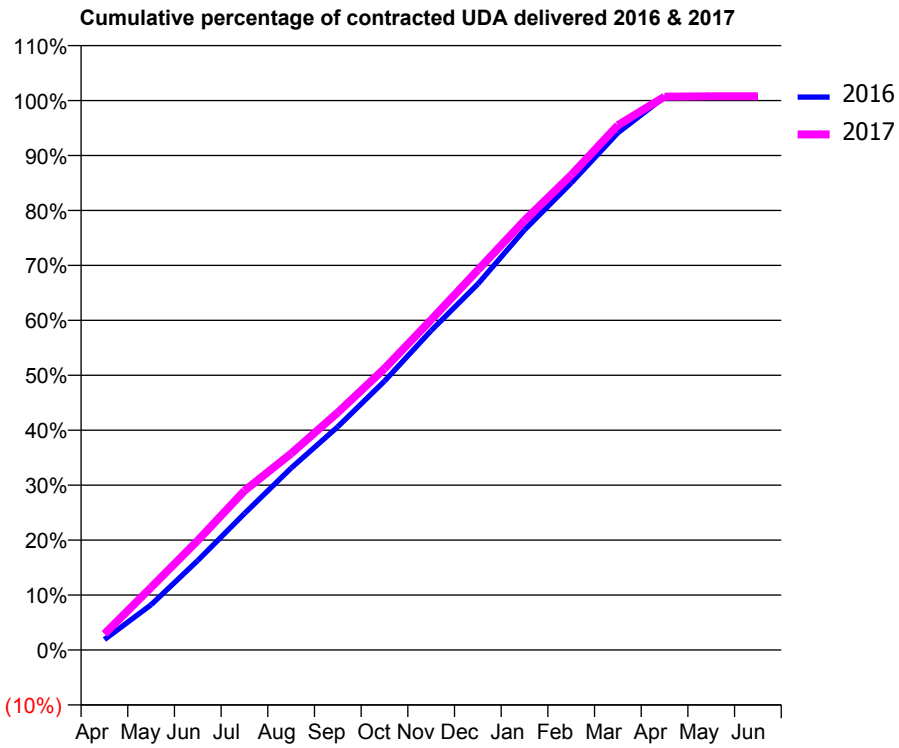
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 7,591 |
| Carry forward general activity (UDA) | -51 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £227,865.12 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 2,700 | |
| Quarter ending June 2016 | 2,738 | → |
| Quarter ending September 2016 | 2,749 | → |
| Quarter ending December 2016 | 2,778 | → |
| Quarter ending March 2017 | 2,802 | → |
| **Variance since March 2016** | 3.8% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 144 | 222 |
| May | 626 | 866 |
| June | 1,237 | 1,513 |
| July | 1,885 | 2,200 |
| August | 2,514 | 2,714 |
| September | 3,085 | 3,282 |
| October | 3,714 | 3,888 |
| November | 4,413 | 4,562 |
| December | 5,055 | 5,248 |
| January | 5,803 | 5,935 |
| February | 6,452 | 6,560 |
| March | 7,144 | 7,250 |
| April | 7,639 | 7,645 |
| May | 7,642 | 7,649 |
| June | 7,642 | 7,649 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 43 | 722 | 6.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 314 | 3,028 | 10.4% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 402 | 722 | 55.7% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,438 | 3,028 | 47.5% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 311 | 3,724 | 8.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 3,724 | 0.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 16 | 3,724 | 0.4% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

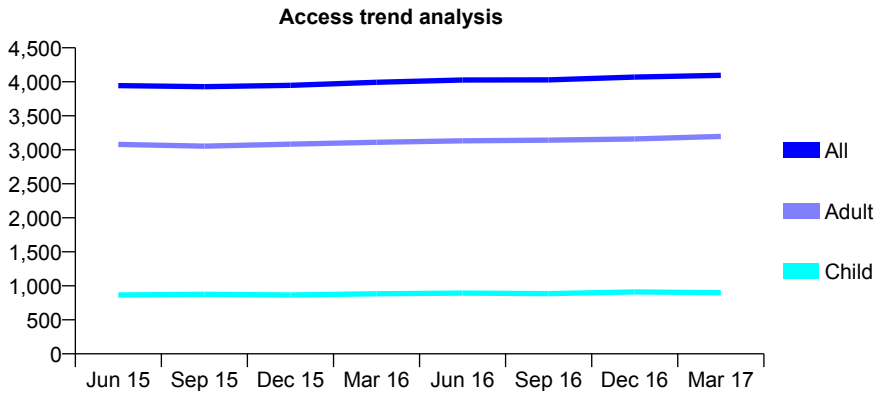
# Q53 - Vital Signs At a Glance Contract Report for 960128/0001 - Year end March 2017

| | |
|---|---|
| Name or company name | MR Z SACRANIE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

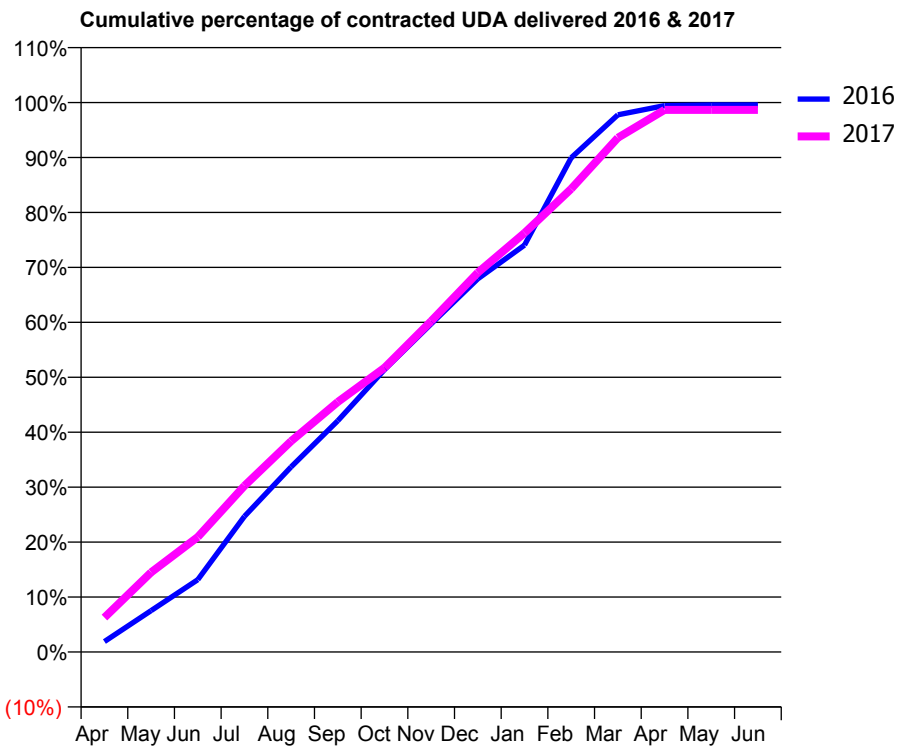
| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 12,000 |
| Carry forward general activity (UDA) | 54 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £357,244.45 |

## ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 3,994 | |
| Quarter ending June 2016 | 4,026 | → |
| Quarter ending September 2016 | 4,029 | → |
| Quarter ending December 2016 | 4,069 | → |
| Quarter ending March 2017 | 4,096 | → |
| **Variance since March 2016** | 2.6% | ↑ |




## ACTIVITY




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 227 | 753 |
| May | 906 | 1,741 |
| June | 1,580 | 2,512 |
| July | 2,962 | 3,631 |
| August | 4,043 | 4,607 |
| September | 5,051 | 5,463 |
| October | 6,166 | 6,207 |
| November | 7,166 | 7,227 |
| December | 8,148 | 8,286 |
| January | 8,887 | 9,150 |
| February | 10,795 | 10,116 |
| March | 11,730 | 11,229 |
| April | 11,932 | 11,838 |
| May | 11,945 | 11,840 |
| June | 11,946 | 11,838 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 123 | 1,306 | 9.4% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 916 | 4,690 | 19.5% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 803 | 1,306 | 61.5% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,640 | 4,690 | 56.3% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 719 | 5,797 | 12.4% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 91 | 5,797 | 1.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 44 | 5,797 | 0.8% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

NHS
Dental Services

# Q53 - Vital Signs At a Glance Contract Report for 986909/0001 - Year end March 2017

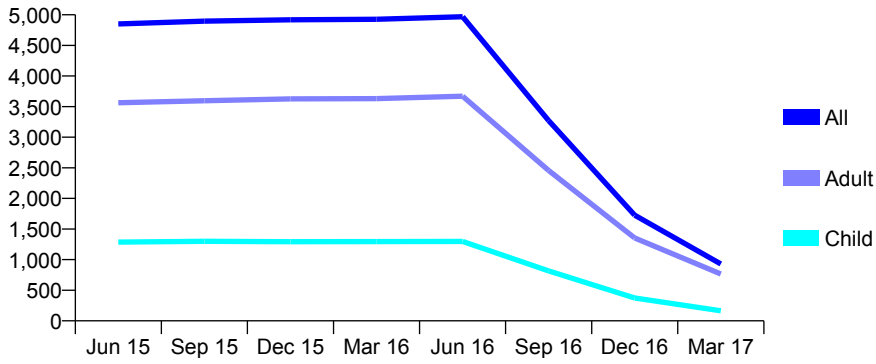
| | |
|---|---|
| Name or company name | MR JR JONES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 30/06/2016 |

| | |
|---|---|
| 16/17 Contracted general activity (UDA) | 3,551 |
| Carry forward general activity (UDA) | 0 |
| 16/17 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £75,949.50 |

## ACCESS*

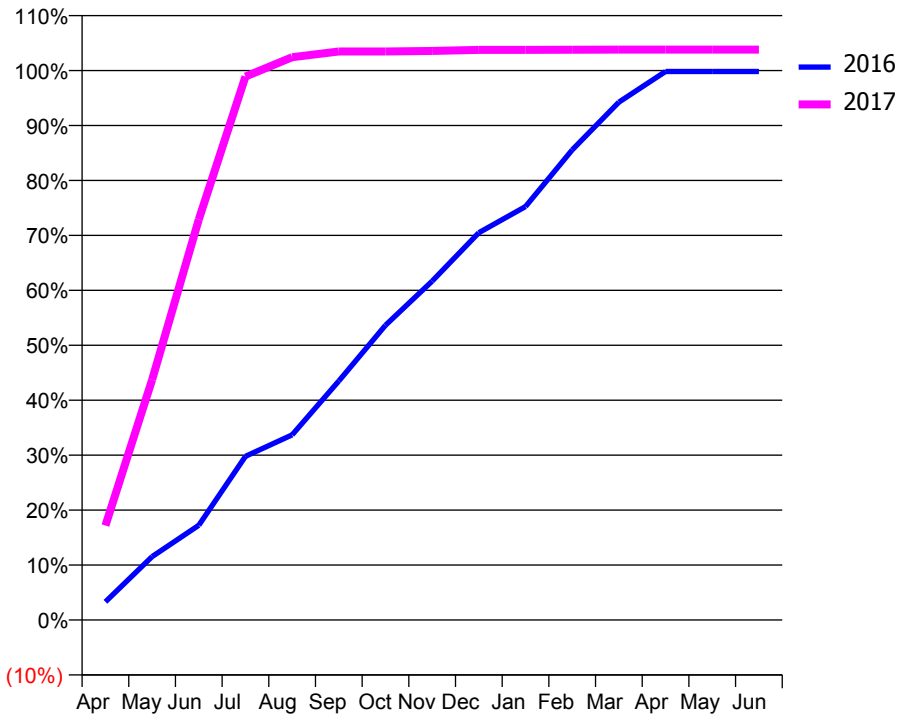
| Patients seen in 24 months | Total | Change since previous quarter |
|---|---|---|
| Quarter ending March 2016 | 4,926 | |
| Quarter ending June 2016 | 4,968 | → |
| Quarter ending September 2016 | 3,271 | ↓ |
| Quarter ending December 2016 | 1,727 | ↓ |
| Quarter ending March 2017 | 929 | ↓ |
| **Variance since March 2016** | (81.1%) | ↓ |

**Access trend analysis**




## ACTIVITY

**Cumulative percentage of contracted UDA delivered 2016 & 2017**




| | Adjusted Scheduled Activity (UDA) | |
|---|---|---|
| **Month** | **2016** | **2017** |
| April | 470 | 610 |
| May | 1,638 | 1,553 |
| June | 2,450 | 2,588 |
| July | 4,231 | 3,512 |
| August | 4,786 | 3,637 |
| September | 6,179 | 3,674 |
| October | 7,618 | 3,674 |
| November | 8,760 | 3,677 |
| December | 10,012 | 3,684 |
| January | 10,686 | 3,684 |
| February | 12,152 | 3,685 |
| March | 13,383 | 3,686 |
| April | 14,178 | 3,686 |
| May | 14,178 | 3,686 |
| June | 14,178 | 3,686 |

## QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|---|---|---|---|---|---|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 28 | 558 | 5.0% | 9.9% | 12.0% | 12.3% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 263 | 1,812 | 14.5% | 13.6% | 16.0% | 16.7% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 363 | 558 | 65.1% | 58.5% | 58.8% | 57.6% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,035 | 1,812 | 57.1% | 49.0% | 51.2% | 50.1% |
| % of FP17s for Band 1 Urgent Courses | 51 | 1,957 | 2.6% | 6.9% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 5 | 1,957 | 0.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 82 | 1,957 | 4.2% | 1.3% | 1.2% | 1.2% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | *N/A* | 92.7% | 92.7% | 92.8% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | *N/A* | 91.7% | 89.1% | 88.7% |

* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100