

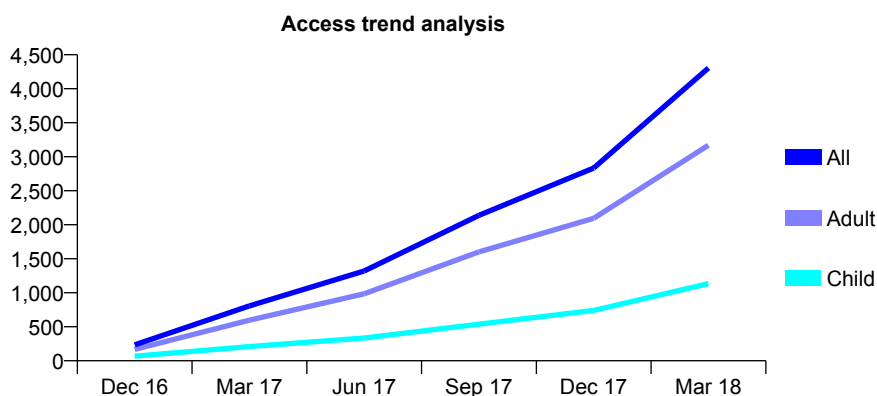
Q47 - Vital Signs At a Glance Contract Report for 100206/0000 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Genix Healthcare Ltd |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 10/10/2016 |
| Contract end date | 31/07/2026 |

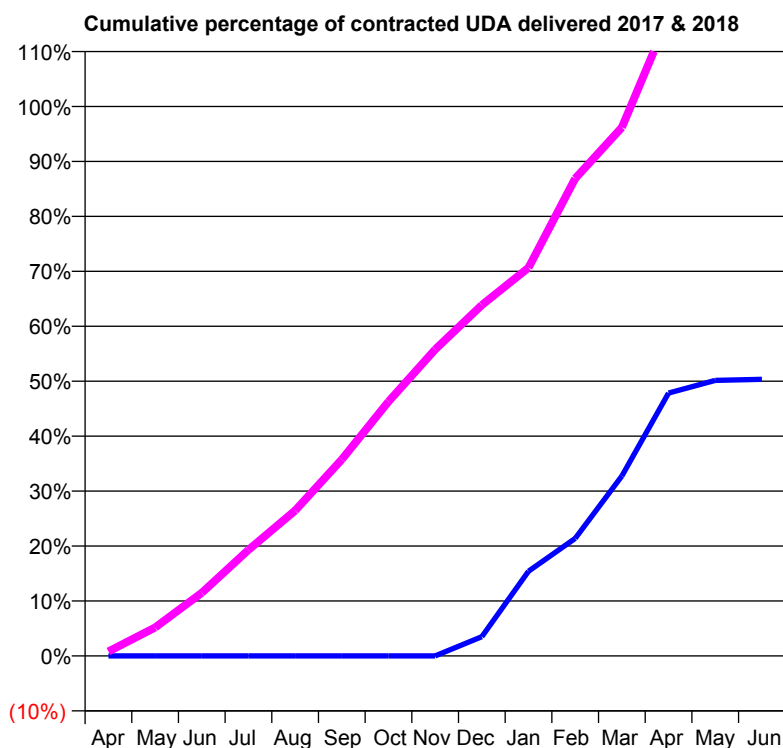
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,188 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £477,774.00 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 807 | |
| Quarter ending June 2017 | 1,321 | ↑ |
| Quarter ending September 2017 | 2,139 | ↑ |
| Quarter ending December 2017 | 2,835 | ↑ |
| Quarter ending March 2018 | 4,304 | ↑ |
| Variance since March 2017 | 433.3% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 0 | 98 |
| May | 0 | 632 |
| June | 0 | 1,400 |
| July | 0 | 2,354 |
| August | 0 | 3,226 |
| September | 0 | 4,359 |
| October | 0 | 5,641 |
| November | 0 | 6,798 |
| December | 162 | 7,782 |
| January | 716 | 8,612 |
| February | 992 | 10,590 |
| March | 1,520 | 11,724 |
| April | 2,220 | 14,178 |
| May | 2,327 | 14,305 |
| June | 2,335 | 14,329 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 93 | 1,368 | 6.8% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 371 | 3,845 | 9.6% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 316 | 1,368 | 23.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 937 | 3,845 | 24.4% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 328 | 5,865 | 5.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 55 | 5,865 | 0.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 38 | 5,865 | 0.6% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

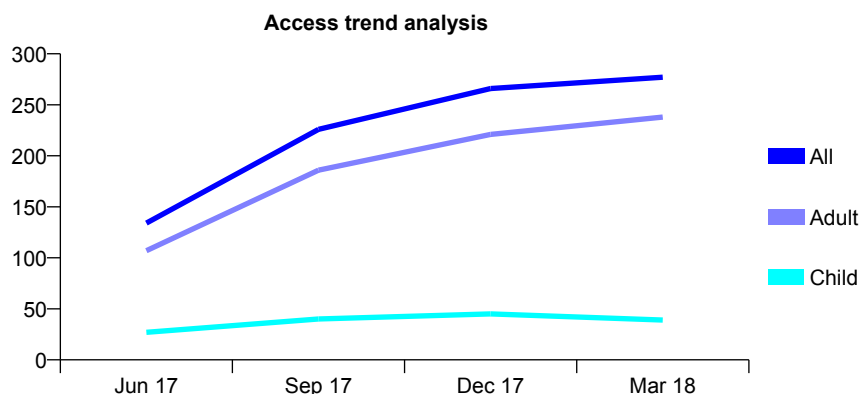
Q47 - Vital Signs At a Glance Contract Report for 100220/0000 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Genix Healthcare Ltd |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 10/10/2016 |
| Contract end date | 01/09/2026 |

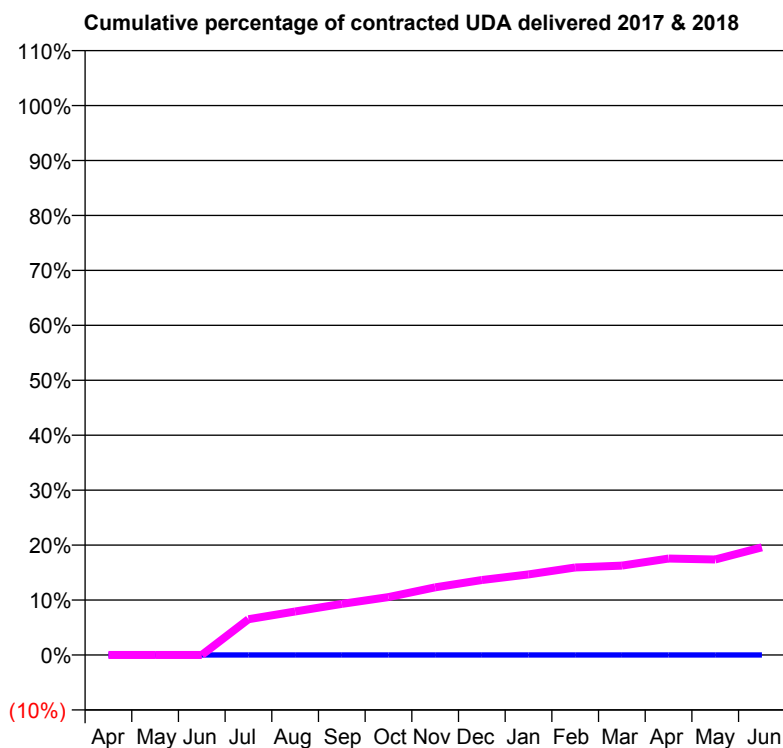
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,113 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £239,622.00 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 0 | |
| Quarter ending June 2017 | 134 | ↑ |
| Quarter ending September 2017 | 226 | ↑ |
| Quarter ending December 2017 | 266 | ↑ |
| Quarter ending March 2018 | 277 | ↑ |
| Variance since March 2017 | N/A | |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 398 |
| August | 0 | 485 |
| September | 0 | 569 |
| October | 0 | 644 |
| November | 0 | 753 |
| December | 0 | 835 |
| January | 0 | 896 |
| February | 0 | 974 |
| March | 0 | 995 |
| April | 0 | 1,073 |
| May | 0 | 1,064 |
| June | 0 | 1,198 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 2 | 73 | 2.7% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 8 | 387 | 2.1% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4 | 73 | 5.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 23 | 387 | 5.9% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 25 | 536 | 4.7% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 536 | 0.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 4 | 536 | 0.7% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

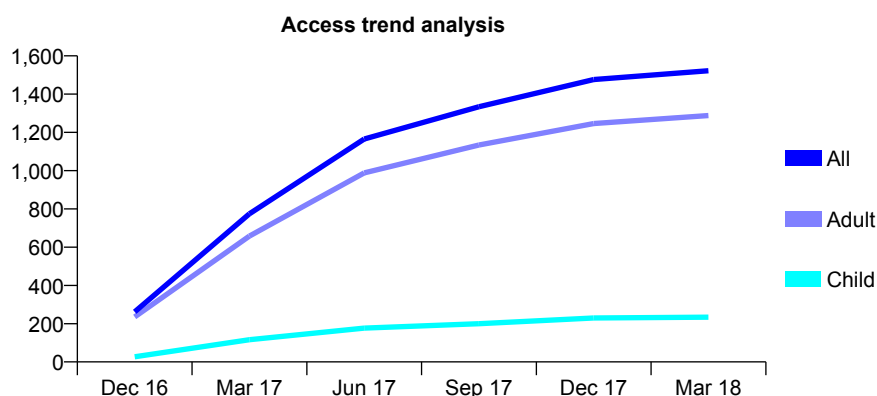
Q47 - Vital Signs At a Glance Contract Report for 100235/0000 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | Blackpool PCT |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2016 |
| Contract end date | 31/03/2019 |

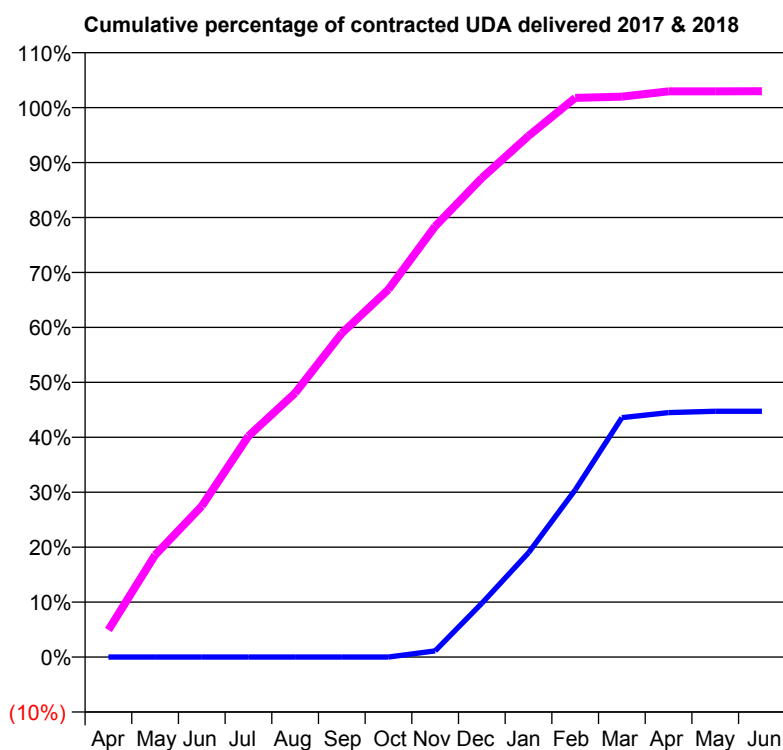
| | |
|---|-------|
| 17/18 Contracted general activity (UDA) | 6,200 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £0.00 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 774 | |
| Quarter ending June 2017 | 1,165 | ↑ |
| Quarter ending September 2017 | 1,334 | ↑ |
| Quarter ending December 2017 | 1,476 | ↑ |
| Quarter ending March 2018 | 1,522 | ↑ |
| Variance since March 2017 | 96.6% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 306 |
| May | 0 | 1,151 |
| June | 0 | 1,704 |
| July | 0 | 2,493 |
| August | 0 | 2,979 |
| September | 0 | 3,653 |
| October | 0 | 4,149 |
| November | 69 | 4,860 |
| December | 607 | 5,404 |
| January | 1,177 | 5,881 |
| February | 1,887 | 6,309 |
| March | 2,702 | 6,322 |
| April | 2,758 | 6,382 |
| May | 2,773 | 6,382 |
| June | 2,773 | 6,384 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 21 | 310 | 6.8% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 410 | 1,815 | 22.6% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 114 | 310 | 36.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 678 | 1,815 | 37.4% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 157 | 2,132 | 7.4% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 81 | 2,132 | 3.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 87 | 2,132 | 4.1% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

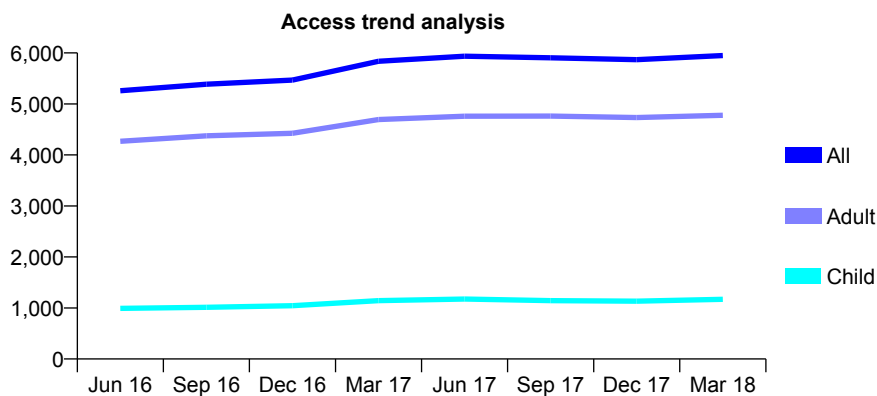
Q47 - Vital Signs At a Glance Contract Report for 101281/0014 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 23,097 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £685,703.49 |

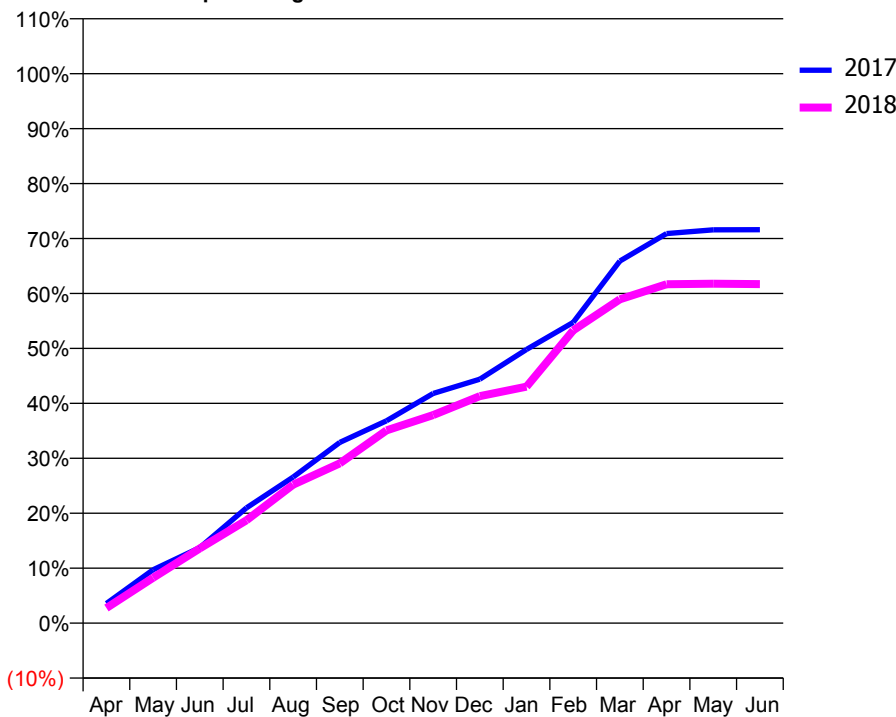
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,837 | |
| Quarter ending June 2017 | 5,936 | → |
| Quarter ending September 2017 | 5,905 | → |
| Quarter ending December 2017 | 5,868 | → |
| Quarter ending March 2018 | 5,949 | → |
| Variance since March 2017 | 1.9% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 827 | 634 |
| May | 2,244 | 1,907 |
| June | 3,177 | 3,142 |
| July | 4,846 | 4,325 |
| August | 6,142 | 5,822 |
| September | 7,600 | 6,718 |
| October | 8,505 | 8,102 |
| November | 9,653 | 8,745 |
| December | 10,253 | 9,544 |
| January | 11,503 | 9,943 |
| February | 12,640 | 12,303 |
| March | 15,221 | 13,609 |
| April | 16,374 | 14,247 |
| May | 16,530 | 14,265 |
| June | 16,538 | 14,253 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 57 | 1,322 | 4.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 729 | 5,935 | 12.3% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 634 | 1,322 | 48.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,047 | 5,935 | 51.3% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 263 | 6,948 | 3.8% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 114 | 6,948 | 1.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 55 | 6,948 | 0.8% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

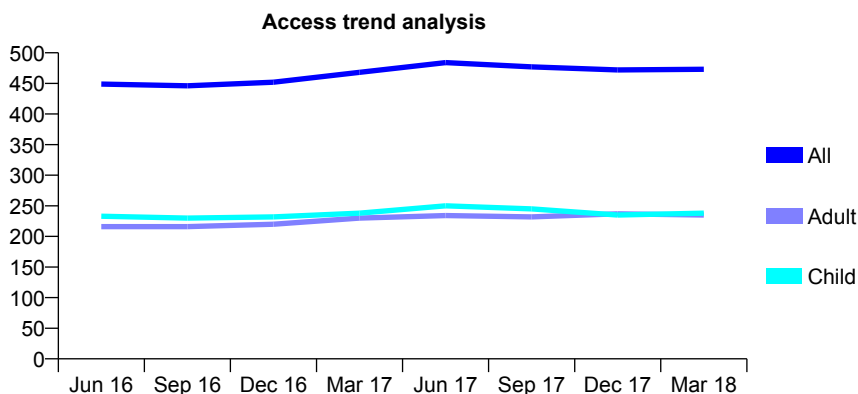
Q47 - Vital Signs At a Glance Contract Report for 101281/0020 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,000 |
| Carry forward general activity (UDA) | -20 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £33,249.55 |

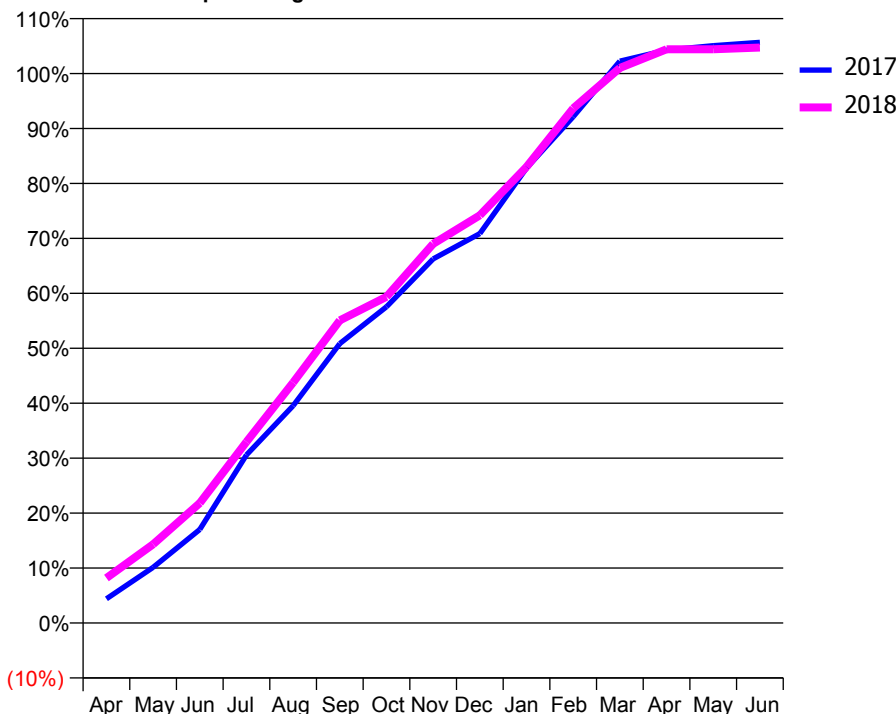
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 468 | |
| Quarter ending June 2017 | 484 | ↑ |
| Quarter ending September 2017 | 477 | ↓ |
| Quarter ending December 2017 | 472 | ↓ |
| Quarter ending March 2018 | 473 | → |
| Variance since March 2017 | 1.1% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 44 | 82 |
| May | 101 | 143 |
| June | 170 | 218 |
| July | 306 | 330 |
| August | 395 | 438 |
| September | 508 | 551 |
| October | 576 | 594 |
| November | 663 | 690 |
| December | 709 | 742 |
| January | 828 | 830 |
| February | 921 | 937 |
| March | 1,023 | 1,010 |
| April | 1,043 | 1,044 |
| May | 1,051 | 1,044 |
| June | 1,057 | 1,047 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 22 | 423 | 5.2% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 5 | 250 | 2.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 315 | 423 | 74.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 157 | 250 | 62.8% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 11 | 682 | 1.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 682 | 0.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 682 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

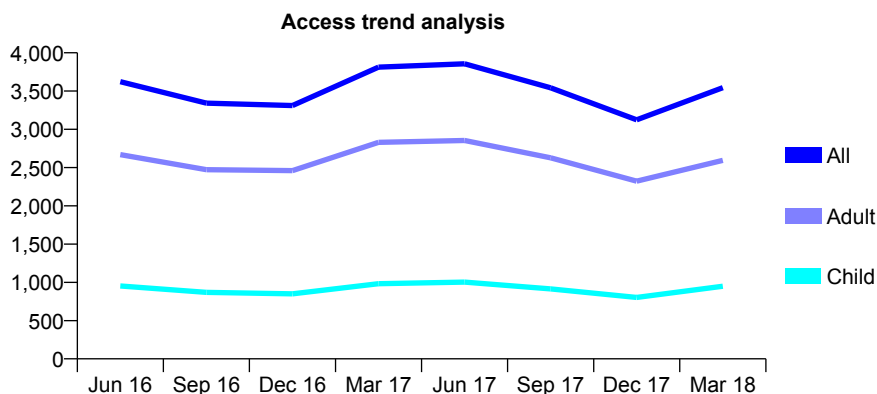
Q47 - Vital Signs At a Glance Contract Report for 101281/0021 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £297,293.03 |

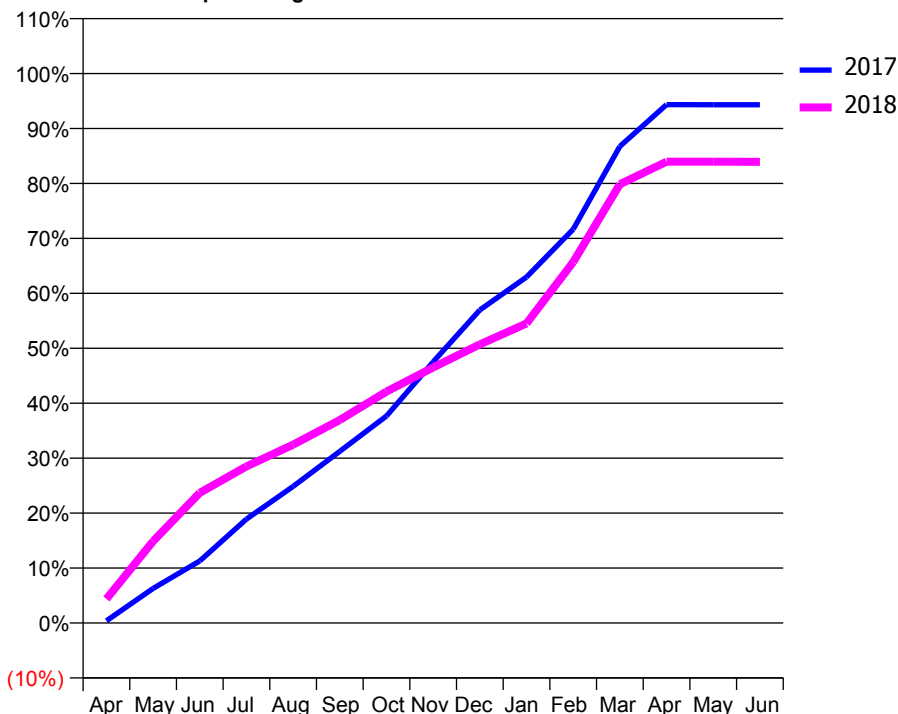
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,812 | |
| Quarter ending June 2017 | 3,857 | → |
| Quarter ending September 2017 | 3,543 | ↓ |
| Quarter ending December 2017 | 3,125 | ↓ |
| Quarter ending March 2018 | 3,544 | ↑ |
| Variance since March 2017 | (7.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 49 | 547 |
| May | 787 | 1,860 |
| June | 1,412 | 2,962 |
| July | 2,365 | 3,563 |
| August | 3,109 | 4,057 |
| September | 3,905 | 4,618 |
| October | 4,709 | 5,264 |
| November | 5,940 | 5,814 |
| December | 7,120 | 6,338 |
| January | 7,871 | 6,815 |
| February | 8,955 | 8,211 |
| March | 10,842 | 9,980 |
| April | 11,792 | 10,493 |
| May | 11,789 | 10,493 |
| June | 11,789 | 10,492 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 126 | 1,475 | 8.5% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 512 | 3,572 | 14.3% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 716 | 1,475 | 48.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,647 | 3,572 | 46.1% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 387 | 4,882 | 7.9% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 108 | 4,882 | 2.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 107 | 4,882 | 2.2% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 2 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

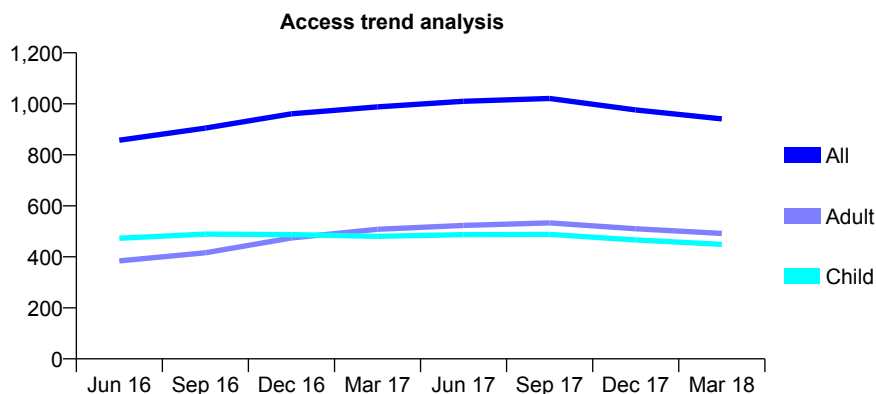
Q47 - Vital Signs At a Glance Contract Report for 101281/0066 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

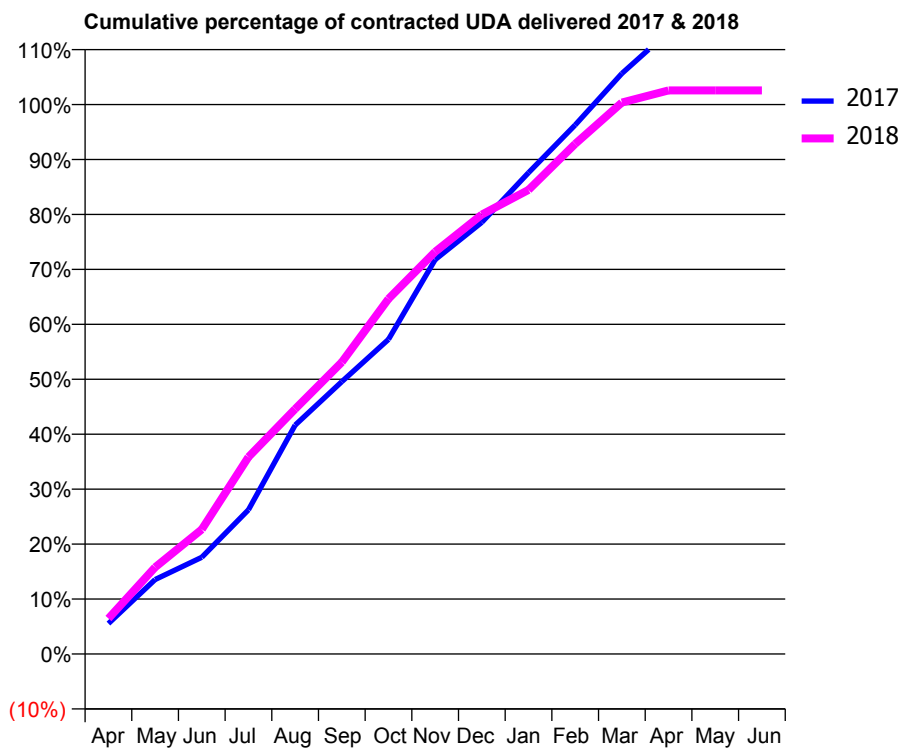
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,200 |
| Carry forward general activity (UDA) | -44 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £56,054.13 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 988 | |
| Quarter ending June 2017 | 1,010 | ↑ |
| Quarter ending September 2017 | 1,021 | → |
| Quarter ending December 2017 | 976 | ↓ |
| Quarter ending March 2018 | 941 | ↓ |
| Variance since March 2017 | (4.8%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 122 | 142 |
| May | 298 | 347 |
| June | 387 | 499 |
| July | 577 | 789 |
| August | 916 | 981 |
| September | 1,090 | 1,168 |
| October | 1,260 | 1,422 |
| November | 1,579 | 1,610 |
| December | 1,728 | 1,759 |
| January | 1,927 | 1,858 |
| February | 2,118 | 2,042 |
| March | 2,324 | 2,208 |
| April | 2,491 | 2,257 |
| May | 2,500 | 2,257 |
| June | 2,500 | 2,257 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 52 | 620 | 8.4% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 112 | 596 | 18.8% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 337 | 620 | 54.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 312 | 596 | 52.3% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 76 | 1,158 | 6.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 5 | 1,158 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 21 | 1,158 | 1.8% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

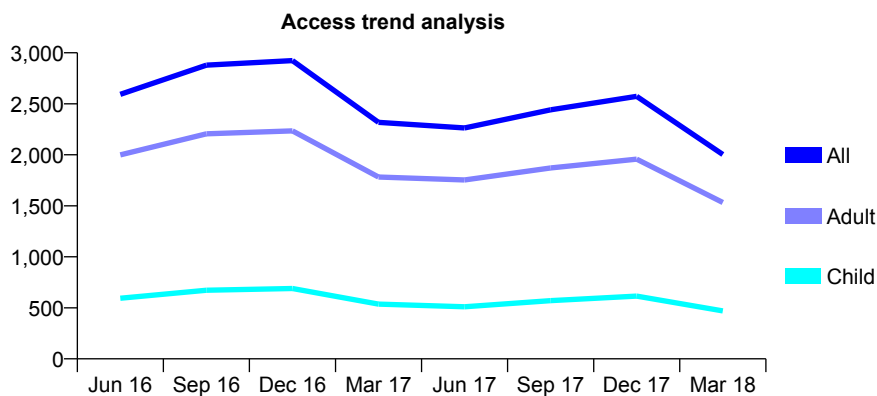
Q47 - Vital Signs At a Glance Contract Report for 101281/0101 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,721 |
| Carry forward general activity (UDA) | -3 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £162,117.00 |

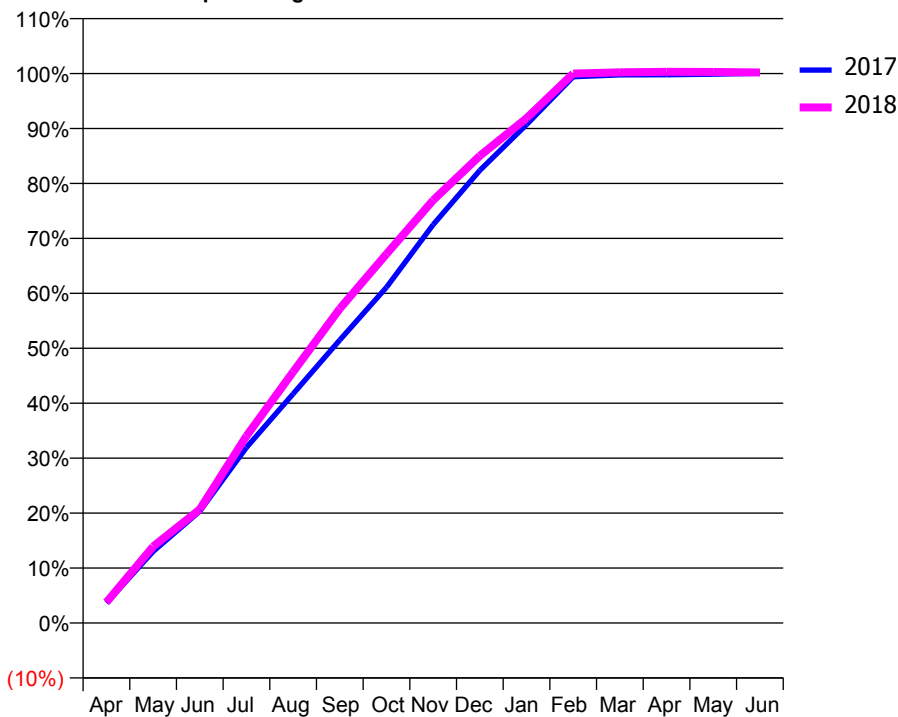
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 2,318 | |
| Quarter ending June 2017 | 2,264 | ↓ |
| Quarter ending September 2017 | 2,441 | ↑ |
| Quarter ending December 2017 | 2,573 | ↑ |
| Quarter ending March 2018 | 2,003 | ↓ |
| Variance since March 2017 | (13.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 246 | 254 |
| May | 876 | 936 |
| June | 1,367 | 1,391 |
| July | 2,148 | 2,288 |
| August | 2,802 | 3,072 |
| September | 3,462 | 3,845 |
| October | 4,106 | 4,514 |
| November | 4,873 | 5,171 |
| December | 5,536 | 5,714 |
| January | 6,097 | 6,174 |
| February | 6,681 | 6,721 |
| March | 6,705 | 6,735 |
| April | 6,706 | 6,741 |
| May | 6,713 | 6,740 |
| June | 6,724 | 6,734 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 35 | 772 | 4.5% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 314 | 2,442 | 12.9% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 371 | 772 | 48.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 961 | 2,442 | 39.4% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 262 | 3,210 | 8.2% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 20 | 3,210 | 0.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 55 | 3,210 | 1.7% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

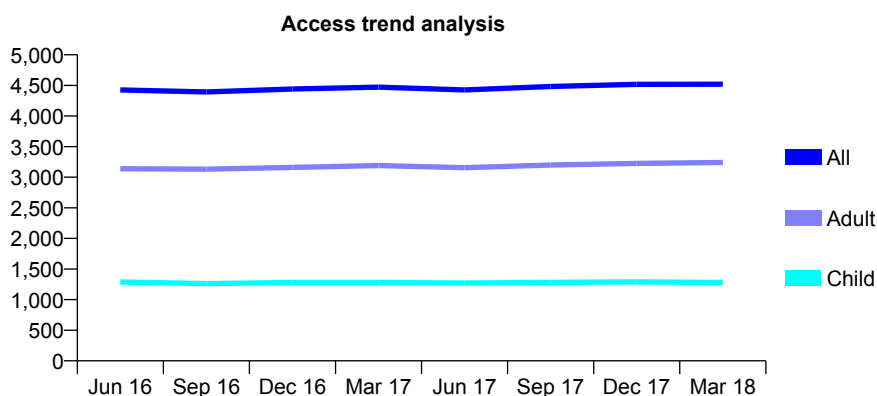
Q47 - Vital Signs At a Glance Contract Report for 101281/0150 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,814 |
| Carry forward general activity (UDA) | 305 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £373,983.11 |

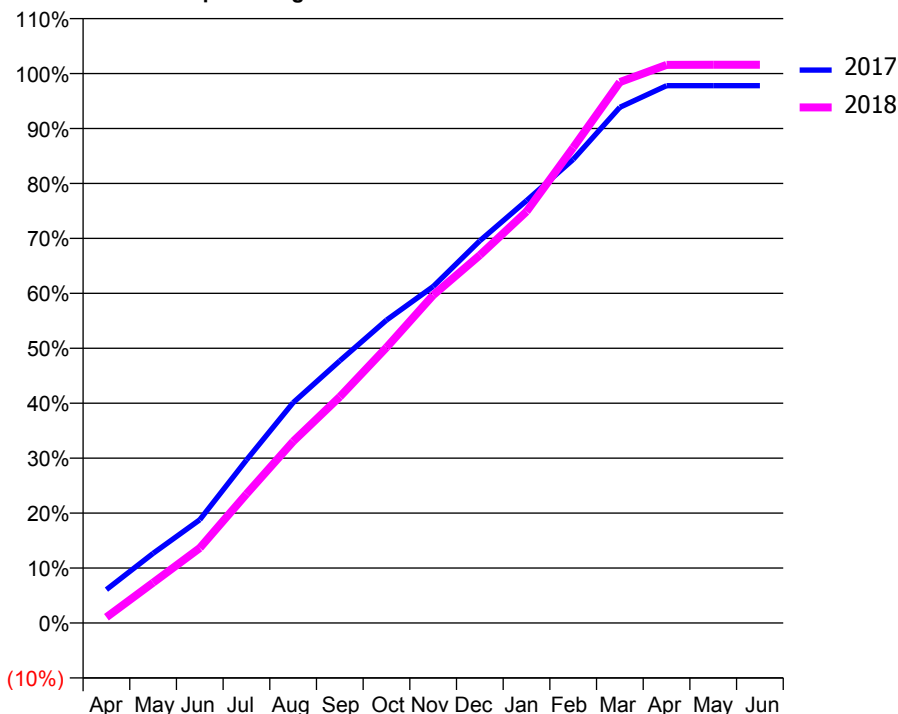
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,471 | |
| Quarter ending June 2017 | 4,426 | ↓ |
| Quarter ending September 2017 | 4,483 | → |
| Quarter ending December 2017 | 4,517 | → |
| Quarter ending March 2018 | 4,520 | → |
| Variance since March 2017 | 1.1% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 840 | 147 |
| May | 1,751 | 1,015 |
| June | 2,597 | 1,884 |
| July | 4,097 | 3,242 |
| August | 5,540 | 4,563 |
| September | 6,592 | 5,687 |
| October | 7,614 | 6,927 |
| November | 8,458 | 8,240 |
| December | 9,610 | 9,246 |
| January | 10,617 | 10,345 |
| February | 11,655 | 11,952 |
| March | 12,964 | 13,599 |
| April | 13,508 | 14,032 |
| May | 13,506 | 14,034 |
| June | 13,509 | 14,034 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 141 | 2,189 | 6.4% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 755 | 5,199 | 14.5% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,513 | 2,189 | 69.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,395 | 5,199 | 65.3% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 467 | 7,335 | 6.4% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 98 | 7,335 | 1.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 152 | 7,335 | 2.1% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

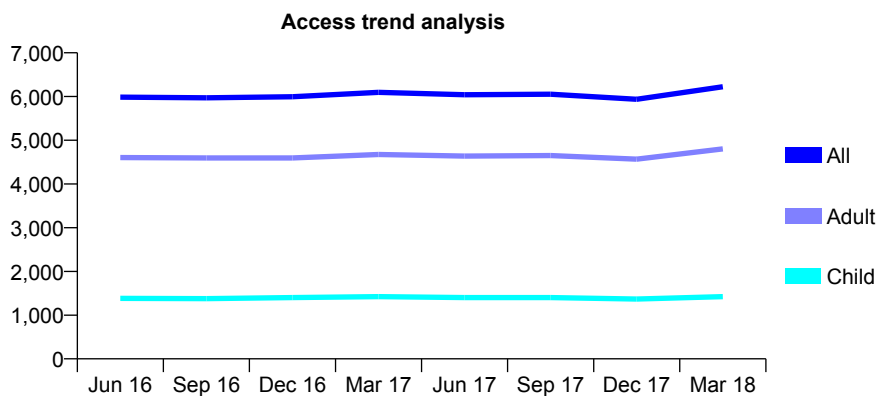
Q47 - Vital Signs At a Glance Contract Report for 101281/0204 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 08/07/2009 |
| Contract end date | |

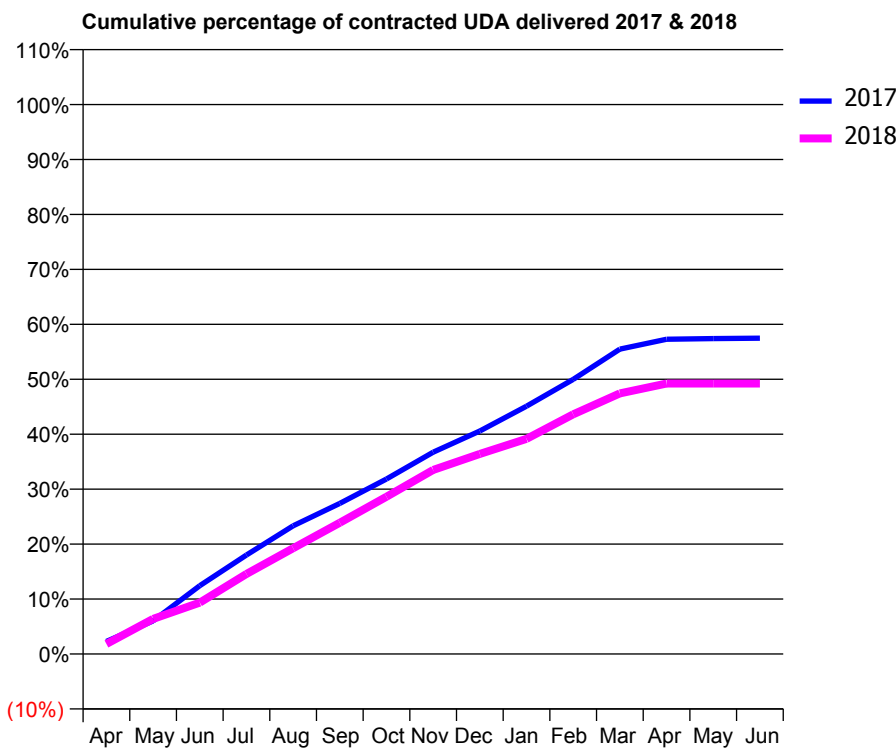
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £474,093.27 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,095 | |
| Quarter ending June 2017 | 6,040 | → |
| Quarter ending September 2017 | 6,053 | → |
| Quarter ending December 2017 | 5,938 | ↓ |
| Quarter ending March 2018 | 6,224 | ↑ |
| Variance since March 2017 | 2.1% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 480 | 386 |
| May | 1,265 | 1,344 |
| June | 2,612 | 1,965 |
| July | 3,785 | 3,062 |
| August | 4,900 | 4,041 |
| September | 5,754 | 5,018 |
| October | 6,691 | 6,011 |
| November | 7,711 | 7,036 |
| December | 8,522 | 7,644 |
| January | 9,473 | 8,224 |
| February | 10,496 | 9,158 |
| March | 11,651 | 9,960 |
| April | 12,028 | 10,338 |
| May | 12,056 | 10,339 |
| June | 12,069 | 10,339 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 62 | 1,334 | 4.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 618 | 4,564 | 13.5% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 382 | 1,334 | 28.6% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,209 | 4,564 | 26.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 791 | 5,875 | 13.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 63 | 5,875 | 1.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 89 | 5,875 | 1.5% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 9 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

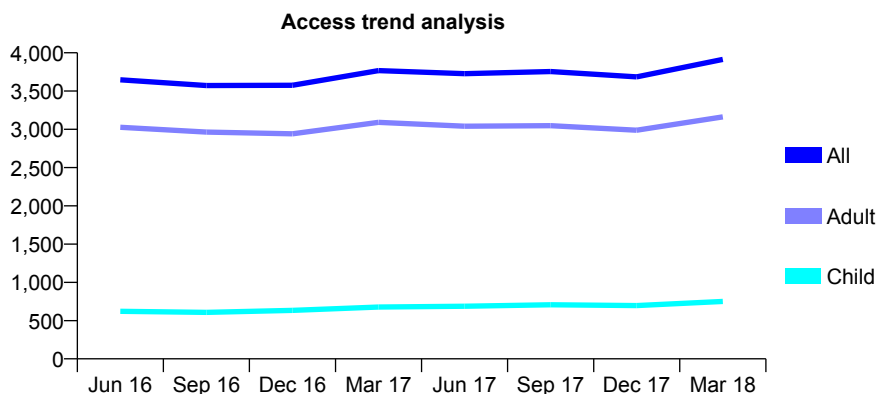
Q47 - Vital Signs At a Glance Contract Report for 101281/0224 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 18/08/2010 |
| Contract end date | 31/03/2020 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £173,684.97 |

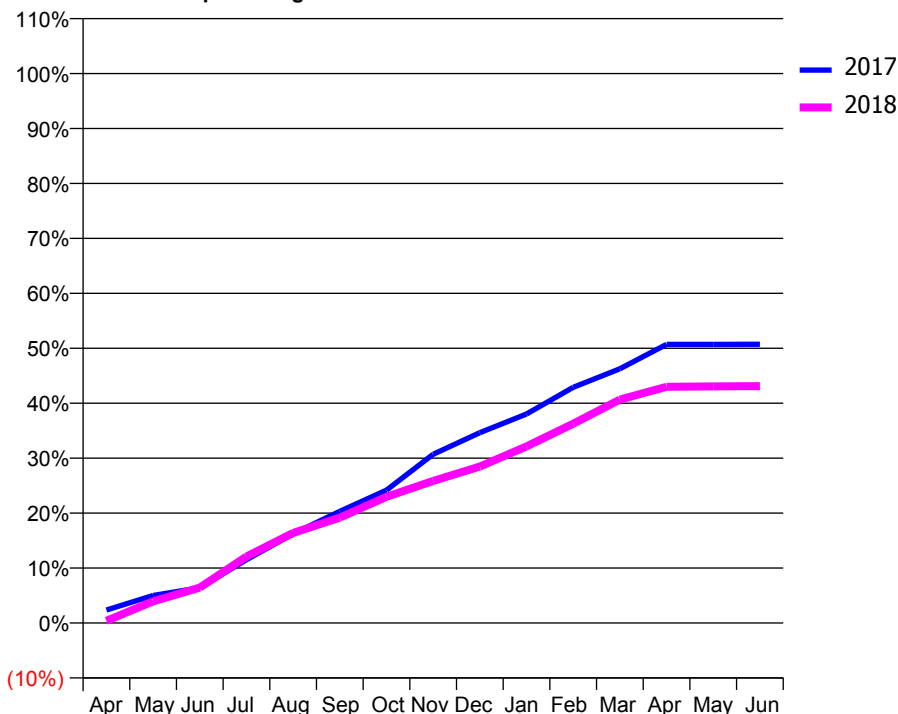
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,768 | |
| Quarter ending June 2017 | 3,728 | ↓ |
| Quarter ending September 2017 | 3,755 | → |
| Quarter ending December 2017 | 3,685 | ↓ |
| Quarter ending March 2018 | 3,913 | ↑ |
| Variance since March 2017 | 3.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 332 | 55 |
| May | 701 | 553 |
| June | 898 | 901 |
| July | 1,612 | 1,693 |
| August | 2,273 | 2,295 |
| September | 2,847 | 2,686 |
| October | 3,384 | 3,214 |
| November | 4,300 | 3,619 |
| December | 4,851 | 3,988 |
| January | 5,327 | 4,499 |
| February | 6,005 | 5,077 |
| March | 6,479 | 5,693 |
| April | 7,099 | 6,020 |
| May | 7,099 | 6,028 |
| June | 7,103 | 6,034 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 61 | 998 | 6.1% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 342 | 2,672 | 12.8% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 573 | 998 | 57.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 558 | 2,672 | 20.9% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 274 | 3,543 | 7.7% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 21 | 3,543 | 0.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 44 | 3,543 | 1.2% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

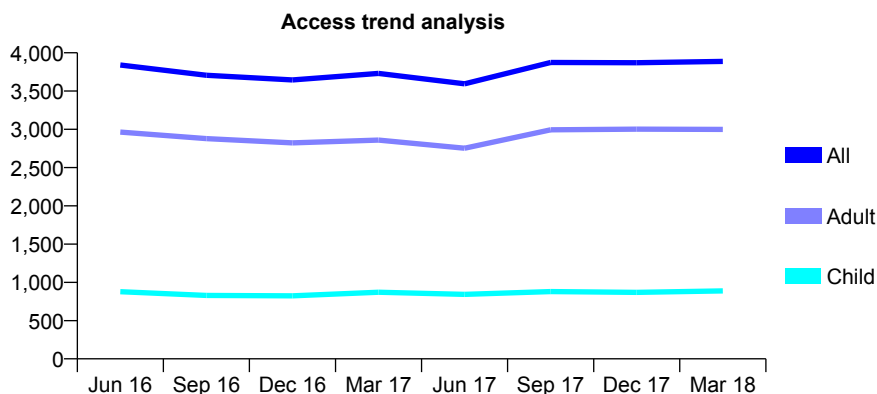
Q47 - Vital Signs At a Glance Contract Report for 101281/0227 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 04/10/2010 |
| Contract end date | 31/03/2020 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £175,664.98 |

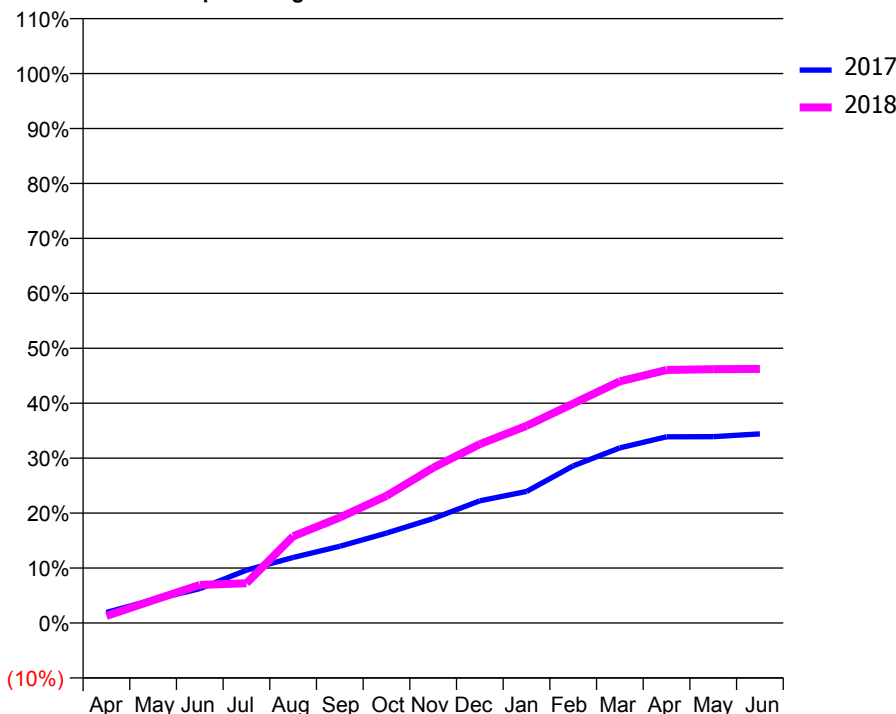
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,731 | |
| Quarter ending June 2017 | 3,595 | ↓ |
| Quarter ending September 2017 | 3,874 | ↑ |
| Quarter ending December 2017 | 3,871 | → |
| Quarter ending March 2018 | 3,887 | → |
| Variance since March 2017 | 4.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 270 | 182 |
| May | 594 | 579 |
| June | 876 | 969 |
| July | 1,346 | 1,016 |
| August | 1,671 | 2,210 |
| September | 1,956 | 2,690 |
| October | 2,293 | 3,239 |
| November | 2,663 | 3,956 |
| December | 3,114 | 4,557 |
| January | 3,353 | 5,024 |
| February | 4,004 | 5,591 |
| March | 4,462 | 6,159 |
| April | 4,744 | 6,448 |
| May | 4,747 | 6,467 |
| June | 4,819 | 6,473 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 54 | 930 | 5.8% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 418 | 3,113 | 13.4% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 287 | 930 | 30.9% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 581 | 3,113 | 18.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,033 | 3,979 | 26.0% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 16 | 3,979 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 25 | 3,979 | 0.6% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

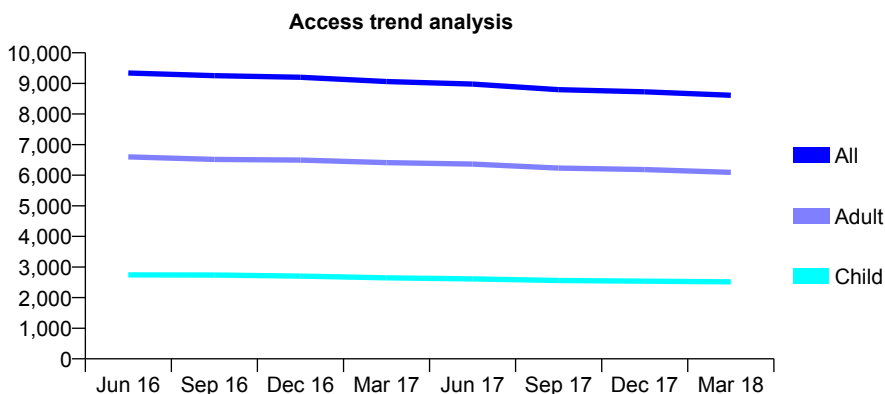
Q47 - Vital Signs At a Glance Contract Report for 101338/0017 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 30,208 |
| Carry forward general activity (UDA) | 449 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £942,074.08 |

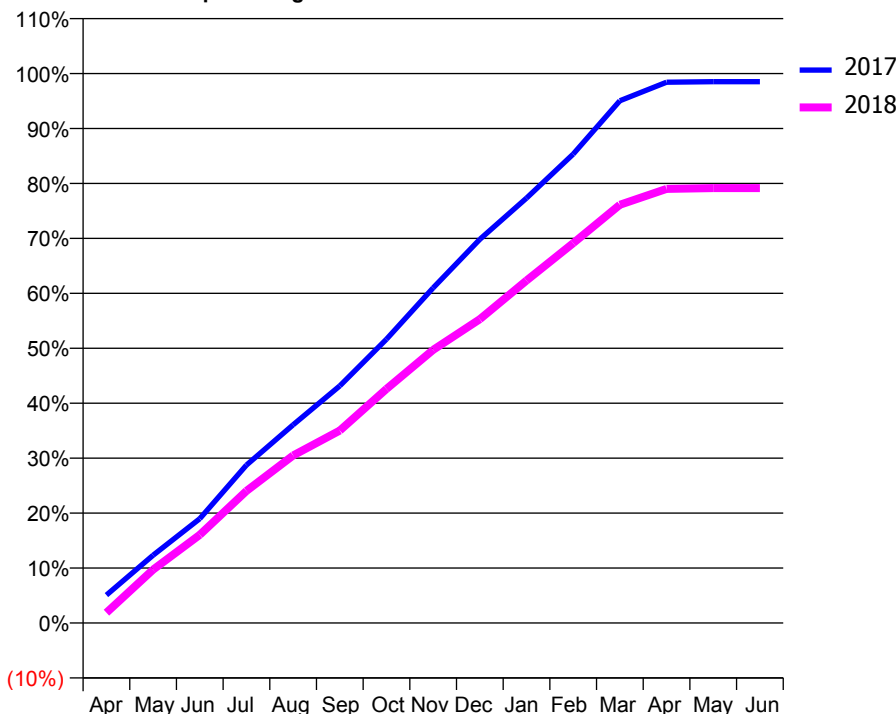
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 9,059 | |
| Quarter ending June 2017 | 8,980 | → |
| Quarter ending September 2017 | 8,794 | ↓ |
| Quarter ending December 2017 | 8,727 | → |
| Quarter ending March 2018 | 8,612 | ↓ |
| Variance since March 2017 | (4.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,535 | 566 |
| May | 3,727 | 2,939 |
| June | 5,734 | 4,852 |
| July | 8,682 | 7,264 |
| August | 10,900 | 9,210 |
| September | 13,037 | 10,585 |
| October | 15,601 | 12,868 |
| November | 18,426 | 15,018 |
| December | 21,094 | 16,704 |
| January | 23,357 | 18,829 |
| February | 25,781 | 20,882 |
| March | 28,707 | 22,994 |
| April | 29,732 | 23,866 |
| May | 29,760 | 23,905 |
| June | 29,759 | 23,908 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 175 | 3,134 | 5.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 808 | 6,949 | 11.6% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,575 | 3,134 | 50.3% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,367 | 6,949 | 48.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 891 | 10,065 | 8.9% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 37 | 10,065 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 109 | 10,065 | 1.1% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 8 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

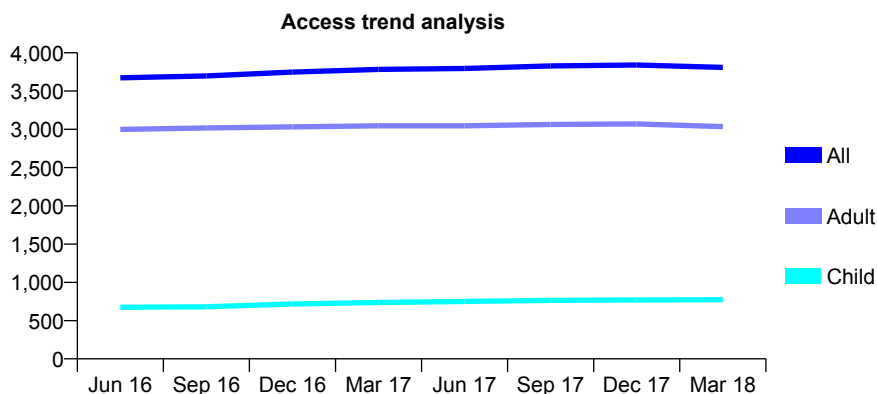
Q47 - Vital Signs At a Glance Contract Report for 101338/0023 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £305,076.60 |

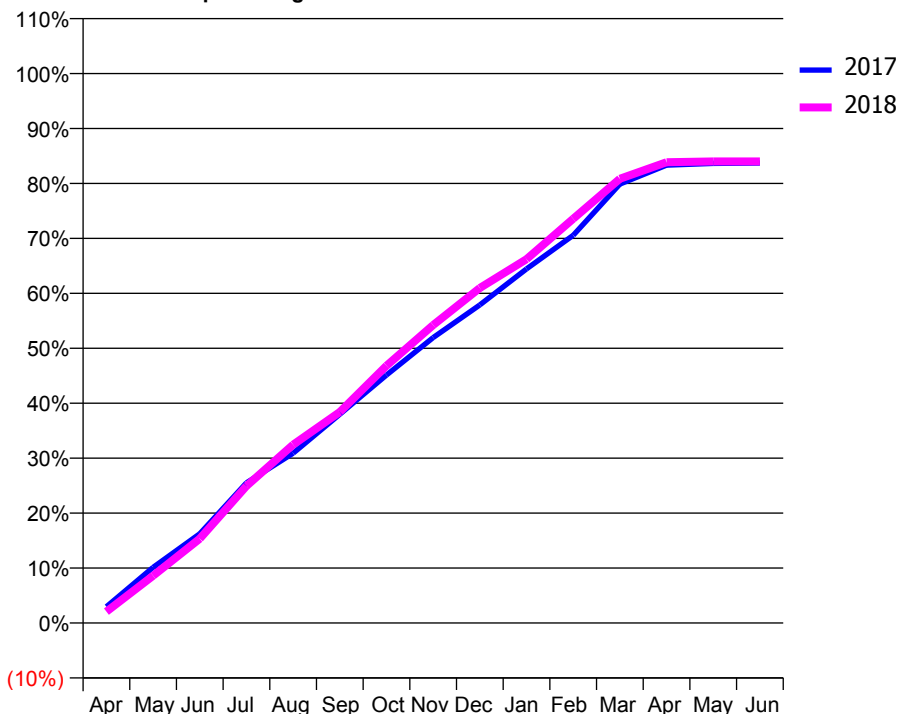
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,783 | |
| Quarter ending June 2017 | 3,796 | → |
| Quarter ending September 2017 | 3,829 | → |
| Quarter ending December 2017 | 3,840 | → |
| Quarter ending March 2018 | 3,809 | → |
| Variance since March 2017 | 0.7% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 372 | 258 |
| May | 1,265 | 1,075 |
| June | 2,030 | 1,917 |
| July | 3,191 | 3,118 |
| August | 3,863 | 4,057 |
| September | 4,749 | 4,800 |
| October | 5,639 | 5,853 |
| November | 6,494 | 6,778 |
| December | 7,235 | 7,622 |
| January | 8,056 | 8,276 |
| February | 8,819 | 9,196 |
| March | 9,983 | 10,107 |
| April | 10,415 | 10,483 |
| May | 10,454 | 10,499 |
| June | 10,465 | 10,500 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 70 | 1,090 | 6.4% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 543 | 3,654 | 14.9% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 615 | 1,090 | 56.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,592 | 3,654 | 43.6% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 315 | 4,702 | 6.7% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 100 | 4,702 | 2.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 136 | 4,702 | 2.9% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

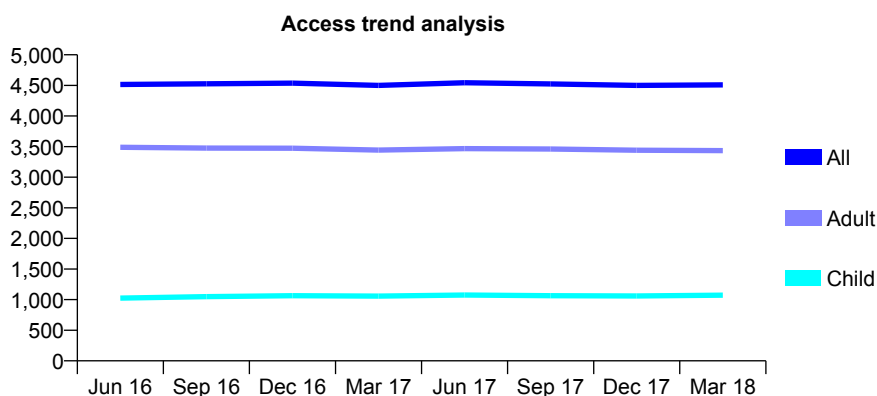
Q47 - Vital Signs At a Glance Contract Report for 101338/0044 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2006 |
| Contract end date | |

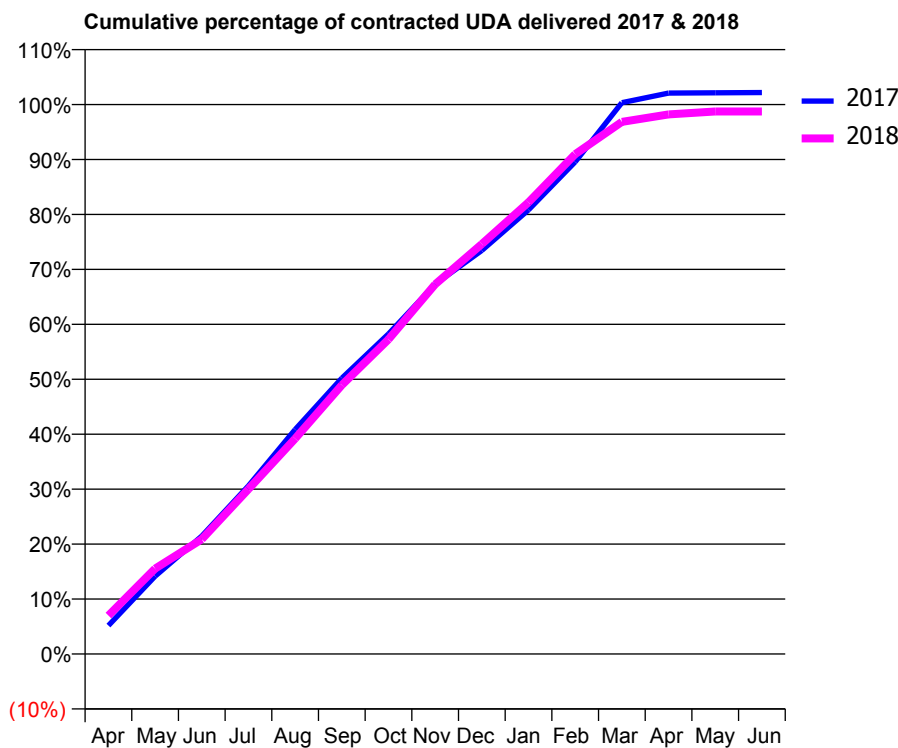
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,726 |
| Carry forward general activity (UDA) | -255 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £356,320.73 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,501 | |
| Quarter ending June 2017 | 4,544 | → |
| Quarter ending September 2017 | 4,524 | → |
| Quarter ending December 2017 | 4,500 | → |
| Quarter ending March 2018 | 4,508 | → |
| Variance since March 2017 | 0.2% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 661 | 892 |
| May | 1,801 | 1,978 |
| June | 2,731 | 2,659 |
| July | 3,897 | 3,818 |
| August | 5,198 | 4,988 |
| September | 6,389 | 6,228 |
| October | 7,413 | 7,287 |
| November | 8,565 | 8,561 |
| December | 9,348 | 9,495 |
| January | 10,284 | 10,462 |
| February | 11,397 | 11,577 |
| March | 12,768 | 12,324 |
| April | 12,991 | 12,497 |
| May | 12,997 | 12,563 |
| June | 13,004 | 12,565 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 91 | 1,415 | 6.4% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 521 | 4,592 | 11.3% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 733 | 1,415 | 51.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,591 | 4,592 | 56.4% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 467 | 6,007 | 7.8% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 76 | 6,007 | 1.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 76 | 6,007 | 1.3% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

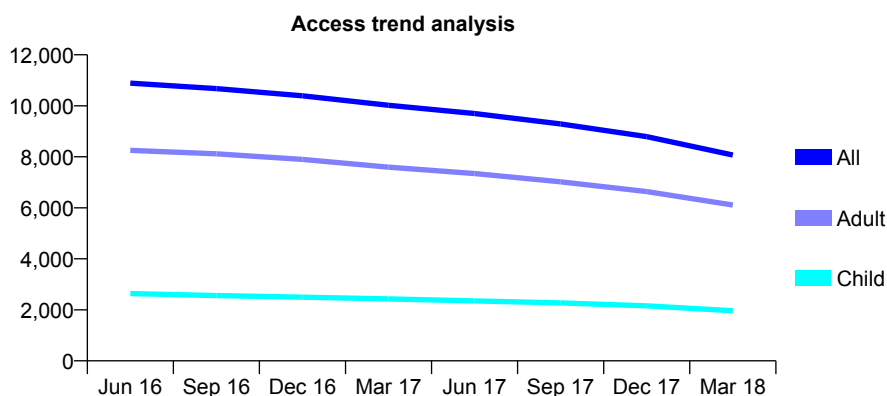
Q47 - Vital Signs At a Glance Contract Report for 101338/0115 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 04/01/2010 |
| Contract end date | |

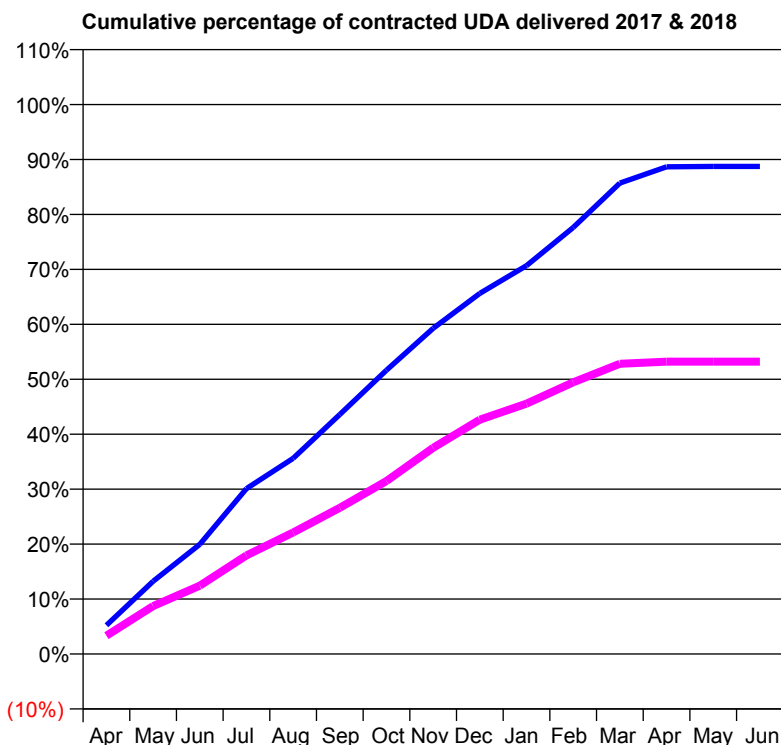
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 30,263 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £890,019.78 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 10,020 | |
| Quarter ending June 2017 | 9,697 | ↓ |
| Quarter ending September 2017 | 9,290 | ↓ |
| Quarter ending December 2017 | 8,793 | ↓ |
| Quarter ending March 2018 | 8,073 | ↓ |
| Variance since March 2017 | (19.4%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,582 | 1,013 |
| May | 4,008 | 2,638 |
| June | 6,038 | 3,767 |
| July | 9,108 | 5,432 |
| August | 10,778 | 6,695 |
| September | 13,191 | 8,052 |
| October | 15,630 | 9,528 |
| November | 17,936 | 11,361 |
| December | 19,860 | 12,908 |
| January | 21,387 | 13,789 |
| February | 23,491 | 14,962 |
| March | 25,931 | 15,980 |
| April | 26,834 | 16,099 |
| May | 26,851 | 16,101 |
| June | 26,854 | 16,102 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 99 | 1,719 | 5.8% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 819 | 5,442 | 15.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 691 | 1,719 | 40.2% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,118 | 5,442 | 38.9% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 752 | 6,819 | 11.0% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 55 | 6,819 | 0.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 127 | 6,819 | 1.9% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 8 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

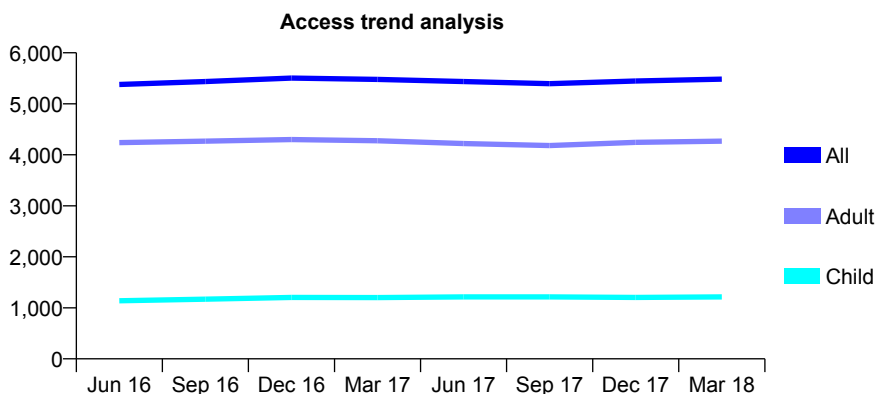
Q47 - Vital Signs At a Glance Contract Report for 101338/0123 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 19/05/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 17,100 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £517,669.42 |

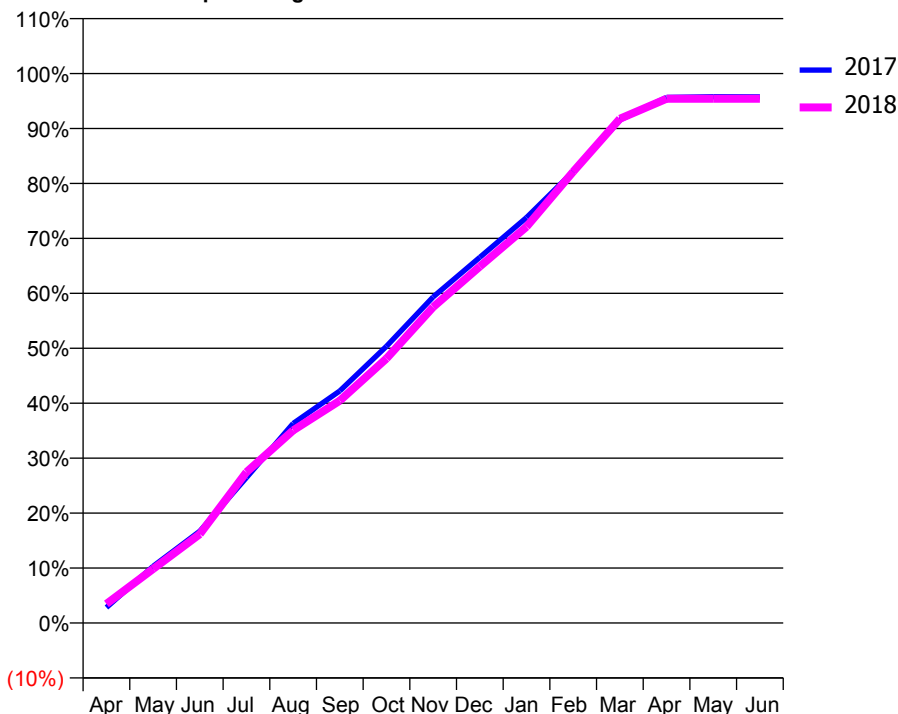
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,479 | |
| Quarter ending June 2017 | 5,436 | → |
| Quarter ending September 2017 | 5,396 | → |
| Quarter ending December 2017 | 5,448 | → |
| Quarter ending March 2018 | 5,483 | → |
| Variance since March 2017 | 0.1% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 482 | 595 |
| May | 1,765 | 1,682 |
| June | 2,859 | 2,765 |
| July | 4,523 | 4,696 |
| August | 6,210 | 5,993 |
| September | 7,223 | 6,920 |
| October | 8,614 | 8,232 |
| November | 10,148 | 9,833 |
| December | 11,382 | 11,094 |
| January | 12,618 | 12,330 |
| February | 14,050 | 14,046 |
| March | 15,653 | 15,691 |
| April | 16,357 | 16,312 |
| May | 16,375 | 16,315 |
| June | 16,372 | 16,312 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 158 | 1,895 | 8.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 619 | 5,108 | 12.1% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,161 | 1,895 | 61.3% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,323 | 5,108 | 45.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 350 | 6,991 | 5.0% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 77 | 6,991 | 1.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 181 | 6,991 | 2.6% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

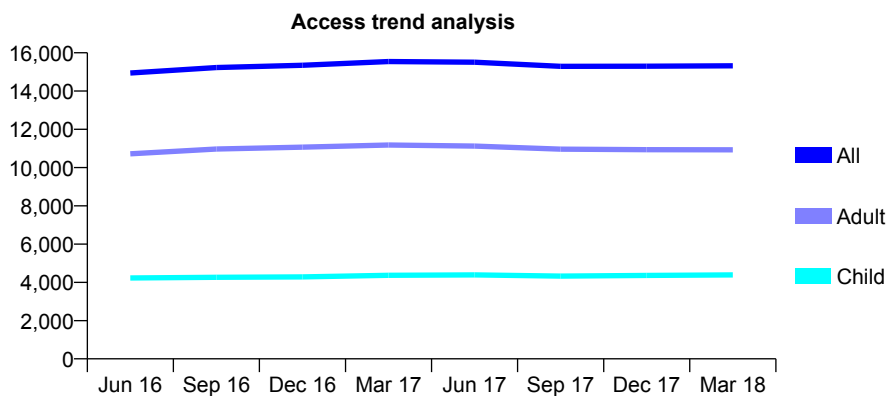
Q47 - Vital Signs At a Glance Contract Report for 101370/0021 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 47,600 |
| Carry forward general activity (UDA) | -437 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,276,473.35 |

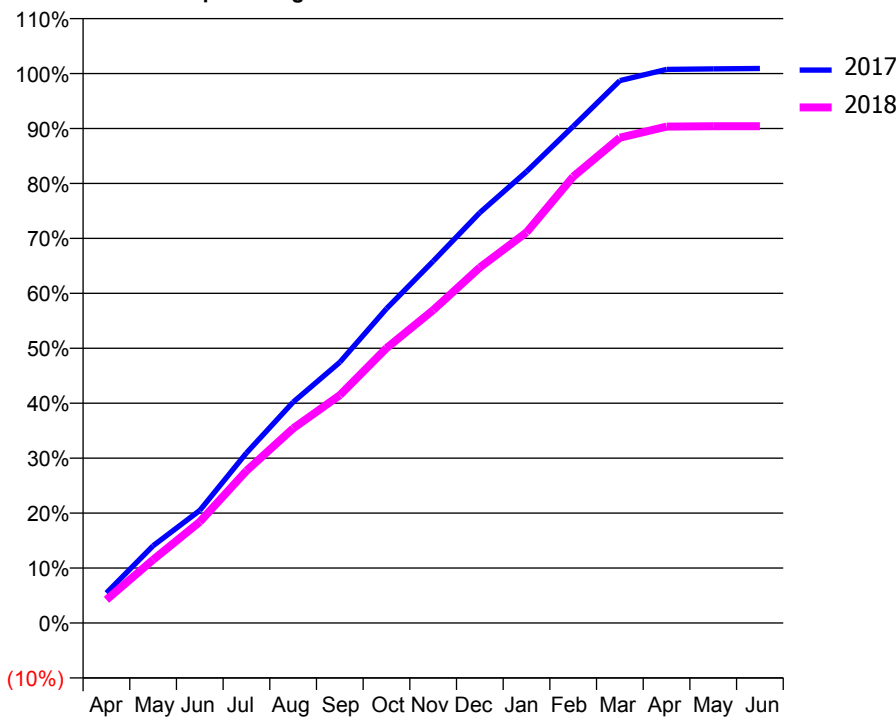
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 15,546 | |
| Quarter ending June 2017 | 15,509 | → |
| Quarter ending September 2017 | 15,292 | ↓ |
| Quarter ending December 2017 | 15,298 | → |
| Quarter ending March 2018 | 15,323 | → |
| Variance since March 2017 | (1.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,603 | 2,014 |
| May | 6,697 | 5,482 |
| June | 9,759 | 8,764 |
| July | 14,739 | 13,187 |
| August | 19,133 | 16,853 |
| September | 22,593 | 19,731 |
| October | 27,229 | 23,811 |
| November | 31,342 | 27,101 |
| December | 35,552 | 30,804 |
| January | 39,109 | 33,842 |
| February | 43,021 | 38,662 |
| March | 46,989 | 42,035 |
| April | 47,954 | 43,000 |
| May | 47,995 | 43,029 |
| June | 48,037 | 43,030 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 414 | 6,396 | 6.5% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,573 | 13,183 | 11.9% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,623 | 6,396 | 56.6% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,559 | 13,183 | 49.8% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,385 | 19,602 | 7.1% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 90 | 19,602 | 0.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 294 | 19,602 | 1.5% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 15 | 16 | 93.8% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 16 | 93.8% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

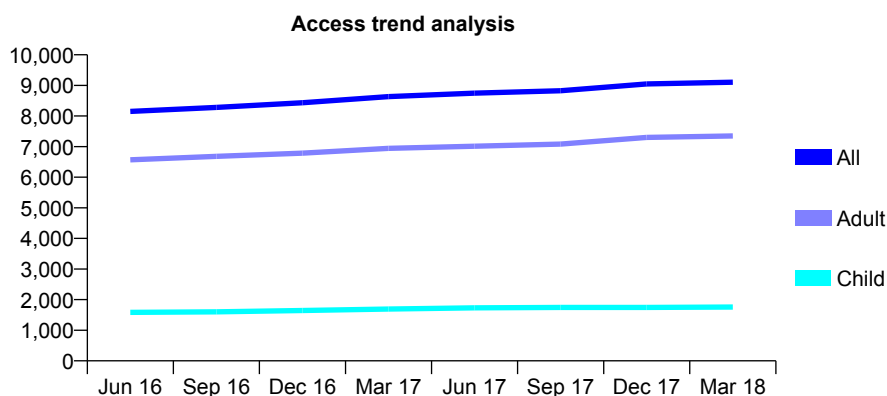
Q47 - Vital Signs At a Glance Contract Report for 101370/0043 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 27,015 |
| Carry forward general activity (UDA) | -504 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £771,491.00 |

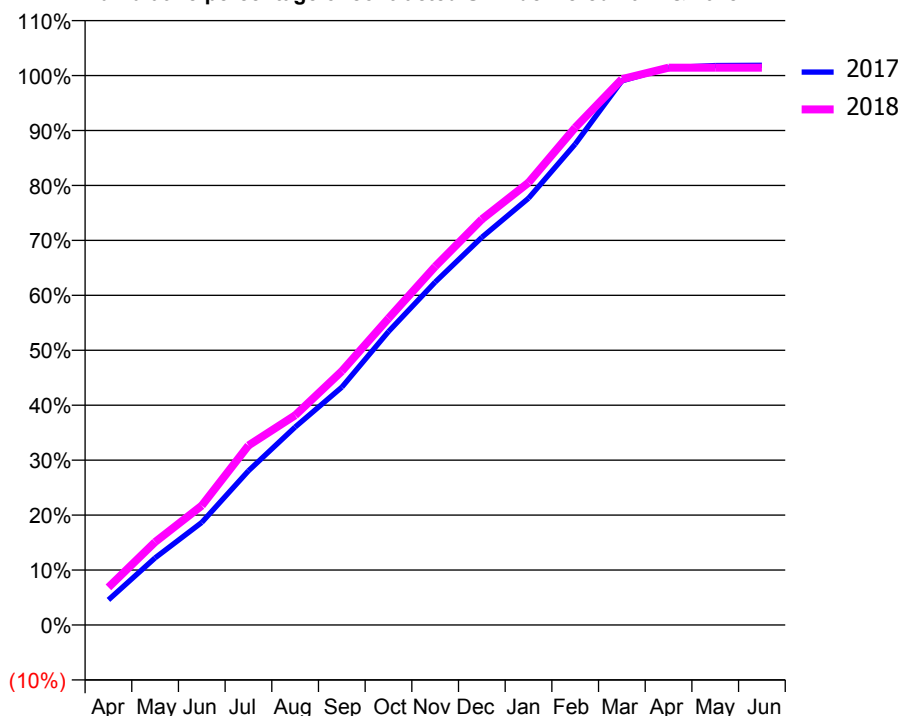
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 8,636 | |
| Quarter ending June 2017 | 8,746 | → |
| Quarter ending September 2017 | 8,826 | → |
| Quarter ending December 2017 | 9,048 | ↑ |
| Quarter ending March 2018 | 9,106 | → |
| Variance since March 2017 | 5.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,236 | 1,852 |
| May | 3,301 | 4,080 |
| June | 5,044 | 5,870 |
| July | 7,579 | 8,825 |
| August | 9,733 | 10,310 |
| September | 11,694 | 12,478 |
| October | 14,426 | 15,075 |
| November | 16,860 | 17,624 |
| December | 19,060 | 19,949 |
| January | 20,984 | 21,749 |
| February | 23,643 | 24,453 |
| March | 26,751 | 26,834 |
| April | 27,399 | 27,402 |
| May | 27,507 | 27,402 |
| June | 27,519 | 27,402 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 131 | 2,334 | 5.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,134 | 9,706 | 11.7% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,326 | 2,334 | 56.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,307 | 9,706 | 54.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 709 | 11,963 | 5.9% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 139 | 11,963 | 1.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 221 | 11,963 | 1.8% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 14 | 15 | 93.3% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 15 | 93.3% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

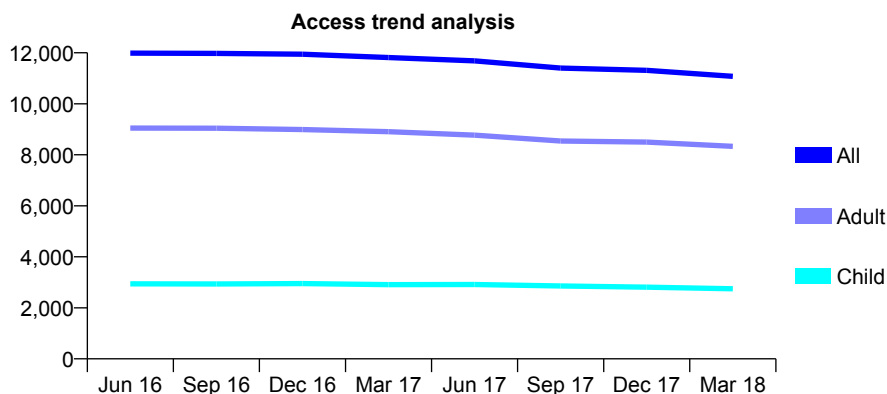
Q47 - Vital Signs At a Glance Contract Report for 101370/0084 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2007 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 33,780 |
| Carry forward general activity (UDA) | 106 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,033,113.22 |

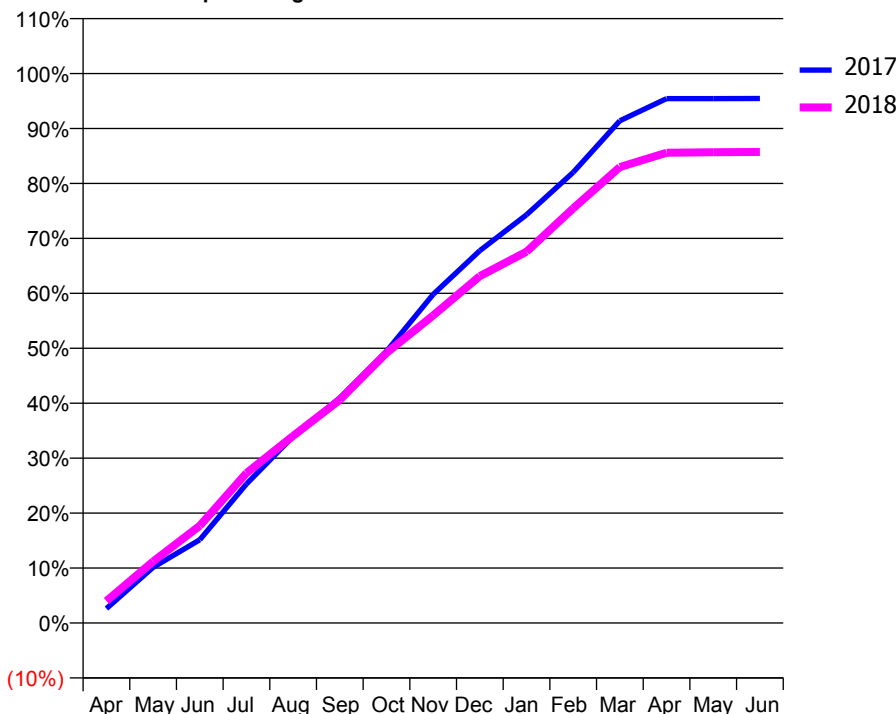
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 11,814 | |
| Quarter ending June 2017 | 11,684 | ↓ |
| Quarter ending September 2017 | 11,399 | ↓ |
| Quarter ending December 2017 | 11,310 | → |
| Quarter ending March 2018 | 11,077 | ↓ |
| Variance since March 2017 | (6.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 890 | 1,360 |
| May | 3,419 | 3,780 |
| June | 5,116 | 5,981 |
| July | 8,544 | 9,214 |
| August | 11,475 | 11,504 |
| September | 13,845 | 13,718 |
| October | 16,704 | 16,607 |
| November | 20,204 | 18,905 |
| December | 22,892 | 21,329 |
| January | 25,099 | 22,823 |
| February | 27,707 | 25,486 |
| March | 30,878 | 28,031 |
| April | 32,236 | 28,905 |
| May | 32,237 | 28,938 |
| June | 32,246 | 28,959 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 271 | 3,248 | 8.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,476 | 9,572 | 15.4% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,490 | 3,248 | 45.9% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,840 | 9,572 | 40.1% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,049 | 12,679 | 8.3% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 132 | 12,679 | 1.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 452 | 12,679 | 3.6% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 14 | 14 | 100.0% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 14 | 92.9% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

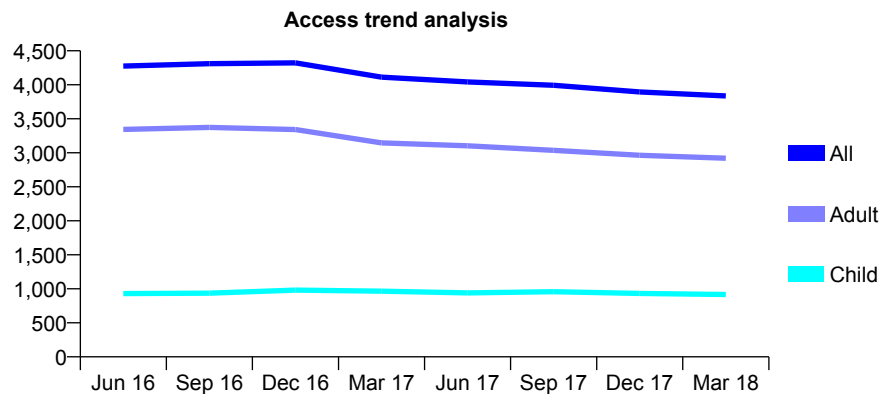
Q47 - Vital Signs At a Glance Contract Report for 101435/0096 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 25/04/2008 |
| Contract end date | |

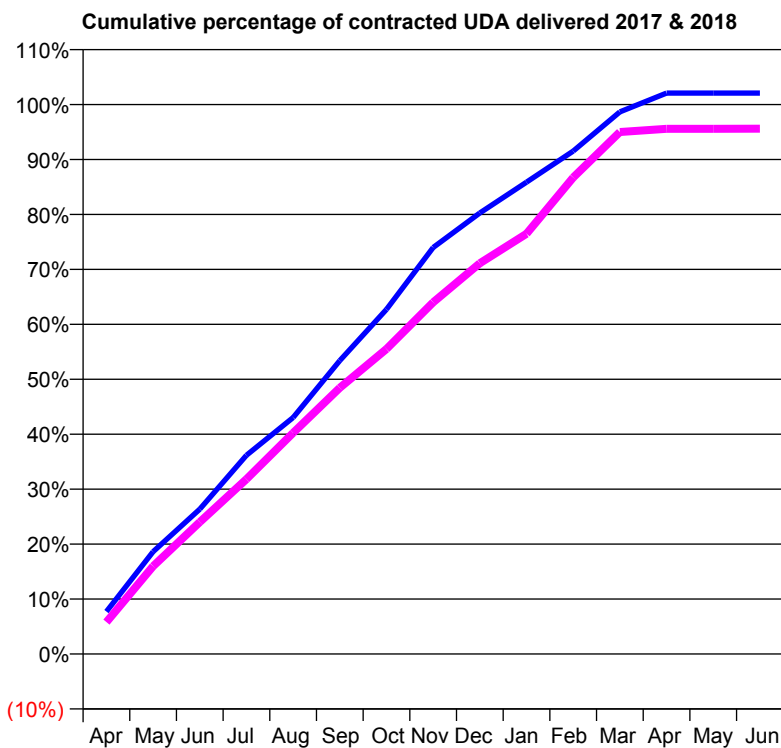
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,432 |
| Carry forward general activity (UDA) | -289 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £356,455.99 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,113 | |
| Quarter ending June 2017 | 4,042 | ↓ |
| Quarter ending September 2017 | 3,994 | ↓ |
| Quarter ending December 2017 | 3,895 | ↓ |
| Quarter ending March 2018 | 3,837 | ↓ |
| Variance since March 2017 | (6.7%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,116 | 840 |
| May | 2,687 | 2,306 |
| June | 3,807 | 3,465 |
| July | 5,221 | 4,593 |
| August | 6,210 | 5,808 |
| September | 7,707 | 6,992 |
| October | 9,053 | 8,011 |
| November | 10,676 | 9,237 |
| December | 11,585 | 10,264 |
| January | 12,394 | 11,036 |
| February | 13,210 | 12,513 |
| March | 14,238 | 13,710 |
| April | 14,732 | 13,795 |
| May | 14,732 | 13,794 |
| June | 14,732 | 13,797 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 103 | 1,117 | 9.2% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 691 | 3,645 | 19.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 516 | 1,117 | 46.2% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,531 | 3,645 | 42.0% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 463 | 4,645 | 10.0% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 57 | 4,645 | 1.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 158 | 4,645 | 3.4% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 15 | 16 | 93.8% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 16 | 75.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

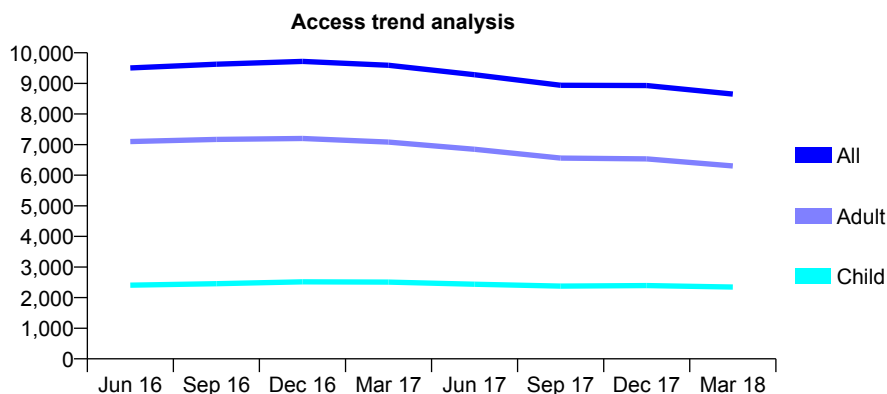
Q47 - Vital Signs At a Glance Contract Report for 101435/0097 - Year end March 2018

| | |
|----------------------|---|
| Name or company name | Towngate Leyland Dental Practice Partners |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 07/05/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 25,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £569,970.72 |

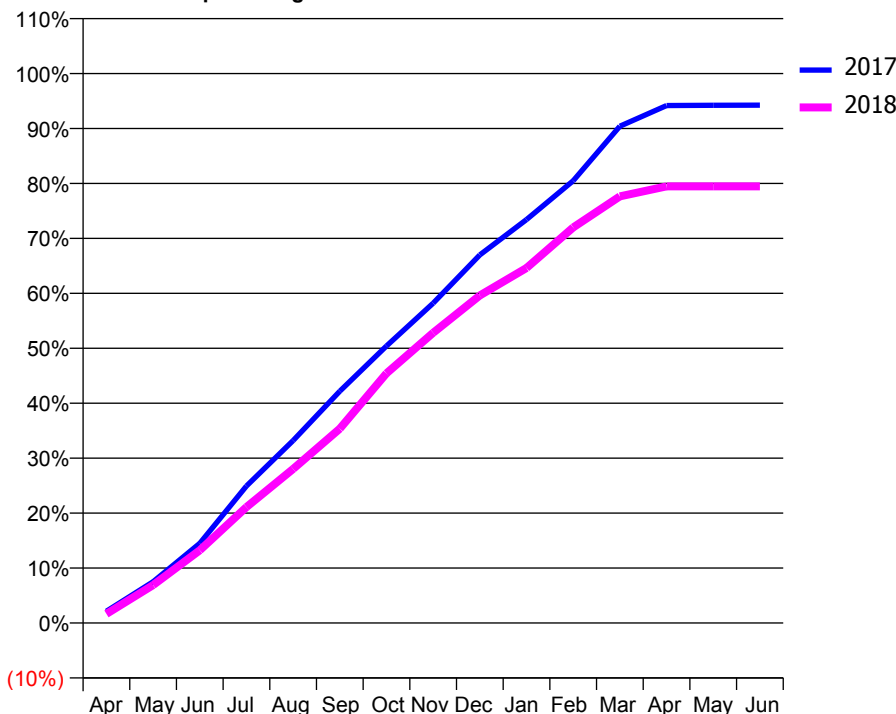
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 9,591 | |
| Quarter ending June 2017 | 9,282 | ↓ |
| Quarter ending September 2017 | 8,938 | ↓ |
| Quarter ending December 2017 | 8,931 | → |
| Quarter ending March 2018 | 8,651 | ↓ |
| Variance since March 2017 | (9.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 547 | 423 |
| May | 1,917 | 1,761 |
| June | 3,695 | 3,378 |
| July | 6,358 | 5,382 |
| August | 8,469 | 7,151 |
| September | 10,758 | 9,018 |
| October | 12,854 | 11,588 |
| November | 14,842 | 13,467 |
| December | 17,082 | 15,204 |
| January | 18,724 | 16,478 |
| February | 20,521 | 18,354 |
| March | 23,051 | 19,800 |
| April | 24,014 | 20,262 |
| May | 24,025 | 20,264 |
| June | 24,031 | 20,265 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 128 | 2,654 | 4.8% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 677 | 6,610 | 10.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,144 | 2,654 | 43.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,701 | 6,610 | 40.9% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 392 | 9,114 | 4.3% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 88 | 9,114 | 1.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 158 | 9,114 | 1.7% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 15 | 86.7% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 15 | 66.7% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

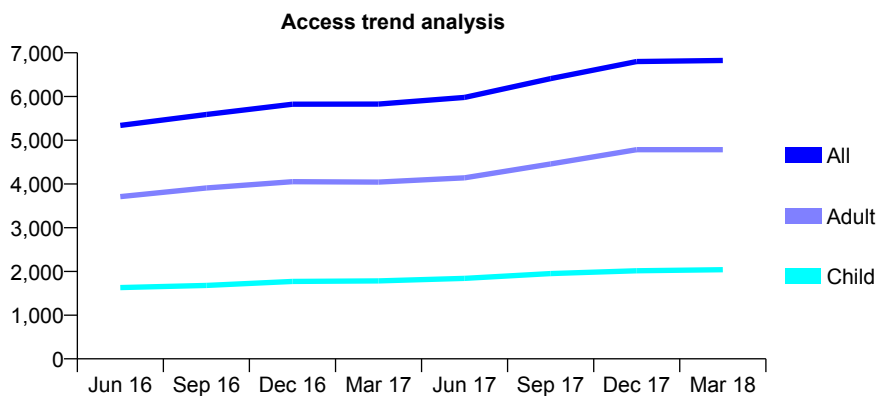
Q47 - Vital Signs At a Glance Contract Report for 101435/0144 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2012 |
| Contract end date | |

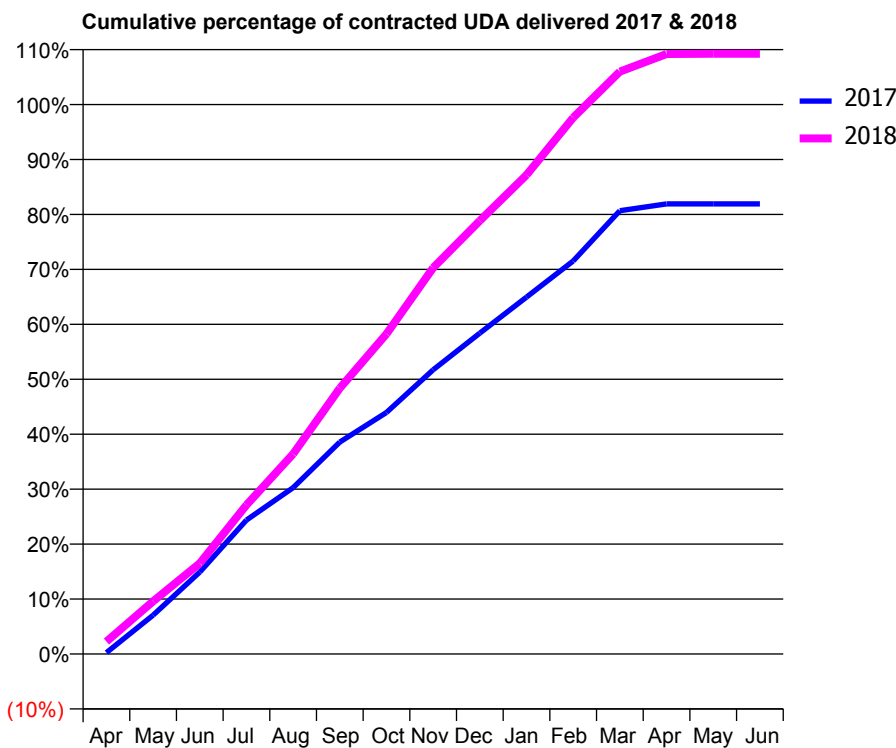
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,990 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £416,956.48 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 5,827 | |
| Quarter ending June 2017 | 5,981 | ↑ |
| Quarter ending September 2017 | 6,411 | ↑ |
| Quarter ending December 2017 | 6,801 | ↑ |
| Quarter ending March 2018 | 6,825 | → |
| Variance since March 2017 | 17.1% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 36 | 319 |
| May | 990 | 1,342 |
| June | 2,085 | 2,311 |
| July | 3,409 | 3,795 |
| August | 4,236 | 5,094 |
| September | 5,397 | 6,769 |
| October | 6,149 | 8,148 |
| November | 7,237 | 9,835 |
| December | 8,171 | 11,032 |
| January | 9,086 | 12,198 |
| February | 10,005 | 13,656 |
| March | 11,287 | 14,828 |
| April | 11,459 | 15,275 |
| May | 11,458 | 15,283 |
| June | 11,458 | 15,284 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 116 | 2,506 | 4.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 408 | 5,116 | 8.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,135 | 2,506 | 45.3% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,637 | 5,116 | 32.0% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 359 | 7,770 | 4.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 25 | 7,770 | 0.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 92 | 7,770 | 1.2% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

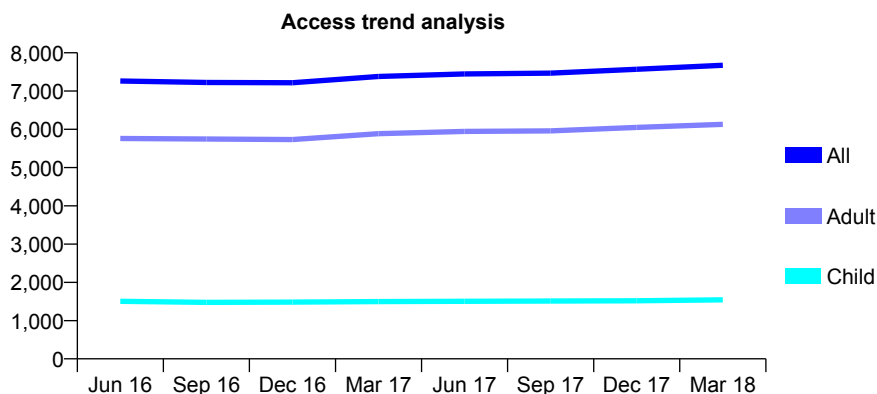
Q47 - Vital Signs At a Glance Contract Report for 102350/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | Complete Dental |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 24,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £582,449.17 |

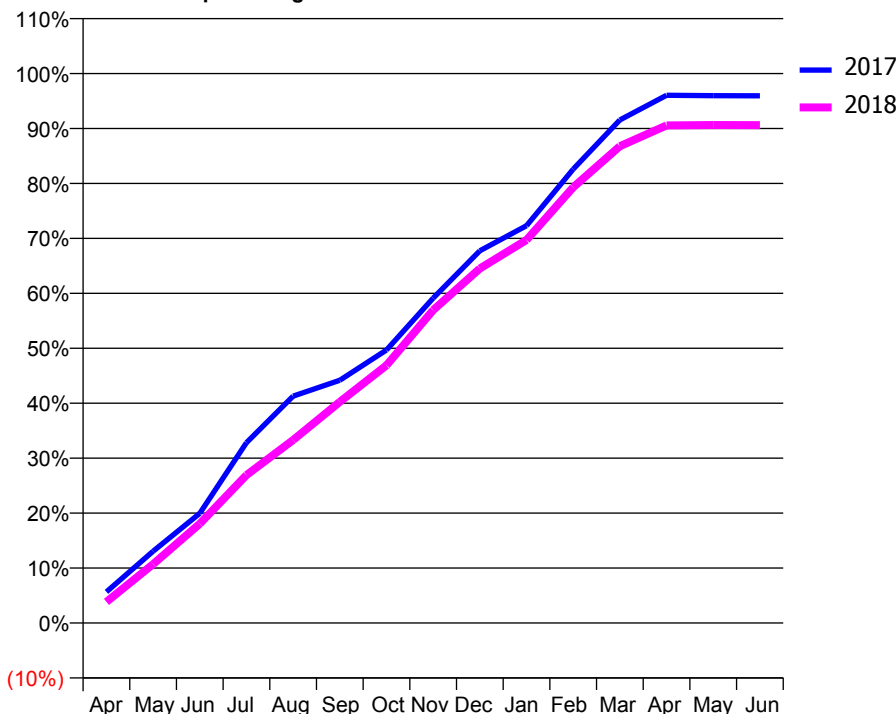
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,382 | |
| Quarter ending June 2017 | 7,448 | → |
| Quarter ending September 2017 | 7,470 | → |
| Quarter ending December 2017 | 7,568 | → |
| Quarter ending March 2018 | 7,673 | → |
| Variance since March 2017 | 3.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,361 | 925 |
| May | 3,135 | 2,571 |
| June | 4,790 | 4,335 |
| July | 7,874 | 6,463 |
| August | 9,912 | 7,993 |
| September | 10,603 | 9,661 |
| October | 11,922 | 11,252 |
| November | 14,191 | 13,663 |
| December | 16,256 | 15,483 |
| January | 17,351 | 16,730 |
| February | 19,823 | 19,028 |
| March | 21,968 | 20,823 |
| April | 23,047 | 21,735 |
| May | 23,029 | 21,748 |
| June | 23,025 | 21,745 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 186 | 2,491 | 7.5% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,188 | 9,038 | 13.1% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,628 | 2,491 | 65.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,167 | 9,038 | 57.2% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 606 | 11,512 | 5.3% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 218 | 11,512 | 1.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 64 | 11,512 | 0.6% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 14 | 15 | 93.3% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 15 | 80.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

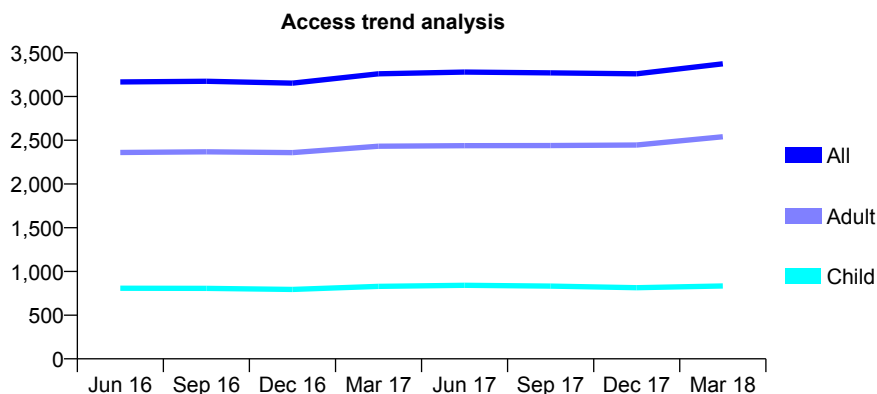
Q47 - Vital Signs At a Glance Contract Report for 103578/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Lostock Hall Dental Care Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,683 |
| Carry forward general activity (UDA) | 302 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £262,937.24 |

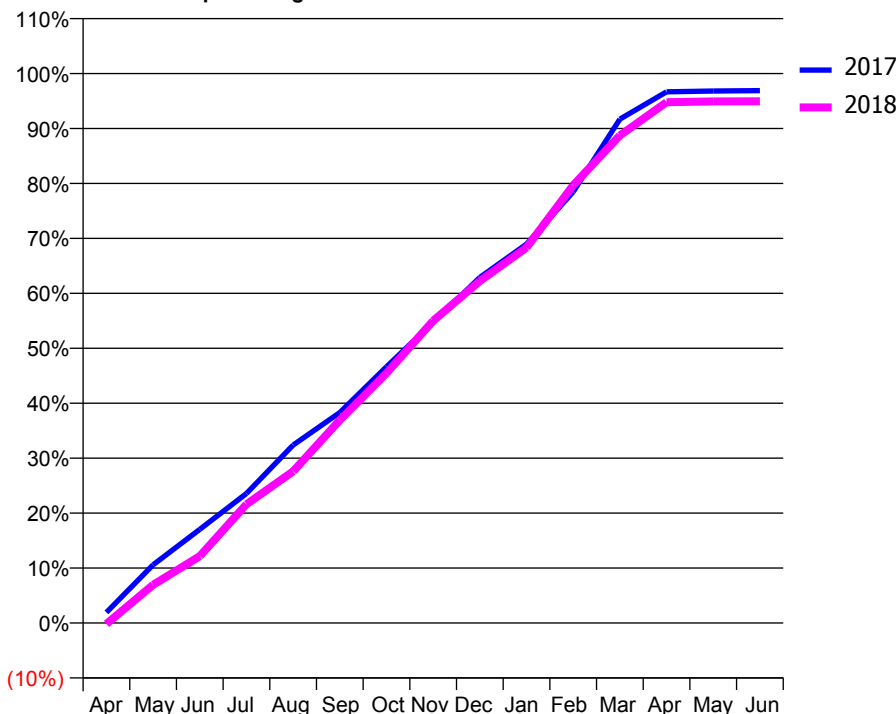
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,260 | |
| Quarter ending June 2017 | 3,279 | → |
| Quarter ending September 2017 | 3,271 | → |
| Quarter ending December 2017 | 3,260 | → |
| Quarter ending March 2018 | 3,374 | ↑ |
| Variance since March 2017 | 3.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 187 | -17 |
| May | 1,027 | 674 |
| June | 1,650 | 1,178 |
| July | 2,282 | 2,091 |
| August | 3,135 | 2,673 |
| September | 3,710 | 3,575 |
| October | 4,515 | 4,401 |
| November | 5,299 | 5,327 |
| December | 6,088 | 6,026 |
| January | 6,677 | 6,616 |
| February | 7,598 | 7,712 |
| March | 8,878 | 8,592 |
| April | 9,360 | 9,176 |
| May | 9,374 | 9,192 |
| June | 9,381 | 9,194 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 78 | 1,282 | 6.1% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 549 | 3,773 | 14.6% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 836 | 1,282 | 65.2% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,392 | 3,773 | 63.4% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 335 | 5,071 | 6.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 105 | 5,071 | 2.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 35 | 5,071 | 0.7% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

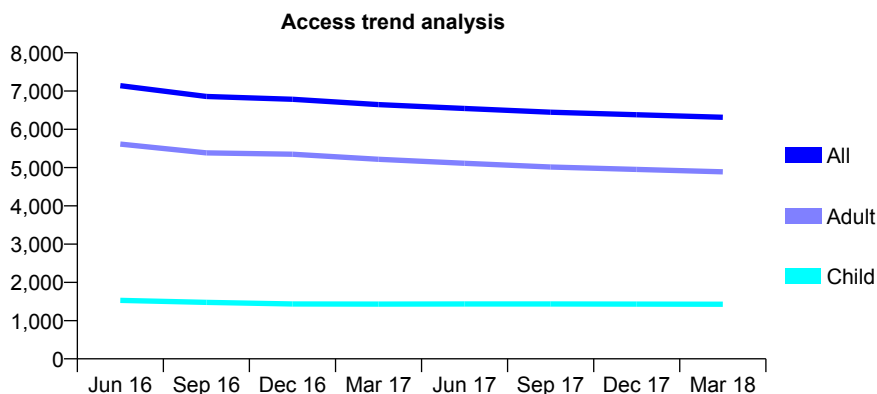
Q47 - Vital Signs At a Glance Contract Report for 105198/0001 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | Stacksteads Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,100 |
| Carry forward general activity (UDA) | -301 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £553,420.00 |

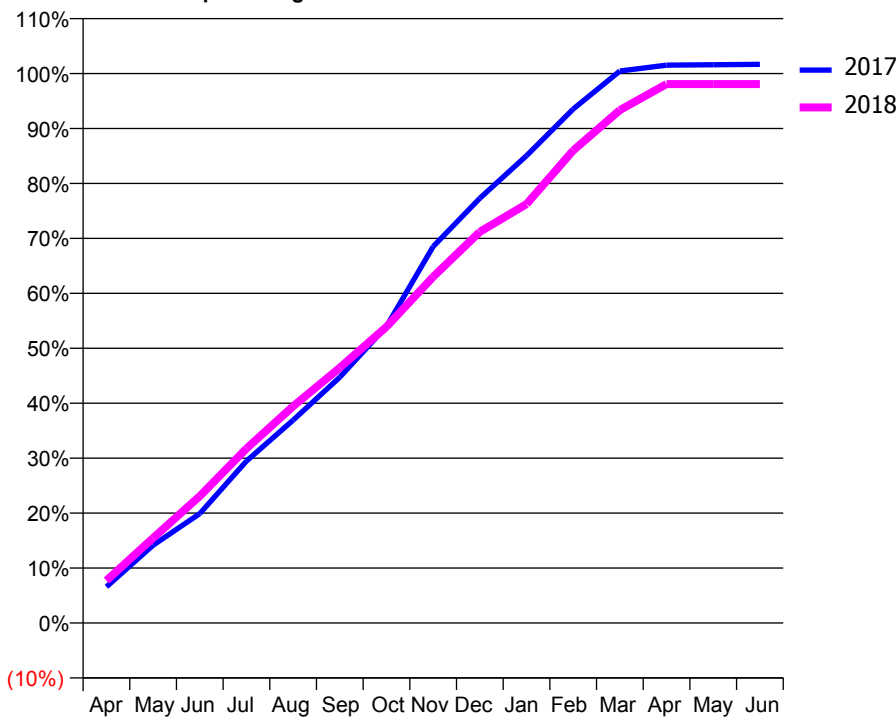
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,647 | |
| Quarter ending June 2017 | 6,545 | ↓ |
| Quarter ending September 2017 | 6,446 | ↓ |
| Quarter ending December 2017 | 6,382 | → |
| Quarter ending March 2018 | 6,316 | ↓ |
| Variance since March 2017 | (5.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 1,194 | 1,400 |
| May | 2,564 | 2,802 |
| June | 3,604 | 4,181 |
| July | 5,333 | 5,747 |
| August | 6,681 | 7,142 |
| September | 8,099 | 8,410 |
| October | 9,771 | 9,757 |
| November | 12,402 | 11,405 |
| December | 13,992 | 12,884 |
| January | 15,391 | 13,797 |
| February | 16,931 | 15,566 |
| March | 18,182 | 16,894 |
| April | 18,377 | 17,751 |
| May | 18,387 | 17,751 |
| June | 18,401 | 17,750 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 206 | 2,397 | 8.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,000 | 6,968 | 14.4% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,607 | 2,397 | 67.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,540 | 6,968 | 65.2% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 673 | 9,606 | 7.0% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 78 | 9,606 | 0.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 58 | 9,606 | 0.6% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

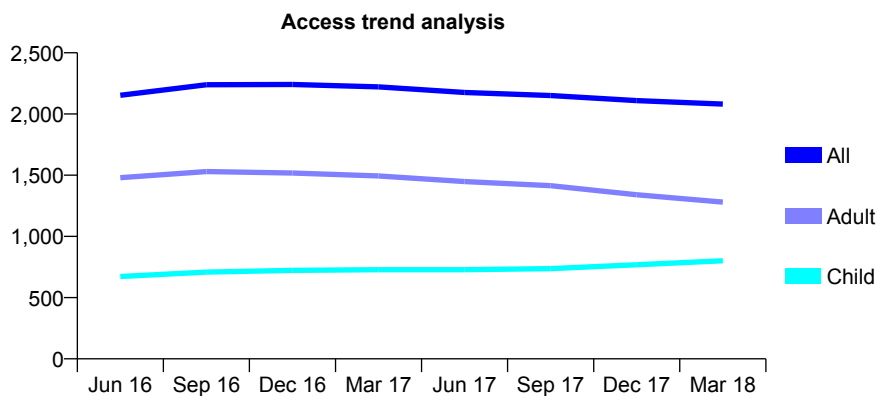
Q47 - Vital Signs At a Glance Contract Report for 105406/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Clayton Brook Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2010 |
| Contract end date | |

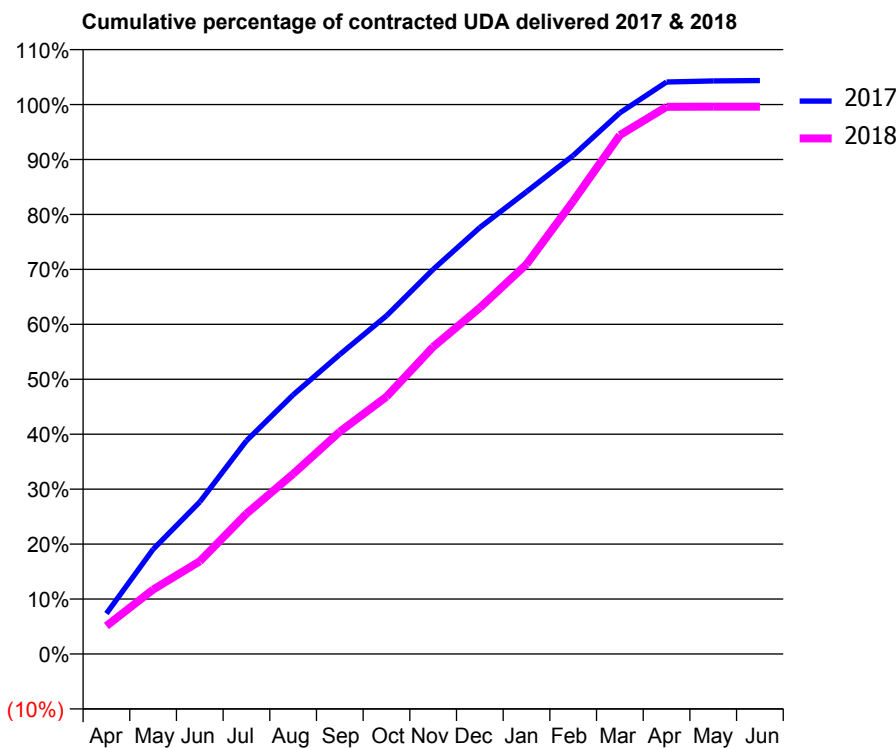
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,000 |
| Carry forward general activity (UDA) | -140 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £140,546.75 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,222 | |
| Quarter ending June 2017 | 2,176 | ↓ |
| Quarter ending September 2017 | 2,151 | ↓ |
| Quarter ending December 2017 | 2,109 | ↓ |
| Quarter ending March 2018 | 2,081 | ↓ |
| Variance since March 2017 | (6.3%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 515 | 357 |
| May | 1,335 | 822 |
| June | 1,937 | 1,181 |
| July | 2,717 | 1,788 |
| August | 3,302 | 2,295 |
| September | 3,817 | 2,833 |
| October | 4,308 | 3,277 |
| November | 4,900 | 3,913 |
| December | 5,433 | 4,410 |
| January | 5,888 | 4,965 |
| February | 6,351 | 5,770 |
| March | 6,894 | 6,611 |
| April | 7,286 | 6,971 |
| May | 7,300 | 6,972 |
| June | 7,305 | 6,972 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 202 | 1,441 | 14.0% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 369 | 1,824 | 20.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 897 | 1,441 | 62.2% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 851 | 1,824 | 46.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 185 | 3,246 | 5.7% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 57 | 3,246 | 1.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 120 | 3,246 | 3.7% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

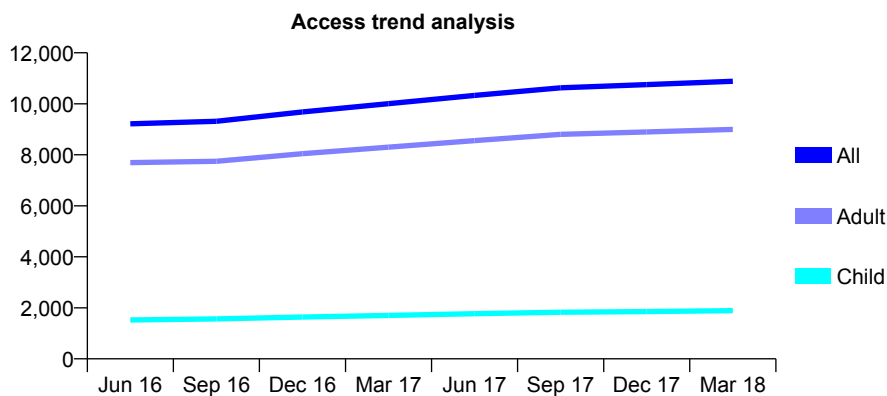
Q47 - Vital Signs At a Glance Contract Report for 106984/0002 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Ravat & Ray Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2009 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 31,670 |
| Carry forward general activity (UDA) | -300 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,167,536.03 |

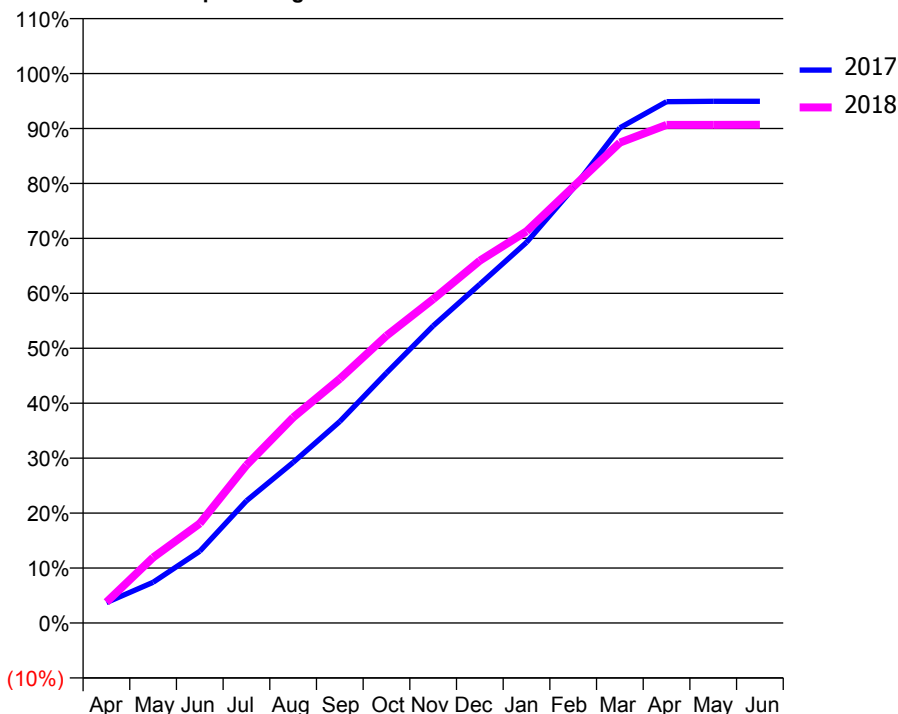
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 10,004 | |
| Quarter ending June 2017 | 10,330 | ↑ |
| Quarter ending September 2017 | 10,625 | ↑ |
| Quarter ending December 2017 | 10,753 | → |
| Quarter ending March 2018 | 10,886 | → |
| Variance since March 2017 | 8.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 1,183 | 1,200 |
| May | 2,349 | 3,777 |
| June | 4,139 | 5,739 |
| July | 7,044 | 9,092 |
| August | 9,256 | 11,846 |
| September | 11,615 | 14,078 |
| October | 14,412 | 16,555 |
| November | 17,124 | 18,661 |
| December | 19,528 | 20,887 |
| January | 21,936 | 22,574 |
| February | 25,048 | 25,134 |
| March | 28,538 | 27,684 |
| April | 30,046 | 28,707 |
| May | 30,067 | 28,708 |
| June | 30,070 | 28,714 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 304 | 3,003 | 10.1% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,294 | 13,456 | 17.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,831 | 3,003 | 61.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,645 | 13,456 | 49.4% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 3,505 | 16,370 | 21.4% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 209 | 16,370 | 1.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 44 | 16,370 | 0.3% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 15 | 86.7% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 15 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

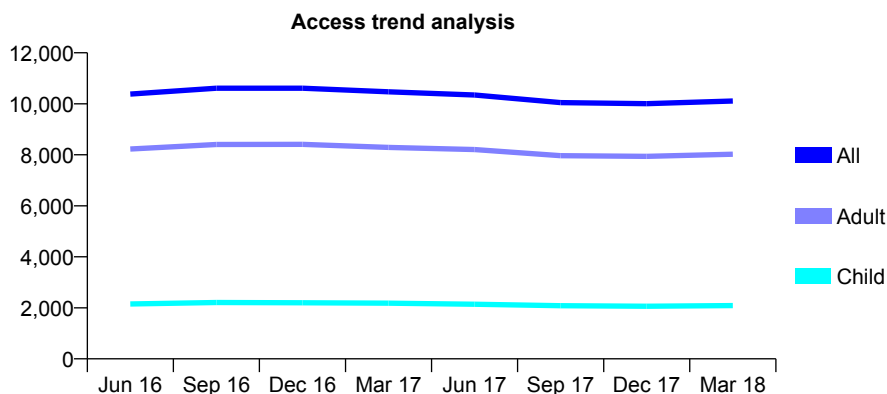
Q47 - Vital Signs At a Glance Contract Report for 106984/0003 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Ravat & Ray Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 24,300 |
| Carry forward general activity (UDA) | -313 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £830,028.75 |

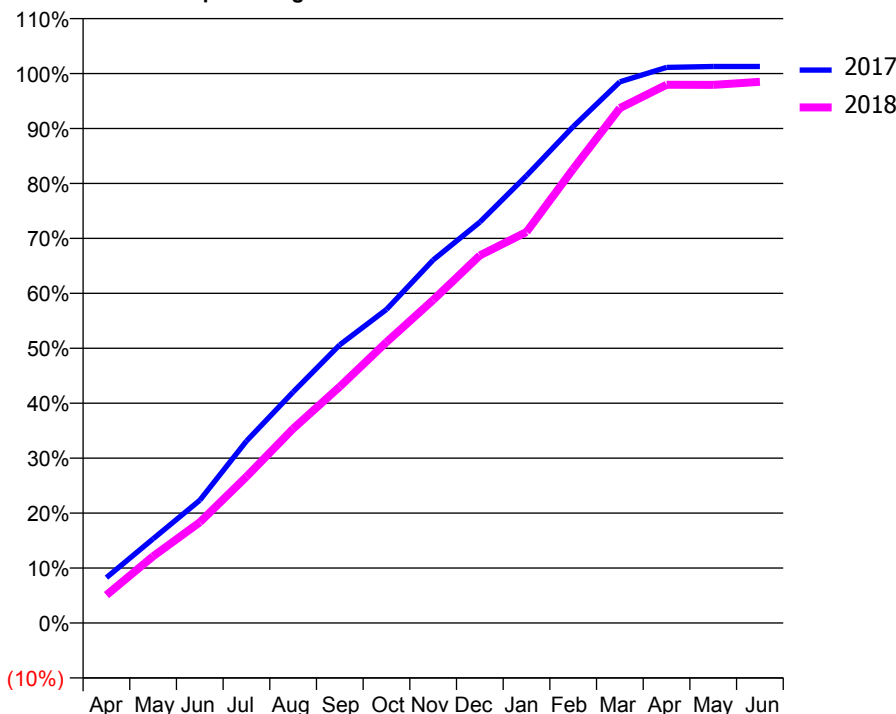
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 10,472 | |
| Quarter ending June 2017 | 10,344 | ↓ |
| Quarter ending September 2017 | 10,048 | ↓ |
| Quarter ending December 2017 | 10,003 | → |
| Quarter ending March 2018 | 10,112 | → |
| Variance since March 2017 | (3.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,010 | 1,236 |
| May | 3,726 | 2,951 |
| June | 5,426 | 4,456 |
| July | 8,047 | 6,474 |
| August | 10,214 | 8,598 |
| September | 12,306 | 10,450 |
| October | 13,865 | 12,423 |
| November | 16,054 | 14,288 |
| December | 17,731 | 16,257 |
| January | 19,782 | 17,291 |
| February | 21,951 | 20,083 |
| March | 23,930 | 22,768 |
| April | 24,572 | 23,804 |
| May | 24,610 | 23,799 |
| June | 24,613 | 23,930 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 498 | 3,737 | 13.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,205 | 10,249 | 11.8% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,315 | 3,737 | 61.9% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,288 | 10,249 | 41.8% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 4,550 | 13,988 | 32.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 103 | 13,988 | 0.7% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 20 | 13,988 | 0.1% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

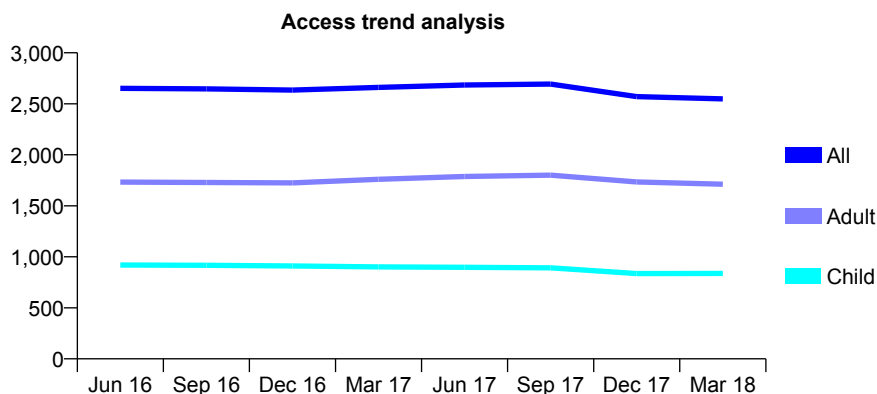
Q47 - Vital Signs At a Glance Contract Report for 106984/0005 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Ravat & Ray Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,250 |
| Carry forward general activity (UDA) | -131 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £404,157.55 |

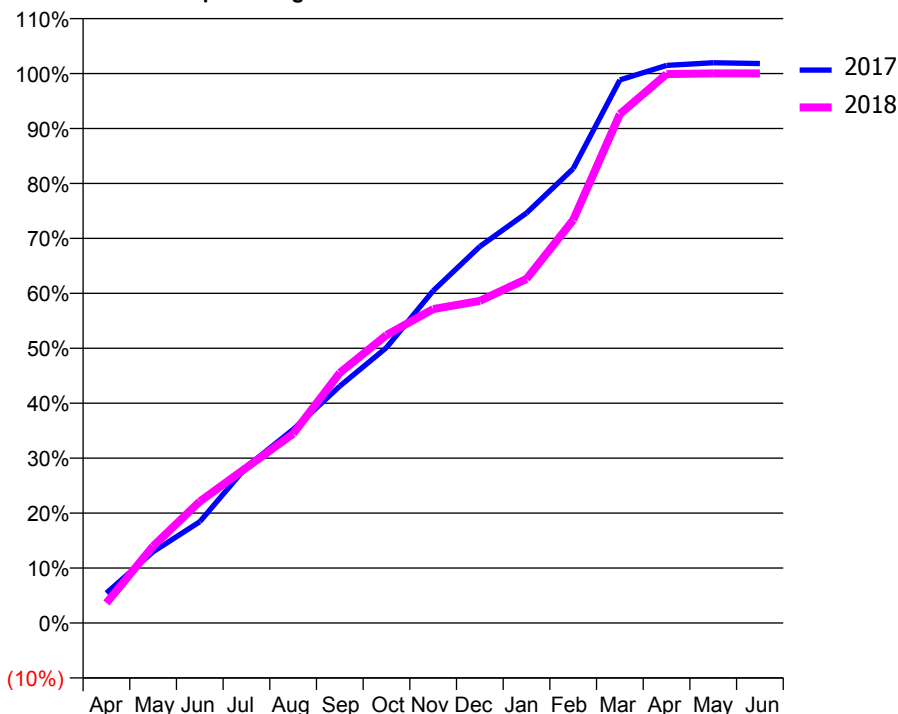
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,661 | |
| Quarter ending June 2017 | 2,684 | → |
| Quarter ending September 2017 | 2,693 | → |
| Quarter ending December 2017 | 2,570 | ↓ |
| Quarter ending March 2018 | 2,549 | → |
| Variance since March 2017 | (4.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 396 | 266 |
| May | 941 | 1,014 |
| June | 1,335 | 1,604 |
| July | 2,061 | 2,050 |
| August | 2,554 | 2,497 |
| September | 3,126 | 3,301 |
| October | 3,635 | 3,800 |
| November | 4,384 | 4,143 |
| December | 4,968 | 4,250 |
| January | 5,410 | 4,540 |
| February | 5,995 | 5,317 |
| March | 7,165 | 6,714 |
| April | 7,356 | 7,242 |
| May | 7,392 | 7,252 |
| June | 7,381 | 7,252 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 112 | 1,084 | 10.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 347 | 2,059 | 16.9% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 560 | 1,084 | 51.7% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,011 | 2,059 | 49.1% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 417 | 3,235 | 12.9% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 33 | 3,235 | 1.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 3,235 | 0.2% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

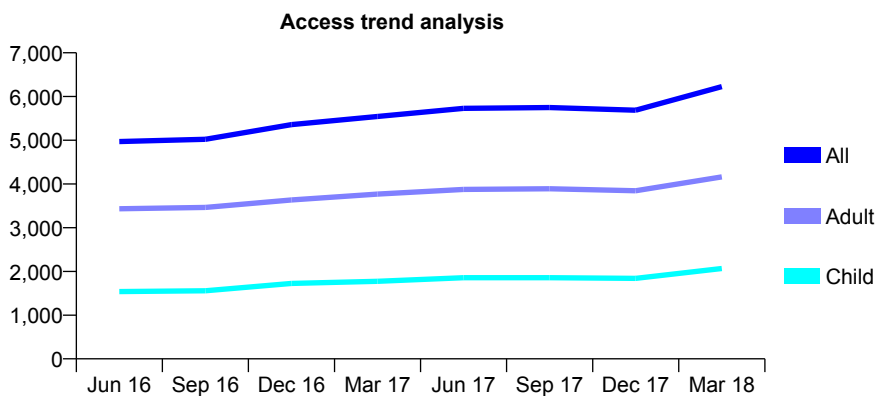
Q47 - Vital Signs At a Glance Contract Report for 107611/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Synergy Dental CLinic Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 17,552 |
| Carry forward general activity (UDA) | -140 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £439,677.88 |

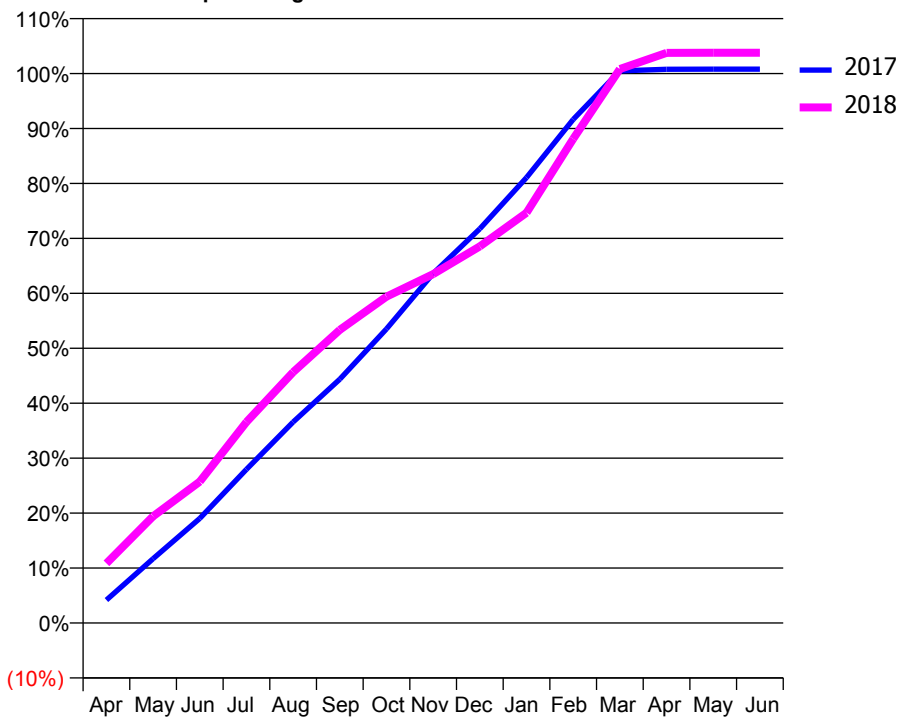
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 5,543 | |
| Quarter ending June 2017 | 5,730 | ↑ |
| Quarter ending September 2017 | 5,748 | → |
| Quarter ending December 2017 | 5,687 | ↓ |
| Quarter ending March 2018 | 6,227 | ↑ |
| Variance since March 2017 | 12.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 733 | 1,906 |
| May | 2,055 | 3,409 |
| June | 3,341 | 4,516 |
| July | 4,908 | 6,420 |
| August | 6,421 | 8,014 |
| September | 7,790 | 9,362 |
| October | 9,392 | 10,424 |
| November | 11,168 | 11,144 |
| December | 12,593 | 12,031 |
| January | 14,226 | 13,106 |
| February | 16,083 | 15,465 |
| March | 17,634 | 17,694 |
| April | 17,687 | 18,212 |
| May | 17,692 | 18,216 |
| June | 17,692 | 18,216 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 228 | 3,198 | 7.1% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 749 | 5,403 | 13.9% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,029 | 3,198 | 63.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,054 | 5,403 | 56.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 387 | 8,801 | 4.4% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 32 | 8,801 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 35 | 8,801 | 0.4% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 12 | 83.3% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | 91.7% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

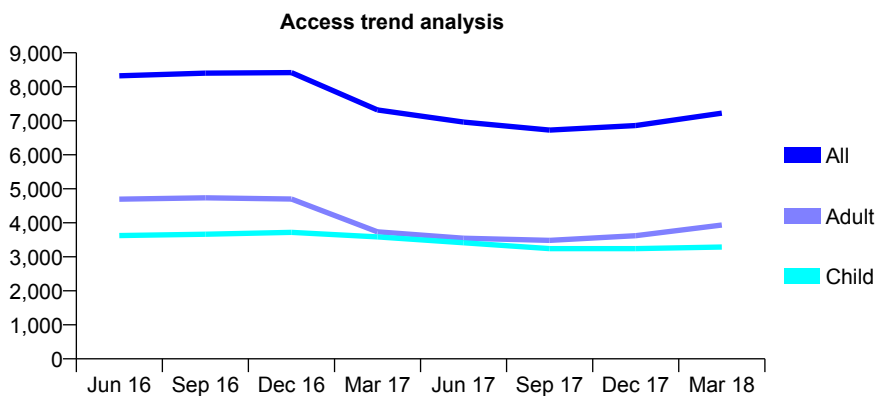
Q47 - Vital Signs At a Glance Contract Report for 108006/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Redbridge Associates Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 06/09/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 26,020 |
| Carry forward general activity (UDA) | 425 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £641,010.95 |

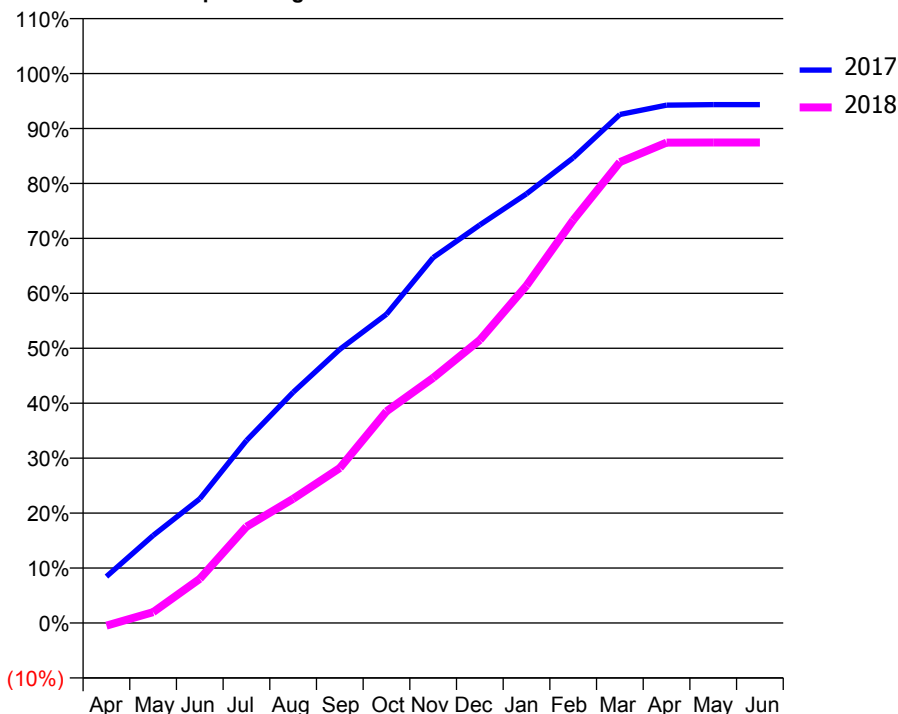
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,321 | |
| Quarter ending June 2017 | 6,961 | ↓ |
| Quarter ending September 2017 | 6,726 | ↓ |
| Quarter ending December 2017 | 6,861 | ↑ |
| Quarter ending March 2018 | 7,227 | ↑ |
| Variance since March 2017 | (1.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,202 | -129 |
| May | 4,148 | 518 |
| June | 5,881 | 2,094 |
| July | 8,643 | 4,563 |
| August | 10,925 | 5,883 |
| September | 12,963 | 7,338 |
| October | 14,623 | 10,025 |
| November | 17,302 | 11,612 |
| December | 18,849 | 13,403 |
| January | 20,324 | 15,978 |
| February | 22,027 | 19,078 |
| March | 24,077 | 21,826 |
| April | 24,522 | 22,747 |
| May | 24,549 | 22,756 |
| June | 24,548 | 22,756 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 318 | 4,350 | 7.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 736 | 4,688 | 15.7% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,920 | 4,350 | 44.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,570 | 4,688 | 33.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 874 | 9,171 | 9.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 9,171 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 155 | 9,171 | 1.7% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

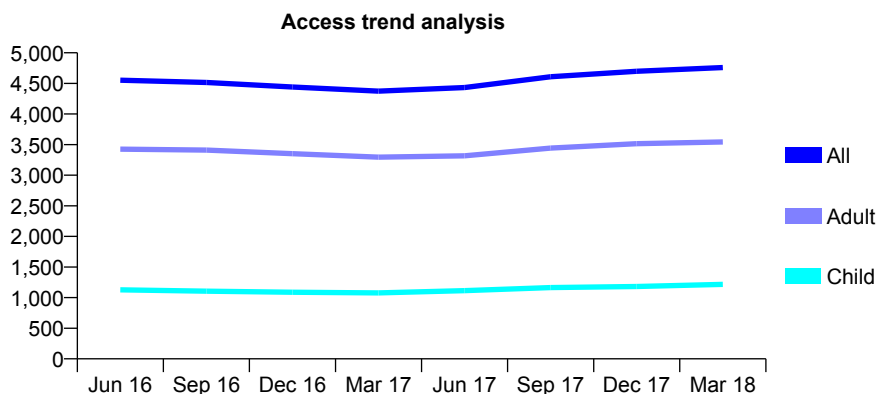
Q47 - Vital Signs At a Glance Contract Report for 109304/0001 - Year end March 2018

| | |
|----------------------|--------------------------------------|
| Name or company name | St Raphael's Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,000 |
| Carry forward general activity (UDA) | 1,988 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £393,318.31 |

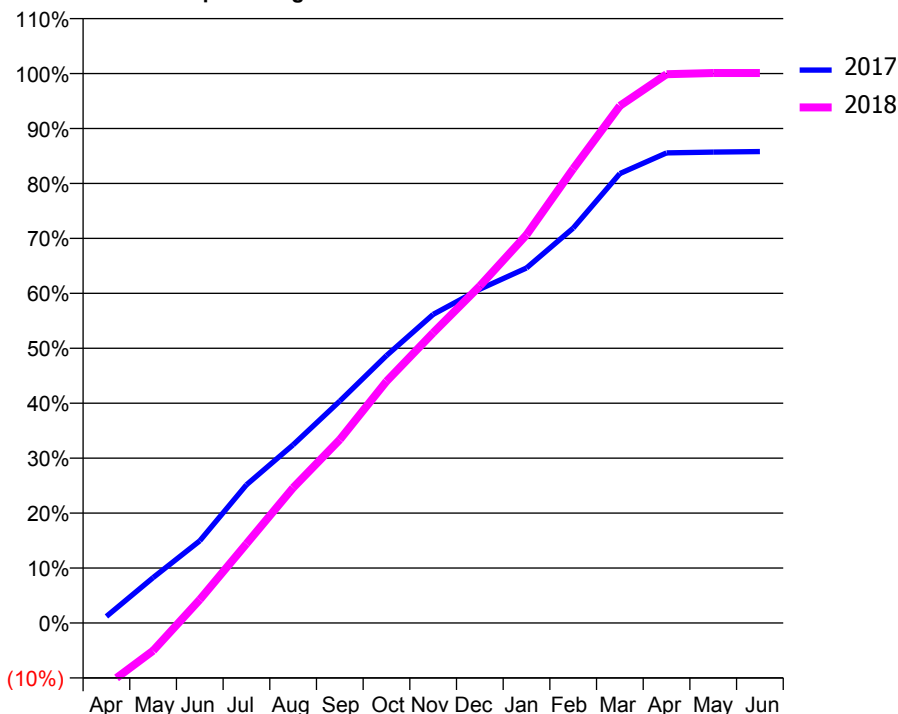
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,373 | |
| Quarter ending June 2017 | 4,432 | → |
| Quarter ending September 2017 | 4,608 | ↑ |
| Quarter ending December 2017 | 4,698 | → |
| Quarter ending March 2018 | 4,760 | → |
| Variance since March 2017 | 8.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 169 | -1,594 |
| May | 1,158 | -710 |
| June | 2,094 | 595 |
| July | 3,521 | 2,019 |
| August | 4,542 | 3,447 |
| September | 5,653 | 4,673 |
| October | 6,812 | 6,157 |
| November | 7,863 | 7,394 |
| December | 8,504 | 8,587 |
| January | 9,046 | 9,891 |
| February | 10,061 | 11,572 |
| March | 11,449 | 13,178 |
| April | 11,978 | 13,981 |
| May | 11,999 | 14,011 |
| June | 12,012 | 14,011 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 192 | 1,784 | 10.8% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 706 | 4,905 | 14.4% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 844 | 1,784 | 47.3% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,141 | 4,905 | 43.6% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 621 | 6,726 | 9.2% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 85 | 6,726 | 1.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 65 | 6,726 | 1.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

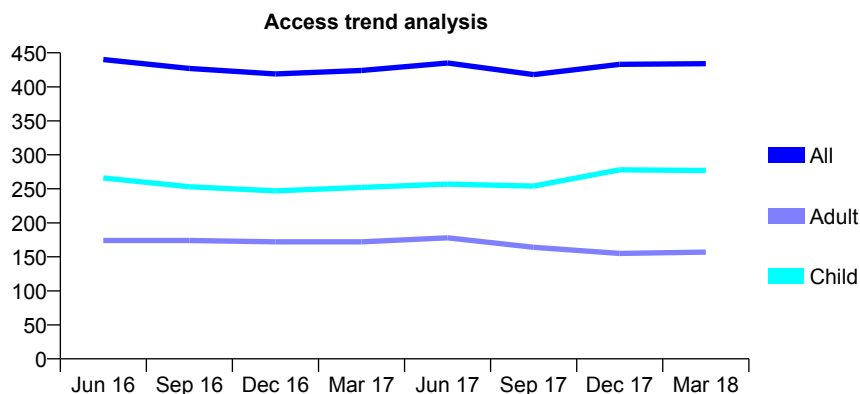
Q47 - Vital Signs At a Glance Contract Report for 110302/0001 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | Kirkham Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2014 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £48,289.83 |

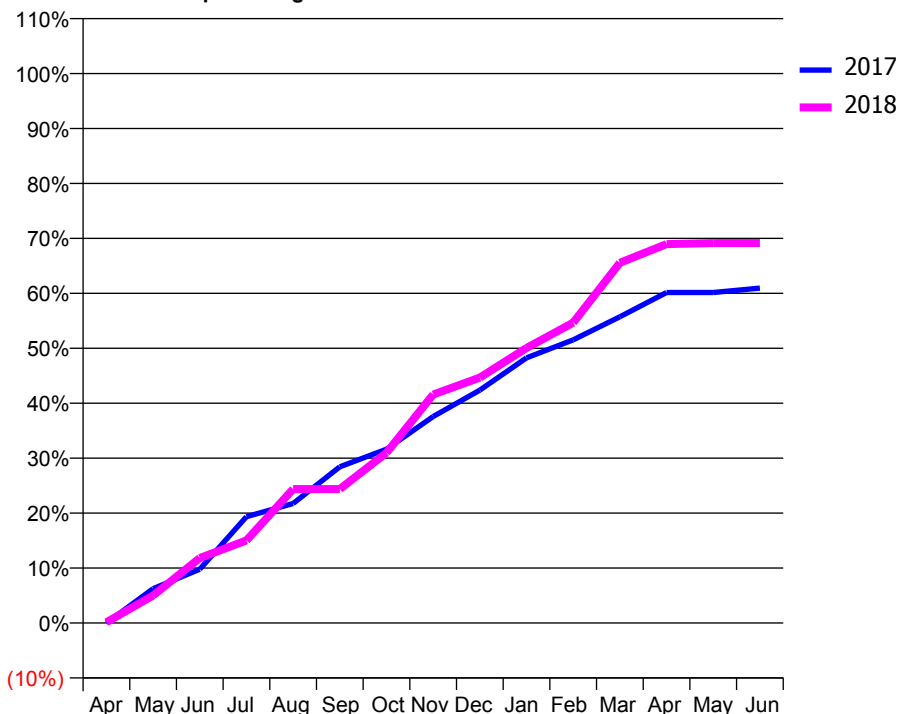
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 424 | |
| Quarter ending June 2017 | 435 | ↑ |
| Quarter ending September 2017 | 418 | ↓ |
| Quarter ending December 2017 | 433 | ↑ |
| Quarter ending March 2018 | 434 | → |
| Variance since March 2017 | 2.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 2 |
| May | 94 | 75 |
| June | 147 | 178 |
| July | 290 | 226 |
| August | 326 | 366 |
| September | 426 | 366 |
| October | 474 | 465 |
| November | 564 | 624 |
| December | 636 | 670 |
| January | 724 | 751 |
| February | 773 | 820 |
| March | 836 | 983 |
| April | 902 | 1,034 |
| May | 902 | 1,037 |
| June | 914 | 1,037 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 30 | 453 | 6.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 27 | 199 | 13.6% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 258 | 453 | 57.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 111 | 199 | 55.8% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 7 | 631 | 1.1% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 631 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 19 | 631 | 3.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

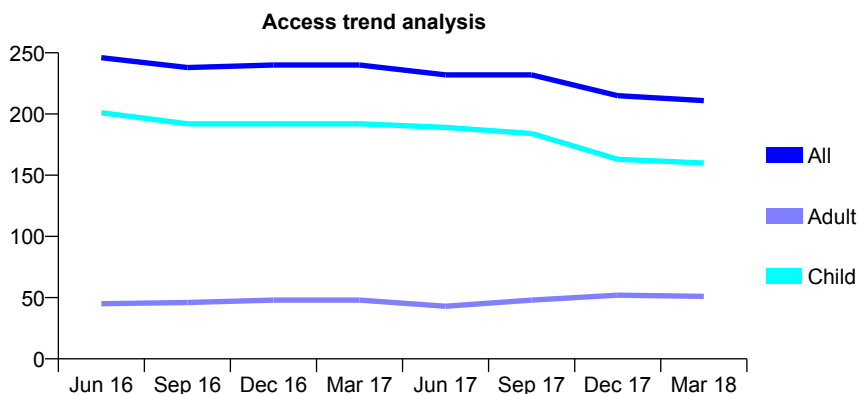
Q47 - Vital Signs At a Glance Contract Report for 110302/0002 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | Kirkham Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2014 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 850 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £19,245.89 |

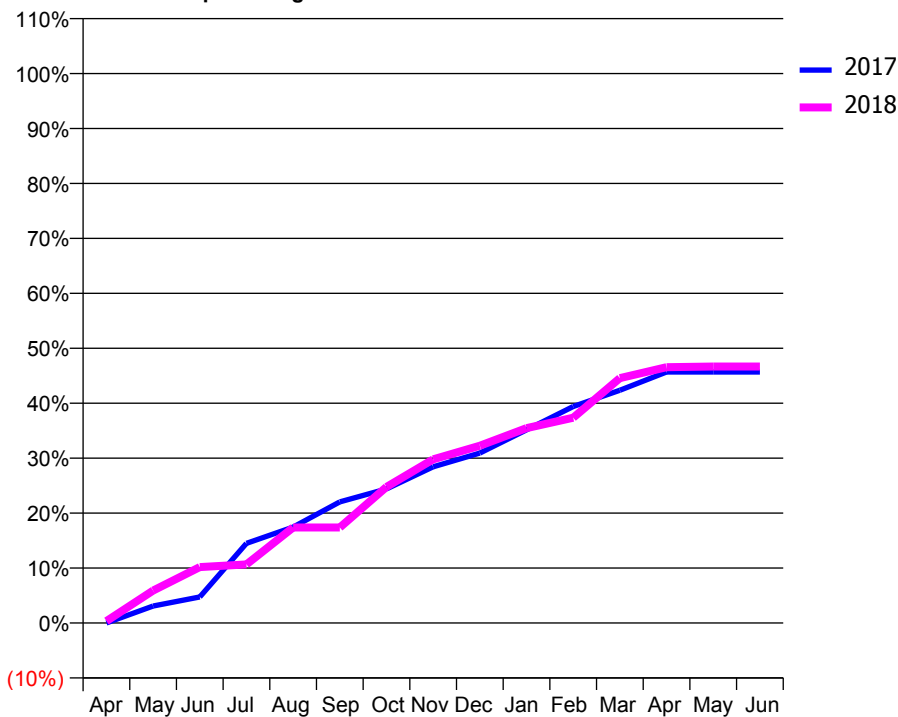
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 240 | |
| Quarter ending June 2017 | 232 | ↓ |
| Quarter ending September 2017 | 232 | → |
| Quarter ending December 2017 | 215 | ↓ |
| Quarter ending March 2018 | 211 | ↓ |
| Variance since March 2017 | (12.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 3 |
| May | 26 | 50 |
| June | 40 | 87 |
| July | 123 | 91 |
| August | 148 | 148 |
| September | 187 | 148 |
| October | 207 | 210 |
| November | 242 | 253 |
| December | 263 | 274 |
| January | 299 | 301 |
| February | 335 | 318 |
| March | 360 | 379 |
| April | 388 | 396 |
| May | 388 | 397 |
| June | 388 | 397 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 17 | 284 | 6.0% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2 | 51 | 3.9% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 167 | 284 | 58.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 31 | 51 | 60.8% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 19 | 329 | 5.8% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 329 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 329 | 0.3% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

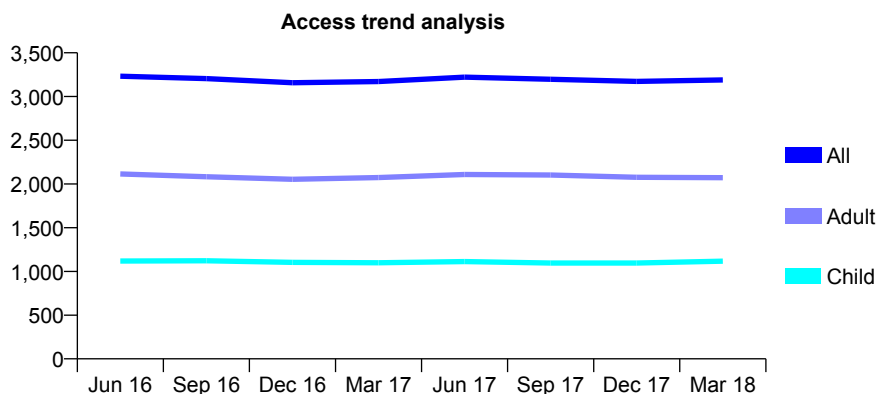
Q47 - Vital Signs At a Glance Contract Report for 111198/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Barrowford Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,000 |
| Carry forward general activity (UDA) | 202 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £236,055.21 |

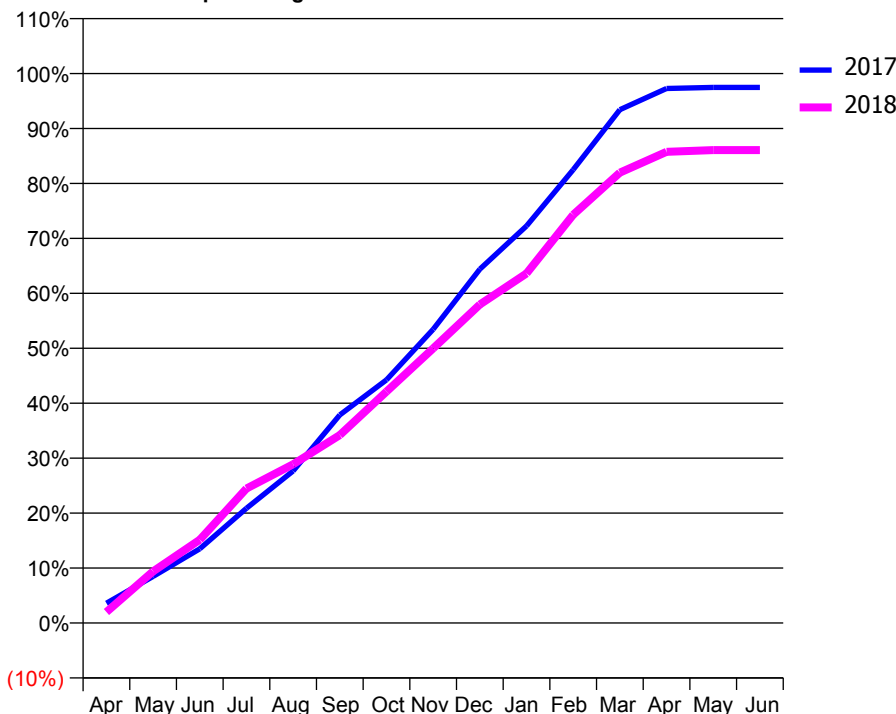
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,172 | |
| Quarter ending June 2017 | 3,222 | → |
| Quarter ending September 2017 | 3,197 | → |
| Quarter ending December 2017 | 3,173 | → |
| Quarter ending March 2018 | 3,189 | → |
| Variance since March 2017 | 0.5% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 288 | 160 |
| May | 678 | 752 |
| June | 1,080 | 1,213 |
| July | 1,670 | 1,957 |
| August | 2,215 | 2,312 |
| September | 3,029 | 2,737 |
| October | 3,541 | 3,368 |
| November | 4,277 | 3,998 |
| December | 5,152 | 4,637 |
| January | 5,781 | 5,090 |
| February | 6,600 | 5,944 |
| March | 7,474 | 6,557 |
| April | 7,781 | 6,860 |
| May | 7,797 | 6,884 |
| June | 7,798 | 6,885 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 123 | 1,682 | 7.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 454 | 2,944 | 15.4% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 938 | 1,682 | 55.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,578 | 2,944 | 53.6% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 408 | 3,965 | 10.3% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 38 | 3,965 | 1.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 18 | 3,965 | 0.5% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 7 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 7 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

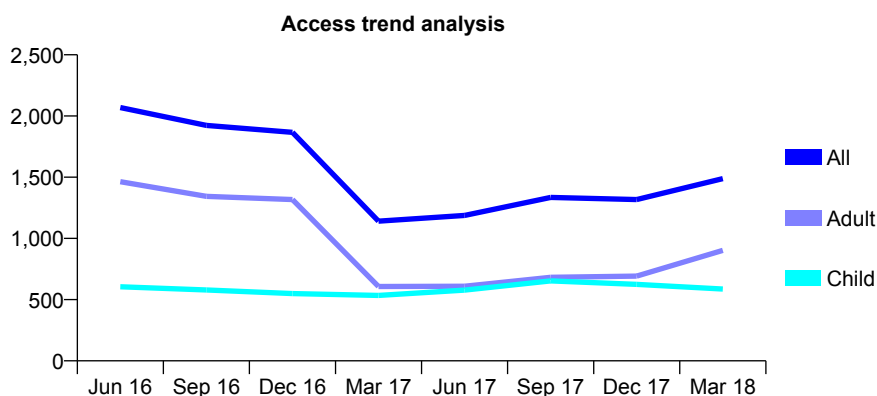
Q47 - Vital Signs At a Glance Contract Report for 111228/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | Deepdale Dental |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,471 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £254,529.86 |

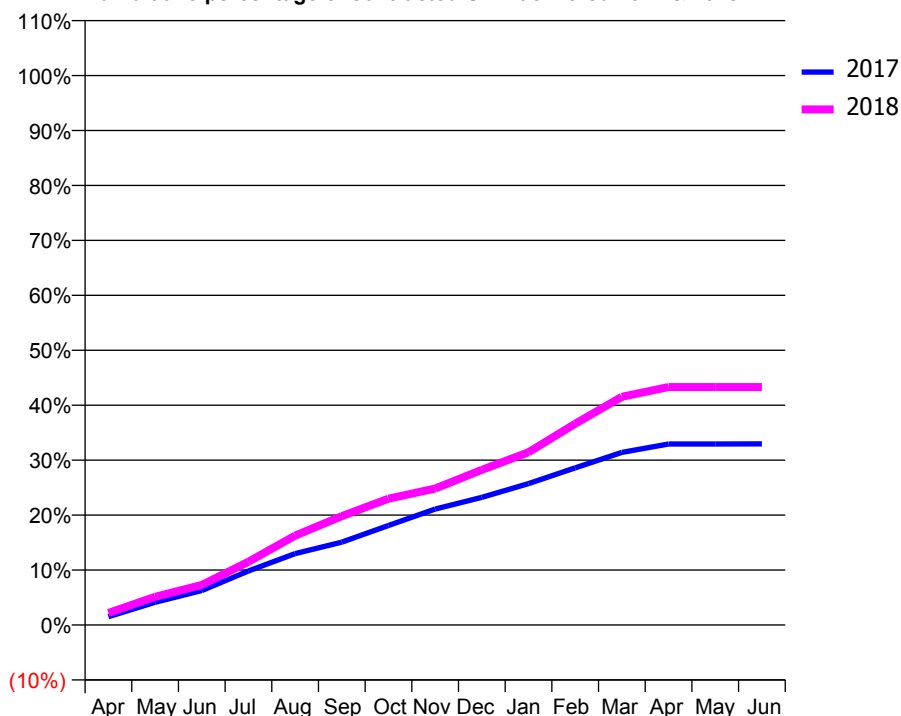
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,141 | |
| Quarter ending June 2017 | 1,188 | ↑ |
| Quarter ending September 2017 | 1,335 | ↑ |
| Quarter ending December 2017 | 1,317 | ↓ |
| Quarter ending March 2018 | 1,489 | ↑ |
| Variance since March 2017 | 30.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 159 | 231 |
| May | 433 | 537 |
| June | 658 | 763 |
| July | 1,029 | 1,205 |
| August | 1,361 | 1,704 |
| September | 1,579 | 2,075 |
| October | 1,898 | 2,407 |
| November | 2,209 | 2,600 |
| December | 2,433 | 2,957 |
| January | 2,696 | 3,291 |
| February | 2,993 | 3,835 |
| March | 3,290 | 4,350 |
| April | 3,449 | 4,535 |
| May | 3,449 | 4,535 |
| June | 3,452 | 4,535 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 92 | 1,009 | 9.1% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 253 | 1,296 | 19.5% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 520 | 1,009 | 51.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 463 | 1,296 | 35.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 267 | 2,342 | 11.4% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,342 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 44 | 2,342 | 1.9% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

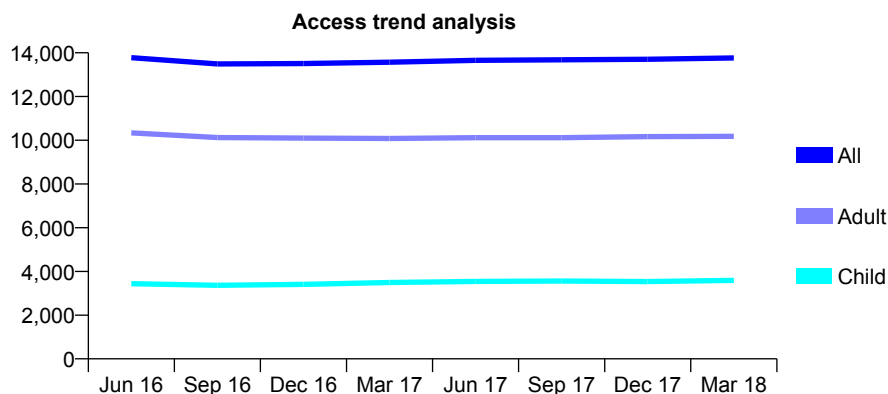
Q47 - Vital Signs At a Glance Contract Report for 111341/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | Quest Dental |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2009 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 39,000 |
| Carry forward general activity (UDA) | -780 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,620,390.00 |

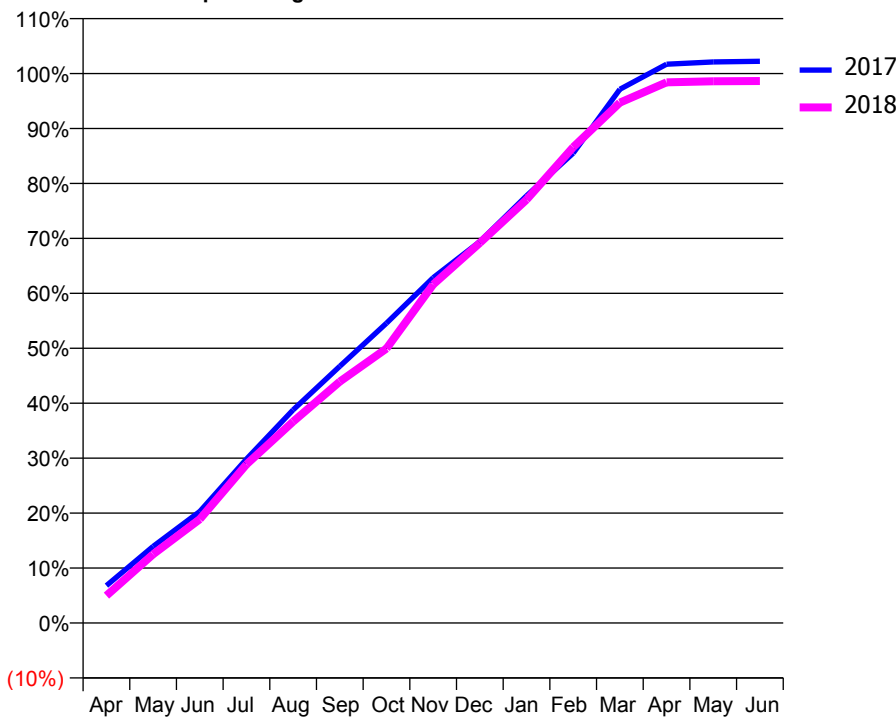
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 13,569 | |
| Quarter ending June 2017 | 13,655 | → |
| Quarter ending September 2017 | 13,679 | → |
| Quarter ending December 2017 | 13,704 | → |
| Quarter ending March 2018 | 13,765 | → |
| Variance since March 2017 | 1.4% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,654 | 1,945 |
| May | 5,434 | 4,877 |
| June | 7,918 | 7,368 |
| July | 11,632 | 11,256 |
| August | 15,132 | 14,300 |
| September | 18,222 | 17,133 |
| October | 21,281 | 19,481 |
| November | 24,511 | 24,026 |
| December | 27,068 | 26,975 |
| January | 30,315 | 30,041 |
| February | 33,349 | 33,770 |
| March | 37,881 | 36,937 |
| April | 39,663 | 38,373 |
| May | 39,821 | 38,447 |
| June | 39,868 | 38,470 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 360 | 5,134 | 7.0% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,993 | 15,262 | 19.6% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,964 | 5,134 | 57.7% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,754 | 15,262 | 50.8% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,723 | 19,542 | 13.9% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 214 | 19,542 | 1.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 94 | 19,542 | 0.5% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | 91.7% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 12 | 83.3% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

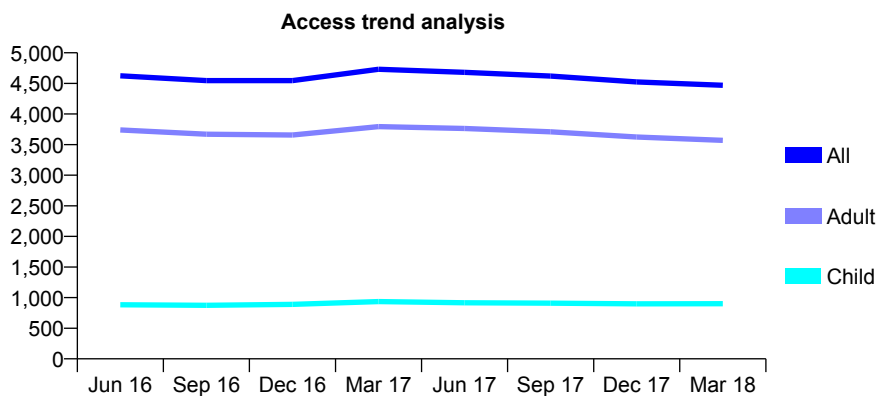
Q47 - Vital Signs At a Glance Contract Report for 113107/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Moor Park Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

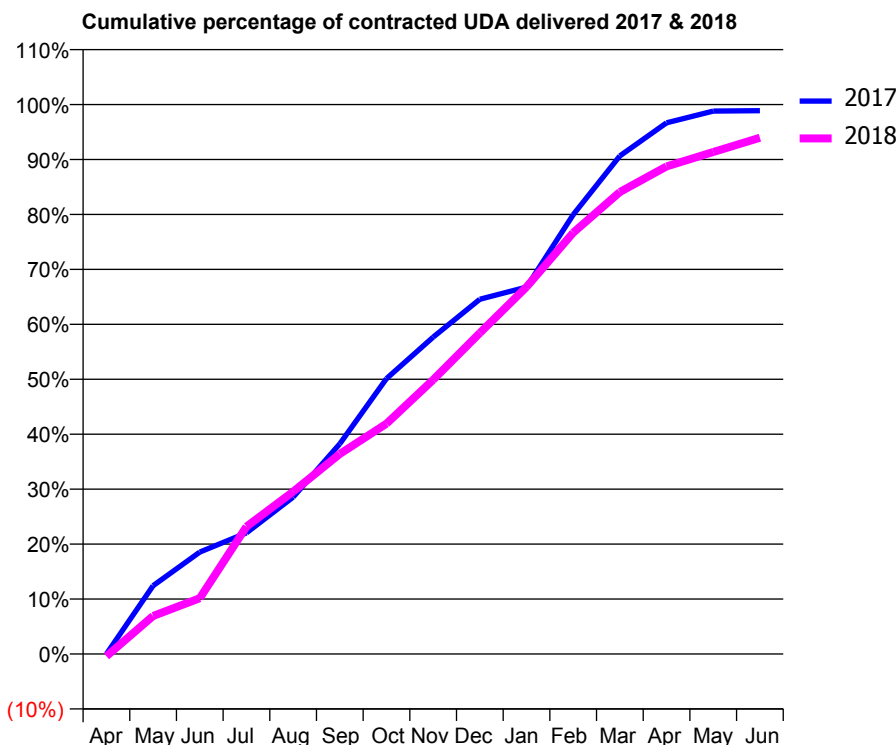
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,830 |
| Carry forward general activity (UDA) | 179 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £359,214.73 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,730 | |
| Quarter ending June 2017 | 4,680 | ↓ |
| Quarter ending September 2017 | 4,620 | ↓ |
| Quarter ending December 2017 | 4,524 | ↓ |
| Quarter ending March 2018 | 4,469 | ↓ |
| Variance since March 2017 | (5.5%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 0 | -66 |
| May | 1,968 | 1,096 |
| June | 2,938 | 1,609 |
| July | 3,492 | 3,670 |
| August | 4,521 | 4,679 |
| September | 6,057 | 5,763 |
| October | 7,936 | 6,635 |
| November | 9,130 | 7,900 |
| December | 10,221 | 9,247 |
| January | 10,571 | 10,573 |
| February | 12,657 | 12,136 |
| March | 14,350 | 13,310 |
| April | 15,304 | 14,046 |
| May | 15,640 | 14,463 |
| June | 15,651 | 14,873 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 155 | 1,331 | 11.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 796 | 5,038 | 15.8% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 691 | 1,331 | 51.9% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,684 | 5,038 | 53.3% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 637 | 6,395 | 10.0% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 212 | 6,395 | 3.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 16 | 6,395 | 0.3% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

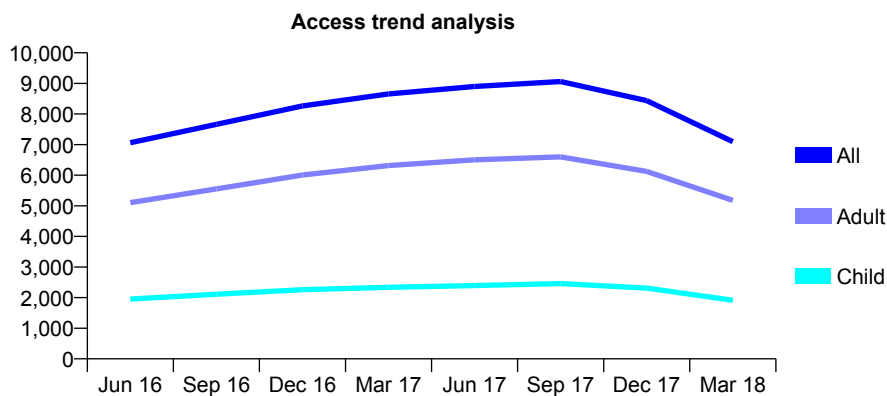
Q47 - Vital Signs At a Glance Contract Report for 117382/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | Drakes Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 28,636 |
| Carry forward general activity (UDA) | 575 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £662,408.32 |

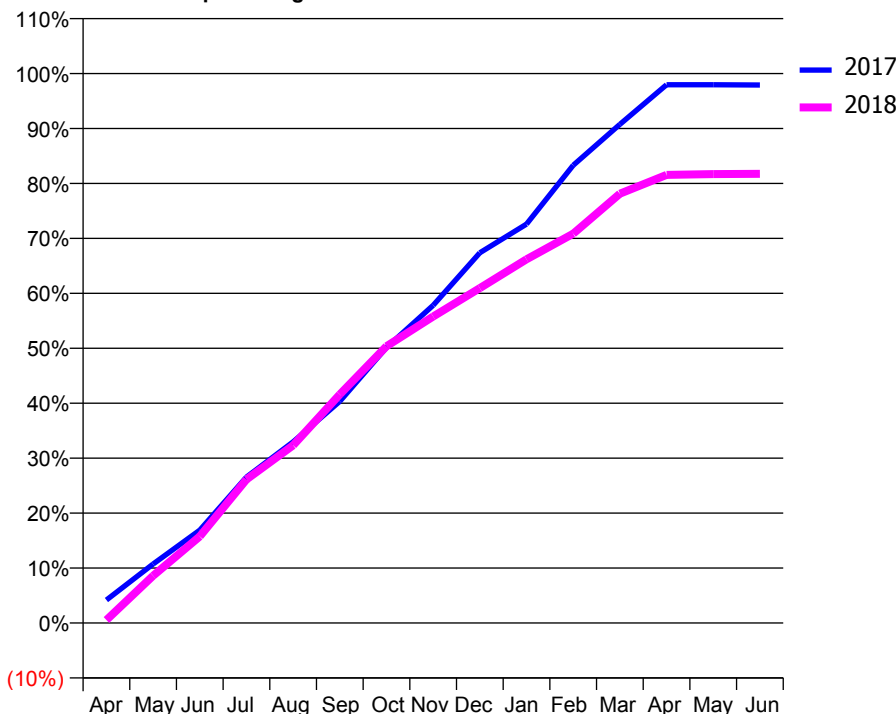
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 8,654 | |
| Quarter ending June 2017 | 8,900 | ↑ |
| Quarter ending September 2017 | 9,062 | → |
| Quarter ending December 2017 | 8,436 | ↓ |
| Quarter ending March 2018 | 7,096 | ↓ |
| Variance since March 2017 | (18.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,147 | 157 |
| May | 2,945 | 2,461 |
| June | 4,636 | 4,515 |
| July | 7,288 | 7,481 |
| August | 9,044 | 9,262 |
| September | 11,065 | 11,917 |
| October | 13,760 | 14,420 |
| November | 15,863 | 15,976 |
| December | 18,488 | 17,456 |
| January | 19,914 | 18,951 |
| February | 22,854 | 20,290 |
| March | 24,895 | 22,375 |
| April | 26,875 | 23,355 |
| May | 26,873 | 23,395 |
| June | 26,861 | 23,411 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 276 | 3,518 | 7.8% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,205 | 9,062 | 13.3% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,226 | 3,518 | 63.3% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,619 | 9,062 | 62.0% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 787 | 12,085 | 6.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 227 | 12,085 | 1.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 32 | 12,085 | 0.3% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

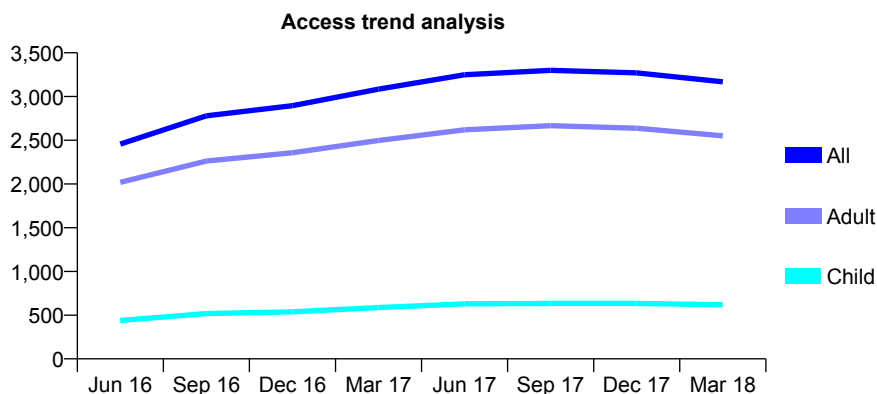
Q47 - Vital Signs At a Glance Contract Report for 117730/0001 - Year end March 2018

| | |
|----------------------|------------------------------------|
| Name or company name | Synergy Dental Clinic Ormskirk Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2015 |
| Contract end date | |

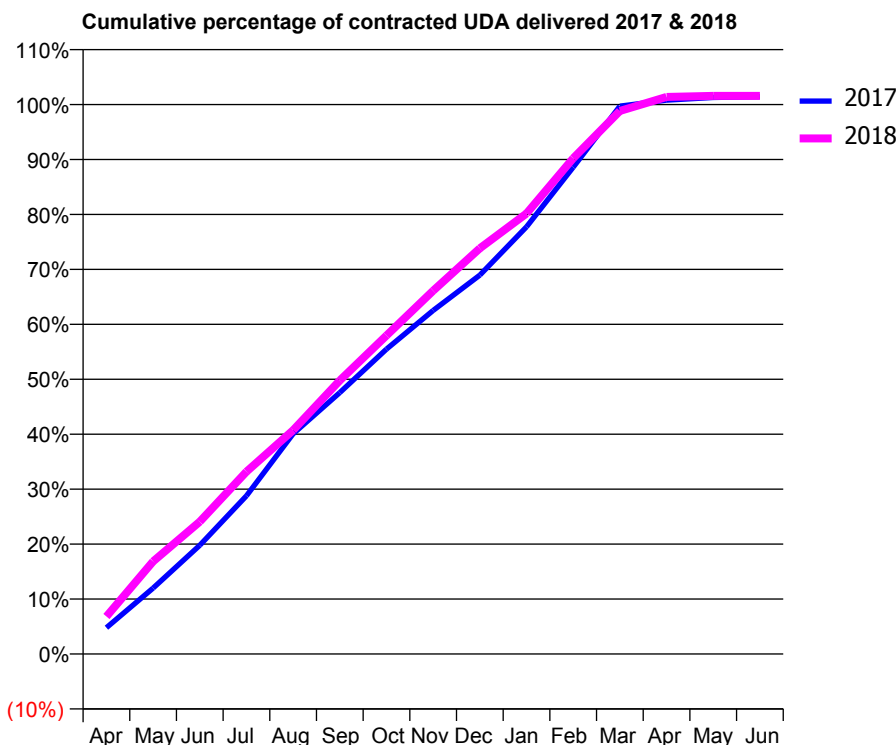
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,500 |
| Carry forward general activity (UDA) | -149 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £299,426.21 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,084 | |
| Quarter ending June 2017 | 3,249 | ↑ |
| Quarter ending September 2017 | 3,300 | → |
| Quarter ending December 2017 | 3,270 | → |
| Quarter ending March 2018 | 3,169 | ↓ |
| Variance since March 2017 | 2.8% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 502 | 718 |
| May | 1,261 | 1,770 |
| June | 2,077 | 2,528 |
| July | 3,022 | 3,485 |
| August | 4,209 | 4,276 |
| September | 4,995 | 5,228 |
| October | 5,825 | 6,087 |
| November | 6,564 | 6,943 |
| December | 7,240 | 7,753 |
| January | 8,163 | 8,417 |
| February | 9,302 | 9,473 |
| March | 10,468 | 10,378 |
| April | 10,583 | 10,645 |
| May | 10,633 | 10,665 |
| June | 10,649 | 10,666 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 106 | 939 | 11.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 429 | 3,750 | 11.4% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 531 | 939 | 56.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,189 | 3,750 | 58.4% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 199 | 4,740 | 4.2% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 43 | 4,740 | 0.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 40 | 4,740 | 0.8% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

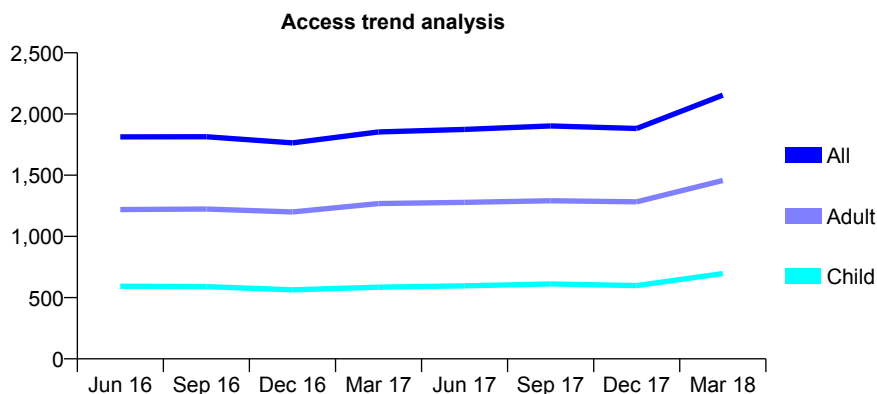
Q47 - Vital Signs At a Glance Contract Report for 118060/0021 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Genix Healthcare Ltd |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 20/09/2010 |
| Contract end date | 19/09/2020 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,940 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £301,540.18 |

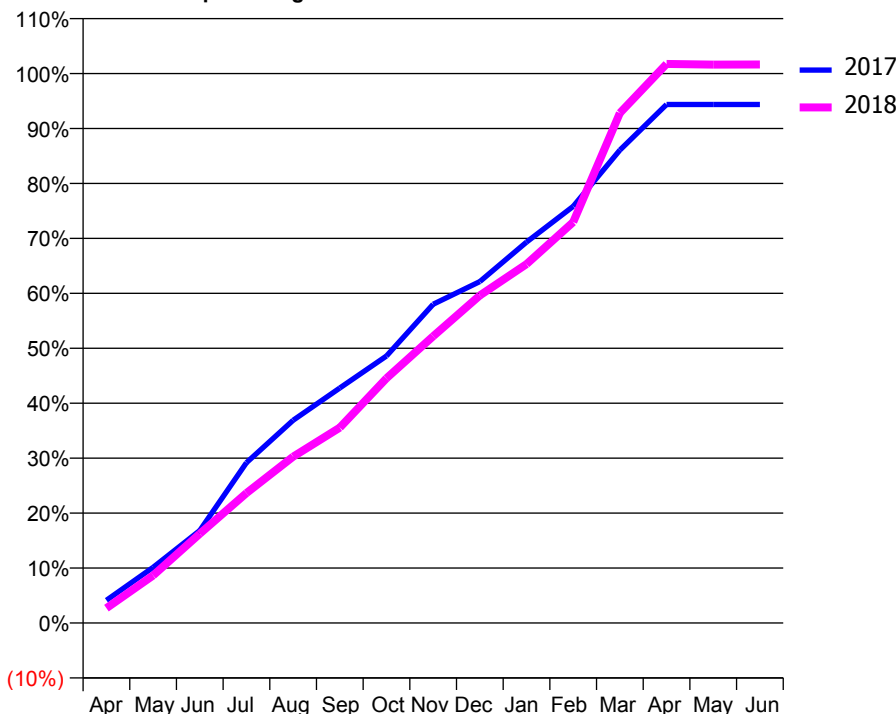
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,854 | |
| Quarter ending June 2017 | 1,874 | → |
| Quarter ending September 2017 | 1,903 | → |
| Quarter ending December 2017 | 1,882 | ↓ |
| Quarter ending March 2018 | 2,154 | ↑ |
| Variance since March 2017 | 16.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 246 | 161 |
| May | 601 | 514 |
| June | 1,000 | 964 |
| July | 1,733 | 1,405 |
| August | 2,192 | 1,798 |
| September | 2,541 | 2,112 |
| October | 2,887 | 2,646 |
| November | 3,445 | 3,099 |
| December | 3,691 | 3,540 |
| January | 4,118 | 3,879 |
| February | 4,504 | 4,334 |
| March | 5,113 | 5,513 |
| April | 5,604 | 6,043 |
| May | 5,604 | 6,037 |
| June | 5,604 | 6,038 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 128 | 1,022 | 12.5% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 372 | 1,994 | 18.7% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 473 | 1,022 | 46.3% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 908 | 1,994 | 45.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 205 | 3,065 | 6.7% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 21 | 3,065 | 0.7% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 34 | 3,065 | 1.1% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

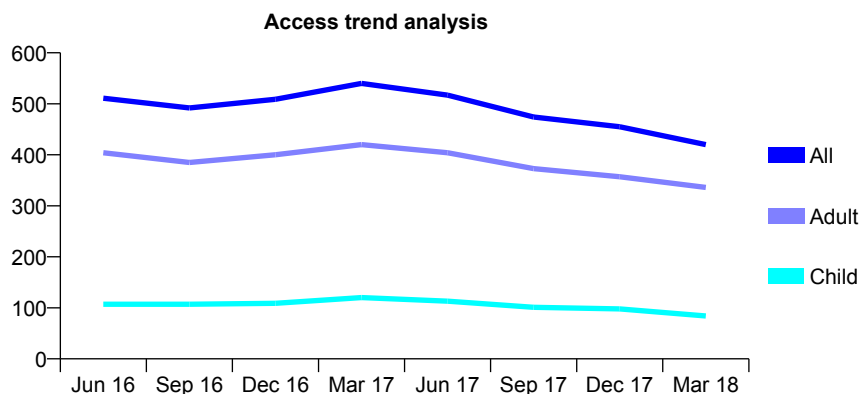
Q47 - Vital Signs At a Glance Contract Report for 118060/0022 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Genix Healthcare Ltd |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 20/09/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,100 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £215,975.81 |

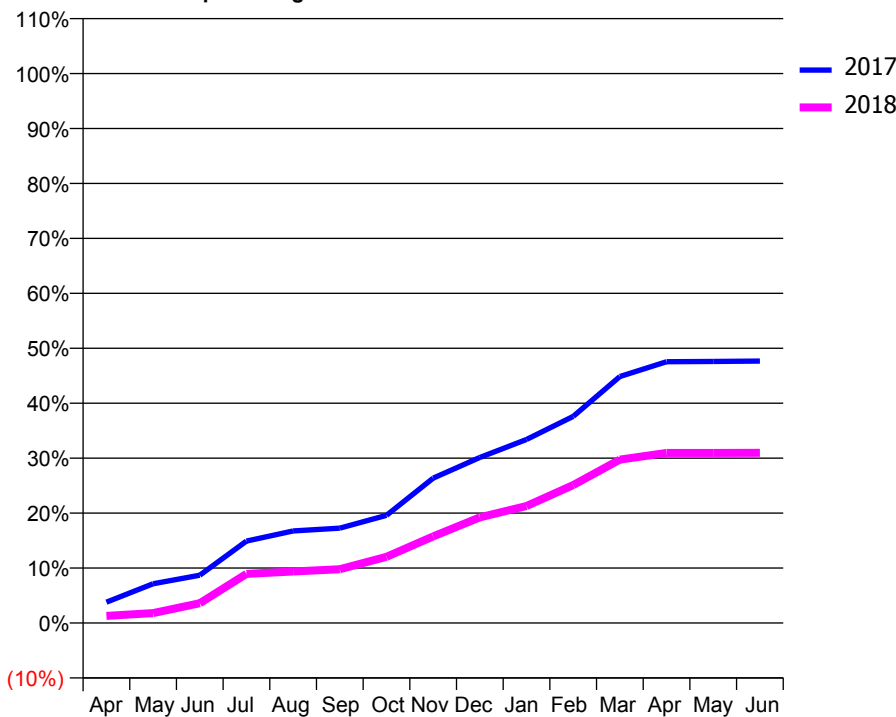
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 540 | |
| Quarter ending June 2017 | 517 | ↓ |
| Quarter ending September 2017 | 474 | ↓ |
| Quarter ending December 2017 | 455 | ↓ |
| Quarter ending March 2018 | 420 | ↓ |
| Variance since March 2017 | (22.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 156 | 53 |
| May | 293 | 74 |
| June | 357 | 148 |
| July | 612 | 366 |
| August | 687 | 384 |
| September | 708 | 402 |
| October | 804 | 494 |
| November | 1,081 | 647 |
| December | 1,235 | 789 |
| January | 1,369 | 873 |
| February | 1,542 | 1,029 |
| March | 1,840 | 1,220 |
| April | 1,950 | 1,269 |
| May | 1,952 | 1,269 |
| June | 1,955 | 1,270 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 11 | 131 | 8.4% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 42 | 381 | 11.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 47 | 131 | 35.9% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 123 | 381 | 32.3% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 36 | 487 | 7.4% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 487 | 0.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 487 | 0.6% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

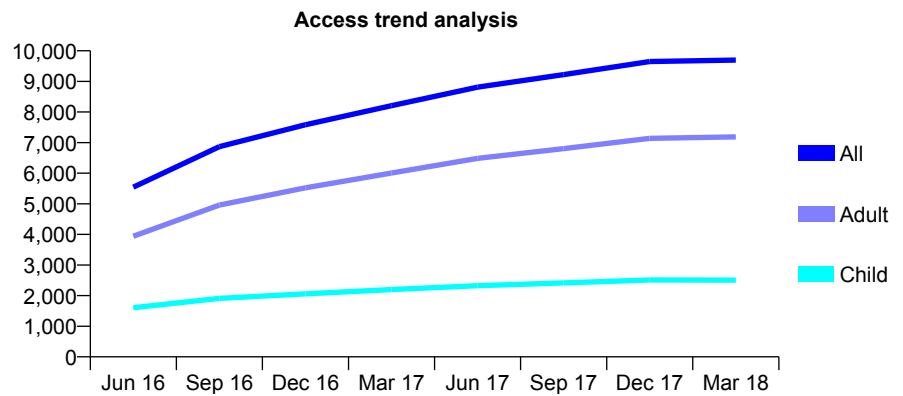
Q47 - Vital Signs At a Glance Contract Report for 121282/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Sandy Lane Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 19/01/2016 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 25,460 |
| Carry forward general activity (UDA) | 1,308 |
| 17/18 Contracted orthodontic activity (UOA) | 322 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £764,583.37 |

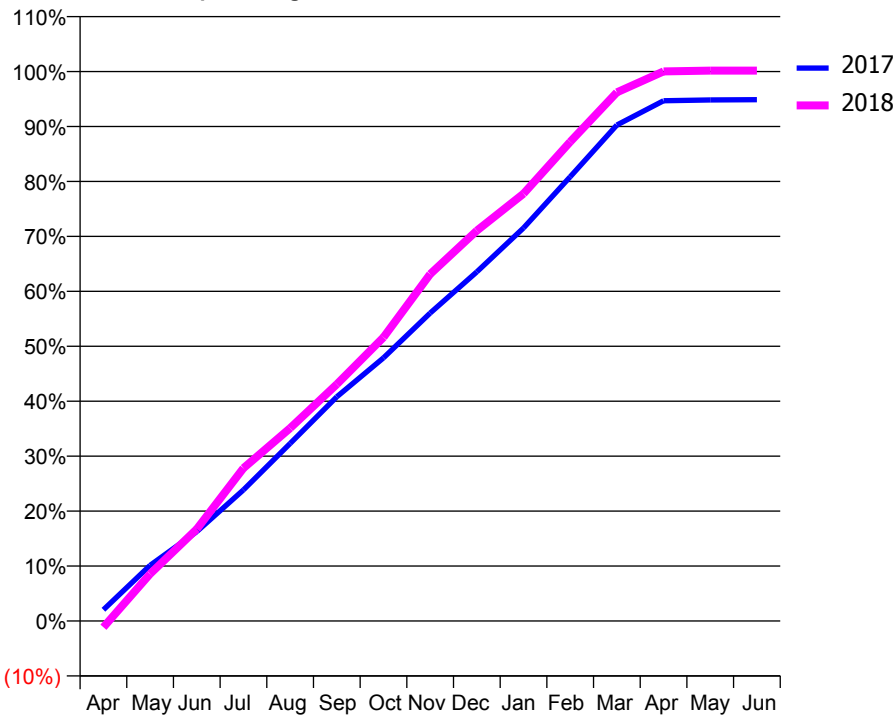
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 8,205 | |
| Quarter ending June 2017 | 8,811 | ↑ |
| Quarter ending September 2017 | 9,221 | ↑ |
| Quarter ending December 2017 | 9,651 | ↑ |
| Quarter ending March 2018 | 9,695 | → |
| Variance since March 2017 | 18.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 522 | -291 |
| May | 2,580 | 2,184 |
| June | 4,140 | 4,262 |
| July | 6,079 | 7,085 |
| August | 8,226 | 8,936 |
| September | 10,389 | 10,967 |
| October | 12,192 | 13,145 |
| November | 14,269 | 16,073 |
| December | 16,178 | 18,090 |
| January | 18,213 | 19,796 |
| February | 20,586 | 22,204 |
| March | 22,979 | 24,494 |
| April | 24,104 | 25,464 |
| May | 24,141 | 25,502 |
| June | 24,152 | 25,503 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 619 | 4,392 | 14.1% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,951 | 11,052 | 17.7% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,734 | 4,392 | 62.2% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,388 | 11,052 | 57.8% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 897 | 15,119 | 5.9% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 166 | 15,119 | 1.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 122 | 15,119 | 0.8% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | 92.3% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 13 | 92.3% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

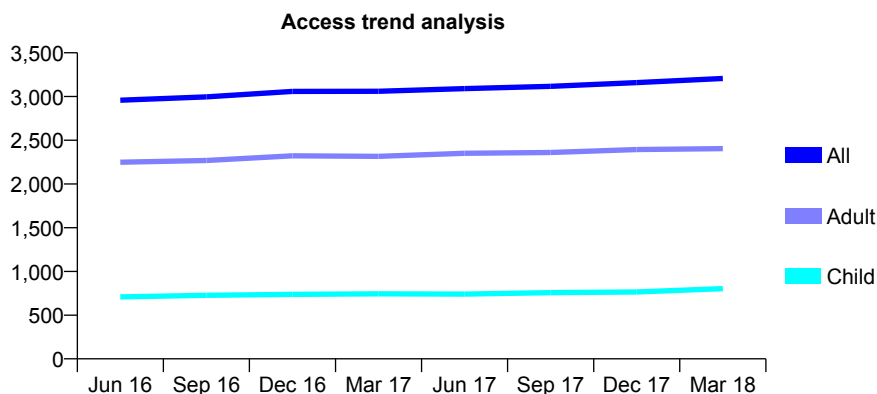
Q47 - Vital Signs At a Glance Contract Report for 122181/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Sedbergh Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,754 |
| Carry forward general activity (UDA) | -75 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £221,510.10 |

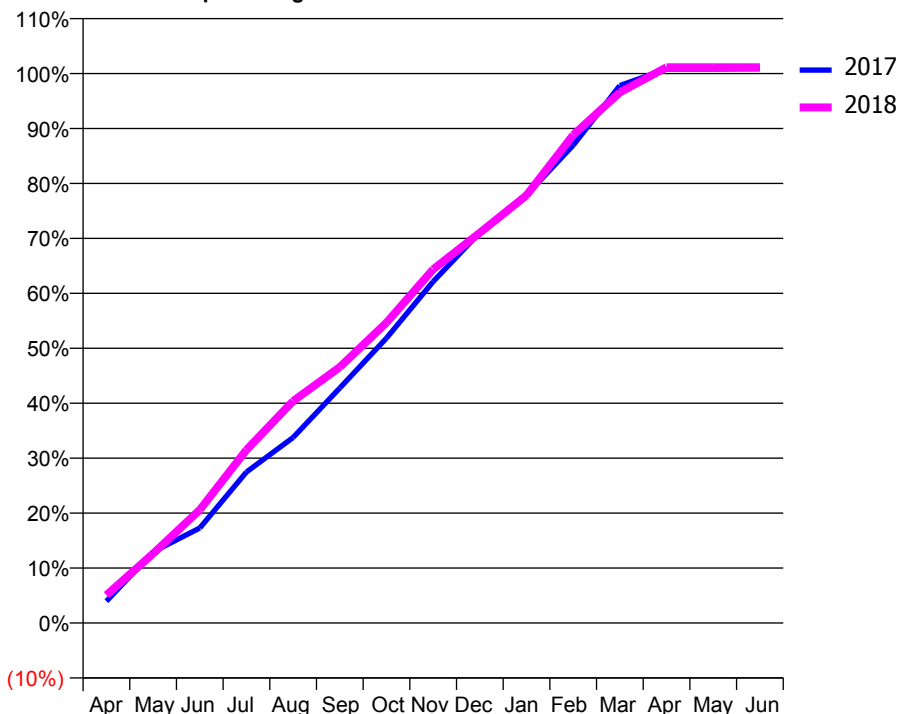
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,060 | |
| Quarter ending June 2017 | 3,091 | → |
| Quarter ending September 2017 | 3,117 | → |
| Quarter ending December 2017 | 3,159 | → |
| Quarter ending March 2018 | 3,207 | → |
| Variance since March 2017 | 4.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 347 | 446 |
| May | 1,134 | 1,106 |
| June | 1,513 | 1,803 |
| July | 2,405 | 2,759 |
| August | 2,956 | 3,536 |
| September | 3,744 | 4,078 |
| October | 4,540 | 4,785 |
| November | 5,440 | 5,635 |
| December | 6,222 | 6,216 |
| January | 6,818 | 6,814 |
| February | 7,610 | 7,773 |
| March | 8,561 | 8,454 |
| April | 8,826 | 8,853 |
| May | 8,826 | 8,853 |
| June | 8,829 | 8,853 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 133 | 1,510 | 8.8% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 673 | 4,303 | 15.6% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,084 | 1,510 | 71.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,975 | 4,303 | 69.1% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 334 | 4,941 | 6.8% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 58 | 4,941 | 1.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 118 | 4,941 | 2.4% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

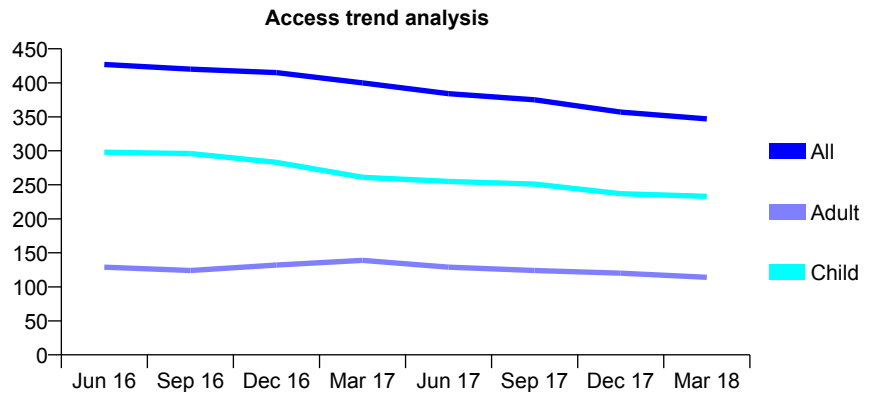
Q47 - Vital Signs At a Glance Contract Report for 123188/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Cramond House Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2011 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,520 |
| Carry forward general activity (UDA) | -7 |
| 17/18 Contracted orthodontic activity (UOA) | 340 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £57,017.35 |

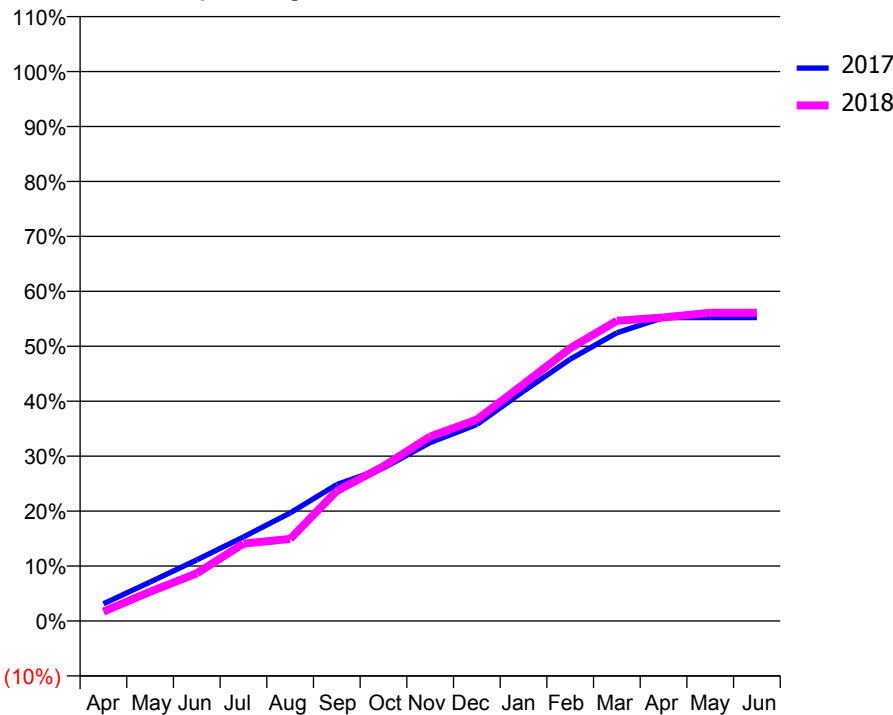
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 400 | |
| Quarter ending June 2017 | 384 | ↓ |
| Quarter ending September 2017 | 375 | ↓ |
| Quarter ending December 2017 | 357 | ↓ |
| Quarter ending March 2018 | 347 | ↓ |
| Variance since March 2017 | (13.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 57 | 26 |
| May | 129 | 81 |
| June | 202 | 132 |
| July | 279 | 214 |
| August | 358 | 227 |
| September | 452 | 360 |
| October | 507 | 428 |
| November | 591 | 510 |
| December | 651 | 557 |
| January | 761 | 655 |
| February | 867 | 754 |
| March | 955 | 831 |
| April | 1,005 | 840 |
| May | 1,005 | 853 |
| June | 1,005 | 853 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 52 | 464 | 11.2% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 25 | 106 | 23.6% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 320 | 464 | 69.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 69 | 106 | 65.1% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 3 | 507 | 0.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 507 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 507 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

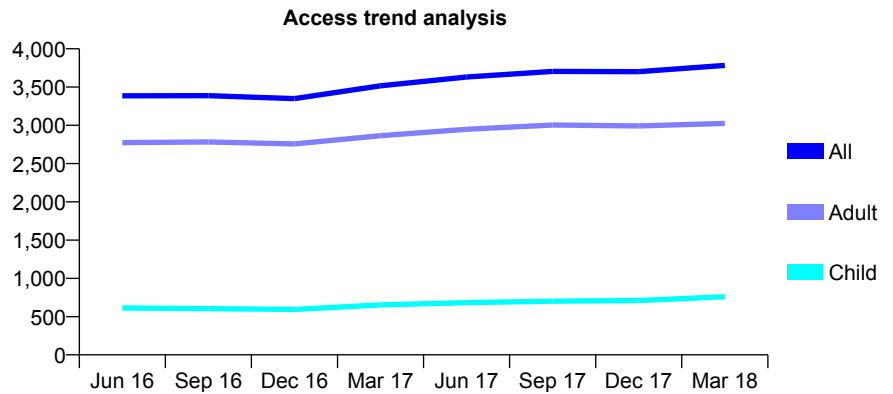
Q47 - Vital Signs At a Glance Contract Report for 123234/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | Mr N. Gokul |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 05/01/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,136 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £297,068.97 |

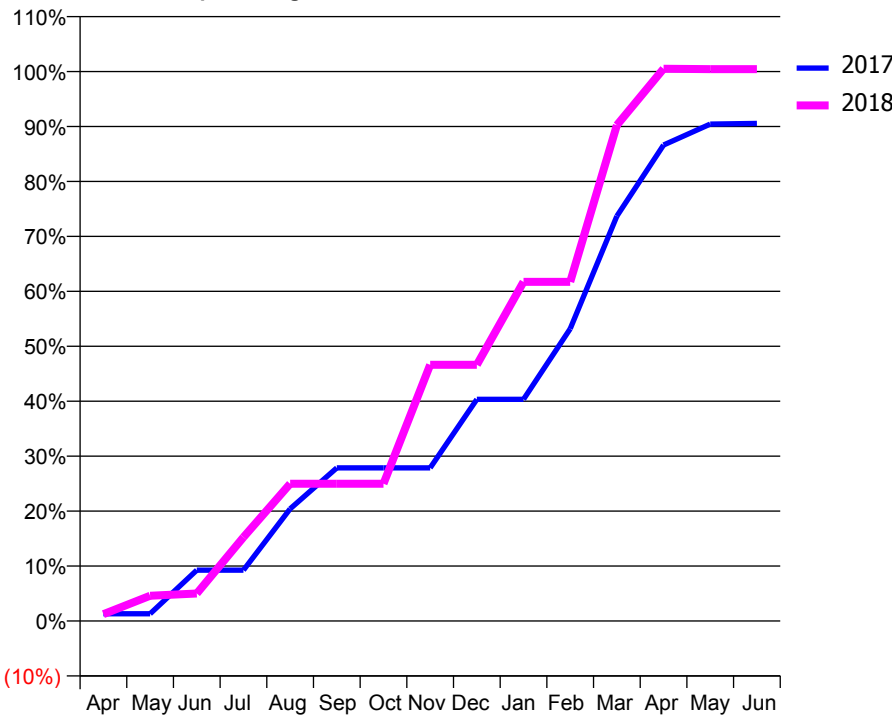
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,517 | |
| Quarter ending June 2017 | 3,632 | ↑ |
| Quarter ending September 2017 | 3,705 | ↑ |
| Quarter ending December 2017 | 3,701 | → |
| Quarter ending March 2018 | 3,783 | ↑ |
| Variance since March 2017 | 7.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 174 | 163 |
| May | 174 | 604 |
| June | 1,217 | 658 |
| July | 1,217 | 2,004 |
| August | 2,684 | 3,283 |
| September | 3,660 | 3,283 |
| October | 3,660 | 3,283 |
| November | 3,660 | 6,126 |
| December | 5,301 | 6,126 |
| January | 5,301 | 8,107 |
| February | 6,986 | 8,107 |
| March | 9,679 | 11,854 |
| April | 11,378 | 13,201 |
| May | 11,880 | 13,191 |
| June | 11,894 | 13,191 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 80 | 1,100 | 7.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 950 | 4,947 | 19.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 575 | 1,100 | 52.3% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,775 | 4,947 | 56.1% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 280 | 6,009 | 4.7% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 83 | 6,009 | 1.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 147 | 6,009 | 2.4% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 16 | 18 | 88.9% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 18 | 83.3% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

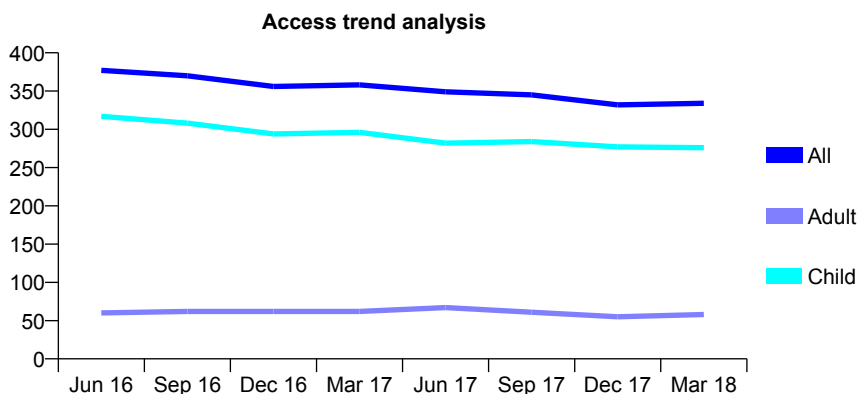
Q47 - Vital Signs At a Glance Contract Report for 123730/0001 - Year end March 2018

| | |
|----------------------|--------------------------------------|
| Name or company name | J B Jefferies The Dental Surgery Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 815 |
| Carry forward general activity (UDA) | -15 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £19,489.83 |

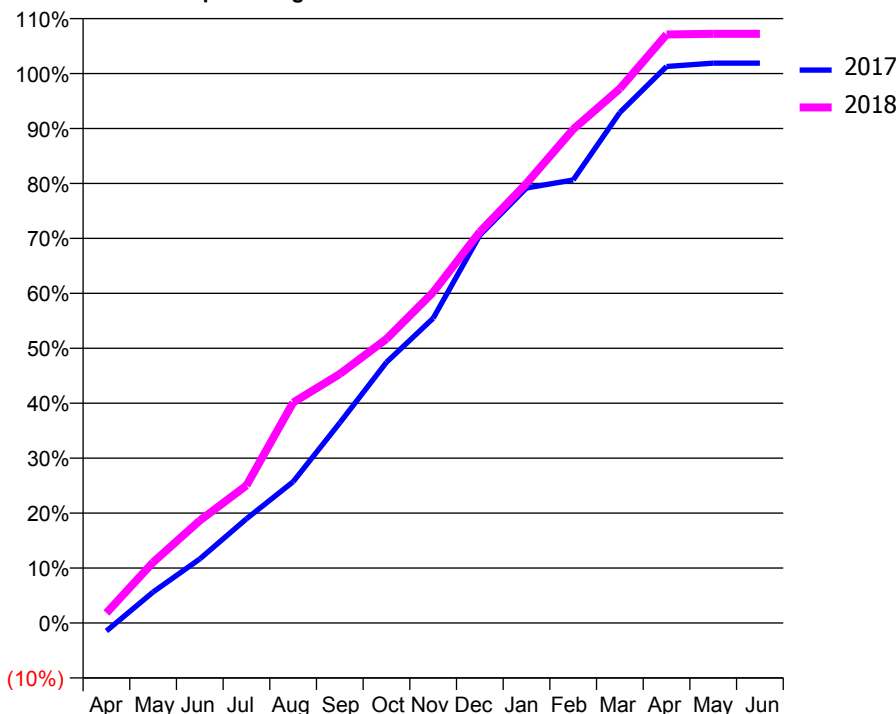
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 358 | |
| Quarter ending June 2017 | 349 | ↓ |
| Quarter ending September 2017 | 345 | ↓ |
| Quarter ending December 2017 | 332 | ↓ |
| Quarter ending March 2018 | 334 | → |
| Variance since March 2017 | (6.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | -12 | 15 |
| May | 46 | 90 |
| June | 95 | 152 |
| July | 155 | 204 |
| August | 210 | 327 |
| September | 297 | 369 |
| October | 387 | 421 |
| November | 452 | 491 |
| December | 575 | 580 |
| January | 645 | 652 |
| February | 657 | 732 |
| March | 757 | 793 |
| April | 825 | 873 |
| May | 830 | 874 |
| June | 830 | 874 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 67 | 536 | 12.5% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 11 | 0.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 353 | 536 | 65.9% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 11 | 0.0% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 14 | 535 | 2.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 535 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 535 | 0.2% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

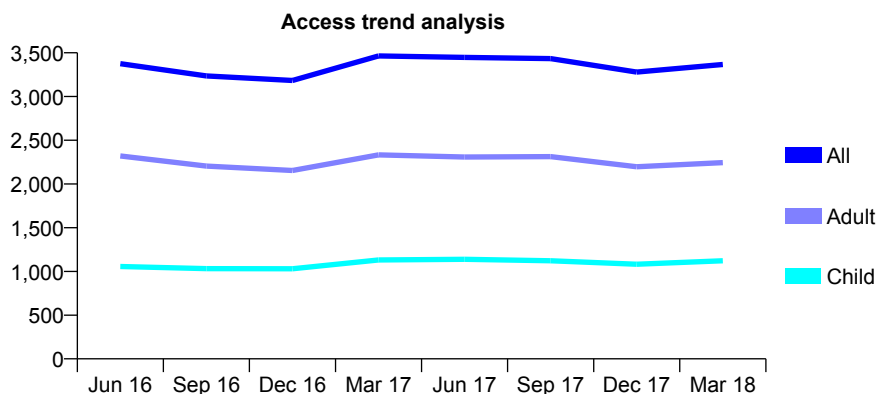
Q47 - Vital Signs At a Glance Contract Report for 123935/0001 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | The Smile Clinic Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,250 |
| Carry forward general activity (UDA) | 178 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £275,368.37 |

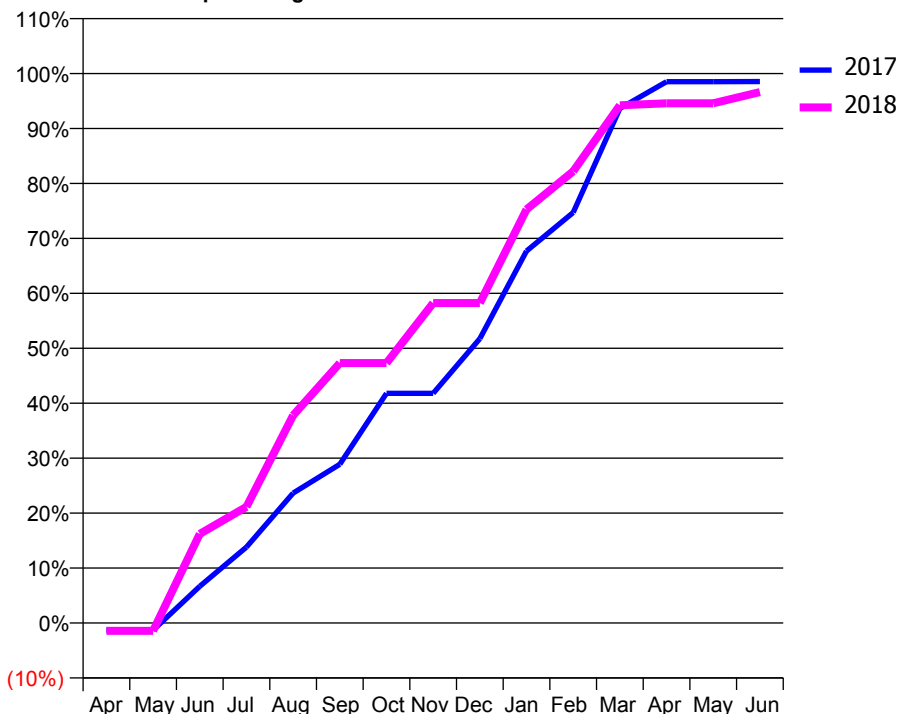
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,464 | |
| Quarter ending June 2017 | 3,447 | → |
| Quarter ending September 2017 | 3,434 | → |
| Quarter ending December 2017 | 3,279 | ↓ |
| Quarter ending March 2018 | 3,366 | ↑ |
| Variance since March 2017 | (2.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -163 | -178 |
| May | -163 | -178 |
| June | 818 | 1,988 |
| July | 1,693 | 2,591 |
| August | 2,898 | 4,631 |
| September | 3,539 | 5,797 |
| October | 5,120 | 5,797 |
| November | 5,120 | 7,132 |
| December | 6,340 | 7,132 |
| January | 8,291 | 9,221 |
| February | 9,150 | 10,070 |
| March | 11,471 | 11,540 |
| April | 12,068 | 11,587 |
| May | 12,068 | 11,587 |
| June | 12,072 | 11,835 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 76 | 1,603 | 4.7% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 616 | 3,493 | 17.6% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,033 | 1,603 | 64.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,907 | 3,493 | 54.6% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 265 | 4,903 | 5.4% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 142 | 4,903 | 2.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 139 | 4,903 | 2.8% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

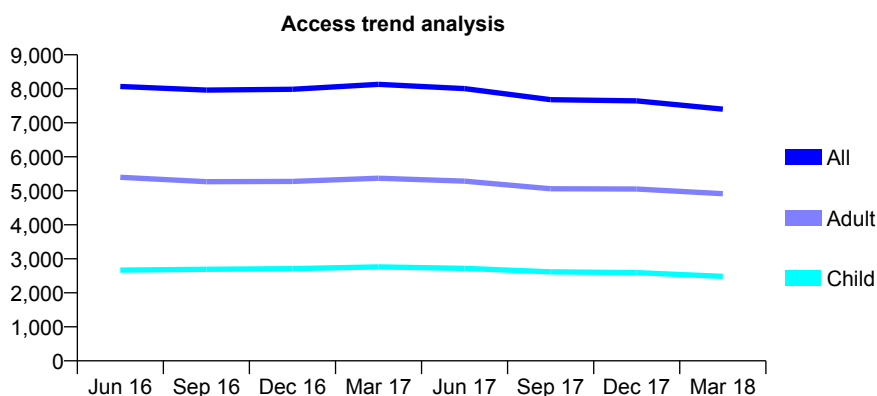
Q47 - Vital Signs At a Glance Contract Report for 125652/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Park House Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

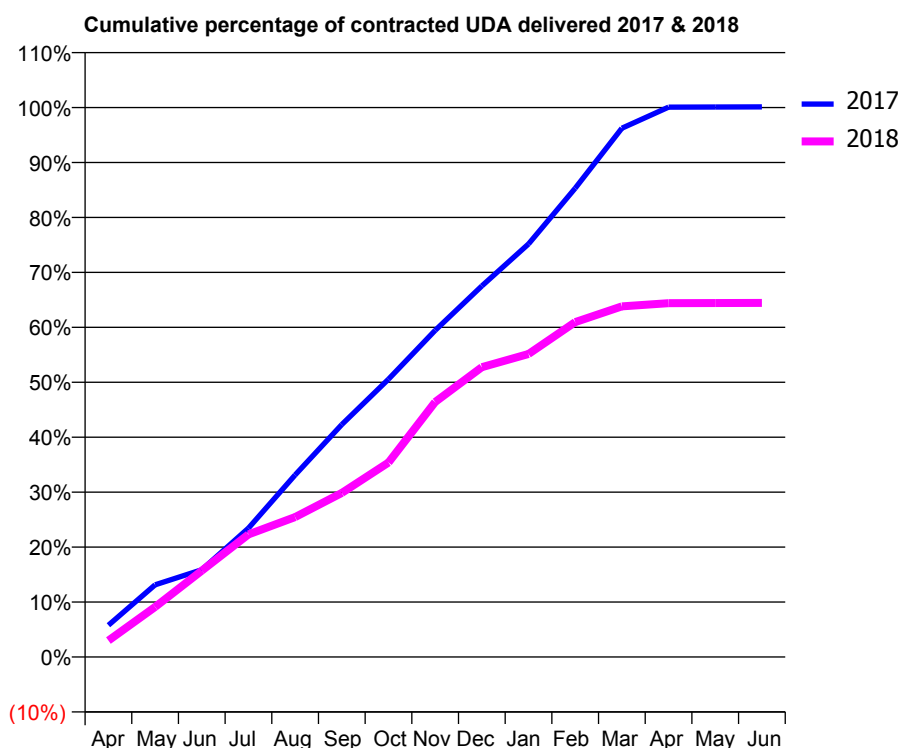
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 25,000 |
| Carry forward general activity (UDA) | -26 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £675,062.95 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 8,133 | |
| Quarter ending June 2017 | 8,004 | ↓ |
| Quarter ending September 2017 | 7,680 | ↓ |
| Quarter ending December 2017 | 7,645 | → |
| Quarter ending March 2018 | 7,403 | ↓ |
| Variance since March 2017 | (9.0%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,449 | 748 |
| May | 3,287 | 2,275 |
| June | 3,973 | 3,925 |
| July | 5,864 | 5,579 |
| August | 8,281 | 6,365 |
| September | 10,575 | 7,464 |
| October | 12,643 | 8,849 |
| November | 14,859 | 11,601 |
| December | 16,878 | 13,188 |
| January | 18,791 | 13,784 |
| February | 21,329 | 15,239 |
| March | 24,058 | 15,950 |
| April | 25,018 | 16,099 |
| May | 25,024 | 16,105 |
| June | 25,026 | 16,112 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 374 | 2,921 | 12.8% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 720 | 4,890 | 14.7% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,665 | 2,921 | 57.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,535 | 4,890 | 51.8% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 711 | 7,457 | 9.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 43 | 7,457 | 0.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 19 | 7,457 | 0.3% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | 91.7% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | 91.7% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

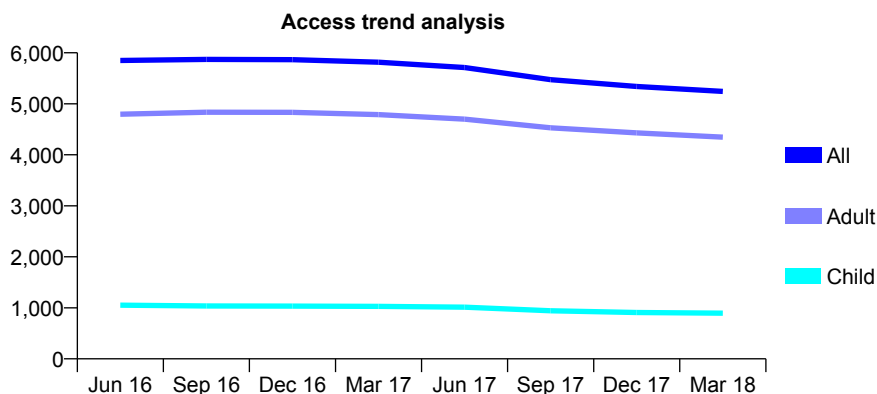
Q47 - Vital Signs At a Glance Contract Report for 125989/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Cottage Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,141 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £459,547.46 |

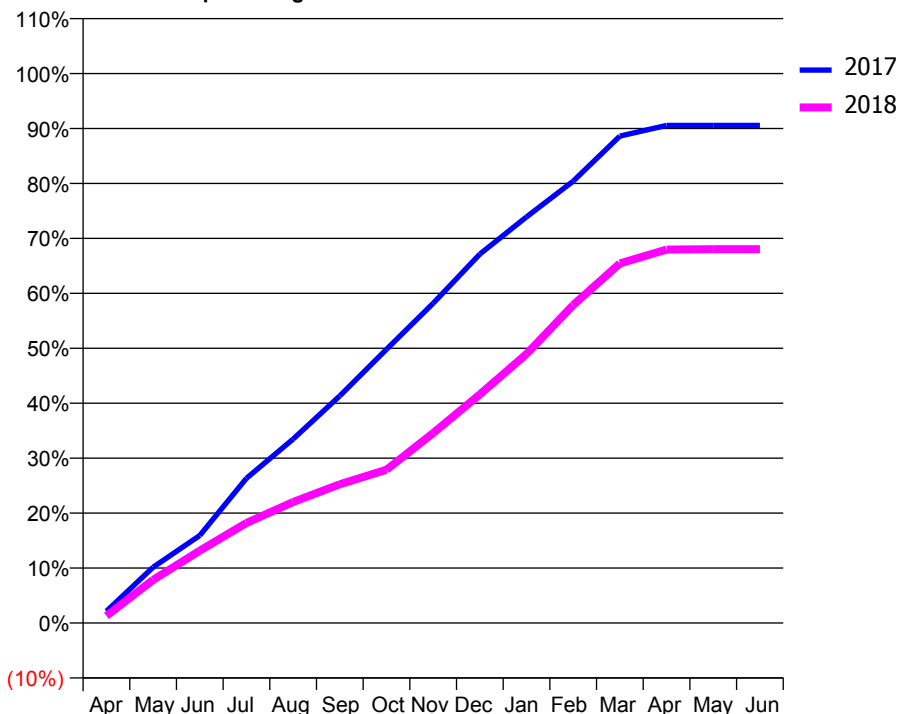
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,816 | |
| Quarter ending June 2017 | 5,712 | ↓ |
| Quarter ending September 2017 | 5,473 | ↓ |
| Quarter ending December 2017 | 5,339 | ↓ |
| Quarter ending March 2018 | 5,242 | ↓ |
| Variance since March 2017 | (9.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 392 | 237 |
| May | 1,842 | 1,424 |
| June | 2,888 | 2,388 |
| July | 4,779 | 3,302 |
| August | 6,074 | 3,995 |
| September | 7,498 | 4,579 |
| October | 9,034 | 5,060 |
| November | 10,554 | 6,271 |
| December | 12,179 | 7,546 |
| January | 13,408 | 8,880 |
| February | 14,588 | 10,498 |
| March | 16,077 | 11,871 |
| April | 16,426 | 12,328 |
| May | 16,429 | 12,340 |
| June | 16,429 | 12,340 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 79 | 1,107 | 7.1% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 791 | 5,481 | 14.4% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 465 | 1,107 | 42.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,447 | 5,481 | 44.6% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 622 | 6,655 | 9.3% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 144 | 6,655 | 2.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 153 | 6,655 | 2.3% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

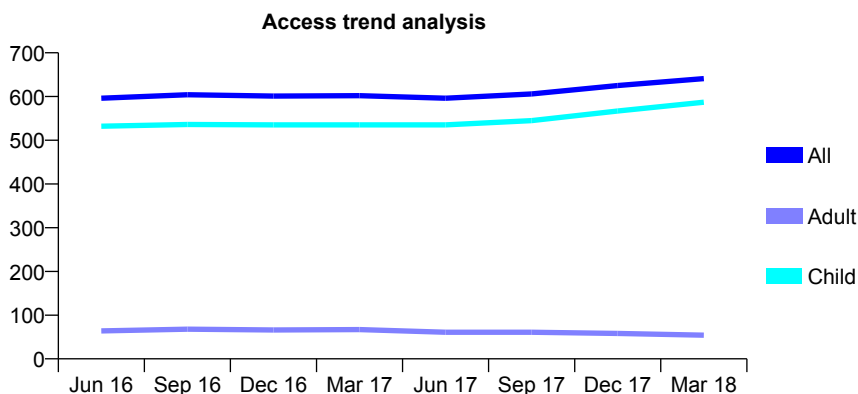
Q47 - Vital Signs At a Glance Contract Report for 126152/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | Debra Jones |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £43,842.28 |

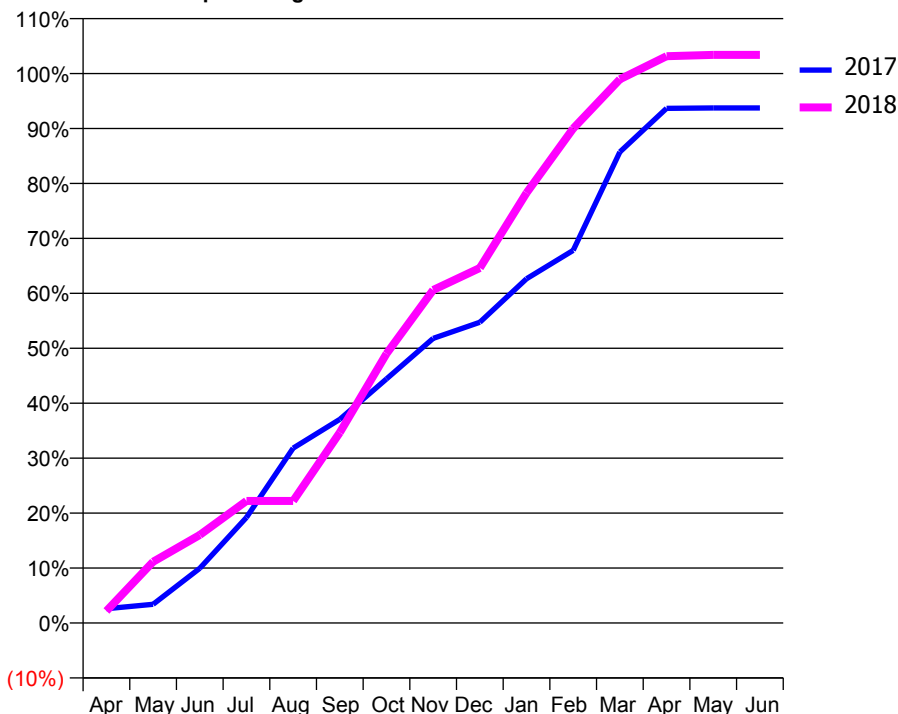
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 602 | |
| Quarter ending June 2017 | 596 | → |
| Quarter ending September 2017 | 606 | → |
| Quarter ending December 2017 | 625 | ↑ |
| Quarter ending March 2018 | 641 | ↑ |
| Variance since March 2017 | 6.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 52 | 44 |
| May | 68 | 223 |
| June | 199 | 320 |
| July | 384 | 444 |
| August | 636 | 444 |
| September | 741 | 693 |
| October | 888 | 980 |
| November | 1,036 | 1,212 |
| December | 1,095 | 1,292 |
| January | 1,253 | 1,565 |
| February | 1,356 | 1,800 |
| March | 1,714 | 1,979 |
| April | 1,873 | 2,063 |
| May | 1,874 | 2,068 |
| June | 1,874 | 2,068 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 195 | 1,142 | 17.1% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 1 | 0.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 722 | 1,142 | 63.2% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 1 | 0.0% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 10 | 1,114 | 0.9% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,114 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 21 | 1,114 | 1.9% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

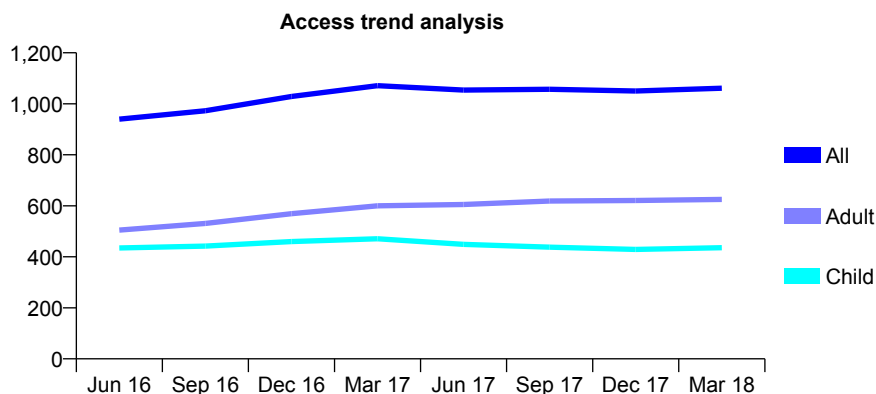
Q47 - Vital Signs At a Glance Contract Report for 126691/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Diamond Smiles Dental Centre |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/07/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 3,299 |
| Carry forward general activity (UDA) | -24 |
| 17/18 Contracted orthodontic activity (UOA) | 438 |
| Carry forward orthodontic activity (UOA) | 14 |
| Baseline contract value | £106,180.97 |

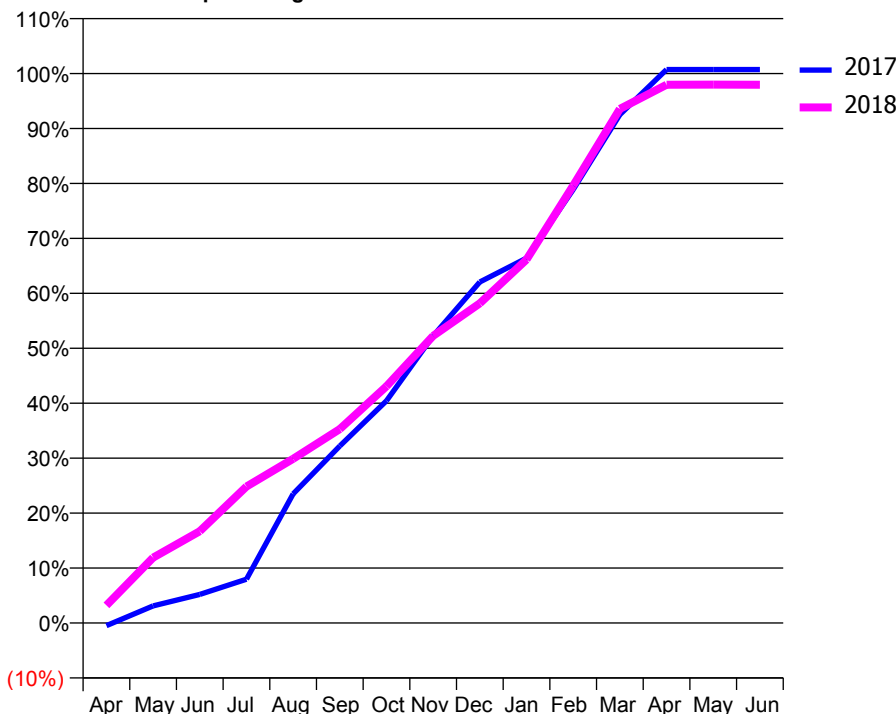
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,071 | |
| Quarter ending June 2017 | 1,054 | ↓ |
| Quarter ending September 2017 | 1,057 | → |
| Quarter ending December 2017 | 1,050 | → |
| Quarter ending March 2018 | 1,061 | → |
| Variance since March 2017 | (0.9%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | -17 | 106 |
| May | 103 | 393 |
| June | 172 | 551 |
| July | 263 | 819 |
| August | 775 | 986 |
| September | 1,063 | 1,164 |
| October | 1,334 | 1,421 |
| November | 1,724 | 1,724 |
| December | 2,047 | 1,919 |
| January | 2,191 | 2,182 |
| February | 2,603 | 2,627 |
| March | 3,052 | 3,087 |
| April | 3,323 | 3,231 |
| May | 3,323 | 3,233 |
| June | 3,323 | 3,231 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 107 | 773 | 13.8% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 145 | 803 | 18.1% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 429 | 773 | 55.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 394 | 803 | 49.1% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 133 | 1,508 | 8.8% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 17 | 1,508 | 1.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 4 | 1,508 | 0.3% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

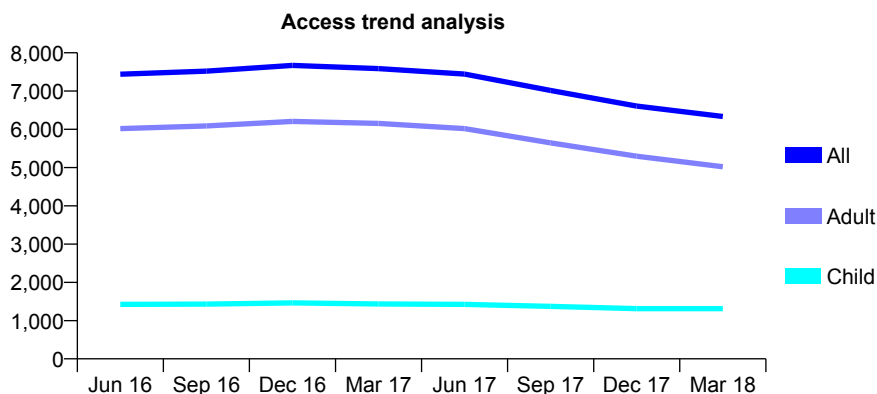
Q47 - Vital Signs At a Glance Contract Report for 127345/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | Red Rose Dental |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,201 |
| Carry forward general activity (UDA) | -404 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £549,682.13 |

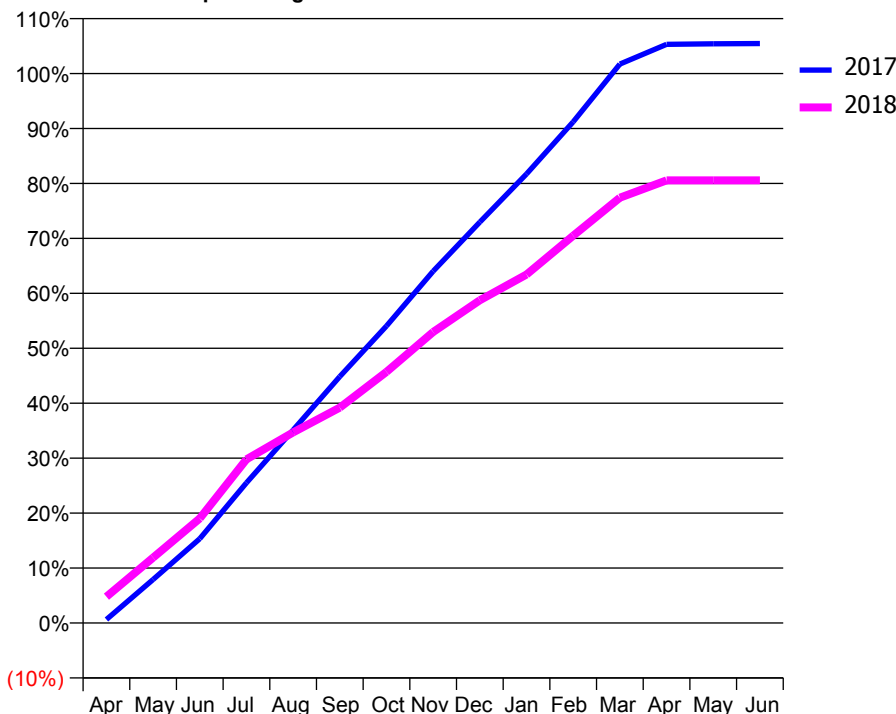
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 7,586 | |
| Quarter ending June 2017 | 7,443 | ↓ |
| Quarter ending September 2017 | 7,016 | ↓ |
| Quarter ending December 2017 | 6,609 | ↓ |
| Quarter ending March 2018 | 6,336 | ↓ |
| Variance since March 2017 | (16.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 129 | 970 |
| May | 1,601 | 2,406 |
| June | 3,100 | 3,847 |
| July | 5,153 | 6,018 |
| August | 7,096 | 7,009 |
| September | 9,059 | 7,920 |
| October | 10,919 | 9,235 |
| November | 12,935 | 10,701 |
| December | 14,740 | 11,866 |
| January | 16,507 | 12,811 |
| February | 18,425 | 14,237 |
| March | 20,546 | 15,633 |
| April | 21,273 | 16,274 |
| May | 21,291 | 16,273 |
| June | 21,304 | 16,273 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 109 | 1,811 | 6.0% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 766 | 6,349 | 12.1% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,056 | 1,811 | 58.3% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,790 | 6,349 | 59.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 616 | 8,160 | 7.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 29 | 8,160 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 100 | 8,160 | 1.2% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 11 | 81.8% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

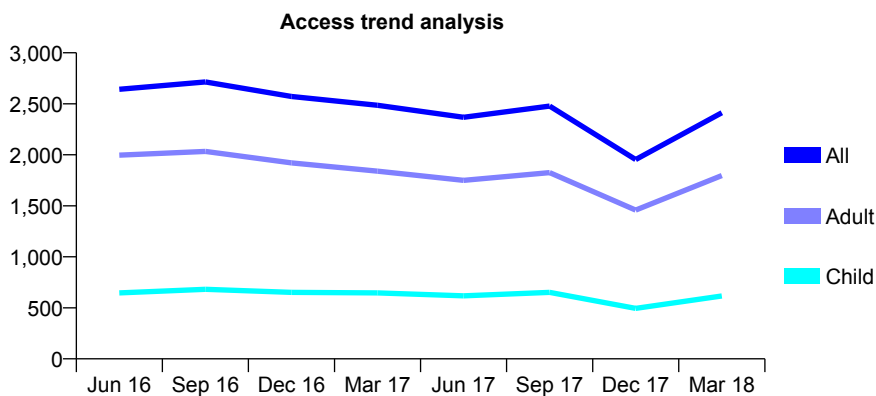
Q47 - Vital Signs At a Glance Contract Report for 129003/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | Mr Assim Ghaffoor |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,874 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £166,956.75 |

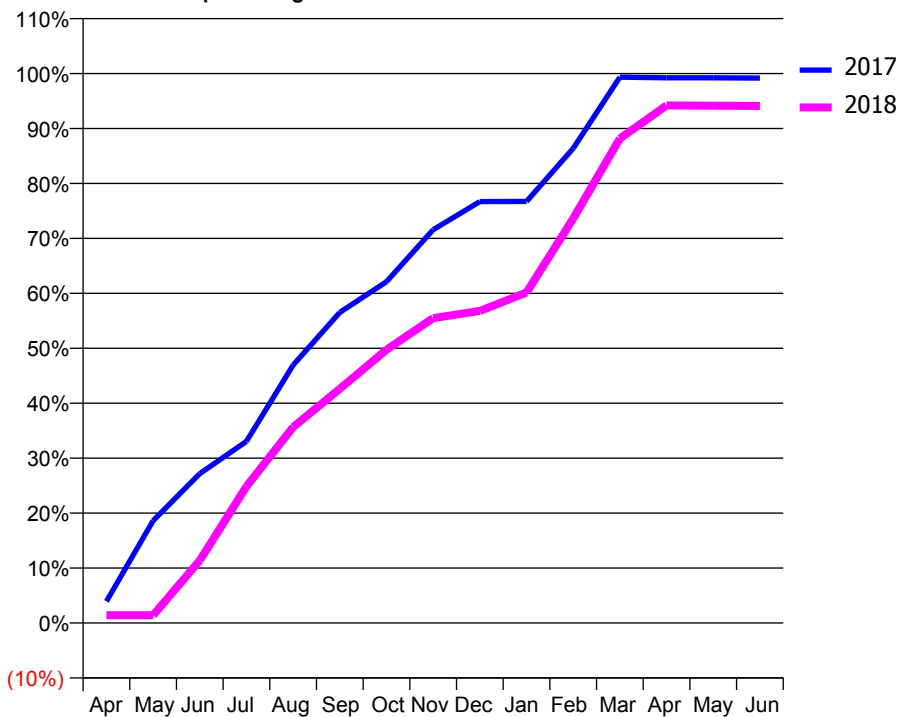
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,486 | |
| Quarter ending June 2017 | 2,368 | ↓ |
| Quarter ending September 2017 | 2,478 | ↑ |
| Quarter ending December 2017 | 1,953 | ↓ |
| Quarter ending March 2018 | 2,413 | ↑ |
| Variance since March 2017 | (2.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 350 | 126 |
| May | 1,653 | 126 |
| June | 2,413 | 1,010 |
| July | 2,933 | 2,205 |
| August | 4,166 | 3,164 |
| September | 5,017 | 3,782 |
| October | 5,512 | 4,413 |
| November | 6,352 | 4,924 |
| December | 6,805 | 5,040 |
| January | 6,808 | 5,337 |
| February | 7,664 | 6,533 |
| March | 8,815 | 7,824 |
| April | 8,803 | 8,359 |
| May | 8,803 | 8,353 |
| June | 8,800 | 8,350 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 61 | 1,086 | 5.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 231 | 2,979 | 7.8% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 495 | 1,086 | 45.6% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,248 | 2,979 | 41.9% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 167 | 4,286 | 3.9% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 40 | 4,286 | 0.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 37 | 4,286 | 0.9% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

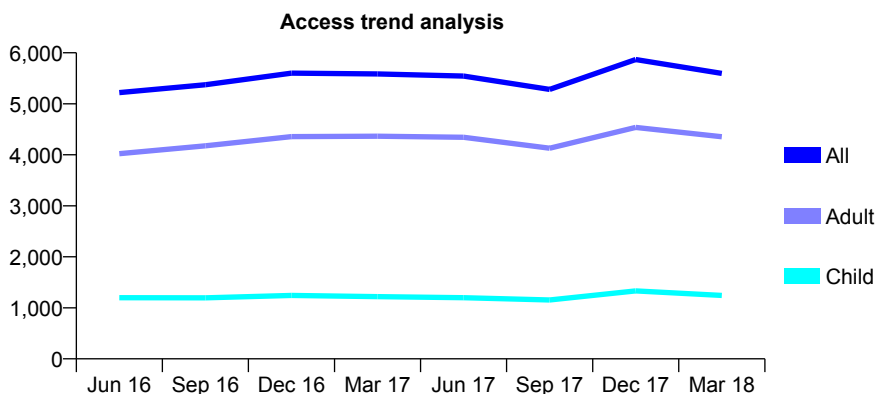
Q47 - Vital Signs At a Glance Contract Report for 129003/0002 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | Mr Assim Ghaffoor |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | |

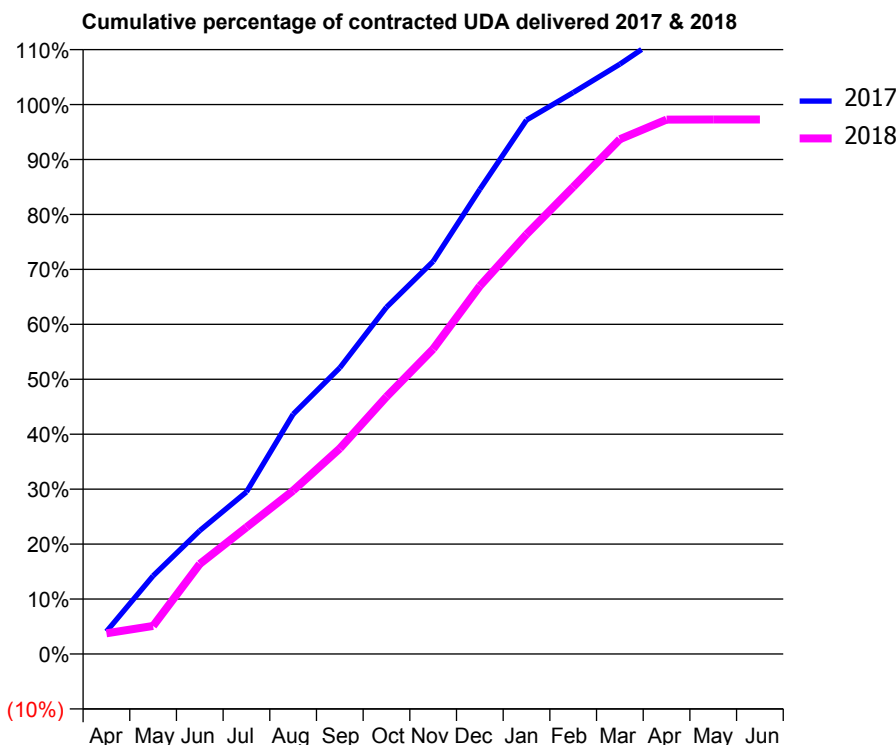
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,250 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £430,443.86 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,585 | |
| Quarter ending June 2017 | 5,543 | → |
| Quarter ending September 2017 | 5,282 | ↓ |
| Quarter ending December 2017 | 5,867 | ↑ |
| Quarter ending March 2018 | 5,595 | ↓ |
| Variance since March 2017 | 0.2% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 666 | 728 |
| May | 2,313 | 984 |
| June | 3,649 | 3,156 |
| July | 4,793 | 4,438 |
| August | 7,093 | 5,724 |
| September | 8,465 | 7,200 |
| October | 10,256 | 9,014 |
| November | 11,612 | 10,688 |
| December | 13,743 | 12,890 |
| January | 15,793 | 14,702 |
| February | 16,605 | 16,363 |
| March | 17,444 | 18,033 |
| April | 18,371 | 18,721 |
| May | 18,371 | 18,724 |
| June | 18,375 | 18,724 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 165 | 2,483 | 6.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 968 | 7,902 | 12.3% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,494 | 2,483 | 60.2% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,376 | 7,902 | 55.4% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 584 | 10,106 | 5.8% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 117 | 10,106 | 1.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 101 | 10,106 | 1.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | 91.7% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 12 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

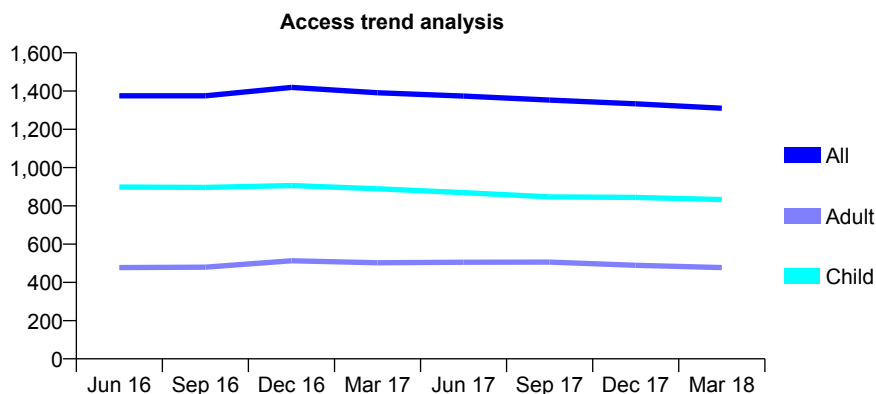
Q47 - Vital Signs At a Glance Contract Report for 129593/0002 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | Horn Hill Care Services Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/08/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,064 |
| Carry forward general activity (UDA) | -12 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £146,737.65 |

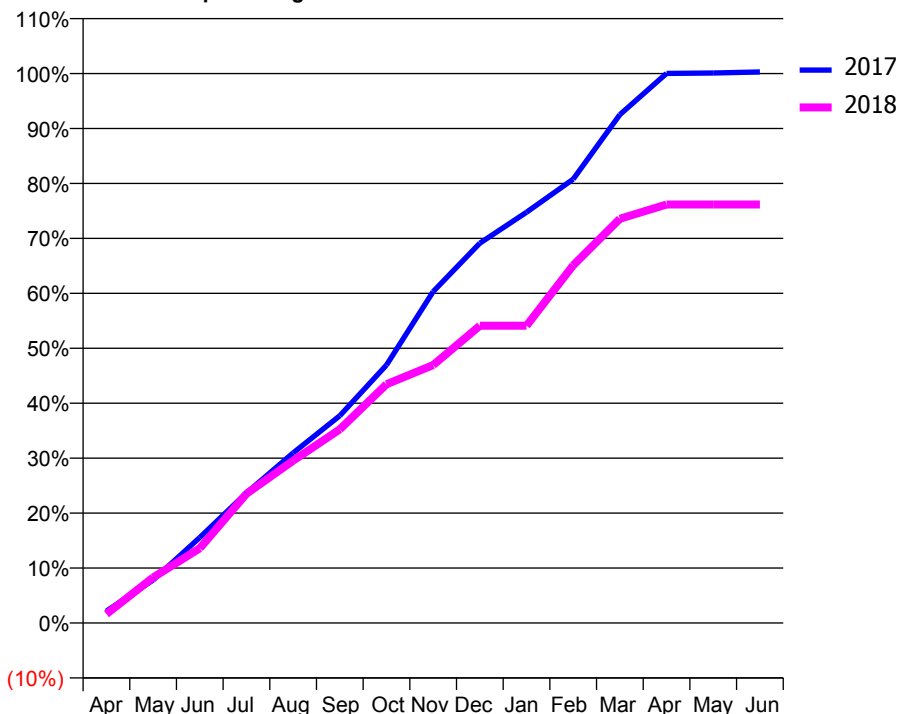
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,391 | |
| Quarter ending June 2017 | 1,374 | ↓ |
| Quarter ending September 2017 | 1,353 | ↓ |
| Quarter ending December 2017 | 1,333 | ↓ |
| Quarter ending March 2018 | 1,310 | ↓ |
| Variance since March 2017 | (5.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 94 | 83 |
| May | 337 | 419 |
| June | 670 | 688 |
| July | 1,019 | 1,191 |
| August | 1,332 | 1,496 |
| September | 1,624 | 1,784 |
| October | 2,020 | 2,200 |
| November | 2,596 | 2,378 |
| December | 2,975 | 2,740 |
| January | 3,218 | 2,740 |
| February | 3,476 | 3,296 |
| March | 3,982 | 3,725 |
| April | 4,305 | 3,857 |
| May | 4,308 | 3,857 |
| June | 4,316 | 3,857 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 159 | 1,579 | 10.1% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 127 | 629 | 20.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,184 | 1,579 | 75.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 381 | 629 | 60.6% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 164 | 2,110 | 7.8% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 2,110 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 2,110 | 0.3% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

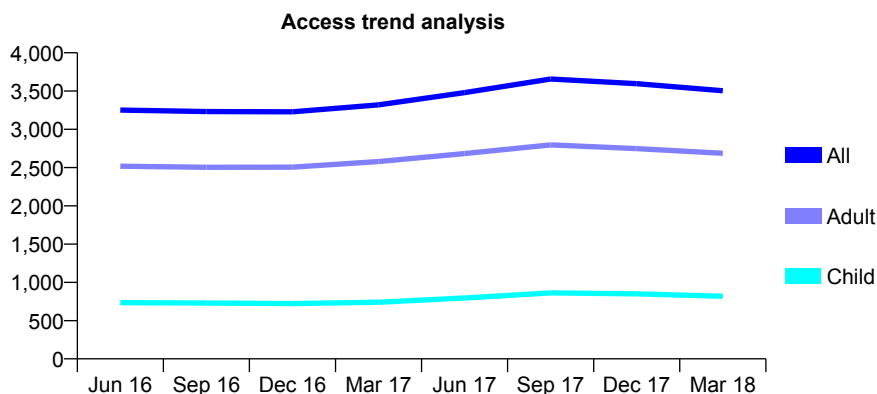
Q47 - Vital Signs At a Glance Contract Report for 129623/0002 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | Diamond Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,465 |
| Carry forward general activity (UDA) | -209 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £227,040.13 |

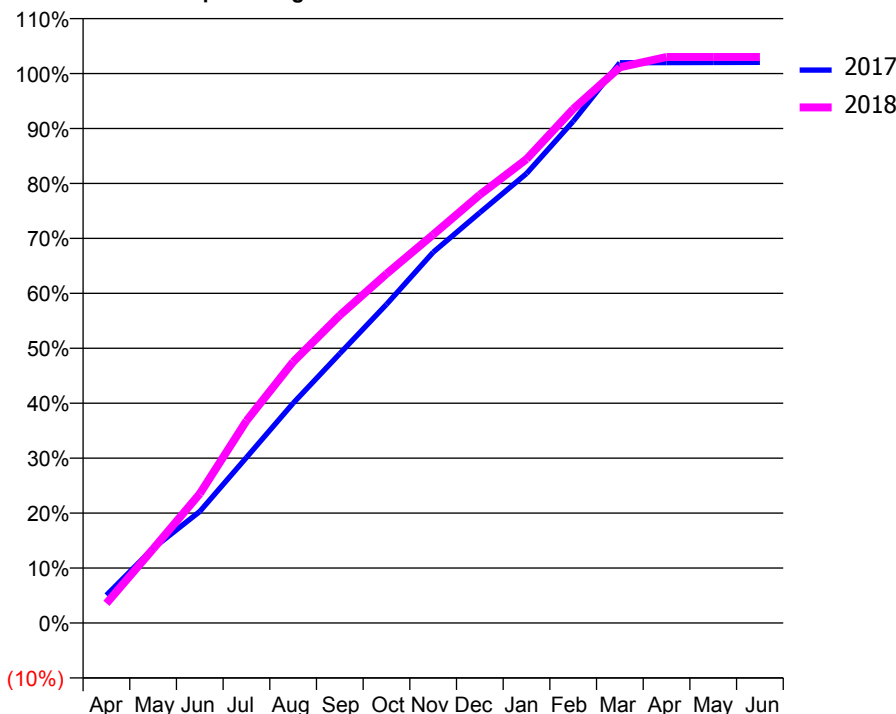
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 3,319 | |
| Quarter ending June 2017 | 3,480 | ↑ |
| Quarter ending September 2017 | 3,658 | ↑ |
| Quarter ending December 2017 | 3,597 | ↓ |
| Quarter ending March 2018 | 3,505 | ↓ |
| Variance since March 2017 | 5.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 530 | 374 |
| May | 1,423 | 1,410 |
| June | 2,125 | 2,462 |
| July | 3,152 | 3,852 |
| August | 4,185 | 4,974 |
| September | 5,130 | 5,861 |
| October | 6,067 | 6,649 |
| November | 7,062 | 7,396 |
| December | 7,815 | 8,156 |
| January | 8,559 | 8,833 |
| February | 9,555 | 9,788 |
| March | 10,669 | 10,583 |
| April | 10,673 | 10,778 |
| May | 10,674 | 10,780 |
| June | 10,677 | 10,780 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 83 | 1,183 | 7.0% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 663 | 4,207 | 15.8% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 687 | 1,183 | 58.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,401 | 4,207 | 57.1% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 311 | 5,500 | 5.7% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 63 | 5,500 | 1.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 96 | 5,500 | 1.7% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 16 | 18 | 88.9% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 18 | 94.4% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

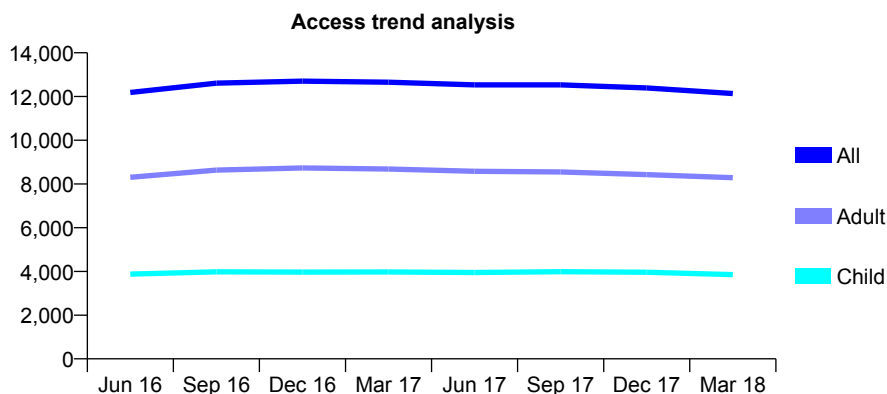
Q47 - Vital Signs At a Glance Contract Report for 131423/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Railway Road Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 39,500 |
| Carry forward general activity (UDA) | 1,541 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,112,273.28 |

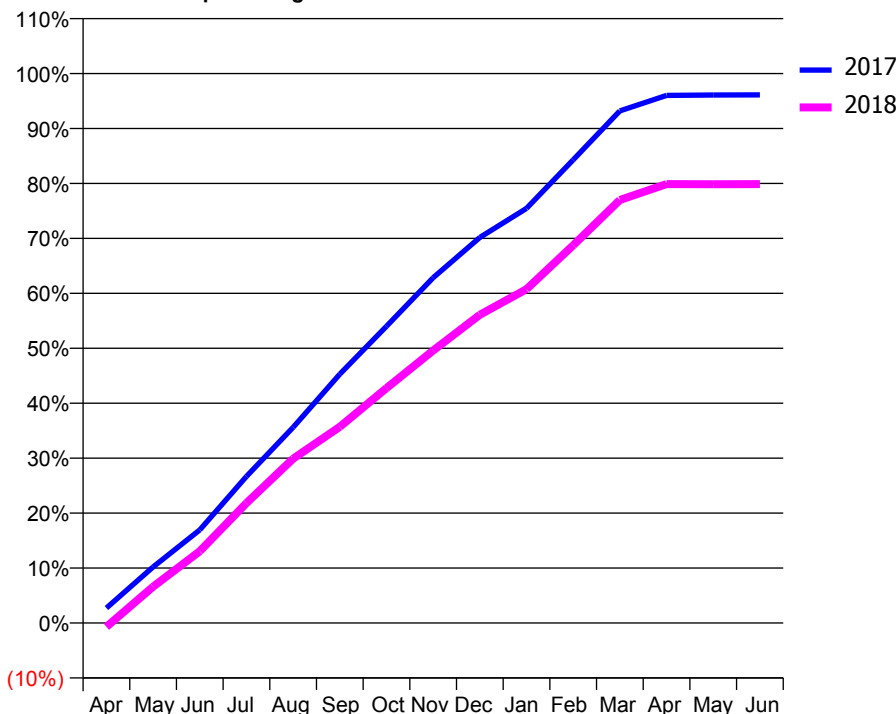
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 12,656 | |
| Quarter ending June 2017 | 12,531 | → |
| Quarter ending September 2017 | 12,534 | → |
| Quarter ending December 2017 | 12,392 | ↓ |
| Quarter ending March 2018 | 12,139 | ↓ |
| Variance since March 2017 | (4.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,081 | -283 |
| May | 4,029 | 2,613 |
| June | 6,700 | 5,164 |
| July | 10,541 | 8,622 |
| August | 14,066 | 11,814 |
| September | 17,891 | 14,103 |
| October | 21,328 | 16,884 |
| November | 24,823 | 19,593 |
| December | 27,718 | 22,152 |
| January | 29,808 | 23,995 |
| February | 33,295 | 27,153 |
| March | 36,817 | 30,408 |
| April | 37,927 | 31,548 |
| May | 37,955 | 31,542 |
| June | 37,959 | 31,547 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 274 | 4,897 | 5.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 802 | 8,512 | 9.4% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,497 | 4,897 | 51.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,791 | 8,512 | 44.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 749 | 13,404 | 5.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 47 | 13,404 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 159 | 13,404 | 1.2% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | 90.0% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 10 | 80.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

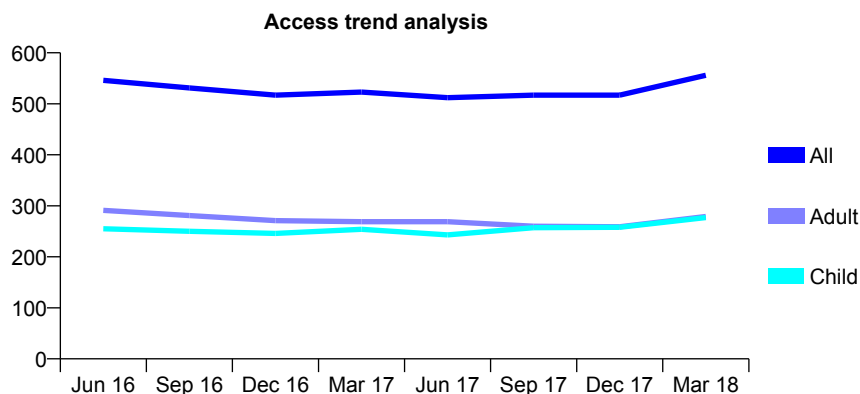
Q47 - Vital Signs At a Glance Contract Report for 131555/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Station House Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 07/02/2011 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,600 |
| Carry forward general activity (UDA) | 70 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £40,173.62 |

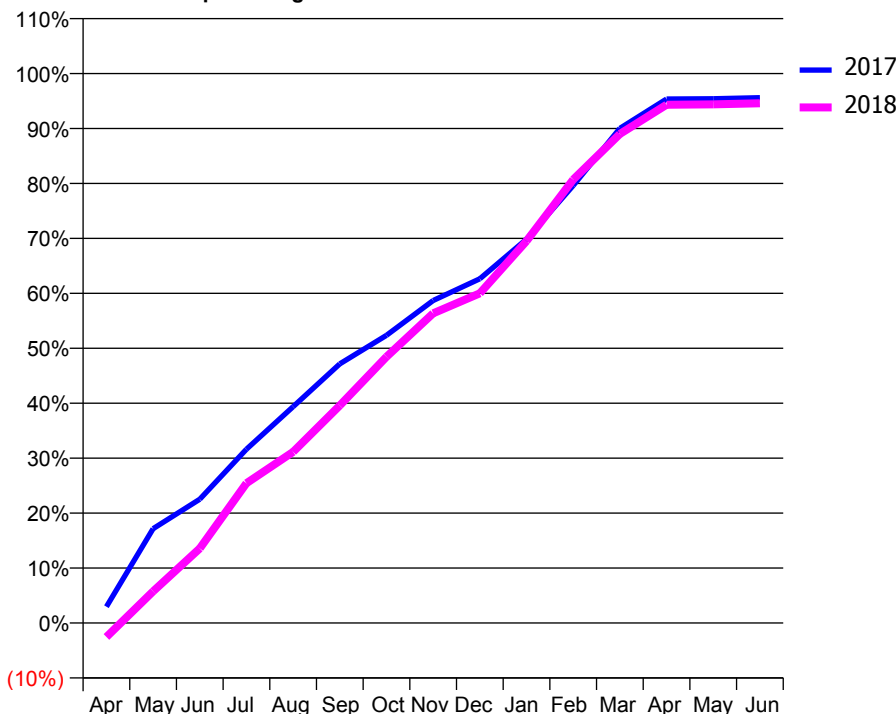
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 523 | |
| Quarter ending June 2017 | 512 | ↓ |
| Quarter ending September 2017 | 517 | → |
| Quarter ending December 2017 | 517 | → |
| Quarter ending March 2018 | 556 | ↑ |
| Variance since March 2017 | 6.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 48 | -41 |
| May | 275 | 92 |
| June | 360 | 217 |
| July | 506 | 407 |
| August | 630 | 498 |
| September | 755 | 634 |
| October | 838 | 775 |
| November | 939 | 902 |
| December | 1,002 | 960 |
| January | 1,118 | 1,112 |
| February | 1,274 | 1,291 |
| March | 1,440 | 1,424 |
| April | 1,526 | 1,509 |
| May | 1,527 | 1,510 |
| June | 1,530 | 1,513 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 69 | 495 | 13.9% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 86 | 390 | 22.1% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 282 | 495 | 57.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 206 | 390 | 52.8% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 71 | 868 | 8.2% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 5 | 868 | 0.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 868 | 0.8% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

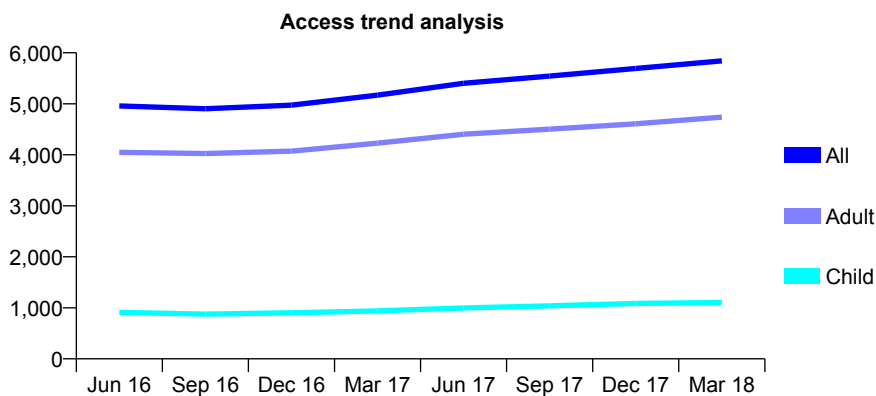
Q47 - Vital Signs At a Glance Contract Report for 133027/0001 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Dalton Dental Surgery Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,000 |
| Carry forward general activity (UDA) | 257 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £445,177.82 |

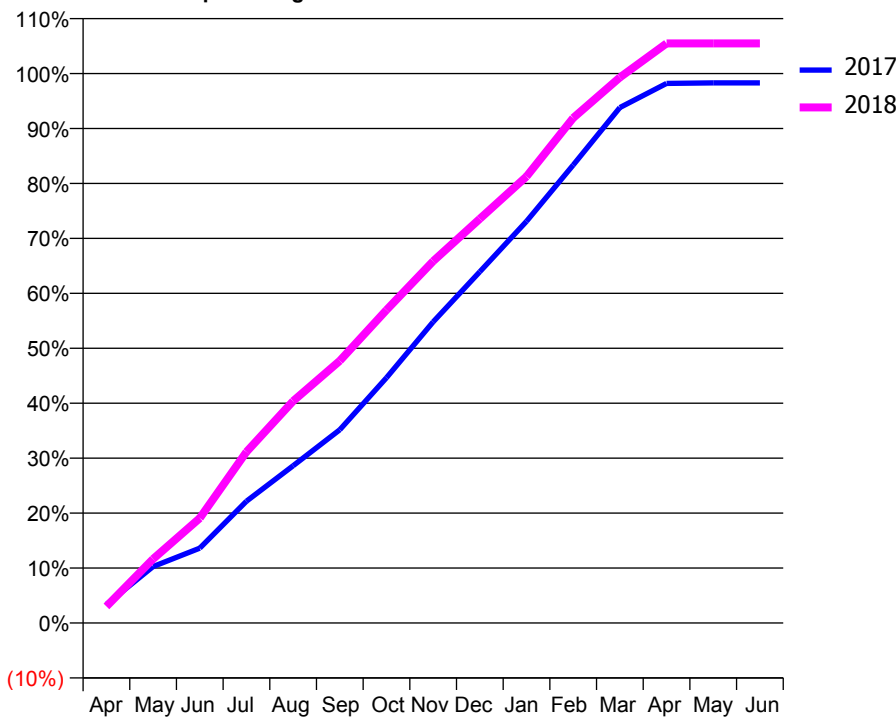
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 5,169 | |
| Quarter ending June 2017 | 5,402 | ↑ |
| Quarter ending September 2017 | 5,544 | ↑ |
| Quarter ending December 2017 | 5,692 | ↑ |
| Quarter ending March 2018 | 5,843 | ↑ |
| Variance since March 2017 | 13.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 508 | 482 |
| May | 1,541 | 1,864 |
| June | 2,045 | 3,054 |
| July | 3,325 | 4,985 |
| August | 4,293 | 6,465 |
| September | 5,277 | 7,637 |
| October | 6,696 | 9,113 |
| November | 8,222 | 10,537 |
| December | 9,591 | 11,772 |
| January | 10,964 | 13,001 |
| February | 12,502 | 14,705 |
| March | 14,071 | 15,885 |
| April | 14,729 | 16,878 |
| May | 14,743 | 16,877 |
| June | 14,743 | 16,877 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 79 | 1,700 | 4.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 728 | 6,793 | 10.7% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,094 | 1,700 | 64.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,740 | 6,793 | 55.1% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 650 | 8,606 | 7.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 114 | 8,606 | 1.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 80 | 8,606 | 0.9% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | 92.3% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 13 | 84.6% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

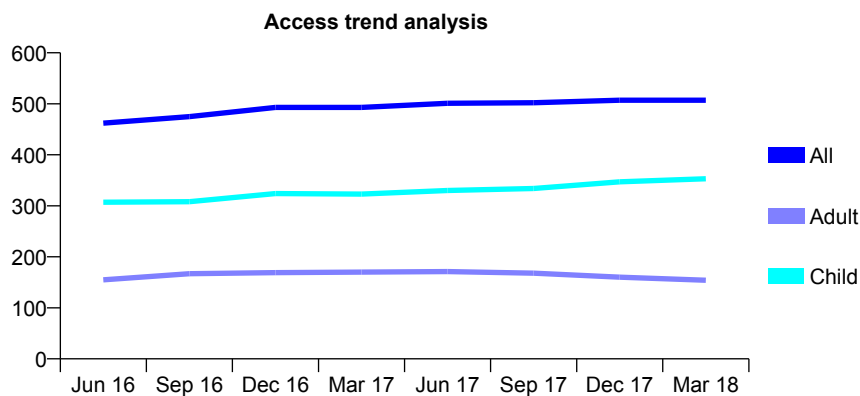
Q47 - Vital Signs At a Glance Contract Report for 134015/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Alistair Morgan and Associates Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2015 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,700 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £43,134.29 |

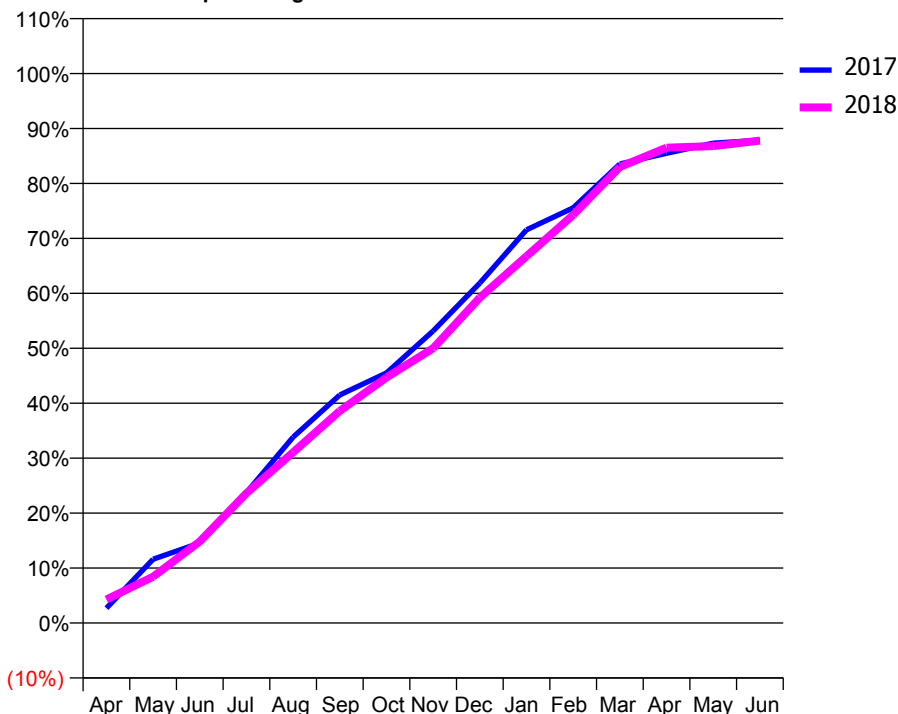
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 493 | |
| Quarter ending June 2017 | 501 | → |
| Quarter ending September 2017 | 502 | → |
| Quarter ending December 2017 | 507 | → |
| Quarter ending March 2018 | 507 | → |
| Variance since March 2017 | 2.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 46 | 73 |
| May | 197 | 143 |
| June | 248 | 252 |
| July | 404 | 402 |
| August | 575 | 528 |
| September | 706 | 656 |
| October | 774 | 760 |
| November | 904 | 850 |
| December | 1,052 | 1,007 |
| January | 1,216 | 1,135 |
| February | 1,285 | 1,262 |
| March | 1,420 | 1,411 |
| April | 1,453 | 1,470 |
| May | 1,485 | 1,475 |
| June | 1,494 | 1,492 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 101 | 815 | 12.4% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 21 | 181 | 11.6% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 583 | 815 | 71.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 133 | 181 | 73.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 42 | 1,012 | 4.2% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,012 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 1,012 | 0.8% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

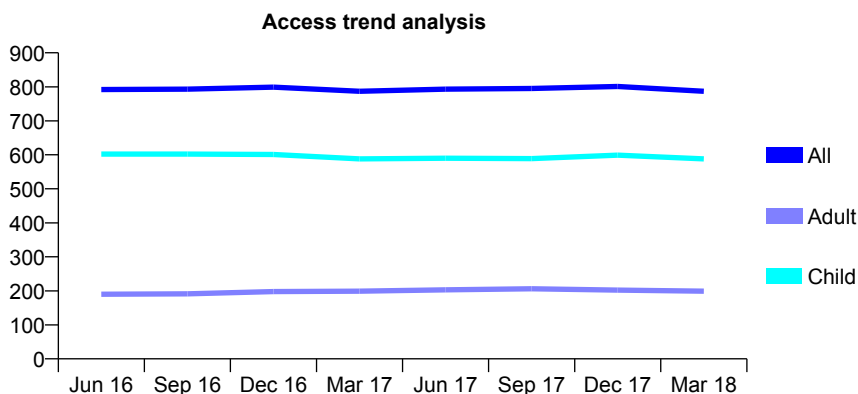
Q47 - Vital Signs At a Glance Contract Report for 134341/0001 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | The Macfarlane Dental Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/01/2012 |
| Contract end date | |

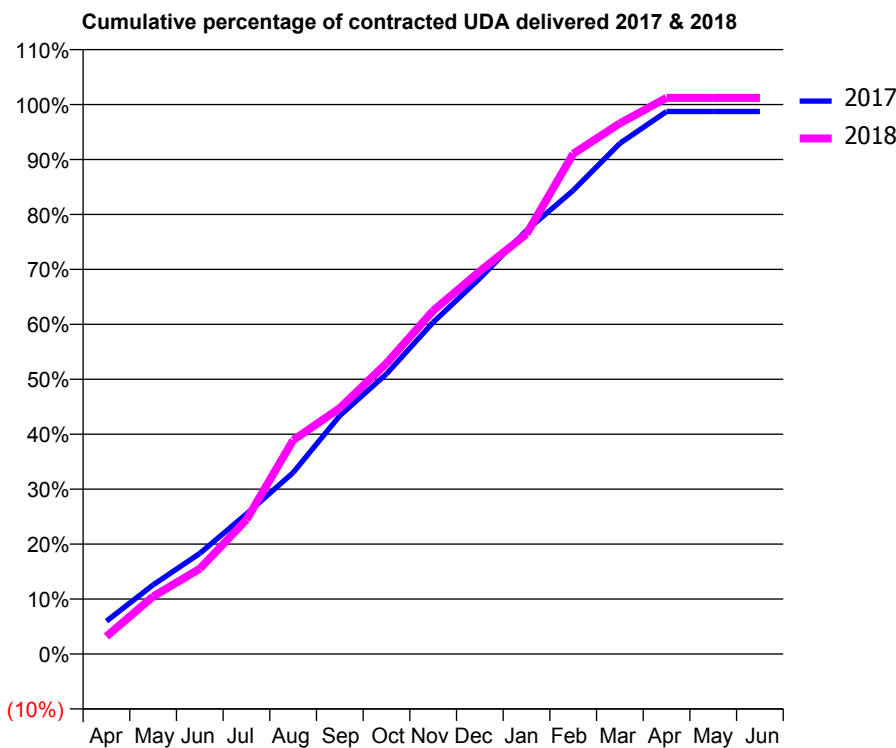
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,926 |
| Carry forward general activity (UDA) | 26 |
| 17/18 Contracted orthodontic activity (UOA) | 681 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £99,292.05 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 787 | |
| Quarter ending June 2017 | 793 | → |
| Quarter ending September 2017 | 795 | → |
| Quarter ending December 2017 | 801 | → |
| Quarter ending March 2018 | 787 | ↓ |
| Variance since March 2017 | 0.0% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 121 | 62 |
| May | 254 | 202 |
| June | 369 | 299 |
| July | 514 | 471 |
| August | 666 | 750 |
| September | 874 | 862 |
| October | 1,028 | 1,019 |
| November | 1,217 | 1,203 |
| December | 1,379 | 1,341 |
| January | 1,554 | 1,472 |
| February | 1,701 | 1,753 |
| March | 1,873 | 1,860 |
| April | 1,990 | 1,949 |
| May | 1,990 | 1,949 |
| June | 1,990 | 1,949 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 179 | 1,236 | 14.5% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 12 | 153 | 7.8% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 788 | 1,236 | 63.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 99 | 153 | 64.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 75 | 1,308 | 5.7% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,308 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 27 | 1,308 | 2.1% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

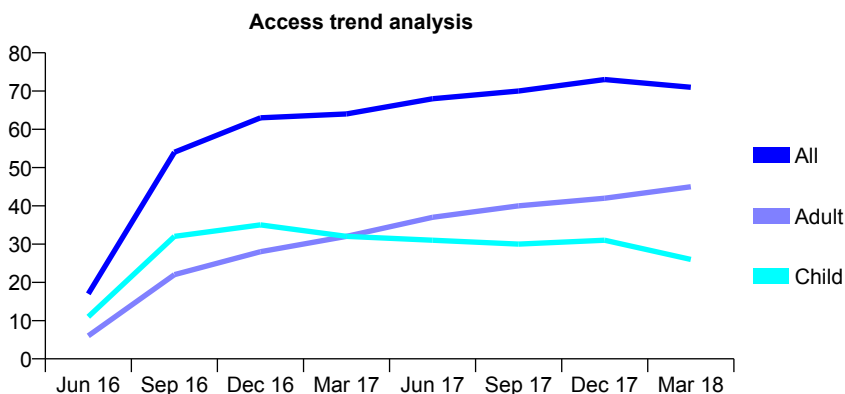
Q47 - Vital Signs At a Glance Contract Report for 135836/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | N M Ward Associates Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2015 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 250 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £12,780.96 |

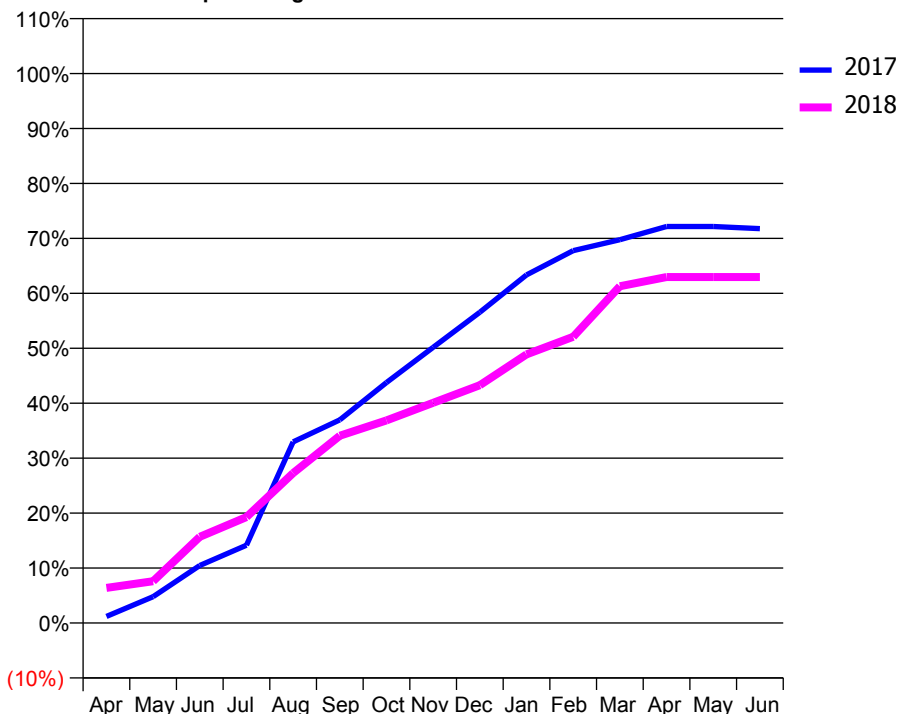
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 64 | |
| Quarter ending June 2017 | 68 | ↑ |
| Quarter ending September 2017 | 70 | ↑ |
| Quarter ending December 2017 | 73 | ↑ |
| Quarter ending March 2018 | 71 | ↓ |
| Variance since March 2017 | 10.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 3 | 16 |
| May | 12 | 19 |
| June | 26 | 39 |
| July | 35 | 48 |
| August | 82 | 68 |
| September | 92 | 85 |
| October | 109 | 92 |
| November | 125 | 100 |
| December | 141 | 108 |
| January | 158 | 122 |
| February | 169 | 130 |
| March | 174 | 153 |
| April | 180 | 157 |
| May | 180 | 157 |
| June | 179 | 157 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 57 | 1.8% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 47 | 6.4% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 47 | 57 | 82.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 32 | 47 | 68.1% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2 | 104 | 1.9% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 104 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 104 | 1.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

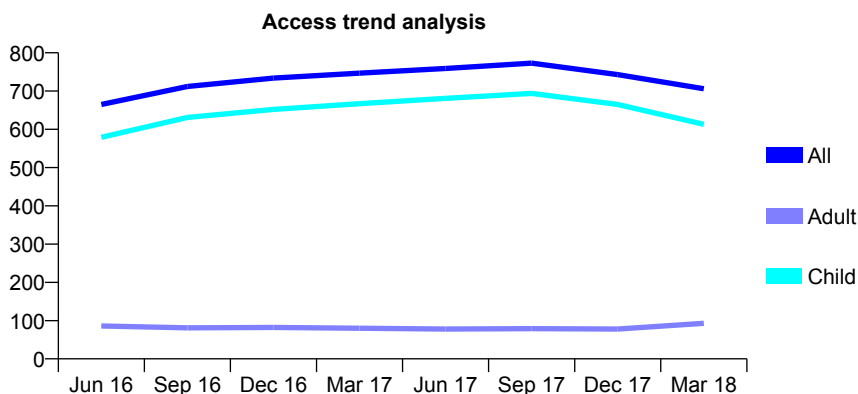
Q47 - Vital Signs At a Glance Contract Report for 137162/0001 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Oakland Family Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2014 |
| Contract end date | |

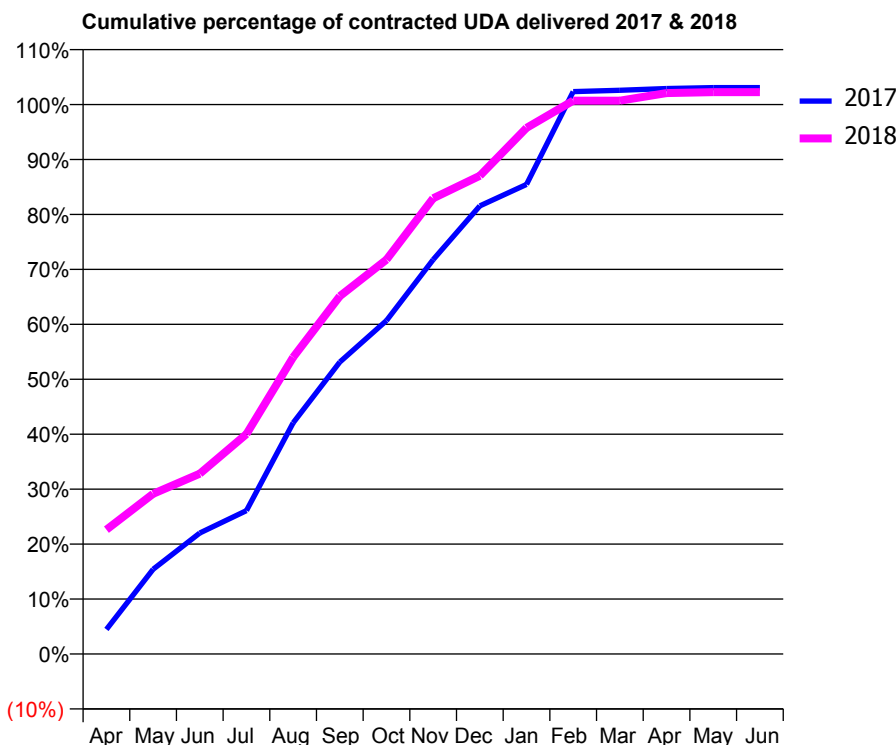
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 1,800 |
| Carry forward general activity (UDA) | -36 |
| 17/18 Contracted orthodontic activity (UOA) | 877 |
| Carry forward orthodontic activity (UOA) | -18 |
| Baseline contract value | £104,682.03 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 747 | |
| Quarter ending June 2017 | 759 | → |
| Quarter ending September 2017 | 773 | → |
| Quarter ending December 2017 | 743 | ↓ |
| Quarter ending March 2018 | 706 | ↓ |
| Variance since March 2017 | (5.5%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 81 | 407 |
| May | 277 | 525 |
| June | 396 | 591 |
| July | 470 | 720 |
| August | 757 | 972 |
| September | 956 | 1,172 |
| October | 1,092 | 1,292 |
| November | 1,292 | 1,493 |
| December | 1,468 | 1,567 |
| January | 1,538 | 1,723 |
| February | 1,842 | 1,812 |
| March | 1,846 | 1,812 |
| April | 1,852 | 1,838 |
| May | 1,855 | 1,841 |
| June | 1,855 | 1,841 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 233 | 1,404 | 16.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 4 | 33 | 12.1% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 858 | 1,404 | 61.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 18 | 33 | 54.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 57 | 1,360 | 4.2% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,360 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,360 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

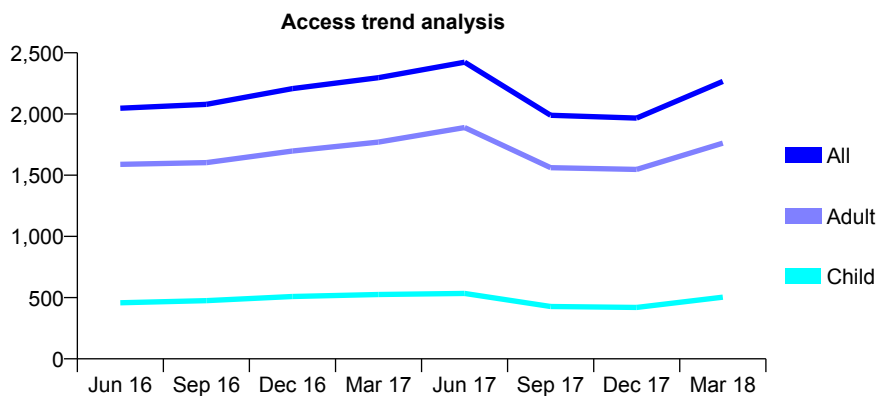
Q47 - Vital Signs At a Glance Contract Report for 138576/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Dr J A Richards Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

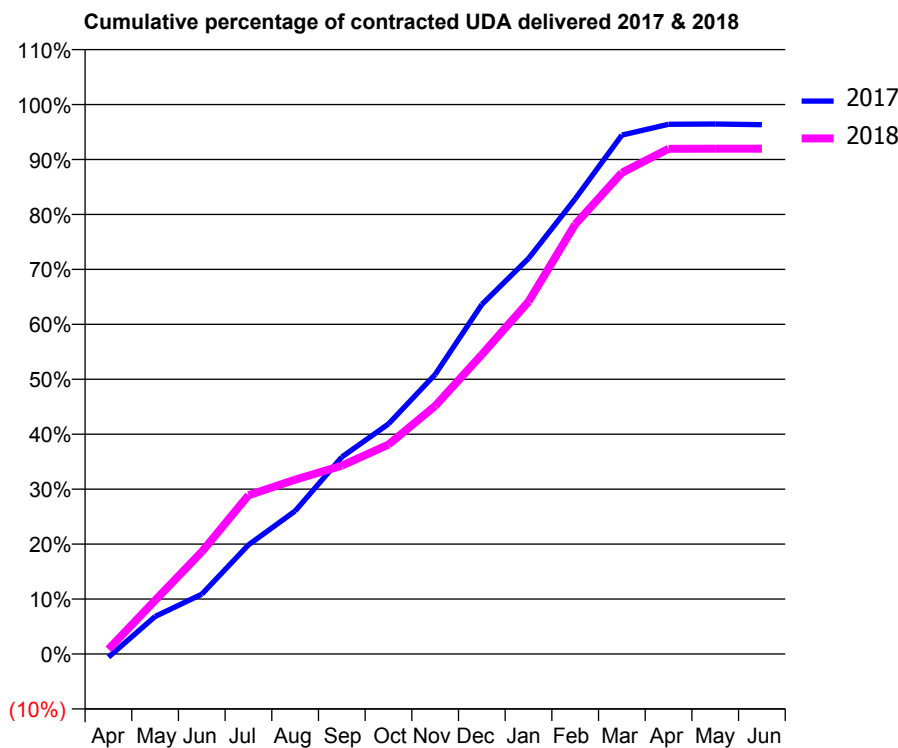
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,000 |
| Carry forward general activity (UDA) | 257 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £167,397.18 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,297 | |
| Quarter ending June 2017 | 2,423 | ↑ |
| Quarter ending September 2017 | 1,990 | ↓ |
| Quarter ending December 2017 | 1,967 | ↓ |
| Quarter ending March 2018 | 2,266 | ↑ |
| Variance since March 2017 | (1.3%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -41 | 61 |
| May | 478 | 684 |
| June | 761 | 1,303 |
| July | 1,390 | 2,022 |
| August | 1,822 | 2,221 |
| September | 2,509 | 2,399 |
| October | 2,930 | 2,667 |
| November | 3,561 | 3,161 |
| December | 4,453 | 3,814 |
| January | 5,039 | 4,489 |
| February | 5,799 | 5,474 |
| March | 6,611 | 6,132 |
| April | 6,748 | 6,435 |
| May | 6,752 | 6,437 |
| June | 6,743 | 6,437 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 70 | 905 | 7.7% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 392 | 2,750 | 14.3% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 595 | 905 | 65.7% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,285 | 2,750 | 46.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 301 | 3,697 | 8.1% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 65 | 3,697 | 1.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 41 | 3,697 | 1.1% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

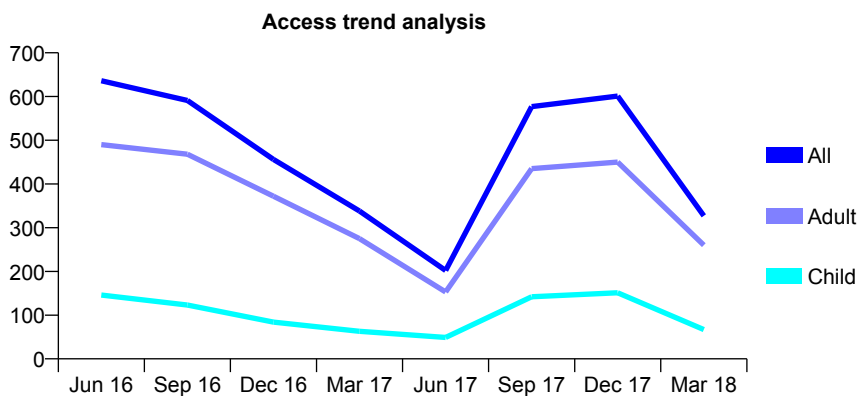
Q47 - Vital Signs At a Glance Contract Report for 138576/0002 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Dr J A Richards Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,350 |
| Carry forward general activity (UDA) | 12 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £35,571.90 |

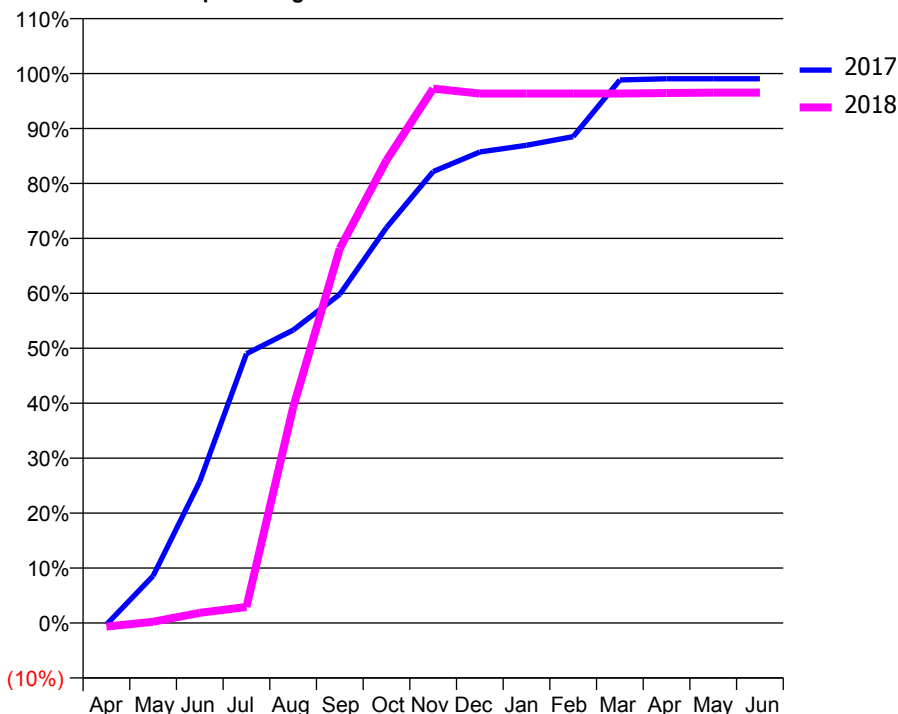
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 338 | |
| Quarter ending June 2017 | 202 | ↓ |
| Quarter ending September 2017 | 577 | ↑ |
| Quarter ending December 2017 | 601 | ↑ |
| Quarter ending March 2018 | 327 | ↓ |
| Variance since March 2017 | (3.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -4 | -9 |
| May | 116 | 3 |
| June | 348 | 25 |
| July | 662 | 39 |
| August | 720 | 530 |
| September | 808 | 920 |
| October | 971 | 1,137 |
| November | 1,109 | 1,313 |
| December | 1,157 | 1,301 |
| January | 1,174 | 1,301 |
| February | 1,195 | 1,301 |
| March | 1,334 | 1,301 |
| April | 1,337 | 1,302 |
| May | 1,337 | 1,303 |
| June | 1,337 | 1,303 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 5 | 173 | 2.9% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 38 | 518 | 7.3% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 17 | 173 | 9.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 32 | 518 | 6.2% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 50 | 691 | 7.2% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 16 | 691 | 2.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 13 | 691 | 1.9% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

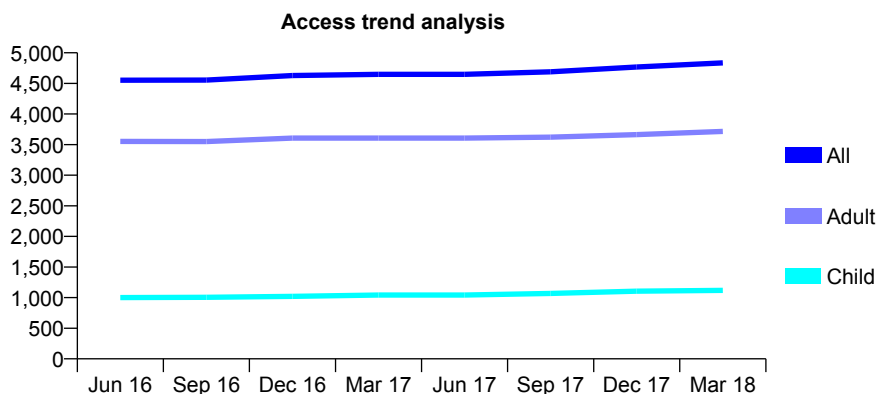
Q47 - Vital Signs At a Glance Contract Report for 140104/0001 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | York Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,865 |
| Carry forward general activity (UDA) | 92 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £401,651.07 |

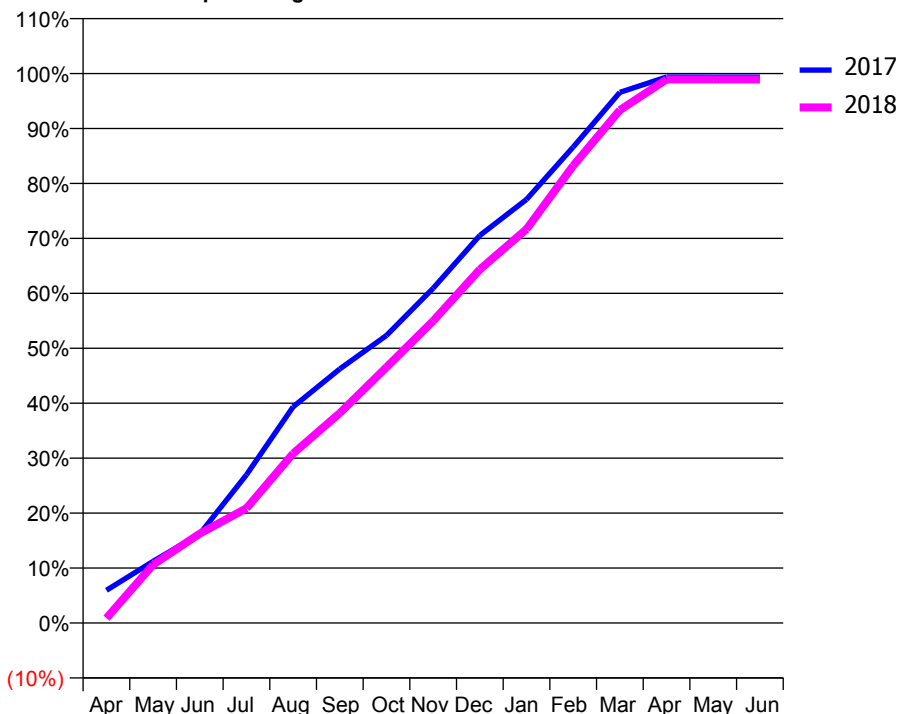
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,649 | |
| Quarter ending June 2017 | 4,648 | → |
| Quarter ending September 2017 | 4,690 | → |
| Quarter ending December 2017 | 4,769 | → |
| Quarter ending March 2018 | 4,835 | → |
| Variance since March 2017 | 4.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 825 | 123 |
| May | 1,558 | 1,473 |
| June | 2,250 | 2,257 |
| July | 3,740 | 2,895 |
| August | 5,456 | 4,278 |
| September | 6,412 | 5,298 |
| October | 7,254 | 6,454 |
| November | 8,448 | 7,623 |
| December | 9,780 | 8,921 |
| January | 10,688 | 9,939 |
| February | 12,010 | 11,540 |
| March | 13,390 | 12,943 |
| April | 13,775 | 13,717 |
| May | 13,773 | 13,715 |
| June | 13,773 | 13,715 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 164 | 1,610 | 10.2% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 677 | 4,996 | 13.6% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 875 | 1,610 | 54.3% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,809 | 4,996 | 56.2% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 483 | 6,794 | 7.1% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 79 | 6,794 | 1.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 13 | 6,794 | 0.2% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

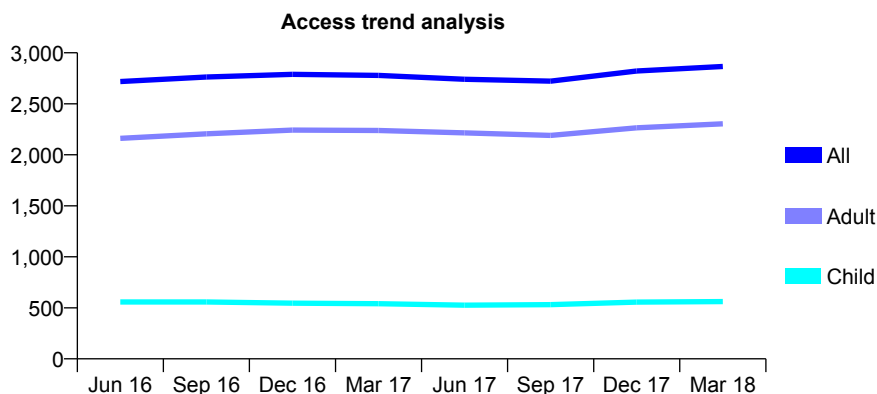
Q47 - Vital Signs At a Glance Contract Report for 141674/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Aesthetic Dental Solutions |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 18/11/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,841 |
| Carry forward general activity (UDA) | 334 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £247,055.77 |

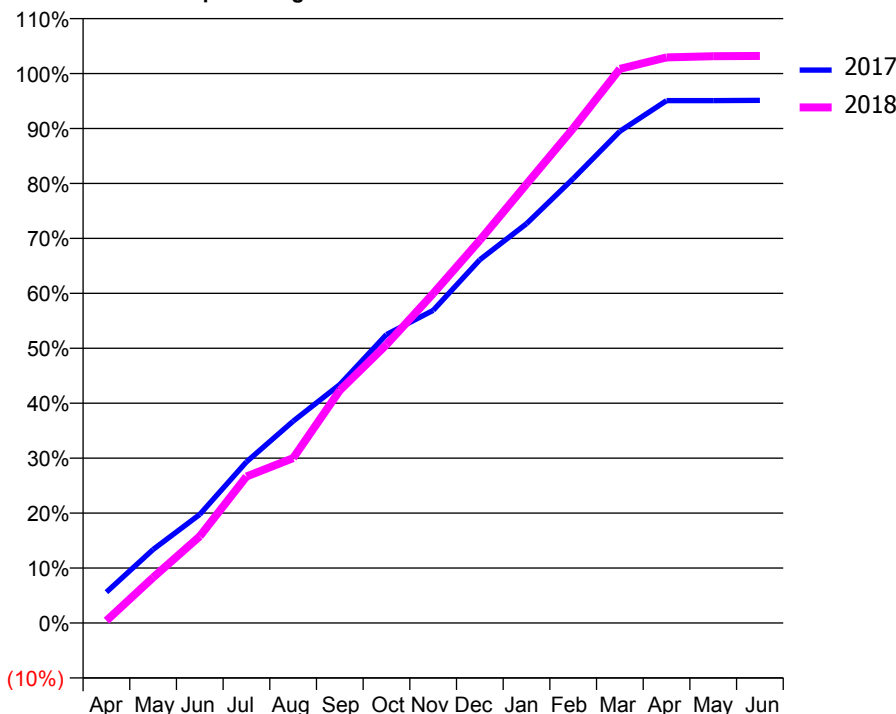
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,779 | |
| Quarter ending June 2017 | 2,741 | ↓ |
| Quarter ending September 2017 | 2,722 | → |
| Quarter ending December 2017 | 2,821 | ↑ |
| Quarter ending March 2018 | 2,866 | → |
| Variance since March 2017 | 3.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 609 | 43 |
| May | 1,451 | 815 |
| June | 2,143 | 1,553 |
| July | 3,180 | 2,624 |
| August | 3,983 | 2,953 |
| September | 4,705 | 4,166 |
| October | 5,691 | 4,986 |
| November | 6,168 | 5,899 |
| December | 7,167 | 6,856 |
| January | 7,877 | 7,860 |
| February | 8,767 | 8,858 |
| March | 9,701 | 9,923 |
| April | 10,307 | 10,128 |
| May | 10,305 | 10,151 |
| June | 10,312 | 10,154 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 62 | 874 | 7.1% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 546 | 3,533 | 15.5% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 516 | 874 | 59.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,089 | 3,533 | 59.1% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 306 | 4,259 | 7.2% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 28 | 4,259 | 0.7% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 39 | 4,259 | 0.9% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

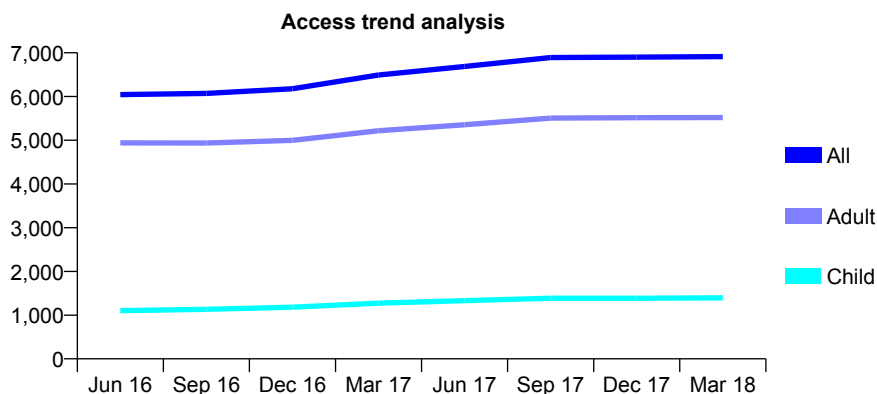
Q47 - Vital Signs At a Glance Contract Report for 144835/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Skipton Road Dental Practice |
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £750,660.82 |

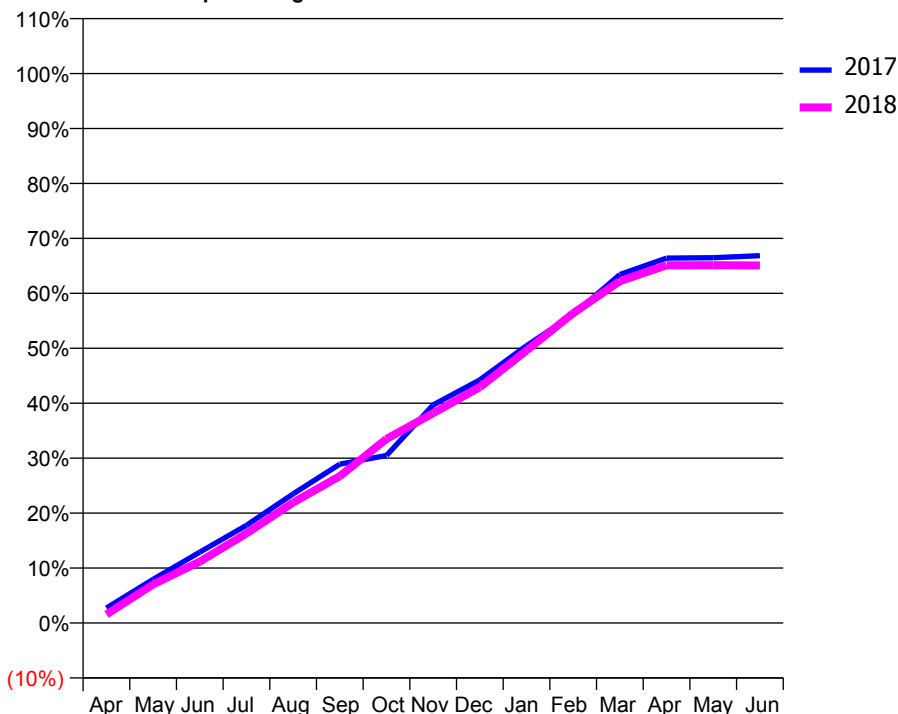
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,491 | |
| Quarter ending June 2017 | 6,686 | ↑ |
| Quarter ending September 2017 | 6,892 | ↑ |
| Quarter ending December 2017 | 6,902 | → |
| Quarter ending March 2018 | 6,914 | → |
| Variance since March 2017 | 6.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 612 | 354 |
| May | 1,787 | 1,580 |
| June | 2,903 | 2,516 |
| July | 4,001 | 3,664 |
| August | 5,289 | 4,931 |
| September | 6,506 | 6,013 |
| October | 6,858 | 7,537 |
| November | 8,930 | 8,592 |
| December | 9,956 | 9,655 |
| January | 11,355 | 11,156 |
| February | 12,627 | 12,686 |
| March | 14,271 | 13,998 |
| April | 14,940 | 14,646 |
| May | 14,960 | 14,651 |
| June | 15,037 | 14,641 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 143 | 1,813 | 7.9% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 896 | 6,403 | 14.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 862 | 1,813 | 47.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,985 | 6,403 | 31.0% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 665 | 7,154 | 9.3% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 58 | 7,154 | 0.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 7,154 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

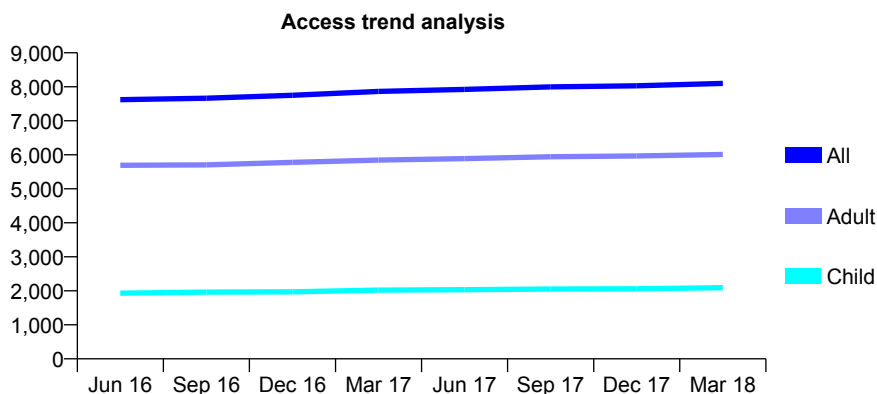
Q47 - Vital Signs At a Glance Contract Report for 145432/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Oaklands Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 26,088 |
| Carry forward general activity (UDA) | 79 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £786,493.39 |

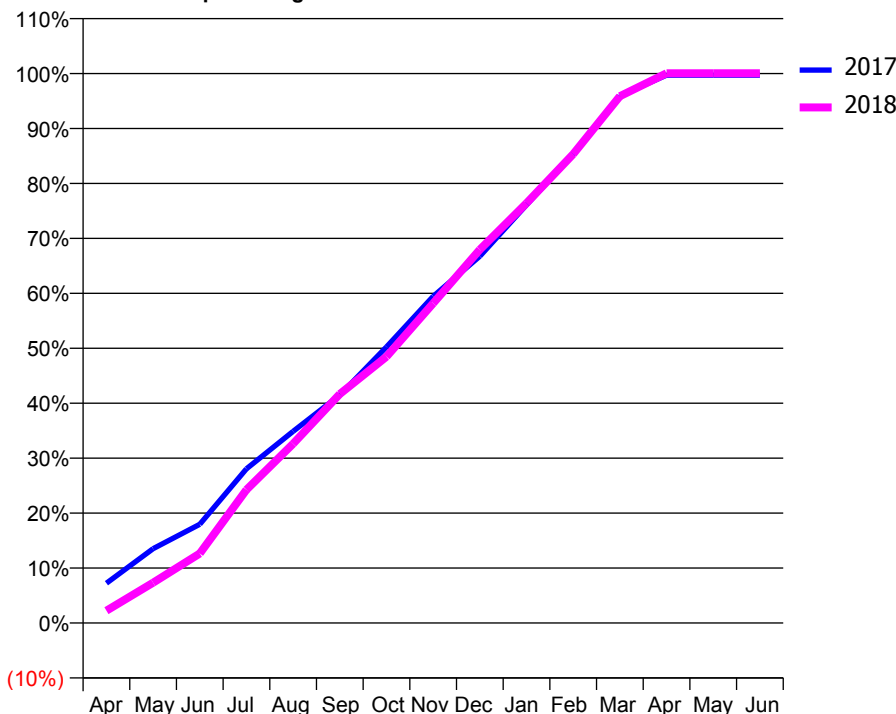
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,865 | |
| Quarter ending June 2017 | 7,923 | → |
| Quarter ending September 2017 | 7,998 | → |
| Quarter ending December 2017 | 8,028 | → |
| Quarter ending March 2018 | 8,101 | → |
| Variance since March 2017 | 3.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 1,892 | 585 |
| May | 3,529 | 1,914 |
| June | 4,691 | 3,301 |
| July | 7,323 | 6,330 |
| August | 9,100 | 8,509 |
| September | 10,822 | 10,874 |
| October | 13,108 | 12,646 |
| November | 15,508 | 15,175 |
| December | 17,412 | 17,732 |
| January | 19,850 | 19,932 |
| February | 22,271 | 22,262 |
| March | 25,028 | 25,008 |
| April | 26,009 | 26,096 |
| May | 26,010 | 26,100 |
| June | 26,009 | 26,099 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 333 | 3,815 | 8.7% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,190 | 10,081 | 11.8% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,762 | 3,815 | 72.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,111 | 10,081 | 70.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 399 | 13,929 | 2.9% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 52 | 13,929 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 255 | 13,929 | 1.8% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 11 | 81.8% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 11 | 90.9% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

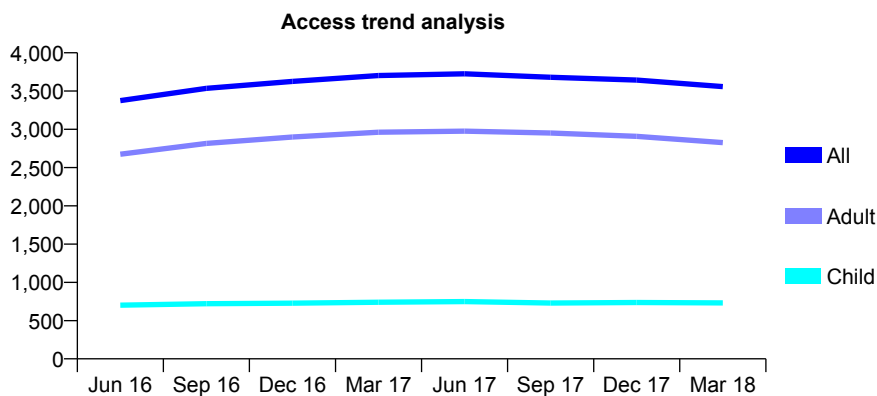
Q47 - Vital Signs At a Glance Contract Report for 146412/0001 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | Taghi Khodarahmi |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,500 |
| Carry forward general activity (UDA) | -114 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £273,251.48 |

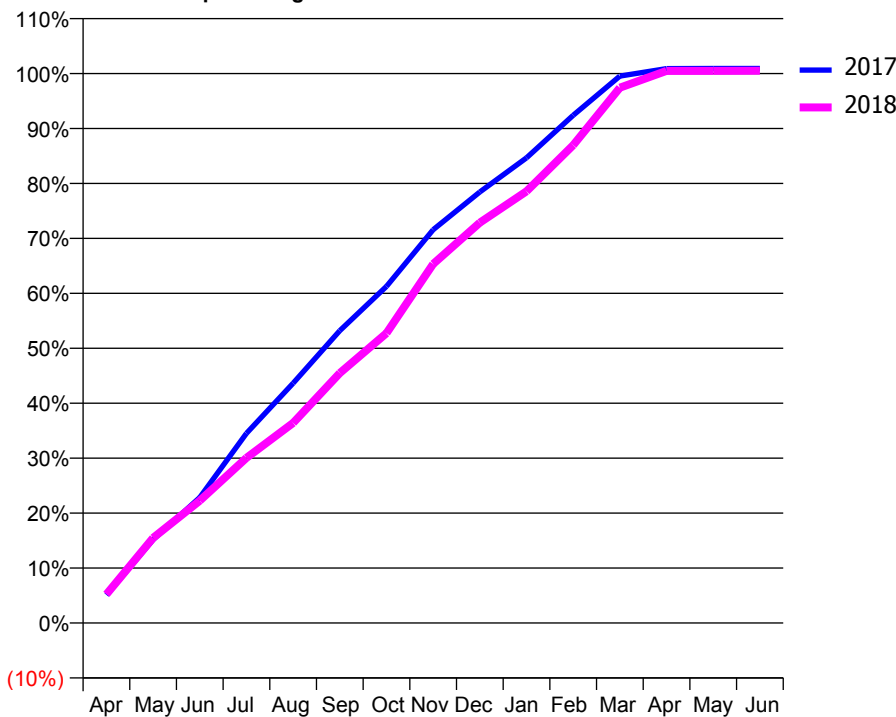
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,702 | |
| Quarter ending June 2017 | 3,725 | → |
| Quarter ending September 2017 | 3,680 | ↓ |
| Quarter ending December 2017 | 3,644 | → |
| Quarter ending March 2018 | 3,558 | ↓ |
| Variance since March 2017 | (3.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 638 | 654 |
| May | 1,896 | 1,938 |
| June | 2,856 | 2,784 |
| July | 4,314 | 3,757 |
| August | 5,455 | 4,551 |
| September | 6,650 | 5,685 |
| October | 7,659 | 6,593 |
| November | 8,948 | 8,167 |
| December | 9,806 | 9,108 |
| January | 10,581 | 9,822 |
| February | 11,548 | 10,870 |
| March | 12,441 | 12,178 |
| April | 12,612 | 12,558 |
| May | 12,614 | 12,559 |
| June | 12,614 | 12,562 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 59 | 1,056 | 5.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 463 | 3,996 | 11.6% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 593 | 1,056 | 56.2% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,341 | 3,996 | 58.6% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 342 | 5,137 | 6.7% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 43 | 5,137 | 0.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 38 | 5,137 | 0.7% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

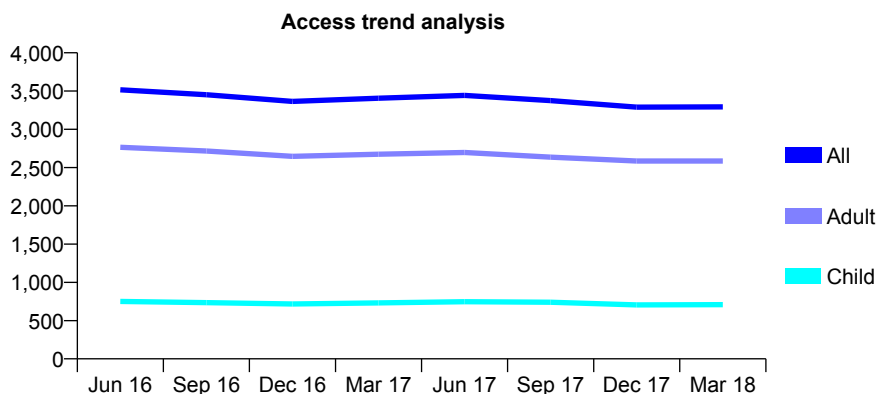
Q47 - Vital Signs At a Glance Contract Report for 147125/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Piotr Drozynski and Grazyna Barbara Droz |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 07/12/2008 |
| Contract end date | |

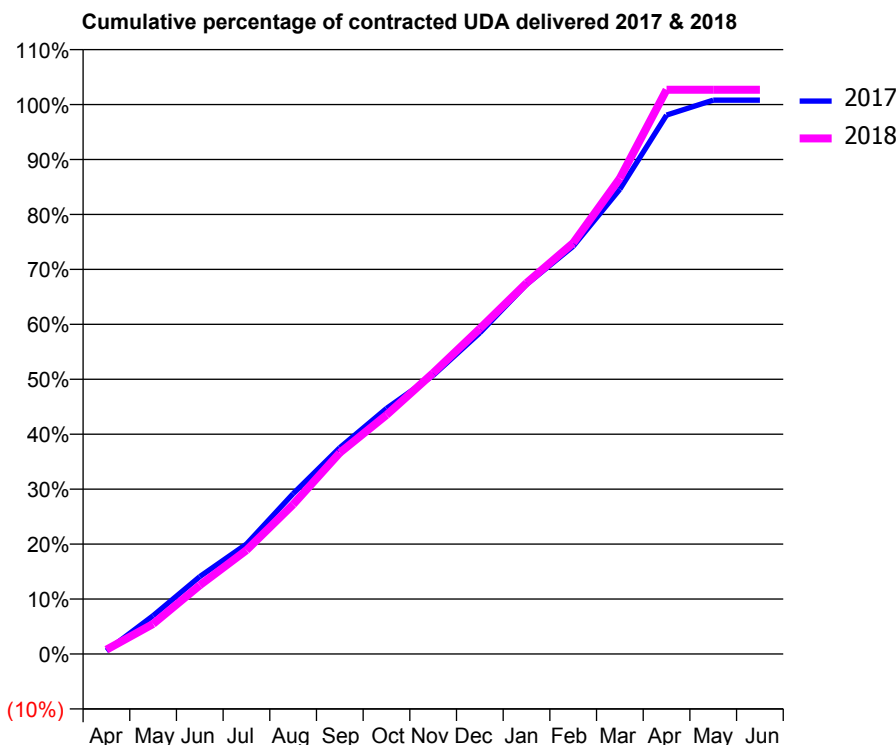
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,076 |
| Carry forward general activity (UDA) | -96 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £367,260.75 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,406 | |
| Quarter ending June 2017 | 3,444 | → |
| Quarter ending September 2017 | 3,376 | ↓ |
| Quarter ending December 2017 | 3,290 | ↓ |
| Quarter ending March 2018 | 3,294 | → |
| Variance since March 2017 | (3.3%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 69 | 96 |
| May | 842 | 660 |
| June | 1,700 | 1,511 |
| July | 2,417 | 2,280 |
| August | 3,525 | 3,287 |
| September | 4,534 | 4,422 |
| October | 5,396 | 5,254 |
| November | 6,123 | 6,176 |
| December | 7,059 | 7,150 |
| January | 8,122 | 8,155 |
| February | 8,960 | 9,033 |
| March | 10,213 | 10,455 |
| April | 11,844 | 12,400 |
| May | 12,172 | 12,400 |
| June | 12,172 | 12,400 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 130 | 1,179 | 11.0% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 904 | 4,489 | 20.1% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 716 | 1,179 | 60.7% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,656 | 4,489 | 59.2% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 628 | 5,660 | 11.1% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 32 | 5,660 | 0.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 100 | 5,660 | 1.8% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

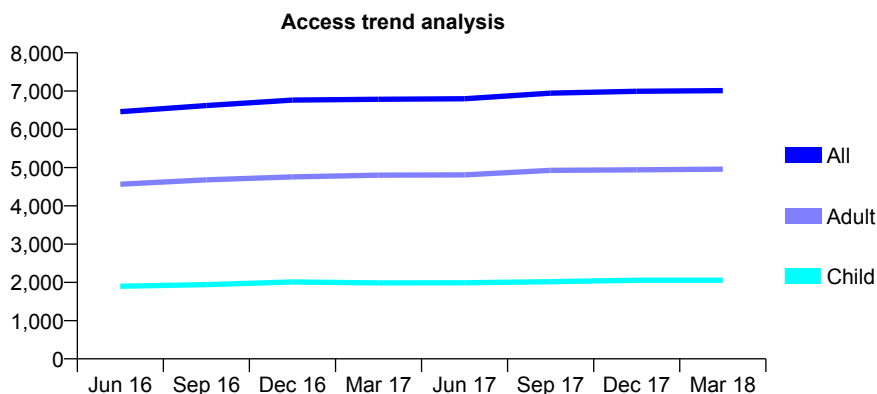
Q47 - Vital Signs At a Glance Contract Report for 148253/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Haslingden Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,743 |
| Carry forward general activity (UDA) | -435 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £524,691.42 |

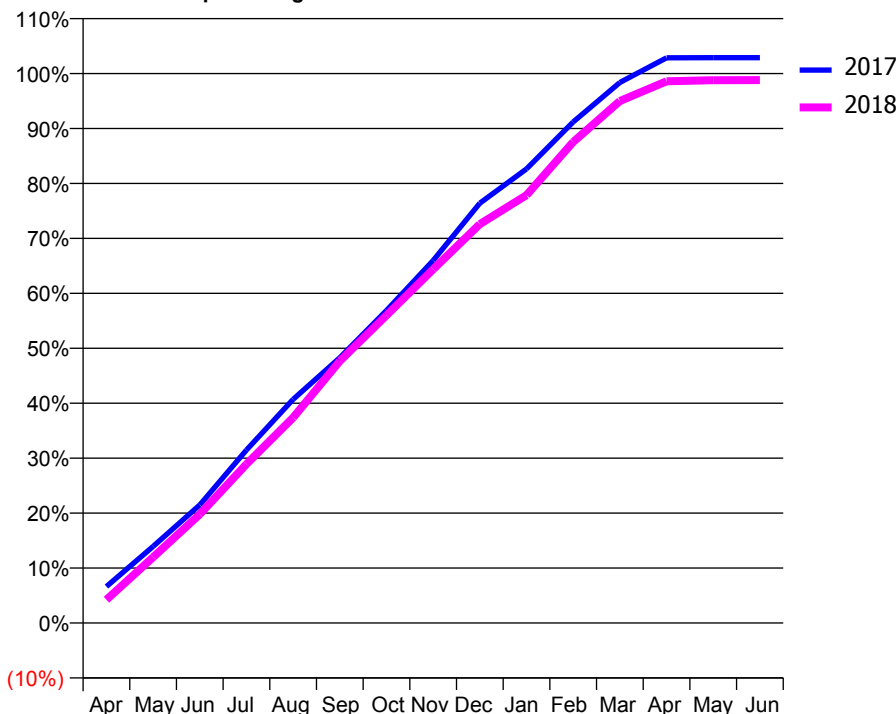
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,786 | |
| Quarter ending June 2017 | 6,799 | → |
| Quarter ending September 2017 | 6,944 | ↑ |
| Quarter ending December 2017 | 6,996 | → |
| Quarter ending March 2018 | 7,011 | → |
| Variance since March 2017 | 3.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,444 | 921 |
| May | 3,032 | 2,603 |
| June | 4,670 | 4,303 |
| July | 6,849 | 6,285 |
| August | 8,850 | 8,126 |
| September | 10,496 | 10,368 |
| October | 12,367 | 12,178 |
| November | 14,343 | 13,995 |
| December | 16,612 | 15,782 |
| January | 17,970 | 16,929 |
| February | 19,827 | 19,034 |
| March | 21,389 | 20,655 |
| April | 22,362 | 21,436 |
| May | 22,368 | 21,476 |
| June | 22,371 | 21,483 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 210 | 3,196 | 6.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 715 | 6,698 | 10.7% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,065 | 3,196 | 64.6% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,085 | 6,698 | 61.0% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 453 | 9,834 | 4.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 26 | 9,834 | 0.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 116 | 9,834 | 1.2% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

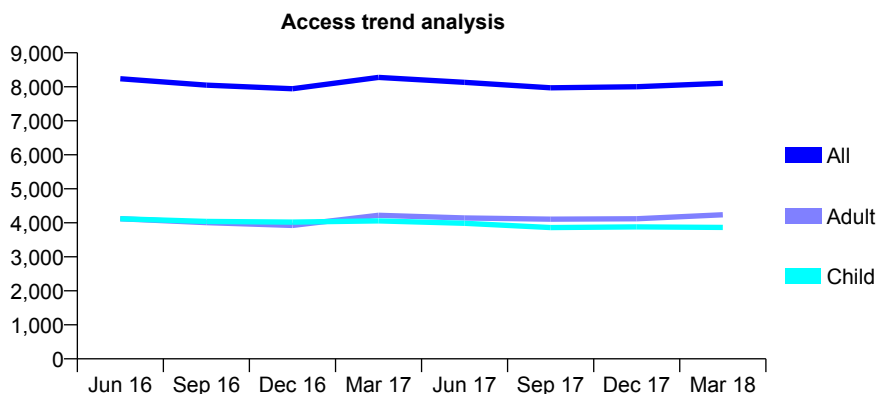
Q47 - Vital Signs At a Glance Contract Report for 148601/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Redbridge Associates Ltd. |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 28,527 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £790,568.20 |

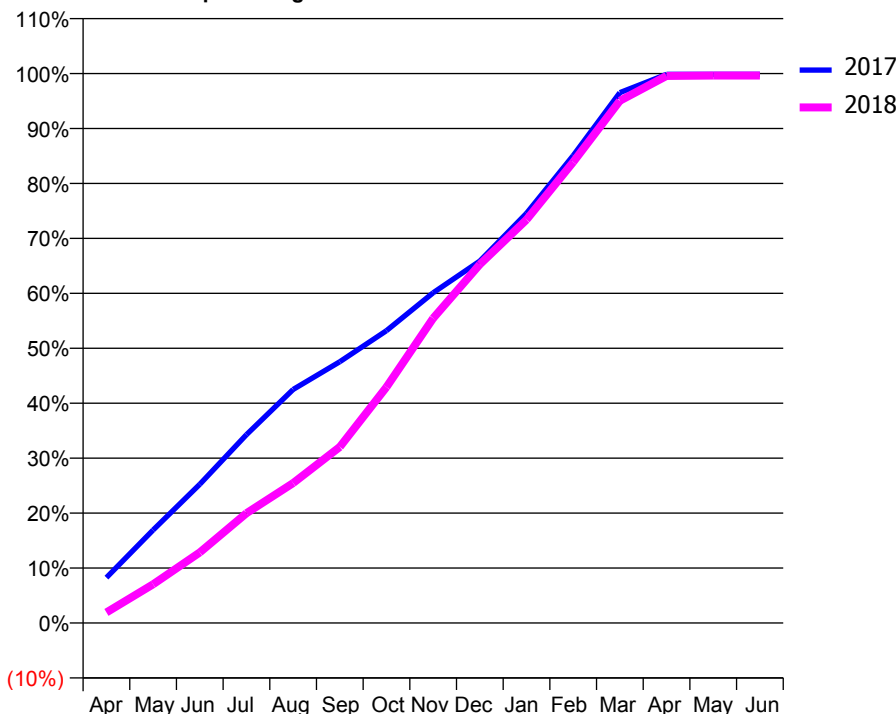
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 8,277 | |
| Quarter ending June 2017 | 8,130 | ↓ |
| Quarter ending September 2017 | 7,969 | ↓ |
| Quarter ending December 2017 | 8,001 | → |
| Quarter ending March 2018 | 8,102 | → |
| Variance since March 2017 | (2.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,360 | 549 |
| May | 4,826 | 2,014 |
| June | 7,206 | 3,668 |
| July | 9,780 | 5,698 |
| August | 12,127 | 7,264 |
| September | 13,564 | 9,143 |
| October | 15,176 | 12,253 |
| November | 17,146 | 15,825 |
| December | 18,790 | 18,616 |
| January | 21,272 | 20,939 |
| February | 24,268 | 23,929 |
| March | 27,538 | 27,110 |
| April | 28,485 | 28,398 |
| May | 28,486 | 28,424 |
| June | 28,486 | 28,424 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 703 | 5,692 | 12.4% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,560 | 5,947 | 26.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,848 | 5,692 | 50.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,184 | 5,947 | 36.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,650 | 11,688 | 22.7% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 11,688 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 42 | 11,688 | 0.4% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 4 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

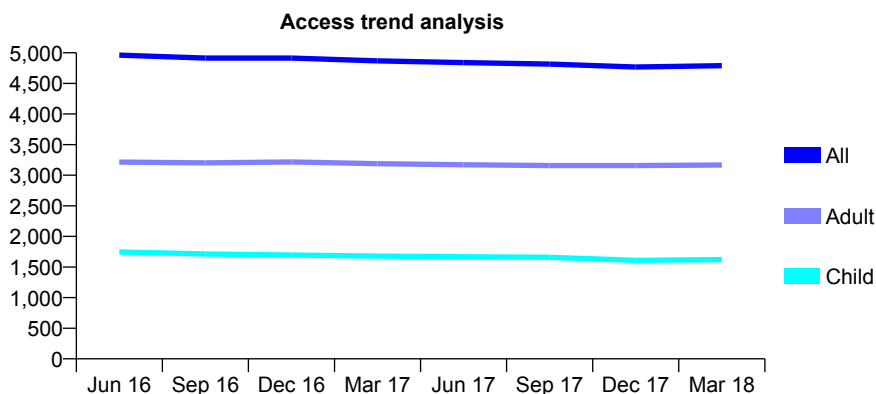
Q47 - Vital Signs At a Glance Contract Report for 149276/0001 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | Ivory DentalCare |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,200 |
| Carry forward general activity (UDA) | -78 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £437,047.02 |

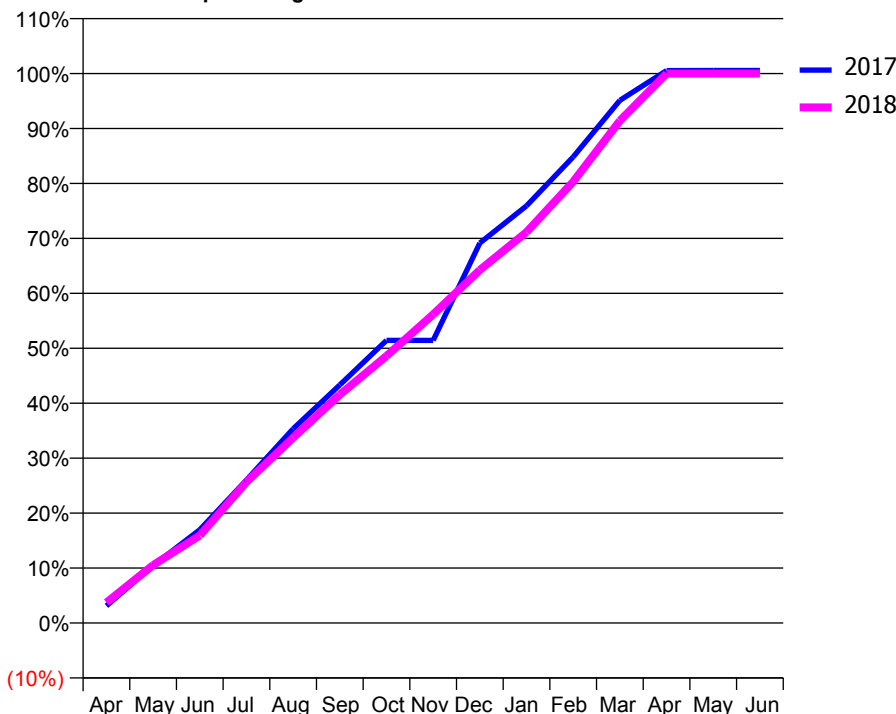
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,868 | |
| Quarter ending June 2017 | 4,839 | → |
| Quarter ending September 2017 | 4,815 | → |
| Quarter ending December 2017 | 4,767 | → |
| Quarter ending March 2018 | 4,789 | → |
| Variance since March 2017 | (1.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 444 | 529 |
| May | 1,487 | 1,497 |
| June | 2,412 | 2,261 |
| July | 3,695 | 3,646 |
| August | 5,019 | 4,787 |
| September | 6,151 | 5,902 |
| October | 7,305 | 6,899 |
| November | 7,305 | 7,974 |
| December | 9,819 | 9,124 |
| January | 10,781 | 10,103 |
| February | 12,046 | 11,406 |
| March | 13,505 | 12,980 |
| April | 14,275 | 14,200 |
| May | 14,278 | 14,200 |
| June | 14,278 | 14,199 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 214 | 2,667 | 8.0% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 925 | 5,086 | 18.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,708 | 2,667 | 64.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,078 | 5,086 | 60.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 745 | 8,032 | 9.3% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 54 | 8,032 | 0.7% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 138 | 8,032 | 1.7% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

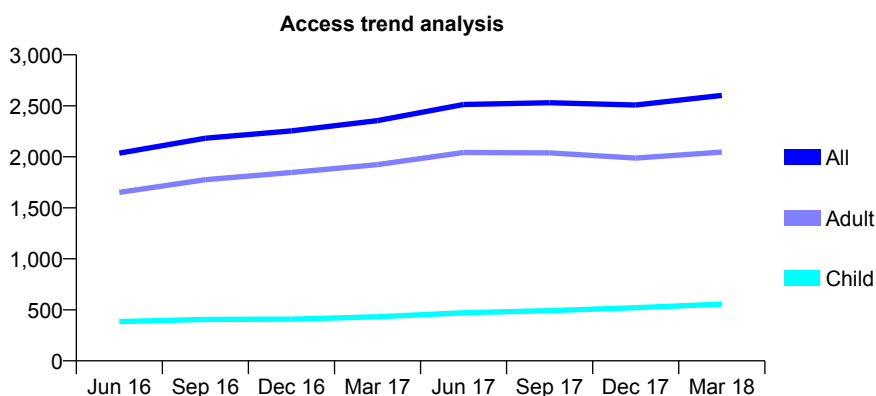
Q47 - Vital Signs At a Glance Contract Report for 151238/0001 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Synergy Dental Clinic Preston Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,652 |
| Carry forward general activity (UDA) | -209 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £219,750.78 |

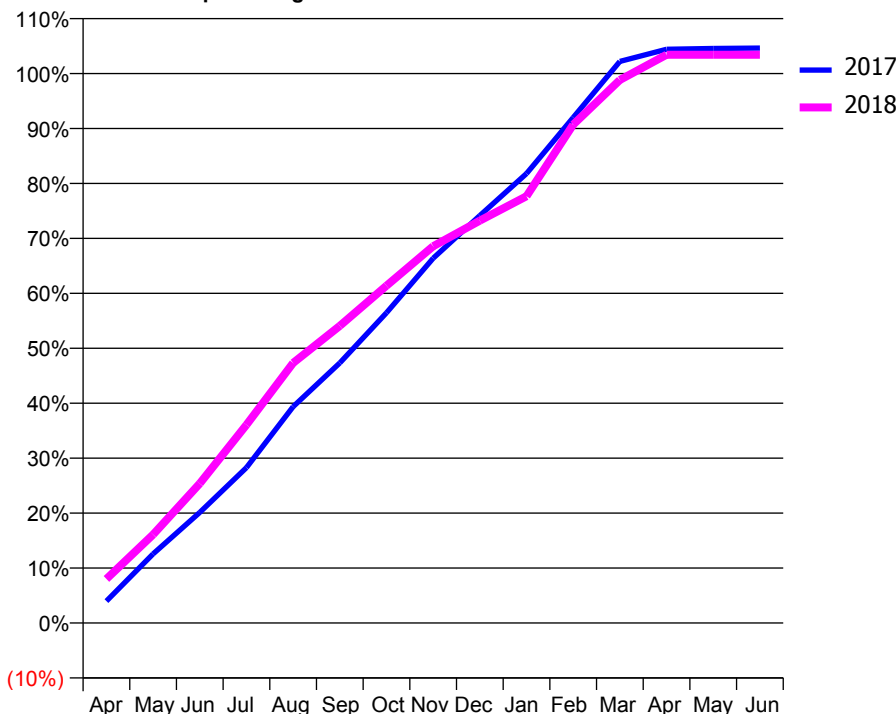
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 2,355 | |
| Quarter ending June 2017 | 2,513 | ↑ |
| Quarter ending September 2017 | 2,530 | → |
| Quarter ending December 2017 | 2,508 | → |
| Quarter ending March 2018 | 2,602 | ↑ |
| Variance since March 2017 | 10.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 416 | 854 |
| May | 1,316 | 1,715 |
| June | 2,105 | 2,705 |
| July | 2,959 | 3,843 |
| August | 4,117 | 5,042 |
| September | 4,950 | 5,759 |
| October | 5,906 | 6,539 |
| November | 6,943 | 7,304 |
| December | 7,755 | 7,800 |
| January | 8,555 | 8,272 |
| February | 9,622 | 9,661 |
| March | 10,691 | 10,527 |
| April | 10,920 | 11,016 |
| May | 10,936 | 11,016 |
| June | 10,945 | 11,016 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 146 | 981 | 14.9% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 637 | 3,025 | 21.1% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 507 | 981 | 51.7% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,631 | 3,025 | 53.9% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 142 | 4,056 | 3.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 36 | 4,056 | 0.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 27 | 4,056 | 0.7% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

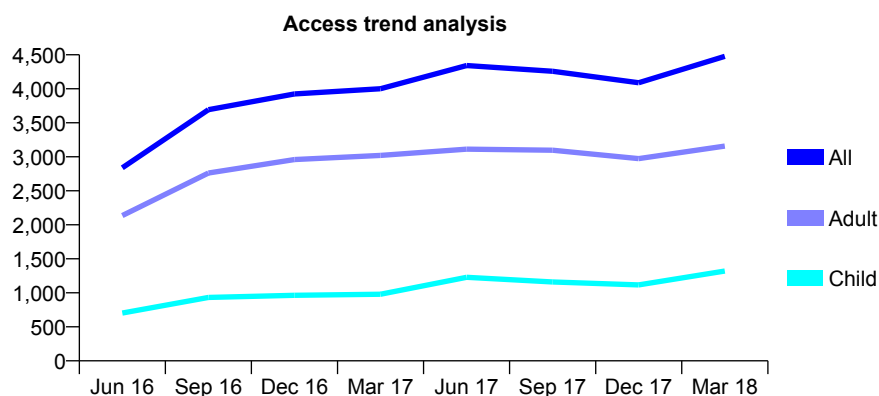
Q47 - Vital Signs At a Glance Contract Report for 151831/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Whitworth Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 26/08/2011 |
| Contract end date | |

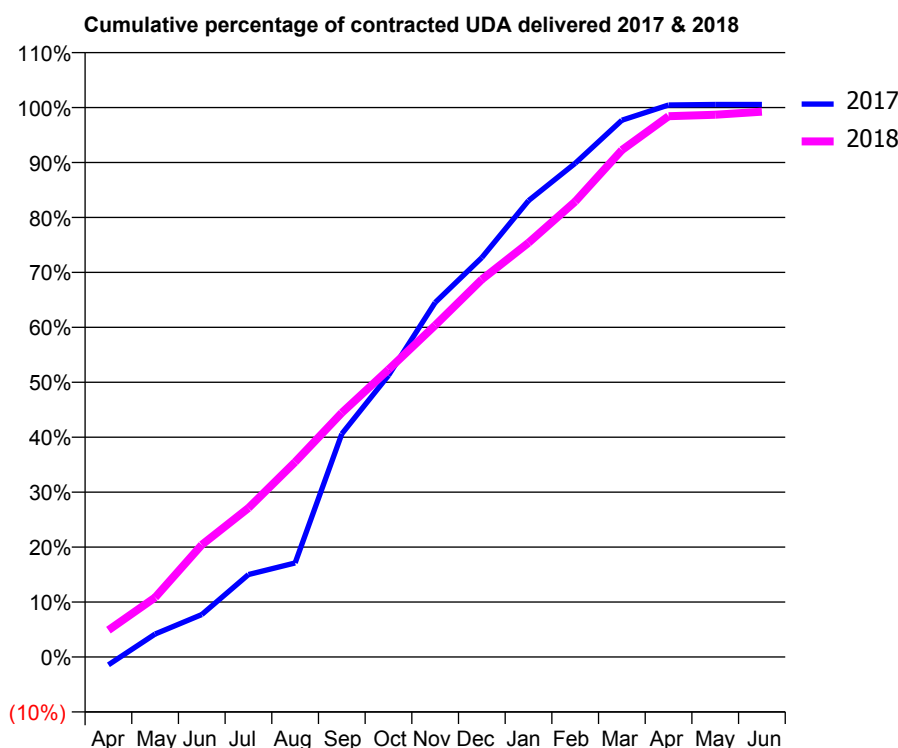
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,612 |
| Carry forward general activity (UDA) | -58 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £346,026.39 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 4,001 | |
| Quarter ending June 2017 | 4,342 | ↑ |
| Quarter ending September 2017 | 4,257 | ↓ |
| Quarter ending December 2017 | 4,090 | ↓ |
| Quarter ending March 2018 | 4,478 | ↑ |
| Variance since March 2017 | 11.9% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -154 | 519 |
| May | 444 | 1,151 |
| June | 821 | 2,166 |
| July | 1,592 | 2,877 |
| August | 1,818 | 3,765 |
| September | 4,310 | 4,716 |
| October | 5,438 | 5,551 |
| November | 6,847 | 6,406 |
| December | 7,713 | 7,293 |
| January | 8,813 | 8,000 |
| February | 9,535 | 8,794 |
| March | 10,368 | 9,791 |
| April | 10,661 | 10,444 |
| May | 10,670 | 10,471 |
| June | 10,670 | 10,532 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 195 | 2,527 | 7.7% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 205 | 2,835 | 7.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 967 | 2,527 | 38.3% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 649 | 2,835 | 22.9% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 428 | 5,605 | 7.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 5,605 | 0.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 5,605 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

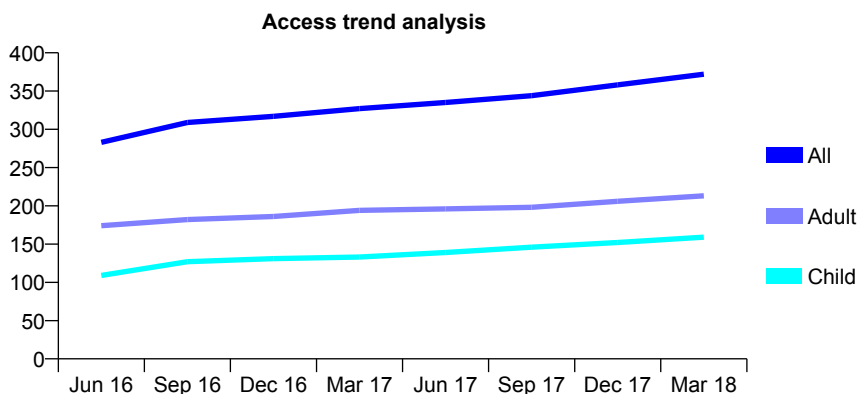
Q47 - Vital Signs At a Glance Contract Report for 152846/0001 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Poulton Practice Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/12/2009 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 900 |
| Carry forward general activity (UDA) | -15 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £25,705.72 |

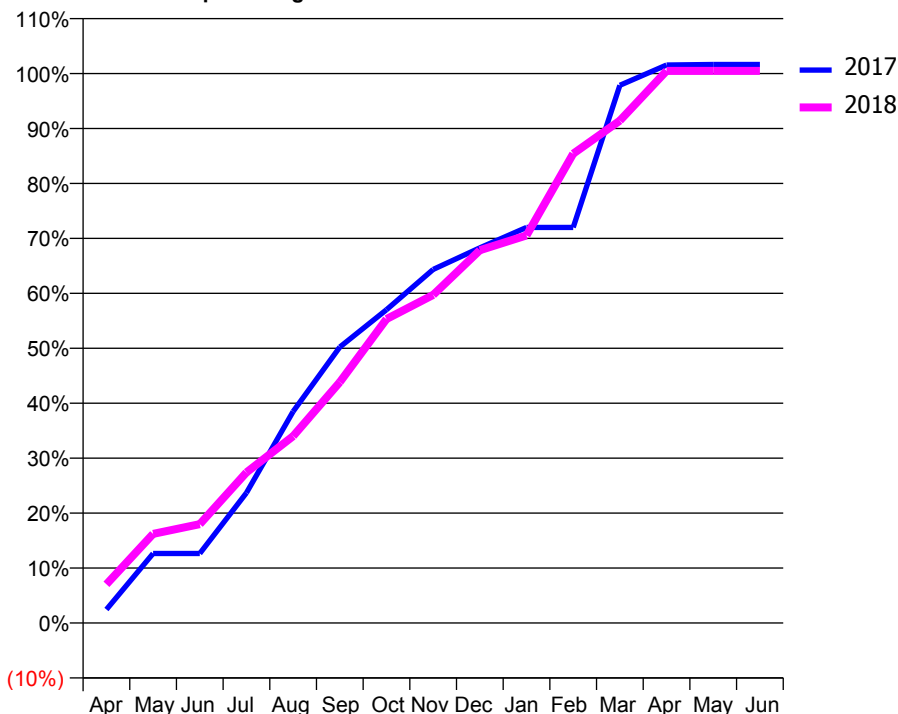
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 327 | |
| Quarter ending June 2017 | 335 | ↑ |
| Quarter ending September 2017 | 344 | ↑ |
| Quarter ending December 2017 | 358 | ↑ |
| Quarter ending March 2018 | 372 | ↑ |
| Variance since March 2017 | 13.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 22 | 63 |
| May | 114 | 146 |
| June | 114 | 162 |
| July | 213 | 247 |
| August | 346 | 306 |
| September | 452 | 395 |
| October | 513 | 498 |
| November | 579 | 537 |
| December | 614 | 611 |
| January | 648 | 635 |
| February | 648 | 769 |
| March | 881 | 823 |
| April | 914 | 904 |
| May | 915 | 904 |
| June | 915 | 904 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 15 | 259 | 5.8% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 34 | 303 | 11.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 164 | 259 | 63.3% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 197 | 303 | 65.0% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 27 | 594 | 4.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 7 | 594 | 1.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 4 | 594 | 0.7% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

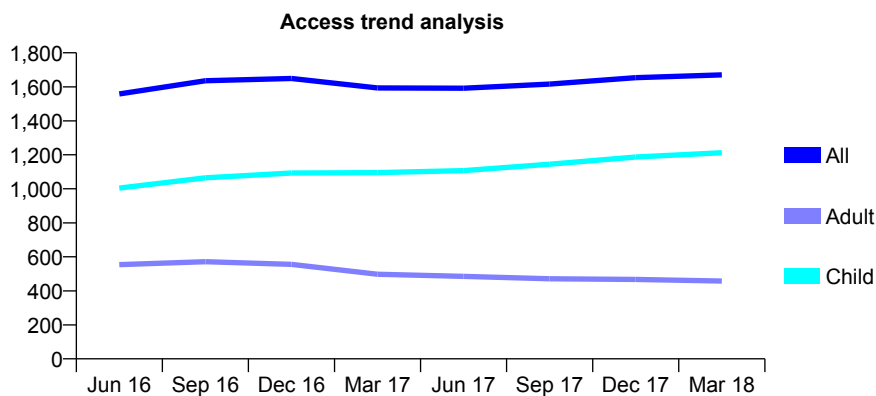
Q47 - Vital Signs At a Glance Contract Report for 155810/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Antley Villa Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,201 |
| Carry forward general activity (UDA) | -59 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £113,841.65 |

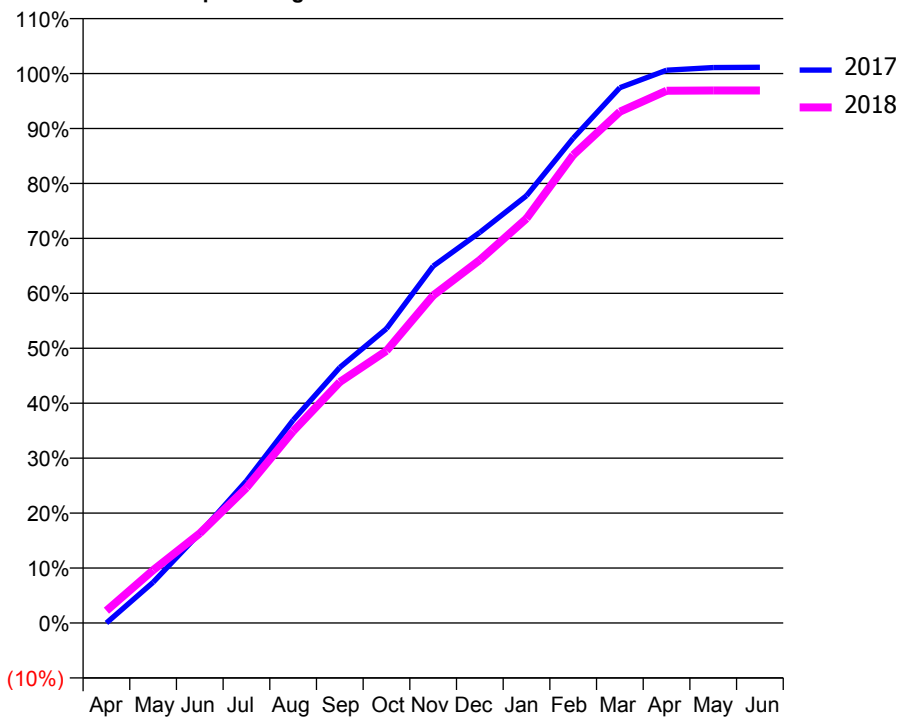
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,593 | |
| Quarter ending June 2017 | 1,592 | → |
| Quarter ending September 2017 | 1,616 | → |
| Quarter ending December 2017 | 1,654 | ↑ |
| Quarter ending March 2018 | 1,670 | → |
| Variance since March 2017 | 4.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 1 | 116 |
| May | 385 | 500 |
| June | 851 | 849 |
| July | 1,347 | 1,280 |
| August | 1,921 | 1,815 |
| September | 2,419 | 2,281 |
| October | 2,787 | 2,577 |
| November | 3,378 | 3,101 |
| December | 3,697 | 3,436 |
| January | 4,044 | 3,829 |
| February | 4,589 | 4,429 |
| March | 5,067 | 4,839 |
| April | 5,232 | 5,038 |
| May | 5,257 | 5,041 |
| June | 5,260 | 5,041 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 290 | 2,336 | 12.4% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 118 | 575 | 20.5% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,480 | 2,336 | 63.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 372 | 575 | 64.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 144 | 2,924 | 4.9% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,924 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 28 | 2,924 | 1.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

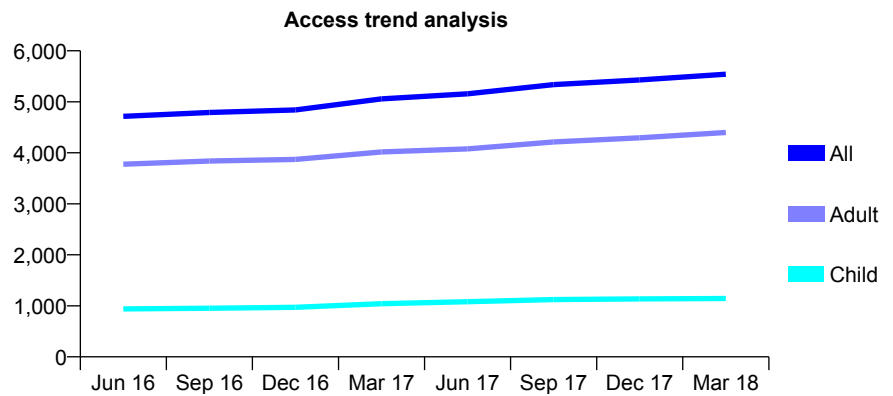
Q47 - Vital Signs At a Glance Contract Report for 156507/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Padiham Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2012 |
| Contract end date | |

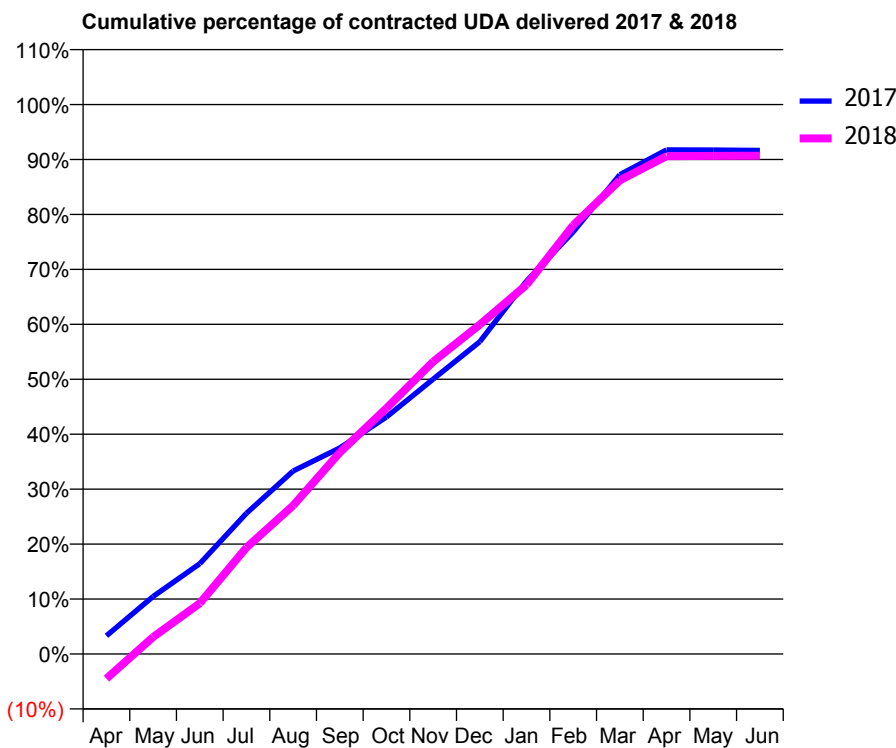
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,384 |
| Carry forward general activity (UDA) | 1,536 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £536,517.87 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,057 | |
| Quarter ending June 2017 | 5,157 | → |
| Quarter ending September 2017 | 5,336 | ↑ |
| Quarter ending December 2017 | 5,430 | → |
| Quarter ending March 2018 | 5,542 | ↑ |
| Variance since March 2017 | 9.6% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 611 | -829 |
| May | 1,926 | 568 |
| June | 3,023 | 1,696 |
| July | 4,709 | 3,561 |
| August | 6,123 | 4,970 |
| September | 6,897 | 6,742 |
| October | 7,929 | 8,223 |
| November | 9,196 | 9,779 |
| December | 10,448 | 11,022 |
| January | 12,476 | 12,352 |
| February | 14,120 | 14,347 |
| March | 16,036 | 15,848 |
| April | 16,867 | 16,654 |
| May | 16,859 | 16,667 |
| June | 16,848 | 16,671 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 170 | 1,944 | 8.7% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 900 | 6,823 | 13.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,169 | 1,944 | 60.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,204 | 6,823 | 61.6% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 636 | 8,814 | 7.2% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 224 | 8,814 | 2.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 66 | 8,814 | 0.7% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 10 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

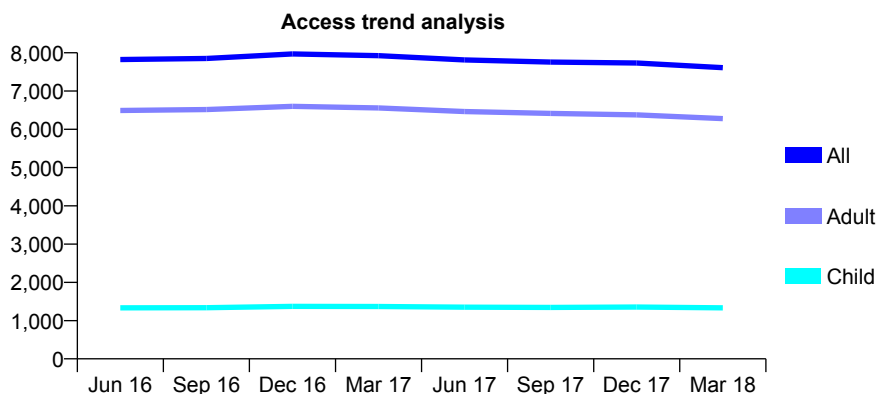
Q47 - Vital Signs At a Glance Contract Report for 157228/0001 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | Safehands Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

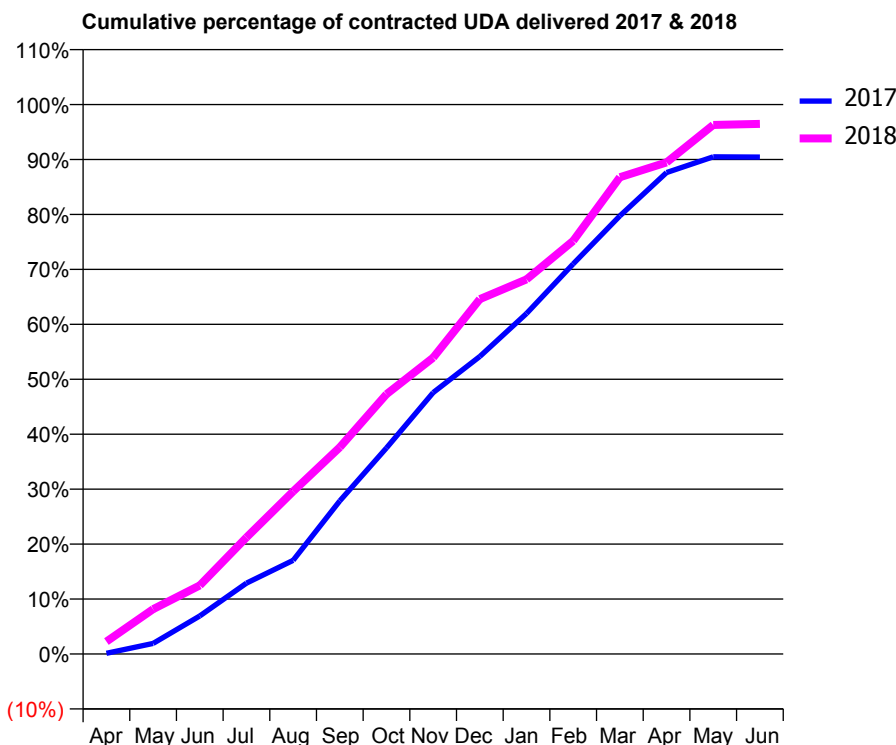
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 24,091 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £536,599.12 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,925 | |
| Quarter ending June 2017 | 7,814 | ↓ |
| Quarter ending September 2017 | 7,759 | → |
| Quarter ending December 2017 | 7,734 | → |
| Quarter ending March 2018 | 7,612 | ↓ |
| Variance since March 2017 | (3.9%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 30 | 548 |
| May | 463 | 1,969 |
| June | 1,671 | 3,010 |
| July | 3,109 | 5,115 |
| August | 4,105 | 7,129 |
| September | 6,712 | 9,063 |
| October | 9,036 | 11,392 |
| November | 11,463 | 12,993 |
| December | 13,048 | 15,559 |
| January | 14,929 | 16,427 |
| February | 17,104 | 18,113 |
| March | 19,207 | 20,905 |
| April | 21,109 | 21,551 |
| May | 21,800 | 23,194 |
| June | 21,788 | 23,242 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 98 | 1,856 | 5.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,115 | 8,291 | 13.4% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 935 | 1,856 | 50.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,007 | 8,291 | 48.3% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 979 | 10,189 | 9.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 125 | 10,189 | 1.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 28 | 10,189 | 0.3% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 16 | 18 | 88.9% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 18 | 77.8% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

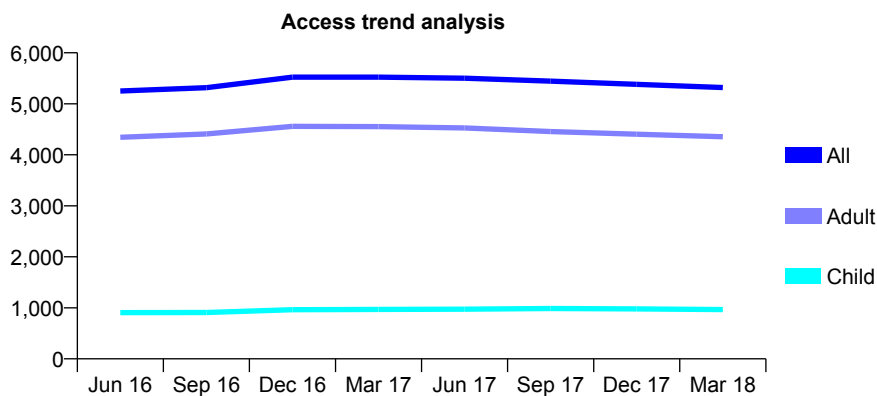
Q47 - Vital Signs At a Glance Contract Report for 157333/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | West Lodge Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,064 |
| Carry forward general activity (UDA) | -121 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £332,649.40 |

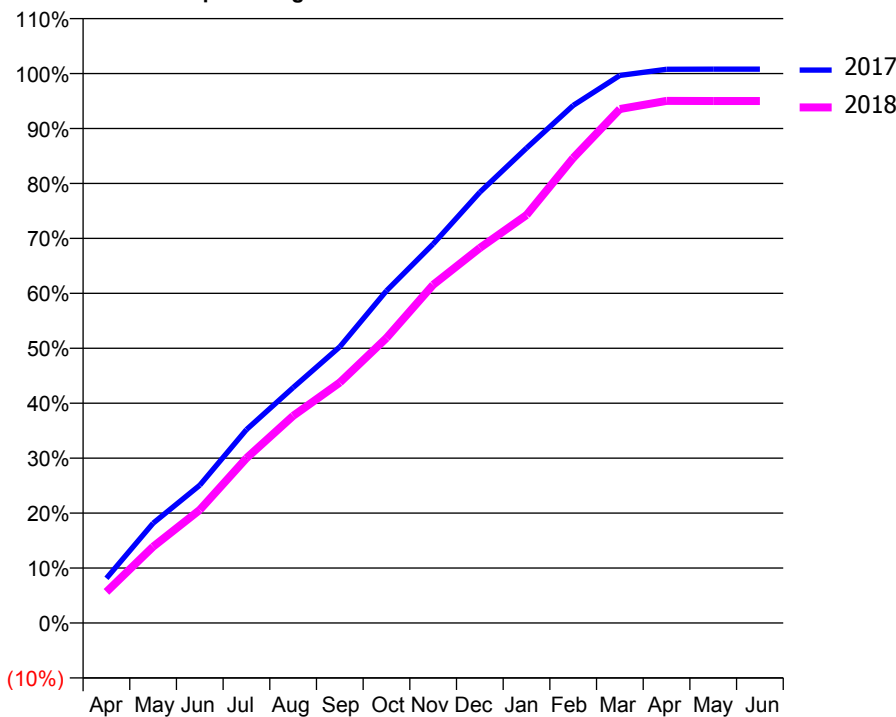
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,522 | |
| Quarter ending June 2017 | 5,502 | → |
| Quarter ending September 2017 | 5,444 | ↓ |
| Quarter ending December 2017 | 5,381 | ↓ |
| Quarter ending March 2018 | 5,319 | ↓ |
| Variance since March 2017 | (3.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,227 | 854 |
| May | 2,735 | 2,094 |
| June | 3,779 | 3,101 |
| July | 5,303 | 4,521 |
| August | 6,454 | 5,678 |
| September | 7,572 | 6,592 |
| October | 9,107 | 7,813 |
| November | 10,392 | 9,271 |
| December | 11,809 | 10,281 |
| January | 13,020 | 11,184 |
| February | 14,190 | 12,750 |
| March | 15,011 | 14,090 |
| April | 15,180 | 14,313 |
| May | 15,185 | 14,310 |
| June | 15,185 | 14,310 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 73 | 1,340 | 5.4% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 693 | 5,759 | 12.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 822 | 1,340 | 61.3% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,761 | 5,759 | 47.9% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 484 | 7,097 | 6.8% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 25 | 7,097 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 109 | 7,097 | 1.5% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 9 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

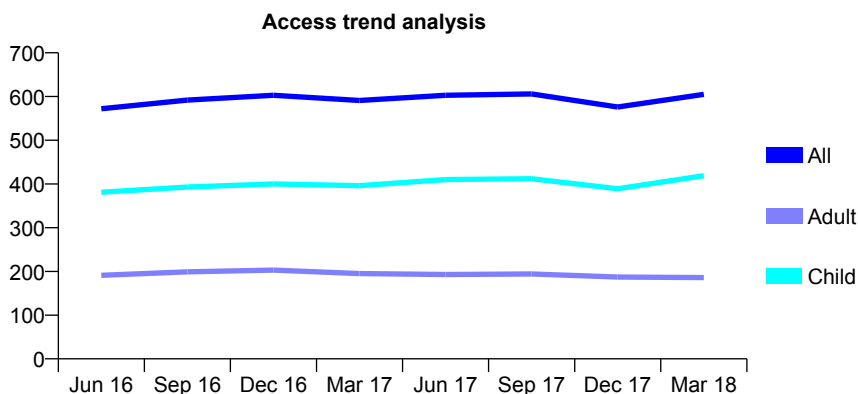
Q47 - Vital Signs At a Glance Contract Report for 158739/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | Colne Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,150 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £49,676.97 |

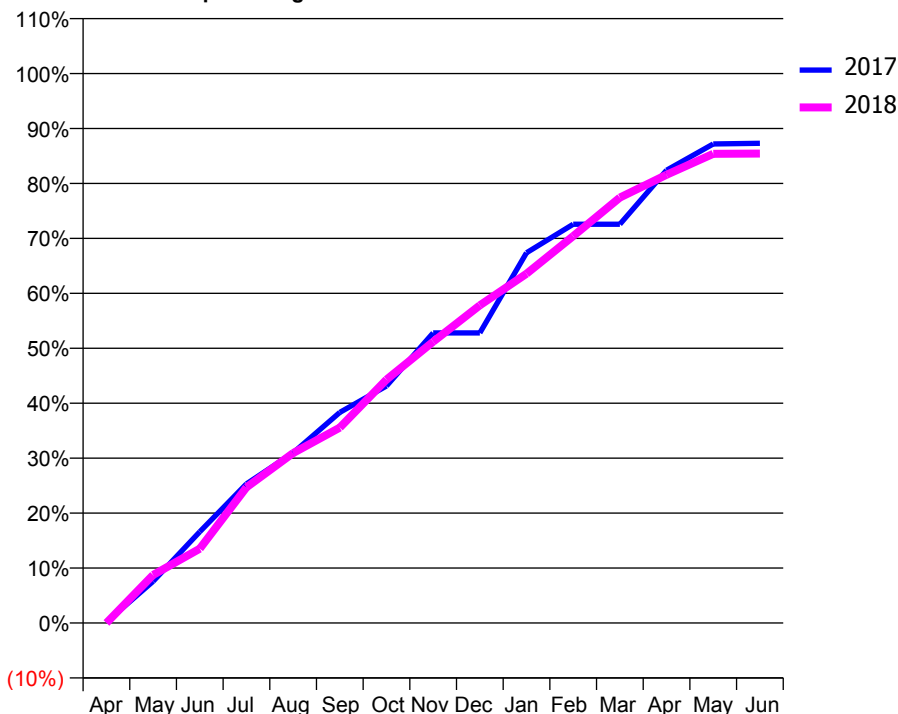
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 591 | |
| Quarter ending June 2017 | 603 | ↑ |
| Quarter ending September 2017 | 606 | → |
| Quarter ending December 2017 | 576 | ↓ |
| Quarter ending March 2018 | 605 | ↑ |
| Variance since March 2017 | 2.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 4 | 0 |
| May | 163 | 188 |
| June | 357 | 291 |
| July | 545 | 531 |
| August | 666 | 665 |
| September | 824 | 765 |
| October | 928 | 953 |
| November | 1,135 | 1,101 |
| December | 1,135 | 1,243 |
| January | 1,448 | 1,367 |
| February | 1,560 | 1,514 |
| March | 1,560 | 1,665 |
| April | 1,772 | 1,754 |
| May | 1,874 | 1,836 |
| June | 1,877 | 1,837 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 185 | 943 | 19.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 66 | 232 | 28.4% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 526 | 943 | 55.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 112 | 232 | 48.3% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 84 | 1,086 | 7.7% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 1,086 | 0.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 4 | 1,086 | 0.4% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

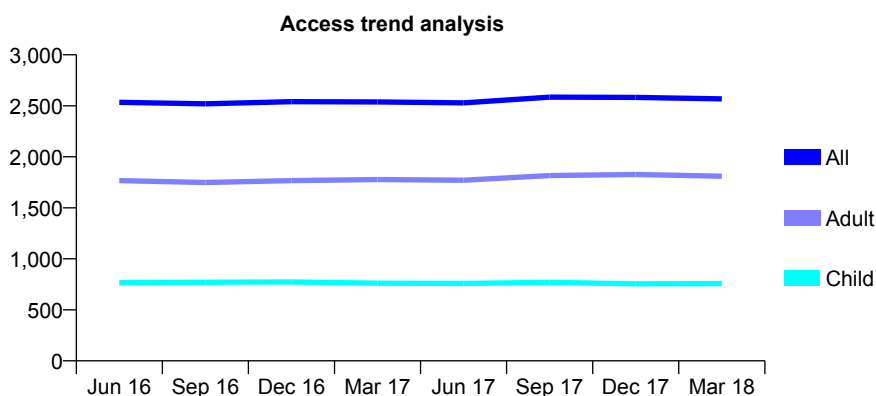
Q47 - Vital Signs At a Glance Contract Report for 159468/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | Eccleston Dental Practice (Ltd) |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,559 |
| Carry forward general activity (UDA) | -43 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £290,401.70 |

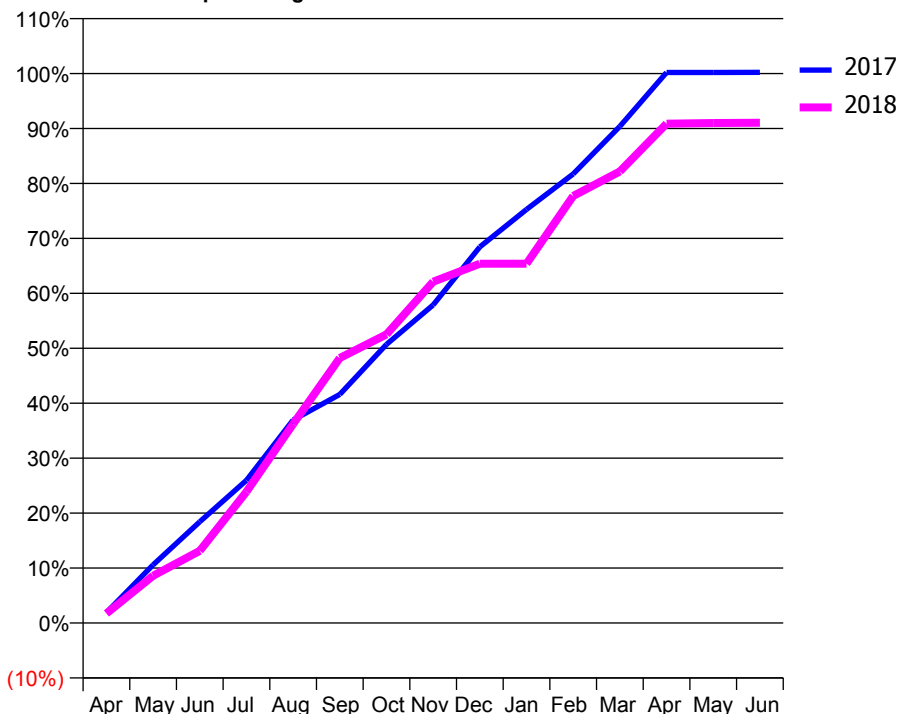
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,538 | |
| Quarter ending June 2017 | 2,529 | → |
| Quarter ending September 2017 | 2,585 | ↑ |
| Quarter ending December 2017 | 2,582 | → |
| Quarter ending March 2018 | 2,568 | → |
| Variance since March 2017 | 1.2% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 202 | 183 |
| May | 1,118 | 907 |
| June | 1,946 | 1,388 |
| July | 2,743 | 2,524 |
| August | 3,901 | 3,824 |
| September | 4,394 | 5,093 |
| October | 5,353 | 5,547 |
| November | 6,113 | 6,558 |
| December | 7,228 | 6,903 |
| January | 7,947 | 6,903 |
| February | 8,629 | 8,205 |
| March | 9,544 | 8,679 |
| April | 10,578 | 9,595 |
| May | 10,578 | 9,608 |
| June | 10,581 | 9,612 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 110 | 1,187 | 9.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 653 | 2,956 | 22.1% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 731 | 1,187 | 61.6% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,588 | 2,956 | 53.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 433 | 4,187 | 10.3% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 68 | 4,187 | 1.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 90 | 4,187 | 2.1% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 7 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

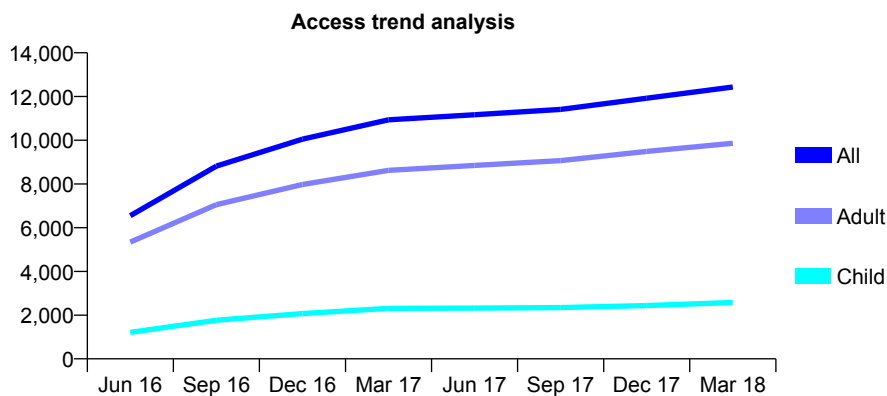
Q47 - Vital Signs At a Glance Contract Report for 159859/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Hardhorn Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 39,516 |
| Carry forward general activity (UDA) | 329 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,150,185.07 |

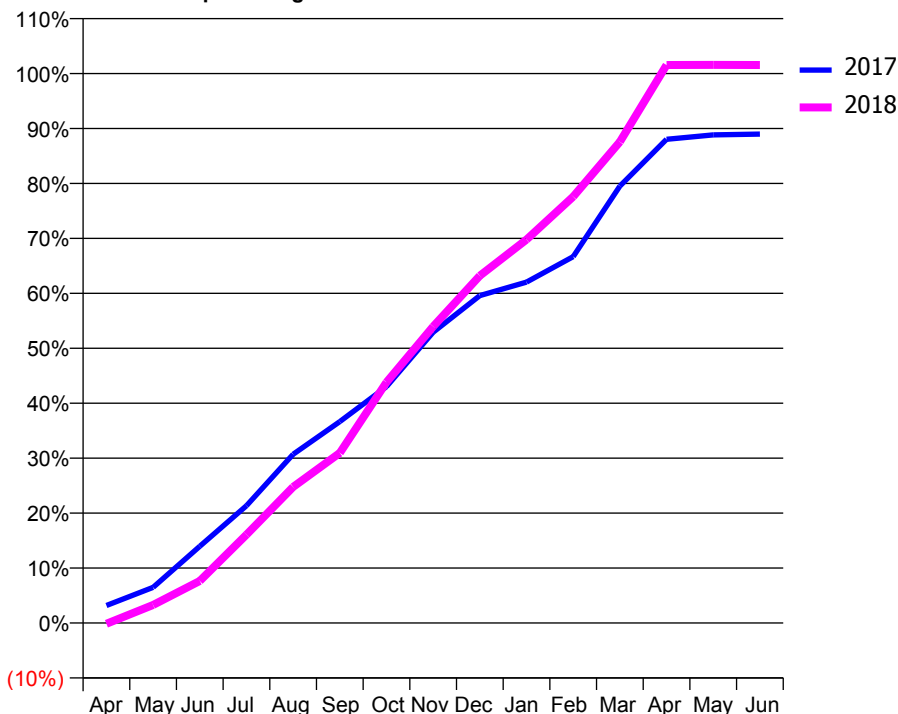
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 10,936 | |
| Quarter ending June 2017 | 11,167 | ↑ |
| Quarter ending September 2017 | 11,413 | ↑ |
| Quarter ending December 2017 | 11,923 | ↑ |
| Quarter ending March 2018 | 12,438 | ↑ |
| Variance since March 2017 | 13.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,262 | -61 |
| May | 2,568 | 1,303 |
| June | 5,518 | 3,030 |
| July | 8,434 | 6,350 |
| August | 12,133 | 9,783 |
| September | 14,482 | 12,234 |
| October | 17,001 | 17,313 |
| November | 20,913 | 21,323 |
| December | 23,544 | 24,974 |
| January | 24,514 | 27,575 |
| February | 26,348 | 30,658 |
| March | 31,416 | 34,605 |
| April | 34,782 | 40,127 |
| May | 35,098 | 40,138 |
| June | 35,163 | 40,127 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 395 | 4,287 | 9.2% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,496 | 14,977 | 16.7% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,535 | 4,287 | 59.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,888 | 14,977 | 52.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,636 | 19,381 | 8.4% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 147 | 19,381 | 0.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 109 | 19,381 | 0.6% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 12 | 75.0% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 12 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

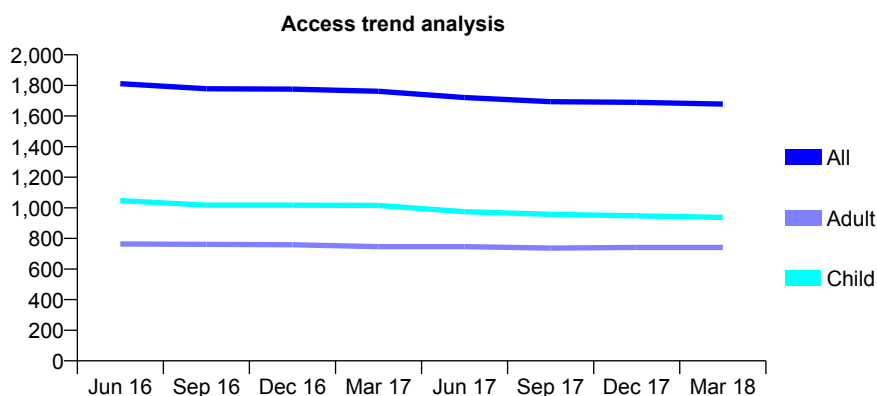
Q47 - Vital Signs At a Glance Contract Report for 161470/0001 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | Cottage Dental Ormskirk LLP |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,004 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £147,474.28 |

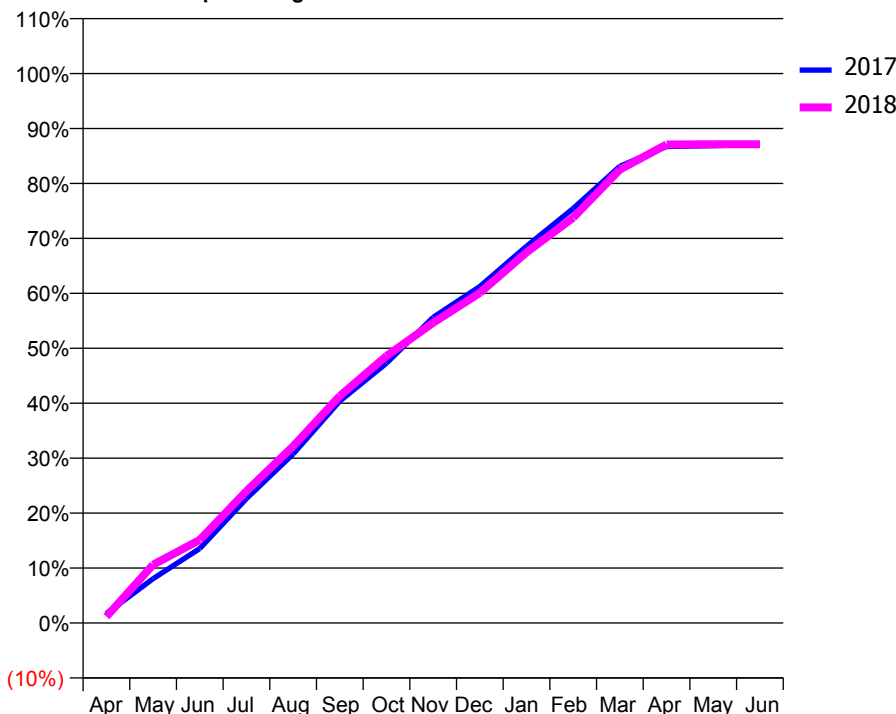
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,762 | |
| Quarter ending June 2017 | 1,721 | ↓ |
| Quarter ending September 2017 | 1,694 | ↓ |
| Quarter ending December 2017 | 1,689 | → |
| Quarter ending March 2018 | 1,678 | → |
| Variance since March 2017 | (4.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 86 | 59 |
| May | 404 | 532 |
| June | 678 | 757 |
| July | 1,133 | 1,202 |
| August | 1,539 | 1,610 |
| September | 2,021 | 2,067 |
| October | 2,366 | 2,432 |
| November | 2,784 | 2,734 |
| December | 3,065 | 3,006 |
| January | 3,431 | 3,375 |
| February | 3,774 | 3,691 |
| March | 4,160 | 4,129 |
| April | 4,339 | 4,358 |
| May | 4,347 | 4,361 |
| June | 4,358 | 4,361 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 400 | 2,054 | 19.5% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 140 | 932 | 15.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,343 | 2,054 | 65.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 582 | 932 | 62.4% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 143 | 2,978 | 4.8% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 8 | 2,978 | 0.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 2,978 | 0.4% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

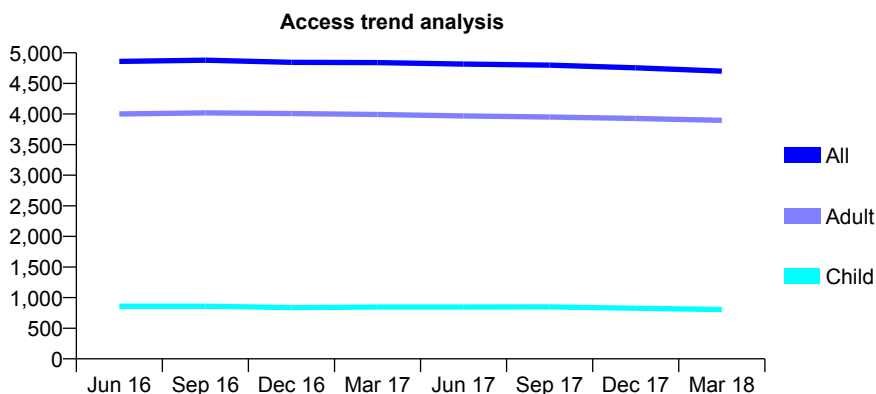
Q47 - Vital Signs At a Glance Contract Report for 164143/0001 - Year end March 2018

| | |
|----------------------|------------------------------------|
| Name or company name | Warner Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,296 |
| Carry forward general activity (UDA) | 426 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £405,349.94 |

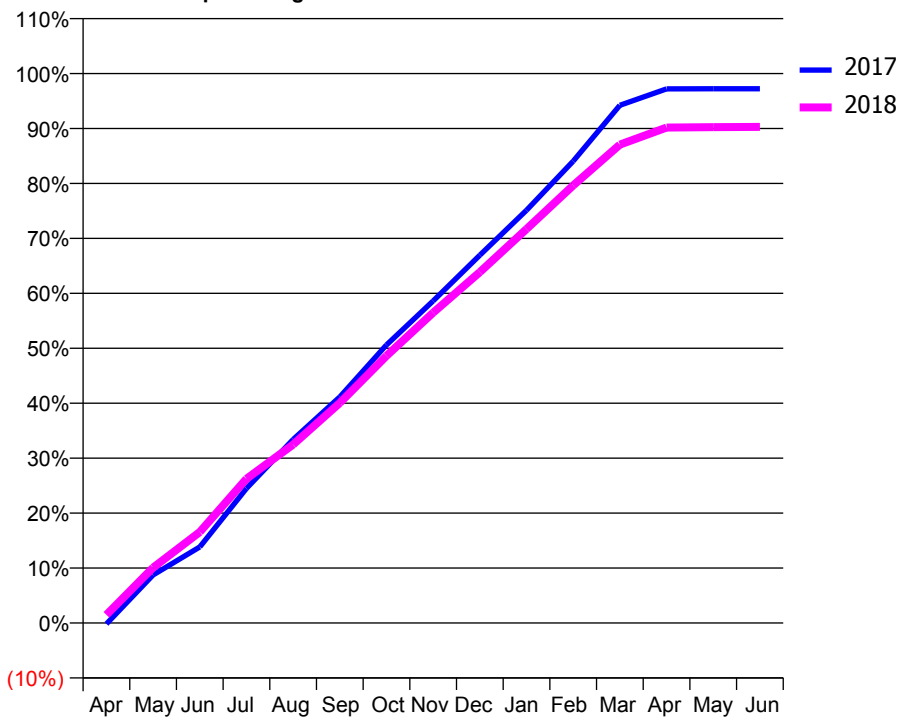
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,839 | |
| Quarter ending June 2017 | 4,815 | → |
| Quarter ending September 2017 | 4,799 | → |
| Quarter ending December 2017 | 4,755 | → |
| Quarter ending March 2018 | 4,700 | ↓ |
| Variance since March 2017 | (2.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 47 | 1,205 | 3.9% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 742 | 5,551 | 13.4% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 638 | 1,205 | 52.9% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,565 | 5,551 | 46.2% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 457 | 6,787 | 6.7% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 63 | 6,787 | 0.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 108 | 6,787 | 1.6% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | 90.9% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 11 | 90.9% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

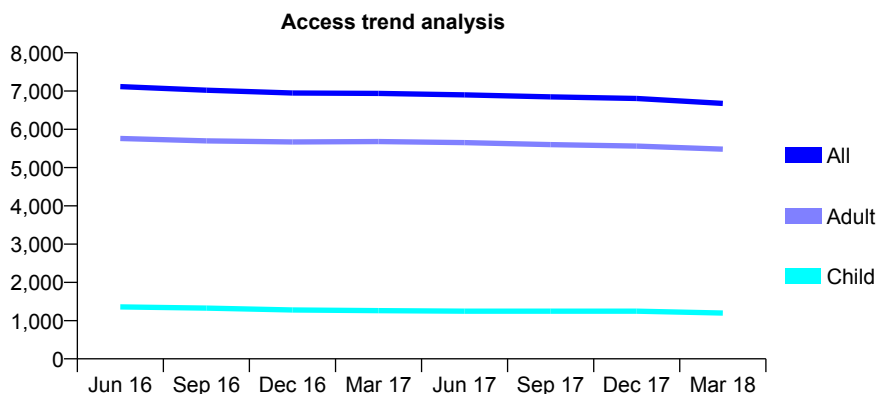
Q47 - Vital Signs At a Glance Contract Report for 165158/0001 - Year end March 2018

| | |
|----------------------|--------------------------------------|
| Name or company name | The Haverflatts Lane Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 25/11/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,001 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £552,675.50 |

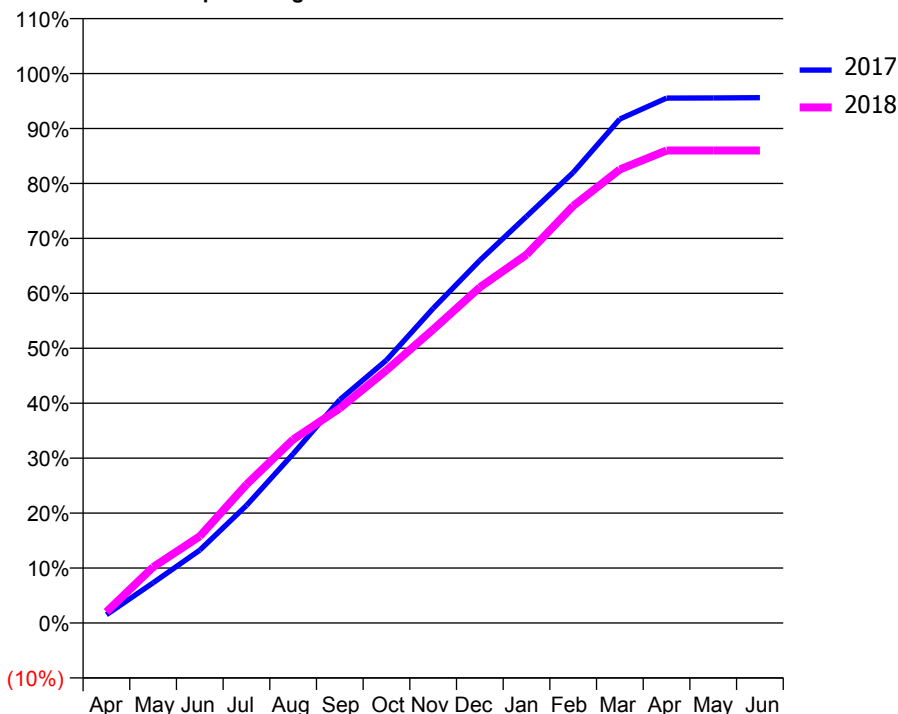
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,940 | |
| Quarter ending June 2017 | 6,899 | → |
| Quarter ending September 2017 | 6,847 | → |
| Quarter ending December 2017 | 6,806 | → |
| Quarter ending March 2018 | 6,676 | ↓ |
| Variance since March 2017 | (3.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 290 | 427 |
| May | 1,413 | 2,135 |
| June | 2,559 | 3,317 |
| July | 4,129 | 5,293 |
| August | 5,940 | 7,015 |
| September | 7,841 | 8,207 |
| October | 9,233 | 9,662 |
| November | 11,049 | 11,220 |
| December | 12,739 | 12,830 |
| January | 14,285 | 14,078 |
| February | 15,825 | 15,939 |
| March | 17,701 | 17,334 |
| April | 18,439 | 18,060 |
| May | 18,442 | 18,057 |
| June | 18,454 | 18,057 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 86 | 1,907 | 4.5% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 753 | 7,388 | 10.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,314 | 1,907 | 68.9% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,384 | 7,388 | 45.8% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 403 | 9,330 | 4.3% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 64 | 9,330 | 0.7% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 202 | 9,330 | 2.2% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | 100.0% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

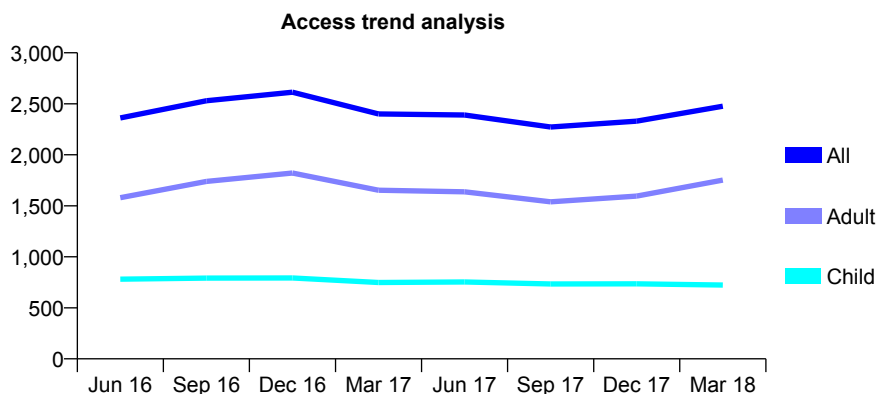
Q47 - Vital Signs At a Glance Contract Report for 166537/0001 - Year end March 2018

| | |
|----------------------|---|
| Name or company name | Shaw and Dhariwal - Rishton Dental Centre |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/08/2010 |
| Contract end date | |

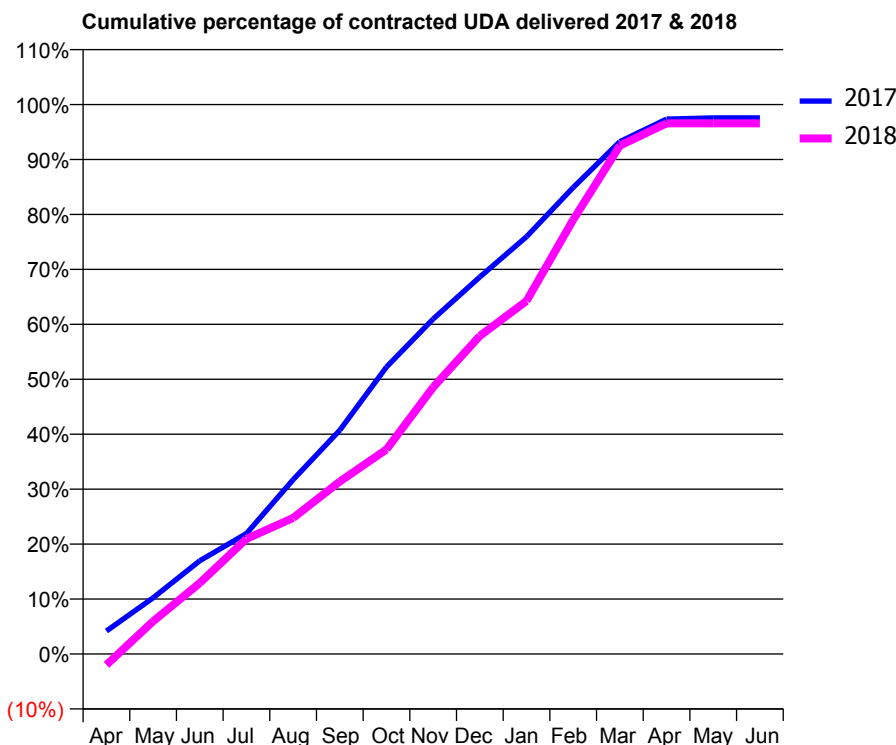
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,200 |
| Carry forward general activity (UDA) | 152 |
| 17/18 Contracted orthodontic activity (UOA) | 146 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £202,790.93 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,401 | |
| Quarter ending June 2017 | 2,390 | → |
| Quarter ending September 2017 | 2,273 | ↓ |
| Quarter ending December 2017 | 2,330 | ↑ |
| Quarter ending March 2018 | 2,476 | ↑ |
| Variance since March 2017 | 3.1% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 260 | -124 |
| May | 634 | 370 |
| June | 1,052 | 801 |
| July | 1,360 | 1,299 |
| August | 1,967 | 1,535 |
| September | 2,526 | 1,946 |
| October | 3,238 | 2,309 |
| November | 3,781 | 3,010 |
| December | 4,254 | 3,590 |
| January | 4,708 | 3,984 |
| February | 5,263 | 4,899 |
| March | 5,781 | 5,736 |
| April | 6,035 | 5,988 |
| May | 6,050 | 5,988 |
| June | 6,048 | 5,988 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 50 | 1,064 | 4.7% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 176 | 1,856 | 9.5% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 591 | 1,064 | 55.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 597 | 1,856 | 32.2% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 261 | 2,871 | 9.1% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 7 | 2,871 | 0.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 2,871 | 0.4% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

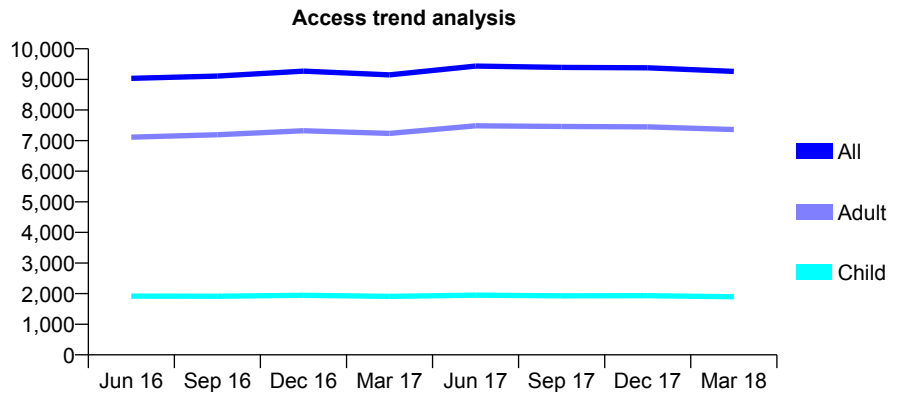
Q47 - Vital Signs At a Glance Contract Report for 167339/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | St Annes Dental Clinic Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 06/04/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 27,421 |
| Carry forward general activity (UDA) | -445 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £875,950.02 |

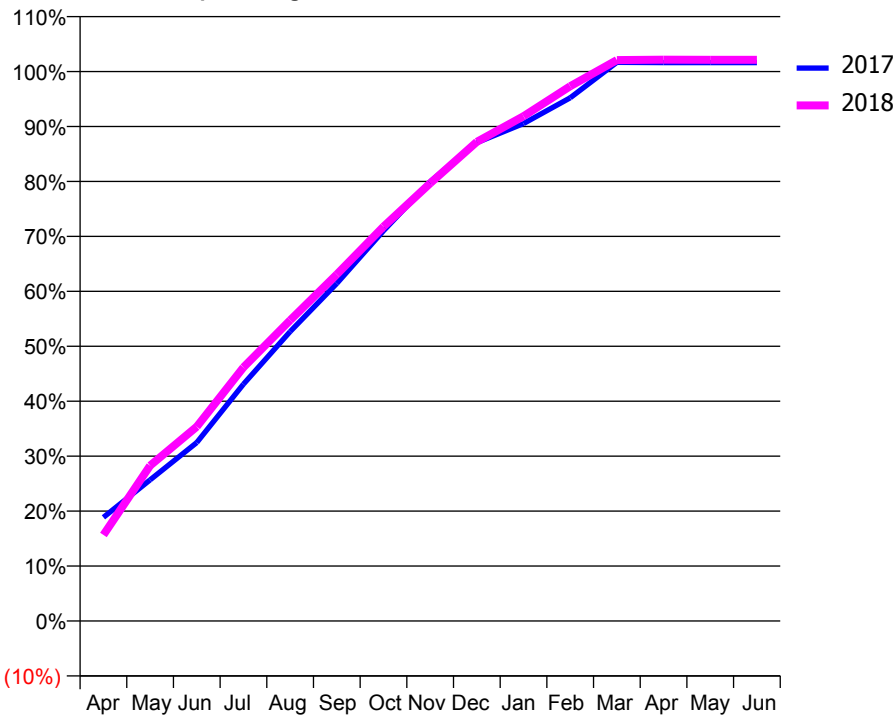
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 9,148 | |
| Quarter ending June 2017 | 9,434 | ↑ |
| Quarter ending September 2017 | 9,394 | → |
| Quarter ending December 2017 | 9,379 | → |
| Quarter ending March 2018 | 9,260 | ↓ |
| Variance since March 2017 | 1.2% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 5,175 | 4,295 |
| May | 7,044 | 7,756 |
| June | 8,908 | 9,700 |
| July | 11,822 | 12,661 |
| August | 14,443 | 15,006 |
| September | 16,845 | 17,299 |
| October | 19,471 | 19,682 |
| November | 21,925 | 21,842 |
| December | 23,873 | 23,914 |
| January | 24,823 | 25,188 |
| February | 26,108 | 26,689 |
| March | 27,878 | 27,990 |
| April | 27,863 | 28,010 |
| May | 27,866 | 28,007 |
| June | 27,866 | 28,007 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 137 | 2,496 | 5.5% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,443 | 10,067 | 14.3% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,285 | 2,496 | 51.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,317 | 10,067 | 52.8% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 888 | 12,563 | 7.1% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 79 | 12,563 | 0.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 142 | 12,563 | 1.1% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 16 | 16 | 100.0% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 16 | 93.8% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

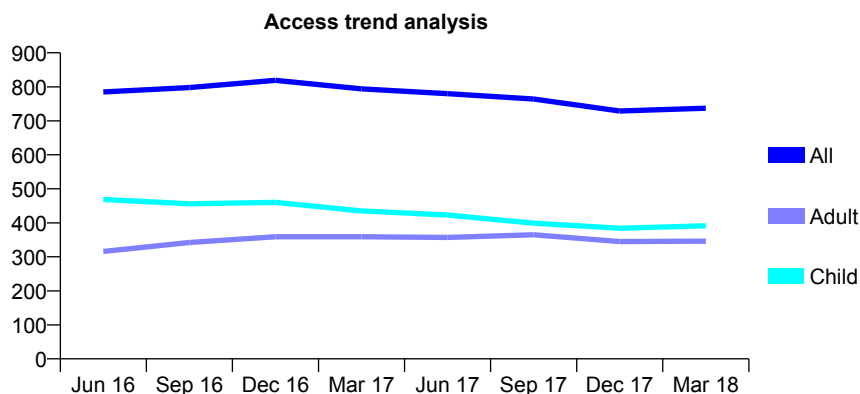
Q47 - Vital Signs At a Glance Contract Report for 167711/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Bridge Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/09/2014 |
| Contract end date | |

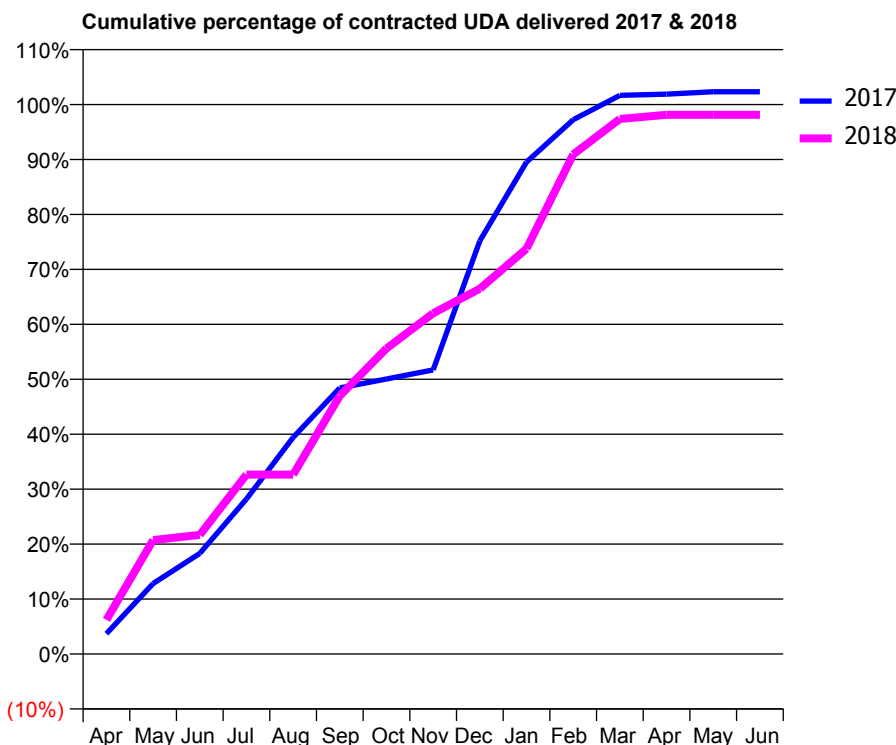
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 617 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £81,809.31 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 794 | |
| Quarter ending June 2017 | 780 | ↓ |
| Quarter ending September 2017 | 764 | ↓ |
| Quarter ending December 2017 | 729 | ↓ |
| Quarter ending March 2018 | 737 | → |
| Variance since March 2017 | (7.2%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 74 | 125 |
| May | 257 | 415 |
| June | 366 | 434 |
| July | 564 | 653 |
| August | 788 | 653 |
| September | 969 | 940 |
| October | 1,001 | 1,112 |
| November | 1,034 | 1,240 |
| December | 1,504 | 1,330 |
| January | 1,791 | 1,475 |
| February | 1,945 | 1,818 |
| March | 2,033 | 1,947 |
| April | 2,038 | 1,962 |
| May | 2,047 | 1,962 |
| June | 2,047 | 1,962 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 102 | 635 | 16.1% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 129 | 497 | 26.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 242 | 635 | 38.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 188 | 497 | 37.8% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 140 | 1,042 | 13.4% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,042 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 1,042 | 0.1% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

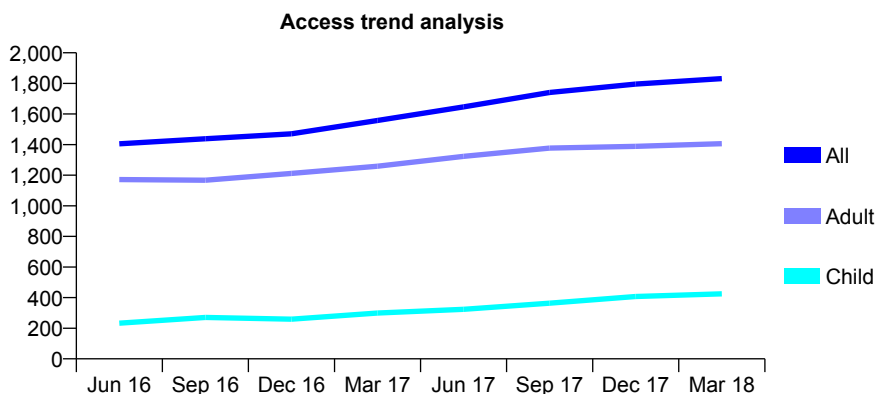
Q47 - Vital Signs At a Glance Contract Report for 168416/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Nelson Centre Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,750 |
| Carry forward general activity (UDA) | -115 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £187,484.54 |

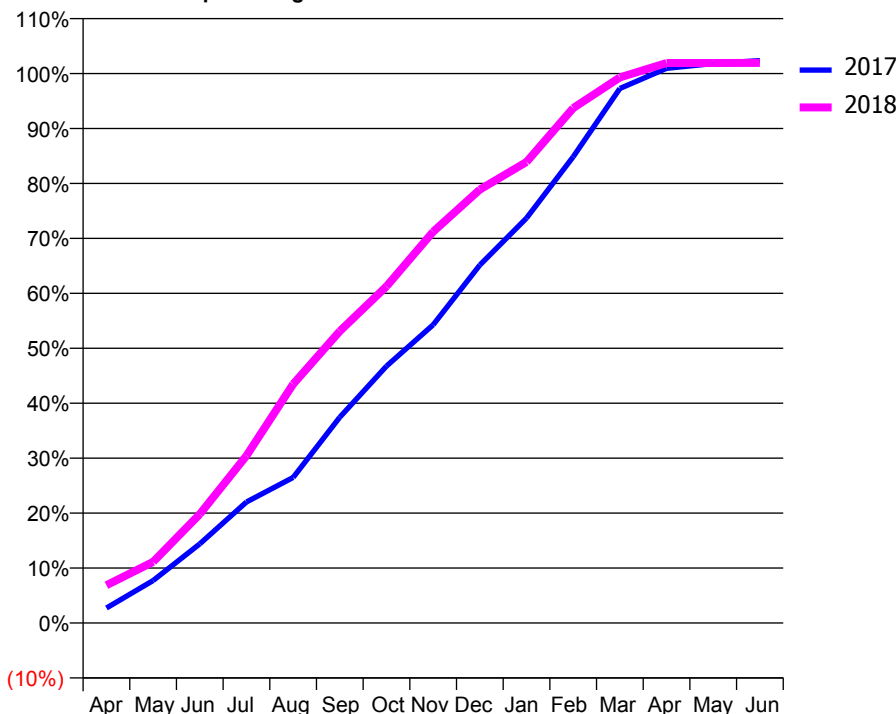
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,558 | |
| Quarter ending June 2017 | 1,647 | ↑ |
| Quarter ending September 2017 | 1,741 | ↑ |
| Quarter ending December 2017 | 1,796 | ↑ |
| Quarter ending March 2018 | 1,831 | → |
| Variance since March 2017 | 17.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 157 | 396 |
| May | 444 | 640 |
| June | 828 | 1,140 |
| July | 1,266 | 1,750 |
| August | 1,523 | 2,499 |
| September | 2,153 | 3,053 |
| October | 2,689 | 3,522 |
| November | 3,120 | 4,095 |
| December | 3,745 | 4,535 |
| January | 4,237 | 4,825 |
| February | 4,879 | 5,388 |
| March | 5,594 | 5,709 |
| April | 5,804 | 5,860 |
| May | 5,854 | 5,860 |
| June | 5,885 | 5,861 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 71 | 679 | 10.5% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 250 | 1,818 | 13.8% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 320 | 679 | 47.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 852 | 1,818 | 46.9% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 205 | 2,426 | 8.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 25 | 2,426 | 1.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 56 | 2,426 | 2.3% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

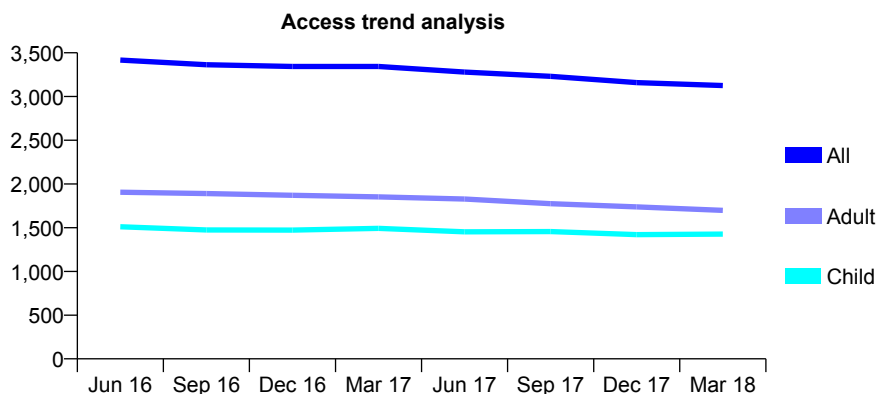
Q47 - Vital Signs At a Glance Contract Report for 168467/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | Schofield & Pickup |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 22/10/2012 |
| Contract end date | |

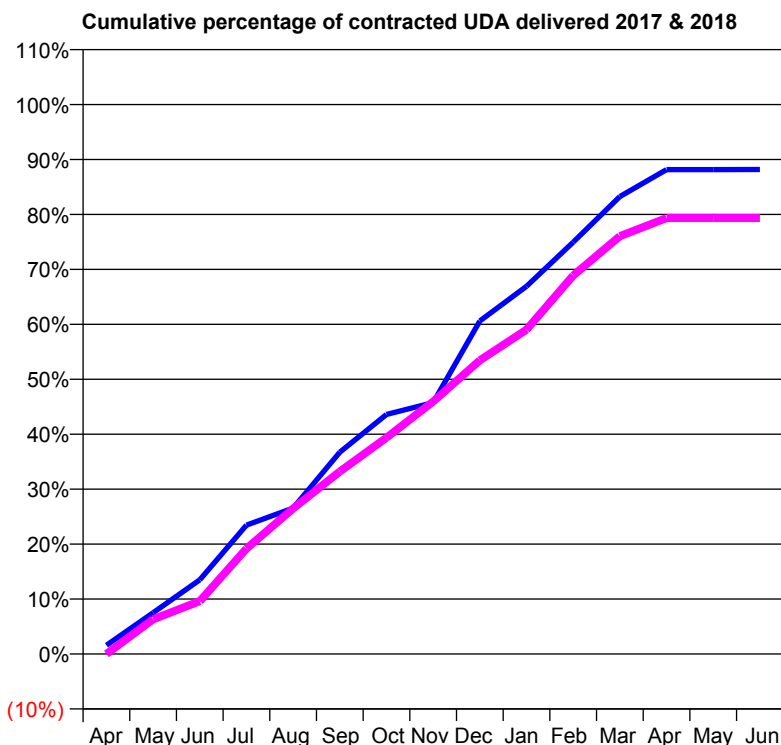
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £256,407.10 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,344 | |
| Quarter ending June 2017 | 3,280 | ↓ |
| Quarter ending September 2017 | 3,231 | ↓ |
| Quarter ending December 2017 | 3,159 | ↓ |
| Quarter ending March 2018 | 3,125 | ↓ |
| Variance since March 2017 | (6.5%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 151 | 0 |
| May | 713 | 600 |
| June | 1,284 | 913 |
| July | 2,227 | 1,822 |
| August | 2,524 | 2,516 |
| September | 3,489 | 3,155 |
| October | 4,143 | 3,740 |
| November | 4,346 | 4,364 |
| December | 5,759 | 5,077 |
| January | 6,357 | 5,609 |
| February | 7,120 | 6,544 |
| March | 7,908 | 7,225 |
| April | 8,375 | 7,538 |
| May | 8,375 | 7,537 |
| June | 8,376 | 7,537 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 223 | 2,411 | 9.2% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 275 | 2,313 | 11.9% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,651 | 2,411 | 68.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,548 | 2,313 | 66.9% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 244 | 4,635 | 5.3% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 30 | 4,635 | 0.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 43 | 4,635 | 0.9% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

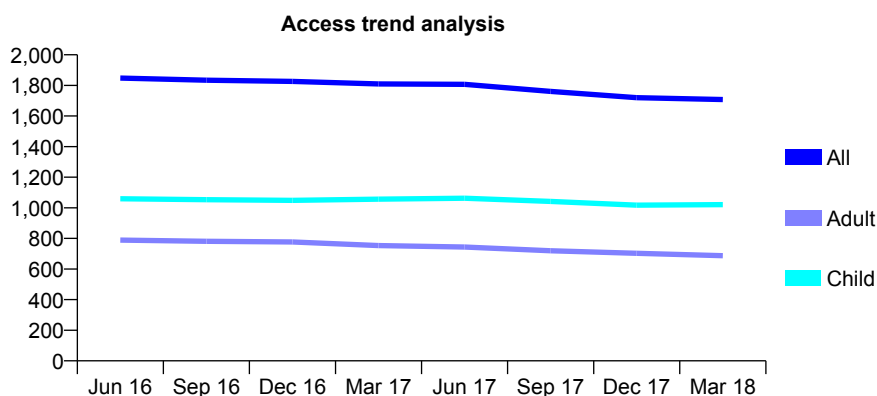
Q47 - Vital Signs At a Glance Contract Report for 171859/0004 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Oak Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2009 |
| Contract end date | |

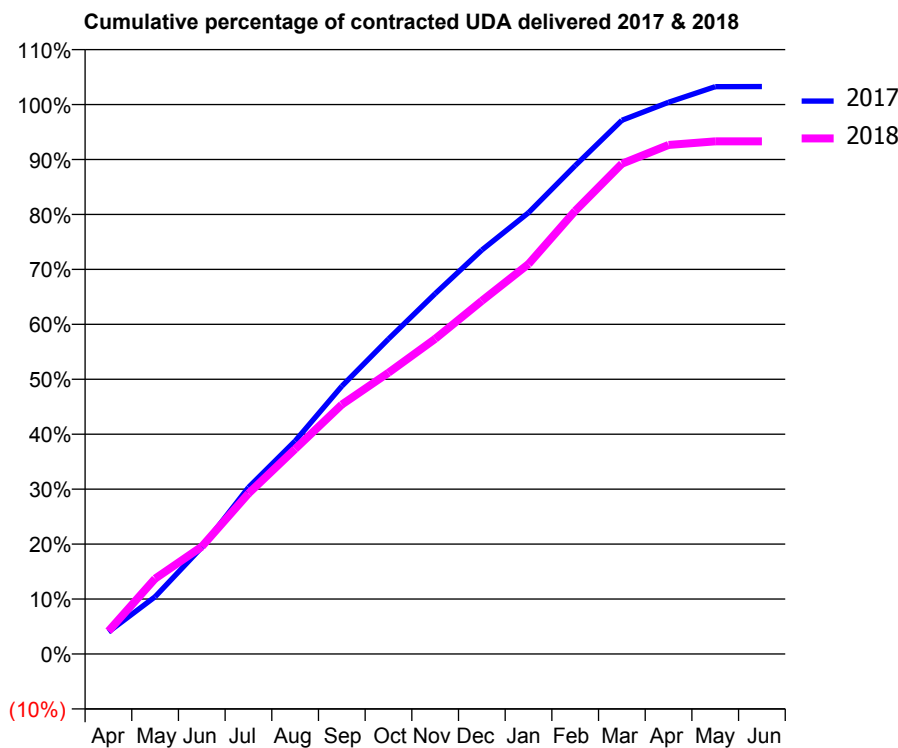
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,600 |
| Carry forward general activity (UDA) | -92 |
| 17/18 Contracted orthodontic activity (UOA) | 1,000 |
| Carry forward orthodontic activity (UOA) | -20 |
| Baseline contract value | £202,004.36 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,810 | |
| Quarter ending June 2017 | 1,807 | → |
| Quarter ending September 2017 | 1,761 | ↓ |
| Quarter ending December 2017 | 1,720 | ↓ |
| Quarter ending March 2018 | 1,708 | → |
| Variance since March 2017 | (5.6%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 185 | 191 |
| May | 479 | 631 |
| June | 894 | 899 |
| July | 1,395 | 1,343 |
| August | 1,783 | 1,716 |
| September | 2,242 | 2,088 |
| October | 2,637 | 2,355 |
| November | 3,016 | 2,638 |
| December | 3,382 | 2,957 |
| January | 3,694 | 3,264 |
| February | 4,089 | 3,710 |
| March | 4,468 | 4,104 |
| April | 4,619 | 4,261 |
| May | 4,749 | 4,291 |
| June | 4,750 | 4,291 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 104 | 1,433 | 7.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 150 | 692 | 21.7% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 788 | 1,433 | 55.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 273 | 692 | 39.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 124 | 2,011 | 6.2% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 2,011 | 0.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 19 | 2,011 | 0.9% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

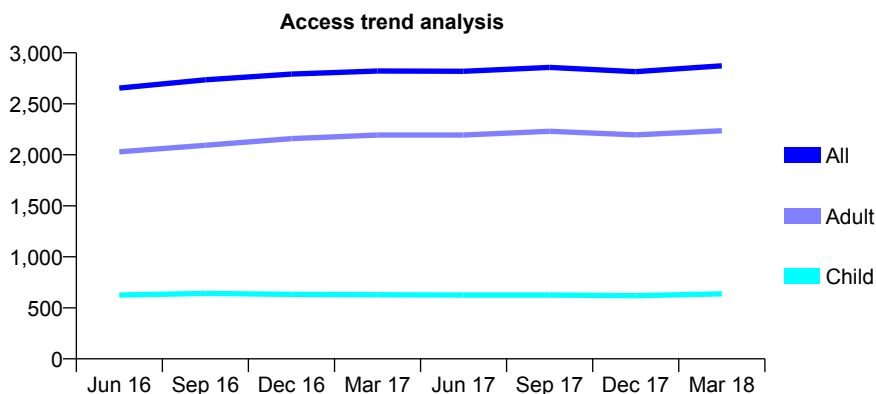
Q47 - Vital Signs At a Glance Contract Report for 175161/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Arena Dental Care Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,034 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £247,288.56 |

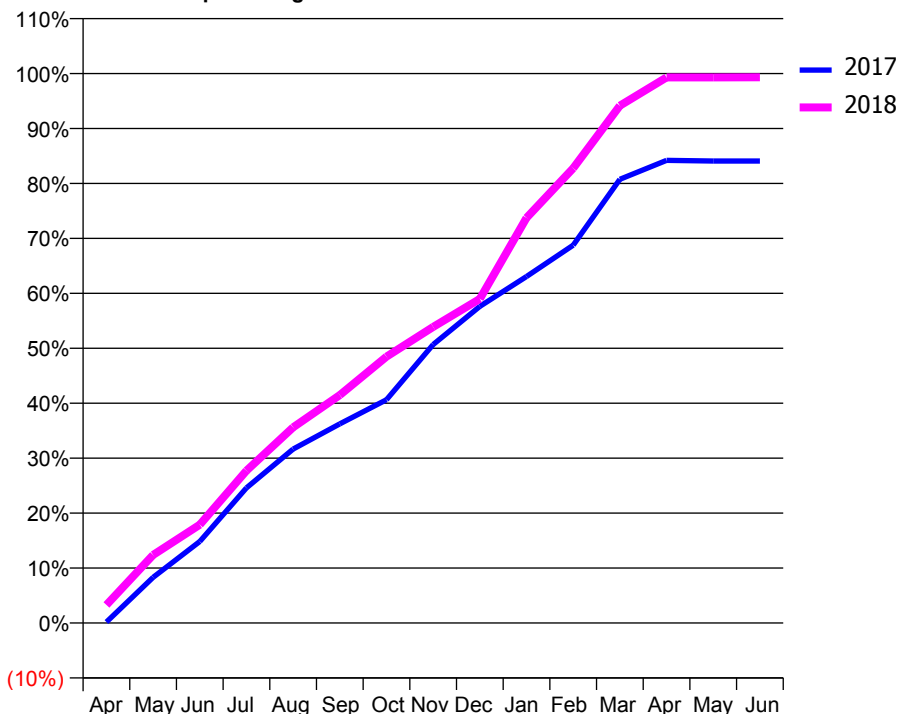
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,822 | |
| Quarter ending June 2017 | 2,819 | → |
| Quarter ending September 2017 | 2,857 | → |
| Quarter ending December 2017 | 2,815 | ↓ |
| Quarter ending March 2018 | 2,873 | ↑ |
| Variance since March 2017 | 1.8% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 18 | 329 |
| May | 834 | 1,242 |
| June | 1,489 | 1,795 |
| July | 2,468 | 2,782 |
| August | 3,176 | 3,574 |
| September | 3,637 | 4,162 |
| October | 4,077 | 4,865 |
| November | 5,084 | 5,407 |
| December | 5,782 | 5,919 |
| January | 6,327 | 7,398 |
| February | 6,900 | 8,303 |
| March | 8,103 | 9,446 |
| April | 8,448 | 9,963 |
| May | 8,436 | 9,963 |
| June | 8,436 | 9,966 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 104 | 1,043 | 10.0% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 697 | 3,675 | 19.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 637 | 1,043 | 61.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,074 | 3,675 | 56.4% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 259 | 4,706 | 5.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 82 | 4,706 | 1.7% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 94 | 4,706 | 2.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 8 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

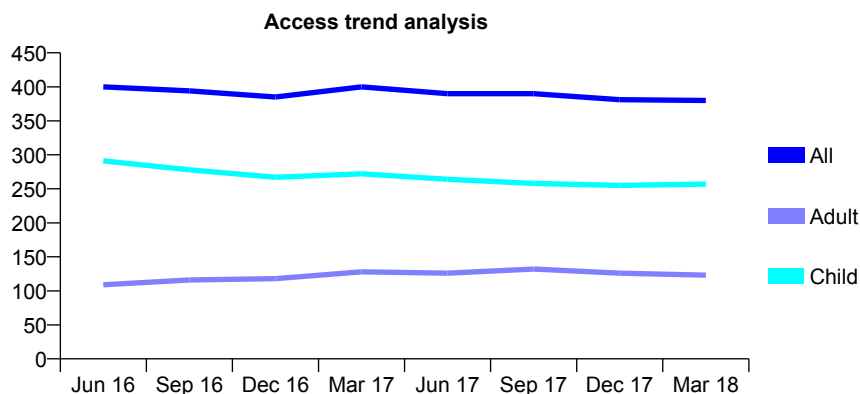
Q47 - Vital Signs At a Glance Contract Report for 176788/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Parbold Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 950 |
| Carry forward general activity (UDA) | -7 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £23,882.45 |

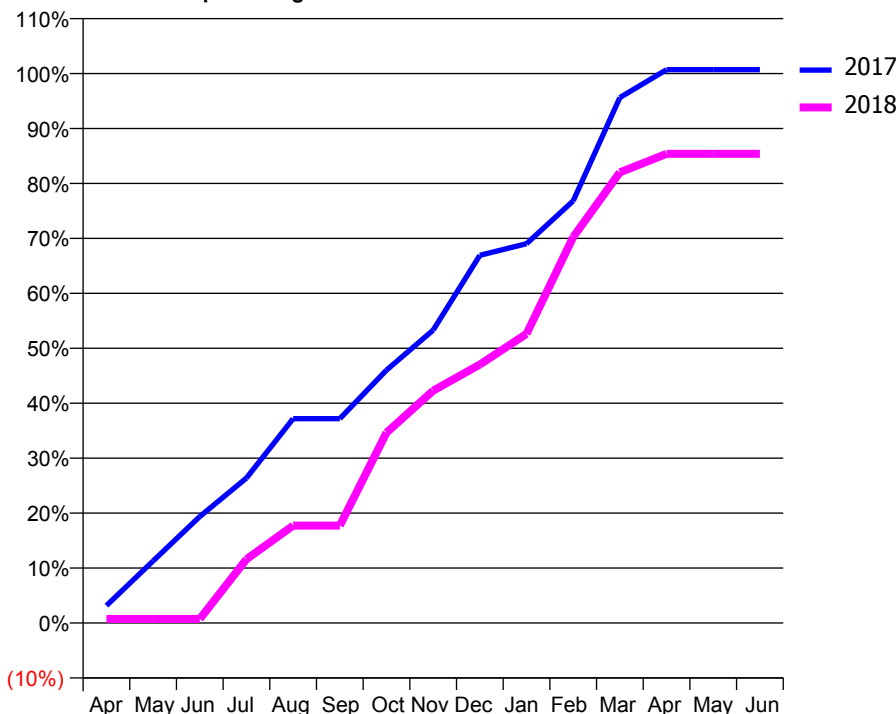
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 400 | |
| Quarter ending June 2017 | 390 | ↓ |
| Quarter ending September 2017 | 390 | → |
| Quarter ending December 2017 | 381 | ↓ |
| Quarter ending March 2018 | 380 | → |
| Variance since March 2017 | (5.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 30 | 7 |
| May | 107 | 7 |
| June | 184 | 7 |
| July | 251 | 110 |
| August | 353 | 168 |
| September | 353 | 168 |
| October | 437 | 329 |
| November | 506 | 402 |
| December | 636 | 447 |
| January | 656 | 500 |
| February | 730 | 667 |
| March | 908 | 779 |
| April | 957 | 811 |
| May | 957 | 811 |
| June | 957 | 811 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 62 | 471 | 13.2% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 8 | 124 | 6.5% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 309 | 471 | 65.6% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 56 | 124 | 45.2% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 33 | 595 | 5.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 595 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 595 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

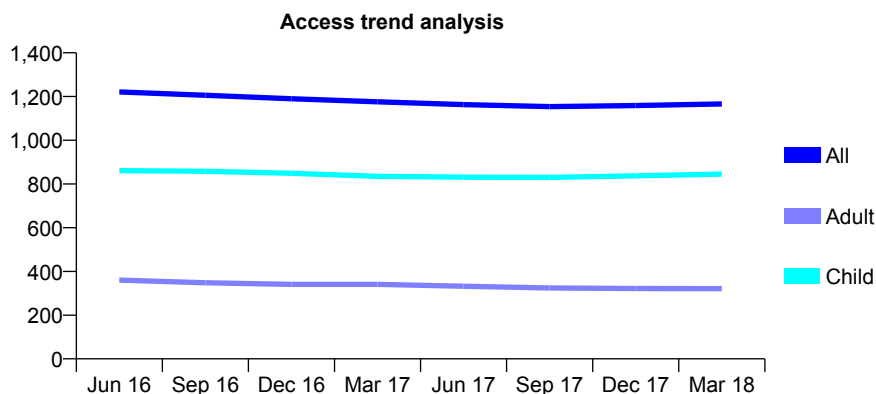
Q47 - Vital Signs At a Glance Contract Report for 177539/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Bank View Smile Studios |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2010 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 4,177 |
| Carry forward general activity (UDA) | -7 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £99,609.11 |

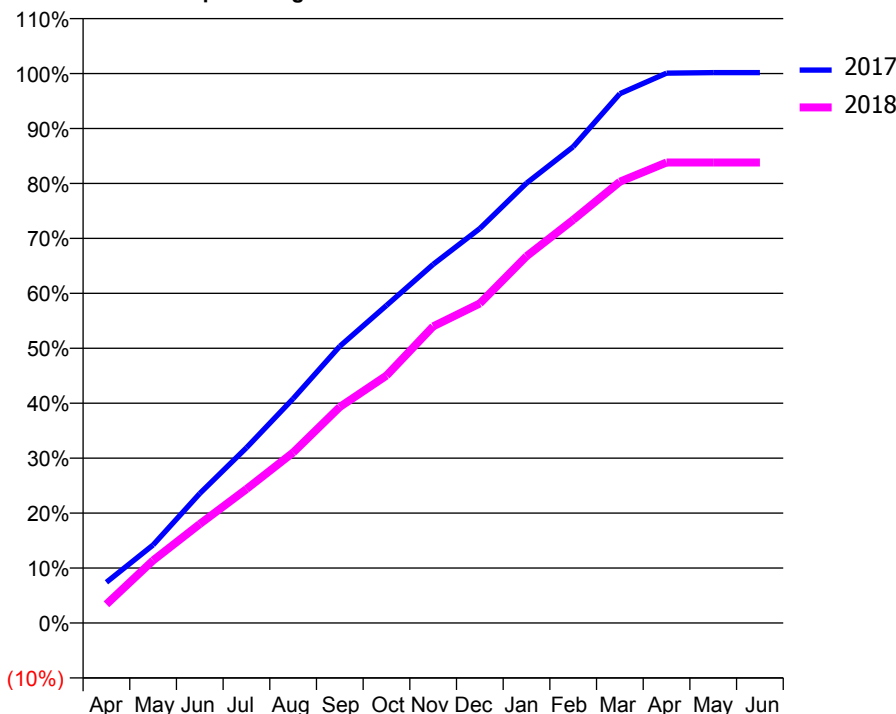
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,176 | |
| Quarter ending June 2017 | 1,163 | ↓ |
| Quarter ending September 2017 | 1,154 | → |
| Quarter ending December 2017 | 1,159 | → |
| Quarter ending March 2018 | 1,166 | → |
| Variance since March 2017 | (0.9%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 309 | 142 |
| May | 593 | 476 |
| June | 984 | 752 |
| July | 1,332 | 1,018 |
| August | 1,706 | 1,296 |
| September | 2,104 | 1,643 |
| October | 2,414 | 1,880 |
| November | 2,726 | 2,254 |
| December | 2,999 | 2,429 |
| January | 3,344 | 2,788 |
| February | 3,620 | 3,064 |
| March | 4,024 | 3,355 |
| April | 4,180 | 3,500 |
| May | 4,184 | 3,500 |
| June | 4,184 | 3,500 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 344 | 1,794 | 19.2% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 44 | 379 | 11.6% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,133 | 1,794 | 63.2% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 263 | 379 | 69.4% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 87 | 2,167 | 4.0% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,167 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 2,167 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

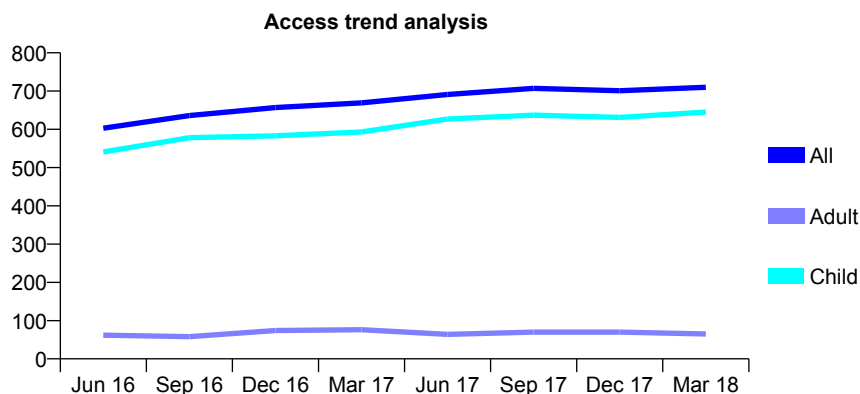
Q47 - Vital Signs At a Glance Contract Report for 177709/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Green Dental Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2013 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,466 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 94 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £37,388.23 |

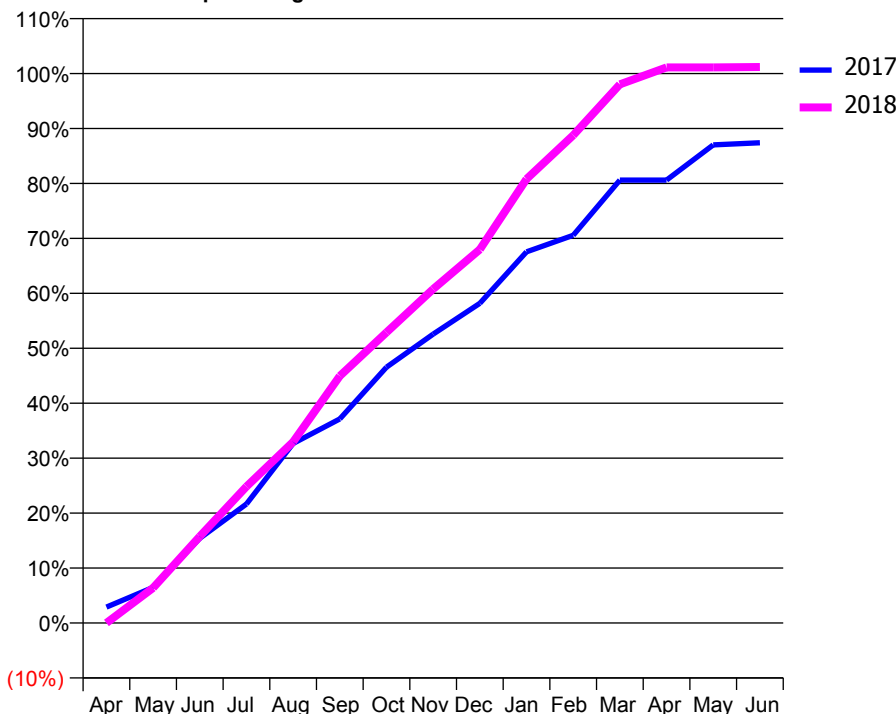
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 669 | |
| Quarter ending June 2017 | 691 | ↑ |
| Quarter ending September 2017 | 707 | ↑ |
| Quarter ending December 2017 | 701 | → |
| Quarter ending March 2018 | 710 | → |
| Variance since March 2017 | 6.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 43 | 0 |
| May | 95 | 94 |
| June | 226 | 231 |
| July | 317 | 364 |
| August | 479 | 483 |
| September | 544 | 659 |
| October | 682 | 775 |
| November | 771 | 891 |
| December | 853 | 997 |
| January | 990 | 1,184 |
| February | 1,034 | 1,301 |
| March | 1,182 | 1,437 |
| April | 1,182 | 1,482 |
| May | 1,275 | 1,482 |
| June | 1,281 | 1,483 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 116 | 1,303 | 8.9% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 876 | 1,303 | 67.2% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 56 | 1,175 | 4.8% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,175 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 6 | 1,175 | 0.5% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

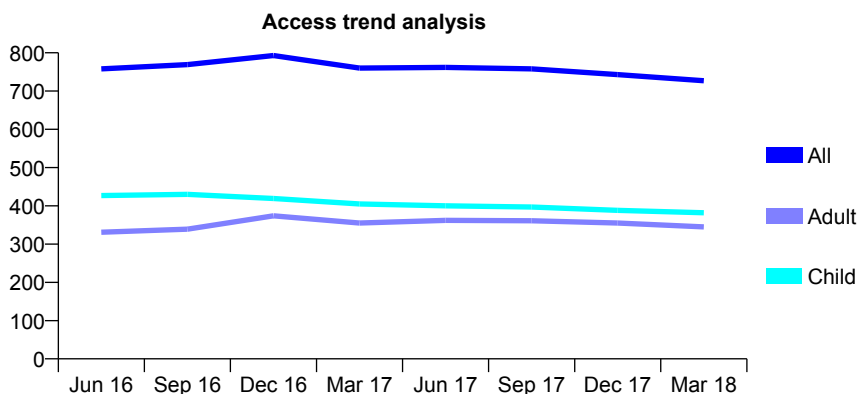
Q47 - Vital Signs At a Glance Contract Report for 181838/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Mansion House Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2014 |
| Contract end date | |

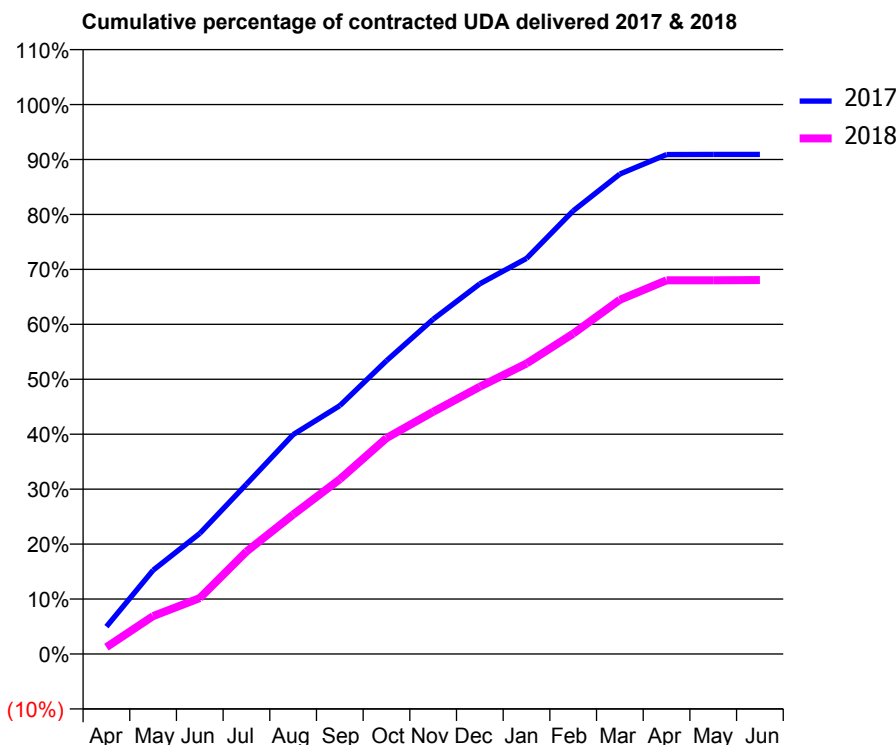
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,250 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £63,238.37 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 760 | |
| Quarter ending June 2017 | 762 | → |
| Quarter ending September 2017 | 758 | → |
| Quarter ending December 2017 | 743 | ↓ |
| Quarter ending March 2018 | 727 | ↓ |
| Variance since March 2017 | (4.3%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 112 | 28 |
| May | 343 | 155 |
| June | 494 | 229 |
| July | 696 | 419 |
| August | 899 | 571 |
| September | 1,017 | 716 |
| October | 1,201 | 884 |
| November | 1,371 | 992 |
| December | 1,516 | 1,094 |
| January | 1,620 | 1,190 |
| February | 1,815 | 1,312 |
| March | 1,965 | 1,450 |
| April | 2,045 | 1,530 |
| May | 2,046 | 1,530 |
| June | 2,046 | 1,531 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 70 | 691 | 10.1% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 53 | 359 | 14.8% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 443 | 691 | 64.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 182 | 359 | 50.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 77 | 1,053 | 7.3% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 1,053 | 0.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 9 | 1,053 | 0.9% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

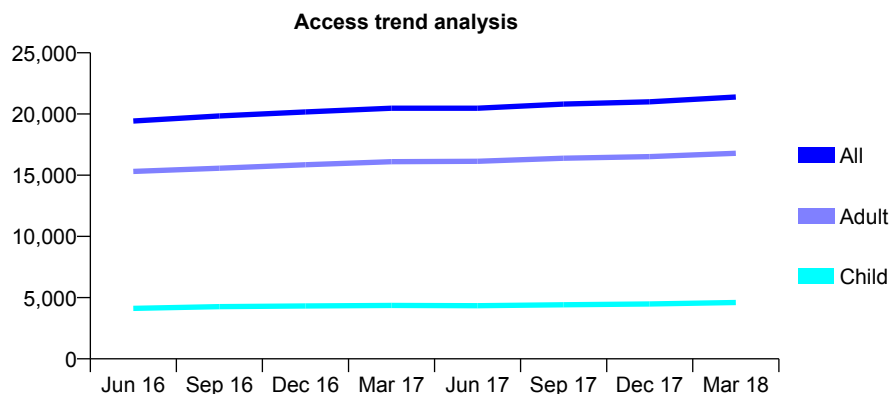
Q47 - Vital Signs At a Glance Contract Report for 182265/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | King Street Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 74,660 |
| Carry forward general activity (UDA) | 1,189 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £2,167,487.40 |

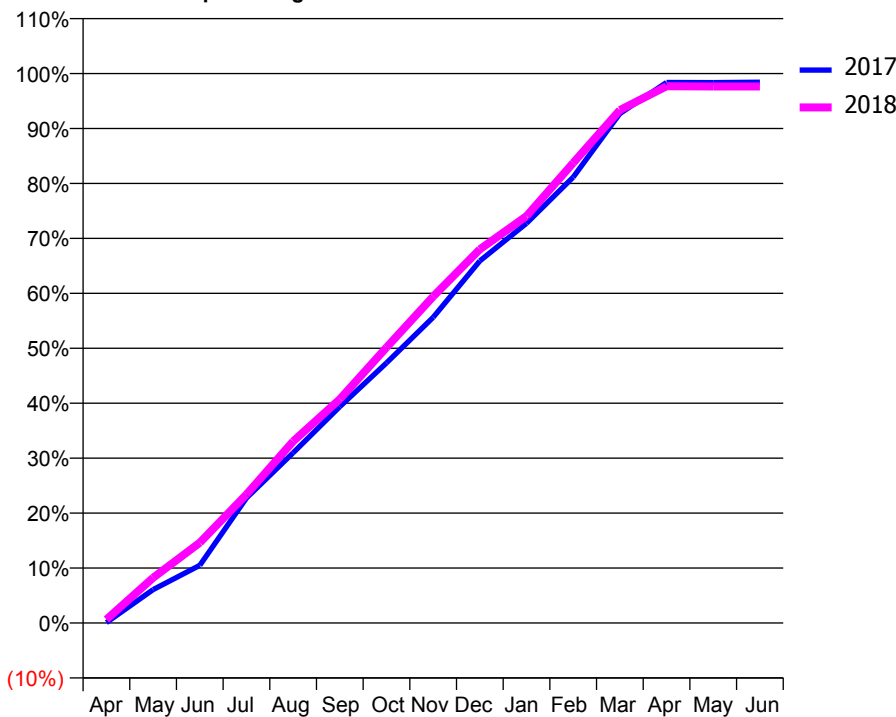
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 20,470 | |
| Quarter ending June 2017 | 20,477 | → |
| Quarter ending September 2017 | 20,810 | → |
| Quarter ending December 2017 | 21,002 | → |
| Quarter ending March 2018 | 21,392 | → |
| Variance since March 2017 | 4.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 60 | 477 |
| May | 4,530 | 6,149 |
| June | 7,827 | 10,920 |
| July | 16,989 | 17,468 |
| August | 23,131 | 24,693 |
| September | 29,400 | 30,407 |
| October | 35,334 | 37,438 |
| November | 41,529 | 44,358 |
| December | 49,204 | 50,782 |
| January | 54,306 | 55,288 |
| February | 60,571 | 62,511 |
| March | 69,218 | 69,687 |
| April | 73,448 | 72,931 |
| May | 73,421 | 72,896 |
| June | 73,471 | 72,897 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 485 | 6,113 | 7.9% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3,980 | 24,576 | 16.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,384 | 6,113 | 55.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 14,273 | 24,576 | 58.1% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,836 | 30,661 | 9.2% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 482 | 30,661 | 1.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 330 | 30,661 | 1.1% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 36 | 37 | 97.3% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 36 | 37 | 97.3% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

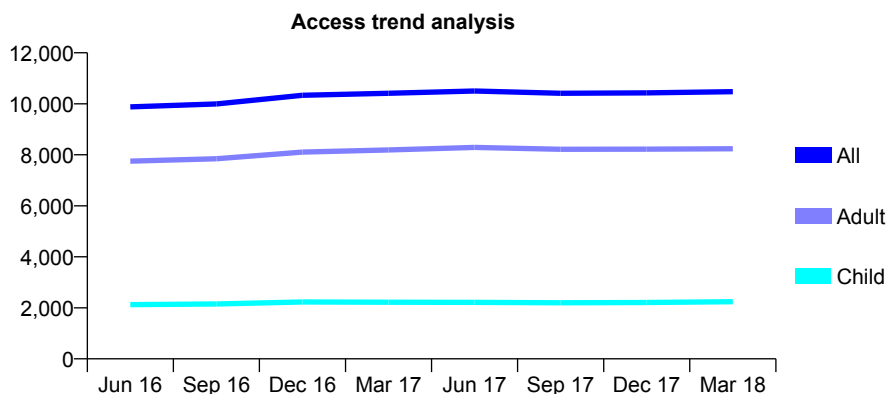
Q47 - Vital Signs At a Glance Contract Report for 183490/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | MAINSTREAM DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 31,462 |
| Carry forward general activity (UDA) | -313 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £925,456.55 |

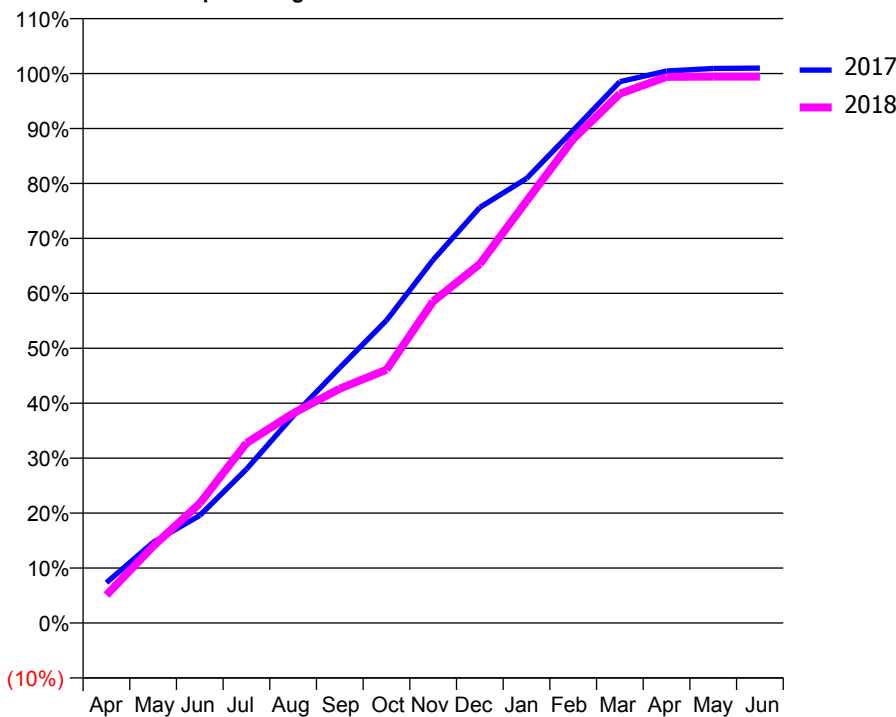
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 10,413 | |
| Quarter ending June 2017 | 10,503 | → |
| Quarter ending September 2017 | 10,413 | → |
| Quarter ending December 2017 | 10,430 | → |
| Quarter ending March 2018 | 10,476 | → |
| Variance since March 2017 | 0.6% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,312 | 1,601 |
| May | 4,619 | 4,393 |
| June | 6,157 | 6,853 |
| July | 8,810 | 10,305 |
| August | 11,853 | 12,010 |
| September | 14,620 | 13,417 |
| October | 17,327 | 14,504 |
| November | 20,796 | 18,417 |
| December | 23,795 | 20,556 |
| January | 25,454 | 24,154 |
| February | 28,207 | 27,701 |
| March | 30,995 | 30,303 |
| April | 31,603 | 31,266 |
| May | 31,748 | 31,286 |
| June | 31,775 | 31,287 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 275 | 3,601 | 7.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,701 | 12,634 | 13.5% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,314 | 3,601 | 64.3% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,138 | 12,634 | 64.4% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,165 | 15,957 | 7.3% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 285 | 15,957 | 1.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 142 | 15,957 | 0.9% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 10 | 80.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

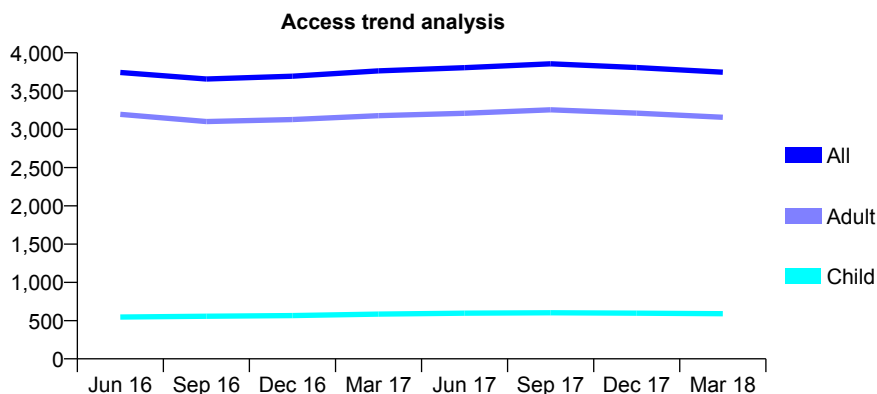
Q47 - Vital Signs At a Glance Contract Report for 183741/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Windmill Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 09/09/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,522 |
| Carry forward general activity (UDA) | 144 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £279,746.72 |

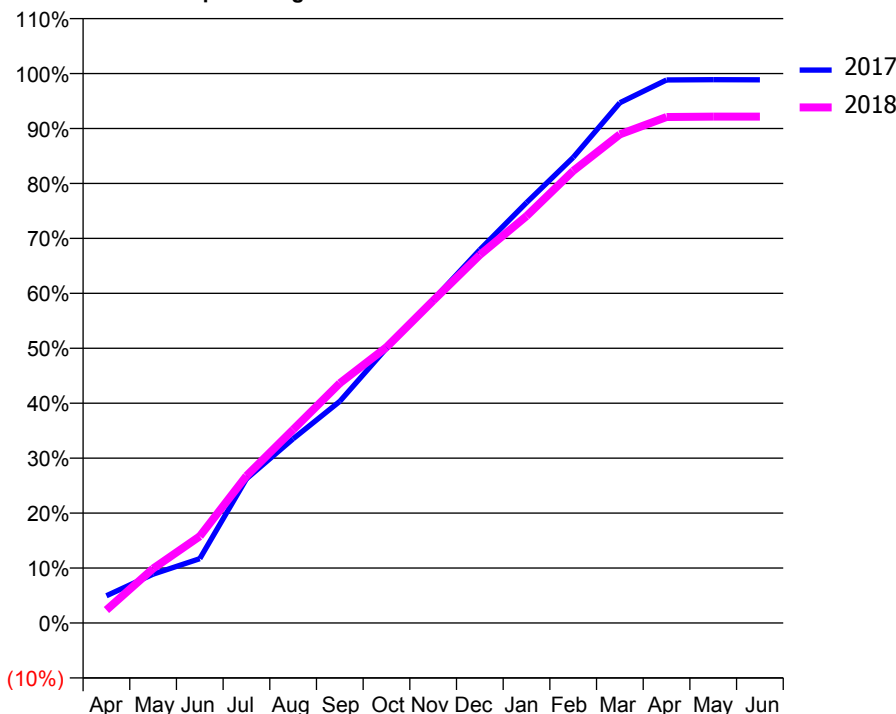
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,763 | |
| Quarter ending June 2017 | 3,806 | → |
| Quarter ending September 2017 | 3,857 | → |
| Quarter ending December 2017 | 3,808 | ↓ |
| Quarter ending March 2018 | 3,747 | ↓ |
| Variance since March 2017 | (0.4%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 622 | 297 |
| May | 1,113 | 1,242 |
| June | 1,465 | 1,978 |
| July | 3,287 | 3,352 |
| August | 4,199 | 4,407 |
| September | 5,051 | 5,464 |
| October | 6,261 | 6,284 |
| November | 7,366 | 7,345 |
| December | 8,507 | 8,390 |
| January | 9,579 | 9,273 |
| February | 10,608 | 10,303 |
| March | 11,855 | 11,135 |
| April | 12,375 | 11,532 |
| May | 12,380 | 11,540 |
| June | 12,378 | 11,538 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 64 | 877 | 7.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 785 | 4,880 | 16.1% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 551 | 877 | 62.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,032 | 4,880 | 62.1% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 687 | 5,698 | 12.1% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 37 | 5,698 | 0.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 17 | 5,698 | 0.3% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | 92.3% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 13 | 92.3% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

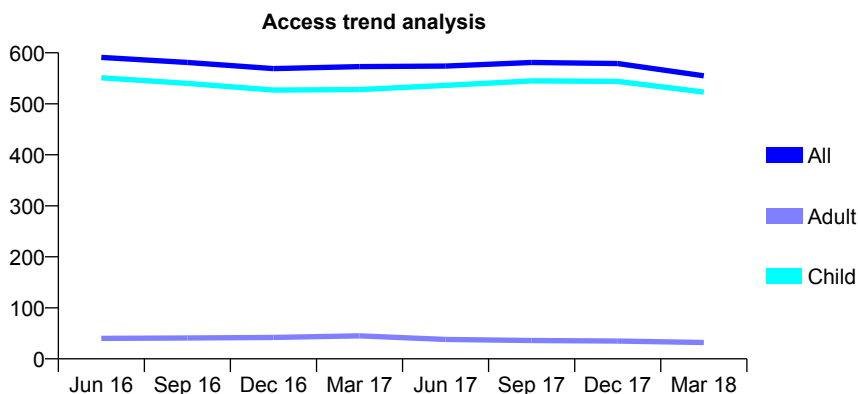
Q47 - Vital Signs At a Glance Contract Report for 183911/0001 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Southport Road Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 28/05/2010 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,367 |
| Carry forward general activity (UDA) | 35 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £32,988.19 |

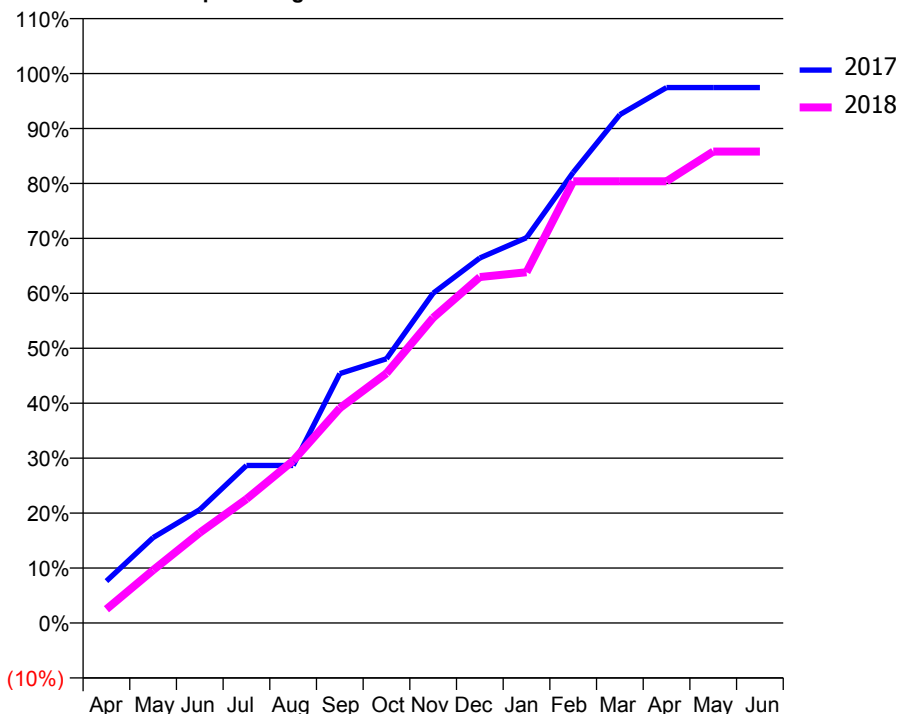
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 573 | |
| Quarter ending June 2017 | 574 | → |
| Quarter ending September 2017 | 581 | → |
| Quarter ending December 2017 | 579 | → |
| Quarter ending March 2018 | 555 | ↓ |
| Variance since March 2017 | (3.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 104 | 34 |
| May | 212 | 132 |
| June | 282 | 225 |
| July | 392 | 308 |
| August | 392 | 404 |
| September | 620 | 535 |
| October | 657 | 621 |
| November | 820 | 759 |
| December | 908 | 861 |
| January | 958 | 873 |
| February | 1,121 | 1,099 |
| March | 1,265 | 1,099 |
| April | 1,332 | 1,099 |
| May | 1,332 | 1,173 |
| June | 1,332 | 1,173 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 91 | 885 | 10.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 594 | 885 | 67.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 32 | 920 | 3.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 920 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 920 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

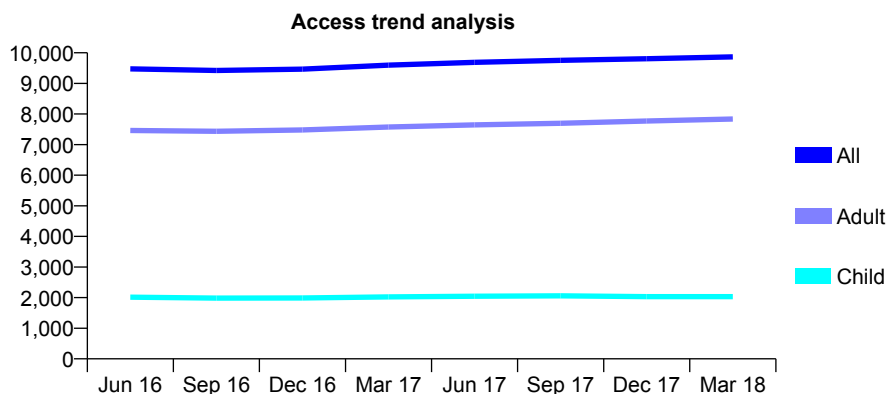
Q47 - Vital Signs At a Glance Contract Report for 184705/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Hesketh Lane Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

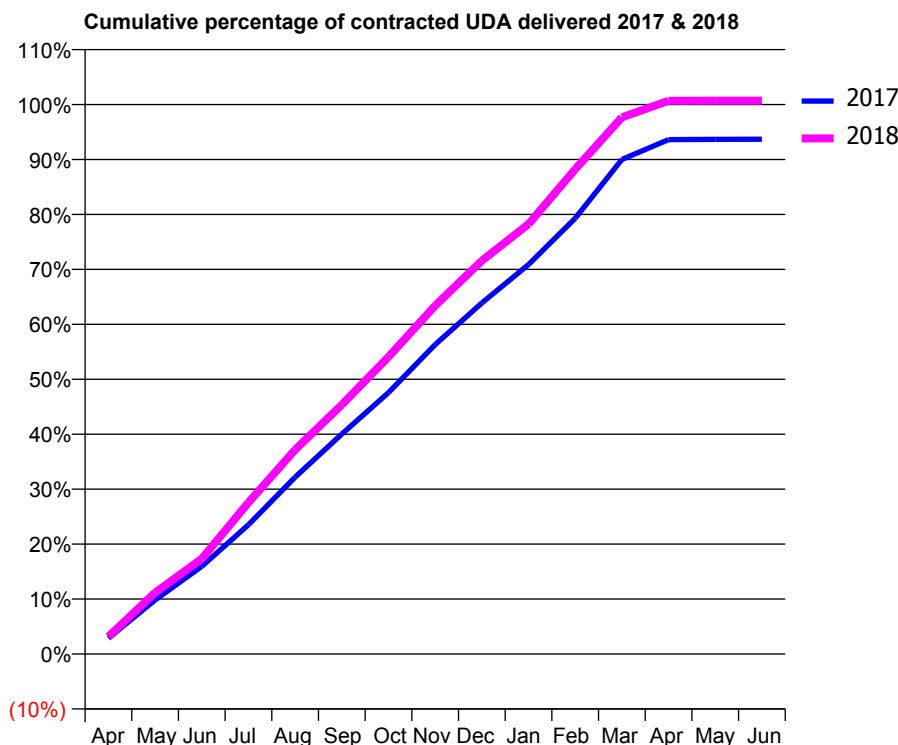
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 27,309 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £775,558.78 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 9,599 | |
| Quarter ending June 2017 | 9,687 | → |
| Quarter ending September 2017 | 9,754 | → |
| Quarter ending December 2017 | 9,807 | → |
| Quarter ending March 2018 | 9,867 | → |
| Variance since March 2017 | 2.8% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 787 | 866 |
| May | 2,687 | 3,052 |
| June | 4,358 | 4,736 |
| July | 6,422 | 7,531 |
| August | 8,789 | 10,156 |
| September | 10,935 | 12,386 |
| October | 12,994 | 14,766 |
| November | 15,377 | 17,313 |
| December | 17,448 | 19,548 |
| January | 19,355 | 21,366 |
| February | 21,651 | 24,094 |
| March | 24,579 | 26,670 |
| April | 25,564 | 27,494 |
| May | 25,578 | 27,499 |
| June | 25,581 | 27,499 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 463 | 4,201 | 11.0% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,063 | 13,269 | 15.5% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,768 | 4,201 | 65.9% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,424 | 13,269 | 55.9% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,318 | 16,301 | 8.1% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 78 | 16,301 | 0.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 180 | 16,301 | 1.1% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 30 | 30 | 100.0% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 27 | 30 | 90.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

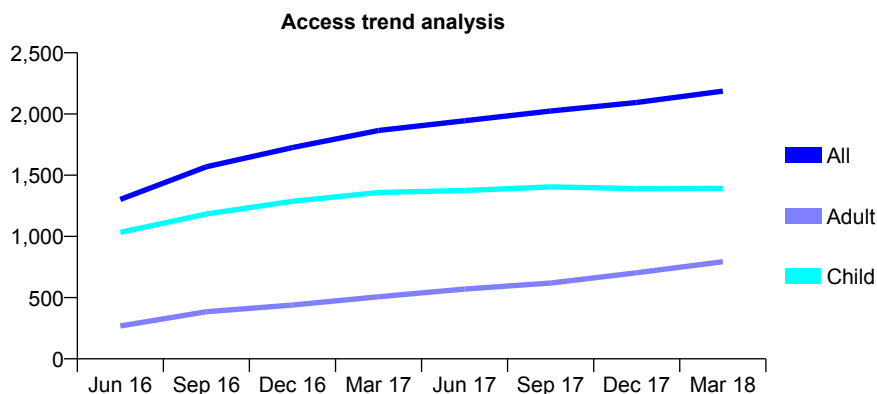
Q47 - Vital Signs At a Glance Contract Report for 185450/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Matterson and Partners |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/01/2016 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,050 |
| Carry forward general activity (UDA) | 117 |
| 17/18 Contracted orthodontic activity (UOA) | 4,599 |
| Carry forward orthodontic activity (UOA) | -4 |
| Baseline contract value | £430,356.22 |

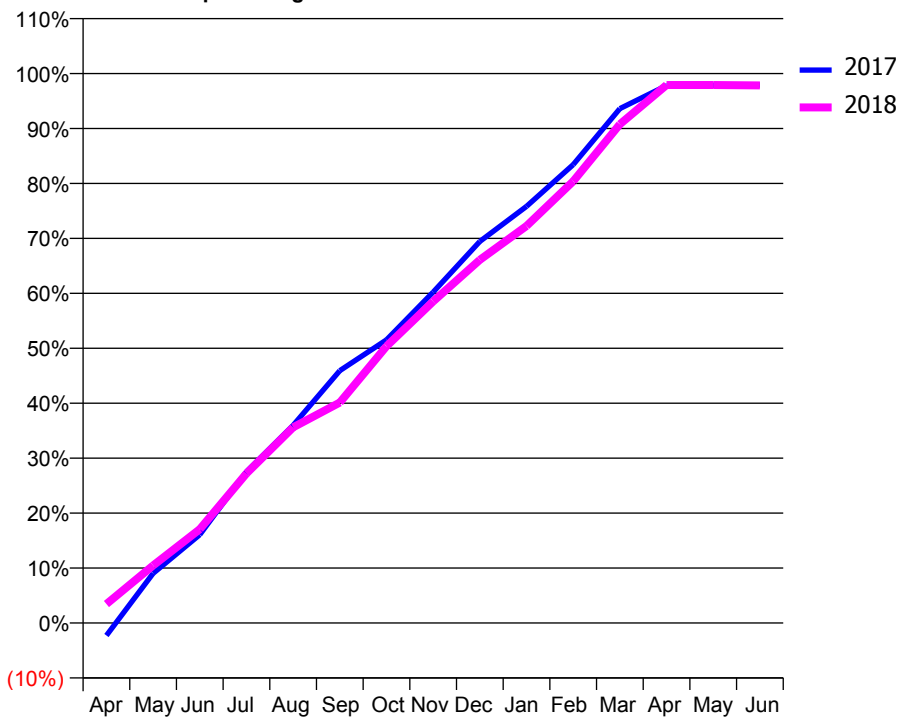
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,866 | |
| Quarter ending June 2017 | 1,945 | ↑ |
| Quarter ending September 2017 | 2,024 | ↑ |
| Quarter ending December 2017 | 2,094 | ↑ |
| Quarter ending March 2018 | 2,187 | ↑ |
| Variance since March 2017 | 17.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -128 | 175 |
| May | 506 | 528 |
| June | 900 | 863 |
| July | 1,542 | 1,375 |
| August | 2,014 | 1,798 |
| September | 2,572 | 2,027 |
| October | 2,885 | 2,544 |
| November | 3,372 | 2,956 |
| December | 3,889 | 3,337 |
| January | 4,245 | 3,649 |
| February | 4,672 | 4,060 |
| March | 5,243 | 4,584 |
| April | 5,477 | 4,944 |
| May | 5,480 | 4,944 |
| June | 5,483 | 4,940 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 280 | 2,663 | 10.5% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 108 | 828 | 13.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,261 | 2,663 | 47.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 369 | 828 | 44.6% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 181 | 3,233 | 5.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 3,233 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 3,233 | 0.1% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

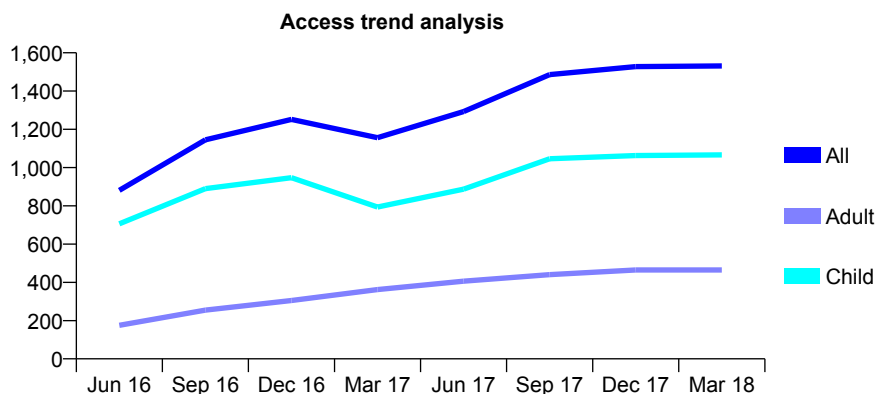
Q47 - Vital Signs At a Glance Contract Report for 185450/0002 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Matterson and Partners |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/01/2016 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 3,700 |
| Carry forward general activity (UDA) | -18 |
| 17/18 Contracted orthodontic activity (UOA) | 5,196 |
| Carry forward orthodontic activity (UOA) | -8 |
| Baseline contract value | £444,207.89 |

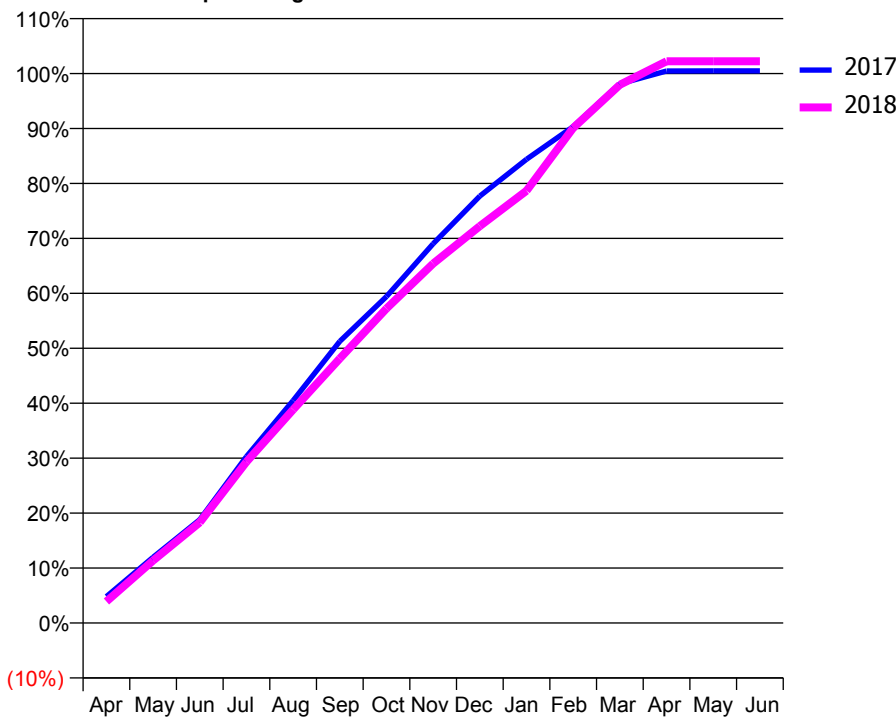
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,156 | |
| Quarter ending June 2017 | 1,293 | ↑ |
| Quarter ending September 2017 | 1,486 | ↑ |
| Quarter ending December 2017 | 1,528 | ↑ |
| Quarter ending March 2018 | 1,531 | → |
| Variance since March 2017 | 32.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 178 | 145 |
| May | 443 | 421 |
| June | 696 | 677 |
| July | 1,121 | 1,085 |
| August | 1,498 | 1,437 |
| September | 1,897 | 1,781 |
| October | 2,198 | 2,118 |
| November | 2,554 | 2,420 |
| December | 2,874 | 2,673 |
| January | 3,122 | 2,910 |
| February | 3,342 | 3,333 |
| March | 3,630 | 3,625 |
| April | 3,717 | 3,782 |
| May | 3,718 | 3,782 |
| June | 3,718 | 3,782 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 341 | 2,726 | 12.5% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 135 | 608 | 22.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 885 | 2,726 | 32.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 289 | 608 | 47.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 281 | 2,845 | 9.9% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 5 | 2,845 | 0.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 2,845 | 0.2% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

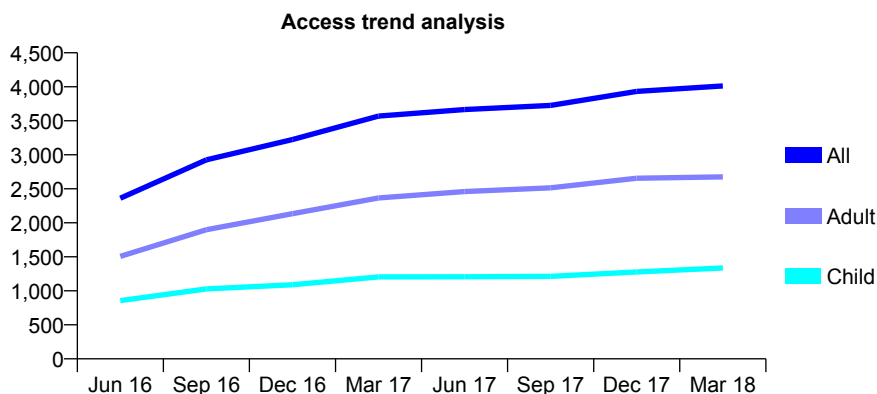
Q47 - Vital Signs At a Glance Contract Report for 185450/0003 - Year end March 2018

| | |
|----------------------|------------------------|
| Name or company name | Matterson and Partners |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2016 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,666 |
| Carry forward general activity (UDA) | 511 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £296,578.99 |

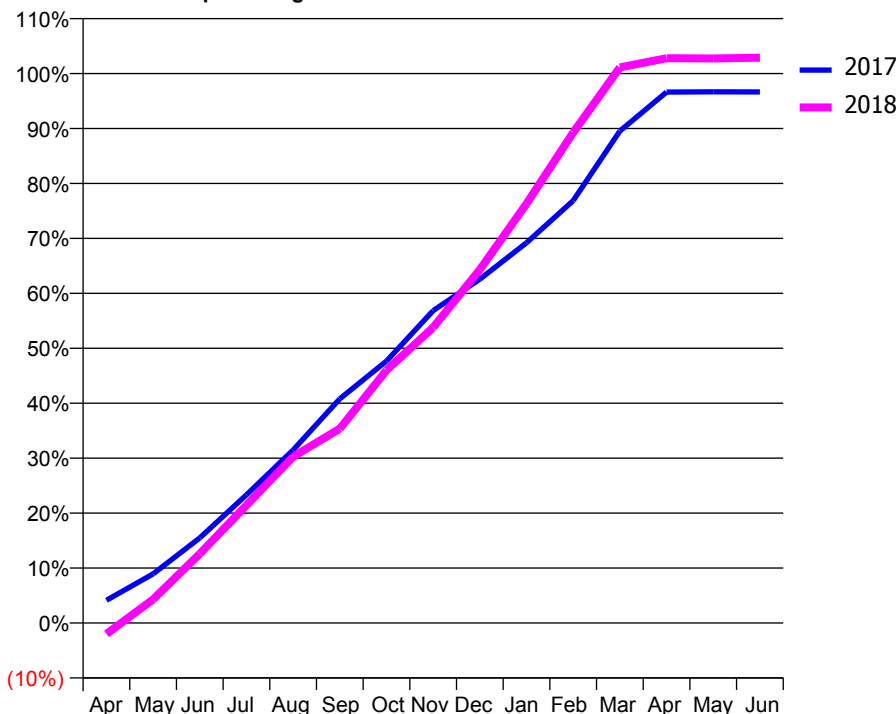
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 3,569 | |
| Quarter ending June 2017 | 3,666 | ↑ |
| Quarter ending September 2017 | 3,727 | → |
| Quarter ending December 2017 | 3,933 | ↑ |
| Quarter ending March 2018 | 4,012 | ↑ |
| Variance since March 2017 | 12.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 626 | -214 |
| May | 1,356 | 460 |
| June | 2,349 | 1,344 |
| July | 3,539 | 2,287 |
| August | 4,774 | 3,228 |
| September | 6,190 | 3,773 |
| October | 7,228 | 4,907 |
| November | 8,622 | 5,738 |
| December | 9,490 | 6,860 |
| January | 10,495 | 8,139 |
| February | 11,658 | 9,521 |
| March | 13,579 | 10,783 |
| April | 14,653 | 10,963 |
| May | 14,662 | 10,957 |
| June | 14,655 | 10,972 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 211 | 2,216 | 9.5% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 531 | 3,774 | 14.1% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,258 | 2,216 | 56.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,014 | 3,774 | 53.4% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 359 | 5,692 | 6.3% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 85 | 5,692 | 1.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 15 | 5,692 | 0.3% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

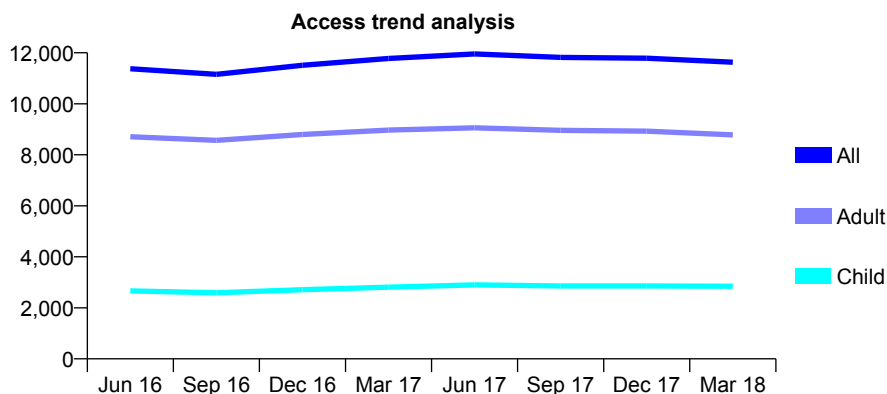
Q47 - Vital Signs At a Glance Contract Report for 188433/0002 - Year end March 2018

| | |
|----------------------|------------------------|
| Name or company name | Fleetwood Practice Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 44,423 |
| Carry forward general activity (UDA) | -118 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,291,225.93 |

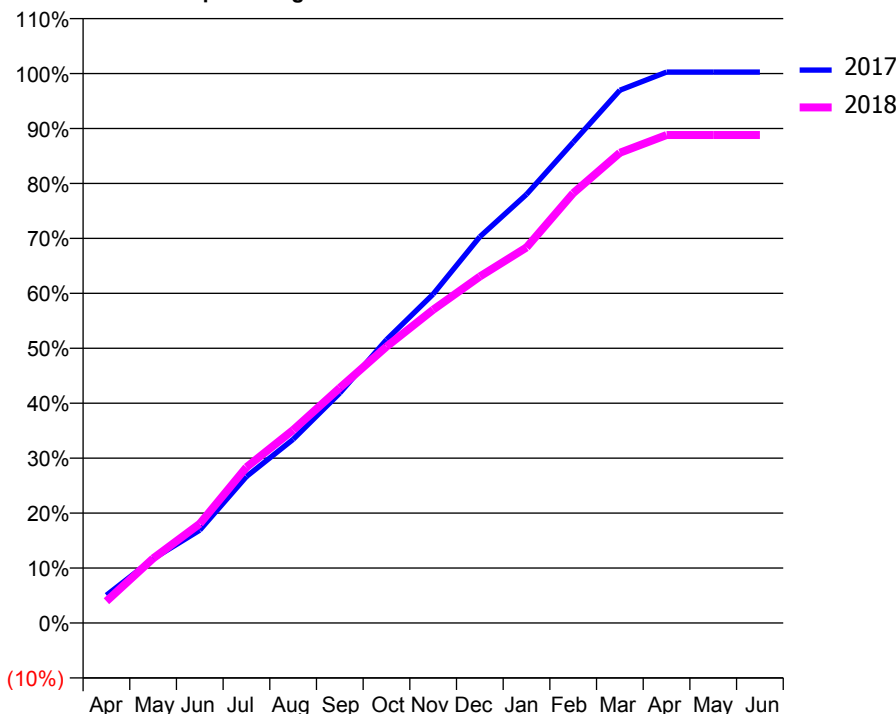
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 11,779 | |
| Quarter ending June 2017 | 11,957 | → |
| Quarter ending September 2017 | 11,817 | ↓ |
| Quarter ending December 2017 | 11,787 | → |
| Quarter ending March 2018 | 11,630 | ↓ |
| Variance since March 2017 | (1.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 2,252 | 1,768 |
| May | 5,194 | 5,218 |
| June | 7,514 | 8,027 |
| July | 11,843 | 12,592 |
| August | 14,847 | 15,606 |
| September | 18,588 | 19,009 |
| October | 22,903 | 22,338 |
| November | 26,589 | 25,329 |
| December | 31,229 | 28,009 |
| January | 34,649 | 30,365 |
| February | 38,868 | 34,748 |
| March | 43,073 | 38,014 |
| April | 44,542 | 39,449 |
| May | 44,540 | 39,447 |
| June | 44,538 | 39,447 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 246 | 4,143 | 5.9% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,720 | 13,383 | 12.9% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,666 | 4,143 | 64.3% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,637 | 13,383 | 64.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,144 | 17,518 | 6.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 216 | 17,518 | 1.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 204 | 17,518 | 1.2% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 26 | 28 | 92.9% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 27 | 28 | 96.4% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

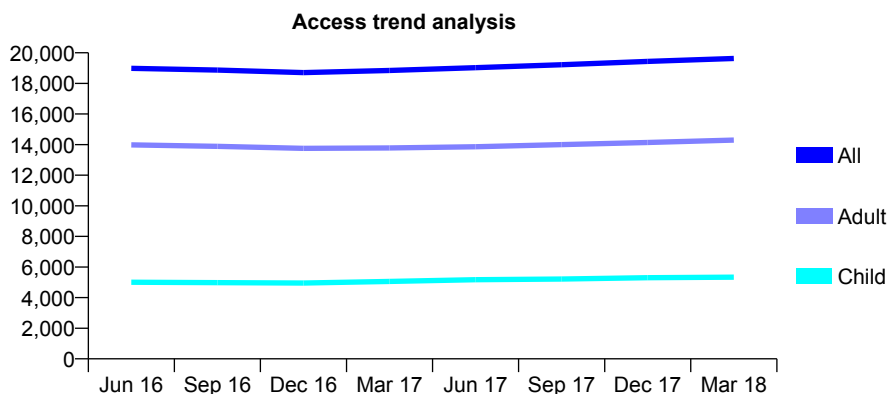
Q47 - Vital Signs At a Glance Contract Report for 189421/0002 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Mayo Dental Clinic Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2012 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 61,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,583,581.76 |

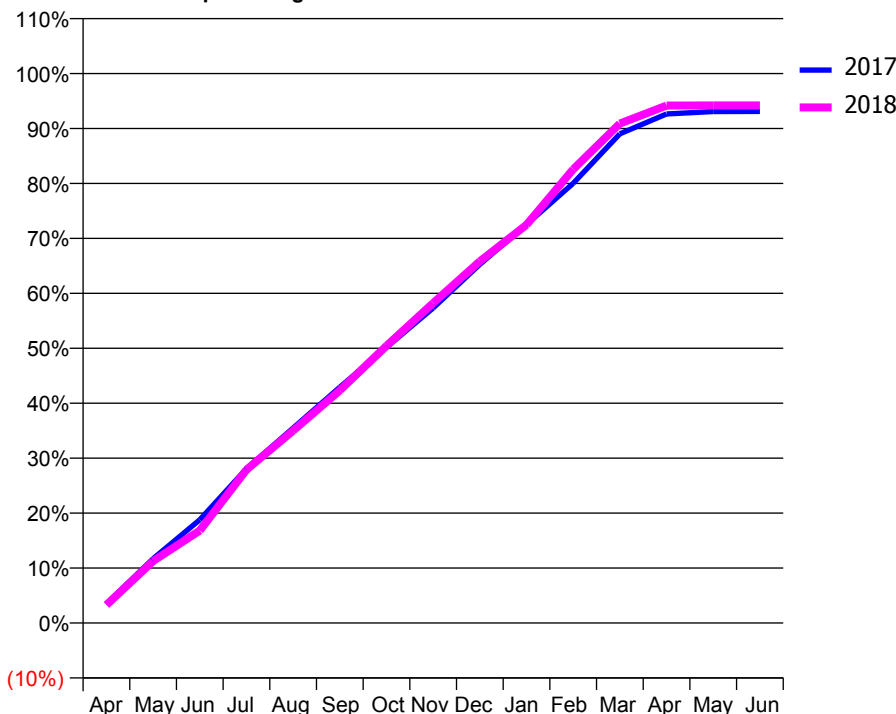
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 18,846 | |
| Quarter ending June 2017 | 19,032 | → |
| Quarter ending September 2017 | 19,218 | → |
| Quarter ending December 2017 | 19,439 | → |
| Quarter ending March 2018 | 19,627 | → |
| Variance since March 2017 | 4.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,138 | 2,003 |
| May | 7,142 | 6,880 |
| June | 11,458 | 10,270 |
| July | 17,132 | 17,023 |
| August | 21,650 | 21,347 |
| September | 26,173 | 25,831 |
| October | 30,605 | 30,775 |
| November | 34,970 | 35,522 |
| December | 39,815 | 40,155 |
| January | 44,241 | 44,209 |
| February | 48,805 | 50,365 |
| March | 54,309 | 55,440 |
| April | 56,516 | 57,443 |
| May | 56,782 | 57,450 |
| June | 56,794 | 57,460 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 504 | 7,379 | 6.8% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,890 | 20,174 | 14.3% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,973 | 7,379 | 53.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 10,703 | 20,174 | 53.1% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 3,030 | 27,353 | 11.1% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 144 | 27,353 | 0.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 342 | 27,353 | 1.3% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 40 | 42 | 95.2% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 30 | 42 | 71.4% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

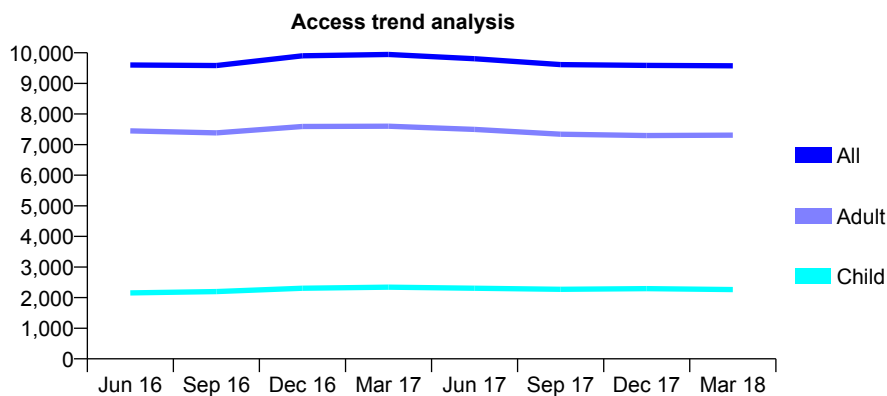
Q47 - Vital Signs At a Glance Contract Report for 191035/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | Colne and Earby Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 14/12/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 27,500 |
| Carry forward general activity (UDA) | -88 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £863,923.21 |

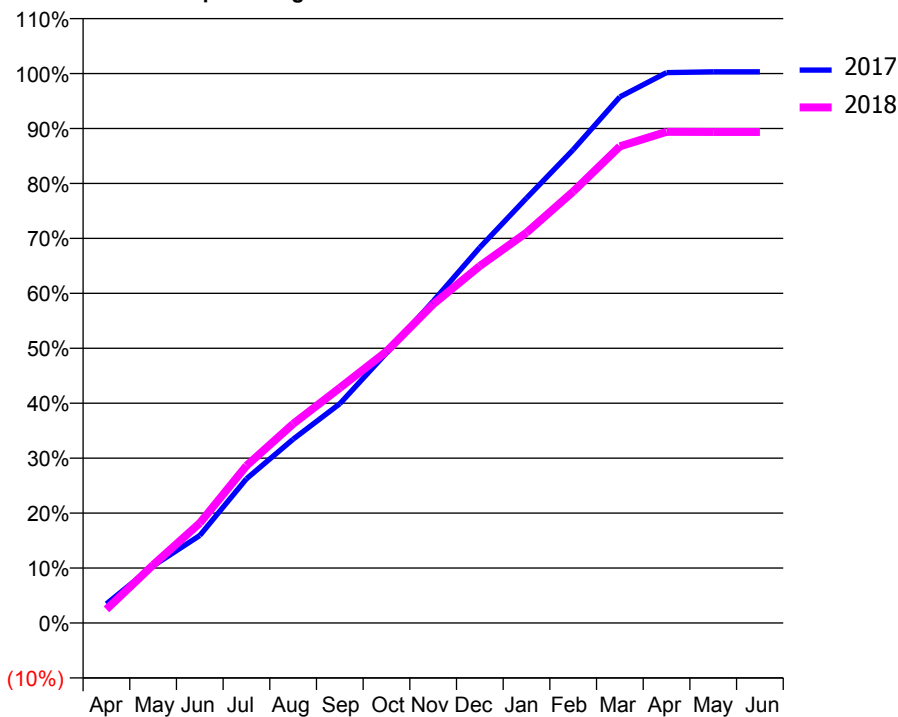
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 9,945 | |
| Quarter ending June 2017 | 9,804 | ↓ |
| Quarter ending September 2017 | 9,613 | ↓ |
| Quarter ending December 2017 | 9,588 | → |
| Quarter ending March 2018 | 9,573 | → |
| Variance since March 2017 | (3.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 958 | 682 |
| May | 2,860 | 2,907 |
| June | 4,380 | 5,000 |
| July | 7,215 | 7,870 |
| August | 9,196 | 9,969 |
| September | 10,971 | 11,767 |
| October | 13,518 | 13,594 |
| November | 16,107 | 15,954 |
| December | 18,794 | 17,869 |
| January | 21,264 | 19,536 |
| February | 23,687 | 21,591 |
| March | 26,329 | 23,851 |
| April | 27,548 | 24,579 |
| May | 27,585 | 24,572 |
| June | 27,588 | 24,572 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 122 | 2,786 | 4.4% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 903 | 8,456 | 10.7% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,433 | 2,786 | 51.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,915 | 8,456 | 46.3% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 509 | 11,056 | 4.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 109 | 11,056 | 1.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 191 | 11,056 | 1.7% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | 100.0% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 11 | 81.8% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

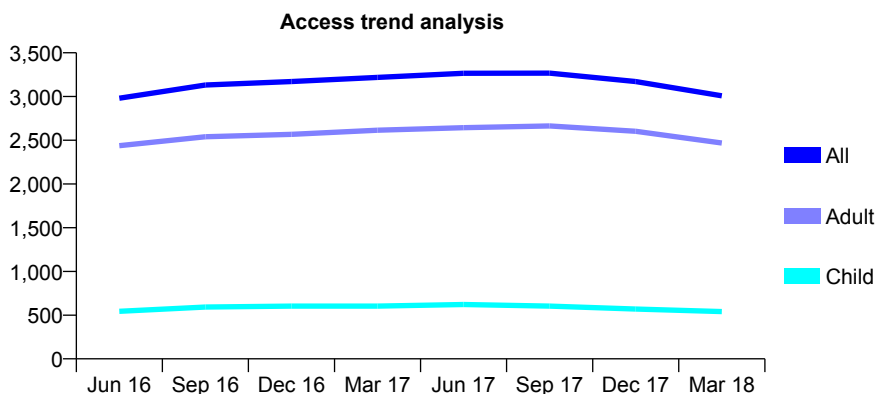
Q47 - Vital Signs At a Glance Contract Report for 191035/0002 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | Colne and Earby Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 14/12/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,200 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £257,161.12 |

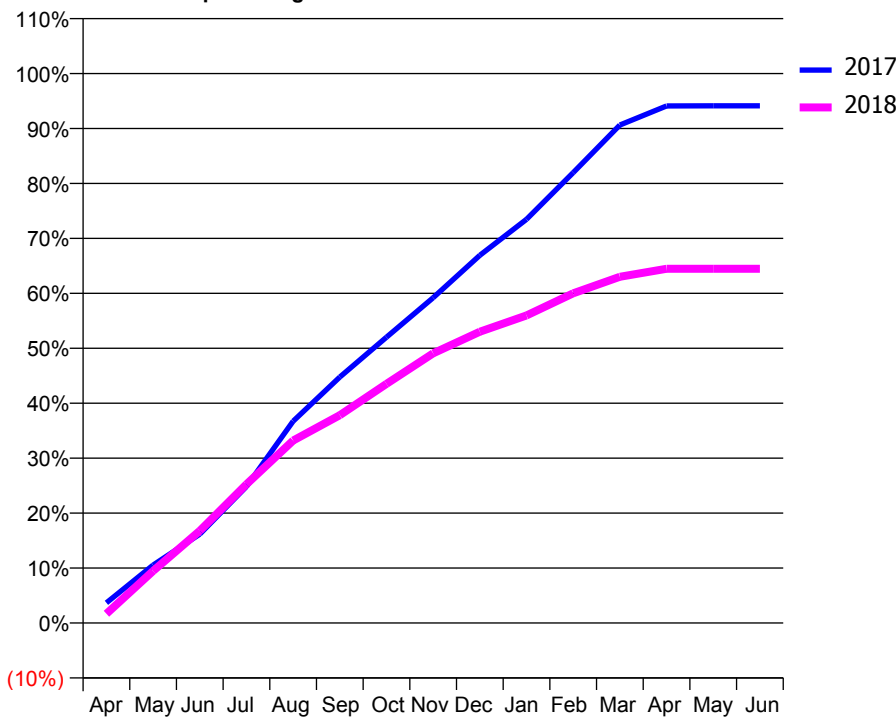
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,218 | |
| Quarter ending June 2017 | 3,266 | → |
| Quarter ending September 2017 | 3,267 | → |
| Quarter ending December 2017 | 3,172 | ↓ |
| Quarter ending March 2018 | 3,008 | ↓ |
| Variance since March 2017 | (6.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 375 | 171 |
| May | 1,075 | 967 |
| June | 1,649 | 1,712 |
| July | 2,533 | 2,575 |
| August | 3,745 | 3,386 |
| September | 4,565 | 3,857 |
| October | 5,307 | 4,439 |
| November | 6,038 | 5,005 |
| December | 6,827 | 5,407 |
| January | 7,493 | 5,709 |
| February | 8,361 | 6,119 |
| March | 9,244 | 6,428 |
| April | 9,597 | 6,575 |
| May | 9,600 | 6,575 |
| June | 9,600 | 6,575 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 27 | 555 | 4.9% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 310 | 2,555 | 12.1% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 317 | 555 | 57.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,266 | 2,555 | 49.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 237 | 2,996 | 7.9% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 33 | 2,996 | 1.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 50 | 2,996 | 1.7% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

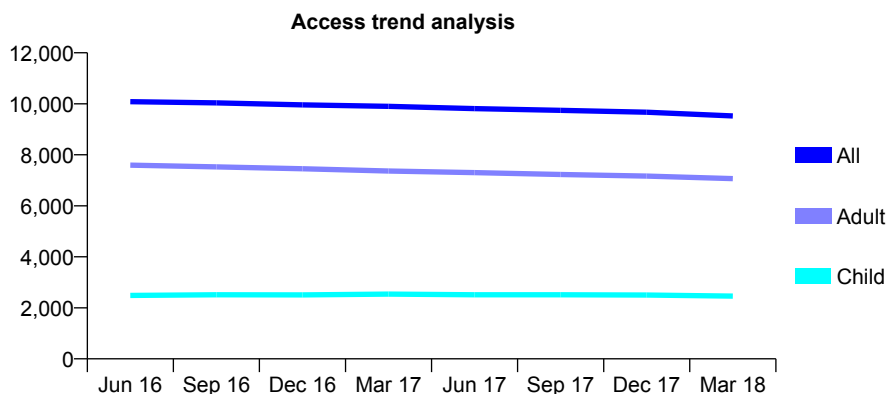
Q47 - Vital Signs At a Glance Contract Report for 191493/0001 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Euxton (No1) Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 28,458 |
| Carry forward general activity (UDA) | 499 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £772,215.52 |

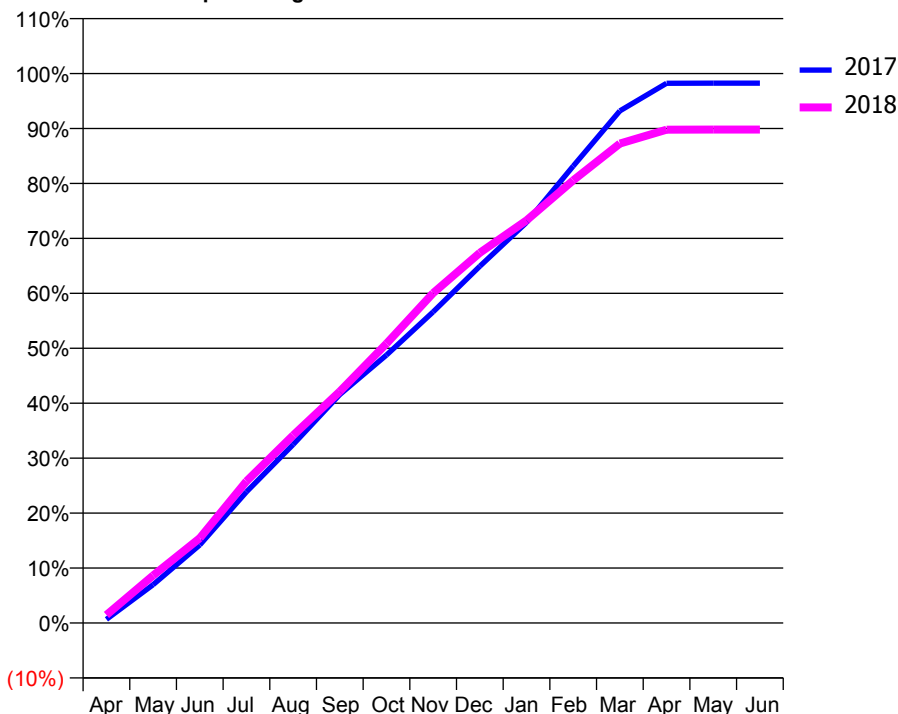
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 9,901 | |
| Quarter ending June 2017 | 9,814 | → |
| Quarter ending September 2017 | 9,742 | → |
| Quarter ending December 2017 | 9,672 | → |
| Quarter ending March 2018 | 9,525 | ↓ |
| Variance since March 2017 | (3.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 187 | 419 |
| May | 1,988 | 2,459 |
| June | 4,043 | 4,397 |
| July | 6,791 | 7,343 |
| August | 9,244 | 9,721 |
| September | 11,831 | 11,994 |
| October | 13,877 | 14,473 |
| November | 16,115 | 17,085 |
| December | 18,477 | 19,177 |
| January | 20,739 | 20,851 |
| February | 23,664 | 22,921 |
| March | 26,519 | 24,830 |
| April | 27,950 | 25,550 |
| May | 27,959 | 25,555 |
| June | 27,959 | 25,559 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 328 | 3,970 | 8.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,243 | 9,961 | 12.5% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,612 | 3,970 | 65.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,074 | 9,961 | 61.0% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 493 | 13,639 | 3.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 134 | 13,639 | 1.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 363 | 13,639 | 2.7% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 16 | 18 | 88.9% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 18 | 88.9% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

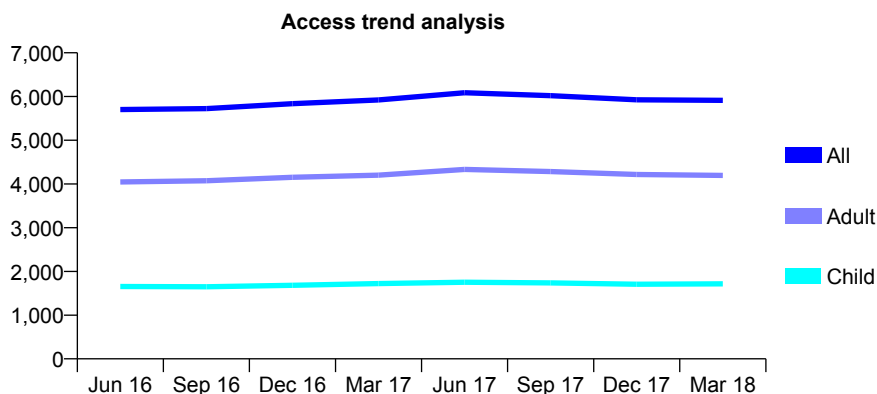
Q47 - Vital Signs At a Glance Contract Report for 194573/0001 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | Jones Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2010 |
| Contract end date | |

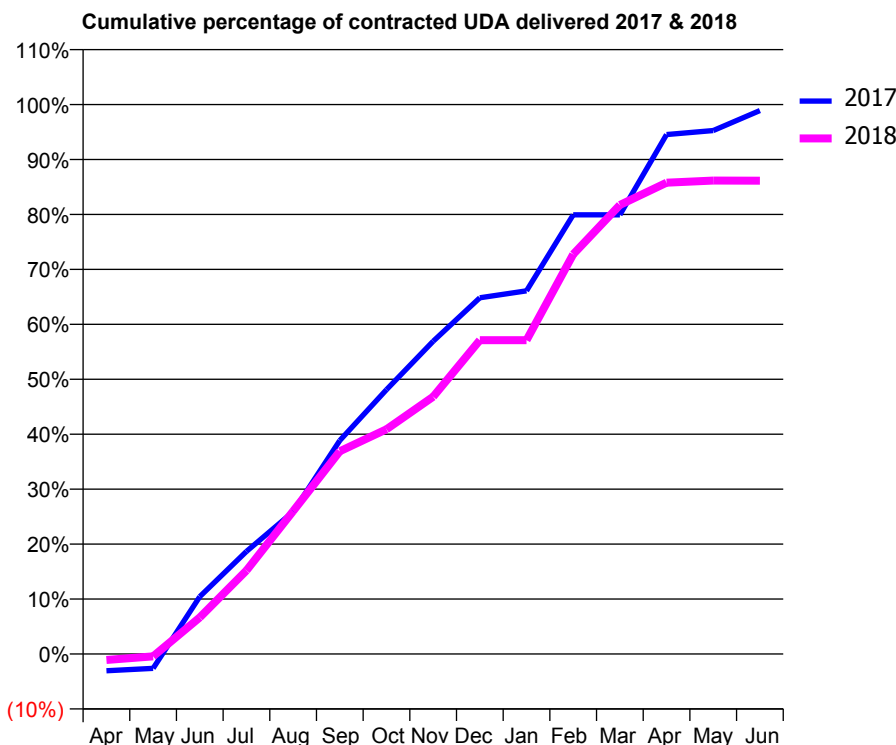
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,357 |
| Carry forward general activity (UDA) | 179 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £443,106.05 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,921 | |
| Quarter ending June 2017 | 6,085 | ↑ |
| Quarter ending September 2017 | 6,019 | ↓ |
| Quarter ending December 2017 | 5,926 | ↓ |
| Quarter ending March 2018 | 5,912 | → |
| Variance since March 2017 | (0.2%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -502 | -179 |
| May | -429 | -75 |
| June | 1,710 | 1,091 |
| July | 3,053 | 2,486 |
| August | 4,235 | 4,254 |
| September | 6,355 | 6,035 |
| October | 7,870 | 6,691 |
| November | 9,309 | 7,659 |
| December | 10,605 | 9,343 |
| January | 10,811 | 9,343 |
| February | 13,073 | 11,898 |
| March | 13,073 | 13,366 |
| April | 15,463 | 14,030 |
| May | 15,583 | 14,091 |
| June | 16,178 | 14,087 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 794 | 3,702 | 21.4% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,151 | 7,274 | 15.8% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,098 | 3,702 | 56.7% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,472 | 7,274 | 61.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 379 | 7,212 | 5.3% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 11 | 7,212 | 0.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 7,212 | 0.1% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | 100.0% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | 91.7% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

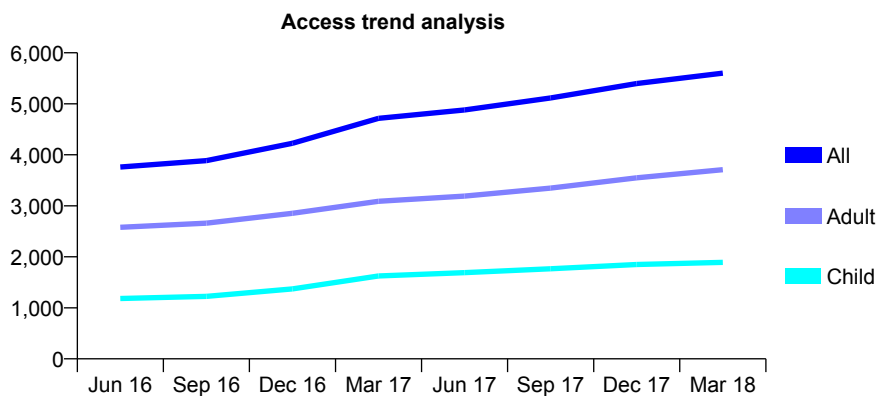
Q47 - Vital Signs At a Glance Contract Report for 197211/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | Drakes Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 26/12/2012 |
| Contract end date | |

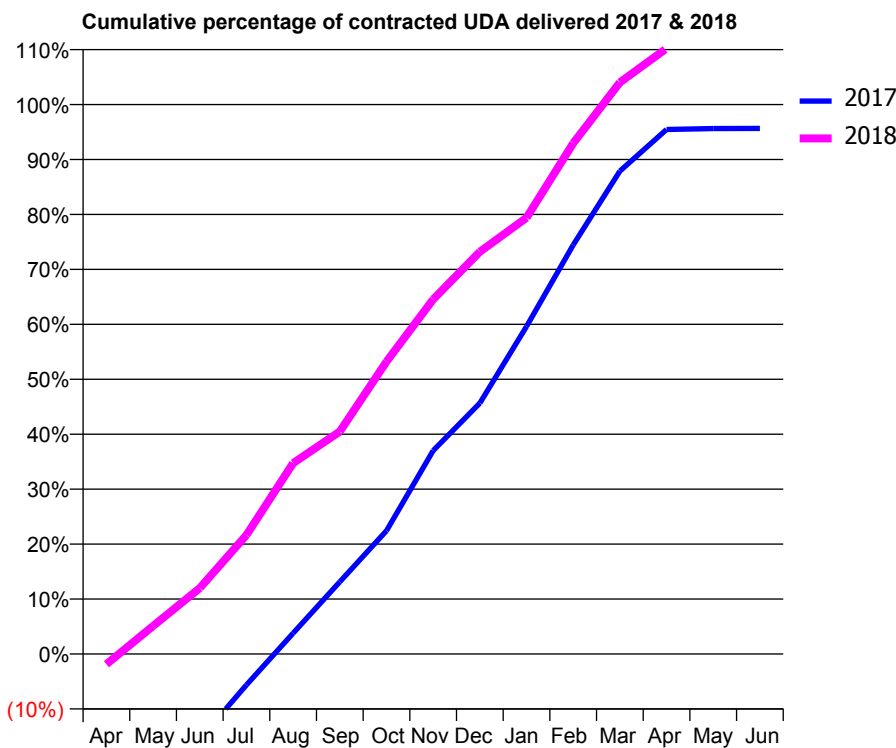
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,403 |
| Carry forward general activity (UDA) | 569 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £405,764.87 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 4,714 | |
| Quarter ending June 2017 | 4,881 | ↑ |
| Quarter ending September 2017 | 5,116 | ↑ |
| Quarter ending December 2017 | 5,398 | ↑ |
| Quarter ending March 2018 | 5,601 | ↑ |
| Variance since March 2017 | 18.8% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -4,189 | -289 |
| May | -3,225 | 786 |
| June | -2,032 | 1,849 |
| July | -738 | 3,335 |
| August | 495 | 5,351 |
| September | 1,714 | 6,235 |
| October | 2,927 | 8,195 |
| November | 4,833 | 9,942 |
| December | 5,959 | 11,274 |
| January | 7,780 | 12,227 |
| February | 9,718 | 14,318 |
| March | 11,471 | 16,021 |
| April | 12,458 | 16,975 |
| May | 12,481 | 16,976 |
| June | 12,484 | 16,998 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 475 | 3,246 | 14.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 763 | 5,122 | 14.9% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,875 | 3,246 | 57.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,781 | 5,122 | 54.3% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 626 | 8,451 | 7.4% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 34 | 8,451 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 18 | 8,451 | 0.2% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 10 | 80.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

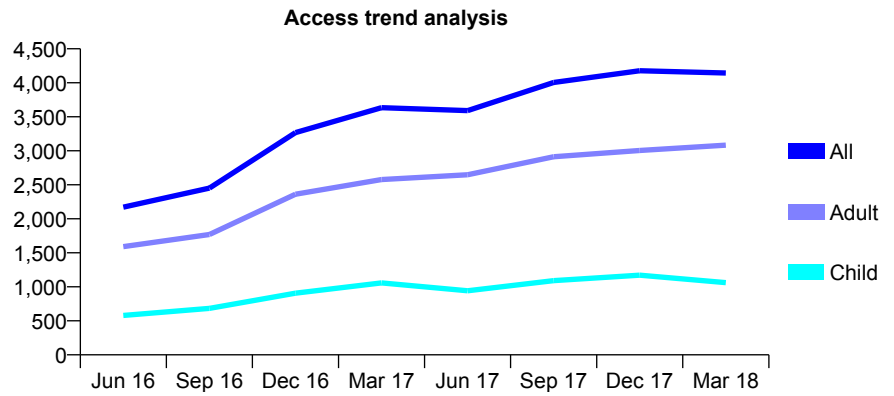
Q47 - Vital Signs At a Glance Contract Report for 197416/0002 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Whitworth Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,000 |
| Carry forward general activity (UDA) | -31 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £293,488.56 |

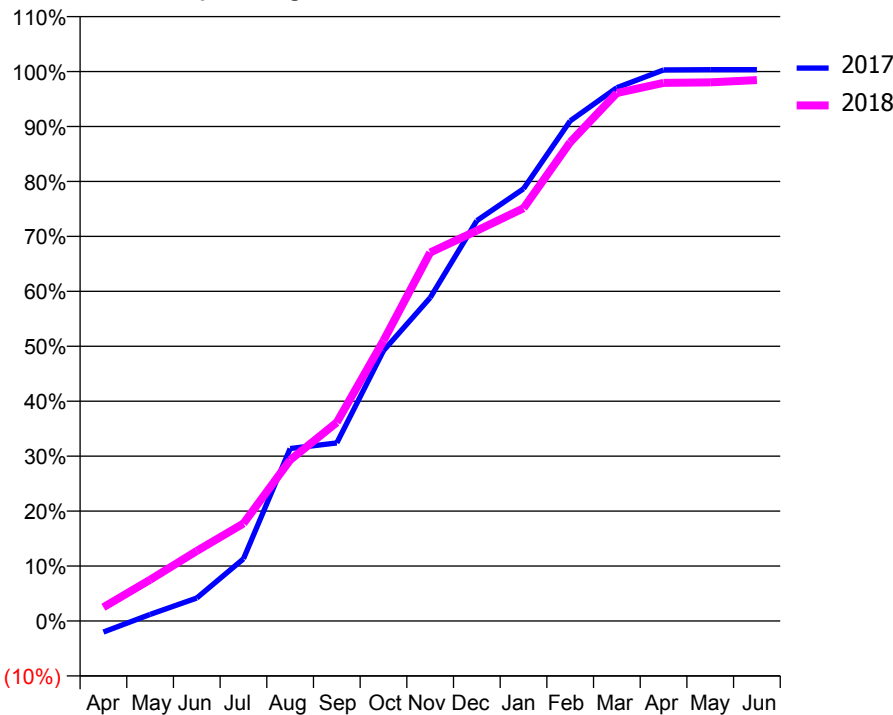
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 3,635 | |
| Quarter ending June 2017 | 3,591 | ↓ |
| Quarter ending September 2017 | 4,005 | ↑ |
| Quarter ending December 2017 | 4,177 | ↑ |
| Quarter ending March 2018 | 4,145 | → |
| Variance since March 2017 | 14.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -182 | 227 |
| May | 108 | 676 |
| June | 377 | 1,148 |
| July | 1,019 | 1,598 |
| August | 2,824 | 2,636 |
| September | 2,917 | 3,254 |
| October | 4,428 | 4,592 |
| November | 5,296 | 6,035 |
| December | 6,558 | 6,394 |
| January | 7,080 | 6,761 |
| February | 8,192 | 7,843 |
| March | 8,735 | 8,649 |
| April | 9,026 | 8,813 |
| May | 9,031 | 8,822 |
| June | 9,031 | 8,859 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 231 | 2,387 | 9.7% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 181 | 3,188 | 5.7% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 958 | 2,387 | 40.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 756 | 3,188 | 23.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 193 | 4,653 | 4.1% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 7 | 4,653 | 0.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 15 | 4,653 | 0.3% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

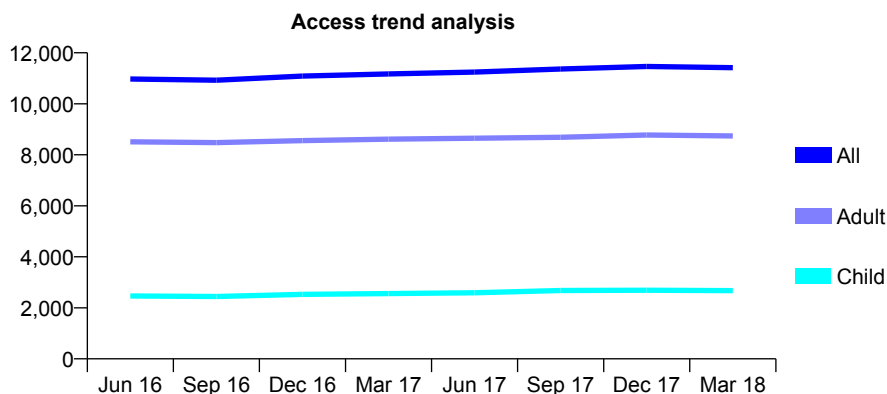
Q47 - Vital Signs At a Glance Contract Report for 198447/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Dentistry 4 All |
| Contract type name | Pilot Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2009 |
| Contract end date | |

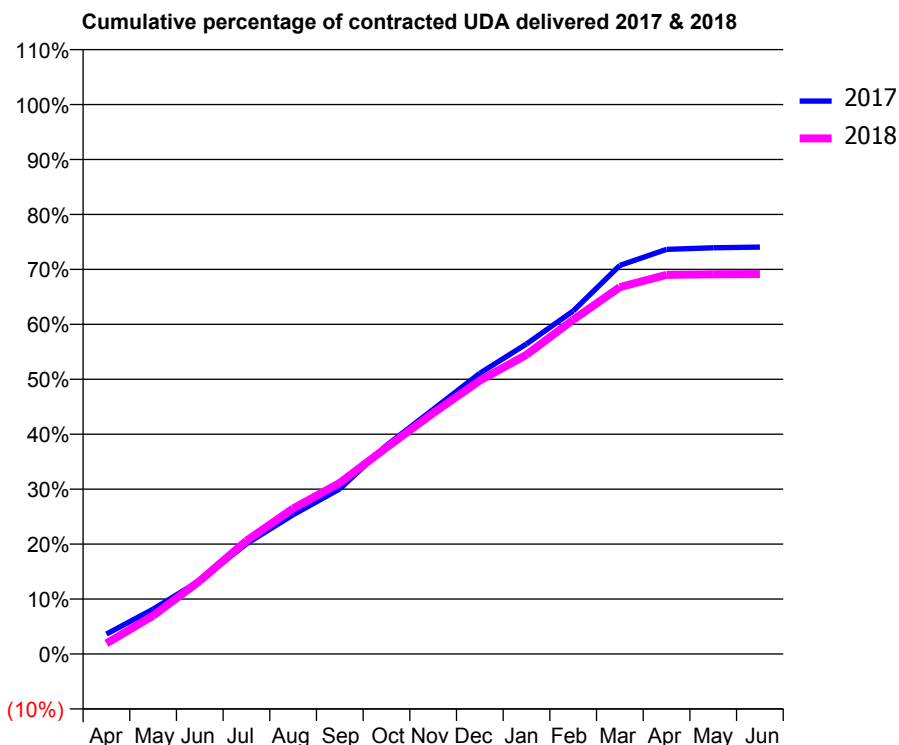
| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 34,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 1,000 |
| Carry forward orthodontic activity (UOA) | -10 |
| Baseline contract value | £1,159,325.54 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 11,173 | |
| Quarter ending June 2017 | 11,242 | → |
| Quarter ending September 2017 | 11,367 | → |
| Quarter ending December 2017 | 11,465 | → |
| Quarter ending March 2018 | 11,415 | → |
| Variance since March 2017 | 2.2% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,230 | 658 |
| May | 2,775 | 2,372 |
| June | 4,543 | 4,525 |
| July | 6,817 | 7,006 |
| August | 8,619 | 9,008 |
| September | 10,220 | 10,593 |
| October | 12,906 | 12,779 |
| November | 15,135 | 14,902 |
| December | 17,370 | 16,915 |
| January | 19,186 | 18,521 |
| February | 21,228 | 20,681 |
| March | 24,048 | 22,706 |
| April | 25,034 | 23,464 |
| May | 25,138 | 23,498 |
| June | 25,175 | 23,508 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 318 | 3,844 | 8.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,304 | 9,840 | 13.3% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,144 | 3,844 | 55.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,713 | 9,840 | 37.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 690 | 11,970 | 5.8% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 26 | 11,970 | 0.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 41 | 11,970 | 0.3% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 14 | 15 | 93.3% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 15 | 80.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

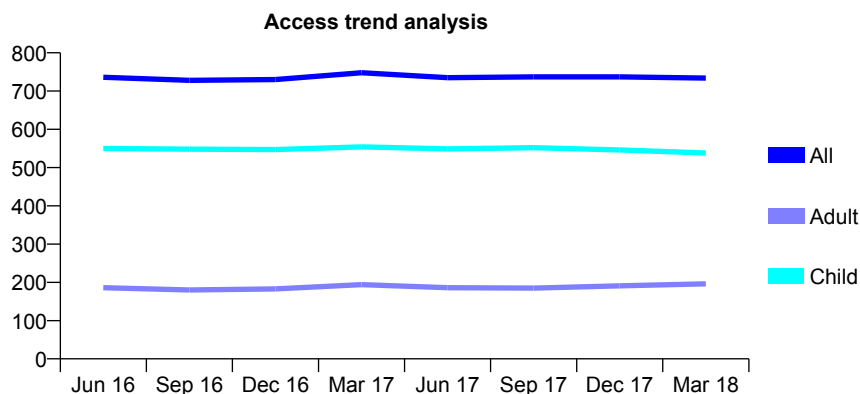
Q47 - Vital Signs At a Glance Contract Report for 199095/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Aughton Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 31/08/2012 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £58,546.91 |

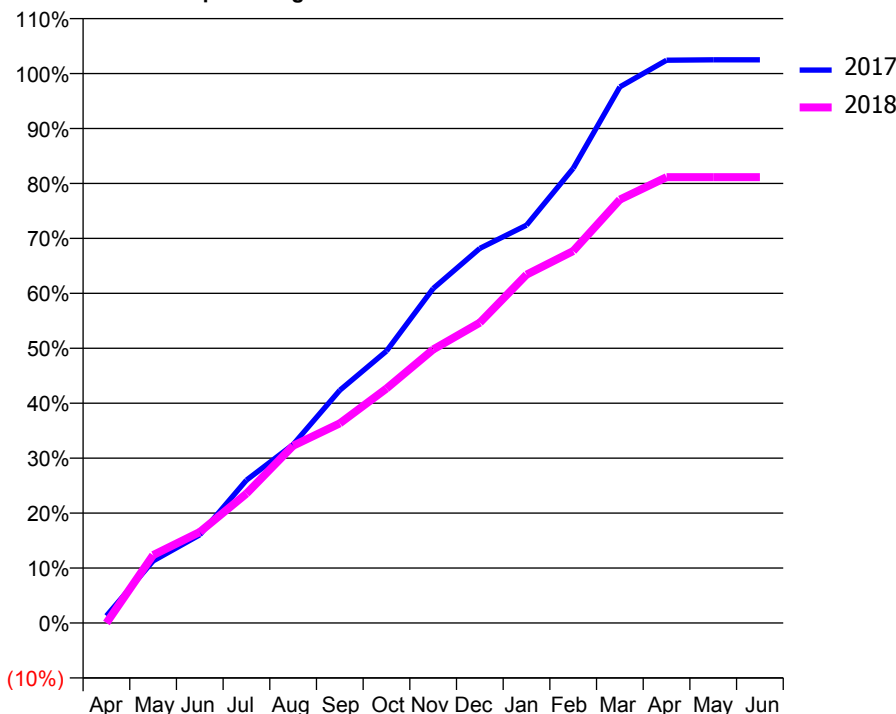
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 748 | |
| Quarter ending June 2017 | 735 | ↓ |
| Quarter ending September 2017 | 737 | → |
| Quarter ending December 2017 | 737 | → |
| Quarter ending March 2018 | 734 | → |
| Variance since March 2017 | (1.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 26 | 0 |
| May | 226 | 247 |
| June | 321 | 331 |
| July | 520 | 471 |
| August | 650 | 645 |
| September | 847 | 727 |
| October | 990 | 854 |
| November | 1,218 | 996 |
| December | 1,364 | 1,093 |
| January | 1,448 | 1,268 |
| February | 1,655 | 1,354 |
| March | 1,951 | 1,541 |
| April | 2,049 | 1,623 |
| May | 2,050 | 1,623 |
| June | 2,050 | 1,623 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 175 | 1,047 | 16.7% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 11 | 167 | 6.6% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 674 | 1,047 | 64.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 97 | 167 | 58.1% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 60 | 1,200 | 5.0% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 1,200 | 0.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 29 | 1,200 | 2.4% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

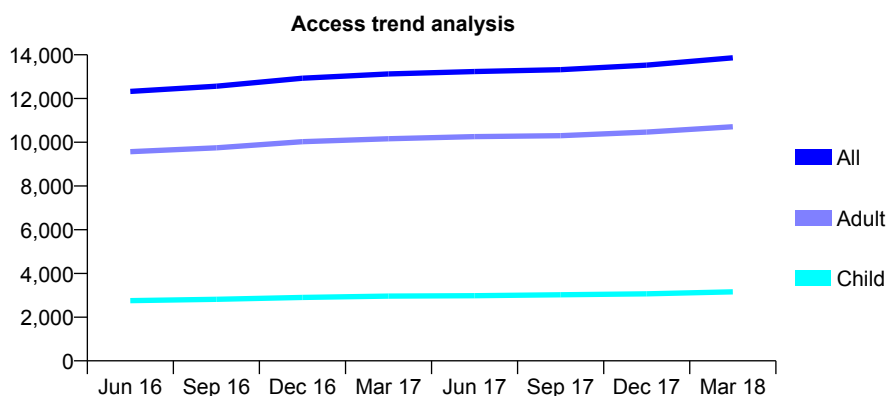
Q47 - Vital Signs At a Glance Contract Report for 199710/0001 - Year end March 2018

| | |
|----------------------|----------------------------------|
| Name or company name | BROCK STREET DENTAL PRACTICE LTI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 36,251 |
| Carry forward general activity (UDA) | 595 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,054,935.21 |

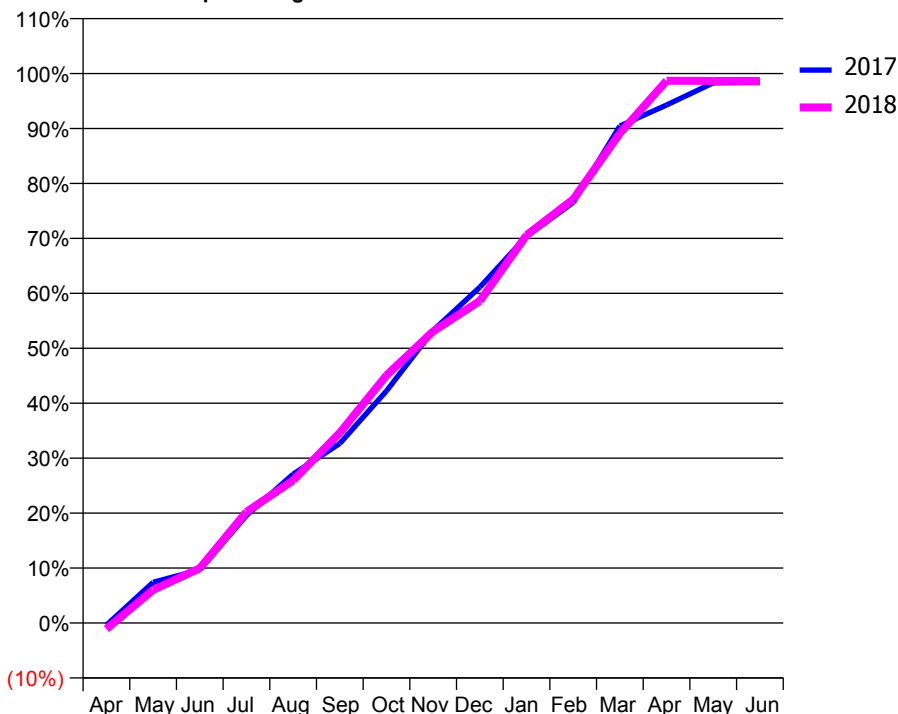
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 13,124 | |
| Quarter ending June 2017 | 13,237 | → |
| Quarter ending September 2017 | 13,321 | → |
| Quarter ending December 2017 | 13,526 | → |
| Quarter ending March 2018 | 13,861 | ↑ |
| Variance since March 2017 | 5.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -143 | -396 |
| May | 2,685 | 2,184 |
| June | 3,515 | 3,615 |
| July | 7,094 | 7,333 |
| August | 9,820 | 9,404 |
| September | 11,849 | 12,547 |
| October | 15,307 | 16,340 |
| November | 19,308 | 19,242 |
| December | 22,151 | 21,246 |
| January | 25,519 | 25,584 |
| February | 27,744 | 27,954 |
| March | 32,793 | 32,310 |
| April | 34,169 | 35,769 |
| May | 35,634 | 35,763 |
| June | 35,656 | 35,763 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 335 | 4,930 | 6.8% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,550 | 14,687 | 17.4% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,265 | 4,930 | 66.2% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,315 | 14,687 | 36.2% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,718 | 20,017 | 13.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 303 | 20,017 | 1.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 184 | 20,017 | 0.9% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 13 | 76.9% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 13 | 76.9% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

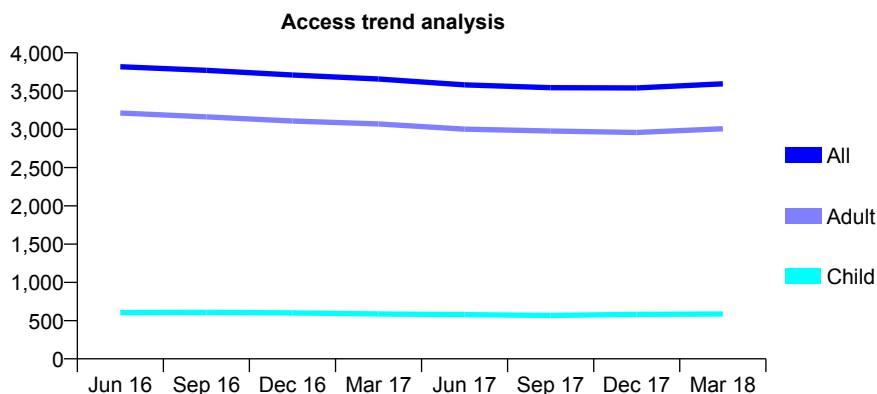
Q47 - Vital Signs At a Glance Contract Report for 208582/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | MR S DITCHFIELD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,235 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £366,375.99 |

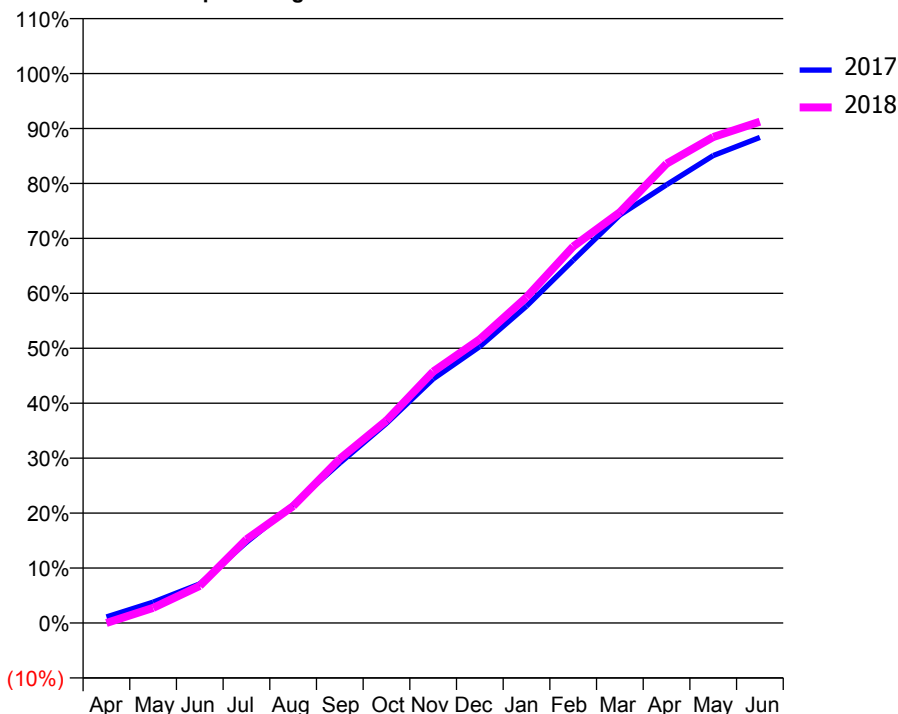
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,658 | |
| Quarter ending June 2017 | 3,580 | ↓ |
| Quarter ending September 2017 | 3,544 | ↓ |
| Quarter ending December 2017 | 3,541 | → |
| Quarter ending March 2018 | 3,594 | → |
| Variance since March 2017 | (1.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 124 | 0 |
| May | 426 | 311 |
| June | 800 | 759 |
| July | 1,651 | 1,710 |
| August | 2,416 | 2,390 |
| September | 3,270 | 3,358 |
| October | 4,083 | 4,140 |
| November | 4,991 | 5,141 |
| December | 5,653 | 5,803 |
| January | 6,481 | 6,663 |
| February | 7,417 | 7,698 |
| March | 8,343 | 8,400 |
| April | 8,960 | 9,391 |
| May | 9,557 | 9,936 |
| June | 9,927 | 10,250 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 92 | 811 | 11.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 503 | 4,198 | 12.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 302 | 811 | 37.2% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,149 | 4,198 | 51.2% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 521 | 5,150 | 10.1% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 30 | 5,150 | 0.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 89 | 5,150 | 1.7% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 14 | 92.9% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 14 | 78.6% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

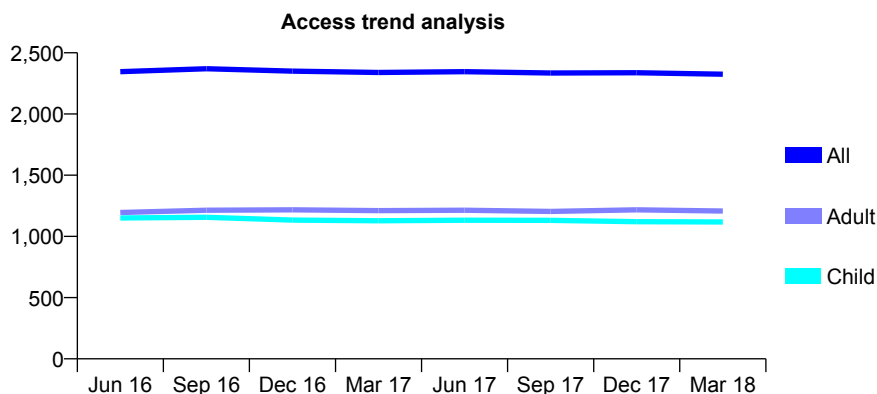
Q47 - Vital Signs At a Glance Contract Report for 208949/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | Mr R Shimmin |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £141,321.35 |

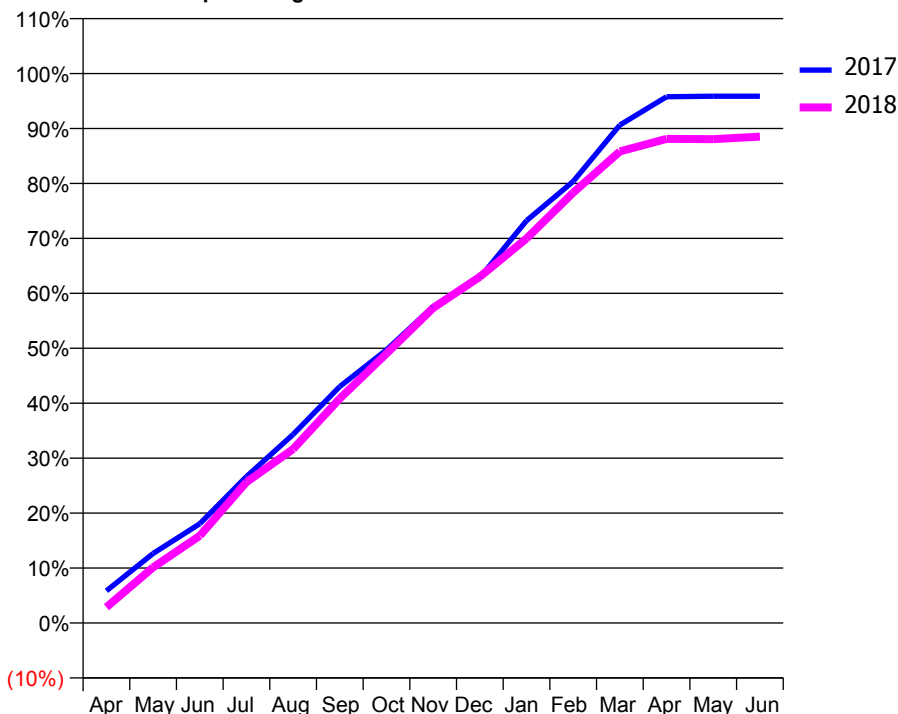
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,339 | |
| Quarter ending June 2017 | 2,346 | → |
| Quarter ending September 2017 | 2,335 | → |
| Quarter ending December 2017 | 2,337 | → |
| Quarter ending March 2018 | 2,325 | → |
| Variance since March 2017 | (0.6%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 381 | 187 |
| May | 823 | 659 |
| June | 1,174 | 1,032 |
| July | 1,733 | 1,667 |
| August | 2,231 | 2,057 |
| September | 2,798 | 2,656 |
| October | 3,231 | 3,187 |
| November | 3,745 | 3,727 |
| December | 4,085 | 4,096 |
| January | 4,760 | 4,548 |
| February | 5,223 | 5,091 |
| March | 5,891 | 5,579 |
| April | 6,225 | 5,726 |
| May | 6,231 | 5,724 |
| June | 6,231 | 5,753 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 146 | 1,905 | 7.7% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 236 | 1,753 | 13.5% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,306 | 1,905 | 68.6% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,149 | 1,753 | 65.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 100 | 3,597 | 2.8% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 3,597 | 0.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 3,597 | 0.2% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

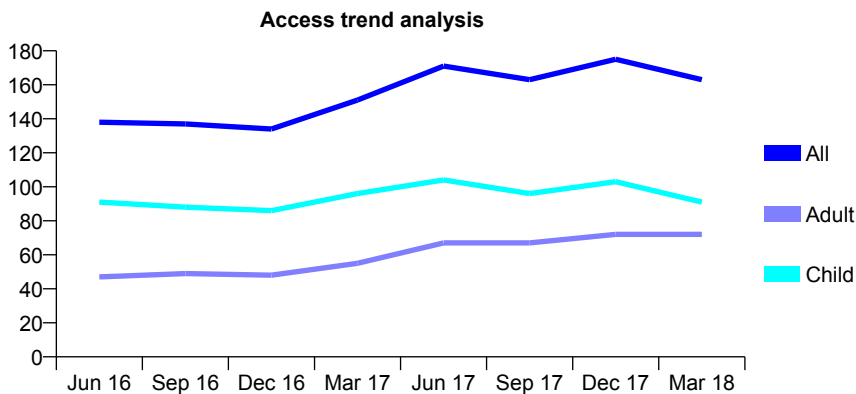
Q47 - Vital Signs At a Glance Contract Report for 215694/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MISS SL CARO |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

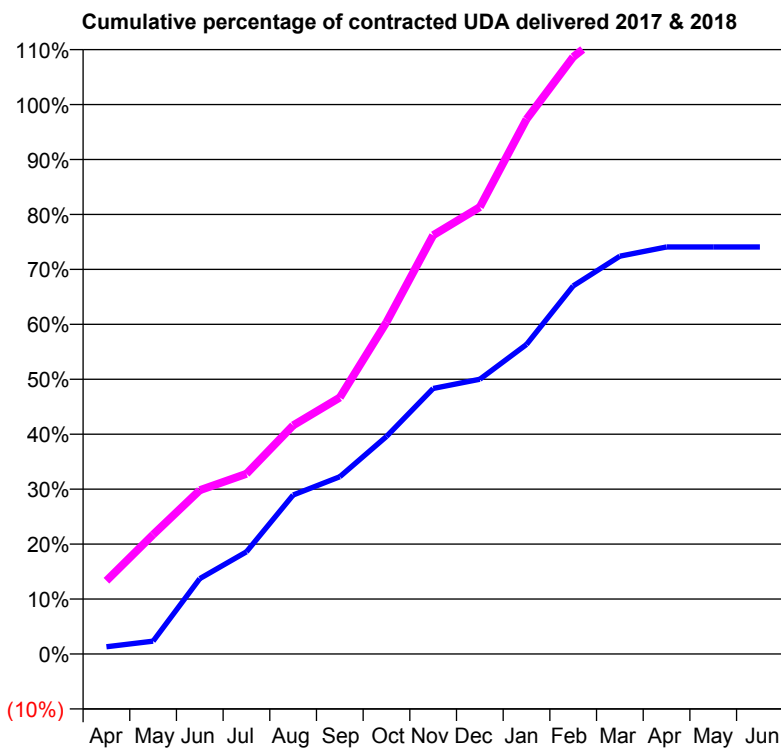
| | |
|---|-----------|
| 17/18 Contracted general activity (UDA) | 300 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £6,458.40 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 151 | |
| Quarter ending June 2017 | 171 | ↑ |
| Quarter ending September 2017 | 163 | ↓ |
| Quarter ending December 2017 | 175 | ↑ |
| Quarter ending March 2018 | 163 | ↓ |
| Variance since March 2017 | 7.9% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 4 | 40 |
| May | 7 | 65 |
| June | 41 | 89 |
| July | 56 | 98 |
| August | 87 | 125 |
| September | 97 | 140 |
| October | 119 | 181 |
| November | 145 | 229 |
| December | 150 | 244 |
| January | 169 | 292 |
| February | 201 | 326 |
| March | 217 | 346 |
| April | 222 | 347 |
| May | 222 | 347 |
| June | 222 | 347 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 6 | 113 | 5.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 4 | 86 | 4.7% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 49 | 113 | 43.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 33 | 86 | 38.4% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 10 | 195 | 5.1% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 195 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 195 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

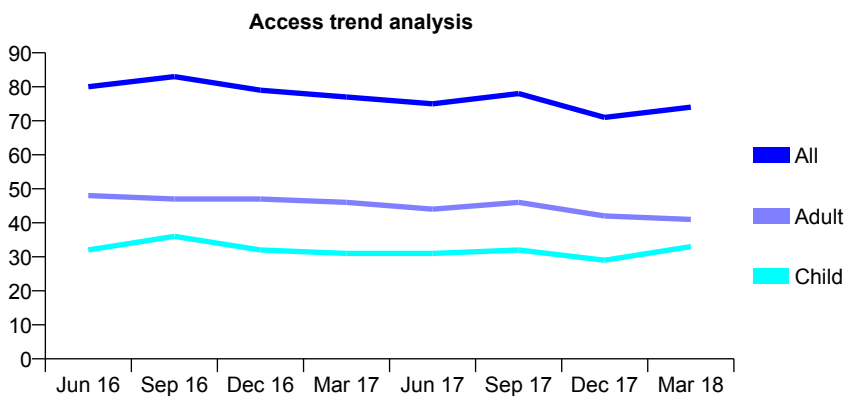
Q47 - Vital Signs At a Glance Contract Report for 215694/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MISS SL CARO |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2012 |
| Contract end date | |

| | |
|---|-----------|
| 17/18 Contracted general activity (UDA) | 150 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £2,993.81 |

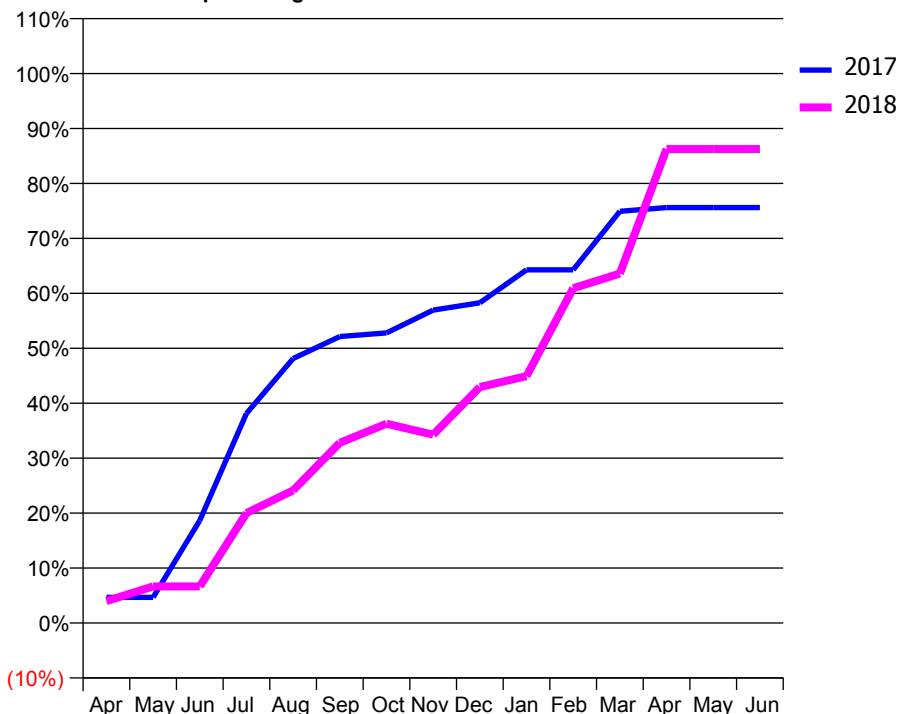
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 77 | |
| Quarter ending June 2017 | 75 | ↓ |
| Quarter ending September 2017 | 78 | ↑ |
| Quarter ending December 2017 | 71 | ↓ |
| Quarter ending March 2018 | 74 | ↑ |
| Variance since March 2017 | (3.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|------|------|
| April | 7 | 6 |
| May | 7 | 10 |
| June | 28 | 10 |
| July | 57 | 30 |
| August | 72 | 36 |
| September | 78 | 49 |
| October | 79 | 54 |
| November | 85 | 51 |
| December | 87 | 64 |
| January | 96 | 67 |
| February | 96 | 91 |
| March | 112 | 95 |
| April | 113 | 129 |
| May | 113 | 129 |
| June | 113 | 129 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 33 | 0.0% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 31 | 3.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 9 | 33 | 27.3% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 14 | 31 | 45.2% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2 | 69 | 2.9% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 69 | 1.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 69 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

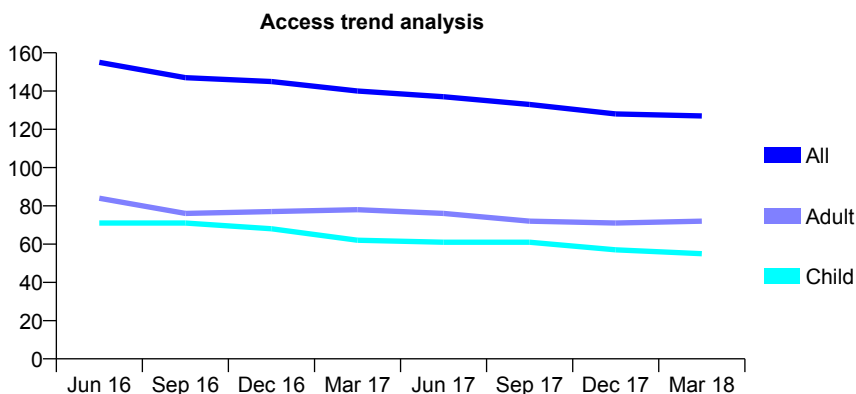
Q47 - Vital Signs At a Glance Contract Report for 221236/0002 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | MR PG WINSTANLEY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2012 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 300 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £12,761.32 |

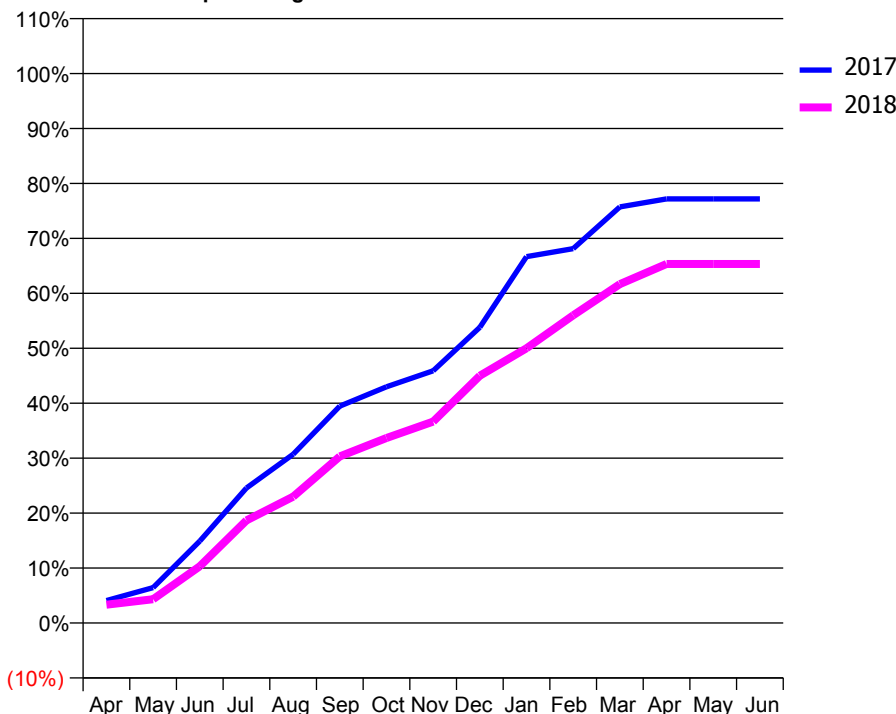
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 140 | |
| Quarter ending June 2017 | 137 | ↓ |
| Quarter ending September 2017 | 133 | ↓ |
| Quarter ending December 2017 | 128 | ↓ |
| Quarter ending March 2018 | 127 | → |
| Variance since March 2017 | (9.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 14 | 10 |
| May | 22 | 13 |
| June | 51 | 31 |
| July | 84 | 56 |
| August | 105 | 69 |
| September | 135 | 91 |
| October | 147 | 101 |
| November | 157 | 110 |
| December | 184 | 135 |
| January | 228 | 150 |
| February | 233 | 168 |
| March | 259 | 185 |
| April | 264 | 196 |
| May | 264 | 196 |
| June | 264 | 196 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 87 | 1.1% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 73 | 0.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 74 | 87 | 85.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 52 | 73 | 71.2% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 163 | 0.0% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 163 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 163 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

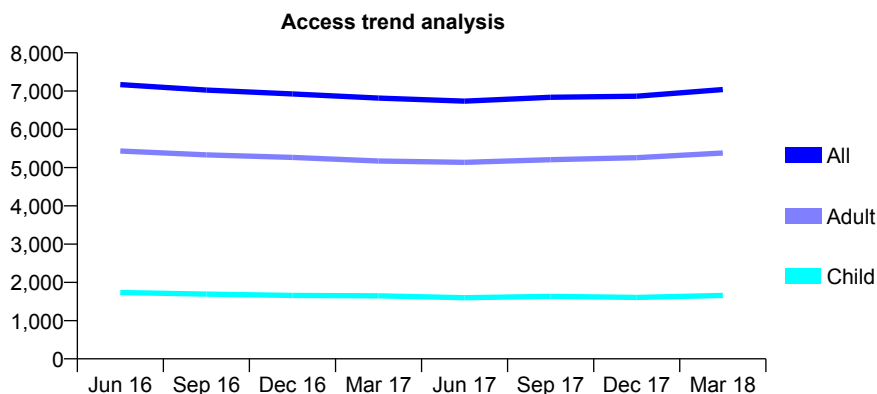
Q47 - Vital Signs At a Glance Contract Report for 222003/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | MISS LA SOUTHWORTH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

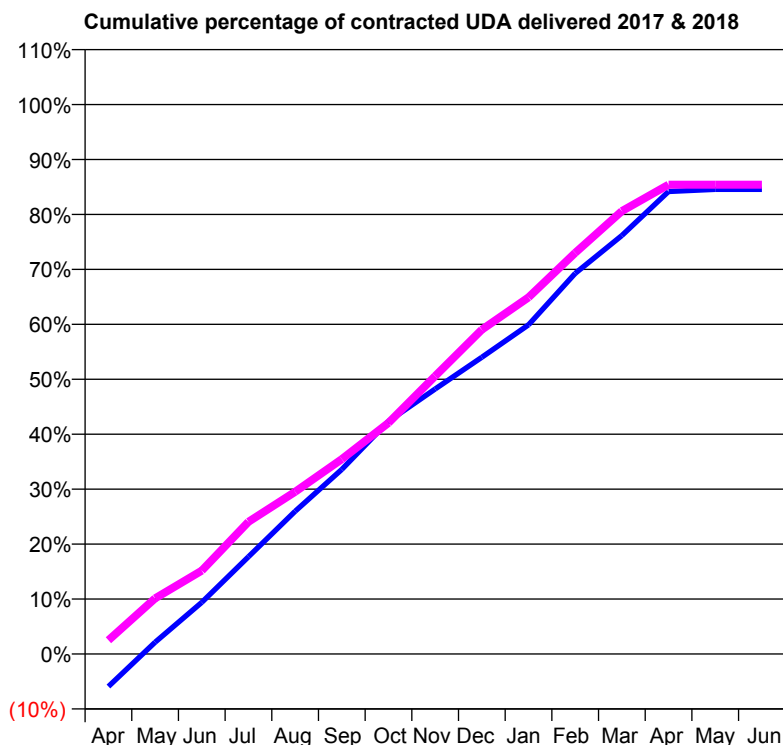
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 24,250 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £594,452.62 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,818 | |
| Quarter ending June 2017 | 6,735 | ↓ |
| Quarter ending September 2017 | 6,838 | → |
| Quarter ending December 2017 | 6,865 | → |
| Quarter ending March 2018 | 7,040 | ↑ |
| Variance since March 2017 | 3.3% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -1,439 | 606 |
| May | 521 | 2,454 |
| June | 2,280 | 3,684 |
| July | 4,292 | 5,836 |
| August | 6,297 | 7,160 |
| September | 8,146 | 8,603 |
| October | 10,273 | 10,204 |
| November | 11,698 | 12,267 |
| December | 13,098 | 14,316 |
| January | 14,526 | 15,742 |
| February | 16,797 | 17,703 |
| March | 18,470 | 19,546 |
| April | 20,411 | 20,714 |
| May | 20,506 | 20,709 |
| June | 20,506 | 20,712 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 396 | 3,314 | 11.9% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,369 | 8,382 | 16.3% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,092 | 3,314 | 63.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,312 | 8,382 | 51.4% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 934 | 11,369 | 8.2% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 118 | 11,369 | 1.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 88 | 11,369 | 0.8% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 15 | 86.7% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 15 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

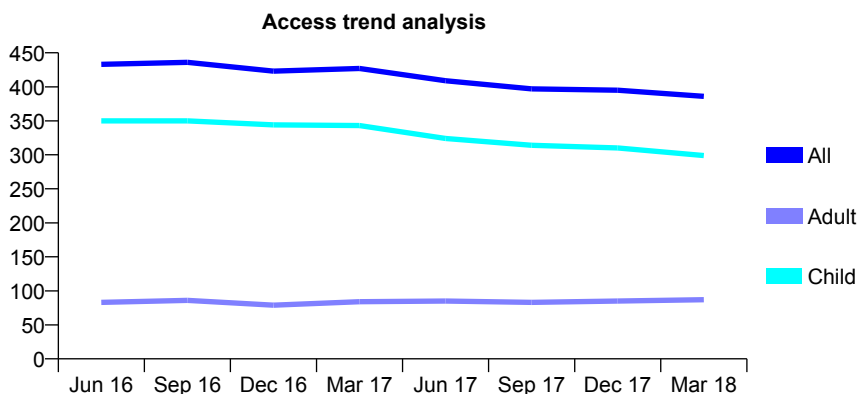
Q47 - Vital Signs At a Glance Contract Report for 229555/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR D ALLEN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,200 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £26,748.27 |

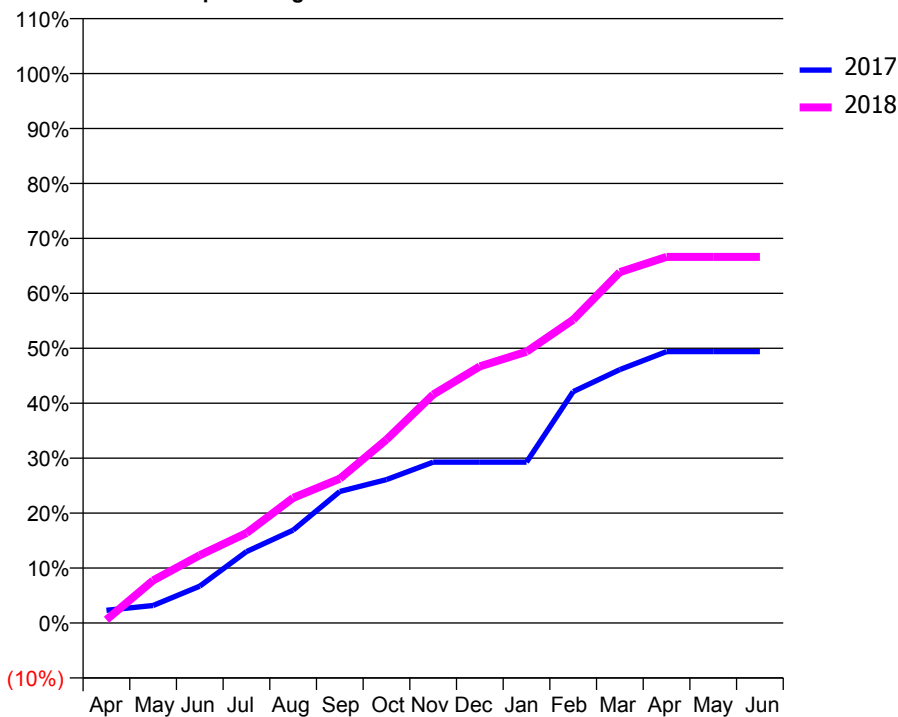
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 427 | |
| Quarter ending June 2017 | 409 | ↓ |
| Quarter ending September 2017 | 397 | ↓ |
| Quarter ending December 2017 | 395 | → |
| Quarter ending March 2018 | 386 | ↓ |
| Variance since March 2017 | (9.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 37 | 7 |
| May | 51 | 93 |
| June | 107 | 148 |
| July | 208 | 196 |
| August | 270 | 273 |
| September | 383 | 315 |
| October | 417 | 401 |
| November | 468 | 499 |
| December | 468 | 560 |
| January | 468 | 592 |
| February | 674 | 662 |
| March | 738 | 766 |
| April | 790 | 799 |
| May | 790 | 799 |
| June | 790 | 799 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 36 | 533 | 6.8% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 63 | 4.8% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 386 | 533 | 72.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 50 | 63 | 79.4% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 17 | 577 | 2.9% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 577 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 577 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

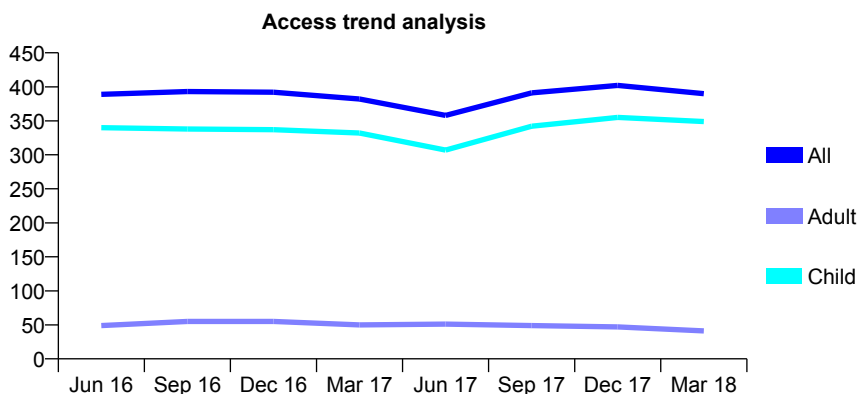
Q47 - Vital Signs At a Glance Contract Report for 230766/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | MR CJ BROADBENT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 800 |
| Carry forward general activity (UDA) | 1 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £15,839.69 |

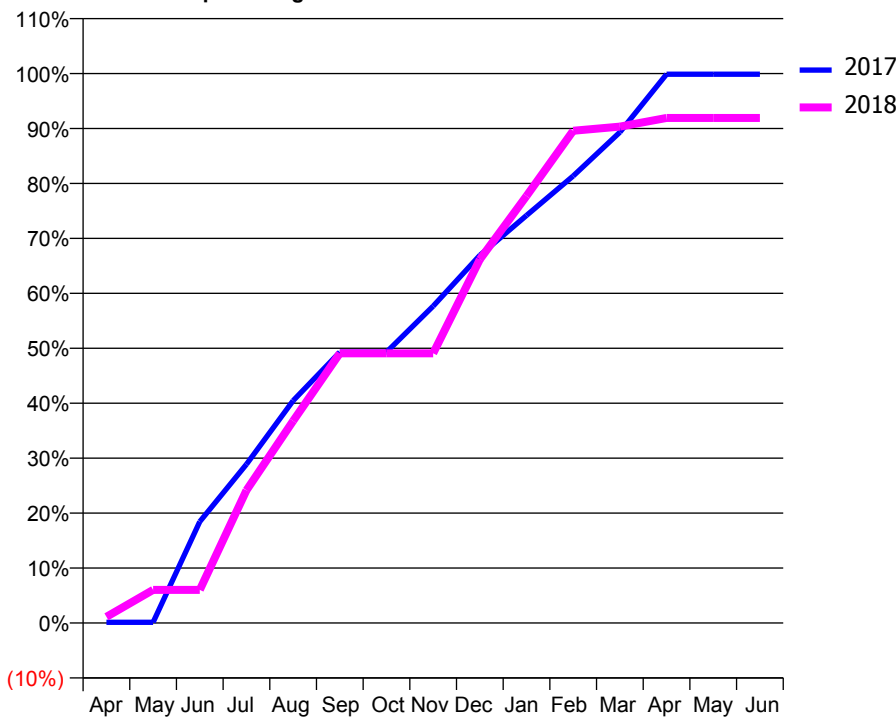
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 382 | |
| Quarter ending June 2017 | 358 | ↓ |
| Quarter ending September 2017 | 391 | ↑ |
| Quarter ending December 2017 | 402 | ↑ |
| Quarter ending March 2018 | 390 | ↓ |
| Variance since March 2017 | 2.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|------|------|
| April | 1 | 9 |
| May | 1 | 48 |
| June | 148 | 48 |
| July | 231 | 193 |
| August | 324 | 294 |
| September | 394 | 393 |
| October | 394 | 393 |
| November | 461 | 393 |
| December | 535 | 529 |
| January | 593 | 622 |
| February | 651 | 717 |
| March | 715 | 723 |
| April | 799 | 735 |
| May | 799 | 735 |
| June | 799 | 735 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 43 | 606 | 7.1% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 3 | 0.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 419 | 606 | 69.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 3 | 33.3% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 28 | 557 | 5.0% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 557 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 557 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

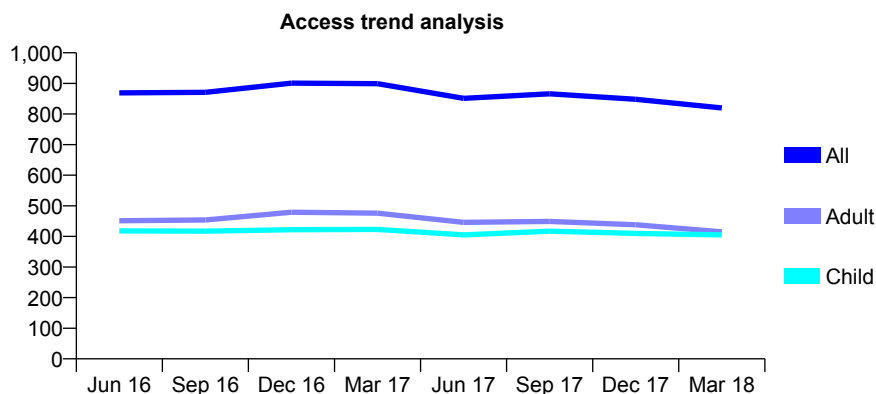
Q47 - Vital Signs At a Glance Contract Report for 235474/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | MR MS COLLINSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,770 |
| Carry forward general activity (UDA) | -35 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £39,826.10 |

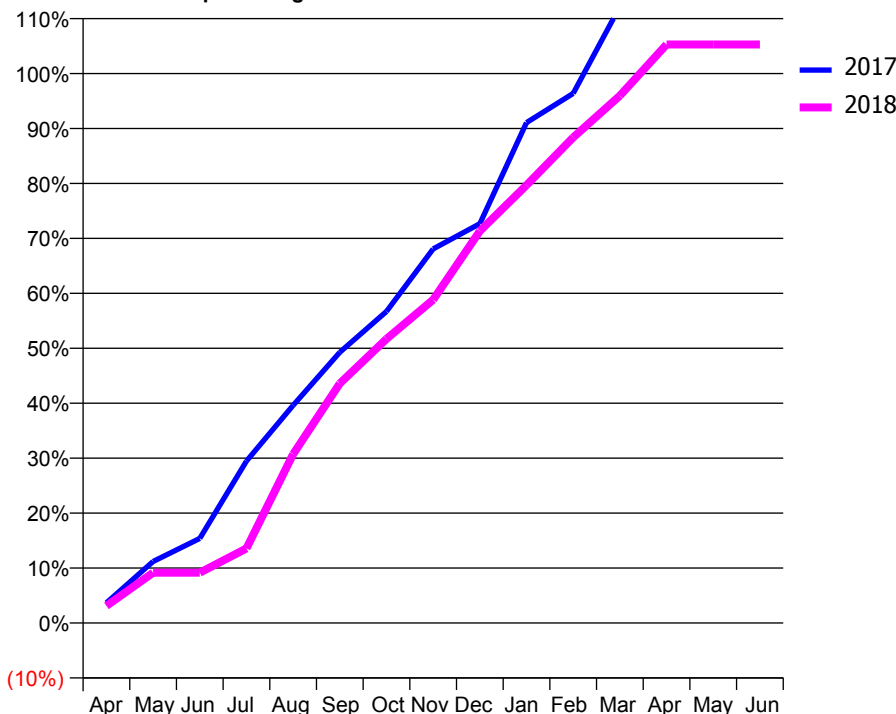
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 899 | |
| Quarter ending June 2017 | 851 | ↓ |
| Quarter ending September 2017 | 866 | → |
| Quarter ending December 2017 | 848 | ↓ |
| Quarter ending March 2018 | 820 | ↓ |
| Variance since March 2017 | (8.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 65 | 55 |
| May | 198 | 162 |
| June | 272 | 162 |
| July | 522 | 240 |
| August | 701 | 544 |
| September | 872 | 772 |
| October | 1,004 | 915 |
| November | 1,205 | 1,041 |
| December | 1,286 | 1,263 |
| January | 1,612 | 1,410 |
| February | 1,706 | 1,564 |
| March | 1,985 | 1,698 |
| April | 2,063 | 1,863 |
| May | 2,063 | 1,863 |
| June | 2,063 | 1,863 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 38 | 622 | 6.1% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 56 | 507 | 11.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 382 | 622 | 61.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 324 | 507 | 63.9% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 17 | 1,166 | 1.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,166 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 1,166 | 2.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

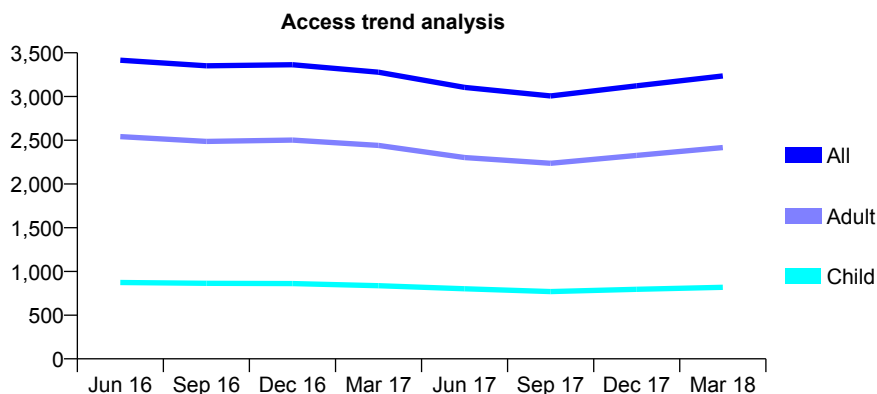
Q47 - Vital Signs At a Glance Contract Report for 235903/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR J IKRAM |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/11/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,181 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £255,154.19 |

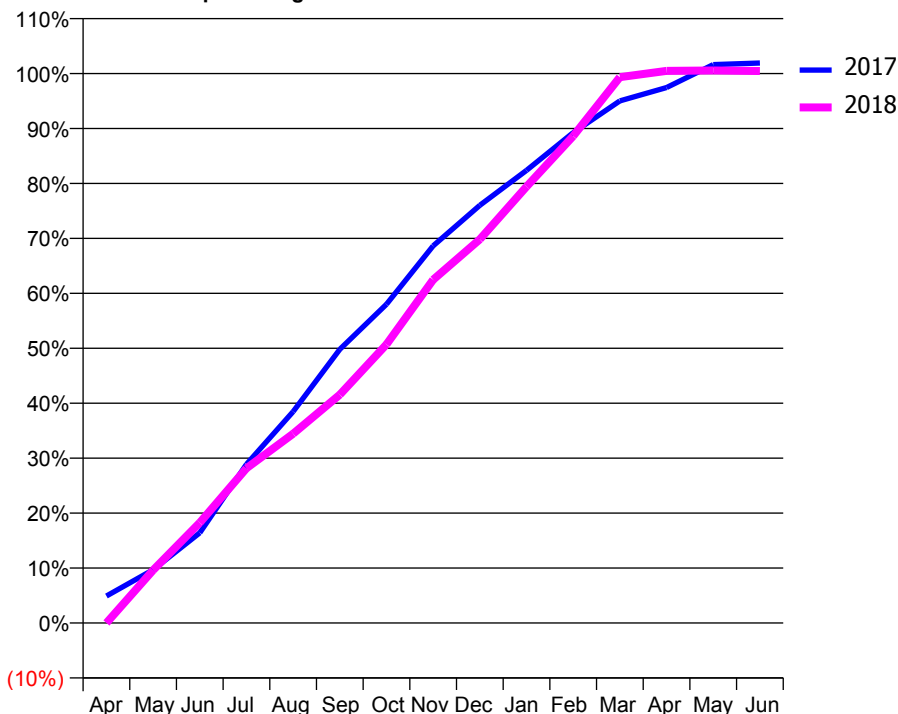
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,278 | |
| Quarter ending June 2017 | 3,104 | ↓ |
| Quarter ending September 2017 | 3,006 | ↓ |
| Quarter ending December 2017 | 3,123 | ↑ |
| Quarter ending March 2018 | 3,235 | ↑ |
| Variance since March 2017 | (1.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 499 | 0 |
| May | 986 | 1,075 |
| June | 1,672 | 2,042 |
| July | 2,941 | 3,149 |
| August | 3,917 | 3,852 |
| September | 5,070 | 4,647 |
| October | 5,905 | 5,671 |
| November | 6,989 | 6,986 |
| December | 7,738 | 7,808 |
| January | 8,386 | 8,880 |
| February | 9,085 | 9,908 |
| March | 9,675 | 11,108 |
| April | 9,920 | 11,235 |
| May | 10,346 | 11,243 |
| June | 10,376 | 11,233 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 92 | 1,085 | 8.5% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 666 | 3,455 | 19.3% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 498 | 1,085 | 45.9% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,601 | 3,455 | 46.3% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 434 | 4,397 | 9.9% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 14 | 4,397 | 0.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 4,397 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 7 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 7 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

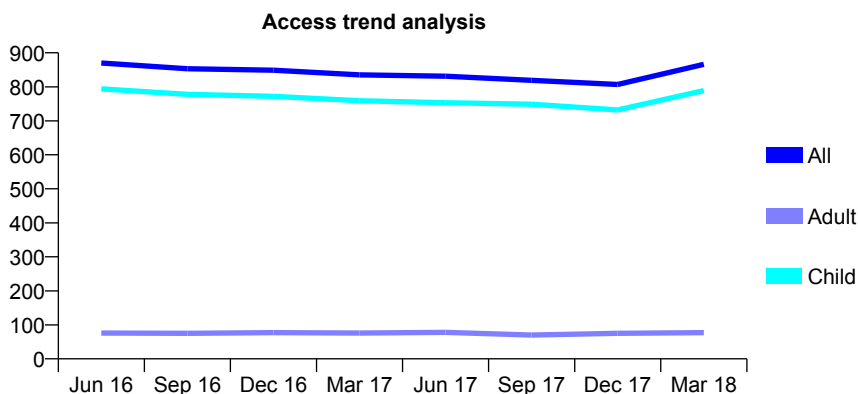
Q47 - Vital Signs At a Glance Contract Report for 245305/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR DJ PATTISON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,800 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £43,725.68 |

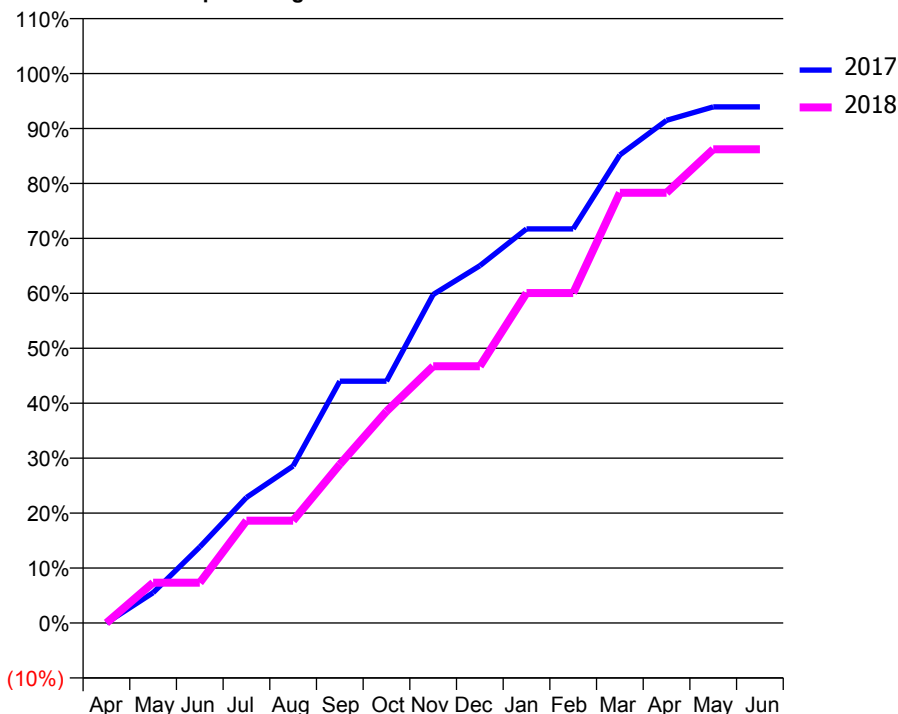
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 835 | |
| Quarter ending June 2017 | 831 | → |
| Quarter ending September 2017 | 819 | ↓ |
| Quarter ending December 2017 | 807 | ↓ |
| Quarter ending March 2018 | 866 | ↑ |
| Variance since March 2017 | 3.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 99 | 132 |
| June | 249 | 132 |
| July | 411 | 335 |
| August | 514 | 335 |
| September | 792 | 519 |
| October | 792 | 694 |
| November | 1,076 | 841 |
| December | 1,170 | 841 |
| January | 1,291 | 1,081 |
| February | 1,291 | 1,081 |
| March | 1,534 | 1,409 |
| April | 1,647 | 1,409 |
| May | 1,691 | 1,552 |
| June | 1,691 | 1,552 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 70 | 1,304 | 5.4% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 5 | 0.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 916 | 1,304 | 70.2% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3 | 5 | 60.0% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 20 | 1,281 | 1.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,281 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,281 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

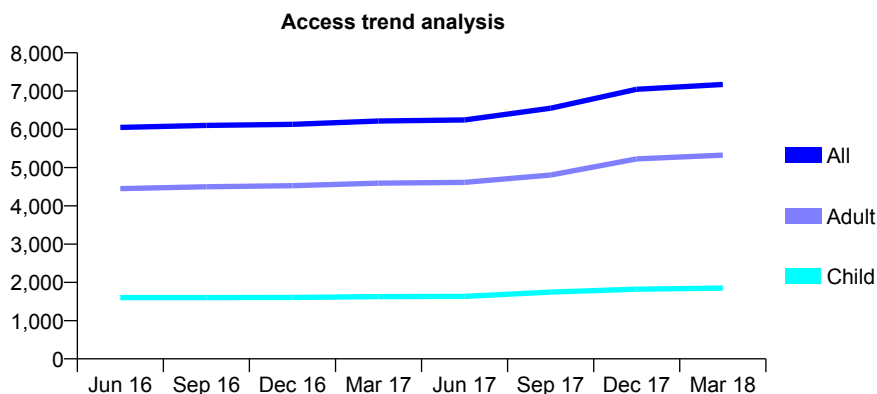
Q47 - Vital Signs At a Glance Contract Report for 258733/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR A GHAFLOOR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,515 |
| Carry forward general activity (UDA) | 736 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £605,314.17 |

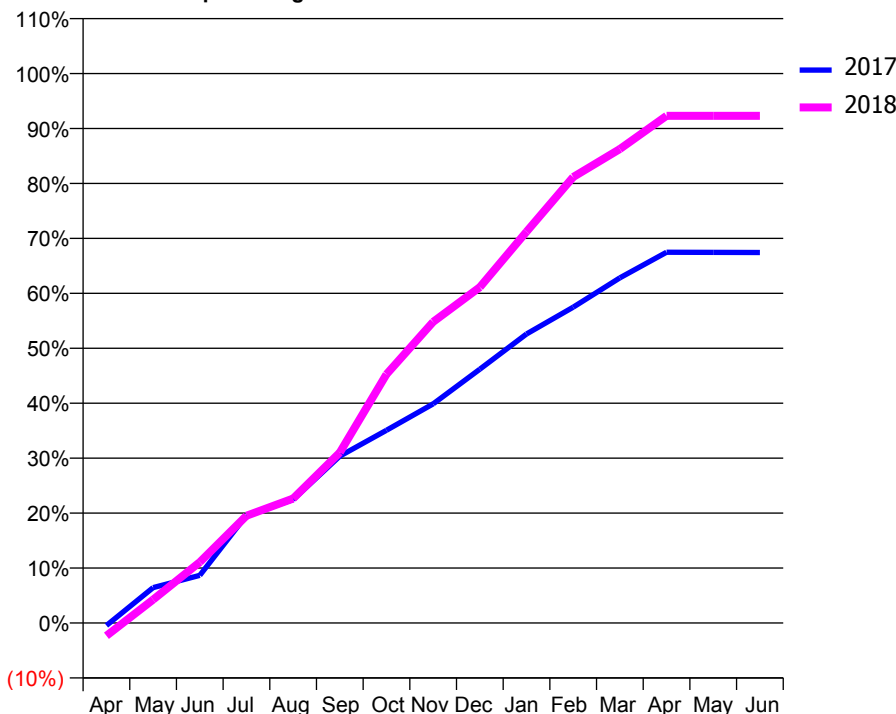
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 6,218 | |
| Quarter ending June 2017 | 6,246 | → |
| Quarter ending September 2017 | 6,550 | ↑ |
| Quarter ending December 2017 | 7,047 | ↑ |
| Quarter ending March 2018 | 7,172 | → |
| Variance since March 2017 | 15.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -109 | -455 |
| May | 1,453 | 830 |
| June | 1,954 | 2,160 |
| July | 4,414 | 3,811 |
| August | 5,057 | 4,419 |
| September | 6,836 | 6,056 |
| October | 7,896 | 8,834 |
| November | 8,981 | 10,697 |
| December | 10,402 | 11,925 |
| January | 11,840 | 13,897 |
| February | 12,941 | 15,837 |
| March | 14,145 | 16,834 |
| April | 15,191 | 18,012 |
| May | 15,186 | 18,011 |
| June | 15,182 | 18,011 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 402 | 3,594 | 11.2% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 991 | 8,207 | 12.1% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,313 | 3,594 | 64.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,774 | 8,207 | 58.2% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 404 | 11,206 | 3.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 59 | 11,206 | 0.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 60 | 11,206 | 0.5% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

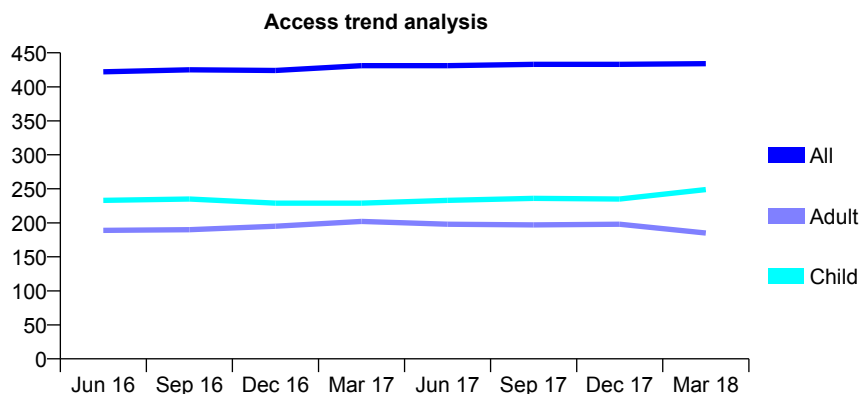
Q47 - Vital Signs At a Glance Contract Report for 293172/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR DE BOWLES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

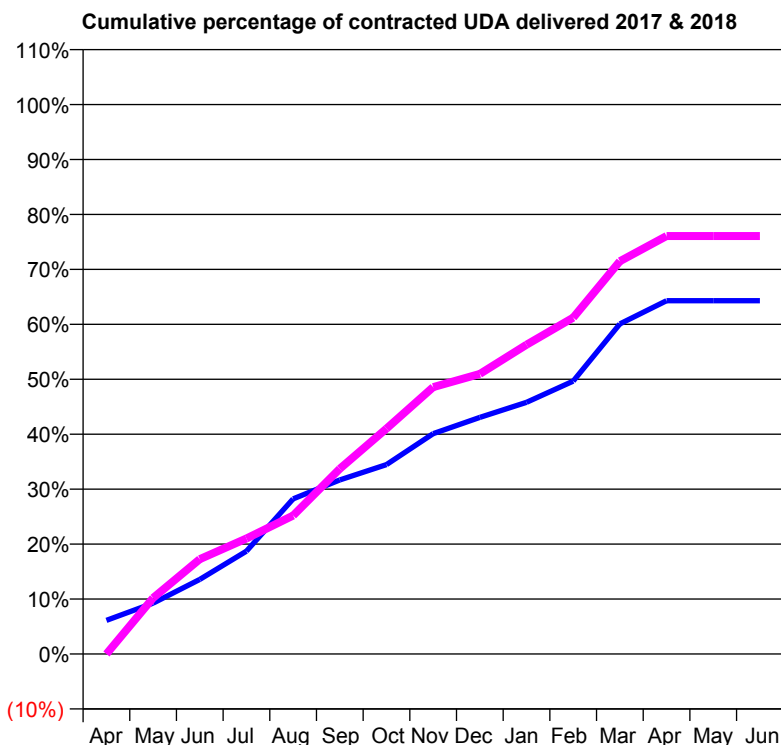
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,830 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £36,300.39 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 431 | |
| Quarter ending June 2017 | 431 | → |
| Quarter ending September 2017 | 433 | → |
| Quarter ending December 2017 | 433 | → |
| Quarter ending March 2018 | 434 | → |
| Variance since March 2017 | 0.7% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 112 | 0 |
| May | 169 | 187 |
| June | 248 | 316 |
| July | 342 | 385 |
| August | 517 | 461 |
| September | 580 | 617 |
| October | 631 | 751 |
| November | 734 | 889 |
| December | 788 | 933 |
| January | 838 | 1,030 |
| February | 909 | 1,120 |
| March | 1,099 | 1,308 |
| April | 1,176 | 1,392 |
| May | 1,176 | 1,392 |
| June | 1,176 | 1,392 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 86 | 429 | 20.0% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 86 | 284 | 30.3% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 224 | 429 | 52.2% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 124 | 284 | 43.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 55 | 717 | 7.7% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 717 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 36 | 717 | 5.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

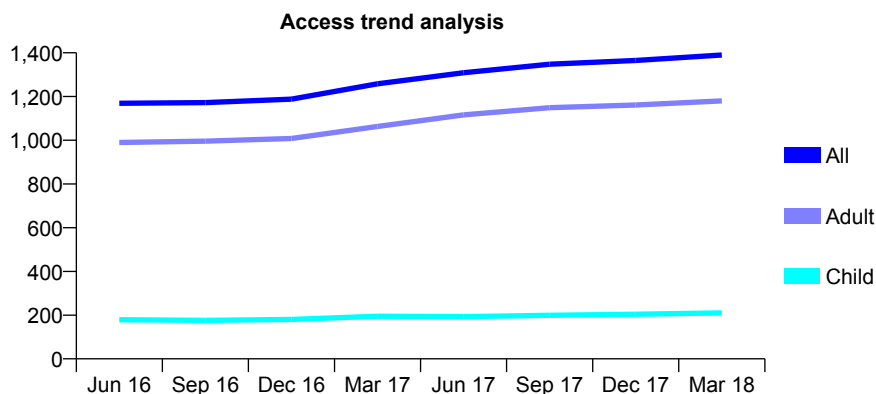
Q47 - Vital Signs At a Glance Contract Report for 310395/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR PD MITCHELL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,491 |
| Carry forward general activity (UDA) | 46 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £107,471.48 |

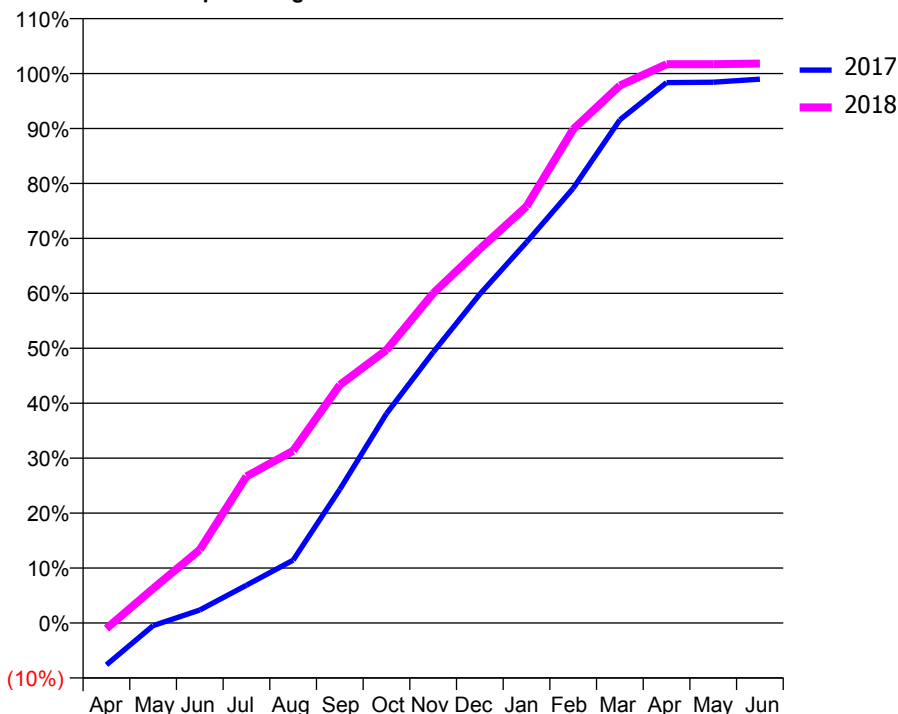
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,258 | |
| Quarter ending June 2017 | 1,309 | ↑ |
| Quarter ending September 2017 | 1,348 | ↑ |
| Quarter ending December 2017 | 1,365 | → |
| Quarter ending March 2018 | 1,390 | → |
| Variance since March 2017 | 10.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -343 | -46 |
| May | -22 | 281 |
| June | 106 | 598 |
| July | 309 | 1,199 |
| August | 514 | 1,407 |
| September | 1,093 | 1,946 |
| October | 1,712 | 2,231 |
| November | 2,213 | 2,695 |
| December | 2,688 | 3,058 |
| January | 3,112 | 3,405 |
| February | 3,554 | 4,036 |
| March | 4,113 | 4,392 |
| April | 4,416 | 4,567 |
| May | 4,420 | 4,567 |
| June | 4,445 | 4,572 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 20 | 280 | 7.1% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 279 | 1,807 | 15.4% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 137 | 280 | 48.9% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,037 | 1,807 | 57.4% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 88 | 2,036 | 4.3% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 27 | 2,036 | 1.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 39 | 2,036 | 1.9% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

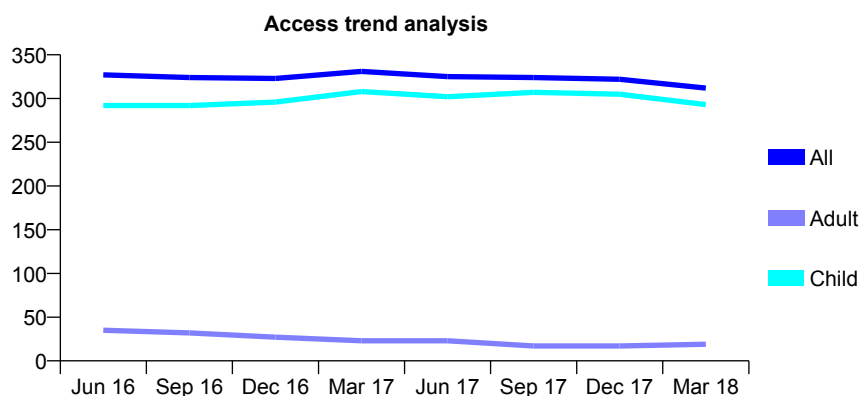
Q47 - Vital Signs At a Glance Contract Report for 322938/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | MISS DE HASLEHURST |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

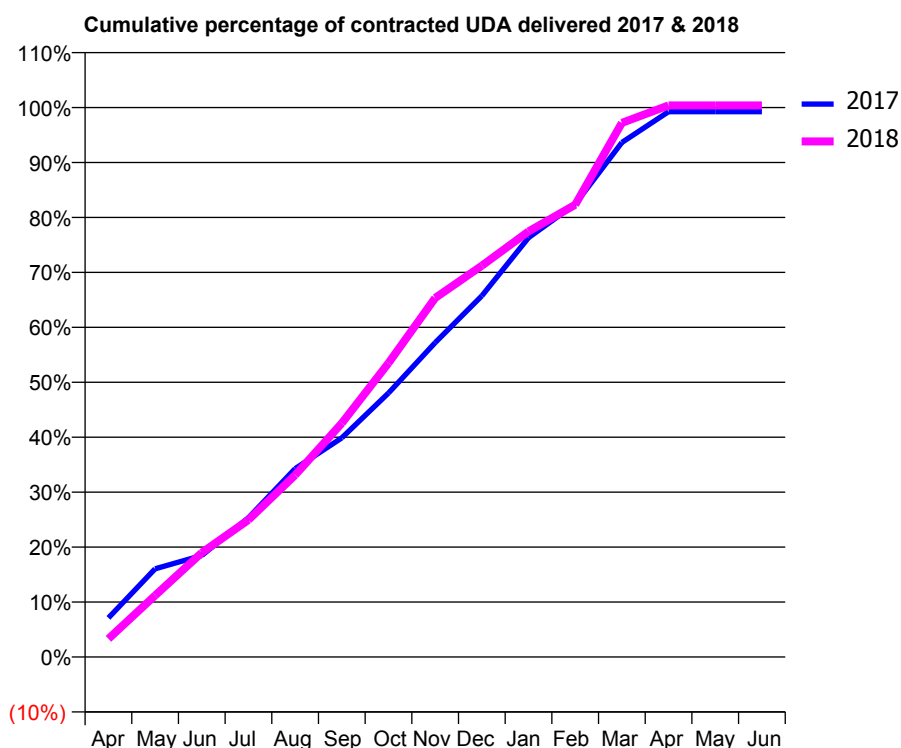
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 785 |
| Carry forward general activity (UDA) | 6 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £18,270.04 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 331 | |
| Quarter ending June 2017 | 325 | ↓ |
| Quarter ending September 2017 | 324 | → |
| Quarter ending December 2017 | 322 | → |
| Quarter ending March 2018 | 312 | ↓ |
| Variance since March 2017 | (5.7%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 56 | 26 |
| May | 126 | 88 |
| June | 145 | 149 |
| July | 199 | 196 |
| August | 269 | 260 |
| September | 313 | 334 |
| October | 377 | 420 |
| November | 449 | 513 |
| December | 516 | 559 |
| January | 599 | 608 |
| February | 647 | 646 |
| March | 735 | 763 |
| April | 779 | 788 |
| May | 779 | 788 |
| June | 779 | 788 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 84 | 619 | 13.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 446 | 619 | 72.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 606 | 0.0% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 606 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 6 | 606 | 1.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

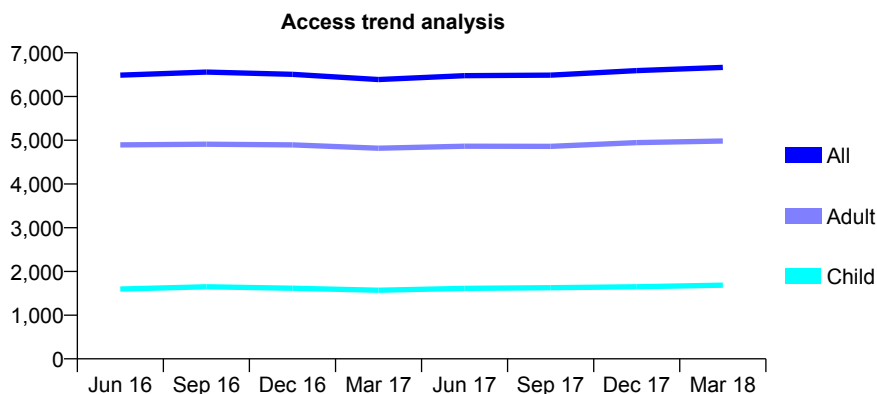
Q47 - Vital Signs At a Glance Contract Report for 323918/0001 - Year end March 2018

| | |
|----------------------|-------------------------------------|
| Name or company name | Thomas and Thomas Dental Associates |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 23,517 |
| Carry forward general activity (UDA) | -74 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £658,335.73 |

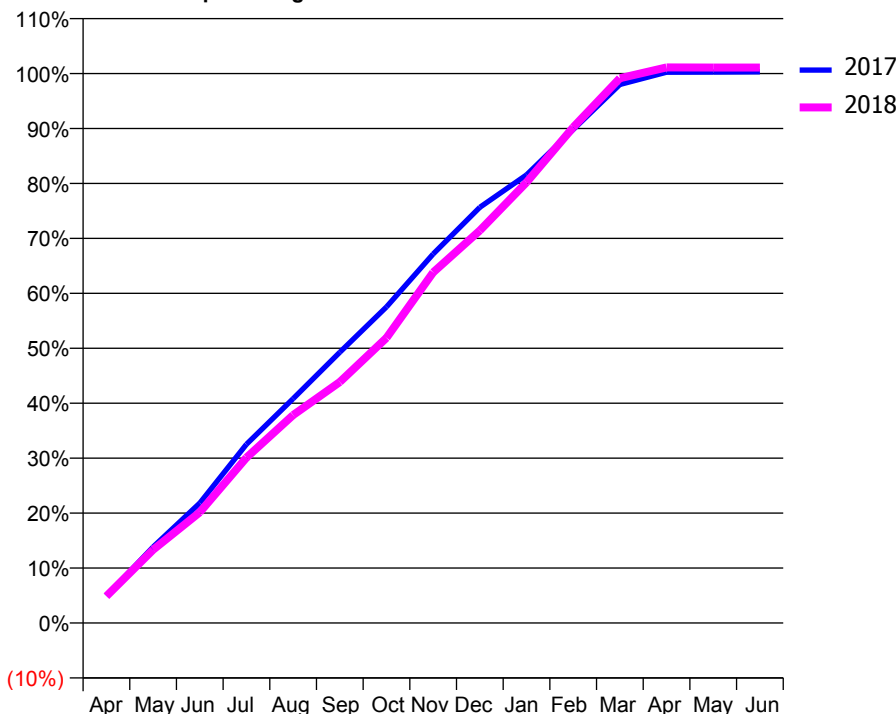
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,387 | |
| Quarter ending June 2017 | 6,476 | → |
| Quarter ending September 2017 | 6,488 | → |
| Quarter ending December 2017 | 6,594 | → |
| Quarter ending March 2018 | 6,666 | → |
| Variance since March 2017 | 4.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,162 | 1,152 |
| May | 3,258 | 3,136 |
| June | 5,133 | 4,738 |
| July | 7,651 | 7,081 |
| August | 9,602 | 8,900 |
| September | 11,590 | 10,315 |
| October | 13,528 | 12,205 |
| November | 15,792 | 15,008 |
| December | 17,792 | 16,800 |
| January | 19,178 | 18,861 |
| February | 21,118 | 21,216 |
| March | 23,046 | 23,314 |
| April | 23,570 | 23,775 |
| May | 23,576 | 23,772 |
| June | 23,591 | 23,774 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 153 | 2,470 | 6.2% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 893 | 6,948 | 12.9% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,361 | 2,470 | 55.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,727 | 6,948 | 53.6% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 573 | 9,308 | 6.2% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 97 | 9,308 | 1.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 62 | 9,308 | 0.7% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | 100.0% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 12 | 75.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

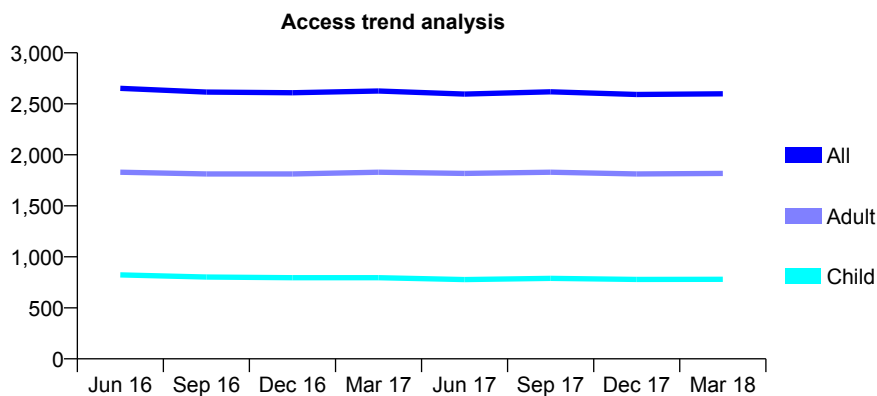
Q47 - Vital Signs At a Glance Contract Report for 330426/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR P BARRAND |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

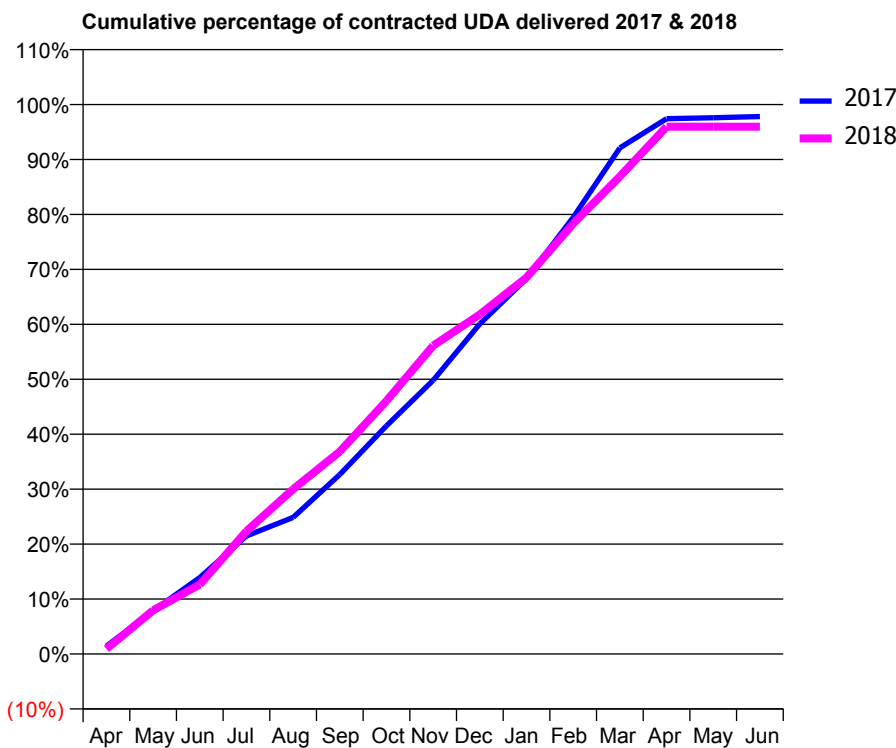
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,666 |
| Carry forward general activity (UDA) | 168 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £217,421.16 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,625 | |
| Quarter ending June 2017 | 2,595 | ↓ |
| Quarter ending September 2017 | 2,618 | → |
| Quarter ending December 2017 | 2,591 | ↓ |
| Quarter ending March 2018 | 2,598 | → |
| Variance since March 2017 | (1.0%) | ↓ |



ACTIVITY



| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 110 | 72 |
| May | 604 | 608 |
| June | 1,068 | 970 |
| July | 1,646 | 1,714 |
| August | 1,905 | 2,300 |
| September | 2,505 | 2,824 |
| October | 3,184 | 3,533 |
| November | 3,818 | 4,301 |
| December | 4,606 | 4,736 |
| January | 5,238 | 5,252 |
| February | 6,092 | 6,004 |
| March | 7,062 | 6,663 |
| April | 7,468 | 7,357 |
| May | 7,482 | 7,357 |
| June | 7,498 | 7,357 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 107 | 1,022 | 10.5% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 286 | 2,019 | 14.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 529 | 1,022 | 51.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 715 | 2,019 | 35.4% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 142 | 3,106 | 4.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 33 | 3,106 | 1.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 56 | 3,106 | 1.8% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

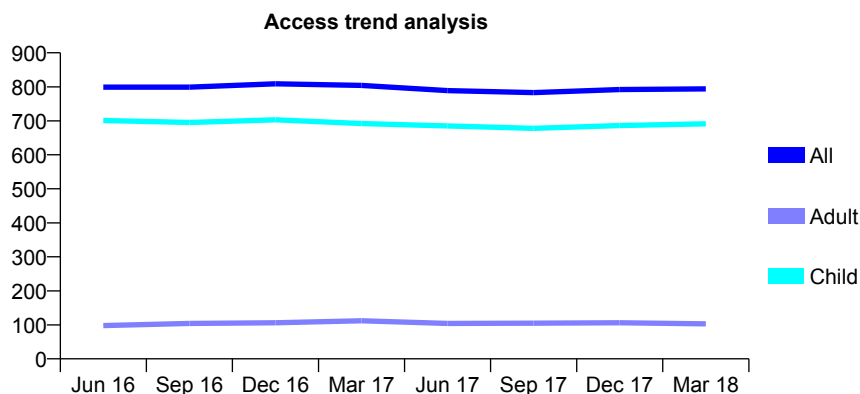
Q47 - Vital Signs At a Glance Contract Report for 330892/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MISS KG LAMB |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,500 |
| Carry forward general activity (UDA) | 21 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £35,772.18 |

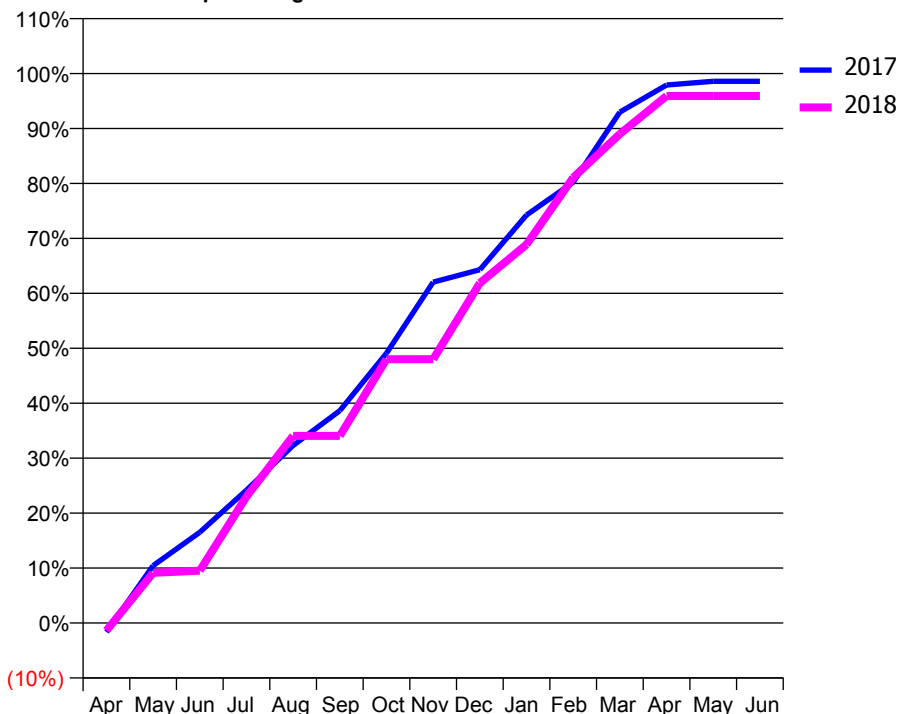
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 804 | |
| Quarter ending June 2017 | 789 | ↓ |
| Quarter ending September 2017 | 783 | → |
| Quarter ending December 2017 | 792 | → |
| Quarter ending March 2018 | 794 | → |
| Variance since March 2017 | (1.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -25 | -21 |
| May | 157 | 137 |
| June | 248 | 143 |
| July | 363 | 345 |
| August | 485 | 511 |
| September | 580 | 511 |
| October | 737 | 720 |
| November | 930 | 720 |
| December | 964 | 928 |
| January | 1,114 | 1,033 |
| February | 1,203 | 1,216 |
| March | 1,395 | 1,335 |
| April | 1,469 | 1,439 |
| May | 1,479 | 1,439 |
| June | 1,479 | 1,439 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 65 | 1,056 | 6.2% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 51 | 5.9% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 687 | 1,056 | 65.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 35 | 51 | 68.6% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 58 | 1,141 | 5.1% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,141 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 1,141 | 0.6% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

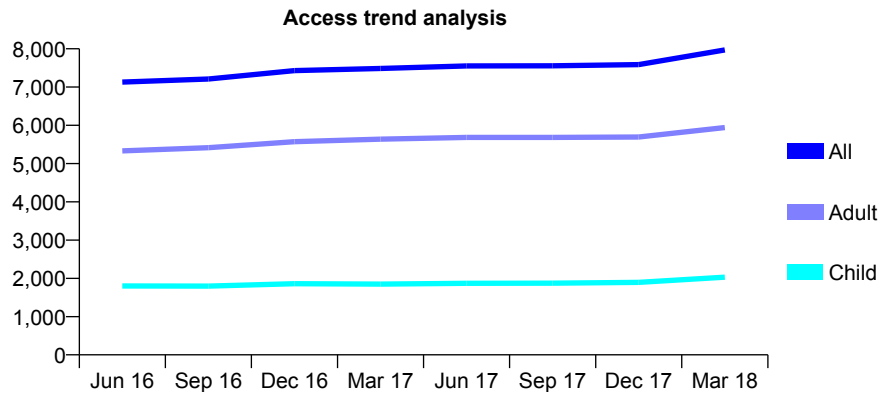
Q47 - Vital Signs At a Glance Contract Report for 339717/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR IC WALSH |
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 29,894 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £839,013.34 |

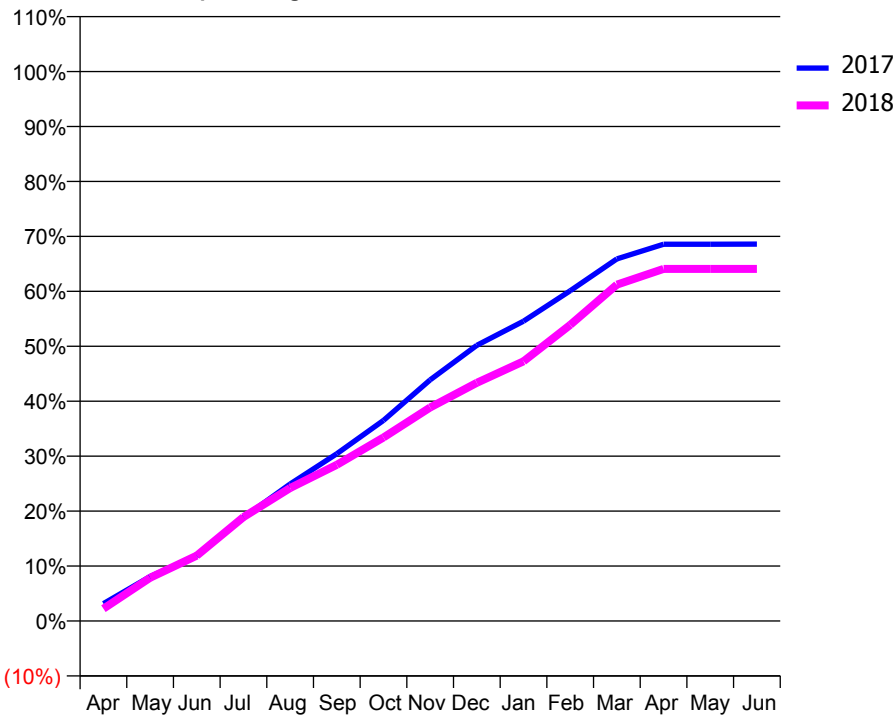
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,487 | |
| Quarter ending June 2017 | 7,553 | → |
| Quarter ending September 2017 | 7,555 | → |
| Quarter ending December 2017 | 7,588 | → |
| Quarter ending March 2018 | 7,972 | ↑ |
| Variance since March 2017 | 6.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 852 | 669 |
| May | 2,173 | 2,353 |
| June | 3,185 | 3,557 |
| July | 5,065 | 5,653 |
| August | 6,700 | 7,239 |
| September | 8,180 | 8,496 |
| October | 9,811 | 9,984 |
| November | 11,797 | 11,616 |
| December | 13,484 | 12,957 |
| January | 14,668 | 14,125 |
| February | 16,150 | 16,108 |
| March | 17,710 | 18,299 |
| April | 18,431 | 19,158 |
| May | 18,428 | 19,158 |
| June | 18,437 | 19,155 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 196 | 2,584 | 7.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 941 | 6,303 | 14.9% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,106 | 2,584 | 42.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,889 | 6,303 | 30.0% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 665 | 8,775 | 7.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 146 | 8,775 | 1.7% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 61 | 8,775 | 0.7% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

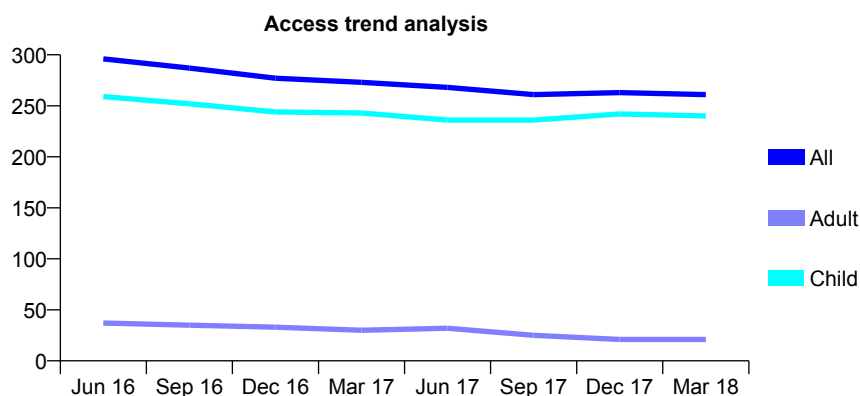
Q47 - Vital Signs At a Glance Contract Report for 356093/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR K KHAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2010 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,091 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £26,206.34 |

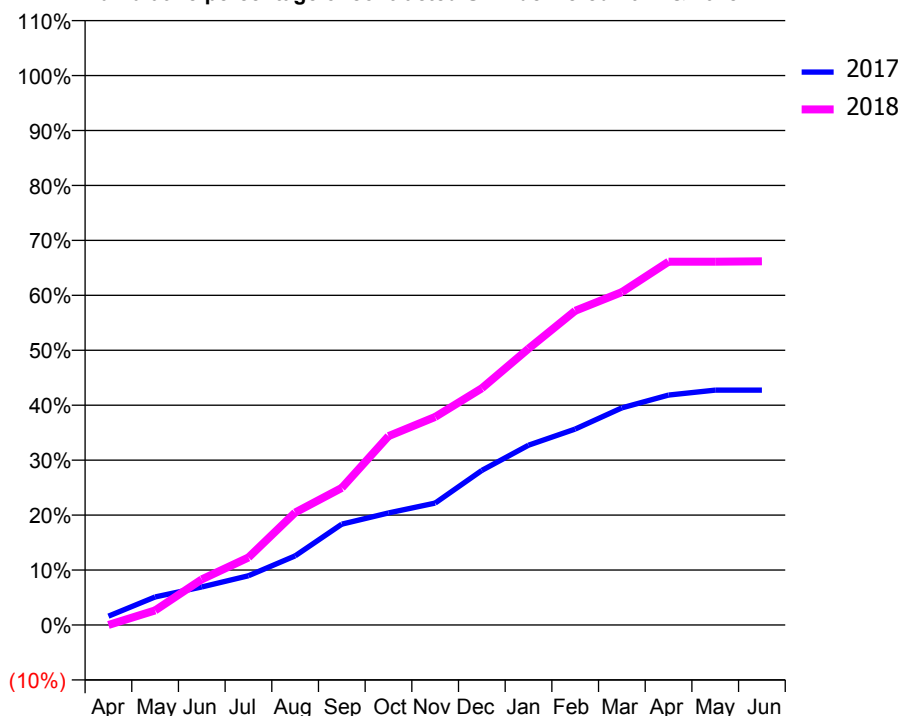
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 273 | |
| Quarter ending June 2017 | 268 | ↓ |
| Quarter ending September 2017 | 261 | ↓ |
| Quarter ending December 2017 | 263 | → |
| Quarter ending March 2018 | 261 | → |
| Variance since March 2017 | (4.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|------|------|
| April | 24 | 0 |
| May | 76 | 29 |
| June | 103 | 91 |
| July | 134 | 134 |
| August | 188 | 223 |
| September | 274 | 272 |
| October | 304 | 375 |
| November | 331 | 413 |
| December | 419 | 470 |
| January | 488 | 549 |
| February | 532 | 624 |
| March | 589 | 661 |
| April | 624 | 721 |
| May | 637 | 721 |
| June | 637 | 722 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 79 | 482 | 16.4% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 269 | 482 | 55.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 16 | 488 | 3.3% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 488 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 488 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

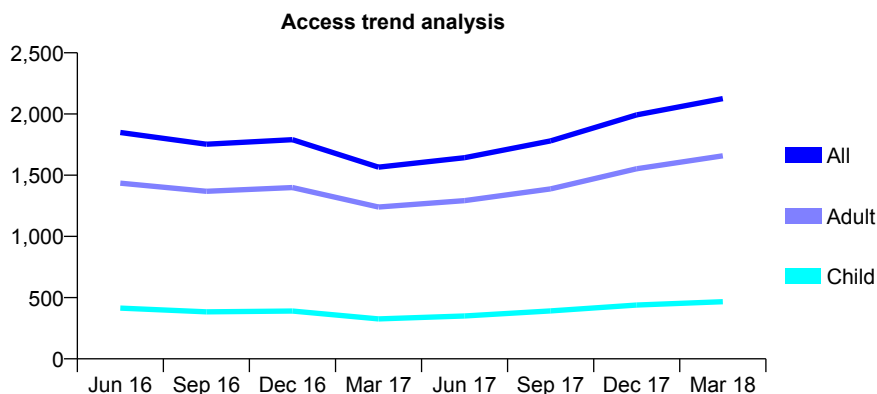
Q47 - Vital Signs At a Glance Contract Report for 364525/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | Dr Sima Kothiwala |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,662 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £303,658.10 |

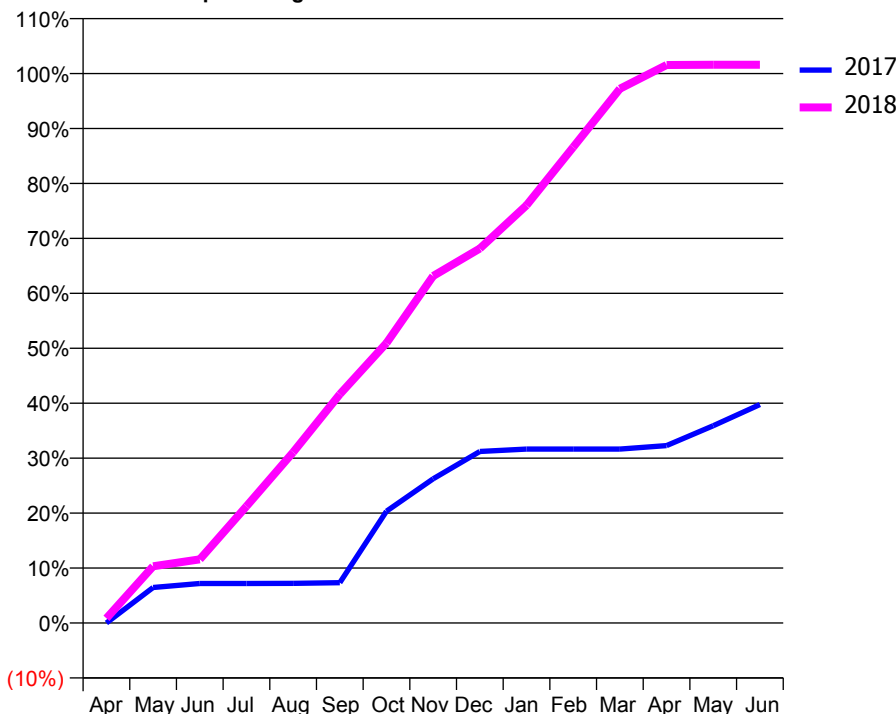
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,566 | |
| Quarter ending June 2017 | 1,643 | ↑ |
| Quarter ending September 2017 | 1,780 | ↑ |
| Quarter ending December 2017 | 1,993 | ↑ |
| Quarter ending March 2018 | 2,126 | ↑ |
| Variance since March 2017 | 35.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 0 | 92 |
| May | 690 | 1,101 |
| June | 768 | 1,235 |
| July | 768 | 2,266 |
| August | 771 | 3,313 |
| September | 784 | 4,439 |
| October | 2,169 | 5,433 |
| November | 2,798 | 6,733 |
| December | 3,328 | 7,267 |
| January | 3,375 | 8,105 |
| February | 3,375 | 9,232 |
| March | 3,375 | 10,366 |
| April | 3,442 | 10,826 |
| May | 3,828 | 10,833 |
| June | 4,239 | 10,833 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 76 | 1,105 | 6.9% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 540 | 3,081 | 17.5% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 658 | 1,105 | 59.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,309 | 3,081 | 42.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 288 | 3,985 | 7.2% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 57 | 3,985 | 1.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 157 | 3,985 | 3.9% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

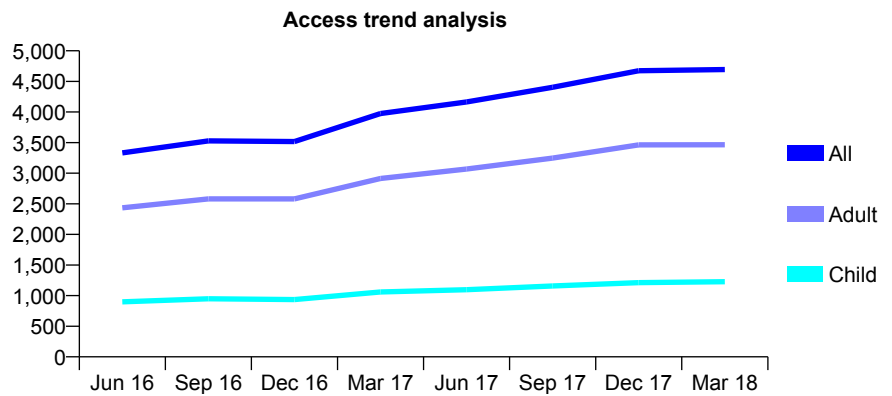
Q47 - Vital Signs At a Glance Contract Report for 366102/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR A RAFIQ |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,412 |
| Carry forward general activity (UDA) | -49 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £291,955.06 |

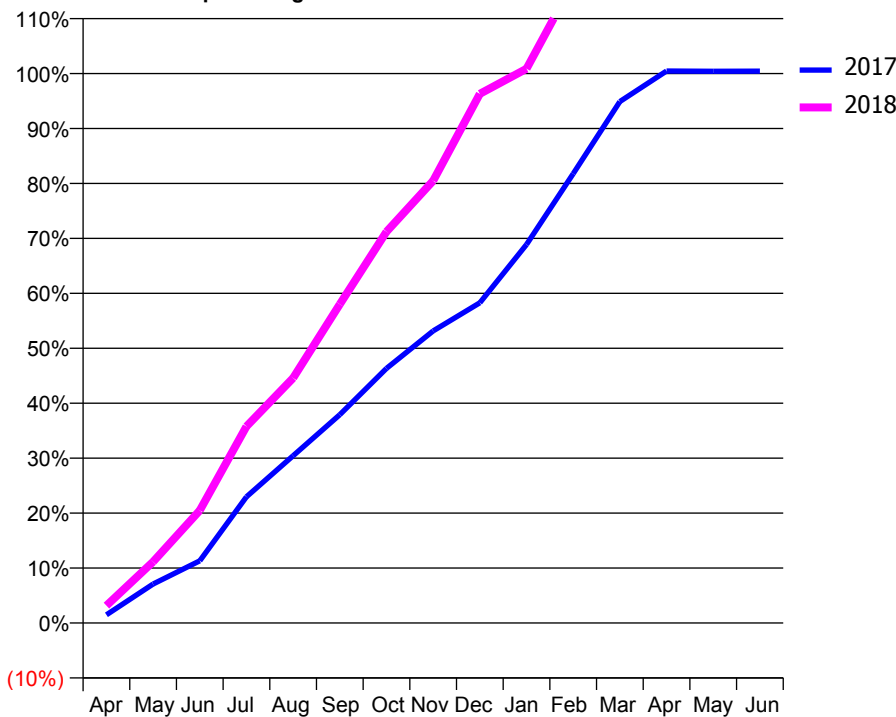
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 3,974 | |
| Quarter ending June 2017 | 4,165 | ↑ |
| Quarter ending September 2017 | 4,405 | ↑ |
| Quarter ending December 2017 | 4,674 | ↑ |
| Quarter ending March 2018 | 4,693 | → |
| Variance since March 2017 | 18.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 175 | 329 |
| May | 824 | 1,161 |
| June | 1,315 | 2,135 |
| July | 2,666 | 3,727 |
| August | 3,536 | 4,643 |
| September | 4,404 | 6,040 |
| October | 5,382 | 7,414 |
| November | 6,173 | 8,380 |
| December | 6,766 | 10,027 |
| January | 7,998 | 10,503 |
| February | 9,495 | 12,129 |
| March | 11,018 | 12,751 |
| April | 11,665 | 13,914 |
| May | 11,658 | 13,910 |
| June | 11,661 | 13,897 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 186 | 1,782 | 10.4% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 607 | 4,684 | 13.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 983 | 1,782 | 55.2% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,496 | 4,684 | 53.3% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 395 | 6,760 | 5.8% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 143 | 6,760 | 2.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 56 | 6,760 | 0.8% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

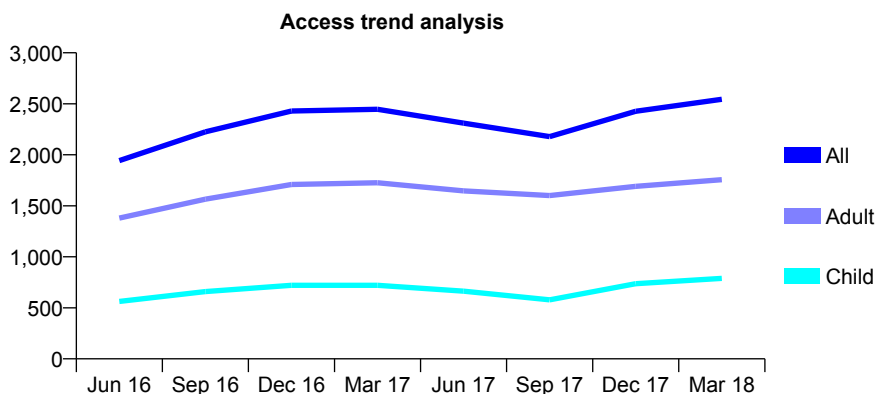
Q47 - Vital Signs At a Glance Contract Report for 366102/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR A RAFIQ |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,521 |
| Carry forward general activity (UDA) | -18 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £187,608.33 |

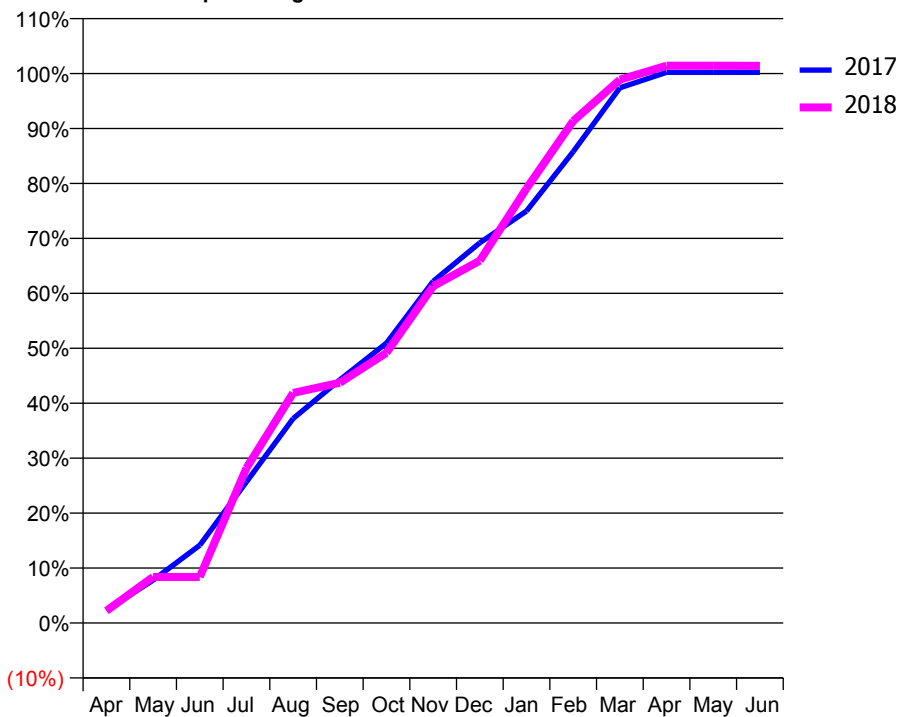
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,447 | |
| Quarter ending June 2017 | 2,310 | ↓ |
| Quarter ending September 2017 | 2,179 | ↓ |
| Quarter ending December 2017 | 2,427 | ↑ |
| Quarter ending March 2018 | 2,545 | ↑ |
| Variance since March 2017 | 4.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 191 | 167 |
| May | 645 | 630 |
| June | 1,172 | 630 |
| July | 2,125 | 2,122 |
| August | 3,077 | 3,148 |
| September | 3,660 | 3,287 |
| October | 4,213 | 3,698 |
| November | 5,142 | 4,610 |
| December | 5,723 | 4,960 |
| January | 6,202 | 5,947 |
| February | 7,095 | 6,870 |
| March | 8,055 | 7,437 |
| April | 8,289 | 7,629 |
| May | 8,289 | 7,628 |
| June | 8,289 | 7,626 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 69 | 1,034 | 6.7% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 285 | 2,275 | 12.5% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 322 | 1,034 | 31.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 745 | 2,275 | 32.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 305 | 3,298 | 9.2% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 8 | 3,298 | 0.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 3,298 | 0.1% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

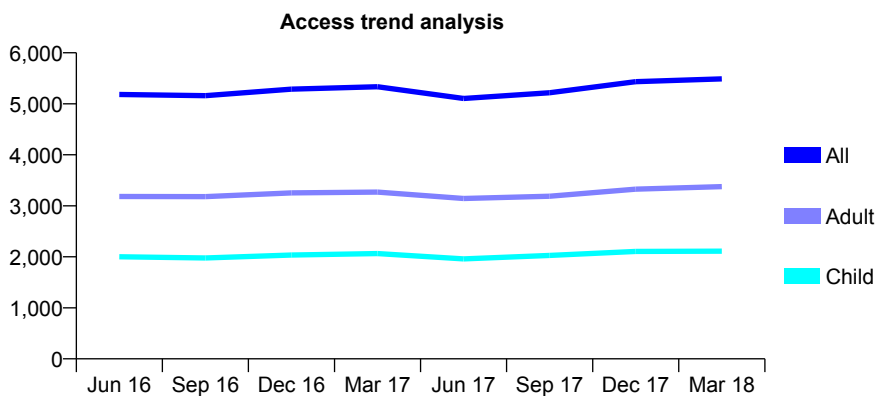
Q47 - Vital Signs At a Glance Contract Report for 366102/0003 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR A RAFIQ |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,000 |
| Carry forward general activity (UDA) | -86 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £407,452.16 |

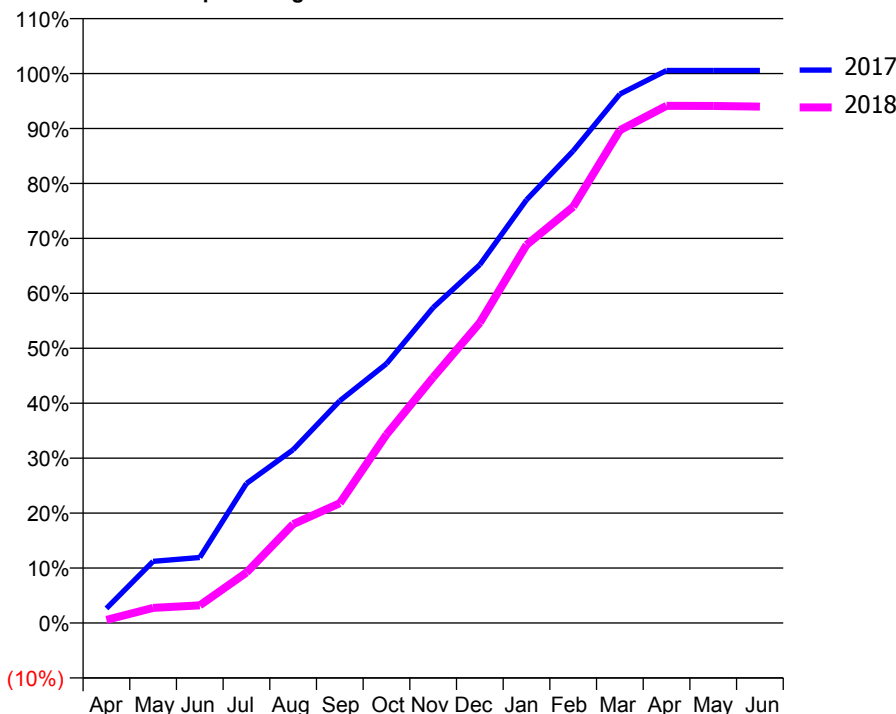
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,335 | |
| Quarter ending June 2017 | 5,104 | ↓ |
| Quarter ending September 2017 | 5,216 | ↑ |
| Quarter ending December 2017 | 5,434 | ↑ |
| Quarter ending March 2018 | 5,488 | → |
| Variance since March 2017 | 2.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 413 | 86 |
| May | 1,739 | 412 |
| June | 1,849 | 484 |
| July | 3,938 | 1,378 |
| August | 4,886 | 2,700 |
| September | 6,268 | 3,270 |
| October | 7,313 | 5,145 |
| November | 8,899 | 6,707 |
| December | 10,109 | 8,201 |
| January | 11,936 | 10,321 |
| February | 13,316 | 11,364 |
| March | 14,920 | 13,451 |
| April | 15,585 | 14,116 |
| May | 15,586 | 14,113 |
| June | 15,586 | 14,097 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 286 | 2,777 | 10.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 643 | 4,133 | 15.6% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,301 | 2,777 | 46.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,867 | 4,133 | 45.2% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 605 | 6,938 | 8.7% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 26 | 6,938 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 17 | 6,938 | 0.2% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

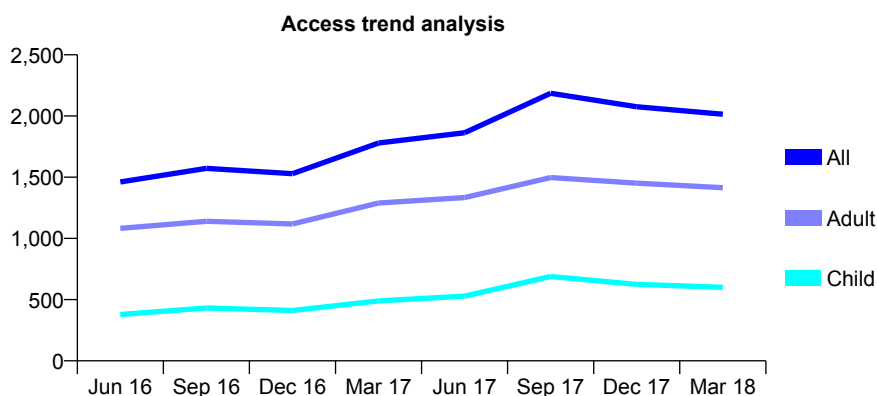
Q47 - Vital Signs At a Glance Contract Report for 366102/0004 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR A RAFIQ |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 17/12/2010 |
| Contract end date | |

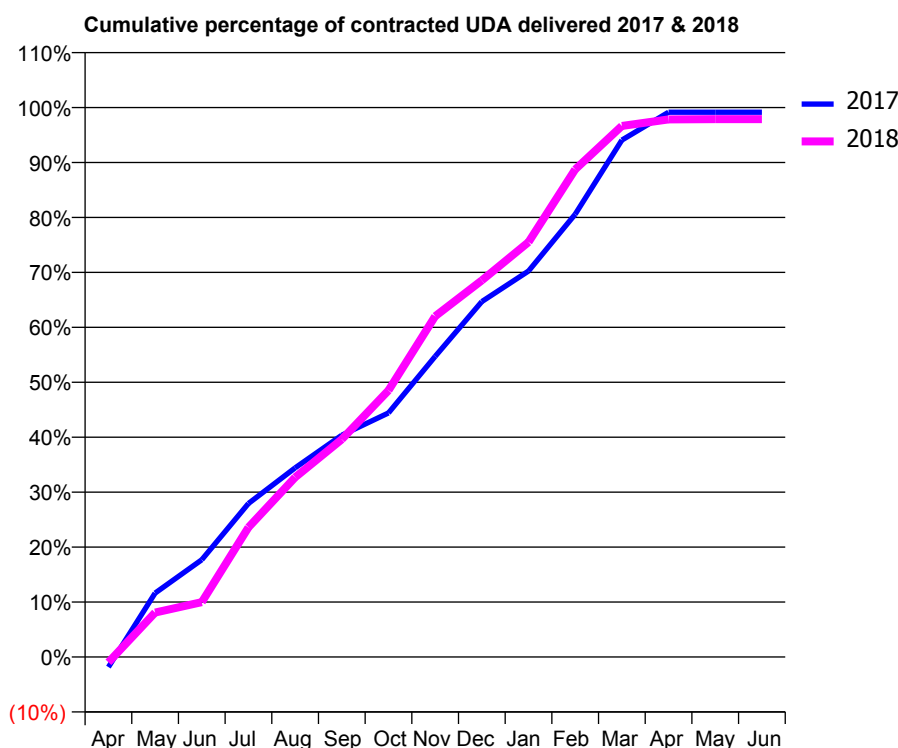
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,754 |
| Carry forward general activity (UDA) | 59 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £138,027.69 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,779 | |
| Quarter ending June 2017 | 1,863 | ↑ |
| Quarter ending September 2017 | 2,186 | ↑ |
| Quarter ending December 2017 | 2,076 | ↓ |
| Quarter ending March 2018 | 2,015 | ↓ |
| Variance since March 2017 | 13.3% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -128 | -56 |
| May | 797 | 465 |
| June | 1,213 | 574 |
| July | 1,916 | 1,357 |
| August | 2,359 | 1,881 |
| September | 2,767 | 2,279 |
| October | 3,045 | 2,793 |
| November | 3,750 | 3,569 |
| December | 4,433 | 3,943 |
| January | 4,815 | 4,345 |
| February | 5,523 | 5,105 |
| March | 6,448 | 5,561 |
| April | 6,795 | 5,629 |
| May | 6,795 | 5,633 |
| June | 6,795 | 5,633 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 157 | 1,202 | 13.1% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 283 | 2,146 | 13.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 484 | 1,202 | 40.3% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 721 | 2,146 | 33.6% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 392 | 3,271 | 12.0% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 3,271 | 0.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 3,271 | 0.1% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

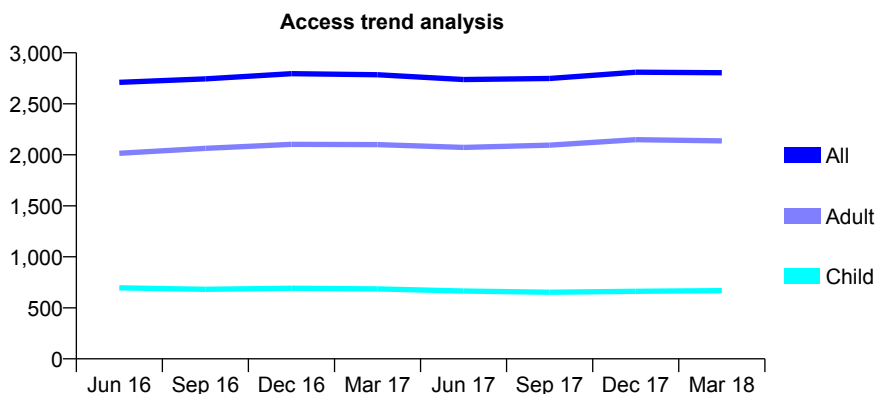
Q47 - Vital Signs At a Glance Contract Report for 565938/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR SR BASS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,759 |
| Carry forward general activity (UDA) | -175 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £250,984.68 |

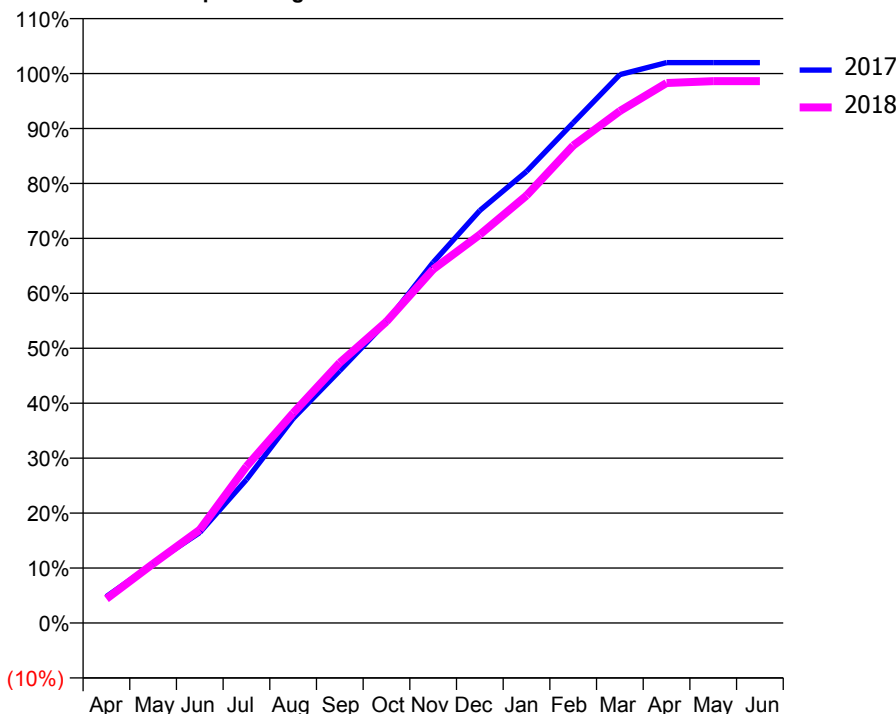
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,785 | |
| Quarter ending June 2017 | 2,738 | ↓ |
| Quarter ending September 2017 | 2,748 | → |
| Quarter ending December 2017 | 2,810 | ↑ |
| Quarter ending March 2018 | 2,805 | → |
| Variance since March 2017 | 0.7% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 422 | 386 |
| May | 948 | 945 |
| June | 1,441 | 1,488 |
| July | 2,286 | 2,497 |
| August | 3,260 | 3,346 |
| September | 4,023 | 4,150 |
| October | 4,801 | 4,806 |
| November | 5,748 | 5,638 |
| December | 6,575 | 6,190 |
| January | 7,198 | 6,814 |
| February | 7,973 | 7,611 |
| March | 8,740 | 8,161 |
| April | 8,934 | 8,607 |
| May | 8,934 | 8,638 |
| June | 8,934 | 8,638 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 94 | 905 | 10.4% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 333 | 2,412 | 13.8% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 520 | 905 | 57.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,069 | 2,412 | 44.3% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 269 | 3,452 | 7.8% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 32 | 3,452 | 0.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 60 | 3,452 | 1.7% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

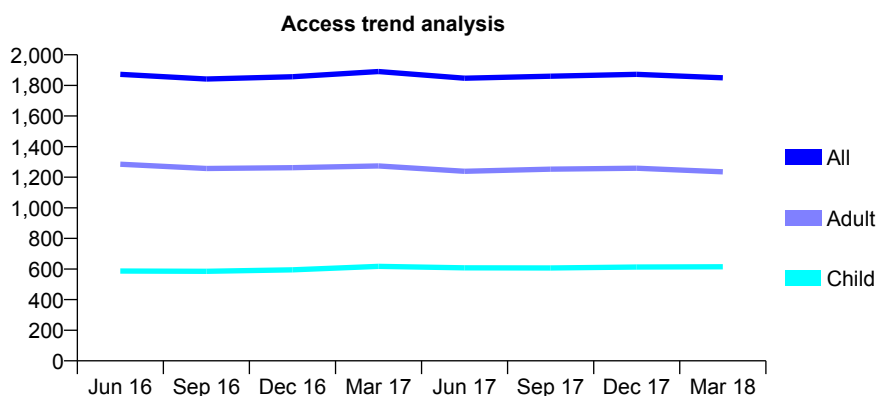
Q47 - Vital Signs At a Glance Contract Report for 565938/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR SR BASS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 20/08/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,003 |
| Carry forward general activity (UDA) | 105 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £157,713.68 |

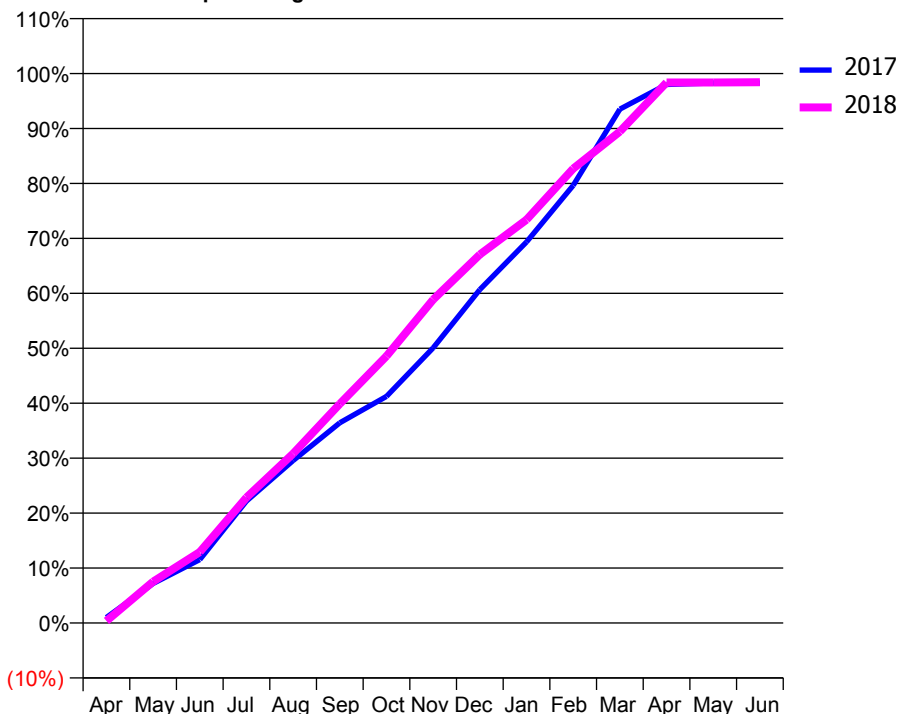
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,891 | |
| Quarter ending June 2017 | 1,847 | ↓ |
| Quarter ending September 2017 | 1,860 | → |
| Quarter ending December 2017 | 1,872 | → |
| Quarter ending March 2018 | 1,850 | ↓ |
| Variance since March 2017 | (2.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 60 | 22 |
| May | 432 | 452 |
| June | 692 | 775 |
| July | 1,332 | 1,372 |
| August | 1,775 | 1,851 |
| September | 2,188 | 2,394 |
| October | 2,476 | 2,915 |
| November | 3,006 | 3,534 |
| December | 3,643 | 4,026 |
| January | 4,162 | 4,406 |
| February | 4,780 | 4,963 |
| March | 5,613 | 5,369 |
| April | 5,883 | 5,905 |
| May | 5,898 | 5,905 |
| June | 5,898 | 5,908 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 43 | 658 | 6.5% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 240 | 1,398 | 17.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 261 | 658 | 39.7% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 581 | 1,398 | 41.6% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 104 | 2,140 | 4.9% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 31 | 2,140 | 1.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 44 | 2,140 | 2.1% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

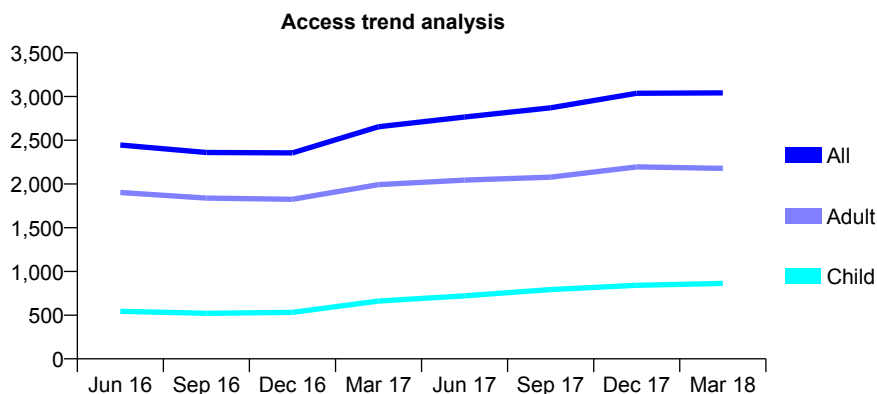
Q47 - Vital Signs At a Glance Contract Report for 567256/0001 - Year end March 2018

| | |
|----------------------|-------------------------------------|
| Name or company name | Synergy Dental Clinic Blackburn Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,600 |
| Carry forward general activity (UDA) | -152 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £193,156.33 |

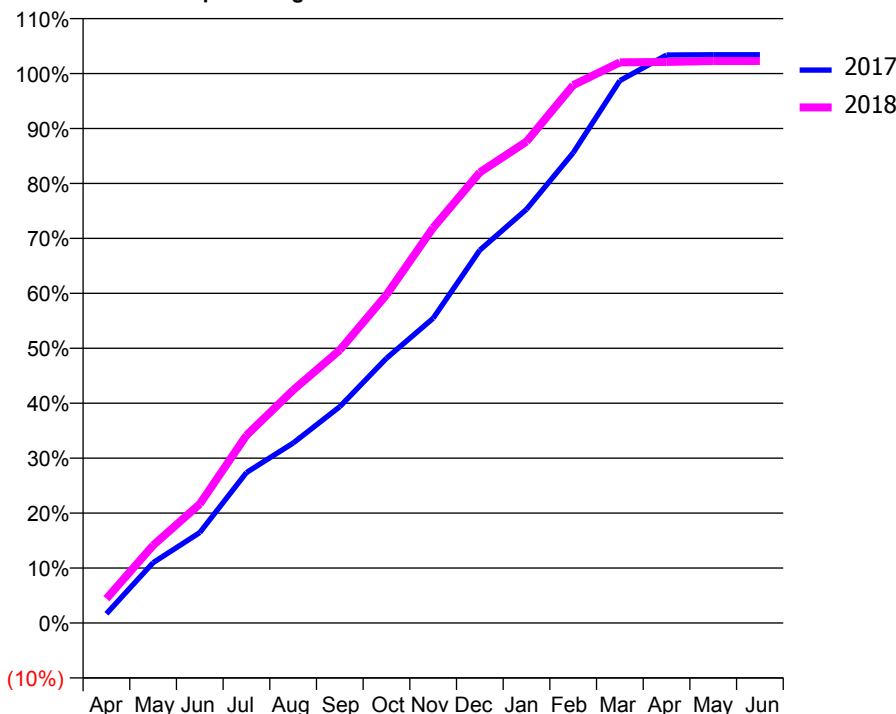
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 2,654 | |
| Quarter ending June 2017 | 2,766 | ↑ |
| Quarter ending September 2017 | 2,871 | ↑ |
| Quarter ending December 2017 | 3,037 | ↑ |
| Quarter ending March 2018 | 3,042 | → |
| Variance since March 2017 | 14.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 128 | 337 |
| May | 835 | 1,074 |
| June | 1,251 | 1,646 |
| July | 2,082 | 2,596 |
| August | 2,489 | 3,221 |
| September | 2,993 | 3,776 |
| October | 3,662 | 4,539 |
| November | 4,215 | 5,468 |
| December | 5,158 | 6,233 |
| January | 5,722 | 6,658 |
| February | 6,504 | 7,439 |
| March | 7,501 | 7,755 |
| April | 7,857 | 7,760 |
| May | 7,859 | 7,773 |
| June | 7,859 | 7,773 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 86 | 1,284 | 6.7% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 326 | 2,360 | 13.8% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 693 | 1,284 | 54.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 973 | 2,360 | 41.2% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 227 | 3,535 | 6.4% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 13 | 3,535 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 3,535 | 0.1% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

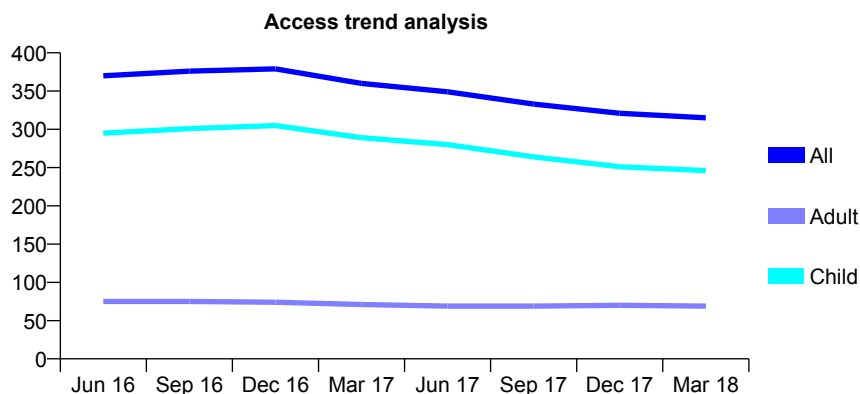
Q47 - Vital Signs At a Glance Contract Report for 570656/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR M WILKINSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 720 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £16,490.14 |

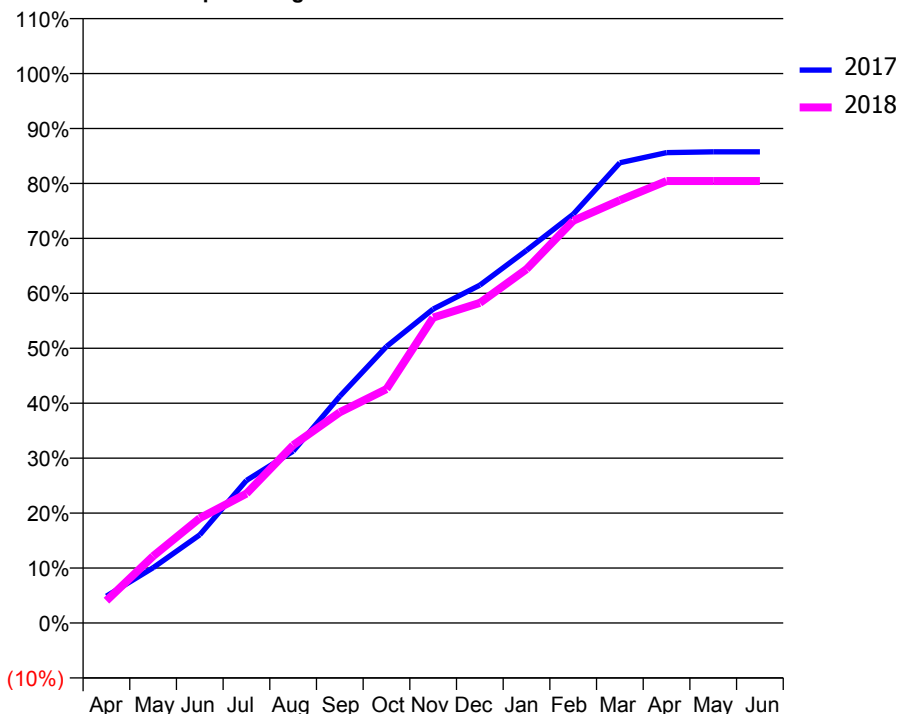
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 360 | |
| Quarter ending June 2017 | 349 | ↓ |
| Quarter ending September 2017 | 333 | ↓ |
| Quarter ending December 2017 | 321 | ↓ |
| Quarter ending March 2018 | 315 | ↓ |
| Variance since March 2017 | (12.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|------|------|
| April | 35 | 29 |
| May | 72 | 88 |
| June | 116 | 137 |
| July | 187 | 170 |
| August | 225 | 233 |
| September | 297 | 276 |
| October | 362 | 307 |
| November | 411 | 400 |
| December | 443 | 419 |
| January | 488 | 464 |
| February | 536 | 527 |
| March | 603 | 554 |
| April | 616 | 579 |
| May | 617 | 579 |
| June | 617 | 579 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 25 | 414 | 6.0% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 5 | 54 | 9.3% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 303 | 414 | 73.2% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 34 | 54 | 63.0% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 21 | 473 | 4.4% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 473 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 473 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

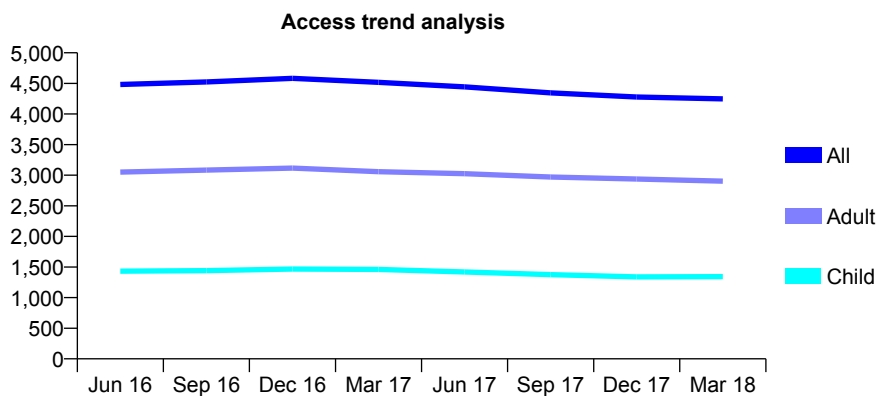
Q47 - Vital Signs At a Glance Contract Report for 572608/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | Mr A Malik |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

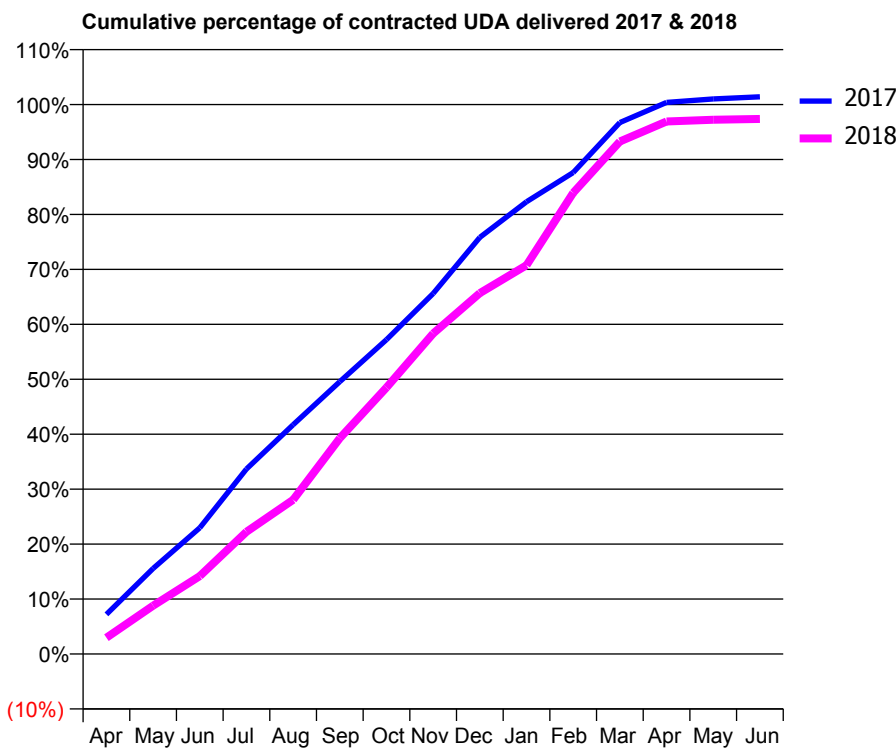
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,946 |
| Carry forward general activity (UDA) | -180 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £373,865.86 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,518 | |
| Quarter ending June 2017 | 4,444 | ↓ |
| Quarter ending September 2017 | 4,345 | ↓ |
| Quarter ending December 2017 | 4,277 | ↓ |
| Quarter ending March 2018 | 4,247 | → |
| Variance since March 2017 | (6.0%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 934 | 386 |
| May | 2,016 | 1,140 |
| June | 2,972 | 1,838 |
| July | 4,359 | 2,878 |
| August | 5,403 | 3,633 |
| September | 6,416 | 5,085 |
| October | 7,406 | 6,279 |
| November | 8,492 | 7,552 |
| December | 9,817 | 8,502 |
| January | 10,653 | 9,159 |
| February | 11,344 | 10,864 |
| March | 12,522 | 12,076 |
| April | 12,995 | 12,544 |
| May | 13,076 | 12,586 |
| June | 13,126 | 12,606 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 130 | 1,552 | 8.4% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 753 | 3,507 | 21.5% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 699 | 1,552 | 45.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,349 | 3,507 | 38.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 550 | 5,028 | 10.9% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 69 | 5,028 | 1.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 127 | 5,028 | 2.5% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

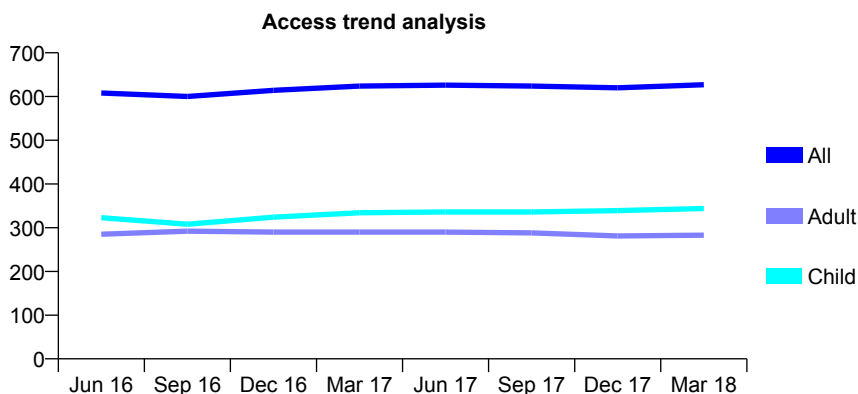
Q47 - Vital Signs At a Glance Contract Report for 574651/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MISS CL ALLEN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

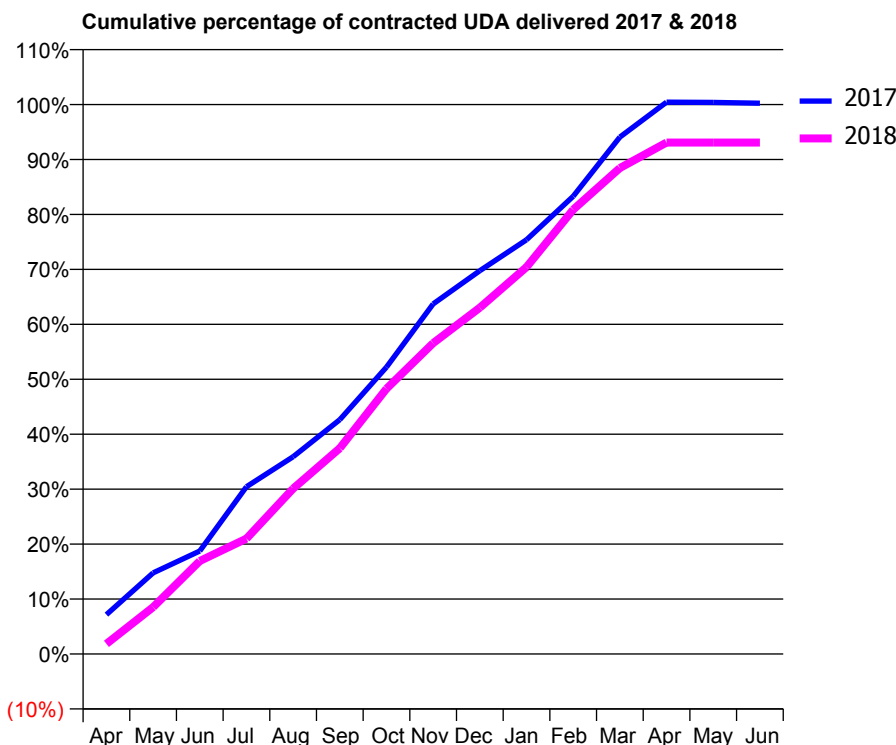
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,561 |
| Carry forward general activity (UDA) | -4 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £42,585.06 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 624 | |
| Quarter ending June 2017 | 626 | → |
| Quarter ending September 2017 | 624 | → |
| Quarter ending December 2017 | 620 | → |
| Quarter ending March 2018 | 627 | → |
| Variance since March 2017 | 0.5% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 112 | 29 |
| May | 230 | 133 |
| June | 293 | 264 |
| July | 475 | 328 |
| August | 561 | 470 |
| September | 666 | 585 |
| October | 815 | 754 |
| November | 995 | 883 |
| December | 1,089 | 984 |
| January | 1,177 | 1,099 |
| February | 1,300 | 1,262 |
| March | 1,469 | 1,381 |
| April | 1,568 | 1,453 |
| May | 1,567 | 1,453 |
| June | 1,565 | 1,453 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 41 | 603 | 6.8% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 28 | 400 | 7.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 395 | 603 | 65.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 247 | 400 | 61.8% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 35 | 992 | 3.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 992 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 992 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

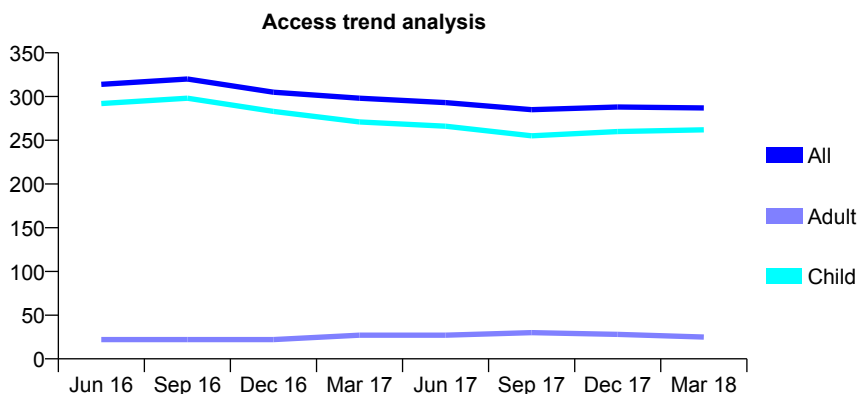
Q47 - Vital Signs At a Glance Contract Report for 575577/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | MR JR VALENTINE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 600 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £11,178.44 |

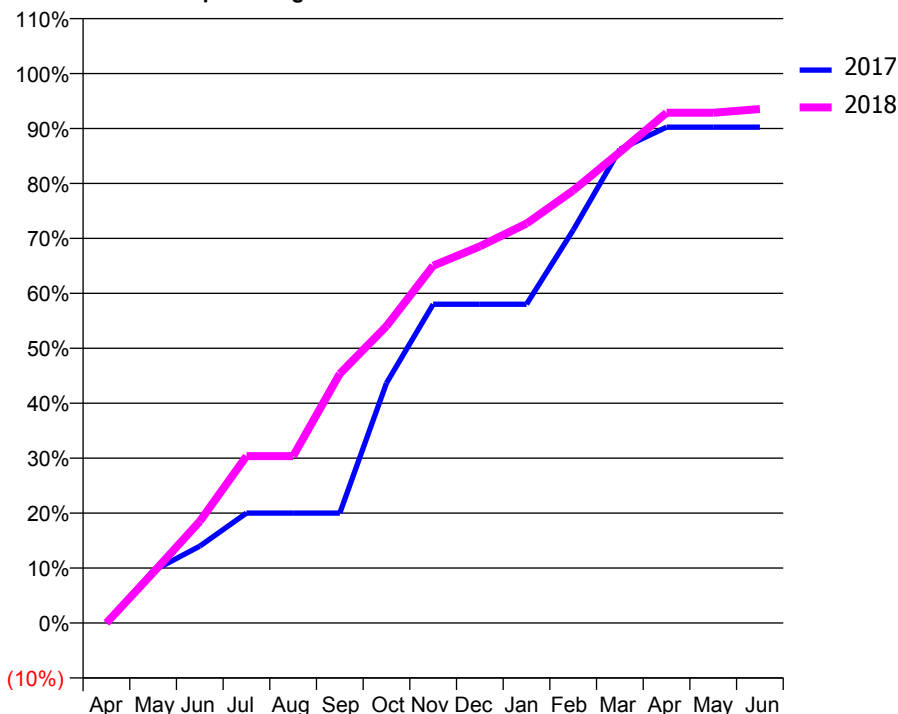
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 298 | |
| Quarter ending June 2017 | 293 | ↓ |
| Quarter ending September 2017 | 285 | ↓ |
| Quarter ending December 2017 | 288 | → |
| Quarter ending March 2018 | 287 | → |
| Variance since March 2017 | (3.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 57 | 55 |
| June | 84 | 111 |
| July | 120 | 182 |
| August | 120 | 182 |
| September | 120 | 272 |
| October | 262 | 324 |
| November | 348 | 390 |
| December | 348 | 411 |
| January | 348 | 436 |
| February | 429 | 472 |
| March | 517 | 514 |
| April | 541 | 557 |
| May | 541 | 557 |
| June | 541 | 561 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 42 | 408 | 10.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 262 | 408 | 64.2% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1 | 431 | 0.2% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 431 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 431 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

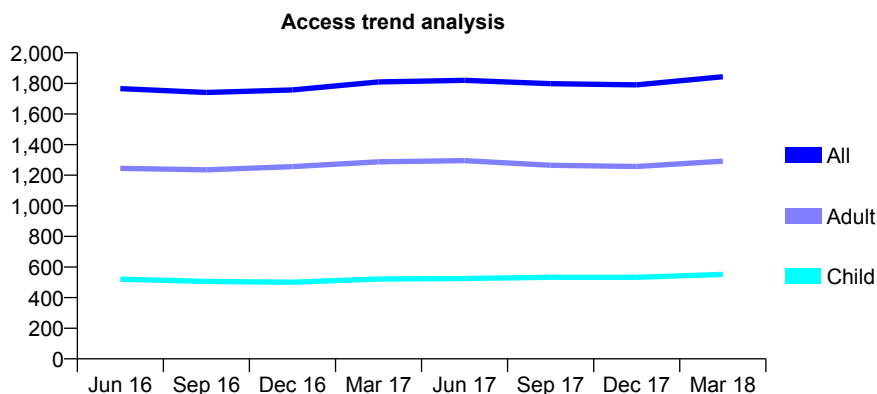
Q47 - Vital Signs At a Glance Contract Report for 604860/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR SA BATE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,000 |
| Carry forward general activity (UDA) | 239 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £173,081.67 |

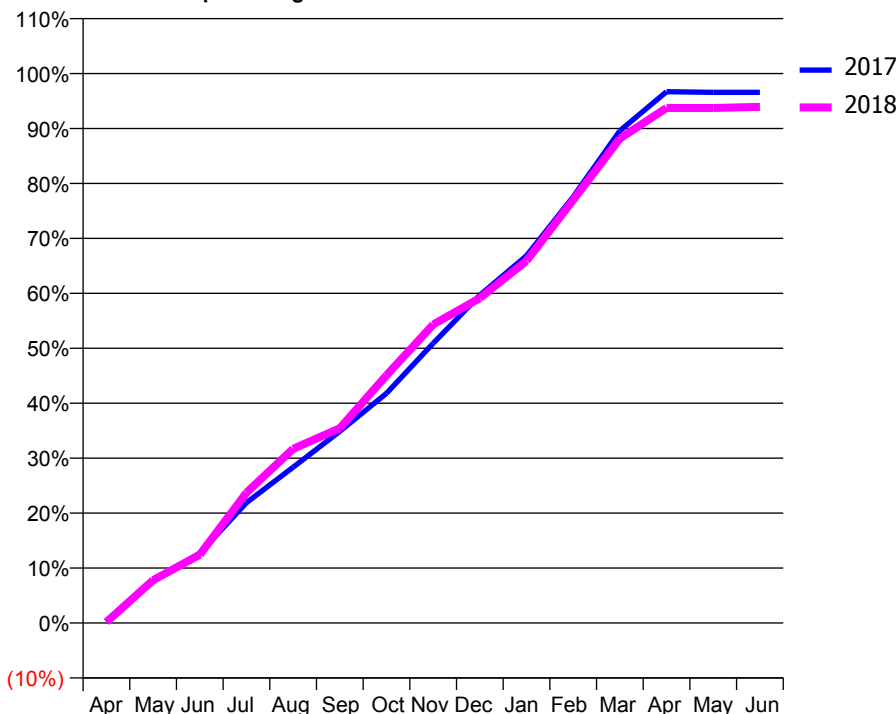
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,810 | |
| Quarter ending June 2017 | 1,820 | → |
| Quarter ending September 2017 | 1,798 | ↓ |
| Quarter ending December 2017 | 1,790 | → |
| Quarter ending March 2018 | 1,844 | ↑ |
| Variance since March 2017 | 1.9% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 15 | 12 |
| May | 531 | 546 |
| June | 889 | 871 |
| July | 1,533 | 1,661 |
| August | 1,985 | 2,219 |
| September | 2,442 | 2,482 |
| October | 2,926 | 3,156 |
| November | 3,562 | 3,803 |
| December | 4,176 | 4,138 |
| January | 4,678 | 4,614 |
| February | 5,430 | 5,389 |
| March | 6,271 | 6,172 |
| April | 6,769 | 6,562 |
| May | 6,761 | 6,562 |
| June | 6,761 | 6,575 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 149 | 1,169 | 12.7% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 409 | 2,245 | 18.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 831 | 1,169 | 71.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,374 | 2,245 | 61.2% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 180 | 3,386 | 5.3% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 56 | 3,386 | 1.7% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 21 | 3,386 | 0.6% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

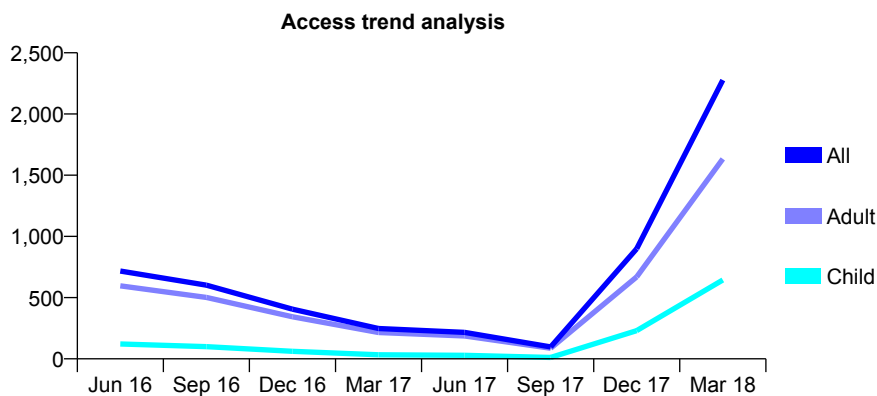
Q47 - Vital Signs At a Glance Contract Report for 629081/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | Drakes Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,381 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £121,995.80 |

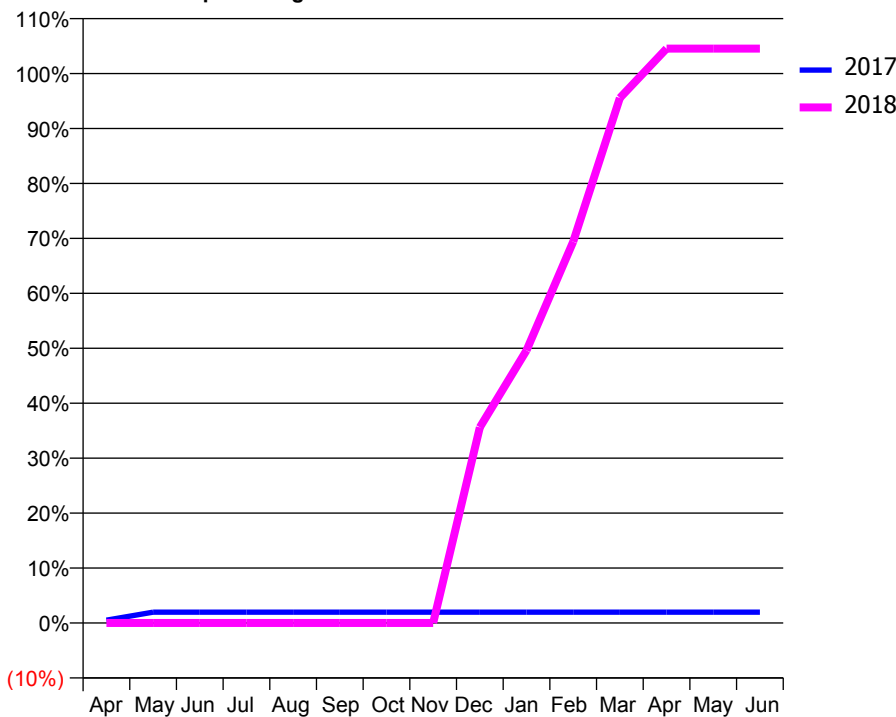
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 248 | |
| Quarter ending June 2017 | 216 | ↓ |
| Quarter ending September 2017 | 98 | ↓ |
| Quarter ending December 2017 | 899 | ↑ |
| Quarter ending March 2018 | 2,277 | ↑ |
| Variance since March 2017 | 818.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 27 | 0 |
| May | 104 | 0 |
| June | 104 | 0 |
| July | 104 | 0 |
| August | 104 | 0 |
| September | 104 | 0 |
| October | 104 | 0 |
| November | 104 | 0 |
| December | 104 | 1,560 |
| January | 104 | 2,174 |
| February | 104 | 3,040 |
| March | 104 | 4,187 |
| April | 104 | 4,579 |
| May | 104 | 4,579 |
| June | 104 | 4,579 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 26 | 655 | 4.0% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 65 | 1,697 | 3.8% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 7 | 655 | 1.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 31 | 1,697 | 1.8% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 136 | 2,557 | 5.3% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 7 | 2,557 | 0.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 2,557 | 0.1% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

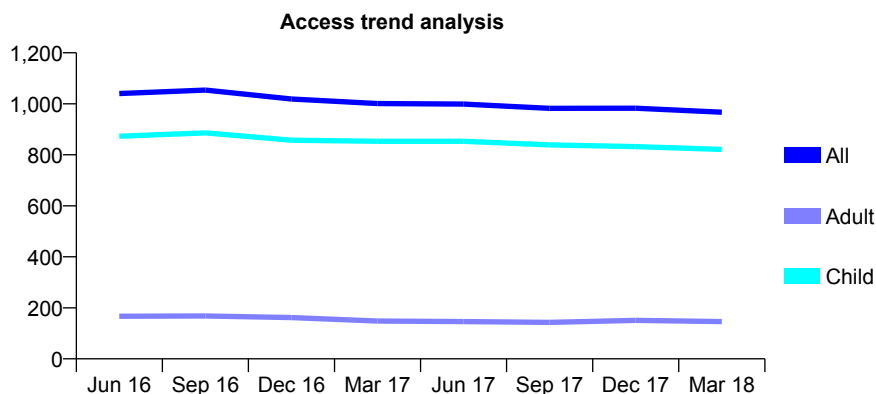
Q47 - Vital Signs At a Glance Contract Report for 629154/0003 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Denpoint Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/06/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 3,050 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 1,150 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £156,199.32 |

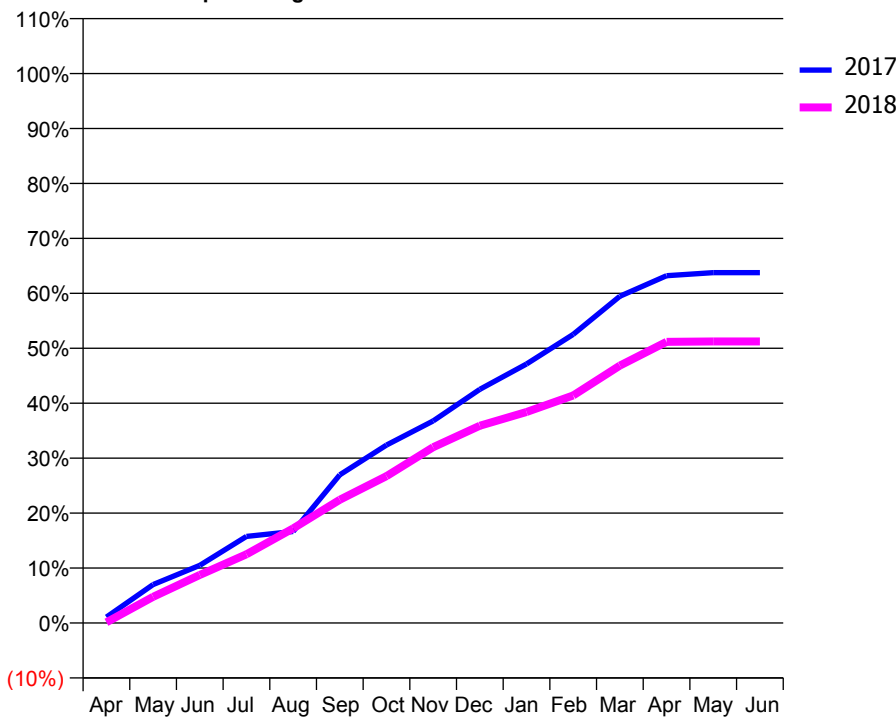
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,001 | |
| Quarter ending June 2017 | 999 | → |
| Quarter ending September 2017 | 982 | ↓ |
| Quarter ending December 2017 | 983 | → |
| Quarter ending March 2018 | 967 | ↓ |
| Variance since March 2017 | (3.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 33 | 4 |
| May | 213 | 146 |
| June | 320 | 267 |
| July | 480 | 382 |
| August | 508 | 525 |
| September | 823 | 685 |
| October | 987 | 816 |
| November | 1,121 | 976 |
| December | 1,297 | 1,095 |
| January | 1,438 | 1,172 |
| February | 1,602 | 1,263 |
| March | 1,813 | 1,429 |
| April | 1,928 | 1,561 |
| May | 1,945 | 1,563 |
| June | 1,945 | 1,563 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 165 | 1,334 | 12.4% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 26 | 11.5% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 682 | 1,334 | 51.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 14 | 26 | 53.8% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 53 | 1,228 | 4.3% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,228 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,228 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

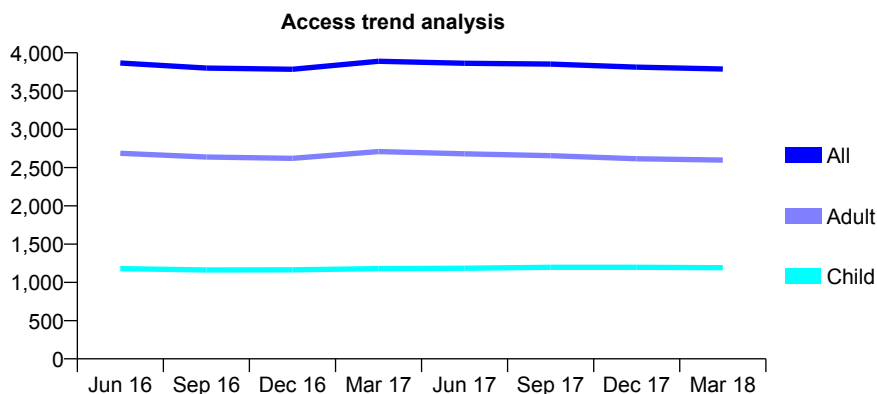
Q47 - Vital Signs At a Glance Contract Report for 629316/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | Mr Waqar Mohammed |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

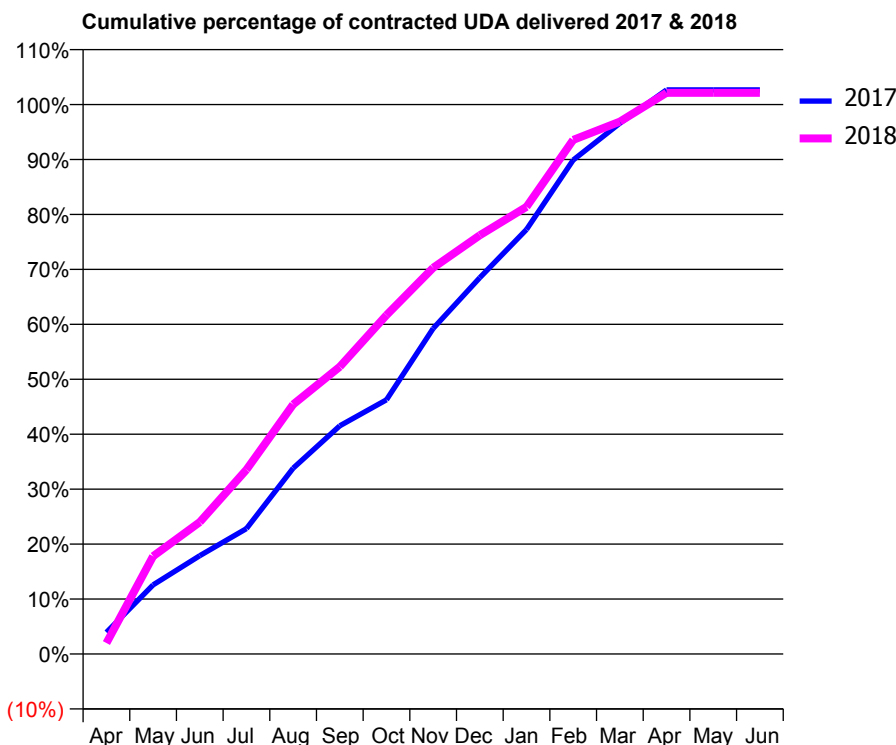
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,319 |
| Carry forward general activity (UDA) | -266 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £401,758.37 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,889 | |
| Quarter ending June 2017 | 3,864 | → |
| Quarter ending September 2017 | 3,853 | → |
| Quarter ending December 2017 | 3,812 | ↓ |
| Quarter ending March 2018 | 3,788 | → |
| Variance since March 2017 | (2.6%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 526 | 267 |
| May | 1,676 | 2,370 |
| June | 2,384 | 3,199 |
| July | 3,039 | 4,468 |
| August | 4,504 | 6,050 |
| September | 5,531 | 6,964 |
| October | 6,162 | 8,214 |
| November | 7,892 | 9,363 |
| December | 9,122 | 10,151 |
| January | 10,288 | 10,839 |
| February | 11,975 | 12,461 |
| March | 12,865 | 12,906 |
| April | 13,672 | 13,603 |
| May | 13,673 | 13,603 |
| June | 13,673 | 13,603 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 126 | 1,776 | 7.1% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 541 | 3,574 | 15.1% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,122 | 1,776 | 63.2% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,063 | 3,574 | 57.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 292 | 5,289 | 5.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 41 | 5,289 | 0.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 27 | 5,289 | 0.5% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

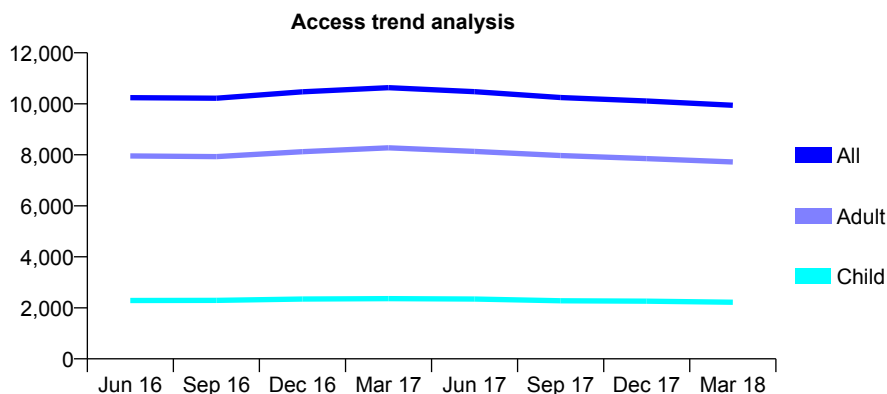
Q47 - Vital Signs At a Glance Contract Report for 635944/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | Dr J E Cornall and Dr A Giaziri |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

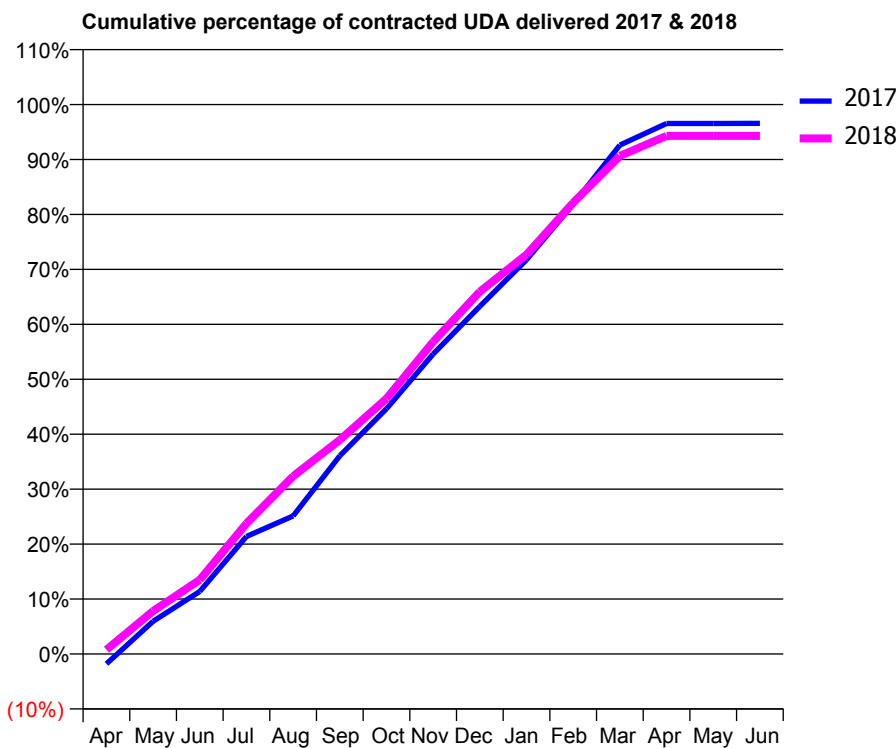
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 23,341 |
| Carry forward general activity (UDA) | 801 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £589,672.93 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 10,634 | |
| Quarter ending June 2017 | 10,478 | ↓ |
| Quarter ending September 2017 | 10,246 | ↓ |
| Quarter ending December 2017 | 10,111 | ↓ |
| Quarter ending March 2018 | 9,940 | ↓ |
| Variance since March 2017 | (6.5%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -423 | 183 |
| May | 1,389 | 1,829 |
| June | 2,661 | 3,151 |
| July | 4,990 | 5,547 |
| August | 5,863 | 7,555 |
| September | 8,420 | 9,094 |
| October | 10,421 | 10,851 |
| November | 12,740 | 13,262 |
| December | 14,772 | 15,390 |
| January | 16,744 | 16,969 |
| February | 19,109 | 19,170 |
| March | 21,619 | 21,161 |
| April | 22,533 | 22,006 |
| May | 22,536 | 22,006 |
| June | 22,540 | 22,006 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 228 | 2,829 | 8.1% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,478 | 9,205 | 16.1% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,361 | 2,829 | 48.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,795 | 9,205 | 41.2% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,854 | 12,012 | 15.4% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 43 | 12,012 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 44 | 12,012 | 0.4% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 15 | 17 | 88.2% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 17 | 88.2% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

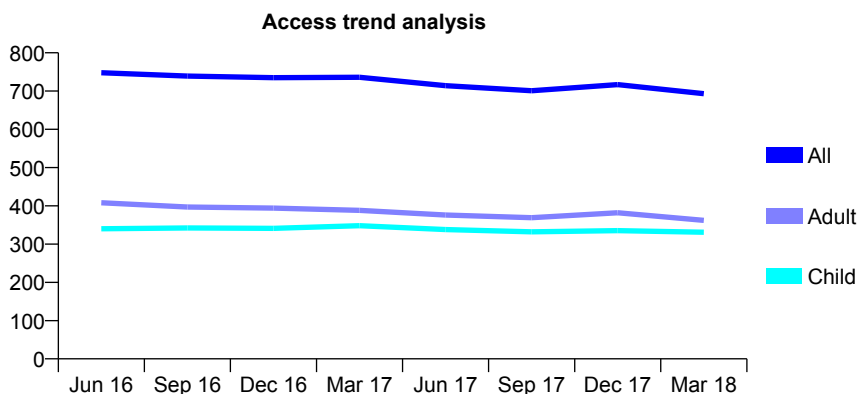
Q47 - Vital Signs At a Glance Contract Report for 635960/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR AP OVENDEN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,076 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £56,527.14 |

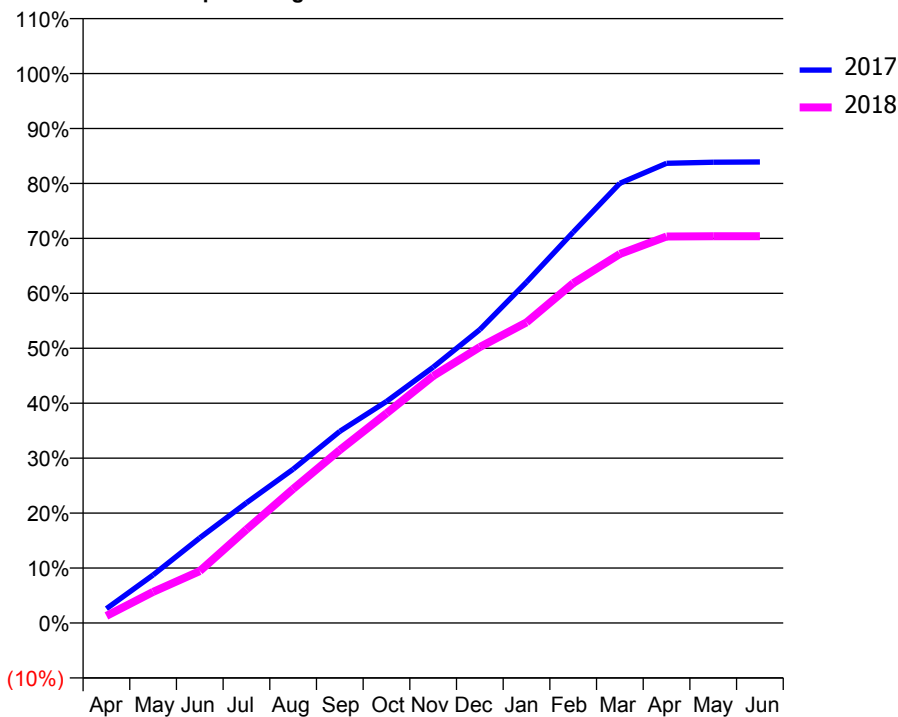
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 736 | |
| Quarter ending June 2017 | 714 | ↓ |
| Quarter ending September 2017 | 701 | ↓ |
| Quarter ending December 2017 | 717 | ↑ |
| Quarter ending March 2018 | 693 | ↓ |
| Variance since March 2017 | (5.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 54 | 27 |
| May | 181 | 118 |
| June | 322 | 196 |
| July | 454 | 353 |
| August | 581 | 506 |
| September | 724 | 654 |
| October | 837 | 792 |
| November | 966 | 933 |
| December | 1,108 | 1,043 |
| January | 1,288 | 1,136 |
| February | 1,477 | 1,284 |
| March | 1,661 | 1,394 |
| April | 1,737 | 1,460 |
| May | 1,741 | 1,461 |
| June | 1,742 | 1,461 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 27 | 520 | 5.2% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 43 | 418 | 10.3% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 375 | 520 | 72.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 257 | 418 | 61.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 20 | 937 | 2.1% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 937 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 937 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

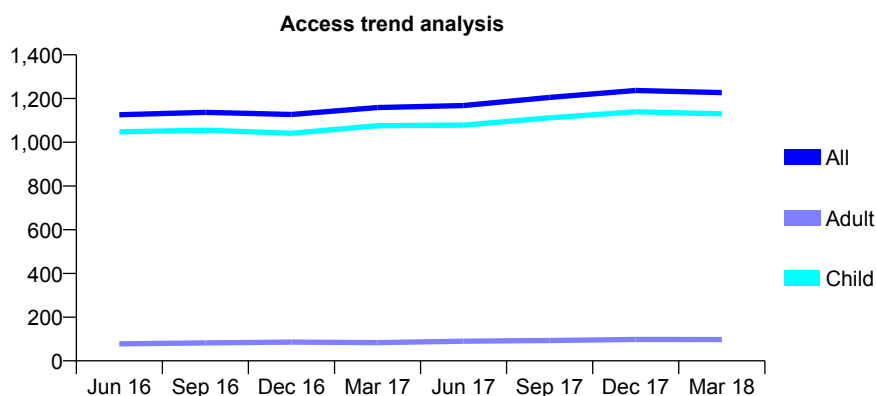
Q47 - Vital Signs At a Glance Contract Report for 638552/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR PM BROOKS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,300 |
| Carry forward general activity (UDA) | 89 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £49,947.93 |

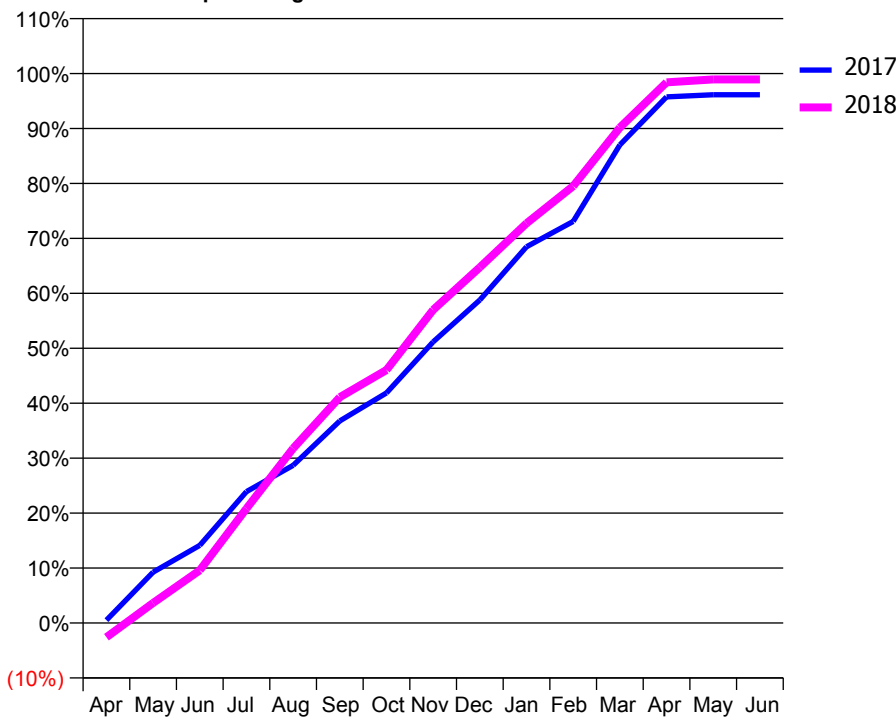
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 1,159 | |
| Quarter ending June 2017 | 1,168 | → |
| Quarter ending September 2017 | 1,205 | ↑ |
| Quarter ending December 2017 | 1,237 | ↑ |
| Quarter ending March 2018 | 1,227 | → |
| Variance since March 2017 | 5.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 12 | -60 |
| May | 213 | 84 |
| June | 325 | 221 |
| July | 550 | 479 |
| August | 660 | 731 |
| September | 846 | 945 |
| October | 963 | 1,059 |
| November | 1,177 | 1,311 |
| December | 1,352 | 1,489 |
| January | 1,575 | 1,673 |
| February | 1,681 | 1,829 |
| March | 2,001 | 2,074 |
| April | 2,202 | 2,263 |
| May | 2,211 | 2,275 |
| June | 2,211 | 2,275 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 104 | 1,533 | 6.8% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 2 | 0.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 821 | 1,533 | 53.6% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 2 | 0.0% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 1,527 | 0.0% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,527 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 4 | 1,527 | 0.3% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

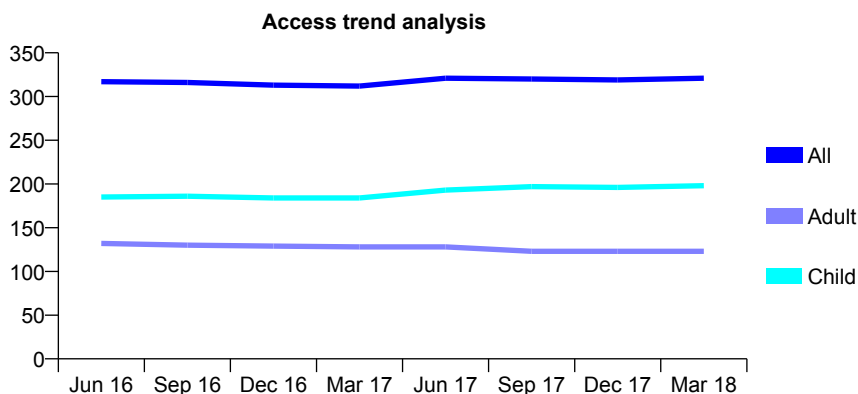
Q47 - Vital Signs At a Glance Contract Report for 641812/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR C WOODALL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 600 |
| Carry forward general activity (UDA) | -12 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £16,470.08 |

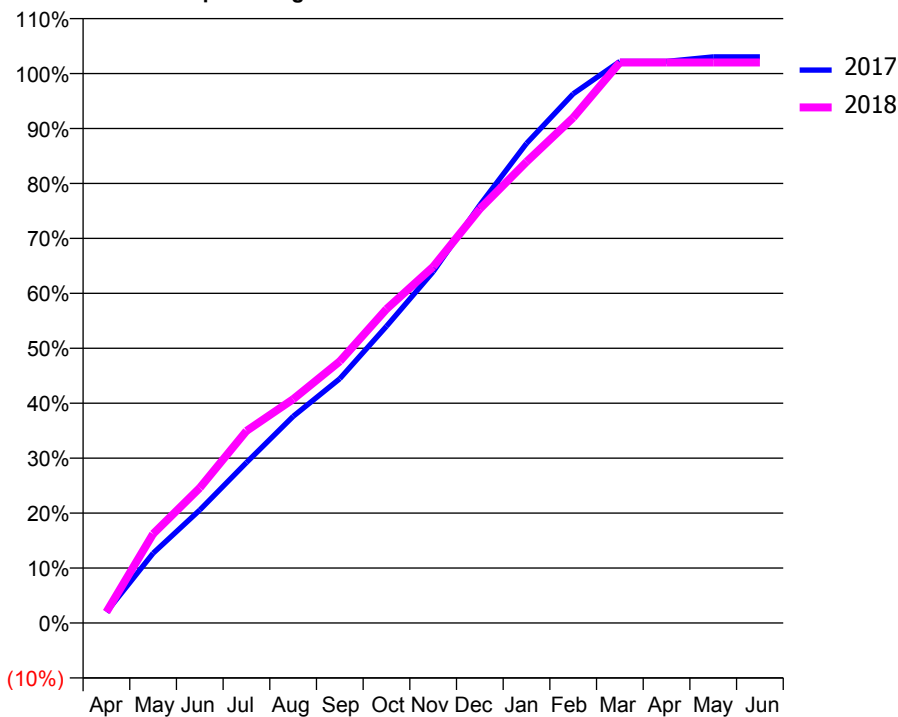
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 312 | |
| Quarter ending June 2017 | 321 | ↑ |
| Quarter ending September 2017 | 320 | → |
| Quarter ending December 2017 | 319 | → |
| Quarter ending March 2018 | 321 | → |
| Variance since March 2017 | 2.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 12 | 12 |
| May | 76 | 97 |
| June | 123 | 148 |
| July | 175 | 210 |
| August | 226 | 244 |
| September | 267 | 286 |
| October | 324 | 343 |
| November | 384 | 389 |
| December | 456 | 452 |
| January | 524 | 504 |
| February | 578 | 552 |
| March | 613 | 612 |
| April | 613 | 612 |
| May | 618 | 612 |
| June | 618 | 612 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 10 | 342 | 2.9% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 7 | 166 | 4.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 260 | 342 | 76.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 111 | 166 | 66.9% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 25 | 505 | 5.0% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 505 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 505 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

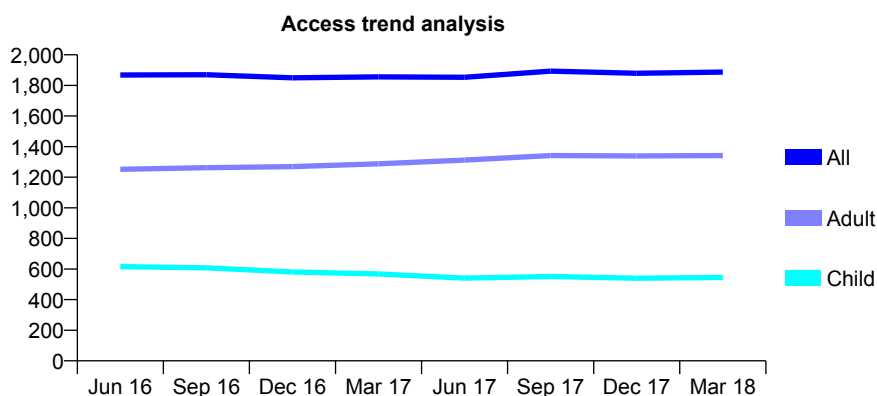
Q47 - Vital Signs At a Glance Contract Report for 643157/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR AJ HARVEY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,780 |
| Carry forward general activity (UDA) | 195 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £207,554.79 |

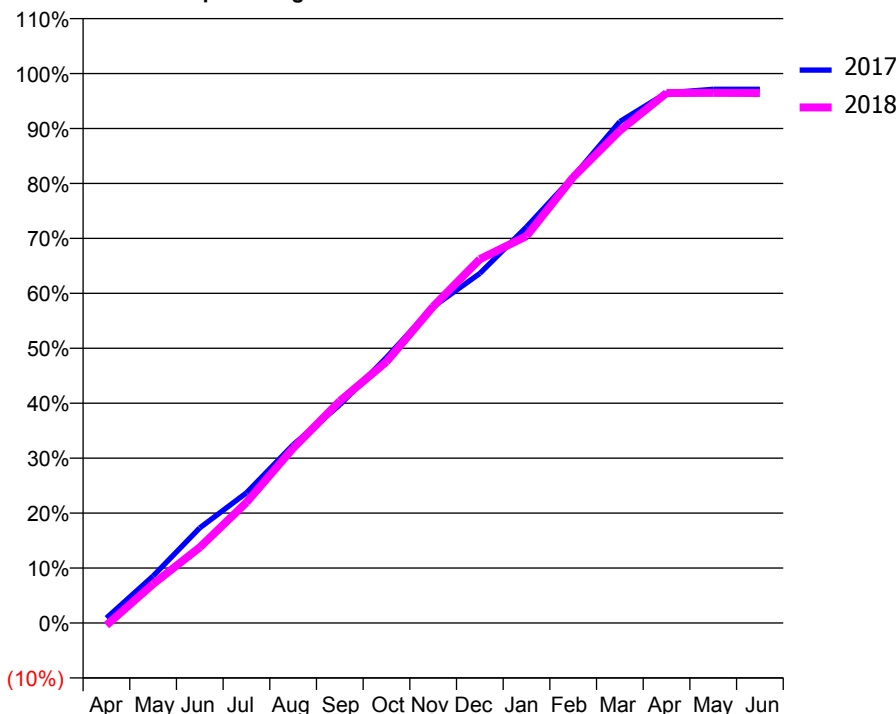
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,856 | |
| Quarter ending June 2017 | 1,853 | → |
| Quarter ending September 2017 | 1,893 | ↑ |
| Quarter ending December 2017 | 1,879 | → |
| Quarter ending March 2018 | 1,887 | → |
| Variance since March 2017 | 1.7% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 62 | -29 |
| May | 580 | 481 |
| June | 1,175 | 933 |
| July | 1,607 | 1,489 |
| August | 2,199 | 2,158 |
| September | 2,693 | 2,738 |
| October | 3,277 | 3,224 |
| November | 3,902 | 3,904 |
| December | 4,313 | 4,489 |
| January | 4,888 | 4,775 |
| February | 5,508 | 5,502 |
| March | 6,187 | 6,076 |
| April | 6,541 | 6,539 |
| May | 6,585 | 6,541 |
| June | 6,585 | 6,539 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 97 | 820 | 11.8% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 290 | 1,689 | 17.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 457 | 820 | 55.7% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 770 | 1,689 | 45.6% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 166 | 2,541 | 6.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 14 | 2,541 | 0.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 2,541 | 0.9% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 10 | 70.0% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

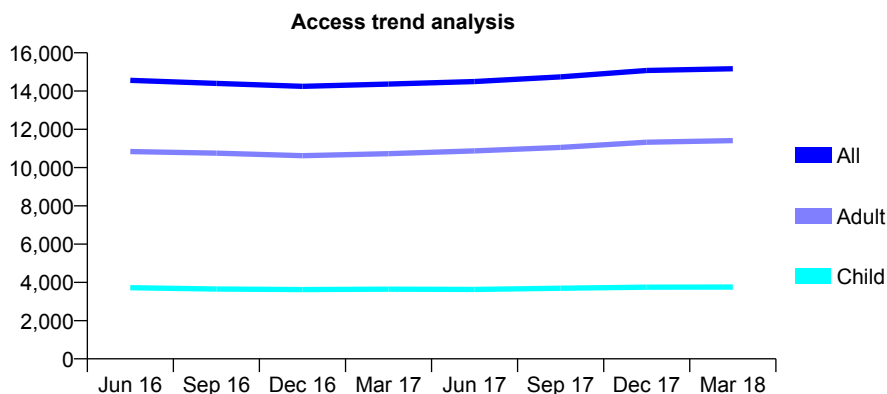
Q47 - Vital Signs At a Glance Contract Report for 649295/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR YM CAMUS |
| Contract type name | Pilot Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

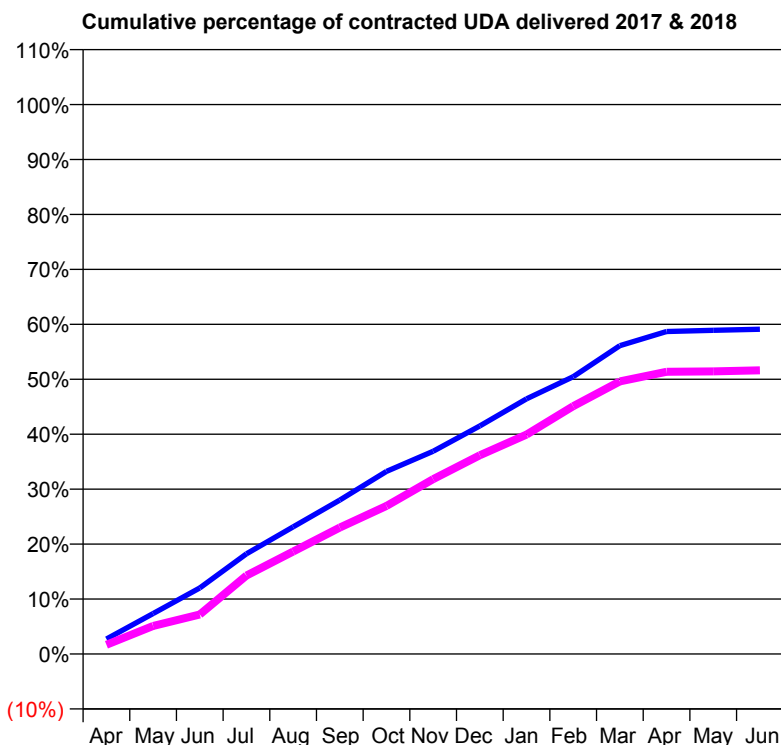
| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 55,732 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 2,904 |
| Carry forward orthodontic activity (UOA) | -58 |
| Baseline contract value | £1,533,217.84 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 14,368 | |
| Quarter ending June 2017 | 14,499 | → |
| Quarter ending September 2017 | 14,744 | → |
| Quarter ending December 2017 | 15,076 | ↑ |
| Quarter ending March 2018 | 15,165 | → |
| Variance since March 2017 | 5.5% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,522 | 943 |
| May | 4,111 | 2,850 |
| June | 6,707 | 4,007 |
| July | 10,161 | 7,963 |
| August | 12,900 | 10,391 |
| September | 15,611 | 12,828 |
| October | 18,526 | 15,012 |
| November | 20,558 | 17,743 |
| December | 23,129 | 20,152 |
| January | 25,874 | 22,259 |
| February | 28,124 | 25,138 |
| March | 31,278 | 27,649 |
| April | 32,708 | 28,630 |
| May | 32,832 | 28,667 |
| June | 32,938 | 28,773 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 290 | 4,407 | 6.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,318 | 11,622 | 11.3% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,805 | 4,407 | 41.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,538 | 11,622 | 30.4% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,923 | 15,358 | 12.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 74 | 15,358 | 0.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 11 | 15,358 | 0.1% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 14 | 15 | 93.3% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 15 | 93.3% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

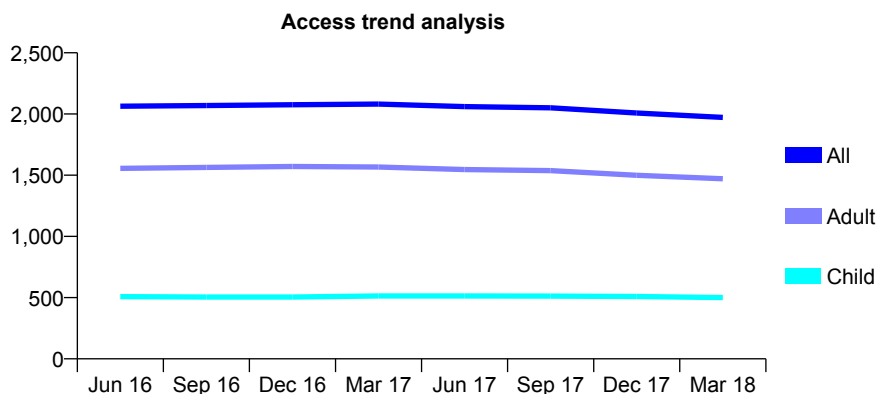
Q47 - Vital Signs At a Glance Contract Report for 652229/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR AK RAO |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,598 |
| Carry forward general activity (UDA) | 8 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £216,243.49 |

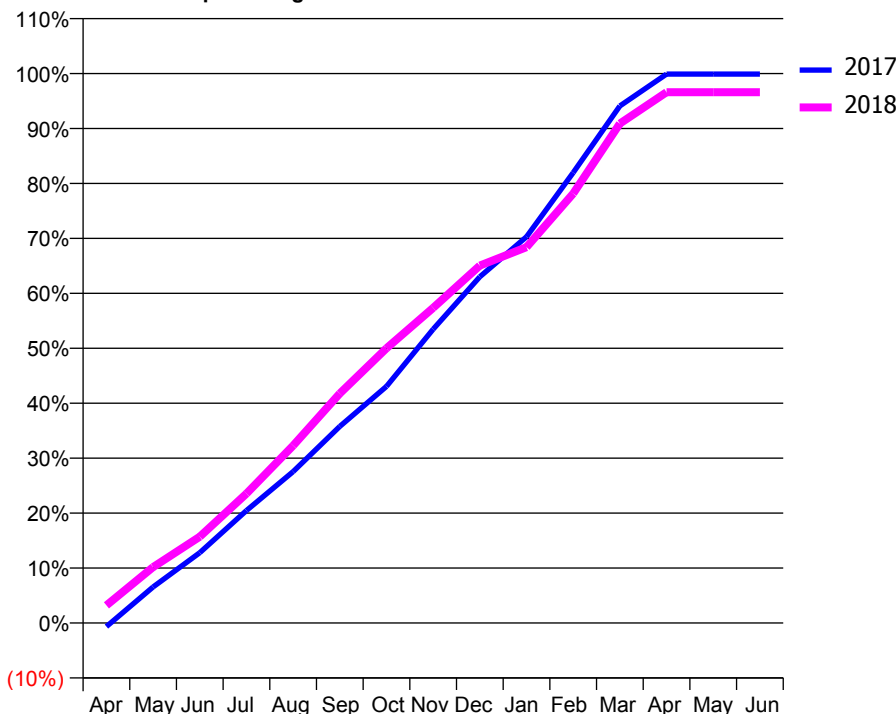
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,081 | |
| Quarter ending June 2017 | 2,060 | ↓ |
| Quarter ending September 2017 | 2,051 | → |
| Quarter ending December 2017 | 2,008 | ↓ |
| Quarter ending March 2018 | 1,972 | ↓ |
| Variance since March 2017 | (5.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -51 | 244 |
| May | 499 | 773 |
| June | 973 | 1,193 |
| July | 1,556 | 1,789 |
| August | 2,094 | 2,453 |
| September | 2,719 | 3,175 |
| October | 3,272 | 3,799 |
| November | 4,063 | 4,358 |
| December | 4,787 | 4,943 |
| January | 5,341 | 5,196 |
| February | 6,228 | 5,938 |
| March | 7,150 | 6,905 |
| April | 7,590 | 7,338 |
| May | 7,590 | 7,338 |
| June | 7,590 | 7,338 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 54 | 627 | 8.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 375 | 1,883 | 19.9% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 295 | 627 | 47.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 756 | 1,883 | 40.1% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 253 | 2,487 | 10.2% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 45 | 2,487 | 1.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 50 | 2,487 | 2.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

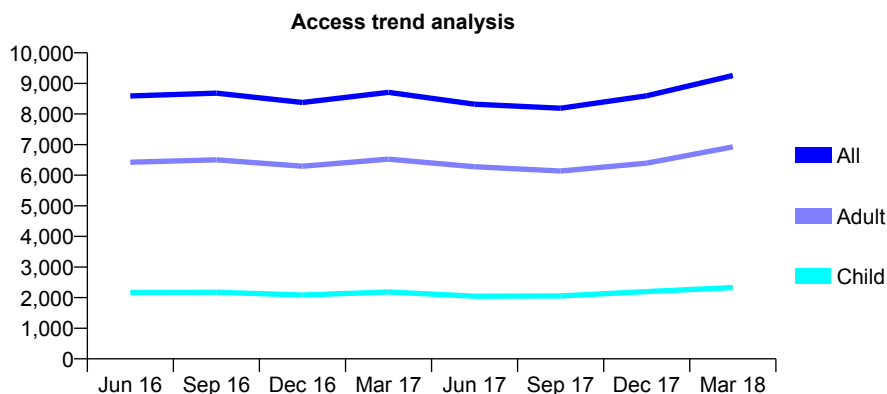
Q47 - Vital Signs At a Glance Contract Report for 653543/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR K POWELL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 10/07/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 30,800 |
| Carry forward general activity (UDA) | 2,260 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £829,296.12 |

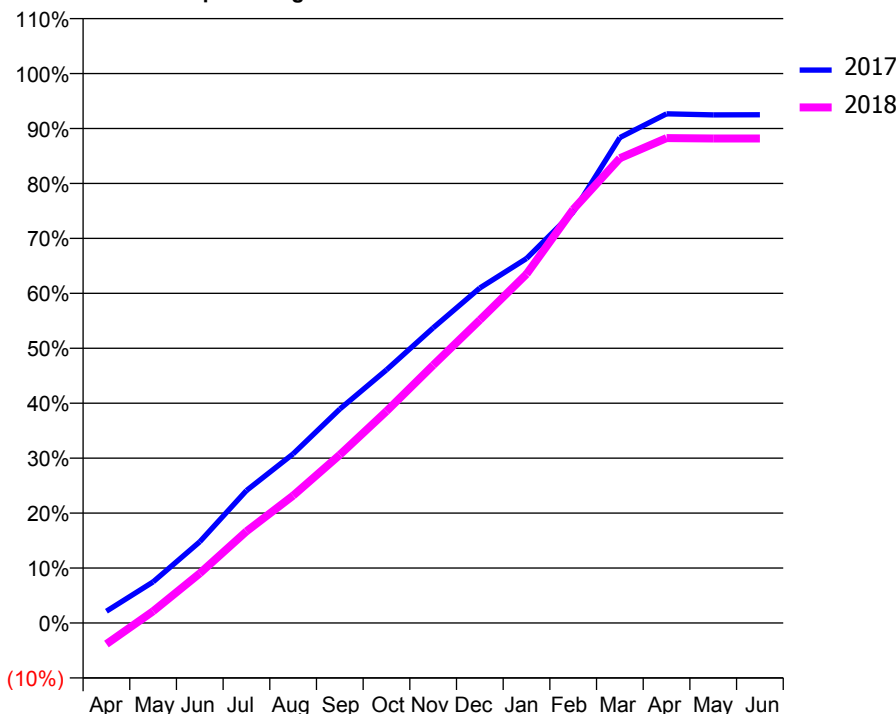
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 8,709 | |
| Quarter ending June 2017 | 8,321 | ↓ |
| Quarter ending September 2017 | 8,189 | ↓ |
| Quarter ending December 2017 | 8,593 | ↑ |
| Quarter ending March 2018 | 9,255 | ↑ |
| Variance since March 2017 | 6.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 663 | -1,186 |
| May | 2,303 | 662 |
| June | 4,552 | 2,783 |
| July | 7,429 | 5,139 |
| August | 9,482 | 7,145 |
| September | 11,995 | 9,431 |
| October | 14,187 | 11,870 |
| November | 16,542 | 14,451 |
| December | 18,777 | 16,988 |
| January | 20,429 | 19,555 |
| February | 23,034 | 23,185 |
| March | 27,212 | 26,050 |
| April | 28,542 | 27,178 |
| May | 28,483 | 27,157 |
| June | 28,489 | 27,159 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1,137 | 4,990 | 22.8% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,682 | 10,361 | 16.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,634 | 4,990 | 52.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,106 | 10,361 | 49.3% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 929 | 15,406 | 6.0% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 159 | 15,406 | 1.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 257 | 15,406 | 1.7% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 12 | 83.3% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | 91.7% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

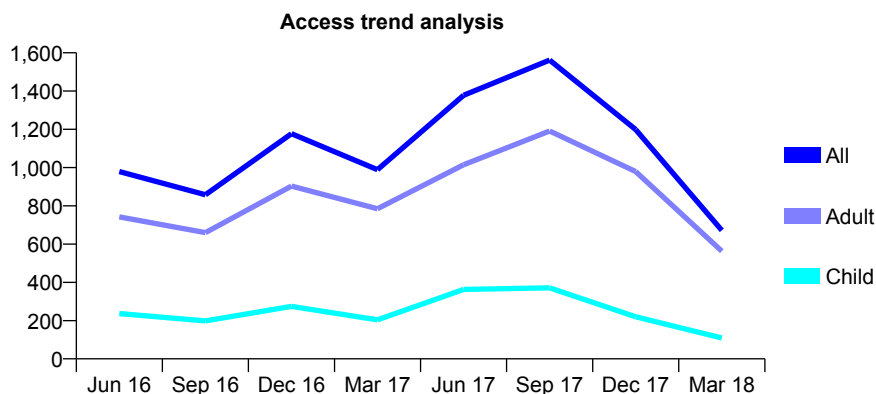
Q47 - Vital Signs At a Glance Contract Report for 653543/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR K POWELL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2013 |
| Contract end date | |

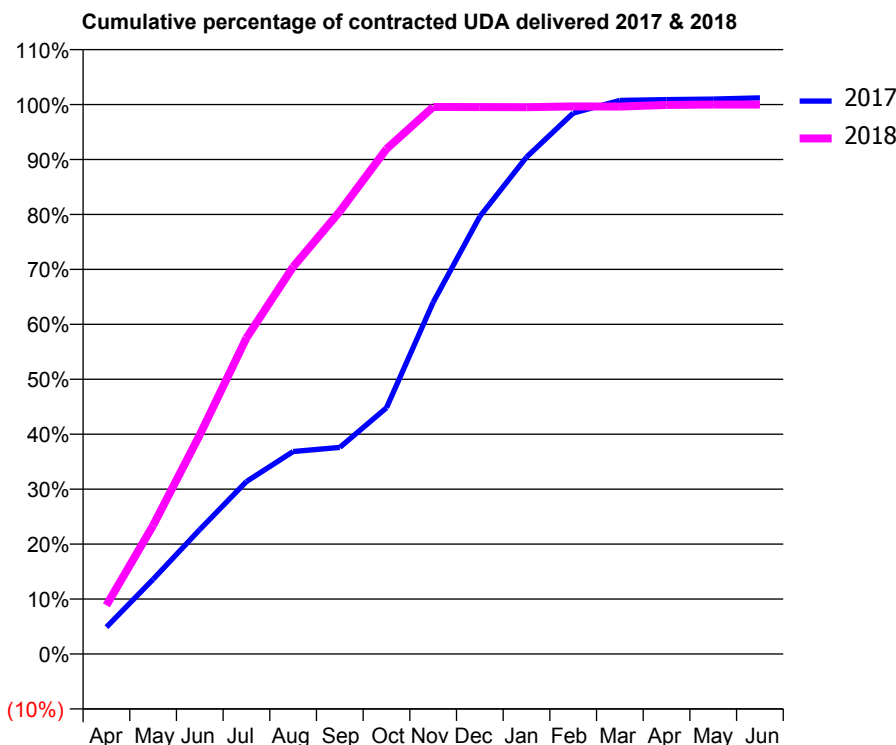
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,240 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £117,682.54 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 989 | |
| Quarter ending June 2017 | 1,378 | ↑ |
| Quarter ending September 2017 | 1,562 | ↑ |
| Quarter ending December 2017 | 1,199 | ↓ |
| Quarter ending March 2018 | 672 | ↓ |
| Variance since March 2017 | (32.1%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 207 | 376 |
| May | 576 | 992 |
| June | 960 | 1,691 |
| July | 1,331 | 2,439 |
| August | 1,562 | 2,988 |
| September | 1,594 | 3,414 |
| October | 1,900 | 3,897 |
| November | 2,714 | 4,221 |
| December | 3,376 | 4,220 |
| January | 3,834 | 4,219 |
| February | 4,174 | 4,225 |
| March | 4,272 | 4,224 |
| April | 4,278 | 4,237 |
| May | 4,282 | 4,240 |
| June | 4,291 | 4,240 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 63 | 565 | 11.2% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 121 | 1,262 | 9.6% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 130 | 565 | 23.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 326 | 1,262 | 25.8% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 55 | 1,821 | 3.0% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 1,821 | 0.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 19 | 1,821 | 1.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

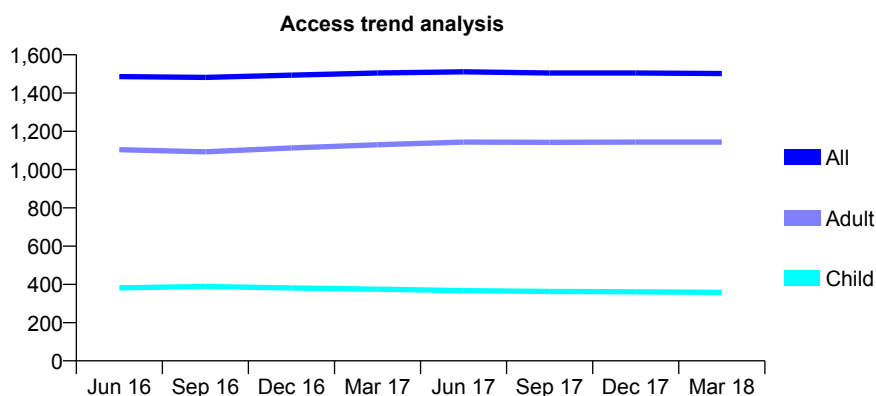
Q47 - Vital Signs At a Glance Contract Report for 674303/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR JH NOWICKI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,602 |
| Carry forward general activity (UDA) | -72 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £86,141.22 |

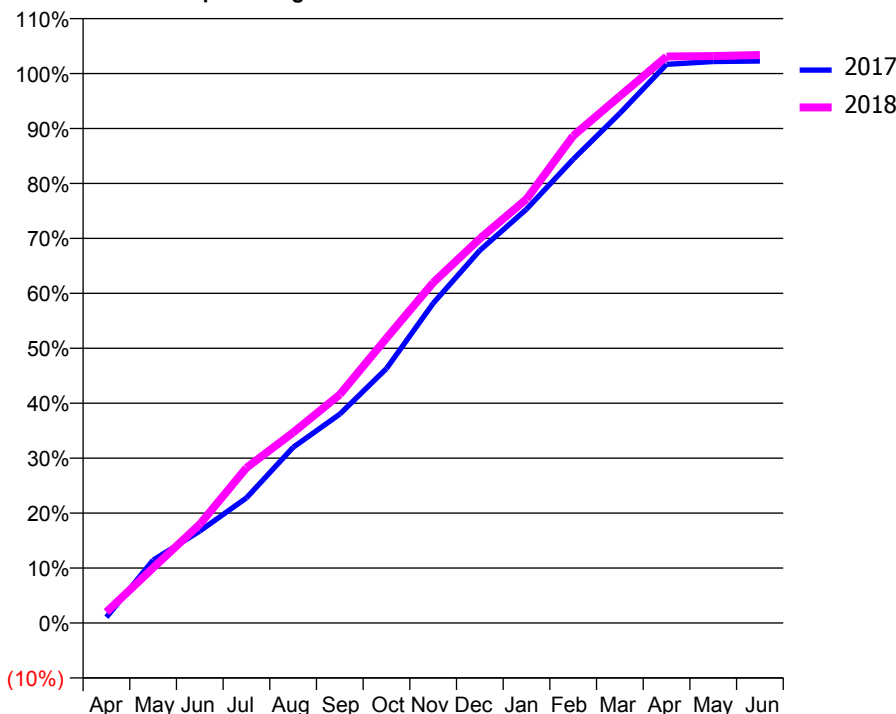
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,505 | |
| Quarter ending June 2017 | 1,511 | → |
| Quarter ending September 2017 | 1,505 | → |
| Quarter ending December 2017 | 1,505 | → |
| Quarter ending March 2018 | 1,502 | → |
| Variance since March 2017 | (0.2%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 38 | 72 |
| May | 412 | 362 |
| June | 603 | 647 |
| July | 821 | 1,018 |
| August | 1,152 | 1,249 |
| September | 1,369 | 1,498 |
| October | 1,668 | 1,867 |
| November | 2,096 | 2,231 |
| December | 2,443 | 2,520 |
| January | 2,713 | 2,780 |
| February | 3,039 | 3,193 |
| March | 3,341 | 3,454 |
| April | 3,662 | 3,714 |
| May | 3,681 | 3,716 |
| June | 3,684 | 3,723 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 19 | 517 | 3.7% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 172 | 1,580 | 10.9% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 299 | 517 | 57.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 861 | 1,580 | 54.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 175 | 2,063 | 8.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 12 | 2,063 | 0.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 2,063 | 0.6% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

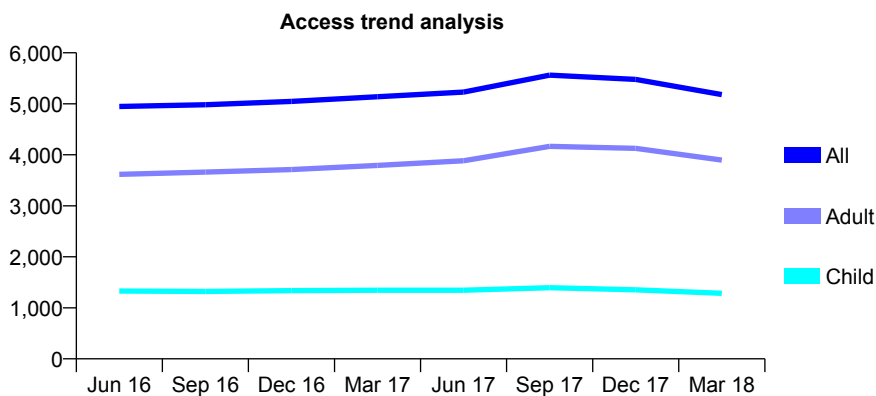
Q47 - Vital Signs At a Glance Contract Report for 675695/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR F PATEL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

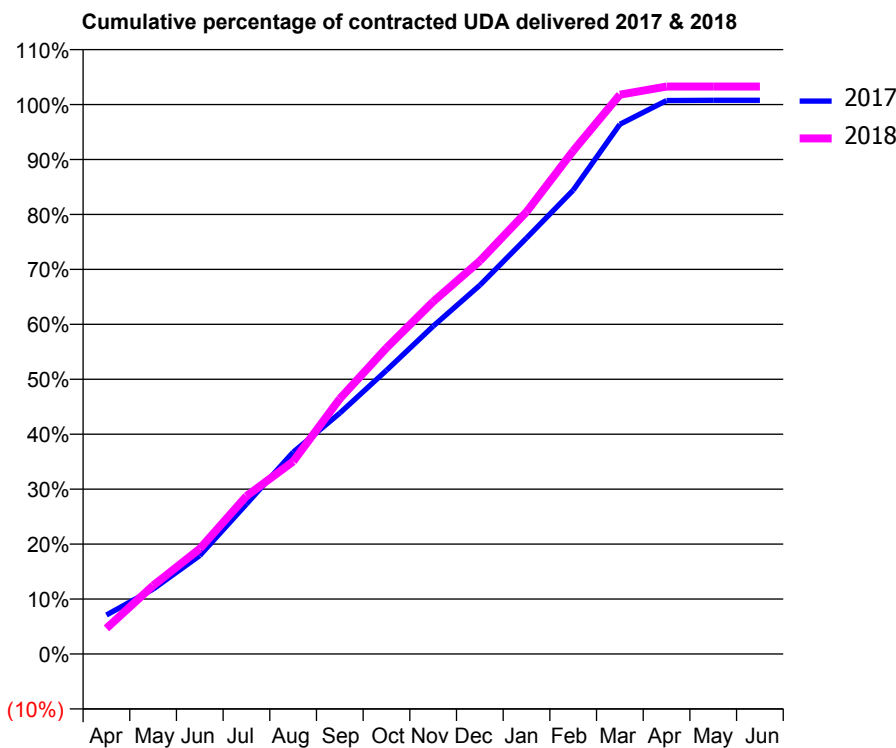
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,658 |
| Carry forward general activity (UDA) | -127 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £388,270.67 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,138 | |
| Quarter ending June 2017 | 5,230 | → |
| Quarter ending September 2017 | 5,563 | ↑ |
| Quarter ending December 2017 | 5,479 | ↓ |
| Quarter ending March 2018 | 5,181 | ↓ |
| Variance since March 2017 | 0.8% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,184 | 779 |
| May | 1,965 | 2,075 |
| June | 2,987 | 3,190 |
| July | 4,547 | 4,789 |
| August | 6,118 | 5,836 |
| September | 7,302 | 7,739 |
| October | 8,598 | 9,280 |
| November | 9,937 | 10,683 |
| December | 11,178 | 11,913 |
| January | 12,609 | 13,402 |
| February | 14,060 | 15,253 |
| March | 16,056 | 16,956 |
| April | 16,777 | 17,204 |
| May | 16,785 | 17,201 |
| June | 16,785 | 17,201 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 164 | 1,962 | 8.4% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 967 | 6,072 | 15.9% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,081 | 1,962 | 55.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,936 | 6,072 | 48.4% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 737 | 7,826 | 9.4% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 71 | 7,826 | 0.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 10 | 7,826 | 0.1% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 14 | 16 | 87.5% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 16 | 87.5% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

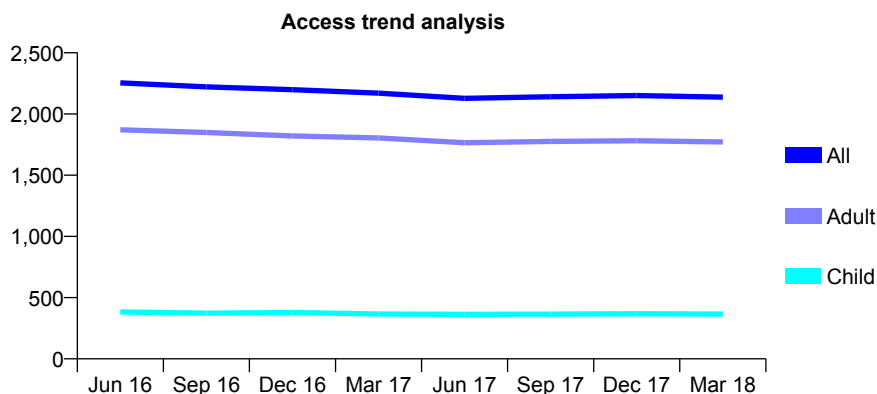
Q47 - Vital Signs At a Glance Contract Report for 675733/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR M DUNKOW |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,200 |
| Carry forward general activity (UDA) | -45 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £255,869.30 |

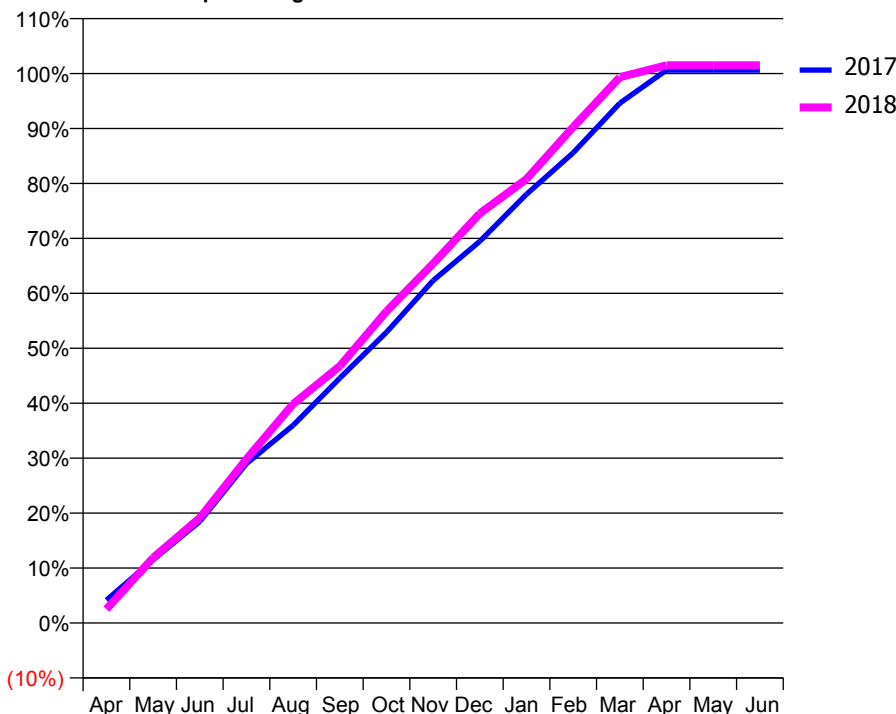
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,171 | |
| Quarter ending June 2017 | 2,128 | ↓ |
| Quarter ending September 2017 | 2,141 | → |
| Quarter ending December 2017 | 2,151 | → |
| Quarter ending March 2018 | 2,138 | → |
| Variance since March 2017 | (1.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 299 | 182 |
| May | 828 | 856 |
| June | 1,331 | 1,378 |
| July | 2,089 | 2,148 |
| August | 2,591 | 2,871 |
| September | 3,208 | 3,365 |
| October | 3,809 | 4,084 |
| November | 4,487 | 4,709 |
| December | 5,001 | 5,367 |
| January | 5,618 | 5,818 |
| February | 6,161 | 6,498 |
| March | 6,811 | 7,152 |
| April | 7,245 | 7,307 |
| May | 7,245 | 7,307 |
| June | 7,245 | 7,307 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 23 | 592 | 3.9% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 319 | 2,745 | 11.6% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 420 | 592 | 70.9% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,414 | 2,745 | 51.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 182 | 3,283 | 5.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 52 | 3,283 | 1.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 21 | 3,283 | 0.6% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

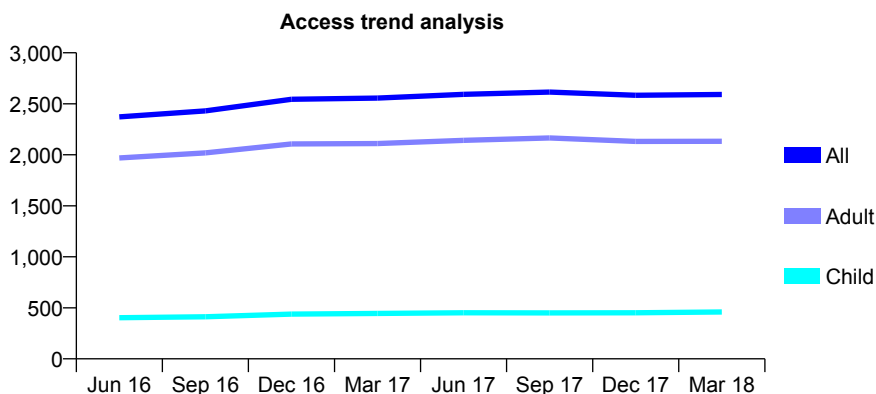
Q47 - Vital Signs At a Glance Contract Report for 675830/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR JL COOPER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,034 |
| Carry forward general activity (UDA) | -123 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £255,869.30 |

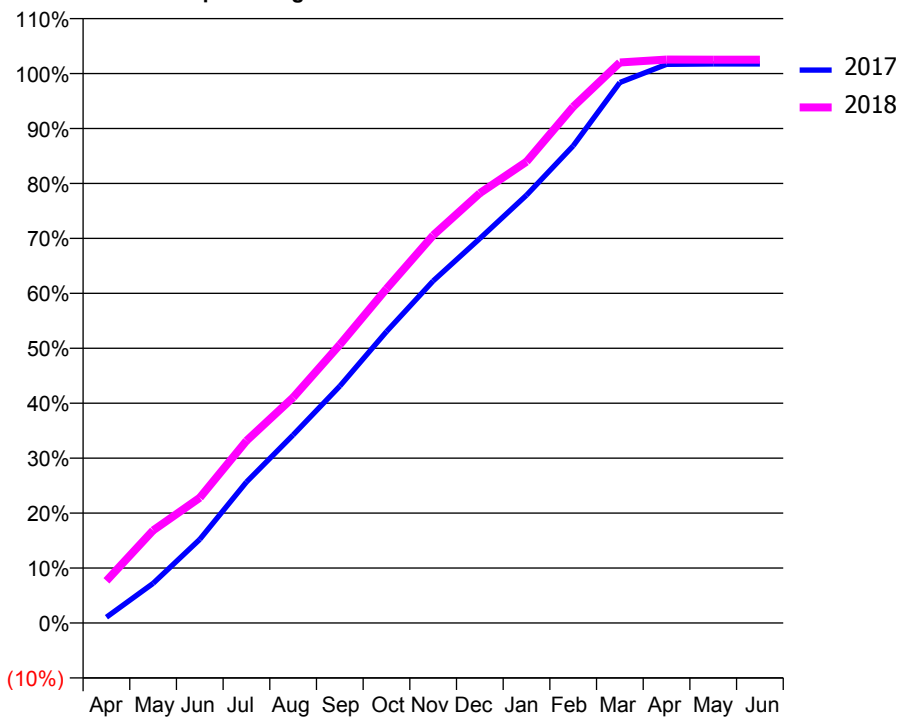
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,556 | |
| Quarter ending June 2017 | 2,593 | → |
| Quarter ending September 2017 | 2,615 | → |
| Quarter ending December 2017 | 2,584 | ↓ |
| Quarter ending March 2018 | 2,592 | → |
| Variance since March 2017 | 1.4% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 73 | 540 |
| May | 508 | 1,186 |
| June | 1,072 | 1,604 |
| July | 1,806 | 2,333 |
| August | 2,408 | 2,888 |
| September | 3,033 | 3,564 |
| October | 3,730 | 4,278 |
| November | 4,379 | 4,962 |
| December | 4,922 | 5,503 |
| January | 5,477 | 5,906 |
| February | 6,108 | 6,608 |
| March | 6,918 | 7,175 |
| April | 7,152 | 7,213 |
| May | 7,156 | 7,210 |
| June | 7,157 | 7,210 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 21 | 707 | 3.0% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 318 | 3,153 | 10.1% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 497 | 707 | 70.3% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,898 | 3,153 | 60.2% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 232 | 3,792 | 6.1% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 22 | 3,792 | 0.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 51 | 3,792 | 1.3% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

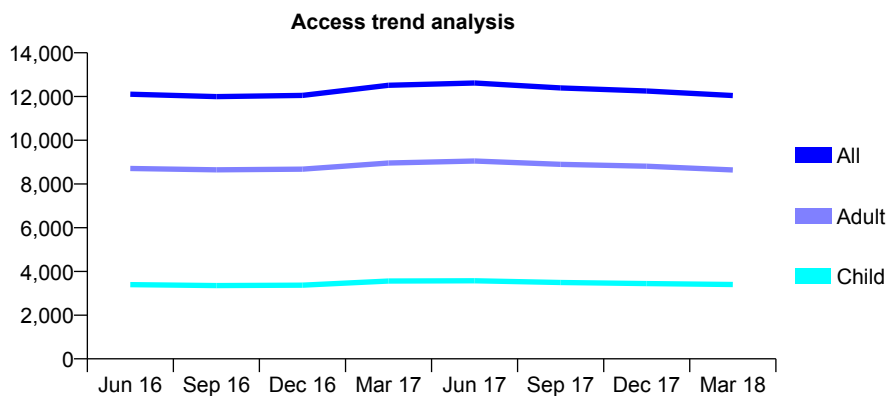
Q47 - Vital Signs At a Glance Contract Report for 676209/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR SL MORGAN |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 38,336 |
| Carry forward general activity (UDA) | 1,429 |
| 17/18 Contracted orthodontic activity (UOA) | 6,289 |
| Carry forward orthodontic activity (UOA) | 144 |
| Baseline contract value | £1,395,683.75 |

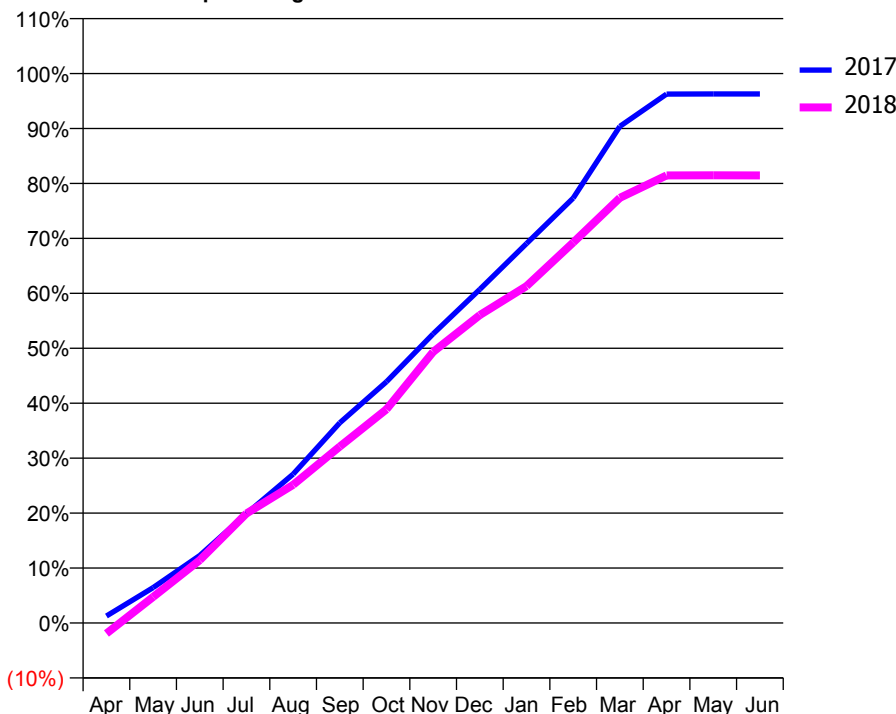
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 12,514 | |
| Quarter ending June 2017 | 12,619 | → |
| Quarter ending September 2017 | 12,393 | ↓ |
| Quarter ending December 2017 | 12,253 | ↓ |
| Quarter ending March 2018 | 12,046 | ↓ |
| Variance since March 2017 | (3.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 491 | -741 |
| May | 2,467 | 1,815 |
| June | 4,716 | 4,390 |
| July | 7,629 | 7,646 |
| August | 10,391 | 9,640 |
| September | 13,964 | 12,311 |
| October | 16,835 | 14,906 |
| November | 20,171 | 18,921 |
| December | 23,277 | 21,487 |
| January | 26,469 | 23,500 |
| February | 29,646 | 26,543 |
| March | 34,653 | 29,665 |
| April | 36,904 | 31,227 |
| May | 36,906 | 31,235 |
| June | 36,907 | 31,224 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 592 | 5,934 | 10.0% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,800 | 12,030 | 15.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,473 | 5,934 | 58.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,998 | 12,030 | 58.2% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,437 | 16,476 | 8.7% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 217 | 16,476 | 1.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 248 | 16,476 | 1.5% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 9 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 9 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

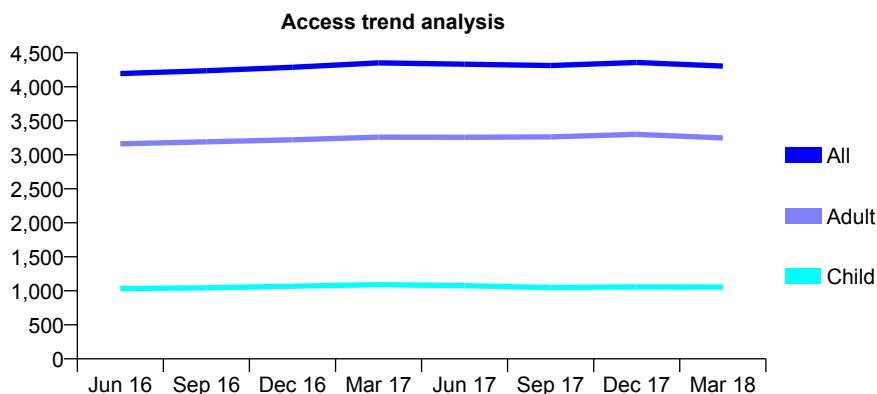
Q47 - Vital Signs At a Glance Contract Report for 676306/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR BS AARON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,200 |
| Carry forward general activity (UDA) | -63 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £383,416.97 |

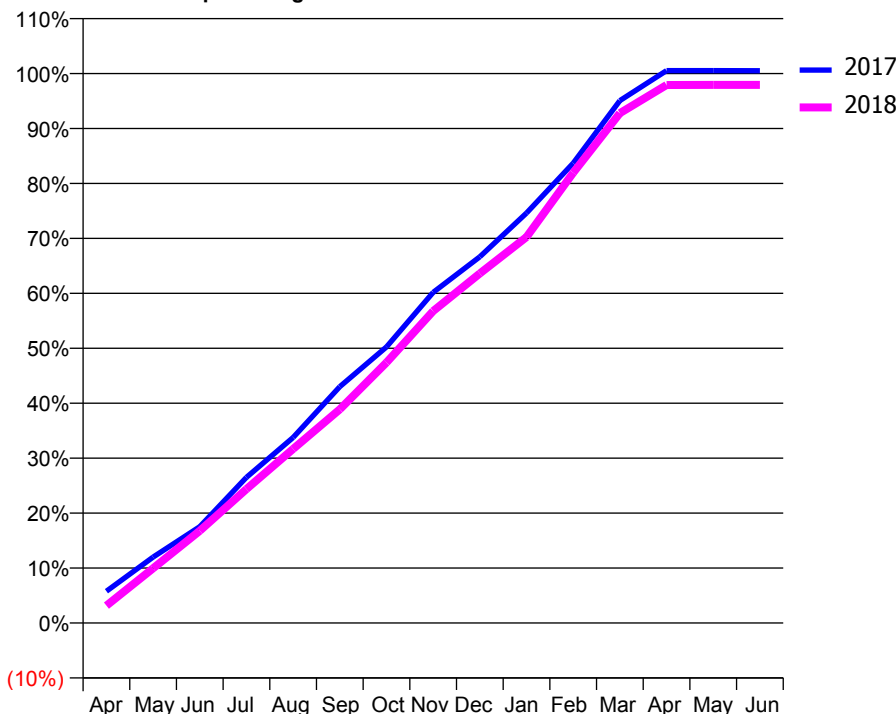
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,351 | |
| Quarter ending June 2017 | 4,333 | → |
| Quarter ending September 2017 | 4,312 | → |
| Quarter ending December 2017 | 4,358 | → |
| Quarter ending March 2018 | 4,304 | ↓ |
| Variance since March 2017 | (1.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 705 | 386 |
| May | 1,464 | 1,216 |
| June | 2,138 | 2,048 |
| July | 3,234 | 2,973 |
| August | 4,121 | 3,864 |
| September | 5,249 | 4,744 |
| October | 6,130 | 5,784 |
| November | 7,340 | 6,926 |
| December | 8,130 | 7,762 |
| January | 9,102 | 8,570 |
| February | 10,209 | 9,995 |
| March | 11,598 | 11,319 |
| April | 12,264 | 11,945 |
| May | 12,264 | 11,946 |
| June | 12,263 | 11,947 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 119 | 1,771 | 6.7% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 443 | 5,251 | 8.4% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,221 | 1,771 | 68.9% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,855 | 5,251 | 73.4% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 366 | 6,497 | 5.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 47 | 6,497 | 0.7% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 21 | 6,497 | 0.3% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

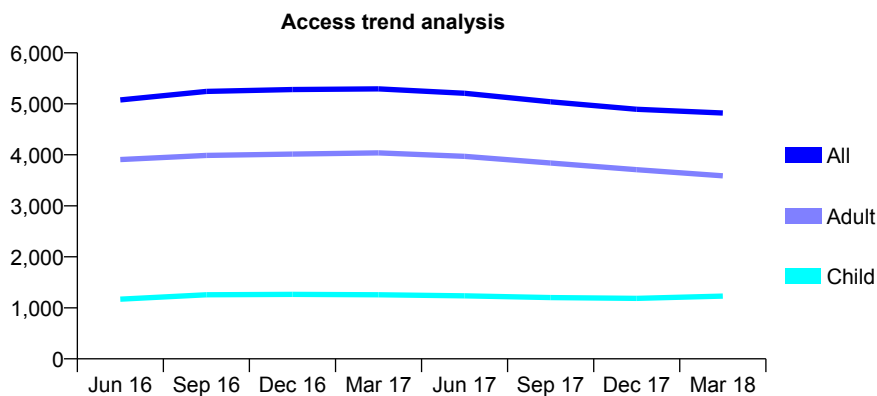
Q47 - Vital Signs At a Glance Contract Report for 676659/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Dr Abraham Hussain Malik |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,620 |
| Carry forward general activity (UDA) | -152 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £420,974.11 |

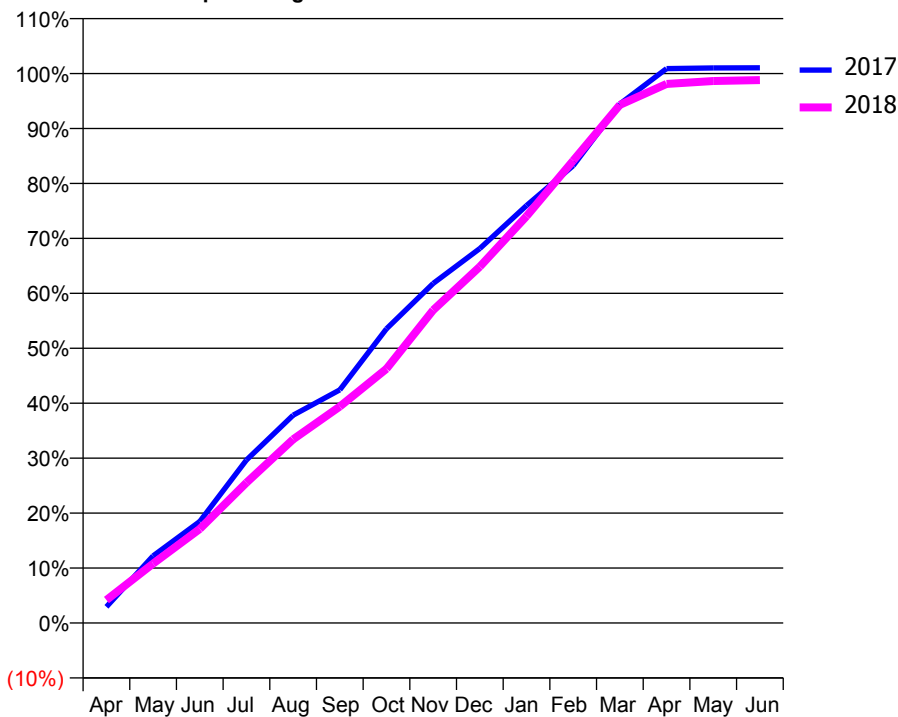
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,294 | |
| Quarter ending June 2017 | 5,206 | ↓ |
| Quarter ending September 2017 | 5,038 | ↓ |
| Quarter ending December 2017 | 4,894 | ↓ |
| Quarter ending March 2018 | 4,820 | ↓ |
| Variance since March 2017 | (9.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 431 | 611 |
| May | 1,786 | 1,579 |
| June | 2,702 | 2,502 |
| July | 4,337 | 3,734 |
| August | 5,528 | 4,889 |
| September | 6,205 | 5,759 |
| October | 7,829 | 6,765 |
| November | 9,036 | 8,325 |
| December | 9,966 | 9,480 |
| January | 11,105 | 10,823 |
| February | 12,166 | 12,303 |
| March | 13,811 | 13,784 |
| April | 14,749 | 14,341 |
| May | 14,769 | 14,422 |
| June | 14,772 | 14,446 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 190 | 1,679 | 11.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 643 | 3,081 | 20.9% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 771 | 1,679 | 45.9% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,254 | 3,081 | 40.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 637 | 4,626 | 13.8% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 28 | 4,626 | 0.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 129 | 4,626 | 2.8% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

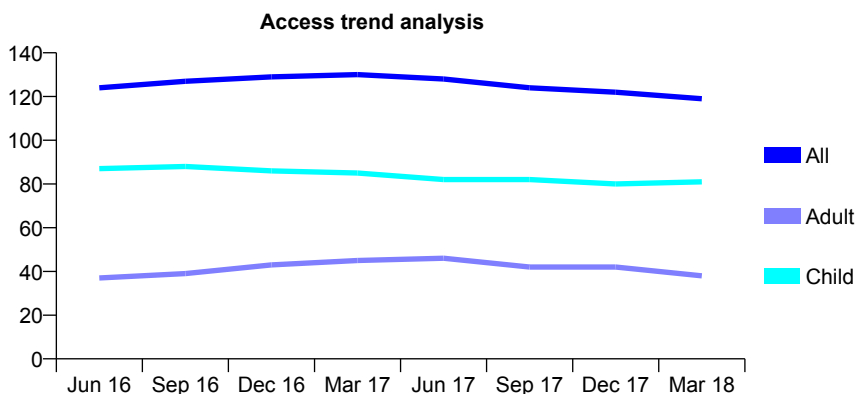
Q47 - Vital Signs At a Glance Contract Report for 677612/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR S ALLAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

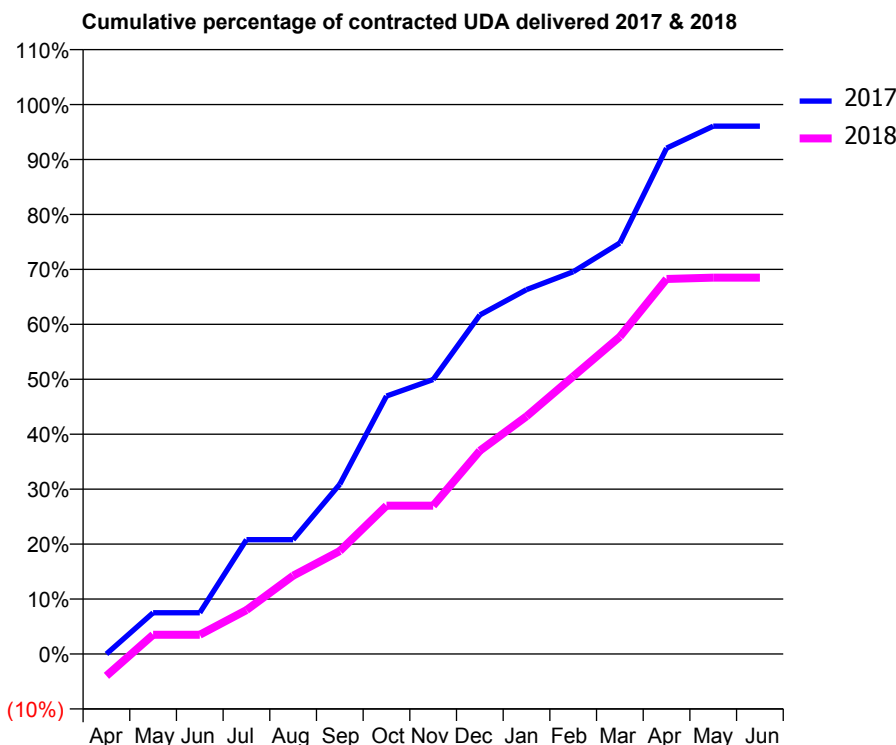
| | |
|---|-----------|
| 17/18 Contracted general activity (UDA) | 400 |
| Carry forward general activity (UDA) | 16 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £9,107.64 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 130 | |
| Quarter ending June 2017 | 128 | ↓ |
| Quarter ending September 2017 | 124 | ↓ |
| Quarter ending December 2017 | 122 | ↓ |
| Quarter ending March 2018 | 119 | ↓ |
| Variance since March 2017 | (8.5%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | -16 |
| May | 30 | 14 |
| June | 30 | 14 |
| July | 83 | 32 |
| August | 83 | 57 |
| September | 124 | 75 |
| October | 188 | 108 |
| November | 200 | 108 |
| December | 247 | 148 |
| January | 265 | 173 |
| February | 278 | 202 |
| March | 299 | 231 |
| April | 368 | 273 |
| May | 384 | 274 |
| June | 384 | 274 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 13 | 108 | 12.0% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 29 | 10.3% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 38 | 108 | 35.2% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 13 | 29 | 44.8% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 131 | 0.0% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 131 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 131 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

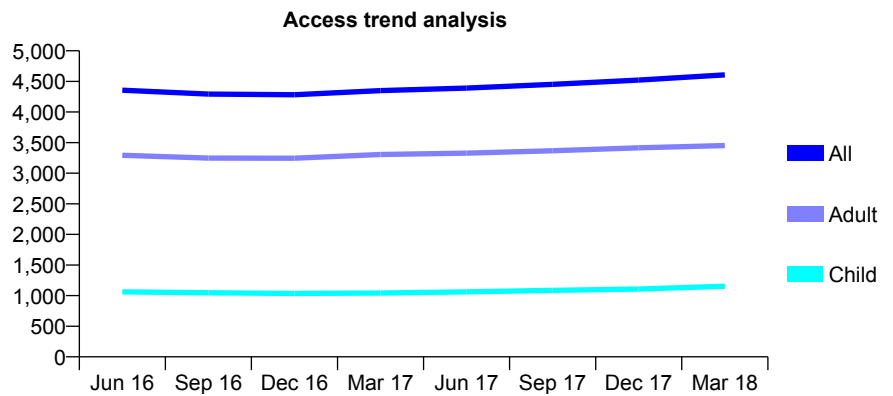
Q47 - Vital Signs At a Glance Contract Report for 679313/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR CS WONG |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,856 |
| Carry forward general activity (UDA) | 2,332 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £511,537.59 |

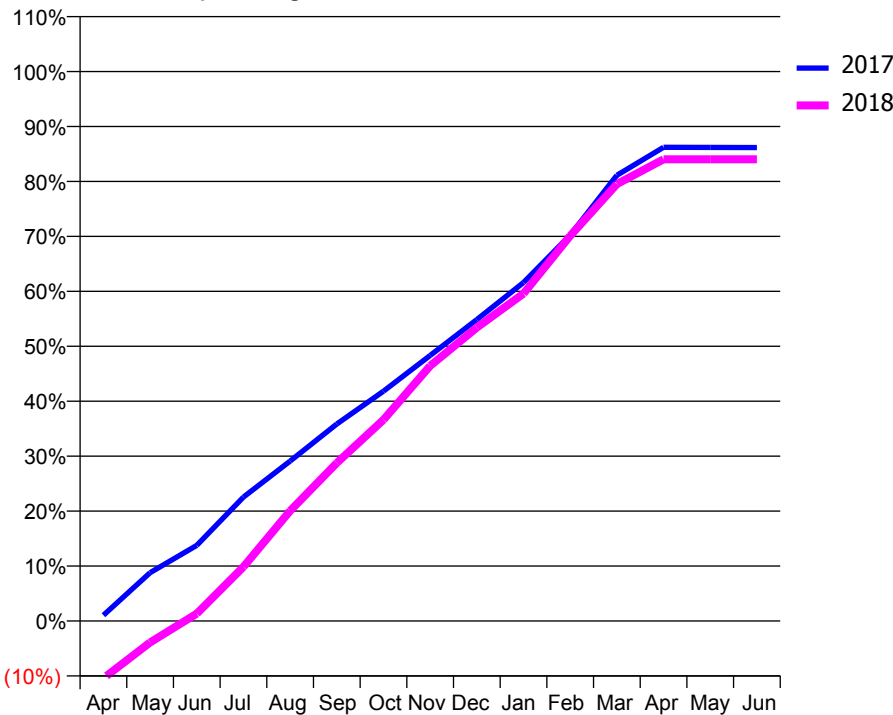
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,349 | |
| Quarter ending June 2017 | 4,390 | → |
| Quarter ending September 2017 | 4,453 | → |
| Quarter ending December 2017 | 4,522 | → |
| Quarter ending March 2018 | 4,607 | → |
| Variance since March 2017 | 5.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 180 | -1,759 |
| May | 1,483 | -659 |
| June | 2,322 | 228 |
| July | 3,801 | 1,664 |
| August | 4,907 | 3,382 |
| September | 6,043 | 4,850 |
| October | 7,048 | 6,174 |
| November | 8,146 | 7,828 |
| December | 9,245 | 8,999 |
| January | 10,382 | 10,044 |
| February | 11,840 | 11,817 |
| March | 13,673 | 13,403 |
| April | 14,531 | 14,164 |
| May | 14,528 | 14,165 |
| June | 14,524 | 14,165 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 169 | 1,785 | 9.5% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,041 | 5,906 | 17.6% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,025 | 1,785 | 57.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,673 | 5,906 | 62.2% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 599 | 7,702 | 7.8% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 51 | 7,702 | 0.7% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 279 | 7,702 | 3.6% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | 90.9% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 11 | 90.9% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

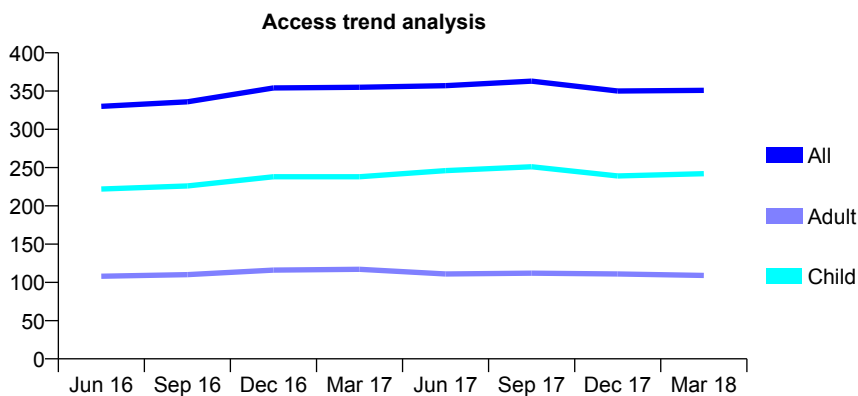
Q47 - Vital Signs At a Glance Contract Report for 680214/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR JA SILCOX |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 910 |
| Carry forward general activity (UDA) | 30 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £25,286.14 |

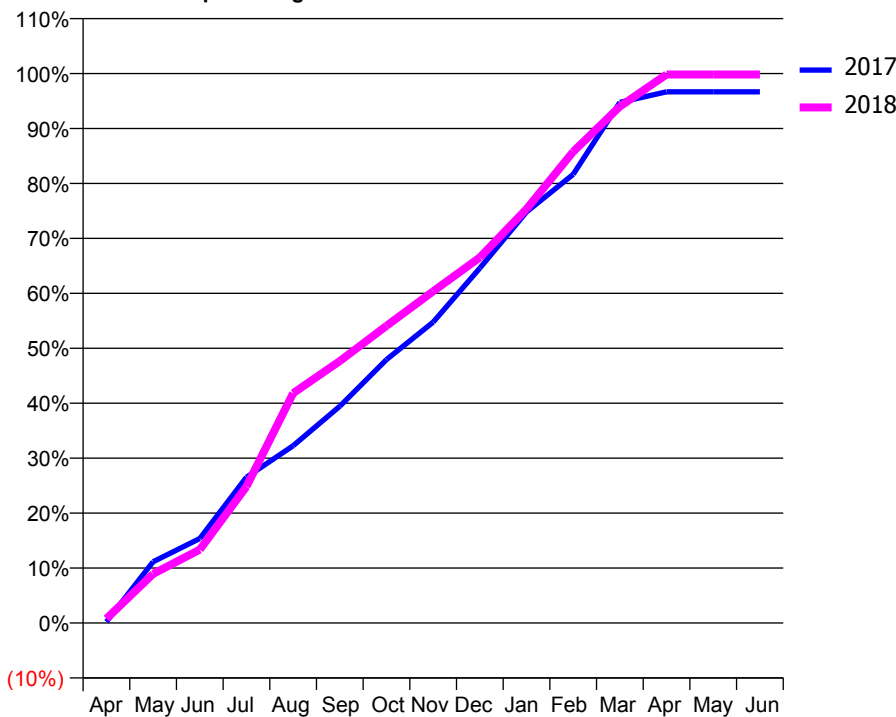
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 355 | |
| Quarter ending June 2017 | 357 | → |
| Quarter ending September 2017 | 363 | → |
| Quarter ending December 2017 | 350 | ↓ |
| Quarter ending March 2018 | 351 | → |
| Variance since March 2017 | (1.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 2 | 7 |
| May | 101 | 81 |
| June | 140 | 122 |
| July | 241 | 226 |
| August | 294 | 381 |
| September | 359 | 434 |
| October | 436 | 492 |
| November | 498 | 549 |
| December | 588 | 605 |
| January | 681 | 686 |
| February | 743 | 781 |
| March | 862 | 855 |
| April | 880 | 908 |
| May | 880 | 908 |
| June | 880 | 908 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 30 | 436 | 6.9% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 12 | 172 | 7.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 299 | 436 | 68.6% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 117 | 172 | 68.0% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 17 | 629 | 2.7% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 629 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 629 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

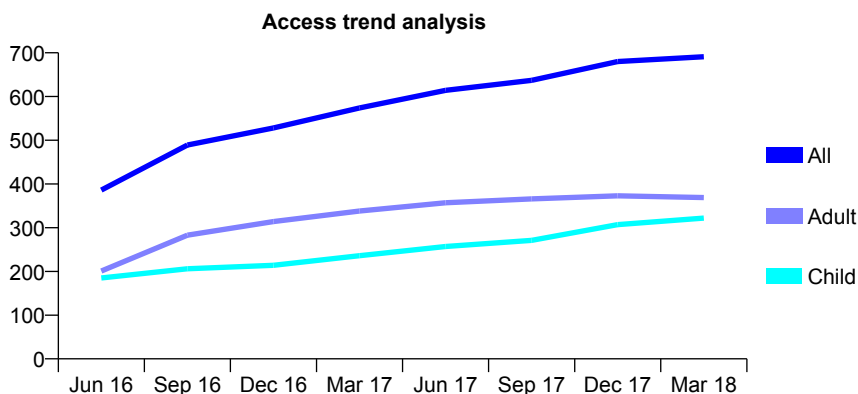
Q47 - Vital Signs At a Glance Contract Report for 696293/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR V PATEL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2015 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,790 |
| Carry forward general activity (UDA) | -6 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £61,391.03 |

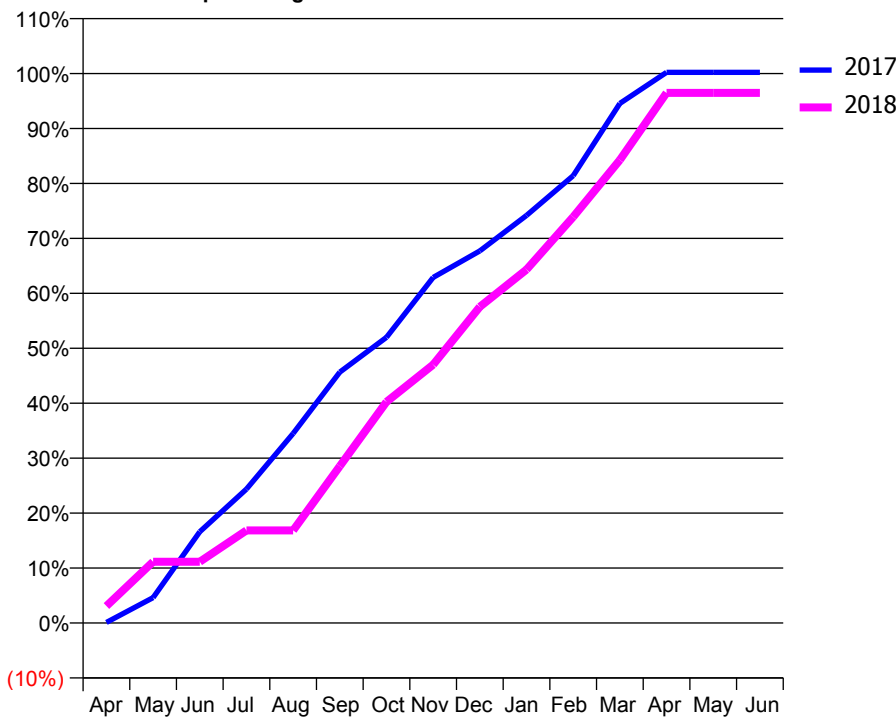
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 574 | |
| Quarter ending June 2017 | 614 | ↑ |
| Quarter ending September 2017 | 637 | ↑ |
| Quarter ending December 2017 | 680 | ↑ |
| Quarter ending March 2018 | 691 | → |
| Variance since March 2017 | 20.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 3 | 86 |
| May | 129 | 311 |
| June | 464 | 311 |
| July | 680 | 470 |
| August | 962 | 470 |
| September | 1,274 | 796 |
| October | 1,451 | 1,123 |
| November | 1,755 | 1,312 |
| December | 1,889 | 1,605 |
| January | 2,069 | 1,794 |
| February | 2,271 | 2,062 |
| March | 2,638 | 2,351 |
| April | 2,796 | 2,692 |
| May | 2,796 | 2,692 |
| June | 2,796 | 2,692 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 54 | 497 | 10.9% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 46 | 343 | 13.4% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 268 | 497 | 53.9% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 112 | 343 | 32.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 40 | 894 | 4.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 894 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 894 | 0.2% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

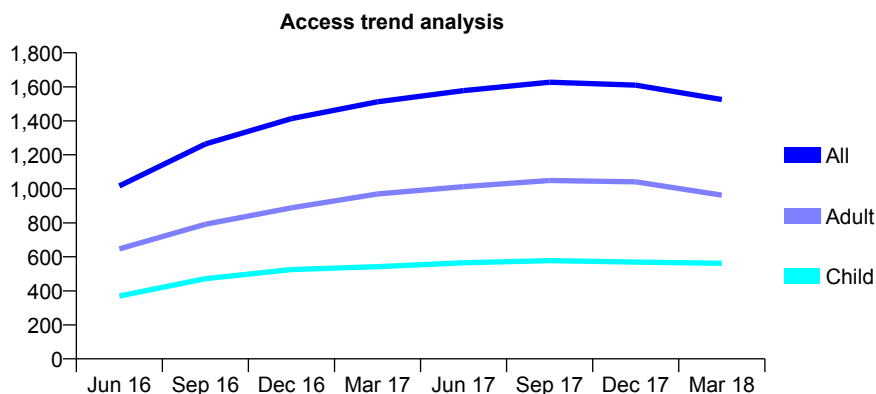
Q47 - Vital Signs At a Glance Contract Report for 723967/0002 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Lowerbank Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 21/12/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,446 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £120,595.09 |

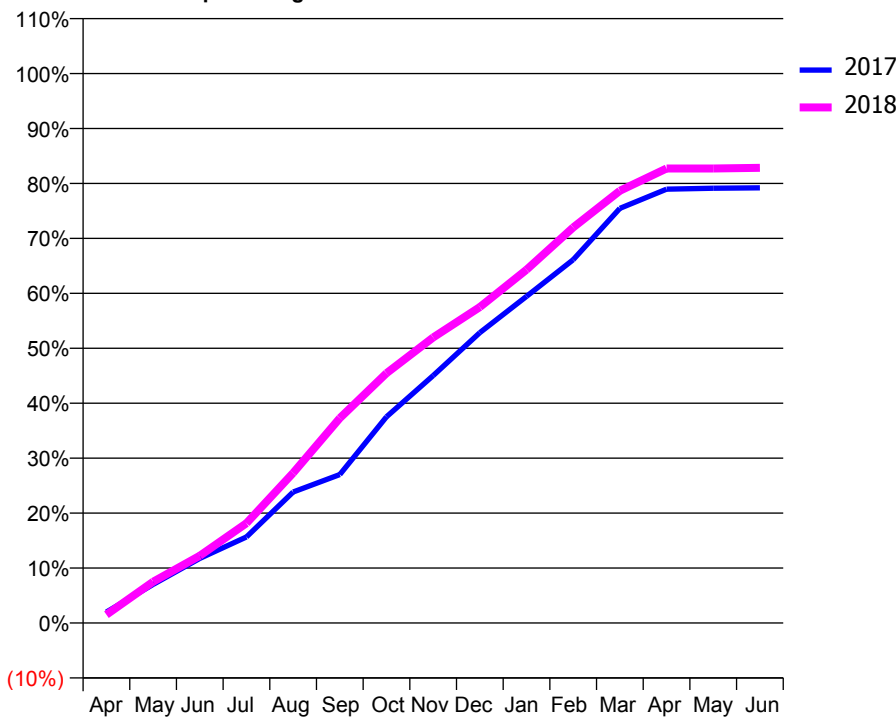
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,512 | |
| Quarter ending June 2017 | 1,578 | ↑ |
| Quarter ending September 2017 | 1,627 | ↑ |
| Quarter ending December 2017 | 1,610 | ↓ |
| Quarter ending March 2018 | 1,525 | ↓ |
| Variance since March 2017 | 0.9% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 89 | 68 |
| May | 313 | 334 |
| June | 523 | 544 |
| July | 697 | 808 |
| August | 1,060 | 1,215 |
| September | 1,201 | 1,658 |
| October | 1,668 | 2,021 |
| November | 2,001 | 2,311 |
| December | 2,349 | 2,556 |
| January | 2,643 | 2,859 |
| February | 2,940 | 3,200 |
| March | 3,355 | 3,497 |
| April | 3,510 | 3,678 |
| May | 3,518 | 3,678 |
| June | 3,521 | 3,683 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 40 | 918 | 4.4% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 142 | 1,273 | 11.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 517 | 918 | 56.3% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 596 | 1,273 | 46.8% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 103 | 2,160 | 4.8% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 2,160 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 2,160 | 0.6% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

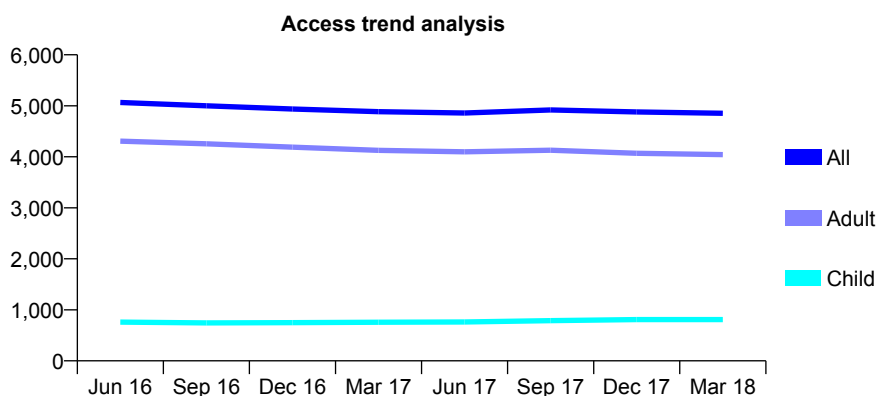
Q47 - Vital Signs At a Glance Contract Report for 724491/0002 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Avondale Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,203 |
| Carry forward general activity (UDA) | -304 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £363,487.32 |

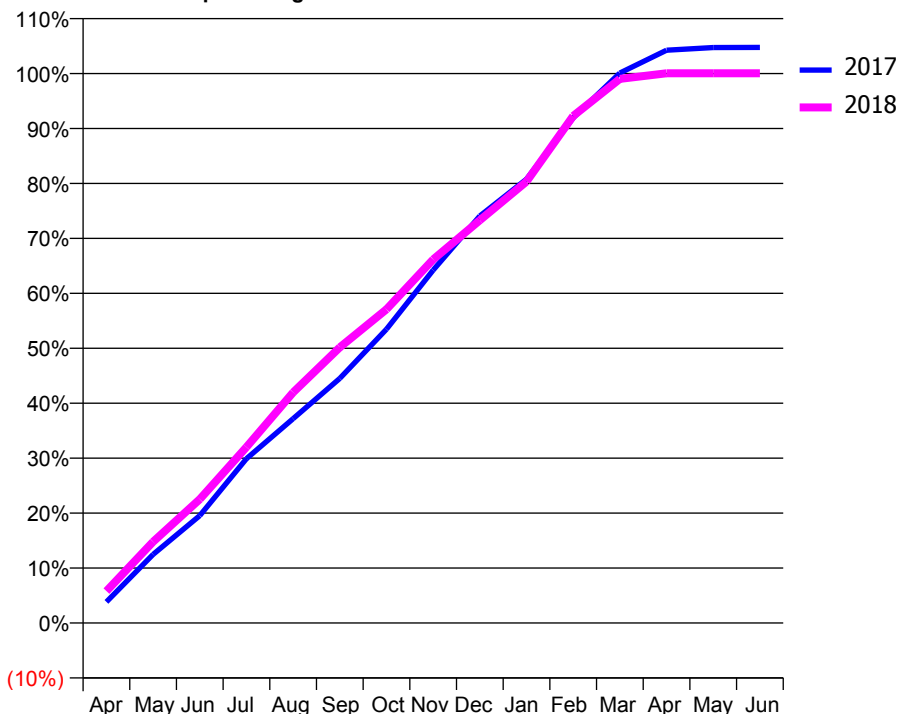
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,885 | |
| Quarter ending June 2017 | 4,860 | → |
| Quarter ending September 2017 | 4,918 | → |
| Quarter ending December 2017 | 4,880 | → |
| Quarter ending March 2018 | 4,853 | → |
| Variance since March 2017 | (0.7%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 585 | 884 |
| May | 1,897 | 2,249 |
| June | 2,972 | 3,425 |
| July | 4,546 | 4,868 |
| August | 5,652 | 6,379 |
| September | 6,767 | 7,628 |
| October | 8,130 | 8,680 |
| November | 9,764 | 10,059 |
| December | 11,261 | 11,142 |
| January | 12,279 | 12,212 |
| February | 13,976 | 14,030 |
| March | 15,217 | 15,053 |
| April | 15,848 | 15,211 |
| May | 15,920 | 15,209 |
| June | 15,924 | 15,209 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 78 | 1,009 | 7.7% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,224 | 5,285 | 23.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 368 | 1,009 | 36.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,881 | 5,285 | 35.6% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 937 | 6,093 | 15.4% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 344 | 6,093 | 5.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 171 | 6,093 | 2.8% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 10 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

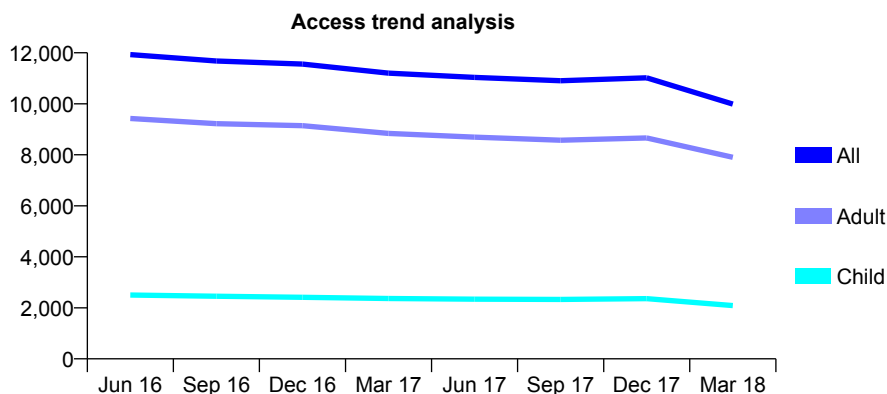
Q47 - Vital Signs At a Glance Contract Report for 724491/0003 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Cavendish Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 33,996 |
| Carry forward general activity (UDA) | -265 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £825,235.77 |

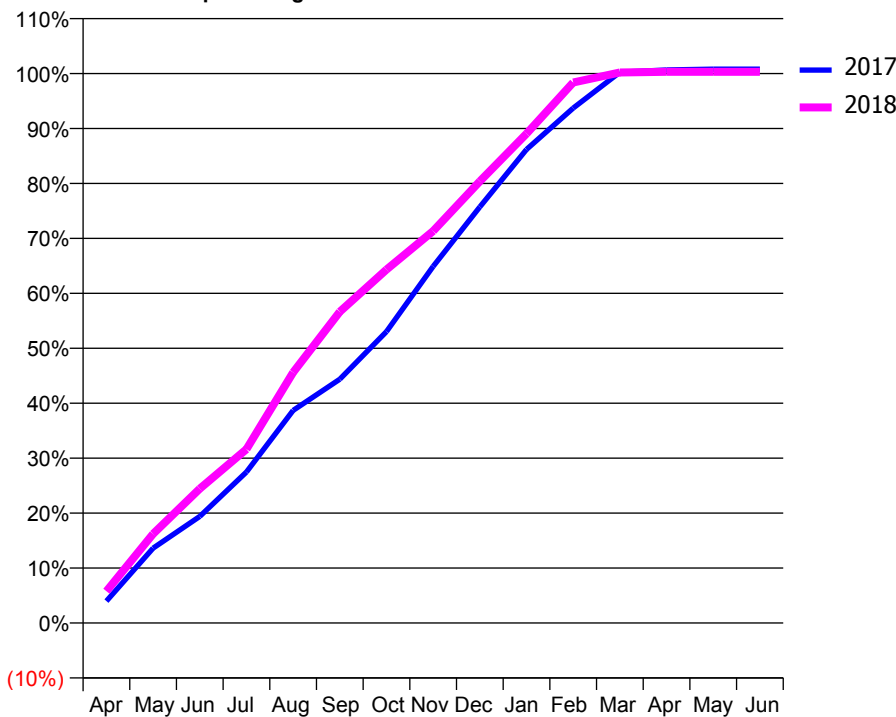
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 11,205 | |
| Quarter ending June 2017 | 11,033 | ↓ |
| Quarter ending September 2017 | 10,903 | ↓ |
| Quarter ending December 2017 | 11,018 | → |
| Quarter ending March 2018 | 9,991 | ↓ |
| Variance since March 2017 | (10.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,360 | 1,969 |
| May | 4,631 | 5,514 |
| June | 6,598 | 8,313 |
| July | 9,345 | 10,751 |
| August | 13,153 | 15,502 |
| September | 15,081 | 19,258 |
| October | 18,027 | 21,868 |
| November | 22,065 | 24,252 |
| December | 25,741 | 27,329 |
| January | 29,298 | 30,275 |
| February | 31,854 | 33,441 |
| March | 34,074 | 34,062 |
| April | 34,215 | 34,101 |
| May | 34,264 | 34,099 |
| June | 34,262 | 34,099 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 327 | 3,922 | 8.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,442 | 10,335 | 14.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,098 | 3,922 | 53.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,707 | 10,335 | 45.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 853 | 14,201 | 6.0% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 227 | 14,201 | 1.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 109 | 14,201 | 0.8% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 15 | 15 | 100.0% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 15 | 93.3% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

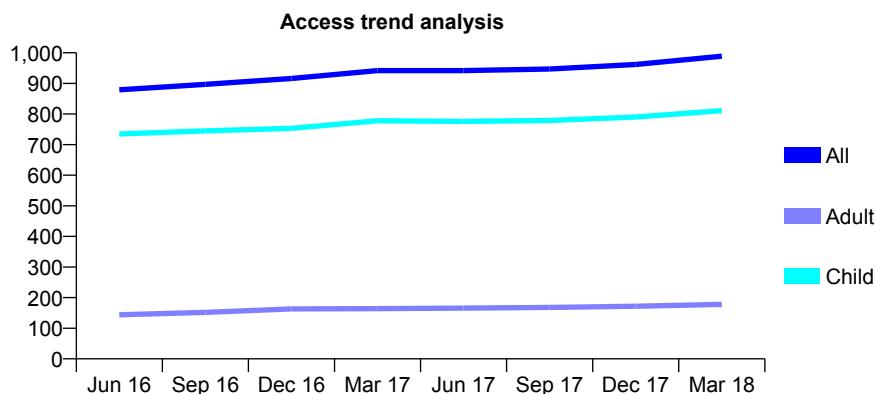
Q47 - Vital Signs At a Glance Contract Report for 729272/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Towngate Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,485 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £56,436.53 |

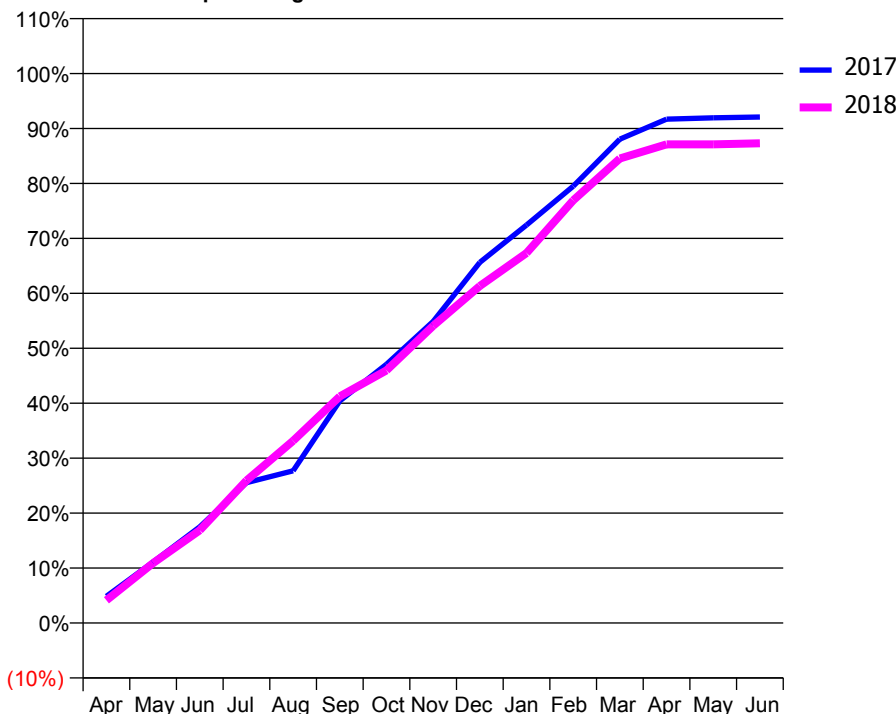
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 942 | |
| Quarter ending June 2017 | 942 | → |
| Quarter ending September 2017 | 947 | → |
| Quarter ending December 2017 | 962 | → |
| Quarter ending March 2018 | 989 | ↑ |
| Variance since March 2017 | 5.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 121 | 103 |
| May | 276 | 271 |
| June | 435 | 420 |
| July | 635 | 644 |
| August | 688 | 824 |
| September | 1,004 | 1,025 |
| October | 1,170 | 1,142 |
| November | 1,364 | 1,344 |
| December | 1,631 | 1,524 |
| January | 1,800 | 1,673 |
| February | 1,975 | 1,911 |
| March | 2,188 | 2,100 |
| April | 2,278 | 2,165 |
| May | 2,284 | 2,165 |
| June | 2,288 | 2,170 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 114 | 1,268 | 9.0% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 25 | 164 | 15.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 804 | 1,268 | 63.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 113 | 164 | 68.9% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 68 | 1,420 | 4.8% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,420 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,420 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

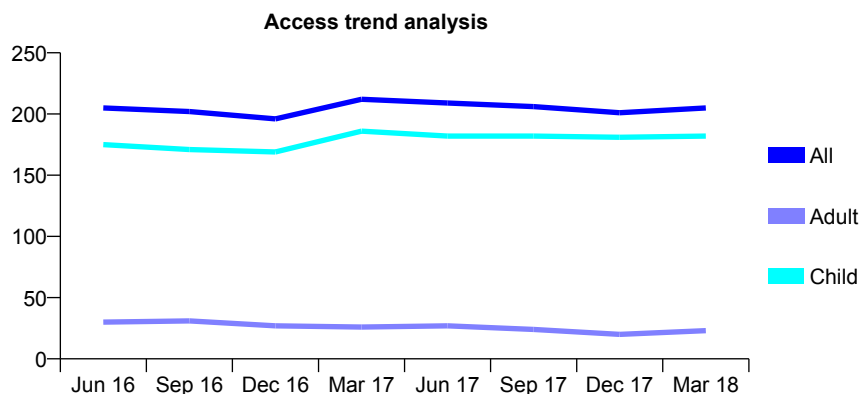
Q47 - Vital Signs At a Glance Contract Report for 731501/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR MJ GLOVER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

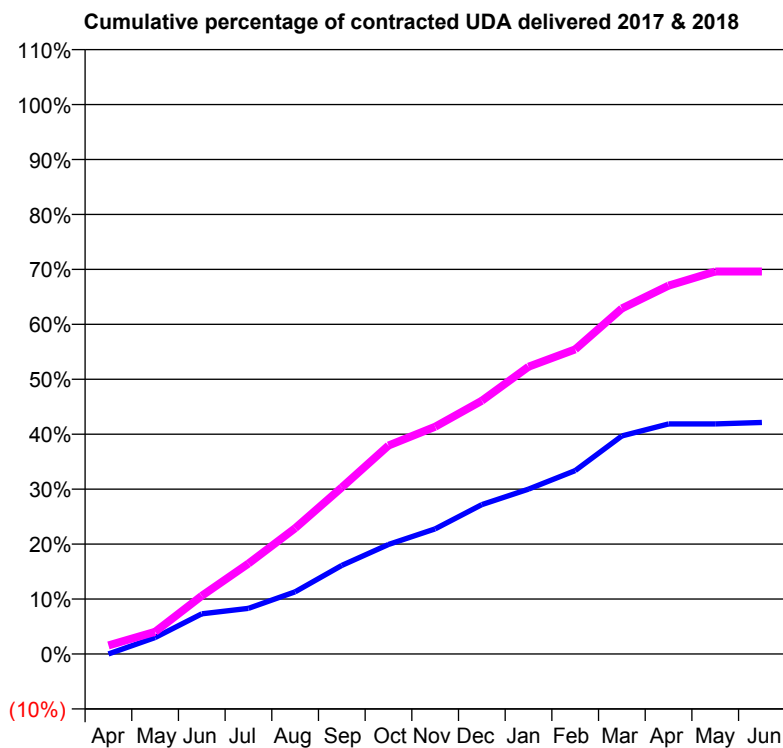
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 700 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £14,592.82 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 212 | |
| Quarter ending June 2017 | 209 | ↓ |
| Quarter ending September 2017 | 206 | ↓ |
| Quarter ending December 2017 | 201 | ↓ |
| Quarter ending March 2018 | 205 | → |
| Variance since March 2017 | (3.3%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 11 |
| May | 33 | 28 |
| June | 80 | 74 |
| July | 91 | 115 |
| August | 124 | 160 |
| September | 177 | 212 |
| October | 219 | 266 |
| November | 250 | 290 |
| December | 299 | 323 |
| January | 330 | 366 |
| February | 367 | 388 |
| March | 437 | 440 |
| April | 461 | 469 |
| May | 461 | 487 |
| June | 464 | 487 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 30 | 300 | 10.0% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 1 | 0.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 197 | 300 | 65.7% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 1 | 100.0% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 6 | 305 | 2.0% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 305 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 305 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

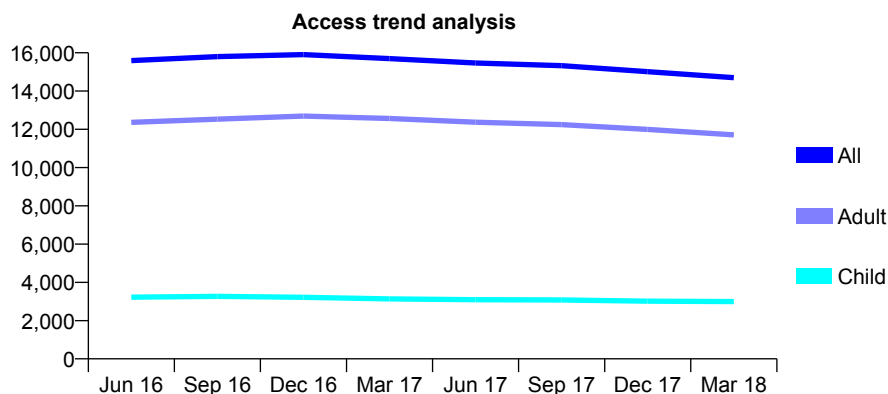
Q47 - Vital Signs At a Glance Contract Report for 732141/0001 - Year end March 2018

| | |
|----------------------|--------------------------------------|
| Name or company name | Mr Martin Kenyon and Mr Peter Kenyon |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 45,968 |
| Carry forward general activity (UDA) | 241 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,680,217.84 |

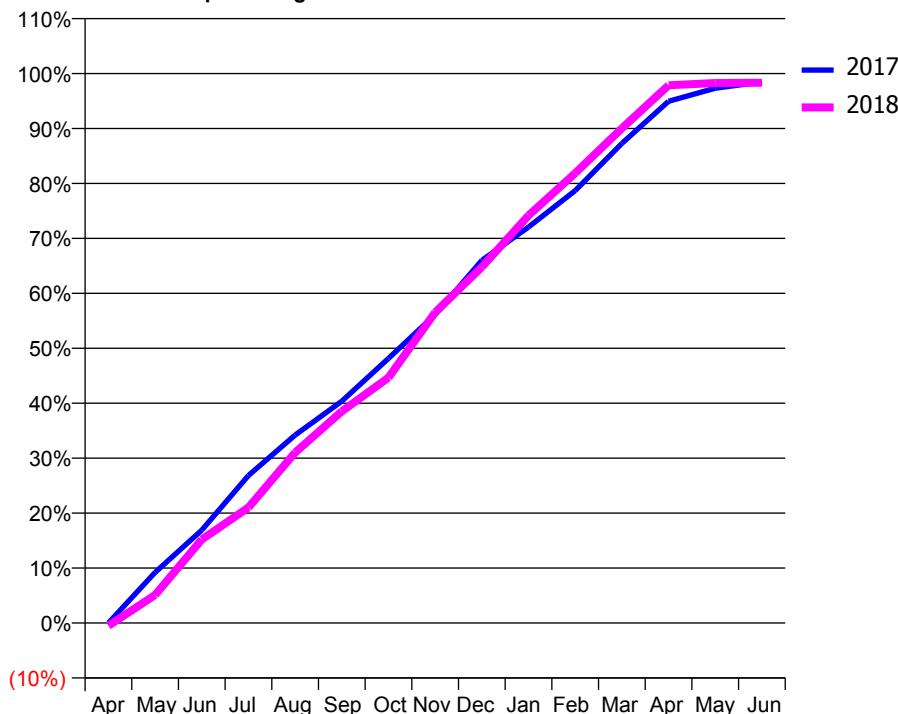
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 15,697 | |
| Quarter ending June 2017 | 15,467 | ↓ |
| Quarter ending September 2017 | 15,324 | → |
| Quarter ending December 2017 | 15,011 | ↓ |
| Quarter ending March 2018 | 14,702 | ↓ |
| Variance since March 2017 | (6.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 0 | -241 |
| May | 4,230 | 2,353 |
| June | 7,773 | 6,994 |
| July | 12,342 | 9,669 |
| August | 15,719 | 14,259 |
| September | 18,554 | 17,714 |
| October | 22,141 | 20,530 |
| November | 25,810 | 25,989 |
| December | 30,339 | 29,783 |
| January | 33,125 | 34,094 |
| February | 36,169 | 37,634 |
| March | 40,122 | 41,376 |
| April | 43,649 | 44,984 |
| May | 44,736 | 45,178 |
| June | 45,266 | 45,191 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 315 | 4,736 | 6.7% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,775 | 16,171 | 11.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,505 | 4,736 | 52.9% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,911 | 16,171 | 55.1% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 647 | 20,197 | 3.2% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 66 | 20,197 | 0.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 484 | 20,197 | 2.4% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 24 | 25 | 96.0% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 20 | 25 | 80.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

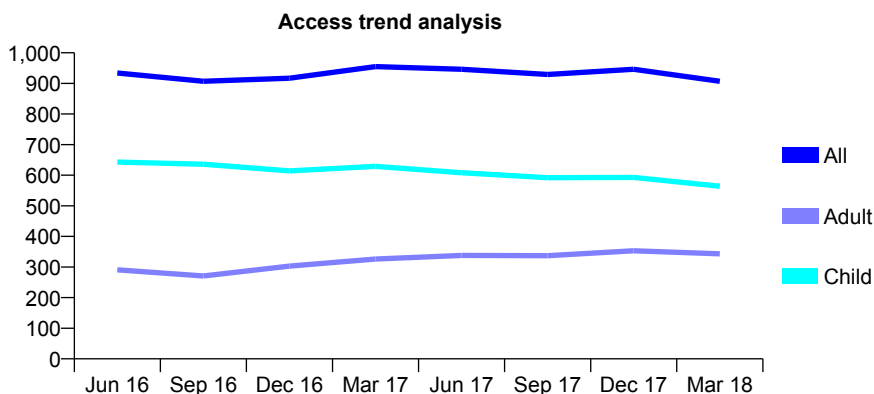
Q47 - Vital Signs At a Glance Contract Report for 736554/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Mill Hill Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

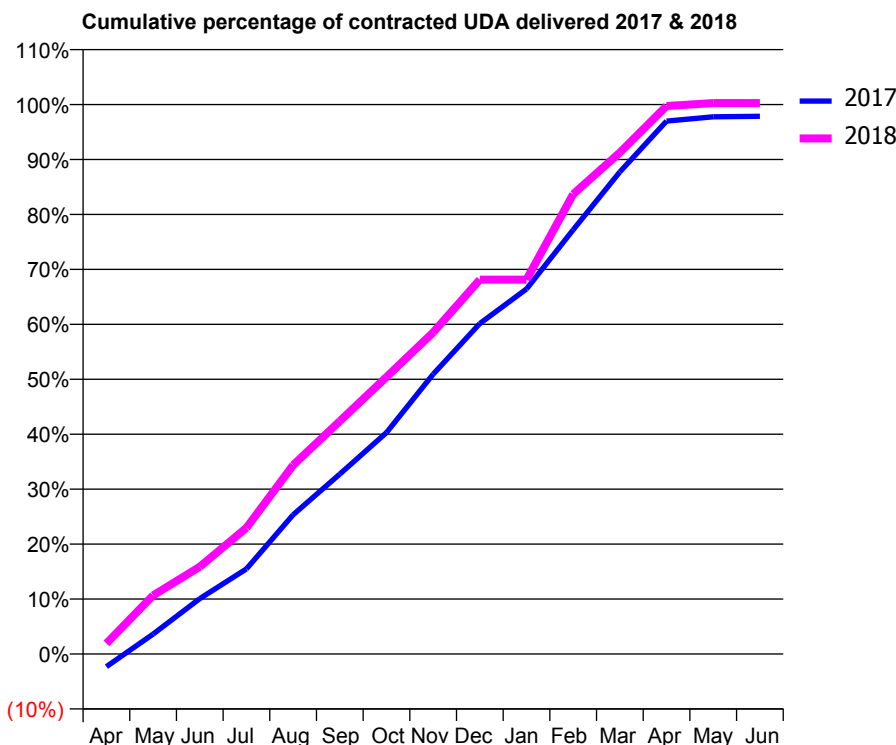
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,000 |
| Carry forward general activity (UDA) | 64 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £71,613.28 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 955 | |
| Quarter ending June 2017 | 946 | → |
| Quarter ending September 2017 | 929 | ↓ |
| Quarter ending December 2017 | 946 | → |
| Quarter ending March 2018 | 907 | ↓ |
| Variance since March 2017 | (5.0%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -69 | 58 |
| May | 109 | 320 |
| June | 303 | 477 |
| July | 465 | 689 |
| August | 761 | 1,031 |
| September | 982 | 1,271 |
| October | 1,209 | 1,513 |
| November | 1,527 | 1,755 |
| December | 1,805 | 2,044 |
| January | 1,993 | 2,044 |
| February | 2,316 | 2,511 |
| March | 2,632 | 2,738 |
| April | 2,910 | 2,992 |
| May | 2,933 | 3,008 |
| June | 2,936 | 3,008 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 158 | 1,023 | 15.4% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 74 | 338 | 21.9% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 599 | 1,023 | 58.6% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 115 | 338 | 34.0% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 68 | 1,369 | 5.0% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 1,369 | 0.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,369 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

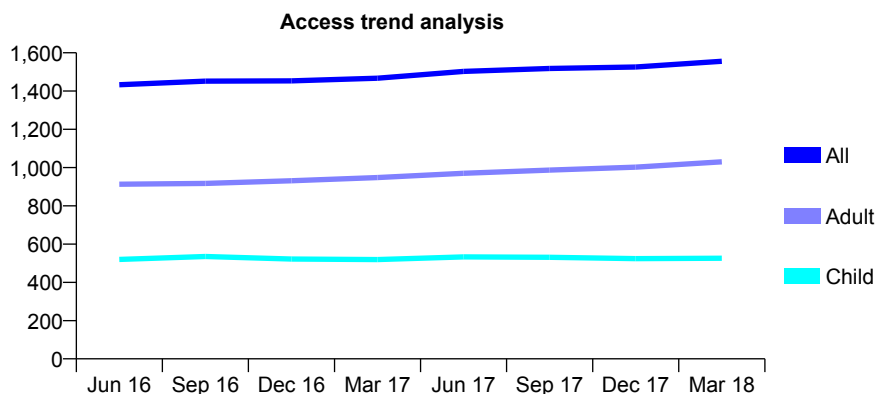
Q47 - Vital Signs At a Glance Contract Report for 739693/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR JC LORD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,760 |
| Carry forward general activity (UDA) | -31 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £42,173.25 |

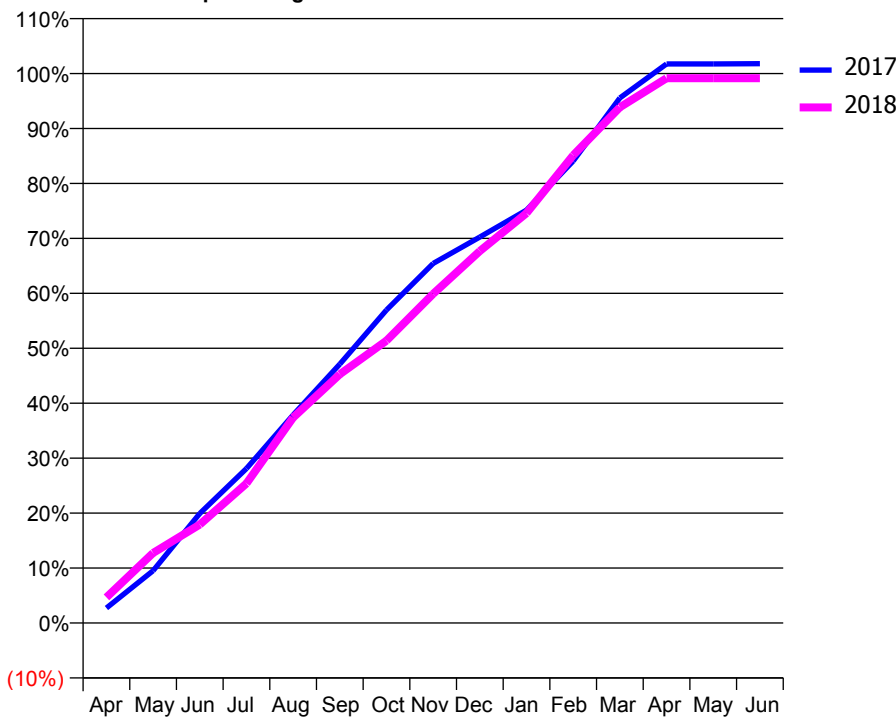
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,467 | |
| Quarter ending June 2017 | 1,503 | ↑ |
| Quarter ending September 2017 | 1,518 | → |
| Quarter ending December 2017 | 1,526 | → |
| Quarter ending March 2018 | 1,556 | → |
| Variance since March 2017 | 6.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 48 | 82 |
| May | 168 | 225 |
| June | 351 | 316 |
| July | 495 | 447 |
| August | 666 | 658 |
| September | 829 | 797 |
| October | 1,003 | 904 |
| November | 1,152 | 1,054 |
| December | 1,236 | 1,191 |
| January | 1,323 | 1,313 |
| February | 1,480 | 1,498 |
| March | 1,682 | 1,652 |
| April | 1,790 | 1,745 |
| May | 1,790 | 1,745 |
| June | 1,791 | 1,745 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 26 | 688 | 3.8% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 151 | 1,333 | 11.3% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 266 | 688 | 38.7% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 622 | 1,333 | 46.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 50 | 1,015 | 4.9% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,015 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 1,015 | 0.7% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

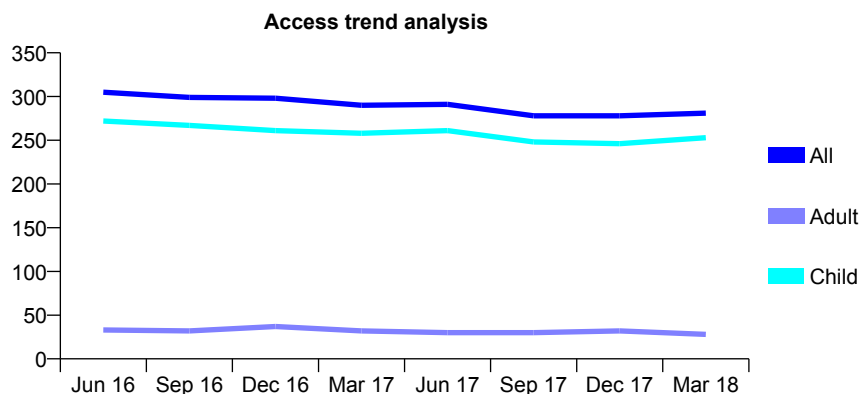
Q47 - Vital Signs At a Glance Contract Report for 740756/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR MP COYLE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,400 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £32,086.35 |

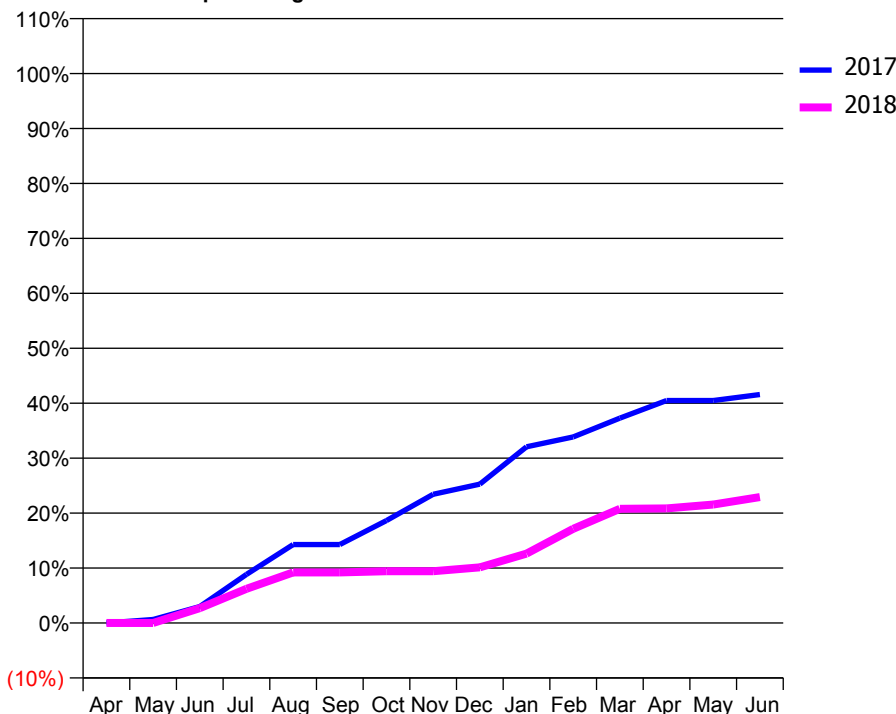
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 290 | |
| Quarter ending June 2017 | 291 | → |
| Quarter ending September 2017 | 278 | ↓ |
| Quarter ending December 2017 | 278 | → |
| Quarter ending March 2018 | 281 | → |
| Variance since March 2017 | (3.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 9 | 0 |
| June | 42 | 38 |
| July | 124 | 87 |
| August | 200 | 129 |
| September | 200 | 129 |
| October | 261 | 132 |
| November | 328 | 132 |
| December | 354 | 142 |
| January | 449 | 177 |
| February | 474 | 240 |
| March | 522 | 291 |
| April | 567 | 292 |
| May | 567 | 302 |
| June | 582 | 321 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 11 | 294 | 3.7% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 2 | 0.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 139 | 294 | 47.3% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 2 | 50.0% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 303 | 0.0% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 303 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 303 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

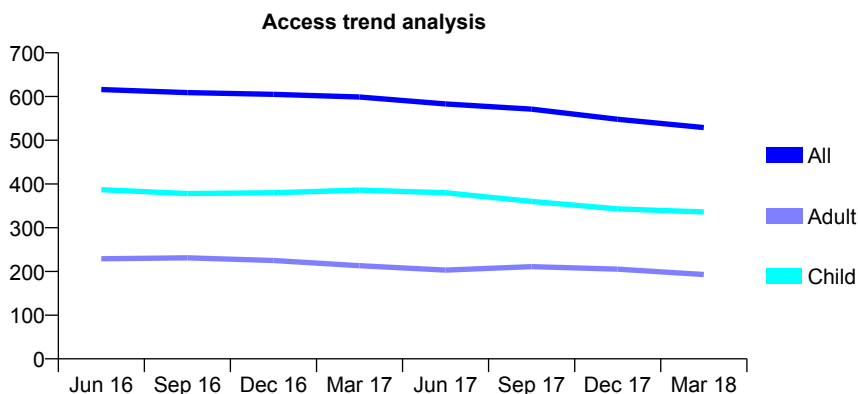
Q47 - Vital Signs At a Glance Contract Report for 741493/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MISS IE GOTT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,370 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £29,083.73 |

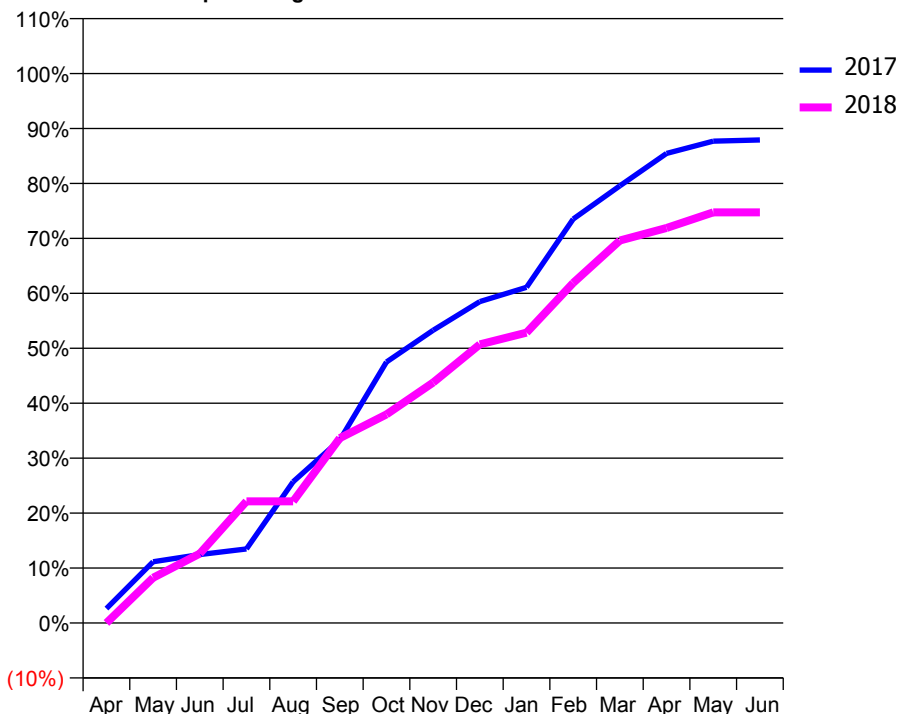
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 599 | |
| Quarter ending June 2017 | 583 | ↓ |
| Quarter ending September 2017 | 571 | ↓ |
| Quarter ending December 2017 | 548 | ↓ |
| Quarter ending March 2018 | 529 | ↓ |
| Variance since March 2017 | (11.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 36 | 0 |
| May | 153 | 113 |
| June | 171 | 173 |
| July | 185 | 303 |
| August | 352 | 303 |
| September | 456 | 461 |
| October | 651 | 520 |
| November | 730 | 600 |
| December | 801 | 695 |
| January | 837 | 724 |
| February | 1,007 | 848 |
| March | 1,090 | 954 |
| April | 1,171 | 985 |
| May | 1,201 | 1,024 |
| June | 1,204 | 1,024 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 42 | 464 | 9.1% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 35 | 179 | 19.6% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 237 | 464 | 51.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 66 | 179 | 36.9% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 39 | 616 | 6.3% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 616 | 0.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 616 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

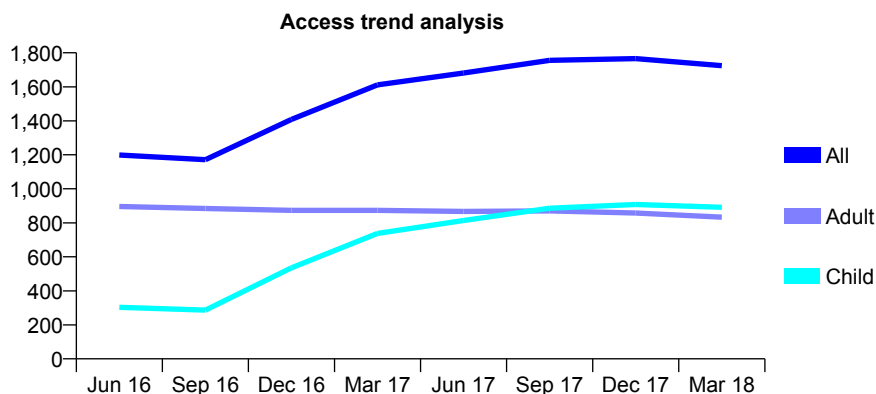
Q47 - Vital Signs At a Glance Contract Report for 743313/0002 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Mr David Melia and Mr Christopher Reid |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 15/06/2013 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,246 |
| Carry forward general activity (UDA) | 232 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £75,189.51 |

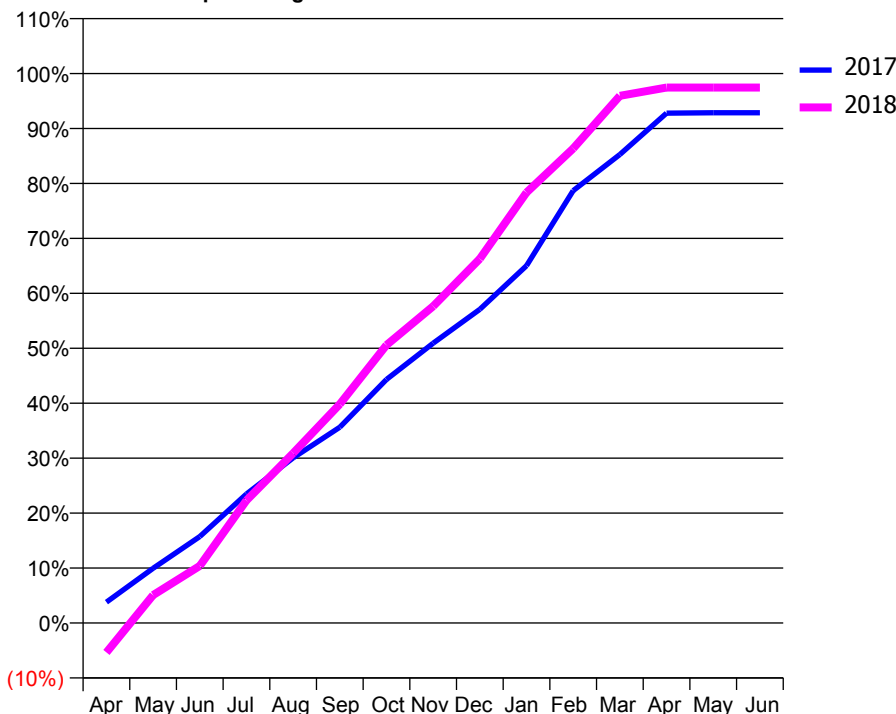
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,611 | |
| Quarter ending June 2017 | 1,681 | ↑ |
| Quarter ending September 2017 | 1,756 | ↑ |
| Quarter ending December 2017 | 1,766 | → |
| Quarter ending March 2018 | 1,724 | ↓ |
| Variance since March 2017 | 7.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 124 | -175 |
| May | 323 | 165 |
| June | 511 | 337 |
| July | 762 | 725 |
| August | 975 | 1,003 |
| September | 1,156 | 1,293 |
| October | 1,439 | 1,642 |
| November | 1,653 | 1,871 |
| December | 1,853 | 2,152 |
| January | 2,111 | 2,543 |
| February | 2,554 | 2,803 |
| March | 2,768 | 3,114 |
| April | 3,011 | 3,163 |
| May | 3,014 | 3,163 |
| June | 3,014 | 3,163 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 58 | 1,193 | 4.9% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 89 | 987 | 9.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 584 | 1,193 | 49.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 512 | 987 | 51.9% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 128 | 2,096 | 6.1% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 10 | 2,096 | 0.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 2,096 | 0.4% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

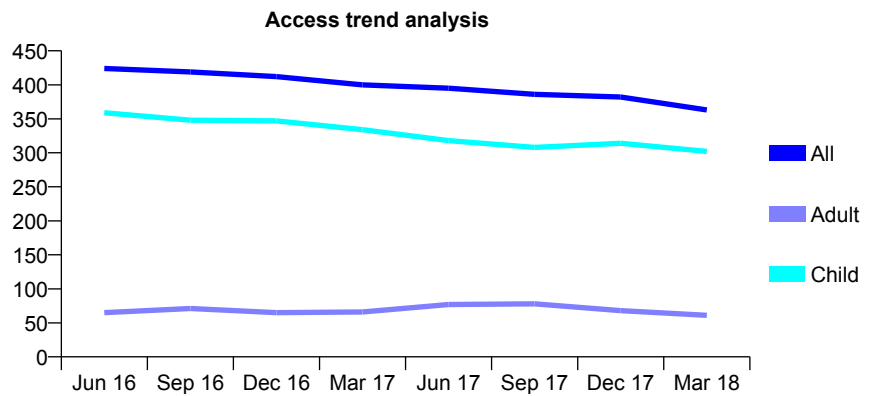
Q47 - Vital Signs At a Glance Contract Report for 745219/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | MR BA M'CLOUGHLIN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £35,862.42 |

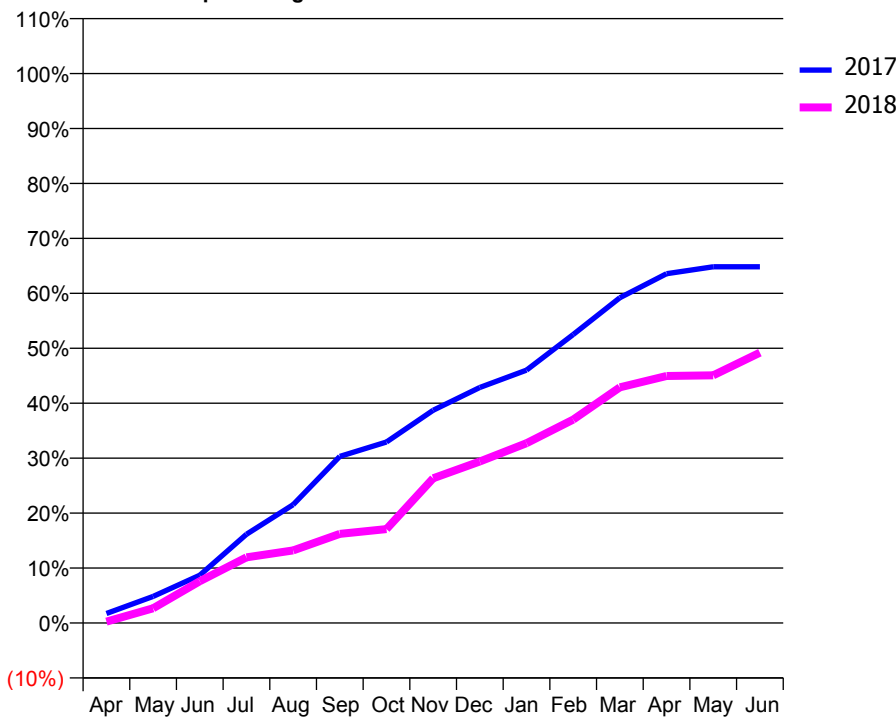
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 400 | |
| Quarter ending June 2017 | 395 | ↓ |
| Quarter ending September 2017 | 386 | ↓ |
| Quarter ending December 2017 | 382 | ↓ |
| Quarter ending March 2018 | 363 | ↓ |
| Variance since March 2017 | (9.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 26 | 4 |
| May | 73 | 40 |
| June | 131 | 114 |
| July | 242 | 179 |
| August | 323 | 198 |
| September | 455 | 243 |
| October | 494 | 257 |
| November | 581 | 395 |
| December | 643 | 441 |
| January | 690 | 491 |
| February | 788 | 555 |
| March | 888 | 643 |
| April | 953 | 674 |
| May | 972 | 676 |
| June | 972 | 738 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 96 | 614 | 15.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 440 | 614 | 71.7% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 15 | 574 | 2.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 574 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 574 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

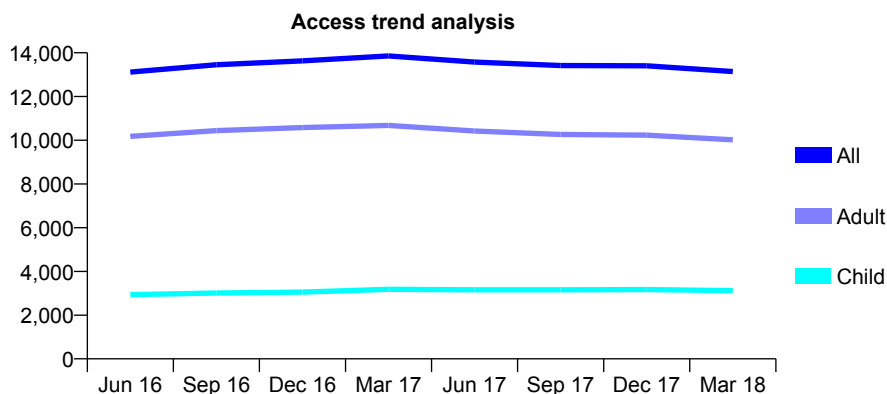
Q47 - Vital Signs At a Glance Contract Report for 746088/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MISS JM FORDE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 37,842 |
| Carry forward general activity (UDA) | -185 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £926,255.61 |

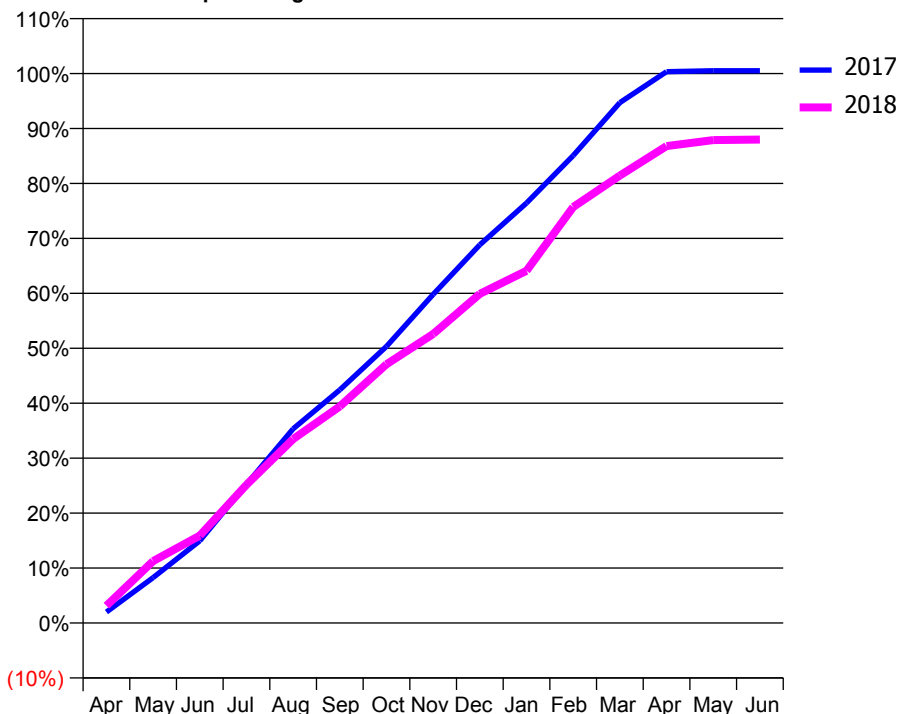
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 13,859 | |
| Quarter ending June 2017 | 13,577 | ↓ |
| Quarter ending September 2017 | 13,420 | ↓ |
| Quarter ending December 2017 | 13,403 | → |
| Quarter ending March 2018 | 13,145 | ↓ |
| Variance since March 2017 | (5.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 757 | 1,193 |
| May | 3,122 | 4,263 |
| June | 5,662 | 6,016 |
| July | 9,556 | 9,519 |
| August | 13,372 | 12,667 |
| September | 16,061 | 14,915 |
| October | 19,047 | 17,819 |
| November | 22,628 | 19,902 |
| December | 26,047 | 22,668 |
| January | 28,924 | 24,256 |
| February | 32,192 | 28,644 |
| March | 35,841 | 30,818 |
| April | 37,966 | 32,842 |
| May | 38,027 | 33,261 |
| June | 38,027 | 33,297 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 237 | 4,310 | 5.5% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,689 | 13,657 | 12.4% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,585 | 4,310 | 60.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,080 | 13,657 | 59.2% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 753 | 18,038 | 4.2% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 507 | 18,038 | 2.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 393 | 18,038 | 2.2% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | 100.0% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

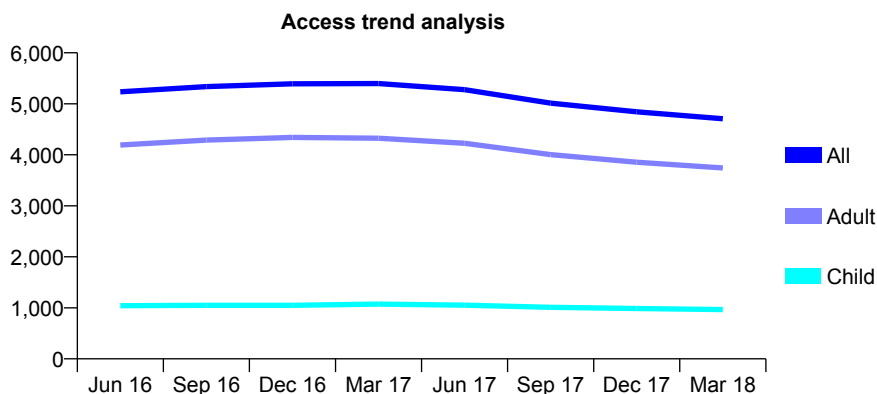
Q47 - Vital Signs At a Glance Contract Report for 746088/0002 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MISS JM FORDE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2006 |
| Contract end date | |

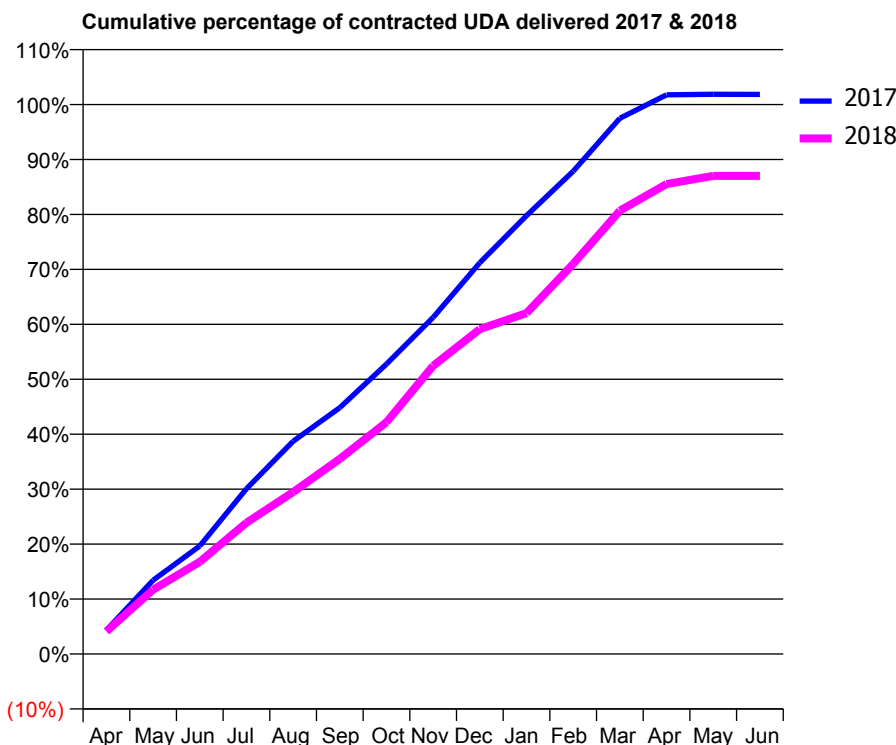
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,000 |
| Carry forward general activity (UDA) | -256 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £334,794.37 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 5,398 | |
| Quarter ending June 2017 | 5,277 | ↓ |
| Quarter ending September 2017 | 5,014 | ↓ |
| Quarter ending December 2017 | 4,843 | ↓ |
| Quarter ending March 2018 | 4,708 | ↓ |
| Variance since March 2017 | (12.8%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 611 | 577 |
| May | 1,881 | 1,641 |
| June | 2,753 | 2,348 |
| July | 4,210 | 3,344 |
| August | 5,421 | 4,128 |
| September | 6,276 | 4,970 |
| October | 7,387 | 5,906 |
| November | 8,577 | 7,345 |
| December | 9,969 | 8,277 |
| January | 11,169 | 8,686 |
| February | 12,300 | 9,938 |
| March | 13,650 | 11,294 |
| April | 14,247 | 11,972 |
| May | 14,259 | 12,181 |
| June | 14,257 | 12,181 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 106 | 1,447 | 7.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 787 | 5,055 | 15.6% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 851 | 1,447 | 58.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,611 | 5,055 | 51.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 294 | 6,558 | 4.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 213 | 6,558 | 3.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 271 | 6,558 | 4.1% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

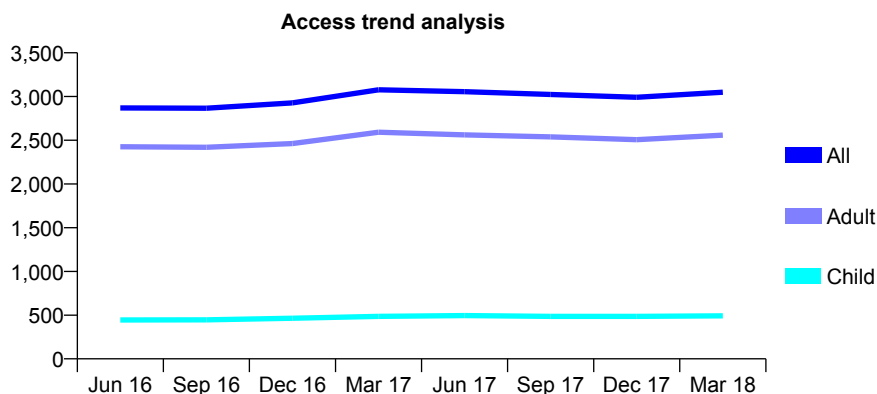
Q47 - Vital Signs At a Glance Contract Report for 746088/0003 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MISS JM FORDE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

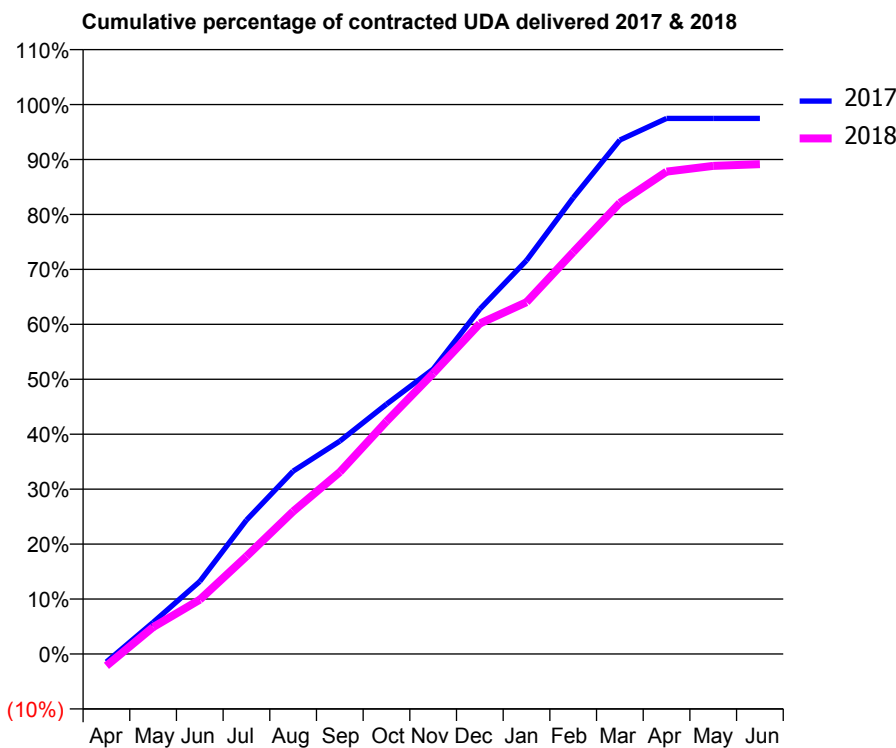
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,000 |
| Carry forward general activity (UDA) | 203 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £229,797.91 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,077 | |
| Quarter ending June 2017 | 3,056 | → |
| Quarter ending September 2017 | 3,024 | ↓ |
| Quarter ending December 2017 | 2,991 | ↓ |
| Quarter ending March 2018 | 3,050 | → |
| Variance since March 2017 | (0.9%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -117 | -173 |
| May | 461 | 391 |
| June | 1,058 | 791 |
| July | 1,949 | 1,422 |
| August | 2,662 | 2,076 |
| September | 3,099 | 2,650 |
| October | 3,638 | 3,387 |
| November | 4,147 | 4,086 |
| December | 5,022 | 4,812 |
| January | 5,729 | 5,123 |
| February | 6,643 | 5,850 |
| March | 7,482 | 6,569 |
| April | 7,798 | 7,022 |
| May | 7,797 | 7,106 |
| June | 7,797 | 7,131 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 33 | 664 | 5.0% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 334 | 3,036 | 11.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 328 | 664 | 49.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,578 | 3,036 | 52.0% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 84 | 3,809 | 2.2% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 74 | 3,809 | 1.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 78 | 3,809 | 2.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

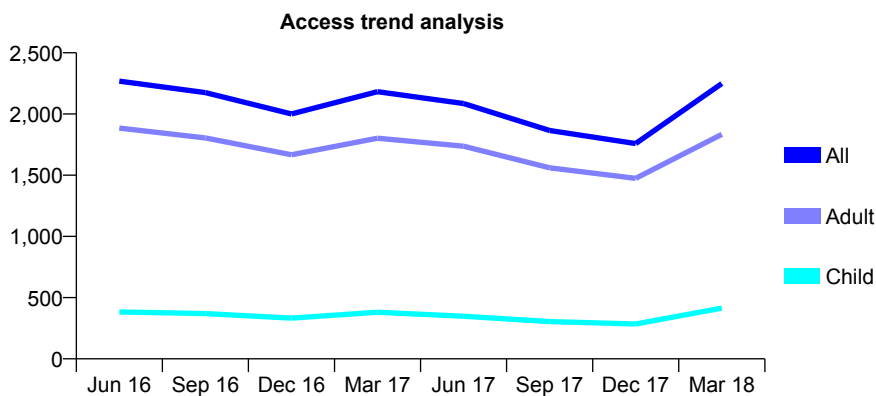
Q47 - Vital Signs At a Glance Contract Report for 748501/0001 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Miss K Mayle and Mr J Tidswell |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,998 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £163,188.80 |

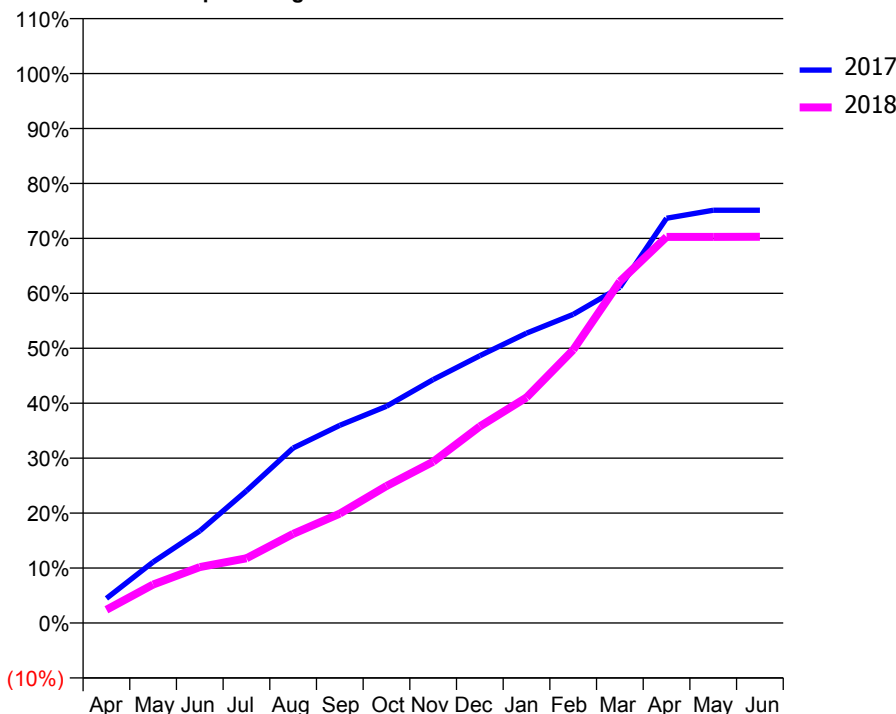
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,183 | |
| Quarter ending June 2017 | 2,085 | ↓ |
| Quarter ending September 2017 | 1,865 | ↓ |
| Quarter ending December 2017 | 1,759 | ↓ |
| Quarter ending March 2018 | 2,249 | ↑ |
| Variance since March 2017 | 3.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 313 | 169 |
| May | 778 | 490 |
| June | 1,172 | 713 |
| July | 1,684 | 824 |
| August | 2,228 | 1,134 |
| September | 2,517 | 1,393 |
| October | 2,761 | 1,745 |
| November | 3,101 | 2,055 |
| December | 3,405 | 2,504 |
| January | 3,691 | 2,872 |
| February | 3,930 | 3,478 |
| March | 4,275 | 4,350 |
| April | 5,155 | 4,917 |
| May | 5,257 | 4,918 |
| June | 5,257 | 4,919 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 10 | 514 | 1.9% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 162 | 2,393 | 6.8% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 122 | 514 | 23.7% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 660 | 2,393 | 27.6% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 154 | 2,605 | 5.9% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 24 | 2,605 | 0.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 36 | 2,605 | 1.4% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

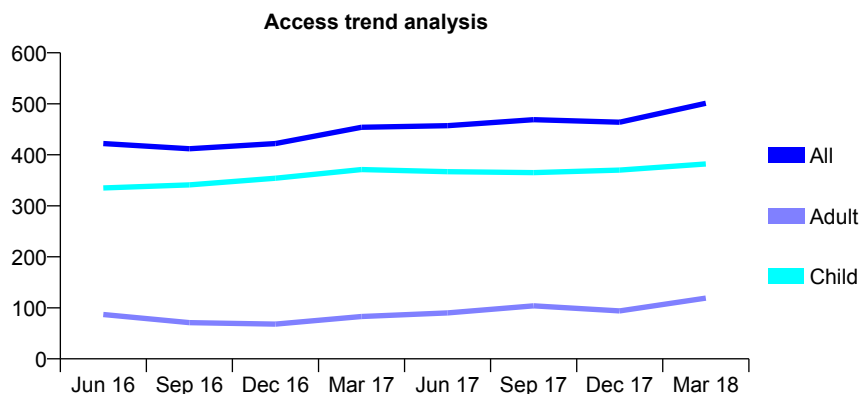
Q47 - Vital Signs At a Glance Contract Report for 751650/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MISS ST KHAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2010 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,235 |
| Carry forward general activity (UDA) | 26 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £34,381.06 |

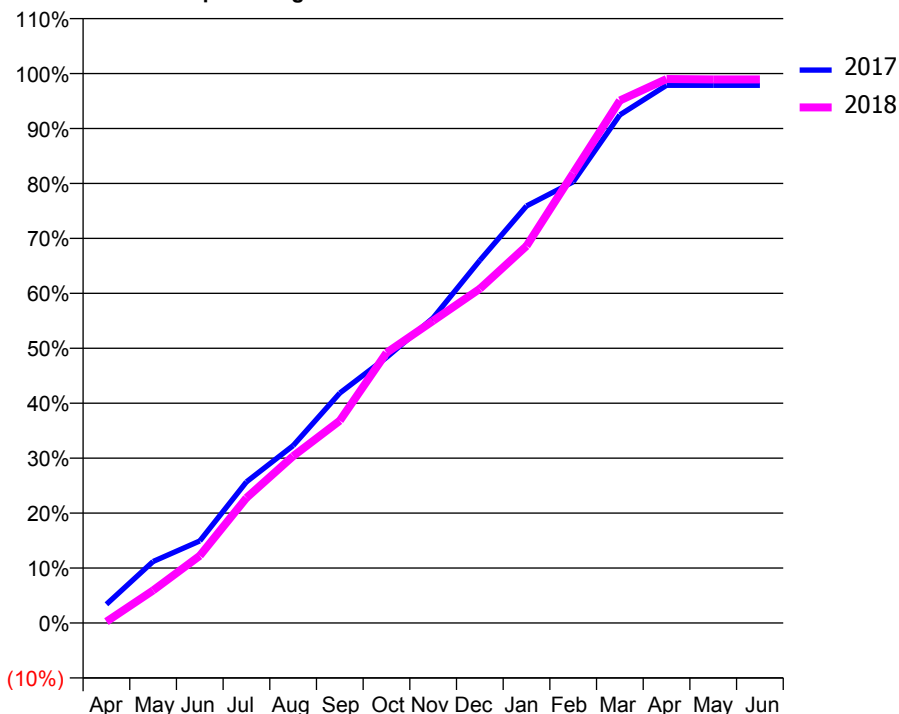
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 454 | |
| Quarter ending June 2017 | 457 | → |
| Quarter ending September 2017 | 469 | ↑ |
| Quarter ending December 2017 | 464 | ↓ |
| Quarter ending March 2018 | 501 | ↑ |
| Variance since March 2017 | 10.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 42 | 3 |
| May | 138 | 73 |
| June | 185 | 151 |
| July | 317 | 281 |
| August | 399 | 375 |
| September | 517 | 455 |
| October | 597 | 607 |
| November | 686 | 679 |
| December | 815 | 751 |
| January | 937 | 847 |
| February | 992 | 1,011 |
| March | 1,142 | 1,174 |
| April | 1,209 | 1,223 |
| May | 1,209 | 1,222 |
| June | 1,209 | 1,222 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 89 | 690 | 12.9% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 111 | 0.9% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 467 | 690 | 67.7% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5 | 111 | 4.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 23 | 806 | 2.9% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 806 | 0.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 806 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

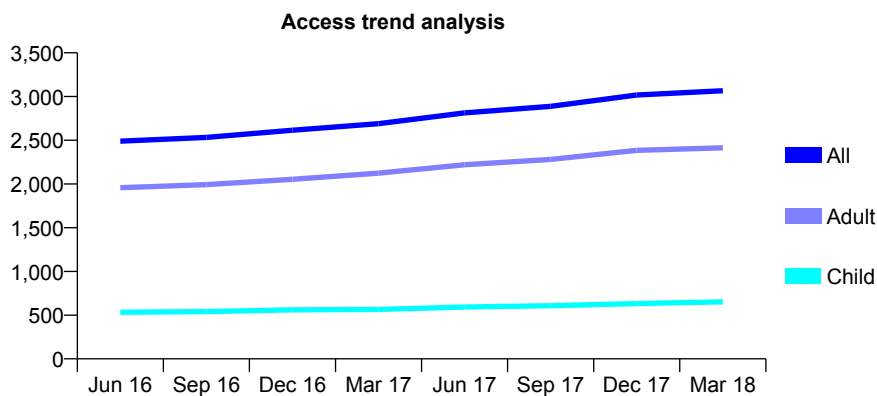
Q47 - Vital Signs At a Glance Contract Report for 751650/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MISS ST KHAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,458 |
| Carry forward general activity (UDA) | 813 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £235,118.74 |

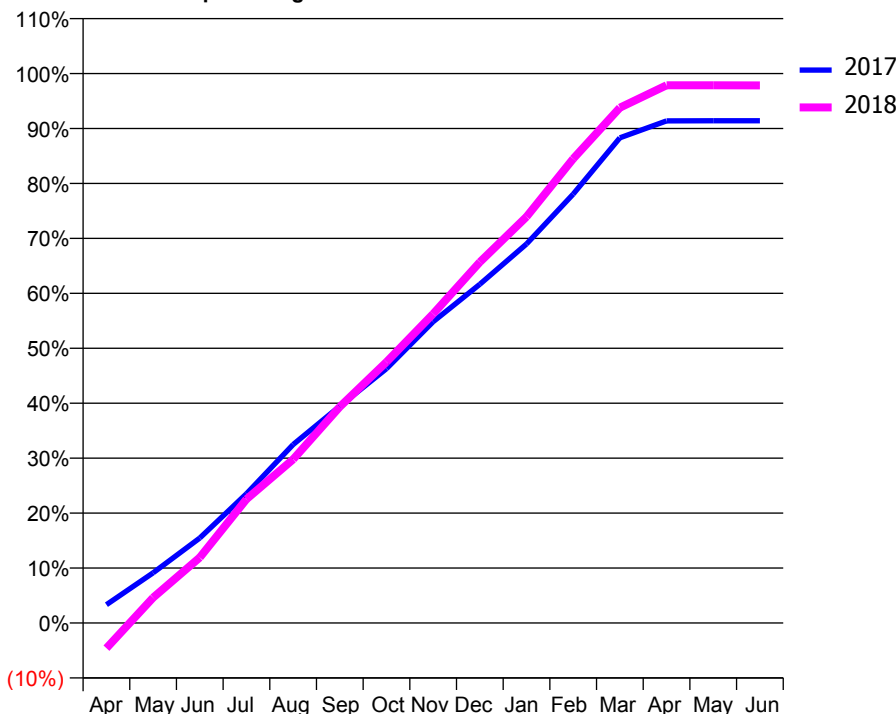
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 2,689 | |
| Quarter ending June 2017 | 2,813 | ↑ |
| Quarter ending September 2017 | 2,887 | ↑ |
| Quarter ending December 2017 | 3,017 | ↑ |
| Quarter ending March 2018 | 3,066 | → |
| Variance since March 2017 | 14.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 315 | -435 |
| May | 864 | 436 |
| June | 1,463 | 1,127 |
| July | 2,224 | 2,132 |
| August | 3,071 | 2,816 |
| September | 3,733 | 3,722 |
| October | 4,378 | 4,493 |
| November | 5,186 | 5,321 |
| December | 5,830 | 6,212 |
| January | 6,524 | 6,992 |
| February | 7,383 | 7,991 |
| March | 8,350 | 8,869 |
| April | 8,643 | 9,255 |
| May | 8,645 | 9,255 |
| June | 8,645 | 9,253 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 157 | 1,099 | 14.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 615 | 4,038 | 15.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 648 | 1,099 | 59.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,440 | 4,038 | 60.4% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 240 | 5,162 | 4.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 71 | 5,162 | 1.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 5,162 | 0.1% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

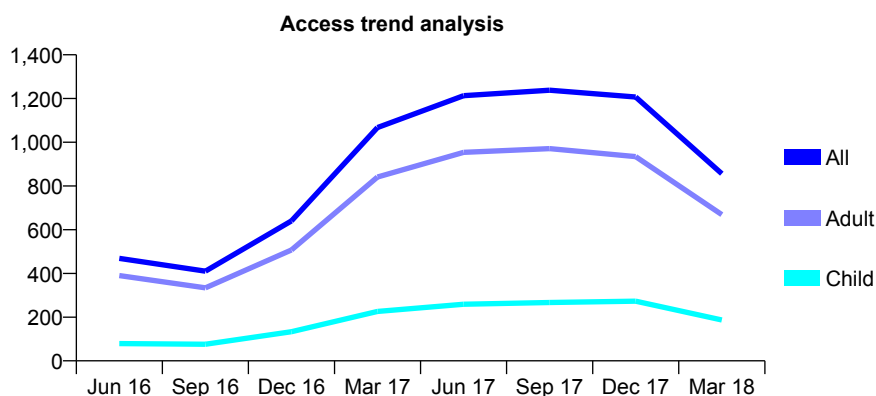
Q47 - Vital Signs At a Glance Contract Report for 752398/0002 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MISS KE MAYLE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,409 |
| Carry forward general activity (UDA) | -13 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £54,310.55 |

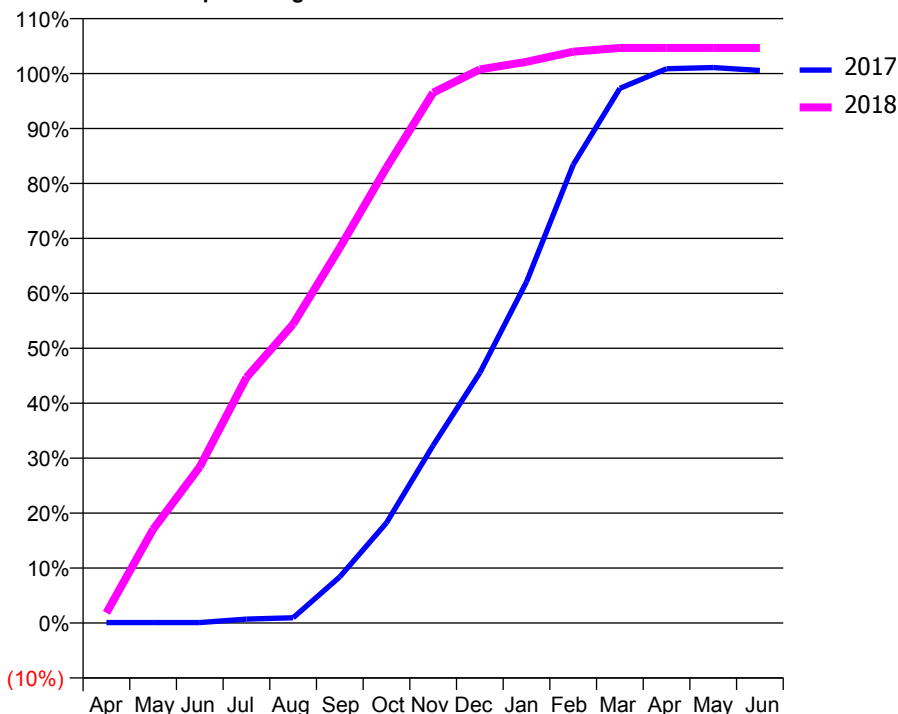
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 1,067 | |
| Quarter ending June 2017 | 1,213 | ↑ |
| Quarter ending September 2017 | 1,238 | ↑ |
| Quarter ending December 2017 | 1,207 | ↓ |
| Quarter ending March 2018 | 856 | ↓ |
| Variance since March 2017 | (19.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 2 | 45 |
| May | 2 | 410 |
| June | 2 | 685 |
| July | 17 | 1,077 |
| August | 23 | 1,310 |
| September | 202 | 1,645 |
| October | 439 | 1,997 |
| November | 779 | 2,325 |
| December | 1,097 | 2,427 |
| January | 1,496 | 2,460 |
| February | 2,009 | 2,505 |
| March | 2,344 | 2,521 |
| April | 2,430 | 2,521 |
| May | 2,435 | 2,521 |
| June | 2,422 | 2,521 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 21 | 291 | 7.2% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 78 | 933 | 8.4% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 101 | 291 | 34.7% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 290 | 933 | 31.1% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 100 | 1,169 | 8.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 12 | 1,169 | 1.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 1,169 | 2.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

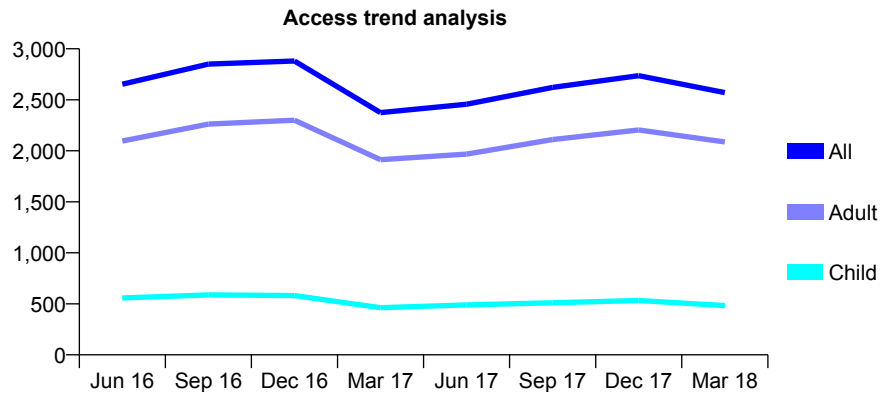
Q47 - Vital Signs At a Glance Contract Report for 752398/0003 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MISS KE MAYLE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 31/08/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,800 |
| Carry forward general activity (UDA) | 33 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £127,786.45 |

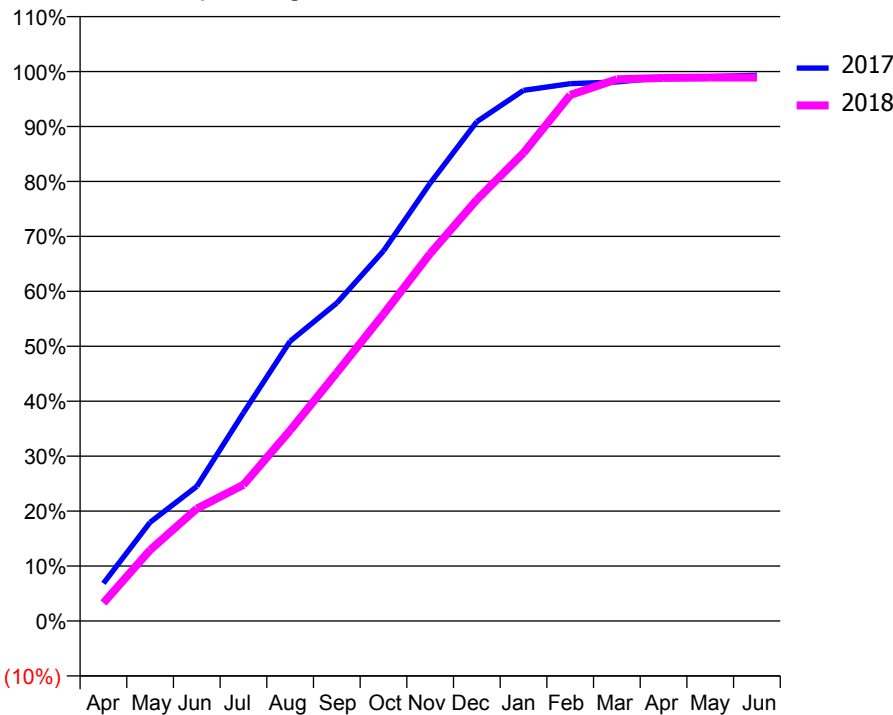
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,375 | |
| Quarter ending June 2017 | 2,457 | ↑ |
| Quarter ending September 2017 | 2,621 | ↑ |
| Quarter ending December 2017 | 2,737 | ↑ |
| Quarter ending March 2018 | 2,570 | ↓ |
| Variance since March 2017 | 8.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 329 | 158 |
| May | 863 | 621 |
| June | 1,176 | 982 |
| July | 1,819 | 1,190 |
| August | 2,445 | 1,665 |
| September | 2,777 | 2,170 |
| October | 3,232 | 2,681 |
| November | 3,825 | 3,210 |
| December | 4,361 | 3,680 |
| January | 4,636 | 4,089 |
| February | 4,694 | 4,595 |
| March | 4,709 | 4,732 |
| April | 4,748 | 4,744 |
| May | 4,755 | 4,747 |
| June | 4,767 | 4,747 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 45 | 777 | 5.8% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 372 | 2,938 | 12.7% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 309 | 777 | 39.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 875 | 2,938 | 29.8% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 210 | 2,620 | 8.0% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 43 | 2,620 | 1.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 52 | 2,620 | 2.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

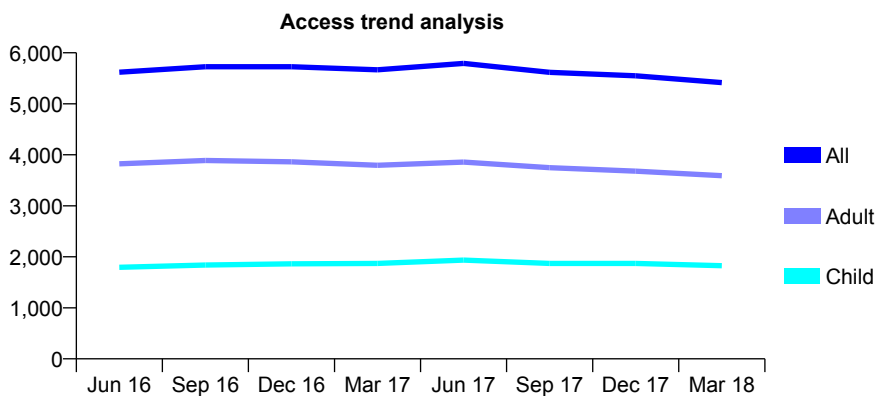
Q47 - Vital Signs At a Glance Contract Report for 755125/0003 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR AM MALIK |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

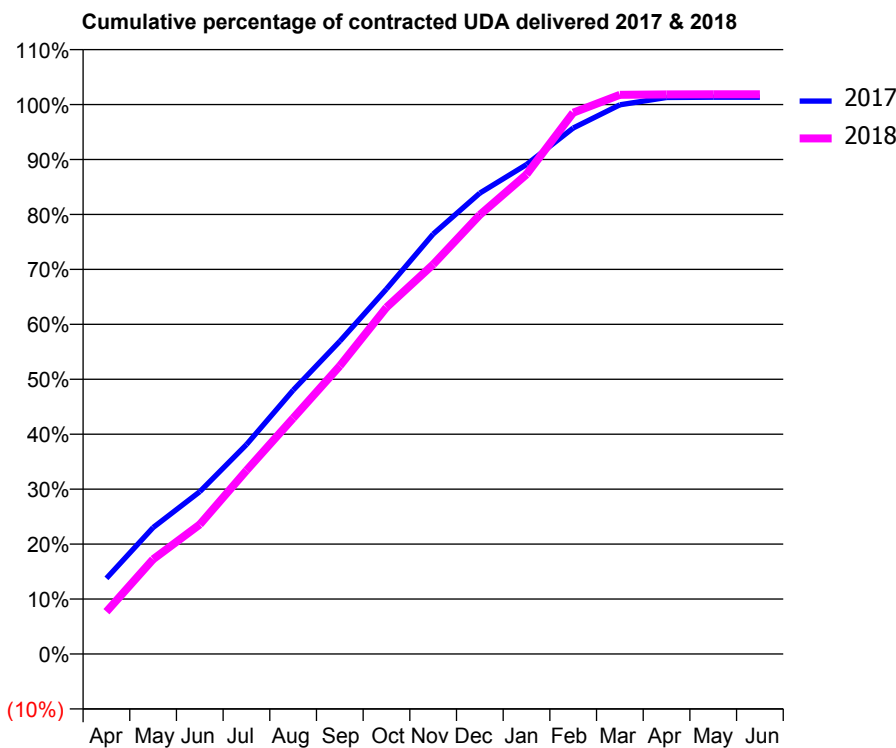
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,265 |
| Carry forward general activity (UDA) | -202 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £401,397.30 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,666 | |
| Quarter ending June 2017 | 5,793 | ↑ |
| Quarter ending September 2017 | 5,618 | ↓ |
| Quarter ending December 2017 | 5,550 | ↓ |
| Quarter ending March 2018 | 5,415 | ↓ |
| Variance since March 2017 | (4.4%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,101 | 1,176 |
| May | 3,513 | 2,630 |
| June | 4,509 | 3,599 |
| July | 5,817 | 5,101 |
| August | 7,330 | 6,552 |
| September | 8,688 | 8,002 |
| October | 10,140 | 9,630 |
| November | 11,665 | 10,822 |
| December | 12,804 | 12,200 |
| January | 13,596 | 13,322 |
| February | 14,612 | 15,037 |
| March | 15,256 | 15,536 |
| April | 15,460 | 15,545 |
| May | 15,466 | 15,549 |
| June | 15,467 | 15,549 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 286 | 3,169 | 9.0% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 866 | 5,055 | 17.1% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,702 | 3,169 | 53.7% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,412 | 5,055 | 47.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 806 | 7,210 | 11.2% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 28 | 7,210 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 28 | 7,210 | 0.4% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

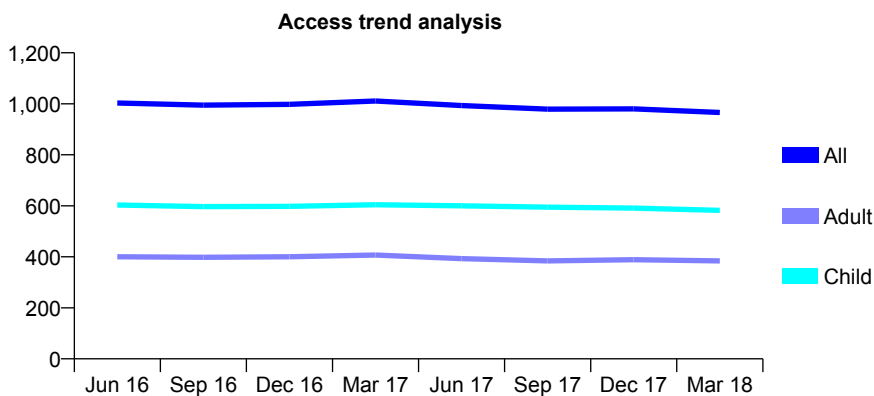
Q47 - Vital Signs At a Glance Contract Report for 75559/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR SA DADABHAI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,006 |
| Carry forward general activity (UDA) | -43 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £76,559.36 |

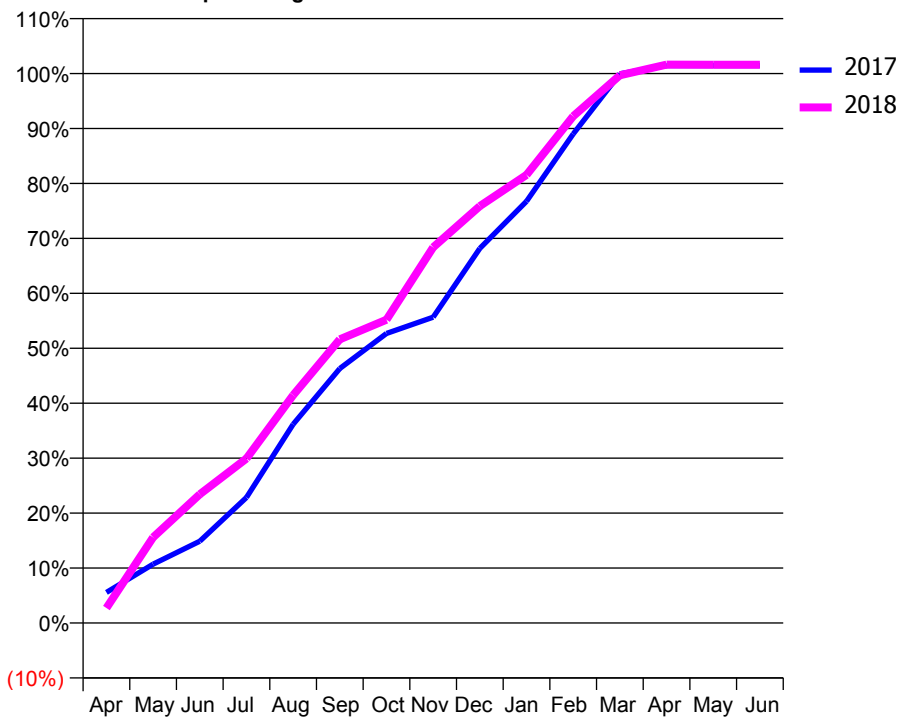
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,011 | |
| Quarter ending June 2017 | 993 | ↓ |
| Quarter ending September 2017 | 979 | ↓ |
| Quarter ending December 2017 | 980 | → |
| Quarter ending March 2018 | 966 | ↓ |
| Variance since March 2017 | (4.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 167 | 82 |
| May | 322 | 468 |
| June | 448 | 704 |
| July | 687 | 900 |
| August | 1,087 | 1,247 |
| September | 1,392 | 1,552 |
| October | 1,584 | 1,659 |
| November | 1,673 | 2,055 |
| December | 2,049 | 2,281 |
| January | 2,307 | 2,451 |
| February | 2,676 | 2,772 |
| March | 3,004 | 2,996 |
| April | 3,049 | 3,055 |
| May | 3,049 | 3,054 |
| June | 3,049 | 3,054 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 201 | 1,184 | 17.0% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 78 | 480 | 16.3% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 776 | 1,184 | 65.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 291 | 480 | 60.6% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 83 | 1,671 | 5.0% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,671 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,671 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

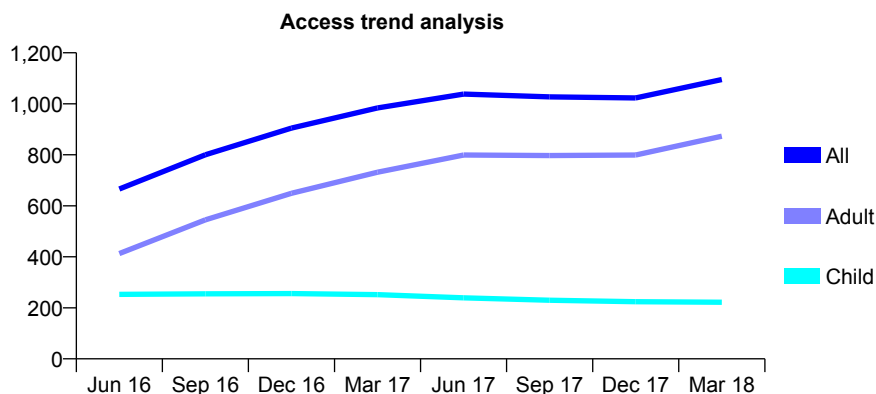
Q47 - Vital Signs At a Glance Contract Report for 779490/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | MR M RADOVANOVICH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 05/05/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,315 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £51,719.10 |

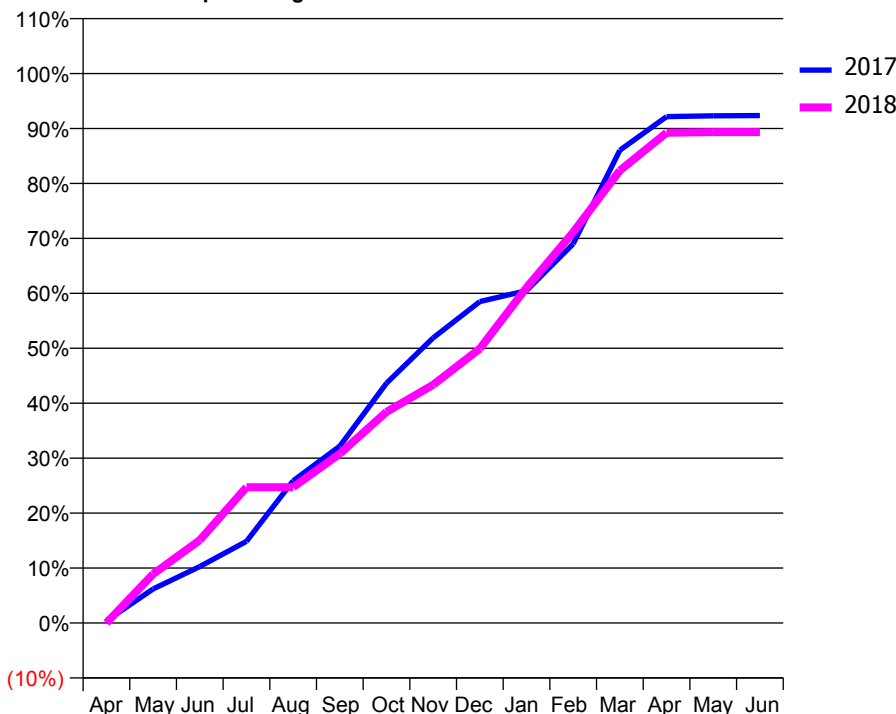
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 984 | |
| Quarter ending June 2017 | 1,038 | ↑ |
| Quarter ending September 2017 | 1,027 | ↓ |
| Quarter ending December 2017 | 1,023 | → |
| Quarter ending March 2018 | 1,095 | ↑ |
| Variance since March 2017 | 11.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 9 | 0 |
| May | 144 | 206 |
| June | 238 | 349 |
| July | 344 | 572 |
| August | 599 | 572 |
| September | 745 | 713 |
| October | 1,010 | 890 |
| November | 1,201 | 1,004 |
| December | 1,354 | 1,156 |
| January | 1,400 | 1,413 |
| February | 1,597 | 1,646 |
| March | 1,992 | 1,906 |
| April | 2,134 | 2,065 |
| May | 2,137 | 2,068 |
| June | 2,138 | 2,068 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 23 | 349 | 6.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 71 | 868 | 8.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 222 | 349 | 63.6% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 332 | 868 | 38.2% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 7 | 1,237 | 0.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,237 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,237 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

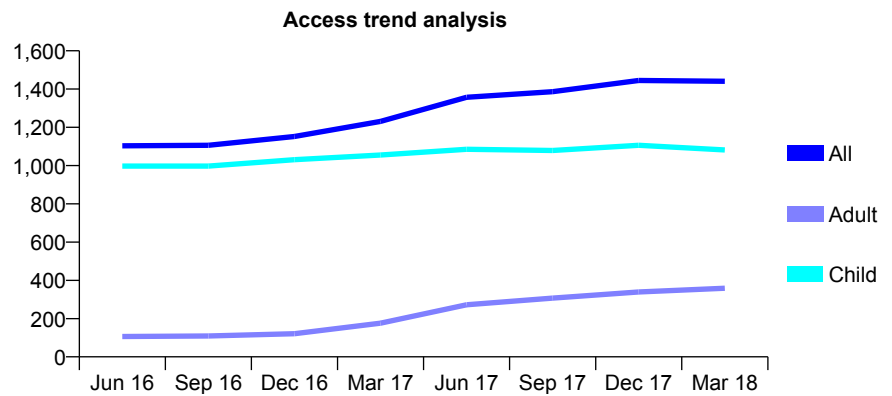
Q47 - Vital Signs At a Glance Contract Report for 781525/0001 - Year end March 2018

| | |
|----------------------|---|
| Name or company name | Ardent Dental Care Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2012 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,404 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £81,402.85 |

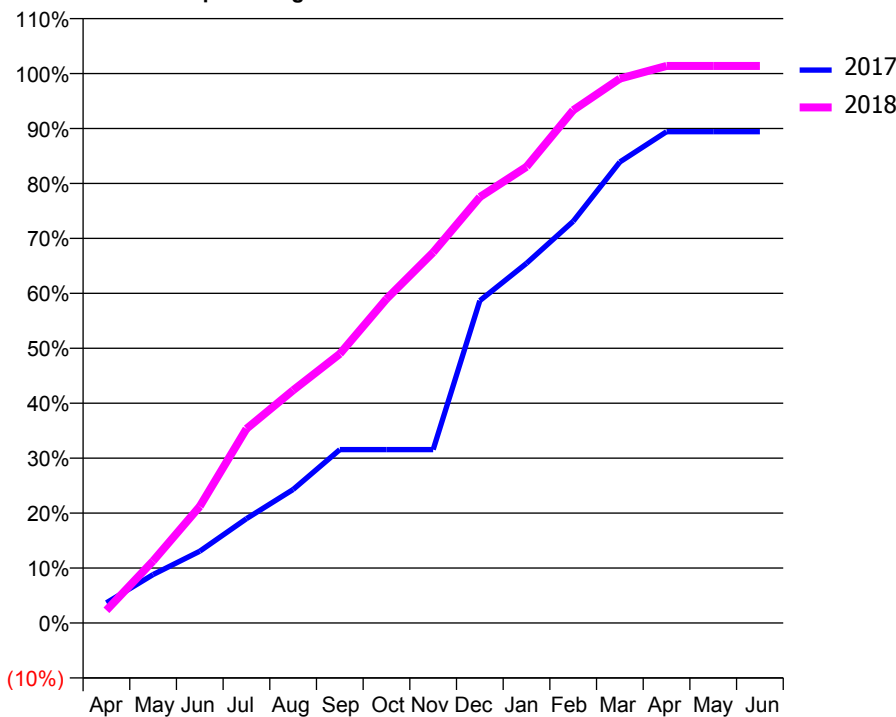
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,231 | |
| Quarter ending June 2017 | 1,357 | ↑ |
| Quarter ending September 2017 | 1,386 | ↑ |
| Quarter ending December 2017 | 1,445 | ↑ |
| Quarter ending March 2018 | 1,441 | → |
| Variance since March 2017 | 17.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 125 | 79 |
| May | 301 | 384 |
| June | 445 | 722 |
| July | 646 | 1,203 |
| August | 827 | 1,442 |
| September | 1,075 | 1,667 |
| October | 1,075 | 2,008 |
| November | 1,075 | 2,296 |
| December | 1,997 | 2,638 |
| January | 2,228 | 2,827 |
| February | 2,489 | 3,177 |
| March | 2,856 | 3,372 |
| April | 3,043 | 3,451 |
| May | 3,043 | 3,451 |
| June | 3,043 | 3,451 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 164 | 1,782 | 9.2% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 43 | 427 | 10.1% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,206 | 1,782 | 67.7% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 181 | 427 | 42.4% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 135 | 2,158 | 6.3% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 5 | 2,158 | 0.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 46 | 2,158 | 2.1% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

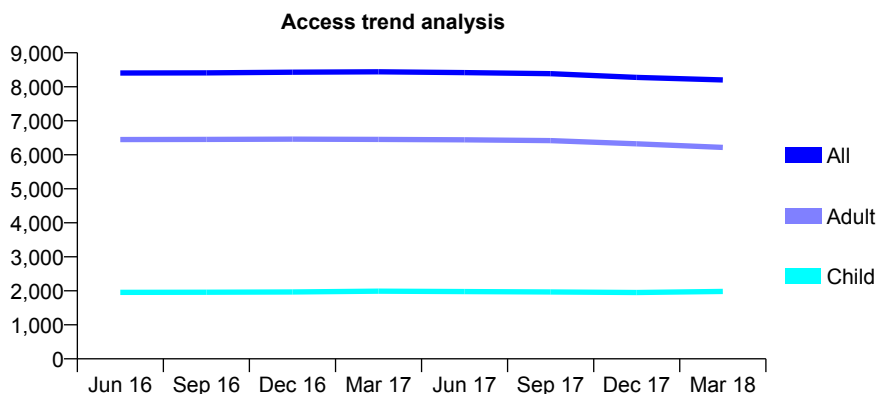
Q47 - Vital Signs At a Glance Contract Report for 788511/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR MA BEST |
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 26,540 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £857,721.80 |

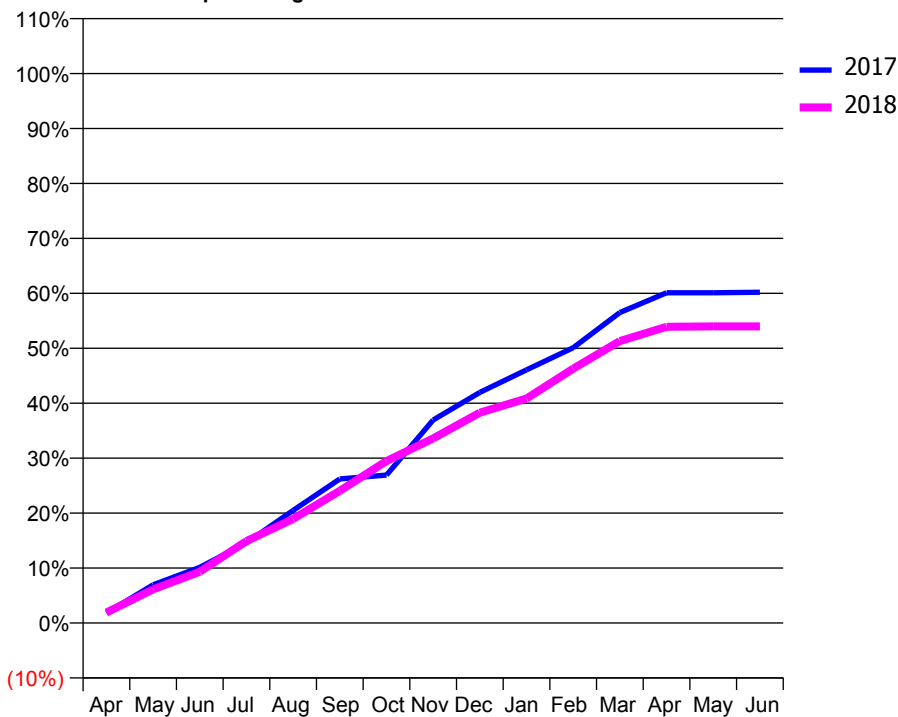
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 8,442 | |
| Quarter ending June 2017 | 8,419 | → |
| Quarter ending September 2017 | 8,386 | → |
| Quarter ending December 2017 | 8,275 | ↓ |
| Quarter ending March 2018 | 8,200 | → |
| Variance since March 2017 | (2.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 487 | 503 |
| May | 1,847 | 1,628 |
| June | 2,688 | 2,477 |
| July | 3,873 | 3,956 |
| August | 5,439 | 5,029 |
| September | 6,958 | 6,384 |
| October | 7,147 | 7,821 |
| November | 9,805 | 8,914 |
| December | 11,138 | 10,158 |
| January | 12,226 | 10,843 |
| February | 13,295 | 12,285 |
| March | 14,999 | 13,615 |
| April | 15,948 | 14,306 |
| May | 15,951 | 14,327 |
| June | 15,978 | 14,324 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 297 | 2,509 | 11.8% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 918 | 6,040 | 15.2% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,211 | 2,509 | 48.3% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,632 | 6,040 | 27.0% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 718 | 7,488 | 9.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 60 | 7,488 | 0.8% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 101 | 7,488 | 1.3% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | 90.0% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

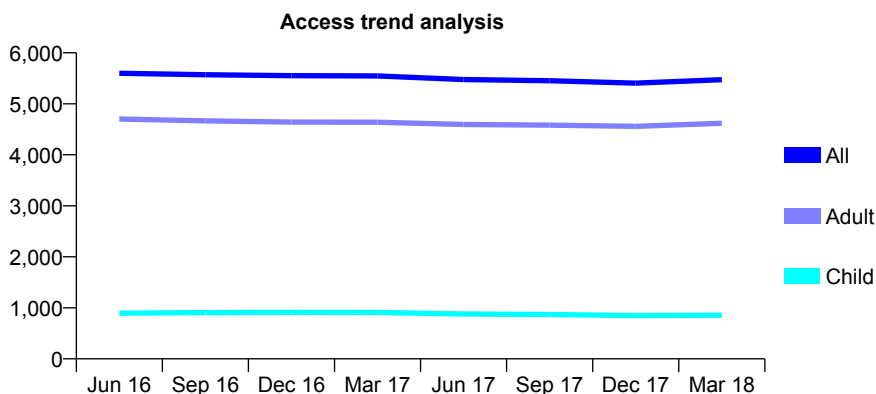
Q47 - Vital Signs At a Glance Contract Report for 801968/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR J BENSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,391 |
| Carry forward general activity (UDA) | 433 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £454,239.32 |

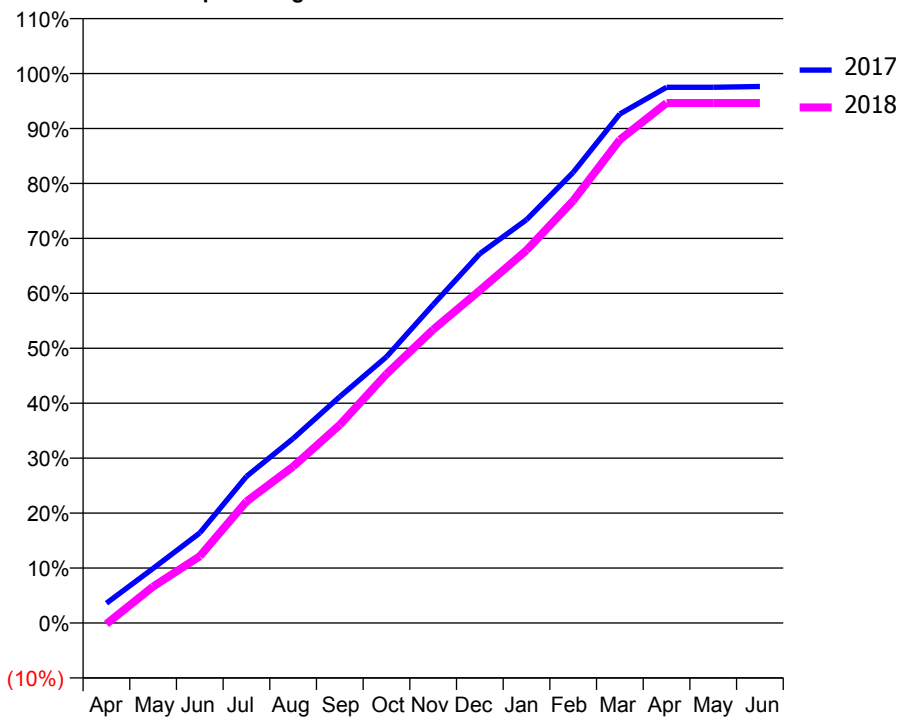
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,546 | |
| Quarter ending June 2017 | 5,475 | ↓ |
| Quarter ending September 2017 | 5,452 | → |
| Quarter ending December 2017 | 5,405 | → |
| Quarter ending March 2018 | 5,473 | → |
| Variance since March 2017 | (1.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 662 | -35 |
| May | 1,827 | 1,219 |
| June | 3,016 | 2,234 |
| July | 4,906 | 4,069 |
| August | 6,176 | 5,239 |
| September | 7,577 | 6,633 |
| October | 8,910 | 8,333 |
| November | 10,654 | 9,819 |
| December | 12,362 | 11,135 |
| January | 13,497 | 12,476 |
| February | 15,083 | 14,136 |
| March | 17,037 | 16,177 |
| April | 17,928 | 17,403 |
| May | 17,928 | 17,403 |
| June | 17,958 | 17,404 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 80 | 1,266 | 6.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,126 | 7,077 | 15.9% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 771 | 1,266 | 60.9% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,084 | 7,077 | 57.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 334 | 8,470 | 3.9% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 119 | 8,470 | 1.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 130 | 8,470 | 1.5% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | 100.0% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

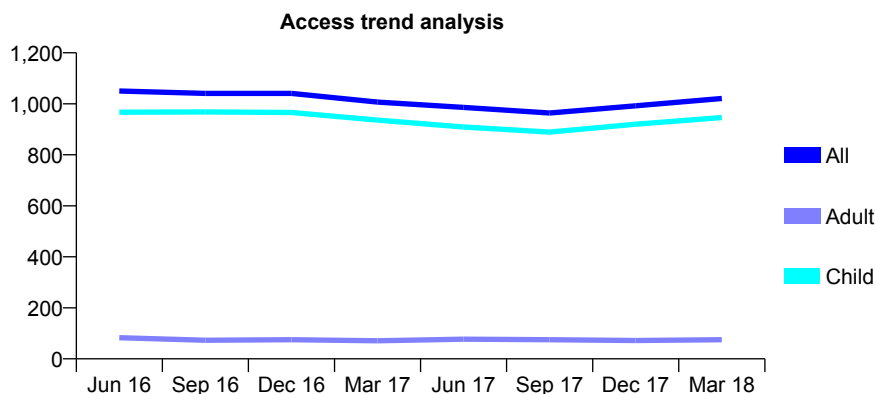
Q47 - Vital Signs At a Glance Contract Report for 814296/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR AW ROBINSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,500 |
| Carry forward general activity (UDA) | -30 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £44,353.77 |

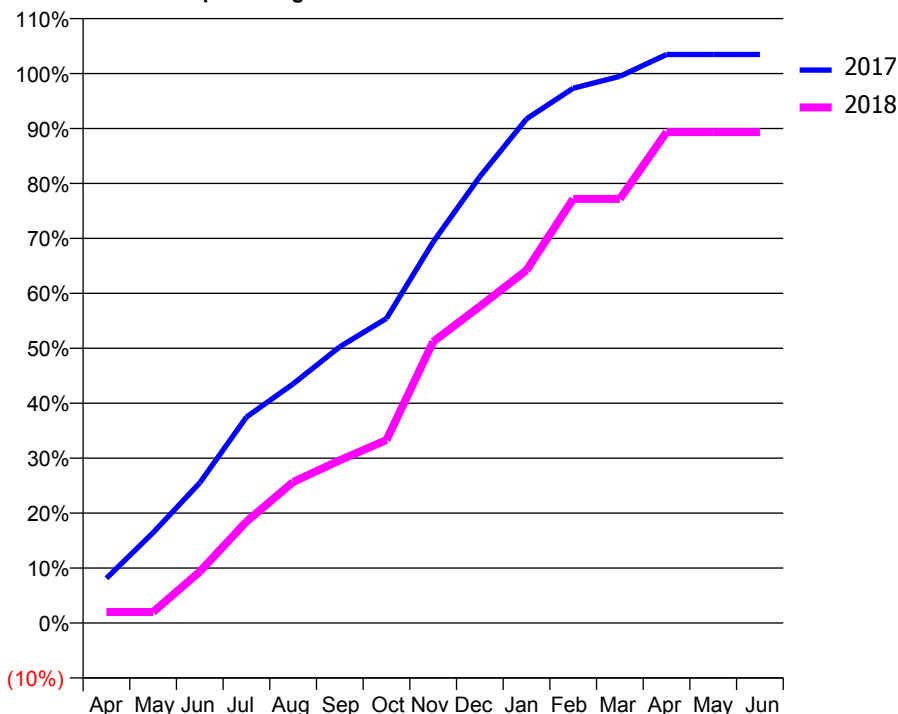
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 1,007 | |
| Quarter ending June 2017 | 986 | ↓ |
| Quarter ending September 2017 | 964 | ↓ |
| Quarter ending December 2017 | 992 | ↑ |
| Quarter ending March 2018 | 1,021 | ↑ |
| Variance since March 2017 | 1.4% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 122 | 30 |
| May | 247 | 30 |
| June | 383 | 140 |
| July | 562 | 277 |
| August | 653 | 385 |
| September | 754 | 444 |
| October | 832 | 500 |
| November | 1,040 | 768 |
| December | 1,219 | 864 |
| January | 1,376 | 963 |
| February | 1,460 | 1,158 |
| March | 1,492 | 1,158 |
| April | 1,552 | 1,340 |
| May | 1,552 | 1,340 |
| June | 1,552 | 1,340 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 54 | 887 | 6.1% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 304 | 887 | 34.3% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 83 | 954 | 8.7% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 954 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 954 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

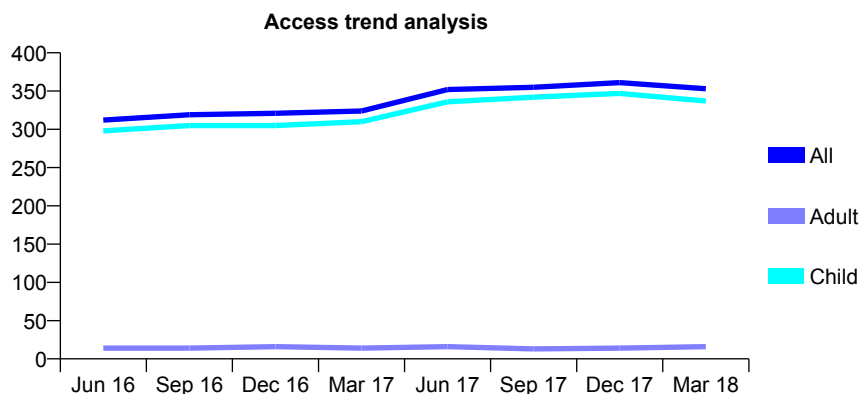
Q47 - Vital Signs At a Glance Contract Report for 814490/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR MA POWELL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 795 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £19,030.24 |

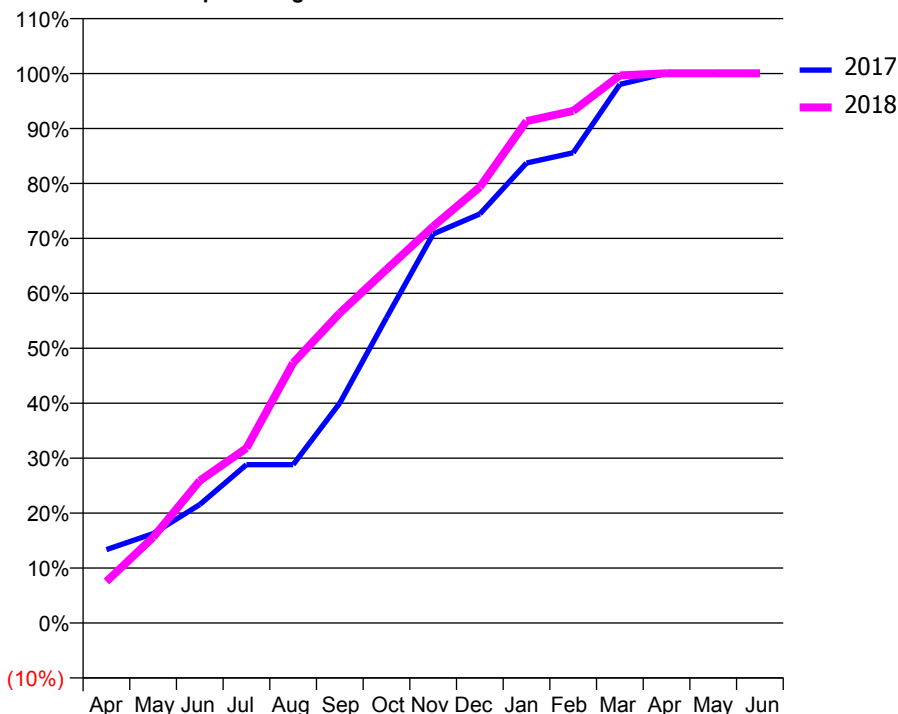
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 324 | |
| Quarter ending June 2017 | 352 | ↑ |
| Quarter ending September 2017 | 355 | → |
| Quarter ending December 2017 | 361 | → |
| Quarter ending March 2018 | 353 | ↓ |
| Variance since March 2017 | 9.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|------|------|
| April | 106 | 60 |
| May | 129 | 124 |
| June | 171 | 206 |
| July | 229 | 253 |
| August | 229 | 376 |
| September | 318 | 448 |
| October | 442 | 512 |
| November | 563 | 574 |
| December | 592 | 631 |
| January | 665 | 726 |
| February | 680 | 741 |
| March | 779 | 792 |
| April | 795 | 795 |
| May | 795 | 795 |
| June | 795 | 795 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 45 | 576 | 7.8% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 367 | 576 | 63.7% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 7 | 567 | 1.2% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 567 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 567 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

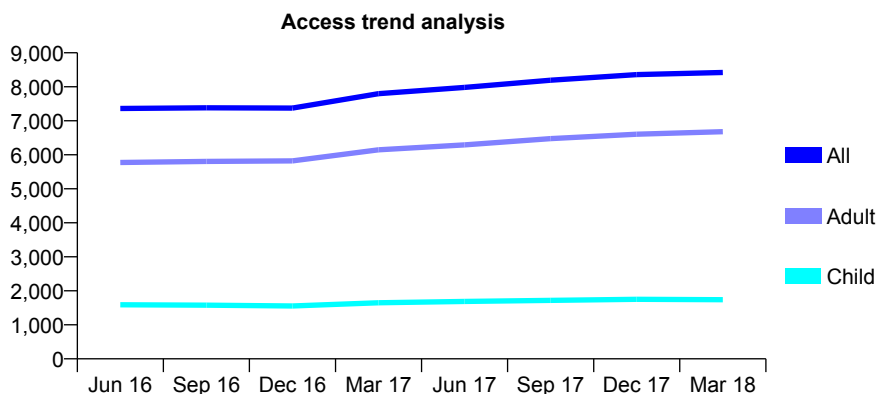
Q47 - Vital Signs At a Glance Contract Report for 819786/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR CA TURNER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,621 |
| Carry forward general activity (UDA) | 657 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £842,283.40 |

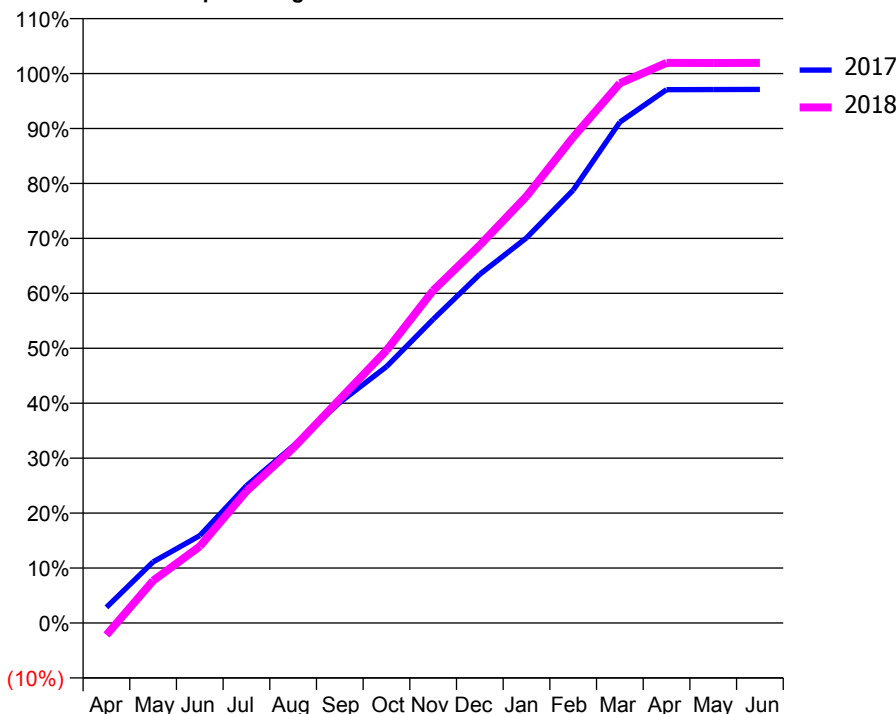
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,799 | |
| Quarter ending June 2017 | 7,983 | ↑ |
| Quarter ending September 2017 | 8,196 | ↑ |
| Quarter ending December 2017 | 8,357 | → |
| Quarter ending March 2018 | 8,422 | → |
| Variance since March 2017 | 8.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 646 | -499 |
| May | 2,519 | 1,744 |
| June | 3,598 | 3,152 |
| July | 5,651 | 5,424 |
| August | 7,288 | 7,199 |
| September | 9,080 | 9,212 |
| October | 10,551 | 11,222 |
| November | 12,503 | 13,685 |
| December | 14,356 | 15,552 |
| January | 15,854 | 17,571 |
| February | 17,820 | 20,001 |
| March | 20,620 | 22,218 |
| April | 21,954 | 23,056 |
| May | 21,963 | 23,055 |
| June | 21,963 | 23,059 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 245 | 2,986 | 8.2% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,244 | 8,982 | 13.8% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,964 | 2,986 | 65.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,429 | 8,982 | 38.2% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,065 | 11,789 | 9.0% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 343 | 11,789 | 2.9% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 128 | 11,789 | 1.1% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 14 | 92.9% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 14 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

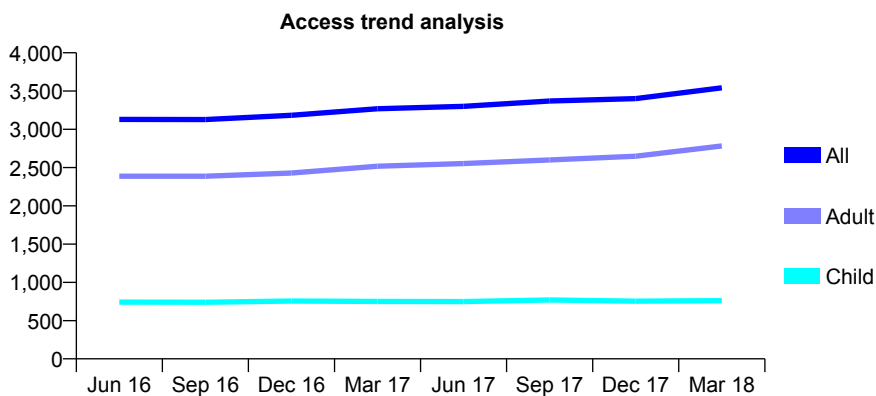
Q47 - Vital Signs At a Glance Contract Report for 819964/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MRS A KING |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,098 |
| Carry forward general activity (UDA) | 219 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £290,629.28 |

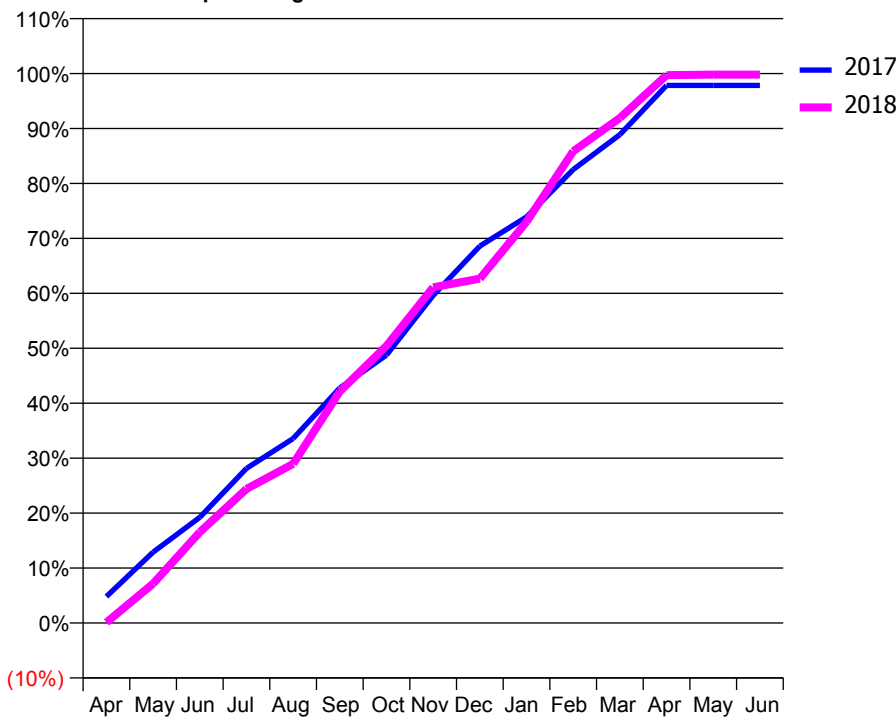
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,269 | |
| Quarter ending June 2017 | 3,301 | → |
| Quarter ending September 2017 | 3,370 | ↑ |
| Quarter ending December 2017 | 3,401 | → |
| Quarter ending March 2018 | 3,542 | ↑ |
| Variance since March 2017 | 8.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 488 | 10 |
| May | 1,303 | 724 |
| June | 1,941 | 1,671 |
| July | 2,841 | 2,463 |
| August | 3,390 | 2,925 |
| September | 4,318 | 4,256 |
| October | 4,924 | 5,094 |
| November | 6,020 | 6,168 |
| December | 6,926 | 6,328 |
| January | 7,462 | 7,372 |
| February | 8,333 | 8,668 |
| March | 8,974 | 9,281 |
| April | 9,880 | 10,069 |
| May | 9,878 | 10,078 |
| June | 9,879 | 10,078 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 98 | 1,373 | 7.1% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 621 | 4,851 | 12.8% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 966 | 1,373 | 70.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,247 | 4,851 | 66.9% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 370 | 6,167 | 6.0% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 73 | 6,167 | 1.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 84 | 6,167 | 1.4% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 63 | 64 | 98.4% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 61 | 64 | 95.3% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

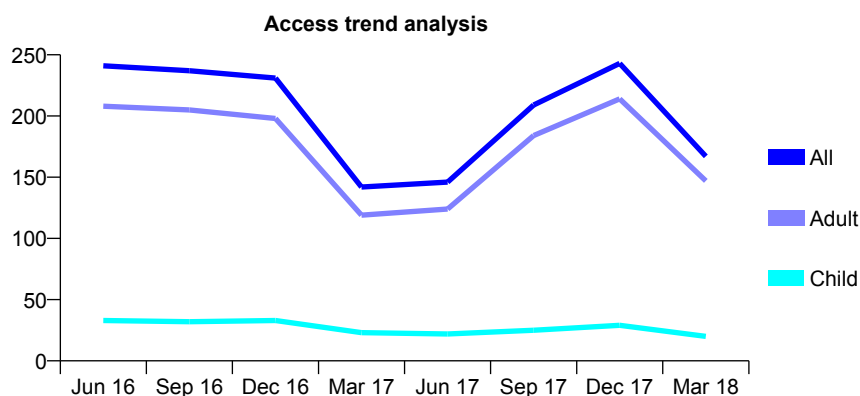
Q47 - Vital Signs At a Glance Contract Report for 819964/0003 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MRS A KING |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

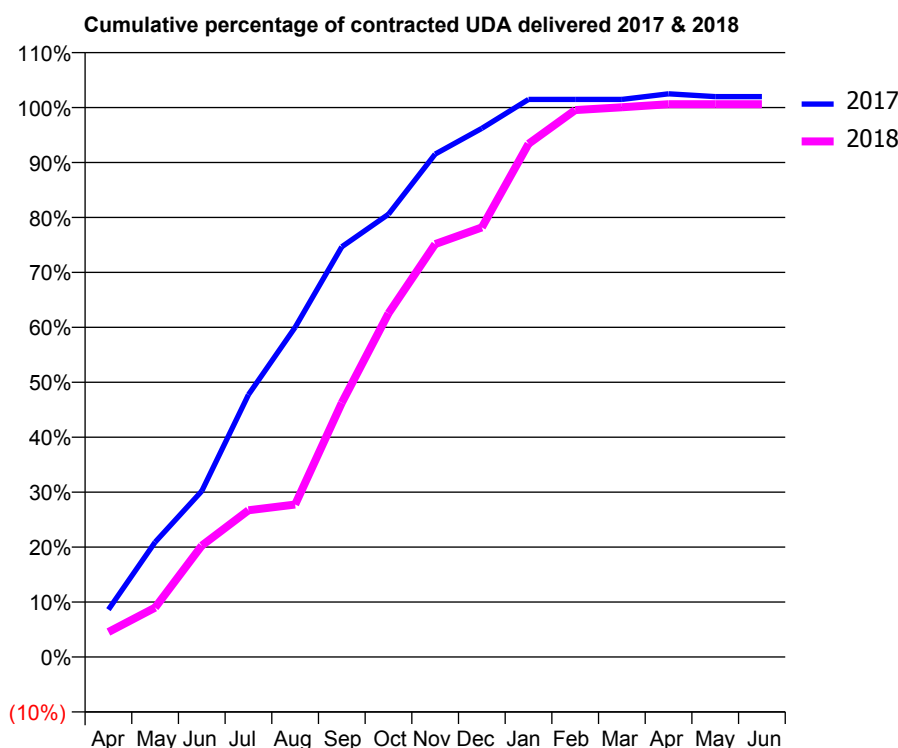
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 594 |
| Carry forward general activity (UDA) | -12 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £56,956.79 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 142 | |
| Quarter ending June 2017 | 146 | ↑ |
| Quarter ending September 2017 | 209 | ↑ |
| Quarter ending December 2017 | 243 | ↑ |
| Quarter ending March 2018 | 167 | ↓ |
| Variance since March 2017 | 17.6% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 51 | 27 |
| May | 124 | 53 |
| June | 179 | 120 |
| July | 284 | 159 |
| August | 356 | 165 |
| September | 443 | 275 |
| October | 479 | 372 |
| November | 544 | 446 |
| December | 571 | 464 |
| January | 603 | 555 |
| February | 603 | 591 |
| March | 603 | 594 |
| April | 609 | 598 |
| May | 606 | 598 |
| June | 606 | 598 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 3 | 27 | 11.1% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 33 | 276 | 12.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 5 | 27 | 18.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 76 | 276 | 27.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 28 | 305 | 9.2% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 305 | 1.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 305 | 1.6% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

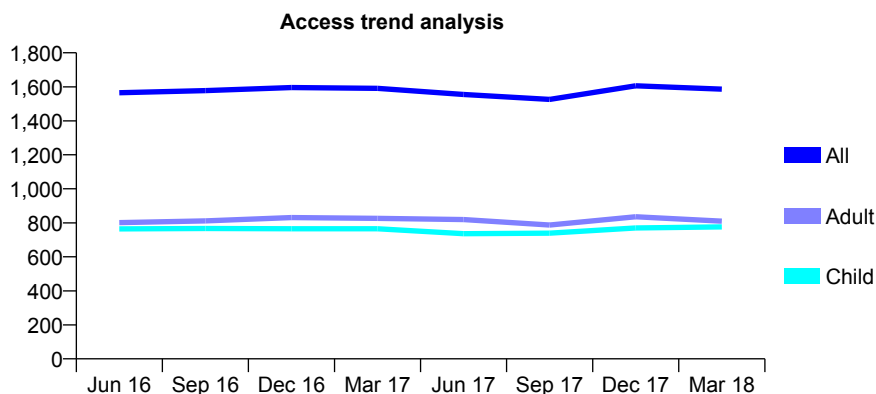
Q47 - Vital Signs At a Glance Contract Report for 821969/0003 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MRS H BURNS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 04/05/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,025 |
| Carry forward general activity (UDA) | 190 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £111,332.48 |

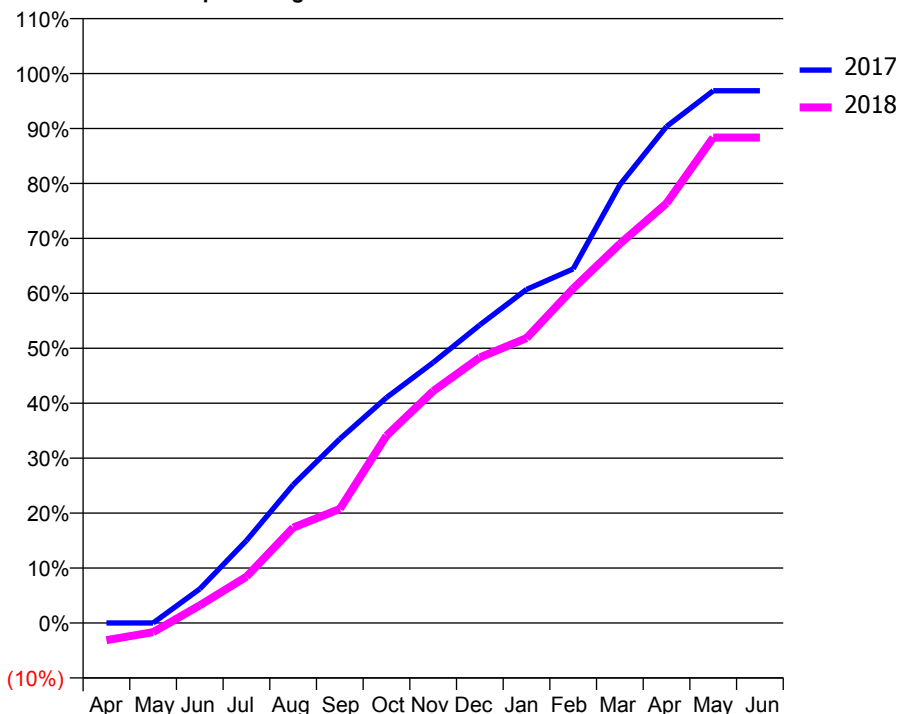
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,591 | |
| Quarter ending June 2017 | 1,555 | ↓ |
| Quarter ending September 2017 | 1,526 | ↓ |
| Quarter ending December 2017 | 1,606 | ↑ |
| Quarter ending March 2018 | 1,586 | ↓ |
| Variance since March 2017 | (0.3%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | -190 |
| May | 0 | -102 |
| June | 374 | 194 |
| July | 904 | 508 |
| August | 1,515 | 1,046 |
| September | 2,018 | 1,251 |
| October | 2,471 | 2,053 |
| November | 2,856 | 2,543 |
| December | 3,269 | 2,911 |
| January | 3,657 | 3,123 |
| February | 3,882 | 3,668 |
| March | 4,805 | 4,157 |
| April | 5,444 | 4,601 |
| May | 5,835 | 5,323 |
| June | 5,835 | 5,323 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 22 | 887 | 2.5% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 26 | 716 | 3.6% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 417 | 887 | 47.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 290 | 716 | 40.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1 | 1,655 | 0.1% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,655 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,655 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

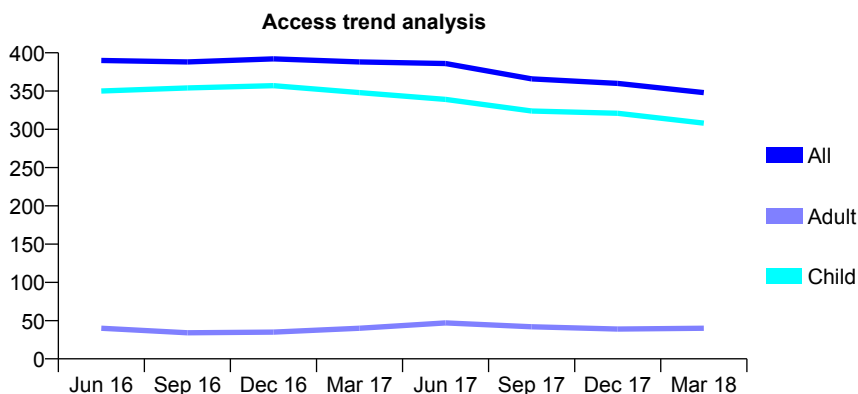
Q47 - Vital Signs At a Glance Contract Report for 826693/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR JR MCHUGH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 750 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £17,935.40 |

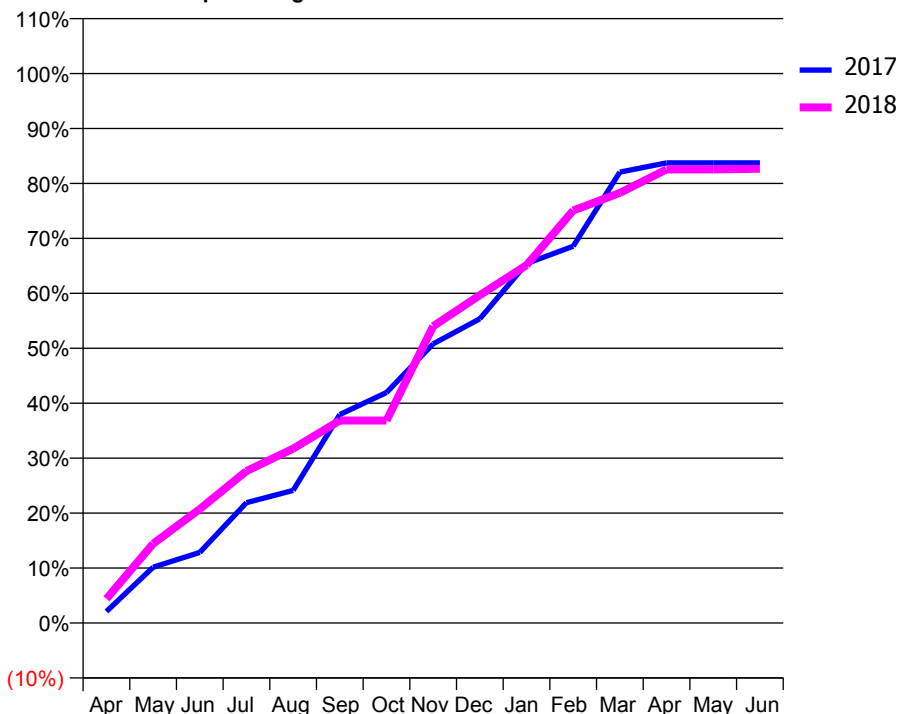
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 388 | |
| Quarter ending June 2017 | 386 | → |
| Quarter ending September 2017 | 366 | ↓ |
| Quarter ending December 2017 | 360 | ↓ |
| Quarter ending March 2018 | 348 | ↓ |
| Variance since March 2017 | (10.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|------|------|
| April | 19 | 33 |
| May | 91 | 108 |
| June | 116 | 156 |
| July | 197 | 207 |
| August | 217 | 238 |
| September | 341 | 276 |
| October | 377 | 276 |
| November | 457 | 405 |
| December | 498 | 447 |
| January | 589 | 488 |
| February | 617 | 563 |
| March | 739 | 587 |
| April | 754 | 619 |
| May | 754 | 619 |
| June | 754 | 620 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 31 | 471 | 6.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 304 | 471 | 64.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 20 | 485 | 4.1% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 485 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 485 | 0.2% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

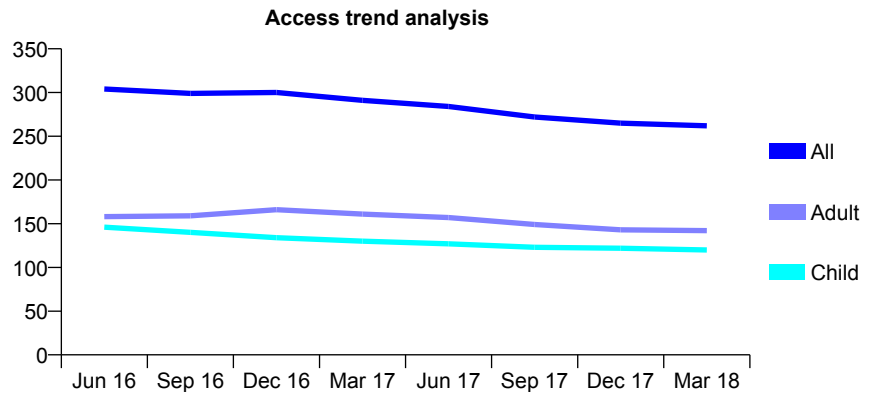
Q47 - Vital Signs At a Glance Contract Report for 836257/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR TA KANJOO |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 600 |
| Carry forward general activity (UDA) | 16 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £14,350.80 |

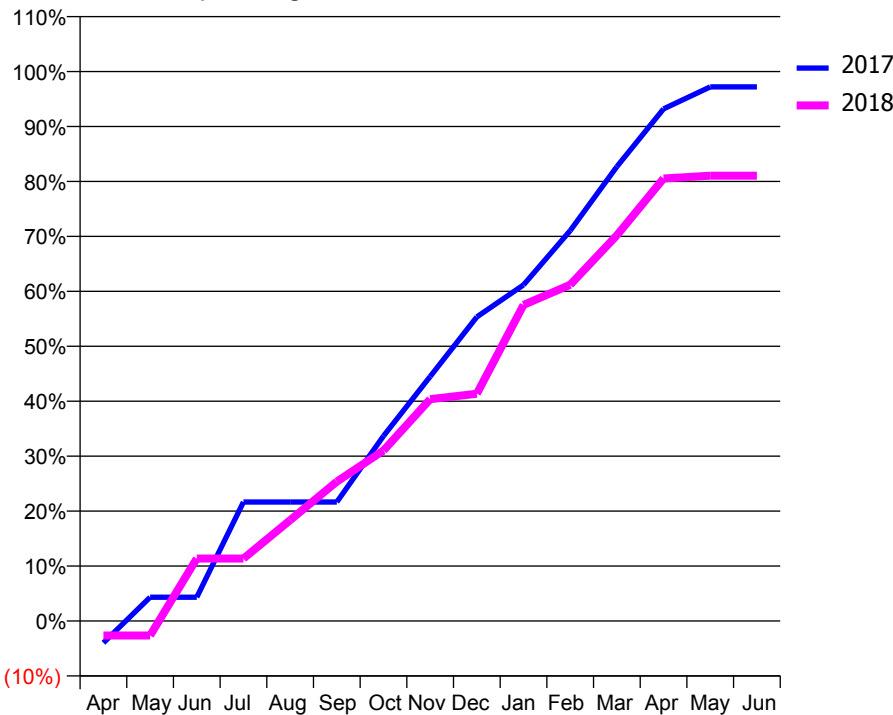
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 291 | |
| Quarter ending June 2017 | 284 | ↓ |
| Quarter ending September 2017 | 272 | ↓ |
| Quarter ending December 2017 | 265 | ↓ |
| Quarter ending March 2018 | 262 | ↓ |
| Variance since March 2017 | (10.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | -24 | -16 |
| May | 26 | -16 |
| June | 26 | 68 |
| July | 130 | 68 |
| August | 130 | 110 |
| September | 130 | 152 |
| October | 202 | 186 |
| November | 267 | 242 |
| December | 332 | 248 |
| January | 367 | 345 |
| February | 426 | 367 |
| March | 496 | 421 |
| April | 559 | 483 |
| May | 583 | 486 |
| June | 583 | 486 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 8 | 160 | 5.0% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 19 | 152 | 12.5% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 95 | 160 | 59.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 98 | 152 | 64.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1 | 297 | 0.3% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 297 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 297 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

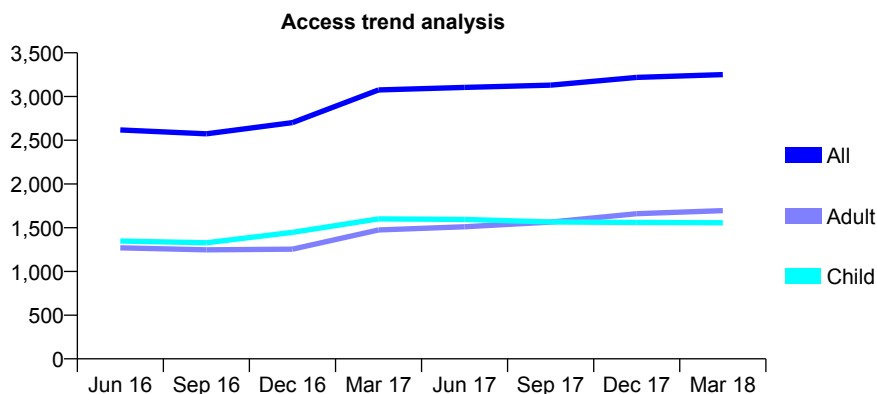
Q47 - Vital Signs At a Glance Contract Report for 842540/0006 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MISS JS PRASAD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,007 |
| Carry forward general activity (UDA) | 242 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £266,497.18 |

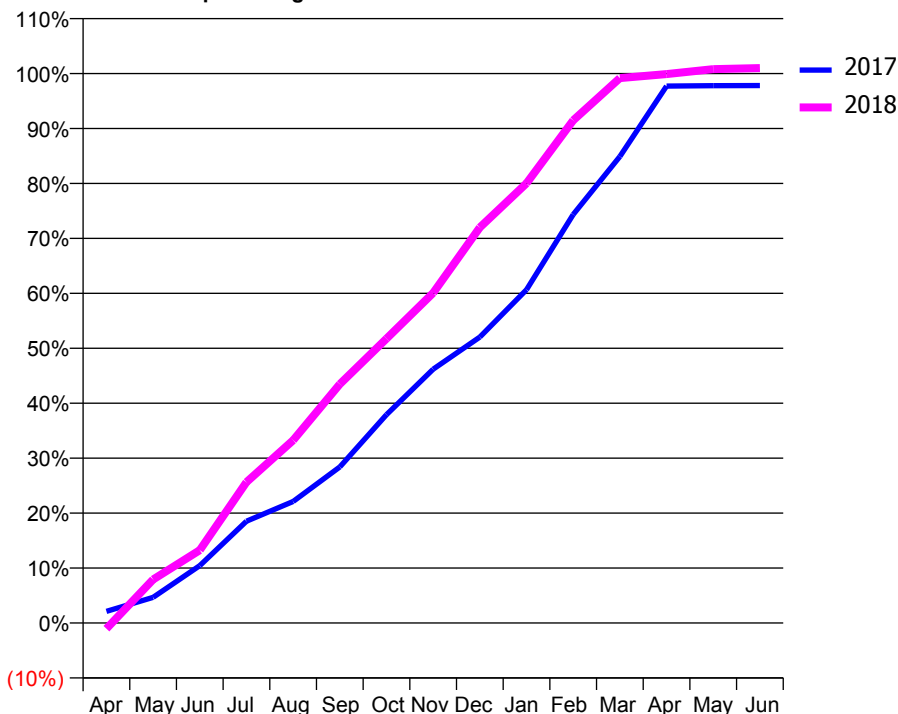
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,075 | |
| Quarter ending June 2017 | 3,105 | → |
| Quarter ending September 2017 | 3,130 | → |
| Quarter ending December 2017 | 3,219 | ↑ |
| Quarter ending March 2018 | 3,251 | → |
| Variance since March 2017 | 5.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 234 | -117 |
| May | 514 | 873 |
| June | 1,150 | 1,459 |
| July | 2,039 | 2,823 |
| August | 2,435 | 3,661 |
| September | 3,125 | 4,785 |
| October | 4,172 | 5,696 |
| November | 5,085 | 6,613 |
| December | 5,727 | 7,924 |
| January | 6,677 | 8,807 |
| February | 8,183 | 10,068 |
| March | 9,344 | 10,916 |
| April | 10,756 | 10,994 |
| May | 10,764 | 11,093 |
| June | 10,765 | 11,116 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 519 | 3,078 | 16.9% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 710 | 2,830 | 25.1% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,954 | 3,078 | 63.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,339 | 2,830 | 47.3% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 299 | 5,484 | 5.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 5,484 | 0.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 9 | 5,484 | 0.2% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

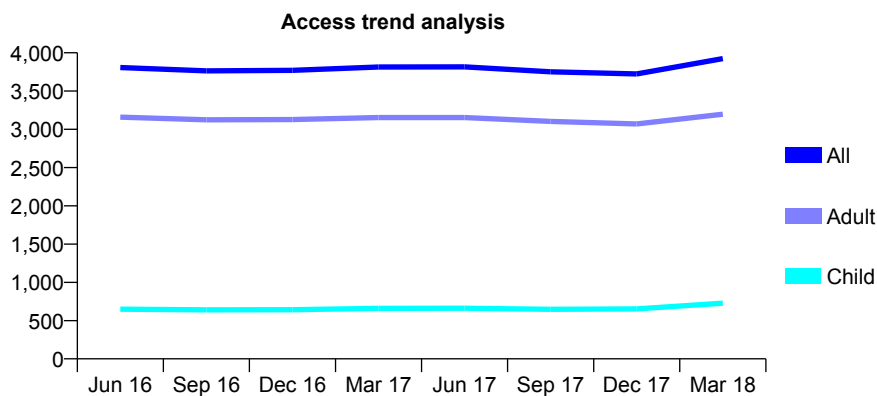
Q47 - Vital Signs At a Glance Contract Report for 865087/0001 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | Ahmed and Somisetty |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,000 |
| Carry forward general activity (UDA) | -118 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £415,628.82 |

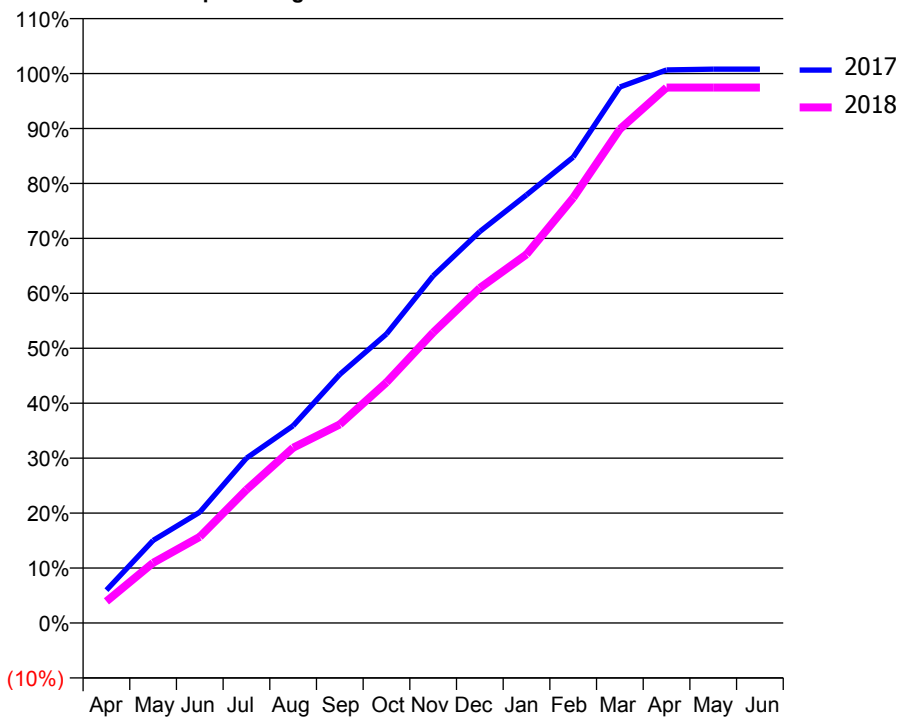
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,814 | |
| Quarter ending June 2017 | 3,816 | → |
| Quarter ending September 2017 | 3,752 | ↓ |
| Quarter ending December 2017 | 3,723 | → |
| Quarter ending March 2018 | 3,925 | ↑ |
| Variance since March 2017 | 2.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 896 | 591 |
| May | 2,254 | 1,645 |
| June | 3,025 | 2,352 |
| July | 4,501 | 3,638 |
| August | 5,386 | 4,787 |
| September | 6,789 | 5,420 |
| October | 7,889 | 6,568 |
| November | 9,477 | 7,932 |
| December | 10,686 | 9,145 |
| January | 11,686 | 10,063 |
| February | 12,715 | 11,606 |
| March | 14,630 | 13,483 |
| April | 15,096 | 14,616 |
| May | 15,118 | 14,618 |
| June | 15,118 | 14,618 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 69 | 1,072 | 6.4% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 639 | 4,612 | 13.9% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 659 | 1,072 | 61.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,737 | 4,612 | 59.3% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 348 | 5,688 | 6.1% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 62 | 5,688 | 1.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 79 | 5,688 | 1.4% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 10 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

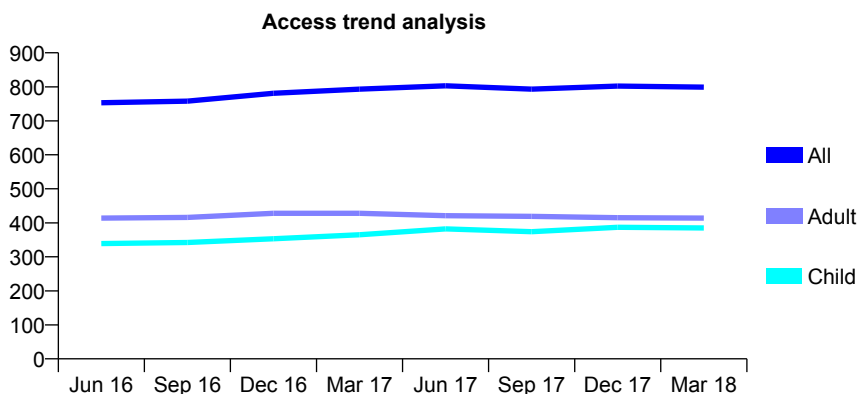
Q47 - Vital Signs At a Glance Contract Report for 908851/0002 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Boulevard Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/06/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 3,550 |
| Carry forward general activity (UDA) | -71 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £103,173.73 |

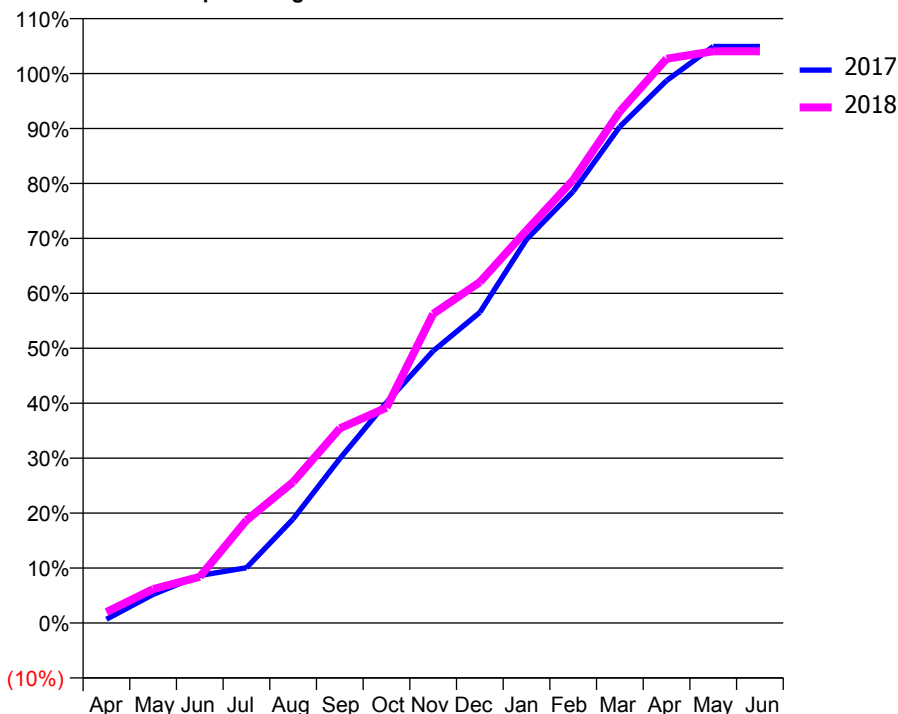
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 793 | |
| Quarter ending June 2017 | 803 | → |
| Quarter ending September 2017 | 793 | ↓ |
| Quarter ending December 2017 | 802 | → |
| Quarter ending March 2018 | 799 | → |
| Variance since March 2017 | 0.8% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 24 | 71 |
| May | 184 | 219 |
| June | 307 | 298 |
| July | 357 | 664 |
| August | 672 | 911 |
| September | 1,062 | 1,257 |
| October | 1,425 | 1,392 |
| November | 1,758 | 1,998 |
| December | 2,007 | 2,202 |
| January | 2,478 | 2,537 |
| February | 2,788 | 2,862 |
| March | 3,207 | 3,305 |
| April | 3,504 | 3,646 |
| May | 3,725 | 3,694 |
| June | 3,725 | 3,694 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 47 | 597 | 7.9% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 97 | 544 | 17.8% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 328 | 597 | 54.9% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 283 | 544 | 52.0% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 33 | 1,124 | 2.9% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 1,124 | 0.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 1,124 | 0.4% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

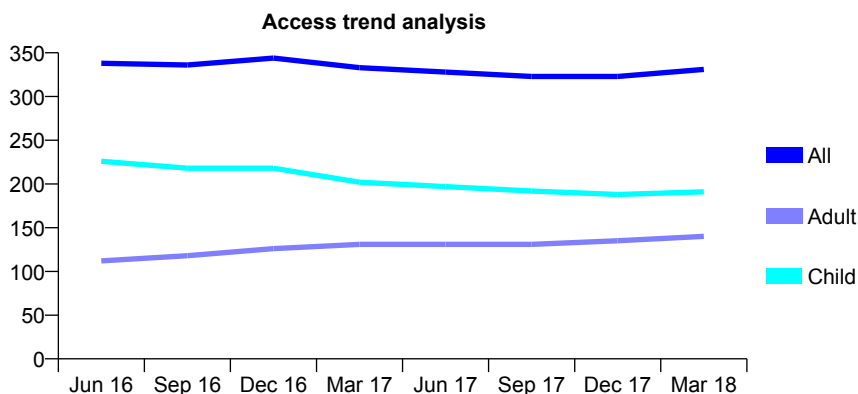
Q47 - Vital Signs At a Glance Contract Report for 911461/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MISS GM LAWSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £22,316.00 |

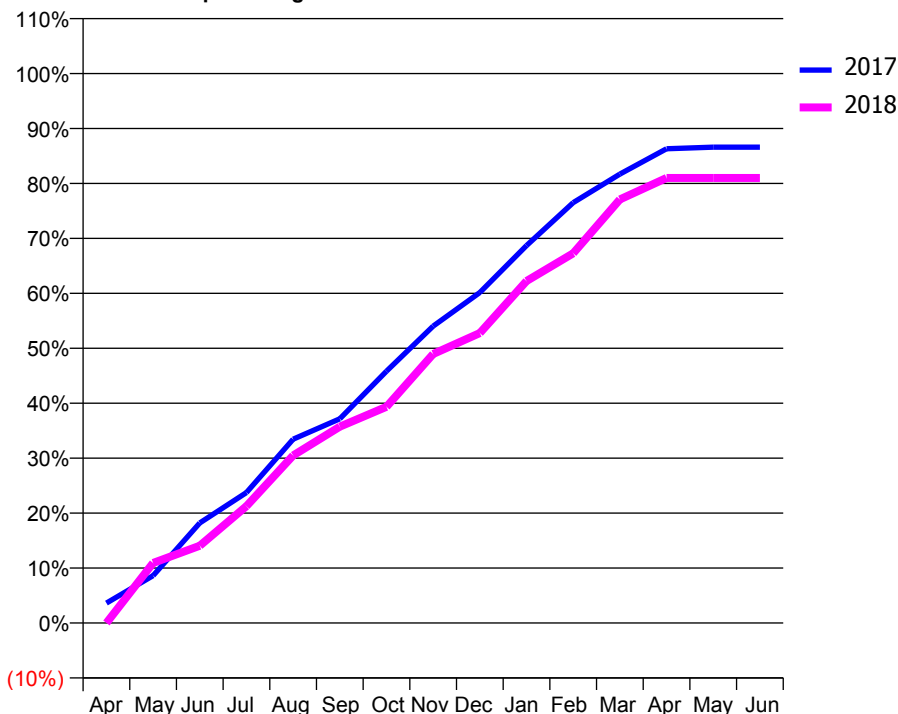
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 333 | |
| Quarter ending June 2017 | 328 | ↓ |
| Quarter ending September 2017 | 323 | ↓ |
| Quarter ending December 2017 | 323 | → |
| Quarter ending March 2018 | 331 | ↑ |
| Variance since March 2017 | (0.6%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 36 | 0 |
| May | 86 | 109 |
| June | 182 | 141 |
| July | 237 | 213 |
| August | 335 | 305 |
| September | 372 | 357 |
| October | 458 | 393 |
| November | 540 | 490 |
| December | 601 | 528 |
| January | 687 | 622 |
| February | 765 | 673 |
| March | 817 | 771 |
| April | 863 | 810 |
| May | 866 | 810 |
| June | 866 | 810 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 48 | 383 | 12.5% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 15 | 148 | 10.1% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 260 | 383 | 67.9% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 78 | 148 | 52.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 15 | 535 | 2.8% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 535 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 10 | 535 | 1.9% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

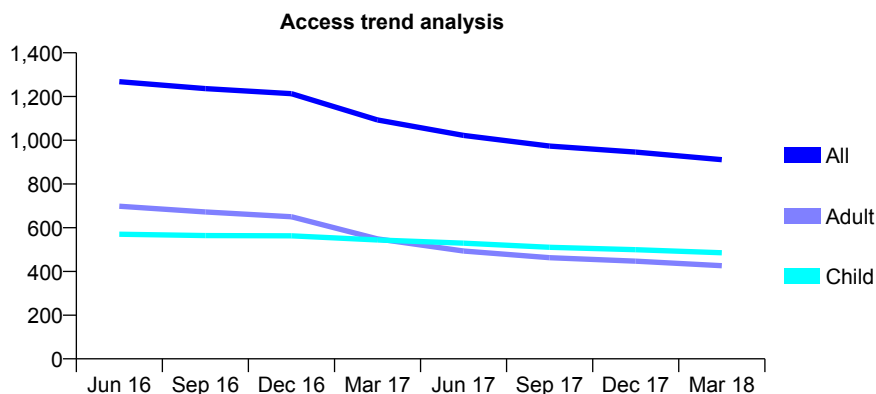
Q47 - Vital Signs At a Glance Contract Report for 913529/0002 - Year end March 2018

| | |
|----------------------|----------------------------------|
| Name or company name | Peter Thompson and Pui-Ling Tsoi |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2011 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,500 |
| Carry forward general activity (UDA) | -50 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £72,658.90 |

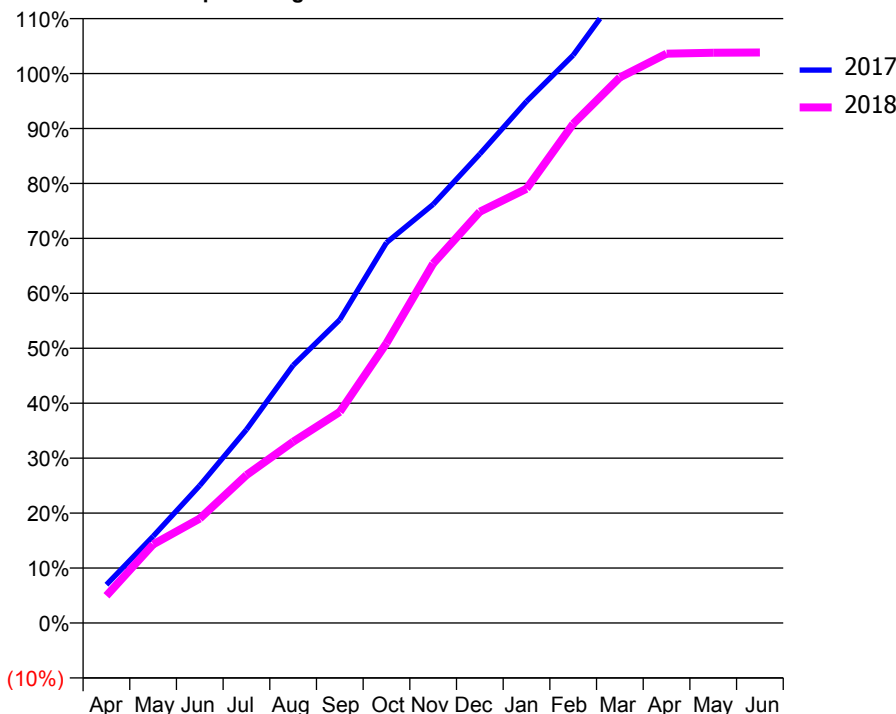
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 1,093 | |
| Quarter ending June 2017 | 1,022 | ↓ |
| Quarter ending September 2017 | 973 | ↓ |
| Quarter ending December 2017 | 946 | ↓ |
| Quarter ending March 2018 | 911 | ↓ |
| Variance since March 2017 | (16.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 174 | 124 |
| May | 395 | 357 |
| June | 626 | 475 |
| July | 880 | 673 |
| August | 1,173 | 825 |
| September | 1,380 | 960 |
| October | 1,731 | 1,273 |
| November | 1,904 | 1,635 |
| December | 2,134 | 1,871 |
| January | 2,373 | 1,976 |
| February | 2,584 | 2,271 |
| March | 2,874 | 2,482 |
| April | 2,926 | 2,590 |
| May | 2,931 | 2,594 |
| June | 2,934 | 2,595 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 28 | 699 | 4.0% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 121 | 574 | 21.1% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 481 | 699 | 68.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 370 | 574 | 64.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 27 | 1,310 | 2.1% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 15 | 1,310 | 1.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,310 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

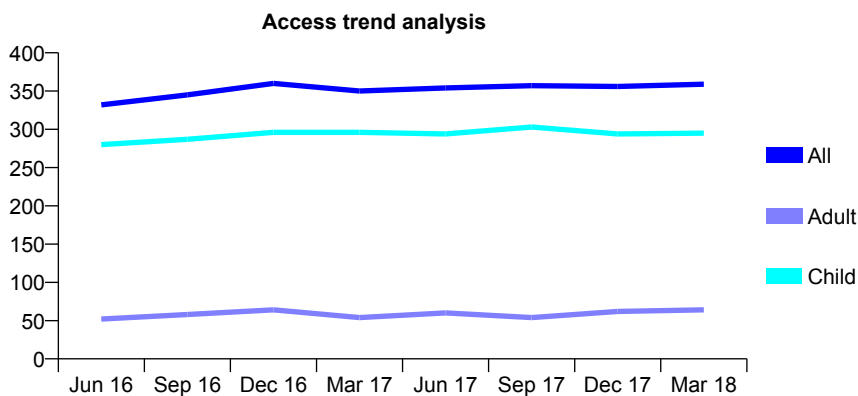
Q47 - Vital Signs At a Glance Contract Report for 913774/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MISS DE BROOKS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

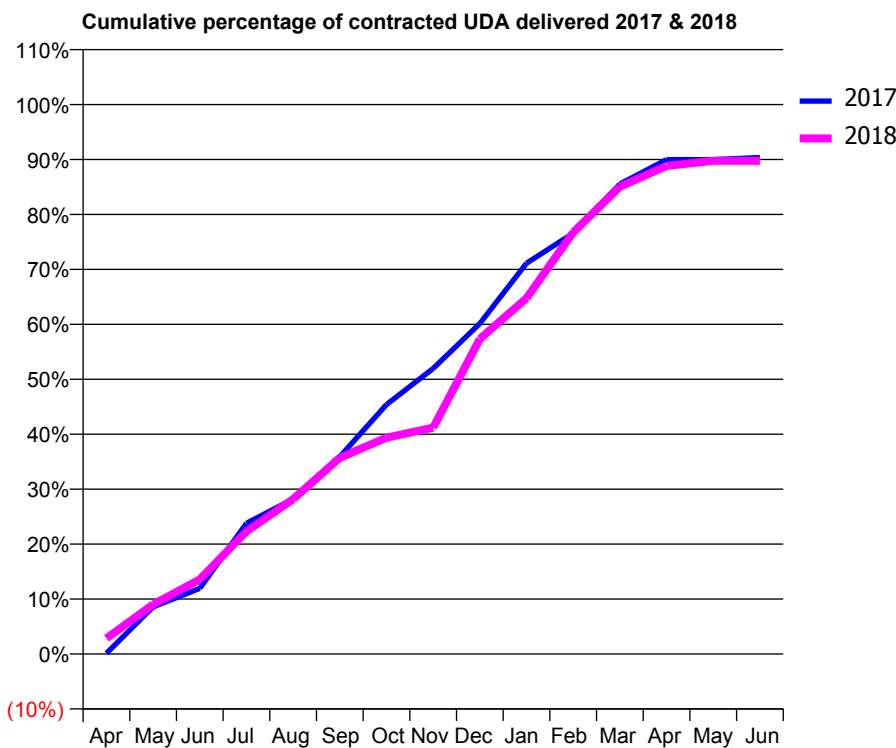
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 770 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £18,078.90 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 350 | |
| Quarter ending June 2017 | 354 | → |
| Quarter ending September 2017 | 357 | → |
| Quarter ending December 2017 | 356 | → |
| Quarter ending March 2018 | 359 | → |
| Variance since March 2017 | 2.6% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 1 | 22 |
| May | 66 | 69 |
| June | 92 | 105 |
| July | 183 | 172 |
| August | 217 | 217 |
| September | 276 | 275 |
| October | 350 | 303 |
| November | 400 | 317 |
| December | 463 | 441 |
| January | 548 | 499 |
| February | 590 | 591 |
| March | 659 | 655 |
| April | 693 | 684 |
| May | 693 | 691 |
| June | 696 | 691 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 15 | 495 | 3.0% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 49 | 0.0% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 377 | 495 | 76.2% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 25 | 49 | 51.0% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 10 | 535 | 1.9% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 535 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 535 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

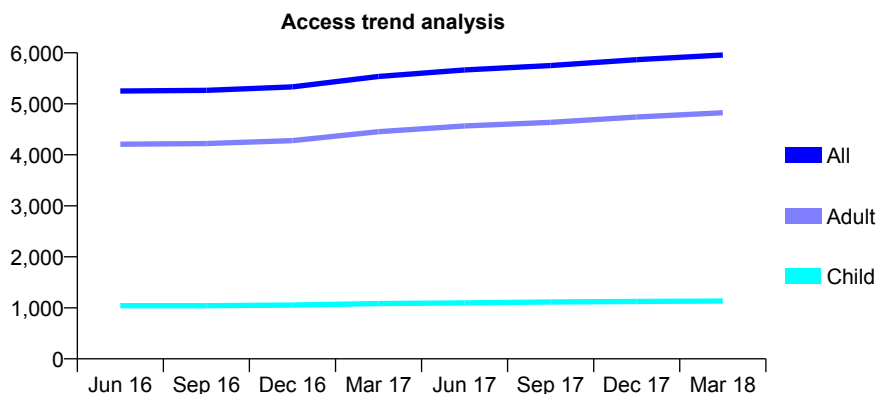
Q47 - Vital Signs At a Glance Contract Report for 916455/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Schonberg and Staneviciene |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

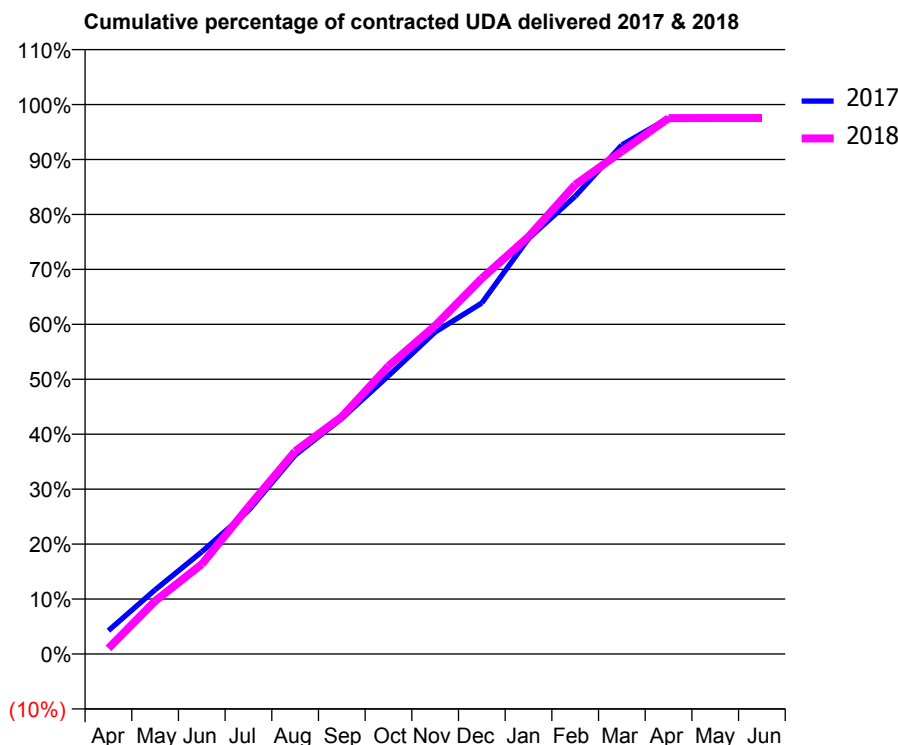
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,751 |
| Carry forward general activity (UDA) | 462 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £580,230.55 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,536 | |
| Quarter ending June 2017 | 5,664 | ↑ |
| Quarter ending September 2017 | 5,751 | → |
| Quarter ending December 2017 | 5,865 | → |
| Quarter ending March 2018 | 5,958 | → |
| Variance since March 2017 | 7.6% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 797 | 191 |
| May | 2,192 | 1,809 |
| June | 3,488 | 3,066 |
| July | 4,892 | 5,020 |
| August | 6,785 | 6,920 |
| September | 8,038 | 8,096 |
| October | 9,496 | 9,824 |
| November | 10,989 | 11,204 |
| December | 11,979 | 12,819 |
| January | 14,175 | 14,241 |
| February | 15,619 | 16,016 |
| March | 17,370 | 17,153 |
| April | 18,286 | 18,283 |
| May | 18,286 | 18,289 |
| June | 18,289 | 18,289 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 157 | 1,839 | 8.5% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,570 | 8,068 | 19.5% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 873 | 1,839 | 47.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,723 | 8,068 | 46.1% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,490 | 10,081 | 14.8% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 197 | 10,081 | 2.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 168 | 10,081 | 1.7% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 29 | 30 | 96.7% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 27 | 30 | 90.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

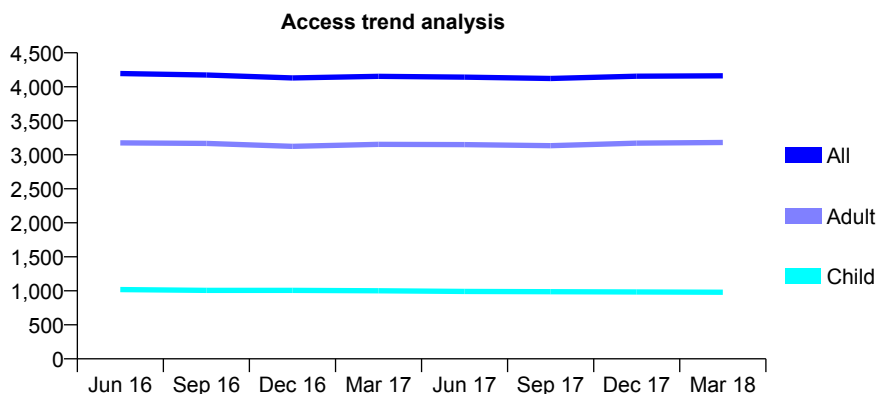
Q47 - Vital Signs At a Glance Contract Report for 917389/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR GN BARLOW |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,141 |
| Carry forward general activity (UDA) | 216 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £369,447.09 |

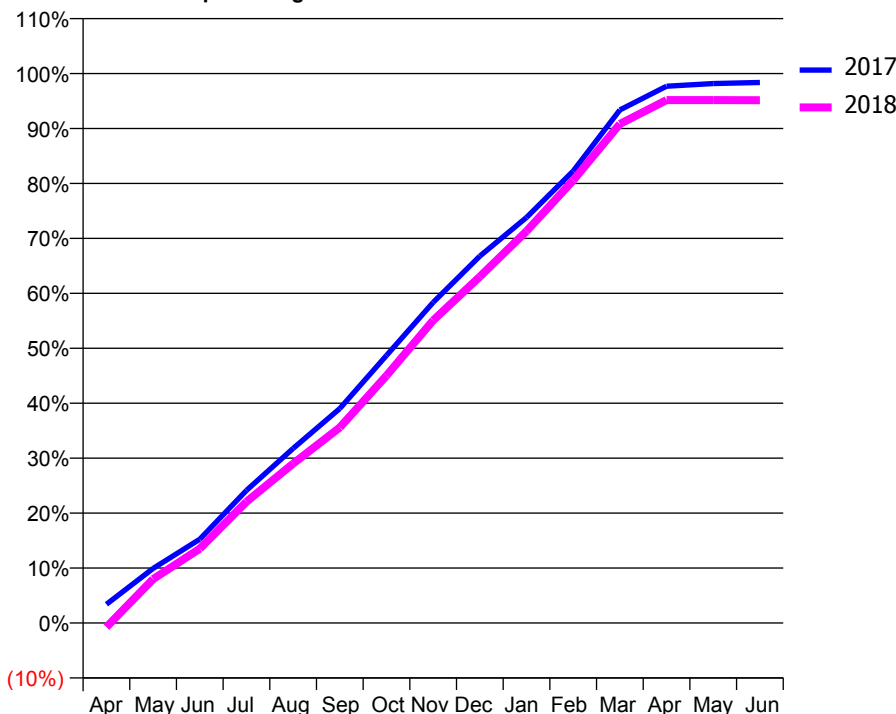
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,154 | |
| Quarter ending June 2017 | 4,142 | → |
| Quarter ending September 2017 | 4,122 | → |
| Quarter ending December 2017 | 4,156 | → |
| Quarter ending March 2018 | 4,162 | → |
| Variance since March 2017 | 0.2% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 155 | 1,486 | 10.4% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 777 | 4,196 | 18.5% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 778 | 1,486 | 52.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,667 | 4,196 | 39.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 535 | 5,633 | 9.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 142 | 5,633 | 2.5% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 98 | 5,633 | 1.7% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 14 | 92.9% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 14 | 57.1% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

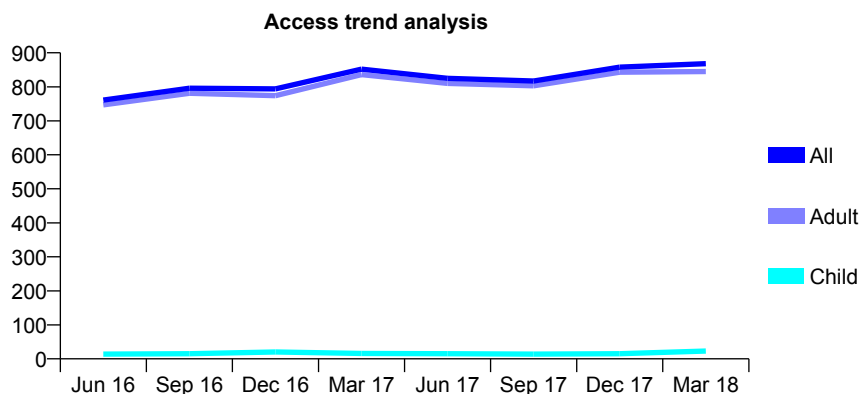
Q47 - Vital Signs At a Glance Contract Report for 917389/0003 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR GN BARLOW |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 3,124 |
| Carry forward general activity (UDA) | 84 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £298,519.76 |

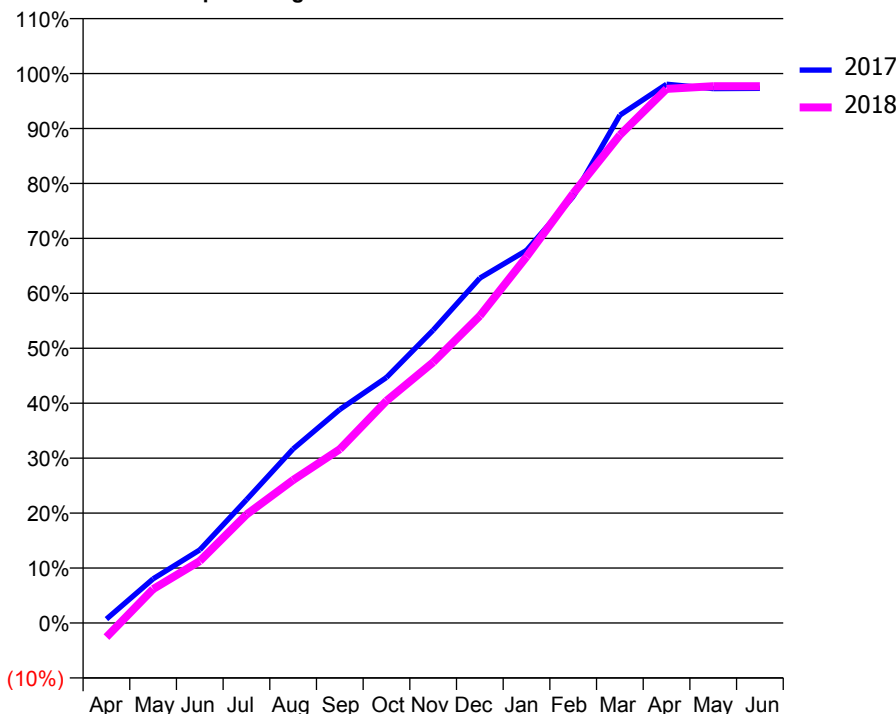
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 852 | |
| Quarter ending June 2017 | 825 | ↓ |
| Quarter ending September 2017 | 817 | → |
| Quarter ending December 2017 | 858 | ↑ |
| Quarter ending March 2018 | 868 | → |
| Variance since March 2017 | 1.9% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 22 | -80 |
| May | 251 | 193 |
| June | 416 | 352 |
| July | 701 | 617 |
| August | 990 | 813 |
| September | 1,214 | 988 |
| October | 1,396 | 1,264 |
| November | 1,665 | 1,482 |
| December | 1,961 | 1,746 |
| January | 2,118 | 2,082 |
| February | 2,425 | 2,442 |
| March | 2,887 | 2,774 |
| April | 3,063 | 3,037 |
| May | 3,038 | 3,052 |
| June | 3,040 | 3,052 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 4 | 49 | 8.2% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 76 | 886 | 8.6% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 49 | 0.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 30 | 886 | 3.4% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 80 | 978 | 8.2% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 978 | 0.6% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 14 | 978 | 1.4% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 2 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

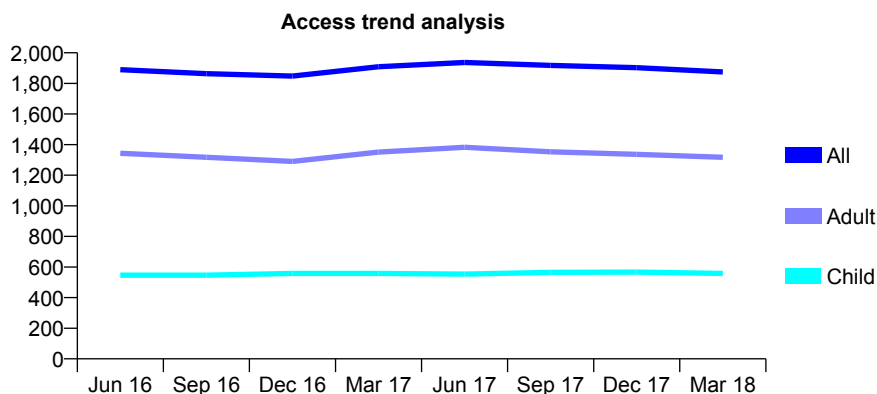
Q47 - Vital Signs At a Glance Contract Report for 917672/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR MJ HOLYOAK |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,900 |
| Carry forward general activity (UDA) | 109 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £102,424.25 |

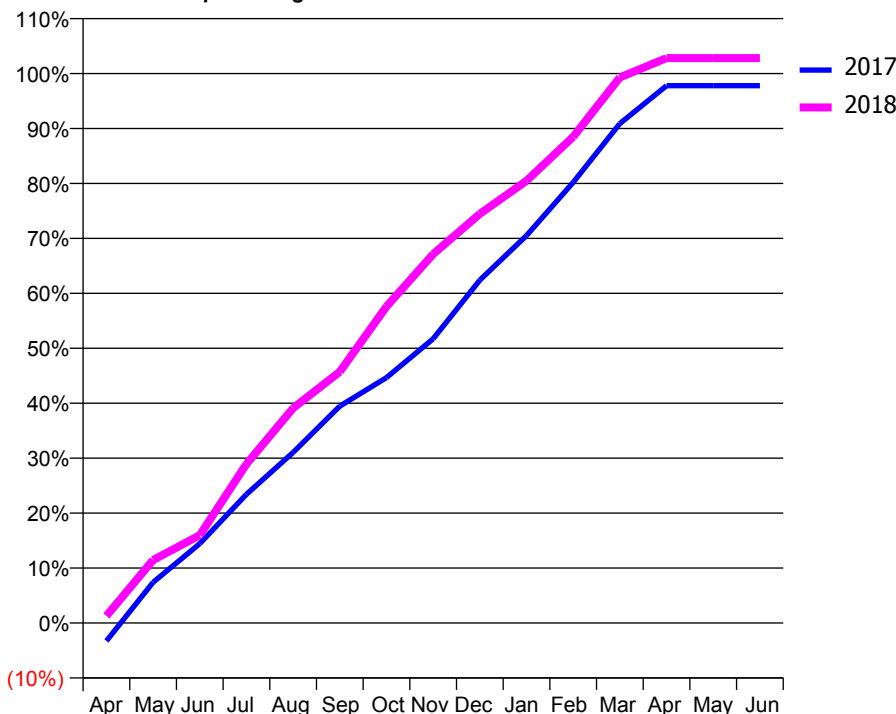
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,909 | |
| Quarter ending June 2017 | 1,937 | → |
| Quarter ending September 2017 | 1,918 | → |
| Quarter ending December 2017 | 1,903 | → |
| Quarter ending March 2018 | 1,875 | ↓ |
| Variance since March 2017 | (1.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -161 | 64 |
| May | 363 | 562 |
| June | 708 | 783 |
| July | 1,148 | 1,418 |
| August | 1,522 | 1,916 |
| September | 1,934 | 2,241 |
| October | 2,189 | 2,822 |
| November | 2,534 | 3,289 |
| December | 3,058 | 3,649 |
| January | 3,455 | 3,944 |
| February | 3,929 | 4,336 |
| March | 4,454 | 4,865 |
| April | 4,791 | 5,037 |
| May | 4,791 | 5,037 |
| June | 4,791 | 5,037 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 48 | 904 | 5.3% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 372 | 2,171 | 17.1% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 633 | 904 | 70.0% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,359 | 2,171 | 62.6% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 67 | 3,063 | 2.2% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 3,063 | 0.1% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 139 | 3,063 | 4.5% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

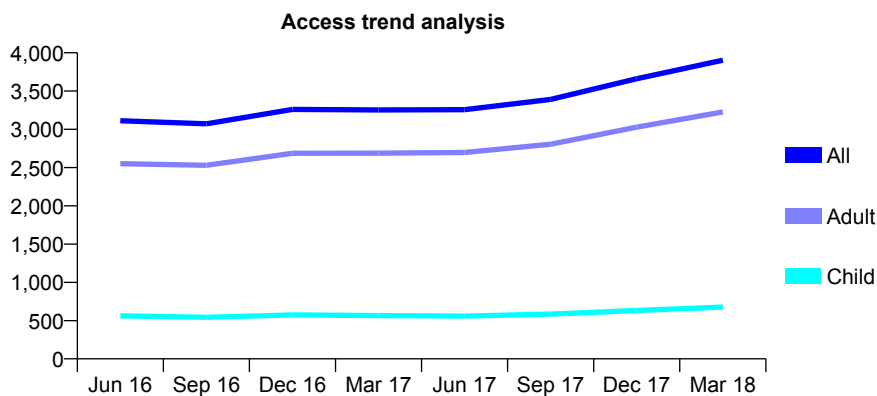
Q47 - Vital Signs At a Glance Contract Report for 920576/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR G BAYTUG |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,354 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £693,356.50 |

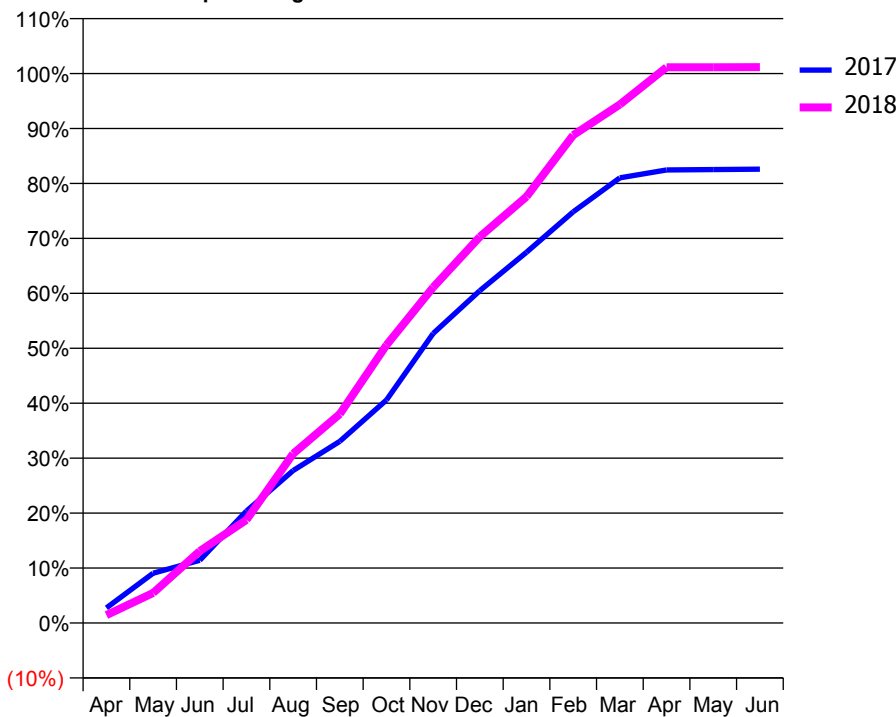
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 3,253 | |
| Quarter ending June 2017 | 3,257 | → |
| Quarter ending September 2017 | 3,390 | ↑ |
| Quarter ending December 2017 | 3,661 | ↑ |
| Quarter ending March 2018 | 3,904 | ↑ |
| Variance since March 2017 | 20.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 424 | 220 |
| May | 1,390 | 840 |
| June | 1,753 | 2,011 |
| July | 3,127 | 2,883 |
| August | 4,261 | 4,729 |
| September | 5,078 | 5,840 |
| October | 6,230 | 7,767 |
| November | 8,090 | 9,382 |
| December | 9,287 | 10,791 |
| January | 10,361 | 11,913 |
| February | 11,491 | 13,631 |
| March | 12,438 | 14,489 |
| April | 12,659 | 15,527 |
| May | 12,668 | 15,527 |
| June | 12,682 | 15,531 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 99 | 1,076 | 9.2% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,055 | 5,427 | 19.4% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 608 | 1,076 | 56.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,021 | 5,427 | 55.7% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 395 | 6,809 | 5.8% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 93 | 6,809 | 1.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 352 | 6,809 | 5.2% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

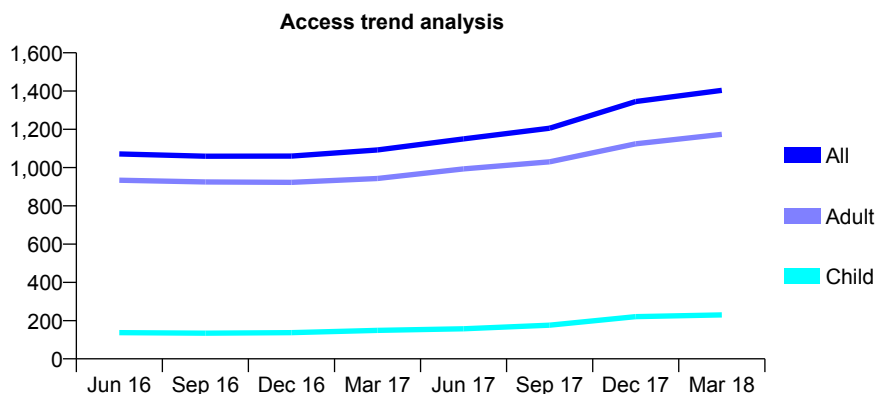
Q47 - Vital Signs At a Glance Contract Report for 928429/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Crescent Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £130,439.36 |

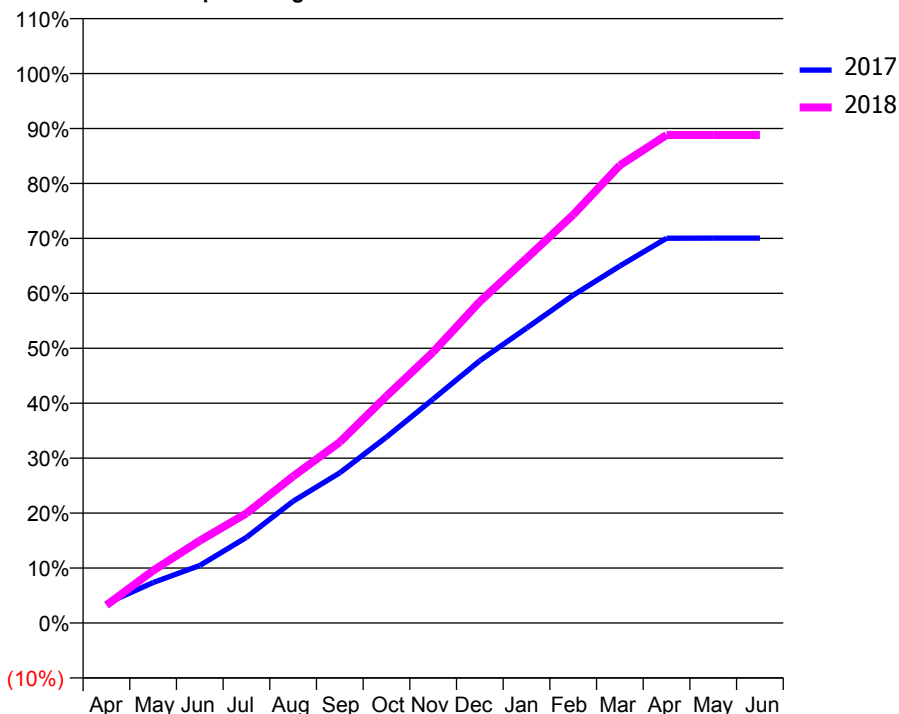
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,092 | |
| Quarter ending June 2017 | 1,150 | ↑ |
| Quarter ending September 2017 | 1,206 | ↑ |
| Quarter ending December 2017 | 1,345 | ↑ |
| Quarter ending March 2018 | 1,404 | ↑ |
| Variance since March 2017 | 28.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 213 | 194 |
| May | 443 | 573 |
| June | 628 | 898 |
| July | 935 | 1,197 |
| August | 1,330 | 1,602 |
| September | 1,640 | 1,975 |
| October | 2,031 | 2,478 |
| November | 2,445 | 2,959 |
| December | 2,865 | 3,510 |
| January | 3,220 | 3,982 |
| February | 3,580 | 4,457 |
| March | 3,899 | 4,998 |
| April | 4,202 | 5,329 |
| May | 4,203 | 5,329 |
| June | 4,203 | 5,329 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 40 | 311 | 12.9% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 527 | 1,919 | 27.5% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 110 | 311 | 35.4% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 675 | 1,919 | 35.2% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 279 | 2,209 | 12.6% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 118 | 2,209 | 5.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 77 | 2,209 | 3.5% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

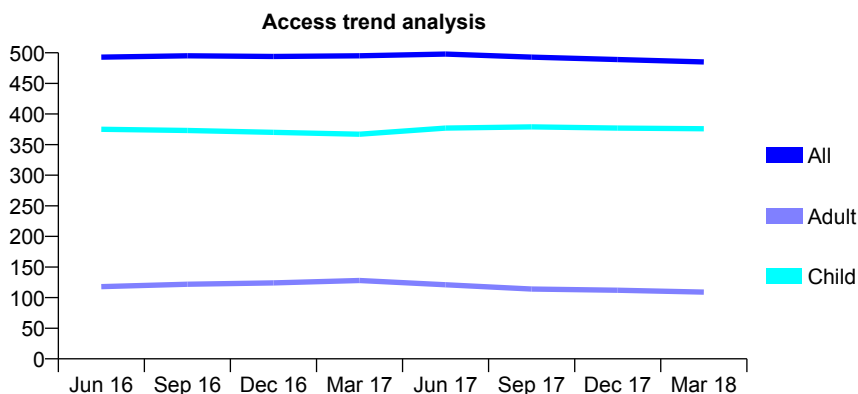
Q47 - Vital Signs At a Glance Contract Report for 931195/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR DJ QUINN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 05/05/2009 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,281 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £35,003.05 |

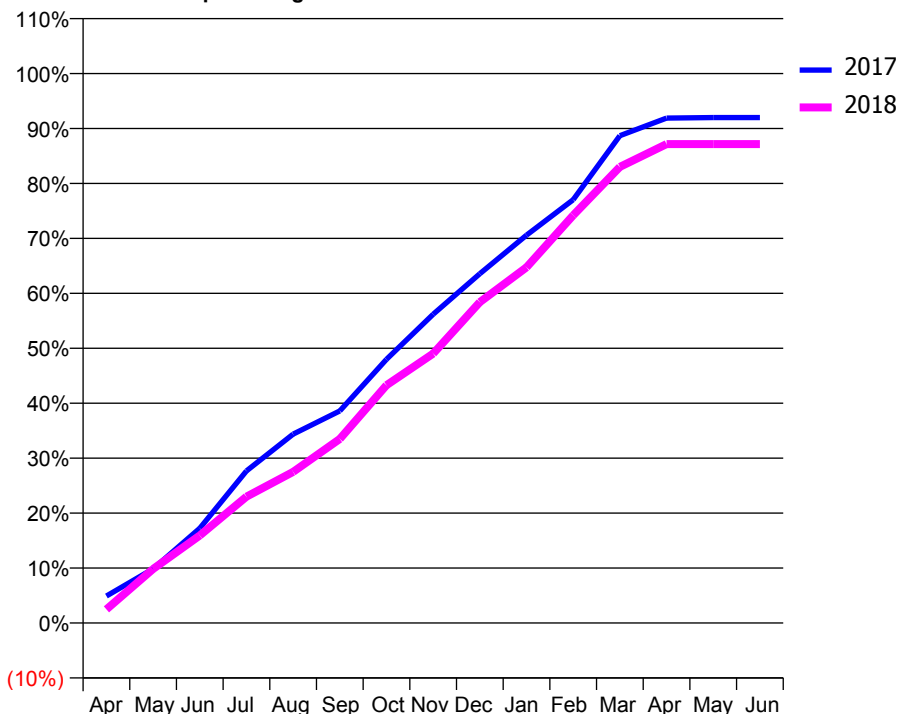
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 495 | |
| Quarter ending June 2017 | 498 | → |
| Quarter ending September 2017 | 493 | ↓ |
| Quarter ending December 2017 | 489 | → |
| Quarter ending March 2018 | 485 | → |
| Variance since March 2017 | (2.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 63 | 32 |
| May | 126 | 126 |
| June | 221 | 204 |
| July | 354 | 294 |
| August | 440 | 352 |
| September | 494 | 429 |
| October | 615 | 554 |
| November | 720 | 628 |
| December | 814 | 748 |
| January | 904 | 829 |
| February | 987 | 950 |
| March | 1,136 | 1,063 |
| April | 1,177 | 1,116 |
| May | 1,178 | 1,116 |
| June | 1,178 | 1,116 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 28 | 625 | 4.5% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 13 | 122 | 10.7% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 408 | 625 | 65.3% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 77 | 122 | 63.1% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 11 | 752 | 1.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 752 | 0.0% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 752 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

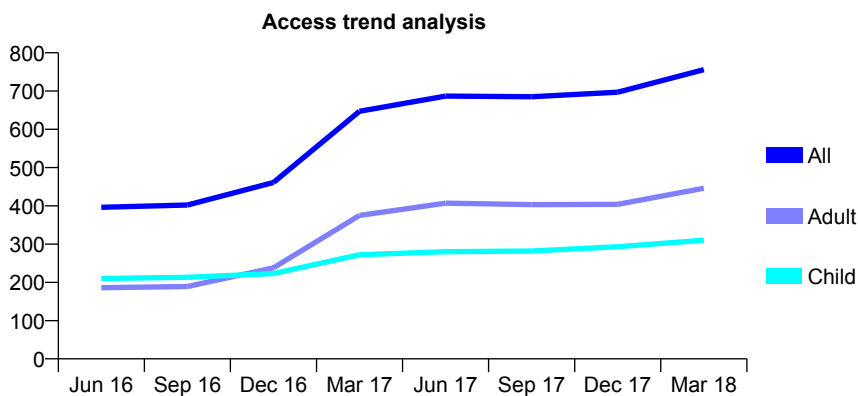
Q47 - Vital Signs At a Glance Contract Report for 934658/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | Dr M Best |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,544 |
| Carry forward general activity (UDA) | 215 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £69,132.86 |

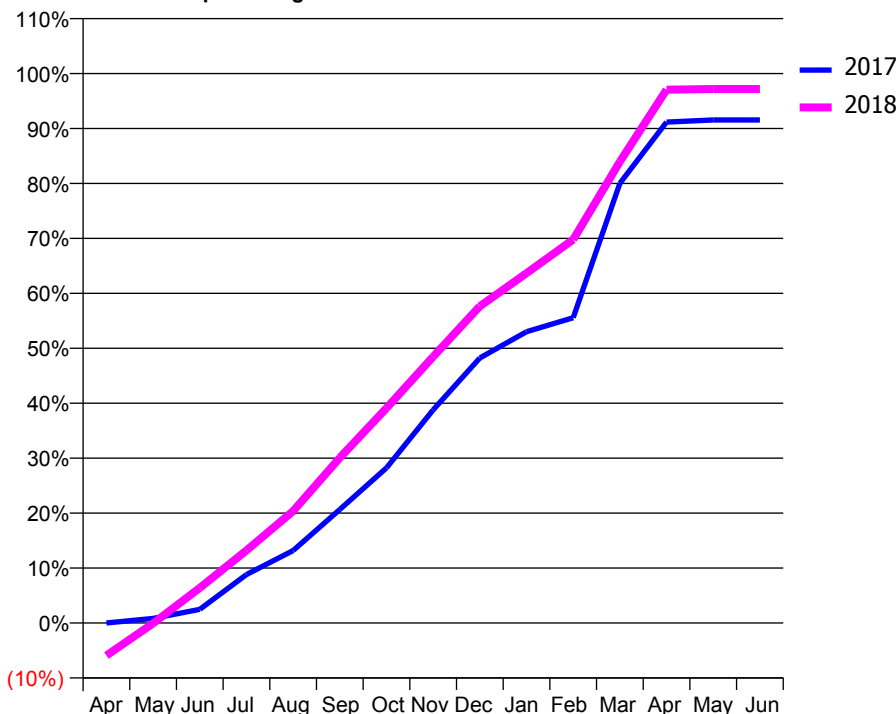
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 647 | |
| Quarter ending June 2017 | 687 | ↑ |
| Quarter ending September 2017 | 685 | → |
| Quarter ending December 2017 | 697 | → |
| Quarter ending March 2018 | 756 | ↑ |
| Variance since March 2017 | 16.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | -151 |
| May | 21 | -2 |
| June | 63 | 162 |
| July | 225 | 336 |
| August | 336 | 518 |
| September | 526 | 765 |
| October | 718 | 995 |
| November | 987 | 1,233 |
| December | 1,227 | 1,467 |
| January | 1,349 | 1,620 |
| February | 1,413 | 1,775 |
| March | 2,036 | 2,136 |
| April | 2,319 | 2,469 |
| May | 2,329 | 2,472 |
| June | 2,329 | 2,472 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 78 | 469 | 16.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 163 | 644 | 25.3% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 237 | 469 | 50.5% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 268 | 644 | 41.6% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 72 | 1,113 | 6.5% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 1,113 | 0.3% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 37 | 1,113 | 3.3% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

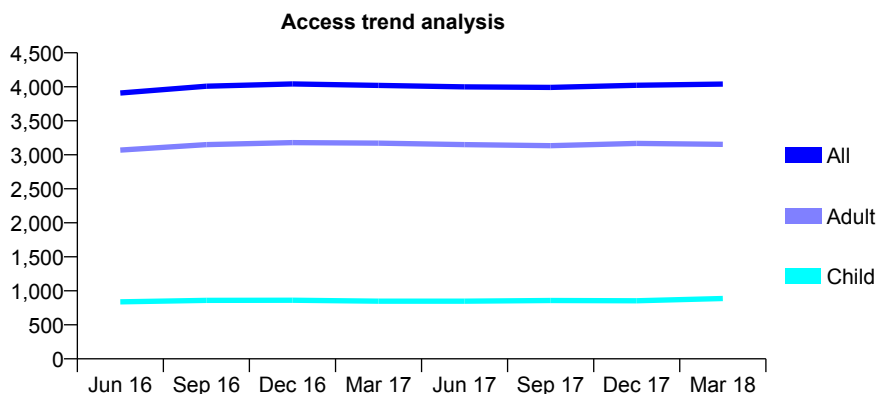
Q47 - Vital Signs At a Glance Contract Report for 942235/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | MRS CA LEADBETTER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,453 |
| Carry forward general activity (UDA) | 26 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £226,999.22 |

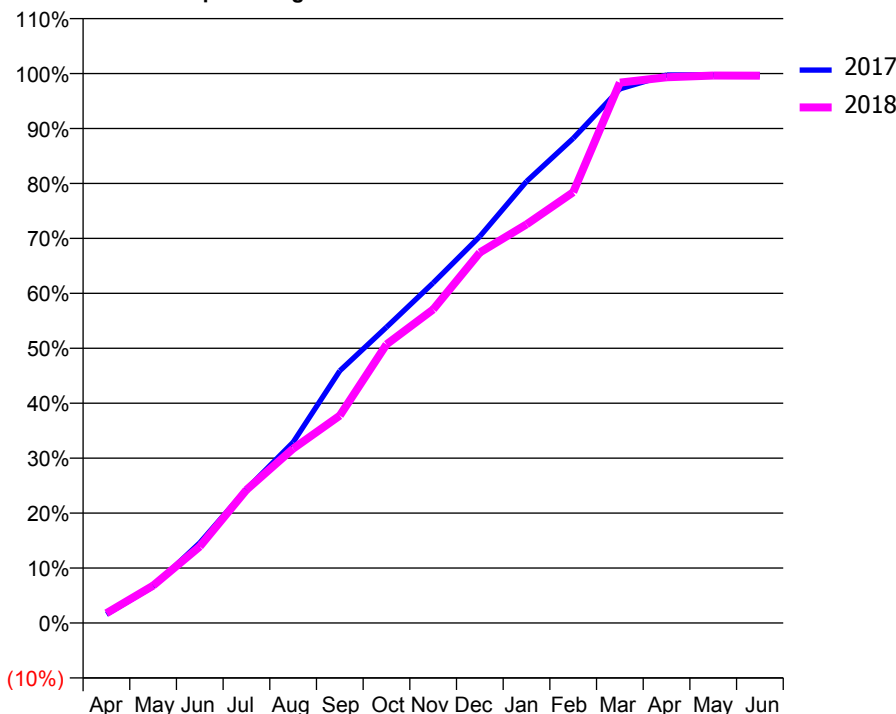
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,020 | |
| Quarter ending June 2017 | 3,999 | → |
| Quarter ending September 2017 | 3,992 | → |
| Quarter ending December 2017 | 4,022 | → |
| Quarter ending March 2018 | 4,040 | → |
| Variance since March 2017 | 0.5% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 167 | 186 |
| May | 695 | 712 |
| June | 1,526 | 1,454 |
| July | 2,547 | 2,533 |
| August | 3,438 | 3,318 |
| September | 4,799 | 3,947 |
| October | 5,627 | 5,300 |
| November | 6,470 | 5,964 |
| December | 7,355 | 7,047 |
| January | 8,400 | 7,583 |
| February | 9,221 | 8,195 |
| March | 10,161 | 10,279 |
| April | 10,424 | 10,382 |
| May | 10,427 | 10,413 |
| June | 10,427 | 10,410 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 97 | 1,232 | 7.9% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 607 | 4,482 | 13.5% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 666 | 1,232 | 54.1% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,473 | 4,482 | 55.2% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 972 | 5,690 | 17.1% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 68 | 5,690 | 1.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 80 | 5,690 | 1.4% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

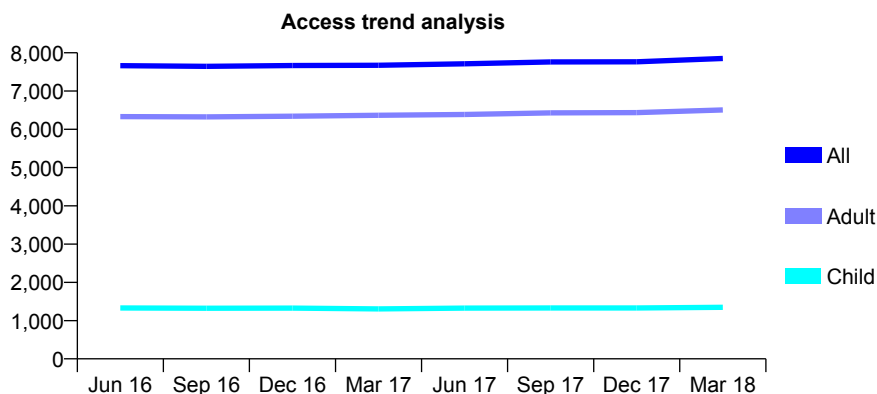
Q47 - Vital Signs At a Glance Contract Report for 997307/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | Dr H Kadri |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,231 |
| Carry forward general activity (UDA) | 145 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £578,590.71 |

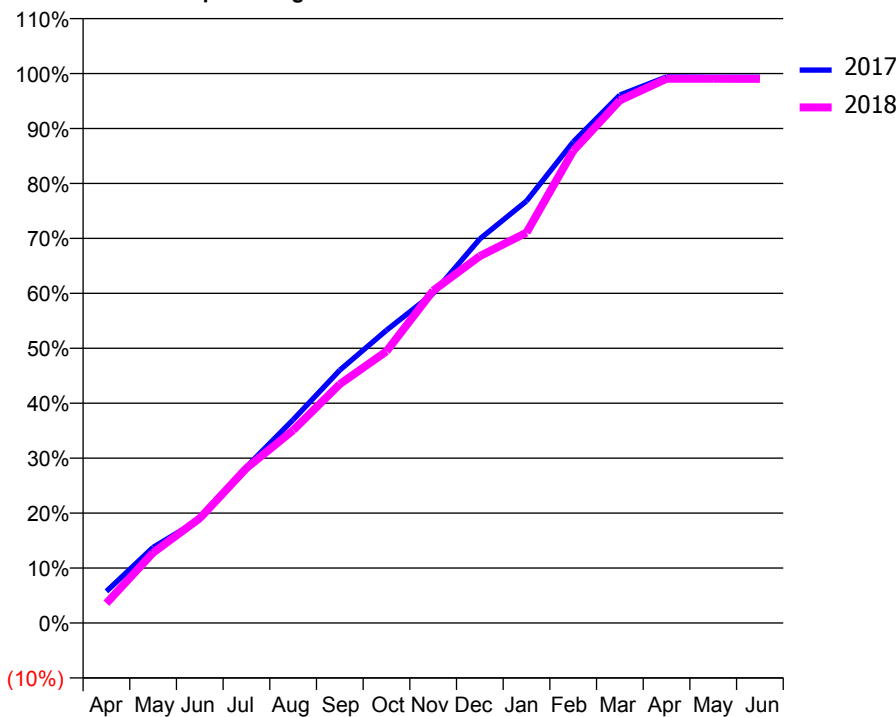
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,673 | |
| Quarter ending June 2017 | 7,714 | → |
| Quarter ending September 2017 | 7,760 | → |
| Quarter ending December 2017 | 7,766 | → |
| Quarter ending March 2018 | 7,851 | → |
| Variance since March 2017 | 2.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,226 | 763 |
| May | 2,925 | 2,715 |
| June | 4,011 | 4,046 |
| July | 6,032 | 5,986 |
| August | 7,853 | 7,449 |
| September | 9,769 | 9,228 |
| October | 11,309 | 10,497 |
| November | 12,734 | 12,842 |
| December | 14,842 | 14,175 |
| January | 16,304 | 15,081 |
| February | 18,587 | 18,241 |
| March | 20,400 | 20,194 |
| April | 21,100 | 21,027 |
| May | 21,083 | 21,027 |
| June | 21,086 | 21,025 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 179 | 2,305 | 7.8% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,599 | 10,116 | 15.8% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,581 | 2,305 | 68.6% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,254 | 10,116 | 51.9% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,174 | 12,493 | 9.4% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 156 | 12,493 | 1.2% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 36 | 12,493 | 0.3% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 11 | 81.8% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

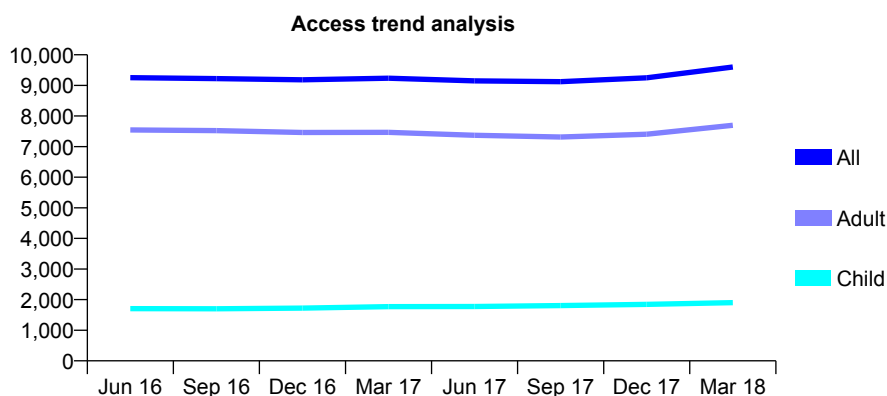
Q47 - Vital Signs At a Glance Contract Report for 999199/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR JC HALL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 25,993 |
| Carry forward general activity (UDA) | 979 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £828,721.50 |

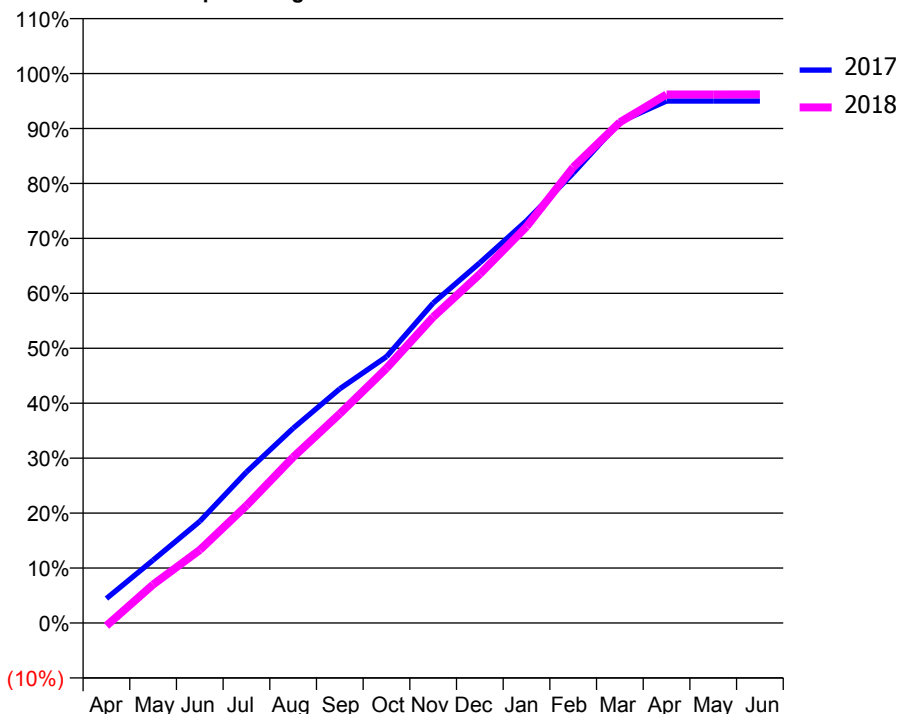
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 9,237 | |
| Quarter ending June 2017 | 9,146 | → |
| Quarter ending September 2017 | 9,122 | → |
| Quarter ending December 2017 | 9,250 | → |
| Quarter ending March 2018 | 9,603 | ↑ |
| Variance since March 2017 | 4.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,156 | -134 |
| May | 2,971 | 1,820 |
| June | 4,807 | 3,451 |
| July | 7,145 | 5,553 |
| August | 9,215 | 7,846 |
| September | 11,083 | 9,902 |
| October | 12,597 | 12,050 |
| November | 15,134 | 14,471 |
| December | 17,038 | 16,504 |
| January | 19,026 | 18,751 |
| February | 21,277 | 21,559 |
| March | 23,702 | 23,692 |
| April | 24,691 | 25,003 |
| May | 24,694 | 25,003 |
| June | 24,694 | 25,005 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 639 | 3,658 | 17.5% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,245 | 10,584 | 11.8% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,312 | 3,658 | 63.2% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,291 | 10,584 | 50.0% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,483 | 14,362 | 10.3% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 57 | 14,362 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 57 | 14,362 | 0.4% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 14 | 92.9% | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 14 | 85.7% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

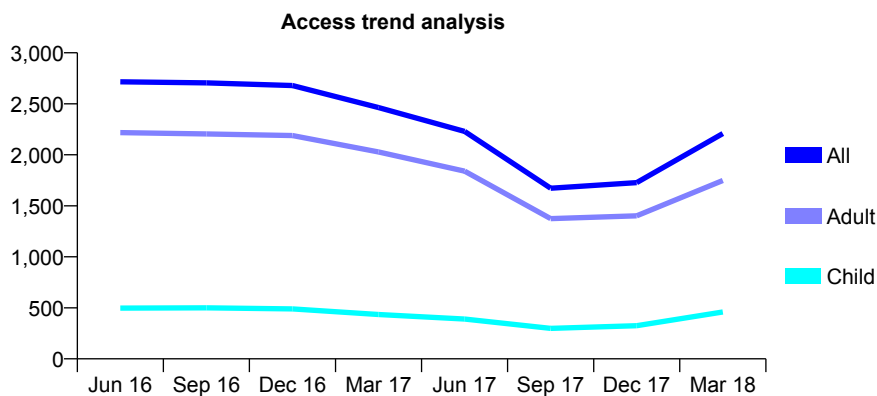
Q47 - Vital Signs At a Glance Contract Report for 999350/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | Dr F Patel |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,727 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £169,515.89 |

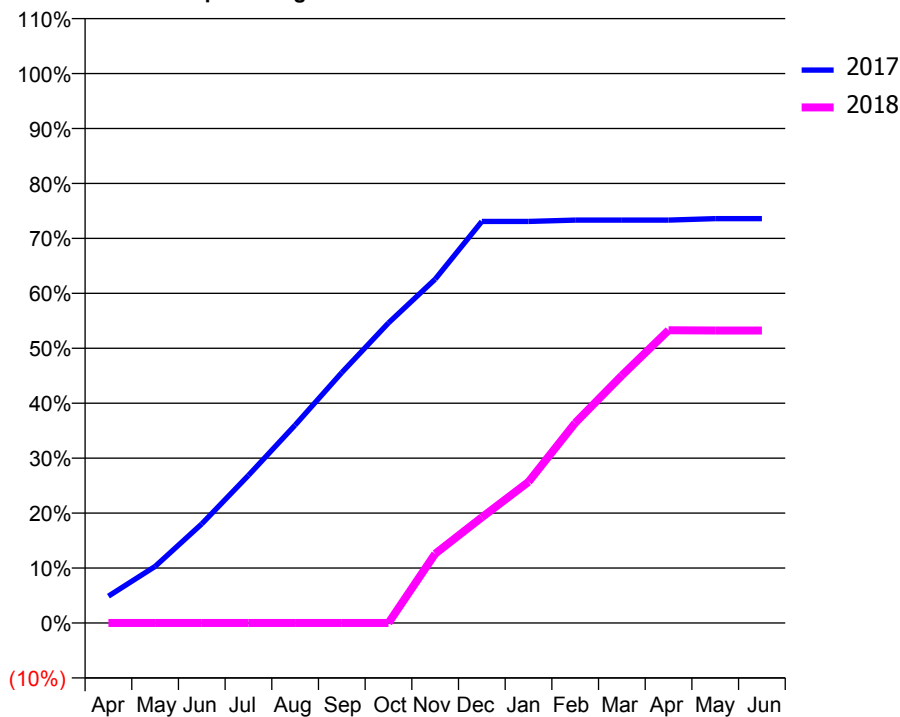
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 2,463 | |
| Quarter ending June 2017 | 2,230 | ↓ |
| Quarter ending September 2017 | 1,673 | ↓ |
| Quarter ending December 2017 | 1,727 | ↑ |
| Quarter ending March 2018 | 2,209 | ↑ |
| Variance since March 2017 | (10.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 426 | 0 |
| May | 899 | 0 |
| June | 1,575 | 0 |
| July | 2,345 | 0 |
| August | 3,143 | 0 |
| September | 3,978 | 0 |
| October | 4,767 | 0 |
| November | 5,460 | 1,101 |
| December | 6,378 | 1,679 |
| January | 6,378 | 2,241 |
| February | 6,398 | 3,178 |
| March | 6,398 | 3,931 |
| April | 6,398 | 4,650 |
| May | 6,423 | 4,645 |
| June | 6,423 | 4,645 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 45 | 424 | 10.6% | 13.1% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 231 | 1,591 | 14.5% | 16.2% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 33 | 424 | 7.8% | 58.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 136 | 1,591 | 8.5% | 50.6% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 171 | 2,332 | 7.3% | 10.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 2,332 | 0.4% | 1.0% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 2,332 | 0.0% | 1.1% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.6% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

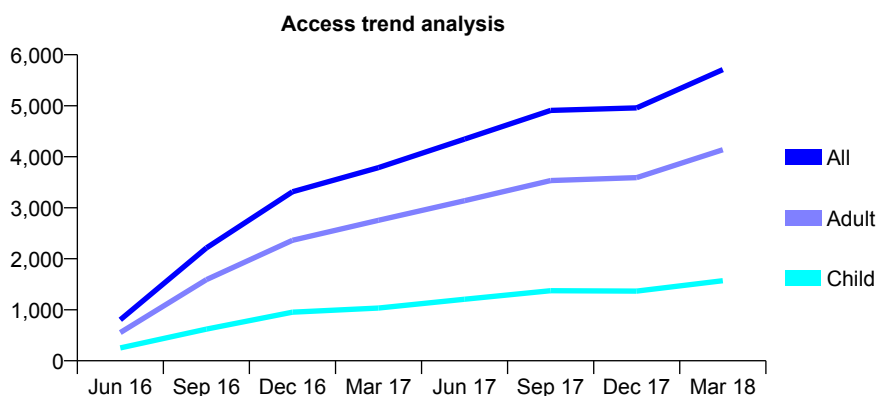
Q48 - Vital Signs At a Glance Contract Report for 100096/0000 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | Care (Lancashire) Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2016 |
| Contract end date | |

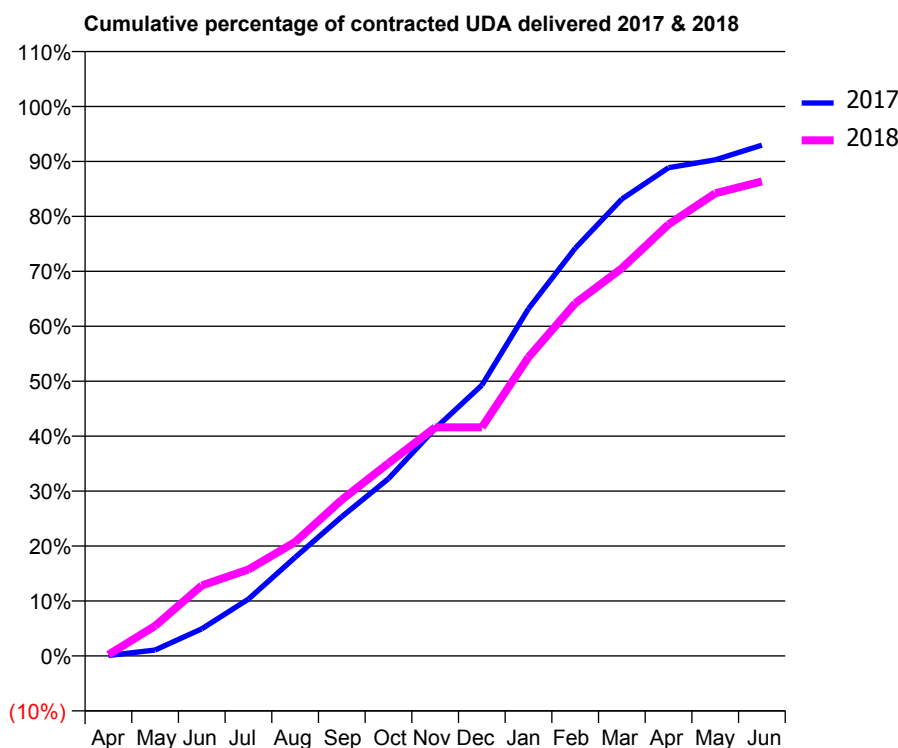
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 24,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £626,477.34 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 3,788 | |
| Quarter ending June 2017 | 4,346 | ↑ |
| Quarter ending September 2017 | 4,908 | ↑ |
| Quarter ending December 2017 | 4,959 | → |
| Quarter ending March 2018 | 5,708 | ↑ |
| Variance since March 2017 | 50.7% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 15 | 55 |
| May | 205 | 1,316 |
| June | 937 | 3,077 |
| July | 1,966 | 3,779 |
| August | 3,409 | 4,976 |
| September | 4,816 | 6,825 |
| October | 6,128 | 8,419 |
| November | 7,866 | 9,983 |
| December | 9,361 | 9,983 |
| January | 12,009 | 13,049 |
| February | 14,097 | 15,401 |
| March | 15,801 | 16,934 |
| April | 16,882 | 18,849 |
| May | 17,153 | 20,207 |
| June | 17,664 | 20,724 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 228 | 2,213 | 10.3% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 851 | 5,131 | 16.6% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,082 | 2,213 | 48.9% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,311 | 5,131 | 45.0% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 482 | 7,881 | 6.1% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 50 | 7,881 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 206 | 7,881 | 2.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

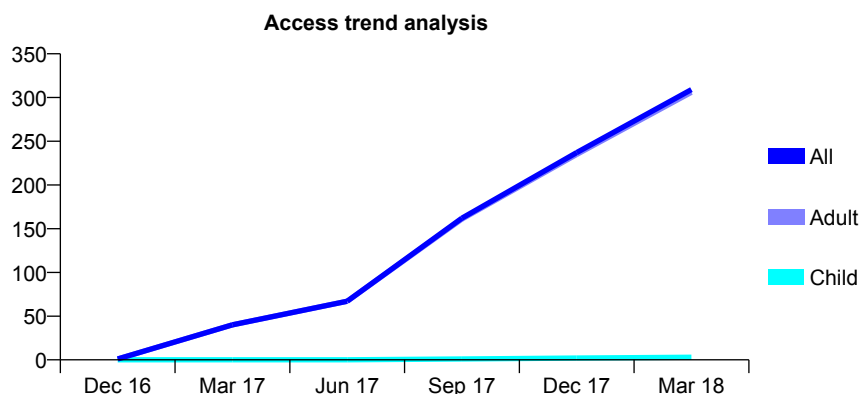
Q48 - Vital Signs At a Glance Contract Report for 100256/0000 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Bridgewater Community Healthcare NHS F |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2016 |
| Contract end date | 30/11/2019 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,200 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £65,182.71 |

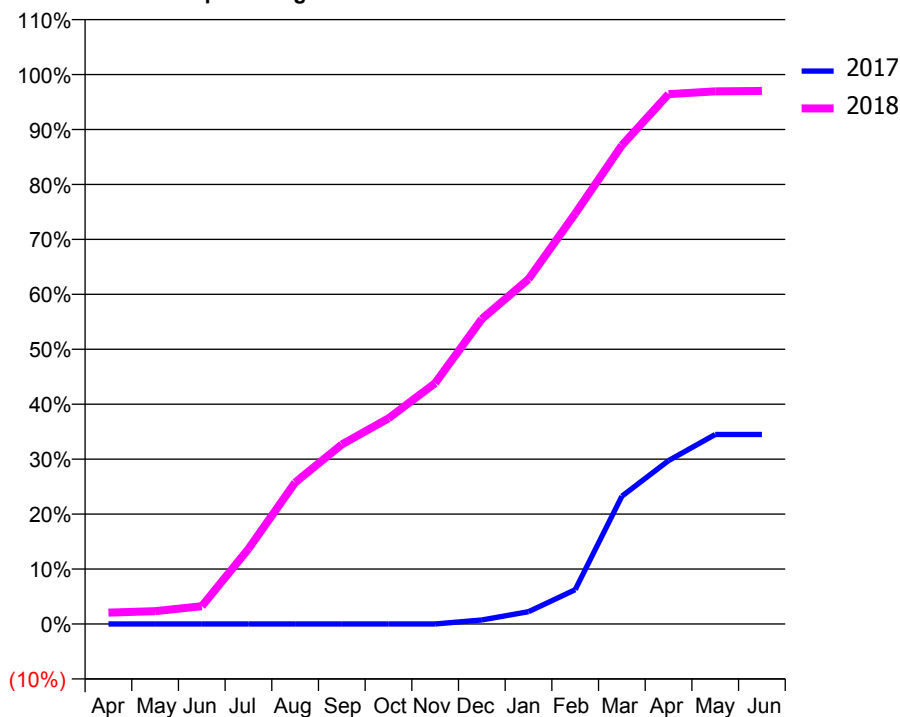
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 40 | |
| Quarter ending June 2017 | 67 | ↑ |
| Quarter ending September 2017 | 162 | ↑ |
| Quarter ending December 2017 | 237 | ↑ |
| Quarter ending March 2018 | 309 | ↑ |
| Variance since March 2017 | 672.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 4 | 0.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 466 | 0.6% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 4 | 0.0% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 466 | 0.0% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1 | 480 | 0.2% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 480 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 480 | 0.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

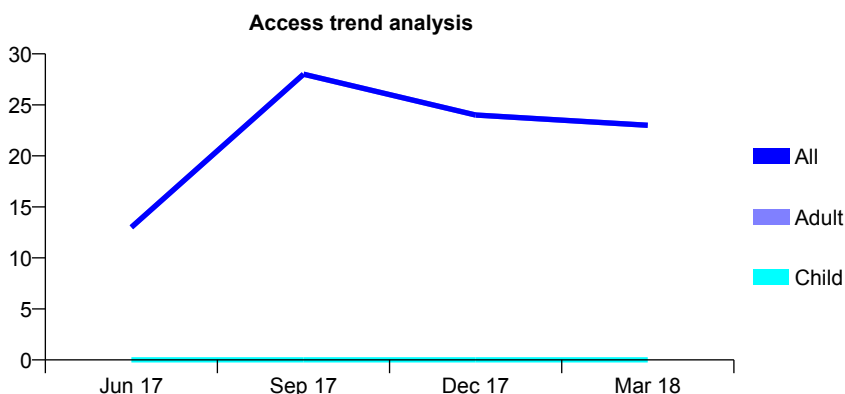
Q48 - Vital Signs At a Glance Contract Report for 100257/0000 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Bridgewater Community Healthcare NHS F |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2016 |
| Contract end date | 30/11/2019 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,800 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £97,774.06 |

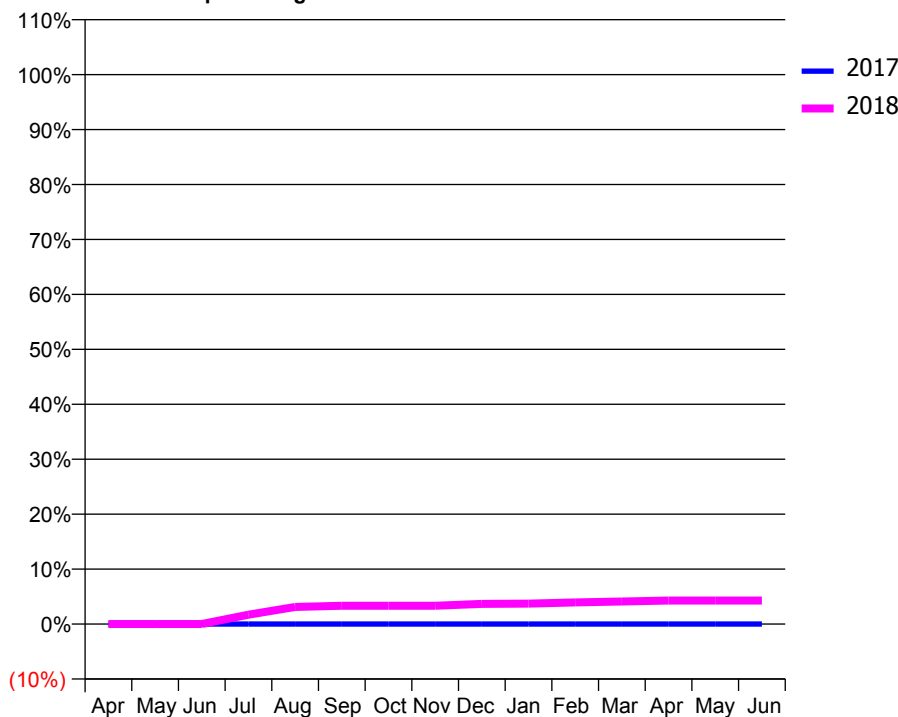
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 0 | |
| Quarter ending June 2017 | 13 | ↑ |
| Quarter ending September 2017 | 28 | ↑ |
| Quarter ending December 2017 | 24 | ↓ |
| Quarter ending March 2018 | 23 | ↓ |
| Variance since March 2017 | N/A | |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 31 |
| August | 0 | 56 |
| September | 0 | 60 |
| October | 0 | 60 |
| November | 0 | 60 |
| December | 0 | 66 |
| January | 0 | 67 |
| February | 0 | 71 |
| March | 0 | 74 |
| April | 0 | 77 |
| May | 0 | 77 |
| June | 0 | 77 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | N/A | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 45 | 0.0% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | N/A | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 45 | 0.0% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 33 | 0.0% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 33 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 33 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

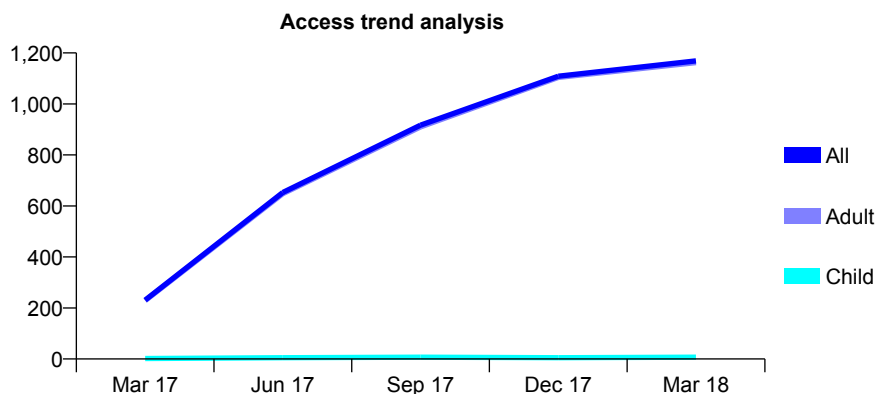
Q48 - Vital Signs At a Glance Contract Report for 100260/0000 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | Winston & Kelso |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2016 |
| Contract end date | 30/11/2019 |

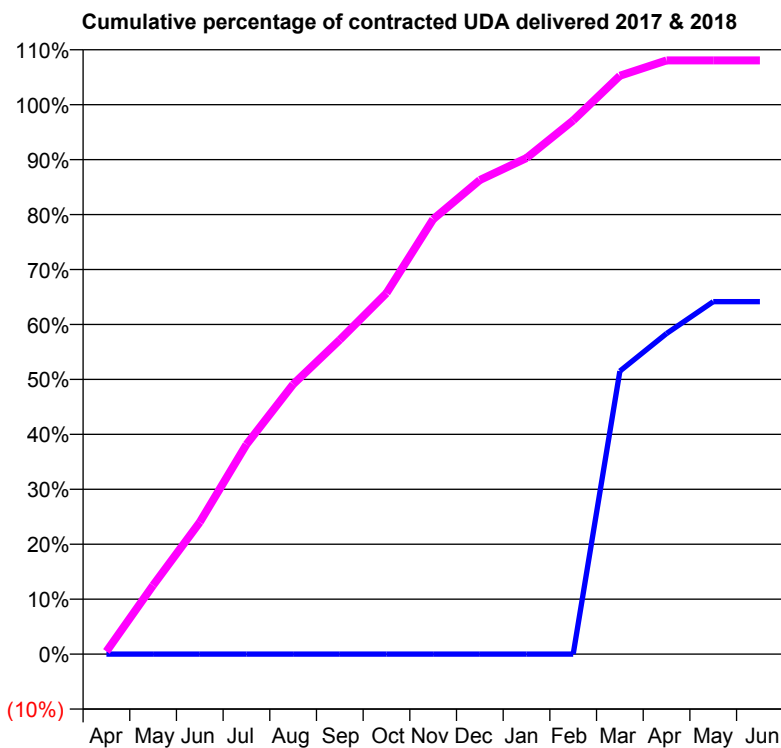
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,200 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £221,010.12 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 231 | |
| Quarter ending June 2017 | 653 | ↑ |
| Quarter ending September 2017 | 917 | ↑ |
| Quarter ending December 2017 | 1,109 | ↑ |
| Quarter ending March 2018 | 1,169 | ↑ |
| Variance since March 2017 | 406.1% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 21 |
| May | 0 | 526 |
| June | 0 | 1,009 |
| July | 0 | 1,603 |
| August | 0 | 2,062 |
| September | 0 | 2,403 |
| October | 0 | 2,760 |
| November | 0 | 3,324 |
| December | 0 | 3,624 |
| January | 0 | 3,792 |
| February | 0 | 4,079 |
| March | 721 | 4,421 |
| April | 817 | 4,538 |
| May | 898 | 4,538 |
| June | 898 | 4,538 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 17 | 0.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 9 | 1,530 | 0.6% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 17 | 0.0% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 1,530 | 0.0% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 1,536 | 0.0% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,536 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 1,536 | 0.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 1 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

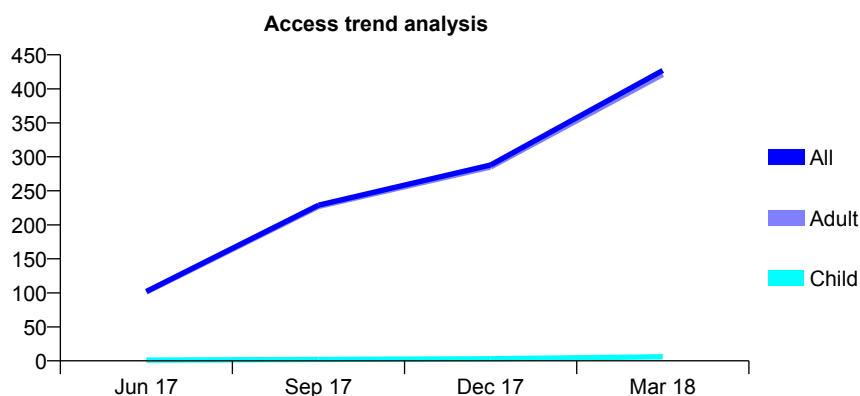
Q48 - Vital Signs At a Glance Contract Report for 100306/0000 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | MR SR LAKSHMIAH |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2017 |
| Contract end date | 31/03/2019 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,380 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £82,800.00 |

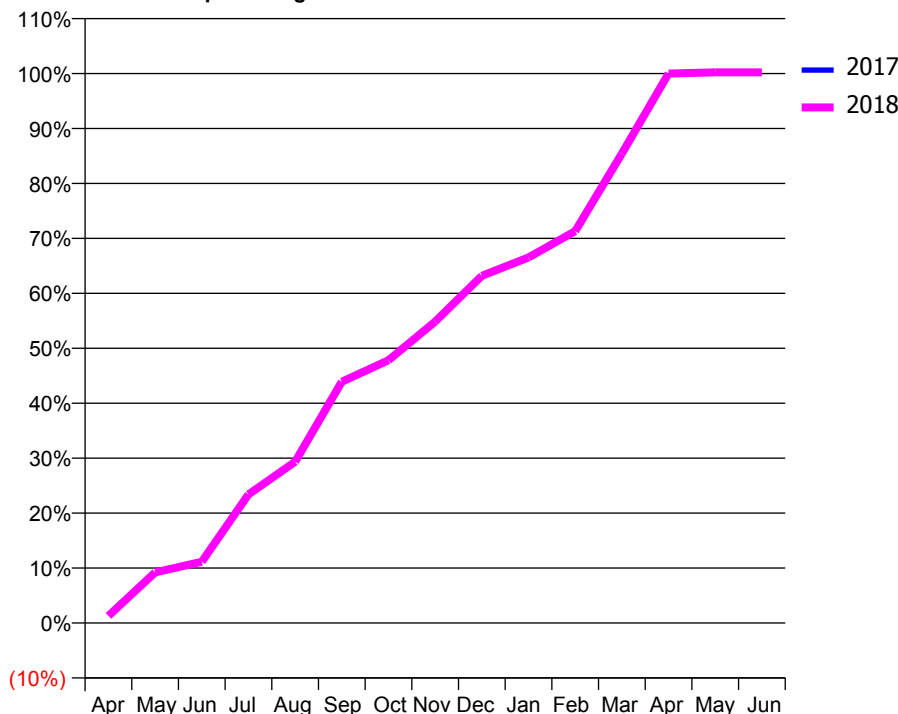
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 0 | |
| Quarter ending June 2017 | 102 | ↑ |
| Quarter ending September 2017 | 229 | ↑ |
| Quarter ending December 2017 | 288 | ↑ |
| Quarter ending March 2018 | 427 | ↑ |
| Variance since March 2017 | N/A | |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 18 |
| May | 0 | 127 |
| June | 0 | 154 |
| July | 0 | 323 |
| August | 0 | 405 |
| September | 0 | 606 |
| October | 0 | 660 |
| November | 0 | 757 |
| December | 0 | 872 |
| January | 0 | 918 |
| February | 0 | 984 |
| March | 0 | 1,179 |
| April | 0 | 1,380 |
| May | 0 | 1,383 |
| June | 0 | 1,383 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 5 | 0.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 9 | 509 | 1.8% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 5 | 0.0% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2 | 509 | 0.4% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 604 | 0.0% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 604 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 604 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 2 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

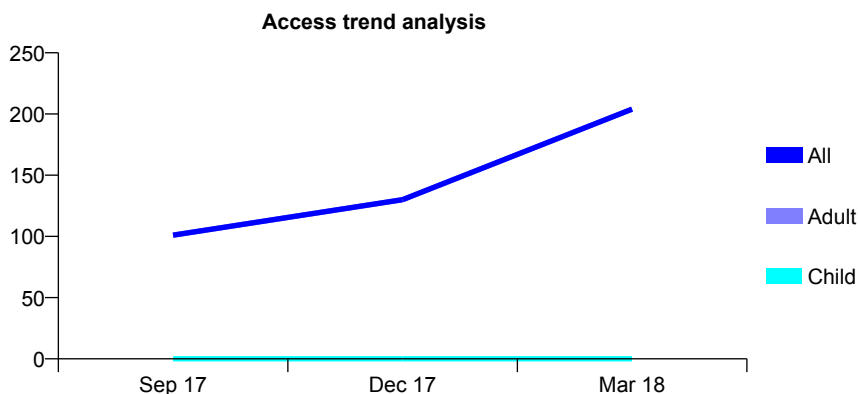
Q48 - Vital Signs At a Glance Contract Report for 100425/0000 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Redbridge Assocaites Limited |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2017 |
| Contract end date | 30/11/2019 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 2,200 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £115,105.25 |

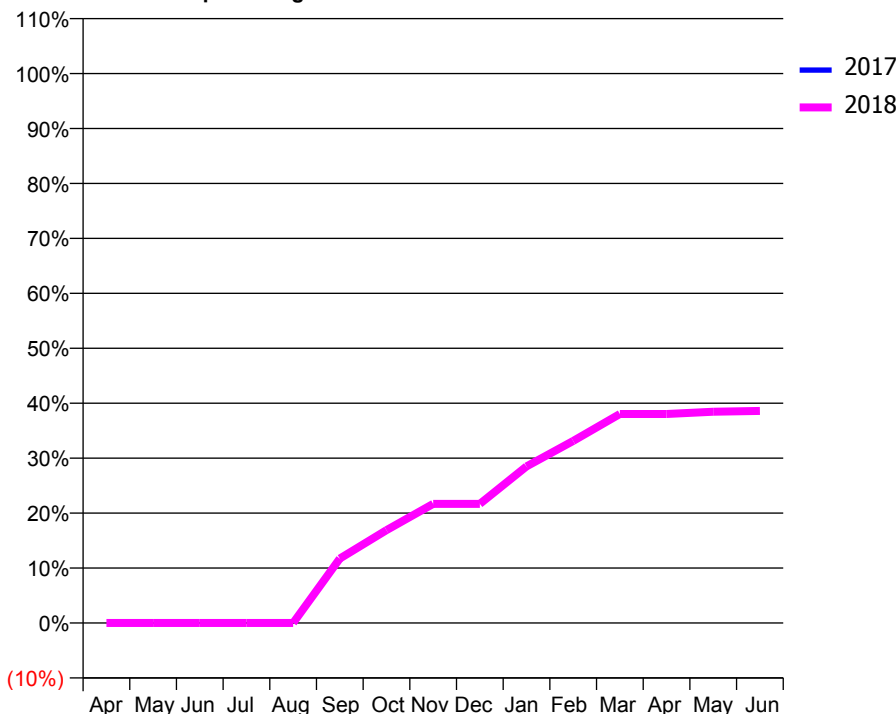
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 0 | |
| Quarter ending June 2017 | 0 | |
| Quarter ending September 2017 | 101 | ↑ |
| Quarter ending December 2017 | 130 | ↑ |
| Quarter ending March 2018 | 204 | ↑ |
| Variance since March 2017 | N/A | |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 0 |
| August | 0 | 0 |
| September | 0 | 258 |
| October | 0 | 372 |
| November | 0 | 477 |
| December | 0 | 477 |
| January | 0 | 627 |
| February | 0 | 729 |
| March | 0 | 837 |
| April | 0 | 837 |
| May | 0 | 846 |
| June | 0 | 849 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | N/A | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2 | 280 | 0.7% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | N/A | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 280 | 0.0% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 284 | 0.0% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 284 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 284 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

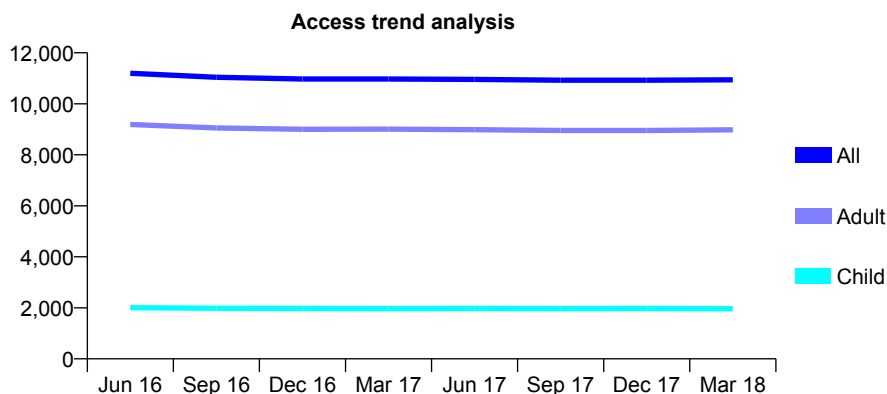
Q48 - Vital Signs At a Glance Contract Report for 101281/0115 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 34,474 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £958,690.88 |

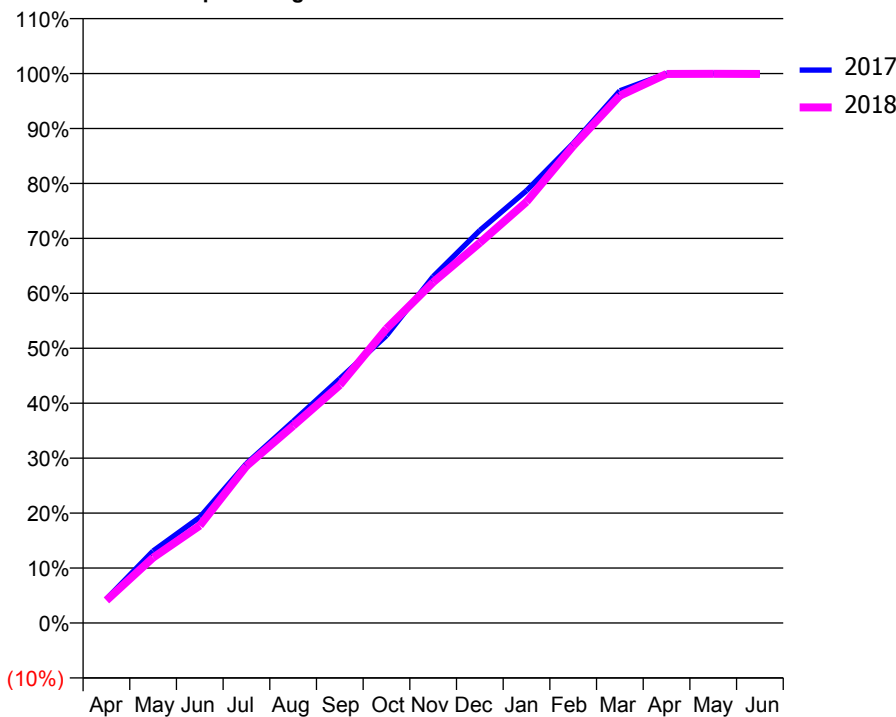
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 10,973 | |
| Quarter ending June 2017 | 10,956 | → |
| Quarter ending September 2017 | 10,924 | → |
| Quarter ending December 2017 | 10,928 | → |
| Quarter ending March 2018 | 10,943 | → |
| Variance since March 2017 | (0.3%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,527 | 1,417 |
| May | 4,563 | 4,100 |
| June | 6,704 | 6,109 |
| July | 10,104 | 9,852 |
| August | 12,778 | 12,372 |
| September | 15,480 | 14,932 |
| October | 18,205 | 18,466 |
| November | 21,947 | 21,381 |
| December | 24,875 | 23,859 |
| January | 27,387 | 26,423 |
| February | 30,388 | 29,927 |
| March | 33,712 | 33,082 |
| April | 34,807 | 34,446 |
| May | 34,807 | 34,452 |
| June | 34,808 | 34,446 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 256 | 3,591 | 7.1% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,244 | 15,023 | 14.9% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,647 | 3,591 | 73.7% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 9,787 | 15,023 | 65.1% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,227 | 18,745 | 6.5% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 347 | 18,745 | 1.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 330 | 18,745 | 1.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | 92.3% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 13 | 92.3% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

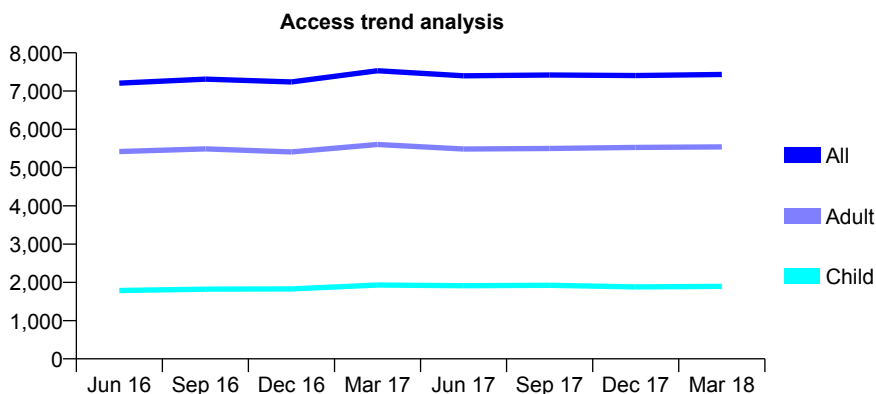
Q48 - Vital Signs At a Glance Contract Report for 101281/0168 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 29/05/2007 |
| Contract end date | |

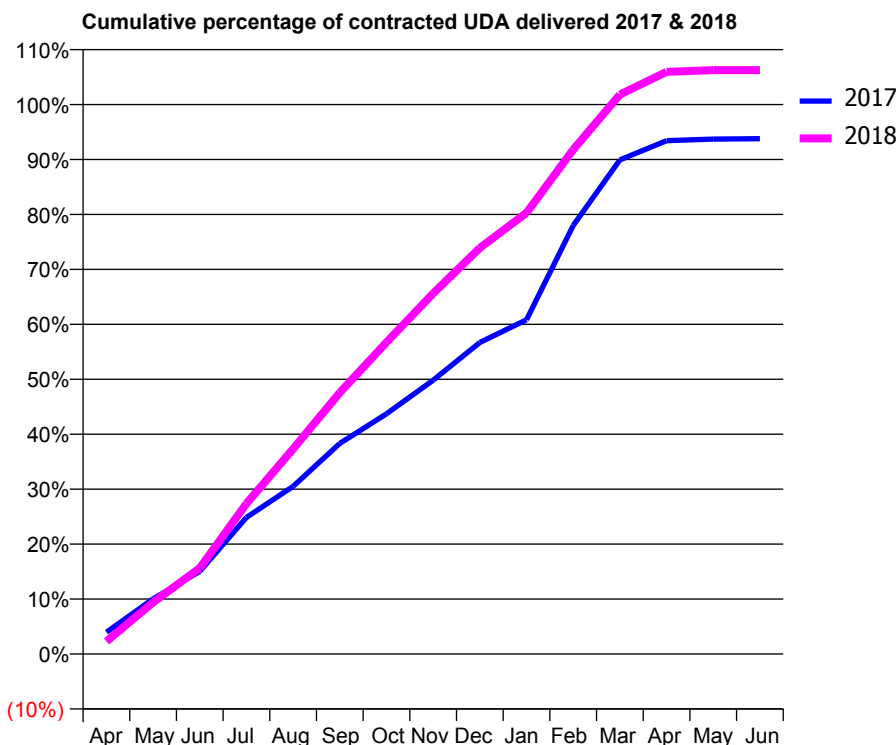
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,675 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £581,241.74 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,531 | |
| Quarter ending June 2017 | 7,397 | ↓ |
| Quarter ending September 2017 | 7,421 | → |
| Quarter ending December 2017 | 7,406 | → |
| Quarter ending March 2018 | 7,435 | → |
| Variance since March 2017 | (1.3%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 820 | 474 |
| May | 2,077 | 1,942 |
| June | 3,107 | 3,233 |
| July | 5,141 | 5,661 |
| August | 6,309 | 7,718 |
| September | 7,923 | 9,835 |
| October | 9,040 | 11,729 |
| November | 10,302 | 13,571 |
| December | 11,722 | 15,279 |
| January | 12,575 | 16,598 |
| February | 16,124 | 18,977 |
| March | 18,591 | 21,051 |
| April | 19,316 | 21,903 |
| May | 19,375 | 21,968 |
| June | 19,389 | 21,969 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 354 | 2,729 | 13.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,515 | 7,290 | 20.8% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,342 | 2,729 | 49.2% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,991 | 7,290 | 41.0% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,520 | 10,052 | 25.1% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 43 | 10,052 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 169 | 10,052 | 1.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

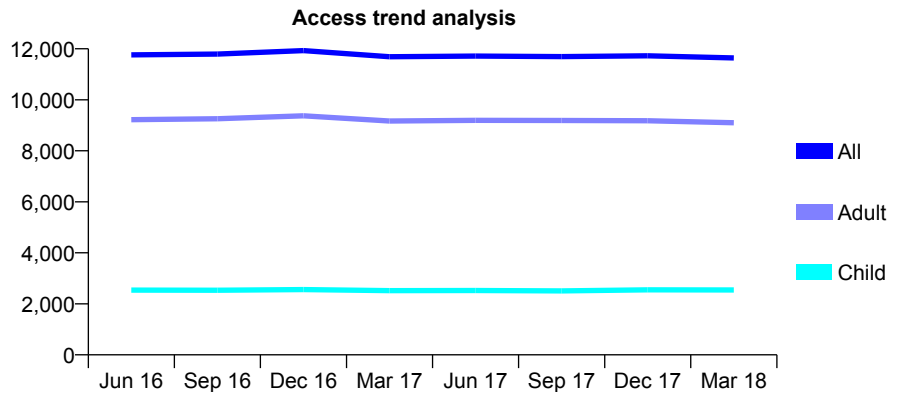
Q48 - Vital Signs At a Glance Contract Report for 101338/0039 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 39,698 |
| Carry forward general activity (UDA) | 34 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,024,247.85 |

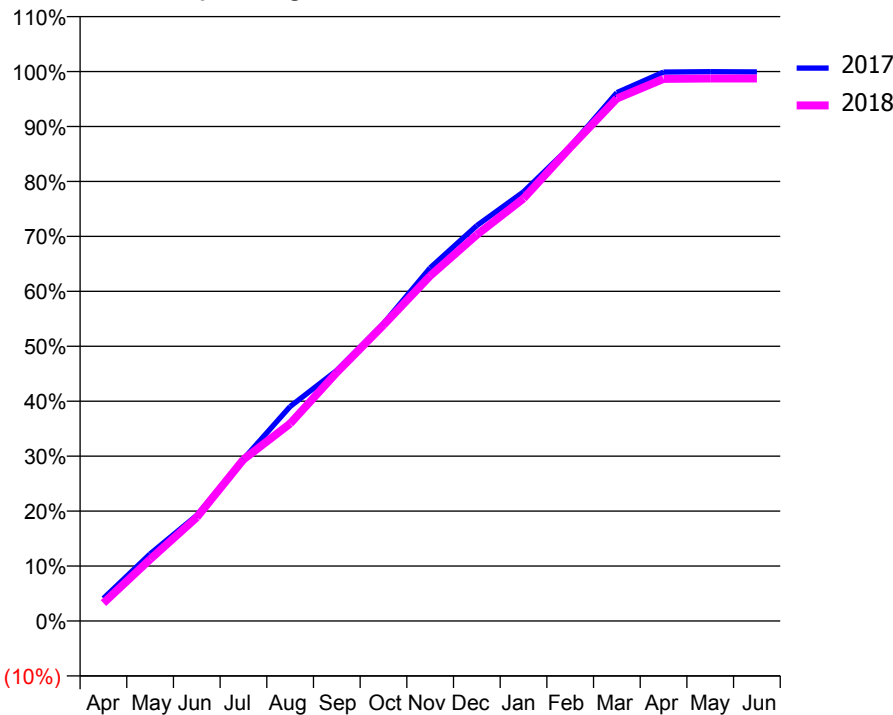
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 11,687 | |
| Quarter ending June 2017 | 11,716 | → |
| Quarter ending September 2017 | 11,692 | → |
| Quarter ending December 2017 | 11,727 | → |
| Quarter ending March 2018 | 11,641 | → |
| Variance since March 2017 | (0.4%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,629 | 1,291 |
| May | 4,852 | 4,460 |
| June | 7,632 | 7,489 |
| July | 11,701 | 11,673 |
| August | 15,491 | 14,258 |
| September | 18,106 | 17,966 |
| October | 21,488 | 21,382 |
| November | 25,515 | 24,937 |
| December | 28,570 | 27,904 |
| January | 31,005 | 30,526 |
| February | 34,273 | 34,207 |
| March | 38,176 | 37,753 |
| April | 39,656 | 39,162 |
| May | 39,688 | 39,194 |
| June | 39,664 | 39,198 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 256 | 3,321 | 7.7% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,188 | 9,863 | 12.0% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,625 | 3,321 | 48.9% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,226 | 9,863 | 42.8% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 945 | 13,169 | 7.2% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 61 | 13,169 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 193 | 13,169 | 1.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 17 | 21 | 81.0% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 21 | 81.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

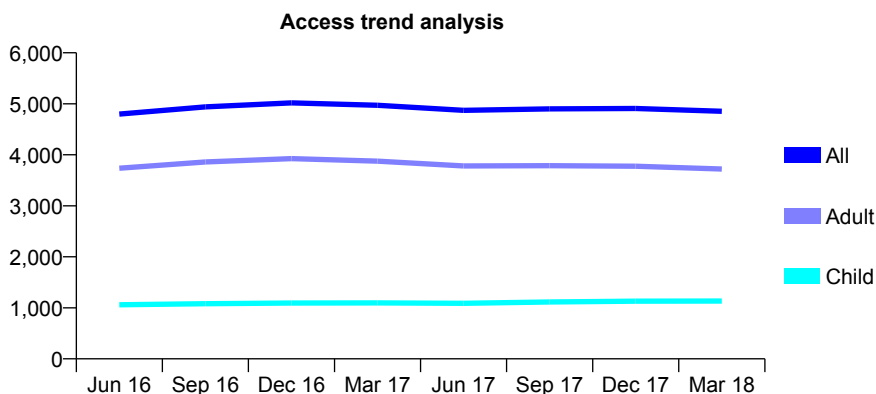
Q48 - Vital Signs At a Glance Contract Report for 101338/0061 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2008 |
| Contract end date | |

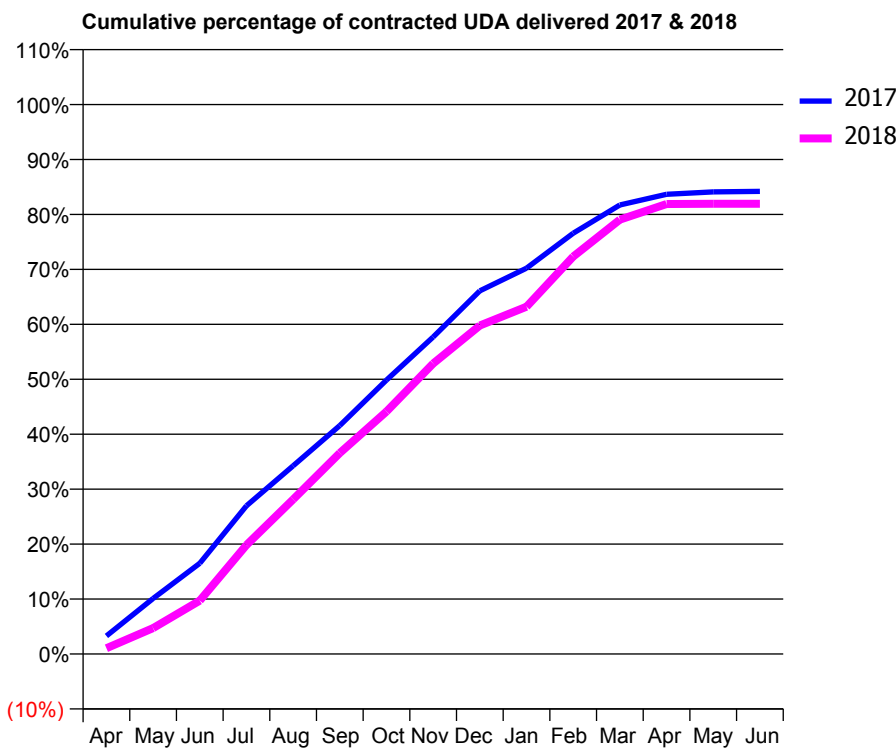
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,976 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £489,707.00 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,971 | |
| Quarter ending June 2017 | 4,871 | ↓ |
| Quarter ending September 2017 | 4,901 | → |
| Quarter ending December 2017 | 4,908 | → |
| Quarter ending March 2018 | 4,854 | ↓ |
| Variance since March 2017 | (2.4%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 622 | 199 |
| May | 1,917 | 895 |
| June | 3,132 | 1,845 |
| July | 5,117 | 3,762 |
| August | 6,501 | 5,339 |
| September | 7,891 | 6,942 |
| October | 9,461 | 8,376 |
| November | 10,946 | 10,031 |
| December | 12,542 | 11,343 |
| January | 13,322 | 11,993 |
| February | 14,531 | 13,724 |
| March | 15,505 | 15,001 |
| April | 15,877 | 15,537 |
| May | 15,960 | 15,547 |
| June | 15,977 | 15,547 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 83 | 1,308 | 6.3% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 630 | 4,075 | 15.5% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 540 | 1,308 | 41.3% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,406 | 4,075 | 34.5% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 462 | 5,375 | 8.6% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 44 | 5,375 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 122 | 5,375 | 2.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 10 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

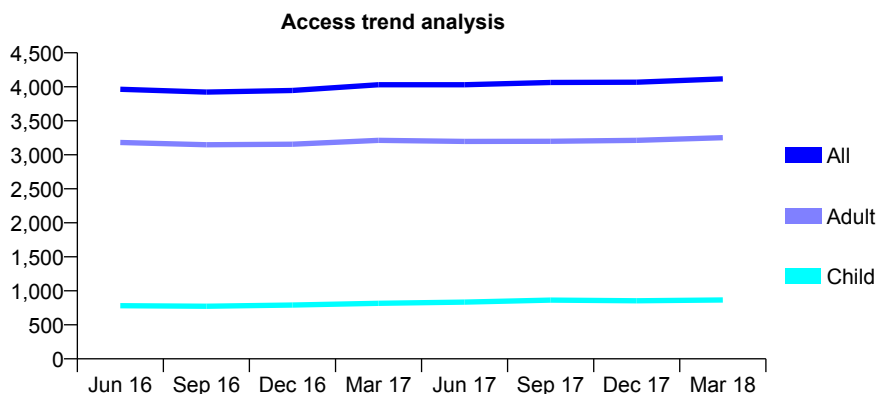
Q48 - Vital Signs At a Glance Contract Report for 101338/0063 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,627 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £355,952.73 |

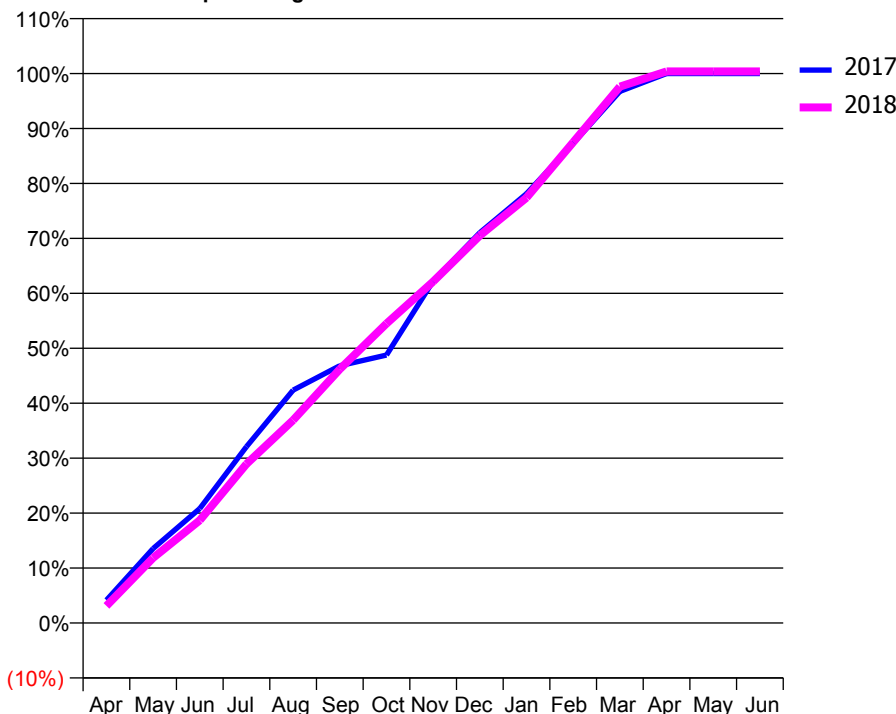
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,030 | |
| Quarter ending June 2017 | 4,031 | → |
| Quarter ending September 2017 | 4,063 | → |
| Quarter ending December 2017 | 4,067 | → |
| Quarter ending March 2018 | 4,117 | → |
| Variance since March 2017 | 2.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 50 | 1,086 | 4.6% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 440 | 3,891 | 11.3% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 512 | 1,086 | 47.1% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,854 | 3,891 | 47.6% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 294 | 4,990 | 5.9% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 21 | 4,990 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 38 | 4,990 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

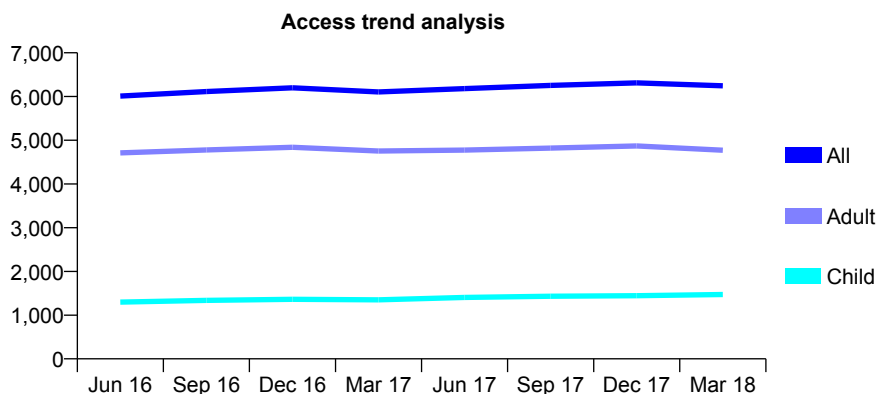
Q48 - Vital Signs At a Glance Contract Report for 101370/0051 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

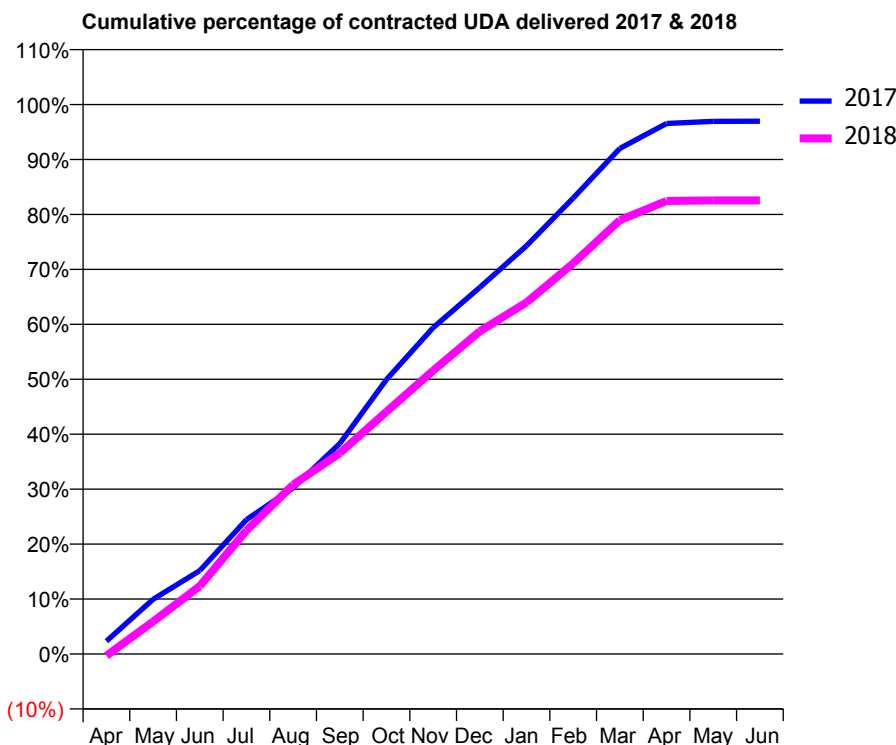
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,143 |
| Carry forward general activity (UDA) | 613 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £519,712.33 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,104 | |
| Quarter ending June 2017 | 6,181 | → |
| Quarter ending September 2017 | 6,254 | → |
| Quarter ending December 2017 | 6,312 | → |
| Quarter ending March 2018 | 6,245 | ↓ |
| Variance since March 2017 | 2.3% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 469 | -67 |
| May | 2,006 | 1,191 |
| June | 3,057 | 2,489 |
| July | 4,923 | 4,530 |
| August | 6,092 | 6,204 |
| September | 7,714 | 7,365 |
| October | 10,062 | 8,885 |
| November | 11,964 | 10,390 |
| December | 13,439 | 11,833 |
| January | 14,966 | 12,886 |
| February | 16,713 | 14,319 |
| March | 18,533 | 15,904 |
| April | 19,448 | 16,610 |
| May | 19,523 | 16,626 |
| June | 19,530 | 16,627 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 129 | 1,737 | 7.4% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 859 | 5,570 | 15.4% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 855 | 1,737 | 49.2% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,443 | 5,570 | 43.9% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 668 | 7,200 | 9.3% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 59 | 7,200 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 110 | 7,200 | 1.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | 91.7% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | 91.7% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

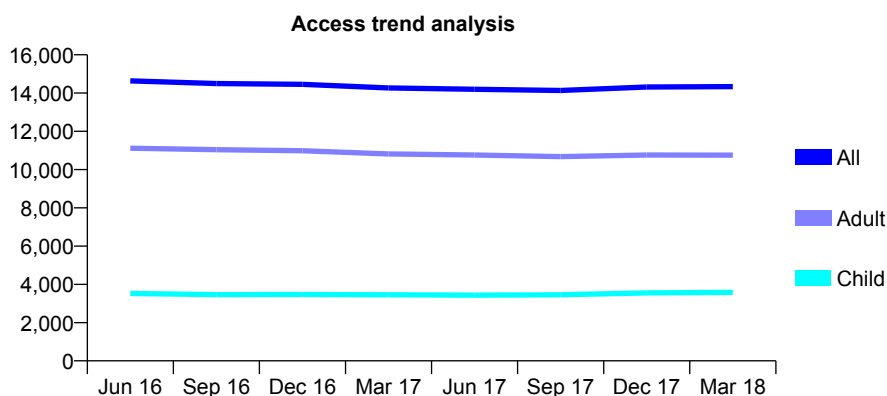
Q48 - Vital Signs At a Glance Contract Report for 101370/0052 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 49,672 |
| Carry forward general activity (UDA) | 724 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,281,586.96 |

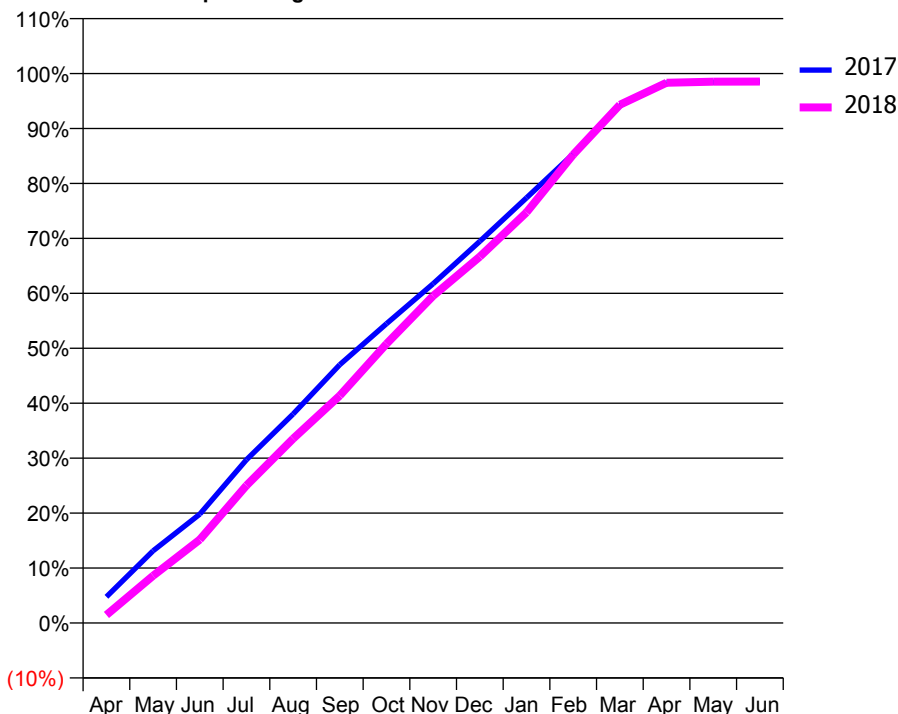
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 14,270 | |
| Quarter ending June 2017 | 14,201 | → |
| Quarter ending September 2017 | 14,132 | → |
| Quarter ending December 2017 | 14,313 | → |
| Quarter ending March 2018 | 14,337 | → |
| Variance since March 2017 | 0.5% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,373 | 726 |
| May | 6,521 | 4,277 |
| June | 9,840 | 7,535 |
| July | 14,760 | 12,436 |
| August | 18,895 | 16,667 |
| September | 23,358 | 20,552 |
| October | 27,054 | 25,235 |
| November | 30,674 | 29,575 |
| December | 34,503 | 33,112 |
| January | 38,430 | 37,123 |
| February | 42,394 | 42,342 |
| March | 46,770 | 46,848 |
| April | 48,851 | 48,830 |
| May | 48,881 | 48,937 |
| June | 48,948 | 48,939 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 442 | 4,698 | 9.4% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,614 | 12,066 | 13.4% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,087 | 4,698 | 44.4% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,109 | 12,066 | 42.3% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,335 | 16,672 | 8.0% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 68 | 16,672 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 259 | 16,672 | 1.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 13 | 84.6% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 13 | 76.9% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

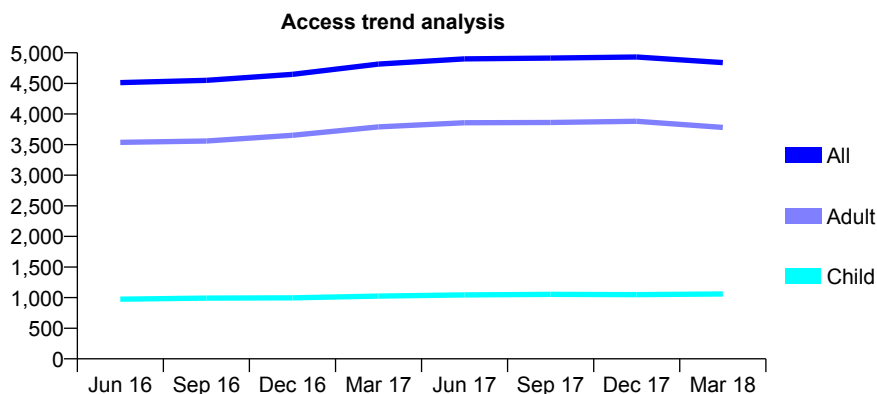
Q48 - Vital Signs At a Glance Contract Report for 101370/0059 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,940 |
| Carry forward general activity (UDA) | 314 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £445,567.19 |

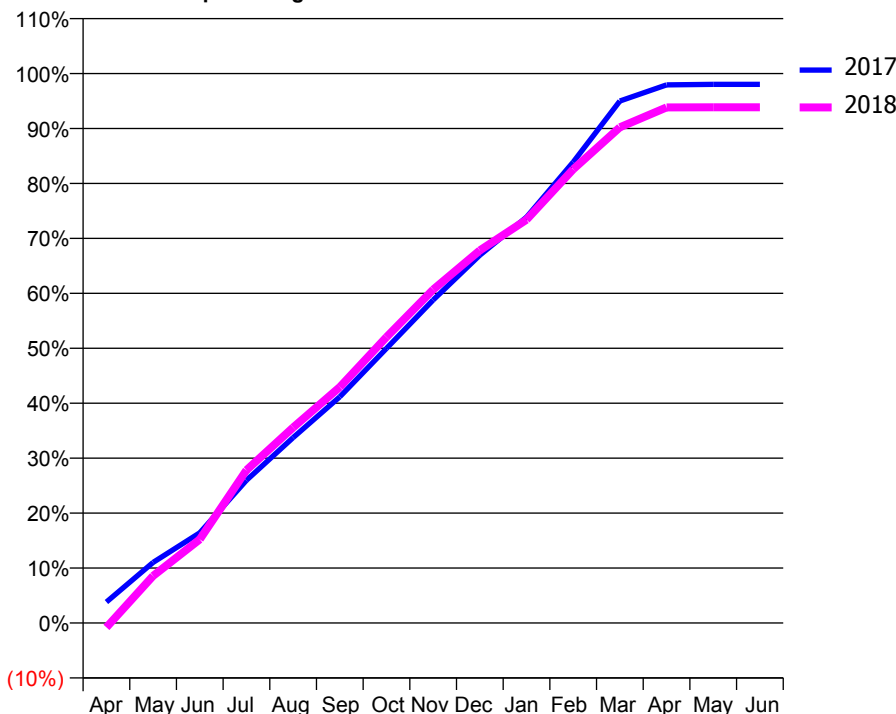
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,816 | |
| Quarter ending June 2017 | 4,901 | → |
| Quarter ending September 2017 | 4,915 | → |
| Quarter ending December 2017 | 4,932 | → |
| Quarter ending March 2018 | 4,840 | ↓ |
| Variance since March 2017 | 0.5% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 610 | -128 |
| May | 1,758 | 1,366 |
| June | 2,617 | 2,427 |
| July | 4,141 | 4,436 |
| August | 5,380 | 5,673 |
| September | 6,562 | 6,844 |
| October | 7,966 | 8,297 |
| November | 9,372 | 9,672 |
| December | 10,671 | 10,811 |
| January | 11,773 | 11,700 |
| February | 13,369 | 13,162 |
| March | 15,143 | 14,379 |
| April | 15,611 | 14,955 |
| May | 15,624 | 14,961 |
| June | 15,626 | 14,961 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 110 | 1,424 | 7.7% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 518 | 4,131 | 12.5% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 770 | 1,424 | 54.1% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,874 | 4,131 | 45.4% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 426 | 5,633 | 7.6% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 24 | 5,633 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 87 | 5,633 | 1.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 10 | 80.0% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 10 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

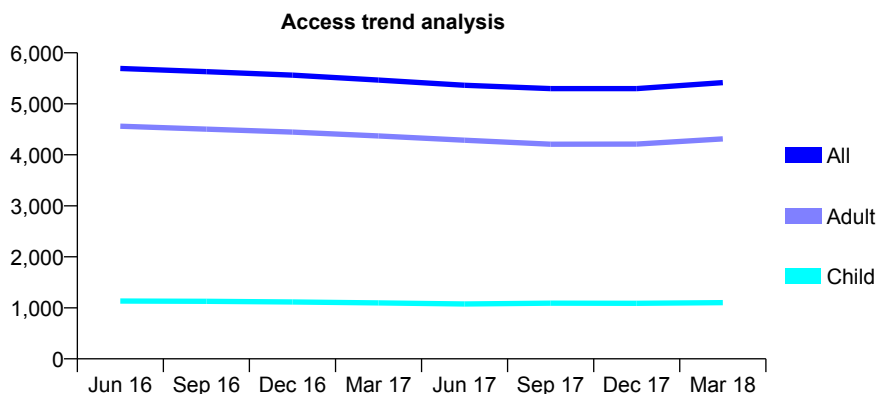
Q48 - Vital Signs At a Glance Contract Report for 101370/0060 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,393 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £479,627.04 |

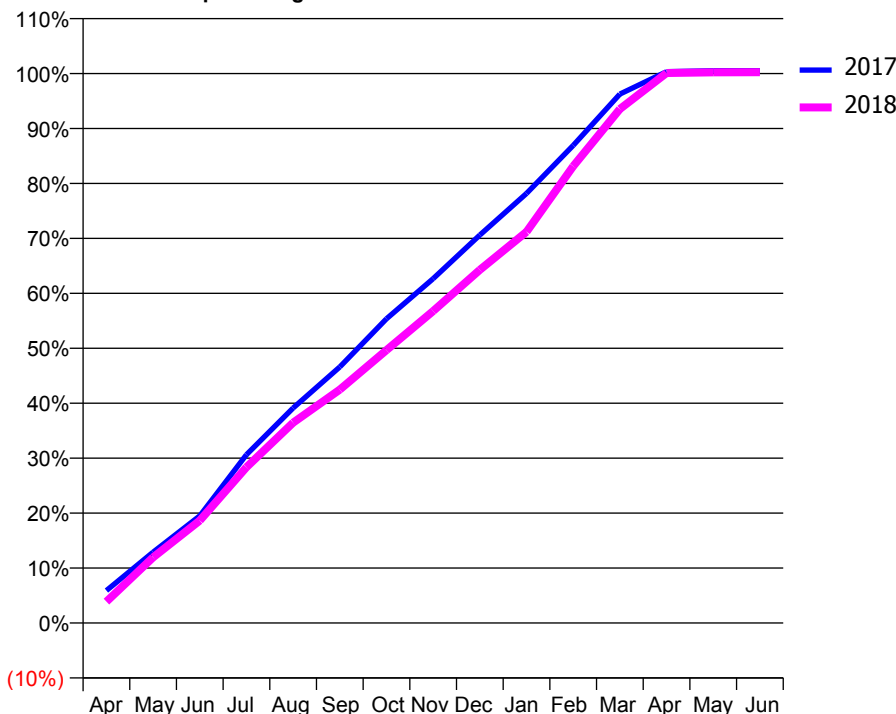
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,466 | |
| Quarter ending June 2017 | 5,363 | ↓ |
| Quarter ending September 2017 | 5,299 | ↓ |
| Quarter ending December 2017 | 5,299 | → |
| Quarter ending March 2018 | 5,416 | ↑ |
| Variance since March 2017 | (0.9%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 910 | 599 |
| May | 1,984 | 1,840 |
| June | 3,002 | 2,871 |
| July | 4,715 | 4,364 |
| August | 6,025 | 5,611 |
| September | 7,174 | 6,539 |
| October | 8,523 | 7,644 |
| November | 9,648 | 8,740 |
| December | 10,869 | 9,895 |
| January | 12,032 | 10,959 |
| February | 13,380 | 12,795 |
| March | 14,817 | 14,398 |
| April | 15,445 | 15,407 |
| May | 15,471 | 15,424 |
| June | 15,472 | 15,428 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 63 | 1,574 | 4.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 477 | 4,954 | 9.6% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 862 | 1,574 | 54.8% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,125 | 4,954 | 42.9% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 478 | 6,646 | 7.2% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 14 | 6,646 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 49 | 6,646 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | 90.0% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

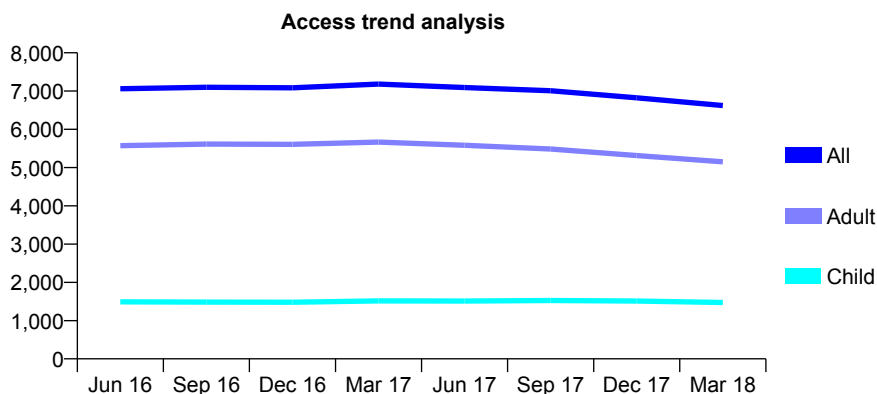
Q48 - Vital Signs At a Glance Contract Report for 103071/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | 200 Picton Road |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2009 |
| Contract end date | |

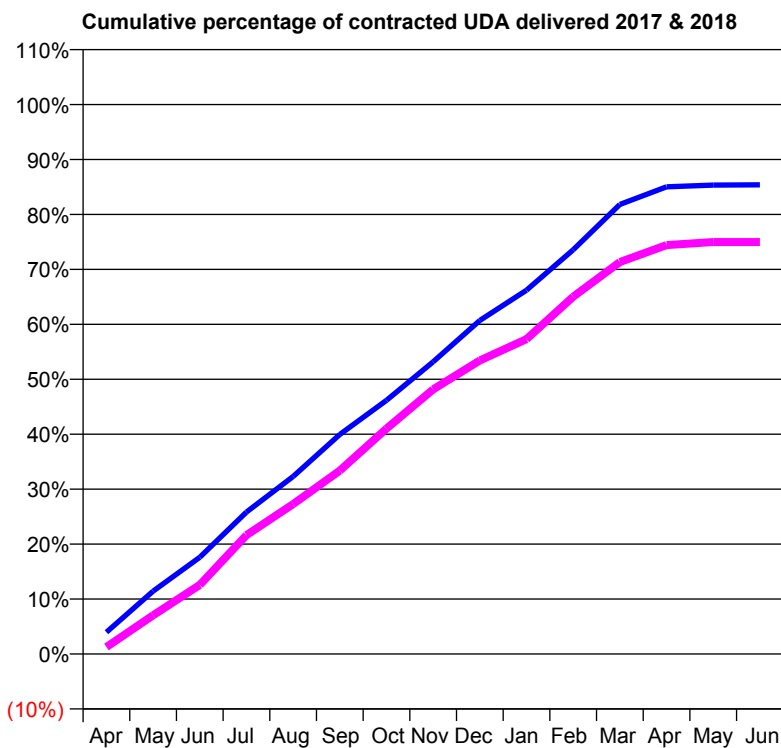
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £567,600.00 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,182 | |
| Quarter ending June 2017 | 7,091 | ↓ |
| Quarter ending September 2017 | 7,008 | ↓ |
| Quarter ending December 2017 | 6,825 | ↓ |
| Quarter ending March 2018 | 6,623 | ↓ |
| Variance since March 2017 | (7.8%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 966 | 280 |
| May | 2,788 | 1,552 |
| June | 4,291 | 2,768 |
| July | 6,291 | 4,760 |
| August | 7,870 | 6,002 |
| September | 9,734 | 7,346 |
| October | 11,250 | 9,023 |
| November | 12,956 | 10,593 |
| December | 14,791 | 11,752 |
| January | 16,133 | 12,605 |
| February | 17,923 | 14,305 |
| March | 19,935 | 15,692 |
| April | 20,714 | 16,371 |
| May | 20,790 | 16,492 |
| June | 20,803 | 16,493 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 75 | 1,471 | 5.1% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 392 | 4,234 | 9.3% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 546 | 1,471 | 37.1% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,336 | 4,234 | 31.6% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 375 | 5,693 | 6.6% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 17 | 5,693 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 58 | 5,693 | 1.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

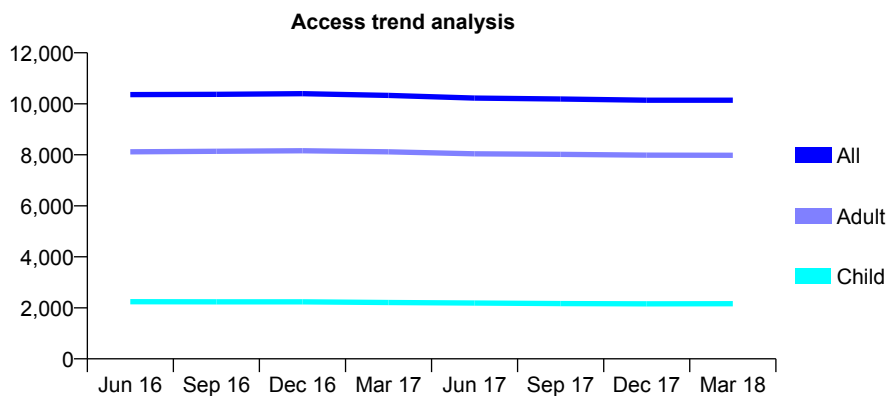
Q48 - Vital Signs At a Glance Contract Report for 107050/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | BARSCO |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 29,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £726,585.50 |

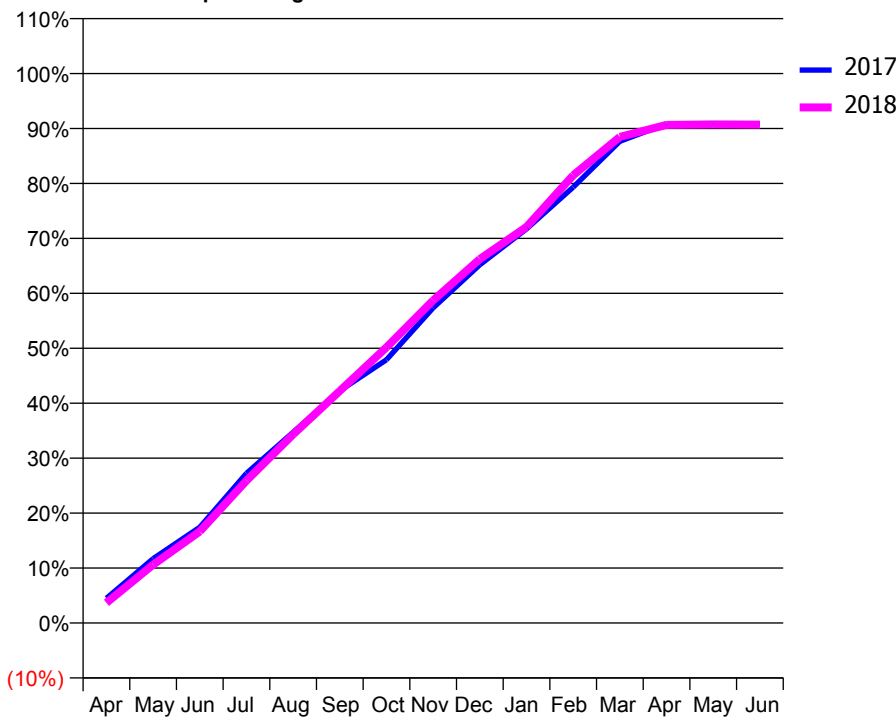
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 10,328 | |
| Quarter ending June 2017 | 10,226 | → |
| Quarter ending September 2017 | 10,186 | → |
| Quarter ending December 2017 | 10,140 | → |
| Quarter ending March 2018 | 10,141 | → |
| Variance since March 2017 | (1.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,371 | 1,083 |
| May | 3,571 | 3,132 |
| June | 5,315 | 4,914 |
| July | 8,306 | 7,645 |
| August | 10,589 | 10,125 |
| September | 12,890 | 12,462 |
| October | 14,613 | 14,804 |
| November | 17,496 | 17,320 |
| December | 19,887 | 19,542 |
| January | 21,871 | 21,264 |
| February | 24,191 | 24,037 |
| March | 26,738 | 26,100 |
| April | 27,709 | 26,743 |
| May | 27,722 | 26,760 |
| June | 27,718 | 26,757 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 213 | 2,939 | 7.2% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,188 | 8,769 | 13.5% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,565 | 2,939 | 53.2% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,143 | 8,769 | 35.8% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 891 | 11,567 | 7.7% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 77 | 11,567 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 250 | 11,567 | 2.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 25 | 26 | 96.2% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 19 | 26 | 73.1% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

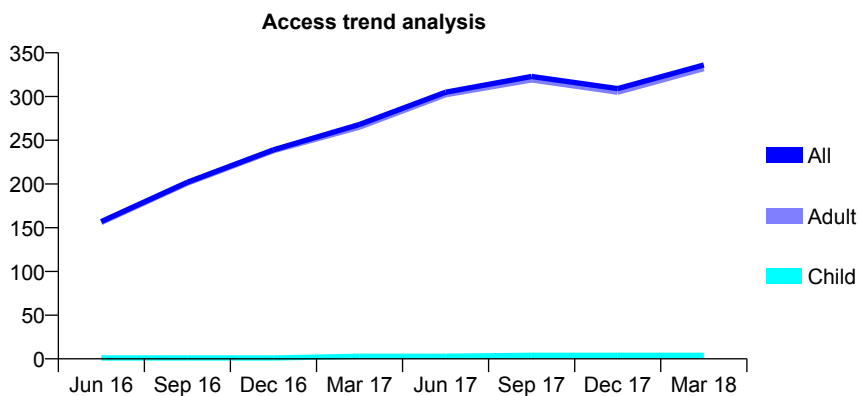
Q48 - Vital Signs At a Glance Contract Report for 107735/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Deysbrook Lane Partnership |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2015 |
| Contract end date | 31/03/2019 |

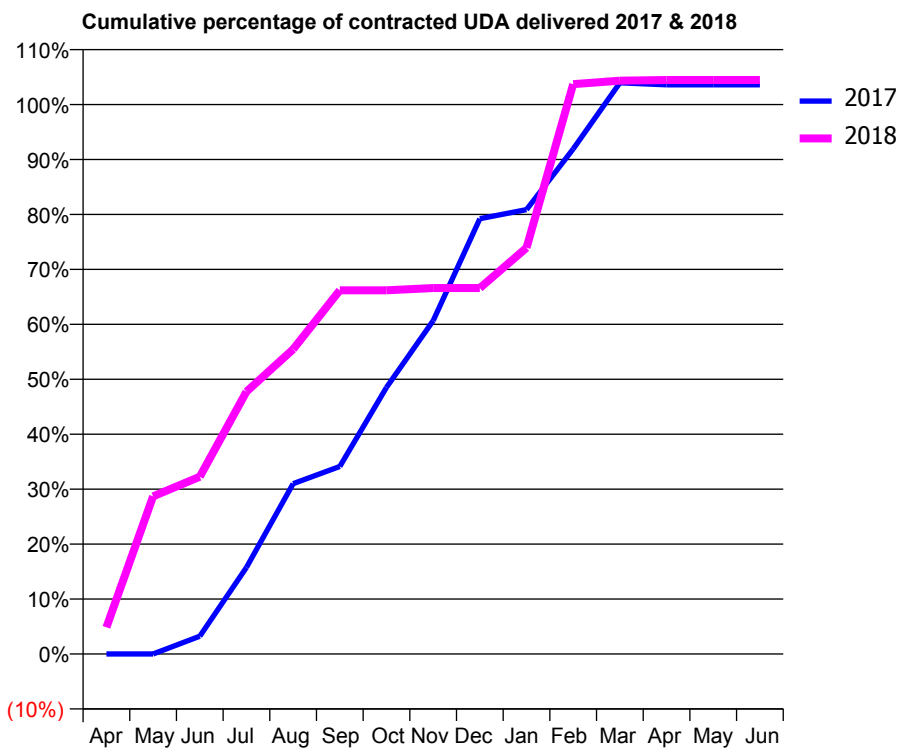
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 800 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £25,672.64 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 268 | |
| Quarter ending June 2017 | 305 | ↑ |
| Quarter ending September 2017 | 323 | ↑ |
| Quarter ending December 2017 | 309 | ↓ |
| Quarter ending March 2018 | 336 | ↑ |
| Variance since March 2017 | 25.4% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 39 |
| May | 0 | 230 |
| June | 26 | 258 |
| July | 126 | 382 |
| August | 248 | 444 |
| September | 273 | 530 |
| October | 388 | 530 |
| November | 485 | 533 |
| December | 634 | 533 |
| January | 647 | 591 |
| February | 735 | 830 |
| March | 832 | 835 |
| April | 829 | 836 |
| May | 829 | 836 |
| June | 829 | 836 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 5 | 0.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 219 | 1.4% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 5 | 0.0% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 27 | 219 | 12.3% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 28 | 226 | 12.4% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 226 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 226 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

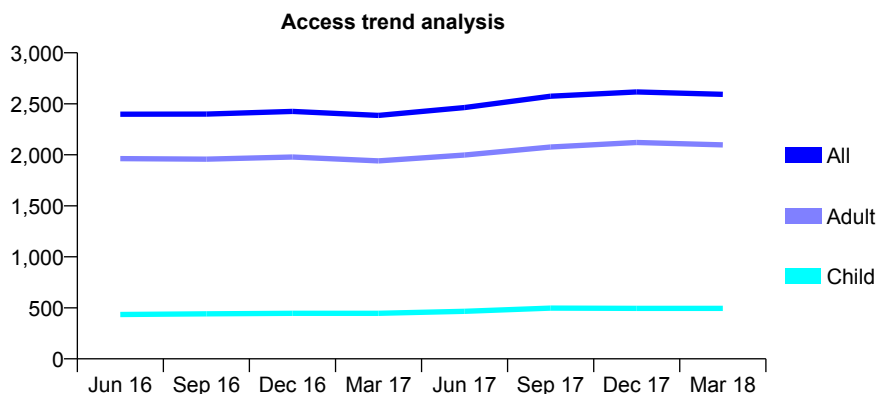
Q48 - Vital Signs At a Glance Contract Report for 108073/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Esteem Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,971 |
| Carry forward general activity (UDA) | 52 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £205,659.72 |

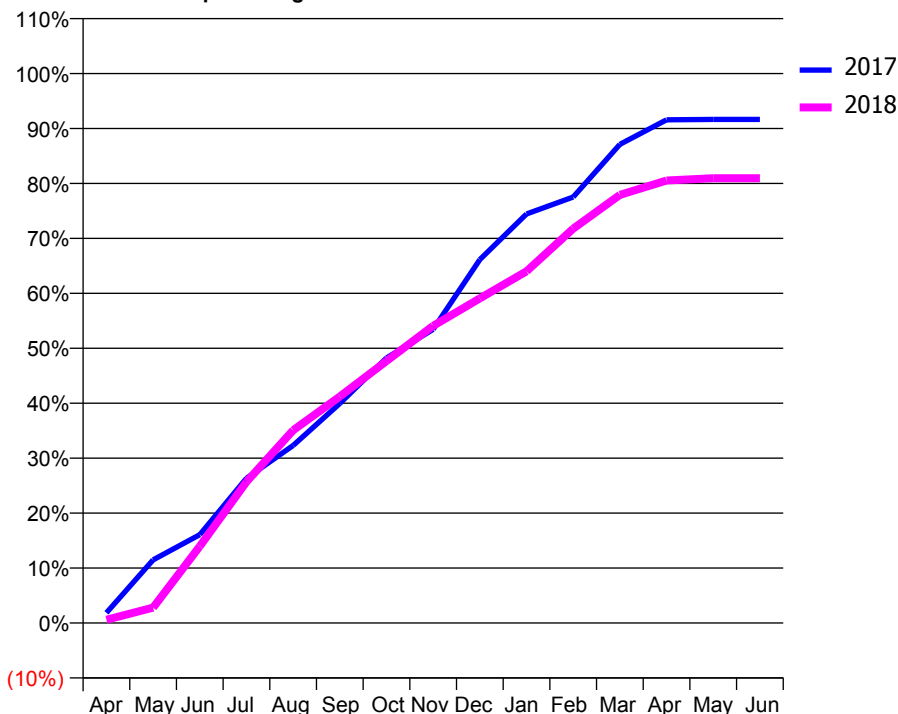
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,386 | |
| Quarter ending June 2017 | 2,464 | ↑ |
| Quarter ending September 2017 | 2,575 | ↑ |
| Quarter ending December 2017 | 2,616 | → |
| Quarter ending March 2018 | 2,593 | → |
| Variance since March 2017 | 8.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 149 | 48 |
| May | 917 | 224 |
| June | 1,282 | 1,114 |
| July | 2,099 | 2,047 |
| August | 2,576 | 2,797 |
| September | 3,185 | 3,286 |
| October | 3,845 | 3,800 |
| November | 4,261 | 4,311 |
| December | 5,271 | 4,709 |
| January | 5,934 | 5,102 |
| February | 6,178 | 5,721 |
| March | 6,943 | 6,211 |
| April | 7,298 | 6,419 |
| May | 7,305 | 6,452 |
| June | 7,305 | 6,452 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 66 | 770 | 8.6% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 278 | 2,510 | 11.1% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 449 | 770 | 58.3% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 946 | 2,510 | 37.7% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 224 | 2,998 | 7.5% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 27 | 2,998 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 47 | 2,998 | 1.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 10 | 60.0% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 10 | 80.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

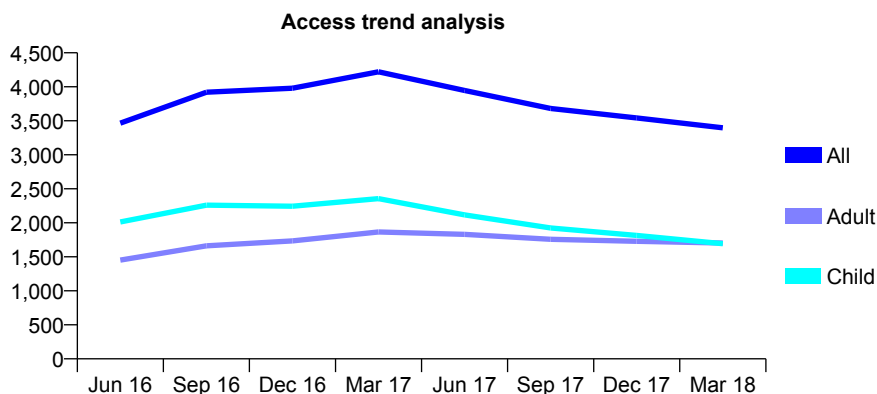
Q48 - Vital Signs At a Glance Contract Report for 109525/0005 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Liverpool Dental Directorate |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | 31/03/2021 |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 5,695 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £2,003,986.88 |

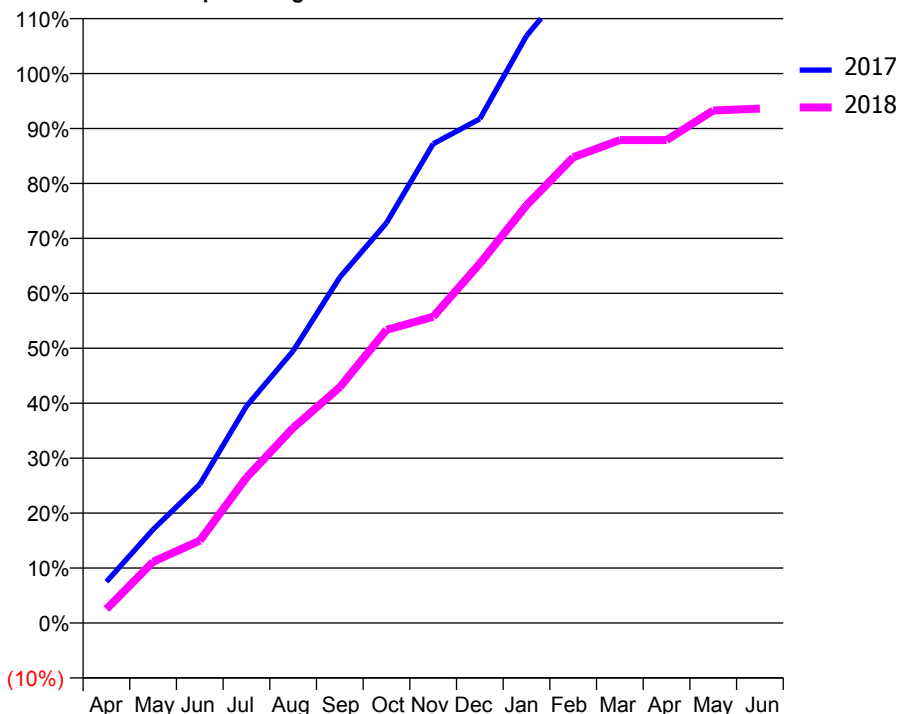
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 4,221 | |
| Quarter ending June 2017 | 3,947 | ↓ |
| Quarter ending September 2017 | 3,682 | ↓ |
| Quarter ending December 2017 | 3,542 | ↓ |
| Quarter ending March 2018 | 3,397 | ↓ |
| Variance since March 2017 | (19.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 428 | 144 |
| May | 969 | 635 |
| June | 1,438 | 854 |
| July | 2,248 | 1,507 |
| August | 2,820 | 2,023 |
| September | 3,583 | 2,444 |
| October | 4,147 | 3,039 |
| November | 4,966 | 3,174 |
| December | 5,224 | 3,726 |
| January | 6,085 | 4,330 |
| February | 6,666 | 4,827 |
| March | 7,553 | 5,005 |
| April | 7,809 | 5,005 |
| May | 7,854 | 5,311 |
| June | 7,861 | 5,331 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 97 | 1,906 | 5.1% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 139 | 1,505 | 9.2% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 404 | 1,906 | 21.2% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 442 | 1,505 | 29.4% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 207 | 3,389 | 6.1% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 3,389 | 0.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 3,389 | 0.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

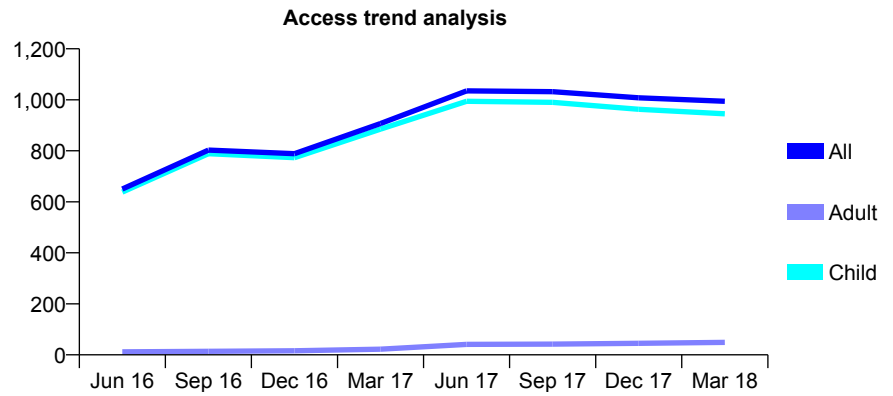
Q48 - Vital Signs At a Glance Contract Report for 109525/0006 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Liverpool Dental Directorate |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | 31/03/2021 |

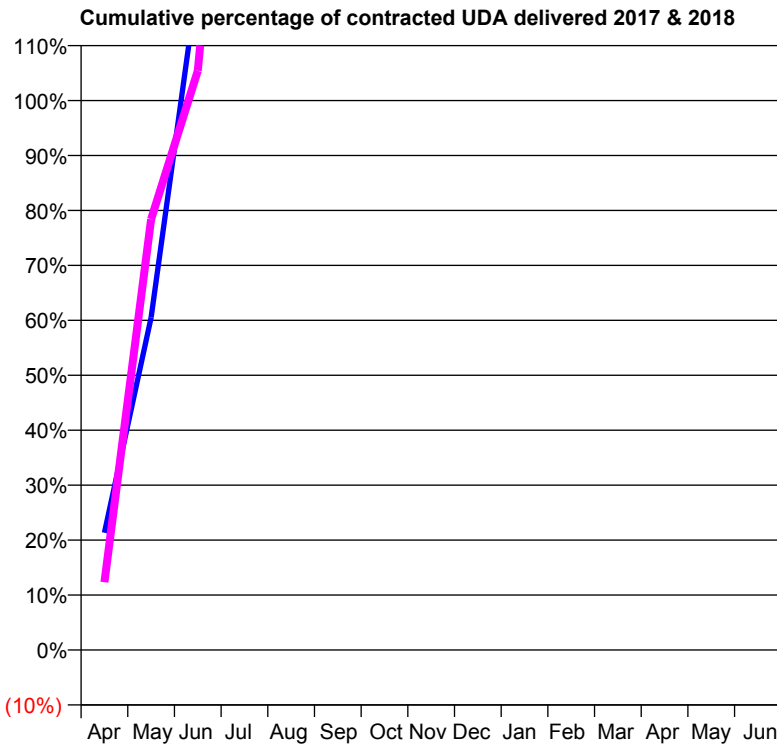
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 433 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £836,258.55 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 907 | |
| Quarter ending June 2017 | 1,035 | ↑ |
| Quarter ending September 2017 | 1,032 | → |
| Quarter ending December 2017 | 1,008 | ↓ |
| Quarter ending March 2018 | 994 | ↓ |
| Variance since March 2017 | 9.6% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 92 | 53 |
| May | 262 | 339 |
| June | 528 | 456 |
| July | 747 | 828 |
| August | 906 | 996 |
| September | 1,218 | 1,181 |
| October | 1,521 | 1,441 |
| November | 1,749 | 1,482 |
| December | 1,830 | 1,805 |
| January | 2,028 | 2,124 |
| February | 2,224 | 2,465 |
| March | 2,594 | 2,546 |
| April | 2,722 | 2,546 |
| May | 2,806 | 2,648 |
| June | 2,810 | 2,654 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 8 | 1,143 | 0.7% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 45 | 0.0% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 5 | 1,143 | 0.4% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 45 | 0.0% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 14 | 1,151 | 1.2% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,151 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,151 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

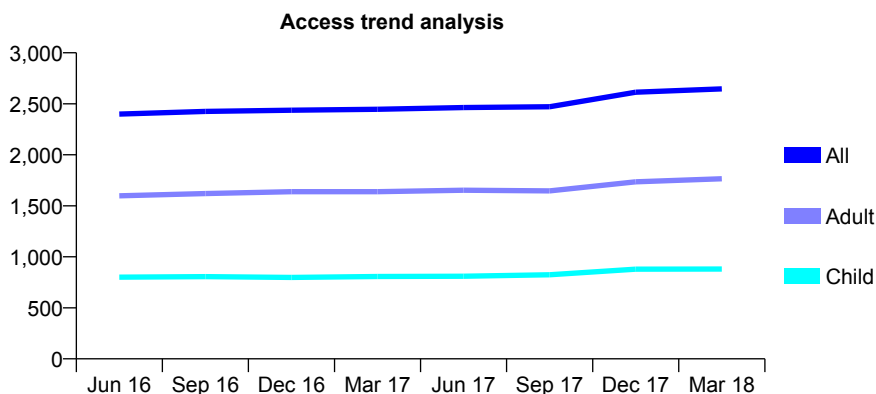
Q48 - Vital Signs At a Glance Contract Report for 109568/0001 - Year end March 2018

| | |
|----------------------|------------------------------------|
| Name or company name | Childwall Fiveways Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 05/10/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,307 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £214,328.85 |

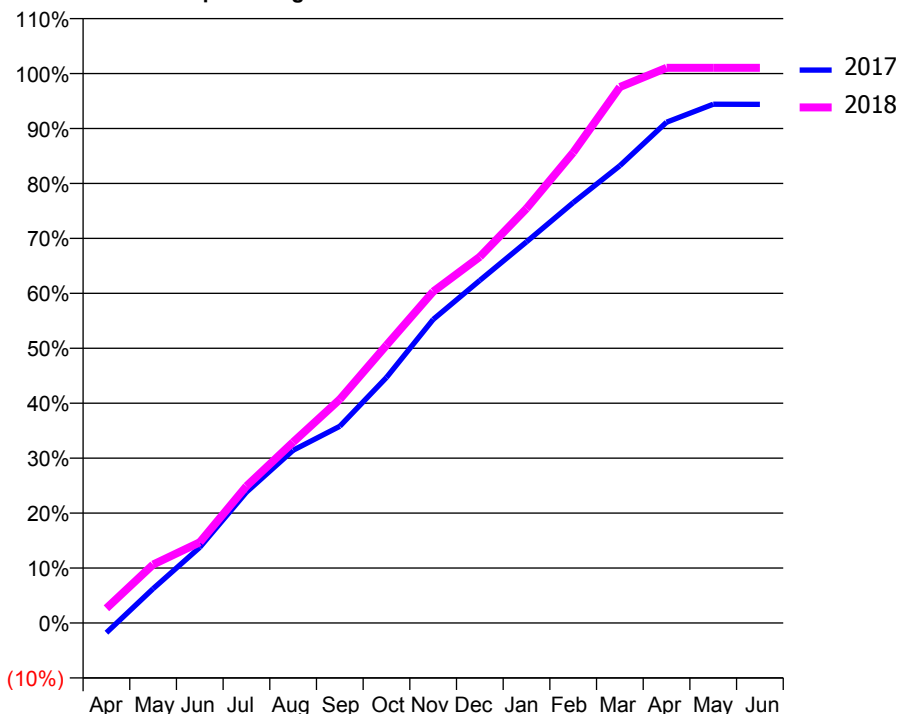
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,446 | |
| Quarter ending June 2017 | 2,463 | → |
| Quarter ending September 2017 | 2,471 | → |
| Quarter ending December 2017 | 2,614 | ↑ |
| Quarter ending March 2018 | 2,647 | → |
| Variance since March 2017 | 8.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -148 | 224 |
| May | 520 | 884 |
| June | 1,144 | 1,222 |
| July | 1,978 | 2,068 |
| August | 2,611 | 2,735 |
| September | 2,975 | 3,381 |
| October | 3,711 | 4,200 |
| November | 4,588 | 5,010 |
| December | 5,179 | 5,536 |
| January | 5,763 | 6,266 |
| February | 6,355 | 7,113 |
| March | 6,913 | 8,102 |
| April | 7,571 | 8,392 |
| May | 7,842 | 8,392 |
| June | 7,841 | 8,392 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 153 | 1,923 | 8.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 273 | 2,592 | 10.5% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,399 | 1,923 | 72.8% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,612 | 2,592 | 62.2% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 241 | 4,265 | 5.7% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 28 | 4,265 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 15 | 4,265 | 0.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

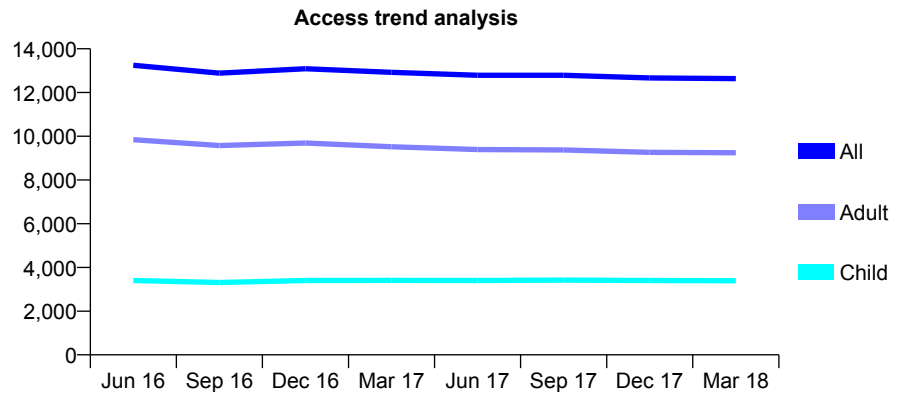
Q48 - Vital Signs At a Glance Contract Report for 111716/0001 - Year end March 2018

| | |
|----------------------|------------------------|
| Name or company name | Church St Dentists Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2011 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 46,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,250,740.00 |

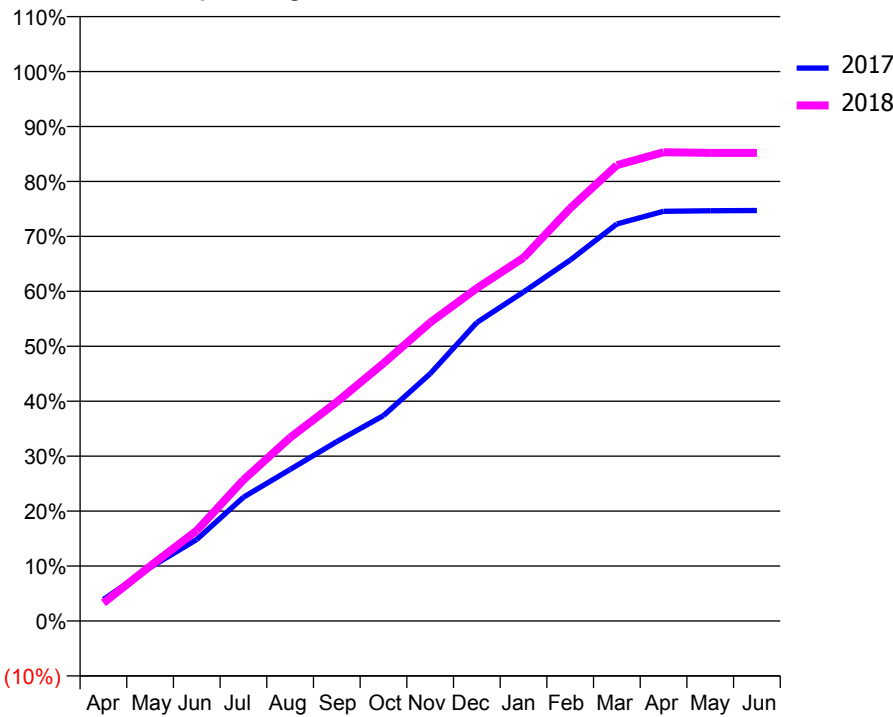
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 12,923 | |
| Quarter ending June 2017 | 12,790 | ↓ |
| Quarter ending September 2017 | 12,792 | → |
| Quarter ending December 2017 | 12,665 | → |
| Quarter ending March 2018 | 12,637 | → |
| Variance since March 2017 | (2.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,076 | 1,511 |
| May | 5,164 | 4,594 |
| June | 7,860 | 7,574 |
| July | 11,938 | 11,813 |
| August | 14,614 | 15,358 |
| September | 17,302 | 18,335 |
| October | 19,817 | 21,567 |
| November | 23,849 | 24,985 |
| December | 28,786 | 27,851 |
| January | 31,737 | 30,417 |
| February | 34,812 | 34,559 |
| March | 38,293 | 38,157 |
| April | 39,518 | 39,239 |
| May | 39,568 | 39,183 |
| June | 39,592 | 39,188 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 368 | 5,233 | 7.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,778 | 12,153 | 14.6% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,270 | 5,233 | 62.5% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,545 | 12,153 | 53.9% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,843 | 17,343 | 10.6% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 124 | 17,343 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 196 | 17,343 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 10 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

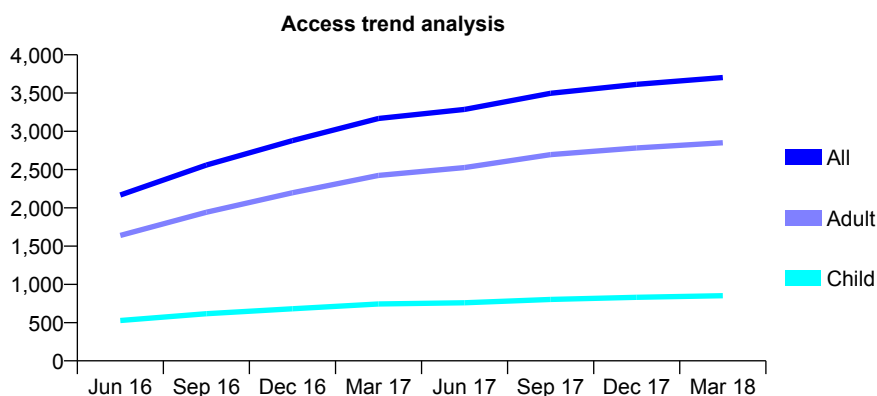
Q48 - Vital Signs At a Glance Contract Report for 112046/0001 - Year end March 2018

| | |
|----------------------|---|
| Name or company name | Whiston Village Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 27/03/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,431 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £357,956.53 |

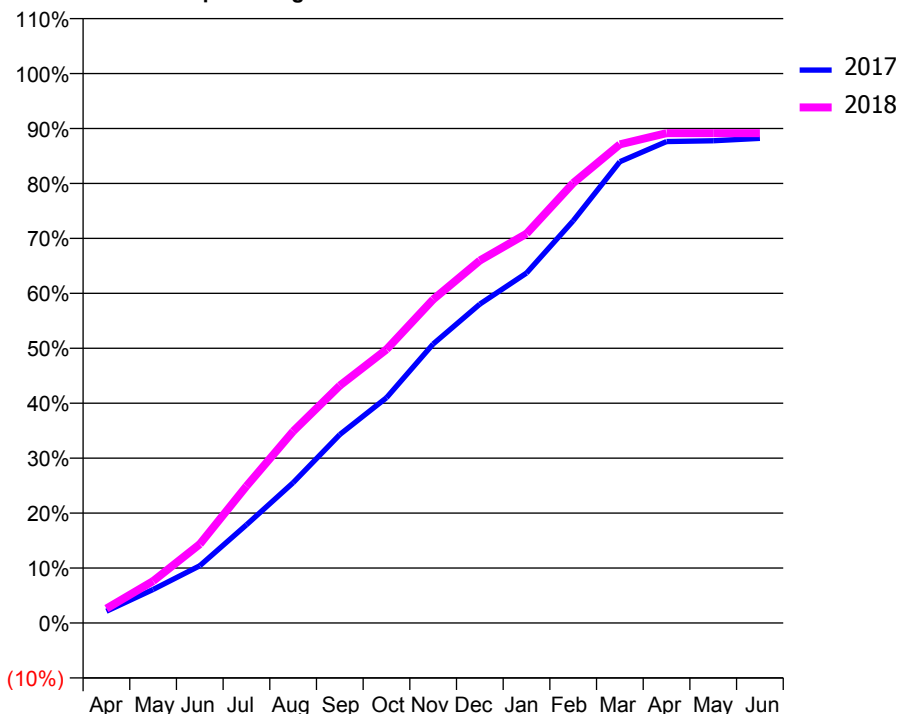
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 3,168 | |
| Quarter ending June 2017 | 3,286 | ↑ |
| Quarter ending September 2017 | 3,498 | ↑ |
| Quarter ending December 2017 | 3,614 | ↑ |
| Quarter ending March 2018 | 3,703 | ↑ |
| Variance since March 2017 | 16.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 290 | 354 |
| May | 819 | 1,024 |
| June | 1,400 | 1,928 |
| July | 2,400 | 3,345 |
| August | 3,430 | 4,685 |
| September | 4,606 | 5,803 |
| October | 5,507 | 6,687 |
| November | 6,820 | 7,910 |
| December | 7,796 | 8,861 |
| January | 8,554 | 9,516 |
| February | 9,833 | 10,755 |
| March | 11,277 | 11,700 |
| April | 11,767 | 11,973 |
| May | 11,786 | 11,972 |
| June | 11,847 | 11,972 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 69 | 1,288 | 5.4% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 475 | 3,963 | 12.0% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 689 | 1,288 | 53.5% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,946 | 3,963 | 49.1% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 238 | 5,203 | 4.6% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 37 | 5,203 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 73 | 5,203 | 1.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

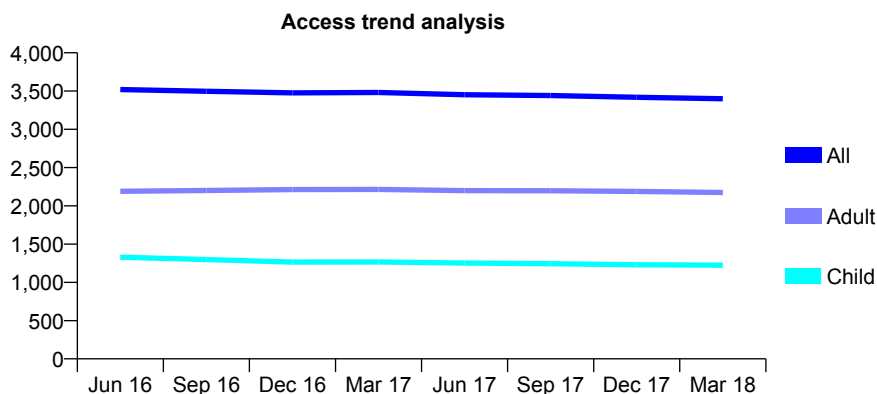
Q48 - Vital Signs At a Glance Contract Report for 113433/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Deysbrook Lane Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £283,810.94 |

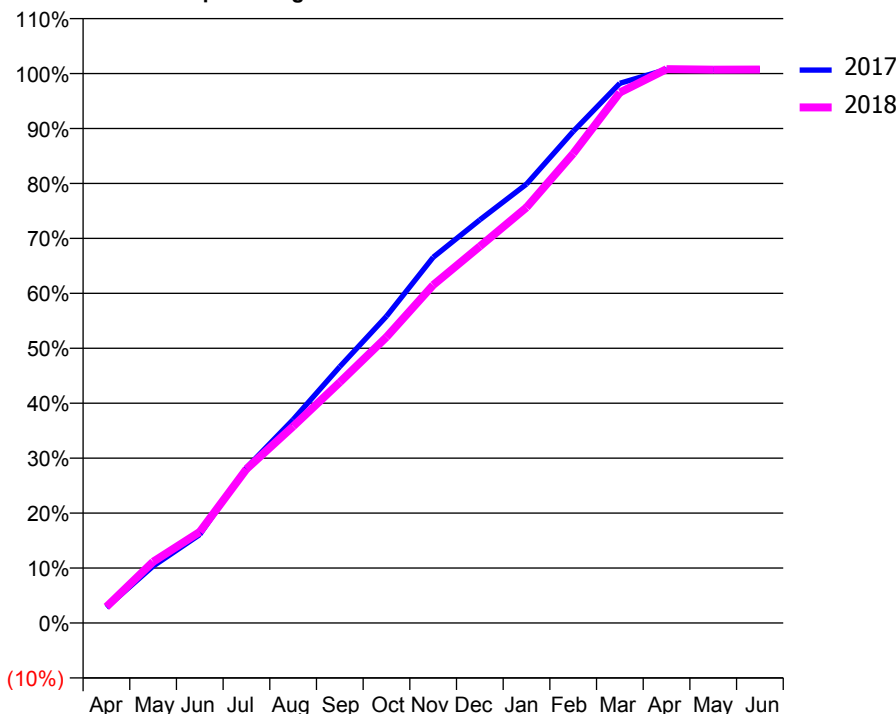
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,481 | |
| Quarter ending June 2017 | 3,451 | → |
| Quarter ending September 2017 | 3,441 | → |
| Quarter ending December 2017 | 3,419 | → |
| Quarter ending March 2018 | 3,400 | → |
| Variance since March 2017 | (2.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 316 | 325 |
| May | 1,161 | 1,226 |
| June | 1,807 | 1,826 |
| July | 3,170 | 3,082 |
| August | 4,153 | 3,937 |
| September | 5,233 | 4,821 |
| October | 6,265 | 5,725 |
| November | 7,466 | 6,765 |
| December | 8,232 | 7,540 |
| January | 8,961 | 8,320 |
| February | 10,037 | 9,398 |
| March | 11,021 | 10,619 |
| April | 11,303 | 11,088 |
| May | 11,303 | 11,075 |
| June | 11,305 | 11,080 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 304 | 2,072 | 14.7% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 580 | 2,846 | 20.4% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,258 | 2,072 | 60.7% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,437 | 2,846 | 50.5% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 534 | 5,009 | 10.7% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 62 | 5,009 | 1.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 5,009 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

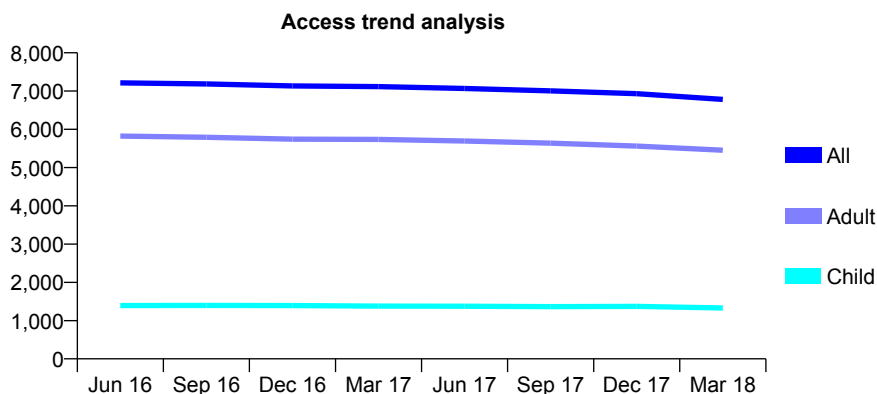
Q48 - Vital Signs At a Glance Contract Report for 116467/0001 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | Billinge DP Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,900 |
| Carry forward general activity (UDA) | 191 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £475,104.86 |

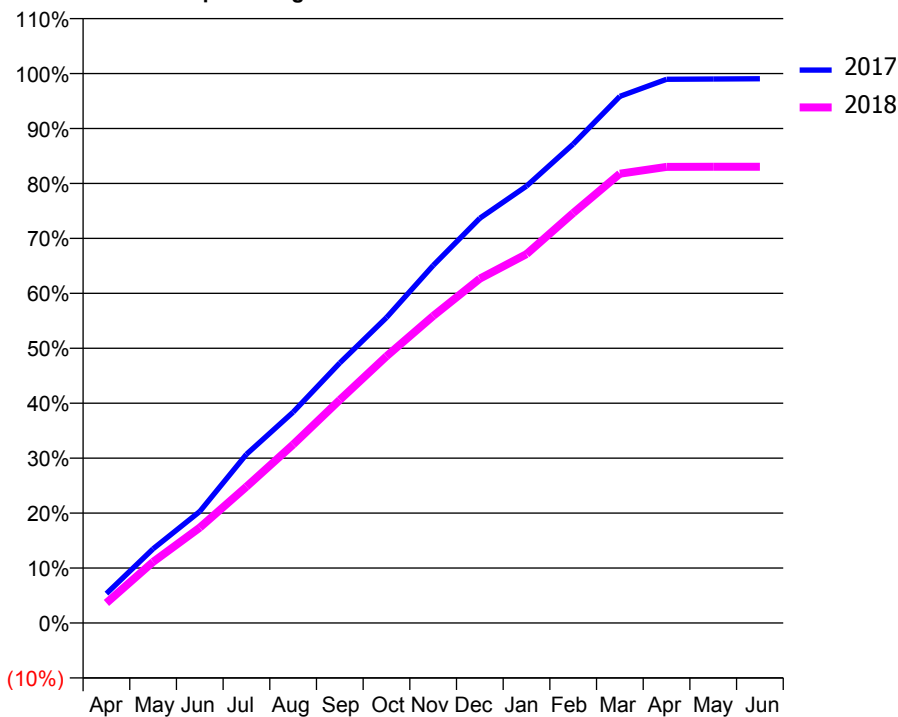
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,115 | |
| Quarter ending June 2017 | 7,069 | → |
| Quarter ending September 2017 | 7,006 | → |
| Quarter ending December 2017 | 6,932 | ↓ |
| Quarter ending March 2018 | 6,782 | ↓ |
| Variance since March 2017 | (4.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,063 | 725 |
| May | 2,689 | 2,212 |
| June | 4,040 | 3,454 |
| July | 6,113 | 4,937 |
| August | 7,638 | 6,464 |
| September | 9,421 | 8,084 |
| October | 11,060 | 9,660 |
| November | 12,951 | 11,121 |
| December | 14,659 | 12,471 |
| January | 15,821 | 13,362 |
| February | 17,343 | 14,848 |
| March | 19,075 | 16,273 |
| April | 19,693 | 16,519 |
| May | 19,699 | 16,521 |
| June | 19,709 | 16,522 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 118 | 1,829 | 6.5% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 957 | 6,863 | 13.9% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,111 | 1,829 | 60.7% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,044 | 6,863 | 44.4% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 615 | 8,500 | 7.2% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 91 | 8,500 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 243 | 8,500 | 2.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | 100.0% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | 91.7% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

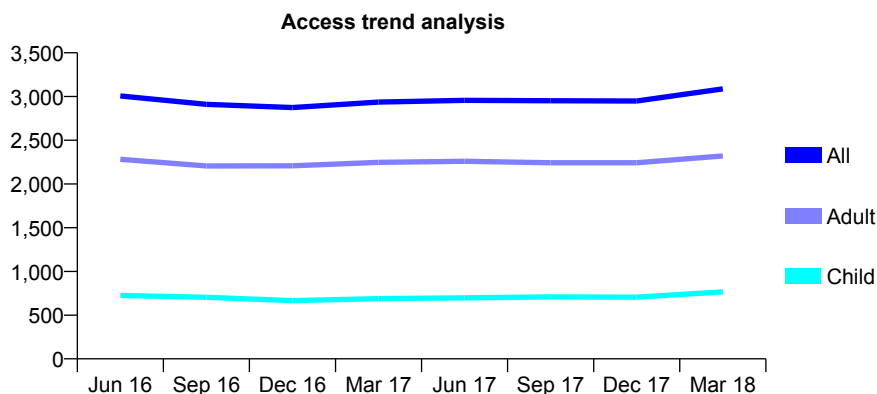
Q48 - Vital Signs At a Glance Contract Report for 117005/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | Stecewicz |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,700 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £237,326.32 |

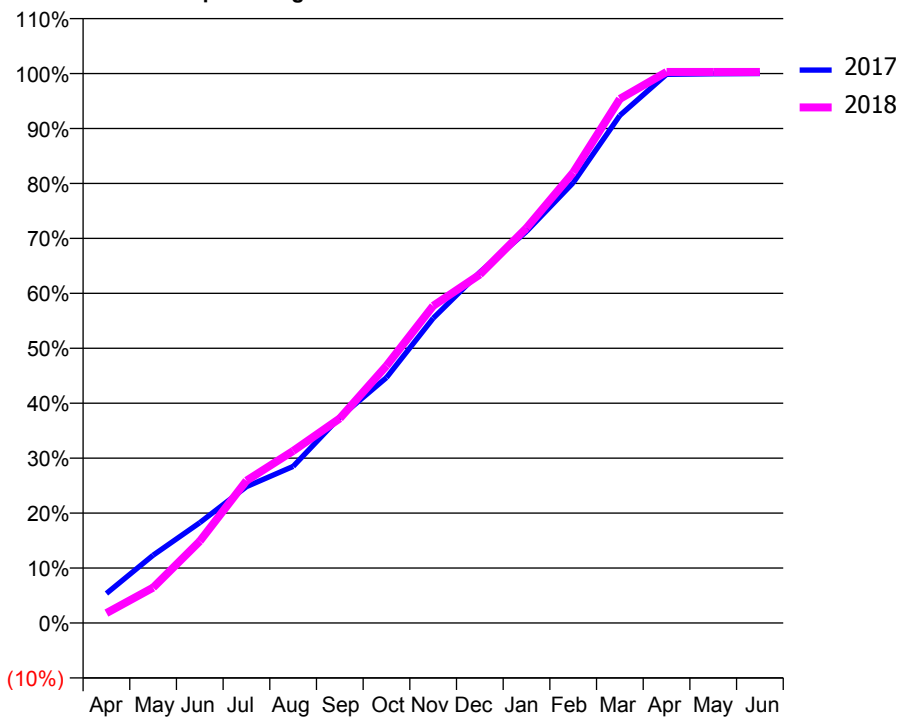
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,936 | |
| Quarter ending June 2017 | 2,956 | → |
| Quarter ending September 2017 | 2,951 | → |
| Quarter ending December 2017 | 2,948 | → |
| Quarter ending March 2018 | 3,088 | ↑ |
| Variance since March 2017 | 5.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 577 | 194 |
| May | 1,325 | 690 |
| June | 1,959 | 1,594 |
| July | 2,662 | 2,772 |
| August | 3,058 | 3,351 |
| September | 4,021 | 3,985 |
| October | 4,794 | 5,010 |
| November | 5,953 | 6,176 |
| December | 6,851 | 6,786 |
| January | 7,649 | 7,692 |
| February | 8,599 | 8,771 |
| March | 9,915 | 10,206 |
| April | 10,716 | 10,730 |
| May | 10,726 | 10,730 |
| June | 10,733 | 10,730 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 88 | 1,103 | 8.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 427 | 2,997 | 14.2% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 613 | 1,103 | 55.6% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,503 | 2,997 | 50.2% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 337 | 4,039 | 8.3% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 17 | 4,039 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 11 | 4,039 | 0.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 46 | 50 | 92.0% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 46 | 50 | 92.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

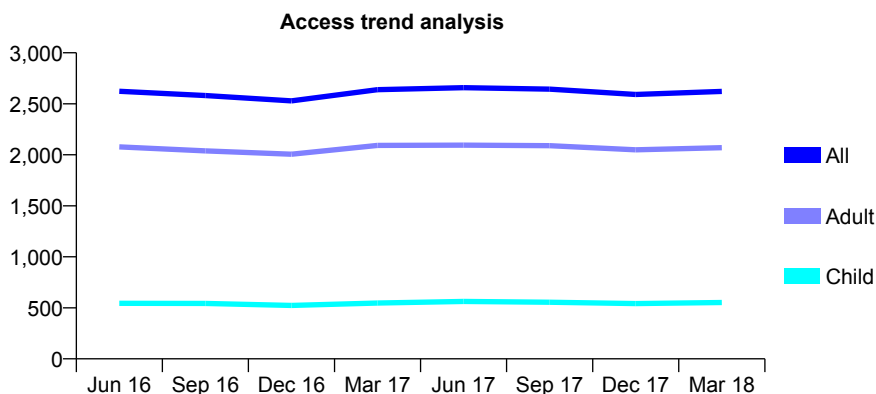
Q48 - Vital Signs At a Glance Contract Report for 121355/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | J Walker & A Dunn |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,392 |
| Carry forward general activity (UDA) | 230 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £242,322.93 |

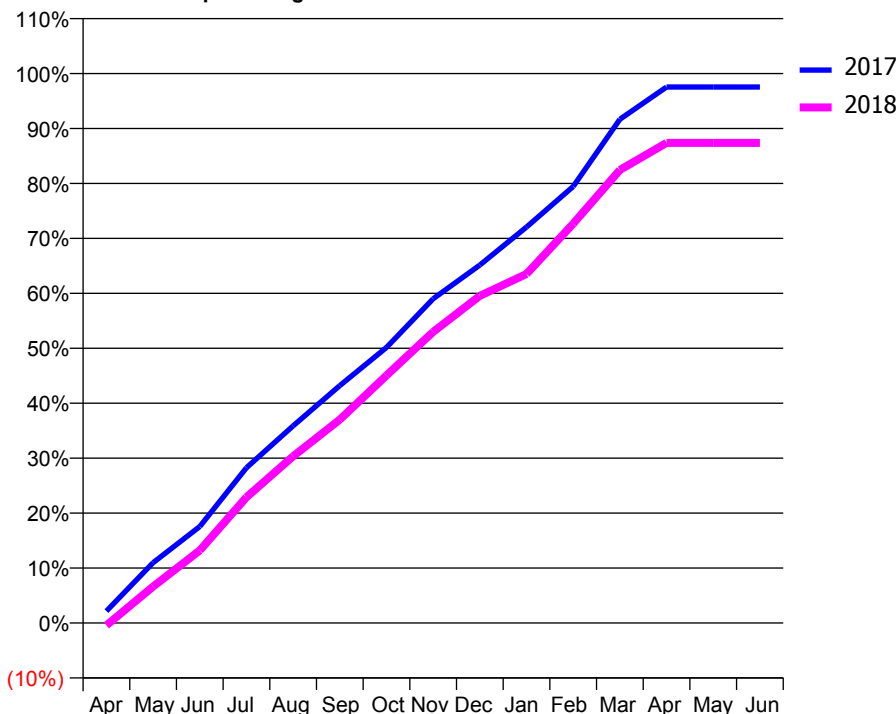
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,639 | |
| Quarter ending June 2017 | 2,658 | → |
| Quarter ending September 2017 | 2,644 | → |
| Quarter ending December 2017 | 2,591 | ↓ |
| Quarter ending March 2018 | 2,622 | → |
| Variance since March 2017 | (0.6%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 204 | -41 |
| May | 1,031 | 624 |
| June | 1,649 | 1,241 |
| July | 2,654 | 2,150 |
| August | 3,369 | 2,850 |
| September | 4,058 | 3,477 |
| October | 4,709 | 4,231 |
| November | 5,541 | 4,976 |
| December | 6,117 | 5,591 |
| January | 6,768 | 5,967 |
| February | 7,461 | 6,826 |
| March | 8,610 | 7,743 |
| April | 9,162 | 8,206 |
| May | 9,162 | 8,206 |
| June | 9,162 | 8,206 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 60 | 737 | 8.1% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 668 | 3,001 | 22.3% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 414 | 737 | 56.2% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,492 | 3,001 | 49.7% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 555 | 3,733 | 14.9% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 23 | 3,733 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 83 | 3,733 | 2.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

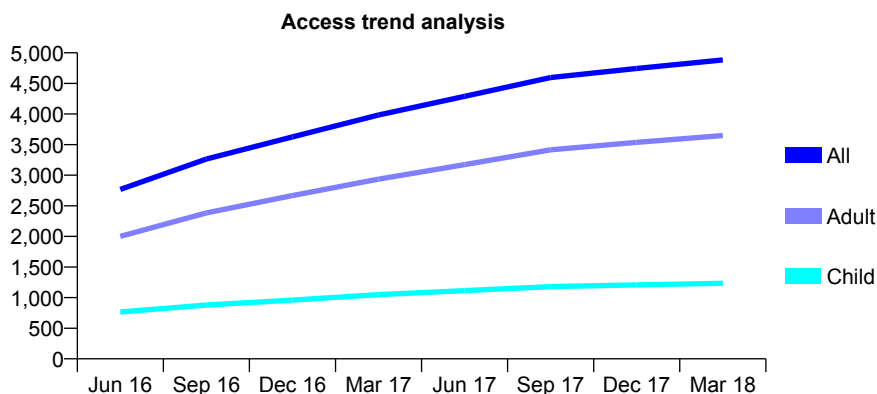
Q48 - Vital Signs At a Glance Contract Report for 121681/0001 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | Laurel Villa Dental |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2015 |
| Contract end date | |

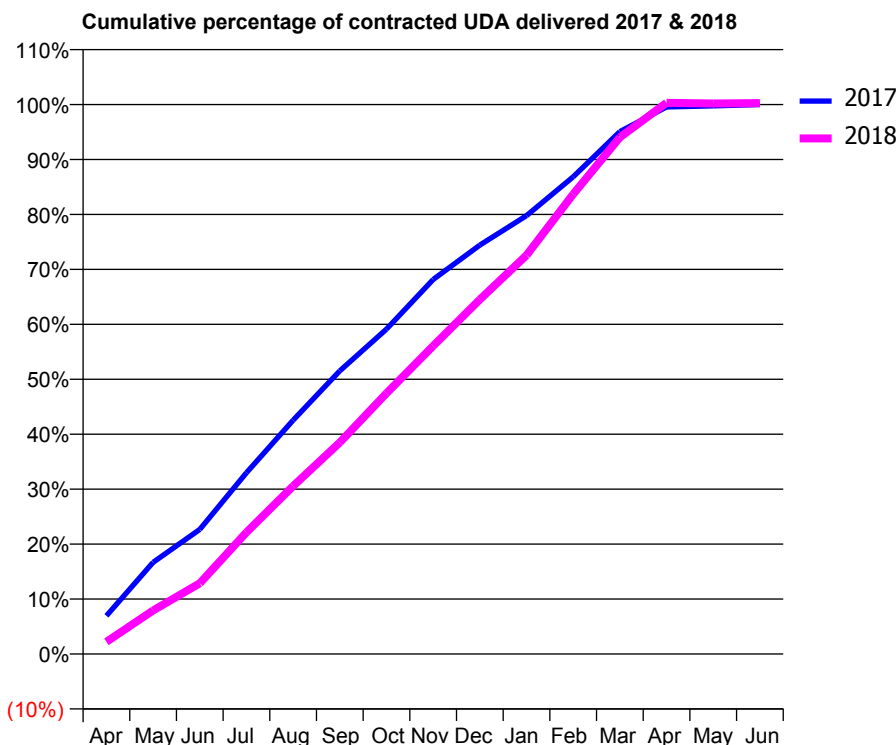
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £391,315.07 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 3,984 | |
| Quarter ending June 2017 | 4,288 | ↑ |
| Quarter ending September 2017 | 4,595 | ↑ |
| Quarter ending December 2017 | 4,745 | ↑ |
| Quarter ending March 2018 | 4,883 | ↑ |
| Variance since March 2017 | 22.6% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,134 | 354 |
| May | 2,719 | 1,267 |
| June | 3,695 | 2,061 |
| July | 5,377 | 3,541 |
| August | 6,933 | 4,890 |
| September | 8,397 | 6,161 |
| October | 9,634 | 7,593 |
| November | 11,105 | 8,970 |
| December | 12,125 | 10,321 |
| January | 13,000 | 11,610 |
| February | 14,152 | 13,391 |
| March | 15,491 | 15,044 |
| April | 16,225 | 16,049 |
| May | 16,256 | 16,030 |
| June | 16,296 | 16,041 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 168 | 1,494 | 11.2% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 655 | 4,153 | 15.8% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 581 | 1,494 | 38.9% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,591 | 4,153 | 38.3% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 711 | 5,656 | 12.6% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 27 | 5,656 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 33 | 5,656 | 0.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

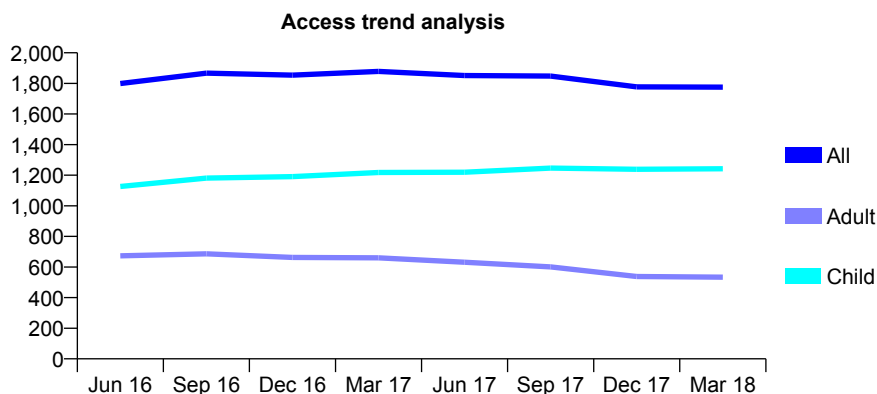
Q48 - Vital Signs At a Glance Contract Report for 122653/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Rose Lane Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,152 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £114,866.02 |

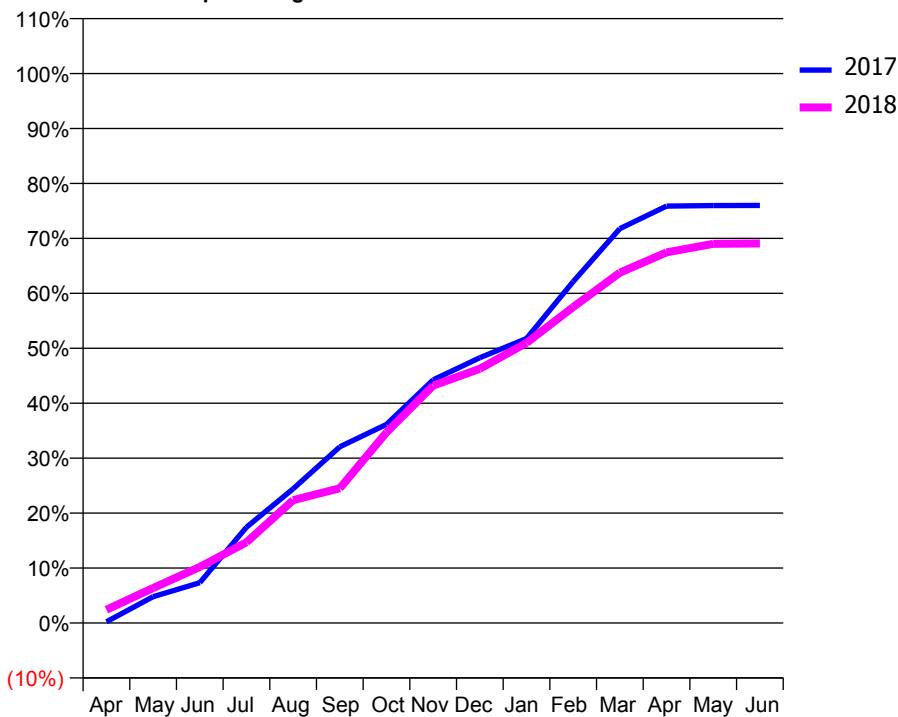
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,878 | |
| Quarter ending June 2017 | 1,851 | ↓ |
| Quarter ending September 2017 | 1,848 | → |
| Quarter ending December 2017 | 1,777 | ↓ |
| Quarter ending March 2018 | 1,776 | → |
| Variance since March 2017 | (5.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 10 | 100 |
| May | 214 | 264 |
| June | 327 | 424 |
| July | 776 | 610 |
| August | 1,088 | 929 |
| September | 1,428 | 1,019 |
| October | 1,609 | 1,440 |
| November | 1,970 | 1,794 |
| December | 2,150 | 1,921 |
| January | 2,305 | 2,117 |
| February | 2,766 | 2,388 |
| March | 3,195 | 2,648 |
| April | 3,378 | 2,801 |
| May | 3,382 | 2,865 |
| June | 3,383 | 2,868 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 112 | 1,511 | 7.4% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 25 | 455 | 5.5% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 744 | 1,511 | 49.2% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 148 | 455 | 32.5% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 19 | 2,072 | 0.9% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,072 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 2,072 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

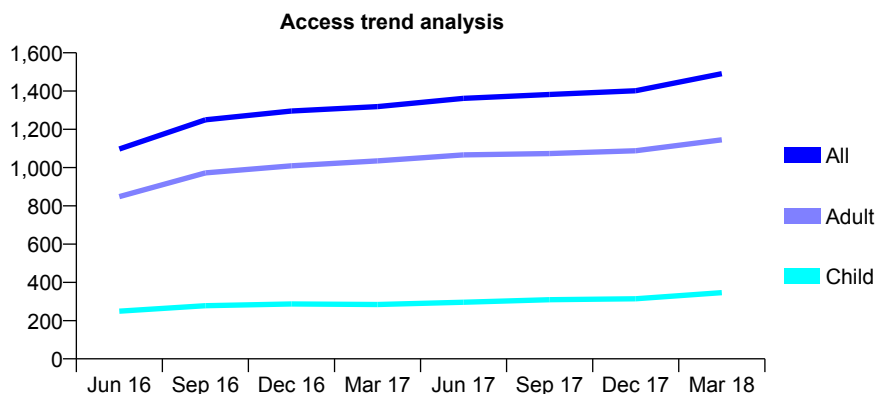
Q48 - Vital Signs At a Glance Contract Report for 122858/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Baycliff Dental Practices |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,769 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £174,646.92 |

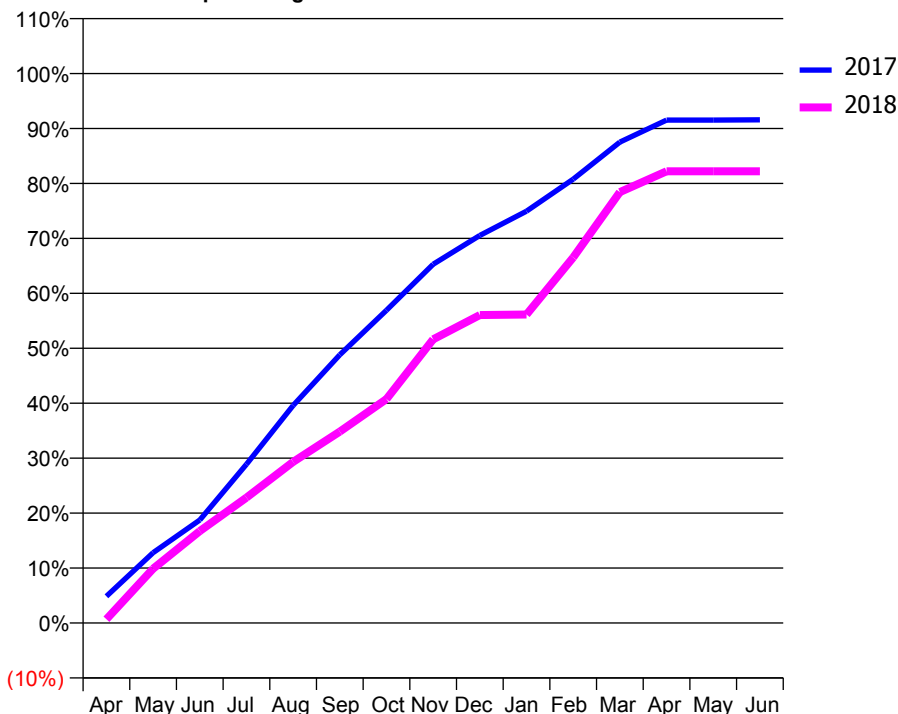
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,319 | |
| Quarter ending June 2017 | 1,362 | ↑ |
| Quarter ending September 2017 | 1,382 | → |
| Quarter ending December 2017 | 1,402 | → |
| Quarter ending March 2018 | 1,491 | ↑ |
| Variance since March 2017 | 13.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 329 | 47 |
| May | 866 | 669 |
| June | 1,269 | 1,133 |
| July | 1,955 | 1,545 |
| August | 2,680 | 1,985 |
| September | 3,304 | 2,358 |
| October | 3,854 | 2,758 |
| November | 4,419 | 3,495 |
| December | 4,774 | 3,794 |
| January | 5,074 | 3,800 |
| February | 5,468 | 4,503 |
| March | 5,924 | 5,309 |
| April | 6,195 | 5,565 |
| May | 6,195 | 5,565 |
| June | 6,199 | 5,565 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 41 | 417 | 9.8% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 187 | 1,210 | 15.5% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 156 | 417 | 37.4% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 381 | 1,210 | 31.5% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 181 | 1,658 | 10.9% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 1,658 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 18 | 1,658 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

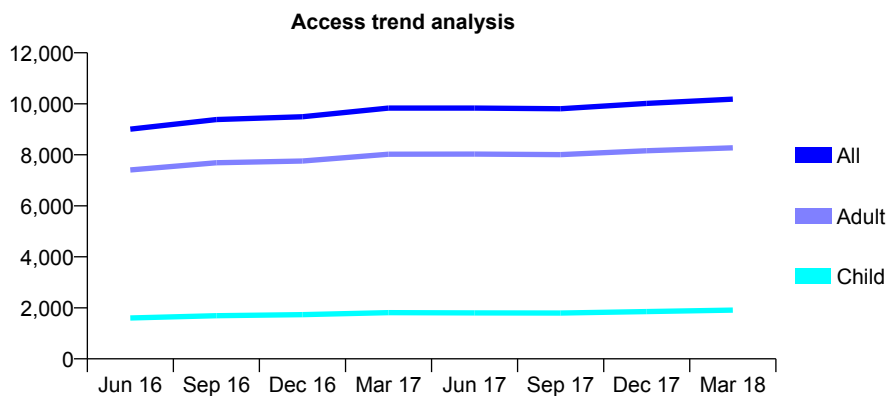
Q48 - Vital Signs At a Glance Contract Report for 123293/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Smithdown Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 27,825 |
| Carry forward general activity (UDA) | 725 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £770,328.66 |

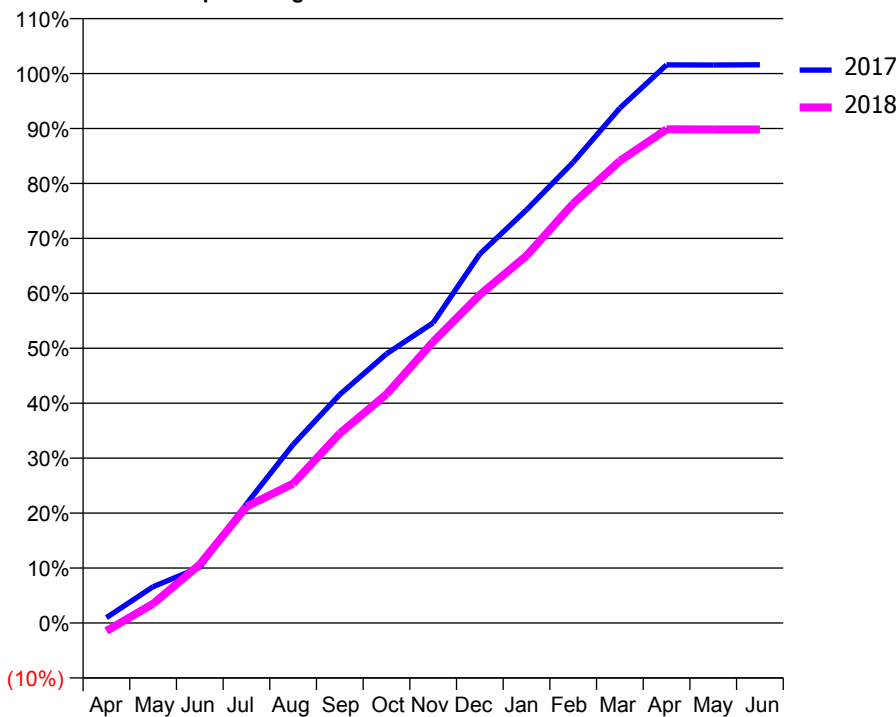
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 9,833 | |
| Quarter ending June 2017 | 9,831 | → |
| Quarter ending September 2017 | 9,804 | → |
| Quarter ending December 2017 | 10,016 | ↑ |
| Quarter ending March 2018 | 10,182 | → |
| Variance since March 2017 | 3.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 272 | -405 |
| May | 1,842 | 974 |
| June | 2,822 | 2,967 |
| July | 6,030 | 5,894 |
| August | 9,036 | 7,063 |
| September | 11,572 | 9,602 |
| October | 13,627 | 11,586 |
| November | 15,202 | 14,246 |
| December | 18,687 | 16,622 |
| January | 20,921 | 18,596 |
| February | 23,331 | 21,240 |
| March | 26,075 | 23,399 |
| April | 28,261 | 24,998 |
| May | 28,254 | 24,991 |
| June | 28,270 | 24,991 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 129 | 2,098 | 6.1% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 652 | 8,047 | 8.1% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 765 | 2,098 | 36.5% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,619 | 8,047 | 32.5% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,754 | 9,970 | 17.6% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 59 | 9,970 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 9,970 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 18 | 21 | 85.7% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 21 | 81.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

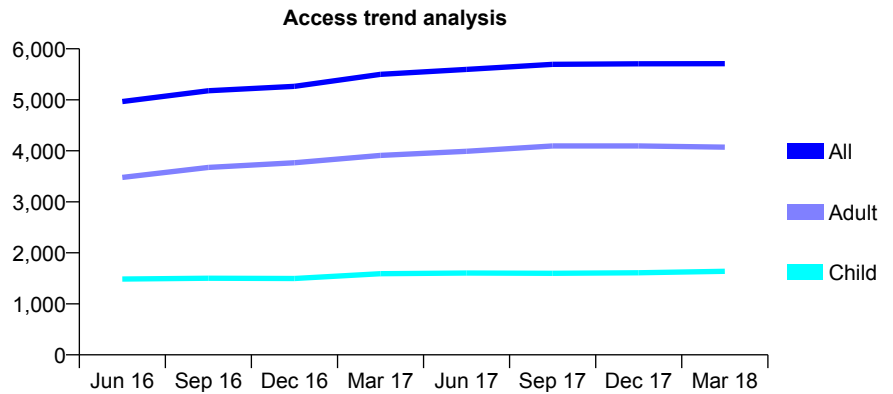
Q48 - Vital Signs At a Glance Contract Report for 124494/0001 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | J Powell & D Collins |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,654 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £501,295.07 |

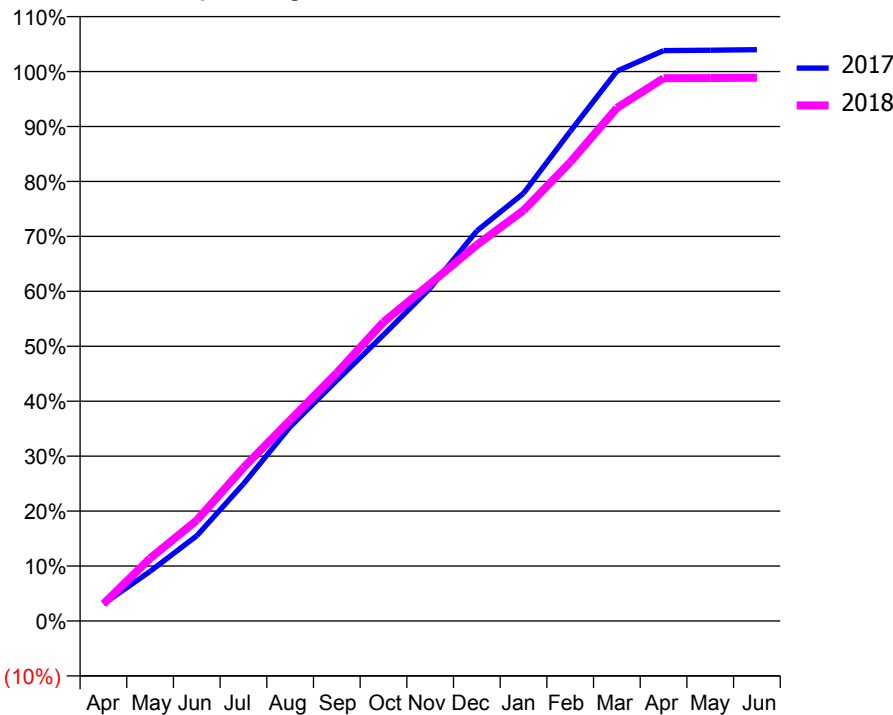
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,500 | |
| Quarter ending June 2017 | 5,595 | → |
| Quarter ending September 2017 | 5,695 | → |
| Quarter ending December 2017 | 5,705 | → |
| Quarter ending March 2018 | 5,708 | → |
| Variance since March 2017 | 3.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 487 | 486 |
| May | 1,416 | 1,788 |
| June | 2,429 | 2,871 |
| July | 3,905 | 4,370 |
| August | 5,534 | 5,723 |
| September | 6,856 | 7,070 |
| October | 8,150 | 8,518 |
| November | 9,483 | 9,609 |
| December | 11,114 | 10,714 |
| January | 12,185 | 11,697 |
| February | 13,948 | 13,071 |
| March | 15,663 | 14,615 |
| April | 16,248 | 15,462 |
| May | 16,261 | 15,466 |
| June | 16,276 | 15,478 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 220 | 2,299 | 9.6% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,263 | 5,683 | 22.2% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,245 | 2,299 | 54.2% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,718 | 5,683 | 47.8% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 753 | 8,079 | 9.3% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 119 | 8,079 | 1.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 222 | 8,079 | 2.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 11 | 72.7% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 11 | 90.9% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

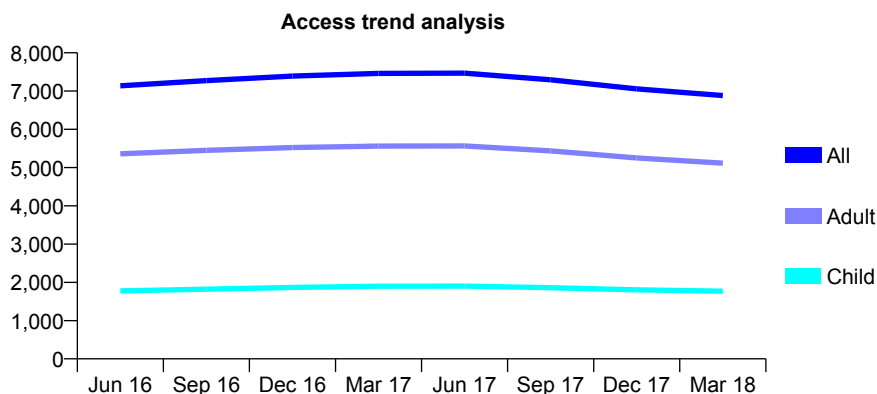
Q48 - Vital Signs At a Glance Contract Report for 124834/0001 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Alverna House Dental Practice Ltd |
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

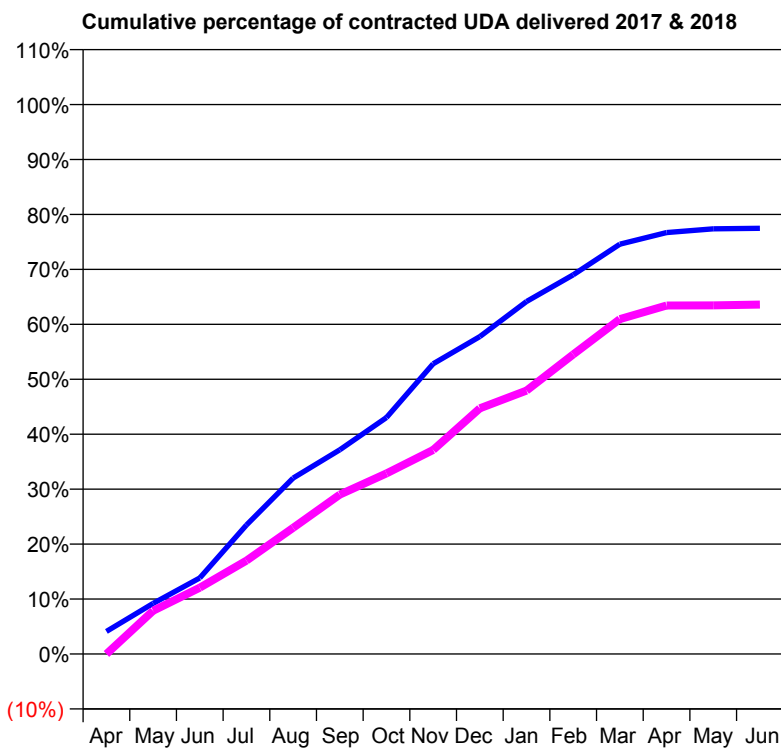
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £599,701.91 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,461 | |
| Quarter ending June 2017 | 7,468 | → |
| Quarter ending September 2017 | 7,294 | ↓ |
| Quarter ending December 2017 | 7,057 | ↓ |
| Quarter ending March 2018 | 6,882 | ↓ |
| Variance since March 2017 | (7.8%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 866 | 0 |
| May | 1,934 | 1,655 |
| June | 2,910 | 2,533 |
| July | 4,929 | 3,572 |
| August | 6,727 | 4,825 |
| September | 7,806 | 6,093 |
| October | 9,040 | 6,901 |
| November | 11,091 | 7,799 |
| December | 12,132 | 9,390 |
| January | 13,471 | 10,069 |
| February | 14,489 | 11,447 |
| March | 15,663 | 12,801 |
| April | 16,108 | 13,319 |
| May | 16,250 | 13,325 |
| June | 16,269 | 13,355 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 253 | 2,379 | 10.6% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 881 | 5,231 | 16.8% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,174 | 2,379 | 49.3% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,543 | 5,231 | 29.5% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,066 | 7,093 | 15.0% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 35 | 7,093 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 25 | 7,093 | 0.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

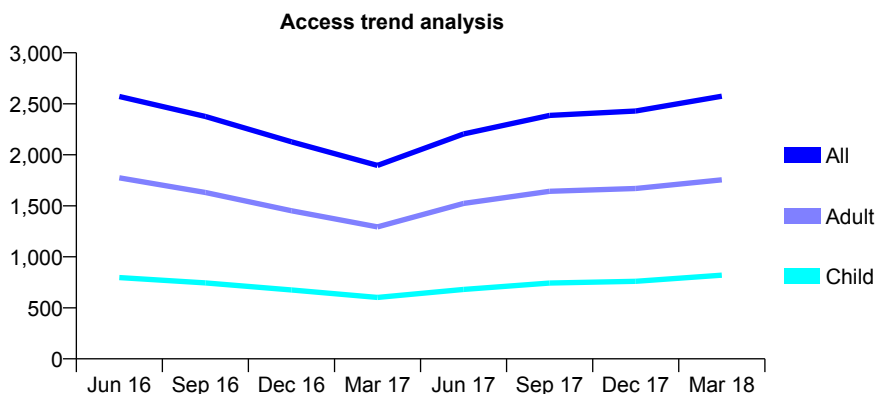
Q48 - Vital Signs At a Glance Contract Report for 125547/0001 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | Parr Dental Surgery Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £190,674.06 |

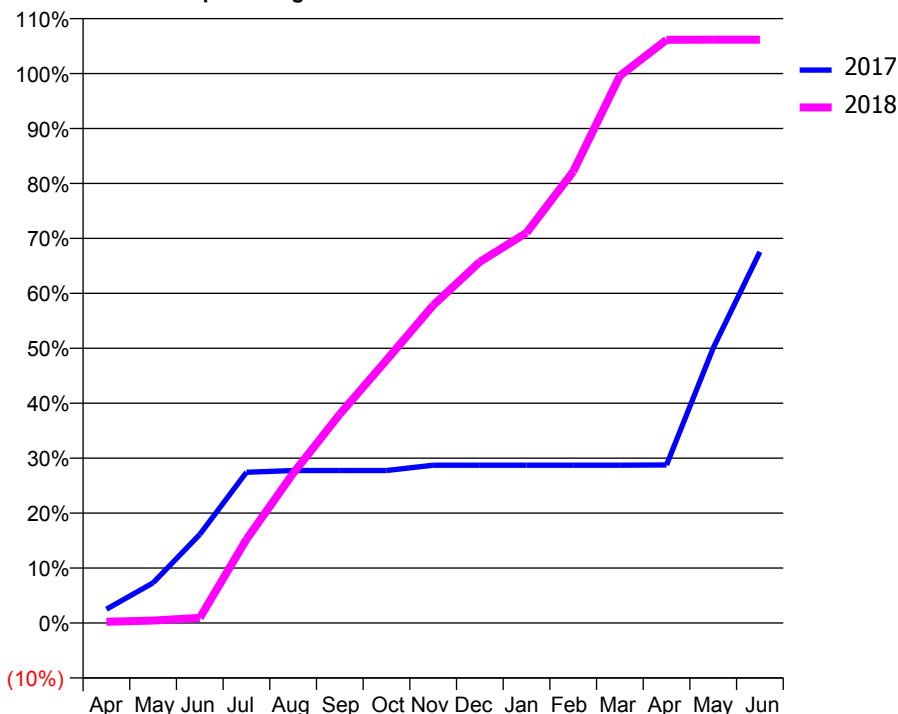
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,896 | |
| Quarter ending June 2017 | 2,204 | ↑ |
| Quarter ending September 2017 | 2,386 | ↑ |
| Quarter ending December 2017 | 2,430 | → |
| Quarter ending March 2018 | 2,575 | ↑ |
| Variance since March 2017 | 35.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 200 | 18 |
| May | 585 | 36 |
| June | 1,289 | 75 |
| July | 2,195 | 1,217 |
| August | 2,219 | 2,180 |
| September | 2,219 | 3,042 |
| October | 2,219 | 3,827 |
| November | 2,298 | 4,626 |
| December | 2,298 | 5,258 |
| January | 2,298 | 5,682 |
| February | 2,298 | 6,573 |
| March | 2,298 | 7,967 |
| April | 2,301 | 8,490 |
| May | 4,005 | 8,492 |
| June | 5,404 | 8,492 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 255 | 1,698 | 15.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 522 | 3,247 | 16.1% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 600 | 1,698 | 35.3% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,009 | 3,247 | 31.1% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 508 | 3,770 | 13.5% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 37 | 3,770 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 28 | 3,770 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

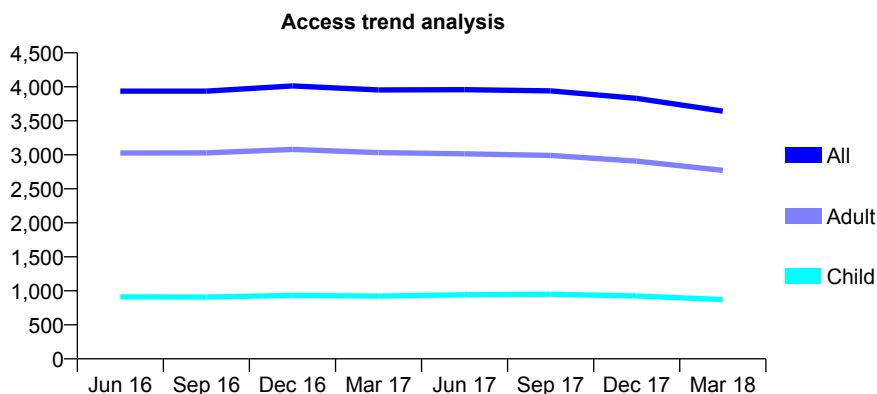
Q48 - Vital Signs At a Glance Contract Report for 126942/0001 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | Windle House Dental |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 21/03/2013 |
| Contract end date | |

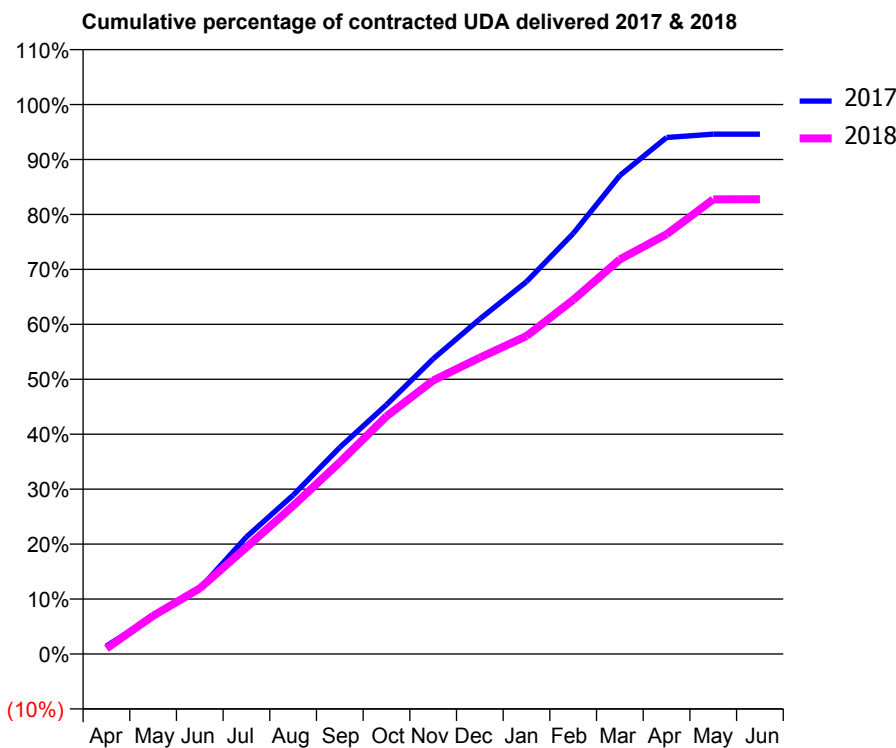
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £408,883.98 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,954 | |
| Quarter ending June 2017 | 3,958 | → |
| Quarter ending September 2017 | 3,941 | → |
| Quarter ending December 2017 | 3,831 | ↓ |
| Quarter ending March 2018 | 3,643 | ↓ |
| Variance since March 2017 | (7.9%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 221 | 151 |
| May | 1,024 | 1,041 |
| June | 1,791 | 1,792 |
| July | 3,197 | 2,915 |
| August | 4,337 | 4,046 |
| September | 5,641 | 5,235 |
| October | 6,806 | 6,488 |
| November | 8,057 | 7,467 |
| December | 9,145 | 8,091 |
| January | 10,164 | 8,680 |
| February | 11,480 | 9,666 |
| March | 13,064 | 10,774 |
| April | 14,099 | 11,458 |
| May | 14,191 | 12,411 |
| June | 14,190 | 12,414 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 133 | 1,219 | 10.9% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 629 | 3,312 | 19.0% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 694 | 1,219 | 56.9% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,602 | 3,312 | 48.4% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 582 | 4,767 | 12.2% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 119 | 4,767 | 2.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 51 | 4,767 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 5 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

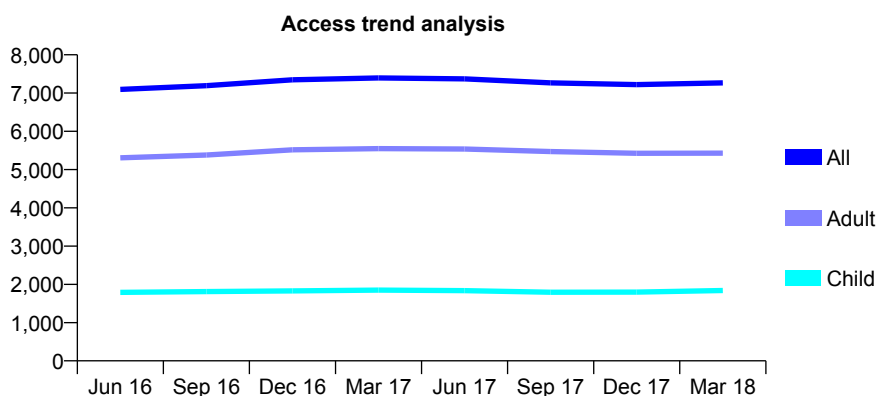
Q48 - Vital Signs At a Glance Contract Report for 127450/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | The Kirkby Family Dental Centre |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

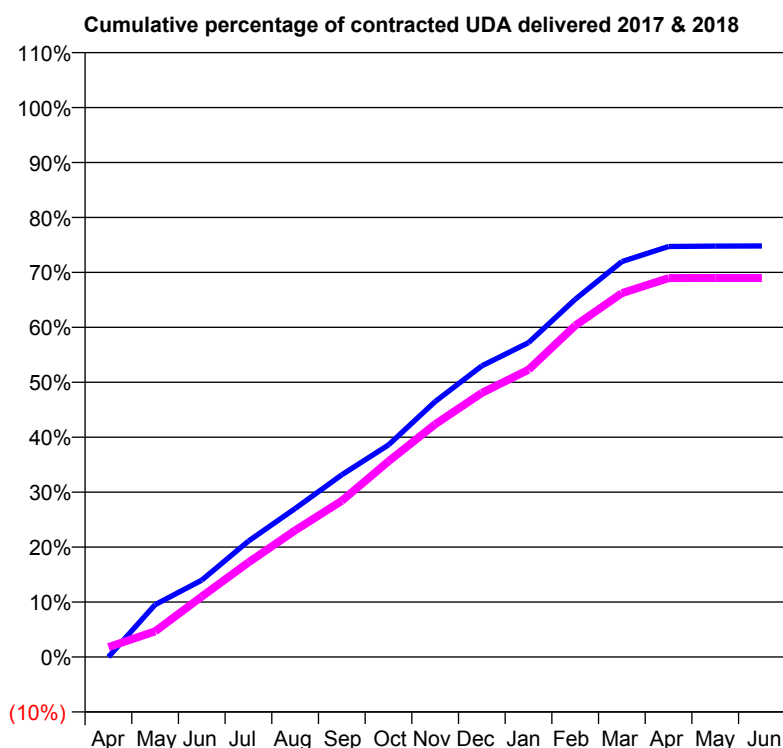
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 31,738 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £822,944.59 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,395 | |
| Quarter ending June 2017 | 7,371 | → |
| Quarter ending September 2017 | 7,266 | ↓ |
| Quarter ending December 2017 | 7,222 | → |
| Quarter ending March 2018 | 7,267 | → |
| Variance since March 2017 | (1.7%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 0 | 570 |
| May | 3,021 | 1,479 |
| June | 4,437 | 3,495 |
| July | 6,697 | 5,463 |
| August | 8,575 | 7,314 |
| September | 10,521 | 9,023 |
| October | 12,250 | 11,303 |
| November | 14,750 | 13,444 |
| December | 16,816 | 15,251 |
| January | 18,161 | 16,593 |
| February | 20,663 | 19,143 |
| March | 22,838 | 21,017 |
| April | 23,710 | 21,887 |
| May | 23,737 | 21,894 |
| June | 23,740 | 21,894 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 136 | 2,140 | 6.4% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 746 | 5,788 | 12.9% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 932 | 2,140 | 43.6% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,540 | 5,788 | 43.9% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 630 | 7,918 | 8.0% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 12 | 7,918 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 19 | 7,918 | 0.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

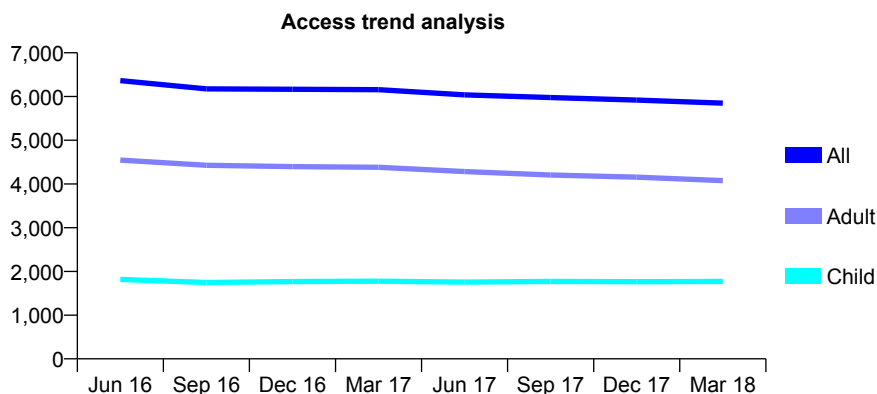
Q48 - Vital Signs At a Glance Contract Report for 128058/0001 - Year end March 2018

| | |
|----------------------|------------------------------------|
| Name or company name | The Towerhill Family Dental Centre |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

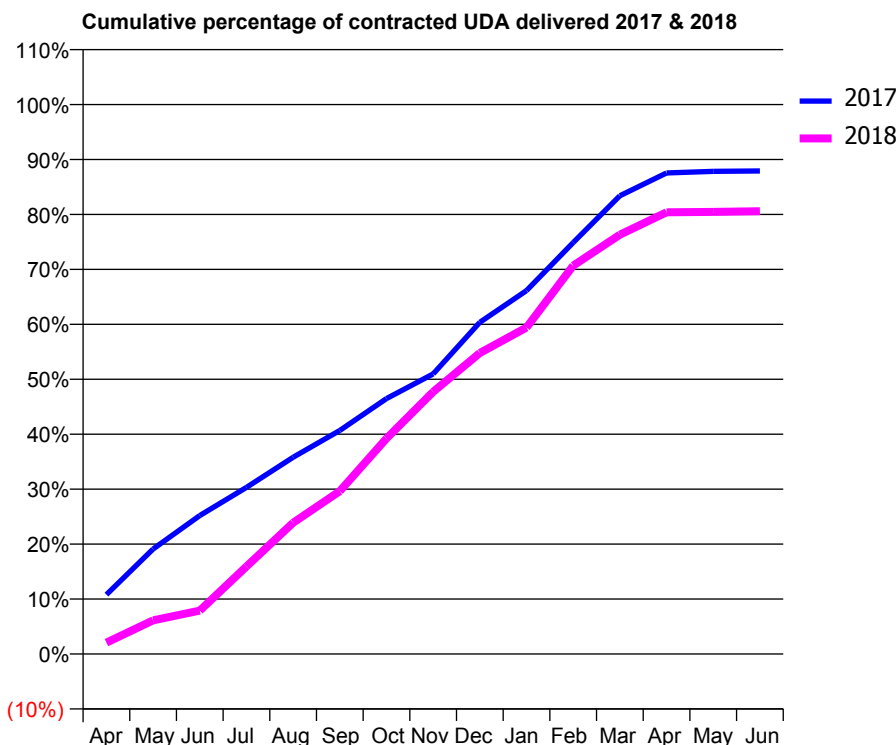
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,158 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £548,629.74 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,156 | |
| Quarter ending June 2017 | 6,038 | ↓ |
| Quarter ending September 2017 | 5,976 | ↓ |
| Quarter ending December 2017 | 5,918 | → |
| Quarter ending March 2018 | 5,849 | ↓ |
| Variance since March 2017 | (5.0%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,288 | 441 |
| May | 4,045 | 1,295 |
| June | 5,331 | 1,669 |
| July | 6,417 | 3,373 |
| August | 7,573 | 5,053 |
| September | 8,607 | 6,269 |
| October | 9,837 | 8,297 |
| November | 10,784 | 10,098 |
| December | 12,769 | 11,589 |
| January | 13,993 | 12,572 |
| February | 15,840 | 14,953 |
| March | 17,644 | 16,146 |
| April | 18,522 | 17,006 |
| May | 18,585 | 17,025 |
| June | 18,601 | 17,046 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 128 | 2,224 | 5.8% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 385 | 4,339 | 8.9% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,054 | 2,224 | 47.4% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,029 | 4,339 | 46.8% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 340 | 6,561 | 5.2% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 33 | 6,561 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 22 | 6,561 | 0.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

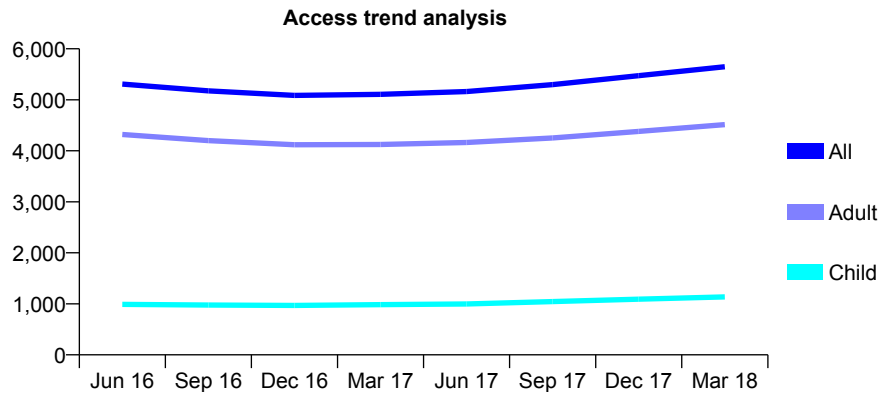
Q48 - Vital Signs At a Glance Contract Report for 131571/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Northway Dental Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,869 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £423,295.34 |

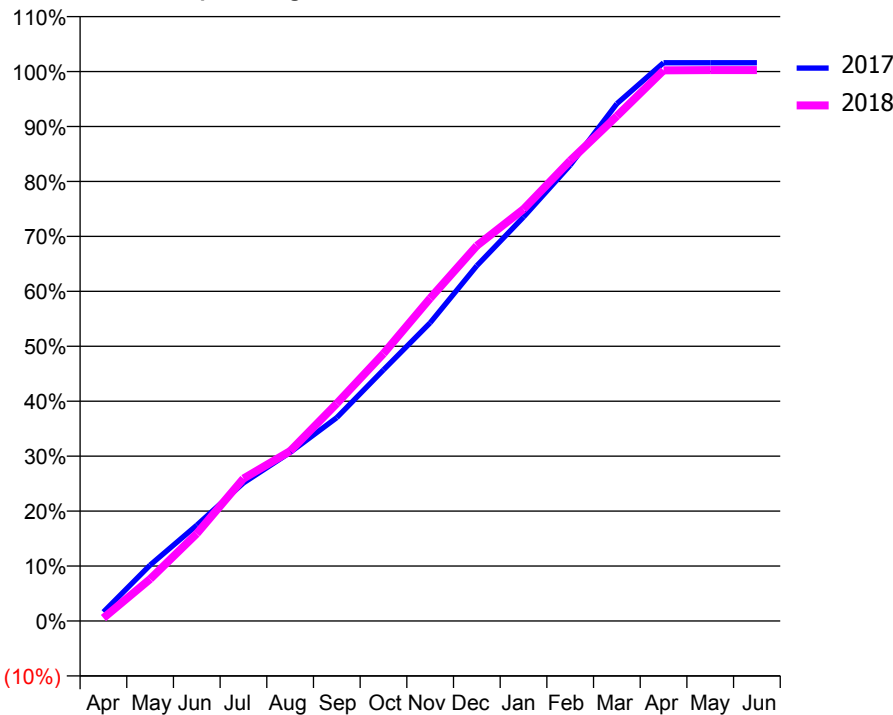
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 5,108 | |
| Quarter ending June 2017 | 5,162 | → |
| Quarter ending September 2017 | 5,297 | ↑ |
| Quarter ending December 2017 | 5,472 | ↑ |
| Quarter ending March 2018 | 5,649 | ↑ |
| Variance since March 2017 | 10.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 227 | 77 |
| May | 1,413 | 1,059 |
| June | 2,418 | 2,207 |
| July | 3,483 | 3,598 |
| August | 4,256 | 4,288 |
| September | 5,136 | 5,492 |
| October | 6,338 | 6,751 |
| November | 7,527 | 8,145 |
| December | 8,966 | 9,472 |
| January | 10,194 | 10,396 |
| February | 11,505 | 11,618 |
| March | 13,056 | 12,744 |
| April | 14,089 | 13,897 |
| May | 14,090 | 13,906 |
| June | 14,090 | 13,906 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 122 | 1,775 | 6.9% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 747 | 5,158 | 14.5% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 994 | 1,775 | 56.0% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,804 | 5,158 | 35.0% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 392 | 5,901 | 6.6% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 128 | 5,901 | 2.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 172 | 5,901 | 2.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

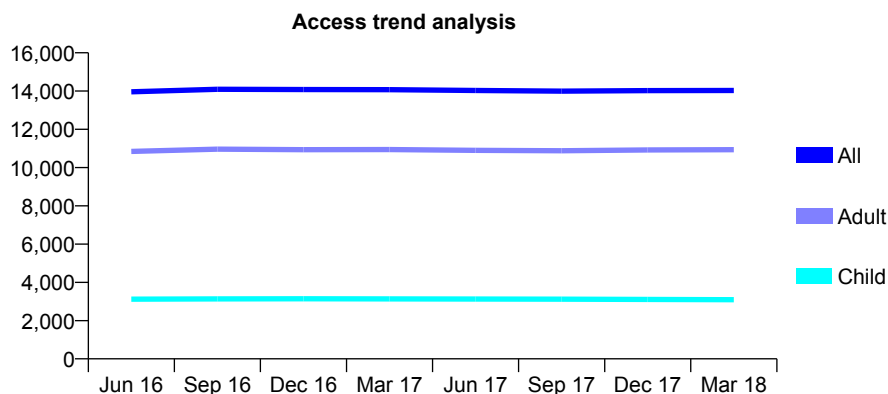
Q48 - Vital Signs At a Glance Contract Report for 131938/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | Newtown (No 1) Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

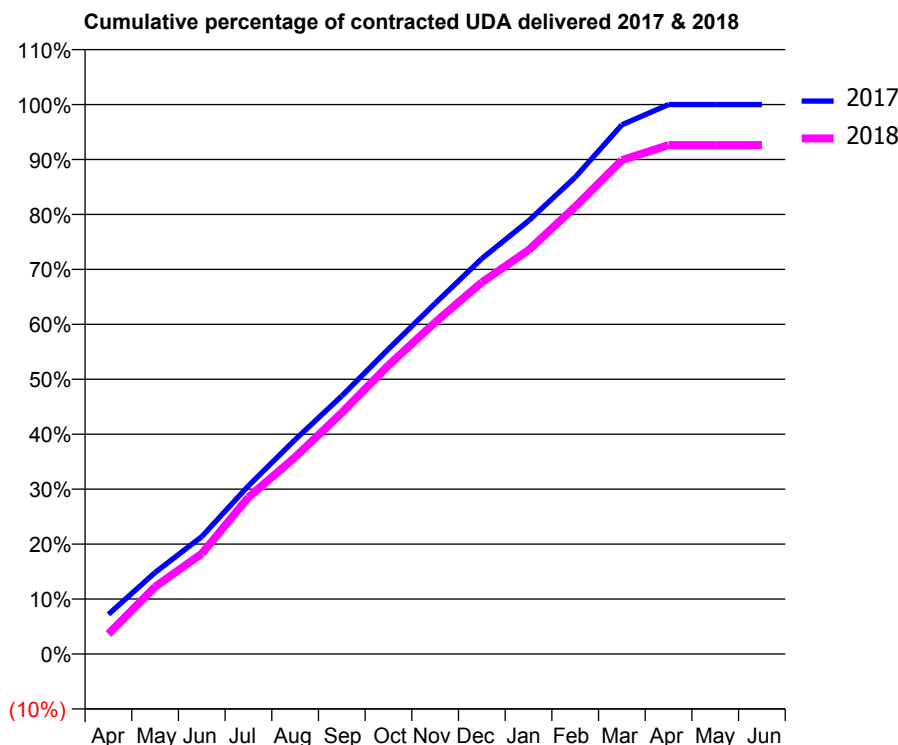
| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 49,700 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,244,791.71 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 14,075 | |
| Quarter ending June 2017 | 14,029 | → |
| Quarter ending September 2017 | 13,998 | → |
| Quarter ending December 2017 | 14,027 | → |
| Quarter ending March 2018 | 14,031 | → |
| Variance since March 2017 | (0.3%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 3,589 | 1,819 |
| May | 7,378 | 6,082 |
| June | 10,616 | 9,072 |
| July | 15,217 | 14,179 |
| August | 19,388 | 17,802 |
| September | 23,352 | 21,826 |
| October | 27,590 | 26,123 |
| November | 31,723 | 29,995 |
| December | 35,774 | 33,620 |
| January | 39,186 | 36,524 |
| February | 43,132 | 40,458 |
| March | 47,866 | 44,668 |
| April | 49,697 | 46,025 |
| May | 49,705 | 46,032 |
| June | 49,706 | 46,034 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 675 | 6,763 | 10.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,357 | 17,136 | 13.8% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 5,053 | 6,763 | 74.7% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 10,959 | 17,136 | 64.0% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,148 | 23,674 | 4.8% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 382 | 23,674 | 1.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 330 | 23,674 | 1.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 21 | 24 | 87.5% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 20 | 24 | 83.3% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

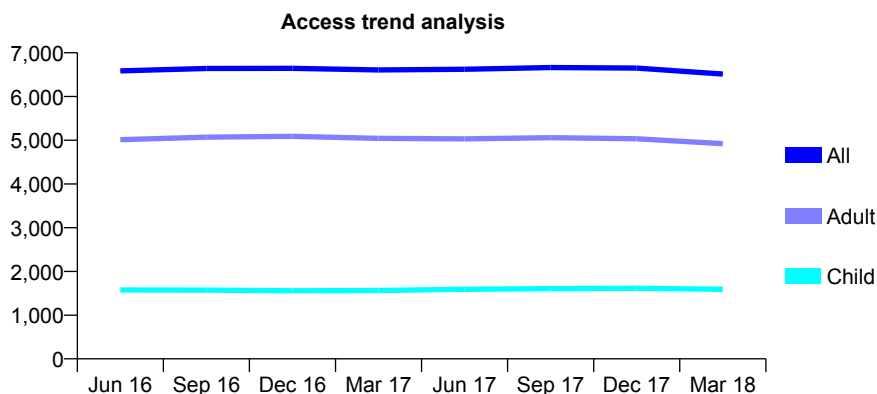
Q48 - Vital Signs At a Glance Contract Report for 136395/0001 - Year end March 2018

| | |
|----------------------|----------------------------------|
| Name or company name | Victoria Square Smile Centre Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £520,875.00 |

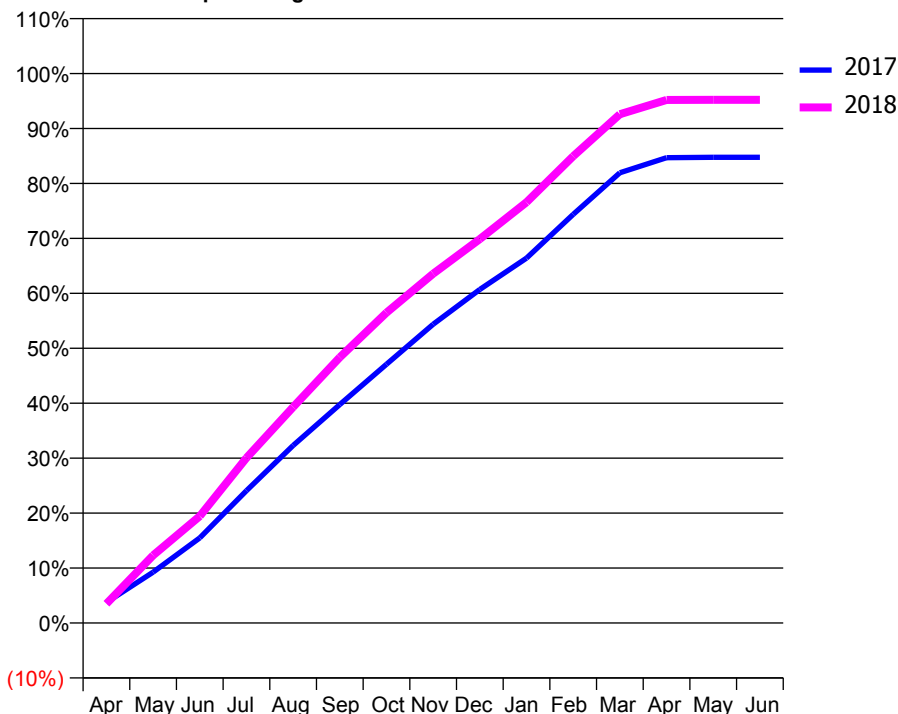
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,607 | |
| Quarter ending June 2017 | 6,622 | → |
| Quarter ending September 2017 | 6,664 | → |
| Quarter ending December 2017 | 6,650 | → |
| Quarter ending March 2018 | 6,512 | ↓ |
| Variance since March 2017 | (1.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 951 | 788 |
| May | 2,350 | 2,770 |
| June | 3,935 | 4,376 |
| July | 6,119 | 6,760 |
| August | 8,204 | 8,842 |
| September | 10,102 | 10,877 |
| October | 11,961 | 12,707 |
| November | 13,811 | 14,302 |
| December | 15,421 | 15,721 |
| January | 16,865 | 17,227 |
| February | 18,887 | 19,114 |
| March | 20,813 | 20,831 |
| April | 21,506 | 21,419 |
| May | 21,526 | 21,422 |
| June | 21,530 | 21,423 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 177 | 2,015 | 8.8% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 672 | 5,236 | 12.8% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 979 | 2,015 | 48.6% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,986 | 5,236 | 37.9% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 406 | 7,251 | 5.6% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 52 | 7,251 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 186 | 7,251 | 2.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | 90.0% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 10 | 80.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

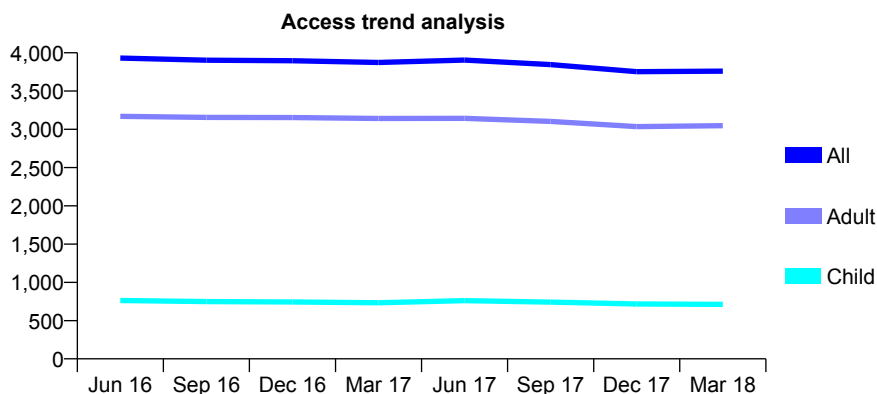
Q48 - Vital Signs At a Glance Contract Report for 136786/0001 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | Low House Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 17,000 |
| Carry forward general activity (UDA) | 680 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £425,092.89 |

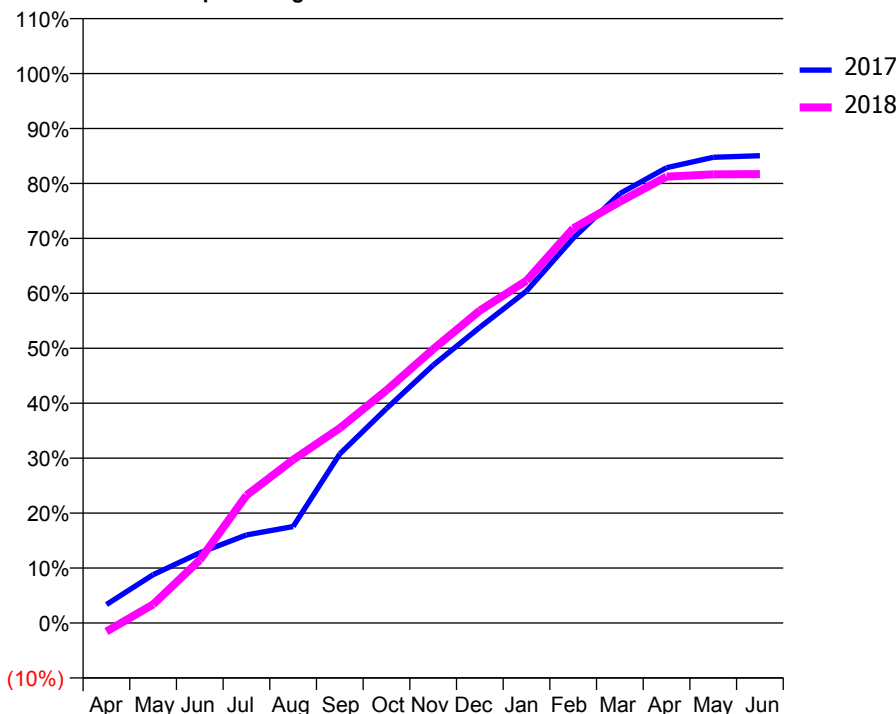
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,874 | |
| Quarter ending June 2017 | 3,905 | → |
| Quarter ending September 2017 | 3,845 | ↓ |
| Quarter ending December 2017 | 3,754 | ↓ |
| Quarter ending March 2018 | 3,760 | → |
| Variance since March 2017 | (2.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 573 | -267 |
| May | 1,494 | 576 |
| June | 2,173 | 1,949 |
| July | 2,724 | 3,951 |
| August | 2,985 | 5,053 |
| September | 5,234 | 6,028 |
| October | 6,635 | 7,201 |
| November | 7,975 | 8,470 |
| December | 9,147 | 9,668 |
| January | 10,272 | 10,593 |
| February | 11,902 | 12,208 |
| March | 13,285 | 13,035 |
| April | 14,086 | 13,809 |
| May | 14,407 | 13,881 |
| June | 14,455 | 13,887 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 53 | 951 | 5.6% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 446 | 3,952 | 11.3% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 533 | 951 | 56.0% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,257 | 3,952 | 57.1% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 101 | 4,938 | 2.0% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 72 | 4,938 | 1.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 61 | 4,938 | 1.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 14 | 20 | 70.0% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 20 | 70.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

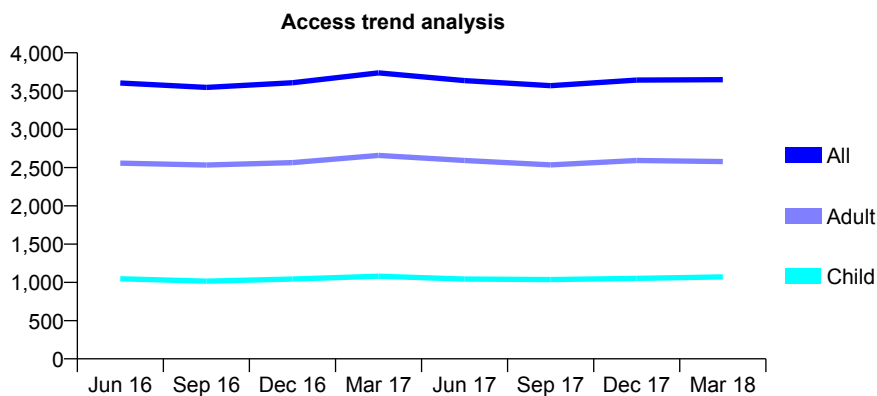
Q48 - Vital Signs At a Glance Contract Report for 137847/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | North Huyton Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2013 |
| Contract end date | |

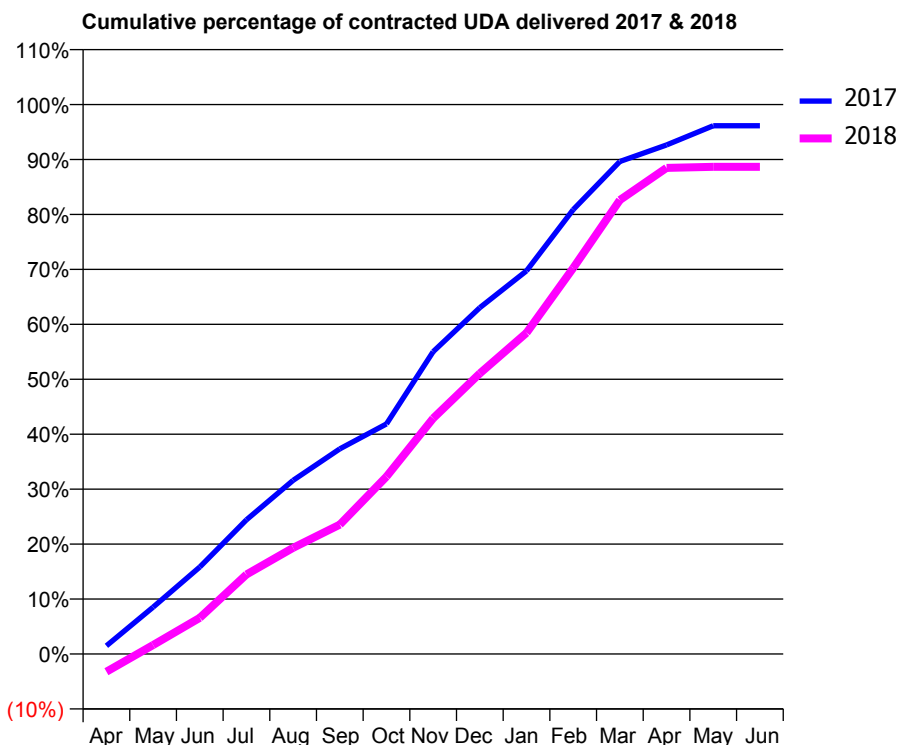
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,000 |
| Carry forward general activity (UDA) | 503 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £336,096.45 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,738 | |
| Quarter ending June 2017 | 3,636 | ↓ |
| Quarter ending September 2017 | 3,571 | ↓ |
| Quarter ending December 2017 | 3,644 | ↑ |
| Quarter ending March 2018 | 3,649 | → |
| Variance since March 2017 | (2.4%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 194 | -421 |
| May | 1,109 | 212 |
| June | 2,058 | 856 |
| July | 3,176 | 1,880 |
| August | 4,108 | 2,514 |
| September | 4,855 | 3,060 |
| October | 5,445 | 4,199 |
| November | 7,152 | 5,577 |
| December | 8,193 | 6,640 |
| January | 9,064 | 7,599 |
| February | 10,513 | 9,130 |
| March | 11,653 | 10,739 |
| April | 12,043 | 11,500 |
| May | 12,497 | 11,527 |
| June | 12,497 | 11,527 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 129 | 1,239 | 10.4% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 468 | 2,890 | 16.2% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 500 | 1,239 | 40.4% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,100 | 2,890 | 38.1% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 158 | 4,127 | 3.8% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 32 | 4,127 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 36 | 4,127 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

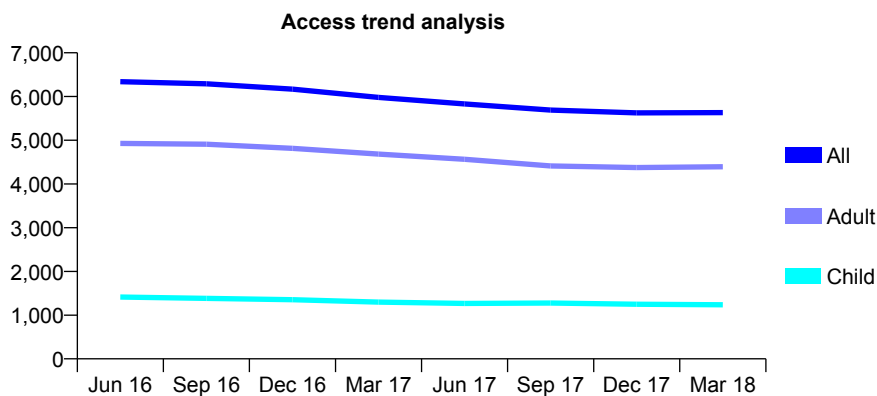
Q48 - Vital Signs At a Glance Contract Report for 138568/0001 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | Farnworth Dental |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2014 |
| Contract end date | |

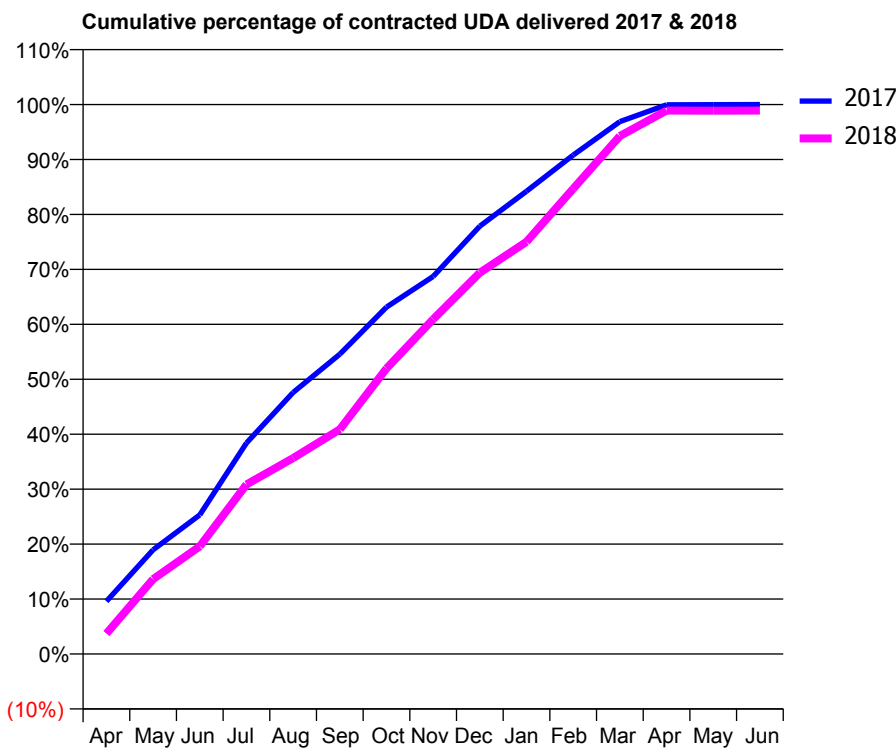
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 17,598 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £515,398.84 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,981 | |
| Quarter ending June 2017 | 5,831 | ↓ |
| Quarter ending September 2017 | 5,690 | ↓ |
| Quarter ending December 2017 | 5,626 | ↓ |
| Quarter ending March 2018 | 5,631 | → |
| Variance since March 2017 | (5.9%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,693 | 657 |
| May | 3,344 | 2,397 |
| June | 4,464 | 3,450 |
| July | 6,773 | 5,430 |
| August | 8,394 | 6,277 |
| September | 9,626 | 7,195 |
| October | 11,137 | 9,144 |
| November | 12,119 | 10,721 |
| December | 13,732 | 12,211 |
| January | 14,853 | 13,201 |
| February | 16,014 | 14,901 |
| March | 17,087 | 16,590 |
| April | 17,629 | 17,404 |
| May | 17,634 | 17,402 |
| June | 17,638 | 17,405 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 179 | 2,007 | 8.9% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 839 | 6,621 | 12.7% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,255 | 2,007 | 62.5% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,066 | 6,621 | 61.4% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 326 | 8,744 | 3.7% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 89 | 8,744 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 82 | 8,744 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 19 | 21 | 90.5% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 19 | 21 | 90.5% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

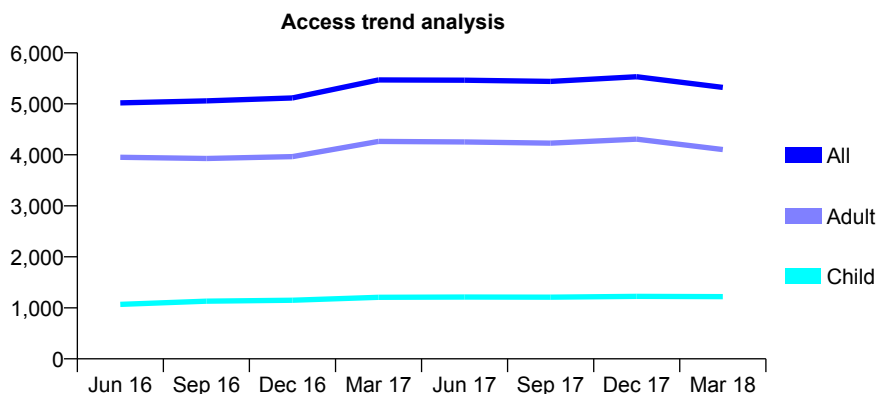
Q48 - Vital Signs At a Glance Contract Report for 139394/0001 - Year end March 2018

| | |
|----------------------|------------------------|
| Name or company name | Garston Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/07/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,133 |
| Carry forward general activity (UDA) | 25 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £493,650.41 |

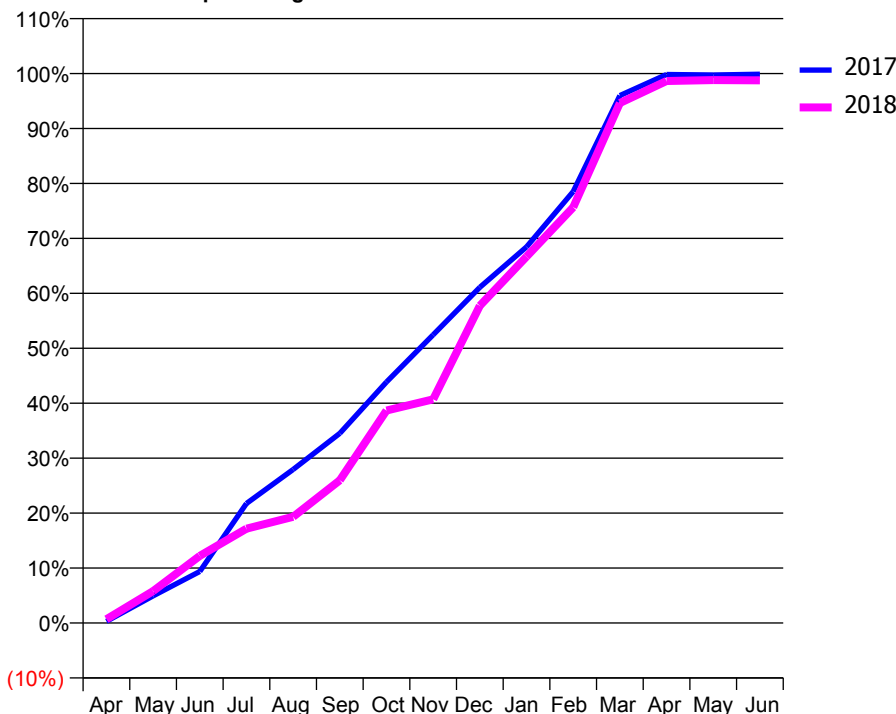
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,468 | |
| Quarter ending June 2017 | 5,464 | → |
| Quarter ending September 2017 | 5,438 | → |
| Quarter ending December 2017 | 5,532 | → |
| Quarter ending March 2018 | 5,321 | ↓ |
| Variance since March 2017 | (2.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 57 | 131 |
| May | 946 | 1,113 |
| June | 1,797 | 2,337 |
| July | 4,160 | 3,284 |
| August | 5,347 | 3,700 |
| September | 6,606 | 4,969 |
| October | 8,394 | 7,397 |
| November | 10,035 | 7,789 |
| December | 11,690 | 11,048 |
| January | 13,094 | 12,759 |
| February | 15,022 | 14,475 |
| March | 18,365 | 18,105 |
| April | 19,101 | 18,872 |
| May | 19,079 | 18,906 |
| June | 19,108 | 18,893 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 169 | 1,813 | 9.3% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,037 | 5,651 | 18.4% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 942 | 1,813 | 52.0% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,570 | 5,651 | 45.5% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 969 | 7,461 | 13.0% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 100 | 7,461 | 1.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 60 | 7,461 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

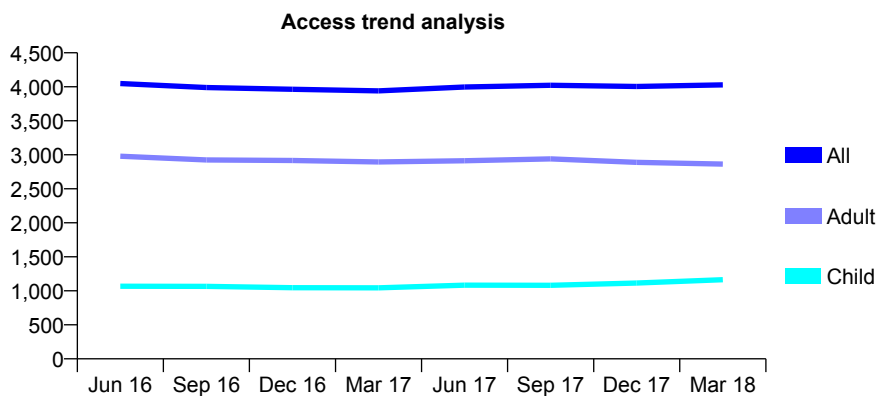
Q48 - Vital Signs At a Glance Contract Report for 140287/0001 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | Smile Clinic UK Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,360 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £470,240.44 |

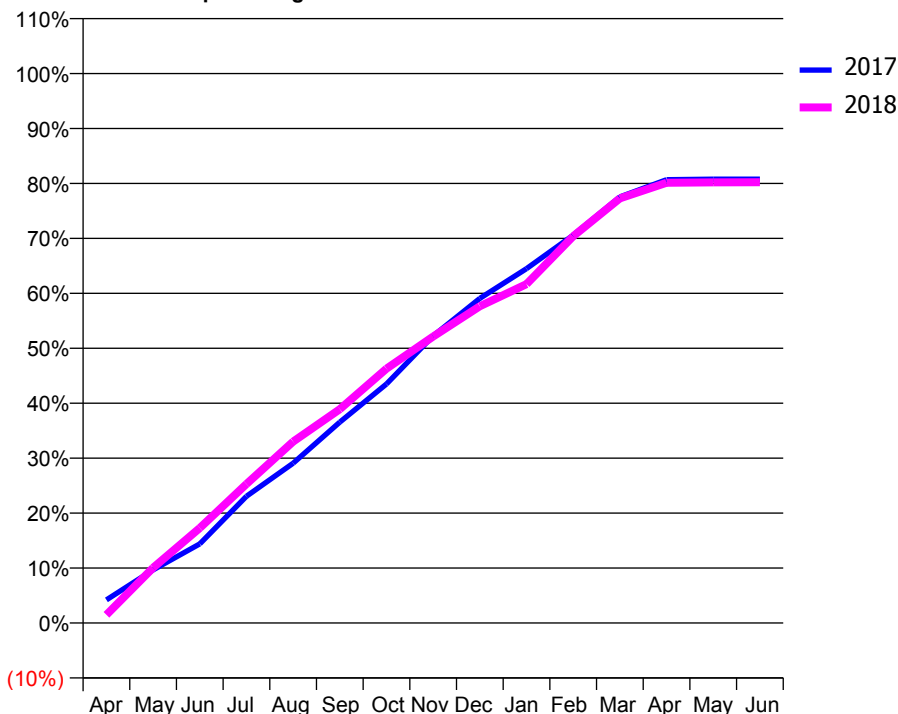
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,940 | |
| Quarter ending June 2017 | 3,997 | → |
| Quarter ending September 2017 | 4,023 | → |
| Quarter ending December 2017 | 4,004 | → |
| Quarter ending March 2018 | 4,028 | → |
| Variance since March 2017 | 2.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 648 | 228 |
| May | 1,487 | 1,545 |
| June | 2,211 | 2,657 |
| July | 3,544 | 3,886 |
| August | 4,468 | 5,069 |
| September | 5,616 | 5,978 |
| October | 6,683 | 7,111 |
| November | 8,028 | 8,009 |
| December | 9,073 | 8,853 |
| January | 9,906 | 9,475 |
| February | 10,839 | 10,812 |
| March | 11,911 | 11,868 |
| April | 12,390 | 12,304 |
| May | 12,408 | 12,316 |
| June | 12,407 | 12,322 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 142 | 1,579 | 9.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 693 | 3,519 | 19.7% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 650 | 1,579 | 41.2% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,130 | 3,519 | 32.1% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 958 | 5,088 | 18.8% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 34 | 5,088 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 74 | 5,088 | 1.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

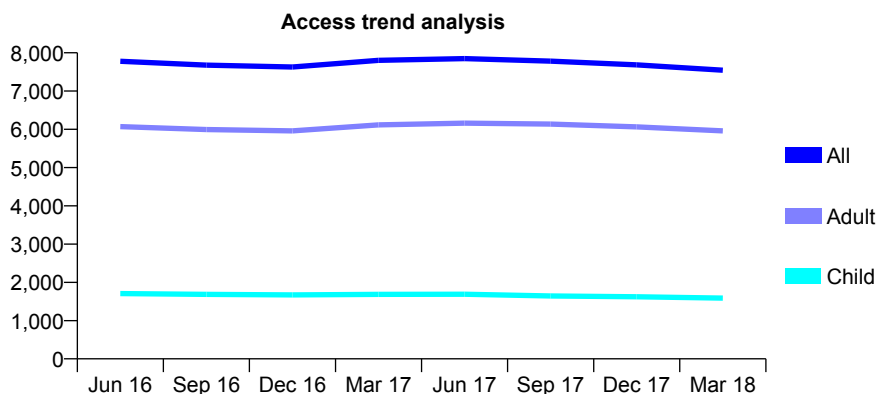
Q48 - Vital Signs At a Glance Contract Report for 141119/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Churchtown Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 30/05/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 23,442 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £720,869.34 |

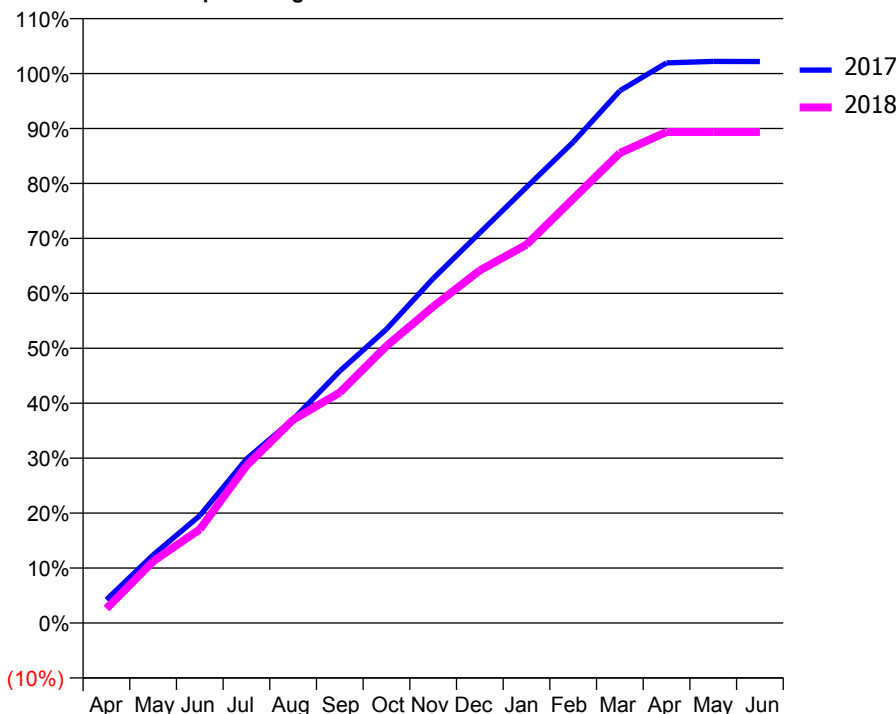
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,802 | |
| Quarter ending June 2017 | 7,849 | → |
| Quarter ending September 2017 | 7,783 | → |
| Quarter ending December 2017 | 7,686 | ↓ |
| Quarter ending March 2018 | 7,546 | ↓ |
| Variance since March 2017 | (3.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,012 | 616 |
| May | 2,964 | 2,632 |
| June | 4,672 | 3,999 |
| July | 7,136 | 6,711 |
| August | 8,864 | 8,670 |
| September | 10,962 | 9,835 |
| October | 12,783 | 11,818 |
| November | 14,989 | 13,494 |
| December | 16,982 | 15,042 |
| January | 18,967 | 16,141 |
| February | 20,927 | 18,100 |
| March | 23,163 | 20,051 |
| April | 24,375 | 20,950 |
| May | 24,436 | 20,949 |
| June | 24,433 | 20,950 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 178 | 2,529 | 7.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,414 | 7,867 | 18.0% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,740 | 2,529 | 68.8% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,133 | 7,867 | 39.8% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,002 | 10,473 | 9.6% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 172 | 10,473 | 1.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 326 | 10,473 | 3.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 14 | 15 | 93.3% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 15 | 93.3% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

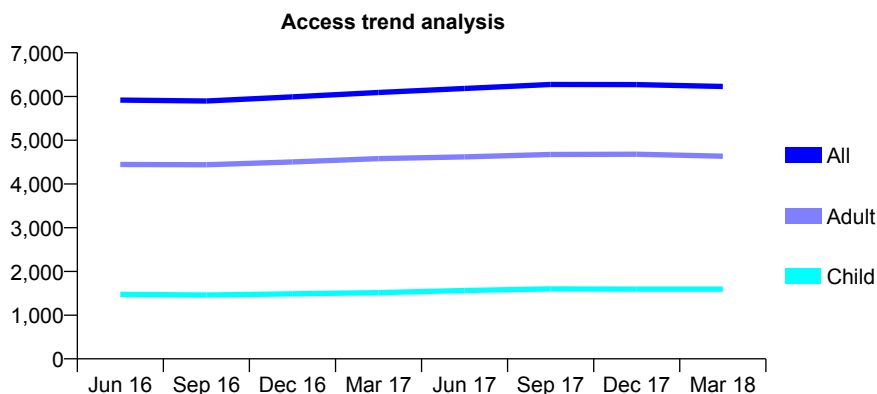
Q48 - Vital Signs At a Glance Contract Report for 141488/0001 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | Croft Dental Care Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2011 |
| Contract end date | |

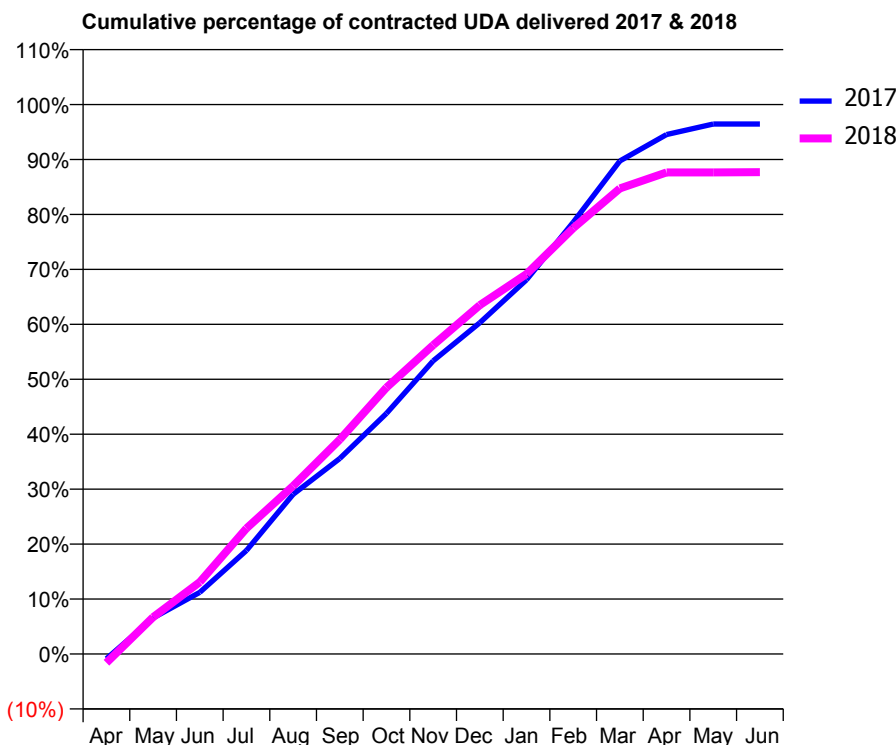
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 28,481 |
| Carry forward general activity (UDA) | 1,011 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £758,602.71 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,094 | |
| Quarter ending June 2017 | 6,184 | → |
| Quarter ending September 2017 | 6,276 | → |
| Quarter ending December 2017 | 6,274 | → |
| Quarter ending March 2018 | 6,229 | → |
| Variance since March 2017 | 2.2% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -252 | -462 |
| May | 1,868 | 1,913 |
| June | 3,199 | 3,727 |
| July | 5,367 | 6,511 |
| August | 8,277 | 8,712 |
| September | 10,137 | 11,117 |
| October | 12,475 | 13,813 |
| November | 15,193 | 16,008 |
| December | 17,173 | 18,085 |
| January | 19,397 | 19,692 |
| February | 22,374 | 22,073 |
| March | 25,555 | 24,129 |
| April | 26,921 | 24,963 |
| May | 27,469 | 24,962 |
| June | 27,470 | 24,974 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 387 | 2,642 | 14.6% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,294 | 6,114 | 21.2% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,452 | 2,642 | 55.0% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,700 | 6,114 | 44.2% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 947 | 8,407 | 11.3% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 59 | 8,407 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 217 | 8,407 | 2.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

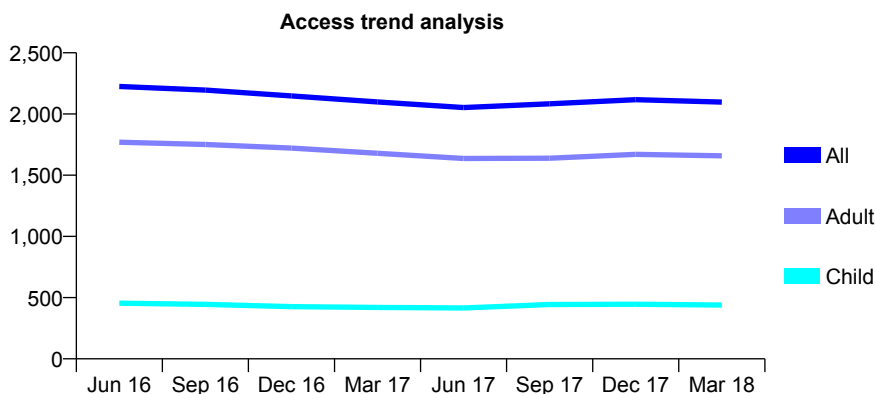
Q48 - Vital Signs At a Glance Contract Report for 142999/0001 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | Church Road Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 06/07/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £179,066.60 |

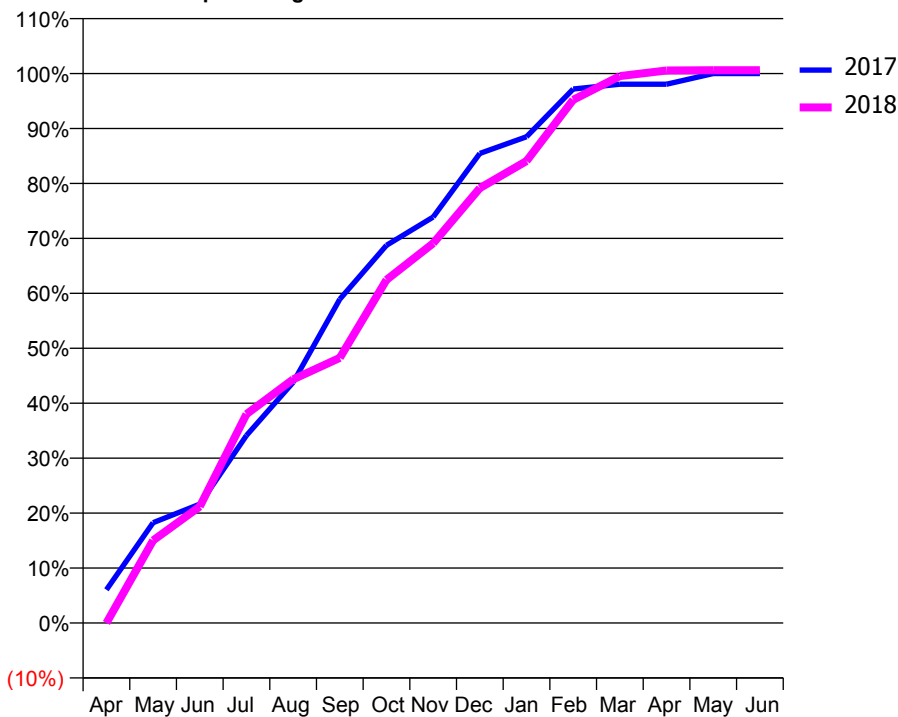
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,099 | |
| Quarter ending June 2017 | 2,053 | ↓ |
| Quarter ending September 2017 | 2,083 | → |
| Quarter ending December 2017 | 2,117 | → |
| Quarter ending March 2018 | 2,098 | → |
| Variance since March 2017 | (0.0%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 457 | 0 |
| May | 1,380 | 1,128 |
| June | 1,634 | 1,589 |
| July | 2,579 | 2,851 |
| August | 3,308 | 3,327 |
| September | 4,452 | 3,620 |
| October | 5,193 | 4,683 |
| November | 5,582 | 5,182 |
| December | 6,456 | 5,936 |
| January | 6,685 | 6,305 |
| February | 7,341 | 7,141 |
| March | 7,407 | 7,465 |
| April | 7,407 | 7,542 |
| May | 7,555 | 7,545 |
| June | 7,555 | 7,545 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 69 | 710 | 9.7% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 247 | 2,666 | 9.3% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 431 | 710 | 60.7% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,854 | 2,666 | 69.5% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 53 | 3,299 | 1.6% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 13 | 3,299 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 18 | 3,299 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

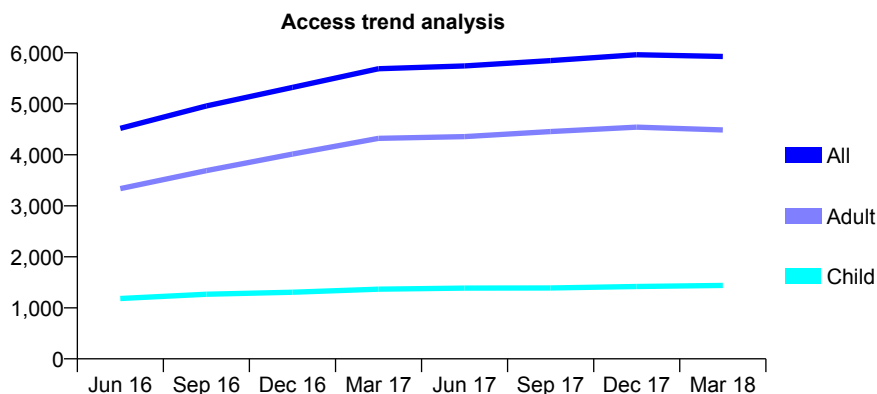
Q48 - Vital Signs At a Glance Contract Report for 143731/0001 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | P J Burridge Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | |

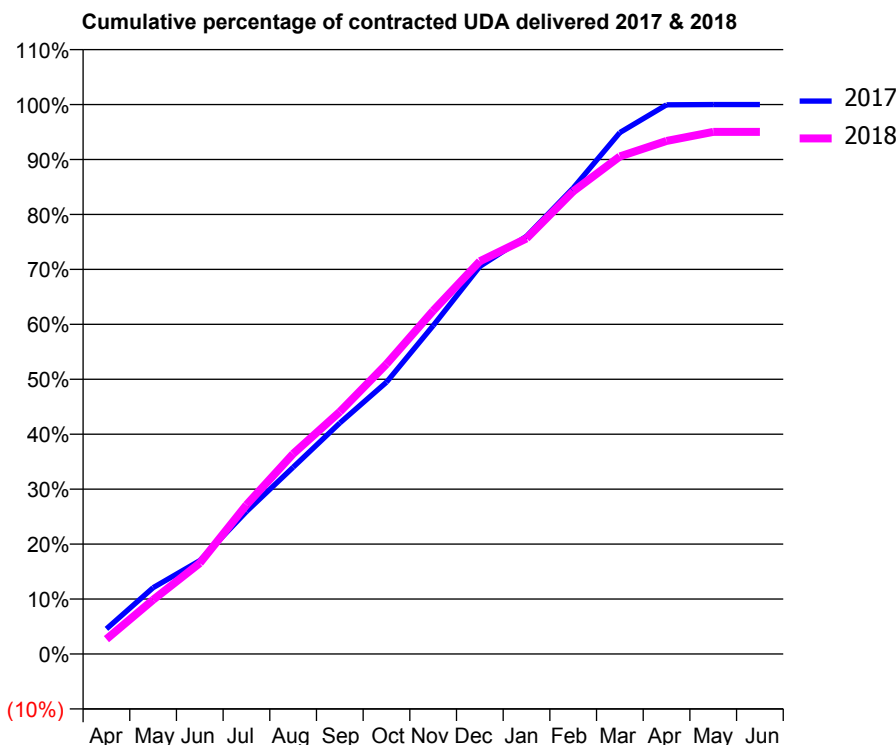
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,530 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £524,159.14 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,687 | |
| Quarter ending June 2017 | 5,742 | → |
| Quarter ending September 2017 | 5,846 | → |
| Quarter ending December 2017 | 5,962 | → |
| Quarter ending March 2018 | 5,928 | → |
| Variance since March 2017 | 4.2% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 761 | 446 |
| May | 2,009 | 1,629 |
| June | 2,831 | 2,732 |
| July | 4,317 | 4,488 |
| August | 5,657 | 6,021 |
| September | 7,000 | 7,288 |
| October | 8,236 | 8,724 |
| November | 9,951 | 10,328 |
| December | 11,743 | 11,816 |
| January | 12,656 | 12,501 |
| February | 14,118 | 13,916 |
| March | 15,801 | 14,968 |
| April | 16,639 | 15,435 |
| May | 16,650 | 15,706 |
| June | 16,650 | 15,706 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 98 | 1,703 | 5.8% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 735 | 4,923 | 14.9% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 778 | 1,703 | 45.7% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,778 | 4,923 | 36.1% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 687 | 6,652 | 10.3% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 27 | 6,652 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 89 | 6,652 | 1.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

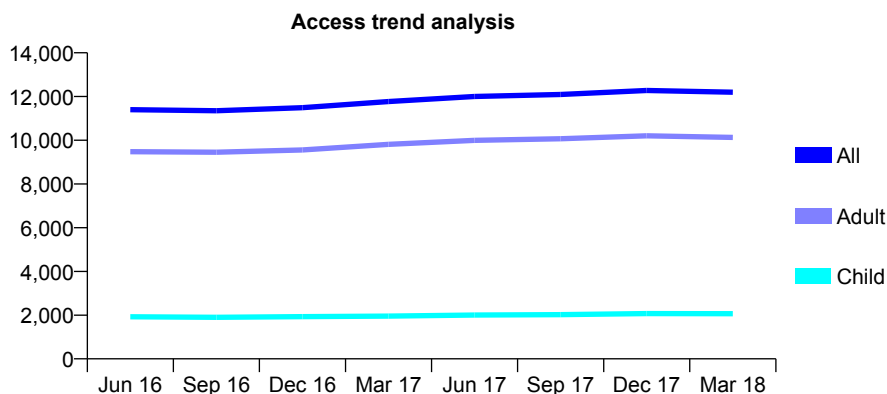
Q48 - Vital Signs At a Glance Contract Report for 145963/0001 - Year end March 2018

| | |
|----------------------|------------------------------------|
| Name or company name | Hoghton Street Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2012 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 36,616 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,188,659.73 |

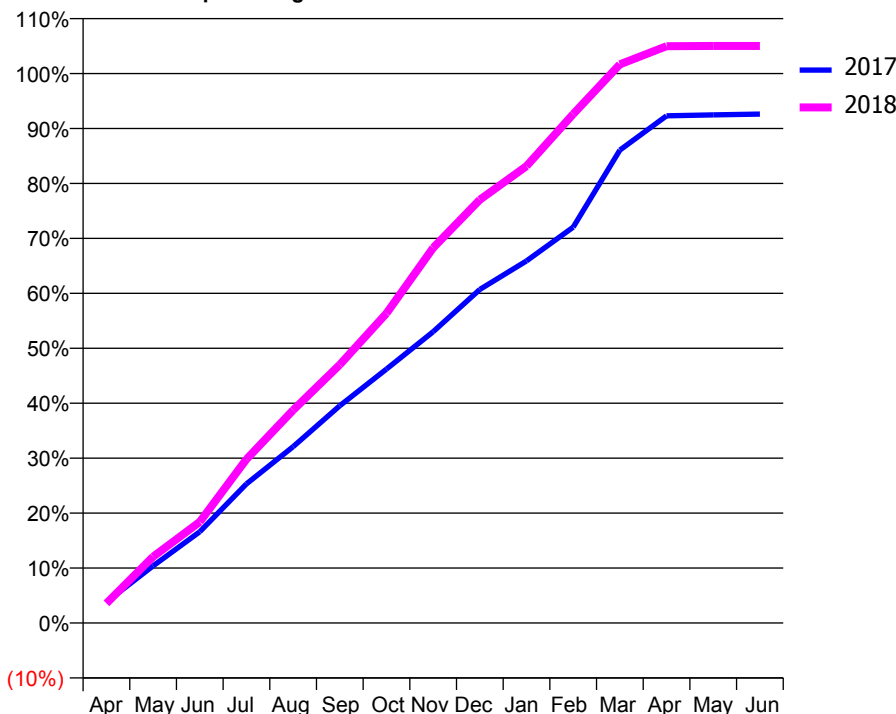
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 11,769 | |
| Quarter ending June 2017 | 12,002 | → |
| Quarter ending September 2017 | 12,093 | → |
| Quarter ending December 2017 | 12,275 | → |
| Quarter ending March 2018 | 12,199 | → |
| Variance since March 2017 | 3.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,399 | 1,308 |
| May | 3,807 | 4,422 |
| June | 6,087 | 6,741 |
| July | 9,268 | 10,913 |
| August | 11,756 | 14,188 |
| September | 14,481 | 17,220 |
| October | 16,926 | 20,633 |
| November | 19,409 | 25,000 |
| December | 22,232 | 28,211 |
| January | 24,126 | 30,445 |
| February | 26,381 | 33,909 |
| March | 31,512 | 37,224 |
| April | 33,798 | 38,432 |
| May | 33,861 | 38,453 |
| June | 33,911 | 38,451 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 390 | 4,366 | 8.9% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,807 | 16,894 | 16.6% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,836 | 4,366 | 65.0% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,403 | 16,894 | 43.8% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,665 | 19,526 | 8.5% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 122 | 19,526 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 288 | 19,526 | 1.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 27 | 34 | 79.4% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 29 | 34 | 85.3% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

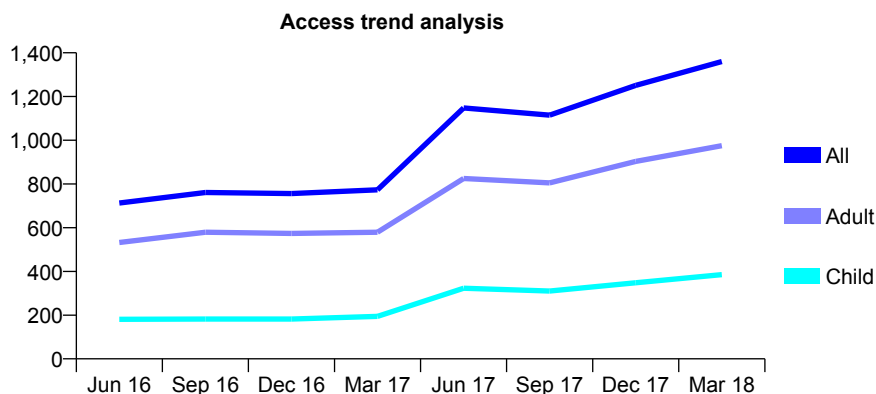
Q48 - Vital Signs At a Glance Contract Report for 146331/0003 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Vauxhall Dental Care |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | 31/03/2021 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,195 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £522,828.28 |

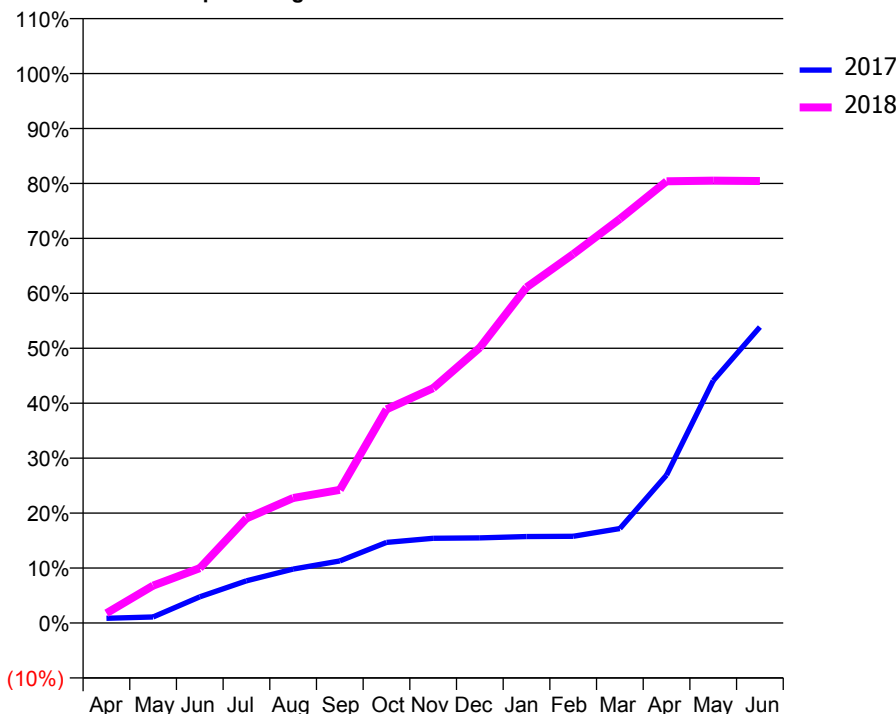
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 773 | |
| Quarter ending June 2017 | 1,148 | ↑ |
| Quarter ending September 2017 | 1,115 | ↓ |
| Quarter ending December 2017 | 1,251 | ↑ |
| Quarter ending March 2018 | 1,360 | ↑ |
| Variance since March 2017 | 75.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 44 | 92 |
| May | 58 | 354 |
| June | 248 | 519 |
| July | 399 | 989 |
| August | 510 | 1,182 |
| September | 587 | 1,258 |
| October | 762 | 2,021 |
| November | 801 | 2,221 |
| December | 805 | 2,604 |
| January | 817 | 3,173 |
| February | 821 | 3,487 |
| March | 893 | 3,821 |
| April | 1,399 | 4,176 |
| May | 2,292 | 4,182 |
| June | 2,798 | 4,179 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 111 | 782 | 14.2% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 345 | 1,819 | 19.0% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 199 | 782 | 25.4% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 514 | 1,819 | 28.3% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 214 | 1,721 | 12.4% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 12 | 1,721 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 18 | 1,721 | 1.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 1 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

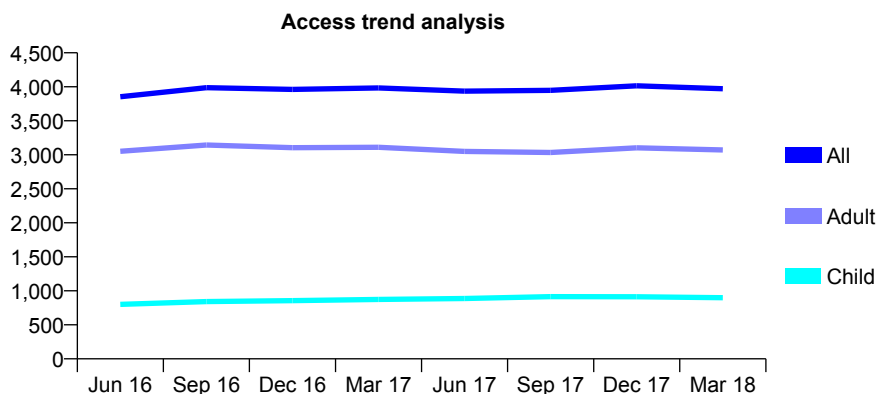
Q48 - Vital Signs At a Glance Contract Report for 147753/0001 - Year end March 2018

| | |
|----------------------|--------------------------------------|
| Name or company name | Abercromby Health Centre Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 15/08/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,675 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £422,046.62 |

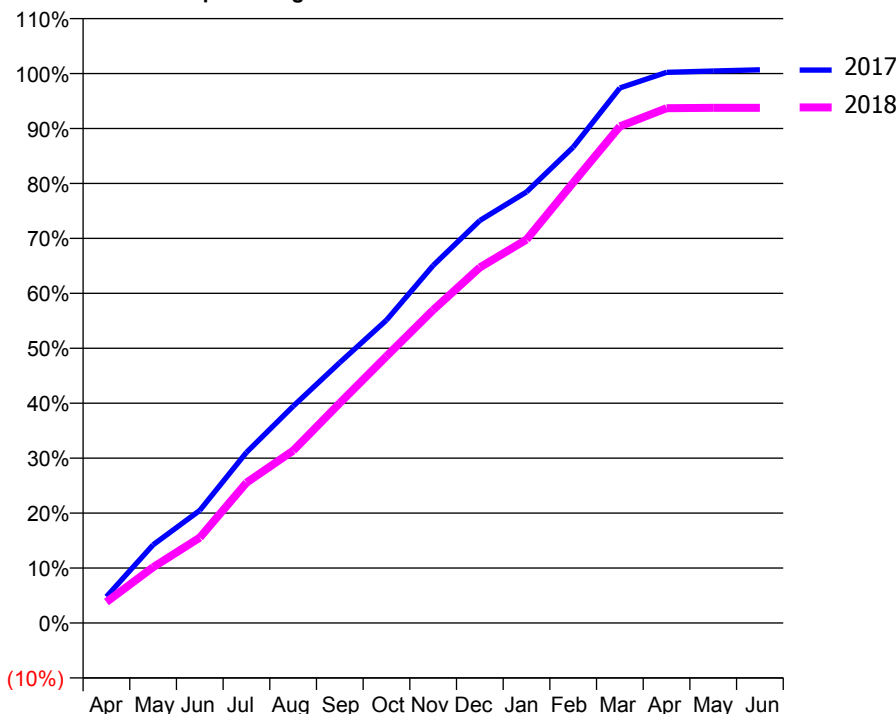
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,984 | |
| Quarter ending June 2017 | 3,937 | ↓ |
| Quarter ending September 2017 | 3,949 | → |
| Quarter ending December 2017 | 4,014 | → |
| Quarter ending March 2018 | 3,971 | ↓ |
| Variance since March 2017 | (0.3%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 655 | 523 |
| May | 1,947 | 1,389 |
| June | 2,802 | 2,124 |
| July | 4,246 | 3,494 |
| August | 5,393 | 4,288 |
| September | 6,482 | 5,475 |
| October | 7,539 | 6,640 |
| November | 8,900 | 7,790 |
| December | 10,018 | 8,847 |
| January | 10,726 | 9,543 |
| February | 11,842 | 10,959 |
| March | 13,315 | 12,359 |
| April | 13,705 | 12,810 |
| May | 13,736 | 12,819 |
| June | 13,768 | 12,822 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 72 | 1,053 | 6.8% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 458 | 3,328 | 13.8% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 453 | 1,053 | 43.0% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,275 | 3,328 | 38.3% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 357 | 4,403 | 8.1% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 23 | 4,403 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 83 | 4,403 | 1.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

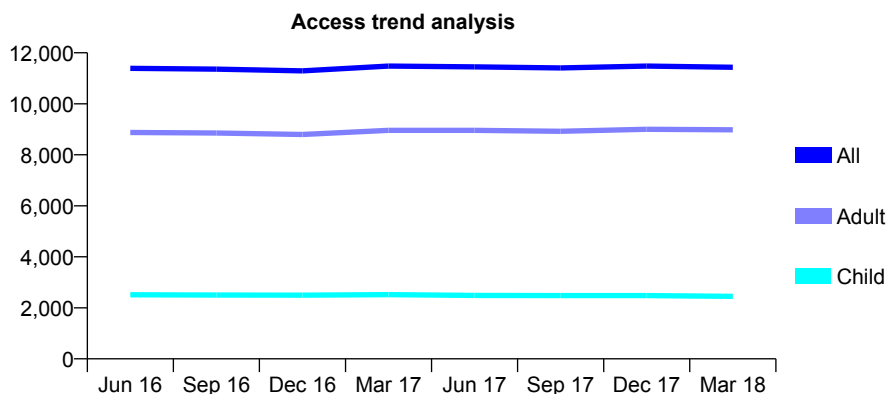
Q48 - Vital Signs At a Glance Contract Report for 148806/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | The Corner Dental Surgery Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | 31/03/2019 |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 42,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,071,450.77 |

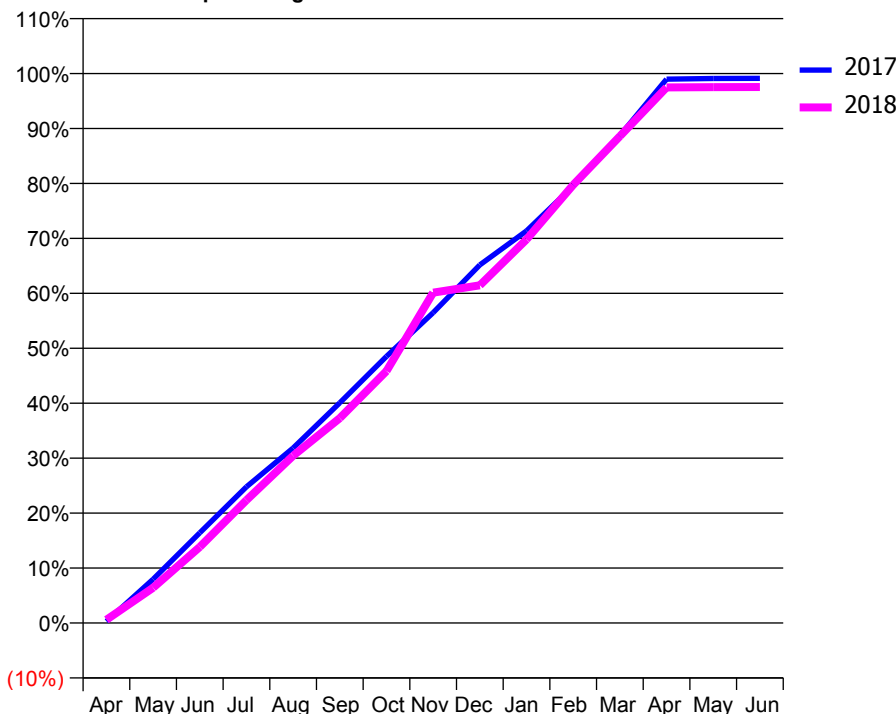
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 11,480 | |
| Quarter ending June 2017 | 11,446 | → |
| Quarter ending September 2017 | 11,405 | → |
| Quarter ending December 2017 | 11,482 | → |
| Quarter ending March 2018 | 11,431 | → |
| Variance since March 2017 | (0.4%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 126 | 251 |
| May | 3,345 | 2,700 |
| June | 6,893 | 5,812 |
| July | 10,414 | 9,396 |
| August | 13,376 | 12,786 |
| September | 16,835 | 15,660 |
| October | 20,381 | 19,257 |
| November | 23,727 | 25,256 |
| December | 27,374 | 25,814 |
| January | 29,968 | 29,316 |
| February | 33,409 | 33,486 |
| March | 37,253 | 37,205 |
| April | 41,573 | 40,934 |
| May | 41,616 | 40,960 |
| June | 41,625 | 40,964 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 399 | 4,898 | 8.1% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,902 | 13,713 | 13.9% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,569 | 4,898 | 72.9% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,805 | 13,713 | 56.9% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,366 | 18,317 | 7.5% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 189 | 18,317 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 177 | 18,317 | 1.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 22 | 24 | 91.7% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 22 | 24 | 91.7% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

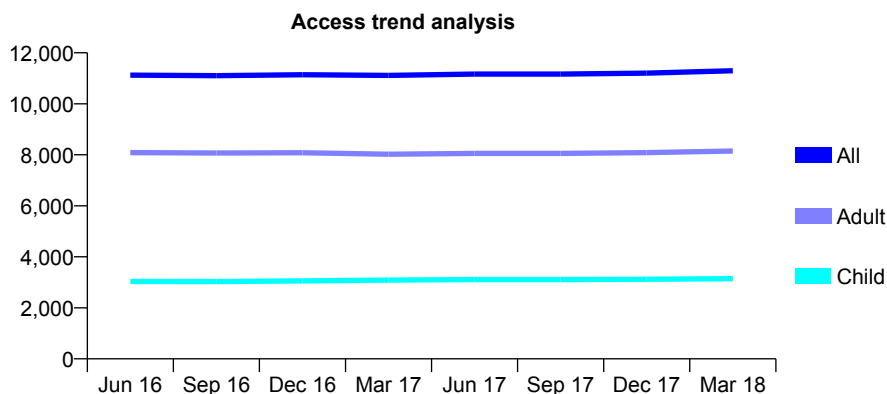
Q48 - Vital Signs At a Glance Contract Report for 149861/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Muirhead Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 34,080 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £879,312.92 |

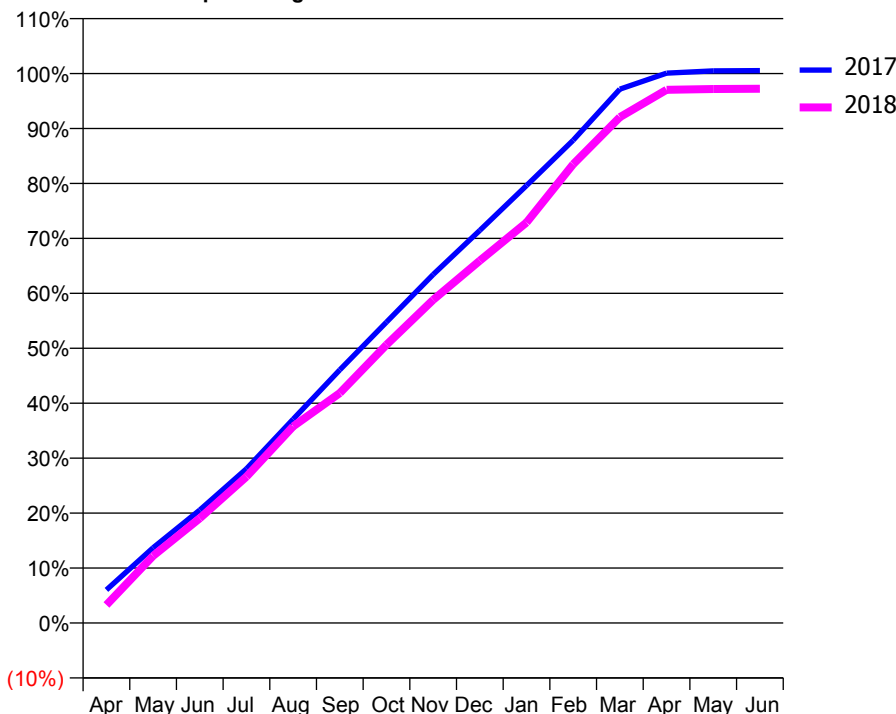
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 11,113 | |
| Quarter ending June 2017 | 11,167 | → |
| Quarter ending September 2017 | 11,168 | → |
| Quarter ending December 2017 | 11,205 | → |
| Quarter ending March 2018 | 11,295 | → |
| Variance since March 2017 | 1.6% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,057 | 1,118 |
| May | 4,675 | 4,164 |
| June | 7,021 | 6,496 |
| July | 9,586 | 9,075 |
| August | 12,670 | 12,191 |
| September | 15,733 | 14,265 |
| October | 18,699 | 17,259 |
| November | 21,661 | 20,042 |
| December | 24,407 | 22,473 |
| January | 27,187 | 24,842 |
| February | 30,005 | 28,456 |
| March | 33,185 | 31,373 |
| April | 34,172 | 33,069 |
| May | 34,313 | 33,118 |
| June | 34,331 | 33,135 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 278 | 4,059 | 6.8% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,392 | 9,885 | 14.1% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,988 | 4,059 | 49.0% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,591 | 9,885 | 46.4% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,199 | 13,302 | 9.0% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 115 | 13,302 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 208 | 13,302 | 1.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 17 | 19 | 89.5% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 19 | 84.2% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

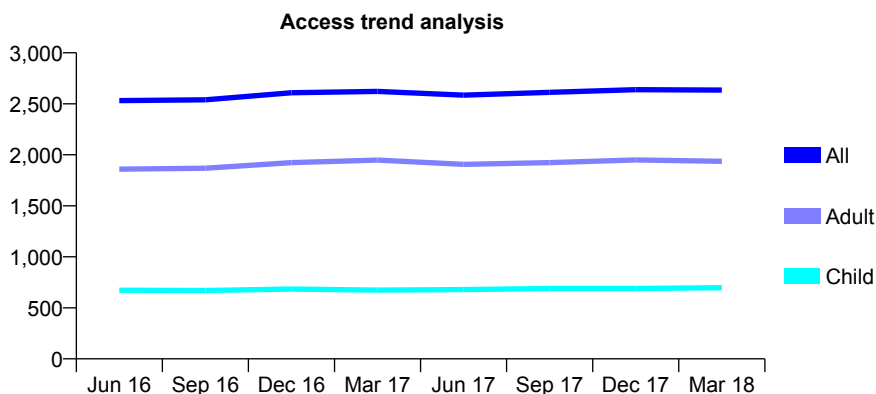
Q48 - Vital Signs At a Glance Contract Report for 158801/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | kotecha & Partners |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,050 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £319,153.52 |

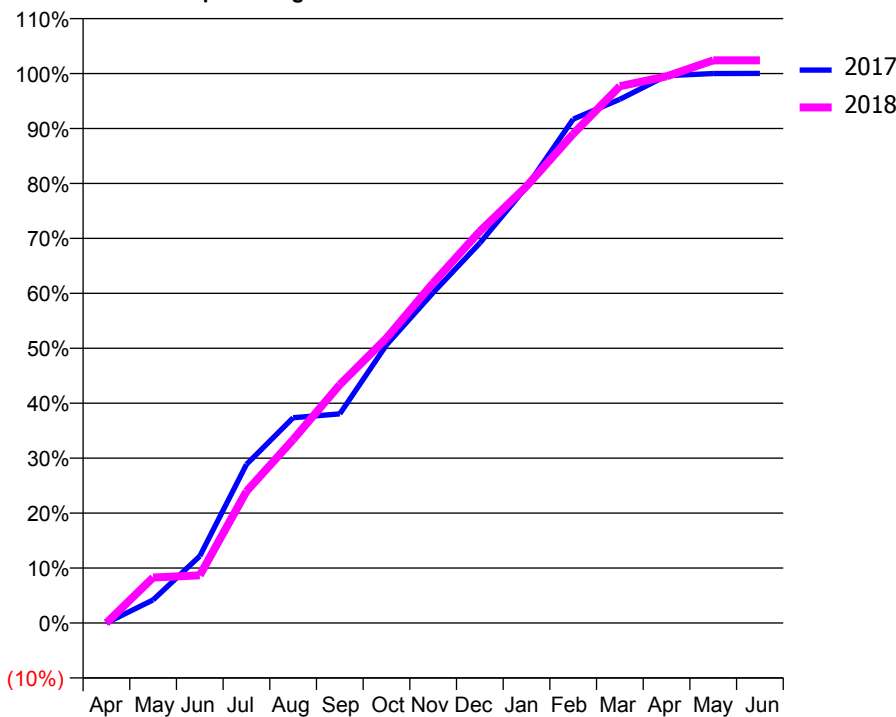
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,622 | |
| Quarter ending June 2017 | 2,585 | ↓ |
| Quarter ending September 2017 | 2,612 | → |
| Quarter ending December 2017 | 2,639 | → |
| Quarter ending March 2018 | 2,635 | → |
| Variance since March 2017 | 0.5% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 346 | 666 |
| June | 999 | 698 |
| July | 2,369 | 1,929 |
| August | 3,067 | 2,688 |
| September | 3,125 | 3,491 |
| October | 4,156 | 4,173 |
| November | 4,936 | 4,982 |
| December | 5,677 | 5,737 |
| January | 6,517 | 6,397 |
| February | 7,528 | 7,166 |
| March | 7,825 | 7,864 |
| April | 8,179 | 8,008 |
| May | 8,211 | 8,243 |
| June | 8,213 | 8,243 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 93 | 1,084 | 8.6% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 440 | 2,726 | 16.1% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 593 | 1,084 | 54.7% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,385 | 2,726 | 50.8% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 506 | 3,780 | 13.4% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 23 | 3,780 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 24 | 3,780 | 0.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

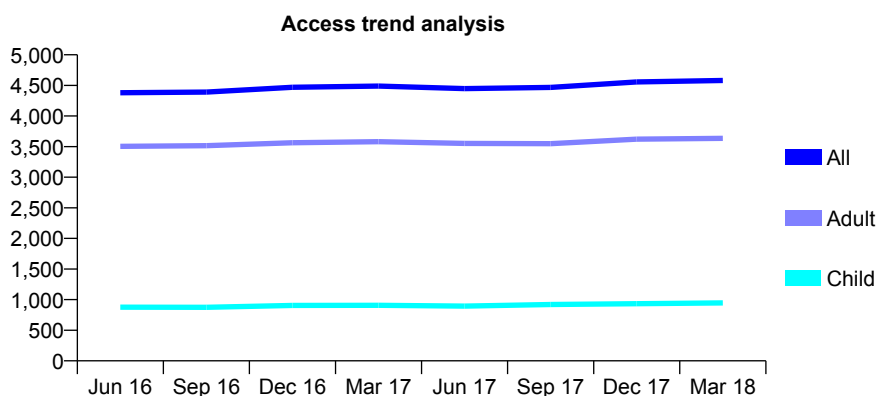
Q48 - Vital Signs At a Glance Contract Report for 161039/0001 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Latham Court Smile Centre Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

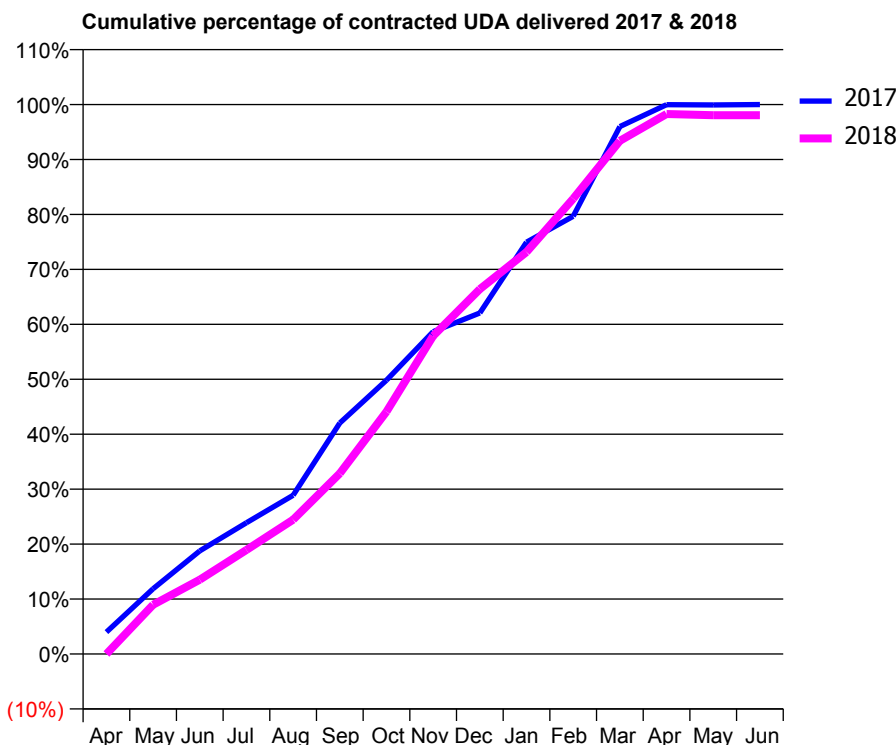
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,735 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £405,978.65 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,489 | |
| Quarter ending June 2017 | 4,447 | → |
| Quarter ending September 2017 | 4,468 | → |
| Quarter ending December 2017 | 4,556 | → |
| Quarter ending March 2018 | 4,580 | → |
| Variance since March 2017 | 2.0% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 633 | 0 |
| May | 1,878 | 1,410 |
| June | 2,971 | 2,130 |
| July | 3,781 | 2,979 |
| August | 4,570 | 3,848 |
| September | 6,654 | 5,173 |
| October | 7,887 | 6,939 |
| November | 9,282 | 9,107 |
| December | 9,822 | 10,450 |
| January | 11,861 | 11,509 |
| February | 12,606 | 13,037 |
| March | 15,189 | 14,694 |
| April | 15,822 | 15,462 |
| May | 15,813 | 15,427 |
| June | 15,825 | 15,429 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 77 | 1,197 | 6.4% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 495 | 4,160 | 11.9% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 610 | 1,197 | 51.0% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,918 | 4,160 | 46.1% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 347 | 4,994 | 6.9% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 54 | 4,994 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 19 | 4,994 | 0.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

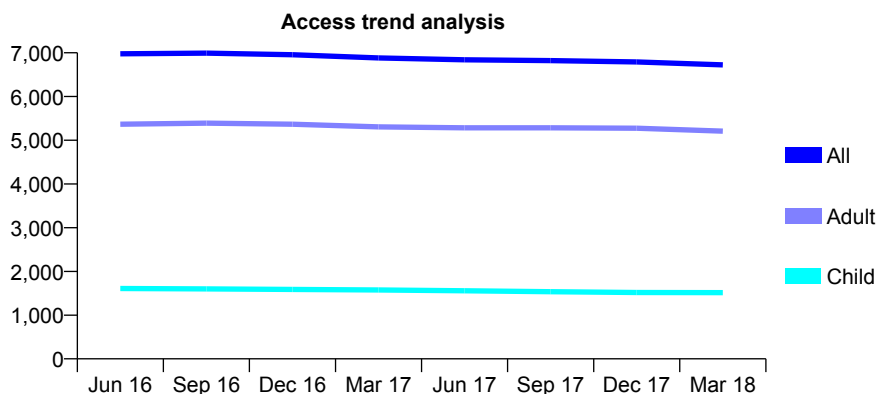
Q48 - Vital Signs At a Glance Contract Report for 161314/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | Chantastic Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 30,685 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £791,706.71 |

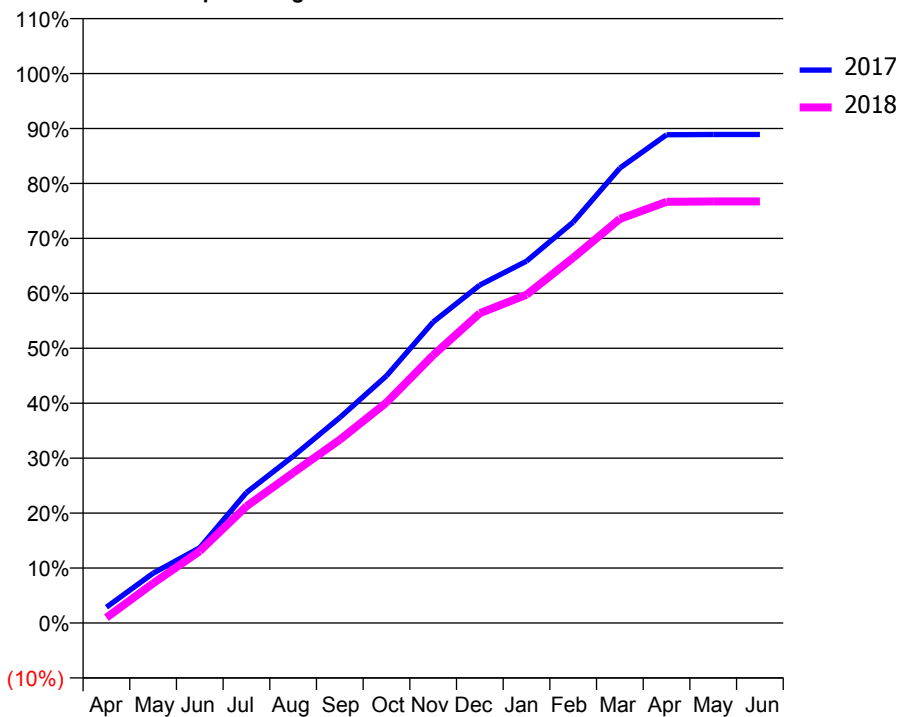
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,882 | |
| Quarter ending June 2017 | 6,840 | → |
| Quarter ending September 2017 | 6,821 | → |
| Quarter ending December 2017 | 6,792 | → |
| Quarter ending March 2018 | 6,723 | ↓ |
| Variance since March 2017 | (2.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 880 | 305 |
| May | 2,785 | 2,213 |
| June | 4,207 | 4,015 |
| July | 7,288 | 6,516 |
| August | 9,311 | 8,389 |
| September | 11,473 | 10,233 |
| October | 13,802 | 12,310 |
| November | 16,810 | 14,954 |
| December | 18,875 | 17,305 |
| January | 20,202 | 18,326 |
| February | 22,391 | 20,397 |
| March | 25,403 | 22,567 |
| April | 27,265 | 23,521 |
| May | 27,279 | 23,544 |
| June | 27,279 | 23,544 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 105 | 1,746 | 6.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 709 | 5,990 | 11.8% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 805 | 1,746 | 46.1% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,744 | 5,990 | 45.8% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 556 | 7,512 | 7.4% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 51 | 7,512 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 41 | 7,512 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

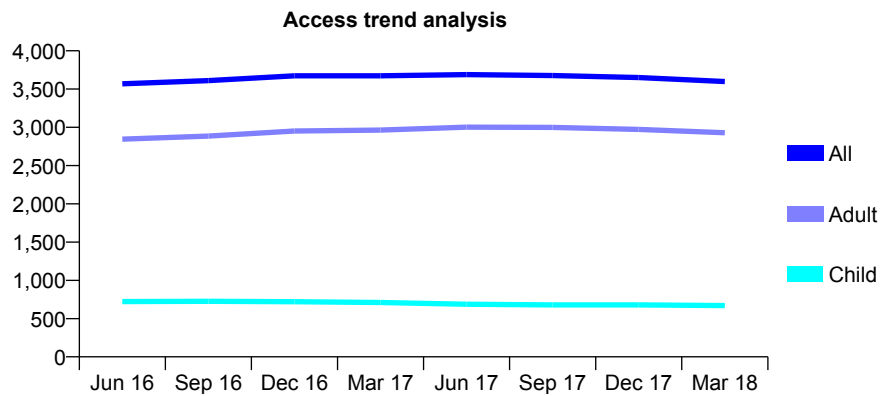
Q48 - Vital Signs At a Glance Contract Report for 161500/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | T & T Dental |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,652 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £352,235.17 |

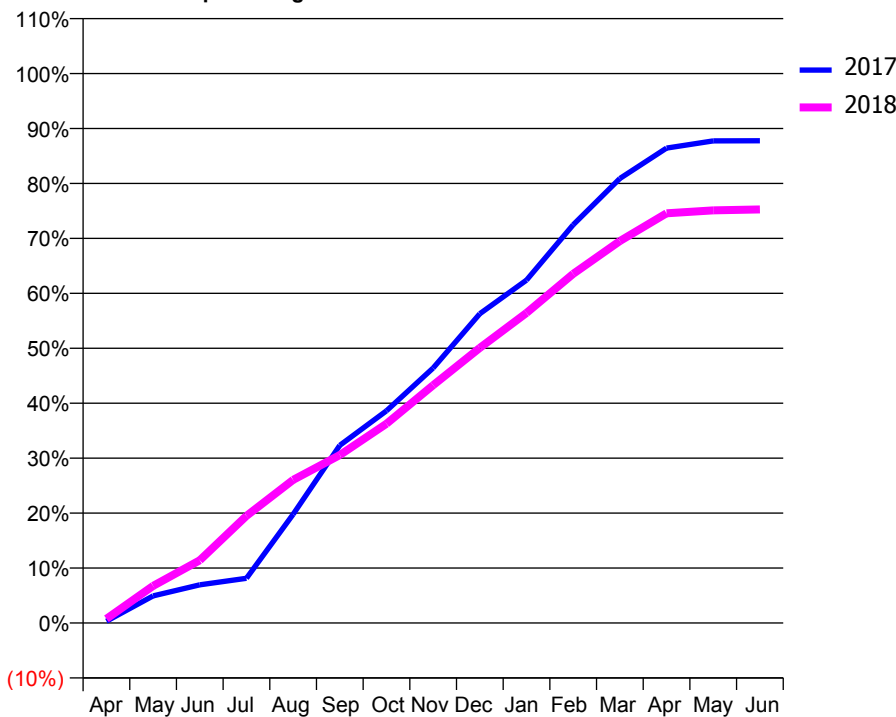
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,673 | |
| Quarter ending June 2017 | 3,689 | → |
| Quarter ending September 2017 | 3,677 | → |
| Quarter ending December 2017 | 3,651 | → |
| Quarter ending March 2018 | 3,599 | ↓ |
| Variance since March 2017 | (2.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 44 | 103 |
| May | 675 | 924 |
| June | 949 | 1,559 |
| July | 1,112 | 2,662 |
| August | 2,702 | 3,558 |
| September | 4,415 | 4,173 |
| October | 5,271 | 4,950 |
| November | 6,338 | 5,909 |
| December | 7,683 | 6,837 |
| January | 8,518 | 7,703 |
| February | 9,894 | 8,676 |
| March | 11,044 | 9,490 |
| April | 11,799 | 10,180 |
| May | 11,978 | 10,252 |
| June | 11,981 | 10,274 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 121 | 892 | 13.6% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 734 | 3,903 | 18.8% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 398 | 892 | 44.6% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,902 | 3,903 | 48.7% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 596 | 4,717 | 12.6% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 71 | 4,717 | 1.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 71 | 4,717 | 1.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | 100.0% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

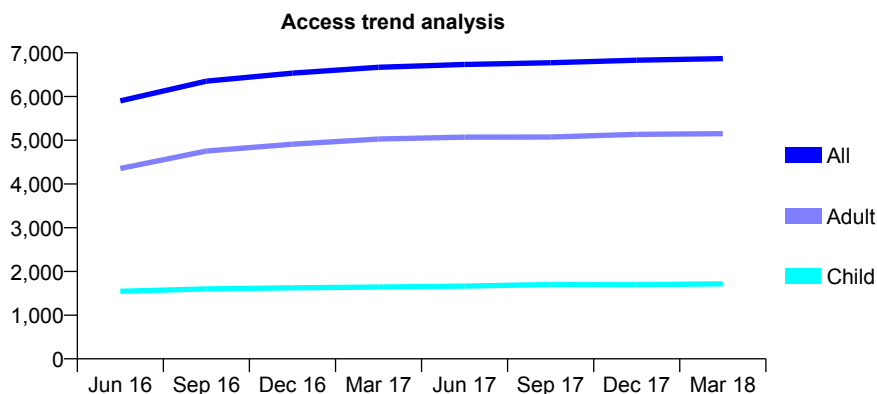
Q48 - Vital Signs At a Glance Contract Report for 165239/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Ventre & Ventre Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/11/2014 |
| Contract end date | |

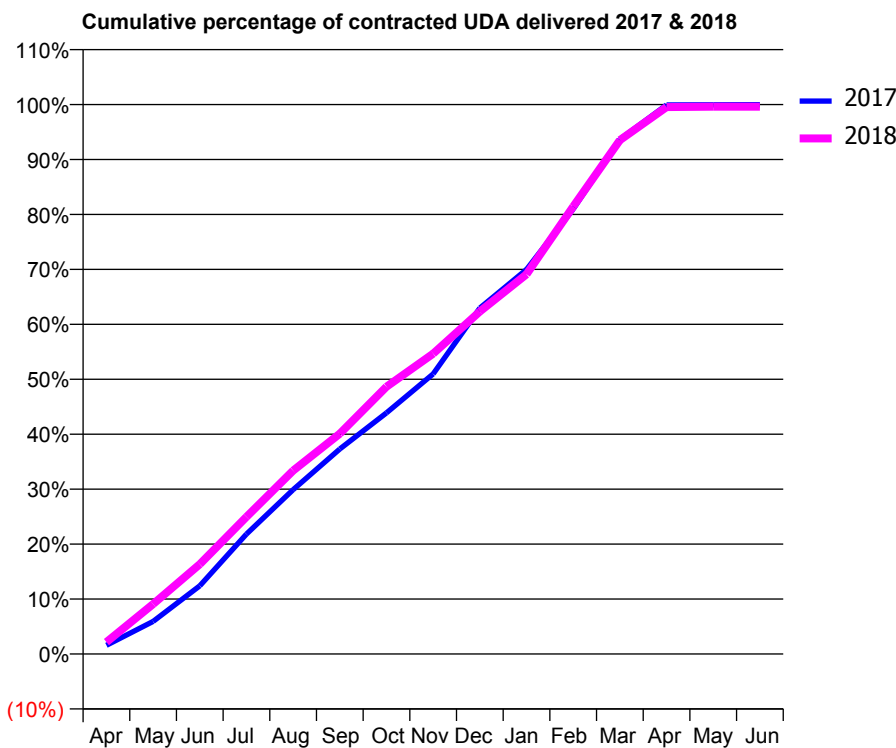
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 24,387 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 400 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £788,045.18 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,669 | |
| Quarter ending June 2017 | 6,734 | → |
| Quarter ending September 2017 | 6,774 | → |
| Quarter ending December 2017 | 6,831 | → |
| Quarter ending March 2018 | 6,866 | → |
| Variance since March 2017 | 3.0% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 385 | 530 |
| May | 1,441 | 2,219 |
| June | 3,021 | 3,984 |
| July | 5,311 | 6,089 |
| August | 7,277 | 8,140 |
| September | 9,074 | 9,778 |
| October | 10,679 | 11,865 |
| November | 12,398 | 13,332 |
| December | 15,316 | 15,199 |
| January | 17,019 | 16,852 |
| February | 19,694 | 19,858 |
| March | 22,782 | 22,806 |
| April | 24,308 | 24,274 |
| May | 24,314 | 24,293 |
| June | 24,318 | 24,292 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 310 | 2,310 | 13.4% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,401 | 6,427 | 21.8% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,072 | 2,310 | 46.4% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,378 | 6,427 | 37.0% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,761 | 8,682 | 20.3% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 111 | 8,682 | 1.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 75 | 8,682 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

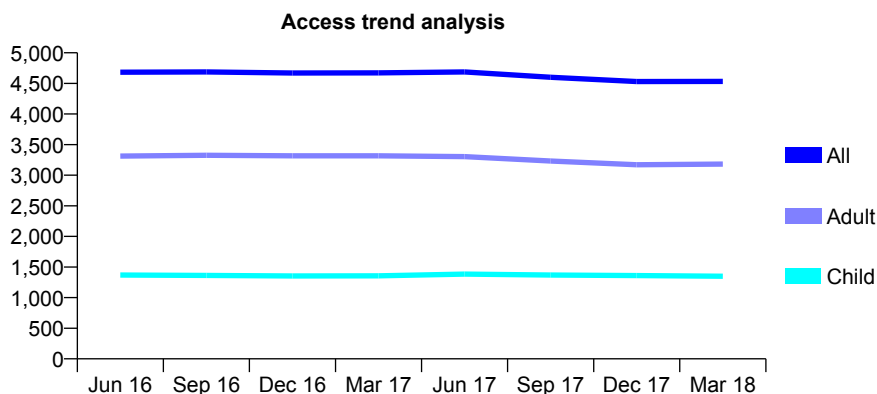
Q48 - Vital Signs At a Glance Contract Report for 166731/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | Dental Elements |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 30/03/2012 |
| Contract end date | |

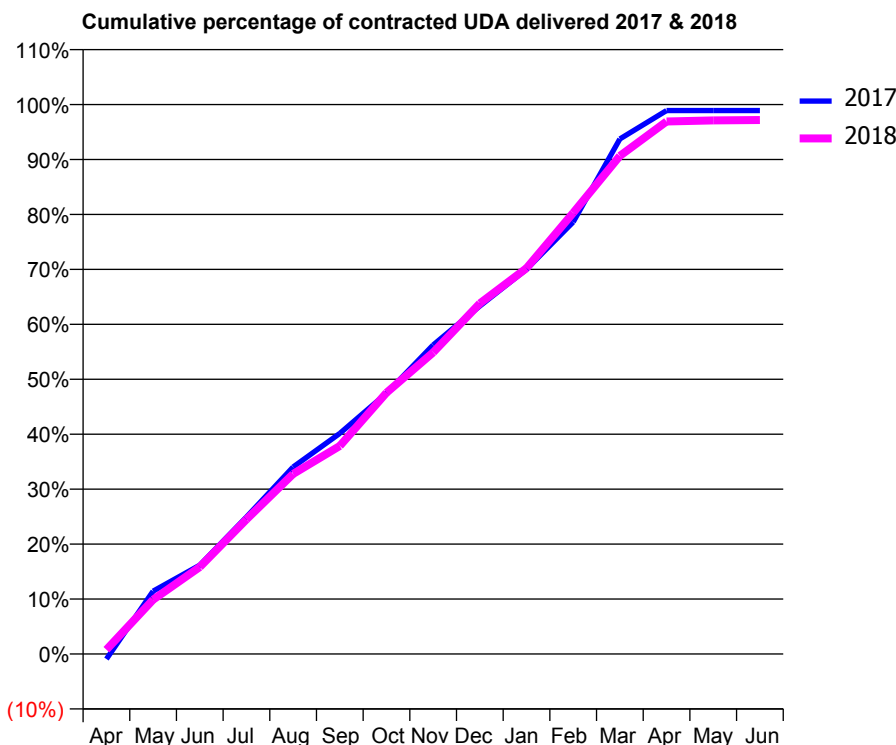
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,000 |
| Carry forward general activity (UDA) | 143 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £389,425.18 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,673 | |
| Quarter ending June 2017 | 4,687 | → |
| Quarter ending September 2017 | 4,601 | ↓ |
| Quarter ending December 2017 | 4,531 | ↓ |
| Quarter ending March 2018 | 4,533 | → |
| Variance since March 2017 | (3.0%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -120 | 102 |
| May | 1,487 | 1,284 |
| June | 2,104 | 2,057 |
| July | 3,241 | 3,184 |
| August | 4,424 | 4,261 |
| September | 5,221 | 4,923 |
| October | 6,170 | 6,181 |
| November | 7,312 | 7,134 |
| December | 8,231 | 8,296 |
| January | 9,103 | 9,127 |
| February | 10,219 | 10,437 |
| March | 12,184 | 11,783 |
| April | 12,857 | 12,598 |
| May | 12,857 | 12,623 |
| June | 12,857 | 12,632 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 292 | 2,082 | 14.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 627 | 3,830 | 16.4% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,161 | 2,082 | 55.8% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,807 | 3,830 | 47.2% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 320 | 5,957 | 5.4% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 89 | 5,957 | 1.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 195 | 5,957 | 3.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

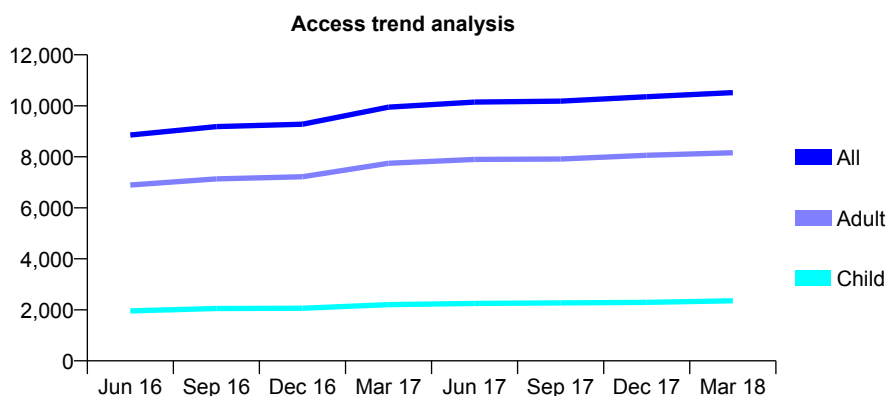
Q48 - Vital Signs At a Glance Contract Report for 169196/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | Zein and Alraslani |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 34,141 |
| Carry forward general activity (UDA) | 1,750 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £919,149.51 |

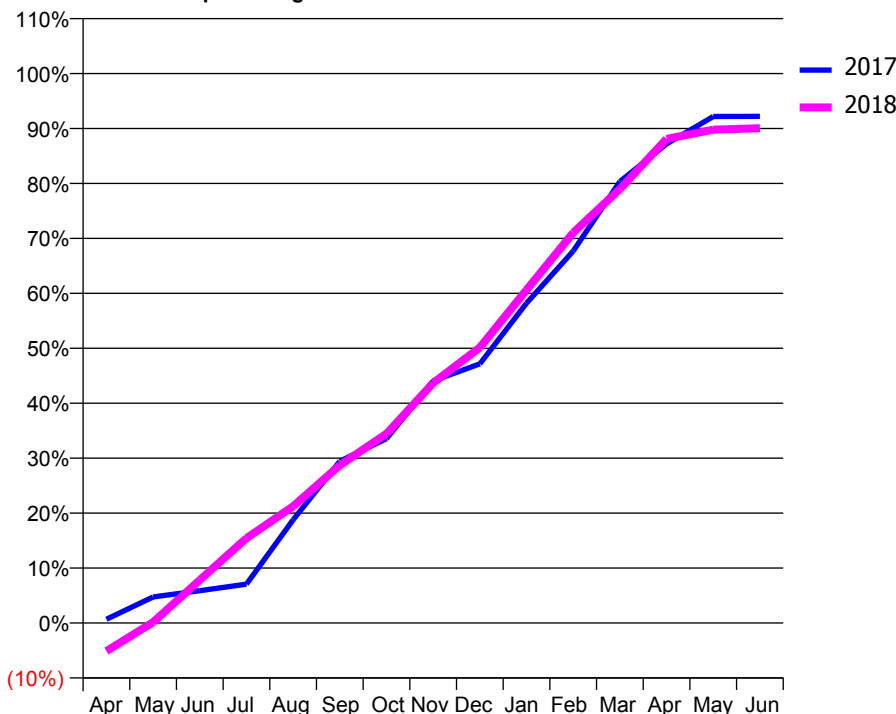
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 9,947 | |
| Quarter ending June 2017 | 10,149 | ↑ |
| Quarter ending September 2017 | 10,183 | → |
| Quarter ending December 2017 | 10,354 | → |
| Quarter ending March 2018 | 10,519 | → |
| Variance since March 2017 | 5.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 236 | -1,750 |
| May | 1,616 | 51 |
| June | 2,006 | 2,671 |
| July | 2,418 | 5,276 |
| August | 6,416 | 7,252 |
| September | 10,055 | 9,804 |
| October | 11,454 | 11,758 |
| November | 15,044 | 14,915 |
| December | 16,100 | 17,121 |
| January | 19,869 | 20,699 |
| February | 23,113 | 24,257 |
| March | 27,427 | 26,961 |
| April | 29,761 | 30,079 |
| May | 31,473 | 30,654 |
| June | 31,477 | 30,744 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 274 | 2,733 | 10.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,762 | 8,748 | 20.1% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,040 | 2,733 | 38.1% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,331 | 8,748 | 26.6% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,264 | 11,216 | 20.2% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 118 | 11,216 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 123 | 11,216 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 15 | 15 | 100.0% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 15 | 93.3% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

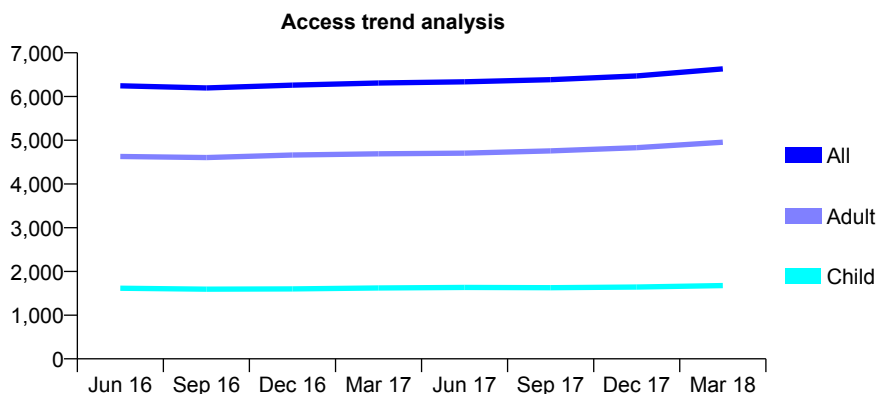
Q48 - Vital Signs At a Glance Contract Report for 170119/0001 - Year end March 2018

| | |
|----------------------|------------------------------------|
| Name or company name | Halton Road Family Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 30/03/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £467,745.40 |

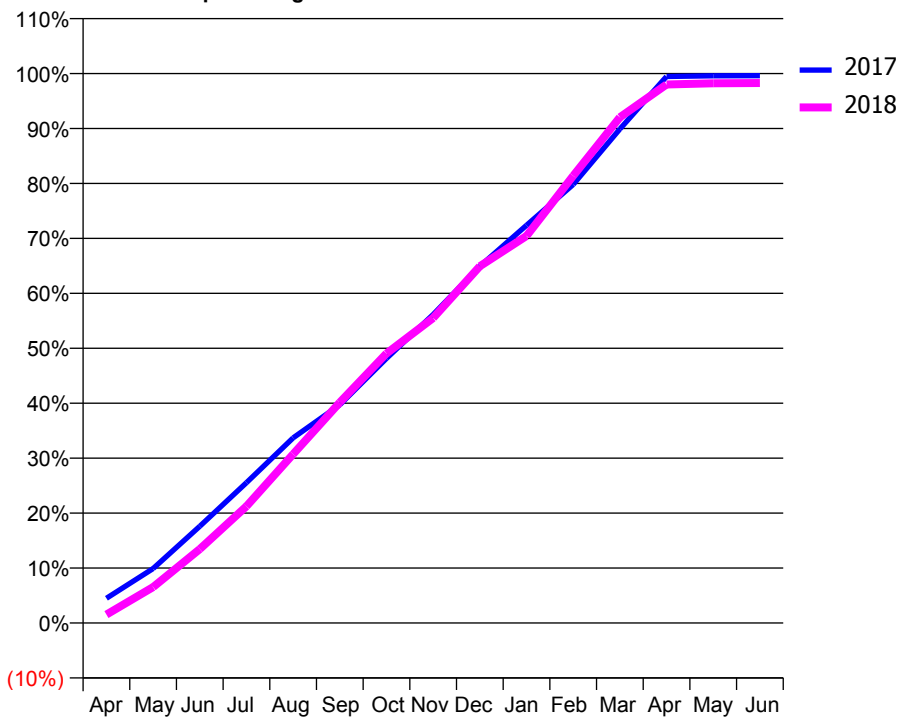
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,310 | |
| Quarter ending June 2017 | 6,337 | → |
| Quarter ending September 2017 | 6,384 | → |
| Quarter ending December 2017 | 6,472 | → |
| Quarter ending March 2018 | 6,632 | ↑ |
| Variance since March 2017 | 5.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 923 | 318 |
| May | 2,030 | 1,340 |
| June | 3,610 | 2,757 |
| July | 5,238 | 4,355 |
| August | 6,908 | 6,298 |
| September | 8,141 | 8,231 |
| October | 9,872 | 10,055 |
| November | 11,508 | 11,382 |
| December | 13,312 | 13,310 |
| January | 14,839 | 14,438 |
| February | 16,361 | 16,682 |
| March | 18,426 | 18,868 |
| April | 20,390 | 20,089 |
| May | 20,415 | 20,135 |
| June | 20,419 | 20,143 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 150 | 2,395 | 6.3% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 863 | 6,235 | 13.8% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,263 | 2,395 | 52.7% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,863 | 6,235 | 45.9% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 693 | 8,380 | 8.3% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 56 | 8,380 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 197 | 8,380 | 2.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

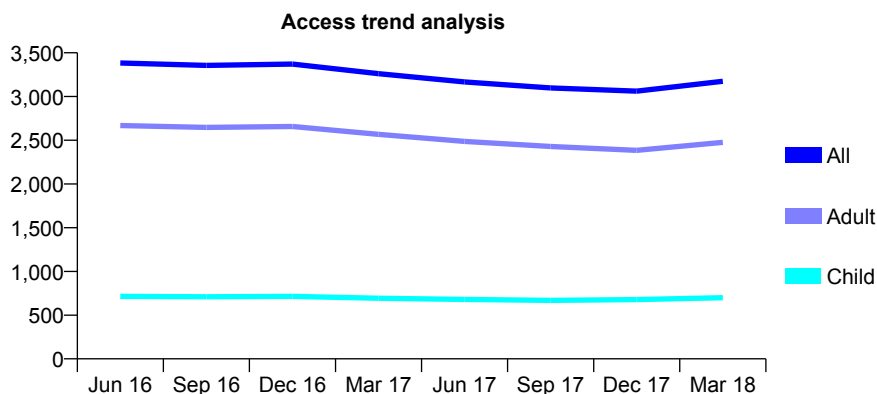
Q48 - Vital Signs At a Glance Contract Report for 170291/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Thornton Dental Practice |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2021 |

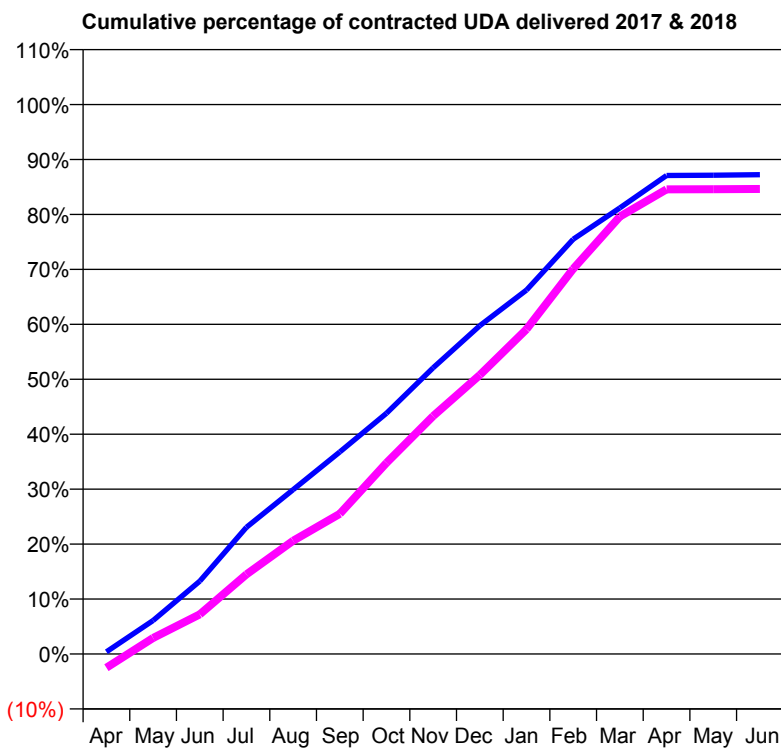
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,716 |
| Carry forward general activity (UDA) | 468 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £369,903.07 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,261 | |
| Quarter ending June 2017 | 3,167 | ↓ |
| Quarter ending September 2017 | 3,098 | ↓ |
| Quarter ending December 2017 | 3,062 | ↓ |
| Quarter ending March 2018 | 3,175 | ↑ |
| Variance since March 2017 | (2.6%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 47 | -295 |
| May | 714 | 341 |
| June | 1,553 | 845 |
| July | 2,704 | 1,698 |
| August | 3,505 | 2,414 |
| September | 4,308 | 2,989 |
| October | 5,134 | 4,074 |
| November | 6,104 | 5,074 |
| December | 7,000 | 5,950 |
| January | 7,760 | 6,924 |
| February | 8,842 | 8,211 |
| March | 9,511 | 9,328 |
| April | 10,203 | 9,908 |
| May | 10,208 | 9,910 |
| June | 10,221 | 9,915 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 80 | 971 | 8.2% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 568 | 3,280 | 17.3% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 477 | 971 | 49.1% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,446 | 3,280 | 44.1% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 543 | 4,187 | 13.0% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 114 | 4,187 | 2.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 98 | 4,187 | 2.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 5 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

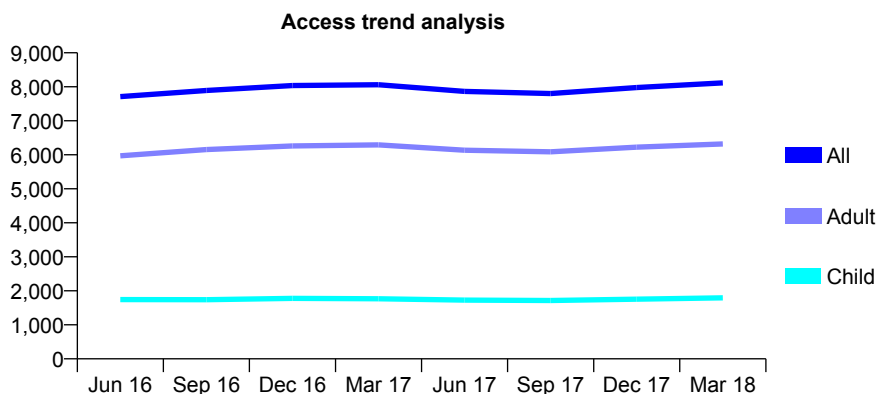
Q48 - Vital Signs At a Glance Contract Report for 171220/0001 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | L G Woodgate Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2011 |
| Contract end date | |

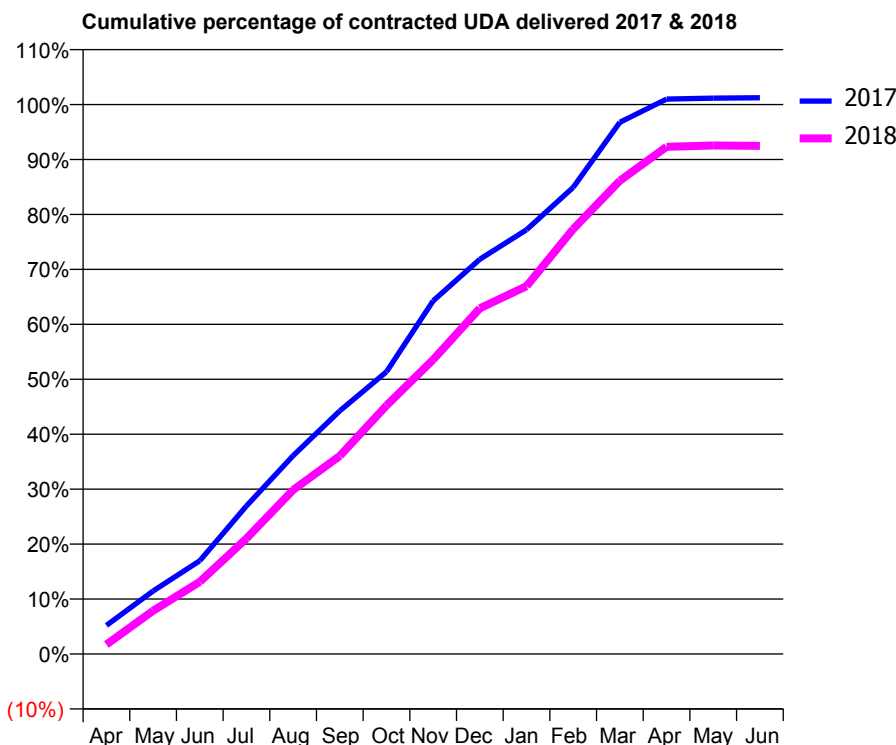
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 27,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £665,701.53 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 8,060 | |
| Quarter ending June 2017 | 7,863 | ↓ |
| Quarter ending September 2017 | 7,802 | → |
| Quarter ending December 2017 | 7,980 | ↑ |
| Quarter ending March 2018 | 8,117 | → |
| Variance since March 2017 | 0.7% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,407 | 467 |
| May | 3,099 | 2,128 |
| June | 4,585 | 3,550 |
| July | 7,280 | 5,676 |
| August | 9,755 | 8,063 |
| September | 11,955 | 9,732 |
| October | 13,876 | 12,207 |
| November | 17,366 | 14,464 |
| December | 19,415 | 16,985 |
| January | 20,860 | 18,074 |
| February | 22,948 | 20,879 |
| March | 26,145 | 23,260 |
| April | 27,288 | 24,924 |
| May | 27,330 | 24,987 |
| June | 27,352 | 24,965 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 231 | 2,862 | 8.1% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,430 | 7,869 | 18.2% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,781 | 2,862 | 62.2% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,687 | 7,869 | 46.9% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,732 | 10,837 | 16.0% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 289 | 10,837 | 2.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 17 | 10,837 | 0.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

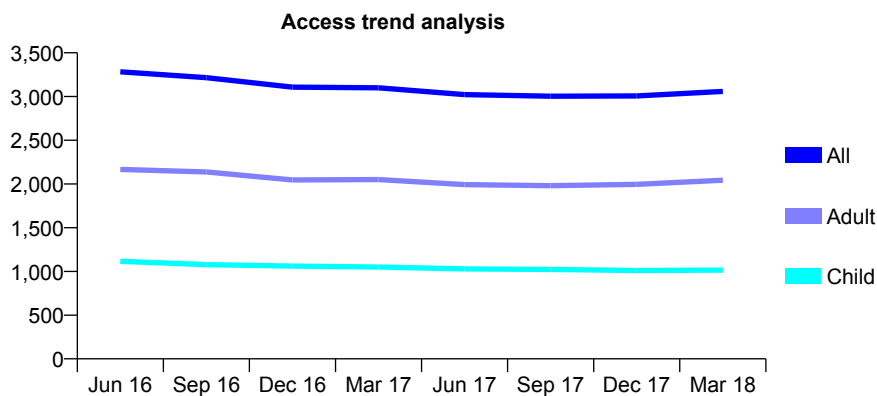
Q48 - Vital Signs At a Glance Contract Report for 171808/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Hunts Cross D C Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,129 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £187,213.39 |

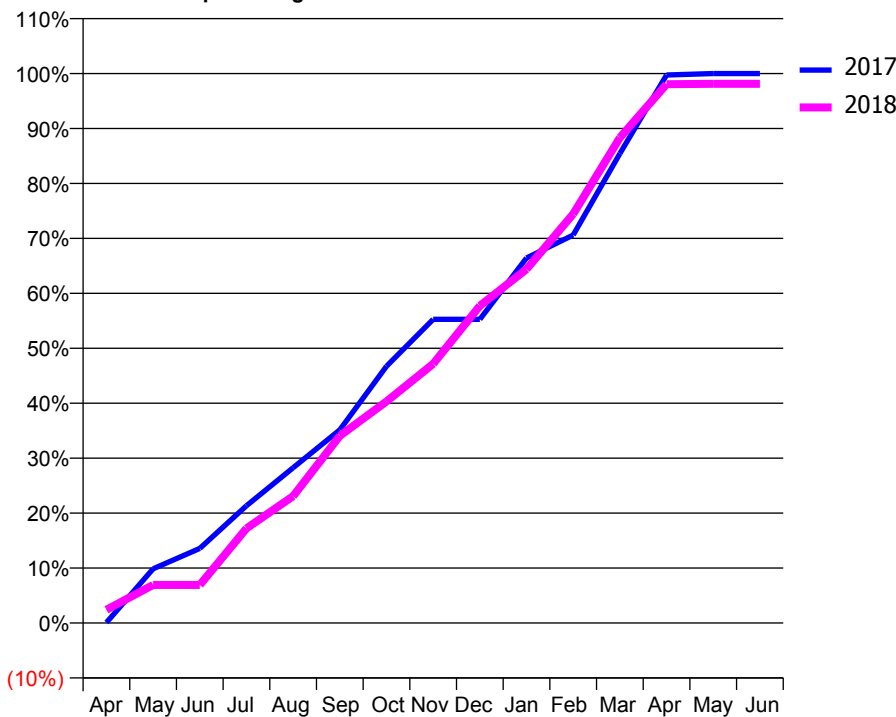
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,100 | |
| Quarter ending June 2017 | 3,022 | ↓ |
| Quarter ending September 2017 | 3,004 | → |
| Quarter ending December 2017 | 3,006 | → |
| Quarter ending March 2018 | 3,058 | → |
| Variance since March 2017 | (1.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 6 | 172 |
| May | 706 | 495 |
| June | 970 | 495 |
| July | 1,526 | 1,227 |
| August | 2,020 | 1,646 |
| September | 2,513 | 2,429 |
| October | 3,340 | 2,875 |
| November | 3,951 | 3,363 |
| December | 3,951 | 4,116 |
| January | 4,751 | 4,590 |
| February | 5,049 | 5,307 |
| March | 6,109 | 6,296 |
| April | 7,130 | 6,990 |
| May | 7,150 | 6,996 |
| June | 7,150 | 6,996 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 197 | 1,601 | 12.3% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 438 | 2,361 | 18.6% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 861 | 1,601 | 53.8% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 893 | 2,361 | 37.8% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 452 | 3,053 | 14.8% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 48 | 3,053 | 1.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 15 | 3,053 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

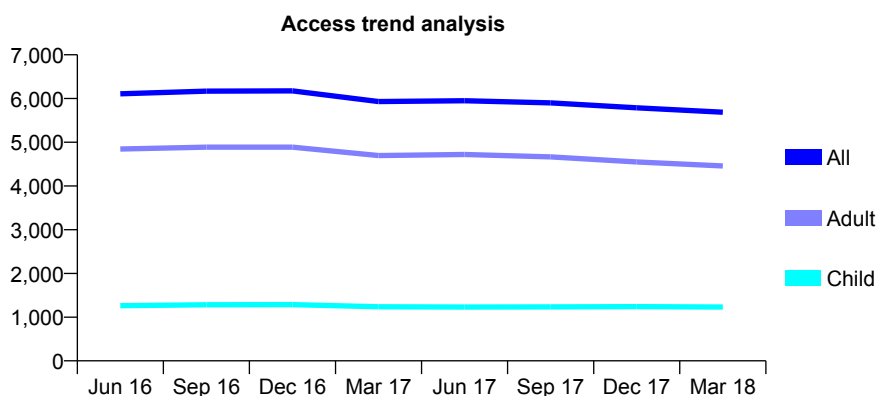
Q48 - Vital Signs At a Glance Contract Report for 171859/0002 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Oak Dental Care Limited |
| Contract type name | Pilot Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/09/2007 |
| Contract end date | |

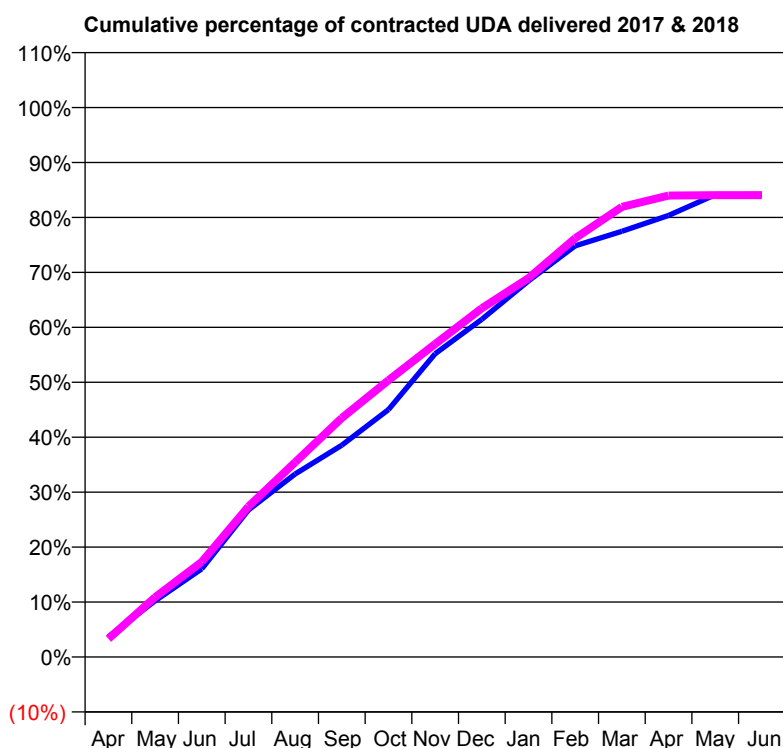
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 17,780 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 300 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £536,094.48 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,931 | |
| Quarter ending June 2017 | 5,950 | → |
| Quarter ending September 2017 | 5,901 | → |
| Quarter ending December 2017 | 5,788 | ↓ |
| Quarter ending March 2018 | 5,687 | ↓ |
| Variance since March 2017 | (4.1%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 649 | 589 |
| May | 1,791 | 1,935 |
| June | 2,811 | 3,079 |
| July | 4,687 | 4,870 |
| August | 5,834 | 6,300 |
| September | 6,752 | 7,733 |
| October | 7,886 | 8,955 |
| November | 9,669 | 10,127 |
| December | 10,762 | 11,286 |
| January | 11,988 | 12,260 |
| February | 13,108 | 13,548 |
| March | 13,568 | 14,564 |
| April | 14,077 | 14,932 |
| May | 14,735 | 14,943 |
| June | 14,744 | 14,945 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 175 | 1,636 | 10.7% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 890 | 5,471 | 16.3% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 590 | 1,636 | 36.1% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,873 | 5,471 | 34.2% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 819 | 6,882 | 11.9% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 47 | 6,882 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 109 | 6,882 | 1.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

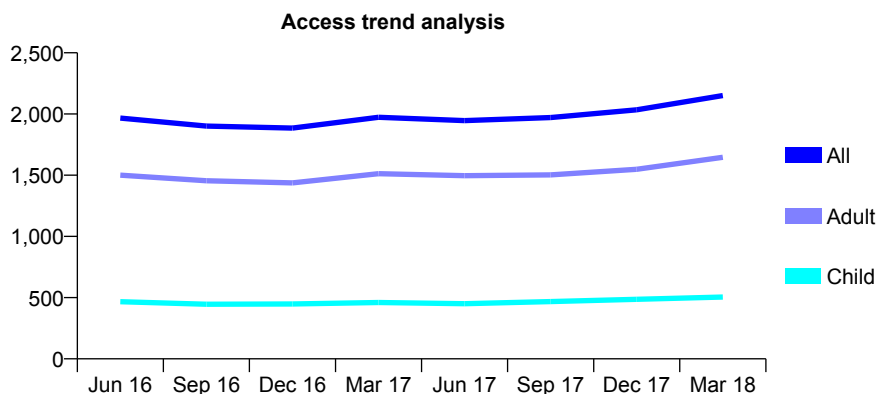
Q48 - Vital Signs At a Glance Contract Report for 171859/0005 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Oak Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 09/07/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,307 |
| Carry forward general activity (UDA) | 238 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £189,506.54 |

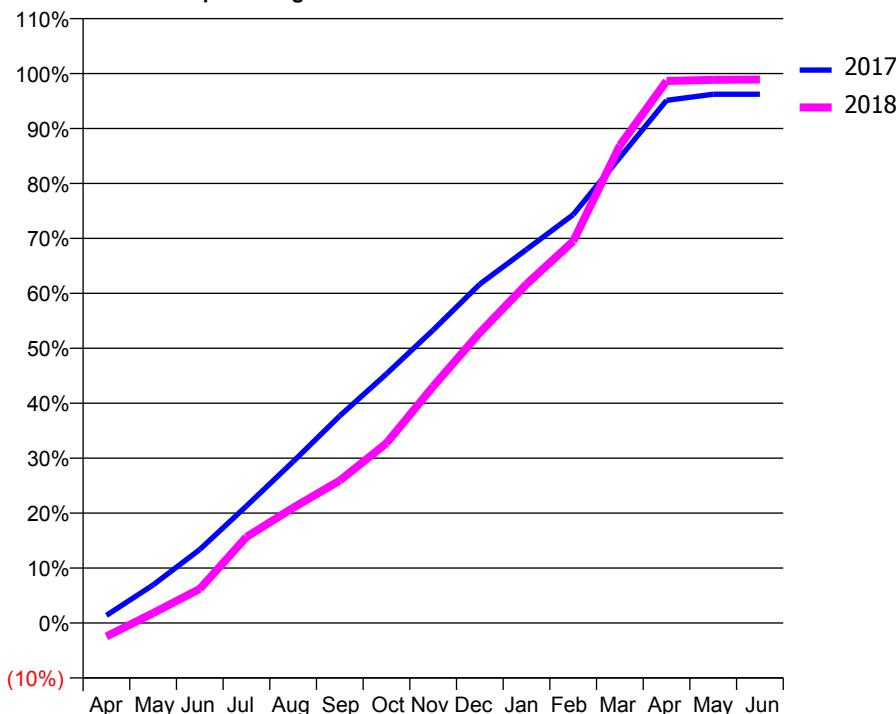
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,973 | |
| Quarter ending June 2017 | 1,946 | ↓ |
| Quarter ending September 2017 | 1,971 | → |
| Quarter ending December 2017 | 2,034 | ↑ |
| Quarter ending March 2018 | 2,151 | ↑ |
| Variance since March 2017 | 9.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 88 | -156 |
| May | 437 | 114 |
| June | 845 | 391 |
| July | 1,343 | 988 |
| August | 1,853 | 1,323 |
| September | 2,378 | 1,636 |
| October | 2,860 | 2,065 |
| November | 3,363 | 2,717 |
| December | 3,890 | 3,333 |
| January | 4,287 | 3,889 |
| February | 4,687 | 4,382 |
| March | 5,343 | 5,482 |
| April | 5,998 | 6,221 |
| May | 6,069 | 6,235 |
| June | 6,069 | 6,238 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 43 | 595 | 7.2% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 289 | 1,875 | 15.4% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 202 | 595 | 33.9% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 587 | 1,875 | 31.3% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 259 | 2,454 | 10.6% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 8 | 2,454 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 43 | 2,454 | 1.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

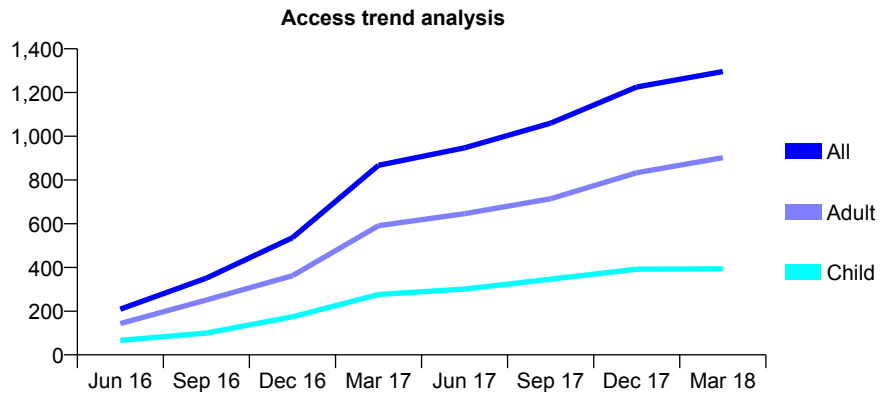
Q48 - Vital Signs At a Glance Contract Report for 174343/0009 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Bridgewater Community Healthcare NHS F |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | 31/03/2021 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 992 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £336,886.40 |

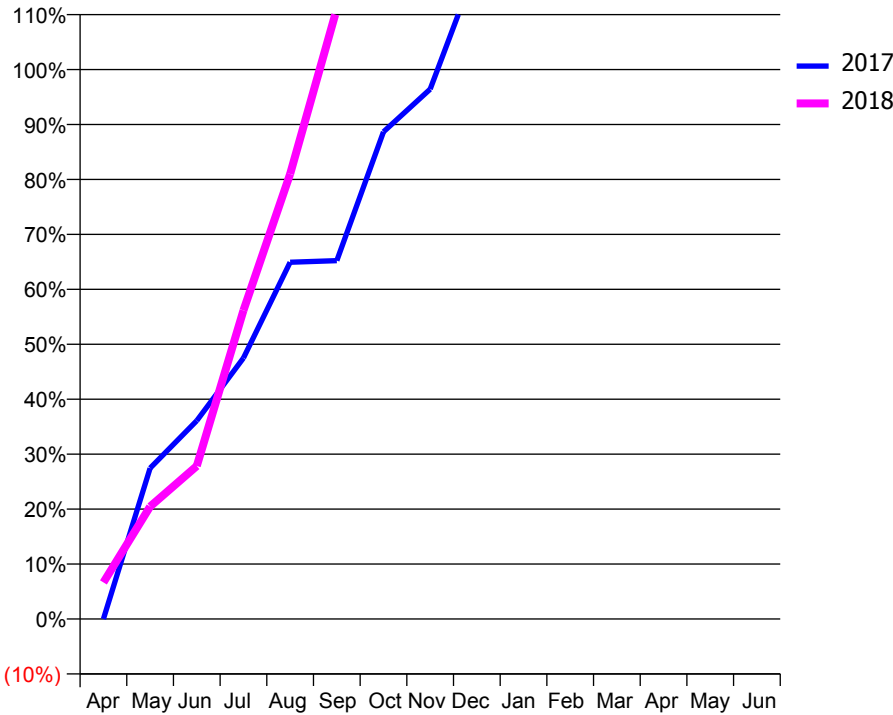
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 867 | |
| Quarter ending June 2017 | 947 | ↑ |
| Quarter ending September 2017 | 1,060 | ↑ |
| Quarter ending December 2017 | 1,225 | ↑ |
| Quarter ending March 2018 | 1,296 | ↑ |
| Variance since March 2017 | 49.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 66 |
| May | 272 | 203 |
| June | 358 | 276 |
| July | 471 | 557 |
| August | 644 | 803 |
| September | 647 | 1,101 |
| October | 880 | 1,388 |
| November | 957 | 1,591 |
| December | 1,179 | 1,998 |
| January | 1,404 | 2,294 |
| February | 1,594 | 2,620 |
| March | 2,198 | 2,944 |
| April | 2,414 | 3,055 |
| May | 2,420 | 3,064 |
| June | 2,424 | 3,065 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 25 | 632 | 4.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 106 | 1,178 | 9.0% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 149 | 632 | 23.6% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 323 | 1,178 | 27.4% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 80 | 1,741 | 4.6% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,741 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 1,741 | 0.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

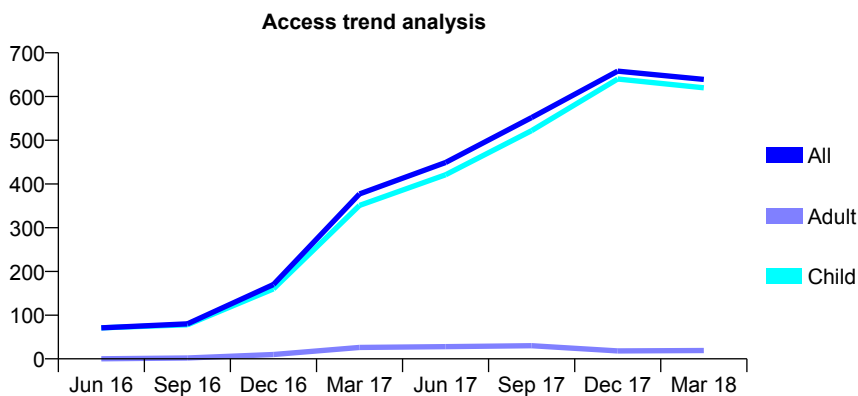
Q48 - Vital Signs At a Glance Contract Report for 174343/0010 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Bridgewater Community Healthcare NHS F |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | 31/03/2021 |

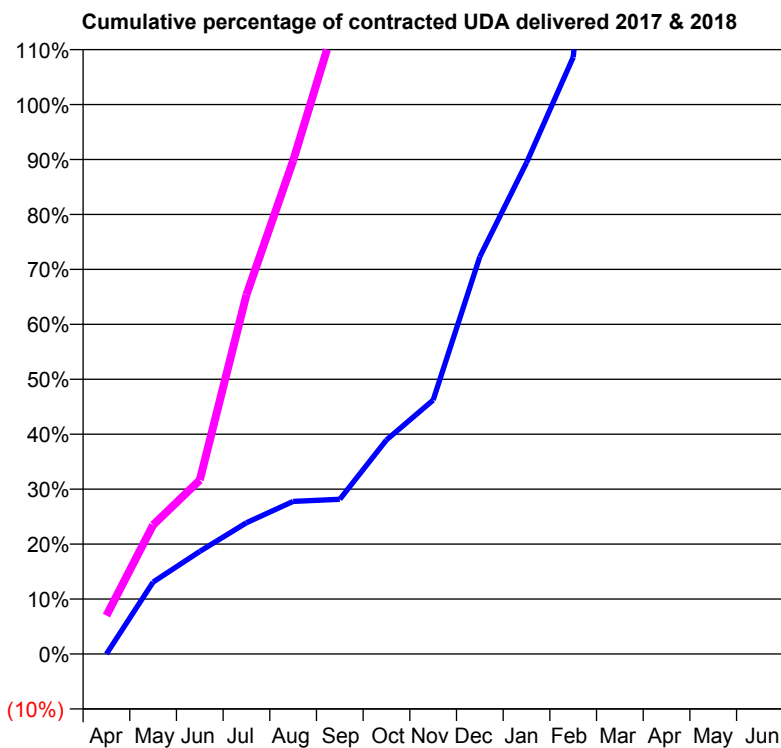
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 771 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £642,186.59 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 377 | |
| Quarter ending June 2017 | 449 | ↑ |
| Quarter ending September 2017 | 552 | ↑ |
| Quarter ending December 2017 | 658 | ↑ |
| Quarter ending March 2018 | 639 | ↓ |
| Variance since March 2017 | 69.5% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 54 |
| May | 101 | 181 |
| June | 144 | 244 |
| July | 184 | 504 |
| August | 214 | 692 |
| September | 217 | 906 |
| October | 300 | 1,065 |
| November | 356 | 1,204 |
| December | 557 | 1,492 |
| January | 689 | 1,698 |
| February | 837 | 1,932 |
| March | 1,410 | 2,020 |
| April | 1,725 | 2,068 |
| May | 1,728 | 2,076 |
| June | 1,728 | 2,077 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 2 | 898 | 0.2% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2 | 35 | 5.7% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4 | 898 | 0.4% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 35 | 2.9% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 3 | 833 | 0.4% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 833 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 833 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

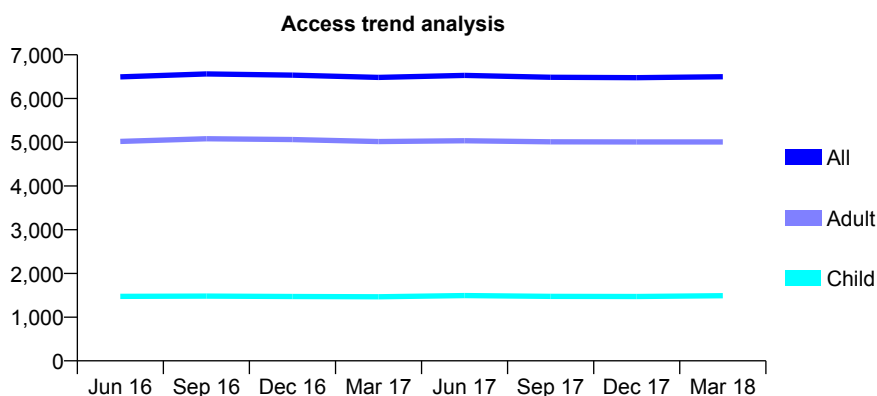
Q48 - Vital Signs At a Glance Contract Report for 176613/0001 - Year end March 2018

| | |
|----------------------|--------------------------------------|
| Name or company name | Cromer House Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,995 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £517,156.07 |

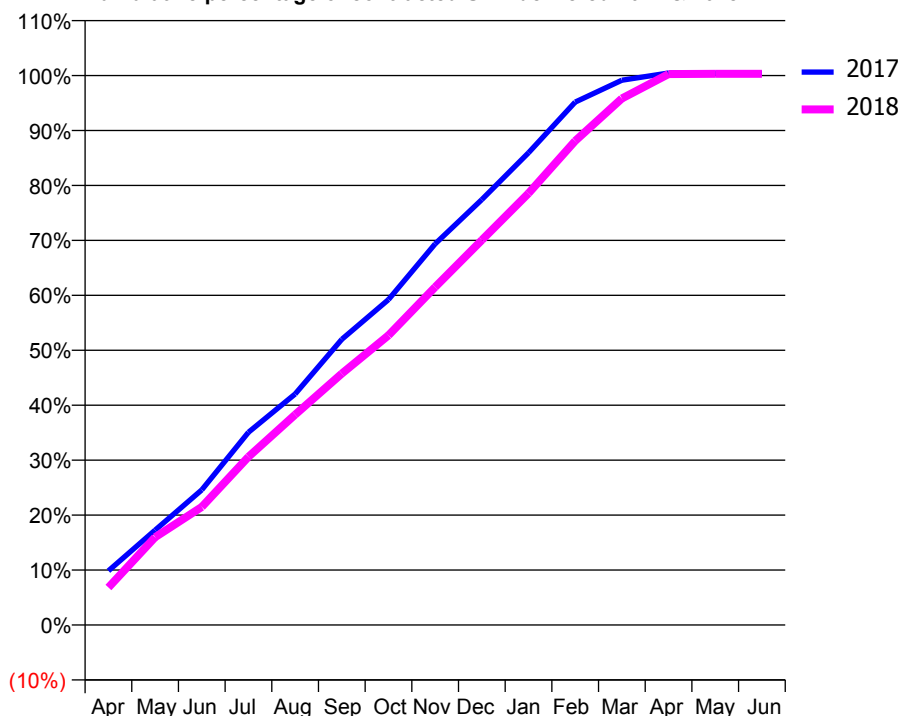
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,484 | |
| Quarter ending June 2017 | 6,529 | → |
| Quarter ending September 2017 | 6,485 | → |
| Quarter ending December 2017 | 6,478 | → |
| Quarter ending March 2018 | 6,497 | → |
| Variance since March 2017 | 0.2% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 2,010 | 1,368 |
| May | 3,524 | 3,194 |
| June | 5,017 | 4,295 |
| July | 7,155 | 6,122 |
| August | 8,574 | 7,656 |
| September | 10,605 | 9,148 |
| October | 12,077 | 10,542 |
| November | 14,145 | 12,299 |
| December | 15,790 | 14,008 |
| January | 17,525 | 15,707 |
| February | 19,407 | 17,616 |
| March | 20,220 | 19,159 |
| April | 20,488 | 20,047 |
| May | 20,478 | 20,055 |
| June | 20,479 | 20,055 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 348 | 2,105 | 16.5% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,141 | 6,273 | 18.2% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 990 | 2,105 | 47.0% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,761 | 6,273 | 44.0% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,111 | 8,685 | 12.8% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 81 | 8,685 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 93 | 8,685 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 18 | 19 | 94.7% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 19 | 94.7% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

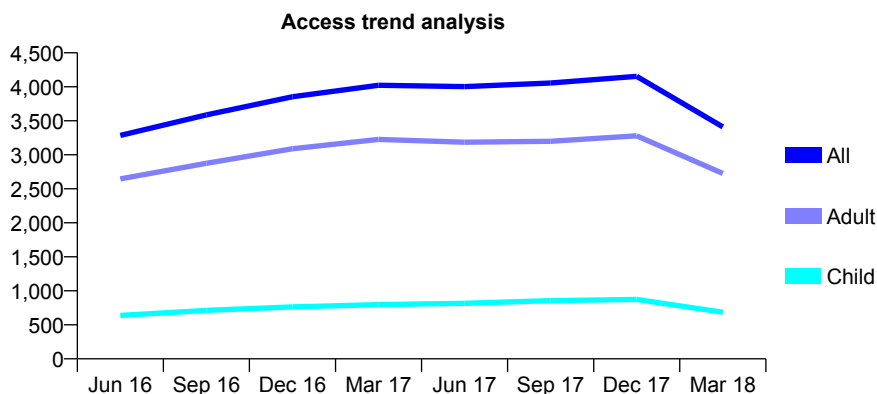
Q48 - Vital Signs At a Glance Contract Report for 177326/0001 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | The Dental House |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,436 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £346,662.14 |

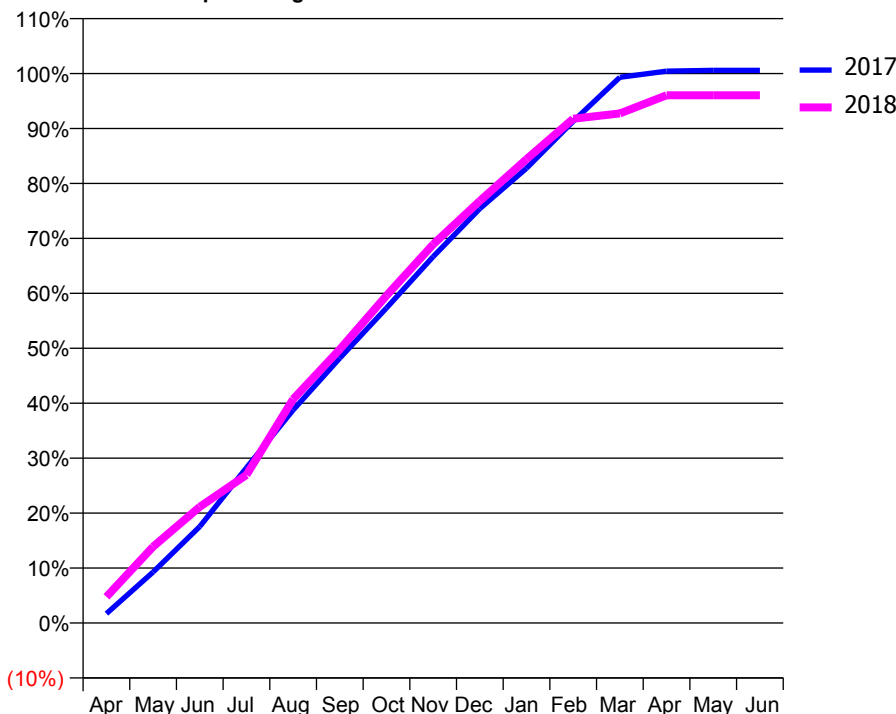
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 4,023 | |
| Quarter ending June 2017 | 4,002 | → |
| Quarter ending September 2017 | 4,055 | → |
| Quarter ending December 2017 | 4,154 | ↑ |
| Quarter ending March 2018 | 3,411 | ↓ |
| Variance since March 2017 | (15.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 235 | 640 |
| May | 1,272 | 1,868 |
| June | 2,407 | 2,842 |
| July | 3,871 | 3,621 |
| August | 5,313 | 5,474 |
| September | 6,607 | 6,691 |
| October | 7,857 | 8,007 |
| November | 9,136 | 9,259 |
| December | 10,335 | 10,320 |
| January | 11,343 | 11,341 |
| February | 12,512 | 12,329 |
| March | 13,611 | 12,459 |
| April | 13,764 | 12,902 |
| May | 13,783 | 12,902 |
| June | 13,783 | 12,902 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 80 | 1,065 | 7.5% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 475 | 3,894 | 12.2% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 470 | 1,065 | 44.1% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,684 | 3,894 | 43.2% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 200 | 4,769 | 4.2% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 20 | 4,769 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 27 | 4,769 | 0.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

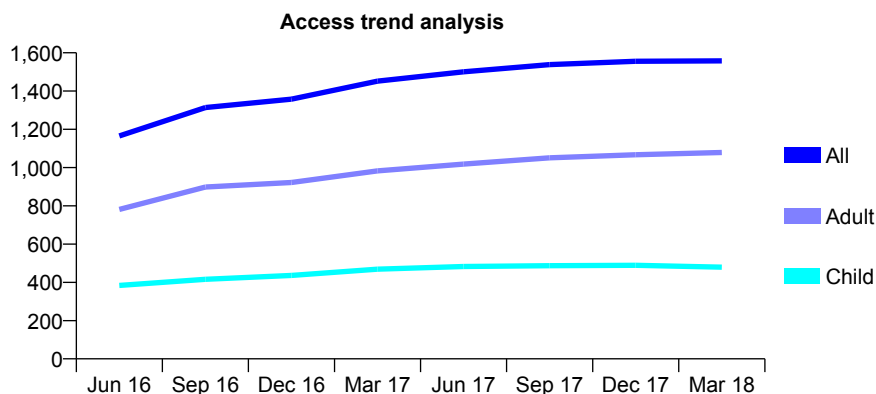
Q48 - Vital Signs At a Glance Contract Report for 181528/0005 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Salaried Dental Service, Knowsley |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | 31/03/2021 |

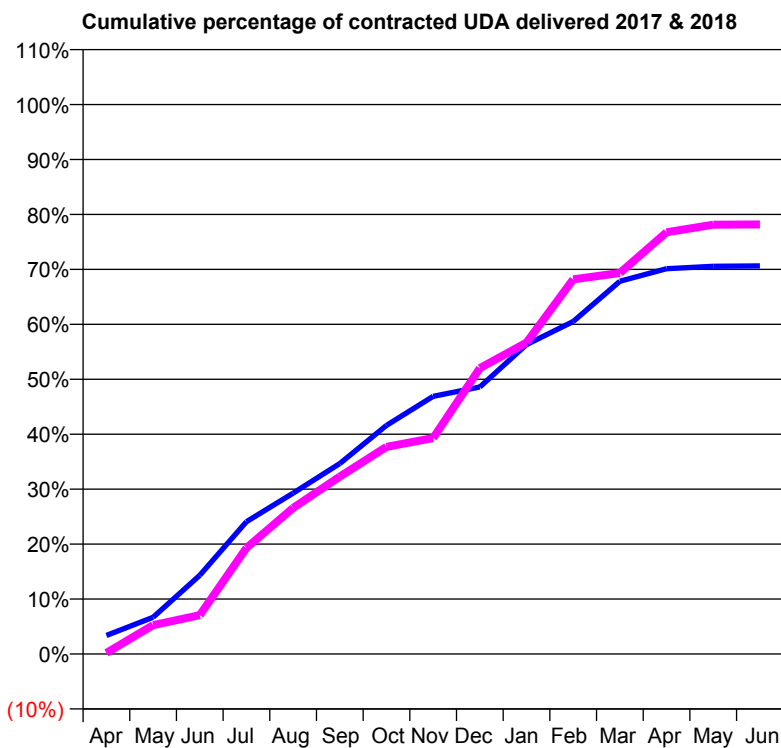
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 3,393 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £427,823.01 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,452 | |
| Quarter ending June 2017 | 1,501 | ↑ |
| Quarter ending September 2017 | 1,538 | ↑ |
| Quarter ending December 2017 | 1,556 | → |
| Quarter ending March 2018 | 1,558 | → |
| Variance since March 2017 | 7.3% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 115 | 7 |
| May | 227 | 178 |
| June | 486 | 240 |
| July | 817 | 655 |
| August | 993 | 902 |
| September | 1,176 | 1,096 |
| October | 1,412 | 1,279 |
| November | 1,591 | 1,334 |
| December | 1,649 | 1,765 |
| January | 1,911 | 1,923 |
| February | 2,053 | 2,314 |
| March | 2,302 | 2,353 |
| April | 2,379 | 2,604 |
| May | 2,394 | 2,651 |
| June | 2,396 | 2,653 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 49 | 661 | 7.4% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 186 | 1,289 | 14.4% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 354 | 661 | 53.6% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 558 | 1,289 | 43.3% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 103 | 1,122 | 9.2% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 11 | 1,122 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 1,122 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

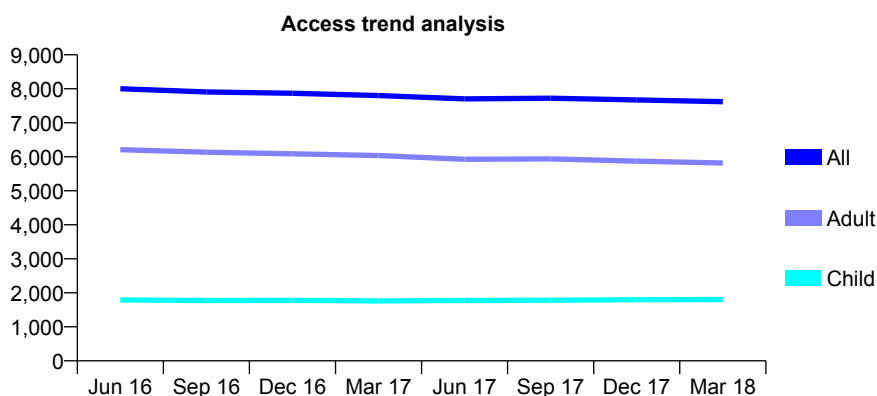
Q48 - Vital Signs At a Glance Contract Report for 182419/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | Morris & Partners |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 25,360 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £654,313.21 |

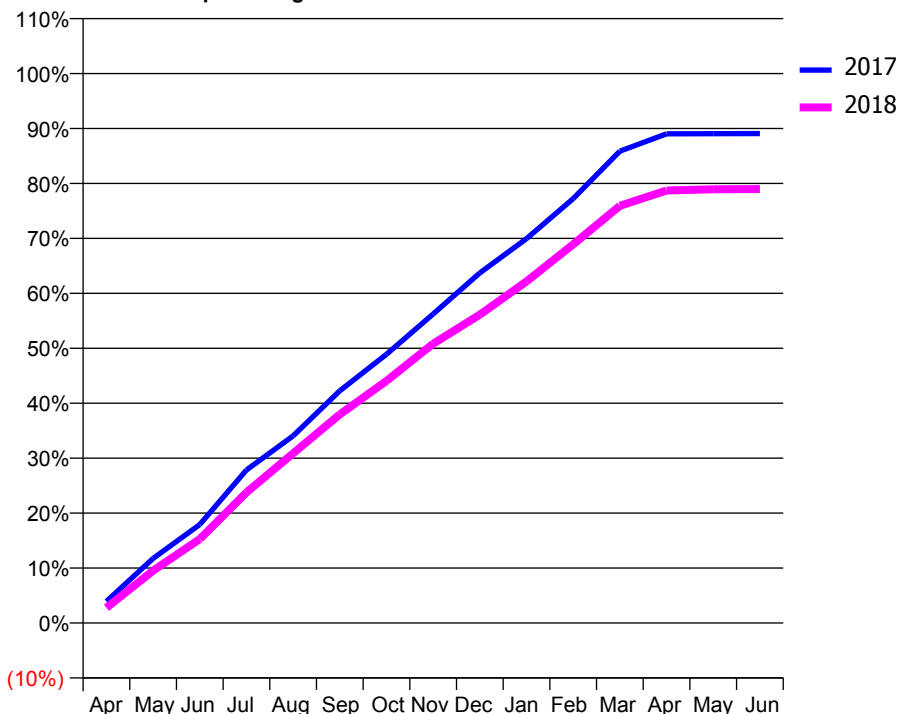
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,800 | |
| Quarter ending June 2017 | 7,703 | ↓ |
| Quarter ending September 2017 | 7,723 | → |
| Quarter ending December 2017 | 7,671 | → |
| Quarter ending March 2018 | 7,620 | → |
| Variance since March 2017 | (2.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,003 | 706 |
| May | 2,981 | 2,417 |
| June | 4,545 | 3,872 |
| July | 7,064 | 6,031 |
| August | 8,636 | 7,831 |
| September | 10,720 | 9,625 |
| October | 12,406 | 11,175 |
| November | 14,263 | 12,891 |
| December | 16,155 | 14,233 |
| January | 17,740 | 15,762 |
| February | 19,583 | 17,474 |
| March | 21,774 | 19,255 |
| April | 22,579 | 19,963 |
| May | 22,580 | 20,017 |
| June | 22,587 | 20,028 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 134 | 2,446 | 5.5% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 925 | 7,143 | 12.9% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,283 | 2,446 | 52.5% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,464 | 7,143 | 48.5% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 850 | 9,527 | 8.9% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 108 | 9,527 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 131 | 9,527 | 1.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 12 | 83.3% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 12 | 83.3% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

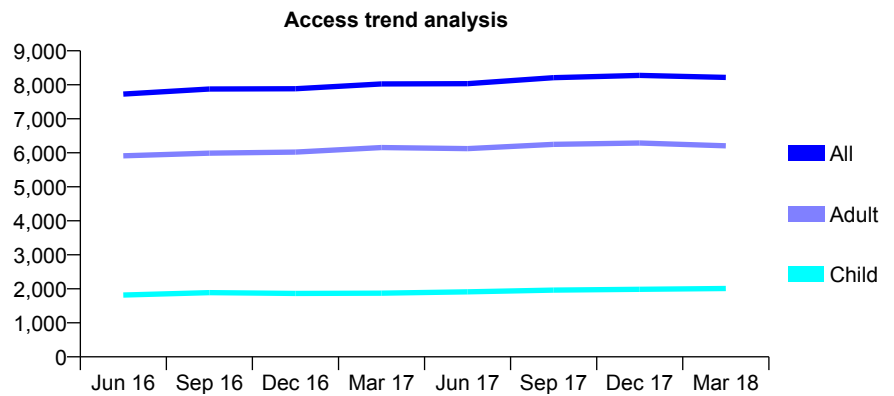
Q48 - Vital Signs At a Glance Contract Report for 184632/0001 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Hale Road Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,467 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £600,670.94 |

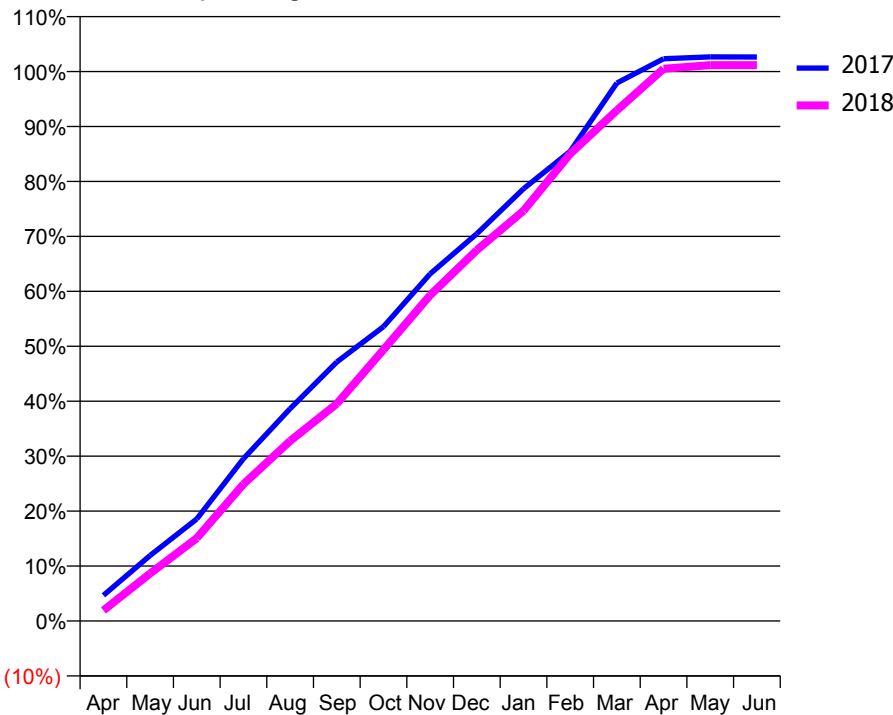
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 8,026 | |
| Quarter ending June 2017 | 8,035 | → |
| Quarter ending September 2017 | 8,211 | ↑ |
| Quarter ending December 2017 | 8,277 | → |
| Quarter ending March 2018 | 8,216 | → |
| Variance since March 2017 | 2.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,060 | 432 |
| May | 2,704 | 1,945 |
| June | 4,215 | 3,388 |
| July | 6,703 | 5,594 |
| August | 8,767 | 7,365 |
| September | 10,693 | 8,885 |
| October | 12,151 | 11,090 |
| November | 14,330 | 13,325 |
| December | 15,988 | 15,164 |
| January | 17,841 | 16,775 |
| February | 19,384 | 19,102 |
| March | 22,203 | 20,881 |
| April | 23,204 | 22,581 |
| May | 23,281 | 22,727 |
| June | 23,280 | 22,727 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 109 | 2,167 | 5.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 589 | 5,949 | 9.9% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 784 | 2,167 | 36.2% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,903 | 5,949 | 32.0% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,263 | 8,327 | 15.2% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 49 | 8,327 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 15 | 8,327 | 0.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

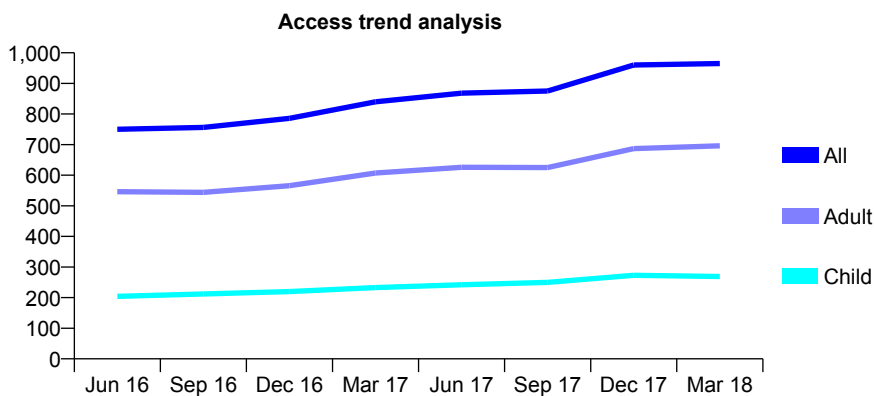
Q48 - Vital Signs At a Glance Contract Report for 185280/0001 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | Aigburth Smile Centre |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,666 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £68,785.45 |

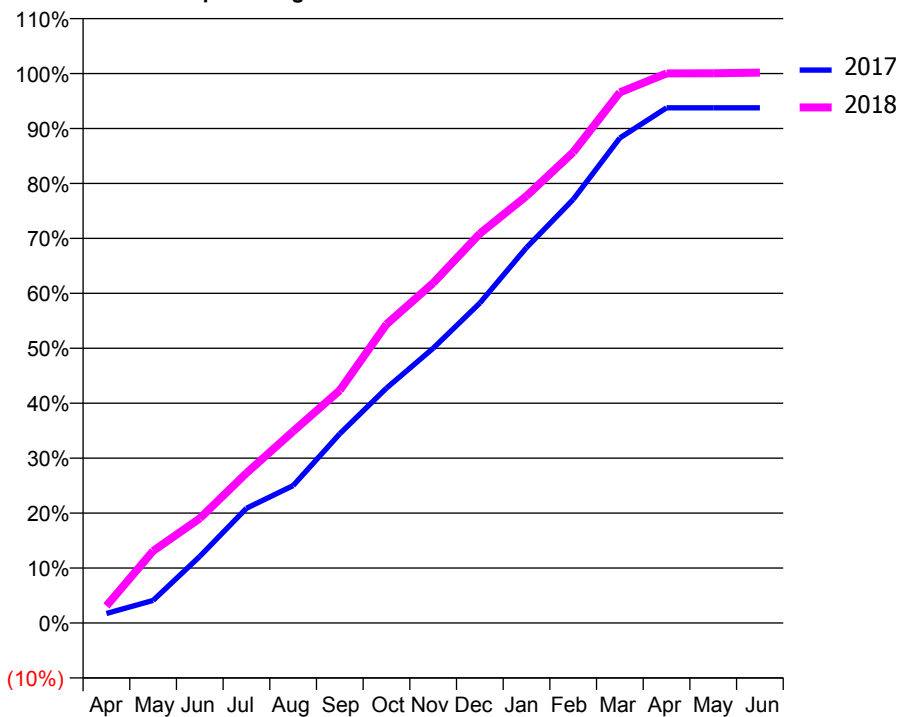
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 840 | |
| Quarter ending June 2017 | 868 | ↑ |
| Quarter ending September 2017 | 875 | → |
| Quarter ending December 2017 | 960 | ↑ |
| Quarter ending March 2018 | 965 | → |
| Variance since March 2017 | 14.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 46 | 83 |
| May | 110 | 350 |
| June | 323 | 508 |
| July | 556 | 728 |
| August | 666 | 930 |
| September | 918 | 1,129 |
| October | 1,139 | 1,449 |
| November | 1,333 | 1,649 |
| December | 1,552 | 1,889 |
| January | 1,822 | 2,072 |
| February | 2,055 | 2,284 |
| March | 2,353 | 2,575 |
| April | 2,500 | 2,666 |
| May | 2,500 | 2,667 |
| June | 2,500 | 2,670 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 47 | 377 | 12.5% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 165 | 930 | 17.7% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 168 | 377 | 44.6% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 390 | 930 | 41.9% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 103 | 1,276 | 8.1% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,276 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 1,276 | 0.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

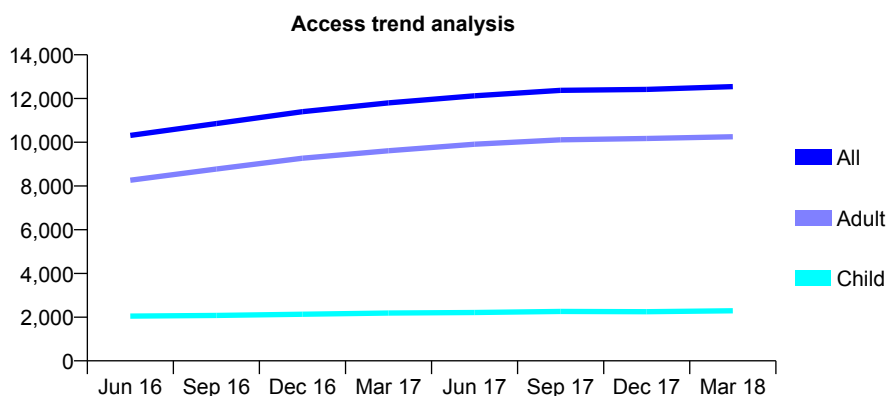
Q48 - Vital Signs At a Glance Contract Report for 187135/0001 - Year end March 2018

| | |
|----------------------|---|
| Name or company name | Old Mill Lane Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2015 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 34,136 |
| Carry forward general activity (UDA) | 796 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,131,518.47 |

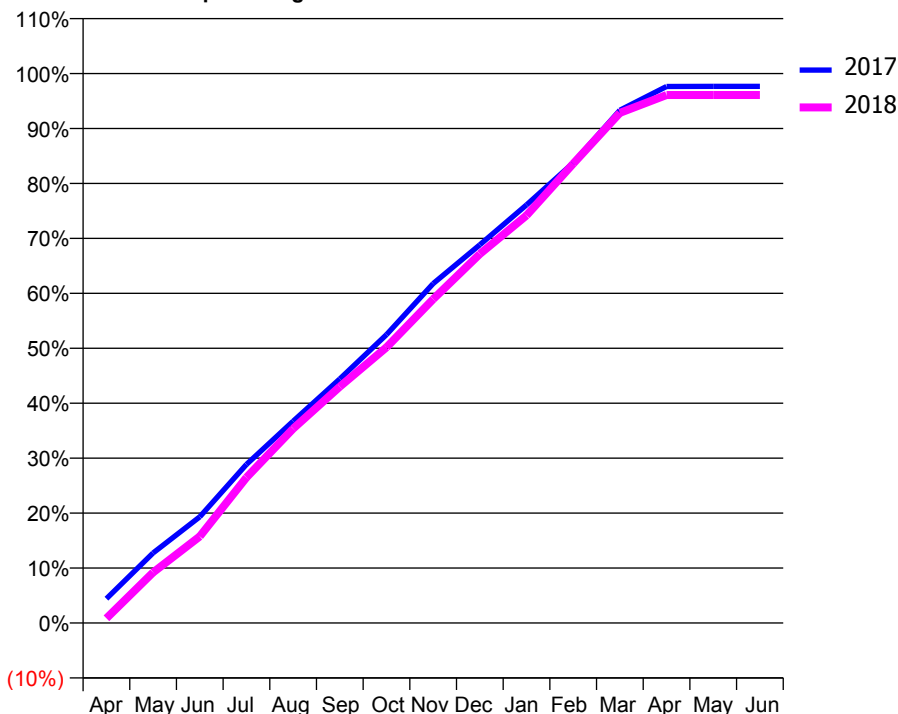
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 11,798 | |
| Quarter ending June 2017 | 12,124 | ↑ |
| Quarter ending September 2017 | 12,373 | ↑ |
| Quarter ending December 2017 | 12,417 | → |
| Quarter ending March 2018 | 12,543 | → |
| Variance since March 2017 | 6.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,512 | 298 |
| May | 4,351 | 3,147 |
| June | 6,599 | 5,379 |
| July | 9,853 | 9,039 |
| August | 12,540 | 12,075 |
| September | 15,167 | 14,684 |
| October | 17,910 | 17,126 |
| November | 21,086 | 20,113 |
| December | 23,498 | 22,926 |
| January | 25,970 | 25,320 |
| February | 28,581 | 28,537 |
| March | 31,853 | 31,692 |
| April | 33,332 | 32,798 |
| May | 33,341 | 32,798 |
| June | 33,340 | 32,797 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 250 | 3,944 | 6.3% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,921 | 13,901 | 13.8% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,629 | 3,944 | 66.7% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,104 | 13,901 | 36.7% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,512 | 17,768 | 8.5% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 122 | 17,768 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 285 | 17,768 | 1.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 33 | 37 | 89.2% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 33 | 37 | 89.2% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

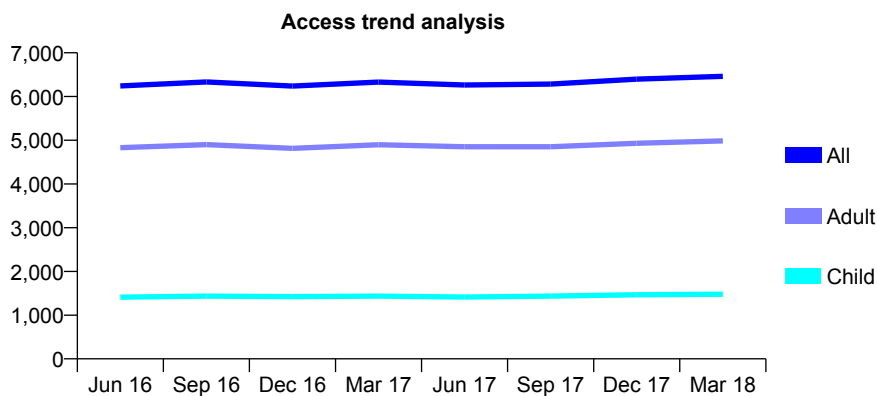
Q48 - Vital Signs At a Glance Contract Report for 187372/0001 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | KDP Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2014 |
| Contract end date | |

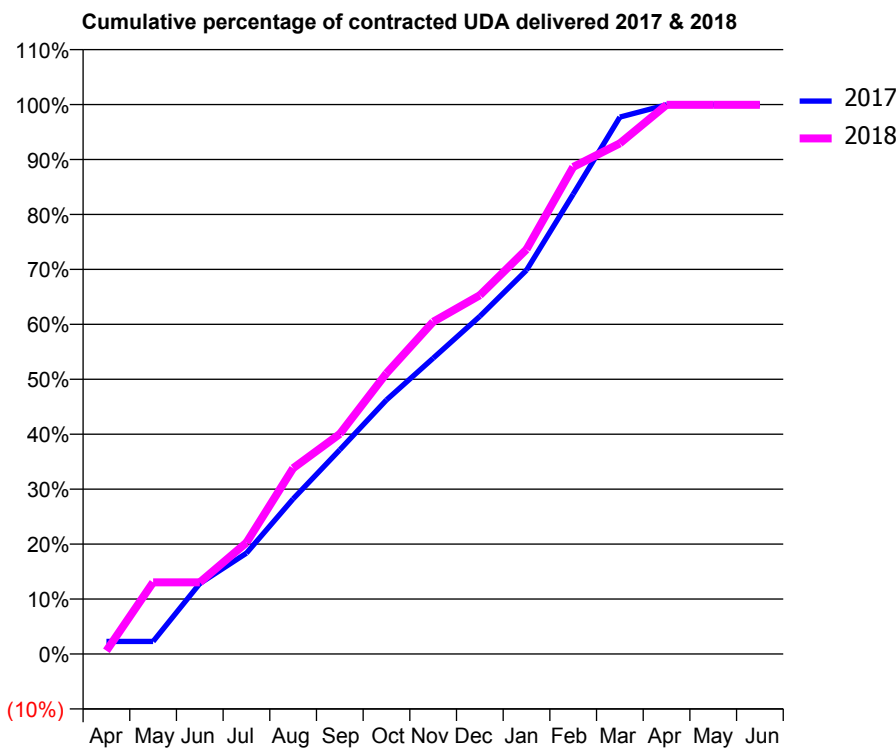
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,348 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £592,855.72 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,332 | |
| Quarter ending June 2017 | 6,264 | ↓ |
| Quarter ending September 2017 | 6,286 | → |
| Quarter ending December 2017 | 6,398 | → |
| Quarter ending March 2018 | 6,463 | → |
| Variance since March 2017 | 2.1% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 427 | 109 |
| May | 427 | 2,394 |
| June | 2,389 | 2,394 |
| July | 3,420 | 3,722 |
| August | 5,260 | 6,206 |
| September | 6,925 | 7,350 |
| October | 8,618 | 9,373 |
| November | 10,033 | 11,095 |
| December | 11,454 | 11,981 |
| January | 13,016 | 13,512 |
| February | 15,598 | 16,264 |
| March | 18,208 | 17,053 |
| April | 18,624 | 18,337 |
| May | 18,636 | 18,338 |
| June | 18,636 | 18,338 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 163 | 2,054 | 7.9% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 873 | 6,108 | 14.3% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,099 | 2,054 | 53.5% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,018 | 6,108 | 49.4% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 846 | 8,517 | 9.9% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 51 | 8,517 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 181 | 8,517 | 2.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

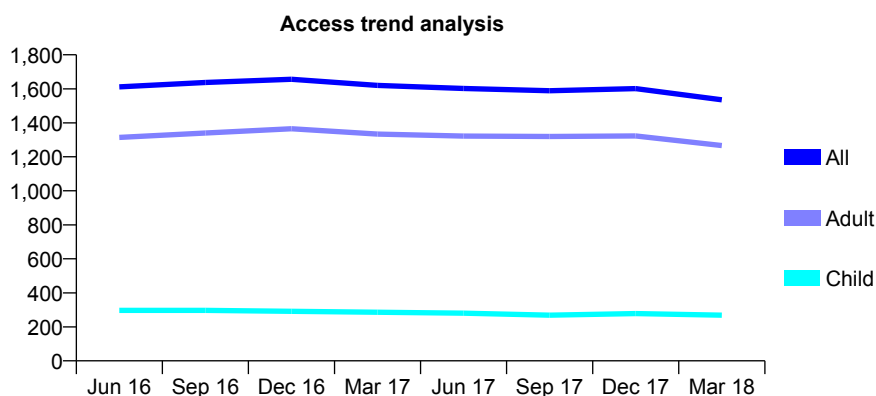
Q48 - Vital Signs At a Glance Contract Report for 189871/0001 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | St Johns Rd Dental Practice |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2011 |
| Contract end date | 30/06/2021 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,652 |
| Carry forward general activity (UDA) | 45 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £225,584.69 |

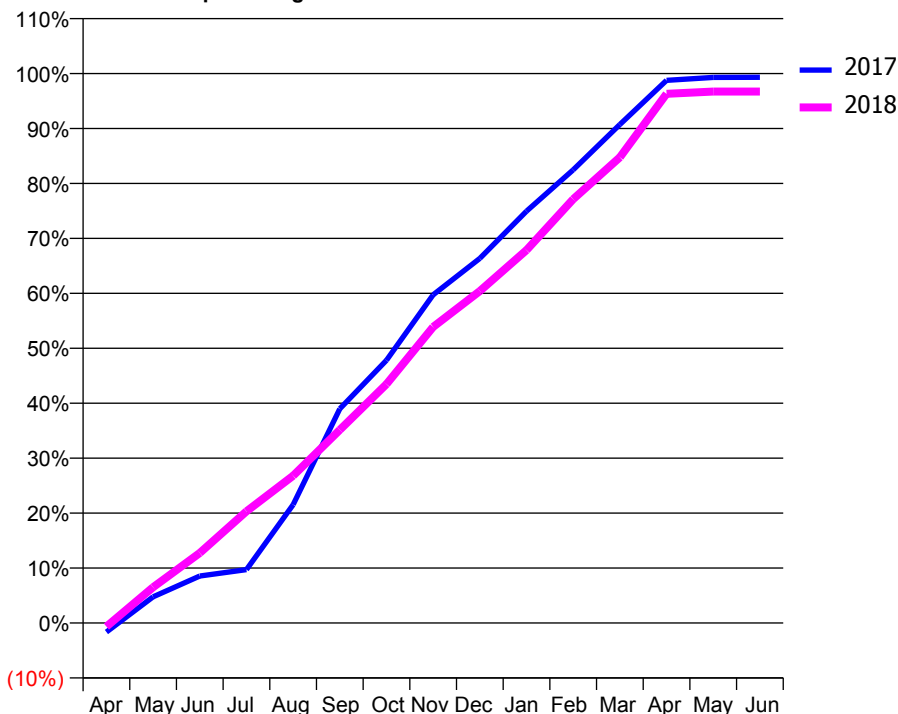
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,620 | |
| Quarter ending June 2017 | 1,602 | ↓ |
| Quarter ending September 2017 | 1,589 | → |
| Quarter ending December 2017 | 1,601 | → |
| Quarter ending March 2018 | 1,535 | ↓ |
| Variance since March 2017 | (5.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -111 | -45 |
| May | 318 | 433 |
| June | 568 | 848 |
| July | 647 | 1,352 |
| August | 1,433 | 1,783 |
| September | 2,593 | 2,339 |
| October | 3,181 | 2,892 |
| November | 3,973 | 3,585 |
| December | 4,414 | 4,019 |
| January | 4,985 | 4,514 |
| February | 5,486 | 5,131 |
| March | 6,035 | 5,637 |
| April | 6,569 | 6,406 |
| May | 6,604 | 6,434 |
| June | 6,607 | 6,434 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 124 | 538 | 23.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 434 | 2,037 | 21.3% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 290 | 538 | 53.9% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,113 | 2,037 | 54.6% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 165 | 2,562 | 6.4% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 37 | 2,562 | 1.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 15 | 2,562 | 0.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

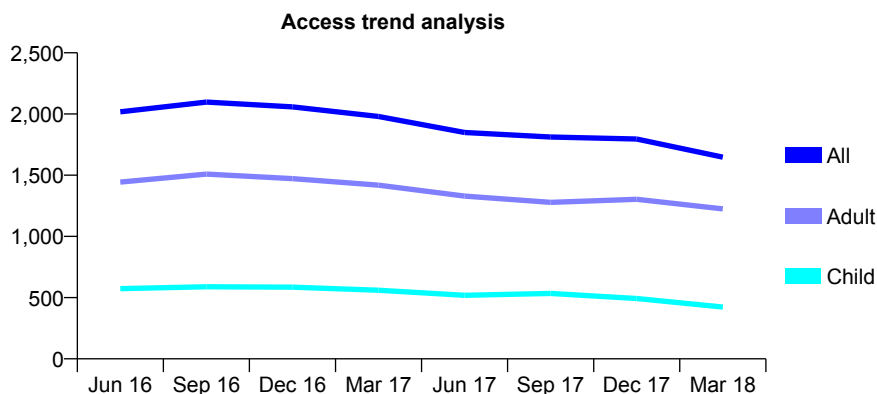
Q48 - Vital Signs At a Glance Contract Report for 190020/0001 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Danescroft Dental Practice Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,926 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £210,952.65 |

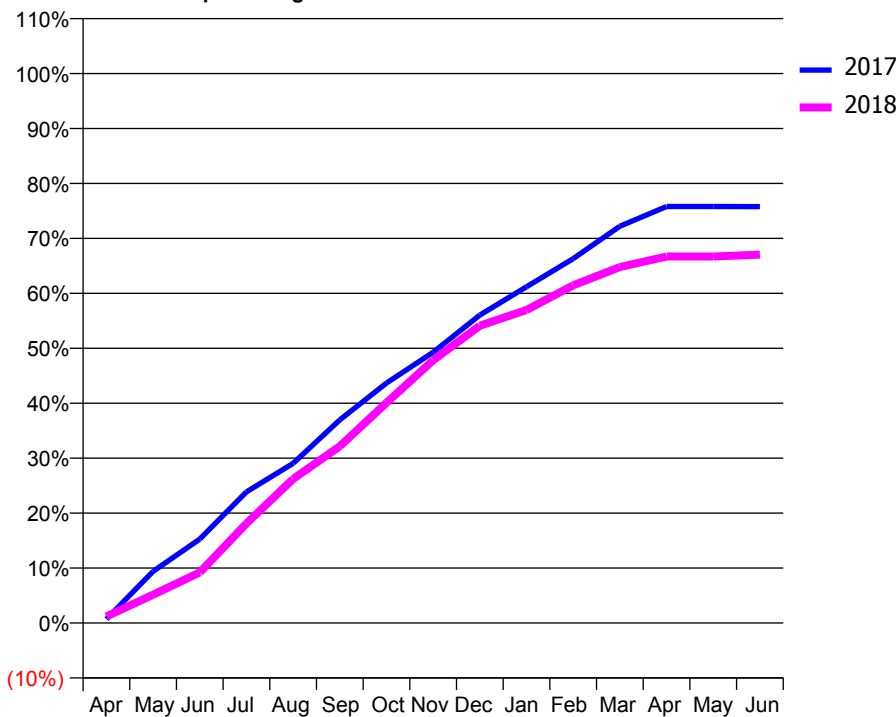
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 1,980 | |
| Quarter ending June 2017 | 1,849 | ↓ |
| Quarter ending September 2017 | 1,812 | ↓ |
| Quarter ending December 2017 | 1,796 | → |
| Quarter ending March 2018 | 1,648 | ↓ |
| Variance since March 2017 | (16.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 49 | 83 |
| May | 651 | 357 |
| June | 1,059 | 637 |
| July | 1,654 | 1,255 |
| August | 2,013 | 1,817 |
| September | 2,561 | 2,228 |
| October | 3,025 | 2,776 |
| November | 3,412 | 3,312 |
| December | 3,881 | 3,747 |
| January | 4,238 | 3,945 |
| February | 4,593 | 4,257 |
| March | 5,001 | 4,486 |
| April | 5,250 | 4,620 |
| May | 5,250 | 4,619 |
| June | 5,249 | 4,643 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 50 | 587 | 8.5% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 197 | 1,419 | 13.9% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 269 | 587 | 45.8% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 517 | 1,419 | 36.4% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 291 | 1,941 | 15.0% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 13 | 1,941 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 11 | 1,941 | 0.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

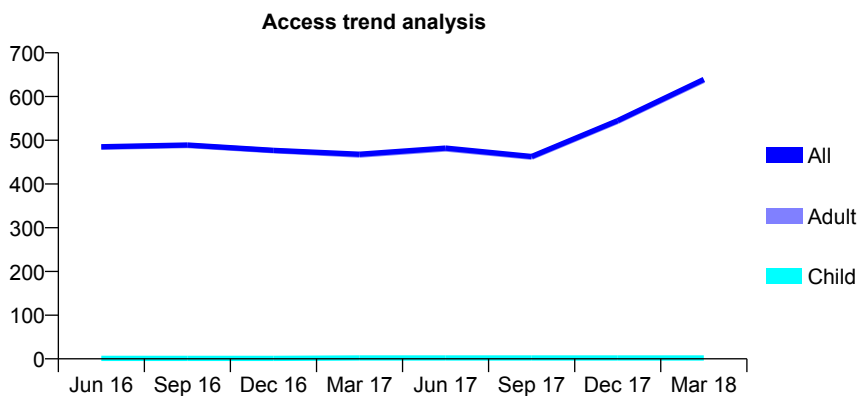
Q48 - Vital Signs At a Glance Contract Report for 190020/0002 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Danescroft Dental Practice Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2009 |
| Contract end date | |

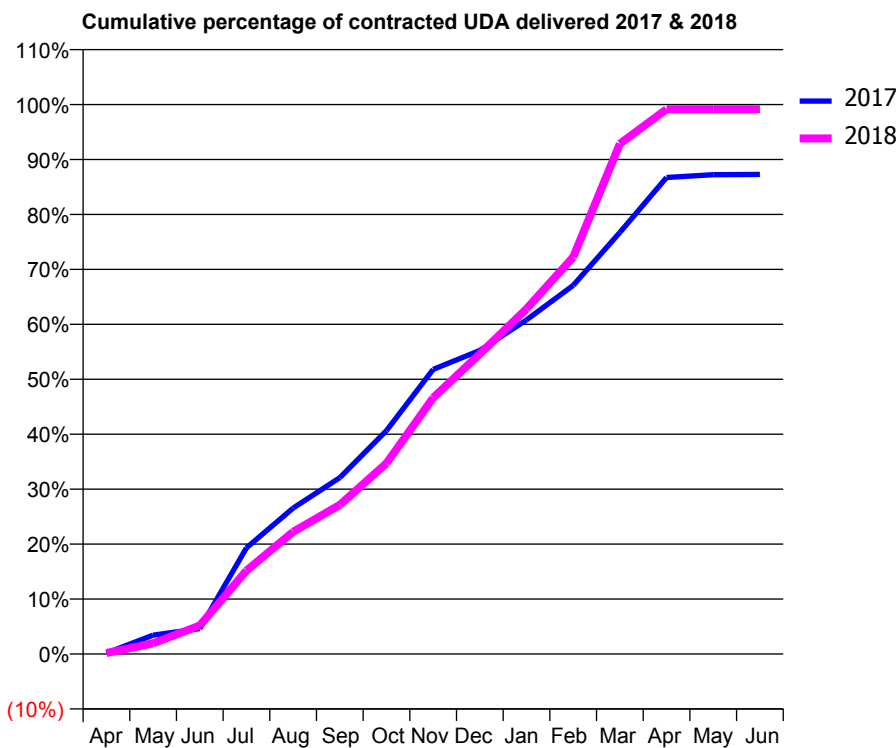
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 2,100 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £192,888.24 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 468 | |
| Quarter ending June 2017 | 482 | ↑ |
| Quarter ending September 2017 | 463 | ↓ |
| Quarter ending December 2017 | 545 | ↑ |
| Quarter ending March 2018 | 639 | ↑ |
| Variance since March 2017 | 36.5% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 4 | 4 |
| May | 72 | 41 |
| June | 97 | 109 |
| July | 406 | 319 |
| August | 558 | 467 |
| September | 674 | 570 |
| October | 854 | 729 |
| November | 1,088 | 979 |
| December | 1,160 | 1,147 |
| January | 1,277 | 1,319 |
| February | 1,409 | 1,517 |
| March | 1,611 | 1,950 |
| April | 1,821 | 2,082 |
| May | 1,832 | 2,082 |
| June | 1,833 | 2,082 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | N/A | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 28 | 540 | 5.2% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | N/A | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 54 | 540 | 10.0% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 481 | 0.0% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 481 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 6 | 481 | 1.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

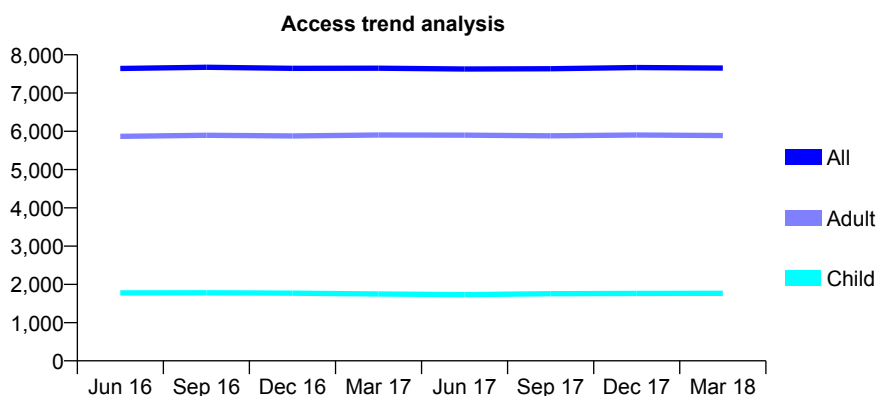
Q48 - Vital Signs At a Glance Contract Report for 190403/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | Chantastic Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 24,058 |
| Carry forward general activity (UDA) | 930 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £622,397.92 |

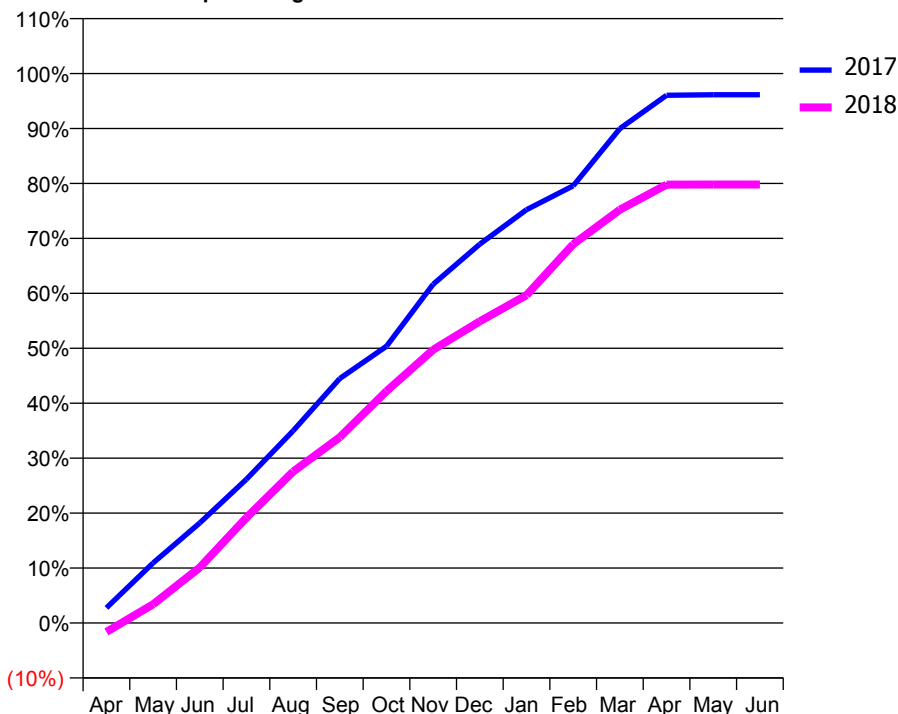
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,650 | |
| Quarter ending June 2017 | 7,628 | → |
| Quarter ending September 2017 | 7,636 | → |
| Quarter ending December 2017 | 7,668 | → |
| Quarter ending March 2018 | 7,654 | → |
| Variance since March 2017 | 0.1% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 662 | -395 |
| May | 2,628 | 819 |
| June | 4,382 | 2,433 |
| July | 6,298 | 4,612 |
| August | 8,417 | 6,628 |
| September | 10,704 | 8,136 |
| October | 12,117 | 10,147 |
| November | 14,834 | 11,967 |
| December | 16,590 | 13,211 |
| January | 18,095 | 14,352 |
| February | 19,139 | 16,583 |
| March | 21,647 | 18,095 |
| April | 23,103 | 19,194 |
| May | 23,127 | 19,202 |
| June | 23,128 | 19,202 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 102 | 2,435 | 4.2% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 749 | 7,420 | 10.1% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,410 | 2,435 | 57.9% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,959 | 7,420 | 53.4% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 836 | 9,832 | 8.5% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 27 | 9,832 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 89 | 9,832 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

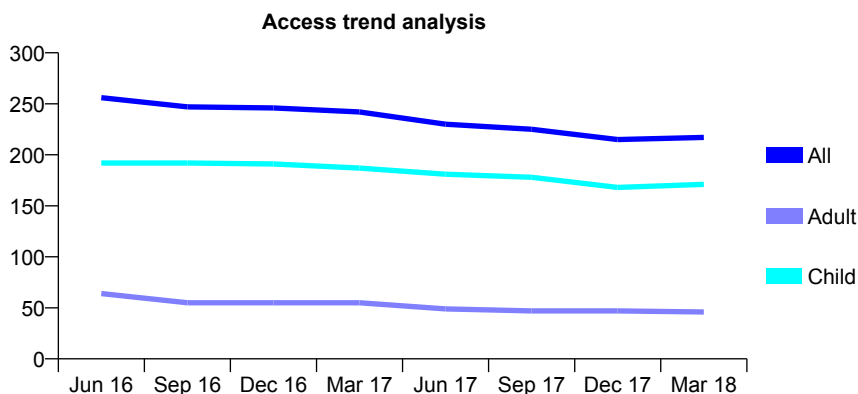
Q48 - Vital Signs At a Glance Contract Report for 190667/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | Rainford Dental Surgery Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £10,714.41 |

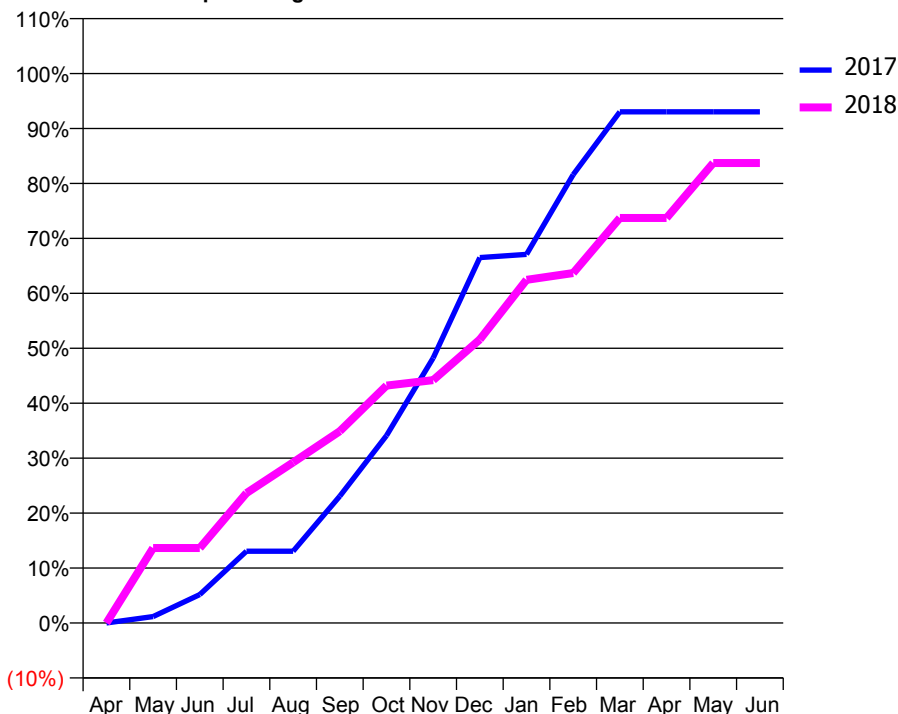
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 242 | |
| Quarter ending June 2017 | 230 | ↓ |
| Quarter ending September 2017 | 225 | ↓ |
| Quarter ending December 2017 | 215 | ↓ |
| Quarter ending March 2018 | 217 | → |
| Variance since March 2017 | (10.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 6 | 68 |
| June | 26 | 68 |
| July | 67 | 118 |
| August | 67 | 146 |
| September | 118 | 175 |
| October | 174 | 216 |
| November | 246 | 221 |
| December | 339 | 258 |
| January | 342 | 312 |
| February | 416 | 318 |
| March | 474 | 369 |
| April | 474 | 369 |
| May | 474 | 419 |
| June | 474 | 419 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 4 | 233 | 1.7% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 4 | 39 | 10.3% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 138 | 233 | 59.2% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 25 | 39 | 64.1% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 8 | 308 | 2.6% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 308 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 308 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

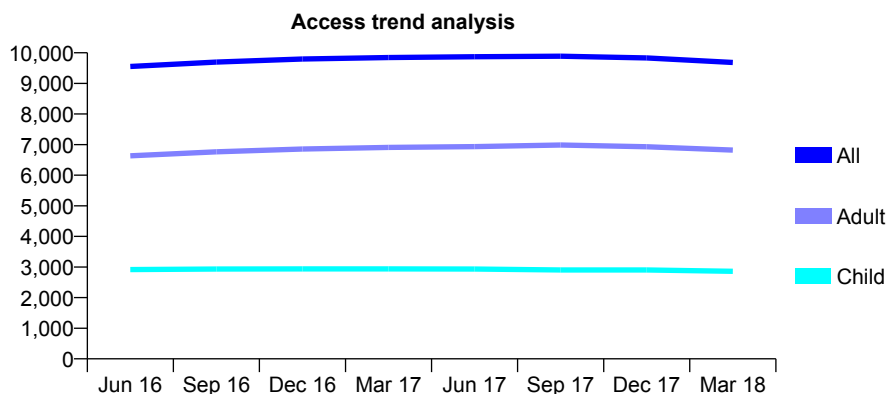
Q48 - Vital Signs At a Glance Contract Report for 190705/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | J E Thorpe and Associates Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 26,250 |
| Carry forward general activity (UDA) | 178 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £639,806.64 |

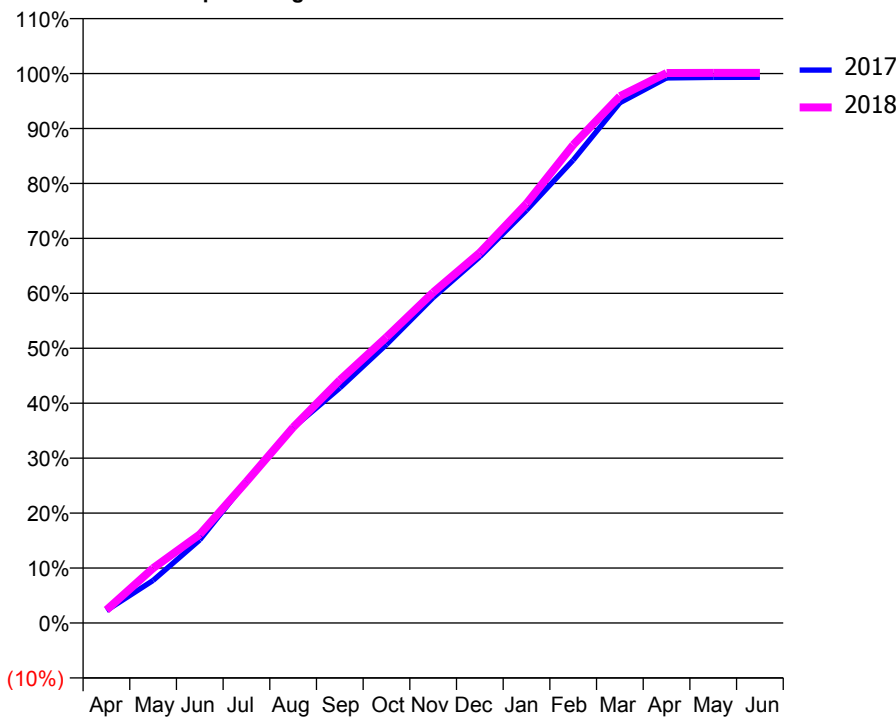
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 9,845 | |
| Quarter ending June 2017 | 9,872 | → |
| Quarter ending September 2017 | 9,891 | → |
| Quarter ending December 2017 | 9,833 | → |
| Quarter ending March 2018 | 9,683 | ↓ |
| Variance since March 2017 | (1.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 596 | 619 |
| May | 2,036 | 2,624 |
| June | 3,974 | 4,236 |
| July | 6,752 | 6,754 |
| August | 9,330 | 9,350 |
| September | 11,229 | 11,606 |
| October | 13,305 | 13,653 |
| November | 15,549 | 15,795 |
| December | 17,494 | 17,695 |
| January | 19,720 | 20,036 |
| February | 22,116 | 22,841 |
| March | 24,852 | 25,163 |
| April | 26,040 | 26,272 |
| May | 26,065 | 26,277 |
| June | 26,072 | 26,277 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 440 | 5,379 | 8.2% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,130 | 8,304 | 13.6% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,560 | 5,379 | 66.2% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,760 | 8,304 | 45.3% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 893 | 13,147 | 6.8% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 90 | 13,147 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 207 | 13,147 | 1.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 15 | 16 | 93.8% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 16 | 87.5% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

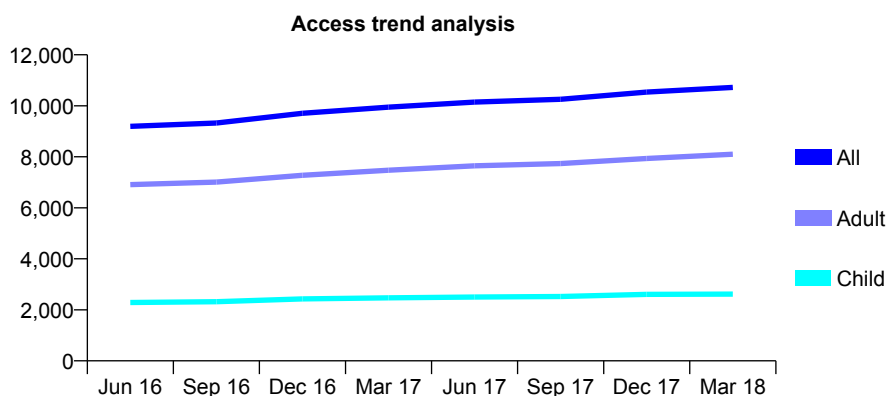
Q48 - Vital Signs At a Glance Contract Report for 190969/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Sheil Road Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 34,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £933,879.35 |

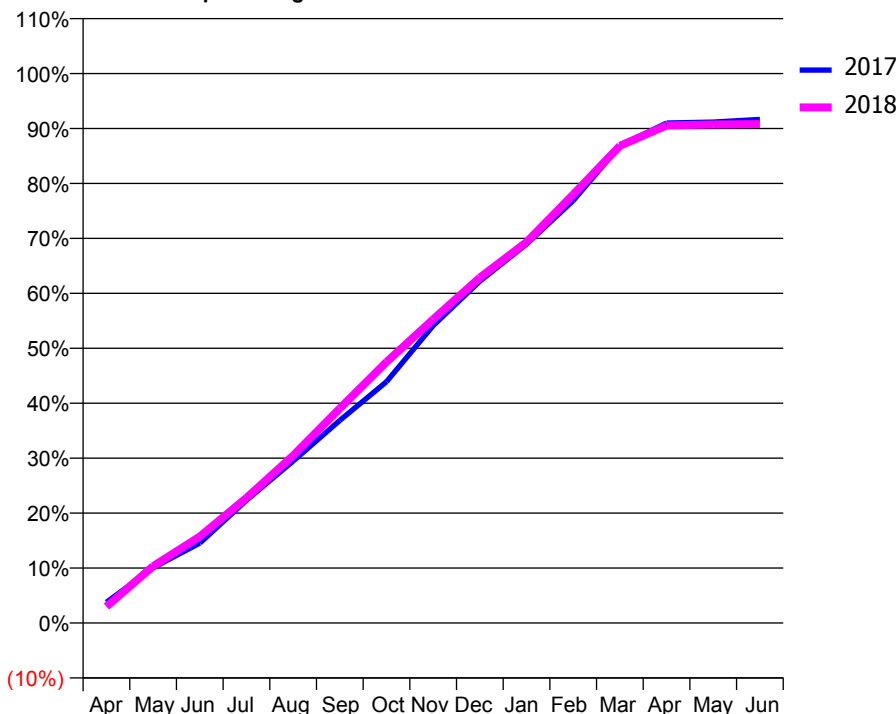
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 9,948 | |
| Quarter ending June 2017 | 10,148 | ↑ |
| Quarter ending September 2017 | 10,257 | → |
| Quarter ending December 2017 | 10,541 | ↑ |
| Quarter ending March 2018 | 10,721 | → |
| Variance since March 2017 | 7.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,306 | 1,035 |
| May | 3,468 | 3,571 |
| June | 5,015 | 5,427 |
| July | 7,705 | 7,858 |
| August | 10,171 | 10,513 |
| September | 12,722 | 13,471 |
| October | 15,146 | 16,390 |
| November | 18,675 | 19,068 |
| December | 21,461 | 21,687 |
| January | 23,787 | 23,912 |
| February | 26,515 | 26,906 |
| March | 29,963 | 29,958 |
| April | 31,390 | 31,240 |
| May | 31,451 | 31,300 |
| June | 31,613 | 31,321 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 325 | 3,469 | 9.4% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,850 | 10,313 | 17.9% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,658 | 3,469 | 47.8% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,234 | 10,313 | 41.1% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,974 | 13,082 | 15.1% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 70 | 13,082 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 95 | 13,082 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

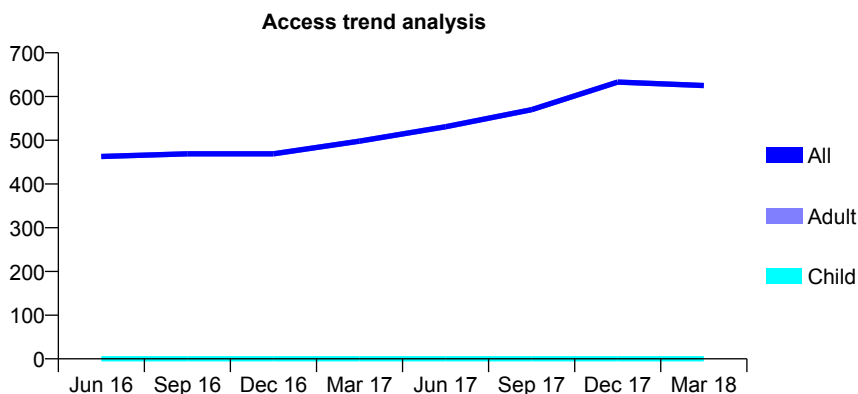
Q48 - Vital Signs At a Glance Contract Report for 190969/0002 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Sheil Road Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2010 |
| Contract end date | 31/03/2019 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,750 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £56,158.88 |

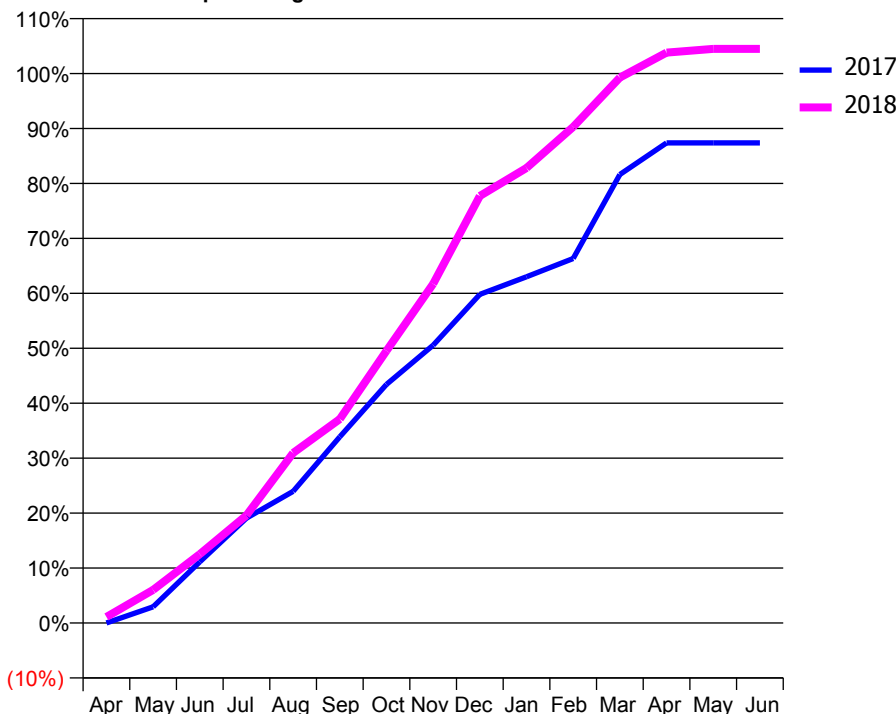
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 498 | |
| Quarter ending June 2017 | 531 | ↑ |
| Quarter ending September 2017 | 570 | ↑ |
| Quarter ending December 2017 | 633 | ↑ |
| Quarter ending March 2018 | 625 | ↓ |
| Variance since March 2017 | 25.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 19 |
| May | 52 | 105 |
| June | 195 | 219 |
| July | 334 | 343 |
| August | 419 | 542 |
| September | 593 | 650 |
| October | 760 | 867 |
| November | 885 | 1,080 |
| December | 1,046 | 1,360 |
| January | 1,103 | 1,449 |
| February | 1,161 | 1,580 |
| March | 1,428 | 1,737 |
| April | 1,529 | 1,817 |
| May | 1,529 | 1,829 |
| June | 1,529 | 1,829 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | N/A | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 41 | 526 | 7.8% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | N/A | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 87 | 526 | 16.5% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 63 | 515 | 12.2% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 515 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 9 | 515 | 1.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

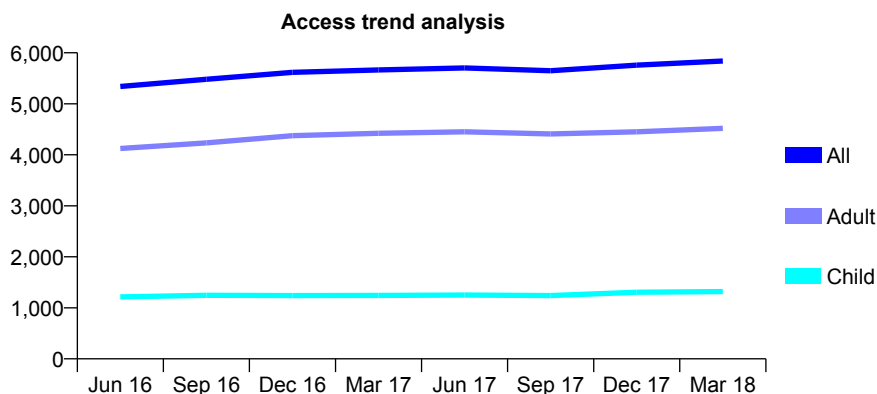
Q48 - Vital Signs At a Glance Contract Report for 193003/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Aintree Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,439 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £527,334.92 |

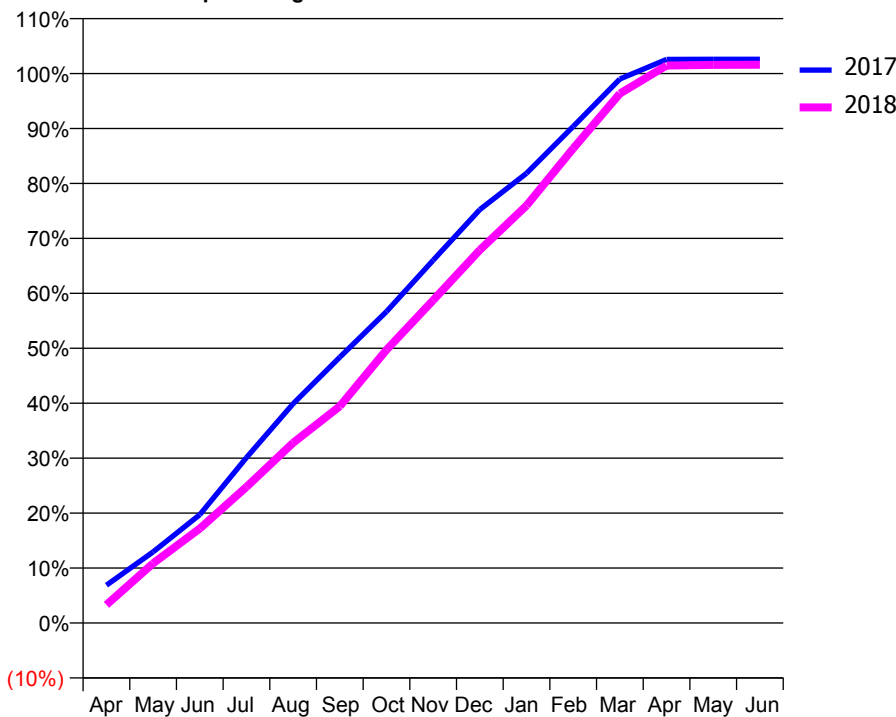
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,665 | |
| Quarter ending June 2017 | 5,702 | → |
| Quarter ending September 2017 | 5,649 | → |
| Quarter ending December 2017 | 5,757 | → |
| Quarter ending March 2018 | 5,839 | → |
| Variance since March 2017 | 3.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,432 | 678 |
| May | 2,698 | 2,221 |
| June | 4,112 | 3,515 |
| July | 6,274 | 5,062 |
| August | 8,320 | 6,702 |
| September | 10,083 | 8,062 |
| October | 11,816 | 10,158 |
| November | 13,766 | 12,007 |
| December | 15,685 | 13,876 |
| January | 17,061 | 15,526 |
| February | 18,837 | 17,651 |
| March | 20,638 | 19,695 |
| April | 21,384 | 20,734 |
| May | 21,390 | 20,761 |
| June | 21,387 | 20,763 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 129 | 1,898 | 6.8% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 723 | 5,310 | 13.6% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,022 | 1,898 | 53.8% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,151 | 5,310 | 40.5% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 578 | 7,255 | 8.0% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 49 | 7,255 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 116 | 7,255 | 1.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 14 | 92.9% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 14 | 64.3% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

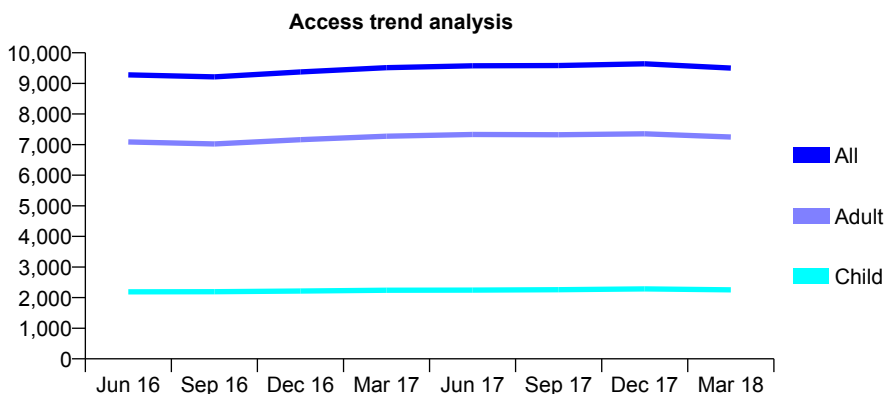
Q48 - Vital Signs At a Glance Contract Report for 195294/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | Deacon Dental Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 33,226 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £946,117.87 |

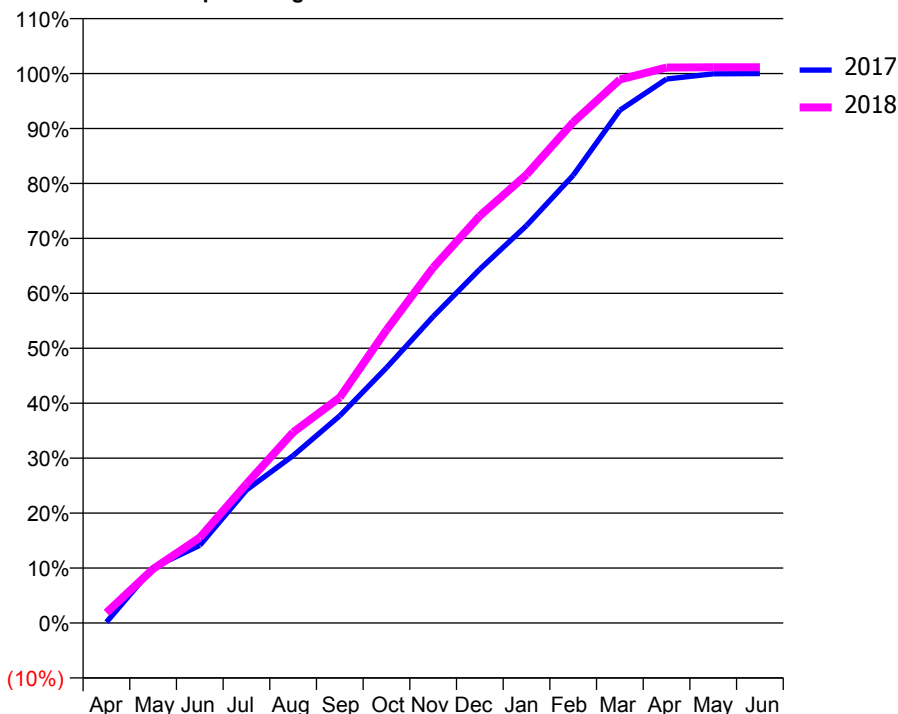
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 9,514 | |
| Quarter ending June 2017 | 9,576 | → |
| Quarter ending September 2017 | 9,583 | → |
| Quarter ending December 2017 | 9,640 | → |
| Quarter ending March 2018 | 9,503 | ↓ |
| Variance since March 2017 | (0.1%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 54 | 624 |
| May | 3,355 | 3,272 |
| June | 4,696 | 5,162 |
| July | 8,044 | 8,418 |
| August | 10,130 | 11,536 |
| September | 12,537 | 13,642 |
| October | 15,447 | 17,721 |
| November | 18,539 | 21,495 |
| December | 21,402 | 24,619 |
| January | 24,047 | 27,115 |
| February | 27,081 | 30,281 |
| March | 31,024 | 32,860 |
| April | 32,908 | 33,585 |
| May | 33,228 | 33,602 |
| June | 33,243 | 33,603 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 438 | 4,213 | 10.4% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,061 | 10,102 | 20.4% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,627 | 4,213 | 62.4% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,601 | 10,102 | 45.5% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,445 | 13,830 | 10.4% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 170 | 13,830 | 1.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 181 | 13,830 | 1.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 15 | 15 | 100.0% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 15 | 80.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

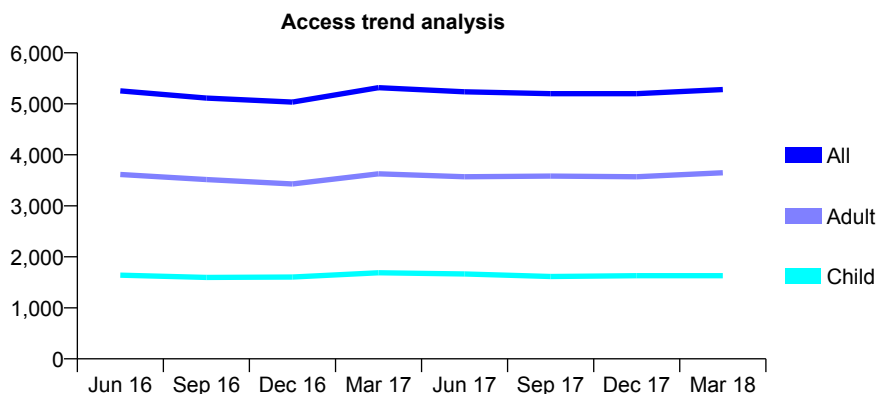
Q48 - Vital Signs At a Glance Contract Report for 197246/0001 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | Bennett and McGinty |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,282 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £394,290.79 |

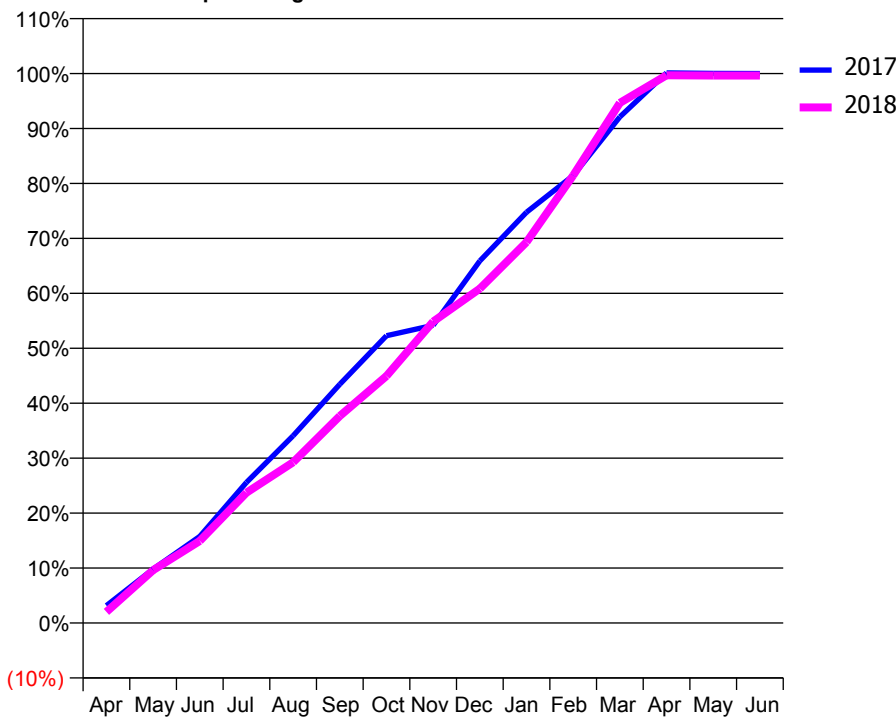
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,316 | |
| Quarter ending June 2017 | 5,234 | ↓ |
| Quarter ending September 2017 | 5,199 | → |
| Quarter ending December 2017 | 5,198 | → |
| Quarter ending March 2018 | 5,279 | → |
| Variance since March 2017 | (0.7%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 485 | 311 |
| May | 1,504 | 1,472 |
| June | 2,415 | 2,282 |
| July | 3,918 | 3,625 |
| August | 5,220 | 4,472 |
| September | 6,654 | 5,759 |
| October | 8,007 | 6,869 |
| November | 8,298 | 8,382 |
| December | 10,093 | 9,298 |
| January | 11,447 | 10,595 |
| February | 12,470 | 12,447 |
| March | 14,104 | 14,464 |
| April | 15,331 | 15,234 |
| May | 15,318 | 15,225 |
| June | 15,315 | 15,225 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 192 | 1,990 | 9.6% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 920 | 4,558 | 20.2% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 850 | 1,990 | 42.7% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,689 | 4,558 | 37.1% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 790 | 6,236 | 12.7% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 102 | 6,236 | 1.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 34 | 6,236 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

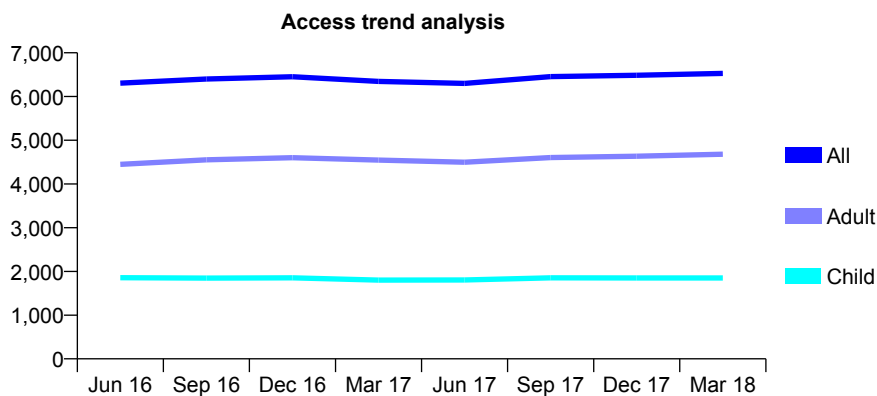
Q48 - Vital Signs At a Glance Contract Report for 197289/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | PJ Beard & Associates Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,288 |
| Carry forward general activity (UDA) | 81 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £460,041.16 |

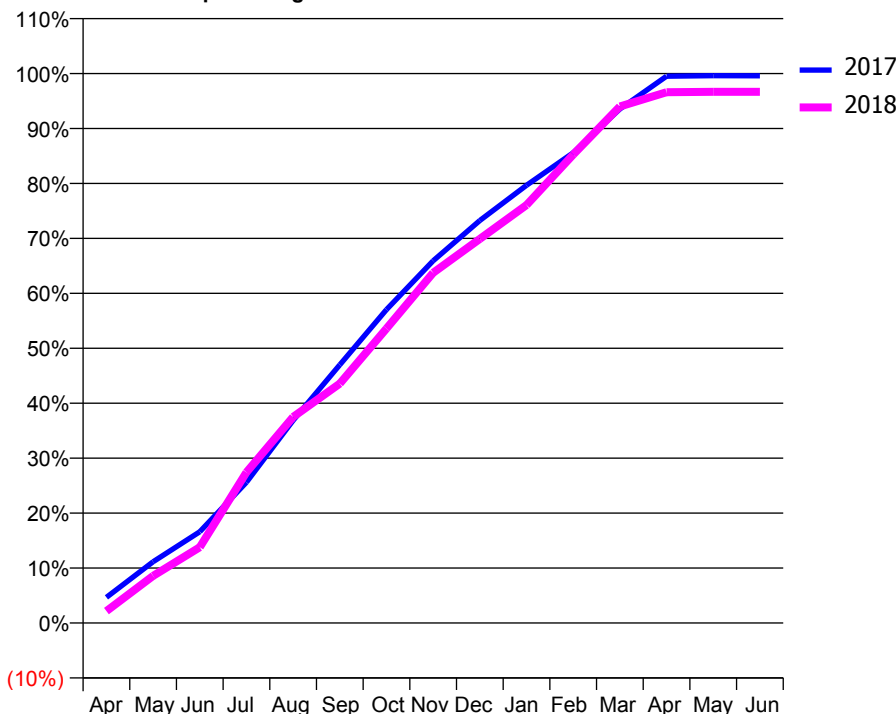
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,347 | |
| Quarter ending June 2017 | 6,300 | → |
| Quarter ending September 2017 | 6,456 | ↑ |
| Quarter ending December 2017 | 6,485 | → |
| Quarter ending March 2018 | 6,530 | → |
| Variance since March 2017 | 2.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 903 | 419 |
| May | 2,153 | 1,654 |
| June | 3,203 | 2,663 |
| July | 4,942 | 5,293 |
| August | 7,114 | 7,236 |
| September | 9,066 | 8,402 |
| October | 11,004 | 10,339 |
| November | 12,717 | 12,295 |
| December | 14,129 | 13,484 |
| January | 15,366 | 14,669 |
| February | 16,508 | 16,442 |
| March | 18,043 | 18,129 |
| April | 19,194 | 18,630 |
| May | 19,210 | 18,643 |
| June | 19,207 | 18,643 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 239 | 3,104 | 7.7% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 929 | 6,046 | 15.4% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,009 | 3,104 | 64.7% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,593 | 6,046 | 42.9% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 781 | 8,836 | 8.8% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 61 | 8,836 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 188 | 8,836 | 2.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

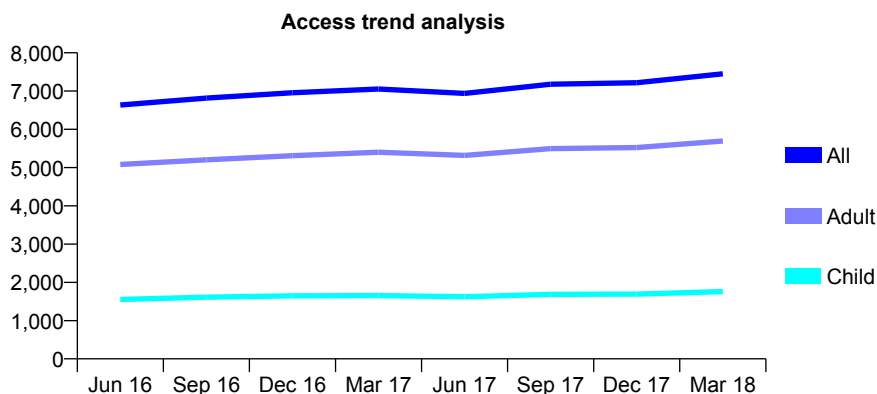
Q48 - Vital Signs At a Glance Contract Report for 198633/0002 - Year end March 2018

| | |
|----------------------|------------------------|
| Name or company name | Mr O Butt & Mrs S Alam |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,345 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £576,523.21 |

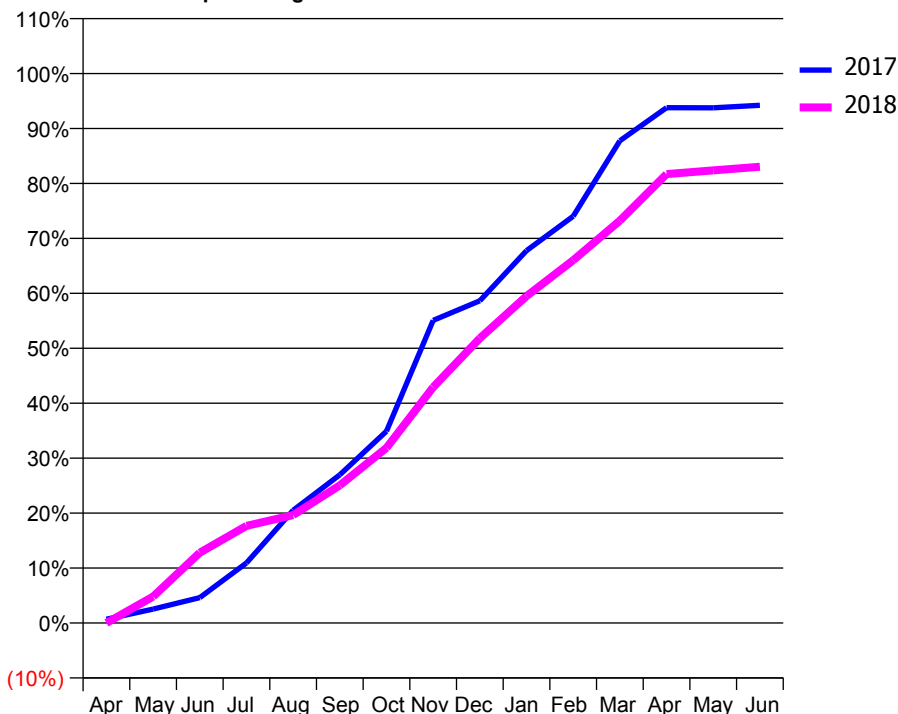
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,055 | |
| Quarter ending June 2017 | 6,940 | ↓ |
| Quarter ending September 2017 | 7,180 | ↑ |
| Quarter ending December 2017 | 7,216 | → |
| Quarter ending March 2018 | 7,452 | ↑ |
| Variance since March 2017 | 5.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 153 | 0 |
| May | 567 | 1,076 |
| June | 1,033 | 2,860 |
| July | 2,444 | 3,951 |
| August | 4,583 | 4,388 |
| September | 6,029 | 5,598 |
| October | 7,799 | 7,124 |
| November | 12,309 | 9,589 |
| December | 13,104 | 11,578 |
| January | 15,140 | 13,295 |
| February | 16,540 | 14,749 |
| March | 19,608 | 16,363 |
| April | 20,955 | 18,254 |
| May | 20,952 | 18,406 |
| June | 21,053 | 18,554 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 172 | 2,465 | 7.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,010 | 7,370 | 13.7% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,456 | 2,465 | 59.1% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,725 | 7,370 | 50.5% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 871 | 9,479 | 9.2% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 84 | 9,479 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 58 | 9,479 | 0.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 20 | 22 | 90.9% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 21 | 22 | 95.5% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

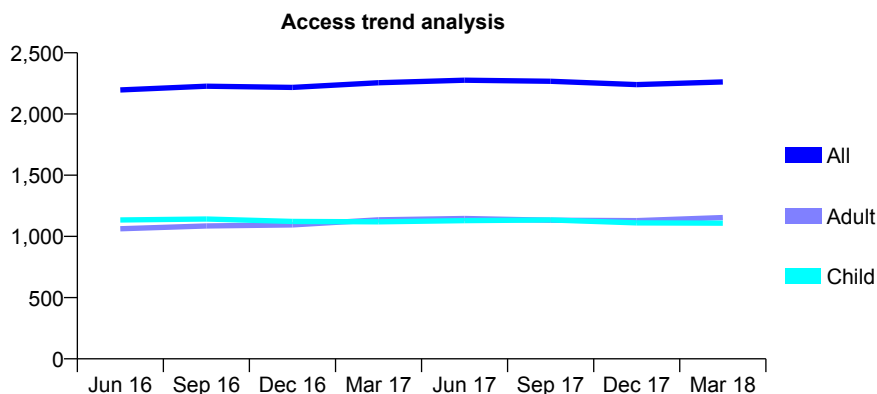
Q48 - Vital Signs At a Glance Contract Report for 199354/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Aigburth Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,357 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £222,404.38 |

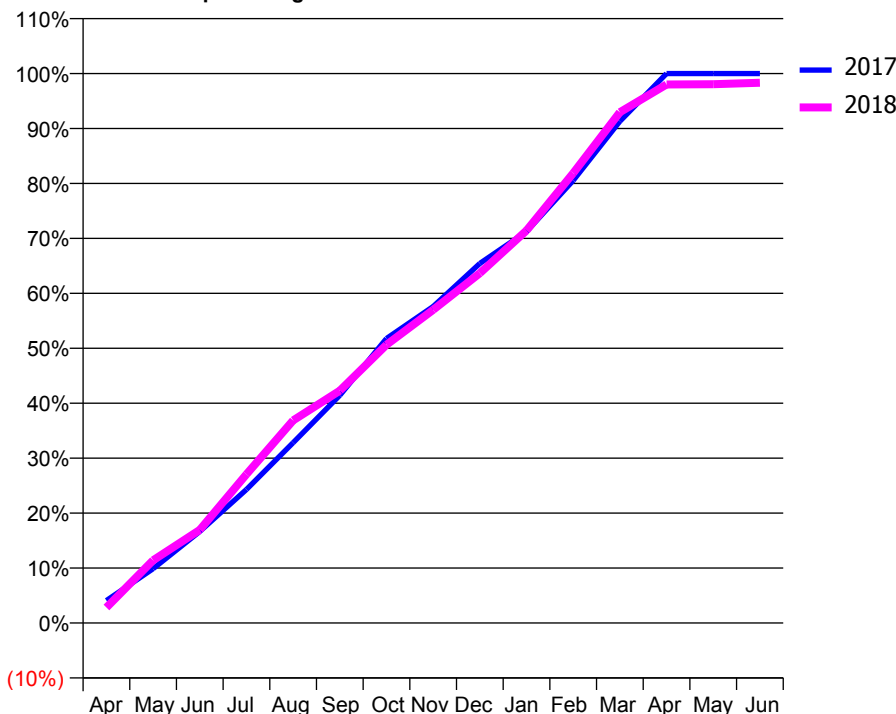
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,255 | |
| Quarter ending June 2017 | 2,276 | → |
| Quarter ending September 2017 | 2,267 | → |
| Quarter ending December 2017 | 2,240 | ↓ |
| Quarter ending March 2018 | 2,262 | → |
| Variance since March 2017 | 0.3% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 264 | 180 |
| May | 637 | 726 |
| June | 1,075 | 1,078 |
| July | 1,566 | 1,720 |
| August | 2,117 | 2,344 |
| September | 2,672 | 2,687 |
| October | 3,338 | 3,219 |
| November | 3,714 | 3,623 |
| December | 4,219 | 4,047 |
| January | 4,593 | 4,541 |
| February | 5,192 | 5,205 |
| March | 5,887 | 5,909 |
| April | 6,448 | 6,230 |
| May | 6,448 | 6,233 |
| June | 6,448 | 6,250 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 146 | 1,716 | 8.5% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 236 | 1,426 | 16.5% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 961 | 1,716 | 56.0% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 662 | 1,426 | 46.4% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 173 | 3,087 | 5.6% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 3,087 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 66 | 3,087 | 2.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

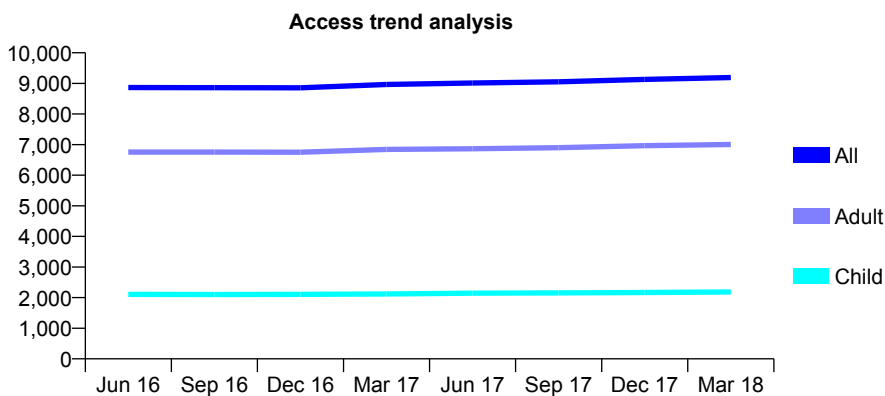
Q48 - Vital Signs At a Glance Contract Report for 199605/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | Chantastic Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

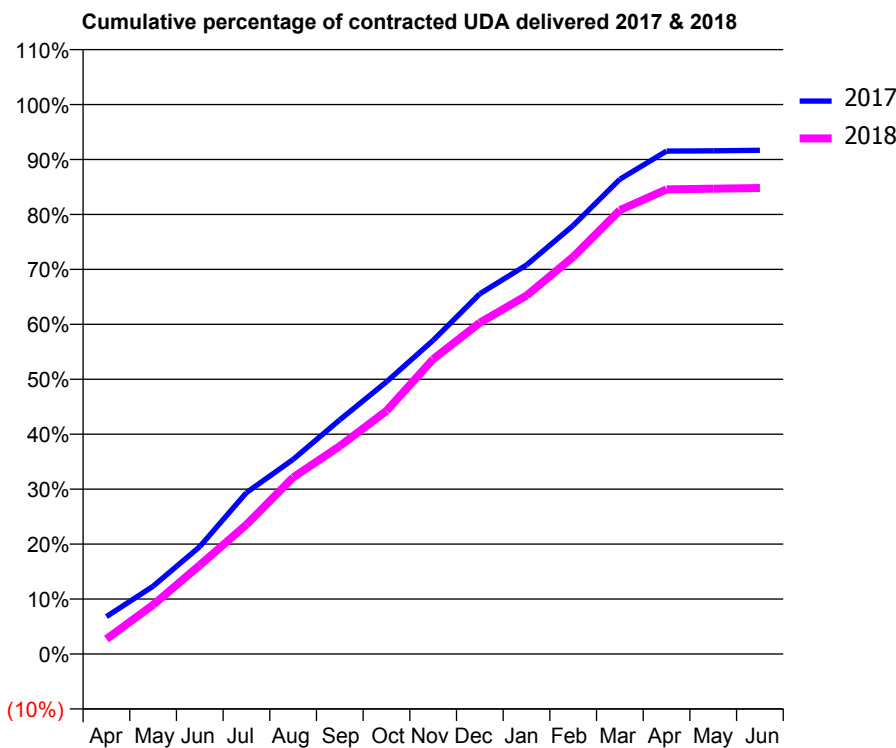
| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 35,375 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,142,952.10 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 8,963 | |
| Quarter ending June 2017 | 9,011 | → |
| Quarter ending September 2017 | 9,054 | → |
| Quarter ending December 2017 | 9,131 | → |
| Quarter ending March 2018 | 9,190 | → |
| Variance since March 2017 | 2.5% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,411 | 968 |
| May | 4,365 | 3,164 |
| June | 6,912 | 5,725 |
| July | 10,389 | 8,335 |
| August | 12,532 | 11,367 |
| September | 15,079 | 13,387 |
| October | 17,523 | 15,653 |
| November | 20,196 | 18,983 |
| December | 23,187 | 21,329 |
| January | 25,045 | 23,067 |
| February | 27,583 | 25,572 |
| March | 30,566 | 28,576 |
| April | 32,378 | 29,916 |
| May | 32,391 | 29,954 |
| June | 32,423 | 30,000 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 374 | 3,431 | 10.9% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,135 | 8,772 | 12.9% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,892 | 3,431 | 55.1% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,196 | 8,772 | 47.8% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,149 | 12,133 | 9.5% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 164 | 12,133 | 1.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 87 | 12,133 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | 100.0% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 12 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

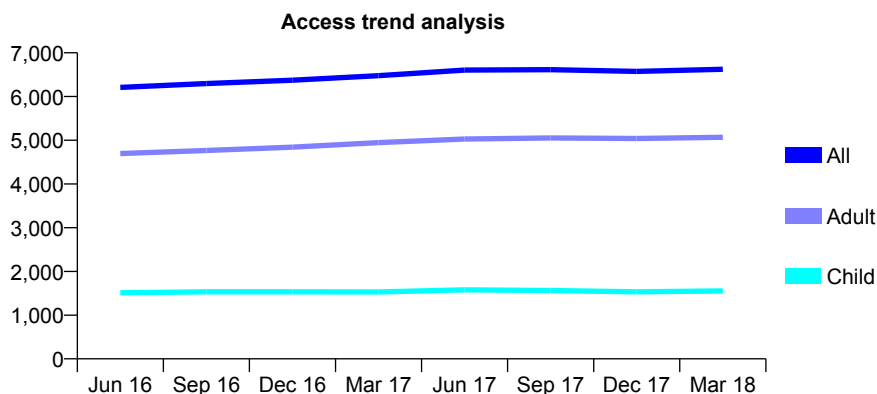
Q48 - Vital Signs At a Glance Contract Report for 199796/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | Stanley Villas Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,074 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £645,063.58 |

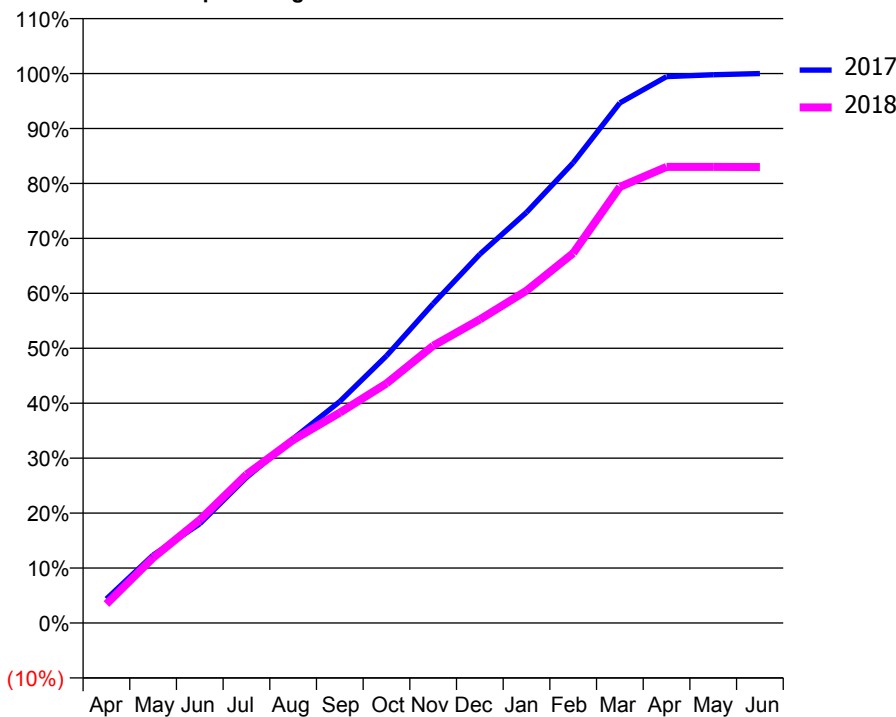
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,477 | |
| Quarter ending June 2017 | 6,606 | → |
| Quarter ending September 2017 | 6,615 | → |
| Quarter ending December 2017 | 6,575 | → |
| Quarter ending March 2018 | 6,622 | → |
| Variance since March 2017 | 2.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 975 | 761 |
| May | 2,748 | 2,621 |
| June | 4,011 | 4,145 |
| July | 5,881 | 5,967 |
| August | 7,451 | 7,351 |
| September | 8,957 | 8,451 |
| October | 10,796 | 9,623 |
| November | 12,905 | 11,137 |
| December | 14,904 | 12,193 |
| January | 16,598 | 13,350 |
| February | 18,602 | 14,855 |
| March | 21,019 | 17,520 |
| April | 22,082 | 18,320 |
| May | 22,159 | 18,320 |
| June | 22,208 | 18,319 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 143 | 2,001 | 7.1% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 631 | 5,992 | 10.5% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,066 | 2,001 | 53.3% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,998 | 5,992 | 50.0% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 544 | 7,857 | 6.9% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 48 | 7,857 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 121 | 7,857 | 1.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 16 | 16 | 100.0% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 16 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

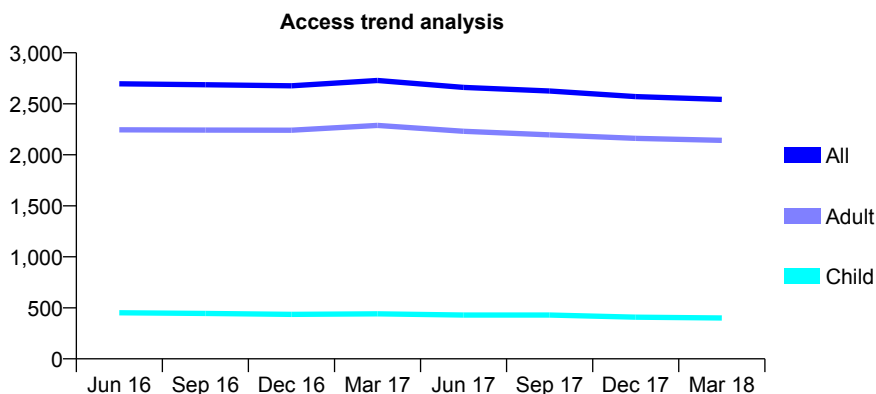
Q48 - Vital Signs At a Glance Contract Report for 209341/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | Mr Peter George |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,253 |
| Carry forward general activity (UDA) | 50 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £176,008.29 |

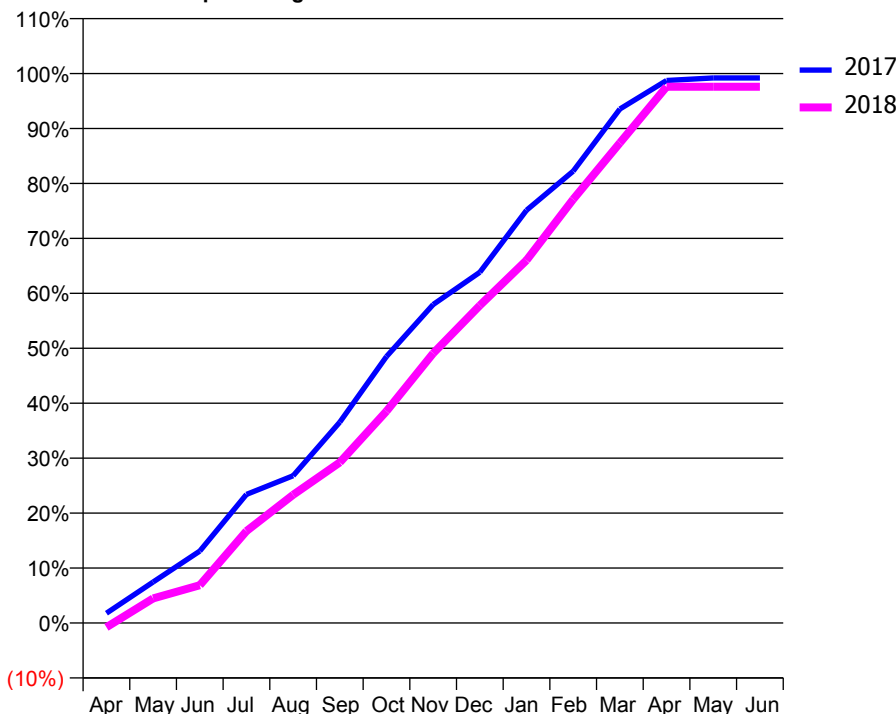
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,729 | |
| Quarter ending June 2017 | 2,661 | ↓ |
| Quarter ending September 2017 | 2,625 | ↓ |
| Quarter ending December 2017 | 2,570 | ↓ |
| Quarter ending March 2018 | 2,543 | ↓ |
| Variance since March 2017 | (6.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 112 | -50 |
| May | 467 | 280 |
| June | 819 | 431 |
| July | 1,463 | 1,046 |
| August | 1,676 | 1,458 |
| September | 2,285 | 1,828 |
| October | 3,032 | 2,410 |
| November | 3,625 | 3,069 |
| December | 3,991 | 3,614 |
| January | 4,697 | 4,128 |
| February | 5,142 | 4,822 |
| March | 5,849 | 5,464 |
| April | 6,174 | 6,102 |
| May | 6,203 | 6,102 |
| June | 6,203 | 6,102 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 36 | 451 | 8.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 353 | 2,215 | 15.9% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 153 | 451 | 33.9% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 670 | 2,215 | 30.2% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 348 | 2,728 | 12.8% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 7 | 2,728 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 33 | 2,728 | 1.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

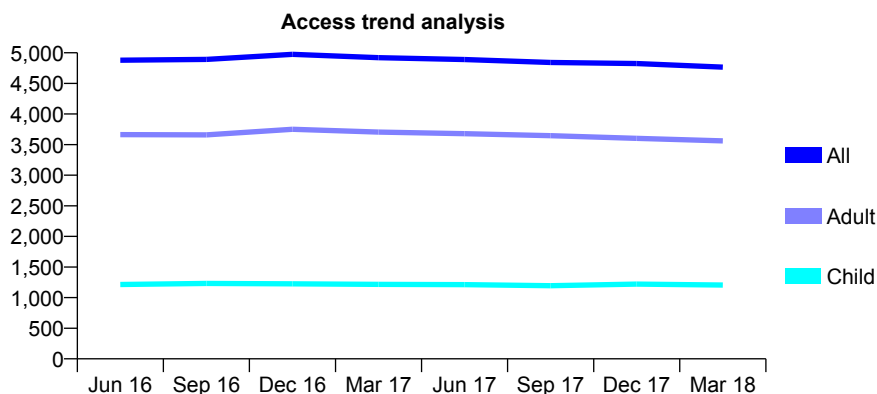
Q48 - Vital Signs At a Glance Contract Report for 221244/0002 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR MJ FARANDOS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 17,195 |
| Carry forward general activity (UDA) | 687 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £443,648.10 |

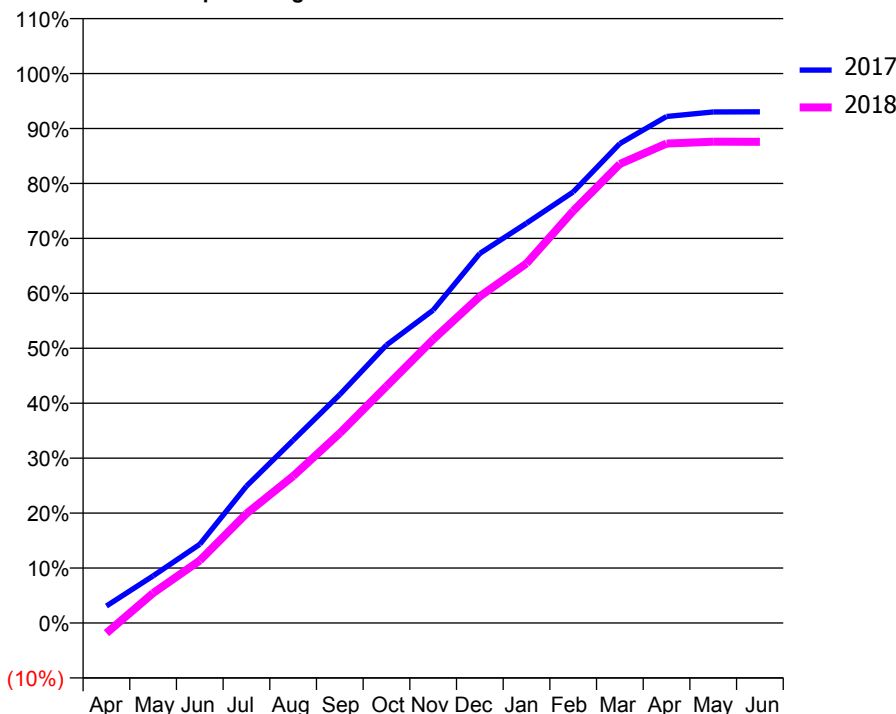
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,921 | |
| Quarter ending June 2017 | 4,891 | → |
| Quarter ending September 2017 | 4,841 | ↓ |
| Quarter ending December 2017 | 4,824 | → |
| Quarter ending March 2018 | 4,766 | ↓ |
| Variance since March 2017 | (3.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 530 | -320 |
| May | 1,474 | 937 |
| June | 2,465 | 1,954 |
| July | 4,283 | 3,425 |
| August | 5,718 | 4,595 |
| September | 7,151 | 5,940 |
| October | 8,697 | 7,409 |
| November | 9,793 | 8,872 |
| December | 11,564 | 10,223 |
| January | 12,511 | 11,250 |
| February | 13,490 | 12,897 |
| March | 15,002 | 14,364 |
| April | 15,852 | 15,005 |
| May | 15,991 | 15,061 |
| June | 15,994 | 15,057 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 117 | 1,433 | 8.2% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 835 | 4,341 | 19.2% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 560 | 1,433 | 39.1% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,469 | 4,341 | 33.8% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 482 | 5,595 | 8.6% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 59 | 5,595 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 75 | 5,595 | 1.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

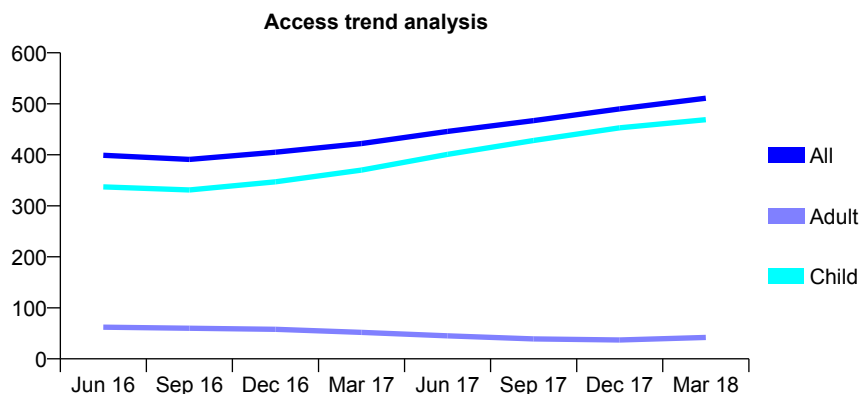
Q48 - Vital Signs At a Glance Contract Report for 231576/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR DJ GARMORY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

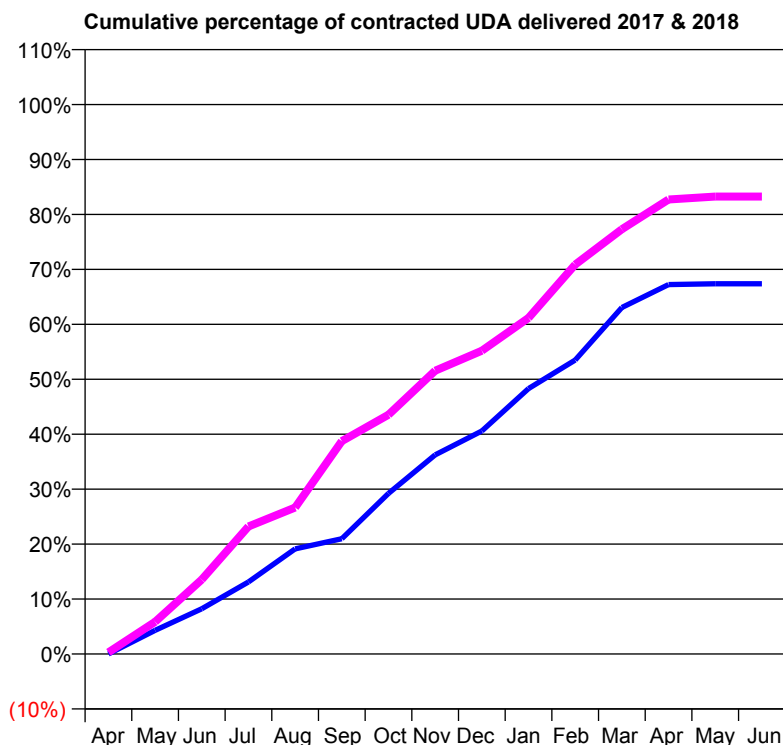
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,300 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £30,061.38 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 422 | |
| Quarter ending June 2017 | 446 | ↑ |
| Quarter ending September 2017 | 467 | ↑ |
| Quarter ending December 2017 | 490 | ↑ |
| Quarter ending March 2018 | 511 | ↑ |
| Variance since March 2017 | 21.1% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 4 |
| May | 56 | 76 |
| June | 107 | 176 |
| July | 171 | 302 |
| August | 249 | 346 |
| September | 273 | 504 |
| October | 380 | 566 |
| November | 471 | 670 |
| December | 528 | 717 |
| January | 628 | 795 |
| February | 695 | 921 |
| March | 820 | 1,005 |
| April | 874 | 1,075 |
| May | 876 | 1,082 |
| June | 876 | 1,082 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 96 | 763 | 12.6% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 412 | 763 | 54.0% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 40 | 766 | 5.2% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 766 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 766 | 0.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

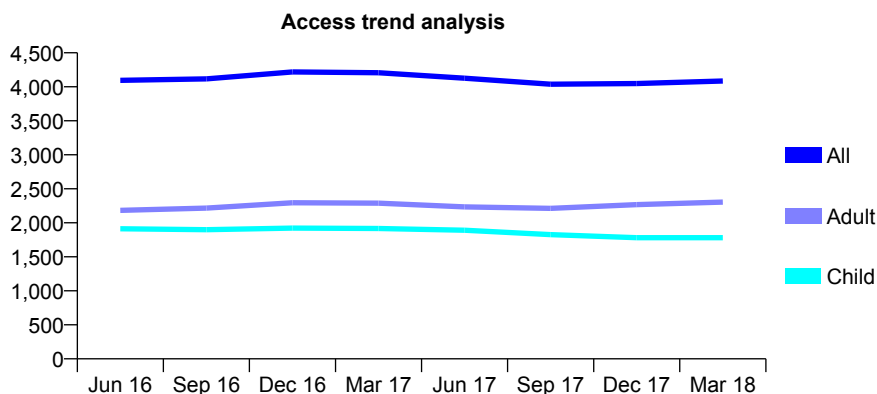
Q48 - Vital Signs At a Glance Contract Report for 243973/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR S SHARMA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

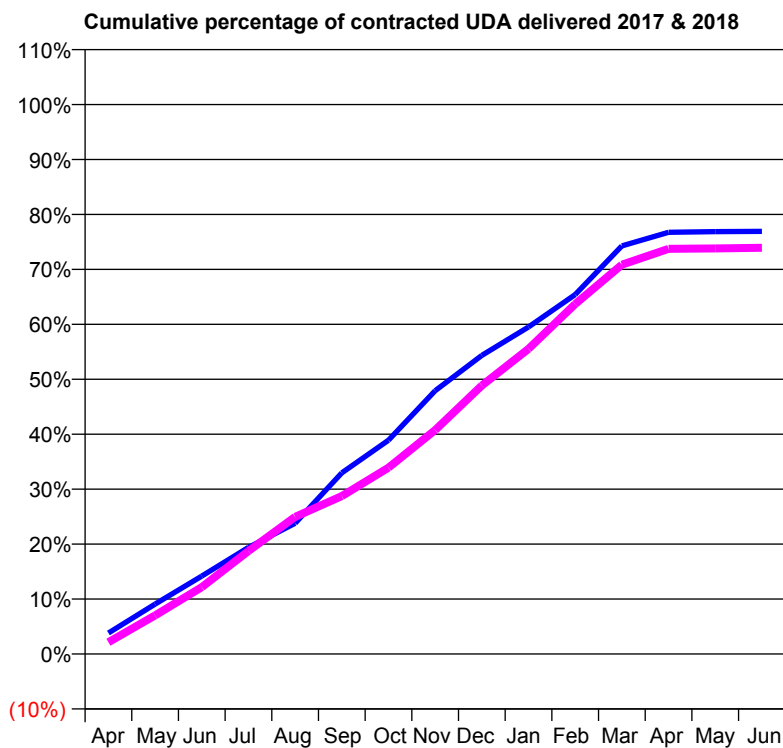
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,950 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £334,122.87 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,207 | |
| Quarter ending June 2017 | 4,126 | ↓ |
| Quarter ending September 2017 | 4,038 | ↓ |
| Quarter ending December 2017 | 4,049 | → |
| Quarter ending March 2018 | 4,086 | → |
| Variance since March 2017 | (2.9%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 495 | 279 |
| May | 1,176 | 911 |
| June | 1,837 | 1,575 |
| July | 2,514 | 2,429 |
| August | 3,080 | 3,234 |
| September | 4,271 | 3,724 |
| October | 5,038 | 4,392 |
| November | 6,206 | 5,278 |
| December | 7,038 | 6,328 |
| January | 7,708 | 7,192 |
| February | 8,472 | 8,248 |
| March | 9,617 | 9,175 |
| April | 9,940 | 9,548 |
| May | 9,955 | 9,559 |
| June | 9,961 | 9,574 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 186 | 2,283 | 8.1% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 463 | 2,457 | 18.8% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,223 | 2,283 | 53.6% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 771 | 2,457 | 31.4% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 586 | 4,813 | 12.2% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 15 | 4,813 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 16 | 4,813 | 0.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 1 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

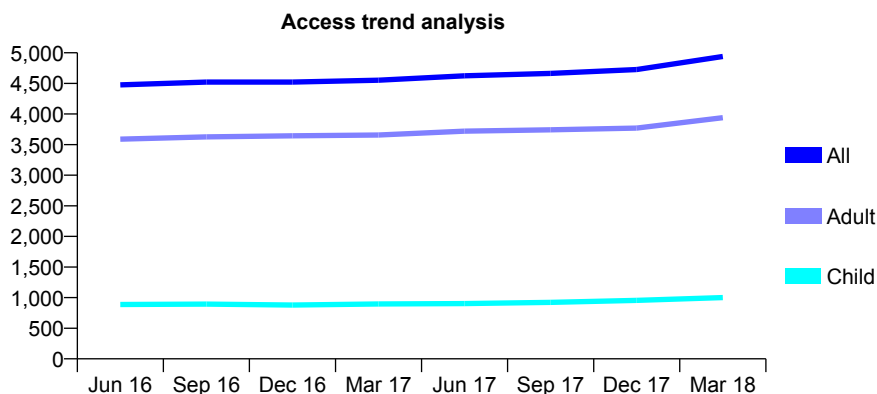
Q48 - Vital Signs At a Glance Contract Report for 277479/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR JR HYSLOP |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

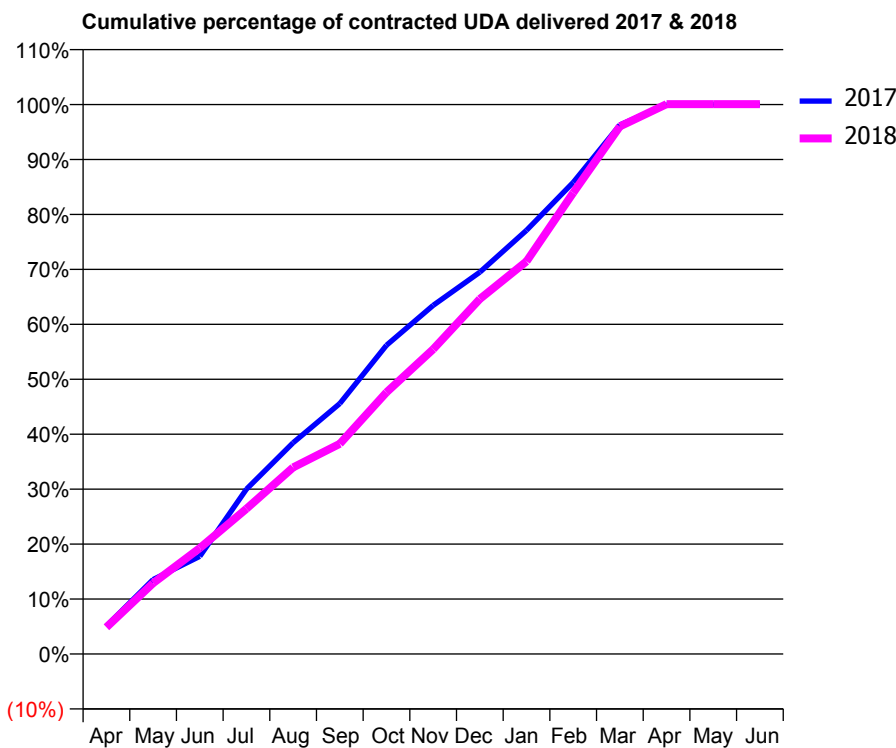
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 17,501 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £500,278.88 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,553 | |
| Quarter ending June 2017 | 4,625 | → |
| Quarter ending September 2017 | 4,663 | → |
| Quarter ending December 2017 | 4,726 | → |
| Quarter ending March 2018 | 4,939 | ↑ |
| Variance since March 2017 | 8.5% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 897 | 852 |
| May | 2,382 | 2,257 |
| June | 3,121 | 3,374 |
| July | 5,269 | 4,627 |
| August | 6,754 | 5,943 |
| September | 8,007 | 6,695 |
| October | 9,868 | 8,334 |
| November | 11,143 | 9,708 |
| December | 12,201 | 11,308 |
| January | 13,543 | 12,505 |
| February | 15,072 | 14,687 |
| March | 16,908 | 16,803 |
| April | 17,561 | 17,514 |
| May | 17,561 | 17,514 |
| June | 17,561 | 17,514 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 114 | 1,744 | 6.5% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 813 | 5,882 | 13.8% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,146 | 1,744 | 65.7% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,582 | 5,882 | 60.9% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 696 | 7,655 | 9.1% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 36 | 7,655 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 62 | 7,655 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 10 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

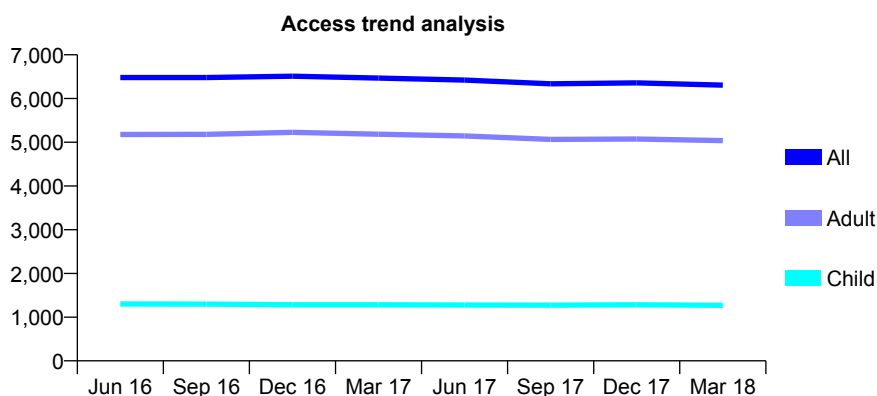
Q48 - Vital Signs At a Glance Contract Report for 301299/0004 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR KH TSAO |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2012 |
| Contract end date | |

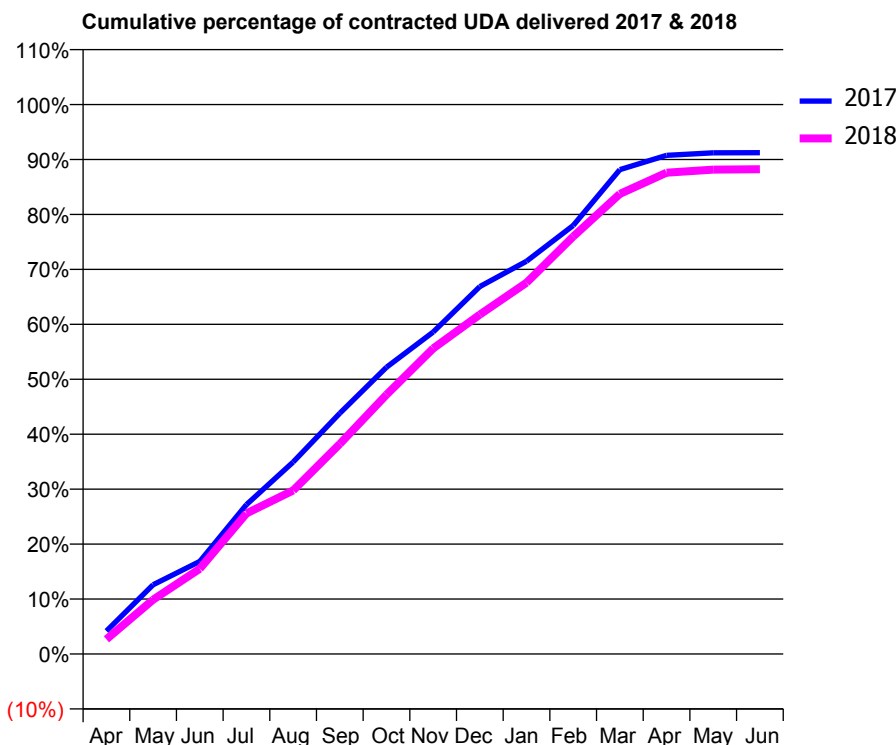
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 23,370 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £528,680.20 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,467 | |
| Quarter ending June 2017 | 6,422 | → |
| Quarter ending September 2017 | 6,338 | ↓ |
| Quarter ending December 2017 | 6,358 | → |
| Quarter ending March 2018 | 6,305 | → |
| Variance since March 2017 | (2.5%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 979 | 627 |
| May | 2,945 | 2,309 |
| June | 3,938 | 3,628 |
| July | 6,356 | 5,981 |
| August | 8,165 | 6,956 |
| September | 10,240 | 8,935 |
| October | 12,195 | 11,030 |
| November | 13,695 | 12,995 |
| December | 15,624 | 14,435 |
| January | 16,703 | 15,791 |
| February | 18,226 | 17,755 |
| March | 20,599 | 19,566 |
| April | 21,206 | 20,468 |
| May | 21,315 | 20,602 |
| June | 21,319 | 20,616 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 194 | 1,751 | 11.1% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,068 | 6,194 | 17.2% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 857 | 1,751 | 48.9% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,430 | 6,194 | 39.2% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,171 | 8,010 | 14.6% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 56 | 8,010 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 93 | 8,010 | 1.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

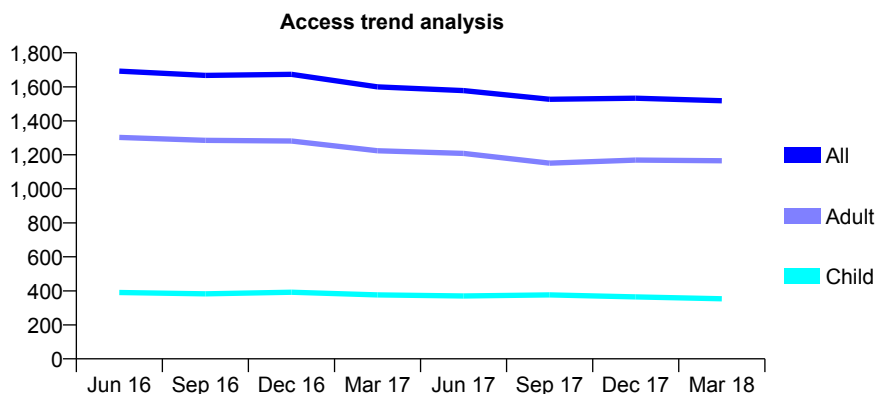
Q48 - Vital Signs At a Glance Contract Report for 301299/0005 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR KH TSAO |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2012 |
| Contract end date | |

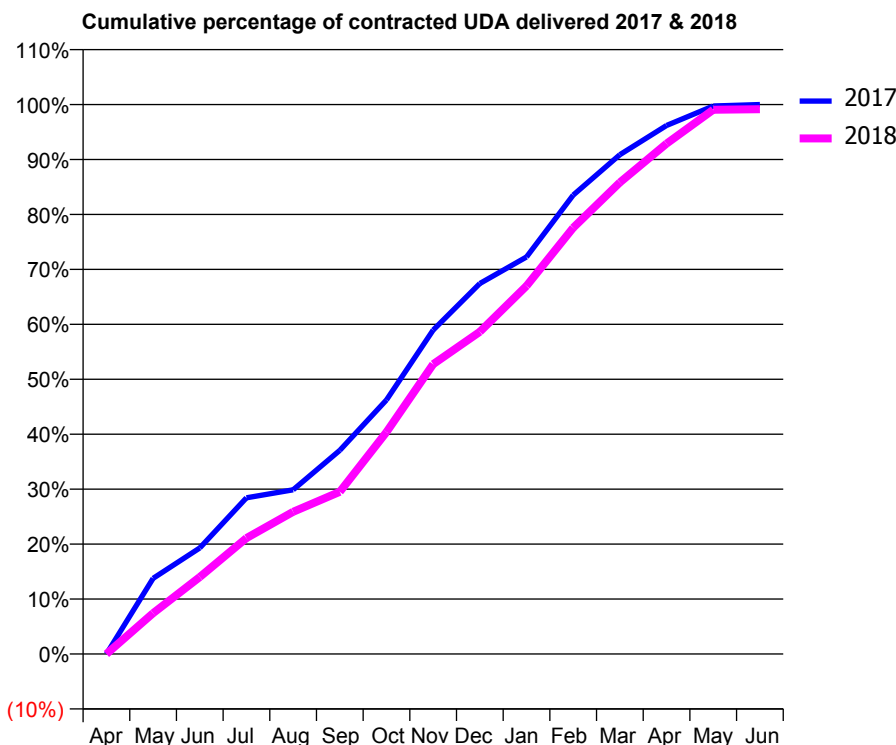
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,706 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £121,419.47 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,600 | |
| Quarter ending June 2017 | 1,578 | ↓ |
| Quarter ending September 2017 | 1,527 | ↓ |
| Quarter ending December 2017 | 1,533 | → |
| Quarter ending March 2018 | 1,518 | → |
| Variance since March 2017 | (5.1%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 659 | 350 |
| June | 924 | 660 |
| July | 1,361 | 993 |
| August | 1,430 | 1,218 |
| September | 1,774 | 1,389 |
| October | 2,214 | 1,901 |
| November | 2,822 | 2,482 |
| December | 3,227 | 2,760 |
| January | 3,458 | 3,152 |
| February | 3,997 | 3,650 |
| March | 4,349 | 4,039 |
| April | 4,603 | 4,371 |
| May | 4,773 | 4,662 |
| June | 4,786 | 4,666 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 17 | 335 | 5.1% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 104 | 996 | 10.4% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 90 | 335 | 26.9% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 201 | 996 | 20.2% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 128 | 1,377 | 9.3% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 12 | 1,377 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 11 | 1,377 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

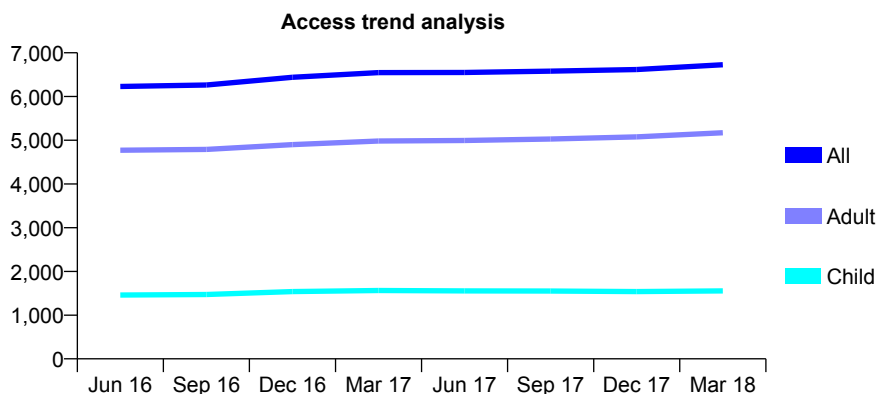
Q48 - Vital Signs At a Glance Contract Report for 304409/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR GM O'HARE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

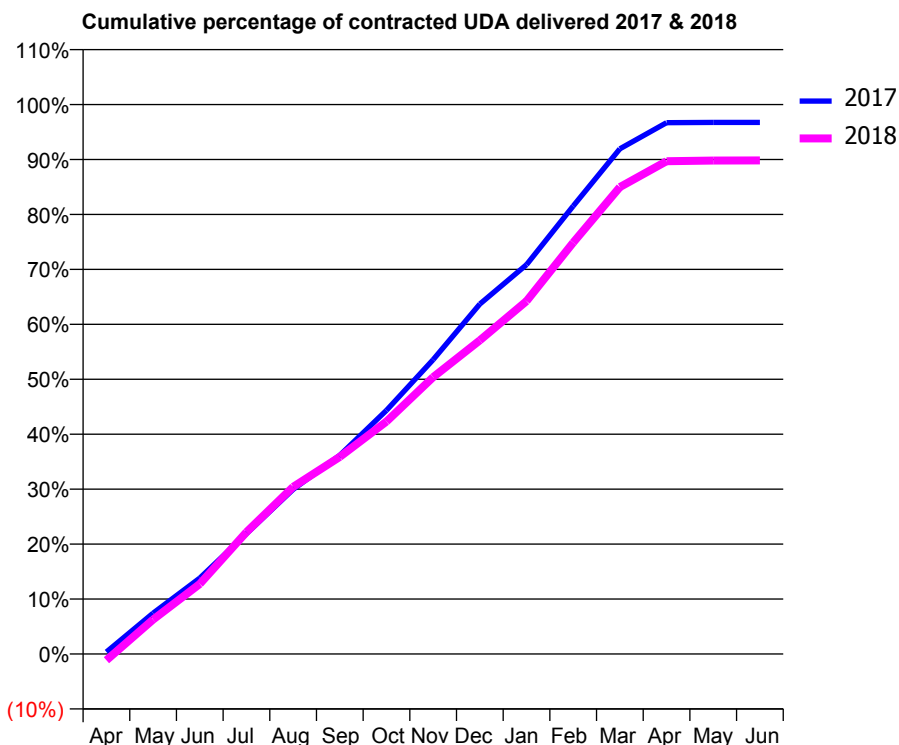
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,316 |
| Carry forward general activity (UDA) | 726 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £575,774.97 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,546 | |
| Quarter ending June 2017 | 6,551 | → |
| Quarter ending September 2017 | 6,581 | → |
| Quarter ending December 2017 | 6,617 | → |
| Quarter ending March 2018 | 6,727 | → |
| Variance since March 2017 | 2.8% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 84 | -256 |
| May | 1,659 | 1,400 |
| June | 3,084 | 2,845 |
| July | 4,889 | 4,952 |
| August | 6,686 | 6,790 |
| September | 8,073 | 8,005 |
| October | 9,898 | 9,442 |
| November | 11,955 | 11,243 |
| December | 14,215 | 12,738 |
| January | 15,812 | 14,333 |
| February | 18,195 | 16,711 |
| March | 20,517 | 18,965 |
| April | 21,578 | 20,015 |
| May | 21,590 | 20,040 |
| June | 21,590 | 20,045 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 138 | 2,205 | 6.3% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,312 | 7,070 | 18.6% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,327 | 2,205 | 60.2% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,293 | 7,070 | 46.6% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,415 | 9,304 | 15.2% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 102 | 9,304 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 53 | 9,304 | 0.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

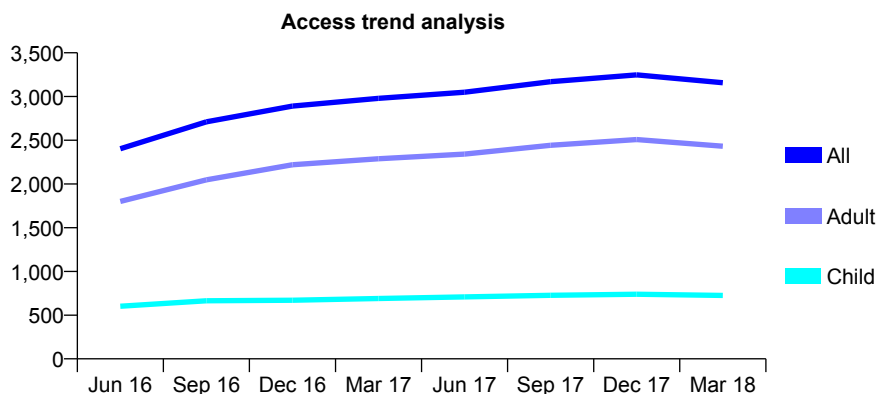
Q48 - Vital Signs At a Glance Contract Report for 320455/0002 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | MR RA KUNCEWICZ |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

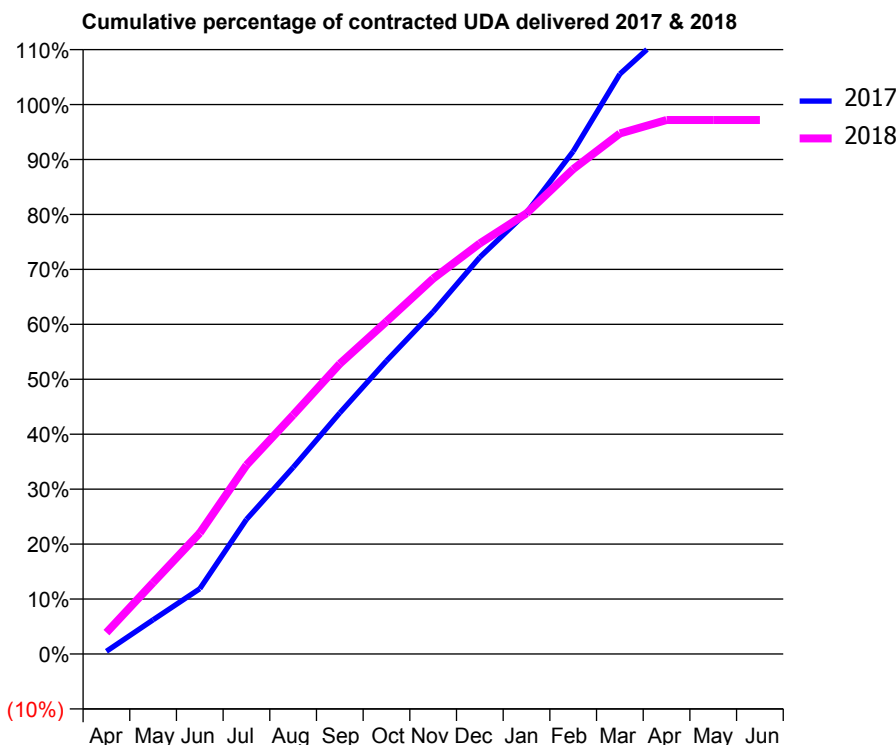
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,350 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £253,963.00 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 2,979 | |
| Quarter ending June 2017 | 3,049 | ↑ |
| Quarter ending September 2017 | 3,170 | ↑ |
| Quarter ending December 2017 | 3,247 | ↑ |
| Quarter ending March 2018 | 3,157 | ↓ |
| Variance since March 2017 | 6.0% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 41 | 326 |
| May | 520 | 1,086 |
| June | 993 | 1,840 |
| July | 2,047 | 2,871 |
| August | 2,838 | 3,632 |
| September | 3,668 | 4,410 |
| October | 4,459 | 5,052 |
| November | 5,205 | 5,704 |
| December | 6,034 | 6,239 |
| January | 6,710 | 6,695 |
| February | 7,643 | 7,368 |
| March | 8,821 | 7,909 |
| April | 9,461 | 8,115 |
| May | 9,461 | 8,115 |
| June | 9,462 | 8,115 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 129 | 844 | 15.3% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 402 | 2,484 | 16.2% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 276 | 844 | 32.7% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 770 | 2,484 | 31.0% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 937 | 3,212 | 29.2% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 24 | 3,212 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 22 | 3,212 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

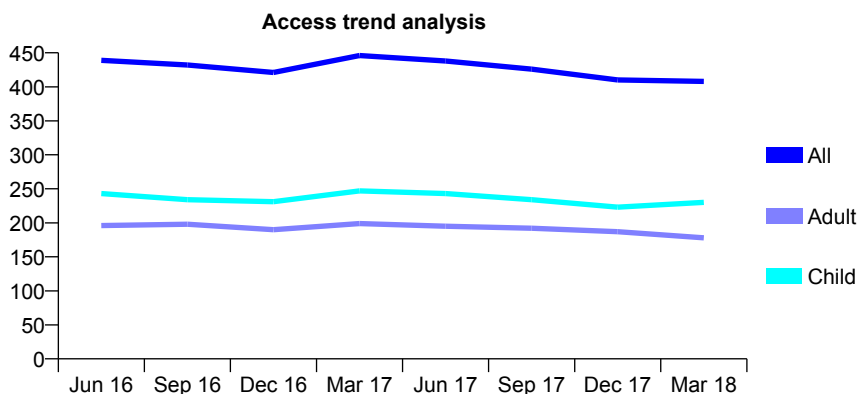
Q48 - Vital Signs At a Glance Contract Report for 325015/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR SA CROSTON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,200 |
| Carry forward general activity (UDA) | 14 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £30,745.71 |

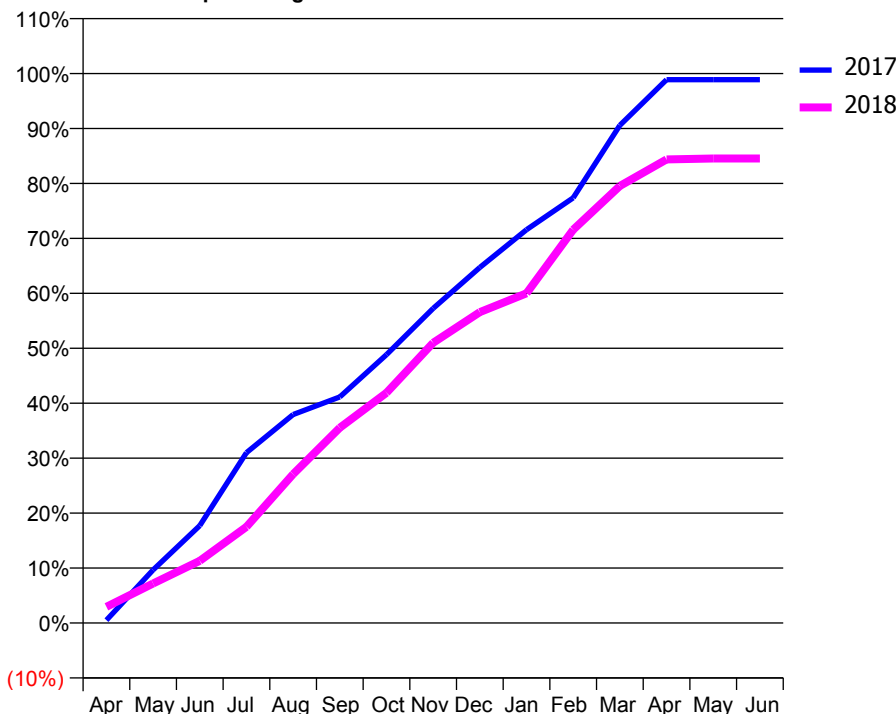
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 446 | |
| Quarter ending June 2017 | 438 | ↓ |
| Quarter ending September 2017 | 426 | ↓ |
| Quarter ending December 2017 | 410 | ↓ |
| Quarter ending March 2018 | 408 | → |
| Variance since March 2017 | (8.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 6 | 35 |
| May | 116 | 86 |
| June | 213 | 136 |
| July | 372 | 210 |
| August | 455 | 325 |
| September | 494 | 427 |
| October | 586 | 503 |
| November | 687 | 612 |
| December | 776 | 679 |
| January | 859 | 720 |
| February | 929 | 859 |
| March | 1,087 | 954 |
| April | 1,186 | 1,012 |
| May | 1,186 | 1,014 |
| June | 1,186 | 1,014 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 14 | 338 | 4.1% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 49 | 237 | 20.7% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 224 | 338 | 66.3% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 133 | 237 | 56.1% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 27 | 566 | 4.8% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 566 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 9 | 566 | 1.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

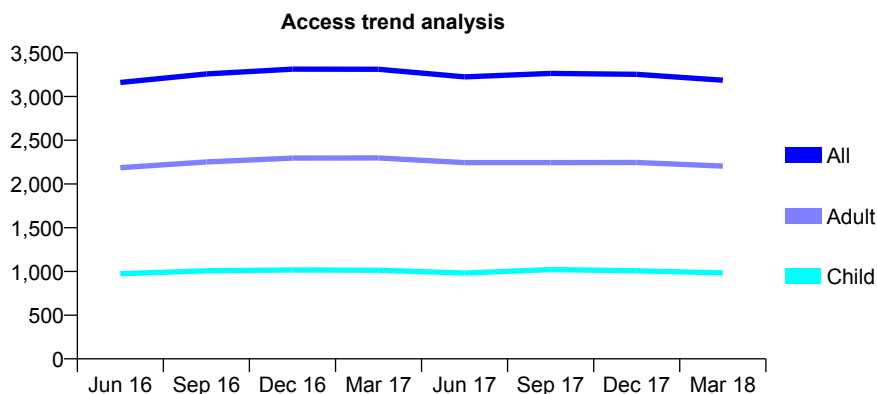
Q48 - Vital Signs At a Glance Contract Report for 325112/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR DJ TILDSLEY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,904 |
| Carry forward general activity (UDA) | 15 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £342,228.69 |

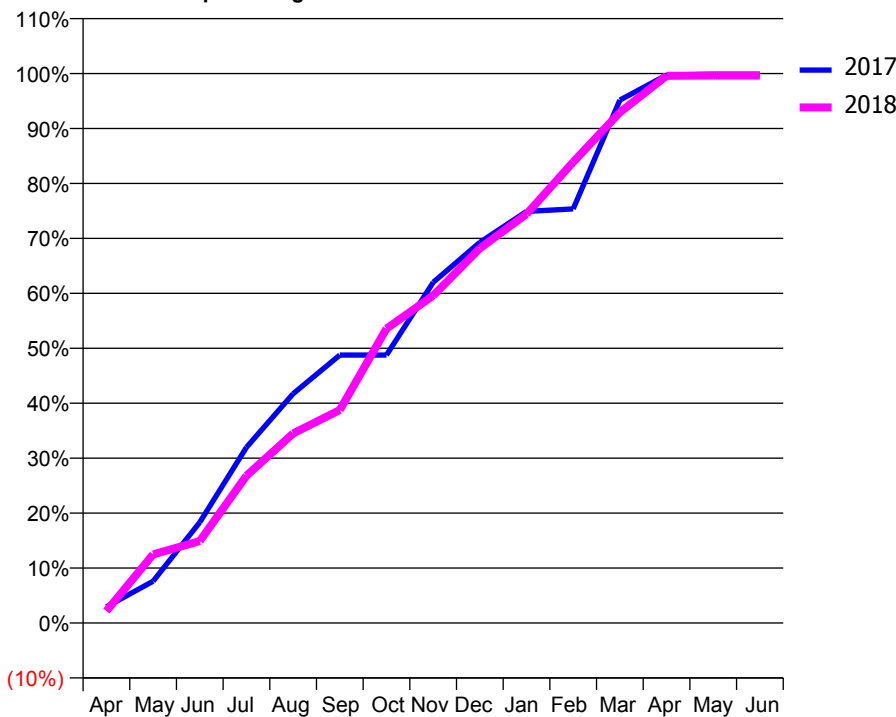
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,312 | |
| Quarter ending June 2017 | 3,225 | ↓ |
| Quarter ending September 2017 | 3,265 | → |
| Quarter ending December 2017 | 3,253 | → |
| Quarter ending March 2018 | 3,187 | ↓ |
| Variance since March 2017 | (3.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 322 | 237 |
| May | 831 | 1,361 |
| June | 2,000 | 1,627 |
| July | 3,486 | 2,923 |
| August | 4,550 | 3,760 |
| September | 5,316 | 4,227 |
| October | 5,316 | 5,842 |
| November | 6,760 | 6,498 |
| December | 7,553 | 7,434 |
| January | 8,166 | 8,113 |
| February | 8,216 | 9,145 |
| March | 10,377 | 10,133 |
| April | 10,875 | 10,857 |
| May | 10,889 | 10,864 |
| June | 10,889 | 10,863 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 572 | 1,824 | 31.4% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 647 | 2,566 | 25.2% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 777 | 1,824 | 42.6% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 733 | 2,566 | 28.6% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 577 | 4,509 | 12.8% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 89 | 4,509 | 2.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 24 | 4,509 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | 90.9% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 11 | 63.6% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

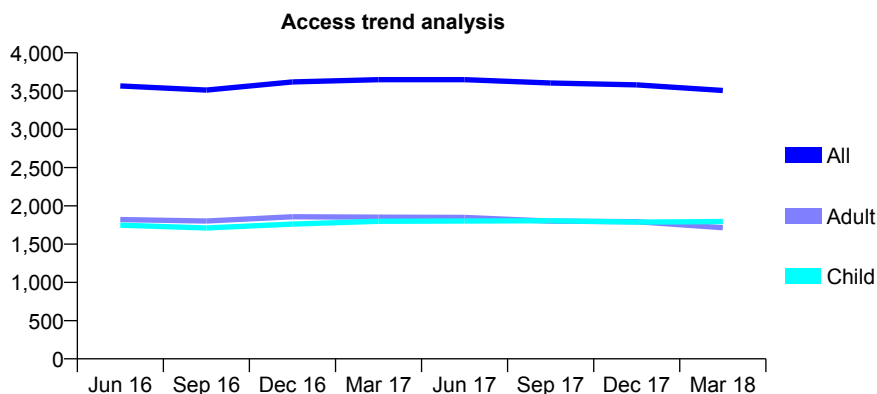
Q48 - Vital Signs At a Glance Contract Report for 328847/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR PA DOYLE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,787 |
| Carry forward general activity (UDA) | 157 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £365,945.54 |

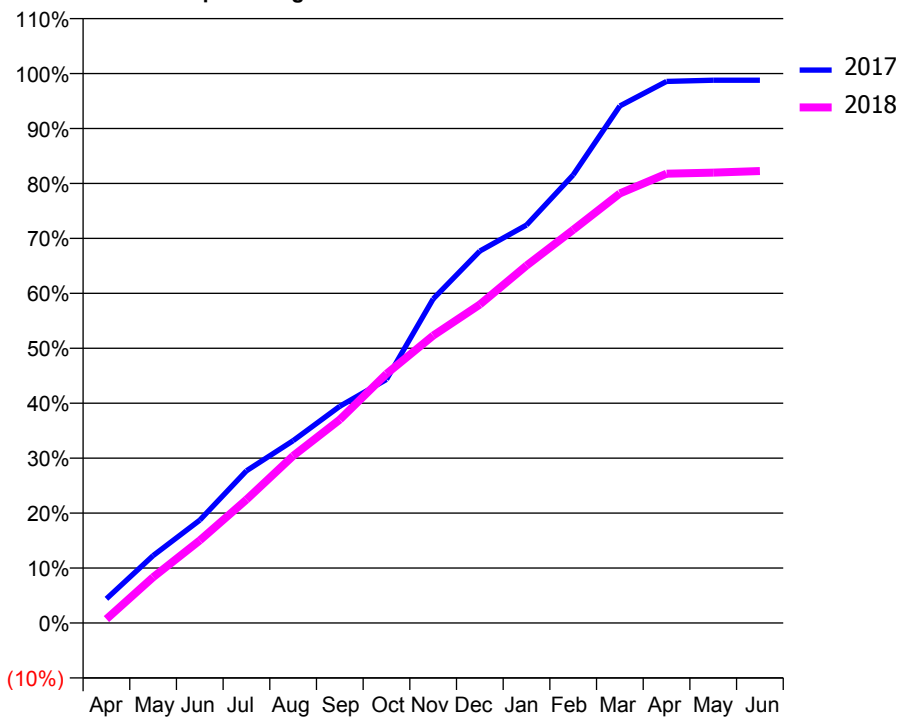
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,649 | |
| Quarter ending June 2017 | 3,649 | → |
| Quarter ending September 2017 | 3,605 | ↓ |
| Quarter ending December 2017 | 3,580 | → |
| Quarter ending March 2018 | 3,508 | ↓ |
| Variance since March 2017 | (3.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 563 | 91 |
| May | 1,570 | 1,065 |
| June | 2,393 | 1,921 |
| July | 3,541 | 2,872 |
| August | 4,242 | 3,890 |
| September | 5,044 | 4,733 |
| October | 5,667 | 5,798 |
| November | 7,543 | 6,688 |
| December | 8,656 | 7,410 |
| January | 9,262 | 8,318 |
| February | 10,429 | 9,148 |
| March | 12,032 | 9,997 |
| April | 12,604 | 10,454 |
| May | 12,630 | 10,480 |
| June | 12,630 | 10,517 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 167 | 2,198 | 7.6% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 556 | 2,064 | 26.9% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,028 | 2,198 | 46.8% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 764 | 2,064 | 37.0% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 486 | 4,285 | 11.3% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 4,285 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 35 | 4,285 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

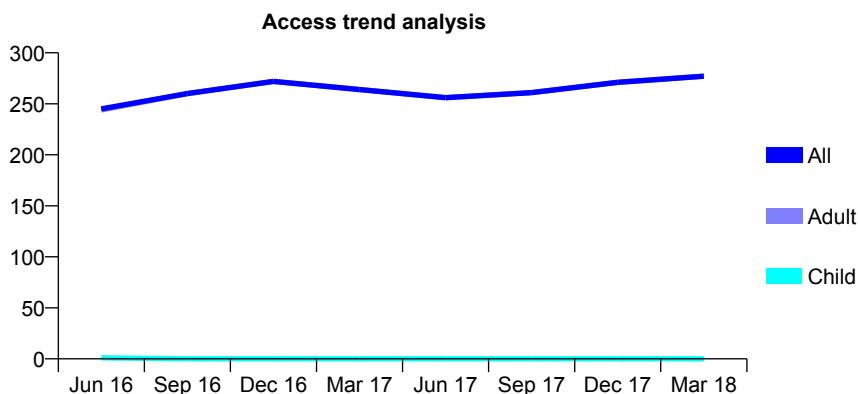
Q48 - Vital Signs At a Glance Contract Report for 351628/0004 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR TC DALEY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/03/2012 |
| Contract end date | 31/03/2019 |

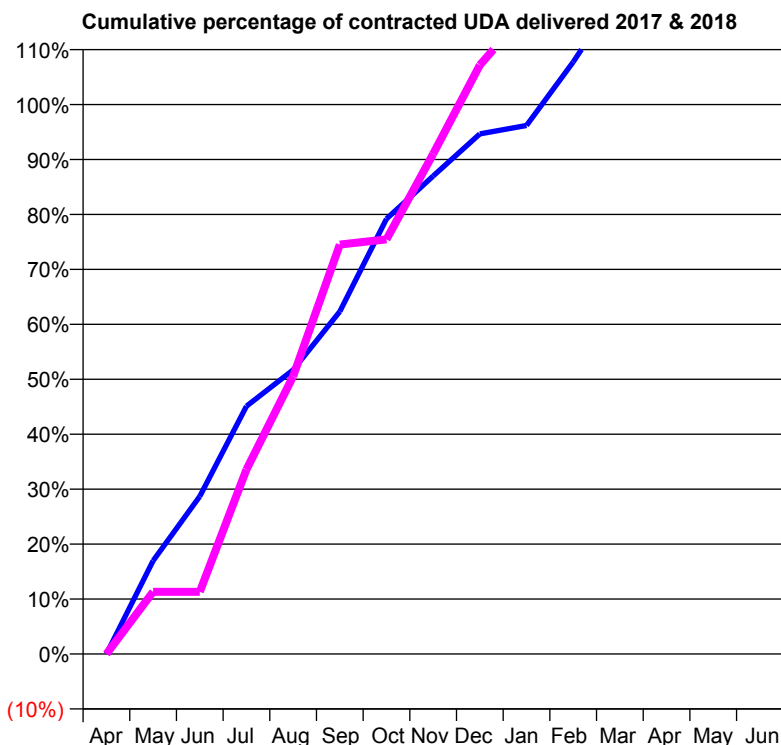
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 848 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £27,277.17 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 264 | |
| Quarter ending June 2017 | 256 | ↓ |
| Quarter ending September 2017 | 261 | → |
| Quarter ending December 2017 | 271 | ↑ |
| Quarter ending March 2018 | 277 | ↑ |
| Variance since March 2017 | 4.9% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 144 | 96 |
| June | 243 | 96 |
| July | 382 | 285 |
| August | 438 | 429 |
| September | 529 | 632 |
| October | 672 | 640 |
| November | 738 | 772 |
| December | 803 | 909 |
| January | 816 | 991 |
| February | 914 | 1,055 |
| March | 1,022 | 1,067 |
| April | 1,051 | 1,069 |
| May | 1,052 | 1,070 |
| June | 1,052 | 1,070 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | N/A | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 8 | 190 | 4.2% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | N/A | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 23 | 190 | 12.1% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 4 | 179 | 2.2% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 179 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 179 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

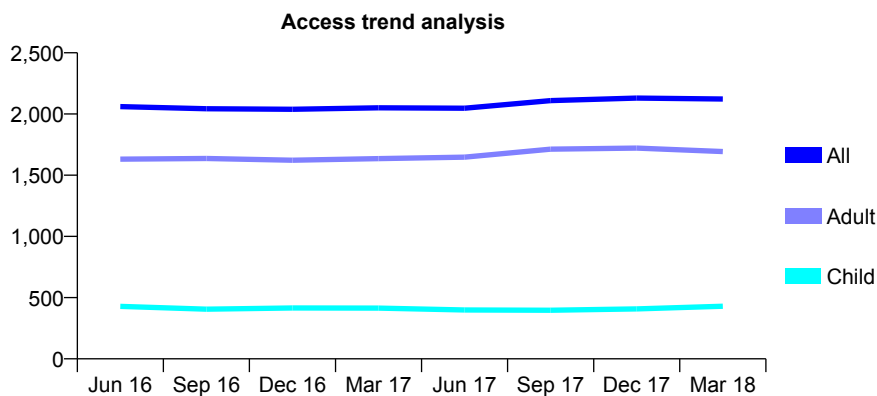
Q48 - Vital Signs At a Glance Contract Report for 357936/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | MR SR LAKSHMIAH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,606 |
| Carry forward general activity (UDA) | 303 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £234,995.64 |

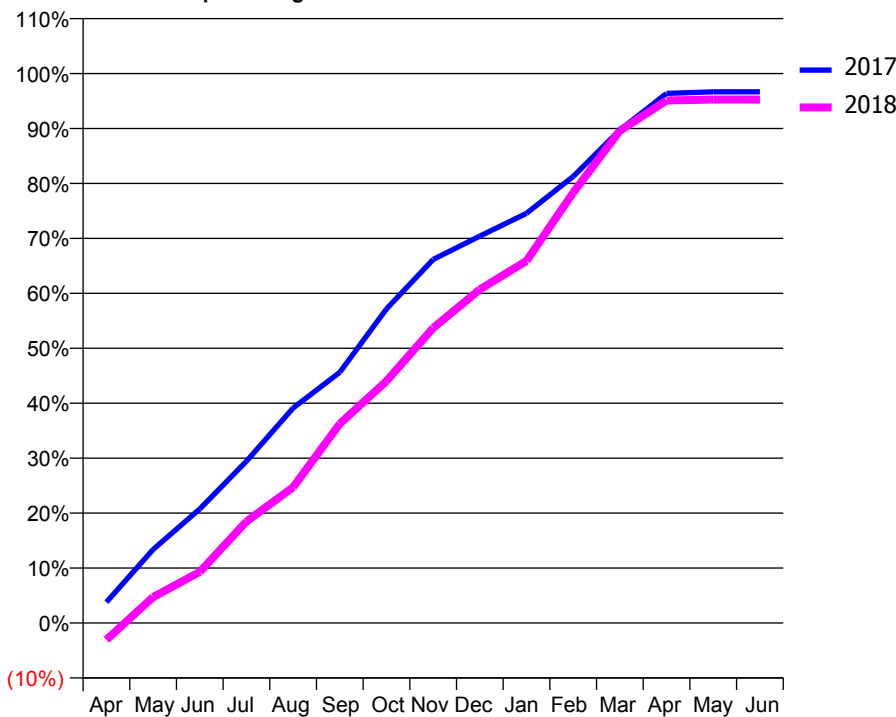
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,051 | |
| Quarter ending June 2017 | 2,047 | → |
| Quarter ending September 2017 | 2,110 | ↑ |
| Quarter ending December 2017 | 2,130 | → |
| Quarter ending March 2018 | 2,123 | → |
| Variance since March 2017 | 3.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 346 | -265 |
| May | 1,219 | 407 |
| June | 1,890 | 800 |
| July | 2,682 | 1,591 |
| August | 3,564 | 2,127 |
| September | 4,157 | 3,122 |
| October | 5,206 | 3,790 |
| November | 6,025 | 4,621 |
| December | 6,412 | 5,224 |
| January | 6,792 | 5,671 |
| February | 7,400 | 6,740 |
| March | 8,172 | 7,708 |
| April | 8,778 | 8,183 |
| May | 8,804 | 8,198 |
| June | 8,805 | 8,198 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 26 | 421 | 6.2% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 270 | 1,697 | 15.9% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 98 | 421 | 23.3% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 309 | 1,697 | 18.2% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 361 | 2,104 | 17.2% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,104 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 2,104 | 0.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 8 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

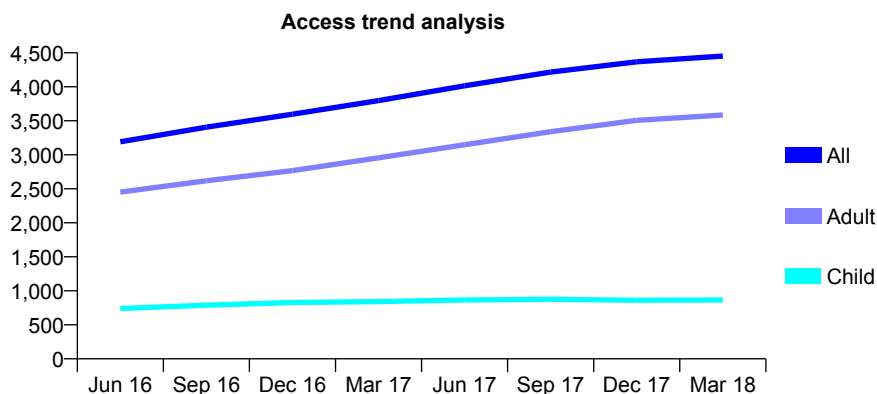
Q48 - Vital Signs At a Glance Contract Report for 358754/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | Devaki Divakar |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2008 |
| Contract end date | |

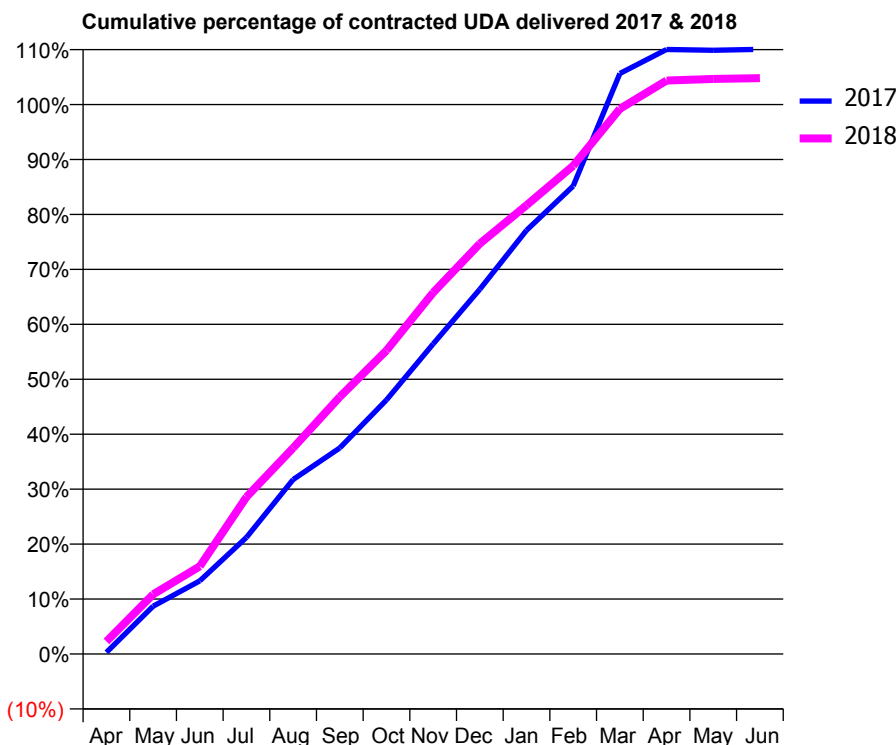
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,926 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £414,134.13 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 3,797 | |
| Quarter ending June 2017 | 4,014 | ↑ |
| Quarter ending September 2017 | 4,217 | ↑ |
| Quarter ending December 2017 | 4,368 | ↑ |
| Quarter ending March 2018 | 4,451 | → |
| Variance since March 2017 | 17.2% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 37 | 272 |
| May | 1,037 | 1,296 |
| June | 1,587 | 1,903 |
| July | 2,532 | 3,408 |
| August | 3,788 | 4,474 |
| September | 4,471 | 5,582 |
| October | 5,516 | 6,588 |
| November | 6,729 | 7,844 |
| December | 7,917 | 8,906 |
| January | 9,195 | 9,740 |
| February | 10,157 | 10,598 |
| March | 12,600 | 11,832 |
| April | 13,122 | 12,445 |
| May | 13,102 | 12,481 |
| June | 13,124 | 12,499 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 117 | 1,082 | 10.8% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 574 | 4,134 | 13.9% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 362 | 1,082 | 33.5% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 952 | 4,134 | 23.0% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,607 | 5,288 | 49.3% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 74 | 5,288 | 1.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 10 | 5,288 | 0.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

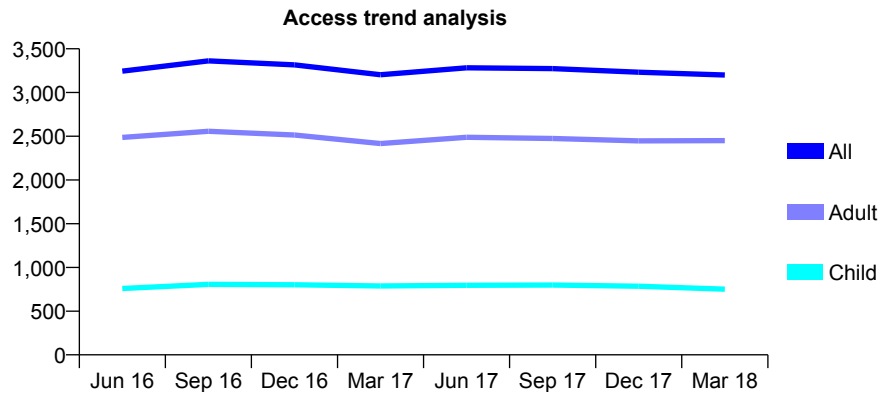
Q48 - Vital Signs At a Glance Contract Report for 383732/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR JP BRACKEN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,178 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £288,403.50 |

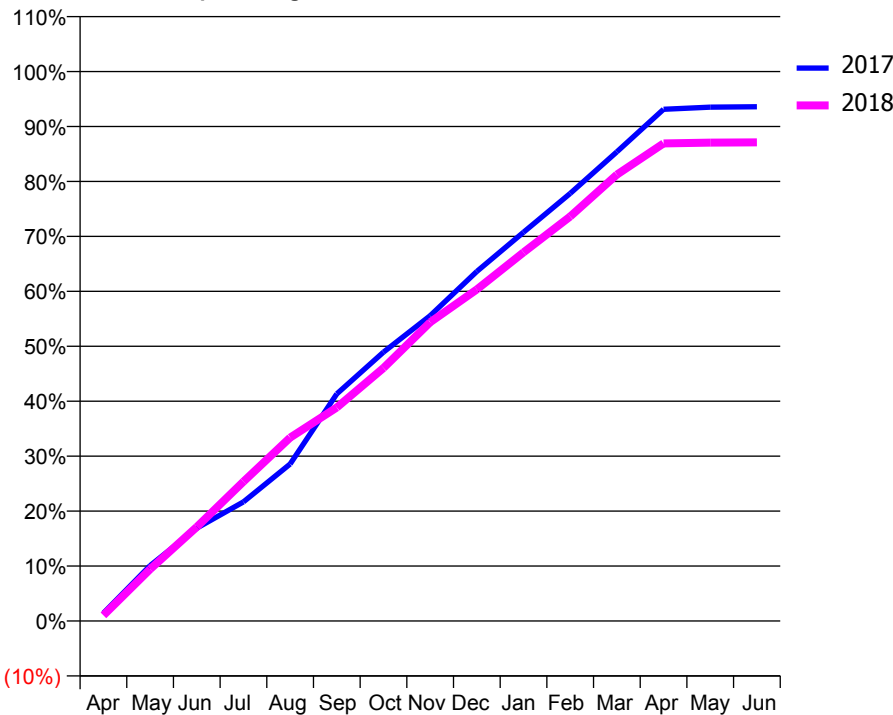
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,203 | |
| Quarter ending June 2017 | 3,283 | ↑ |
| Quarter ending September 2017 | 3,274 | → |
| Quarter ending December 2017 | 3,232 | ↓ |
| Quarter ending March 2018 | 3,201 | → |
| Variance since March 2017 | (0.1%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 162 | 115 |
| May | 1,128 | 1,055 |
| June | 1,889 | 1,915 |
| July | 2,424 | 2,836 |
| August | 3,193 | 3,731 |
| September | 4,620 | 4,345 |
| October | 5,470 | 5,148 |
| November | 6,209 | 6,078 |
| December | 7,112 | 6,746 |
| January | 7,908 | 7,498 |
| February | 8,697 | 8,228 |
| March | 9,545 | 9,080 |
| April | 10,410 | 9,714 |
| May | 10,453 | 9,732 |
| June | 10,462 | 9,737 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 56 | 788 | 7.1% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 362 | 2,615 | 13.8% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 196 | 788 | 24.9% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 690 | 2,615 | 26.4% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 482 | 3,379 | 14.3% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 40 | 3,379 | 1.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 46 | 3,379 | 1.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

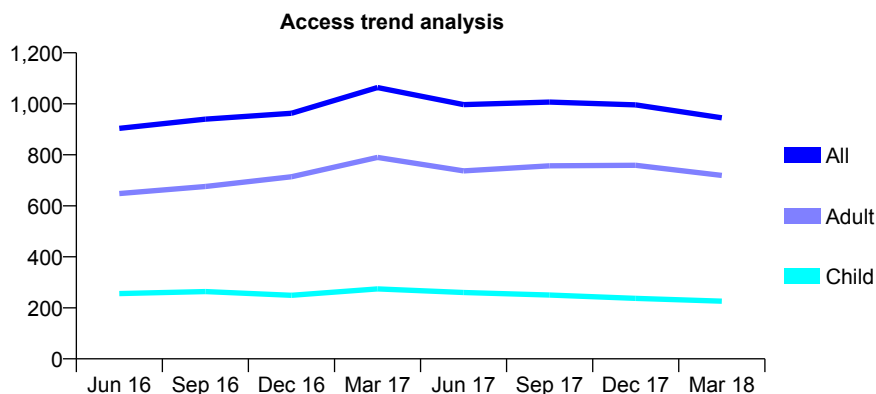
Q48 - Vital Signs At a Glance Contract Report for 383732/0003 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR JP BRACKEN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,380 |
| Carry forward general activity (UDA) | 13 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £51,999.59 |

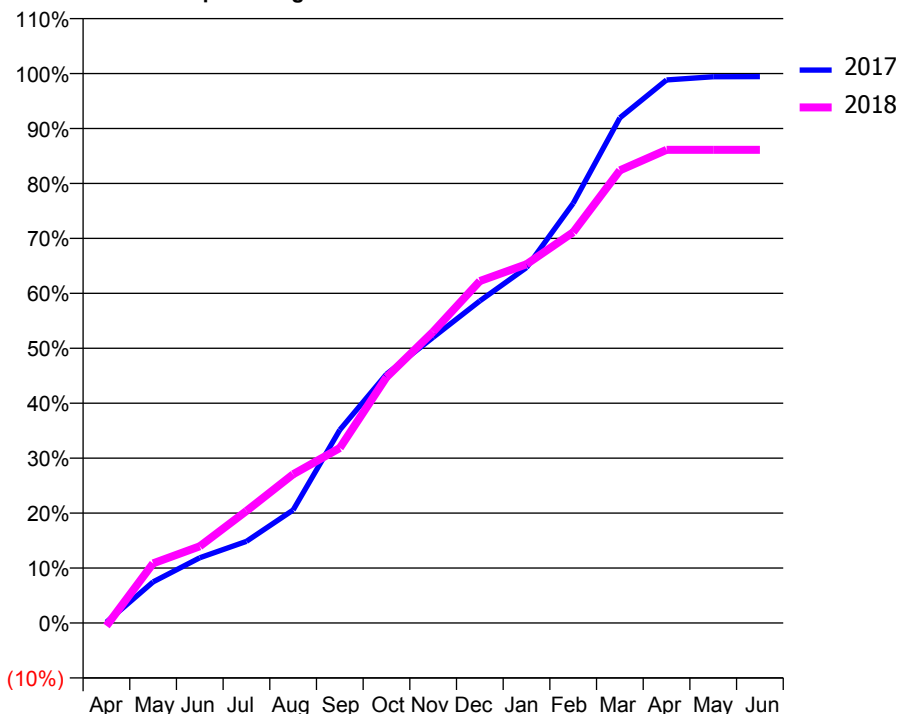
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 1,064 | |
| Quarter ending June 2017 | 997 | ↓ |
| Quarter ending September 2017 | 1,007 | → |
| Quarter ending December 2017 | 996 | ↓ |
| Quarter ending March 2018 | 945 | ↓ |
| Variance since March 2017 | (11.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 4 | -13 |
| May | 178 | 259 |
| June | 283 | 332 |
| July | 354 | 485 |
| August | 489 | 644 |
| September | 837 | 758 |
| October | 1,078 | 1,065 |
| November | 1,237 | 1,261 |
| December | 1,395 | 1,481 |
| January | 1,539 | 1,554 |
| February | 1,818 | 1,692 |
| March | 2,188 | 1,960 |
| April | 2,352 | 2,049 |
| May | 2,366 | 2,049 |
| June | 2,367 | 2,049 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 3 | 206 | 1.5% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 33 | 669 | 4.9% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 23 | 206 | 11.2% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 85 | 669 | 12.7% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 121 | 846 | 14.3% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 846 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 9 | 846 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

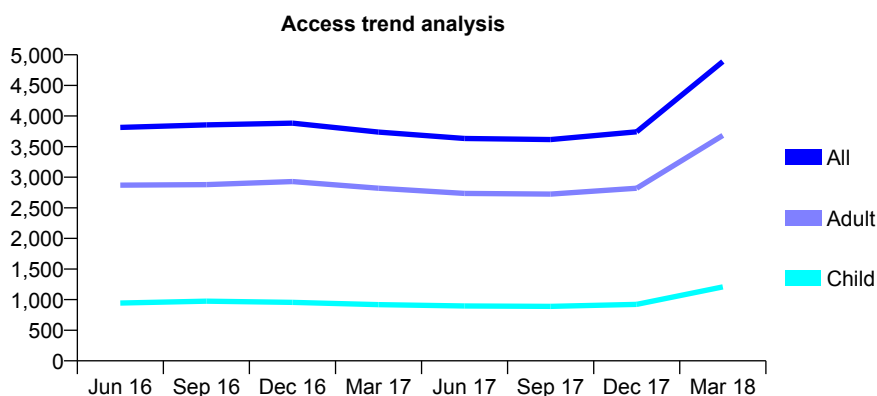
Q48 - Vital Signs At a Glance Contract Report for 396109/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Mr S Garton & Mr J Ajibade |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 24/11/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,249 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £419,240.34 |

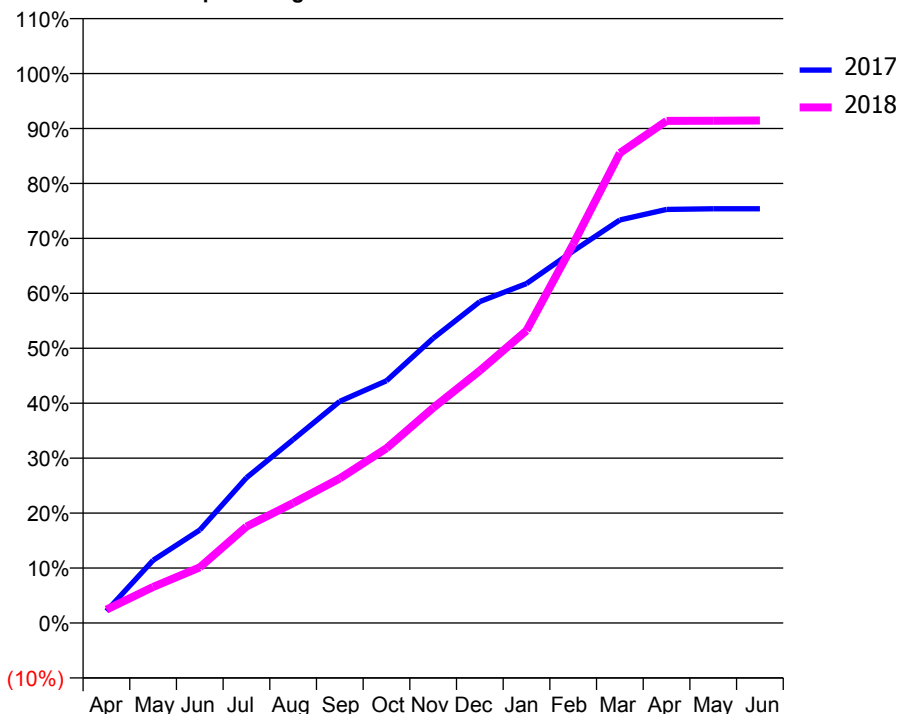
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 3,738 | |
| Quarter ending June 2017 | 3,633 | ↓ |
| Quarter ending September 2017 | 3,616 | → |
| Quarter ending December 2017 | 3,742 | ↑ |
| Quarter ending March 2018 | 4,891 | ↑ |
| Variance since March 2017 | 30.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 354 | 395 |
| May | 1,854 | 1,068 |
| June | 2,752 | 1,648 |
| July | 4,297 | 2,851 |
| August | 5,425 | 3,545 |
| September | 6,554 | 4,274 |
| October | 7,161 | 5,168 |
| November | 8,421 | 6,364 |
| December | 9,506 | 7,463 |
| January | 10,038 | 8,651 |
| February | 11,000 | 11,206 |
| March | 11,919 | 13,898 |
| April | 12,229 | 14,846 |
| May | 12,247 | 14,850 |
| June | 12,247 | 14,859 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 73 | 1,269 | 5.8% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 418 | 3,994 | 10.5% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 331 | 1,269 | 26.1% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,208 | 3,994 | 30.2% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 398 | 5,482 | 7.3% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 42 | 5,482 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 19 | 5,482 | 0.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

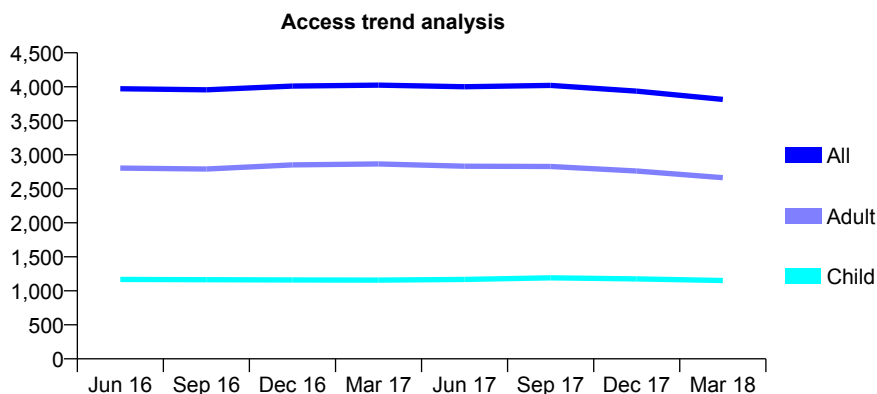
Q48 - Vital Signs At a Glance Contract Report for 568147/0001 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | Speke Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

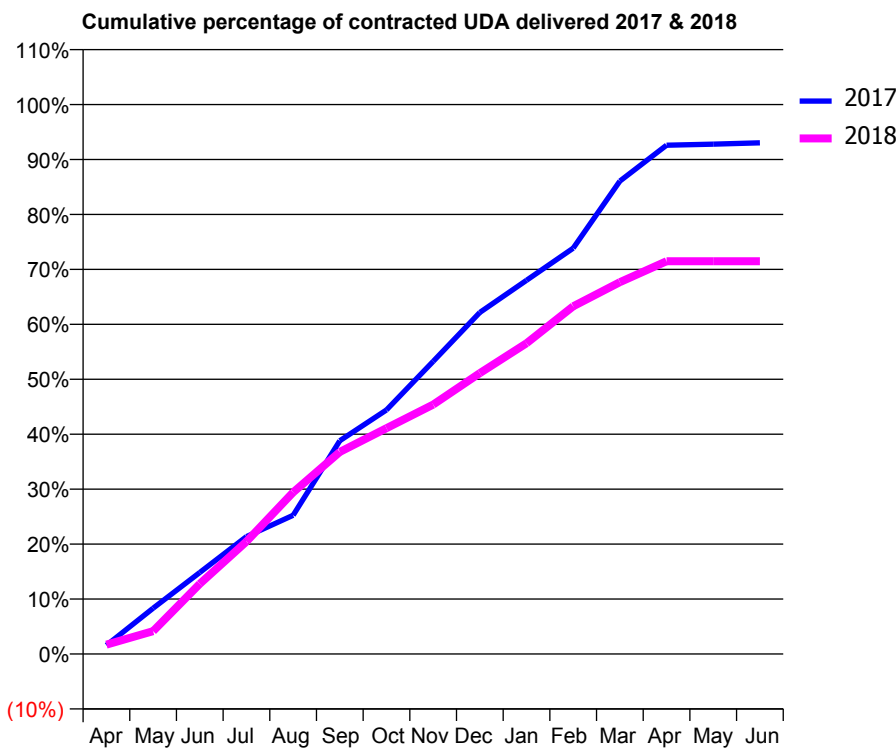
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,616 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £299,704.34 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,024 | |
| Quarter ending June 2017 | 4,001 | → |
| Quarter ending September 2017 | 4,020 | → |
| Quarter ending December 2017 | 3,937 | ↓ |
| Quarter ending March 2018 | 3,815 | ↓ |
| Variance since March 2017 | (5.2%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 186 | 199 |
| May | 969 | 483 |
| June | 1,724 | 1,485 |
| July | 2,481 | 2,378 |
| August | 2,932 | 3,419 |
| September | 4,508 | 4,271 |
| October | 5,161 | 4,774 |
| November | 6,185 | 5,272 |
| December | 7,221 | 5,939 |
| January | 7,900 | 6,568 |
| February | 8,580 | 7,349 |
| March | 9,996 | 7,860 |
| April | 10,754 | 8,303 |
| May | 10,778 | 8,303 |
| June | 10,806 | 8,303 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 140 | 1,205 | 11.6% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 713 | 2,935 | 24.3% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 441 | 1,205 | 36.6% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 984 | 2,935 | 33.5% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 703 | 4,012 | 17.5% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 4,012 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 4,012 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

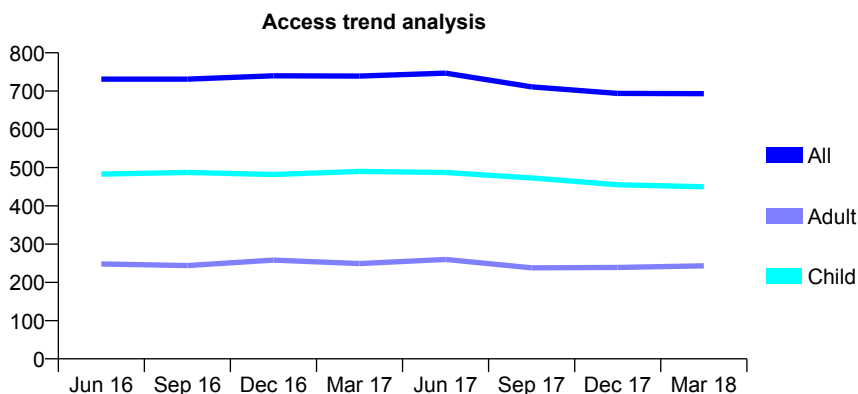
Q48 - Vital Signs At a Glance Contract Report for 573140/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR MJ FORDE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

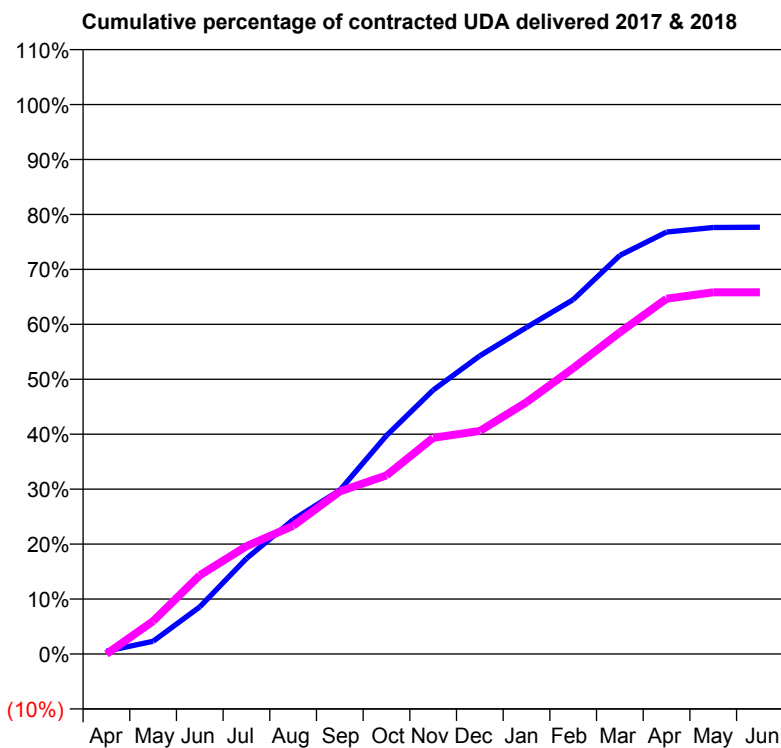
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £51,601.98 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 739 | |
| Quarter ending June 2017 | 747 | → |
| Quarter ending September 2017 | 711 | ↓ |
| Quarter ending December 2017 | 694 | ↓ |
| Quarter ending March 2018 | 693 | → |
| Variance since March 2017 | (6.2%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 10 | 0 |
| May | 46 | 120 |
| June | 171 | 286 |
| July | 348 | 393 |
| August | 489 | 467 |
| September | 596 | 592 |
| October | 795 | 650 |
| November | 961 | 787 |
| December | 1,086 | 812 |
| January | 1,189 | 916 |
| February | 1,290 | 1,040 |
| March | 1,451 | 1,171 |
| April | 1,536 | 1,293 |
| May | 1,552 | 1,316 |
| June | 1,553 | 1,316 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 54 | 519 | 10.4% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 12 | 155 | 7.7% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 170 | 519 | 32.8% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 41 | 155 | 26.5% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 58 | 693 | 8.4% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 693 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 693 | 0.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

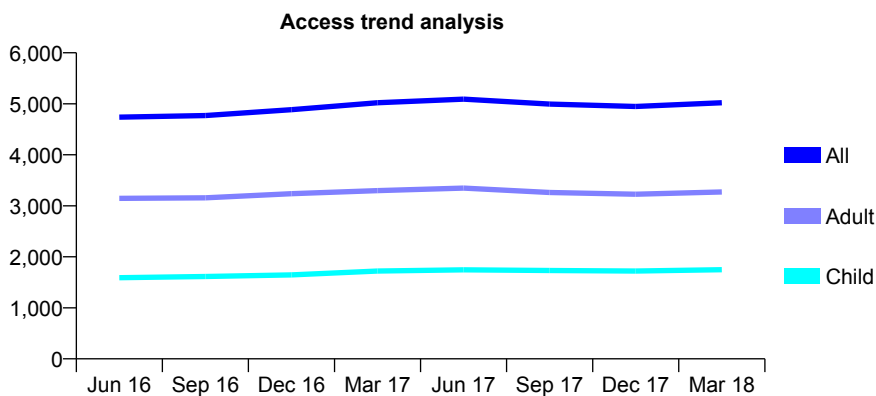
Q48 - Vital Signs At a Glance Contract Report for 576107/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR NP MARRAY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

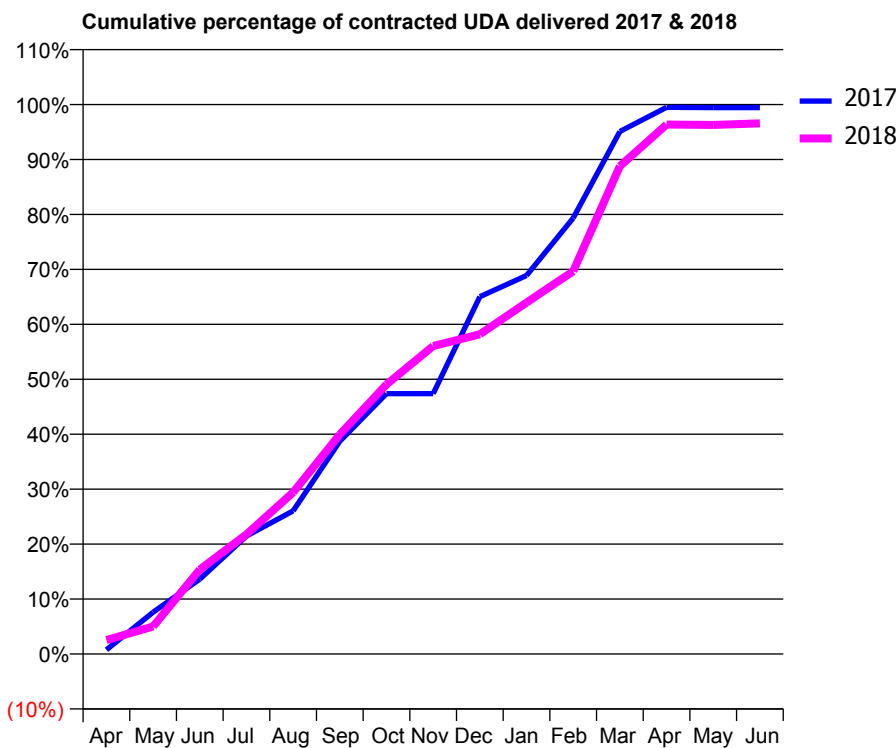
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,731 |
| Carry forward general activity (UDA) | 77 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £354,273.46 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,021 | |
| Quarter ending June 2017 | 5,091 | → |
| Quarter ending September 2017 | 4,994 | ↓ |
| Quarter ending December 2017 | 4,948 | → |
| Quarter ending March 2018 | 5,021 | → |
| Variance since March 2017 | 0.0% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 105 | 347 |
| May | 1,044 | 688 |
| June | 1,871 | 2,112 |
| July | 2,949 | 2,990 |
| August | 3,575 | 4,041 |
| September | 5,317 | 5,487 |
| October | 6,507 | 6,735 |
| November | 6,507 | 7,695 |
| December | 8,928 | 7,989 |
| January | 9,459 | 8,781 |
| February | 10,895 | 9,565 |
| March | 13,056 | 12,190 |
| April | 13,659 | 13,230 |
| May | 13,654 | 13,219 |
| June | 13,654 | 13,258 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 416 | 2,301 | 18.1% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 849 | 3,853 | 22.0% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 936 | 2,301 | 40.7% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,506 | 3,853 | 39.1% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 933 | 6,289 | 14.8% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 62 | 6,289 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 6,289 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

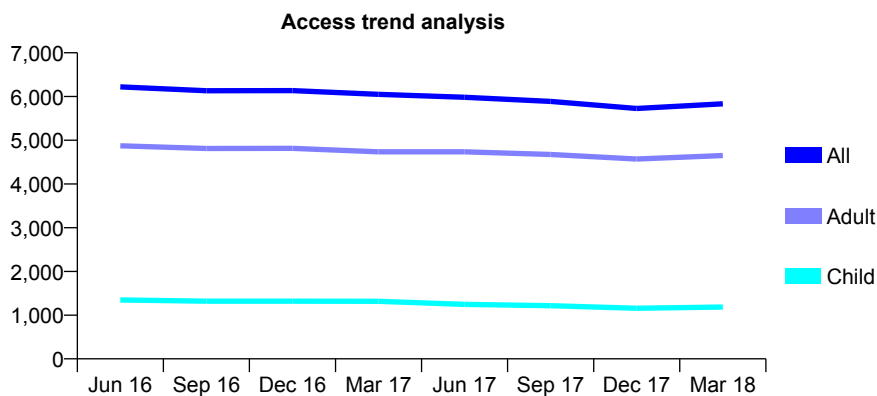
Q48 - Vital Signs At a Glance Contract Report for 577197/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR JN LEA |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2021 |

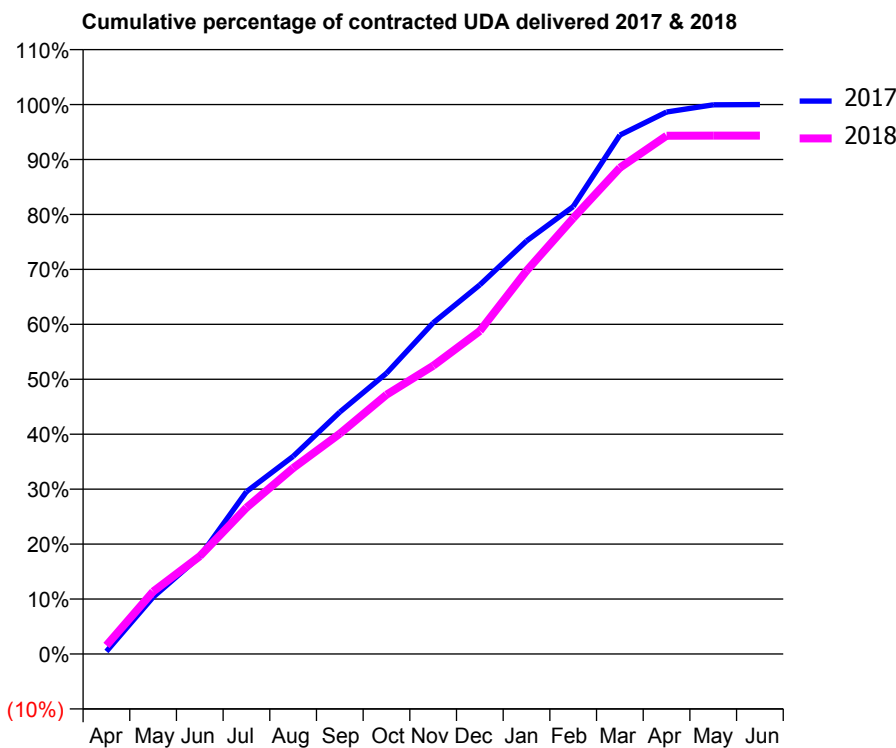
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,596 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £629,636.30 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,051 | |
| Quarter ending June 2017 | 5,982 | ↓ |
| Quarter ending September 2017 | 5,889 | ↓ |
| Quarter ending December 2017 | 5,727 | ↓ |
| Quarter ending March 2018 | 5,834 | → |
| Variance since March 2017 | (3.6%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 91 | 292 |
| May | 1,954 | 2,113 |
| June | 3,351 | 3,311 |
| July | 5,572 | 4,951 |
| August | 6,789 | 6,292 |
| September | 8,309 | 7,458 |
| October | 9,641 | 8,775 |
| November | 11,369 | 9,755 |
| December | 12,677 | 10,932 |
| January | 14,180 | 12,969 |
| February | 15,361 | 14,752 |
| March | 17,816 | 16,458 |
| April | 18,609 | 17,536 |
| May | 18,857 | 17,542 |
| June | 18,866 | 17,542 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 249 | 1,953 | 12.7% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,530 | 7,583 | 20.2% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,188 | 1,953 | 60.8% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,291 | 7,583 | 56.6% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 648 | 8,462 | 7.7% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 57 | 8,462 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 344 | 8,462 | 4.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

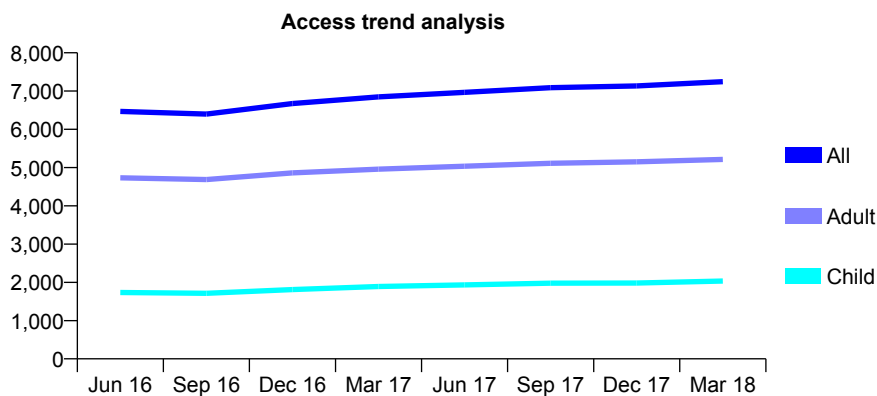
Q48 - Vital Signs At a Glance Contract Report for 635324/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Mr P Geoghegan |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

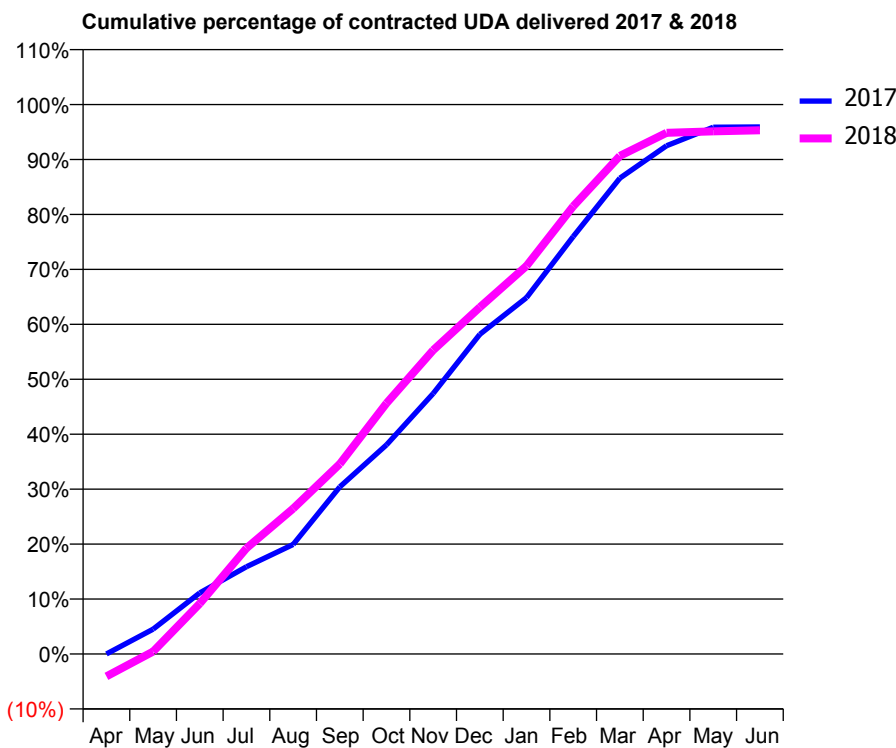
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,067 |
| Carry forward general activity (UDA) | 904 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £566,141.86 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,847 | |
| Quarter ending June 2017 | 6,966 | → |
| Quarter ending September 2017 | 7,090 | → |
| Quarter ending December 2017 | 7,133 | → |
| Quarter ending March 2018 | 7,247 | → |
| Variance since March 2017 | 5.8% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 0 | -904 |
| May | 1,000 | 101 |
| June | 2,457 | 2,028 |
| July | 3,507 | 4,249 |
| August | 4,399 | 5,841 |
| September | 6,712 | 7,636 |
| October | 8,399 | 10,072 |
| November | 10,460 | 12,204 |
| December | 12,836 | 13,925 |
| January | 14,311 | 15,585 |
| February | 16,761 | 17,979 |
| March | 19,108 | 20,003 |
| April | 20,410 | 20,931 |
| May | 21,155 | 20,989 |
| June | 21,163 | 21,030 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 263 | 2,546 | 10.3% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 974 | 6,108 | 15.9% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,178 | 2,546 | 46.3% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,425 | 6,108 | 39.7% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,019 | 8,354 | 12.2% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 36 | 8,354 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 34 | 8,354 | 0.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | 100.0% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | 91.7% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

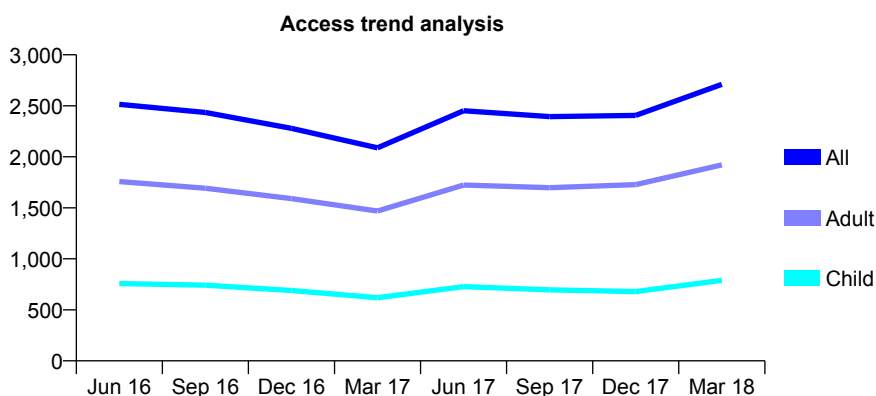
Q48 - Vital Signs At a Glance Contract Report for 635529/0002 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Runcorn Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,175 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £252,705.29 |

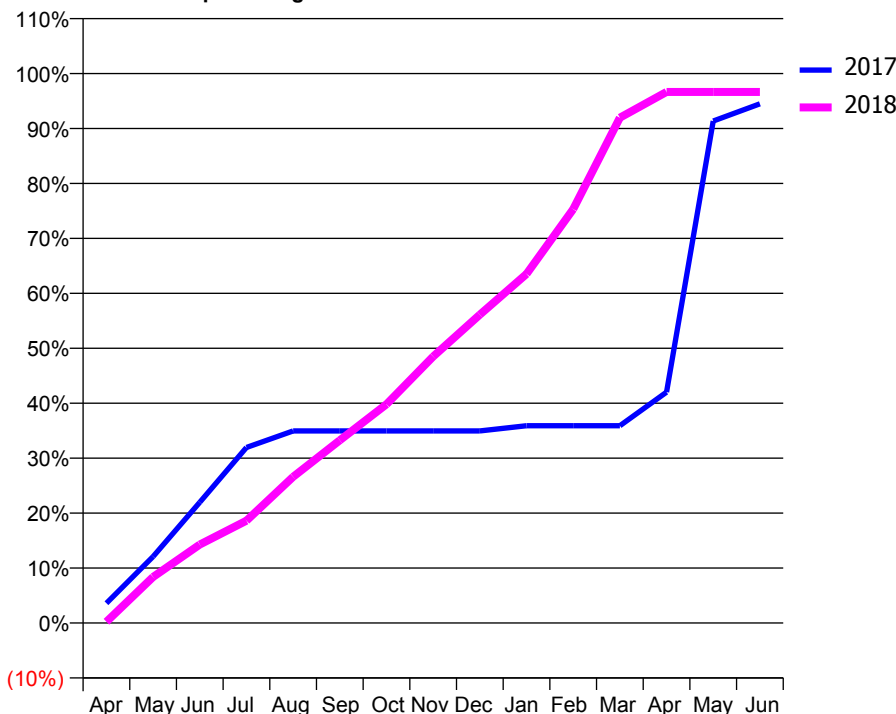
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 2,088 | |
| Quarter ending June 2017 | 2,451 | ↑ |
| Quarter ending September 2017 | 2,394 | ↓ |
| Quarter ending December 2017 | 2,406 | → |
| Quarter ending March 2018 | 2,710 | ↑ |
| Variance since March 2017 | 29.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 245 | 16 |
| May | 823 | 601 |
| June | 1,494 | 1,024 |
| July | 2,172 | 1,336 |
| August | 2,377 | 1,909 |
| September | 2,377 | 2,386 |
| October | 2,377 | 2,856 |
| November | 2,377 | 3,480 |
| December | 2,377 | 4,026 |
| January | 2,441 | 4,557 |
| February | 2,441 | 5,403 |
| March | 2,441 | 6,598 |
| April | 2,857 | 6,935 |
| May | 6,212 | 6,935 |
| June | 6,425 | 6,935 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 91 | 1,418 | 6.4% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 521 | 3,381 | 15.4% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 553 | 1,418 | 39.0% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,059 | 3,381 | 31.3% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 416 | 3,107 | 13.4% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 3,107 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 20 | 3,107 | 0.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

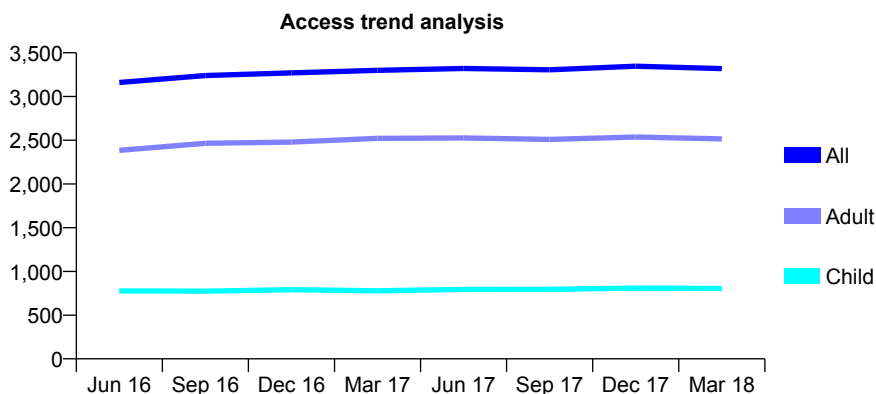
Q48 - Vital Signs At a Glance Contract Report for 644048/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR KL NEO |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

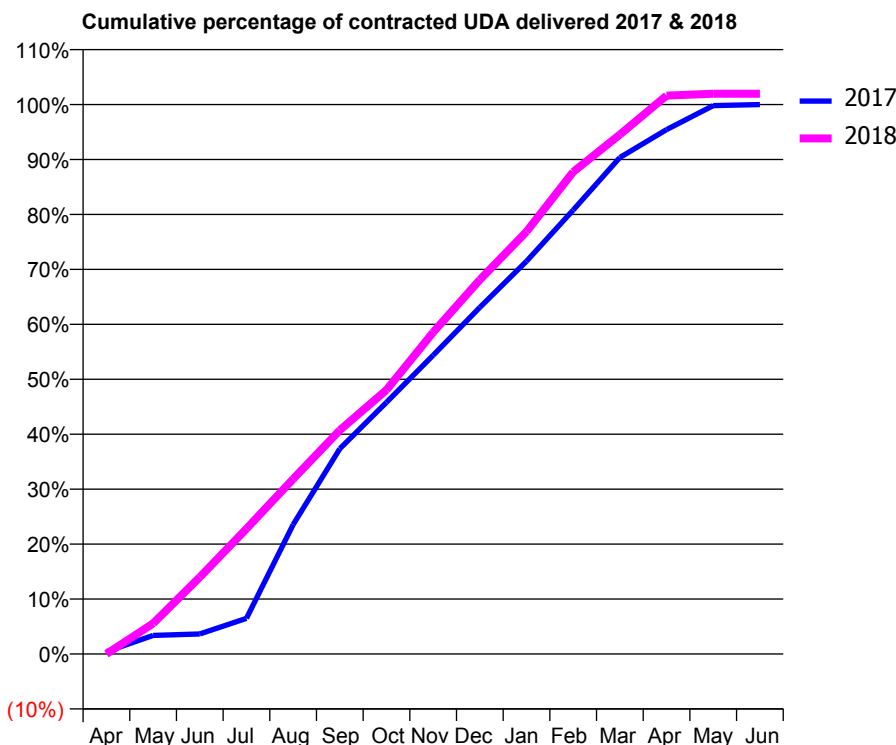
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,079 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £346,295.91 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,300 | |
| Quarter ending June 2017 | 3,321 | → |
| Quarter ending September 2017 | 3,306 | → |
| Quarter ending December 2017 | 3,346 | → |
| Quarter ending March 2018 | 3,320 | → |
| Variance since March 2017 | 0.6% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 62 | 0 |
| May | 486 | 784 |
| June | 524 | 1,970 |
| July | 932 | 3,211 |
| August | 3,375 | 4,483 |
| September | 5,355 | 5,735 |
| October | 6,564 | 6,766 |
| November | 7,793 | 8,241 |
| December | 9,041 | 9,589 |
| January | 10,246 | 10,821 |
| February | 11,580 | 12,353 |
| March | 12,951 | 13,309 |
| April | 13,678 | 14,307 |
| May | 14,306 | 14,356 |
| June | 14,334 | 14,356 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 61 | 909 | 6.7% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 505 | 2,766 | 18.3% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 327 | 909 | 36.0% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 944 | 2,766 | 34.1% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 458 | 3,654 | 12.5% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 60 | 3,654 | 1.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 44 | 3,654 | 1.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

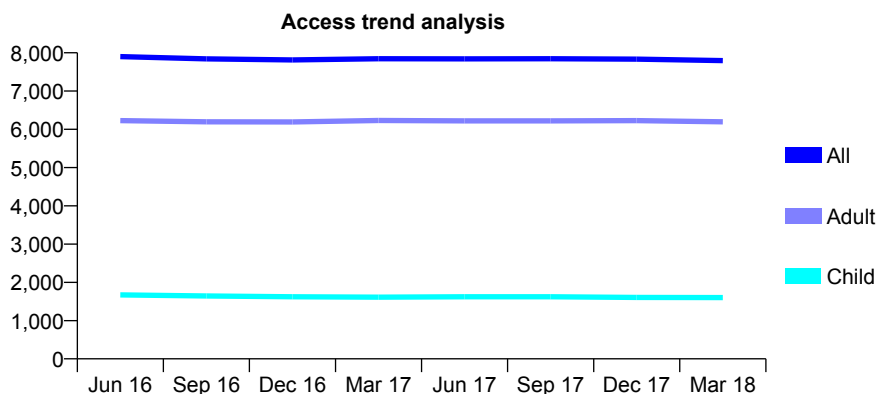
Q48 - Vital Signs At a Glance Contract Report for 644935/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR DA CALDWELL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 25,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £658,764.44 |

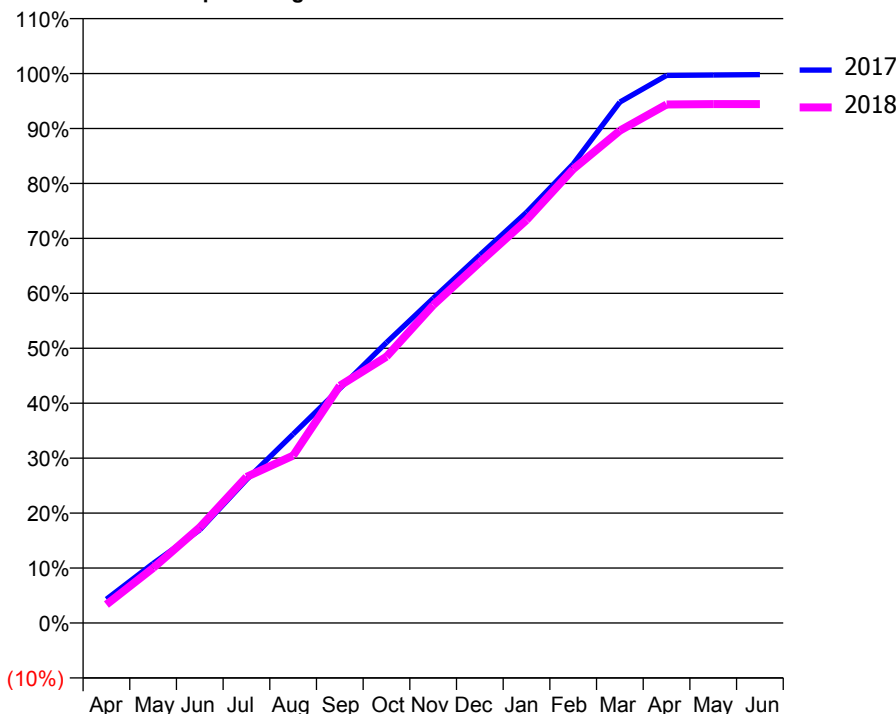
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,845 | |
| Quarter ending June 2017 | 7,843 | → |
| Quarter ending September 2017 | 7,845 | → |
| Quarter ending December 2017 | 7,835 | → |
| Quarter ending March 2018 | 7,796 | → |
| Variance since March 2017 | (0.6%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,085 | 841 |
| May | 2,710 | 2,502 |
| June | 4,238 | 4,353 |
| July | 6,516 | 6,644 |
| August | 8,595 | 7,616 |
| September | 10,669 | 10,793 |
| October | 12,759 | 12,116 |
| November | 14,768 | 14,459 |
| December | 16,740 | 16,413 |
| January | 18,681 | 18,328 |
| February | 20,883 | 20,649 |
| March | 23,698 | 22,402 |
| April | 24,912 | 23,593 |
| May | 24,930 | 23,606 |
| June | 24,952 | 23,606 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 202 | 2,786 | 7.3% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,453 | 8,485 | 17.1% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,777 | 2,786 | 63.8% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,912 | 8,485 | 46.1% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,160 | 11,236 | 10.3% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 143 | 11,236 | 1.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 216 | 11,236 | 1.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 15 | 86.7% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 15 | 80.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

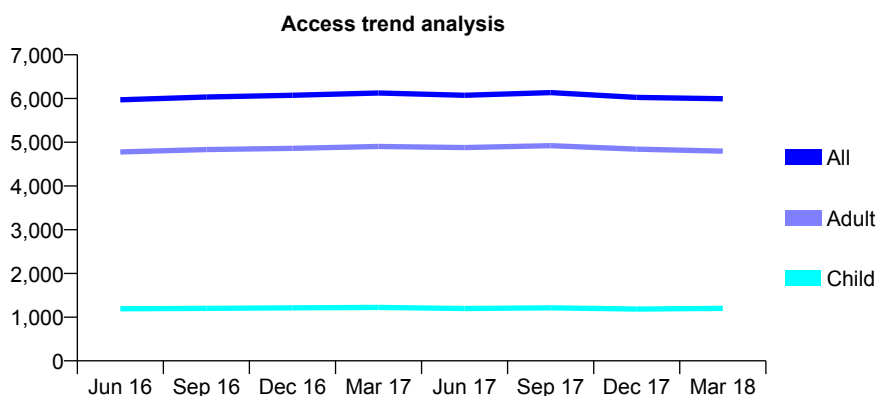
Q48 - Vital Signs At a Glance Contract Report for 651621/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MRS A CHAMBERS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

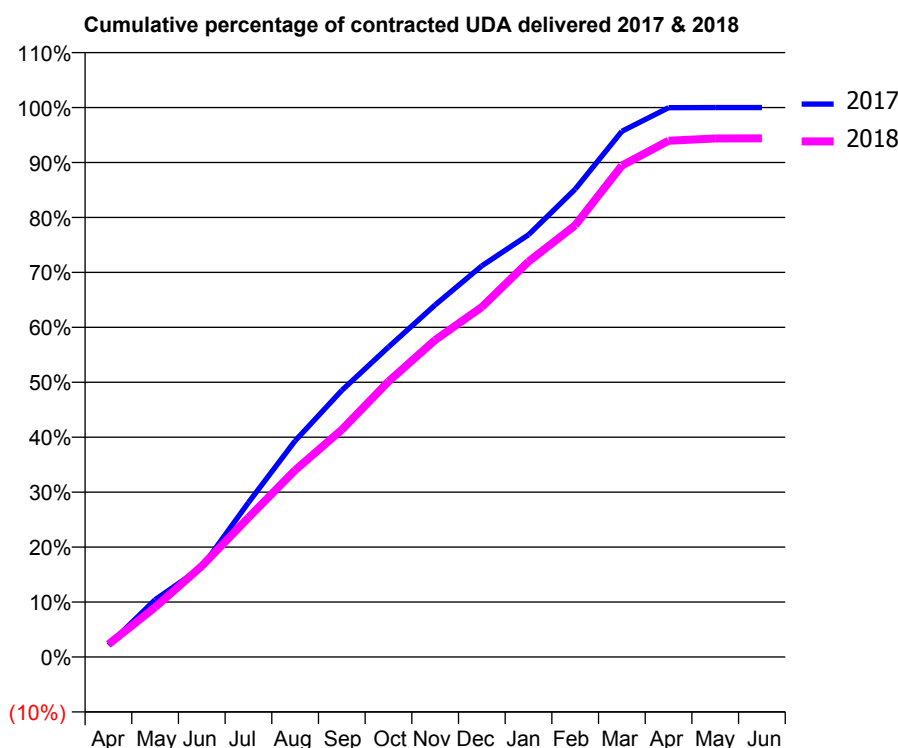
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,988 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £376,562.72 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,125 | |
| Quarter ending June 2017 | 6,075 | → |
| Quarter ending September 2017 | 6,134 | → |
| Quarter ending December 2017 | 6,025 | ↓ |
| Quarter ending March 2018 | 5,995 | → |
| Variance since March 2017 | (2.1%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 350 | 369 |
| May | 1,689 | 1,450 |
| June | 2,652 | 2,650 |
| July | 4,560 | 4,056 |
| August | 6,386 | 5,436 |
| September | 7,873 | 6,614 |
| October | 9,151 | 8,016 |
| November | 10,398 | 9,224 |
| December | 11,551 | 10,183 |
| January | 12,466 | 11,506 |
| February | 13,815 | 12,559 |
| March | 15,521 | 14,297 |
| April | 16,218 | 15,022 |
| May | 16,222 | 15,088 |
| June | 16,225 | 15,091 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 109 | 1,530 | 7.1% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 595 | 5,215 | 11.4% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 688 | 1,530 | 45.0% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,959 | 5,215 | 37.6% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 383 | 6,247 | 6.1% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 58 | 6,247 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 109 | 6,247 | 1.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 17 | 19 | 89.5% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 19 | 94.7% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

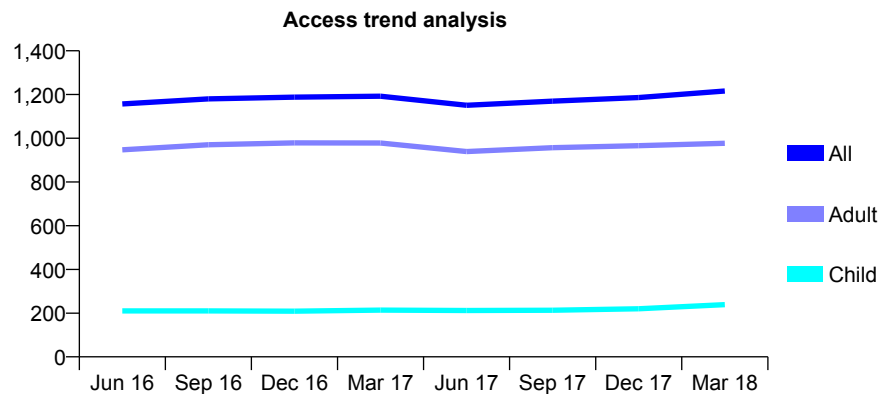
Q48 - Vital Signs At a Glance Contract Report for 659975/0001 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | MR RP VIJAYANARAYANAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,239 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £206,241.97 |

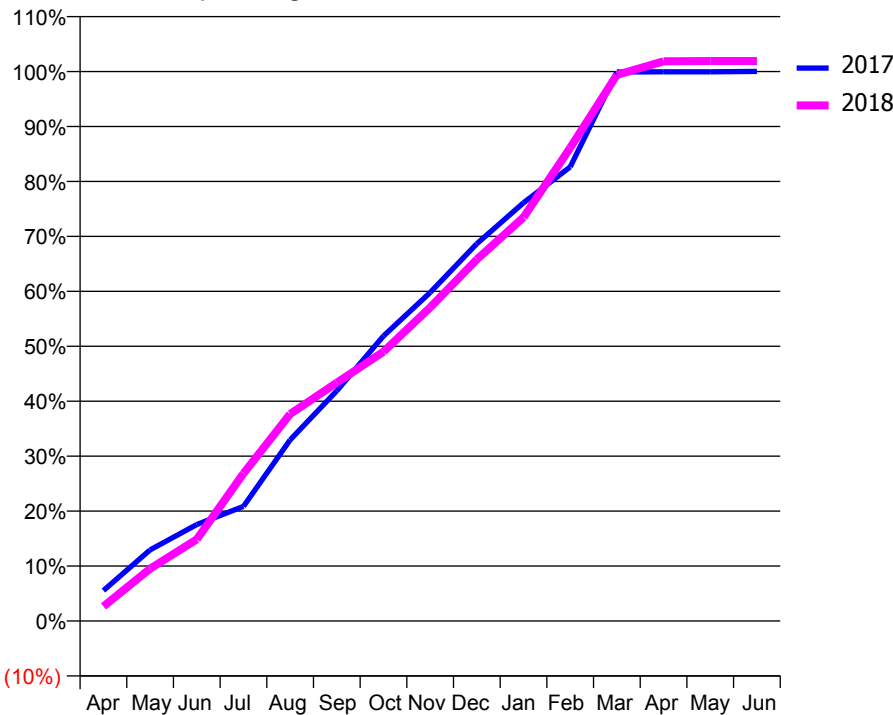
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,192 | |
| Quarter ending June 2017 | 1,151 | ↓ |
| Quarter ending September 2017 | 1,170 | → |
| Quarter ending December 2017 | 1,186 | → |
| Quarter ending March 2018 | 1,216 | ↑ |
| Variance since March 2017 | 2.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 235 | 112 |
| May | 550 | 403 |
| June | 746 | 630 |
| July | 886 | 1,138 |
| August | 1,399 | 1,597 |
| September | 1,779 | 1,839 |
| October | 2,202 | 2,077 |
| November | 2,538 | 2,419 |
| December | 2,915 | 2,789 |
| January | 3,231 | 3,115 |
| February | 3,508 | 3,650 |
| March | 4,241 | 4,213 |
| April | 4,242 | 4,318 |
| May | 4,242 | 4,320 |
| June | 4,245 | 4,320 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 10 | 302 | 3.3% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 83 | 1,126 | 7.4% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 132 | 302 | 43.7% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 528 | 1,126 | 46.9% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 28 | 1,449 | 1.9% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,449 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,449 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

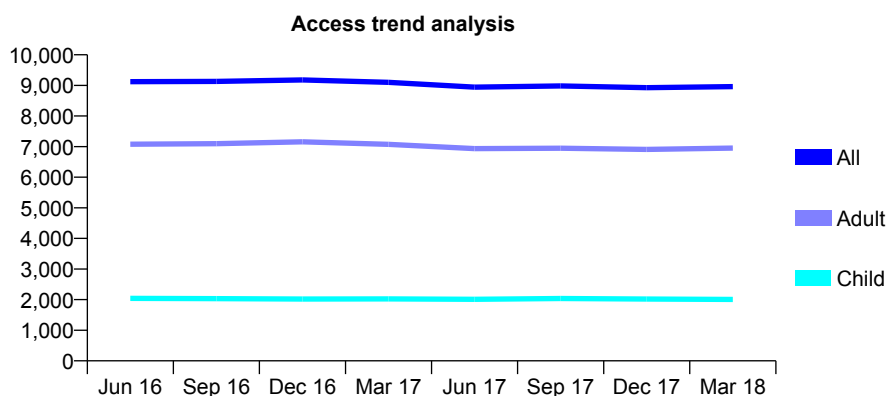
Q48 - Vital Signs At a Glance Contract Report for 672971/0003 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR SA CHU |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/01/2013 |
| Contract end date | |

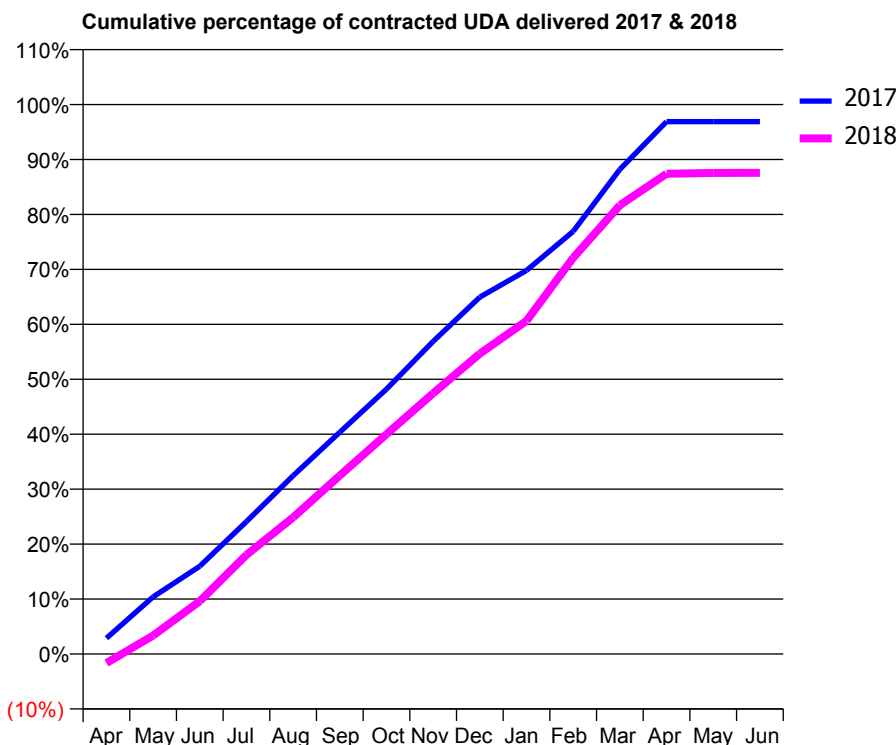
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 35,573 |
| Carry forward general activity (UDA) | 1,140 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £917,822.98 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 9,099 | |
| Quarter ending June 2017 | 8,945 | ↓ |
| Quarter ending September 2017 | 8,982 | → |
| Quarter ending December 2017 | 8,927 | → |
| Quarter ending March 2018 | 8,960 | → |
| Variance since March 2017 | (1.5%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,021 | -587 |
| May | 3,702 | 1,197 |
| June | 5,683 | 3,425 |
| July | 8,577 | 6,421 |
| August | 11,543 | 8,845 |
| September | 14,363 | 11,554 |
| October | 17,147 | 14,231 |
| November | 20,239 | 16,881 |
| December | 23,109 | 19,441 |
| January | 24,833 | 21,564 |
| February | 27,363 | 25,651 |
| March | 31,372 | 29,049 |
| April | 34,469 | 31,088 |
| May | 34,468 | 31,137 |
| June | 34,469 | 31,151 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 219 | 2,340 | 9.4% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,550 | 8,222 | 18.9% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 896 | 2,340 | 38.3% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,122 | 8,222 | 38.0% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,960 | 10,448 | 18.8% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 267 | 10,448 | 2.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 52 | 10,448 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 15 | 16 | 93.8% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 16 | 93.8% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

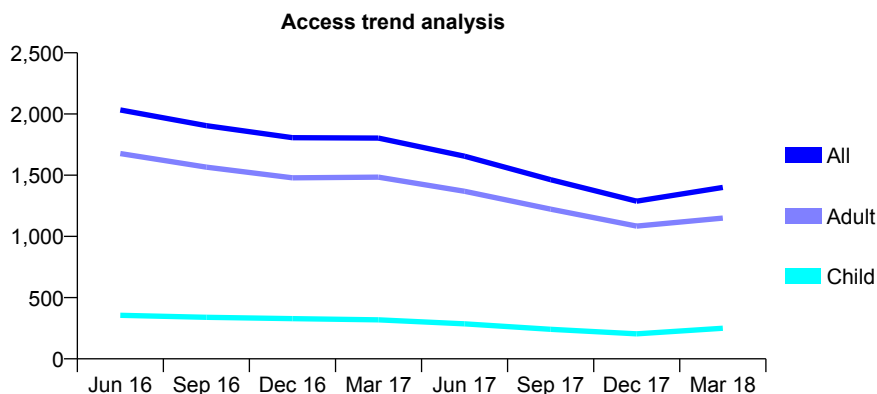
Q48 - Vital Signs At a Glance Contract Report for 674699/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR AA DIRIR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 5,213 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £89,667.04 |

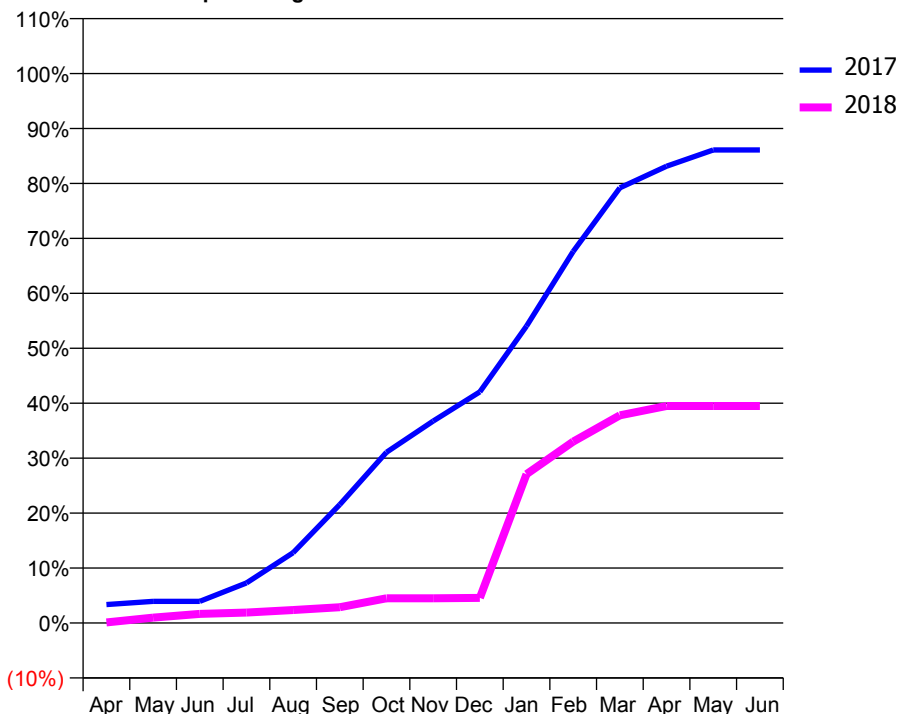
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 1,803 | |
| Quarter ending June 2017 | 1,655 | ↓ |
| Quarter ending September 2017 | 1,464 | ↓ |
| Quarter ending December 2017 | 1,288 | ↓ |
| Quarter ending March 2018 | 1,400 | ↑ |
| Variance since March 2017 | (22.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 175 | 6 |
| May | 205 | 51 |
| June | 205 | 87 |
| July | 380 | 99 |
| August | 667 | 123 |
| September | 1,123 | 150 |
| October | 1,620 | 235 |
| November | 1,916 | 235 |
| December | 2,193 | 238 |
| January | 2,816 | 1,412 |
| February | 3,525 | 1,721 |
| March | 4,129 | 1,970 |
| April | 4,334 | 2,059 |
| May | 4,488 | 2,059 |
| June | 4,488 | 2,059 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 7 | 229 | 3.1% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 58 | 837 | 6.9% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 48 | 229 | 21.0% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 182 | 837 | 21.7% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 21 | 954 | 2.2% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 954 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 9 | 954 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

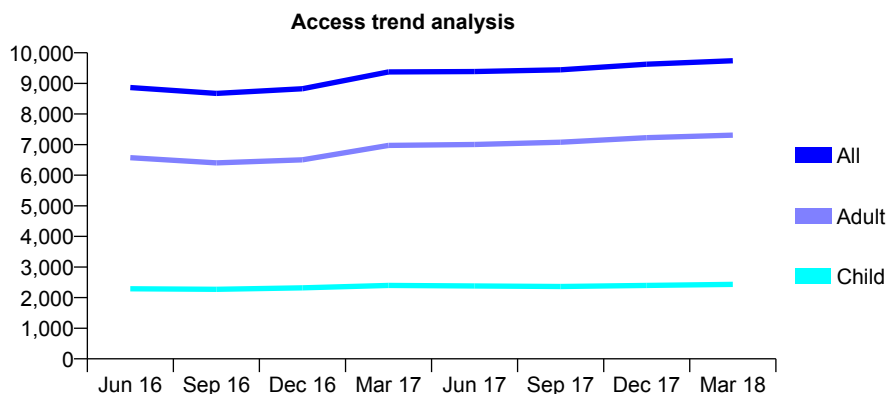
Q48 - Vital Signs At a Glance Contract Report for 682365/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR QM JAFFRI |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2021 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 26,521 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £779,069.06 |

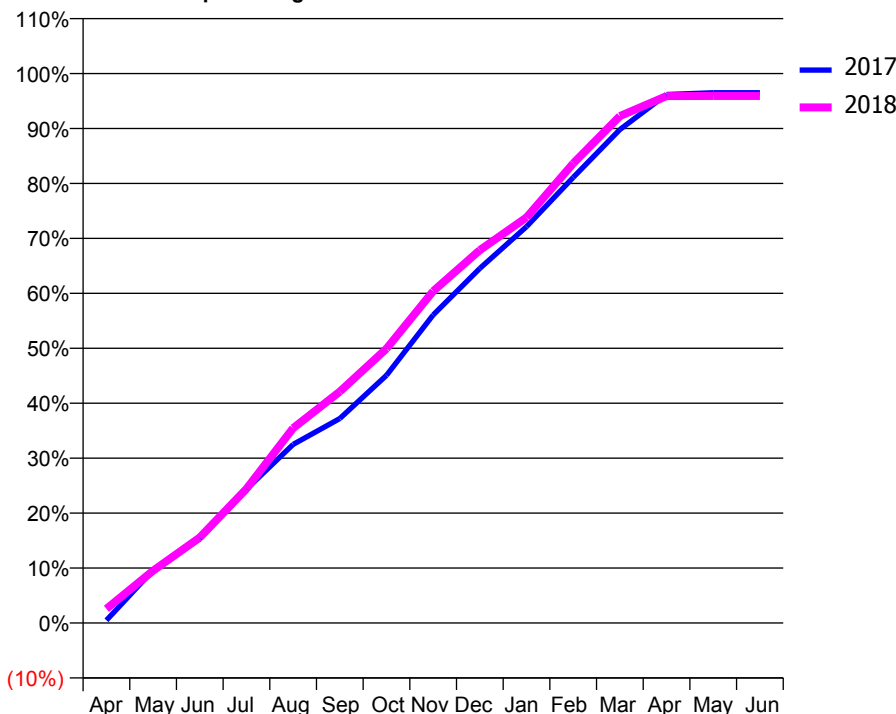
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 9,373 | |
| Quarter ending June 2017 | 9,386 | → |
| Quarter ending September 2017 | 9,444 | → |
| Quarter ending December 2017 | 9,627 | → |
| Quarter ending March 2018 | 9,741 | → |
| Variance since March 2017 | 3.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 130 | 684 |
| May | 2,554 | 2,527 |
| June | 4,071 | 4,126 |
| July | 6,457 | 6,481 |
| August | 8,619 | 9,403 |
| September | 9,869 | 11,172 |
| October | 11,952 | 13,244 |
| November | 14,868 | 16,013 |
| December | 17,113 | 17,995 |
| January | 19,130 | 19,576 |
| February | 21,507 | 22,178 |
| March | 23,815 | 24,467 |
| April | 25,509 | 25,429 |
| May | 25,595 | 25,439 |
| June | 25,595 | 25,440 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 288 | 4,096 | 7.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,448 | 9,893 | 14.6% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,631 | 4,096 | 64.2% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,053 | 9,893 | 51.1% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,302 | 13,671 | 16.8% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 78 | 13,671 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 48 | 13,671 | 0.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

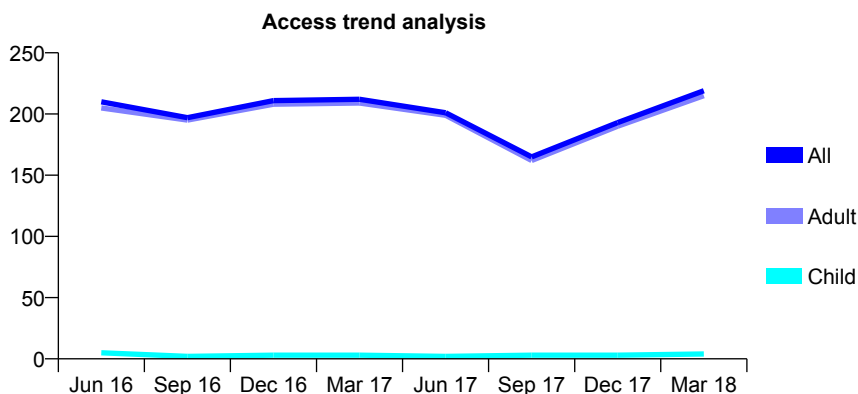
Q48 - Vital Signs At a Glance Contract Report for 685224/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MISS J MCGINTY |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 30/06/2018 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 792 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £69,182.15 |

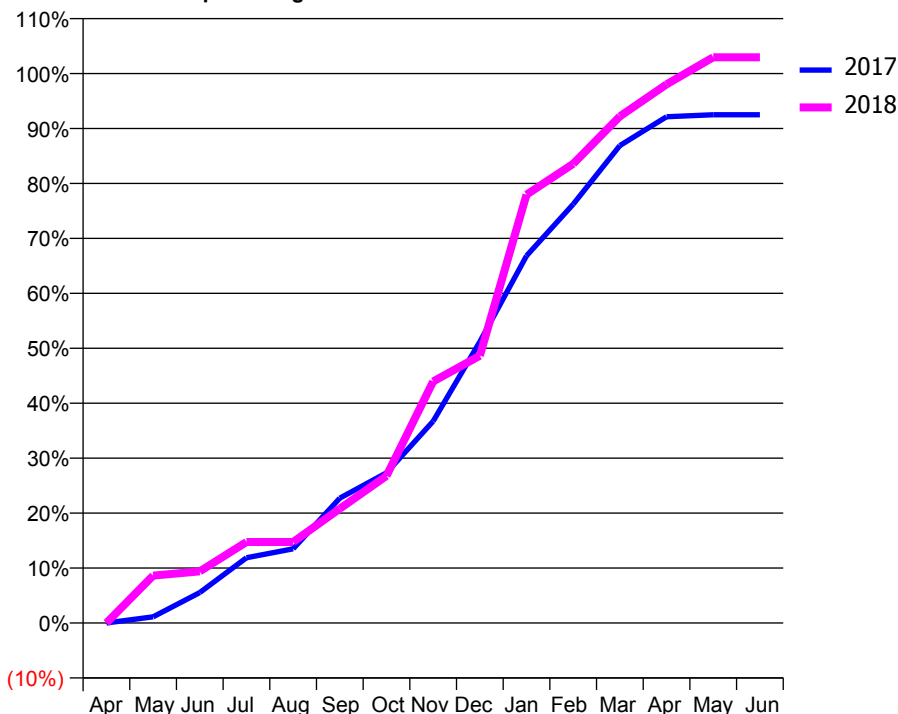
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 212 | |
| Quarter ending June 2017 | 201 | ↓ |
| Quarter ending September 2017 | 165 | ↓ |
| Quarter ending December 2017 | 193 | ↑ |
| Quarter ending March 2018 | 219 | ↑ |
| Variance since March 2017 | 3.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 9 | 68 |
| June | 44 | 74 |
| July | 94 | 117 |
| August | 107 | 117 |
| September | 180 | 165 |
| October | 217 | 212 |
| November | 291 | 348 |
| December | 405 | 385 |
| January | 529 | 617 |
| February | 604 | 662 |
| March | 688 | 730 |
| April | 730 | 776 |
| May | 733 | 815 |
| June | 733 | 815 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 10 | 0.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 286 | 0.3% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 10 | 0.0% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 286 | 0.0% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 45 | 313 | 14.4% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 313 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 313 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

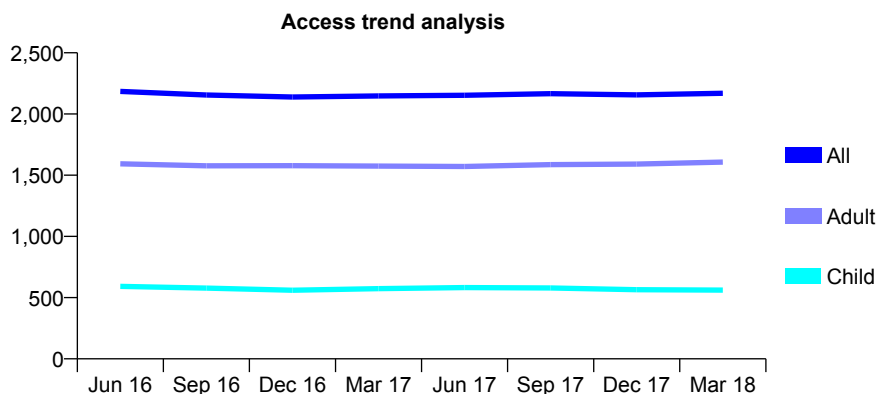
Q48 - Vital Signs At a Glance Contract Report for 732869/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | MRS CA MCGOWAN-YEO |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,300 |
| Carry forward general activity (UDA) | 150 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £235,169.86 |

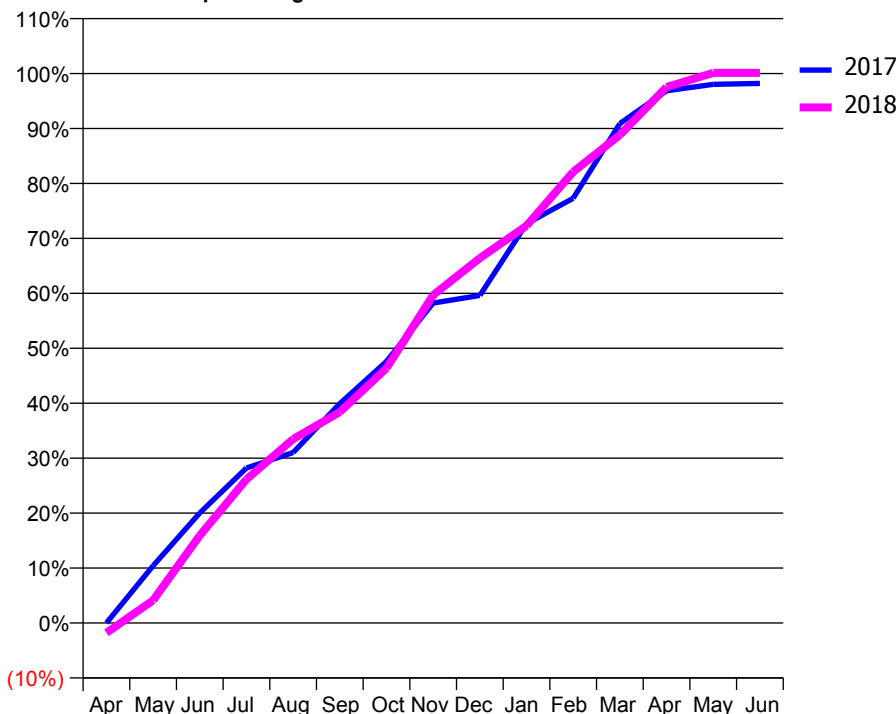
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,148 | |
| Quarter ending June 2017 | 2,153 | → |
| Quarter ending September 2017 | 2,166 | → |
| Quarter ending December 2017 | 2,156 | → |
| Quarter ending March 2018 | 2,169 | → |
| Variance since March 2017 | 1.0% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 0 | -150 |
| May | 866 | 344 |
| June | 1,662 | 1,322 |
| July | 2,341 | 2,170 |
| August | 2,575 | 2,779 |
| September | 3,314 | 3,187 |
| October | 3,950 | 3,850 |
| November | 4,833 | 4,955 |
| December | 4,947 | 5,511 |
| January | 6,032 | 6,002 |
| February | 6,415 | 6,815 |
| March | 7,545 | 7,372 |
| April | 8,040 | 8,096 |
| May | 8,137 | 8,309 |
| June | 8,150 | 8,309 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 120 | 769 | 15.6% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,214 | 2,753 | 44.1% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 336 | 769 | 43.7% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 838 | 2,753 | 30.4% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 418 | 3,644 | 11.5% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 122 | 3,644 | 3.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 518 | 3,644 | 14.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

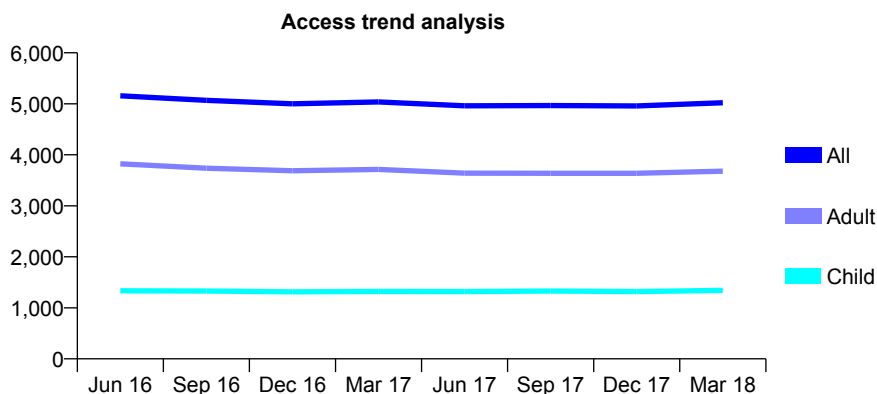
Q48 - Vital Signs At a Glance Contract Report for 738425/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR P MARTIN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

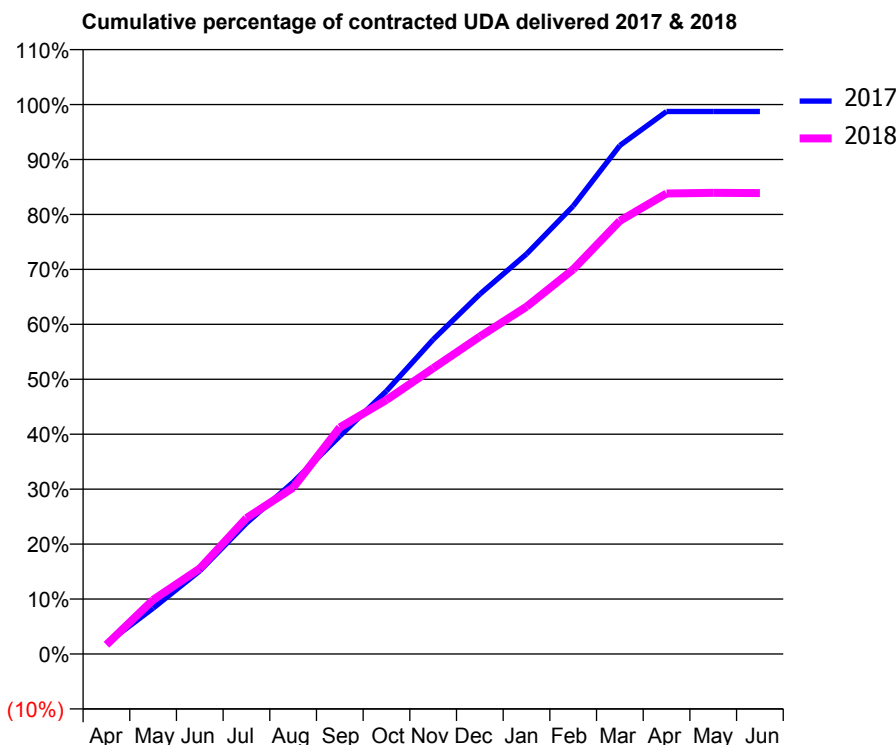
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,370 |
| Carry forward general activity (UDA) | 158 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £334,052.35 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,037 | |
| Quarter ending June 2017 | 4,960 | ↓ |
| Quarter ending September 2017 | 4,966 | → |
| Quarter ending December 2017 | 4,958 | → |
| Quarter ending March 2018 | 5,022 | → |
| Variance since March 2017 | (0.3%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 238 | 209 |
| May | 1,031 | 1,221 |
| June | 1,871 | 1,924 |
| July | 2,946 | 3,061 |
| August | 3,867 | 3,744 |
| September | 4,907 | 5,102 |
| October | 5,920 | 5,720 |
| November | 7,080 | 6,434 |
| December | 8,099 | 7,146 |
| January | 9,005 | 7,818 |
| February | 10,083 | 8,659 |
| March | 11,447 | 9,753 |
| April | 12,213 | 10,367 |
| May | 12,212 | 10,381 |
| June | 12,212 | 10,375 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 161 | 2,176 | 7.4% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 863 | 4,497 | 19.2% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,381 | 2,176 | 63.5% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,829 | 4,497 | 40.7% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 795 | 5,289 | 15.0% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 69 | 5,289 | 1.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 29 | 5,289 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

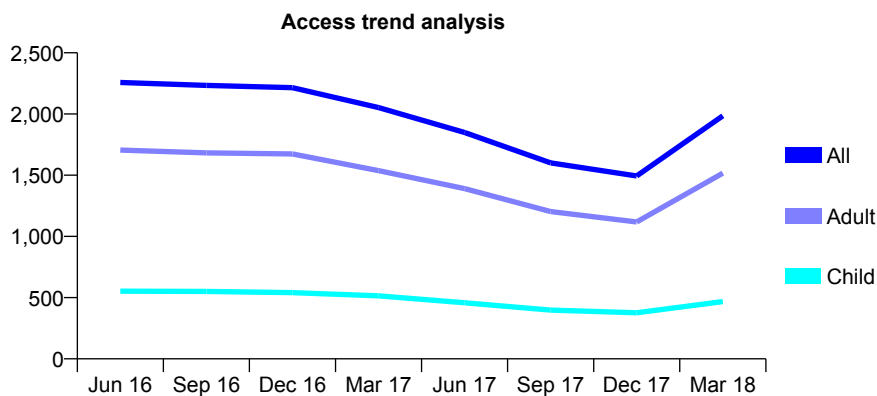
Q48 - Vital Signs At a Glance Contract Report for 742449/0001 - Year end March 2018

| | |
|----------------------|----------------------------------|
| Name or company name | South Liverpool Treatment Centre |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,116 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £221,430.86 |

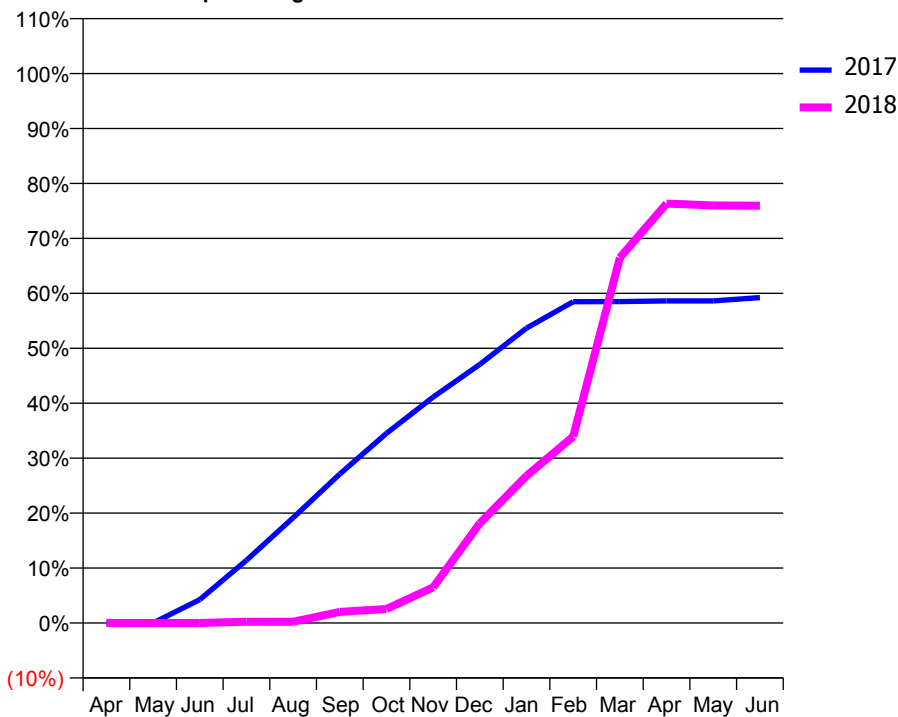
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,053 | |
| Quarter ending June 2017 | 1,849 | ↓ |
| Quarter ending September 2017 | 1,601 | ↓ |
| Quarter ending December 2017 | 1,494 | ↓ |
| Quarter ending March 2018 | 1,985 | ↑ |
| Variance since March 2017 | (3.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 0 | 0 |
| May | 0 | 0 |
| June | 401 | 0 |
| July | 1,073 | 16 |
| August | 1,801 | 16 |
| September | 2,550 | 144 |
| October | 3,244 | 183 |
| November | 3,865 | 462 |
| December | 4,426 | 1,292 |
| January | 5,046 | 1,905 |
| February | 5,498 | 2,414 |
| March | 5,499 | 4,731 |
| April | 5,511 | 5,432 |
| May | 5,511 | 5,408 |
| June | 5,568 | 5,404 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 23 | 315 | 7.3% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 137 | 1,263 | 10.8% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 22 | 315 | 7.0% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 85 | 1,263 | 6.7% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 275 | 1,748 | 15.7% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 14 | 1,748 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 1,748 | 0.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

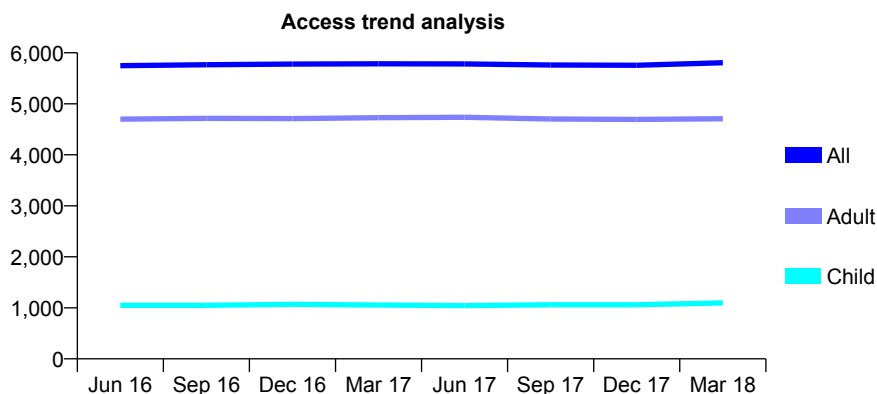
Q48 - Vital Signs At a Glance Contract Report for 742988/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR AJ JONES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,456 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £649,836.91 |

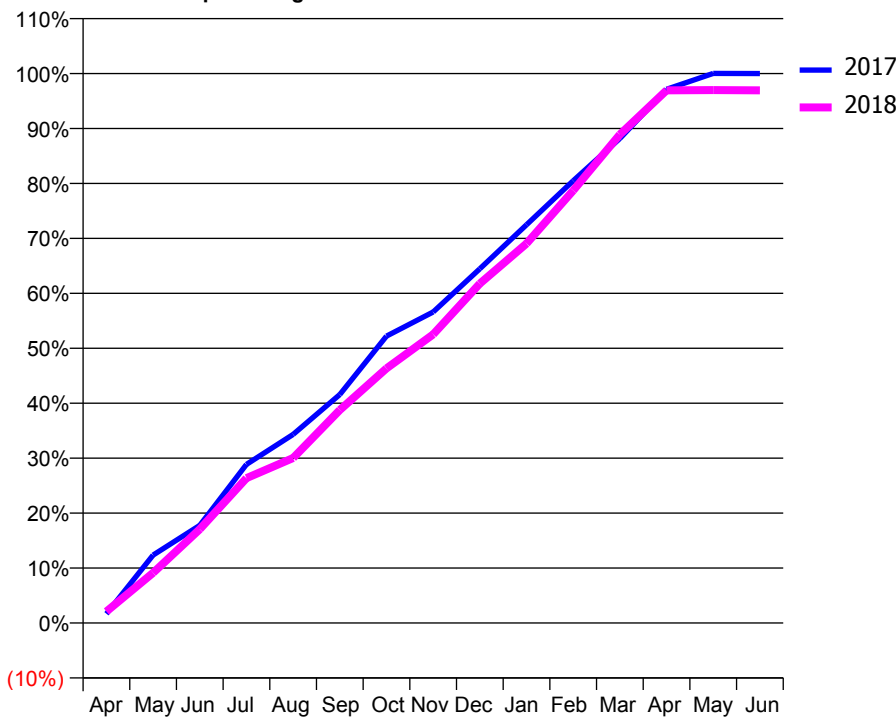
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,784 | |
| Quarter ending June 2017 | 5,782 | → |
| Quarter ending September 2017 | 5,761 | → |
| Quarter ending December 2017 | 5,756 | → |
| Quarter ending March 2018 | 5,804 | → |
| Variance since March 2017 | 0.3% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 334 | 407 |
| May | 2,452 | 1,779 |
| June | 3,524 | 3,323 |
| July | 5,724 | 5,132 |
| August | 6,807 | 5,841 |
| September | 8,248 | 7,544 |
| October | 10,358 | 9,014 |
| November | 11,228 | 10,218 |
| December | 12,789 | 12,016 |
| January | 14,376 | 13,433 |
| February | 15,963 | 15,316 |
| March | 17,489 | 17,296 |
| April | 19,268 | 18,858 |
| May | 19,838 | 18,870 |
| June | 19,836 | 18,860 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 197 | 1,895 | 10.4% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,222 | 6,729 | 18.2% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,142 | 1,895 | 60.3% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,280 | 6,729 | 48.7% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 960 | 8,459 | 11.3% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 58 | 8,459 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 157 | 8,459 | 1.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | 100.0% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 12 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

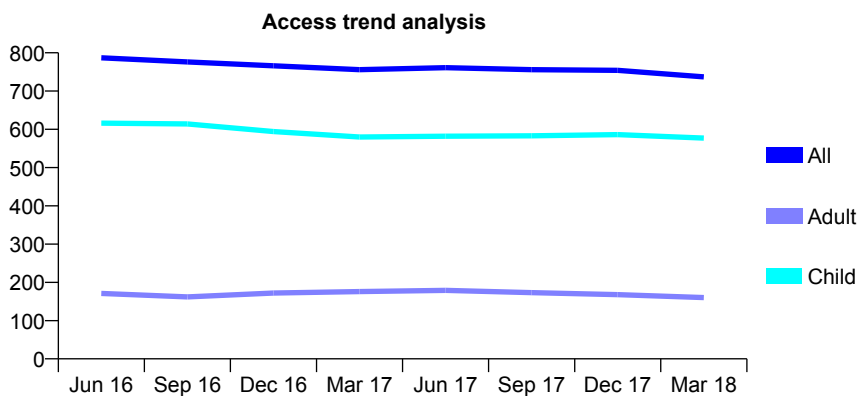
Q48 - Vital Signs At a Glance Contract Report for 755575/0001 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | MRS LE BACKSTROM |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2019 |

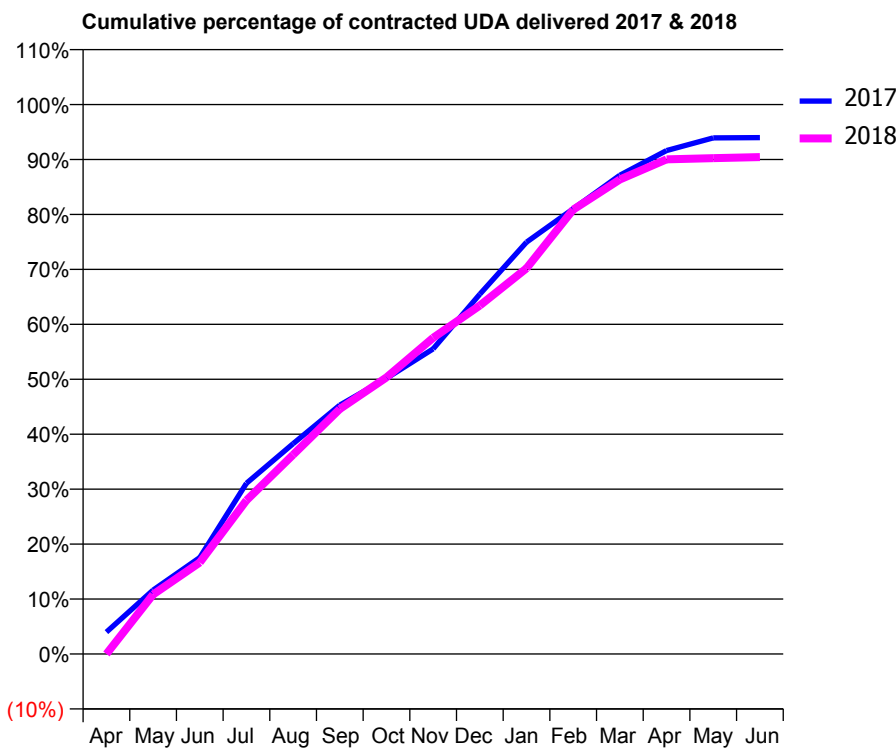
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,700 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £43,861.70 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 756 | |
| Quarter ending June 2017 | 761 | → |
| Quarter ending September 2017 | 756 | → |
| Quarter ending December 2017 | 754 | → |
| Quarter ending March 2018 | 737 | ↓ |
| Variance since March 2017 | (2.5%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 68 | 0 |
| May | 198 | 184 |
| June | 298 | 283 |
| July | 528 | 475 |
| August | 651 | 617 |
| September | 770 | 758 |
| October | 853 | 856 |
| November | 944 | 978 |
| December | 1,113 | 1,078 |
| January | 1,274 | 1,193 |
| February | 1,377 | 1,375 |
| March | 1,481 | 1,468 |
| April | 1,558 | 1,530 |
| May | 1,597 | 1,534 |
| June | 1,598 | 1,537 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 75 | 1,025 | 7.3% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 19 | 130 | 14.6% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 729 | 1,025 | 71.1% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 78 | 130 | 60.0% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 11 | 1,149 | 1.0% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,149 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,149 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

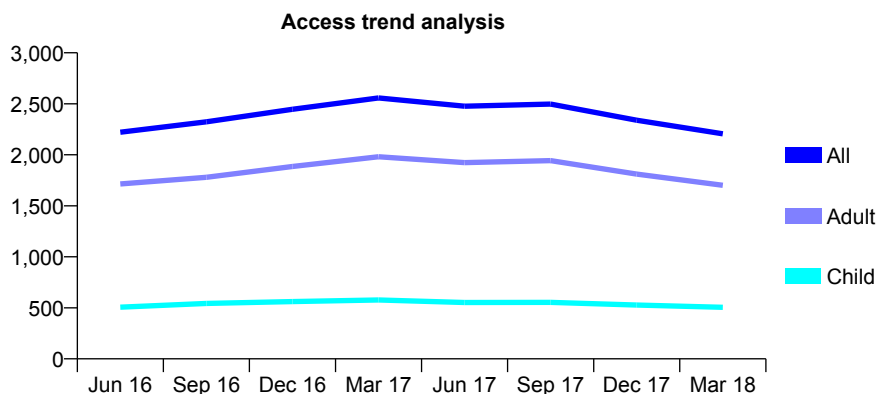
Q48 - Vital Signs At a Glance Contract Report for 761583/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR M MCGOVERN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,400 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £268,813.61 |

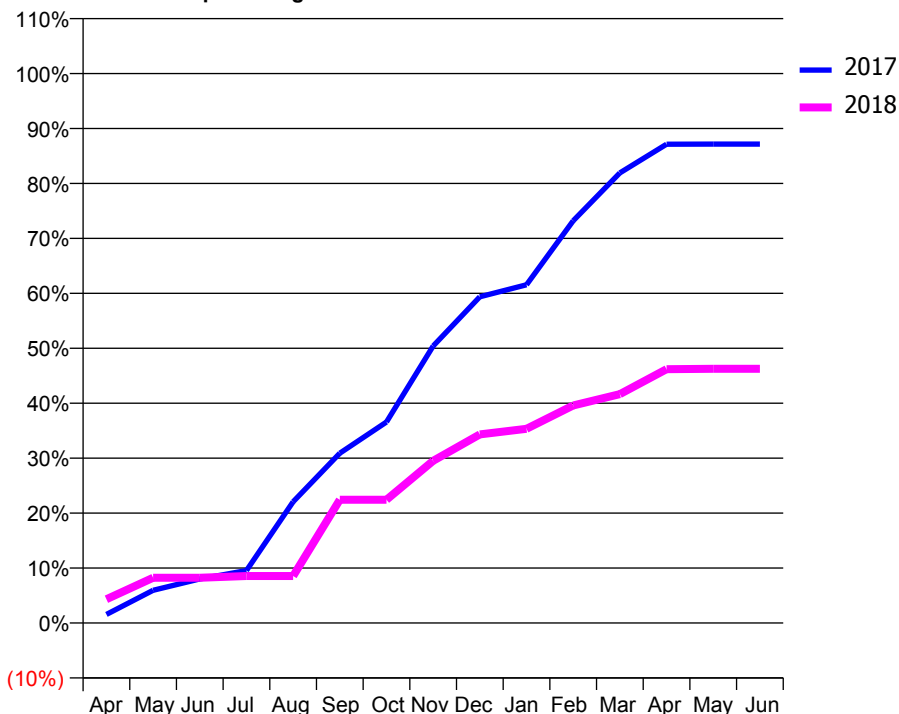
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 2,558 | |
| Quarter ending June 2017 | 2,476 | ↓ |
| Quarter ending September 2017 | 2,497 | → |
| Quarter ending December 2017 | 2,339 | ↓ |
| Quarter ending March 2018 | 2,206 | ↓ |
| Variance since March 2017 | (13.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 163 | 451 |
| May | 620 | 856 |
| June | 834 | 856 |
| July | 992 | 891 |
| August | 2,296 | 891 |
| September | 3,215 | 2,334 |
| October | 3,804 | 2,334 |
| November | 5,242 | 3,069 |
| December | 6,175 | 3,570 |
| January | 6,401 | 3,675 |
| February | 7,613 | 4,119 |
| March | 8,519 | 4,332 |
| April | 9,061 | 4,804 |
| May | 9,064 | 4,811 |
| June | 9,064 | 4,813 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 120 | 668 | 18.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 487 | 1,901 | 25.6% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 304 | 668 | 45.5% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 810 | 1,901 | 42.6% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 196 | 2,602 | 7.5% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 49 | 2,602 | 1.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 24 | 2,602 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

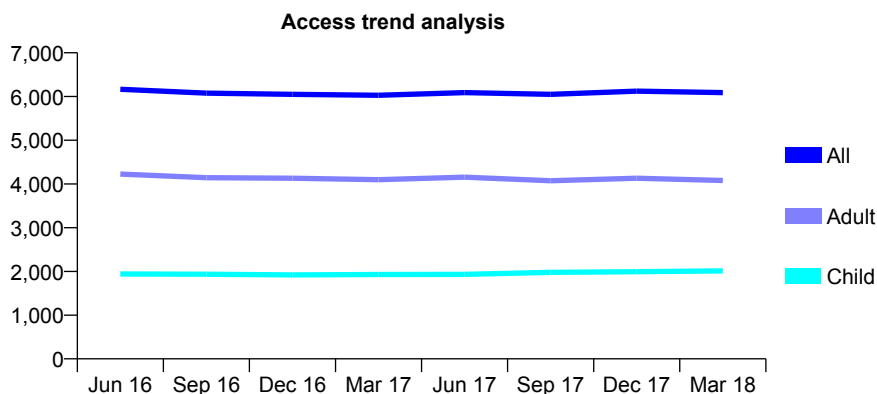
Q48 - Vital Signs At a Glance Contract Report for 780502/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MISS ML DUTHIE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,780 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £484,542.67 |

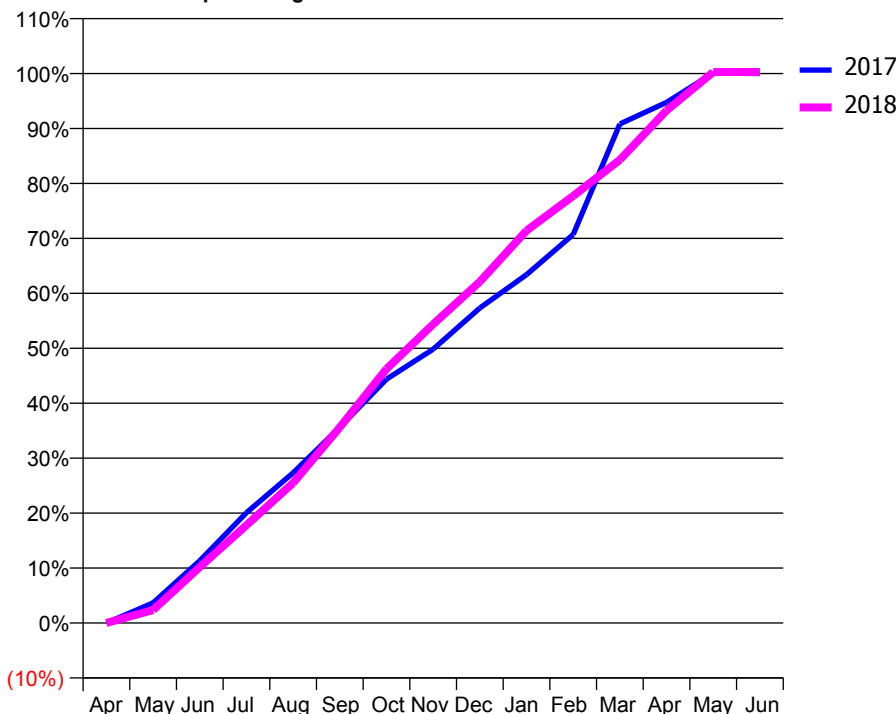
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,028 | |
| Quarter ending June 2017 | 6,089 | → |
| Quarter ending September 2017 | 6,051 | → |
| Quarter ending December 2017 | 6,122 | → |
| Quarter ending March 2018 | 6,091 | → |
| Variance since March 2017 | 1.0% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 0 | 4 |
| May | 694 | 446 |
| June | 2,137 | 1,911 |
| July | 3,783 | 3,345 |
| August | 5,153 | 4,788 |
| September | 6,715 | 6,687 |
| October | 8,363 | 8,686 |
| November | 9,388 | 10,213 |
| December | 10,804 | 11,666 |
| January | 11,946 | 13,410 |
| February | 13,325 | 14,594 |
| March | 17,112 | 15,831 |
| April | 17,856 | 17,516 |
| May | 18,860 | 18,830 |
| June | 18,844 | 18,834 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 177 | 3,042 | 5.8% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 517 | 4,558 | 11.3% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,197 | 3,042 | 72.2% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,985 | 4,558 | 43.5% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 361 | 8,254 | 4.4% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 50 | 8,254 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 54 | 8,254 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 15 | 16 | 93.8% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 16 | 87.5% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

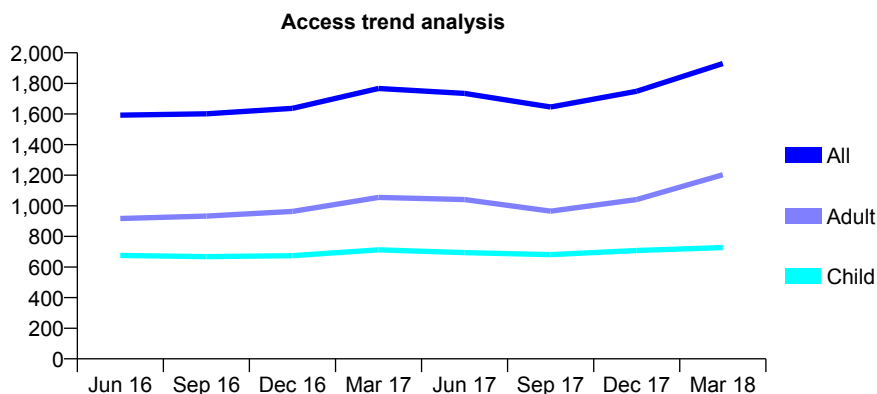
Q48 - Vital Signs At a Glance Contract Report for 787914/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR P SMITH |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2011 |
| Contract end date | 31/12/2020 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 3,200 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £108,544.78 |

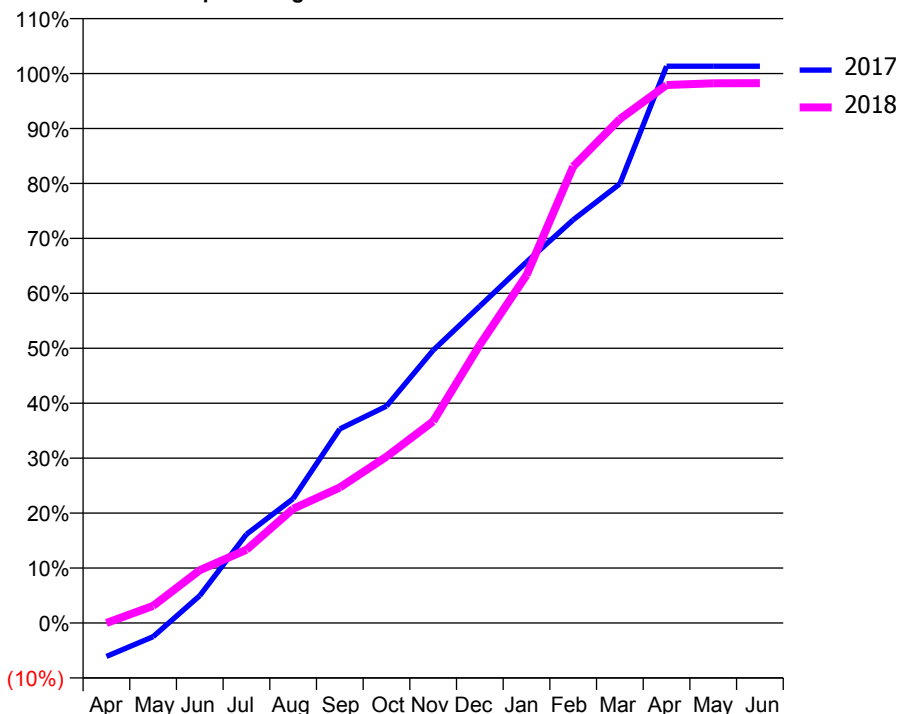
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 1,767 | |
| Quarter ending June 2017 | 1,735 | ↓ |
| Quarter ending September 2017 | 1,646 | ↓ |
| Quarter ending December 2017 | 1,749 | ↑ |
| Quarter ending March 2018 | 1,930 | ↑ |
| Variance since March 2017 | 9.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -200 | 0 |
| May | -82 | 99 |
| June | 162 | 308 |
| July | 527 | 427 |
| August | 739 | 665 |
| September | 1,153 | 789 |
| October | 1,288 | 968 |
| November | 1,620 | 1,174 |
| December | 1,883 | 1,620 |
| January | 2,144 | 2,026 |
| February | 2,395 | 2,659 |
| March | 2,609 | 2,935 |
| April | 3,308 | 3,133 |
| May | 3,308 | 3,143 |
| June | 3,308 | 3,144 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 148 | 1,346 | 11.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 228 | 1,672 | 13.6% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 809 | 1,346 | 60.1% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 530 | 1,672 | 31.7% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 119 | 1,898 | 6.3% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 1,898 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 26 | 1,898 | 1.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

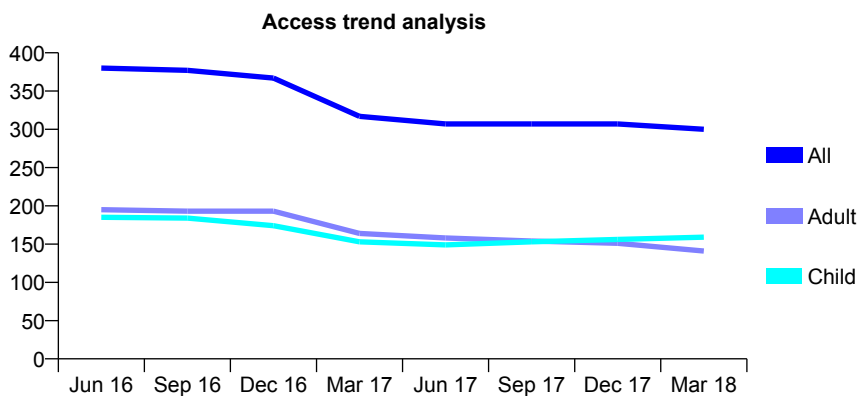
Q48 - Vital Signs At a Glance Contract Report for 803499/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR SA CROSTON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,200 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £30,961.19 |

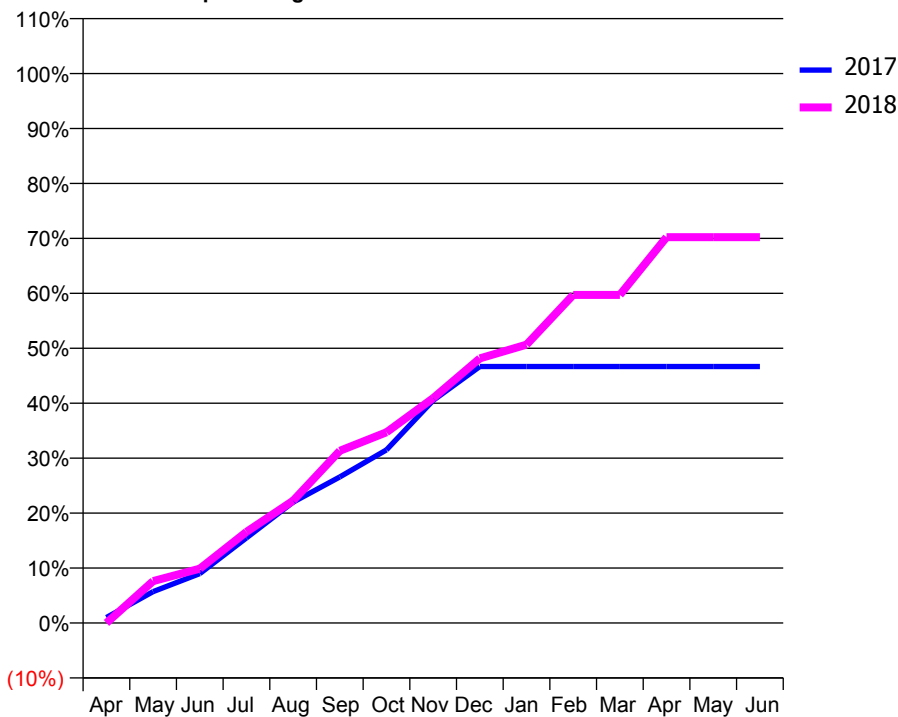
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 317 | |
| Quarter ending June 2017 | 307 | ↓ |
| Quarter ending September 2017 | 307 | → |
| Quarter ending December 2017 | 307 | → |
| Quarter ending March 2018 | 300 | ↓ |
| Variance since March 2017 | (5.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 17 | 0 |
| May | 97 | 92 |
| June | 152 | 119 |
| July | 263 | 199 |
| August | 373 | 267 |
| September | 451 | 376 |
| October | 534 | 417 |
| November | 687 | 491 |
| December | 792 | 578 |
| January | 792 | 608 |
| February | 792 | 717 |
| March | 792 | 717 |
| April | 792 | 843 |
| May | 792 | 843 |
| June | 792 | 843 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 12 | 270 | 4.4% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 24 | 173 | 13.9% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 137 | 270 | 50.7% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 63 | 173 | 36.4% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 36 | 491 | 7.3% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 491 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 491 | 1.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

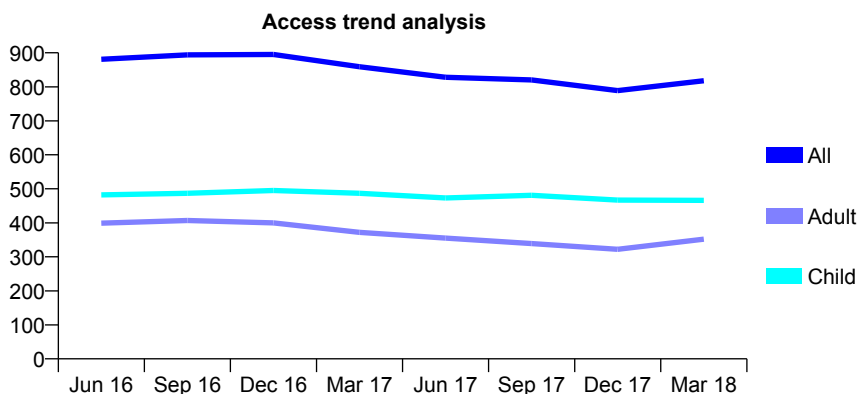
Q48 - Vital Signs At a Glance Contract Report for 809101/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR PA KNIGHT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,222 |
| Carry forward general activity (UDA) | 26 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £66,407.50 |

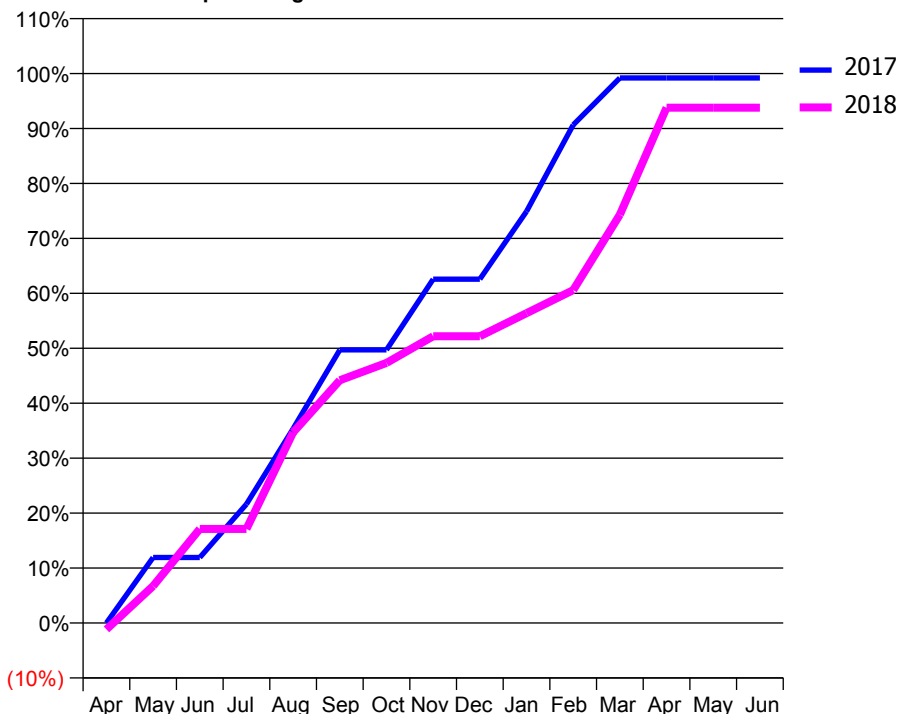
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 859 | |
| Quarter ending June 2017 | 828 | ↓ |
| Quarter ending September 2017 | 820 | → |
| Quarter ending December 2017 | 789 | ↓ |
| Quarter ending March 2018 | 818 | ↑ |
| Variance since March 2017 | (4.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | -26 |
| May | 384 | 150 |
| June | 384 | 381 |
| July | 697 | 381 |
| August | 1,140 | 771 |
| September | 1,602 | 982 |
| October | 1,602 | 1,052 |
| November | 2,016 | 1,159 |
| December | 2,016 | 1,159 |
| January | 2,413 | 1,253 |
| February | 2,921 | 1,346 |
| March | 3,196 | 1,651 |
| April | 3,196 | 2,084 |
| May | 3,196 | 2,084 |
| June | 3,196 | 2,084 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 28 | 512 | 5.5% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 20 | 189 | 10.6% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 223 | 512 | 43.6% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 67 | 189 | 35.4% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 23 | 841 | 2.7% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 841 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 14 | 841 | 1.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

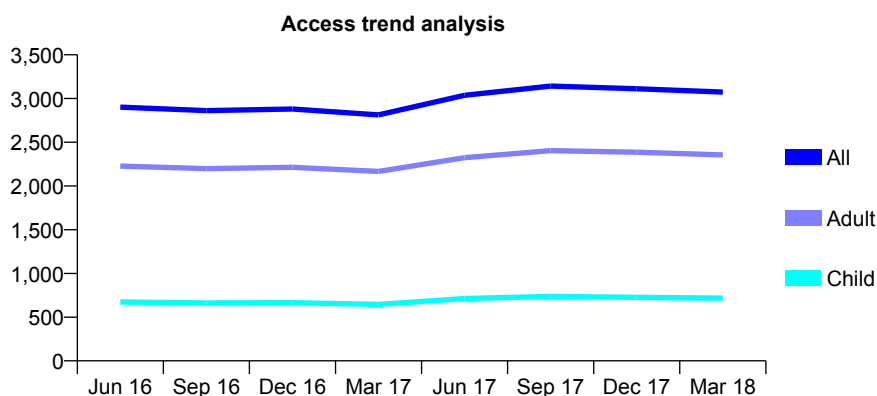
Q48 - Vital Signs At a Glance Contract Report for 841986/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR AP AYRES |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2020 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £276,088.35 |

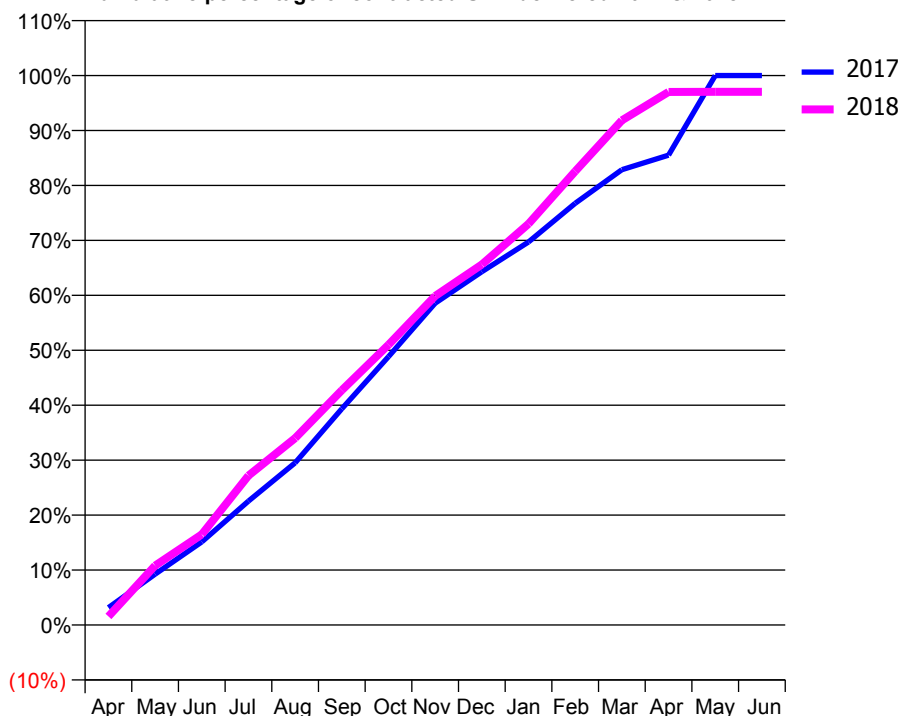
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,813 | |
| Quarter ending June 2017 | 3,037 | ↑ |
| Quarter ending September 2017 | 3,143 | ↑ |
| Quarter ending December 2017 | 3,112 | → |
| Quarter ending March 2018 | 3,074 | ↓ |
| Variance since March 2017 | 9.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 265 | 149 |
| May | 774 | 1,027 |
| June | 1,264 | 1,566 |
| July | 1,886 | 2,584 |
| August | 2,466 | 3,232 |
| September | 3,289 | 4,058 |
| October | 4,082 | 4,845 |
| November | 4,894 | 5,689 |
| December | 5,374 | 6,233 |
| January | 5,825 | 6,937 |
| February | 6,413 | 7,843 |
| March | 6,925 | 8,724 |
| April | 7,145 | 9,216 |
| May | 8,357 | 9,217 |
| June | 8,357 | 9,217 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 132 | 1,353 | 9.8% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 604 | 4,332 | 13.9% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 863 | 1,353 | 63.8% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,601 | 4,332 | 60.0% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 393 | 5,093 | 7.7% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 50 | 5,093 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 72 | 5,093 | 1.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

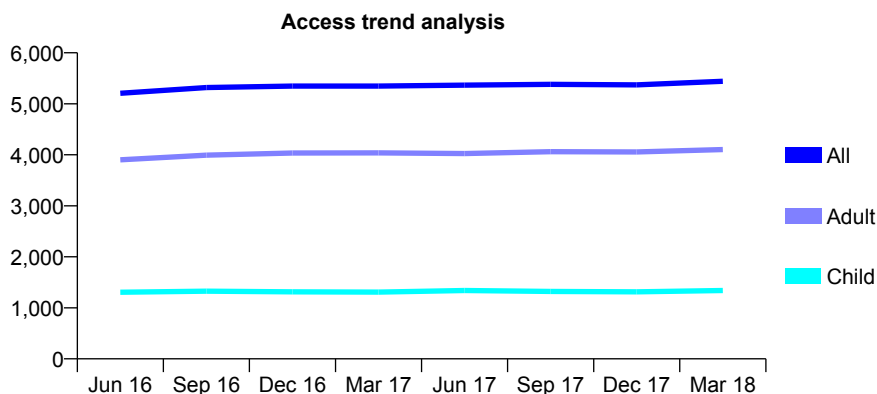
Q48 - Vital Signs At a Glance Contract Report for 851302/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR RK NAGPAUL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,820 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £552,154.14 |

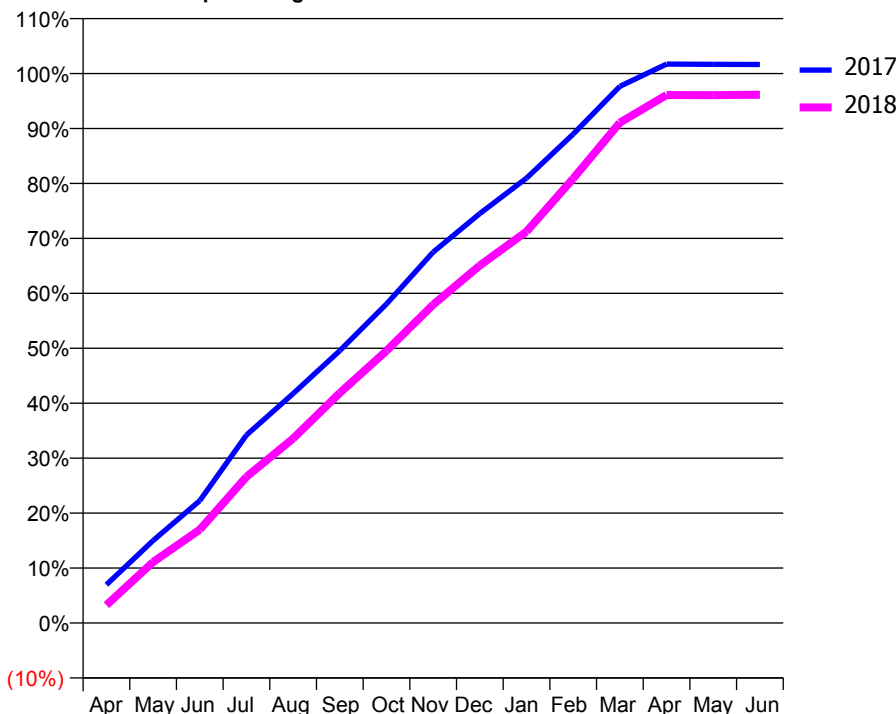
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,348 | |
| Quarter ending June 2017 | 5,365 | → |
| Quarter ending September 2017 | 5,383 | → |
| Quarter ending December 2017 | 5,370 | → |
| Quarter ending March 2018 | 5,442 | → |
| Variance since March 2017 | 1.8% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,530 | 712 |
| May | 3,295 | 2,423 |
| June | 4,889 | 3,711 |
| July | 7,512 | 5,807 |
| August | 9,168 | 7,328 |
| September | 10,884 | 9,138 |
| October | 12,746 | 10,809 |
| November | 14,820 | 12,642 |
| December | 16,364 | 14,199 |
| January | 17,781 | 15,544 |
| February | 19,538 | 17,648 |
| March | 21,446 | 19,871 |
| April | 22,333 | 20,964 |
| May | 22,325 | 20,963 |
| June | 22,319 | 20,979 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 280 | 2,314 | 12.1% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,255 | 6,432 | 19.5% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,384 | 2,314 | 59.8% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,445 | 6,432 | 53.6% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,293 | 8,832 | 14.6% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 160 | 8,832 | 1.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 8,832 | 0.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

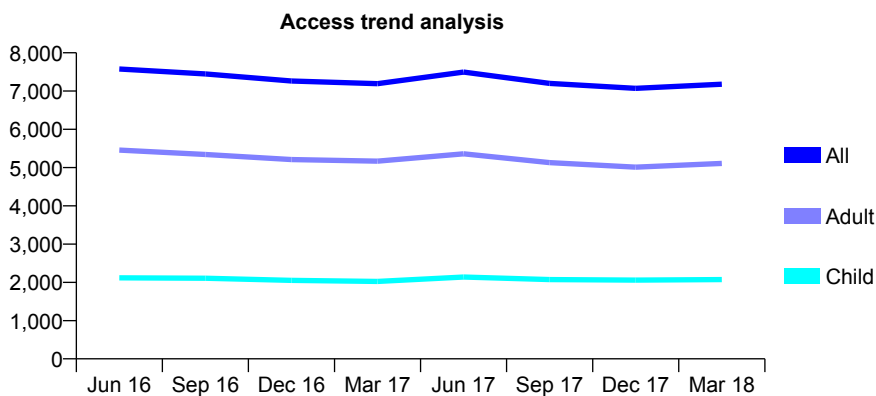
Q48 - Vital Signs At a Glance Contract Report for 891495/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | MR RK GOLLAPUDI |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2011 |
| Contract end date | 31/03/2018 |

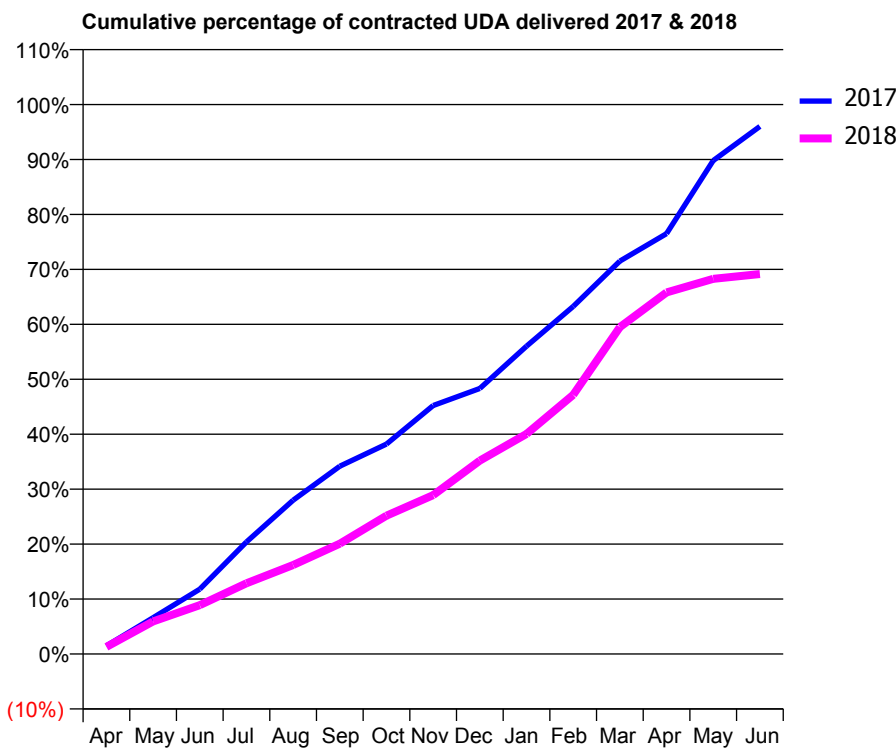
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 24,957 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £325,926.56 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,192 | |
| Quarter ending June 2017 | 7,497 | ↑ |
| Quarter ending September 2017 | 7,201 | ↓ |
| Quarter ending December 2017 | 7,072 | ↓ |
| Quarter ending March 2018 | 7,179 | → |
| Variance since March 2017 | (0.2%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 359 | 327 |
| May | 1,585 | 1,481 |
| June | 2,831 | 2,220 |
| July | 4,894 | 3,215 |
| August | 6,716 | 4,045 |
| September | 8,203 | 5,013 |
| October | 9,169 | 6,283 |
| November | 10,851 | 7,217 |
| December | 11,598 | 8,783 |
| January | 13,445 | 9,993 |
| February | 15,180 | 11,771 |
| March | 17,160 | 14,845 |
| April | 18,358 | 16,419 |
| May | 21,551 | 17,038 |
| June | 23,043 | 17,260 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 197 | 2,831 | 7.0% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 918 | 6,106 | 15.0% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,341 | 2,831 | 47.4% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,371 | 6,106 | 38.8% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,173 | 9,509 | 12.3% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 37 | 9,509 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 64 | 9,509 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 4 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

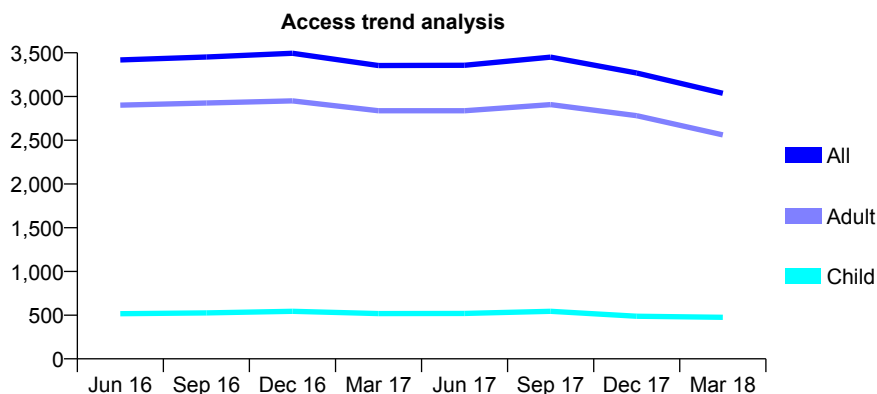
Q48 - Vital Signs At a Glance Contract Report for 895067/0003 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | FairField Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2010 |
| Contract end date | |

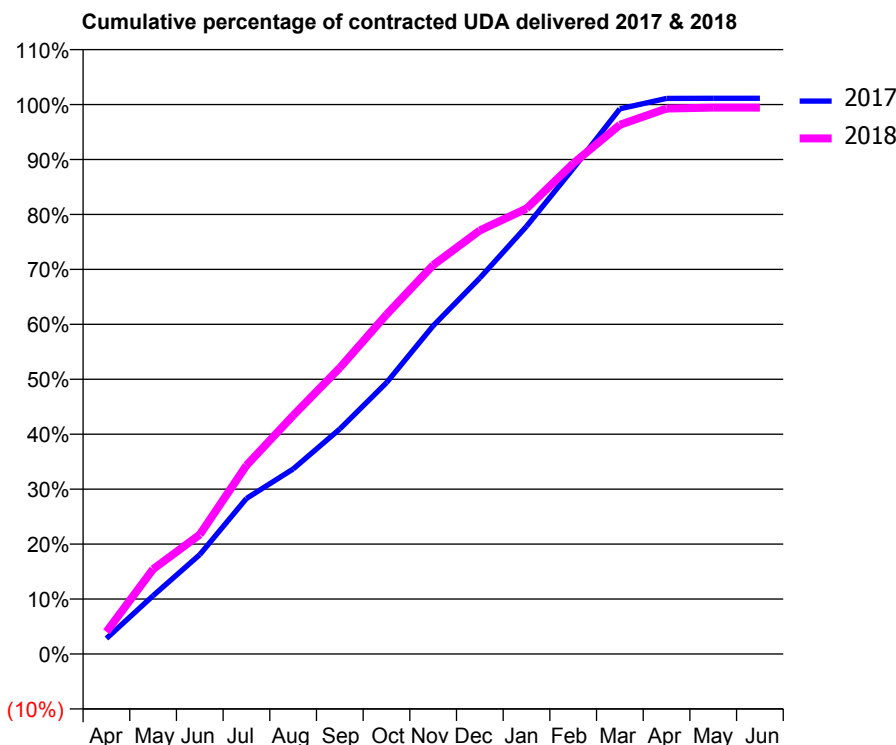
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,977 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £303,980.34 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,355 | |
| Quarter ending June 2017 | 3,357 | → |
| Quarter ending September 2017 | 3,450 | ↑ |
| Quarter ending December 2017 | 3,269 | ↓ |
| Quarter ending March 2018 | 3,037 | ↓ |
| Variance since March 2017 | (9.5%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 284 | 404 |
| May | 1,072 | 1,542 |
| June | 1,824 | 2,169 |
| July | 2,855 | 3,425 |
| August | 3,396 | 4,331 |
| September | 4,131 | 5,198 |
| October | 4,981 | 6,162 |
| November | 6,025 | 7,060 |
| December | 6,902 | 7,690 |
| January | 7,853 | 8,087 |
| February | 8,911 | 8,905 |
| March | 10,009 | 9,608 |
| April | 10,199 | 9,902 |
| May | 10,201 | 9,922 |
| June | 10,201 | 9,922 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 78 | 846 | 9.2% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 841 | 4,357 | 19.3% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 474 | 846 | 56.0% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,168 | 4,357 | 49.8% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 824 | 5,245 | 15.7% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 60 | 5,245 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 92 | 5,245 | 1.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

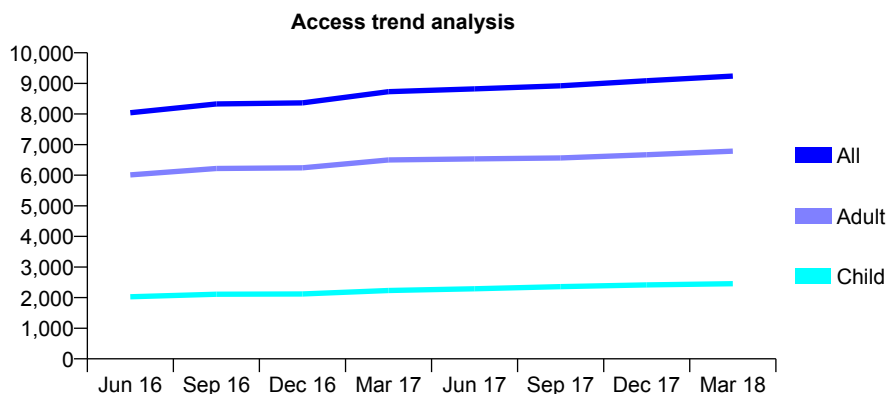
Q48 - Vital Signs At a Glance Contract Report for 905925/0002 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | Broadway Dental Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 30,000 |
| Carry forward general activity (UDA) | 1,211 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £774,029.82 |

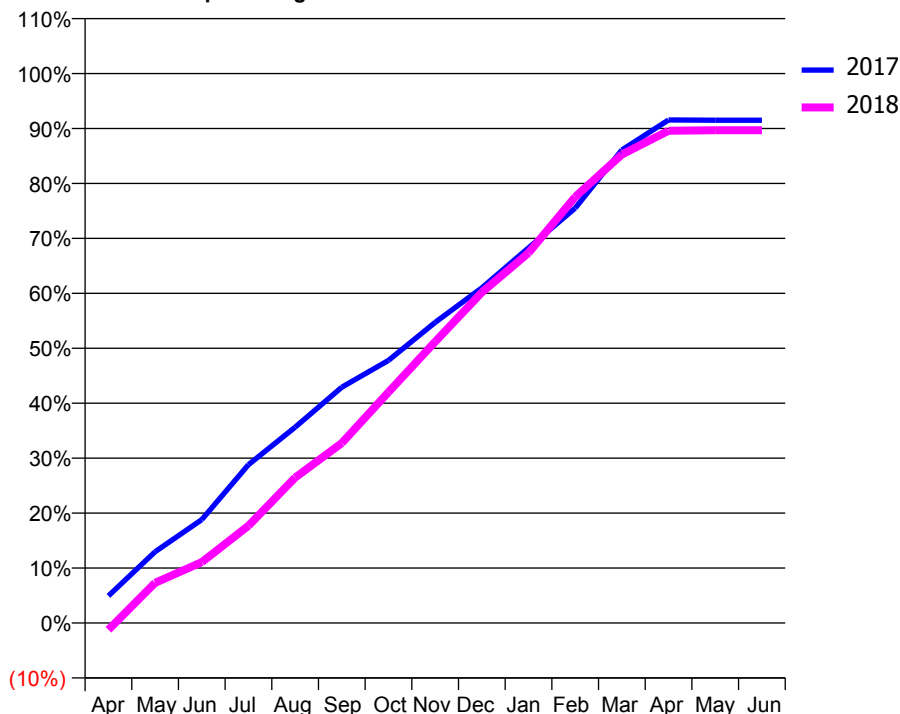
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 8,732 | |
| Quarter ending June 2017 | 8,821 | → |
| Quarter ending September 2017 | 8,921 | → |
| Quarter ending December 2017 | 9,089 | → |
| Quarter ending March 2018 | 9,239 | → |
| Variance since March 2017 | 5.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,483 | -374 |
| May | 3,888 | 2,194 |
| June | 5,647 | 3,320 |
| July | 8,646 | 5,314 |
| August | 10,691 | 7,936 |
| September | 12,872 | 9,828 |
| October | 14,342 | 12,605 |
| November | 16,414 | 15,361 |
| December | 18,297 | 18,049 |
| January | 20,482 | 20,205 |
| February | 22,651 | 23,264 |
| March | 25,825 | 25,579 |
| April | 27,465 | 26,872 |
| May | 27,450 | 26,901 |
| June | 27,450 | 26,905 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 223 | 3,055 | 7.3% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,406 | 8,163 | 17.2% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,429 | 3,055 | 46.8% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,951 | 8,163 | 36.2% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,486 | 11,164 | 13.3% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 125 | 11,164 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 94 | 11,164 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | 100.0% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

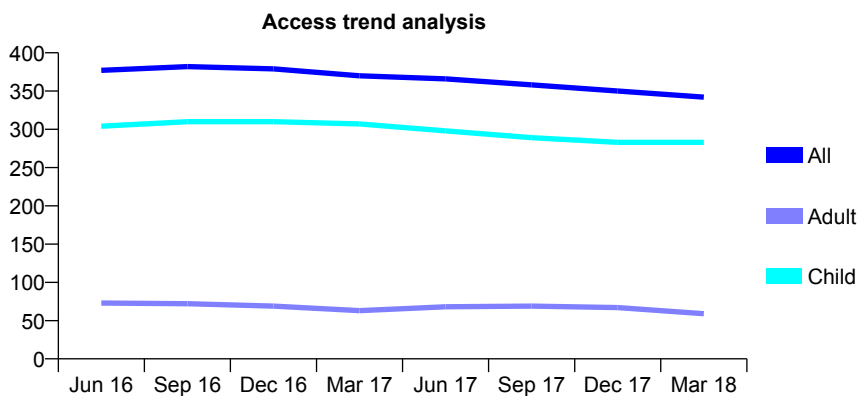
Q48 - Vital Signs At a Glance Contract Report for 906840/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | HM Lloyd and David Baker |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

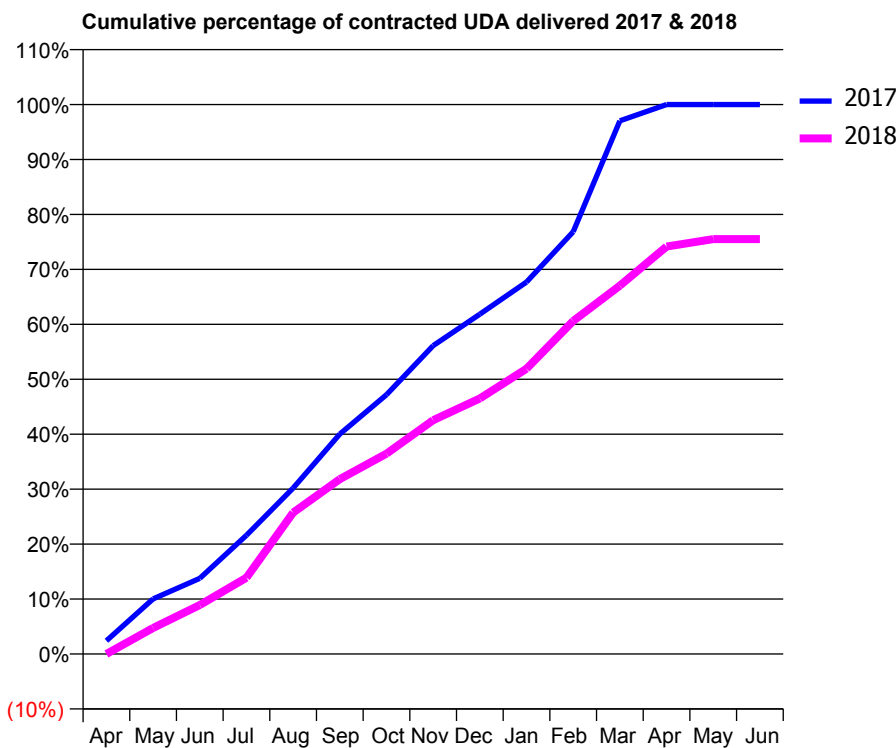
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 886 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £33,319.35 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 370 | |
| Quarter ending June 2017 | 366 | ↓ |
| Quarter ending September 2017 | 358 | ↓ |
| Quarter ending December 2017 | 350 | ↓ |
| Quarter ending March 2018 | 342 | ↓ |
| Variance since March 2017 | (7.6%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 22 | 0 |
| May | 91 | 42 |
| June | 125 | 79 |
| July | 196 | 123 |
| August | 274 | 228 |
| September | 363 | 282 |
| October | 428 | 323 |
| November | 509 | 377 |
| December | 561 | 412 |
| January | 614 | 460 |
| February | 697 | 537 |
| March | 880 | 594 |
| April | 907 | 657 |
| May | 907 | 669 |
| June | 907 | 669 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 19 | 406 | 4.7% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 25 | 4.0% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 286 | 406 | 70.4% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 18 | 25 | 72.0% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 454 | 0.0% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 454 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 454 | 1.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

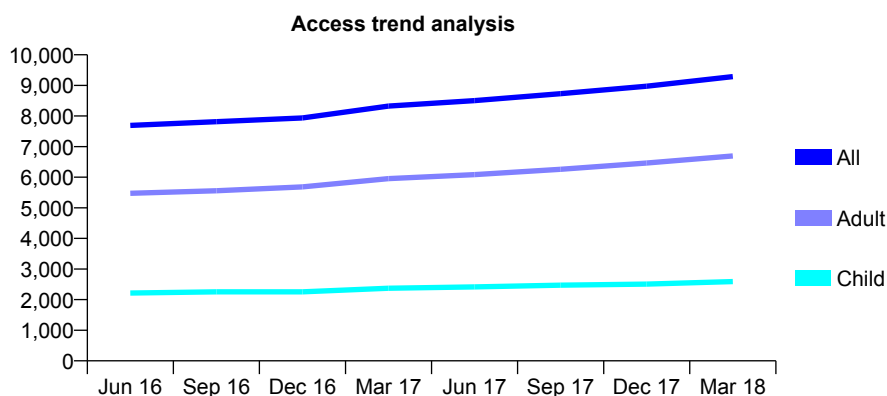
Q48 - Vital Signs At a Glance Contract Report for 907995/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR RJ HOLLINS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

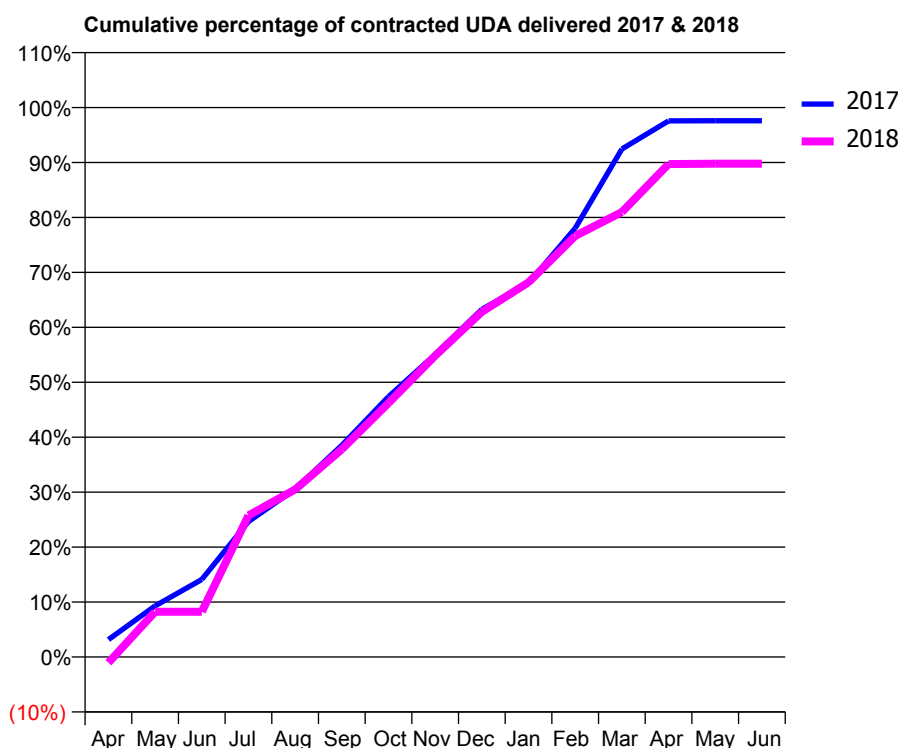
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 33,210 |
| Carry forward general activity (UDA) | 717 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £862,169.49 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 8,324 | |
| Quarter ending June 2017 | 8,503 | ↑ |
| Quarter ending September 2017 | 8,732 | ↑ |
| Quarter ending December 2017 | 8,973 | ↑ |
| Quarter ending March 2018 | 9,286 | ↑ |
| Variance since March 2017 | 11.6% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 944 | -354 |
| May | 2,764 | 2,738 |
| June | 4,195 | 2,738 |
| July | 7,324 | 8,558 |
| August | 9,078 | 10,128 |
| September | 11,447 | 12,555 |
| October | 14,074 | 15,352 |
| November | 16,355 | 18,210 |
| December | 18,802 | 20,861 |
| January | 20,215 | 22,638 |
| February | 23,179 | 25,447 |
| March | 27,464 | 26,889 |
| April | 28,983 | 29,788 |
| May | 28,992 | 29,811 |
| June | 28,992 | 29,811 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 307 | 3,153 | 9.7% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,570 | 7,749 | 20.3% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,472 | 3,153 | 46.7% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,699 | 7,749 | 34.8% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,065 | 11,381 | 18.1% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 112 | 11,381 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 128 | 11,381 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | 91.7% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | 91.7% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

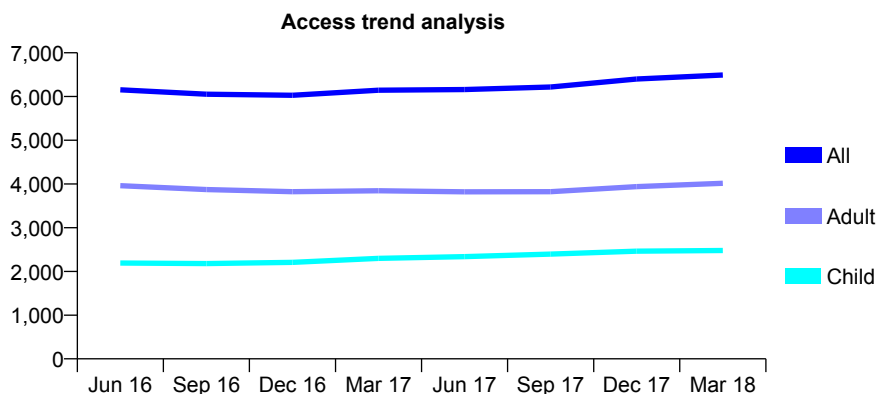
Q48 - Vital Signs At a Glance Contract Report for 907995/0002 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR RJ HOLLINS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/01/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,210 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £521,442.27 |

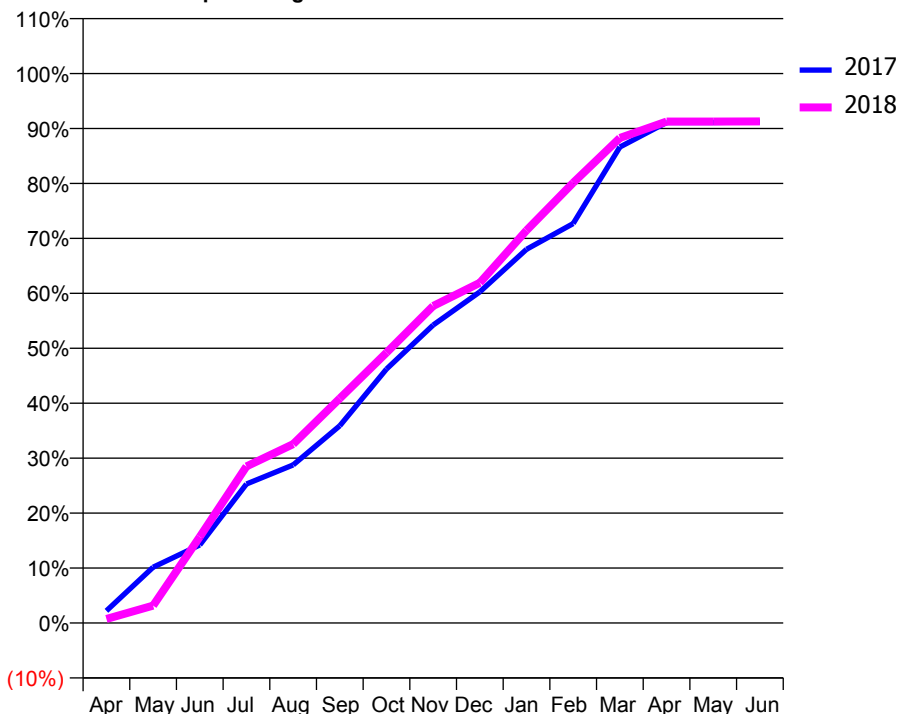
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,143 | |
| Quarter ending June 2017 | 6,160 | → |
| Quarter ending September 2017 | 6,218 | → |
| Quarter ending December 2017 | 6,402 | ↑ |
| Quarter ending March 2018 | 6,493 | → |
| Variance since March 2017 | 5.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 481 | 150 |
| May | 2,202 | 639 |
| June | 3,084 | 3,168 |
| July | 5,490 | 5,761 |
| August | 6,246 | 6,580 |
| September | 7,795 | 8,263 |
| October | 10,036 | 9,944 |
| November | 11,772 | 11,658 |
| December | 13,086 | 12,511 |
| January | 14,763 | 14,443 |
| February | 15,783 | 16,192 |
| March | 18,804 | 17,841 |
| April | 19,774 | 18,444 |
| May | 19,777 | 18,441 |
| June | 19,796 | 18,445 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 214 | 2,985 | 7.2% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 613 | 4,777 | 12.8% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,413 | 2,985 | 47.3% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,180 | 4,777 | 45.6% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 713 | 7,651 | 9.3% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 28 | 7,651 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 35 | 7,651 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

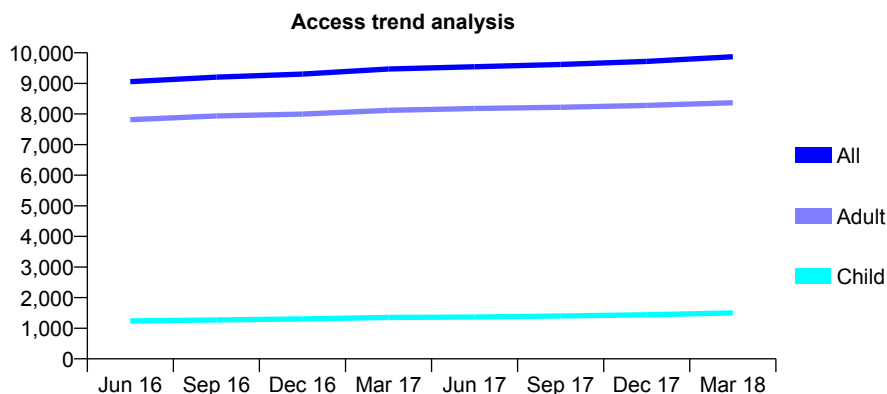
Q48 - Vital Signs At a Glance Contract Report for 907995/0003 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR RJ HOLLINS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 10/08/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 28,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £797,164.15 |

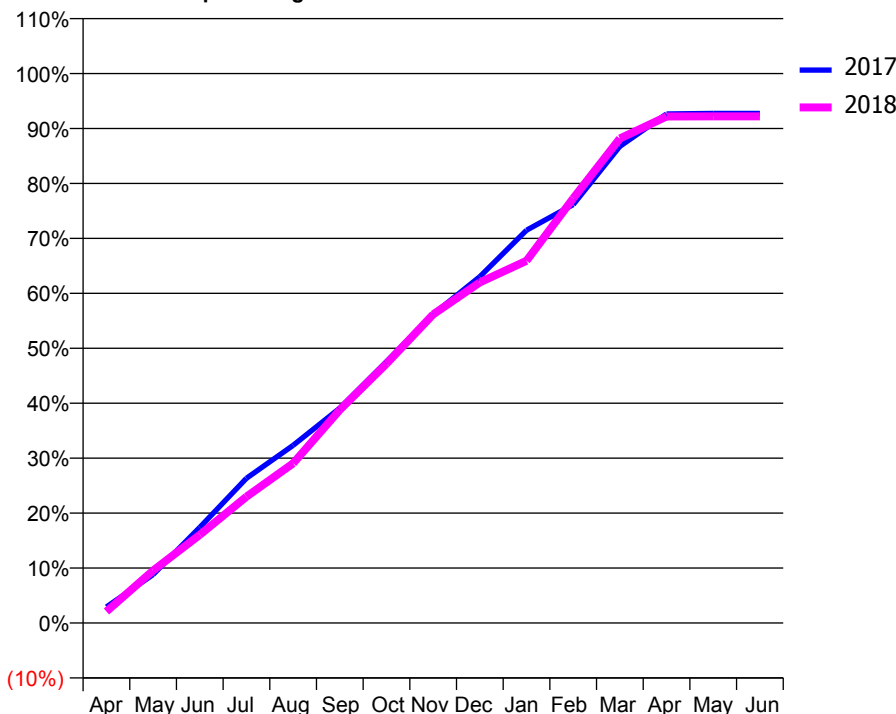
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 9,472 | |
| Quarter ending June 2017 | 9,546 | → |
| Quarter ending September 2017 | 9,619 | → |
| Quarter ending December 2017 | 9,717 | → |
| Quarter ending March 2018 | 9,870 | → |
| Variance since March 2017 | 4.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 879 | 588 |
| May | 2,649 | 2,673 |
| June | 5,226 | 4,497 |
| July | 7,900 | 6,438 |
| August | 9,701 | 8,139 |
| September | 11,731 | 10,862 |
| October | 14,275 | 13,213 |
| November | 16,856 | 15,724 |
| December | 18,912 | 17,358 |
| January | 21,446 | 18,456 |
| February | 22,845 | 21,637 |
| March | 26,023 | 24,690 |
| April | 27,789 | 25,809 |
| May | 27,818 | 25,815 |
| June | 27,821 | 25,814 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 132 | 1,764 | 7.5% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,580 | 9,641 | 16.4% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 824 | 1,764 | 46.7% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,930 | 9,641 | 40.8% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,433 | 11,084 | 12.9% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 76 | 11,084 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 182 | 11,084 | 1.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 14 | 15 | 93.3% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 15 | 80.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

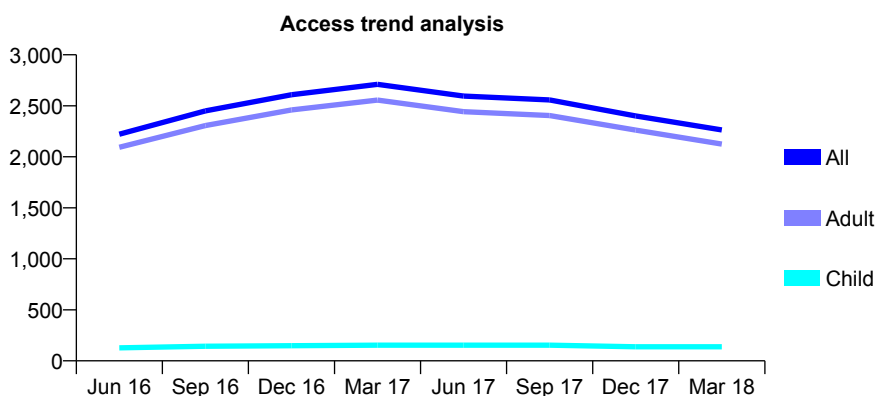
Q48 - Vital Signs At a Glance Contract Report for 907995/0005 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR RJ HOLLINS |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2012 |
| Contract end date | 31/03/2020 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 3,674 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £240,907.83 |

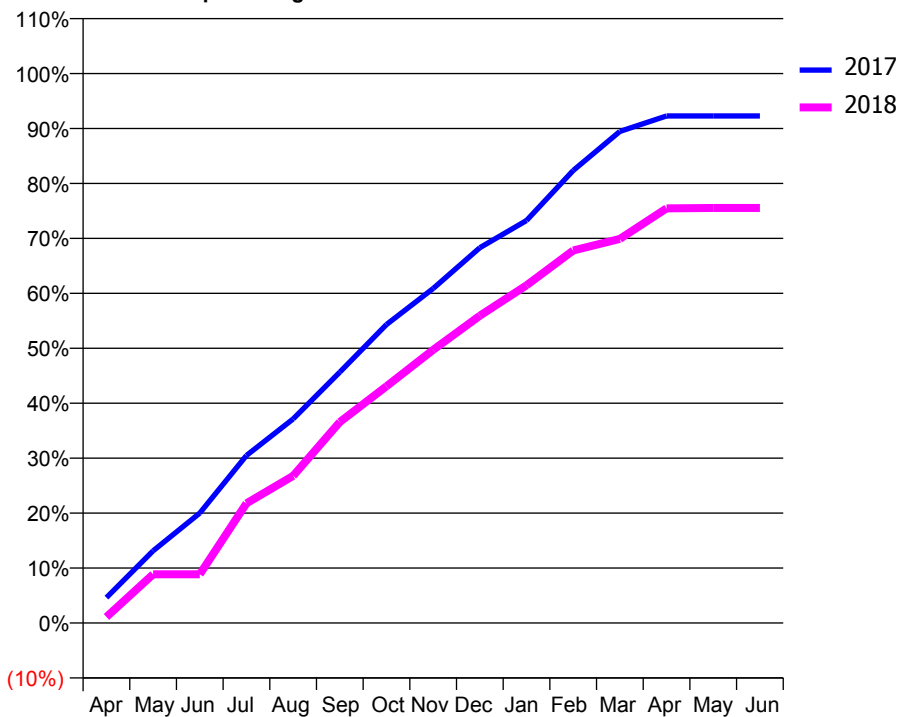
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 2,710 | |
| Quarter ending June 2017 | 2,596 | ↓ |
| Quarter ending September 2017 | 2,558 | ↓ |
| Quarter ending December 2017 | 2,400 | ↓ |
| Quarter ending March 2018 | 2,263 | ↓ |
| Variance since March 2017 | (16.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 170 | 41 |
| May | 483 | 326 |
| June | 735 | 326 |
| July | 1,120 | 800 |
| August | 1,364 | 984 |
| September | 1,677 | 1,344 |
| October | 1,996 | 1,583 |
| November | 2,237 | 1,827 |
| December | 2,509 | 2,054 |
| January | 2,691 | 2,258 |
| February | 3,026 | 2,491 |
| March | 3,287 | 2,568 |
| April | 3,390 | 2,773 |
| May | 3,390 | 2,775 |
| June | 3,390 | 2,775 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 2 | 186 | 1.1% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 63 | 2,057 | 3.1% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 5 | 186 | 2.7% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 35 | 2,057 | 1.7% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,311 | 2,322 | 99.5% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,322 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 2,322 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

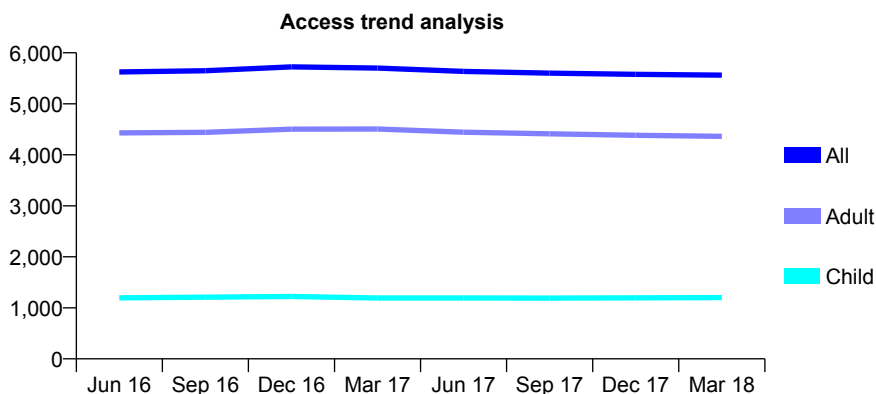
Q48 - Vital Signs At a Glance Contract Report for 909572/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | MRS JC DUNNINGS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,259 |
| Carry forward general activity (UDA) | 164 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £577,826.08 |

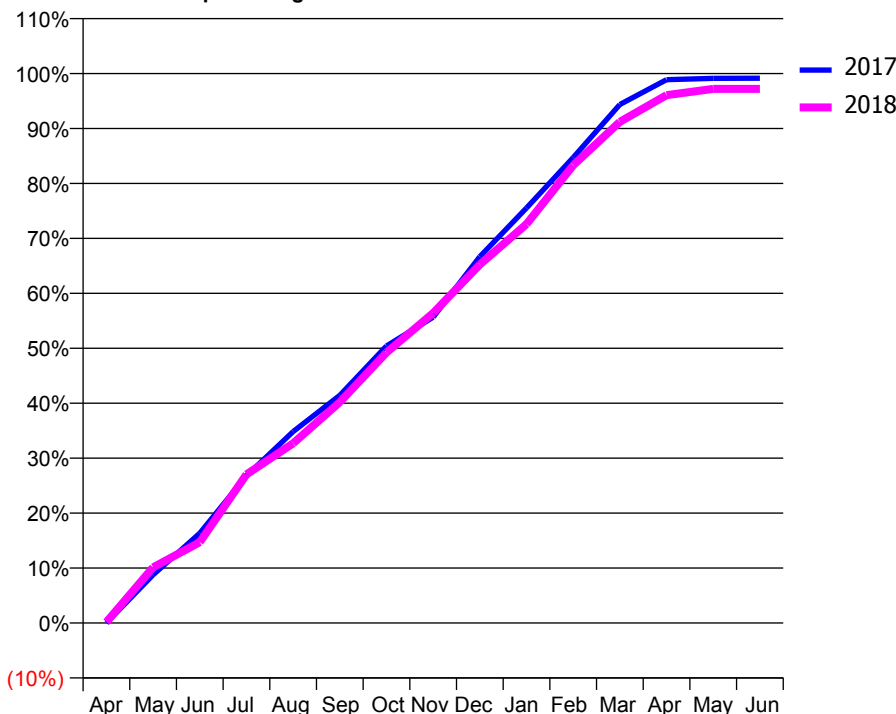
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,700 | |
| Quarter ending June 2017 | 5,635 | ↓ |
| Quarter ending September 2017 | 5,601 | → |
| Quarter ending December 2017 | 5,579 | → |
| Quarter ending March 2018 | 5,563 | → |
| Variance since March 2017 | (2.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 273 | 2,187 | 12.5% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,126 | 6,048 | 18.6% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,444 | 2,187 | 66.0% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,866 | 6,048 | 30.9% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,019 | 8,334 | 12.2% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 124 | 8,334 | 1.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 153 | 8,334 | 1.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | 92.3% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 13 | 92.3% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

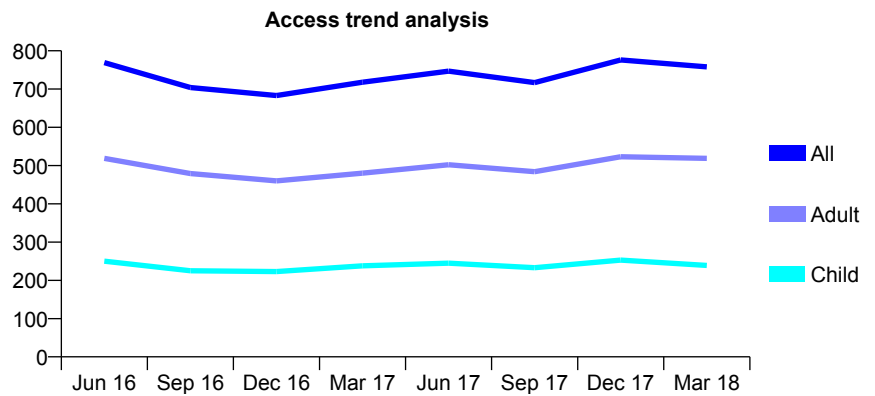
Q48 - Vital Signs At a Glance Contract Report for 914509/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MISS LS HUSAIN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

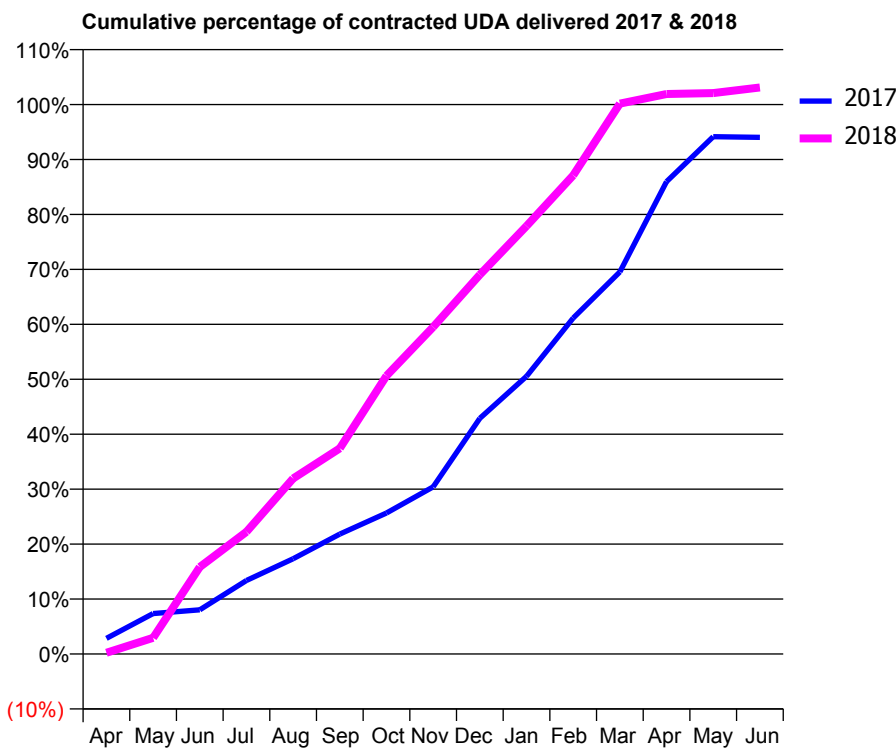
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 2,656 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £135,159.13 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 718 | |
| Quarter ending June 2017 | 747 | ↑ |
| Quarter ending September 2017 | 717 | ↓ |
| Quarter ending December 2017 | 776 | ↑ |
| Quarter ending March 2018 | 758 | ↓ |
| Variance since March 2017 | 5.6% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 76 | 6 |
| May | 196 | 78 |
| June | 214 | 420 |
| July | 355 | 591 |
| August | 461 | 848 |
| September | 580 | 994 |
| October | 681 | 1,345 |
| November | 808 | 1,580 |
| December | 1,139 | 1,834 |
| January | 1,342 | 2,069 |
| February | 1,624 | 2,314 |
| March | 1,847 | 2,660 |
| April | 2,283 | 2,707 |
| May | 2,500 | 2,711 |
| June | 2,497 | 2,738 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 58 | 425 | 13.6% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 142 | 734 | 19.3% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 223 | 425 | 52.5% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 272 | 734 | 37.1% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 102 | 1,047 | 9.7% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 18 | 1,047 | 1.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 1,047 | 0.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

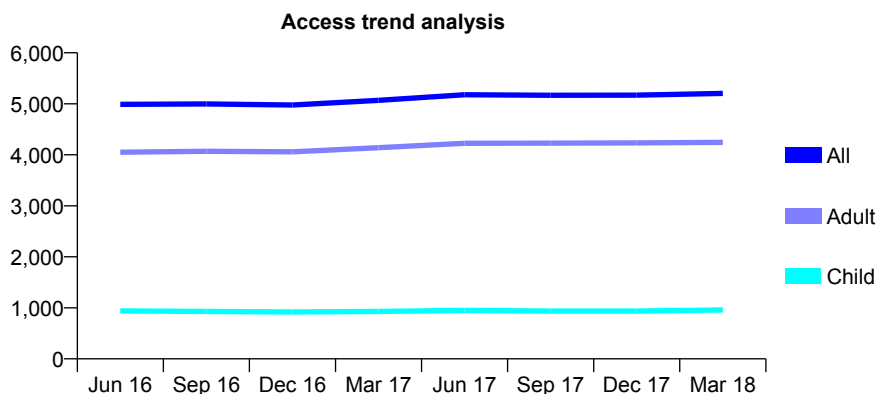
Q48 - Vital Signs At a Glance Contract Report for 916625/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR S ORME |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,957 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £636,109.15 |

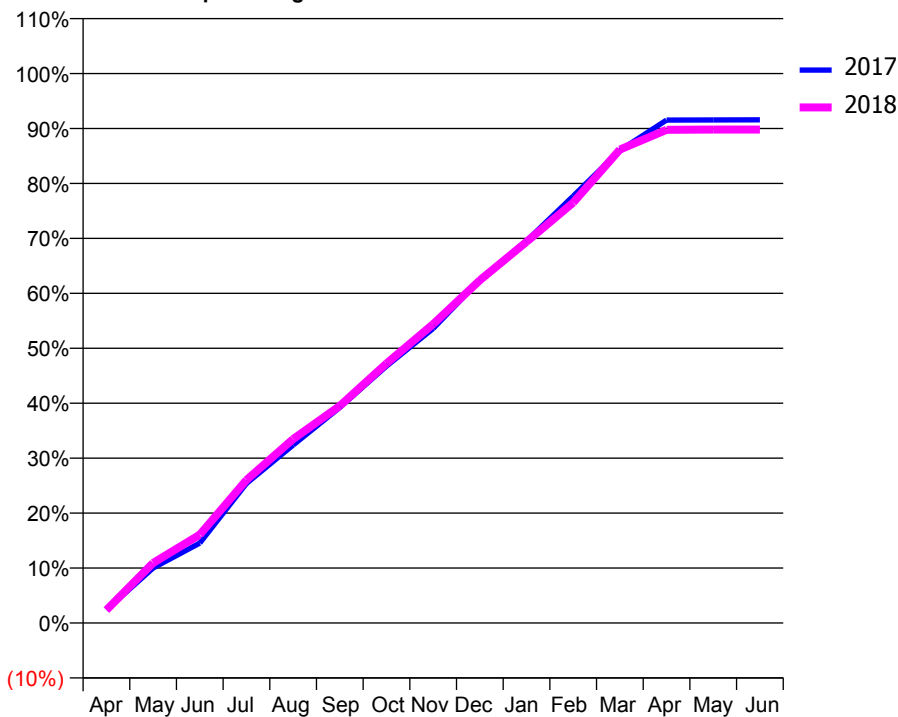
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,069 | |
| Quarter ending June 2017 | 5,178 | ↑ |
| Quarter ending September 2017 | 5,167 | → |
| Quarter ending December 2017 | 5,171 | → |
| Quarter ending March 2018 | 5,203 | → |
| Variance since March 2017 | 2.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 479 | 473 |
| May | 1,997 | 2,183 |
| June | 2,904 | 3,208 |
| July | 5,068 | 5,194 |
| August | 6,465 | 6,679 |
| September | 7,829 | 7,885 |
| October | 9,330 | 9,429 |
| November | 10,696 | 10,854 |
| December | 12,450 | 12,448 |
| January | 13,880 | 13,846 |
| February | 15,502 | 15,267 |
| March | 17,164 | 17,194 |
| April | 18,265 | 17,914 |
| May | 18,269 | 17,921 |
| June | 18,273 | 17,921 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 187 | 1,769 | 10.6% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 937 | 5,730 | 16.4% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,216 | 1,769 | 68.7% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,100 | 5,730 | 36.6% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 410 | 7,460 | 5.5% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 186 | 7,460 | 2.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 86 | 7,460 | 1.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | 90.9% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

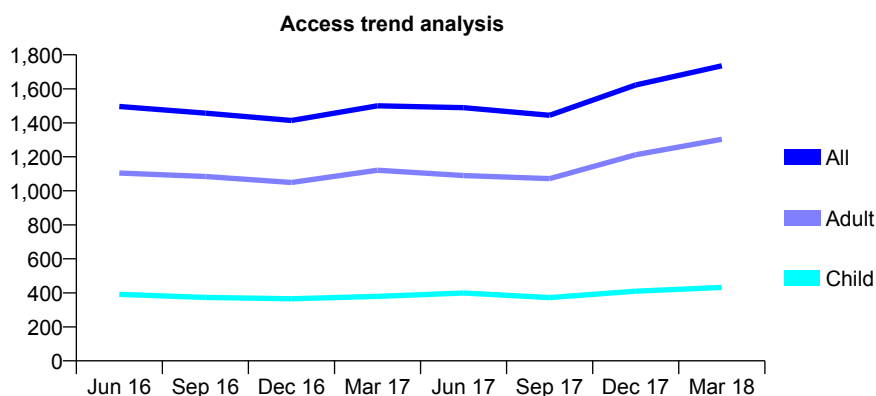
Q48 - Vital Signs At a Glance Contract Report for 916757/0004 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR KJ KHAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2007 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,428 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £88,445.81 |

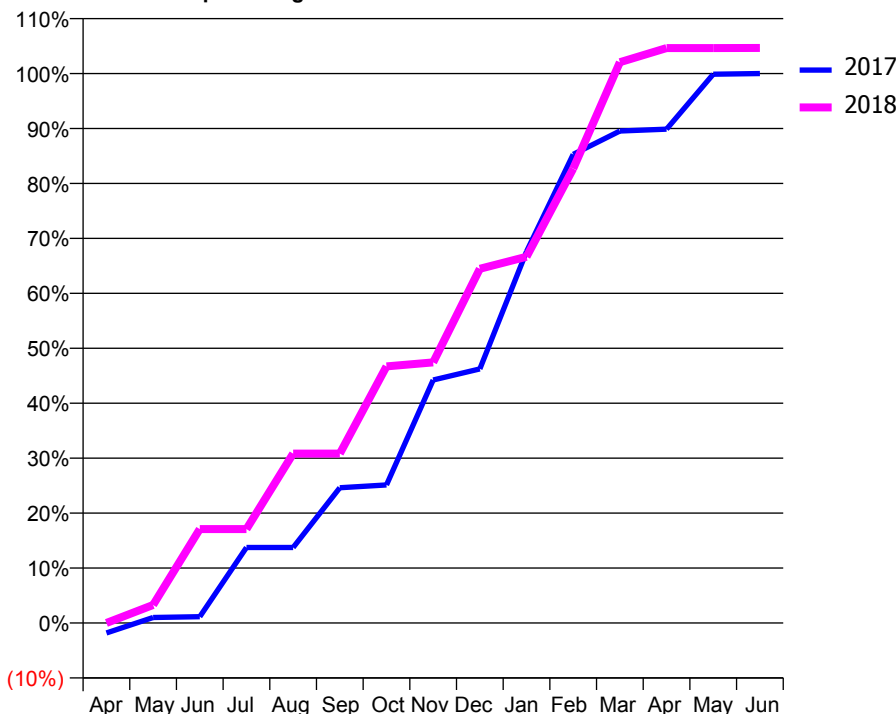
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,500 | |
| Quarter ending June 2017 | 1,489 | → |
| Quarter ending September 2017 | 1,444 | ↓ |
| Quarter ending December 2017 | 1,622 | ↑ |
| Quarter ending March 2018 | 1,735 | ↑ |
| Variance since March 2017 | 15.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -63 | 0 |
| May | 34 | 113 |
| June | 39 | 586 |
| July | 472 | 586 |
| August | 472 | 1,057 |
| September | 846 | 1,057 |
| October | 863 | 1,601 |
| November | 1,520 | 1,626 |
| December | 1,589 | 2,210 |
| January | 2,322 | 2,285 |
| February | 2,930 | 2,834 |
| March | 3,076 | 3,499 |
| April | 3,088 | 3,586 |
| May | 3,432 | 3,586 |
| June | 3,436 | 3,588 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 20 | 476 | 4.2% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 121 | 1,408 | 8.6% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 191 | 476 | 40.1% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 497 | 1,408 | 35.3% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 136 | 1,786 | 7.6% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,786 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 1,786 | 0.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 3 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

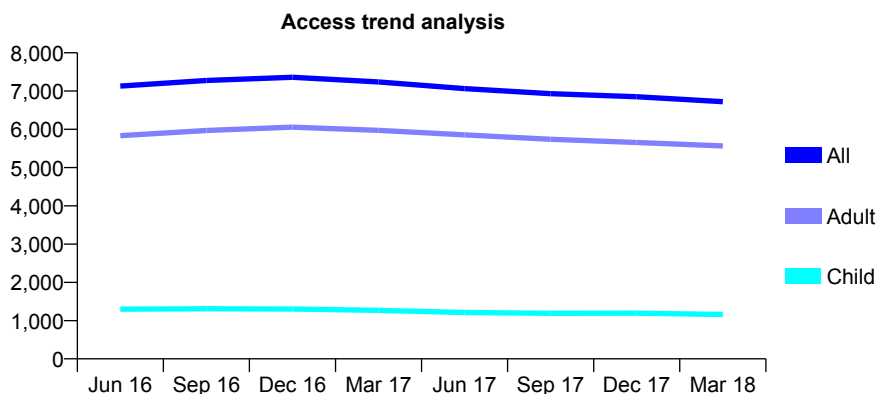
Q48 - Vital Signs At a Glance Contract Report for 931144/0002 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | ROE LANE FAMILY DENTAL PRACTICE F |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2015 |
| Contract end date | |

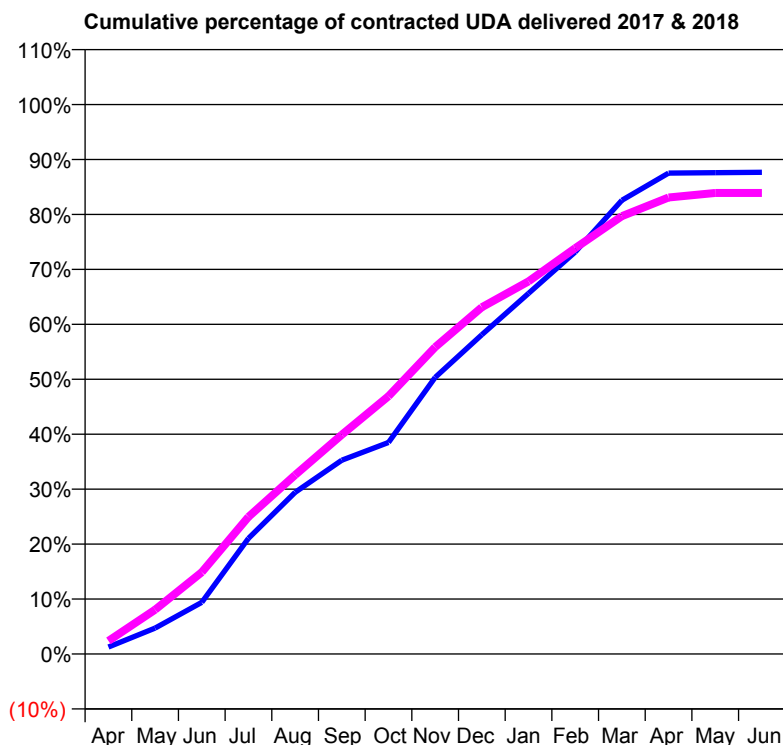
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 25,170 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £788,458.53 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,240 | |
| Quarter ending June 2017 | 7,063 | ↓ |
| Quarter ending September 2017 | 6,931 | ↓ |
| Quarter ending December 2017 | 6,850 | ↓ |
| Quarter ending March 2018 | 6,723 | ↓ |
| Variance since March 2017 | (7.1%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 320 | 603 |
| May | 1,189 | 2,028 |
| June | 2,366 | 3,748 |
| July | 5,300 | 6,281 |
| August | 7,408 | 8,198 |
| September | 8,877 | 10,046 |
| October | 9,692 | 11,812 |
| November | 12,670 | 14,057 |
| December | 14,624 | 15,883 |
| January | 16,518 | 17,072 |
| February | 18,411 | 18,592 |
| March | 20,779 | 20,057 |
| April | 22,031 | 20,911 |
| May | 22,047 | 21,117 |
| June | 22,066 | 21,119 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 175 | 1,861 | 9.4% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,637 | 9,279 | 17.6% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,101 | 1,861 | 59.2% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,533 | 9,279 | 59.6% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,073 | 11,128 | 9.6% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 115 | 11,128 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 279 | 11,128 | 2.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 18 | 19 | 94.7% | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 19 | 73.7% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

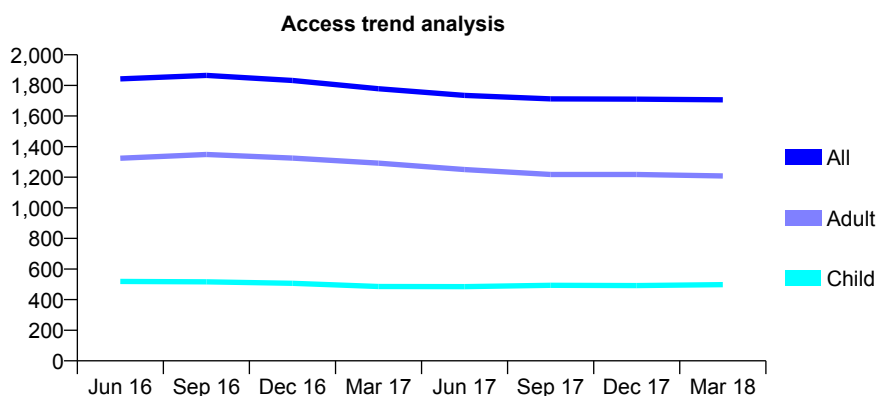
Q48 - Vital Signs At a Glance Contract Report for 935581/0002 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | MR MH AL-SHARKAWI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,685 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £128,574.66 |

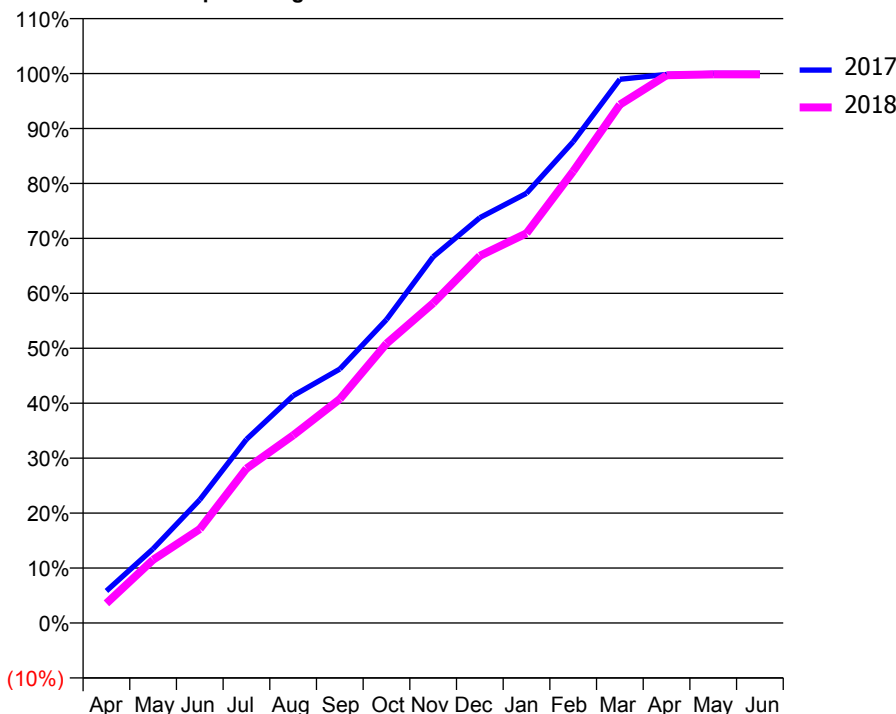
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,778 | |
| Quarter ending June 2017 | 1,735 | ↓ |
| Quarter ending September 2017 | 1,712 | ↓ |
| Quarter ending December 2017 | 1,710 | → |
| Quarter ending March 2018 | 1,706 | → |
| Variance since March 2017 | (4.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 276 | 168 |
| May | 636 | 540 |
| June | 1,058 | 800 |
| July | 1,577 | 1,317 |
| August | 1,951 | 1,600 |
| September | 2,180 | 1,909 |
| October | 2,604 | 2,382 |
| November | 3,144 | 2,727 |
| December | 3,478 | 3,130 |
| January | 3,688 | 3,322 |
| February | 4,130 | 3,852 |
| March | 4,667 | 4,419 |
| April | 4,707 | 4,670 |
| May | 4,716 | 4,678 |
| June | 4,716 | 4,678 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 26 | 495 | 5.3% | 11.5% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 100 | 1,161 | 8.6% | 17.1% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 150 | 495 | 30.3% | 54.2% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 395 | 1,161 | 34.0% | 44.4% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 106 | 1,722 | 6.2% | 11.6% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 1,722 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 1,722 | 0.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 90.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

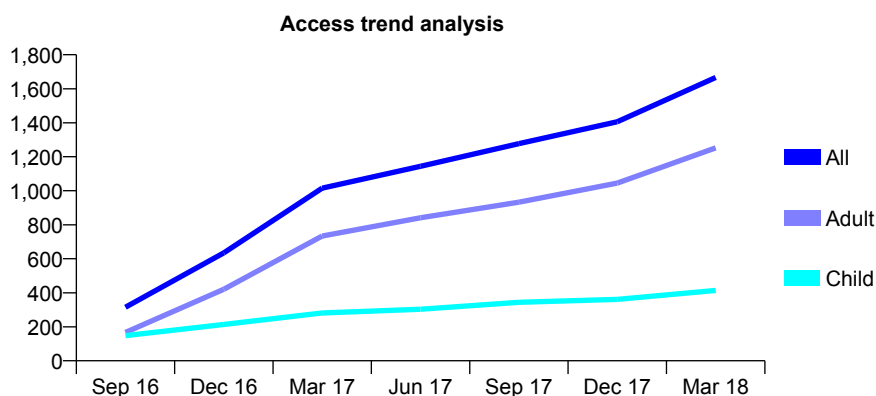
Q49 - Vital Signs At a Glance Contract Report for 100172/0000 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | No.1 Victoria Terrace Ltd |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2016 |
| Contract end date | 31/03/2021 |

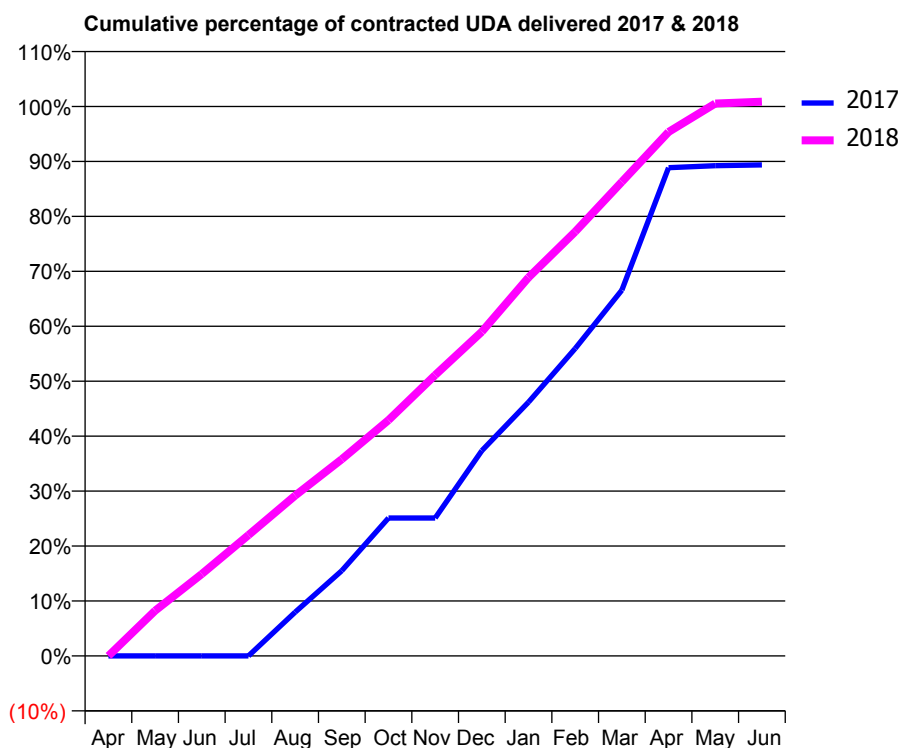
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,640 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £101,140.00 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,015 | |
| Quarter ending June 2017 | 1,144 | ↑ |
| Quarter ending September 2017 | 1,277 | ↑ |
| Quarter ending December 2017 | 1,406 | ↑ |
| Quarter ending March 2018 | 1,666 | ↑ |
| Variance since March 2017 | 64.1% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 0 | 382 |
| June | 0 | 692 |
| July | 0 | 1,020 |
| August | 277 | 1,354 |
| September | 540 | 1,662 |
| October | 874 | 1,992 |
| November | 874 | 2,372 |
| December | 1,300 | 2,737 |
| January | 1,607 | 3,196 |
| February | 1,947 | 3,582 |
| March | 2,317 | 4,004 |
| April | 3,092 | 4,425 |
| May | 3,105 | 4,664 |
| June | 3,110 | 4,680 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 31 | 532 | 5.8% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 123 | 1,264 | 9.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 238 | 532 | 44.7% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 312 | 1,264 | 24.7% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 67 | 1,748 | 3.8% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 15 | 1,748 | 0.9% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 27 | 1,748 | 1.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

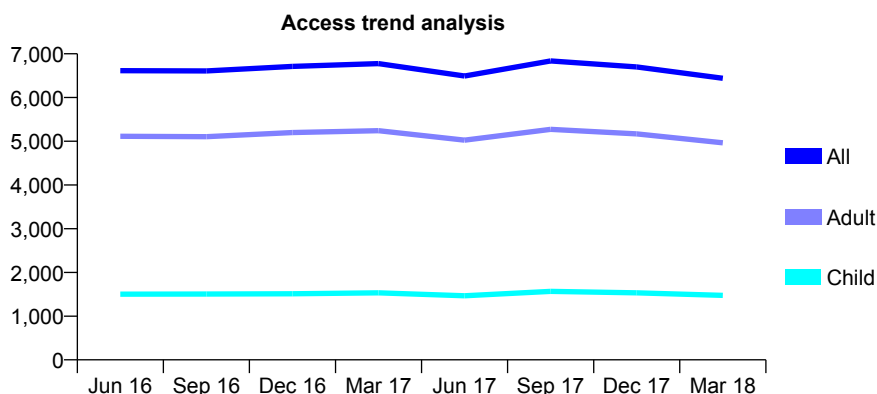
Q49 - Vital Signs At a Glance Contract Report for 101281/0036 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

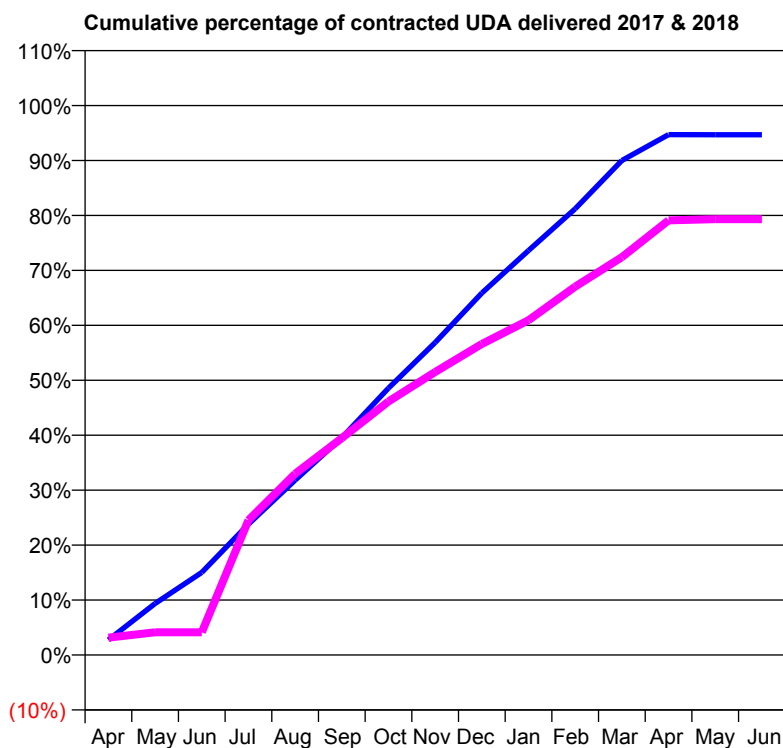
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 25,973 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £631,834.60 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,776 | |
| Quarter ending June 2017 | 6,493 | ↓ |
| Quarter ending September 2017 | 6,838 | ↑ |
| Quarter ending December 2017 | 6,701 | ↓ |
| Quarter ending March 2018 | 6,441 | ↓ |
| Variance since March 2017 | (4.9%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 716 | 821 |
| May | 2,435 | 1,072 |
| June | 3,907 | 1,072 |
| July | 6,187 | 6,373 |
| August | 8,267 | 8,572 |
| September | 10,272 | 10,251 |
| October | 12,614 | 11,983 |
| November | 14,771 | 13,380 |
| December | 17,106 | 14,703 |
| January | 19,117 | 15,825 |
| February | 21,093 | 17,411 |
| March | 23,372 | 18,804 |
| April | 24,598 | 20,543 |
| May | 24,588 | 20,599 |
| June | 24,588 | 20,601 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 147 | 1,693 | 8.7% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 979 | 5,846 | 16.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 835 | 1,693 | 49.3% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,979 | 5,846 | 51.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 728 | 8,051 | 9.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 141 | 8,051 | 1.8% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 117 | 8,051 | 1.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 9 | N/A | 88.5% | 88.3% | 87.9% |

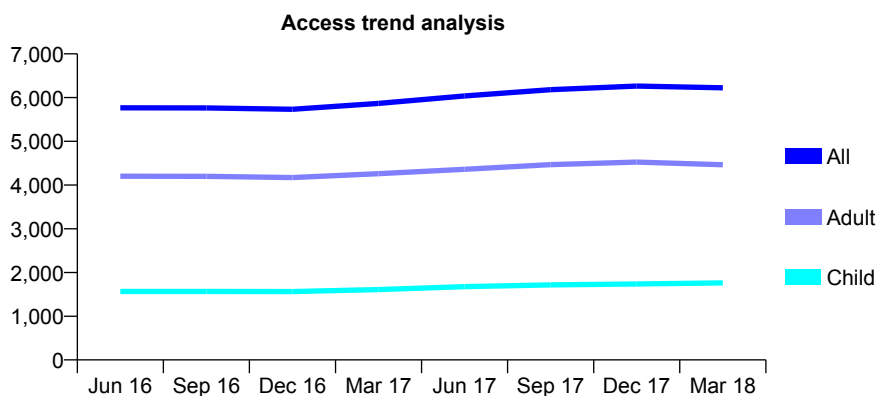
* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

Q49 - Vital Signs At a Glance Contract Report for 101281/0069 - Year end March 2018

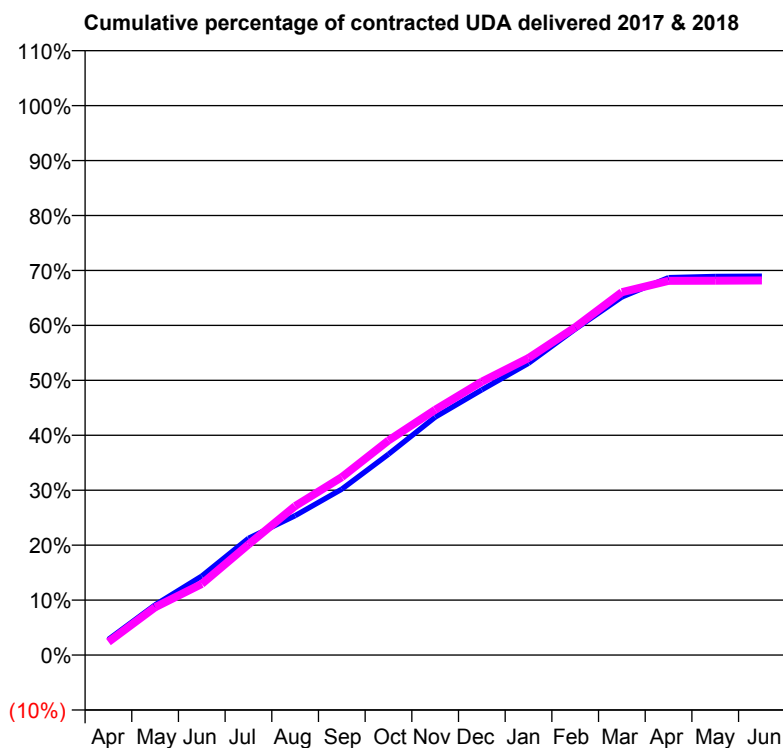
| | | | |
|----------------------|-----------------------|---|-------------|
| Name or company name | OASIS DENTAL CARE LTD | 17/18 Contracted general activity (UDA) | 23,665 |
| Contract type name | Pilot Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General | 17/18 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £619,627.54 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,866 | |
| Quarter ending June 2017 | 6,037 | ↑ |
| Quarter ending September 2017 | 6,182 | ↑ |
| Quarter ending December 2017 | 6,262 | → |
| Quarter ending March 2018 | 6,223 | → |
| Variance since March 2017 | 6.1% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 677 | 567 |
| May | 2,159 | 2,058 |
| June | 3,404 | 3,065 |
| July | 5,028 | 4,765 |
| August | 6,006 | 6,420 |
| September | 7,147 | 7,663 |
| October | 8,652 | 9,243 |
| November | 10,246 | 10,563 |
| December | 11,428 | 11,777 |
| January | 12,570 | 12,790 |
| February | 14,039 | 14,118 |
| March | 15,423 | 15,627 |
| April | 16,255 | 16,119 |
| May | 16,304 | 16,124 |
| June | 16,318 | 16,133 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 71 | 2,246 | 3.2% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 390 | 4,877 | 8.0% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,225 | 2,246 | 54.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,184 | 4,877 | 44.8% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 60 | 7,009 | 0.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 108 | 7,009 | 1.5% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 92 | 7,009 | 1.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

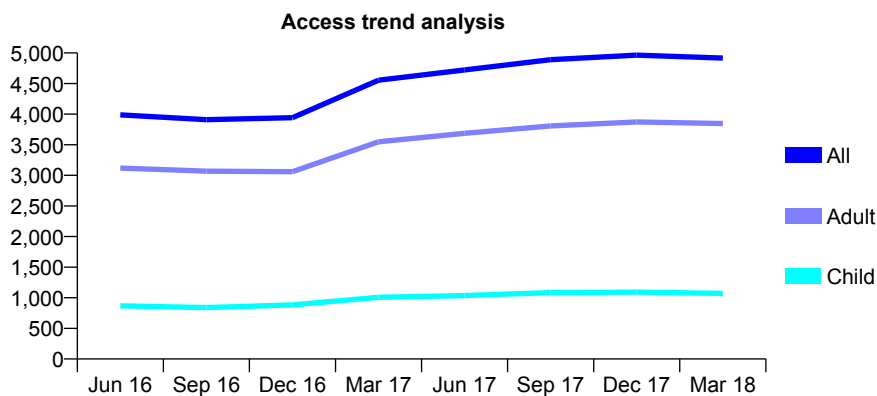
Q49 - Vital Signs At a Glance Contract Report for 101281/0202 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 18/05/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £318,906.74 |

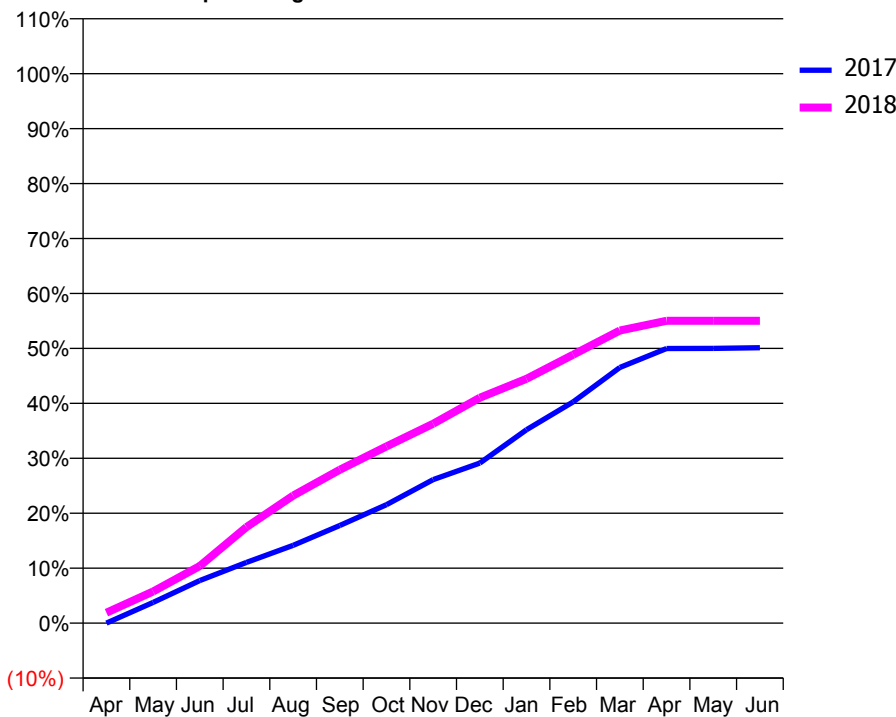
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,555 | |
| Quarter ending June 2017 | 4,723 | ↑ |
| Quarter ending September 2017 | 4,890 | ↑ |
| Quarter ending December 2017 | 4,965 | → |
| Quarter ending March 2018 | 4,917 | → |
| Variance since March 2017 | 7.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 3 | 266 |
| May | 527 | 808 |
| June | 1,084 | 1,456 |
| July | 1,548 | 2,447 |
| August | 1,982 | 3,251 |
| September | 2,488 | 3,910 |
| October | 3,019 | 4,502 |
| November | 3,657 | 5,081 |
| December | 4,077 | 5,742 |
| January | 4,928 | 6,226 |
| February | 5,637 | 6,841 |
| March | 6,515 | 7,454 |
| April | 6,998 | 7,704 |
| May | 6,999 | 7,704 |
| June | 7,016 | 7,705 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 60 | 1,085 | 5.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 399 | 3,673 | 10.9% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 257 | 1,085 | 23.7% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 884 | 3,673 | 24.1% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 748 | 4,569 | 16.4% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 31 | 4,569 | 0.7% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 65 | 4,569 | 1.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

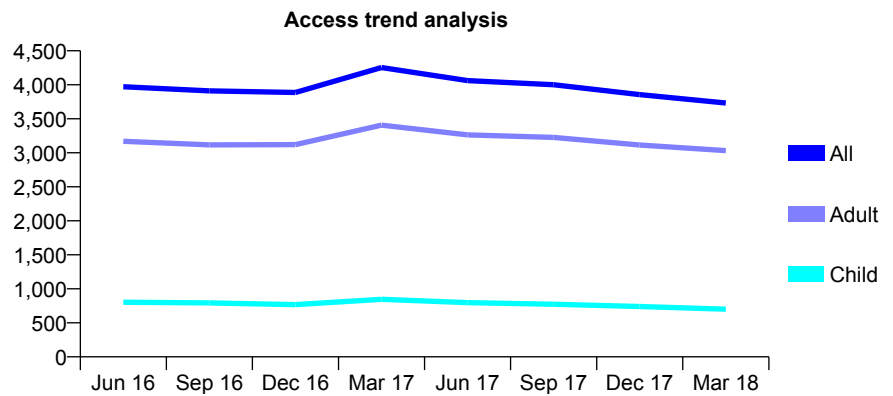
Q49 - Vital Signs At a Glance Contract Report for 101281/0203 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 18/05/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £318,906.74 |

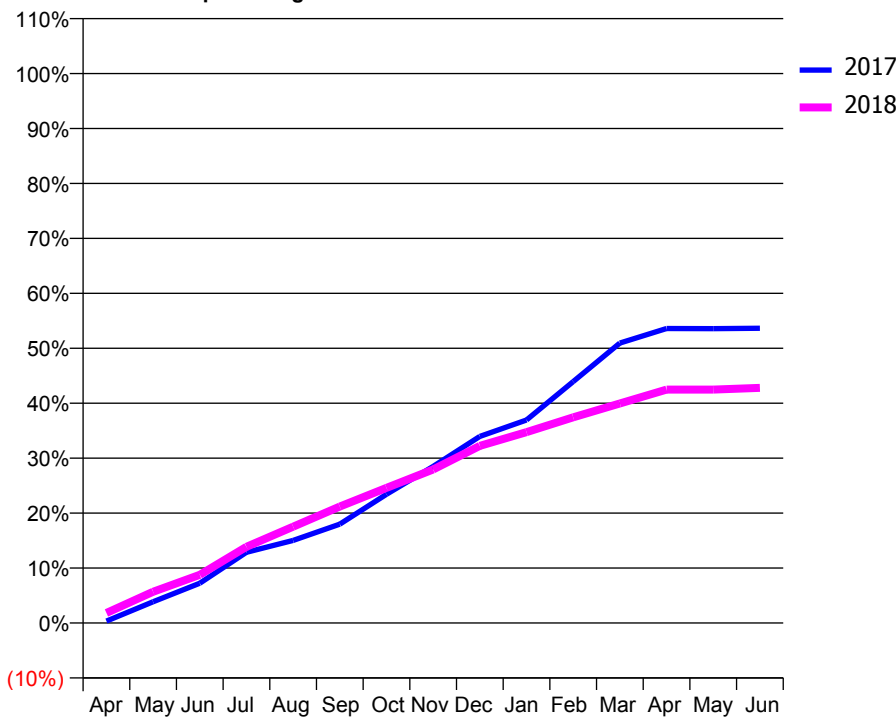
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 4,253 | |
| Quarter ending June 2017 | 4,061 | ↓ |
| Quarter ending September 2017 | 4,000 | ↓ |
| Quarter ending December 2017 | 3,856 | ↓ |
| Quarter ending March 2018 | 3,732 | ↓ |
| Variance since March 2017 | (12.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 49 | 257 |
| May | 540 | 797 |
| June | 1,013 | 1,227 |
| July | 1,801 | 1,943 |
| August | 2,105 | 2,456 |
| September | 2,518 | 2,968 |
| October | 3,279 | 3,443 |
| November | 3,991 | 3,913 |
| December | 4,755 | 4,513 |
| January | 5,171 | 4,864 |
| February | 6,153 | 5,240 |
| March | 7,133 | 5,592 |
| April | 7,503 | 5,947 |
| May | 7,498 | 5,947 |
| June | 7,510 | 5,990 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 53 | 644 | 8.2% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 313 | 2,448 | 12.8% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 123 | 644 | 19.1% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 596 | 2,448 | 24.3% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 535 | 3,108 | 17.2% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 39 | 3,108 | 1.3% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 46 | 3,108 | 1.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

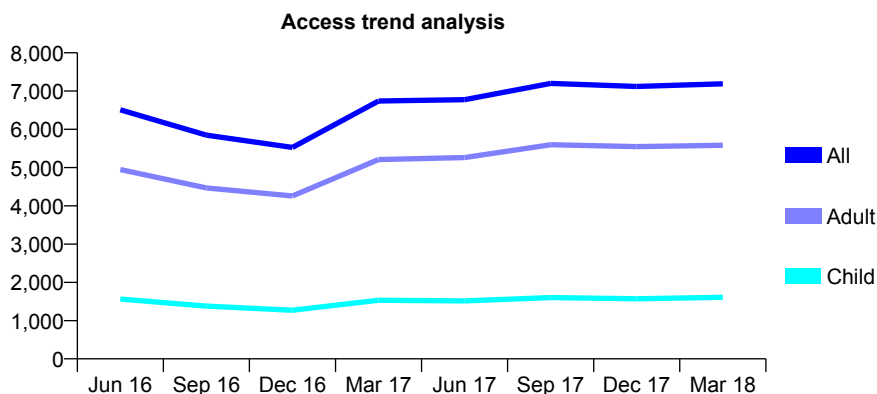
Q49 - Vital Signs At a Glance Contract Report for 101281/0205 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 04/08/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 28,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £637,813.46 |

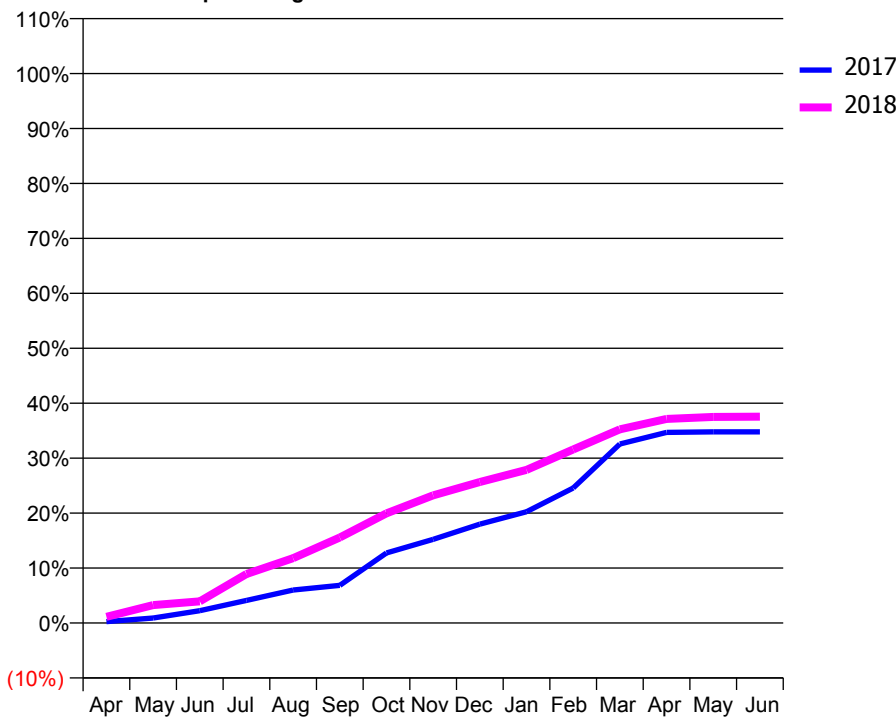
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,741 | |
| Quarter ending June 2017 | 6,775 | → |
| Quarter ending September 2017 | 7,199 | ↑ |
| Quarter ending December 2017 | 7,119 | ↓ |
| Quarter ending March 2018 | 7,189 | → |
| Variance since March 2017 | 6.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 72 | 314 |
| May | 252 | 916 |
| June | 629 | 1,104 |
| July | 1,150 | 2,496 |
| August | 1,683 | 3,305 |
| September | 1,919 | 4,361 |
| October | 3,569 | 5,589 |
| November | 4,263 | 6,503 |
| December | 5,039 | 7,187 |
| January | 5,672 | 7,804 |
| February | 6,878 | 8,841 |
| March | 9,122 | 9,869 |
| April | 9,711 | 10,402 |
| May | 9,737 | 10,502 |
| June | 9,742 | 10,516 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 45 | 1,418 | 3.2% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 409 | 4,812 | 8.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 302 | 1,418 | 21.3% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,184 | 4,812 | 24.6% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,053 | 6,204 | 17.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 35 | 6,204 | 0.6% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 6,204 | 0.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

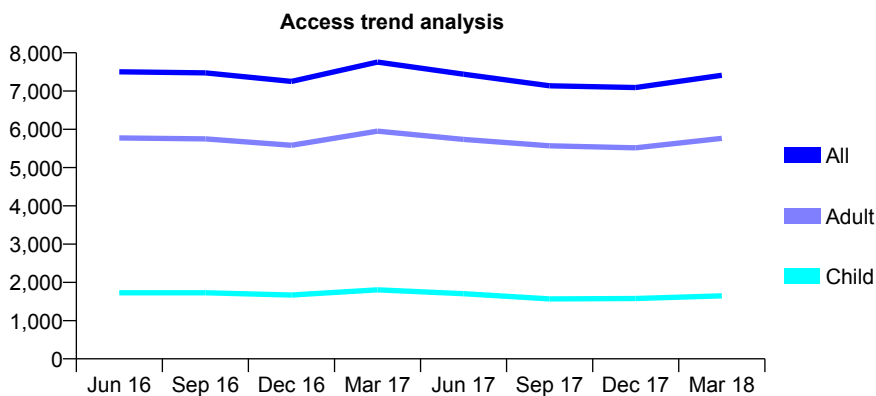
Q49 - Vital Signs At a Glance Contract Report for 101281/0206 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 16/07/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 28,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £637,813.46 |

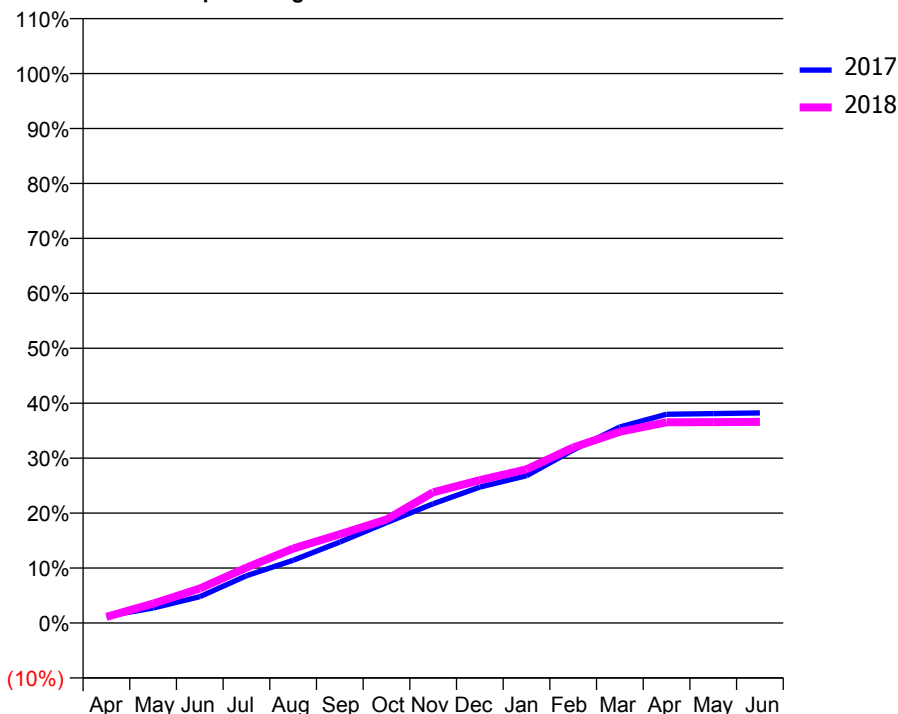
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,758 | |
| Quarter ending June 2017 | 7,439 | ↓ |
| Quarter ending September 2017 | 7,138 | ↓ |
| Quarter ending December 2017 | 7,093 | → |
| Quarter ending March 2018 | 7,411 | ↑ |
| Variance since March 2017 | (4.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 347 | 313 |
| May | 763 | 991 |
| June | 1,339 | 1,759 |
| July | 2,409 | 2,821 |
| August | 3,199 | 3,798 |
| September | 4,127 | 4,522 |
| October | 5,114 | 5,273 |
| November | 6,079 | 6,660 |
| December | 6,928 | 7,283 |
| January | 7,506 | 7,829 |
| February | 8,818 | 8,942 |
| March | 9,989 | 9,749 |
| April | 10,637 | 10,228 |
| May | 10,671 | 10,235 |
| June | 10,704 | 10,247 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 41 | 1,237 | 3.3% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 542 | 4,708 | 11.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 200 | 1,237 | 16.2% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 894 | 4,708 | 19.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 922 | 5,821 | 15.8% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 38 | 5,821 | 0.7% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 77 | 5,821 | 1.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

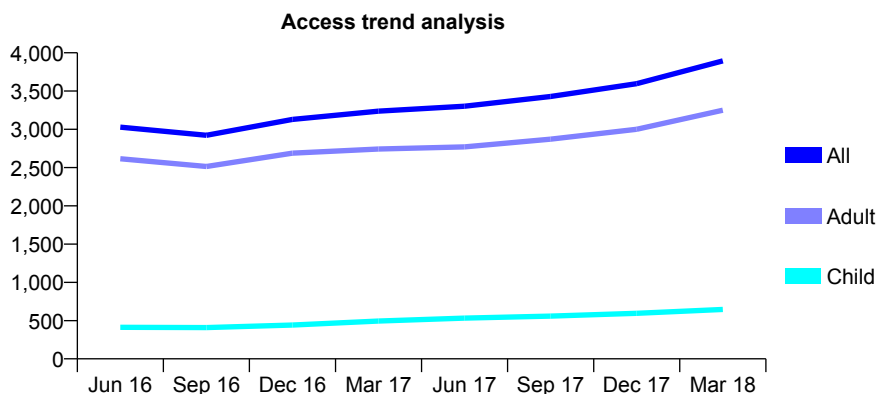
Q49 - Vital Signs At a Glance Contract Report for 101281/0222 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 18/08/2010 |
| Contract end date | 31/03/2020 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £175,664.98 |

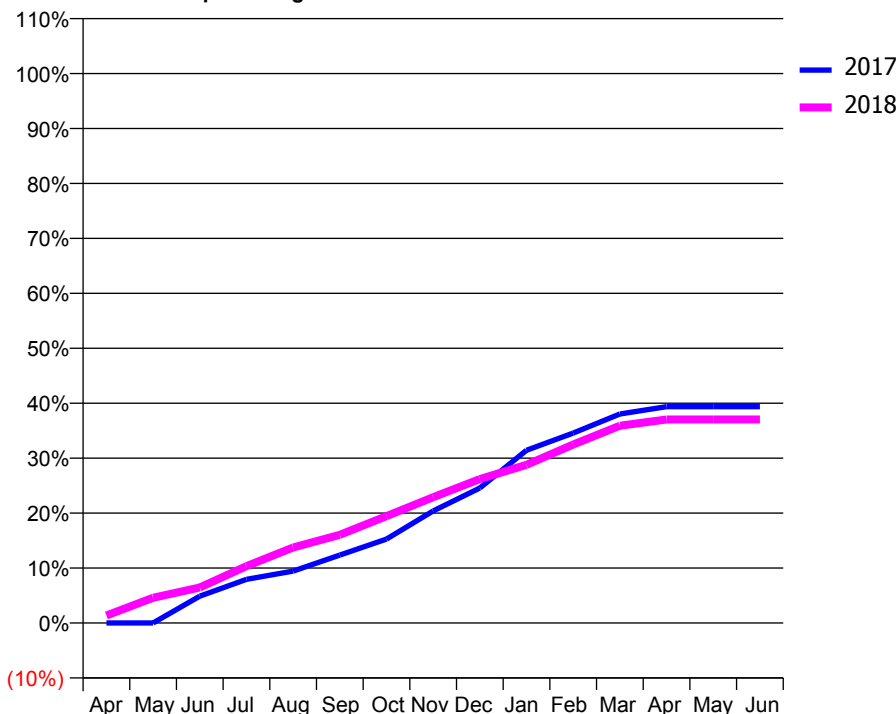
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 3,237 | |
| Quarter ending June 2017 | 3,302 | ↑ |
| Quarter ending September 2017 | 3,429 | ↑ |
| Quarter ending December 2017 | 3,596 | ↑ |
| Quarter ending March 2018 | 3,894 | ↑ |
| Variance since March 2017 | 20.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 192 |
| May | 0 | 644 |
| June | 684 | 904 |
| July | 1,111 | 1,447 |
| August | 1,323 | 1,926 |
| September | 1,730 | 2,246 |
| October | 2,137 | 2,724 |
| November | 2,855 | 3,204 |
| December | 3,441 | 3,668 |
| January | 4,402 | 4,031 |
| February | 4,839 | 4,548 |
| March | 5,324 | 5,027 |
| April | 5,512 | 5,185 |
| May | 5,513 | 5,185 |
| June | 5,514 | 5,186 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 20 | 549 | 3.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 294 | 2,855 | 10.3% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 89 | 549 | 16.2% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 593 | 2,855 | 20.8% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 590 | 3,369 | 17.5% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 8 | 3,369 | 0.2% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 6 | 3,369 | 0.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

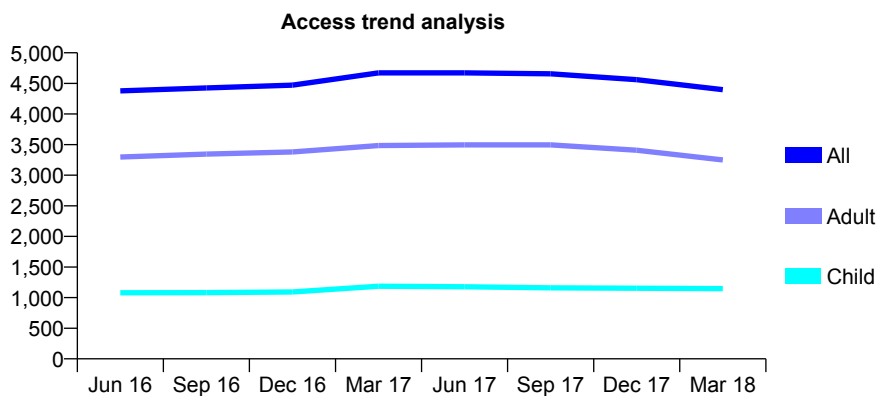
Q49 - Vital Signs At a Glance Contract Report for 101281/0223 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2010 |
| Contract end date | 31/03/2020 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £324,052.56 |

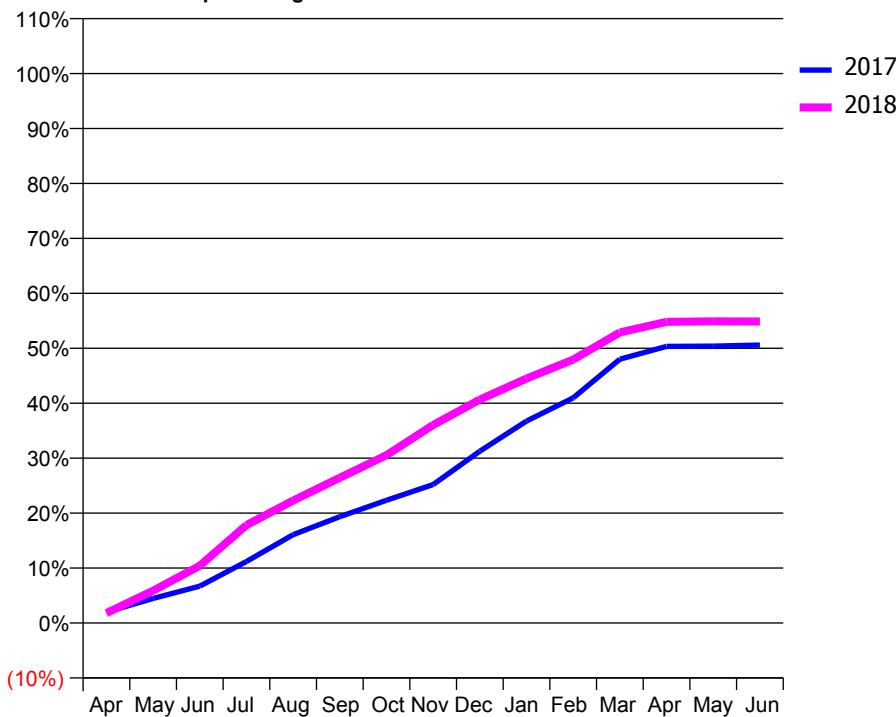
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,672 | |
| Quarter ending June 2017 | 4,672 | → |
| Quarter ending September 2017 | 4,656 | → |
| Quarter ending December 2017 | 4,562 | ↓ |
| Quarter ending March 2018 | 4,397 | ↓ |
| Variance since March 2017 | (5.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 355 | 324 |
| May | 807 | 1,061 |
| June | 1,208 | 1,876 |
| July | 2,017 | 3,208 |
| August | 2,892 | 4,011 |
| September | 3,483 | 4,760 |
| October | 4,021 | 5,497 |
| November | 4,534 | 6,487 |
| December | 5,630 | 7,320 |
| January | 6,615 | 8,007 |
| February | 7,374 | 8,629 |
| March | 8,642 | 9,521 |
| April | 9,062 | 9,866 |
| May | 9,071 | 9,881 |
| June | 9,106 | 9,878 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 57 | 1,107 | 5.1% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 504 | 3,379 | 14.9% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 297 | 1,107 | 26.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,289 | 3,379 | 38.1% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 580 | 4,435 | 13.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 40 | 4,435 | 0.9% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 50 | 4,435 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

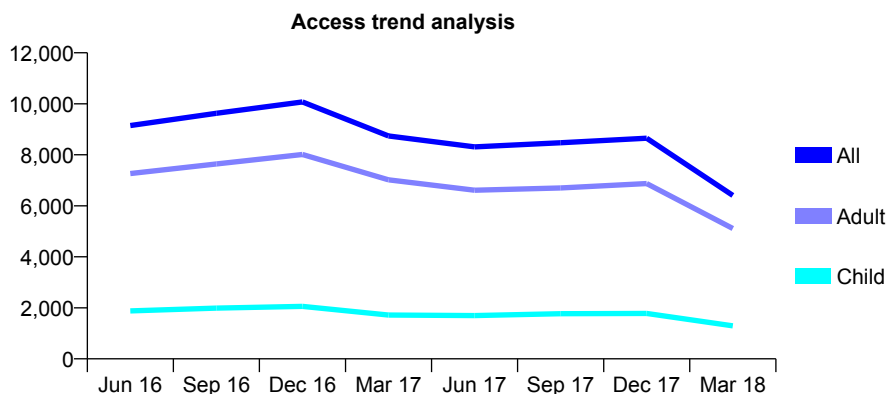
Q49 - Vital Signs At a Glance Contract Report for 101338/0046 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,715 |
| Carry forward general activity (UDA) | 248 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £351,982.80 |

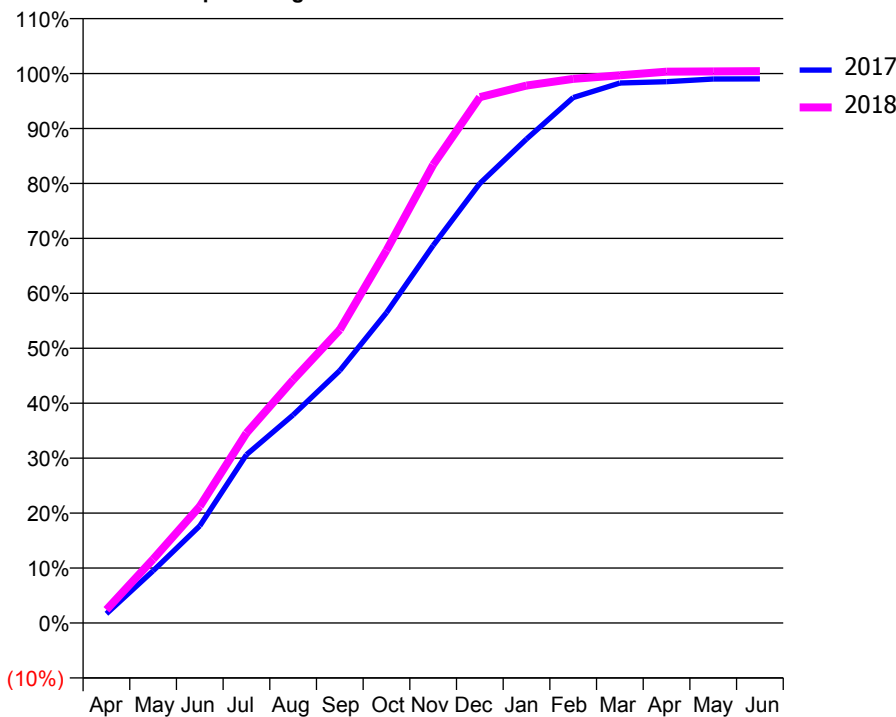
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 8,740 | |
| Quarter ending June 2017 | 8,309 | ↓ |
| Quarter ending September 2017 | 8,472 | → |
| Quarter ending December 2017 | 8,653 | ↑ |
| Quarter ending March 2018 | 6,407 | ↓ |
| Variance since March 2017 | (26.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 427 | 354 |
| May | 2,417 | 1,709 |
| June | 4,498 | 3,121 |
| July | 7,797 | 5,085 |
| August | 9,637 | 6,513 |
| September | 11,697 | 7,855 |
| October | 14,374 | 9,979 |
| November | 17,491 | 12,271 |
| December | 20,358 | 14,083 |
| January | 22,414 | 14,394 |
| February | 24,340 | 14,571 |
| March | 25,012 | 14,668 |
| April | 25,072 | 14,764 |
| May | 25,200 | 14,773 |
| June | 25,204 | 14,777 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 120 | 1,807 | 6.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 608 | 5,734 | 10.6% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 772 | 1,807 | 42.7% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,252 | 5,734 | 39.3% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,013 | 7,535 | 13.4% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 35 | 7,535 | 0.5% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 69 | 7,535 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 14 | 92.9% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 14 | 85.7% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

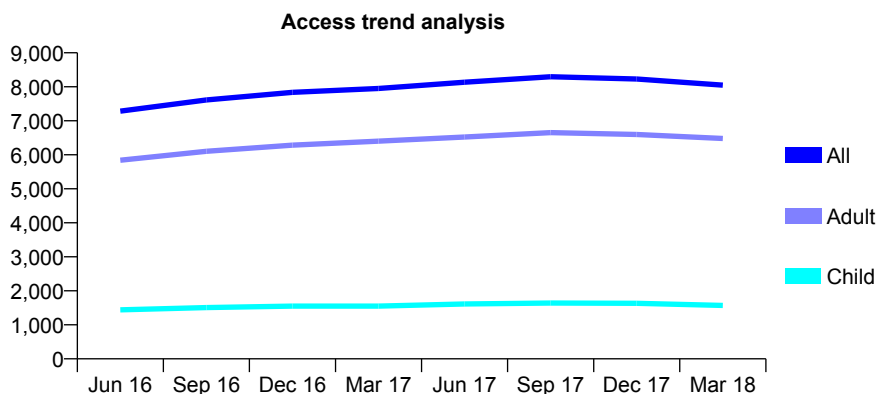
Q49 - Vital Signs At a Glance Contract Report for 101338/0071 - Year end March 2018

| | |
|----------------------|---|
| Name or company name | Nook Street Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 24,295 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £785,683.94 |

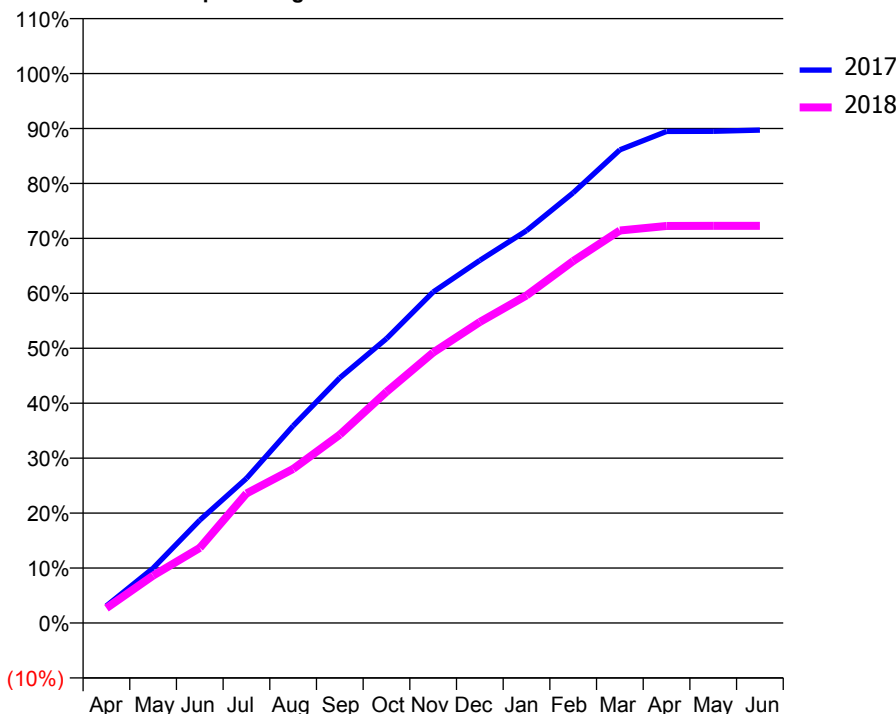
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,952 | |
| Quarter ending June 2017 | 8,137 | ↑ |
| Quarter ending September 2017 | 8,295 | → |
| Quarter ending December 2017 | 8,231 | → |
| Quarter ending March 2018 | 8,048 | ↓ |
| Variance since March 2017 | 1.2% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 759 | 658 |
| May | 2,423 | 2,097 |
| June | 4,551 | 3,324 |
| July | 6,392 | 5,728 |
| August | 8,718 | 6,812 |
| September | 10,838 | 8,328 |
| October | 12,570 | 10,221 |
| November | 14,637 | 11,956 |
| December | 16,031 | 13,308 |
| January | 17,350 | 14,480 |
| February | 19,022 | 16,006 |
| March | 20,923 | 17,354 |
| April | 21,733 | 17,556 |
| May | 21,738 | 17,563 |
| June | 21,796 | 17,563 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 89 | 1,823 | 4.9% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 684 | 7,287 | 9.4% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 928 | 1,823 | 50.9% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,438 | 7,287 | 47.2% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 550 | 8,838 | 6.2% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 78 | 8,838 | 0.9% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 115 | 8,838 | 1.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

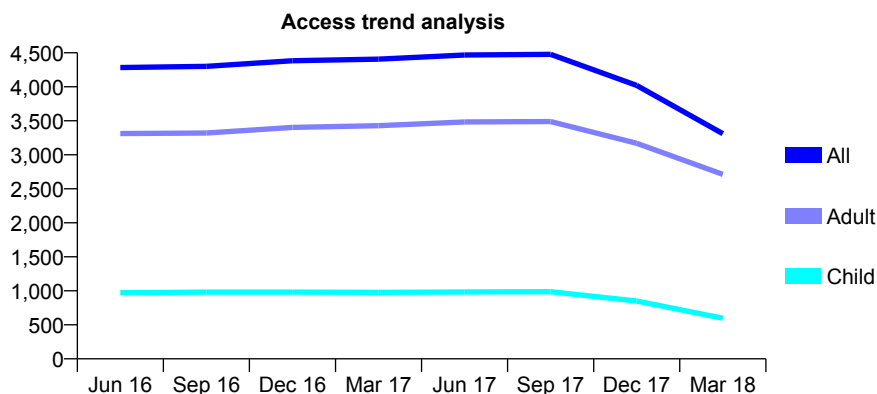
Q49 - Vital Signs At a Glance Contract Report for 101435/0117 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2008 |
| Contract end date | 29/12/2017 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,169 |
| Carry forward general activity (UDA) | 111 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £277,673.03 |

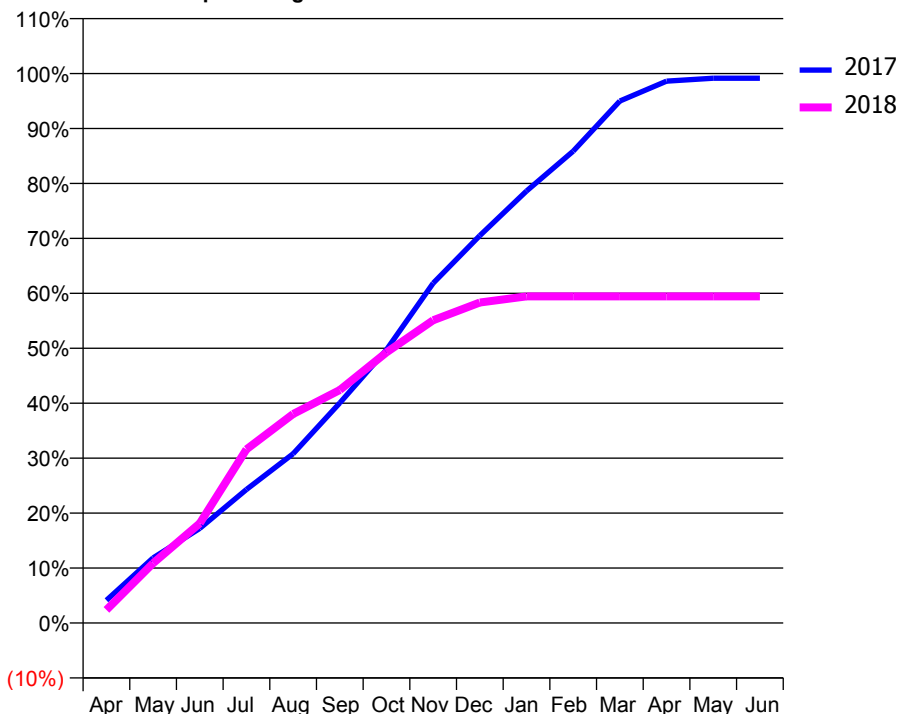
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 4,407 | |
| Quarter ending June 2017 | 4,467 | → |
| Quarter ending September 2017 | 4,478 | → |
| Quarter ending December 2017 | 4,020 | ↓ |
| Quarter ending March 2018 | 3,311 | ↓ |
| Variance since March 2017 | (24.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 539 | 267 |
| May | 1,541 | 1,216 |
| June | 2,238 | 2,025 |
| July | 3,161 | 3,532 |
| August | 4,005 | 4,247 |
| September | 5,208 | 4,736 |
| October | 6,467 | 5,502 |
| November | 8,039 | 6,154 |
| December | 9,166 | 6,515 |
| January | 10,221 | 6,639 |
| February | 11,161 | 6,639 |
| March | 12,348 | 6,639 |
| April | 12,820 | 6,639 |
| May | 12,888 | 6,639 |
| June | 12,889 | 6,639 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 74 | 699 | 10.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 334 | 2,336 | 14.3% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 373 | 699 | 53.4% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,072 | 2,336 | 45.9% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 282 | 2,818 | 10.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 28 | 2,818 | 1.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 68 | 2,818 | 2.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

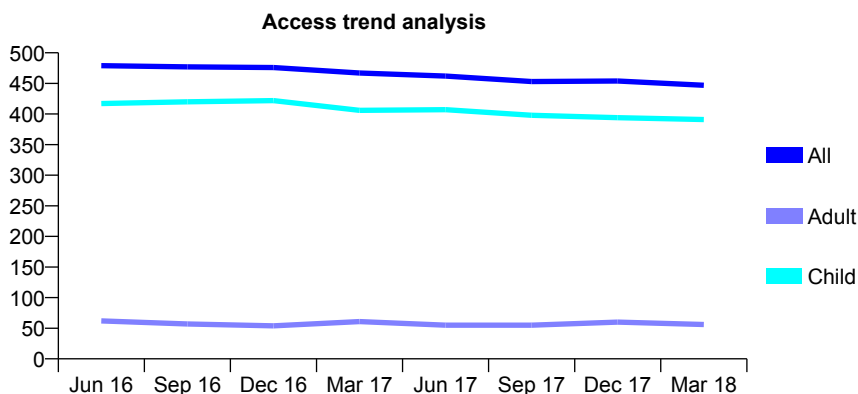
Q49 - Vital Signs At a Glance Contract Report for 105953/0001 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | St Helen's Dental Practice Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2011 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,000 |
| Carry forward general activity (UDA) | -20 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £23,592.78 |

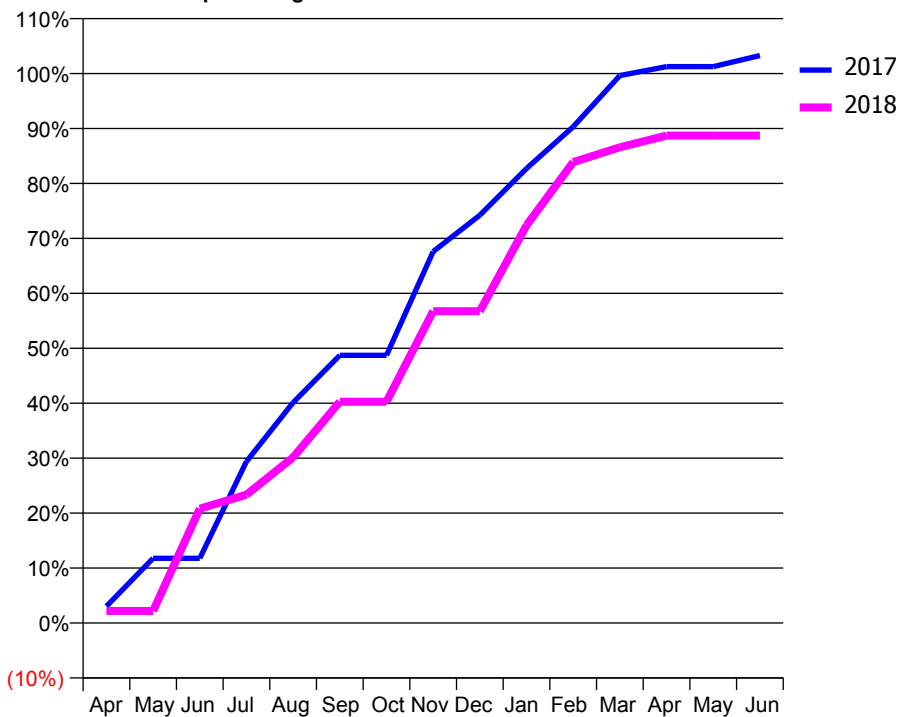
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 467 | |
| Quarter ending June 2017 | 462 | ↓ |
| Quarter ending September 2017 | 453 | ↓ |
| Quarter ending December 2017 | 454 | → |
| Quarter ending March 2018 | 447 | ↓ |
| Variance since March 2017 | (4.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 30 | 22 |
| May | 118 | 22 |
| June | 118 | 208 |
| July | 294 | 234 |
| August | 401 | 302 |
| September | 487 | 403 |
| October | 487 | 403 |
| November | 676 | 568 |
| December | 742 | 568 |
| January | 827 | 724 |
| February | 903 | 839 |
| March | 996 | 866 |
| April | 1,013 | 887 |
| May | 1,013 | 887 |
| June | 1,033 | 887 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 44 | 625 | 7.0% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 370 | 625 | 59.2% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 5 | 621 | 0.8% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 621 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 621 | 1.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

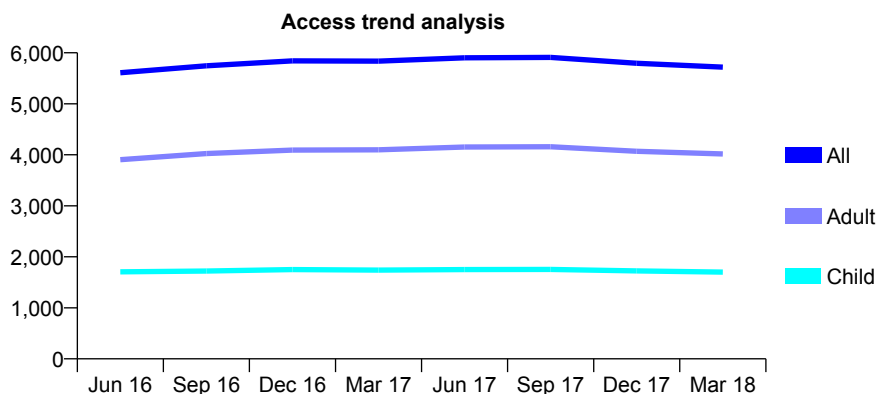
Q49 - Vital Signs At a Glance Contract Report for 106453/0001 - Year end March 2018

| | |
|----------------------|---------------------------------------|
| Name or company name | The Whitley Dental Clinic Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2013 |
| Contract end date | |

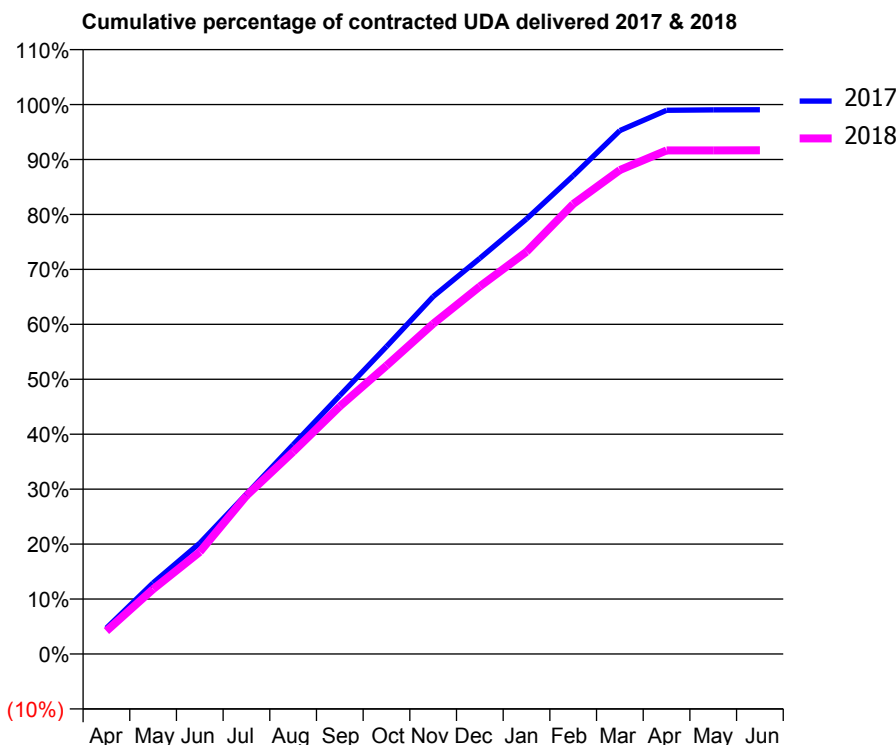
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,279 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £326,445.82 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,837 | |
| Quarter ending June 2017 | 5,903 | → |
| Quarter ending September 2017 | 5,909 | → |
| Quarter ending December 2017 | 5,794 | ↓ |
| Quarter ending March 2018 | 5,718 | ↓ |
| Variance since March 2017 | (2.0%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 628 | 556 |
| May | 1,720 | 1,566 |
| June | 2,681 | 2,466 |
| July | 3,865 | 3,827 |
| August | 5,056 | 4,886 |
| September | 6,246 | 5,986 |
| October | 7,430 | 6,969 |
| November | 8,637 | 7,979 |
| December | 9,562 | 8,883 |
| January | 10,513 | 9,722 |
| February | 11,557 | 10,875 |
| March | 12,649 | 11,695 |
| April | 13,139 | 12,168 |
| May | 13,150 | 12,169 |
| June | 13,153 | 12,173 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 154 | 2,325 | 6.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 923 | 5,251 | 17.6% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,319 | 2,325 | 56.7% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,749 | 5,251 | 52.4% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 721 | 7,106 | 10.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 94 | 7,106 | 1.3% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 54 | 7,106 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

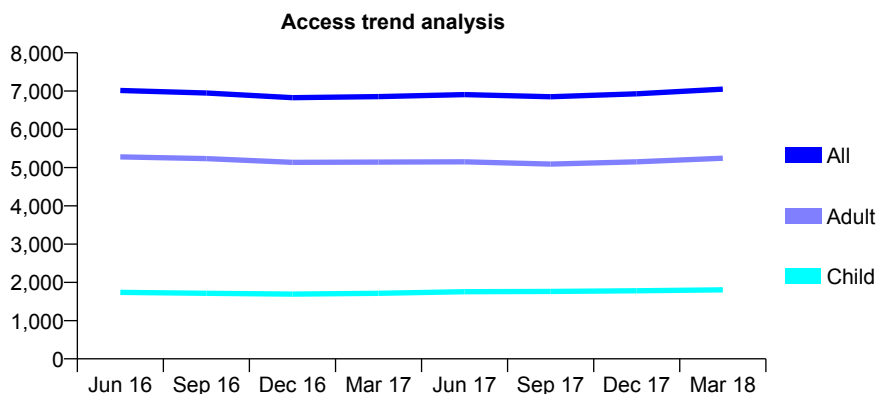
Q49 - Vital Signs At a Glance Contract Report for 109193/0001 - Year end March 2018

| | |
|----------------------|------------------------------------|
| Name or company name | Browns ₂ Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 09/10/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,616 |
| Carry forward general activity (UDA) | 414 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £546,238.38 |

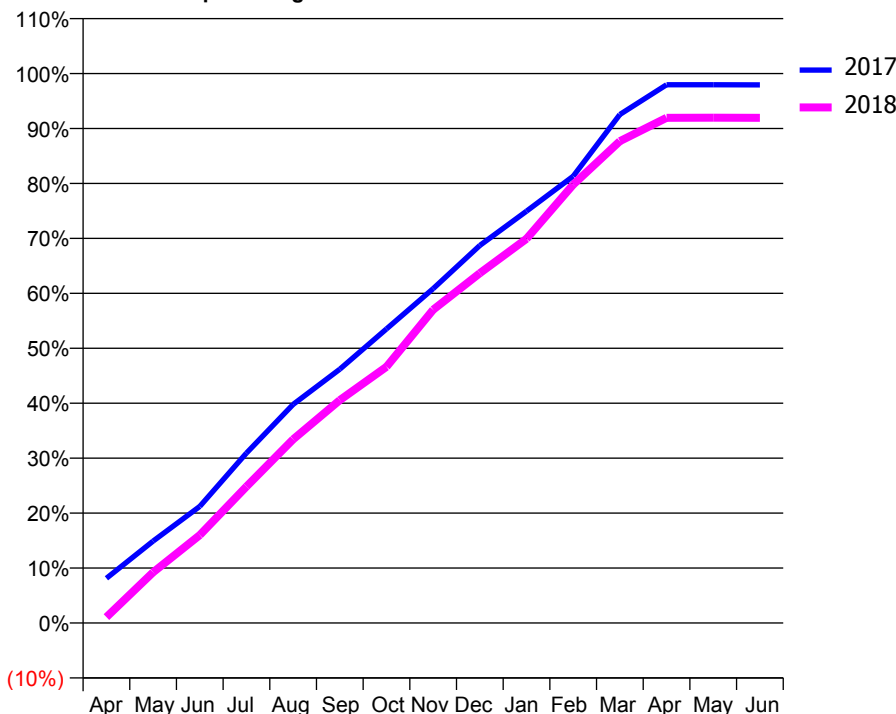
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,855 | |
| Quarter ending June 2017 | 6,907 | → |
| Quarter ending September 2017 | 6,853 | → |
| Quarter ending December 2017 | 6,929 | → |
| Quarter ending March 2018 | 7,049 | → |
| Variance since March 2017 | 2.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,657 | 221 |
| May | 3,033 | 1,903 |
| June | 4,317 | 3,298 |
| July | 6,294 | 5,118 |
| August | 8,099 | 6,891 |
| September | 9,400 | 8,360 |
| October | 10,894 | 9,615 |
| November | 12,384 | 11,756 |
| December | 13,986 | 13,125 |
| January | 15,256 | 14,416 |
| February | 16,550 | 16,446 |
| March | 18,836 | 18,078 |
| April | 19,936 | 18,951 |
| May | 19,936 | 18,956 |
| June | 19,935 | 18,955 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 154 | 2,508 | 6.1% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 921 | 6,985 | 13.2% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,150 | 2,508 | 45.9% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,156 | 6,985 | 45.2% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 671 | 9,402 | 7.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 116 | 9,402 | 1.2% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 197 | 9,402 | 2.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

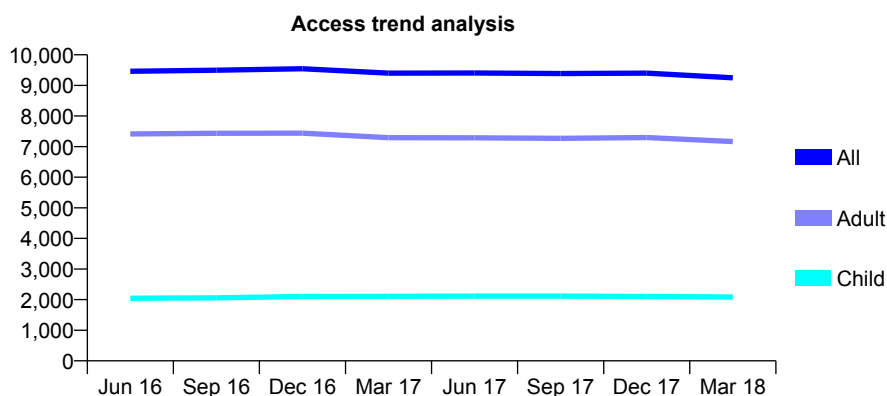
Q49 - Vital Signs At a Glance Contract Report for 109290/0001 - Year end March 2018

| | |
|----------------------|---|
| Name or company name | Kenton Park Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 27,318 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £700,893.04 |

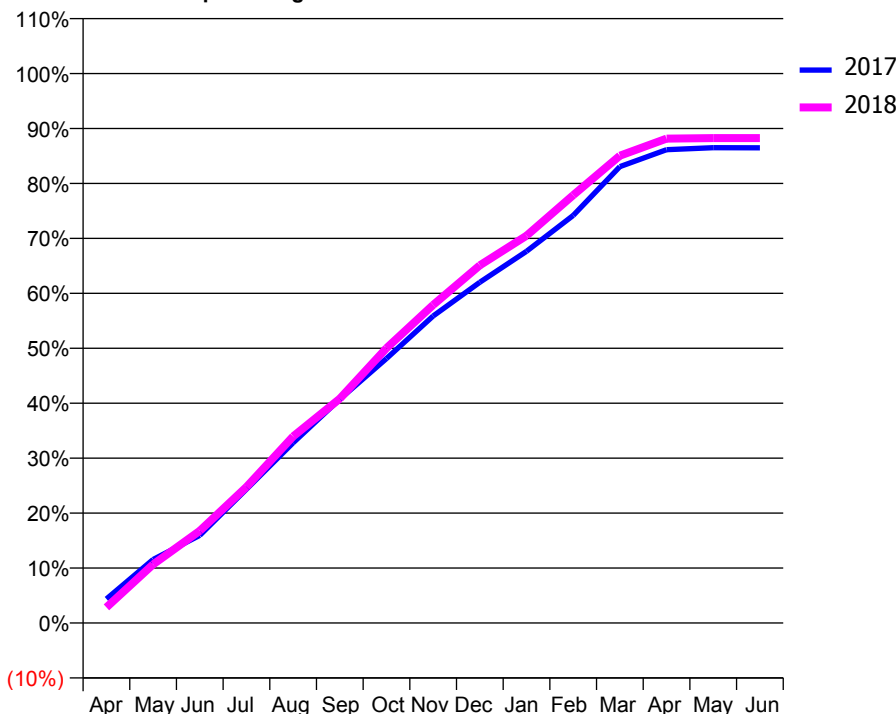
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 9,401 | |
| Quarter ending June 2017 | 9,404 | → |
| Quarter ending September 2017 | 9,387 | → |
| Quarter ending December 2017 | 9,399 | → |
| Quarter ending March 2018 | 9,249 | ↓ |
| Variance since March 2017 | (1.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,285 | 777 |
| May | 3,392 | 2,915 |
| June | 4,680 | 4,585 |
| July | 7,141 | 6,766 |
| August | 9,617 | 9,277 |
| September | 11,942 | 11,156 |
| October | 14,113 | 13,663 |
| November | 16,379 | 15,817 |
| December | 18,182 | 17,781 |
| January | 19,829 | 19,256 |
| February | 21,743 | 21,268 |
| March | 24,351 | 23,233 |
| April | 25,252 | 24,080 |
| May | 25,363 | 24,104 |
| June | 25,351 | 24,106 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 145 | 2,905 | 5.0% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,234 | 9,582 | 12.9% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,805 | 2,905 | 62.1% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,456 | 9,582 | 56.9% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 971 | 12,472 | 7.8% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 138 | 12,472 | 1.1% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 254 | 12,472 | 2.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 14 | 16 | 87.5% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 16 | 81.3% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

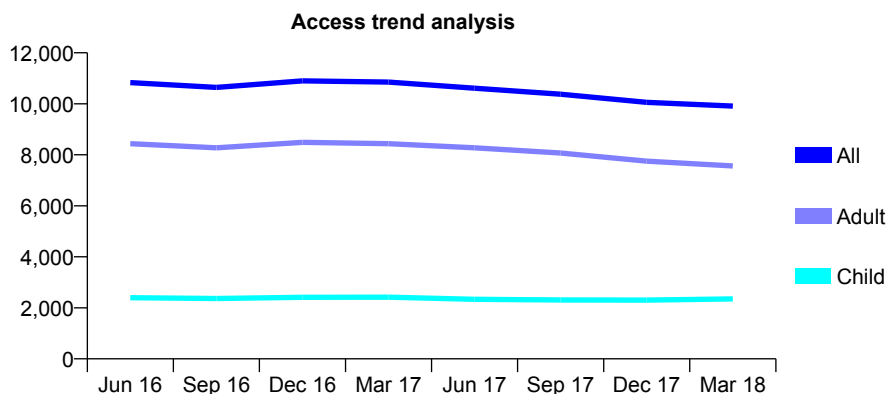
Q49 - Vital Signs At a Glance Contract Report for 109401/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | IDH 406 Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2009 |
| Contract end date | |

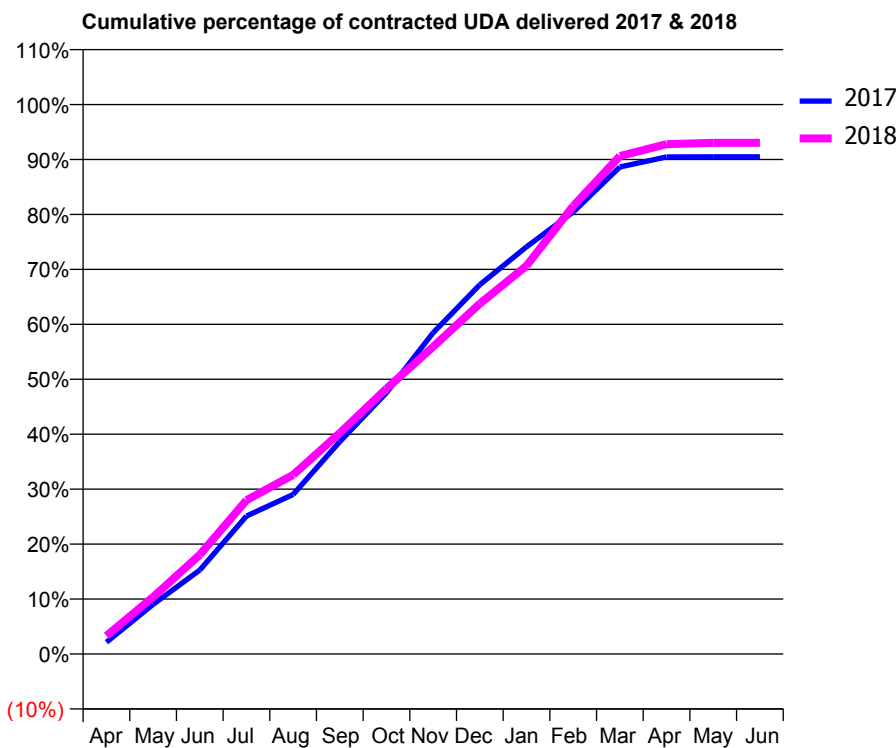
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 27,624 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £666,843.36 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 10,853 | |
| Quarter ending June 2017 | 10,611 | ↓ |
| Quarter ending September 2017 | 10,378 | ↓ |
| Quarter ending December 2017 | 10,056 | ↓ |
| Quarter ending March 2018 | 9,912 | ↓ |
| Variance since March 2017 | (8.7%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 706 | 915 |
| May | 2,962 | 2,868 |
| June | 5,004 | 4,991 |
| July | 8,231 | 7,734 |
| August | 9,516 | 9,006 |
| September | 12,663 | 11,110 |
| October | 15,586 | 13,340 |
| November | 19,166 | 15,445 |
| December | 22,024 | 17,616 |
| January | 24,282 | 19,520 |
| February | 26,362 | 22,518 |
| March | 29,049 | 25,037 |
| April | 29,647 | 25,632 |
| May | 29,651 | 25,700 |
| June | 29,652 | 25,701 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 127 | 3,035 | 4.2% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 751 | 8,923 | 8.4% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,620 | 3,035 | 53.4% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,669 | 8,923 | 52.3% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 786 | 12,002 | 6.5% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 67 | 12,002 | 0.6% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 142 | 12,002 | 1.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | 90.0% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

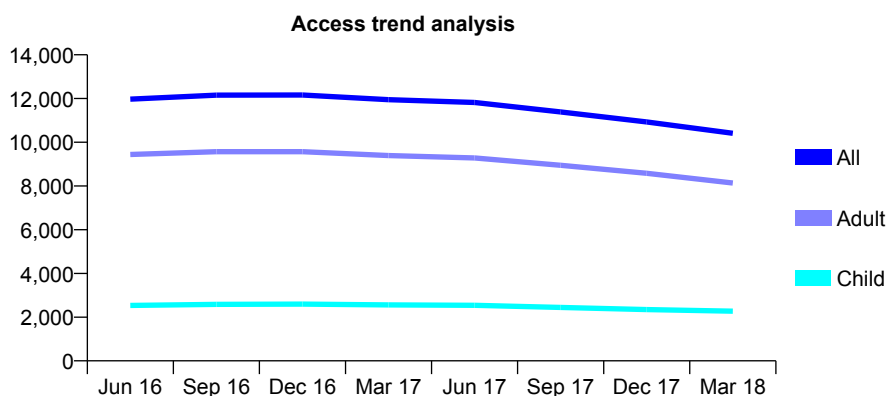
Q49 - Vital Signs At a Glance Contract Report for 116521/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Central Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £537,975.00 |

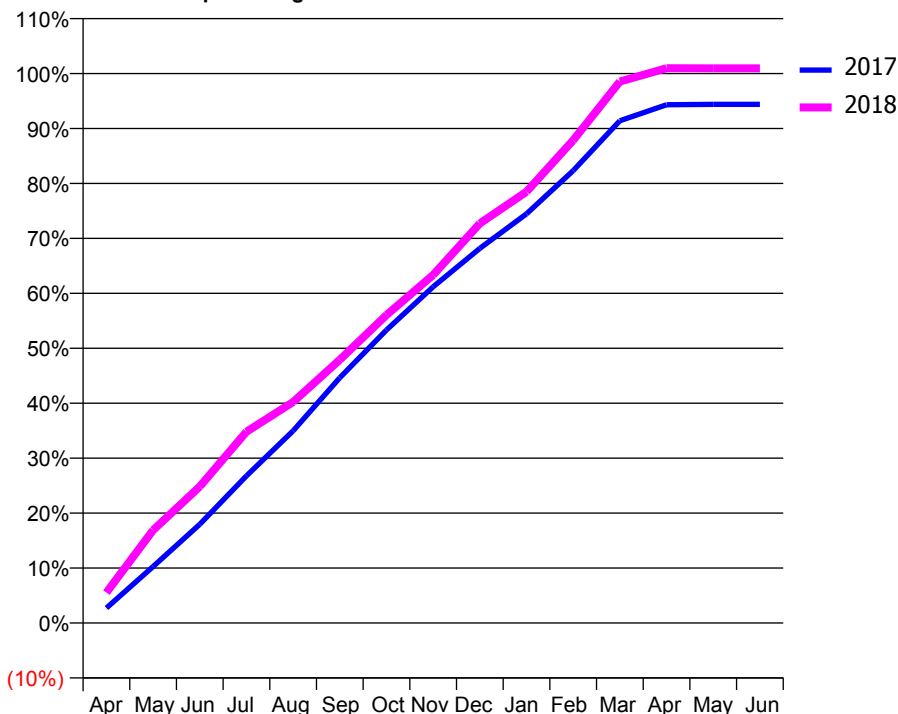
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 11,950 | |
| Quarter ending June 2017 | 11,821 | ↓ |
| Quarter ending September 2017 | 11,389 | ↓ |
| Quarter ending December 2017 | 10,928 | ↓ |
| Quarter ending March 2018 | 10,409 | ↓ |
| Variance since March 2017 | (12.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,021 | 1,245 |
| May | 3,851 | 3,804 |
| June | 6,737 | 5,588 |
| July | 10,041 | 7,830 |
| August | 13,115 | 9,050 |
| September | 16,736 | 10,780 |
| October | 19,993 | 12,608 |
| November | 22,947 | 14,252 |
| December | 25,568 | 16,359 |
| January | 27,925 | 17,663 |
| February | 30,874 | 19,767 |
| March | 34,280 | 22,170 |
| April | 35,370 | 22,716 |
| May | 35,398 | 22,713 |
| June | 35,397 | 22,713 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 146 | 2,202 | 6.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 967 | 7,763 | 12.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 986 | 2,202 | 44.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,075 | 7,763 | 39.6% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,643 | 9,778 | 16.8% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 75 | 9,778 | 0.8% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 128 | 9,778 | 1.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 10 | 100.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

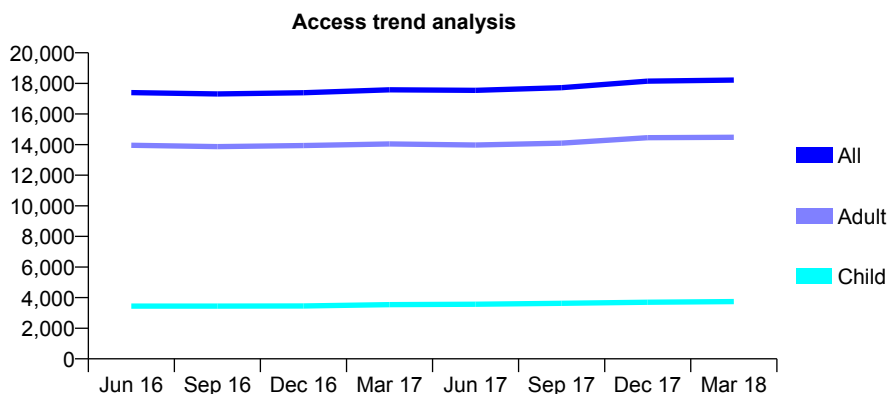
Q49 - Vital Signs At a Glance Contract Report for 116998/0001 - Year end March 2018

| | |
|----------------------|---|
| Name or company name | The Cowpen and Waterloo Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 30/07/2013 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 61,155 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,893,385.32 |

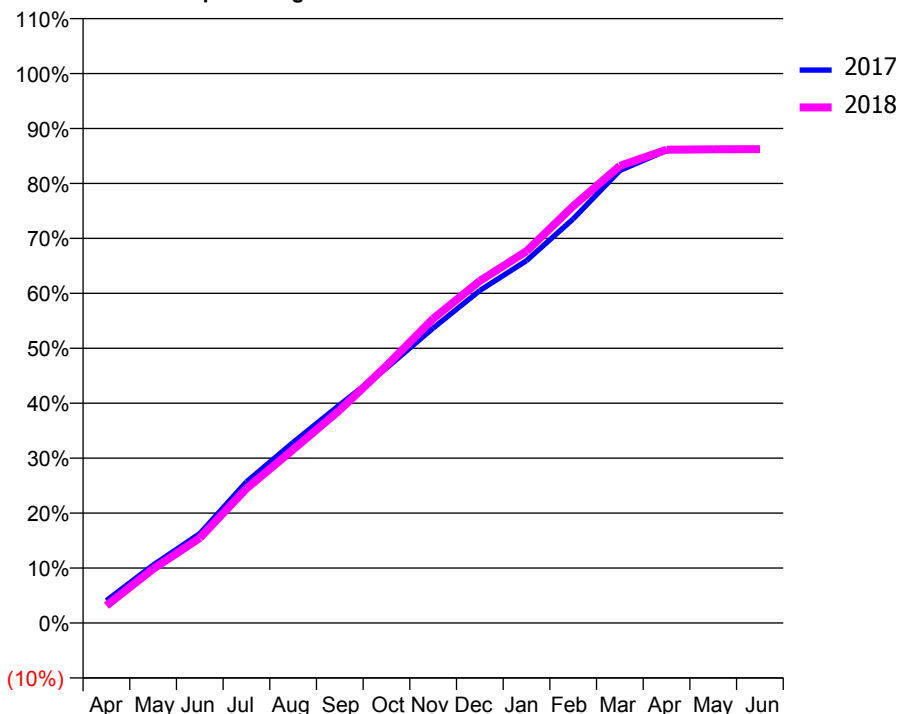
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 17,586 | |
| Quarter ending June 2017 | 17,544 | → |
| Quarter ending September 2017 | 17,723 | → |
| Quarter ending December 2017 | 18,148 | ↑ |
| Quarter ending March 2018 | 18,219 | → |
| Variance since March 2017 | 3.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,498 | 1,930 |
| May | 6,443 | 6,017 |
| June | 9,954 | 9,462 |
| July | 15,709 | 14,960 |
| August | 20,101 | 19,301 |
| September | 24,281 | 23,706 |
| October | 28,383 | 28,642 |
| November | 32,818 | 33,870 |
| December | 37,011 | 38,067 |
| January | 40,322 | 41,389 |
| February | 44,968 | 46,404 |
| March | 50,355 | 50,888 |
| April | 52,590 | 52,677 |
| May | 52,600 | 52,722 |
| June | 52,633 | 52,728 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 359 | 5,431 | 6.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,379 | 19,036 | 12.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,095 | 5,431 | 57.0% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 10,009 | 19,036 | 52.6% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,931 | 24,406 | 7.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 264 | 24,406 | 1.1% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 368 | 24,406 | 1.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 19 | 20 | 95.0% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 20 | 90.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

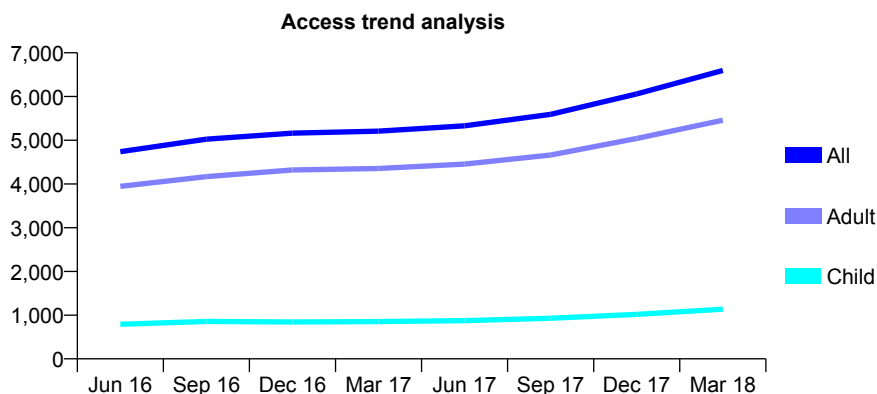
Q49 - Vital Signs At a Glance Contract Report for 118060/0023 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Genix Healthcare Ltd |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 25/08/2010 |
| Contract end date | 31/03/2018 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £298,149.99 |

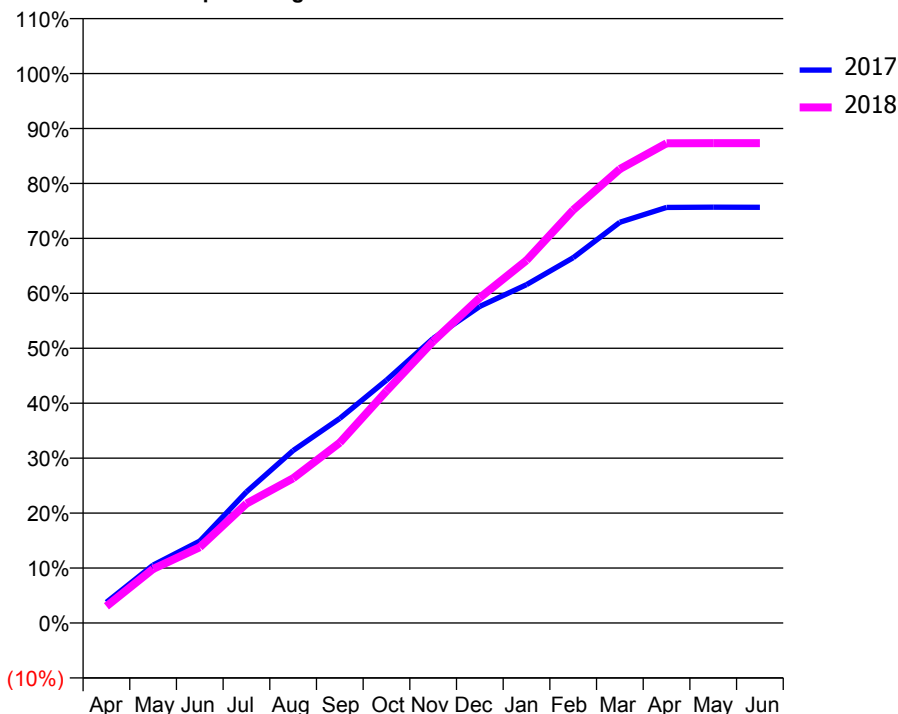
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 5,208 | |
| Quarter ending June 2017 | 5,329 | ↑ |
| Quarter ending September 2017 | 5,592 | ↑ |
| Quarter ending December 2017 | 6,058 | ↑ |
| Quarter ending March 2018 | 6,596 | ↑ |
| Variance since March 2017 | 26.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 755 | 610 |
| May | 2,110 | 1,966 |
| June | 2,984 | 2,759 |
| July | 4,774 | 4,348 |
| August | 6,276 | 5,266 |
| September | 7,446 | 6,567 |
| October | 8,841 | 8,441 |
| November | 10,362 | 10,255 |
| December | 11,526 | 11,838 |
| January | 12,315 | 13,197 |
| February | 13,298 | 15,034 |
| March | 14,585 | 16,524 |
| April | 15,124 | 17,462 |
| May | 15,134 | 17,464 |
| June | 15,132 | 17,465 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 53 | 1,495 | 3.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 597 | 7,045 | 8.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 794 | 1,495 | 53.1% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,325 | 7,045 | 47.2% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 374 | 8,715 | 4.3% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 94 | 8,715 | 1.1% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 114 | 8,715 | 1.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 14 | 14 | 100.0% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 14 | 100.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

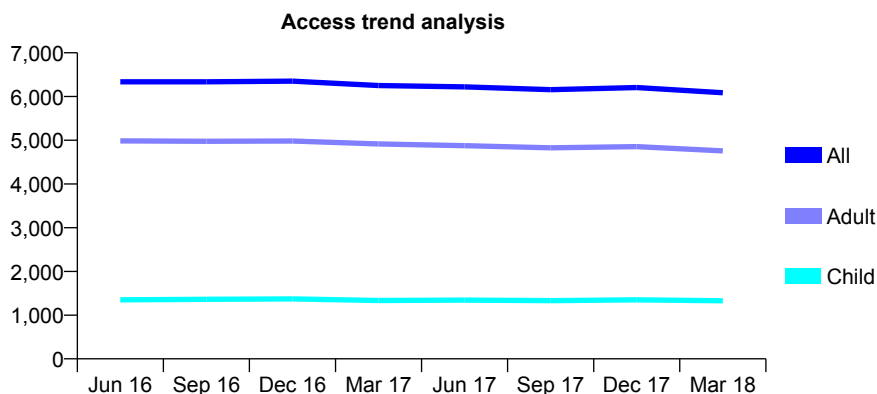
Q49 - Vital Signs At a Glance Contract Report for 118060/0024 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Genix Healthcare Ltd |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 25/08/2010 |
| Contract end date | 31/03/2018 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,000 |
| Carry forward general activity (UDA) | 615 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £296,077.46 |

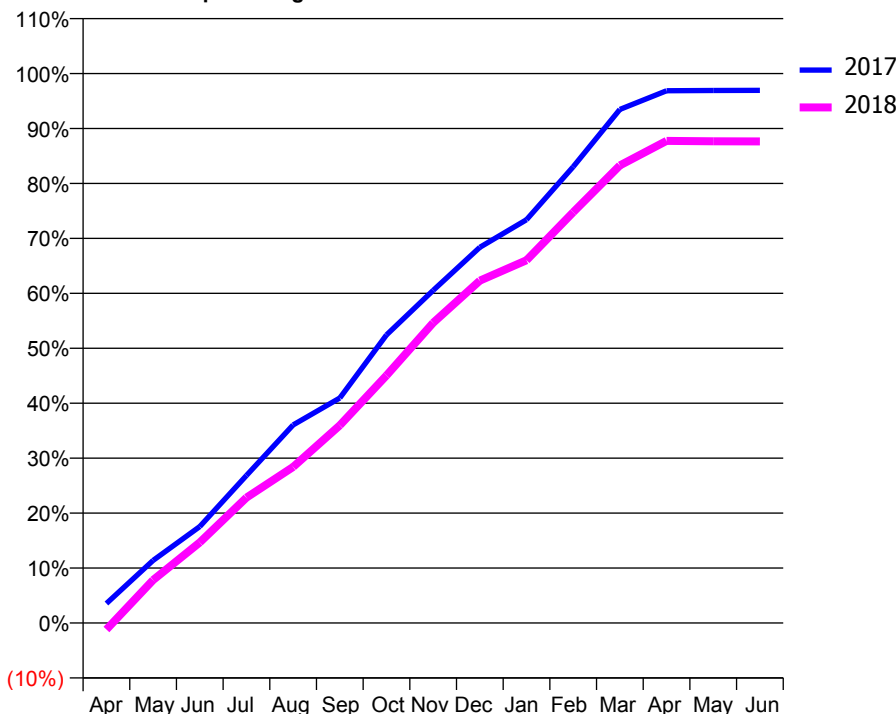
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,250 | |
| Quarter ending June 2017 | 6,220 | → |
| Quarter ending September 2017 | 6,157 | ↓ |
| Quarter ending December 2017 | 6,204 | → |
| Quarter ending March 2018 | 6,087 | ↓ |
| Variance since March 2017 | (2.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 713 | -239 |
| May | 2,280 | 1,563 |
| June | 3,512 | 2,932 |
| July | 5,370 | 4,566 |
| August | 7,209 | 5,681 |
| September | 8,189 | 7,195 |
| October | 10,486 | 9,009 |
| November | 12,105 | 10,928 |
| December | 13,675 | 12,463 |
| January | 14,680 | 13,203 |
| February | 16,607 | 14,953 |
| March | 18,693 | 16,656 |
| April | 19,373 | 17,546 |
| May | 19,381 | 17,533 |
| June | 19,385 | 17,530 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 109 | 1,902 | 5.7% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 535 | 5,626 | 9.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,151 | 1,902 | 60.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,900 | 5,626 | 51.5% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 75 | 7,550 | 1.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 99 | 7,550 | 1.3% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 65 | 7,550 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 10 | 80.0% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 10 | 80.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

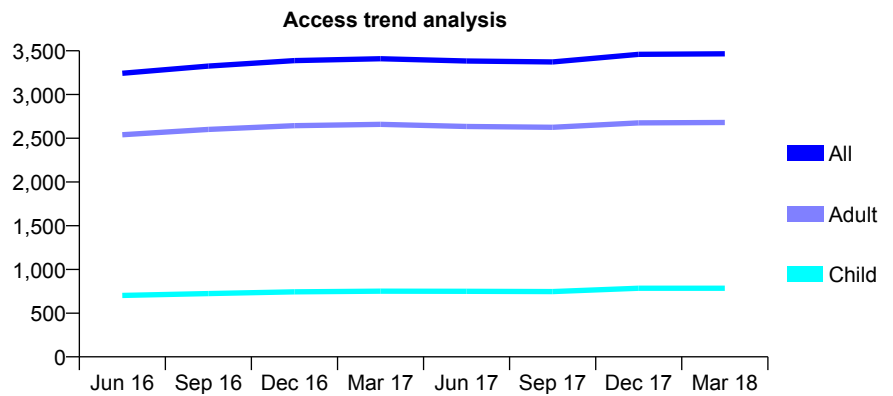
Q49 - Vital Signs At a Glance Contract Report for 123145/0001 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Melita Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,408 |
| Carry forward general activity (UDA) | -168 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £182,401.50 |

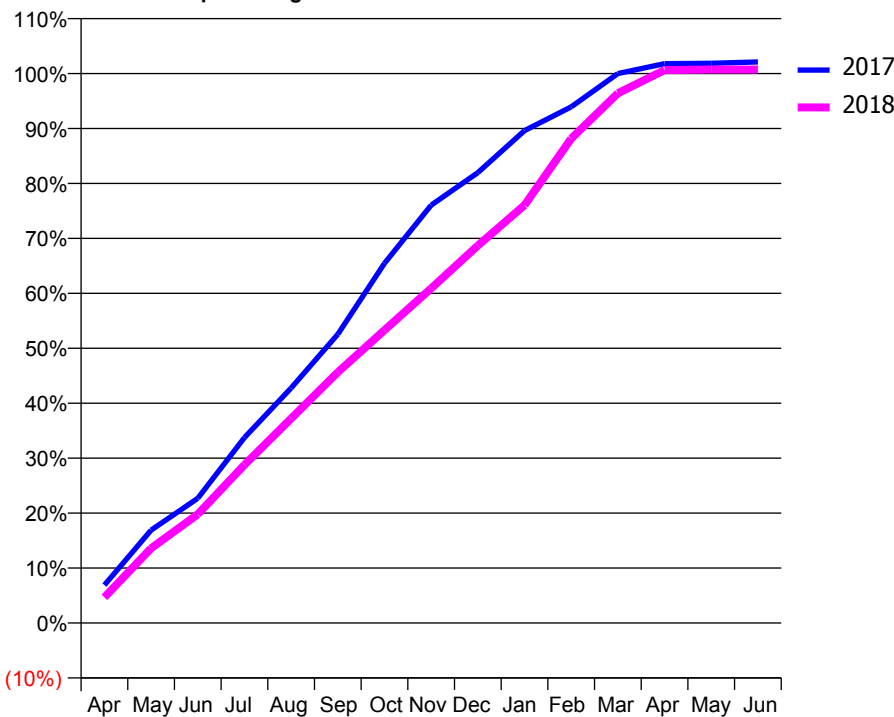
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,410 | |
| Quarter ending June 2017 | 3,384 | → |
| Quarter ending September 2017 | 3,372 | → |
| Quarter ending December 2017 | 3,460 | ↑ |
| Quarter ending March 2018 | 3,465 | → |
| Variance since March 2017 | 1.6% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 581 | 392 |
| May | 1,420 | 1,144 |
| June | 1,909 | 1,663 |
| July | 2,837 | 2,421 |
| August | 3,596 | 3,129 |
| September | 4,418 | 3,836 |
| October | 5,504 | 4,481 |
| November | 6,393 | 5,120 |
| December | 6,892 | 5,775 |
| January | 7,535 | 6,393 |
| February | 7,897 | 7,412 |
| March | 8,408 | 8,105 |
| April | 8,559 | 8,460 |
| May | 8,564 | 8,468 |
| June | 8,585 | 8,468 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 86 | 1,337 | 6.4% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 494 | 4,520 | 10.9% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 964 | 1,337 | 72.1% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,957 | 4,520 | 65.4% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 381 | 5,510 | 6.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 5,510 | 0.2% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 43 | 5,510 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

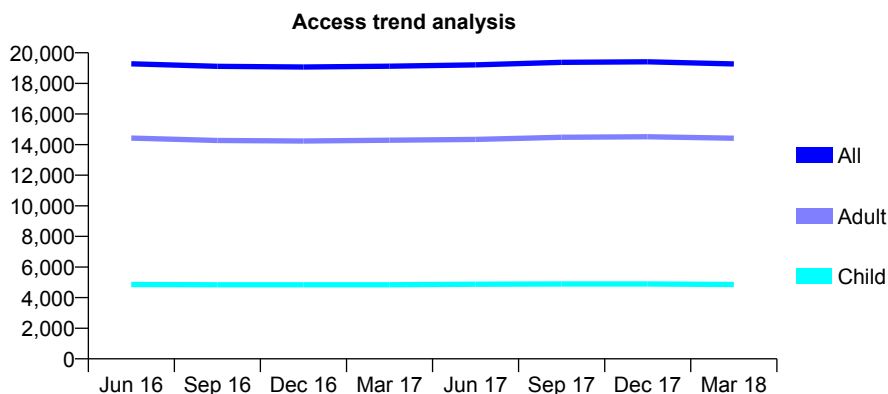
Q49 - Vital Signs At a Glance Contract Report for 126624/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | The Killingworth Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/05/2013 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 58,286 |
| Carry forward general activity (UDA) | 1,524 |
| 17/18 Contracted orthodontic activity (UOA) | 2,619 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,869,913.22 |

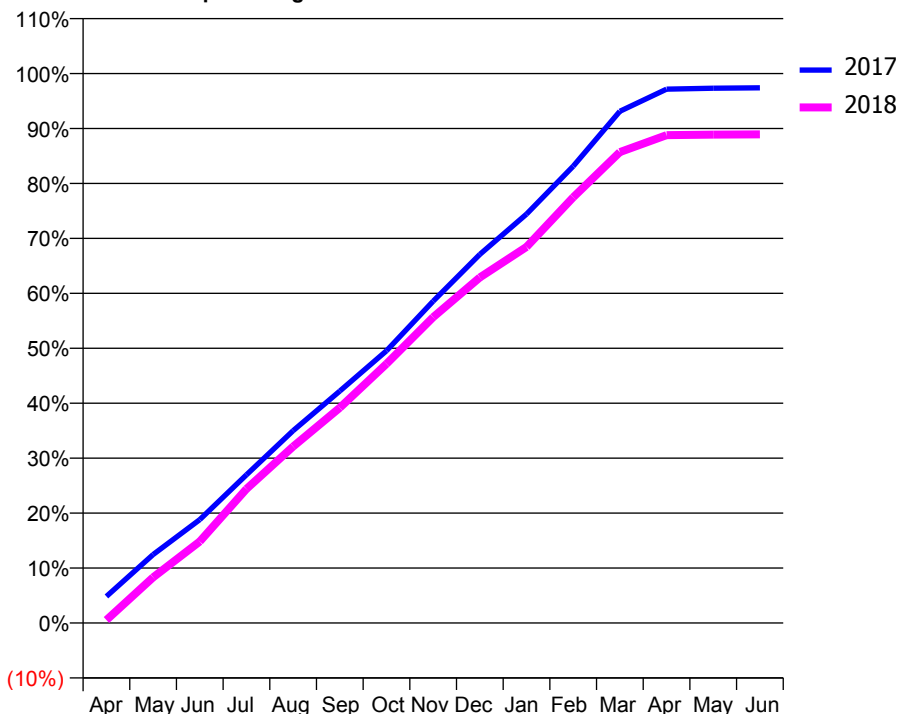
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 19,123 | |
| Quarter ending June 2017 | 19,212 | → |
| Quarter ending September 2017 | 19,376 | → |
| Quarter ending December 2017 | 19,408 | → |
| Quarter ending March 2018 | 19,273 | → |
| Variance since March 2017 | 0.8% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,823 | 323 |
| May | 7,257 | 4,848 |
| June | 10,973 | 8,647 |
| July | 15,717 | 14,221 |
| August | 20,399 | 18,718 |
| September | 24,609 | 22,840 |
| October | 28,875 | 27,486 |
| November | 34,134 | 32,433 |
| December | 39,102 | 36,655 |
| January | 43,377 | 39,899 |
| February | 48,452 | 45,162 |
| March | 54,279 | 49,956 |
| April | 56,621 | 51,743 |
| May | 56,722 | 51,808 |
| June | 56,762 | 51,833 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 494 | 6,308 | 7.8% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,279 | 17,338 | 13.1% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,431 | 6,308 | 54.4% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,379 | 17,338 | 48.3% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,259 | 23,229 | 9.7% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 273 | 23,229 | 1.2% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 372 | 23,229 | 1.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

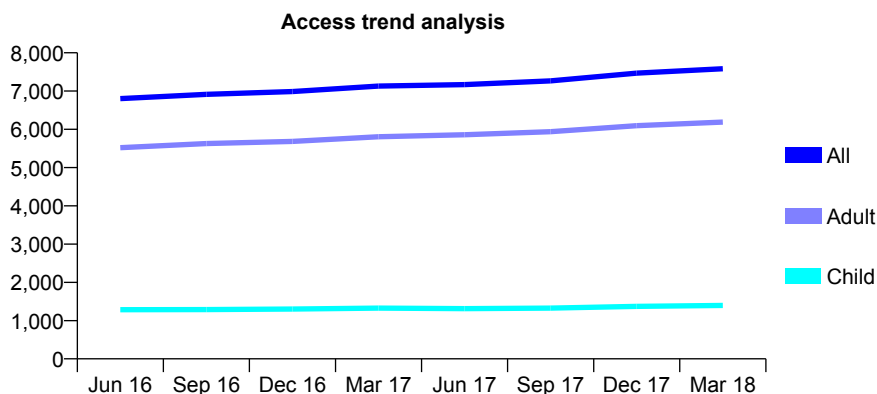
Q49 - Vital Signs At a Glance Contract Report for 127825/0001 - Year end March 2018

| | |
|----------------------|------------------------------------|
| Name or company name | Chandlers Lane Dental Practice Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/05/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,958 |
| Carry forward general activity (UDA) | 197 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £515,457.07 |

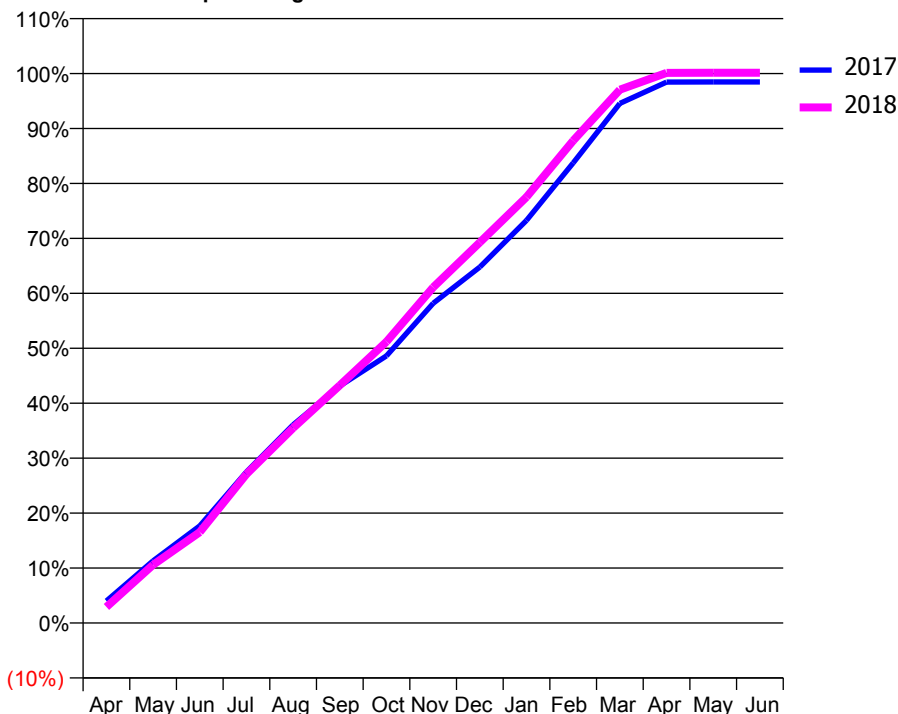
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,131 | |
| Quarter ending June 2017 | 7,169 | → |
| Quarter ending September 2017 | 7,265 | → |
| Quarter ending December 2017 | 7,467 | ↑ |
| Quarter ending March 2018 | 7,585 | → |
| Variance since March 2017 | 6.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 843 | 611 |
| May | 2,371 | 2,219 |
| June | 3,704 | 3,464 |
| July | 5,762 | 5,678 |
| August | 7,561 | 7,439 |
| September | 9,040 | 9,066 |
| October | 10,189 | 10,729 |
| November | 12,196 | 12,806 |
| December | 13,575 | 14,516 |
| January | 15,357 | 16,245 |
| February | 17,547 | 18,397 |
| March | 19,815 | 20,343 |
| April | 20,633 | 20,981 |
| May | 20,635 | 20,989 |
| June | 20,635 | 20,986 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 165 | 2,467 | 6.7% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,293 | 10,424 | 12.4% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,802 | 2,467 | 73.0% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,971 | 10,424 | 66.9% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 591 | 12,460 | 4.7% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 130 | 12,460 | 1.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 236 | 12,460 | 1.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 11 | 81.8% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 11 | 81.8% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

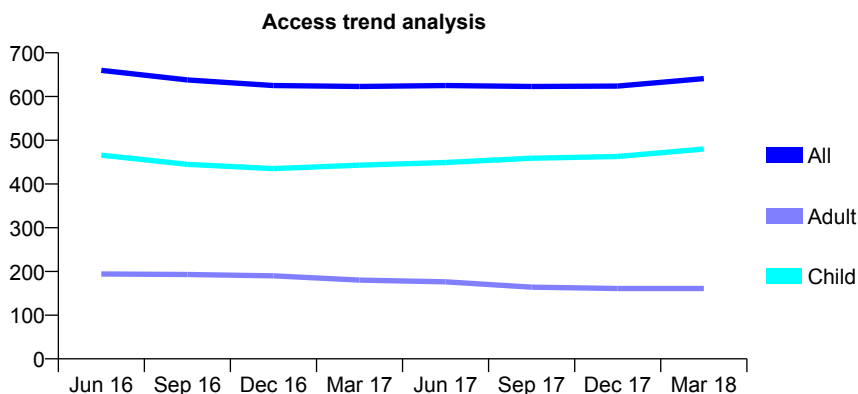
Q49 - Vital Signs At a Glance Contract Report for 128147/0001 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | Derwent Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 11/03/2011 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,700 |
| Carry forward general activity (UDA) | 25 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £40,657.92 |

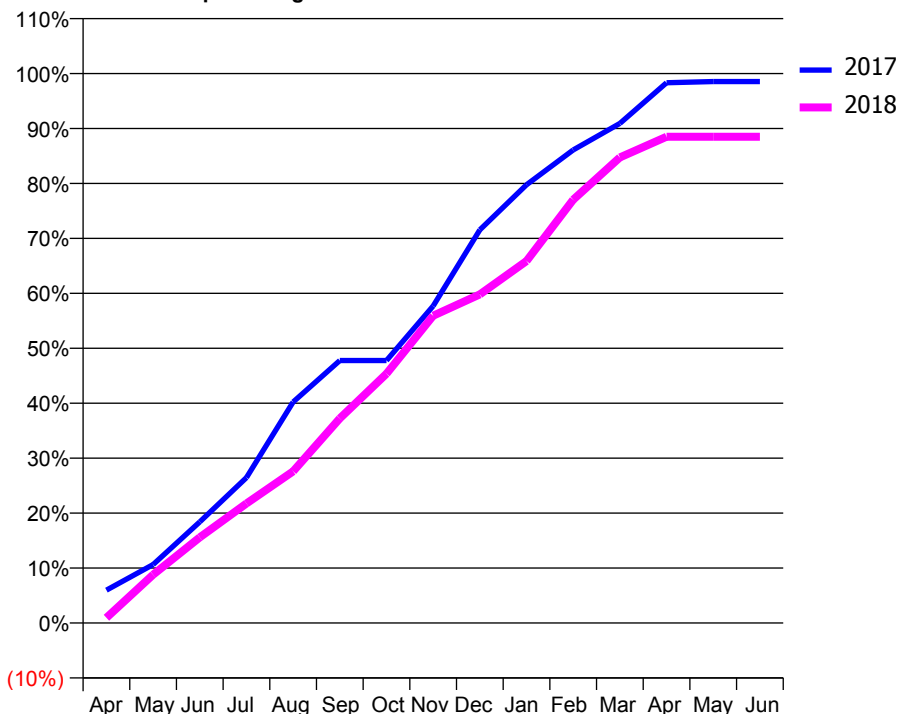
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 623 | |
| Quarter ending June 2017 | 625 | → |
| Quarter ending September 2017 | 623 | → |
| Quarter ending December 2017 | 624 | → |
| Quarter ending March 2018 | 641 | ↑ |
| Variance since March 2017 | 2.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 102 | 16 |
| May | 181 | 149 |
| June | 313 | 265 |
| July | 450 | 370 |
| August | 684 | 469 |
| September | 812 | 633 |
| October | 812 | 771 |
| November | 981 | 951 |
| December | 1,216 | 1,017 |
| January | 1,356 | 1,120 |
| February | 1,464 | 1,309 |
| March | 1,546 | 1,440 |
| April | 1,671 | 1,504 |
| May | 1,675 | 1,504 |
| June | 1,675 | 1,504 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 57 | 842 | 6.8% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 42 | 186 | 22.6% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 528 | 842 | 62.7% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 104 | 186 | 55.9% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 51 | 981 | 5.2% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 981 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 981 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

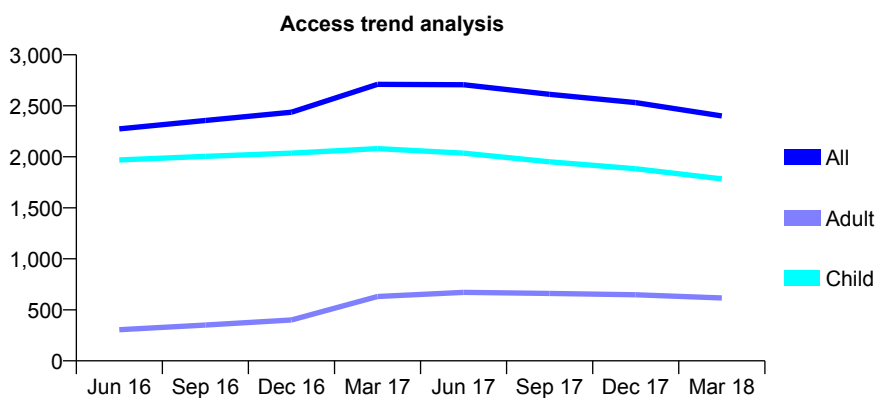
Q49 - Vital Signs At a Glance Contract Report for 128295/0001 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Olivers Dental Studio Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 31/03/2015 |
| Contract end date | 31/03/2018 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,774 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £245,340.41 |

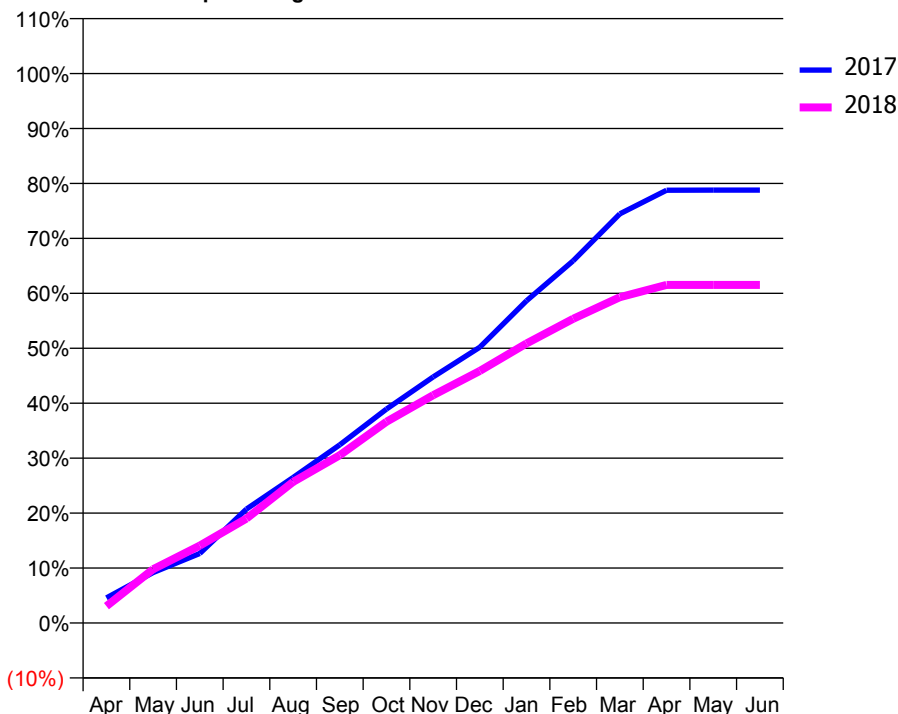
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 2,711 | |
| Quarter ending June 2017 | 2,707 | → |
| Quarter ending September 2017 | 2,612 | ↓ |
| Quarter ending December 2017 | 2,531 | ↓ |
| Quarter ending March 2018 | 2,400 | ↓ |
| Variance since March 2017 | (11.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 448 | 301 |
| May | 899 | 956 |
| June | 1,236 | 1,377 |
| July | 2,027 | 1,858 |
| August | 2,590 | 2,510 |
| September | 3,169 | 2,986 |
| October | 3,806 | 3,579 |
| November | 4,377 | 4,051 |
| December | 4,906 | 4,483 |
| January | 5,732 | 4,973 |
| February | 6,442 | 5,411 |
| March | 7,278 | 5,796 |
| April | 7,697 | 6,013 |
| May | 7,699 | 6,013 |
| June | 7,701 | 6,013 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 257 | 3,438 | 7.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 66 | 603 | 10.9% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,515 | 3,438 | 73.2% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 319 | 603 | 52.9% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 227 | 3,951 | 5.7% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 3,951 | 0.1% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 34 | 3,951 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

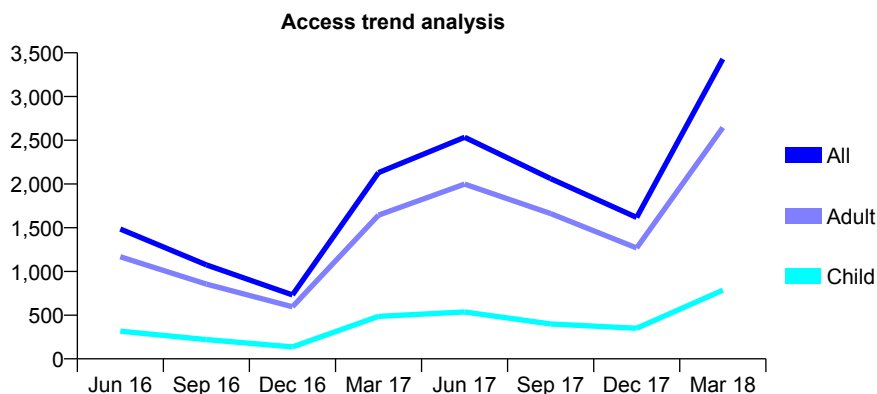
Q49 - Vital Signs At a Glance Contract Report for 130966/0001 - Year end March 2018

| | |
|----------------------|---|
| Name or company name | Saint Andrews Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,785 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £210,044.92 |

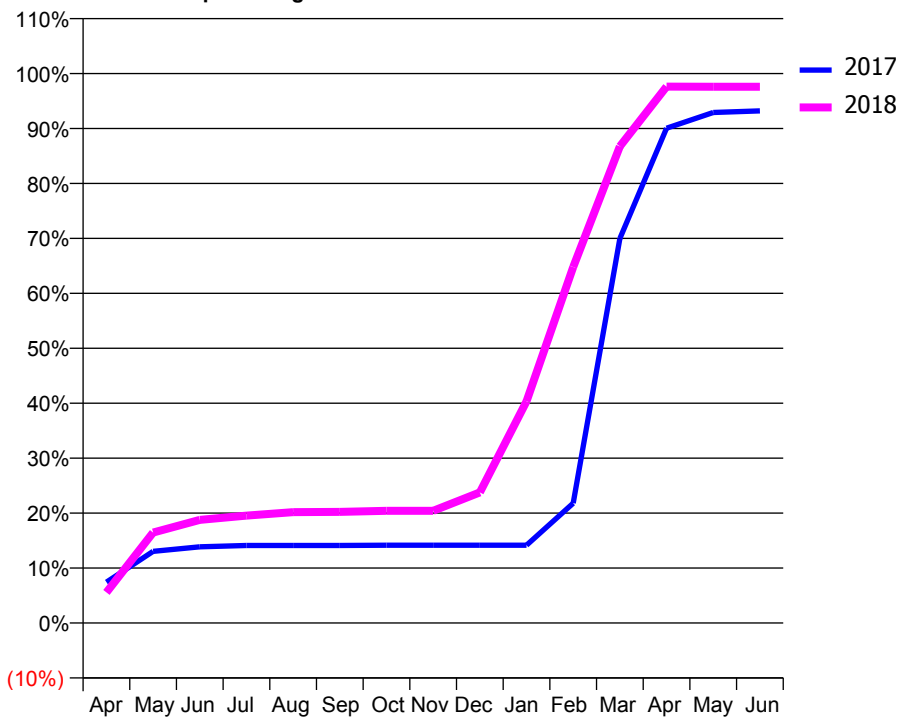
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 2,129 | |
| Quarter ending June 2017 | 2,534 | ↑ |
| Quarter ending September 2017 | 2,061 | ↓ |
| Quarter ending December 2017 | 1,618 | ↓ |
| Quarter ending March 2018 | 3,429 | ↑ |
| Variance since March 2017 | 61.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 356 | 489 |
| May | 624 | 1,446 |
| June | 664 | 1,648 |
| July | 675 | 1,718 |
| August | 675 | 1,773 |
| September | 675 | 1,778 |
| October | 678 | 1,794 |
| November | 678 | 1,794 |
| December | 678 | 2,089 |
| January | 678 | 3,544 |
| February | 1,043 | 5,692 |
| March | 3,348 | 7,620 |
| April | 4,308 | 8,575 |
| May | 4,446 | 8,574 |
| June | 4,459 | 8,574 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 26 | 821 | 3.2% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 148 | 2,869 | 5.2% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 16 | 821 | 1.9% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 94 | 2,869 | 3.3% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 356 | 3,605 | 9.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 3,605 | 0.1% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 14 | 3,605 | 0.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

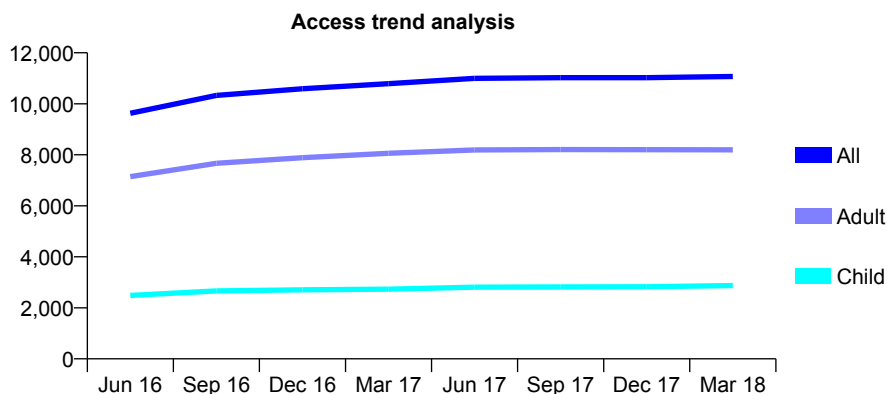
Q49 - Vital Signs At a Glance Contract Report for 130974/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | Heaton and Blakelaw Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 27/10/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 39,634 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £934,181.56 |

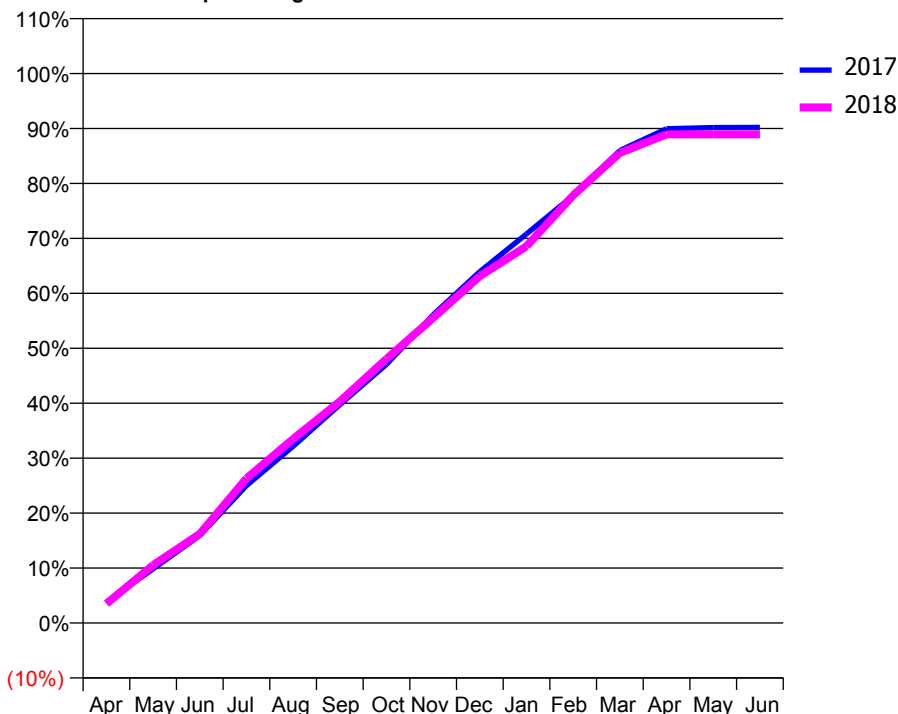
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 10,788 | |
| Quarter ending June 2017 | 10,999 | → |
| Quarter ending September 2017 | 11,024 | → |
| Quarter ending December 2017 | 11,024 | → |
| Quarter ending March 2018 | 11,070 | → |
| Variance since March 2017 | 2.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,519 | 1,388 |
| May | 3,907 | 4,179 |
| June | 6,311 | 6,431 |
| July | 9,911 | 10,434 |
| August | 12,750 | 13,278 |
| September | 15,753 | 15,977 |
| October | 18,652 | 19,046 |
| November | 22,231 | 22,009 |
| December | 25,352 | 25,020 |
| January | 28,058 | 27,171 |
| February | 30,840 | 30,852 |
| March | 34,081 | 33,911 |
| April | 35,650 | 35,245 |
| May | 35,737 | 35,244 |
| June | 35,743 | 35,246 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 182 | 3,823 | 4.8% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,411 | 10,672 | 13.2% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,193 | 3,823 | 57.4% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,602 | 10,672 | 52.5% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 812 | 14,380 | 5.6% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 214 | 14,380 | 1.5% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 300 | 14,380 | 2.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 11 | 81.8% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 11 | 90.9% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

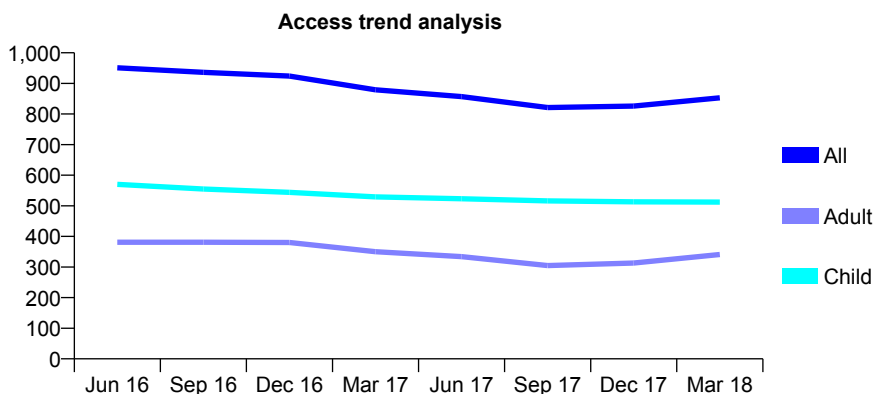
Q49 - Vital Signs At a Glance Contract Report for 131962/0001 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Gateshead Lobley Hill Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2013 |
| Contract end date | |

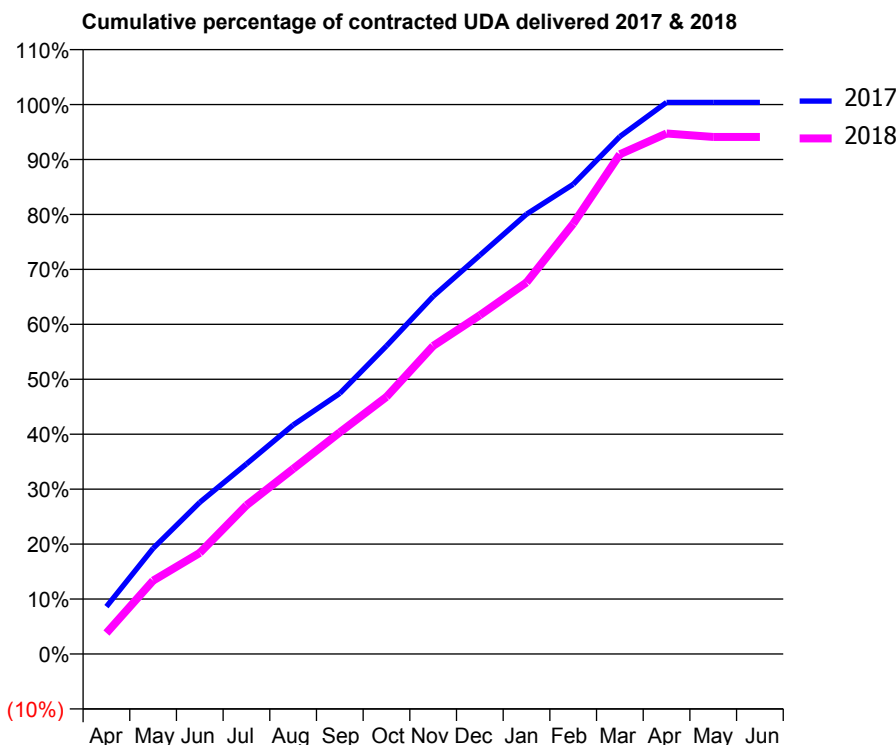
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,475 |
| Carry forward general activity (UDA) | -9 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £67,778.10 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 879 | |
| Quarter ending June 2017 | 857 | ↓ |
| Quarter ending September 2017 | 821 | ↓ |
| Quarter ending December 2017 | 826 | → |
| Quarter ending March 2018 | 853 | ↑ |
| Variance since March 2017 | (3.0%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 214 | 95 |
| May | 476 | 331 |
| June | 683 | 456 |
| July | 856 | 670 |
| August | 1,032 | 834 |
| September | 1,174 | 998 |
| October | 1,388 | 1,158 |
| November | 1,611 | 1,388 |
| December | 1,796 | 1,526 |
| January | 1,981 | 1,673 |
| February | 2,116 | 1,938 |
| March | 2,331 | 2,251 |
| April | 2,484 | 2,345 |
| May | 2,484 | 2,329 |
| June | 2,484 | 2,329 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 77 | 956 | 8.1% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 71 | 433 | 16.4% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 644 | 956 | 67.4% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 212 | 433 | 49.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 83 | 1,355 | 6.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 1,355 | 0.3% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 1,355 | 1.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

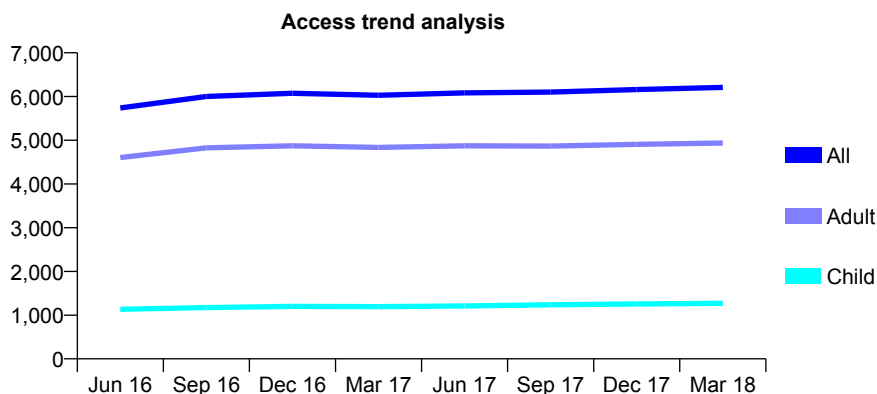
Q49 - Vital Signs At a Glance Contract Report for 132098/0001 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | Ryton Dental Clinic |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,000 |
| Carry forward general activity (UDA) | -177 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £459,849.23 |

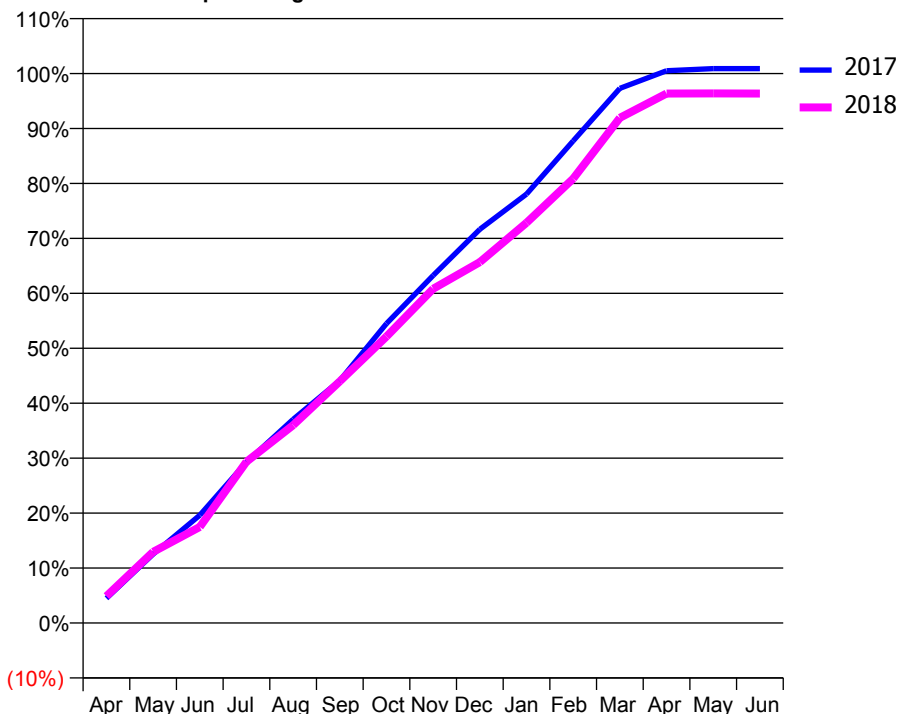
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,030 | |
| Quarter ending June 2017 | 6,083 | → |
| Quarter ending September 2017 | 6,102 | → |
| Quarter ending December 2017 | 6,160 | → |
| Quarter ending March 2018 | 6,208 | → |
| Variance since March 2017 | 3.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 899 | 976 |
| May | 2,509 | 2,588 |
| June | 3,925 | 3,497 |
| July | 5,855 | 5,871 |
| August | 7,414 | 7,202 |
| September | 8,825 | 8,797 |
| October | 10,898 | 10,429 |
| November | 12,652 | 12,165 |
| December | 14,331 | 13,138 |
| January | 15,611 | 14,566 |
| February | 17,549 | 16,175 |
| March | 19,461 | 18,388 |
| April | 20,098 | 19,272 |
| May | 20,177 | 19,273 |
| June | 20,177 | 19,271 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 152 | 1,924 | 7.9% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 734 | 7,025 | 10.4% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,207 | 1,924 | 62.7% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,617 | 7,025 | 65.7% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 334 | 8,626 | 3.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 91 | 8,626 | 1.1% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 151 | 8,626 | 1.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

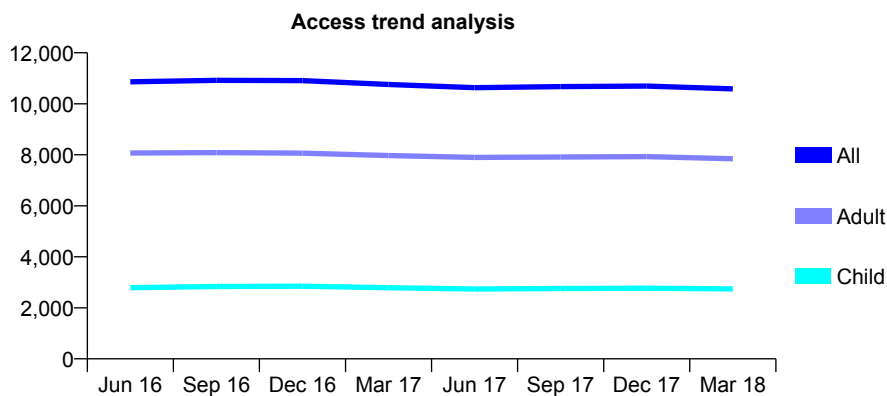
Q49 - Vital Signs At a Glance Contract Report for 133639/0001 - Year end March 2018

| | |
|----------------------|----------------------------------|
| Name or company name | DP Rundle Dentalcare Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 20/01/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 27,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £786,382.11 |

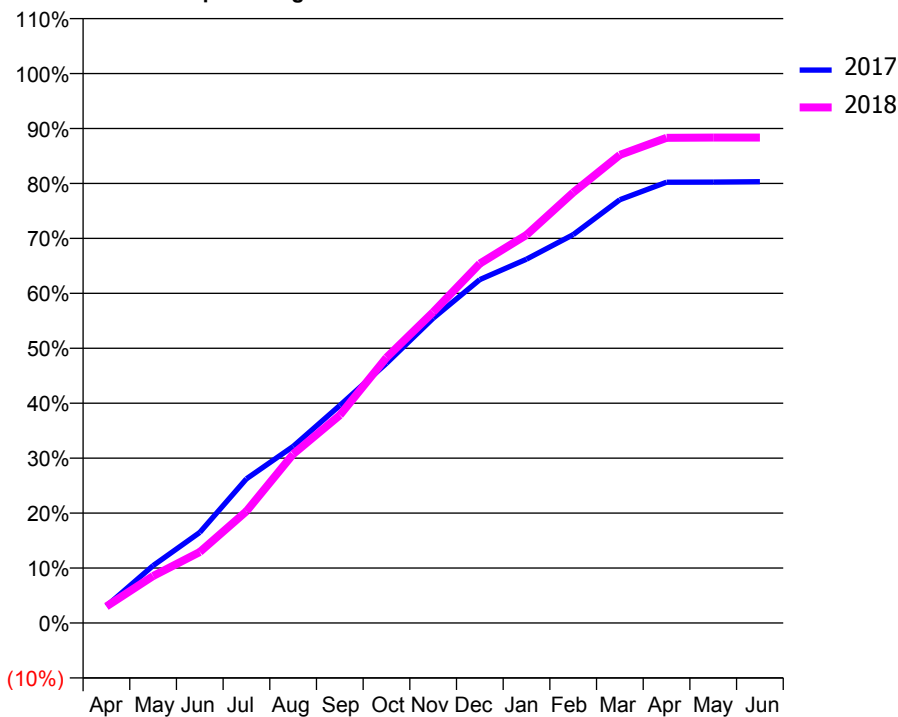
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 10,759 | |
| Quarter ending June 2017 | 10,634 | ↓ |
| Quarter ending September 2017 | 10,673 | → |
| Quarter ending December 2017 | 10,697 | → |
| Quarter ending March 2018 | 10,587 | ↓ |
| Variance since March 2017 | (1.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 879 | 819 |
| May | 2,981 | 2,310 |
| June | 4,696 | 3,488 |
| July | 7,477 | 5,491 |
| August | 9,157 | 8,298 |
| September | 11,281 | 10,214 |
| October | 13,470 | 13,043 |
| November | 15,808 | 15,274 |
| December | 17,816 | 17,662 |
| January | 18,873 | 19,071 |
| February | 20,143 | 21,154 |
| March | 21,956 | 23,003 |
| April | 22,861 | 23,841 |
| May | 22,866 | 23,854 |
| June | 22,886 | 23,854 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 168 | 3,255 | 5.2% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,339 | 9,319 | 14.4% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,252 | 3,255 | 38.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,723 | 9,319 | 40.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,361 | 12,485 | 10.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 55 | 12,485 | 0.4% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 172 | 12,485 | 1.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

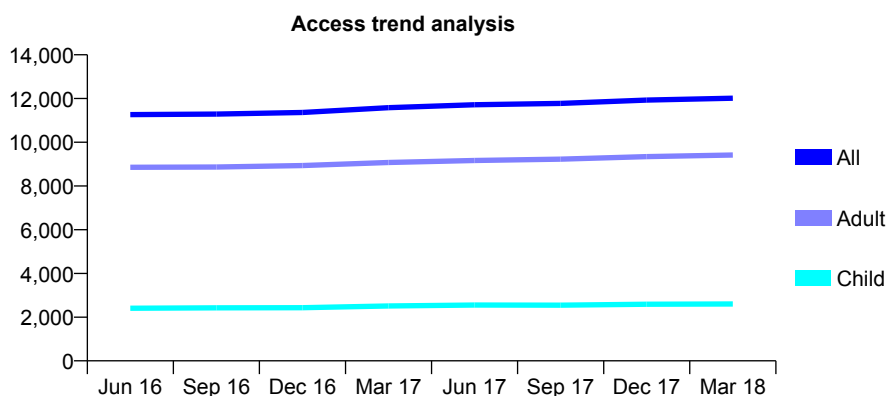
Q49 - Vital Signs At a Glance Contract Report for 134058/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Alison Brett Dental Care LLP |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/08/2012 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 35,029 |
| Carry forward general activity (UDA) | 894 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,029,728.93 |

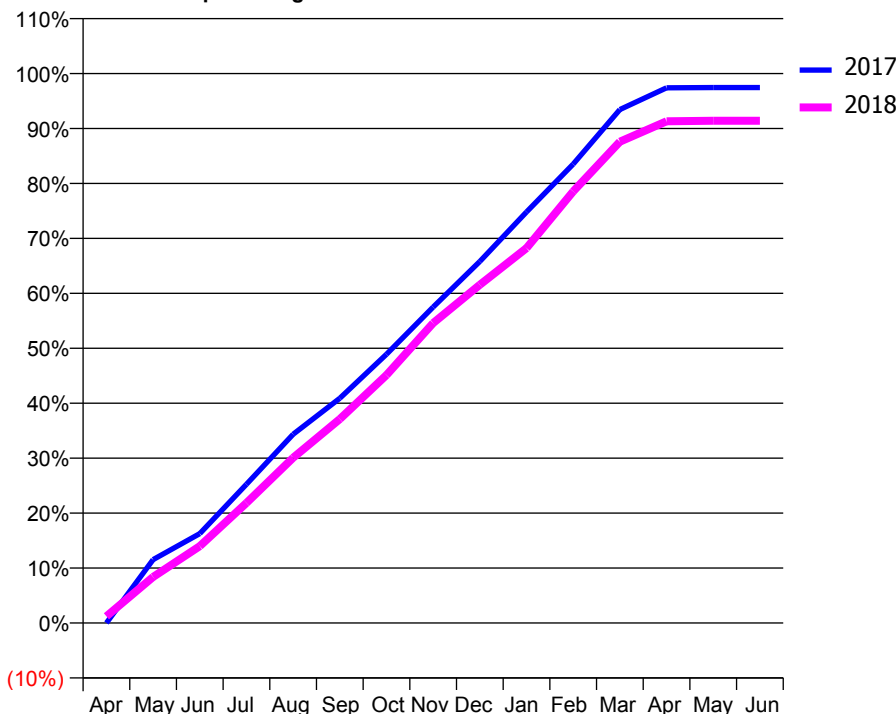
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 11,580 | |
| Quarter ending June 2017 | 11,718 | → |
| Quarter ending September 2017 | 11,777 | → |
| Quarter ending December 2017 | 11,929 | → |
| Quarter ending March 2018 | 12,016 | → |
| Variance since March 2017 | 3.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 0 | 425 |
| May | 4,038 | 2,939 |
| June | 5,696 | 4,896 |
| July | 8,847 | 7,657 |
| August | 12,030 | 10,533 |
| September | 14,326 | 12,999 |
| October | 17,131 | 15,807 |
| November | 20,139 | 19,121 |
| December | 23,051 | 21,557 |
| January | 26,202 | 23,902 |
| February | 29,254 | 27,509 |
| March | 32,735 | 30,682 |
| April | 34,119 | 31,983 |
| May | 34,133 | 32,021 |
| June | 34,135 | 32,021 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 372 | 4,414 | 8.4% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,139 | 14,152 | 15.1% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,024 | 4,414 | 68.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,006 | 14,152 | 56.6% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,018 | 16,613 | 12.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 226 | 16,613 | 1.4% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 216 | 16,613 | 1.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 17 | 18 | 94.4% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 18 | 94.4% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

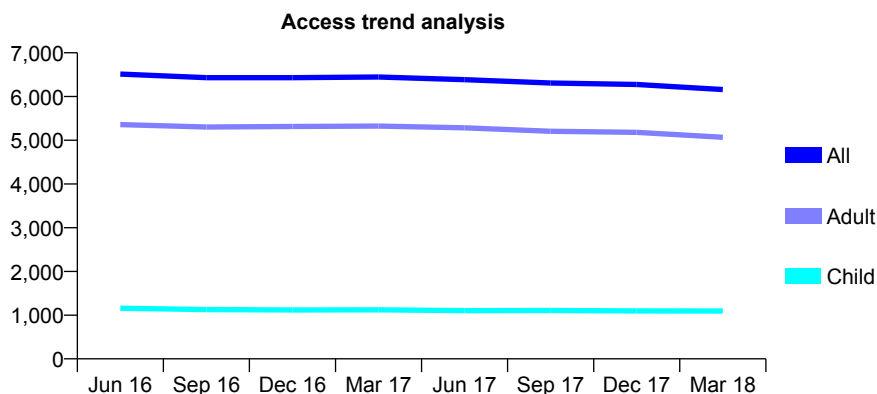
Q49 - Vital Signs At a Glance Contract Report for 136360/0001 - Year end March 2018

| | |
|----------------------|--------------------------------------|
| Name or company name | The Mill Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 31/01/2014 |
| Contract end date | |

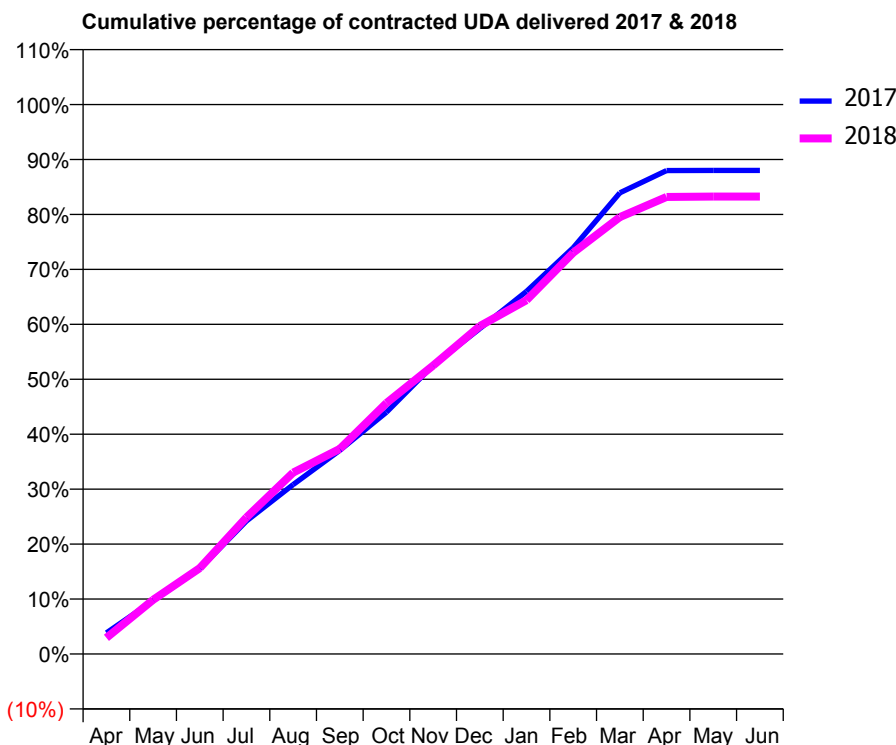
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,058 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £521,831.89 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,446 | |
| Quarter ending June 2017 | 6,385 | → |
| Quarter ending September 2017 | 6,310 | ↓ |
| Quarter ending December 2017 | 6,277 | → |
| Quarter ending March 2018 | 6,161 | ↓ |
| Variance since March 2017 | (4.4%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 808 | 591 |
| May | 2,039 | 1,978 |
| June | 3,261 | 3,135 |
| July | 5,083 | 4,986 |
| August | 6,476 | 6,621 |
| September | 7,782 | 7,490 |
| October | 9,240 | 9,163 |
| November | 11,036 | 10,530 |
| December | 12,439 | 11,971 |
| January | 13,859 | 12,915 |
| February | 15,526 | 14,650 |
| March | 17,623 | 15,951 |
| April | 18,475 | 16,684 |
| May | 18,482 | 16,696 |
| June | 18,483 | 16,696 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 84 | 1,600 | 5.3% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 674 | 6,170 | 10.9% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 977 | 1,600 | 61.1% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,338 | 6,170 | 54.1% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 416 | 7,710 | 5.4% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 93 | 7,710 | 1.2% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 120 | 7,710 | 1.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

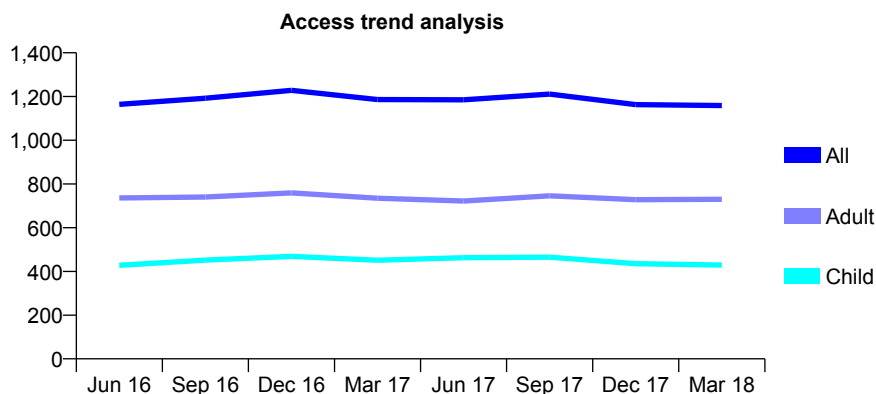
Q49 - Vital Signs At a Glance Contract Report for 140449/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | South Tyneside Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2013 |
| Contract end date | 31/03/2020 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 2,200 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £969,034.84 |

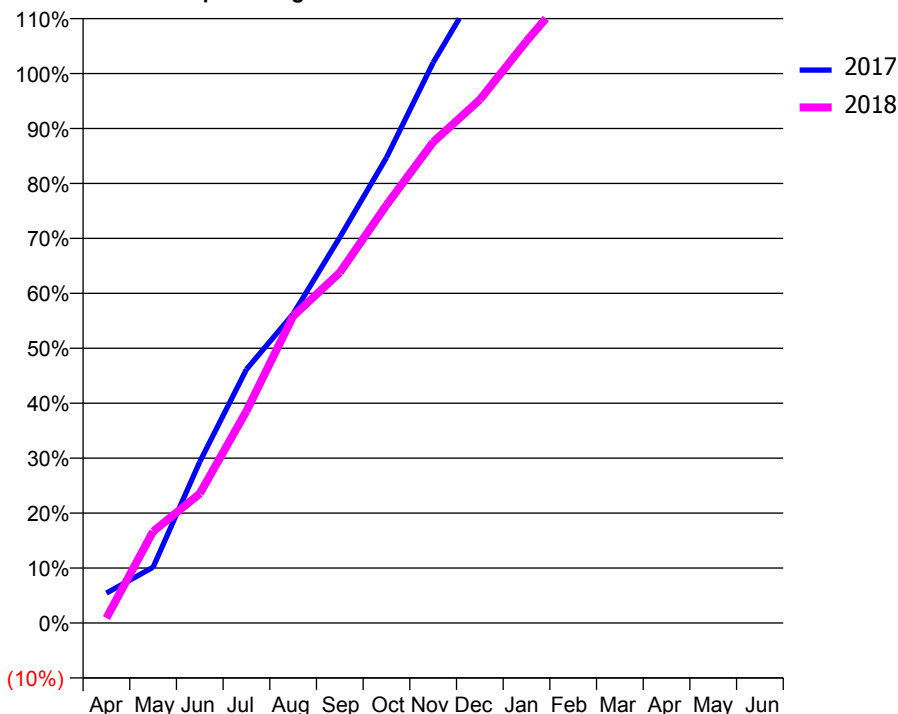
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,186 | |
| Quarter ending June 2017 | 1,185 | → |
| Quarter ending September 2017 | 1,211 | ↑ |
| Quarter ending December 2017 | 1,163 | ↓ |
| Quarter ending March 2018 | 1,159 | → |
| Variance since March 2017 | (2.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 120 | 20 |
| May | 224 | 366 |
| June | 646 | 518 |
| July | 1,016 | 849 |
| August | 1,237 | 1,229 |
| September | 1,544 | 1,403 |
| October | 1,864 | 1,674 |
| November | 2,244 | 1,925 |
| December | 2,558 | 2,095 |
| January | 2,790 | 2,330 |
| February | 2,921 | 2,547 |
| March | 3,247 | 2,759 |
| April | 3,395 | 2,909 |
| May | 3,419 | 2,912 |
| June | 3,420 | 2,912 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 73 | 713 | 10.2% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 84 | 893 | 9.4% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 239 | 713 | 33.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 388 | 893 | 43.4% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 31 | 1,591 | 1.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 1,591 | 0.1% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 33 | 1,591 | 2.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

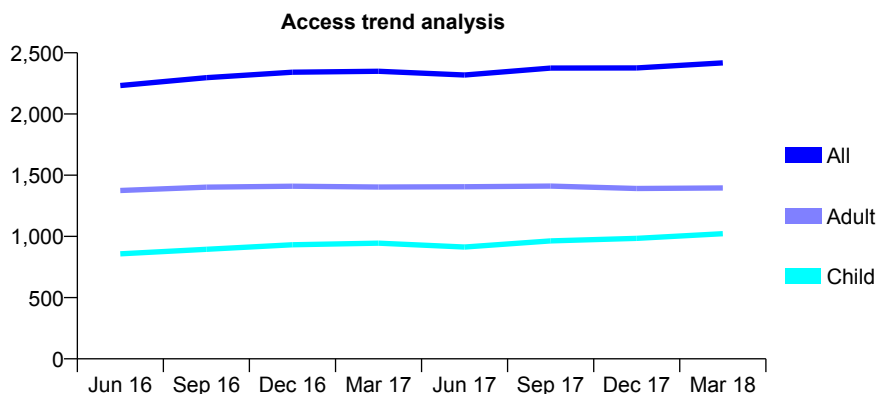
Q49 - Vital Signs At a Glance Contract Report for 140449/0002 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | South Tyneside Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2013 |
| Contract end date | 31/03/2020 |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 5,050 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £2,077,012.65 |

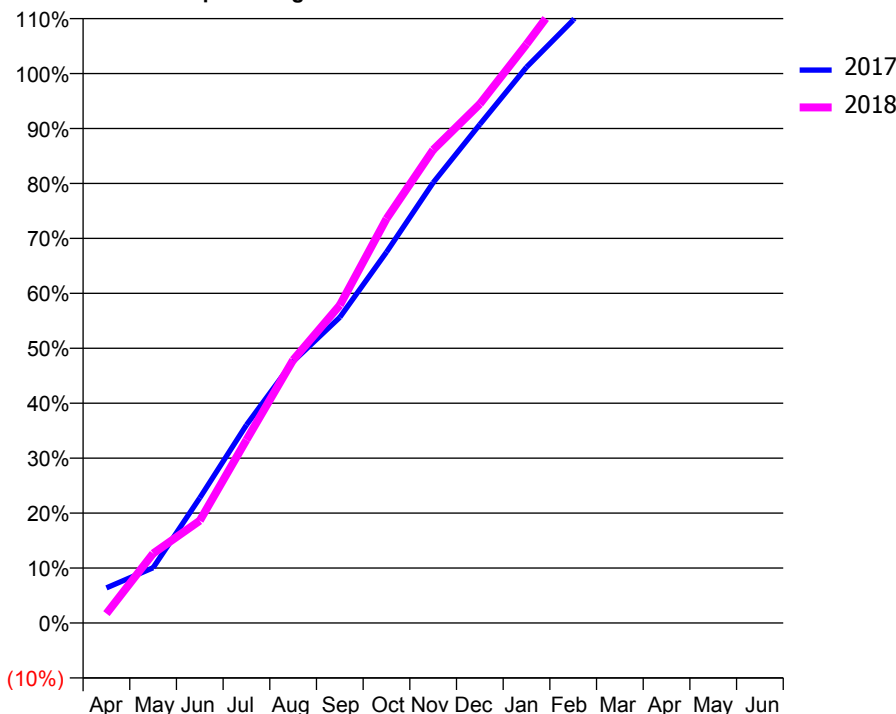
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,349 | |
| Quarter ending June 2017 | 2,319 | ↓ |
| Quarter ending September 2017 | 2,375 | ↑ |
| Quarter ending December 2017 | 2,376 | → |
| Quarter ending March 2018 | 2,418 | → |
| Variance since March 2017 | 2.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 322 | 87 |
| May | 508 | 639 |
| June | 1,150 | 940 |
| July | 1,821 | 1,684 |
| August | 2,403 | 2,417 |
| September | 2,809 | 2,921 |
| October | 3,409 | 3,715 |
| November | 4,048 | 4,348 |
| December | 4,583 | 4,770 |
| January | 5,109 | 5,319 |
| February | 5,541 | 5,894 |
| March | 6,148 | 6,393 |
| April | 6,481 | 6,736 |
| May | 6,502 | 6,741 |
| June | 6,514 | 6,744 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 88 | 1,469 | 6.0% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 135 | 1,757 | 7.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 337 | 1,469 | 22.9% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 856 | 1,757 | 48.7% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 22 | 3,189 | 0.7% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 3,189 | 0.2% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 44 | 3,189 | 1.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

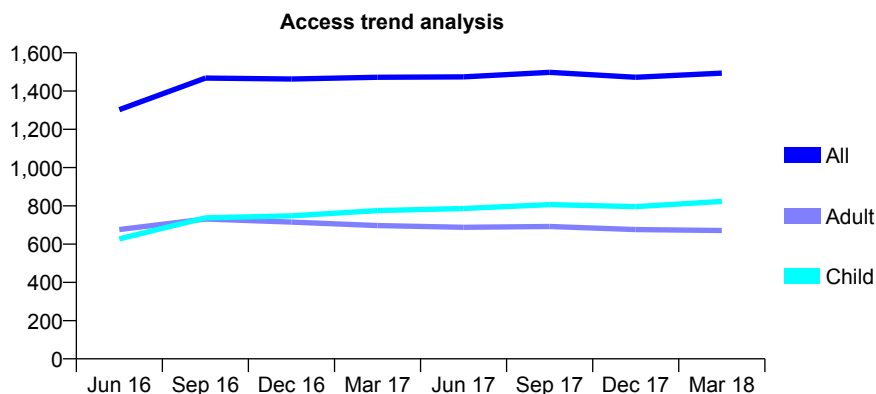
Q49 - Vital Signs At a Glance Contract Report for 140449/0003 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | South Tyneside Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2013 |
| Contract end date | 31/03/2020 |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 2,195 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,236,241.28 |

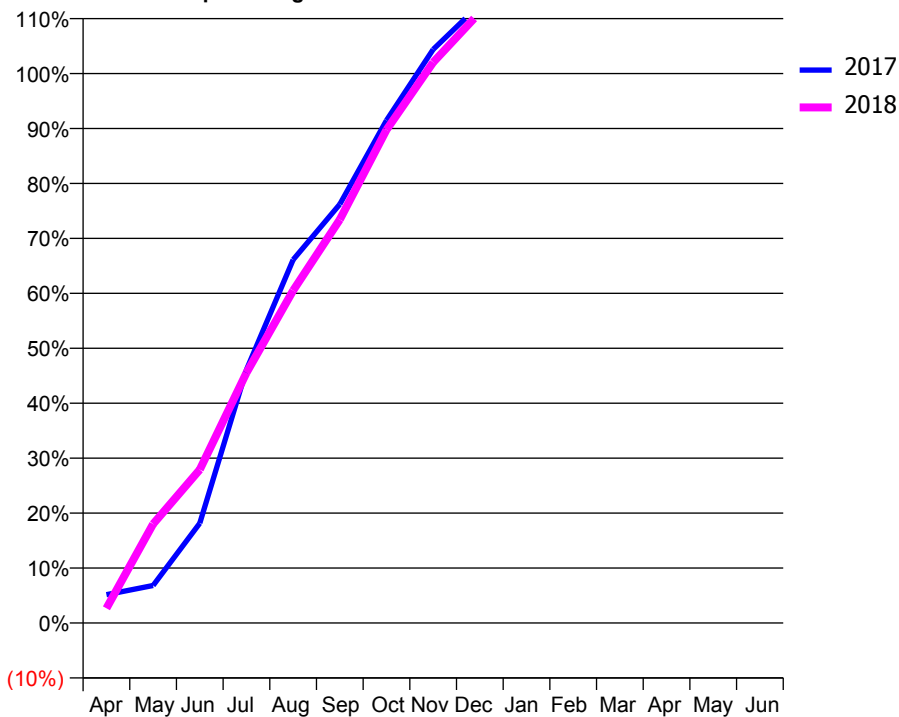
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,472 | |
| Quarter ending June 2017 | 1,474 | → |
| Quarter ending September 2017 | 1,498 | → |
| Quarter ending December 2017 | 1,472 | ↓ |
| Quarter ending March 2018 | 1,494 | → |
| Variance since March 2017 | 1.5% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 113 | 59 |
| May | 150 | 396 |
| June | 399 | 613 |
| July | 1,012 | 1,000 |
| August | 1,451 | 1,328 |
| September | 1,673 | 1,611 |
| October | 2,008 | 1,970 |
| November | 2,291 | 2,240 |
| December | 2,470 | 2,439 |
| January | 2,789 | 2,804 |
| February | 3,026 | 3,112 |
| March | 3,354 | 3,338 |
| April | 3,529 | 3,507 |
| May | 3,557 | 3,522 |
| June | 3,567 | 3,522 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 169 | 1,211 | 14.0% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 88 | 772 | 11.4% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 390 | 1,211 | 32.2% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 253 | 772 | 32.8% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 46 | 1,951 | 2.4% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,951 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 65 | 1,951 | 3.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

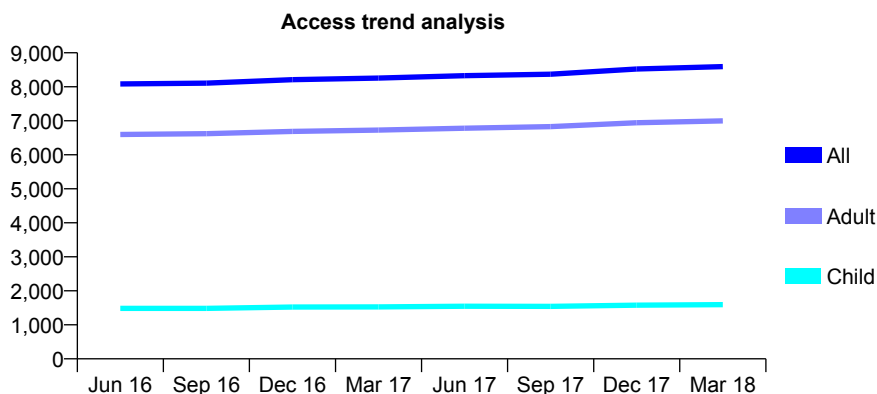
Q49 - Vital Signs At a Glance Contract Report for 141593/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | J R P Jones and Associates |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/03/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 26,411 |
| Carry forward general activity (UDA) | -45 |
| 17/18 Contracted orthodontic activity (UOA) | 300 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £705,924.32 |

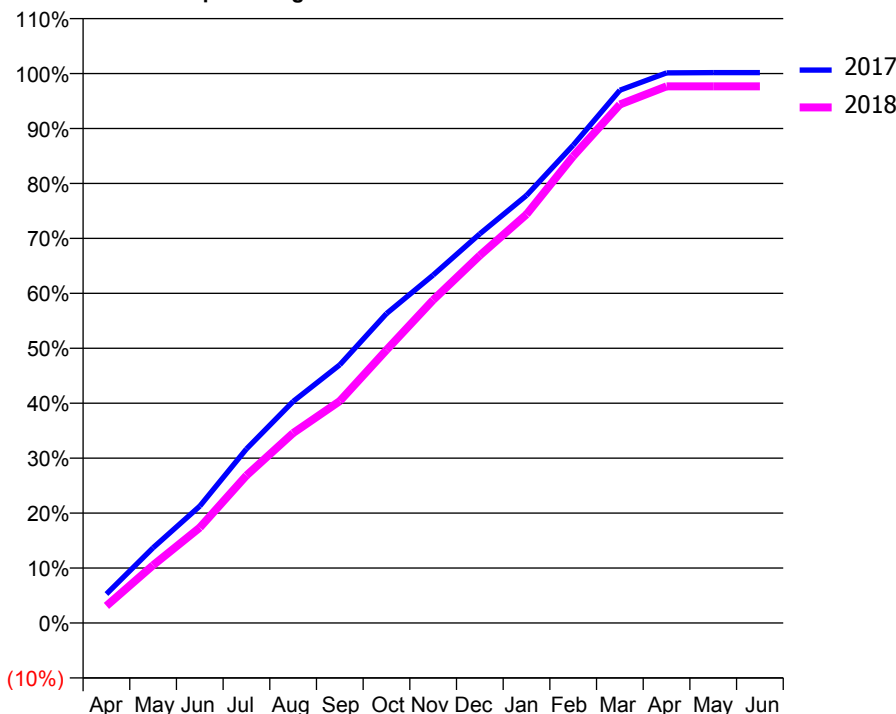
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 8,256 | |
| Quarter ending June 2017 | 8,328 | → |
| Quarter ending September 2017 | 8,372 | → |
| Quarter ending December 2017 | 8,522 | → |
| Quarter ending March 2018 | 8,593 | → |
| Variance since March 2017 | 4.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,396 | 823 |
| May | 3,620 | 2,781 |
| June | 5,616 | 4,584 |
| July | 8,365 | 7,090 |
| August | 10,646 | 9,129 |
| September | 12,414 | 10,666 |
| October | 14,874 | 13,124 |
| November | 16,722 | 15,529 |
| December | 18,703 | 17,669 |
| January | 20,551 | 19,638 |
| February | 22,964 | 22,434 |
| March | 25,610 | 24,920 |
| April | 26,439 | 25,794 |
| May | 26,454 | 25,795 |
| June | 26,456 | 25,795 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 173 | 2,856 | 6.1% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,281 | 11,518 | 11.1% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,135 | 2,856 | 74.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,097 | 11,518 | 70.3% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 666 | 13,773 | 4.8% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 234 | 13,773 | 1.7% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 200 | 13,773 | 1.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 15 | 73.3% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 15 | 73.3% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

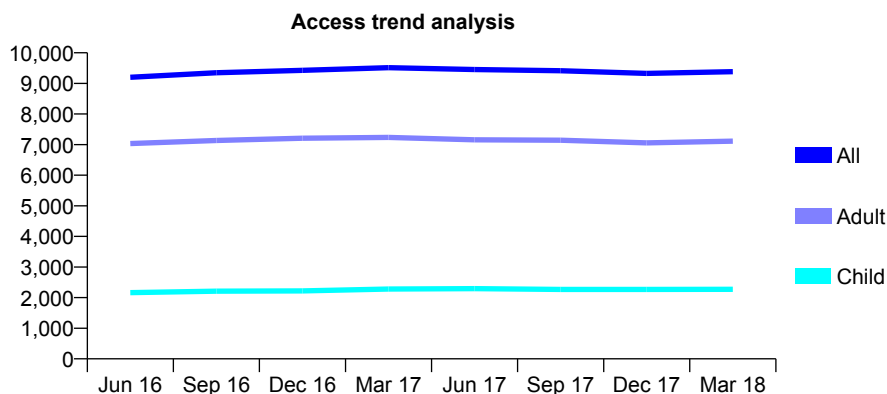
Q49 - Vital Signs At a Glance Contract Report for 141852/0001 - Year end March 2018

| | |
|----------------------|-------------------------------------|
| Name or company name | Perfect Smile Gateshead Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/07/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 28,872 |
| Carry forward general activity (UDA) | -59 |
| 17/18 Contracted orthodontic activity (UOA) | 500 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £858,767.72 |

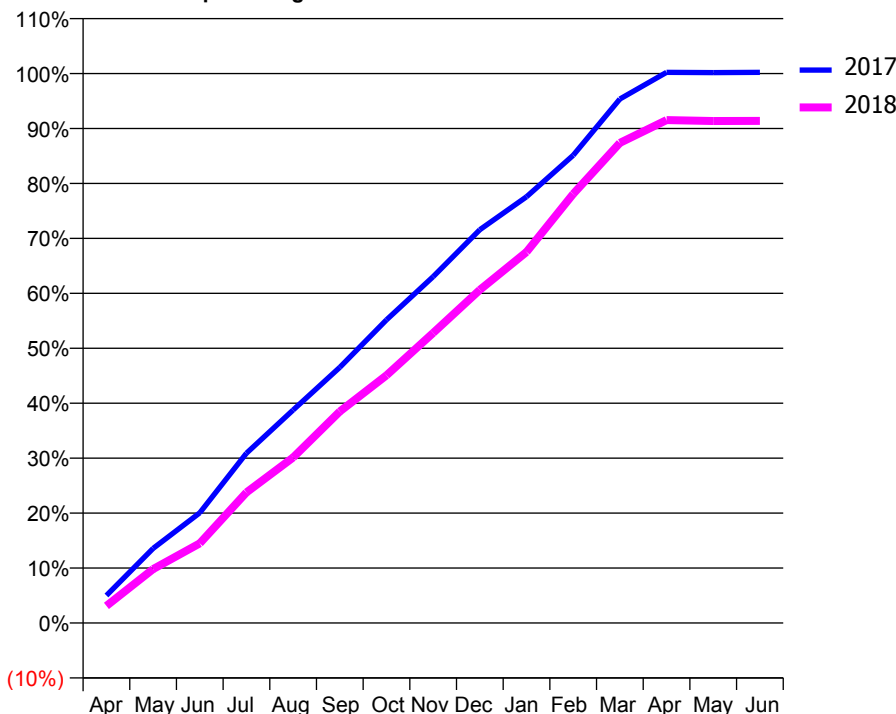
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 9,514 | |
| Quarter ending June 2017 | 9,451 | → |
| Quarter ending September 2017 | 9,412 | → |
| Quarter ending December 2017 | 9,326 | → |
| Quarter ending March 2018 | 9,384 | → |
| Variance since March 2017 | (1.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 1,444 | 902 |
| May | 3,920 | 2,834 |
| June | 5,791 | 4,185 |
| July | 8,921 | 6,861 |
| August | 11,189 | 8,696 |
| September | 13,436 | 11,116 |
| October | 15,927 | 13,013 |
| November | 18,200 | 15,245 |
| December | 20,667 | 17,508 |
| January | 22,394 | 19,492 |
| February | 24,574 | 22,542 |
| March | 27,531 | 25,227 |
| April | 28,934 | 26,423 |
| May | 28,921 | 26,378 |
| June | 28,931 | 26,384 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 114 | 2,473 | 4.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 542 | 7,711 | 7.0% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,040 | 2,473 | 42.1% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,666 | 7,711 | 47.5% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 871 | 10,048 | 8.7% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 155 | 10,048 | 1.5% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 26 | 10,048 | 0.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 9 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

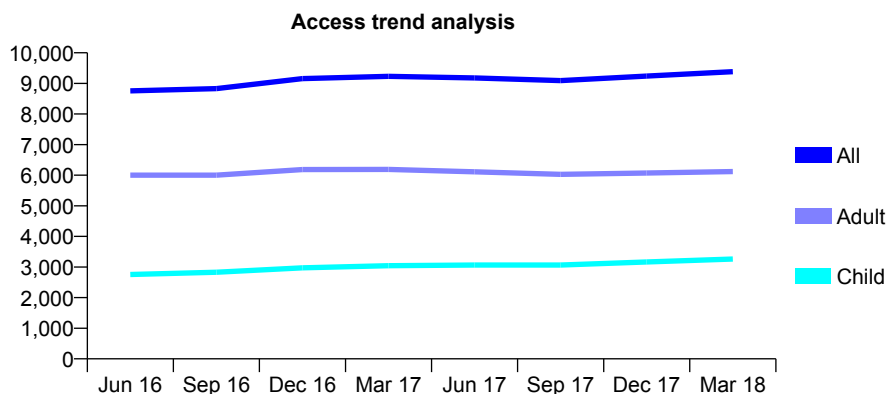
Q49 - Vital Signs At a Glance Contract Report for 142050/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | The Grainger Stockton, Birtley and Stanley |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 32,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £769,638.32 |

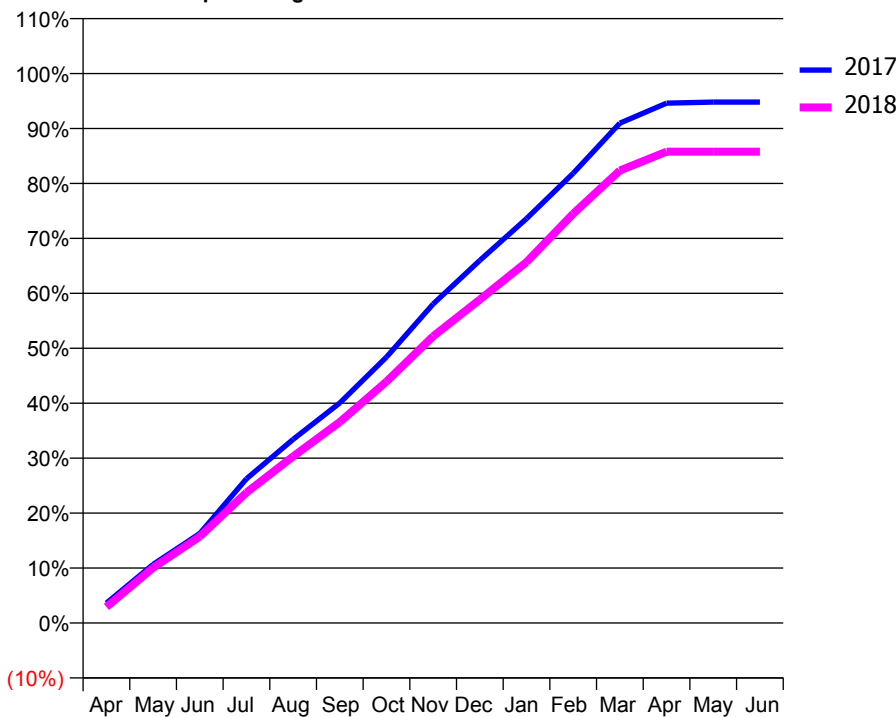
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 9,233 | |
| Quarter ending June 2017 | 9,177 | → |
| Quarter ending September 2017 | 9,093 | → |
| Quarter ending December 2017 | 9,239 | → |
| Quarter ending March 2018 | 9,382 | → |
| Variance since March 2017 | 1.6% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,176 | 949 |
| May | 3,466 | 3,266 |
| June | 5,295 | 5,117 |
| July | 8,530 | 7,716 |
| August | 10,864 | 9,851 |
| September | 13,019 | 11,891 |
| October | 15,732 | 14,275 |
| November | 18,868 | 16,957 |
| December | 21,452 | 19,128 |
| January | 23,913 | 21,348 |
| February | 26,596 | 24,211 |
| March | 29,561 | 26,763 |
| April | 30,747 | 27,878 |
| May | 30,809 | 27,876 |
| June | 30,809 | 27,876 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 192 | 4,507 | 4.3% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 717 | 7,383 | 9.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,717 | 4,507 | 60.3% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,131 | 7,383 | 56.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 684 | 11,826 | 5.8% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 58 | 11,826 | 0.5% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 67 | 11,826 | 0.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 10 | 70.0% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

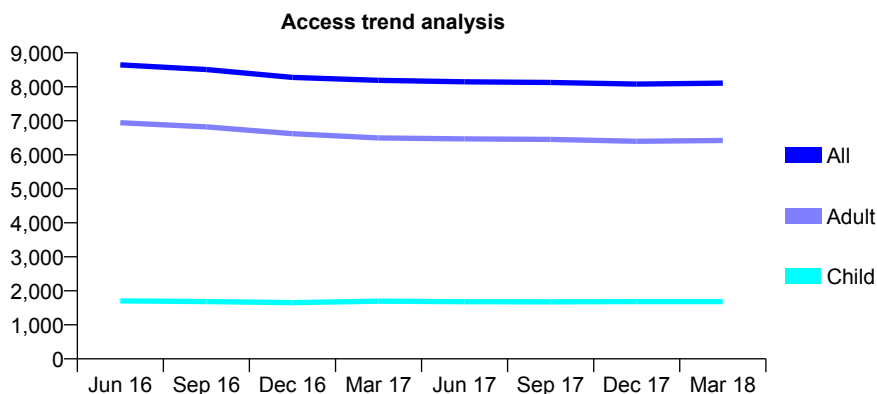
Q49 - Vital Signs At a Glance Contract Report for 143324/0001 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Perfect Smile Blaydon Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2014 |
| Contract end date | |

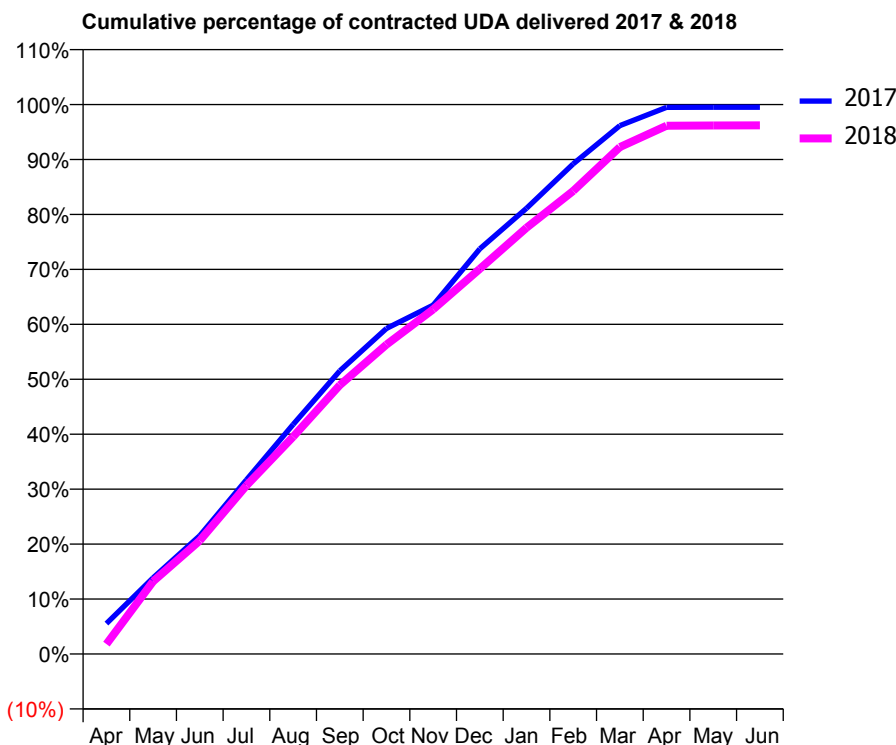
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,584 |
| Carry forward general activity (UDA) | 109 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £715,395.00 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 8,190 | |
| Quarter ending June 2017 | 8,149 | → |
| Quarter ending September 2017 | 8,127 | → |
| Quarter ending December 2017 | 8,082 | → |
| Quarter ending March 2018 | 8,109 | → |
| Variance since March 2017 | (1.0%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,250 | 409 |
| May | 3,131 | 2,986 |
| June | 4,862 | 4,660 |
| July | 7,162 | 6,924 |
| August | 9,435 | 8,932 |
| September | 11,640 | 11,053 |
| October | 13,383 | 12,716 |
| November | 14,342 | 14,162 |
| December | 16,651 | 15,831 |
| January | 18,320 | 17,516 |
| February | 20,141 | 19,032 |
| March | 21,719 | 20,834 |
| April | 22,469 | 21,710 |
| May | 22,473 | 21,724 |
| June | 22,475 | 21,727 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 105 | 2,028 | 5.2% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 672 | 6,882 | 9.8% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 907 | 2,028 | 44.7% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,857 | 6,882 | 41.5% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 434 | 8,909 | 4.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 90 | 8,909 | 1.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 117 | 8,909 | 1.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | 90.0% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

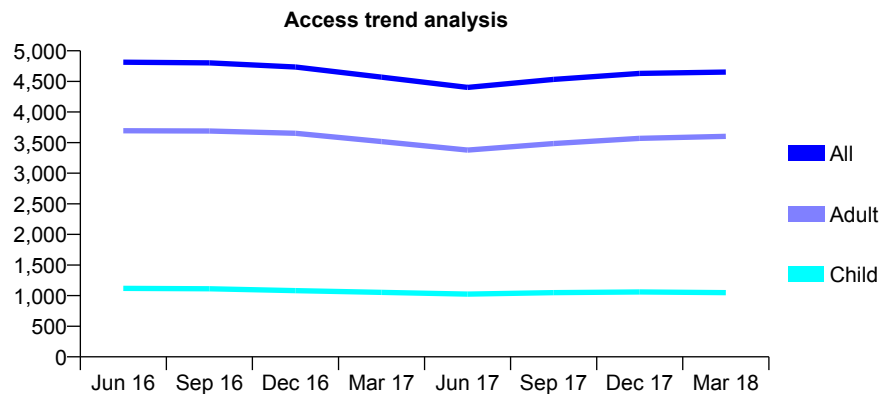
Q49 - Vital Signs At a Glance Contract Report for 143960/0001 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | 1A Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 31/01/2014 |
| Contract end date | |

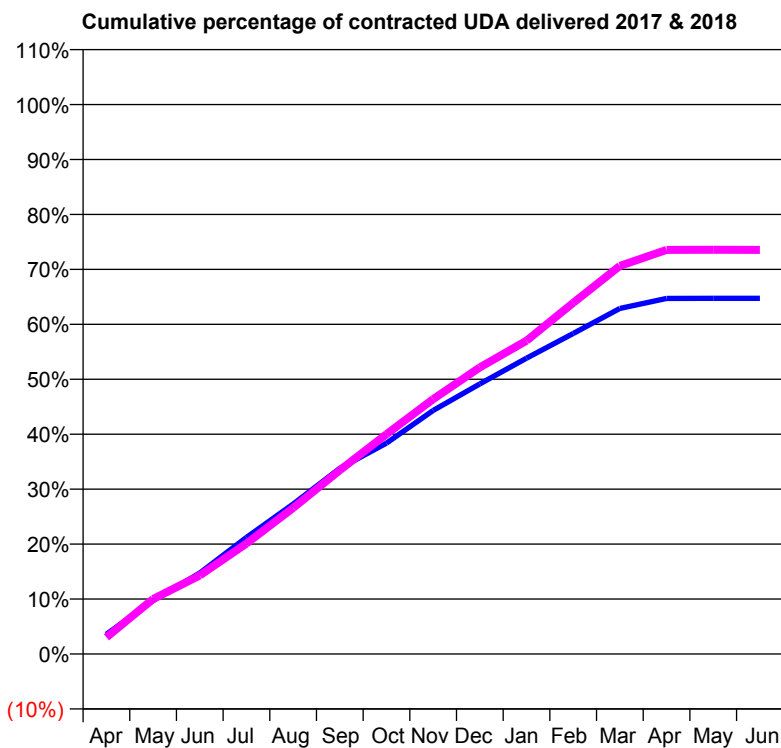
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £588,201.49 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,570 | |
| Quarter ending June 2017 | 4,402 | ↓ |
| Quarter ending September 2017 | 4,533 | ↑ |
| Quarter ending December 2017 | 4,630 | ↑ |
| Quarter ending March 2018 | 4,652 | → |
| Variance since March 2017 | 1.8% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 827 | 578 |
| May | 2,240 | 1,901 |
| June | 3,393 | 2,719 |
| July | 4,881 | 3,822 |
| August | 6,275 | 5,052 |
| September | 7,771 | 6,355 |
| October | 8,825 | 7,599 |
| November | 10,192 | 8,814 |
| December | 11,303 | 9,910 |
| January | 12,385 | 10,835 |
| February | 13,413 | 12,144 |
| March | 14,463 | 13,421 |
| April | 14,885 | 13,971 |
| May | 14,889 | 13,979 |
| June | 14,890 | 13,972 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 71 | 1,393 | 5.1% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 388 | 4,083 | 9.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 668 | 1,393 | 48.0% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,666 | 4,083 | 40.8% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 386 | 5,530 | 7.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 40 | 5,530 | 0.7% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 69 | 5,530 | 1.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

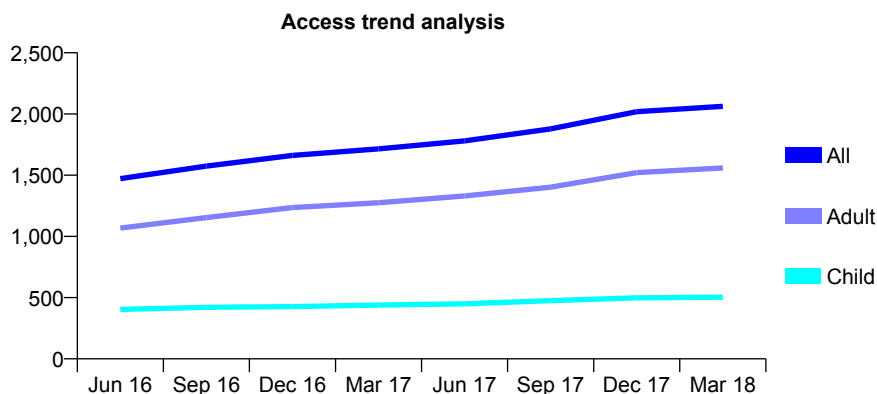
Q49 - Vital Signs At a Glance Contract Report for 144479/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | CSDP(UK) Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,622 |
| Carry forward general activity (UDA) | -98 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £182,281.48 |

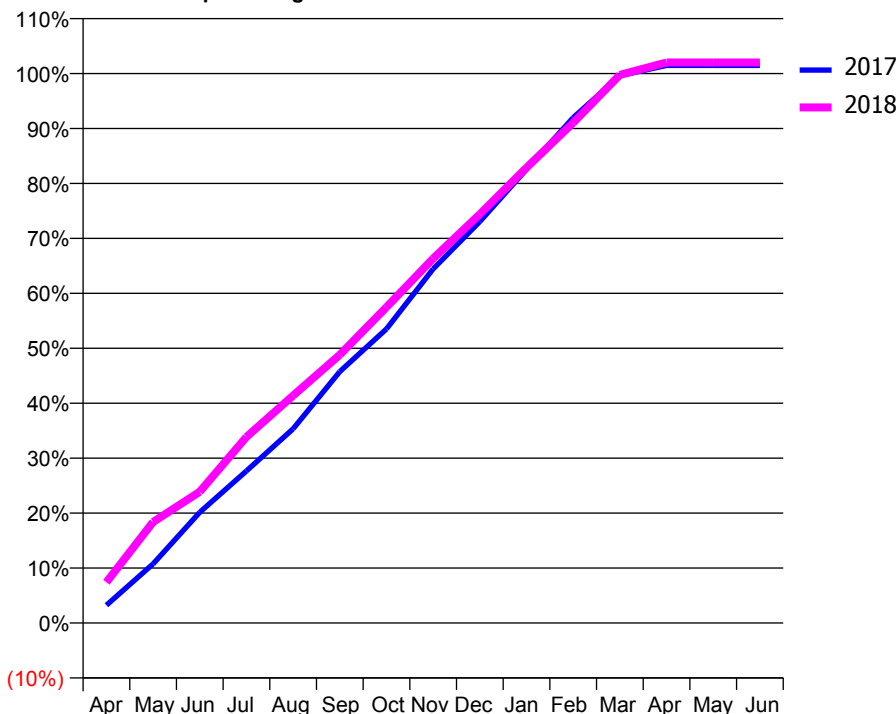
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,715 | |
| Quarter ending June 2017 | 1,780 | ↑ |
| Quarter ending September 2017 | 1,879 | ↑ |
| Quarter ending December 2017 | 2,019 | ↑ |
| Quarter ending March 2018 | 2,063 | ↑ |
| Variance since March 2017 | 20.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 214 | 492 |
| May | 713 | 1,218 |
| June | 1,335 | 1,583 |
| July | 1,833 | 2,243 |
| August | 2,341 | 2,741 |
| September | 3,030 | 3,233 |
| October | 3,544 | 3,807 |
| November | 4,267 | 4,393 |
| December | 4,838 | 4,926 |
| January | 5,467 | 5,487 |
| February | 6,089 | 6,029 |
| March | 6,595 | 6,605 |
| April | 6,720 | 6,755 |
| May | 6,720 | 6,754 |
| June | 6,720 | 6,754 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 41 | 841 | 4.9% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 151 | 1,941 | 7.8% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 552 | 841 | 65.6% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,038 | 1,941 | 53.5% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 82 | 2,788 | 2.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 28 | 2,788 | 1.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 25 | 2,788 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

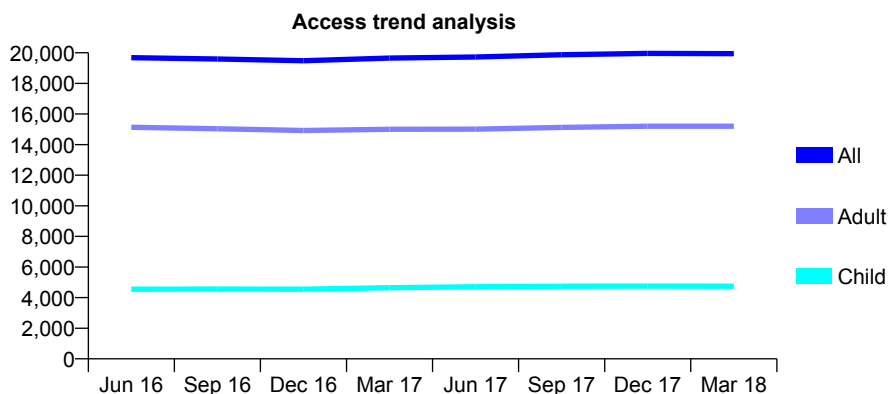
Q49 - Vital Signs At a Glance Contract Report for 144770/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Newcastle and Wallsend Dental Practice P |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2013 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 64,738 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,680,644.31 |

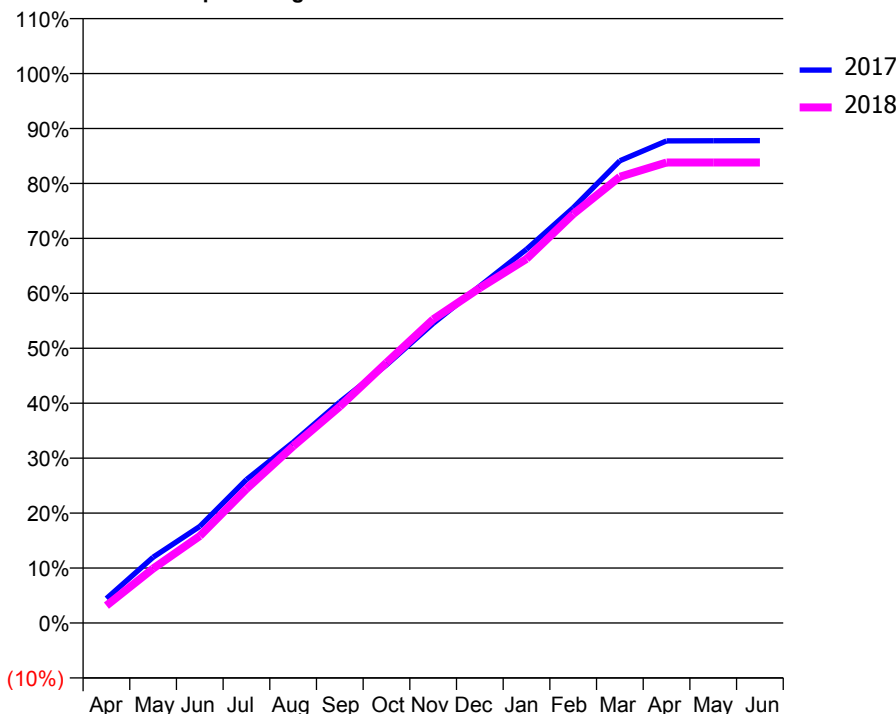
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 19,653 | |
| Quarter ending June 2017 | 19,722 | → |
| Quarter ending September 2017 | 19,873 | → |
| Quarter ending December 2017 | 19,958 | → |
| Quarter ending March 2018 | 19,946 | → |
| Variance since March 2017 | 1.5% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 3,104 | 2,044 |
| May | 8,348 | 6,423 |
| June | 12,265 | 10,247 |
| July | 18,206 | 15,797 |
| August | 22,943 | 20,822 |
| September | 28,045 | 25,503 |
| October | 32,750 | 30,677 |
| November | 38,019 | 35,773 |
| December | 42,757 | 39,470 |
| January | 47,422 | 42,898 |
| February | 52,687 | 48,177 |
| March | 58,665 | 52,578 |
| April | 61,193 | 54,256 |
| May | 61,207 | 54,252 |
| June | 61,213 | 54,252 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 303 | 6,344 | 4.8% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,294 | 19,571 | 11.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,956 | 6,344 | 62.4% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 11,125 | 19,571 | 56.8% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,319 | 25,567 | 9.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 263 | 25,567 | 1.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 355 | 25,567 | 1.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 21 | 22 | 95.5% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 21 | 22 | 95.5% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

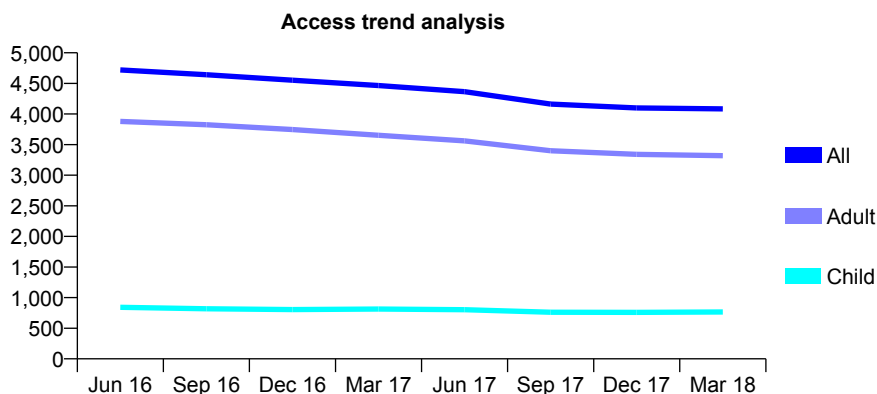
Q49 - Vital Signs At a Glance Contract Report for 144878/0001 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Geoff Antons Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,462 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £518,578.48 |

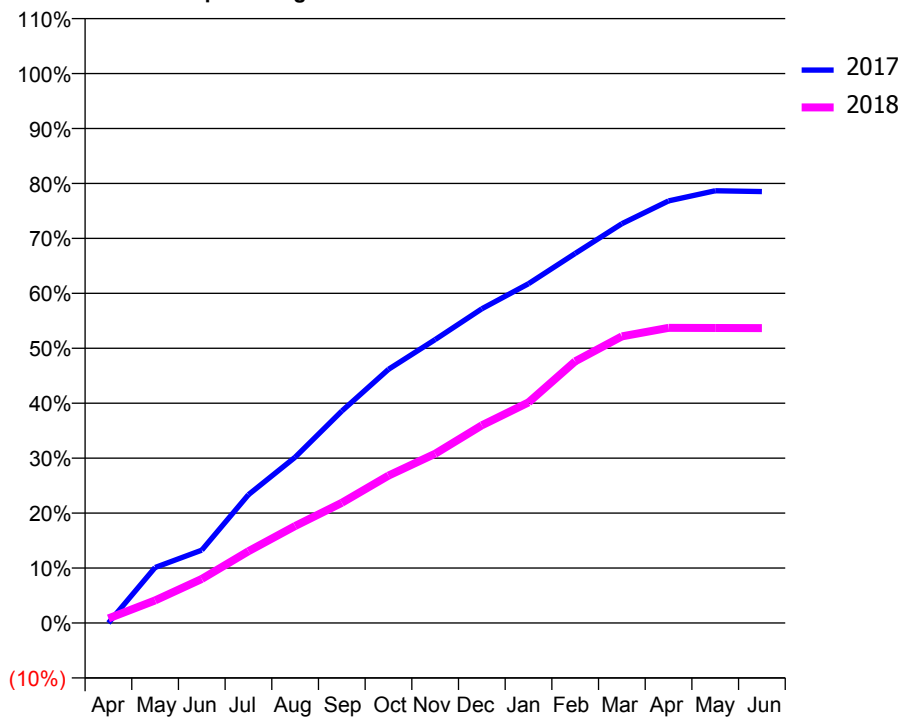
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,466 | |
| Quarter ending June 2017 | 4,365 | ↓ |
| Quarter ending September 2017 | 4,162 | ↓ |
| Quarter ending December 2017 | 4,099 | ↓ |
| Quarter ending March 2018 | 4,084 | → |
| Variance since March 2017 | (8.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 0 | 161 |
| May | 1,966 | 802 |
| June | 2,580 | 1,560 |
| July | 4,548 | 2,543 |
| August | 5,874 | 3,434 |
| September | 7,507 | 4,258 |
| October | 8,987 | 5,221 |
| November | 10,039 | 5,998 |
| December | 11,132 | 7,003 |
| January | 12,018 | 7,813 |
| February | 13,089 | 9,267 |
| March | 14,145 | 10,154 |
| April | 14,950 | 10,455 |
| May | 15,308 | 10,449 |
| June | 15,281 | 10,443 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 84 | 1,160 | 7.2% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 407 | 4,686 | 8.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 667 | 1,160 | 57.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,069 | 4,686 | 65.5% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 152 | 5,574 | 2.7% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 106 | 5,574 | 1.9% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 70 | 5,574 | 1.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

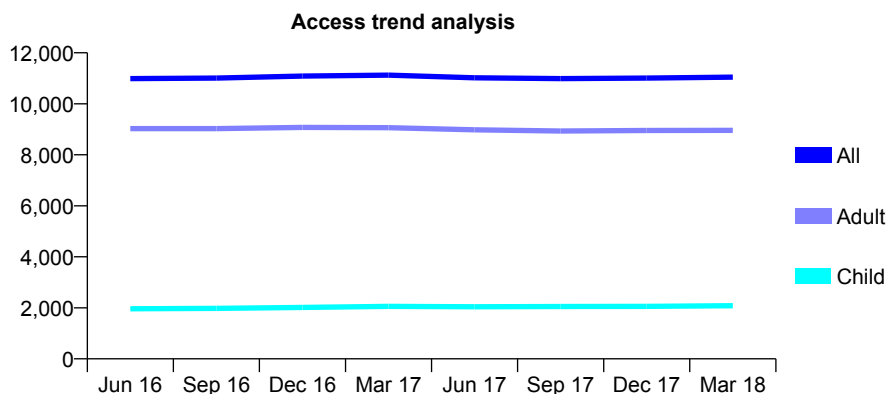
Q49 - Vital Signs At a Glance Contract Report for 148792/0001 - Year end March 2018

| | |
|----------------------|---|
| Name or company name | Perfect Smile North Shields Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 36,119 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £856,729.78 |

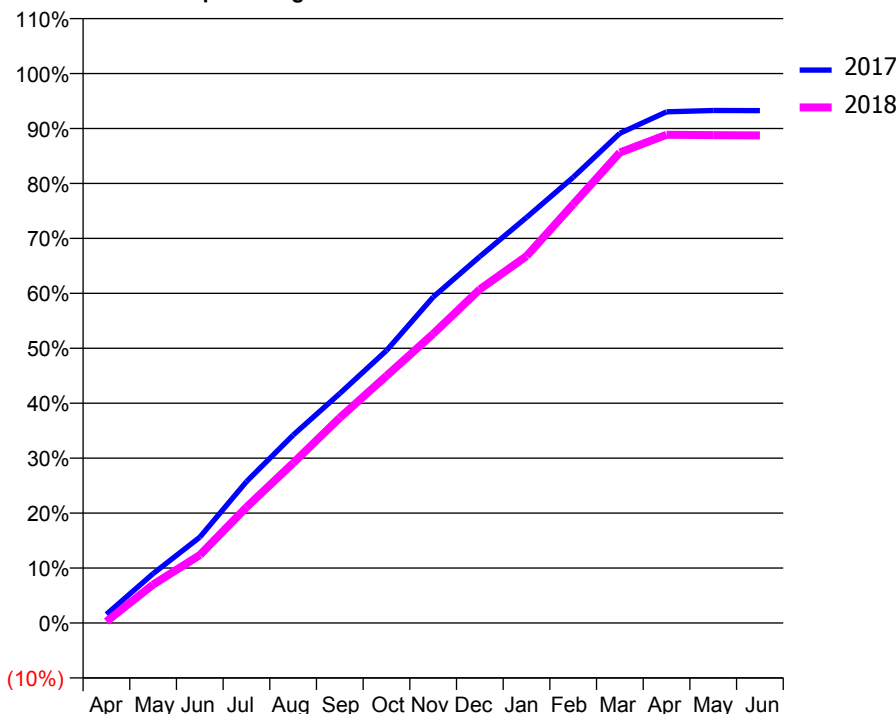
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 11,123 | |
| Quarter ending June 2017 | 11,019 | → |
| Quarter ending September 2017 | 10,986 | → |
| Quarter ending December 2017 | 11,009 | → |
| Quarter ending March 2018 | 11,045 | → |
| Variance since March 2017 | (0.7%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 574 | 100 |
| May | 3,245 | 2,529 |
| June | 5,638 | 4,468 |
| July | 9,298 | 7,611 |
| August | 12,353 | 10,516 |
| September | 15,090 | 13,491 |
| October | 17,910 | 16,249 |
| November | 21,427 | 19,006 |
| December | 24,089 | 21,931 |
| January | 26,659 | 24,117 |
| February | 29,300 | 27,526 |
| March | 32,190 | 30,924 |
| April | 33,599 | 32,090 |
| May | 33,685 | 32,070 |
| June | 33,677 | 32,052 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 124 | 3,025 | 4.1% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,415 | 13,341 | 10.6% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,003 | 3,025 | 66.2% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 9,096 | 13,341 | 68.2% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 616 | 16,193 | 3.8% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 136 | 16,193 | 0.8% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 73 | 16,193 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

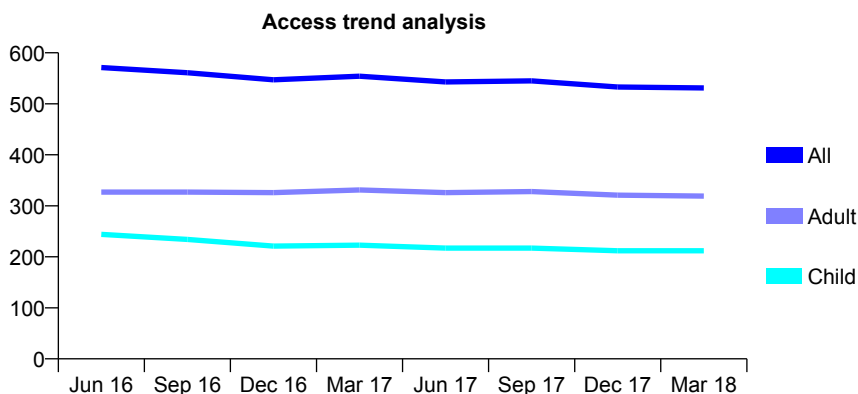
Q49 - Vital Signs At a Glance Contract Report for 150622/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Newgate Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 29/07/2014 |
| Contract end date | |

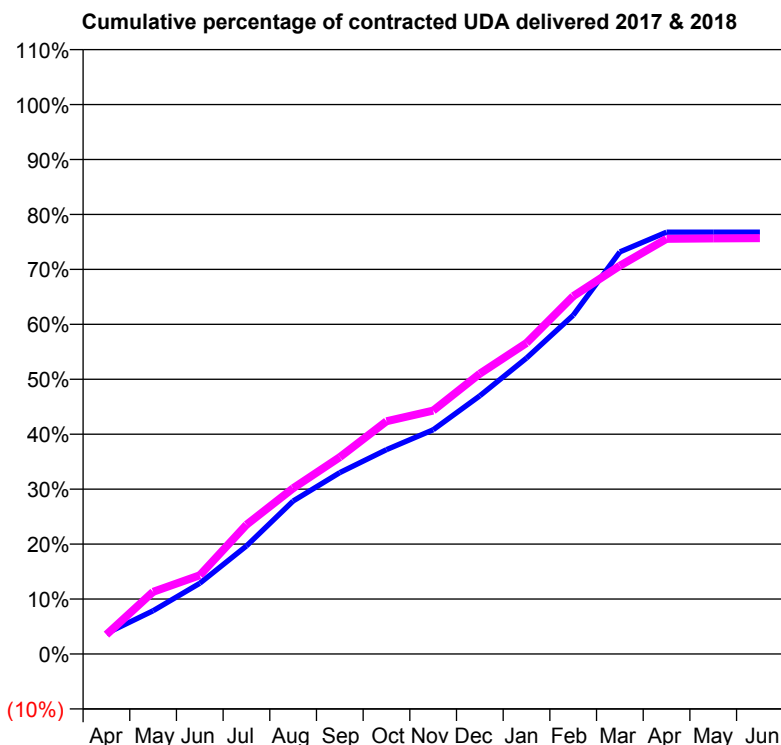
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,759 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £39,352.96 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 554 | |
| Quarter ending June 2017 | 543 | ↓ |
| Quarter ending September 2017 | 545 | → |
| Quarter ending December 2017 | 533 | ↓ |
| Quarter ending March 2018 | 531 | → |
| Variance since March 2017 | (4.2%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 66 | 62 |
| May | 138 | 199 |
| June | 226 | 252 |
| July | 346 | 414 |
| August | 490 | 531 |
| September | 581 | 630 |
| October | 654 | 745 |
| November | 718 | 779 |
| December | 826 | 897 |
| January | 948 | 996 |
| February | 1,084 | 1,146 |
| March | 1,287 | 1,243 |
| April | 1,350 | 1,329 |
| May | 1,350 | 1,330 |
| June | 1,350 | 1,331 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 17 | 327 | 5.2% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 53 | 461 | 11.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 221 | 327 | 67.6% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 273 | 461 | 59.2% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 25 | 800 | 3.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 800 | 0.4% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 18 | 800 | 2.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

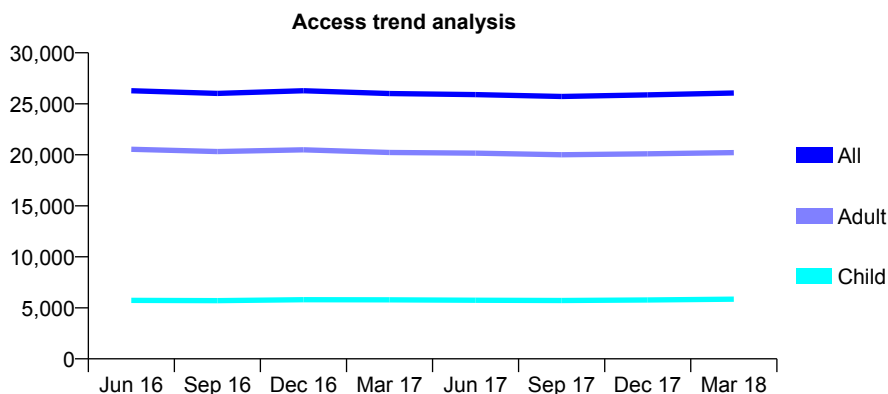
Q49 - Vital Signs At a Glance Contract Report for 150886/0001 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | Silver and Charlton |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2013 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 90,873 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £2,468,788.35 |

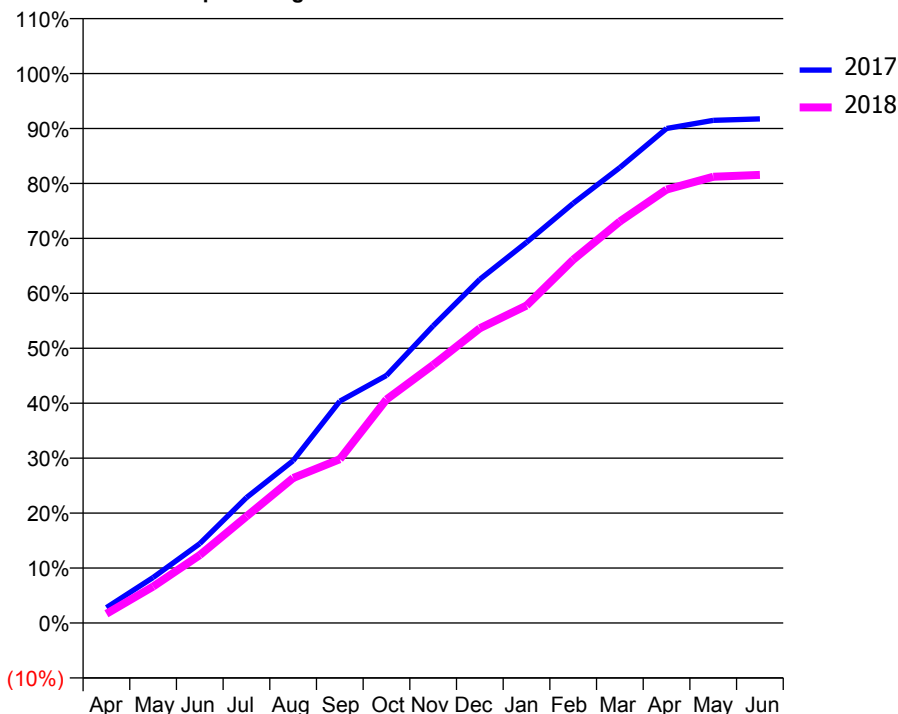
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 26,013 | |
| Quarter ending June 2017 | 25,902 | → |
| Quarter ending September 2017 | 25,717 | → |
| Quarter ending December 2017 | 25,871 | → |
| Quarter ending March 2018 | 26,062 | → |
| Variance since March 2017 | 0.2% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,552 | 1,537 |
| May | 7,559 | 6,034 |
| June | 13,154 | 11,239 |
| July | 20,799 | 17,620 |
| August | 26,915 | 23,977 |
| September | 36,767 | 27,096 |
| October | 41,045 | 36,965 |
| November | 49,256 | 42,691 |
| December | 56,977 | 48,747 |
| January | 63,088 | 52,491 |
| February | 69,576 | 60,089 |
| March | 75,495 | 66,399 |
| April | 81,982 | 71,671 |
| May | 83,319 | 73,792 |
| June | 83,561 | 74,096 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 572 | 6,679 | 8.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3,786 | 23,052 | 16.4% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,668 | 6,679 | 39.9% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 9,405 | 23,052 | 40.8% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,054 | 29,622 | 6.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 473 | 29,622 | 1.6% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 701 | 29,622 | 2.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 15 | 86.7% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 15 | 80.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

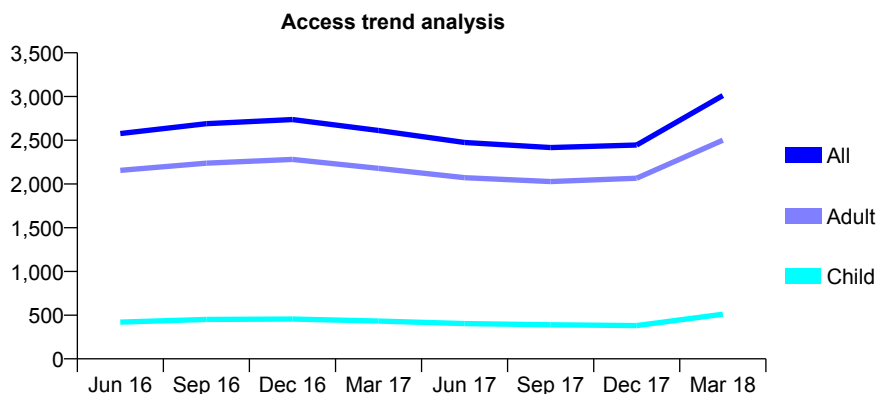
Q49 - Vital Signs At a Glance Contract Report for 153303/0001 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | William Shardlow BDP |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2014 |
| Contract end date | 31/03/2018 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,039 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £275,115.25 |

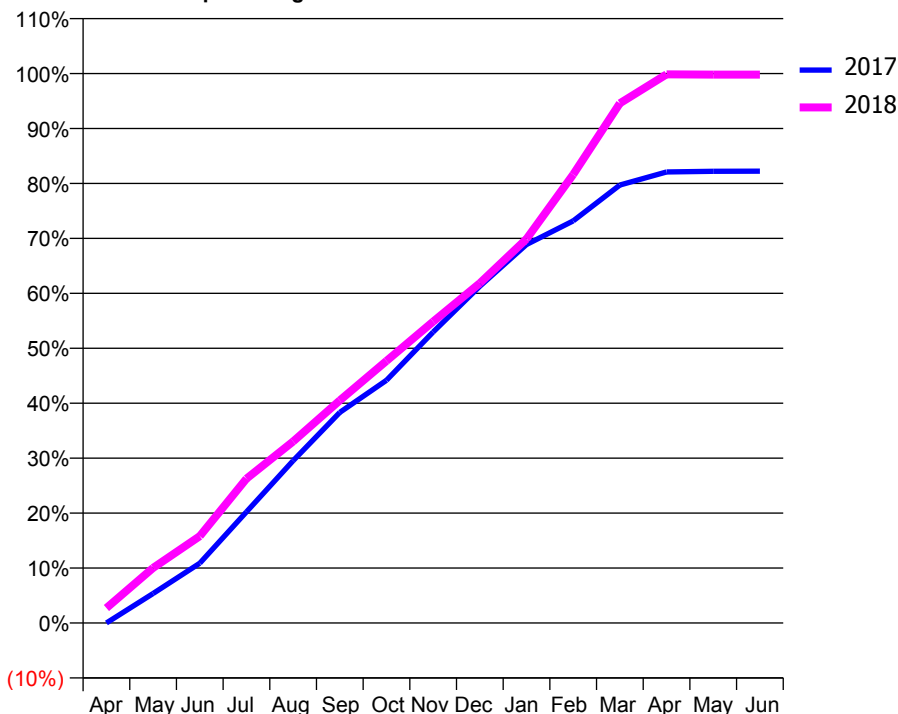
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 2,611 | |
| Quarter ending June 2017 | 2,475 | ↓ |
| Quarter ending September 2017 | 2,416 | ↓ |
| Quarter ending December 2017 | 2,446 | → |
| Quarter ending March 2018 | 3,011 | ↑ |
| Variance since March 2017 | 15.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 0 | 301 |
| May | 593 | 1,107 |
| June | 1,200 | 1,745 |
| July | 2,233 | 2,899 |
| August | 3,262 | 3,647 |
| September | 4,232 | 4,473 |
| October | 4,877 | 5,265 |
| November | 5,846 | 6,054 |
| December | 6,765 | 6,828 |
| January | 7,604 | 7,716 |
| February | 8,079 | 9,009 |
| March | 8,799 | 10,440 |
| April | 9,061 | 11,021 |
| May | 9,074 | 11,018 |
| June | 9,077 | 11,018 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 38 | 665 | 5.7% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 401 | 3,471 | 11.6% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 335 | 665 | 50.4% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,858 | 3,471 | 53.5% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 195 | 4,232 | 4.6% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 30 | 4,232 | 0.7% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 90 | 4,232 | 2.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 2 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

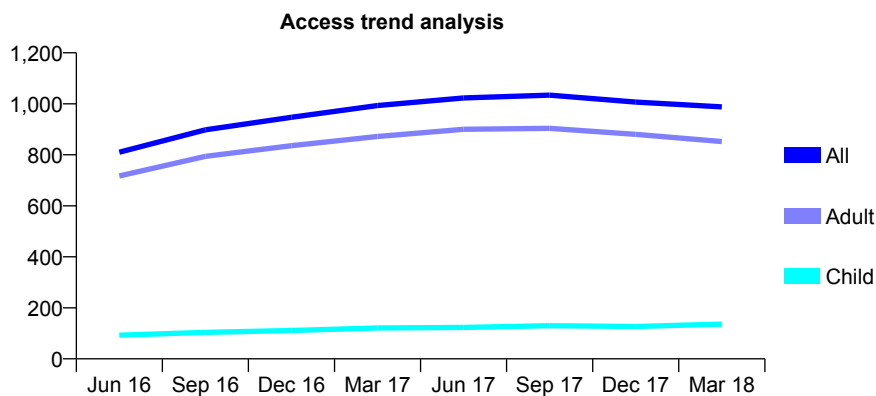
Q49 - Vital Signs At a Glance Contract Report for 153923/0001 - Year end March 2018

| | |
|----------------------|------------------------|
| Name or company name | Mr Devanand Isukapatla |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2015 |
| Contract end date | |

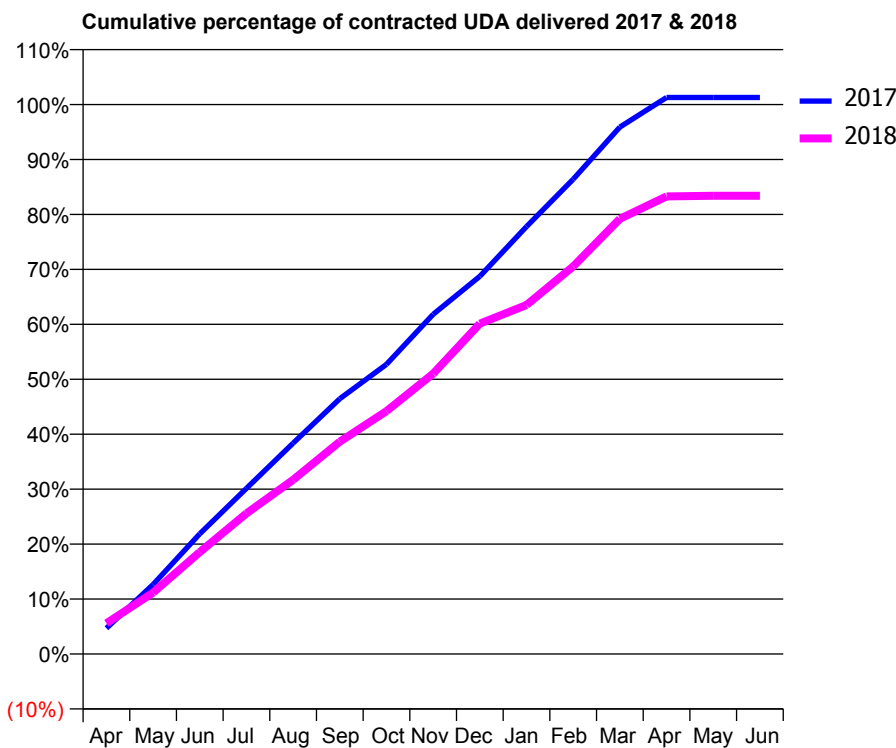
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,371 |
| Carry forward general activity (UDA) | -43 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £86,172.98 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 993 | |
| Quarter ending June 2017 | 1,023 | ↑ |
| Quarter ending September 2017 | 1,034 | → |
| Quarter ending December 2017 | 1,007 | ↓ |
| Quarter ending March 2018 | 988 | ↓ |
| Variance since March 2017 | (0.5%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 158 | 189 |
| May | 426 | 377 |
| June | 737 | 626 |
| July | 1,016 | 863 |
| August | 1,294 | 1,068 |
| September | 1,566 | 1,302 |
| October | 1,777 | 1,490 |
| November | 2,084 | 1,720 |
| December | 2,317 | 2,027 |
| January | 2,623 | 2,141 |
| February | 2,912 | 2,378 |
| March | 3,232 | 2,670 |
| April | 3,414 | 2,807 |
| May | 3,414 | 2,811 |
| June | 3,414 | 2,811 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 16 | 200 | 8.0% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 184 | 1,433 | 12.8% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 121 | 200 | 60.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,058 | 1,433 | 73.8% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 111 | 1,634 | 6.8% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 15 | 1,634 | 0.9% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 14 | 1,634 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

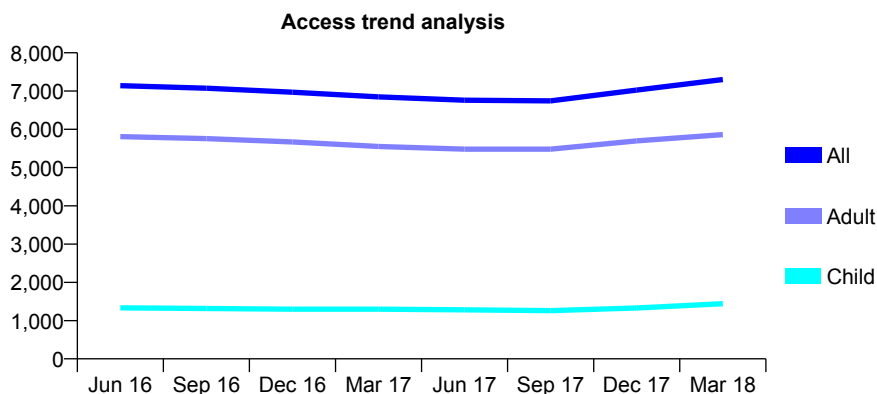
Q49 - Vital Signs At a Glance Contract Report for 156663/0001 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | The Belvedere Dental Practice Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/09/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,163 |
| Carry forward general activity (UDA) | -207 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £509,225.34 |

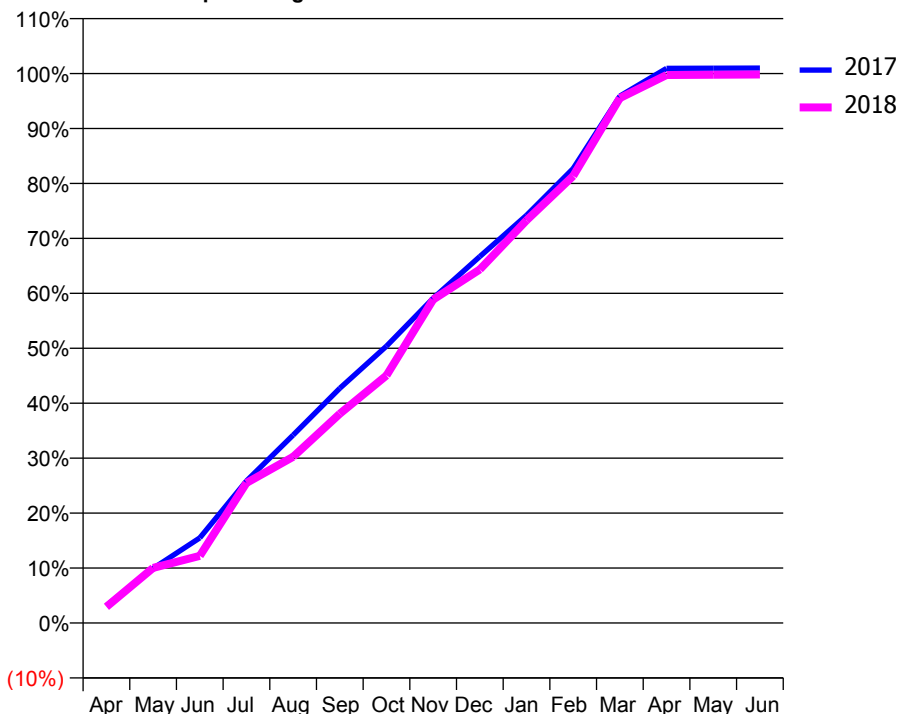
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,847 | |
| Quarter ending June 2017 | 6,762 | ↓ |
| Quarter ending September 2017 | 6,743 | → |
| Quarter ending December 2017 | 7,027 | ↑ |
| Quarter ending March 2018 | 7,301 | ↑ |
| Variance since March 2017 | 6.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 672 | 625 |
| May | 2,106 | 2,125 |
| June | 3,278 | 2,586 |
| July | 5,471 | 5,394 |
| August | 7,236 | 6,399 |
| September | 9,044 | 8,062 |
| October | 10,663 | 9,534 |
| November | 12,509 | 12,458 |
| December | 14,113 | 13,619 |
| January | 15,702 | 15,505 |
| February | 17,506 | 17,216 |
| March | 20,293 | 20,214 |
| April | 21,362 | 21,105 |
| May | 21,365 | 21,116 |
| June | 21,370 | 21,123 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 181 | 2,383 | 7.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,613 | 9,796 | 16.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,429 | 2,383 | 60.0% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,868 | 9,796 | 59.9% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,425 | 12,102 | 11.8% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 106 | 12,102 | 0.9% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 219 | 12,102 | 1.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 5 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

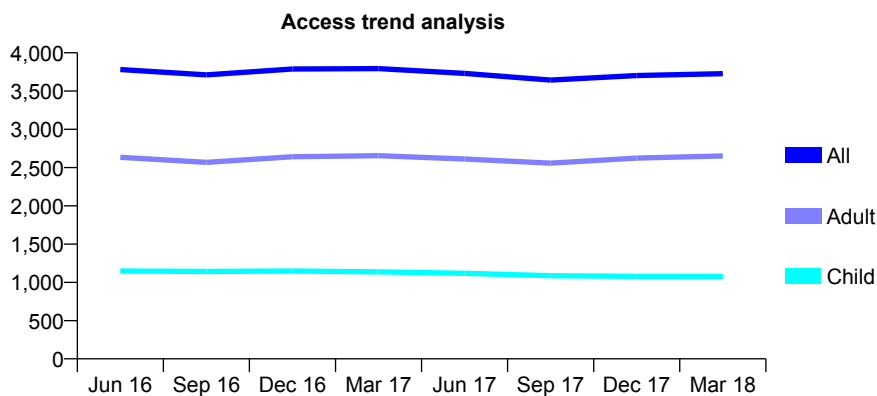
Q49 - Vital Signs At a Glance Contract Report for 157457/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | Northumbria Dental Care Limited |
| Contract type name | Pilot Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/01/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,713 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 420 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £383,786.55 |

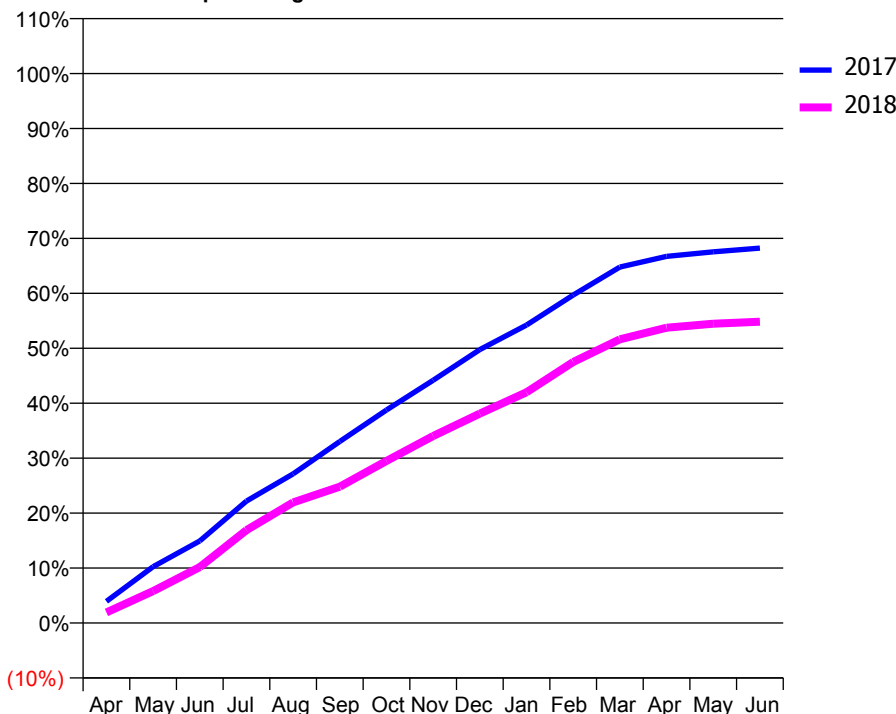
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,793 | |
| Quarter ending June 2017 | 3,730 | ↓ |
| Quarter ending September 2017 | 3,644 | ↓ |
| Quarter ending December 2017 | 3,702 | → |
| Quarter ending March 2018 | 3,727 | → |
| Variance since March 2017 | (1.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 501 | 245 |
| May | 1,303 | 739 |
| June | 1,897 | 1,293 |
| July | 2,821 | 2,147 |
| August | 3,449 | 2,789 |
| September | 4,200 | 3,154 |
| October | 4,929 | 3,749 |
| November | 5,617 | 4,327 |
| December | 6,325 | 4,846 |
| January | 6,895 | 5,339 |
| February | 7,589 | 6,039 |
| March | 8,236 | 6,565 |
| April | 8,483 | 6,832 |
| May | 8,586 | 6,924 |
| June | 8,673 | 6,972 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 109 | 1,283 | 8.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 237 | 2,395 | 9.9% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 555 | 1,283 | 43.3% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 759 | 2,395 | 31.7% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 183 | 3,219 | 5.7% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 16 | 3,219 | 0.5% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 35 | 3,219 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

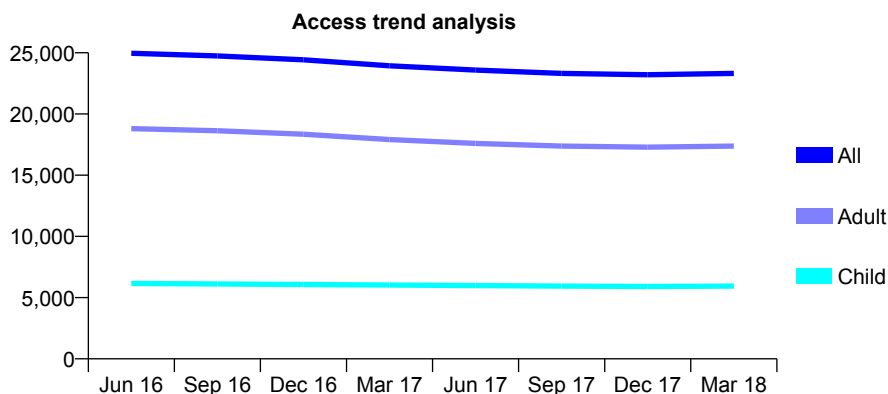
Q49 - Vital Signs At a Glance Contract Report for 159891/0001 - Year end March 2018

| | |
|----------------------|---|
| Name or company name | The Southwick and Whitburn Dental Practic |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 65,484 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,754,293.65 |

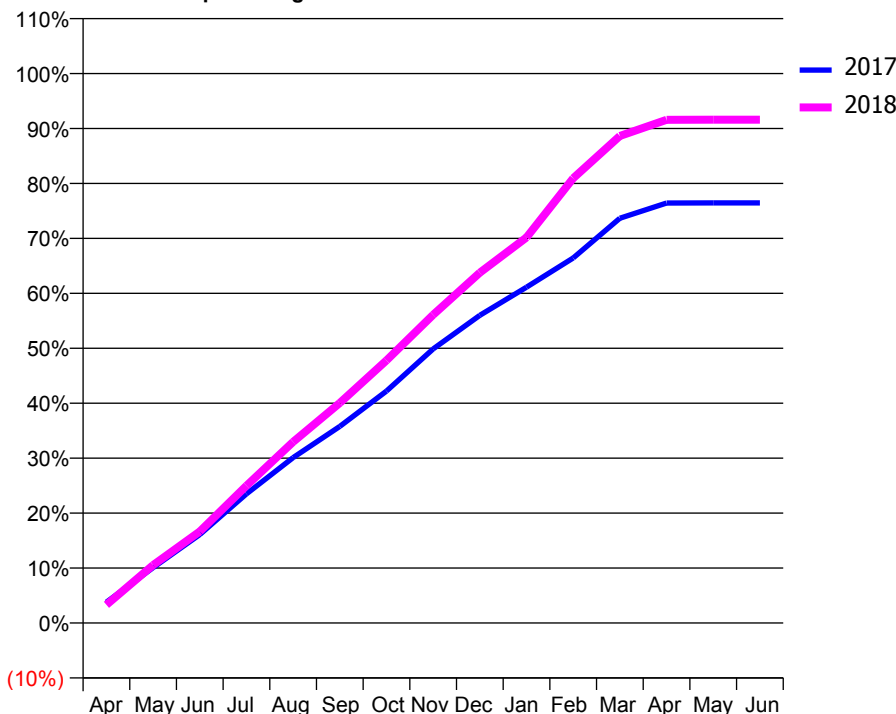
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 23,943 | |
| Quarter ending June 2017 | 23,589 | ↓ |
| Quarter ending September 2017 | 23,320 | ↓ |
| Quarter ending December 2017 | 23,206 | → |
| Quarter ending March 2018 | 23,319 | → |
| Variance since March 2017 | (2.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 3,061 | 2,177 |
| May | 8,099 | 6,899 |
| June | 12,934 | 10,912 |
| July | 18,895 | 16,367 |
| August | 24,198 | 21,596 |
| September | 28,767 | 26,229 |
| October | 33,925 | 31,297 |
| November | 40,090 | 36,726 |
| December | 45,015 | 41,751 |
| January | 49,132 | 45,942 |
| February | 53,395 | 52,996 |
| March | 59,219 | 58,045 |
| April | 61,445 | 59,961 |
| May | 61,447 | 59,986 |
| June | 61,447 | 59,984 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 466 | 7,870 | 5.9% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,249 | 21,091 | 10.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,974 | 7,870 | 50.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 10,200 | 21,091 | 48.4% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,254 | 28,827 | 7.8% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 167 | 28,827 | 0.6% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 294 | 28,827 | 1.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 42 | 44 | 95.5% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 40 | 44 | 90.9% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

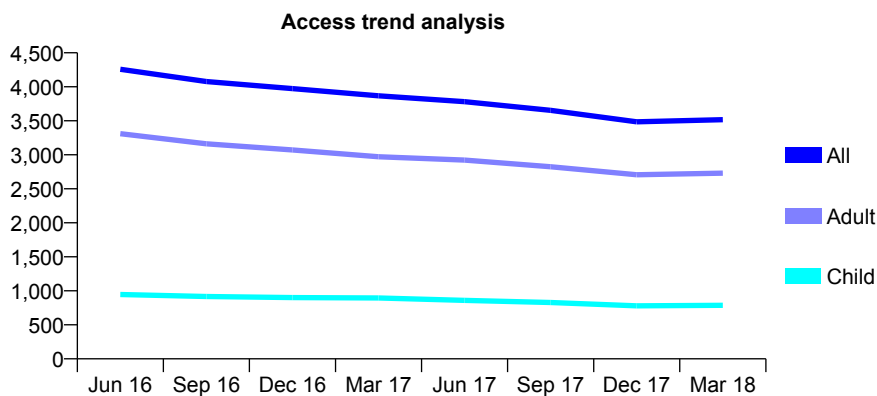
Q49 - Vital Signs At a Glance Contract Report for 160296/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Queen Street Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 22/10/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,000 |
| Carry forward general activity (UDA) | -139 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £330,485.06 |

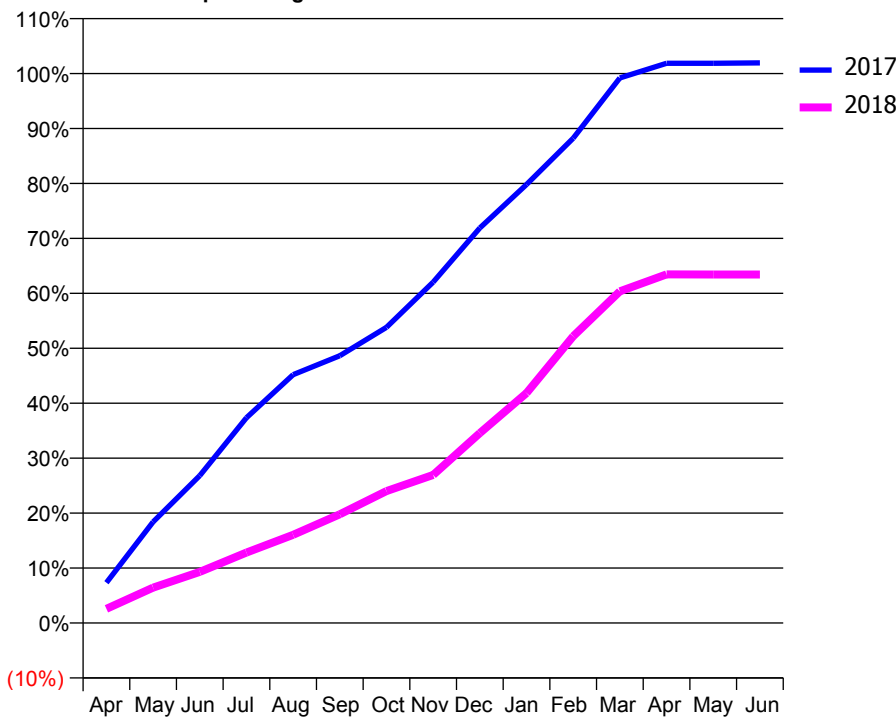
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,867 | |
| Quarter ending June 2017 | 3,782 | ↓ |
| Quarter ending September 2017 | 3,653 | ↓ |
| Quarter ending December 2017 | 3,486 | ↓ |
| Quarter ending March 2018 | 3,517 | → |
| Variance since March 2017 | (9.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 531 | 310 |
| May | 1,330 | 774 |
| June | 1,938 | 1,118 |
| July | 2,699 | 1,540 |
| August | 3,265 | 1,925 |
| September | 3,514 | 2,376 |
| October | 3,888 | 2,881 |
| November | 4,482 | 3,234 |
| December | 5,194 | 4,147 |
| January | 5,766 | 5,021 |
| February | 6,375 | 6,263 |
| March | 7,166 | 7,244 |
| April | 7,360 | 7,614 |
| May | 7,360 | 7,611 |
| June | 7,364 | 7,611 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 46 | 699 | 6.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 278 | 2,798 | 9.9% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 145 | 699 | 20.7% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 850 | 2,798 | 30.4% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 340 | 3,583 | 9.5% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 96 | 3,583 | 2.7% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 49 | 3,583 | 1.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

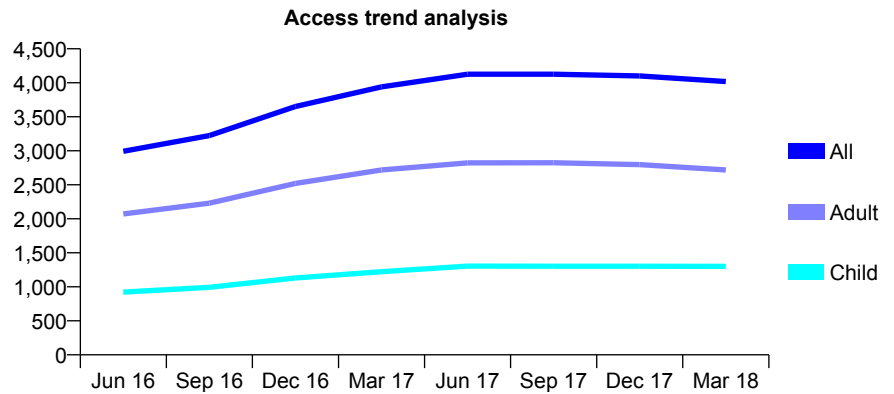
Q49 - Vital Signs At a Glance Contract Report for 162507/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Tyneview Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 04/06/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,000 |
| Carry forward general activity (UDA) | -249 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £319,699.14 |

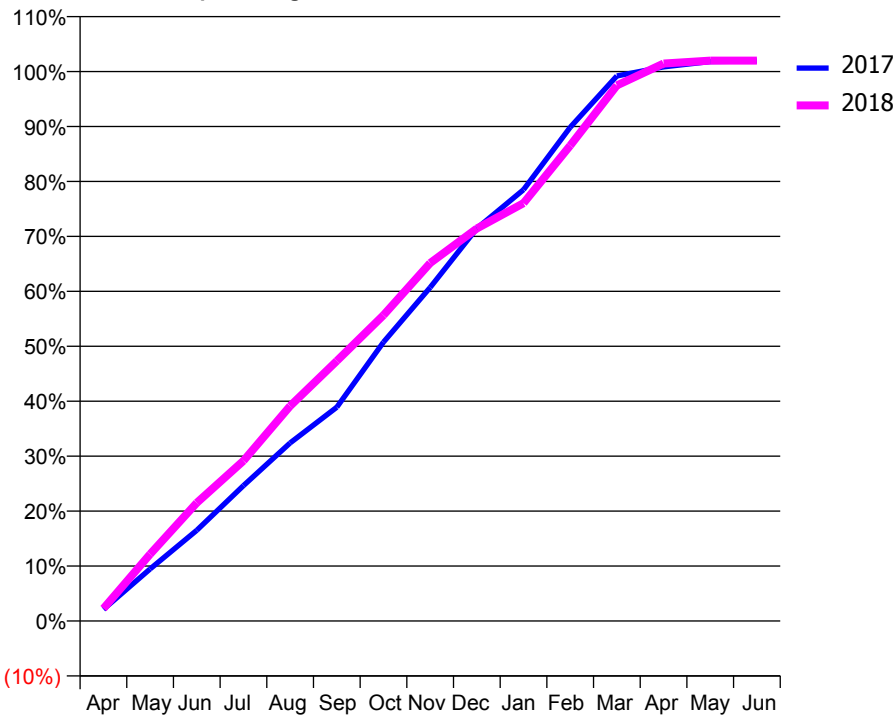
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,941 | |
| Quarter ending June 2017 | 4,126 | ↑ |
| Quarter ending September 2017 | 4,126 | → |
| Quarter ending December 2017 | 4,101 | → |
| Quarter ending March 2018 | 4,018 | ↓ |
| Variance since March 2017 | 2.0% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 275 | 295 |
| May | 1,232 | 1,582 |
| June | 2,147 | 2,798 |
| July | 3,203 | 3,789 |
| August | 4,214 | 5,088 |
| September | 5,059 | 6,152 |
| October | 6,598 | 7,235 |
| November | 7,890 | 8,469 |
| December | 9,290 | 9,287 |
| January | 10,203 | 9,885 |
| February | 11,680 | 11,247 |
| March | 12,895 | 12,670 |
| April | 13,110 | 13,189 |
| May | 13,236 | 13,259 |
| June | 13,249 | 13,259 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 66 | 1,468 | 4.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 310 | 2,708 | 11.4% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 691 | 1,468 | 47.1% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,042 | 2,708 | 38.5% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 265 | 4,316 | 6.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 34 | 4,316 | 0.8% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 11 | 4,316 | 0.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

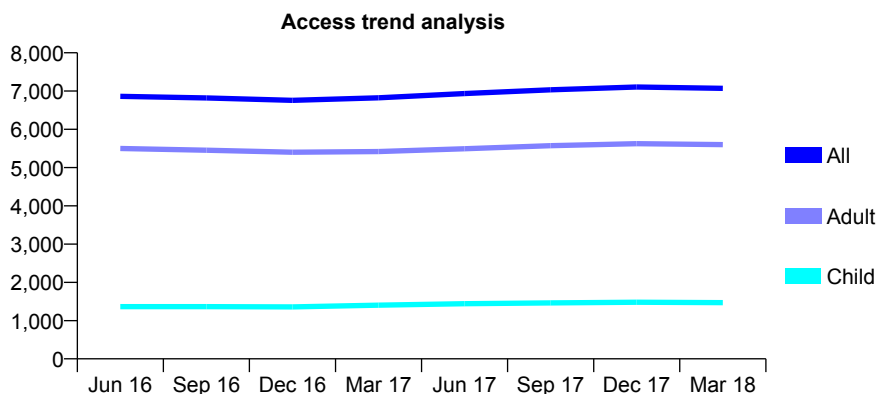
Q49 - Vital Signs At a Glance Contract Report for 168564/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | The Grainger Stockton, Birtley and Stanley |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,272 |
| Carry forward general activity (UDA) | -273 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £475,645.62 |

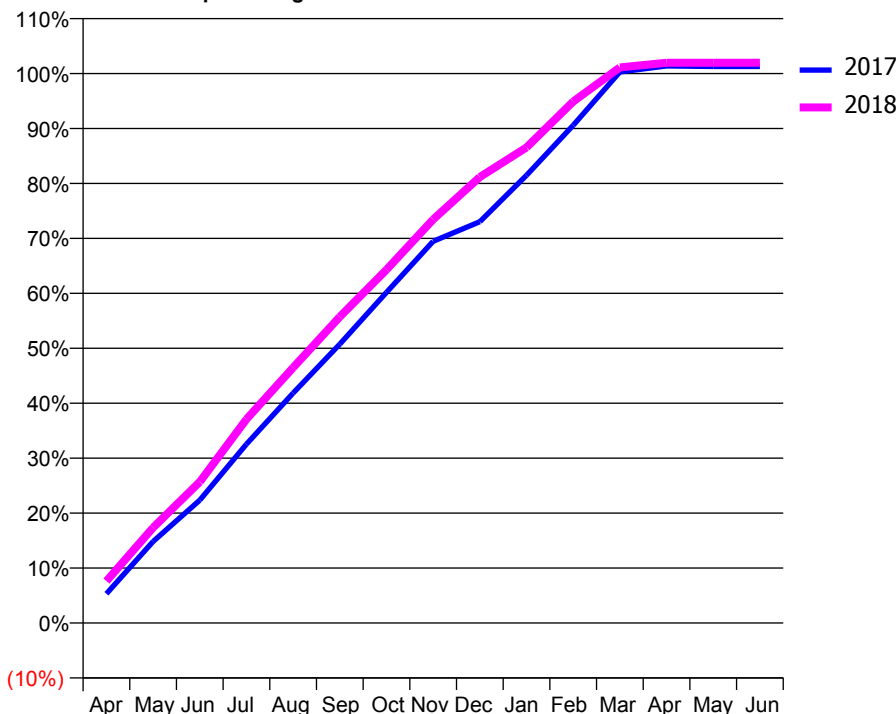
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,823 | |
| Quarter ending June 2017 | 6,934 | → |
| Quarter ending September 2017 | 7,034 | → |
| Quarter ending December 2017 | 7,107 | → |
| Quarter ending March 2018 | 7,071 | → |
| Variance since March 2017 | 3.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,133 | 1,623 |
| May | 3,155 | 3,693 |
| June | 4,756 | 5,462 |
| July | 6,927 | 7,891 |
| August | 8,900 | 9,889 |
| September | 10,796 | 11,856 |
| October | 12,801 | 13,675 |
| November | 14,777 | 15,623 |
| December | 15,533 | 17,265 |
| January | 17,331 | 18,413 |
| February | 19,268 | 20,187 |
| March | 21,334 | 21,508 |
| April | 21,567 | 21,688 |
| May | 21,545 | 21,688 |
| June | 21,545 | 21,688 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 91 | 2,147 | 4.2% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 487 | 7,671 | 6.3% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,405 | 2,147 | 65.4% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,007 | 7,671 | 65.3% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 494 | 9,816 | 5.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 9,816 | 0.1% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 28 | 9,816 | 0.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | 90.9% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | 100.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

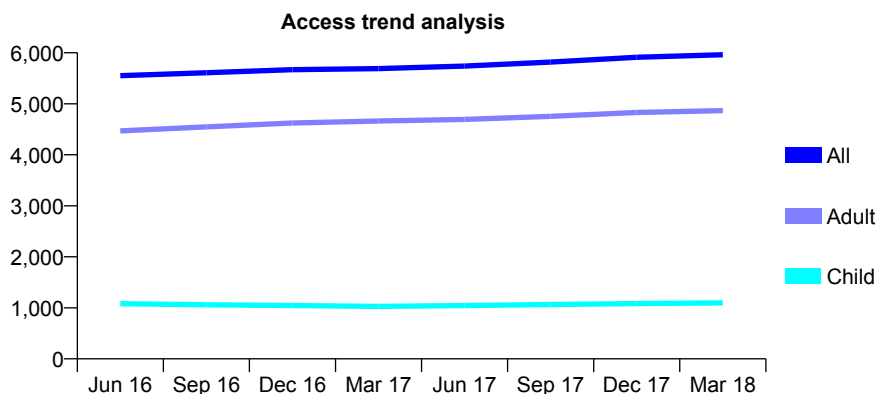
Q49 - Vital Signs At a Glance Contract Report for 168866/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | H Singh & Associates Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,452 |
| Carry forward general activity (UDA) | -369 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £502,488.13 |

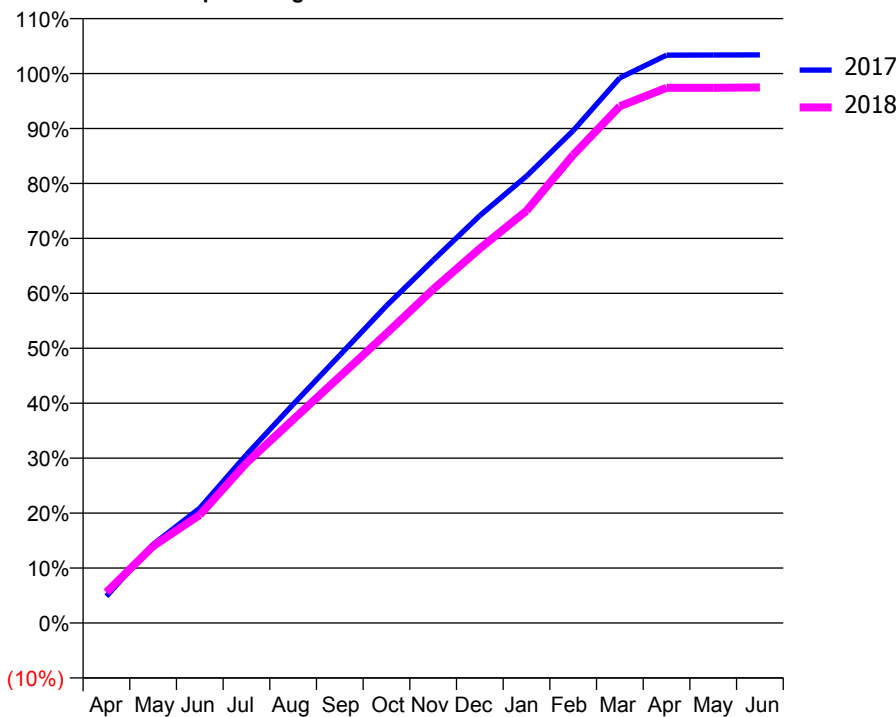
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,690 | |
| Quarter ending June 2017 | 5,740 | → |
| Quarter ending September 2017 | 5,819 | → |
| Quarter ending December 2017 | 5,913 | → |
| Quarter ending March 2018 | 5,963 | → |
| Variance since March 2017 | 4.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 896 | 1,032 |
| May | 2,638 | 2,580 |
| June | 3,859 | 3,629 |
| July | 5,652 | 5,373 |
| August | 7,341 | 6,829 |
| September | 8,994 | 8,276 |
| October | 10,653 | 9,725 |
| November | 12,180 | 11,204 |
| December | 13,681 | 12,578 |
| January | 15,009 | 13,841 |
| February | 16,533 | 15,718 |
| March | 18,309 | 17,355 |
| April | 19,069 | 17,973 |
| May | 19,073 | 17,971 |
| June | 19,078 | 17,983 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 134 | 1,509 | 8.9% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,573 | 7,309 | 21.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 718 | 1,509 | 47.6% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,595 | 7,309 | 49.2% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 738 | 8,778 | 8.4% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 243 | 8,778 | 2.8% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 249 | 8,778 | 2.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | 91.7% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | 91.7% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

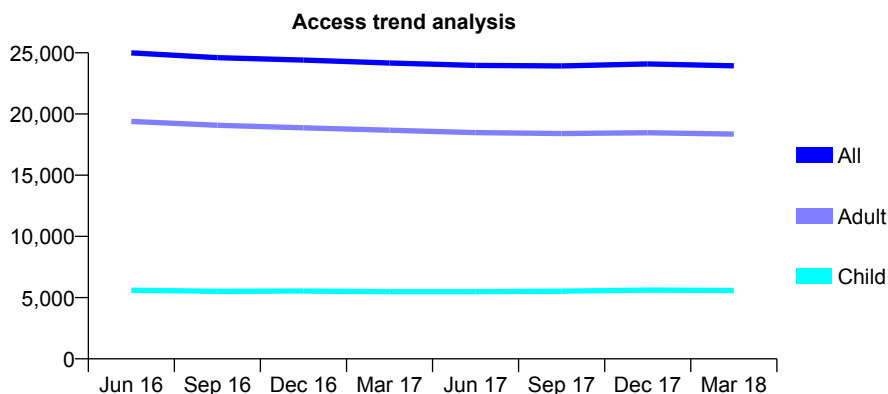
Q49 - Vital Signs At a Glance Contract Report for 170011/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | SRDP |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/10/2007 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 74,715 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 1,281 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £2,113,459.91 |

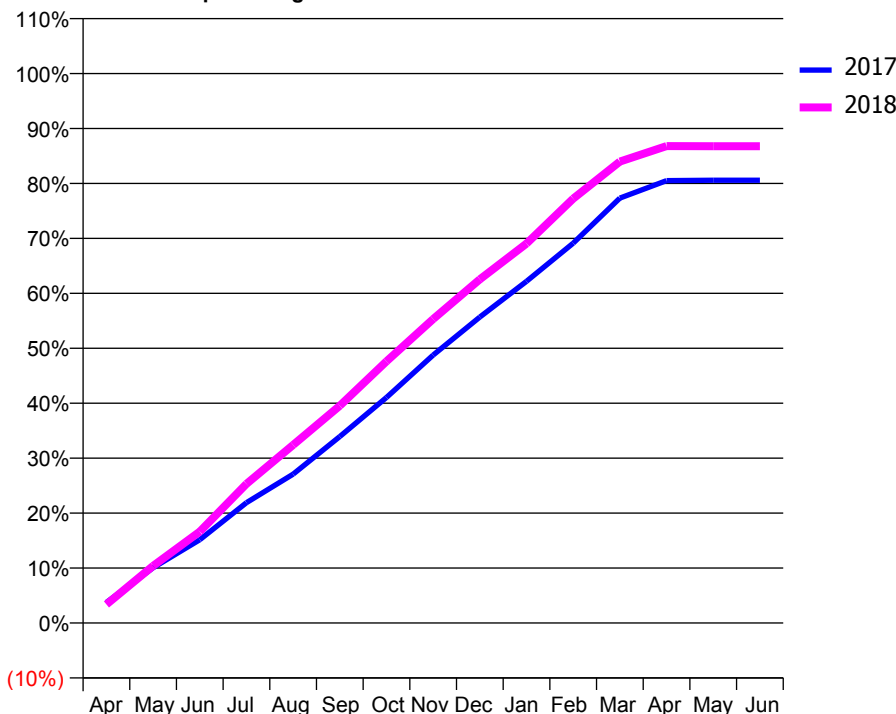
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 24,166 | |
| Quarter ending June 2017 | 23,967 | → |
| Quarter ending September 2017 | 23,929 | → |
| Quarter ending December 2017 | 24,090 | → |
| Quarter ending March 2018 | 23,942 | → |
| Variance since March 2017 | (0.9%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,796 | 2,521 |
| May | 7,506 | 7,762 |
| June | 11,315 | 12,427 |
| July | 16,371 | 18,916 |
| August | 20,246 | 24,218 |
| September | 25,355 | 29,549 |
| October | 30,674 | 35,582 |
| November | 36,435 | 41,323 |
| December | 41,605 | 46,733 |
| January | 46,463 | 51,590 |
| February | 51,653 | 57,702 |
| March | 57,778 | 62,750 |
| April | 60,142 | 64,839 |
| May | 60,207 | 64,828 |
| June | 60,202 | 64,825 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 522 | 7,602 | 6.9% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,618 | 22,569 | 11.6% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,627 | 7,602 | 47.7% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 10,616 | 22,569 | 47.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,437 | 29,407 | 4.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 308 | 29,407 | 1.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 632 | 29,407 | 2.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 26 | 30 | 86.7% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 27 | 30 | 90.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

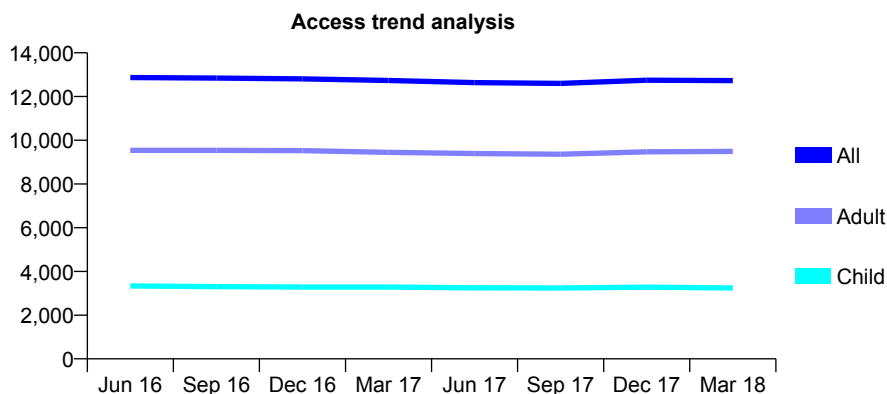
Q49 - Vital Signs At a Glance Contract Report for 170941/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | InDental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2008 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 36,554 |
| Carry forward general activity (UDA) | 1,298 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,127,738.43 |

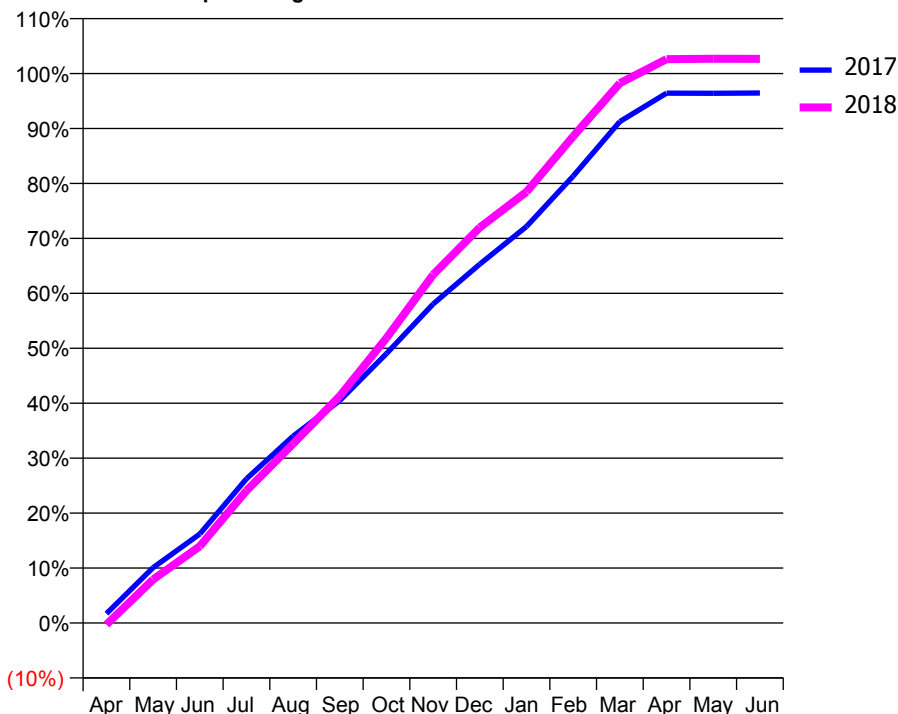
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 12,734 | |
| Quarter ending June 2017 | 12,636 | → |
| Quarter ending September 2017 | 12,601 | → |
| Quarter ending December 2017 | 12,748 | → |
| Quarter ending March 2018 | 12,731 | → |
| Variance since March 2017 | (0.0%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 624 | -107 |
| May | 3,687 | 2,898 |
| June | 5,923 | 5,106 |
| July | 9,595 | 8,808 |
| August | 12,436 | 11,928 |
| September | 14,797 | 15,105 |
| October | 17,919 | 18,963 |
| November | 21,219 | 23,172 |
| December | 23,877 | 26,313 |
| January | 26,377 | 28,686 |
| February | 29,733 | 32,375 |
| March | 33,361 | 35,915 |
| April | 35,245 | 37,510 |
| May | 35,235 | 37,533 |
| June | 35,256 | 37,530 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 373 | 4,359 | 8.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,386 | 12,734 | 18.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,303 | 4,359 | 52.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,058 | 12,734 | 47.6% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,948 | 16,492 | 11.8% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 180 | 16,492 | 1.1% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 130 | 16,492 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 14 | 92.9% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 14 | 78.6% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

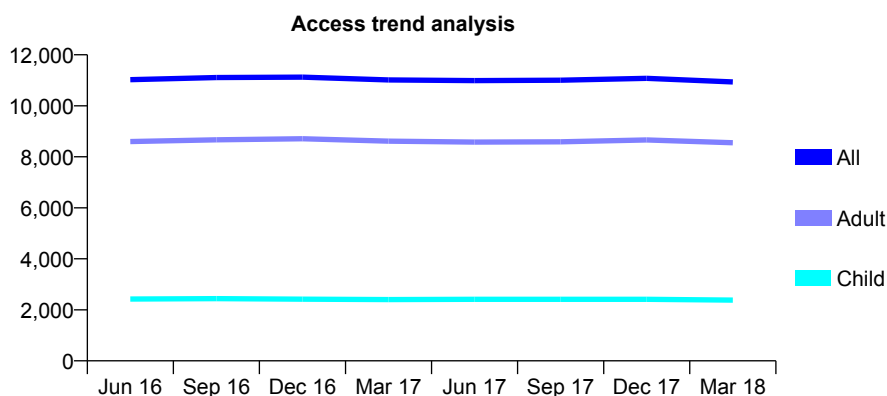
Q49 - Vital Signs At a Glance Contract Report for 172847/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Newcastle and Wallsend Dental Practice P |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2013 |
| Contract end date | |

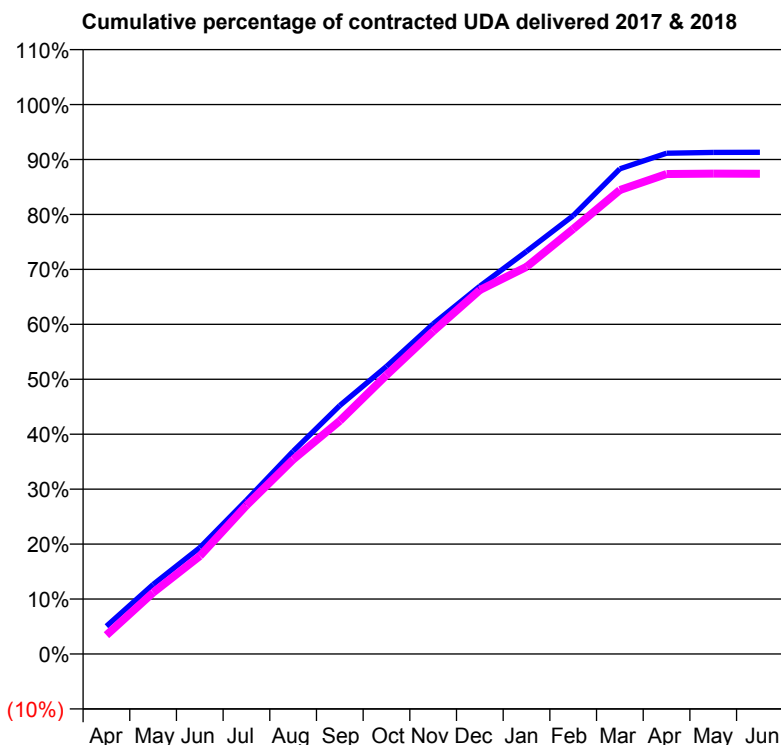
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 36,759 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £973,535.07 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 11,014 | |
| Quarter ending June 2017 | 10,990 | → |
| Quarter ending September 2017 | 11,003 | → |
| Quarter ending December 2017 | 11,079 | → |
| Quarter ending March 2018 | 10,935 | ↓ |
| Variance since March 2017 | (0.7%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,971 | 1,261 |
| May | 4,923 | 4,109 |
| June | 7,534 | 6,549 |
| July | 10,899 | 9,945 |
| August | 14,359 | 13,009 |
| September | 17,598 | 15,597 |
| October | 20,372 | 18,655 |
| November | 23,379 | 21,595 |
| December | 26,057 | 24,348 |
| January | 28,523 | 25,901 |
| February | 31,050 | 28,437 |
| March | 34,368 | 31,042 |
| April | 35,468 | 32,106 |
| May | 35,526 | 32,134 |
| June | 35,532 | 32,125 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 143 | 3,122 | 4.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,176 | 10,822 | 10.9% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,724 | 3,122 | 55.2% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,696 | 10,822 | 52.6% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 959 | 13,941 | 6.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 91 | 13,941 | 0.7% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 210 | 13,941 | 1.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | 100.0% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 13 | 100.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

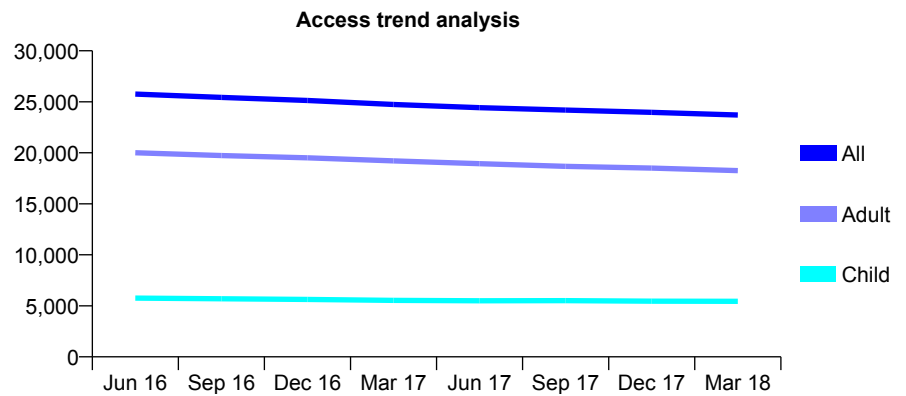
Q49 - Vital Signs At a Glance Contract Report for 176648/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | South Tyneside Smiles Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2008 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 85,974 |
| Carry forward general activity (UDA) | -770 |
| 17/18 Contracted orthodontic activity (UOA) | 2,119 |
| Carry forward orthodontic activity (UOA) | 7 |
| Baseline contract value | £2,477,125.89 |

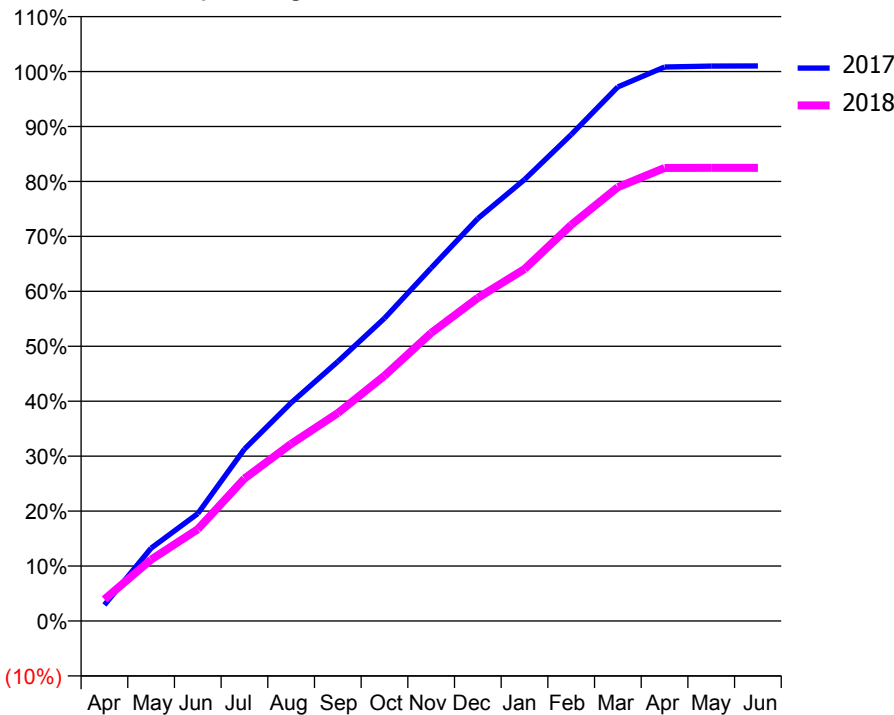
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 24,741 | |
| Quarter ending June 2017 | 24,429 | ↓ |
| Quarter ending September 2017 | 24,195 | → |
| Quarter ending December 2017 | 23,961 | → |
| Quarter ending March 2018 | 23,704 | ↓ |
| Variance since March 2017 | (4.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,227 | 3,382 |
| May | 10,074 | 9,611 |
| June | 14,852 | 14,354 |
| July | 23,766 | 22,292 |
| August | 30,174 | 27,726 |
| September | 35,869 | 32,536 |
| October | 41,866 | 38,378 |
| November | 48,812 | 45,069 |
| December | 55,646 | 50,567 |
| January | 61,032 | 55,066 |
| February | 67,241 | 61,970 |
| March | 73,847 | 67,881 |
| April | 76,599 | 70,888 |
| May | 76,728 | 70,896 |
| June | 76,744 | 70,895 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 562 | 7,935 | 7.1% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,707 | 23,167 | 11.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4,433 | 7,935 | 55.9% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 11,409 | 23,167 | 49.2% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,220 | 30,399 | 7.3% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 245 | 30,399 | 0.8% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 446 | 30,399 | 1.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 33 | 36 | 91.7% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 27 | 36 | 75.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

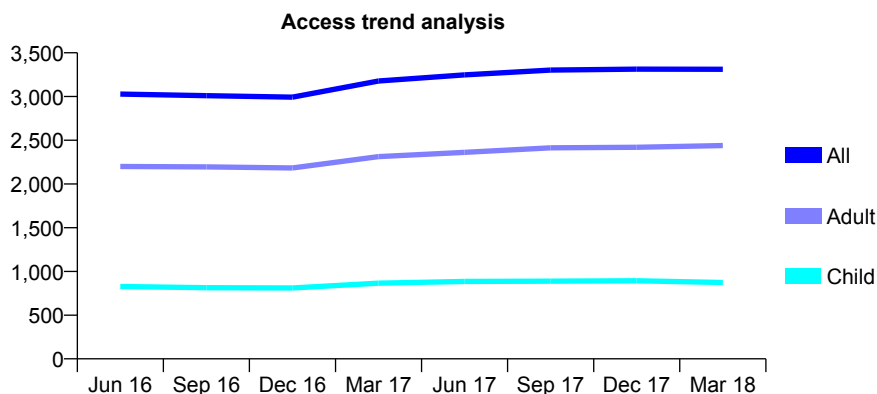
Q49 - Vital Signs At a Glance Contract Report for 177644/0001 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Goodteeth Dental Surgeries Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/09/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,745 |
| Carry forward general activity (UDA) | -175 |
| 17/18 Contracted orthodontic activity (UOA) | 418 |
| Carry forward orthodontic activity (UOA) | -7 |
| Baseline contract value | £236,393.67 |

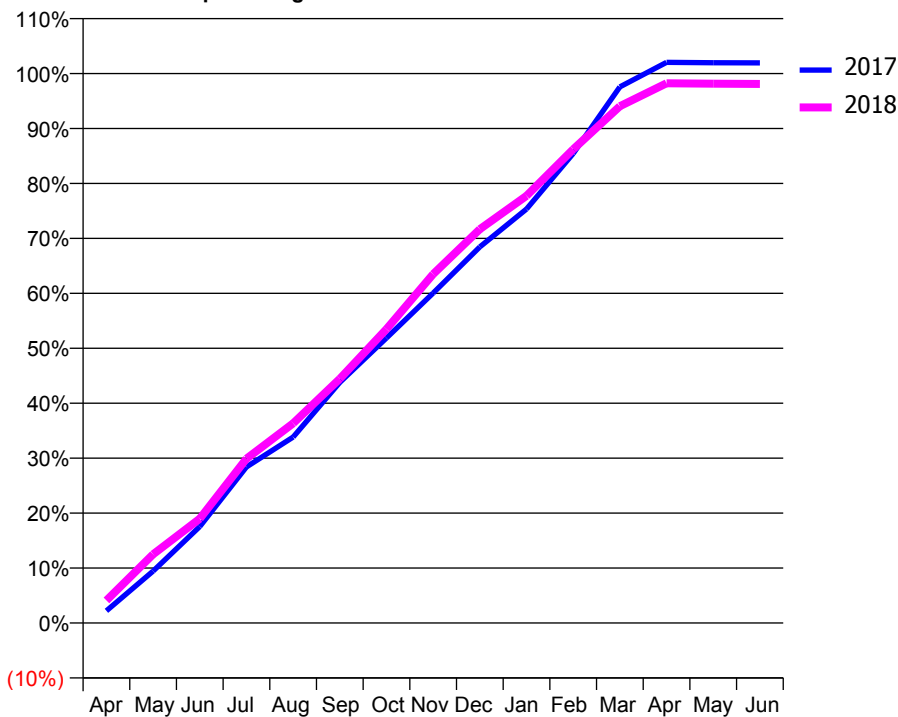
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,178 | |
| Quarter ending June 2017 | 3,247 | ↑ |
| Quarter ending September 2017 | 3,303 | → |
| Quarter ending December 2017 | 3,313 | → |
| Quarter ending March 2018 | 3,312 | → |
| Variance since March 2017 | 4.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 194 | 359 |
| May | 827 | 1,094 |
| June | 1,536 | 1,661 |
| July | 2,485 | 2,616 |
| August | 2,959 | 3,177 |
| September | 3,830 | 3,887 |
| October | 4,536 | 4,678 |
| November | 5,250 | 5,552 |
| December | 5,986 | 6,268 |
| January | 6,589 | 6,799 |
| February | 7,471 | 7,538 |
| March | 8,532 | 8,225 |
| April | 8,923 | 8,590 |
| May | 8,916 | 8,584 |
| June | 8,915 | 8,578 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 99 | 1,163 | 8.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 357 | 3,033 | 11.8% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 658 | 1,163 | 56.6% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,447 | 3,033 | 47.7% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 339 | 4,114 | 8.2% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 28 | 4,114 | 0.7% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 70 | 4,114 | 1.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

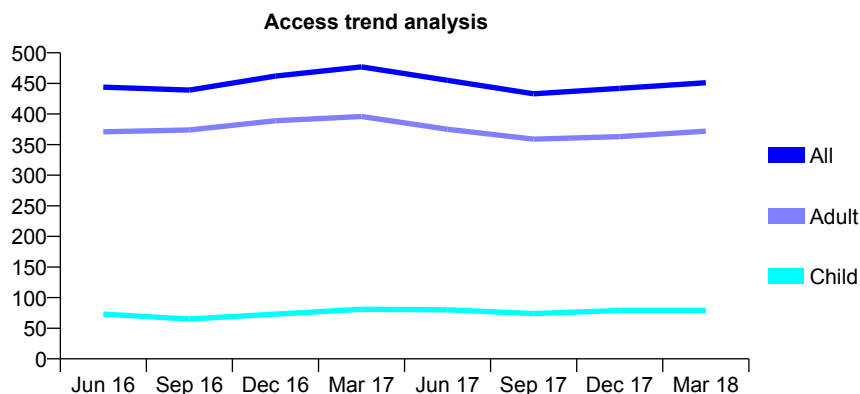
Q49 - Vital Signs At a Glance Contract Report for 177644/0002 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Alston Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2009 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £43,322.57 |

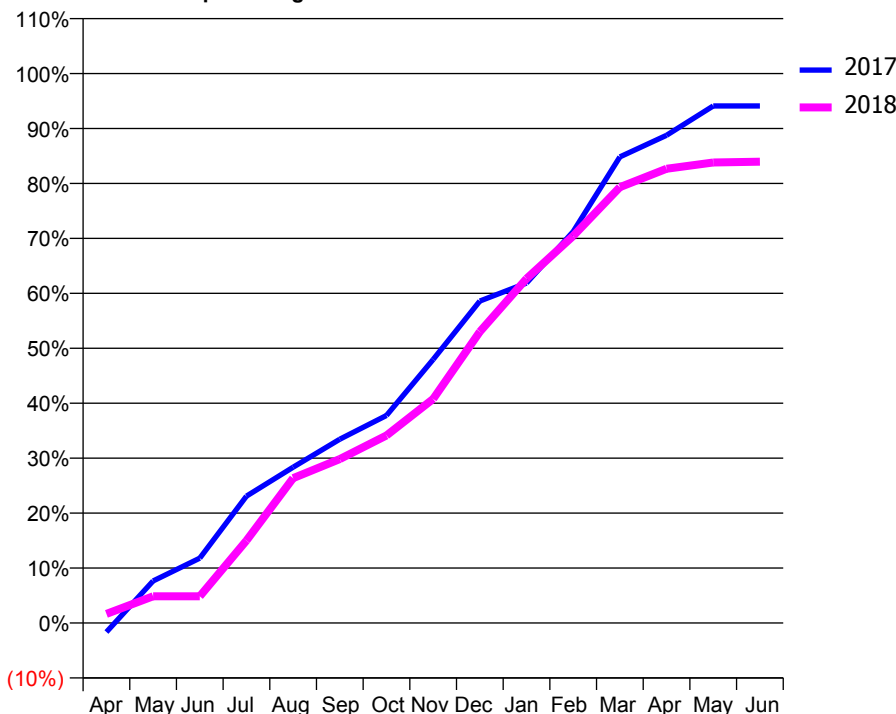
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 477 | |
| Quarter ending June 2017 | 455 | ↓ |
| Quarter ending September 2017 | 433 | ↓ |
| Quarter ending December 2017 | 442 | ↑ |
| Quarter ending March 2018 | 451 | ↑ |
| Variance since March 2017 | (5.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -25 | 25 |
| May | 115 | 73 |
| June | 177 | 73 |
| July | 346 | 225 |
| August | 425 | 395 |
| September | 502 | 448 |
| October | 567 | 512 |
| November | 720 | 612 |
| December | 879 | 795 |
| January | 928 | 940 |
| February | 1,068 | 1,057 |
| March | 1,272 | 1,190 |
| April | 1,331 | 1,240 |
| May | 1,411 | 1,257 |
| June | 1,411 | 1,259 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 3 | 104 | 2.9% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 25 | 441 | 5.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 60 | 104 | 57.7% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 236 | 441 | 53.5% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 11 | 541 | 2.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 541 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 6 | 541 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

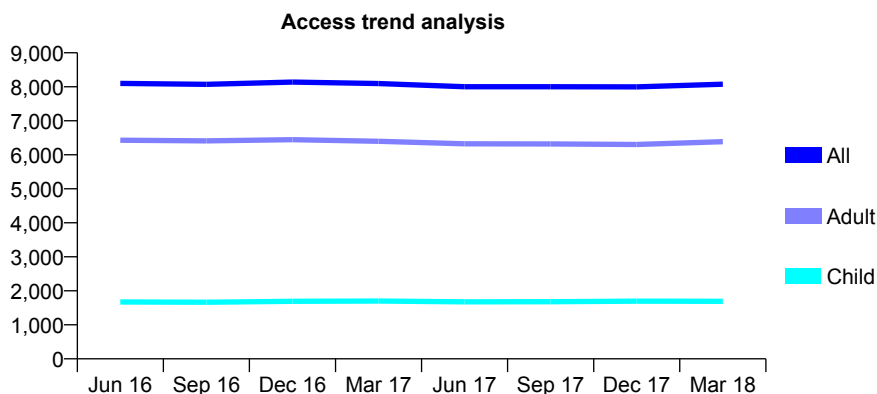
Q49 - Vital Signs At a Glance Contract Report for 180866/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Perfect Smile Acorn Dental Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,230 |
| Carry forward general activity (UDA) | -274 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £569,291.12 |

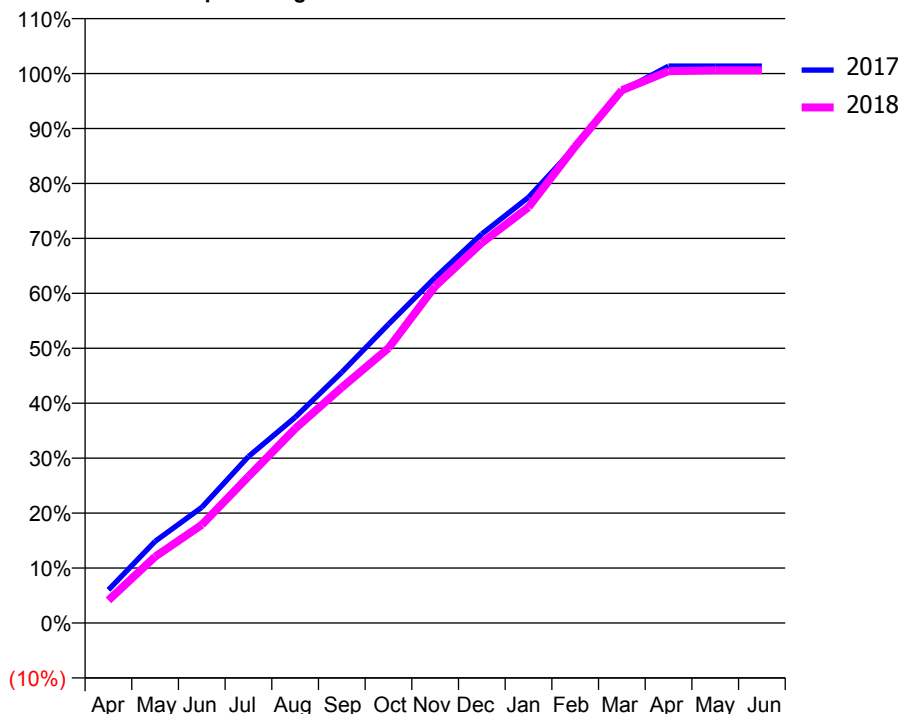
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 8,097 | |
| Quarter ending June 2017 | 8,003 | ↓ |
| Quarter ending September 2017 | 8,000 | → |
| Quarter ending December 2017 | 7,999 | → |
| Quarter ending March 2018 | 8,078 | → |
| Variance since March 2017 | (0.2%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,218 | 839 |
| May | 3,007 | 2,443 |
| June | 4,261 | 3,615 |
| July | 6,127 | 5,390 |
| August | 7,574 | 7,155 |
| September | 9,233 | 8,671 |
| October | 11,000 | 10,118 |
| November | 12,719 | 12,397 |
| December | 14,320 | 13,997 |
| January | 15,670 | 15,308 |
| February | 17,530 | 17,541 |
| March | 19,586 | 19,612 |
| April | 20,504 | 20,316 |
| May | 20,504 | 20,345 |
| June | 20,504 | 20,345 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 185 | 2,344 | 7.9% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,408 | 8,347 | 16.9% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,277 | 2,344 | 54.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,787 | 8,347 | 45.4% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,172 | 9,884 | 11.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 180 | 9,884 | 1.8% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 228 | 9,884 | 2.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

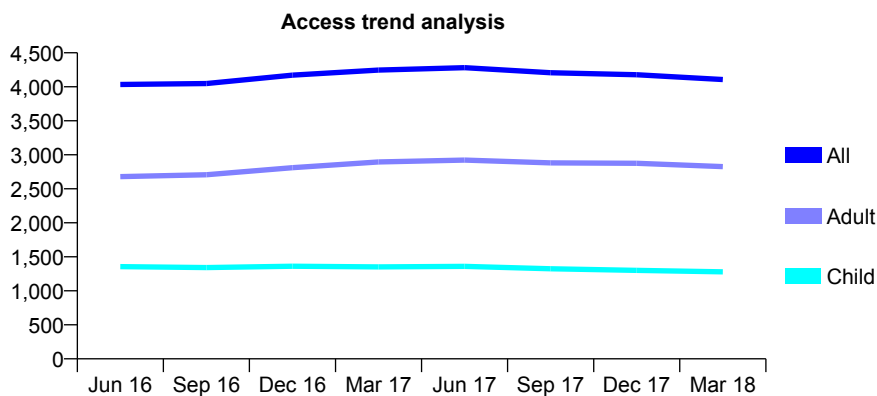
Q49 - Vital Signs At a Glance Contract Report for 181986/0001 - Year end March 2018

| | |
|----------------------|------------------------------------|
| Name or company name | Perfect Smile Laburnum Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,601 |
| Carry forward general activity (UDA) | 166 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £377,538.54 |

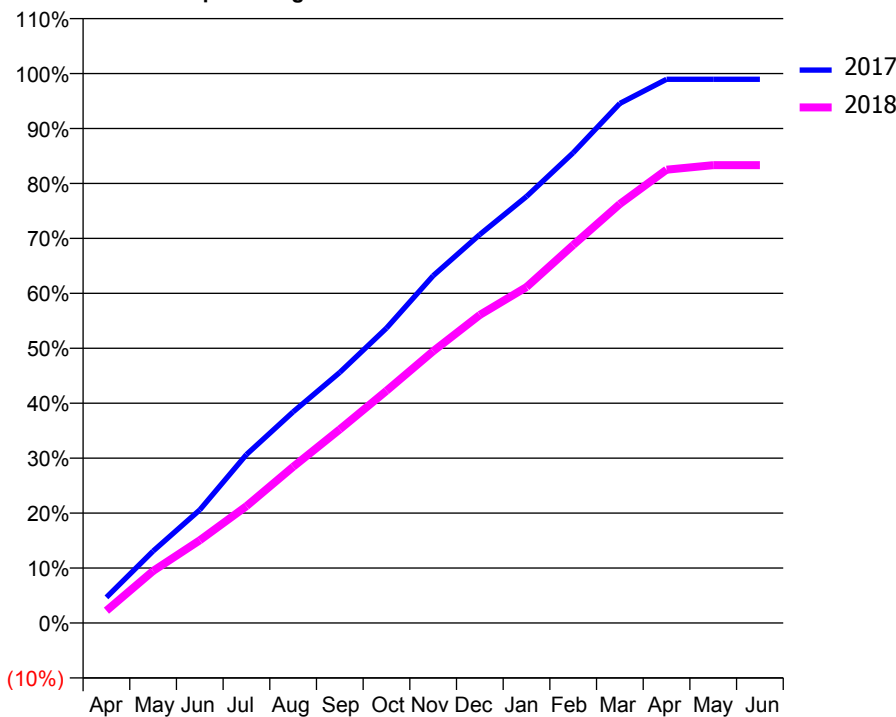
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,247 | |
| Quarter ending June 2017 | 4,282 | → |
| Quarter ending September 2017 | 4,206 | ↓ |
| Quarter ending December 2017 | 4,177 | → |
| Quarter ending March 2018 | 4,106 | ↓ |
| Variance since March 2017 | (3.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 727 | 351 |
| May | 2,041 | 1,478 |
| June | 3,214 | 2,349 |
| July | 4,784 | 3,320 |
| August | 5,997 | 4,437 |
| September | 7,115 | 5,499 |
| October | 8,371 | 6,592 |
| November | 9,859 | 7,717 |
| December | 11,031 | 8,748 |
| January | 12,109 | 9,538 |
| February | 13,353 | 10,731 |
| March | 14,752 | 11,896 |
| April | 15,435 | 12,872 |
| May | 15,435 | 12,997 |
| June | 15,435 | 12,997 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 93 | 1,725 | 5.4% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 498 | 3,400 | 14.6% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,002 | 1,725 | 58.1% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,808 | 3,400 | 53.2% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 220 | 5,267 | 4.2% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 17 | 5,267 | 0.3% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 101 | 5,267 | 1.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

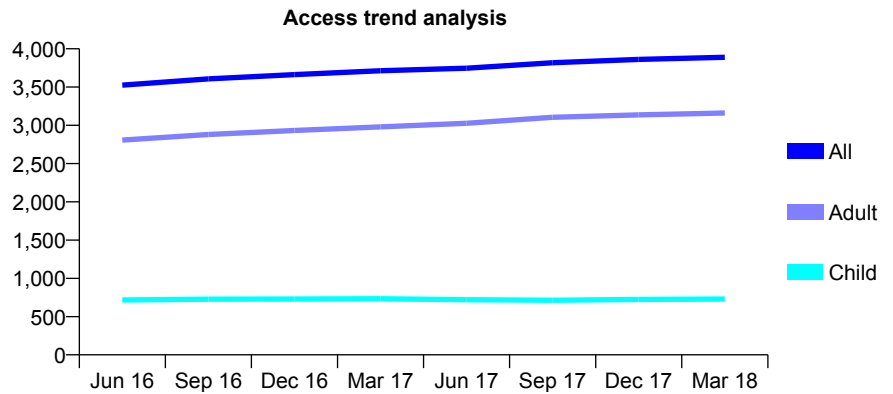
Q49 - Vital Signs At a Glance Contract Report for 182834/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Princes Street Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,772 |
| Carry forward general activity (UDA) | -164 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £197,720.45 |

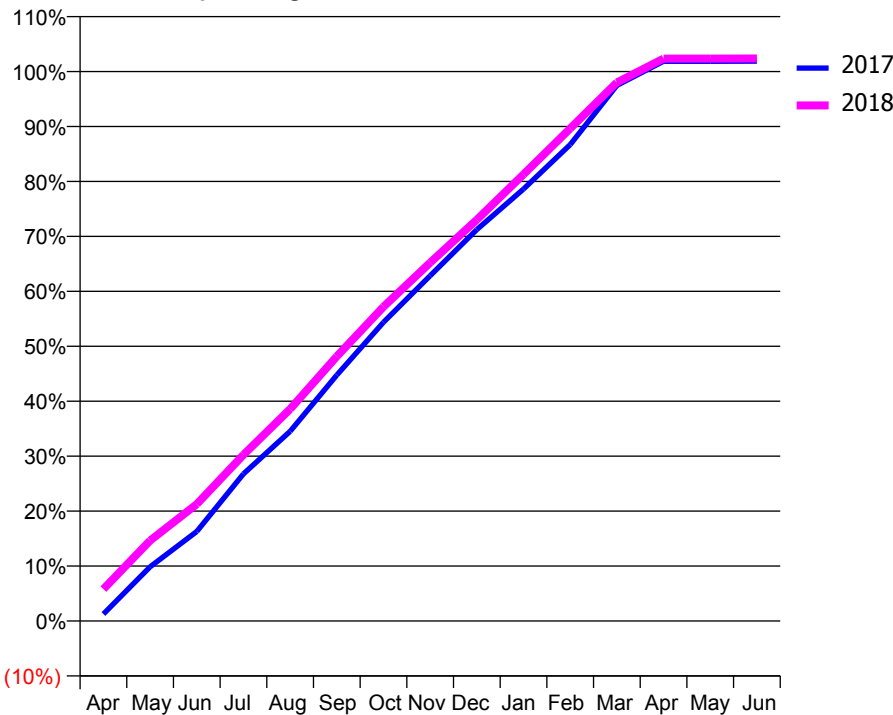
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,713 | |
| Quarter ending June 2017 | 3,746 | → |
| Quarter ending September 2017 | 3,818 | → |
| Quarter ending December 2017 | 3,861 | → |
| Quarter ending March 2018 | 3,889 | → |
| Variance since March 2017 | 4.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 111 | 510 |
| May | 866 | 1,285 |
| June | 1,430 | 1,867 |
| July | 2,349 | 2,652 |
| August | 3,029 | 3,383 |
| September | 3,927 | 4,224 |
| October | 4,769 | 5,016 |
| November | 5,512 | 5,721 |
| December | 6,250 | 6,406 |
| January | 6,895 | 7,130 |
| February | 7,605 | 7,862 |
| March | 8,551 | 8,598 |
| April | 8,935 | 8,978 |
| May | 8,935 | 8,978 |
| June | 8,936 | 8,980 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 88 | 1,100 | 8.0% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 511 | 3,872 | 13.2% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 666 | 1,100 | 60.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,608 | 3,872 | 41.5% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 363 | 4,999 | 7.3% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 48 | 4,999 | 1.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 59 | 4,999 | 1.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 6 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

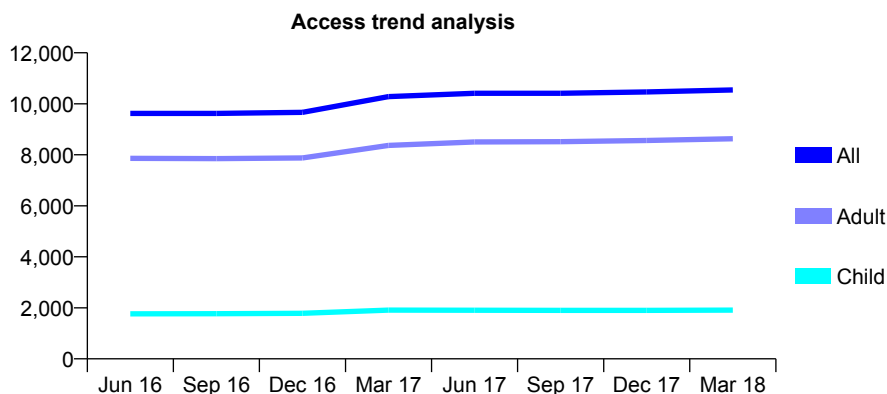
Q49 - Vital Signs At a Glance Contract Report for 183962/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Goodwin and Associates |
| Contract type name | Pilot Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2008 |
| Contract end date | 31/03/2020 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,876 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 400 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £773,020.39 |

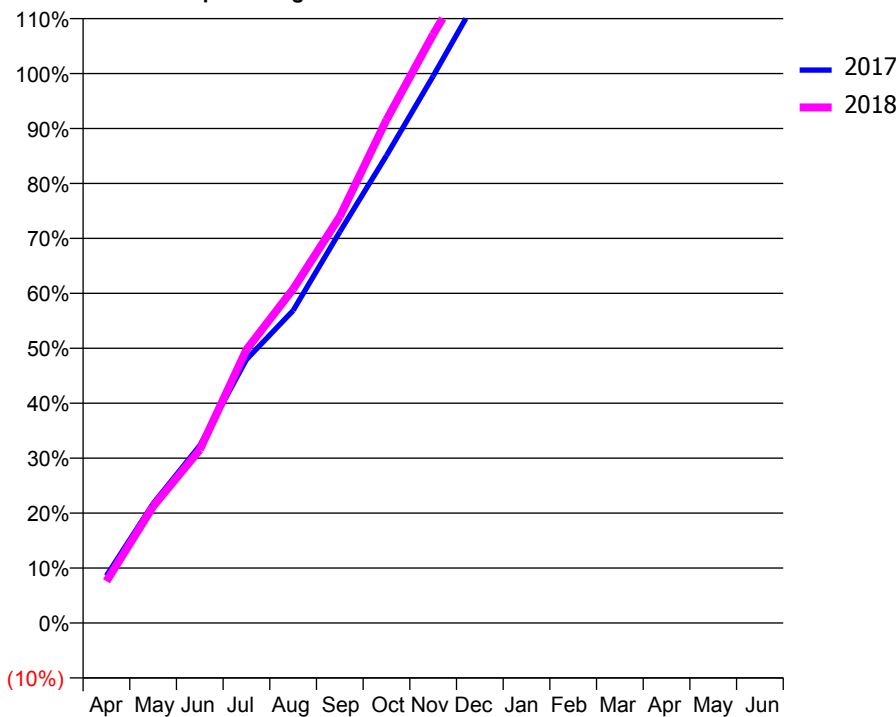
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 10,282 | |
| Quarter ending June 2017 | 10,411 | → |
| Quarter ending September 2017 | 10,413 | → |
| Quarter ending December 2017 | 10,463 | → |
| Quarter ending March 2018 | 10,543 | → |
| Variance since March 2017 | 2.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,281 | 1,133 |
| May | 3,234 | 3,156 |
| June | 4,802 | 4,693 |
| July | 7,136 | 7,400 |
| August | 8,459 | 9,039 |
| September | 10,589 | 11,006 |
| October | 12,656 | 13,623 |
| November | 14,805 | 15,937 |
| December | 17,026 | 18,042 |
| January | 19,029 | 19,662 |
| February | 21,633 | 22,012 |
| March | 24,429 | 24,734 |
| April | 25,334 | 25,716 |
| May | 25,344 | 25,704 |
| June | 25,348 | 25,694 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 268 | 3,113 | 8.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,851 | 11,841 | 15.6% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,104 | 3,113 | 67.6% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,533 | 11,841 | 46.7% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,525 | 14,825 | 10.3% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 67 | 14,825 | 0.5% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 61 | 14,825 | 0.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

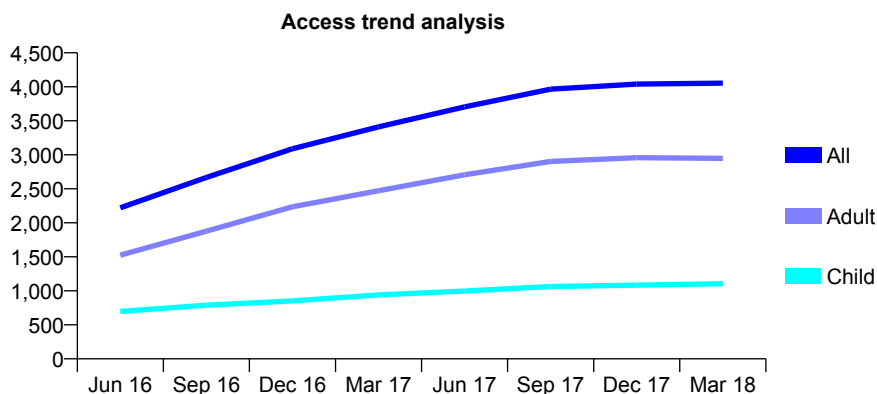
Q49 - Vital Signs At a Glance Contract Report for 185590/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | The Grange Dental Centre |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,288 |
| Carry forward general activity (UDA) | -122 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £158,106.85 |

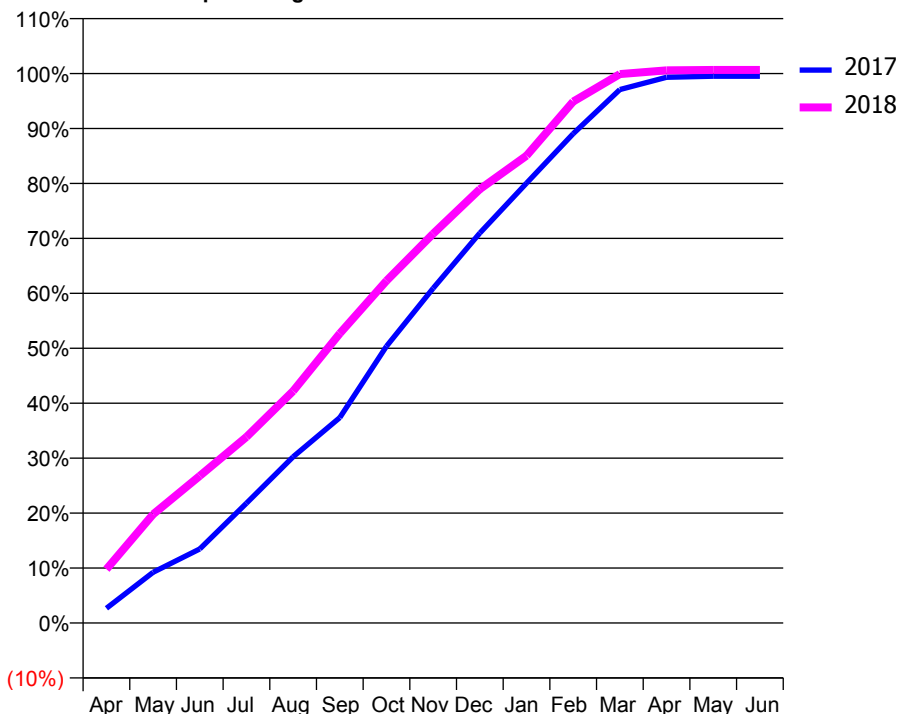
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 3,411 | |
| Quarter ending June 2017 | 3,704 | ↑ |
| Quarter ending September 2017 | 3,966 | ↑ |
| Quarter ending December 2017 | 4,041 | → |
| Quarter ending March 2018 | 4,053 | → |
| Variance since March 2017 | 18.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 195 | 714 |
| May | 672 | 1,442 |
| June | 982 | 1,951 |
| July | 1,589 | 2,468 |
| August | 2,204 | 3,076 |
| September | 2,724 | 3,840 |
| October | 3,671 | 4,540 |
| November | 4,439 | 5,163 |
| December | 5,172 | 5,754 |
| January | 5,834 | 6,197 |
| February | 6,490 | 6,917 |
| March | 7,074 | 7,280 |
| April | 7,238 | 7,330 |
| May | 7,252 | 7,336 |
| June | 7,253 | 7,336 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 154 | 1,708 | 9.0% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 556 | 3,630 | 15.3% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,042 | 1,708 | 61.0% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,606 | 3,630 | 44.2% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 400 | 4,274 | 9.4% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 52 | 4,274 | 1.2% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 34 | 4,274 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

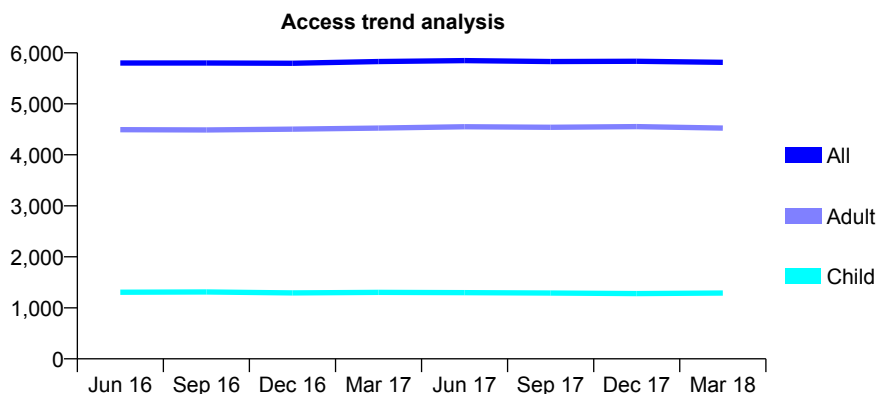
Q49 - Vital Signs At a Glance Contract Report for 185957/0001 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | T. S. Lalli Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,428 |
| Carry forward general activity (UDA) | -268 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £383,603.87 |

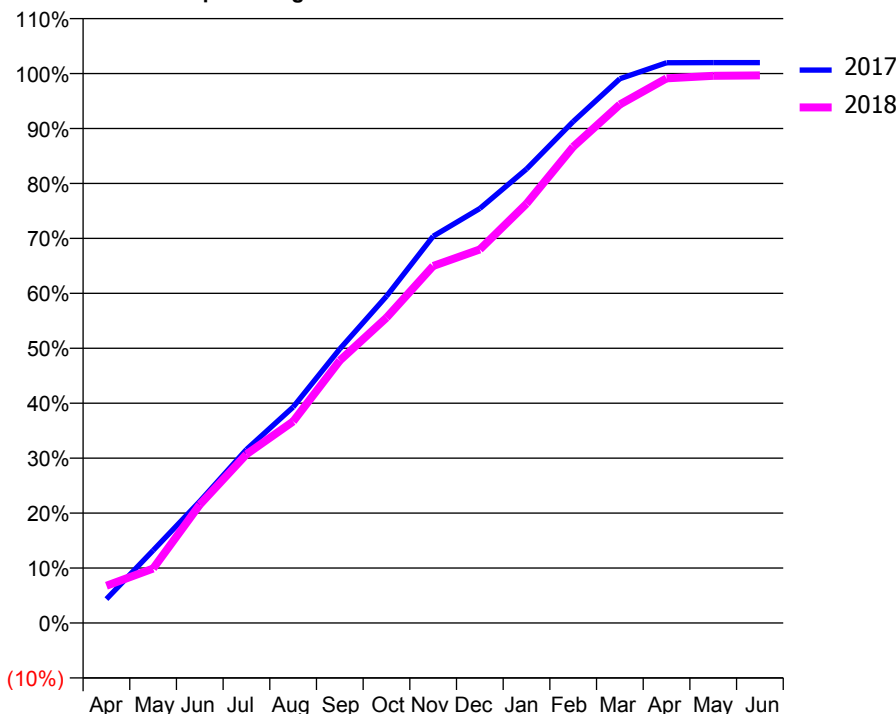
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,829 | |
| Quarter ending June 2017 | 5,847 | → |
| Quarter ending September 2017 | 5,830 | → |
| Quarter ending December 2017 | 5,833 | → |
| Quarter ending March 2018 | 5,813 | → |
| Variance since March 2017 | (0.3%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 585 | 911 |
| May | 1,775 | 1,330 |
| June | 2,973 | 2,893 |
| July | 4,239 | 4,125 |
| August | 5,277 | 4,925 |
| September | 6,699 | 6,416 |
| October | 7,985 | 7,461 |
| November | 9,451 | 8,725 |
| December | 10,129 | 9,128 |
| January | 11,092 | 10,246 |
| February | 12,254 | 11,638 |
| March | 13,300 | 12,670 |
| April | 13,691 | 13,309 |
| May | 13,694 | 13,371 |
| June | 13,696 | 13,382 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 62 | 1,520 | 4.1% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 550 | 5,424 | 10.1% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 780 | 1,520 | 51.3% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,644 | 5,424 | 48.7% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 420 | 6,958 | 6.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 19 | 6,958 | 0.3% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 26 | 6,958 | 0.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 43 | 47 | 91.5% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 44 | 47 | 93.6% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

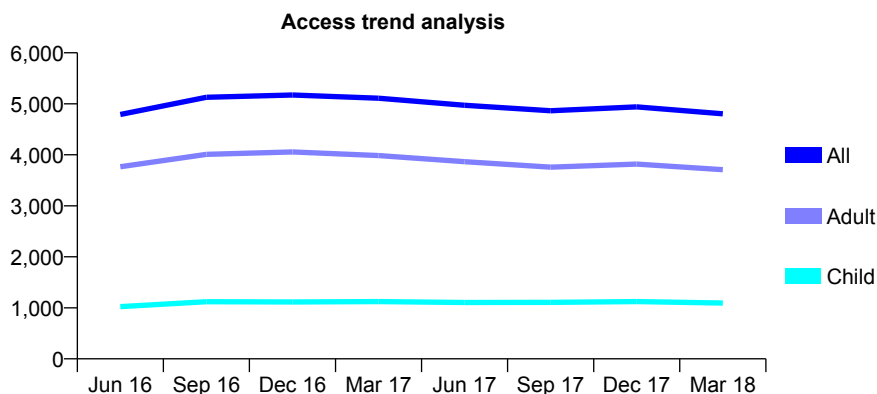
Q49 - Vital Signs At a Glance Contract Report for 186481/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Bensham and Sunnyside Dental Practices |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 12/07/2013 |
| Contract end date | |

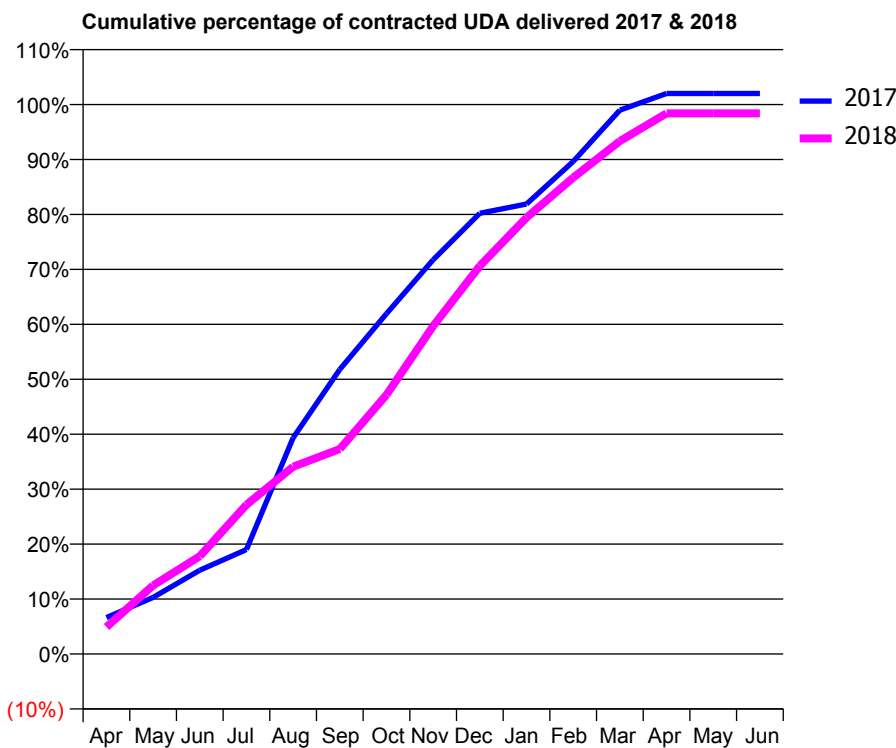
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 17,310 |
| Carry forward general activity (UDA) | -366 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £414,358.66 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,109 | |
| Quarter ending June 2017 | 4,970 | ↓ |
| Quarter ending September 2017 | 4,865 | ↓ |
| Quarter ending December 2017 | 4,941 | → |
| Quarter ending March 2018 | 4,803 | ↓ |
| Variance since March 2017 | (6.0%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,213 | 852 |
| May | 1,884 | 2,162 |
| June | 2,792 | 3,083 |
| July | 3,479 | 4,701 |
| August | 7,204 | 5,901 |
| September | 9,485 | 6,458 |
| October | 11,340 | 8,164 |
| November | 13,137 | 10,332 |
| December | 14,687 | 12,225 |
| January | 14,993 | 13,748 |
| February | 16,410 | 15,006 |
| March | 18,122 | 16,159 |
| April | 18,678 | 17,033 |
| May | 18,677 | 17,033 |
| June | 18,677 | 17,030 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 115 | 1,374 | 8.4% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 673 | 4,295 | 15.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 664 | 1,374 | 48.3% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,804 | 4,295 | 42.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 558 | 5,762 | 9.7% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 26 | 5,762 | 0.5% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 97 | 5,762 | 1.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

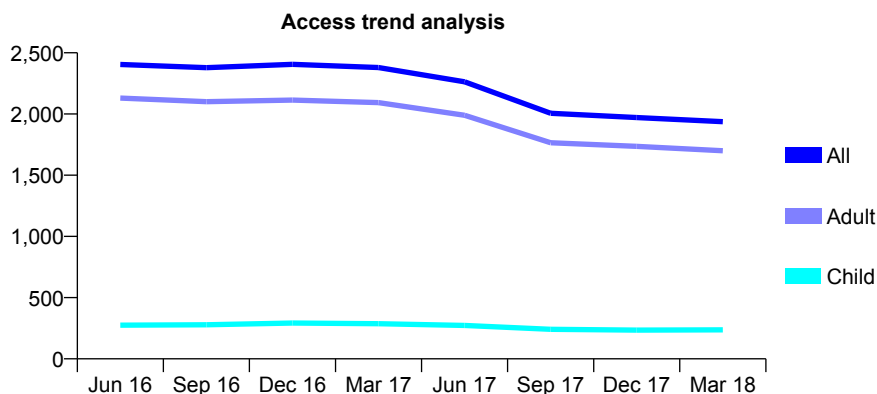
Q49 - Vital Signs At a Glance Contract Report for 187879/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Newcastle Dental Care Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £427,515.30 |

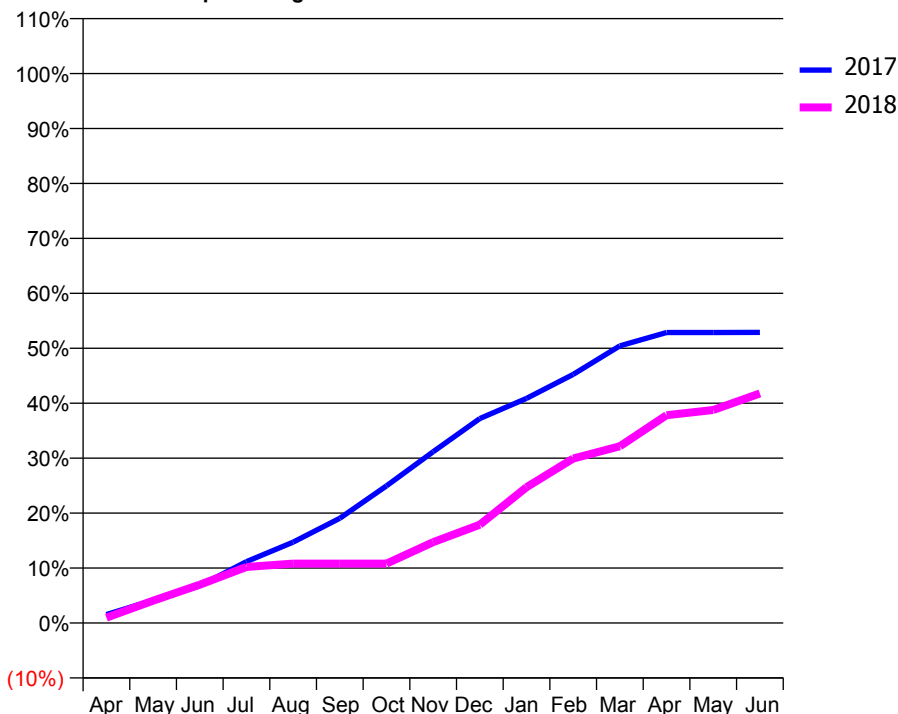
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 2,380 | |
| Quarter ending June 2017 | 2,263 | ↓ |
| Quarter ending September 2017 | 2,006 | ↓ |
| Quarter ending December 2017 | 1,971 | ↓ |
| Quarter ending March 2018 | 1,937 | ↓ |
| Variance since March 2017 | (18.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 217 | 139 |
| May | 584 | 568 |
| June | 949 | 975 |
| July | 1,564 | 1,429 |
| August | 2,059 | 1,512 |
| September | 2,667 | 1,512 |
| October | 3,495 | 1,512 |
| November | 4,363 | 2,061 |
| December | 5,209 | 2,504 |
| January | 5,724 | 3,462 |
| February | 6,334 | 4,190 |
| March | 7,060 | 4,502 |
| April | 7,402 | 5,293 |
| May | 7,402 | 5,427 |
| June | 7,403 | 5,847 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 7 | 181 | 3.9% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 113 | 1,500 | 7.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 67 | 181 | 37.0% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 675 | 1,500 | 45.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 117 | 1,934 | 6.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 22 | 1,934 | 1.1% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 1,934 | 0.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

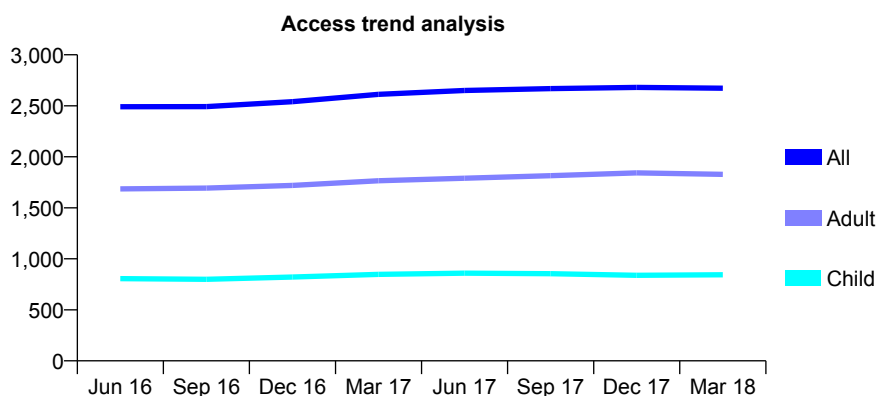
Q49 - Vital Signs At a Glance Contract Report for 193372/0001 - Year end March 2018

| | |
|----------------------|---|
| Name or company name | Alistair Bartlett Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2012 |
| Contract end date | |

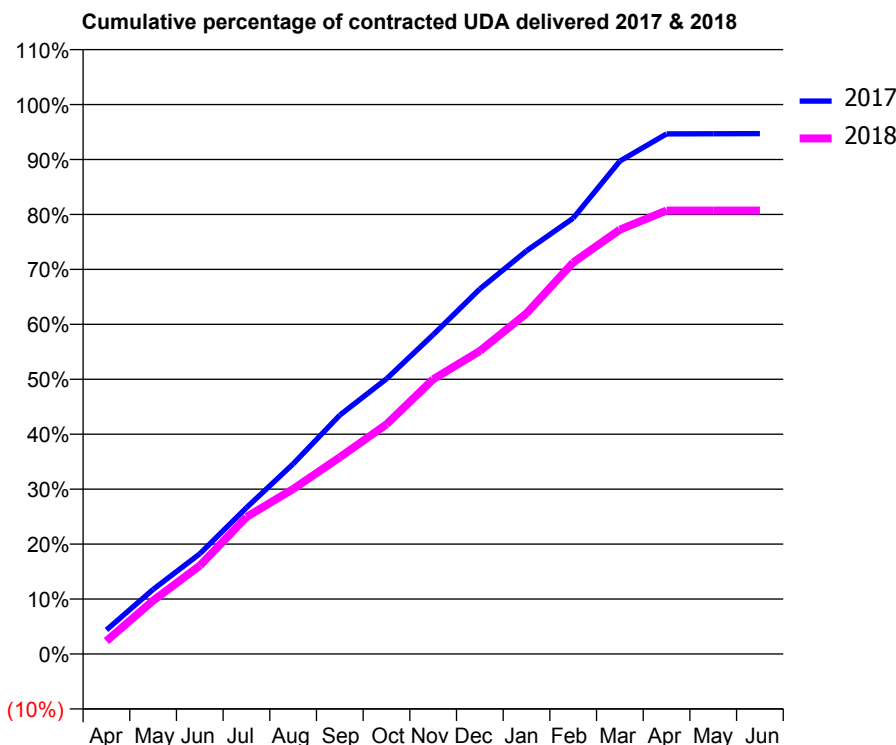
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,887 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £202,359.90 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,613 | |
| Quarter ending June 2017 | 2,650 | → |
| Quarter ending September 2017 | 2,669 | → |
| Quarter ending December 2017 | 2,681 | → |
| Quarter ending March 2018 | 2,672 | → |
| Variance since March 2017 | 2.3% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 346 | 186 |
| May | 927 | 767 |
| June | 1,438 | 1,267 |
| July | 2,100 | 1,967 |
| August | 2,728 | 2,369 |
| September | 3,429 | 2,823 |
| October | 3,949 | 3,297 |
| November | 4,582 | 3,943 |
| December | 5,240 | 4,350 |
| January | 5,786 | 4,890 |
| February | 6,256 | 5,621 |
| March | 7,075 | 6,091 |
| April | 7,465 | 6,365 |
| May | 7,468 | 6,365 |
| June | 7,469 | 6,365 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 58 | 1,028 | 5.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 302 | 2,233 | 13.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 595 | 1,028 | 57.9% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,211 | 2,233 | 54.2% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 291 | 3,222 | 9.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 21 | 3,222 | 0.7% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 3,222 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

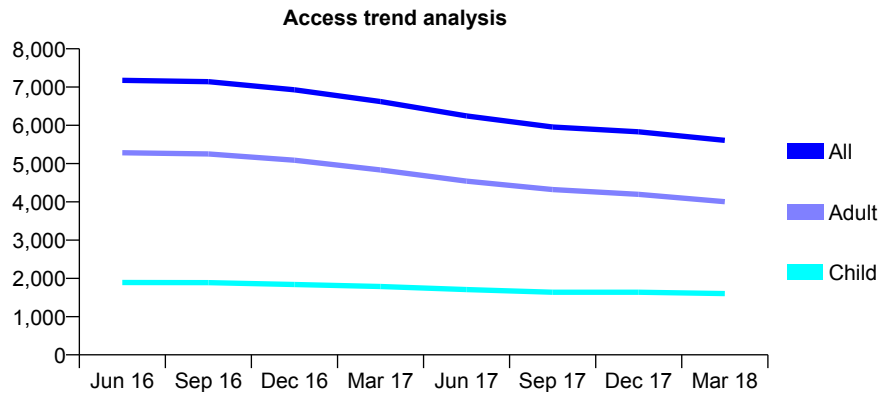
Q49 - Vital Signs At a Glance Contract Report for 193372/0002 - Year end March 2018

| | |
|----------------------|---|
| Name or company name | Alistair Bartlett Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,902 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £526,914.73 |

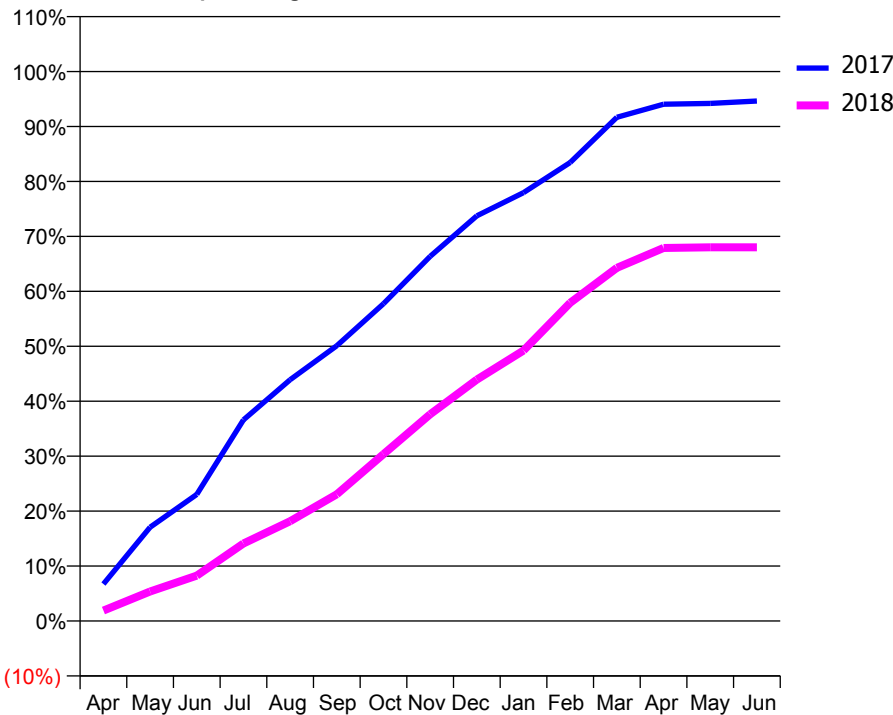
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 6,620 | |
| Quarter ending June 2017 | 6,246 | ↓ |
| Quarter ending September 2017 | 5,957 | ↓ |
| Quarter ending December 2017 | 5,830 | ↓ |
| Quarter ending March 2018 | 5,606 | ↓ |
| Variance since March 2017 | (15.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,280 | 436 |
| May | 3,245 | 1,229 |
| June | 4,378 | 1,890 |
| July | 6,954 | 3,232 |
| August | 8,342 | 4,161 |
| September | 9,517 | 5,283 |
| October | 10,970 | 6,956 |
| November | 12,606 | 8,616 |
| December | 14,011 | 10,064 |
| January | 14,814 | 11,272 |
| February | 15,853 | 13,263 |
| March | 17,416 | 14,722 |
| April | 17,868 | 15,548 |
| May | 17,895 | 15,573 |
| June | 17,978 | 15,574 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 180 | 2,350 | 7.7% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 573 | 4,878 | 11.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,330 | 2,350 | 56.6% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,623 | 4,878 | 53.8% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 444 | 7,287 | 6.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 116 | 7,287 | 1.6% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 38 | 7,287 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

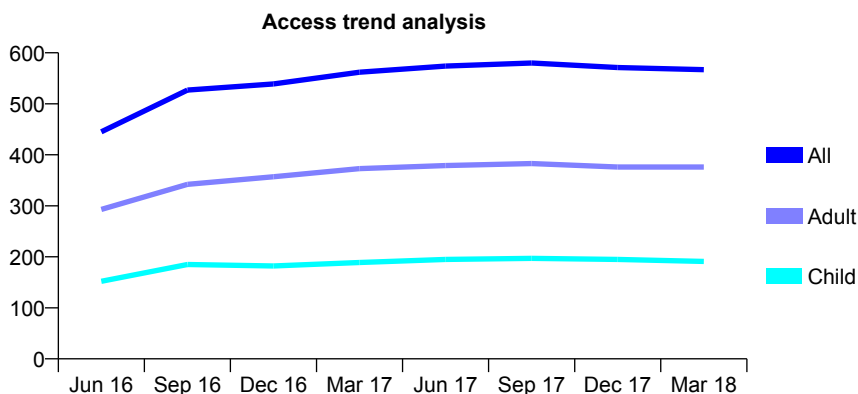
Q49 - Vital Signs At a Glance Contract Report for 194948/0001 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Wessington Way Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2015 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,400 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £59,632.55 |

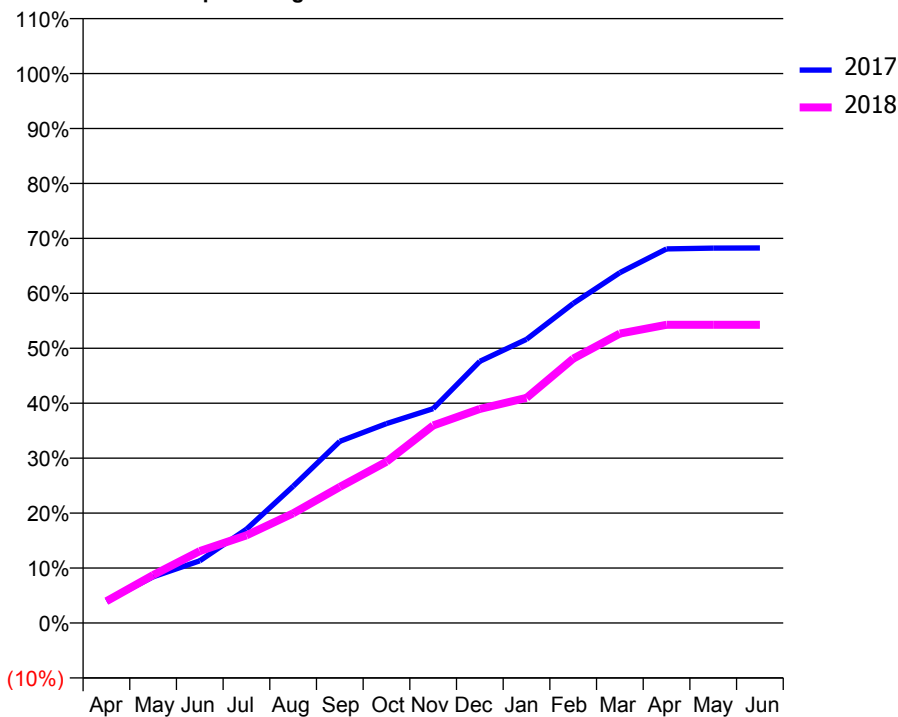
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 562 | |
| Quarter ending June 2017 | 574 | ↑ |
| Quarter ending September 2017 | 580 | → |
| Quarter ending December 2017 | 571 | ↓ |
| Quarter ending March 2018 | 567 | → |
| Variance since March 2017 | 0.9% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 96 | 95 |
| May | 202 | 210 |
| June | 272 | 314 |
| July | 410 | 383 |
| August | 597 | 479 |
| September | 794 | 594 |
| October | 871 | 704 |
| November | 936 | 863 |
| December | 1,143 | 935 |
| January | 1,239 | 983 |
| February | 1,396 | 1,155 |
| March | 1,530 | 1,264 |
| April | 1,634 | 1,302 |
| May | 1,637 | 1,302 |
| June | 1,638 | 1,302 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 17 | 315 | 5.4% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 68 | 597 | 11.4% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 213 | 315 | 67.6% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 428 | 597 | 71.7% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 72 | 878 | 8.2% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 878 | 0.3% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 4 | 878 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

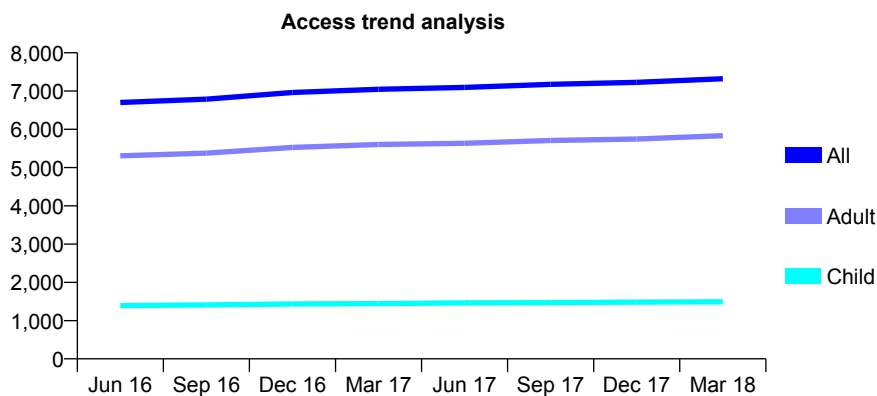
Q49 - Vital Signs At a Glance Contract Report for 196851/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Low Fell Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 25,488 |
| Carry forward general activity (UDA) | -39 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £745,684.08 |

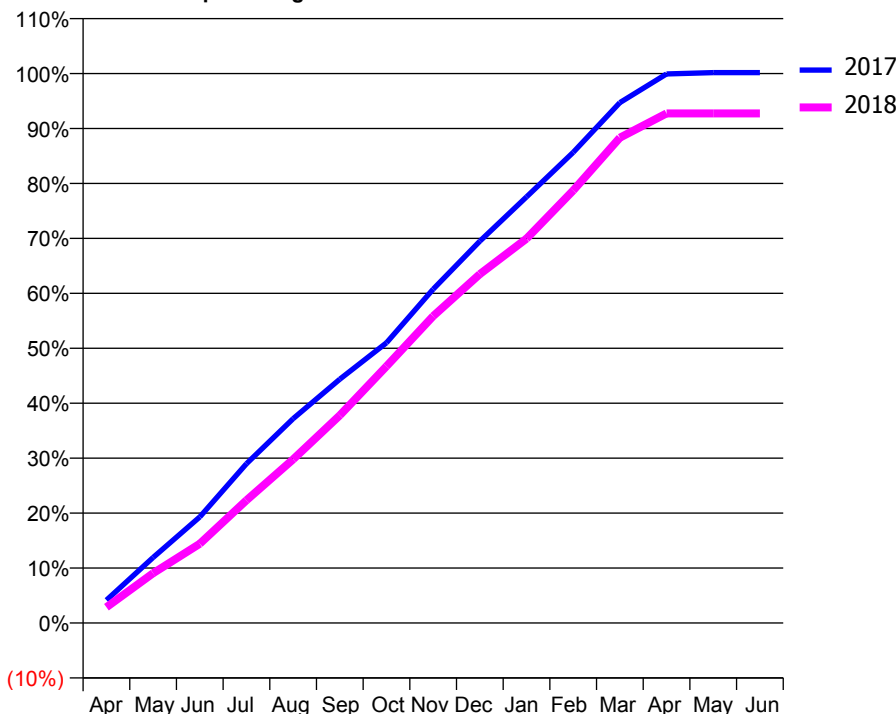
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,048 | |
| Quarter ending June 2017 | 7,097 | → |
| Quarter ending September 2017 | 7,175 | → |
| Quarter ending December 2017 | 7,228 | → |
| Quarter ending March 2018 | 7,322 | → |
| Variance since March 2017 | 3.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,063 | 731 |
| May | 3,040 | 2,308 |
| June | 4,920 | 3,680 |
| July | 7,391 | 5,693 |
| August | 9,481 | 7,594 |
| September | 11,308 | 9,635 |
| October | 13,000 | 11,912 |
| November | 15,483 | 14,238 |
| December | 17,714 | 16,182 |
| January | 19,766 | 17,826 |
| February | 21,828 | 20,060 |
| March | 24,135 | 22,511 |
| April | 25,468 | 23,636 |
| May | 25,526 | 23,637 |
| June | 25,527 | 23,638 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 118 | 2,399 | 4.9% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,105 | 8,907 | 12.4% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,656 | 2,399 | 69.0% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,478 | 8,907 | 61.5% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 818 | 11,201 | 7.3% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 82 | 11,201 | 0.7% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 177 | 11,201 | 1.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

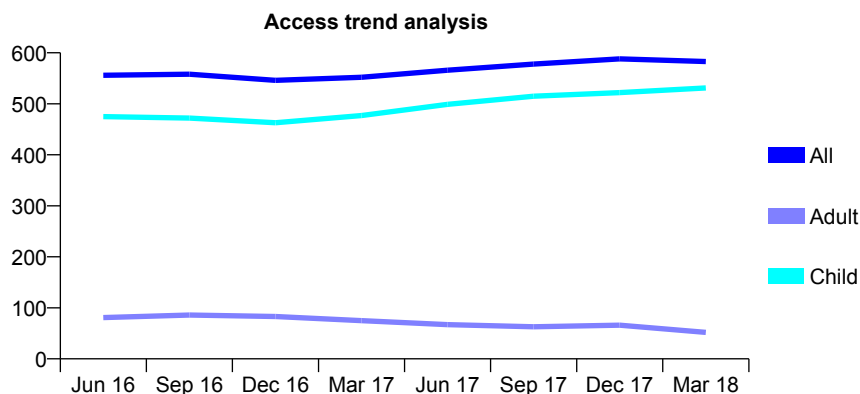
Q49 - Vital Signs At a Glance Contract Report for 203947/0001 - Year end March 2018

| | |
|----------------------|-------------------------------------|
| Name or company name | Campbell and Wilson Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2012 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,839 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £43,980.74 |

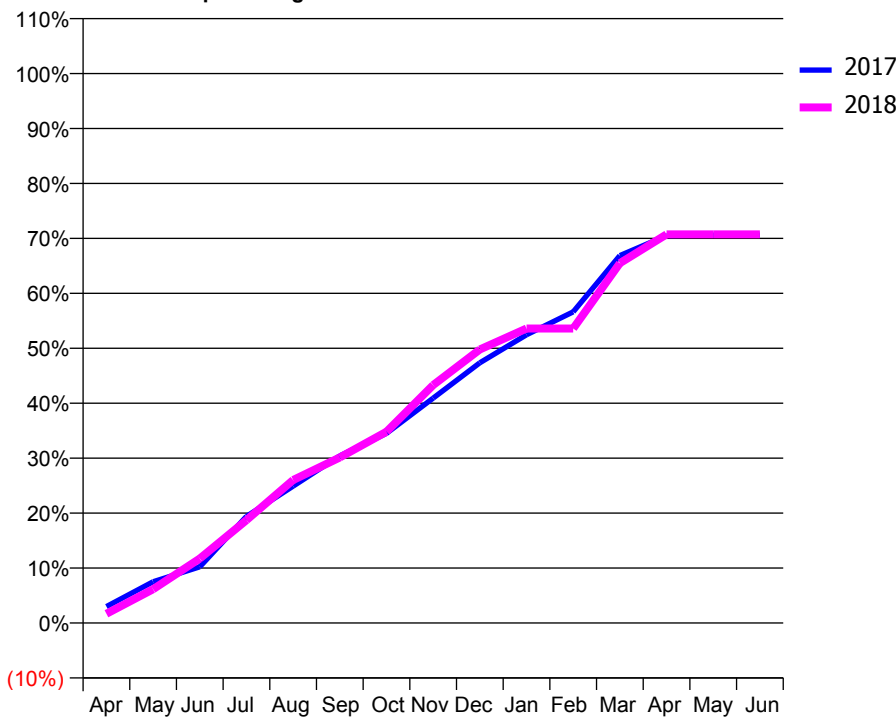
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 552 | |
| Quarter ending June 2017 | 566 | ↑ |
| Quarter ending September 2017 | 578 | ↑ |
| Quarter ending December 2017 | 588 | → |
| Quarter ending March 2018 | 583 | → |
| Variance since March 2017 | 5.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 55 | 31 |
| May | 138 | 113 |
| June | 188 | 216 |
| July | 357 | 344 |
| August | 458 | 479 |
| September | 559 | 554 |
| October | 635 | 640 |
| November | 753 | 796 |
| December | 871 | 915 |
| January | 965 | 985 |
| February | 1,041 | 985 |
| March | 1,230 | 1,204 |
| April | 1,297 | 1,301 |
| May | 1,298 | 1,301 |
| June | 1,298 | 1,301 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 156 | 1,042 | 15.0% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 2 | 0.0% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 694 | 1,042 | 66.6% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 2 | 50.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 18 | 1,086 | 1.7% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,086 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,086 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

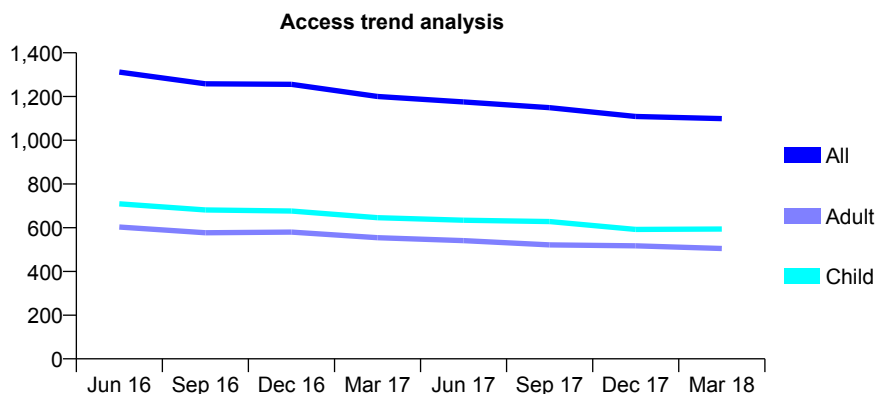
Q49 - Vital Signs At a Glance Contract Report for 209503/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MRS AE PASS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

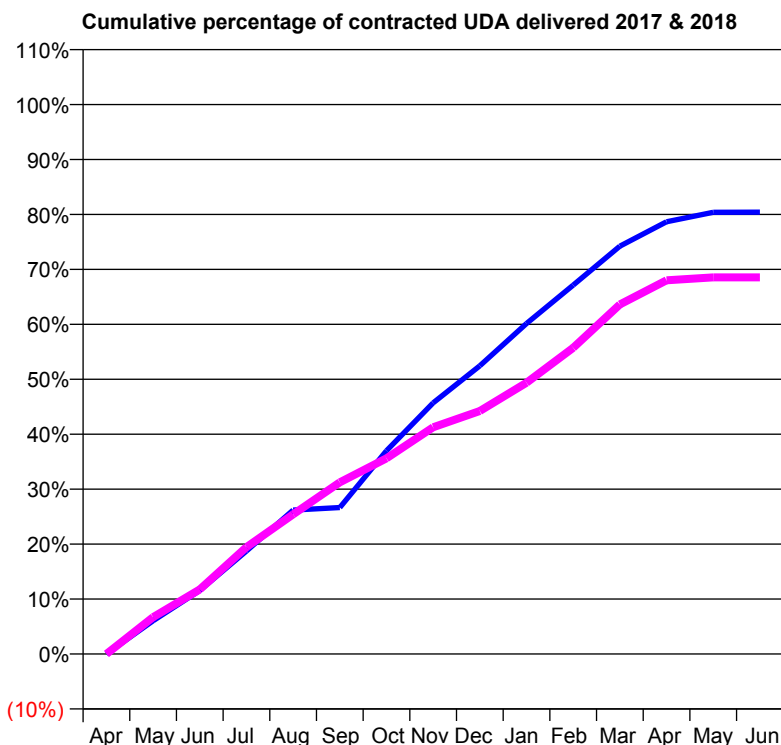
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,700 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £80,770.34 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,200 | |
| Quarter ending June 2017 | 1,175 | ↓ |
| Quarter ending September 2017 | 1,149 | ↓ |
| Quarter ending December 2017 | 1,109 | ↓ |
| Quarter ending March 2018 | 1,099 | → |
| Variance since March 2017 | (8.4%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 224 | 248 |
| June | 427 | 435 |
| July | 694 | 720 |
| August | 969 | 941 |
| September | 987 | 1,156 |
| October | 1,369 | 1,318 |
| November | 1,691 | 1,526 |
| December | 1,941 | 1,637 |
| January | 2,225 | 1,827 |
| February | 2,484 | 2,062 |
| March | 2,746 | 2,354 |
| April | 2,910 | 2,516 |
| May | 2,974 | 2,536 |
| June | 2,975 | 2,536 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 78 | 932 | 8.4% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 144 | 608 | 23.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 600 | 932 | 64.4% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 306 | 608 | 50.3% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 83 | 1,508 | 5.5% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 1,508 | 0.2% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,508 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

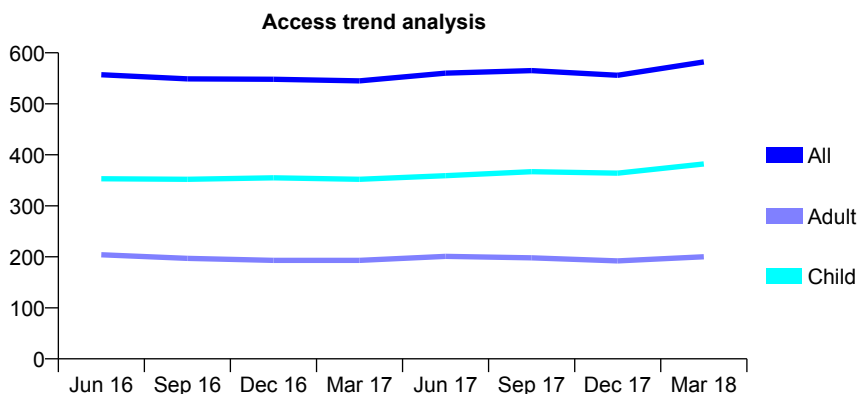
Q49 - Vital Signs At a Glance Contract Report for 213756/0002 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Lismore House Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 26/12/2012 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,300 |
| Carry forward general activity (UDA) | 23 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £31,091.36 |

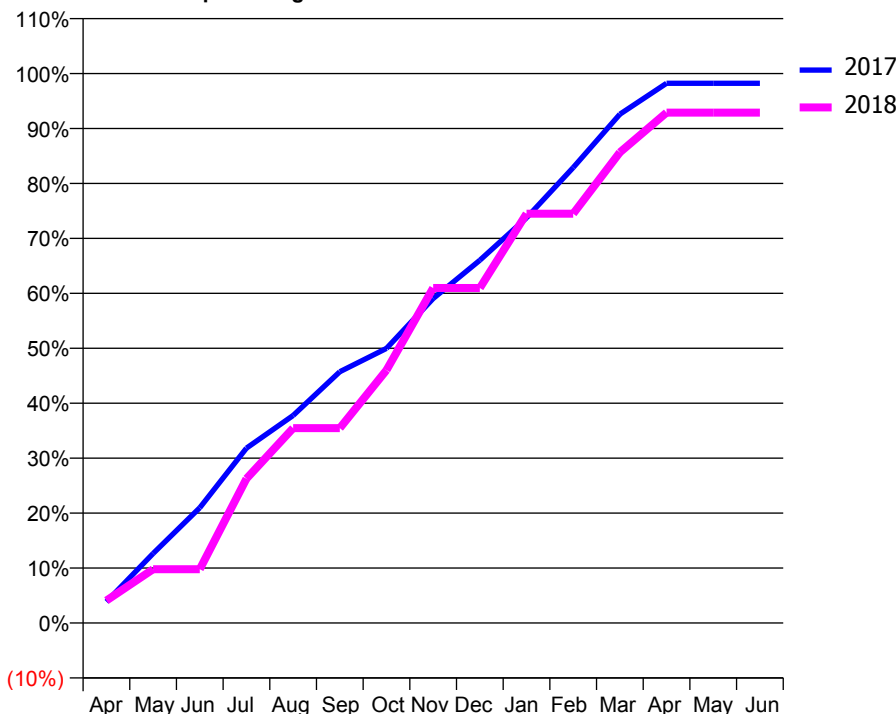
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 545 | |
| Quarter ending June 2017 | 560 | ↑ |
| Quarter ending September 2017 | 565 | → |
| Quarter ending December 2017 | 556 | ↓ |
| Quarter ending March 2018 | 582 | ↑ |
| Variance since March 2017 | 6.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 50 | 53 |
| May | 165 | 127 |
| June | 273 | 127 |
| July | 414 | 342 |
| August | 491 | 461 |
| September | 594 | 461 |
| October | 650 | 598 |
| November | 768 | 793 |
| December | 858 | 793 |
| January | 959 | 968 |
| February | 1,077 | 968 |
| March | 1,204 | 1,114 |
| April | 1,277 | 1,207 |
| May | 1,277 | 1,207 |
| June | 1,277 | 1,207 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 54 | 656 | 8.2% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 26 | 204 | 12.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 458 | 656 | 69.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 117 | 204 | 57.4% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 33 | 910 | 3.6% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 910 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 910 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

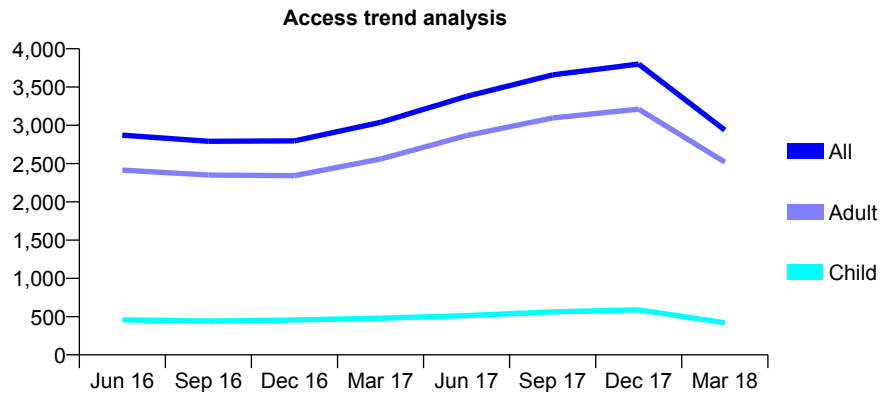
Q49 - Vital Signs At a Glance Contract Report for 214329/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Castlegate Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2018 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,700 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £240,726.72 |

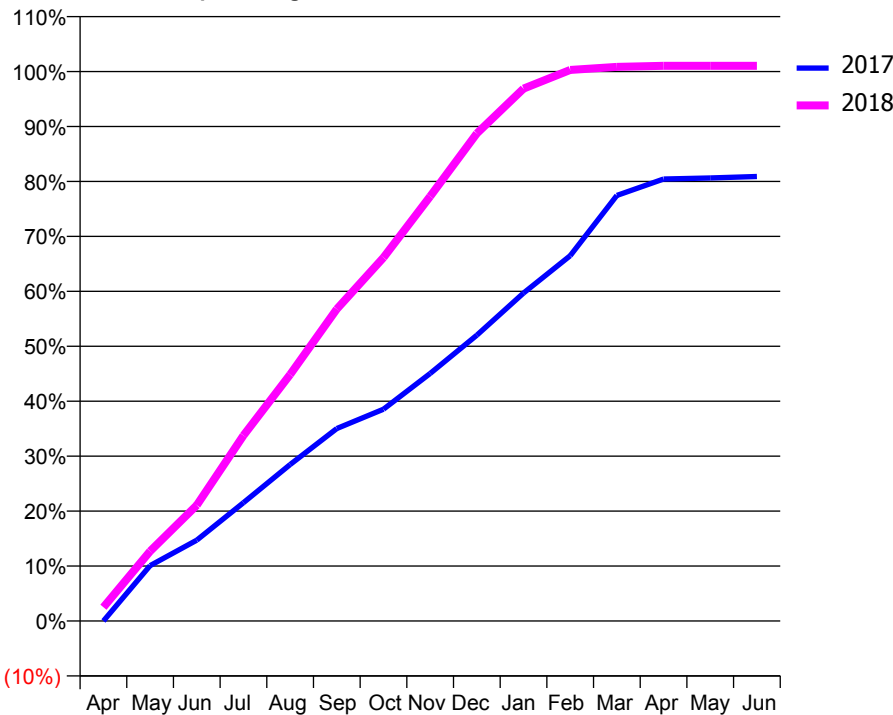
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,038 | |
| Quarter ending June 2017 | 3,379 | ↑ |
| Quarter ending September 2017 | 3,659 | ↑ |
| Quarter ending December 2017 | 3,801 | ↑ |
| Quarter ending March 2018 | 2,938 | ↓ |
| Variance since March 2017 | (3.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 0 | 268 |
| May | 1,079 | 1,360 |
| June | 1,575 | 2,254 |
| July | 2,303 | 3,613 |
| August | 3,047 | 4,800 |
| September | 3,748 | 6,075 |
| October | 4,125 | 7,078 |
| November | 4,821 | 8,270 |
| December | 5,565 | 9,495 |
| January | 6,386 | 10,366 |
| February | 7,114 | 10,730 |
| March | 8,286 | 10,791 |
| April | 8,606 | 10,810 |
| May | 8,627 | 10,811 |
| June | 8,654 | 10,811 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 23 | 653 | 3.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 292 | 3,562 | 8.2% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 275 | 653 | 42.1% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,611 | 3,562 | 45.2% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 289 | 4,080 | 7.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 29 | 4,080 | 0.7% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 29 | 4,080 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

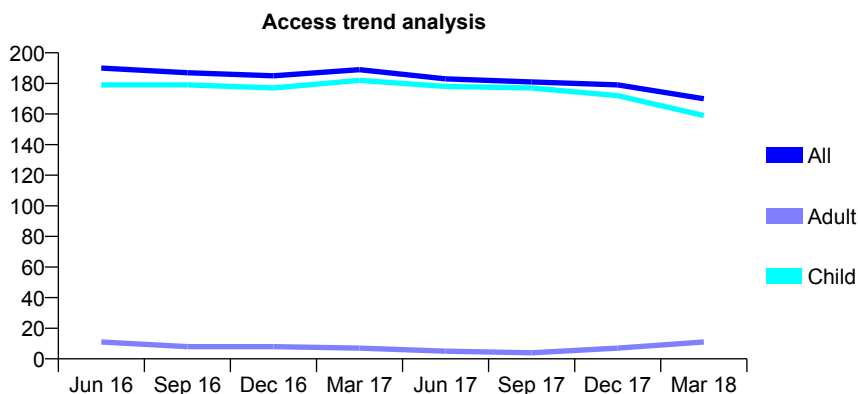
Q49 - Vital Signs At a Glance Contract Report for 214922/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MISS AL DAVIDSON |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 650 |
| Carry forward general activity (UDA) | 20 |
| 17/18 Contracted orthodontic activity (UOA) | 33 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £21,472.87 |

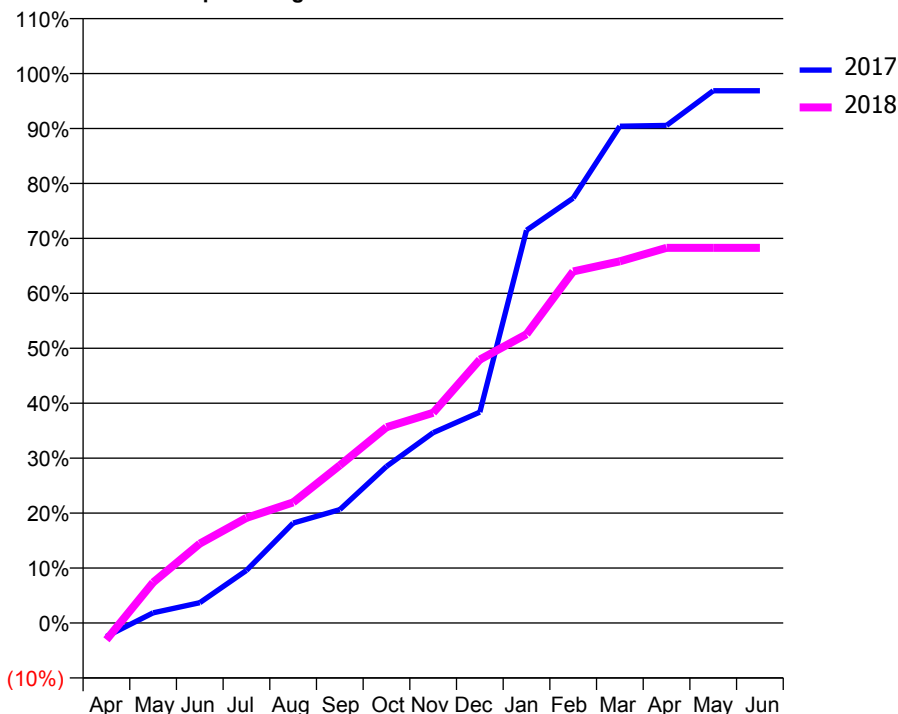
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 189 | |
| Quarter ending June 2017 | 183 | ↓ |
| Quarter ending September 2017 | 181 | ↓ |
| Quarter ending December 2017 | 179 | ↓ |
| Quarter ending March 2018 | 170 | ↓ |
| Variance since March 2017 | (10.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|------|------|
| April | -16 | -20 |
| May | 12 | 48 |
| June | 24 | 94 |
| July | 62 | 124 |
| August | 118 | 143 |
| September | 134 | 187 |
| October | 185 | 232 |
| November | 225 | 249 |
| December | 249 | 312 |
| January | 465 | 342 |
| February | 503 | 416 |
| March | 588 | 428 |
| April | 589 | 444 |
| May | 630 | 444 |
| June | 630 | 444 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 24 | 292 | 8.2% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 221 | 292 | 75.7% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 9 | 211 | 4.3% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 211 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 211 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

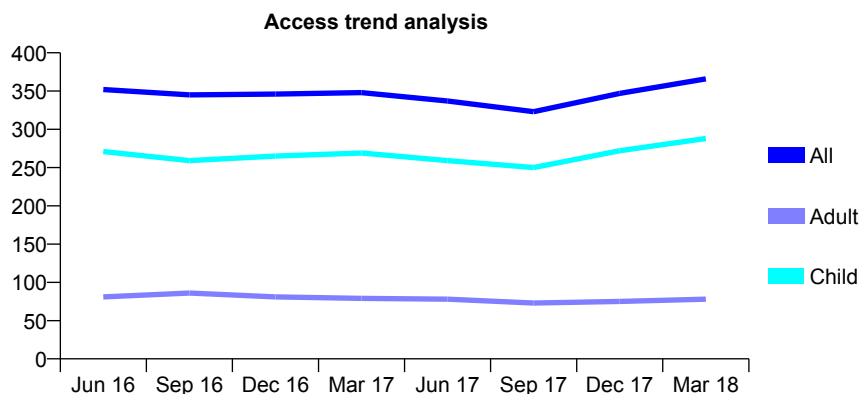
Q49 - Vital Signs At a Glance Contract Report for 215031/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR RJ GOVAN |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,100 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 442 |
| Carry forward orthodontic activity (UOA) | -25 |
| Baseline contract value | £47,366.92 |

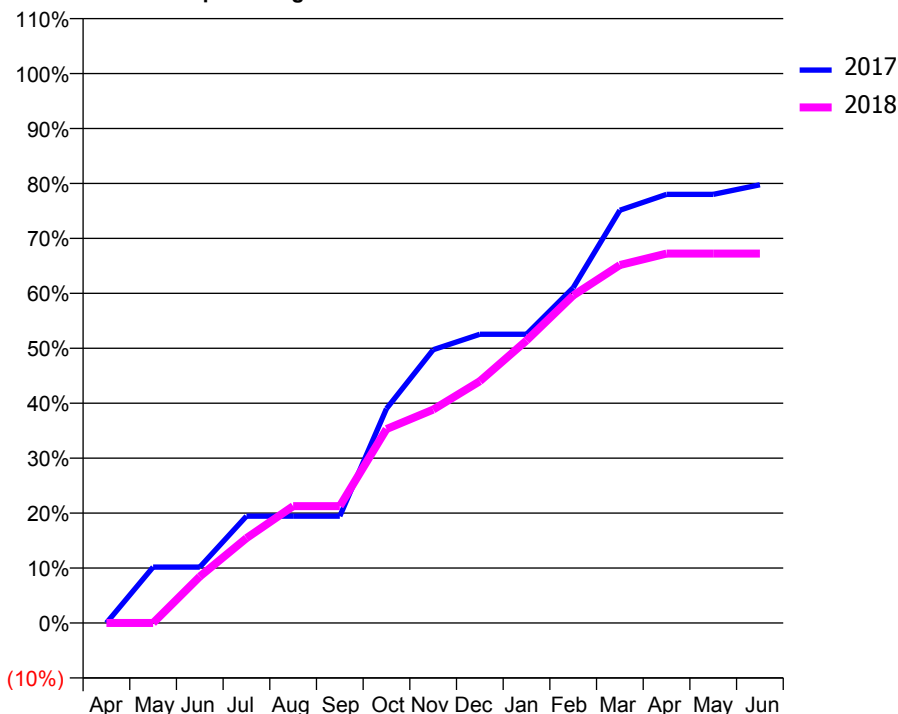
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 348 | |
| Quarter ending June 2017 | 337 | ↓ |
| Quarter ending September 2017 | 323 | ↓ |
| Quarter ending December 2017 | 347 | ↑ |
| Quarter ending March 2018 | 366 | ↑ |
| Variance since March 2017 | 5.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 112 | 0 |
| June | 112 | 93 |
| July | 214 | 170 |
| August | 214 | 234 |
| September | 214 | 234 |
| October | 429 | 388 |
| November | 547 | 427 |
| December | 578 | 484 |
| January | 578 | 565 |
| February | 671 | 656 |
| March | 826 | 717 |
| April | 858 | 740 |
| May | 858 | 740 |
| June | 877 | 740 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 55 | 480 | 11.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 7 | 55 | 12.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 290 | 480 | 60.4% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 36 | 55 | 65.5% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 3 | 471 | 0.6% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 471 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 471 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

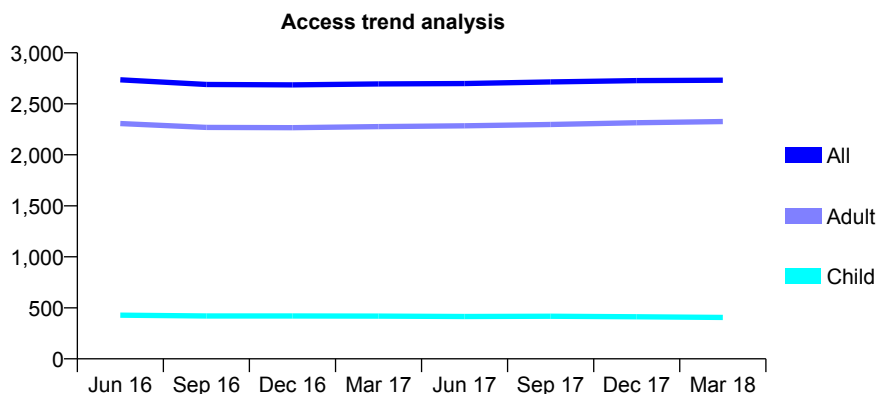
Q49 - Vital Signs At a Glance Contract Report for 218731/0001 - Year end March 2018

| | |
|----------------------|---|
| Name or company name | Mr S Harrison, Mr S Solaiman and Mr K Niç |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,954 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £203,035.38 |

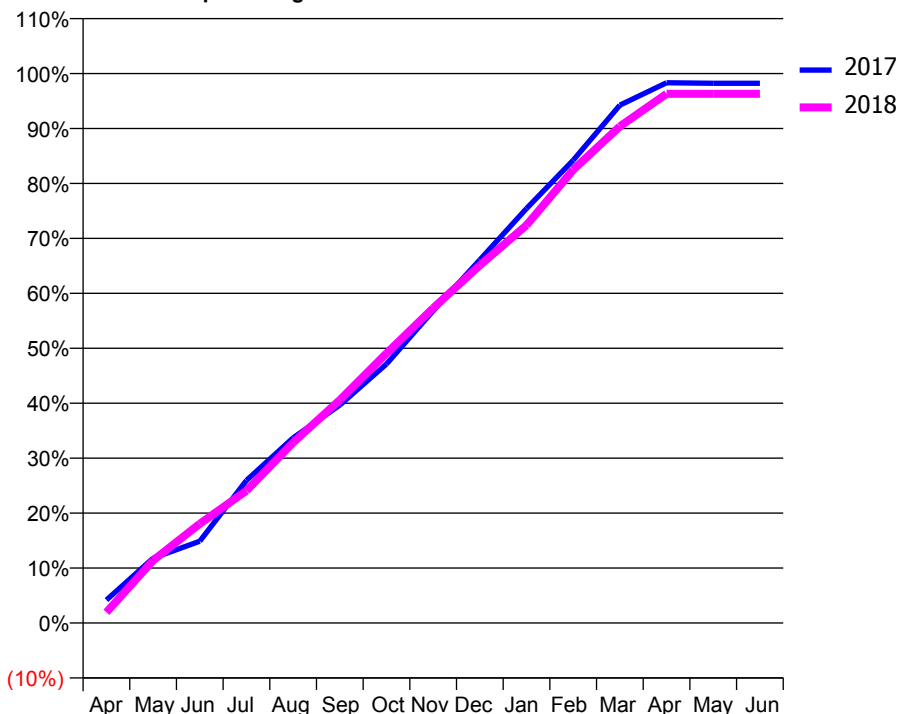
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,695 | |
| Quarter ending June 2017 | 2,699 | → |
| Quarter ending September 2017 | 2,714 | → |
| Quarter ending December 2017 | 2,728 | → |
| Quarter ending March 2018 | 2,732 | → |
| Variance since March 2017 | 1.4% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 375 | 174 |
| May | 1,056 | 1,021 |
| June | 1,333 | 1,618 |
| July | 2,323 | 2,157 |
| August | 3,017 | 2,942 |
| September | 3,552 | 3,634 |
| October | 4,220 | 4,396 |
| November | 5,089 | 5,132 |
| December | 5,917 | 5,828 |
| January | 6,755 | 6,483 |
| February | 7,540 | 7,385 |
| March | 8,439 | 8,092 |
| April | 8,804 | 8,624 |
| May | 8,795 | 8,624 |
| June | 8,795 | 8,624 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 88 | 707 | 12.4% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 426 | 3,808 | 11.2% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 438 | 707 | 62.0% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,689 | 3,808 | 70.6% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 38 | 4,590 | 0.8% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 11 | 4,590 | 0.2% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 27 | 4,590 | 0.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

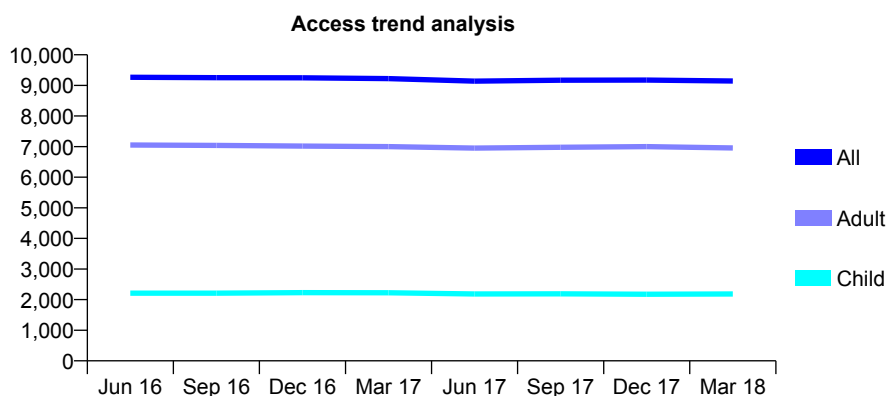
Q49 - Vital Signs At a Glance Contract Report for 219576/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR DJ WHITE |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 29,524 |
| Carry forward general activity (UDA) | -366 |
| 17/18 Contracted orthodontic activity (UOA) | 100 |
| Carry forward orthodontic activity (UOA) | 2 |
| Baseline contract value | £791,541.31 |

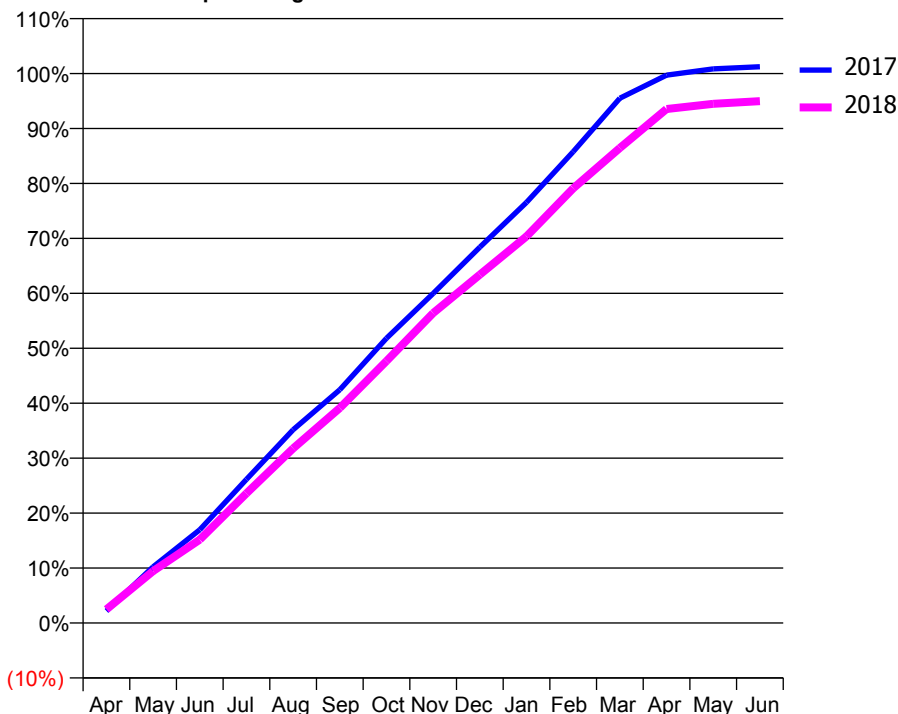
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 9,224 | |
| Quarter ending June 2017 | 9,138 | → |
| Quarter ending September 2017 | 9,169 | → |
| Quarter ending December 2017 | 9,174 | → |
| Quarter ending March 2018 | 9,143 | → |
| Variance since March 2017 | (0.9%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 654 | 735 |
| May | 3,057 | 2,789 |
| June | 5,074 | 4,480 |
| July | 7,817 | 6,968 |
| August | 10,520 | 9,379 |
| September | 12,694 | 11,554 |
| October | 15,495 | 14,078 |
| November | 17,937 | 16,651 |
| December | 20,451 | 18,720 |
| January | 22,891 | 20,775 |
| February | 25,649 | 23,350 |
| March | 28,562 | 25,526 |
| April | 29,818 | 27,616 |
| May | 30,159 | 27,898 |
| June | 30,270 | 28,035 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 325 | 2,774 | 11.7% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,155 | 9,675 | 22.3% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,165 | 2,774 | 42.0% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,258 | 9,675 | 44.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,675 | 12,702 | 13.2% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 416 | 12,702 | 3.3% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 294 | 12,702 | 2.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

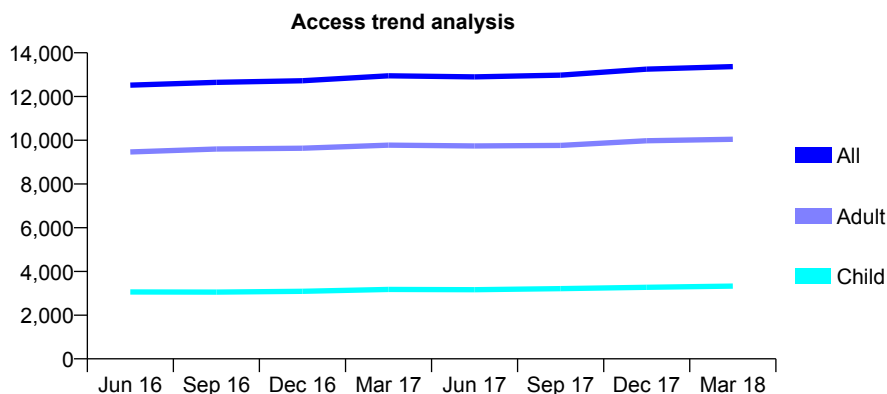
Q49 - Vital Signs At a Glance Contract Report for 220639/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR PG KILKER |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 32,937 |
| Carry forward general activity (UDA) | -99 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £896,237.41 |

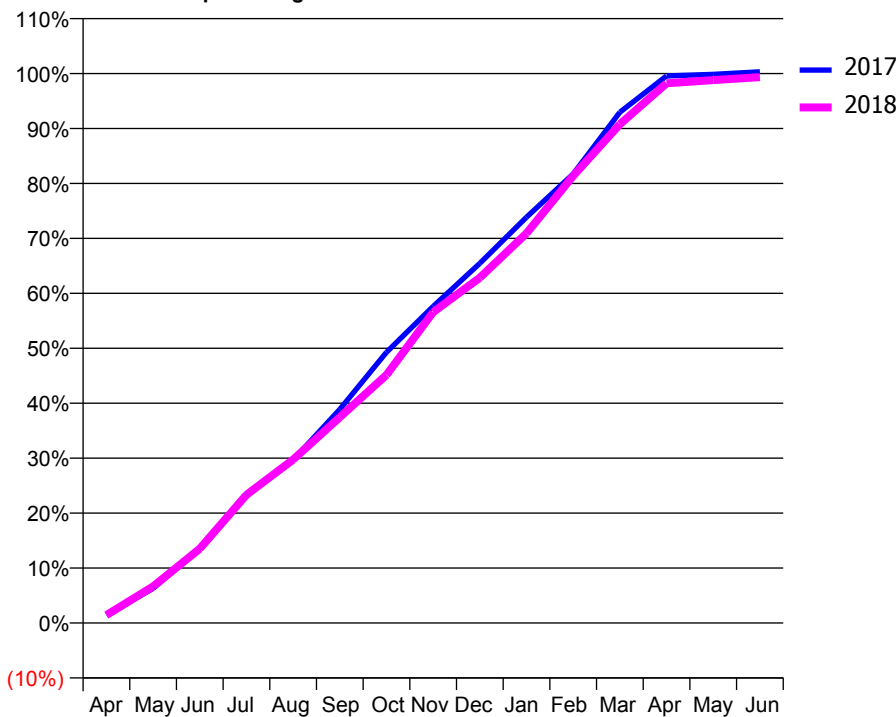
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 12,949 | |
| Quarter ending June 2017 | 12,899 | → |
| Quarter ending September 2017 | 12,979 | → |
| Quarter ending December 2017 | 13,250 | ↑ |
| Quarter ending March 2018 | 13,371 | → |
| Variance since March 2017 | 3.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 482 | 477 |
| May | 2,077 | 2,193 |
| June | 4,494 | 4,456 |
| July | 7,731 | 7,683 |
| August | 9,782 | 9,795 |
| September | 12,812 | 12,341 |
| October | 16,228 | 14,869 |
| November | 18,979 | 18,633 |
| December | 21,557 | 20,698 |
| January | 24,326 | 23,357 |
| February | 26,914 | 26,802 |
| March | 30,614 | 29,896 |
| April | 32,792 | 32,353 |
| May | 32,889 | 32,541 |
| June | 33,036 | 32,716 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 299 | 3,834 | 7.8% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,439 | 10,647 | 13.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,516 | 3,834 | 39.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,095 | 10,647 | 38.5% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,554 | 13,953 | 11.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 171 | 13,953 | 1.2% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 108 | 13,953 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | 92.3% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 13 | 61.5% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

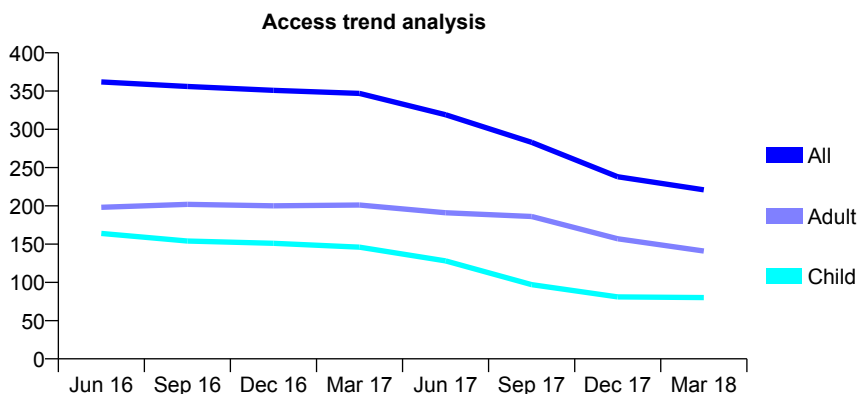
Q49 - Vital Signs At a Glance Contract Report for 224499/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR DS ROW |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,218 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £28,605.51 |

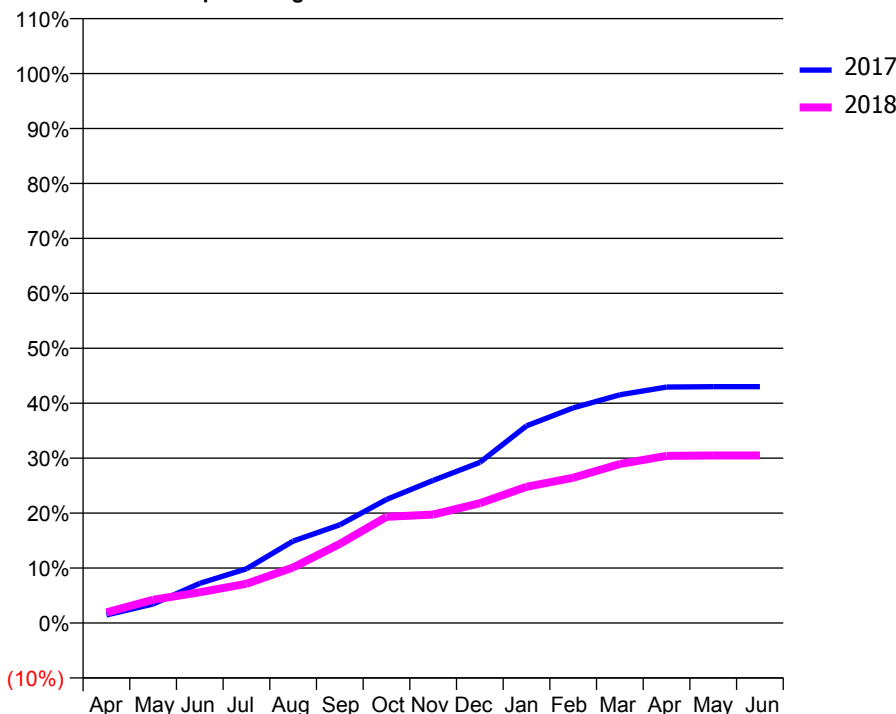
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 347 | |
| Quarter ending June 2017 | 319 | ↓ |
| Quarter ending September 2017 | 283 | ↓ |
| Quarter ending December 2017 | 238 | ↓ |
| Quarter ending March 2018 | 221 | ↓ |
| Variance since March 2017 | (36.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 18 | 23 |
| May | 42 | 52 |
| June | 88 | 68 |
| July | 120 | 87 |
| August | 182 | 123 |
| September | 218 | 175 |
| October | 274 | 235 |
| November | 316 | 240 |
| December | 356 | 266 |
| January | 437 | 302 |
| February | 477 | 322 |
| March | 506 | 352 |
| April | 523 | 370 |
| May | 524 | 371 |
| June | 524 | 371 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 109 | 0.9% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 5 | 154 | 3.2% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 51 | 109 | 46.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 87 | 154 | 56.5% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 13 | 253 | 5.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 253 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 253 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

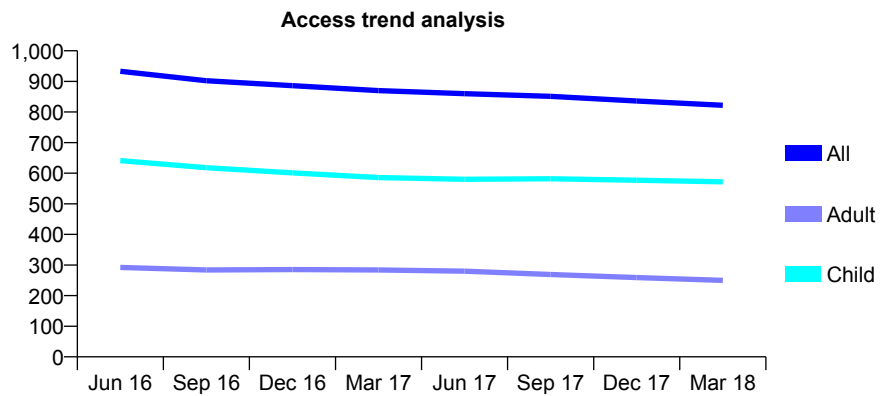
Q49 - Vital Signs At a Glance Contract Report for 229261/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR JH SIMPSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,017 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £69,813.98 |

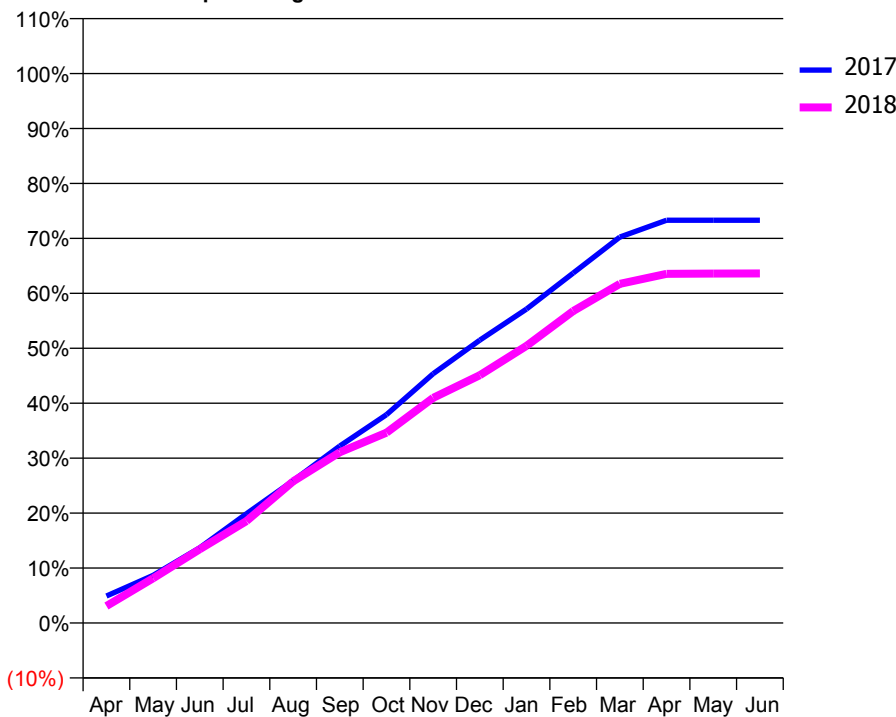
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 870 | |
| Quarter ending June 2017 | 860 | ↓ |
| Quarter ending September 2017 | 851 | ↓ |
| Quarter ending December 2017 | 836 | ↓ |
| Quarter ending March 2018 | 822 | ↓ |
| Variance since March 2017 | (5.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 148 | 93 |
| May | 261 | 246 |
| June | 414 | 405 |
| July | 600 | 560 |
| August | 782 | 778 |
| September | 972 | 938 |
| October | 1,144 | 1,045 |
| November | 1,368 | 1,236 |
| December | 1,553 | 1,361 |
| January | 1,724 | 1,522 |
| February | 1,922 | 1,713 |
| March | 2,119 | 1,862 |
| April | 2,211 | 1,917 |
| May | 2,211 | 1,918 |
| June | 2,211 | 1,919 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 265 | 1,300 | 20.4% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 28 | 256 | 10.9% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 843 | 1,300 | 64.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 184 | 256 | 71.9% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 31 | 1,535 | 2.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,535 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 1,535 | 0.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

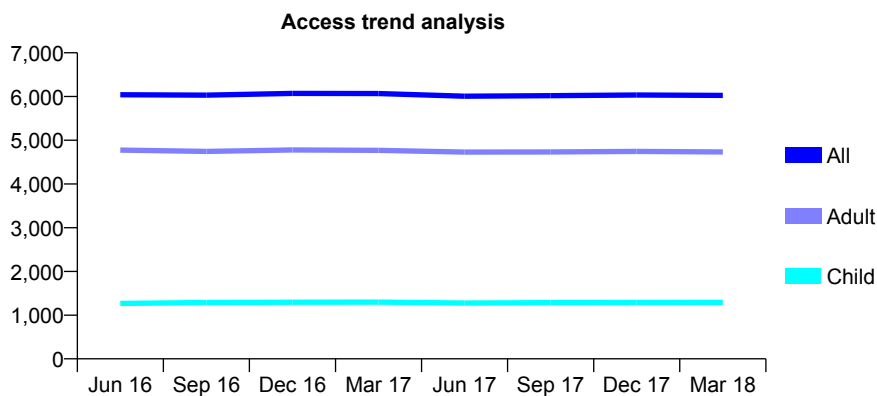
Q49 - Vital Signs At a Glance Contract Report for 230618/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | MR AP BROUGHTON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,660 |
| Carry forward general activity (UDA) | 43 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £547,158.41 |

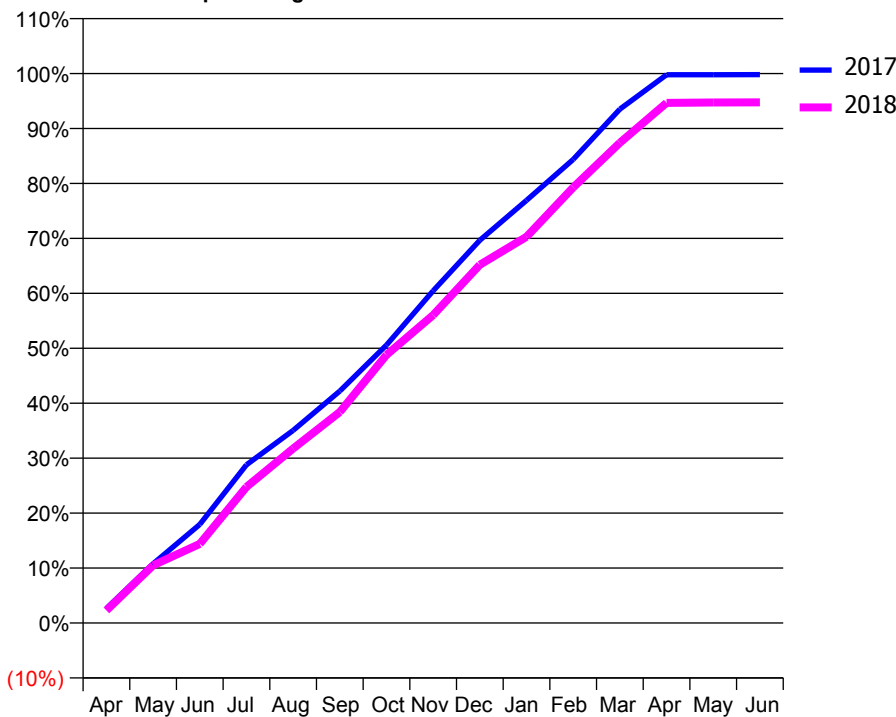
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,067 | |
| Quarter ending June 2017 | 6,006 | ↓ |
| Quarter ending September 2017 | 6,018 | → |
| Quarter ending December 2017 | 6,035 | → |
| Quarter ending March 2018 | 6,025 | → |
| Variance since March 2017 | (0.7%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 549 | 472 |
| May | 2,227 | 2,169 |
| June | 3,708 | 2,975 |
| July | 5,948 | 5,115 |
| August | 7,240 | 6,560 |
| September | 8,722 | 7,932 |
| October | 10,448 | 10,080 |
| November | 12,492 | 11,580 |
| December | 14,390 | 13,471 |
| January | 15,891 | 14,519 |
| February | 17,429 | 16,375 |
| March | 19,319 | 18,058 |
| April | 20,611 | 19,557 |
| May | 20,614 | 19,572 |
| June | 20,617 | 19,573 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 133 | 2,107 | 6.3% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,251 | 8,031 | 15.6% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,456 | 2,107 | 69.1% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,235 | 8,031 | 65.2% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 822 | 10,170 | 8.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 51 | 10,170 | 0.5% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 124 | 10,170 | 1.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | 100.0% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 13 | 100.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

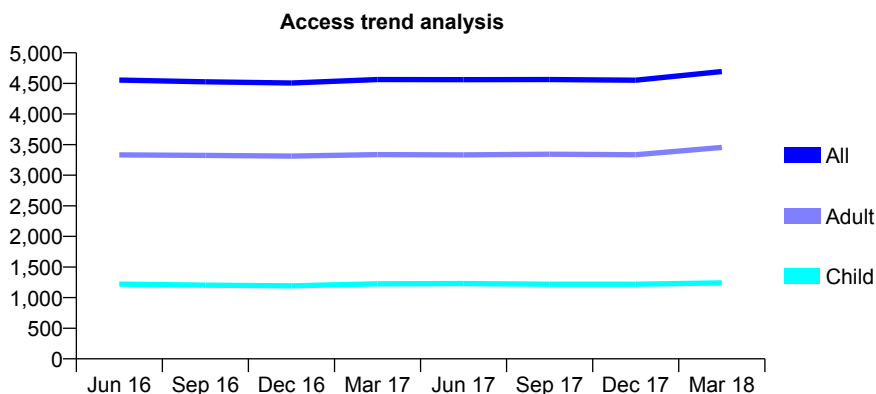
Q49 - Vital Signs At a Glance Contract Report for 232750/0002 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR PE RIDGWAY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,513 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £431,963.61 |

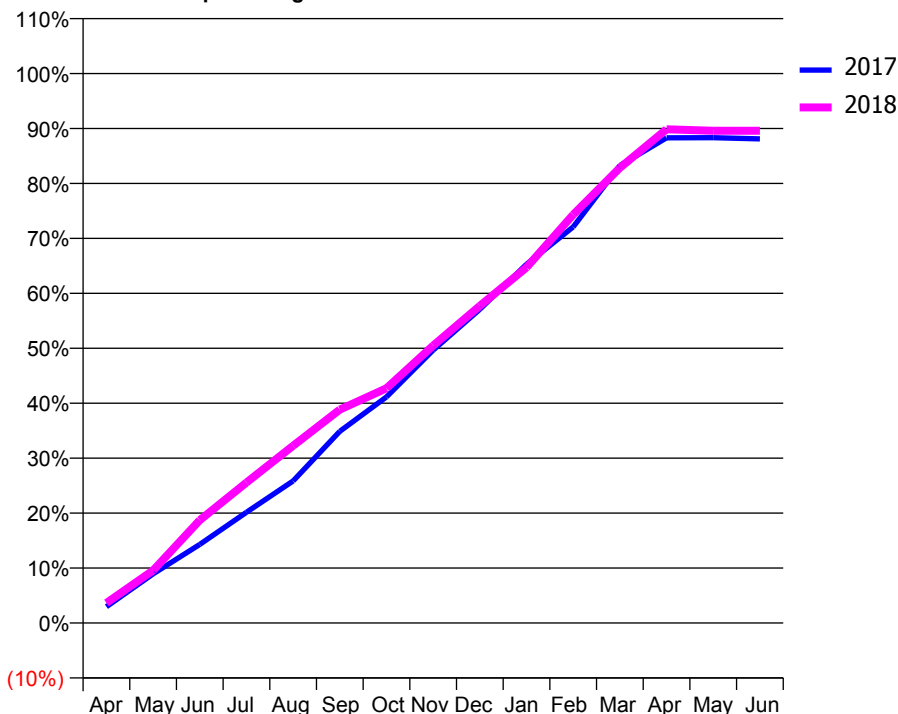
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,563 | |
| Quarter ending June 2017 | 4,562 | → |
| Quarter ending September 2017 | 4,564 | → |
| Quarter ending December 2017 | 4,553 | → |
| Quarter ending March 2018 | 4,694 | ↑ |
| Variance since March 2017 | 2.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 493 | 605 |
| May | 1,476 | 1,581 |
| June | 2,363 | 3,091 |
| July | 3,328 | 4,221 |
| August | 4,270 | 5,328 |
| September | 5,761 | 6,415 |
| October | 6,795 | 7,054 |
| November | 8,201 | 8,337 |
| December | 9,429 | 9,530 |
| January | 10,780 | 10,687 |
| February | 11,904 | 12,273 |
| March | 13,748 | 13,679 |
| April | 14,580 | 14,837 |
| May | 14,583 | 14,791 |
| June | 14,547 | 14,792 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 105 | 1,420 | 7.4% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 670 | 4,236 | 15.8% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 601 | 1,420 | 42.3% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,956 | 4,236 | 46.2% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 359 | 5,703 | 6.3% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 131 | 5,703 | 2.3% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 54 | 5,703 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 5 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

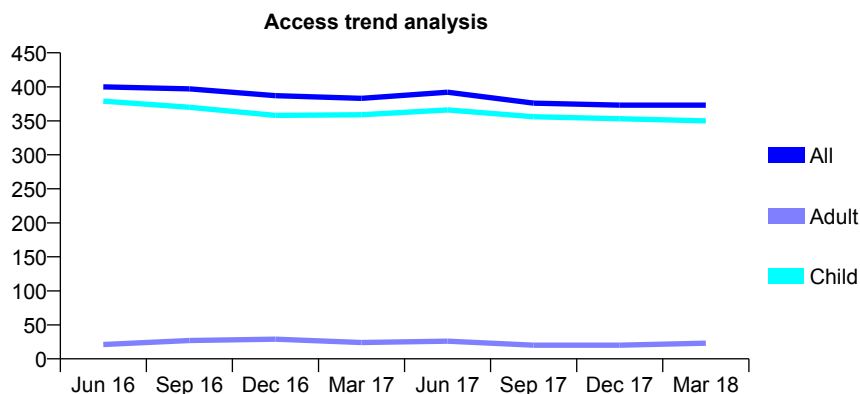
Q49 - Vital Signs At a Glance Contract Report for 233099/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR AW LEYS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,034 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £23,979.76 |

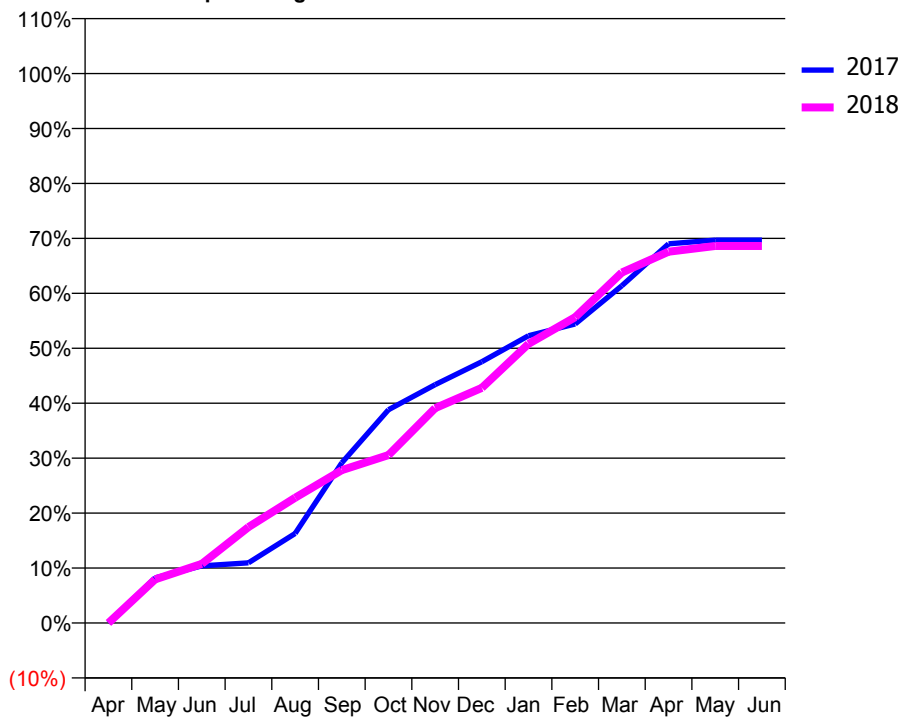
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 383 | |
| Quarter ending June 2017 | 392 | ↑ |
| Quarter ending September 2017 | 376 | ↓ |
| Quarter ending December 2017 | 373 | → |
| Quarter ending March 2018 | 373 | → |
| Variance since March 2017 | (2.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 85 | 82 |
| June | 107 | 111 |
| July | 113 | 181 |
| August | 169 | 236 |
| September | 301 | 288 |
| October | 401 | 316 |
| November | 449 | 404 |
| December | 492 | 442 |
| January | 541 | 525 |
| February | 563 | 576 |
| March | 635 | 660 |
| April | 714 | 699 |
| May | 721 | 710 |
| June | 721 | 710 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 34 | 516 | 6.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 278 | 516 | 53.9% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 8 | 498 | 1.6% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 498 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 498 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

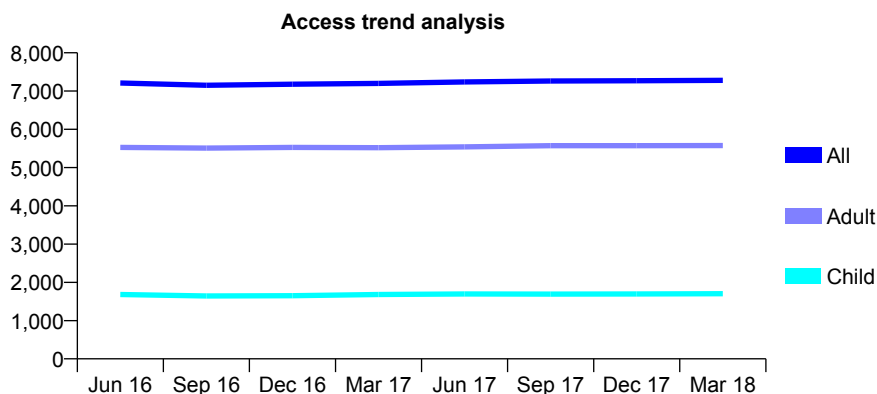
Q49 - Vital Signs At a Glance Contract Report for 235296/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | MR RK SAJJANHAR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,582 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £667,139.30 |

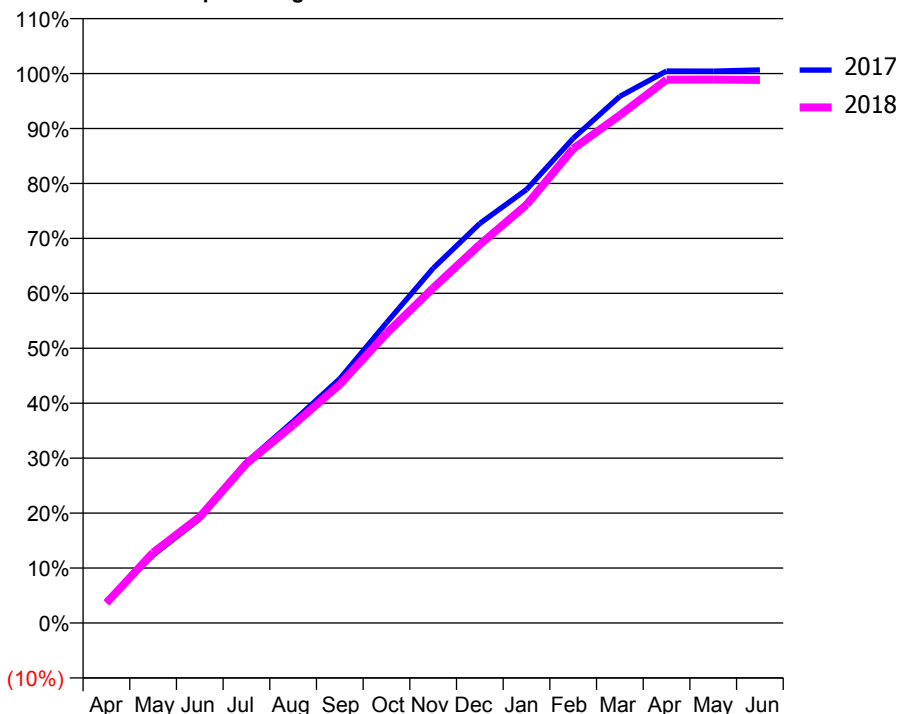
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,201 | |
| Quarter ending June 2017 | 7,239 | → |
| Quarter ending September 2017 | 7,262 | → |
| Quarter ending December 2017 | 7,268 | → |
| Quarter ending March 2018 | 7,279 | → |
| Variance since March 2017 | 1.1% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 861 | 788 |
| May | 2,668 | 2,765 |
| June | 4,096 | 4,169 |
| July | 6,315 | 6,264 |
| August | 7,923 | 7,775 |
| September | 9,595 | 9,371 |
| October | 11,794 | 11,374 |
| November | 13,933 | 13,160 |
| December | 15,694 | 14,867 |
| January | 17,025 | 16,427 |
| February | 19,034 | 18,626 |
| March | 20,683 | 19,946 |
| April | 21,682 | 21,340 |
| May | 21,676 | 21,343 |
| June | 21,722 | 21,331 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 141 | 2,649 | 5.3% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,008 | 7,846 | 12.8% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,833 | 2,649 | 69.2% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,607 | 7,846 | 58.7% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 654 | 10,598 | 6.2% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 237 | 10,598 | 2.2% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 73 | 10,598 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 8 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

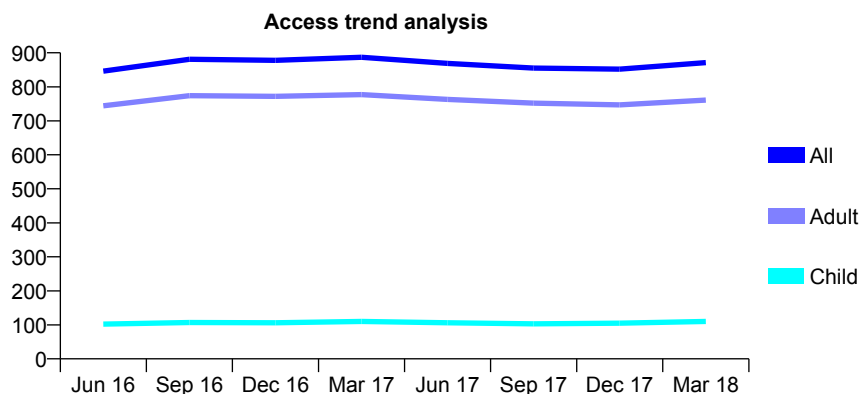
Q49 - Vital Signs At a Glance Contract Report for 237728/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | MISS SL GOODMAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,425 |
| Carry forward general activity (UDA) | -37 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £65,346.85 |

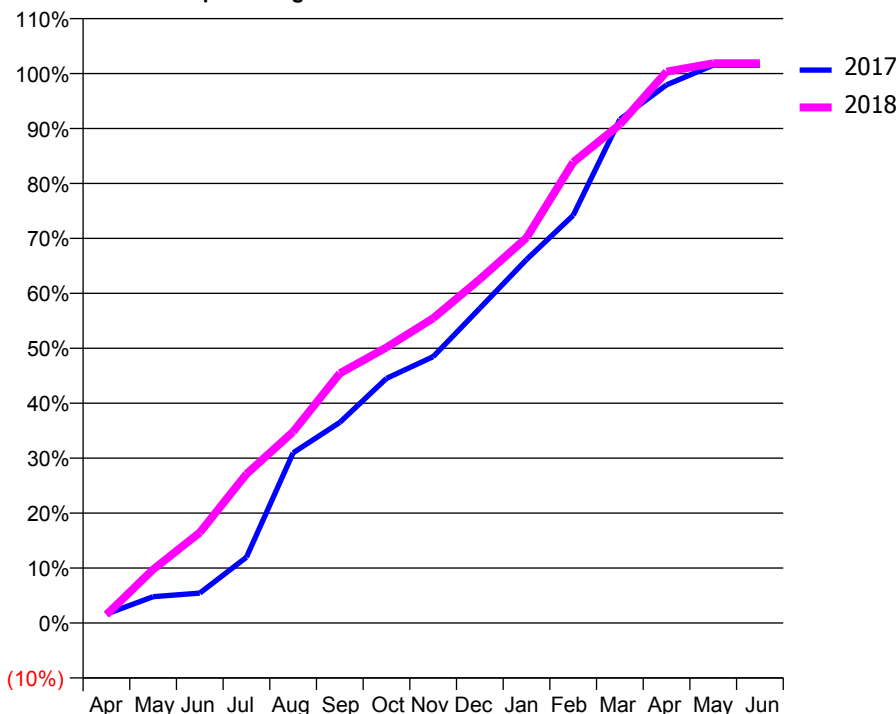
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 887 | |
| Quarter ending June 2017 | 869 | ↓ |
| Quarter ending September 2017 | 855 | ↓ |
| Quarter ending December 2017 | 852 | → |
| Quarter ending March 2018 | 871 | ↑ |
| Variance since March 2017 | (1.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 40 | 37 |
| May | 116 | 236 |
| June | 132 | 399 |
| July | 291 | 657 |
| August | 751 | 844 |
| September | 885 | 1,102 |
| October | 1,080 | 1,216 |
| November | 1,176 | 1,345 |
| December | 1,389 | 1,517 |
| January | 1,604 | 1,700 |
| February | 1,799 | 2,033 |
| March | 2,222 | 2,200 |
| April | 2,375 | 2,433 |
| May | 2,462 | 2,470 |
| June | 2,462 | 2,470 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 4 | 129 | 3.1% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 88 | 899 | 9.8% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 61 | 129 | 47.3% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 480 | 899 | 53.4% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 31 | 1,036 | 3.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 15 | 1,036 | 1.4% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 11 | 1,036 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

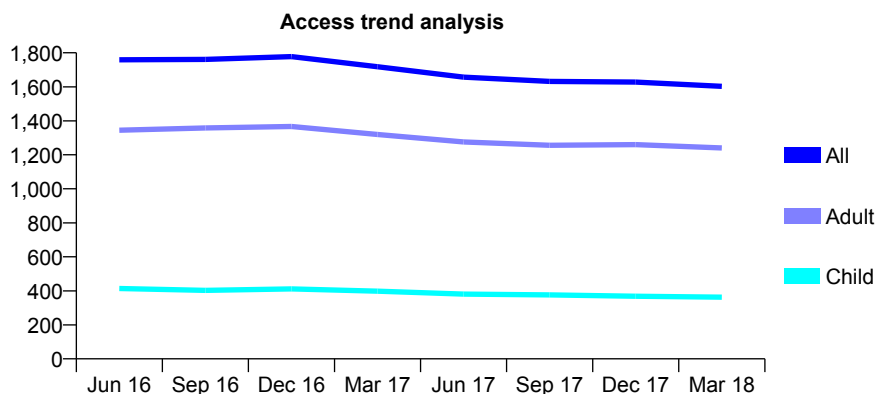
Q49 - Vital Signs At a Glance Contract Report for 243469/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR PP NANA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 24/02/2014 |
| Contract end date | |

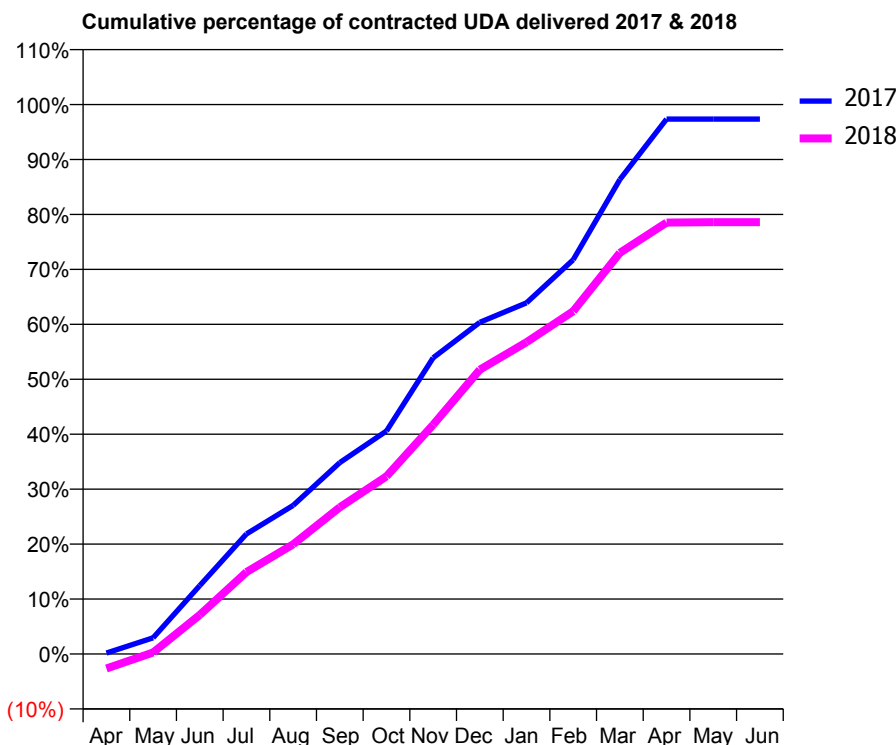
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,000 |
| Carry forward general activity (UDA) | 186 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £199,458.71 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,718 | |
| Quarter ending June 2017 | 1,657 | ↓ |
| Quarter ending September 2017 | 1,632 | ↓ |
| Quarter ending December 2017 | 1,628 | → |
| Quarter ending March 2018 | 1,603 | ↓ |
| Variance since March 2017 | (6.7%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 13 | -186 |
| May | 207 | 19 |
| June | 872 | 498 |
| July | 1,529 | 1,044 |
| August | 1,893 | 1,398 |
| September | 2,439 | 1,870 |
| October | 2,841 | 2,263 |
| November | 3,773 | 2,921 |
| December | 4,226 | 3,622 |
| January | 4,474 | 3,972 |
| February | 5,022 | 4,367 |
| March | 6,044 | 5,110 |
| April | 6,814 | 5,496 |
| May | 6,814 | 5,502 |
| June | 6,814 | 5,502 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 25 | 406 | 6.2% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 139 | 1,404 | 9.9% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 195 | 406 | 48.0% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 714 | 1,404 | 50.9% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 1,780 | 0.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,780 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 49 | 1,780 | 2.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

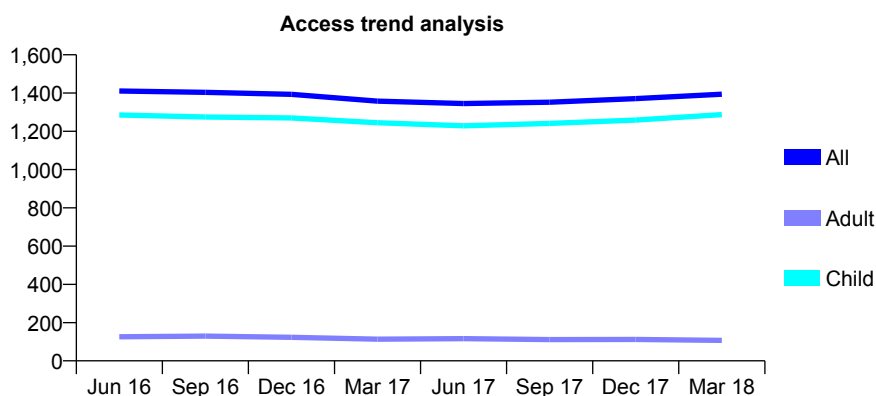
Q49 - Vital Signs At a Glance Contract Report for 245380/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR JI SPEDDING |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 176 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £88,026.56 |

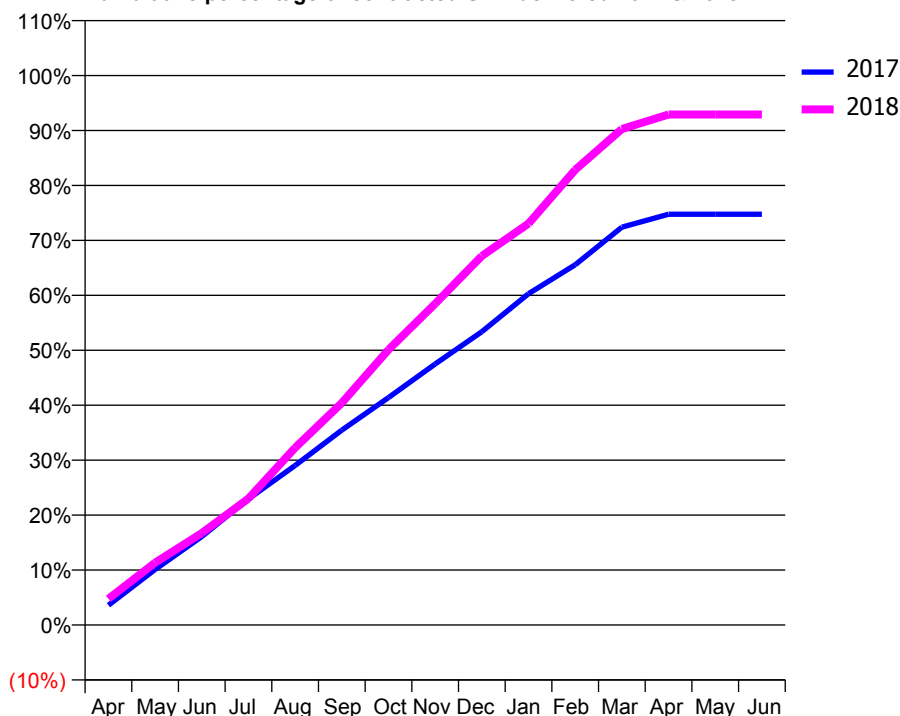
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,358 | |
| Quarter ending June 2017 | 1,345 | → |
| Quarter ending September 2017 | 1,352 | → |
| Quarter ending December 2017 | 1,371 | → |
| Quarter ending March 2018 | 1,394 | → |
| Variance since March 2017 | 2.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 144 | 167 |
| May | 404 | 397 |
| June | 644 | 585 |
| July | 918 | 806 |
| August | 1,162 | 1,130 |
| September | 1,418 | 1,415 |
| October | 1,656 | 1,753 |
| November | 1,900 | 2,046 |
| December | 2,135 | 2,350 |
| January | 2,411 | 2,557 |
| February | 2,622 | 2,899 |
| March | 2,896 | 3,159 |
| April | 2,991 | 3,252 |
| May | 2,991 | 3,252 |
| June | 2,991 | 3,252 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 200 | 2,437 | 8.2% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,833 | 2,437 | 75.2% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 63 | 2,378 | 2.6% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,378 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 2,378 | 0.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

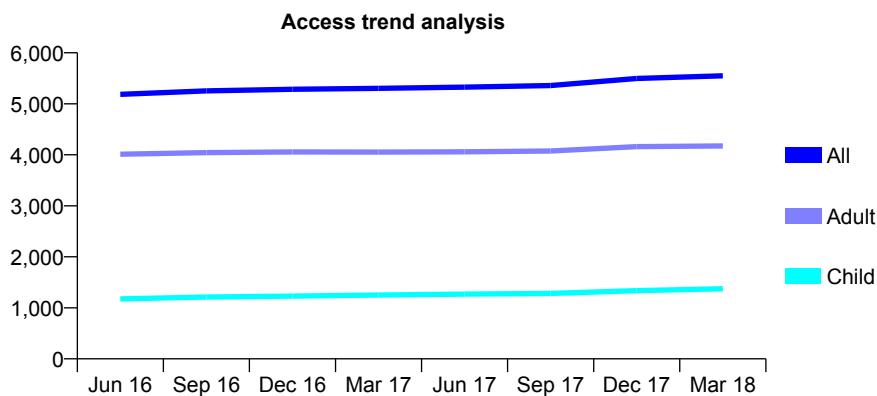
Q49 - Vital Signs At a Glance Contract Report for 275786/0005 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR MA QURAISHI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2010 |
| Contract end date | |

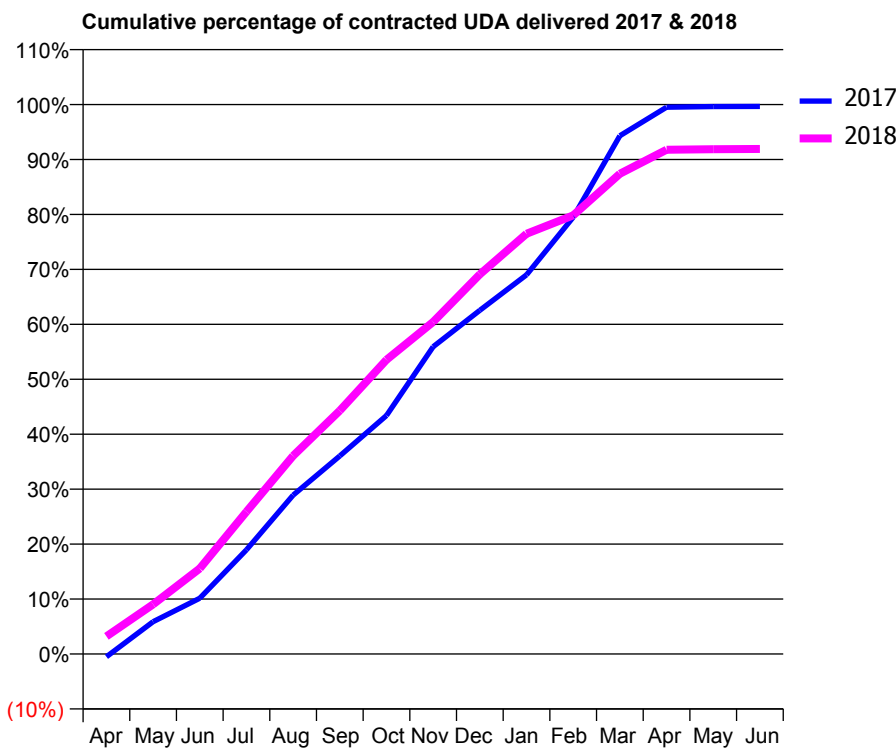
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,309 |
| Carry forward general activity (UDA) | 76 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £480,226.02 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,304 | |
| Quarter ending June 2017 | 5,328 | → |
| Quarter ending September 2017 | 5,358 | → |
| Quarter ending December 2017 | 5,498 | ↑ |
| Quarter ending March 2018 | 5,549 | → |
| Variance since March 2017 | 4.6% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -112 | 685 |
| May | 1,254 | 1,925 |
| June | 2,164 | 3,319 |
| July | 4,040 | 5,521 |
| August | 6,163 | 7,688 |
| September | 7,683 | 9,442 |
| October | 9,248 | 11,410 |
| November | 11,916 | 12,878 |
| December | 13,328 | 14,723 |
| January | 14,706 | 16,299 |
| February | 16,938 | 17,008 |
| March | 20,096 | 18,623 |
| April | 21,203 | 19,552 |
| May | 21,232 | 19,575 |
| June | 21,233 | 19,586 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 89 | 1,859 | 4.8% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 661 | 5,039 | 13.1% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,087 | 1,859 | 58.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,601 | 5,039 | 51.6% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 577 | 6,907 | 8.4% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 85 | 6,907 | 1.2% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 46 | 6,907 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 12 | 83.3% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 12 | 83.3% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

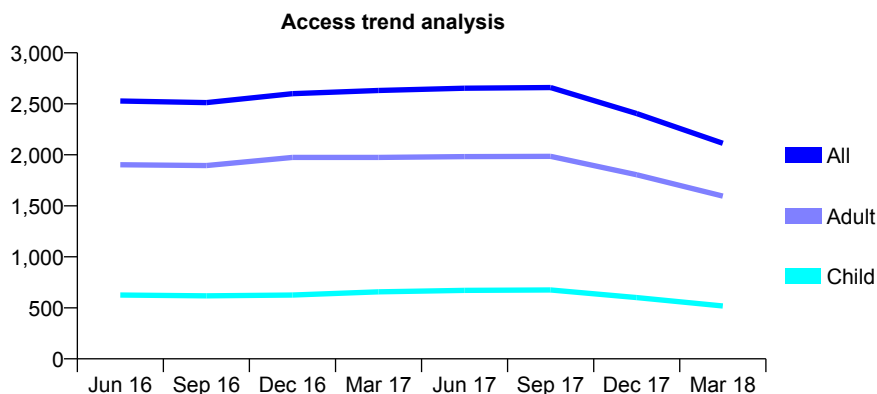
Q49 - Vital Signs At a Glance Contract Report for 275786/0006 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR MA QURAISHI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2011 |
| Contract end date | |

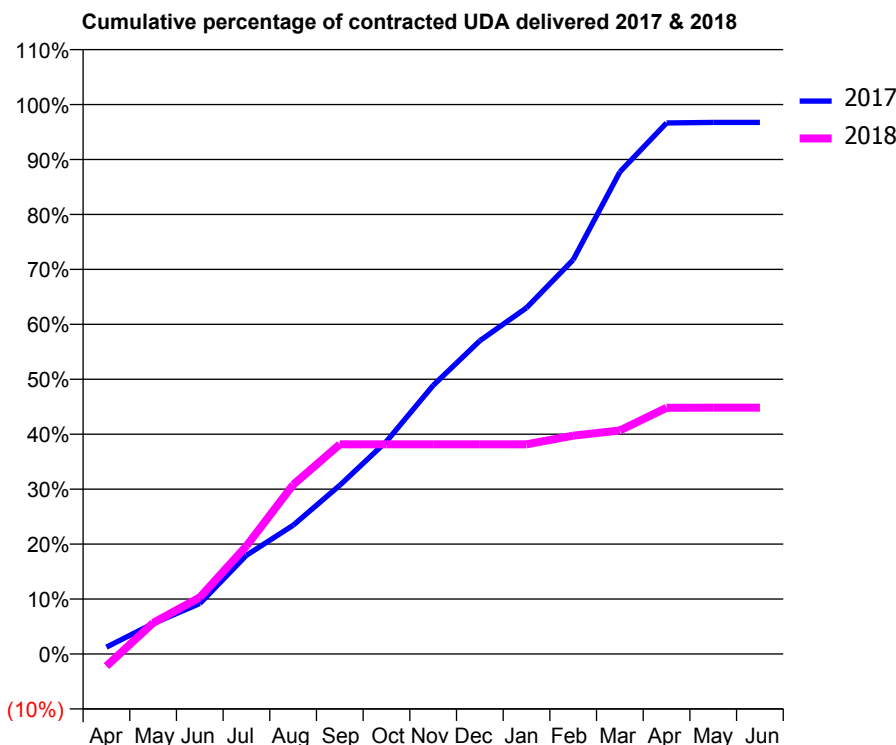
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,507 |
| Carry forward general activity (UDA) | 344 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £232,532.40 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 2,631 | |
| Quarter ending June 2017 | 2,653 | → |
| Quarter ending September 2017 | 2,660 | → |
| Quarter ending December 2017 | 2,404 | ↓ |
| Quarter ending March 2018 | 2,113 | ↓ |
| Variance since March 2017 | (19.7%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 131 | -232 |
| May | 583 | 596 |
| June | 965 | 1,082 |
| July | 1,888 | 2,067 |
| August | 2,461 | 3,238 |
| September | 3,228 | 4,009 |
| October | 4,065 | 4,009 |
| November | 5,137 | 4,009 |
| December | 5,991 | 4,009 |
| January | 6,620 | 4,009 |
| February | 7,538 | 4,174 |
| March | 9,217 | 4,275 |
| April | 10,155 | 4,708 |
| May | 10,163 | 4,711 |
| June | 10,163 | 4,711 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 29 | 525 | 5.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 251 | 1,524 | 16.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 314 | 525 | 59.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 786 | 1,524 | 51.6% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 221 | 2,016 | 11.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 24 | 2,016 | 1.2% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 13 | 2,016 | 0.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

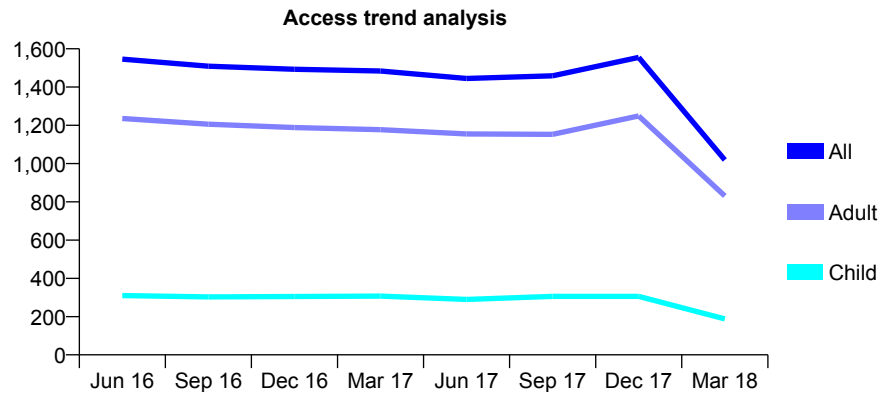
Q49 - Vital Signs At a Glance Contract Report for 275786/0007 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR MA QURAISHI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 16/12/2013 |
| Contract end date | 31/12/2017 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,461 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £144,954.12 |

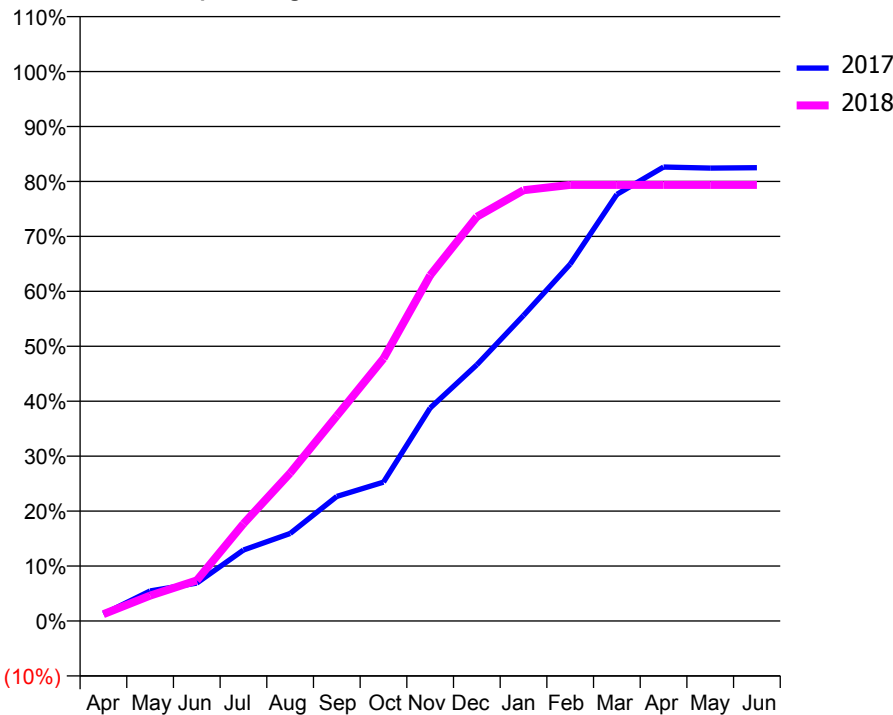
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 1,484 | |
| Quarter ending June 2017 | 1,445 | ↓ |
| Quarter ending September 2017 | 1,459 | → |
| Quarter ending December 2017 | 1,555 | ↑ |
| Quarter ending March 2018 | 1,019 | ↓ |
| Variance since March 2017 | (31.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 93 | 68 |
| May | 399 | 253 |
| June | 502 | 404 |
| July | 941 | 967 |
| August | 1,161 | 1,470 |
| September | 1,651 | 2,039 |
| October | 1,840 | 2,609 |
| November | 2,822 | 3,436 |
| December | 3,395 | 4,017 |
| January | 4,049 | 4,281 |
| February | 4,728 | 4,335 |
| March | 5,652 | 4,335 |
| April | 6,016 | 4,335 |
| May | 6,002 | 4,335 |
| June | 6,006 | 4,335 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 43 | 307 | 14.0% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 211 | 1,186 | 17.8% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 113 | 307 | 36.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 461 | 1,186 | 38.9% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 161 | 1,303 | 12.4% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 32 | 1,303 | 2.5% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 26 | 1,303 | 2.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

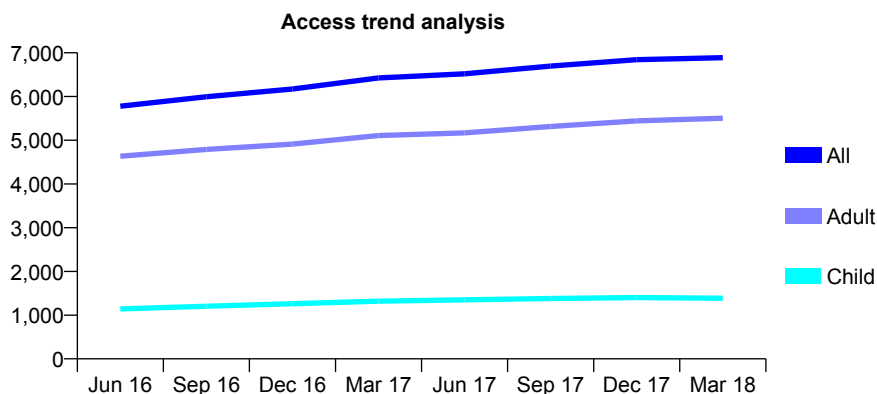
Q49 - Vital Signs At a Glance Contract Report for 303194/0003 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR AA WAUGH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2014 |
| Contract end date | |

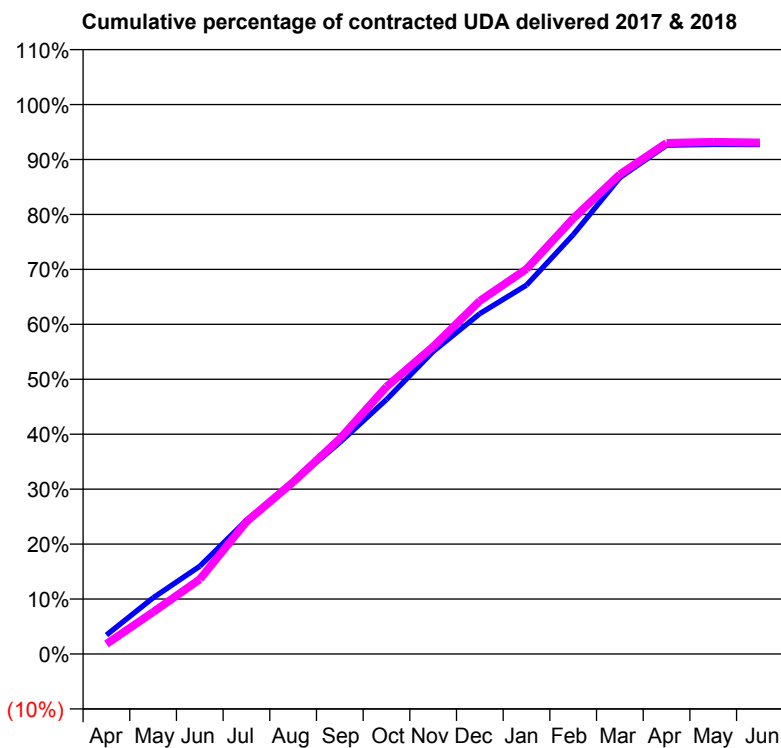
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,177 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £470,644.87 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,426 | |
| Quarter ending June 2017 | 6,519 | → |
| Quarter ending September 2017 | 6,697 | ↑ |
| Quarter ending December 2017 | 6,843 | ↑ |
| Quarter ending March 2018 | 6,889 | → |
| Variance since March 2017 | 7.2% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 733 | 387 |
| May | 2,164 | 1,618 |
| June | 3,385 | 2,880 |
| July | 5,155 | 5,101 |
| August | 6,630 | 6,625 |
| September | 8,152 | 8,296 |
| October | 9,807 | 10,302 |
| November | 11,656 | 11,848 |
| December | 13,118 | 13,608 |
| January | 14,216 | 14,838 |
| February | 16,159 | 16,788 |
| March | 18,358 | 18,488 |
| April | 19,606 | 19,693 |
| May | 19,637 | 19,736 |
| June | 19,631 | 19,708 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 81 | 1,694 | 4.8% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 634 | 5,949 | 10.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 895 | 1,694 | 52.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,676 | 5,949 | 45.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 222 | 7,643 | 2.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 57 | 7,643 | 0.7% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 189 | 7,643 | 2.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 2 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

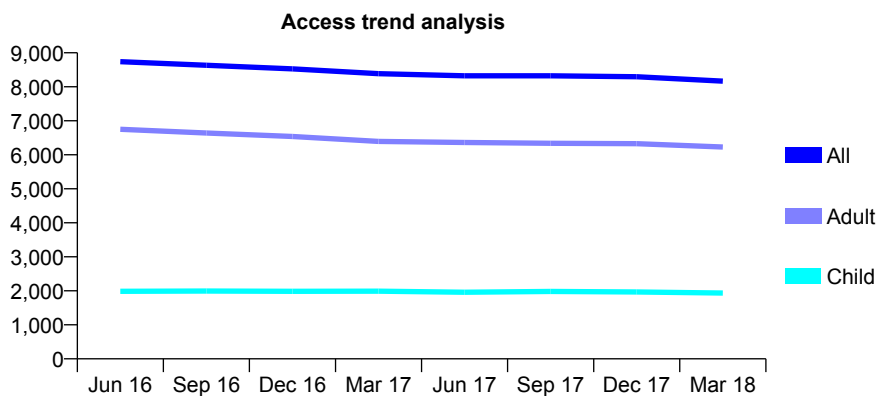
Q49 - Vital Signs At a Glance Contract Report for 303194/0004 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR AA WAUGH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 29,358 |
| Carry forward general activity (UDA) | -458 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £706,223.82 |

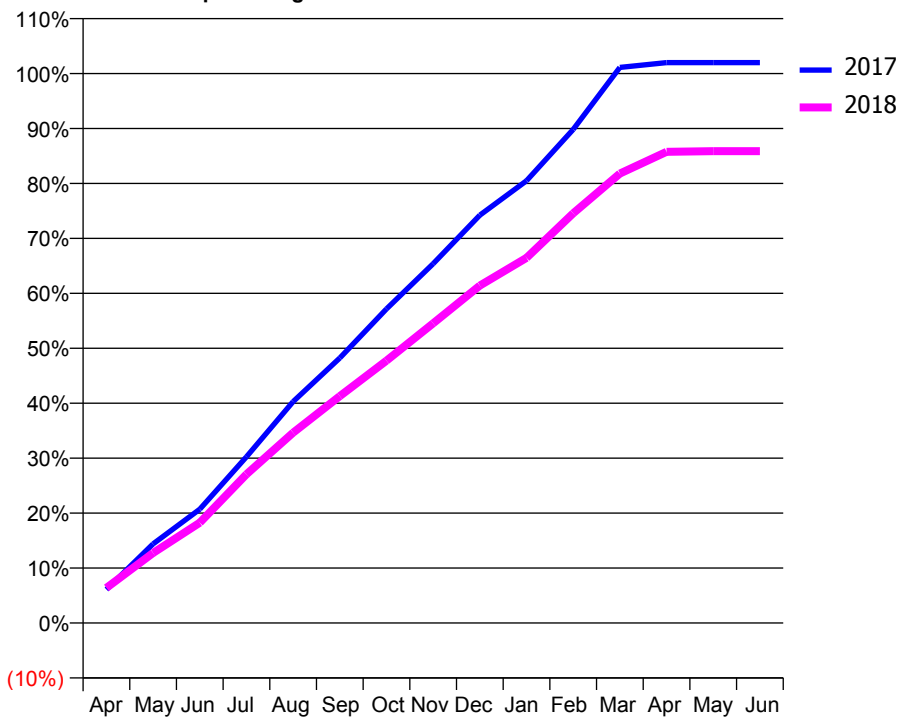
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 8,385 | |
| Quarter ending June 2017 | 8,322 | → |
| Quarter ending September 2017 | 8,325 | → |
| Quarter ending December 2017 | 8,296 | → |
| Quarter ending March 2018 | 8,165 | ↓ |
| Variance since March 2017 | (2.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,409 | 1,880 |
| May | 3,319 | 3,747 |
| June | 4,771 | 5,360 |
| July | 6,973 | 7,947 |
| August | 9,289 | 10,171 |
| September | 11,118 | 12,124 |
| October | 13,175 | 14,017 |
| November | 15,073 | 16,013 |
| December | 17,108 | 18,027 |
| January | 18,547 | 19,510 |
| February | 20,704 | 21,889 |
| March | 23,303 | 24,015 |
| April | 23,503 | 25,176 |
| May | 23,506 | 25,210 |
| June | 23,506 | 25,207 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 111 | 2,548 | 4.4% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 629 | 7,241 | 8.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,503 | 2,548 | 59.0% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,904 | 7,241 | 53.9% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 206 | 10,162 | 2.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 88 | 10,162 | 0.9% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 169 | 10,162 | 1.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

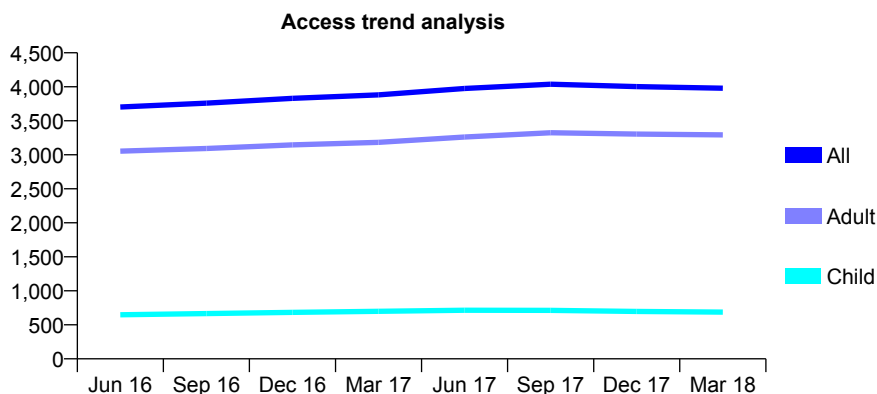
Q49 - Vital Signs At a Glance Contract Report for 306266/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Mr YA Nojib and Mr J Robinson |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,000 |
| Carry forward general activity (UDA) | -160 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £277,056.21 |

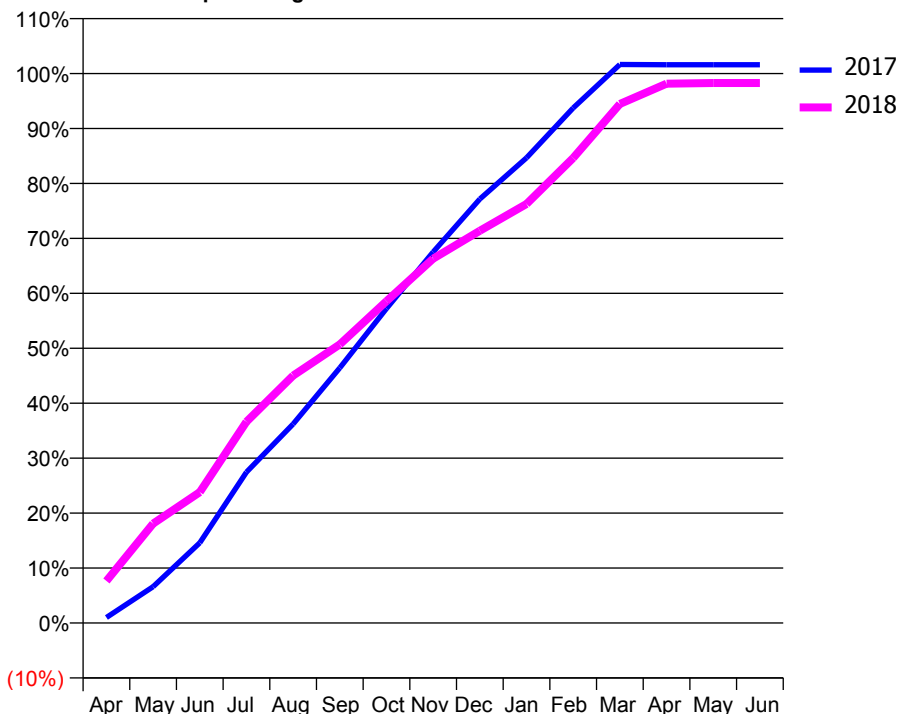
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,882 | |
| Quarter ending June 2017 | 3,976 | ↑ |
| Quarter ending September 2017 | 4,038 | → |
| Quarter ending December 2017 | 4,002 | → |
| Quarter ending March 2018 | 3,980 | → |
| Variance since March 2017 | 2.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|-------|
| April | 100 | 765 |
| May | 661 | 1,809 |
| June | 1,459 | 2,381 |
| July | 2,746 | 3,664 |
| August | 3,622 | 4,503 |
| September | 4,644 | 5,070 |
| October | 5,723 | 5,857 |
| November | 6,752 | 6,630 |
| December | 7,716 | 7,138 |
| January | 8,465 | 7,627 |
| February | 9,373 | 8,464 |
| March | 10,164 | 9,446 |
| April | 10,159 | 9,815 |
| May | 10,160 | 9,827 |
| June | 10,160 | 9,827 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 46 | 885 | 5.2% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 569 | 4,306 | 13.2% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 499 | 885 | 56.4% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,297 | 4,306 | 53.3% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 445 | 5,021 | 8.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 63 | 5,021 | 1.3% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 96 | 5,021 | 1.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

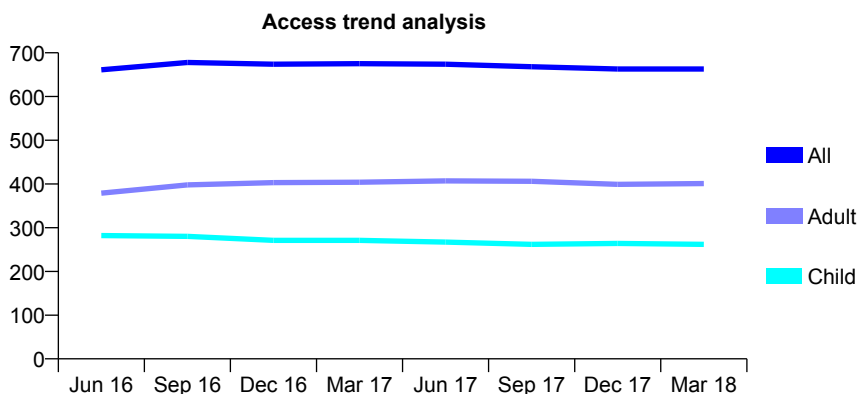
Q49 - Vital Signs At a Glance Contract Report for 309516/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | DR ID GRIME |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,650 |
| Carry forward general activity (UDA) | 13 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £42,716.50 |

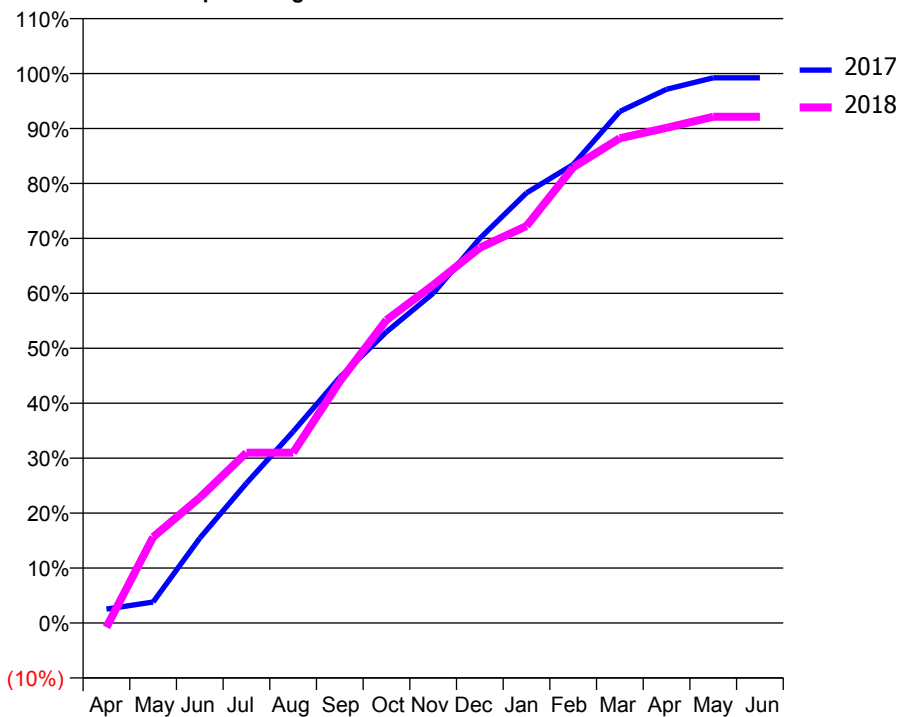
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 675 | |
| Quarter ending June 2017 | 674 | → |
| Quarter ending September 2017 | 668 | → |
| Quarter ending December 2017 | 663 | → |
| Quarter ending March 2018 | 663 | → |
| Variance since March 2017 | (1.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 42 | -13 |
| May | 63 | 258 |
| June | 255 | 377 |
| July | 420 | 512 |
| August | 575 | 512 |
| September | 738 | 726 |
| October | 874 | 910 |
| November | 990 | 1,015 |
| December | 1,155 | 1,127 |
| January | 1,291 | 1,192 |
| February | 1,377 | 1,368 |
| March | 1,536 | 1,456 |
| April | 1,603 | 1,487 |
| May | 1,637 | 1,520 |
| June | 1,637 | 1,520 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 20 | 391 | 5.1% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 59 | 550 | 10.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 256 | 391 | 65.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 362 | 550 | 65.8% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 35 | 915 | 3.8% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 915 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 9 | 915 | 1.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

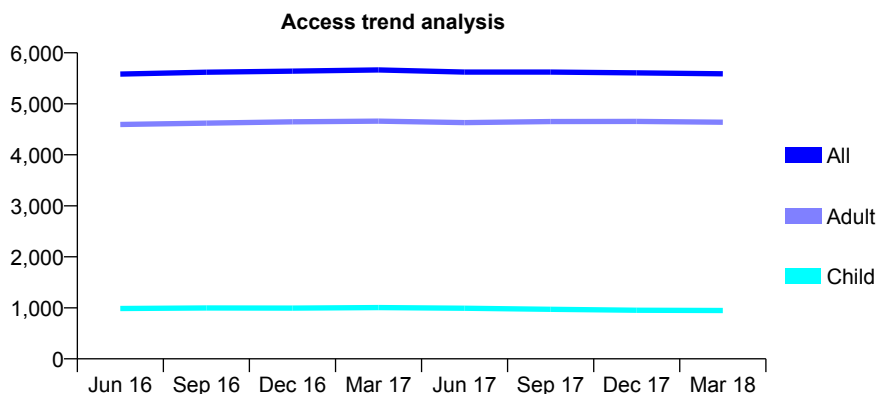
Q49 - Vital Signs At a Glance Contract Report for 320978/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | N Suggett and B Suggett |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,427 |
| Carry forward general activity (UDA) | -262 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £394,384.61 |

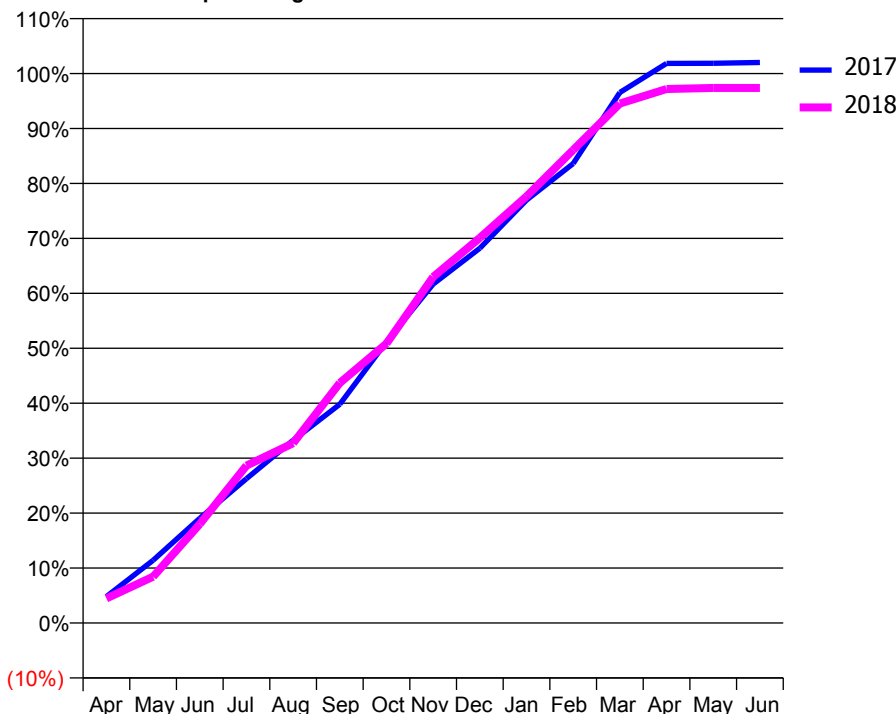
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,665 | |
| Quarter ending June 2017 | 5,623 | → |
| Quarter ending September 2017 | 5,621 | → |
| Quarter ending December 2017 | 5,607 | → |
| Quarter ending March 2018 | 5,589 | → |
| Variance since March 2017 | (1.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 116 | 1,304 | 8.9% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,273 | 6,385 | 19.9% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 730 | 1,304 | 56.0% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,103 | 6,385 | 48.6% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 871 | 6,980 | 12.5% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 37 | 6,980 | 0.5% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 104 | 6,980 | 1.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 65 | 70 | 92.9% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 62 | 70 | 88.6% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

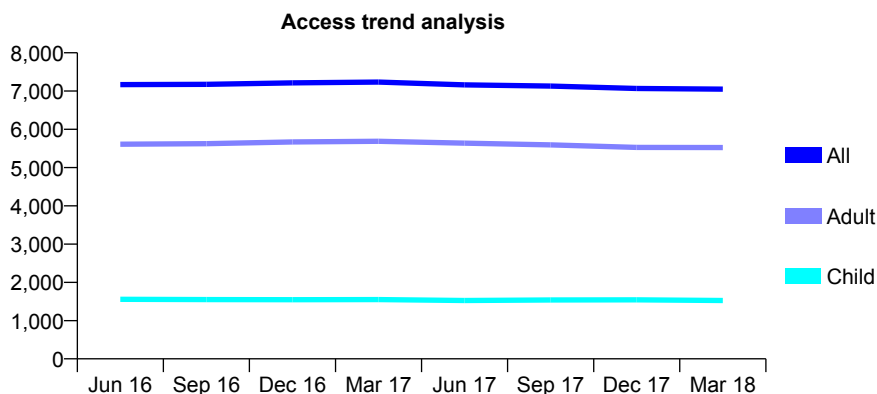
Q49 - Vital Signs At a Glance Contract Report for 324604/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR MG HAILS |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,424 |
| Carry forward general activity (UDA) | -380 |
| 17/18 Contracted orthodontic activity (UOA) | 119 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £448,682.61 |

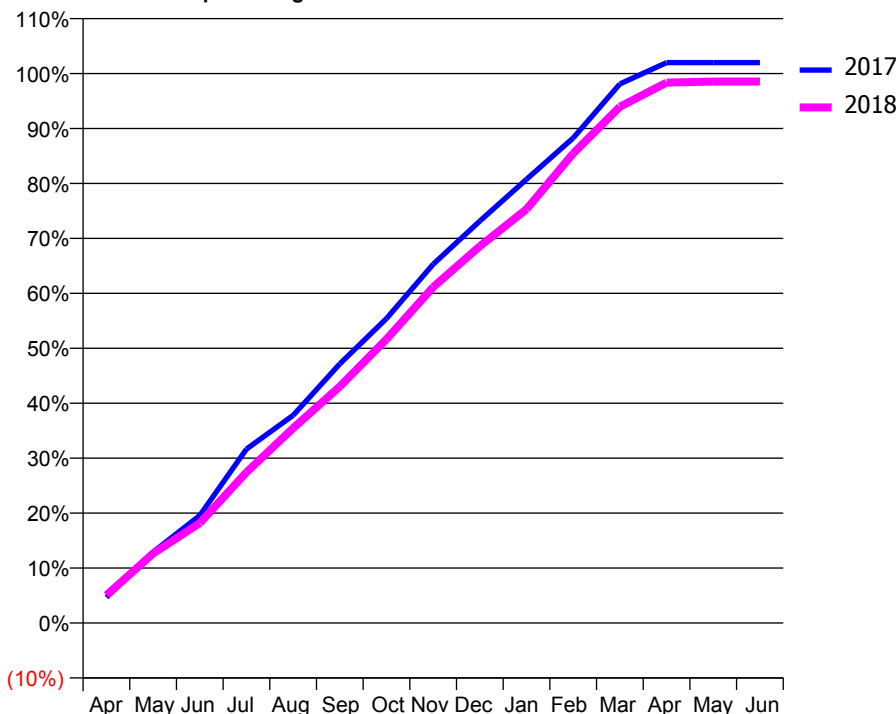
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,236 | |
| Quarter ending June 2017 | 7,162 | ↓ |
| Quarter ending September 2017 | 7,131 | → |
| Quarter ending December 2017 | 7,067 | → |
| Quarter ending March 2018 | 7,051 | → |
| Variance since March 2017 | (2.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 894 | 983 |
| May | 2,471 | 2,458 |
| June | 3,741 | 3,532 |
| July | 6,049 | 5,327 |
| August | 7,224 | 6,887 |
| September | 9,014 | 8,359 |
| October | 10,594 | 10,034 |
| November | 12,477 | 11,877 |
| December | 13,984 | 13,317 |
| January | 15,434 | 14,630 |
| February | 16,871 | 16,598 |
| March | 18,748 | 18,250 |
| April | 19,493 | 19,103 |
| May | 19,494 | 19,139 |
| June | 19,494 | 19,139 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 108 | 1,953 | 5.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 859 | 6,750 | 12.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,072 | 1,953 | 54.9% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,428 | 6,750 | 50.8% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 621 | 8,691 | 7.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 40 | 8,691 | 0.5% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 169 | 8,691 | 1.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

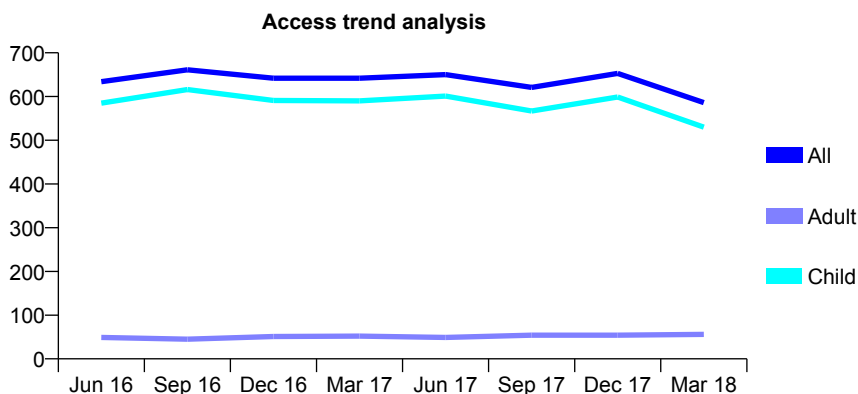
Q49 - Vital Signs At a Glance Contract Report for 326976/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR RA HELLEN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2018 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,300 |
| Carry forward general activity (UDA) | -26 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £31,409.59 |

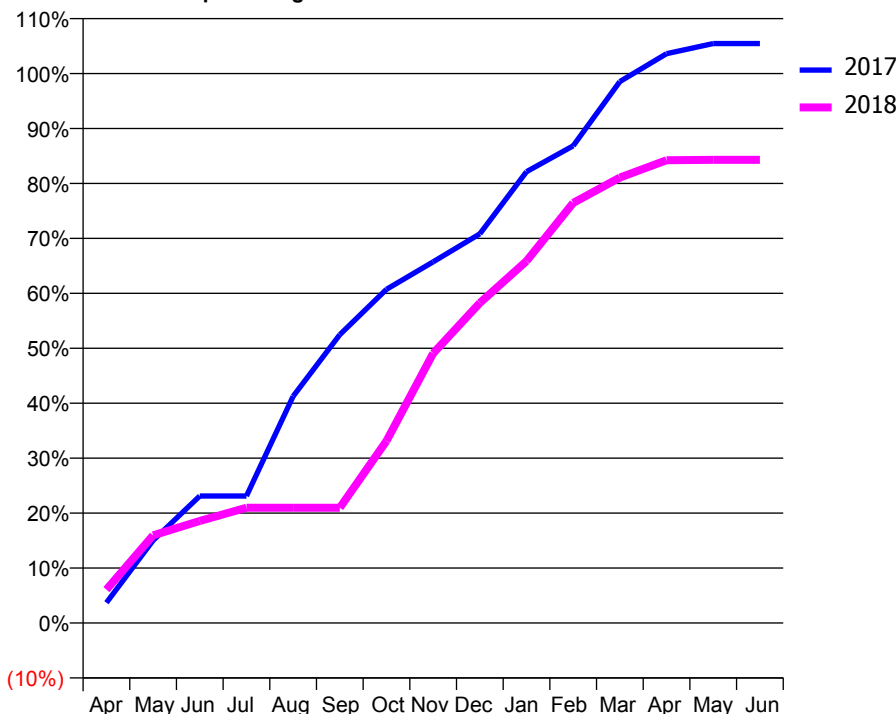
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 642 | |
| Quarter ending June 2017 | 650 | → |
| Quarter ending September 2017 | 621 | ↓ |
| Quarter ending December 2017 | 653 | ↑ |
| Quarter ending March 2018 | 586 | ↓ |
| Variance since March 2017 | (8.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 48 | 79 |
| May | 195 | 207 |
| June | 301 | 241 |
| July | 301 | 273 |
| August | 536 | 273 |
| September | 682 | 273 |
| October | 790 | 431 |
| November | 855 | 638 |
| December | 921 | 757 |
| January | 1,068 | 856 |
| February | 1,129 | 994 |
| March | 1,281 | 1,054 |
| April | 1,347 | 1,095 |
| May | 1,371 | 1,096 |
| June | 1,371 | 1,096 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 108 | 938 | 11.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 1 | 0.0% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 546 | 938 | 58.2% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 1 | 100.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 20 | 927 | 2.2% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 927 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 26 | 927 | 2.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

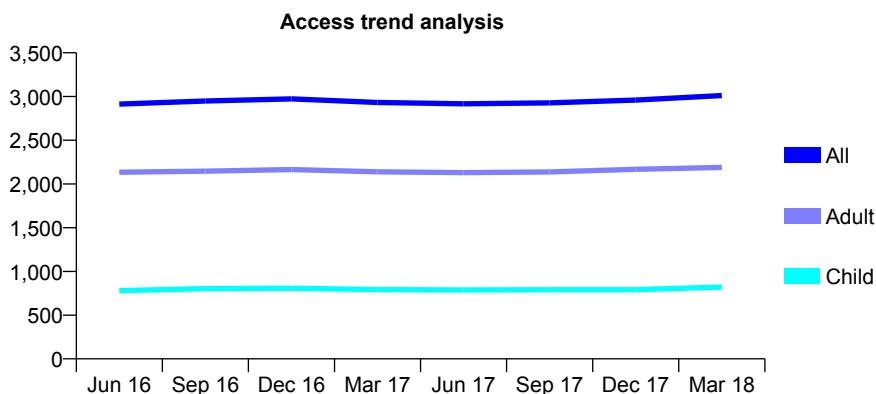
Q49 - Vital Signs At a Glance Contract Report for 327646/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR TW CHEUNG |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,362 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £292,313.10 |

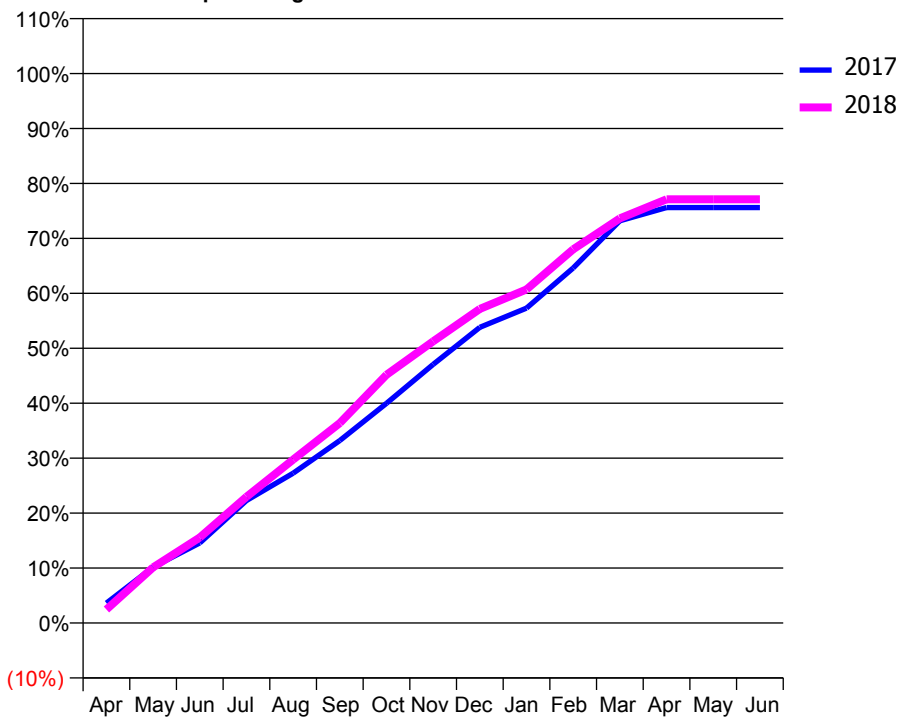
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,932 | |
| Quarter ending June 2017 | 2,917 | → |
| Quarter ending September 2017 | 2,927 | → |
| Quarter ending December 2017 | 2,959 | → |
| Quarter ending March 2018 | 3,011 | → |
| Variance since March 2017 | 2.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 450 | 305 |
| May | 1,257 | 1,252 |
| June | 1,801 | 1,925 |
| July | 2,755 | 2,840 |
| August | 3,369 | 3,676 |
| September | 4,105 | 4,499 |
| October | 4,942 | 5,585 |
| November | 5,819 | 6,337 |
| December | 6,653 | 7,067 |
| January | 7,084 | 7,504 |
| February | 7,987 | 8,408 |
| March | 9,050 | 9,104 |
| April | 9,347 | 9,531 |
| May | 9,347 | 9,531 |
| June | 9,347 | 9,531 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 71 | 1,192 | 6.0% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 269 | 2,717 | 9.9% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 661 | 1,192 | 55.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,398 | 2,717 | 51.5% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 136 | 3,969 | 3.4% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 41 | 3,969 | 1.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 61 | 3,969 | 1.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

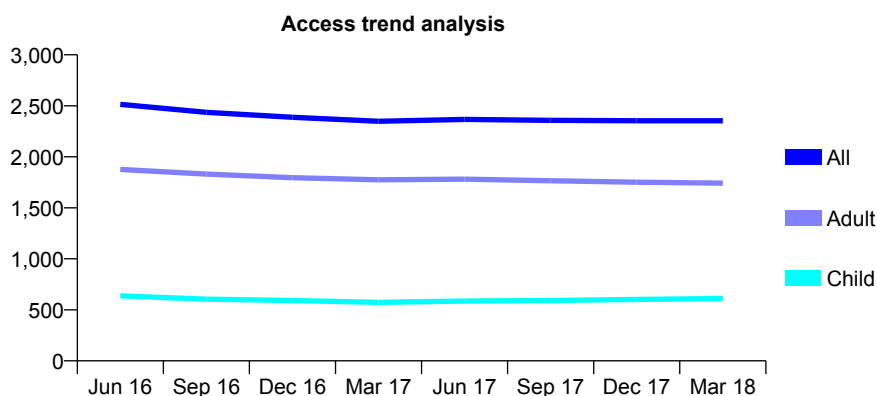
Q49 - Vital Signs At a Glance Contract Report for 329711/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR S NEPALI |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,100 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 250 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £231,550.00 |

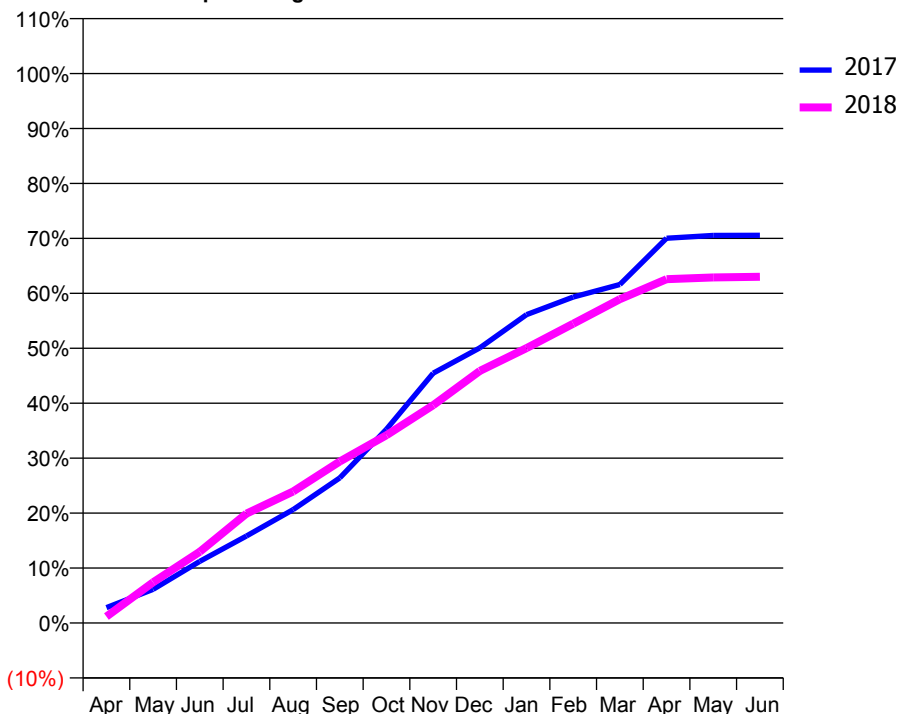
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,348 | |
| Quarter ending June 2017 | 2,367 | → |
| Quarter ending September 2017 | 2,357 | → |
| Quarter ending December 2017 | 2,353 | → |
| Quarter ending March 2018 | 2,353 | → |
| Variance since March 2017 | 0.2% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 256 | 108 |
| May | 557 | 675 |
| June | 1,021 | 1,181 |
| July | 1,440 | 1,812 |
| August | 1,878 | 2,177 |
| September | 2,403 | 2,675 |
| October | 3,210 | 3,111 |
| November | 4,137 | 3,608 |
| December | 4,556 | 4,175 |
| January | 5,107 | 4,552 |
| February | 5,398 | 4,956 |
| March | 5,605 | 5,363 |
| April | 6,372 | 5,693 |
| May | 6,419 | 5,723 |
| June | 6,421 | 5,735 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 48 | 805 | 6.0% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 257 | 2,270 | 11.3% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 410 | 805 | 50.9% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,211 | 2,270 | 53.3% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 181 | 2,819 | 6.4% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 17 | 2,819 | 0.6% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 47 | 2,819 | 1.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

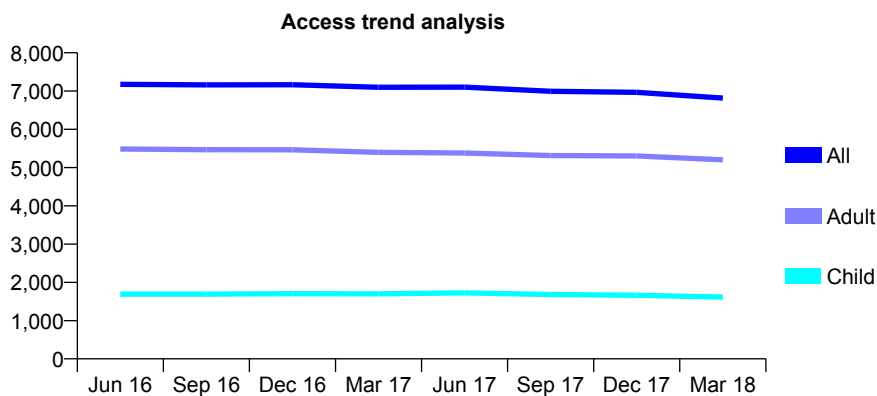
Q49 - Vital Signs At a Glance Contract Report for 331015/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR KC MCCARTHY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,327 |
| Carry forward general activity (UDA) | 35 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £440,991.35 |

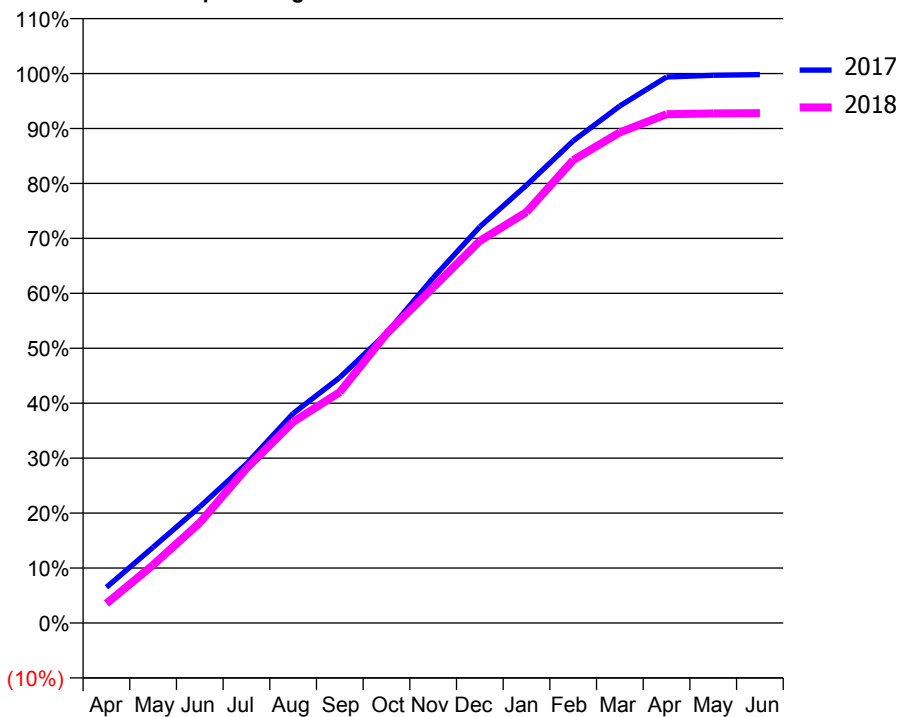
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,099 | |
| Quarter ending June 2017 | 7,104 | → |
| Quarter ending September 2017 | 6,996 | ↓ |
| Quarter ending December 2017 | 6,965 | → |
| Quarter ending March 2018 | 6,818 | ↓ |
| Variance since March 2017 | (4.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,087 | 579 |
| May | 2,311 | 1,726 |
| June | 3,539 | 2,982 |
| July | 4,848 | 4,594 |
| August | 6,385 | 5,975 |
| September | 7,480 | 6,860 |
| October | 8,831 | 8,596 |
| November | 10,516 | 9,969 |
| December | 12,073 | 11,352 |
| January | 13,340 | 12,210 |
| February | 14,688 | 13,753 |
| March | 15,754 | 14,579 |
| April | 16,637 | 15,118 |
| May | 16,690 | 15,141 |
| June | 16,707 | 15,148 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 81 | 1,734 | 4.7% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 489 | 4,860 | 10.1% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 398 | 1,734 | 23.0% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,142 | 4,860 | 23.5% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 263 | 6,480 | 4.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 110 | 6,480 | 1.7% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 137 | 6,480 | 2.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 4 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

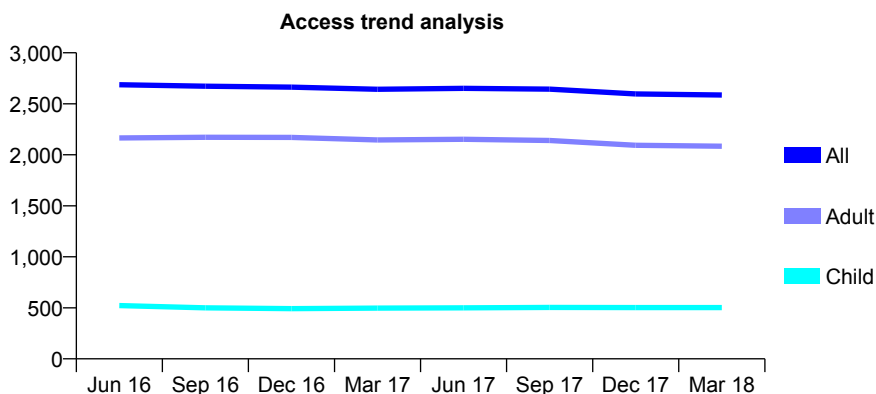
Q49 - Vital Signs At a Glance Contract Report for 333026/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR K NUTT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,454 |
| Carry forward general activity (UDA) | -169 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £209,927.66 |

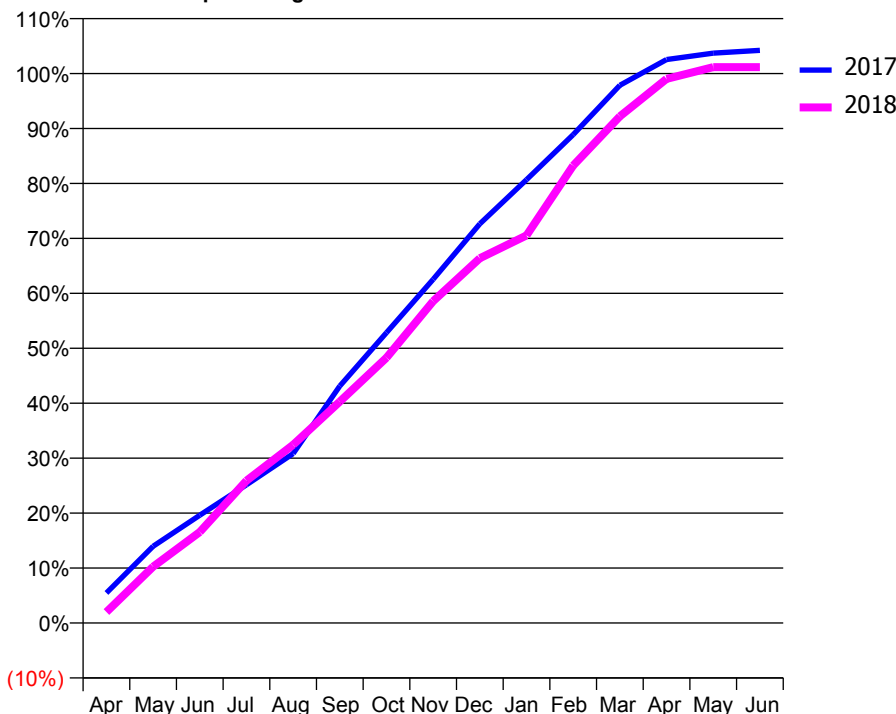
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,643 | |
| Quarter ending June 2017 | 2,652 | → |
| Quarter ending September 2017 | 2,644 | → |
| Quarter ending December 2017 | 2,597 | ↓ |
| Quarter ending March 2018 | 2,586 | → |
| Variance since March 2017 | (2.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 462 | 169 |
| May | 1,180 | 867 |
| June | 1,659 | 1,400 |
| July | 2,127 | 2,190 |
| August | 2,607 | 2,742 |
| September | 3,646 | 3,406 |
| October | 4,468 | 4,082 |
| November | 5,289 | 4,951 |
| December | 6,141 | 5,612 |
| January | 6,821 | 5,963 |
| February | 7,514 | 7,037 |
| March | 8,272 | 7,795 |
| April | 8,669 | 8,371 |
| May | 8,766 | 8,553 |
| June | 8,810 | 8,553 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 55 | 804 | 6.8% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 521 | 3,349 | 15.6% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 567 | 804 | 70.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,119 | 3,349 | 63.3% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 216 | 4,249 | 5.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 47 | 4,249 | 1.1% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 67 | 4,249 | 1.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

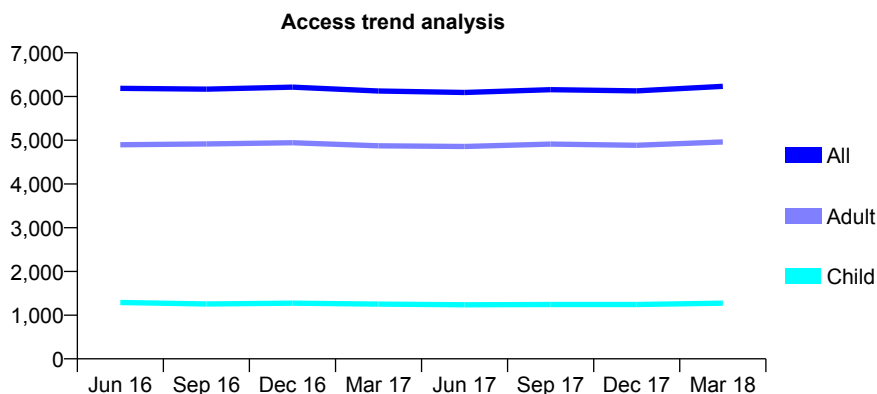
Q49 - Vital Signs At a Glance Contract Report for 334189/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR GW MAW |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

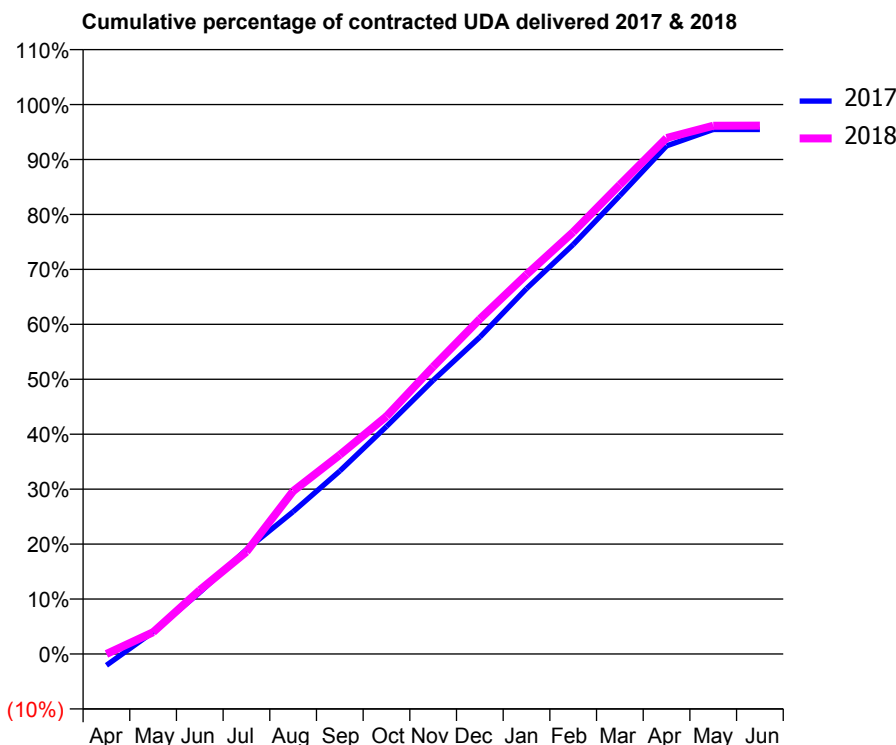
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,221 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £447,822.83 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,126 | |
| Quarter ending June 2017 | 6,094 | → |
| Quarter ending September 2017 | 6,156 | → |
| Quarter ending December 2017 | 6,130 | → |
| Quarter ending March 2018 | 6,234 | → |
| Variance since March 2017 | 1.8% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -397 | 0 |
| May | 774 | 762 |
| June | 2,158 | 2,238 |
| July | 3,654 | 3,576 |
| August | 4,980 | 5,698 |
| September | 6,403 | 6,968 |
| October | 7,961 | 8,313 |
| November | 9,573 | 10,051 |
| December | 11,087 | 11,717 |
| January | 12,784 | 13,273 |
| February | 14,320 | 14,761 |
| March | 16,034 | 16,416 |
| April | 17,773 | 18,049 |
| May | 18,345 | 18,479 |
| June | 18,346 | 18,485 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 155 | 2,120 | 7.3% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 980 | 7,422 | 13.2% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,400 | 2,120 | 66.0% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,404 | 7,422 | 59.3% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 681 | 9,380 | 7.3% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 63 | 9,380 | 0.7% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 135 | 9,380 | 1.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

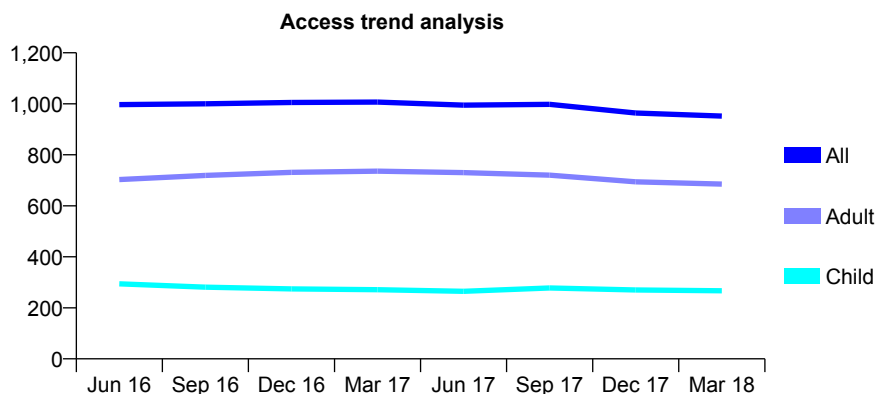
Q49 - Vital Signs At a Glance Contract Report for 334952/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR JP OLD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,872 |
| Carry forward general activity (UDA) | -129 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £83,675.84 |

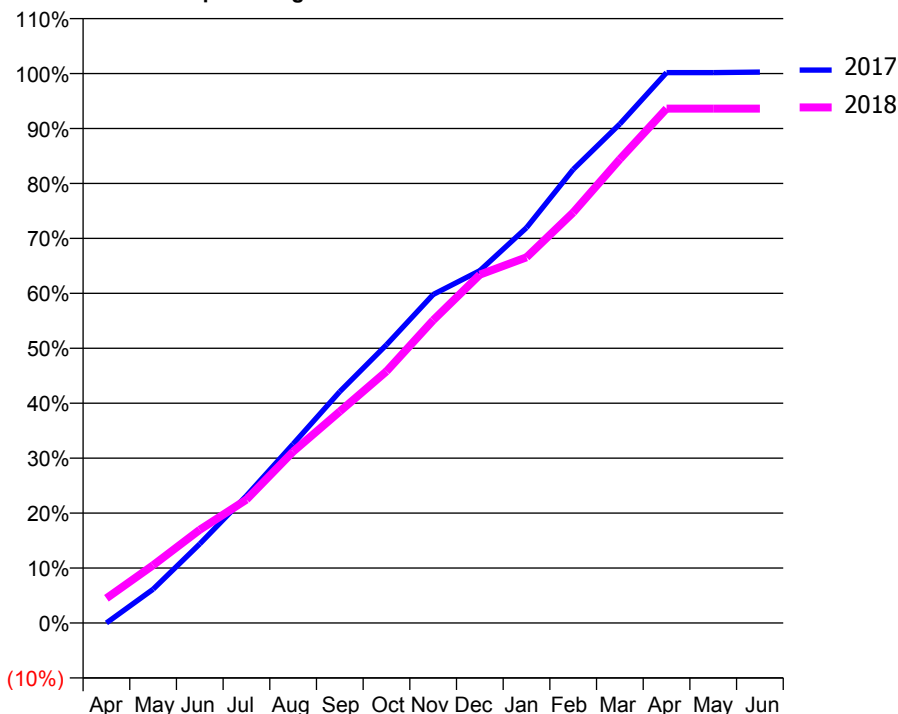
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,007 | |
| Quarter ending June 2017 | 995 | ↓ |
| Quarter ending September 2017 | 998 | → |
| Quarter ending December 2017 | 964 | ↓ |
| Quarter ending March 2018 | 952 | ↓ |
| Variance since March 2017 | (5.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 129 |
| May | 177 | 302 |
| June | 414 | 488 |
| July | 665 | 645 |
| August | 936 | 896 |
| September | 1,209 | 1,106 |
| October | 1,454 | 1,316 |
| November | 1,717 | 1,583 |
| December | 1,841 | 1,821 |
| January | 2,066 | 1,911 |
| February | 2,371 | 2,146 |
| March | 2,608 | 2,424 |
| April | 2,876 | 2,689 |
| May | 2,876 | 2,689 |
| June | 2,879 | 2,689 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 37 | 474 | 7.8% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 133 | 1,149 | 11.6% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 323 | 474 | 68.1% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 673 | 1,149 | 58.6% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 63 | 1,618 | 3.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 7 | 1,618 | 0.4% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 29 | 1,618 | 1.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

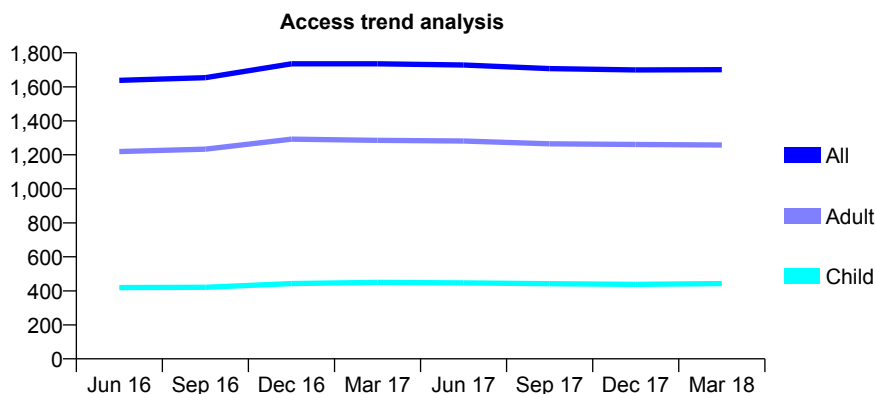
Q49 - Vital Signs At a Glance Contract Report for 334952/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR JP OLD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

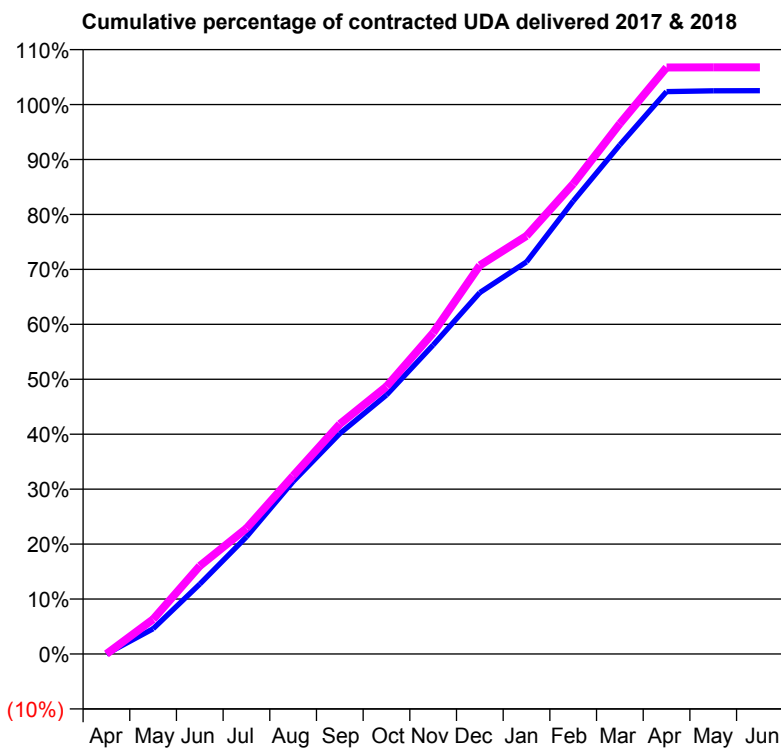
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,832 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £140,768.18 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,735 | |
| Quarter ending June 2017 | 1,728 | → |
| Quarter ending September 2017 | 1,707 | ↓ |
| Quarter ending December 2017 | 1,699 | → |
| Quarter ending March 2018 | 1,701 | → |
| Variance since March 2017 | (2.0%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 223 | 305 |
| June | 615 | 774 |
| July | 1,030 | 1,105 |
| August | 1,517 | 1,568 |
| September | 1,938 | 2,022 |
| October | 2,277 | 2,352 |
| November | 2,717 | 2,825 |
| December | 3,178 | 3,417 |
| January | 3,448 | 3,677 |
| February | 3,983 | 4,134 |
| March | 4,477 | 4,664 |
| April | 4,945 | 5,158 |
| May | 4,953 | 5,159 |
| June | 4,954 | 5,159 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 67 | 797 | 8.4% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 386 | 2,214 | 17.4% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 531 | 797 | 66.6% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,348 | 2,214 | 60.9% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 155 | 3,046 | 5.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 7 | 3,046 | 0.2% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 49 | 3,046 | 1.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

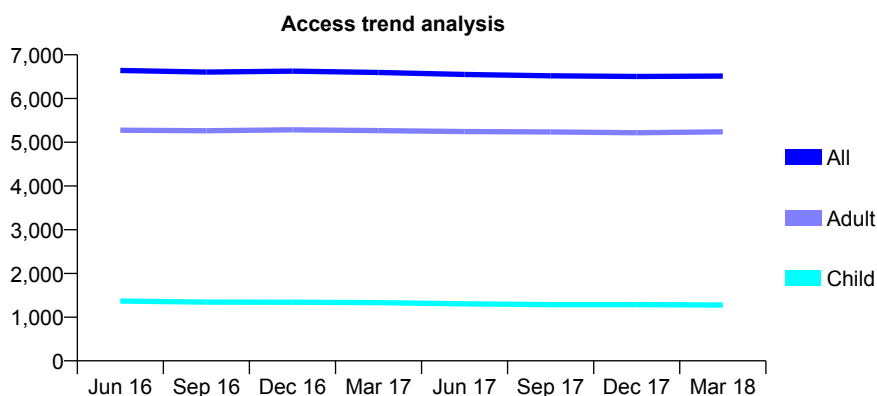
Q49 - Vital Signs At a Glance Contract Report for 336610/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MISS EL ALPIN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

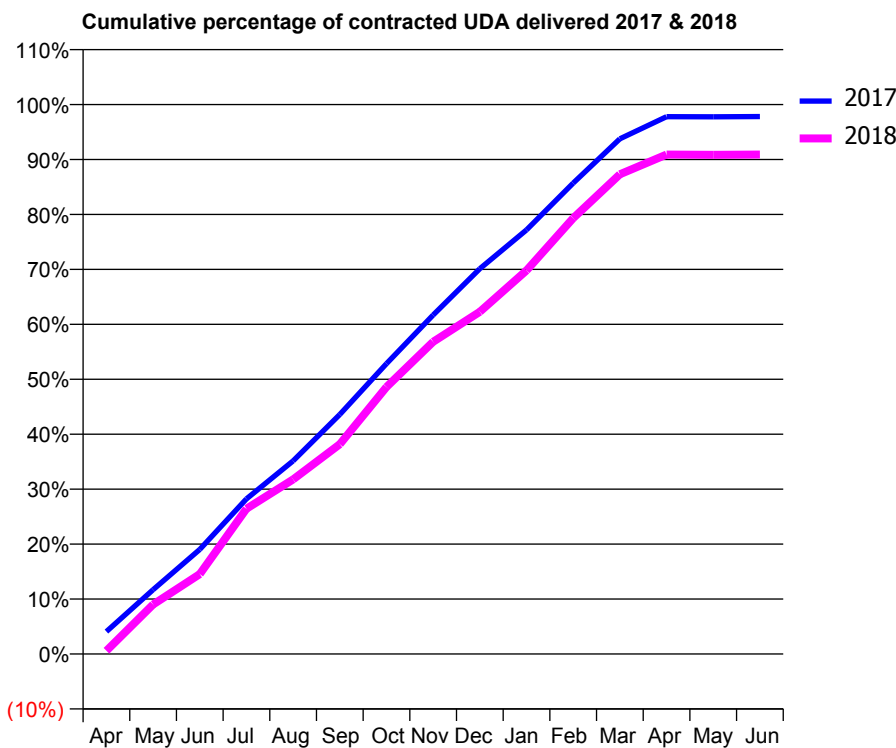
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,901 |
| Carry forward general activity (UDA) | 504 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £521,273.17 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,596 | |
| Quarter ending June 2017 | 6,549 | → |
| Quarter ending September 2017 | 6,519 | → |
| Quarter ending December 2017 | 6,503 | → |
| Quarter ending March 2018 | 6,514 | → |
| Variance since March 2017 | (1.2%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 937 | 137 |
| May | 2,684 | 2,062 |
| June | 4,357 | 3,330 |
| July | 6,466 | 6,054 |
| August | 8,052 | 7,275 |
| September | 9,985 | 8,743 |
| October | 12,100 | 11,128 |
| November | 14,128 | 13,014 |
| December | 16,059 | 14,264 |
| January | 17,677 | 15,984 |
| February | 19,627 | 18,162 |
| March | 21,473 | 19,993 |
| April | 22,396 | 20,812 |
| May | 22,388 | 20,806 |
| June | 22,397 | 20,816 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 152 | 2,006 | 7.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,070 | 7,373 | 14.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,228 | 2,006 | 61.2% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,999 | 7,373 | 54.2% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 478 | 9,326 | 5.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 167 | 9,326 | 1.8% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 255 | 9,326 | 2.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

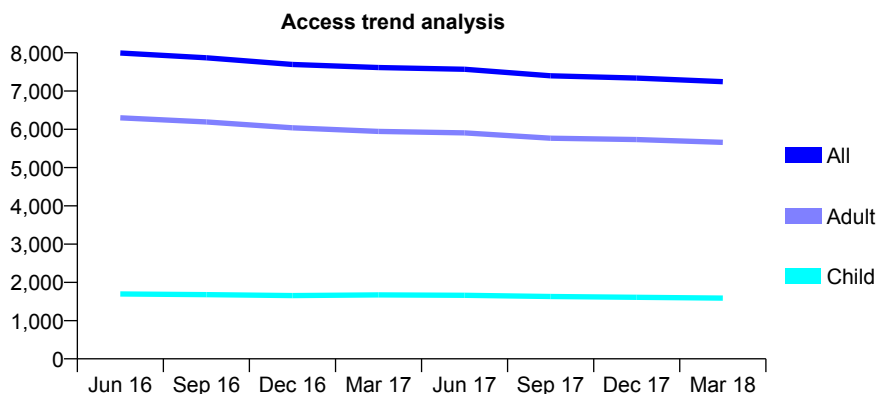
Q49 - Vital Signs At a Glance Contract Report for 336610/0002 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MISS EL ALPIN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2007 |
| Contract end date | |

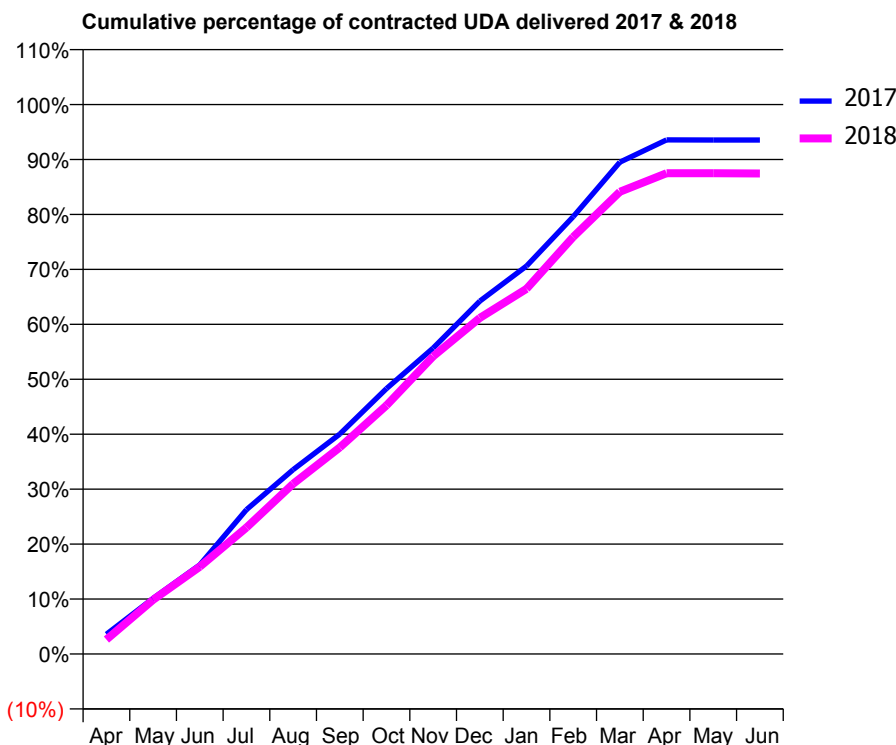
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £622,152.33 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,616 | |
| Quarter ending June 2017 | 7,568 | → |
| Quarter ending September 2017 | 7,397 | ↓ |
| Quarter ending December 2017 | 7,341 | → |
| Quarter ending March 2018 | 7,246 | ↓ |
| Variance since March 2017 | (4.9%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 810 | 590 |
| May | 2,282 | 2,221 |
| June | 3,649 | 3,575 |
| July | 5,911 | 5,177 |
| August | 7,547 | 6,971 |
| September | 9,009 | 8,459 |
| October | 10,866 | 10,180 |
| November | 12,528 | 12,188 |
| December | 14,449 | 13,760 |
| January | 15,885 | 14,952 |
| February | 17,905 | 17,079 |
| March | 20,137 | 18,929 |
| April | 21,049 | 19,689 |
| May | 21,047 | 19,688 |
| June | 21,047 | 19,676 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 79 | 2,035 | 3.9% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 921 | 7,230 | 12.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,192 | 2,035 | 58.6% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,857 | 7,230 | 53.3% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 377 | 9,213 | 4.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 170 | 9,213 | 1.8% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 181 | 9,213 | 2.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 20 | 21 | 95.2% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 21 | 85.7% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

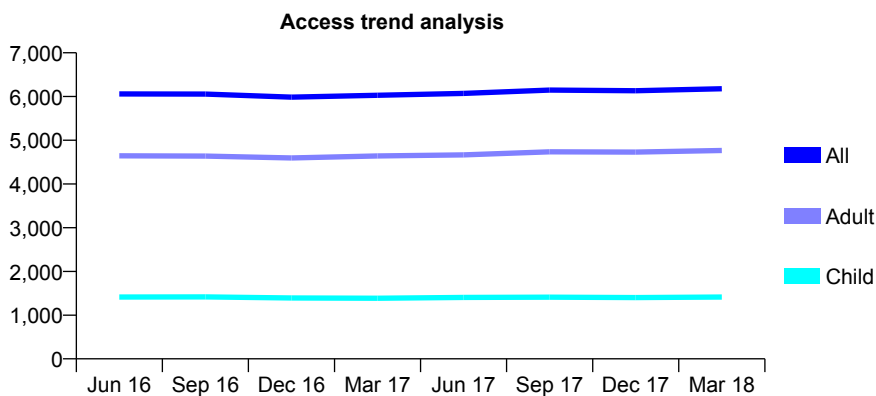
Q49 - Vital Signs At a Glance Contract Report for 336610/0003 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MISS EL ALPIN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 08/02/2007 |
| Contract end date | |

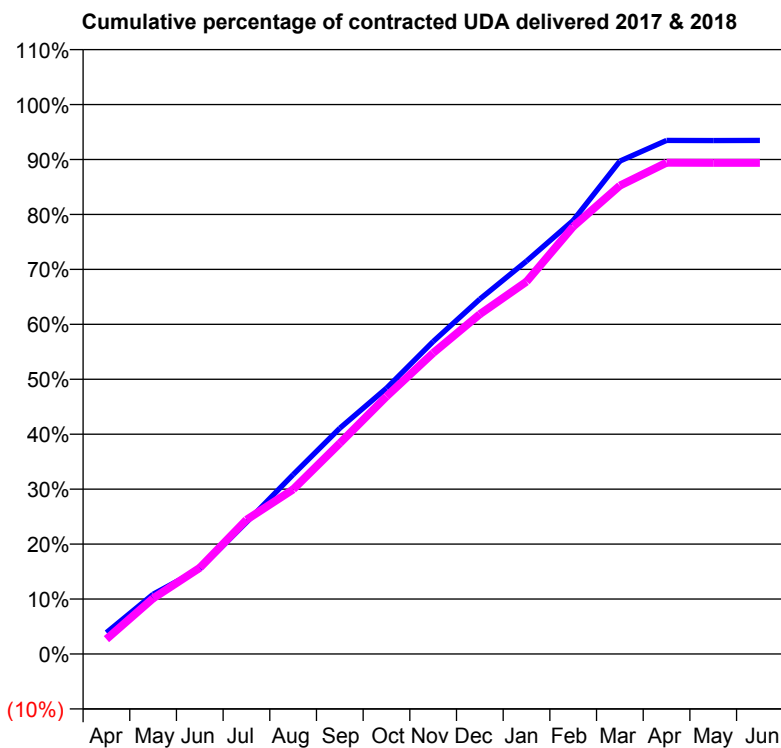
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,419 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £421,491.06 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,029 | |
| Quarter ending June 2017 | 6,072 | → |
| Quarter ending September 2017 | 6,146 | → |
| Quarter ending December 2017 | 6,131 | → |
| Quarter ending March 2018 | 6,179 | → |
| Variance since March 2017 | 2.5% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 755 | 525 |
| May | 2,112 | 1,969 |
| June | 3,007 | 3,045 |
| July | 4,654 | 4,743 |
| August | 6,342 | 5,816 |
| September | 7,982 | 7,449 |
| October | 9,395 | 9,102 |
| November | 11,044 | 10,640 |
| December | 12,542 | 12,011 |
| January | 13,884 | 13,158 |
| February | 15,323 | 15,106 |
| March | 17,420 | 16,550 |
| April | 18,148 | 17,362 |
| May | 18,147 | 17,357 |
| June | 18,148 | 17,356 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 83 | 1,852 | 4.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 694 | 6,043 | 11.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,087 | 1,852 | 58.7% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,267 | 6,043 | 54.1% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 279 | 8,009 | 3.5% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 172 | 8,009 | 2.1% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 157 | 8,009 | 2.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

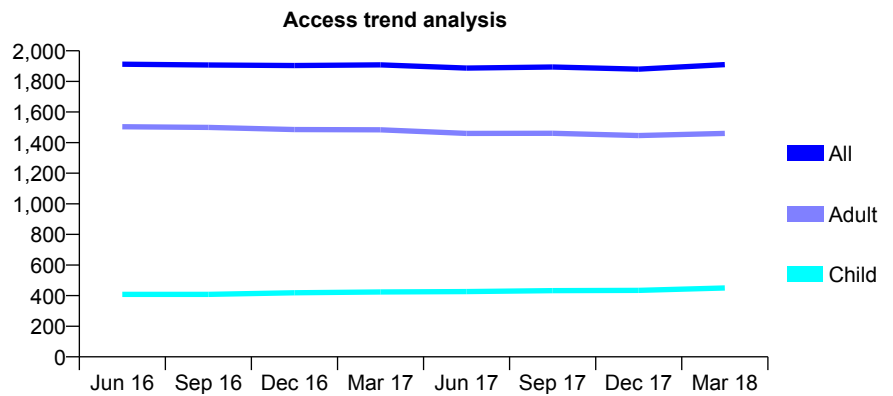
Q49 - Vital Signs At a Glance Contract Report for 336610/0004 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MISS EL ALPIN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,000 |
| Carry forward general activity (UDA) | 149 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £130,166.02 |

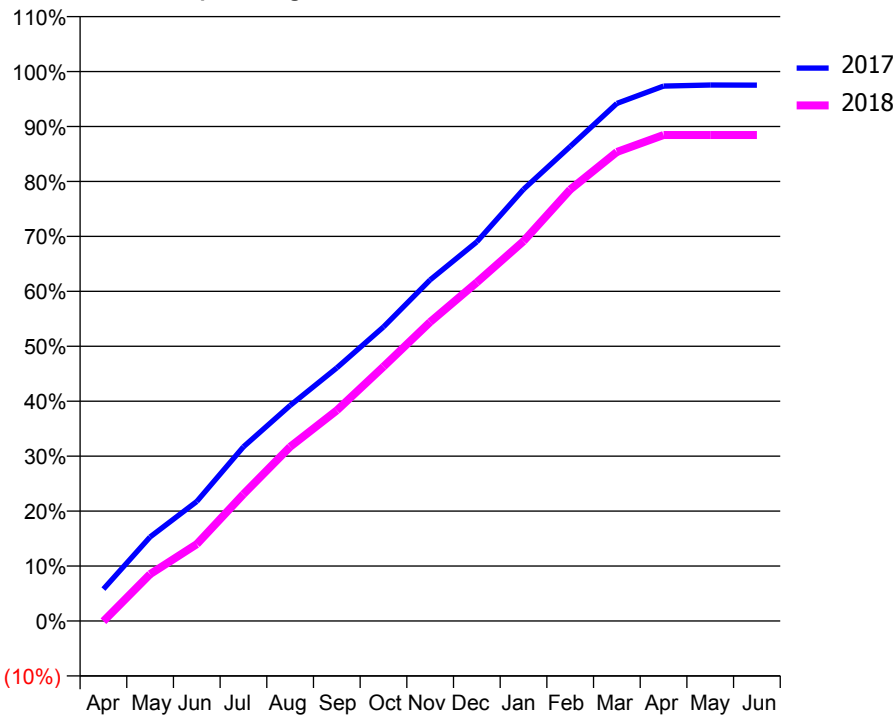
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,908 | |
| Quarter ending June 2017 | 1,887 | ↓ |
| Quarter ending September 2017 | 1,894 | → |
| Quarter ending December 2017 | 1,880 | → |
| Quarter ending March 2018 | 1,910 | → |
| Variance since March 2017 | 0.1% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 348 | -4 |
| May | 918 | 512 |
| June | 1,305 | 840 |
| July | 1,903 | 1,385 |
| August | 2,354 | 1,903 |
| September | 2,764 | 2,299 |
| October | 3,211 | 2,778 |
| November | 3,726 | 3,265 |
| December | 4,141 | 3,697 |
| January | 4,714 | 4,147 |
| February | 5,182 | 4,711 |
| March | 5,651 | 5,122 |
| April | 5,841 | 5,307 |
| May | 5,853 | 5,307 |
| June | 5,851 | 5,307 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 36 | 639 | 5.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 314 | 1,904 | 16.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 358 | 639 | 56.0% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 903 | 1,904 | 47.4% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 159 | 2,550 | 6.2% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 75 | 2,550 | 2.9% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 67 | 2,550 | 2.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

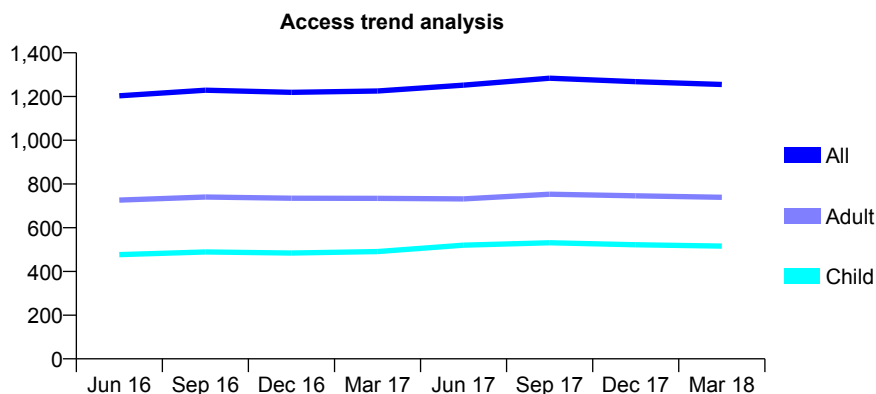
Q49 - Vital Signs At a Glance Contract Report for 338206/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MRS J CANTY |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,300 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £129,731.83 |

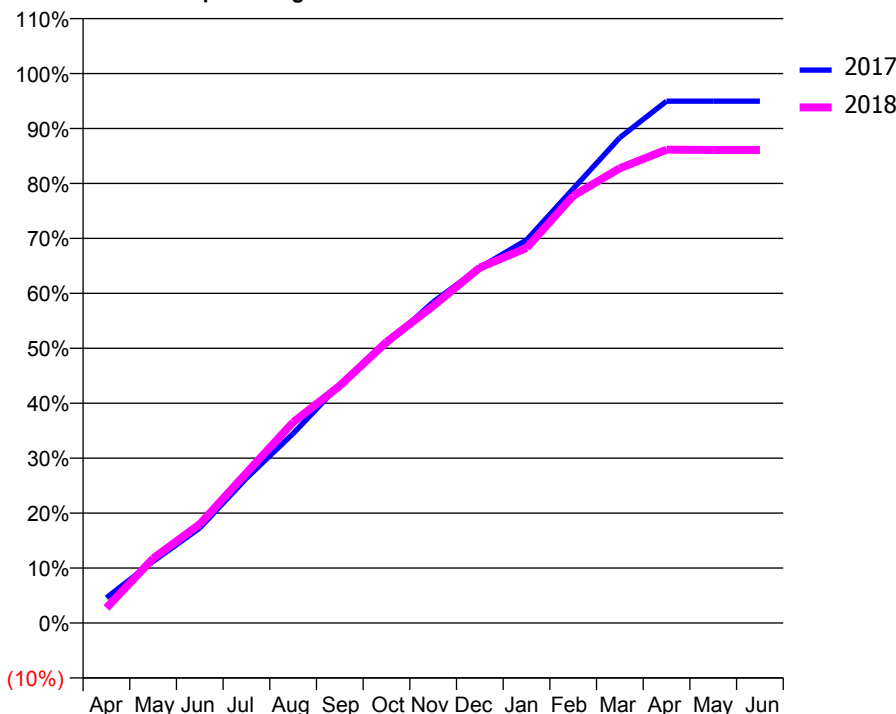
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,225 | |
| Quarter ending June 2017 | 1,252 | ↑ |
| Quarter ending September 2017 | 1,284 | ↑ |
| Quarter ending December 2017 | 1,268 | ↓ |
| Quarter ending March 2018 | 1,255 | ↓ |
| Variance since March 2017 | 2.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 253 | 146 |
| May | 617 | 623 |
| June | 953 | 954 |
| July | 1,451 | 1,448 |
| August | 1,898 | 1,936 |
| September | 2,390 | 2,289 |
| October | 2,796 | 2,711 |
| November | 3,216 | 3,058 |
| December | 3,561 | 3,428 |
| January | 3,837 | 3,618 |
| February | 4,351 | 4,121 |
| March | 4,864 | 4,386 |
| April | 5,229 | 4,565 |
| May | 5,229 | 4,562 |
| June | 5,229 | 4,562 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 39 | 699 | 5.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 131 | 862 | 15.2% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 290 | 699 | 41.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 321 | 862 | 37.2% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 76 | 1,534 | 5.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,534 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 1,534 | 0.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

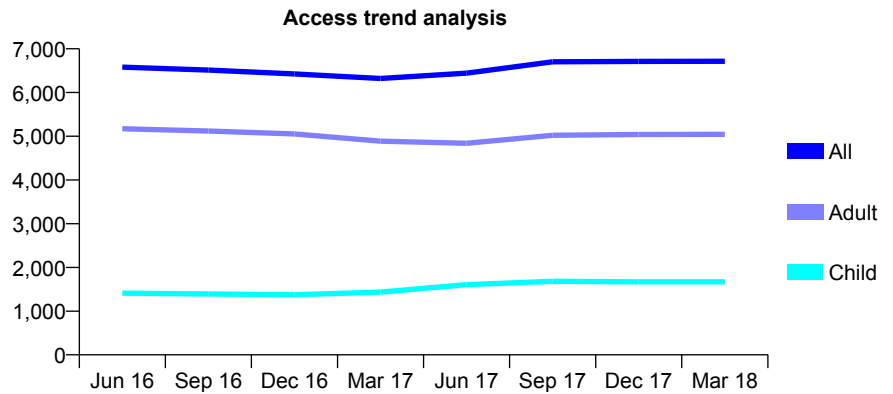
Q49 - Vital Signs At a Glance Contract Report for 340103/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MRS JA COATES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 07/06/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,377 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £585,362.62 |

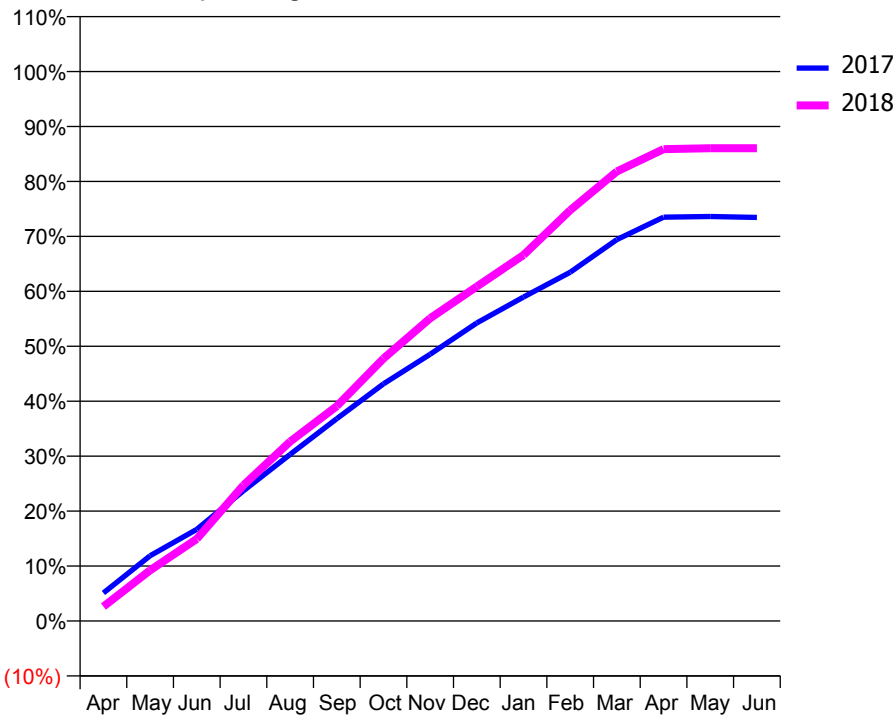
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,322 | |
| Quarter ending June 2017 | 6,444 | → |
| Quarter ending September 2017 | 6,704 | ↑ |
| Quarter ending December 2017 | 6,711 | → |
| Quarter ending March 2018 | 6,714 | → |
| Variance since March 2017 | 6.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,123 | 563 |
| May | 2,615 | 1,972 |
| June | 3,675 | 3,192 |
| July | 5,217 | 5,286 |
| August | 6,676 | 6,978 |
| September | 8,106 | 8,357 |
| October | 9,498 | 10,213 |
| November | 10,683 | 11,777 |
| December | 11,939 | 13,013 |
| January | 12,976 | 14,239 |
| February | 13,971 | 15,979 |
| March | 15,281 | 17,488 |
| April | 16,178 | 18,357 |
| May | 16,200 | 18,391 |
| June | 16,166 | 18,391 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 152 | 2,281 | 6.7% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,197 | 6,683 | 17.9% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 894 | 2,281 | 39.2% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,679 | 6,683 | 40.1% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,366 | 8,808 | 15.5% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 182 | 8,808 | 2.1% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 75 | 8,808 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 8 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

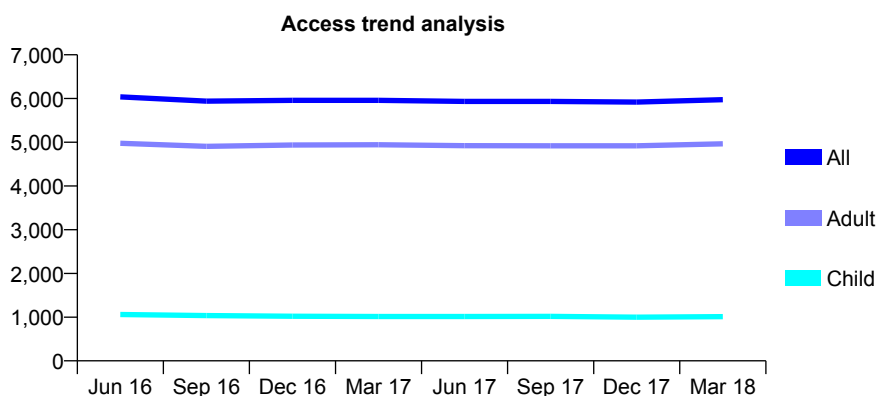
Q49 - Vital Signs At a Glance Contract Report for 341894/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR YA NOJIB |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 14/04/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,117 |
| Carry forward general activity (UDA) | 63 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £491,369.65 |

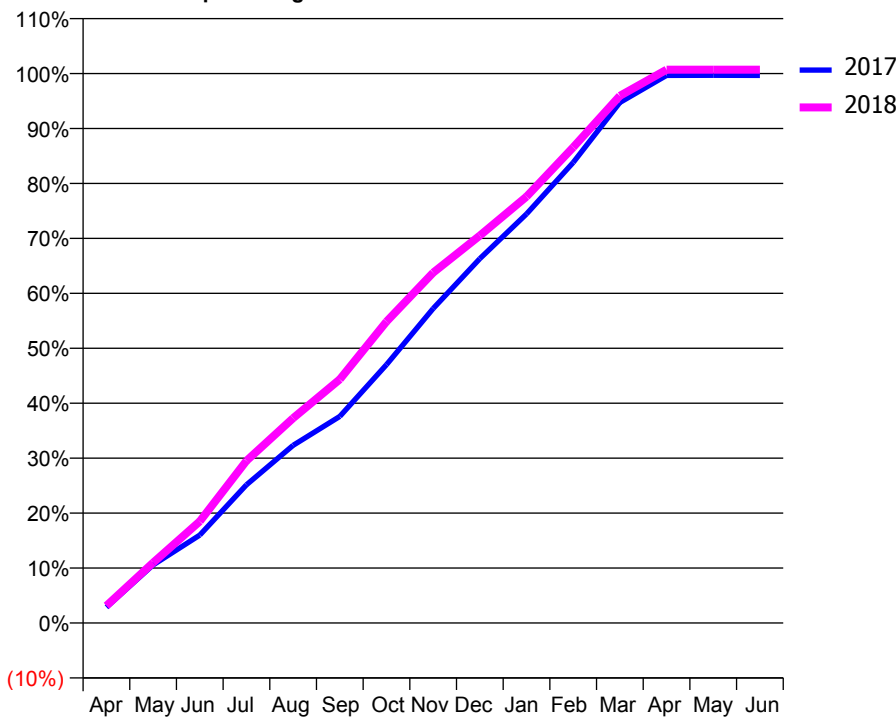
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,958 | |
| Quarter ending June 2017 | 5,935 | → |
| Quarter ending September 2017 | 5,935 | → |
| Quarter ending December 2017 | 5,919 | → |
| Quarter ending March 2018 | 5,974 | → |
| Variance since March 2017 | 0.3% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 522 | 571 |
| May | 1,916 | 1,990 |
| June | 2,901 | 3,353 |
| July | 4,556 | 5,348 |
| August | 5,860 | 6,755 |
| September | 6,811 | 8,035 |
| October | 8,518 | 9,939 |
| November | 10,371 | 11,553 |
| December | 12,015 | 12,774 |
| January | 13,485 | 14,060 |
| February | 15,184 | 15,685 |
| March | 17,160 | 17,380 |
| April | 18,056 | 18,243 |
| May | 18,057 | 18,244 |
| June | 18,054 | 18,245 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 127 | 1,687 | 7.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,189 | 8,271 | 14.4% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,110 | 1,687 | 65.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,609 | 8,271 | 67.8% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 338 | 9,721 | 3.5% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 171 | 9,721 | 1.8% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 302 | 9,721 | 3.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

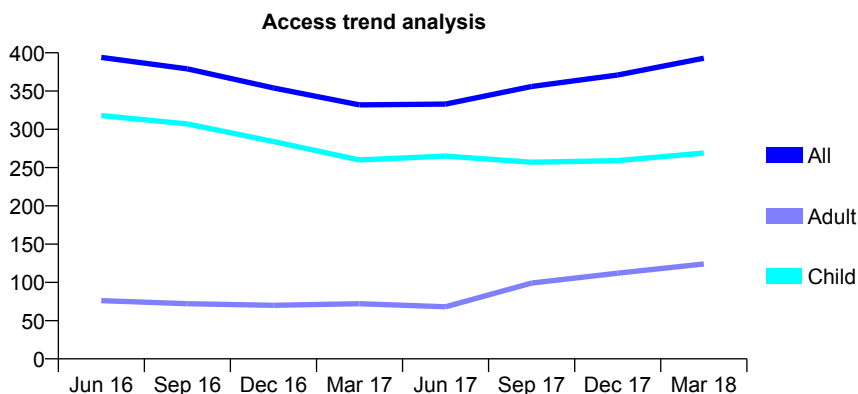
Q49 - Vital Signs At a Glance Contract Report for 341894/0004 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR YA NOJIB |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,031 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £44,052.10 |

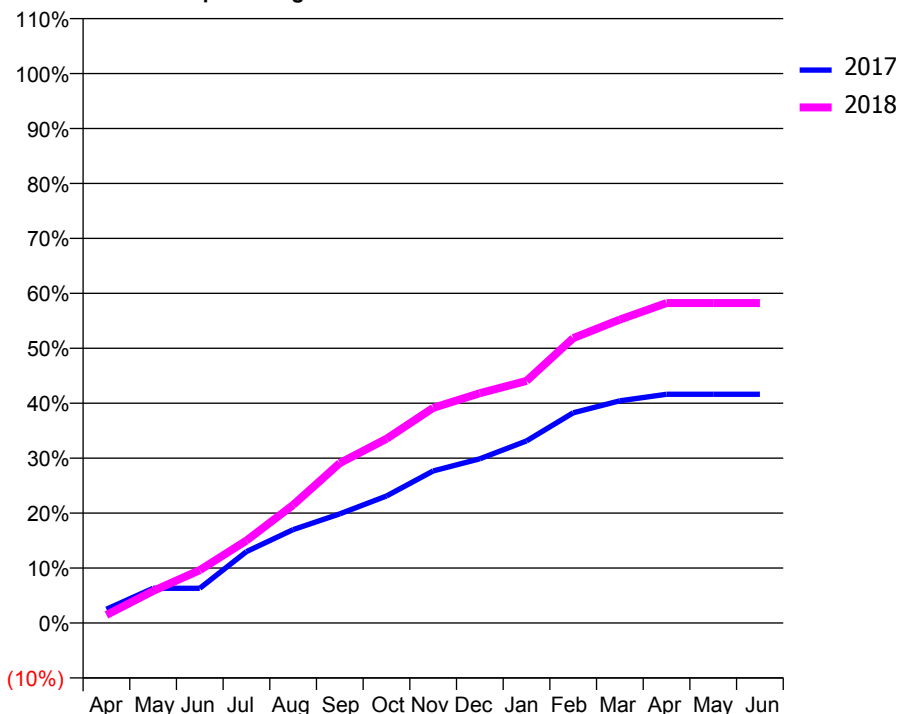
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 332 | |
| Quarter ending June 2017 | 333 | → |
| Quarter ending September 2017 | 356 | ↑ |
| Quarter ending December 2017 | 371 | ↑ |
| Quarter ending March 2018 | 393 | ↑ |
| Variance since March 2017 | 18.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 51 | 30 |
| May | 128 | 118 |
| June | 128 | 196 |
| July | 264 | 305 |
| August | 345 | 437 |
| September | 403 | 591 |
| October | 469 | 681 |
| November | 562 | 795 |
| December | 607 | 850 |
| January | 673 | 895 |
| February | 777 | 1,053 |
| March | 822 | 1,121 |
| April | 846 | 1,183 |
| May | 846 | 1,183 |
| June | 846 | 1,183 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 72 | 504 | 14.3% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 16 | 141 | 11.3% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 308 | 504 | 61.1% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 41 | 141 | 29.1% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 33 | 663 | 5.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 663 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 663 | 1.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

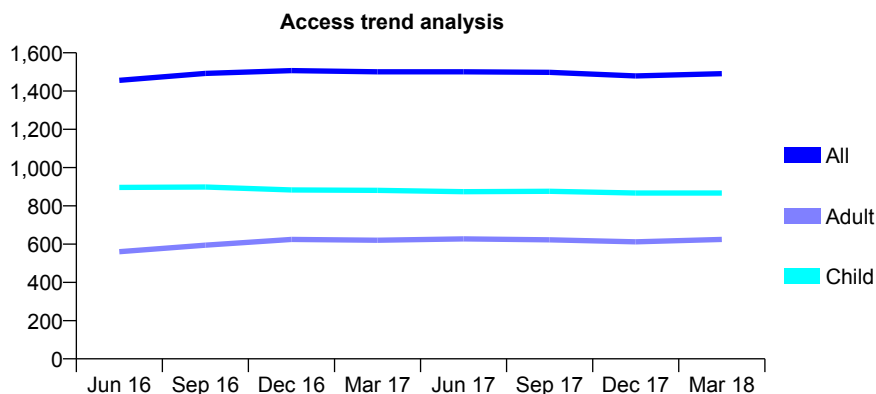
Q49 - Vital Signs At a Glance Contract Report for 344702/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MRS EM GRIFFIN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2012 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 4,000 |
| Carry forward general activity (UDA) | 23 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £98,885.45 |

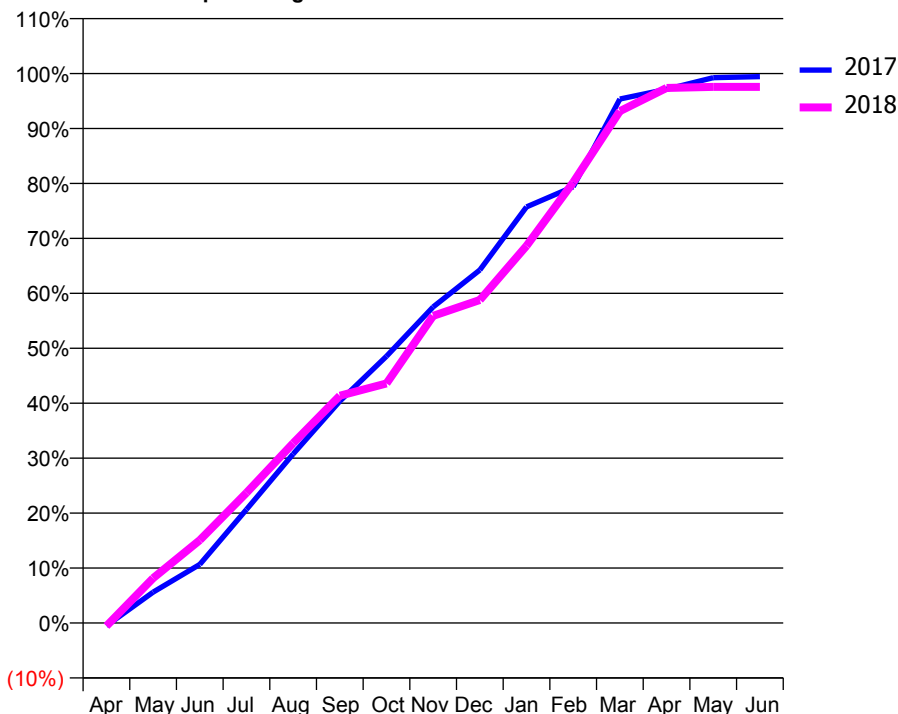
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,501 | |
| Quarter ending June 2017 | 1,501 | → |
| Quarter ending September 2017 | 1,498 | → |
| Quarter ending December 2017 | 1,479 | ↓ |
| Quarter ending March 2018 | 1,491 | → |
| Variance since March 2017 | (0.7%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | -21 | -23 |
| May | 225 | 326 |
| June | 426 | 603 |
| July | 826 | 948 |
| August | 1,230 | 1,309 |
| September | 1,615 | 1,654 |
| October | 1,942 | 1,744 |
| November | 2,301 | 2,236 |
| December | 2,570 | 2,352 |
| January | 3,029 | 2,745 |
| February | 3,175 | 3,207 |
| March | 3,814 | 3,726 |
| April | 3,885 | 3,894 |
| May | 3,970 | 3,902 |
| June | 3,977 | 3,902 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 153 | 1,610 | 9.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 137 | 910 | 15.1% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,211 | 1,610 | 75.2% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 628 | 910 | 69.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 128 | 2,533 | 5.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 2,533 | 0.1% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 2,533 | 0.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

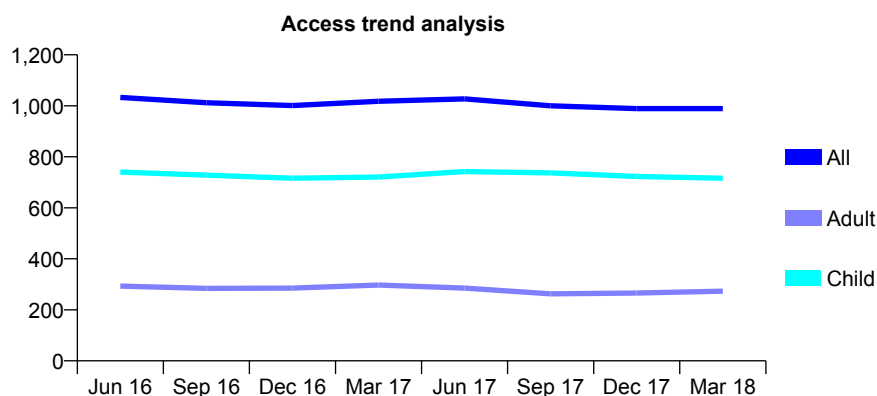
Q49 - Vital Signs At a Glance Contract Report for 357499/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR TD DAVIES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2012 |
| Contract end date | |

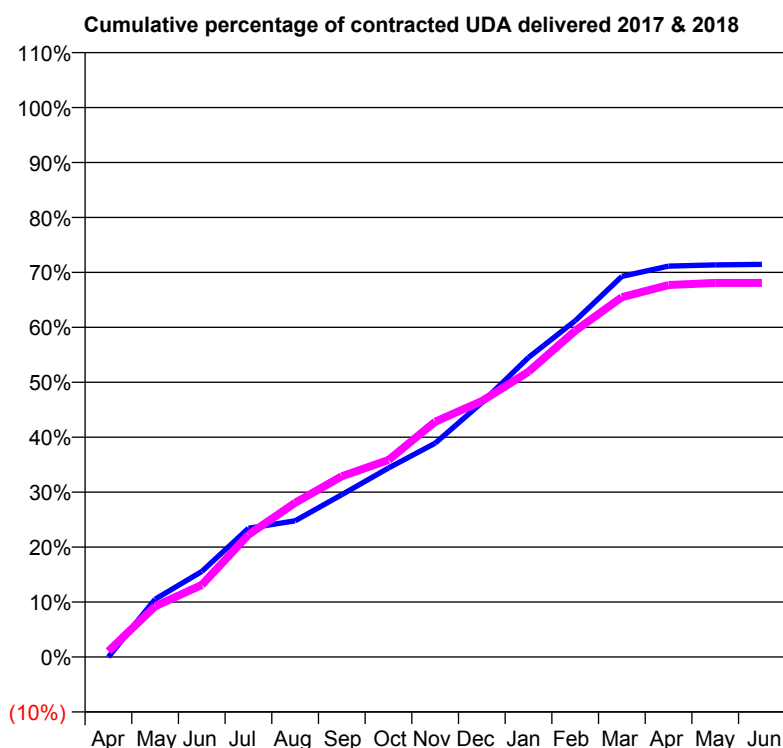
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,093 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £68,842.58 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,018 | |
| Quarter ending June 2017 | 1,027 | → |
| Quarter ending September 2017 | 1,000 | ↓ |
| Quarter ending December 2017 | 989 | ↓ |
| Quarter ending March 2018 | 989 | → |
| Variance since March 2017 | (2.8%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 33 |
| May | 325 | 286 |
| June | 481 | 406 |
| July | 725 | 689 |
| August | 767 | 868 |
| September | 914 | 1,017 |
| October | 1,064 | 1,109 |
| November | 1,203 | 1,325 |
| December | 1,432 | 1,441 |
| January | 1,686 | 1,606 |
| February | 1,893 | 1,836 |
| March | 2,143 | 2,025 |
| April | 2,200 | 2,094 |
| May | 2,207 | 2,106 |
| June | 2,210 | 2,106 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 52 | 972 | 5.3% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 77 | 302 | 25.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 520 | 972 | 53.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 131 | 302 | 43.4% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 45 | 1,285 | 3.5% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,285 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 1,285 | 1.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

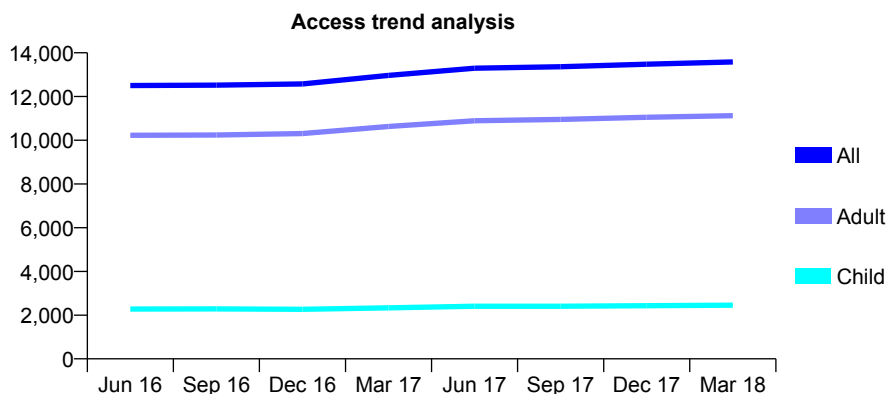
Q49 - Vital Signs At a Glance Contract Report for 358398/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR DJ RYNN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 37,204 |
| Carry forward general activity (UDA) | 308 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £876,208.24 |

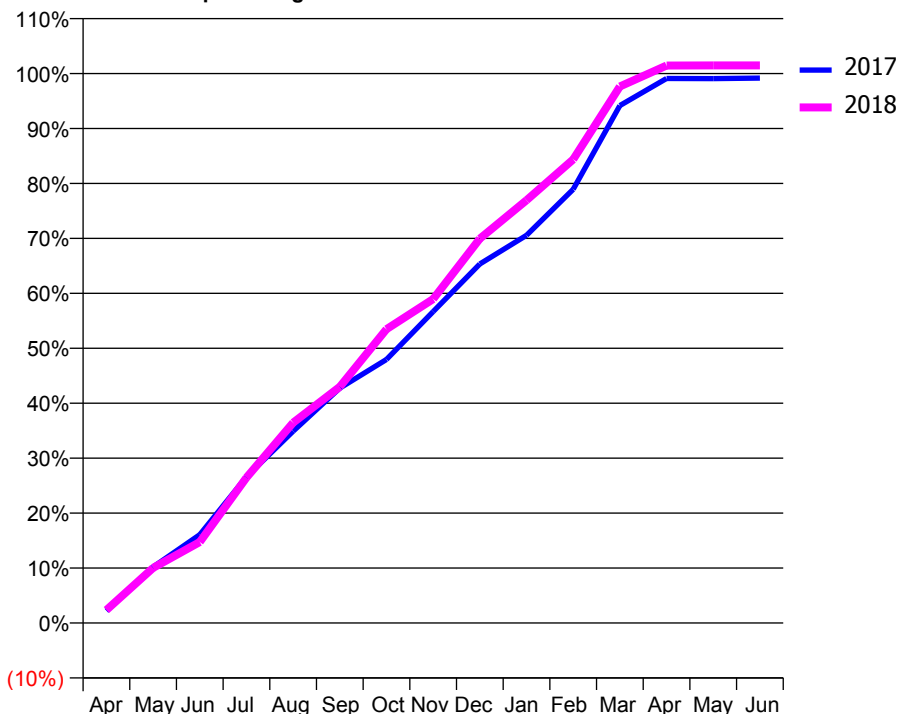
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 12,967 | |
| Quarter ending June 2017 | 13,293 | ↑ |
| Quarter ending September 2017 | 13,362 | → |
| Quarter ending December 2017 | 13,477 | → |
| Quarter ending March 2018 | 13,580 | → |
| Variance since March 2017 | 4.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 828 | 878 |
| May | 3,795 | 3,732 |
| June | 5,984 | 5,484 |
| July | 9,895 | 9,843 |
| August | 12,988 | 13,569 |
| September | 15,901 | 15,994 |
| October | 17,846 | 19,892 |
| November | 21,083 | 21,937 |
| December | 24,306 | 26,028 |
| January | 26,247 | 28,627 |
| February | 29,368 | 31,391 |
| March | 35,032 | 36,329 |
| April | 36,865 | 37,742 |
| May | 36,858 | 37,749 |
| June | 36,896 | 37,748 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 243 | 4,295 | 5.7% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,083 | 19,384 | 10.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,192 | 4,295 | 74.3% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 14,448 | 19,384 | 74.5% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,255 | 22,407 | 5.6% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 226 | 22,407 | 1.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 238 | 22,407 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 24 | 24 | 100.0% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 23 | 24 | 95.8% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

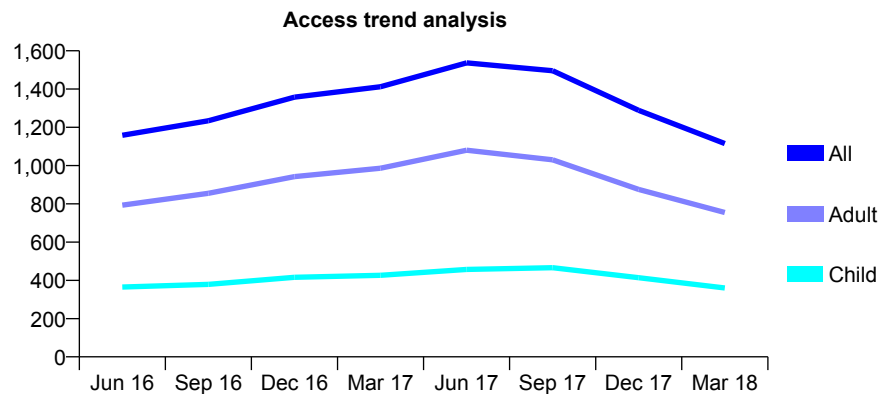
Q49 - Vital Signs At a Glance Contract Report for 367672/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR GA HARRISON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,190 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £52,371.40 |

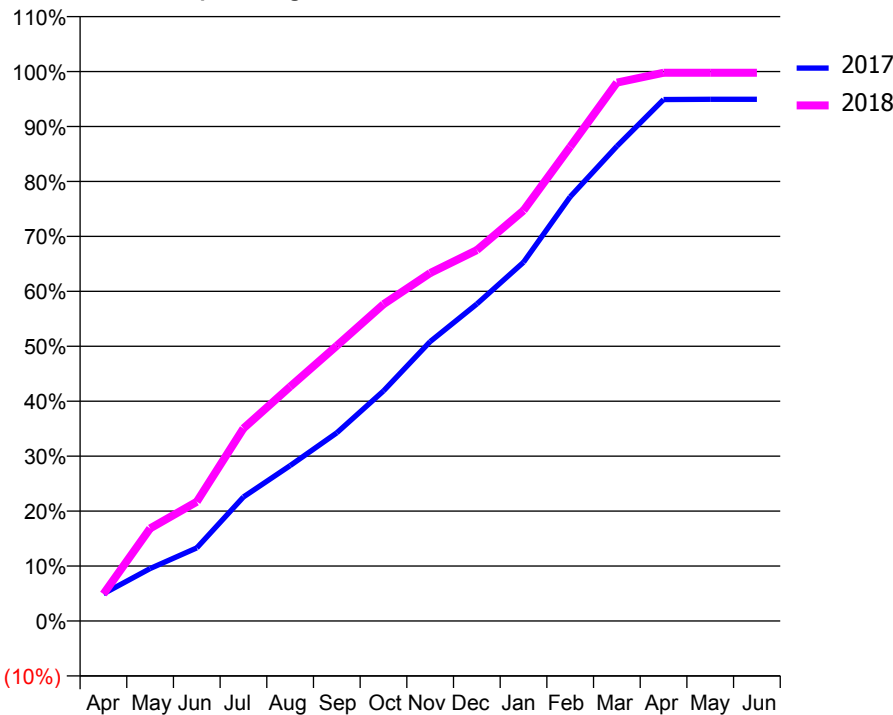
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 1,412 | |
| Quarter ending June 2017 | 1,537 | ↑ |
| Quarter ending September 2017 | 1,496 | ↓ |
| Quarter ending December 2017 | 1,289 | ↓ |
| Quarter ending March 2018 | 1,115 | ↓ |
| Variance since March 2017 | (21.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 109 | 108 |
| May | 209 | 369 |
| June | 292 | 476 |
| July | 494 | 768 |
| August | 620 | 934 |
| September | 750 | 1,097 |
| October | 917 | 1,263 |
| November | 1,113 | 1,387 |
| December | 1,264 | 1,478 |
| January | 1,430 | 1,636 |
| February | 1,691 | 1,890 |
| March | 1,892 | 2,146 |
| April | 2,078 | 2,185 |
| May | 2,079 | 2,185 |
| June | 2,079 | 2,185 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 51 | 702 | 7.3% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 238 | 1,563 | 15.2% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 399 | 702 | 56.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 698 | 1,563 | 44.7% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 141 | 1,283 | 11.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 20 | 1,283 | 1.6% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 29 | 1,283 | 2.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

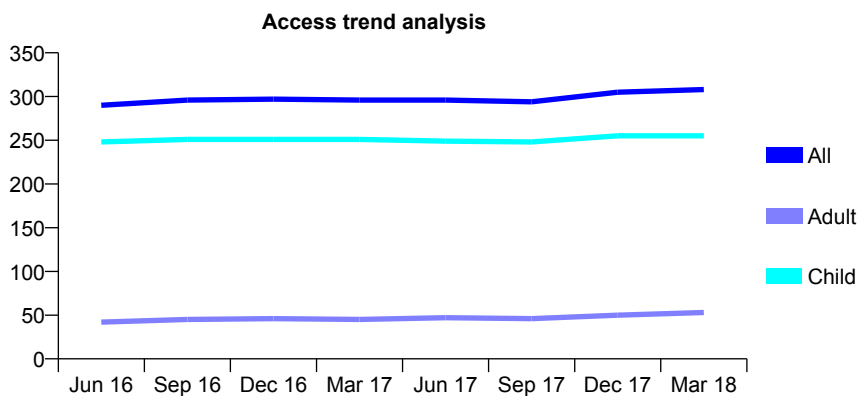
Q49 - Vital Signs At a Glance Contract Report for 565989/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Wetheral Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 506 |
| Carry forward general activity (UDA) | -10 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £12,453.02 |

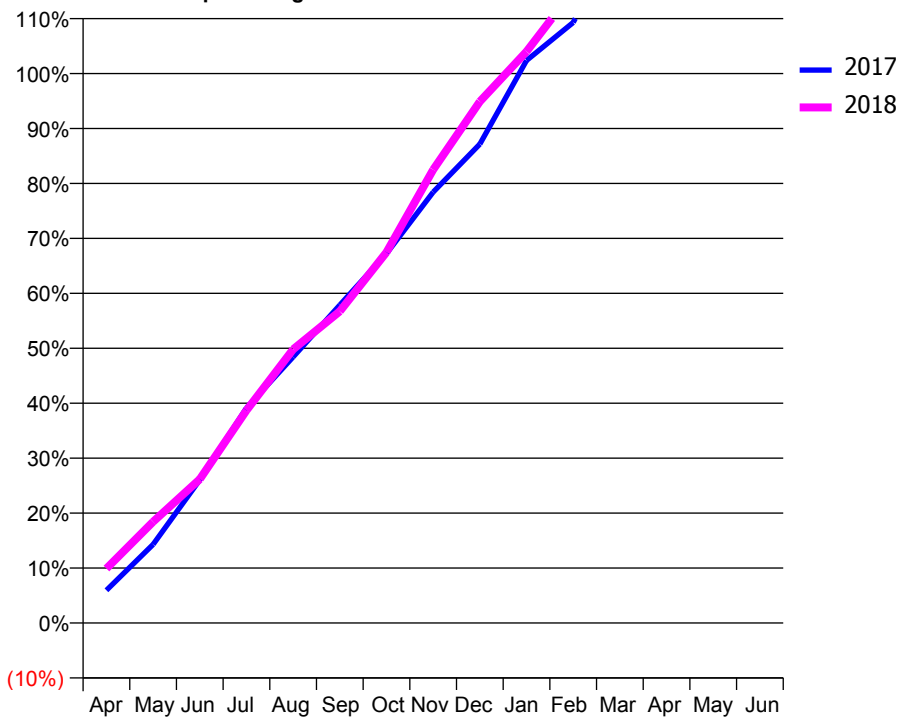
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 296 | |
| Quarter ending June 2017 | 296 | → |
| Quarter ending September 2017 | 294 | → |
| Quarter ending December 2017 | 305 | ↑ |
| Quarter ending March 2018 | 308 | → |
| Variance since March 2017 | 4.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 30 | 50 |
| May | 72 | 93 |
| June | 132 | 132 |
| July | 198 | 196 |
| August | 245 | 252 |
| September | 293 | 287 |
| October | 340 | 341 |
| November | 397 | 417 |
| December | 441 | 480 |
| January | 518 | 526 |
| February | 553 | 582 |
| March | 633 | 612 |
| April | 650 | 632 |
| May | 650 | 632 |
| June | 653 | 632 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 15 | 460 | 3.3% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 36 | 8.3% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 371 | 460 | 80.7% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 29 | 36 | 80.6% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 13 | 496 | 2.6% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 496 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 496 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

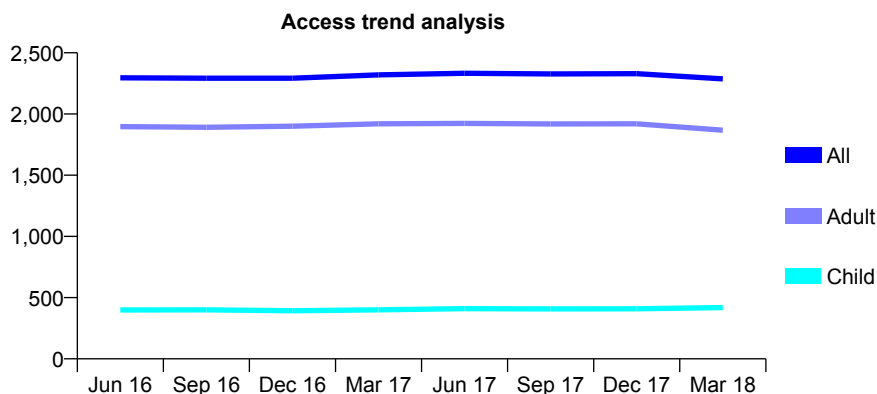
Q49 - Vital Signs At a Glance Contract Report for 567337/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Harley House Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,344 |
| Carry forward general activity (UDA) | -54 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £185,325.46 |

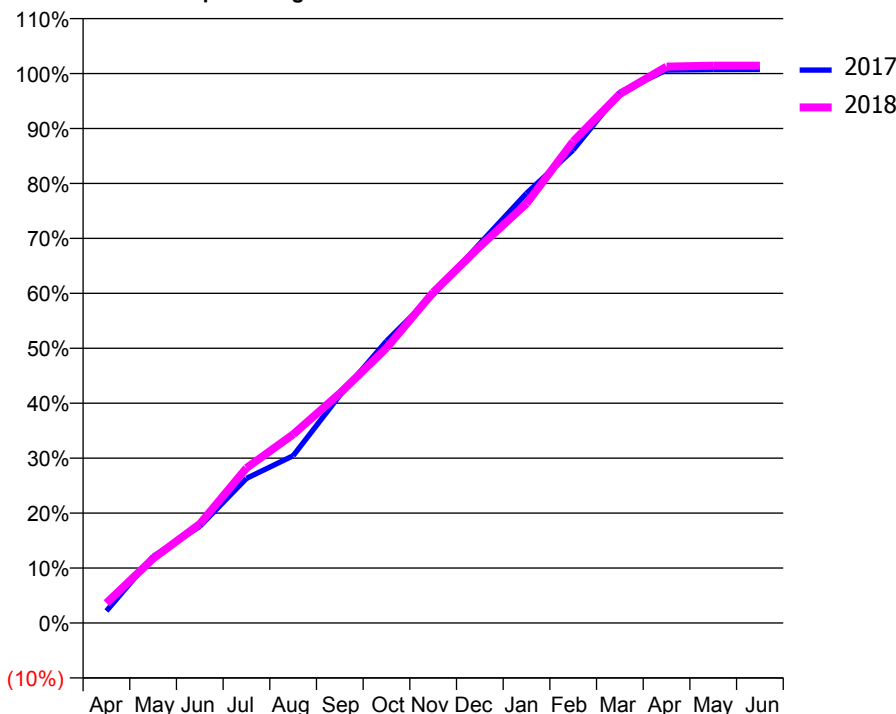
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,320 | |
| Quarter ending June 2017 | 2,333 | → |
| Quarter ending September 2017 | 2,327 | → |
| Quarter ending December 2017 | 2,329 | → |
| Quarter ending March 2018 | 2,287 | ↓ |
| Variance since March 2017 | (1.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 161 | 267 |
| May | 890 | 861 |
| June | 1,291 | 1,323 |
| July | 1,933 | 2,073 |
| August | 2,236 | 2,521 |
| September | 3,044 | 3,070 |
| October | 3,768 | 3,676 |
| November | 4,388 | 4,419 |
| December | 5,072 | 5,032 |
| January | 5,744 | 5,605 |
| February | 6,322 | 6,436 |
| March | 7,092 | 7,071 |
| April | 7,390 | 7,436 |
| May | 7,396 | 7,449 |
| June | 7,398 | 7,449 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 64 | 767 | 8.3% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 450 | 3,175 | 14.2% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 543 | 767 | 70.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,195 | 3,175 | 69.1% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 386 | 3,944 | 9.8% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 11 | 3,944 | 0.3% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 30 | 3,944 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

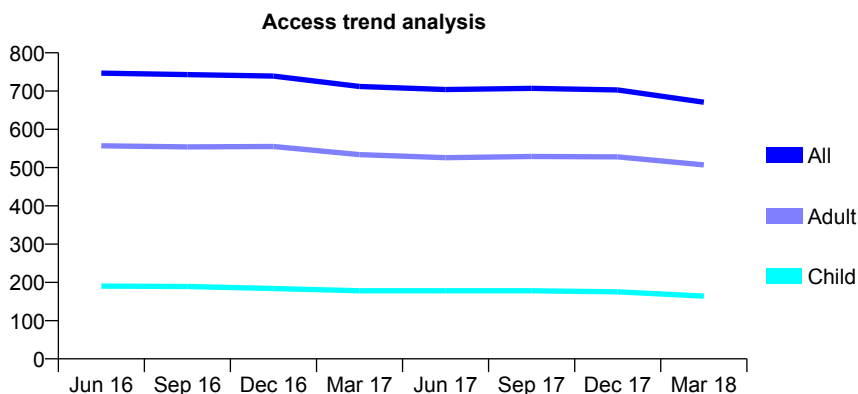
Q49 - Vital Signs At a Glance Contract Report for 570869/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR MI BHOLAH |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

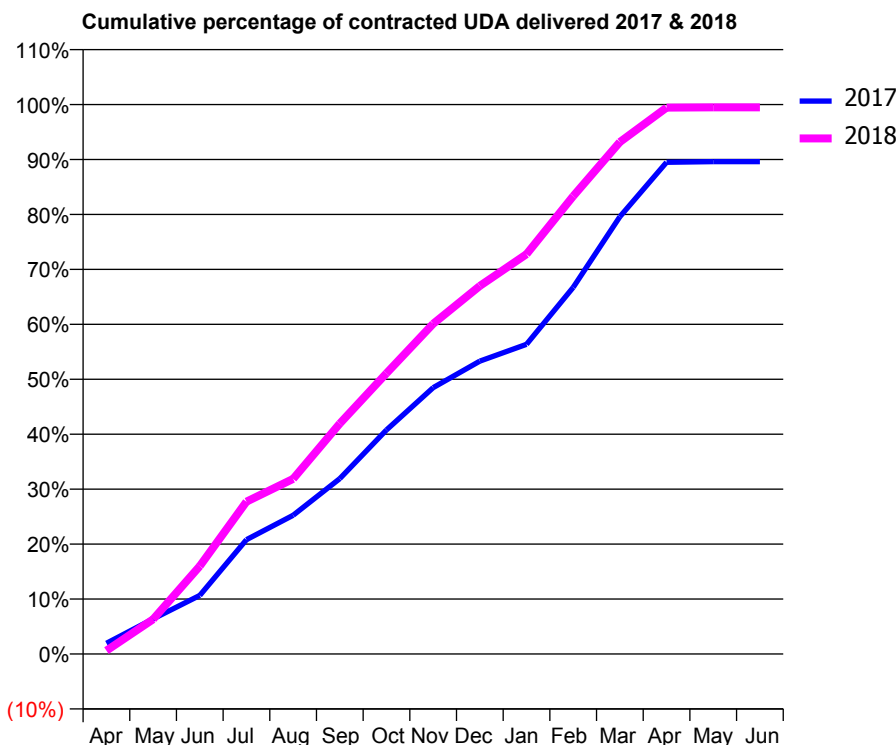
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,219 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £86,230.07 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 712 | |
| Quarter ending June 2017 | 704 | ↓ |
| Quarter ending September 2017 | 707 | → |
| Quarter ending December 2017 | 703 | → |
| Quarter ending March 2018 | 671 | ↓ |
| Variance since March 2017 | (5.8%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 63 | 20 |
| May | 206 | 203 |
| June | 343 | 515 |
| July | 670 | 893 |
| August | 813 | 1,026 |
| September | 1,028 | 1,350 |
| October | 1,313 | 1,645 |
| November | 1,560 | 1,935 |
| December | 1,716 | 2,156 |
| January | 1,815 | 2,342 |
| February | 2,148 | 2,682 |
| March | 2,561 | 2,999 |
| April | 2,880 | 3,201 |
| May | 2,884 | 3,202 |
| June | 2,884 | 3,202 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 2 | 279 | 0.7% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 69 | 751 | 9.2% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 199 | 279 | 71.3% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 457 | 751 | 60.9% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 25 | 993 | 2.5% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 993 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 11 | 993 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

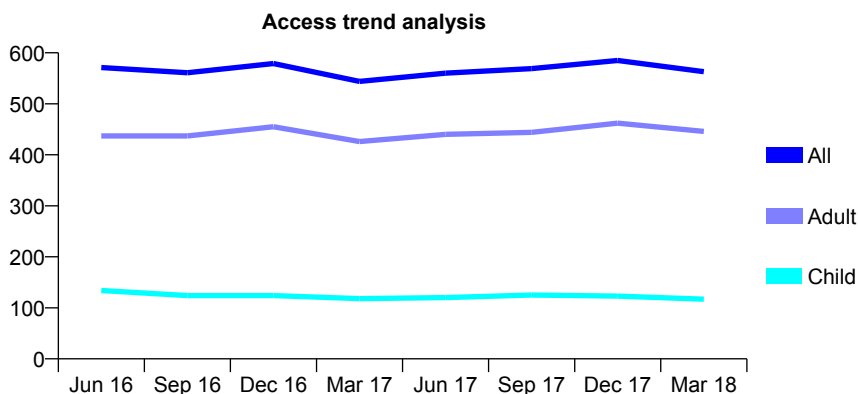
Q49 - Vital Signs At a Glance Contract Report for 570869/0002 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR MI BHOLAH |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,956 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £92,810.50 |

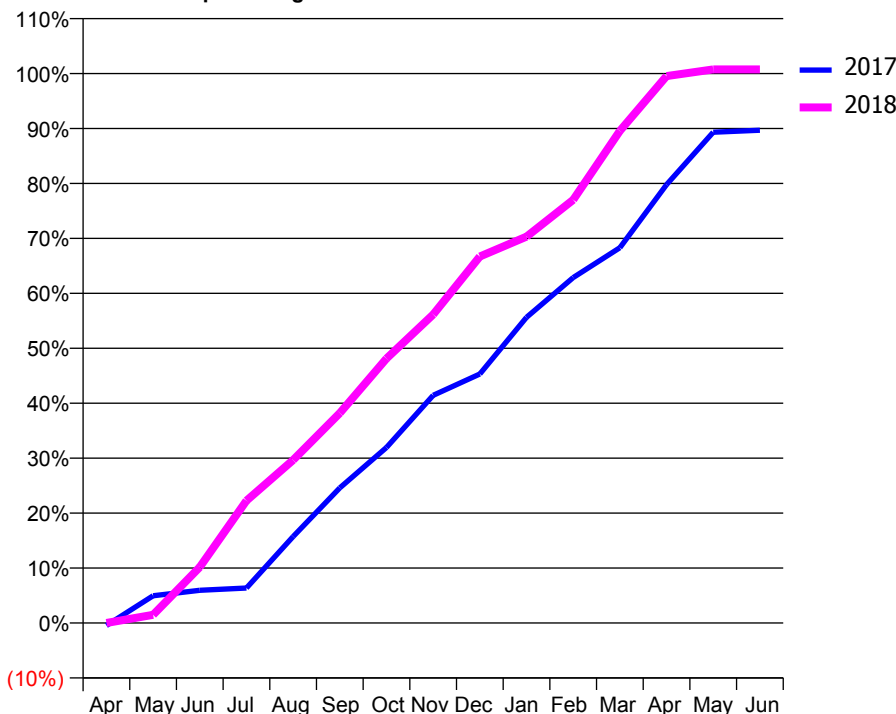
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 544 | |
| Quarter ending June 2017 | 560 | ↑ |
| Quarter ending September 2017 | 569 | → |
| Quarter ending December 2017 | 585 | ↑ |
| Quarter ending March 2018 | 563 | ↓ |
| Variance since March 2017 | 3.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -14 | 0 |
| May | 146 | 44 |
| June | 176 | 301 |
| July | 188 | 658 |
| August | 465 | 877 |
| September | 727 | 1,130 |
| October | 944 | 1,423 |
| November | 1,225 | 1,659 |
| December | 1,339 | 1,971 |
| January | 1,644 | 2,079 |
| February | 1,859 | 2,276 |
| March | 2,019 | 2,648 |
| April | 2,358 | 2,942 |
| May | 2,640 | 2,978 |
| June | 2,651 | 2,978 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 8 | 160 | 5.0% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 64 | 547 | 11.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 89 | 160 | 55.6% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 270 | 547 | 49.4% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 24 | 648 | 3.7% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 648 | 0.2% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 648 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

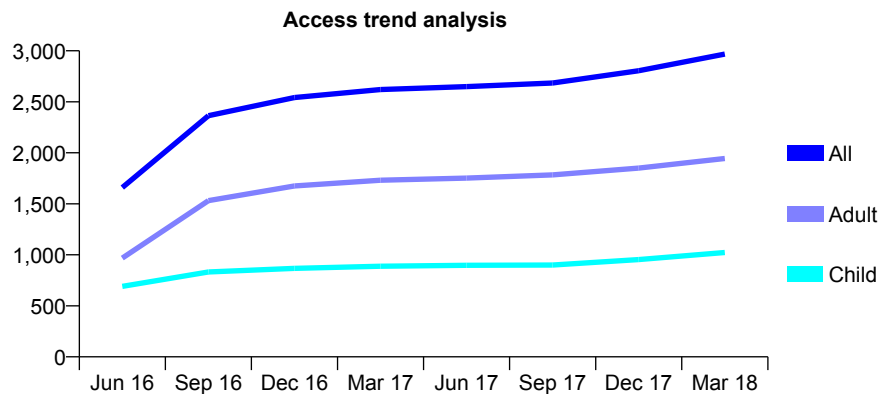
Q49 - Vital Signs At a Glance Contract Report for 572276/0002 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Curzon Street Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

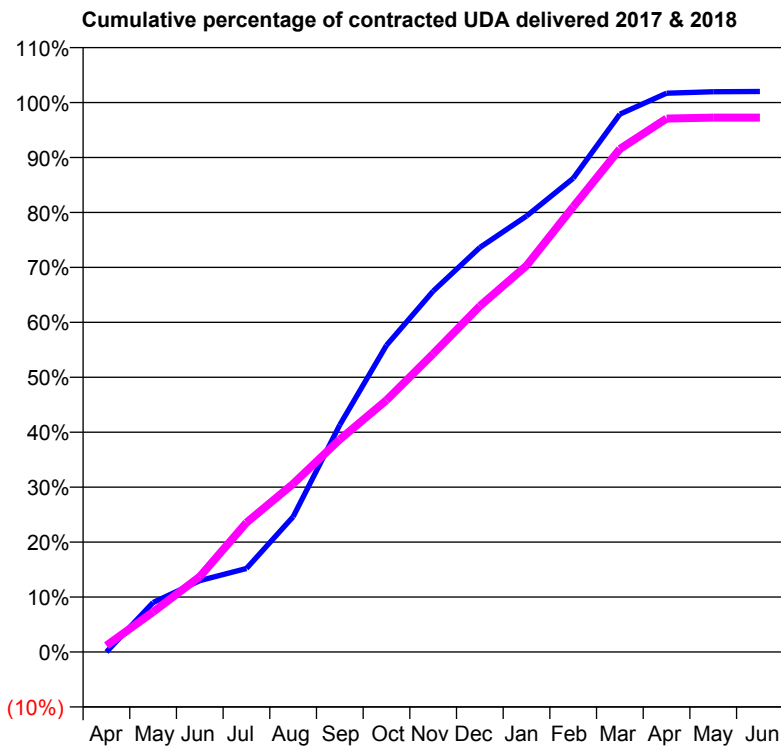
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,191 |
| Carry forward general activity (UDA) | 184 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £243,732.23 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 2,620 | |
| Quarter ending June 2017 | 2,649 | → |
| Quarter ending September 2017 | 2,684 | → |
| Quarter ending December 2017 | 2,804 | ↑ |
| Quarter ending March 2018 | 2,968 | ↑ |
| Variance since March 2017 | 13.3% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 121 |
| May | 829 | 742 |
| June | 1,195 | 1,398 |
| July | 1,400 | 2,399 |
| August | 2,265 | 3,119 |
| September | 3,802 | 3,943 |
| October | 5,136 | 4,671 |
| November | 6,043 | 5,531 |
| December | 6,773 | 6,416 |
| January | 7,299 | 7,166 |
| February | 7,930 | 8,256 |
| March | 9,005 | 9,330 |
| April | 9,356 | 9,894 |
| May | 9,381 | 9,911 |
| June | 9,384 | 9,911 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 120 | 1,531 | 7.8% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 667 | 3,192 | 20.9% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 943 | 1,531 | 61.6% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,938 | 3,192 | 60.7% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 220 | 4,754 | 4.6% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 67 | 4,754 | 1.4% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 223 | 4,754 | 4.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

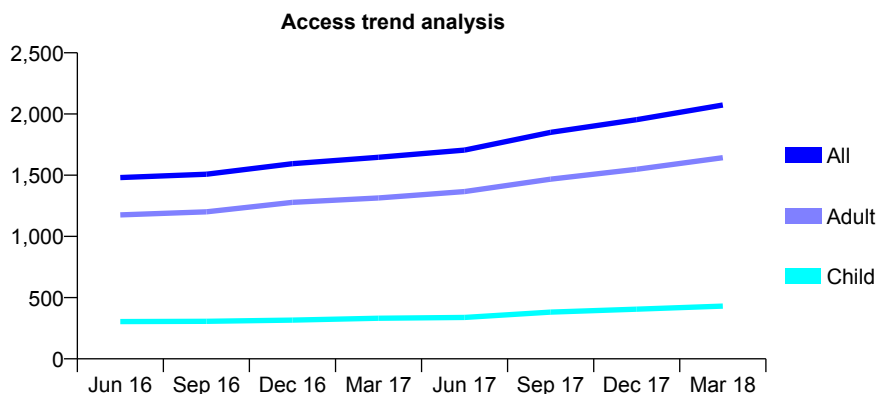
Q49 - Vital Signs At a Glance Contract Report for 573639/0004 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR SB PABARY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,426 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £204,127.42 |

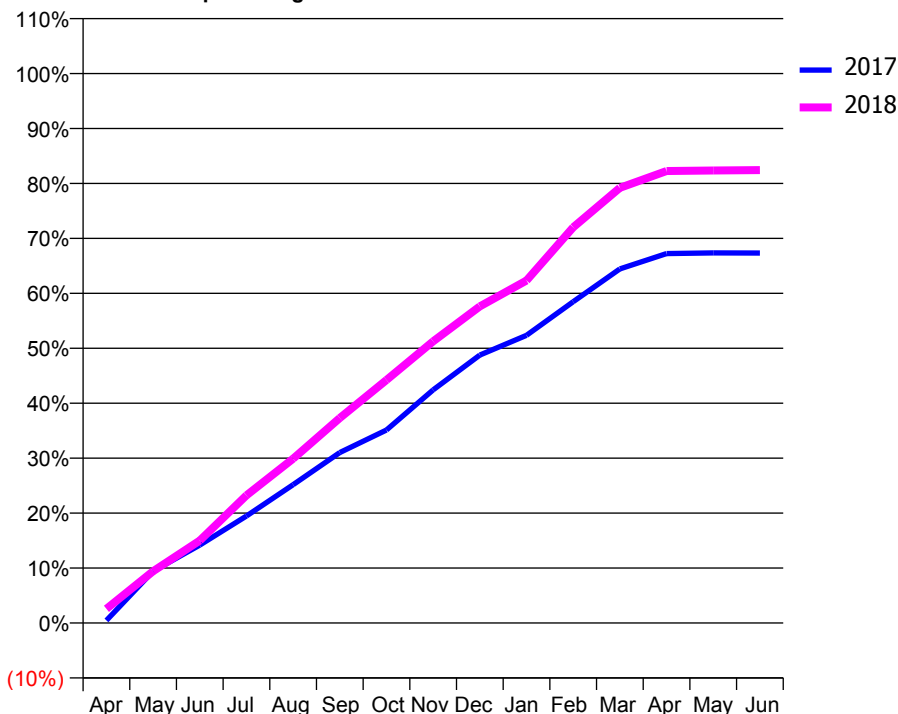
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,646 | |
| Quarter ending June 2017 | 1,705 | ↑ |
| Quarter ending September 2017 | 1,850 | ↑ |
| Quarter ending December 2017 | 1,954 | ↑ |
| Quarter ending March 2018 | 2,074 | ↑ |
| Variance since March 2017 | 26.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 39 | 192 |
| May | 770 | 700 |
| June | 1,159 | 1,115 |
| July | 1,590 | 1,725 |
| August | 2,057 | 2,222 |
| September | 2,535 | 2,771 |
| October | 2,870 | 3,283 |
| November | 3,466 | 3,807 |
| December | 3,984 | 4,280 |
| January | 4,278 | 4,628 |
| February | 4,777 | 5,347 |
| March | 5,263 | 5,881 |
| April | 5,492 | 6,108 |
| May | 5,503 | 6,114 |
| June | 5,501 | 6,120 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 14 | 639 | 2.2% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 205 | 2,334 | 8.8% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 374 | 639 | 58.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,379 | 2,334 | 59.1% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 192 | 2,849 | 6.7% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 22 | 2,849 | 0.8% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 2,849 | 0.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

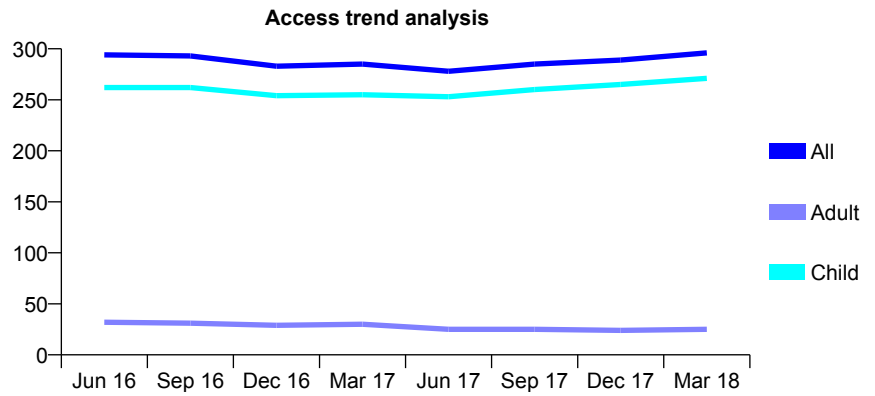
Q49 - Vital Signs At a Glance Contract Report for 573663/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Broadway Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 740 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £17,449.42 |

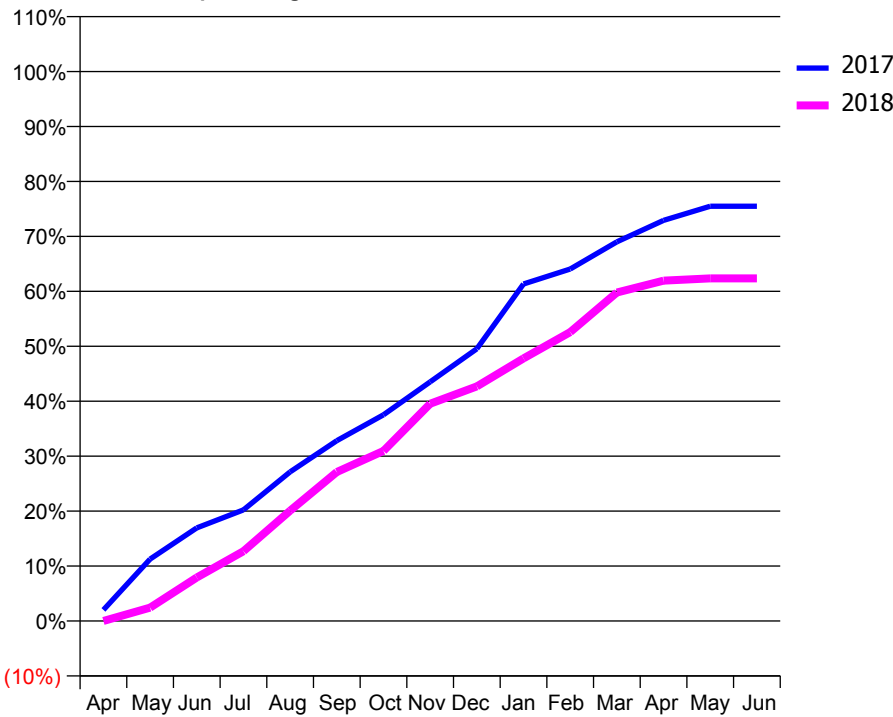
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 285 | |
| Quarter ending June 2017 | 278 | ↓ |
| Quarter ending September 2017 | 285 | ↑ |
| Quarter ending December 2017 | 289 | → |
| Quarter ending March 2018 | 296 | ↑ |
| Variance since March 2017 | 3.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 15 | 0 |
| May | 83 | 18 |
| June | 125 | 59 |
| July | 150 | 94 |
| August | 201 | 149 |
| September | 243 | 201 |
| October | 278 | 229 |
| November | 322 | 293 |
| December | 367 | 316 |
| January | 454 | 354 |
| February | 474 | 389 |
| March | 511 | 442 |
| April | 540 | 458 |
| May | 559 | 461 |
| June | 559 | 461 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 30 | 378 | 7.9% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 2 | 0.0% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 203 | 378 | 53.7% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 2 | 50.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 22 | 355 | 6.2% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 355 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 355 | 0.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

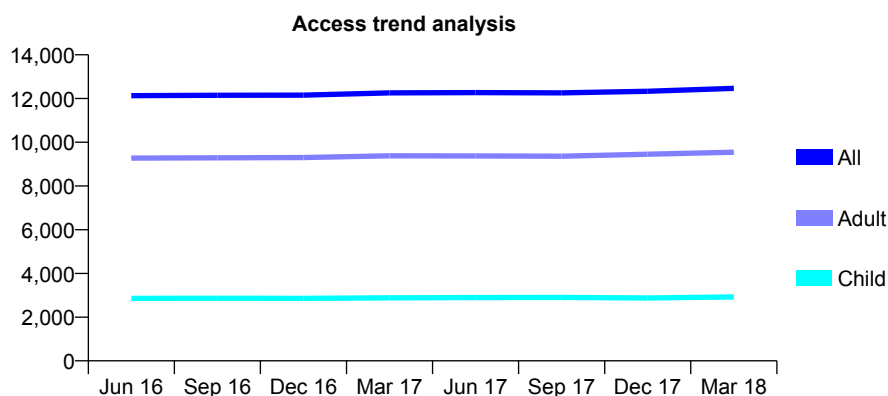
Q49 - Vital Signs At a Glance Contract Report for 574112/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Vine, Williamson and Hall |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 40,129 |
| Carry forward general activity (UDA) | 644 |
| 17/18 Contracted orthodontic activity (UOA) | 33 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,029,809.09 |

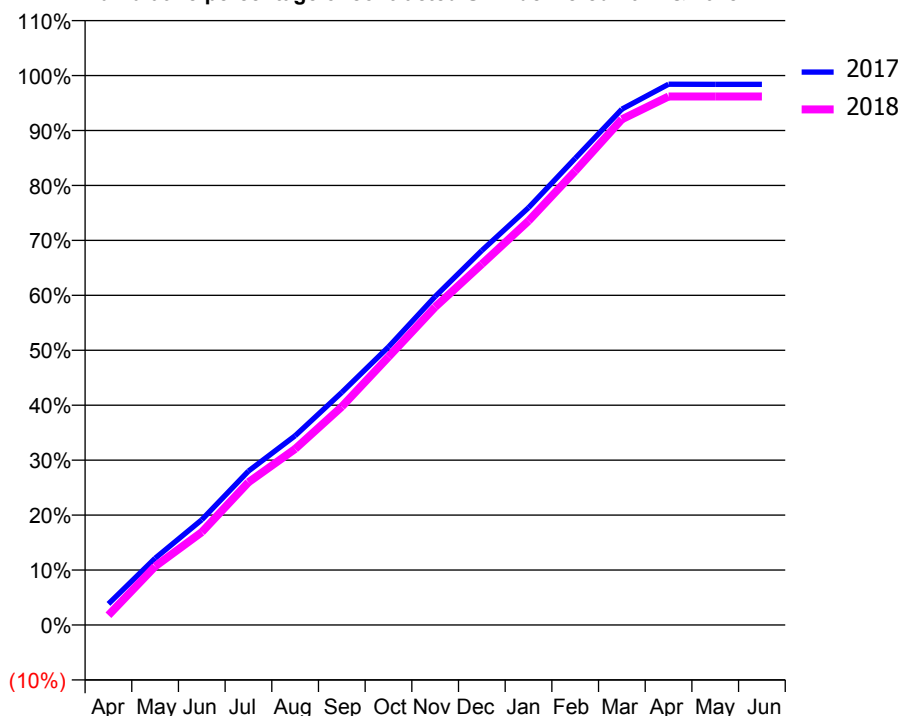
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 12,259 | |
| Quarter ending June 2017 | 12,269 | → |
| Quarter ending September 2017 | 12,260 | → |
| Quarter ending December 2017 | 12,331 | → |
| Quarter ending March 2018 | 12,466 | → |
| Variance since March 2017 | 1.7% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,545 | 711 |
| May | 4,876 | 4,278 |
| June | 7,687 | 6,787 |
| July | 11,245 | 10,420 |
| August | 13,821 | 12,855 |
| September | 16,989 | 15,947 |
| October | 20,306 | 19,577 |
| November | 23,986 | 23,222 |
| December | 27,347 | 26,359 |
| January | 30,471 | 29,509 |
| February | 34,080 | 33,153 |
| March | 37,673 | 36,935 |
| April | 39,493 | 38,600 |
| May | 39,486 | 38,601 |
| June | 39,485 | 38,601 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 196 | 3,957 | 5.0% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,426 | 13,023 | 10.9% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,168 | 3,957 | 54.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,297 | 13,023 | 56.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,020 | 16,906 | 6.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 317 | 16,906 | 1.9% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 207 | 16,906 | 1.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 16 | 16 | 100.0% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 16 | 93.8% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

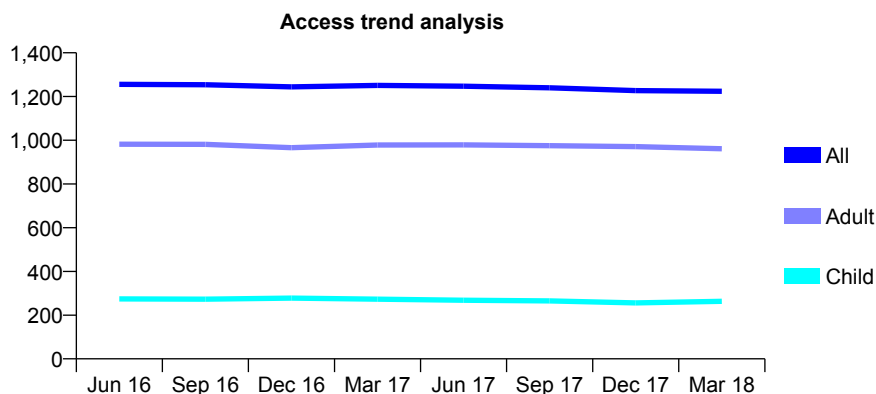
Q49 - Vital Signs At a Glance Contract Report for 575488/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MISS S DOWNS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

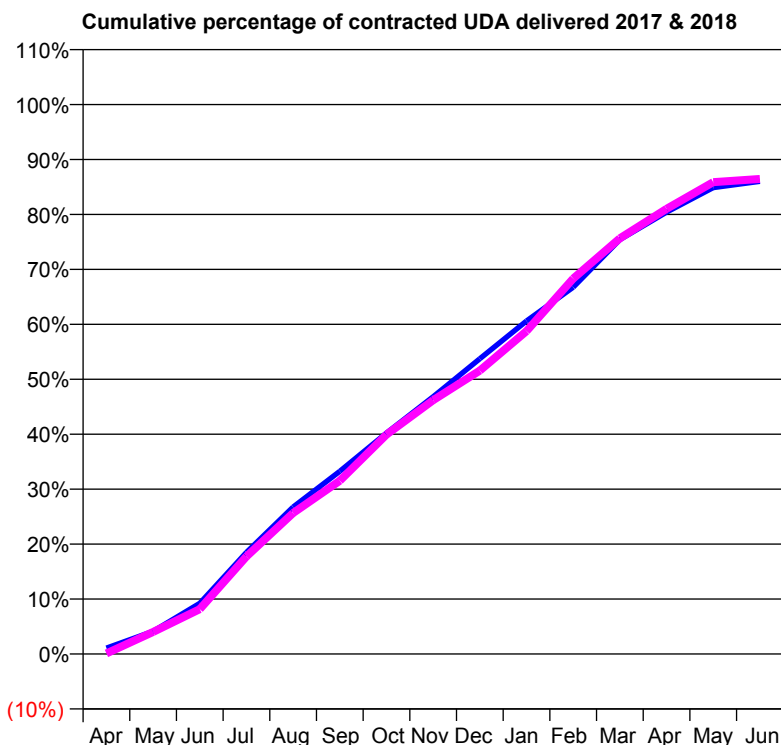
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,941 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £85,502.72 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,251 | |
| Quarter ending June 2017 | 1,247 | → |
| Quarter ending September 2017 | 1,240 | → |
| Quarter ending December 2017 | 1,227 | ↓ |
| Quarter ending March 2018 | 1,224 | → |
| Variance since March 2017 | (2.2%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 42 | 4 |
| May | 163 | 159 |
| June | 364 | 322 |
| July | 729 | 699 |
| August | 1,054 | 1,011 |
| September | 1,310 | 1,242 |
| October | 1,586 | 1,574 |
| November | 1,845 | 1,821 |
| December | 2,118 | 2,033 |
| January | 2,388 | 2,316 |
| February | 2,630 | 2,692 |
| March | 2,972 | 2,982 |
| April | 3,169 | 3,193 |
| May | 3,344 | 3,384 |
| June | 3,389 | 3,407 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 44 | 390 | 11.3% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 262 | 1,503 | 17.4% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 242 | 390 | 62.1% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 907 | 1,503 | 60.3% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 45 | 1,891 | 2.4% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 13 | 1,891 | 0.7% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 46 | 1,891 | 2.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

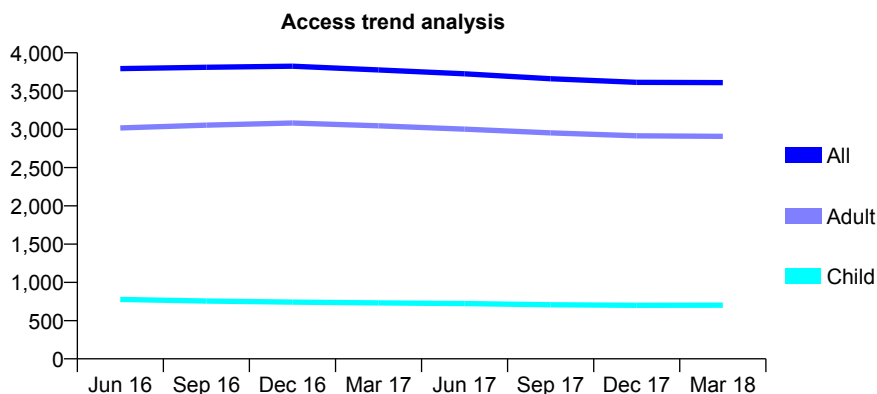
Q49 - Vital Signs At a Glance Contract Report for 578940/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR CJ BELFIELD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £234,039.24 |

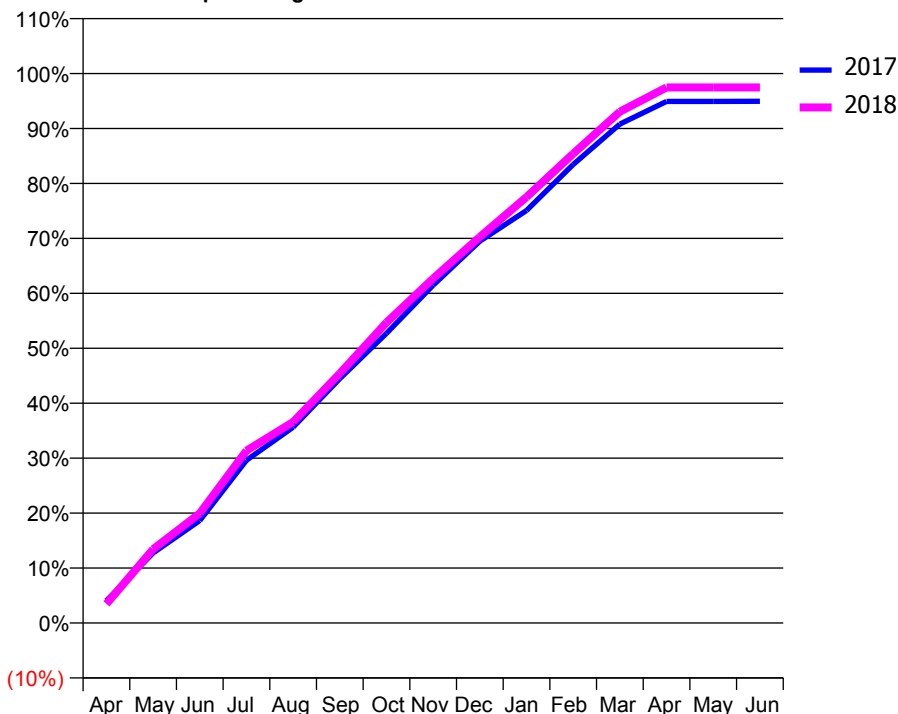
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,776 | |
| Quarter ending June 2017 | 3,725 | ↓ |
| Quarter ending September 2017 | 3,661 | ↓ |
| Quarter ending December 2017 | 3,614 | ↓ |
| Quarter ending March 2018 | 3,610 | → |
| Variance since March 2017 | (4.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 404 | 313 |
| May | 1,269 | 1,210 |
| June | 1,855 | 1,796 |
| July | 2,944 | 2,823 |
| August | 3,542 | 3,292 |
| September | 4,422 | 4,087 |
| October | 5,242 | 4,922 |
| November | 6,113 | 5,643 |
| December | 6,909 | 6,324 |
| January | 7,464 | 6,977 |
| February | 8,295 | 7,686 |
| March | 9,026 | 8,375 |
| April | 9,437 | 8,772 |
| May | 9,437 | 8,772 |
| June | 9,438 | 8,772 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 58 | 1,015 | 5.7% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 400 | 4,226 | 9.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 633 | 1,015 | 62.4% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,916 | 4,226 | 69.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 247 | 5,252 | 4.7% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 47 | 5,252 | 0.9% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 16 | 5,252 | 0.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

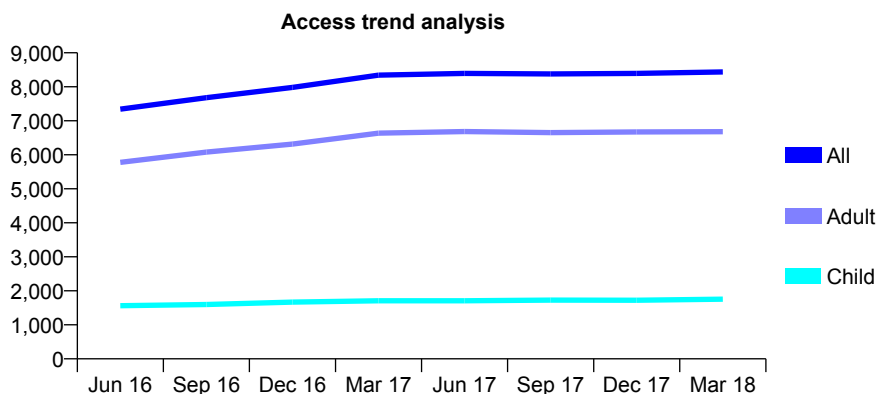
Q49 - Vital Signs At a Glance Contract Report for 601365/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MRS JA OWEN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2015 |
| Contract end date | |

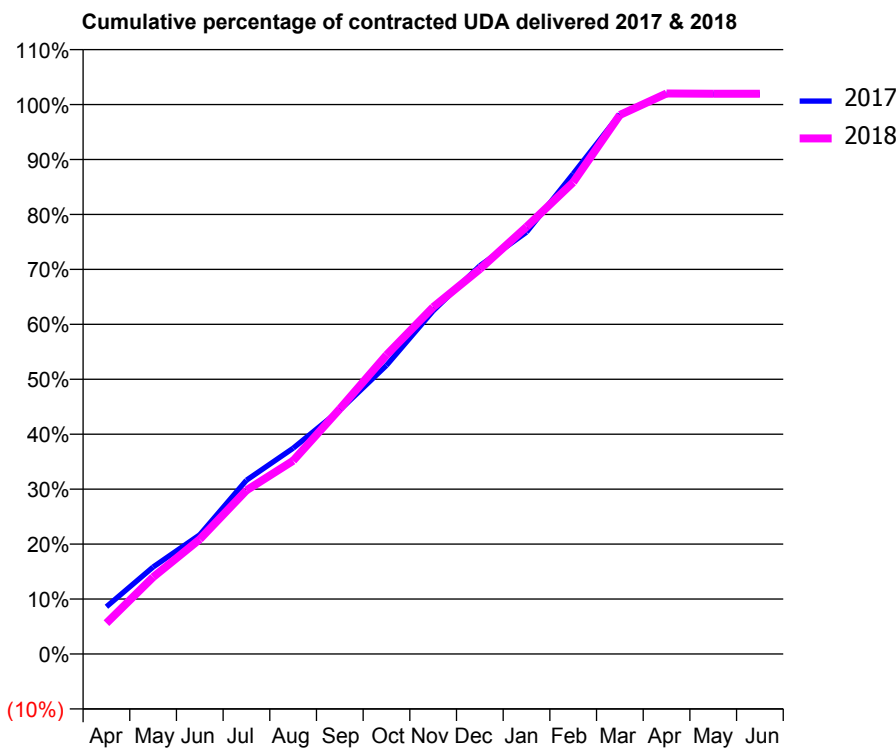
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 23,296 |
| Carry forward general activity (UDA) | -434 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £668,808.88 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 8,345 | |
| Quarter ending June 2017 | 8,394 | → |
| Quarter ending September 2017 | 8,379 | → |
| Quarter ending December 2017 | 8,396 | → |
| Quarter ending March 2018 | 8,436 | → |
| Variance since March 2017 | 1.1% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,003 | 1,310 |
| May | 3,691 | 3,259 |
| June | 5,055 | 4,864 |
| July | 7,369 | 6,941 |
| August | 8,725 | 8,197 |
| September | 10,345 | 10,394 |
| October | 12,238 | 12,675 |
| November | 14,546 | 14,709 |
| December | 16,459 | 16,320 |
| January | 17,886 | 18,111 |
| February | 20,361 | 19,996 |
| March | 22,889 | 22,853 |
| April | 23,743 | 23,761 |
| May | 23,735 | 23,754 |
| June | 23,730 | 23,754 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 101 | 2,308 | 4.4% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,024 | 9,065 | 11.3% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,318 | 2,308 | 57.1% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,384 | 9,065 | 59.4% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 106 | 10,972 | 1.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 354 | 10,972 | 3.2% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 108 | 10,972 | 1.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | 91.7% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | 91.7% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

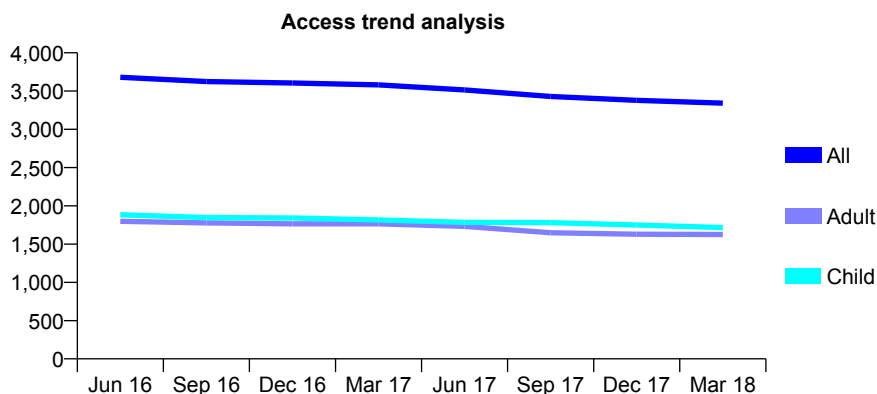
Q49 - Vital Signs At a Glance Contract Report for 622605/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR RA GRANT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,293 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £294,322.53 |

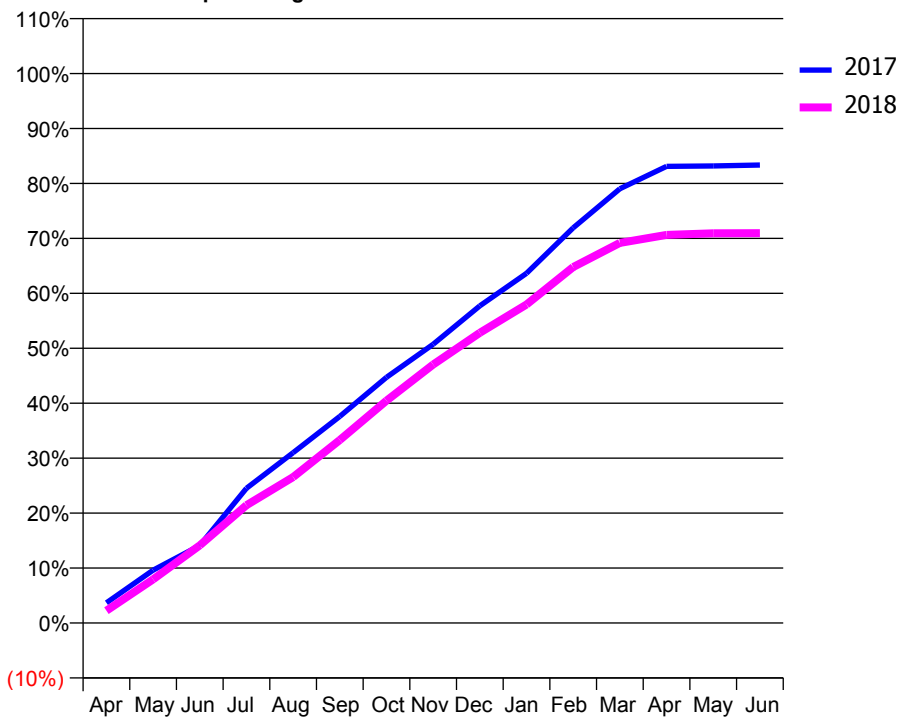
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,580 | |
| Quarter ending June 2017 | 3,515 | ↓ |
| Quarter ending September 2017 | 3,429 | ↓ |
| Quarter ending December 2017 | 3,378 | ↓ |
| Quarter ending March 2018 | 3,342 | ↓ |
| Variance since March 2017 | (6.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 415 | 253 |
| May | 1,086 | 897 |
| June | 1,592 | 1,595 |
| July | 2,770 | 2,422 |
| August | 3,502 | 3,000 |
| September | 4,247 | 3,761 |
| October | 5,050 | 4,569 |
| November | 5,729 | 5,312 |
| December | 6,519 | 5,965 |
| January | 7,188 | 6,546 |
| February | 8,121 | 7,314 |
| March | 8,924 | 7,812 |
| April | 9,384 | 7,976 |
| May | 9,392 | 8,010 |
| June | 9,411 | 8,013 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 97 | 2,272 | 4.3% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 240 | 1,880 | 12.8% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,247 | 2,272 | 54.9% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 991 | 1,880 | 52.7% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 267 | 4,061 | 6.6% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 4,061 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 4,061 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

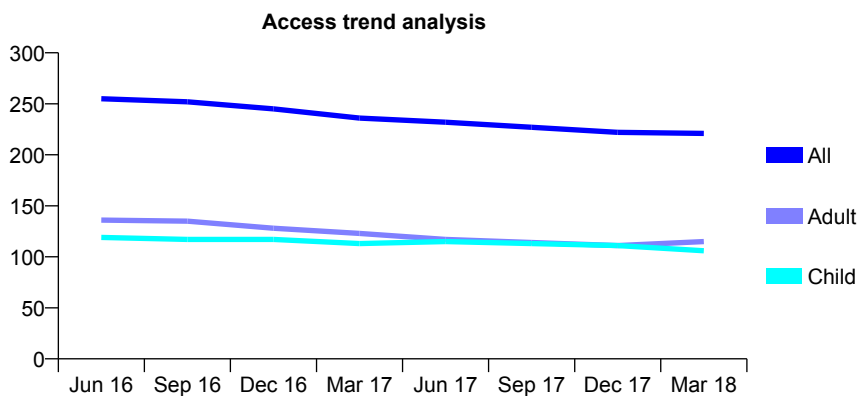
Q49 - Vital Signs At a Glance Contract Report for 622605/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR RA GRANT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 813 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £20,128.61 |

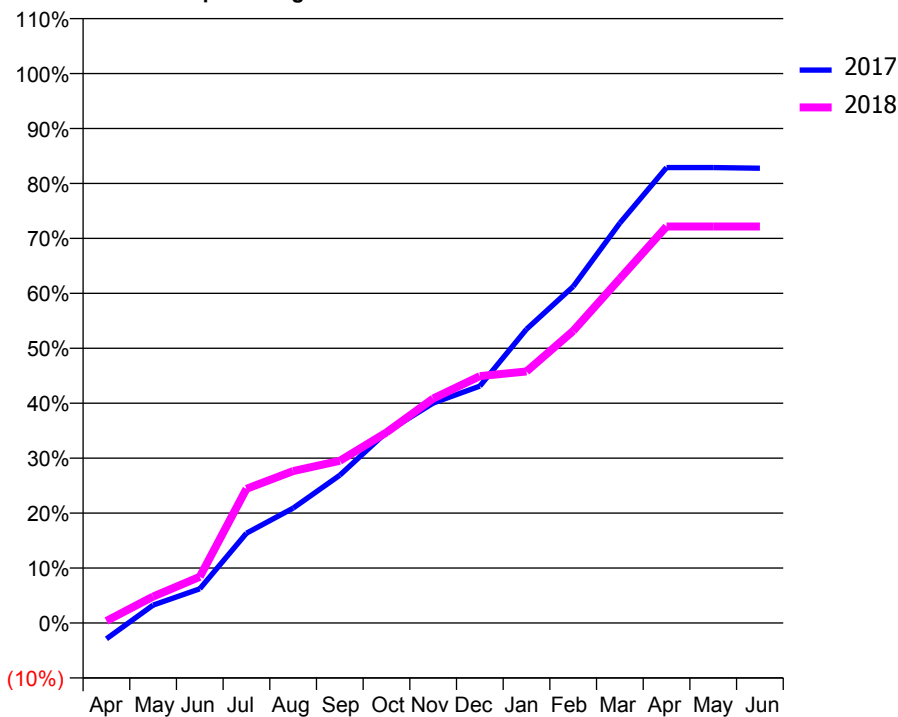
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 236 | |
| Quarter ending June 2017 | 232 | ↓ |
| Quarter ending September 2017 | 227 | ↓ |
| Quarter ending December 2017 | 222 | ↓ |
| Quarter ending March 2018 | 221 | → |
| Variance since March 2017 | (6.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | -24 | 3 |
| May | 27 | 39 |
| June | 51 | 68 |
| July | 133 | 199 |
| August | 170 | 225 |
| September | 219 | 240 |
| October | 282 | 282 |
| November | 325 | 332 |
| December | 350 | 365 |
| January | 435 | 372 |
| February | 498 | 432 |
| March | 592 | 510 |
| April | 674 | 587 |
| May | 674 | 587 |
| June | 673 | 587 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 5 | 129 | 3.9% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 23 | 138 | 16.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 76 | 129 | 58.9% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 74 | 138 | 53.6% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 8 | 271 | 3.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 271 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 271 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

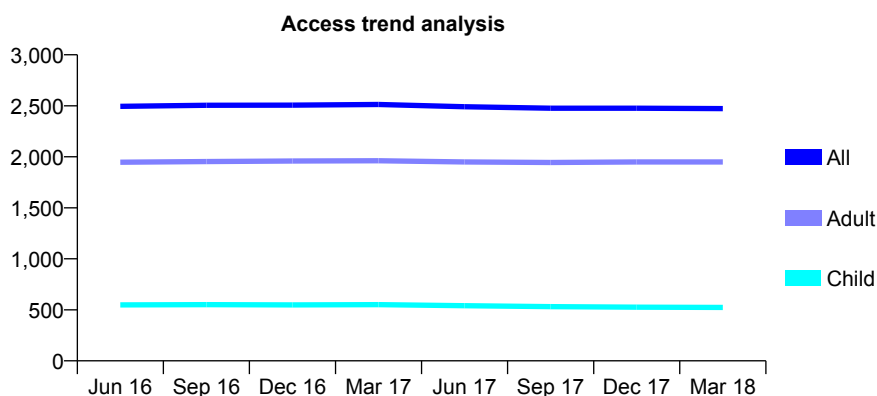
Q49 - Vital Signs At a Glance Contract Report for 631434/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR JM ATKINSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

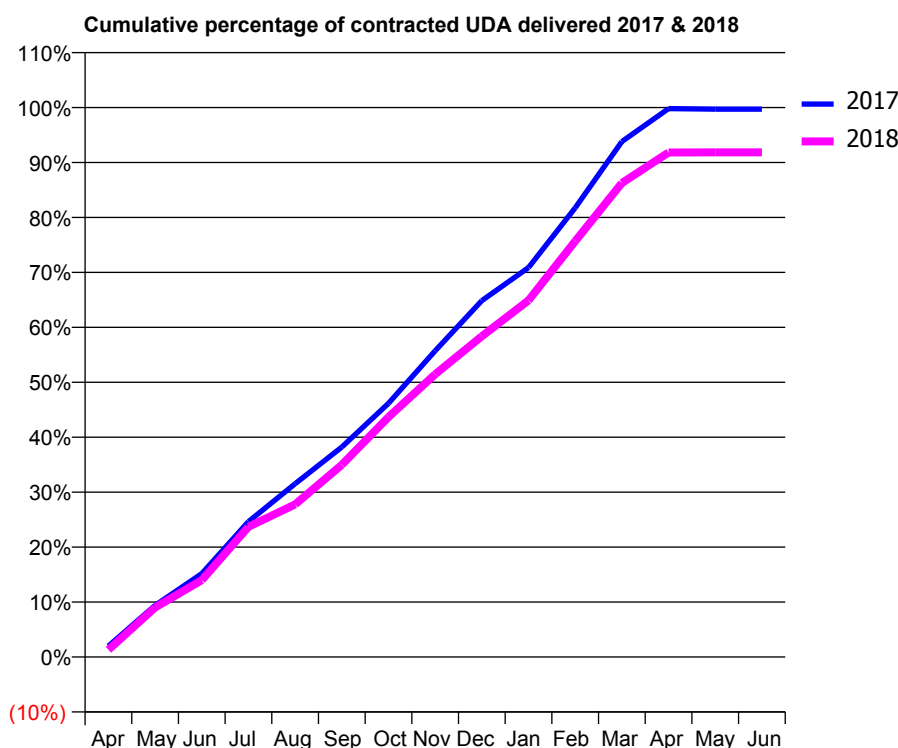
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,350 |
| Carry forward general activity (UDA) | 24 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £193,651.98 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,513 | |
| Quarter ending June 2017 | 2,491 | → |
| Quarter ending September 2017 | 2,477 | → |
| Quarter ending December 2017 | 2,476 | → |
| Quarter ending March 2018 | 2,473 | → |
| Variance since March 2017 | (1.6%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 167 | 111 |
| May | 784 | 753 |
| June | 1,268 | 1,169 |
| July | 2,058 | 1,979 |
| August | 2,633 | 2,318 |
| September | 3,190 | 2,921 |
| October | 3,854 | 3,646 |
| November | 4,653 | 4,297 |
| December | 5,415 | 4,873 |
| January | 5,918 | 5,419 |
| February | 6,825 | 6,319 |
| March | 7,833 | 7,203 |
| April | 8,334 | 7,667 |
| May | 8,326 | 7,668 |
| June | 8,326 | 7,668 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 27 | 762 | 3.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 538 | 3,051 | 17.6% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 507 | 762 | 66.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,811 | 3,051 | 59.4% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 113 | 3,789 | 3.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 100 | 3,789 | 2.6% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 57 | 3,789 | 1.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

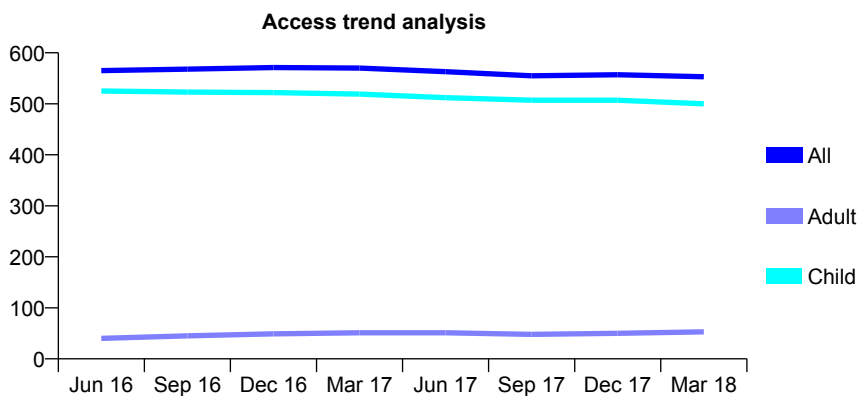
Q49 - Vital Signs At a Glance Contract Report for 635081/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR WA TAYLOR |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,400 |
| Carry forward general activity (UDA) | 15 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £33,478.30 |

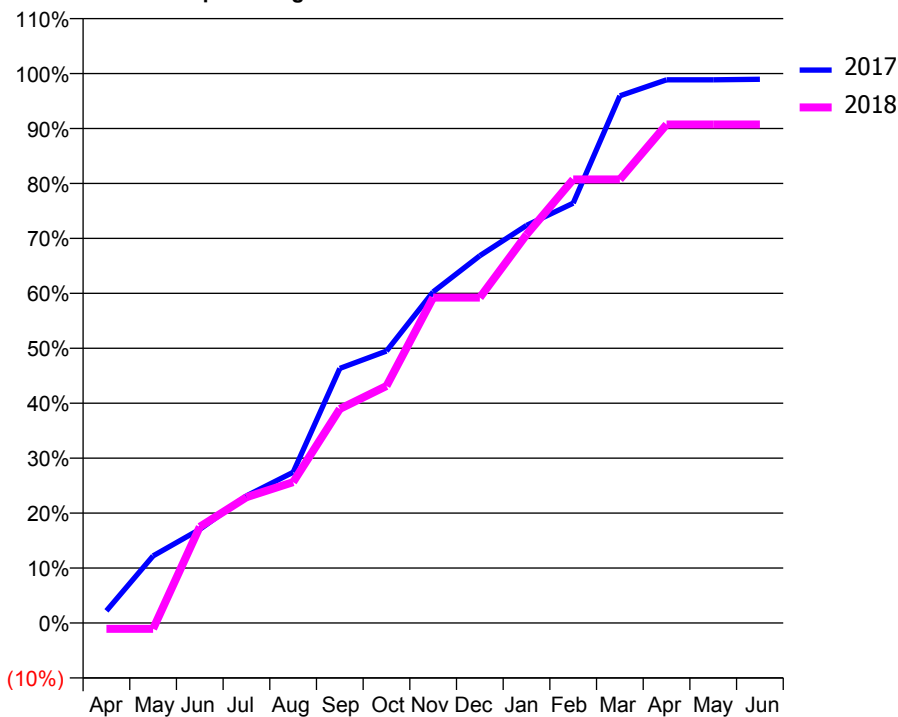
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 570 | |
| Quarter ending June 2017 | 563 | ↓ |
| Quarter ending September 2017 | 555 | ↓ |
| Quarter ending December 2017 | 557 | → |
| Quarter ending March 2018 | 553 | → |
| Variance since March 2017 | (3.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 31 | -15 |
| May | 171 | -15 |
| June | 239 | 245 |
| July | 324 | 320 |
| August | 384 | 359 |
| September | 649 | 545 |
| October | 693 | 604 |
| November | 844 | 829 |
| December | 936 | 829 |
| January | 1,013 | 989 |
| February | 1,070 | 1,130 |
| March | 1,343 | 1,130 |
| April | 1,384 | 1,270 |
| May | 1,384 | 1,270 |
| June | 1,385 | 1,270 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 75 | 827 | 9.1% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 626 | 827 | 75.7% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 46 | 879 | 5.2% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 879 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 879 | 0.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

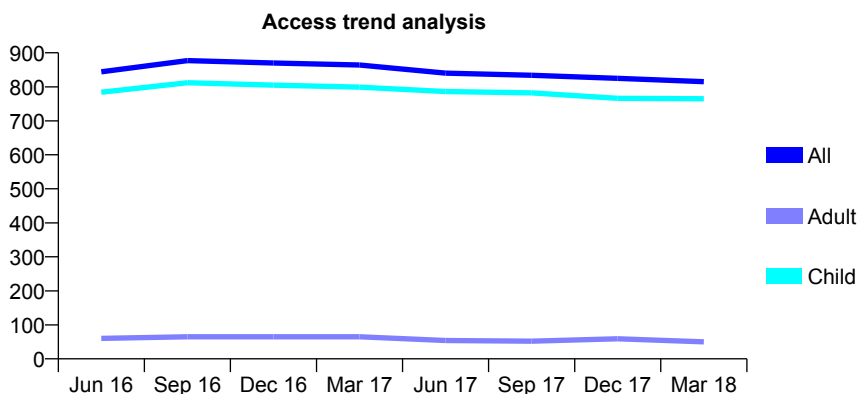
Q49 - Vital Signs At a Glance Contract Report for 636029/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MRS JM STEVENSON |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,515 |
| Carry forward general activity (UDA) | -30 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £36,587.25 |

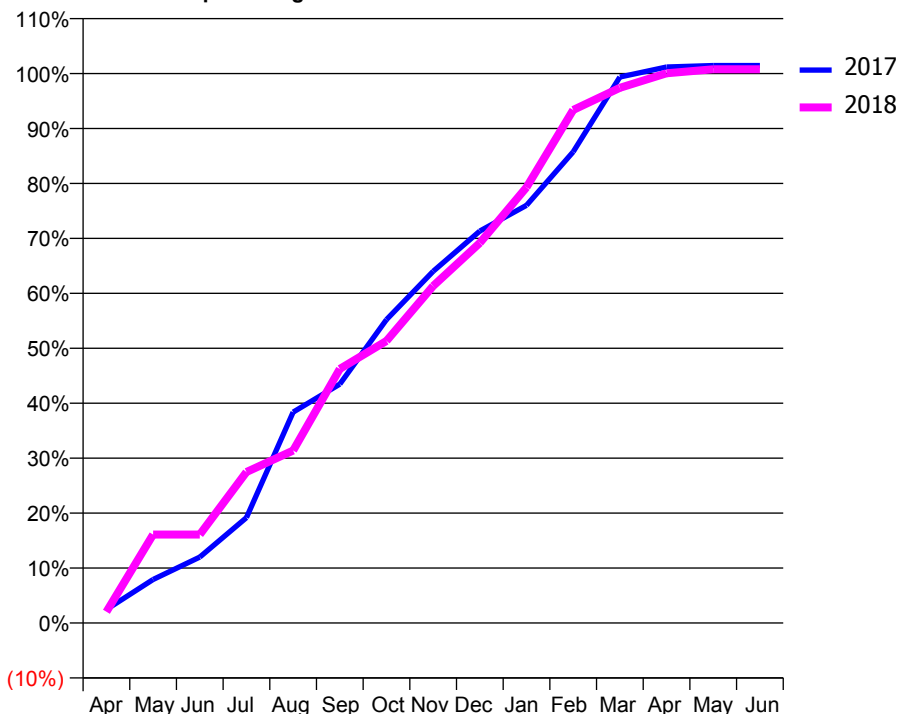
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 864 | |
| Quarter ending June 2017 | 840 | ↓ |
| Quarter ending September 2017 | 834 | → |
| Quarter ending December 2017 | 825 | ↓ |
| Quarter ending March 2018 | 815 | ↓ |
| Variance since March 2017 | (5.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 37 | 31 |
| May | 120 | 244 |
| June | 182 | 244 |
| July | 291 | 416 |
| August | 582 | 476 |
| September | 659 | 700 |
| October | 836 | 778 |
| November | 970 | 929 |
| December | 1,081 | 1,048 |
| January | 1,152 | 1,201 |
| February | 1,299 | 1,414 |
| March | 1,505 | 1,476 |
| April | 1,533 | 1,516 |
| May | 1,537 | 1,527 |
| June | 1,537 | 1,527 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 96 | 1,049 | 9.2% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 518 | 1,049 | 49.4% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 70 | 1,080 | 6.5% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,080 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 1,080 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

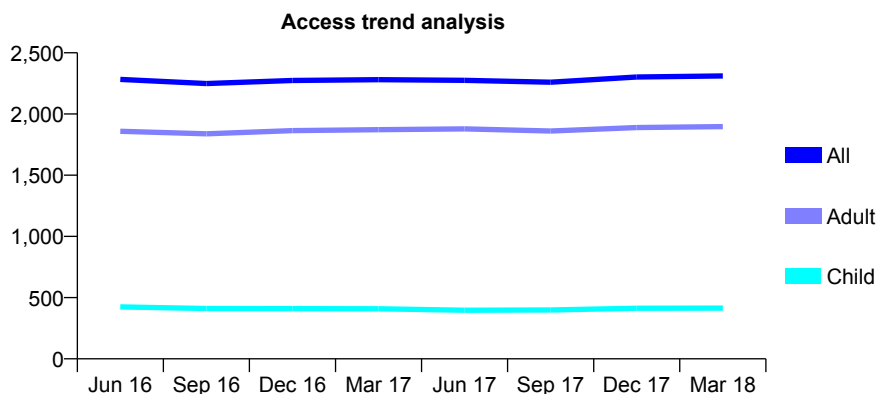
Q49 - Vital Signs At a Glance Contract Report for 636746/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Marsden Road Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,724 |
| Carry forward general activity (UDA) | -155 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £232,430.01 |

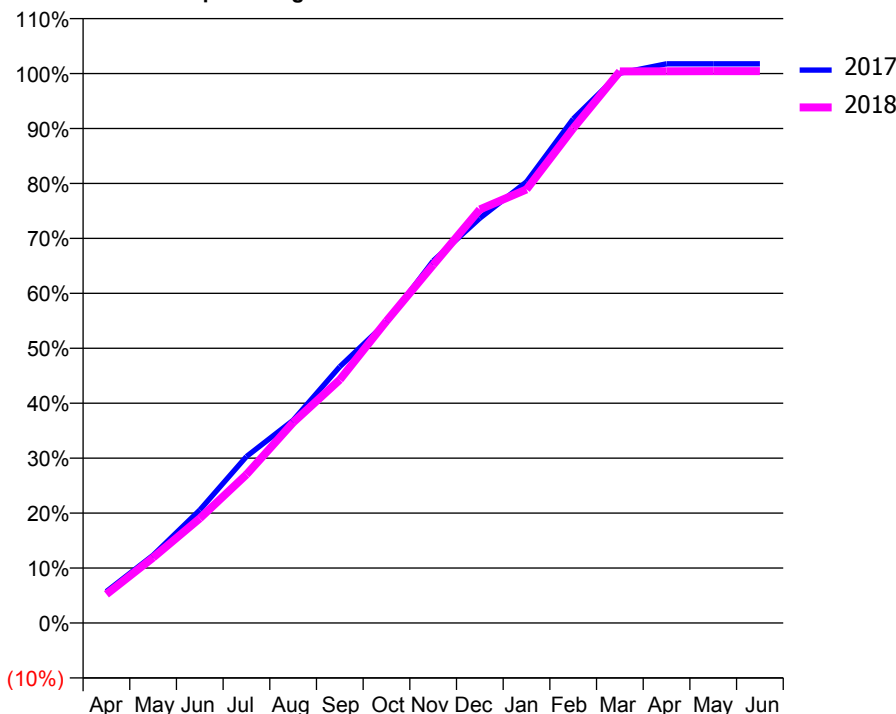
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,281 | |
| Quarter ending June 2017 | 2,275 | → |
| Quarter ending September 2017 | 2,260 | → |
| Quarter ending December 2017 | 2,302 | → |
| Quarter ending March 2018 | 2,311 | → |
| Variance since March 2017 | 1.3% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 498 | 456 |
| May | 1,074 | 1,039 |
| June | 1,789 | 1,661 |
| July | 2,637 | 2,357 |
| August | 3,209 | 3,183 |
| September | 4,058 | 3,862 |
| October | 4,760 | 4,793 |
| November | 5,731 | 5,685 |
| December | 6,408 | 6,567 |
| January | 6,983 | 6,884 |
| February | 7,980 | 7,852 |
| March | 8,705 | 8,758 |
| April | 8,853 | 8,759 |
| May | 8,853 | 8,761 |
| June | 8,853 | 8,761 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 39 | 636 | 6.1% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 388 | 2,860 | 13.6% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 402 | 636 | 63.2% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,696 | 2,860 | 59.3% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 180 | 3,444 | 5.2% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 36 | 3,444 | 1.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 101 | 3,444 | 2.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

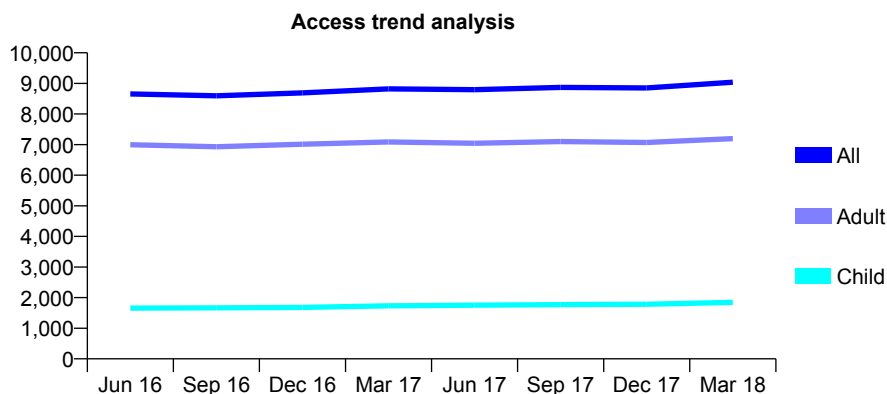
Q49 - Vital Signs At a Glance Contract Report for 636827/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Honour Health Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 17,950 |
| Carry forward general activity (UDA) | 428 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £470,420.72 |

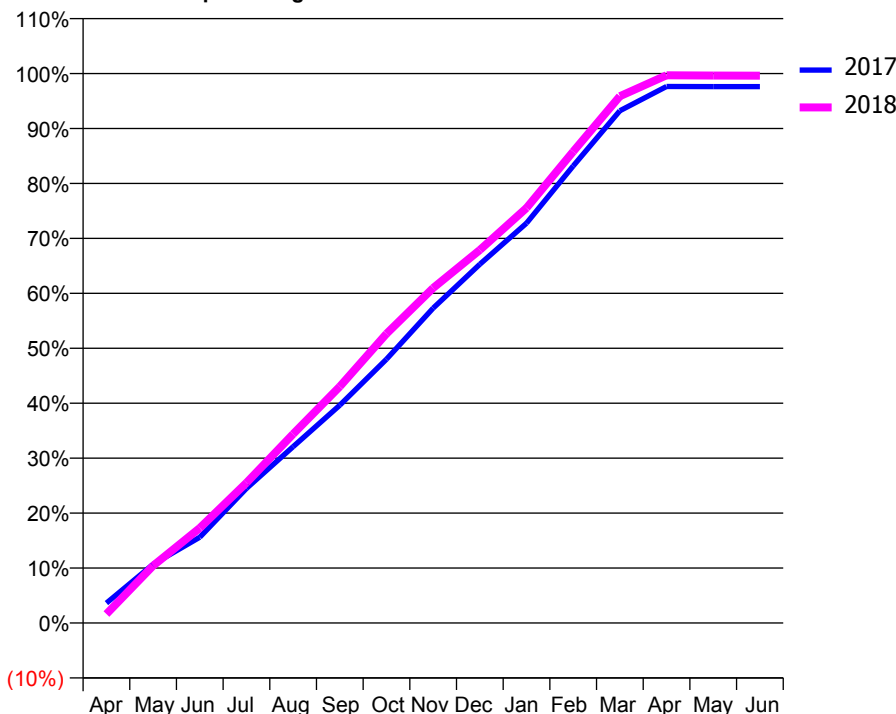
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 8,821 | |
| Quarter ending June 2017 | 8,795 | → |
| Quarter ending September 2017 | 8,870 | → |
| Quarter ending December 2017 | 8,853 | → |
| Quarter ending March 2018 | 9,040 | ↑ |
| Variance since March 2017 | 2.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 647 | 294 |
| May | 1,912 | 1,872 |
| June | 2,790 | 3,102 |
| July | 4,379 | 4,579 |
| August | 5,735 | 6,176 |
| September | 7,084 | 7,724 |
| October | 8,581 | 9,449 |
| November | 10,242 | 10,946 |
| December | 11,667 | 12,186 |
| January | 13,005 | 13,558 |
| February | 14,862 | 15,398 |
| March | 16,660 | 17,208 |
| April | 17,447 | 17,891 |
| May | 17,445 | 17,882 |
| June | 17,443 | 17,880 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 147 | 2,658 | 5.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,185 | 9,467 | 12.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,608 | 2,658 | 60.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,975 | 9,467 | 52.6% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,190 | 10,874 | 10.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 51 | 10,874 | 0.5% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 21 | 10,874 | 0.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

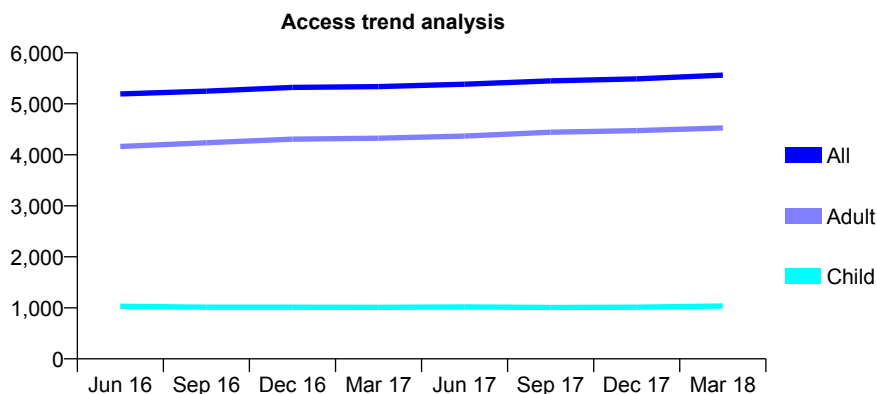
Q49 - Vital Signs At a Glance Contract Report for 642495/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR PJ GARVEY |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,348 |
| Carry forward general activity (UDA) | -16 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £555,746.36 |

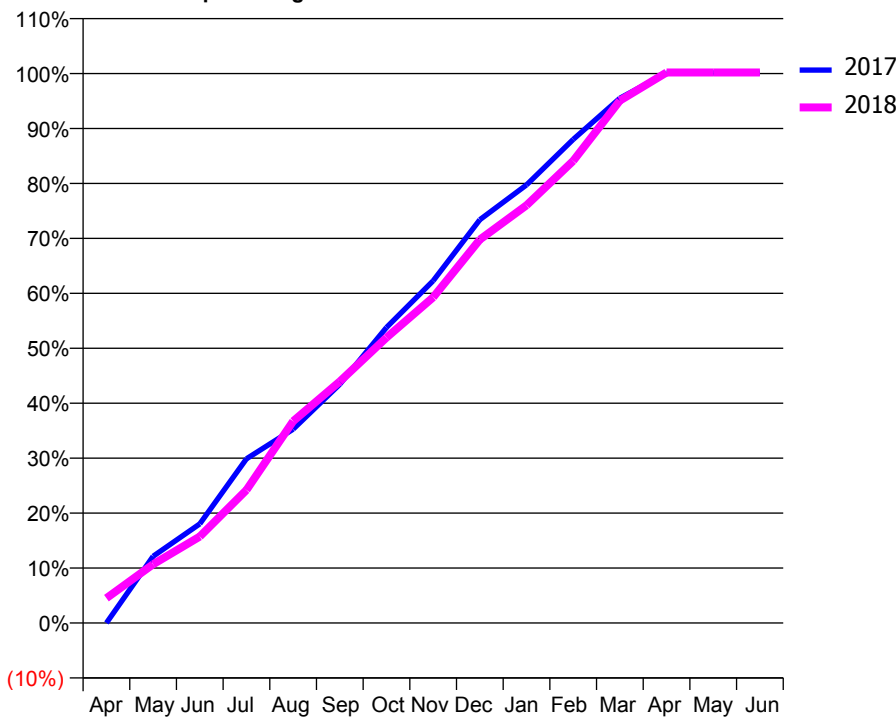
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,336 | |
| Quarter ending June 2017 | 5,385 | → |
| Quarter ending September 2017 | 5,449 | → |
| Quarter ending December 2017 | 5,488 | → |
| Quarter ending March 2018 | 5,563 | → |
| Variance since March 2017 | 4.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 0 | 874 |
| May | 2,352 | 2,069 |
| June | 3,490 | 3,046 |
| July | 5,783 | 4,686 |
| August | 6,826 | 7,105 |
| September | 8,409 | 8,506 |
| October | 10,407 | 10,051 |
| November | 12,048 | 11,469 |
| December | 14,201 | 13,501 |
| January | 15,425 | 14,706 |
| February | 17,028 | 16,269 |
| March | 18,478 | 18,394 |
| April | 19,363 | 19,385 |
| May | 19,363 | 19,385 |
| June | 19,364 | 19,385 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 83 | 1,551 | 5.4% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 908 | 6,668 | 13.6% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 924 | 1,551 | 59.6% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,750 | 6,668 | 56.2% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 516 | 8,192 | 6.3% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 83 | 8,192 | 1.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 136 | 8,192 | 1.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 10 | 100.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

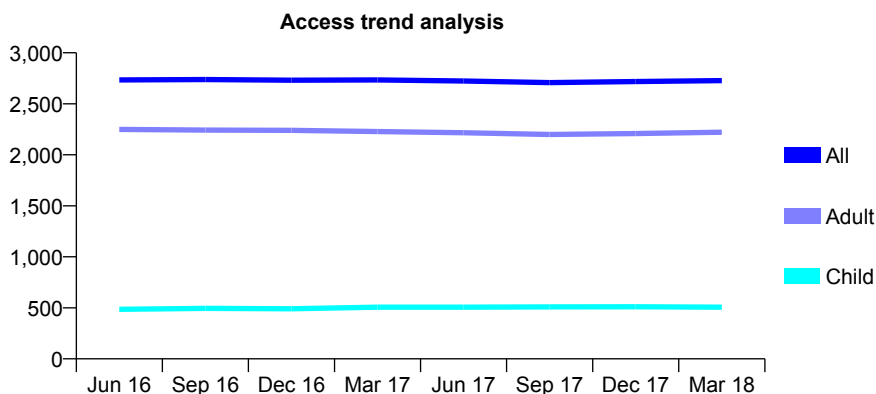
Q49 - Vital Signs At a Glance Contract Report for 643874/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | MR M STEPHENSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,954 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £194,255.95 |

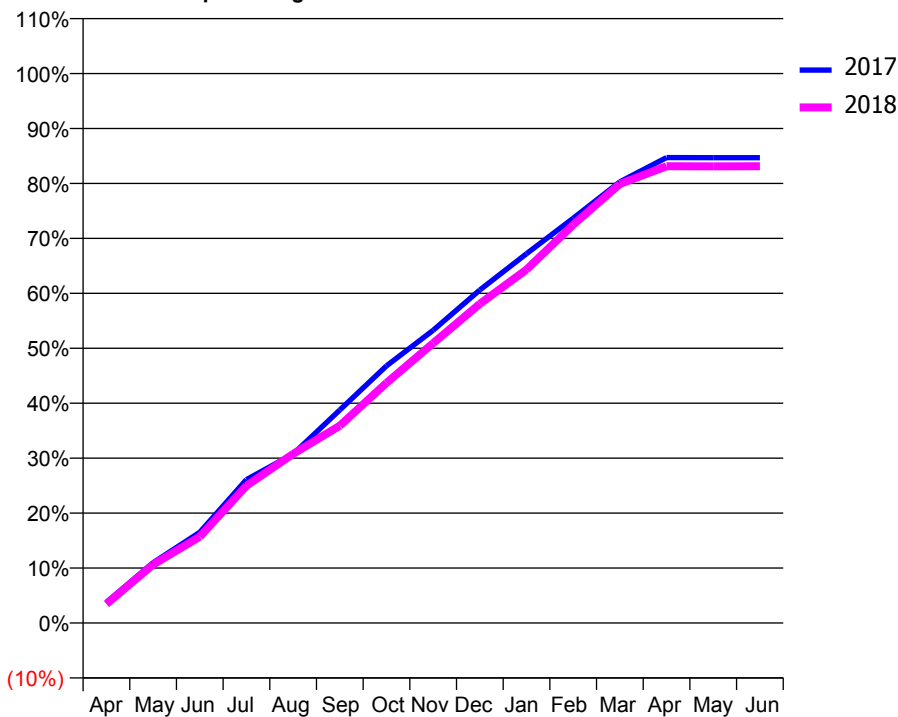
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,734 | |
| Quarter ending June 2017 | 2,723 | → |
| Quarter ending September 2017 | 2,708 | → |
| Quarter ending December 2017 | 2,718 | → |
| Quarter ending March 2018 | 2,727 | → |
| Variance since March 2017 | (0.3%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 338 | 310 |
| May | 984 | 953 |
| June | 1,478 | 1,407 |
| July | 2,337 | 2,238 |
| August | 2,753 | 2,756 |
| September | 3,472 | 3,215 |
| October | 4,190 | 3,912 |
| November | 4,772 | 4,560 |
| December | 5,426 | 5,201 |
| January | 6,019 | 5,760 |
| February | 6,596 | 6,490 |
| March | 7,189 | 7,155 |
| April | 7,585 | 7,444 |
| May | 7,582 | 7,440 |
| June | 7,582 | 7,442 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 40 | 709 | 5.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 388 | 3,227 | 12.0% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 419 | 709 | 59.1% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,896 | 3,227 | 58.8% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 367 | 3,894 | 9.4% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 91 | 3,894 | 2.3% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 39 | 3,894 | 1.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

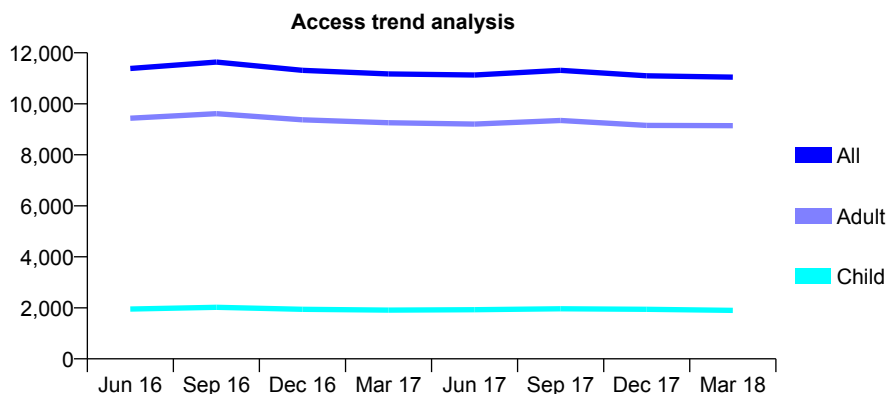
Q49 - Vital Signs At a Glance Contract Report for 644366/0001 - Year end March 2018

| | |
|----------------------|------------------------|
| Name or company name | S J Smith & Associates |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 27,687 |
| Carry forward general activity (UDA) | 569 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £714,185.33 |

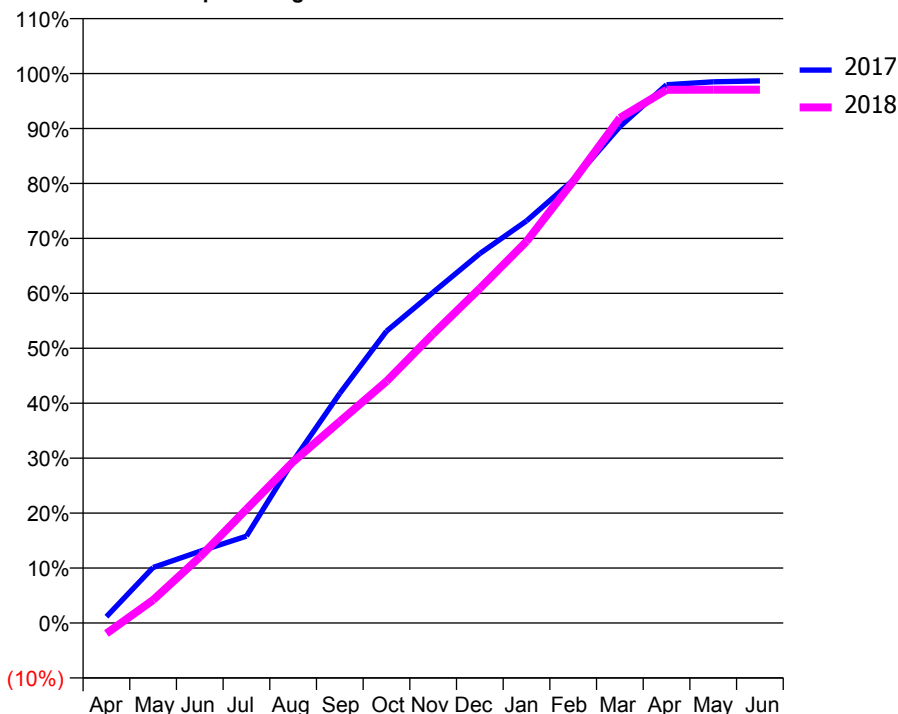
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 11,170 | |
| Quarter ending June 2017 | 11,132 | → |
| Quarter ending September 2017 | 11,311 | → |
| Quarter ending December 2017 | 11,097 | ↓ |
| Quarter ending March 2018 | 11,045 | → |
| Variance since March 2017 | (1.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 320 | -531 |
| May | 2,800 | 1,158 |
| June | 3,612 | 3,319 |
| July | 4,375 | 5,738 |
| August | 8,166 | 8,128 |
| September | 11,572 | 10,158 |
| October | 14,707 | 12,178 |
| November | 16,663 | 14,568 |
| December | 18,612 | 16,859 |
| January | 20,259 | 19,224 |
| February | 22,315 | 22,259 |
| March | 25,014 | 25,449 |
| April | 27,120 | 26,864 |
| May | 27,270 | 26,873 |
| June | 27,317 | 26,873 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 98 | 2,176 | 4.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 936 | 9,948 | 9.4% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 802 | 2,176 | 36.9% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,224 | 9,948 | 32.4% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 770 | 11,603 | 6.6% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 102 | 11,603 | 0.9% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 99 | 11,603 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 18 | 18 | 100.0% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 18 | 83.3% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

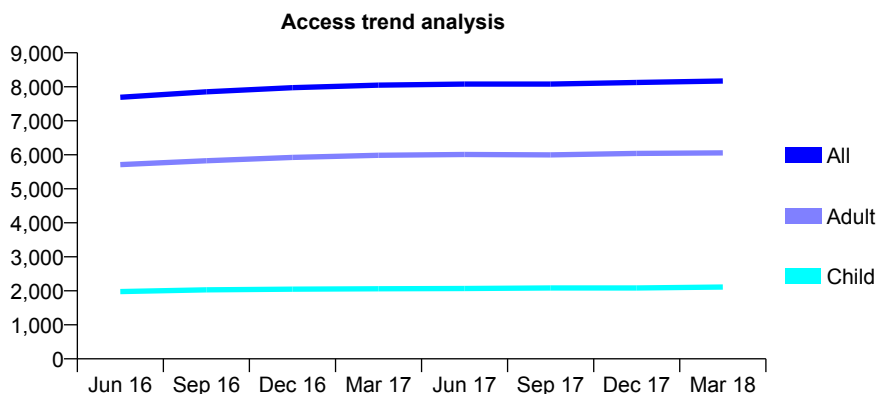
Q49 - Vital Signs At a Glance Contract Report for 644676/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MRS JM DORAN |
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 29,584 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £708,546.34 |

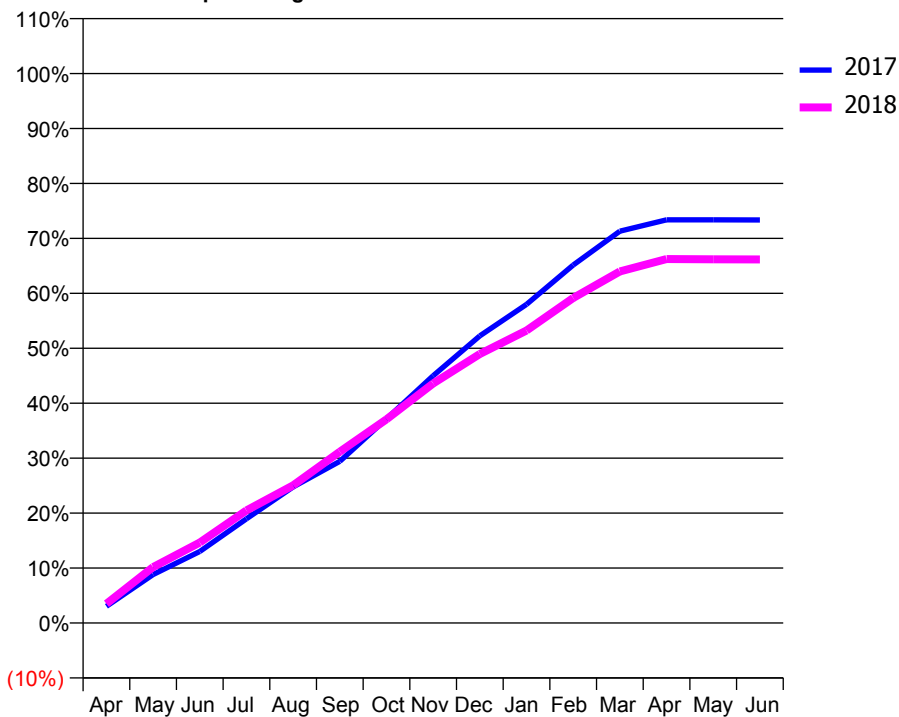
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 8,048 | |
| Quarter ending June 2017 | 8,079 | → |
| Quarter ending September 2017 | 8,080 | → |
| Quarter ending December 2017 | 8,126 | → |
| Quarter ending March 2018 | 8,170 | → |
| Variance since March 2017 | 1.5% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 904 | 1,038 |
| May | 2,613 | 3,012 |
| June | 3,851 | 4,331 |
| July | 5,610 | 6,060 |
| August | 7,329 | 7,412 |
| September | 8,704 | 9,225 |
| October | 10,992 | 10,966 |
| November | 13,317 | 12,900 |
| December | 15,459 | 14,485 |
| January | 17,153 | 15,750 |
| February | 19,271 | 17,501 |
| March | 21,096 | 18,929 |
| April | 21,706 | 19,598 |
| May | 21,709 | 19,584 |
| June | 21,698 | 19,575 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 208 | 3,210 | 6.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 881 | 7,156 | 12.3% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,073 | 3,210 | 64.6% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,311 | 7,156 | 46.3% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 164 | 9,712 | 1.7% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 42 | 9,712 | 0.4% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 97 | 9,712 | 1.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

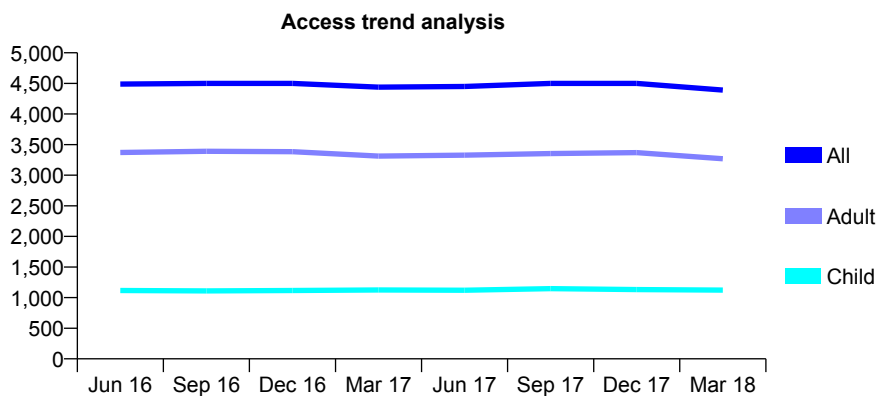
Q49 - Vital Signs At a Glance Contract Report for 644676/0002 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MRS JM DORAN |
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 24/05/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,366 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £344,163.24 |

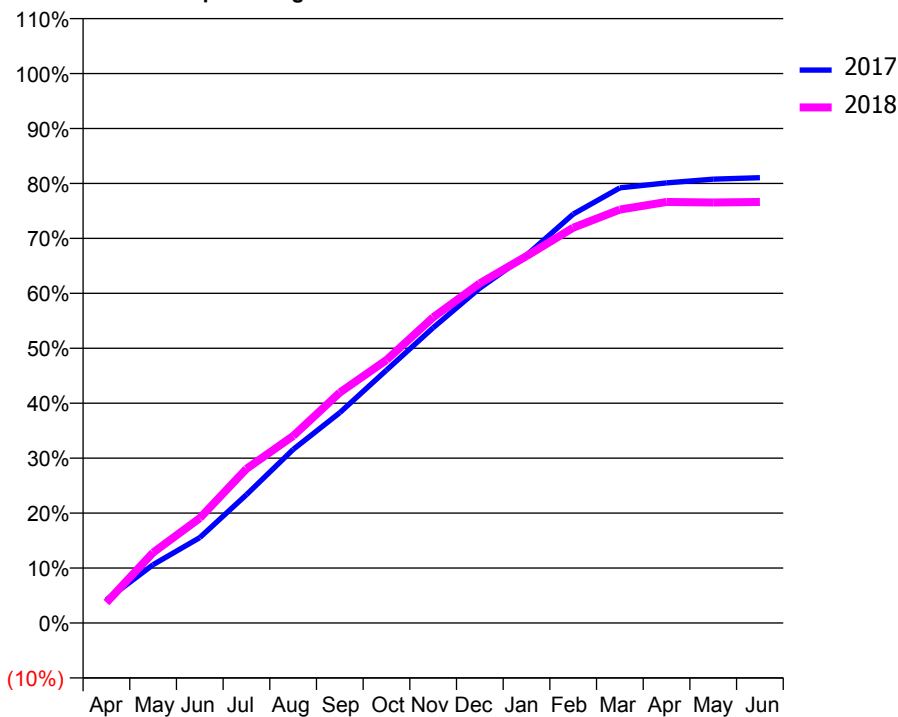
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,438 | |
| Quarter ending June 2017 | 4,449 | → |
| Quarter ending September 2017 | 4,501 | → |
| Quarter ending December 2017 | 4,501 | → |
| Quarter ending March 2018 | 4,392 | ↓ |
| Variance since March 2017 | (1.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 645 | 571 |
| May | 1,622 | 1,972 |
| June | 2,374 | 2,934 |
| July | 3,569 | 4,311 |
| August | 4,826 | 5,230 |
| September | 5,849 | 6,447 |
| October | 7,033 | 7,356 |
| November | 8,211 | 8,549 |
| December | 9,314 | 9,499 |
| January | 10,227 | 10,260 |
| February | 11,371 | 11,056 |
| March | 12,102 | 11,563 |
| April | 12,237 | 11,773 |
| May | 12,343 | 11,757 |
| June | 12,383 | 11,772 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 70 | 1,697 | 4.1% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 367 | 3,785 | 9.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,201 | 1,697 | 70.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,861 | 3,785 | 49.2% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 73 | 5,494 | 1.3% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 23 | 5,494 | 0.4% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 81 | 5,494 | 1.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

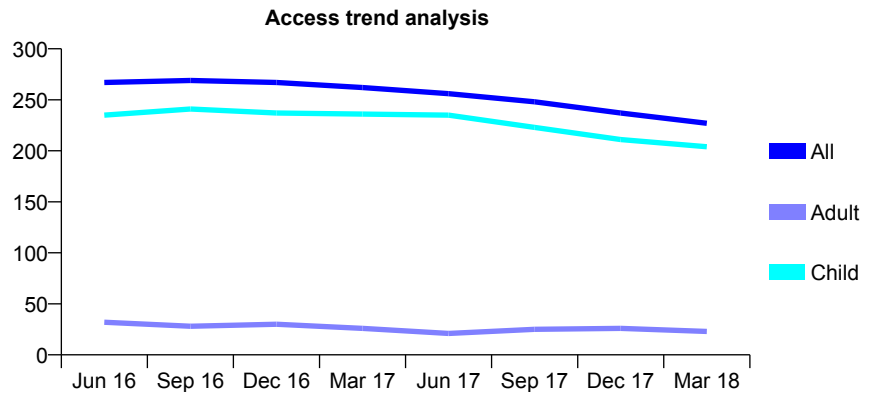
Q49 - Vital Signs At a Glance Contract Report for 649341/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR SR MORRIS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

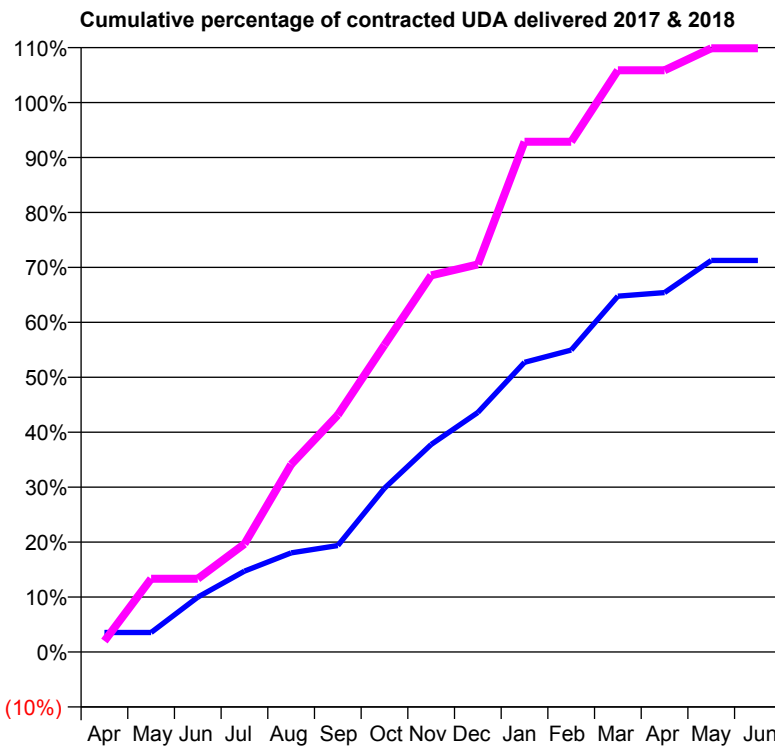
| | |
|---|-----------|
| 17/18 Contracted general activity (UDA) | 300 |
| Carry forward general activity (UDA) | -6 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £6,315.11 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 262 | |
| Quarter ending June 2017 | 256 | ↓ |
| Quarter ending September 2017 | 248 | ↓ |
| Quarter ending December 2017 | 237 | ↓ |
| Quarter ending March 2018 | 227 | ↓ |
| Variance since March 2017 | (13.4%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 16 | 6 |
| May | 16 | 40 |
| June | 45 | 40 |
| July | 66 | 59 |
| August | 81 | 102 |
| September | 87 | 129 |
| October | 134 | 168 |
| November | 170 | 206 |
| December | 197 | 212 |
| January | 238 | 279 |
| February | 248 | 279 |
| March | 292 | 318 |
| April | 295 | 318 |
| May | 321 | 330 |
| June | 321 | 330 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 11 | 245 | 4.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 137 | 245 | 55.9% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 3 | 230 | 1.3% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 230 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 230 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

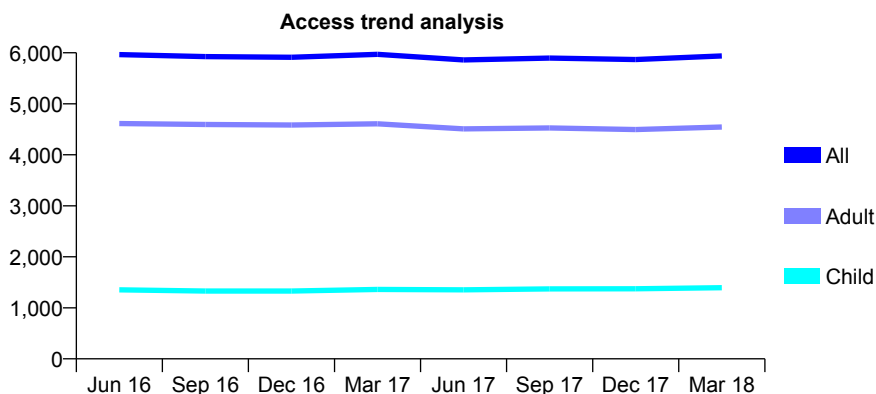
Q49 - Vital Signs At a Glance Contract Report for 650803/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | MRS KA BRANTINGHAM |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 17,629 |
| Carry forward general activity (UDA) | 507 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £549,105.78 |

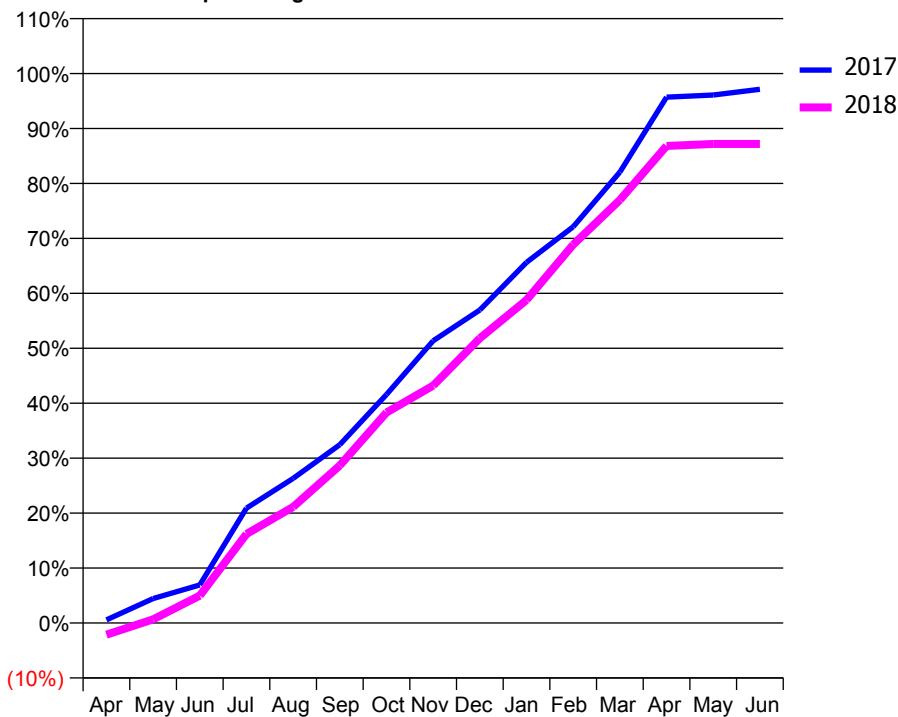
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,971 | |
| Quarter ending June 2017 | 5,861 | ↓ |
| Quarter ending September 2017 | 5,897 | → |
| Quarter ending December 2017 | 5,869 | → |
| Quarter ending March 2018 | 5,939 | → |
| Variance since March 2017 | (0.5%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 102 | -378 |
| May | 784 | 119 |
| June | 1,220 | 878 |
| July | 3,686 | 2,855 |
| August | 4,641 | 3,722 |
| September | 5,720 | 5,056 |
| October | 7,328 | 6,751 |
| November | 9,055 | 7,618 |
| December | 10,042 | 9,134 |
| January | 11,569 | 10,363 |
| February | 12,711 | 12,138 |
| March | 14,465 | 13,573 |
| April | 16,872 | 15,303 |
| May | 16,938 | 15,368 |
| June | 17,122 | 15,370 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 122 | 1,767 | 6.9% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,173 | 6,081 | 19.3% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 838 | 1,767 | 47.4% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,728 | 6,081 | 44.9% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 658 | 7,527 | 8.7% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 146 | 7,527 | 1.9% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 182 | 7,527 | 2.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

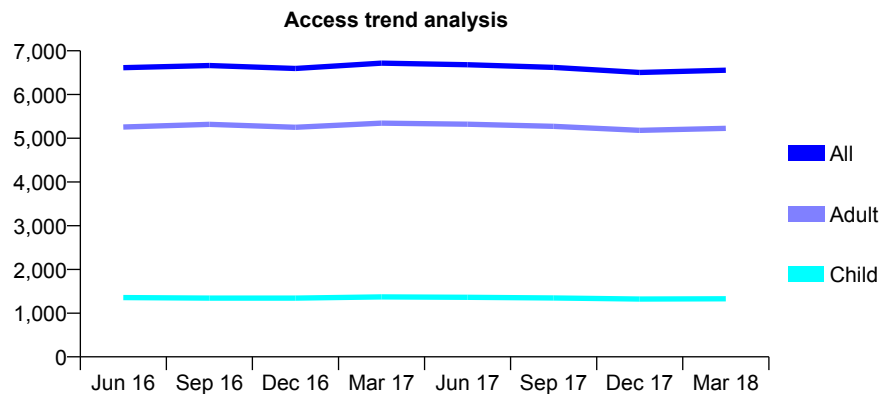
Q49 - Vital Signs At a Glance Contract Report for 653314/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR JN BUTTERWORTH |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

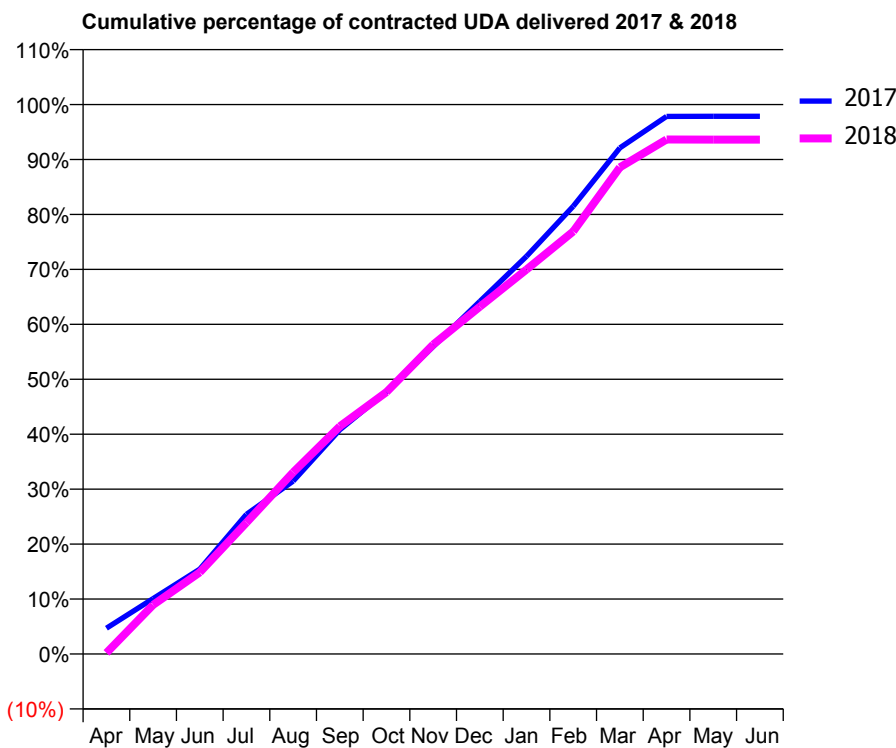
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,662 |
| Carry forward general activity (UDA) | 419 |
| 17/18 Contracted orthodontic activity (UOA) | 374 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £472,446.80 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,718 | |
| Quarter ending June 2017 | 6,682 | → |
| Quarter ending September 2017 | 6,619 | → |
| Quarter ending December 2017 | 6,503 | ↓ |
| Quarter ending March 2018 | 6,555 | → |
| Variance since March 2017 | (2.4%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 921 | 38 |
| May | 1,981 | 1,757 |
| June | 3,037 | 2,922 |
| July | 4,998 | 4,700 |
| August | 6,188 | 6,503 |
| September | 8,024 | 8,147 |
| October | 9,387 | 9,372 |
| November | 10,999 | 11,071 |
| December | 12,620 | 12,428 |
| January | 14,229 | 13,758 |
| February | 16,022 | 15,120 |
| March | 18,107 | 17,412 |
| April | 19,237 | 18,408 |
| May | 19,243 | 18,407 |
| June | 19,243 | 18,407 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 253 | 2,138 | 11.8% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,854 | 8,555 | 21.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,383 | 2,138 | 64.7% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,143 | 8,555 | 60.1% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,225 | 10,038 | 12.2% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 160 | 10,038 | 1.6% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 190 | 10,038 | 1.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

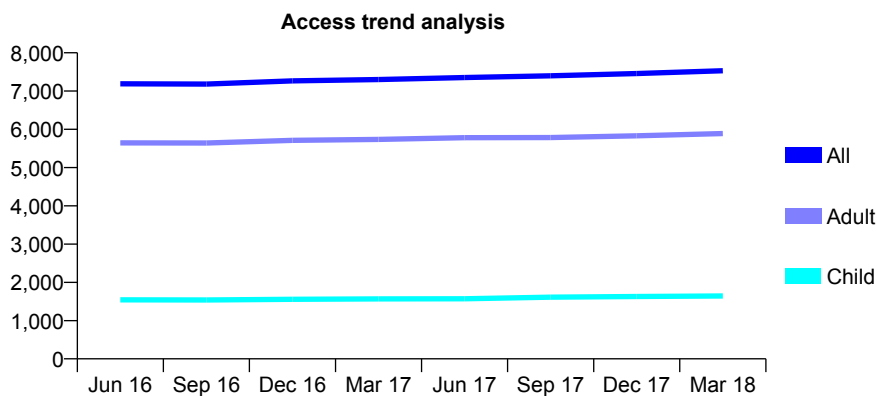
Q49 - Vital Signs At a Glance Contract Report for 654205/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MRS KK AMLANI |
| Contract type name | Pilot Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 27,729 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 5 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £629,150.44 |

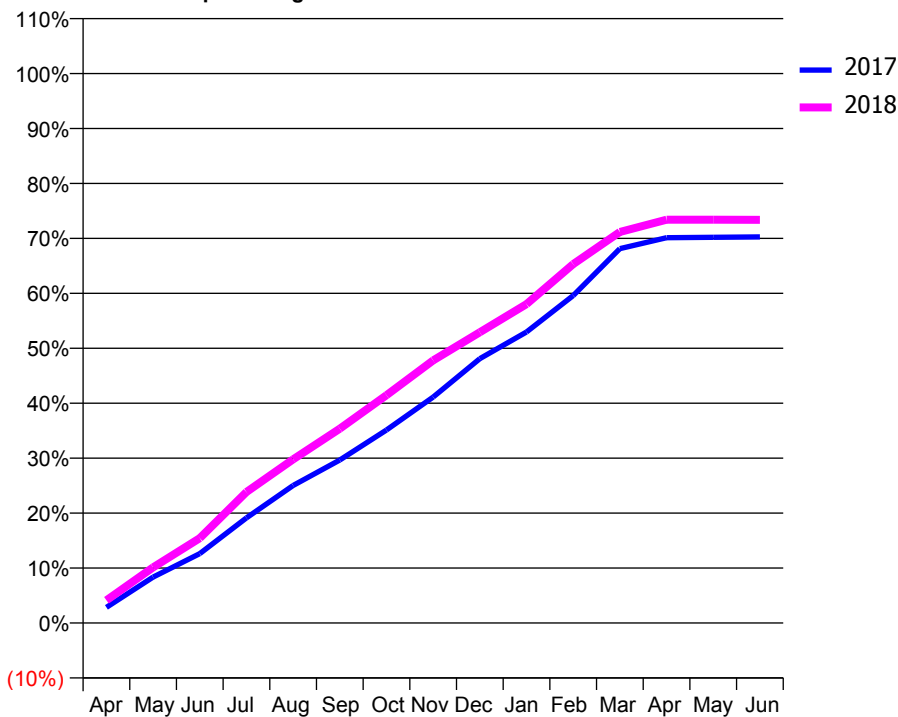
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,302 | |
| Quarter ending June 2017 | 7,354 | → |
| Quarter ending September 2017 | 7,397 | → |
| Quarter ending December 2017 | 7,457 | → |
| Quarter ending March 2018 | 7,532 | → |
| Variance since March 2017 | 3.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 789 | 1,145 |
| May | 2,321 | 2,806 |
| June | 3,499 | 4,280 |
| July | 5,308 | 6,611 |
| August | 6,942 | 8,259 |
| September | 8,226 | 9,809 |
| October | 9,741 | 11,494 |
| November | 11,401 | 13,253 |
| December | 13,342 | 14,675 |
| January | 14,683 | 16,094 |
| February | 16,526 | 18,111 |
| March | 18,895 | 19,733 |
| April | 19,445 | 20,353 |
| May | 19,463 | 20,350 |
| June | 19,482 | 20,346 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 109 | 2,305 | 4.7% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,480 | 8,679 | 17.1% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,445 | 2,305 | 62.7% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,164 | 8,679 | 59.5% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 220 | 10,301 | 2.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 168 | 10,301 | 1.6% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 28 | 10,301 | 0.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

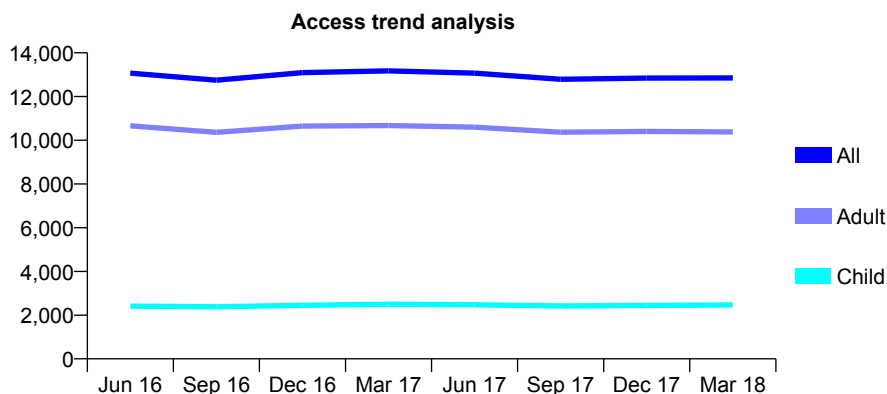
Q49 - Vital Signs At a Glance Contract Report for 654337/0001 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | MR F ANSARI-ARDABILI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 44,500 |
| Carry forward general activity (UDA) | 296 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,172,555.06 |

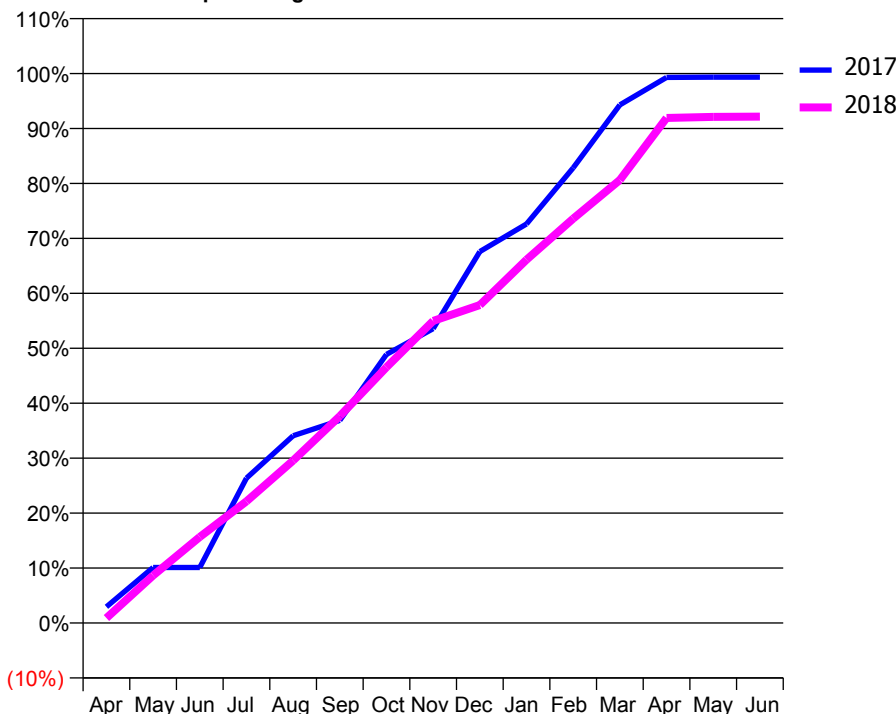
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 13,172 | |
| Quarter ending June 2017 | 13,070 | → |
| Quarter ending September 2017 | 12,790 | ↓ |
| Quarter ending December 2017 | 12,846 | → |
| Quarter ending March 2018 | 12,848 | → |
| Variance since March 2017 | (2.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,315 | 408 |
| May | 4,493 | 3,848 |
| June | 4,493 | 6,976 |
| July | 11,735 | 9,852 |
| August | 15,168 | 13,159 |
| September | 16,405 | 16,752 |
| October | 21,753 | 20,722 |
| November | 23,839 | 24,469 |
| December | 30,085 | 25,745 |
| January | 32,311 | 29,426 |
| February | 36,862 | 32,744 |
| March | 41,961 | 35,877 |
| April | 44,186 | 40,895 |
| May | 44,200 | 40,992 |
| June | 44,204 | 41,009 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 115 | 2,643 | 4.4% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 936 | 10,637 | 8.8% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,199 | 2,643 | 45.4% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,227 | 10,637 | 49.1% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 558 | 14,254 | 3.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 371 | 14,254 | 2.6% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 120 | 14,254 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 23 | 25 | 92.0% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 22 | 25 | 88.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

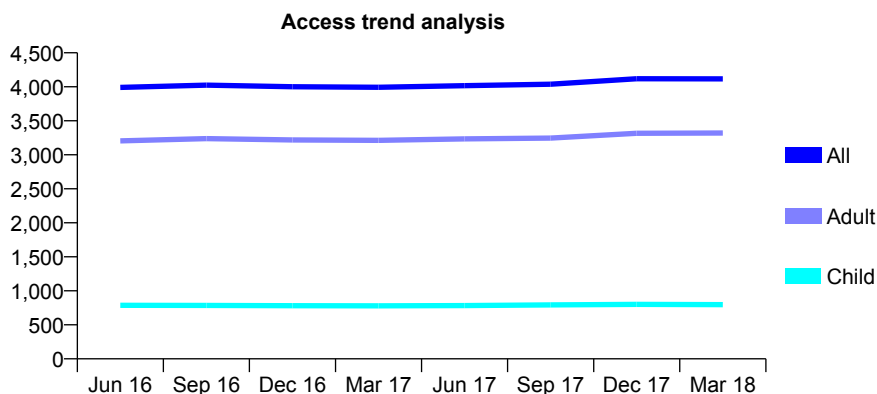
Q49 - Vital Signs At a Glance Contract Report for 658170/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR ME BENN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

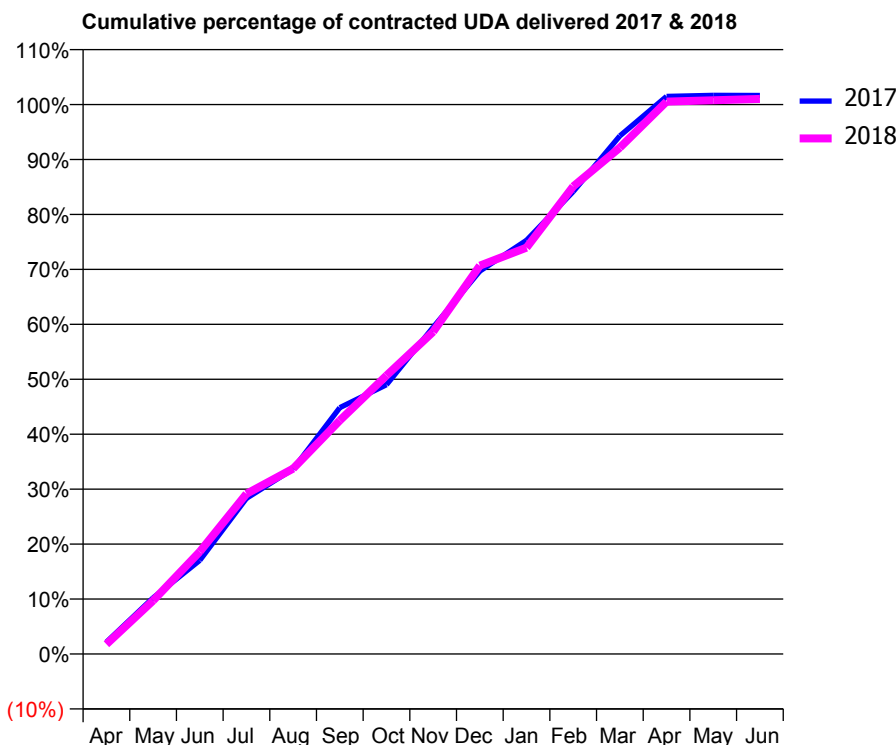
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,451 |
| Carry forward general activity (UDA) | -189 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £336,209.10 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,993 | |
| Quarter ending June 2017 | 4,017 | → |
| Quarter ending September 2017 | 4,039 | → |
| Quarter ending December 2017 | 4,118 | → |
| Quarter ending March 2018 | 4,117 | → |
| Variance since March 2017 | 3.1% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 250 | 203 |
| May | 1,172 | 1,113 |
| June | 1,953 | 2,134 |
| July | 3,245 | 3,340 |
| August | 3,856 | 3,863 |
| September | 5,133 | 4,866 |
| October | 5,611 | 5,804 |
| November | 6,808 | 6,715 |
| December | 7,979 | 8,094 |
| January | 8,623 | 8,468 |
| February | 9,635 | 9,745 |
| March | 10,798 | 10,553 |
| April | 11,619 | 11,511 |
| May | 11,643 | 11,538 |
| June | 11,640 | 11,567 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 32 | 897 | 3.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 424 | 4,340 | 9.8% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 296 | 897 | 33.0% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,945 | 4,340 | 44.8% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 322 | 5,371 | 6.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 73 | 5,371 | 1.4% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 44 | 5,371 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

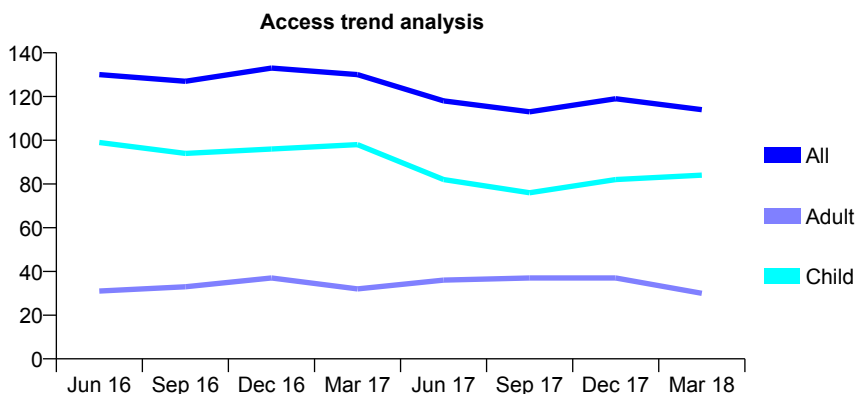
Q49 - Vital Signs At a Glance Contract Report for 660957/0002 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR CJ BARR |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 17/03/2012 |
| Contract end date | |

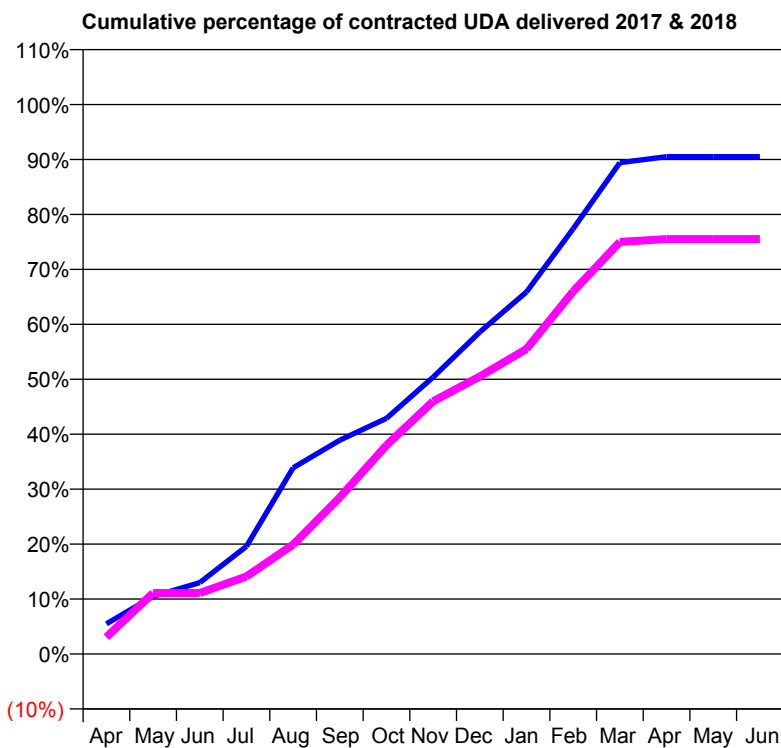
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 200 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 2,548 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £173,643.23 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 130 | |
| Quarter ending June 2017 | 118 | ↓ |
| Quarter ending September 2017 | 113 | ↓ |
| Quarter ending December 2017 | 119 | ↑ |
| Quarter ending March 2018 | 114 | ↓ |
| Variance since March 2017 | (12.3%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 11 | 6 |
| May | 21 | 22 |
| June | 26 | 22 |
| July | 39 | 28 |
| August | 68 | 40 |
| September | 78 | 57 |
| October | 86 | 76 |
| November | 101 | 92 |
| December | 117 | 101 |
| January | 132 | 111 |
| February | 155 | 132 |
| March | 179 | 150 |
| April | 181 | 151 |
| May | 181 | 151 |
| June | 181 | 151 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 23 | 283 | 8.1% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 16 | 0.0% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 43 | 283 | 15.2% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4 | 16 | 25.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 5 | 104 | 4.8% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 104 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 104 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

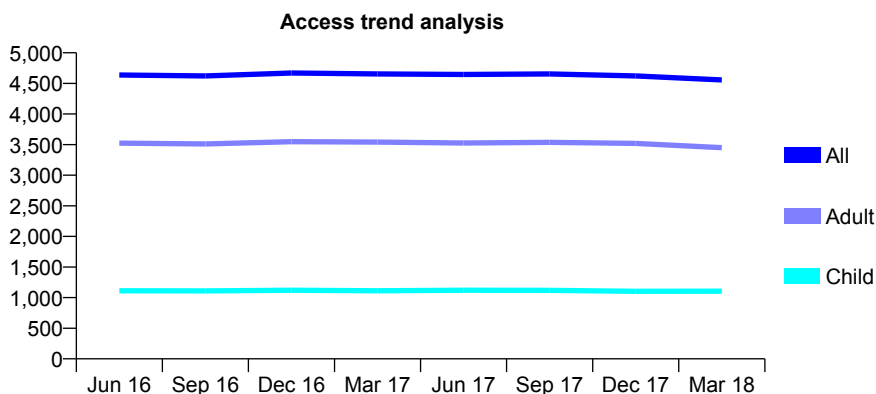
Q49 - Vital Signs At a Glance Contract Report for 661155/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR G REID |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,848 |
| Carry forward general activity (UDA) | -14 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £410,003.02 |

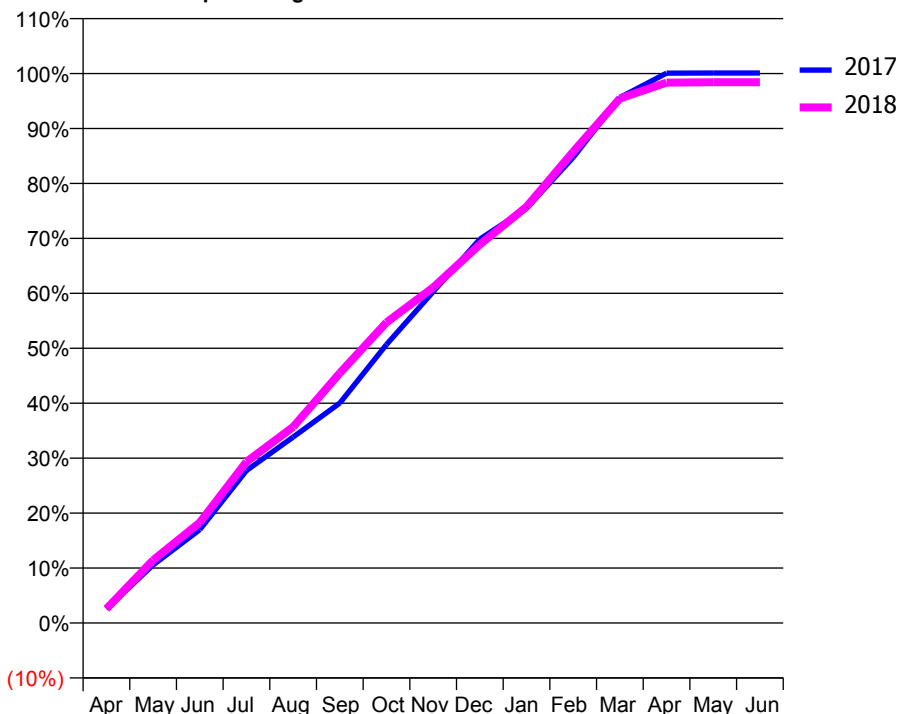
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,655 | |
| Quarter ending June 2017 | 4,647 | → |
| Quarter ending September 2017 | 4,655 | → |
| Quarter ending December 2017 | 4,623 | → |
| Quarter ending March 2018 | 4,556 | ↓ |
| Variance since March 2017 | (2.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 355 | 359 |
| May | 1,464 | 1,584 |
| June | 2,354 | 2,534 |
| July | 3,844 | 4,063 |
| August | 4,687 | 4,941 |
| September | 5,543 | 6,300 |
| October | 7,017 | 7,575 |
| November | 8,348 | 8,458 |
| December | 9,673 | 9,539 |
| January | 10,454 | 10,491 |
| February | 11,735 | 11,877 |
| March | 13,241 | 13,218 |
| April | 13,858 | 13,619 |
| May | 13,861 | 13,627 |
| June | 13,862 | 13,628 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 125 | 1,744 | 7.2% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 934 | 5,413 | 17.3% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,157 | 1,744 | 66.3% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,260 | 5,413 | 60.2% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 345 | 7,071 | 4.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 158 | 7,071 | 2.2% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 185 | 7,071 | 2.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

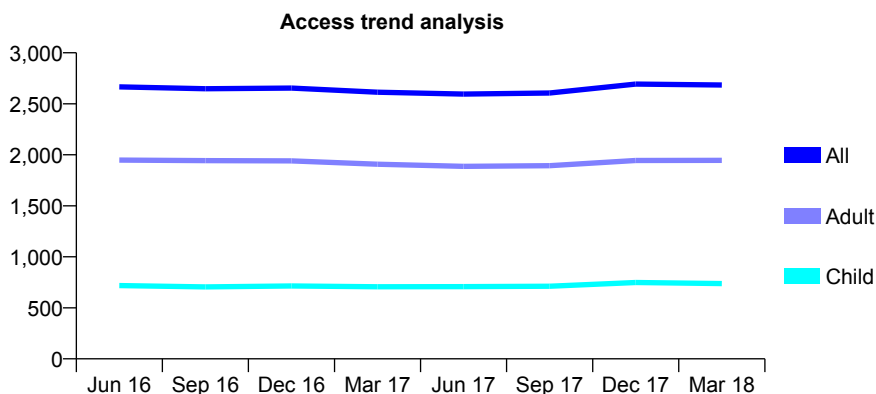
Q49 - Vital Signs At a Glance Contract Report for 674338/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MRS LJ HUNTER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,826 |
| Carry forward general activity (UDA) | -46 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £244,299.96 |

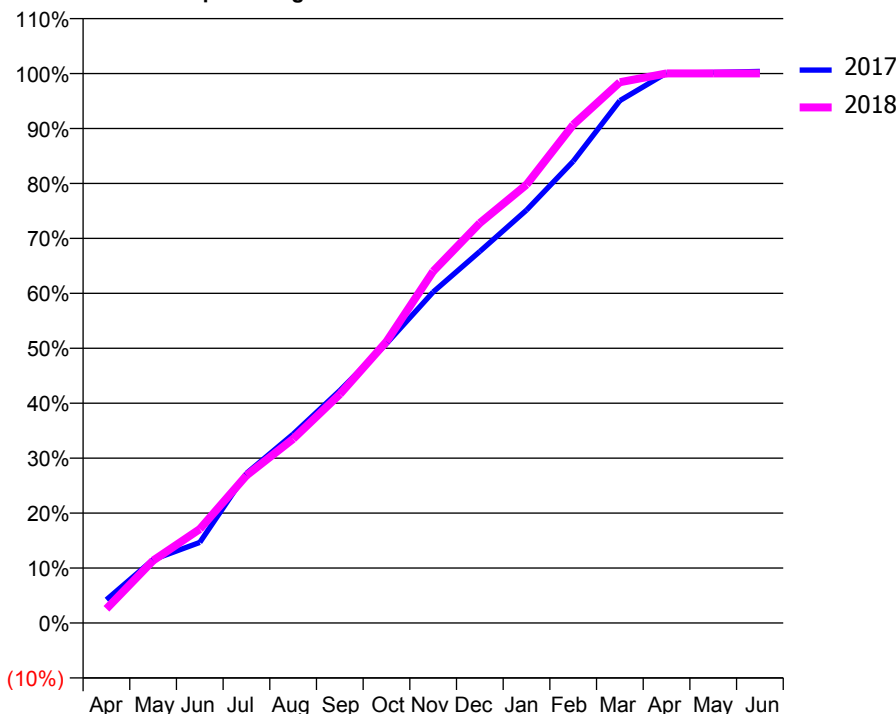
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,614 | |
| Quarter ending June 2017 | 2,595 | → |
| Quarter ending September 2017 | 2,606 | → |
| Quarter ending December 2017 | 2,693 | ↑ |
| Quarter ending March 2018 | 2,684 | → |
| Variance since March 2017 | 2.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 373 | 228 |
| May | 1,018 | 1,003 |
| June | 1,295 | 1,510 |
| July | 2,404 | 2,370 |
| August | 3,033 | 2,956 |
| September | 3,733 | 3,673 |
| October | 4,488 | 4,519 |
| November | 5,318 | 5,650 |
| December | 5,968 | 6,423 |
| January | 6,632 | 7,041 |
| February | 7,416 | 8,003 |
| March | 8,390 | 8,687 |
| April | 8,833 | 8,827 |
| May | 8,842 | 8,828 |
| June | 8,859 | 8,828 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 146 | 1,133 | 12.9% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 463 | 2,578 | 18.0% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 565 | 1,133 | 49.9% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,150 | 2,578 | 44.6% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 189 | 3,624 | 5.2% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 98 | 3,624 | 2.7% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 57 | 3,624 | 1.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

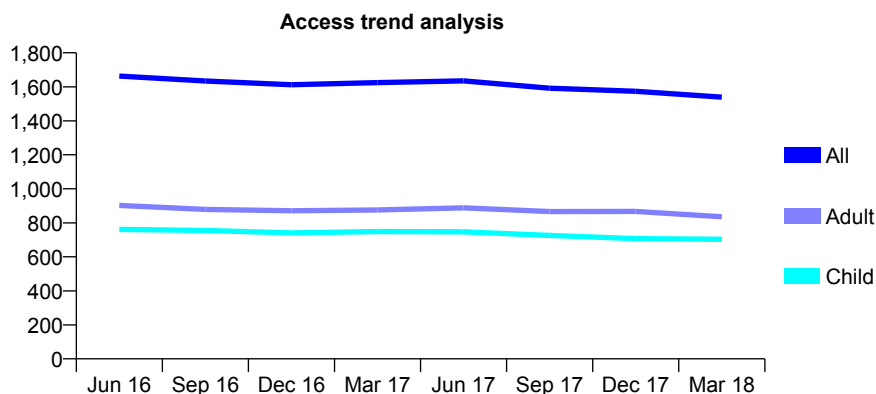
Q49 - Vital Signs At a Glance Contract Report for 676098/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR BS LIVERSIDGE |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

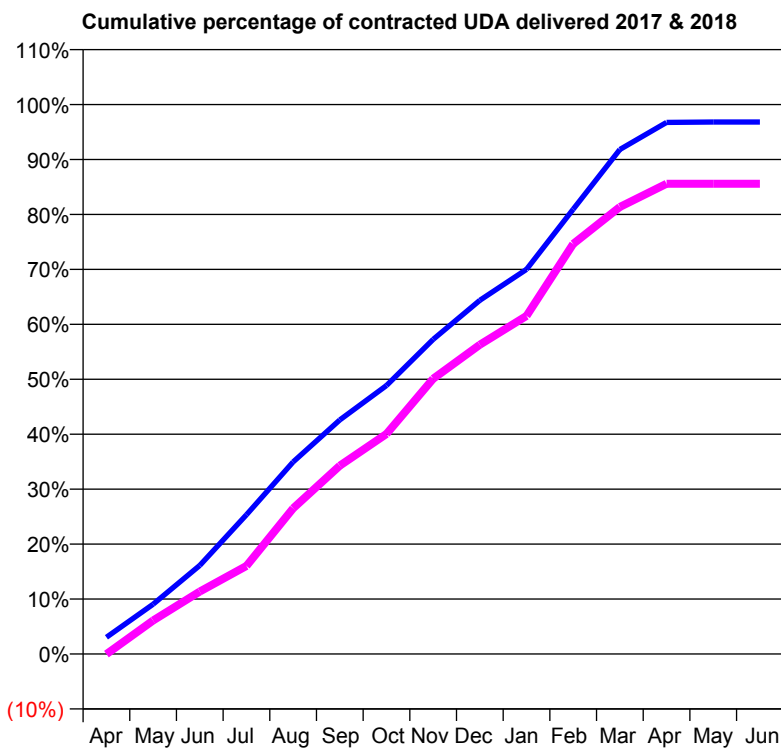
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,054 |
| Carry forward general activity (UDA) | 193 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £155,317.15 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,625 | |
| Quarter ending June 2017 | 1,635 | → |
| Quarter ending September 2017 | 1,592 | ↓ |
| Quarter ending December 2017 | 1,574 | ↓ |
| Quarter ending March 2018 | 1,539 | ↓ |
| Variance since March 2017 | (5.3%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 185 | -2 |
| May | 549 | 369 |
| June | 977 | 688 |
| July | 1,534 | 971 |
| August | 2,116 | 1,606 |
| September | 2,579 | 2,076 |
| October | 2,959 | 2,424 |
| November | 3,467 | 3,032 |
| December | 3,896 | 3,407 |
| January | 4,238 | 3,725 |
| February | 4,900 | 4,518 |
| March | 5,558 | 4,926 |
| April | 5,857 | 5,181 |
| May | 5,861 | 5,181 |
| June | 5,861 | 5,181 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 37 | 876 | 4.2% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 122 | 926 | 13.2% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 400 | 876 | 45.7% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 375 | 926 | 40.5% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 57 | 1,784 | 3.2% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,784 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,784 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

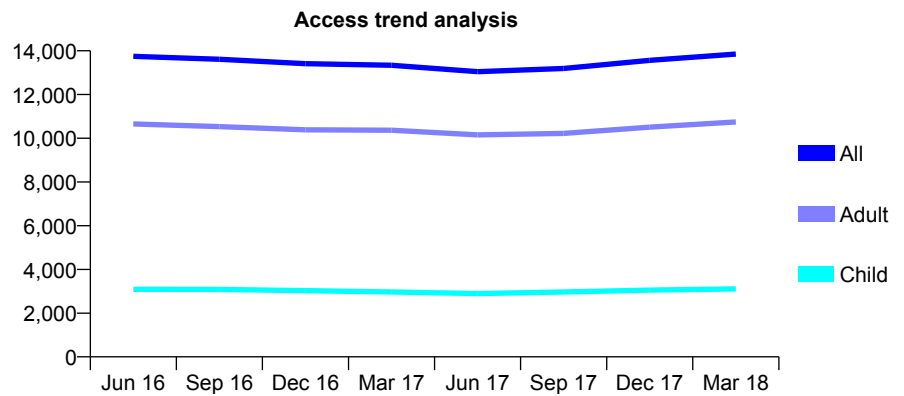
Q49 - Vital Signs At a Glance Contract Report for 678457/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | MR LA NIGHTINGALE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 47,798 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,139,409.61 |

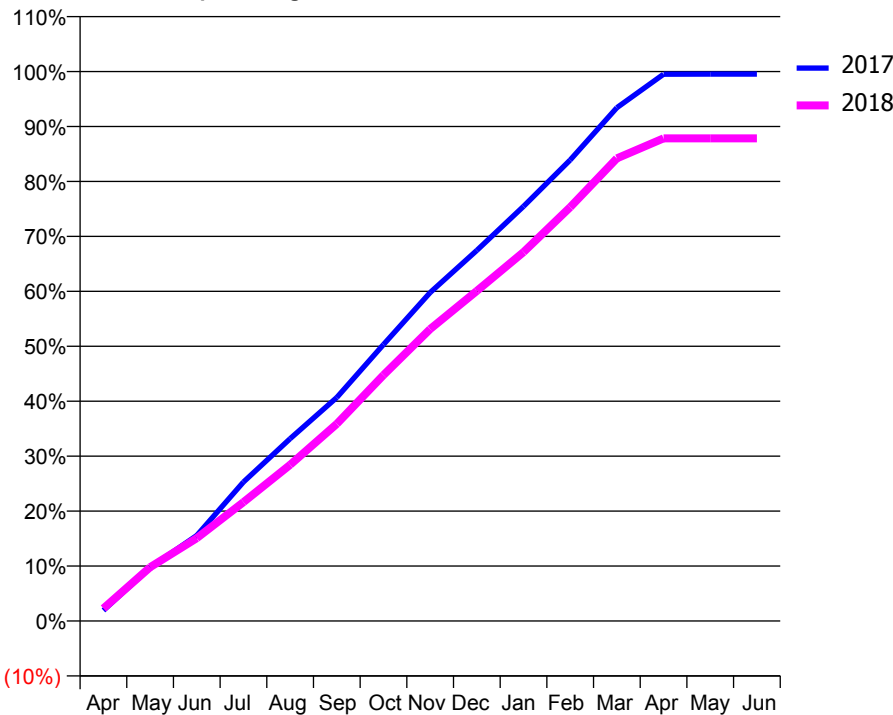
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 13,336 | |
| Quarter ending June 2017 | 13,047 | ↓ |
| Quarter ending September 2017 | 13,189 | → |
| Quarter ending December 2017 | 13,562 | ↑ |
| Quarter ending March 2018 | 13,853 | ↑ |
| Variance since March 2017 | 3.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 790 | 1,090 |
| May | 3,975 | 4,686 |
| June | 6,362 | 7,206 |
| July | 10,329 | 10,340 |
| August | 13,557 | 13,583 |
| September | 16,613 | 17,155 |
| October | 20,547 | 21,391 |
| November | 24,417 | 25,391 |
| December | 27,547 | 28,712 |
| January | 30,816 | 32,086 |
| February | 34,273 | 35,997 |
| March | 38,154 | 40,246 |
| April | 40,642 | 41,984 |
| May | 40,652 | 41,987 |
| June | 40,654 | 41,988 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 322 | 4,670 | 6.9% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,318 | 15,624 | 14.8% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,618 | 4,670 | 56.1% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,612 | 15,624 | 55.1% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,258 | 19,604 | 6.4% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 201 | 19,604 | 1.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 398 | 19,604 | 2.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 17 | 17 | 100.0% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 17 | 76.5% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

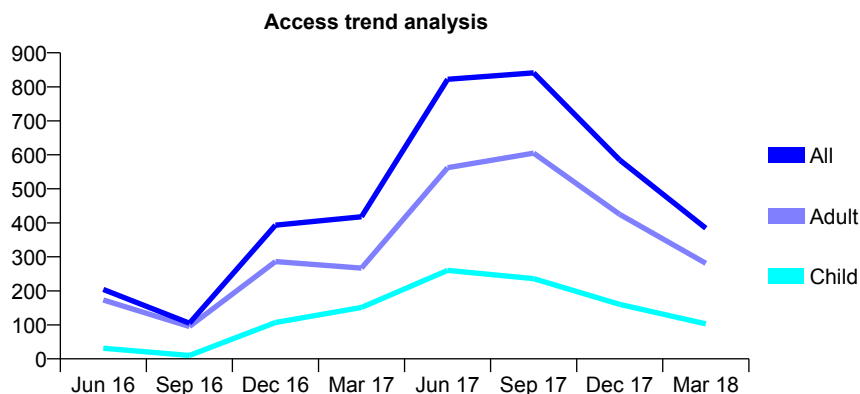
Q49 - Vital Signs At a Glance Contract Report for 678457/0002 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | MR LA NIGHTINGALE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | 31/07/2017 |

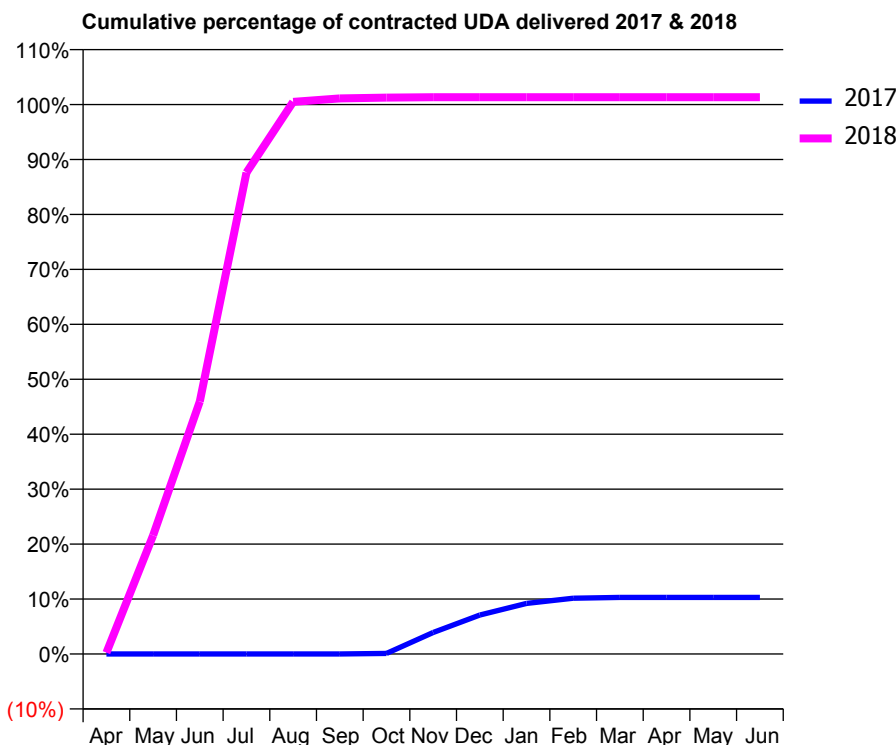
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,318 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £50,284.36 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 418 | |
| Quarter ending June 2017 | 822 | ↑ |
| Quarter ending September 2017 | 841 | ↑ |
| Quarter ending December 2017 | 585 | ↓ |
| Quarter ending March 2018 | 384 | ↓ |
| Variance since March 2017 | (8.1%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 6 |
| May | 0 | 501 |
| June | 0 | 1,065 |
| July | 0 | 2,031 |
| August | 0 | 2,329 |
| September | 0 | 2,344 |
| October | 7 | 2,347 |
| November | 273 | 2,349 |
| December | 493 | 2,349 |
| January | 640 | 2,349 |
| February | 706 | 2,349 |
| March | 716 | 2,349 |
| April | 716 | 2,349 |
| May | 716 | 2,349 |
| June | 716 | 2,349 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 10 | 224 | 4.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 51 | 721 | 7.1% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3 | 224 | 1.3% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 16 | 721 | 2.2% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 119 | 945 | 12.6% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 14 | 945 | 1.5% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 15 | 945 | 1.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

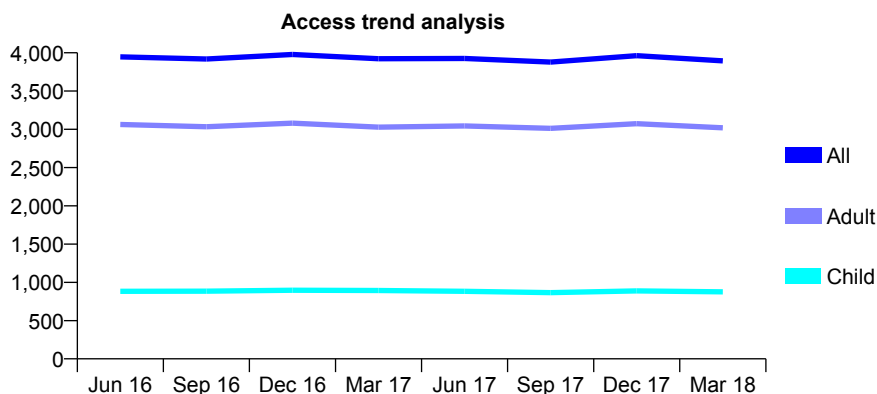
Q49 - Vital Signs At a Glance Contract Report for 688703/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | MR KA NIGHTINGALE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

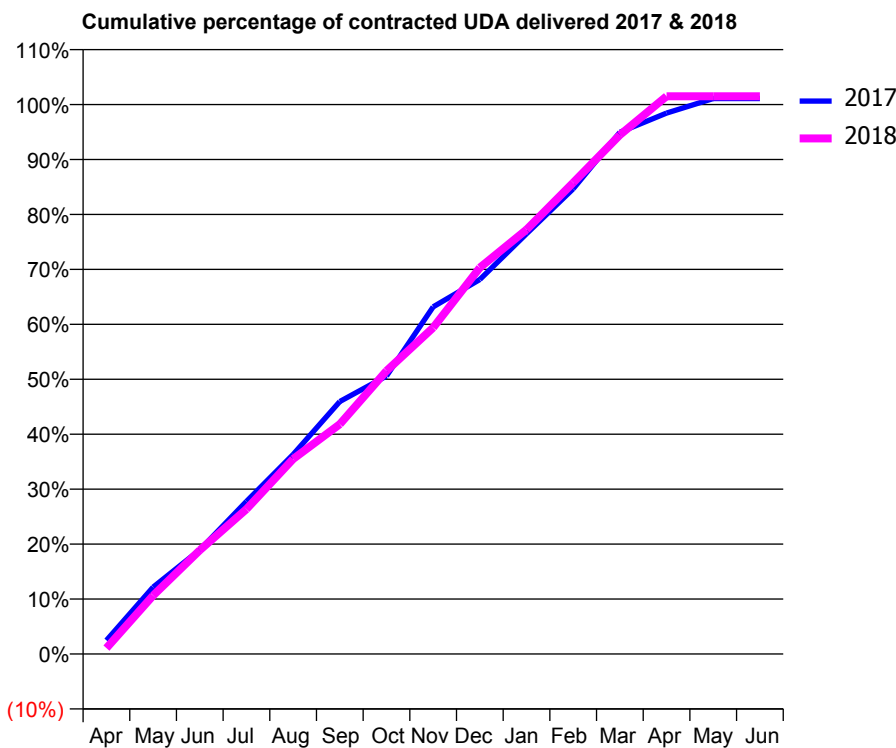
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,450 |
| Carry forward general activity (UDA) | -145 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £314,803.64 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,922 | |
| Quarter ending June 2017 | 3,926 | → |
| Quarter ending September 2017 | 3,878 | ↓ |
| Quarter ending December 2017 | 3,962 | ↑ |
| Quarter ending March 2018 | 3,895 | ↓ |
| Variance since March 2017 | (0.7%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 334 | 145 |
| May | 1,636 | 1,430 |
| June | 2,549 | 2,542 |
| July | 3,736 | 3,545 |
| August | 4,885 | 4,773 |
| September | 6,179 | 5,625 |
| October | 6,804 | 6,930 |
| November | 8,497 | 7,987 |
| December | 9,165 | 9,457 |
| January | 10,286 | 10,387 |
| February | 11,385 | 11,538 |
| March | 12,770 | 12,705 |
| April | 13,240 | 13,650 |
| May | 13,595 | 13,650 |
| June | 13,595 | 13,650 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 57 | 1,028 | 5.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 337 | 3,307 | 10.2% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 469 | 1,028 | 45.6% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,429 | 3,307 | 43.2% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 355 | 4,377 | 8.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 35 | 4,377 | 0.8% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 90 | 4,377 | 2.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | 92.3% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 13 | 84.6% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

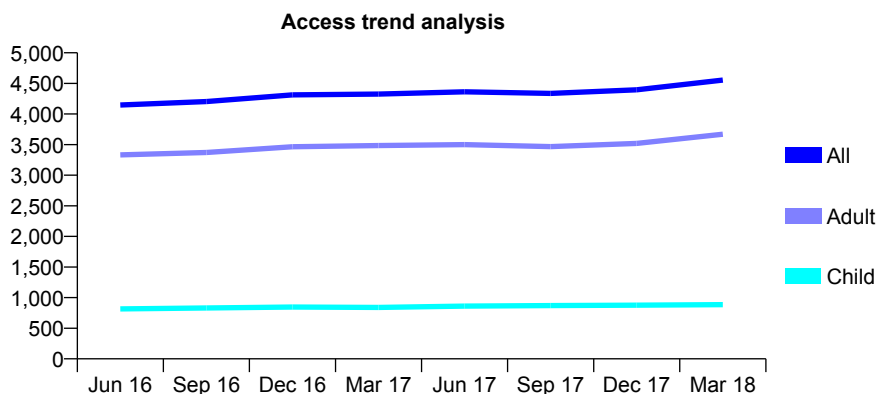
Q49 - Vital Signs At a Glance Contract Report for 688703/0005 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | MR KA NIGHTINGALE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 29/11/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,000 |
| Carry forward general activity (UDA) | -289 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £382,781.29 |

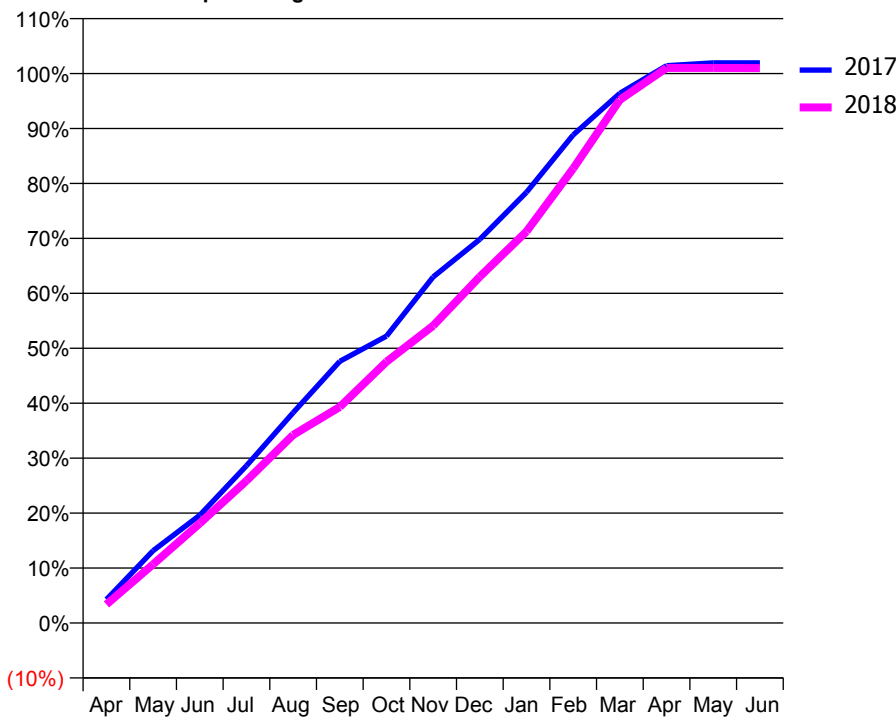
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,325 | |
| Quarter ending June 2017 | 4,362 | → |
| Quarter ending September 2017 | 4,337 | → |
| Quarter ending December 2017 | 4,396 | → |
| Quarter ending March 2018 | 4,555 | ↑ |
| Variance since March 2017 | 5.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 642 | 508 |
| May | 1,973 | 1,603 |
| June | 2,943 | 2,721 |
| July | 4,295 | 3,880 |
| August | 5,741 | 5,135 |
| September | 7,142 | 5,898 |
| October | 7,831 | 7,133 |
| November | 9,448 | 8,114 |
| December | 10,473 | 9,455 |
| January | 11,760 | 10,689 |
| February | 13,324 | 12,407 |
| March | 14,460 | 14,282 |
| April | 15,214 | 15,152 |
| May | 15,289 | 15,153 |
| June | 15,289 | 15,147 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 40 | 1,005 | 4.0% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 445 | 4,198 | 10.6% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 450 | 1,005 | 44.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,865 | 4,198 | 44.4% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 522 | 5,144 | 10.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 48 | 5,144 | 0.9% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 84 | 5,144 | 1.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 8 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

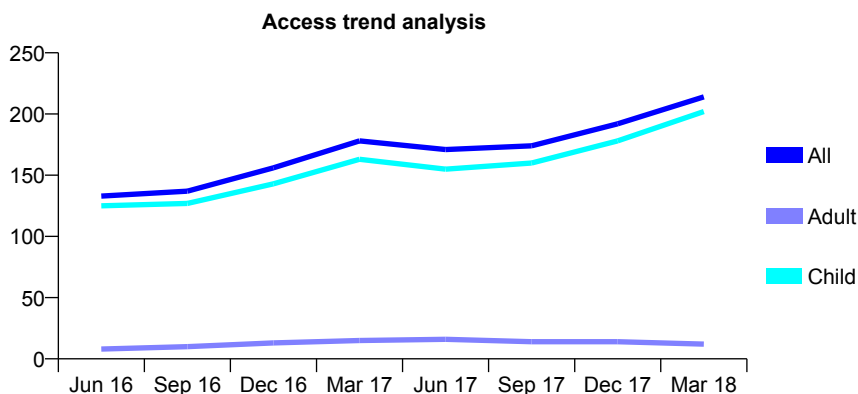
Q49 - Vital Signs At a Glance Contract Report for 701181/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR KN MIRZA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2015 |
| Contract end date | |

| | |
|---|-----------|
| 17/18 Contracted general activity (UDA) | 400 |
| Carry forward general activity (UDA) | -7 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £9,563.61 |

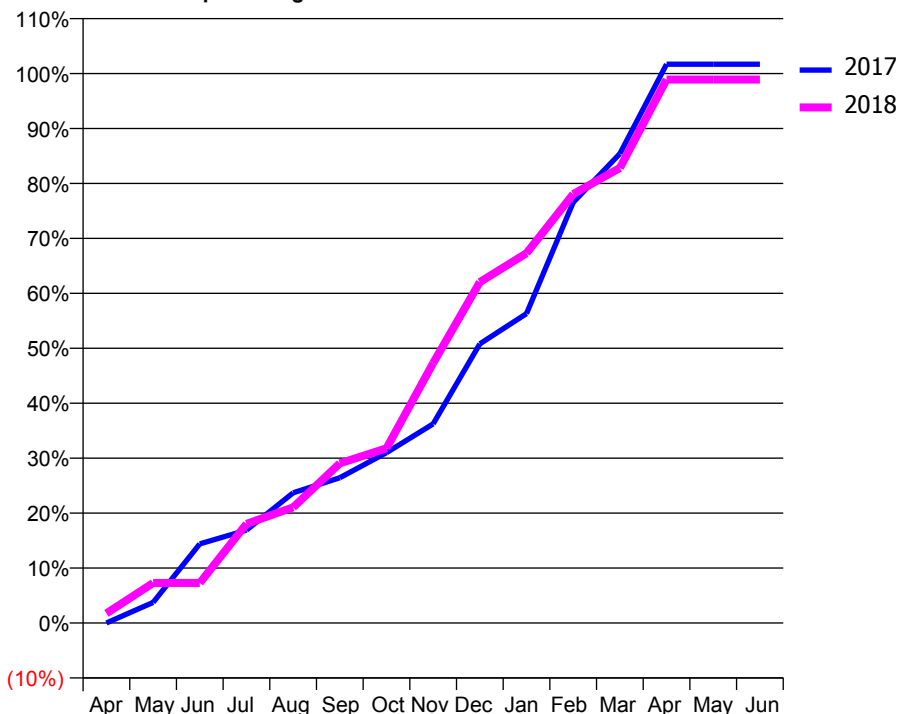
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 178 | |
| Quarter ending June 2017 | 171 | ↓ |
| Quarter ending September 2017 | 174 | → |
| Quarter ending December 2017 | 192 | ↑ |
| Quarter ending March 2018 | 214 | ↑ |
| Variance since March 2017 | 20.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 7 |
| May | 15 | 29 |
| June | 58 | 29 |
| July | 68 | 72 |
| August | 95 | 84 |
| September | 106 | 116 |
| October | 124 | 127 |
| November | 145 | 189 |
| December | 203 | 248 |
| January | 225 | 269 |
| February | 306 | 312 |
| March | 342 | 331 |
| April | 407 | 396 |
| May | 407 | 396 |
| June | 407 | 396 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 8 | 225 | 3.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 4 | 0.0% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 113 | 225 | 50.2% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2 | 4 | 50.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 3 | 236 | 1.3% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 236 | 0.4% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 236 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

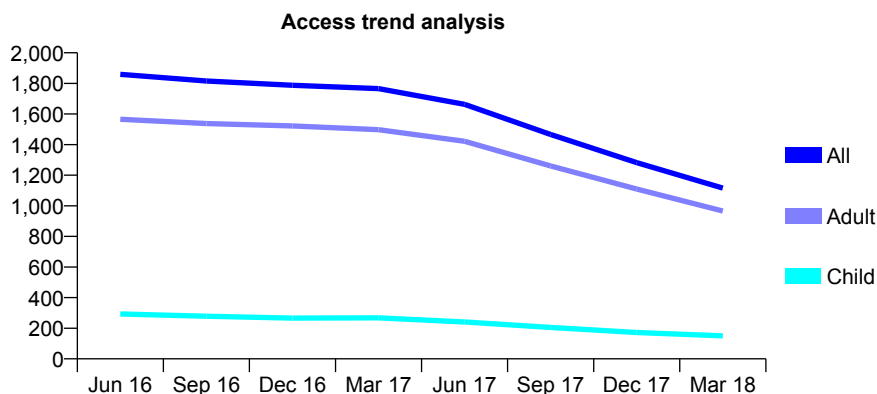
Q49 - Vital Signs At a Glance Contract Report for 716367/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR FM CONCEICA SEQUEIRA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | 30/04/2017 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 667 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £14,598.32 |

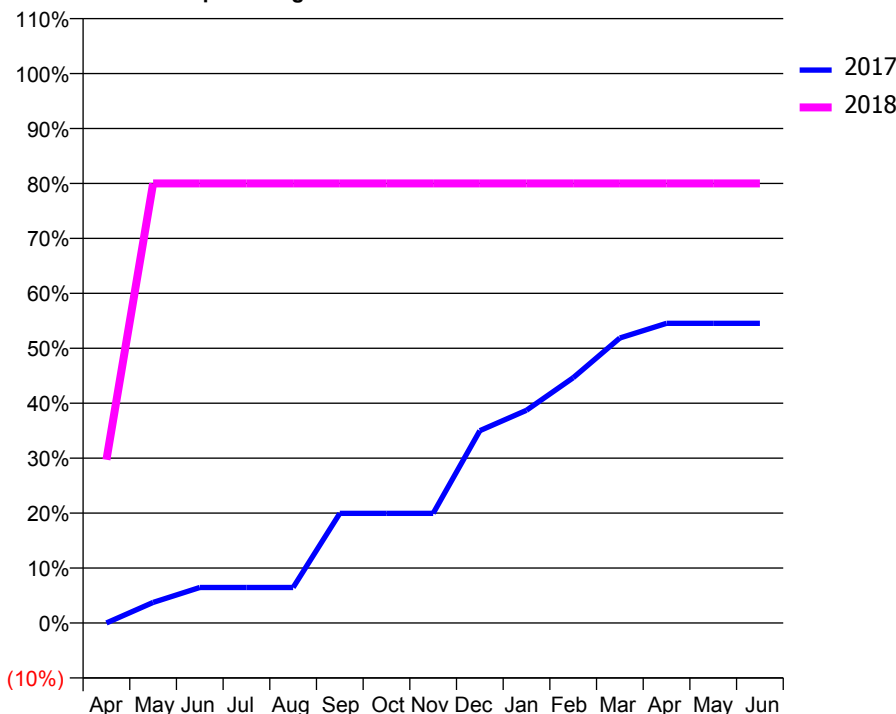
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 1,766 | |
| Quarter ending June 2017 | 1,663 | ↓ |
| Quarter ending September 2017 | 1,466 | ↓ |
| Quarter ending December 2017 | 1,282 | ↓ |
| Quarter ending March 2018 | 1,116 | ↓ |
| Variance since March 2017 | (36.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|------|
| April | 0 | 198 |
| May | 300 | 534 |
| June | 517 | 534 |
| July | 517 | 534 |
| August | 517 | 534 |
| September | 1,597 | 534 |
| October | 1,597 | 534 |
| November | 1,597 | 534 |
| December | 2,800 | 534 |
| January | 3,097 | 534 |
| February | 3,571 | 534 |
| March | 4,149 | 534 |
| April | 4,362 | 534 |
| May | 4,362 | 534 |
| June | 4,362 | 534 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 5 | 49 | 10.2% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 41 | 239 | 17.2% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 24 | 49 | 49.0% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 99 | 239 | 41.4% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 18 | 202 | 8.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 202 | 0.5% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 202 | 1.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

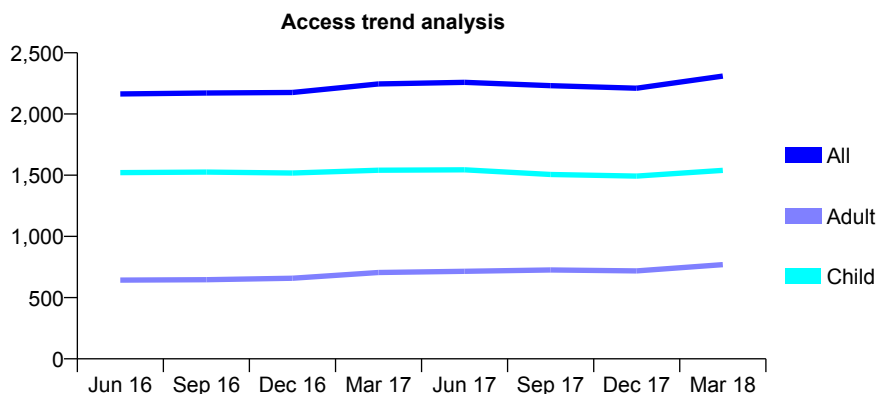
Q49 - Vital Signs At a Glance Contract Report for 729086/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Fir Tree Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

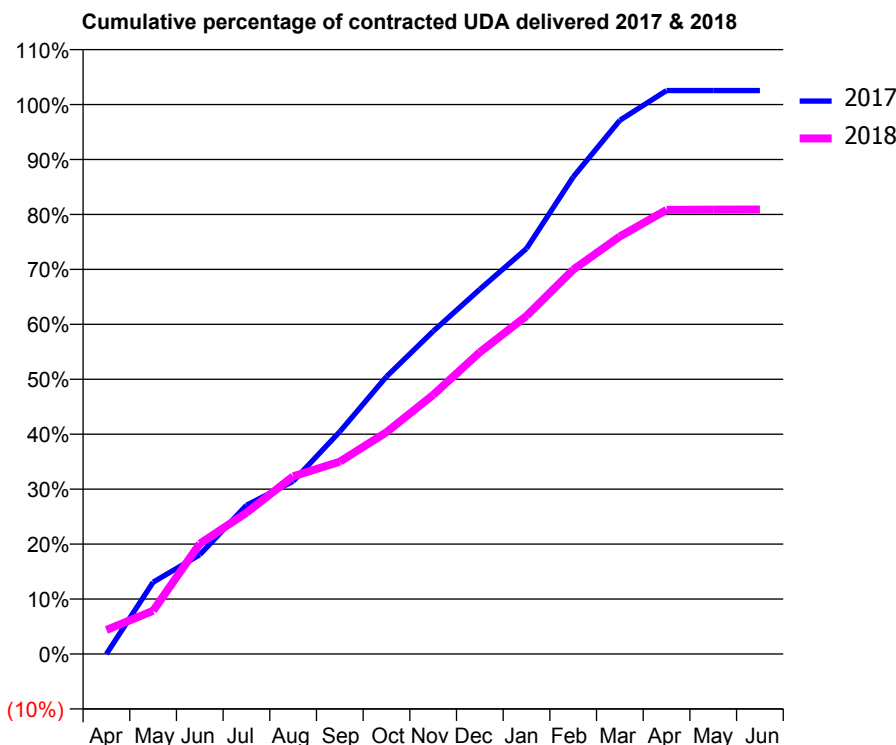
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,118 |
| Carry forward general activity (UDA) | -110 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £148,028.88 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,246 | |
| Quarter ending June 2017 | 2,259 | → |
| Quarter ending September 2017 | 2,232 | ↓ |
| Quarter ending December 2017 | 2,211 | → |
| Quarter ending March 2018 | 2,310 | ↑ |
| Variance since March 2017 | 2.8% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 269 |
| May | 721 | 482 |
| June | 996 | 1,228 |
| July | 1,494 | 1,572 |
| August | 1,735 | 1,979 |
| September | 2,233 | 2,141 |
| October | 2,785 | 2,469 |
| November | 3,241 | 2,885 |
| December | 3,663 | 3,360 |
| January | 4,071 | 3,764 |
| February | 4,791 | 4,279 |
| March | 5,359 | 4,649 |
| April | 5,658 | 4,945 |
| May | 5,658 | 4,948 |
| June | 5,659 | 4,949 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 256 | 2,501 | 10.2% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 150 | 832 | 18.0% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,809 | 2,501 | 72.3% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 422 | 832 | 50.7% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 211 | 3,431 | 6.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 3,431 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 3,431 | 0.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

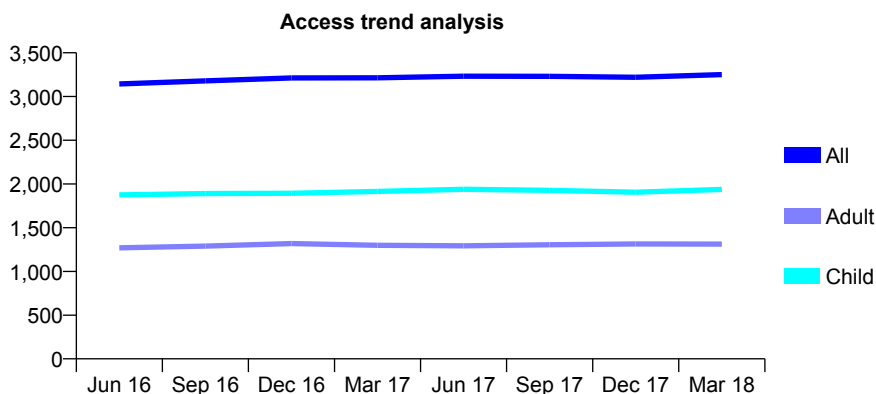
Q49 - Vital Signs At a Glance Contract Report for 729566/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Mr A J Dixon |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,708 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 539 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £249,723.70 |

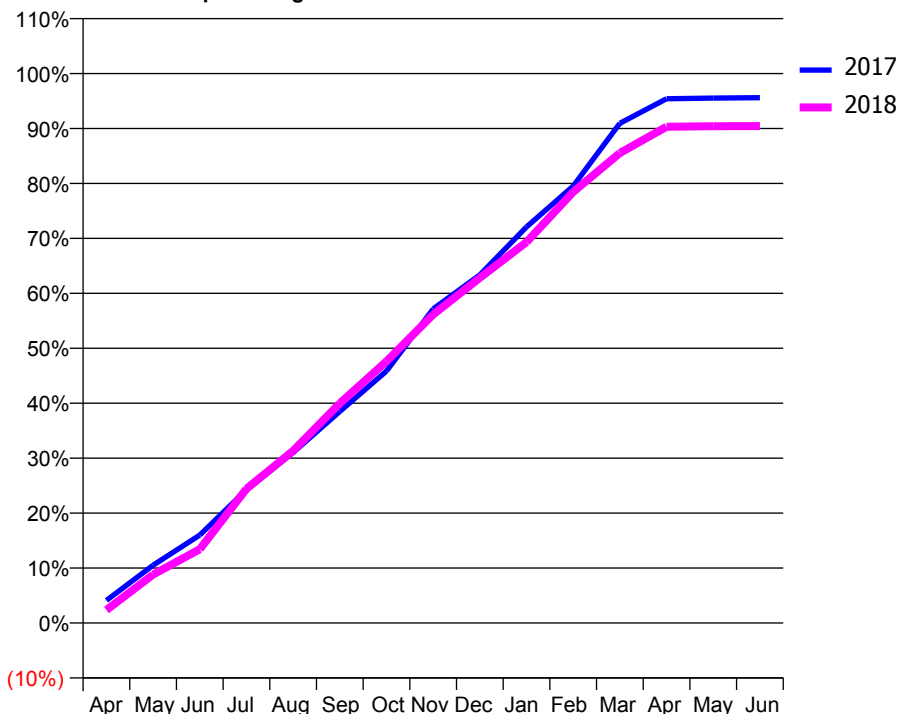
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,214 | |
| Quarter ending June 2017 | 3,232 | → |
| Quarter ending September 2017 | 3,231 | → |
| Quarter ending December 2017 | 3,220 | → |
| Quarter ending March 2018 | 3,251 | → |
| Variance since March 2017 | 1.2% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 358 | 205 |
| May | 916 | 768 |
| June | 1,395 | 1,170 |
| July | 2,112 | 2,126 |
| August | 2,703 | 2,730 |
| September | 3,352 | 3,481 |
| October | 3,993 | 4,148 |
| November | 4,978 | 4,888 |
| December | 5,517 | 5,470 |
| January | 6,276 | 6,035 |
| February | 6,924 | 6,831 |
| March | 7,919 | 7,449 |
| April | 8,307 | 7,864 |
| May | 8,319 | 7,873 |
| June | 8,325 | 7,874 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 289 | 2,954 | 9.8% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 213 | 1,550 | 13.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,843 | 2,954 | 62.4% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 849 | 1,550 | 54.8% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 207 | 4,516 | 4.6% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 4,516 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 4,516 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

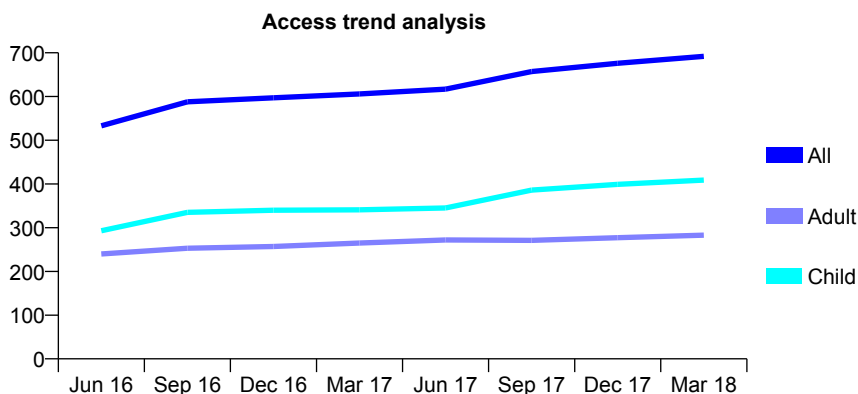
Q49 - Vital Signs At a Glance Contract Report for 730661/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | MR PH COULTHARD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,280 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £30,730.32 |

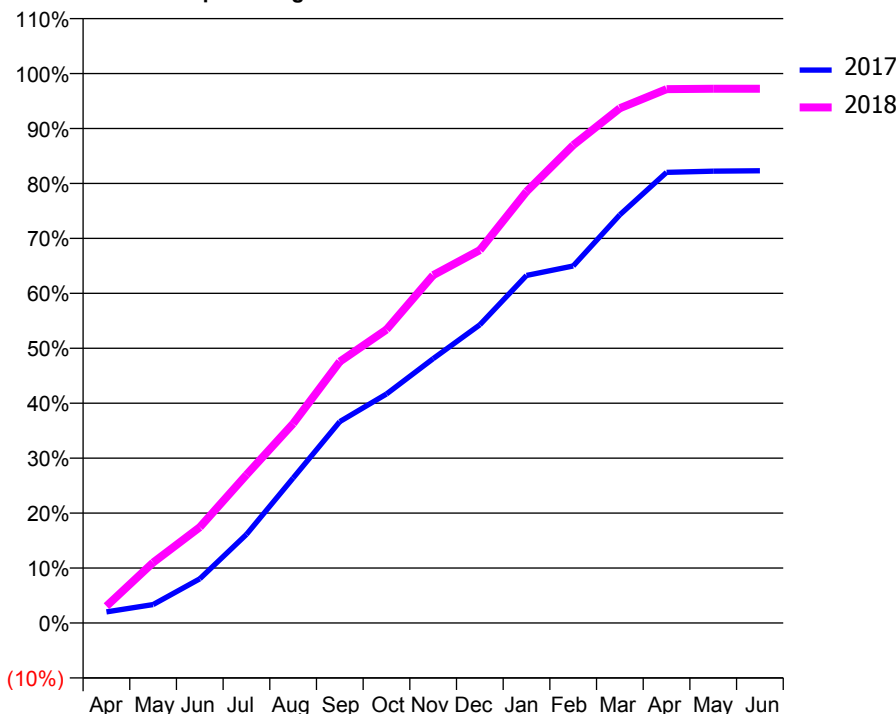
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 606 | |
| Quarter ending June 2017 | 617 | → |
| Quarter ending September 2017 | 657 | ↑ |
| Quarter ending December 2017 | 676 | ↑ |
| Quarter ending March 2018 | 692 | ↑ |
| Variance since March 2017 | 14.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 26 | 39 |
| May | 43 | 141 |
| June | 103 | 223 |
| July | 206 | 345 |
| August | 338 | 465 |
| September | 469 | 609 |
| October | 534 | 683 |
| November | 616 | 810 |
| December | 695 | 869 |
| January | 810 | 1,005 |
| February | 832 | 1,113 |
| March | 951 | 1,199 |
| April | 1,050 | 1,243 |
| May | 1,053 | 1,245 |
| June | 1,054 | 1,245 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 40 | 665 | 6.0% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 24 | 337 | 7.1% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 378 | 665 | 56.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 170 | 337 | 50.4% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 45 | 966 | 4.7% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 966 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 966 | 0.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

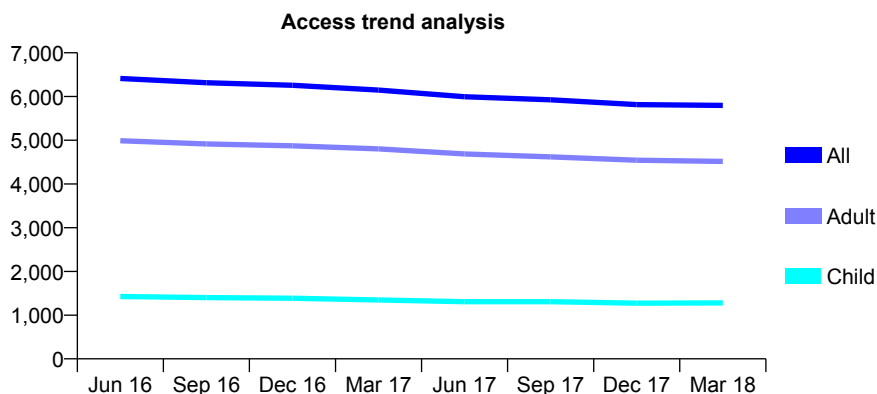
Q49 - Vital Signs At a Glance Contract Report for 730696/0001 - Year end March 2018

| | |
|----------------------|--------------------------------------|
| Name or company name | Pearsons Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

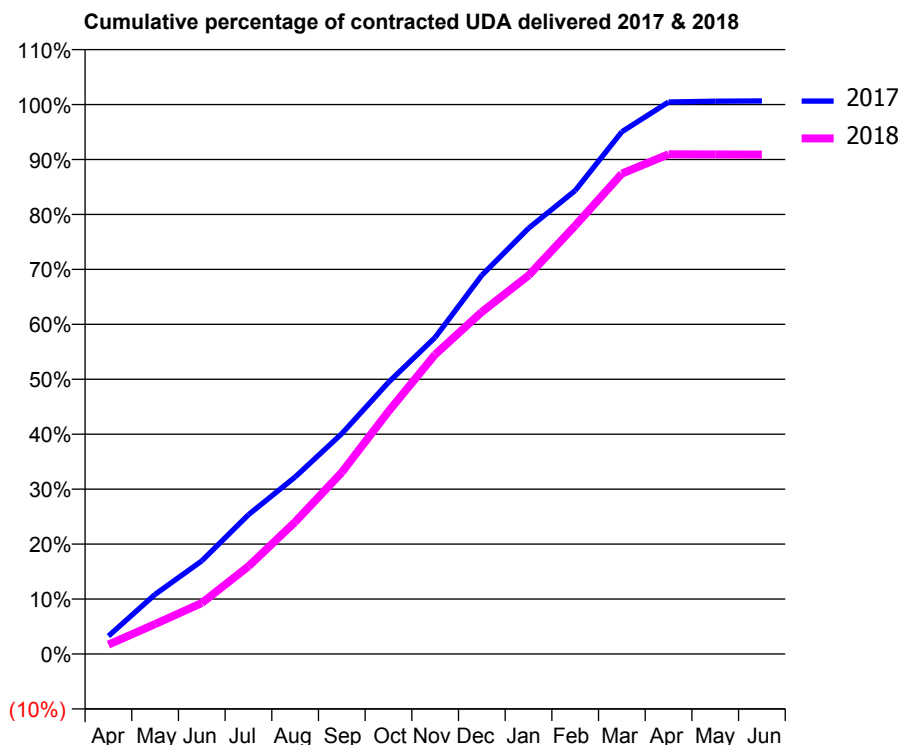
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,103 |
| Carry forward general activity (UDA) | -120 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £469,324.69 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,148 | |
| Quarter ending June 2017 | 5,995 | ↓ |
| Quarter ending September 2017 | 5,924 | ↓ |
| Quarter ending December 2017 | 5,816 | ↓ |
| Quarter ending March 2018 | 5,798 | → |
| Variance since March 2017 | (5.7%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 604 | 328 |
| May | 2,009 | 1,043 |
| June | 3,138 | 1,774 |
| July | 4,687 | 3,050 |
| August | 5,960 | 4,590 |
| September | 7,419 | 6,315 |
| October | 9,146 | 8,436 |
| November | 10,661 | 10,415 |
| December | 12,752 | 11,894 |
| January | 14,331 | 13,160 |
| February | 15,604 | 14,893 |
| March | 17,581 | 16,699 |
| April | 18,585 | 17,370 |
| May | 18,611 | 17,369 |
| June | 18,620 | 17,363 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 117 | 2,008 | 5.8% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 996 | 7,567 | 13.2% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,401 | 2,008 | 69.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,486 | 7,567 | 72.5% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 321 | 9,336 | 3.4% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 199 | 9,336 | 2.1% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 162 | 9,336 | 1.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 31 | 35 | 88.6% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 33 | 35 | 94.3% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

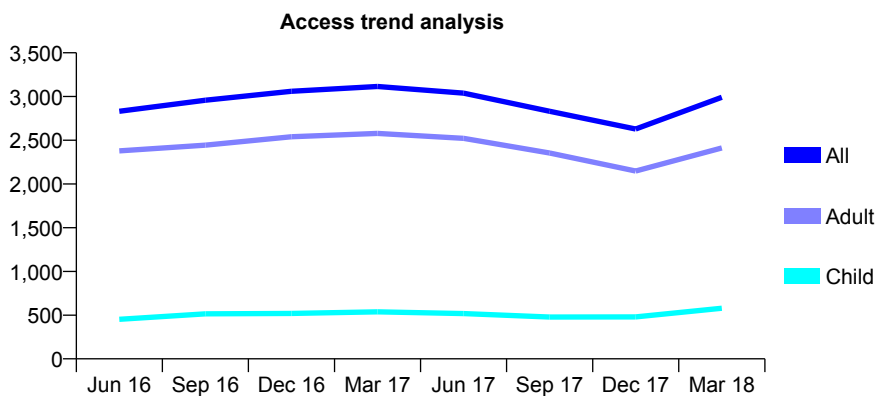
Q49 - Vital Signs At a Glance Contract Report for 736473/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | Westmount Dental Surgery Jarrow |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

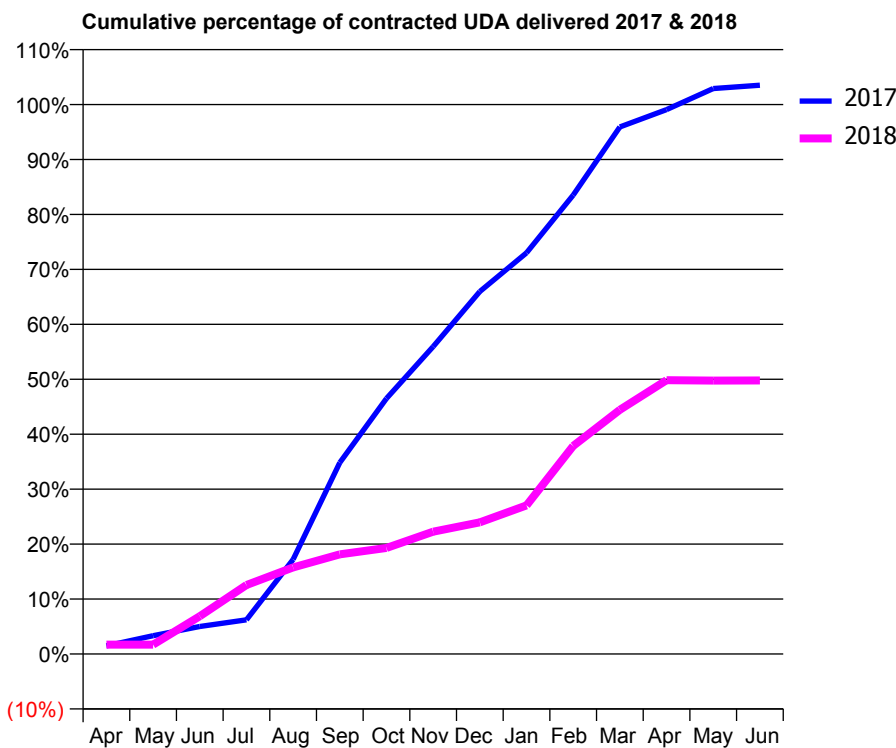
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,749 |
| Carry forward general activity (UDA) | -219 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £399,115.55 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,115 | |
| Quarter ending June 2017 | 3,038 | ↓ |
| Quarter ending September 2017 | 2,832 | ↓ |
| Quarter ending December 2017 | 2,628 | ↓ |
| Quarter ending March 2018 | 2,991 | ↑ |
| Variance since March 2017 | (4.0%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 164 | 219 |
| May | 363 | 219 |
| June | 547 | 878 |
| July | 681 | 1,600 |
| August | 1,881 | 2,009 |
| September | 3,807 | 2,314 |
| October | 5,082 | 2,462 |
| November | 6,114 | 2,839 |
| December | 7,209 | 3,054 |
| January | 7,980 | 3,448 |
| February | 9,128 | 4,827 |
| March | 10,483 | 5,665 |
| April | 10,828 | 6,353 |
| May | 11,247 | 6,344 |
| June | 11,312 | 6,347 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 39 | 490 | 8.0% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 301 | 2,098 | 14.3% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 110 | 490 | 22.4% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 525 | 2,098 | 25.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 433 | 2,596 | 16.7% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 42 | 2,596 | 1.6% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 2,596 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 2 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

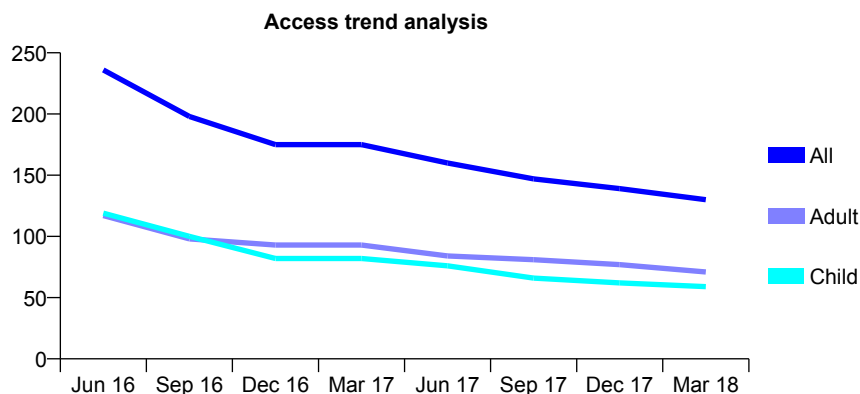
Q49 - Vital Signs At a Glance Contract Report for 737798/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | MR AR GREENWOOD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 400 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £10,009.56 |

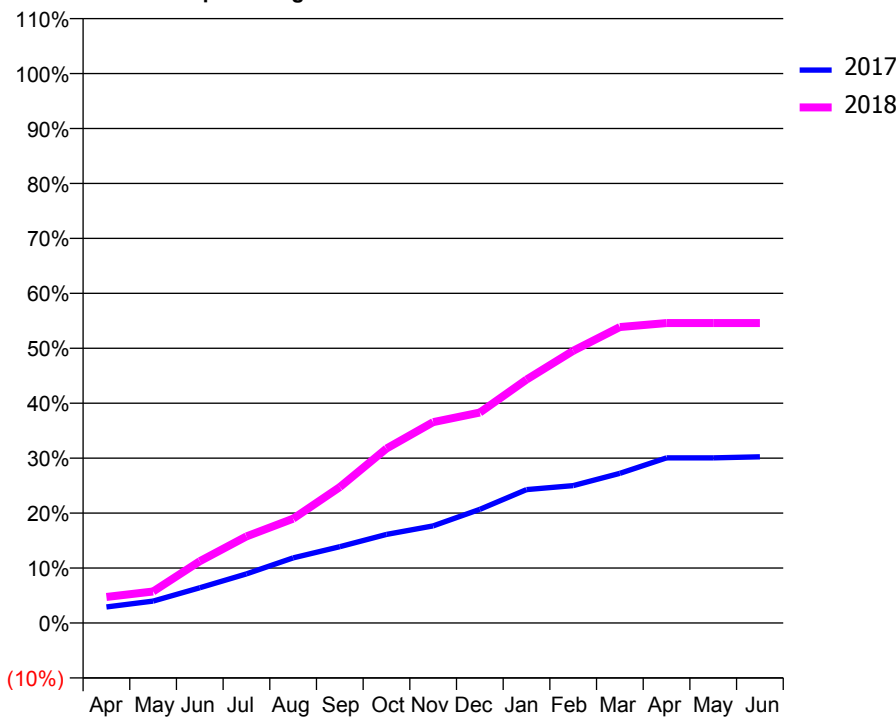
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 175 | |
| Quarter ending June 2017 | 160 | ↓ |
| Quarter ending September 2017 | 147 | ↓ |
| Quarter ending December 2017 | 139 | ↓ |
| Quarter ending March 2018 | 130 | ↓ |
| Variance since March 2017 | (25.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 30 | 19 |
| May | 41 | 23 |
| June | 66 | 45 |
| July | 92 | 63 |
| August | 122 | 76 |
| September | 143 | 99 |
| October | 166 | 127 |
| November | 182 | 146 |
| December | 213 | 153 |
| January | 250 | 177 |
| February | 258 | 198 |
| March | 281 | 215 |
| April | 310 | 218 |
| May | 310 | 218 |
| June | 312 | 218 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 4 | 103 | 3.9% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 5 | 87 | 5.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 67 | 103 | 65.0% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 41 | 87 | 47.1% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 3 | 160 | 1.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 160 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 160 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

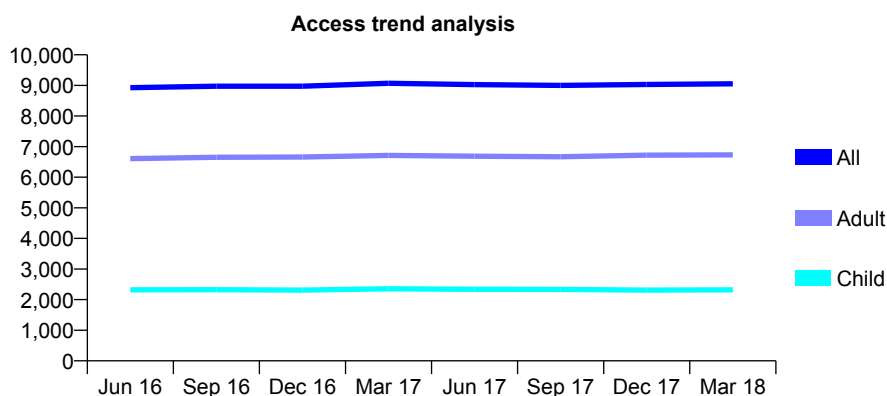
Q49 - Vital Signs At a Glance Contract Report for 737917/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR DS SOMAL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,383 |
| Carry forward general activity (UDA) | 135 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £591,192.01 |

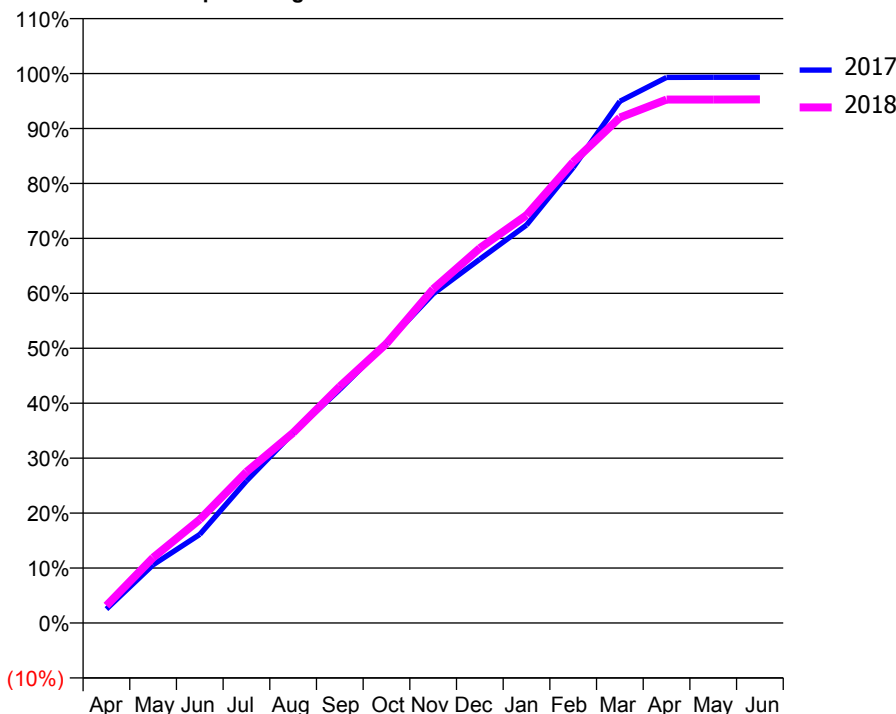
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 9,068 | |
| Quarter ending June 2017 | 9,027 | → |
| Quarter ending September 2017 | 9,002 | → |
| Quarter ending December 2017 | 9,031 | → |
| Quarter ending March 2018 | 9,051 | → |
| Variance since March 2017 | (0.2%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 489 | 615 |
| May | 2,054 | 2,307 |
| June | 3,125 | 3,651 |
| July | 5,013 | 5,332 |
| August | 6,703 | 6,709 |
| September | 8,241 | 8,348 |
| October | 9,872 | 9,856 |
| November | 11,610 | 11,783 |
| December | 12,834 | 13,226 |
| January | 14,039 | 14,385 |
| February | 16,067 | 16,264 |
| March | 18,403 | 17,827 |
| April | 19,245 | 18,462 |
| May | 19,248 | 18,462 |
| June | 19,248 | 18,467 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 223 | 3,161 | 7.1% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,197 | 8,350 | 14.3% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,848 | 3,161 | 58.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,752 | 8,350 | 44.9% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,402 | 10,876 | 12.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 75 | 10,876 | 0.7% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 46 | 10,876 | 0.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | 90.0% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

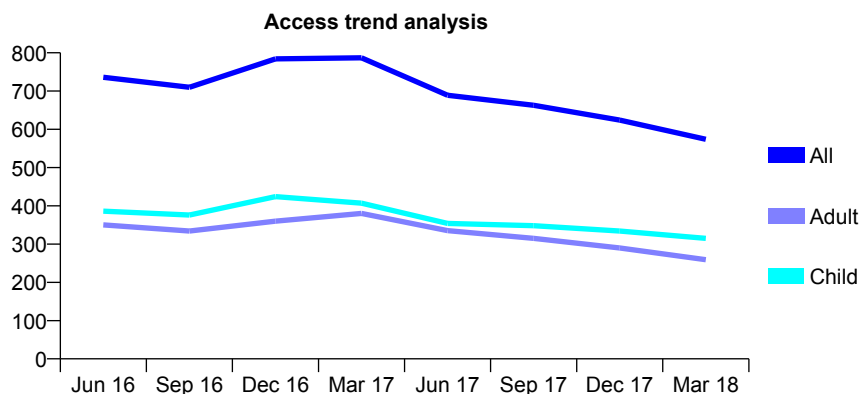
Q49 - Vital Signs At a Glance Contract Report for 740950/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR PN JACKSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

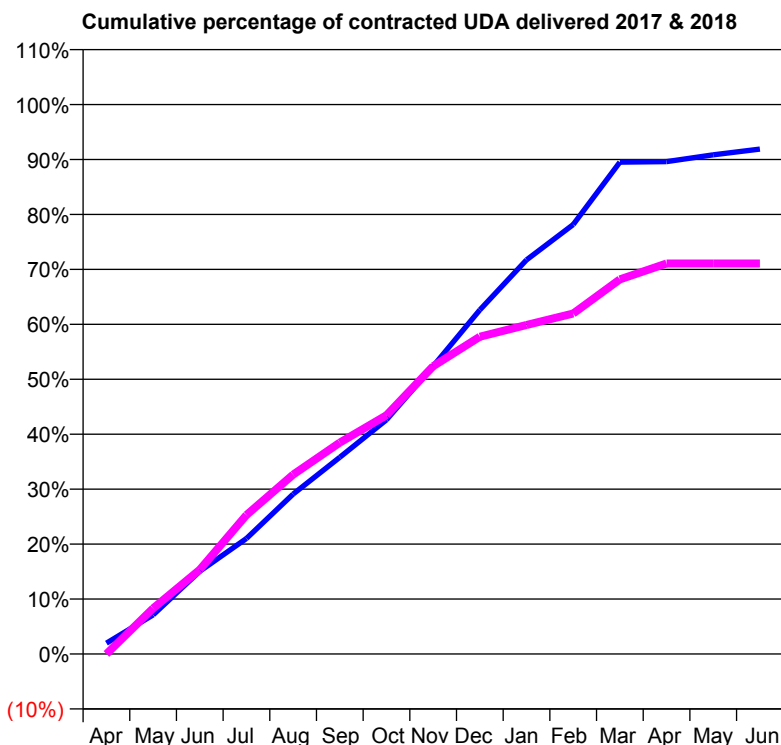
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,932 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £48,462.93 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 787 | |
| Quarter ending June 2017 | 689 | ↓ |
| Quarter ending September 2017 | 663 | ↓ |
| Quarter ending December 2017 | 624 | ↓ |
| Quarter ending March 2018 | 574 | ↓ |
| Variance since March 2017 | (27.1%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 38 | 0 |
| May | 138 | 160 |
| June | 291 | 296 |
| July | 406 | 489 |
| August | 562 | 631 |
| September | 692 | 743 |
| October | 823 | 840 |
| November | 1,012 | 1,012 |
| December | 1,210 | 1,116 |
| January | 1,386 | 1,157 |
| February | 1,510 | 1,197 |
| March | 1,729 | 1,317 |
| April | 1,731 | 1,373 |
| May | 1,755 | 1,373 |
| June | 1,775 | 1,373 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 20 | 429 | 4.7% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 24 | 306 | 7.8% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 188 | 429 | 43.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 106 | 306 | 34.6% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 26 | 751 | 3.5% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 751 | 0.1% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 751 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

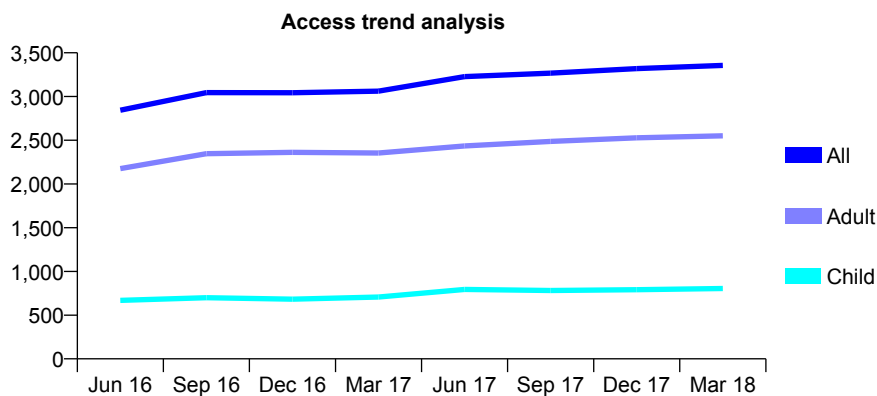
Q49 - Vital Signs At a Glance Contract Report for 740950/0002 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR PN JACKSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,302 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £315,196.16 |

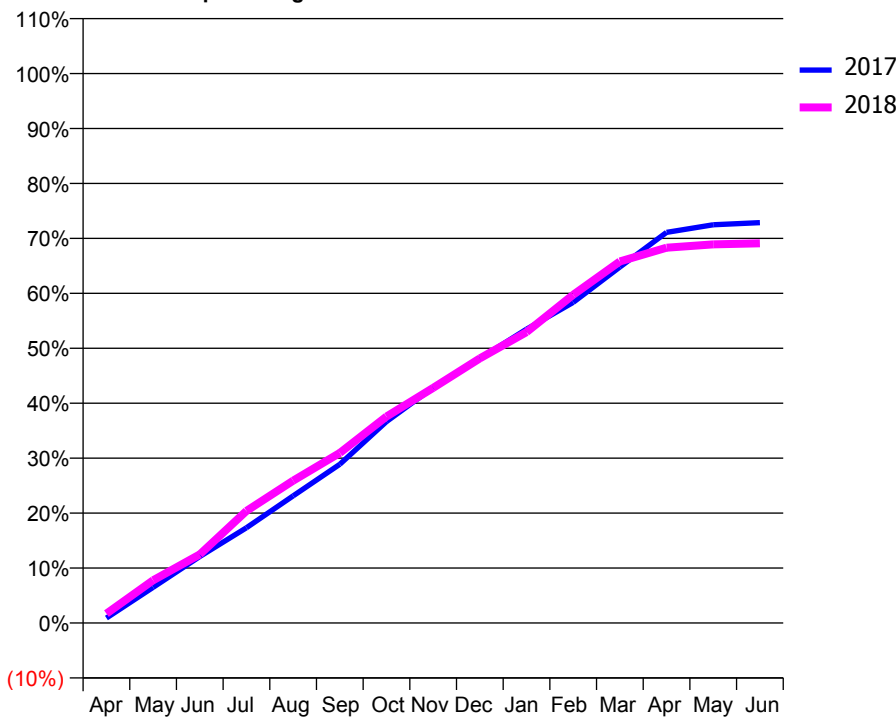
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,061 | |
| Quarter ending June 2017 | 3,228 | ↑ |
| Quarter ending September 2017 | 3,268 | → |
| Quarter ending December 2017 | 3,319 | → |
| Quarter ending March 2018 | 3,356 | → |
| Variance since March 2017 | 9.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 122 | 229 |
| May | 863 | 1,034 |
| June | 1,608 | 1,662 |
| July | 2,306 | 2,712 |
| August | 3,079 | 3,445 |
| September | 3,844 | 4,116 |
| October | 4,875 | 4,999 |
| November | 5,699 | 5,694 |
| December | 6,402 | 6,406 |
| January | 7,113 | 7,043 |
| February | 7,760 | 7,945 |
| March | 8,616 | 8,752 |
| April | 9,455 | 9,085 |
| May | 9,640 | 9,165 |
| June | 9,691 | 9,191 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 80 | 1,339 | 6.0% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 438 | 3,923 | 11.2% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 680 | 1,339 | 50.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,386 | 3,923 | 60.8% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 292 | 4,935 | 5.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 48 | 4,935 | 1.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 4,935 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

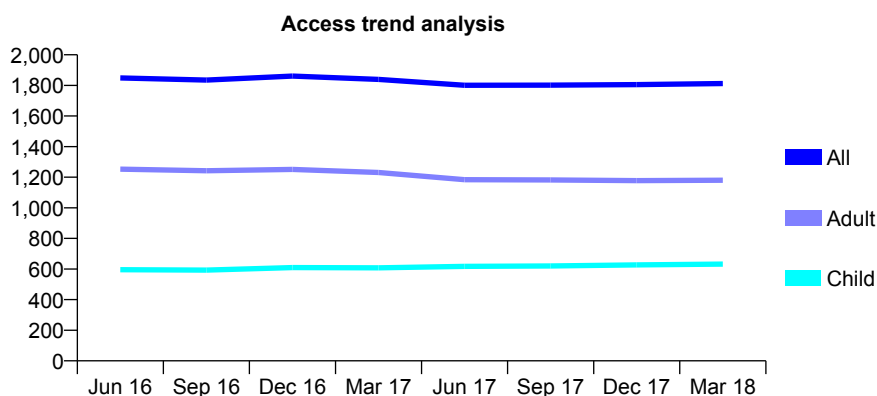
Q49 - Vital Signs At a Glance Contract Report for 749141/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MRS LK CAVE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,333 |
| Carry forward general activity (UDA) | -77 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £149,957.49 |

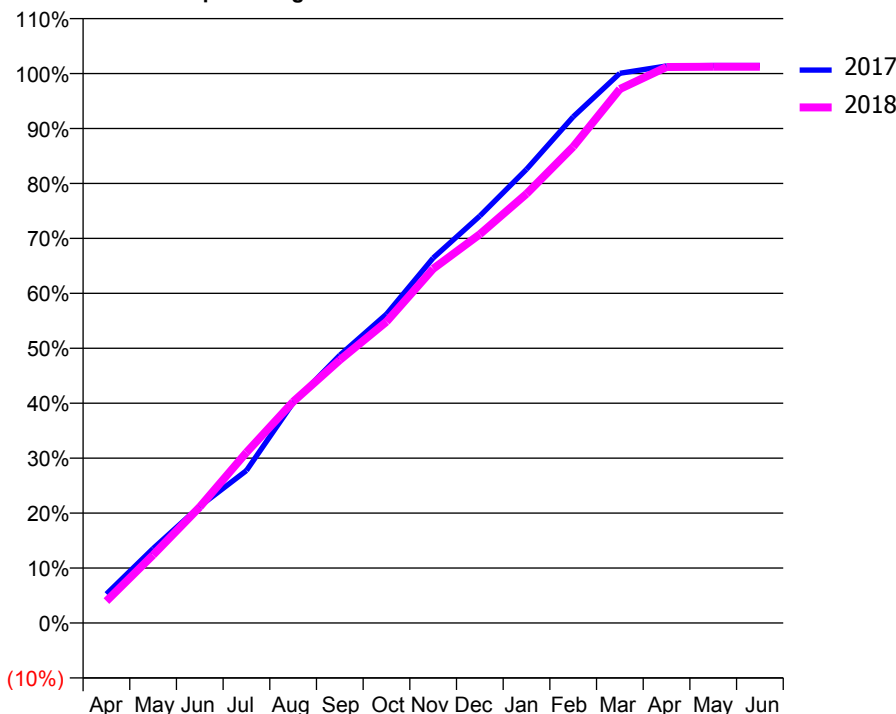
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,839 | |
| Quarter ending June 2017 | 1,801 | ↓ |
| Quarter ending September 2017 | 1,802 | → |
| Quarter ending December 2017 | 1,805 | → |
| Quarter ending March 2018 | 1,812 | → |
| Variance since March 2017 | (1.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 282 | 213 |
| May | 723 | 661 |
| June | 1,133 | 1,127 |
| July | 1,480 | 1,656 |
| August | 2,137 | 2,148 |
| September | 2,599 | 2,552 |
| October | 2,998 | 2,924 |
| November | 3,543 | 3,438 |
| December | 3,951 | 3,774 |
| January | 4,404 | 4,166 |
| February | 4,913 | 4,623 |
| March | 5,335 | 5,182 |
| April | 5,407 | 5,396 |
| May | 5,410 | 5,398 |
| June | 5,410 | 5,398 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 72 | 954 | 7.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 304 | 1,542 | 19.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 616 | 954 | 64.6% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 796 | 1,542 | 51.6% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 87 | 2,540 | 3.4% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 8 | 2,540 | 0.3% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 24 | 2,540 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

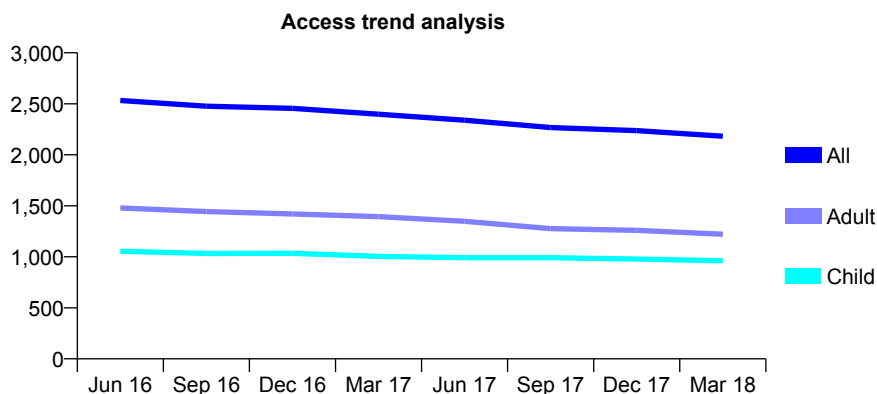
Q49 - Vital Signs At a Glance Contract Report for 751847/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR TB JUKES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,962 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £283,183.09 |

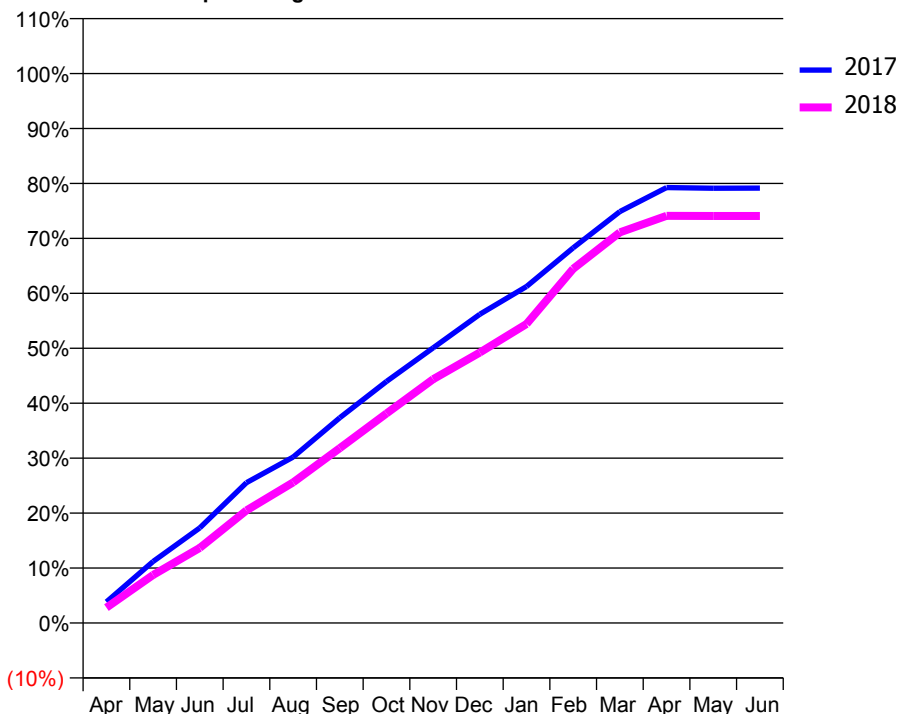
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,398 | |
| Quarter ending June 2017 | 2,339 | ↓ |
| Quarter ending September 2017 | 2,267 | ↓ |
| Quarter ending December 2017 | 2,237 | ↓ |
| Quarter ending March 2018 | 2,183 | ↓ |
| Variance since March 2017 | (9.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 421 | 308 |
| May | 1,229 | 958 |
| June | 1,899 | 1,499 |
| July | 2,801 | 2,246 |
| August | 3,310 | 2,806 |
| September | 4,094 | 3,488 |
| October | 4,818 | 4,182 |
| November | 5,490 | 4,864 |
| December | 6,161 | 5,397 |
| January | 6,713 | 5,966 |
| February | 7,485 | 7,067 |
| March | 8,207 | 7,793 |
| April | 8,686 | 8,122 |
| May | 8,674 | 8,121 |
| June | 8,677 | 8,120 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 101 | 1,338 | 7.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 729 | 2,100 | 34.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 722 | 1,338 | 54.0% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 903 | 2,100 | 43.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 129 | 3,337 | 3.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 3,337 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 31 | 3,337 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

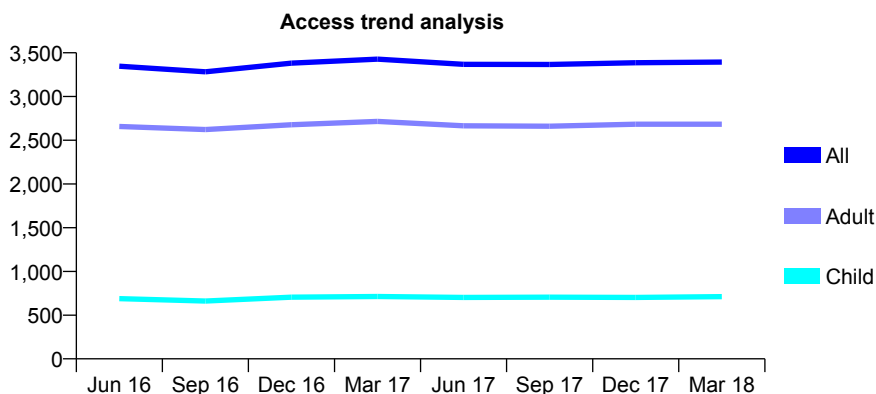
Q49 - Vital Signs At a Glance Contract Report for 754722/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR K ROBSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2011 |
| Contract end date | |

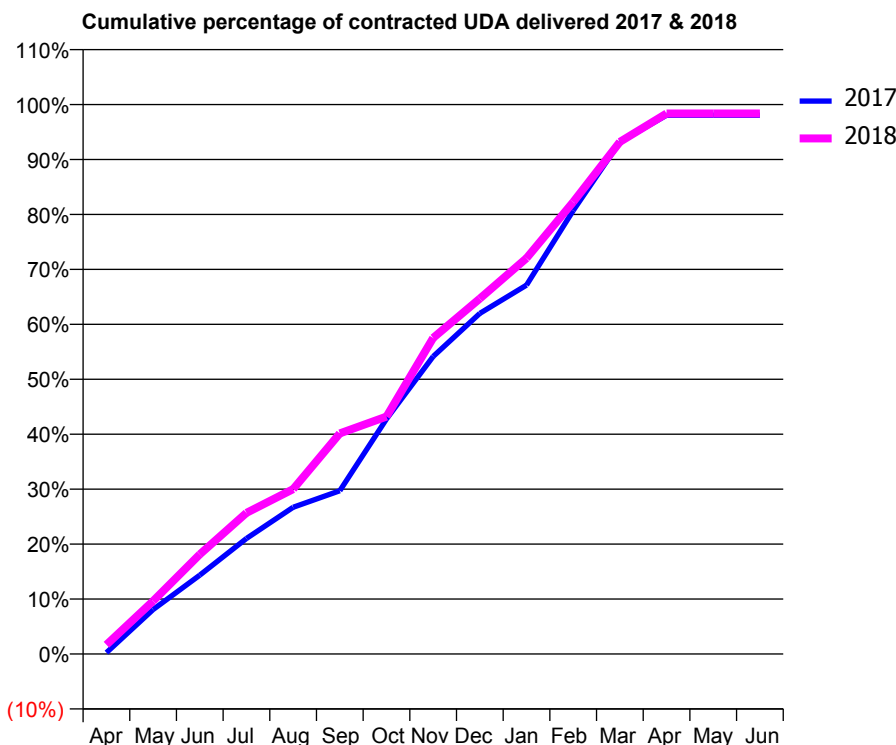
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,463 |
| Carry forward general activity (UDA) | 223 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £301,000.11 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,428 | |
| Quarter ending June 2017 | 3,368 | ↓ |
| Quarter ending September 2017 | 3,367 | → |
| Quarter ending December 2017 | 3,387 | → |
| Quarter ending March 2018 | 3,394 | → |
| Variance since March 2017 | (1.0%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 28 | 194 |
| May | 928 | 1,106 |
| June | 1,645 | 2,079 |
| July | 2,410 | 2,946 |
| August | 3,061 | 3,439 |
| September | 3,407 | 4,604 |
| October | 4,903 | 4,953 |
| November | 6,209 | 6,593 |
| December | 7,105 | 7,416 |
| January | 7,696 | 8,259 |
| February | 9,250 | 9,428 |
| March | 10,680 | 10,682 |
| April | 11,239 | 11,276 |
| May | 11,240 | 11,276 |
| June | 11,240 | 11,276 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 71 | 1,048 | 6.8% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 781 | 4,346 | 18.0% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 634 | 1,048 | 60.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,591 | 4,346 | 59.6% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 286 | 5,396 | 5.3% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 82 | 5,396 | 1.5% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 40 | 5,396 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

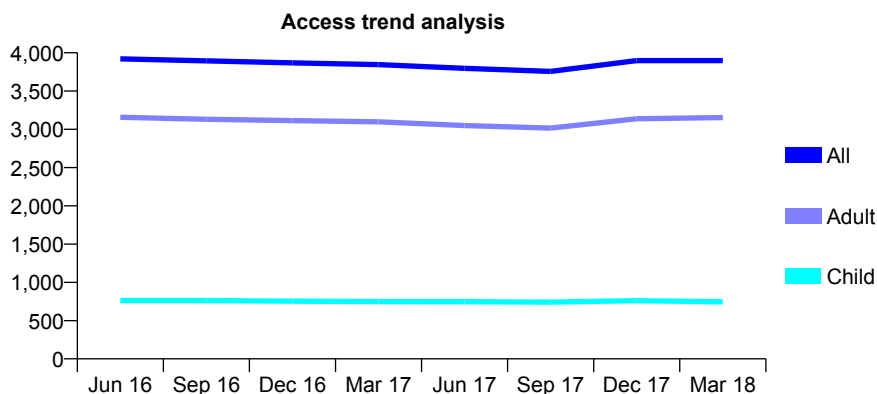
Q49 - Vital Signs At a Glance Contract Report for 761028/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | Mr Amit Nayyar |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,751 |
| Carry forward general activity (UDA) | -206 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £328,221.21 |

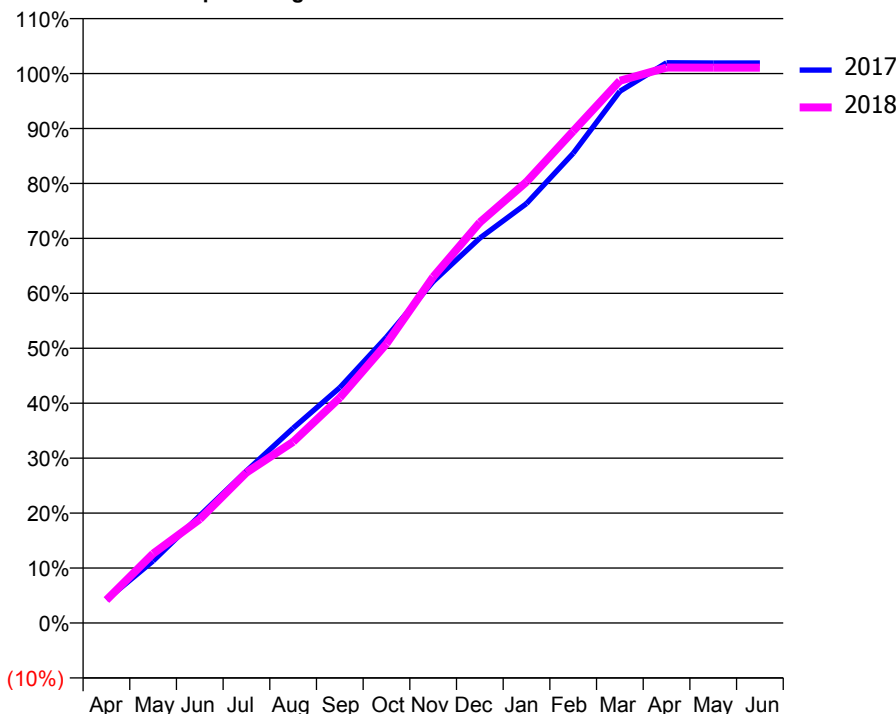
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,846 | |
| Quarter ending June 2017 | 3,797 | ↓ |
| Quarter ending September 2017 | 3,757 | ↓ |
| Quarter ending December 2017 | 3,898 | ↑ |
| Quarter ending March 2018 | 3,898 | → |
| Variance since March 2017 | 1.4% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 455 | 450 |
| May | 1,216 | 1,359 |
| June | 2,103 | 2,031 |
| July | 2,975 | 2,943 |
| August | 3,813 | 3,543 |
| September | 4,605 | 4,408 |
| October | 5,595 | 5,465 |
| November | 6,680 | 6,771 |
| December | 7,531 | 7,840 |
| January | 8,205 | 8,632 |
| February | 9,189 | 9,624 |
| March | 10,402 | 10,608 |
| April | 10,963 | 10,867 |
| May | 10,957 | 10,865 |
| June | 10,957 | 10,865 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 101 | 1,225 | 8.2% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 702 | 4,571 | 15.4% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 791 | 1,225 | 64.6% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,265 | 4,571 | 49.6% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 425 | 5,661 | 7.5% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 31 | 5,661 | 0.5% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 39 | 5,661 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

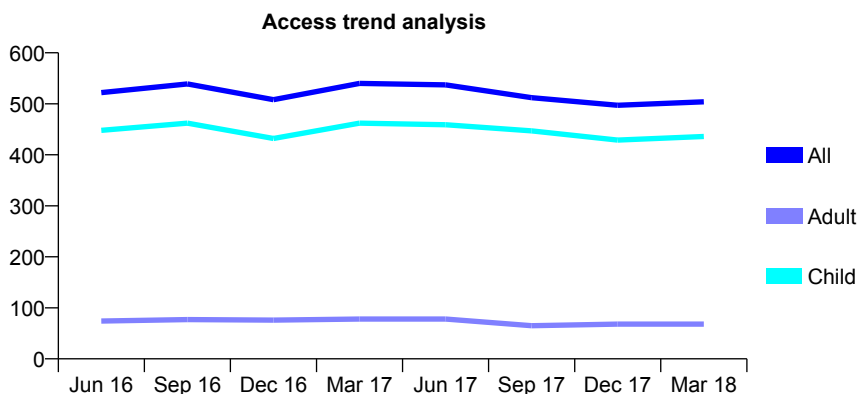
Q49 - Vital Signs At a Glance Contract Report for 761044/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR RA WINTER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2011 |
| Contract end date | |

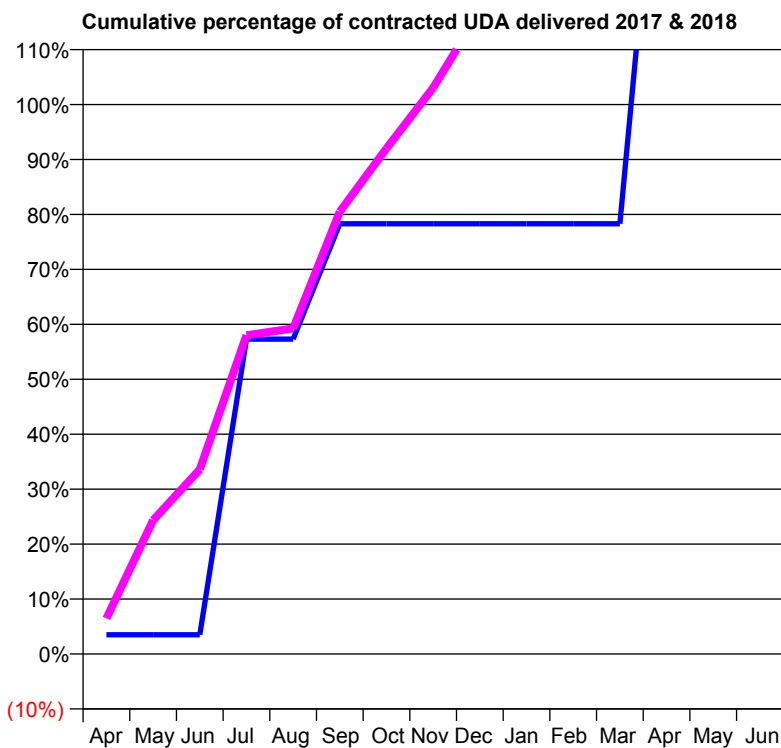
| | |
|---|-----------|
| 17/18 Contracted general activity (UDA) | 400 |
| Carry forward general activity (UDA) | -8 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £9,339.40 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 540 | |
| Quarter ending June 2017 | 537 | → |
| Quarter ending September 2017 | 512 | ↓ |
| Quarter ending December 2017 | 497 | ↓ |
| Quarter ending March 2018 | 504 | → |
| Variance since March 2017 | (6.7%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 14 | 26 |
| May | 14 | 97 |
| June | 14 | 134 |
| July | 229 | 232 |
| August | 229 | 237 |
| September | 313 | 322 |
| October | 313 | 368 |
| November | 313 | 412 |
| December | 313 | 467 |
| January | 313 | 499 |
| February | 313 | 570 |
| March | 313 | 621 |
| April | 673 | 633 |
| May | 673 | 633 |
| June | 673 | 633 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 24 | 809 | 3.0% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 38 | 2.6% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 391 | 809 | 48.3% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 12 | 38 | 31.6% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 12 | 523 | 2.3% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 523 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 523 | 0.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

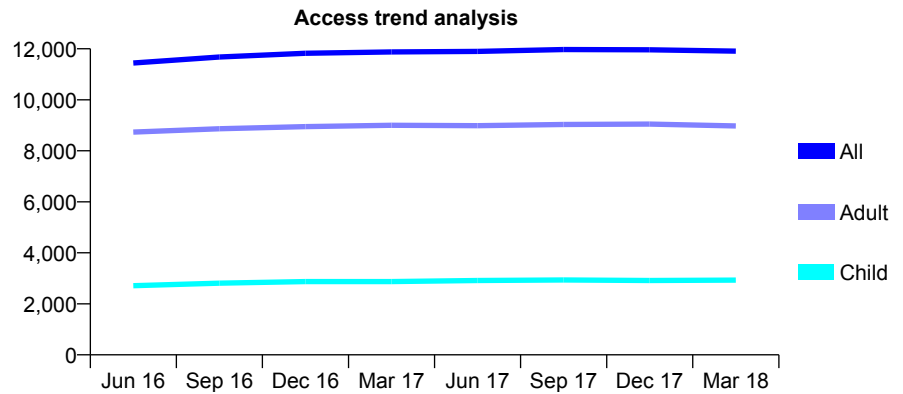
Q49 - Vital Signs At a Glance Contract Report for 762083/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | Westerhope Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 37,862 |
| Carry forward general activity (UDA) | 1,438 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £993,905.14 |

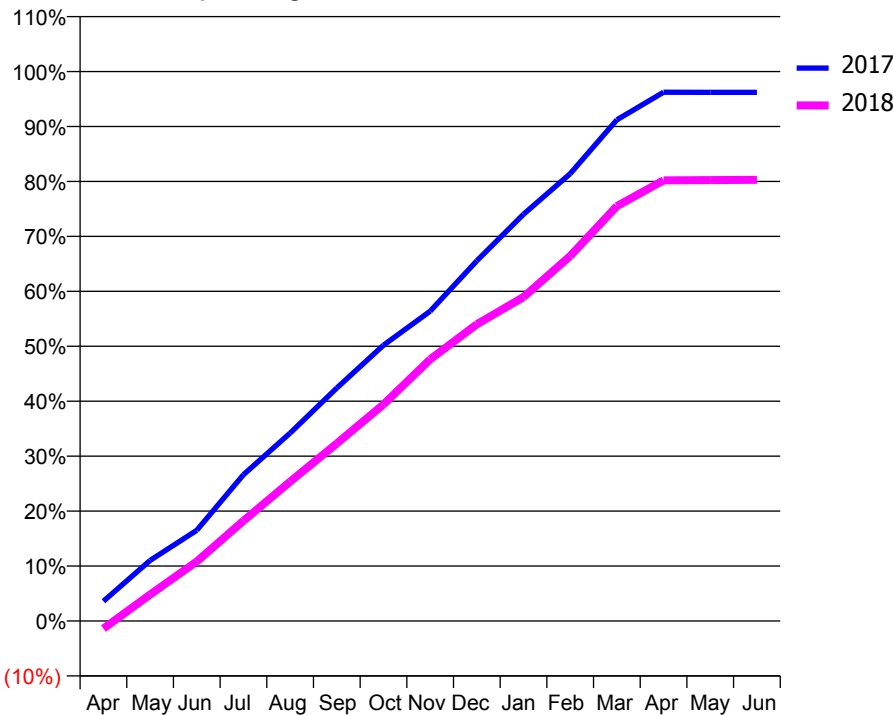
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 11,875 | |
| Quarter ending June 2017 | 11,900 | → |
| Quarter ending September 2017 | 11,973 | → |
| Quarter ending December 2017 | 11,961 | → |
| Quarter ending March 2018 | 11,906 | → |
| Variance since March 2017 | 0.3% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,369 | -528 |
| May | 4,173 | 1,822 |
| June | 6,250 | 4,099 |
| July | 10,086 | 6,906 |
| August | 12,953 | 9,608 |
| September | 16,058 | 12,229 |
| October | 19,003 | 14,924 |
| November | 21,345 | 18,033 |
| December | 24,826 | 20,452 |
| January | 28,028 | 22,323 |
| February | 30,817 | 25,152 |
| March | 34,537 | 28,587 |
| April | 36,436 | 30,363 |
| May | 36,427 | 30,384 |
| June | 36,424 | 30,402 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 296 | 3,699 | 8.0% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,663 | 10,723 | 15.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,861 | 3,699 | 50.3% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,007 | 10,723 | 46.7% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,567 | 13,527 | 11.6% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 103 | 13,527 | 0.8% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 84 | 13,527 | 0.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | 100.0% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 13 | 92.3% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

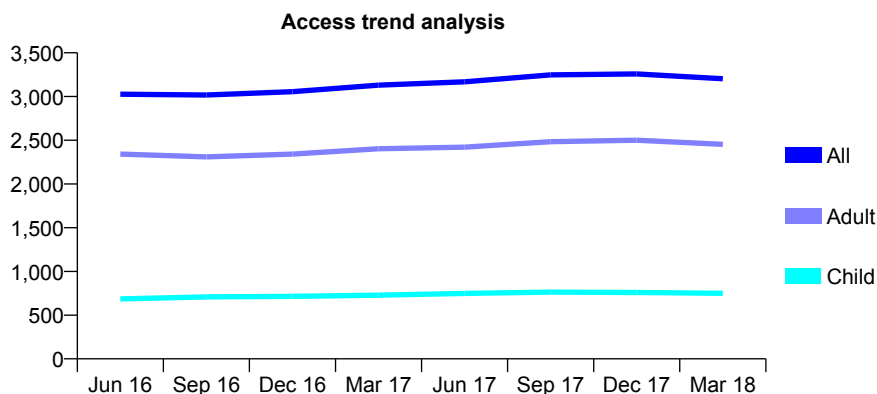
Q49 - Vital Signs At a Glance Contract Report for 762083/0002 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR SU CHOCHAN |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/12/2010 |
| Contract end date | |

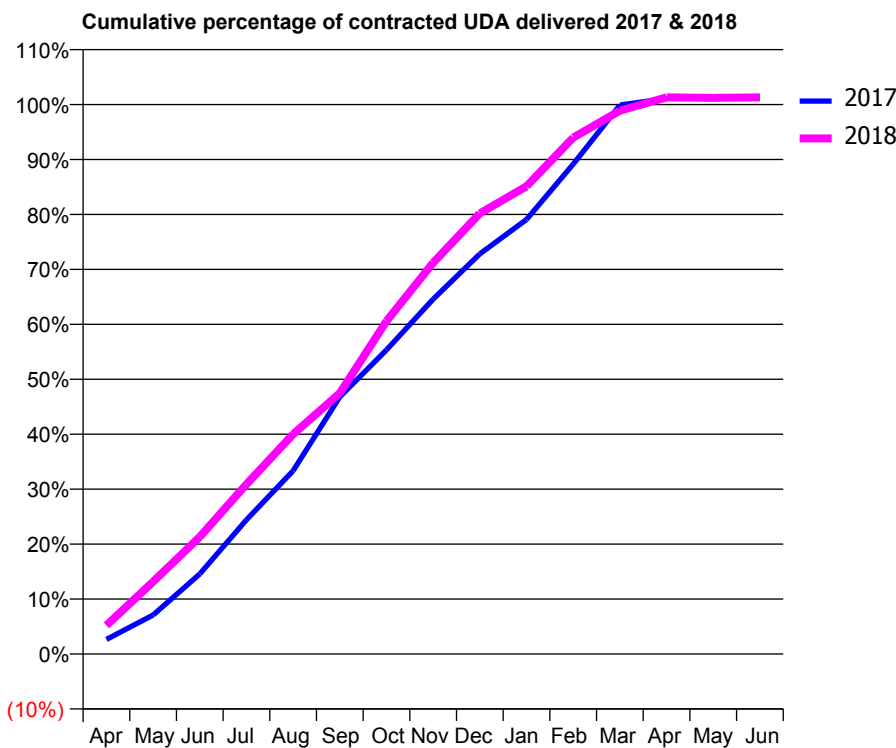
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,500 |
| Carry forward general activity (UDA) | -155 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £379,650.88 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,130 | |
| Quarter ending June 2017 | 3,169 | → |
| Quarter ending September 2017 | 3,247 | ↑ |
| Quarter ending December 2017 | 3,259 | → |
| Quarter ending March 2018 | 3,203 | ↓ |
| Variance since March 2017 | 2.3% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 358 | 702 |
| May | 958 | 1,778 |
| June | 1,967 | 2,877 |
| July | 3,297 | 4,172 |
| August | 4,504 | 5,399 |
| September | 6,317 | 6,410 |
| October | 7,470 | 8,178 |
| November | 8,719 | 9,613 |
| December | 9,830 | 10,825 |
| January | 10,675 | 11,491 |
| February | 12,034 | 12,686 |
| March | 13,487 | 13,347 |
| April | 13,650 | 13,674 |
| May | 13,654 | 13,662 |
| June | 13,655 | 13,675 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 86 | 956 | 9.0% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 504 | 3,101 | 16.3% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 529 | 956 | 55.3% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,590 | 3,101 | 51.3% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 254 | 4,097 | 6.2% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 42 | 4,097 | 1.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 79 | 4,097 | 1.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 14 | 14 | 100.0% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 14 | 100.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

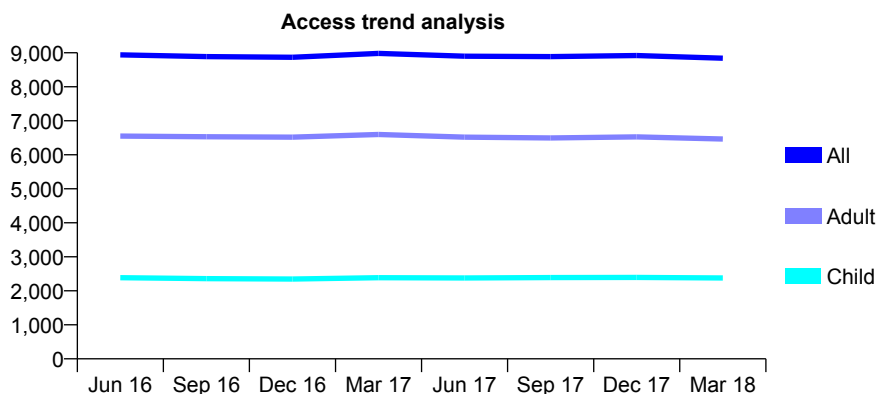
Q49 - Vital Signs At a Glance Contract Report for 766747/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR S BEDI |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 25,485 |
| Carry forward general activity (UDA) | -112 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £662,491.68 |

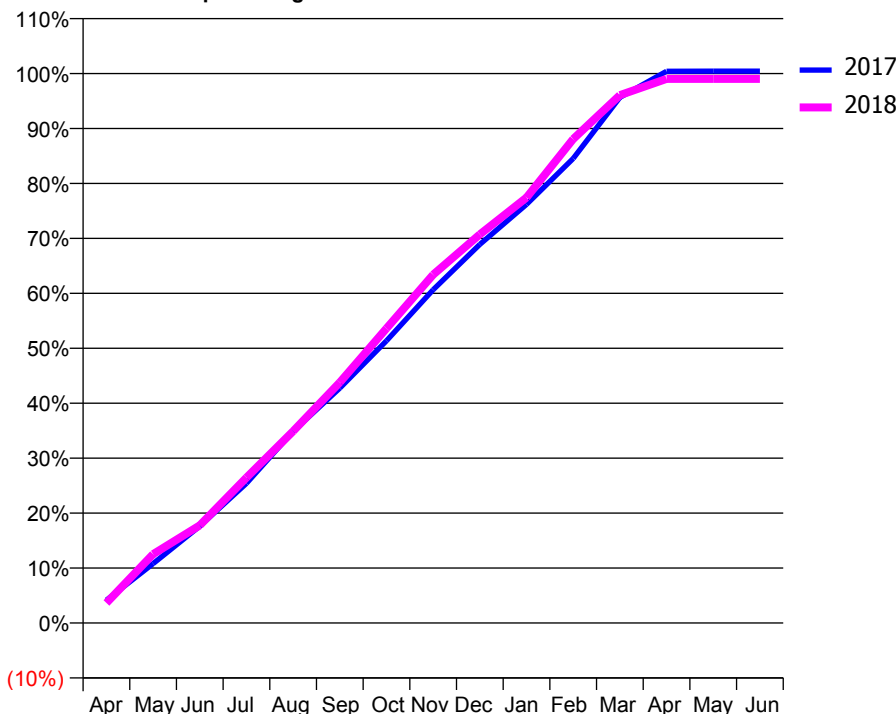
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 8,983 | |
| Quarter ending June 2017 | 8,900 | → |
| Quarter ending September 2017 | 8,888 | → |
| Quarter ending December 2017 | 8,919 | → |
| Quarter ending March 2018 | 8,841 | → |
| Variance since March 2017 | (1.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,058 | 933 |
| May | 2,754 | 3,197 |
| June | 4,491 | 4,532 |
| July | 6,479 | 6,745 |
| August | 8,891 | 8,895 |
| September | 10,893 | 11,161 |
| October | 13,086 | 13,666 |
| November | 15,455 | 16,156 |
| December | 17,561 | 18,025 |
| January | 19,418 | 19,731 |
| February | 21,543 | 22,448 |
| March | 24,376 | 24,482 |
| April | 25,590 | 25,237 |
| May | 25,591 | 25,238 |
| June | 25,597 | 25,238 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 193 | 3,128 | 6.2% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,282 | 8,501 | 15.1% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,772 | 3,128 | 56.6% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,243 | 8,501 | 49.9% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 751 | 11,187 | 6.7% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 97 | 11,187 | 0.9% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 241 | 11,187 | 2.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

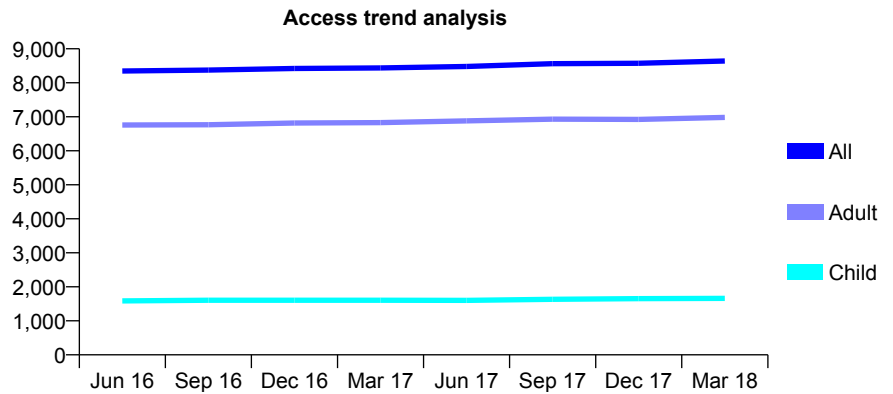
Q49 - Vital Signs At a Glance Contract Report for 767514/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MISS KE BOOTH |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 25,201 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 220 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £564,697.98 |

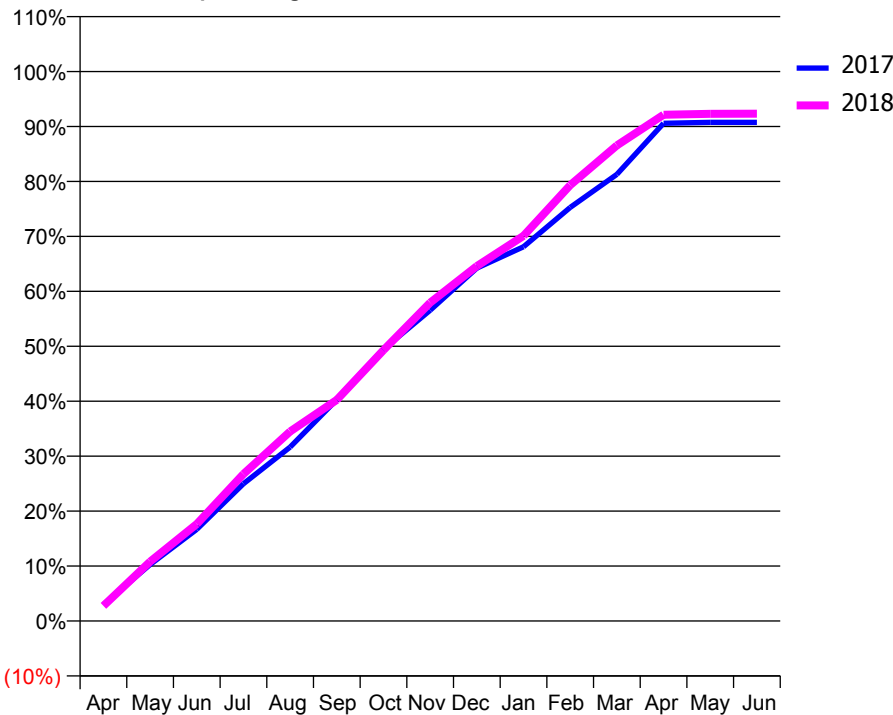
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 8,437 | |
| Quarter ending June 2017 | 8,481 | → |
| Quarter ending September 2017 | 8,564 | → |
| Quarter ending December 2017 | 8,576 | → |
| Quarter ending March 2018 | 8,641 | → |
| Variance since March 2017 | 2.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 753 | 692 |
| May | 2,590 | 2,725 |
| June | 4,203 | 4,449 |
| July | 6,295 | 6,743 |
| August | 7,976 | 8,693 |
| September | 10,155 | 10,141 |
| October | 12,466 | 12,422 |
| November | 14,253 | 14,598 |
| December | 16,186 | 16,275 |
| January | 17,161 | 17,662 |
| February | 18,966 | 19,991 |
| March | 20,485 | 21,814 |
| April | 22,825 | 23,220 |
| May | 22,870 | 23,263 |
| June | 22,869 | 23,264 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 229 | 2,873 | 8.0% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,211 | 11,413 | 19.4% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,891 | 2,873 | 65.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,432 | 11,413 | 56.4% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,149 | 13,001 | 8.8% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 103 | 13,001 | 0.8% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 75 | 13,001 | 0.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 19 | 21 | 90.5% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 21 | 21 | 100.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

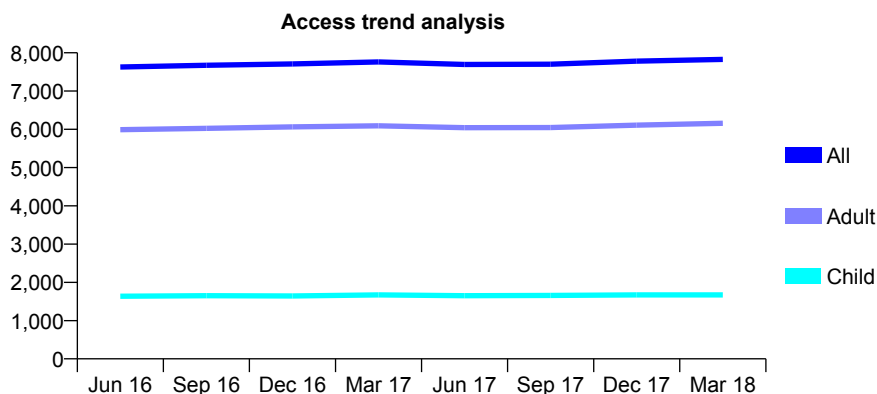
Q49 - Vital Signs At a Glance Contract Report for 768820/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MRS S HYDER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,792 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £521,520.05 |

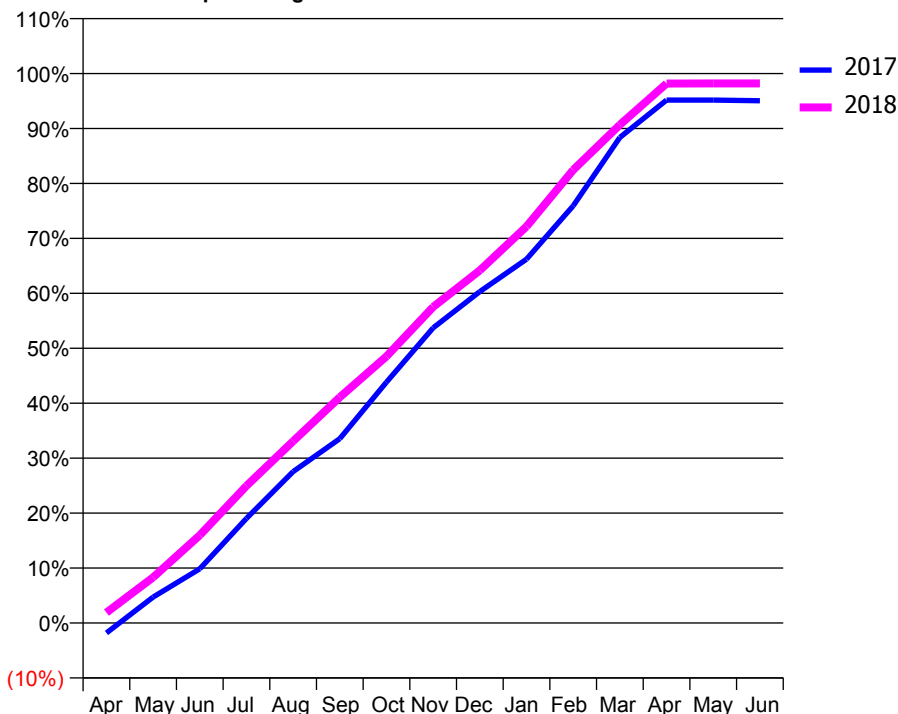
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,760 | |
| Quarter ending June 2017 | 7,694 | → |
| Quarter ending September 2017 | 7,701 | → |
| Quarter ending December 2017 | 7,781 | → |
| Quarter ending March 2018 | 7,828 | → |
| Variance since March 2017 | 0.9% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -400 | 415 |
| May | 1,030 | 1,813 |
| June | 2,150 | 3,481 |
| July | 4,150 | 5,439 |
| August | 6,007 | 7,208 |
| September | 7,311 | 8,956 |
| October | 9,551 | 10,574 |
| November | 11,704 | 12,535 |
| December | 13,144 | 13,982 |
| January | 14,432 | 15,726 |
| February | 16,542 | 17,969 |
| March | 19,258 | 19,760 |
| April | 20,738 | 21,396 |
| May | 20,736 | 21,398 |
| June | 20,711 | 21,398 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 203 | 2,593 | 7.8% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,410 | 8,913 | 15.8% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,699 | 2,593 | 65.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,327 | 8,913 | 59.8% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,061 | 10,638 | 10.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 173 | 10,638 | 1.6% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 77 | 10,638 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

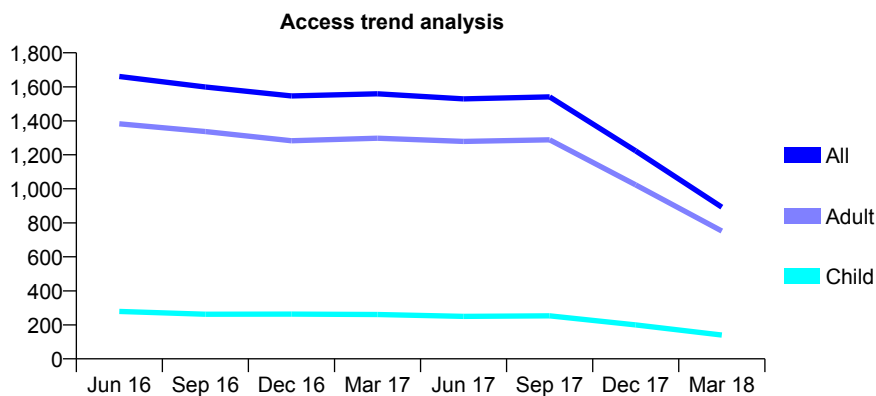
Q49 - Vital Signs At a Glance Contract Report for 769207/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR SC FRANCIS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2013 |
| Contract end date | 13/10/2017 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,210 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £80,400.85 |

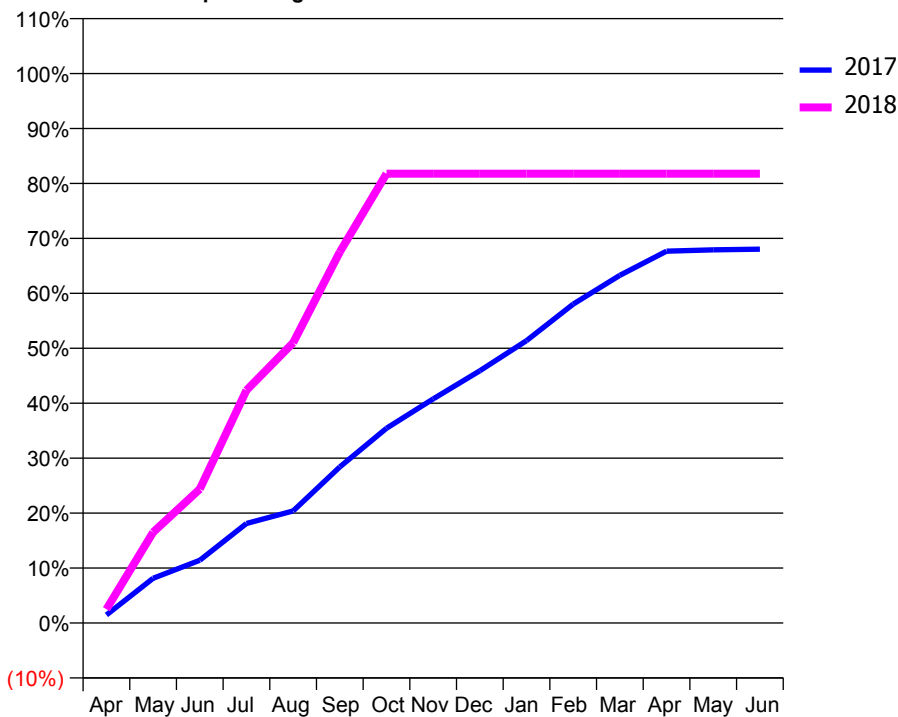
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 1,559 | |
| Quarter ending June 2017 | 1,529 | ↓ |
| Quarter ending September 2017 | 1,541 | → |
| Quarter ending December 2017 | 1,223 | ↓ |
| Quarter ending March 2018 | 892 | ↓ |
| Variance since March 2017 | (42.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 117 | 81 |
| May | 645 | 530 |
| June | 903 | 782 |
| July | 1,434 | 1,360 |
| August | 1,615 | 1,637 |
| September | 2,250 | 2,167 |
| October | 2,806 | 2,625 |
| November | 3,229 | 2,625 |
| December | 3,635 | 2,625 |
| January | 4,068 | 2,625 |
| February | 4,596 | 2,625 |
| March | 5,010 | 2,625 |
| April | 5,359 | 2,625 |
| May | 5,377 | 2,625 |
| June | 5,387 | 2,625 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 16 | 185 | 8.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 215 | 1,134 | 19.0% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 93 | 185 | 50.3% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 569 | 1,134 | 50.2% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 26 | 1,158 | 2.2% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 104 | 1,158 | 9.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 36 | 1,158 | 3.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

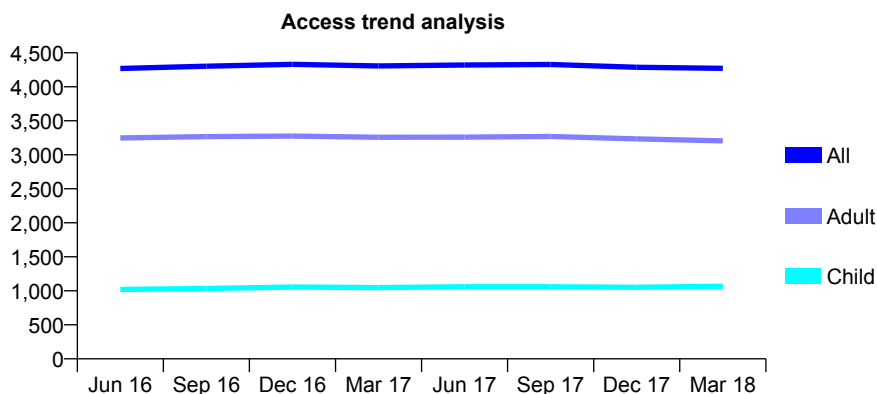
Q49 - Vital Signs At a Glance Contract Report for 784540/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | JL and VA Gamon |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 12/04/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,247 |
| Carry forward general activity (UDA) | -265 |
| 17/18 Contracted orthodontic activity (UOA) | 375 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £320,131.07 |

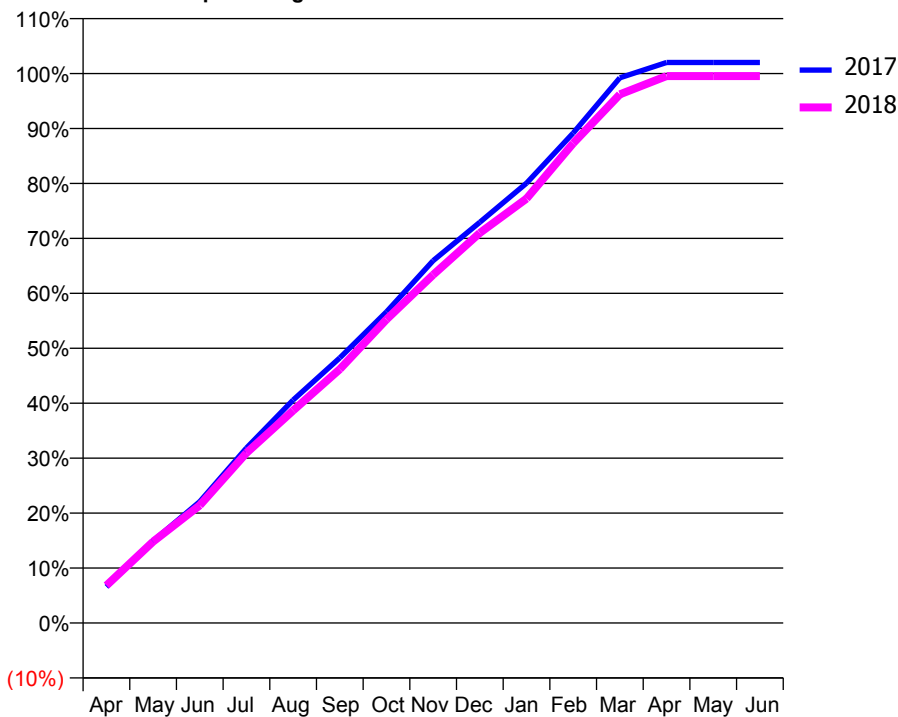
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,307 | |
| Quarter ending June 2017 | 4,320 | → |
| Quarter ending September 2017 | 4,329 | → |
| Quarter ending December 2017 | 4,287 | → |
| Quarter ending March 2018 | 4,272 | → |
| Variance since March 2017 | (0.8%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 873 | 903 |
| May | 1,979 | 1,964 |
| June | 2,927 | 2,838 |
| July | 4,219 | 4,100 |
| August | 5,375 | 5,123 |
| September | 6,392 | 6,120 |
| October | 7,501 | 7,319 |
| November | 8,737 | 8,395 |
| December | 9,660 | 9,404 |
| January | 10,604 | 10,231 |
| February | 11,812 | 11,566 |
| March | 13,144 | 12,745 |
| April | 13,512 | 13,185 |
| May | 13,512 | 13,185 |
| June | 13,512 | 13,185 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 107 | 1,584 | 6.8% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 556 | 4,131 | 13.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 994 | 1,584 | 62.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,111 | 4,131 | 51.1% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 405 | 5,731 | 7.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 45 | 5,731 | 0.8% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 111 | 5,731 | 1.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

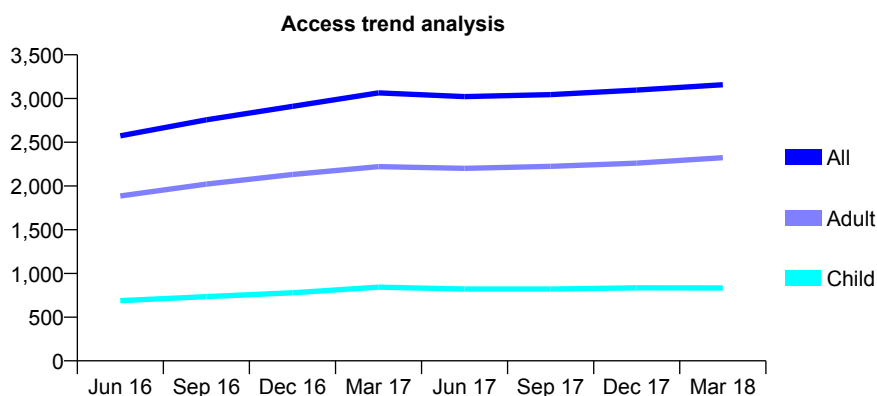
Q49 - Vital Signs At a Glance Contract Report for 789348/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR B MOHRI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2015 |
| Contract end date | |

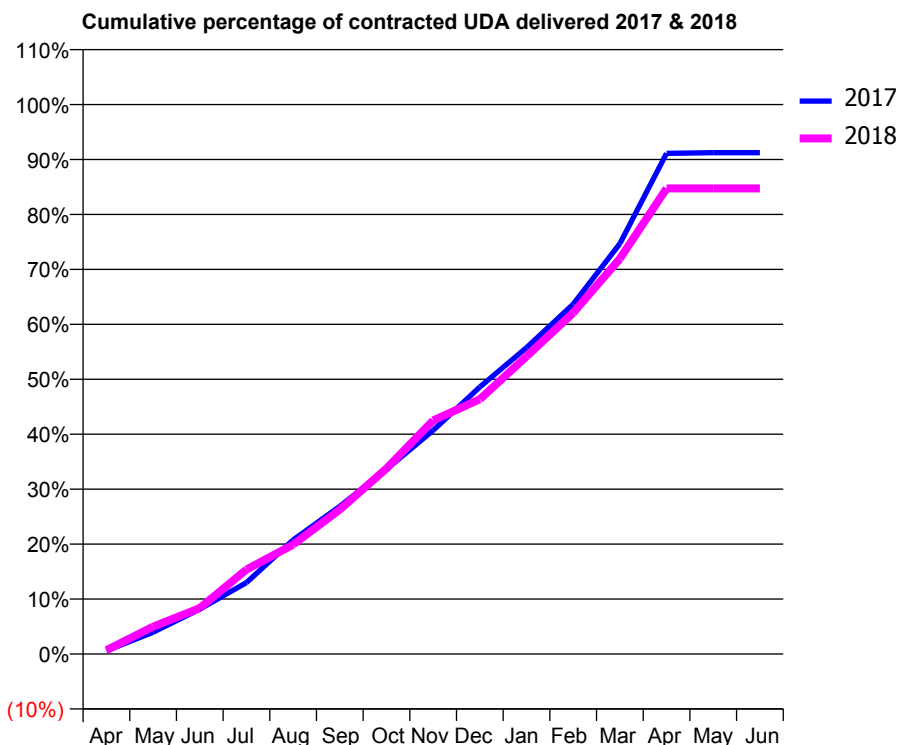
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,409 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £247,505.60 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,065 | |
| Quarter ending June 2017 | 3,022 | ↓ |
| Quarter ending September 2017 | 3,045 | → |
| Quarter ending December 2017 | 3,096 | → |
| Quarter ending March 2018 | 3,157 | → |
| Variance since March 2017 | 3.0% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 68 | 80 |
| May | 454 | 570 |
| June | 933 | 953 |
| July | 1,482 | 1,755 |
| August | 2,368 | 2,272 |
| September | 3,066 | 2,999 |
| October | 3,837 | 3,854 |
| November | 4,645 | 4,850 |
| December | 5,544 | 5,291 |
| January | 6,360 | 6,179 |
| February | 7,263 | 7,082 |
| March | 8,521 | 8,209 |
| April | 10,396 | 9,665 |
| May | 10,409 | 9,665 |
| June | 10,409 | 9,665 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 61 | 1,008 | 6.1% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 402 | 2,660 | 15.1% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 486 | 1,008 | 48.2% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,111 | 2,660 | 41.8% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 255 | 3,607 | 7.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 10 | 3,607 | 0.3% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 75 | 3,607 | 2.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 6 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

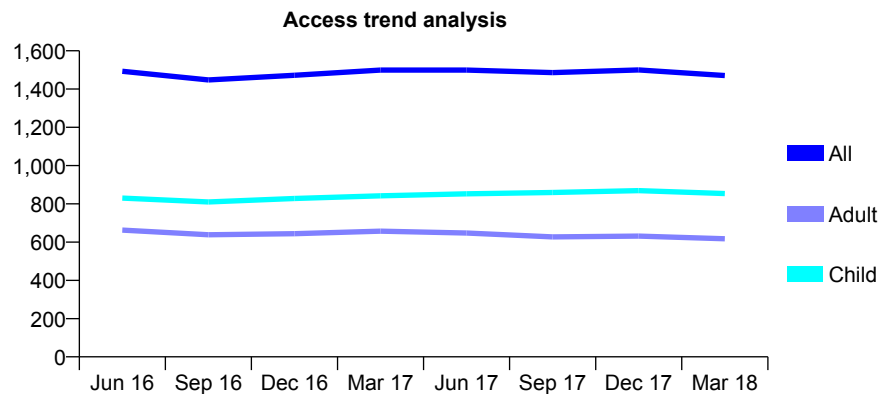
Q49 - Vital Signs At a Glance Contract Report for 804991/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | Northern Smile |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

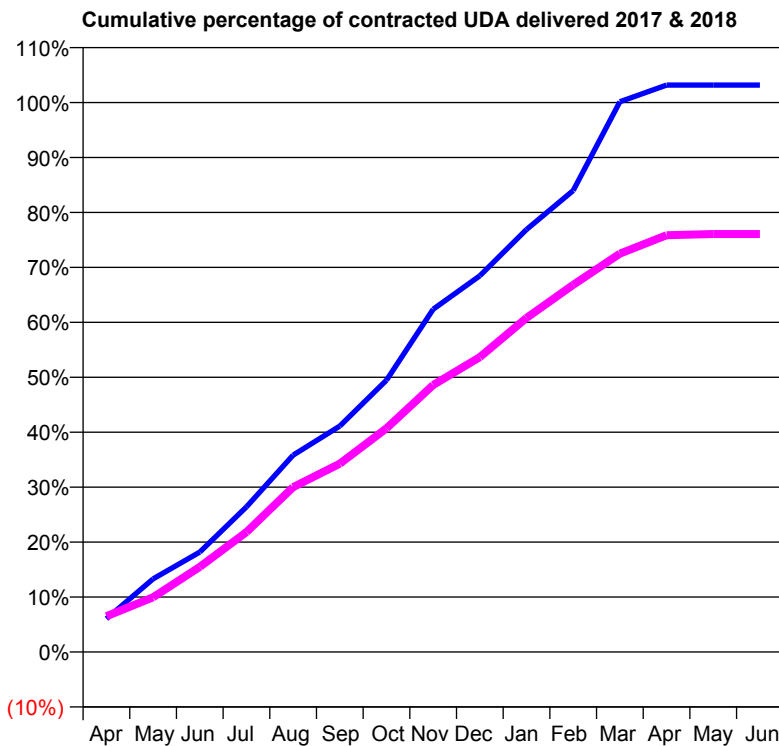
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,405 |
| Carry forward general activity (UDA) | -68 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £80,153.14 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,499 | |
| Quarter ending June 2017 | 1,499 | → |
| Quarter ending September 2017 | 1,486 | → |
| Quarter ending December 2017 | 1,500 | → |
| Quarter ending March 2018 | 1,471 | ↓ |
| Variance since March 2017 | (1.9%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 206 | 222 |
| May | 453 | 339 |
| June | 619 | 527 |
| July | 900 | 743 |
| August | 1,220 | 1,022 |
| September | 1,400 | 1,167 |
| October | 1,684 | 1,386 |
| November | 2,124 | 1,655 |
| December | 2,331 | 1,827 |
| January | 2,618 | 2,070 |
| February | 2,860 | 2,276 |
| March | 3,410 | 2,469 |
| April | 3,513 | 2,583 |
| May | 3,513 | 2,590 |
| June | 3,513 | 2,590 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 53 | 1,087 | 4.9% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 59 | 538 | 11.0% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 574 | 1,087 | 52.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 269 | 538 | 50.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 34 | 1,627 | 2.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 1,627 | 0.1% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 20 | 1,627 | 1.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

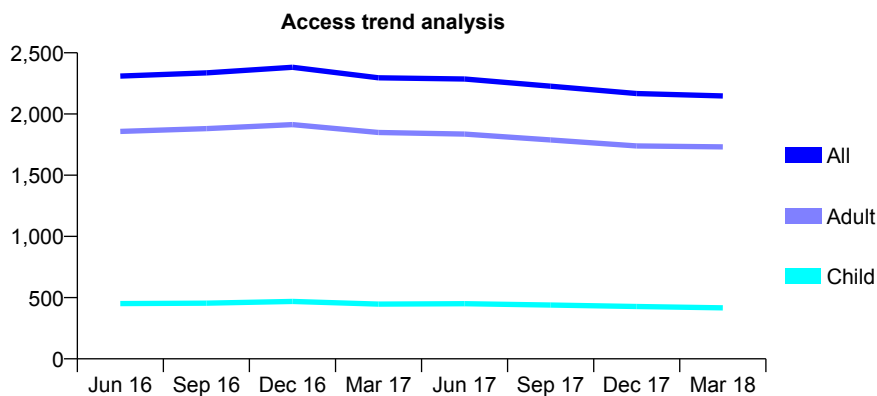
Q49 - Vital Signs At a Glance Contract Report for 808172/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Mrs S Kothiwala |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,797 |
| Carry forward general activity (UDA) | -107 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £166,837.61 |

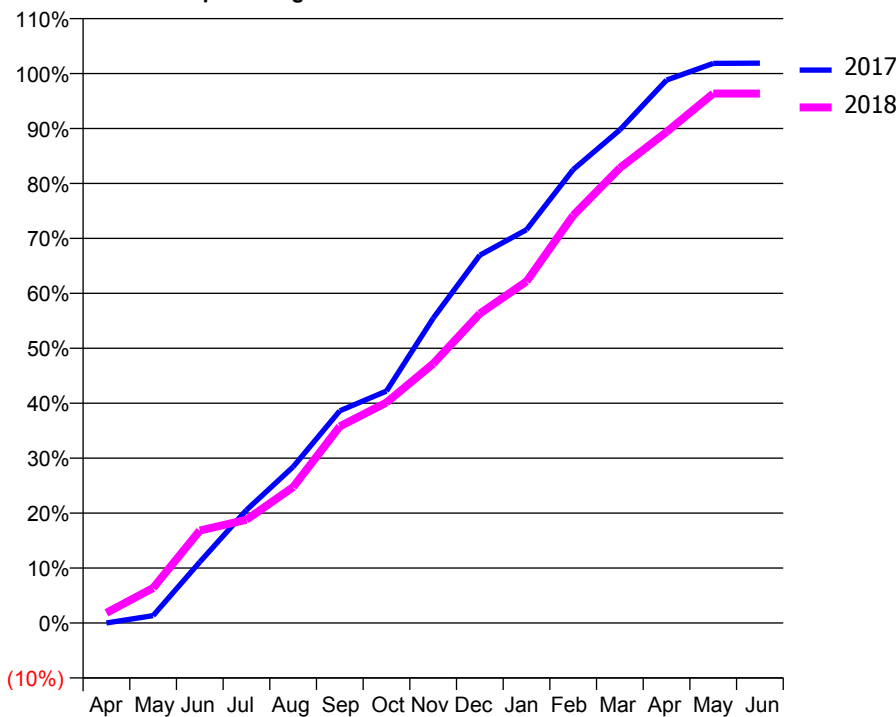
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,296 | |
| Quarter ending June 2017 | 2,286 | → |
| Quarter ending September 2017 | 2,227 | ↓ |
| Quarter ending December 2017 | 2,167 | ↓ |
| Quarter ending March 2018 | 2,148 | → |
| Variance since March 2017 | (6.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 107 |
| May | 77 | 369 |
| June | 633 | 976 |
| July | 1,171 | 1,089 |
| August | 1,620 | 1,434 |
| September | 2,200 | 2,074 |
| October | 2,405 | 2,325 |
| November | 3,160 | 2,736 |
| December | 3,814 | 3,264 |
| January | 4,077 | 3,604 |
| February | 4,701 | 4,300 |
| March | 5,113 | 4,801 |
| April | 5,629 | 5,181 |
| May | 5,801 | 5,586 |
| June | 5,804 | 5,586 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 98 | 703 | 13.9% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 209 | 2,130 | 9.8% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 400 | 703 | 56.9% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,141 | 2,130 | 53.6% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 30 | 2,956 | 1.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 17 | 2,956 | 0.6% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 24 | 2,956 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

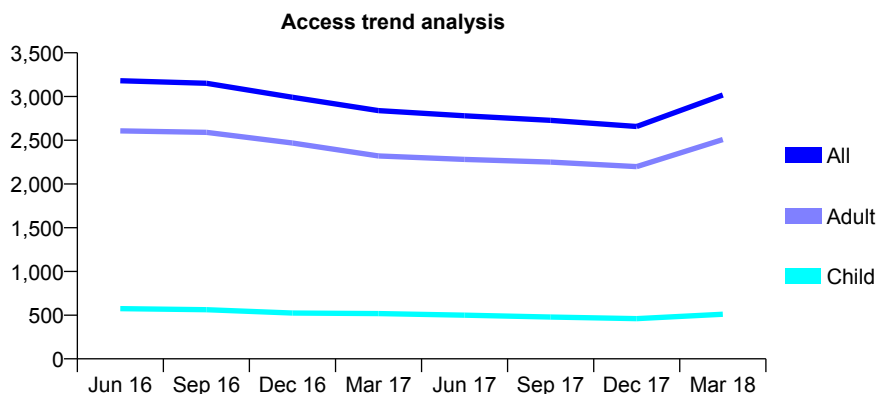
Q49 - Vital Signs At a Glance Contract Report for 813257/0001 - Year end March 2018

| | |
|----------------------|---|
| Name or company name | The Berwick Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,736 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £275,691.21 |

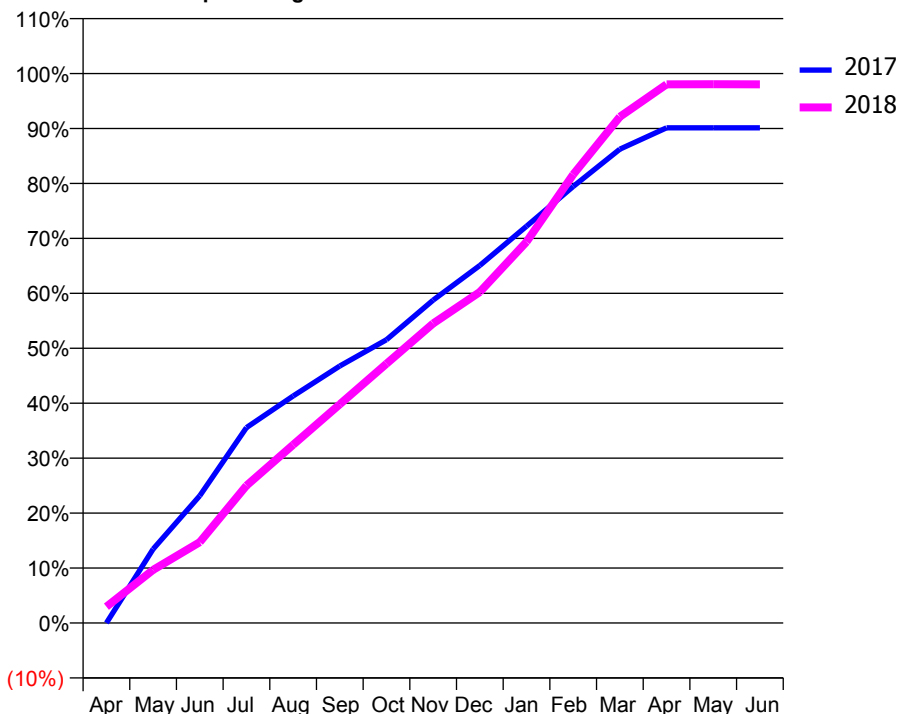
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,839 | |
| Quarter ending June 2017 | 2,780 | ↓ |
| Quarter ending September 2017 | 2,728 | ↓ |
| Quarter ending December 2017 | 2,658 | ↓ |
| Quarter ending March 2018 | 3,018 | ↑ |
| Variance since March 2017 | 6.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 0 | 319 |
| May | 1,444 | 1,038 |
| June | 2,487 | 1,581 |
| July | 3,818 | 2,684 |
| August | 4,435 | 3,482 |
| September | 5,022 | 4,275 |
| October | 5,536 | 5,065 |
| November | 6,310 | 5,854 |
| December | 6,985 | 6,466 |
| January | 7,753 | 7,448 |
| February | 8,528 | 8,764 |
| March | 9,259 | 9,890 |
| April | 9,675 | 10,523 |
| May | 9,675 | 10,526 |
| June | 9,675 | 10,523 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 55 | 758 | 7.3% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 595 | 3,938 | 15.1% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 442 | 758 | 58.3% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,290 | 3,938 | 58.2% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 316 | 4,758 | 6.6% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 57 | 4,758 | 1.2% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 95 | 4,758 | 2.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

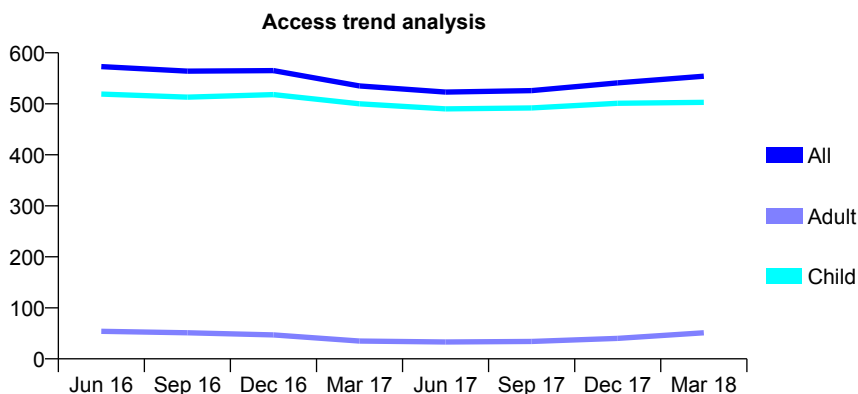
Q49 - Vital Signs At a Glance Contract Report for 814016/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR JW LEIGH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,250 |
| Carry forward general activity (UDA) | 2 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £30,356.83 |

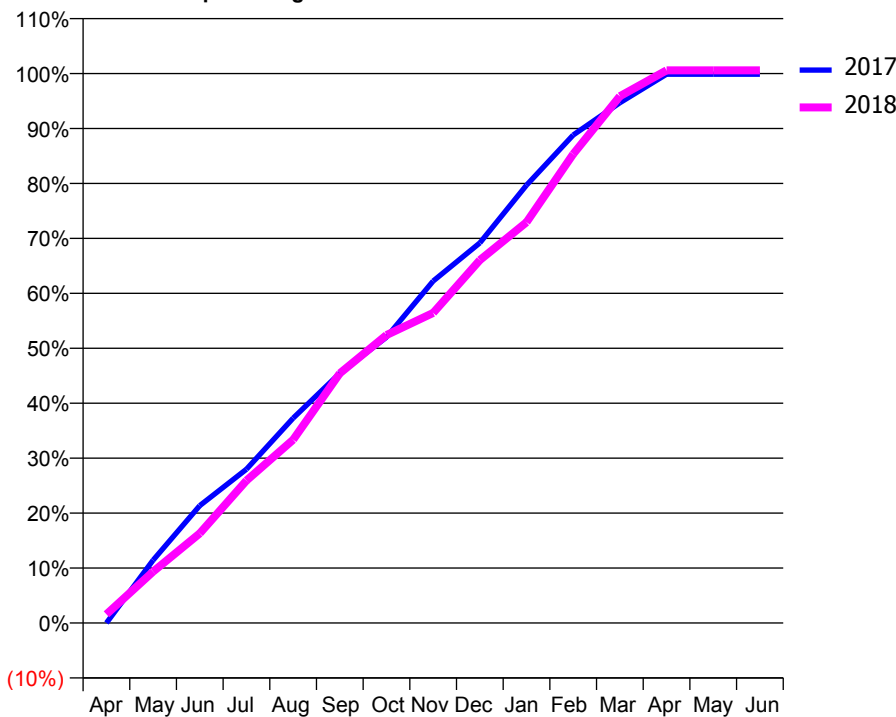
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 535 | |
| Quarter ending June 2017 | 523 | ↓ |
| Quarter ending September 2017 | 526 | → |
| Quarter ending December 2017 | 541 | ↑ |
| Quarter ending March 2018 | 554 | ↑ |
| Variance since March 2017 | 3.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 20 |
| May | 143 | 117 |
| June | 267 | 204 |
| July | 350 | 324 |
| August | 466 | 417 |
| September | 568 | 568 |
| October | 650 | 655 |
| November | 778 | 705 |
| December | 865 | 826 |
| January | 996 | 912 |
| February | 1,110 | 1,067 |
| March | 1,183 | 1,198 |
| April | 1,248 | 1,257 |
| May | 1,248 | 1,257 |
| June | 1,248 | 1,257 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 52 | 814 | 6.4% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 572 | 814 | 70.3% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 6 | 824 | 0.7% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 824 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 824 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

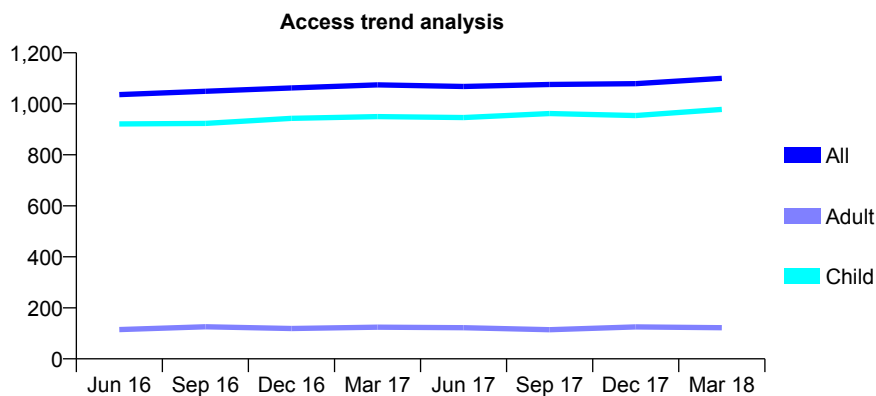
Q49 - Vital Signs At a Glance Contract Report for 817201/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR JB LEWIS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,408 |
| Carry forward general activity (UDA) | -27 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £58,301.77 |

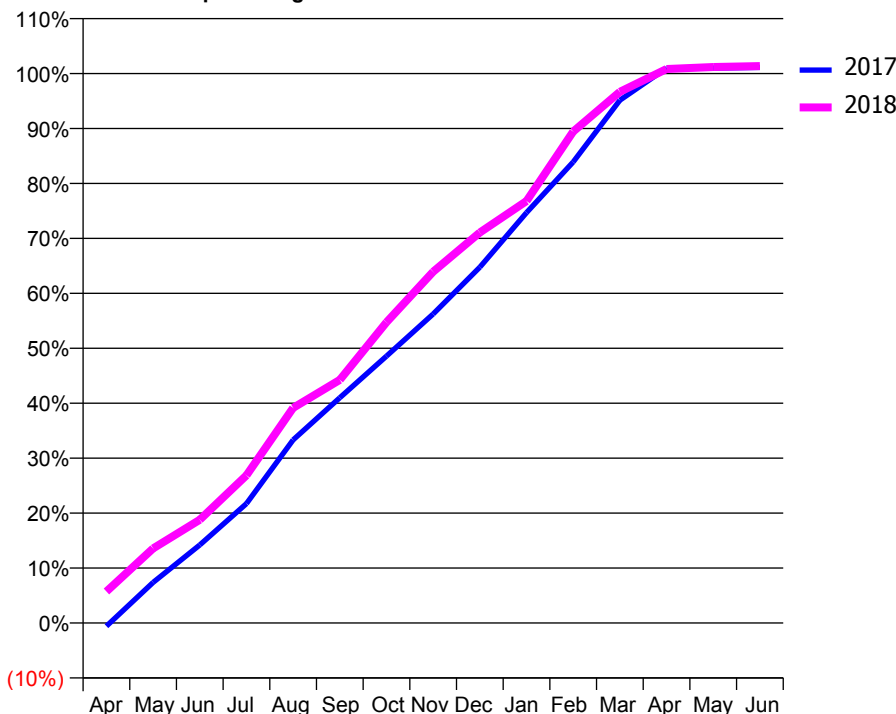
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,074 | |
| Quarter ending June 2017 | 1,068 | → |
| Quarter ending September 2017 | 1,076 | → |
| Quarter ending December 2017 | 1,079 | → |
| Quarter ending March 2018 | 1,100 | → |
| Variance since March 2017 | 2.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -15 | 138 |
| May | 178 | 327 |
| June | 342 | 453 |
| July | 523 | 647 |
| August | 803 | 943 |
| September | 987 | 1,065 |
| October | 1,170 | 1,318 |
| November | 1,354 | 1,539 |
| December | 1,559 | 1,711 |
| January | 1,798 | 1,849 |
| February | 2,020 | 2,154 |
| March | 2,291 | 2,328 |
| April | 2,432 | 2,428 |
| May | 2,432 | 2,437 |
| June | 2,435 | 2,441 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 189 | 1,754 | 10.8% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,239 | 1,754 | 70.6% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 86 | 1,747 | 4.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,747 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,747 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

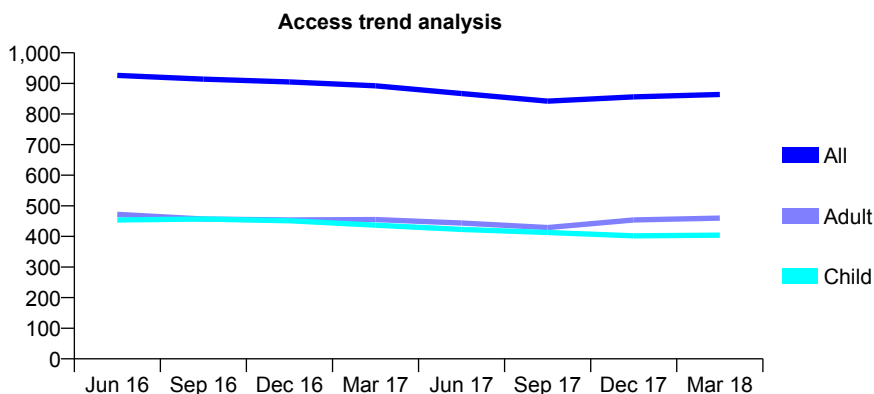
Q49 - Vital Signs At a Glance Contract Report for 819042/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | Mr D W Thomas |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,200 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £87,499.88 |

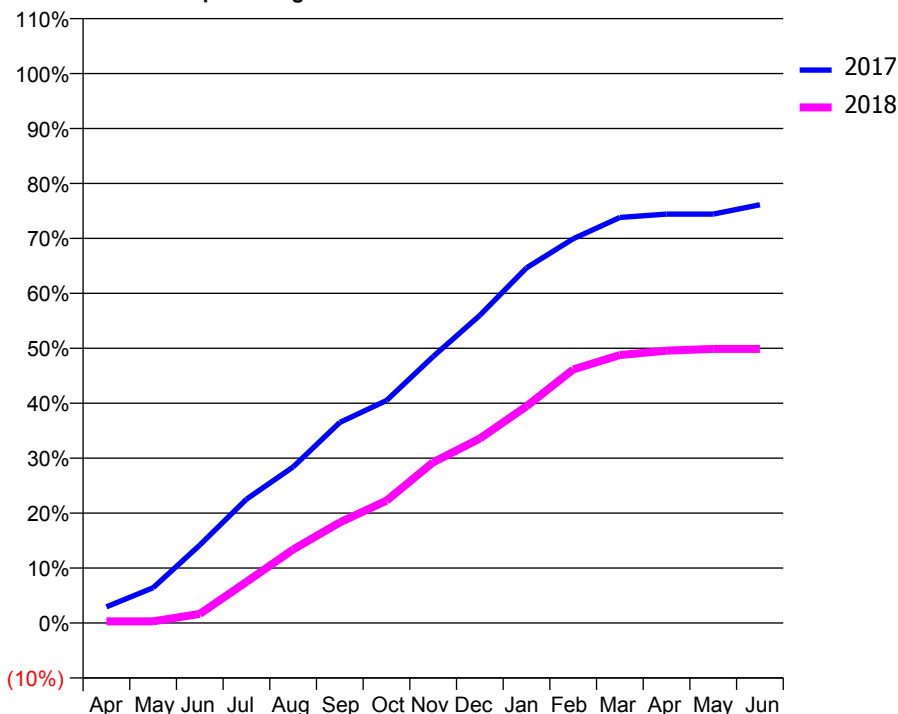
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 892 | |
| Quarter ending June 2017 | 867 | ↓ |
| Quarter ending September 2017 | 842 | ↓ |
| Quarter ending December 2017 | 856 | → |
| Quarter ending March 2018 | 864 | → |
| Variance since March 2017 | (3.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 94 | 10 |
| May | 205 | 10 |
| June | 454 | 53 |
| July | 721 | 239 |
| August | 909 | 428 |
| September | 1,168 | 586 |
| October | 1,296 | 712 |
| November | 1,552 | 936 |
| December | 1,792 | 1,075 |
| January | 2,069 | 1,262 |
| February | 2,238 | 1,477 |
| March | 2,362 | 1,560 |
| April | 2,382 | 1,586 |
| May | 2,382 | 1,596 |
| June | 2,436 | 1,596 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 39 | 569 | 6.9% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 70 | 546 | 12.8% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 337 | 569 | 59.2% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 318 | 546 | 58.2% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 61 | 1,065 | 5.7% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,065 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 18 | 1,065 | 1.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

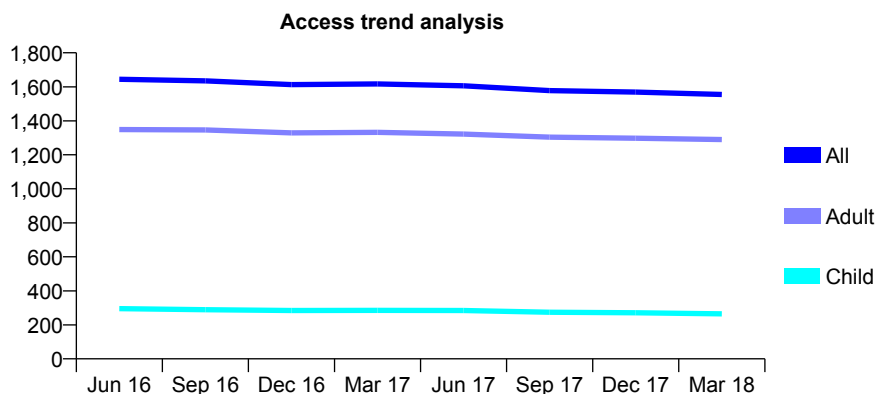
Q49 - Vital Signs At a Glance Contract Report for 826324/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR B SWIFT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 06/04/2013 |
| Contract end date | |

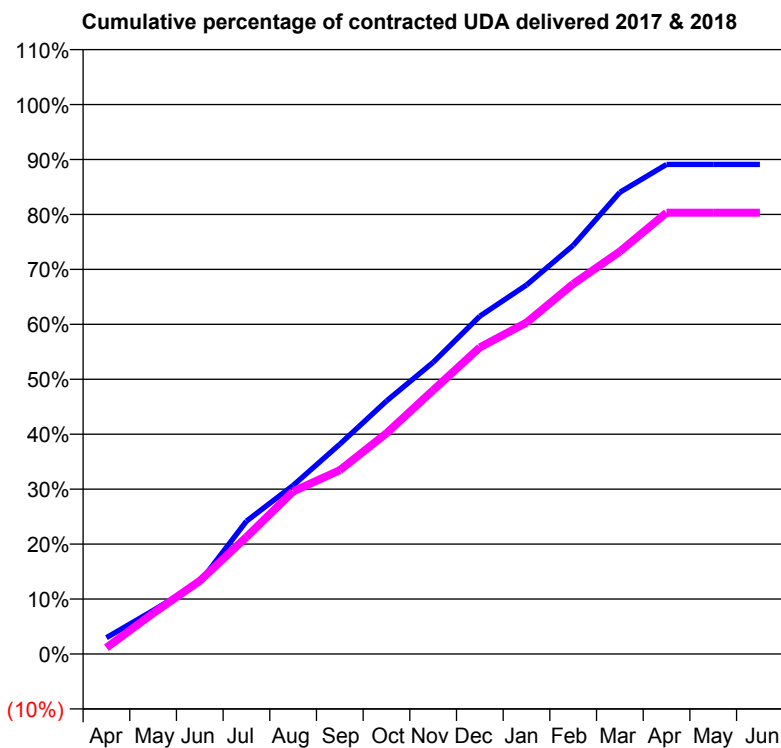
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £140,385.90 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,617 | |
| Quarter ending June 2017 | 1,606 | → |
| Quarter ending September 2017 | 1,578 | ↓ |
| Quarter ending December 2017 | 1,569 | → |
| Quarter ending March 2018 | 1,555 | → |
| Variance since March 2017 | (3.8%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 178 | 69 |
| May | 475 | 444 |
| June | 784 | 799 |
| July | 1,451 | 1,277 |
| August | 1,841 | 1,776 |
| September | 2,292 | 2,007 |
| October | 2,763 | 2,411 |
| November | 3,185 | 2,881 |
| December | 3,689 | 3,348 |
| January | 4,029 | 3,619 |
| February | 4,462 | 4,041 |
| March | 5,042 | 4,395 |
| April | 5,346 | 4,819 |
| May | 5,346 | 4,819 |
| June | 5,346 | 4,819 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 25 | 397 | 6.3% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 362 | 2,136 | 16.9% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 256 | 397 | 64.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,431 | 2,136 | 67.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 272 | 2,591 | 10.5% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 41 | 2,591 | 1.6% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 20 | 2,591 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

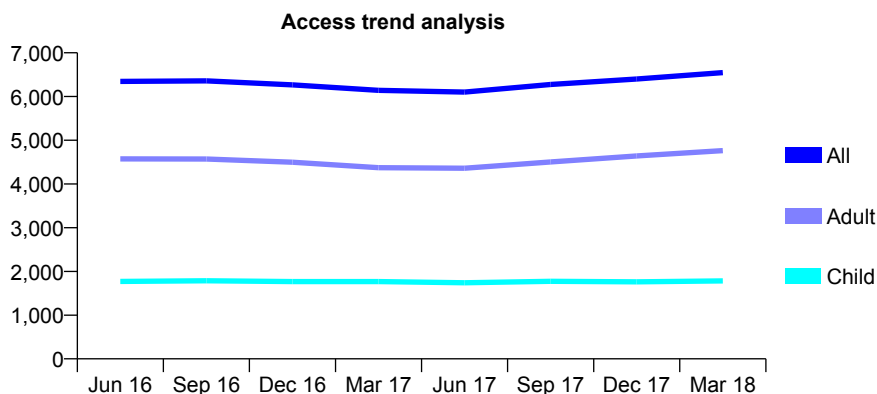
Q49 - Vital Signs At a Glance Contract Report for 829390/0001 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | MR DA CUNNINGHAM |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £413,079.20 |

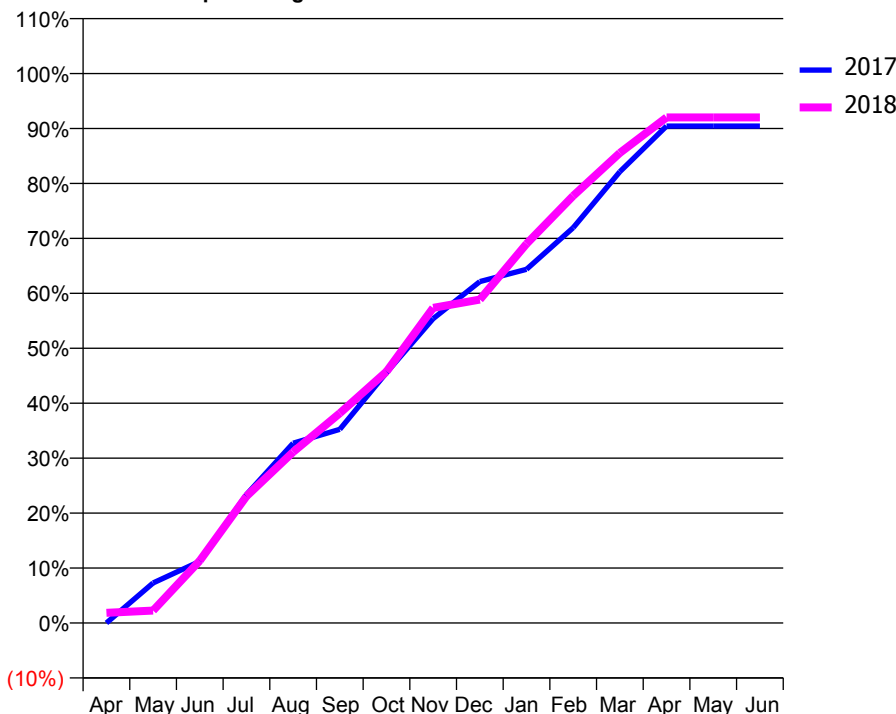
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,141 | |
| Quarter ending June 2017 | 6,101 | → |
| Quarter ending September 2017 | 6,275 | ↑ |
| Quarter ending December 2017 | 6,402 | ↑ |
| Quarter ending March 2018 | 6,546 | ↑ |
| Variance since March 2017 | 6.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 0 | 344 |
| May | 1,351 | 419 |
| June | 2,075 | 2,101 |
| July | 4,324 | 4,266 |
| August | 6,055 | 5,757 |
| September | 6,520 | 7,065 |
| October | 8,430 | 8,463 |
| November | 10,245 | 10,612 |
| December | 11,495 | 10,888 |
| January | 11,908 | 12,766 |
| February | 13,308 | 14,384 |
| March | 15,193 | 15,826 |
| April | 16,731 | 17,020 |
| May | 16,731 | 17,020 |
| June | 16,731 | 17,020 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 211 | 2,836 | 7.4% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 999 | 7,485 | 13.3% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,839 | 2,836 | 64.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,782 | 7,485 | 63.9% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 764 | 10,220 | 7.5% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 51 | 10,220 | 0.5% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 196 | 10,220 | 1.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

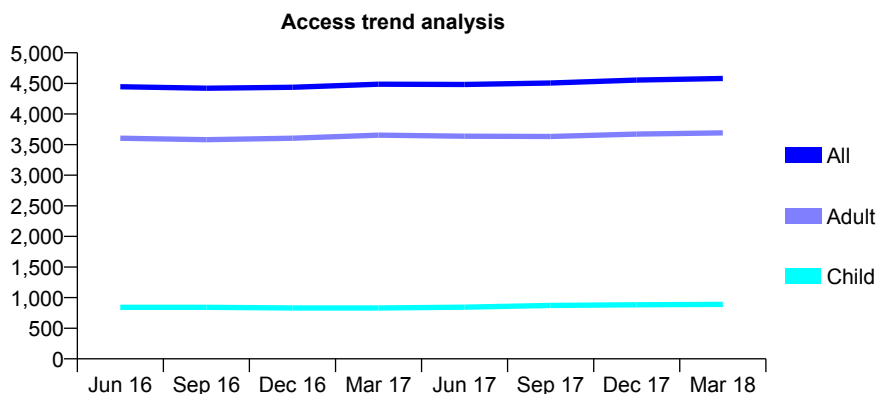
Q49 - Vital Signs At a Glance Contract Report for 830003/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR PJ KNOPS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,493 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £352,123.87 |

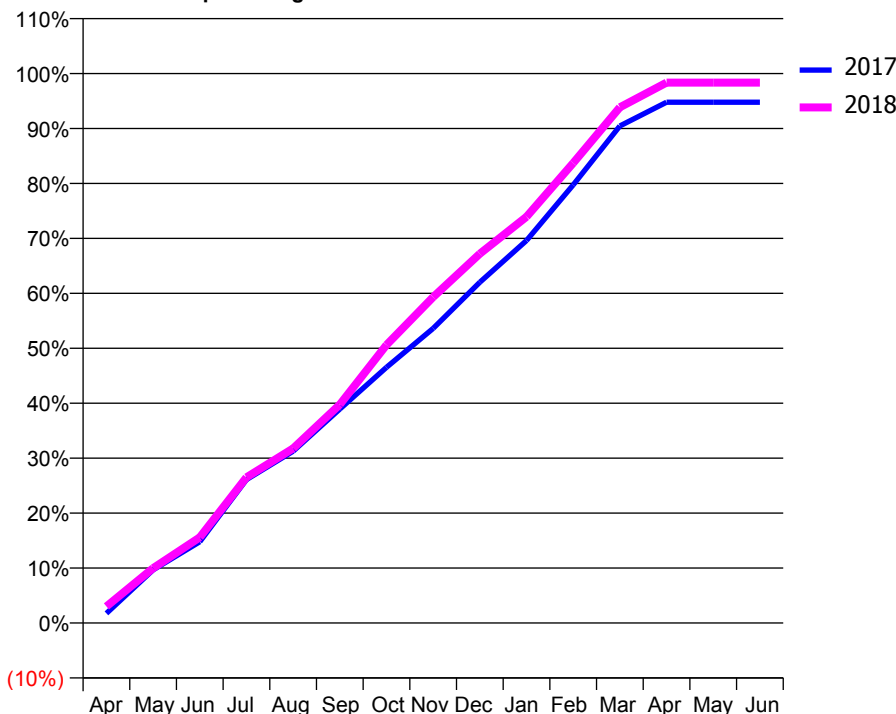
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,486 | |
| Quarter ending June 2017 | 4,482 | → |
| Quarter ending September 2017 | 4,506 | → |
| Quarter ending December 2017 | 4,555 | → |
| Quarter ending March 2018 | 4,580 | → |
| Variance since March 2017 | 2.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 234 | 408 |
| May | 1,291 | 1,346 |
| June | 1,974 | 2,105 |
| July | 3,484 | 3,577 |
| August | 4,176 | 4,287 |
| September | 5,198 | 5,365 |
| October | 6,214 | 6,828 |
| November | 7,159 | 8,004 |
| December | 8,282 | 9,067 |
| January | 9,296 | 9,975 |
| February | 10,646 | 11,295 |
| March | 12,080 | 12,665 |
| April | 12,654 | 13,270 |
| May | 12,654 | 13,270 |
| June | 12,654 | 13,270 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 114 | 1,267 | 9.0% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 900 | 4,987 | 18.0% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 675 | 1,267 | 53.3% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,340 | 4,987 | 46.9% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 575 | 5,838 | 9.8% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 35 | 5,838 | 0.6% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 128 | 5,838 | 2.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

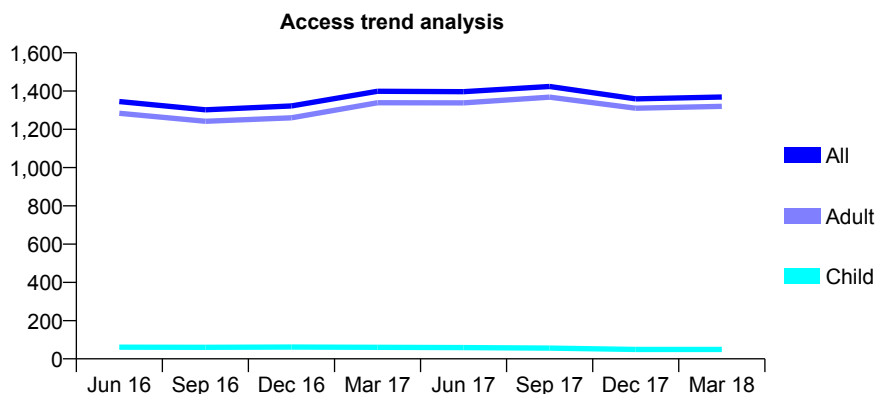
Q49 - Vital Signs At a Glance Contract Report for 830631/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR ME LITTLE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 3,674 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £124,267.59 |

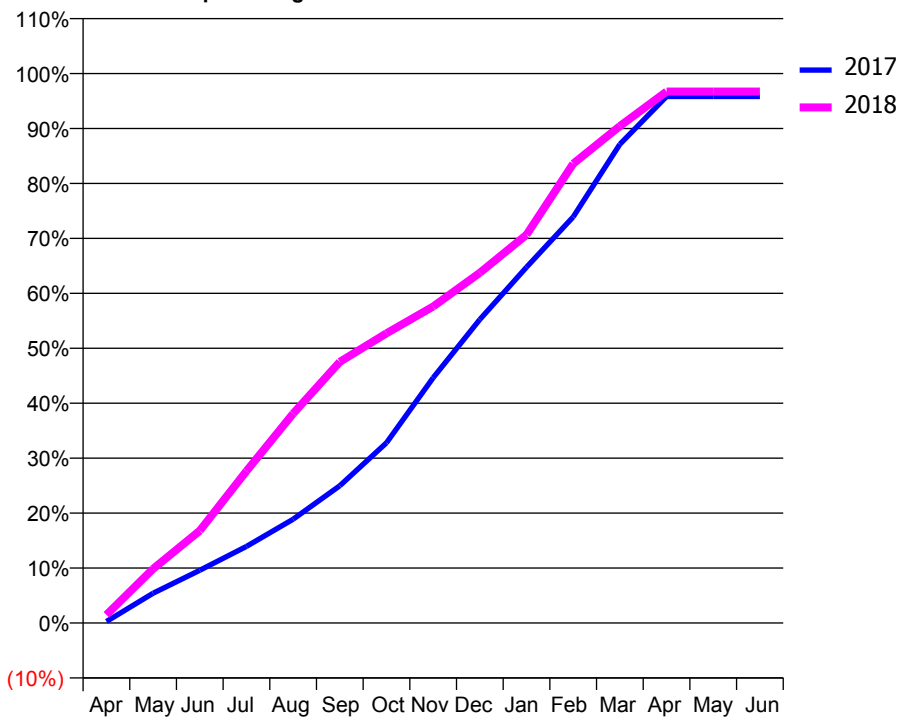
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,399 | |
| Quarter ending June 2017 | 1,397 | → |
| Quarter ending September 2017 | 1,424 | → |
| Quarter ending December 2017 | 1,359 | ↓ |
| Quarter ending March 2018 | 1,369 | → |
| Variance since March 2017 | (2.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 12 | 55 |
| May | 237 | 362 |
| June | 419 | 617 |
| July | 609 | 1,016 |
| August | 825 | 1,400 |
| September | 1,091 | 1,746 |
| October | 1,432 | 1,937 |
| November | 1,949 | 2,116 |
| December | 2,411 | 2,342 |
| January | 2,827 | 2,596 |
| February | 3,226 | 3,071 |
| March | 3,803 | 3,322 |
| April | 4,182 | 3,553 |
| May | 4,182 | 3,553 |
| June | 4,182 | 3,553 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 57 | 1.8% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 46 | 1,205 | 3.8% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 25 | 57 | 43.9% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 589 | 1,205 | 48.9% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 1,233 | 0.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,233 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 1,233 | 0.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 2 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

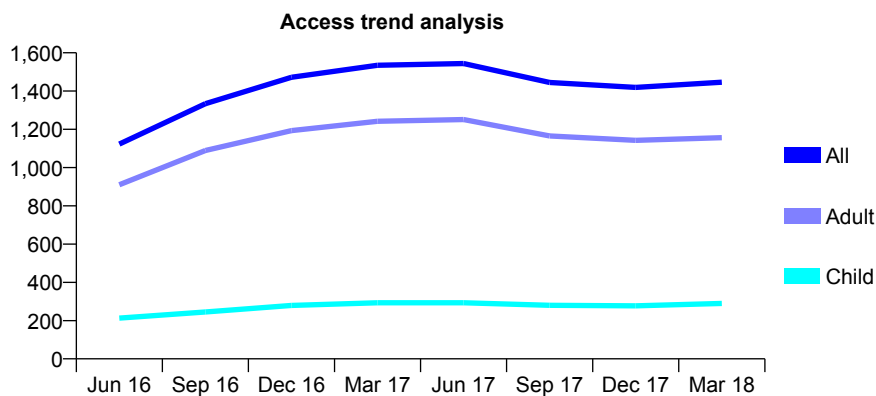
Q49 - Vital Signs At a Glance Contract Report for 833037/0017 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR MA HYDER |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2015 |
| Contract end date | 31/03/2020 |

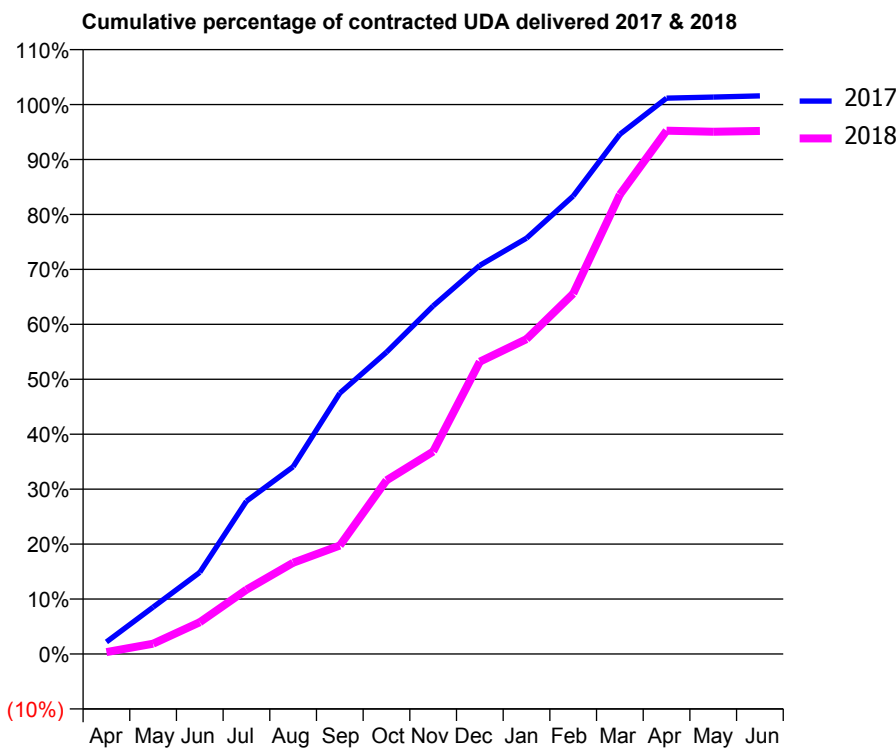
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,330 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £108,373.38 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,535 | |
| Quarter ending June 2017 | 1,544 | → |
| Quarter ending September 2017 | 1,445 | ↓ |
| Quarter ending December 2017 | 1,419 | ↓ |
| Quarter ending March 2018 | 1,446 | → |
| Variance since March 2017 | (5.8%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 96 | 15 |
| May | 370 | 82 |
| June | 643 | 250 |
| July | 1,204 | 507 |
| August | 1,476 | 719 |
| September | 2,056 | 855 |
| October | 2,378 | 1,369 |
| November | 2,743 | 1,596 |
| December | 3,062 | 2,304 |
| January | 3,277 | 2,482 |
| February | 3,609 | 2,839 |
| March | 4,095 | 3,620 |
| April | 4,380 | 4,124 |
| May | 4,388 | 4,115 |
| June | 4,398 | 4,122 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 30 | 314 | 9.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 180 | 1,230 | 14.6% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 149 | 314 | 47.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 550 | 1,230 | 44.7% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 206 | 1,608 | 12.8% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 28 | 1,608 | 1.7% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,608 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

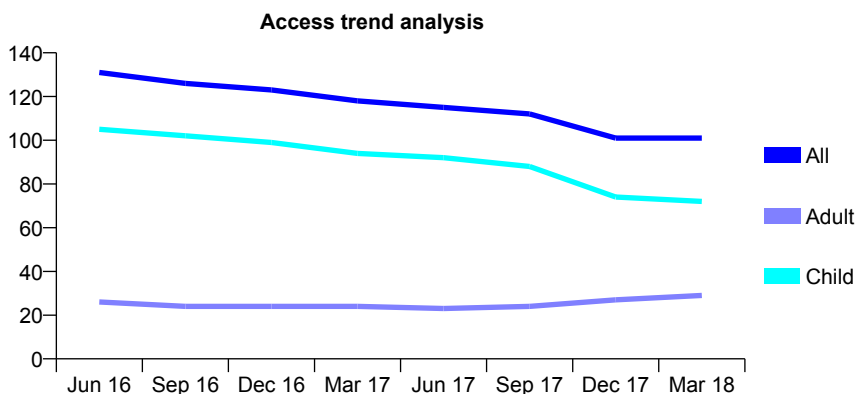
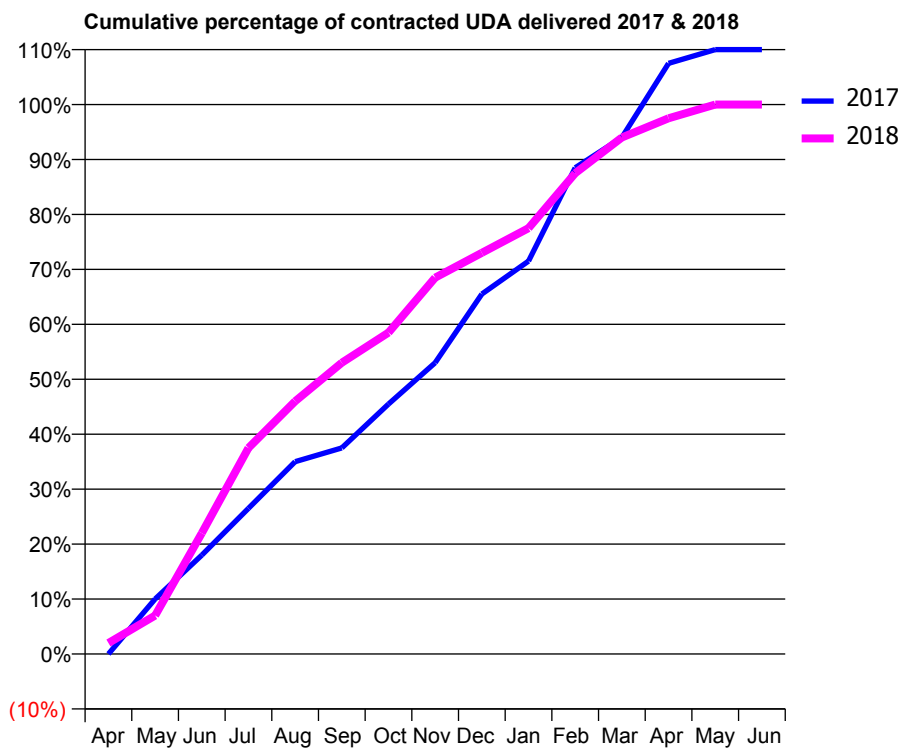
Q49 - Vital Signs At a Glance Contract Report for 833991/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR AG COOPER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/05/2018 |

| | |
|---|-----------|
| 17/18 Contracted general activity (UDA) | 200 |
| Carry forward general activity (UDA) | -4 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £4,937.65 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 118 | |
| Quarter ending June 2017 | 115 | ↓ |
| Quarter ending September 2017 | 112 | ↓ |
| Quarter ending December 2017 | 101 | ↓ |
| Quarter ending March 2018 | 101 | → |
| Variance since March 2017 | (14.4%) | ↓ |


ACTIVITY


| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 4 |
| May | 20 | 14 |
| June | 36 | 44 |
| July | 53 | 75 |
| August | 70 | 92 |
| September | 75 | 106 |
| October | 91 | 117 |
| November | 106 | 137 |
| December | 131 | 146 |
| January | 143 | 155 |
| February | 177 | 175 |
| March | 188 | 188 |
| April | 215 | 195 |
| May | 220 | 200 |
| June | 220 | 200 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 9 | 144 | 6.3% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 16 | 6.3% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 107 | 144 | 74.3% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 14 | 16 | 87.5% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 151 | 0.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 151 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 151 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

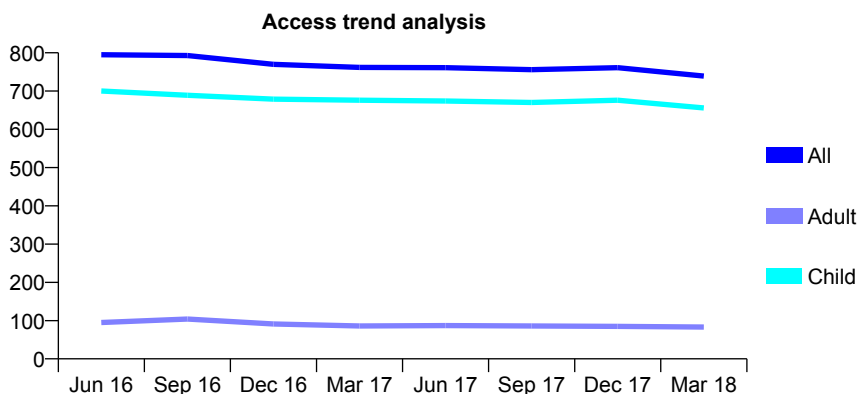
Q49 - Vital Signs At a Glance Contract Report for 836184/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR JS BREEDON |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

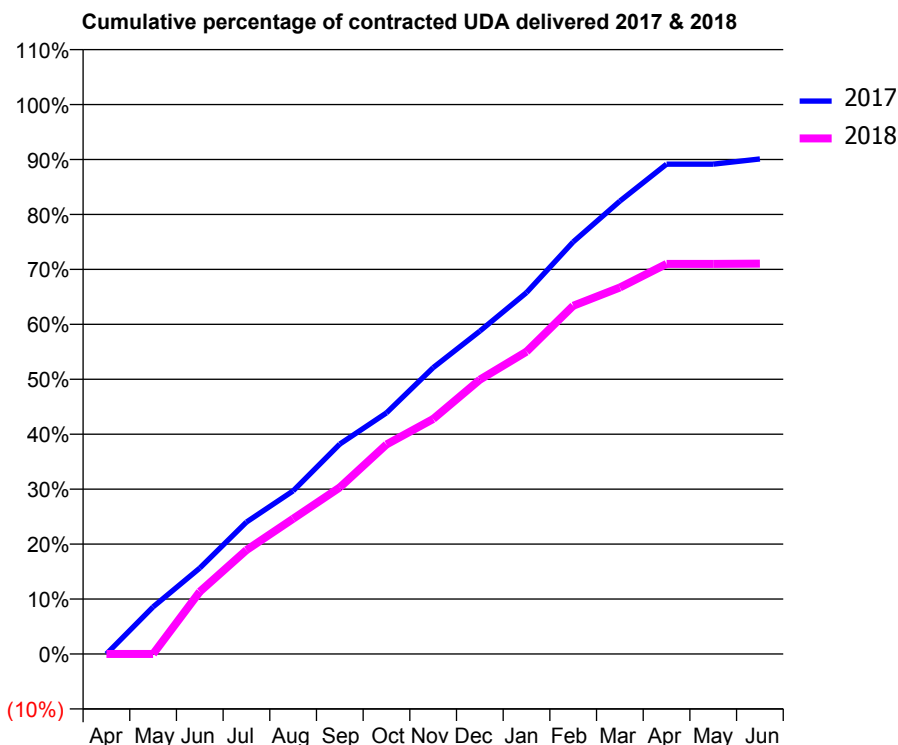
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,100 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 348 |
| Carry forward orthodontic activity (UOA) | 3 |
| Baseline contract value | £62,542.98 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 762 | |
| Quarter ending June 2017 | 761 | → |
| Quarter ending September 2017 | 756 | → |
| Quarter ending December 2017 | 761 | → |
| Quarter ending March 2018 | 739 | ↓ |
| Variance since March 2017 | (3.0%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 163 | 0 |
| June | 297 | 238 |
| July | 456 | 397 |
| August | 564 | 517 |
| September | 726 | 637 |
| October | 834 | 801 |
| November | 990 | 898 |
| December | 1,116 | 1,048 |
| January | 1,250 | 1,156 |
| February | 1,425 | 1,331 |
| March | 1,566 | 1,401 |
| April | 1,694 | 1,491 |
| May | 1,694 | 1,491 |
| June | 1,712 | 1,492 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 76 | 1,174 | 6.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 1 | 0.0% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 832 | 1,174 | 70.9% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 1 | 0.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 6 | 1,112 | 0.5% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,112 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 14 | 1,112 | 1.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

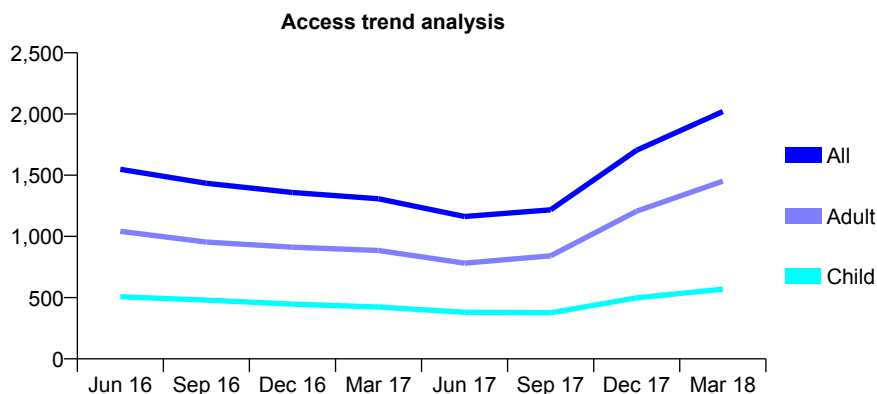
Q49 - Vital Signs At a Glance Contract Report for 840505/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MISS E MATHER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,520 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £135,598.80 |

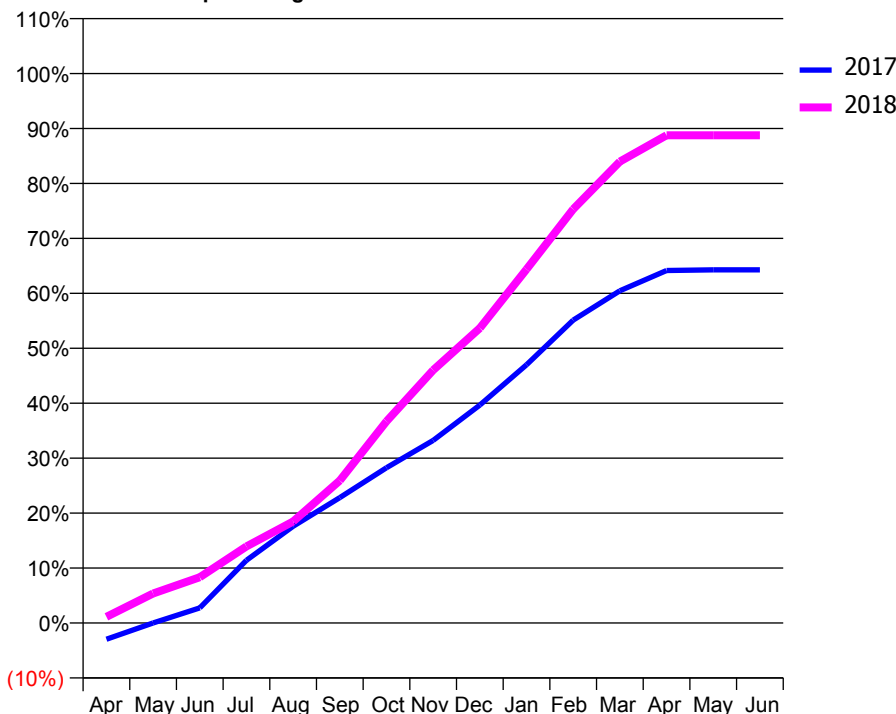
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,308 | |
| Quarter ending June 2017 | 1,163 | ↓ |
| Quarter ending September 2017 | 1,217 | ↑ |
| Quarter ending December 2017 | 1,704 | ↑ |
| Quarter ending March 2018 | 2,020 | ↑ |
| Variance since March 2017 | 54.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -164 | 62 |
| May | -1 | 297 |
| June | 152 | 461 |
| July | 630 | 770 |
| August | 972 | 1,020 |
| September | 1,260 | 1,431 |
| October | 1,559 | 2,025 |
| November | 1,835 | 2,541 |
| December | 2,190 | 2,963 |
| January | 2,594 | 3,553 |
| February | 3,043 | 4,158 |
| March | 3,338 | 4,635 |
| April | 3,541 | 4,900 |
| May | 3,548 | 4,900 |
| June | 3,548 | 4,900 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 54 | 900 | 6.0% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 220 | 2,060 | 10.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 419 | 900 | 46.6% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 761 | 2,060 | 36.9% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 204 | 2,814 | 7.2% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 13 | 2,814 | 0.5% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 46 | 2,814 | 1.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

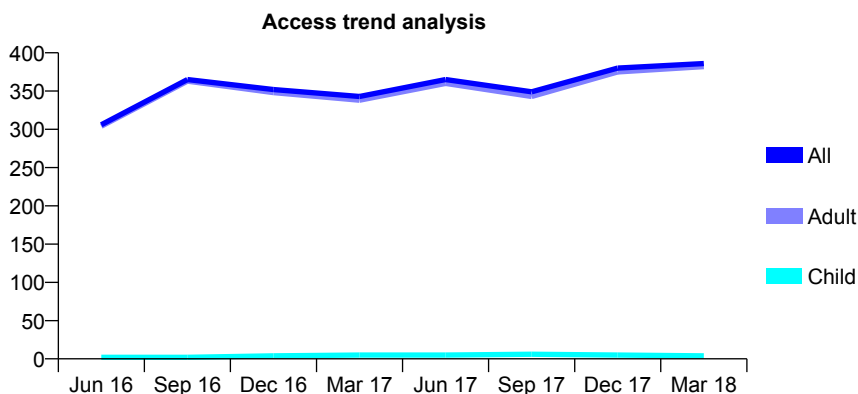
Q49 - Vital Signs At a Glance Contract Report for 840505/0002 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MISS E MATHER |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2010 |
| Contract end date | 31/03/2019 |

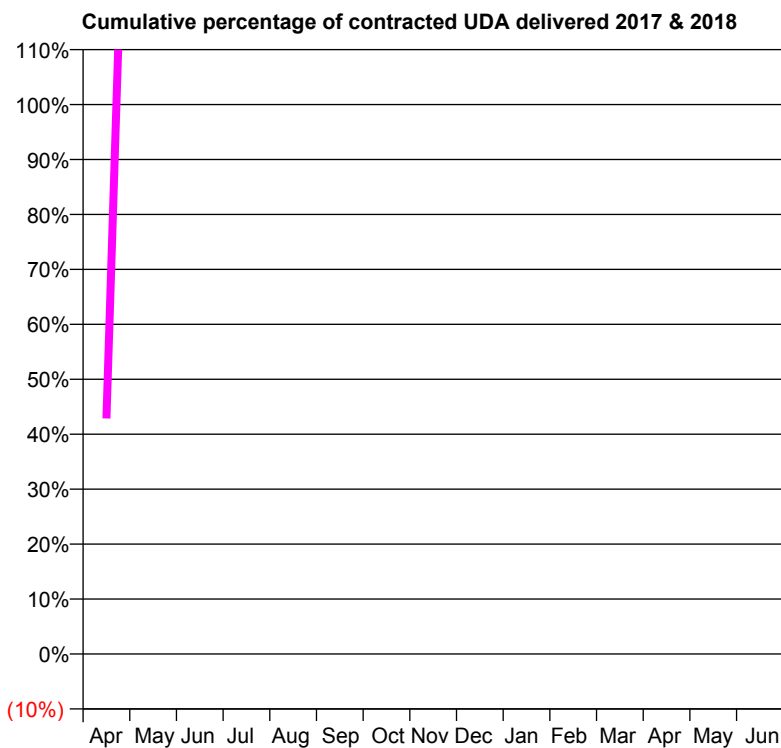
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 42 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £102,666.32 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 343 | |
| Quarter ending June 2017 | 365 | ↑ |
| Quarter ending September 2017 | 349 | ↓ |
| Quarter ending December 2017 | 380 | ↑ |
| Quarter ending March 2018 | 386 | → |
| Variance since March 2017 | 12.5% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 88 | 18 |
| May | 193 | 129 |
| June | 286 | 179 |
| July | 409 | 257 |
| August | 576 | 351 |
| September | 618 | 369 |
| October | 729 | 444 |
| November | 762 | 550 |
| December | 813 | 592 |
| January | 921 | 706 |
| February | 995 | 836 |
| March | 1,062 | 932 |
| April | 1,075 | 1,001 |
| May | 1,108 | 1,001 |
| June | 1,108 | 1,001 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 7 | 0.0% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 323 | 0.9% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 7 | 0.0% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 323 | 0.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 337 | 0.0% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 337 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 337 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

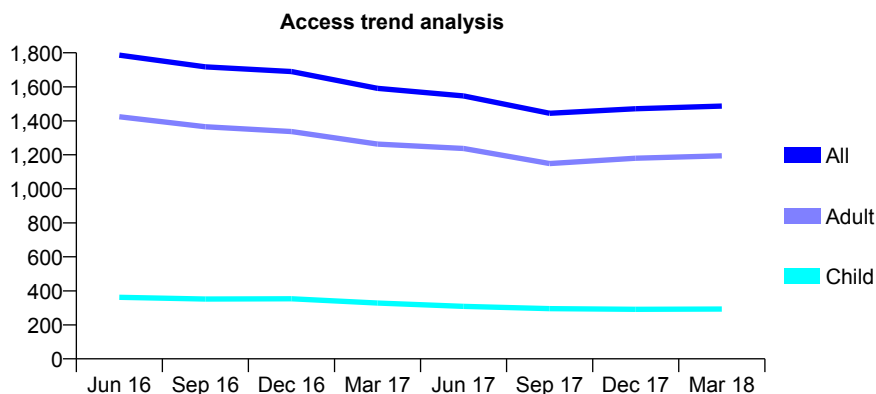
Q49 - Vital Signs At a Glance Contract Report for 840645/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR KS BAMRAH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,061 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £261,728.05 |

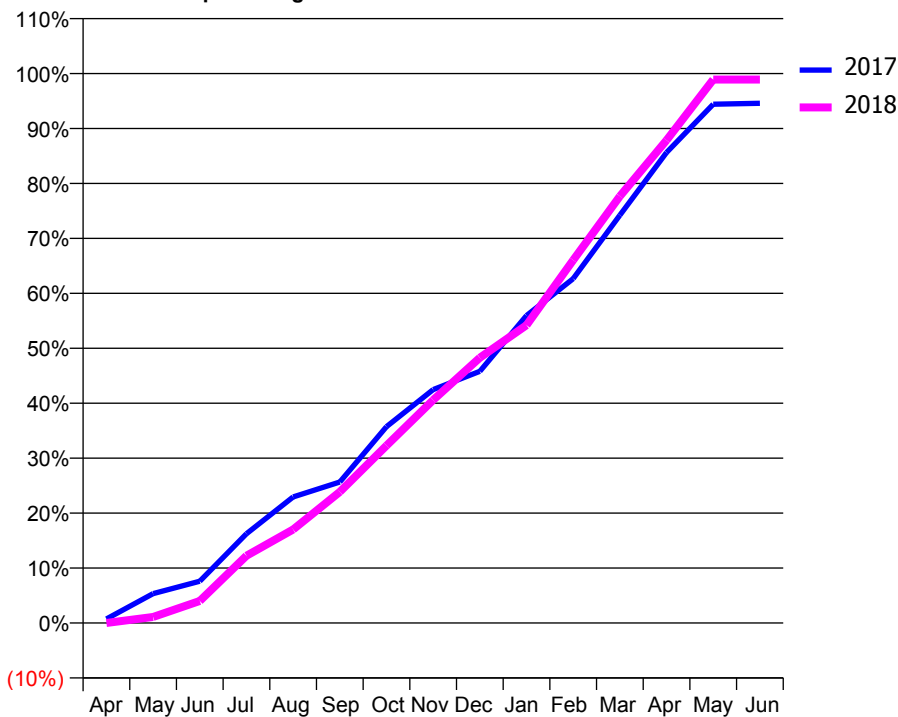
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,591 | |
| Quarter ending June 2017 | 1,546 | ↓ |
| Quarter ending September 2017 | 1,444 | ↓ |
| Quarter ending December 2017 | 1,471 | → |
| Quarter ending March 2018 | 1,487 | → |
| Variance since March 2017 | (6.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 75 | 0 |
| May | 538 | 111 |
| June | 764 | 405 |
| July | 1,634 | 1,232 |
| August | 2,309 | 1,713 |
| September | 2,583 | 2,401 |
| October | 3,595 | 3,249 |
| November | 4,274 | 4,084 |
| December | 4,608 | 4,857 |
| January | 5,630 | 5,452 |
| February | 6,304 | 6,643 |
| March | 7,468 | 7,814 |
| April | 8,614 | 8,839 |
| May | 9,500 | 9,950 |
| June | 9,515 | 9,950 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 35 | 367 | 9.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 327 | 1,520 | 21.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 157 | 367 | 42.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 598 | 1,520 | 39.3% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 331 | 1,863 | 17.8% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 10 | 1,863 | 0.5% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 4 | 1,863 | 0.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

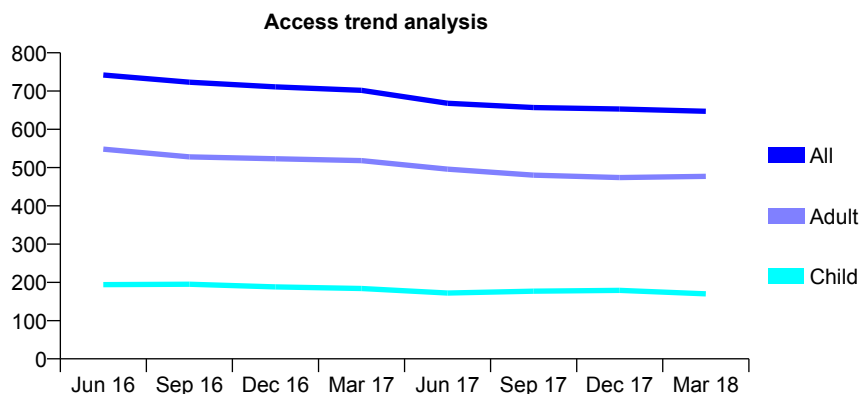
Q49 - Vital Signs At a Glance Contract Report for 840645/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR KS BAMRAH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,407 |
| Carry forward general activity (UDA) | -9 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £72,243.52 |

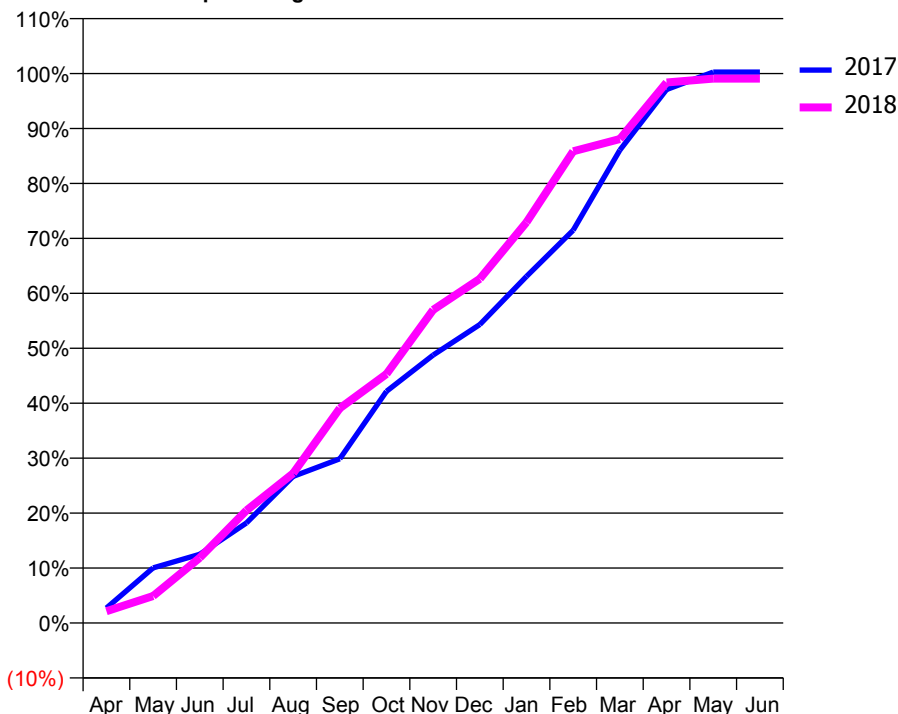
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 702 | |
| Quarter ending June 2017 | 668 | ↓ |
| Quarter ending September 2017 | 657 | ↓ |
| Quarter ending December 2017 | 653 | → |
| Quarter ending March 2018 | 647 | → |
| Variance since March 2017 | (7.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 93 | 73 |
| May | 342 | 168 |
| June | 426 | 405 |
| July | 621 | 698 |
| August | 909 | 928 |
| September | 1,018 | 1,332 |
| October | 1,437 | 1,544 |
| November | 1,662 | 1,942 |
| December | 1,851 | 2,135 |
| January | 2,150 | 2,485 |
| February | 2,435 | 2,925 |
| March | 2,932 | 3,001 |
| April | 3,308 | 3,351 |
| May | 3,416 | 3,375 |
| June | 3,416 | 3,375 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 25 | 202 | 12.4% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 123 | 515 | 23.9% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 75 | 202 | 37.1% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 171 | 515 | 33.2% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 140 | 708 | 19.8% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 708 | 1.3% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 708 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

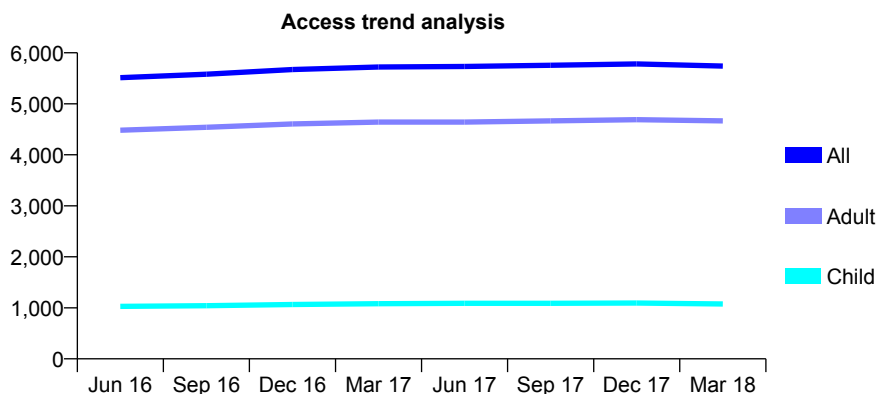
Q49 - Vital Signs At a Glance Contract Report for 858358/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR RG SMITH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 06/04/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,808 |
| Carry forward general activity (UDA) | 55 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £364,637.93 |

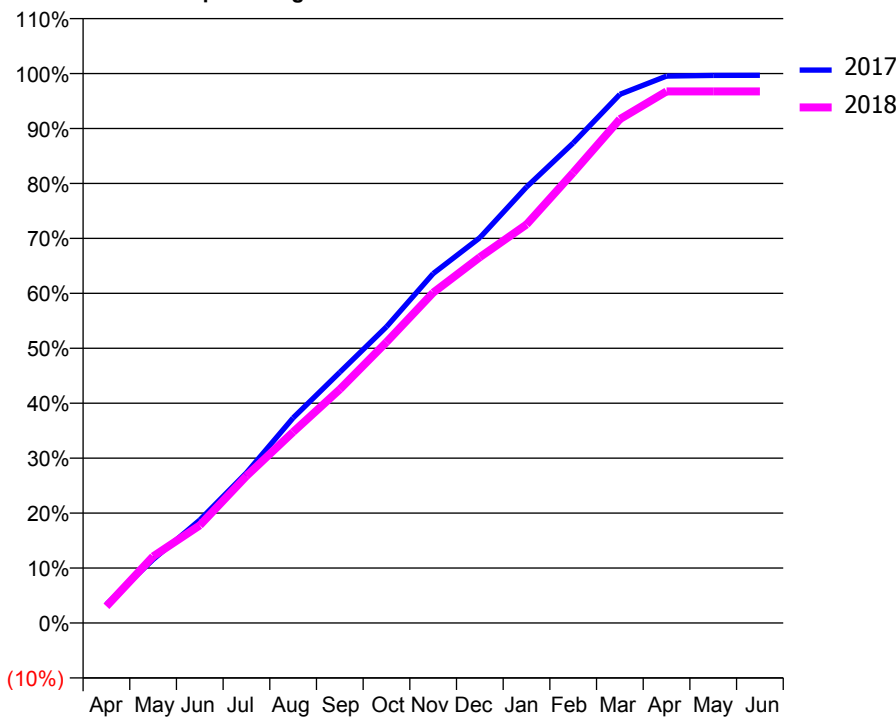
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,721 | |
| Quarter ending June 2017 | 5,731 | → |
| Quarter ending September 2017 | 5,755 | → |
| Quarter ending December 2017 | 5,783 | → |
| Quarter ending March 2018 | 5,740 | → |
| Variance since March 2017 | 0.3% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 569 | 511 |
| May | 1,945 | 2,039 |
| June | 3,150 | 2,987 |
| July | 4,595 | 4,499 |
| August | 6,276 | 5,843 |
| September | 7,668 | 7,150 |
| October | 9,060 | 8,593 |
| November | 10,687 | 10,107 |
| December | 11,784 | 11,189 |
| January | 13,337 | 12,189 |
| February | 14,682 | 13,774 |
| March | 16,169 | 15,411 |
| April | 16,729 | 16,261 |
| May | 16,751 | 16,260 |
| June | 16,753 | 16,261 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 111 | 1,536 | 7.2% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,091 | 6,879 | 15.9% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 924 | 1,536 | 60.2% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,089 | 6,879 | 59.4% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 927 | 7,764 | 11.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 75 | 7,764 | 1.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 26 | 7,764 | 0.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

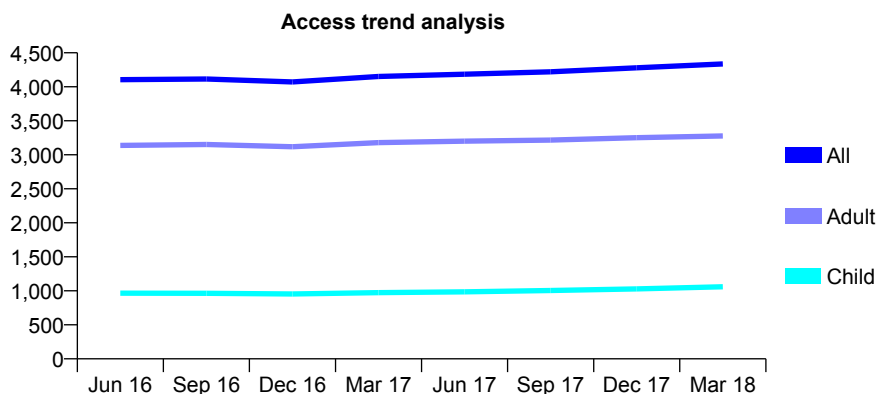
Q49 - Vital Signs At a Glance Contract Report for 866253/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR LB FERGUSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

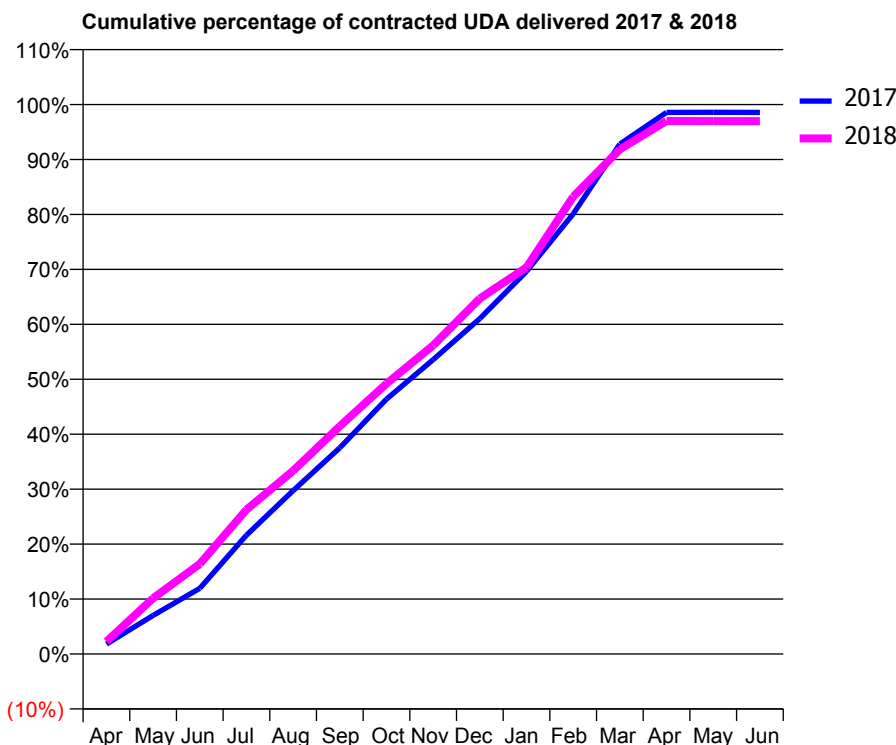
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,475 |
| Carry forward general activity (UDA) | 150 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £227,258.93 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,152 | |
| Quarter ending June 2017 | 4,185 | → |
| Quarter ending September 2017 | 4,221 | → |
| Quarter ending December 2017 | 4,280 | → |
| Quarter ending March 2018 | 4,337 | → |
| Variance since March 2017 | 4.5% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 189 | 237 |
| May | 735 | 1,064 |
| June | 1,251 | 1,717 |
| July | 2,267 | 2,752 |
| August | 3,115 | 3,494 |
| September | 3,932 | 4,343 |
| October | 4,860 | 5,153 |
| November | 5,612 | 5,884 |
| December | 6,394 | 6,778 |
| January | 7,295 | 7,369 |
| February | 8,391 | 8,718 |
| March | 9,721 | 9,620 |
| April | 10,325 | 10,161 |
| May | 10,326 | 10,159 |
| June | 10,325 | 10,159 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 85 | 1,398 | 6.1% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 544 | 4,621 | 11.8% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 776 | 1,398 | 55.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,774 | 4,621 | 60.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 376 | 5,028 | 7.5% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 58 | 5,028 | 1.2% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 37 | 5,028 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

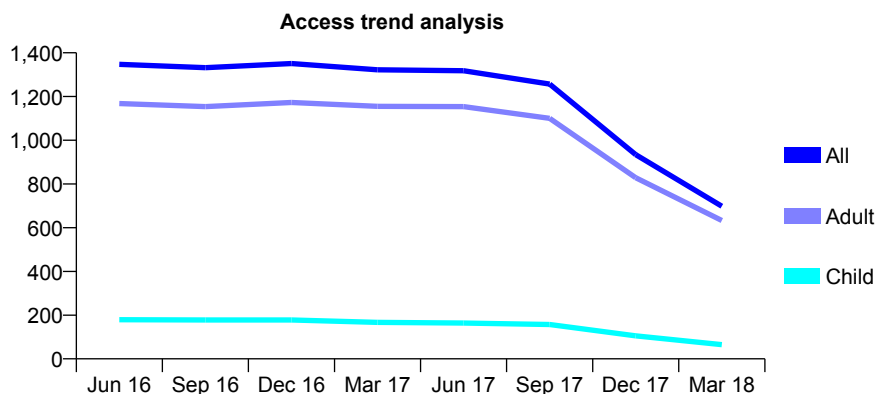
Q49 - Vital Signs At a Glance Contract Report for 906166/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR JP CRAWFORD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 22/09/2017 |

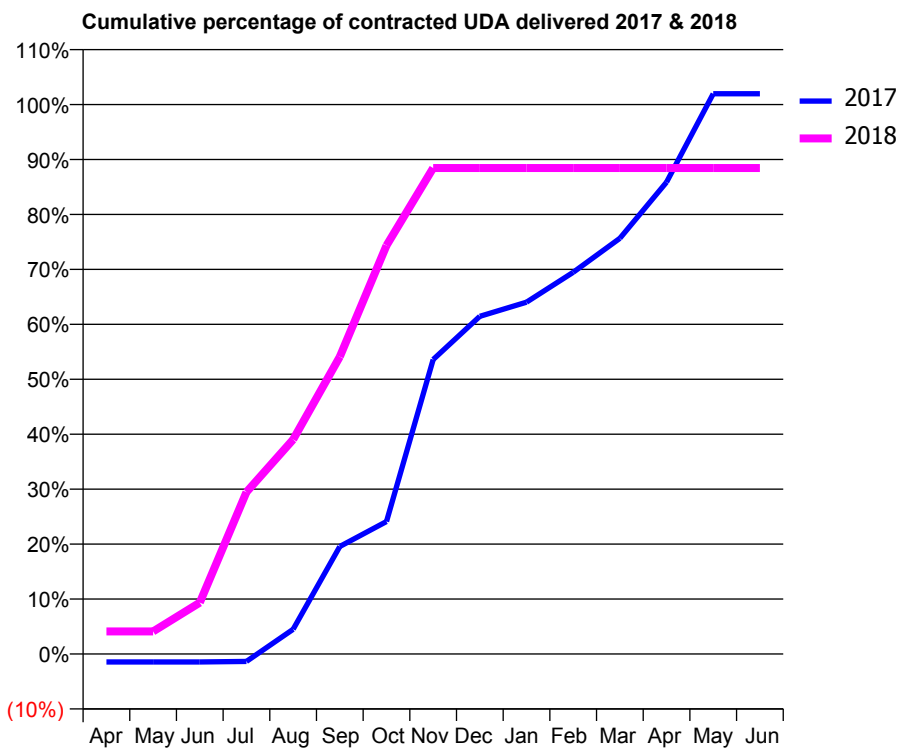
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,433 |
| Carry forward general activity (UDA) | -59 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £34,106.58 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 1,322 | |
| Quarter ending June 2017 | 1,318 | → |
| Quarter ending September 2017 | 1,257 | ↓ |
| Quarter ending December 2017 | 934 | ↓ |
| Quarter ending March 2018 | 698 | ↓ |
| Variance since March 2017 | (47.2%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -44 | 59 |
| May | -44 | 59 |
| June | -44 | 134 |
| July | -41 | 422 |
| August | 135 | 559 |
| September | 587 | 775 |
| October | 723 | 1,065 |
| November | 1,608 | 1,267 |
| December | 1,844 | 1,267 |
| January | 1,921 | 1,267 |
| February | 2,084 | 1,267 |
| March | 2,270 | 1,267 |
| April | 2,576 | 1,267 |
| May | 3,059 | 1,267 |
| June | 3,059 | 1,267 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 4 | 142 | 2.8% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 37 | 1,031 | 3.6% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 77 | 142 | 54.2% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 644 | 1,031 | 62.5% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2 | 733 | 0.3% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 21 | 733 | 2.9% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 9 | 733 | 1.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

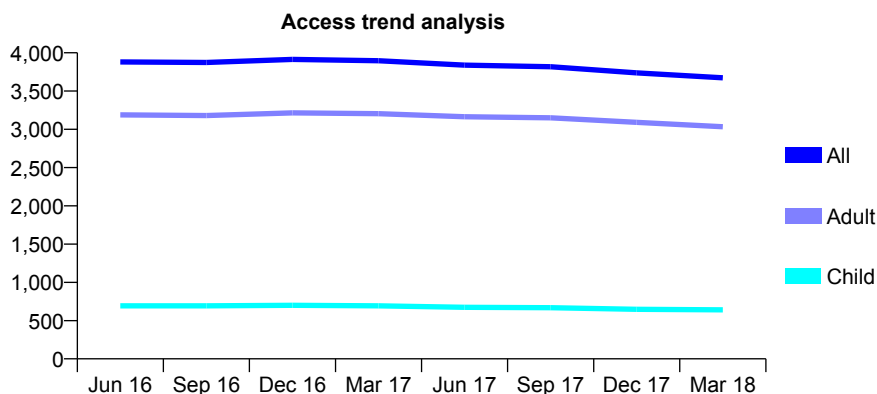
Q49 - Vital Signs At a Glance Contract Report for 907979/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR GA CONLON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

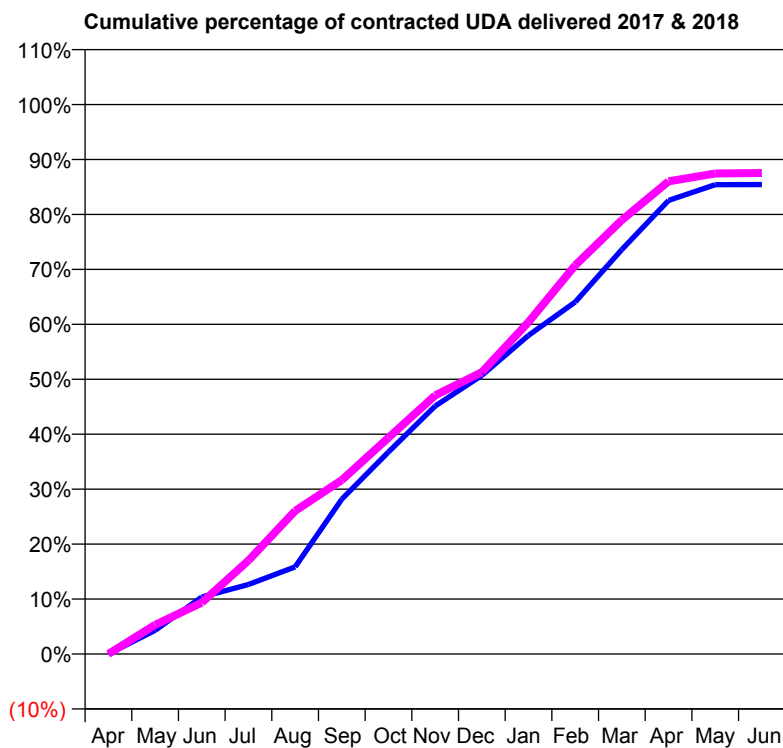
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £259,869.87 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,897 | |
| Quarter ending June 2017 | 3,838 | ↓ |
| Quarter ending September 2017 | 3,818 | → |
| Quarter ending December 2017 | 3,738 | ↓ |
| Quarter ending March 2018 | 3,674 | ↓ |
| Variance since March 2017 | (5.7%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1 | 0 |
| May | 558 | 636 |
| June | 1,342 | 1,122 |
| July | 1,636 | 2,043 |
| August | 2,051 | 3,125 |
| September | 3,645 | 3,800 |
| October | 4,756 | 4,725 |
| November | 5,835 | 5,647 |
| December | 6,555 | 6,156 |
| January | 7,496 | 7,249 |
| February | 8,283 | 8,488 |
| March | 9,518 | 9,476 |
| April | 10,672 | 10,323 |
| May | 11,042 | 10,494 |
| June | 11,045 | 10,506 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 54 | 910 | 5.9% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 644 | 4,305 | 15.0% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 495 | 910 | 54.4% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,277 | 4,305 | 52.9% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 43 | 4,977 | 0.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 18 | 4,977 | 0.4% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 131 | 4,977 | 2.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | 90.0% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

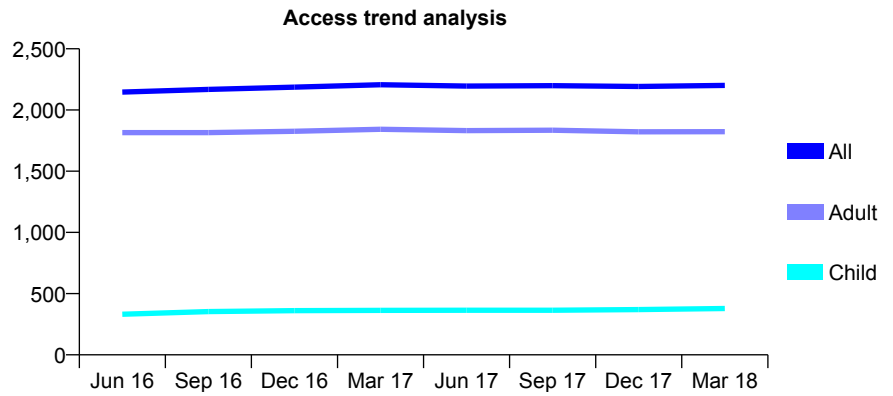
Q49 - Vital Signs At a Glance Contract Report for 912948/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR MF LEE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,547 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £172,731.03 |

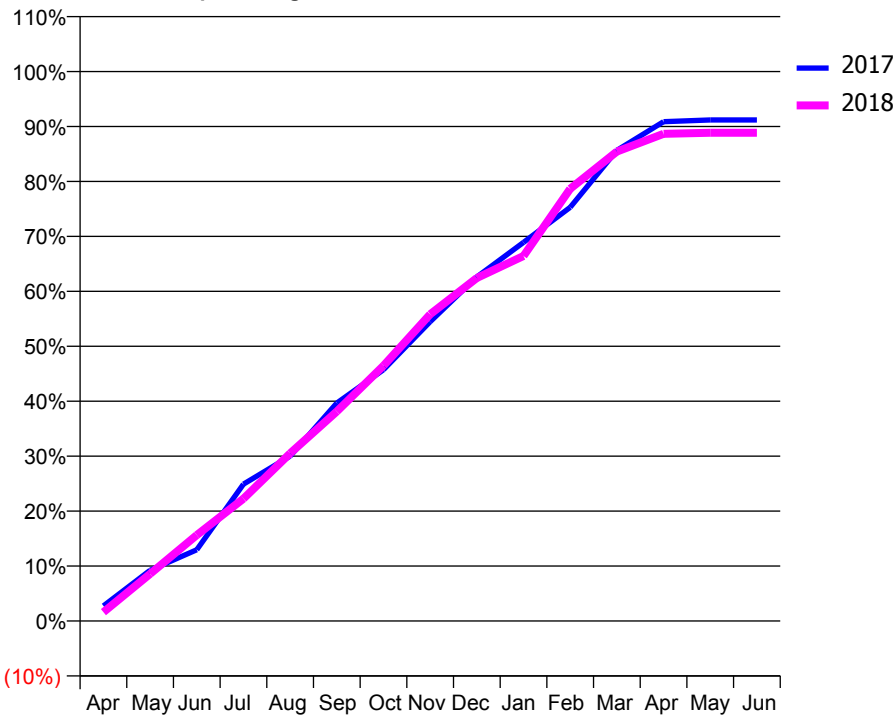
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,206 | |
| Quarter ending June 2017 | 2,196 | → |
| Quarter ending September 2017 | 2,199 | → |
| Quarter ending December 2017 | 2,192 | → |
| Quarter ending March 2018 | 2,201 | → |
| Variance since March 2017 | (0.2%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 180 | 106 |
| May | 605 | 561 |
| June | 848 | 1,024 |
| July | 1,632 | 1,458 |
| August | 1,964 | 1,998 |
| September | 2,597 | 2,496 |
| October | 2,993 | 3,042 |
| November | 3,566 | 3,655 |
| December | 4,100 | 4,087 |
| January | 4,511 | 4,350 |
| February | 4,929 | 5,150 |
| March | 5,608 | 5,593 |
| April | 5,949 | 5,804 |
| May | 5,969 | 5,817 |
| June | 5,969 | 5,817 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 33 | 420 | 7.9% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 188 | 1,988 | 9.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 209 | 420 | 49.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 898 | 1,988 | 45.2% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 224 | 2,397 | 9.3% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,397 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 9 | 2,397 | 0.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

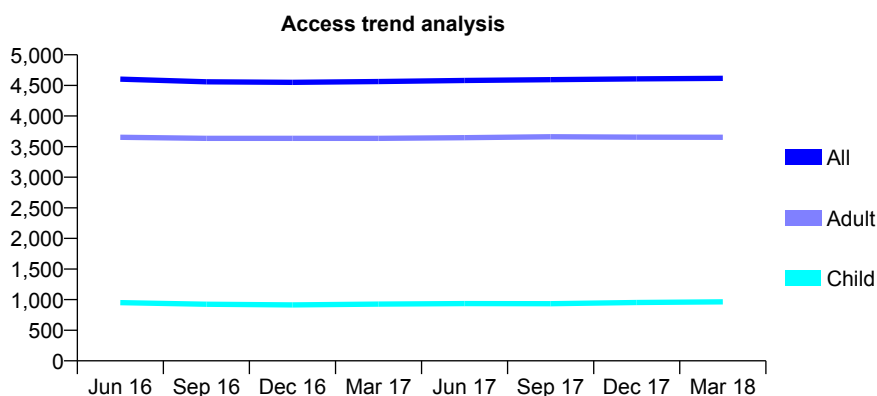
Q49 - Vital Signs At a Glance Contract Report for 914223/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR S TAYLOR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,600 |
| Carry forward general activity (UDA) | 163 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £374,782.44 |

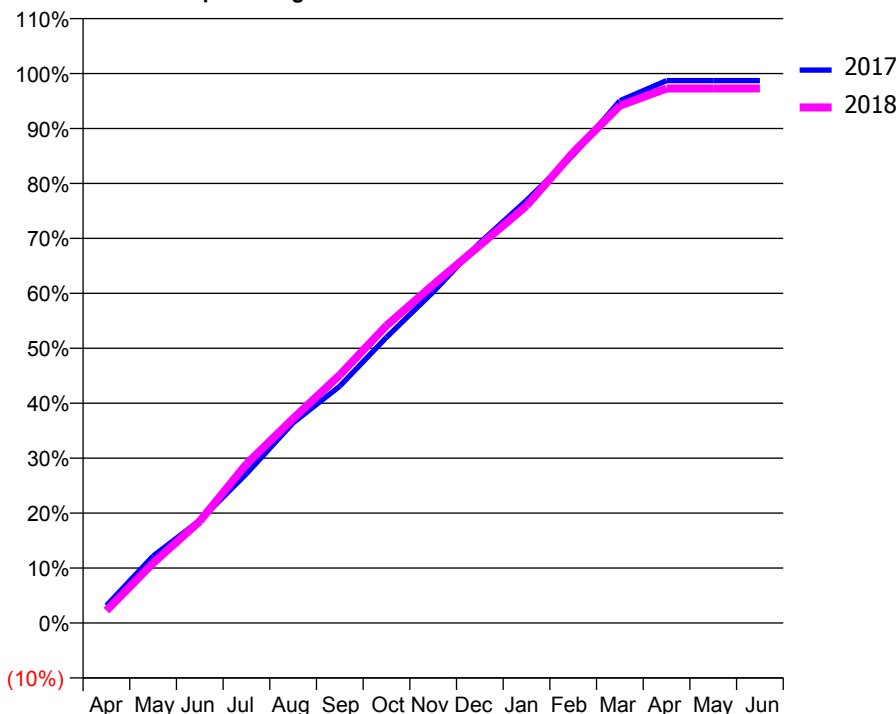
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,563 | |
| Quarter ending June 2017 | 4,580 | → |
| Quarter ending September 2017 | 4,594 | → |
| Quarter ending December 2017 | 4,607 | → |
| Quarter ending March 2018 | 4,615 | → |
| Variance since March 2017 | 1.1% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 400 | 285 |
| May | 1,537 | 1,374 |
| June | 2,354 | 2,334 |
| July | 3,424 | 3,646 |
| August | 4,592 | 4,689 |
| September | 5,431 | 5,688 |
| October | 6,552 | 6,820 |
| November | 7,589 | 7,754 |
| December | 8,718 | 8,661 |
| January | 9,690 | 9,567 |
| February | 10,732 | 10,793 |
| March | 11,976 | 11,863 |
| April | 12,437 | 12,257 |
| May | 12,437 | 12,257 |
| June | 12,437 | 12,257 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 82 | 1,426 | 5.8% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 672 | 5,401 | 12.4% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 927 | 1,426 | 65.0% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,379 | 5,401 | 62.6% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 291 | 6,816 | 4.3% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 80 | 6,816 | 1.2% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 119 | 6,816 | 1.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

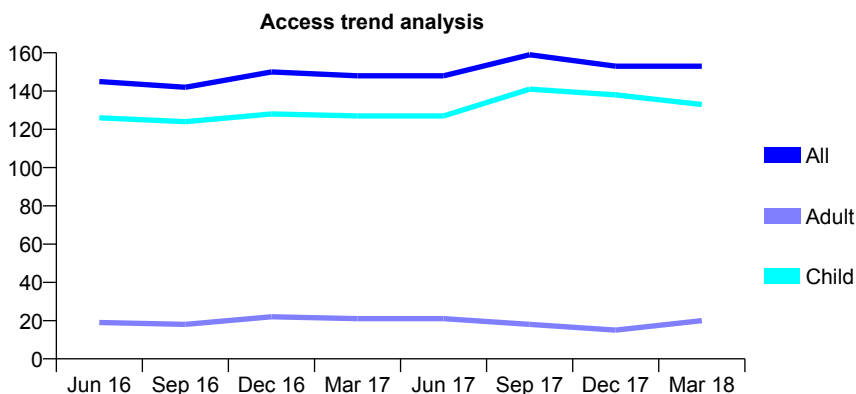
Q49 - Vital Signs At a Glance Contract Report for 914797/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR RJ PARKER |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 300 |
| Carry forward general activity (UDA) | -1 |
| 17/18 Contracted orthodontic activity (UOA) | 810 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £59,882.66 |

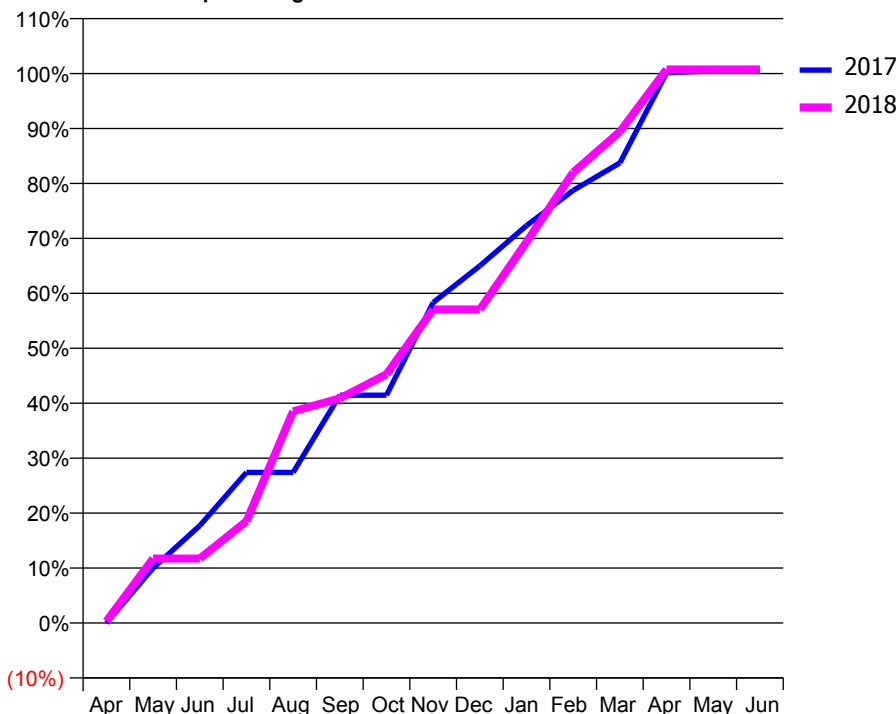
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 148 | |
| Quarter ending June 2017 | 148 | → |
| Quarter ending September 2017 | 159 | ↑ |
| Quarter ending December 2017 | 153 | ↓ |
| Quarter ending March 2018 | 153 | → |
| Variance since March 2017 | 3.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 1 |
| May | 30 | 35 |
| June | 53 | 35 |
| July | 82 | 56 |
| August | 82 | 116 |
| September | 124 | 123 |
| October | 124 | 136 |
| November | 175 | 171 |
| December | 195 | 171 |
| January | 217 | 208 |
| February | 236 | 246 |
| March | 251 | 268 |
| April | 300 | 302 |
| May | 301 | 302 |
| June | 301 | 302 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 39 | 367 | 10.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 1 | 0.0% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 139 | 367 | 37.9% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 1 | 0.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 11 | 192 | 5.7% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 192 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 192 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

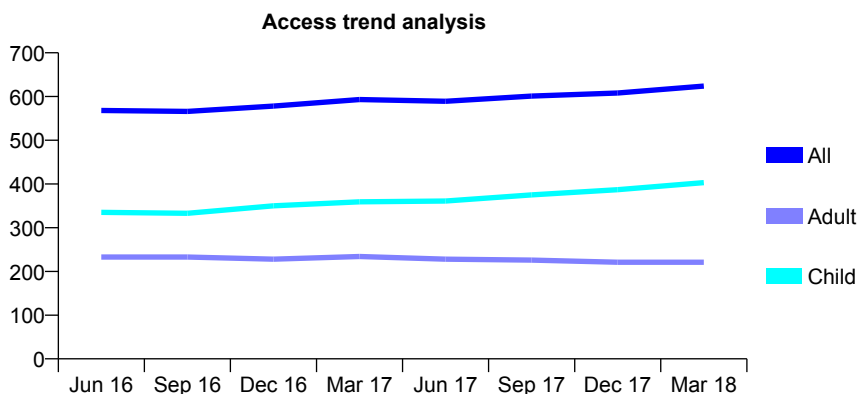
Q49 - Vital Signs At a Glance Contract Report for 916870/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR WD DOBLE |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/10/2013 |
| Contract end date | |

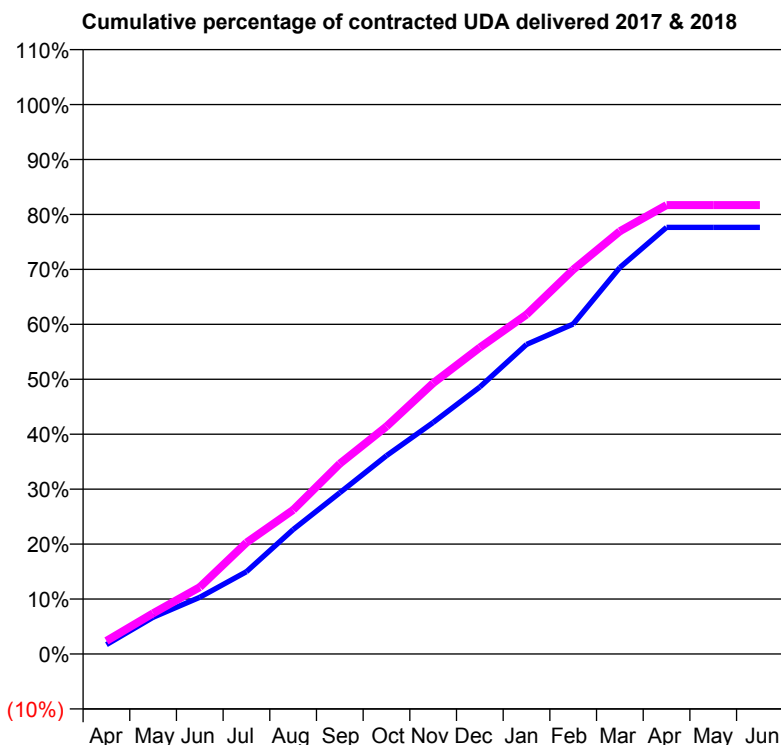
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,921 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £47,557.69 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 593 | |
| Quarter ending June 2017 | 589 | → |
| Quarter ending September 2017 | 601 | ↑ |
| Quarter ending December 2017 | 608 | → |
| Quarter ending March 2018 | 624 | ↑ |
| Variance since March 2017 | 5.2% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 33 | 46 |
| May | 128 | 143 |
| June | 198 | 234 |
| July | 288 | 389 |
| August | 435 | 504 |
| September | 564 | 665 |
| October | 694 | 795 |
| November | 810 | 947 |
| December | 934 | 1,071 |
| January | 1,082 | 1,187 |
| February | 1,154 | 1,344 |
| March | 1,351 | 1,478 |
| April | 1,491 | 1,569 |
| May | 1,491 | 1,569 |
| June | 1,491 | 1,569 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 90 | 780 | 11.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 41 | 279 | 14.7% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 538 | 780 | 69.0% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 199 | 279 | 71.3% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 36 | 1,040 | 3.5% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 1,040 | 0.2% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 1,040 | 0.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

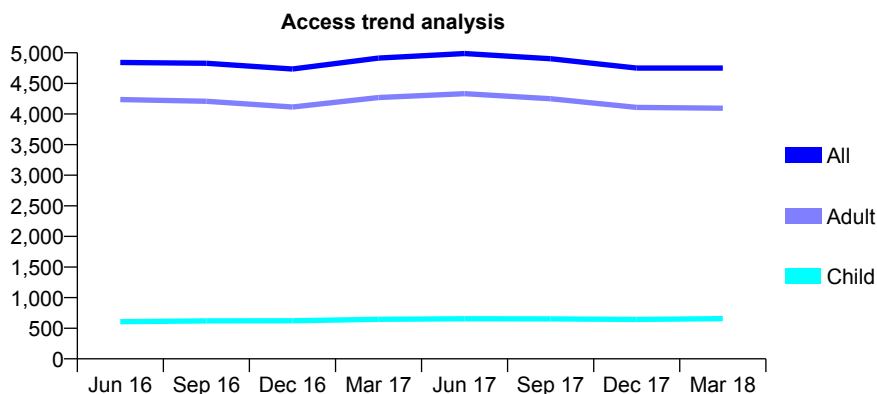
Q49 - Vital Signs At a Glance Contract Report for 917427/0003 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | MR P BRANTINGHAM |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,884 |
| Carry forward general activity (UDA) | -265 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £457,540.99 |

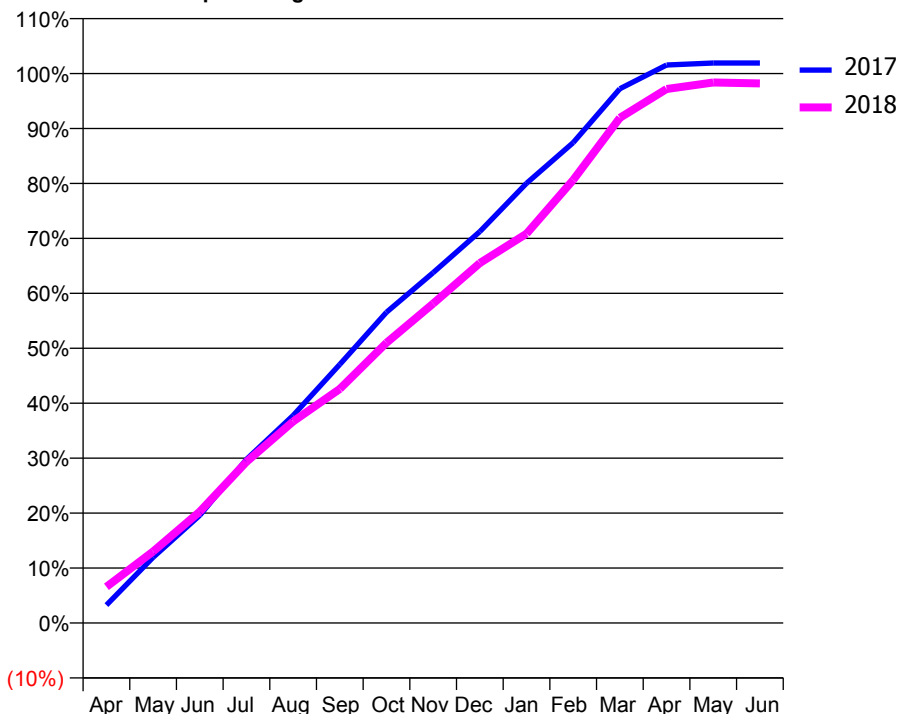
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,914 | |
| Quarter ending June 2017 | 4,987 | → |
| Quarter ending September 2017 | 4,903 | ↓ |
| Quarter ending December 2017 | 4,750 | ↓ |
| Quarter ending March 2018 | 4,750 | → |
| Variance since March 2017 | (3.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 454 | 914 |
| May | 1,659 | 1,806 |
| June | 2,721 | 2,816 |
| July | 4,137 | 4,073 |
| August | 5,243 | 5,091 |
| September | 6,534 | 5,916 |
| October | 7,853 | 7,079 |
| November | 8,852 | 8,071 |
| December | 9,891 | 9,096 |
| January | 11,108 | 9,837 |
| February | 12,136 | 11,193 |
| March | 13,498 | 12,766 |
| April | 14,098 | 13,491 |
| May | 14,148 | 13,658 |
| June | 14,149 | 13,634 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 61 | 833 | 7.3% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 941 | 5,018 | 18.8% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 423 | 833 | 50.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,014 | 5,018 | 40.1% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 550 | 5,806 | 9.5% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 85 | 5,806 | 1.5% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 211 | 5,806 | 3.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

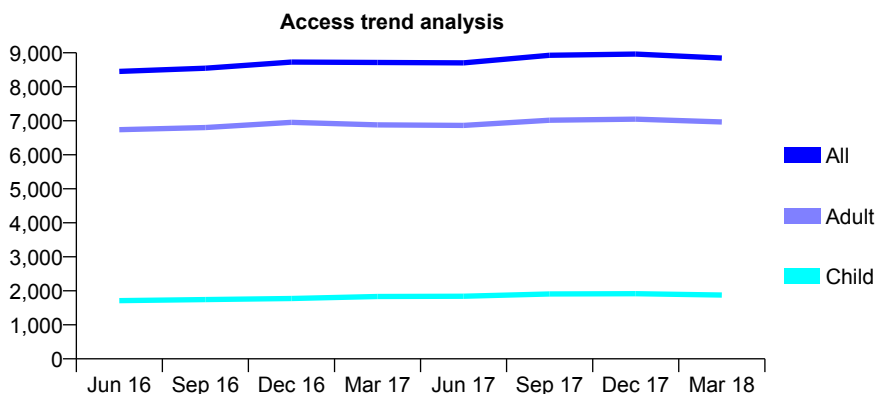
Q49 - Vital Signs At a Glance Contract Report for 917427/0004 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | MR P BRANTINGHAM |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 32,087 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £964,410.55 |

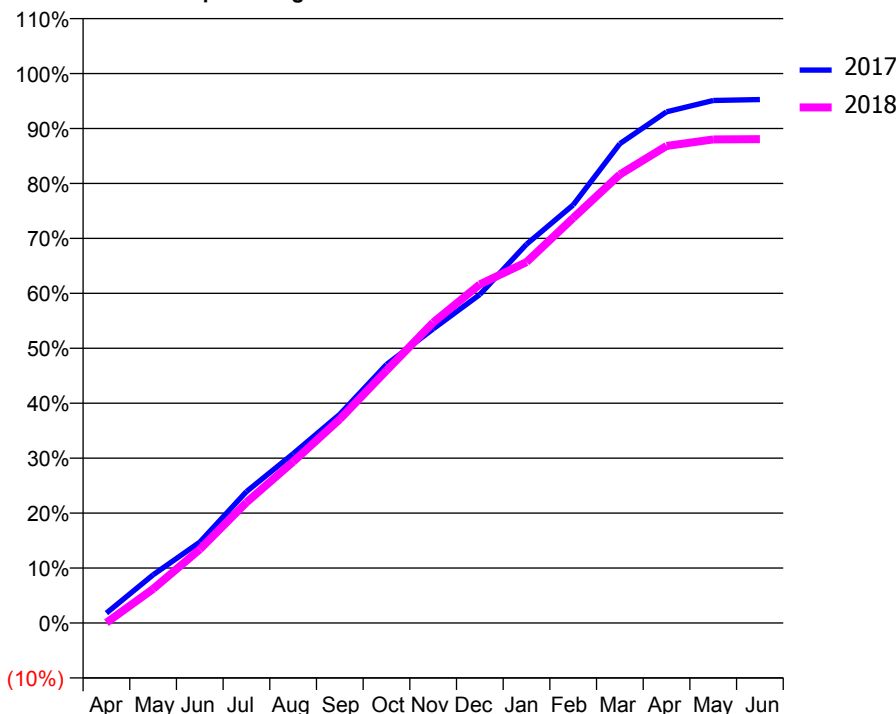
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 8,716 | |
| Quarter ending June 2017 | 8,705 | → |
| Quarter ending September 2017 | 8,927 | ↑ |
| Quarter ending December 2017 | 8,964 | → |
| Quarter ending March 2018 | 8,845 | ↓ |
| Variance since March 2017 | 1.5% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 584 | 19 |
| May | 2,845 | 1,989 |
| June | 4,773 | 4,306 |
| July | 7,759 | 7,041 |
| August | 9,995 | 9,421 |
| September | 12,327 | 11,904 |
| October | 15,258 | 14,741 |
| November | 17,364 | 17,549 |
| December | 19,393 | 19,774 |
| January | 22,359 | 21,076 |
| February | 24,685 | 23,653 |
| March | 28,295 | 26,186 |
| April | 30,179 | 27,856 |
| May | 30,850 | 28,241 |
| June | 30,903 | 28,254 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 316 | 2,602 | 12.1% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,979 | 9,260 | 21.4% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,299 | 2,602 | 49.9% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,849 | 9,260 | 41.6% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,625 | 11,701 | 13.9% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 245 | 11,701 | 2.1% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 289 | 11,701 | 2.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

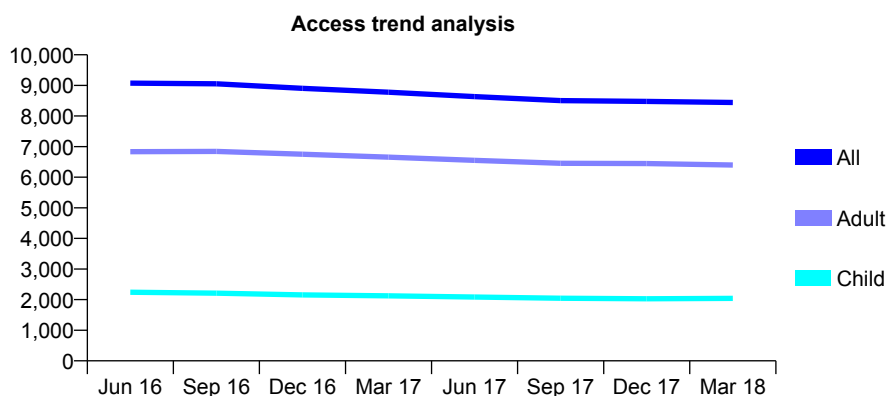
Q49 - Vital Signs At a Glance Contract Report for 920045/0002 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MRS PA DODD |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 23,731 |
| Carry forward general activity (UDA) | 494 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £616,713.33 |

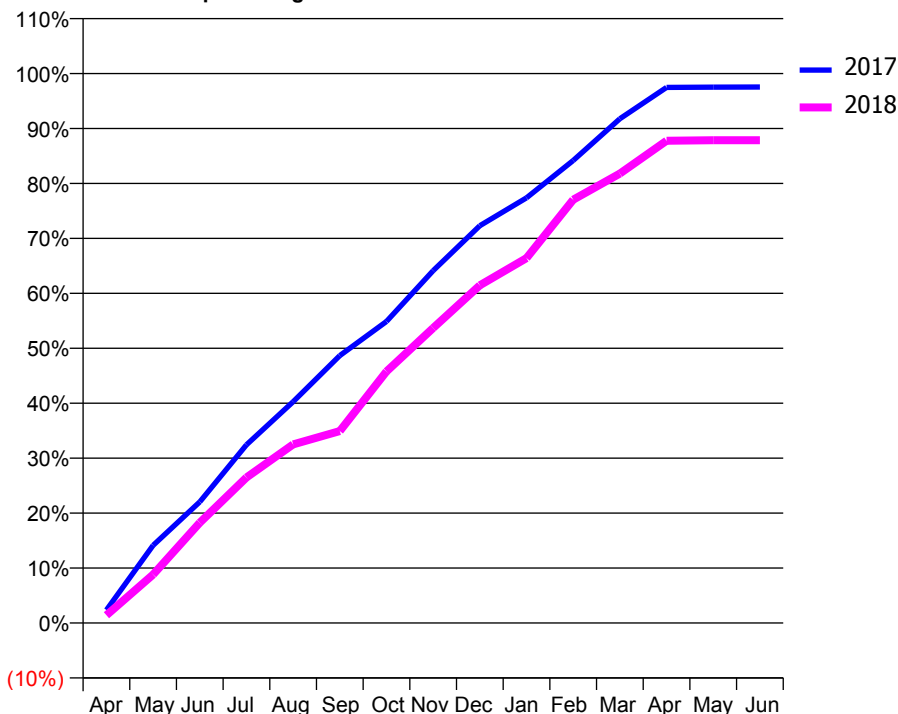
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 8,779 | |
| Quarter ending June 2017 | 8,636 | ↓ |
| Quarter ending September 2017 | 8,502 | ↓ |
| Quarter ending December 2017 | 8,476 | → |
| Quarter ending March 2018 | 8,441 | → |
| Variance since March 2017 | (3.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 554 | 337 |
| May | 3,304 | 2,096 |
| June | 5,152 | 4,335 |
| July | 7,584 | 6,283 |
| August | 9,418 | 7,714 |
| September | 11,377 | 8,288 |
| October | 12,831 | 10,862 |
| November | 14,996 | 12,739 |
| December | 16,906 | 14,582 |
| January | 18,092 | 15,756 |
| February | 19,678 | 18,284 |
| March | 21,454 | 19,410 |
| April | 22,786 | 20,827 |
| May | 22,801 | 20,848 |
| June | 22,806 | 20,848 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 200 | 3,336 | 6.0% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 976 | 9,502 | 10.3% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,361 | 3,336 | 70.8% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,340 | 9,502 | 66.7% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 390 | 11,417 | 3.4% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 99 | 11,417 | 0.9% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 130 | 11,417 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 11 | 81.8% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 11 | 72.7% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

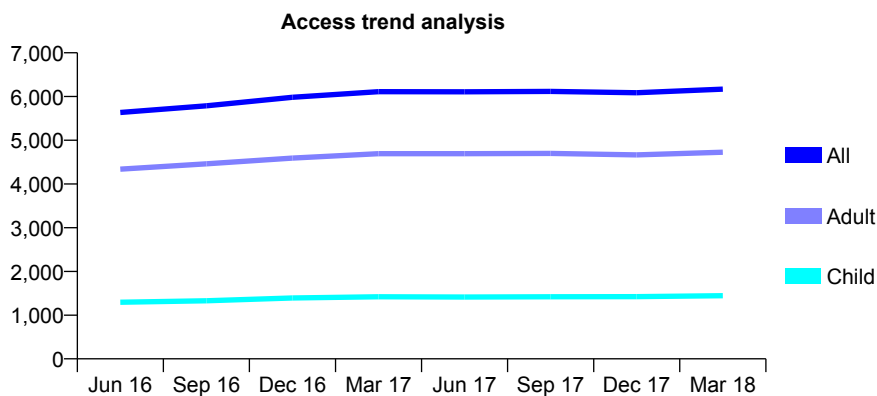
Q49 - Vital Signs At a Glance Contract Report for 925705/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR SA EABORN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,440 |
| Carry forward general activity (UDA) | -309 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £440,231.74 |

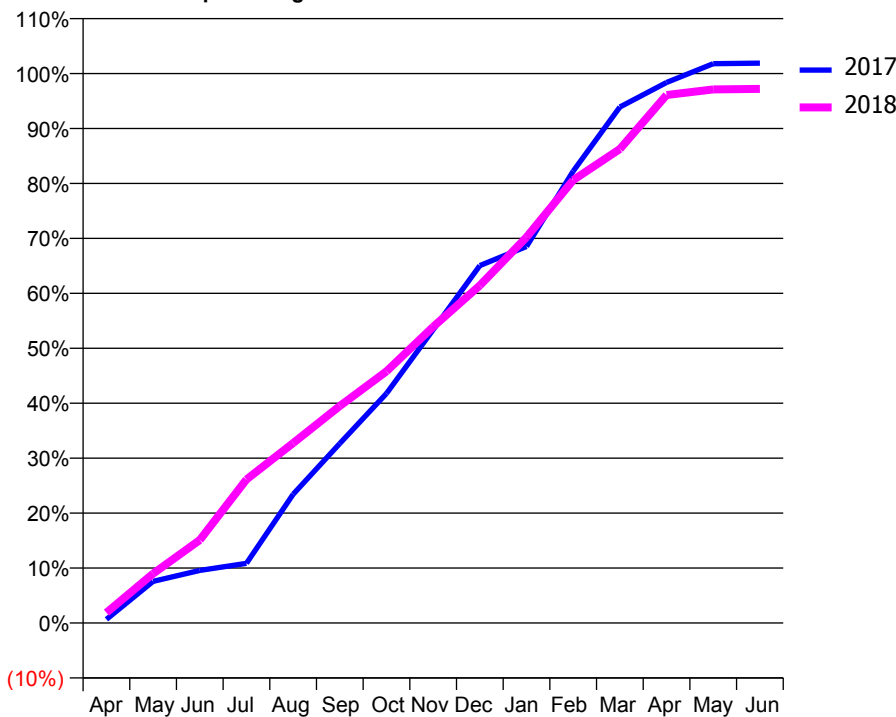
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,112 | |
| Quarter ending June 2017 | 6,107 | → |
| Quarter ending September 2017 | 6,117 | → |
| Quarter ending December 2017 | 6,087 | → |
| Quarter ending March 2018 | 6,170 | → |
| Variance since March 2017 | 0.9% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 111 | 309 |
| May | 1,247 | 1,479 |
| June | 1,576 | 2,484 |
| July | 1,784 | 4,296 |
| August | 3,852 | 5,382 |
| September | 5,372 | 6,492 |
| October | 6,870 | 7,532 |
| November | 8,774 | 8,861 |
| December | 10,694 | 10,100 |
| January | 11,265 | 11,544 |
| February | 13,520 | 13,250 |
| March | 15,438 | 14,182 |
| April | 16,171 | 15,798 |
| May | 16,736 | 15,964 |
| June | 16,749 | 15,982 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 129 | 1,689 | 7.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 704 | 5,094 | 13.8% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 797 | 1,689 | 47.2% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,318 | 5,094 | 45.5% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 593 | 7,011 | 8.5% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 110 | 7,011 | 1.6% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 79 | 7,011 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

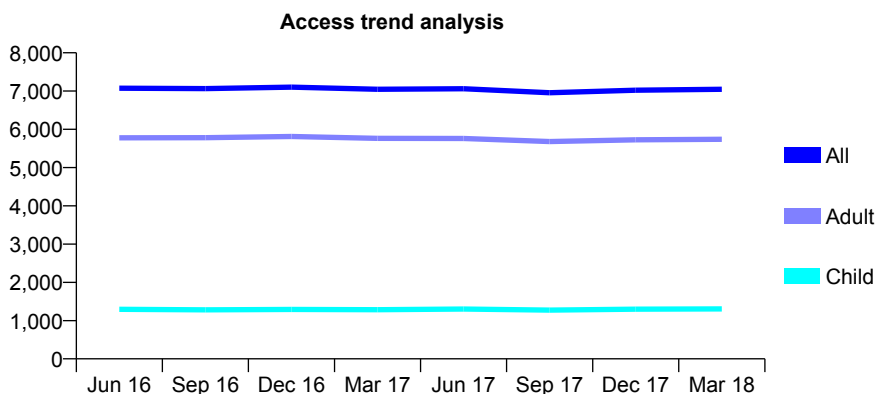
Q49 - Vital Signs At a Glance Contract Report for 933406/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR JI SYKES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 11/08/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,332 |
| Carry forward general activity (UDA) | 136 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £434,385.99 |

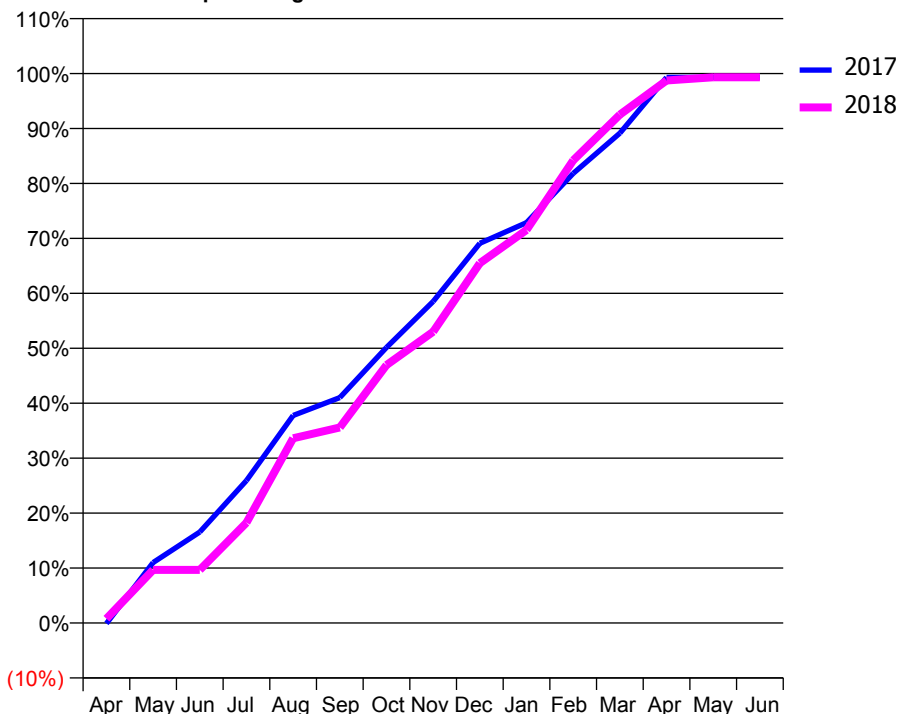
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,048 | |
| Quarter ending June 2017 | 7,061 | → |
| Quarter ending September 2017 | 6,955 | ↓ |
| Quarter ending December 2017 | 7,023 | → |
| Quarter ending March 2018 | 7,048 | → |
| Variance since March 2017 | 0.0% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -23 | 153 |
| May | 2,130 | 1,871 |
| June | 3,202 | 1,871 |
| July | 5,012 | 3,530 |
| August | 7,302 | 6,500 |
| September | 7,932 | 6,881 |
| October | 9,695 | 9,074 |
| November | 11,313 | 10,250 |
| December | 13,359 | 12,660 |
| January | 14,087 | 13,830 |
| February | 15,819 | 16,276 |
| March | 17,235 | 17,883 |
| April | 19,196 | 19,087 |
| May | 19,196 | 19,198 |
| June | 19,196 | 19,198 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 132 | 2,102 | 6.3% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 904 | 7,330 | 12.3% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,290 | 2,102 | 61.4% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,276 | 7,330 | 44.7% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 764 | 8,963 | 8.5% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 103 | 8,963 | 1.1% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 78 | 8,963 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 14 | 92.9% | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 14 | 85.7% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

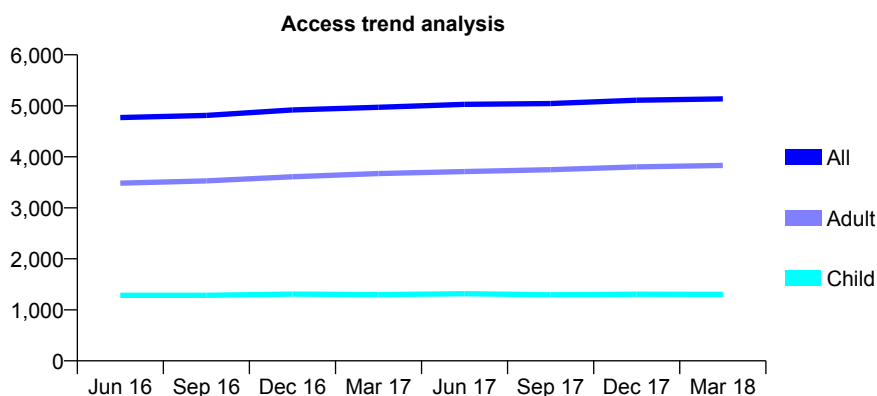
Q49 - Vital Signs At a Glance Contract Report for 934518/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Mrs J D Black and Mr G Cowie |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,241 |
| Carry forward general activity (UDA) | 105 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £436,049.69 |

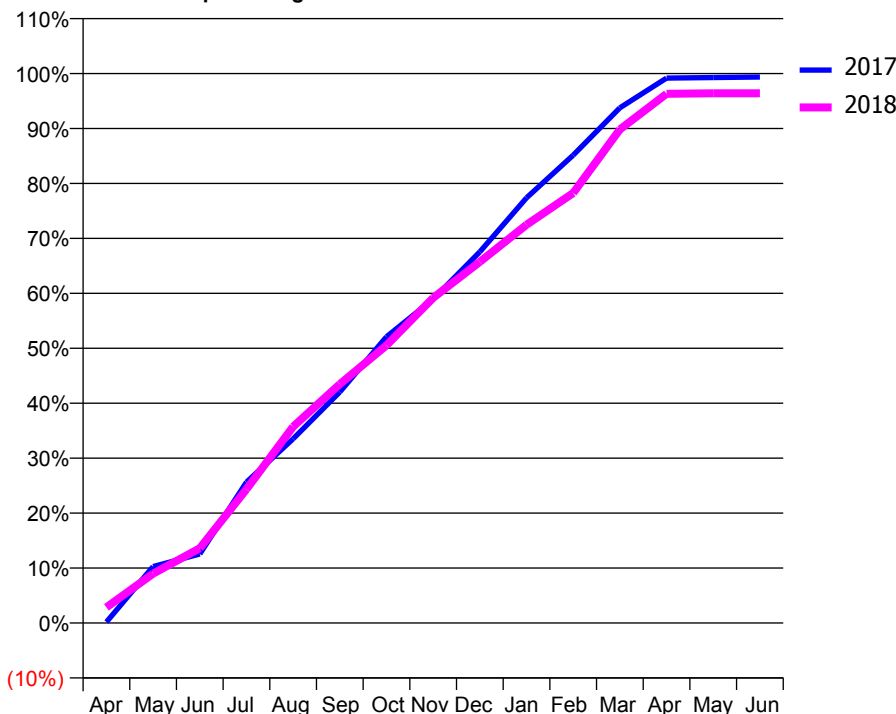
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,970 | |
| Quarter ending June 2017 | 5,029 | → |
| Quarter ending September 2017 | 5,044 | → |
| Quarter ending December 2017 | 5,110 | → |
| Quarter ending March 2018 | 5,136 | → |
| Variance since March 2017 | 3.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 28 | 464 |
| May | 1,667 | 1,462 |
| June | 2,035 | 2,210 |
| July | 4,159 | 3,955 |
| August | 5,436 | 5,803 |
| September | 6,818 | 7,060 |
| October | 8,446 | 8,206 |
| November | 9,559 | 9,612 |
| December | 10,955 | 10,674 |
| January | 12,549 | 11,771 |
| February | 13,808 | 12,710 |
| March | 15,203 | 14,589 |
| April | 16,079 | 15,639 |
| May | 16,096 | 15,657 |
| June | 16,111 | 15,657 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 129 | 1,746 | 7.4% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 588 | 4,424 | 13.3% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 917 | 1,746 | 52.5% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,116 | 4,424 | 47.8% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 406 | 6,241 | 6.5% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 69 | 6,241 | 1.1% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 6,241 | 0.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 9 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

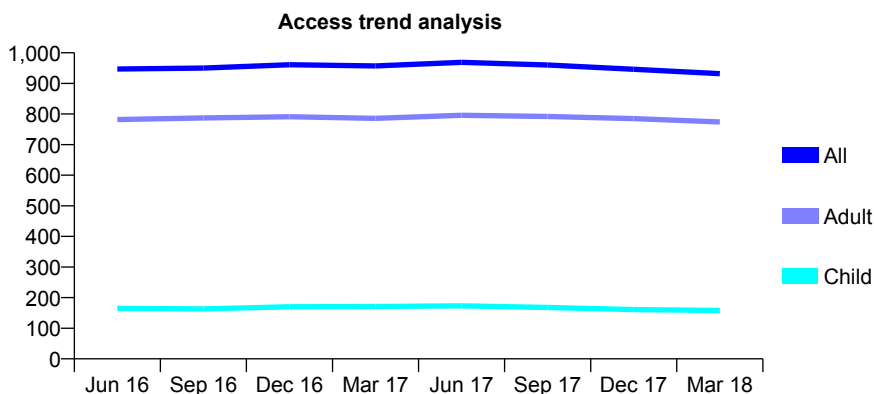
Q49 - Vital Signs At a Glance Contract Report for 937932/0003 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR I STEELE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/01/2014 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,000 |
| Carry forward general activity (UDA) | 109 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £72,590.66 |

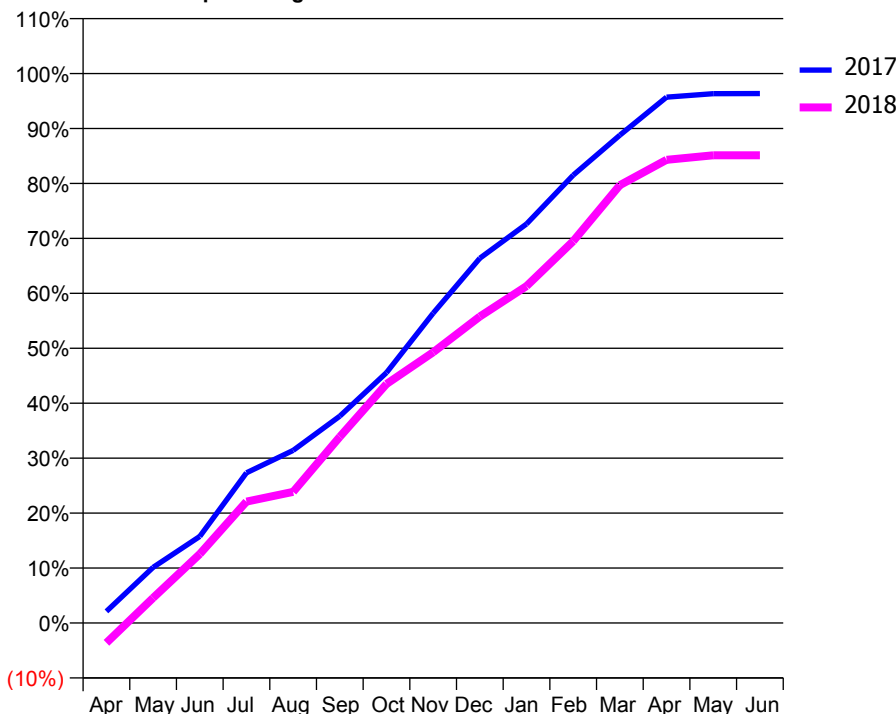
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 957 | |
| Quarter ending June 2017 | 969 | → |
| Quarter ending September 2017 | 960 | → |
| Quarter ending December 2017 | 946 | ↓ |
| Quarter ending March 2018 | 932 | ↓ |
| Variance since March 2017 | (2.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 64 | -109 |
| May | 304 | 137 |
| June | 473 | 377 |
| July | 820 | 663 |
| August | 942 | 716 |
| September | 1,129 | 1,017 |
| October | 1,367 | 1,305 |
| November | 1,692 | 1,478 |
| December | 1,992 | 1,673 |
| January | 2,179 | 1,840 |
| February | 2,445 | 2,085 |
| March | 2,663 | 2,390 |
| April | 2,871 | 2,529 |
| May | 2,890 | 2,554 |
| June | 2,891 | 2,554 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 14 | 255 | 5.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 197 | 1,300 | 15.2% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 186 | 255 | 72.9% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 866 | 1,300 | 66.6% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 17 | 1,510 | 1.1% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 31 | 1,510 | 2.1% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 51 | 1,510 | 3.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

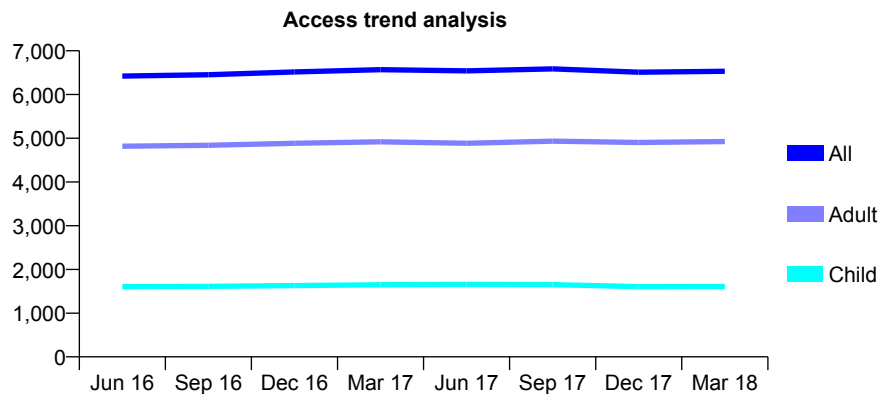
Q49 - Vital Signs At a Glance Contract Report for 941212/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR I DAVIES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2011 |
| Contract end date | |

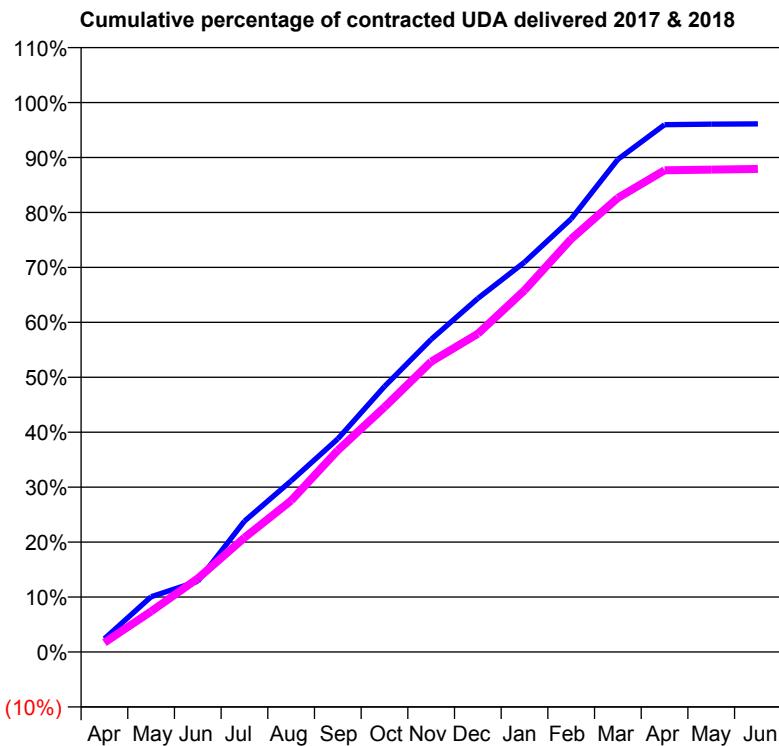
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,674 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £563,747.89 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,567 | |
| Quarter ending June 2017 | 6,542 | → |
| Quarter ending September 2017 | 6,586 | → |
| Quarter ending December 2017 | 6,509 | ↓ |
| Quarter ending March 2018 | 6,533 | → |
| Variance since March 2017 | (0.5%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 525 | 372 |
| May | 2,178 | 1,602 |
| June | 2,788 | 2,902 |
| July | 5,164 | 4,510 |
| August | 6,752 | 5,971 |
| September | 8,407 | 7,957 |
| October | 10,476 | 9,660 |
| November | 12,331 | 11,455 |
| December | 13,946 | 12,554 |
| January | 15,374 | 14,265 |
| February | 17,086 | 16,293 |
| March | 19,431 | 17,912 |
| April | 20,798 | 19,000 |
| May | 20,819 | 19,025 |
| June | 20,833 | 19,054 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 206 | 2,189 | 9.4% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,305 | 6,644 | 19.6% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,129 | 2,189 | 51.6% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,306 | 6,644 | 49.8% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 976 | 7,900 | 12.4% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 166 | 7,900 | 2.1% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 163 | 7,900 | 2.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

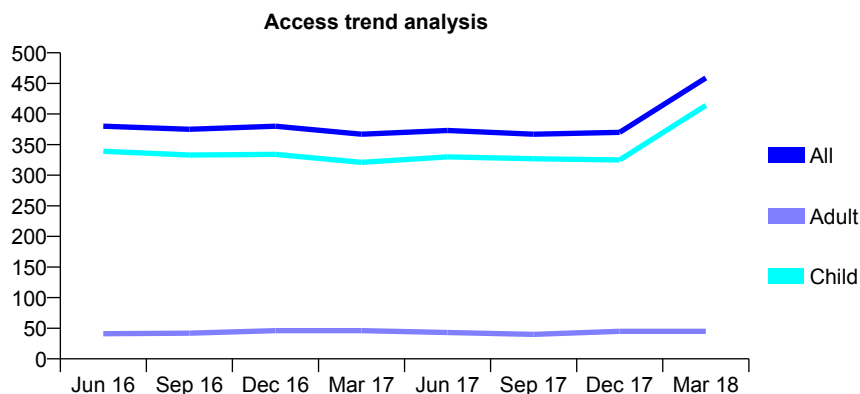
Q49 - Vital Signs At a Glance Contract Report for 943754/0003 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR S ISMAIL |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/07/2012 |
| Contract end date | |

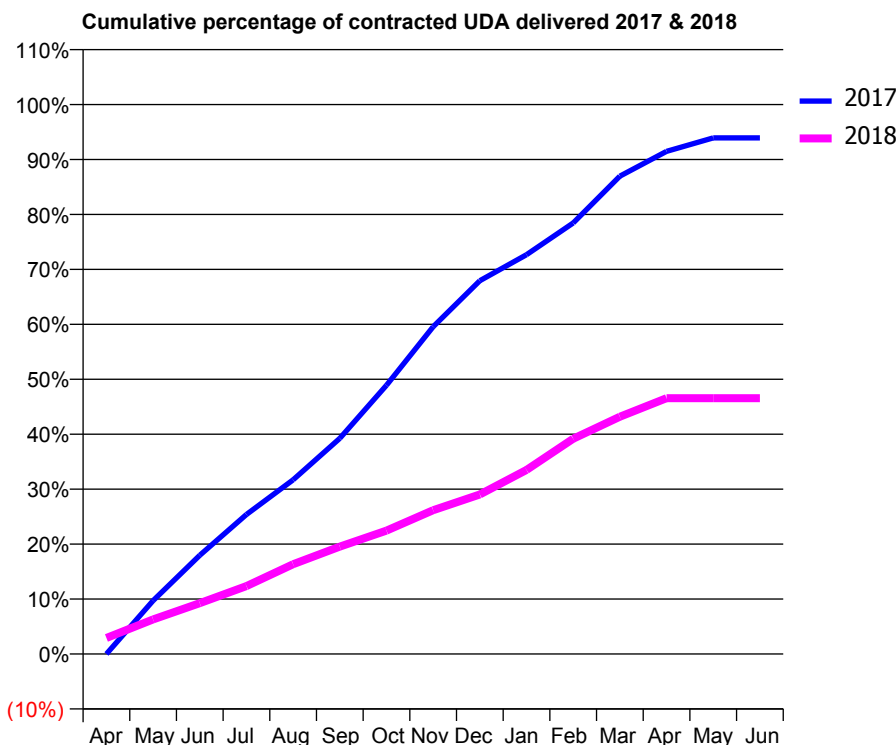
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £50,300.00 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 367 | |
| Quarter ending June 2017 | 373 | → |
| Quarter ending September 2017 | 367 | ↓ |
| Quarter ending December 2017 | 370 | → |
| Quarter ending March 2018 | 459 | ↑ |
| Variance since March 2017 | 25.1% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 58 |
| May | 84 | 126 |
| June | 156 | 185 |
| July | 220 | 247 |
| August | 275 | 327 |
| September | 340 | 391 |
| October | 424 | 449 |
| November | 516 | 523 |
| December | 588 | 581 |
| January | 629 | 670 |
| February | 679 | 783 |
| March | 753 | 864 |
| April | 792 | 931 |
| May | 813 | 931 |
| June | 813 | 931 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 49 | 653 | 7.5% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 1 | 0.0% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 393 | 653 | 60.2% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 1 | 0.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 35 | 663 | 5.3% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 663 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 663 | 0.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 4 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

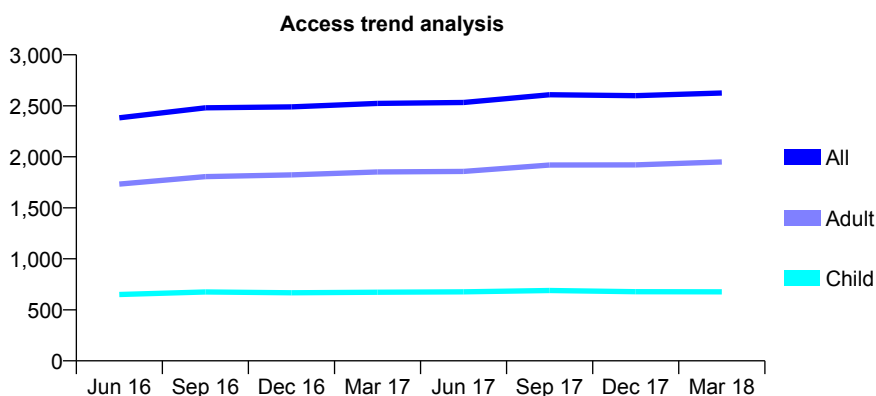
Q49 - Vital Signs At a Glance Contract Report for 960322/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR AJ CHURM |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,962 |
| Carry forward general activity (UDA) | -27 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £173,621.34 |

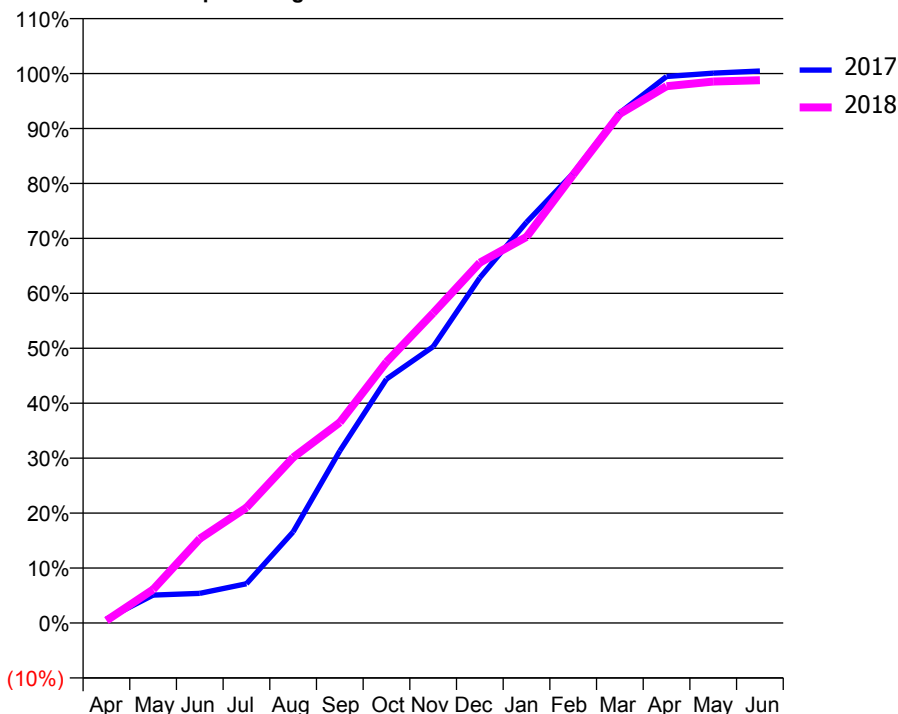
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,523 | |
| Quarter ending June 2017 | 2,533 | → |
| Quarter ending September 2017 | 2,609 | ↑ |
| Quarter ending December 2017 | 2,599 | → |
| Quarter ending March 2018 | 2,626 | → |
| Variance since March 2017 | 4.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 42 | 27 |
| May | 303 | 364 |
| June | 322 | 916 |
| July | 426 | 1,253 |
| August | 989 | 1,796 |
| September | 1,867 | 2,177 |
| October | 2,647 | 2,832 |
| November | 2,999 | 3,362 |
| December | 3,746 | 3,909 |
| January | 4,348 | 4,189 |
| February | 4,880 | 4,863 |
| March | 5,536 | 5,525 |
| April | 5,930 | 5,824 |
| May | 5,966 | 5,875 |
| June | 5,989 | 5,889 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 71 | 915 | 7.8% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 409 | 2,426 | 16.9% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 430 | 915 | 47.0% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,062 | 2,426 | 43.8% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 217 | 2,611 | 8.3% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 43 | 2,611 | 1.6% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 22 | 2,611 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

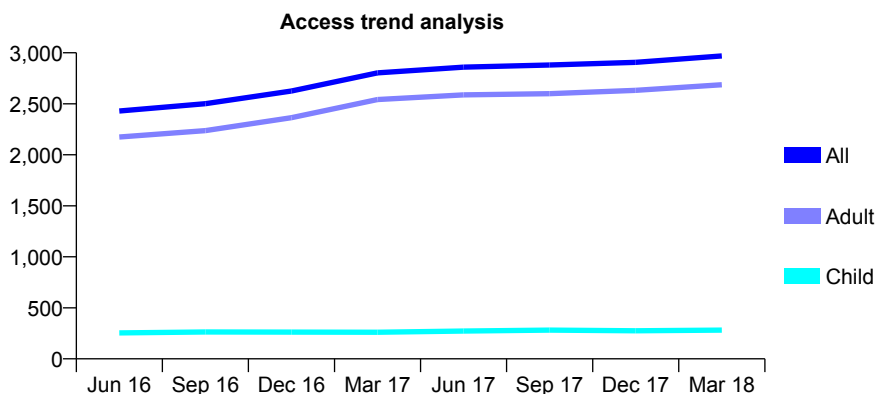
Q49 - Vital Signs At a Glance Contract Report for 962295/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR S SOLAIMAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,211 |
| Carry forward general activity (UDA) | -178 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £256,208.94 |

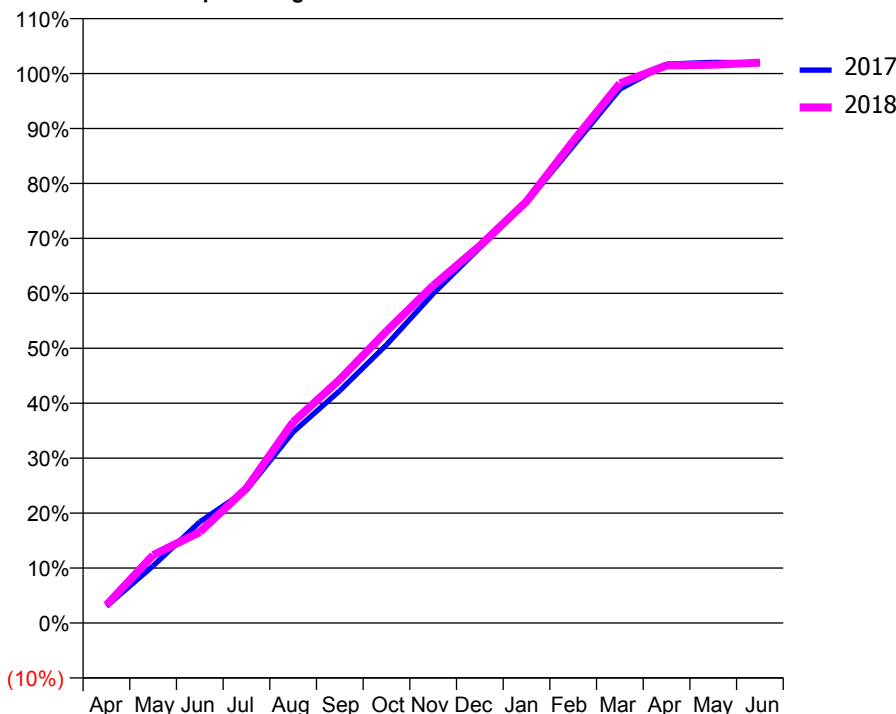
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 2,803 | |
| Quarter ending June 2017 | 2,860 | ↑ |
| Quarter ending September 2017 | 2,881 | → |
| Quarter ending December 2017 | 2,907 | → |
| Quarter ending March 2018 | 2,969 | ↑ |
| Variance since March 2017 | 5.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 283 | 302 |
| May | 957 | 1,139 |
| June | 1,695 | 1,525 |
| July | 2,230 | 2,259 |
| August | 3,203 | 3,371 |
| September | 3,894 | 4,082 |
| October | 4,665 | 4,892 |
| November | 5,519 | 5,657 |
| December | 6,294 | 6,325 |
| January | 7,051 | 7,067 |
| February | 7,997 | 8,079 |
| March | 8,950 | 9,046 |
| April | 9,368 | 9,347 |
| May | 9,398 | 9,357 |
| June | 9,389 | 9,393 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 23 | 304 | 7.6% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 352 | 2,617 | 13.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 126 | 304 | 41.4% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 890 | 2,617 | 34.0% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 326 | 2,908 | 11.2% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 7 | 2,908 | 0.2% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 37 | 2,908 | 1.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

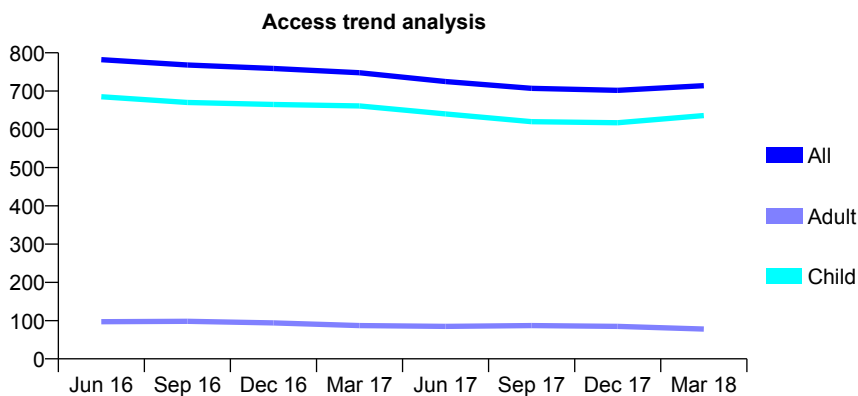
Q49 - Vital Signs At a Glance Contract Report for 962740/0001 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Stricklandgate Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2013 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,278 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £55,776.28 |

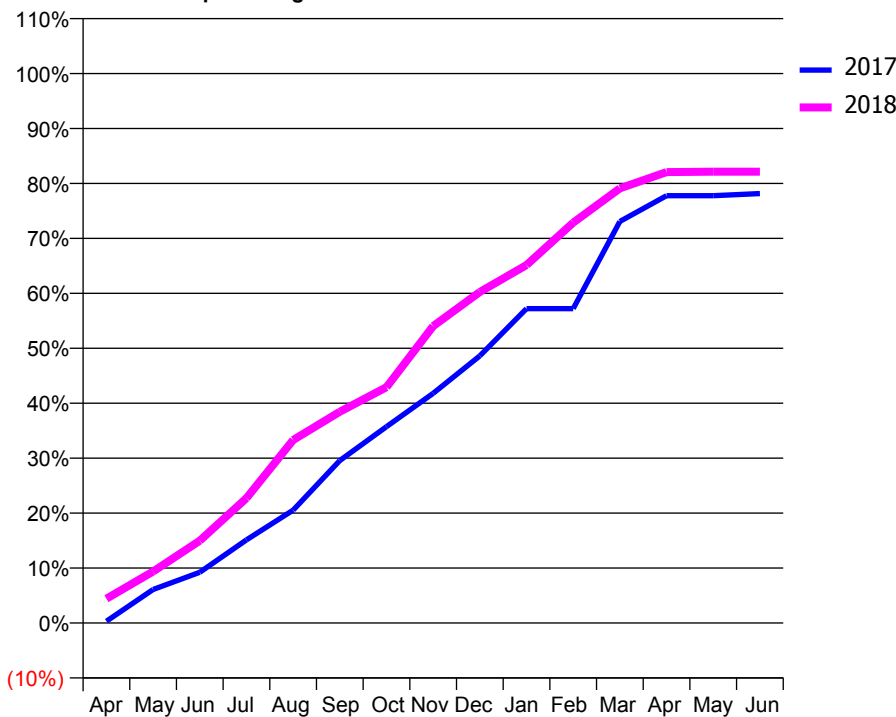
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 748 | |
| Quarter ending June 2017 | 725 | ↓ |
| Quarter ending September 2017 | 707 | ↓ |
| Quarter ending December 2017 | 702 | → |
| Quarter ending March 2018 | 714 | → |
| Variance since March 2017 | (4.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 7 | 101 |
| May | 139 | 214 |
| June | 211 | 341 |
| July | 345 | 518 |
| August | 468 | 759 |
| September | 674 | 876 |
| October | 814 | 978 |
| November | 952 | 1,231 |
| December | 1,107 | 1,373 |
| January | 1,303 | 1,484 |
| February | 1,303 | 1,660 |
| March | 1,665 | 1,802 |
| April | 1,771 | 1,869 |
| May | 1,771 | 1,871 |
| June | 1,780 | 1,871 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 291 | 1,343 | 21.7% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 757 | 1,343 | 56.4% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 36 | 1,330 | 2.7% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,330 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,330 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

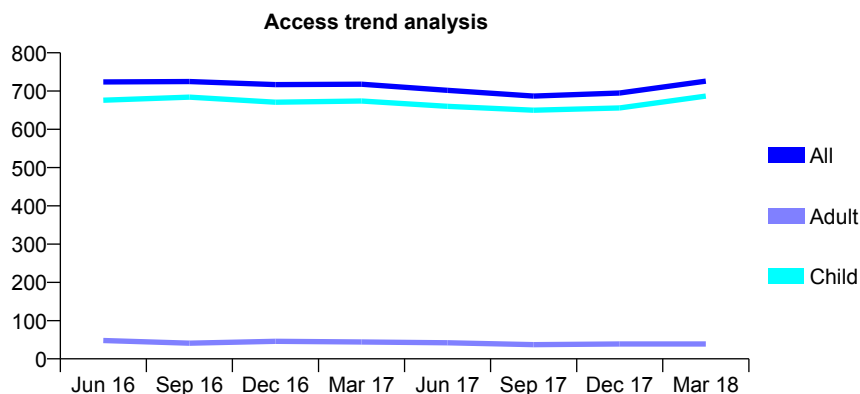
Q49 - Vital Signs At a Glance Contract Report for 967912/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR M CAREW |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2011 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,558 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £33,800.78 |

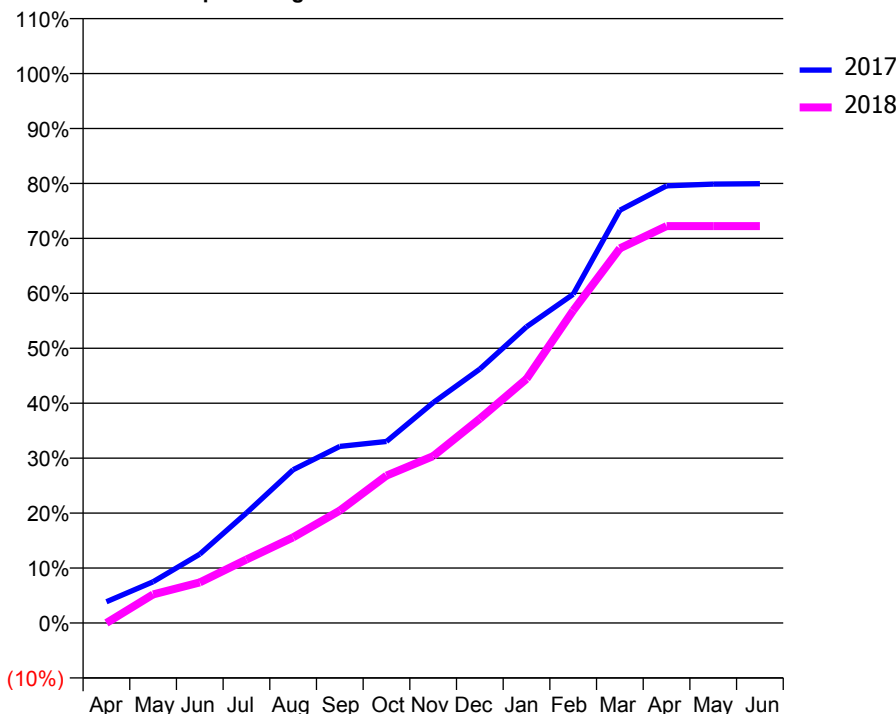
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 718 | |
| Quarter ending June 2017 | 702 | ↓ |
| Quarter ending September 2017 | 687 | ↓ |
| Quarter ending December 2017 | 695 | → |
| Quarter ending March 2018 | 726 | ↑ |
| Variance since March 2017 | 1.1% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 60 | 0 |
| May | 117 | 81 |
| June | 195 | 115 |
| July | 312 | 180 |
| August | 435 | 243 |
| September | 501 | 319 |
| October | 515 | 418 |
| November | 625 | 473 |
| December | 720 | 579 |
| January | 840 | 692 |
| February | 932 | 886 |
| March | 1,170 | 1,062 |
| April | 1,239 | 1,125 |
| May | 1,244 | 1,125 |
| June | 1,245 | 1,125 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 29 | 741 | 3.9% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 334 | 741 | 45.1% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 16 | 725 | 2.2% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 725 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 725 | 0.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

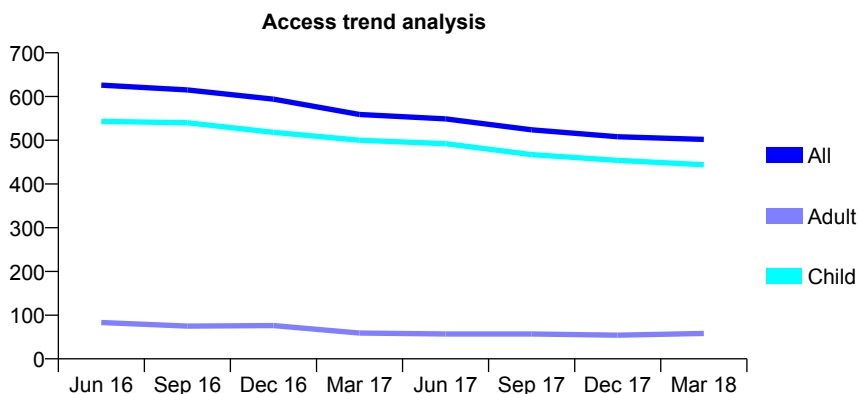
Q49 - Vital Signs At a Glance Contract Report for 998478/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR R HURST |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,961 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £42,536.61 |

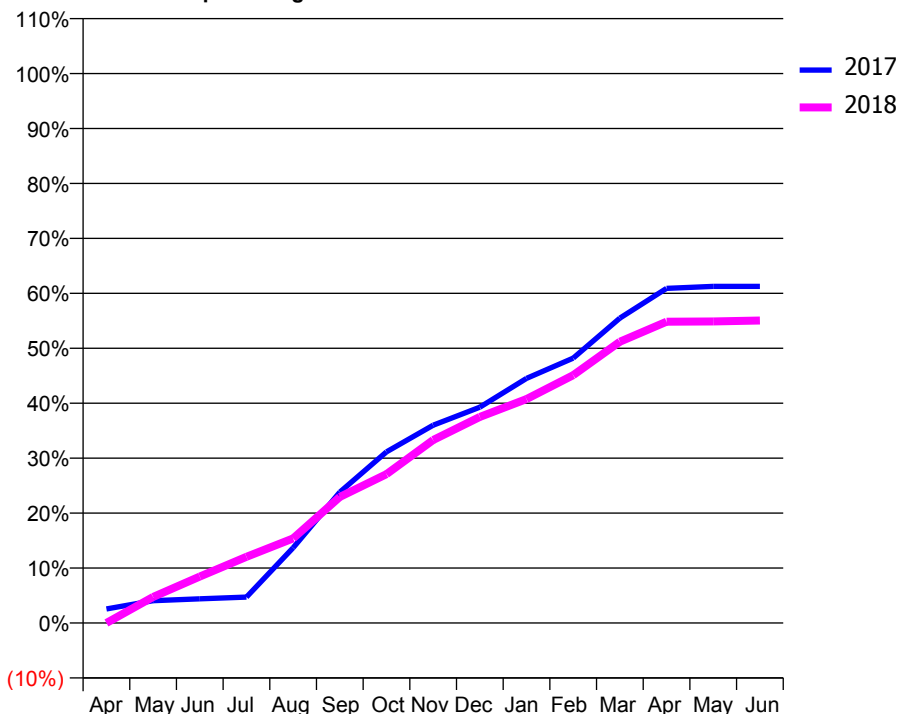
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 559 | |
| Quarter ending June 2017 | 549 | ↓ |
| Quarter ending September 2017 | 524 | ↓ |
| Quarter ending December 2017 | 508 | ↓ |
| Quarter ending March 2018 | 502 | ↓ |
| Variance since March 2017 | (10.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 50 | 0 |
| May | 80 | 93 |
| June | 87 | 166 |
| July | 93 | 236 |
| August | 269 | 302 |
| September | 467 | 450 |
| October | 611 | 531 |
| November | 706 | 653 |
| December | 770 | 736 |
| January | 873 | 799 |
| February | 945 | 884 |
| March | 1,088 | 1,004 |
| April | 1,194 | 1,075 |
| May | 1,201 | 1,076 |
| June | 1,201 | 1,079 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 79 | 841 | 9.4% | 10.6% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 26 | 11.5% | 14.4% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 599 | 841 | 71.2% | 57.6% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 17 | 26 | 65.4% | 52.8% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 47 | 848 | 5.5% | 7.9% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 848 | 0.0% | 1.1% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 848 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.5% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

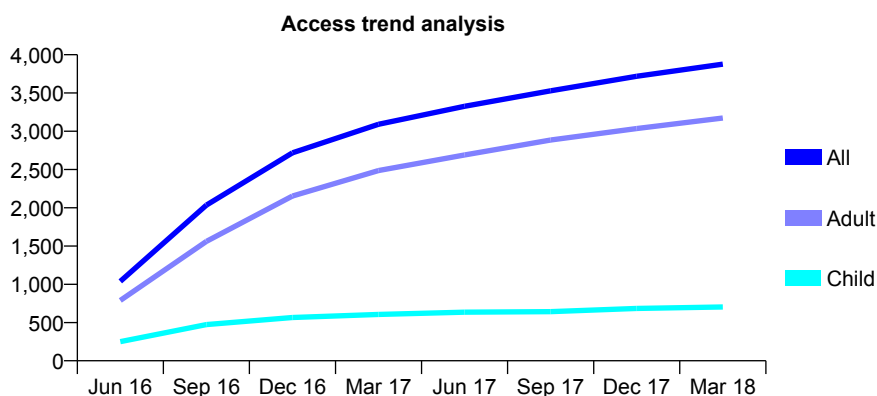
Q50 - Vital Signs At a Glance Contract Report for 100105/0000 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Dental Logic Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2016 |
| Contract end date | |

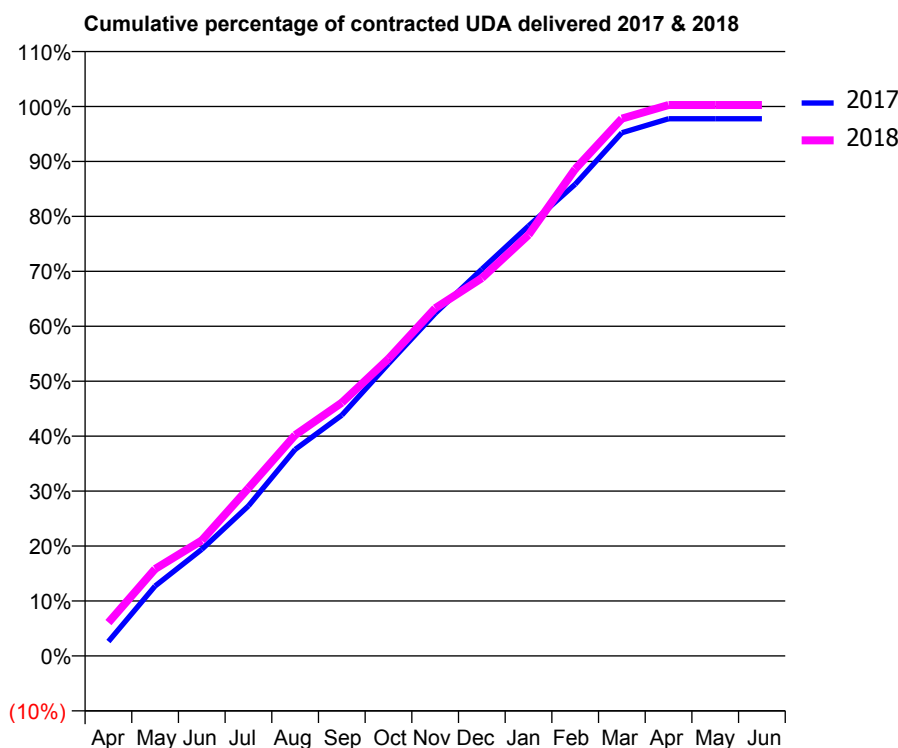
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,624 |
| Carry forward general activity (UDA) | -98 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £208,762.29 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 3,091 | |
| Quarter ending June 2017 | 3,326 | ↑ |
| Quarter ending September 2017 | 3,528 | ↑ |
| Quarter ending December 2017 | 3,719 | ↑ |
| Quarter ending March 2018 | 3,877 | ↑ |
| Variance since March 2017 | 25.4% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 227 | 525 |
| May | 1,098 | 1,365 |
| June | 1,672 | 1,814 |
| July | 2,356 | 2,635 |
| August | 3,240 | 3,467 |
| September | 3,778 | 3,976 |
| October | 4,586 | 4,663 |
| November | 5,376 | 5,457 |
| December | 6,070 | 5,929 |
| January | 6,748 | 6,607 |
| February | 7,403 | 7,643 |
| March | 8,210 | 8,432 |
| April | 8,432 | 8,647 |
| May | 8,432 | 8,647 |
| June | 8,432 | 8,647 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 67 | 1,092 | 6.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 460 | 4,481 | 10.3% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 653 | 1,092 | 59.8% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,528 | 4,481 | 56.4% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 349 | 5,623 | 6.2% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 5,623 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 72 | 5,623 | 1.3% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 5 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

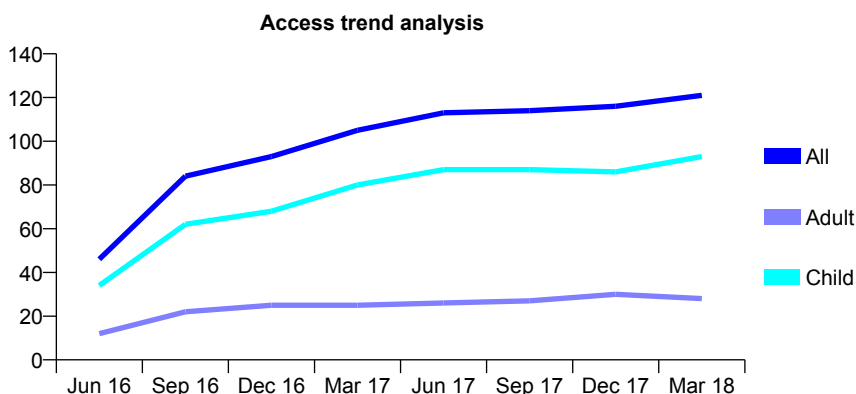
Q50 - Vital Signs At a Glance Contract Report for 100111/0000 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | Bodental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2016 |
| Contract end date | |

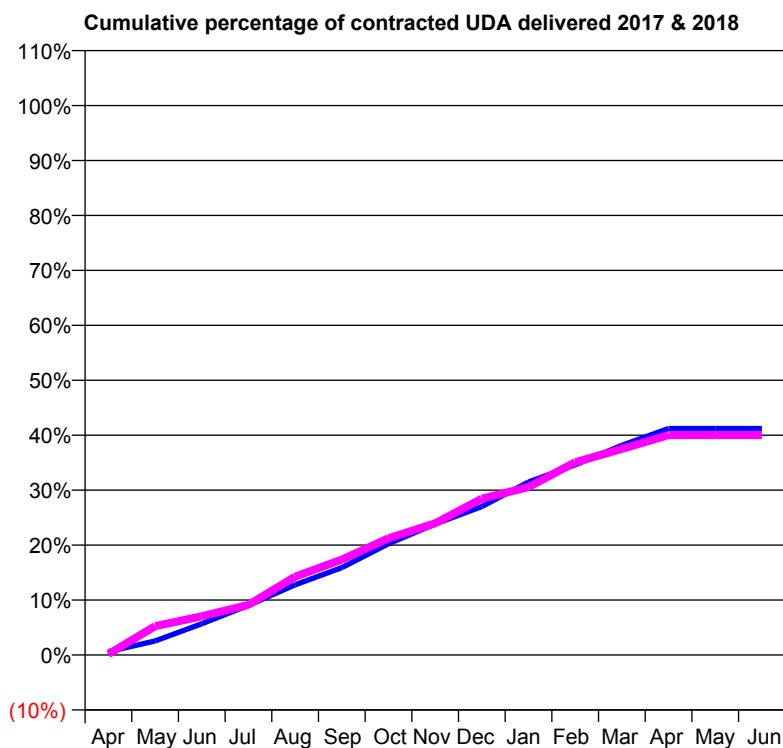
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 670 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £16,607.54 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 105 | |
| Quarter ending June 2017 | 113 | ↑ |
| Quarter ending September 2017 | 114 | → |
| Quarter ending December 2017 | 116 | → |
| Quarter ending March 2018 | 121 | ↑ |
| Variance since March 2017 | 15.2% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 4 | 1 |
| May | 17 | 35 |
| June | 38 | 47 |
| July | 61 | 61 |
| August | 86 | 96 |
| September | 107 | 116 |
| October | 136 | 142 |
| November | 160 | 161 |
| December | 181 | 191 |
| January | 211 | 205 |
| February | 232 | 235 |
| March | 256 | 251 |
| April | 276 | 268 |
| May | 276 | 268 |
| June | 276 | 268 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 26 | 159 | 16.4% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 19 | 44 | 43.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 102 | 159 | 64.2% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 23 | 44 | 52.3% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 16 | 202 | 7.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 202 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 202 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

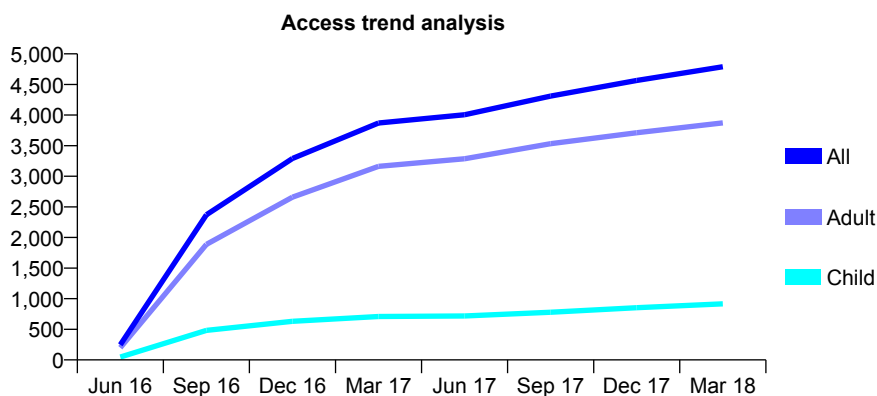
Q50 - Vital Signs At a Glance Contract Report for 100135/0000 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR N TIBREWAL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2016 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,464 |
| Carry forward general activity (UDA) | 56 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £463,542.70 |

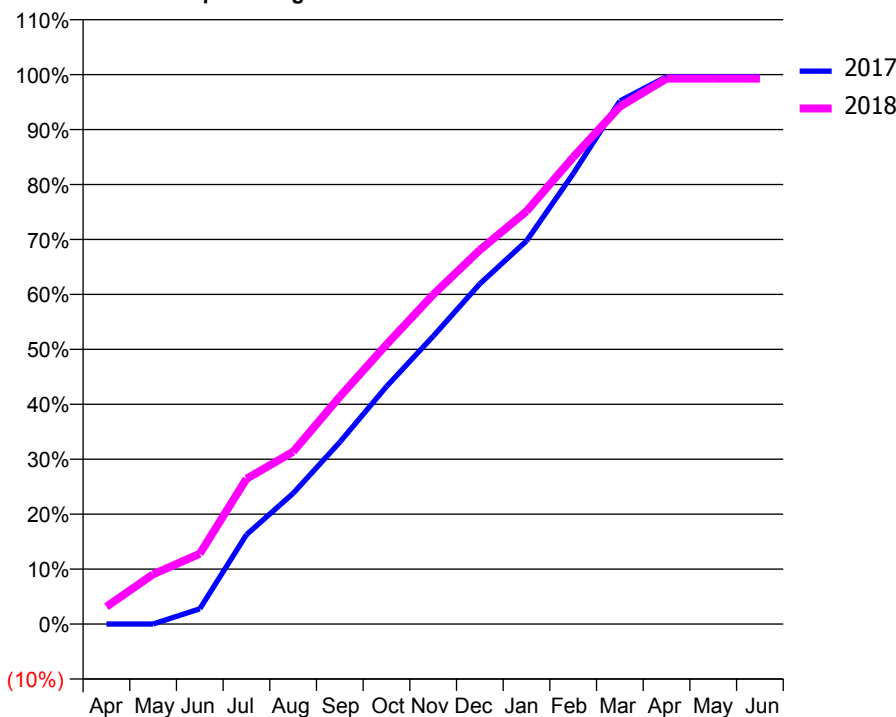
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 3,871 | |
| Quarter ending June 2017 | 4,005 | ↑ |
| Quarter ending September 2017 | 4,310 | ↑ |
| Quarter ending December 2017 | 4,565 | ↑ |
| Quarter ending March 2018 | 4,789 | ↑ |
| Variance since March 2017 | 23.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 0 | 522 |
| May | 0 | 1,491 |
| June | 418 | 2,108 |
| July | 2,454 | 4,353 |
| August | 3,591 | 5,164 |
| September | 4,997 | 6,815 |
| October | 6,525 | 8,374 |
| November | 7,904 | 9,871 |
| December | 9,345 | 11,210 |
| January | 10,524 | 12,367 |
| February | 12,368 | 13,990 |
| March | 14,364 | 15,502 |
| April | 15,037 | 16,342 |
| May | 15,037 | 16,344 |
| June | 15,036 | 16,344 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 106 | 1,376 | 7.7% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,139 | 6,358 | 17.9% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 774 | 1,376 | 56.3% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,822 | 6,358 | 60.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 609 | 7,834 | 7.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 154 | 7,834 | 2.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 110 | 7,834 | 1.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 8 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

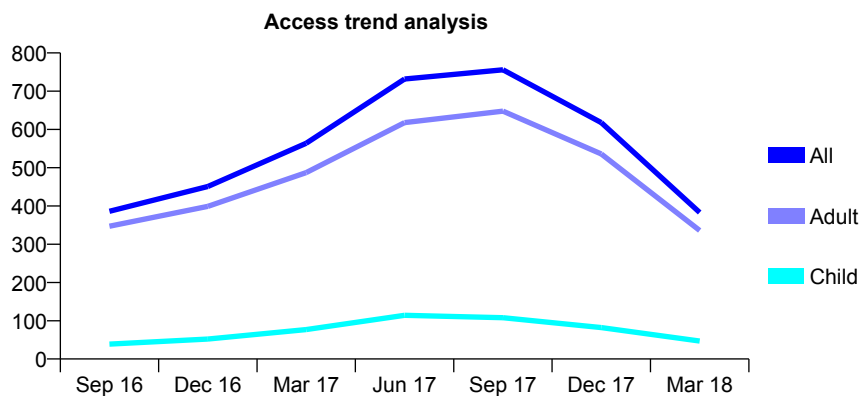
Q50 - Vital Signs At a Glance Contract Report for 100140/0000 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | Ishak & Bee |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2016 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,102 |
| Carry forward general activity (UDA) | 46 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £105,936.73 |

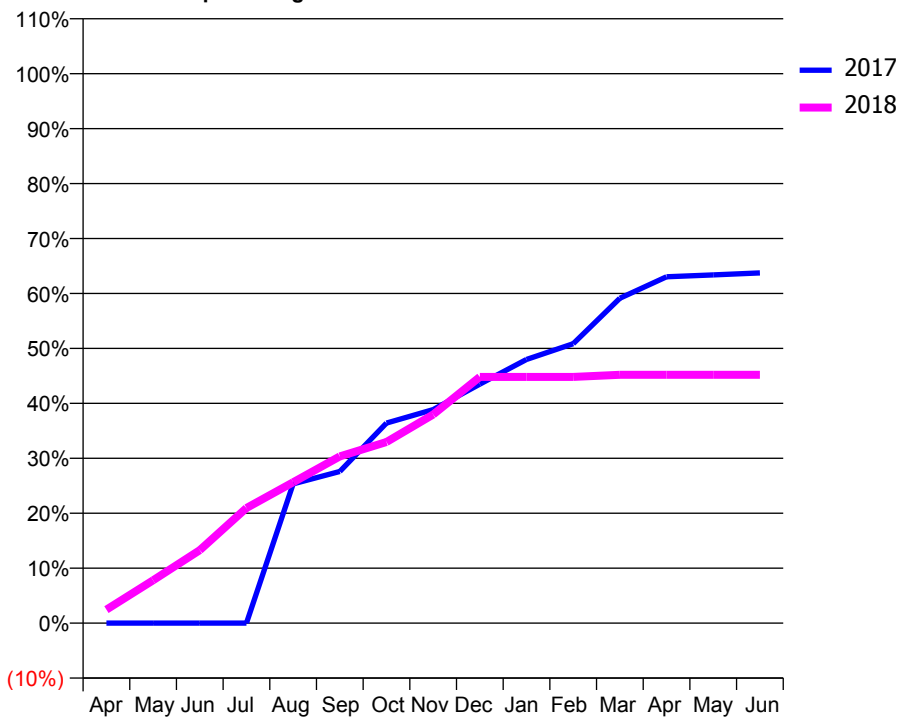
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 564 | |
| Quarter ending June 2017 | 732 | ↑ |
| Quarter ending September 2017 | 756 | ↑ |
| Quarter ending December 2017 | 618 | ↓ |
| Quarter ending March 2018 | 383 | ↓ |
| Variance since March 2017 | (32.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 101 |
| May | 0 | 320 |
| June | 0 | 545 |
| July | 0 | 860 |
| August | 953 | 1,052 |
| September | 1,038 | 1,245 |
| October | 1,369 | 1,352 |
| November | 1,461 | 1,557 |
| December | 1,636 | 1,838 |
| January | 1,805 | 1,838 |
| February | 1,912 | 1,838 |
| March | 2,223 | 1,854 |
| April | 2,370 | 1,854 |
| May | 2,383 | 1,854 |
| June | 2,397 | 1,854 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 8 | 131 | 6.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 111 | 684 | 16.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 31 | 131 | 23.7% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 241 | 684 | 35.2% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 61 | 758 | 8.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 758 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 15 | 758 | 2.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

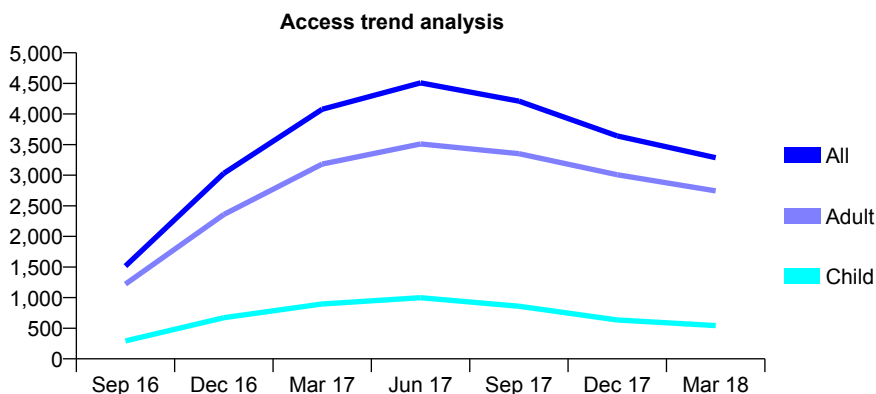
Q50 - Vital Signs At a Glance Contract Report for 100187/0000 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Philip Godfrey & Partners |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2016 |
| Contract end date | 31/07/2017 |

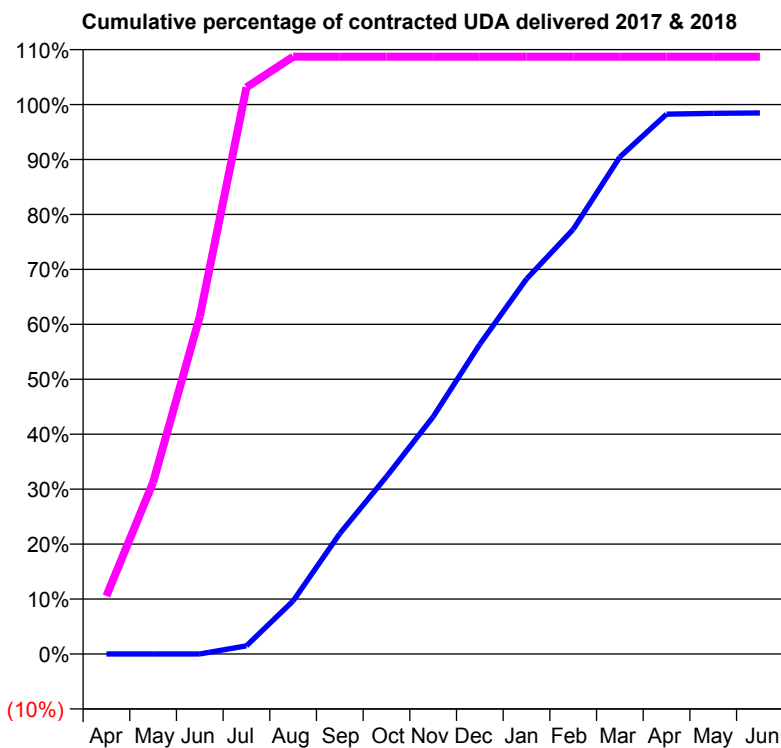
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,333 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £122,628.88 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 4,078 | |
| Quarter ending June 2017 | 4,509 | ↑ |
| Quarter ending September 2017 | 4,211 | ↓ |
| Quarter ending December 2017 | 3,642 | ↓ |
| Quarter ending March 2018 | 3,286 | ↓ |
| Variance since March 2017 | (19.4%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 458 |
| May | 0 | 1,354 |
| June | 0 | 2,662 |
| July | 146 | 4,468 |
| August | 944 | 4,710 |
| September | 2,138 | 4,710 |
| October | 3,149 | 4,710 |
| November | 4,209 | 4,710 |
| December | 5,497 | 4,710 |
| January | 6,656 | 4,710 |
| February | 7,534 | 4,710 |
| March | 8,819 | 4,710 |
| April | 9,578 | 4,710 |
| May | 9,593 | 4,710 |
| June | 9,600 | 4,710 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 24 | 726 | 3.3% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 88 | 1,905 | 4.6% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 466 | 726 | 64.2% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,080 | 1,905 | 56.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 47 | 2,262 | 2.1% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,262 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 2,262 | 0.2% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | 100.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 11 | 90.9% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

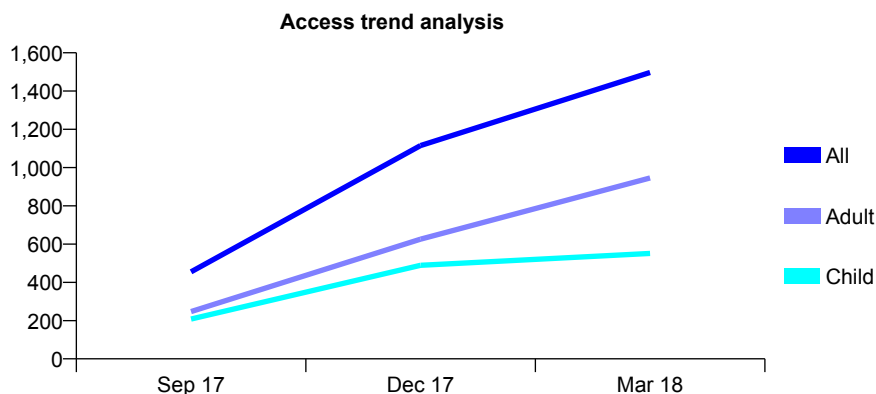
Q50 - Vital Signs At a Glance Contract Report for 100473/0000 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | The Dental Design Studio |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2017 |
| Contract end date | 31/01/2018 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,583 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £191,667.89 |

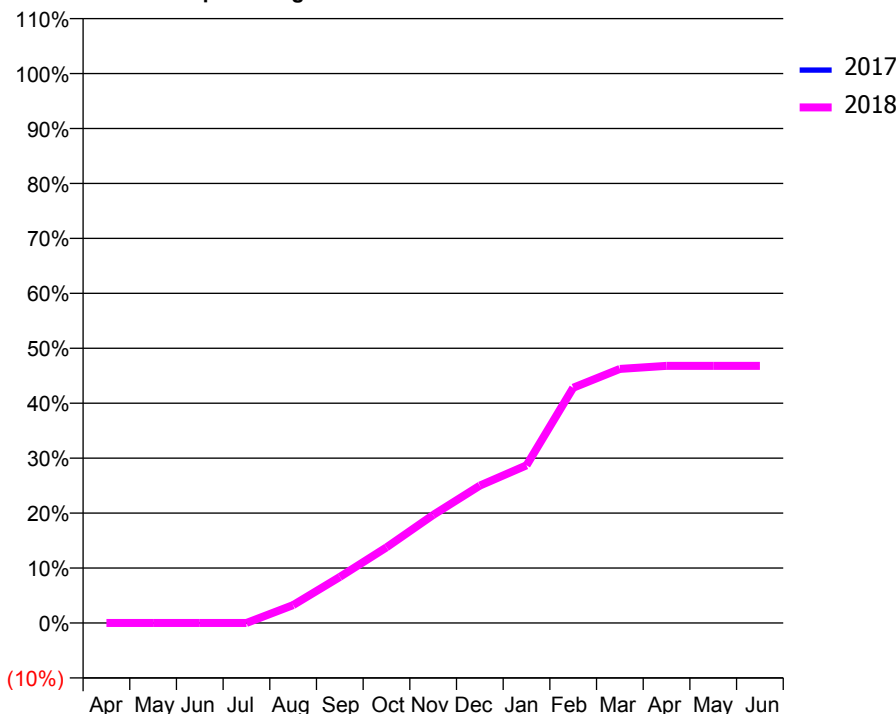
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 0 | |
| Quarter ending June 2017 | 0 | |
| Quarter ending September 2017 | 455 | ↑ |
| Quarter ending December 2017 | 1,115 | ↑ |
| Quarter ending March 2018 | 1,497 | ↑ |
| Variance since March 2017 | N/A | |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|------|-------|
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 0 |
| August | 0 | 247 |
| September | 0 | 635 |
| October | 0 | 1,045 |
| November | 0 | 1,491 |
| December | 0 | 1,896 |
| January | 0 | 2,175 |
| February | 0 | 3,247 |
| March | 0 | 3,507 |
| April | 0 | 3,550 |
| May | 0 | 3,550 |
| June | 0 | 3,550 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 20 | 750 | 2.7% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 41 | 1,156 | 3.5% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 25 | 750 | 3.3% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 19 | 1,156 | 1.6% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 93 | 1,922 | 4.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 5 | 1,922 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 1,922 | 0.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

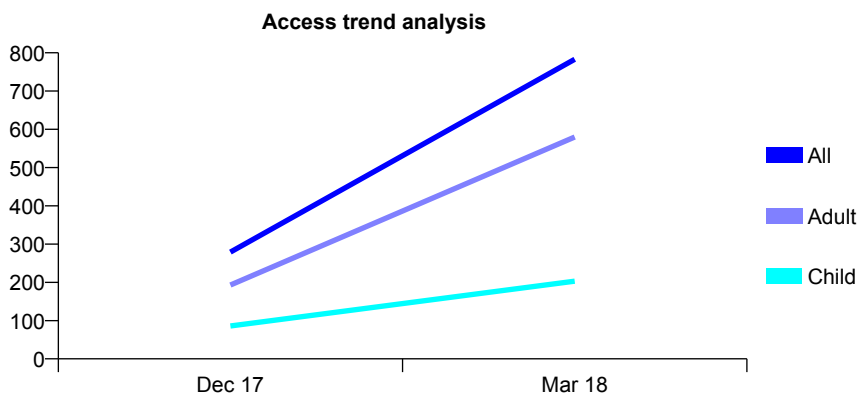
Q50 - Vital Signs At a Glance Contract Report for 100524/0000 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | Mr Muhammad Farooq |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2017 |
| Contract end date | 31/03/2019 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £84,900.00 |

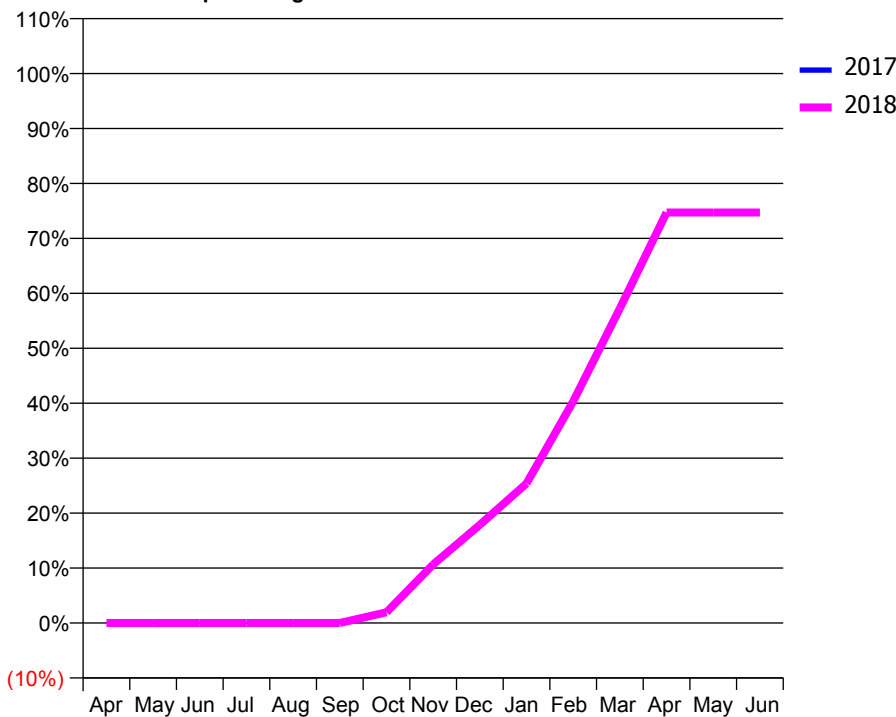
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 0 | |
| Quarter ending June 2017 | 0 | |
| Quarter ending September 2017 | 0 | |
| Quarter ending December 2017 | 279 | ↑ |
| Quarter ending March 2018 | 783 | ↑ |
| Variance since March 2017 | N/A | |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 0 |
| August | 0 | 0 |
| September | 0 | 0 |
| October | 0 | 59 |
| November | 0 | 320 |
| December | 0 | 536 |
| January | 0 | 762 |
| February | 0 | 1,210 |
| March | 0 | 1,717 |
| April | 0 | 2,241 |
| May | 0 | 2,241 |
| June | 0 | 2,241 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 3 | 196 | 1.5% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 17 | 514 | 3.3% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4 | 196 | 2.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 9 | 514 | 1.8% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 81 | 899 | 9.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 899 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 899 | 0.3% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

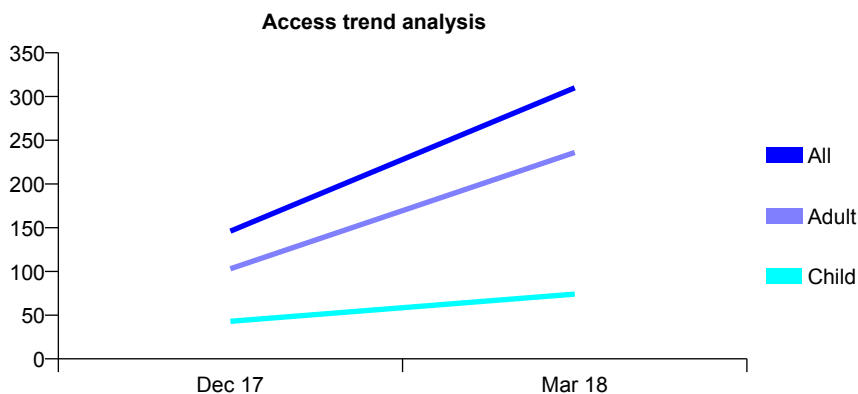
Q50 - Vital Signs At a Glance Contract Report for 100525/0000 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR N TIBREWAL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2017 |
| Contract end date | 31/03/2019 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £28,300.00 |

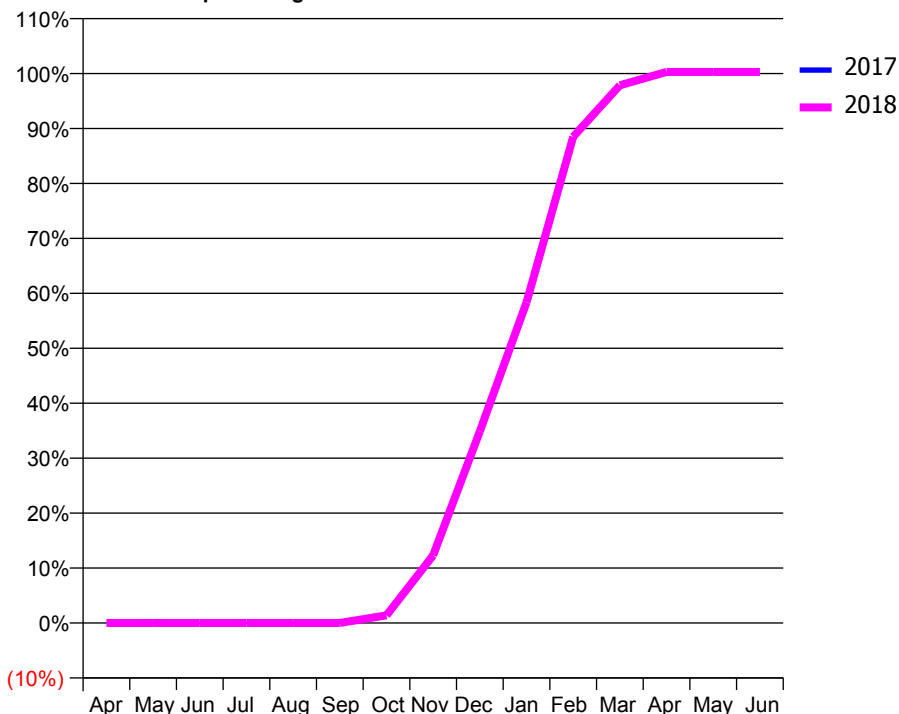
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 0 | |
| Quarter ending June 2017 | 0 | |
| Quarter ending September 2017 | 0 | |
| Quarter ending December 2017 | 146 | ↑ |
| Quarter ending March 2018 | 310 | ↑ |
| Variance since March 2017 | N/A | |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 0 |
| August | 0 | 0 |
| September | 0 | 0 |
| October | 0 | 14 |
| November | 0 | 123 |
| December | 0 | 349 |
| January | 0 | 584 |
| February | 0 | 885 |
| March | 0 | 979 |
| April | 0 | 1,003 |
| May | 0 | 1,003 |
| June | 0 | 1,003 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 84 | 1.2% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 15 | 293 | 5.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 84 | 0.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 293 | 0.0% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 44 | 389 | 11.3% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 389 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 389 | 1.8% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

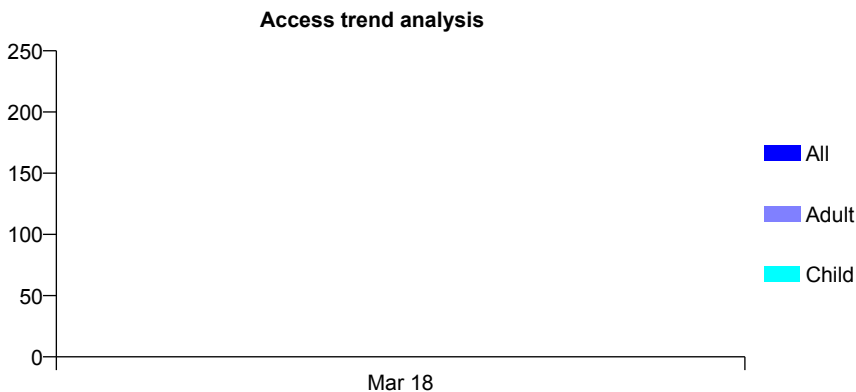
Q50 - Vital Signs At a Glance Contract Report for 100526/0000 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | North Park Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2017 |
| Contract end date | 31/03/2019 |

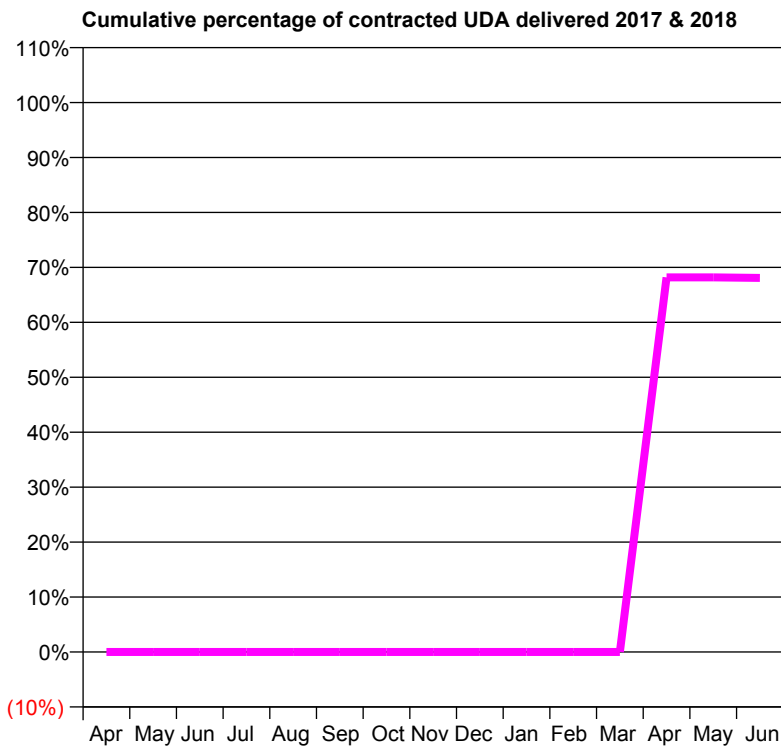
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £28,300.00 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|------------|-------------------------------|
| Quarter ending March 2017 | 0 | |
| Quarter ending June 2017 | 0 | |
| Quarter ending September 2017 | 0 | |
| Quarter ending December 2017 | 0 | |
| Quarter ending March 2018 | 232 | |
| Variance since March 2017 | N/A | |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 0 |
| August | 0 | 0 |
| September | 0 | 0 |
| October | 0 | 0 |
| November | 0 | 0 |
| December | 0 | 0 |
| January | 0 | 0 |
| February | 0 | 0 |
| March | 0 | 0 |
| April | 0 | 682 |
| May | 0 | 682 |
| June | 0 | 681 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | N/A | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | N/A | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 34 | 287 | 11.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 10 | 287 | 3.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 287 | 0.3% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

Q50 - Vital Signs At a Glance Contract Report for 100527/0000 - Year end March 2018

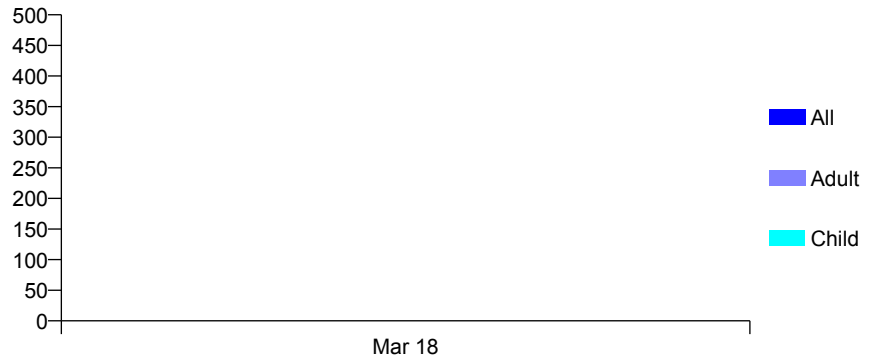
| | |
|----------------------|----------------|
| Name or company name | MR RJ BROMILEY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2017 |
| Contract end date | 31/03/2019 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £28,300.00 |

ACCESS*

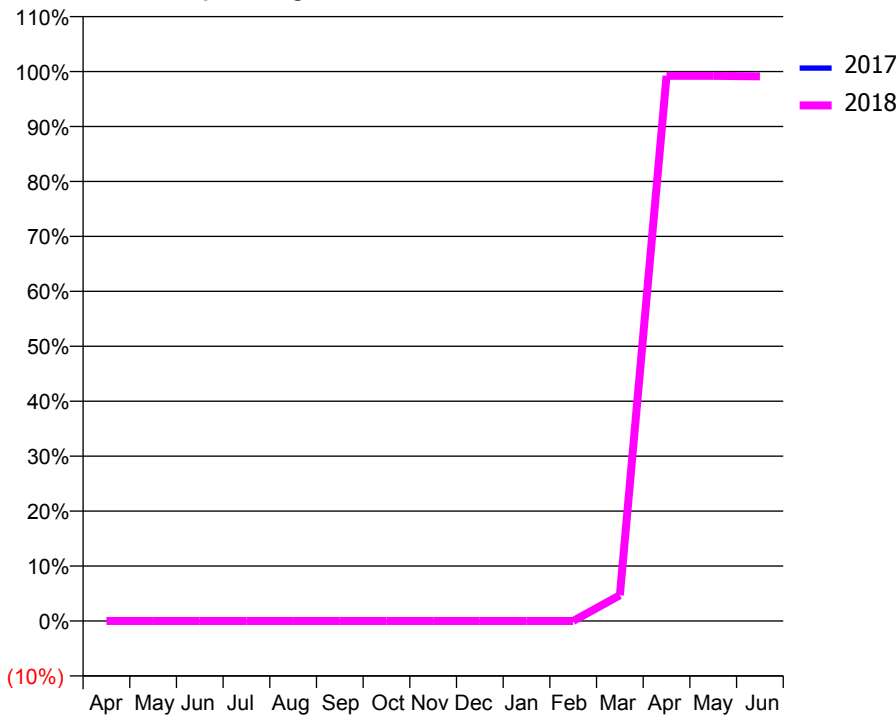
| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|------------|-------------------------------|
| Quarter ending March 2017 | 0 | |
| Quarter ending June 2017 | 0 | |
| Quarter ending September 2017 | 0 | |
| Quarter ending December 2017 | 0 | |
| Quarter ending March 2018 | 482 | |
| Variance since March 2017 | N/A | |

Access trend analysis



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 0 |
| August | 0 | 0 |
| September | 0 | 0 |
| October | 0 | 0 |
| November | 0 | 0 |
| December | 0 | 0 |
| January | 0 | 0 |
| February | 0 | 0 |
| March | 0 | 47 |
| April | 0 | 992 |
| May | 0 | 992 |
| June | 0 | 991 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 14 | 0.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 12 | 0.0% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 14 | 0.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 12 | 0.0% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 41 | 528 | 7.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 5 | 528 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 528 | 0.2% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

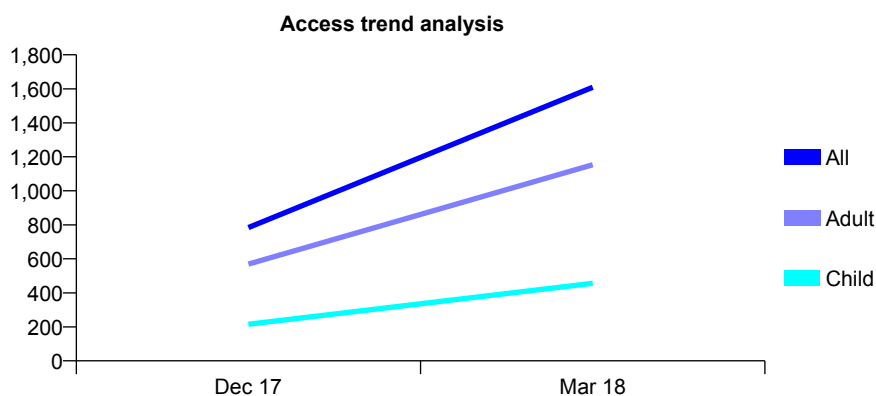
Q50 - Vital Signs At a Glance Contract Report for 100528/0000 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | Glen Lea Dental Suite |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2017 |
| Contract end date | 31/03/2019 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £113,200.00 |

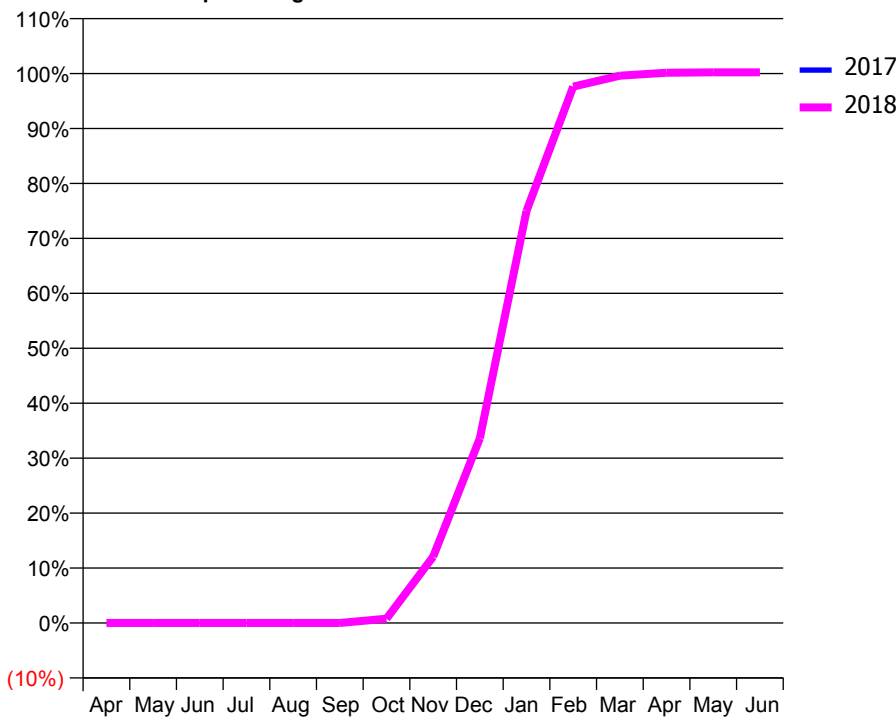
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 0 | |
| Quarter ending June 2017 | 0 | |
| Quarter ending September 2017 | 0 | |
| Quarter ending December 2017 | 784 | ↑ |
| Quarter ending March 2018 | 1,609 | ↑ |
| Variance since March 2017 | N/A | |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 0 |
| August | 0 | 0 |
| September | 0 | 0 |
| October | 0 | 31 |
| November | 0 | 483 |
| December | 0 | 1,344 |
| January | 0 | 2,999 |
| February | 0 | 3,905 |
| March | 0 | 3,984 |
| April | 0 | 4,006 |
| May | 0 | 4,009 |
| June | 0 | 4,009 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 9 | 499 | 1.8% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 88 | 1,440 | 6.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 499 | 0.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 1,440 | 0.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 219 | 1,959 | 11.2% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 8 | 1,959 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 24 | 1,959 | 1.2% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

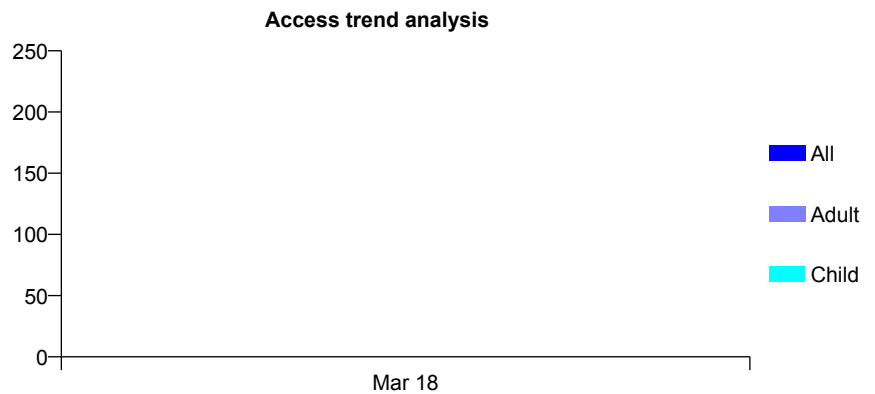
Q50 - Vital Signs At a Glance Contract Report for 100553/0000 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Mrs Julie Finn |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 22/10/2017 |
| Contract end date | 21/10/2018 |

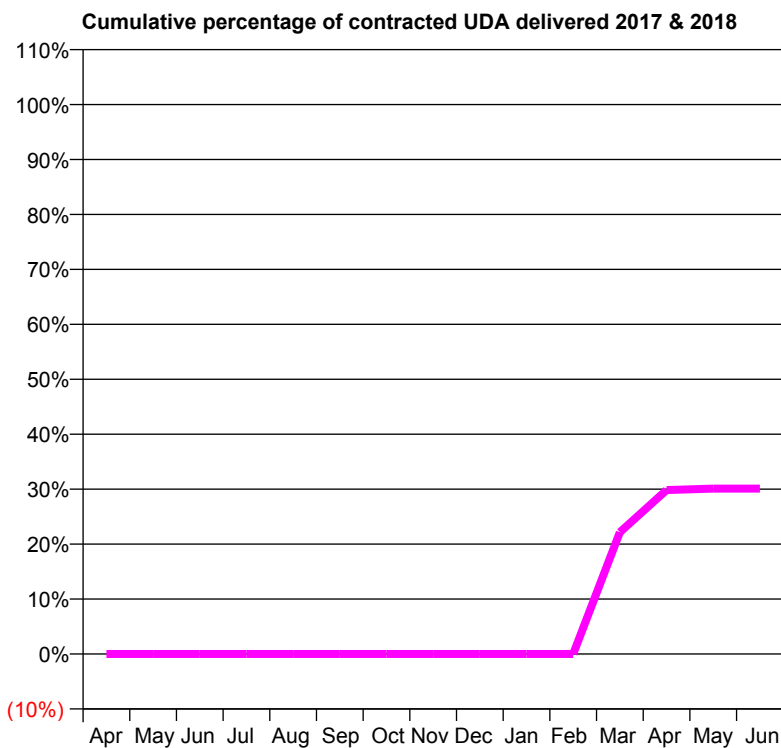
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,572 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 550 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £86,334.42 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|------------|-------------------------------|
| Quarter ending March 2017 | 0 | |
| Quarter ending June 2017 | 0 | |
| Quarter ending September 2017 | 0 | |
| Quarter ending December 2017 | 0 | |
| Quarter ending March 2018 | 238 | |
| Variance since March 2017 | N/A | |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 0 |
| August | 0 | 0 |
| September | 0 | 0 |
| October | 0 | 0 |
| November | 0 | 0 |
| December | 0 | 0 |
| January | 0 | 0 |
| February | 0 | 0 |
| March | 0 | 348 |
| April | 0 | 469 |
| May | 0 | 473 |
| June | 0 | 473 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 2 | 182 | 1.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 48 | 2.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 182 | 0.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 48 | 0.0% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 17 | 258 | 6.6% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 258 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 258 | 0.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

Q50 - Vital Signs At a Glance Contract Report for 100594/0000 - Year end March 2018

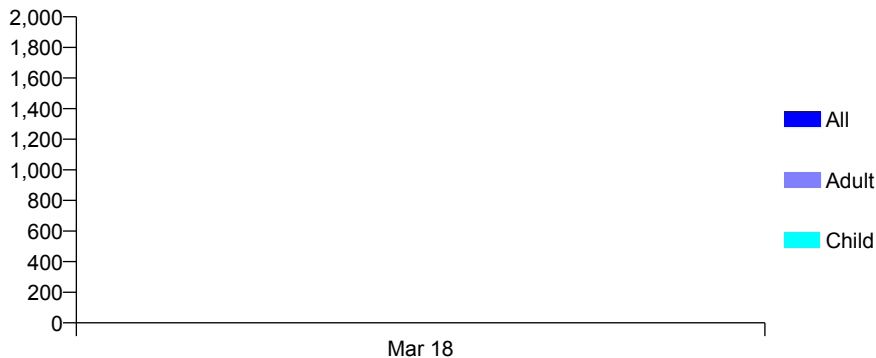
| | |
|----------------------|--------------------------|
| Name or company name | The Dental Design Studio |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2018 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,167 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £54,762.25 |

ACCESS*

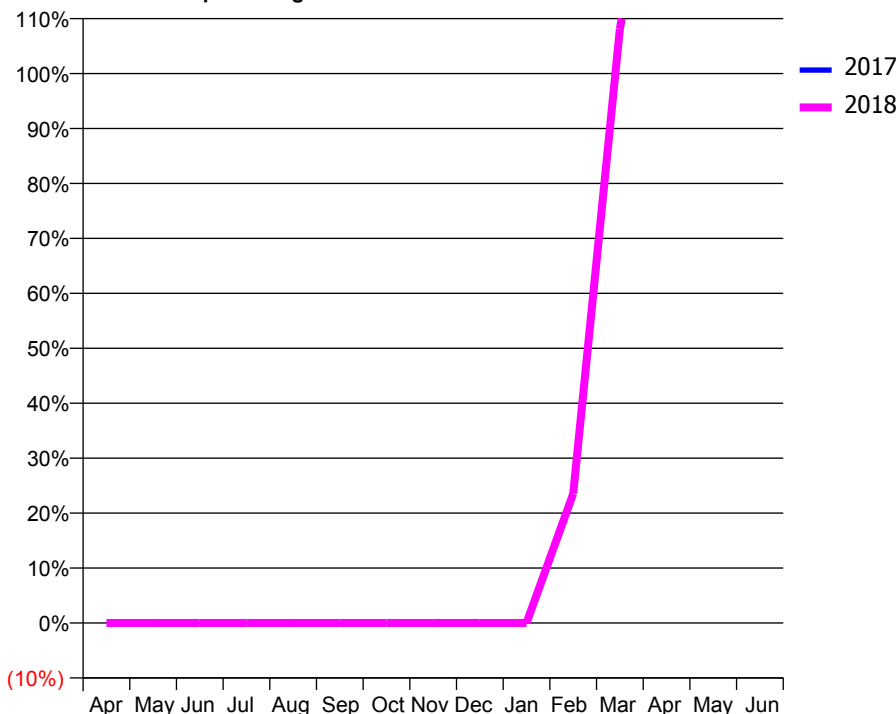
| Patients seen in 24 months | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 0 | |
| Quarter ending June 2017 | 0 | |
| Quarter ending September 2017 | 0 | |
| Quarter ending December 2017 | 0 | |
| Quarter ending March 2018 | 1,877 | |
| Variance since March 2017 | N/A | |

Access trend analysis



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 0 |
| August | 0 | 0 |
| September | 0 | 0 |
| October | 0 | 0 |
| November | 0 | 0 |
| December | 0 | 0 |
| January | 0 | 0 |
| February | 0 | 510 |
| March | 0 | 2,343 |
| April | 0 | 3,320 |
| May | 0 | 3,324 |
| June | 0 | 3,324 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 544 | 0.2% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 13 | 943 | 1.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 544 | 0.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 943 | 0.0% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 79 | 1,982 | 4.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 10 | 1,982 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 11 | 1,982 | 0.6% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

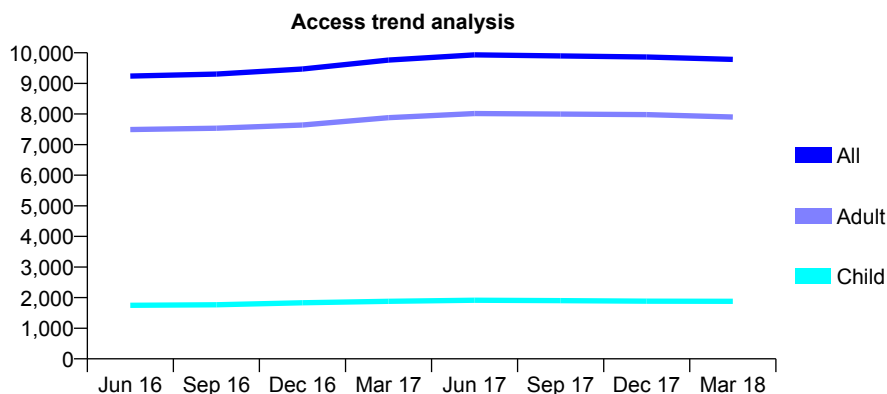
Q50 - Vital Signs At a Glance Contract Report for 101281/0039 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 28,313 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £836,434.98 |

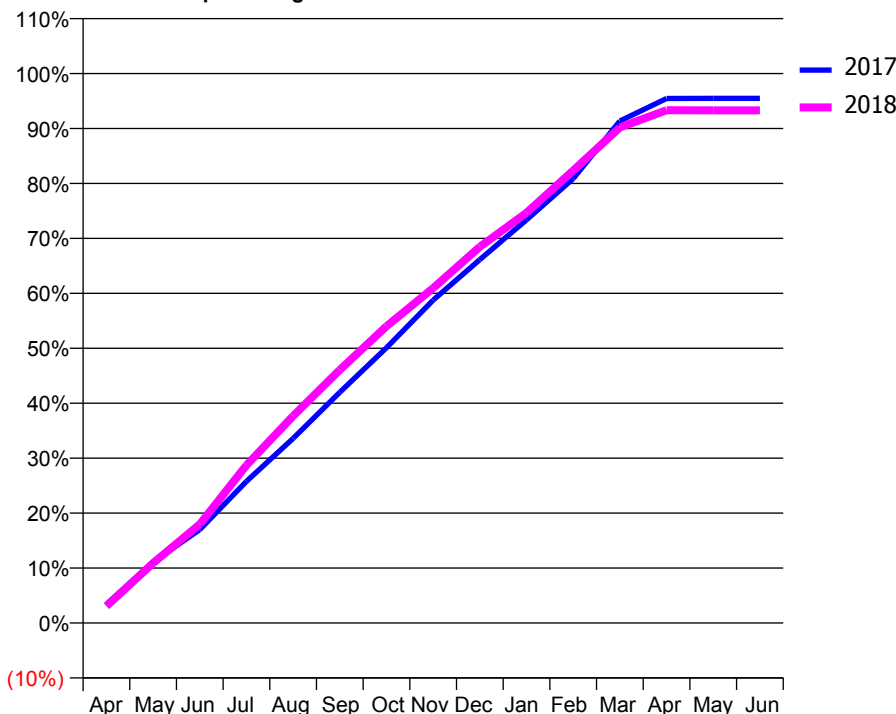
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 9,764 | |
| Quarter ending June 2017 | 9,931 | → |
| Quarter ending September 2017 | 9,899 | → |
| Quarter ending December 2017 | 9,863 | → |
| Quarter ending March 2018 | 9,783 | → |
| Variance since March 2017 | 0.2% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 953 | 866 |
| May | 3,102 | 3,090 |
| June | 4,747 | 5,087 |
| July | 7,195 | 8,129 |
| August | 9,377 | 10,666 |
| September | 11,726 | 13,047 |
| October | 13,990 | 15,291 |
| November | 16,404 | 17,253 |
| December | 18,467 | 19,387 |
| January | 20,486 | 21,136 |
| February | 22,580 | 23,314 |
| March | 25,506 | 25,535 |
| April | 26,653 | 26,419 |
| May | 26,657 | 26,415 |
| June | 26,657 | 26,415 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 214 | 3,041 | 7.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,142 | 12,980 | 16.5% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,028 | 3,041 | 66.7% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,098 | 12,980 | 62.4% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,413 | 15,869 | 8.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 157 | 15,869 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 296 | 15,869 | 1.9% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 18 | 19 | 94.7% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 19 | 94.7% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

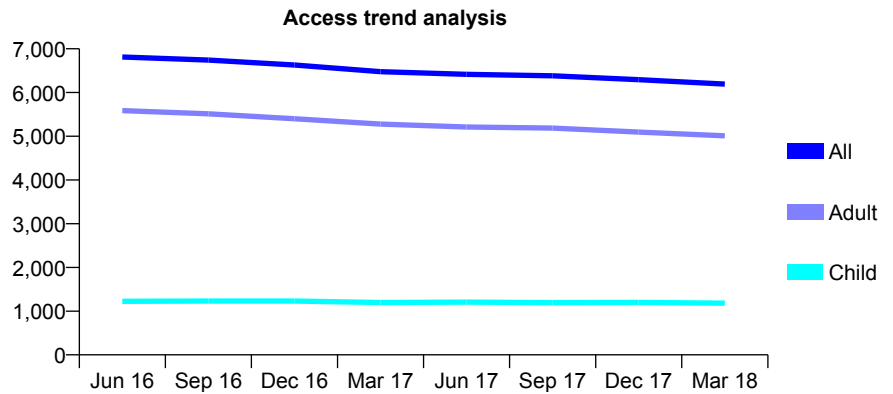
Q50 - Vital Signs At a Glance Contract Report for 101281/0089 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,438 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £658,293.30 |

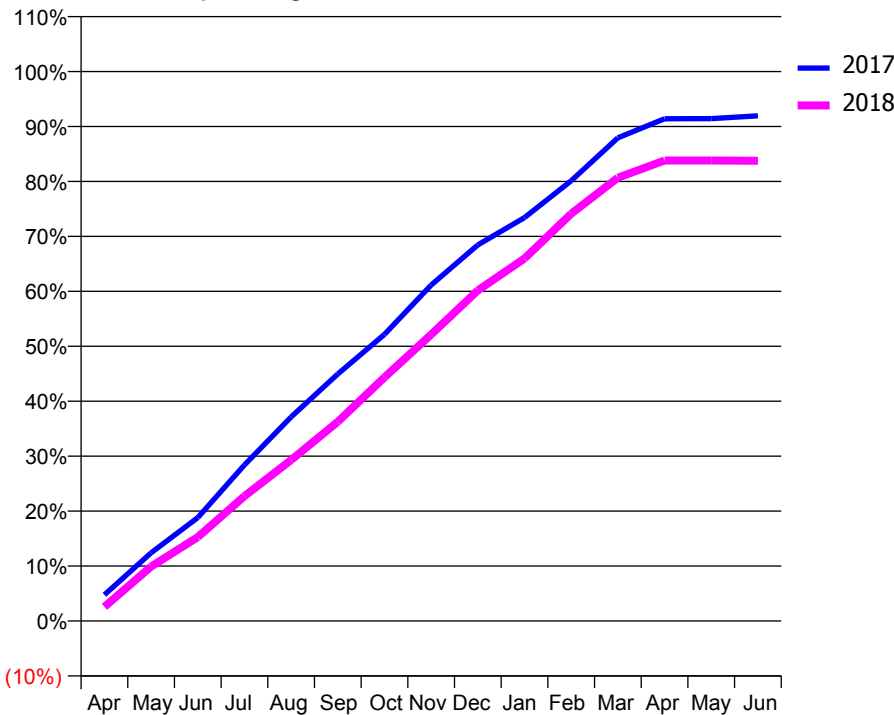
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,477 | |
| Quarter ending June 2017 | 6,416 | → |
| Quarter ending September 2017 | 6,381 | → |
| Quarter ending December 2017 | 6,294 | ↓ |
| Quarter ending March 2018 | 6,192 | ↓ |
| Variance since March 2017 | (4.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,023 | 555 |
| May | 2,663 | 2,125 |
| June | 4,035 | 3,276 |
| July | 6,088 | 4,872 |
| August | 7,961 | 6,280 |
| September | 9,637 | 7,776 |
| October | 11,185 | 9,508 |
| November | 13,107 | 11,177 |
| December | 14,675 | 12,897 |
| January | 15,742 | 14,140 |
| February | 17,174 | 15,888 |
| March | 18,849 | 17,295 |
| April | 19,596 | 17,967 |
| May | 19,599 | 17,966 |
| June | 19,710 | 17,954 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 145 | 1,861 | 7.8% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,275 | 7,618 | 16.7% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,158 | 1,861 | 62.2% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,276 | 7,618 | 56.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 243 | 9,321 | 2.6% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 203 | 9,321 | 2.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 485 | 9,321 | 5.2% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

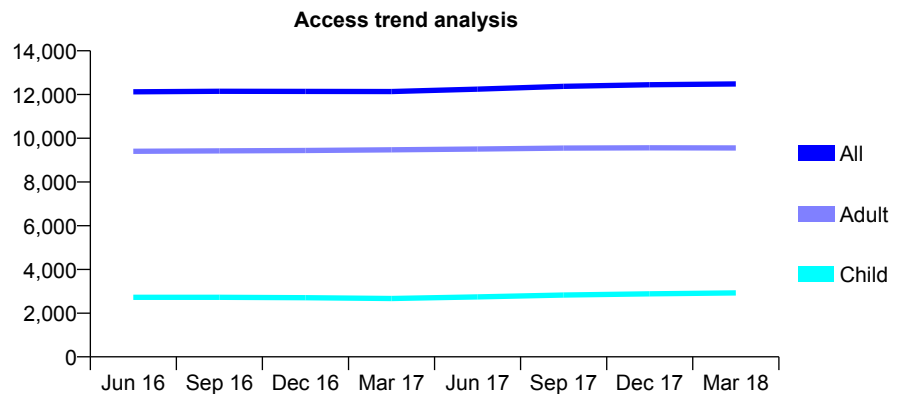
Q50 - Vital Signs At a Glance Contract Report for 101281/0096 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 30,555 |
| Carry forward general activity (UDA) | -416 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £949,741.95 |

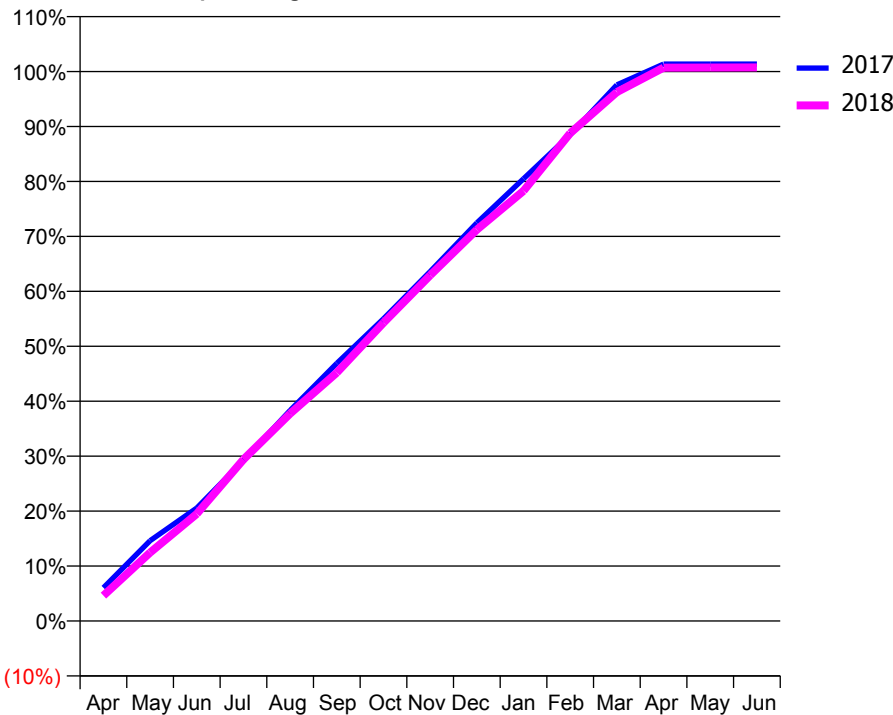
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 12,137 | |
| Quarter ending June 2017 | 12,245 | → |
| Quarter ending September 2017 | 12,376 | → |
| Quarter ending December 2017 | 12,445 | → |
| Quarter ending March 2018 | 12,482 | → |
| Variance since March 2017 | 2.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,850 | 1,411 |
| May | 4,464 | 3,809 |
| June | 6,286 | 5,956 |
| July | 8,931 | 8,984 |
| August | 11,710 | 11,534 |
| September | 14,330 | 13,813 |
| October | 16,806 | 16,586 |
| November | 19,429 | 19,223 |
| December | 22,135 | 21,760 |
| January | 24,593 | 23,914 |
| February | 27,049 | 27,128 |
| March | 29,810 | 29,411 |
| April | 30,967 | 30,766 |
| May | 30,969 | 30,777 |
| June | 30,971 | 30,779 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 320 | 5,128 | 6.2% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,738 | 13,564 | 12.8% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,700 | 5,128 | 72.2% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,580 | 13,564 | 41.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,464 | 18,755 | 7.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 360 | 18,755 | 1.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 303 | 18,755 | 1.6% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 15 | 15 | 100.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 15 | 93.3% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

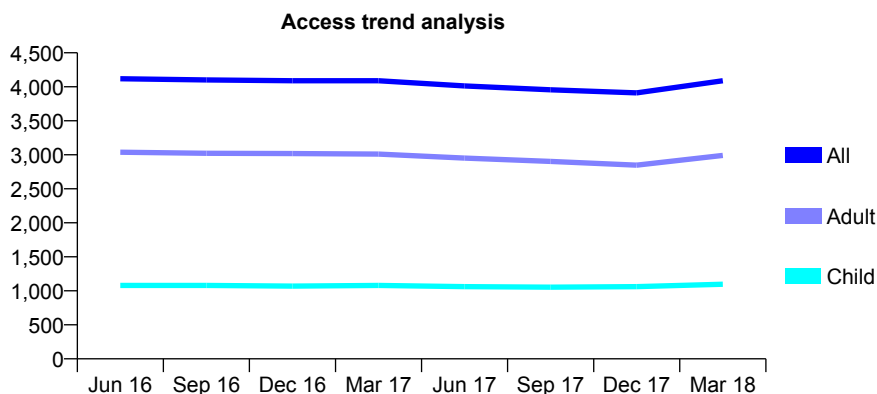
Q50 - Vital Signs At a Glance Contract Report for 101281/0104 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

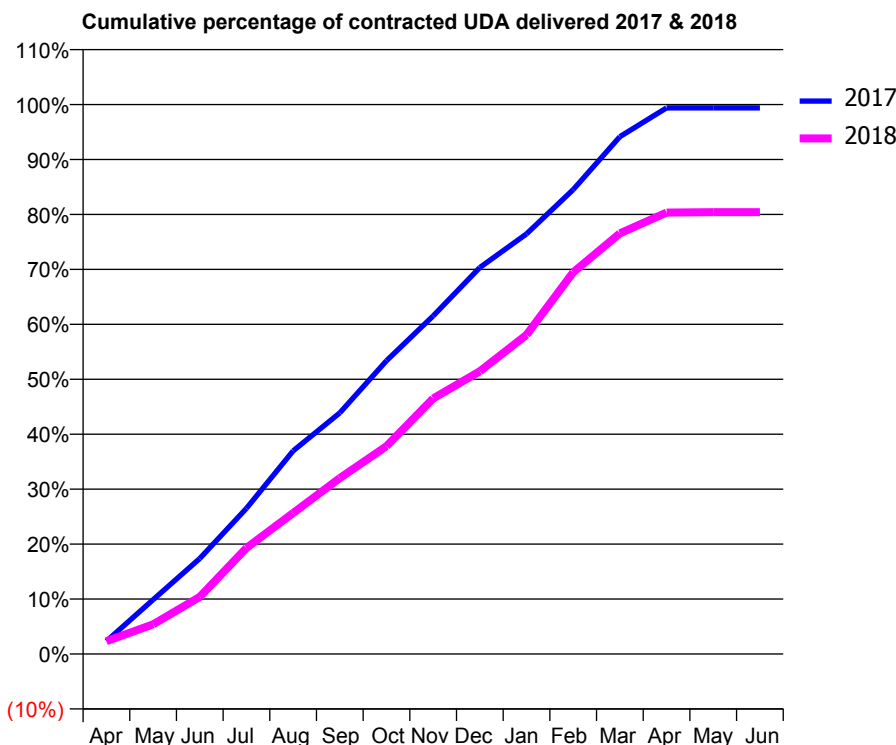
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,717 |
| Carry forward general activity (UDA) | 84 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £408,682.23 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,090 | |
| Quarter ending June 2017 | 4,012 | ↓ |
| Quarter ending September 2017 | 3,955 | ↓ |
| Quarter ending December 2017 | 3,910 | ↓ |
| Quarter ending March 2018 | 4,089 | ↑ |
| Variance since March 2017 | (0.0%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 320 | 323 |
| May | 1,356 | 742 |
| June | 2,384 | 1,426 |
| July | 3,637 | 2,648 |
| August | 5,072 | 3,521 |
| September | 6,021 | 4,391 |
| October | 7,322 | 5,187 |
| November | 8,440 | 6,378 |
| December | 9,648 | 7,057 |
| January | 10,487 | 7,969 |
| February | 11,593 | 9,529 |
| March | 12,912 | 10,501 |
| April | 13,633 | 11,020 |
| May | 13,631 | 11,031 |
| June | 13,633 | 11,031 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 168 | 1,831 | 9.2% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 645 | 4,423 | 14.6% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,214 | 1,831 | 66.3% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,689 | 4,423 | 60.8% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 546 | 6,259 | 8.7% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 74 | 6,259 | 1.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 33 | 6,259 | 0.5% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

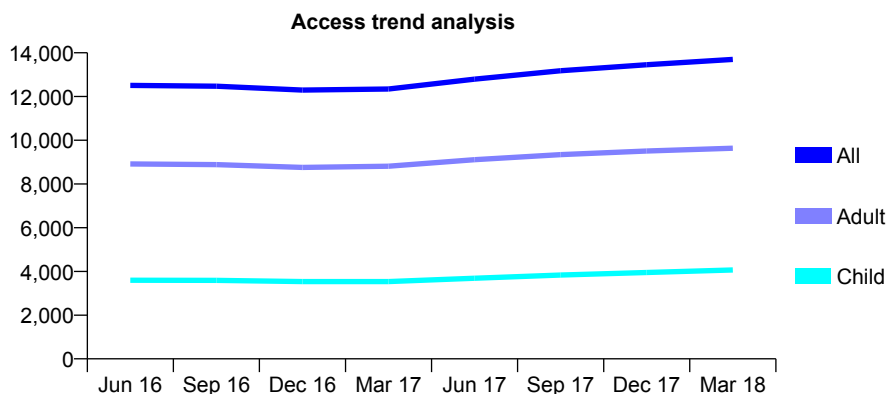
Q50 - Vital Signs At a Glance Contract Report for 101281/0106 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 40,965 |
| Carry forward general activity (UDA) | 3,000 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,122,527.41 |

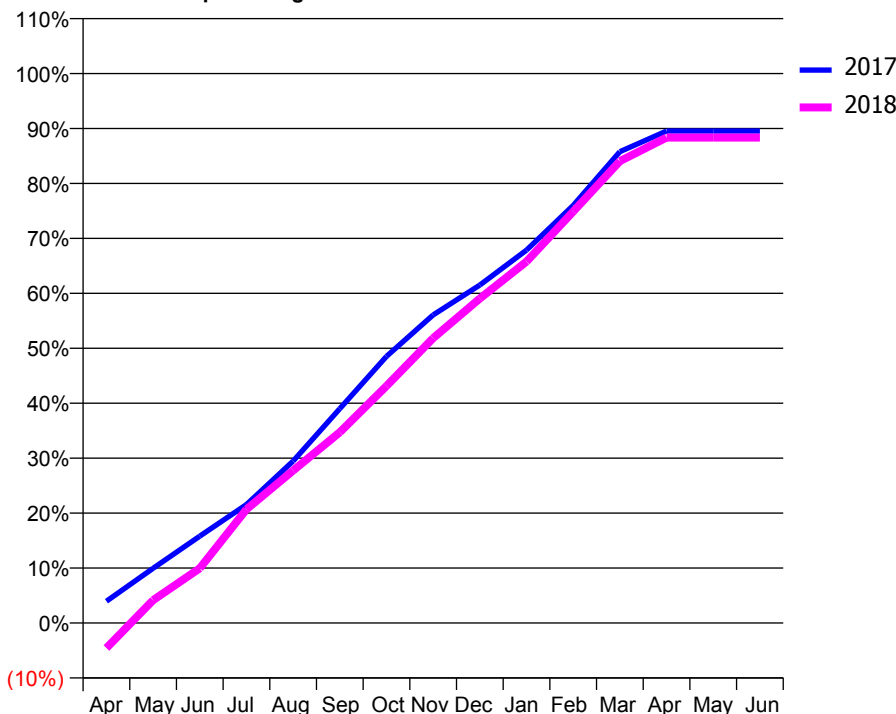
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 12,346 | |
| Quarter ending June 2017 | 12,793 | ↑ |
| Quarter ending September 2017 | 13,177 | ↑ |
| Quarter ending December 2017 | 13,455 | ↑ |
| Quarter ending March 2018 | 13,699 | → |
| Variance since March 2017 | 11.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,629 | -1,874 |
| May | 4,081 | 1,703 |
| June | 6,479 | 4,082 |
| July | 8,832 | 8,473 |
| August | 12,071 | 11,366 |
| September | 15,977 | 14,220 |
| October | 19,874 | 17,669 |
| November | 22,970 | 21,237 |
| December | 25,198 | 24,188 |
| January | 27,798 | 26,941 |
| February | 31,127 | 30,674 |
| March | 35,132 | 34,432 |
| April | 36,679 | 36,191 |
| May | 36,678 | 36,191 |
| June | 36,678 | 36,191 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 449 | 5,992 | 7.5% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,917 | 13,863 | 13.8% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,465 | 5,992 | 57.8% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,415 | 13,863 | 53.5% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,342 | 19,898 | 11.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 130 | 19,898 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 145 | 19,898 | 0.7% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 9 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 9 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

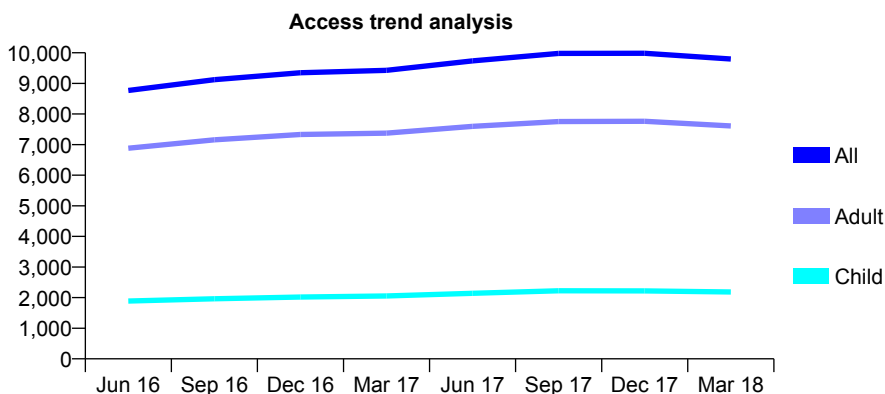
Q50 - Vital Signs At a Glance Contract Report for 101281/0121 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 31,745 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £846,914.89 |

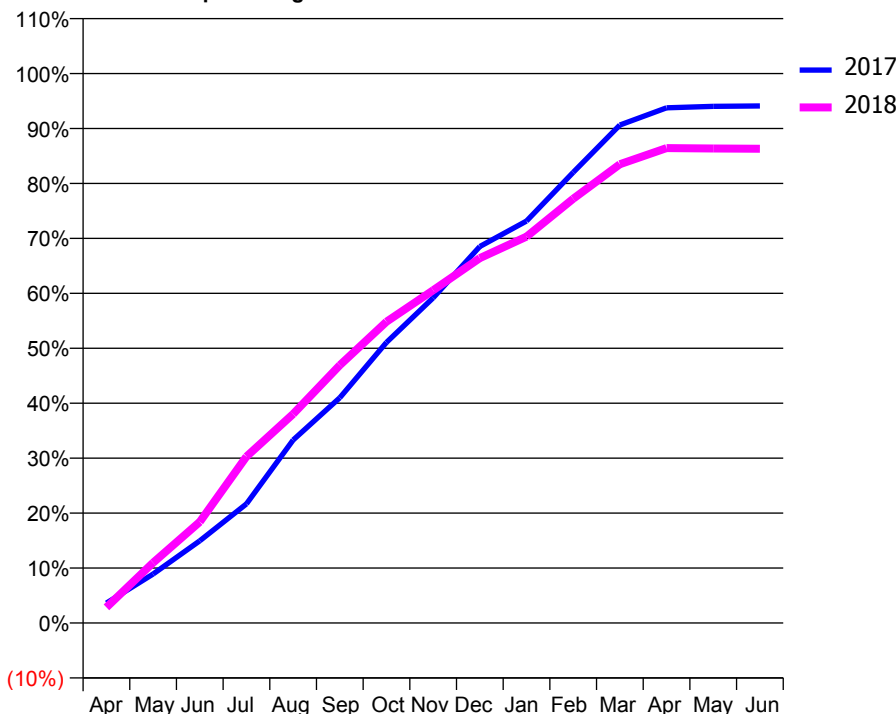
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 9,428 | |
| Quarter ending June 2017 | 9,736 | ↑ |
| Quarter ending September 2017 | 9,979 | ↑ |
| Quarter ending December 2017 | 9,983 | → |
| Quarter ending March 2018 | 9,798 | ↓ |
| Variance since March 2017 | 3.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 1,151 | 906 |
| May | 2,828 | 3,483 |
| June | 4,748 | 5,846 |
| July | 6,880 | 9,619 |
| August | 10,574 | 12,074 |
| September | 13,014 | 14,892 |
| October | 16,210 | 17,408 |
| November | 18,782 | 19,223 |
| December | 21,749 | 21,080 |
| January | 23,224 | 22,321 |
| February | 26,033 | 24,512 |
| March | 28,770 | 26,504 |
| April | 29,763 | 27,433 |
| May | 29,844 | 27,412 |
| June | 29,867 | 27,400 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 229 | 3,062 | 7.5% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,475 | 9,759 | 15.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,779 | 3,062 | 58.1% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,806 | 9,759 | 49.2% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,527 | 12,727 | 12.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 230 | 12,727 | 1.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 72 | 12,727 | 0.6% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 17 | 19 | 89.5% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 19 | 84.2% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

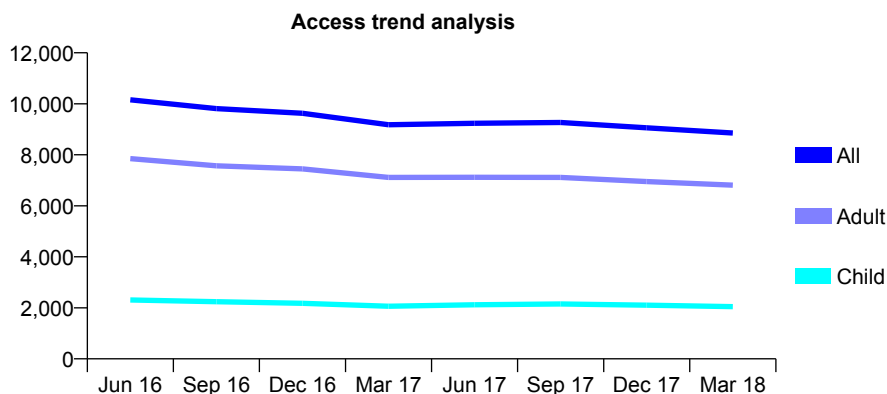
Q50 - Vital Signs At a Glance Contract Report for 101281/0147 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 37,658 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,064,337.43 |

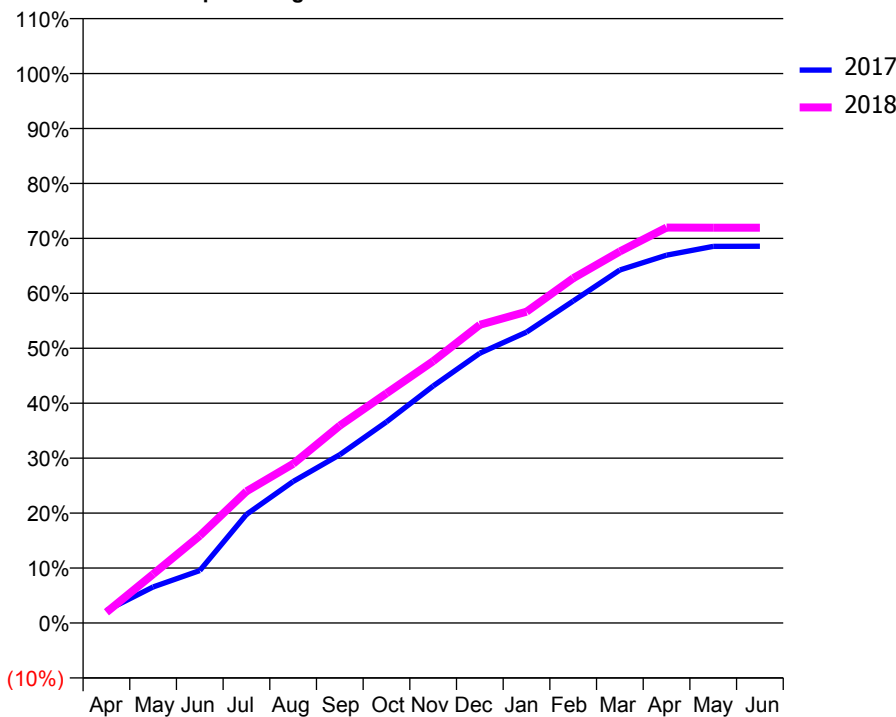
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 9,177 | |
| Quarter ending June 2017 | 9,235 | → |
| Quarter ending September 2017 | 9,266 | → |
| Quarter ending December 2017 | 9,059 | ↓ |
| Quarter ending March 2018 | 8,854 | ↓ |
| Variance since March 2017 | (3.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 859 | 735 |
| May | 2,473 | 3,353 |
| June | 3,592 | 5,978 |
| July | 7,439 | 9,025 |
| August | 9,703 | 10,906 |
| September | 11,538 | 13,526 |
| October | 13,789 | 15,740 |
| November | 16,240 | 17,947 |
| December | 18,489 | 20,436 |
| January | 19,935 | 21,333 |
| February | 22,063 | 23,623 |
| March | 24,193 | 25,467 |
| April | 25,206 | 27,096 |
| May | 25,807 | 27,088 |
| June | 25,818 | 27,088 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 297 | 3,186 | 9.3% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,507 | 9,890 | 15.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,018 | 3,186 | 63.3% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,045 | 9,890 | 61.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,146 | 12,893 | 8.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 96 | 12,893 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 31 | 12,893 | 0.2% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 14 | 71.4% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 14 | 71.4% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

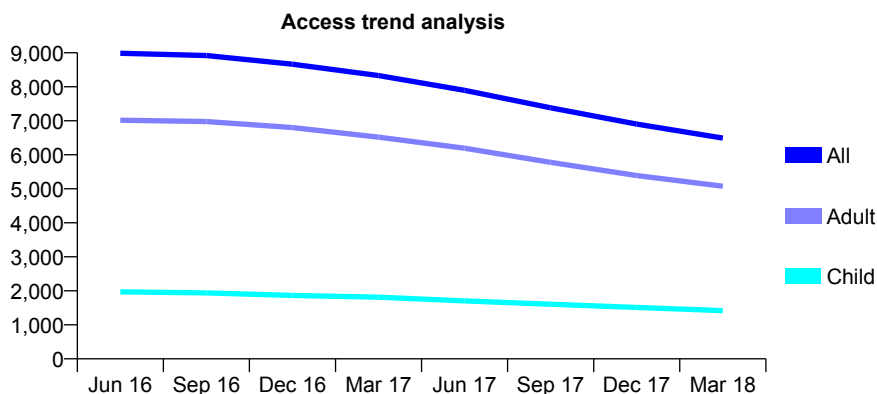
Q50 - Vital Signs At a Glance Contract Report for 101338/0049 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 30,272 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £737,960.98 |

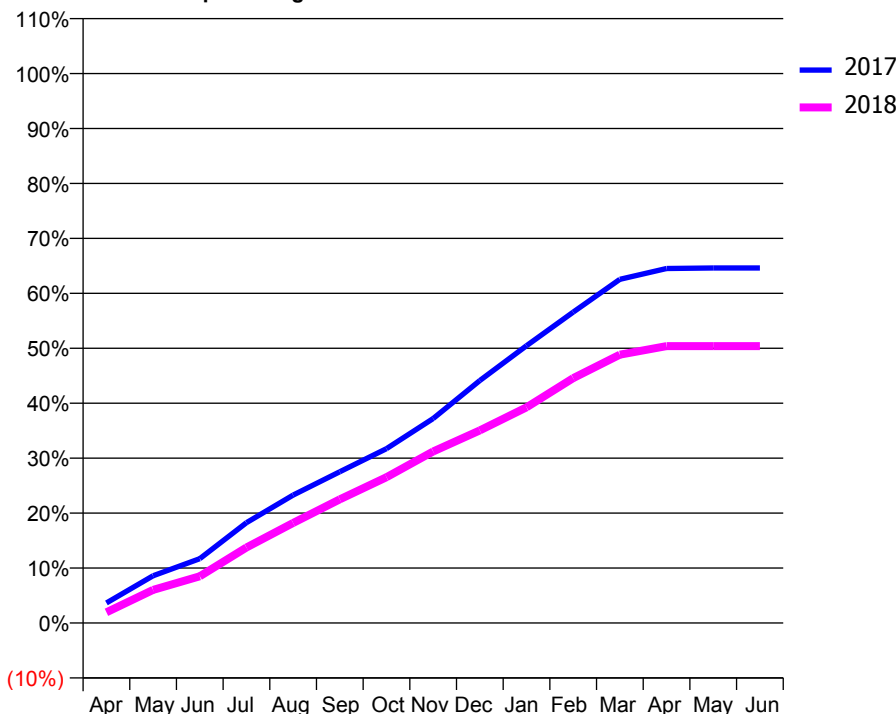
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 8,333 | |
| Quarter ending June 2017 | 7,898 | ↓ |
| Quarter ending September 2017 | 7,382 | ↓ |
| Quarter ending December 2017 | 6,903 | ↓ |
| Quarter ending March 2018 | 6,491 | ↓ |
| Variance since March 2017 | (22.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 1,106 | 595 |
| May | 2,603 | 1,824 |
| June | 3,541 | 2,575 |
| July | 5,529 | 4,164 |
| August | 7,046 | 5,512 |
| September | 8,336 | 6,811 |
| October | 9,607 | 8,034 |
| November | 11,268 | 9,454 |
| December | 13,357 | 10,611 |
| January | 15,280 | 11,881 |
| February | 17,129 | 13,489 |
| March | 18,931 | 14,781 |
| April | 19,533 | 15,256 |
| May | 19,557 | 15,257 |
| June | 19,560 | 15,257 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 85 | 1,344 | 6.3% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 869 | 5,288 | 16.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 531 | 1,344 | 39.5% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,238 | 5,288 | 42.3% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 898 | 6,545 | 13.7% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 59 | 6,545 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 138 | 6,545 | 2.1% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 15 | 73.3% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 15 | 60.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

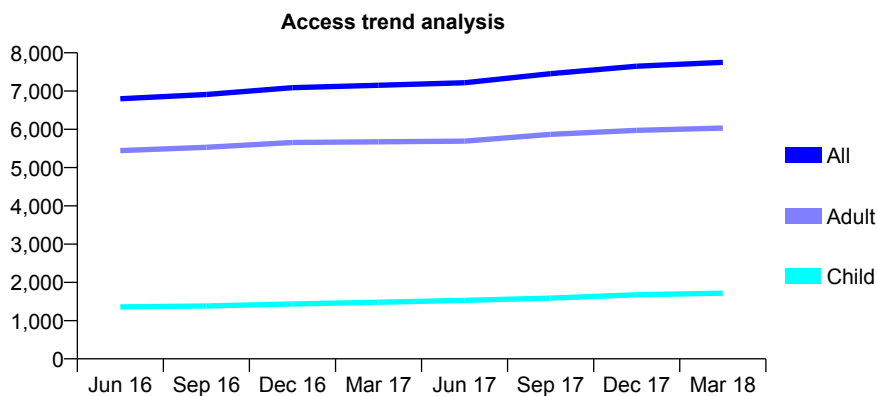
Q50 - Vital Signs At a Glance Contract Report for 101338/0124 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 24/08/2010 |
| Contract end date | |

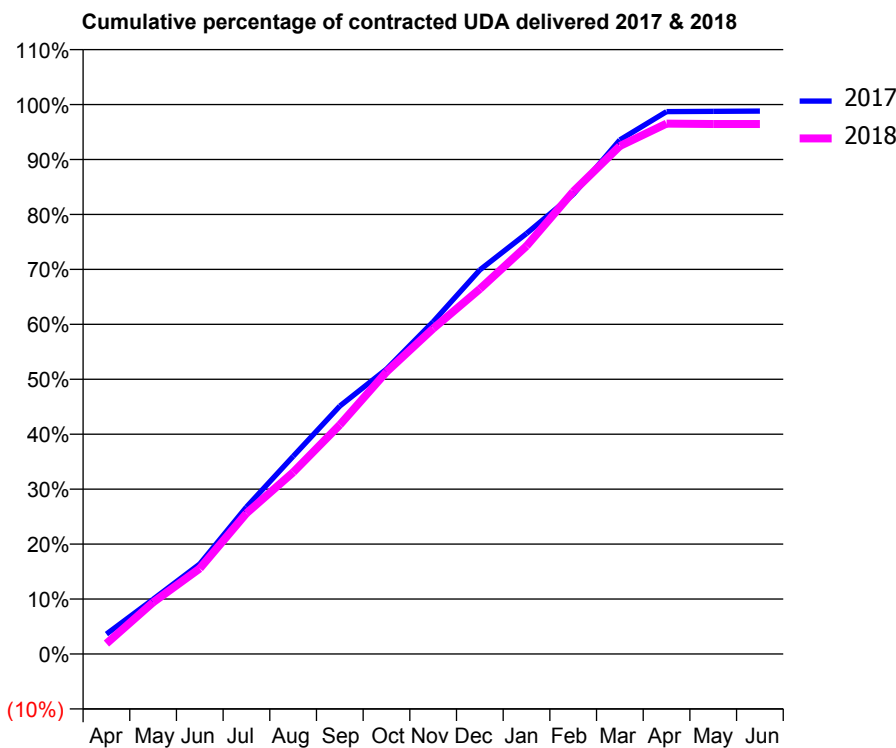
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 24,000 |
| Carry forward general activity (UDA) | 290 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £652,249.13 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,152 | |
| Quarter ending June 2017 | 7,218 | → |
| Quarter ending September 2017 | 7,455 | ↑ |
| Quarter ending December 2017 | 7,649 | ↑ |
| Quarter ending March 2018 | 7,750 | → |
| Variance since March 2017 | 8.4% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 871 | 459 |
| May | 2,389 | 2,255 |
| June | 3,932 | 3,735 |
| July | 6,419 | 6,146 |
| August | 8,631 | 7,934 |
| September | 10,833 | 10,007 |
| October | 12,443 | 12,319 |
| November | 14,510 | 14,211 |
| December | 16,774 | 15,941 |
| January | 18,365 | 17,816 |
| February | 20,072 | 20,197 |
| March | 22,456 | 22,186 |
| April | 23,687 | 23,166 |
| May | 23,703 | 23,149 |
| June | 23,710 | 23,150 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 102 | 2,674 | 3.8% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,040 | 8,897 | 11.7% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,748 | 2,674 | 65.4% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,723 | 8,897 | 53.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 614 | 11,520 | 5.3% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 63 | 11,520 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 182 | 11,520 | 1.6% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 14 | 14 | 100.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 14 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

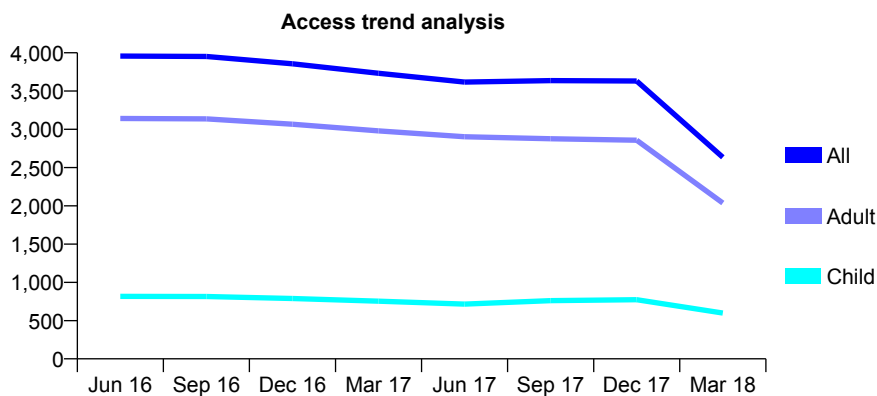
Q50 - Vital Signs At a Glance Contract Report for 101338/0130 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2010 |
| Contract end date | 28/02/2018 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,959 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £333,158.86 |

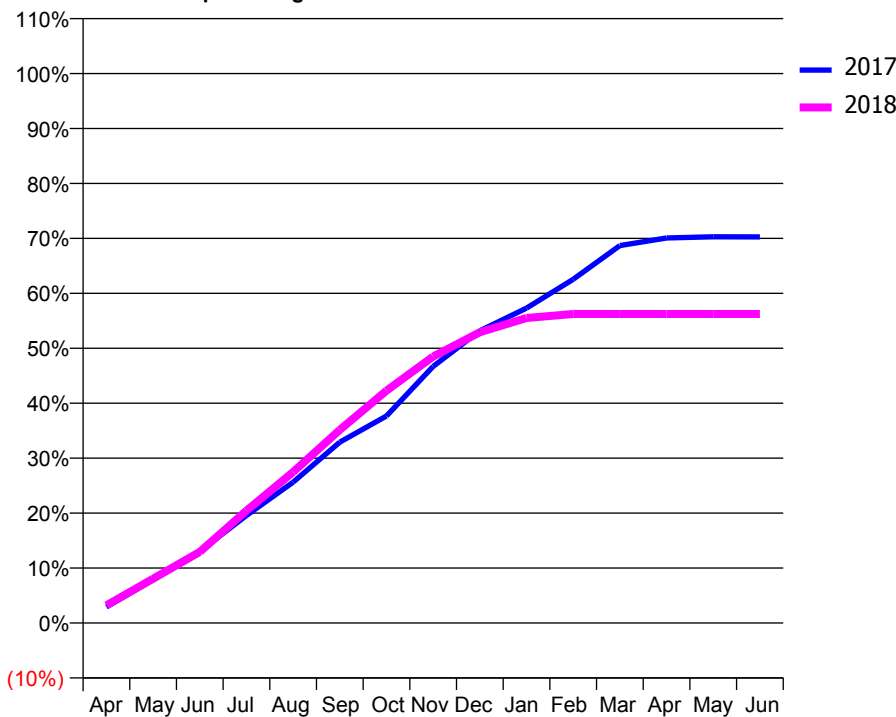
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 3,733 | |
| Quarter ending June 2017 | 3,618 | ↓ |
| Quarter ending September 2017 | 3,637 | → |
| Quarter ending December 2017 | 3,631 | → |
| Quarter ending March 2018 | 2,635 | ↓ |
| Variance since March 2017 | (29.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 478 | 483 |
| May | 1,289 | 1,208 |
| June | 2,129 | 1,938 |
| July | 3,194 | 3,058 |
| August | 4,184 | 4,112 |
| September | 5,373 | 5,260 |
| October | 6,147 | 6,324 |
| November | 7,623 | 7,256 |
| December | 8,678 | 7,914 |
| January | 9,353 | 8,306 |
| February | 10,208 | 8,413 |
| March | 11,208 | 8,413 |
| April | 11,435 | 8,413 |
| May | 11,470 | 8,413 |
| June | 11,467 | 8,413 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 42 | 706 | 5.9% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 458 | 2,938 | 15.6% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 282 | 706 | 39.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,566 | 2,938 | 53.3% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 268 | 3,548 | 7.6% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 45 | 3,548 | 1.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 81 | 3,548 | 2.3% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 11 | 81.8% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 11 | 63.6% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

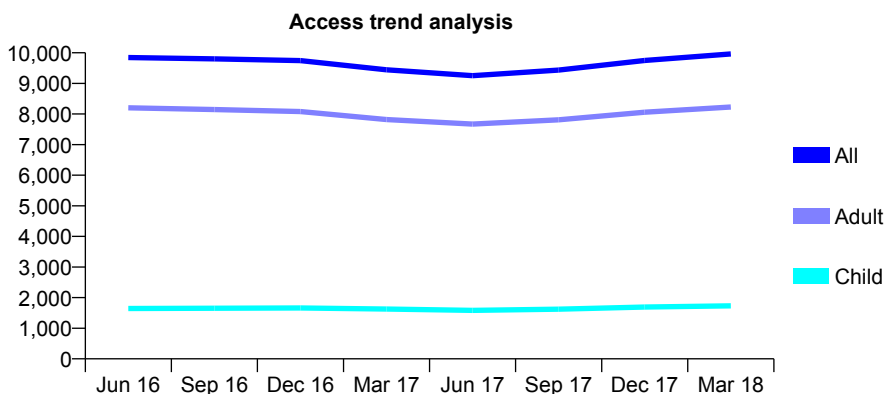
Q50 - Vital Signs At a Glance Contract Report for 101338/0135 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 33,200 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £880,294.77 |

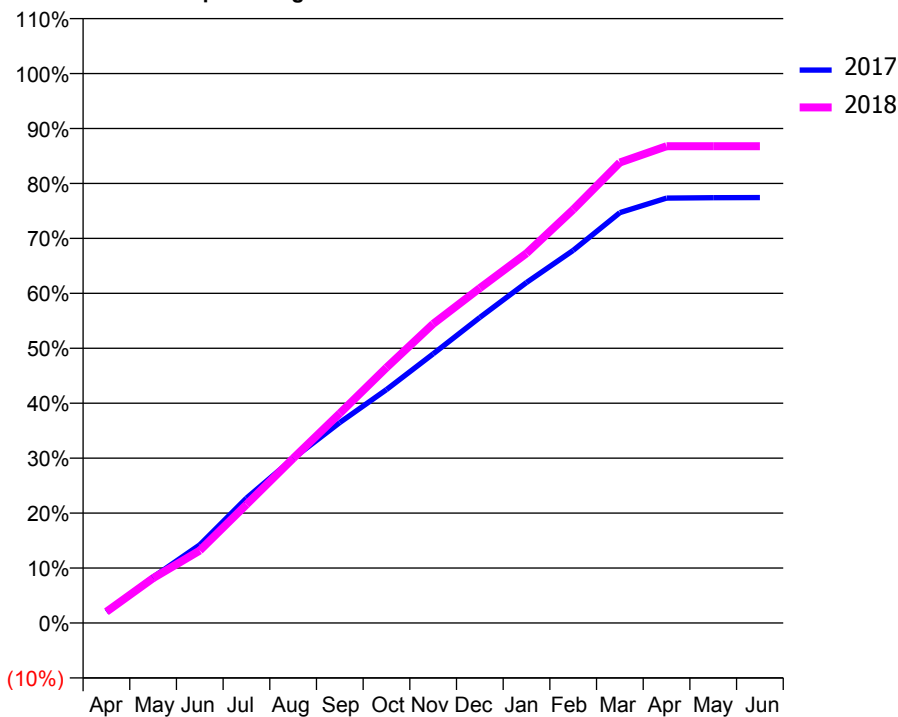
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 9,445 | |
| Quarter ending June 2017 | 9,251 | ↓ |
| Quarter ending September 2017 | 9,435 | → |
| Quarter ending December 2017 | 9,750 | ↑ |
| Quarter ending March 2018 | 9,961 | ↑ |
| Variance since March 2017 | 5.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 674 | 683 |
| May | 2,772 | 2,714 |
| June | 4,724 | 4,379 |
| July | 7,549 | 7,156 |
| August | 9,949 | 9,946 |
| September | 12,115 | 12,665 |
| October | 14,106 | 15,431 |
| November | 16,262 | 18,078 |
| December | 18,466 | 20,237 |
| January | 20,570 | 22,334 |
| February | 22,515 | 24,976 |
| March | 24,797 | 27,822 |
| April | 25,673 | 28,805 |
| May | 25,695 | 28,806 |
| June | 25,701 | 28,803 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 92 | 2,605 | 3.5% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,110 | 11,800 | 9.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,566 | 2,605 | 60.1% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,175 | 11,800 | 52.3% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 299 | 14,521 | 2.1% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 87 | 14,521 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 374 | 14,521 | 2.6% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 25 | 25 | 100.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 23 | 25 | 92.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

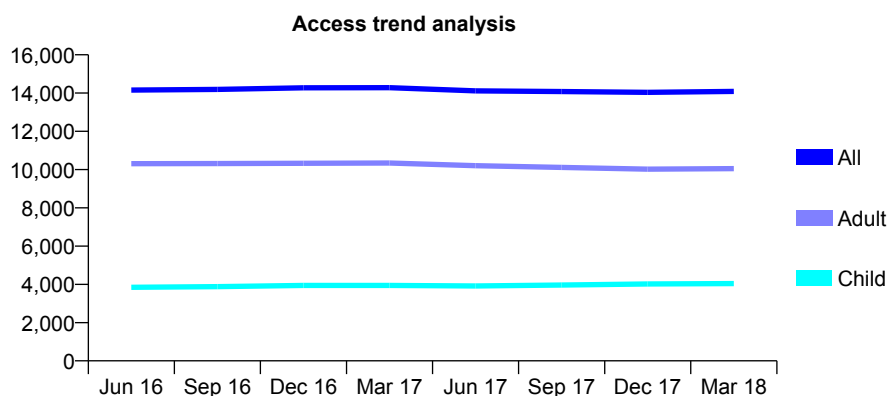
Q50 - Vital Signs At a Glance Contract Report for 101338/0136 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2012 |
| Contract end date | |

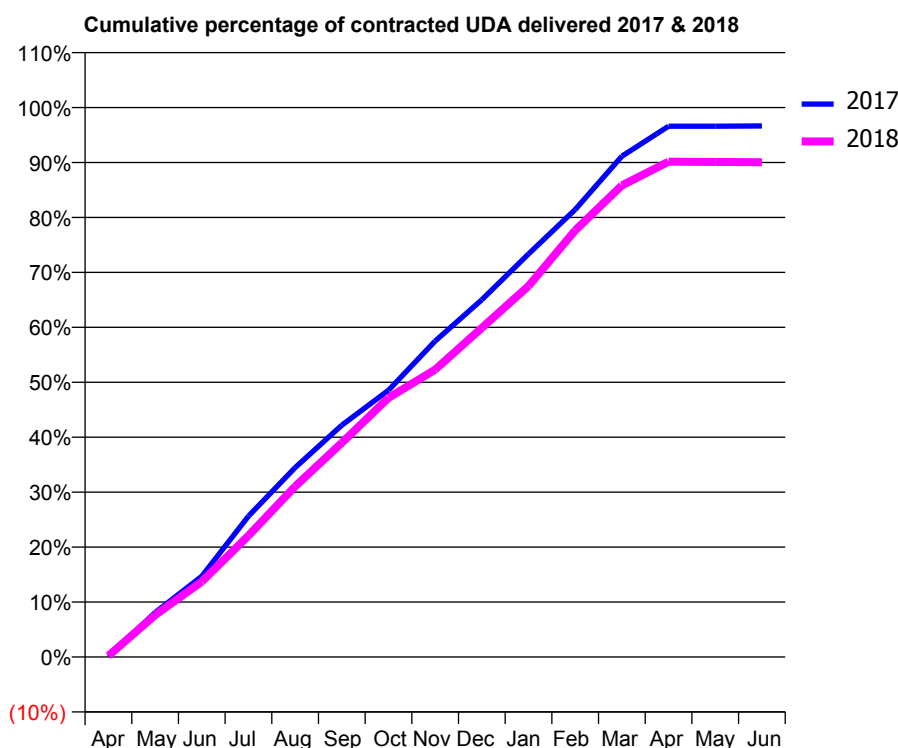
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 34,166 |
| Carry forward general activity (UDA) | 1,145 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £924,260.23 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 14,282 | |
| Quarter ending June 2017 | 14,117 | ↓ |
| Quarter ending September 2017 | 14,080 | → |
| Quarter ending December 2017 | 14,038 | → |
| Quarter ending March 2018 | 14,087 | → |
| Variance since March 2017 | (1.4%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 38 | 83 |
| May | 2,764 | 2,610 |
| June | 5,024 | 4,692 |
| July | 8,759 | 7,546 |
| August | 11,780 | 10,609 |
| September | 14,417 | 13,317 |
| October | 16,588 | 16,116 |
| November | 19,648 | 17,868 |
| December | 22,219 | 20,462 |
| January | 25,062 | 23,066 |
| February | 27,821 | 26,524 |
| March | 31,139 | 29,323 |
| April | 33,002 | 30,795 |
| May | 33,002 | 30,777 |
| June | 33,021 | 30,761 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 307 | 5,635 | 5.4% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,180 | 12,201 | 9.7% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,534 | 5,635 | 62.7% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,366 | 12,201 | 52.2% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,402 | 17,671 | 7.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 127 | 17,671 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 136 | 17,671 | 0.8% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 17 | 19 | 89.5% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 19 | 89.5% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

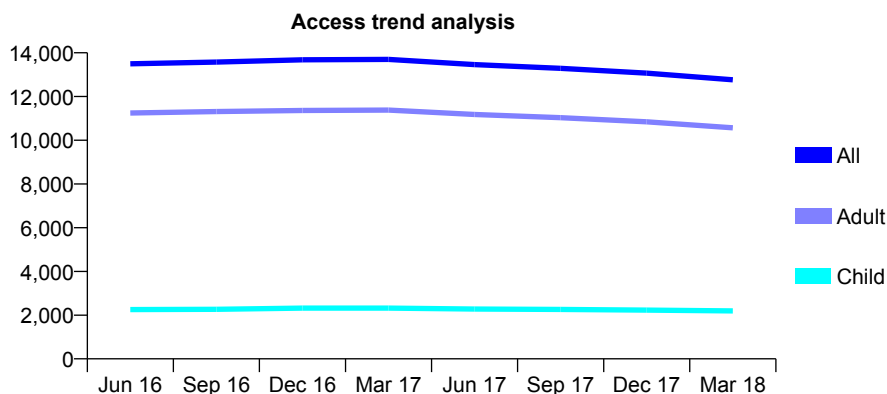
Q50 - Vital Signs At a Glance Contract Report for 101370/0090 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2007 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 41,727 |
| Carry forward general activity (UDA) | 1,658 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,206,522.17 |

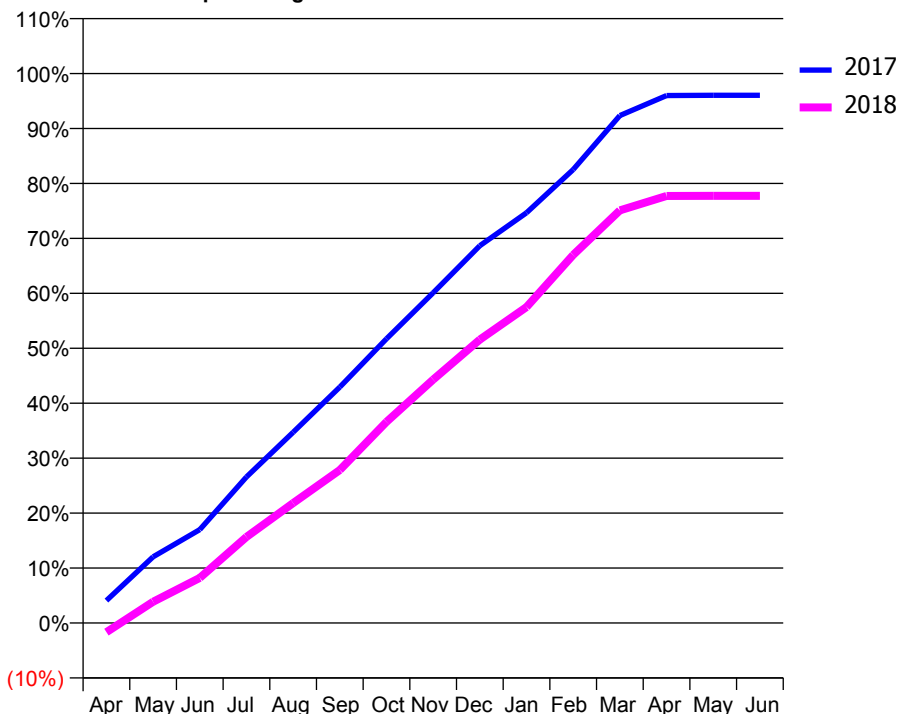
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 13,700 | |
| Quarter ending June 2017 | 13,458 | ↓ |
| Quarter ending September 2017 | 13,289 | ↓ |
| Quarter ending December 2017 | 13,070 | ↓ |
| Quarter ending March 2018 | 12,766 | ↓ |
| Variance since March 2017 | (6.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,710 | -704 |
| May | 5,026 | 1,615 |
| June | 7,091 | 3,430 |
| July | 11,095 | 6,533 |
| August | 14,487 | 9,109 |
| September | 17,913 | 11,619 |
| October | 21,588 | 15,272 |
| November | 25,074 | 18,482 |
| December | 28,650 | 21,525 |
| January | 31,150 | 23,997 |
| February | 34,434 | 27,952 |
| March | 38,535 | 31,333 |
| April | 40,055 | 32,433 |
| May | 40,069 | 32,437 |
| June | 40,069 | 32,437 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 159 | 3,056 | 5.2% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,432 | 14,183 | 10.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,846 | 3,056 | 60.4% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,097 | 14,183 | 57.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 718 | 17,083 | 4.2% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 62 | 17,083 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 247 | 17,083 | 1.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 27 | 31 | 87.1% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 22 | 31 | 71.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

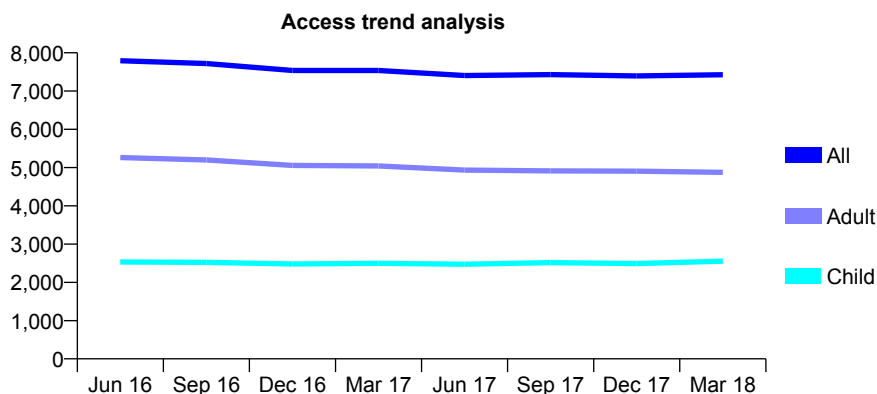
Q50 - Vital Signs At a Glance Contract Report for 101435/0063 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 23,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £607,933.02 |

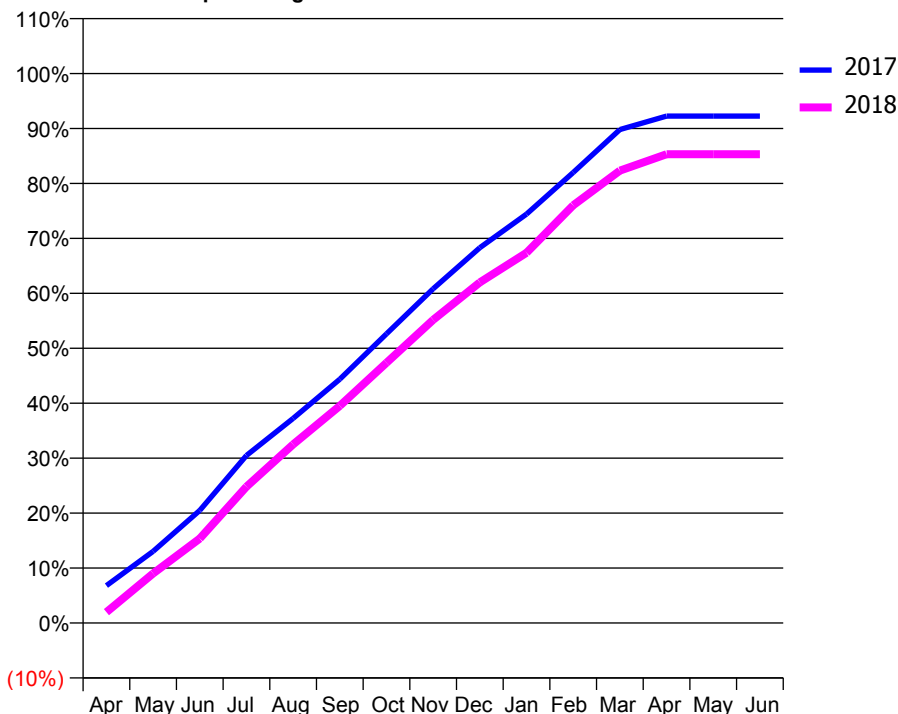
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,539 | |
| Quarter ending June 2017 | 7,407 | ↓ |
| Quarter ending September 2017 | 7,431 | → |
| Quarter ending December 2017 | 7,394 | → |
| Quarter ending March 2018 | 7,428 | → |
| Variance since March 2017 | (1.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,600 | 468 |
| May | 3,067 | 2,117 |
| June | 4,816 | 3,614 |
| July | 7,168 | 5,833 |
| August | 8,753 | 7,639 |
| September | 10,425 | 9,287 |
| October | 12,367 | 11,128 |
| November | 14,291 | 12,965 |
| December | 16,050 | 14,567 |
| January | 17,489 | 15,831 |
| February | 19,268 | 17,864 |
| March | 21,104 | 19,344 |
| April | 21,678 | 20,050 |
| May | 21,678 | 20,048 |
| June | 21,678 | 20,048 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 168 | 3,063 | 5.5% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 514 | 5,135 | 10.0% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,684 | 3,063 | 55.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,441 | 5,135 | 47.5% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 503 | 8,207 | 6.1% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 8,207 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 107 | 8,207 | 1.3% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

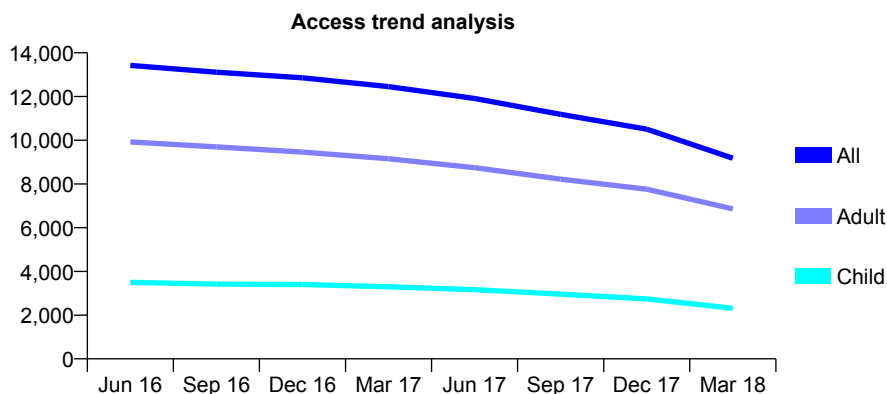
Q50 - Vital Signs At a Glance Contract Report for 101435/0071 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2008 |
| Contract end date | 30/04/2018 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 37,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £896,469.89 |

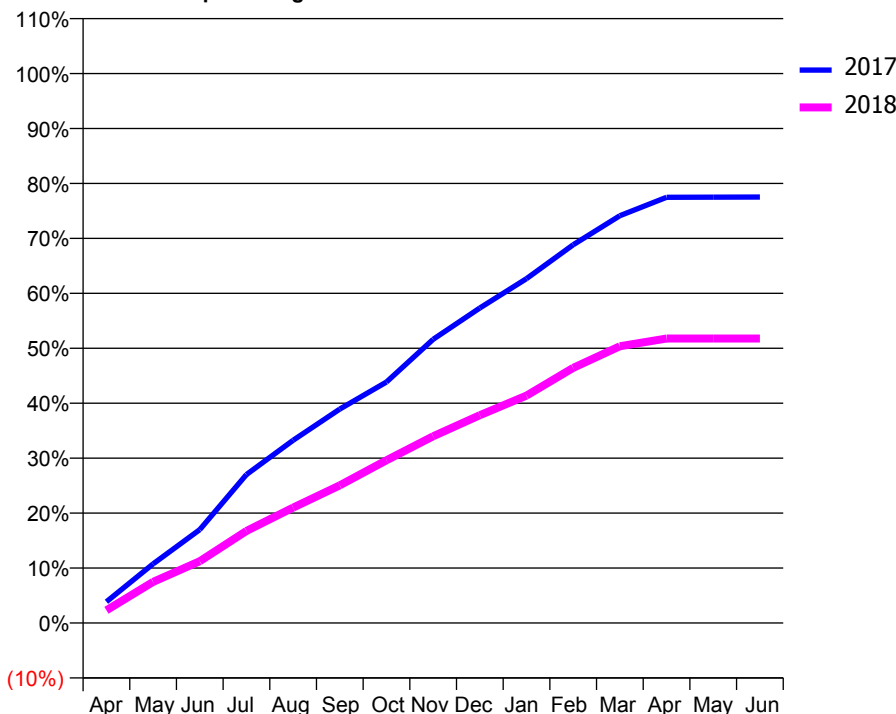
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 12,455 | |
| Quarter ending June 2017 | 11,912 | ↓ |
| Quarter ending September 2017 | 11,184 | ↓ |
| Quarter ending December 2017 | 10,508 | ↓ |
| Quarter ending March 2018 | 9,177 | ↓ |
| Variance since March 2017 | (26.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 1,452 | 867 |
| May | 4,034 | 2,805 |
| June | 6,372 | 4,217 |
| July | 10,135 | 6,281 |
| August | 12,475 | 7,873 |
| September | 14,599 | 9,398 |
| October | 16,447 | 11,105 |
| November | 19,364 | 12,742 |
| December | 21,502 | 14,181 |
| January | 23,505 | 15,516 |
| February | 25,809 | 17,414 |
| March | 27,798 | 18,885 |
| April | 29,055 | 19,415 |
| May | 29,061 | 19,415 |
| June | 29,068 | 19,415 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 179 | 2,978 | 6.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 927 | 7,500 | 12.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,788 | 2,978 | 60.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,869 | 7,500 | 51.6% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 783 | 10,057 | 7.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 28 | 10,057 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 141 | 10,057 | 1.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | 90.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 10 | 70.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

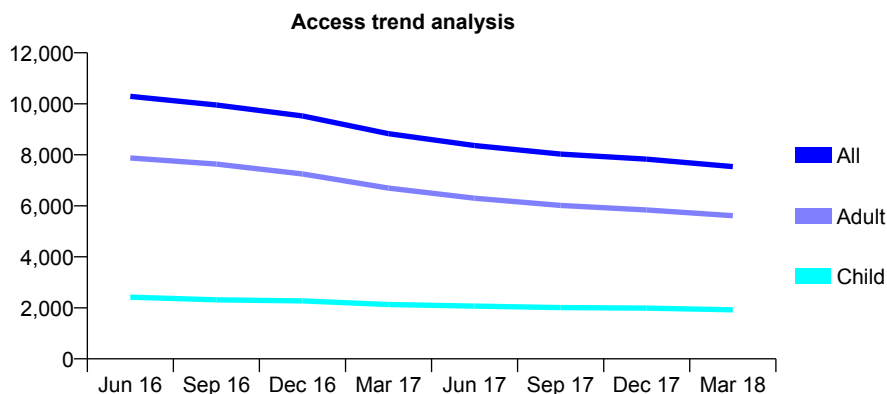
Q50 - Vital Signs At a Glance Contract Report for 101435/0072 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 30,373 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £809,470.30 |

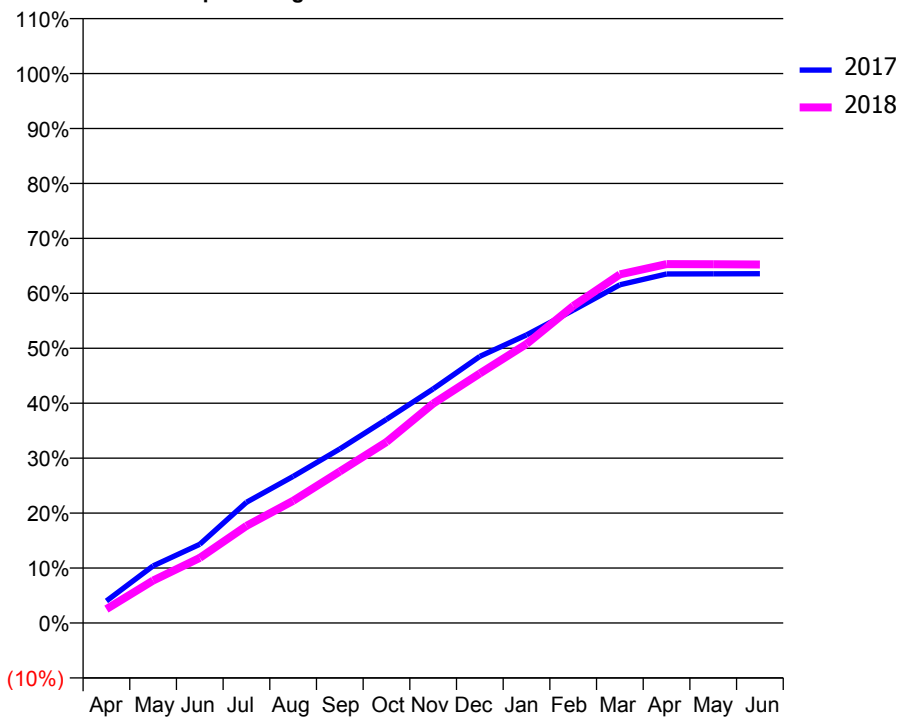
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 8,827 | |
| Quarter ending June 2017 | 8,364 | ↓ |
| Quarter ending September 2017 | 8,027 | ↓ |
| Quarter ending December 2017 | 7,830 | ↓ |
| Quarter ending March 2018 | 7,537 | ↓ |
| Variance since March 2017 | (14.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,523 | 768 |
| May | 3,937 | 2,350 |
| June | 5,431 | 3,600 |
| July | 8,318 | 5,369 |
| August | 10,107 | 6,754 |
| September | 12,002 | 8,379 |
| October | 14,035 | 10,005 |
| November | 16,134 | 12,129 |
| December | 18,380 | 13,797 |
| January | 19,858 | 15,425 |
| February | 21,558 | 17,521 |
| March | 23,316 | 19,272 |
| April | 24,057 | 19,836 |
| May | 24,070 | 19,827 |
| June | 24,072 | 19,814 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 153 | 2,148 | 7.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 674 | 6,349 | 10.6% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 972 | 2,148 | 45.3% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,089 | 6,349 | 48.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 465 | 8,340 | 5.6% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 88 | 8,340 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 133 | 8,340 | 1.6% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | 100.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 11 | 63.6% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

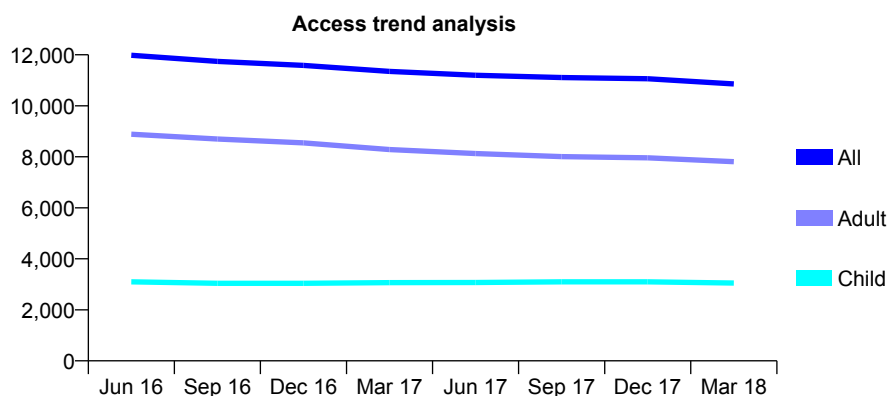
Q50 - Vital Signs At a Glance Contract Report for 101435/0073 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 36,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £713,022.02 |

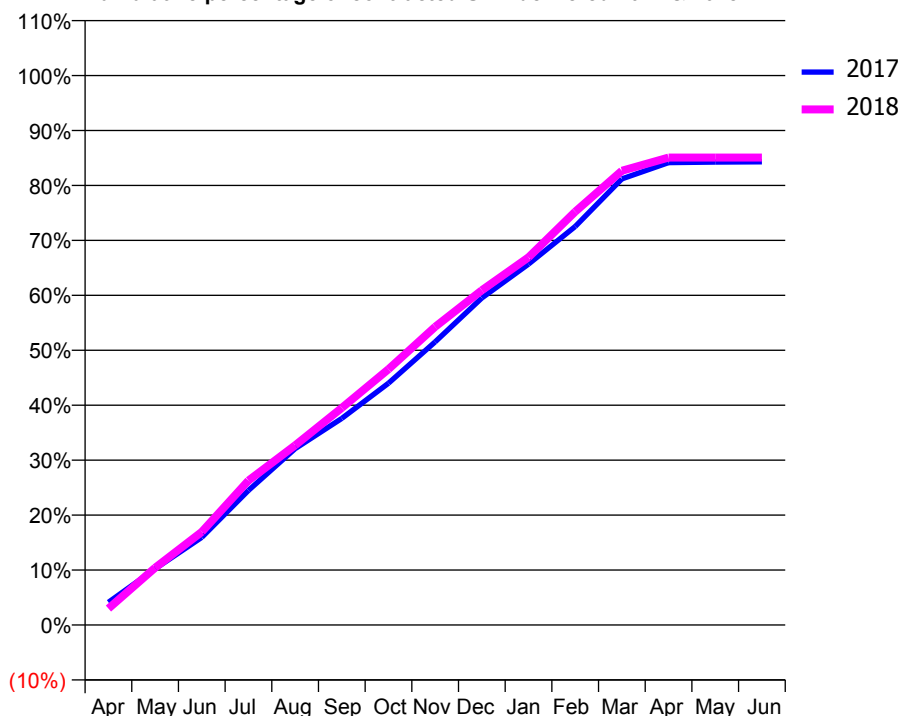
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 11,351 | |
| Quarter ending June 2017 | 11,199 | ↓ |
| Quarter ending September 2017 | 11,108 | → |
| Quarter ending December 2017 | 11,063 | → |
| Quarter ending March 2018 | 10,859 | ↓ |
| Variance since March 2017 | (4.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,491 | 1,083 |
| May | 3,684 | 3,755 |
| June | 5,748 | 6,102 |
| July | 8,817 | 9,464 |
| August | 11,551 | 11,772 |
| September | 13,538 | 14,224 |
| October | 15,840 | 16,759 |
| November | 18,551 | 19,534 |
| December | 21,422 | 21,935 |
| January | 23,641 | 24,087 |
| February | 26,104 | 27,079 |
| March | 29,229 | 29,756 |
| April | 30,289 | 30,623 |
| May | 30,329 | 30,623 |
| June | 30,349 | 30,623 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 315 | 4,615 | 6.8% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,293 | 9,864 | 13.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,993 | 4,615 | 64.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,434 | 9,864 | 45.0% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,040 | 14,262 | 7.3% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 84 | 14,262 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 278 | 14,262 | 1.9% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

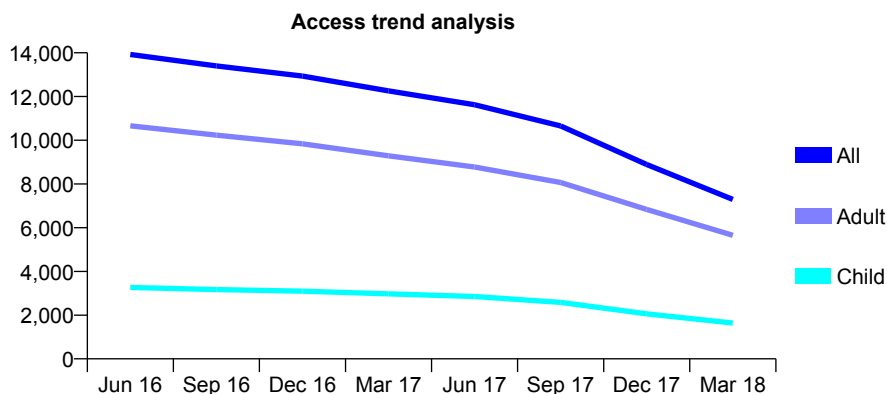
Q50 - Vital Signs At a Glance Contract Report for 101435/0074 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2007 |
| Contract end date | 30/09/2017 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £391,234.34 |

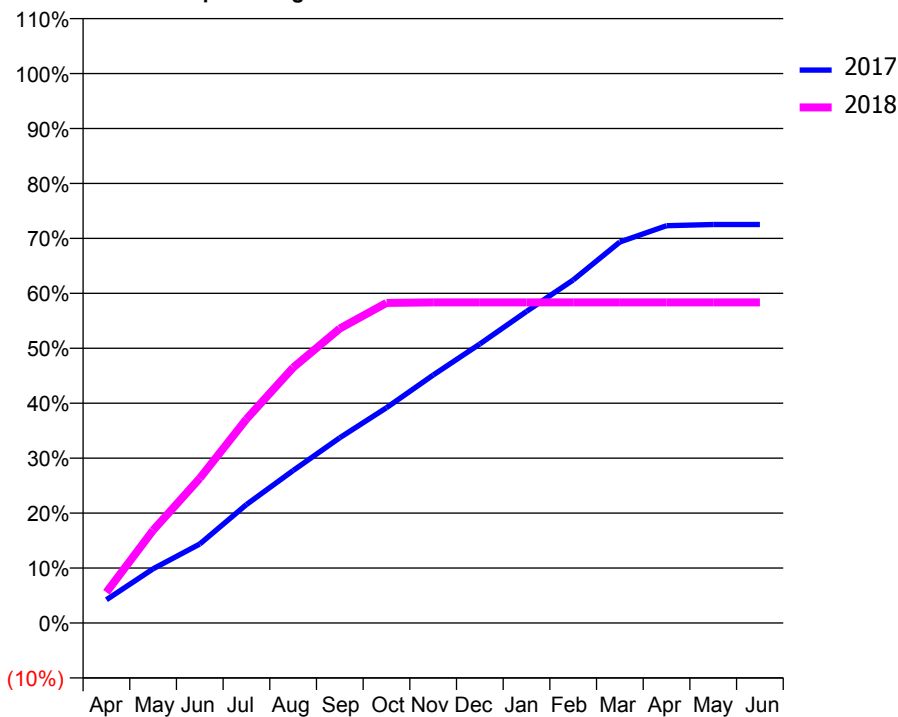
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 12,256 | |
| Quarter ending June 2017 | 11,625 | ↓ |
| Quarter ending September 2017 | 10,651 | ↓ |
| Quarter ending December 2017 | 8,891 | ↓ |
| Quarter ending March 2018 | 7,291 | ↓ |
| Variance since March 2017 | (40.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,647 | 1,089 |
| May | 3,843 | 3,290 |
| June | 5,607 | 5,136 |
| July | 8,409 | 7,239 |
| August | 10,823 | 9,062 |
| September | 13,151 | 10,451 |
| October | 15,280 | 11,359 |
| November | 17,600 | 11,378 |
| December | 19,807 | 11,378 |
| January | 22,110 | 11,379 |
| February | 24,342 | 11,379 |
| March | 27,045 | 11,379 |
| April | 28,200 | 11,379 |
| May | 28,286 | 11,379 |
| June | 28,287 | 11,379 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 75 | 1,507 | 5.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 448 | 4,459 | 10.0% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 808 | 1,507 | 53.6% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,461 | 4,459 | 55.2% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 242 | 5,331 | 4.5% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 51 | 5,331 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 80 | 5,331 | 1.5% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 18 | 72.2% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 18 | 61.1% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

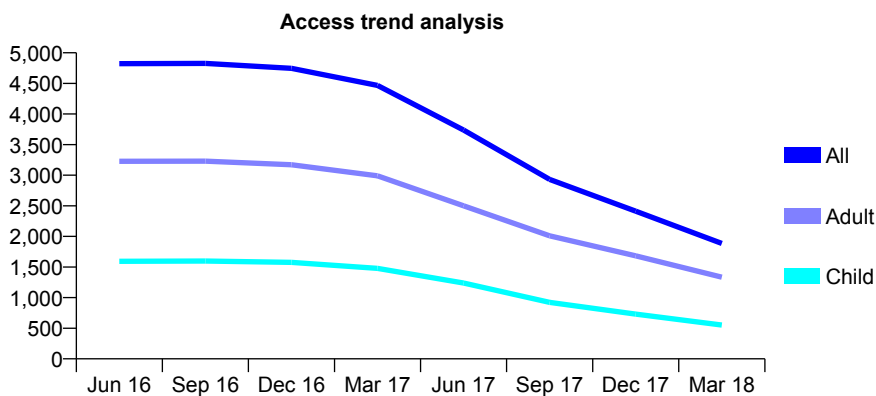
Q50 - Vital Signs At a Glance Contract Report for 101435/0123 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 20/07/2009 |
| Contract end date | 30/04/2017 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,333 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £31,456.79 |

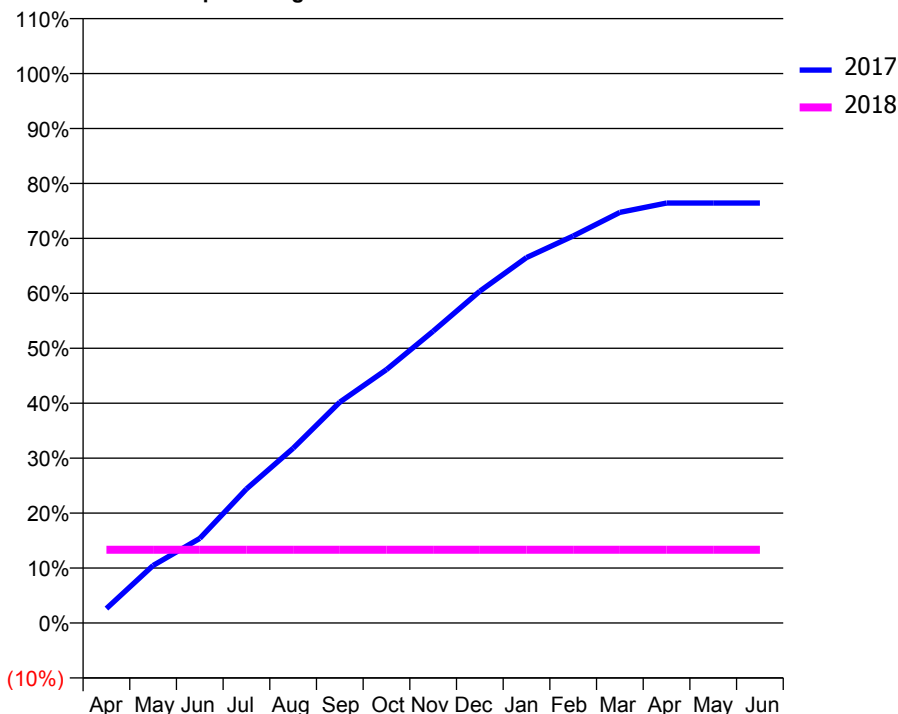
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 4,468 | |
| Quarter ending June 2017 | 3,737 | ↓ |
| Quarter ending September 2017 | 2,932 | ↓ |
| Quarter ending December 2017 | 2,412 | ↓ |
| Quarter ending March 2018 | 1,886 | ↓ |
| Variance since March 2017 | (57.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 419 | 178 |
| May | 1,675 | 178 |
| June | 2,463 | 178 |
| July | 3,906 | 178 |
| August | 5,087 | 178 |
| September | 6,432 | 178 |
| October | 7,378 | 178 |
| November | 8,497 | 178 |
| December | 9,664 | 178 |
| January | 10,640 | 178 |
| February | 11,271 | 178 |
| March | 11,955 | 178 |
| April | 12,229 | 178 |
| May | 12,229 | 178 |
| June | 12,229 | 178 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 12 | 49 | 24.5% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 21 | 109 | 19.3% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 19 | 49 | 38.8% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 47 | 109 | 43.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 24 | 67 | 35.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 67 | 3.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 67 | 4.5% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

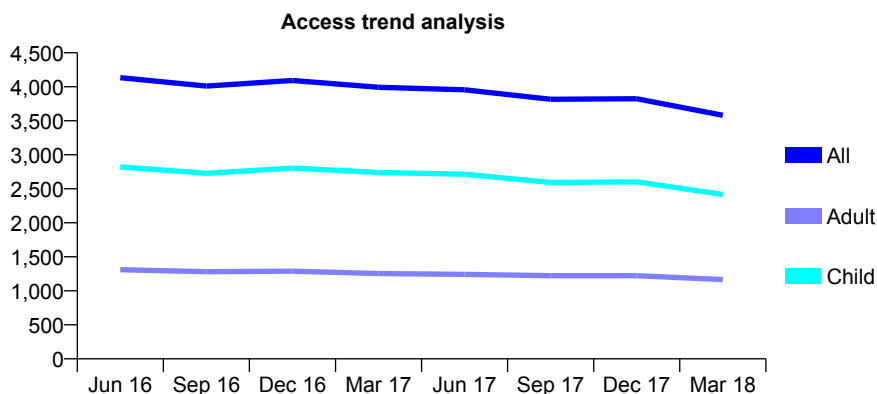
Q50 - Vital Signs At a Glance Contract Report for 102490/0003 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Ashby Dental Clinic (CDS Unit) |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 26/09/2011 |
| Contract end date | 30/09/2018 |

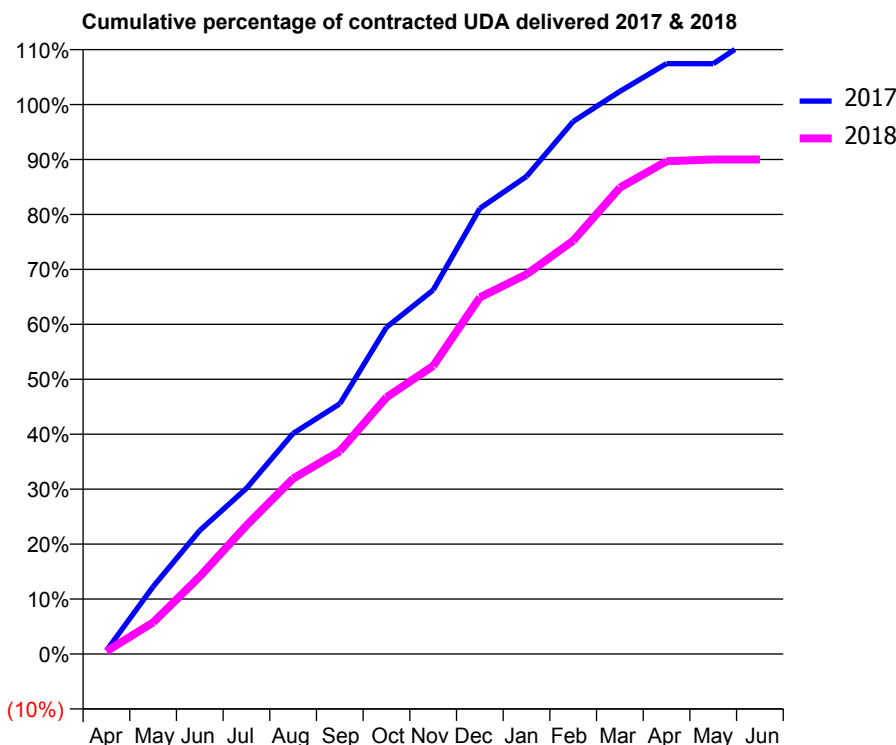
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,786 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £556,967.91 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 3,994 | |
| Quarter ending June 2017 | 3,956 | → |
| Quarter ending September 2017 | 3,817 | ↓ |
| Quarter ending December 2017 | 3,824 | → |
| Quarter ending March 2018 | 3,581 | ↓ |
| Variance since March 2017 | (10.3%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 43 | 33 |
| May | 849 | 389 |
| June | 1,557 | 958 |
| July | 2,088 | 1,588 |
| August | 2,780 | 2,167 |
| September | 3,153 | 2,505 |
| October | 4,118 | 3,171 |
| November | 4,587 | 3,557 |
| December | 5,614 | 4,405 |
| January | 6,018 | 4,690 |
| February | 6,711 | 5,105 |
| March | 7,090 | 5,760 |
| April | 7,439 | 6,085 |
| May | 7,437 | 6,107 |
| June | 7,825 | 6,107 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 141 | 2,752 | 5.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 64 | 1,046 | 6.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,061 | 2,752 | 38.6% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 301 | 1,046 | 28.8% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 138 | 3,526 | 3.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 3,526 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 3,526 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

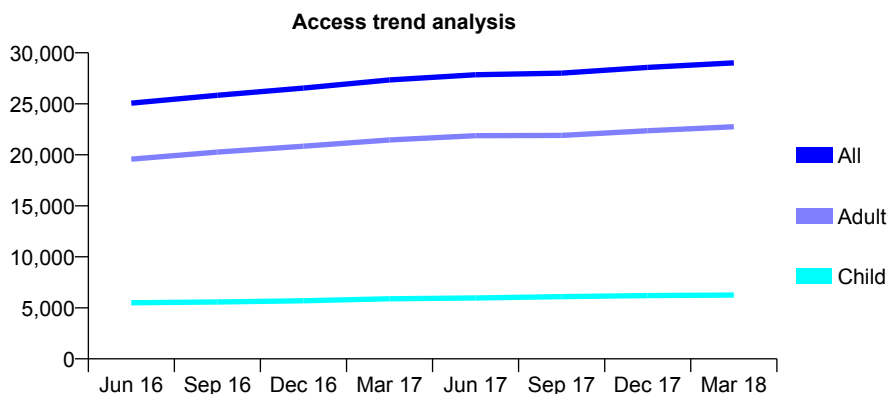
Q50 - Vital Signs At a Glance Contract Report for 104094/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | 543 Dental Centre Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 08/09/2008 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 79,925 |
| Carry forward general activity (UDA) | -663 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £2,432,604.10 |

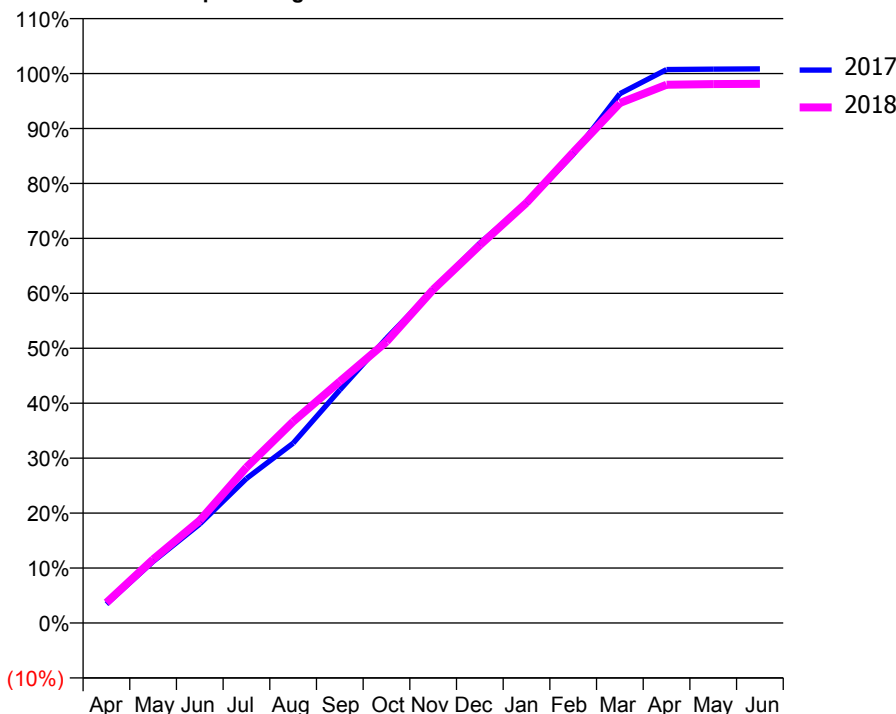
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 27,340 | |
| Quarter ending June 2017 | 27,846 | → |
| Quarter ending September 2017 | 28,002 | → |
| Quarter ending December 2017 | 28,563 | ↑ |
| Quarter ending March 2018 | 29,015 | → |
| Variance since March 2017 | 6.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,767 | 2,949 |
| May | 8,946 | 9,254 |
| June | 14,401 | 14,924 |
| July | 21,017 | 22,652 |
| August | 26,157 | 29,291 |
| September | 33,889 | 35,136 |
| October | 41,421 | 40,912 |
| November | 48,449 | 48,498 |
| December | 55,238 | 54,948 |
| January | 61,068 | 61,123 |
| February | 68,173 | 68,448 |
| March | 76,990 | 75,624 |
| April | 80,501 | 78,283 |
| May | 80,553 | 78,389 |
| June | 80,588 | 78,422 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 545 | 9,039 | 6.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3,194 | 29,844 | 10.7% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 5,867 | 9,039 | 64.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 18,256 | 29,844 | 61.2% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,187 | 37,981 | 5.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 217 | 37,981 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 13 | 37,981 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 26 | 28 | 92.9% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 26 | 28 | 92.9% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

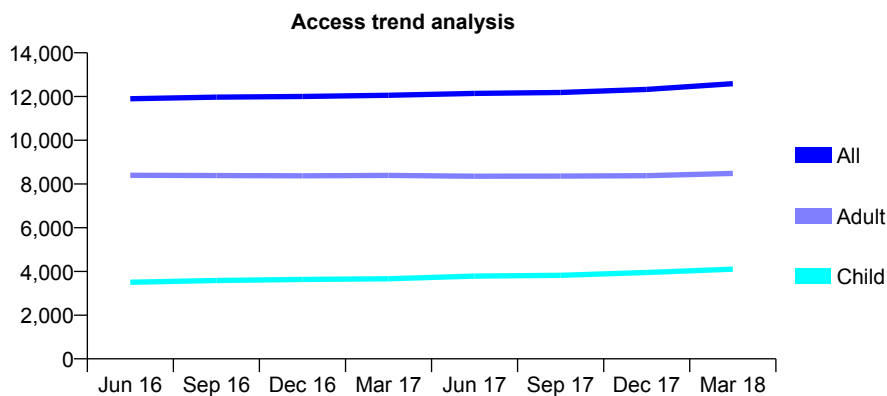
Q50 - Vital Signs At a Glance Contract Report for 104663/0001 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Osborne Street Surgery Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 32,000 |
| Carry forward general activity (UDA) | -640 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £950,147.84 |

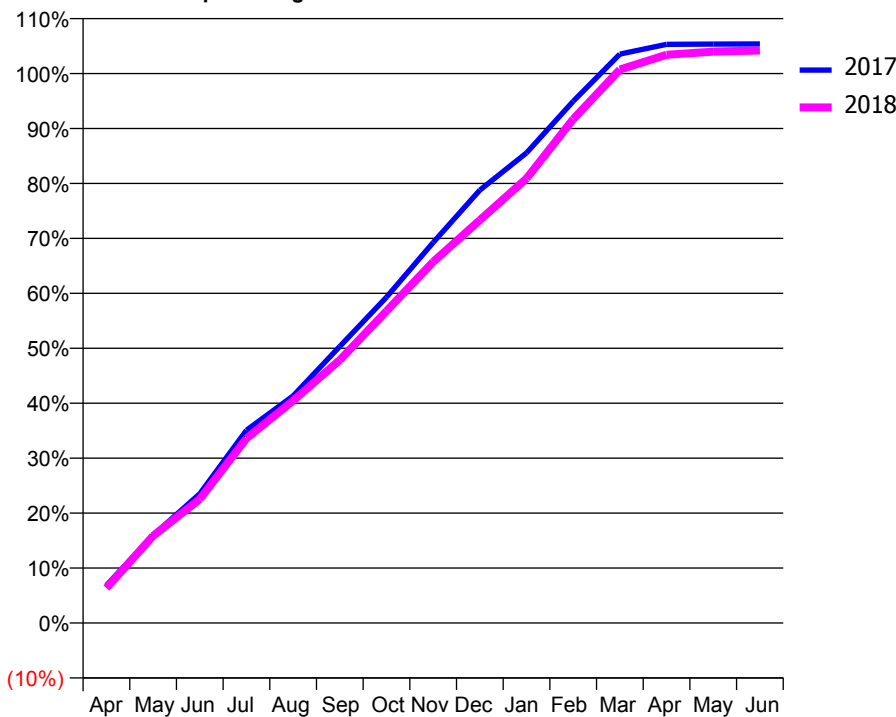
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 12,055 | |
| Quarter ending June 2017 | 12,140 | → |
| Quarter ending September 2017 | 12,183 | → |
| Quarter ending December 2017 | 12,323 | → |
| Quarter ending March 2018 | 12,587 | ↑ |
| Variance since March 2017 | 4.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,196 | 2,035 |
| May | 5,117 | 5,072 |
| June | 7,532 | 7,221 |
| July | 11,222 | 10,753 |
| August | 13,226 | 12,947 |
| September | 16,106 | 15,321 |
| October | 18,976 | 18,169 |
| November | 22,161 | 21,030 |
| December | 25,210 | 23,465 |
| January | 27,379 | 25,883 |
| February | 30,384 | 29,338 |
| March | 33,128 | 32,231 |
| April | 33,694 | 33,096 |
| May | 33,710 | 33,272 |
| June | 33,721 | 33,343 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 344 | 5,774 | 6.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,536 | 12,413 | 12.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,419 | 5,774 | 59.2% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,864 | 12,413 | 63.4% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,502 | 18,413 | 8.2% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 97 | 18,413 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 18,413 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | 92.3% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 13 | 84.6% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

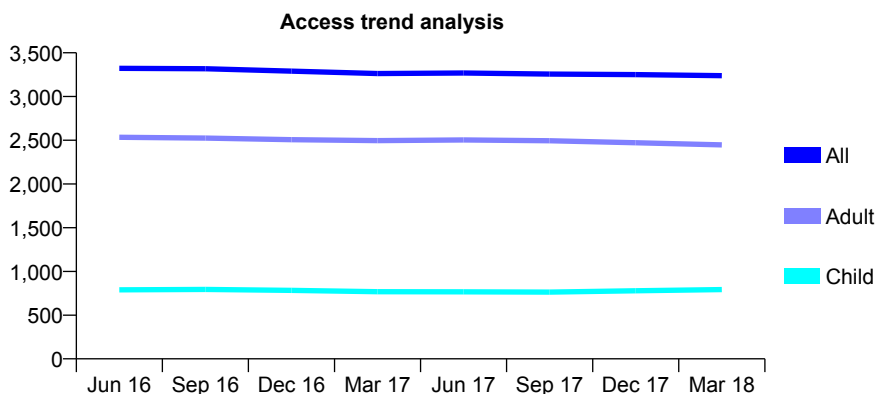
Q50 - Vital Signs At a Glance Contract Report for 108731/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | Elmet Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,506 |
| Carry forward general activity (UDA) | -150 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £229,164.44 |

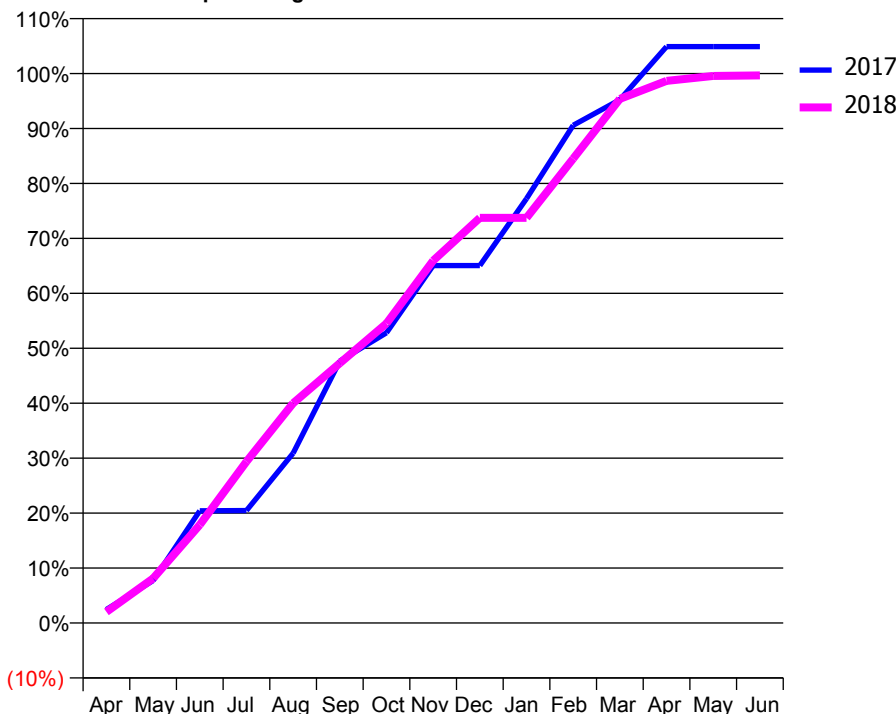
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,263 | |
| Quarter ending June 2017 | 3,269 | → |
| Quarter ending September 2017 | 3,257 | → |
| Quarter ending December 2017 | 3,250 | → |
| Quarter ending March 2018 | 3,239 | → |
| Variance since March 2017 | (0.7%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 185 | 151 |
| May | 580 | 610 |
| June | 1,533 | 1,342 |
| July | 1,536 | 2,204 |
| August | 2,320 | 3,003 |
| September | 3,577 | 3,550 |
| October | 3,965 | 4,091 |
| November | 4,883 | 4,949 |
| December | 4,883 | 5,535 |
| January | 5,797 | 5,535 |
| February | 6,798 | 6,344 |
| March | 7,149 | 7,160 |
| April | 7,874 | 7,405 |
| May | 7,874 | 7,472 |
| June | 7,874 | 7,480 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 50 | 1,211 | 4.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 261 | 3,605 | 7.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 759 | 1,211 | 62.7% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,454 | 3,605 | 68.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 159 | 4,544 | 3.5% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 7 | 4,544 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 4,544 | 0.5% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

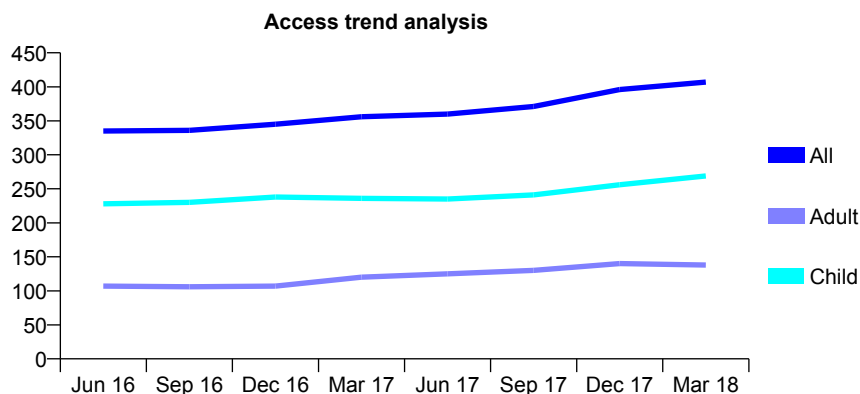
Q50 - Vital Signs At a Glance Contract Report for 110310/0001 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Brown-Craven Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2013 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 861 |
| Carry forward general activity (UDA) | 23 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £22,736.03 |

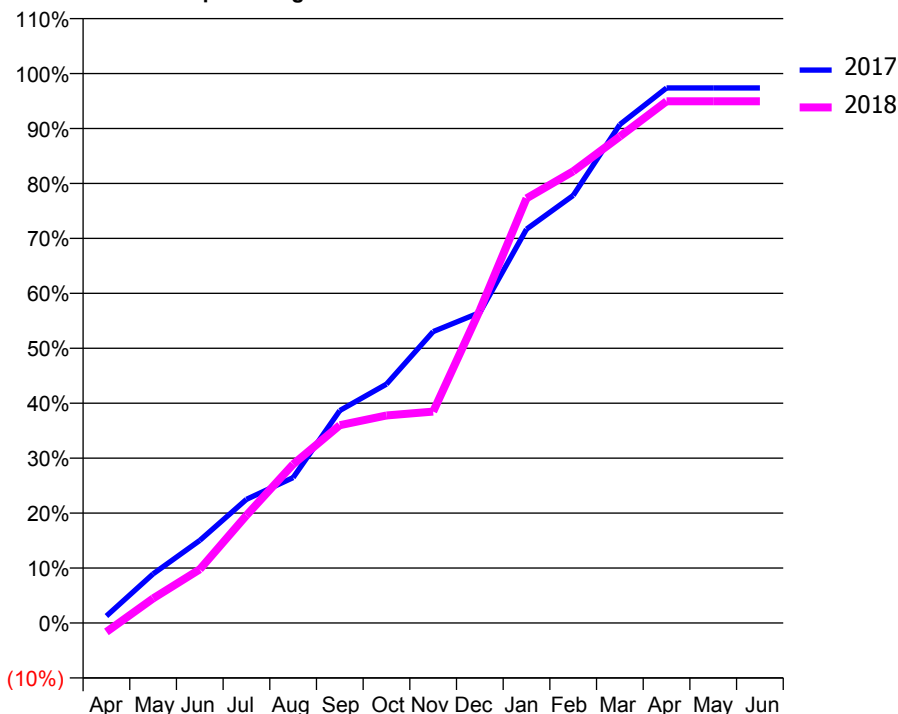
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 356 | |
| Quarter ending June 2017 | 360 | → |
| Quarter ending September 2017 | 371 | ↑ |
| Quarter ending December 2017 | 396 | ↑ |
| Quarter ending March 2018 | 407 | ↑ |
| Variance since March 2017 | 14.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 11 | -14 |
| May | 77 | 39 |
| June | 129 | 84 |
| July | 194 | 169 |
| August | 228 | 249 |
| September | 333 | 310 |
| October | 374 | 325 |
| November | 457 | 331 |
| December | 487 | 490 |
| January | 617 | 665 |
| February | 670 | 708 |
| March | 781 | 762 |
| April | 838 | 817 |
| May | 838 | 817 |
| June | 838 | 817 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 31 | 426 | 7.3% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 31 | 191 | 16.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 267 | 426 | 62.7% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 101 | 191 | 52.9% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 33 | 621 | 5.3% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 621 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 621 | 0.3% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

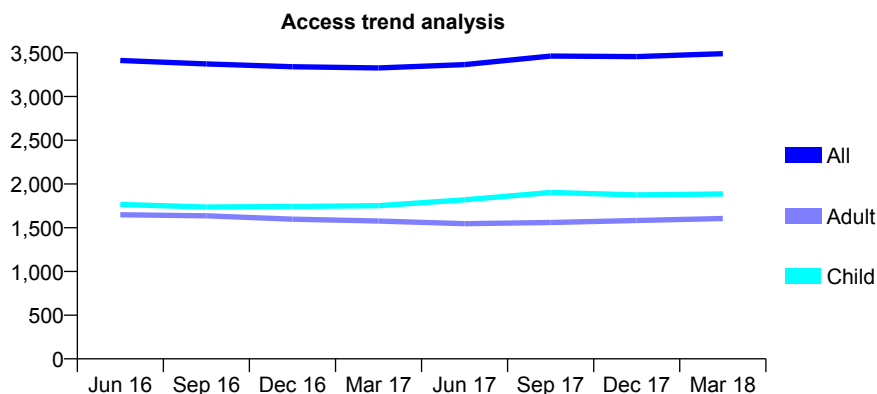
Q50 - Vital Signs At a Glance Contract Report for 114650/0002 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Community Dental Clinic |
| Contract type name | PDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/05/2007 |
| Contract end date | 30/09/2018 |

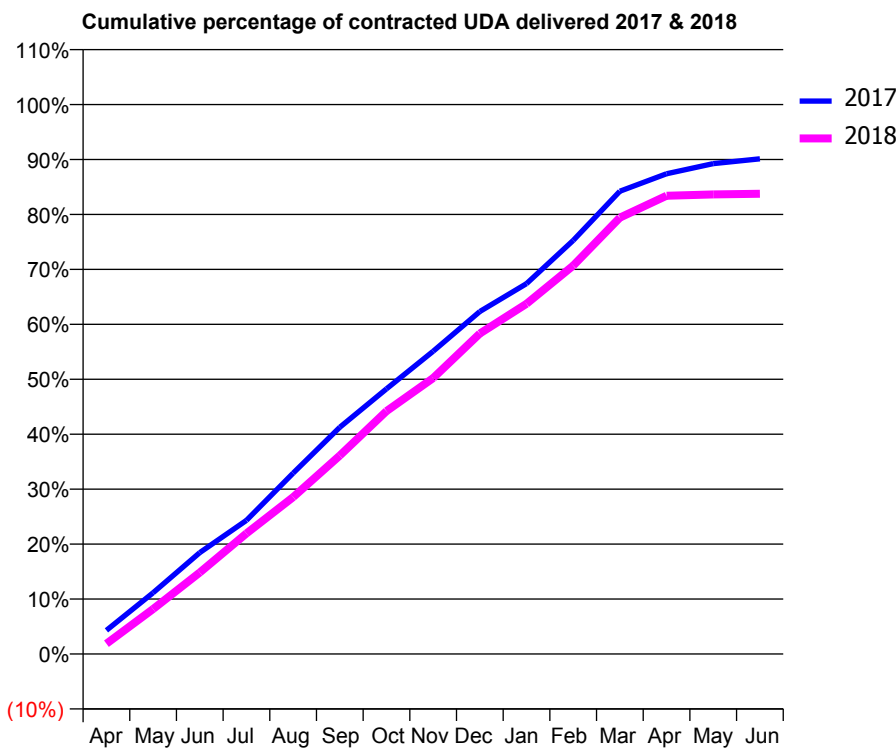
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 315 |
| Carry forward orthodontic activity (UOA) | 1 |
| Baseline contract value | £881,931.80 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,327 | |
| Quarter ending June 2017 | 3,365 | → |
| Quarter ending September 2017 | 3,463 | ↑ |
| Quarter ending December 2017 | 3,457 | → |
| Quarter ending March 2018 | 3,490 | → |
| Variance since March 2017 | 4.9% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 389 | 169 |
| May | 1,003 | 737 |
| June | 1,661 | 1,336 |
| July | 2,189 | 1,975 |
| August | 2,964 | 2,570 |
| September | 3,714 | 3,251 |
| October | 4,343 | 3,979 |
| November | 4,959 | 4,519 |
| December | 5,610 | 5,249 |
| January | 6,066 | 5,736 |
| February | 6,774 | 6,361 |
| March | 7,579 | 7,147 |
| April | 7,865 | 7,506 |
| May | 8,031 | 7,527 |
| June | 8,111 | 7,537 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 111 | 2,327 | 4.8% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 176 | 1,616 | 10.9% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 875 | 2,327 | 37.6% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 582 | 1,616 | 36.0% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 117 | 3,841 | 3.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 7 | 3,841 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 3,841 | 0.3% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 6 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

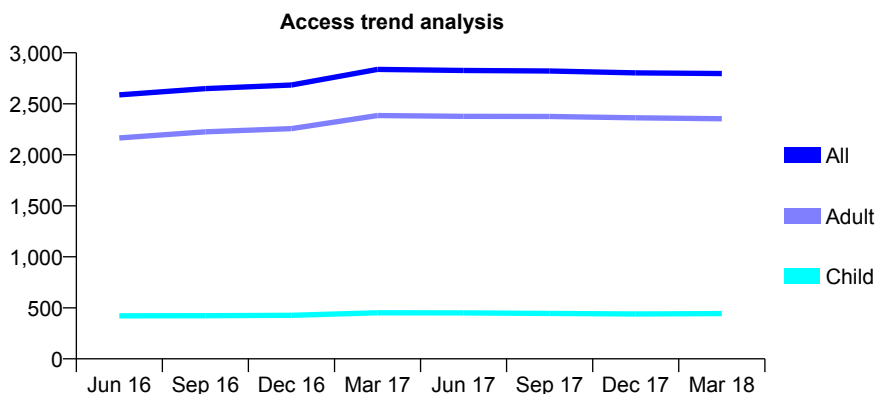
Q50 - Vital Signs At a Glance Contract Report for 115339/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Bondgate Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/03/2015 |
| Contract end date | |

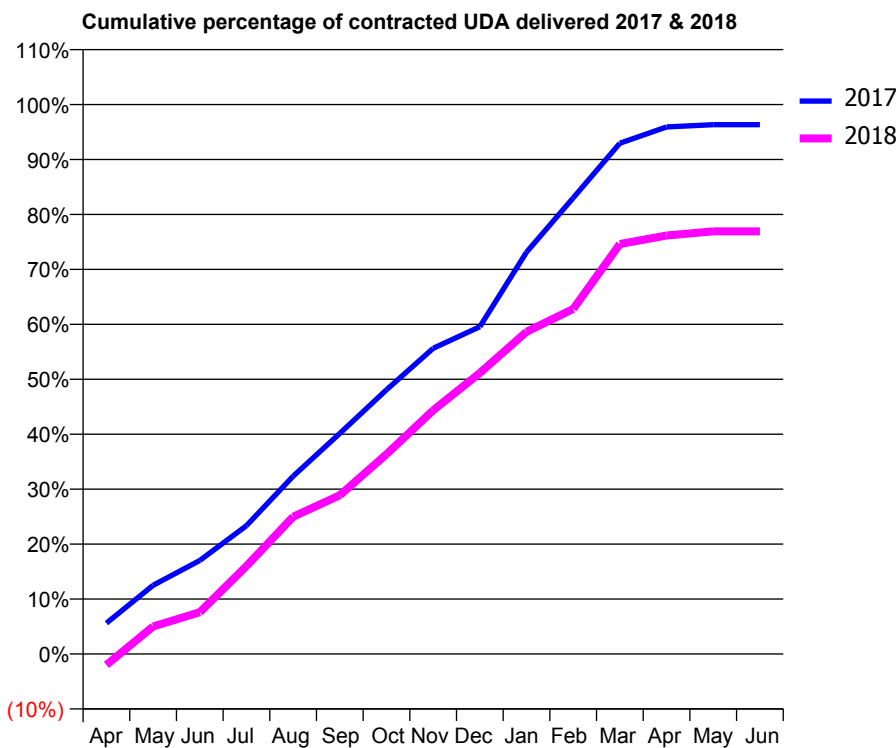
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,998 |
| Carry forward general activity (UDA) | 367 |
| 17/18 Contracted orthodontic activity (UOA) | 228 |
| Carry forward orthodontic activity (UOA) | 2 |
| Baseline contract value | £262,928.98 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,837 | |
| Quarter ending June 2017 | 2,827 | → |
| Quarter ending September 2017 | 2,821 | → |
| Quarter ending December 2017 | 2,803 | → |
| Quarter ending March 2018 | 2,797 | → |
| Variance since March 2017 | (1.4%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 561 | -201 |
| May | 1,250 | 502 |
| June | 1,701 | 760 |
| July | 2,334 | 1,600 |
| August | 3,235 | 2,499 |
| September | 4,015 | 2,888 |
| October | 4,808 | 3,635 |
| November | 5,562 | 4,434 |
| December | 5,955 | 5,113 |
| January | 7,312 | 5,863 |
| February | 8,300 | 6,278 |
| March | 9,294 | 7,460 |
| April | 9,588 | 7,616 |
| May | 9,631 | 7,690 |
| June | 9,631 | 7,690 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 74 | 753 | 9.8% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 637 | 3,691 | 17.3% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 517 | 753 | 68.7% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,063 | 3,691 | 55.9% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 318 | 4,357 | 7.3% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 79 | 4,357 | 1.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 165 | 4,357 | 3.8% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

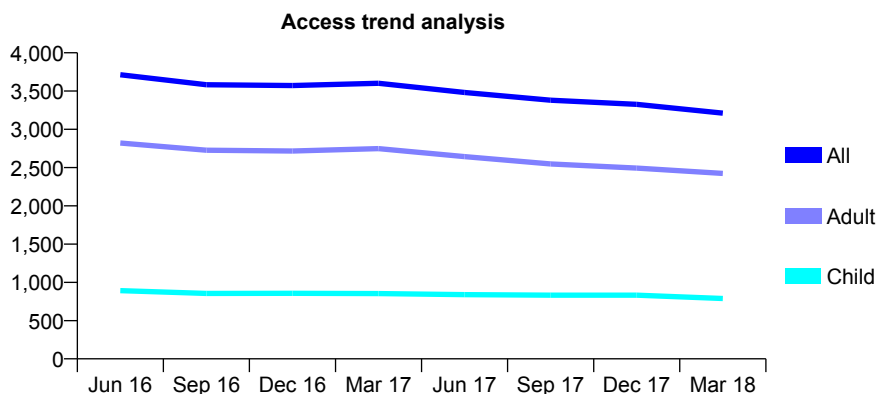
Q50 - Vital Signs At a Glance Contract Report for 118060/0010 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Genix Healthcare Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,715 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £381,061.39 |

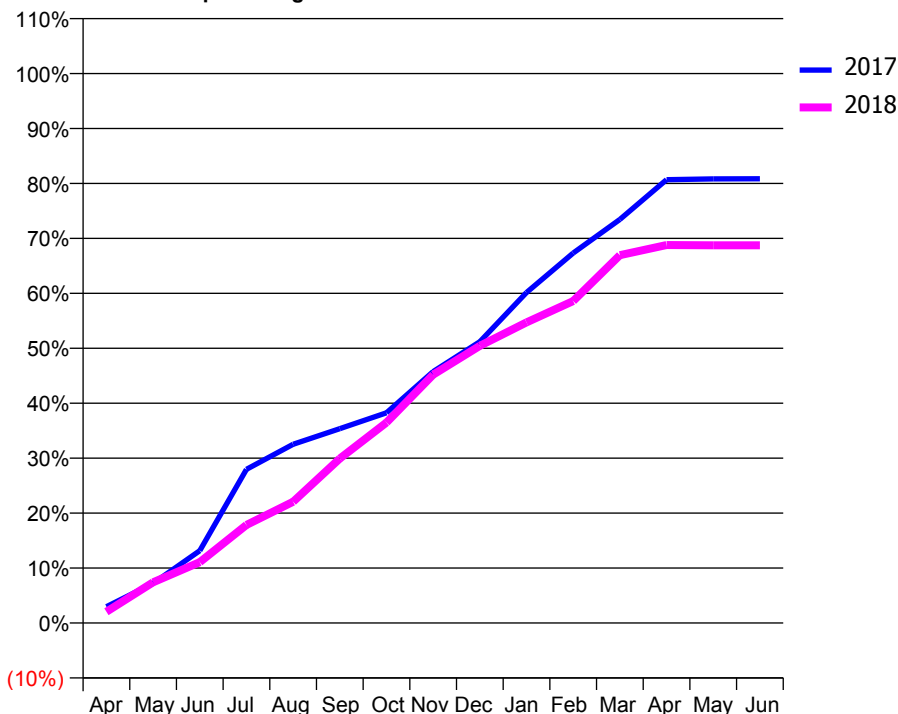
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 3,602 | |
| Quarter ending June 2017 | 3,482 | ↓ |
| Quarter ending September 2017 | 3,381 | ↓ |
| Quarter ending December 2017 | 3,326 | ↓ |
| Quarter ending March 2018 | 3,212 | ↓ |
| Variance since March 2017 | (10.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 408 | 282 |
| May | 992 | 1,016 |
| June | 1,806 | 1,519 |
| July | 3,836 | 2,449 |
| August | 4,462 | 3,027 |
| September | 4,852 | 4,106 |
| October | 5,247 | 5,004 |
| November | 6,277 | 6,197 |
| December | 7,022 | 6,919 |
| January | 8,250 | 7,505 |
| February | 9,233 | 8,037 |
| March | 10,073 | 9,179 |
| April | 11,063 | 9,434 |
| May | 11,085 | 9,426 |
| June | 11,086 | 9,426 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 123 | 1,183 | 10.4% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 541 | 3,434 | 15.8% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 650 | 1,183 | 54.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,865 | 3,434 | 54.3% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 477 | 4,443 | 10.7% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 47 | 4,443 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 26 | 4,443 | 0.6% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 7 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

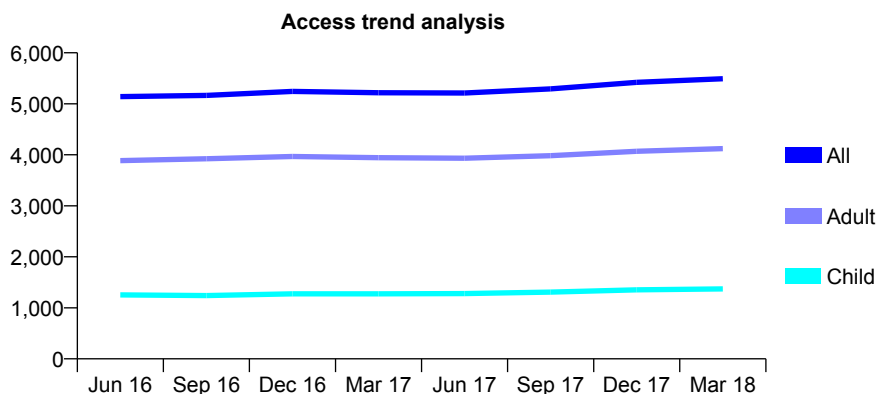
Q50 - Vital Signs At a Glance Contract Report for 118060/0017 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Genix Healthcare Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2009 |
| Contract end date | |

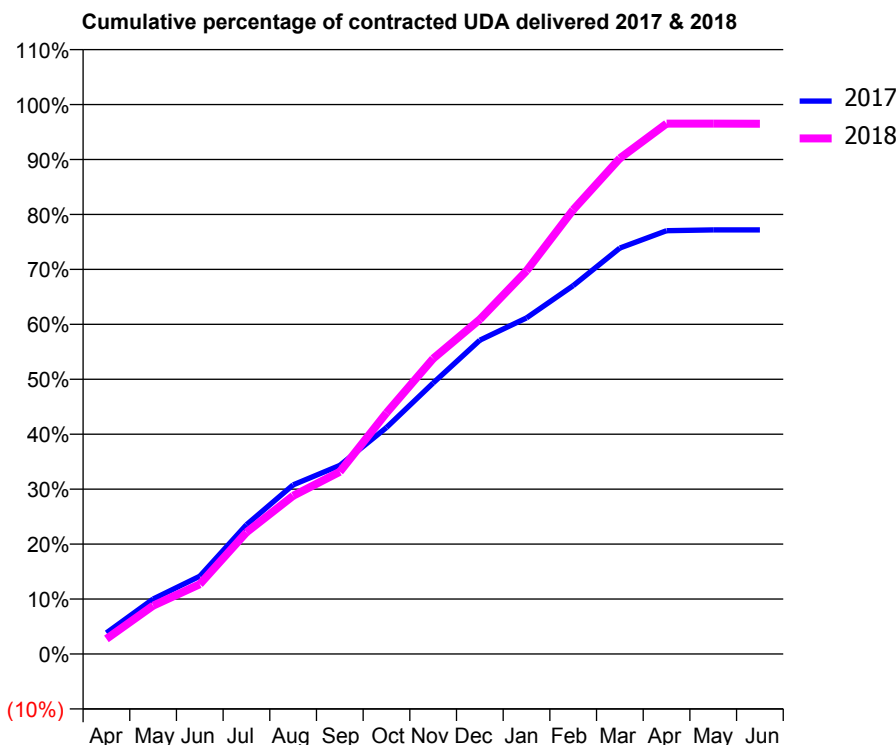
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £390,948.76 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,218 | |
| Quarter ending June 2017 | 5,213 | → |
| Quarter ending September 2017 | 5,293 | → |
| Quarter ending December 2017 | 5,421 | ↑ |
| Quarter ending March 2018 | 5,492 | → |
| Variance since March 2017 | 5.3% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 575 | 412 |
| May | 1,500 | 1,320 |
| June | 2,125 | 1,904 |
| July | 3,528 | 3,321 |
| August | 4,616 | 4,319 |
| September | 5,149 | 4,975 |
| October | 6,184 | 6,581 |
| November | 7,400 | 8,065 |
| December | 8,567 | 9,134 |
| January | 9,175 | 10,459 |
| February | 10,057 | 12,125 |
| March | 11,081 | 13,533 |
| April | 11,557 | 14,477 |
| May | 11,578 | 14,478 |
| June | 11,579 | 14,476 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 129 | 2,068 | 6.2% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 691 | 5,796 | 11.9% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,114 | 2,068 | 53.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,106 | 5,796 | 53.6% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 602 | 8,061 | 7.5% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 60 | 8,061 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 47 | 8,061 | 0.6% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 9 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

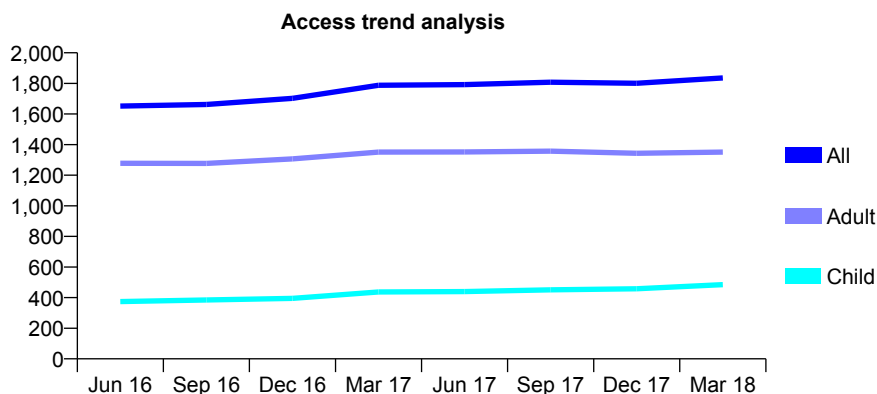
Q50 - Vital Signs At a Glance Contract Report for 120642/0001 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | Grimsby Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,005 |
| Carry forward general activity (UDA) | 85 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £158,035.73 |

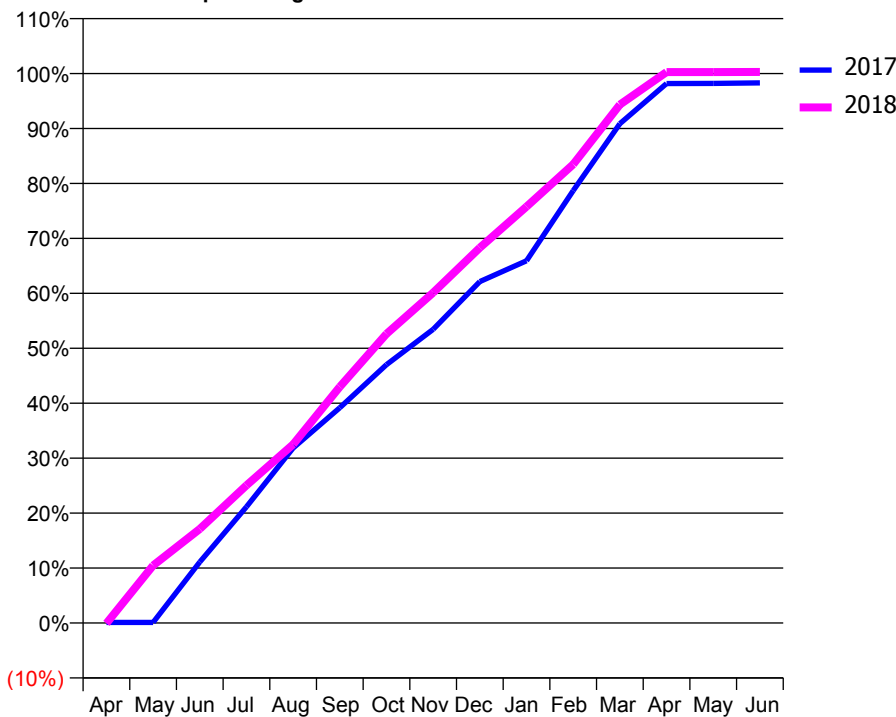
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,788 | |
| Quarter ending June 2017 | 1,792 | → |
| Quarter ending September 2017 | 1,808 | → |
| Quarter ending December 2017 | 1,801 | → |
| Quarter ending March 2018 | 1,836 | → |
| Variance since March 2017 | 2.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 5 | -4 |
| May | 5 | 524 |
| June | 556 | 857 |
| July | 1,058 | 1,254 |
| August | 1,594 | 1,627 |
| September | 1,961 | 2,151 |
| October | 2,353 | 2,634 |
| November | 2,675 | 3,009 |
| December | 3,110 | 3,419 |
| January | 3,299 | 3,792 |
| February | 3,939 | 4,177 |
| March | 4,548 | 4,722 |
| April | 4,914 | 5,018 |
| May | 4,915 | 5,018 |
| June | 4,920 | 5,019 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 45 | 745 | 6.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 224 | 2,033 | 11.0% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 511 | 745 | 68.6% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,418 | 2,033 | 69.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 130 | 2,781 | 4.7% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 37 | 2,781 | 1.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 65 | 2,781 | 2.3% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

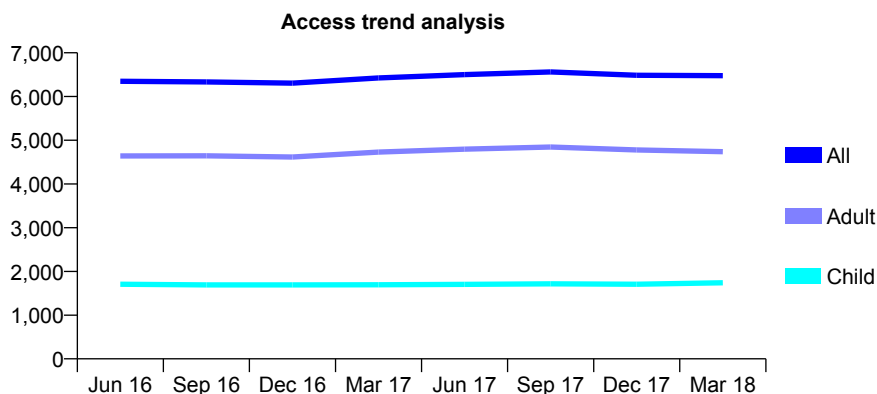
Q50 - Vital Signs At a Glance Contract Report for 121010/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Clifton Moor Dental Centre |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,203 |
| Carry forward general activity (UDA) | 393 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £561,152.51 |

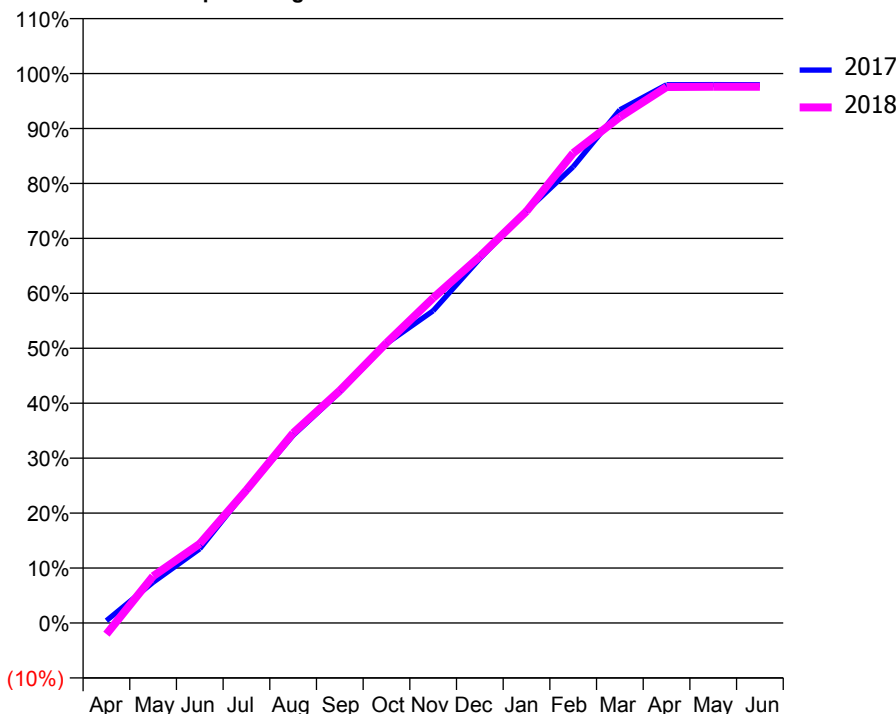
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,424 | |
| Quarter ending June 2017 | 6,502 | → |
| Quarter ending September 2017 | 6,561 | → |
| Quarter ending December 2017 | 6,485 | ↓ |
| Quarter ending March 2018 | 6,476 | → |
| Variance since March 2017 | 0.8% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 81 | -393 |
| May | 1,424 | 1,639 |
| June | 2,596 | 2,771 |
| July | 4,632 | 4,650 |
| August | 6,557 | 6,639 |
| September | 8,068 | 8,123 |
| October | 9,764 | 9,789 |
| November | 10,911 | 11,360 |
| December | 12,734 | 12,813 |
| January | 14,406 | 14,390 |
| February | 15,946 | 16,426 |
| March | 17,936 | 17,684 |
| April | 18,808 | 18,733 |
| May | 18,812 | 18,739 |
| June | 18,810 | 18,738 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 254 | 3,176 | 8.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,077 | 7,435 | 14.5% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,256 | 3,176 | 71.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,454 | 7,435 | 59.9% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 858 | 10,777 | 8.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 91 | 10,777 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 26 | 10,777 | 0.2% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

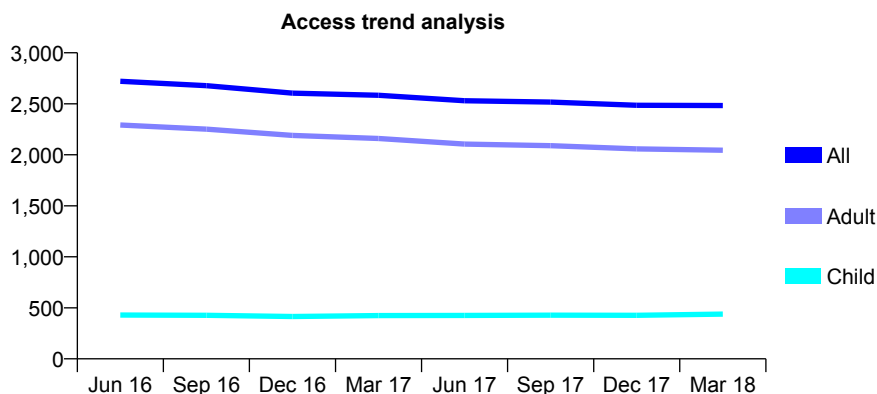
Q50 - Vital Signs At a Glance Contract Report for 121126/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Yorkshire Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2012 |
| Contract end date | |

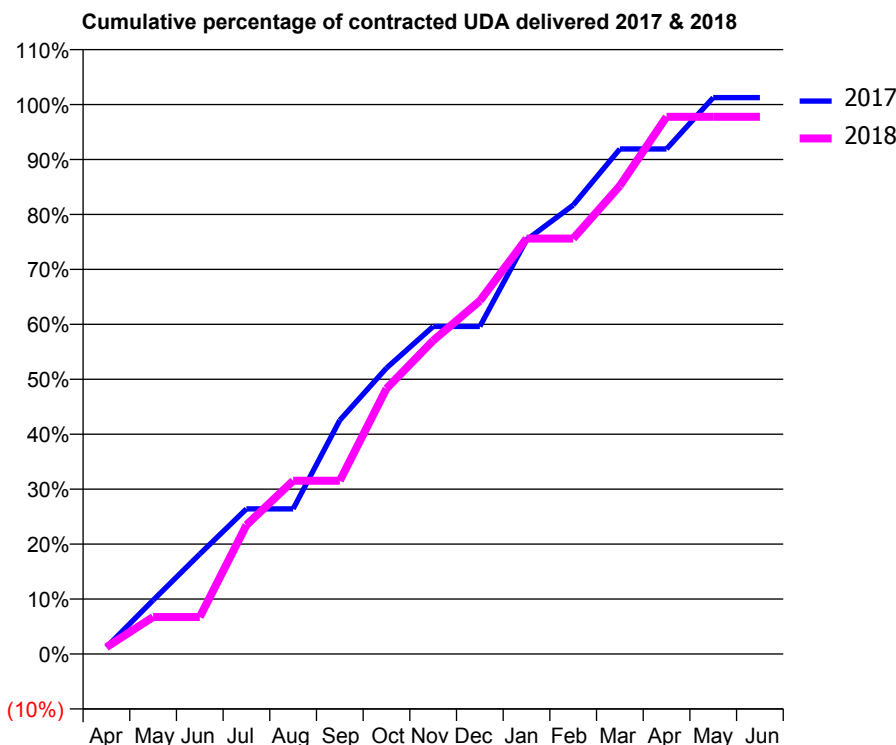
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,600 |
| Carry forward general activity (UDA) | -95 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £177,962.85 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,584 | |
| Quarter ending June 2017 | 2,530 | ↓ |
| Quarter ending September 2017 | 2,517 | → |
| Quarter ending December 2017 | 2,485 | ↓ |
| Quarter ending March 2018 | 2,483 | → |
| Variance since March 2017 | (3.9%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 95 | 95 |
| May | 745 | 512 |
| June | 1,382 | 512 |
| July | 2,008 | 1,784 |
| August | 2,008 | 2,396 |
| September | 3,234 | 2,396 |
| October | 3,955 | 3,671 |
| November | 4,531 | 4,334 |
| December | 4,531 | 4,884 |
| January | 5,728 | 5,747 |
| February | 6,208 | 5,747 |
| March | 6,986 | 6,476 |
| April | 6,986 | 7,430 |
| May | 7,695 | 7,430 |
| June | 7,695 | 7,430 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 47 | 695 | 6.8% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 284 | 3,213 | 8.8% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 465 | 695 | 66.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,264 | 3,213 | 70.5% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 316 | 3,987 | 7.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 5 | 3,987 | 0.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 3,987 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

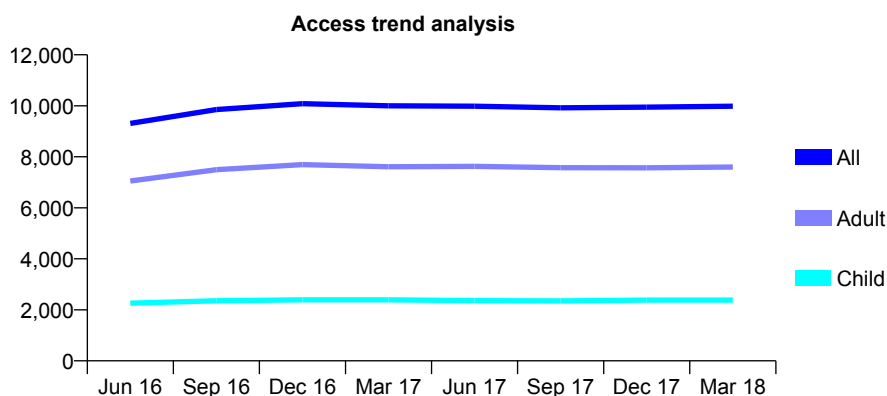
Q50 - Vital Signs At a Glance Contract Report for 121517/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | K L DOBBS |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/11/2014 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 27,495 |
| Carry forward general activity (UDA) | -448 |
| 17/18 Contracted orthodontic activity (UOA) | 87 |
| Carry forward orthodontic activity (UOA) | -1 |
| Baseline contract value | £1,014,215.22 |

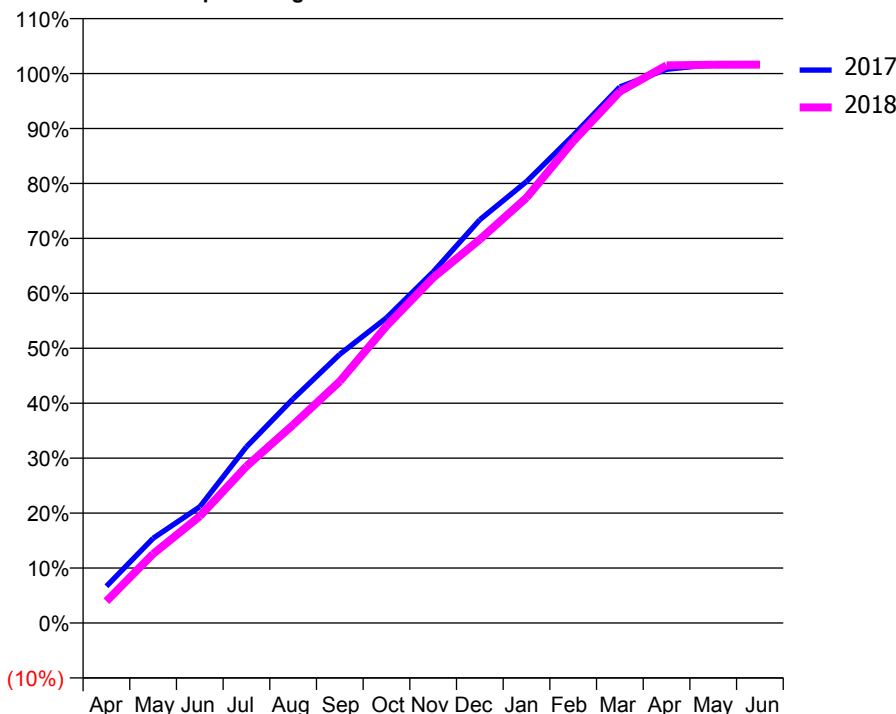
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 10,002 | |
| Quarter ending June 2017 | 9,986 | → |
| Quarter ending September 2017 | 9,922 | → |
| Quarter ending December 2017 | 9,949 | → |
| Quarter ending March 2018 | 9,983 | → |
| Variance since March 2017 | (0.2%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,836 | 1,094 |
| May | 4,239 | 3,457 |
| June | 5,815 | 5,338 |
| July | 8,820 | 7,841 |
| August | 11,221 | 9,918 |
| September | 13,451 | 12,093 |
| October | 15,268 | 14,862 |
| November | 17,569 | 17,275 |
| December | 20,178 | 19,196 |
| January | 22,086 | 21,283 |
| February | 24,396 | 24,104 |
| March | 26,827 | 26,595 |
| April | 27,708 | 27,899 |
| May | 27,943 | 27,933 |
| June | 27,943 | 27,937 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 197 | 2,862 | 6.9% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,072 | 8,593 | 12.5% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 892 | 2,862 | 31.2% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,724 | 8,593 | 31.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,184 | 11,426 | 10.4% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 64 | 11,426 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 216 | 11,426 | 1.9% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 14 | 14 | 100.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 14 | 85.7% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

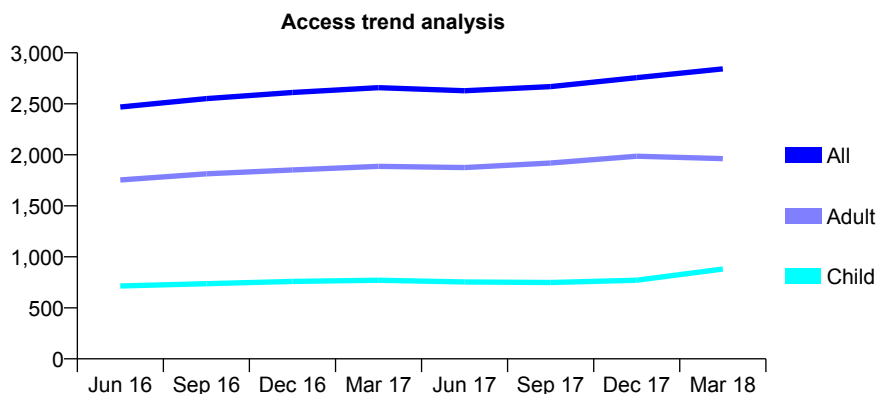
Q50 - Vital Signs At a Glance Contract Report for 121800/0001 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Corner House Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,038 |
| Carry forward general activity (UDA) | -6 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £343,992.17 |

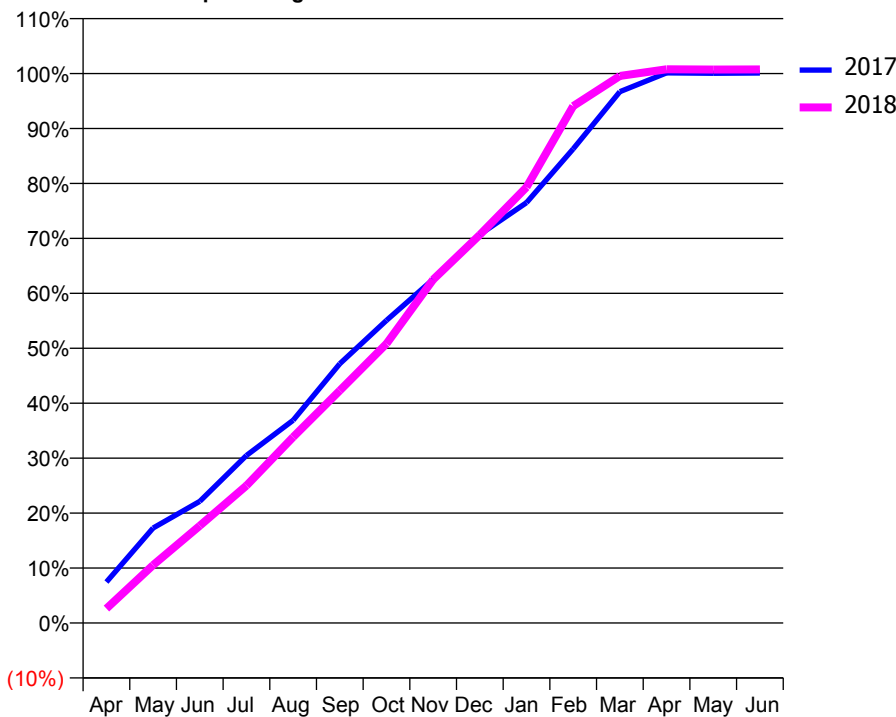
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,658 | |
| Quarter ending June 2017 | 2,628 | ↓ |
| Quarter ending September 2017 | 2,668 | → |
| Quarter ending December 2017 | 2,756 | ↑ |
| Quarter ending March 2018 | 2,843 | ↑ |
| Variance since March 2017 | 7.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 600 | 213 |
| May | 1,389 | 848 |
| June | 1,780 | 1,422 |
| July | 2,450 | 2,010 |
| August | 2,966 | 2,720 |
| September | 3,793 | 3,400 |
| October | 4,426 | 4,086 |
| November | 5,027 | 5,023 |
| December | 5,682 | 5,680 |
| January | 6,149 | 6,375 |
| February | 6,936 | 7,561 |
| March | 7,772 | 8,002 |
| April | 8,046 | 8,100 |
| May | 8,042 | 8,097 |
| June | 8,044 | 8,098 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 139 | 1,422 | 9.8% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 437 | 3,074 | 14.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 843 | 1,422 | 59.3% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,915 | 3,074 | 62.3% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 303 | 4,426 | 6.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 49 | 4,426 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 6 | 4,426 | 0.1% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

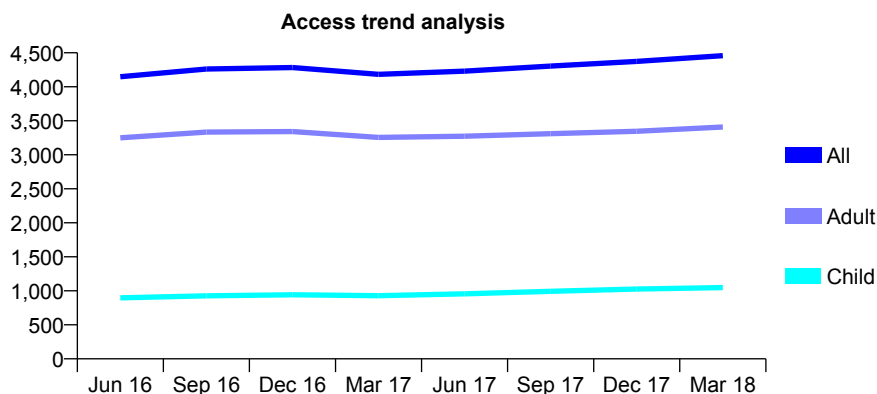
Q50 - Vital Signs At a Glance Contract Report for 122467/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | Clifton Gardens Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2008 |
| Contract end date | |

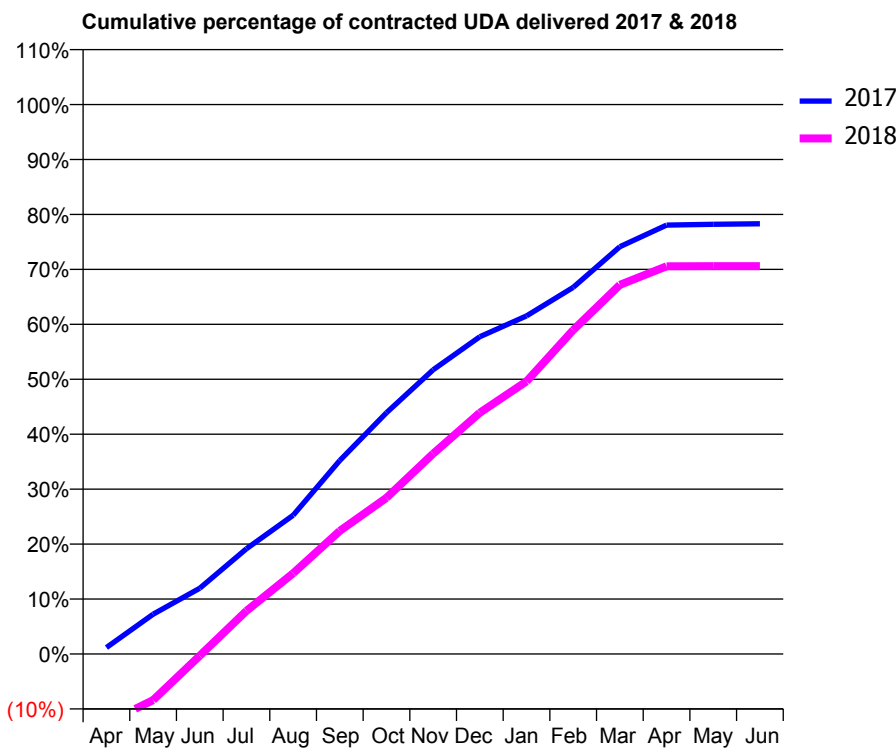
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,902 |
| Carry forward general activity (UDA) | 2,500 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £418,120.11 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,184 | |
| Quarter ending June 2017 | 4,230 | → |
| Quarter ending September 2017 | 4,304 | → |
| Quarter ending December 2017 | 4,374 | → |
| Quarter ending March 2018 | 4,457 | → |
| Variance since March 2017 | 6.5% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 199 | -2,132 |
| May | 1,223 | -1,421 |
| June | 2,026 | -55 |
| July | 3,240 | 1,326 |
| August | 4,270 | 2,483 |
| September | 5,955 | 3,786 |
| October | 7,420 | 4,805 |
| November | 8,743 | 6,163 |
| December | 9,762 | 7,420 |
| January | 10,402 | 8,385 |
| February | 11,276 | 9,963 |
| March | 12,530 | 11,355 |
| April | 13,193 | 11,925 |
| May | 13,217 | 11,928 |
| June | 13,233 | 11,928 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 116 | 1,541 | 7.5% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 436 | 4,594 | 9.5% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 875 | 1,541 | 56.8% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,714 | 4,594 | 59.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 431 | 6,081 | 7.1% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 13 | 6,081 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 24 | 6,081 | 0.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 35 | 37 | 94.6% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 37 | 37 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

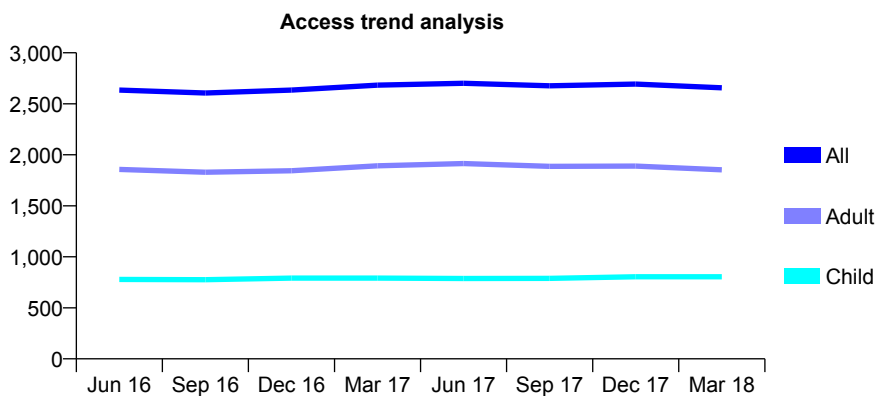
Q50 - Vital Signs At a Glance Contract Report for 122777/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | Xeon Smiles UK Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2008 |
| Contract end date | |

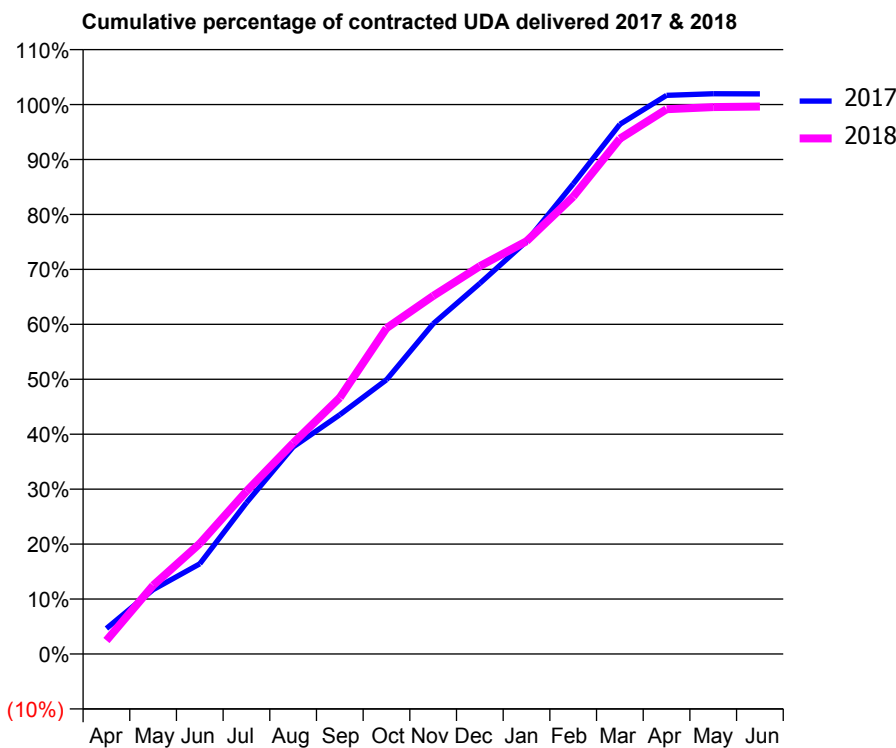
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,261 |
| Carry forward general activity (UDA) | -140 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £188,345.73 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,683 | |
| Quarter ending June 2017 | 2,701 | → |
| Quarter ending September 2017 | 2,676 | → |
| Quarter ending December 2017 | 2,694 | → |
| Quarter ending March 2018 | 2,657 | ↓ |
| Variance since March 2017 | (1.0%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 338 | 179 |
| May | 850 | 906 |
| June | 1,191 | 1,460 |
| July | 1,998 | 2,151 |
| August | 2,735 | 2,786 |
| September | 3,161 | 3,387 |
| October | 3,623 | 4,305 |
| November | 4,363 | 4,732 |
| December | 4,898 | 5,124 |
| January | 5,453 | 5,455 |
| February | 6,213 | 6,042 |
| March | 7,000 | 6,809 |
| April | 7,382 | 7,199 |
| May | 7,404 | 7,227 |
| June | 7,401 | 7,234 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 155 | 1,314 | 11.8% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 394 | 2,714 | 14.5% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 849 | 1,314 | 64.6% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,723 | 2,714 | 63.5% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 229 | 4,072 | 5.6% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 108 | 4,072 | 2.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 16 | 4,072 | 0.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

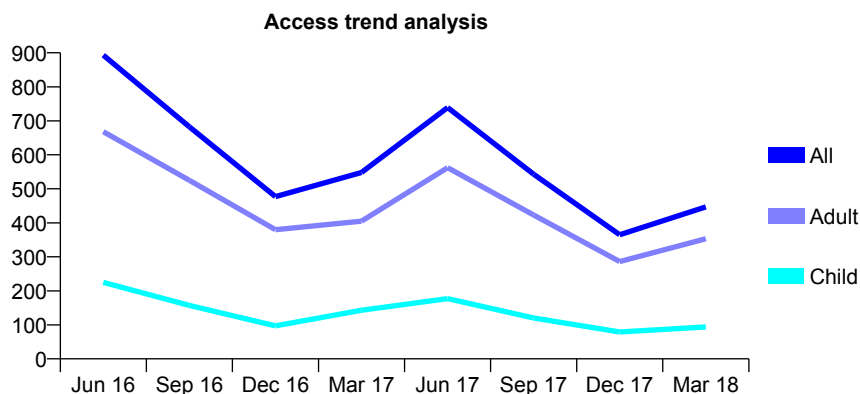
Q50 - Vital Signs At a Glance Contract Report for 124451/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MARKET LANE DENTAL CARE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,700 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £108,092.47 |

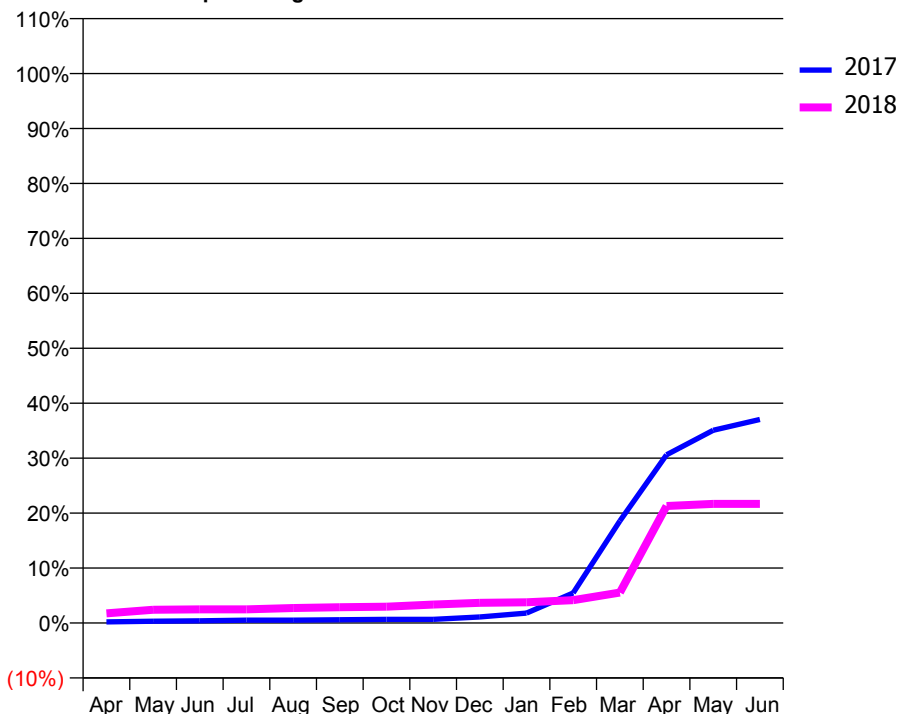
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 548 | |
| Quarter ending June 2017 | 739 | ↑ |
| Quarter ending September 2017 | 543 | ↓ |
| Quarter ending December 2017 | 365 | ↓ |
| Quarter ending March 2018 | 447 | ↑ |
| Variance since March 2017 | (18.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 10 | 82 |
| May | 15 | 114 |
| June | 19 | 117 |
| July | 25 | 117 |
| August | 25 | 129 |
| September | 28 | 135 |
| October | 32 | 140 |
| November | 32 | 158 |
| December | 52 | 173 |
| January | 85 | 177 |
| February | 257 | 196 |
| March | 873 | 261 |
| April | 1,439 | 1,000 |
| May | 1,649 | 1,019 |
| June | 1,741 | 1,019 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 5 | 80 | 6.3% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 19 | 337 | 5.6% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 80 | 0.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 9 | 337 | 2.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 27 | 367 | 7.4% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 367 | 2.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 367 | 0.3% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 2 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

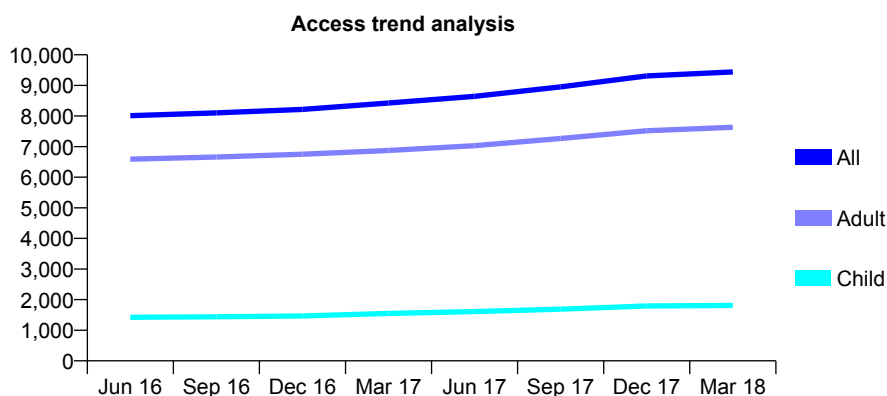
Q50 - Vital Signs At a Glance Contract Report for 125695/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | Denbond Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 22/03/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 26,352 |
| Carry forward general activity (UDA) | -255 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £798,718.05 |

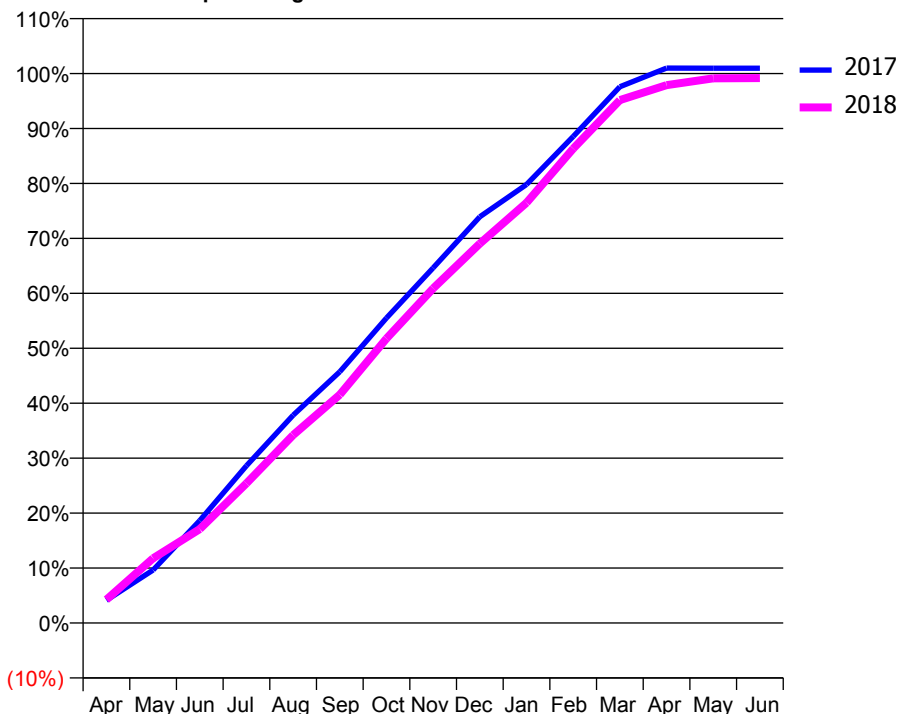
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 8,424 | |
| Quarter ending June 2017 | 8,642 | ↑ |
| Quarter ending September 2017 | 8,954 | ↑ |
| Quarter ending December 2017 | 9,310 | ↑ |
| Quarter ending March 2018 | 9,441 | → |
| Variance since March 2017 | 12.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,092 | 1,122 |
| May | 2,541 | 3,102 |
| June | 4,912 | 4,505 |
| July | 7,546 | 6,701 |
| August | 9,965 | 9,013 |
| September | 12,050 | 10,949 |
| October | 14,629 | 13,643 |
| November | 17,033 | 16,048 |
| December | 19,480 | 18,196 |
| January | 21,029 | 20,152 |
| February | 23,331 | 22,752 |
| March | 25,714 | 25,077 |
| April | 26,611 | 25,791 |
| May | 26,607 | 26,117 |
| June | 26,607 | 26,132 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 138 | 2,683 | 5.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,142 | 10,648 | 10.7% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,635 | 2,683 | 60.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,194 | 10,648 | 58.2% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 721 | 13,154 | 5.5% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 41 | 13,154 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 195 | 13,154 | 1.5% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

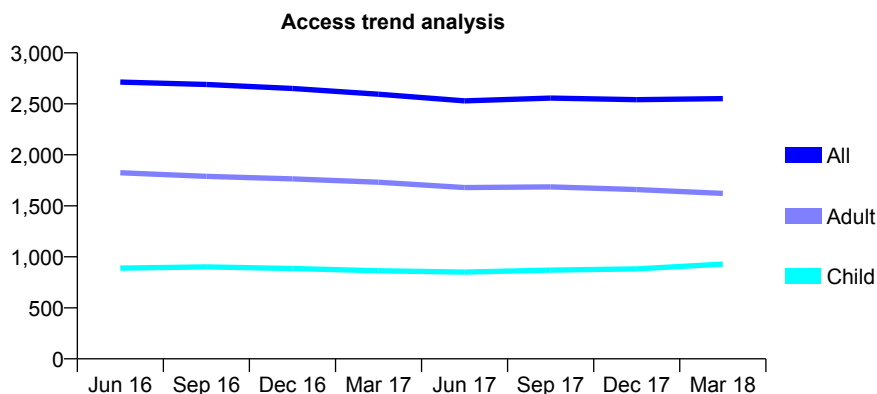
Q50 - Vital Signs At a Glance Contract Report for 125717/0001 - Year end March 2018

| | |
|----------------------|----------------------------------|
| Name or company name | Andrew Jones Dental Practice Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2008 |
| Contract end date | |

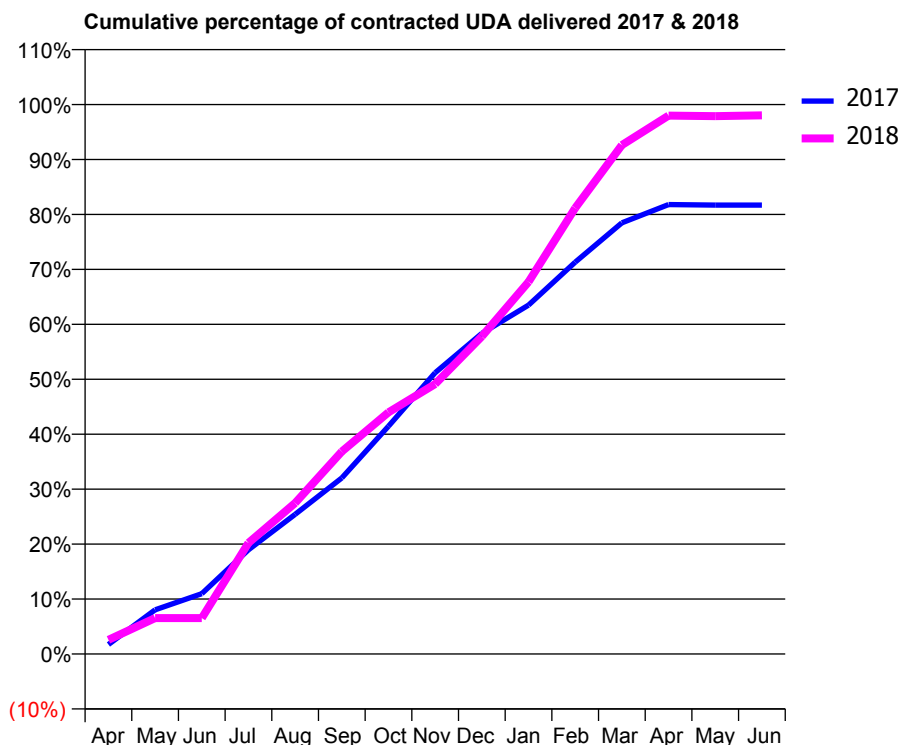
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,433 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 42 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £150,764.76 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,594 | |
| Quarter ending June 2017 | 2,529 | ↓ |
| Quarter ending September 2017 | 2,556 | → |
| Quarter ending December 2017 | 2,541 | → |
| Quarter ending March 2018 | 2,551 | → |
| Variance since March 2017 | (1.7%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 94 | 141 |
| May | 437 | 355 |
| June | 596 | 355 |
| July | 1,031 | 1,098 |
| August | 1,381 | 1,493 |
| September | 1,741 | 2,002 |
| October | 2,253 | 2,389 |
| November | 2,782 | 2,669 |
| December | 3,170 | 3,139 |
| January | 3,450 | 3,679 |
| February | 3,874 | 4,410 |
| March | 4,264 | 5,031 |
| April | 4,443 | 5,323 |
| May | 4,438 | 5,318 |
| June | 4,438 | 5,326 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 119 | 1,676 | 7.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 331 | 2,470 | 13.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,152 | 1,676 | 68.7% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,479 | 2,470 | 59.9% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 159 | 2,820 | 5.6% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 23 | 2,820 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 14 | 2,820 | 0.5% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

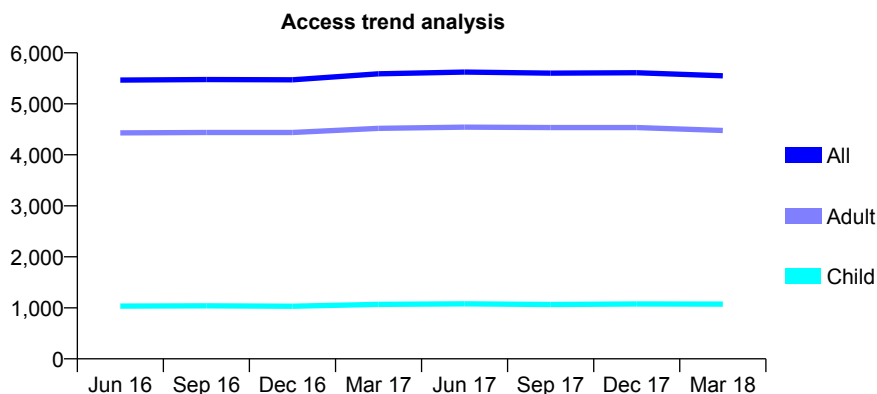
Q50 - Vital Signs At a Glance Contract Report for 126012/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | Alpha Dental Dales |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 21/10/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,000 |
| Carry forward general activity (UDA) | -117 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £555,375.00 |

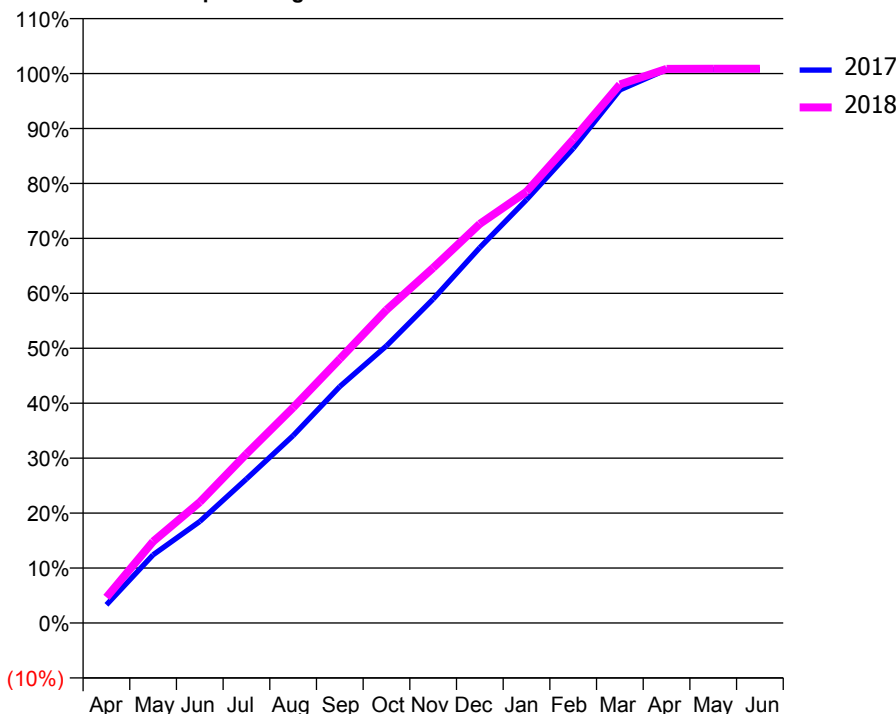
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,588 | |
| Quarter ending June 2017 | 5,622 | → |
| Quarter ending September 2017 | 5,600 | → |
| Quarter ending December 2017 | 5,610 | → |
| Quarter ending March 2018 | 5,549 | ↓ |
| Variance since March 2017 | (0.7%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 529 | 749 |
| May | 1,985 | 2,373 |
| June | 2,958 | 3,521 |
| July | 4,194 | 4,924 |
| August | 5,456 | 6,271 |
| September | 6,886 | 7,689 |
| October | 8,071 | 9,117 |
| November | 9,434 | 10,340 |
| December | 10,934 | 11,623 |
| January | 12,328 | 12,559 |
| February | 13,818 | 14,081 |
| March | 15,523 | 15,682 |
| April | 16,117 | 16,136 |
| May | 16,117 | 16,139 |
| June | 16,117 | 16,139 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 107 | 1,829 | 5.9% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 864 | 6,883 | 12.6% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,324 | 1,829 | 72.4% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,317 | 6,883 | 62.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 398 | 8,041 | 4.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 89 | 8,041 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 129 | 8,041 | 1.6% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

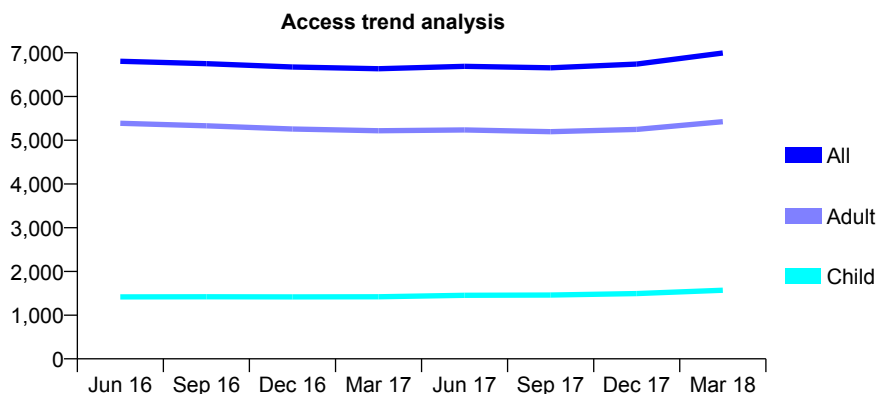
Q50 - Vital Signs At a Glance Contract Report for 126772/0002 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Alpha Dental Studio Northallerton |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,000 |
| Carry forward general activity (UDA) | -26 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £603,644.94 |

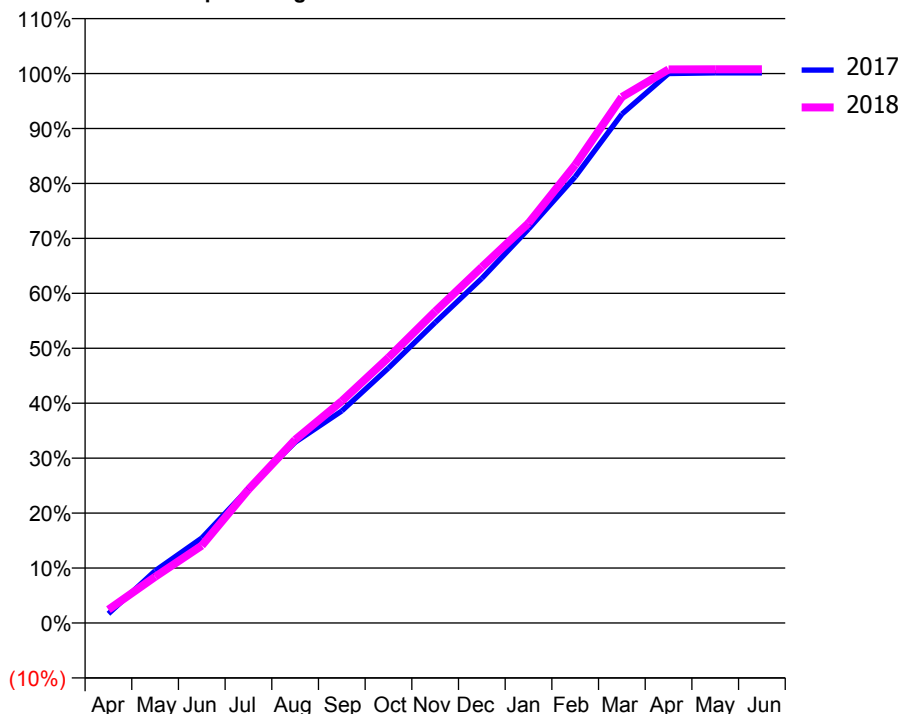
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,637 | |
| Quarter ending June 2017 | 6,690 | → |
| Quarter ending September 2017 | 6,658 | → |
| Quarter ending December 2017 | 6,741 | → |
| Quarter ending March 2018 | 6,995 | ↑ |
| Variance since March 2017 | 5.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 355 | 512 |
| May | 1,994 | 1,766 |
| June | 3,251 | 2,958 |
| July | 5,140 | 5,104 |
| August | 6,906 | 7,005 |
| September | 8,106 | 8,483 |
| October | 9,746 | 10,144 |
| November | 11,484 | 11,907 |
| December | 13,173 | 13,604 |
| January | 15,057 | 15,282 |
| February | 17,055 | 17,508 |
| March | 19,450 | 20,099 |
| April | 21,000 | 21,159 |
| May | 21,026 | 21,160 |
| June | 21,026 | 21,160 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 146 | 2,395 | 6.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 955 | 7,988 | 12.0% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,415 | 2,395 | 59.1% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,540 | 7,988 | 56.8% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 355 | 9,482 | 3.7% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 137 | 9,482 | 1.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 232 | 9,482 | 2.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 14 | 16 | 87.5% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 16 | 87.5% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

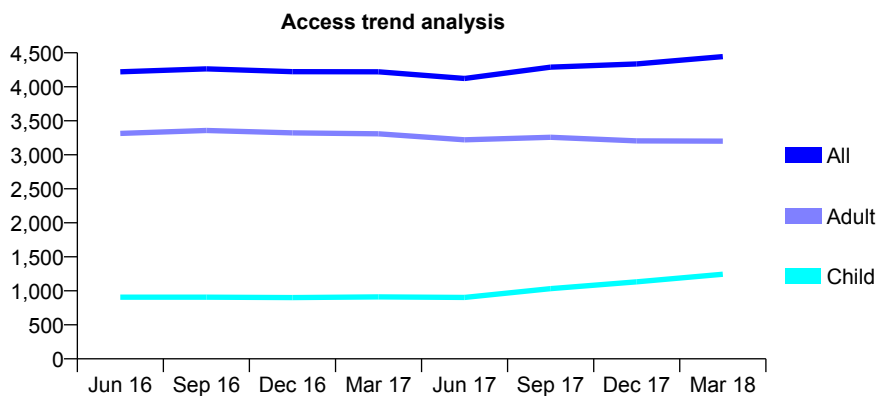
Q50 - Vital Signs At a Glance Contract Report for 130060/0001 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Lion House Dental Practice Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,420 |
| Carry forward general activity (UDA) | -200 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £316,094.84 |

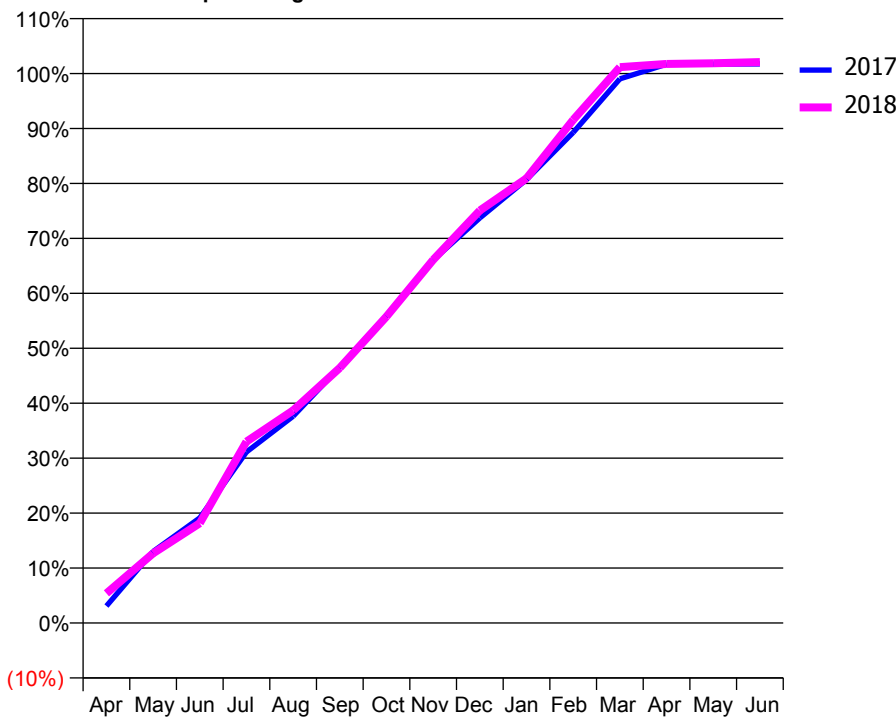
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,220 | |
| Quarter ending June 2017 | 4,123 | ↓ |
| Quarter ending September 2017 | 4,289 | ↑ |
| Quarter ending December 2017 | 4,337 | → |
| Quarter ending March 2018 | 4,445 | ↑ |
| Variance since March 2017 | 5.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 353 | 617 |
| May | 1,487 | 1,448 |
| June | 2,185 | 2,074 |
| July | 3,553 | 3,771 |
| August | 4,297 | 4,420 |
| September | 5,320 | 5,303 |
| October | 6,386 | 6,370 |
| November | 7,543 | 7,547 |
| December | 8,417 | 8,573 |
| January | 9,215 | 9,241 |
| February | 10,194 | 10,458 |
| March | 11,307 | 11,551 |
| April | 11,613 | 11,618 |
| May | 11,616 | 11,631 |
| June | 11,620 | 11,658 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 163 | 1,917 | 8.5% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,086 | 5,145 | 21.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 903 | 1,917 | 47.1% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,852 | 5,145 | 55.4% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 775 | 6,384 | 12.1% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 72 | 6,384 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 43 | 6,384 | 0.7% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | 90.9% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

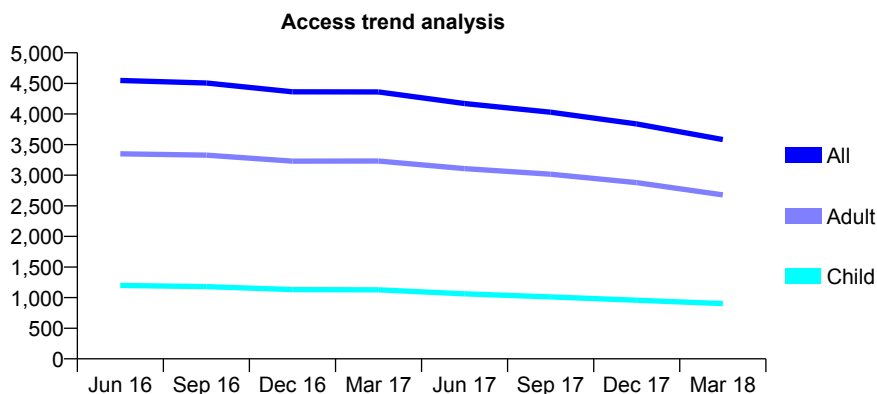
Q50 - Vital Signs At a Glance Contract Report for 131520/0001 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | Dentaris Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,500 |
| Carry forward general activity (UDA) | -76 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £357,482.67 |

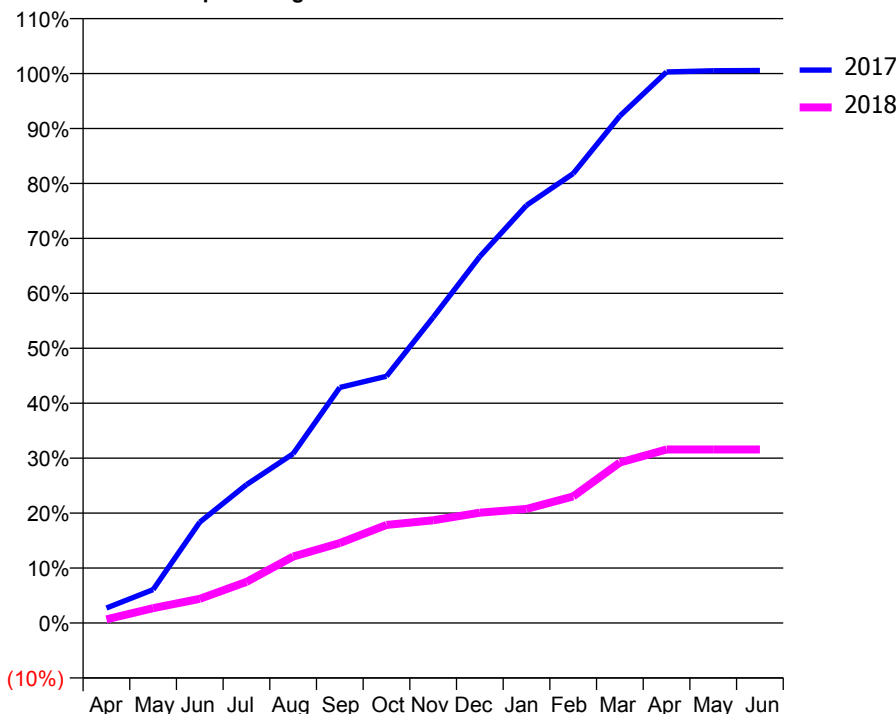
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 4,360 | |
| Quarter ending June 2017 | 4,170 | ↓ |
| Quarter ending September 2017 | 4,029 | ↓ |
| Quarter ending December 2017 | 3,837 | ↓ |
| Quarter ending March 2018 | 3,583 | ↓ |
| Variance since March 2017 | (17.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 368 | 91 |
| May | 820 | 365 |
| June | 2,480 | 594 |
| July | 3,400 | 1,009 |
| August | 4,159 | 1,632 |
| September | 5,788 | 1,963 |
| October | 6,063 | 2,409 |
| November | 7,510 | 2,526 |
| December | 9,004 | 2,712 |
| January | 10,262 | 2,803 |
| February | 11,042 | 3,112 |
| March | 12,456 | 3,944 |
| April | 13,537 | 4,263 |
| May | 13,567 | 4,264 |
| June | 13,576 | 4,264 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 11 | 554 | 2.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 106 | 1,601 | 6.6% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 257 | 554 | 46.4% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 760 | 1,601 | 47.5% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 83 | 1,869 | 4.4% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 8 | 1,869 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 1,869 | 0.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 1 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

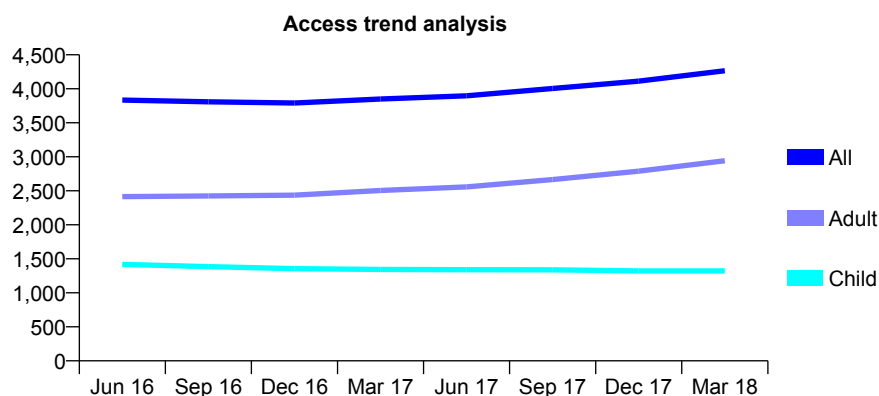
Q50 - Vital Signs At a Glance Contract Report for 132667/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Barton Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2011 |
| Contract end date | |

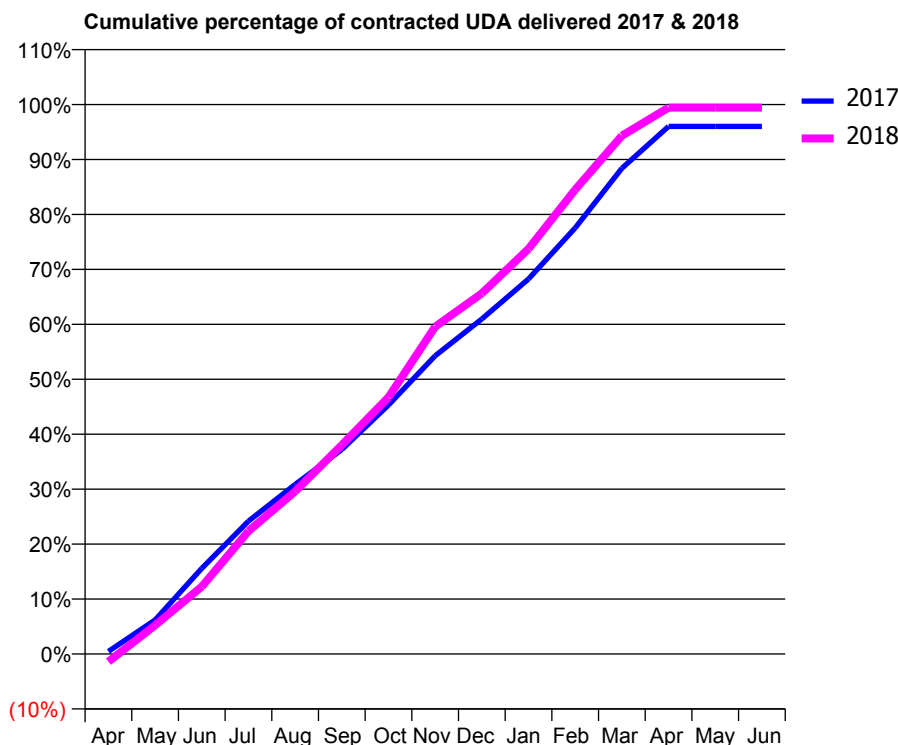
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,295 |
| Carry forward general activity (UDA) | 371 |
| 17/18 Contracted orthodontic activity (UOA) | 548 |
| Carry forward orthodontic activity (UOA) | -3 |
| Baseline contract value | £329,079.13 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 3,850 | |
| Quarter ending June 2017 | 3,898 | → |
| Quarter ending September 2017 | 4,004 | ↑ |
| Quarter ending December 2017 | 4,112 | ↑ |
| Quarter ending March 2018 | 4,266 | ↑ |
| Variance since March 2017 | 10.8% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 44 | -131 |
| May | 577 | 485 |
| June | 1,450 | 1,140 |
| July | 2,247 | 2,079 |
| August | 2,868 | 2,750 |
| September | 3,459 | 3,536 |
| October | 4,212 | 4,344 |
| November | 5,045 | 5,537 |
| December | 5,667 | 6,100 |
| January | 6,345 | 6,854 |
| February | 7,208 | 7,855 |
| March | 8,216 | 8,767 |
| April | 8,924 | 9,243 |
| May | 8,924 | 9,243 |
| June | 8,924 | 9,243 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 147 | 1,920 | 7.7% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 580 | 3,672 | 15.8% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,165 | 1,920 | 60.7% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,285 | 3,672 | 35.0% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 334 | 5,594 | 6.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 5,594 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 78 | 5,594 | 1.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 2 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

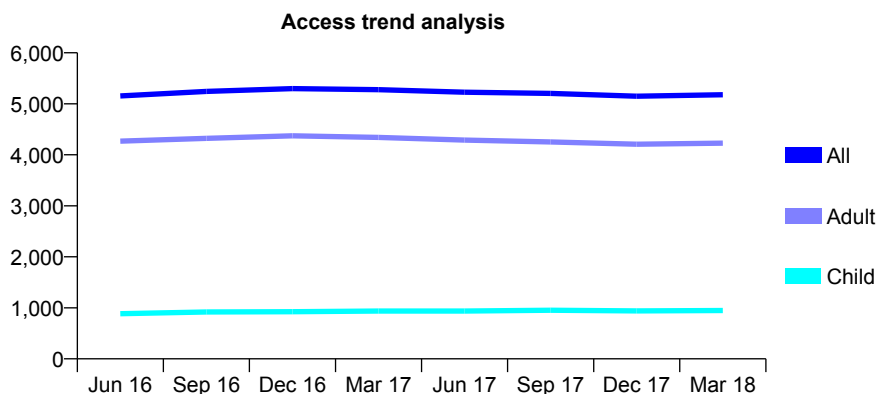
Q50 - Vital Signs At a Glance Contract Report for 132756/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | North Marine Road Dental practice Partners |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 30/11/2011 |
| Contract end date | |

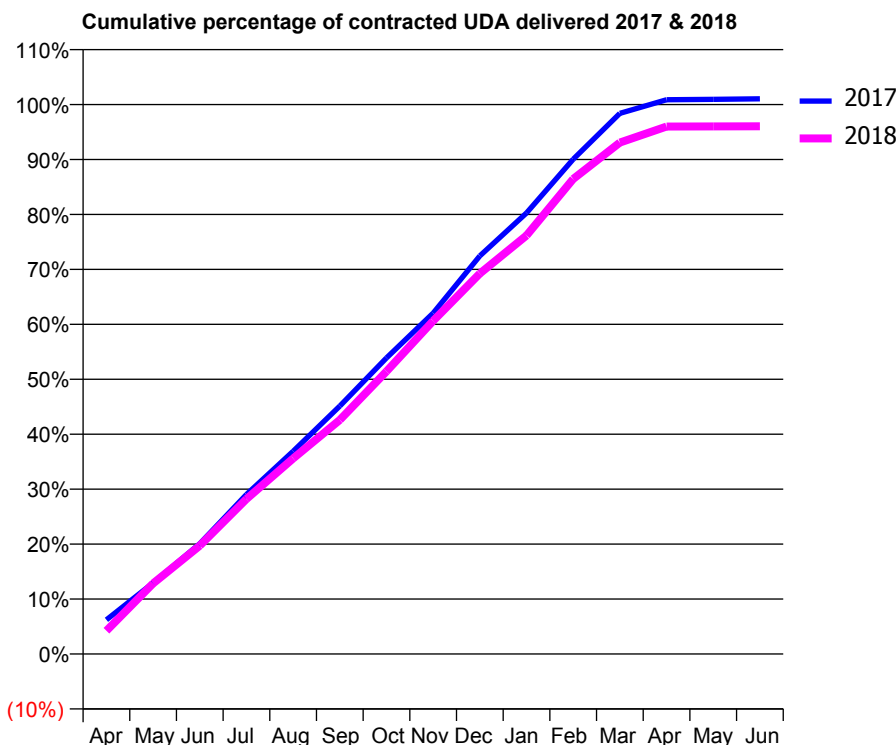
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,442 |
| Carry forward general activity (UDA) | -150 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £505,508.20 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,278 | |
| Quarter ending June 2017 | 5,228 | → |
| Quarter ending September 2017 | 5,205 | → |
| Quarter ending December 2017 | 5,148 | ↓ |
| Quarter ending March 2018 | 5,177 | → |
| Variance since March 2017 | (1.9%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 898 | 612 |
| May | 1,871 | 1,855 |
| June | 2,900 | 2,847 |
| July | 4,193 | 4,074 |
| August | 5,328 | 5,141 |
| September | 6,516 | 6,152 |
| October | 7,781 | 7,428 |
| November | 8,960 | 8,755 |
| December | 10,463 | 10,000 |
| January | 11,593 | 10,998 |
| February | 13,004 | 12,484 |
| March | 14,210 | 13,443 |
| April | 14,567 | 13,864 |
| May | 14,577 | 13,867 |
| June | 14,592 | 13,870 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 50 | 1,318 | 3.8% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 626 | 5,538 | 11.3% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 722 | 1,318 | 54.8% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,355 | 5,538 | 42.5% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 343 | 6,804 | 5.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 20 | 6,804 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 116 | 6,804 | 1.7% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 8 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

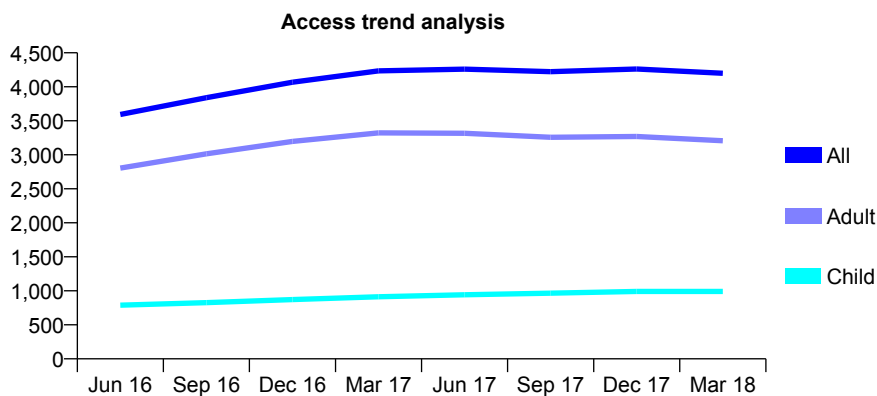
Q50 - Vital Signs At a Glance Contract Report for 137545/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | The Dental Design Studio |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2015 |
| Contract end date | |

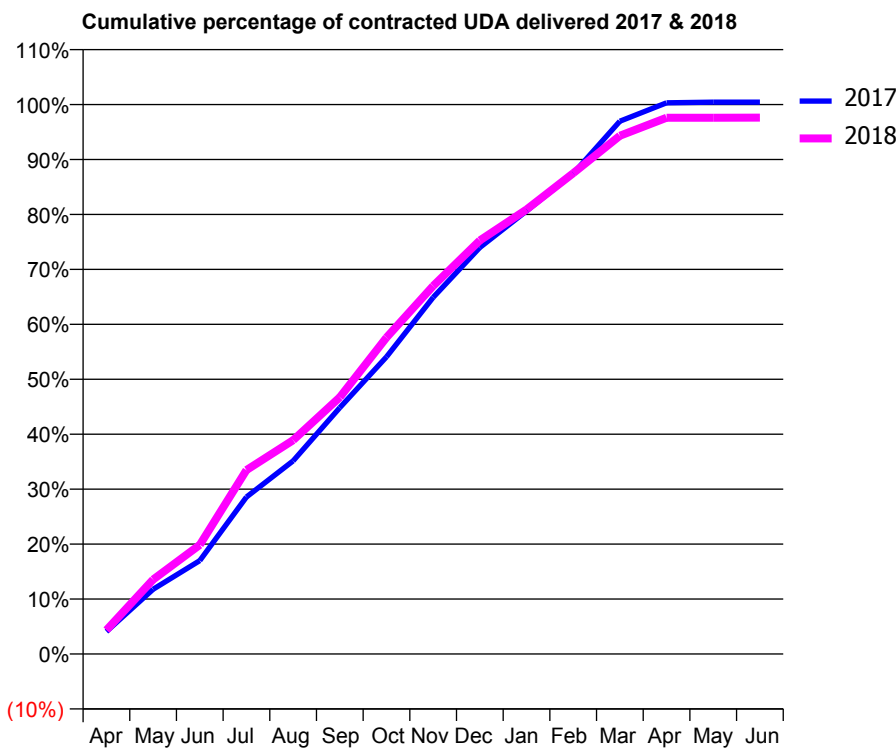
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,000 |
| Carry forward general activity (UDA) | -46 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £354,877.95 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,235 | |
| Quarter ending June 2017 | 4,259 | → |
| Quarter ending September 2017 | 4,223 | → |
| Quarter ending December 2017 | 4,261 | → |
| Quarter ending March 2018 | 4,199 | ↓ |
| Variance since March 2017 | (0.9%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 451 | 479 |
| May | 1,297 | 1,491 |
| June | 1,869 | 2,185 |
| July | 3,144 | 3,682 |
| August | 3,867 | 4,281 |
| September | 4,931 | 5,140 |
| October | 5,950 | 6,336 |
| November | 7,140 | 7,368 |
| December | 8,138 | 8,279 |
| January | 8,868 | 8,899 |
| February | 9,617 | 9,625 |
| March | 10,666 | 10,374 |
| April | 11,034 | 10,736 |
| May | 11,046 | 10,736 |
| June | 11,046 | 10,737 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 113 | 1,547 | 7.3% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 800 | 4,919 | 16.3% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,028 | 1,547 | 66.5% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,167 | 4,919 | 64.4% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 632 | 6,413 | 9.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 66 | 6,413 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 118 | 6,413 | 1.8% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

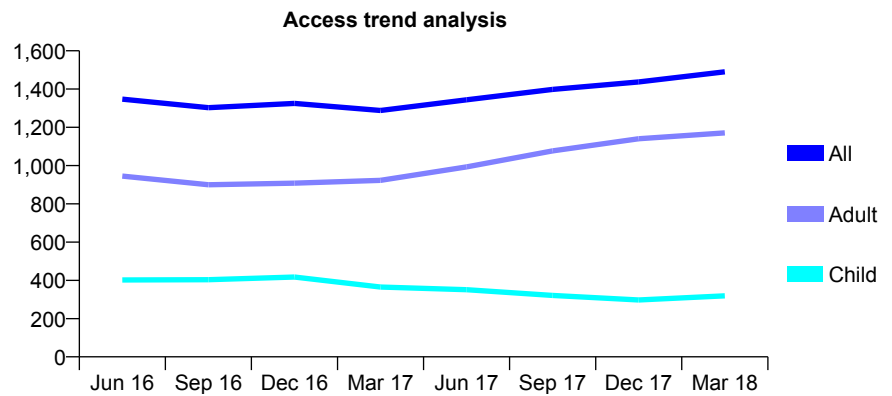
Q50 - Vital Signs At a Glance Contract Report for 137561/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | The Limes Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 3,877 |
| Carry forward general activity (UDA) | -5 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £122,712.53 |

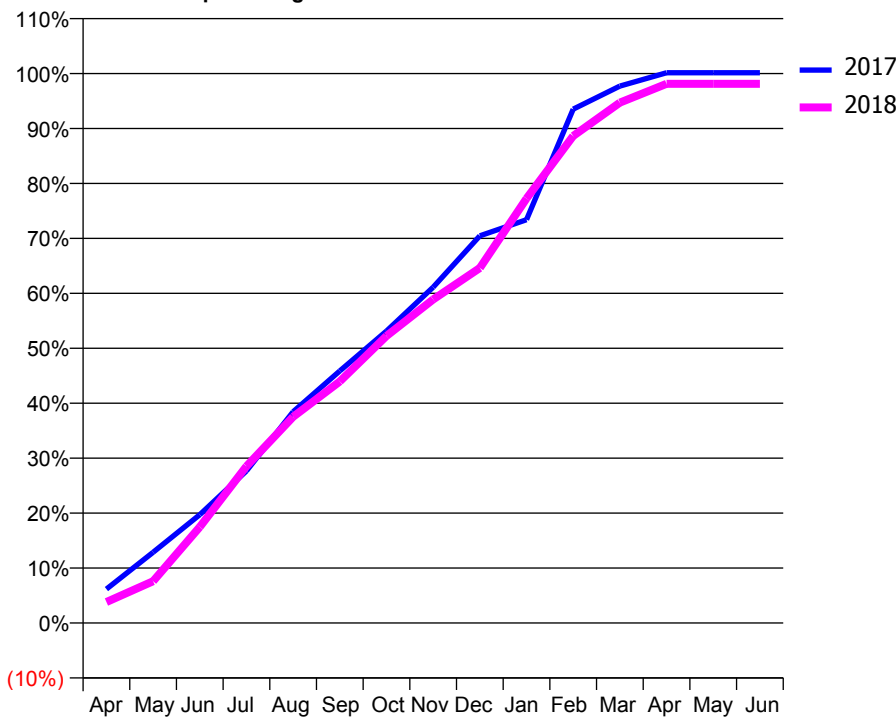
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,288 | |
| Quarter ending June 2017 | 1,344 | ↑ |
| Quarter ending September 2017 | 1,398 | ↑ |
| Quarter ending December 2017 | 1,437 | ↑ |
| Quarter ending March 2018 | 1,490 | ↑ |
| Variance since March 2017 | 15.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 240 | 148 |
| May | 499 | 295 |
| June | 765 | 678 |
| July | 1,073 | 1,106 |
| August | 1,491 | 1,455 |
| September | 1,778 | 1,704 |
| October | 2,060 | 2,025 |
| November | 2,370 | 2,283 |
| December | 2,732 | 2,505 |
| January | 2,845 | 2,995 |
| February | 3,625 | 3,436 |
| March | 3,788 | 3,672 |
| April | 3,882 | 3,804 |
| May | 3,882 | 3,804 |
| June | 3,882 | 3,804 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 18 | 560 | 3.2% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 129 | 1,620 | 8.0% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 287 | 560 | 51.2% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 431 | 1,620 | 26.6% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 105 | 2,193 | 4.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 20 | 2,193 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 54 | 2,193 | 2.5% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

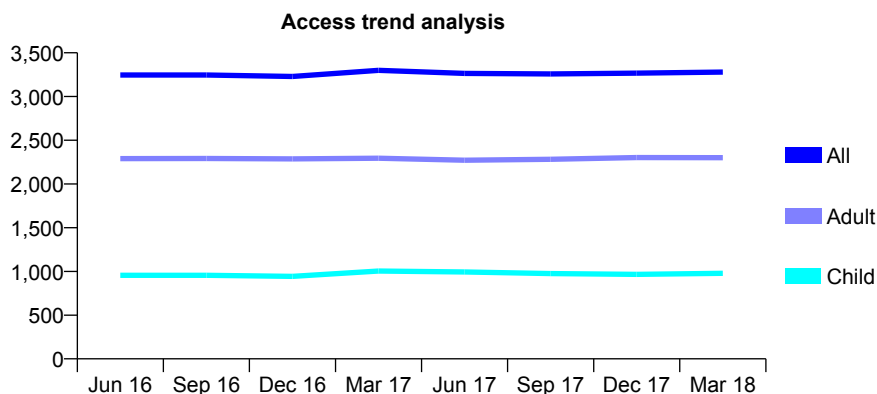
Q50 - Vital Signs At a Glance Contract Report for 139017/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Bottesford Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,204 |
| Carry forward general activity (UDA) | -144 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £224,868.28 |

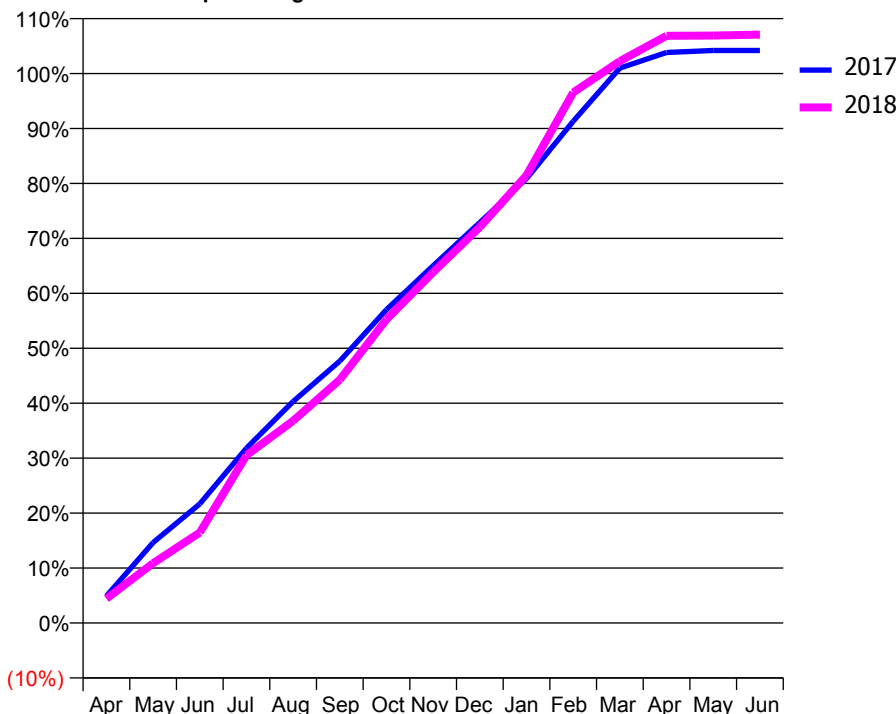
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,299 | |
| Quarter ending June 2017 | 3,265 | ↓ |
| Quarter ending September 2017 | 3,258 | → |
| Quarter ending December 2017 | 3,268 | → |
| Quarter ending March 2018 | 3,280 | → |
| Variance since March 2017 | (0.6%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 353 | 320 |
| May | 1,055 | 784 |
| June | 1,563 | 1,186 |
| July | 2,292 | 2,198 |
| August | 2,905 | 2,652 |
| September | 3,434 | 3,189 |
| October | 4,108 | 3,981 |
| November | 4,685 | 4,599 |
| December | 5,251 | 5,191 |
| January | 5,825 | 5,870 |
| February | 6,577 | 6,956 |
| March | 7,275 | 7,367 |
| April | 7,480 | 7,698 |
| May | 7,506 | 7,702 |
| June | 7,506 | 7,714 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 48 | 1,277 | 3.8% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 213 | 2,447 | 8.7% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 676 | 1,277 | 52.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 664 | 2,447 | 27.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 148 | 3,757 | 3.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 59 | 3,757 | 1.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 33 | 3,757 | 0.9% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

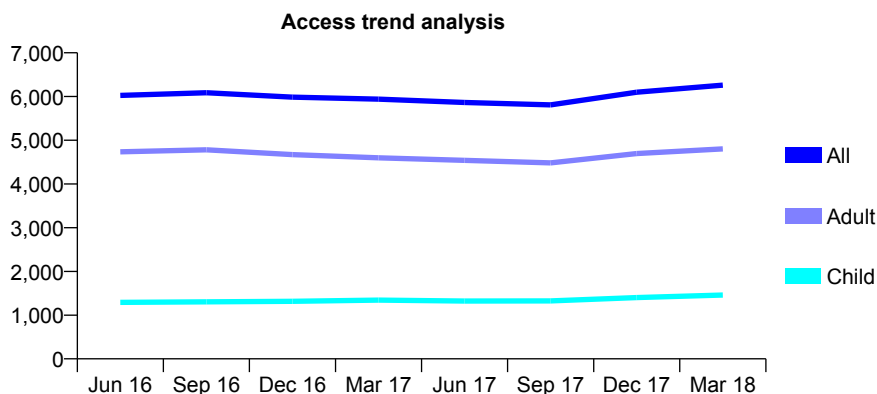
Q50 - Vital Signs At a Glance Contract Report for 139300/0001 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | Grassington Dental Care Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,308 |
| Carry forward general activity (UDA) | 528 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £440,495.88 |

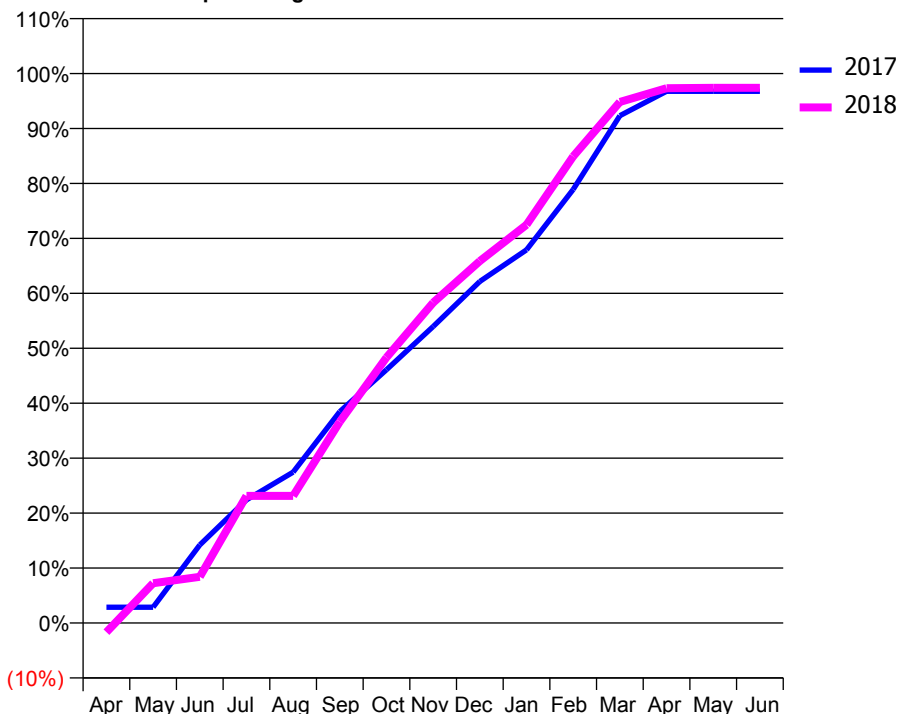
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,941 | |
| Quarter ending June 2017 | 5,864 | ↓ |
| Quarter ending September 2017 | 5,809 | → |
| Quarter ending December 2017 | 6,098 | ↑ |
| Quarter ending March 2018 | 6,261 | ↑ |
| Variance since March 2017 | 5.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 470 | -274 |
| May | 470 | 1,182 |
| June | 2,318 | 1,371 |
| July | 3,656 | 3,772 |
| August | 4,479 | 3,772 |
| September | 6,274 | 5,975 |
| October | 7,517 | 7,882 |
| November | 8,799 | 9,507 |
| December | 10,138 | 10,743 |
| January | 11,074 | 11,819 |
| February | 12,870 | 13,850 |
| March | 15,057 | 15,464 |
| April | 15,780 | 15,871 |
| May | 15,780 | 15,884 |
| June | 15,780 | 15,884 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 155 | 2,369 | 6.5% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,169 | 6,890 | 17.0% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,575 | 2,369 | 66.5% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,644 | 6,890 | 52.9% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 893 | 9,102 | 9.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 92 | 9,102 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 180 | 9,102 | 2.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

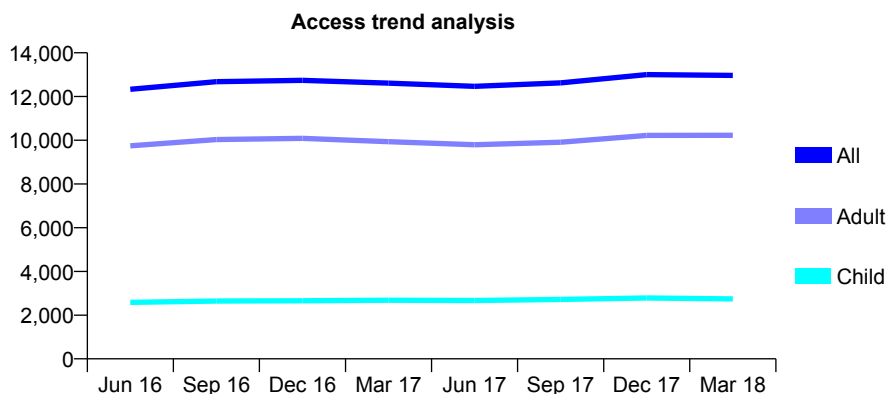
Q50 - Vital Signs At a Glance Contract Report for 142921/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | Andrew Burnell |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2010 |
| Contract end date | 31/05/2018 |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 36,200 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,293,892.11 |

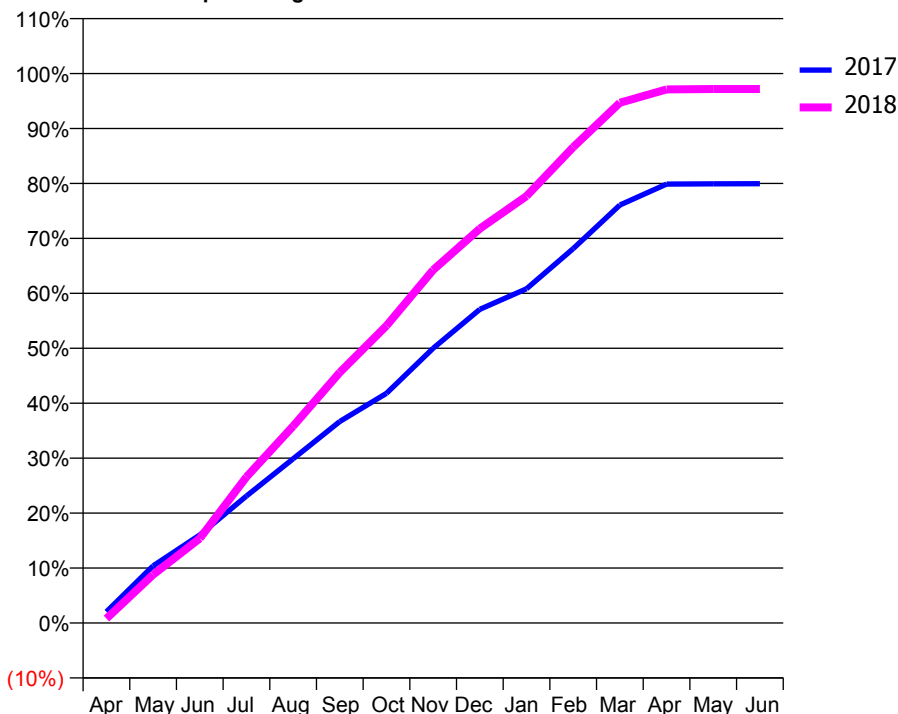
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 12,613 | |
| Quarter ending June 2017 | 12,463 | ↓ |
| Quarter ending September 2017 | 12,627 | → |
| Quarter ending December 2017 | 13,000 | ↑ |
| Quarter ending March 2018 | 12,969 | → |
| Variance since March 2017 | 2.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 922 | 296 |
| May | 4,657 | 3,183 |
| June | 7,186 | 5,570 |
| July | 10,355 | 9,622 |
| August | 13,393 | 12,967 |
| September | 16,441 | 16,509 |
| October | 18,735 | 19,583 |
| November | 22,409 | 23,261 |
| December | 25,586 | 25,979 |
| January | 27,264 | 28,128 |
| February | 30,537 | 31,346 |
| March | 34,093 | 34,276 |
| April | 35,795 | 35,154 |
| May | 35,814 | 35,178 |
| June | 35,825 | 35,181 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 369 | 3,213 | 11.5% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,347 | 11,904 | 19.7% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,316 | 3,213 | 41.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,789 | 11,904 | 31.8% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 4,241 | 14,879 | 28.5% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 69 | 14,879 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 256 | 14,879 | 1.7% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | 92.3% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 13 | 84.6% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

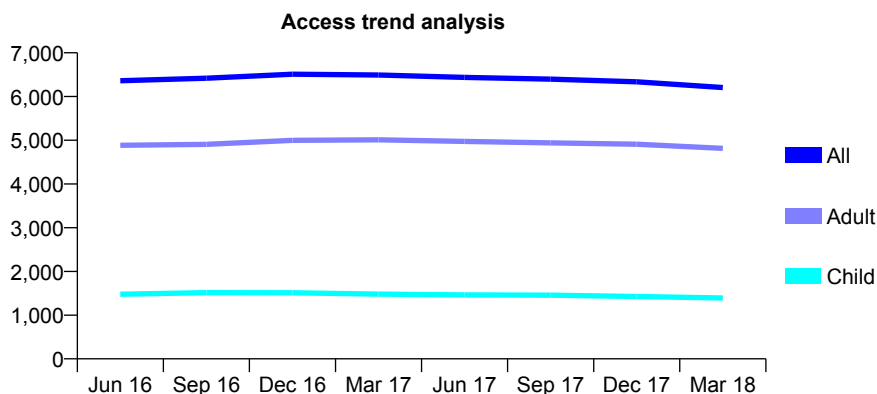
Q50 - Vital Signs At a Glance Contract Report for 143332/0001 - Year end March 2018

| | |
|----------------------|-------------------------------------|
| Name or company name | Cleethorpes Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,404 |
| Carry forward general activity (UDA) | 96 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £709,410.78 |

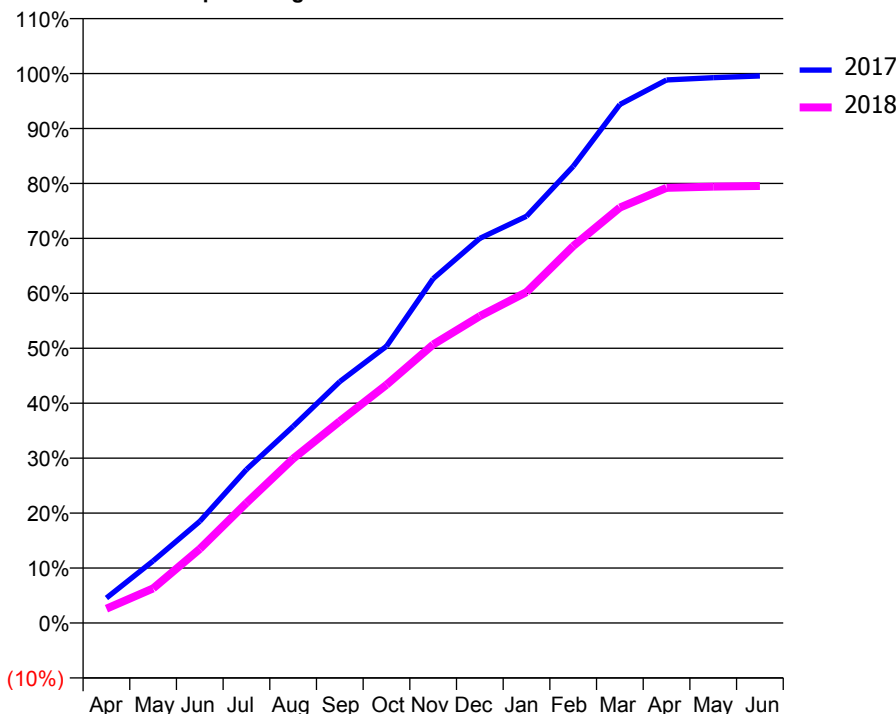
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,491 | |
| Quarter ending June 2017 | 6,438 | → |
| Quarter ending September 2017 | 6,398 | → |
| Quarter ending December 2017 | 6,336 | → |
| Quarter ending March 2018 | 6,205 | ↓ |
| Variance since March 2017 | (4.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 974 | 559 |
| May | 2,416 | 1,347 |
| June | 3,959 | 2,887 |
| July | 5,983 | 4,679 |
| August | 7,656 | 6,401 |
| September | 9,402 | 7,863 |
| October | 10,778 | 9,281 |
| November | 13,412 | 10,850 |
| December | 14,981 | 11,952 |
| January | 15,844 | 12,890 |
| February | 17,785 | 14,683 |
| March | 20,195 | 16,181 |
| April | 21,152 | 16,953 |
| May | 21,242 | 16,998 |
| June | 21,308 | 17,022 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 181 | 1,944 | 9.3% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,024 | 6,317 | 16.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,085 | 1,944 | 55.8% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,324 | 6,317 | 52.6% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 427 | 8,160 | 5.2% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 200 | 8,160 | 2.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 124 | 8,160 | 1.5% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

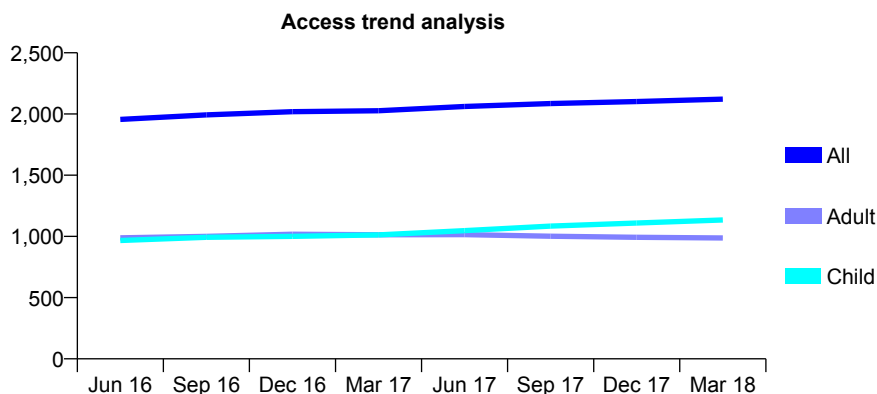
Q50 - Vital Signs At a Glance Contract Report for 143464/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | The Dental Health Practice Ltd. |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/01/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,931 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 585 |
| Carry forward orthodontic activity (UOA) | -10 |
| Baseline contract value | £225,454.16 |

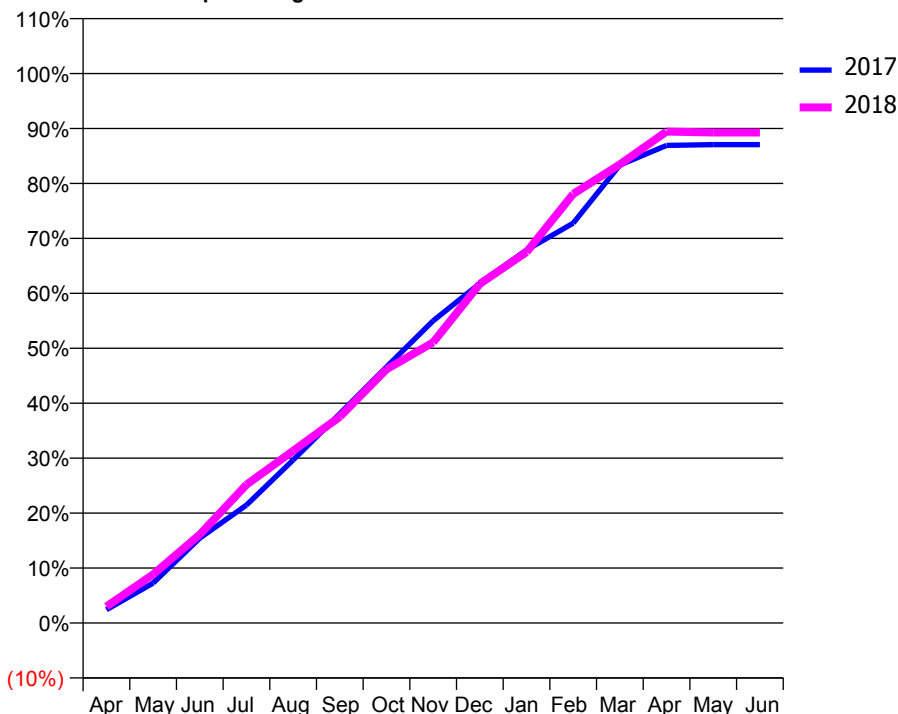
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,027 | |
| Quarter ending June 2017 | 2,062 | → |
| Quarter ending September 2017 | 2,086 | → |
| Quarter ending December 2017 | 2,102 | → |
| Quarter ending March 2018 | 2,121 | → |
| Variance since March 2017 | 4.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 143 | 177 |
| May | 430 | 524 |
| June | 916 | 955 |
| July | 1,273 | 1,493 |
| August | 1,759 | 1,859 |
| September | 2,259 | 2,226 |
| October | 2,765 | 2,738 |
| November | 3,262 | 3,029 |
| December | 3,664 | 3,661 |
| January | 4,027 | 4,004 |
| February | 4,315 | 4,631 |
| March | 4,943 | 4,951 |
| April | 5,155 | 5,304 |
| May | 5,163 | 5,295 |
| June | 5,163 | 5,295 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 142 | 1,867 | 7.6% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 158 | 1,345 | 11.7% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,152 | 1,867 | 61.7% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 810 | 1,345 | 60.2% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 110 | 3,180 | 3.5% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 15 | 3,180 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 6 | 3,180 | 0.2% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

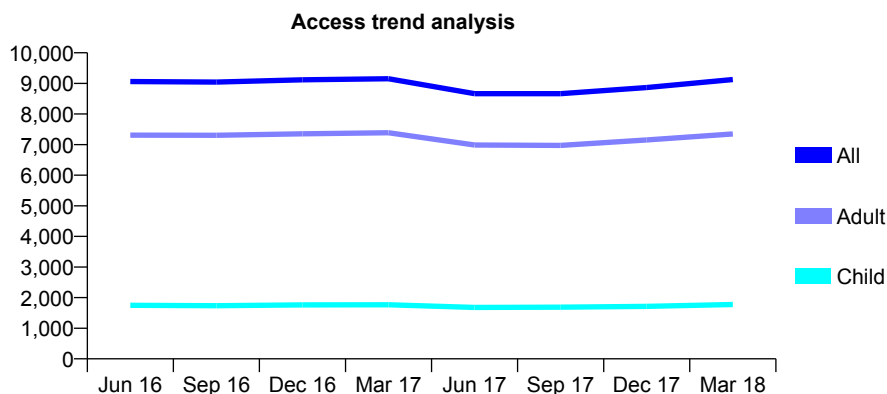
Q50 - Vital Signs At a Glance Contract Report for 143782/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | HAVELOCK DENTAL PRACTICE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

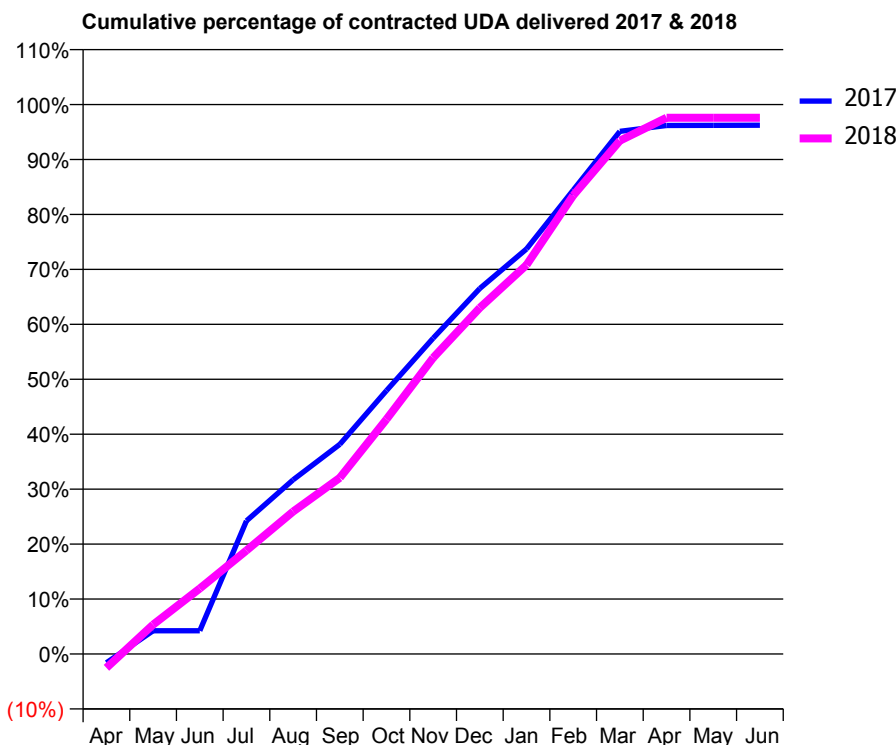
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 23,860 |
| Carry forward general activity (UDA) | 900 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £751,722.25 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 9,153 | |
| Quarter ending June 2017 | 8,666 | ↓ |
| Quarter ending September 2017 | 8,664 | → |
| Quarter ending December 2017 | 8,867 | ↑ |
| Quarter ending March 2018 | 9,125 | ↑ |
| Variance since March 2017 | (0.3%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -386 | -604 |
| May | 1,010 | 1,275 |
| June | 1,010 | 2,845 |
| July | 5,782 | 4,496 |
| August | 7,565 | 6,187 |
| September | 9,102 | 7,650 |
| October | 11,438 | 10,194 |
| November | 13,712 | 12,862 |
| December | 15,874 | 15,035 |
| January | 17,588 | 16,891 |
| February | 20,142 | 19,911 |
| March | 22,693 | 22,289 |
| April | 22,950 | 23,282 |
| May | 22,953 | 23,286 |
| June | 22,960 | 23,286 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 158 | 2,259 | 7.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,122 | 8,764 | 12.8% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 919 | 2,259 | 40.7% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,953 | 8,764 | 33.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,075 | 11,178 | 9.6% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 66 | 11,178 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 169 | 11,178 | 1.5% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 17 | 18 | 94.4% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 18 | 94.4% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

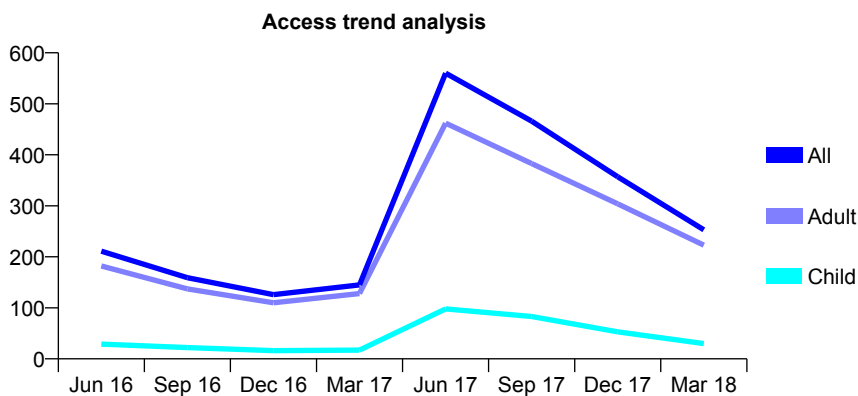
Q50 - Vital Signs At a Glance Contract Report for 143782/0002 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | HAVELOCK DENTAL PRACTICE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,446 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £65,980.51 |

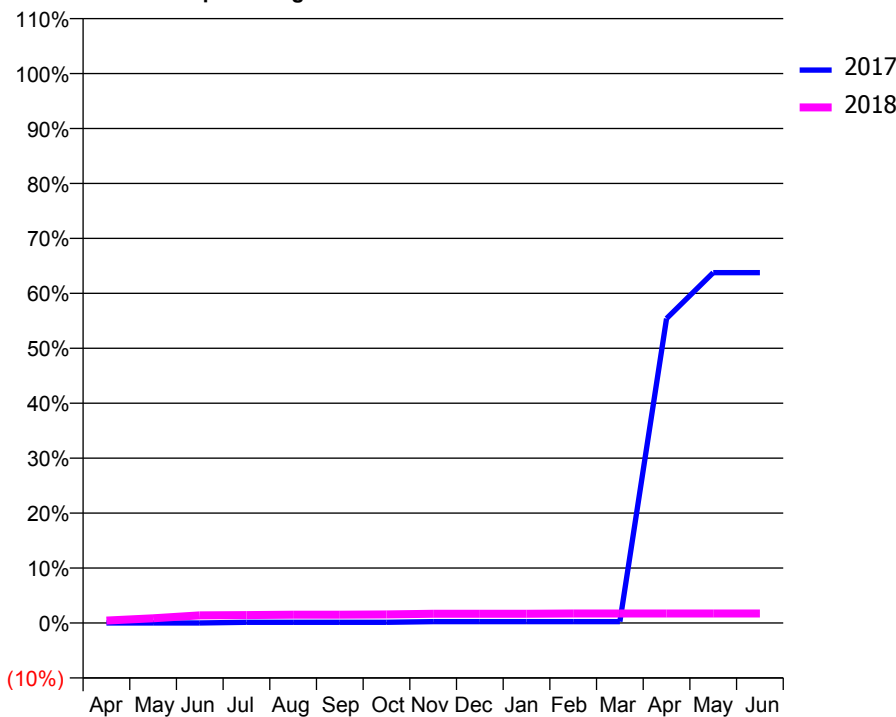
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 145 | |
| Quarter ending June 2017 | 560 | ↑ |
| Quarter ending September 2017 | 466 | ↓ |
| Quarter ending December 2017 | 357 | ↓ |
| Quarter ending March 2018 | 253 | ↓ |
| Variance since March 2017 | 74.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|------|
| April | 0 | 11 |
| May | 0 | 21 |
| June | 0 | 34 |
| July | 3 | 35 |
| August | 3 | 37 |
| September | 3 | 37 |
| October | 3 | 38 |
| November | 6 | 41 |
| December | 6 | 41 |
| January | 6 | 41 |
| February | 6 | 42 |
| March | 6 | 42 |
| April | 1,355 | 42 |
| May | 1,559 | 42 |
| June | 1,559 | 42 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 2 | 108 | 1.9% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 6 | 551 | 1.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 108 | 0.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2 | 551 | 0.4% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1 | 17 | 5.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 17 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 17 | 17.6% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

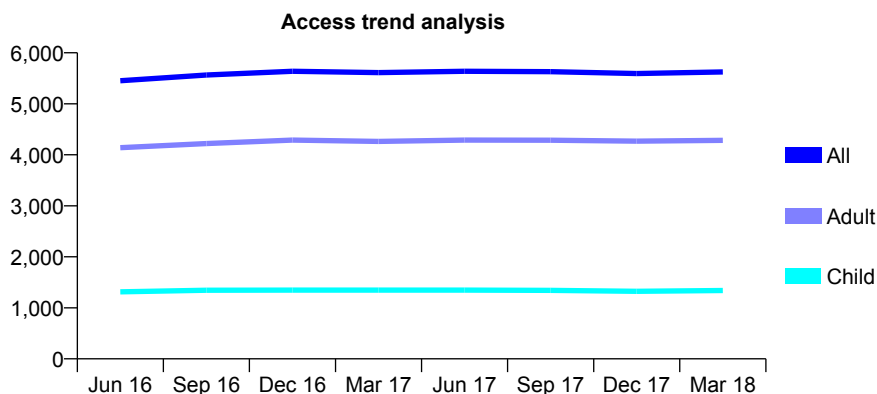
Q50 - Vital Signs At a Glance Contract Report for 145777/0001 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | Burnby Lane Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 28/03/2014 |
| Contract end date | |

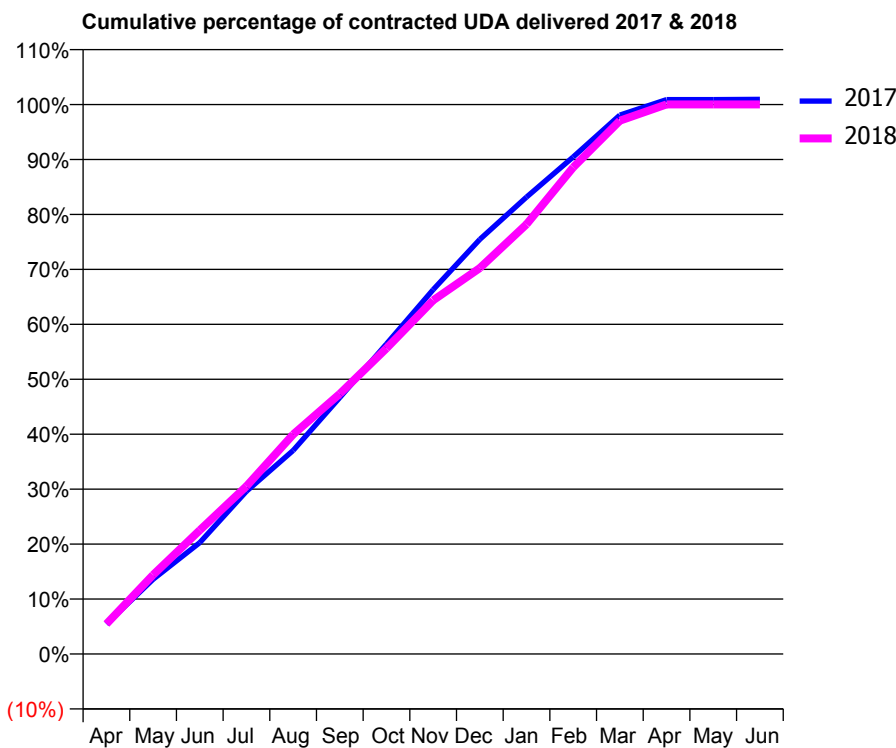
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,520 |
| Carry forward general activity (UDA) | -135 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £417,329.91 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,613 | |
| Quarter ending June 2017 | 5,639 | → |
| Quarter ending September 2017 | 5,630 | → |
| Quarter ending December 2017 | 5,593 | → |
| Quarter ending March 2018 | 5,624 | → |
| Variance since March 2017 | 0.2% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 789 | 794 |
| May | 1,976 | 2,090 |
| June | 2,944 | 3,273 |
| July | 4,301 | 4,435 |
| August | 5,377 | 5,800 |
| September | 6,779 | 6,877 |
| October | 8,192 | 8,077 |
| November | 9,628 | 9,345 |
| December | 10,955 | 10,200 |
| January | 12,075 | 11,354 |
| February | 13,134 | 12,858 |
| March | 14,241 | 14,092 |
| April | 14,650 | 14,522 |
| May | 14,649 | 14,521 |
| June | 14,655 | 14,522 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 99 | 2,209 | 4.5% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 687 | 5,743 | 12.0% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,505 | 2,209 | 68.1% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,769 | 5,743 | 48.2% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 526 | 7,931 | 6.6% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 112 | 7,931 | 1.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 106 | 7,931 | 1.3% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

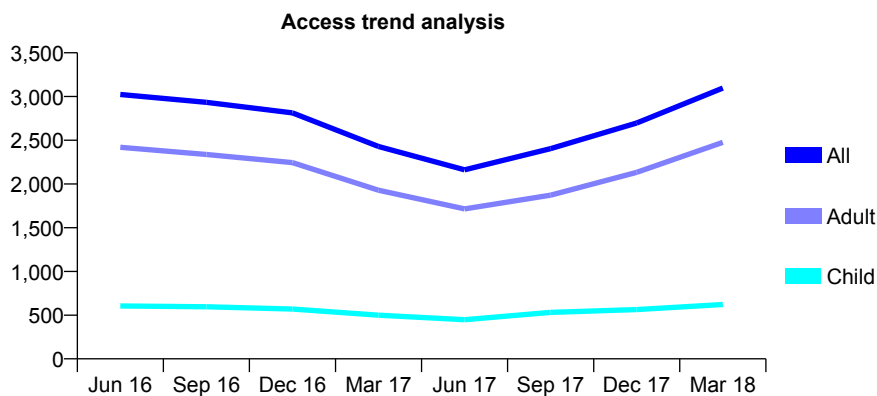
Q50 - Vital Signs At a Glance Contract Report for 146269/0001 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | Ishak Practices Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

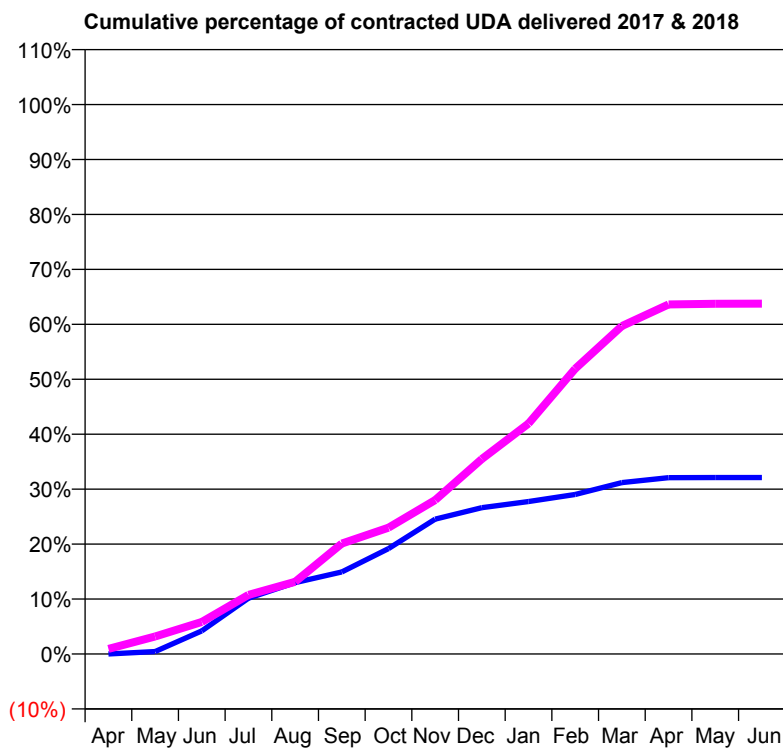
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £433,886.71 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 2,428 | |
| Quarter ending June 2017 | 2,162 | ↓ |
| Quarter ending September 2017 | 2,404 | ↑ |
| Quarter ending December 2017 | 2,697 | ↑ |
| Quarter ending March 2018 | 3,097 | ↑ |
| Variance since March 2017 | 27.6% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 0 | 148 |
| May | 74 | 512 |
| June | 674 | 934 |
| July | 1,624 | 1,724 |
| August | 2,078 | 2,101 |
| September | 2,390 | 3,215 |
| October | 3,068 | 3,679 |
| November | 3,927 | 4,484 |
| December | 4,260 | 5,678 |
| January | 4,441 | 6,712 |
| February | 4,647 | 8,306 |
| March | 4,991 | 9,548 |
| April | 5,136 | 10,179 |
| May | 5,138 | 10,200 |
| June | 5,140 | 10,202 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 73 | 843 | 8.7% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 470 | 3,043 | 15.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 298 | 843 | 35.3% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 655 | 3,043 | 21.5% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 383 | 4,055 | 9.4% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 12 | 4,055 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 141 | 4,055 | 3.5% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

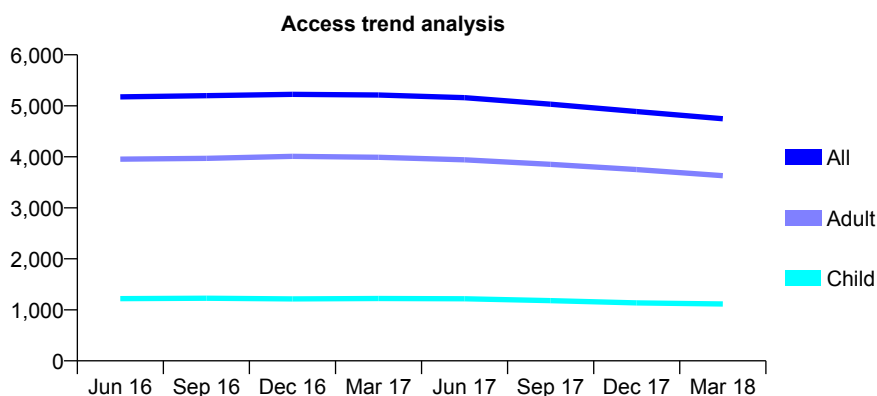
Q50 - Vital Signs At a Glance Contract Report for 146293/0001 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Willerby Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

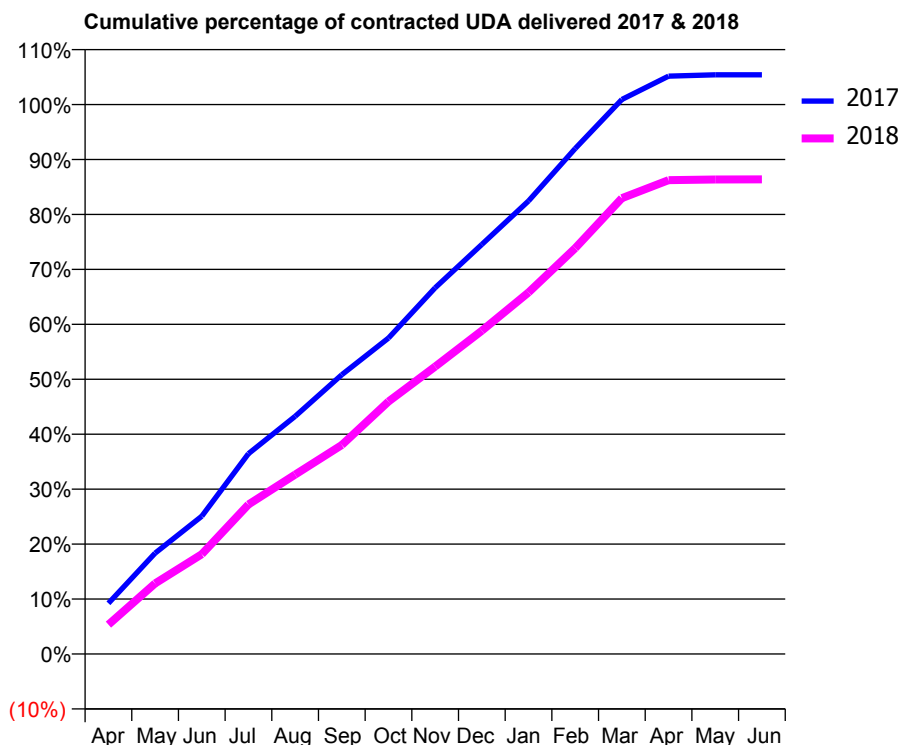
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,500 |
| Carry forward general activity (UDA) | -250 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £403,388.07 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,213 | |
| Quarter ending June 2017 | 5,160 | ↓ |
| Quarter ending September 2017 | 5,032 | ↓ |
| Quarter ending December 2017 | 4,887 | ↓ |
| Quarter ending March 2018 | 4,746 | ↓ |
| Variance since March 2017 | (9.0%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,155 | 669 |
| May | 2,295 | 1,607 |
| June | 3,136 | 2,271 |
| July | 4,556 | 3,401 |
| August | 5,406 | 4,082 |
| September | 6,353 | 4,753 |
| October | 7,189 | 5,745 |
| November | 8,331 | 6,538 |
| December | 9,317 | 7,353 |
| January | 10,306 | 8,224 |
| February | 11,499 | 9,233 |
| March | 12,614 | 10,370 |
| April | 13,147 | 10,779 |
| May | 13,175 | 10,795 |
| June | 13,176 | 10,797 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 117 | 1,713 | 6.8% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 553 | 4,538 | 12.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,189 | 1,713 | 69.4% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,868 | 4,538 | 41.2% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 483 | 6,199 | 7.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 25 | 6,199 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 63 | 6,199 | 1.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

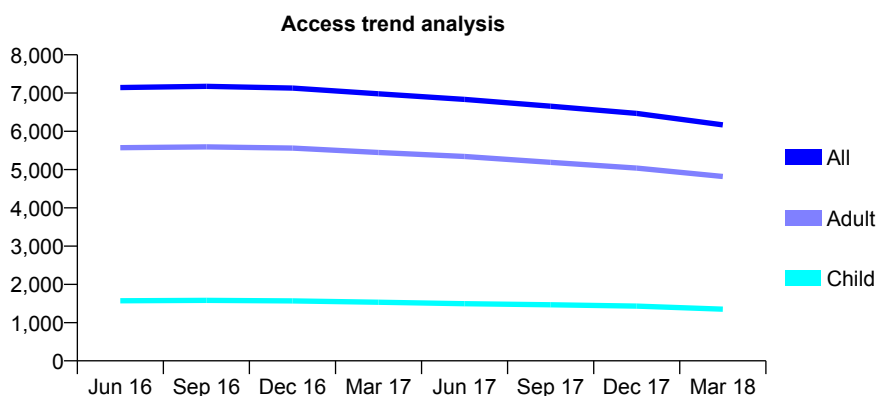
Q50 - Vital Signs At a Glance Contract Report for 148016/0001 - Year end March 2018

| | |
|----------------------|----------------------------------|
| Name or company name | CROMWELL DENTAL PRACTICE LIMITED |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,271 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £544,337.13 |

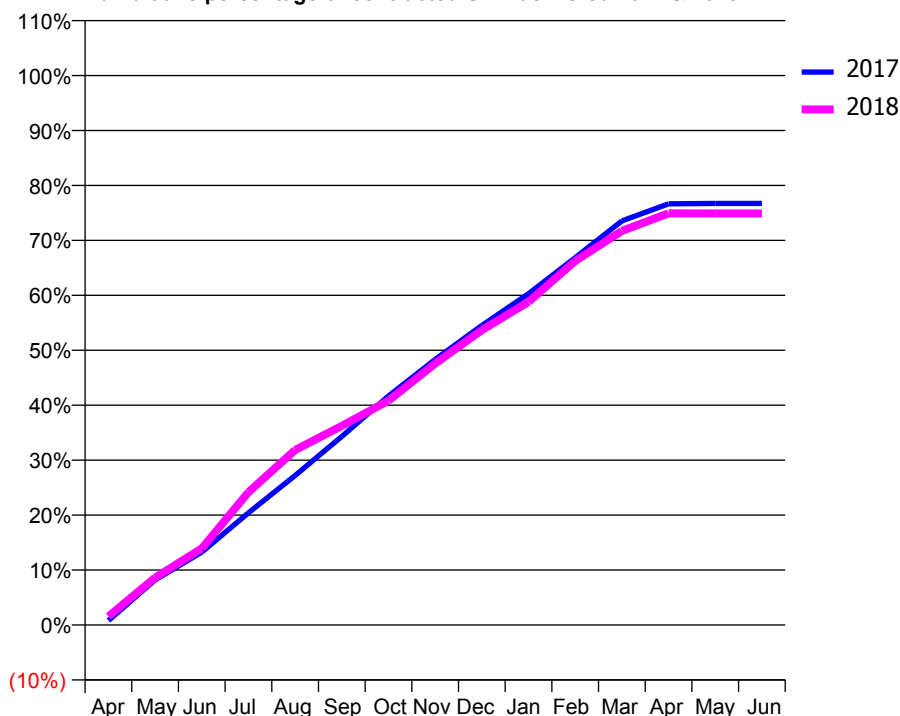
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 6,979 | |
| Quarter ending June 2017 | 6,835 | ↓ |
| Quarter ending September 2017 | 6,655 | ↓ |
| Quarter ending December 2017 | 6,468 | ↓ |
| Quarter ending March 2018 | 6,169 | ↓ |
| Variance since March 2017 | (11.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 150 | 285 |
| May | 1,502 | 1,578 |
| June | 2,422 | 2,548 |
| July | 3,729 | 4,418 |
| August | 4,971 | 5,819 |
| September | 6,273 | 6,623 |
| October | 7,614 | 7,461 |
| November | 8,829 | 8,691 |
| December | 9,959 | 9,806 |
| January | 11,018 | 10,747 |
| February | 12,214 | 12,103 |
| March | 13,438 | 13,105 |
| April | 14,004 | 13,691 |
| May | 14,017 | 13,685 |
| June | 14,017 | 13,685 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 78 | 1,480 | 5.3% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 490 | 4,849 | 10.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 740 | 1,480 | 50.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,728 | 4,849 | 35.6% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 544 | 6,295 | 8.6% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 84 | 6,295 | 1.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 110 | 6,295 | 1.7% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 10 | 60.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

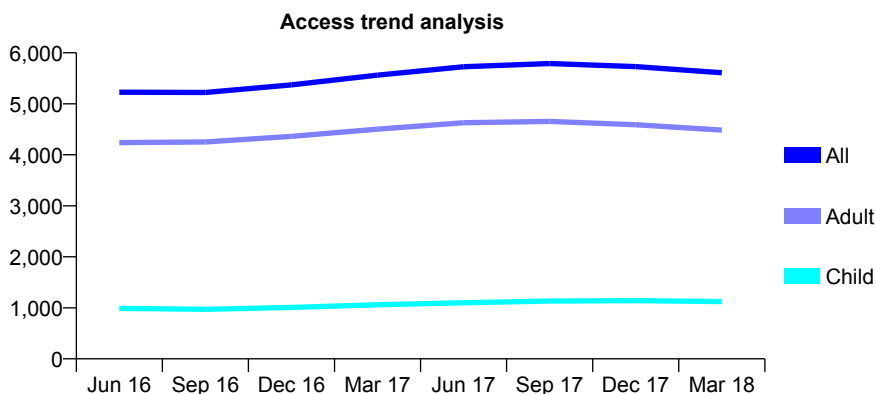
Q50 - Vital Signs At a Glance Contract Report for 149624/0001 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | Alpha Dental Kirkbymoorside |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,809 |
| Carry forward general activity (UDA) | 261 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £339,813.01 |

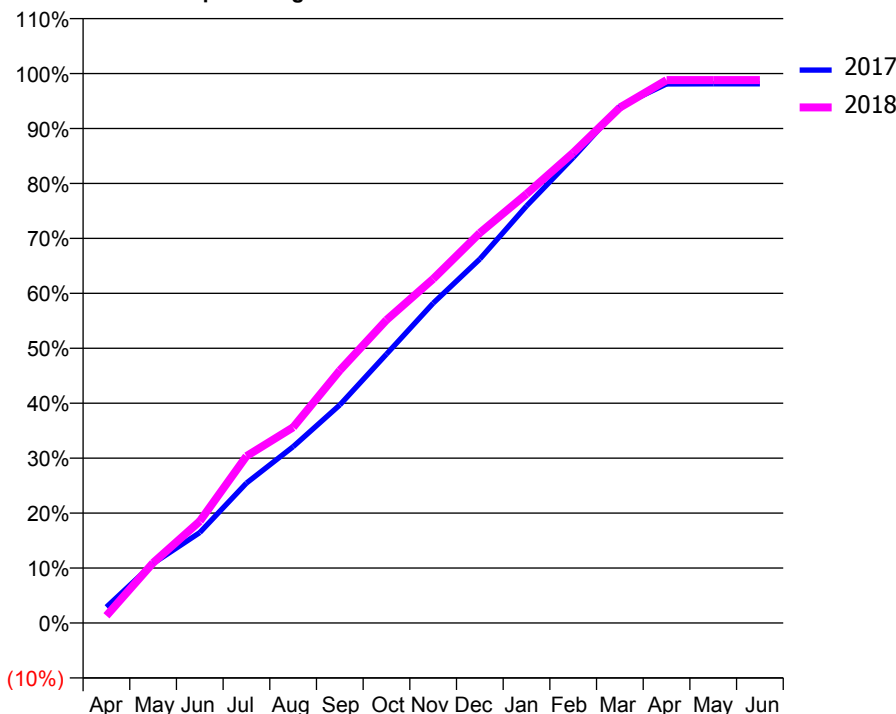
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,562 | |
| Quarter ending June 2017 | 5,728 | ↑ |
| Quarter ending September 2017 | 5,789 | → |
| Quarter ending December 2017 | 5,730 | ↓ |
| Quarter ending March 2018 | 5,608 | ↓ |
| Variance since March 2017 | 0.8% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 401 | 181 |
| May | 1,495 | 1,512 |
| June | 2,275 | 2,557 |
| July | 3,518 | 4,195 |
| August | 4,431 | 4,916 |
| September | 5,481 | 6,348 |
| October | 6,756 | 7,616 |
| November | 8,037 | 8,647 |
| December | 9,148 | 9,803 |
| January | 10,480 | 10,781 |
| February | 11,695 | 11,816 |
| March | 12,983 | 12,952 |
| April | 13,545 | 13,644 |
| May | 13,548 | 13,644 |
| June | 13,548 | 13,644 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 93 | 1,533 | 6.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 605 | 5,352 | 11.3% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 811 | 1,533 | 52.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,606 | 5,352 | 48.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 204 | 6,326 | 3.2% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 58 | 6,326 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 93 | 6,326 | 1.5% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | 100.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | 91.7% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

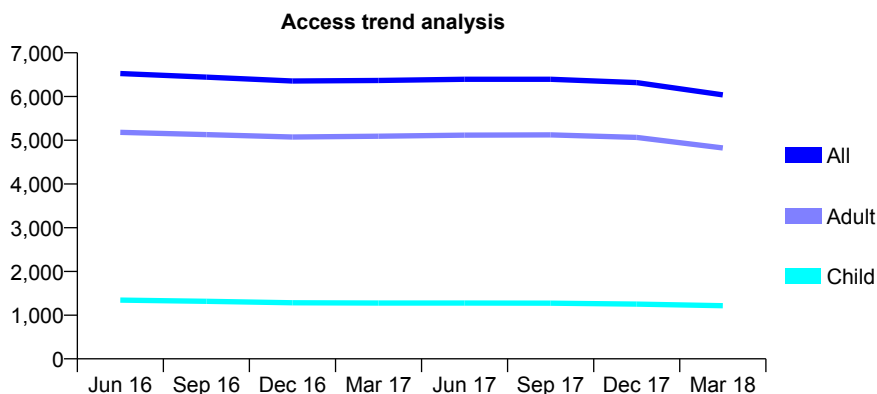
Q50 - Vital Signs At a Glance Contract Report for 149918/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | North Park Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2008 |
| Contract end date | |

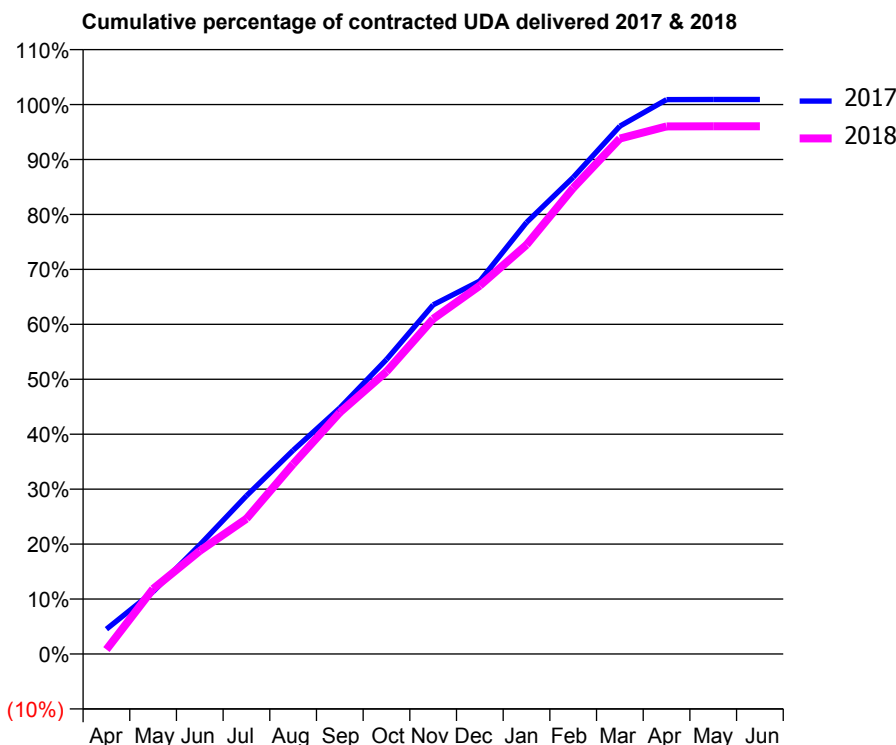
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,902 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £431,383.46 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,368 | |
| Quarter ending June 2017 | 6,394 | → |
| Quarter ending September 2017 | 6,394 | → |
| Quarter ending December 2017 | 6,317 | ↓ |
| Quarter ending March 2018 | 6,038 | ↓ |
| Variance since March 2017 | (5.2%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 765 | 137 |
| May | 1,919 | 2,002 |
| June | 3,357 | 3,171 |
| July | 4,865 | 4,159 |
| August | 6,266 | 5,843 |
| September | 7,570 | 7,430 |
| October | 9,060 | 8,686 |
| November | 10,739 | 10,307 |
| December | 11,473 | 11,329 |
| January | 13,275 | 12,584 |
| February | 14,660 | 14,331 |
| March | 16,234 | 15,856 |
| April | 17,051 | 16,226 |
| May | 17,057 | 16,230 |
| June | 17,055 | 16,230 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 159 | 2,024 | 7.9% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,170 | 7,736 | 15.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,399 | 2,024 | 69.1% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,025 | 7,736 | 65.0% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 773 | 8,676 | 8.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 159 | 8,676 | 1.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 37 | 8,676 | 0.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 27 | 29 | 93.1% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 25 | 29 | 86.2% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

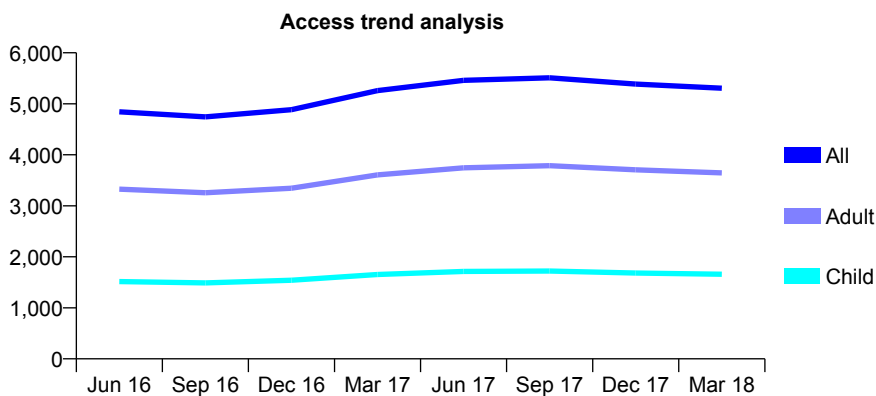
Q50 - Vital Signs At a Glance Contract Report for 150118/0001 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | Alpha Dental Studio |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2008 |
| Contract end date | |

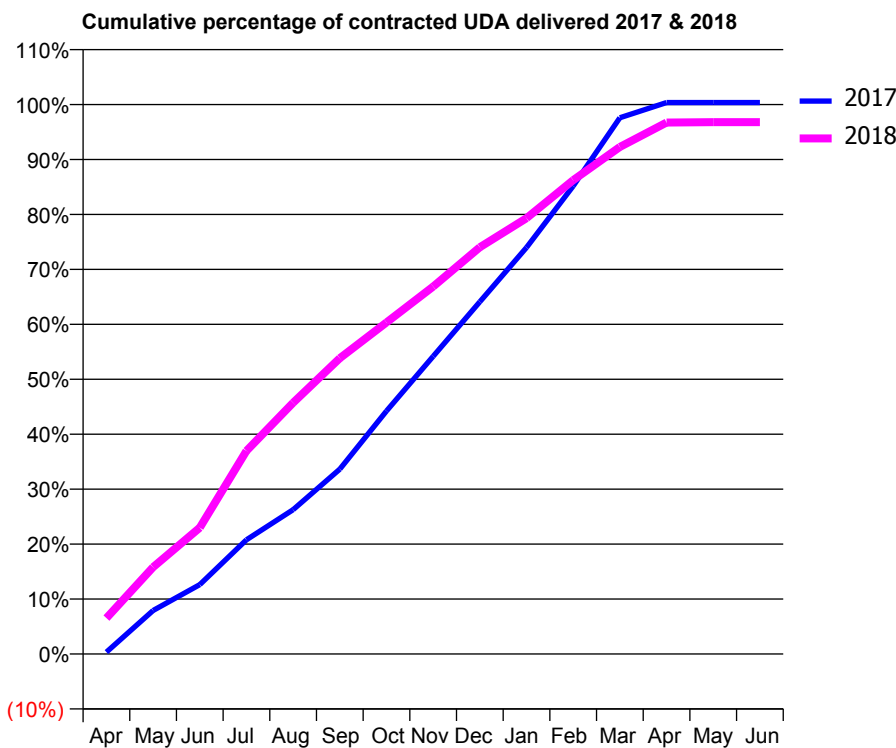
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,750 |
| Carry forward general activity (UDA) | -45 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £357,556.36 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,260 | |
| Quarter ending June 2017 | 5,460 | ↑ |
| Quarter ending September 2017 | 5,509 | → |
| Quarter ending December 2017 | 5,388 | ↓ |
| Quarter ending March 2018 | 5,306 | ↓ |
| Variance since March 2017 | 0.9% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 47 | 900 |
| May | 1,031 | 2,172 |
| June | 1,643 | 3,161 |
| July | 2,701 | 5,085 |
| August | 3,414 | 6,289 |
| September | 4,374 | 7,403 |
| October | 5,749 | 8,298 |
| November | 7,042 | 9,195 |
| December | 8,332 | 10,178 |
| January | 9,617 | 10,906 |
| February | 11,072 | 11,857 |
| March | 12,686 | 12,687 |
| April | 13,045 | 13,300 |
| May | 13,045 | 13,307 |
| June | 13,045 | 13,307 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 192 | 2,298 | 8.4% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 608 | 4,522 | 13.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,305 | 2,298 | 56.8% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,499 | 4,522 | 55.3% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 311 | 6,135 | 5.1% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 53 | 6,135 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 145 | 6,135 | 2.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 8 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

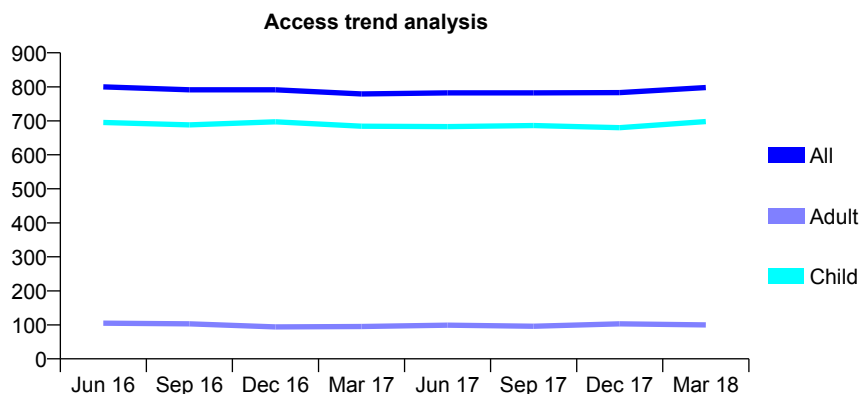
Q50 - Vital Signs At a Glance Contract Report for 150681/0001 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | Leyburn Dental Practice Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2013 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,103 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £55,339.90 |

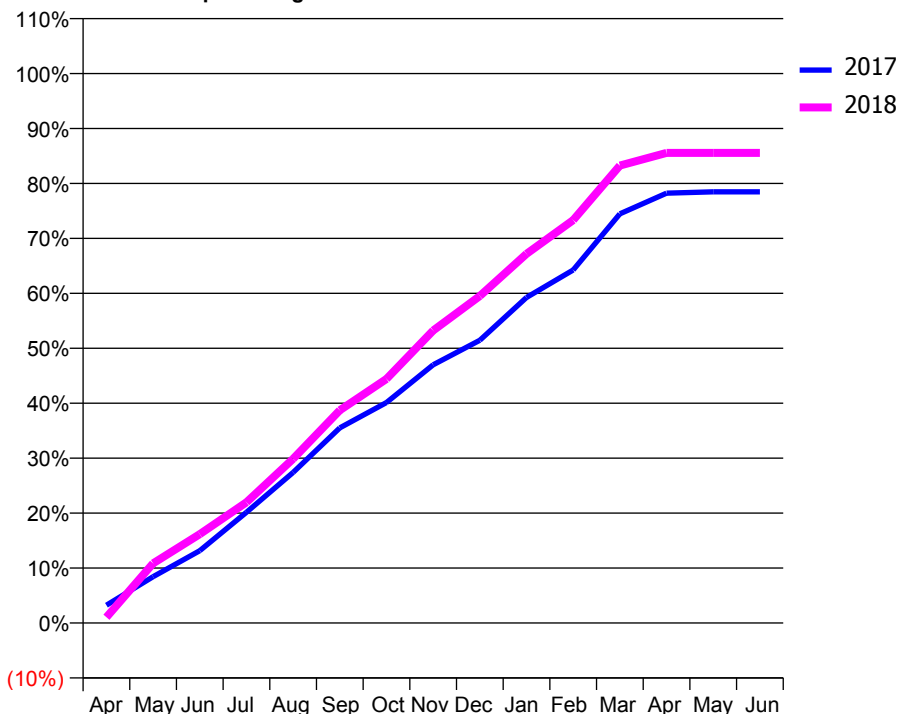
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 779 | |
| Quarter ending June 2017 | 782 | → |
| Quarter ending September 2017 | 782 | → |
| Quarter ending December 2017 | 783 | → |
| Quarter ending March 2018 | 798 | → |
| Variance since March 2017 | 2.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 78 | 22 |
| May | 202 | 228 |
| June | 316 | 340 |
| July | 484 | 462 |
| August | 658 | 628 |
| September | 852 | 814 |
| October | 963 | 934 |
| November | 1,128 | 1,119 |
| December | 1,235 | 1,252 |
| January | 1,422 | 1,413 |
| February | 1,542 | 1,542 |
| March | 1,787 | 1,751 |
| April | 1,877 | 1,799 |
| May | 1,883 | 1,799 |
| June | 1,883 | 1,799 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 191 | 1,414 | 13.5% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 956 | 1,414 | 67.6% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 31 | 1,387 | 2.2% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,387 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 1,387 | 0.1% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

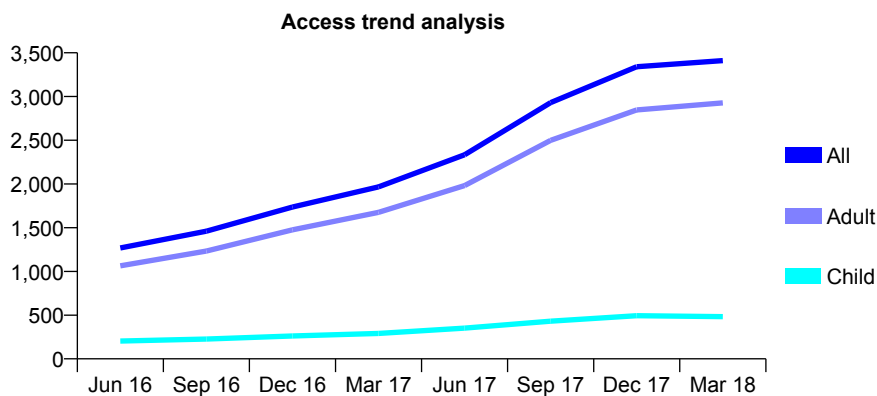
Q50 - Vital Signs At a Glance Contract Report for 151874/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | Miss Z Ishak |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,461 |
| Carry forward general activity (UDA) | -97 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £294,759.38 |

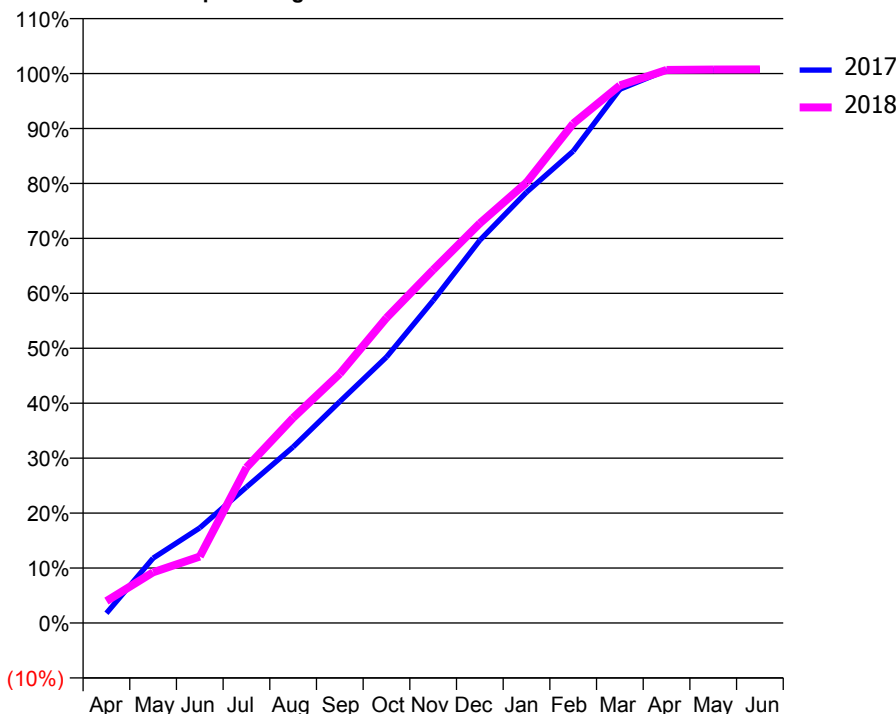
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,967 | |
| Quarter ending June 2017 | 2,334 | ↑ |
| Quarter ending September 2017 | 2,930 | ↑ |
| Quarter ending December 2017 | 3,340 | ↑ |
| Quarter ending March 2018 | 3,411 | ↑ |
| Variance since March 2017 | 73.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 105 | 379 |
| May | 693 | 874 |
| June | 1,018 | 1,144 |
| July | 1,453 | 2,678 |
| August | 1,883 | 3,533 |
| September | 2,367 | 4,292 |
| October | 2,843 | 5,255 |
| November | 3,449 | 6,080 |
| December | 4,092 | 6,881 |
| January | 4,605 | 7,586 |
| February | 5,045 | 8,598 |
| March | 5,706 | 9,256 |
| April | 5,911 | 9,522 |
| May | 5,913 | 9,529 |
| June | 5,913 | 9,532 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 27 | 752 | 3.6% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 454 | 4,379 | 10.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 367 | 752 | 48.8% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,930 | 4,379 | 44.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 179 | 5,194 | 3.4% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 10 | 5,194 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 68 | 5,194 | 1.3% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

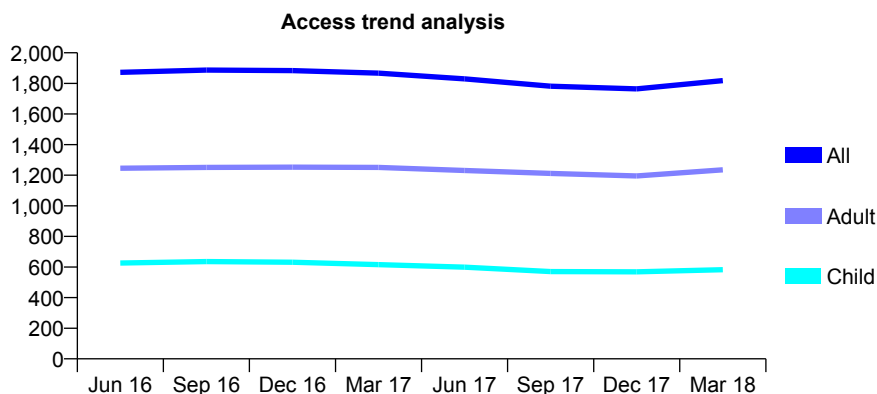
Q50 - Vital Signs At a Glance Contract Report for 152293/0001 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Winterton Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,467 |
| Carry forward general activity (UDA) | 92 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £139,936.72 |

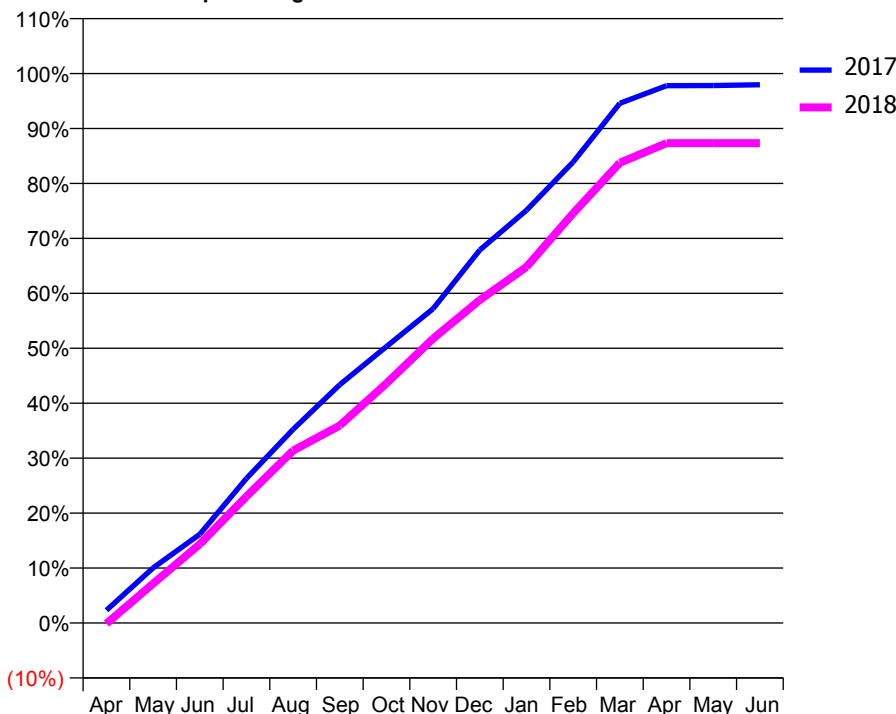
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,867 | |
| Quarter ending June 2017 | 1,830 | ↓ |
| Quarter ending September 2017 | 1,782 | ↓ |
| Quarter ending December 2017 | 1,764 | ↓ |
| Quarter ending March 2018 | 1,818 | ↑ |
| Variance since March 2017 | (2.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 104 | -6 |
| May | 448 | 321 |
| June | 721 | 642 |
| July | 1,176 | 1,029 |
| August | 1,574 | 1,402 |
| September | 1,938 | 1,606 |
| October | 2,248 | 1,948 |
| November | 2,556 | 2,313 |
| December | 3,033 | 2,626 |
| January | 3,355 | 2,895 |
| February | 3,748 | 3,331 |
| March | 4,224 | 3,742 |
| April | 4,368 | 3,901 |
| May | 4,369 | 3,901 |
| June | 4,375 | 3,901 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 33 | 888 | 3.7% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 147 | 1,591 | 9.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 619 | 888 | 69.7% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 774 | 1,591 | 48.6% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 138 | 2,518 | 5.5% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 31 | 2,518 | 1.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 11 | 2,518 | 0.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

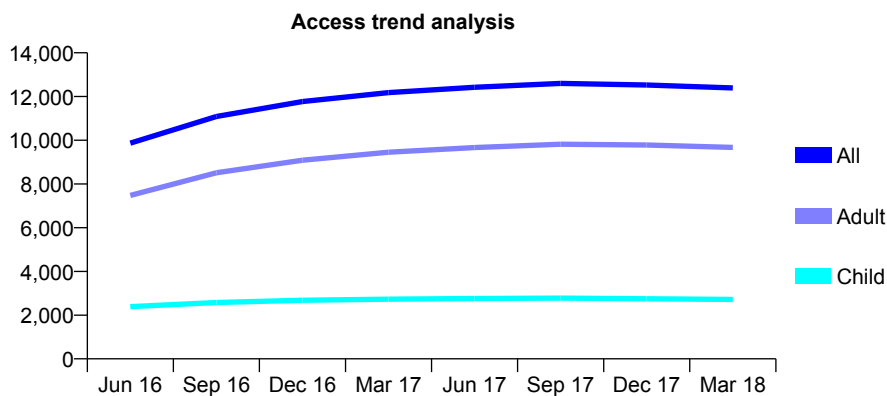
Q50 - Vital Signs At a Glance Contract Report for 152404/0001 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | York Dental Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 30,321 |
| Carry forward general activity (UDA) | 13 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £883,094.75 |

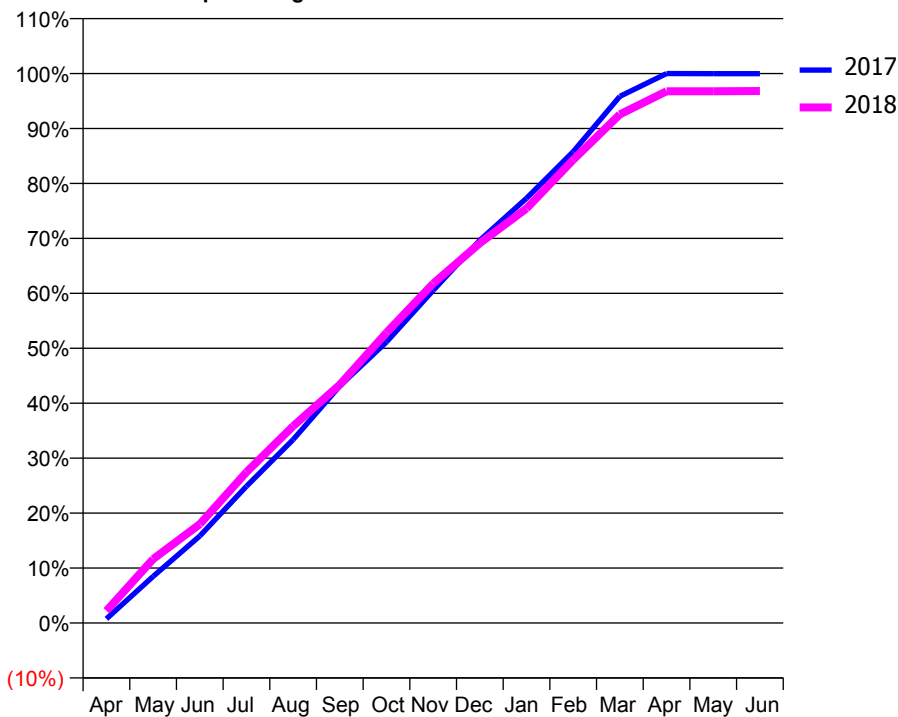
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 12,181 | |
| Quarter ending June 2017 | 12,426 | ↑ |
| Quarter ending September 2017 | 12,601 | → |
| Quarter ending December 2017 | 12,527 | → |
| Quarter ending March 2018 | 12,390 | ↓ |
| Variance since March 2017 | 1.7% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 228 | 673 |
| May | 2,574 | 3,530 |
| June | 4,801 | 5,453 |
| July | 7,544 | 8,324 |
| August | 10,118 | 10,863 |
| September | 13,081 | 13,151 |
| October | 15,505 | 16,020 |
| November | 18,352 | 18,732 |
| December | 21,124 | 20,960 |
| January | 23,437 | 22,874 |
| February | 26,010 | 25,555 |
| March | 29,061 | 28,070 |
| April | 30,320 | 29,343 |
| May | 30,309 | 29,337 |
| June | 30,308 | 29,352 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 339 | 4,627 | 7.3% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,780 | 14,439 | 12.3% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,382 | 4,627 | 73.1% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 9,276 | 14,439 | 64.2% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,515 | 18,373 | 8.2% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 226 | 18,373 | 1.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 81 | 18,373 | 0.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 16 | 20 | 80.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 20 | 75.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

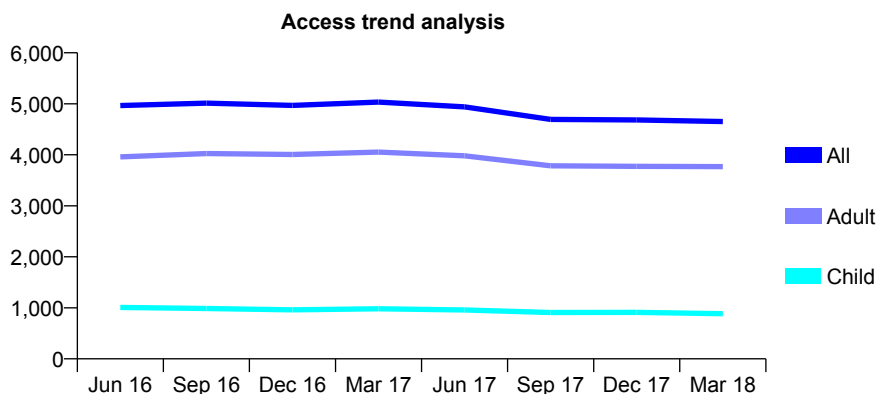
Q50 - Vital Signs At a Glance Contract Report for 155365/0002 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Ishak Practices Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/06/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 17,246 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 756 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £451,042.11 |

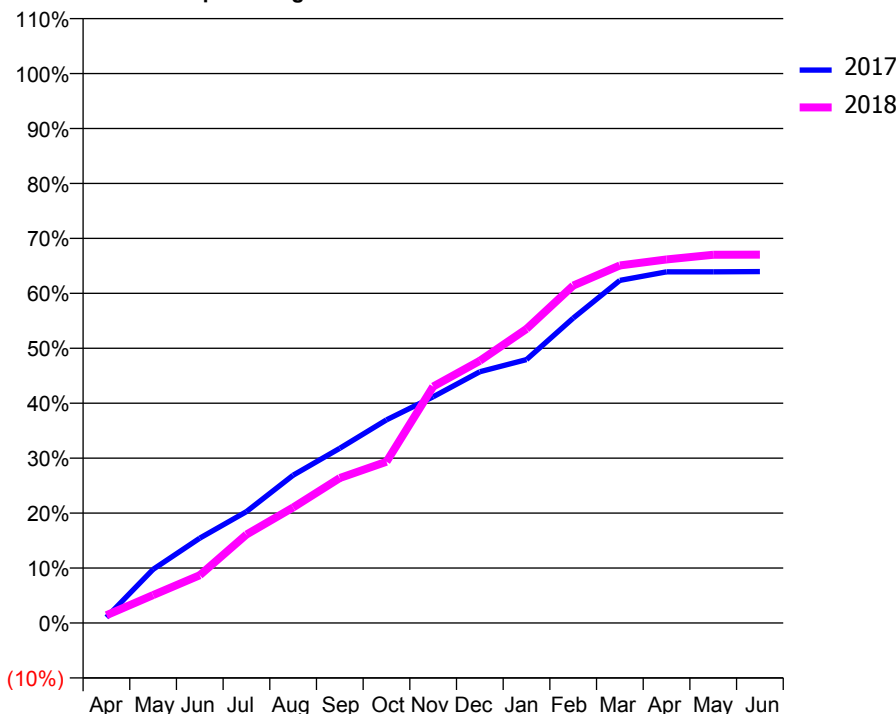
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,034 | |
| Quarter ending June 2017 | 4,939 | ↓ |
| Quarter ending September 2017 | 4,693 | ↓ |
| Quarter ending December 2017 | 4,684 | → |
| Quarter ending March 2018 | 4,652 | → |
| Variance since March 2017 | (7.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 180 | 243 |
| May | 1,686 | 878 |
| June | 2,664 | 1,498 |
| July | 3,497 | 2,777 |
| August | 4,640 | 3,625 |
| September | 5,485 | 4,551 |
| October | 6,376 | 5,063 |
| November | 7,099 | 7,421 |
| December | 7,887 | 8,229 |
| January | 8,267 | 9,229 |
| February | 9,568 | 10,590 |
| March | 10,755 | 11,221 |
| April | 11,022 | 11,411 |
| May | 11,022 | 11,556 |
| June | 11,028 | 11,560 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 107 | 1,295 | 8.3% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 583 | 5,105 | 11.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 788 | 1,295 | 60.8% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,602 | 5,105 | 51.0% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 384 | 6,325 | 6.1% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 37 | 6,325 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 107 | 6,325 | 1.7% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

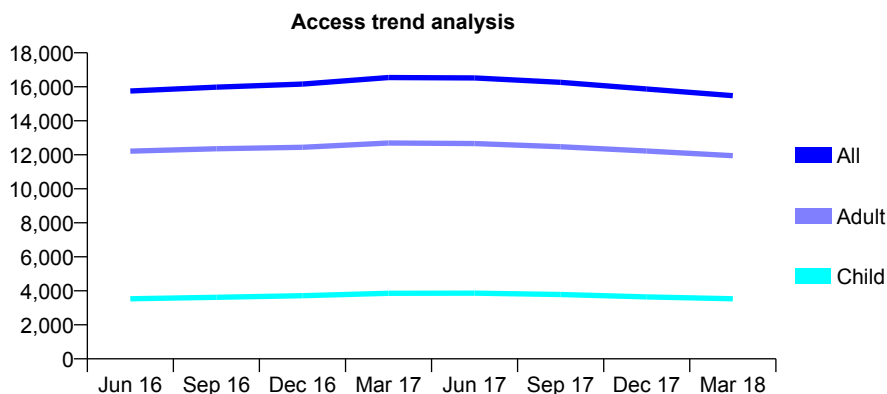
Q50 - Vital Signs At a Glance Contract Report for 156655/0001 - Year end March 2018

| | |
|----------------------|----------------------------------|
| Name or company name | Burrell & Stokes Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2013 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 45,300 |
| Carry forward general activity (UDA) | -43 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,188,023.36 |

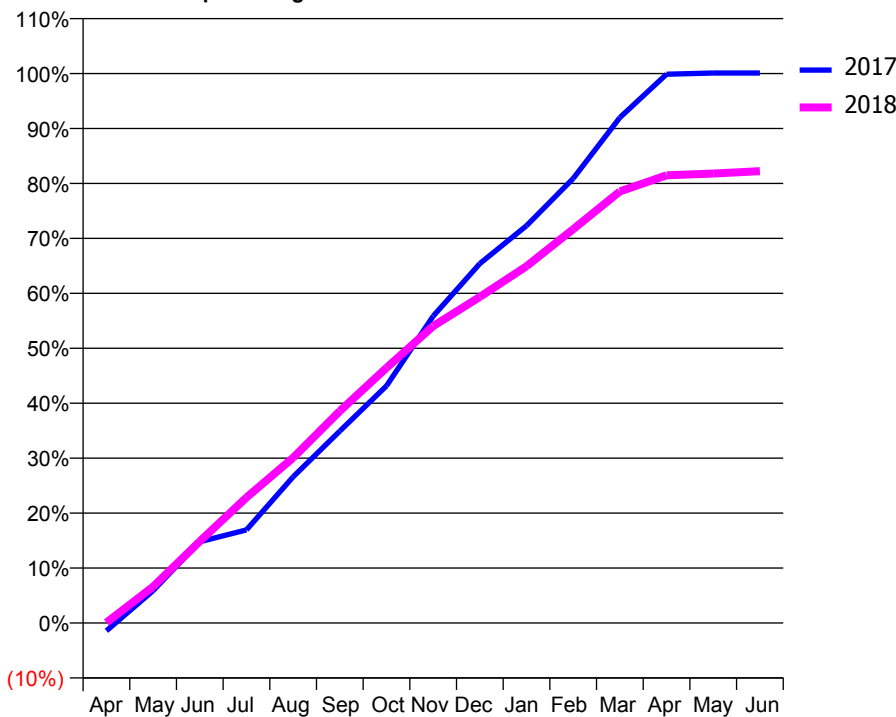
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 16,546 | |
| Quarter ending June 2017 | 16,524 | → |
| Quarter ending September 2017 | 16,262 | ↓ |
| Quarter ending December 2017 | 15,869 | ↓ |
| Quarter ending March 2018 | 15,479 | ↓ |
| Variance since March 2017 | (6.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -656 | 43 |
| May | 2,667 | 2,993 |
| June | 6,701 | 6,728 |
| July | 7,680 | 10,352 |
| August | 12,054 | 13,620 |
| September | 15,820 | 17,477 |
| October | 19,550 | 21,039 |
| November | 25,305 | 24,471 |
| December | 29,630 | 26,888 |
| January | 32,753 | 29,411 |
| February | 36,644 | 32,462 |
| March | 41,668 | 35,579 |
| April | 45,242 | 36,911 |
| May | 45,342 | 37,057 |
| June | 45,343 | 37,249 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 190 | 4,343 | 4.4% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,401 | 13,265 | 10.6% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,658 | 4,343 | 61.2% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,711 | 13,265 | 35.5% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 87 | 16,888 | 0.5% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 100 | 16,888 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 435 | 16,888 | 2.6% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

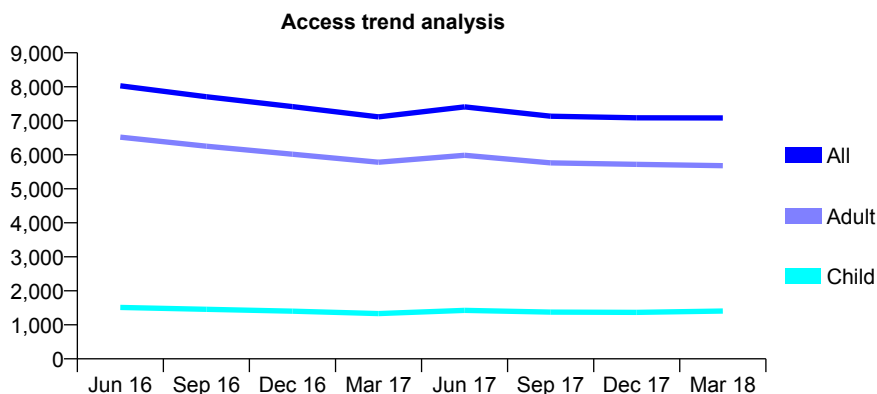
Q50 - Vital Signs At a Glance Contract Report for 157341/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Freetown Way Surgery Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

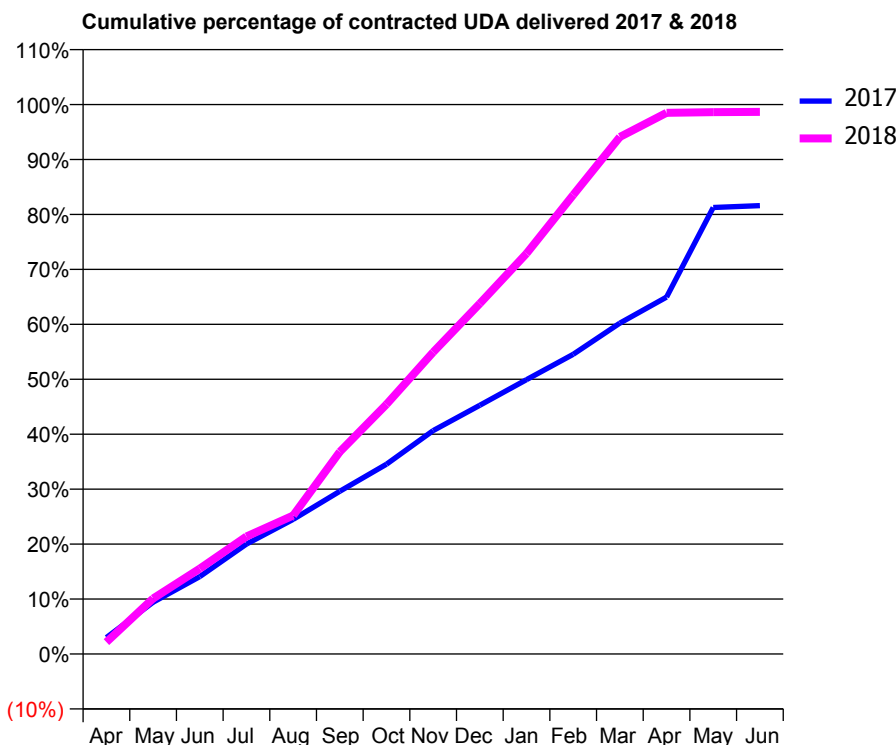
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,371 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £324,066.59 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,116 | |
| Quarter ending June 2017 | 7,411 | ↑ |
| Quarter ending September 2017 | 7,137 | ↓ |
| Quarter ending December 2017 | 7,087 | → |
| Quarter ending March 2018 | 7,086 | → |
| Variance since March 2017 | (0.4%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 712 | 354 |
| May | 2,239 | 1,654 |
| June | 3,348 | 2,546 |
| July | 4,752 | 3,503 |
| August | 5,820 | 4,124 |
| September | 7,034 | 6,024 |
| October | 8,207 | 7,438 |
| November | 9,661 | 8,990 |
| December | 10,754 | 10,442 |
| January | 11,860 | 11,933 |
| February | 12,958 | 13,677 |
| March | 14,305 | 15,406 |
| April | 15,428 | 16,123 |
| May | 19,305 | 16,144 |
| June | 19,385 | 16,153 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 166 | 2,291 | 7.2% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,276 | 8,743 | 14.6% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,190 | 2,291 | 51.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,256 | 8,743 | 48.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,881 | 8,658 | 21.7% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 68 | 8,658 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 6 | 8,658 | 0.1% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

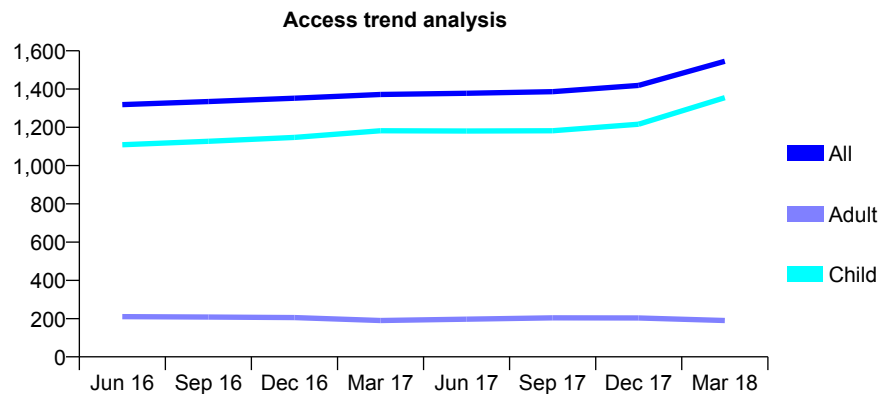
Q50 - Vital Signs At a Glance Contract Report for 158488/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Bedale Dental Practice Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/02/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 3,500 |
| Carry forward general activity (UDA) | 1 |
| 17/18 Contracted orthodontic activity (UOA) | 463 |
| Carry forward orthodontic activity (UOA) | -6 |
| Baseline contract value | £119,359.80 |

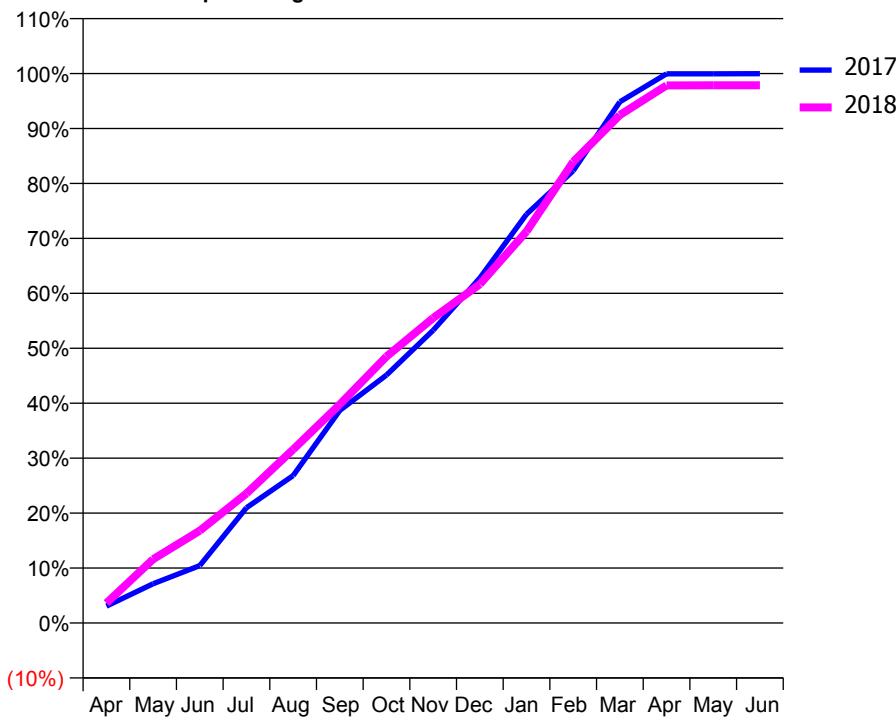
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,372 | |
| Quarter ending June 2017 | 1,378 | → |
| Quarter ending September 2017 | 1,386 | → |
| Quarter ending December 2017 | 1,419 | ↑ |
| Quarter ending March 2018 | 1,545 | ↑ |
| Variance since March 2017 | 12.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 107 | 127 |
| May | 250 | 407 |
| June | 366 | 588 |
| July | 734 | 825 |
| August | 939 | 1,105 |
| September | 1,354 | 1,393 |
| October | 1,580 | 1,697 |
| November | 1,864 | 1,943 |
| December | 2,198 | 2,158 |
| January | 2,603 | 2,494 |
| February | 2,881 | 2,938 |
| March | 3,319 | 3,236 |
| April | 3,498 | 3,424 |
| May | 3,498 | 3,425 |
| June | 3,499 | 3,425 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 514 | 2,596 | 19.8% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 11 | 99 | 11.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,533 | 2,596 | 59.1% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 78 | 99 | 78.8% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 111 | 2,672 | 4.2% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,672 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 2,672 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

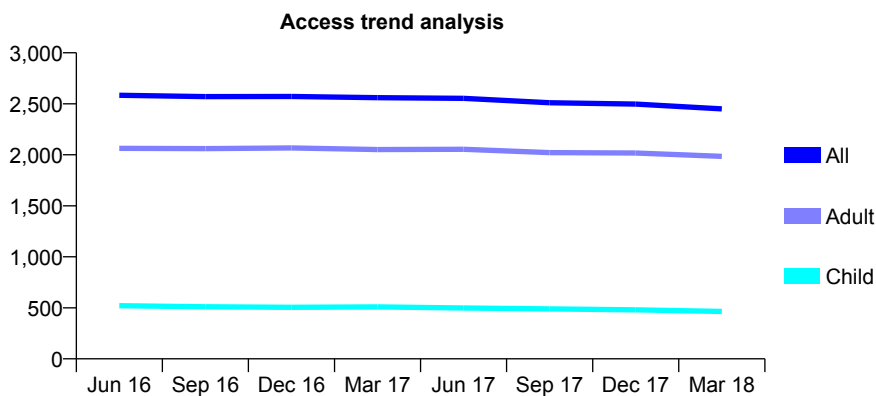
Q50 - Vital Signs At a Glance Contract Report for 159786/0001 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | A R Broskill Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,650 |
| Carry forward general activity (UDA) | 28 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £228,101.13 |

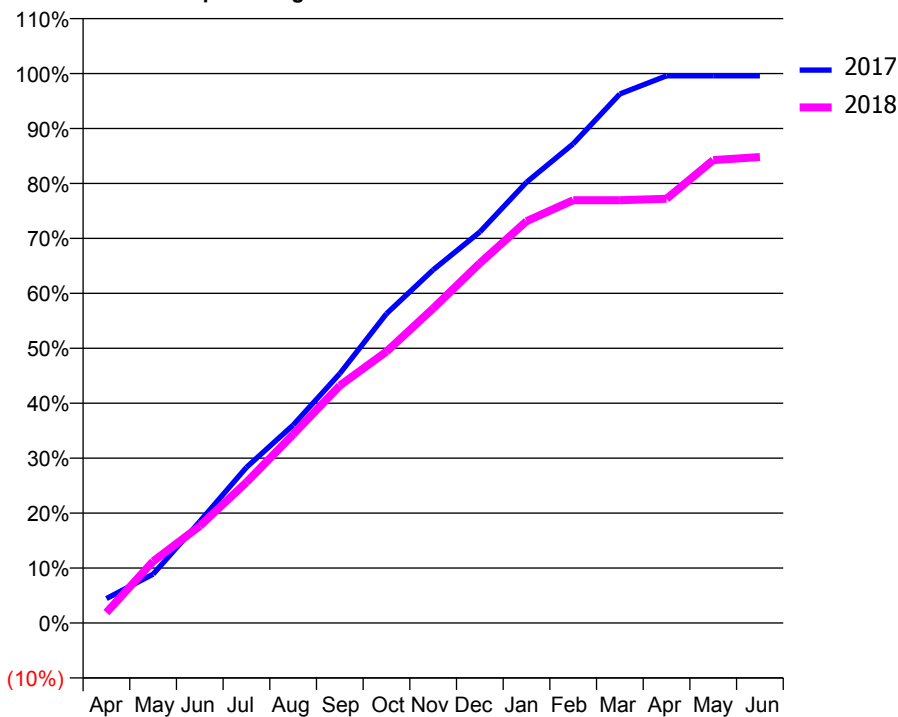
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,560 | |
| Quarter ending June 2017 | 2,553 | → |
| Quarter ending September 2017 | 2,510 | ↓ |
| Quarter ending December 2017 | 2,498 | → |
| Quarter ending March 2018 | 2,450 | ↓ |
| Variance since March 2017 | (4.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 295 | 127 |
| May | 591 | 746 |
| June | 1,228 | 1,173 |
| July | 1,884 | 1,703 |
| August | 2,396 | 2,282 |
| September | 3,018 | 2,874 |
| October | 3,744 | 3,285 |
| November | 4,275 | 3,808 |
| December | 4,732 | 4,354 |
| January | 5,334 | 4,863 |
| February | 5,799 | 5,116 |
| March | 6,403 | 5,116 |
| April | 6,623 | 5,135 |
| May | 6,623 | 5,602 |
| June | 6,622 | 5,640 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 34 | 665 | 5.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 326 | 2,800 | 11.6% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 519 | 665 | 78.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,004 | 2,800 | 71.6% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 263 | 4,014 | 6.6% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 32 | 4,014 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 19 | 4,014 | 0.5% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

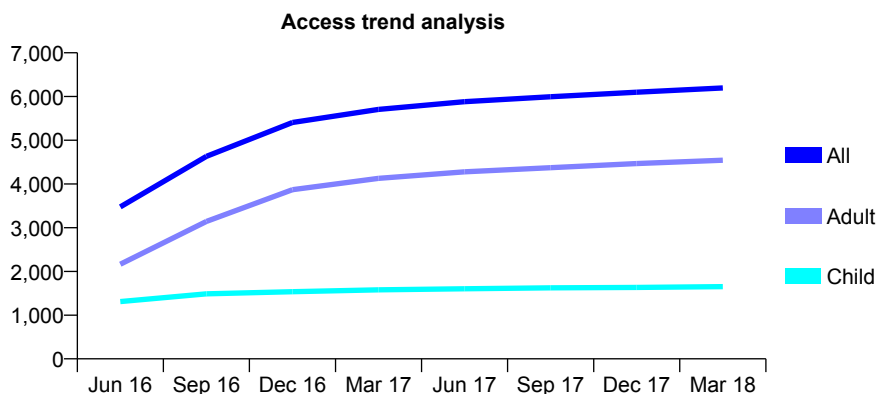
Q50 - Vital Signs At a Glance Contract Report for 161586/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | B & R Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,800 |
| Carry forward general activity (UDA) | -69 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £503,238.32 |

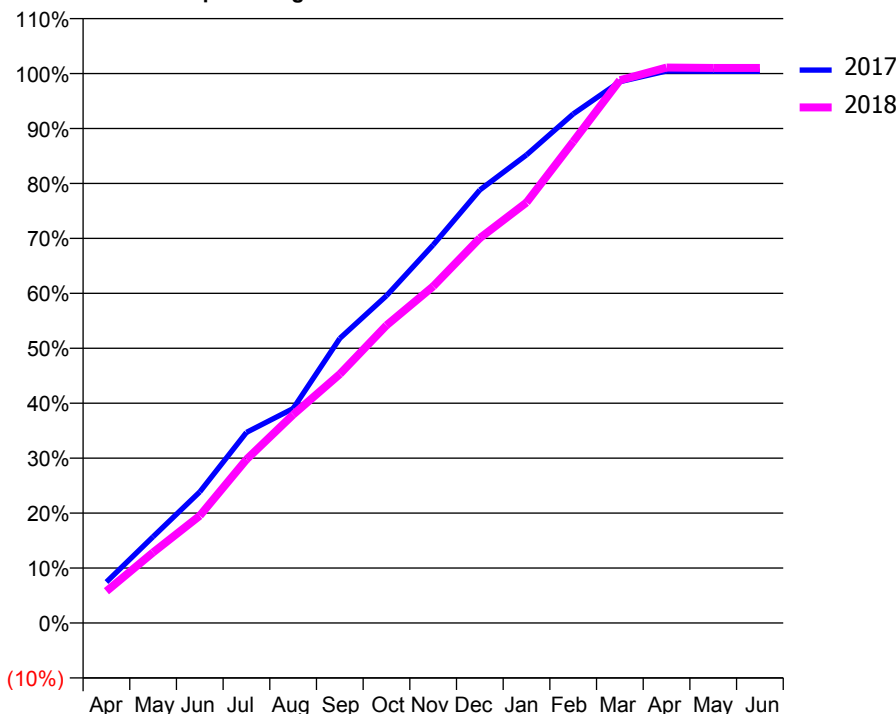
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,705 | |
| Quarter ending June 2017 | 5,882 | ↑ |
| Quarter ending September 2017 | 5,995 | → |
| Quarter ending December 2017 | 6,098 | → |
| Quarter ending March 2018 | 6,195 | → |
| Variance since March 2017 | 8.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,254 | 971 |
| May | 2,640 | 2,157 |
| June | 4,012 | 3,278 |
| July | 5,828 | 5,000 |
| August | 6,559 | 6,371 |
| September | 8,700 | 7,609 |
| October | 10,007 | 9,101 |
| November | 11,560 | 10,293 |
| December | 13,238 | 11,768 |
| January | 14,310 | 12,858 |
| February | 15,562 | 14,717 |
| March | 16,550 | 16,596 |
| April | 16,875 | 16,980 |
| May | 16,868 | 16,970 |
| June | 16,869 | 16,970 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 291 | 3,215 | 9.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 496 | 5,472 | 9.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,248 | 3,215 | 69.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,120 | 5,472 | 20.5% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 568 | 8,690 | 6.5% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 34 | 8,690 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 58 | 8,690 | 0.7% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

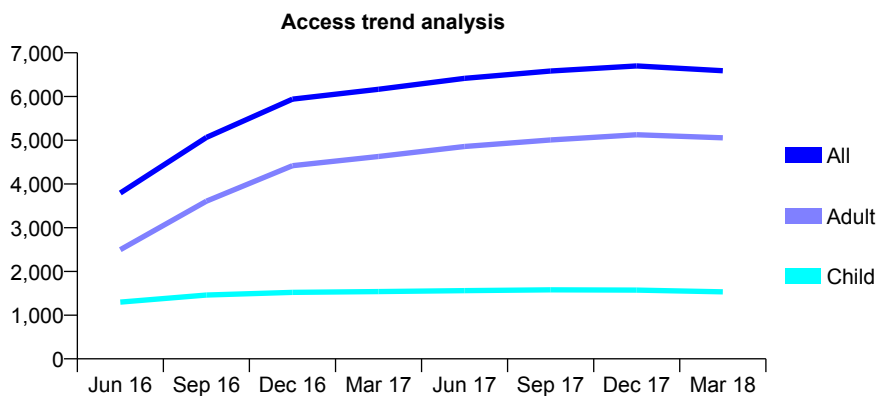
Q50 - Vital Signs At a Glance Contract Report for 161586/0002 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | B & R Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,800 |
| Carry forward general activity (UDA) | -227 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £502,238.29 |

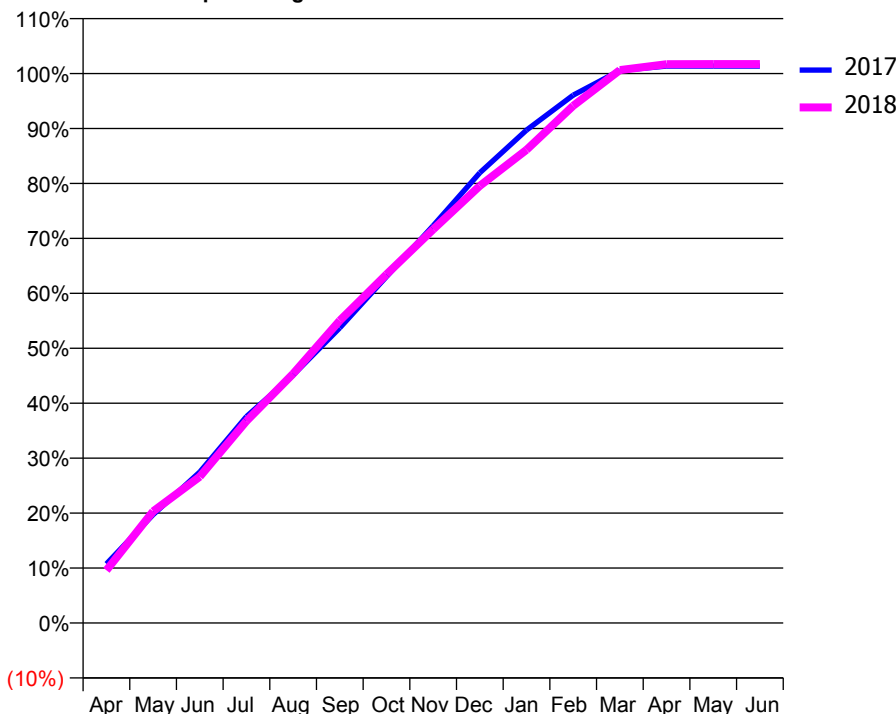
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,167 | |
| Quarter ending June 2017 | 6,416 | ↑ |
| Quarter ending September 2017 | 6,584 | ↑ |
| Quarter ending December 2017 | 6,699 | → |
| Quarter ending March 2018 | 6,589 | ↓ |
| Variance since March 2017 | 6.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,808 | 1,613 |
| May | 3,314 | 3,414 |
| June | 4,617 | 4,475 |
| July | 6,313 | 6,173 |
| August | 7,580 | 7,621 |
| September | 9,024 | 9,247 |
| October | 10,589 | 10,659 |
| November | 12,146 | 12,034 |
| December | 13,767 | 13,366 |
| January | 15,069 | 14,468 |
| February | 16,137 | 15,813 |
| March | 16,892 | 16,904 |
| April | 17,026 | 17,086 |
| May | 17,028 | 17,088 |
| June | 17,027 | 17,088 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 226 | 2,971 | 7.6% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 411 | 6,046 | 6.8% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,104 | 2,971 | 70.8% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,233 | 6,046 | 20.4% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 612 | 9,016 | 6.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 27 | 9,016 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 50 | 9,016 | 0.6% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

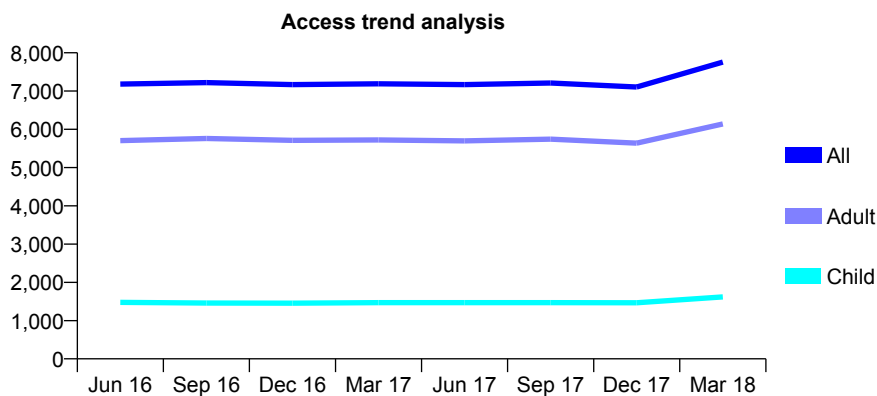
Q50 - Vital Signs At a Glance Contract Report for 161829/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Exchange Street Practice Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

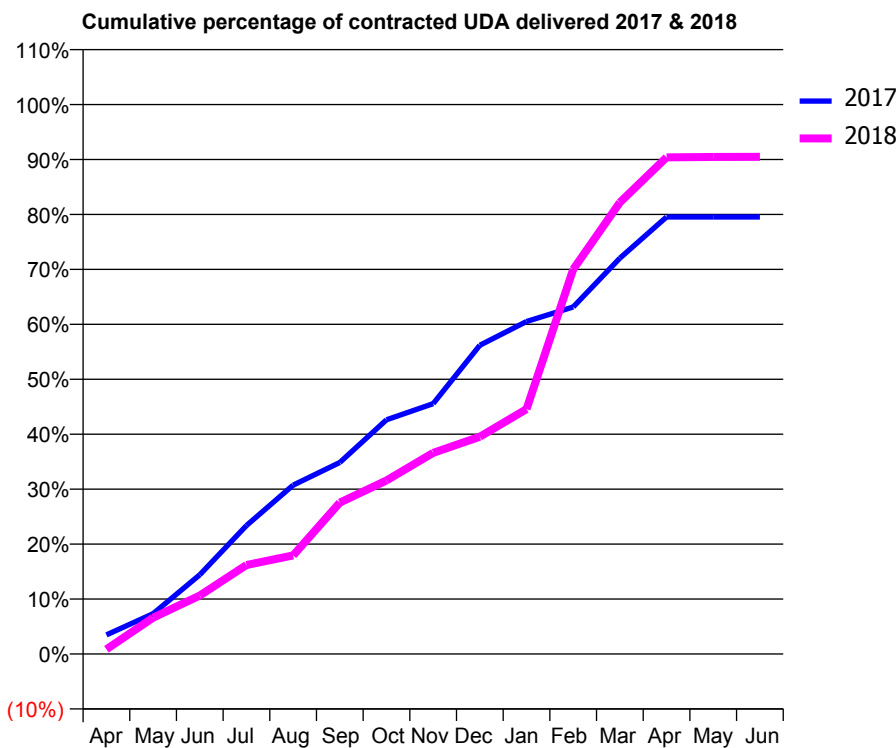
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,484 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £663,792.44 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,190 | |
| Quarter ending June 2017 | 7,167 | → |
| Quarter ending September 2017 | 7,210 | → |
| Quarter ending December 2017 | 7,107 | ↓ |
| Quarter ending March 2018 | 7,759 | ↑ |
| Variance since March 2017 | 7.9% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 750 | 183 |
| May | 1,579 | 1,421 |
| June | 3,098 | 2,284 |
| July | 5,022 | 3,479 |
| August | 6,602 | 3,855 |
| September | 7,488 | 5,921 |
| October | 9,158 | 6,783 |
| November | 9,790 | 7,862 |
| December | 12,069 | 8,498 |
| January | 13,002 | 9,575 |
| February | 13,567 | 15,039 |
| March | 15,478 | 17,654 |
| April | 17,085 | 19,419 |
| May | 17,088 | 19,432 |
| June | 17,089 | 19,440 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 131 | 2,400 | 5.5% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 846 | 8,308 | 10.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,164 | 2,400 | 48.5% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,736 | 8,308 | 45.0% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 658 | 9,852 | 6.7% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 50 | 9,852 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 93 | 9,852 | 0.9% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

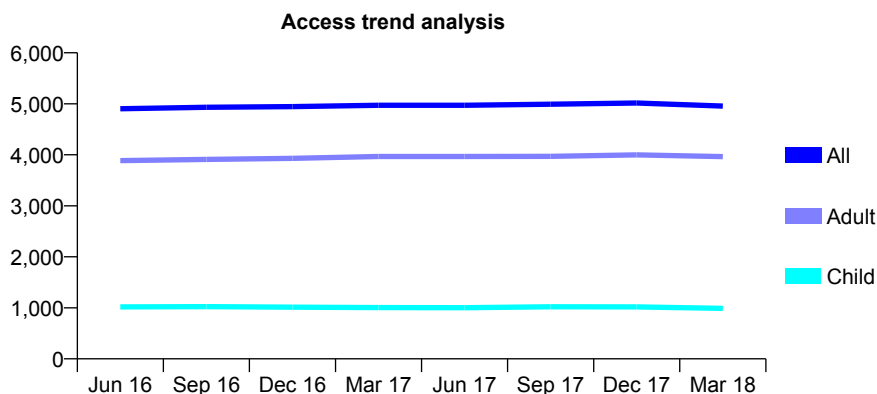
Q50 - Vital Signs At a Glance Contract Report for 163252/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Alpha Dental Great Ayton |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

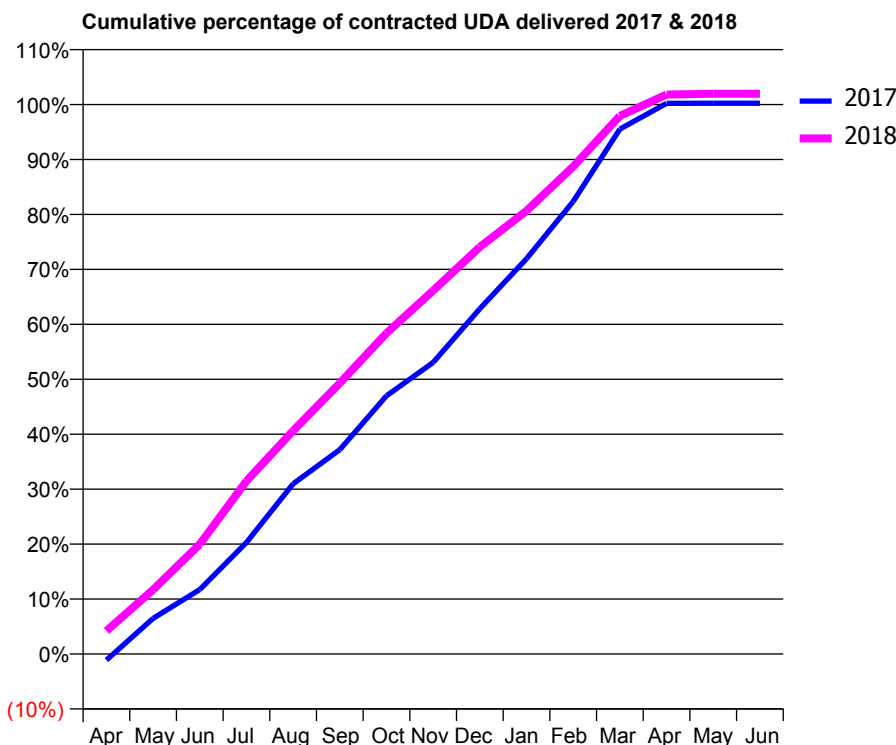
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,000 |
| Carry forward general activity (UDA) | -31 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £366,175.89 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,972 | |
| Quarter ending June 2017 | 4,970 | → |
| Quarter ending September 2017 | 4,992 | → |
| Quarter ending December 2017 | 5,016 | → |
| Quarter ending March 2018 | 4,955 | ↓ |
| Variance since March 2017 | (0.3%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -158 | 590 |
| May | 910 | 1,638 |
| June | 1,643 | 2,799 |
| July | 2,842 | 4,406 |
| August | 4,338 | 5,689 |
| September | 5,208 | 6,901 |
| October | 6,578 | 8,176 |
| November | 7,428 | 9,258 |
| December | 8,797 | 10,369 |
| January | 10,072 | 11,292 |
| February | 11,528 | 12,417 |
| March | 13,375 | 13,711 |
| April | 14,030 | 14,254 |
| May | 14,031 | 14,273 |
| June | 14,031 | 14,273 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 93 | 1,423 | 6.5% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 797 | 5,092 | 15.7% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 826 | 1,423 | 58.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,563 | 5,092 | 50.3% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 451 | 6,279 | 7.2% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 121 | 6,279 | 1.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 159 | 6,279 | 2.5% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | 90.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 10 | 80.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

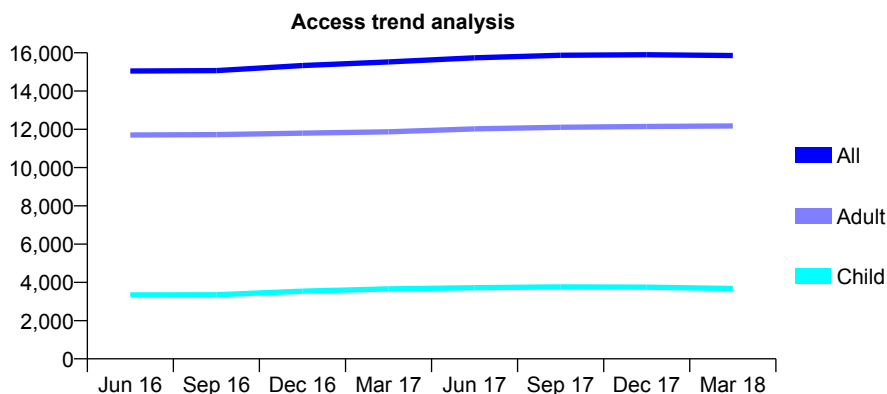
Q50 - Vital Signs At a Glance Contract Report for 163880/0001 - Year end March 2018

| | |
|----------------------|-------------------------------------|
| Name or company name | Lawrence Street Dental Practice Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2008 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 44,087 |
| Carry forward general activity (UDA) | 27 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,418,203.64 |

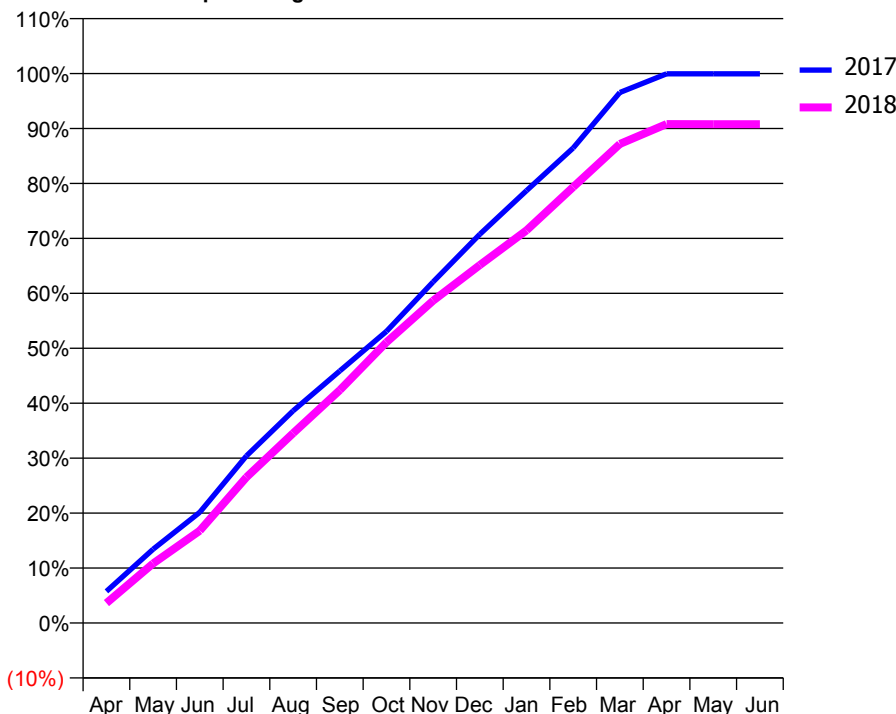
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 15,522 | |
| Quarter ending June 2017 | 15,740 | → |
| Quarter ending September 2017 | 15,871 | → |
| Quarter ending December 2017 | 15,896 | → |
| Quarter ending March 2018 | 15,855 | → |
| Variance since March 2017 | 2.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,536 | 1,601 |
| May | 5,921 | 4,777 |
| June | 8,886 | 7,404 |
| July | 13,411 | 11,702 |
| August | 17,031 | 15,231 |
| September | 20,230 | 18,690 |
| October | 23,398 | 22,523 |
| November | 27,368 | 25,862 |
| December | 31,188 | 28,723 |
| January | 34,695 | 31,501 |
| February | 38,112 | 34,982 |
| March | 42,569 | 38,439 |
| April | 44,059 | 40,032 |
| May | 44,063 | 40,015 |
| June | 44,060 | 40,015 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 373 | 5,393 | 6.9% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,230 | 18,679 | 11.9% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,503 | 5,393 | 65.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 11,375 | 18,679 | 60.9% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,415 | 24,151 | 5.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 138 | 24,151 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 511 | 24,151 | 2.1% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 16 | 17 | 94.1% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 17 | 88.2% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

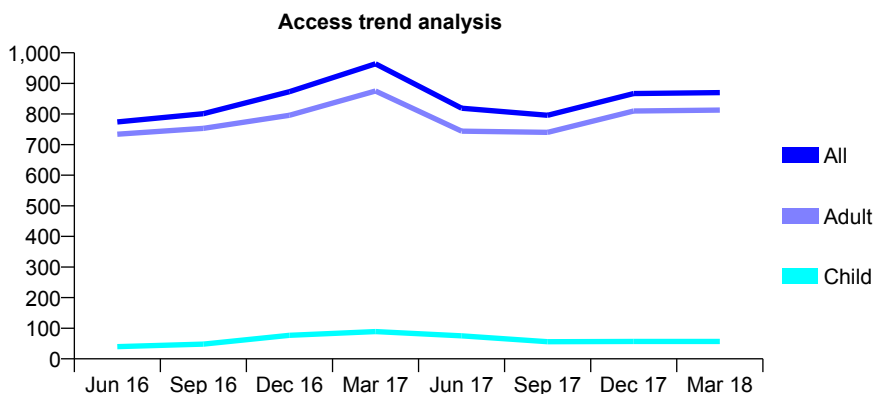
Q50 - Vital Signs At a Glance Contract Report for 163880/0002 - Year end March 2018

| | |
|----------------------|-------------------------------------|
| Name or company name | Lawrence Street Dental Practice Ltd |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2011 |
| Contract end date | 30/09/2018 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 4 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £72,327.95 |

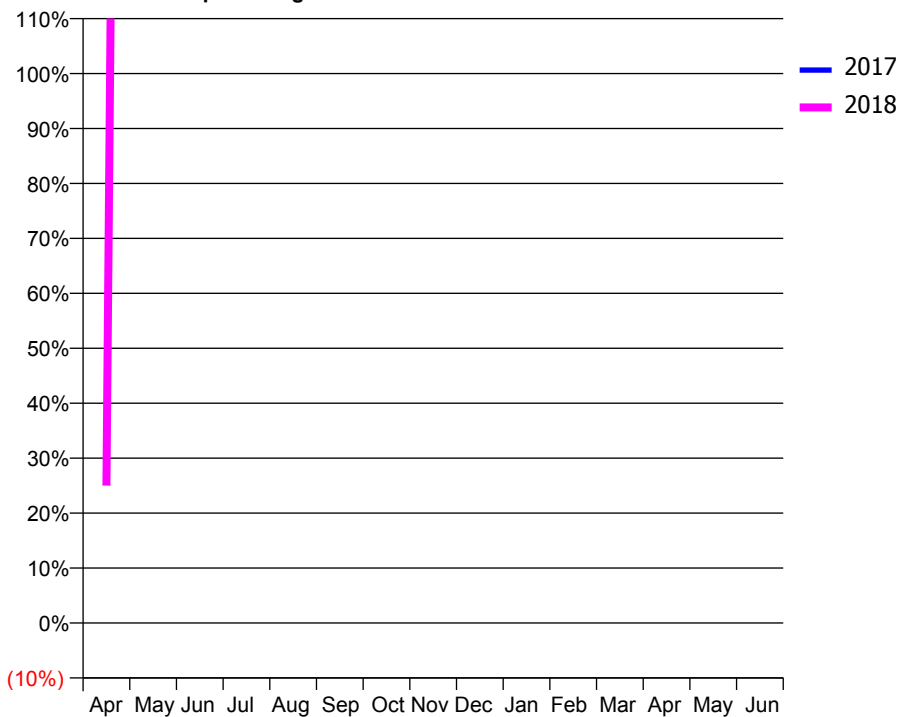
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 964 | |
| Quarter ending June 2017 | 819 | ↓ |
| Quarter ending September 2017 | 796 | ↓ |
| Quarter ending December 2017 | 867 | ↑ |
| Quarter ending March 2018 | 870 | → |
| Variance since March 2017 | (9.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 42 | 1 |
| May | 126 | 38 |
| June | 158 | 72 |
| July | 185 | 168 |
| August | 286 | 247 |
| September | 478 | 458 |
| October | 565 | 582 |
| November | 667 | 738 |
| December | 822 | 827 |
| January | 1,030 | 1,014 |
| February | 1,130 | 1,141 |
| March | 1,292 | 1,266 |
| April | 1,358 | 1,333 |
| May | 1,373 | 1,333 |
| June | 1,373 | 1,333 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 113 | 0.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 18 | 988 | 1.8% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 113 | 0.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 12 | 988 | 1.2% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 985 | 1,086 | 90.7% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,086 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,086 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

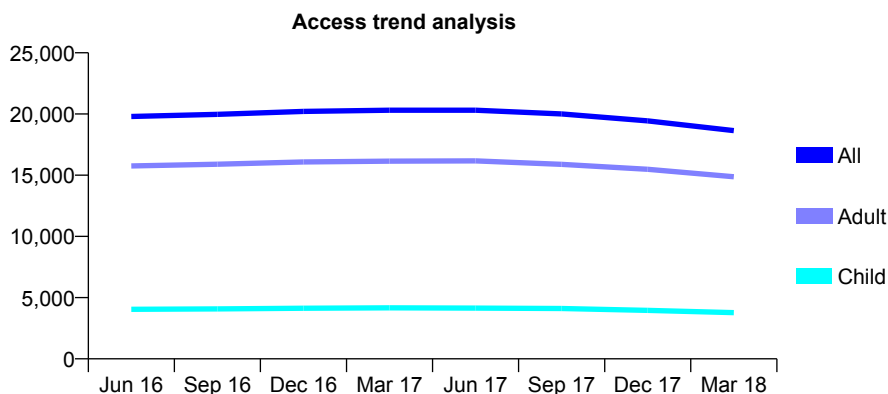
Q50 - Vital Signs At a Glance Contract Report for 163961/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Pierce & Geddes Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2008 |
| Contract end date | |

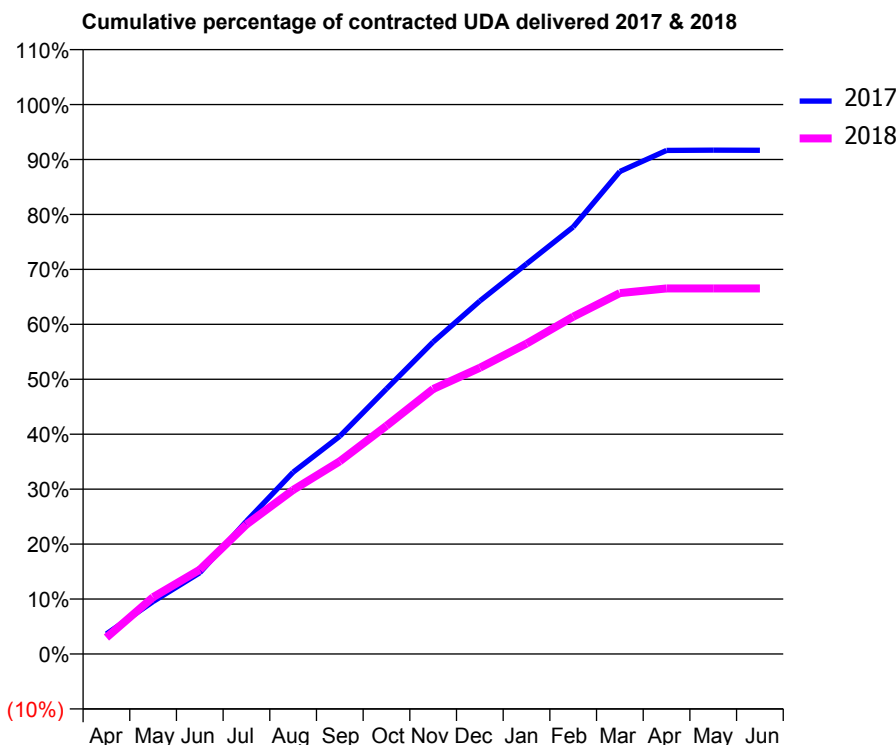
| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 65,063 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £2,006,643.63 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 20,306 | |
| Quarter ending June 2017 | 20,313 | → |
| Quarter ending September 2017 | 20,006 | ↓ |
| Quarter ending December 2017 | 19,442 | ↓ |
| Quarter ending March 2018 | 18,643 | ↓ |
| Variance since March 2017 | (8.2%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,381 | 1,950 |
| May | 6,221 | 6,732 |
| June | 9,619 | 9,993 |
| July | 15,741 | 15,333 |
| August | 21,535 | 19,433 |
| September | 25,798 | 22,815 |
| October | 31,392 | 27,020 |
| November | 36,955 | 31,383 |
| December | 41,800 | 33,884 |
| January | 46,195 | 36,741 |
| February | 50,567 | 39,940 |
| March | 57,125 | 42,734 |
| April | 59,628 | 43,288 |
| May | 59,652 | 43,286 |
| June | 59,649 | 43,283 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 341 | 5,916 | 5.8% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,873 | 19,605 | 9.6% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4,472 | 5,916 | 75.6% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 13,747 | 19,605 | 70.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,853 | 24,571 | 7.5% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 136 | 24,571 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 121 | 24,571 | 0.5% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 22 | 23 | 95.7% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 22 | 23 | 95.7% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

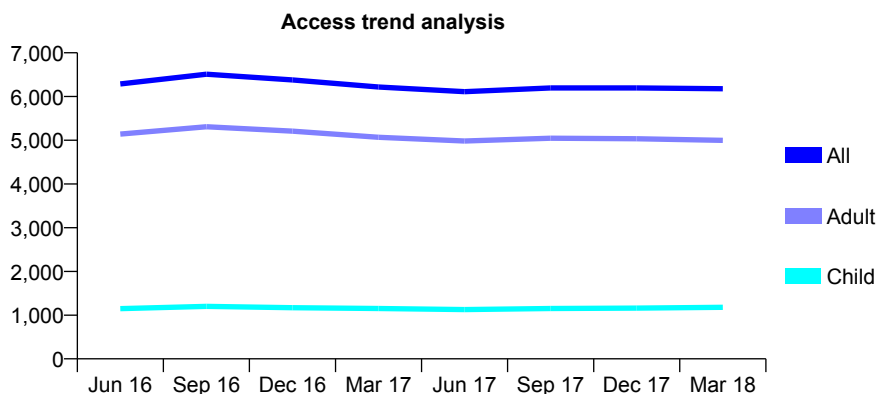
Q50 - Vital Signs At a Glance Contract Report for 164119/0001 - Year end March 2018

| | |
|----------------------|--------------------------------------|
| Name or company name | Filey Dental Care Centre Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 24/08/2012 |
| Contract end date | |

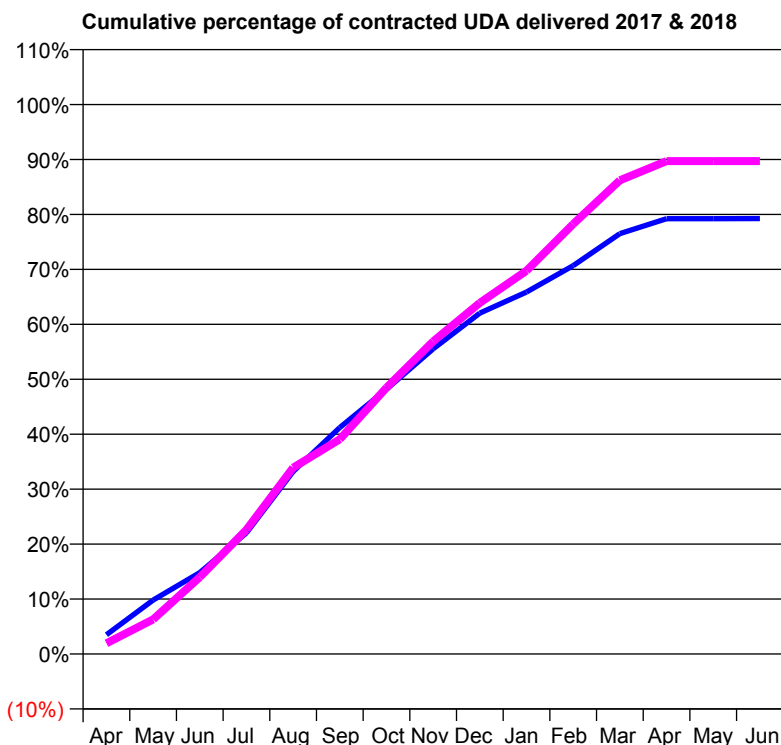
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,764 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £556,536.77 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,219 | |
| Quarter ending June 2017 | 6,110 | ↓ |
| Quarter ending September 2017 | 6,195 | → |
| Quarter ending December 2017 | 6,195 | → |
| Quarter ending March 2018 | 6,177 | → |
| Variance since March 2017 | (0.7%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 806 | 404 |
| May | 2,257 | 1,310 |
| June | 3,409 | 2,902 |
| July | 5,069 | 4,698 |
| August | 7,637 | 7,041 |
| September | 9,482 | 8,117 |
| October | 11,080 | 10,065 |
| November | 12,771 | 11,812 |
| December | 14,267 | 13,267 |
| January | 15,150 | 14,486 |
| February | 16,257 | 16,249 |
| March | 17,595 | 17,899 |
| April | 18,219 | 18,625 |
| May | 18,222 | 18,625 |
| June | 18,228 | 18,626 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 89 | 1,678 | 5.3% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 917 | 6,830 | 13.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 955 | 1,678 | 56.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,716 | 6,830 | 39.8% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 630 | 8,522 | 7.4% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 91 | 8,522 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 154 | 8,522 | 1.8% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 17 | 76.5% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 17 | 76.5% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

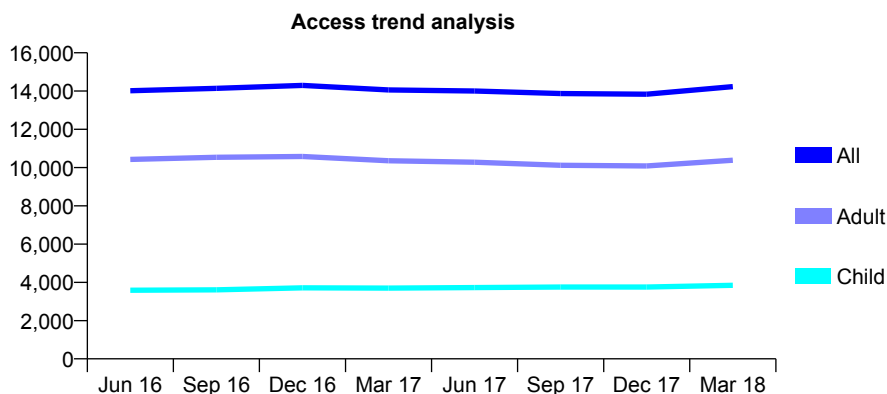
Q50 - Vital Signs At a Glance Contract Report for 164623/0001 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | Clock House Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2014 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 38,182 |
| Carry forward general activity (UDA) | -591 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,103,259.65 |

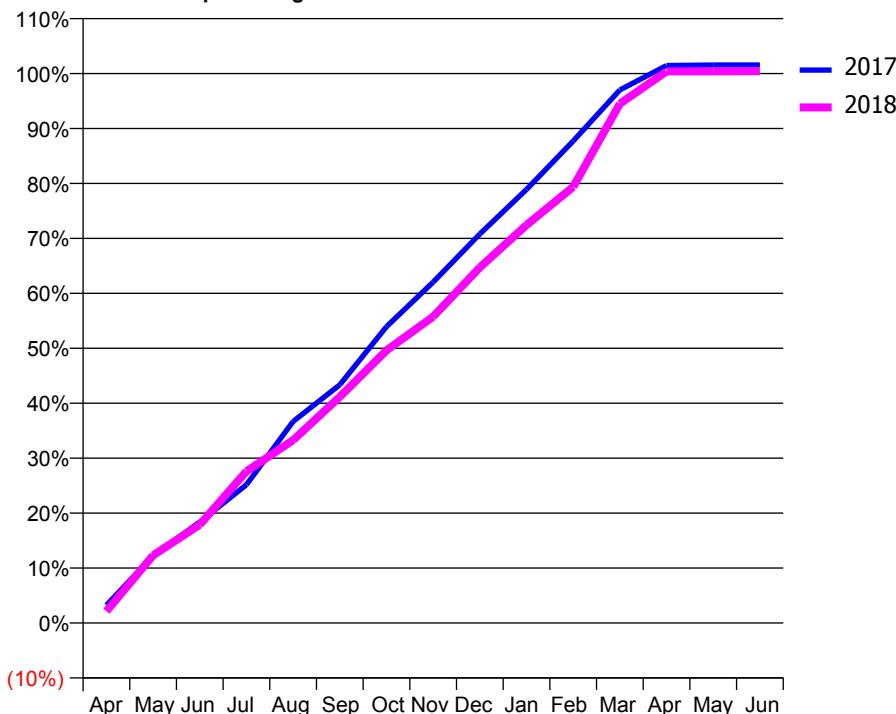
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 14,055 | |
| Quarter ending June 2017 | 14,006 | → |
| Quarter ending September 2017 | 13,871 | → |
| Quarter ending December 2017 | 13,836 | → |
| Quarter ending March 2018 | 14,230 | ↑ |
| Variance since March 2017 | 1.2% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,236 | 818 |
| May | 4,670 | 4,707 |
| June | 7,022 | 6,836 |
| July | 9,614 | 10,544 |
| August | 14,003 | 12,706 |
| September | 16,556 | 15,722 |
| October | 20,590 | 18,944 |
| November | 23,691 | 21,283 |
| December | 27,035 | 24,710 |
| January | 30,127 | 27,657 |
| February | 33,492 | 30,304 |
| March | 37,036 | 36,084 |
| April | 38,734 | 38,332 |
| May | 38,773 | 38,329 |
| June | 38,773 | 38,346 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 339 | 5,661 | 6.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,615 | 13,905 | 11.6% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,336 | 5,661 | 58.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,725 | 13,905 | 55.6% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,405 | 19,455 | 7.2% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 93 | 19,455 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 136 | 19,455 | 0.7% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 15 | 16 | 93.8% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 16 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

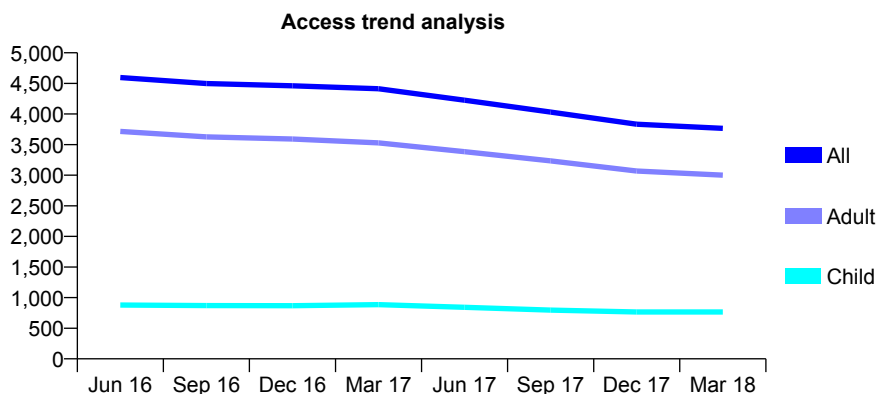
Q50 - Vital Signs At a Glance Contract Report for 164690/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | IDH 477 Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,845 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £371,895.11 |

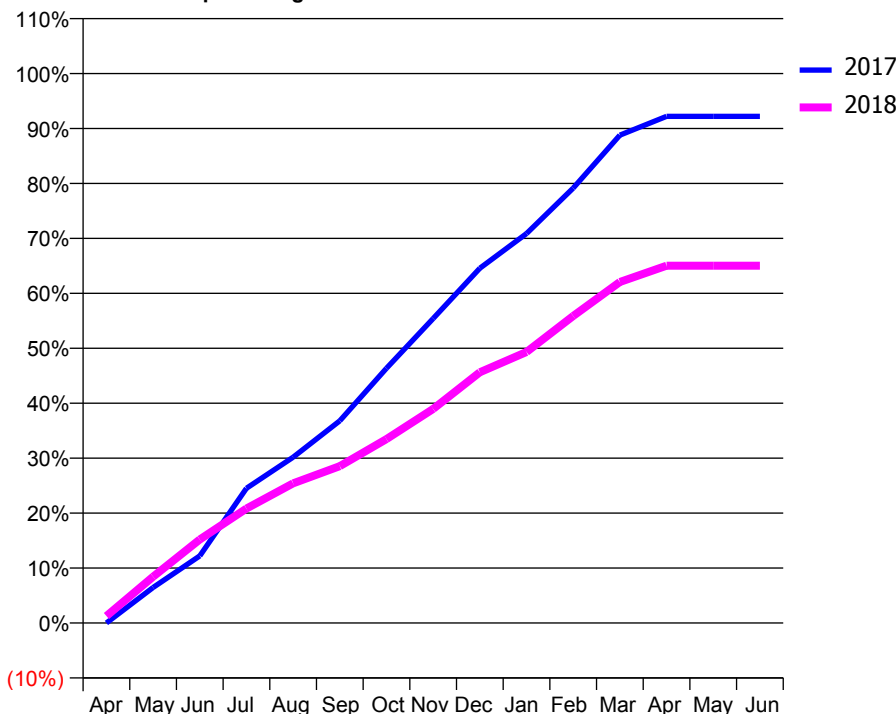
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 4,413 | |
| Quarter ending June 2017 | 4,225 | ↓ |
| Quarter ending September 2017 | 4,031 | ↓ |
| Quarter ending December 2017 | 3,834 | ↓ |
| Quarter ending March 2018 | 3,766 | ↓ |
| Variance since March 2017 | (14.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|-------|
| April | 0 | 150 |
| May | 766 | 998 |
| June | 1,447 | 1,801 |
| July | 2,904 | 2,468 |
| August | 3,574 | 3,010 |
| September | 4,358 | 3,382 |
| October | 5,491 | 3,965 |
| November | 6,564 | 4,616 |
| December | 7,648 | 5,404 |
| January | 8,396 | 5,842 |
| February | 9,374 | 6,618 |
| March | 10,517 | 7,351 |
| April | 10,922 | 7,701 |
| May | 10,922 | 7,701 |
| June | 10,922 | 7,701 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 38 | 748 | 5.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 337 | 2,869 | 11.7% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 257 | 748 | 34.4% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 932 | 2,869 | 32.5% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 255 | 3,641 | 7.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 53 | 3,641 | 1.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 40 | 3,641 | 1.1% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

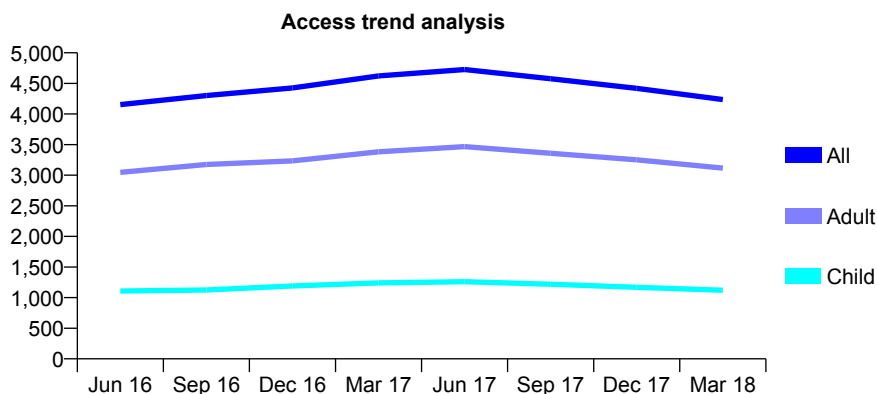
Q50 - Vital Signs At a Glance Contract Report for 164925/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | City Health Dental |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2010 |
| Contract end date | 31/05/2018 |

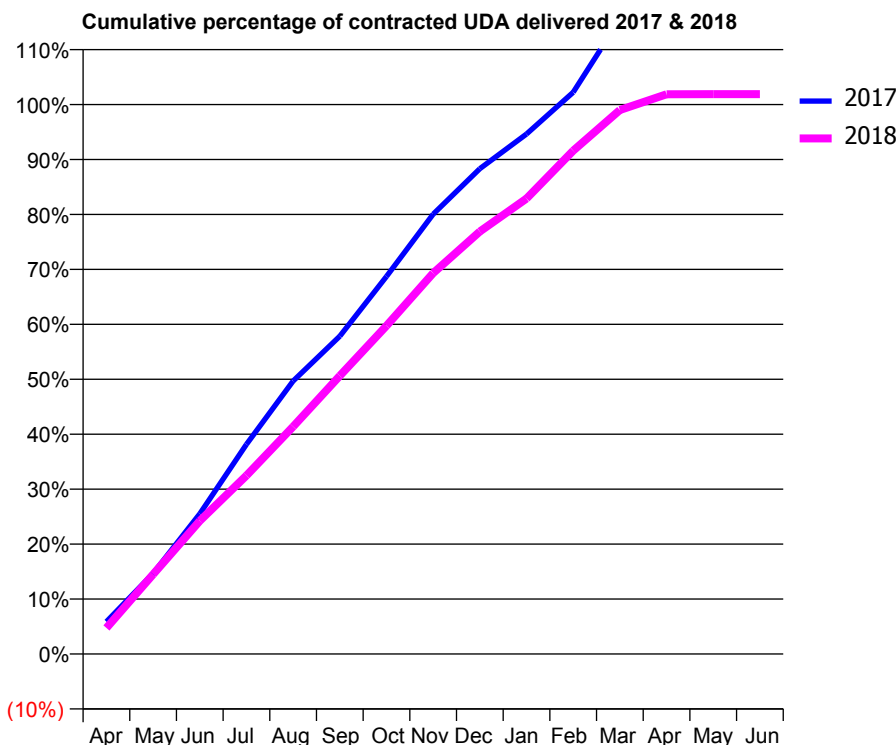
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,800 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £357,428.76 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,622 | |
| Quarter ending June 2017 | 4,727 | ↑ |
| Quarter ending September 2017 | 4,576 | ↓ |
| Quarter ending December 2017 | 4,420 | ↓ |
| Quarter ending March 2018 | 4,236 | ↓ |
| Variance since March 2017 | (8.4%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 589 | 465 |
| May | 1,467 | 1,420 |
| June | 2,552 | 2,375 |
| July | 3,815 | 3,184 |
| August | 4,969 | 4,056 |
| September | 5,783 | 4,963 |
| October | 6,872 | 5,854 |
| November | 8,004 | 6,793 |
| December | 8,832 | 7,535 |
| January | 9,462 | 8,122 |
| February | 10,222 | 8,977 |
| March | 11,553 | 9,702 |
| April | 12,023 | 9,983 |
| May | 12,025 | 9,984 |
| June | 12,025 | 9,984 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 111 | 1,480 | 7.5% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 673 | 4,169 | 16.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 840 | 1,480 | 56.8% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,251 | 4,169 | 54.0% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 612 | 5,597 | 10.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 85 | 5,597 | 1.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 105 | 5,597 | 1.9% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 10 | 80.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

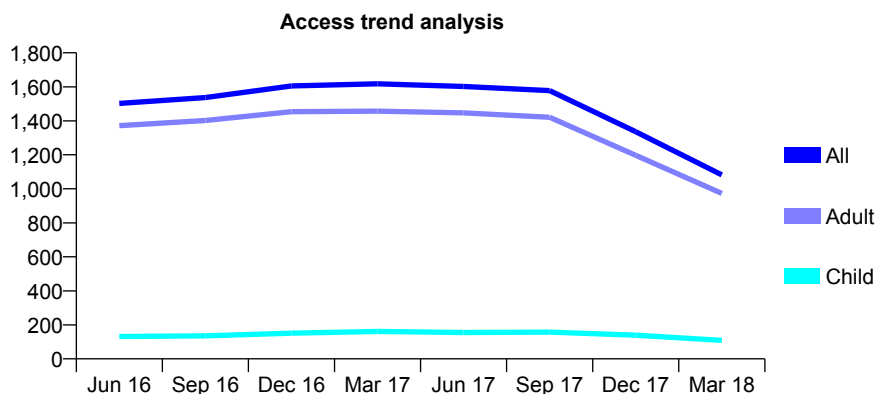
Q50 - Vital Signs At a Glance Contract Report for 164925/0002 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | City Health Dental |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2010 |
| Contract end date | 31/03/2018 |

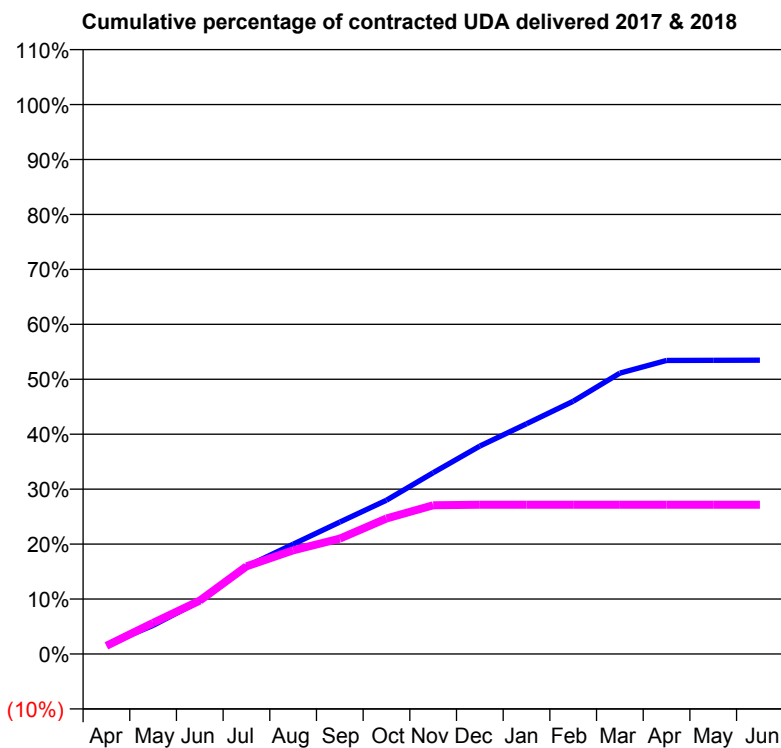
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £230,994.14 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 1,618 | |
| Quarter ending June 2017 | 1,602 | → |
| Quarter ending September 2017 | 1,578 | ↓ |
| Quarter ending December 2017 | 1,336 | ↓ |
| Quarter ending March 2018 | 1,082 | ↓ |
| Variance since March 2017 | (33.1%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 100 | 89 |
| May | 313 | 340 |
| June | 579 | 584 |
| July | 956 | 957 |
| August | 1,199 | 1,132 |
| September | 1,441 | 1,260 |
| October | 1,679 | 1,480 |
| November | 1,979 | 1,625 |
| December | 2,271 | 1,630 |
| January | 2,514 | 1,630 |
| February | 2,760 | 1,630 |
| March | 3,067 | 1,630 |
| April | 3,205 | 1,630 |
| May | 3,207 | 1,630 |
| June | 3,208 | 1,630 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 14 | 142 | 9.9% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 141 | 1,035 | 13.6% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 51 | 142 | 35.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 307 | 1,035 | 29.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 548 | 1,107 | 49.5% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 1,107 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 13 | 1,107 | 1.2% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

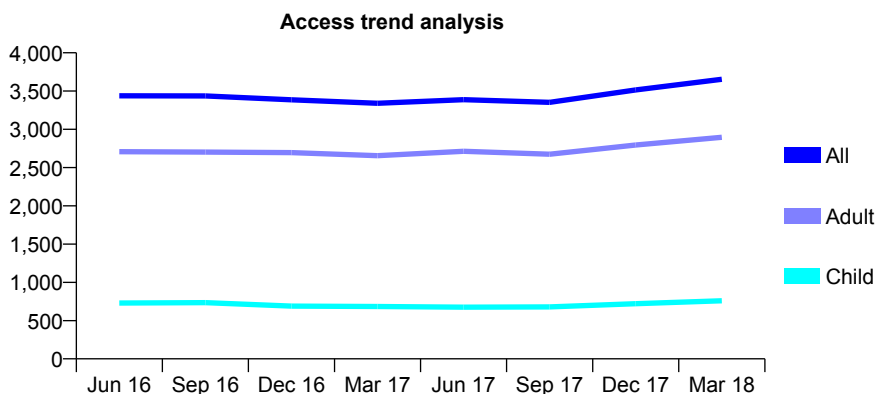
Q50 - Vital Signs At a Glance Contract Report for 164925/0003 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | City Health Dental |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2010 |
| Contract end date | 31/05/2018 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £393,171.64 |

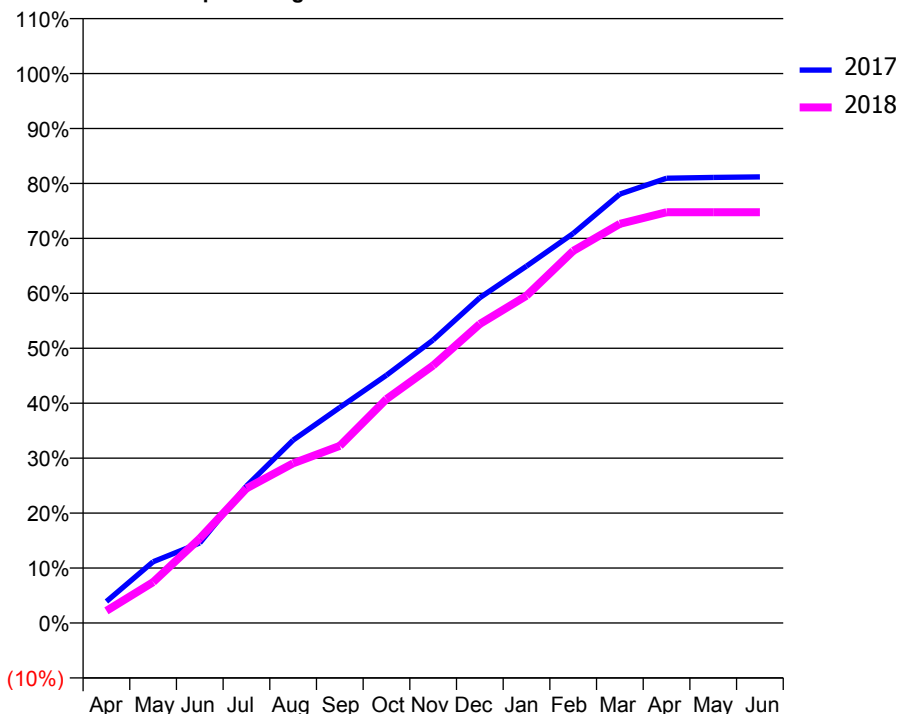
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,340 | |
| Quarter ending June 2017 | 3,388 | → |
| Quarter ending September 2017 | 3,353 | ↓ |
| Quarter ending December 2017 | 3,515 | ↑ |
| Quarter ending March 2018 | 3,654 | ↑ |
| Variance since March 2017 | 9.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 432 | 244 |
| May | 1,227 | 818 |
| June | 1,602 | 1,695 |
| July | 2,742 | 2,694 |
| August | 3,662 | 3,196 |
| September | 4,314 | 3,547 |
| October | 4,961 | 4,482 |
| November | 5,665 | 5,155 |
| December | 6,511 | 5,985 |
| January | 7,144 | 6,551 |
| February | 7,798 | 7,449 |
| March | 8,586 | 7,991 |
| April | 8,903 | 8,224 |
| May | 8,918 | 8,224 |
| June | 8,931 | 8,224 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 76 | 1,000 | 7.6% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 619 | 3,896 | 15.9% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 501 | 1,000 | 50.1% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,737 | 3,896 | 44.6% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,108 | 4,870 | 22.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 43 | 4,870 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 69 | 4,870 | 1.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

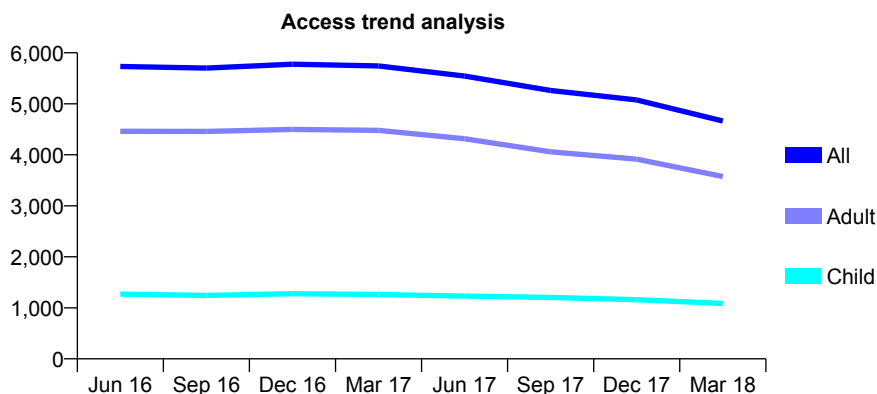
Q50 - Vital Signs At a Glance Contract Report for 164925/0004 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | City Health Dental |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2010 |
| Contract end date | 31/05/2018 |

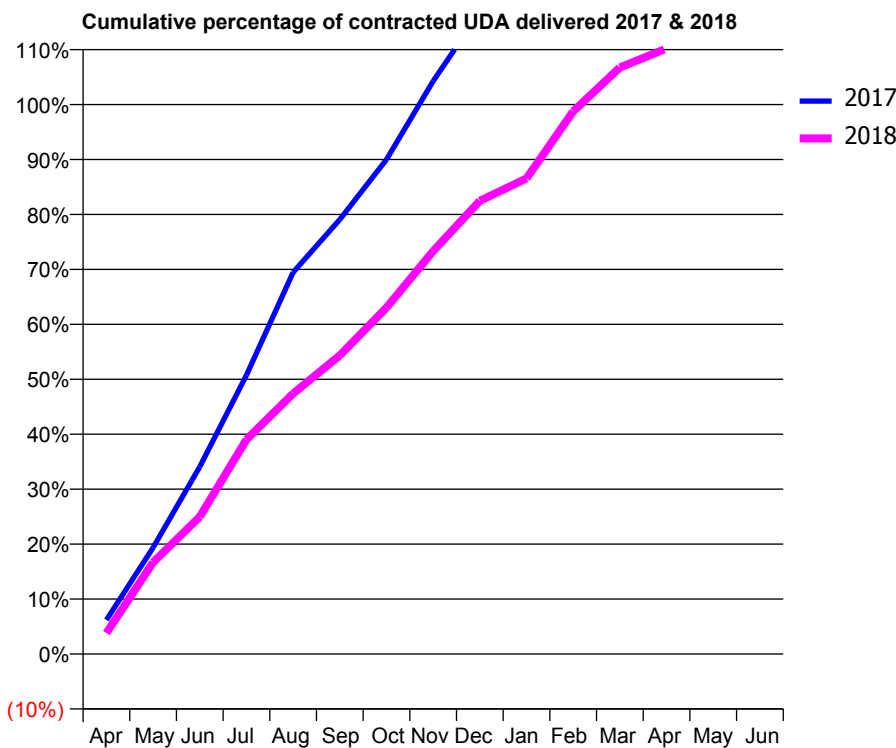
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,800 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £357,428.76 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 5,742 | |
| Quarter ending June 2017 | 5,544 | ↓ |
| Quarter ending September 2017 | 5,261 | ↓ |
| Quarter ending December 2017 | 5,075 | ↓ |
| Quarter ending March 2018 | 4,662 | ↓ |
| Variance since March 2017 | (18.8%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 620 | 374 |
| May | 1,937 | 1,636 |
| June | 3,409 | 2,448 |
| July | 5,075 | 3,824 |
| August | 6,946 | 4,646 |
| September | 7,907 | 5,325 |
| October | 8,999 | 6,177 |
| November | 10,427 | 7,185 |
| December | 11,676 | 8,083 |
| January | 12,695 | 8,481 |
| February | 14,029 | 9,677 |
| March | 15,567 | 10,461 |
| April | 16,455 | 10,798 |
| May | 16,458 | 10,798 |
| June | 16,458 | 10,798 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 89 | 1,402 | 6.3% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 498 | 4,193 | 11.9% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 842 | 1,402 | 60.1% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,548 | 4,193 | 60.8% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 575 | 5,368 | 10.7% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 58 | 5,368 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 58 | 5,368 | 1.1% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | 90.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 10 | 70.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

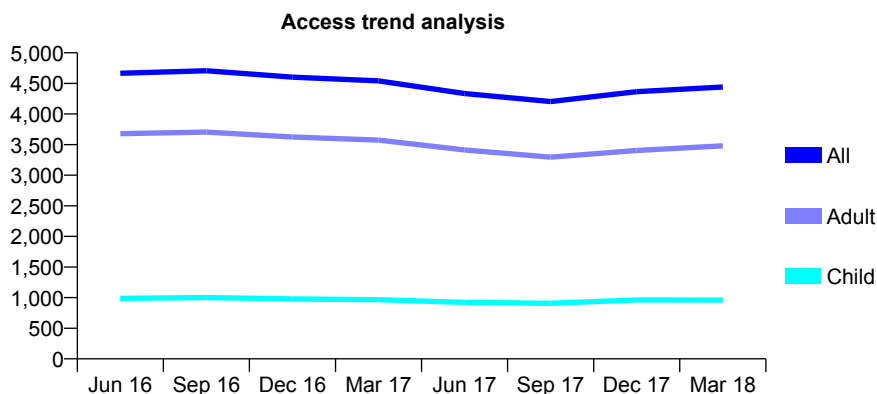
Q50 - Vital Signs At a Glance Contract Report for 164925/0006 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | City Health Dental |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2010 |
| Contract end date | 31/05/2018 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £464,657.39 |

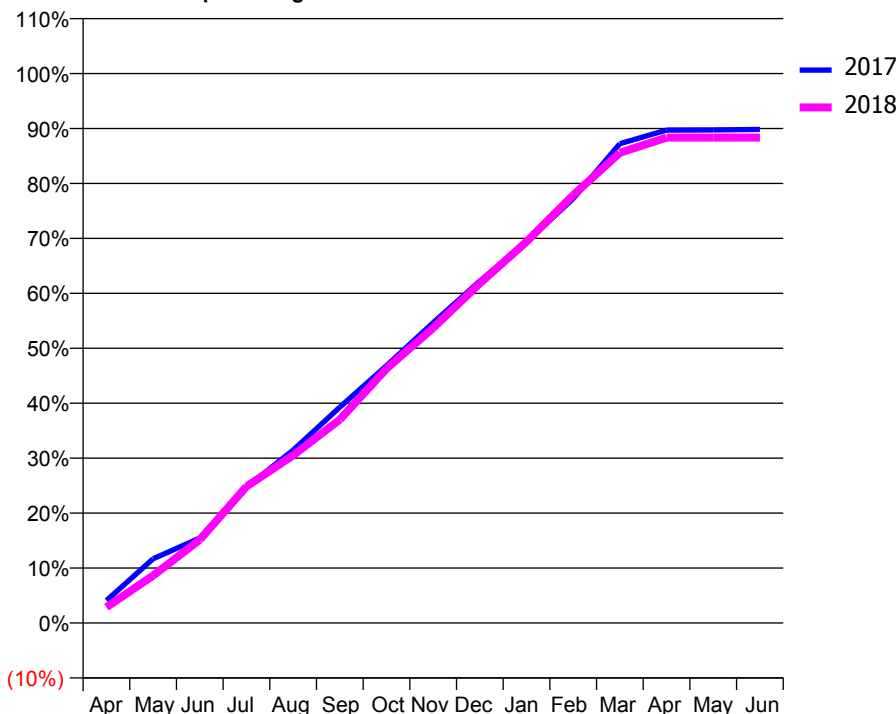
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,542 | |
| Quarter ending June 2017 | 4,334 | ↓ |
| Quarter ending September 2017 | 4,203 | ↓ |
| Quarter ending December 2017 | 4,366 | ↑ |
| Quarter ending March 2018 | 4,441 | → |
| Variance since March 2017 | (2.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 532 | 375 |
| May | 1,520 | 1,121 |
| June | 2,012 | 1,970 |
| July | 3,212 | 3,227 |
| August | 4,089 | 3,968 |
| September | 5,105 | 4,813 |
| October | 6,087 | 6,018 |
| November | 7,105 | 6,979 |
| December | 8,089 | 8,036 |
| January | 9,016 | 9,022 |
| February | 10,039 | 10,123 |
| March | 11,339 | 11,125 |
| April | 11,661 | 11,485 |
| May | 11,664 | 11,485 |
| June | 11,677 | 11,485 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 66 | 1,309 | 5.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 791 | 4,940 | 16.0% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 768 | 1,309 | 58.7% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,794 | 4,940 | 56.6% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 724 | 6,274 | 11.5% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 174 | 6,274 | 2.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 74 | 6,274 | 1.2% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

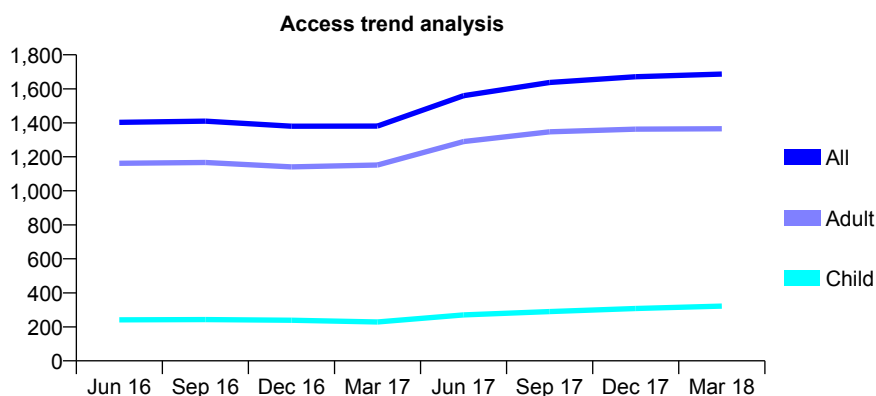
Q50 - Vital Signs At a Glance Contract Report for 164925/0007 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | City Health Dental |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2010 |
| Contract end date | 31/05/2018 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £268,071.57 |

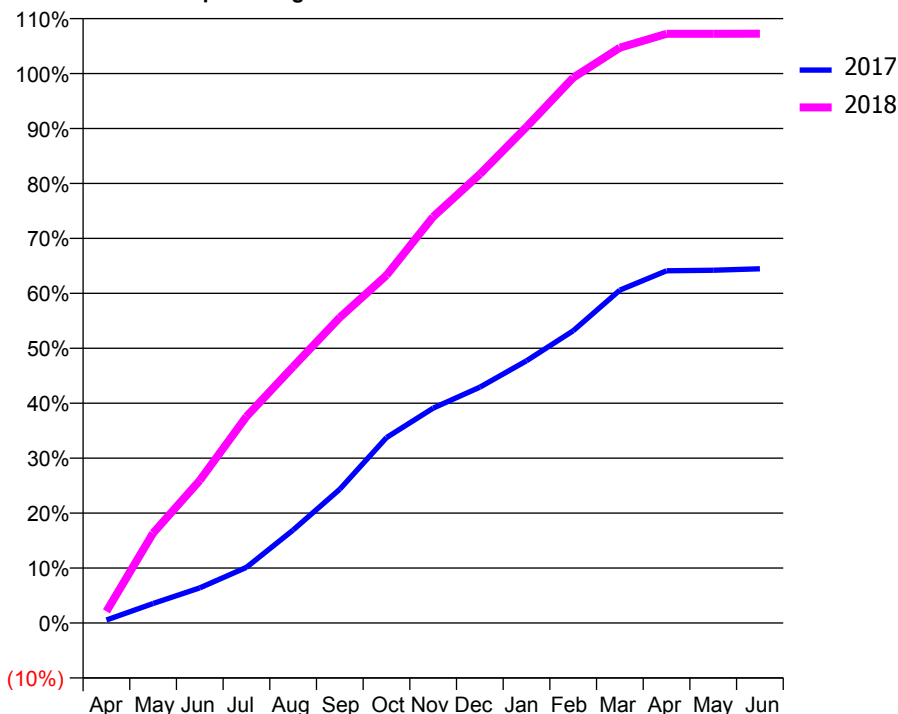
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,381 | |
| Quarter ending June 2017 | 1,560 | ↑ |
| Quarter ending September 2017 | 1,637 | ↑ |
| Quarter ending December 2017 | 1,671 | ↑ |
| Quarter ending March 2018 | 1,687 | → |
| Variance since March 2017 | 22.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 33 | 159 |
| May | 213 | 1,228 |
| June | 383 | 1,946 |
| July | 608 | 2,819 |
| August | 1,015 | 3,498 |
| September | 1,462 | 4,171 |
| October | 2,025 | 4,745 |
| November | 2,347 | 5,545 |
| December | 2,575 | 6,125 |
| January | 2,864 | 6,771 |
| February | 3,190 | 7,444 |
| March | 3,635 | 7,852 |
| April | 3,846 | 8,042 |
| May | 3,853 | 8,042 |
| June | 3,868 | 8,043 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 38 | 502 | 7.6% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 384 | 2,206 | 17.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 222 | 502 | 44.2% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,007 | 2,206 | 45.6% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 149 | 2,682 | 5.6% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 70 | 2,682 | 2.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 62 | 2,682 | 2.3% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

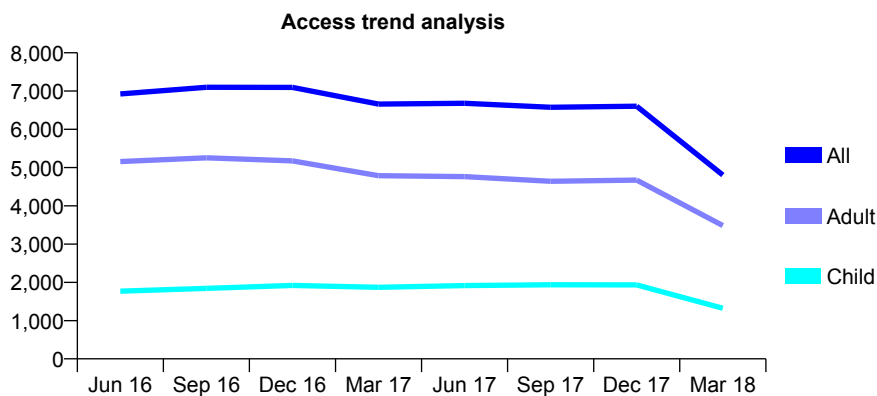
Q50 - Vital Signs At a Glance Contract Report for 166103/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | The Dental Design Studio |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,620 |
| Carry forward general activity (UDA) | -76 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £367,923.73 |

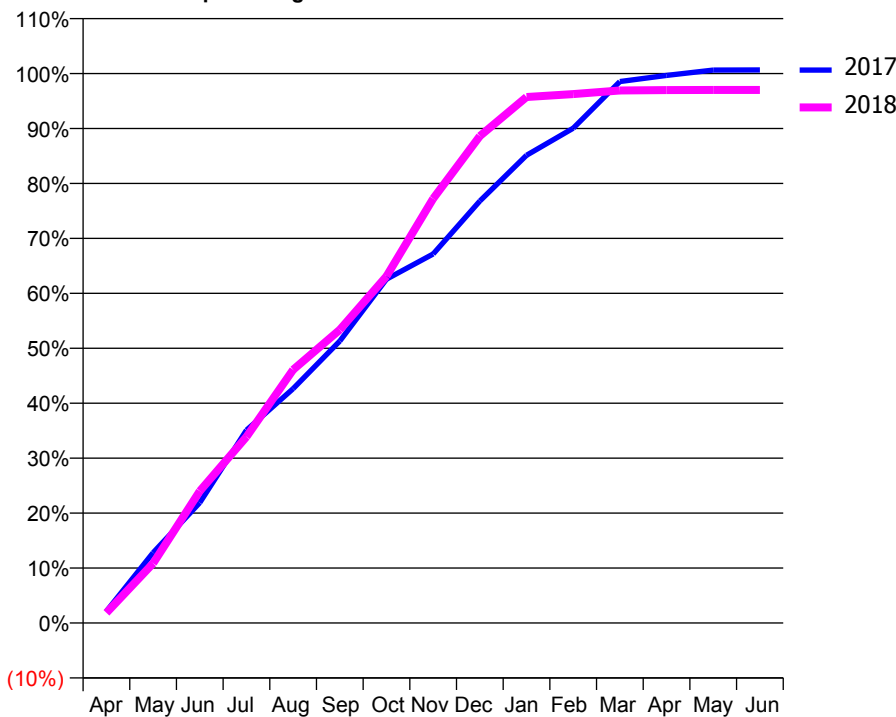
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 6,658 | |
| Quarter ending June 2017 | 6,679 | → |
| Quarter ending September 2017 | 6,576 | ↓ |
| Quarter ending December 2017 | 6,604 | → |
| Quarter ending March 2018 | 4,805 | ↓ |
| Variance since March 2017 | (27.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 250 | 217 |
| May | 1,488 | 1,261 |
| June | 2,544 | 2,789 |
| July | 4,078 | 3,939 |
| August | 4,957 | 5,357 |
| September | 5,962 | 6,203 |
| October | 7,271 | 7,334 |
| November | 7,804 | 8,974 |
| December | 8,924 | 10,296 |
| January | 9,892 | 11,123 |
| February | 10,462 | 11,186 |
| March | 11,451 | 11,262 |
| April | 11,581 | 11,270 |
| May | 11,693 | 11,271 |
| June | 11,696 | 11,271 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 112 | 2,352 | 4.8% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 342 | 4,175 | 8.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,442 | 2,352 | 61.3% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 767 | 4,175 | 18.4% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 401 | 6,402 | 6.3% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 14 | 6,402 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 52 | 6,402 | 0.8% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

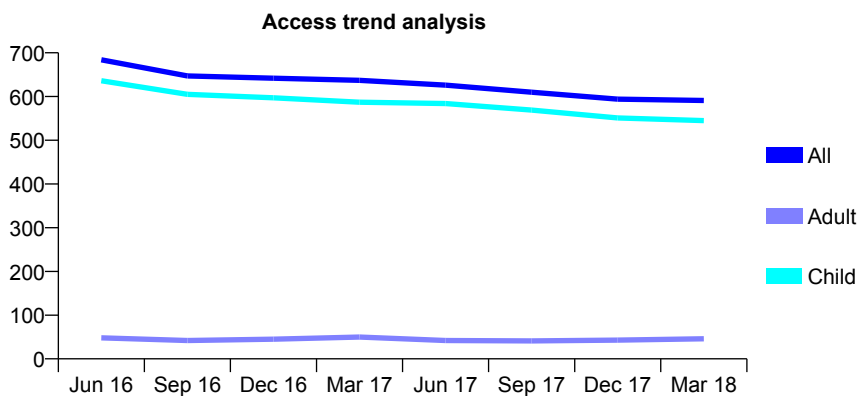
Q50 - Vital Signs At a Glance Contract Report for 167037/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | Scarcho Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 21/03/2013 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,100 |
| Carry forward general activity (UDA) | -2 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £27,979.23 |

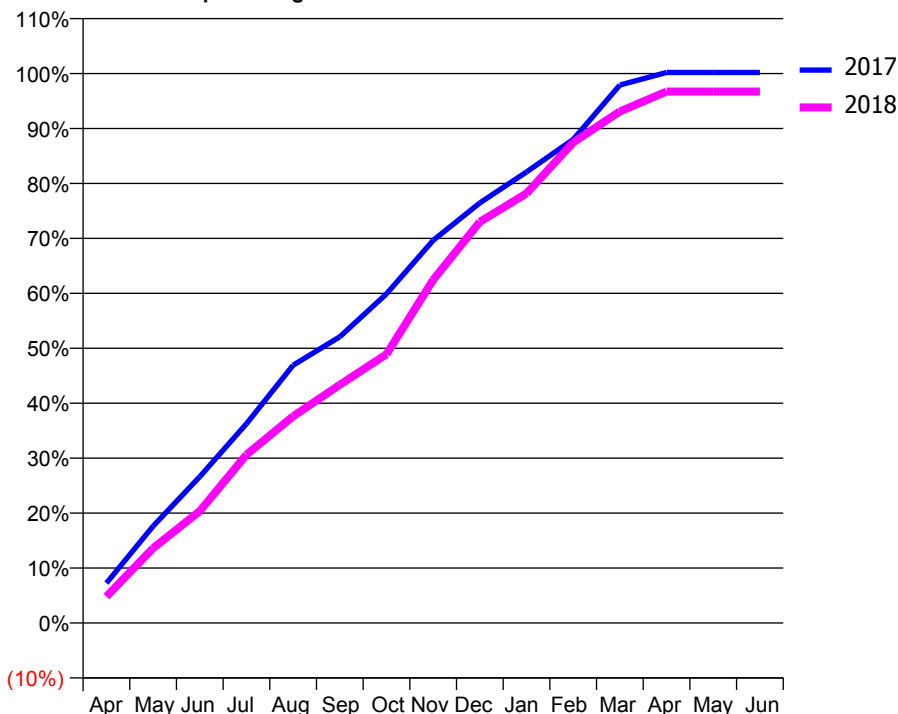
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 637 | |
| Quarter ending June 2017 | 626 | ↓ |
| Quarter ending September 2017 | 610 | ↓ |
| Quarter ending December 2017 | 594 | ↓ |
| Quarter ending March 2018 | 591 | → |
| Variance since March 2017 | (7.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 80 | 53 |
| May | 194 | 150 |
| June | 293 | 224 |
| July | 399 | 337 |
| August | 516 | 414 |
| September | 573 | 477 |
| October | 659 | 538 |
| November | 766 | 687 |
| December | 841 | 803 |
| January | 903 | 860 |
| February | 968 | 962 |
| March | 1,077 | 1,024 |
| April | 1,102 | 1,064 |
| May | 1,102 | 1,064 |
| June | 1,102 | 1,064 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 27 | 783 | 3.4% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 1 | 0.0% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 504 | 783 | 64.4% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 1 | 0.0% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 791 | 0.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 791 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 791 | 0.3% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

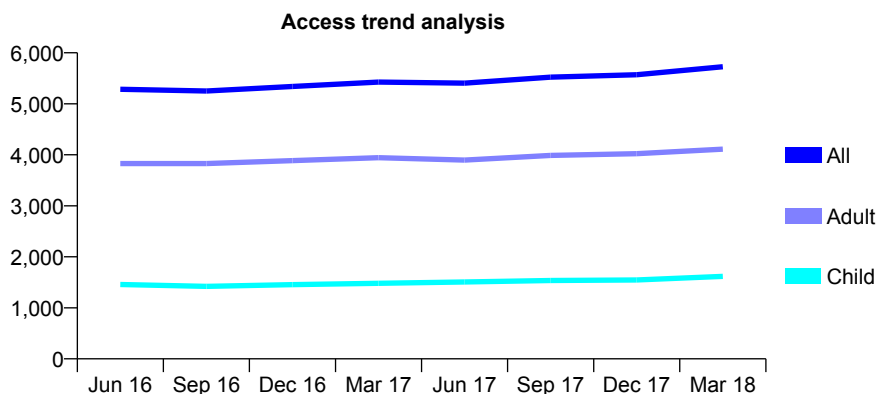
Q50 - Vital Signs At a Glance Contract Report for 167150/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Harris Family Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 09/08/2012 |
| Contract end date | |

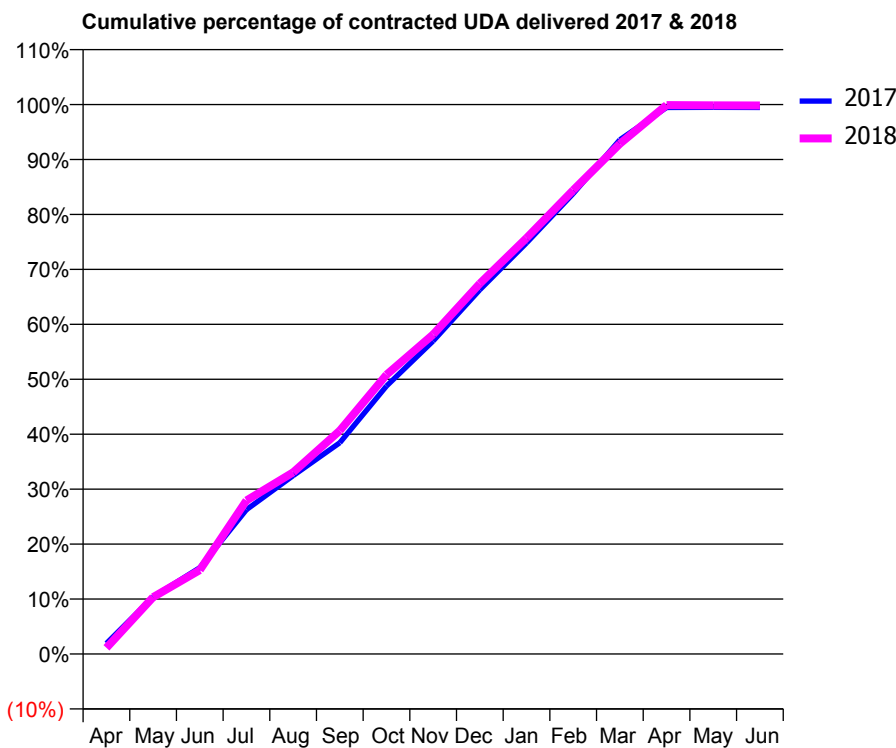
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 17,600 |
| Carry forward general activity (UDA) | 95 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £512,623.25 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,426 | |
| Quarter ending June 2017 | 5,404 | → |
| Quarter ending September 2017 | 5,523 | ↑ |
| Quarter ending December 2017 | 5,569 | → |
| Quarter ending March 2018 | 5,727 | ↑ |
| Variance since March 2017 | 5.5% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 340 | 198 |
| May | 1,828 | 1,822 |
| June | 2,764 | 2,690 |
| July | 4,623 | 4,920 |
| August | 5,713 | 5,819 |
| September | 6,767 | 7,155 |
| October | 8,585 | 8,947 |
| November | 10,028 | 10,234 |
| December | 11,665 | 11,868 |
| January | 13,165 | 13,324 |
| February | 14,747 | 14,856 |
| March | 16,473 | 16,343 |
| April | 17,505 | 17,580 |
| May | 17,508 | 17,574 |
| June | 17,505 | 17,571 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 98 | 2,439 | 4.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 676 | 6,240 | 10.8% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,682 | 2,439 | 69.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,035 | 6,240 | 64.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 433 | 8,767 | 4.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 79 | 8,767 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 61 | 8,767 | 0.7% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

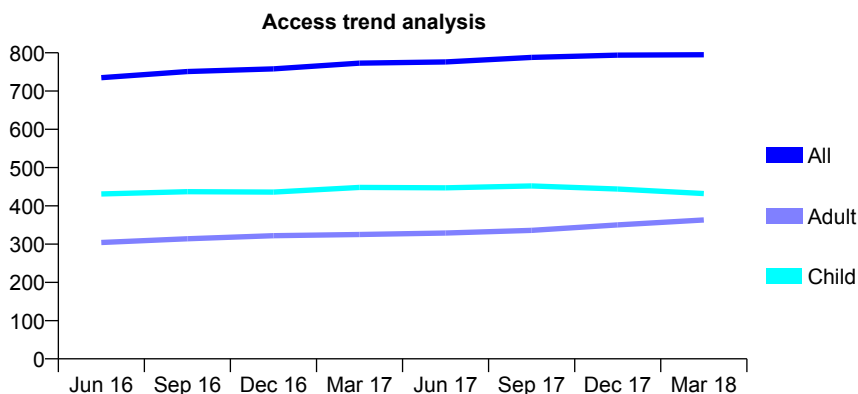
Q50 - Vital Signs At a Glance Contract Report for 167347/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | Clifton Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

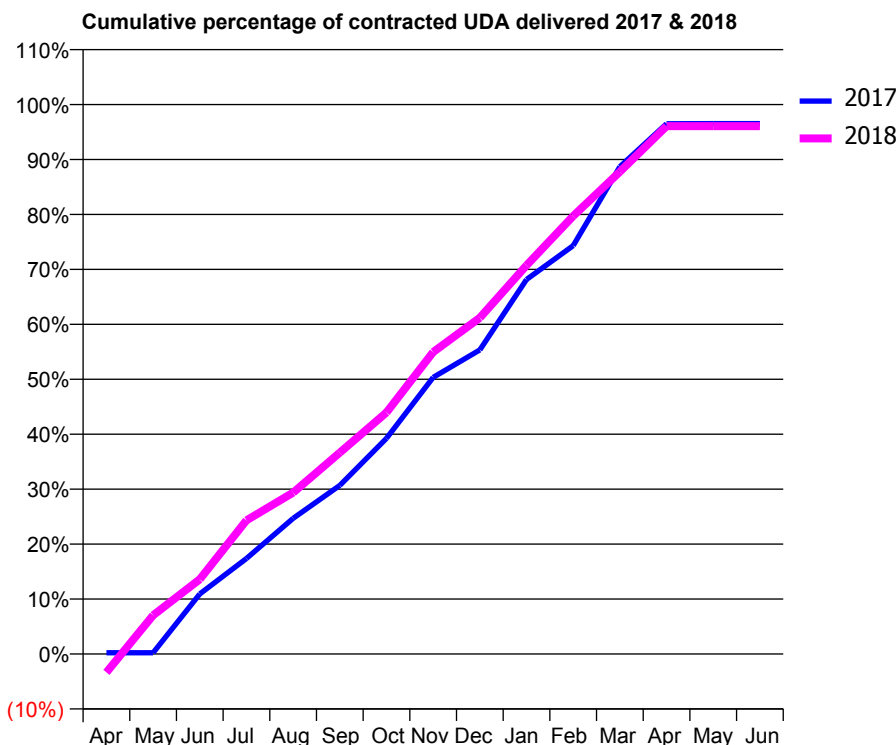
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,700 |
| Carry forward general activity (UDA) | 94 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £80,193.56 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 773 | |
| Quarter ending June 2017 | 776 | → |
| Quarter ending September 2017 | 788 | → |
| Quarter ending December 2017 | 794 | → |
| Quarter ending March 2018 | 795 | → |
| Variance since March 2017 | 2.8% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 6 | -91 |
| May | 6 | 190 |
| June | 295 | 367 |
| July | 469 | 657 |
| August | 666 | 793 |
| September | 828 | 990 |
| October | 1,060 | 1,187 |
| November | 1,359 | 1,484 |
| December | 1,494 | 1,652 |
| January | 1,840 | 1,910 |
| February | 2,006 | 2,152 |
| March | 2,394 | 2,369 |
| April | 2,605 | 2,594 |
| May | 2,606 | 2,594 |
| June | 2,606 | 2,594 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 72 | 779 | 9.2% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 56 | 465 | 12.0% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 581 | 779 | 74.6% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 313 | 465 | 67.3% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 29 | 1,229 | 2.4% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 1,229 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 1,229 | 0.2% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

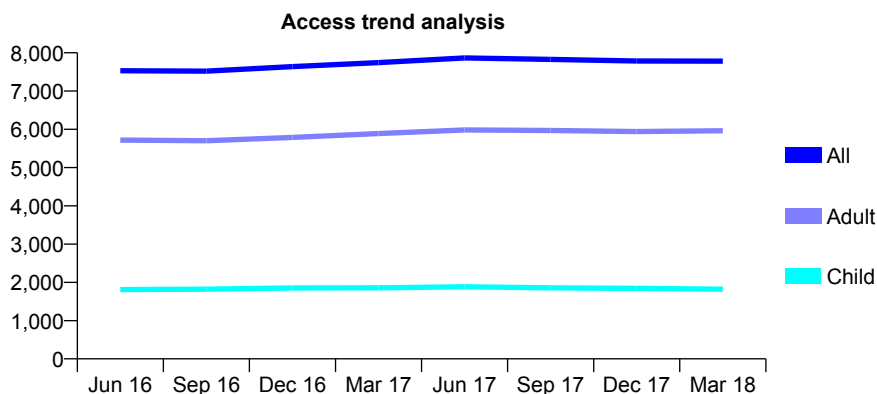
Q50 - Vital Signs At a Glance Contract Report for 169781/0001 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Scunthorpe Health Club Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,030 |
| Carry forward general activity (UDA) | -361 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £562,922.57 |

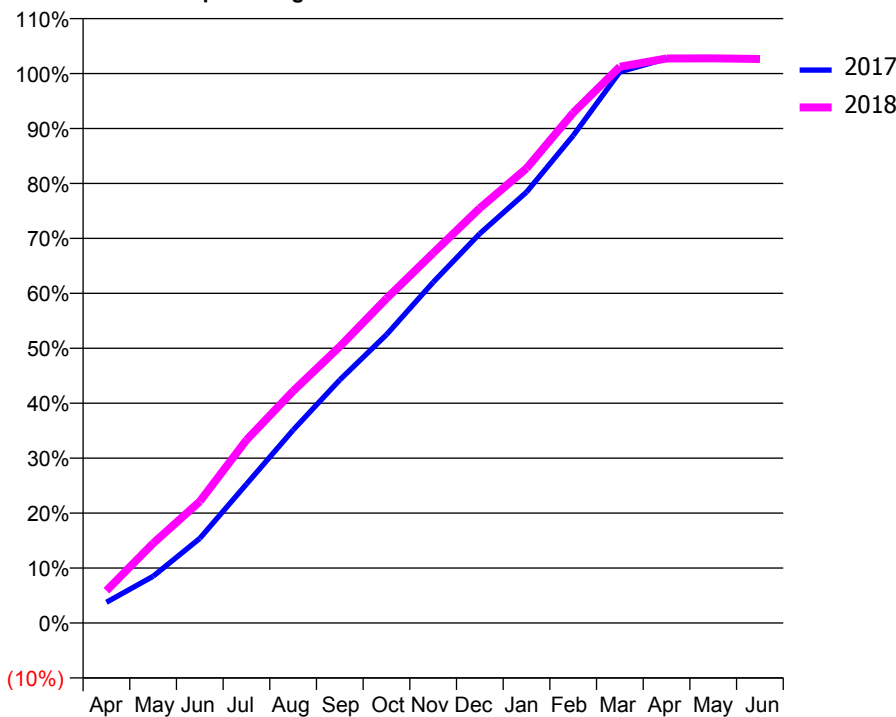
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,744 | |
| Quarter ending June 2017 | 7,867 | → |
| Quarter ending September 2017 | 7,827 | → |
| Quarter ending December 2017 | 7,784 | → |
| Quarter ending March 2018 | 7,781 | → |
| Variance since March 2017 | 0.5% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 679 | 1,061 |
| May | 1,532 | 2,616 |
| June | 2,778 | 3,986 |
| July | 4,559 | 6,006 |
| August | 6,332 | 7,611 |
| September | 7,978 | 9,073 |
| October | 9,463 | 10,648 |
| November | 11,181 | 12,139 |
| December | 12,780 | 13,615 |
| January | 14,138 | 14,918 |
| February | 15,995 | 16,744 |
| March | 18,086 | 18,252 |
| April | 18,517 | 18,524 |
| May | 18,530 | 18,528 |
| June | 18,534 | 18,505 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 127 | 2,328 | 5.5% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 940 | 6,866 | 13.7% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,242 | 2,328 | 53.4% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,131 | 6,866 | 31.0% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,459 | 9,148 | 15.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 15 | 9,148 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 20 | 9,148 | 0.2% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 10 | 80.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 10 | 80.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

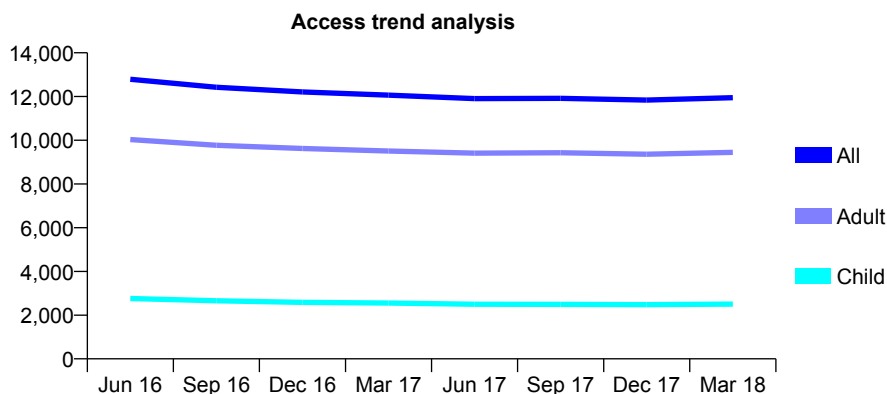
Q50 - Vital Signs At a Glance Contract Report for 170550/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | V I Dental Centre |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 37,493 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,127,007.58 |

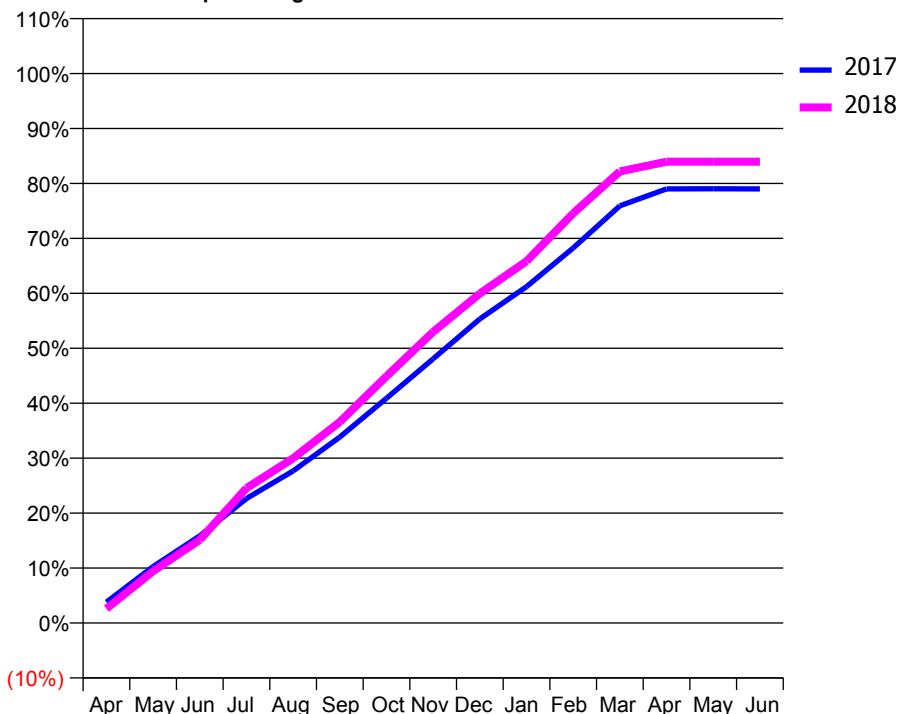
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 12,062 | |
| Quarter ending June 2017 | 11,906 | ↓ |
| Quarter ending September 2017 | 11,918 | → |
| Quarter ending December 2017 | 11,837 | → |
| Quarter ending March 2018 | 11,949 | → |
| Variance since March 2017 | (0.9%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,626 | 982 |
| May | 4,401 | 3,536 |
| June | 6,795 | 5,670 |
| July | 9,717 | 9,202 |
| August | 11,863 | 11,244 |
| September | 14,505 | 13,725 |
| October | 17,540 | 16,839 |
| November | 20,617 | 19,867 |
| December | 23,724 | 22,480 |
| January | 26,241 | 24,689 |
| February | 29,263 | 27,953 |
| March | 32,545 | 30,808 |
| April | 33,875 | 31,475 |
| May | 33,881 | 31,474 |
| June | 33,873 | 31,474 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 157 | 3,553 | 4.4% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,084 | 13,098 | 8.3% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,099 | 3,553 | 59.1% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,373 | 13,098 | 56.3% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 778 | 16,391 | 4.7% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 76 | 16,391 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 183 | 16,391 | 1.1% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 19 | 19 | 100.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 19 | 89.5% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

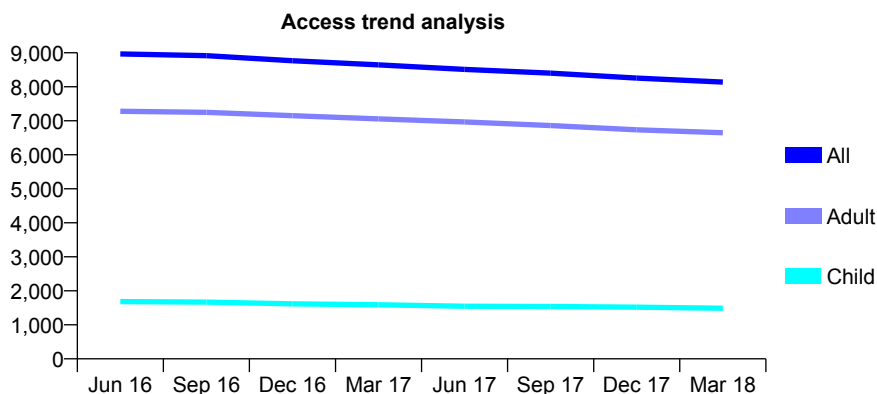
Q50 - Vital Signs At a Glance Contract Report for 170690/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Church House Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 18/03/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 26,382 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 900 |
| Carry forward orthodontic activity (UOA) | 5 |
| Baseline contract value | £894,529.24 |

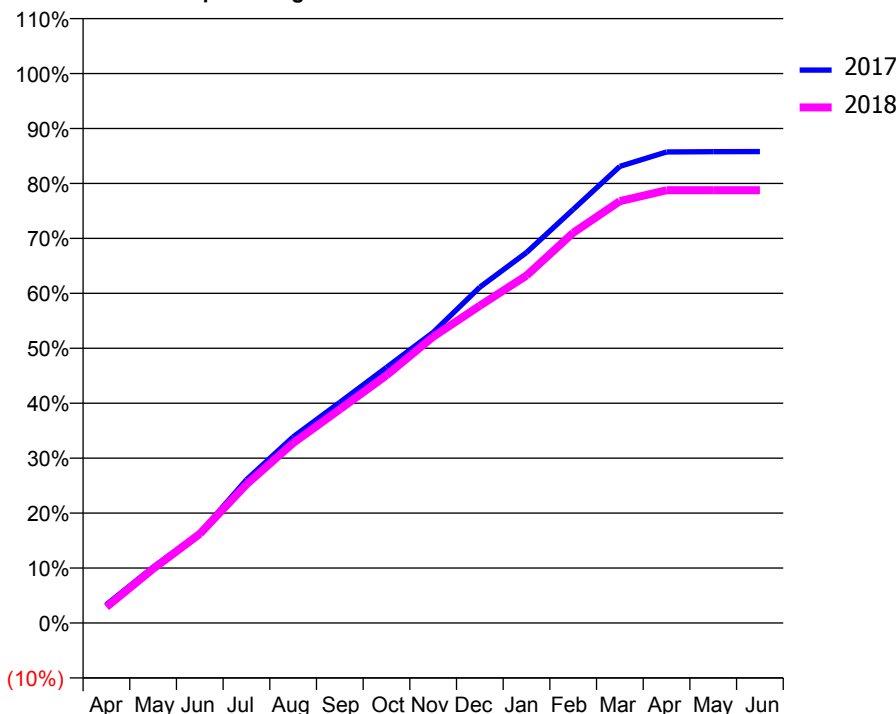
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 8,647 | |
| Quarter ending June 2017 | 8,512 | ↓ |
| Quarter ending September 2017 | 8,400 | ↓ |
| Quarter ending December 2017 | 8,256 | ↓ |
| Quarter ending March 2018 | 8,138 | ↓ |
| Variance since March 2017 | (5.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 884 | 771 |
| May | 2,676 | 2,600 |
| June | 4,310 | 4,280 |
| July | 6,878 | 6,654 |
| August | 8,931 | 8,637 |
| September | 10,592 | 10,262 |
| October | 12,269 | 11,892 |
| November | 13,951 | 13,745 |
| December | 16,122 | 15,237 |
| January | 17,790 | 16,678 |
| February | 19,853 | 18,734 |
| March | 21,927 | 20,255 |
| April | 22,616 | 20,779 |
| May | 22,630 | 20,776 |
| June | 22,637 | 20,776 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 176 | 2,263 | 7.8% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 922 | 8,311 | 11.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,302 | 2,263 | 57.5% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,279 | 8,311 | 39.5% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 689 | 10,430 | 6.6% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 88 | 10,430 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 168 | 10,430 | 1.6% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | 100.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 13 | 84.6% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

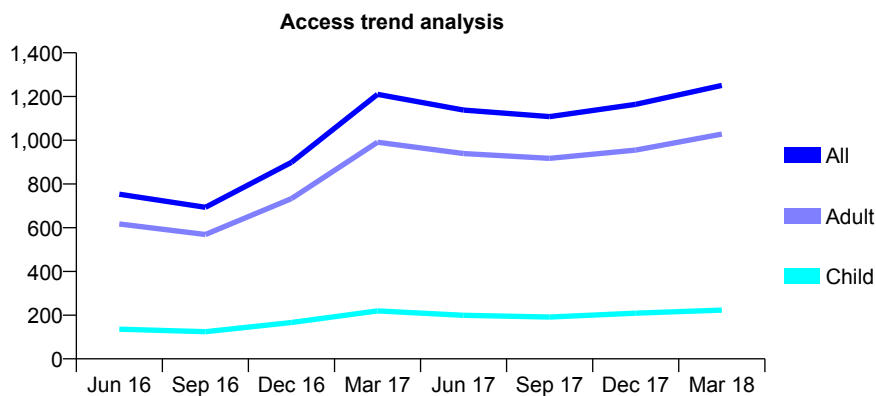
Q50 - Vital Signs At a Glance Contract Report for 171344/0002 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | Ishak Practices Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 06/05/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £184,942.01 |

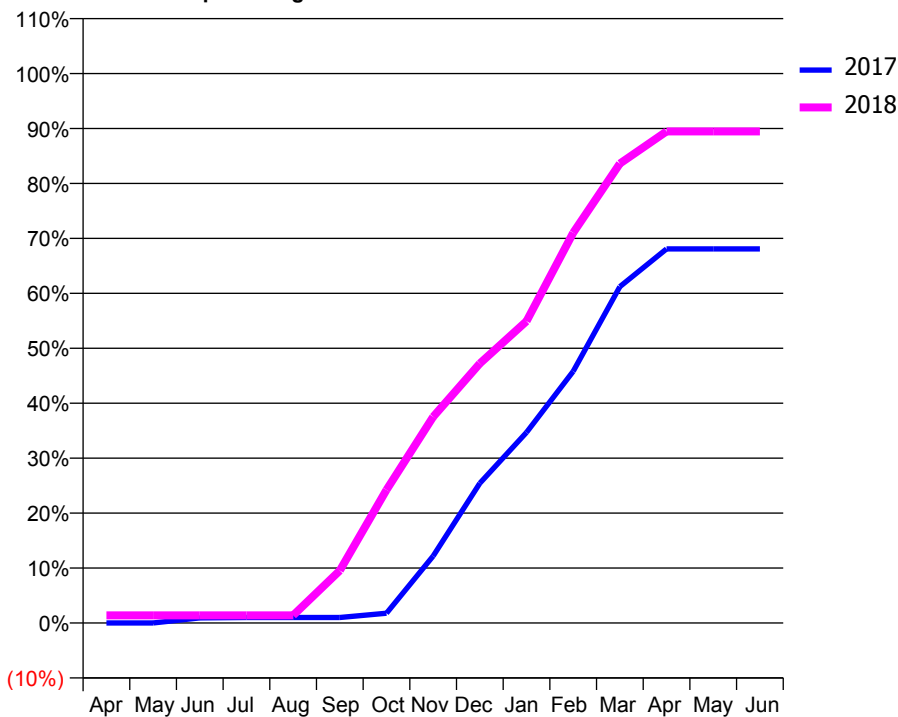
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,210 | |
| Quarter ending June 2017 | 1,138 | ↓ |
| Quarter ending September 2017 | 1,108 | ↓ |
| Quarter ending December 2017 | 1,164 | ↑ |
| Quarter ending March 2018 | 1,251 | ↑ |
| Variance since March 2017 | 3.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 63 |
| May | 0 | 63 |
| June | 42 | 63 |
| July | 45 | 63 |
| August | 45 | 63 |
| September | 45 | 430 |
| October | 80 | 1,091 |
| November | 549 | 1,689 |
| December | 1,145 | 2,126 |
| January | 1,561 | 2,472 |
| February | 2,061 | 3,196 |
| March | 2,755 | 3,762 |
| April | 3,064 | 4,026 |
| May | 3,064 | 4,026 |
| June | 3,064 | 4,026 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 9 | 225 | 4.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 155 | 1,102 | 14.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 90 | 225 | 40.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 349 | 1,102 | 31.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 193 | 1,291 | 14.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,291 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 1,291 | 0.2% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

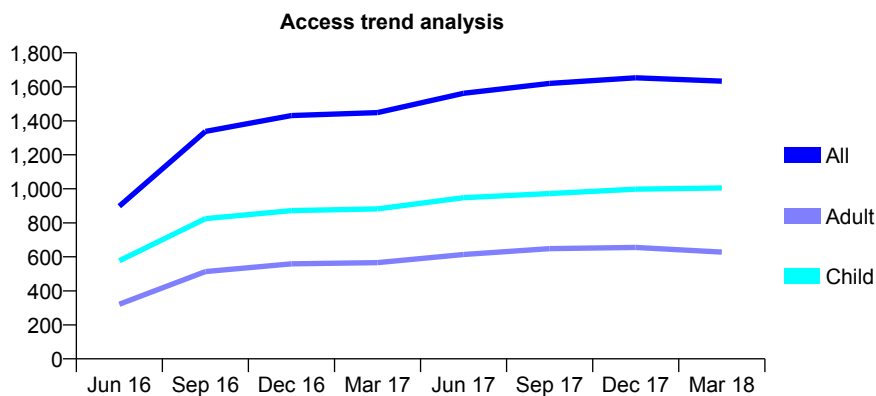
Q50 - Vital Signs At a Glance Contract Report for 173320/0001 - Year end March 2018

| | |
|----------------------|-------------------------------------|
| Name or company name | Malpas House Family Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2015 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 4,000 |
| Carry forward general activity (UDA) | -80 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £99,967.54 |

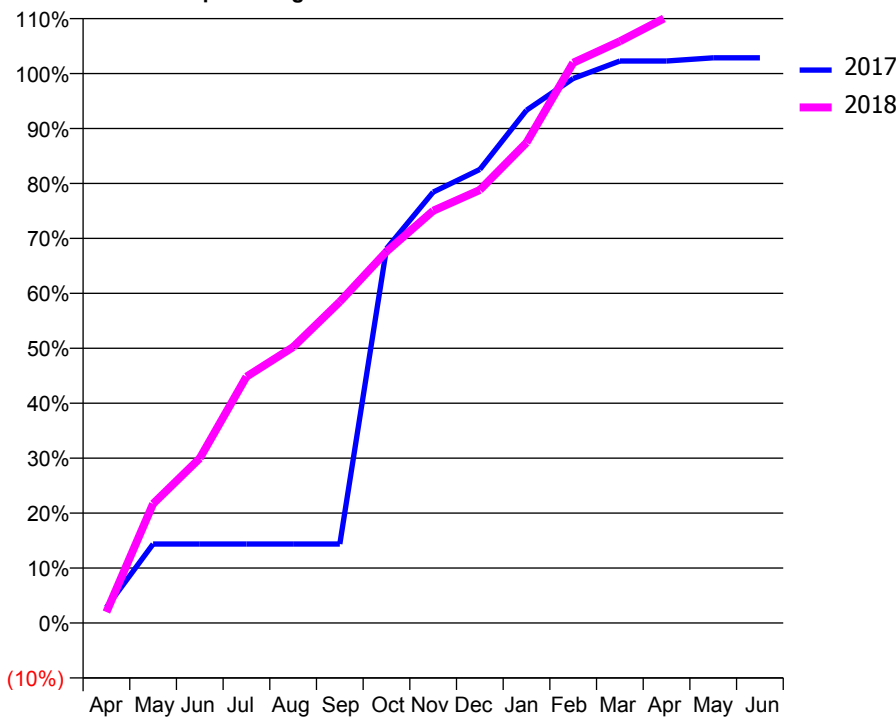
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,448 | |
| Quarter ending June 2017 | 1,562 | ↑ |
| Quarter ending September 2017 | 1,620 | ↑ |
| Quarter ending December 2017 | 1,653 | ↑ |
| Quarter ending March 2018 | 1,633 | ↓ |
| Variance since March 2017 | 12.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 114 | 80 |
| May | 576 | 869 |
| June | 576 | 1,199 |
| July | 576 | 1,793 |
| August | 576 | 2,009 |
| September | 576 | 2,338 |
| October | 2,726 | 2,704 |
| November | 3,137 | 3,001 |
| December | 3,301 | 3,152 |
| January | 3,732 | 3,497 |
| February | 3,964 | 4,078 |
| March | 4,091 | 4,235 |
| April | 4,091 | 4,410 |
| May | 4,114 | 4,410 |
| June | 4,114 | 4,410 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 142 | 1,689 | 8.4% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 137 | 750 | 18.3% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,065 | 1,689 | 63.1% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 430 | 750 | 57.3% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 147 | 2,539 | 5.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 2,539 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 38 | 2,539 | 1.5% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

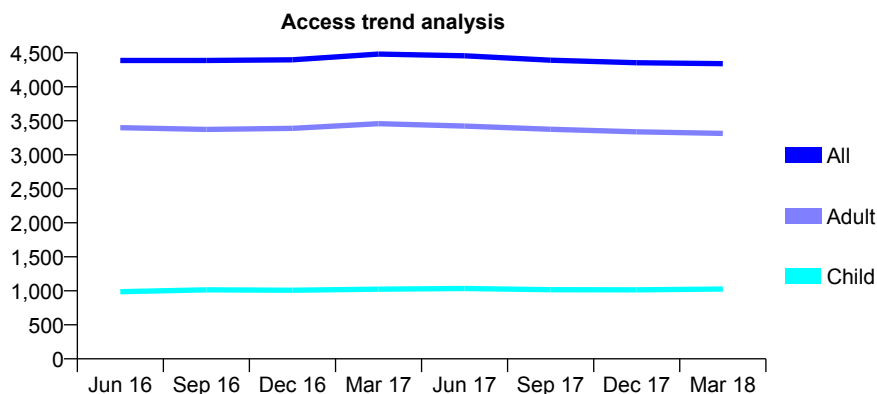
Q50 - Vital Signs At a Glance Contract Report for 173592/0002 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | Pearl Smile Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 30/04/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,576 |
| Carry forward general activity (UDA) | -24 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £398,212.19 |

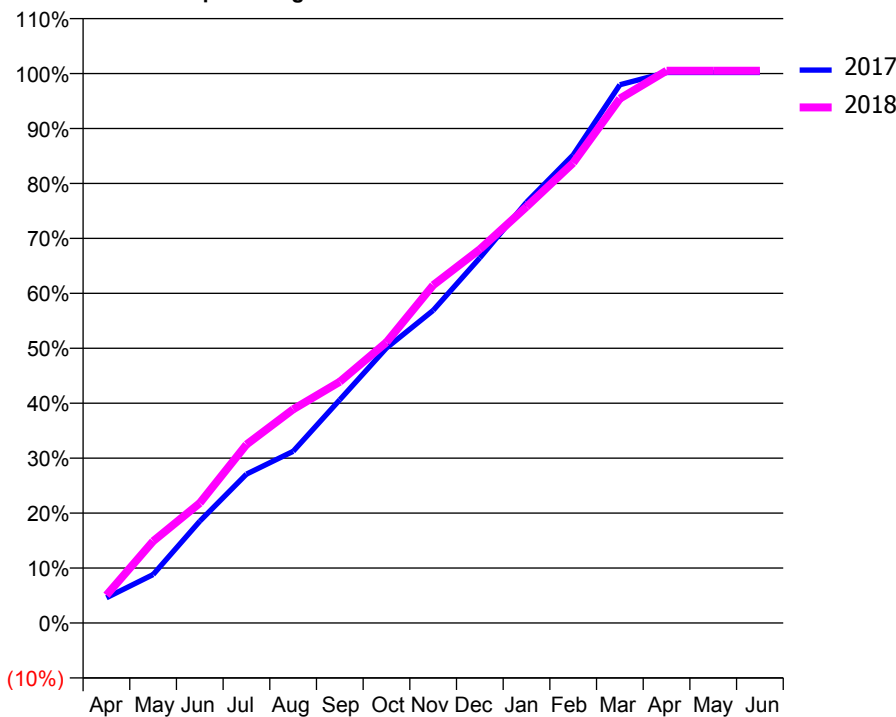
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,481 | |
| Quarter ending June 2017 | 4,456 | → |
| Quarter ending September 2017 | 4,392 | ↓ |
| Quarter ending December 2017 | 4,353 | → |
| Quarter ending March 2018 | 4,341 | → |
| Variance since March 2017 | (3.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 577 | 635 |
| May | 1,108 | 1,873 |
| June | 2,331 | 2,744 |
| July | 3,409 | 4,083 |
| August | 3,929 | 4,892 |
| September | 5,109 | 5,521 |
| October | 6,293 | 6,425 |
| November | 7,155 | 7,731 |
| December | 8,358 | 8,553 |
| January | 9,629 | 9,526 |
| February | 10,713 | 10,531 |
| March | 12,317 | 12,000 |
| April | 12,600 | 12,640 |
| May | 12,600 | 12,640 |
| June | 12,600 | 12,640 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 80 | 1,515 | 5.3% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 433 | 4,627 | 9.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,003 | 1,515 | 66.2% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,979 | 4,627 | 64.4% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 372 | 6,282 | 5.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 108 | 6,282 | 1.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 18 | 6,282 | 0.3% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 14 | 15 | 93.3% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 15 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

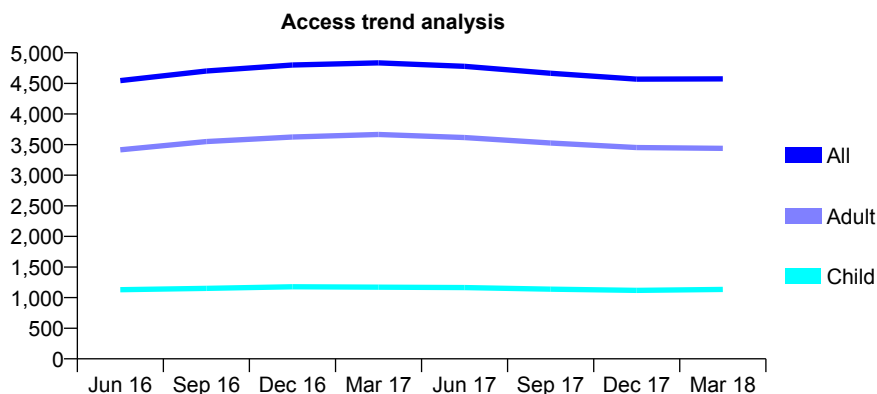
Q50 - Vital Signs At a Glance Contract Report for 174777/0001 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Perfect 32 Dentistry |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 10/04/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,300 |
| Carry forward general activity (UDA) | 73 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £357,427.77 |

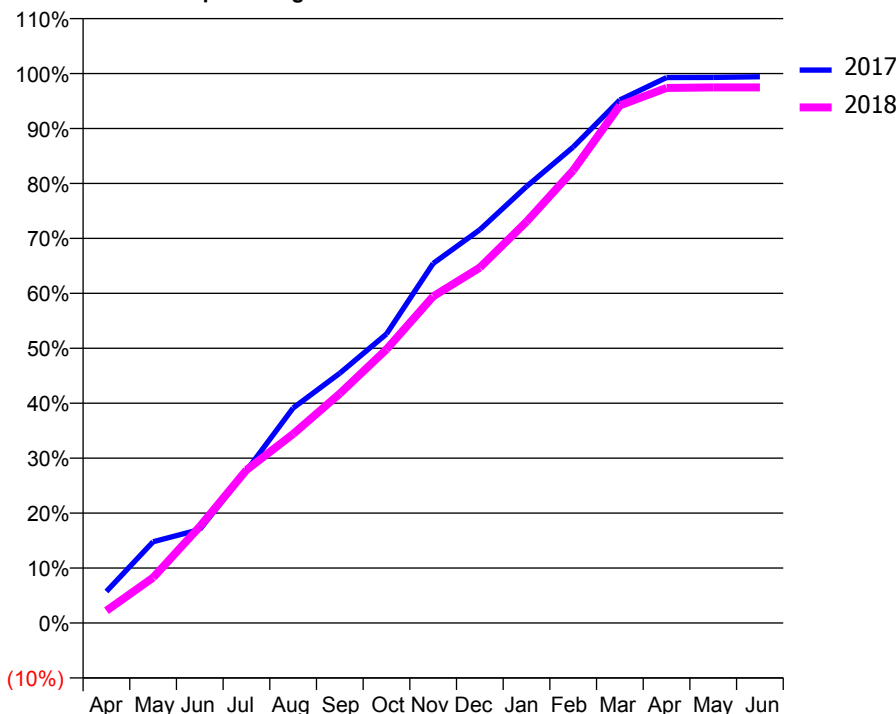
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,836 | |
| Quarter ending June 2017 | 4,779 | ↓ |
| Quarter ending September 2017 | 4,666 | ↓ |
| Quarter ending December 2017 | 4,570 | ↓ |
| Quarter ending March 2018 | 4,573 | → |
| Variance since March 2017 | (5.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 707 | 276 |
| May | 1,818 | 1,016 |
| June | 2,095 | 2,160 |
| July | 3,412 | 3,424 |
| August | 4,814 | 4,231 |
| September | 5,592 | 5,134 |
| October | 6,471 | 6,125 |
| November | 8,049 | 7,313 |
| December | 8,804 | 7,956 |
| January | 9,771 | 8,983 |
| February | 10,655 | 10,131 |
| March | 11,708 | 11,584 |
| April | 12,210 | 11,977 |
| May | 12,213 | 11,990 |
| June | 12,227 | 11,990 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 101 | 1,715 | 5.9% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 448 | 4,750 | 9.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,019 | 1,715 | 59.4% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,865 | 4,750 | 60.3% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 484 | 6,409 | 7.6% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 75 | 6,409 | 1.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 22 | 6,409 | 0.3% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

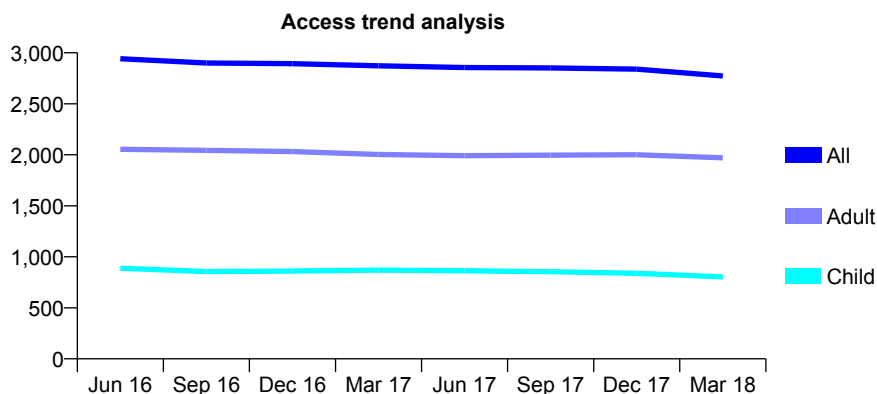
Q50 - Vital Signs At a Glance Contract Report for 175838/0001 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | Mr R A FROST & Mr N J RANNS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,505 |
| Carry forward general activity (UDA) | -144 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £212,462.71 |

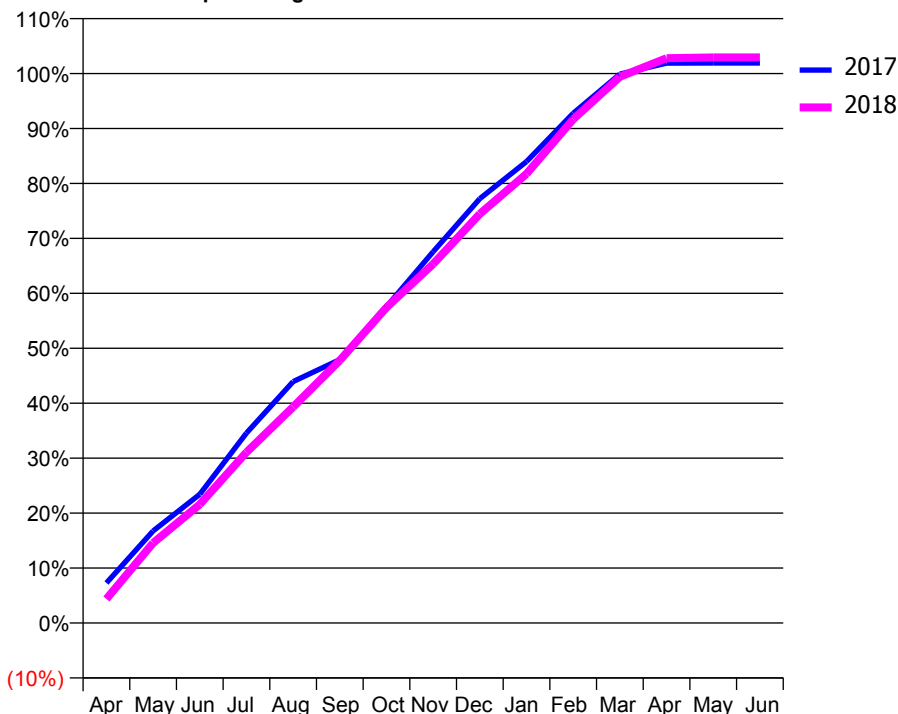
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,873 | |
| Quarter ending June 2017 | 2,855 | → |
| Quarter ending September 2017 | 2,851 | → |
| Quarter ending December 2017 | 2,840 | → |
| Quarter ending March 2018 | 2,773 | ↓ |
| Variance since March 2017 | (3.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 548 | 329 |
| May | 1,258 | 1,094 |
| June | 1,758 | 1,619 |
| July | 2,595 | 2,331 |
| August | 3,298 | 2,952 |
| September | 3,598 | 3,587 |
| October | 4,321 | 4,309 |
| November | 5,072 | 4,903 |
| December | 5,797 | 5,589 |
| January | 6,302 | 6,136 |
| February | 6,961 | 6,881 |
| March | 7,498 | 7,460 |
| April | 7,646 | 7,713 |
| May | 7,648 | 7,724 |
| June | 7,649 | 7,724 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 61 | 1,230 | 5.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 326 | 2,854 | 11.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 873 | 1,230 | 71.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,835 | 2,854 | 64.3% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 238 | 4,157 | 5.7% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 15 | 4,157 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 26 | 4,157 | 0.6% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

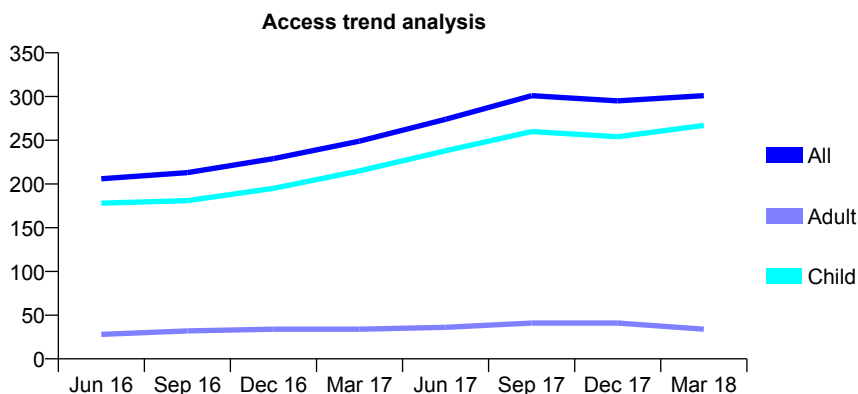
Q50 - Vital Signs At a Glance Contract Report for 177032/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Orchard House Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2015 |
| Contract end date | |

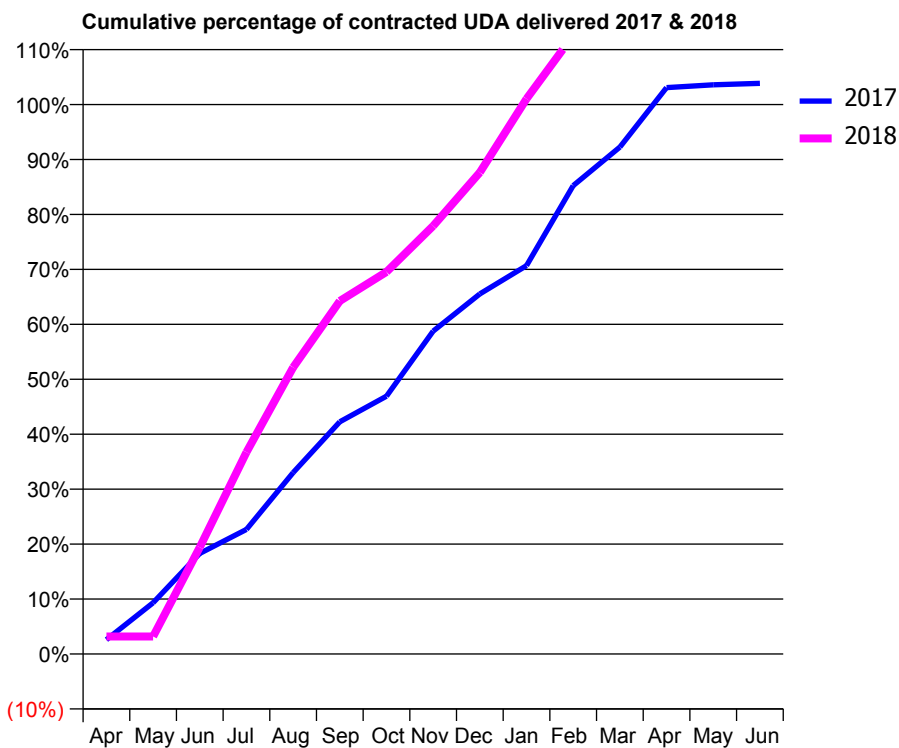
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 390 |
| Carry forward general activity (UDA) | -8 |
| 17/18 Contracted orthodontic activity (UOA) | 134 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £27,789.28 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 249 | |
| Quarter ending June 2017 | 274 | ↑ |
| Quarter ending September 2017 | 301 | ↑ |
| Quarter ending December 2017 | 295 | ↓ |
| Quarter ending March 2018 | 301 | ↑ |
| Variance since March 2017 | 20.9% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 10 | 12 |
| May | 36 | 12 |
| June | 71 | 76 |
| July | 88 | 143 |
| August | 129 | 203 |
| September | 165 | 251 |
| October | 183 | 271 |
| November | 229 | 304 |
| December | 256 | 342 |
| January | 276 | 394 |
| February | 332 | 439 |
| March | 360 | 500 |
| April | 402 | 532 |
| May | 404 | 532 |
| June | 405 | 532 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 33 | 471 | 7.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 14 | 0.0% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 212 | 471 | 45.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5 | 14 | 35.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 18 | 367 | 4.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 367 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 367 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

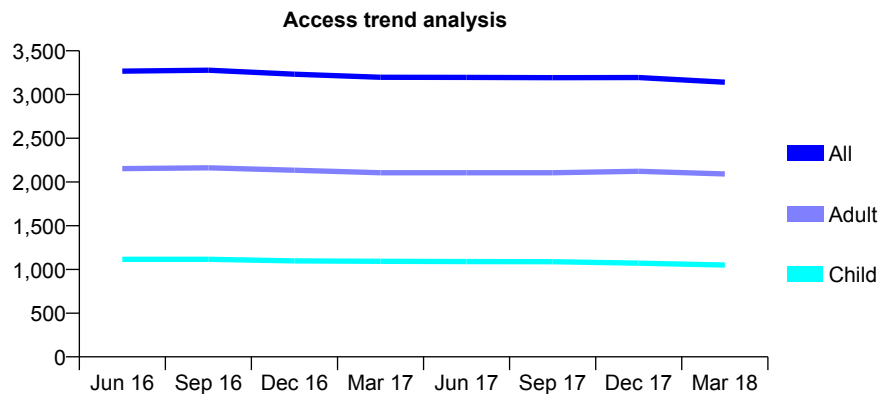
Q50 - Vital Signs At a Glance Contract Report for 177717/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | Smile Lincs Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,473 |
| Carry forward general activity (UDA) | -125 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £234,522.15 |

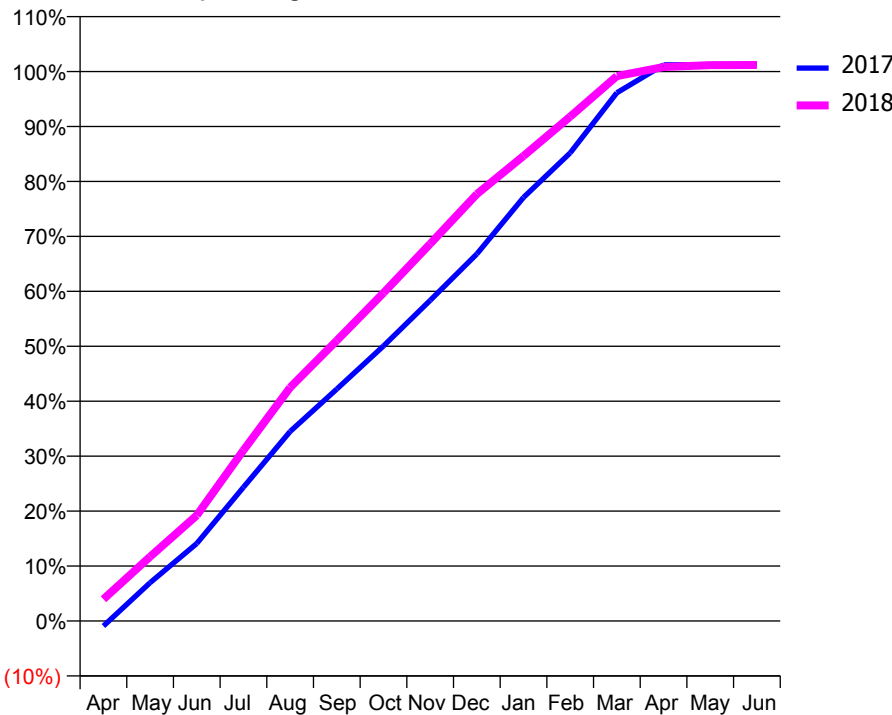
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,198 | |
| Quarter ending June 2017 | 3,195 | → |
| Quarter ending September 2017 | 3,193 | → |
| Quarter ending December 2017 | 3,194 | → |
| Quarter ending March 2018 | 3,141 | ↓ |
| Variance since March 2017 | (1.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -88 | 377 |
| May | 661 | 1,109 |
| June | 1,337 | 1,821 |
| July | 2,307 | 2,943 |
| August | 3,268 | 4,025 |
| September | 3,998 | 4,835 |
| October | 4,740 | 5,656 |
| November | 5,527 | 6,501 |
| December | 6,328 | 7,360 |
| January | 7,302 | 8,017 |
| February | 8,071 | 8,695 |
| March | 9,107 | 9,394 |
| April | 9,588 | 9,551 |
| May | 9,592 | 9,583 |
| June | 9,598 | 9,584 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 179 | 1,526 | 11.7% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 444 | 2,702 | 16.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 868 | 1,526 | 56.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,331 | 2,702 | 49.3% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 431 | 4,148 | 10.4% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 20 | 4,148 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 89 | 4,148 | 2.1% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

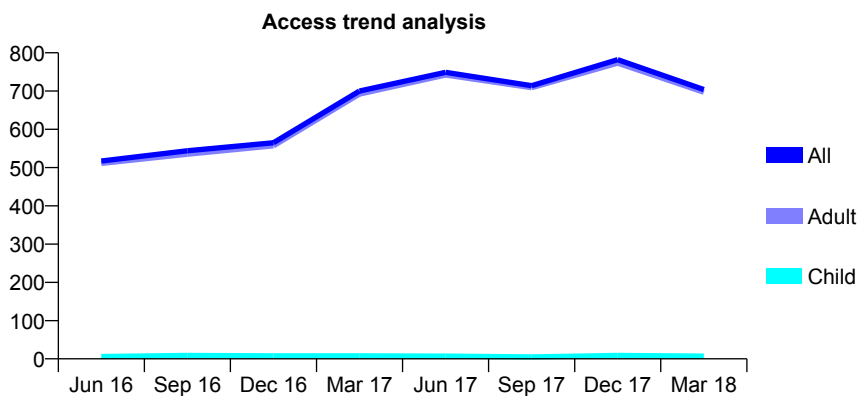
Q50 - Vital Signs At a Glance Contract Report for 177717/0002 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | Smile Lincs Ltd |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2011 |
| Contract end date | 31/12/2020 |

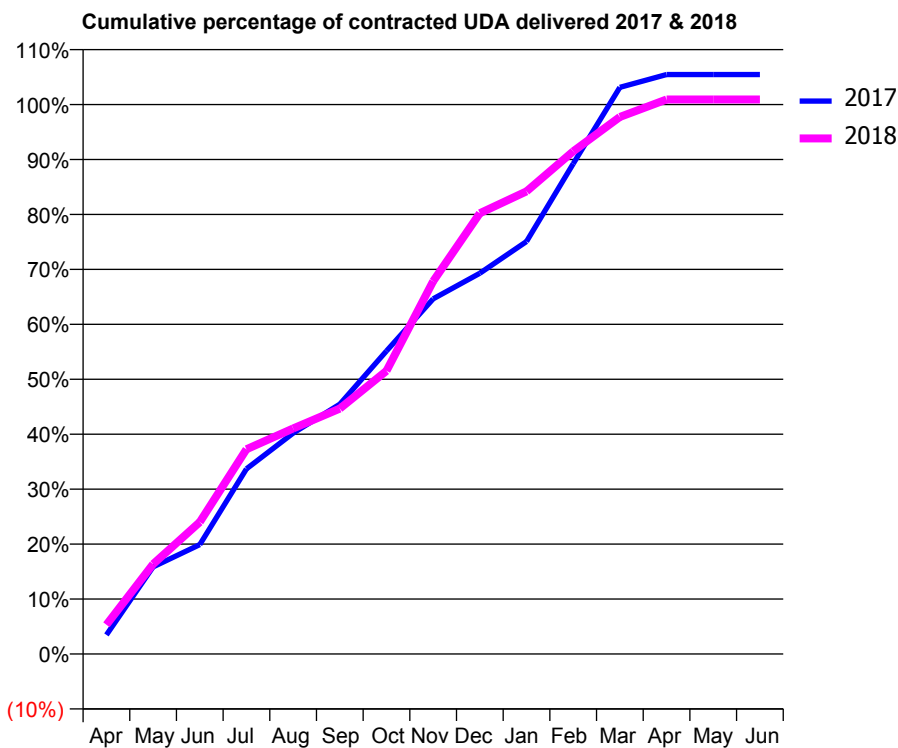
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 1,632 |
| Carry forward general activity (UDA) | -33 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £166,631.56 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 700 | |
| Quarter ending June 2017 | 749 | ↑ |
| Quarter ending September 2017 | 714 | ↓ |
| Quarter ending December 2017 | 782 | ↑ |
| Quarter ending March 2018 | 704 | ↓ |
| Variance since March 2017 | 0.6% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 57 | 87 |
| May | 259 | 267 |
| June | 325 | 392 |
| July | 550 | 608 |
| August | 656 | 670 |
| September | 742 | 729 |
| October | 900 | 841 |
| November | 1,055 | 1,107 |
| December | 1,131 | 1,309 |
| January | 1,225 | 1,374 |
| February | 1,456 | 1,493 |
| March | 1,683 | 1,595 |
| April | 1,721 | 1,647 |
| May | 1,721 | 1,647 |
| June | 1,721 | 1,647 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 6 | 0.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 18 | 616 | 2.9% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 6 | 0.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 10 | 616 | 1.6% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 628 | 0.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 628 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 628 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

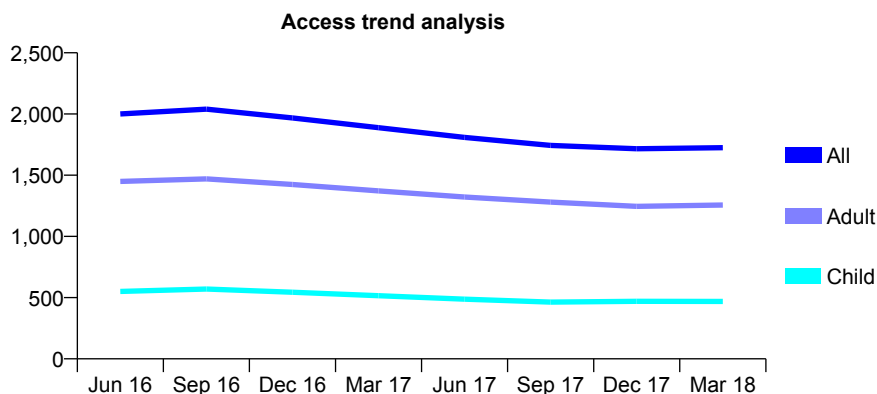
Q50 - Vital Signs At a Glance Contract Report for 178691/0001 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | The Regent Street Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/10/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,508 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 221 |
| Carry forward orthodontic activity (UOA) | -4 |
| Baseline contract value | £162,781.58 |

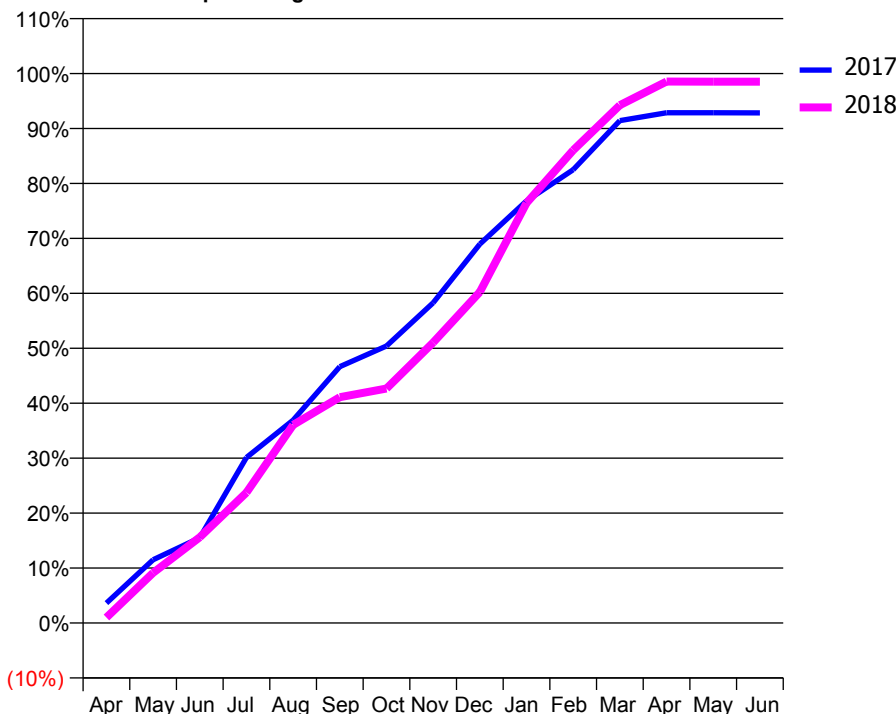
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,888 | |
| Quarter ending June 2017 | 1,809 | ↓ |
| Quarter ending September 2017 | 1,744 | ↓ |
| Quarter ending December 2017 | 1,716 | ↓ |
| Quarter ending March 2018 | 1,725 | → |
| Variance since March 2017 | (8.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 200 | 55 |
| May | 635 | 503 |
| June | 855 | 860 |
| July | 1,660 | 1,308 |
| August | 2,033 | 1,986 |
| September | 2,570 | 2,263 |
| October | 2,777 | 2,350 |
| November | 3,210 | 2,812 |
| December | 3,798 | 3,318 |
| January | 4,231 | 4,209 |
| February | 4,543 | 4,739 |
| March | 5,036 | 5,191 |
| April | 5,115 | 5,428 |
| May | 5,115 | 5,426 |
| June | 5,114 | 5,427 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 68 | 920 | 7.4% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 311 | 2,153 | 14.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 661 | 920 | 71.8% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,504 | 2,153 | 69.9% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 158 | 3,093 | 5.1% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 37 | 3,093 | 1.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 34 | 3,093 | 1.1% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

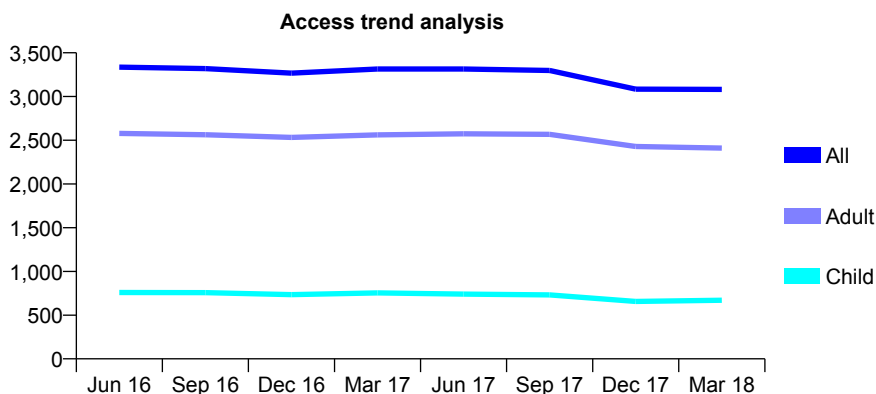
Q50 - Vital Signs At a Glance Contract Report for 178780/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | Scarborough Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,780 |
| Carry forward general activity (UDA) | -16 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £258,344.09 |

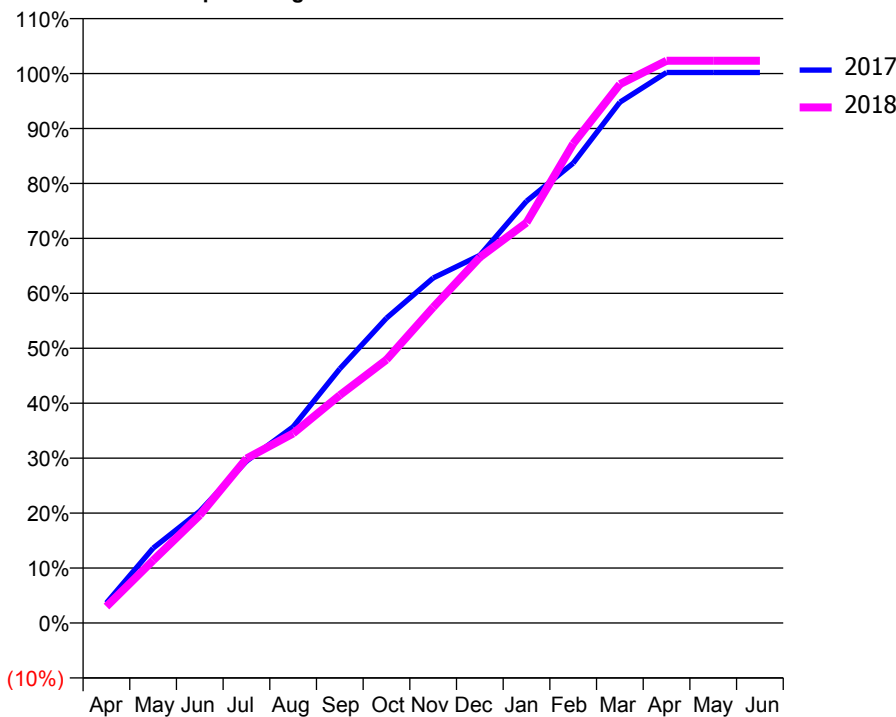
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,315 | |
| Quarter ending June 2017 | 3,314 | → |
| Quarter ending September 2017 | 3,298 | → |
| Quarter ending December 2017 | 3,085 | ↓ |
| Quarter ending March 2018 | 3,082 | → |
| Variance since March 2017 | (7.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 322 | 263 |
| May | 1,196 | 1,000 |
| June | 1,787 | 1,722 |
| July | 2,585 | 2,628 |
| August | 3,135 | 3,030 |
| September | 4,062 | 3,639 |
| October | 4,871 | 4,206 |
| November | 5,513 | 5,044 |
| December | 5,875 | 5,843 |
| January | 6,741 | 6,396 |
| February | 7,348 | 7,658 |
| March | 8,322 | 8,609 |
| April | 8,796 | 8,984 |
| May | 8,795 | 8,984 |
| June | 8,796 | 8,984 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 136 | 1,191 | 11.4% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 800 | 4,105 | 19.5% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 691 | 1,191 | 58.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,359 | 4,105 | 57.5% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 495 | 4,901 | 10.1% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 66 | 4,901 | 1.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 125 | 4,901 | 2.6% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

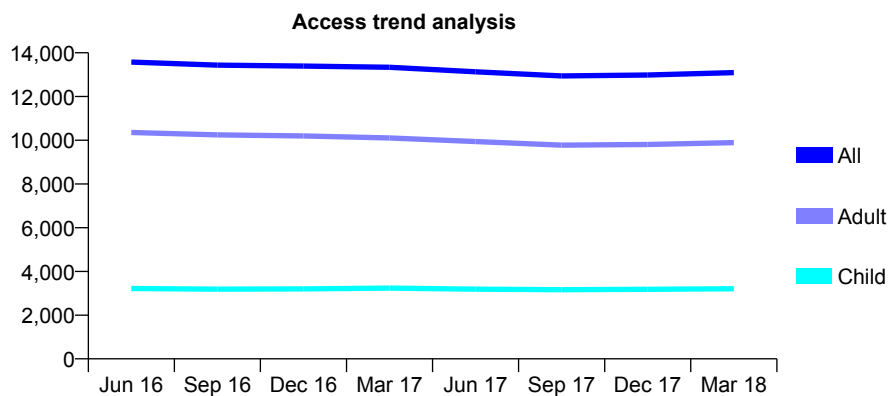
Q50 - Vital Signs At a Glance Contract Report for 179582/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | Abbey Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2012 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 40,900 |
| Carry forward general activity (UDA) | 762 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,202,977.07 |

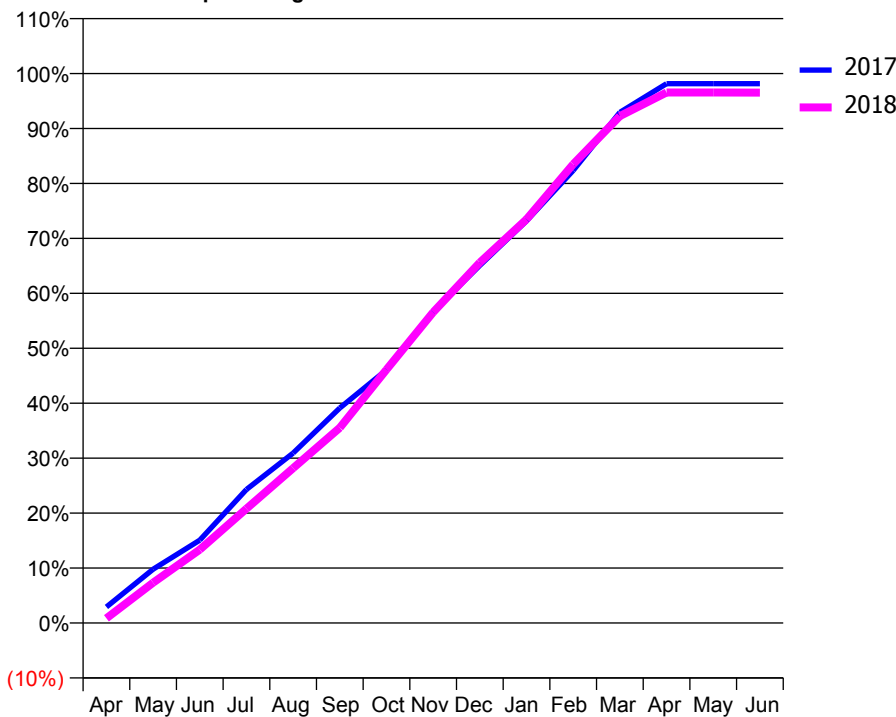
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 13,341 | |
| Quarter ending June 2017 | 13,130 | ↓ |
| Quarter ending September 2017 | 12,941 | ↓ |
| Quarter ending December 2017 | 12,986 | → |
| Quarter ending March 2018 | 13,096 | → |
| Variance since March 2017 | (1.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,197 | 357 |
| May | 4,007 | 3,003 |
| June | 6,170 | 5,466 |
| July | 9,938 | 8,511 |
| August | 12,654 | 11,533 |
| September | 16,001 | 14,535 |
| October | 18,847 | 18,867 |
| November | 23,174 | 23,129 |
| December | 26,618 | 26,836 |
| January | 29,930 | 30,045 |
| February | 33,679 | 34,144 |
| March | 38,010 | 37,730 |
| April | 40,147 | 39,484 |
| May | 40,141 | 39,484 |
| June | 40,138 | 39,481 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 706 | 5,848 | 12.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3,472 | 17,308 | 20.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,978 | 5,848 | 68.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 10,226 | 17,308 | 59.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,595 | 23,120 | 6.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 232 | 23,120 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 193 | 23,120 | 0.8% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 22 | 23 | 95.7% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 23 | 78.3% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

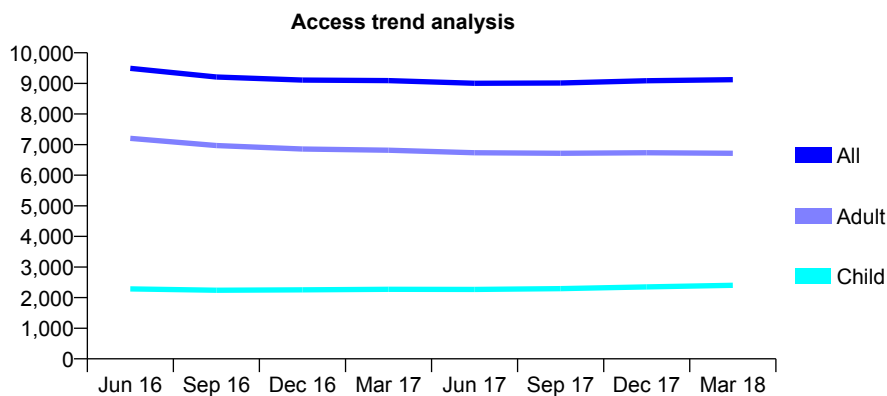
Q50 - Vital Signs At a Glance Contract Report for 180904/0003 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Perfect Smile Clinic (UK) Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 25/06/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 32,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £834,360.50 |

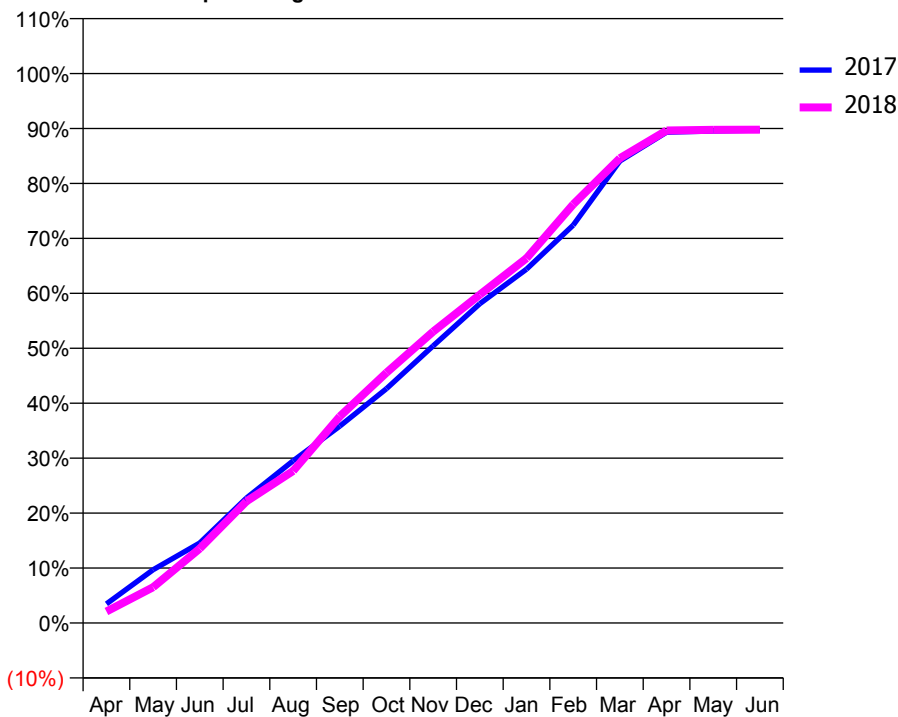
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 9,090 | |
| Quarter ending June 2017 | 9,003 | → |
| Quarter ending September 2017 | 9,014 | → |
| Quarter ending December 2017 | 9,086 | → |
| Quarter ending March 2018 | 9,121 | → |
| Variance since March 2017 | 0.3% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,130 | 680 |
| May | 3,152 | 2,120 |
| June | 4,733 | 4,405 |
| July | 7,396 | 7,200 |
| August | 9,598 | 8,991 |
| September | 11,648 | 12,220 |
| October | 13,858 | 14,809 |
| November | 16,390 | 17,239 |
| December | 18,881 | 19,422 |
| January | 20,931 | 21,575 |
| February | 23,533 | 24,759 |
| March | 27,325 | 27,489 |
| April | 29,025 | 29,133 |
| May | 29,099 | 29,166 |
| June | 29,153 | 29,180 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 288 | 3,999 | 7.2% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,354 | 10,216 | 13.3% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,626 | 3,999 | 65.7% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,429 | 10,216 | 62.9% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,088 | 13,975 | 7.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 155 | 13,975 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 133 | 13,975 | 1.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | 90.9% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 11 | 90.9% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

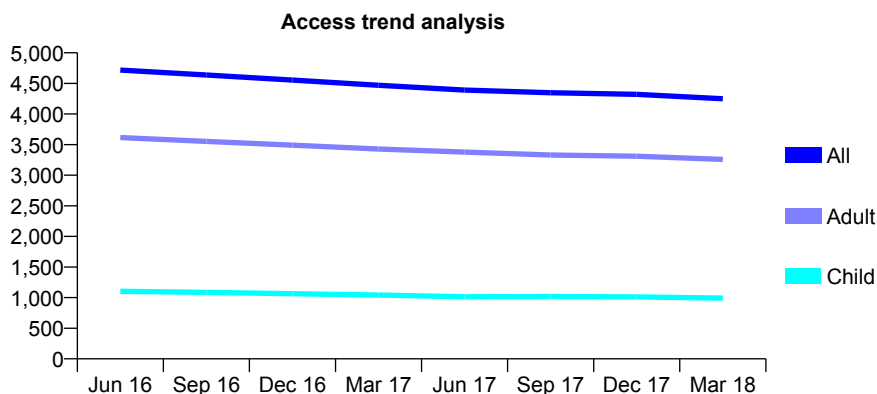
Q50 - Vital Signs At a Glance Contract Report for 182176/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | Snaith Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 11/01/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £391,107.42 |

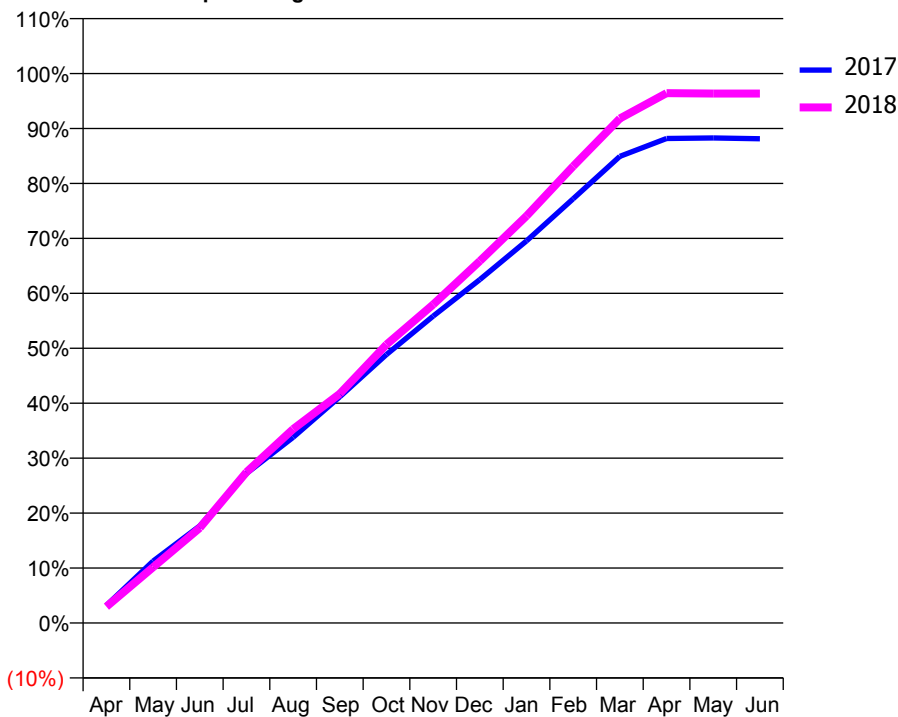
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,470 | |
| Quarter ending June 2017 | 4,392 | ↓ |
| Quarter ending September 2017 | 4,348 | ↓ |
| Quarter ending December 2017 | 4,322 | → |
| Quarter ending March 2018 | 4,250 | ↓ |
| Variance since March 2017 | (4.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 483 | 447 |
| May | 1,691 | 1,524 |
| June | 2,651 | 2,597 |
| July | 4,081 | 4,118 |
| August | 5,069 | 5,293 |
| September | 6,175 | 6,261 |
| October | 7,328 | 7,603 |
| November | 8,377 | 8,693 |
| December | 9,375 | 9,880 |
| January | 10,430 | 11,112 |
| February | 11,580 | 12,470 |
| March | 12,737 | 13,771 |
| April | 13,227 | 14,463 |
| May | 13,242 | 14,452 |
| June | 13,219 | 14,452 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 216 | 1,842 | 11.7% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 943 | 5,578 | 16.9% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,320 | 1,842 | 71.7% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,674 | 5,578 | 65.9% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 451 | 7,419 | 6.1% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 160 | 7,419 | 2.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 35 | 7,419 | 0.5% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 21 | 24 | 87.5% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 24 | 24 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

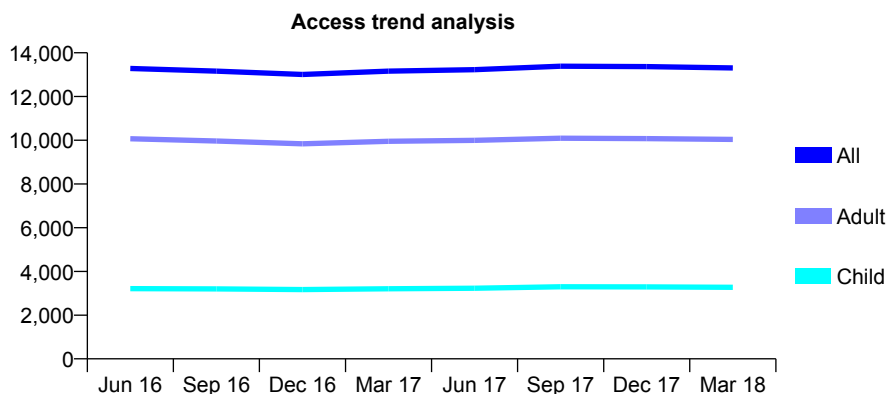
Q50 - Vital Signs At a Glance Contract Report for 183679/0001 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Hessle Grange Dental Care Ltd. |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 33,167 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £989,948.89 |

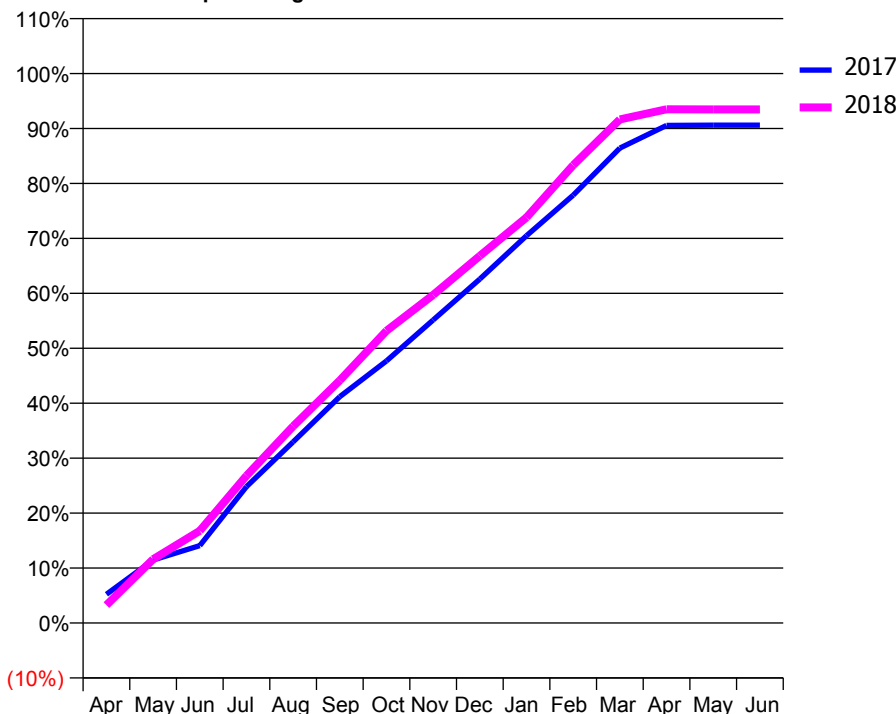
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 13,160 | |
| Quarter ending June 2017 | 13,227 | → |
| Quarter ending September 2017 | 13,388 | → |
| Quarter ending December 2017 | 13,367 | → |
| Quarter ending March 2018 | 13,306 | → |
| Variance since March 2017 | 1.1% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,731 | 1,081 |
| May | 3,803 | 3,855 |
| June | 4,669 | 5,569 |
| July | 8,233 | 8,886 |
| August | 10,937 | 11,879 |
| September | 13,664 | 14,642 |
| October | 15,817 | 17,638 |
| November | 18,289 | 19,807 |
| December | 20,758 | 22,161 |
| January | 23,375 | 24,476 |
| February | 25,825 | 27,636 |
| March | 28,662 | 30,399 |
| April | 30,037 | 31,005 |
| May | 30,049 | 31,002 |
| June | 30,050 | 31,001 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 377 | 5,405 | 7.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,757 | 13,850 | 12.7% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,593 | 5,405 | 66.5% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,494 | 13,850 | 39.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,589 | 17,918 | 8.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 169 | 17,918 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 316 | 17,918 | 1.8% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | 90.9% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 11 | 90.9% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

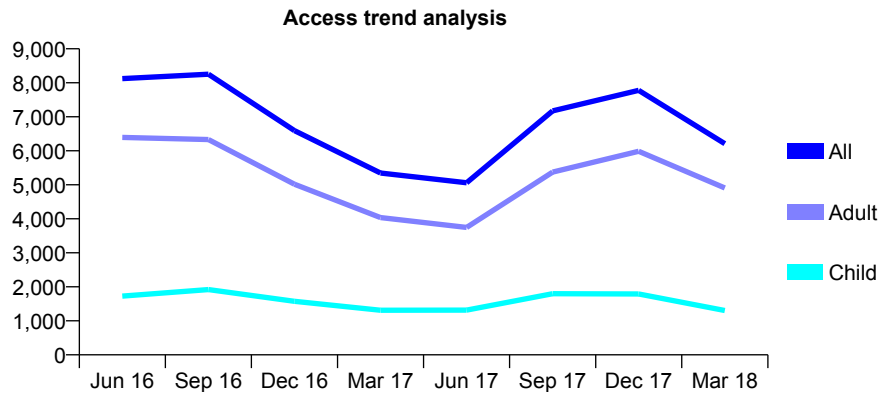
Q50 - Vital Signs At a Glance Contract Report for 189995/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Priory House Dental Care Ltd. |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,750 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £507,578.64 |

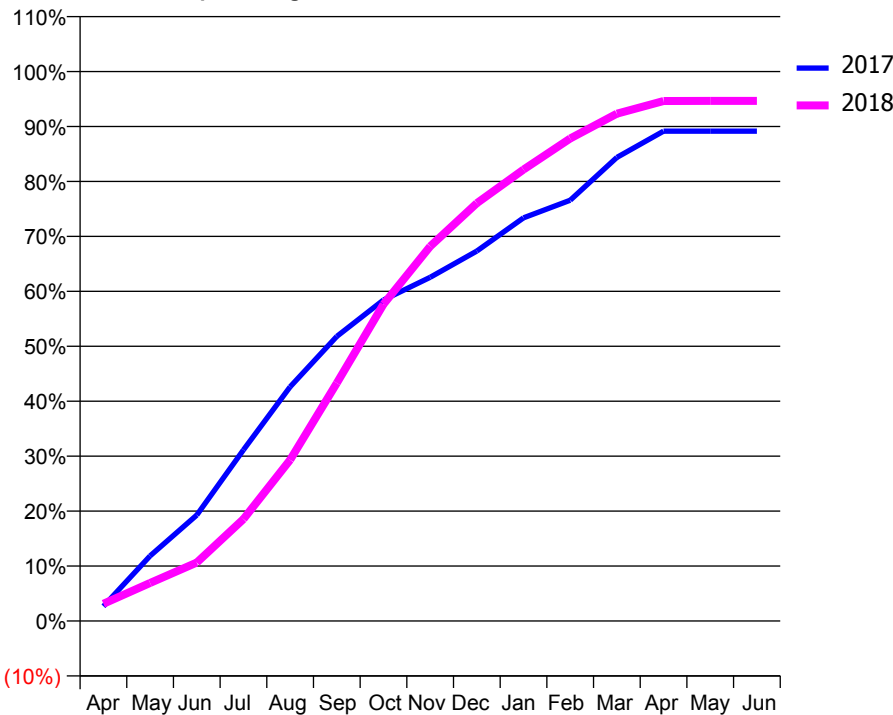
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 5,349 | |
| Quarter ending June 2017 | 5,060 | ↓ |
| Quarter ending September 2017 | 7,173 | ↑ |
| Quarter ending December 2017 | 7,778 | ↑ |
| Quarter ending March 2018 | 6,210 | ↓ |
| Variance since March 2017 | 16.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 505 | 589 |
| May | 2,224 | 1,297 |
| June | 3,617 | 1,997 |
| July | 5,839 | 3,477 |
| August | 7,990 | 5,501 |
| September | 9,711 | 8,118 |
| October | 10,956 | 10,808 |
| November | 11,728 | 12,782 |
| December | 12,625 | 14,256 |
| January | 13,758 | 15,405 |
| February | 14,358 | 16,466 |
| March | 15,820 | 17,312 |
| April | 16,715 | 17,744 |
| May | 16,715 | 17,748 |
| June | 16,714 | 17,748 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 128 | 2,394 | 5.3% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 648 | 7,760 | 8.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 725 | 2,394 | 30.3% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,928 | 7,760 | 24.8% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 840 | 9,386 | 8.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 99 | 9,386 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 85 | 9,386 | 0.9% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 15 | 15 | 100.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 15 | 80.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

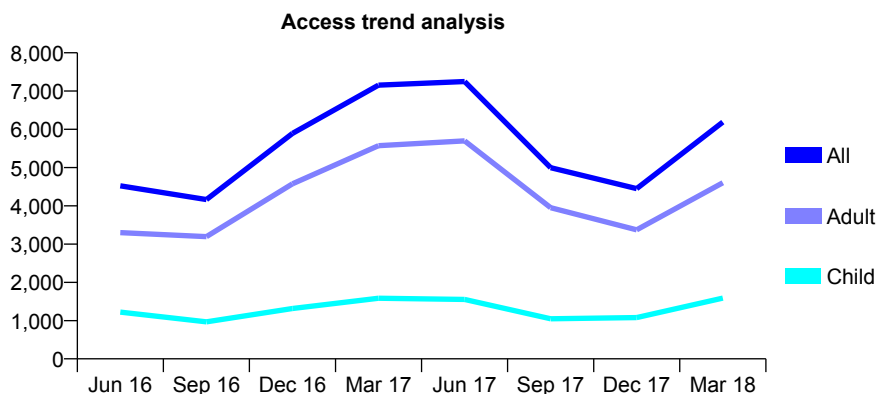
Q50 - Vital Signs At a Glance Contract Report for 189995/0002 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Priory House Dental Care Ltd. |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2011 |
| Contract end date | 31/03/2018 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £480,978.29 |

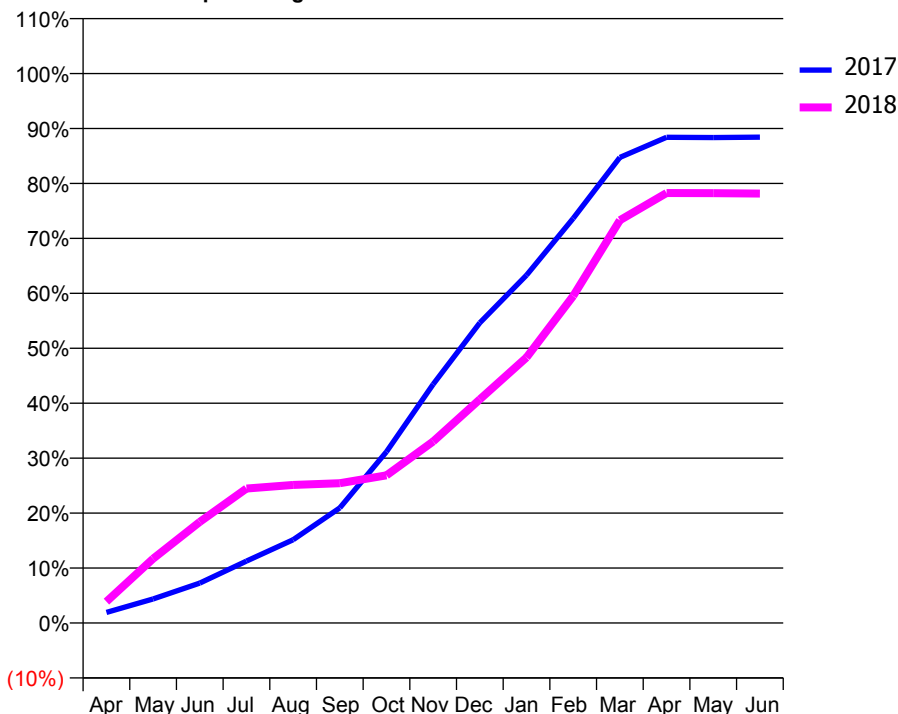
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 7,156 | |
| Quarter ending June 2017 | 7,248 | → |
| Quarter ending September 2017 | 4,997 | ↓ |
| Quarter ending December 2017 | 4,450 | ↓ |
| Quarter ending March 2018 | 6,190 | ↑ |
| Variance since March 2017 | (13.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 346 | 700 |
| May | 790 | 2,107 |
| June | 1,310 | 3,314 |
| July | 2,029 | 4,404 |
| August | 2,728 | 4,522 |
| September | 3,771 | 4,581 |
| October | 5,610 | 4,837 |
| November | 7,820 | 5,945 |
| December | 9,836 | 7,326 |
| January | 11,395 | 8,698 |
| February | 13,257 | 10,714 |
| March | 15,252 | 13,193 |
| April | 15,913 | 14,086 |
| May | 15,904 | 14,081 |
| June | 15,915 | 14,068 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 55 | 1,941 | 2.8% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 311 | 6,062 | 5.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 540 | 1,941 | 27.8% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,846 | 6,062 | 30.5% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 677 | 8,074 | 8.4% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 47 | 8,074 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 27 | 8,074 | 0.3% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

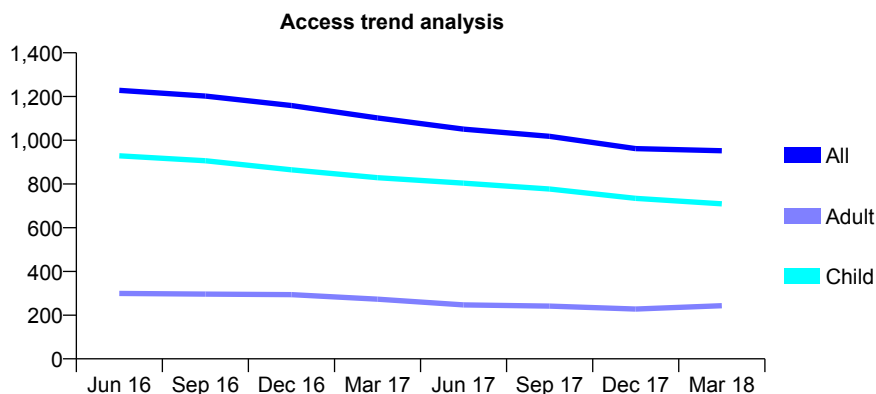
Q50 - Vital Signs At a Glance Contract Report for 190195/0005 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | Xeon Smiles UK Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2008 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,200 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £52,786.75 |

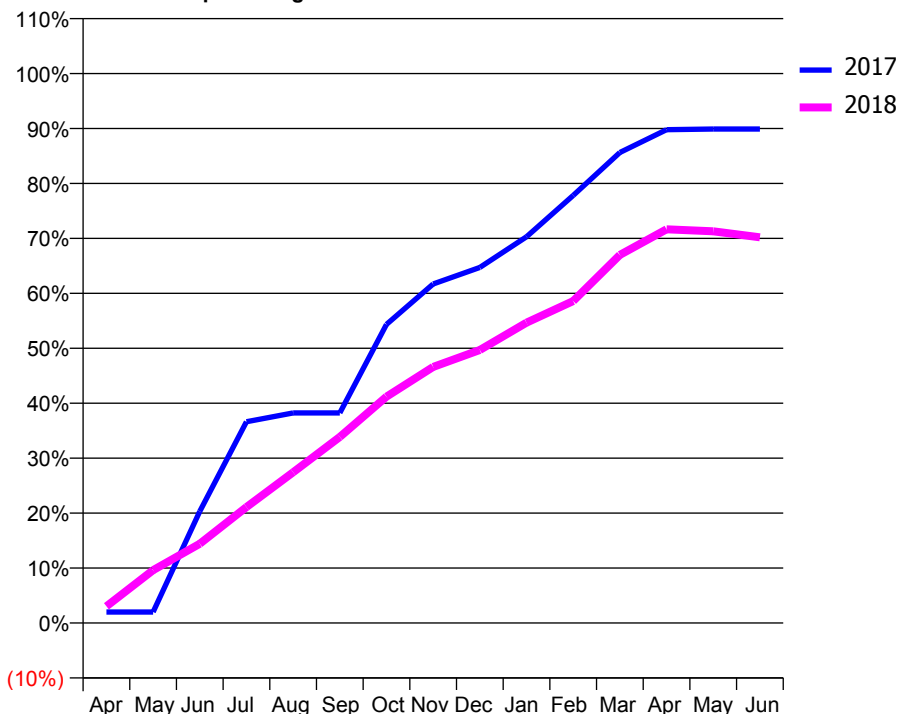
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 1,102 | |
| Quarter ending June 2017 | 1,051 | ↓ |
| Quarter ending September 2017 | 1,018 | ↓ |
| Quarter ending December 2017 | 962 | ↓ |
| Quarter ending March 2018 | 952 | ↓ |
| Variance since March 2017 | (13.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 44 | 67 |
| May | 44 | 212 |
| June | 447 | 317 |
| July | 806 | 464 |
| August | 841 | 604 |
| September | 841 | 745 |
| October | 1,196 | 906 |
| November | 1,357 | 1,025 |
| December | 1,424 | 1,093 |
| January | 1,546 | 1,202 |
| February | 1,712 | 1,289 |
| March | 1,884 | 1,474 |
| April | 1,975 | 1,576 |
| May | 1,978 | 1,568 |
| June | 1,978 | 1,544 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 58 | 980 | 5.9% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 16 | 222 | 7.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 611 | 980 | 62.3% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 105 | 222 | 47.3% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 70 | 1,173 | 6.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 1,173 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,173 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

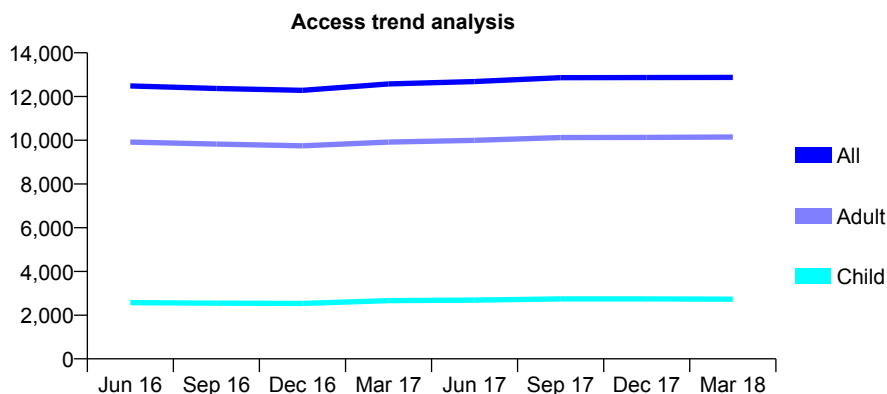
Q50 - Vital Signs At a Glance Contract Report for 190586/0001 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | SELBY DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 34,448 |
| Carry forward general activity (UDA) | 951 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,005,927.23 |

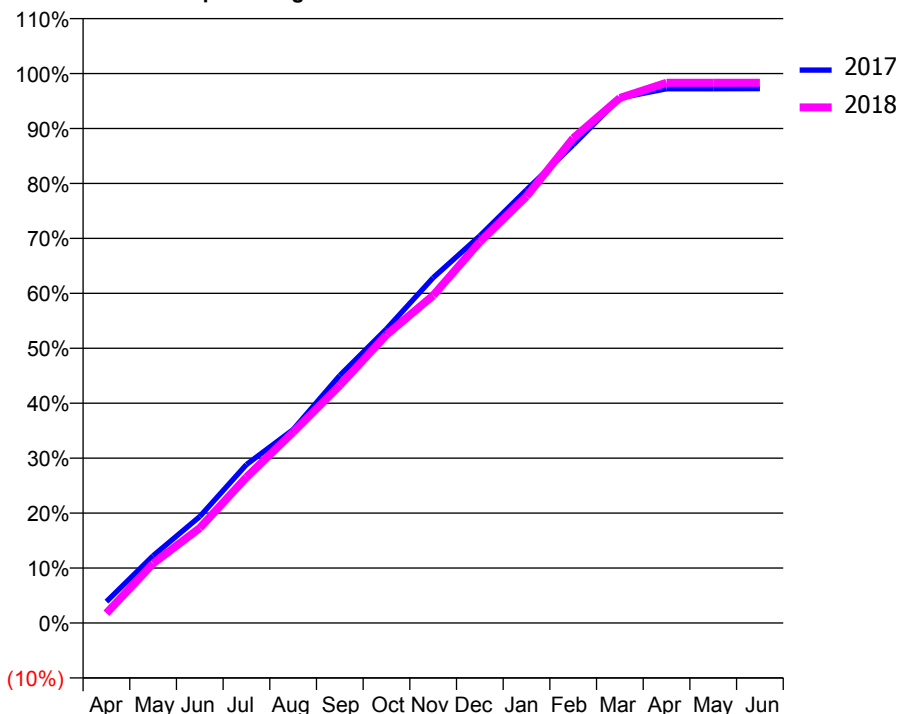
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------|-------------------------------|
| Quarter ending March 2017 | 12,577 | |
| Quarter ending June 2017 | 12,684 | → |
| Quarter ending September 2017 | 12,864 | → |
| Quarter ending December 2017 | 12,869 | → |
| Quarter ending March 2018 | 12,872 | → |
| Variance since March 2017 | 2.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,340 | 614 |
| May | 4,216 | 3,735 |
| June | 6,672 | 5,960 |
| July | 9,936 | 9,143 |
| August | 12,123 | 11,964 |
| September | 15,521 | 14,905 |
| October | 18,437 | 18,068 |
| November | 21,649 | 20,537 |
| December | 24,273 | 23,896 |
| January | 27,157 | 26,743 |
| February | 29,974 | 30,394 |
| March | 32,918 | 32,917 |
| April | 33,496 | 33,867 |
| May | 33,495 | 33,867 |
| June | 33,497 | 33,867 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 377 | 5,012 | 7.5% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,610 | 15,765 | 10.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,659 | 5,012 | 73.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 9,478 | 15,765 | 60.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 831 | 19,603 | 4.2% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 115 | 19,603 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 217 | 19,603 | 1.1% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 15 | 86.7% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 15 | 86.7% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

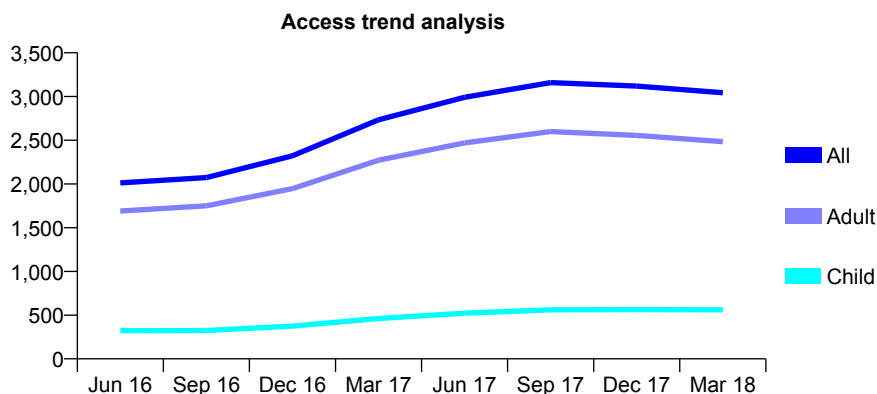
Q50 - Vital Signs At a Glance Contract Report for 191116/0002 - Year end March 2018

| | |
|----------------------|----------------------------------|
| Name or company name | THE COSMETIC DENTAL PRACTICE LIM |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 20/04/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £379,747.62 |

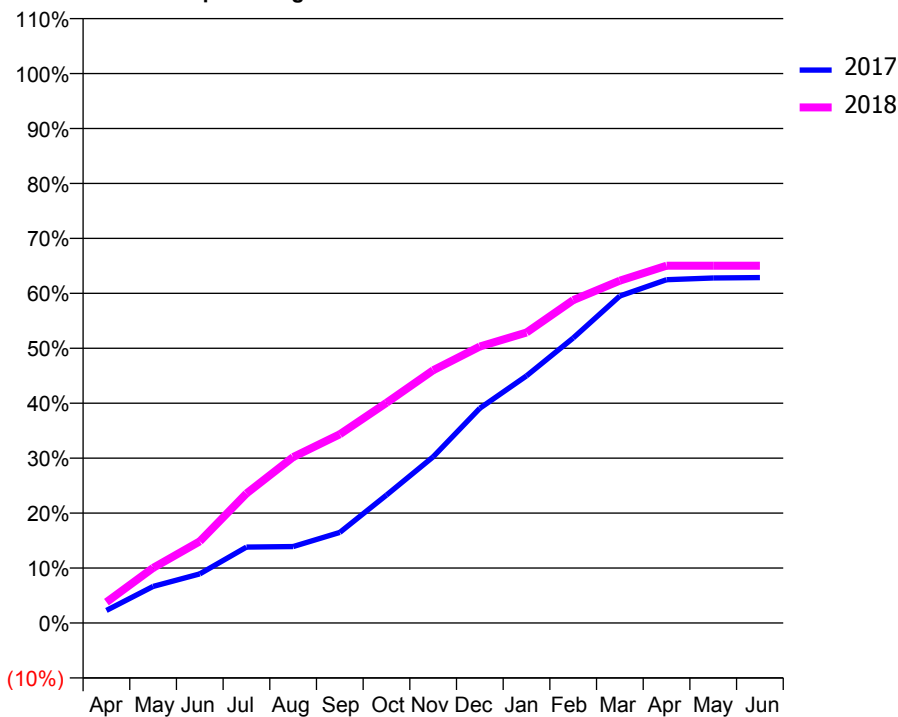
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 2,733 | |
| Quarter ending June 2017 | 2,992 | ↑ |
| Quarter ending September 2017 | 3,159 | ↑ |
| Quarter ending December 2017 | 3,119 | ↓ |
| Quarter ending March 2018 | 3,044 | ↓ |
| Variance since March 2017 | 11.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 275 | 456 |
| May | 801 | 1,204 |
| June | 1,074 | 1,783 |
| July | 1,658 | 2,830 |
| August | 1,670 | 3,623 |
| September | 1,978 | 4,123 |
| October | 2,793 | 4,809 |
| November | 3,629 | 5,521 |
| December | 4,690 | 6,038 |
| January | 5,399 | 6,345 |
| February | 6,224 | 7,051 |
| March | 7,142 | 7,478 |
| April | 7,497 | 7,802 |
| May | 7,534 | 7,803 |
| June | 7,543 | 7,803 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 73 | 801 | 9.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 384 | 3,416 | 11.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 430 | 801 | 53.7% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,950 | 3,416 | 57.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 396 | 4,218 | 9.4% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 4,218 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 26 | 4,218 | 0.6% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

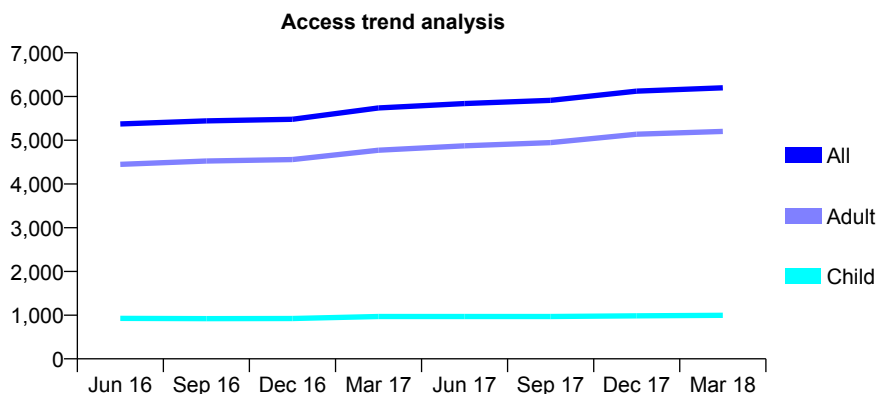
Q50 - Vital Signs At a Glance Contract Report for 191361/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | Hopkins & Poyner Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,835 |
| Carry forward general activity (UDA) | 358 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £495,392.70 |

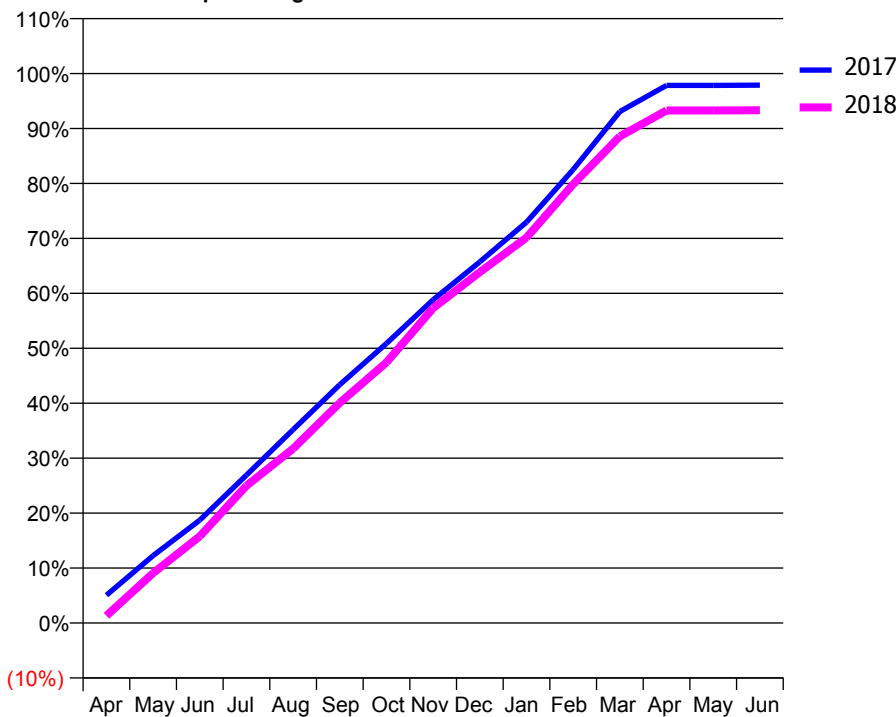
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,740 | |
| Quarter ending June 2017 | 5,840 | → |
| Quarter ending September 2017 | 5,912 | → |
| Quarter ending December 2017 | 6,122 | ↑ |
| Quarter ending March 2018 | 6,200 | → |
| Variance since March 2017 | 8.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 852 | 225 |
| May | 2,064 | 1,532 |
| June | 3,153 | 2,656 |
| July | 4,532 | 4,208 |
| August | 5,924 | 5,342 |
| September | 7,303 | 6,749 |
| October | 8,563 | 7,985 |
| November | 9,904 | 9,647 |
| December | 11,066 | 10,750 |
| January | 12,282 | 11,809 |
| February | 13,892 | 13,443 |
| March | 15,668 | 14,908 |
| April | 16,469 | 15,704 |
| May | 16,472 | 15,704 |
| June | 16,477 | 15,709 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 94 | 1,509 | 6.2% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,047 | 7,779 | 13.5% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 921 | 1,509 | 61.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,600 | 7,779 | 59.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 498 | 8,489 | 5.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 118 | 8,489 | 1.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 150 | 8,489 | 1.8% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 22 | 26 | 84.6% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 22 | 26 | 84.6% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

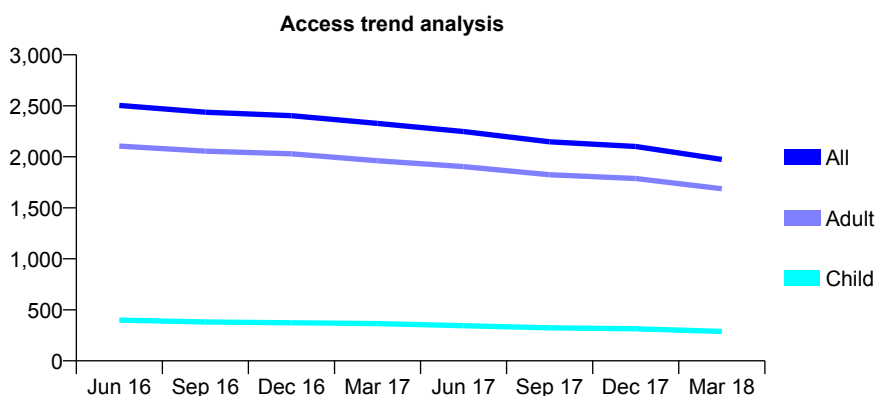
Q50 - Vital Signs At a Glance Contract Report for 191833/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | Aishwaryam Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,265 |
| Carry forward general activity (UDA) | -106 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £246,589.36 |

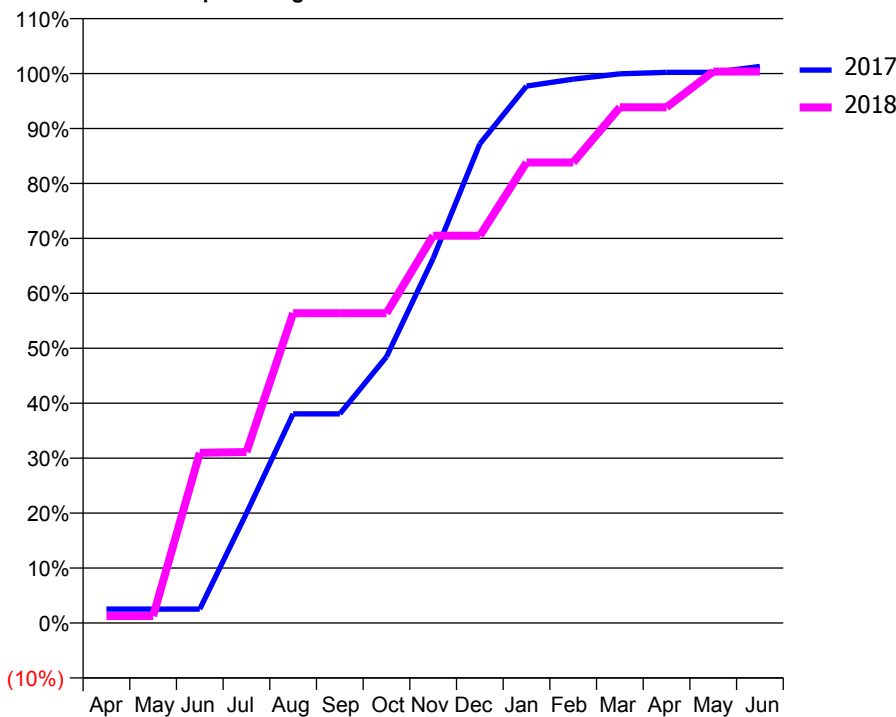
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 2,327 | |
| Quarter ending June 2017 | 2,248 | ↓ |
| Quarter ending September 2017 | 2,147 | ↓ |
| Quarter ending December 2017 | 2,101 | ↓ |
| Quarter ending March 2018 | 1,975 | ↓ |
| Variance since March 2017 | (15.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 210 | 106 |
| May | 210 | 106 |
| June | 210 | 2,561 |
| July | 1,651 | 2,573 |
| August | 3,145 | 4,660 |
| September | 3,145 | 4,660 |
| October | 4,004 | 4,660 |
| November | 5,485 | 5,825 |
| December | 7,208 | 5,825 |
| January | 8,077 | 6,926 |
| February | 8,181 | 6,926 |
| March | 8,260 | 7,758 |
| April | 8,283 | 7,758 |
| May | 8,283 | 8,294 |
| June | 8,371 | 8,294 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 16 | 378 | 4.2% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 157 | 1,966 | 8.0% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 224 | 378 | 59.3% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,269 | 1,966 | 64.5% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 209 | 2,438 | 8.6% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 2,438 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 16 | 2,438 | 0.7% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

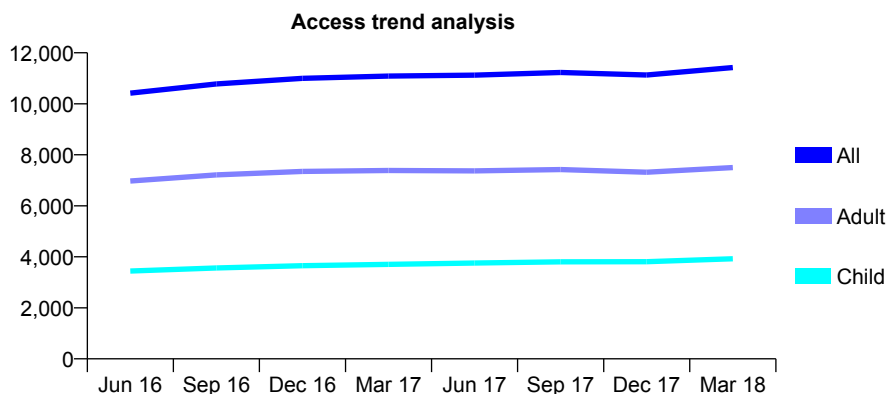
Q50 - Vital Signs At a Glance Contract Report for 193445/0001 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | Genesis Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 17/08/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 29,200 |
| Carry forward general activity (UDA) | -306 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £776,006.39 |

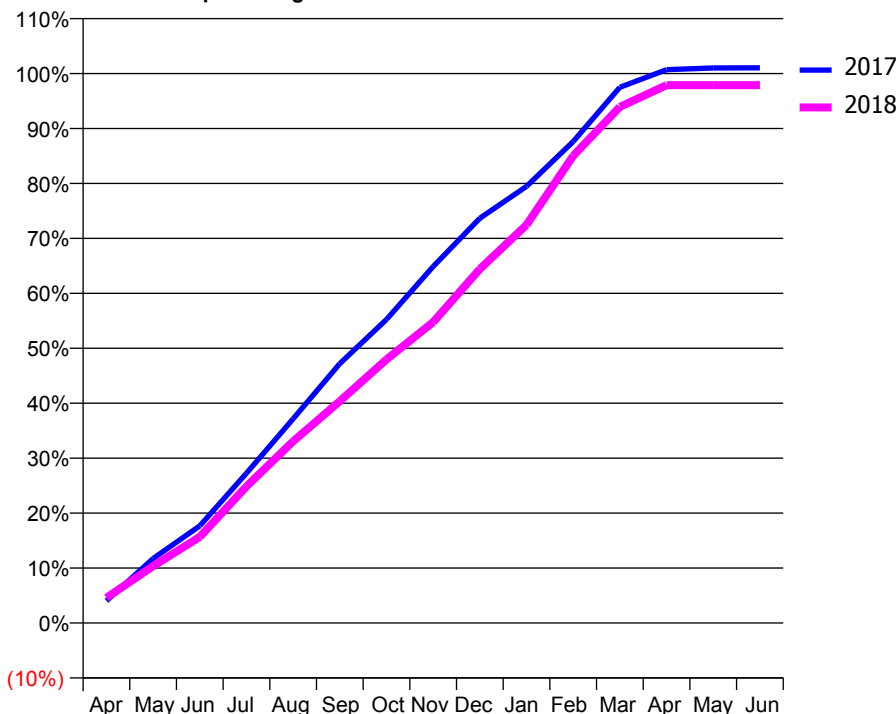
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 11,089 | |
| Quarter ending June 2017 | 11,126 | → |
| Quarter ending September 2017 | 11,228 | → |
| Quarter ending December 2017 | 11,129 | → |
| Quarter ending March 2018 | 11,424 | ↑ |
| Variance since March 2017 | 3.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,178 | 1,346 |
| May | 3,429 | 3,020 |
| June | 5,161 | 4,571 |
| July | 7,963 | 7,258 |
| August | 10,851 | 9,654 |
| September | 13,785 | 11,786 |
| October | 16,131 | 14,002 |
| November | 18,943 | 15,989 |
| December | 21,507 | 18,813 |
| January | 23,204 | 21,153 |
| February | 25,587 | 24,828 |
| March | 28,470 | 27,429 |
| April | 29,404 | 28,582 |
| May | 29,497 | 28,581 |
| June | 29,506 | 28,584 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 203 | 5,361 | 3.8% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 590 | 8,708 | 6.8% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,129 | 5,361 | 58.4% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,852 | 8,708 | 55.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 910 | 14,075 | 6.5% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 75 | 14,075 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 46 | 14,075 | 0.3% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | 90.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 10 | 80.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

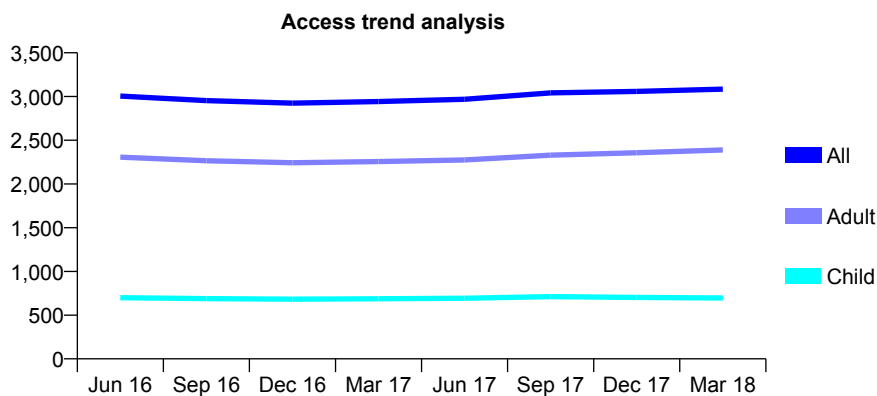
Q50 - Vital Signs At a Glance Contract Report for 194581/0001 - Year end March 2018

| | |
|----------------------|------------------------------------|
| Name or company name | East Ayton Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2007 |
| Contract end date | |

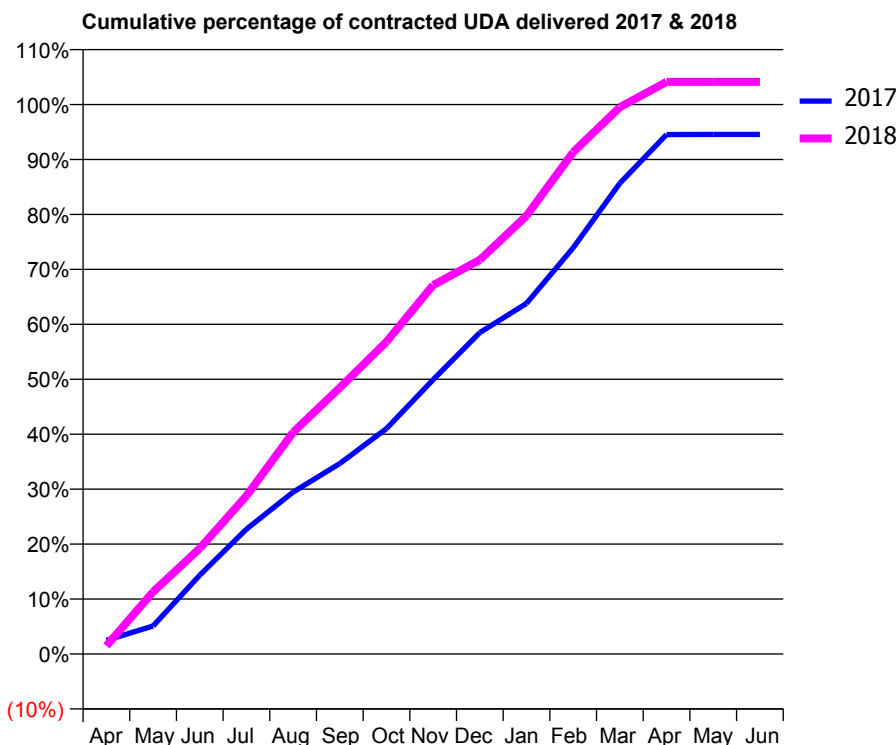
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,658 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £330,429.75 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,943 | |
| Quarter ending June 2017 | 2,968 | → |
| Quarter ending September 2017 | 3,041 | ↑ |
| Quarter ending December 2017 | 3,059 | → |
| Quarter ending March 2018 | 3,085 | → |
| Variance since March 2017 | 4.8% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 266 | 159 |
| May | 545 | 1,206 |
| June | 1,529 | 2,049 |
| July | 2,423 | 3,069 |
| August | 3,141 | 4,300 |
| September | 3,694 | 5,167 |
| October | 4,371 | 6,056 |
| November | 5,321 | 7,155 |
| December | 6,234 | 7,644 |
| January | 6,800 | 8,501 |
| February | 7,879 | 9,734 |
| March | 9,130 | 10,605 |
| April | 10,075 | 11,096 |
| May | 10,079 | 11,096 |
| June | 10,079 | 11,096 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 113 | 1,311 | 8.6% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 739 | 4,297 | 17.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 911 | 1,311 | 69.5% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,831 | 4,297 | 65.9% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 292 | 5,495 | 5.3% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 124 | 5,495 | 2.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 184 | 5,495 | 3.3% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

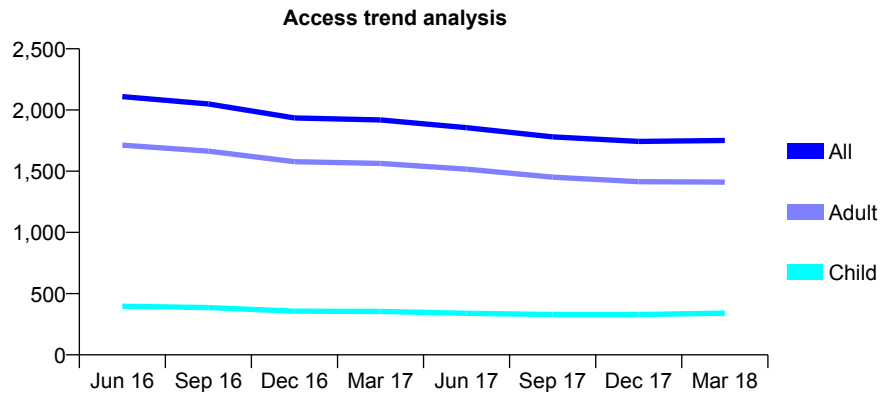
Q50 - Vital Signs At a Glance Contract Report for 194794/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | The Corner Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,500 |
| Carry forward general activity (UDA) | -110 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £157,817.20 |

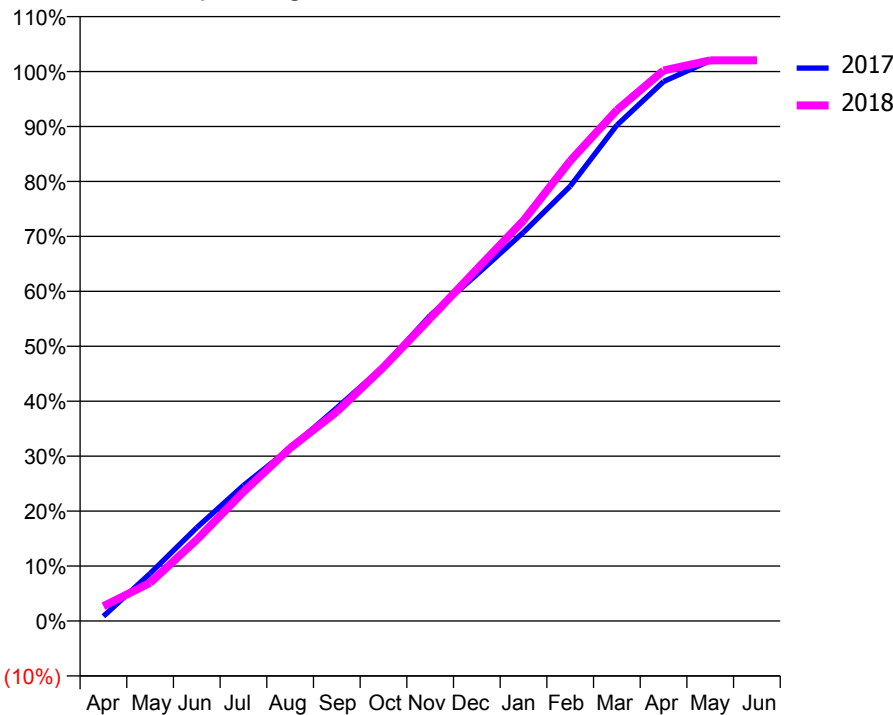
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,919 | |
| Quarter ending June 2017 | 1,856 | ↓ |
| Quarter ending September 2017 | 1,780 | ↓ |
| Quarter ending December 2017 | 1,744 | ↓ |
| Quarter ending March 2018 | 1,751 | → |
| Variance since March 2017 | (8.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 47 | 148 |
| May | 476 | 382 |
| June | 935 | 813 |
| July | 1,357 | 1,292 |
| August | 1,729 | 1,730 |
| September | 2,133 | 2,095 |
| October | 2,547 | 2,541 |
| November | 3,059 | 3,029 |
| December | 3,468 | 3,522 |
| January | 3,891 | 4,009 |
| February | 4,351 | 4,605 |
| March | 4,964 | 5,113 |
| April | 5,399 | 5,510 |
| May | 5,610 | 5,611 |
| June | 5,610 | 5,611 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 10 | 481 | 2.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 51 | 1,601 | 3.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 285 | 481 | 59.3% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 934 | 1,601 | 58.3% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 56 | 2,011 | 2.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,011 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 2,011 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 15 | 73.3% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 15 | 80.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

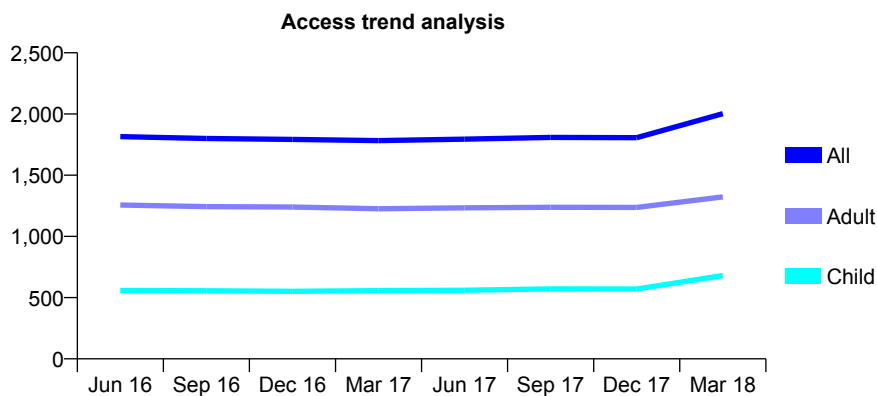
Q50 - Vital Signs At a Glance Contract Report for 197432/0001 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | FINKLE HILL DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,000 |
| Carry forward general activity (UDA) | 64 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £121,092.91 |

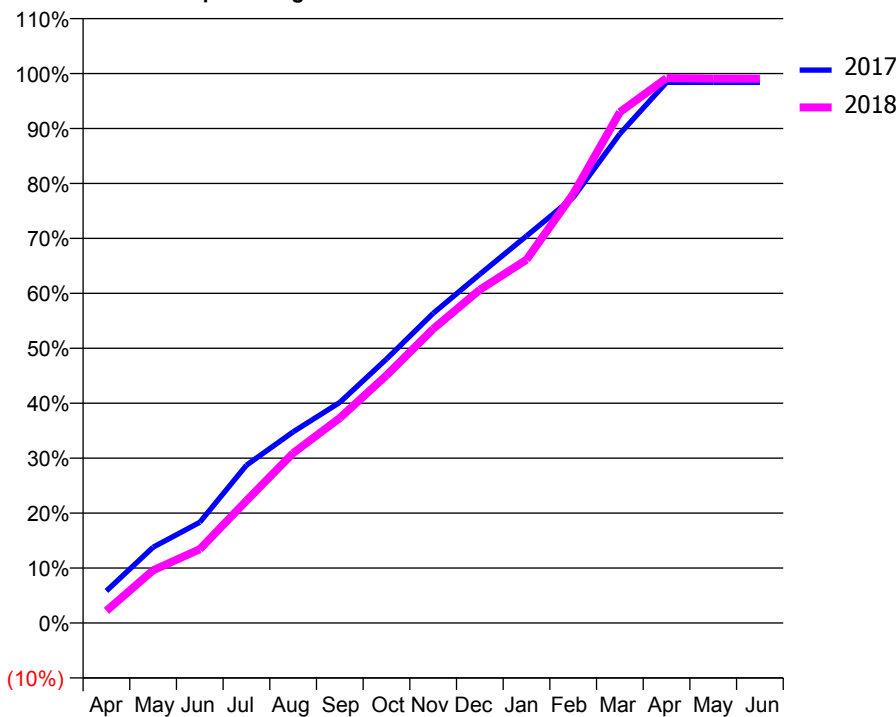
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,783 | |
| Quarter ending June 2017 | 1,795 | → |
| Quarter ending September 2017 | 1,809 | → |
| Quarter ending December 2017 | 1,807 | → |
| Quarter ending March 2018 | 2,003 | ↑ |
| Variance since March 2017 | 12.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 233 | 89 |
| May | 552 | 384 |
| June | 734 | 537 |
| July | 1,148 | 890 |
| August | 1,392 | 1,237 |
| September | 1,606 | 1,493 |
| October | 1,921 | 1,803 |
| November | 2,254 | 2,141 |
| December | 2,539 | 2,426 |
| January | 2,818 | 2,645 |
| February | 3,098 | 3,123 |
| March | 3,561 | 3,719 |
| April | 3,936 | 3,966 |
| May | 3,936 | 3,963 |
| June | 3,936 | 3,962 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 97 | 1,113 | 8.7% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 279 | 2,039 | 13.7% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 683 | 1,113 | 61.4% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,308 | 2,039 | 64.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 87 | 2,342 | 3.7% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 7 | 2,342 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 4 | 2,342 | 0.2% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

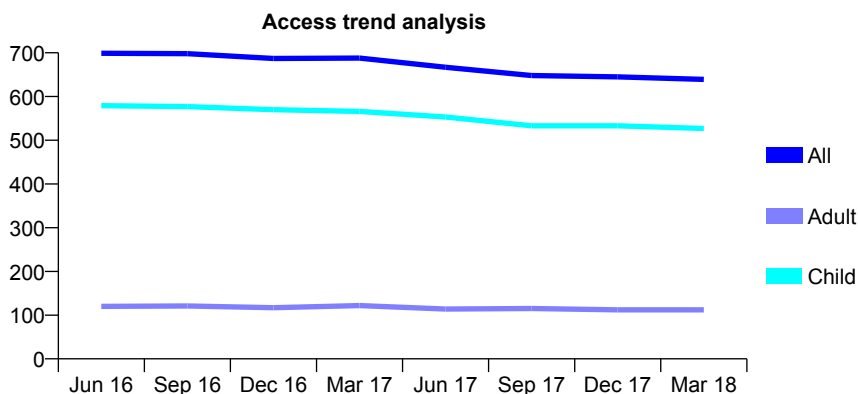
Q50 - Vital Signs At a Glance Contract Report for 197580/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | CLOCK TOWER DENTAL CARE LTD. |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/12/2012 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 398 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £91,171.56 |

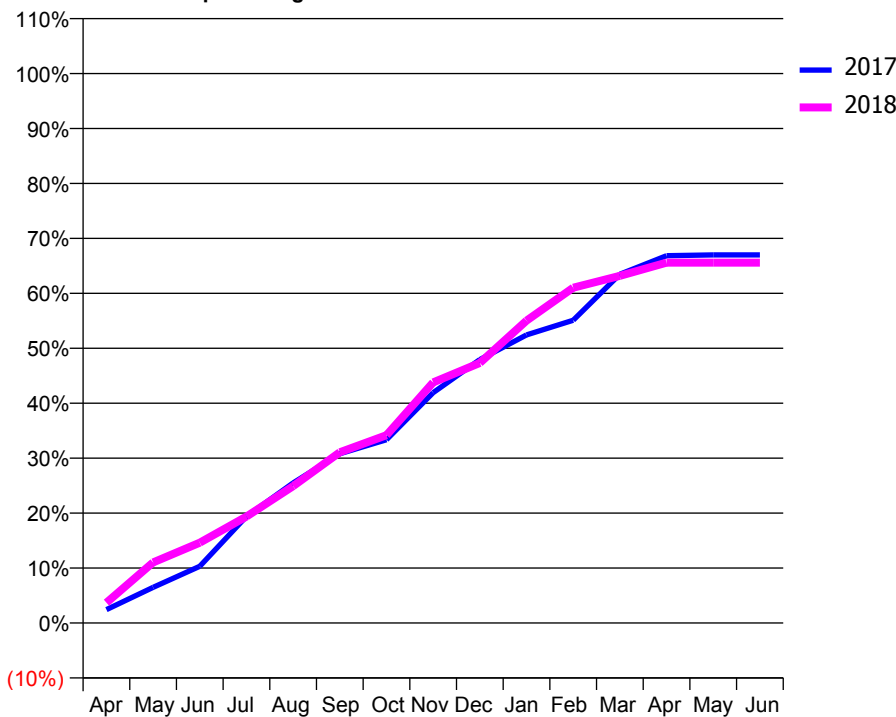
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 688 | |
| Quarter ending June 2017 | 667 | ↓ |
| Quarter ending September 2017 | 648 | ↓ |
| Quarter ending December 2017 | 645 | → |
| Quarter ending March 2018 | 639 | → |
| Variance since March 2017 | (7.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 49 | 74 |
| May | 130 | 221 |
| June | 207 | 293 |
| July | 388 | 388 |
| August | 510 | 498 |
| September | 616 | 622 |
| October | 667 | 684 |
| November | 838 | 876 |
| December | 959 | 947 |
| January | 1,048 | 1,101 |
| February | 1,102 | 1,220 |
| March | 1,270 | 1,264 |
| April | 1,337 | 1,312 |
| May | 1,340 | 1,312 |
| June | 1,340 | 1,312 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 106 | 959 | 11.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 7 | 66 | 10.6% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 691 | 959 | 72.1% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 43 | 66 | 65.2% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 23 | 964 | 2.4% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 964 | 0.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 964 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

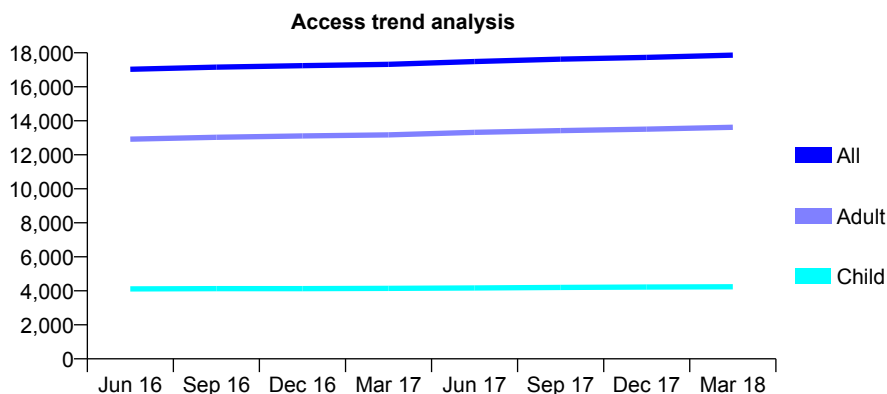
Q50 - Vital Signs At a Glance Contract Report for 213683/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MRS C BOLLAND |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 43,039 |
| Carry forward general activity (UDA) | -457 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,075,625.80 |

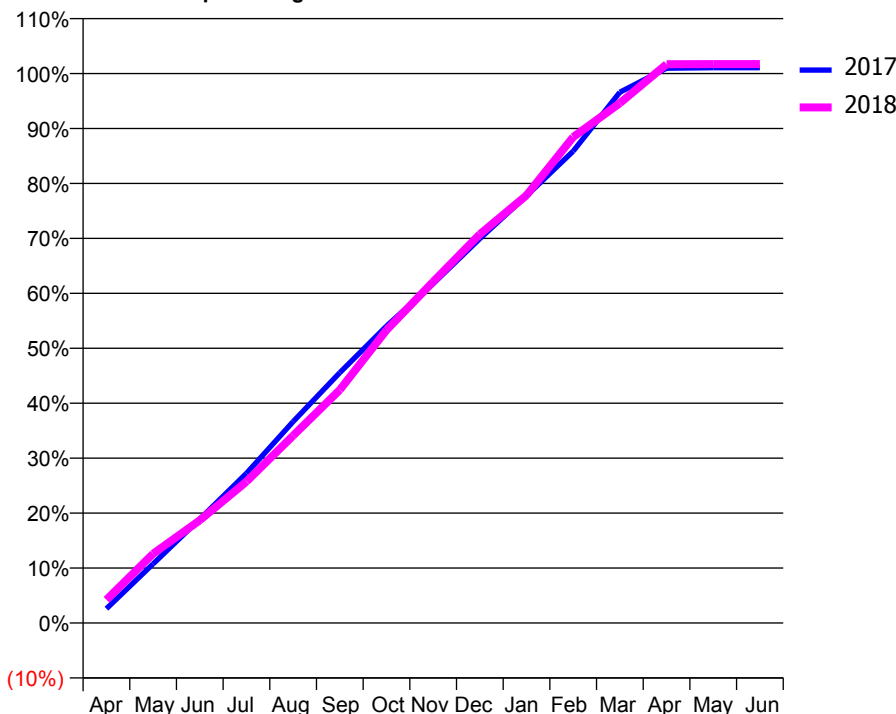
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 17,321 | |
| Quarter ending June 2017 | 17,487 | → |
| Quarter ending September 2017 | 17,630 | → |
| Quarter ending December 2017 | 17,729 | → |
| Quarter ending March 2018 | 17,863 | → |
| Variance since March 2017 | 3.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,124 | 1,825 |
| May | 4,634 | 5,430 |
| June | 8,142 | 8,049 |
| July | 11,728 | 11,080 |
| August | 15,774 | 14,684 |
| September | 19,605 | 18,266 |
| October | 23,252 | 22,939 |
| November | 26,577 | 26,728 |
| December | 30,106 | 30,451 |
| January | 33,456 | 33,504 |
| February | 36,954 | 38,068 |
| March | 41,576 | 40,719 |
| April | 43,457 | 43,765 |
| May | 43,496 | 43,775 |
| June | 43,496 | 43,774 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 359 | 6,557 | 5.5% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,145 | 19,661 | 10.9% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4,688 | 6,557 | 71.5% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 12,412 | 19,661 | 63.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,868 | 27,040 | 6.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 229 | 27,040 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 314 | 27,040 | 1.2% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 16 | 18 | 88.9% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 18 | 83.3% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

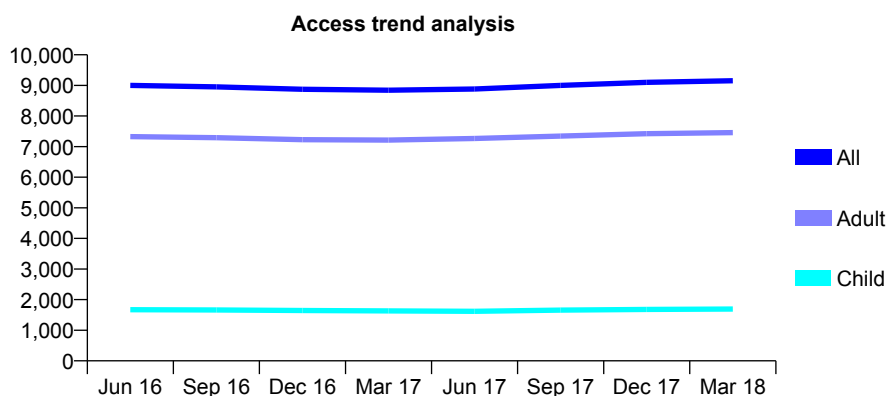
Q50 - Vital Signs At a Glance Contract Report for 219789/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR JD WHITE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 25,582 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £747,787.02 |

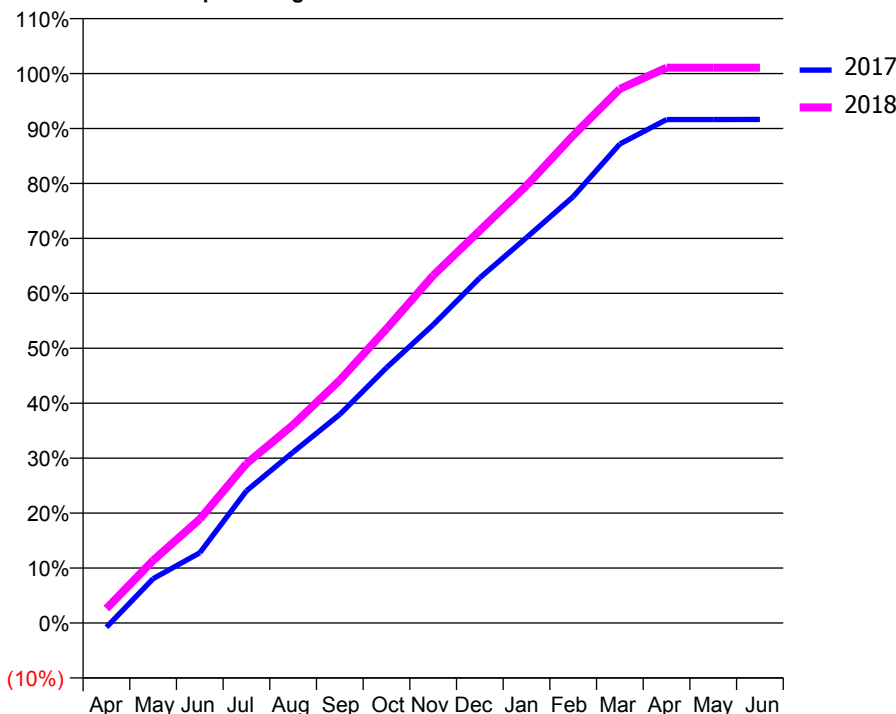
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 8,844 | |
| Quarter ending June 2017 | 8,884 | → |
| Quarter ending September 2017 | 9,001 | → |
| Quarter ending December 2017 | 9,100 | → |
| Quarter ending March 2018 | 9,153 | → |
| Variance since March 2017 | 3.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -204 | 674 |
| May | 2,066 | 2,915 |
| June | 3,266 | 4,841 |
| July | 6,153 | 7,420 |
| August | 7,953 | 9,225 |
| September | 9,710 | 11,306 |
| October | 11,884 | 13,696 |
| November | 13,882 | 16,182 |
| December | 16,069 | 18,273 |
| January | 17,944 | 20,368 |
| February | 19,852 | 22,698 |
| March | 22,300 | 24,867 |
| April | 23,439 | 25,856 |
| May | 23,441 | 25,854 |
| June | 23,442 | 25,853 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 199 | 2,898 | 6.9% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,418 | 11,858 | 12.0% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,081 | 2,898 | 71.8% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,246 | 11,858 | 61.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 985 | 14,720 | 6.7% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 137 | 14,720 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 135 | 14,720 | 0.9% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 17 | 17 | 100.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 17 | 70.6% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

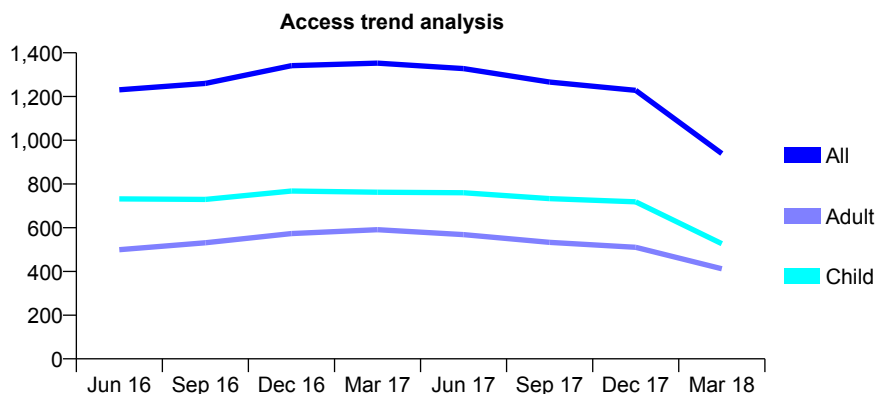
Q50 - Vital Signs At a Glance Contract Report for 222577/0002 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR AK FINN |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/12/2014 |
| Contract end date | 21/10/2017 |

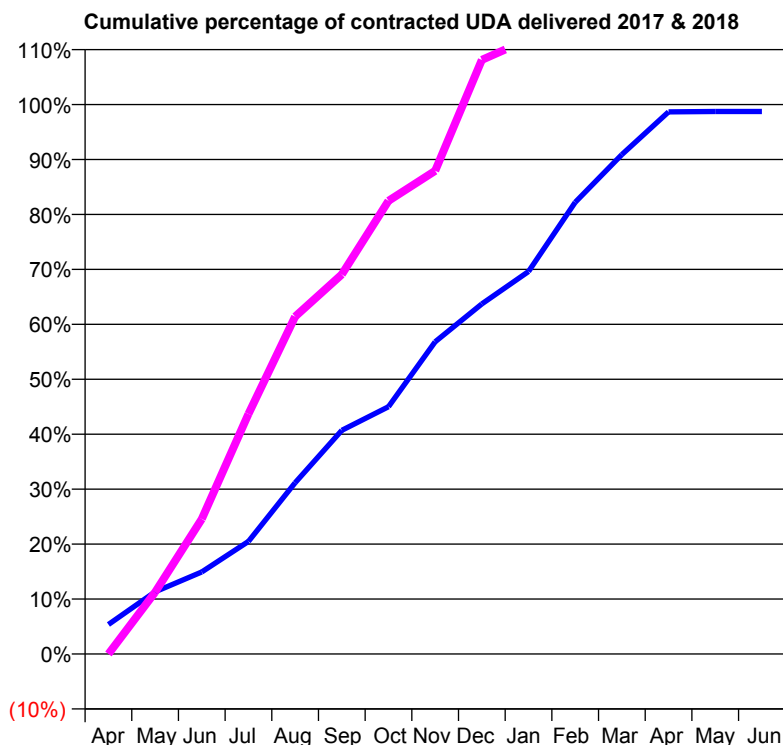
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 1,973 |
| Carry forward general activity (UDA) | 45 |
| 17/18 Contracted orthodontic activity (UOA) | 690 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £108,309.20 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 1,353 | |
| Quarter ending June 2017 | 1,328 | ↓ |
| Quarter ending September 2017 | 1,266 | ↓ |
| Quarter ending December 2017 | 1,228 | ↓ |
| Quarter ending March 2018 | 939 | ↓ |
| Variance since March 2017 | (30.6%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 190 | 0 |
| May | 402 | 222 |
| June | 529 | 485 |
| July | 726 | 862 |
| August | 1,105 | 1,211 |
| September | 1,443 | 1,363 |
| October | 1,595 | 1,627 |
| November | 2,014 | 1,735 |
| December | 2,259 | 2,133 |
| January | 2,468 | 2,207 |
| February | 2,914 | 2,375 |
| March | 3,222 | 2,488 |
| April | 3,497 | 2,491 |
| May | 3,500 | 2,491 |
| June | 3,500 | 2,491 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 123 | 1,056 | 11.6% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 174 | 568 | 30.6% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 623 | 1,056 | 59.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 271 | 568 | 47.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 205 | 1,364 | 15.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 1,364 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 1,364 | 0.9% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

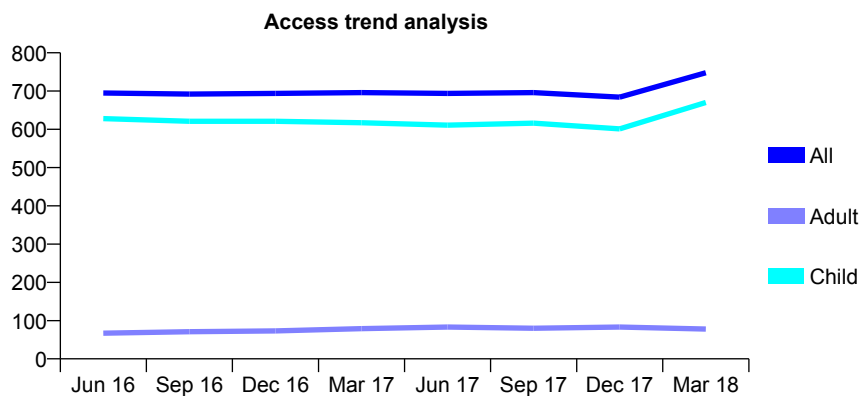
Q50 - Vital Signs At a Glance Contract Report for 239534/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR JE MARTIN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,442 |
| Carry forward general activity (UDA) | -115 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £50,856.05 |

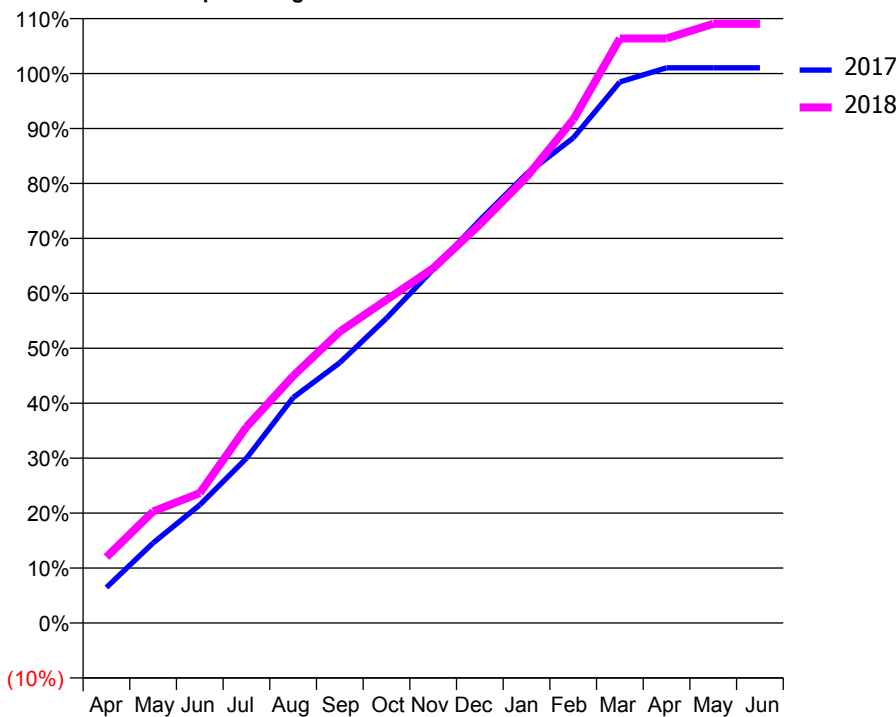
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 696 | |
| Quarter ending June 2017 | 694 | → |
| Quarter ending September 2017 | 696 | → |
| Quarter ending December 2017 | 684 | ↓ |
| Quarter ending March 2018 | 748 | ↑ |
| Variance since March 2017 | 7.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 93 | 173 |
| May | 210 | 293 |
| June | 310 | 341 |
| July | 432 | 514 |
| August | 592 | 648 |
| September | 683 | 765 |
| October | 800 | 848 |
| November | 928 | 931 |
| December | 1,057 | 1,046 |
| January | 1,179 | 1,170 |
| February | 1,273 | 1,321 |
| March | 1,420 | 1,534 |
| April | 1,457 | 1,534 |
| May | 1,457 | 1,572 |
| June | 1,457 | 1,572 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 69 | 1,131 | 6.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 47 | 2.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 777 | 1,131 | 68.7% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 40 | 47 | 85.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 22 | 1,193 | 1.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,193 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,193 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

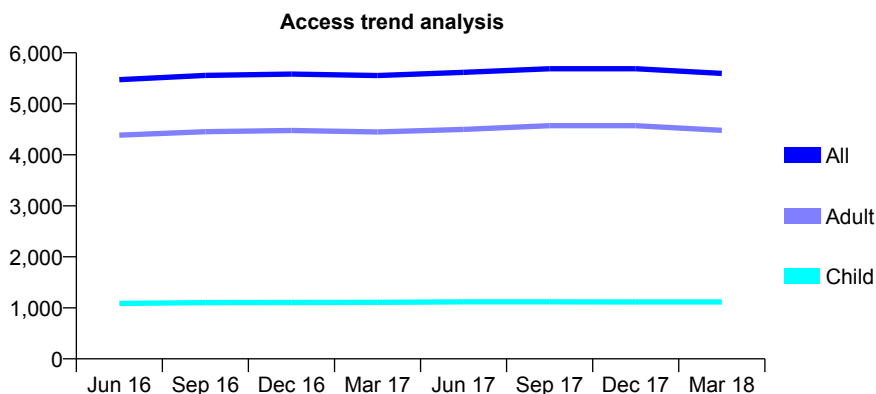
Q50 - Vital Signs At a Glance Contract Report for 243892/0002 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR JA MCCOURT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

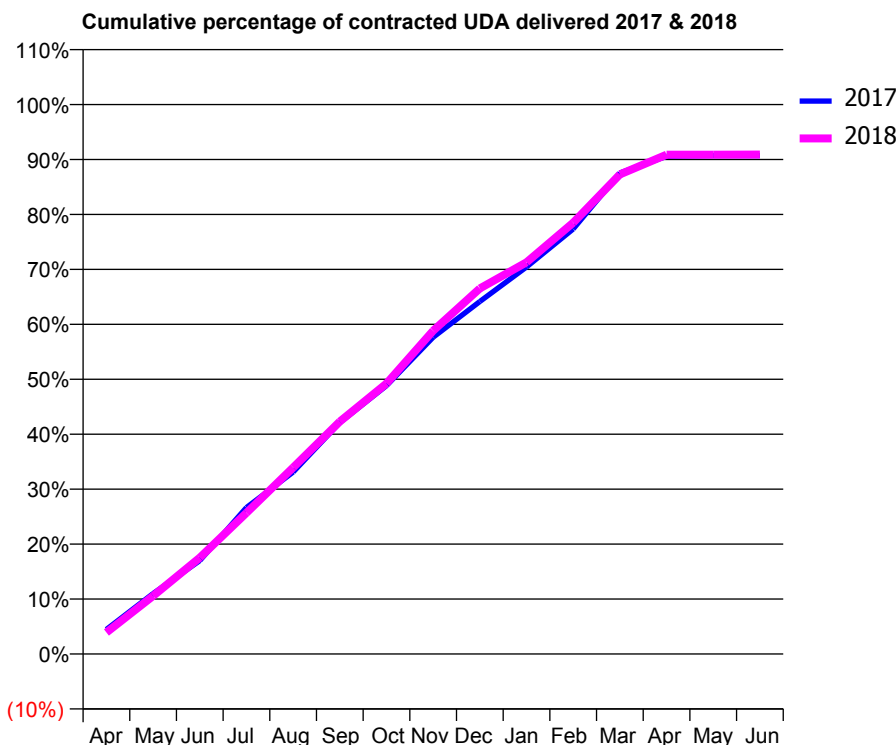
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,750 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £547,007.58 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,555 | |
| Quarter ending June 2017 | 5,617 | → |
| Quarter ending September 2017 | 5,687 | → |
| Quarter ending December 2017 | 5,687 | → |
| Quarter ending March 2018 | 5,595 | ↓ |
| Variance since March 2017 | 0.7% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 883 | 736 |
| May | 2,174 | 1,983 |
| June | 3,359 | 3,288 |
| July | 5,265 | 4,818 |
| August | 6,539 | 6,365 |
| September | 8,319 | 7,934 |
| October | 9,645 | 9,228 |
| November | 11,387 | 11,033 |
| December | 12,672 | 12,472 |
| January | 13,909 | 13,364 |
| February | 15,278 | 14,718 |
| March | 17,288 | 16,363 |
| April | 17,887 | 17,036 |
| May | 17,914 | 17,039 |
| June | 17,912 | 17,041 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 77 | 1,970 | 3.9% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 554 | 6,822 | 8.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,512 | 1,970 | 76.8% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,903 | 6,822 | 71.9% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 133 | 8,860 | 1.5% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 76 | 8,860 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 71 | 8,860 | 0.8% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | 90.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 10 | 80.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

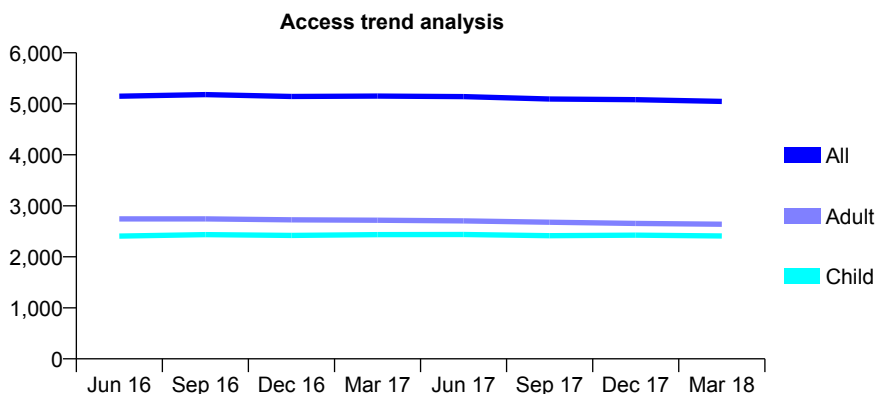
Q50 - Vital Signs At a Glance Contract Report for 278564/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR K LEESON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 14/01/2008 |
| Contract end date | |

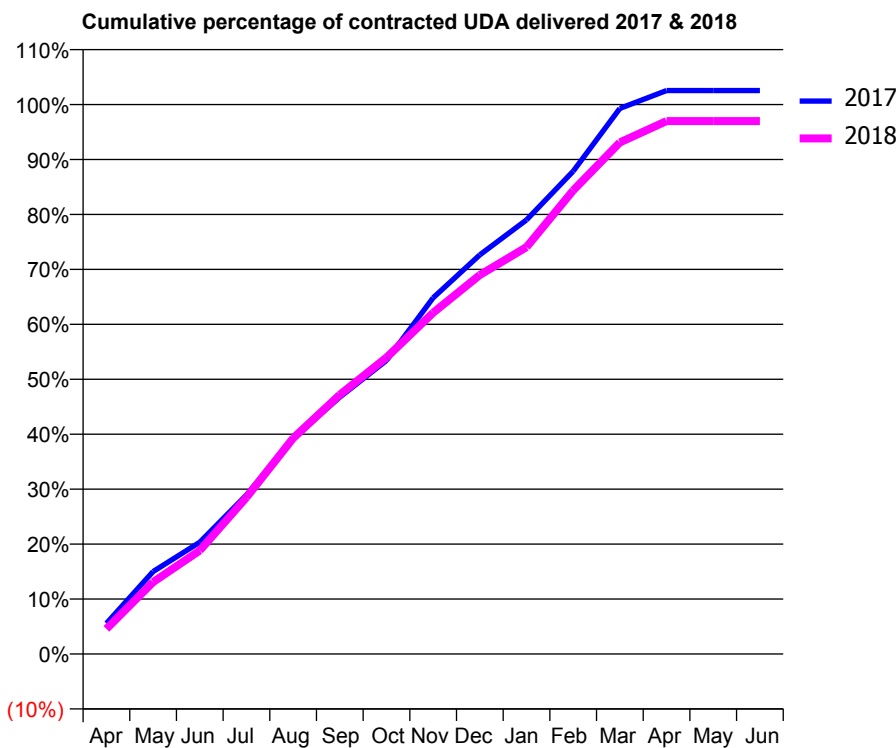
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,708 |
| Carry forward general activity (UDA) | -194 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £291,282.95 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,152 | |
| Quarter ending June 2017 | 5,141 | → |
| Quarter ending September 2017 | 5,094 | → |
| Quarter ending December 2017 | 5,080 | → |
| Quarter ending March 2018 | 5,047 | → |
| Variance since March 2017 | (2.0%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 541 | 445 |
| May | 1,458 | 1,272 |
| June | 1,975 | 1,830 |
| July | 2,810 | 2,766 |
| August | 3,814 | 3,812 |
| September | 4,539 | 4,581 |
| October | 5,186 | 5,238 |
| November | 6,294 | 6,030 |
| December | 7,051 | 6,696 |
| January | 7,669 | 7,189 |
| February | 8,530 | 8,190 |
| March | 9,640 | 9,038 |
| April | 9,954 | 9,416 |
| May | 9,955 | 9,416 |
| June | 9,956 | 9,416 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 379 | 4,518 | 8.4% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 641 | 4,563 | 14.0% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,397 | 4,518 | 75.2% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,233 | 4,563 | 70.9% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 350 | 6,667 | 5.2% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 16 | 6,667 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 49 | 6,667 | 0.7% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

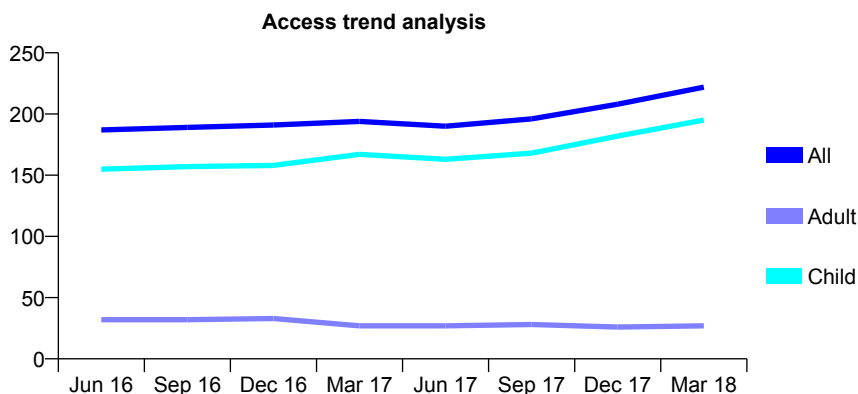
Q50 - Vital Signs At a Glance Contract Report for 309850/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR JJ SCARLETT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 572 |
| Carry forward general activity (UDA) | 3 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £13,329.91 |

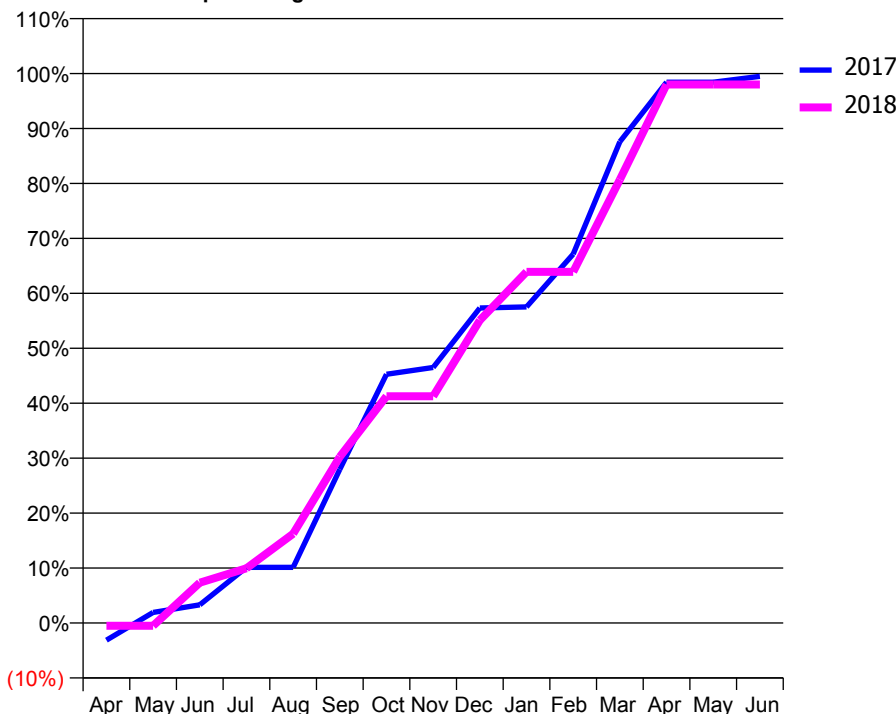
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 194 | |
| Quarter ending June 2017 | 190 | ↓ |
| Quarter ending September 2017 | 196 | ↑ |
| Quarter ending December 2017 | 208 | ↑ |
| Quarter ending March 2018 | 222 | ↑ |
| Variance since March 2017 | 14.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | -18 | -3 |
| May | 11 | -3 |
| June | 19 | 42 |
| July | 58 | 57 |
| August | 58 | 93 |
| September | 160 | 173 |
| October | 259 | 236 |
| November | 266 | 236 |
| December | 328 | 315 |
| January | 329 | 366 |
| February | 384 | 366 |
| March | 501 | 462 |
| April | 563 | 561 |
| May | 563 | 561 |
| June | 569 | 561 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 12 | 281 | 4.3% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 15 | 0.0% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 177 | 281 | 63.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 13 | 15 | 86.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1 | 317 | 0.3% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 317 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 317 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

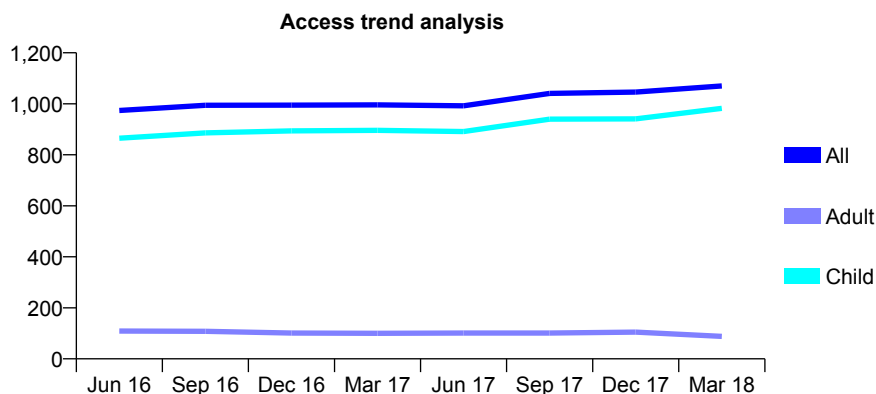
Q50 - Vital Signs At a Glance Contract Report for 321524/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR ML LUND |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,362 |
| Carry forward general activity (UDA) | 56 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £72,683.45 |

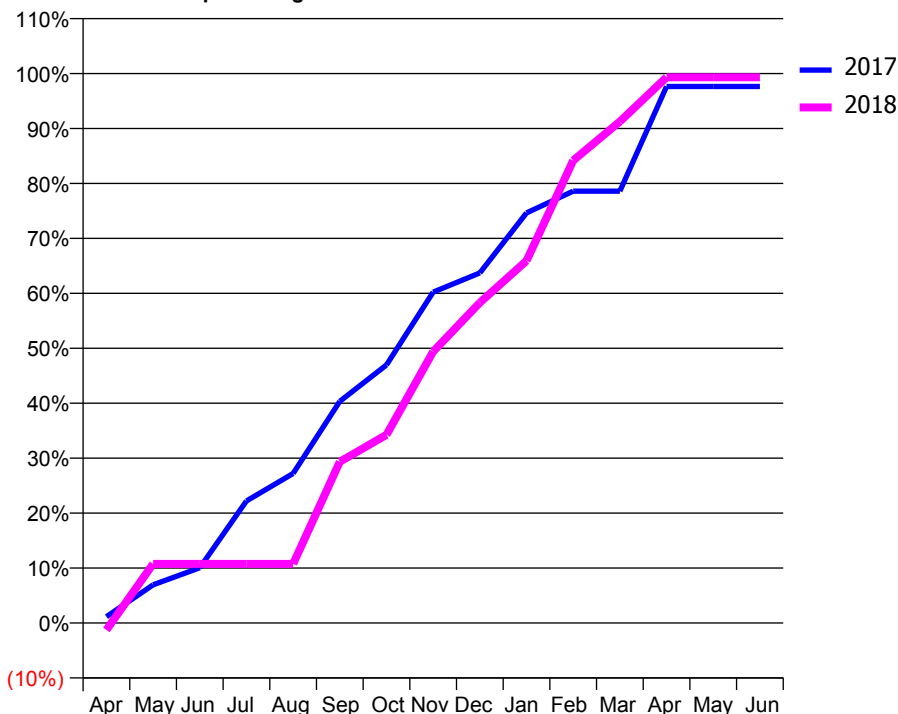
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 996 | |
| Quarter ending June 2017 | 992 | → |
| Quarter ending September 2017 | 1,041 | ↑ |
| Quarter ending December 2017 | 1,046 | → |
| Quarter ending March 2018 | 1,070 | ↑ |
| Variance since March 2017 | 7.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 27 | -30 |
| May | 164 | 254 |
| June | 238 | 254 |
| July | 525 | 254 |
| August | 643 | 254 |
| September | 953 | 693 |
| October | 1,110 | 809 |
| November | 1,422 | 1,167 |
| December | 1,505 | 1,377 |
| January | 1,763 | 1,557 |
| February | 1,856 | 1,988 |
| March | 1,856 | 2,155 |
| April | 2,306 | 2,346 |
| May | 2,306 | 2,346 |
| June | 2,306 | 2,346 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 178 | 2,058 | 8.6% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,468 | 2,058 | 71.3% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 41 | 1,876 | 2.2% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,876 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,876 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

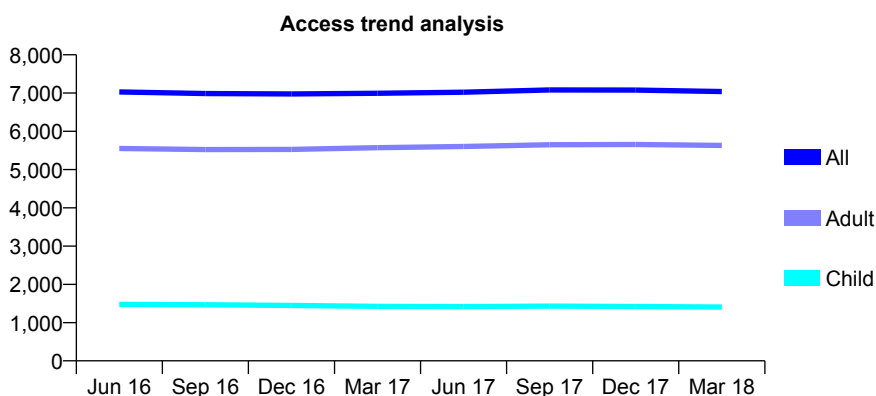
Q50 - Vital Signs At a Glance Contract Report for 328170/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR CD AYER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,000 |
| Carry forward general activity (UDA) | 638 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £611,347.19 |

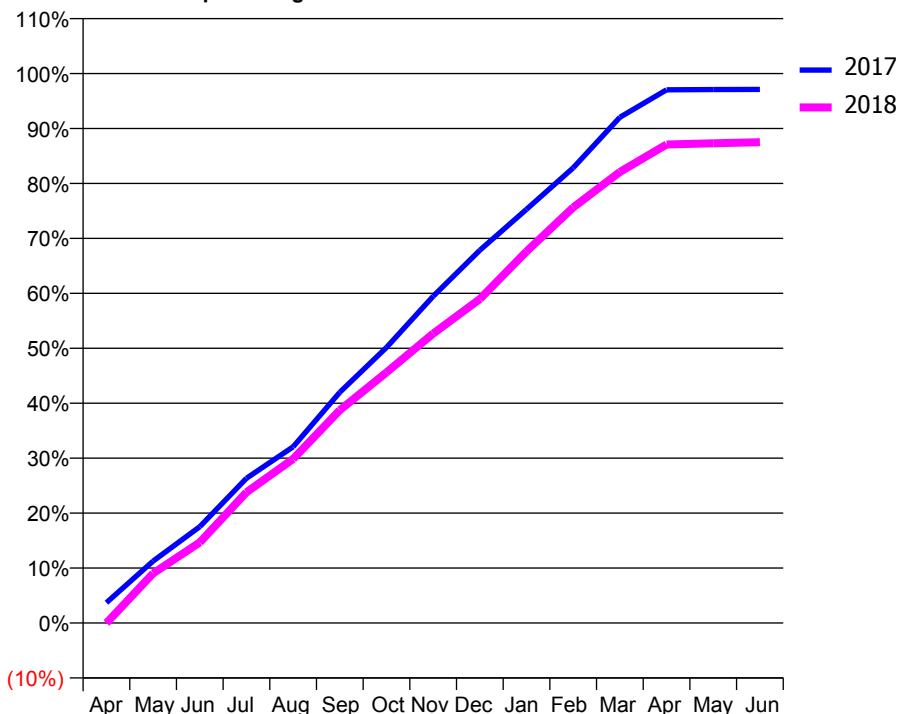
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,994 | |
| Quarter ending June 2017 | 7,023 | → |
| Quarter ending September 2017 | 7,080 | → |
| Quarter ending December 2017 | 7,077 | → |
| Quarter ending March 2018 | 7,039 | → |
| Variance since March 2017 | 0.6% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 813 | -8 |
| May | 2,482 | 1,989 |
| June | 3,858 | 3,227 |
| July | 5,797 | 5,233 |
| August | 7,056 | 6,569 |
| September | 9,241 | 8,524 |
| October | 11,034 | 10,033 |
| November | 13,081 | 11,586 |
| December | 14,923 | 12,972 |
| January | 16,561 | 14,878 |
| February | 18,226 | 16,640 |
| March | 20,247 | 18,058 |
| April | 21,347 | 19,156 |
| May | 21,359 | 19,207 |
| June | 21,362 | 19,249 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 161 | 2,170 | 7.4% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 783 | 7,558 | 10.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,359 | 2,170 | 62.6% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,836 | 7,558 | 50.8% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 438 | 9,844 | 4.4% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 124 | 9,844 | 1.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 88 | 9,844 | 0.9% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 6 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

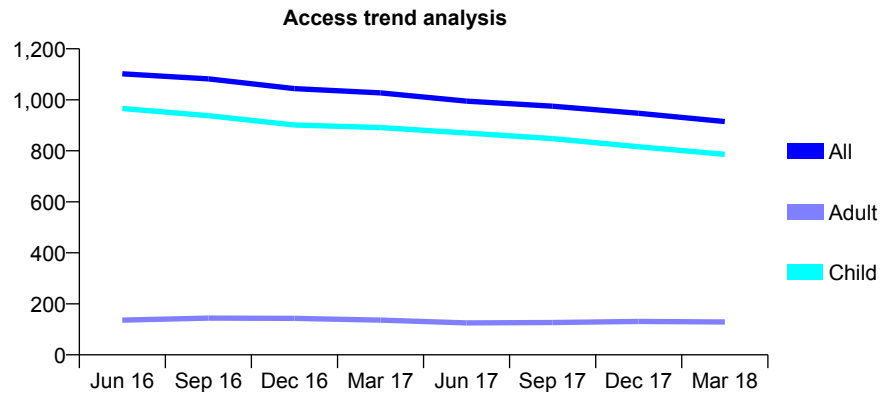
Q50 - Vital Signs At a Glance Contract Report for 334855/0001 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | MRS CJ TANNAHILL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2007 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,200 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £49,001.81 |

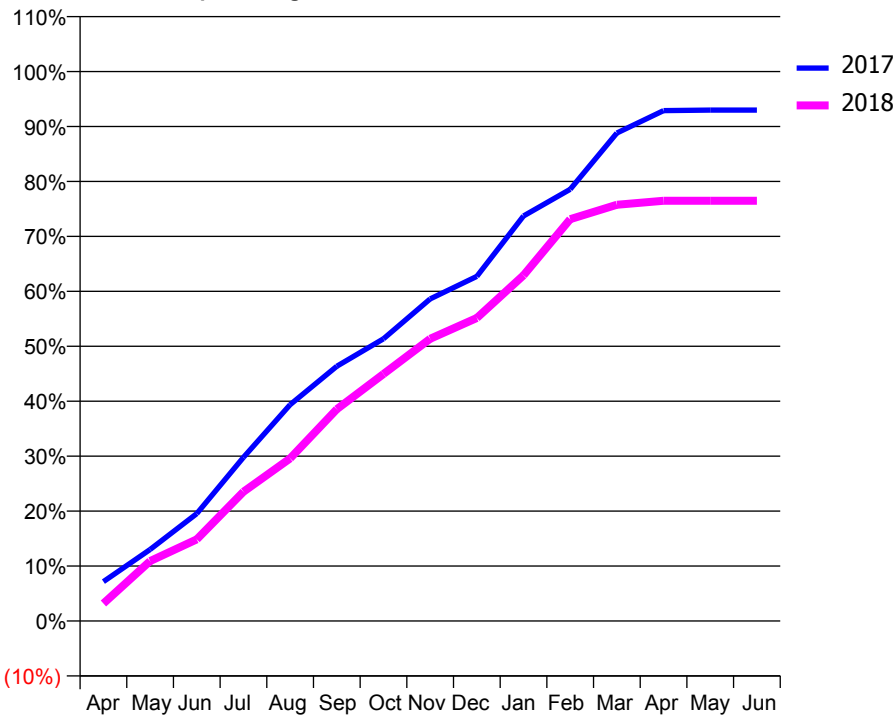
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 1,027 | |
| Quarter ending June 2017 | 995 | ↓ |
| Quarter ending September 2017 | 975 | ↓ |
| Quarter ending December 2017 | 947 | ↓ |
| Quarter ending March 2018 | 915 | ↓ |
| Variance since March 2017 | (10.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 158 | 70 |
| May | 286 | 240 |
| June | 430 | 327 |
| July | 655 | 517 |
| August | 866 | 651 |
| September | 1,020 | 848 |
| October | 1,130 | 989 |
| November | 1,290 | 1,130 |
| December | 1,380 | 1,213 |
| January | 1,622 | 1,384 |
| February | 1,728 | 1,609 |
| March | 1,954 | 1,667 |
| April | 2,044 | 1,683 |
| May | 2,046 | 1,683 |
| June | 2,046 | 1,683 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 102 | 1,304 | 7.8% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 44 | 6.8% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 951 | 1,304 | 72.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 30 | 44 | 68.2% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 13 | 1,304 | 1.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,304 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,304 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

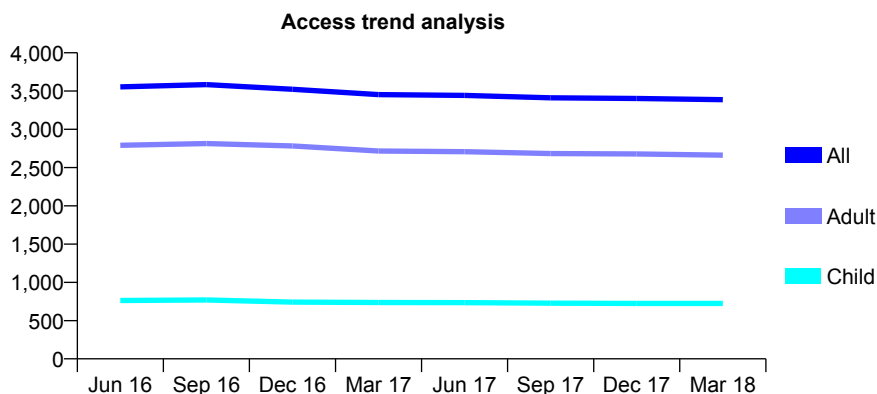
Q50 - Vital Signs At a Glance Contract Report for 336998/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR C LANGLEY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,765 |
| Carry forward general activity (UDA) | -120 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £280,560.74 |

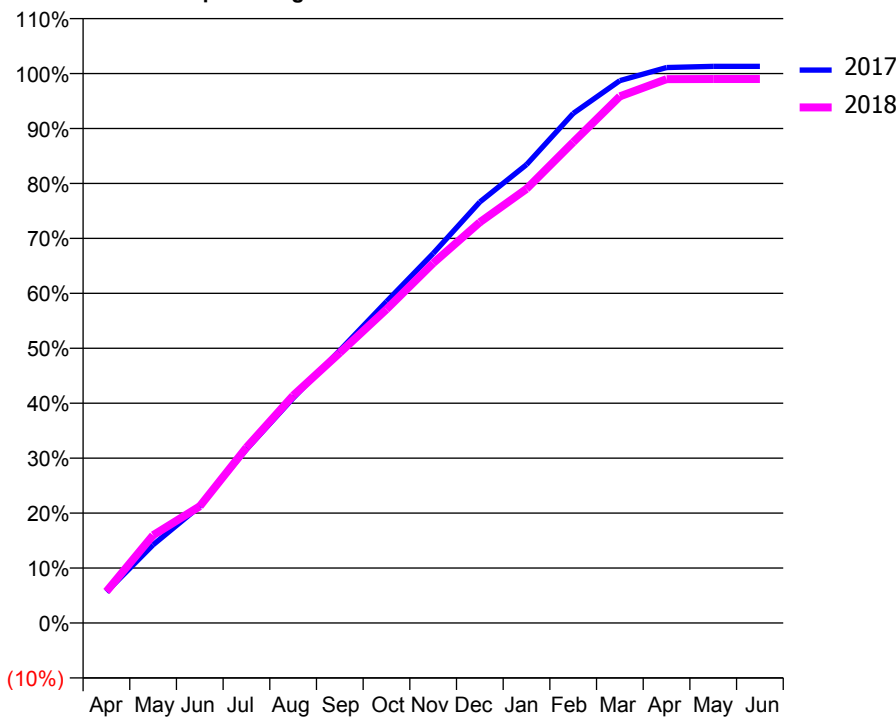
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,453 | |
| Quarter ending June 2017 | 3,443 | → |
| Quarter ending September 2017 | 3,412 | → |
| Quarter ending December 2017 | 3,403 | → |
| Quarter ending March 2018 | 3,388 | → |
| Variance since March 2017 | (1.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 521 | 560 |
| May | 1,309 | 1,560 |
| June | 1,952 | 2,074 |
| July | 2,903 | 3,120 |
| August | 3,759 | 4,042 |
| September | 4,558 | 4,802 |
| October | 5,375 | 5,576 |
| November | 6,180 | 6,395 |
| December | 7,040 | 7,122 |
| January | 7,665 | 7,715 |
| February | 8,521 | 8,543 |
| March | 9,069 | 9,359 |
| April | 9,288 | 9,666 |
| May | 9,308 | 9,667 |
| June | 9,308 | 9,668 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 61 | 1,163 | 5.2% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 806 | 4,679 | 17.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 829 | 1,163 | 71.3% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,857 | 4,679 | 61.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 543 | 5,865 | 9.3% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 25 | 5,865 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 109 | 5,865 | 1.9% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | 91.7% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 12 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

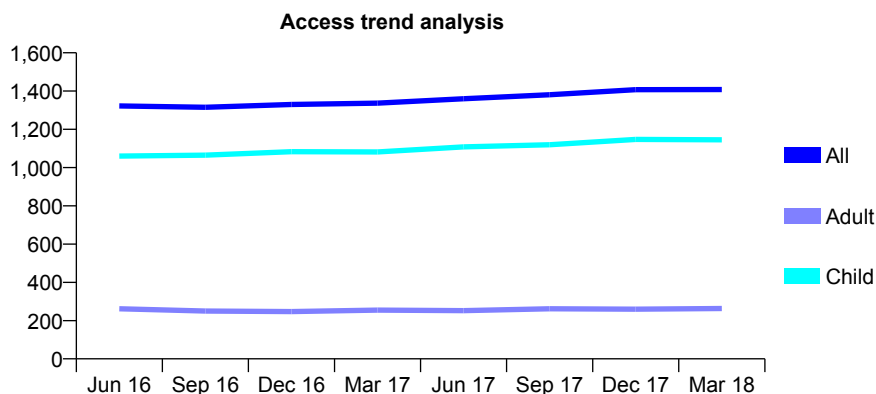
Q50 - Vital Signs At a Glance Contract Report for 352004/0003 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR JG MURRAY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,811 |
| Carry forward general activity (UDA) | 5 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £88,557.19 |

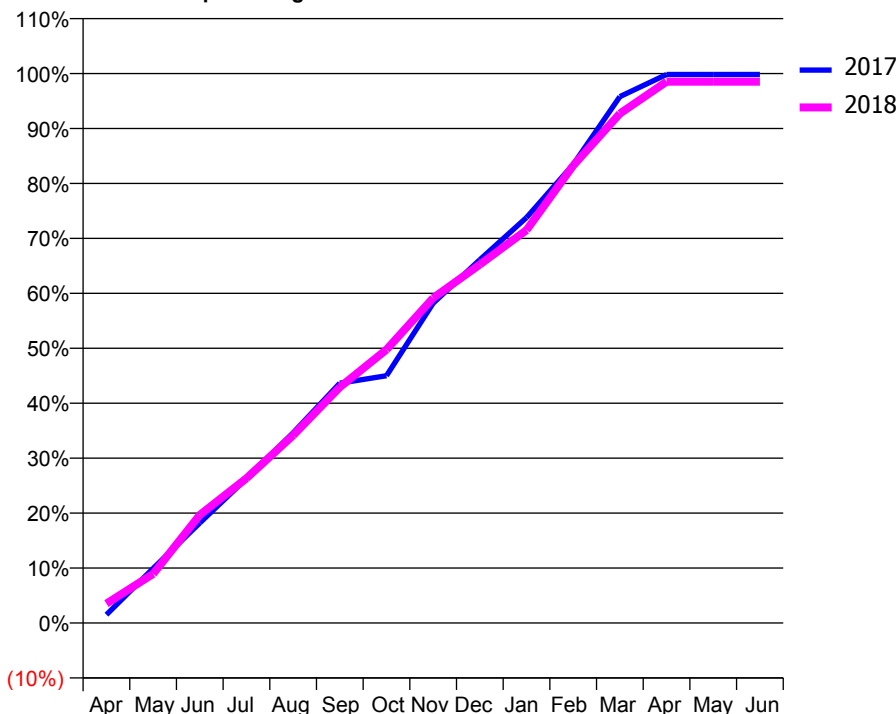
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,337 | |
| Quarter ending June 2017 | 1,360 | → |
| Quarter ending September 2017 | 1,381 | → |
| Quarter ending December 2017 | 1,407 | → |
| Quarter ending March 2018 | 1,408 | → |
| Variance since March 2017 | 5.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 43 | 99 |
| May | 279 | 252 |
| June | 512 | 553 |
| July | 739 | 740 |
| August | 973 | 960 |
| September | 1,227 | 1,206 |
| October | 1,265 | 1,399 |
| November | 1,636 | 1,663 |
| December | 1,859 | 1,834 |
| January | 2,074 | 2,010 |
| February | 2,346 | 2,340 |
| March | 2,693 | 2,606 |
| April | 2,806 | 2,769 |
| May | 2,806 | 2,769 |
| June | 2,806 | 2,769 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 136 | 1,830 | 7.4% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 32 | 212 | 15.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,207 | 1,830 | 66.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 124 | 212 | 58.5% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 71 | 2,069 | 3.4% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 2,069 | 0.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 2,069 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

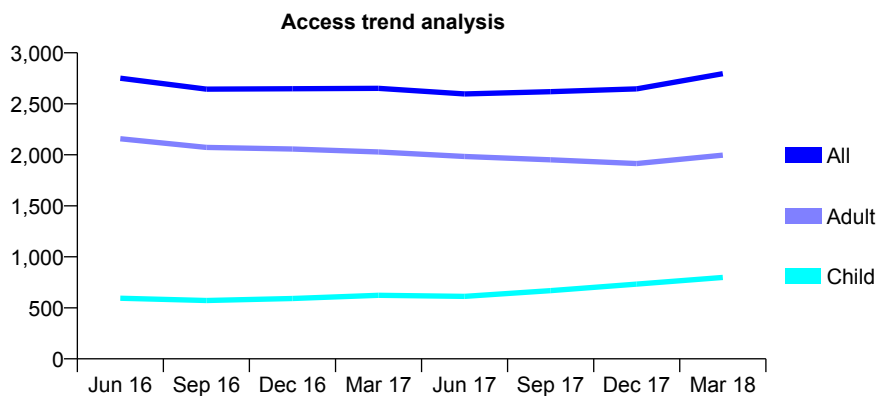
Q50 - Vital Signs At a Glance Contract Report for 358231/0003 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Falsgrave Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2011 |
| Contract end date | |

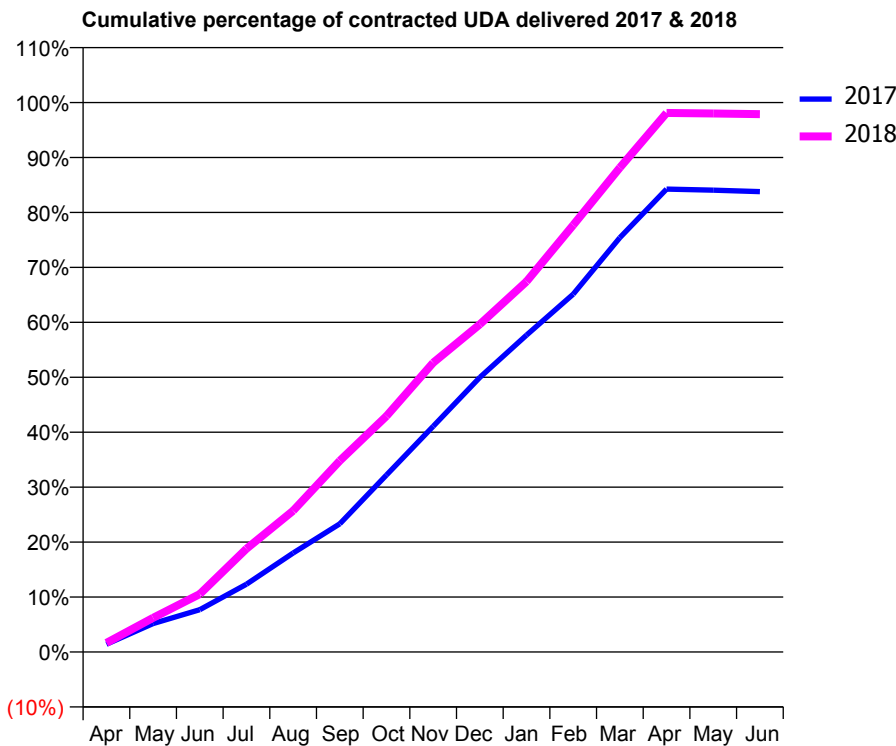
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,769 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £333,873.42 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,651 | |
| Quarter ending June 2017 | 2,597 | ↓ |
| Quarter ending September 2017 | 2,619 | → |
| Quarter ending December 2017 | 2,647 | → |
| Quarter ending March 2018 | 2,795 | ↑ |
| Variance since March 2017 | 5.4% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 153 | 178 |
| May | 557 | 670 |
| June | 830 | 1,136 |
| July | 1,329 | 2,025 |
| August | 1,940 | 2,769 |
| September | 2,512 | 3,749 |
| October | 3,469 | 4,624 |
| November | 4,422 | 5,669 |
| December | 5,382 | 6,422 |
| January | 6,212 | 7,261 |
| February | 7,013 | 8,366 |
| March | 8,121 | 9,492 |
| April | 9,073 | 10,564 |
| May | 9,052 | 10,555 |
| June | 9,024 | 10,542 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 159 | 1,279 | 12.4% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 527 | 3,078 | 17.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 694 | 1,279 | 54.3% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,918 | 3,078 | 62.3% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 465 | 4,394 | 10.6% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 69 | 4,394 | 1.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 22 | 4,394 | 0.5% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

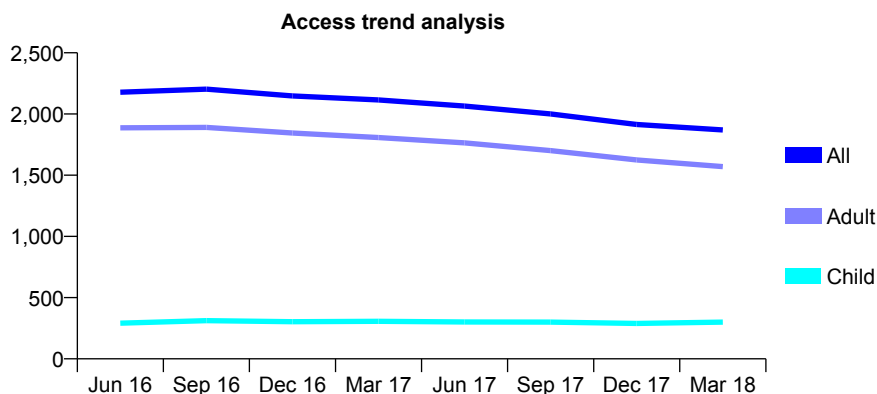
Q50 - Vital Signs At a Glance Contract Report for 359157/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR D TOMKINSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,735 |
| Carry forward general activity (UDA) | 45 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £171,272.28 |

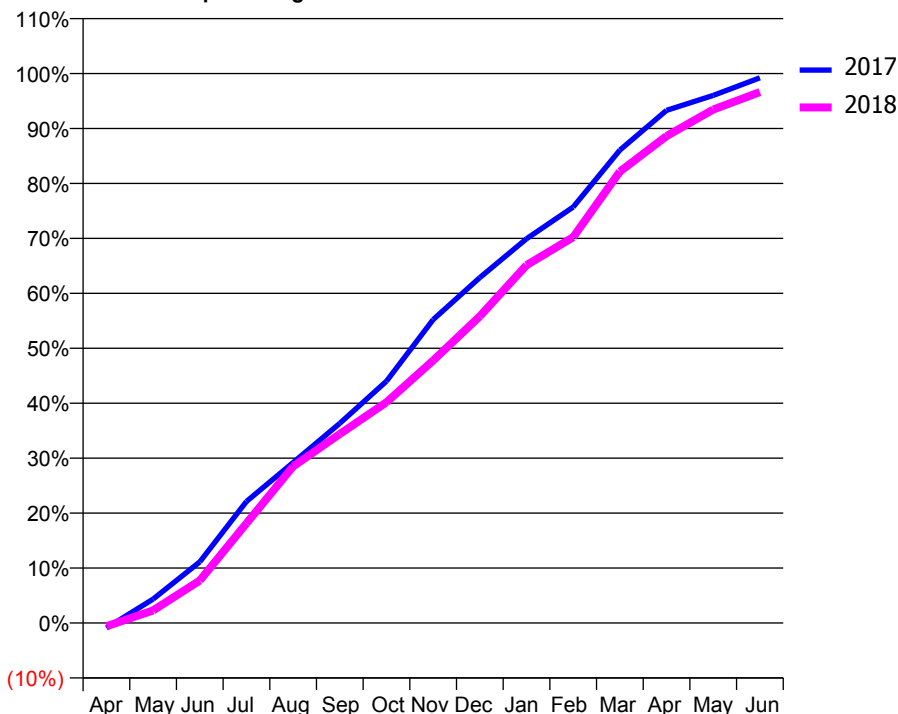
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 2,115 | |
| Quarter ending June 2017 | 2,065 | ↓ |
| Quarter ending September 2017 | 2,001 | ↓ |
| Quarter ending December 2017 | 1,914 | ↓ |
| Quarter ending March 2018 | 1,870 | ↓ |
| Variance since March 2017 | (11.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 66 | 455 | 14.5% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 407 | 2,074 | 19.6% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 230 | 455 | 50.5% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 714 | 2,074 | 34.4% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 168 | 2,618 | 6.4% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 38 | 2,618 | 1.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 42 | 2,618 | 1.6% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 23 | 26 | 88.5% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 21 | 26 | 80.8% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

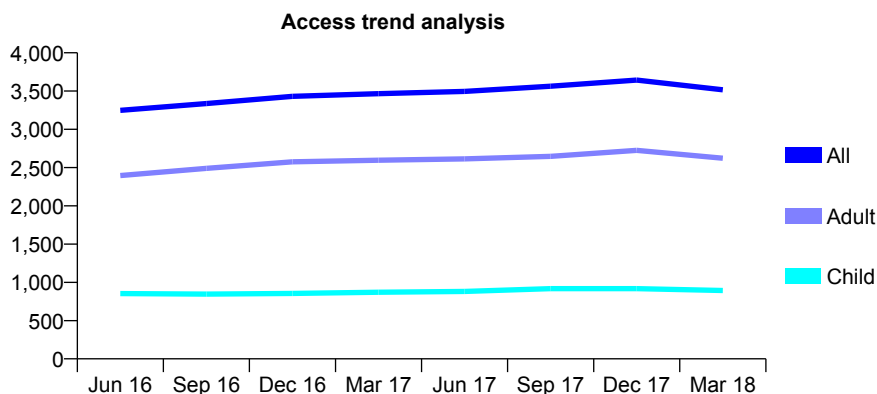
Q50 - Vital Signs At a Glance Contract Report for 567205/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | Mr Muhammad Farooq |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,540 |
| Carry forward general activity (UDA) | 9 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £258,485.20 |

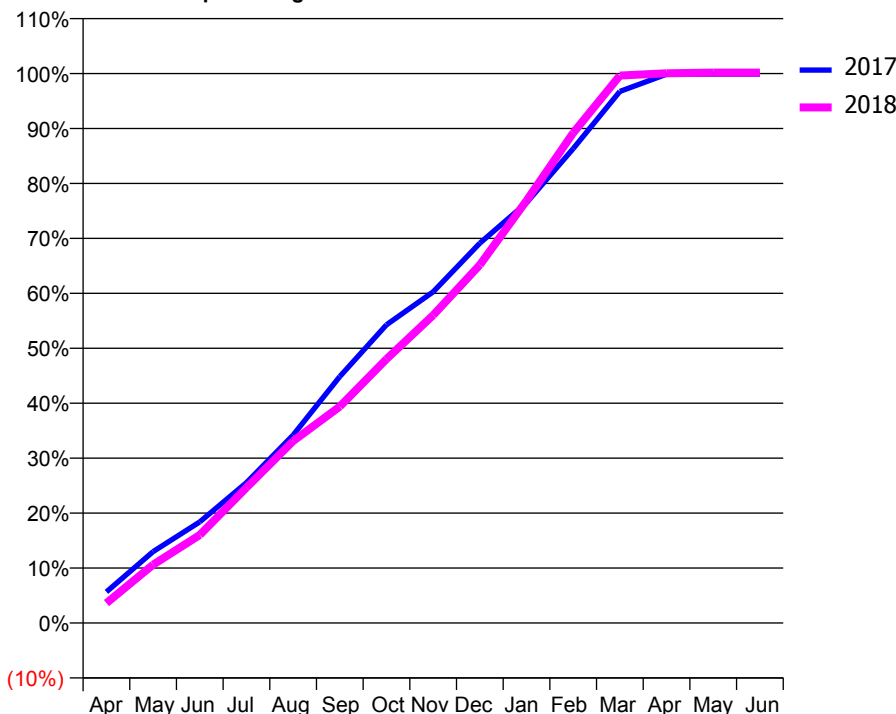
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,466 | |
| Quarter ending June 2017 | 3,495 | → |
| Quarter ending September 2017 | 3,564 | → |
| Quarter ending December 2017 | 3,643 | ↑ |
| Quarter ending March 2018 | 3,516 | ↓ |
| Variance since March 2017 | 1.4% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 483 | 311 |
| May | 1,109 | 906 |
| June | 1,572 | 1,369 |
| July | 2,181 | 2,105 |
| August | 2,921 | 2,828 |
| September | 3,830 | 3,365 |
| October | 4,634 | 4,103 |
| November | 5,148 | 4,785 |
| December | 5,903 | 5,565 |
| January | 6,530 | 6,564 |
| February | 7,373 | 7,618 |
| March | 8,261 | 8,509 |
| April | 8,528 | 8,543 |
| May | 8,531 | 8,555 |
| June | 8,531 | 8,555 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 57 | 1,404 | 4.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 242 | 3,350 | 7.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 923 | 1,404 | 65.7% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,861 | 3,350 | 55.6% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 253 | 4,606 | 5.5% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 20 | 4,606 | 0.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 26 | 4,606 | 0.6% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

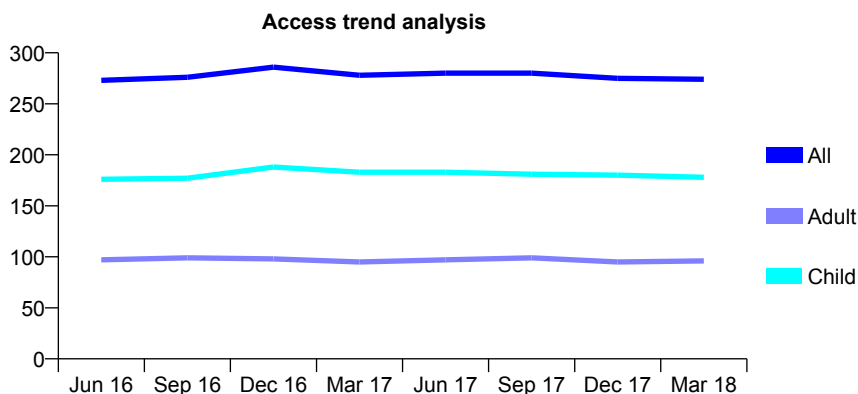
Q50 - Vital Signs At a Glance Contract Report for 572063/0001 - Year end March 2018

| | |
|----------------------|----------------------------------|
| Name or company name | Peasholm Dental Practice (Moran) |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

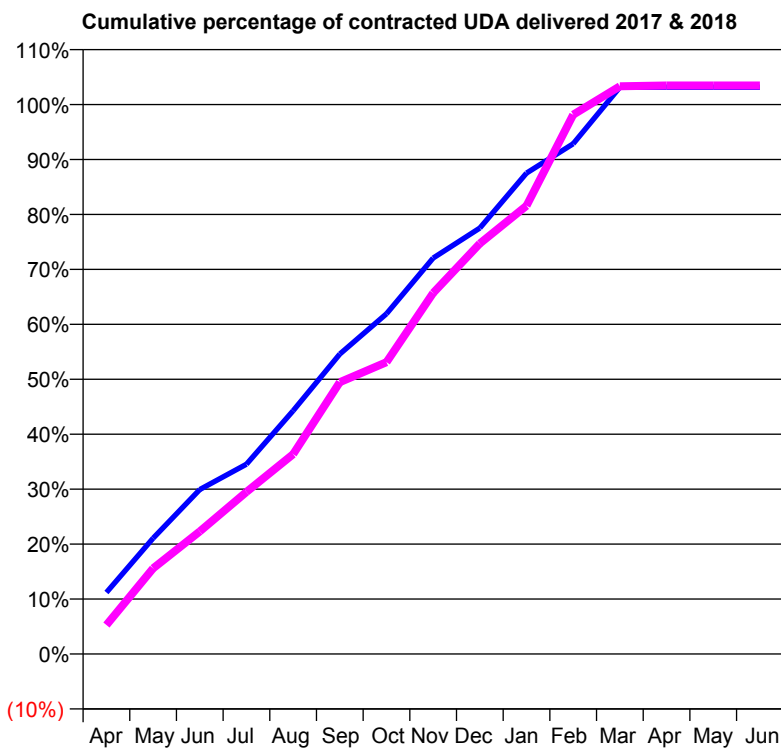
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 700 |
| Carry forward general activity (UDA) | -14 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £15,611.25 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 278 | |
| Quarter ending June 2017 | 280 | → |
| Quarter ending September 2017 | 280 | → |
| Quarter ending December 2017 | 275 | ↓ |
| Quarter ending March 2018 | 274 | → |
| Variance since March 2017 | (1.4%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 78 | 37 |
| May | 148 | 109 |
| June | 210 | 156 |
| July | 242 | 206 |
| August | 310 | 255 |
| September | 382 | 346 |
| October | 433 | 372 |
| November | 504 | 460 |
| December | 543 | 523 |
| January | 613 | 571 |
| February | 650 | 687 |
| March | 722 | 723 |
| April | 722 | 724 |
| May | 722 | 724 |
| June | 722 | 724 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 16 | 310 | 5.2% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 20 | 116 | 17.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 227 | 310 | 73.2% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 66 | 116 | 56.9% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 11 | 427 | 2.6% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 427 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 427 | 1.6% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

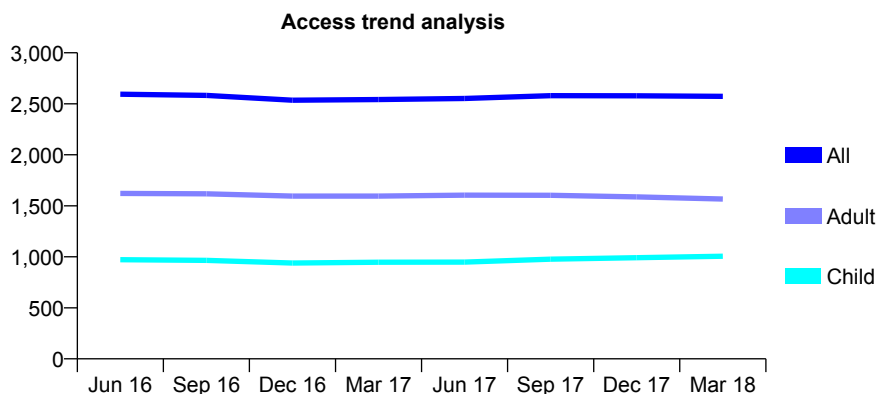
Q50 - Vital Signs At a Glance Contract Report for 573973/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR SB JAMIESON |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,938 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 339 |
| Carry forward orthodontic activity (UOA) | -6 |
| Baseline contract value | £228,665.10 |

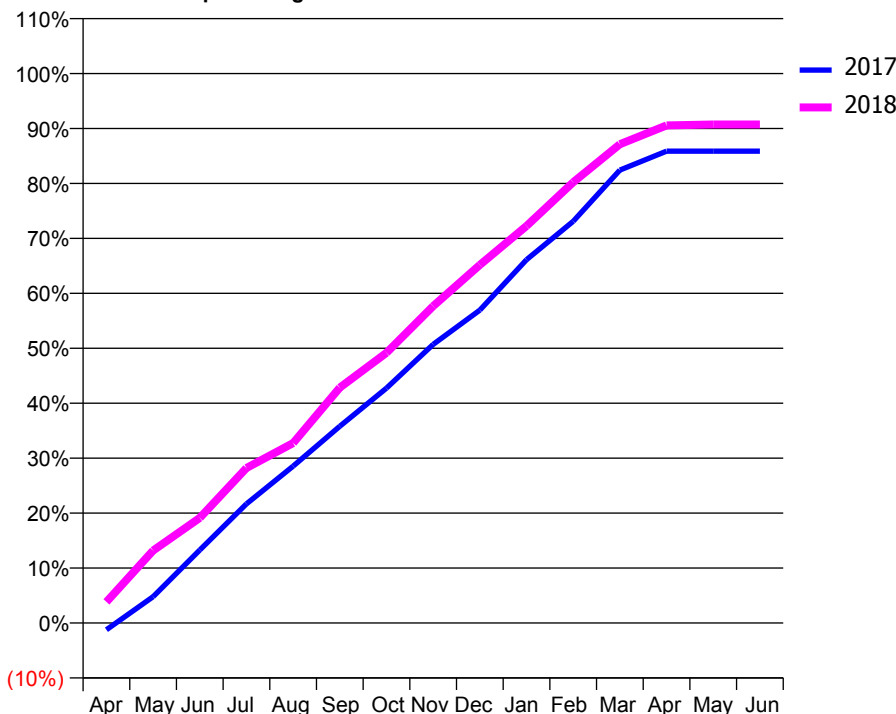
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,542 | |
| Quarter ending June 2017 | 2,552 | → |
| Quarter ending September 2017 | 2,580 | → |
| Quarter ending December 2017 | 2,579 | → |
| Quarter ending March 2018 | 2,573 | → |
| Variance since March 2017 | 1.2% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -111 | 344 |
| May | 429 | 1,178 |
| June | 1,189 | 1,711 |
| July | 1,938 | 2,521 |
| August | 2,551 | 2,926 |
| September | 3,201 | 3,829 |
| October | 3,820 | 4,395 |
| November | 4,533 | 5,154 |
| December | 5,089 | 5,826 |
| January | 5,908 | 6,458 |
| February | 6,533 | 7,171 |
| March | 7,366 | 7,787 |
| April | 7,676 | 8,094 |
| May | 7,676 | 8,109 |
| June | 7,676 | 8,109 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 520 | 2,153 | 24.2% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 445 | 2,744 | 16.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,297 | 2,153 | 60.2% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,984 | 2,744 | 72.3% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 292 | 4,857 | 6.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 35 | 4,857 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 100 | 4,857 | 2.1% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

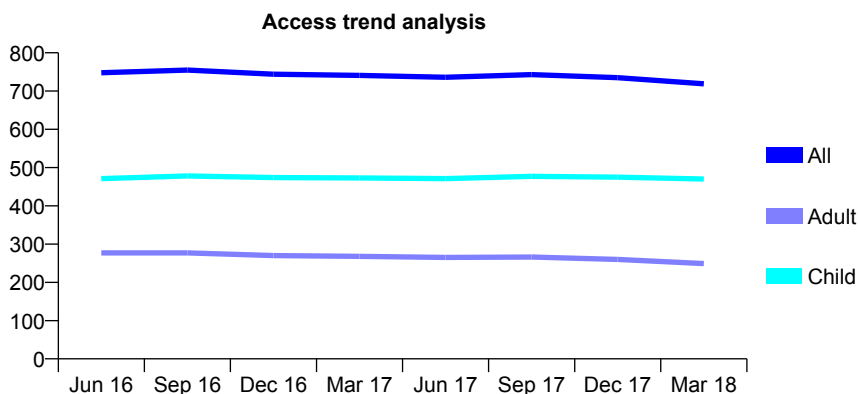
Q50 - Vital Signs At a Glance Contract Report for 576549/0002 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR SK ASHBY |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

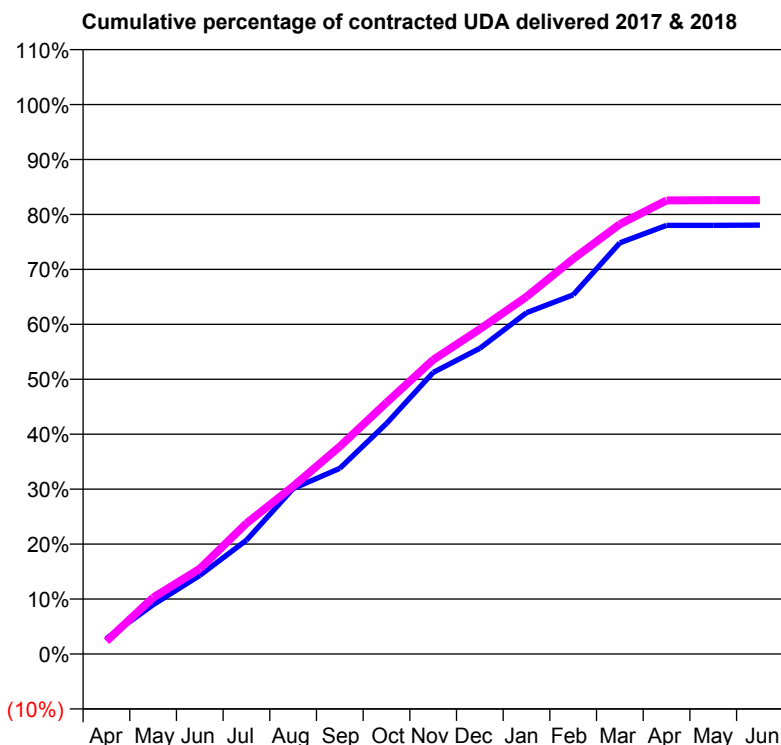
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,700 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £38,661.61 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 741 | |
| Quarter ending June 2017 | 736 | → |
| Quarter ending September 2017 | 743 | → |
| Quarter ending December 2017 | 735 | ↓ |
| Quarter ending March 2018 | 719 | ↓ |
| Variance since March 2017 | (3.0%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 59 | 40 |
| May | 188 | 175 |
| June | 301 | 264 |
| July | 435 | 405 |
| August | 632 | 519 |
| September | 709 | 642 |
| October | 881 | 778 |
| November | 1,076 | 910 |
| December | 1,168 | 1,005 |
| January | 1,304 | 1,105 |
| February | 1,373 | 1,222 |
| March | 1,572 | 1,330 |
| April | 1,638 | 1,403 |
| May | 1,638 | 1,404 |
| June | 1,639 | 1,404 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 49 | 807 | 6.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 18 | 221 | 8.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 593 | 807 | 73.5% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 112 | 221 | 50.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 36 | 1,036 | 3.5% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,036 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 10 | 1,036 | 1.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

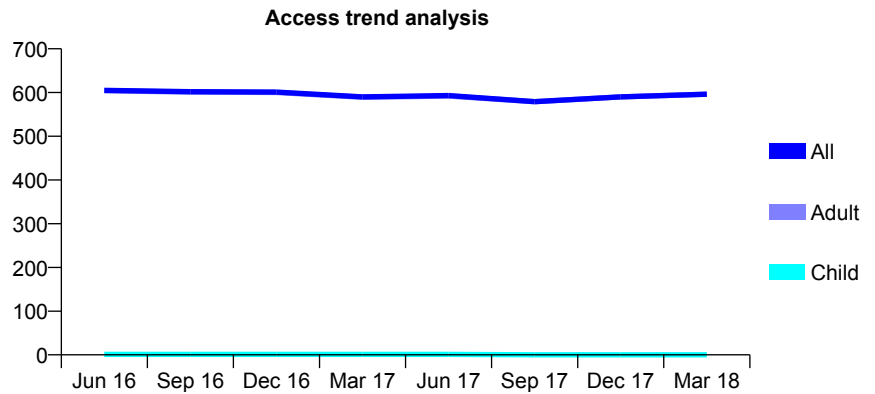
Q50 - Vital Signs At a Glance Contract Report for 577308/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR BR DAVIES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,000 |
| Carry forward general activity (UDA) | -8 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £170,895.42 |

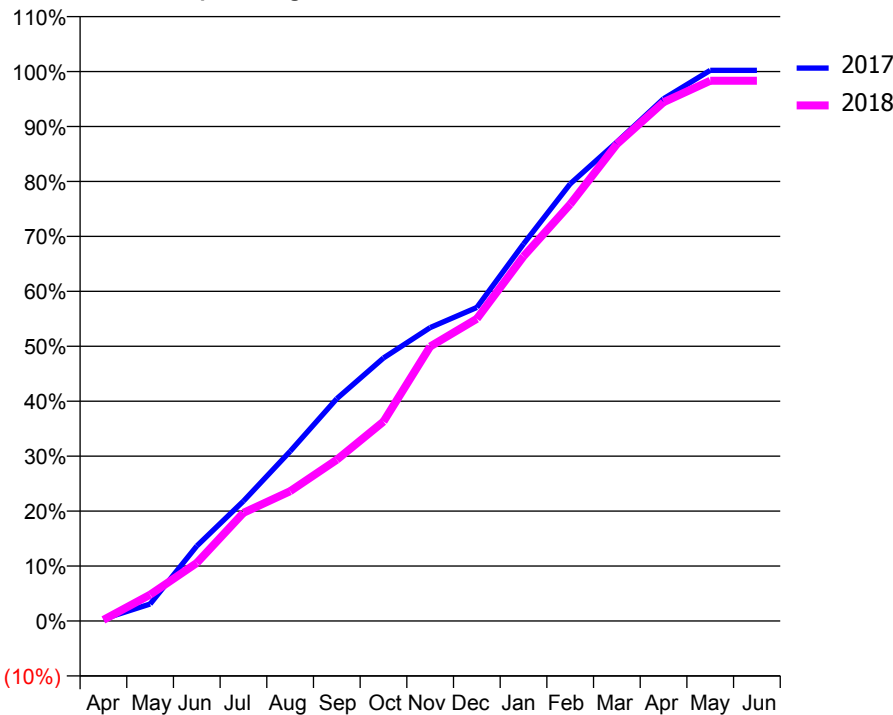
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 590 | |
| Quarter ending June 2017 | 593 | → |
| Quarter ending September 2017 | 579 | ↓ |
| Quarter ending December 2017 | 590 | → |
| Quarter ending March 2018 | 596 | → |
| Variance since March 2017 | 1.0% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 15 | 8 |
| May | 124 | 192 |
| June | 546 | 423 |
| July | 873 | 788 |
| August | 1,235 | 945 |
| September | 1,619 | 1,174 |
| October | 1,915 | 1,452 |
| November | 2,136 | 1,998 |
| December | 2,283 | 2,200 |
| January | 2,745 | 2,654 |
| February | 3,182 | 3,034 |
| March | 3,486 | 3,472 |
| April | 3,802 | 3,776 |
| May | 4,008 | 3,933 |
| June | 4,008 | 3,933 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | N/A | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 9 | 385 | 2.3% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | N/A | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 22 | 385 | 5.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 379 | 0.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 379 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 379 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

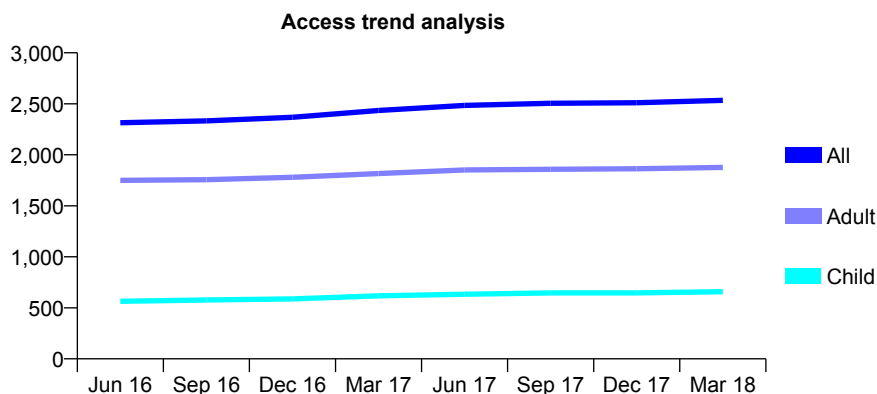
Q50 - Vital Signs At a Glance Contract Report for 610194/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MISS C DURNING |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,098 |
| Carry forward general activity (UDA) | -142 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £185,131.51 |

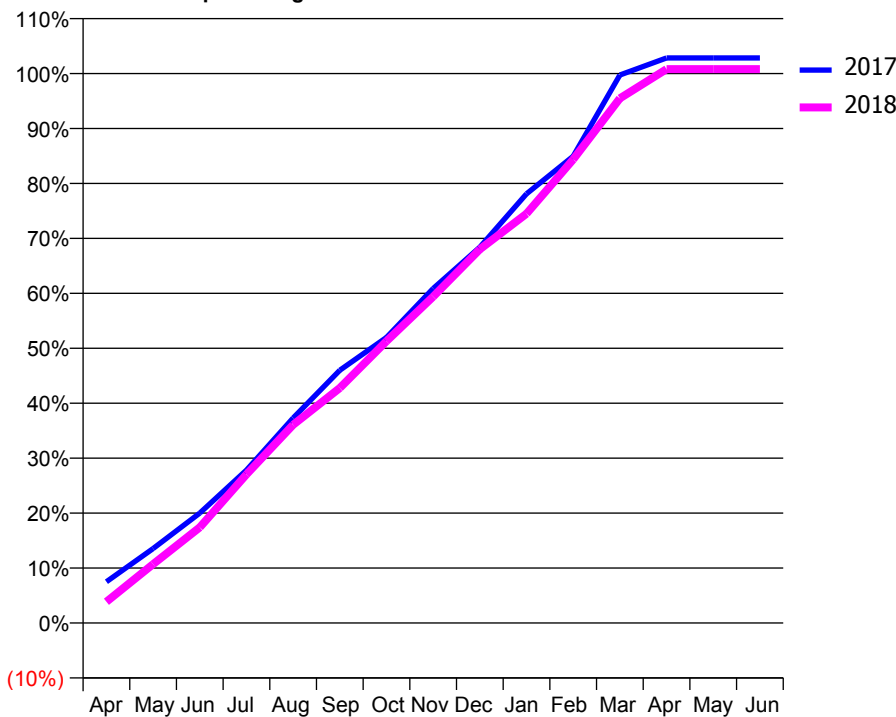
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,434 | |
| Quarter ending June 2017 | 2,484 | ↑ |
| Quarter ending September 2017 | 2,505 | → |
| Quarter ending December 2017 | 2,510 | → |
| Quarter ending March 2018 | 2,534 | → |
| Variance since March 2017 | 4.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 534 | 275 |
| May | 963 | 760 |
| June | 1,420 | 1,236 |
| July | 1,975 | 1,919 |
| August | 2,649 | 2,561 |
| September | 3,264 | 3,035 |
| October | 3,688 | 3,641 |
| November | 4,321 | 4,216 |
| December | 4,854 | 4,827 |
| January | 5,544 | 5,287 |
| February | 6,030 | 5,988 |
| March | 7,078 | 6,777 |
| April | 7,298 | 7,154 |
| May | 7,298 | 7,154 |
| June | 7,298 | 7,154 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 109 | 1,064 | 10.2% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 435 | 2,872 | 15.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 700 | 1,064 | 65.8% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,677 | 2,872 | 58.4% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 279 | 4,024 | 6.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 40 | 4,024 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 90 | 4,024 | 2.2% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

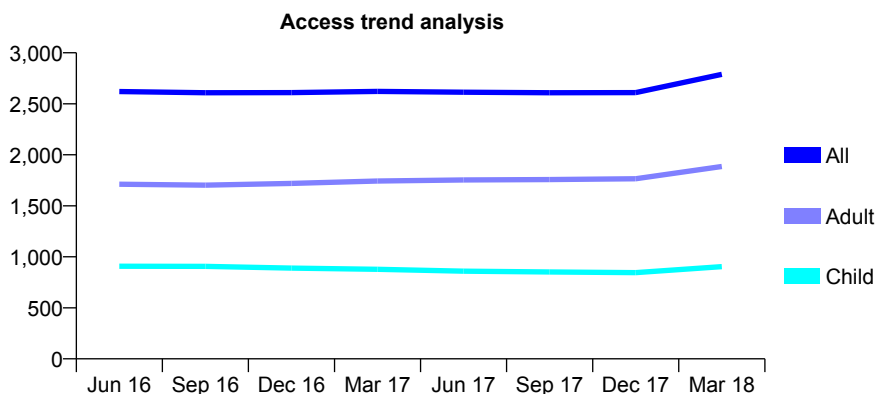
Q50 - Vital Signs At a Glance Contract Report for 618594/0002 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Booth, Law, Spence & Maher |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £203,355.34 |

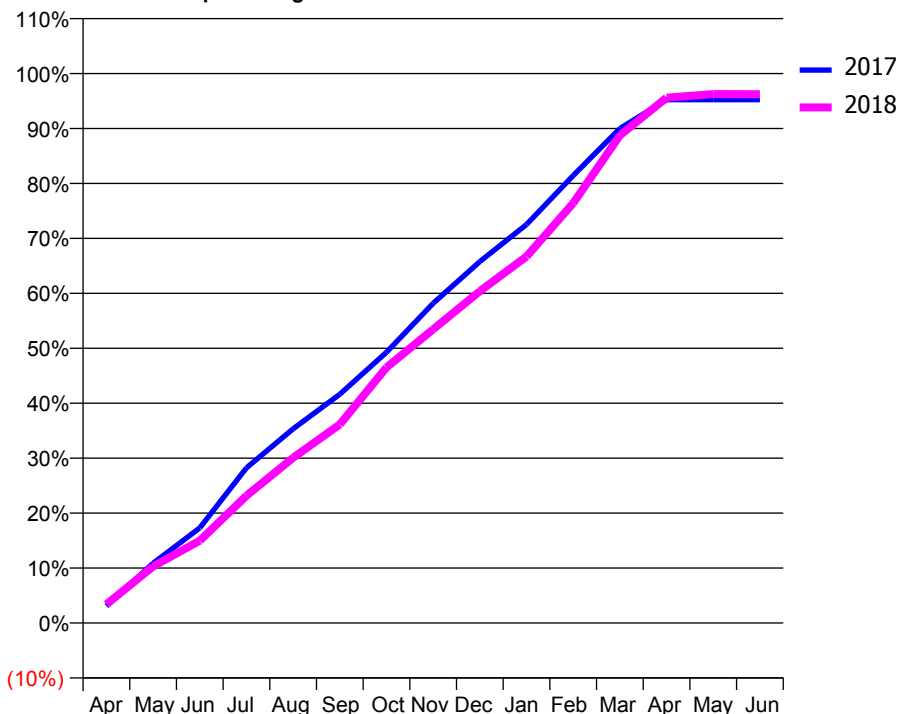
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,621 | |
| Quarter ending June 2017 | 2,614 | → |
| Quarter ending September 2017 | 2,609 | → |
| Quarter ending December 2017 | 2,610 | → |
| Quarter ending March 2018 | 2,789 | ↑ |
| Variance since March 2017 | 6.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 216 | 239 |
| May | 762 | 721 |
| June | 1,212 | 1,050 |
| July | 1,976 | 1,622 |
| August | 2,474 | 2,105 |
| September | 2,914 | 2,529 |
| October | 3,449 | 3,255 |
| November | 4,073 | 3,742 |
| December | 4,604 | 4,227 |
| January | 5,077 | 4,669 |
| February | 5,700 | 5,348 |
| March | 6,300 | 6,211 |
| April | 6,666 | 6,691 |
| May | 6,666 | 6,737 |
| June | 6,666 | 6,736 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 91 | 1,475 | 6.2% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 423 | 2,902 | 14.6% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,017 | 1,475 | 68.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,820 | 2,902 | 62.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 182 | 4,482 | 4.1% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 4,482 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 79 | 4,482 | 1.8% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

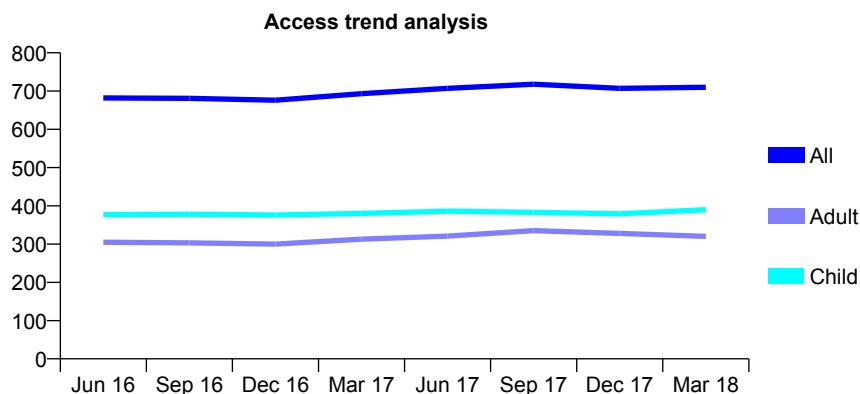
Q50 - Vital Signs At a Glance Contract Report for 620610/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR S OSBORNE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,600 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £37,050.23 |

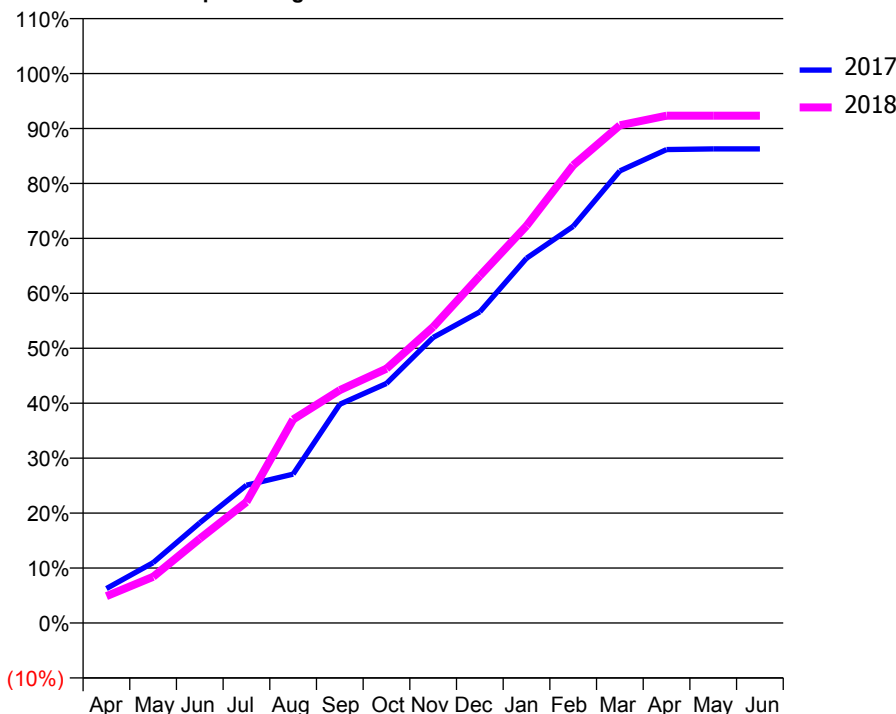
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 693 | |
| Quarter ending June 2017 | 707 | ↑ |
| Quarter ending September 2017 | 718 | → |
| Quarter ending December 2017 | 707 | ↓ |
| Quarter ending March 2018 | 710 | → |
| Variance since March 2017 | 2.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 100 | 78 |
| May | 176 | 135 |
| June | 292 | 246 |
| July | 401 | 352 |
| August | 433 | 593 |
| September | 637 | 678 |
| October | 698 | 741 |
| November | 831 | 862 |
| December | 906 | 1,011 |
| January | 1,062 | 1,156 |
| February | 1,155 | 1,333 |
| March | 1,316 | 1,449 |
| April | 1,379 | 1,477 |
| May | 1,381 | 1,477 |
| June | 1,381 | 1,477 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 53 | 689 | 7.7% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 32 | 341 | 9.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 459 | 689 | 66.6% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 176 | 341 | 51.6% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 55 | 1,015 | 5.4% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,015 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 9 | 1,015 | 0.9% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

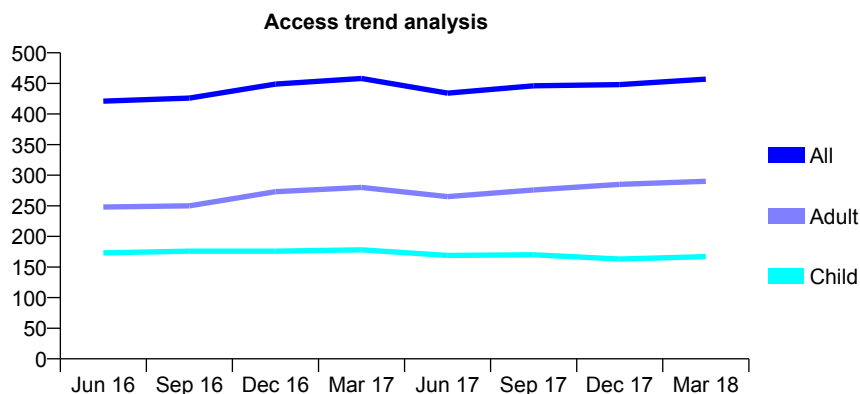
Q50 - Vital Signs At a Glance Contract Report for 632201/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | MRS FC HEYLINGS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

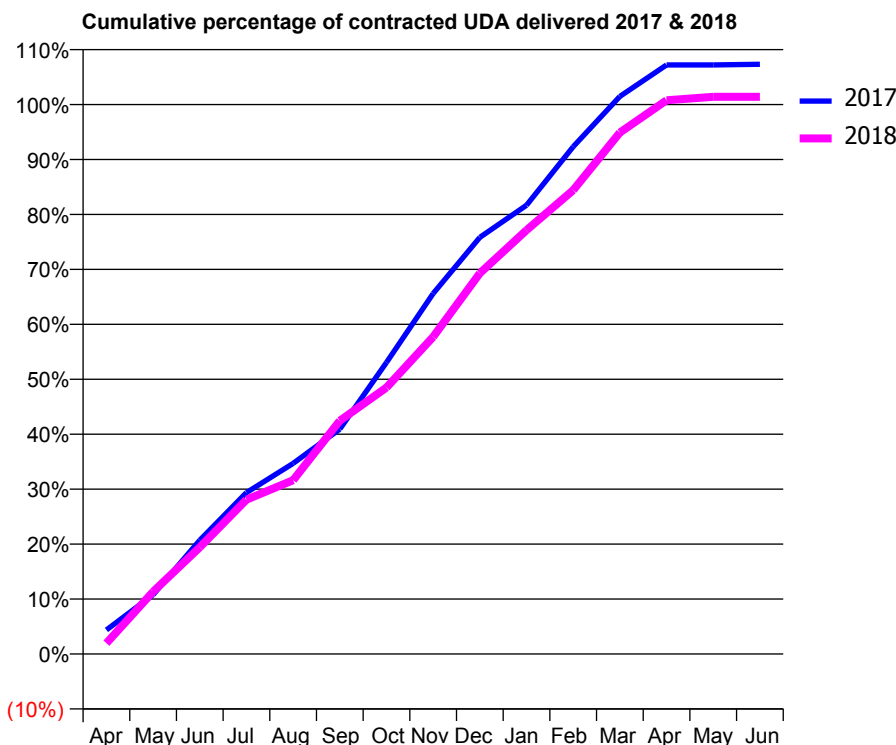
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 960 |
| Carry forward general activity (UDA) | -19 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £24,032.15 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 458 | |
| Quarter ending June 2017 | 434 | ↓ |
| Quarter ending September 2017 | 446 | ↑ |
| Quarter ending December 2017 | 448 | → |
| Quarter ending March 2018 | 457 | ↑ |
| Variance since March 2017 | (0.2%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 42 | 19 |
| May | 104 | 109 |
| June | 199 | 186 |
| July | 282 | 270 |
| August | 333 | 304 |
| September | 393 | 408 |
| October | 509 | 466 |
| November | 630 | 554 |
| December | 728 | 665 |
| January | 784 | 740 |
| February | 886 | 810 |
| March | 974 | 911 |
| April | 1,029 | 967 |
| May | 1,029 | 973 |
| June | 1,030 | 973 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 10 | 208 | 4.8% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 49 | 375 | 13.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 118 | 208 | 56.7% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 187 | 375 | 49.9% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 23 | 592 | 3.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 592 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 592 | 0.2% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

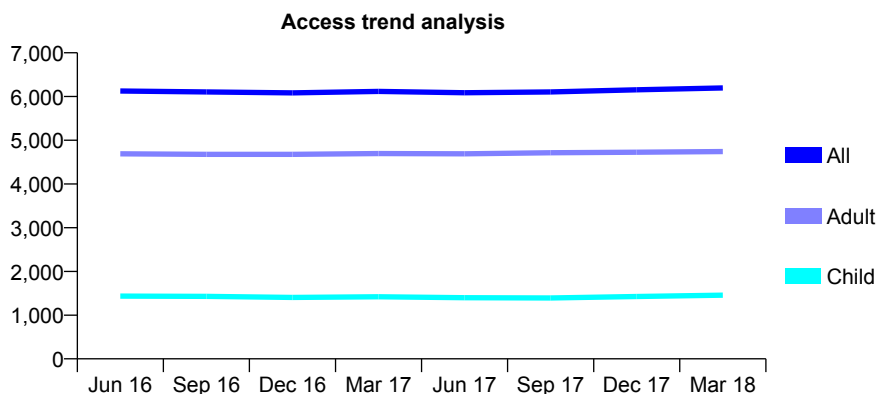
Q50 - Vital Signs At a Glance Contract Report for 638536/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR B WILSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 27,839 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £586,336.56 |

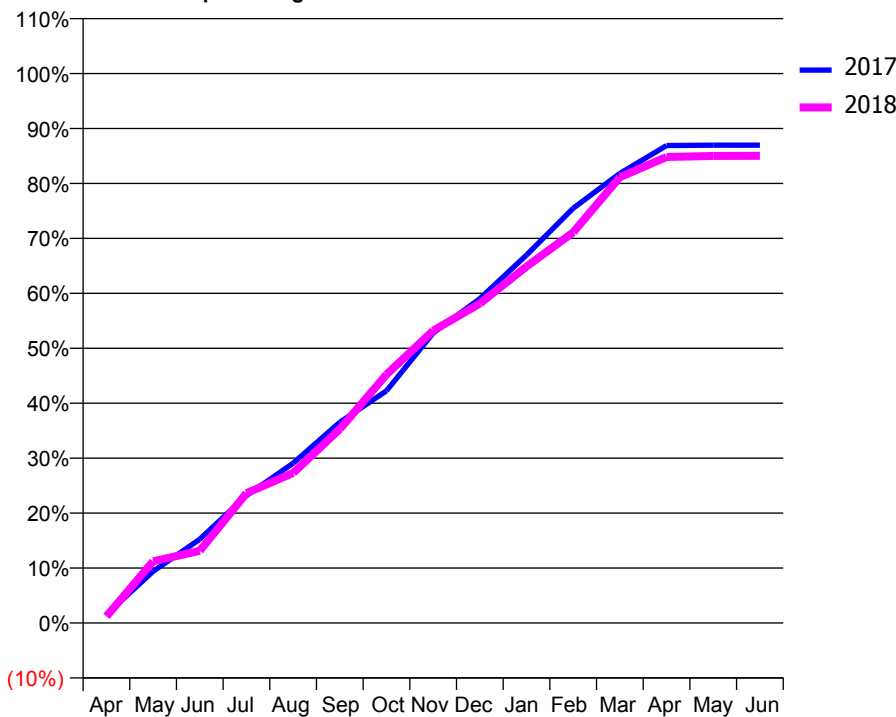
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,117 | |
| Quarter ending June 2017 | 6,088 | → |
| Quarter ending September 2017 | 6,105 | → |
| Quarter ending December 2017 | 6,154 | → |
| Quarter ending March 2018 | 6,195 | → |
| Variance since March 2017 | 1.3% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 430 | 334 |
| May | 2,619 | 3,122 |
| June | 4,249 | 3,658 |
| July | 6,455 | 6,574 |
| August | 8,099 | 7,606 |
| September | 10,174 | 9,826 |
| October | 11,766 | 12,588 |
| November | 14,693 | 14,811 |
| December | 16,431 | 16,181 |
| January | 18,639 | 18,064 |
| February | 21,014 | 19,788 |
| March | 22,778 | 22,589 |
| April | 24,192 | 23,609 |
| May | 24,206 | 23,665 |
| June | 24,210 | 23,666 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 194 | 2,323 | 8.4% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,147 | 7,681 | 14.9% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,526 | 2,323 | 65.7% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,006 | 7,681 | 65.2% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 254 | 9,928 | 2.6% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 408 | 9,928 | 4.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 166 | 9,928 | 1.7% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 36 | 38 | 94.7% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 38 | 38 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

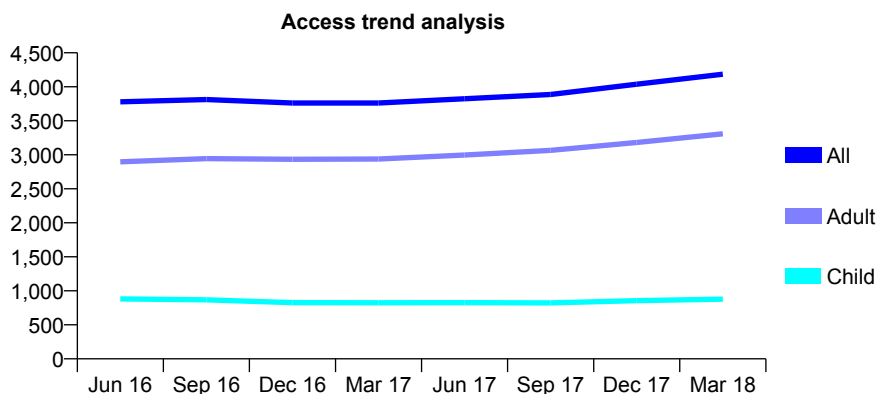
Q50 - Vital Signs At a Glance Contract Report for 643173/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | The White House Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

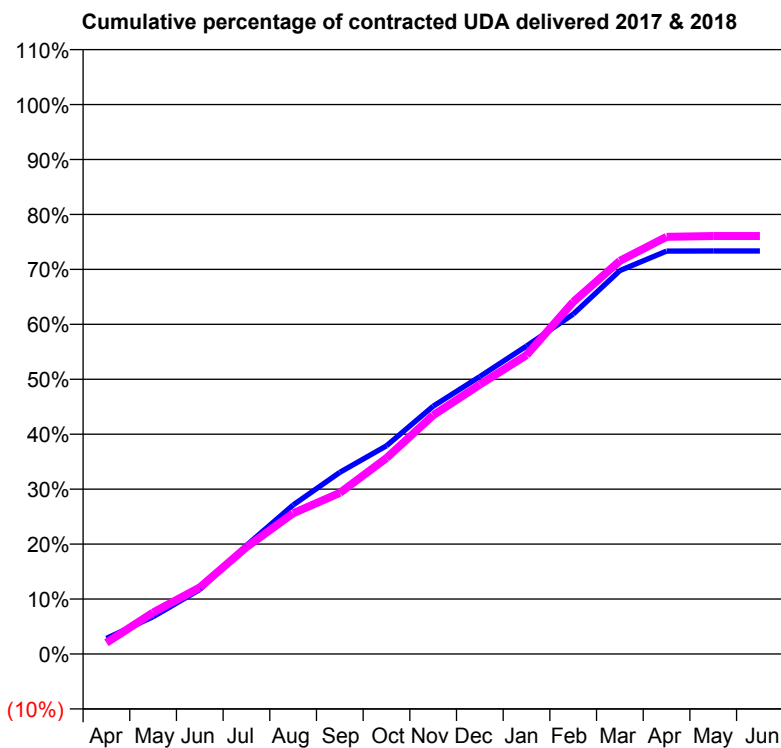
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £660,045.95 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 3,762 | |
| Quarter ending June 2017 | 3,824 | → |
| Quarter ending September 2017 | 3,887 | → |
| Quarter ending December 2017 | 4,038 | ↑ |
| Quarter ending March 2018 | 4,186 | ↑ |
| Variance since March 2017 | 11.3% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 556 | 401 |
| May | 1,321 | 1,475 |
| June | 2,286 | 2,363 |
| July | 3,854 | 3,792 |
| August | 5,290 | 4,994 |
| September | 6,449 | 5,717 |
| October | 7,391 | 6,954 |
| November | 8,792 | 8,474 |
| December | 9,844 | 9,561 |
| January | 10,927 | 10,605 |
| February | 12,061 | 12,494 |
| March | 13,606 | 13,953 |
| April | 14,297 | 14,803 |
| May | 14,302 | 14,830 |
| June | 14,303 | 14,834 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 87 | 1,220 | 7.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 616 | 4,317 | 14.3% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 719 | 1,220 | 58.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,379 | 4,317 | 55.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 612 | 5,575 | 11.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 93 | 5,575 | 1.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 110 | 5,575 | 2.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

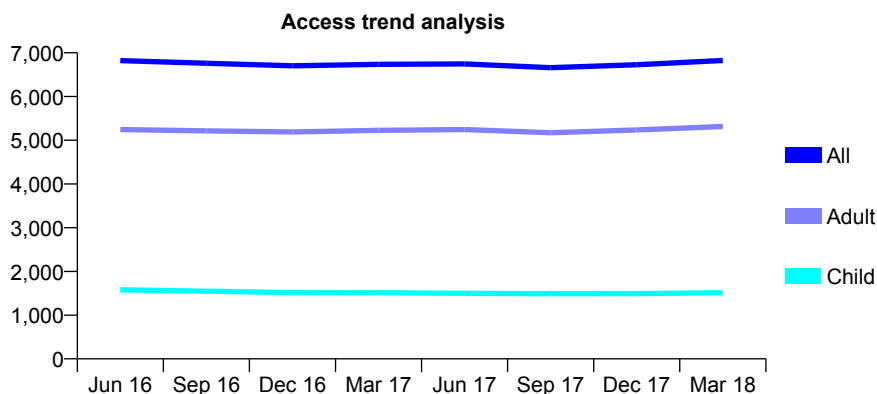
Q50 - Vital Signs At a Glance Contract Report for 643181/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR RP BERRY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 17,500 |
| Carry forward general activity (UDA) | 344 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £527,244.61 |

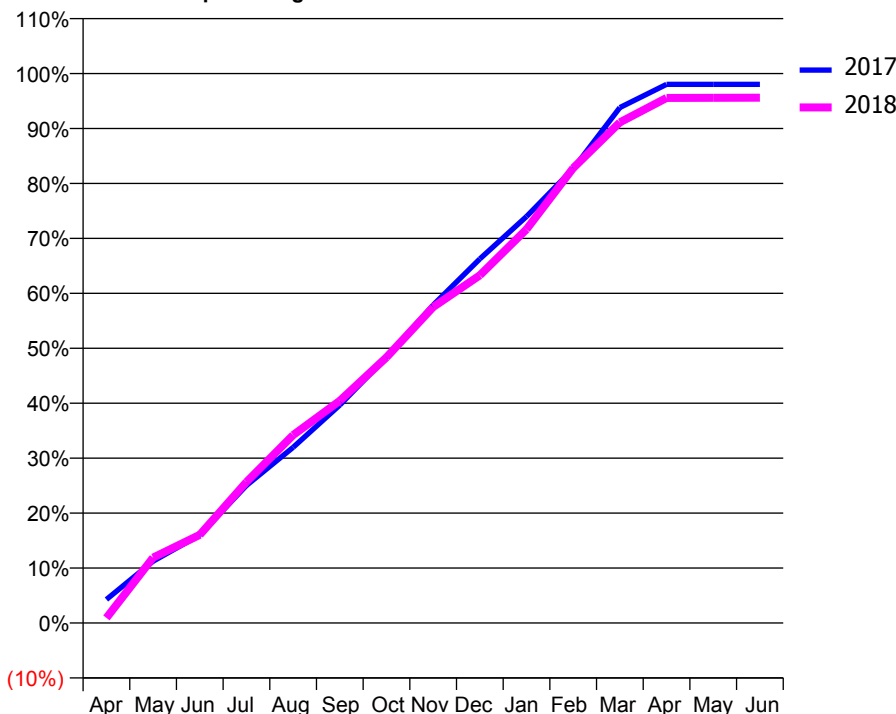
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,737 | |
| Quarter ending June 2017 | 6,746 | → |
| Quarter ending September 2017 | 6,661 | ↓ |
| Quarter ending December 2017 | 6,728 | → |
| Quarter ending March 2018 | 6,824 | → |
| Variance since March 2017 | 1.3% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 750 | 164 |
| May | 1,967 | 2,082 |
| June | 2,803 | 2,809 |
| July | 4,382 | 4,491 |
| August | 5,594 | 5,987 |
| September | 6,943 | 7,078 |
| October | 8,467 | 8,462 |
| November | 10,125 | 10,062 |
| December | 11,595 | 11,073 |
| January | 12,947 | 12,536 |
| February | 14,468 | 14,487 |
| March | 16,415 | 15,946 |
| April | 17,155 | 16,721 |
| May | 17,153 | 16,728 |
| June | 17,156 | 16,729 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 125 | 2,348 | 5.3% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 962 | 7,548 | 12.7% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,598 | 2,348 | 68.1% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,007 | 7,548 | 53.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 764 | 8,524 | 9.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 60 | 8,524 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 46 | 8,524 | 0.5% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 42 | 45 | 93.3% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 41 | 45 | 91.1% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

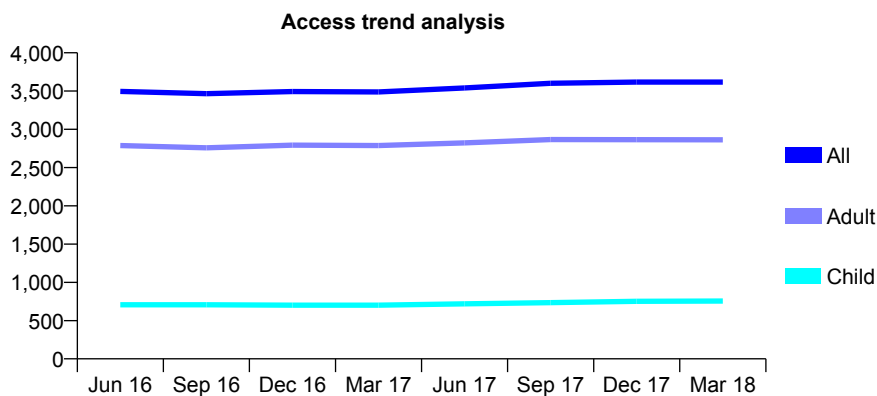
Q50 - Vital Signs At a Glance Contract Report for 648647/0001 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Dental Design Studio |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,752 |
| Carry forward general activity (UDA) | -93 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £272,473.82 |

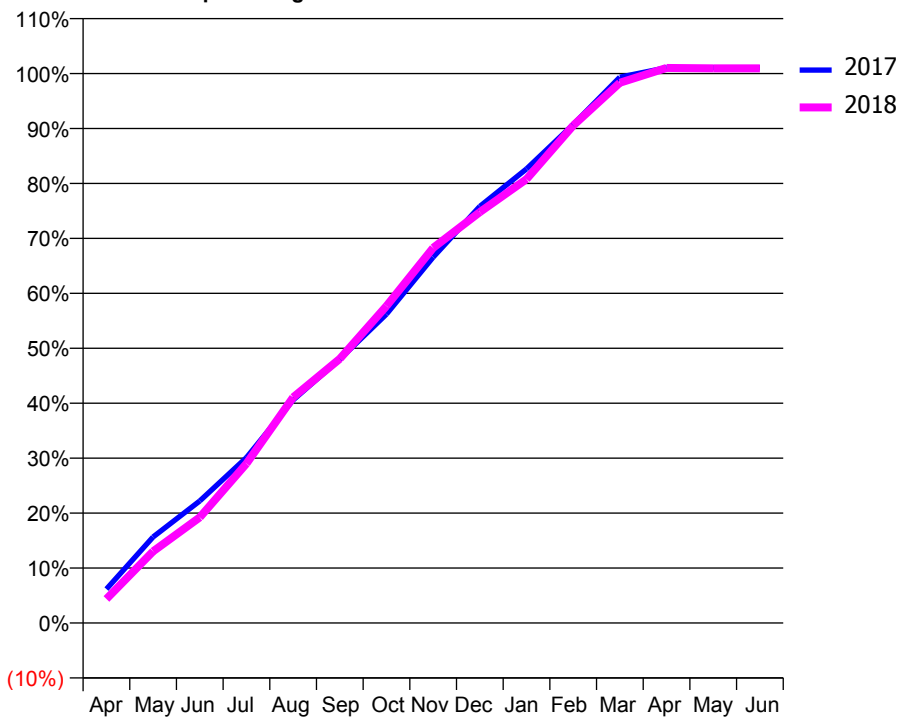
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,489 | |
| Quarter ending June 2017 | 3,541 | → |
| Quarter ending September 2017 | 3,601 | → |
| Quarter ending December 2017 | 3,617 | → |
| Quarter ending March 2018 | 3,617 | → |
| Variance since March 2017 | 3.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 540 | 382 |
| May | 1,372 | 1,142 |
| June | 1,945 | 1,683 |
| July | 2,635 | 2,539 |
| August | 3,552 | 3,594 |
| September | 4,202 | 4,209 |
| October | 4,921 | 5,050 |
| November | 5,827 | 5,976 |
| December | 6,635 | 6,544 |
| January | 7,232 | 7,070 |
| February | 7,939 | 7,922 |
| March | 8,694 | 8,604 |
| April | 8,845 | 8,841 |
| May | 8,845 | 8,835 |
| June | 8,845 | 8,834 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 16 | 1,196 | 1.3% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 179 | 3,348 | 5.3% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 821 | 1,196 | 68.6% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 933 | 3,348 | 27.9% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 58 | 4,580 | 1.3% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 4,580 | 0.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 20 | 4,580 | 0.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

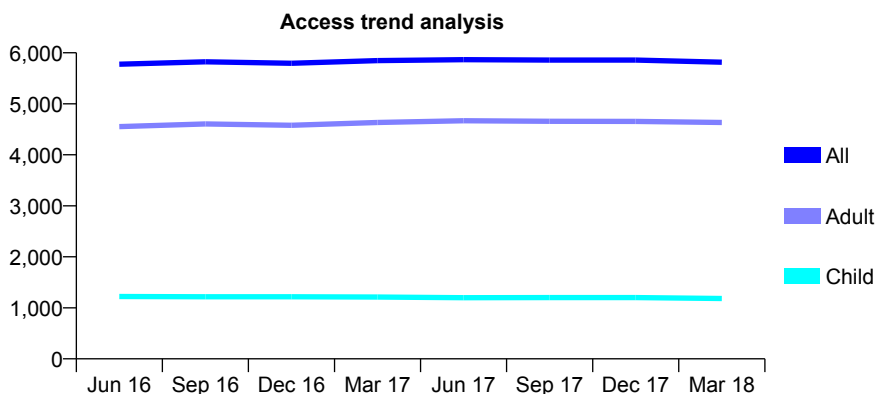
Q50 - Vital Signs At a Glance Contract Report for 651311/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR MA AMOS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,800 |
| Carry forward general activity (UDA) | 448 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £346,269.66 |

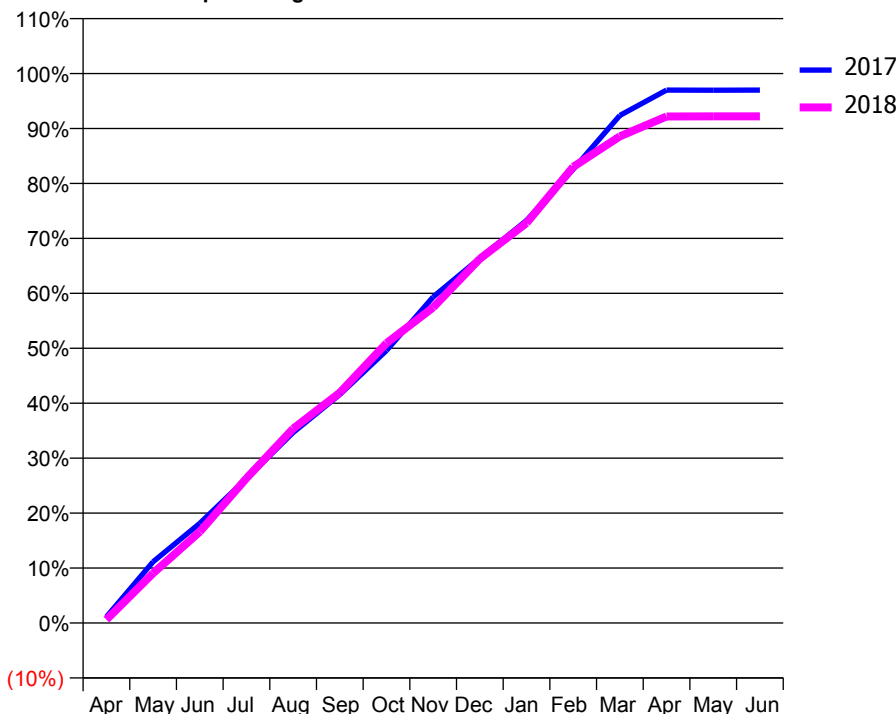
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,847 | |
| Quarter ending June 2017 | 5,866 | → |
| Quarter ending September 2017 | 5,858 | → |
| Quarter ending December 2017 | 5,858 | → |
| Quarter ending March 2018 | 5,816 | → |
| Variance since March 2017 | (0.5%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 230 | 2,112 | 10.9% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 961 | 6,855 | 14.0% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,483 | 2,112 | 70.2% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,847 | 6,855 | 56.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 283 | 7,849 | 3.6% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 82 | 7,849 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 77 | 7,849 | 1.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 19 | 20 | 95.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 19 | 20 | 95.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

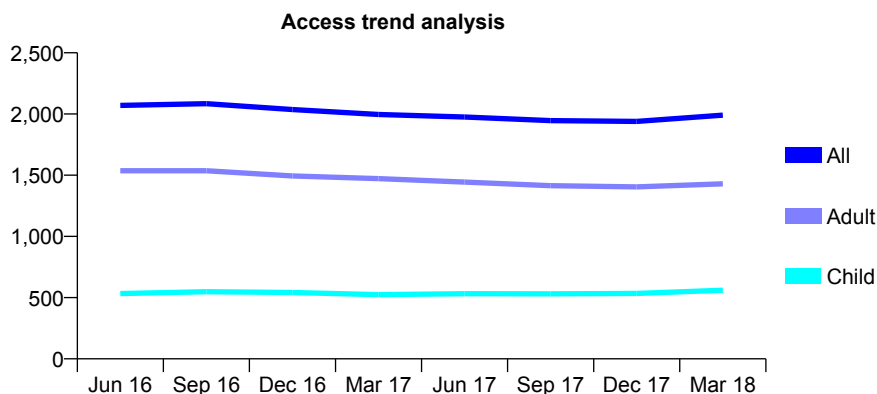
Q50 - Vital Signs At a Glance Contract Report for 651788/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR A MOHAGH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,051 |
| Carry forward general activity (UDA) | 196 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £129,571.50 |

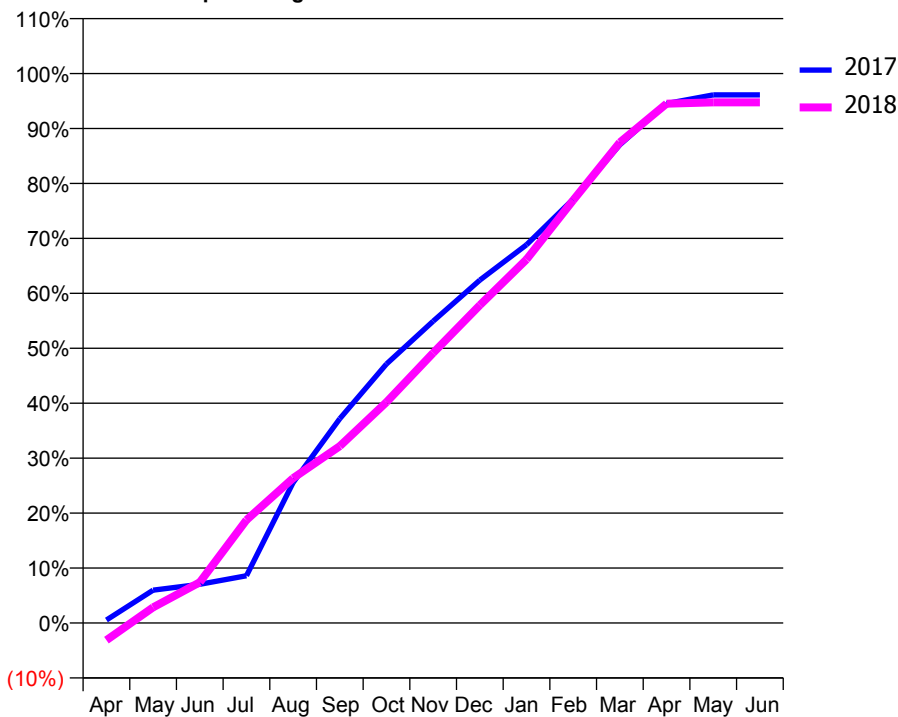
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,996 | |
| Quarter ending June 2017 | 1,976 | ↓ |
| Quarter ending September 2017 | 1,946 | ↓ |
| Quarter ending December 2017 | 1,939 | → |
| Quarter ending March 2018 | 1,991 | ↑ |
| Variance since March 2017 | (0.3%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 27 | -159 |
| May | 302 | 144 |
| June | 357 | 375 |
| July | 435 | 947 |
| August | 1,291 | 1,331 |
| September | 1,879 | 1,626 |
| October | 2,380 | 2,031 |
| November | 2,775 | 2,483 |
| December | 3,152 | 2,921 |
| January | 3,476 | 3,342 |
| February | 3,895 | 3,886 |
| March | 4,397 | 4,418 |
| April | 4,774 | 4,773 |
| May | 4,855 | 4,786 |
| June | 4,855 | 4,786 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 127 | 880 | 14.4% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 103 | 1,440 | 7.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 440 | 880 | 50.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 519 | 1,440 | 36.0% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 169 | 2,320 | 7.3% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 2,320 | 0.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 2,320 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

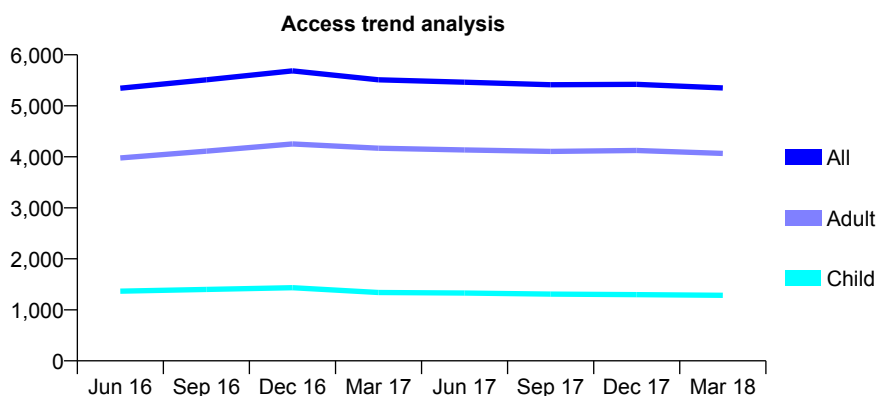
Q50 - Vital Signs At a Glance Contract Report for 678473/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR TJ SPENCE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

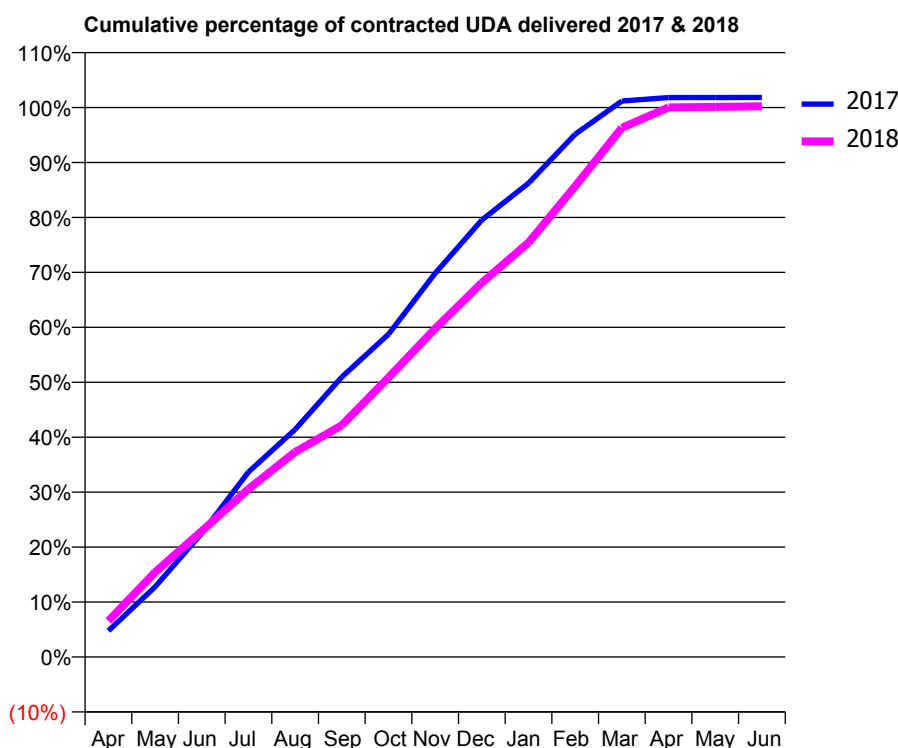
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,050 |
| Carry forward general activity (UDA) | -294 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £451,509.89 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,509 | |
| Quarter ending June 2017 | 5,464 | → |
| Quarter ending September 2017 | 5,414 | → |
| Quarter ending December 2017 | 5,421 | → |
| Quarter ending March 2018 | 5,351 | ↓ |
| Variance since March 2017 | (2.9%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 764 | 1,054 |
| May | 2,050 | 2,480 |
| June | 3,616 | 3,681 |
| July | 5,406 | 4,906 |
| August | 6,646 | 5,989 |
| September | 8,176 | 6,769 |
| October | 9,429 | 8,163 |
| November | 11,209 | 9,591 |
| December | 12,765 | 10,932 |
| January | 13,838 | 12,104 |
| February | 15,270 | 13,750 |
| March | 16,239 | 15,458 |
| April | 16,339 | 16,053 |
| May | 16,342 | 16,069 |
| June | 16,344 | 16,082 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 153 | 2,088 | 7.3% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 679 | 6,248 | 10.9% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,446 | 2,088 | 69.3% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,072 | 6,248 | 65.2% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 437 | 8,598 | 5.1% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 102 | 8,598 | 1.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 85 | 8,598 | 1.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 10 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

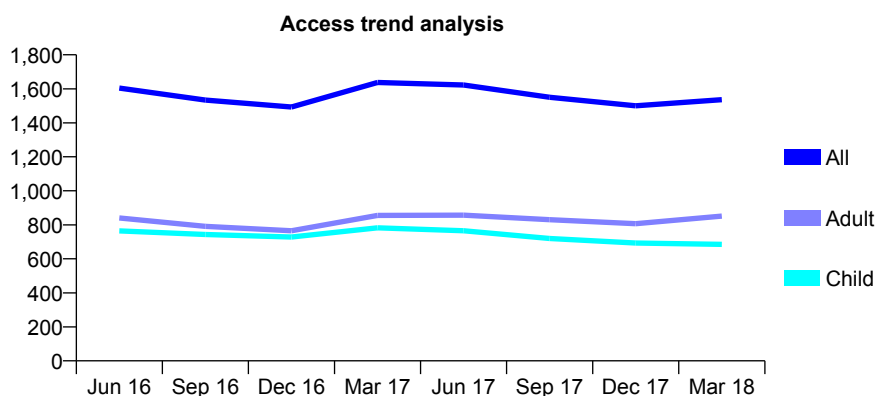
Q50 - Vital Signs At a Glance Contract Report for 678473/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR TJ SPENCE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

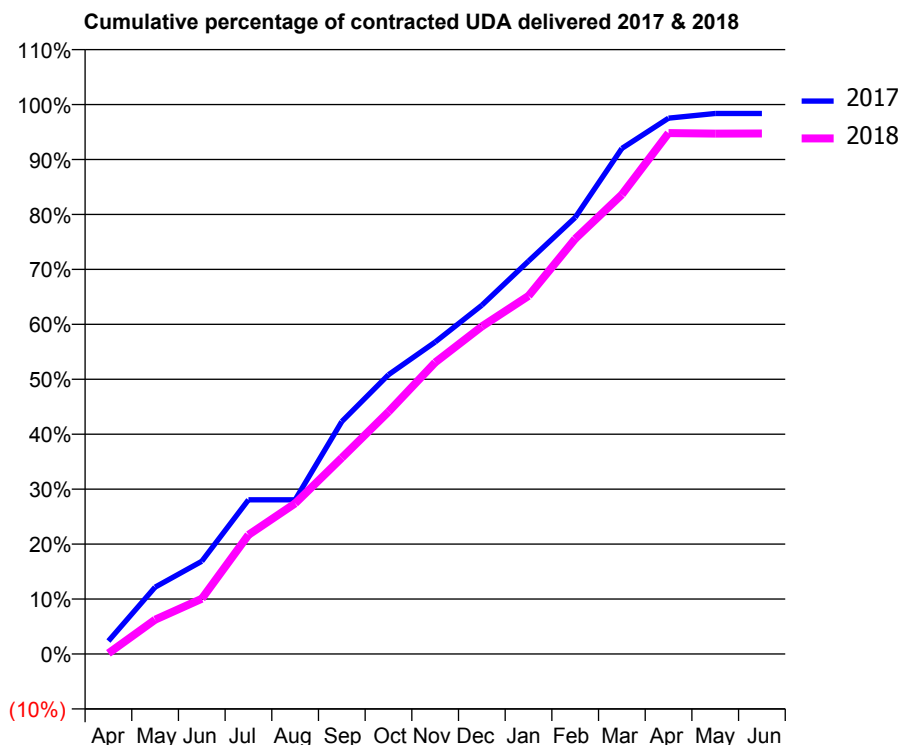
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,787 |
| Carry forward general activity (UDA) | 62 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £98,558.23 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,637 | |
| Quarter ending June 2017 | 1,622 | → |
| Quarter ending September 2017 | 1,550 | ↓ |
| Quarter ending December 2017 | 1,500 | ↓ |
| Quarter ending March 2018 | 1,536 | ↑ |
| Variance since March 2017 | (6.2%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 90 | 5 |
| May | 461 | 237 |
| June | 639 | 381 |
| July | 1,063 | 821 |
| August | 1,063 | 1,038 |
| September | 1,602 | 1,352 |
| October | 1,924 | 1,669 |
| November | 2,150 | 2,010 |
| December | 2,404 | 2,257 |
| January | 2,708 | 2,468 |
| February | 3,008 | 2,862 |
| March | 3,484 | 3,167 |
| April | 3,693 | 3,590 |
| May | 3,725 | 3,586 |
| June | 3,725 | 3,587 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 74 | 1,076 | 6.9% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 78 | 1,027 | 7.6% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 714 | 1,076 | 66.4% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 645 | 1,027 | 62.8% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 67 | 2,213 | 3.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 19 | 2,213 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 2,213 | 0.3% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

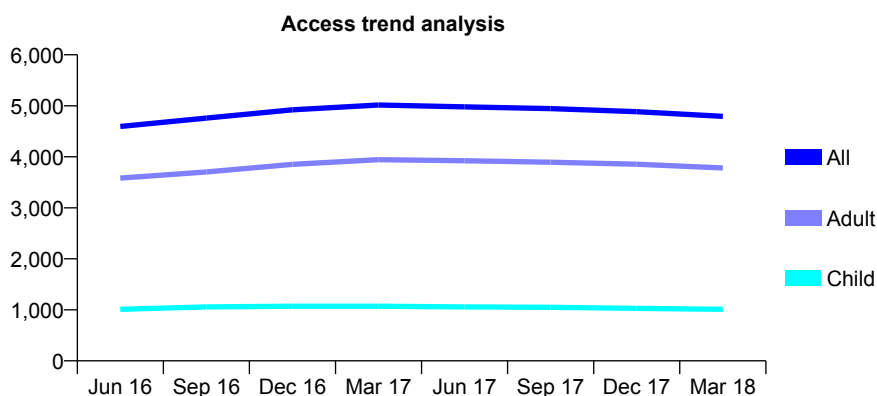
Q50 - Vital Signs At a Glance Contract Report for 682985/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MRS ZR BURNS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,157 |
| Carry forward general activity (UDA) | 228 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £381,662.63 |

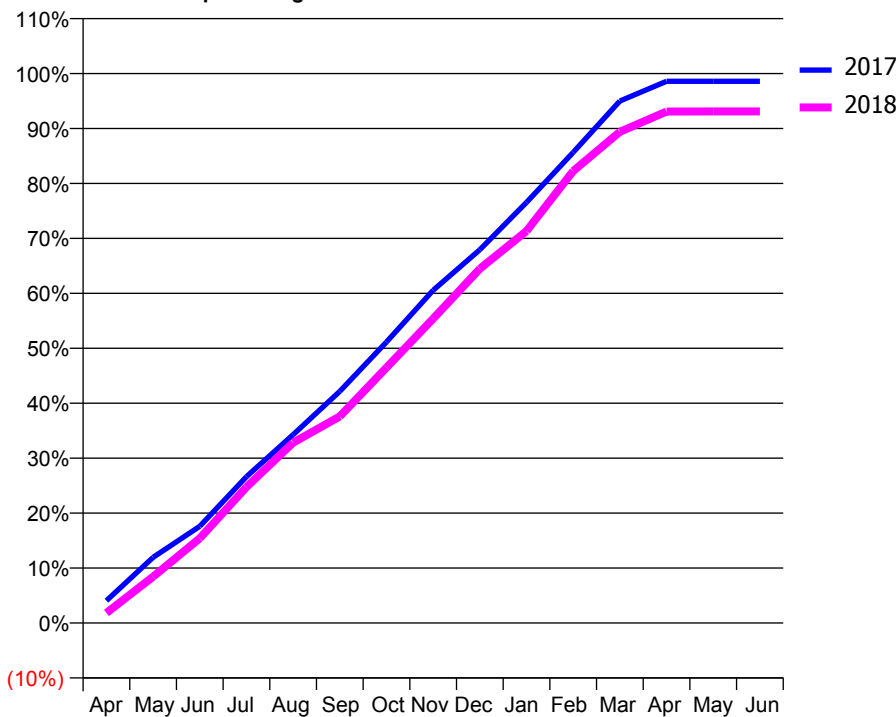
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,015 | |
| Quarter ending June 2017 | 4,979 | → |
| Quarter ending September 2017 | 4,945 | → |
| Quarter ending December 2017 | 4,885 | ↓ |
| Quarter ending March 2018 | 4,793 | ↓ |
| Variance since March 2017 | (4.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 657 | 296 |
| May | 1,932 | 1,363 |
| June | 2,845 | 2,493 |
| July | 4,305 | 3,997 |
| August | 5,540 | 5,304 |
| September | 6,811 | 6,073 |
| October | 8,262 | 7,511 |
| November | 9,786 | 8,948 |
| December | 10,976 | 10,417 |
| January | 12,370 | 11,527 |
| February | 13,839 | 13,289 |
| March | 15,349 | 14,442 |
| April | 15,928 | 15,038 |
| May | 15,929 | 15,042 |
| June | 15,929 | 15,042 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 134 | 1,657 | 8.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 749 | 5,855 | 12.8% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,140 | 1,657 | 68.8% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,938 | 5,855 | 67.3% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 360 | 7,562 | 4.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 48 | 7,562 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 91 | 7,562 | 1.2% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

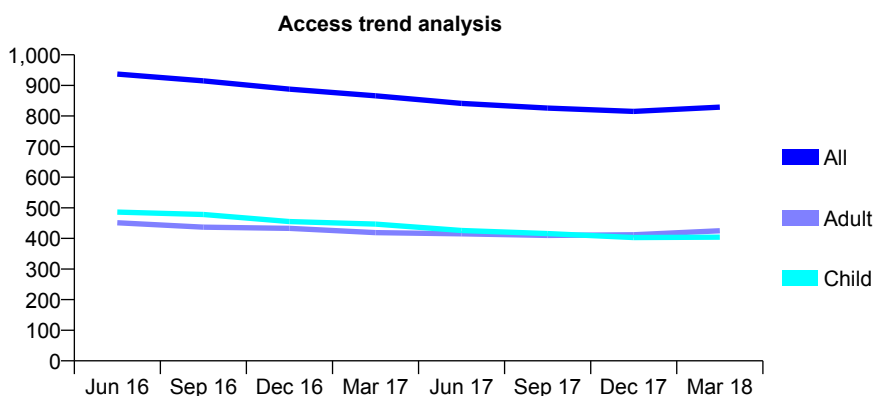
Q50 - Vital Signs At a Glance Contract Report for 706523/0001 - Year end March 2018

| | |
|----------------------|------------------------|
| Name or company name | Market Place Dentistry |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,348 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £64,917.02 |

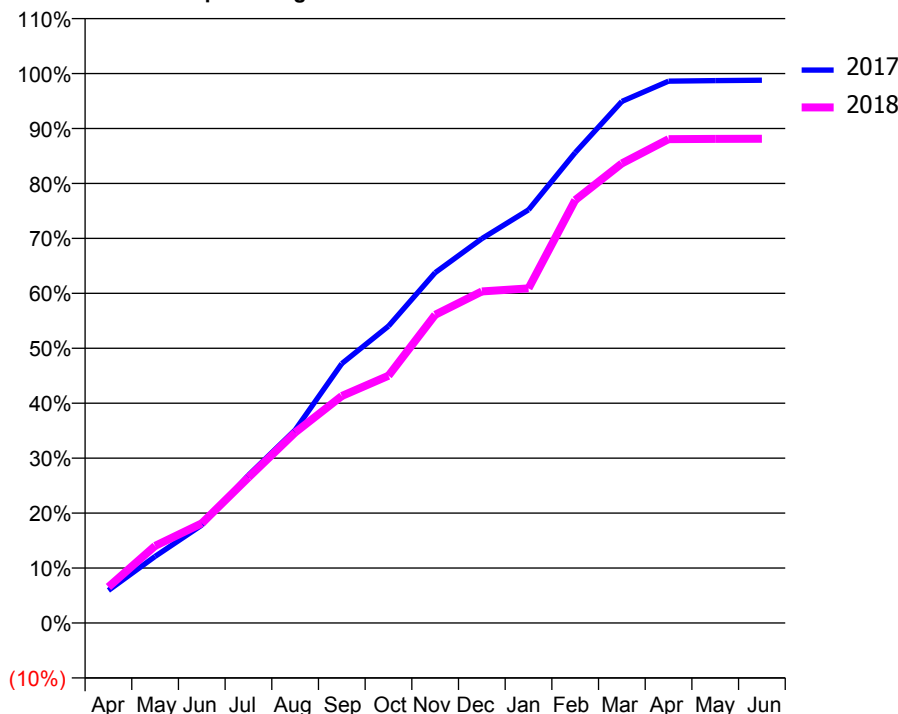
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 866 | |
| Quarter ending June 2017 | 841 | ↓ |
| Quarter ending September 2017 | 826 | ↓ |
| Quarter ending December 2017 | 815 | ↓ |
| Quarter ending March 2018 | 829 | → |
| Variance since March 2017 | (4.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 138 | 154 |
| May | 281 | 330 |
| June | 413 | 426 |
| July | 624 | 622 |
| August | 815 | 814 |
| September | 1,095 | 970 |
| October | 1,253 | 1,057 |
| November | 1,479 | 1,317 |
| December | 1,623 | 1,417 |
| January | 1,744 | 1,430 |
| February | 1,986 | 1,807 |
| March | 2,202 | 1,964 |
| April | 2,288 | 2,067 |
| May | 2,290 | 2,068 |
| June | 2,292 | 2,069 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 63 | 762 | 8.3% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 95 | 574 | 16.6% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 586 | 762 | 76.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 336 | 574 | 58.5% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 40 | 1,332 | 3.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 1,332 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 28 | 1,332 | 2.1% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

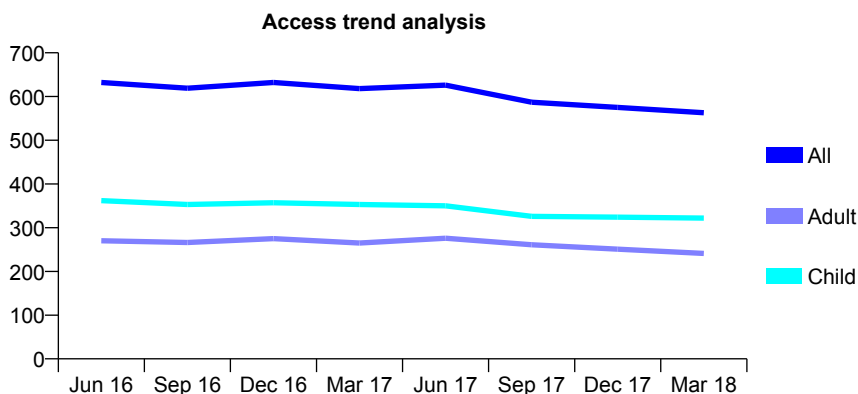
Q50 - Vital Signs At a Glance Contract Report for 725153/0002 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR DC GILKESON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 23/12/2012 |
| Contract end date | |

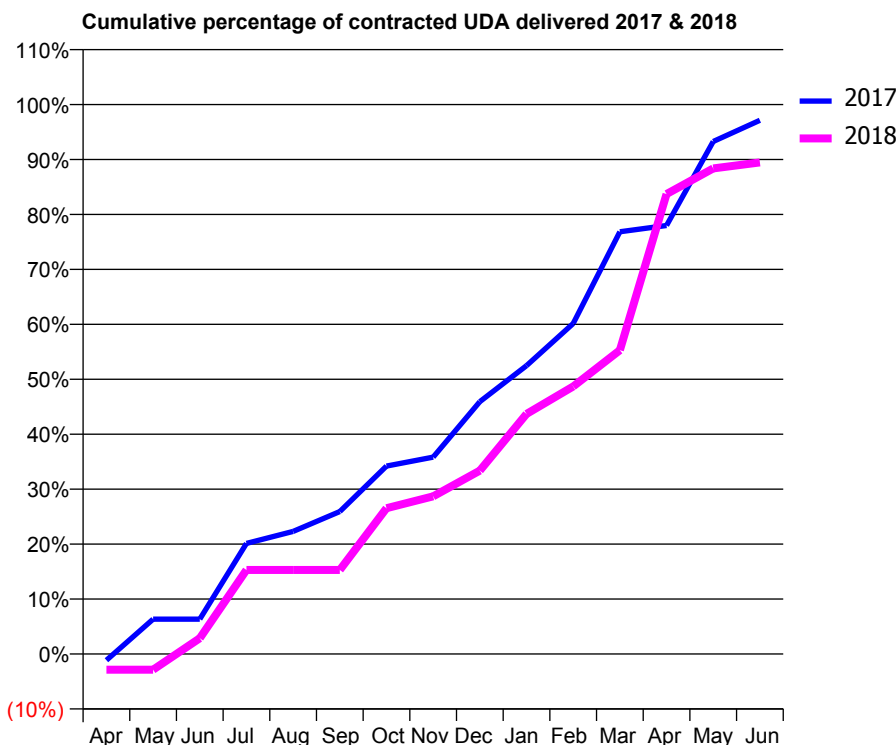
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,390 |
| Carry forward general activity (UDA) | 40 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £41,832.16 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 618 | |
| Quarter ending June 2017 | 626 | → |
| Quarter ending September 2017 | 587 | ↓ |
| Quarter ending December 2017 | 575 | ↓ |
| Quarter ending March 2018 | 563 | ↓ |
| Variance since March 2017 | (8.9%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -16 | -40 |
| May | 88 | -40 |
| June | 88 | 40 |
| July | 280 | 213 |
| August | 310 | 213 |
| September | 360 | 213 |
| October | 475 | 369 |
| November | 498 | 399 |
| December | 638 | 464 |
| January | 729 | 607 |
| February | 836 | 677 |
| March | 1,068 | 769 |
| April | 1,084 | 1,163 |
| May | 1,296 | 1,228 |
| June | 1,350 | 1,243 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 6 | 403 | 1.5% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 14 | 192 | 7.3% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 262 | 403 | 65.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 101 | 192 | 52.6% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 655 | 0.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 655 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 655 | 0.2% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

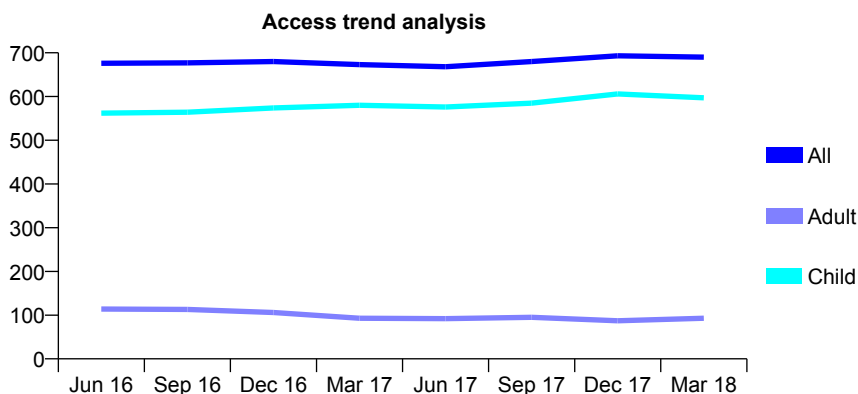
Q50 - Vital Signs At a Glance Contract Report for 732974/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR IJ AUCKLAND |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 1,480 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 815 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £113,046.54 |

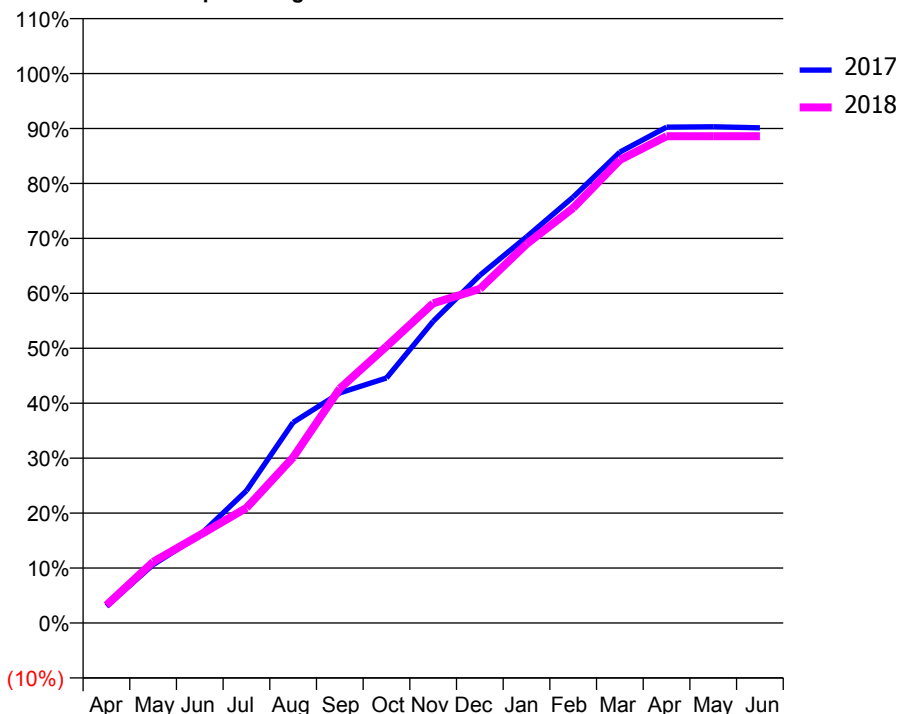
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 673 | |
| Quarter ending June 2017 | 668 | → |
| Quarter ending September 2017 | 680 | → |
| Quarter ending December 2017 | 693 | → |
| Quarter ending March 2018 | 690 | → |
| Variance since March 2017 | 2.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 45 | 48 |
| May | 157 | 165 |
| June | 236 | 237 |
| July | 357 | 310 |
| August | 540 | 446 |
| September | 620 | 632 |
| October | 660 | 745 |
| November | 813 | 861 |
| December | 936 | 900 |
| January | 1,040 | 1,021 |
| February | 1,147 | 1,118 |
| March | 1,268 | 1,247 |
| April | 1,336 | 1,311 |
| May | 1,337 | 1,311 |
| June | 1,334 | 1,311 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 89 | 1,065 | 8.4% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 33 | 3.0% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 727 | 1,065 | 68.3% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 23 | 33 | 69.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 15 | 936 | 1.6% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 936 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 936 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

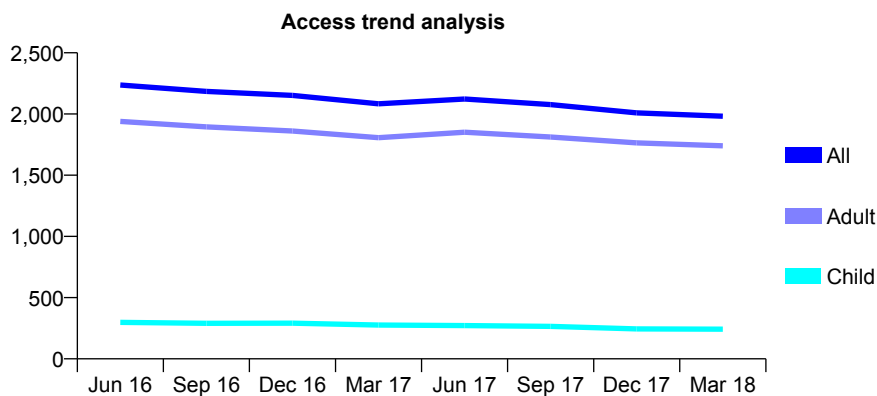
Q50 - Vital Signs At a Glance Contract Report for 736449/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR N SINCLAIR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,815 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £225,568.47 |

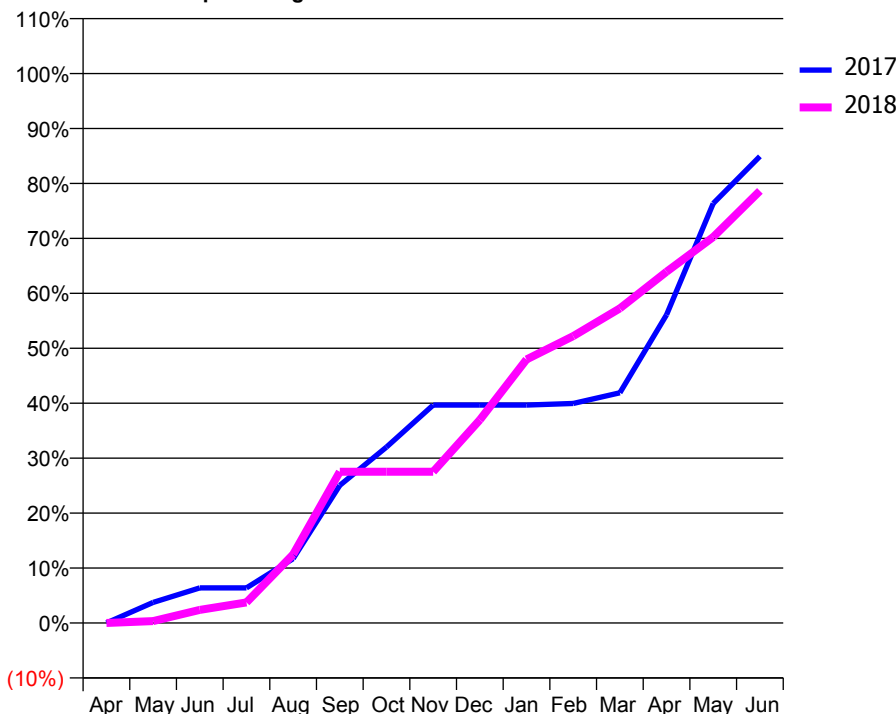
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,083 | |
| Quarter ending June 2017 | 2,123 | → |
| Quarter ending September 2017 | 2,077 | ↓ |
| Quarter ending December 2017 | 2,009 | ↓ |
| Quarter ending March 2018 | 1,982 | ↓ |
| Variance since March 2017 | (4.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 368 | 36 |
| June | 628 | 235 |
| July | 628 | 369 |
| August | 1,150 | 1,226 |
| September | 2,458 | 2,702 |
| October | 3,143 | 2,702 |
| November | 3,893 | 2,702 |
| December | 3,893 | 3,630 |
| January | 3,893 | 4,708 |
| February | 3,923 | 5,124 |
| March | 4,113 | 5,621 |
| April | 5,506 | 6,274 |
| May | 7,493 | 6,895 |
| June | 8,334 | 7,718 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 27 | 506 | 5.3% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 558 | 3,681 | 15.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 386 | 506 | 76.3% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,534 | 3,681 | 68.8% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 362 | 3,351 | 10.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 51 | 3,351 | 1.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 14 | 3,351 | 0.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 12 | 83.3% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 12 | 83.3% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

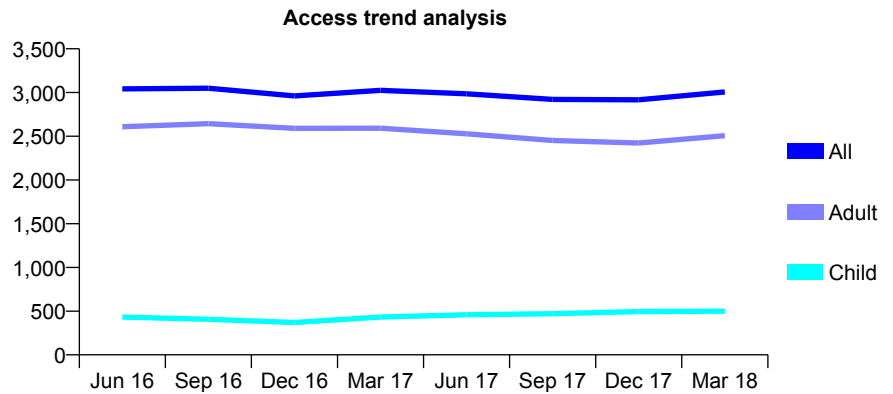
Q50 - Vital Signs At a Glance Contract Report for 737089/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | MR AN GATECLIFF |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,178 |
| Carry forward general activity (UDA) | 125 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £258,953.40 |

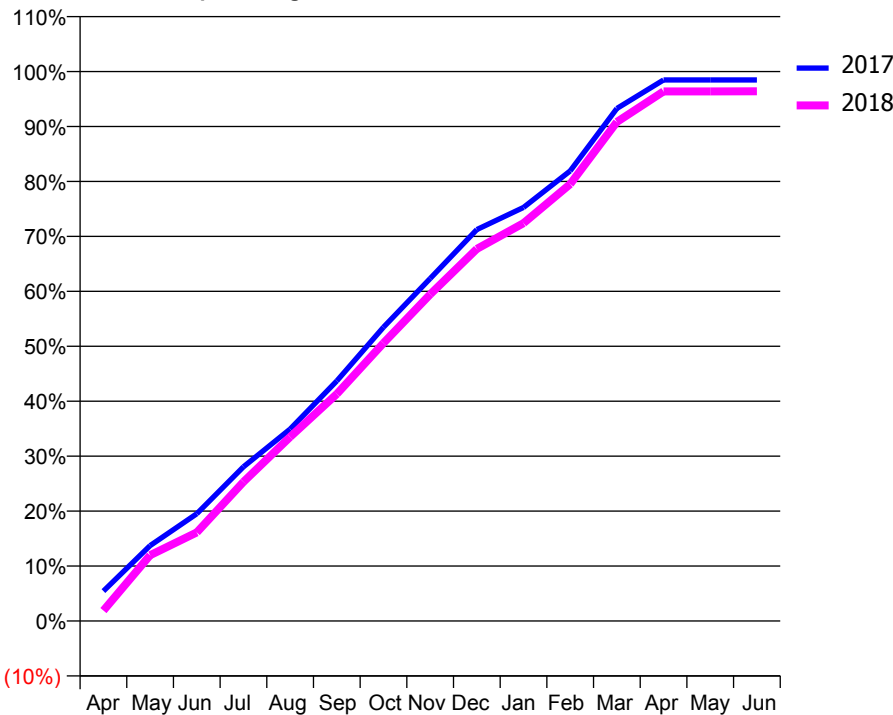
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,025 | |
| Quarter ending June 2017 | 2,986 | ↓ |
| Quarter ending September 2017 | 2,921 | ↓ |
| Quarter ending December 2017 | 2,917 | → |
| Quarter ending March 2018 | 3,006 | ↑ |
| Variance since March 2017 | (0.6%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 446 | 155 |
| May | 1,123 | 980 |
| June | 1,596 | 1,318 |
| July | 2,295 | 2,070 |
| August | 2,858 | 2,739 |
| September | 3,572 | 3,380 |
| October | 4,374 | 4,137 |
| November | 5,097 | 4,861 |
| December | 5,826 | 5,538 |
| January | 6,154 | 5,921 |
| February | 6,700 | 6,502 |
| March | 7,627 | 7,428 |
| April | 8,053 | 7,881 |
| May | 8,053 | 7,881 |
| June | 8,053 | 7,884 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 29 | 851 | 3.4% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 325 | 3,234 | 10.0% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 404 | 851 | 47.5% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 915 | 3,234 | 28.3% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 167 | 4,105 | 4.1% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 46 | 4,105 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 104 | 4,105 | 2.5% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

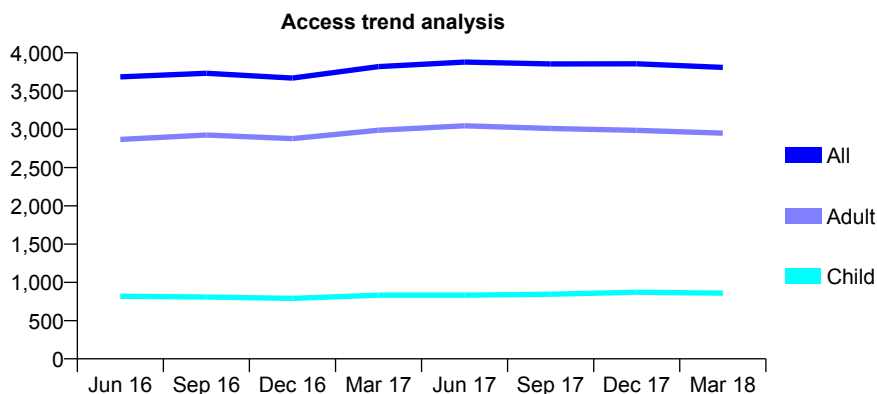
Q50 - Vital Signs At a Glance Contract Report for 739146/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR MA HOMA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,753 |
| Carry forward general activity (UDA) | -114 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £221,365.22 |

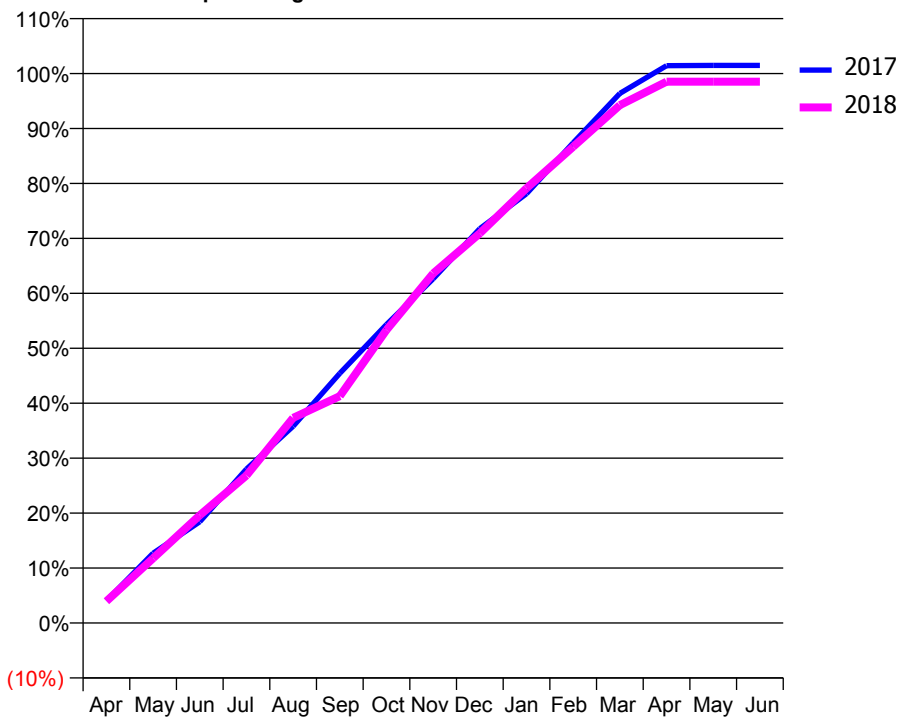
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,820 | |
| Quarter ending June 2017 | 3,878 | → |
| Quarter ending September 2017 | 3,855 | → |
| Quarter ending December 2017 | 3,856 | → |
| Quarter ending March 2018 | 3,809 | ↓ |
| Variance since March 2017 | (0.3%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 316 | 308 |
| May | 984 | 914 |
| June | 1,429 | 1,521 |
| July | 2,172 | 2,081 |
| August | 2,776 | 2,895 |
| September | 3,524 | 3,201 |
| October | 4,212 | 4,134 |
| November | 4,858 | 4,933 |
| December | 5,565 | 5,498 |
| January | 6,058 | 6,134 |
| February | 6,775 | 6,720 |
| March | 7,473 | 7,306 |
| April | 7,864 | 7,637 |
| May | 7,867 | 7,637 |
| June | 7,867 | 7,637 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 47 | 1,206 | 3.9% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 526 | 3,872 | 13.6% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 734 | 1,206 | 60.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,941 | 3,872 | 50.1% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 243 | 3,894 | 6.2% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 12 | 3,894 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 81 | 3,894 | 2.1% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

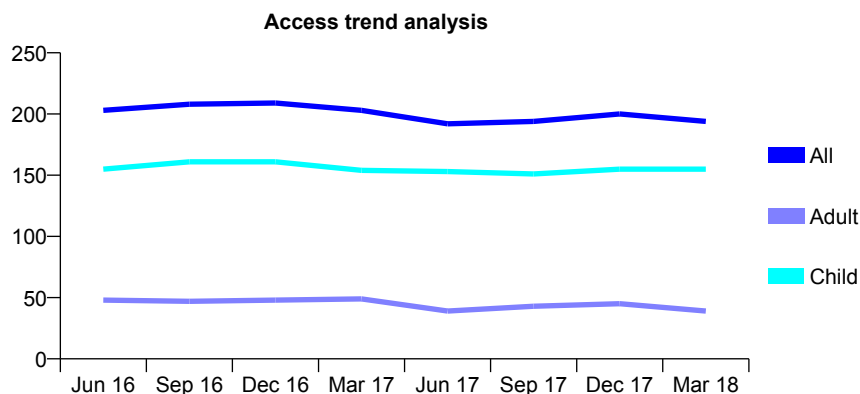
Q50 - Vital Signs At a Glance Contract Report for 739375/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Holbrook Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 400 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £11,844.86 |

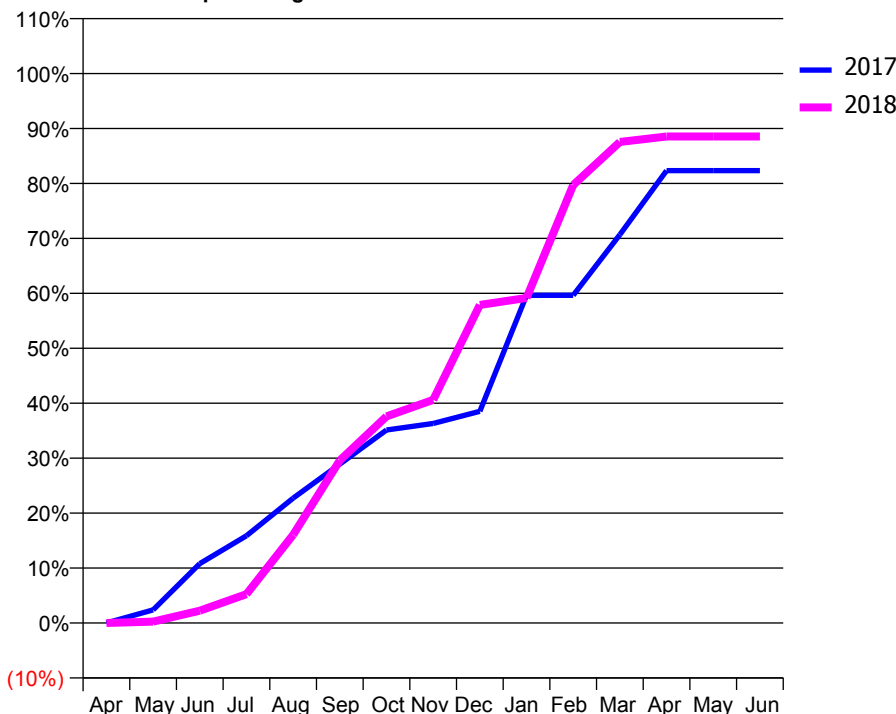
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 203 | |
| Quarter ending June 2017 | 192 | ↓ |
| Quarter ending September 2017 | 194 | → |
| Quarter ending December 2017 | 200 | ↑ |
| Quarter ending March 2018 | 194 | ↓ |
| Variance since March 2017 | (4.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 12 | 1 |
| June | 54 | 9 |
| July | 79 | 21 |
| August | 114 | 64 |
| September | 145 | 118 |
| October | 176 | 150 |
| November | 182 | 162 |
| December | 193 | 232 |
| January | 298 | 237 |
| February | 298 | 319 |
| March | 353 | 350 |
| April | 412 | 354 |
| May | 412 | 354 |
| June | 412 | 354 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 19 | 256 | 7.4% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 24 | 12.5% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 149 | 256 | 58.2% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 14 | 24 | 58.3% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 6 | 244 | 2.5% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 244 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 6 | 244 | 2.5% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

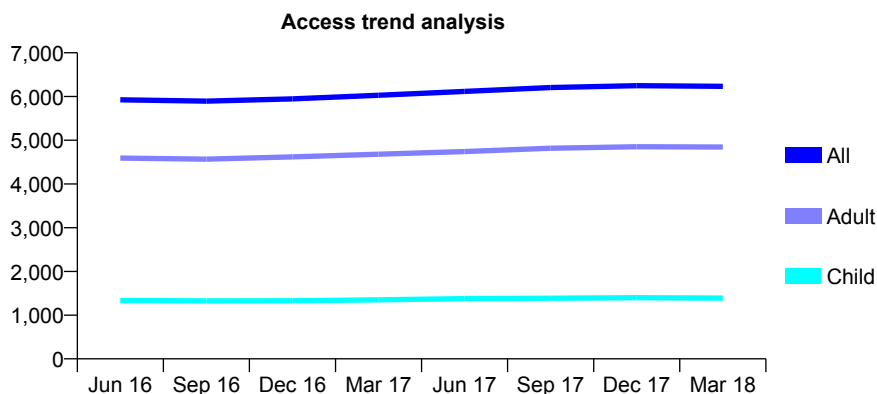
Q50 - Vital Signs At a Glance Contract Report for 739766/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR DG BOFF |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,658 |
| Carry forward general activity (UDA) | -313 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £475,309.36 |

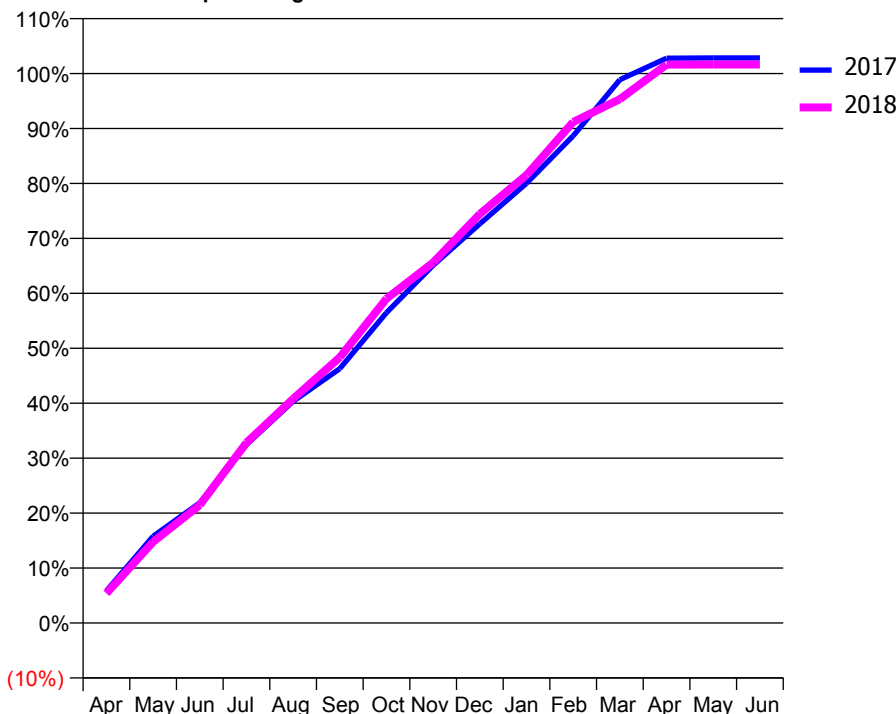
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,029 | |
| Quarter ending June 2017 | 6,118 | → |
| Quarter ending September 2017 | 6,204 | → |
| Quarter ending December 2017 | 6,248 | → |
| Quarter ending March 2018 | 6,232 | → |
| Variance since March 2017 | 3.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 918 | 846 |
| May | 2,473 | 2,313 |
| June | 3,427 | 3,360 |
| July | 5,083 | 5,138 |
| August | 6,318 | 6,389 |
| September | 7,249 | 7,570 |
| October | 8,844 | 9,242 |
| November | 10,192 | 10,274 |
| December | 11,373 | 11,655 |
| January | 12,528 | 12,765 |
| February | 13,882 | 14,276 |
| March | 15,482 | 14,926 |
| April | 16,095 | 15,912 |
| May | 16,103 | 15,914 |
| June | 16,103 | 15,914 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 237 | 2,434 | 9.7% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 728 | 6,135 | 11.9% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,635 | 2,434 | 67.2% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,316 | 6,135 | 37.8% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 61 | 8,821 | 0.7% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 40 | 8,821 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 122 | 8,821 | 1.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

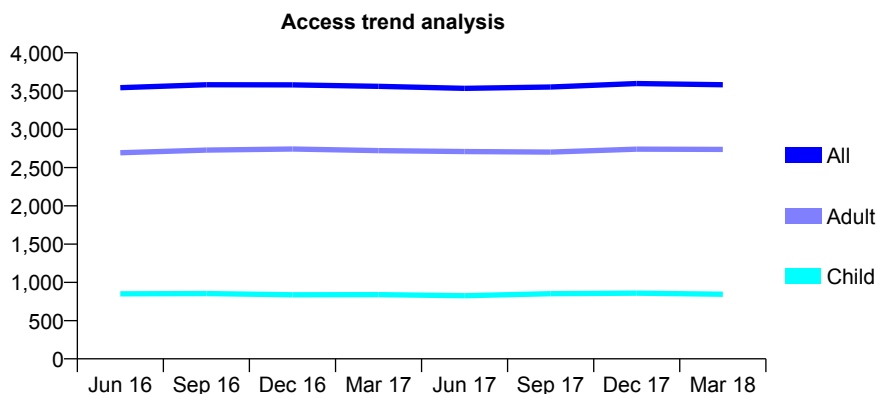
Q50 - Vital Signs At a Glance Contract Report for 739766/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR DG BOFF |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £583,801.50 |

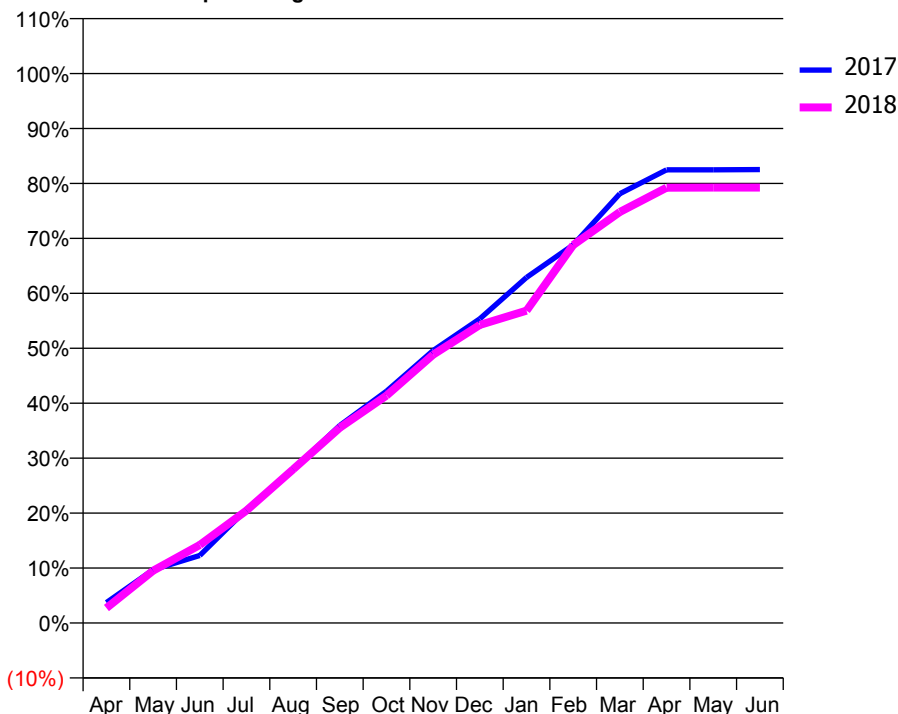
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,562 | |
| Quarter ending June 2017 | 3,536 | → |
| Quarter ending September 2017 | 3,553 | → |
| Quarter ending December 2017 | 3,599 | → |
| Quarter ending March 2018 | 3,583 | → |
| Variance since March 2017 | 0.6% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 671 | 489 |
| May | 1,746 | 1,714 |
| June | 2,211 | 2,557 |
| July | 3,721 | 3,684 |
| August | 5,032 | 5,032 |
| September | 6,470 | 6,398 |
| October | 7,593 | 7,448 |
| November | 8,925 | 8,790 |
| December | 9,968 | 9,766 |
| January | 11,320 | 10,232 |
| February | 12,386 | 12,382 |
| March | 14,062 | 13,463 |
| April | 14,845 | 14,260 |
| May | 14,845 | 14,264 |
| June | 14,854 | 14,264 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 156 | 1,639 | 9.5% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 791 | 4,359 | 18.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,096 | 1,639 | 66.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,547 | 4,359 | 58.4% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 466 | 6,003 | 7.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 99 | 6,003 | 1.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 113 | 6,003 | 1.9% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

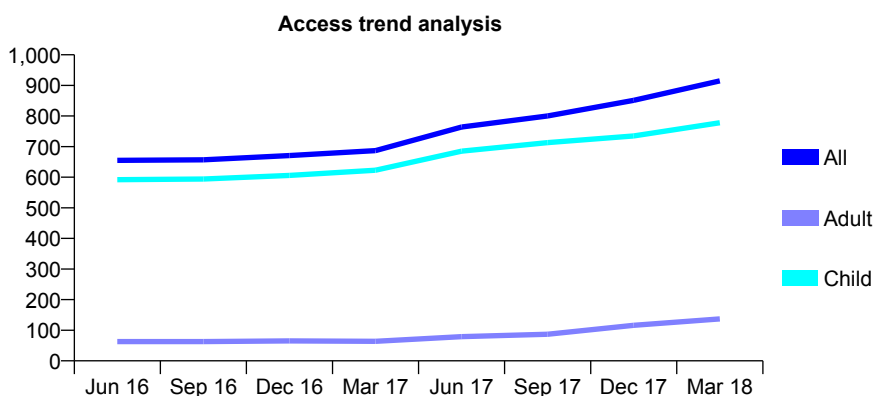
Q50 - Vital Signs At a Glance Contract Report for 740683/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR JW MUIRHEAD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,404 |
| Carry forward general activity (UDA) | 49 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £35,542.02 |

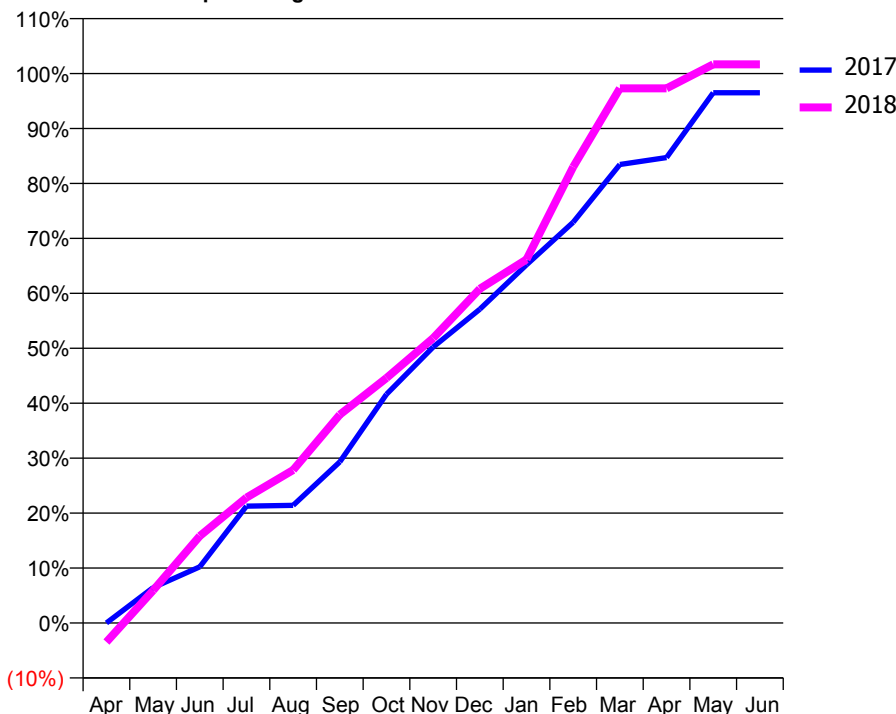
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 687 | |
| Quarter ending June 2017 | 764 | ↑ |
| Quarter ending September 2017 | 800 | ↑ |
| Quarter ending December 2017 | 851 | ↑ |
| Quarter ending March 2018 | 915 | ↑ |
| Variance since March 2017 | 33.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 0 | -49 |
| May | 90 | 83 |
| June | 144 | 222 |
| July | 299 | 321 |
| August | 301 | 391 |
| September | 412 | 532 |
| October | 585 | 626 |
| November | 705 | 728 |
| December | 802 | 854 |
| January | 915 | 929 |
| February | 1,024 | 1,165 |
| March | 1,171 | 1,366 |
| April | 1,189 | 1,366 |
| May | 1,355 | 1,427 |
| June | 1,355 | 1,427 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 50 | 1,116 | 4.5% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 4 | 96 | 4.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 579 | 1,116 | 51.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 22 | 96 | 22.9% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 73 | 1,131 | 6.5% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,131 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,131 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

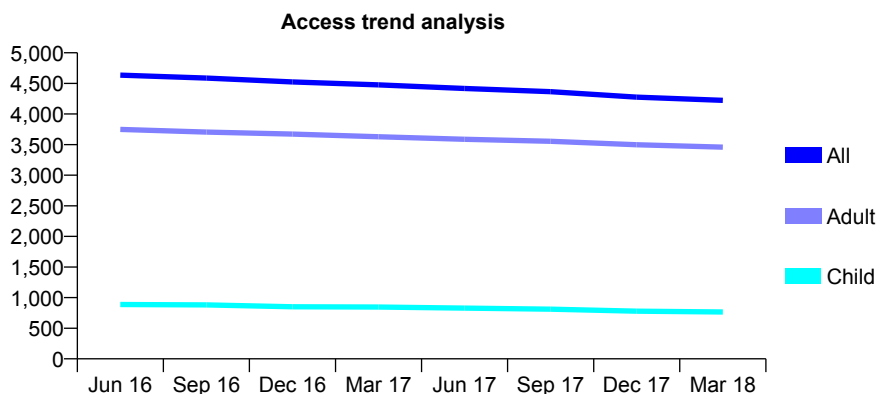
Q50 - Vital Signs At a Glance Contract Report for 740888/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR A FORDY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,620 |
| Carry forward general activity (UDA) | 223 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £422,284.27 |

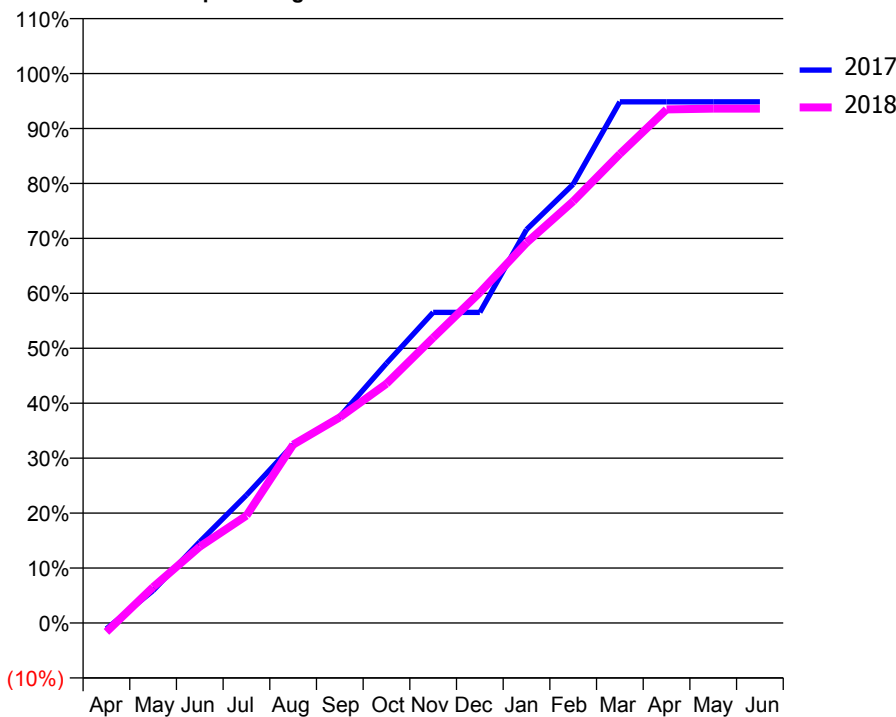
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,475 | |
| Quarter ending June 2017 | 4,418 | ↓ |
| Quarter ending September 2017 | 4,366 | ↓ |
| Quarter ending December 2017 | 4,276 | ↓ |
| Quarter ending March 2018 | 4,223 | ↓ |
| Variance since March 2017 | (5.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -147 | -223 |
| May | 804 | 892 |
| June | 2,015 | 1,892 |
| July | 3,171 | 2,663 |
| August | 4,422 | 4,421 |
| September | 5,117 | 5,099 |
| October | 6,436 | 5,931 |
| November | 7,701 | 7,072 |
| December | 7,701 | 8,191 |
| January | 9,752 | 9,426 |
| February | 10,874 | 10,452 |
| March | 12,920 | 11,626 |
| April | 12,920 | 12,731 |
| May | 12,920 | 12,749 |
| June | 12,920 | 12,749 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 65 | 1,262 | 5.2% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 721 | 4,686 | 15.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 958 | 1,262 | 75.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,038 | 4,686 | 43.5% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 101 | 6,316 | 1.6% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 85 | 6,316 | 1.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 216 | 6,316 | 3.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

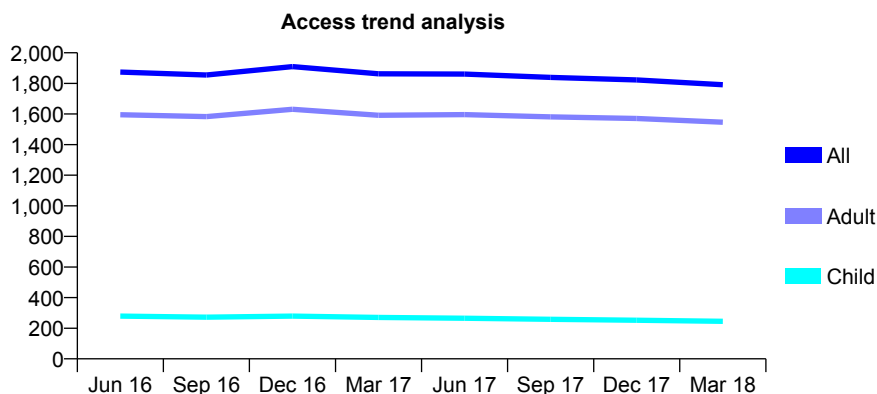
Q50 - Vital Signs At a Glance Contract Report for 741671/0002 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR DA JACKSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,851 |
| Carry forward general activity (UDA) | -117 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £133,660.25 |

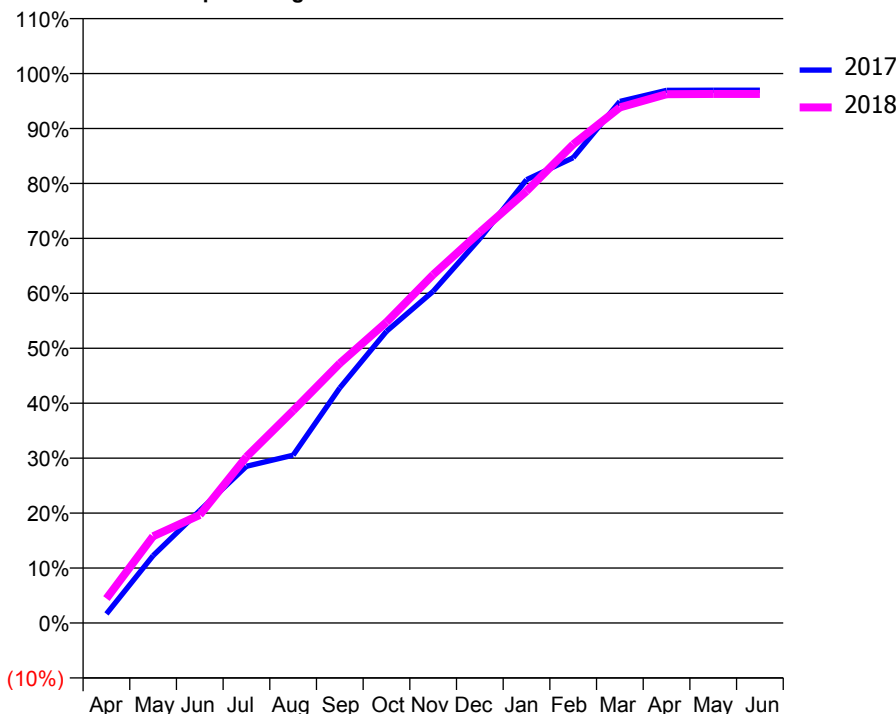
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,863 | |
| Quarter ending June 2017 | 1,861 | → |
| Quarter ending September 2017 | 1,839 | ↓ |
| Quarter ending December 2017 | 1,823 | → |
| Quarter ending March 2018 | 1,791 | ↓ |
| Variance since March 2017 | (3.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 98 | 260 |
| May | 718 | 923 |
| June | 1,197 | 1,151 |
| July | 1,669 | 1,770 |
| August | 1,786 | 2,262 |
| September | 2,504 | 2,765 |
| October | 3,106 | 3,204 |
| November | 3,532 | 3,709 |
| December | 4,093 | 4,161 |
| January | 4,720 | 4,599 |
| February | 4,954 | 5,097 |
| March | 5,554 | 5,490 |
| April | 5,671 | 5,630 |
| May | 5,673 | 5,633 |
| June | 5,673 | 5,633 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 26 | 371 | 7.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 378 | 2,383 | 15.9% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 252 | 371 | 67.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,420 | 2,383 | 59.6% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 218 | 2,767 | 7.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 33 | 2,767 | 1.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 74 | 2,767 | 2.7% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

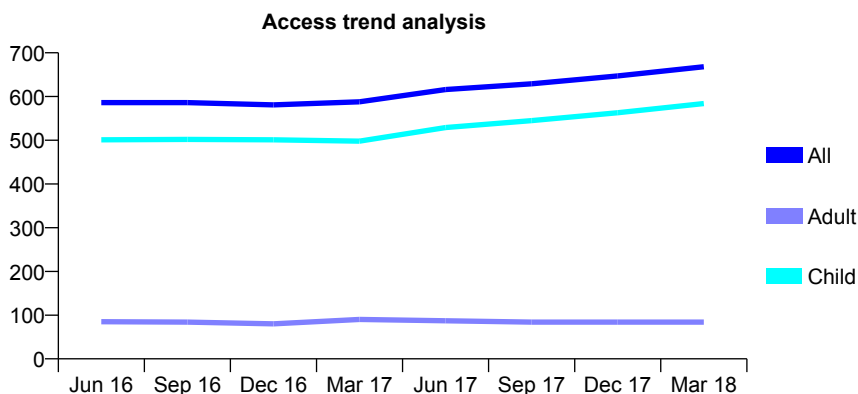
Q50 - Vital Signs At a Glance Contract Report for 742775/0001 - Year end March 2018

| | |
|----------------------|------------------------|
| Name or company name | Higgs, Moore & Adamson |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,350 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £29,350.81 |

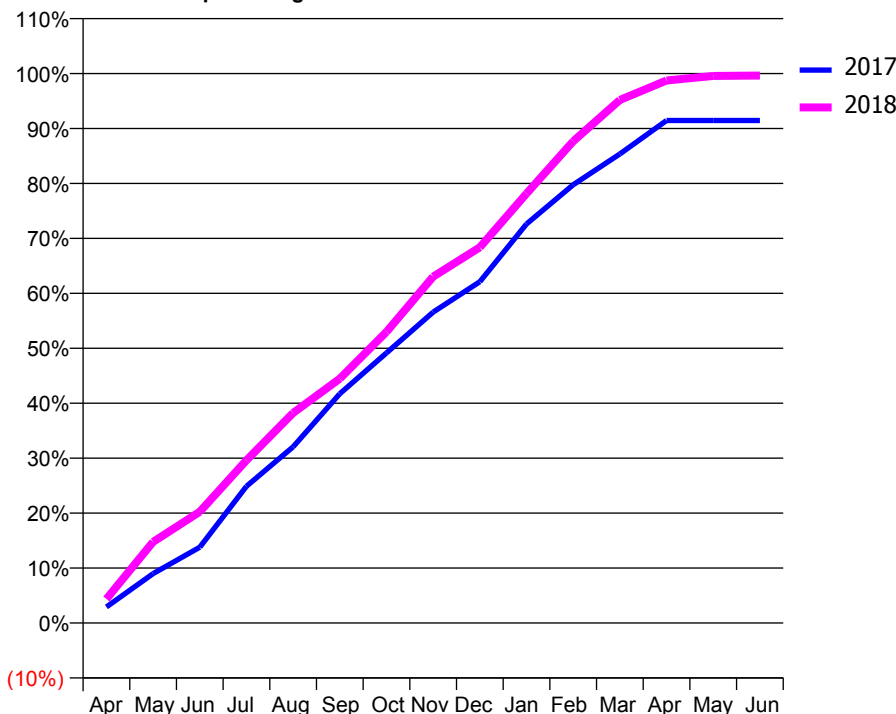
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 588 | |
| Quarter ending June 2017 | 616 | ↑ |
| Quarter ending September 2017 | 629 | ↑ |
| Quarter ending December 2017 | 647 | ↑ |
| Quarter ending March 2018 | 668 | ↑ |
| Variance since March 2017 | 13.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 39 | 59 |
| May | 121 | 199 |
| June | 186 | 273 |
| July | 336 | 400 |
| August | 433 | 516 |
| September | 563 | 600 |
| October | 664 | 715 |
| November | 764 | 851 |
| December | 838 | 923 |
| January | 980 | 1,055 |
| February | 1,077 | 1,183 |
| March | 1,152 | 1,285 |
| April | 1,235 | 1,333 |
| May | 1,235 | 1,344 |
| June | 1,235 | 1,345 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 67 | 1,018 | 6.6% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2 | 56 | 3.6% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 710 | 1,018 | 69.7% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 41 | 56 | 73.2% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 15 | 1,068 | 1.4% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,068 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,068 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

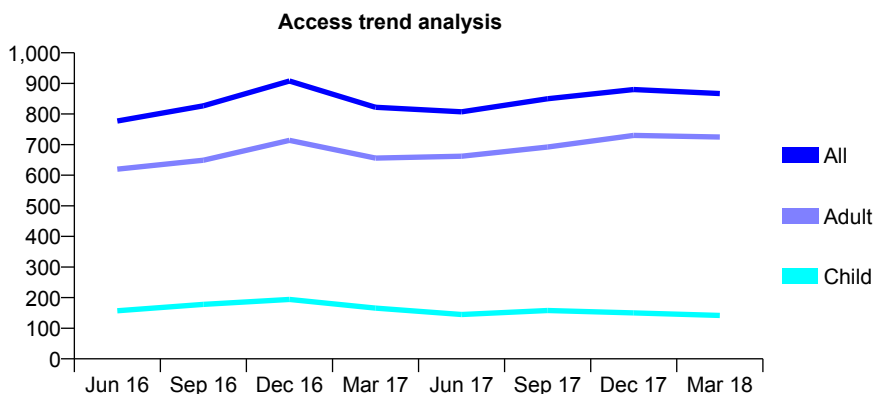
Q50 - Vital Signs At a Glance Contract Report for 749869/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MRS ML GATECLIFF |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,024 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 420 |
| Carry forward orthodontic activity (UOA) | 4 |
| Baseline contract value | £91,549.27 |

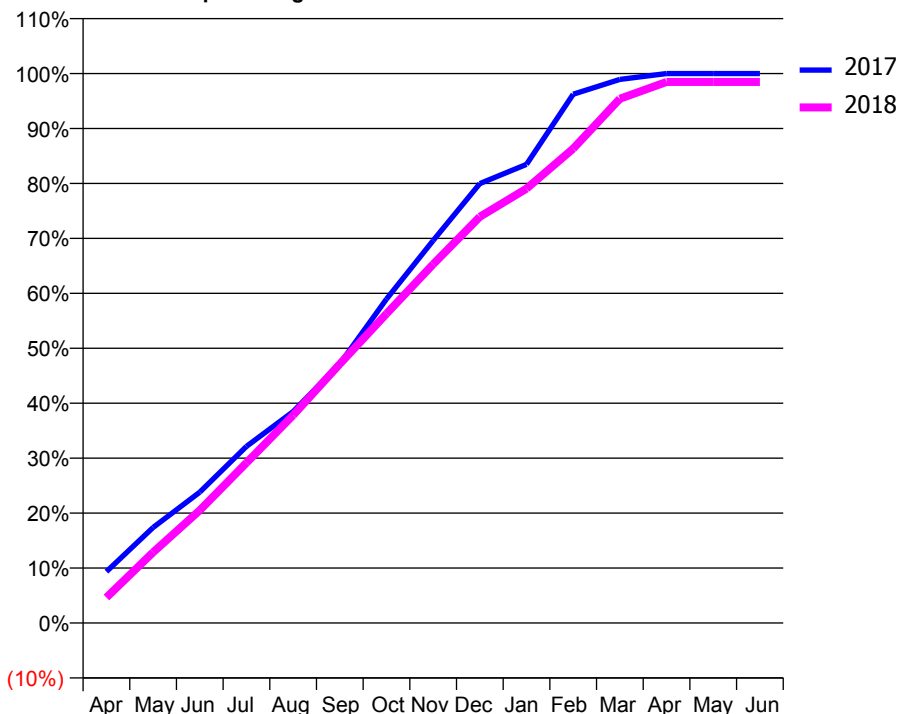
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 822 | |
| Quarter ending June 2017 | 807 | ↓ |
| Quarter ending September 2017 | 850 | ↑ |
| Quarter ending December 2017 | 880 | ↑ |
| Quarter ending March 2018 | 867 | ↓ |
| Variance since March 2017 | 5.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 189 | 94 |
| May | 352 | 261 |
| June | 482 | 415 |
| July | 650 | 590 |
| August | 779 | 765 |
| September | 955 | 954 |
| October | 1,193 | 1,139 |
| November | 1,409 | 1,322 |
| December | 1,619 | 1,496 |
| January | 1,689 | 1,600 |
| February | 1,948 | 1,747 |
| March | 2,002 | 1,931 |
| April | 2,024 | 1,993 |
| May | 2,024 | 1,993 |
| June | 2,024 | 1,993 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 15 | 294 | 5.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 83 | 1,017 | 8.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 128 | 294 | 43.5% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 329 | 1,017 | 32.4% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 33 | 1,283 | 2.6% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 17 | 1,283 | 1.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 25 | 1,283 | 1.9% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

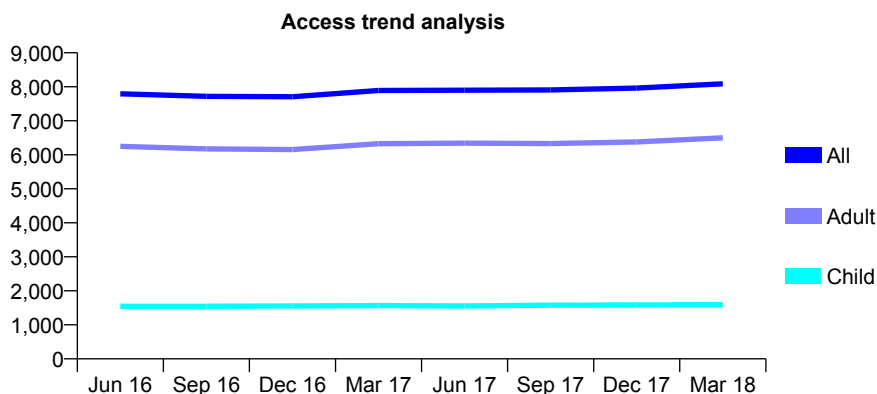
Q50 - Vital Signs At a Glance Contract Report for 750069/0001 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | MISS IT GREENSTREET |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 17,900 |
| Carry forward general activity (UDA) | -166 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £554,826.09 |

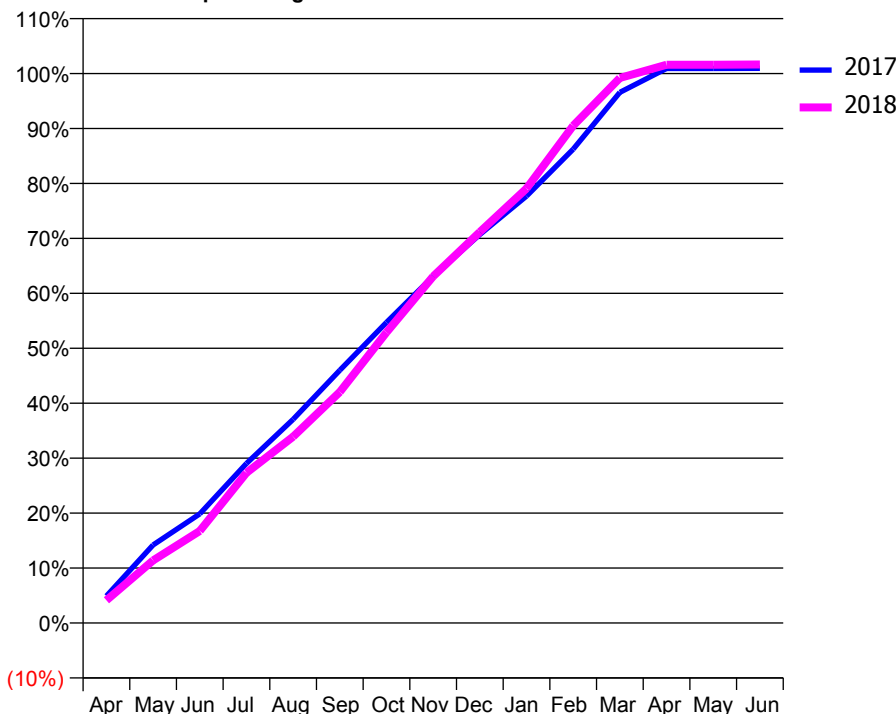
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,894 | |
| Quarter ending June 2017 | 7,900 | → |
| Quarter ending September 2017 | 7,909 | → |
| Quarter ending December 2017 | 7,964 | → |
| Quarter ending March 2018 | 8,089 | → |
| Variance since March 2017 | 2.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 878 | 739 |
| May | 2,545 | 2,041 |
| June | 3,556 | 2,998 |
| July | 5,197 | 4,892 |
| August | 6,636 | 6,073 |
| September | 8,233 | 7,524 |
| October | 9,794 | 9,467 |
| November | 11,296 | 11,291 |
| December | 12,656 | 12,740 |
| January | 13,905 | 14,153 |
| February | 15,435 | 16,200 |
| March | 17,285 | 17,754 |
| April | 18,062 | 18,186 |
| May | 18,062 | 18,187 |
| June | 18,066 | 18,193 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 122 | 2,435 | 5.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,394 | 9,905 | 14.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,570 | 2,435 | 64.5% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,525 | 9,905 | 55.8% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 856 | 10,599 | 8.1% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 146 | 10,599 | 1.4% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 42 | 10,599 | 0.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 16 | 17 | 94.1% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 17 | 94.1% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

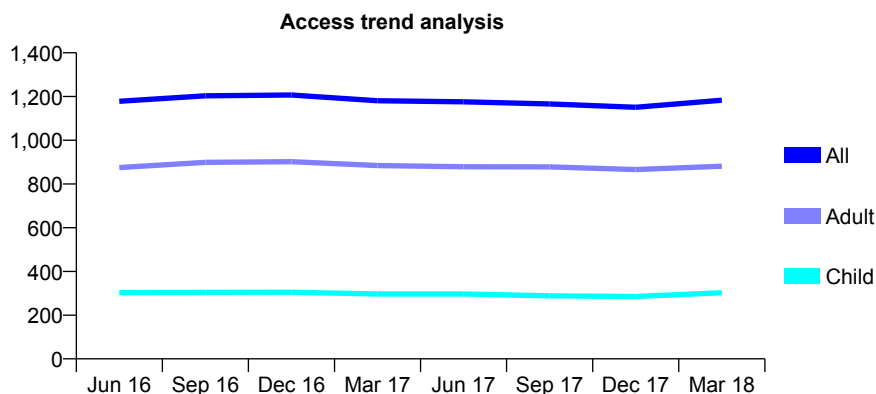
Q50 - Vital Signs At a Glance Contract Report for 750069/0002 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | MISS IT GREENSTREET |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2014 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,210 |
| Carry forward general activity (UDA) | -3 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £99,505.54 |

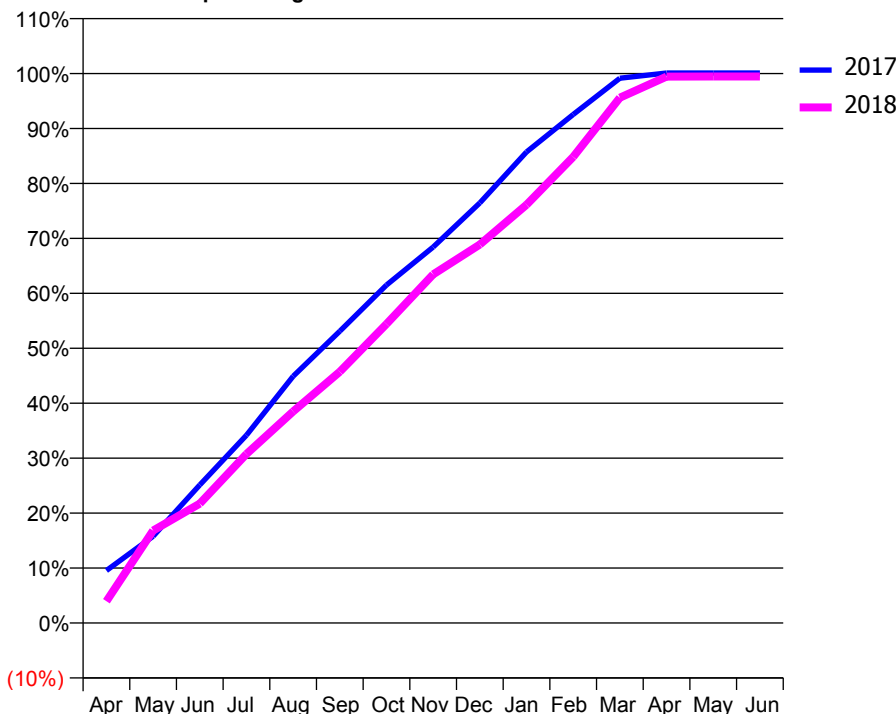
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 1,181 | |
| Quarter ending June 2017 | 1,176 | → |
| Quarter ending September 2017 | 1,166 | → |
| Quarter ending December 2017 | 1,151 | ↓ |
| Quarter ending March 2018 | 1,183 | ↑ |
| Variance since March 2017 | 0.2% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 307 | 128 |
| May | 507 | 540 |
| June | 807 | 698 |
| July | 1,097 | 987 |
| August | 1,441 | 1,236 |
| September | 1,704 | 1,468 |
| October | 1,974 | 1,747 |
| November | 2,196 | 2,036 |
| December | 2,454 | 2,211 |
| January | 2,752 | 2,443 |
| February | 2,971 | 2,723 |
| March | 3,183 | 3,068 |
| April | 3,213 | 3,192 |
| May | 3,213 | 3,193 |
| June | 3,213 | 3,193 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 14 | 520 | 2.7% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 176 | 1,487 | 11.8% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 439 | 520 | 84.4% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,036 | 1,487 | 69.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 124 | 2,054 | 6.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 18 | 2,054 | 0.9% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 2,054 | 0.1% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

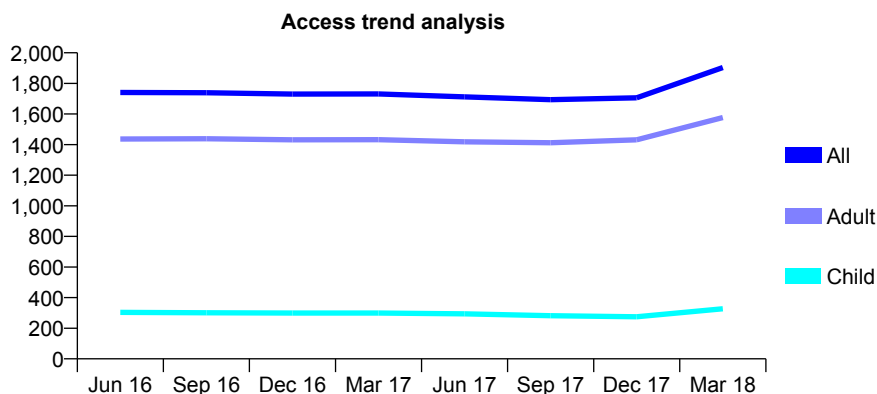
Q50 - Vital Signs At a Glance Contract Report for 761060/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | Mr Jagdeep Matharu |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,072 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £178,758.88 |

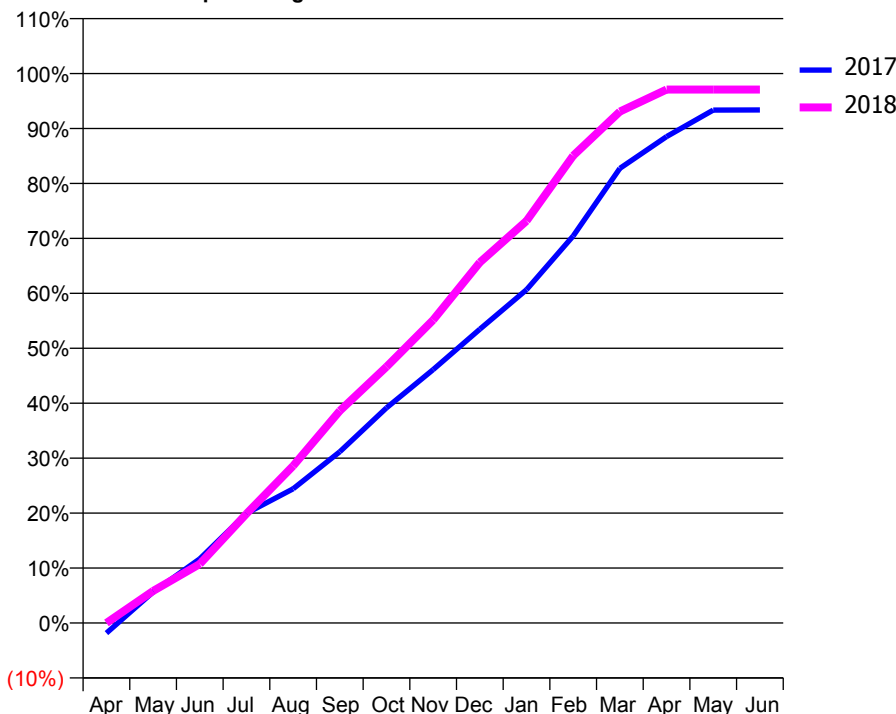
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,731 | |
| Quarter ending June 2017 | 1,712 | ↓ |
| Quarter ending September 2017 | 1,694 | ↓ |
| Quarter ending December 2017 | 1,706 | → |
| Quarter ending March 2018 | 1,904 | ↑ |
| Variance since March 2017 | 10.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -112 | 0 |
| May | 342 | 354 |
| June | 709 | 652 |
| July | 1,213 | 1,207 |
| August | 1,483 | 1,736 |
| September | 1,893 | 2,345 |
| October | 2,378 | 2,831 |
| November | 2,800 | 3,349 |
| December | 3,246 | 3,985 |
| January | 3,682 | 4,443 |
| February | 4,277 | 5,163 |
| March | 5,024 | 5,652 |
| April | 5,374 | 5,894 |
| May | 5,668 | 5,894 |
| June | 5,670 | 5,894 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 52 | 575 | 9.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 285 | 2,686 | 10.6% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 403 | 575 | 70.1% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,913 | 2,686 | 71.2% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 108 | 3,220 | 3.4% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 41 | 3,220 | 1.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 28 | 3,220 | 0.9% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

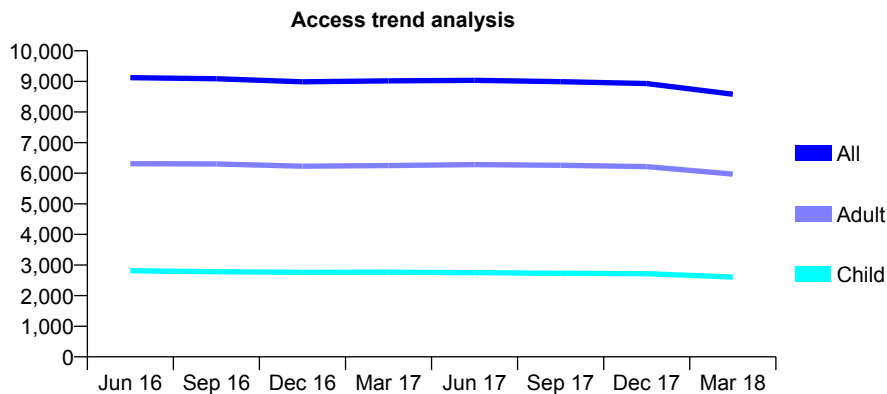
Q50 - Vital Signs At a Glance Contract Report for 762180/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR RJ BROMILEY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 23,124 |
| Carry forward general activity (UDA) | -14 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £775,880.24 |

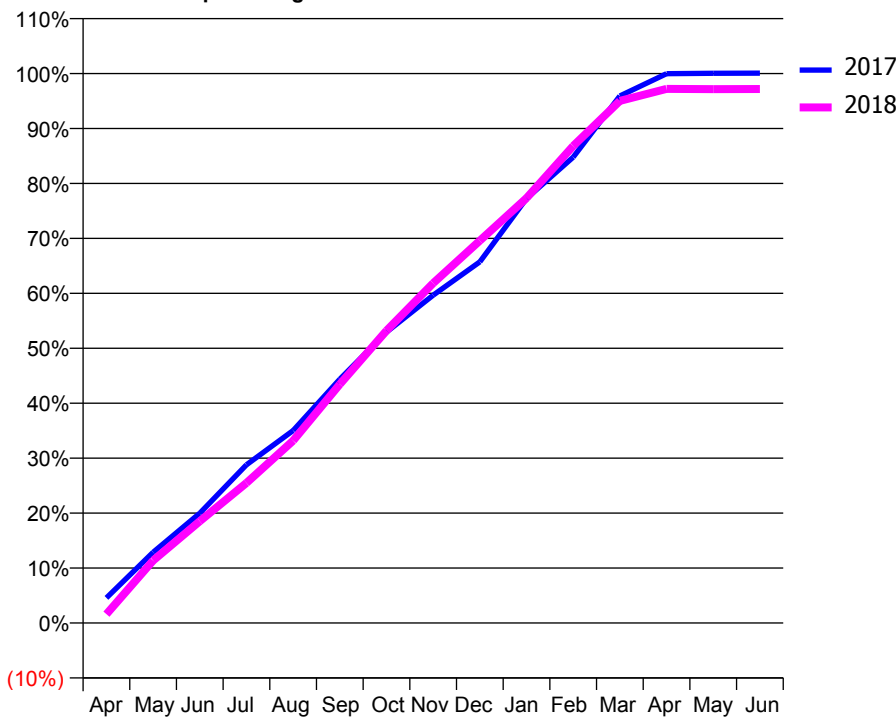
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 9,017 | |
| Quarter ending June 2017 | 9,036 | → |
| Quarter ending September 2017 | 8,990 | → |
| Quarter ending December 2017 | 8,932 | → |
| Quarter ending March 2018 | 8,582 | ↓ |
| Variance since March 2017 | (4.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,057 | 375 |
| May | 2,975 | 2,627 |
| June | 4,622 | 4,285 |
| July | 6,658 | 5,897 |
| August | 8,097 | 7,673 |
| September | 10,259 | 10,047 |
| October | 12,242 | 12,304 |
| November | 13,793 | 14,300 |
| December | 15,200 | 16,090 |
| January | 17,866 | 17,881 |
| February | 19,603 | 20,075 |
| March | 22,182 | 21,974 |
| April | 23,117 | 22,477 |
| May | 23,131 | 22,468 |
| June | 23,138 | 22,471 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 463 | 4,915 | 9.4% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,701 | 9,795 | 17.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,636 | 4,915 | 74.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,622 | 9,795 | 57.4% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,498 | 13,327 | 11.2% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 177 | 13,327 | 1.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 37 | 13,327 | 0.3% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 31 | 31 | 100.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 30 | 31 | 96.8% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

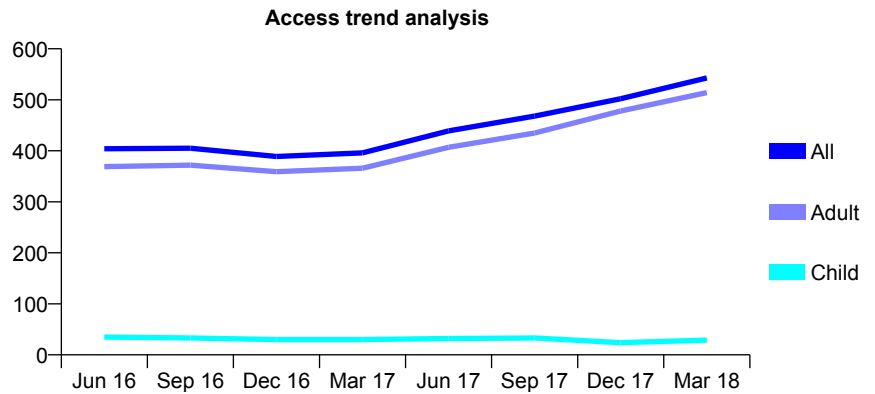
Q50 - Vital Signs At a Glance Contract Report for 762180/0003 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR RJ BROMILEY |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2010 |
| Contract end date | 30/09/2018 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 4 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £67,686.33 |

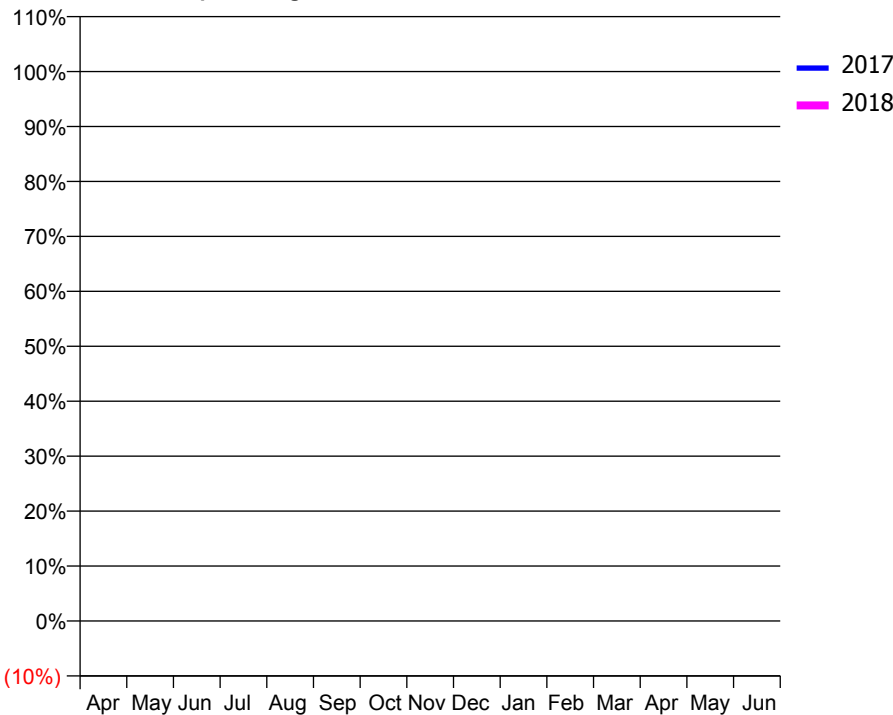
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 396 | |
| Quarter ending June 2017 | 439 | ↑ |
| Quarter ending September 2017 | 468 | ↑ |
| Quarter ending December 2017 | 502 | ↑ |
| Quarter ending March 2018 | 543 | ↑ |
| Variance since March 2017 | 37.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 33 | 12 |
| May | 83 | 157 |
| June | 133 | 237 |
| July | 181 | 315 |
| August | 213 | 390 |
| September | 279 | 521 |
| October | 315 | 597 |
| November | 355 | 696 |
| December | 388 | 738 |
| January | 458 | 862 |
| February | 487 | 890 |
| March | 536 | 1,018 |
| April | 602 | 1,069 |
| May | 602 | 1,069 |
| June | 602 | 1,069 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 93 | 1.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 23 | 826 | 2.8% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1 | 93 | 1.1% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7 | 826 | 0.8% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 899 | 906 | 99.2% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 906 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 906 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

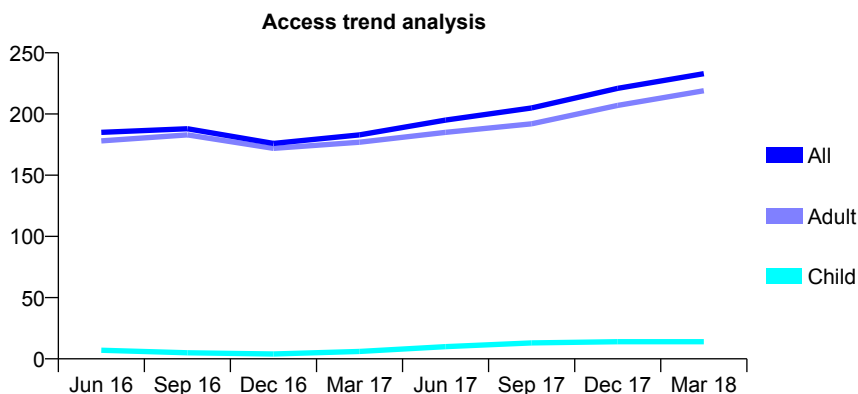
Q50 - Vital Signs At a Glance Contract Report for 762180/0004 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR RJ BROMILEY |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2010 |
| Contract end date | 30/09/2018 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 16 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £29,612.78 |

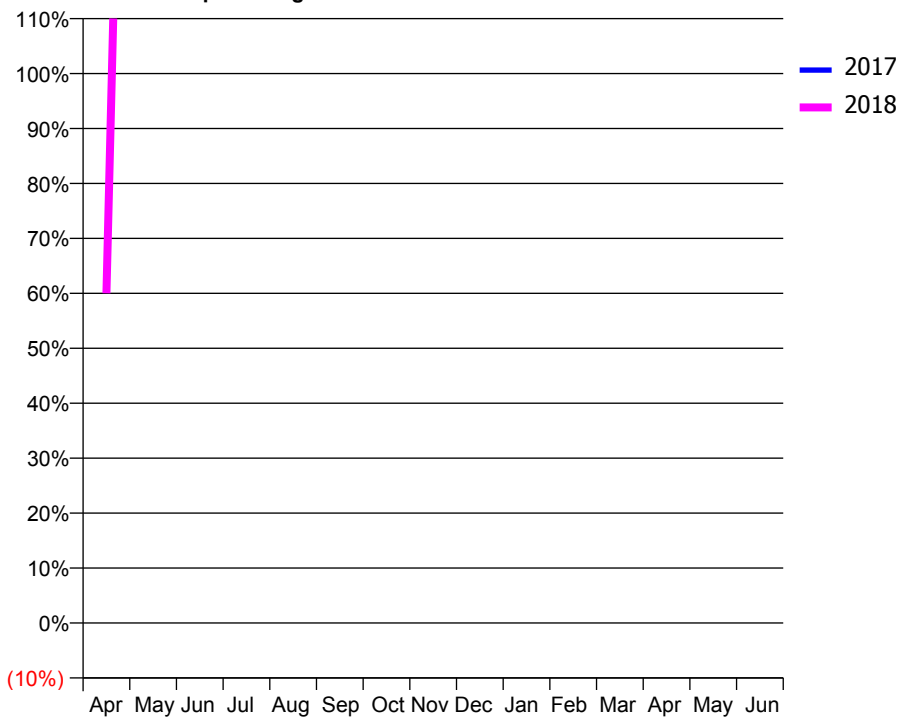
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 183 | |
| Quarter ending June 2017 | 195 | ↑ |
| Quarter ending September 2017 | 205 | ↑ |
| Quarter ending December 2017 | 221 | ↑ |
| Quarter ending March 2018 | 233 | ↑ |
| Variance since March 2017 | 27.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 25 | 10 |
| May | 31 | 64 |
| June | 77 | 92 |
| July | 87 | 112 |
| August | 106 | 144 |
| September | 140 | 195 |
| October | 152 | 219 |
| November | 166 | 243 |
| December | 174 | 260 |
| January | 209 | 321 |
| February | 227 | 345 |
| March | 252 | 373 |
| April | 257 | 407 |
| May | 257 | 407 |
| June | 257 | 407 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 33 | 3.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 4 | 289 | 1.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 33 | 0.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2 | 289 | 0.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 337 | 344 | 98.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 344 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 344 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 1 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

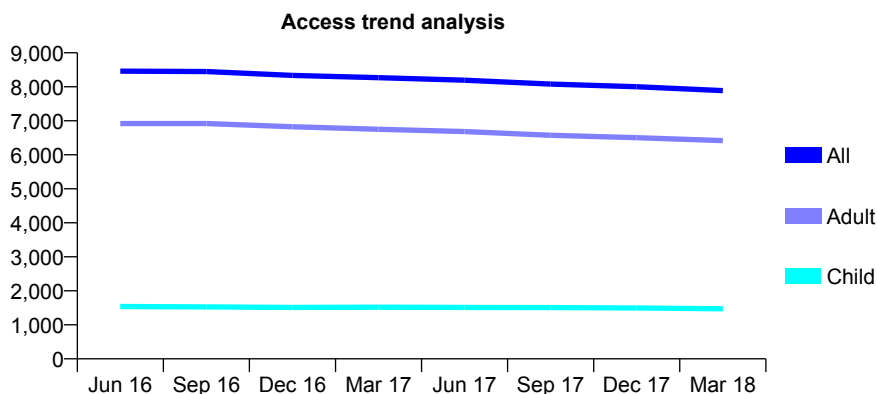
Q50 - Vital Signs At a Glance Contract Report for 772275/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MS MM ODUKOYA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

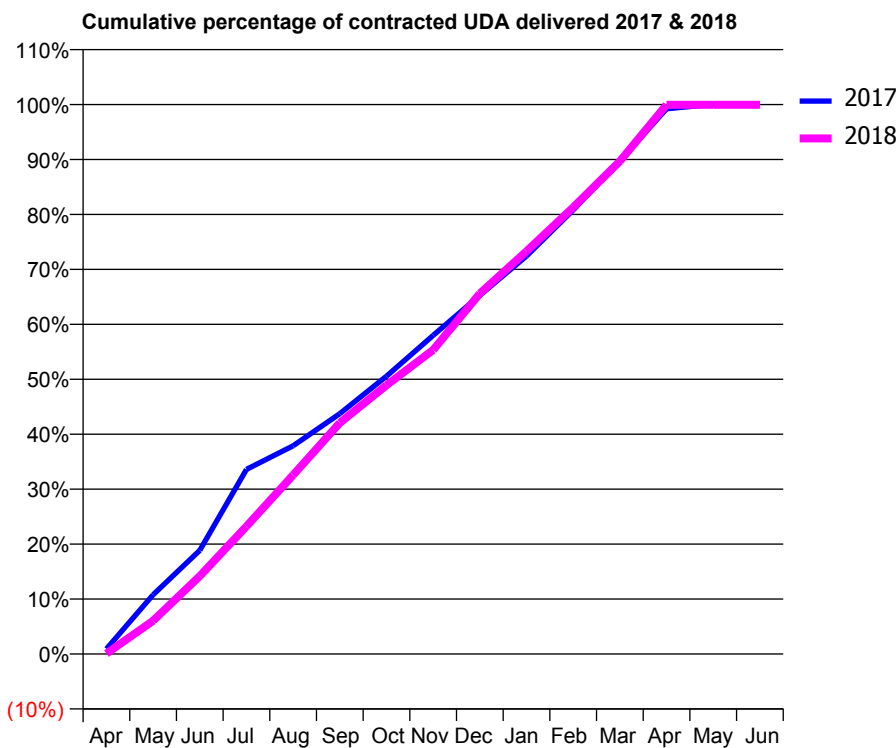
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,042 |
| Carry forward general activity (UDA) | -16 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £599,902.95 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 8,269 | |
| Quarter ending June 2017 | 8,194 | → |
| Quarter ending September 2017 | 8,079 | ↓ |
| Quarter ending December 2017 | 8,000 | → |
| Quarter ending March 2018 | 7,890 | ↓ |
| Variance since March 2017 | (4.6%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 179 | 16 |
| May | 2,056 | 1,153 |
| June | 3,593 | 2,700 |
| July | 6,398 | 4,423 |
| August | 7,214 | 6,203 |
| September | 8,331 | 8,010 |
| October | 9,626 | 9,314 |
| November | 11,042 | 10,540 |
| December | 12,427 | 12,492 |
| January | 13,792 | 13,957 |
| February | 15,386 | 15,476 |
| March | 17,091 | 17,075 |
| April | 18,892 | 19,031 |
| May | 19,050 | 19,031 |
| June | 19,058 | 19,030 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 184 | 2,446 | 7.5% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,254 | 8,856 | 14.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,589 | 2,446 | 65.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,770 | 8,856 | 42.6% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 911 | 11,217 | 8.1% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 194 | 11,217 | 1.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 95 | 11,217 | 0.8% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

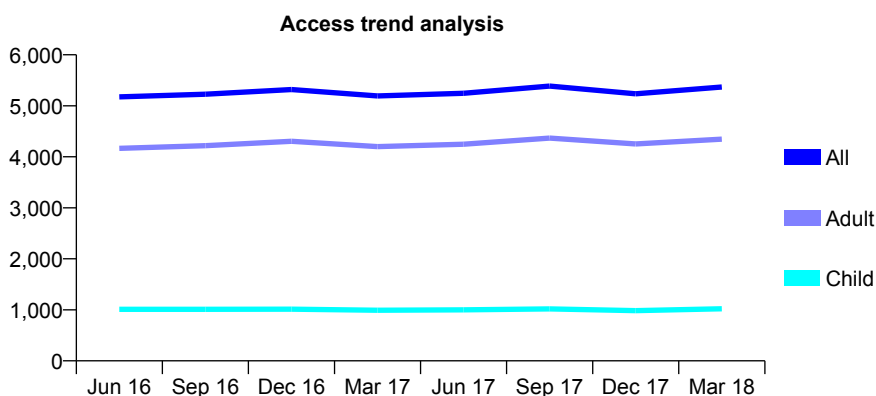
Q50 - Vital Signs At a Glance Contract Report for 776882/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Dental Design Studio Hull |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,078 |
| Carry forward general activity (UDA) | -6 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £348,159.60 |

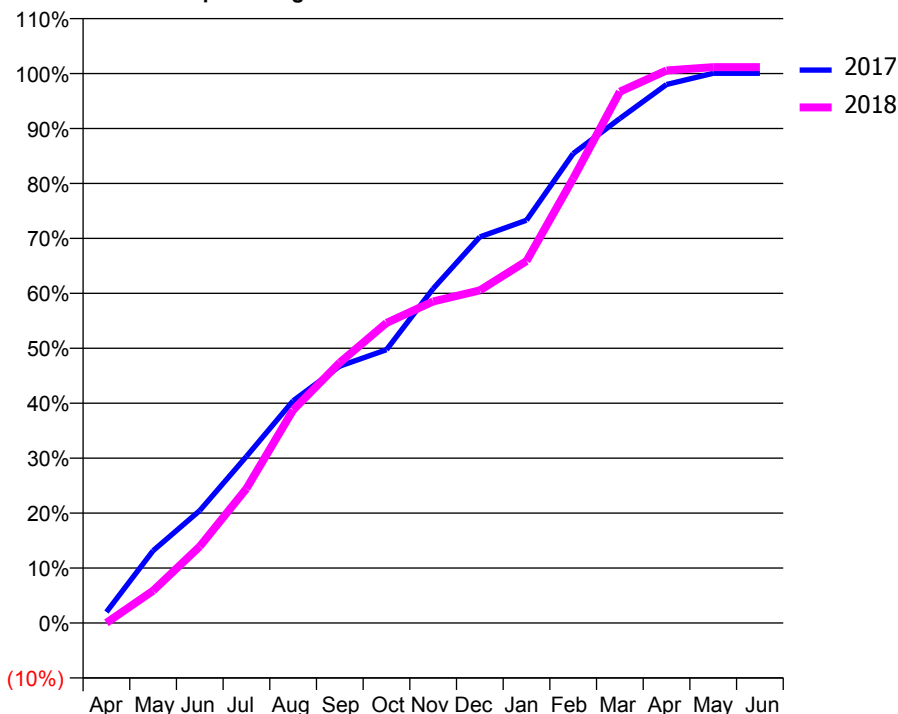
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,193 | |
| Quarter ending June 2017 | 5,245 | → |
| Quarter ending September 2017 | 5,386 | ↑ |
| Quarter ending December 2017 | 5,235 | ↓ |
| Quarter ending March 2018 | 5,368 | ↑ |
| Variance since March 2017 | 3.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 262 | 6 |
| May | 1,723 | 771 |
| June | 2,676 | 1,824 |
| July | 3,966 | 3,199 |
| August | 5,289 | 5,070 |
| September | 6,114 | 6,200 |
| October | 6,504 | 7,141 |
| November | 7,959 | 7,655 |
| December | 9,190 | 7,917 |
| January | 9,587 | 8,616 |
| February | 11,172 | 10,578 |
| March | 12,008 | 12,646 |
| April | 12,818 | 13,149 |
| May | 13,084 | 13,230 |
| June | 13,084 | 13,229 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 186 | 1,499 | 12.4% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 830 | 5,874 | 14.1% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 804 | 1,499 | 53.6% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,949 | 5,874 | 50.2% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 423 | 6,266 | 6.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 70 | 6,266 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 81 | 6,266 | 1.3% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 11 | 81.8% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 11 | 72.7% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

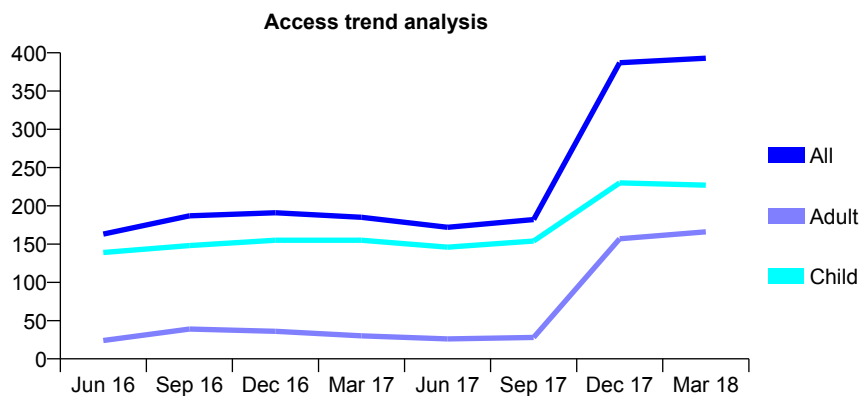
Q50 - Vital Signs At a Glance Contract Report for 802425/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Skipper & Moran |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

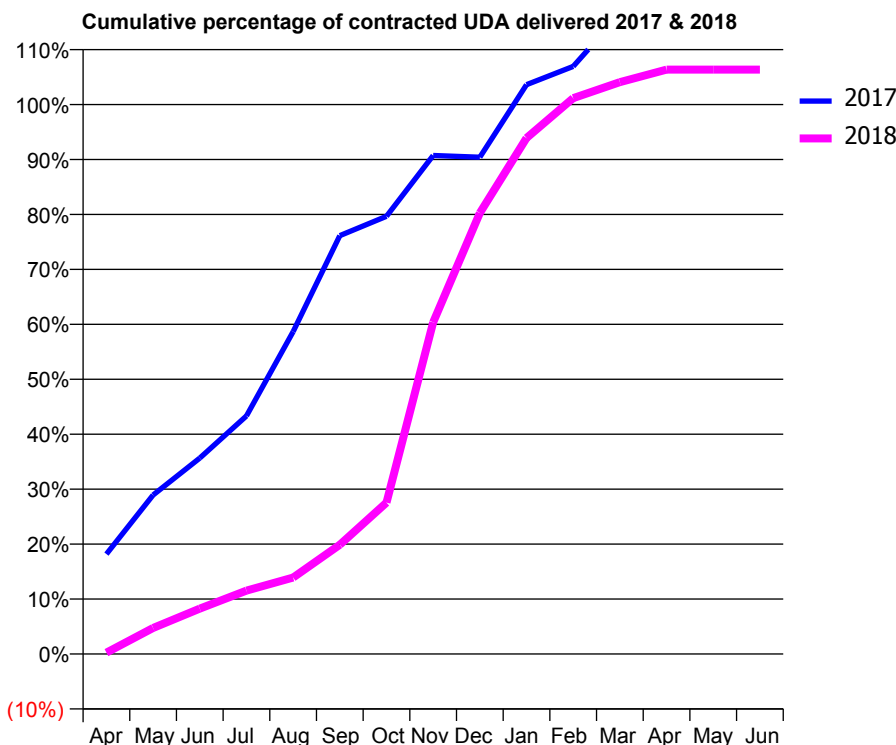
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 806 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £83,829.21 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 185 | |
| Quarter ending June 2017 | 172 | ↓ |
| Quarter ending September 2017 | 182 | ↑ |
| Quarter ending December 2017 | 387 | ↑ |
| Quarter ending March 2018 | 393 | → |
| Variance since March 2017 | 112.4% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 55 | 2 |
| May | 87 | 38 |
| June | 107 | 67 |
| July | 130 | 93 |
| August | 176 | 112 |
| September | 228 | 160 |
| October | 239 | 222 |
| November | 272 | 487 |
| December | 271 | 647 |
| January | 311 | 757 |
| February | 321 | 815 |
| March | 349 | 839 |
| April | 362 | 857 |
| May | 362 | 857 |
| June | 362 | 857 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 23 | 364 | 6.3% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 9 | 228 | 3.9% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 124 | 364 | 34.1% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5 | 228 | 2.2% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 116 | 538 | 21.6% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 538 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 4 | 538 | 0.7% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

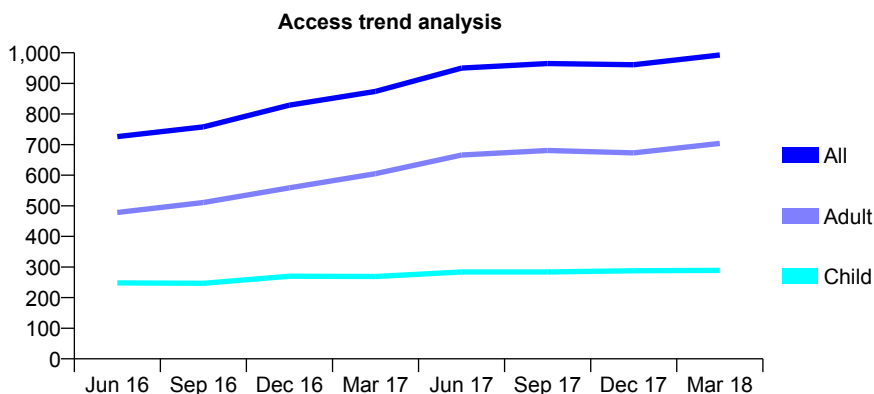
Q50 - Vital Signs At a Glance Contract Report for 810223/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR SW HEYLINGS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

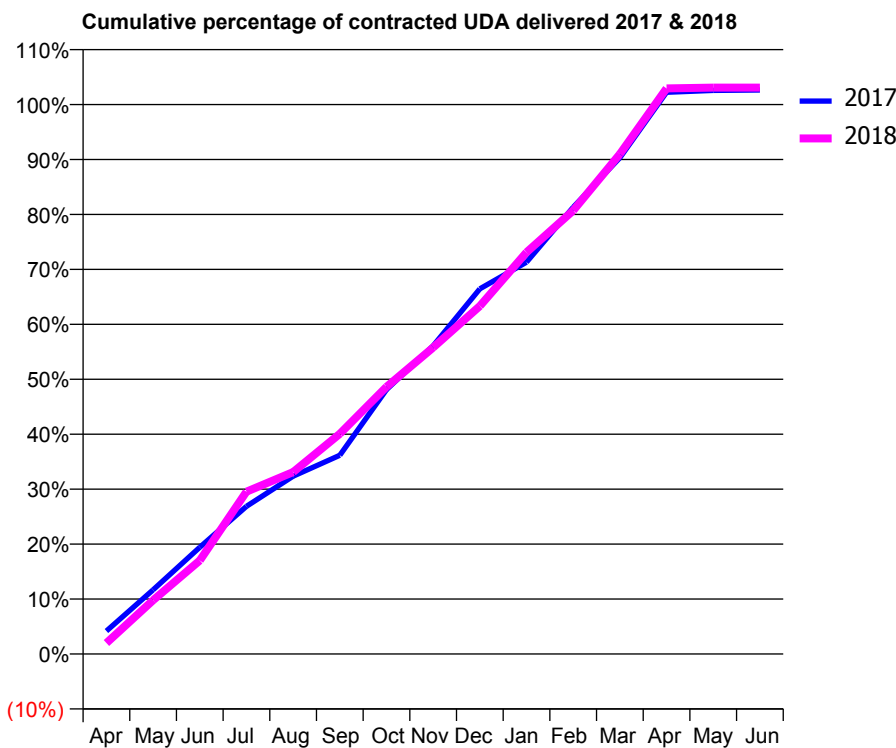
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,635 |
| Carry forward general activity (UDA) | -53 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £72,283.40 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 874 | |
| Quarter ending June 2017 | 950 | ↑ |
| Quarter ending September 2017 | 965 | → |
| Quarter ending December 2017 | 961 | → |
| Quarter ending March 2018 | 993 | ↑ |
| Variance since March 2017 | 13.6% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 110 | 53 |
| May | 308 | 258 |
| June | 512 | 449 |
| July | 708 | 779 |
| August | 852 | 873 |
| September | 953 | 1,056 |
| October | 1,268 | 1,281 |
| November | 1,478 | 1,470 |
| December | 1,751 | 1,669 |
| January | 1,879 | 1,926 |
| February | 2,142 | 2,127 |
| March | 2,380 | 2,398 |
| April | 2,694 | 2,712 |
| May | 2,703 | 2,716 |
| June | 2,705 | 2,716 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 28 | 409 | 6.8% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 133 | 958 | 13.9% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 227 | 409 | 55.5% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 496 | 958 | 51.8% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 69 | 1,347 | 5.1% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,347 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 1,347 | 0.9% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | 91.7% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 12 | 83.3% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

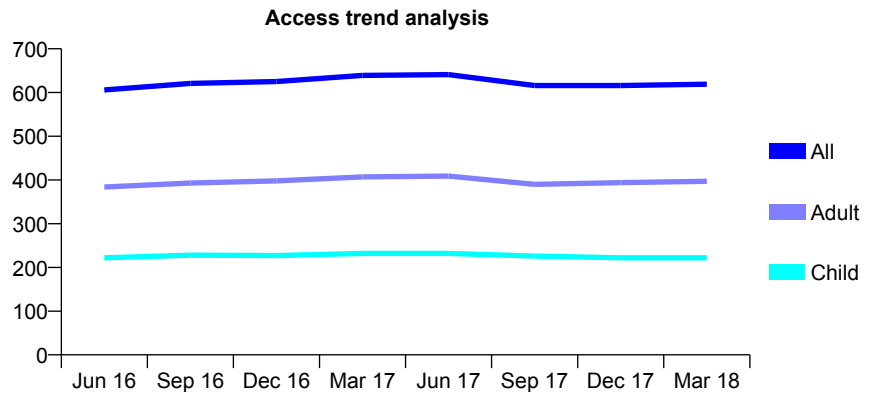
Q50 - Vital Signs At a Glance Contract Report for 810290/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR PA RIDING |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,711 |
| Carry forward general activity (UDA) | 7 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £51,717.65 |

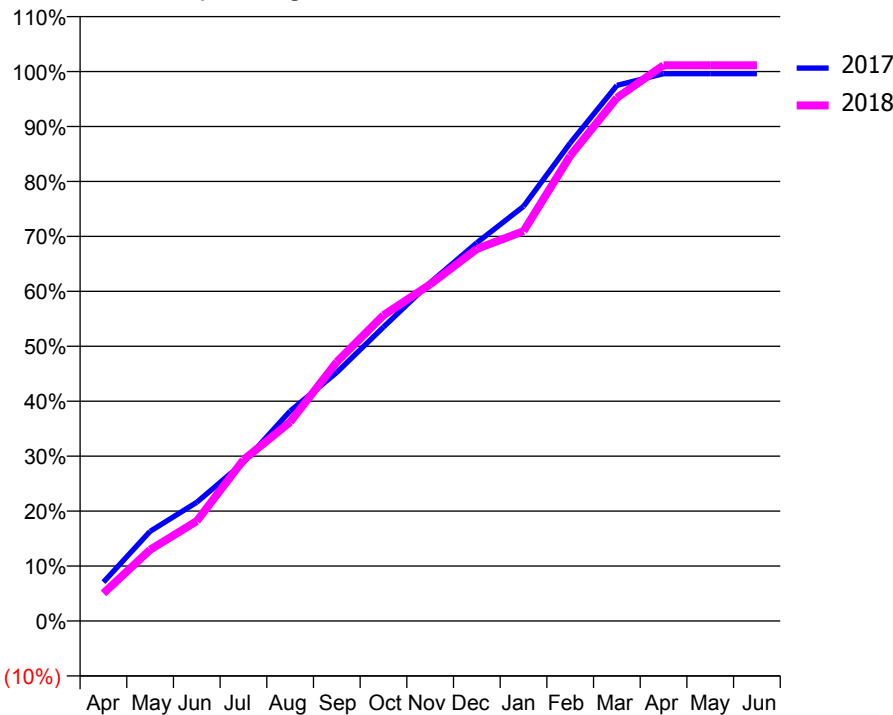
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 639 | |
| Quarter ending June 2017 | 641 | → |
| Quarter ending September 2017 | 616 | ↓ |
| Quarter ending December 2017 | 616 | → |
| Quarter ending March 2018 | 619 | → |
| Variance since March 2017 | (3.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 121 | 86 |
| May | 279 | 222 |
| June | 370 | 311 |
| July | 493 | 502 |
| August | 654 | 620 |
| September | 774 | 807 |
| October | 915 | 952 |
| November | 1,054 | 1,048 |
| December | 1,178 | 1,159 |
| January | 1,291 | 1,214 |
| February | 1,488 | 1,448 |
| March | 1,668 | 1,629 |
| April | 1,704 | 1,730 |
| May | 1,704 | 1,730 |
| June | 1,704 | 1,730 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 18 | 293 | 6.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 29 | 438 | 6.6% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 180 | 293 | 61.4% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 238 | 438 | 54.3% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 26 | 754 | 3.4% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 754 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 754 | 0.1% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 1 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

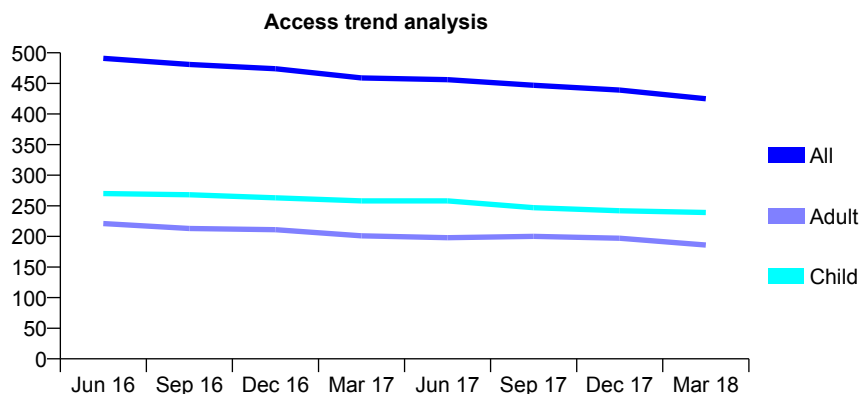
Q50 - Vital Signs At a Glance Contract Report for 811076/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR DR FEIRN |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,214 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 220 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £45,957.79 |

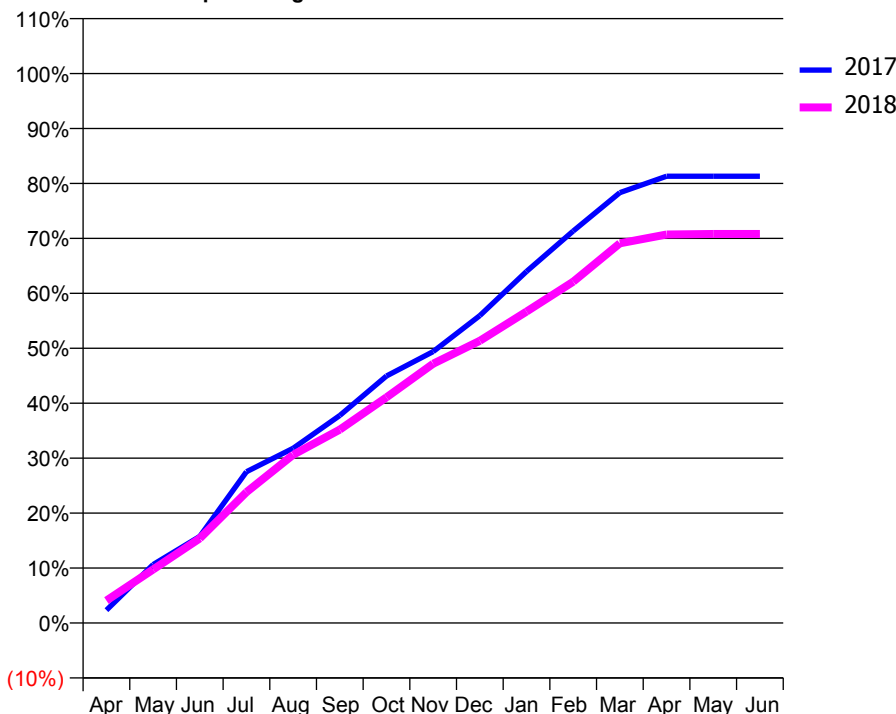
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 459 | |
| Quarter ending June 2017 | 456 | → |
| Quarter ending September 2017 | 447 | ↓ |
| Quarter ending December 2017 | 439 | ↓ |
| Quarter ending March 2018 | 425 | ↓ |
| Variance since March 2017 | (7.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 28 | 50 |
| May | 129 | 118 |
| June | 191 | 187 |
| July | 334 | 289 |
| August | 386 | 372 |
| September | 459 | 427 |
| October | 546 | 499 |
| November | 600 | 573 |
| December | 679 | 624 |
| January | 777 | 688 |
| February | 866 | 754 |
| March | 951 | 839 |
| April | 987 | 858 |
| May | 987 | 859 |
| June | 987 | 859 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 37 | 395 | 9.4% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 48 | 231 | 20.8% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 255 | 395 | 64.6% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 122 | 231 | 52.8% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 52 | 589 | 8.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 589 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 589 | 0.2% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

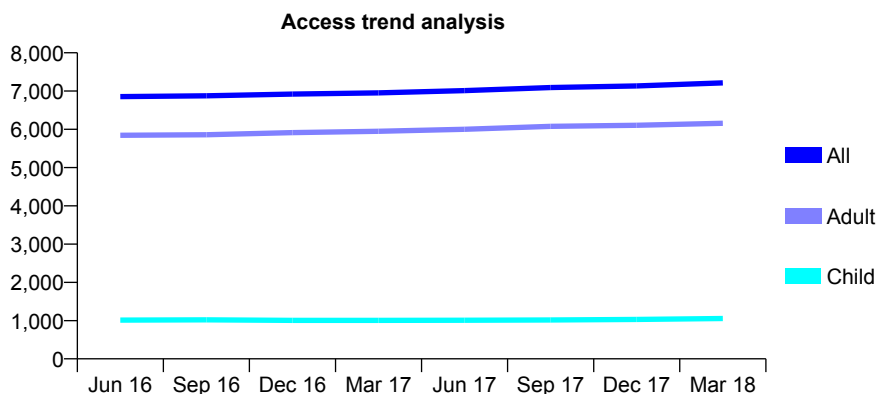
Q50 - Vital Signs At a Glance Contract Report for 819794/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Stokesley Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 24,510 |
| Carry forward general activity (UDA) | 516 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £575,708.23 |

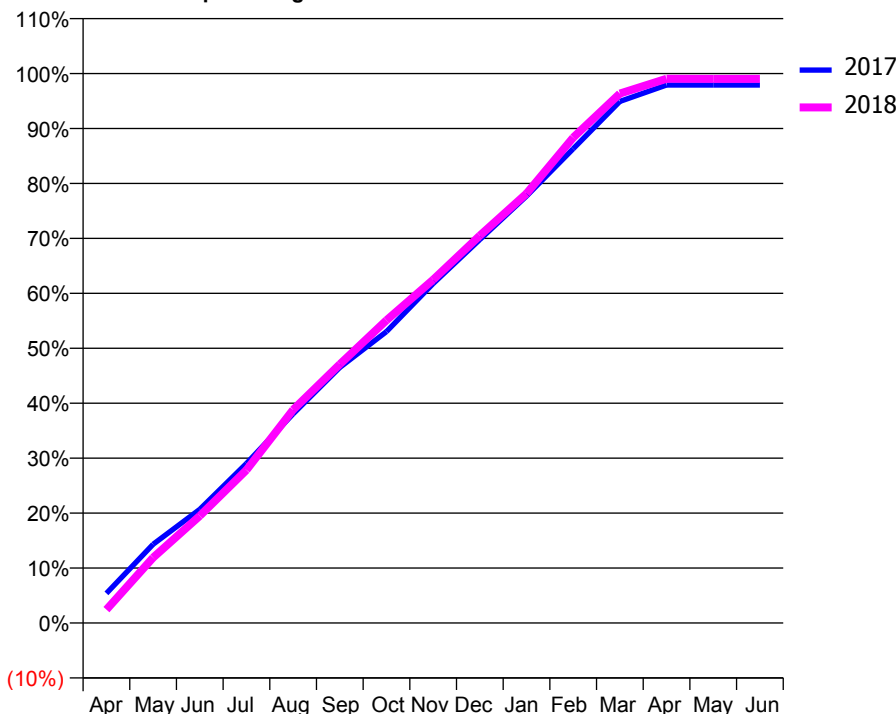
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,953 | |
| Quarter ending June 2017 | 7,012 | → |
| Quarter ending September 2017 | 7,092 | → |
| Quarter ending December 2017 | 7,135 | → |
| Quarter ending March 2018 | 7,213 | → |
| Variance since March 2017 | 3.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,324 | 600 |
| May | 3,510 | 2,919 |
| June | 5,069 | 4,778 |
| July | 7,117 | 6,824 |
| August | 9,329 | 9,513 |
| September | 11,396 | 11,540 |
| October | 12,996 | 13,505 |
| November | 15,140 | 15,315 |
| December | 17,100 | 17,279 |
| January | 19,040 | 19,155 |
| February | 21,154 | 21,656 |
| March | 23,268 | 23,619 |
| April | 23,994 | 24,274 |
| May | 23,994 | 24,270 |
| June | 23,994 | 24,269 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 116 | 1,830 | 6.3% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,934 | 11,536 | 16.8% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,203 | 1,830 | 65.7% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,725 | 11,536 | 67.0% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,024 | 13,330 | 7.7% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 374 | 13,330 | 2.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 366 | 13,330 | 2.7% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 32 | 32 | 100.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 32 | 32 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

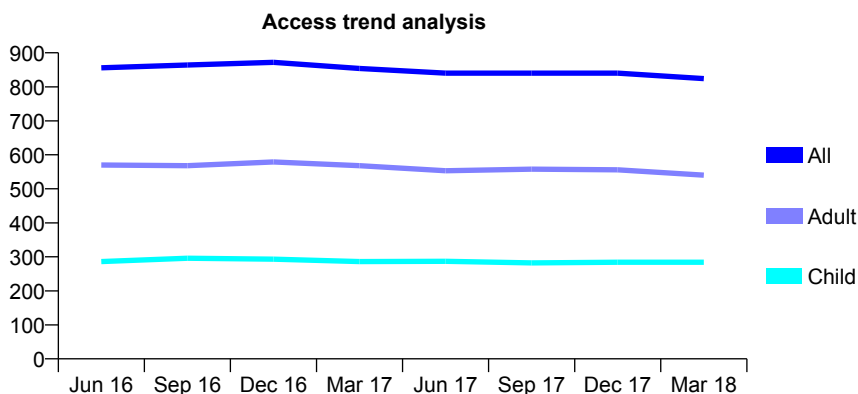
Q50 - Vital Signs At a Glance Contract Report for 824100/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR AR DICKENS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,924 |
| Carry forward general activity (UDA) | -22 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £58,477.80 |

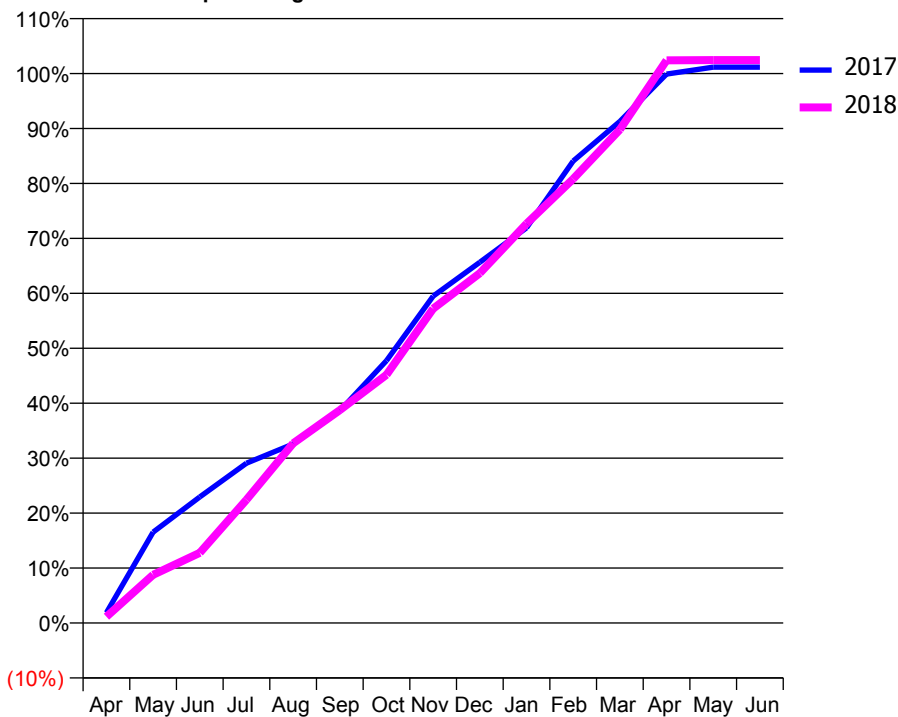
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 854 | |
| Quarter ending June 2017 | 840 | ↓ |
| Quarter ending September 2017 | 840 | → |
| Quarter ending December 2017 | 840 | → |
| Quarter ending March 2018 | 824 | ↓ |
| Variance since March 2017 | (3.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 36 | 22 |
| May | 318 | 169 |
| June | 441 | 246 |
| July | 560 | 432 |
| August | 627 | 629 |
| September | 743 | 746 |
| October | 918 | 869 |
| November | 1,145 | 1,101 |
| December | 1,263 | 1,225 |
| January | 1,384 | 1,398 |
| February | 1,618 | 1,555 |
| March | 1,756 | 1,728 |
| April | 1,922 | 1,970 |
| May | 1,946 | 1,971 |
| June | 1,946 | 1,971 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 20 | 371 | 5.4% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 89 | 619 | 14.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 189 | 371 | 50.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 256 | 619 | 41.4% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 96 | 1,016 | 9.4% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 1,016 | 0.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 4 | 1,016 | 0.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

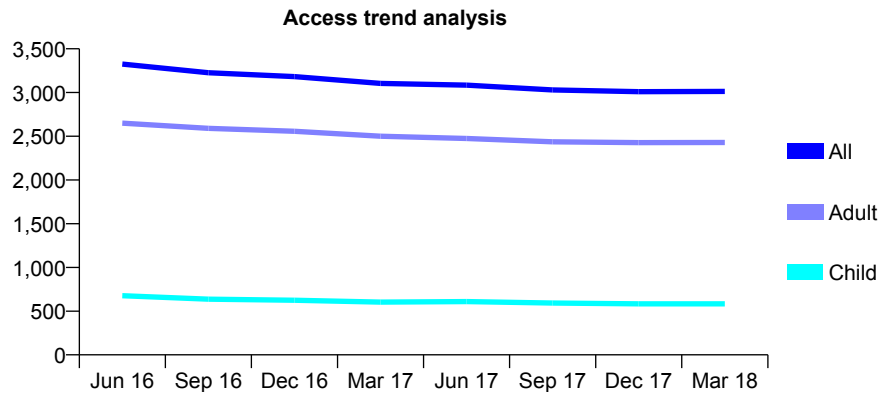
Q50 - Vital Signs At a Glance Contract Report for 844152/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR ST COLES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,810 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £272,676.98 |

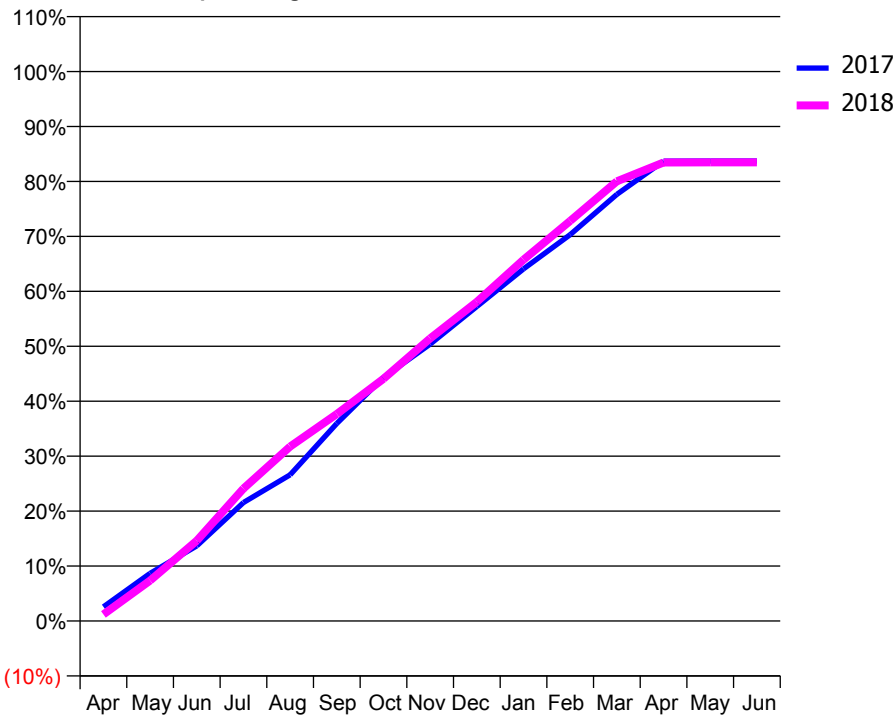
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,104 | |
| Quarter ending June 2017 | 3,085 | → |
| Quarter ending September 2017 | 3,029 | ↓ |
| Quarter ending December 2017 | 3,010 | → |
| Quarter ending March 2018 | 3,012 | → |
| Variance since March 2017 | (3.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 228 | 105 |
| May | 765 | 650 |
| June | 1,205 | 1,288 |
| July | 1,900 | 2,124 |
| August | 2,345 | 2,798 |
| September | 3,167 | 3,319 |
| October | 3,905 | 3,883 |
| November | 4,440 | 4,532 |
| December | 5,042 | 5,116 |
| January | 5,646 | 5,793 |
| February | 6,194 | 6,416 |
| March | 6,840 | 7,051 |
| April | 7,373 | 7,350 |
| May | 7,374 | 7,354 |
| June | 7,374 | 7,354 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 28 | 600 | 4.7% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 377 | 2,586 | 14.6% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 127 | 600 | 21.2% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 589 | 2,586 | 22.8% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 182 | 3,048 | 6.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 71 | 3,048 | 2.3% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 44 | 3,048 | 1.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

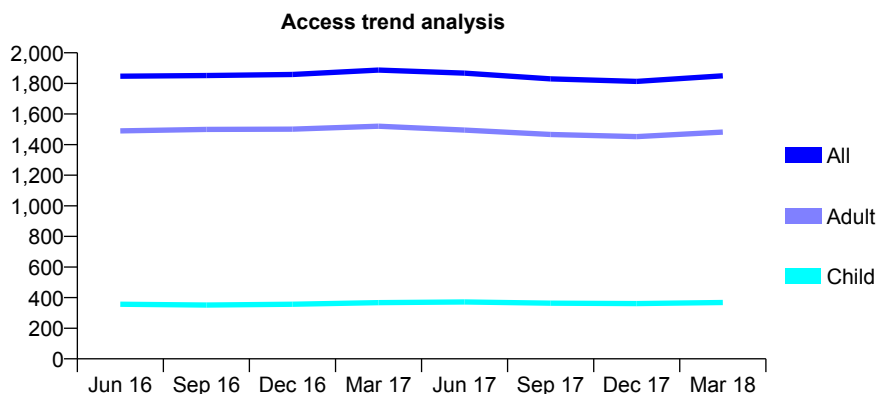
Q50 - Vital Signs At a Glance Contract Report for 854549/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR N THAKKER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 20/07/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,000 |
| Carry forward general activity (UDA) | 38 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £190,204.54 |

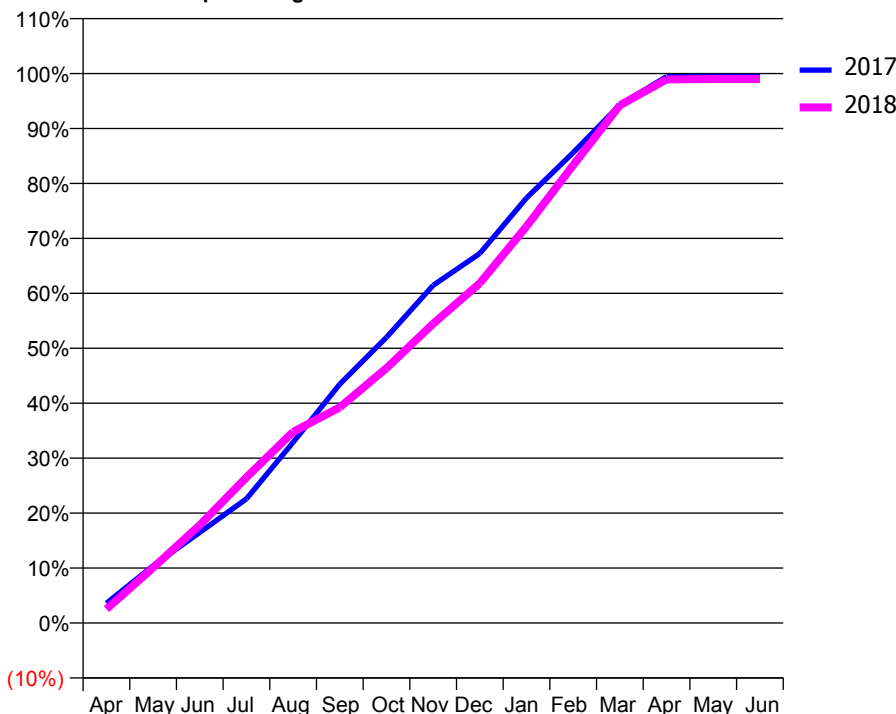
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,887 | |
| Quarter ending June 2017 | 1,867 | ↓ |
| Quarter ending September 2017 | 1,830 | ↓ |
| Quarter ending December 2017 | 1,813 | → |
| Quarter ending March 2018 | 1,850 | ↑ |
| Variance since March 2017 | (2.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 252 | 177 |
| May | 730 | 704 |
| June | 1,154 | 1,247 |
| July | 1,583 | 1,855 |
| August | 2,303 | 2,435 |
| September | 3,043 | 2,748 |
| October | 3,639 | 3,248 |
| November | 4,302 | 3,813 |
| December | 4,708 | 4,329 |
| January | 5,415 | 5,052 |
| February | 5,992 | 5,833 |
| March | 6,603 | 6,596 |
| April | 6,961 | 6,925 |
| May | 6,964 | 6,930 |
| June | 6,962 | 6,930 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 73 | 703 | 10.4% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 353 | 2,666 | 13.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 526 | 703 | 74.8% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,962 | 2,666 | 73.6% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 148 | 3,369 | 4.4% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 35 | 3,369 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 14 | 3,369 | 0.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

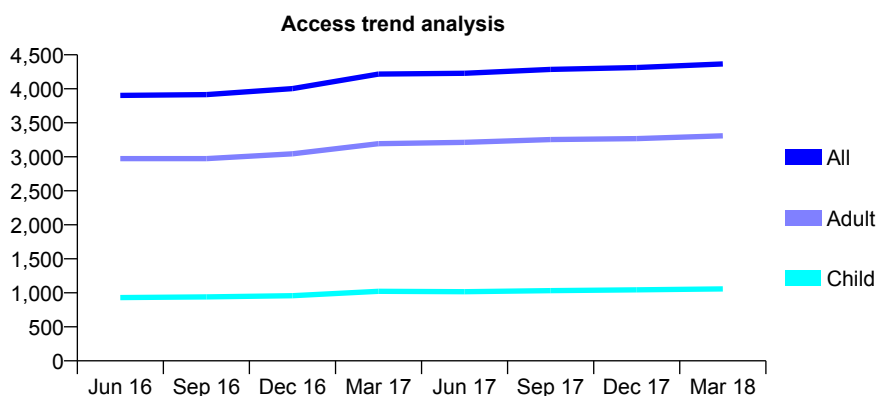
Q50 - Vital Signs At a Glance Contract Report for 858404/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR MS AKHTAR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2009 |
| Contract end date | |

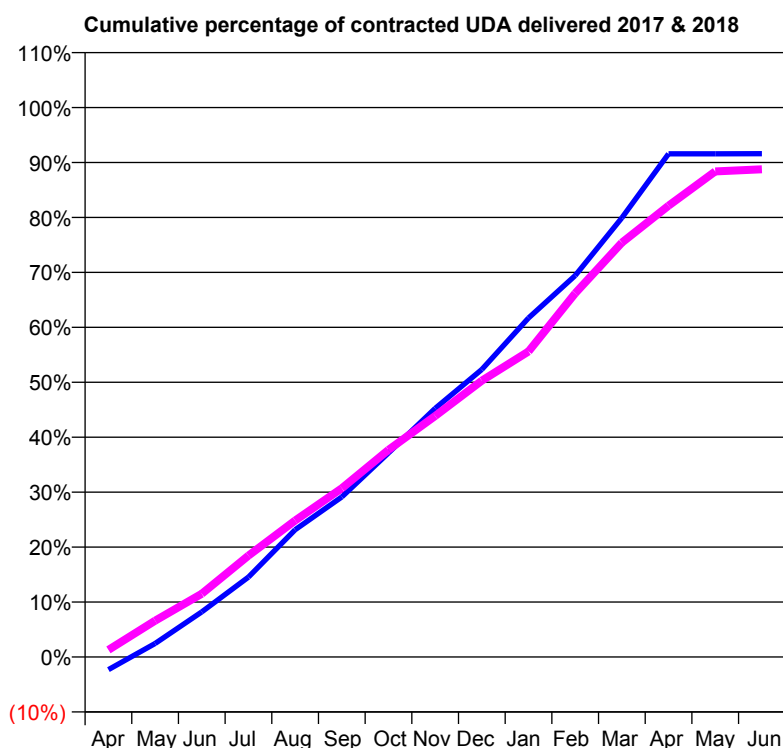
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £364,885.47 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,217 | |
| Quarter ending June 2017 | 4,229 | → |
| Quarter ending September 2017 | 4,285 | → |
| Quarter ending December 2017 | 4,312 | → |
| Quarter ending March 2018 | 4,366 | → |
| Variance since March 2017 | 3.5% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -324 | 183 |
| May | 344 | 925 |
| June | 1,151 | 1,611 |
| July | 2,038 | 2,584 |
| August | 3,243 | 3,476 |
| September | 4,077 | 4,299 |
| October | 5,201 | 5,277 |
| November | 6,333 | 6,140 |
| December | 7,326 | 7,041 |
| January | 8,636 | 7,786 |
| February | 9,719 | 9,267 |
| March | 11,191 | 10,557 |
| April | 12,820 | 11,500 |
| May | 12,819 | 12,371 |
| June | 12,822 | 12,426 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 78 | 1,277 | 6.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 514 | 4,227 | 12.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 735 | 1,277 | 57.6% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,599 | 4,227 | 61.5% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 368 | 5,645 | 6.5% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 101 | 5,645 | 1.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 54 | 5,645 | 1.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 19 | 19 | 100.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 19 | 94.7% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

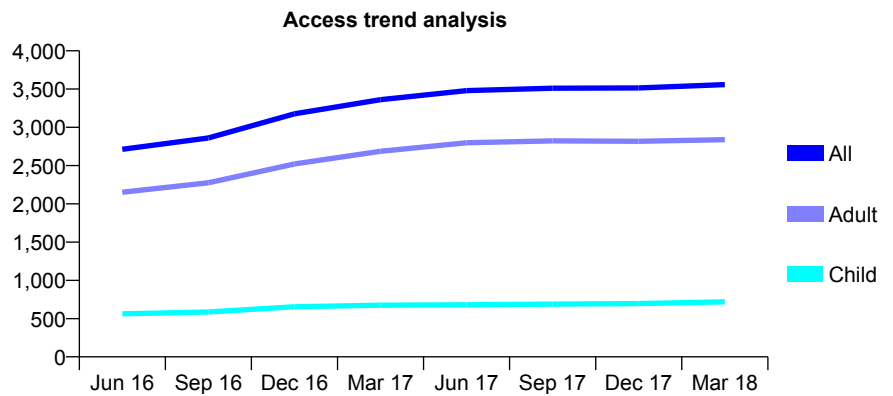
Q50 - Vital Signs At a Glance Contract Report for 876712/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR A BAGGA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,841 |
| Carry forward general activity (UDA) | 249 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £307,492.01 |

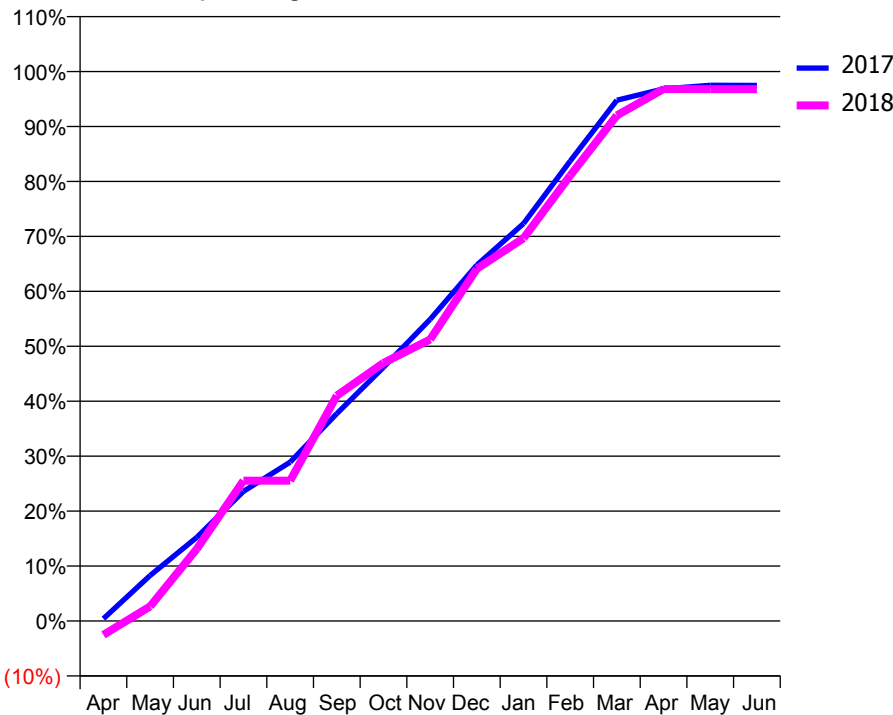
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,361 | |
| Quarter ending June 2017 | 3,479 | ↑ |
| Quarter ending September 2017 | 3,511 | → |
| Quarter ending December 2017 | 3,514 | → |
| Quarter ending March 2018 | 3,558 | → |
| Variance since March 2017 | 5.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 42 | -249 |
| May | 814 | 263 |
| June | 1,497 | 1,291 |
| July | 2,323 | 2,513 |
| August | 2,847 | 2,513 |
| September | 3,714 | 4,036 |
| October | 4,543 | 4,623 |
| November | 5,404 | 5,044 |
| December | 6,376 | 6,309 |
| January | 7,117 | 6,856 |
| February | 8,238 | 7,976 |
| March | 9,328 | 9,054 |
| April | 9,530 | 9,527 |
| May | 9,593 | 9,525 |
| June | 9,592 | 9,524 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 20 | 1,008 | 2.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 346 | 4,102 | 8.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 674 | 1,008 | 66.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,734 | 4,102 | 66.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 185 | 5,159 | 3.6% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 61 | 5,159 | 1.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 22 | 5,159 | 0.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

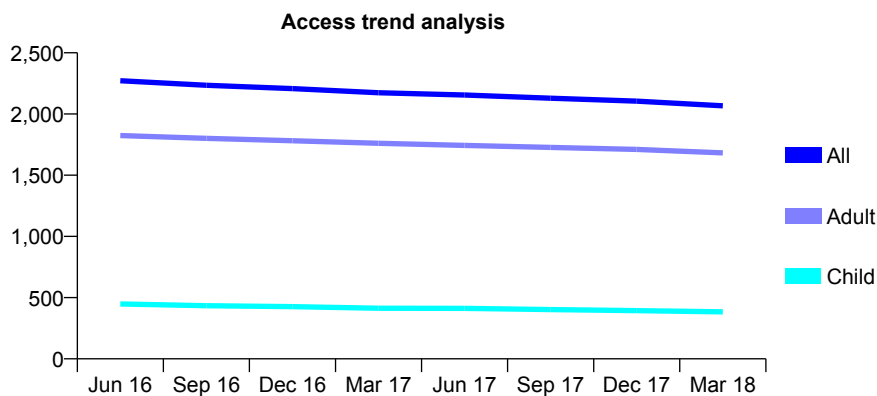
Q50 - Vital Signs At a Glance Contract Report for 878340/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Bridge Street Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2012 |
| Contract end date | |

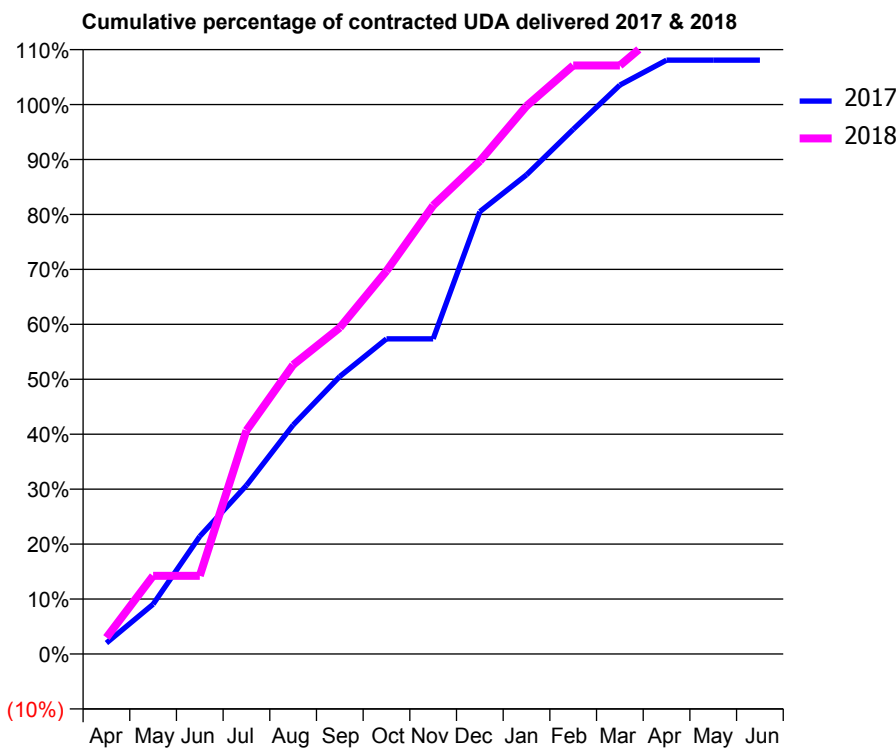
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,696 |
| Carry forward general activity (UDA) | -114 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £171,671.60 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,174 | |
| Quarter ending June 2017 | 2,155 | → |
| Quarter ending September 2017 | 2,129 | ↓ |
| Quarter ending December 2017 | 2,105 | ↓ |
| Quarter ending March 2018 | 2,067 | ↓ |
| Variance since March 2017 | (4.9%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 114 | 171 |
| May | 516 | 811 |
| June | 1,219 | 811 |
| July | 1,748 | 2,318 |
| August | 2,375 | 2,998 |
| September | 2,878 | 3,384 |
| October | 3,267 | 3,970 |
| November | 3,267 | 4,649 |
| December | 4,585 | 5,110 |
| January | 4,967 | 5,681 |
| February | 5,439 | 6,101 |
| March | 5,897 | 6,101 |
| April | 6,155 | 6,507 |
| May | 6,155 | 6,507 |
| June | 6,155 | 6,507 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 50 | 692 | 7.2% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 494 | 3,006 | 16.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 525 | 692 | 75.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,996 | 3,006 | 66.4% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 192 | 3,892 | 4.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 23 | 3,892 | 0.6% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 53 | 3,892 | 1.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

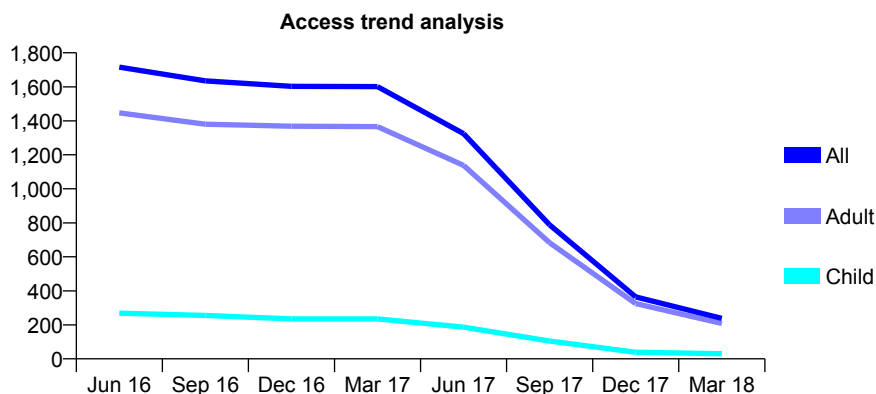
Q50 - Vital Signs At a Glance Contract Report for 895318/0001 - Year end March 2018

| | |
|----------------------|---|
| Name or company name | Miss Z Ishak (formerly Wells St Practice) |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/05/2017 |

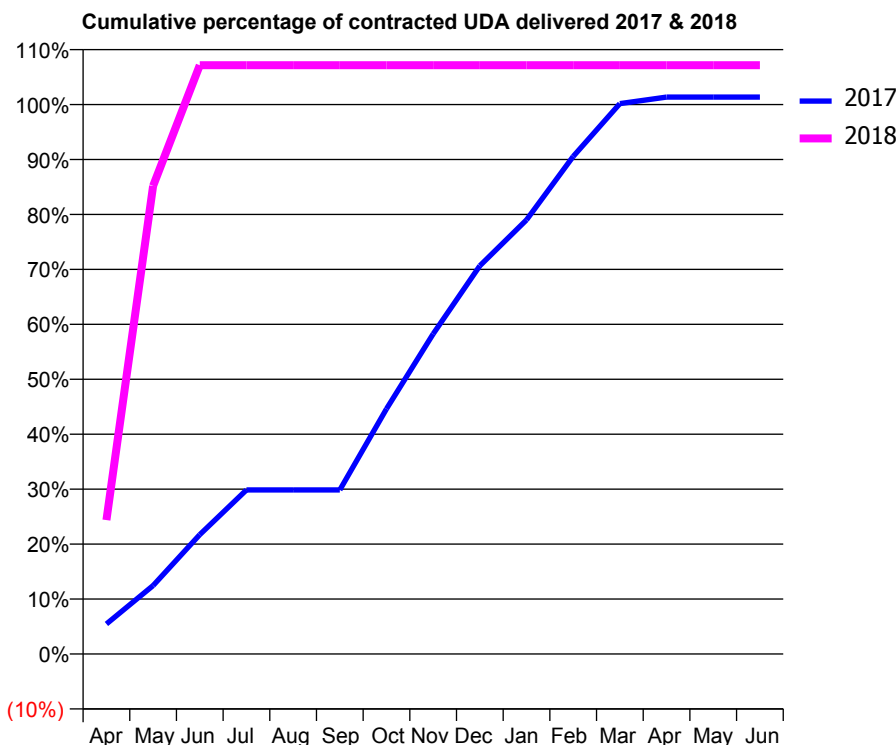
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 717 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £22,213.76 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 1,601 | |
| Quarter ending June 2017 | 1,324 | ↓ |
| Quarter ending September 2017 | 788 | ↓ |
| Quarter ending December 2017 | 364 | ↓ |
| Quarter ending March 2018 | 238 | ↓ |
| Variance since March 2017 | (85.1%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 235 | 175 |
| May | 536 | 611 |
| June | 935 | 768 |
| July | 1,285 | 768 |
| August | 1,285 | 768 |
| September | 1,285 | 768 |
| October | 1,920 | 768 |
| November | 2,507 | 768 |
| December | 3,040 | 768 |
| January | 3,399 | 768 |
| February | 3,896 | 768 |
| March | 4,310 | 768 |
| April | 4,362 | 768 |
| May | 4,362 | 768 |
| June | 4,362 | 768 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 3 | 56 | 5.4% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 31 | 412 | 7.5% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 42 | 56 | 75.0% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 268 | 412 | 65.0% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 31 | 453 | 6.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 453 | 0.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 453 | 0.7% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

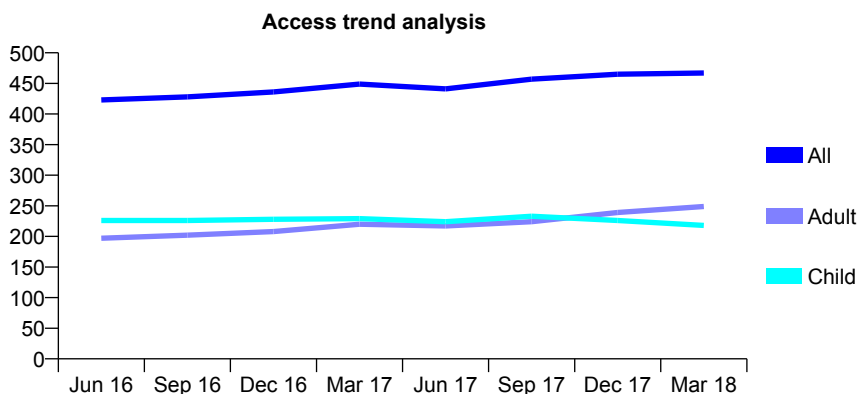
Q50 - Vital Signs At a Glance Contract Report for 911747/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR N MUHAIREZ |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,850 |
| Carry forward general activity (UDA) | -3 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £43,358.55 |

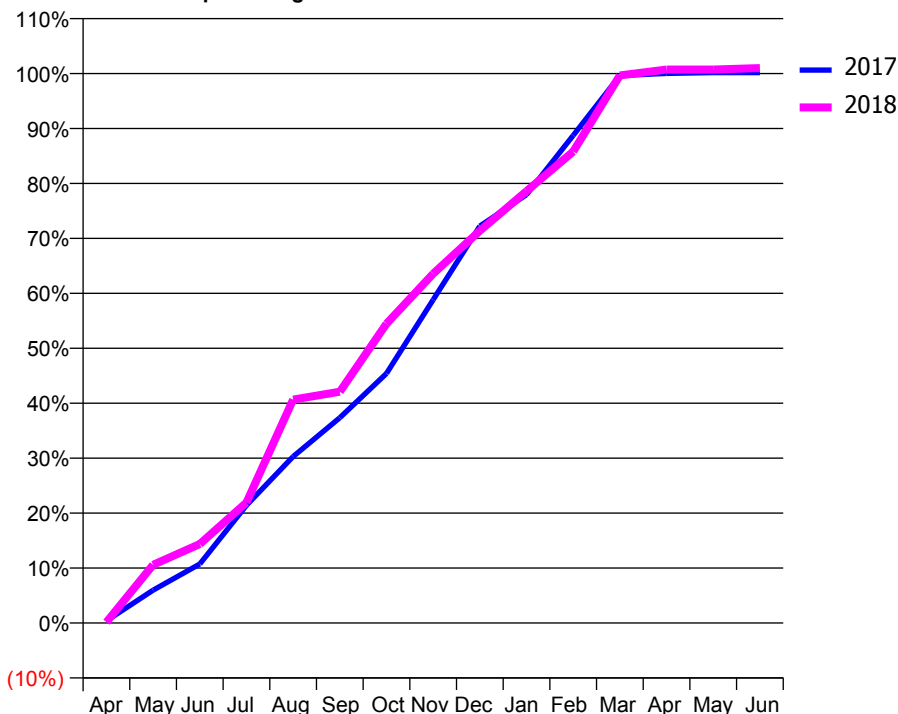
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 449 | |
| Quarter ending June 2017 | 441 | ↓ |
| Quarter ending September 2017 | 457 | ↑ |
| Quarter ending December 2017 | 465 | → |
| Quarter ending March 2018 | 467 | → |
| Variance since March 2017 | 4.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 7 | 3 |
| May | 111 | 196 |
| June | 199 | 266 |
| July | 396 | 405 |
| August | 560 | 752 |
| September | 691 | 779 |
| October | 840 | 1,008 |
| November | 1,089 | 1,176 |
| December | 1,336 | 1,320 |
| January | 1,442 | 1,454 |
| February | 1,641 | 1,587 |
| March | 1,843 | 1,843 |
| April | 1,850 | 1,863 |
| May | 1,853 | 1,863 |
| June | 1,853 | 1,868 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 49 | 443 | 11.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 67 | 374 | 17.9% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 323 | 443 | 72.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 234 | 374 | 62.6% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 38 | 828 | 4.6% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 828 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 828 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

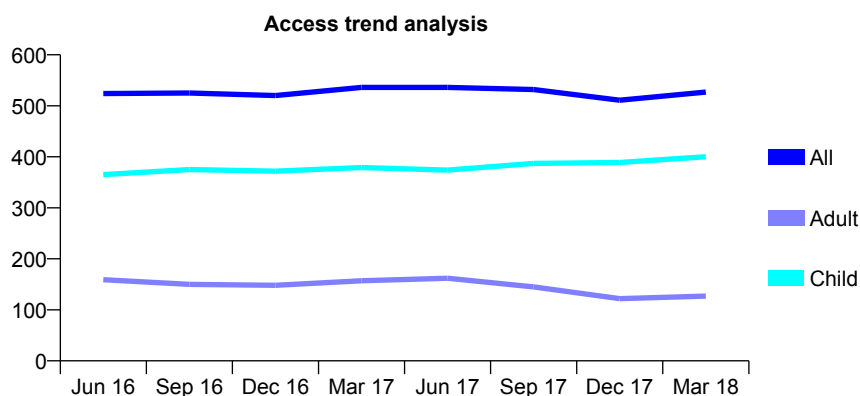
Q50 - Vital Signs At a Glance Contract Report for 915009/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR NJ ALLDAY |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

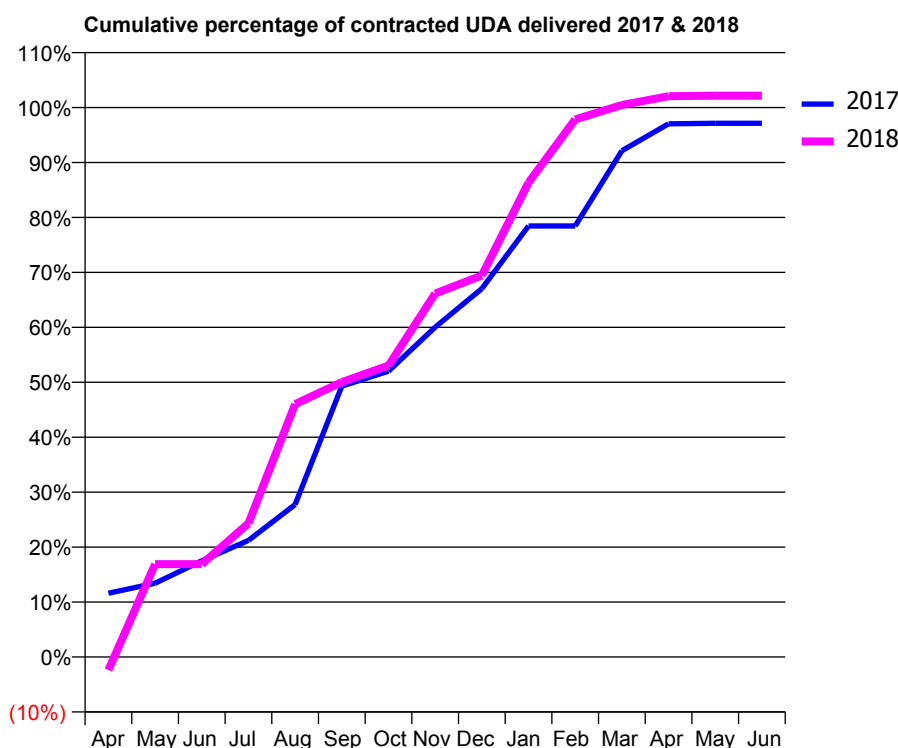
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,000 |
| Carry forward general activity (UDA) | 29 |
| 17/18 Contracted orthodontic activity (UOA) | 147 |
| Carry forward orthodontic activity (UOA) | -1 |
| Baseline contract value | £36,828.42 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 536 | |
| Quarter ending June 2017 | 536 | → |
| Quarter ending September 2017 | 532 | → |
| Quarter ending December 2017 | 511 | ↓ |
| Quarter ending March 2018 | 527 | ↑ |
| Variance since March 2017 | (1.7%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 116 | -24 |
| May | 134 | 169 |
| June | 175 | 169 |
| July | 212 | 243 |
| August | 278 | 460 |
| September | 493 | 500 |
| October | 520 | 530 |
| November | 600 | 661 |
| December | 670 | 694 |
| January | 784 | 863 |
| February | 784 | 978 |
| March | 921 | 1,005 |
| April | 970 | 1,021 |
| May | 971 | 1,022 |
| June | 971 | 1,022 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 144 | 779 | 18.5% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 4 | 120 | 3.3% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 470 | 779 | 60.3% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 62 | 120 | 51.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 8 | 880 | 0.9% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 880 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 880 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

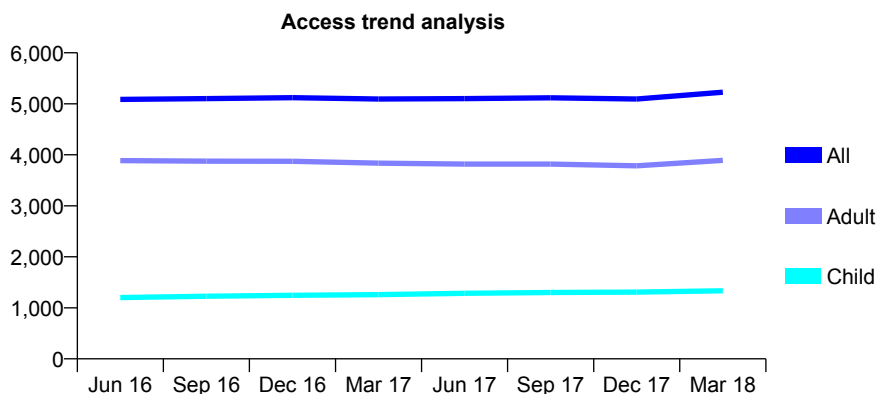
Q50 - Vital Signs At a Glance Contract Report for 917370/0012 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Chatsworth House Dental Clinic |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 19/02/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,100 |
| Carry forward general activity (UDA) | 46 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £319,921.69 |

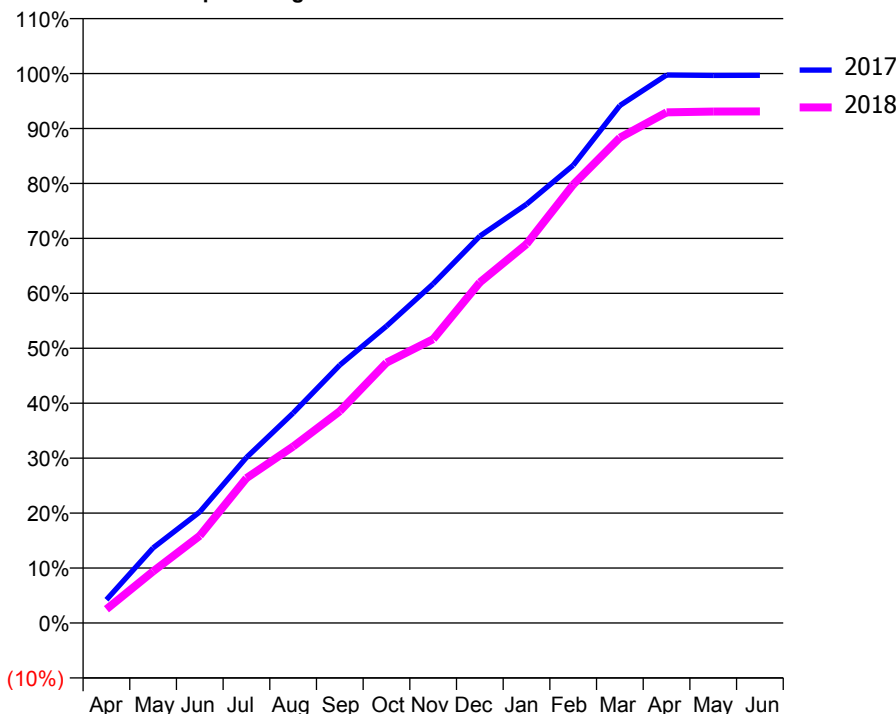
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,094 | |
| Quarter ending June 2017 | 5,103 | → |
| Quarter ending September 2017 | 5,118 | → |
| Quarter ending December 2017 | 5,093 | → |
| Quarter ending March 2018 | 5,227 | ↑ |
| Variance since March 2017 | 2.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 596 | 355 |
| May | 1,927 | 1,326 |
| June | 2,852 | 2,240 |
| July | 4,249 | 3,719 |
| August | 5,386 | 4,530 |
| September | 6,619 | 5,434 |
| October | 7,617 | 6,682 |
| November | 8,703 | 7,282 |
| December | 9,927 | 8,741 |
| January | 10,745 | 9,723 |
| February | 11,746 | 11,248 |
| March | 13,277 | 12,453 |
| April | 14,061 | 13,104 |
| May | 14,052 | 13,124 |
| June | 14,054 | 13,126 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 92 | 1,824 | 5.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 680 | 5,588 | 12.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,052 | 1,824 | 57.7% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,084 | 5,588 | 55.2% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 224 | 7,442 | 3.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 63 | 7,442 | 0.8% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 61 | 7,442 | 0.8% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 7 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

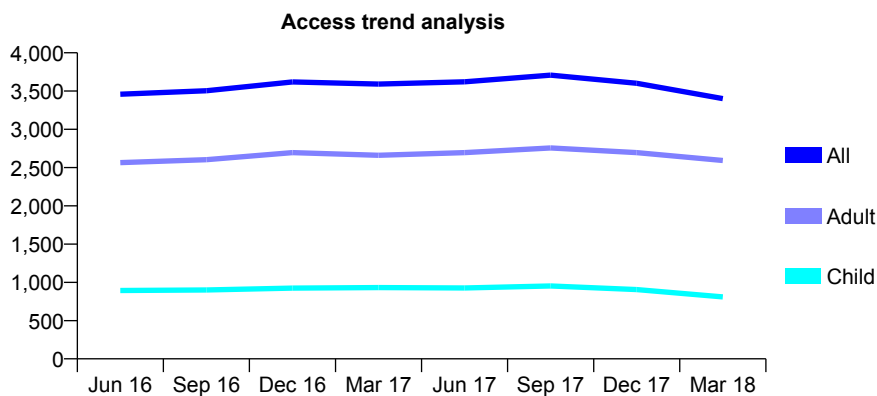
Q50 - Vital Signs At a Glance Contract Report for 925802/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR KB SINCLAIR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

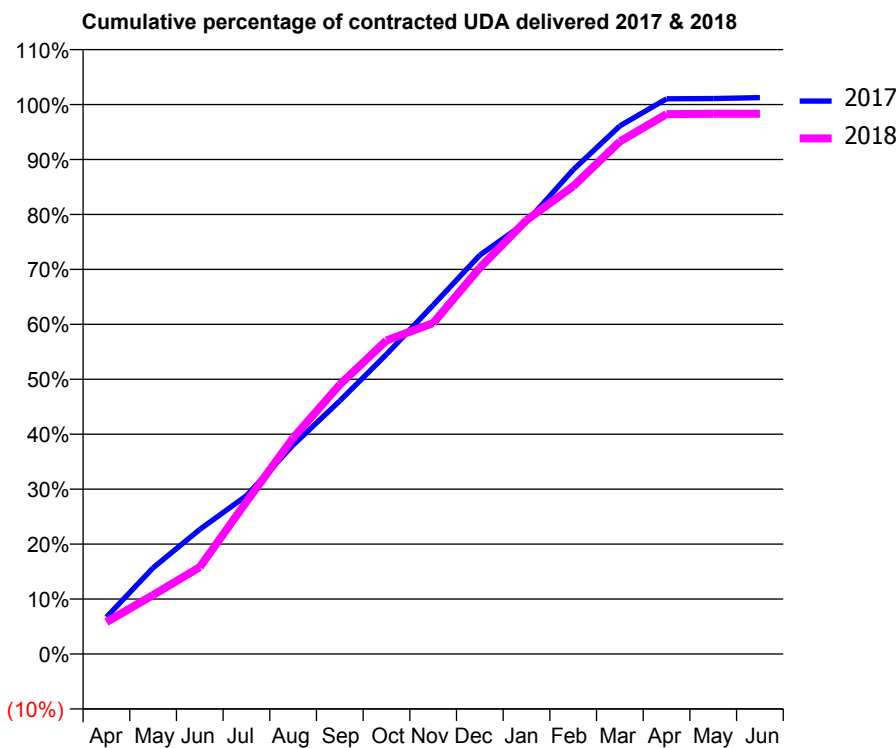
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,969 |
| Carry forward general activity (UDA) | -137 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £324,899.35 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,592 | |
| Quarter ending June 2017 | 3,621 | → |
| Quarter ending September 2017 | 3,708 | ↑ |
| Quarter ending December 2017 | 3,602 | ↓ |
| Quarter ending March 2018 | 3,402 | ↓ |
| Variance since March 2017 | (5.3%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 737 | 638 |
| May | 1,721 | 1,177 |
| June | 2,487 | 1,735 |
| July | 3,162 | 3,040 |
| August | 4,173 | 4,315 |
| September | 5,054 | 5,379 |
| October | 5,981 | 6,260 |
| November | 6,964 | 6,605 |
| December | 7,964 | 7,709 |
| January | 8,626 | 8,660 |
| February | 9,665 | 9,337 |
| March | 10,541 | 10,231 |
| April | 11,082 | 10,775 |
| May | 11,087 | 10,784 |
| June | 11,106 | 10,785 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 163 | 1,537 | 10.6% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 424 | 3,535 | 12.0% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 942 | 1,537 | 61.3% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,481 | 3,535 | 41.9% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 202 | 5,047 | 4.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 55 | 5,047 | 1.1% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 34 | 5,047 | 0.7% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

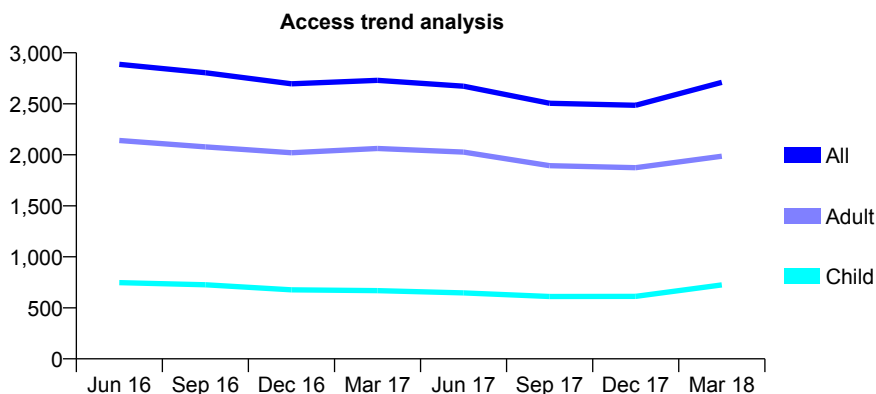
Q50 - Vital Signs At a Glance Contract Report for 925802/0002 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR KB SINCLAIR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,831 |
| Carry forward general activity (UDA) | 48 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £215,936.21 |

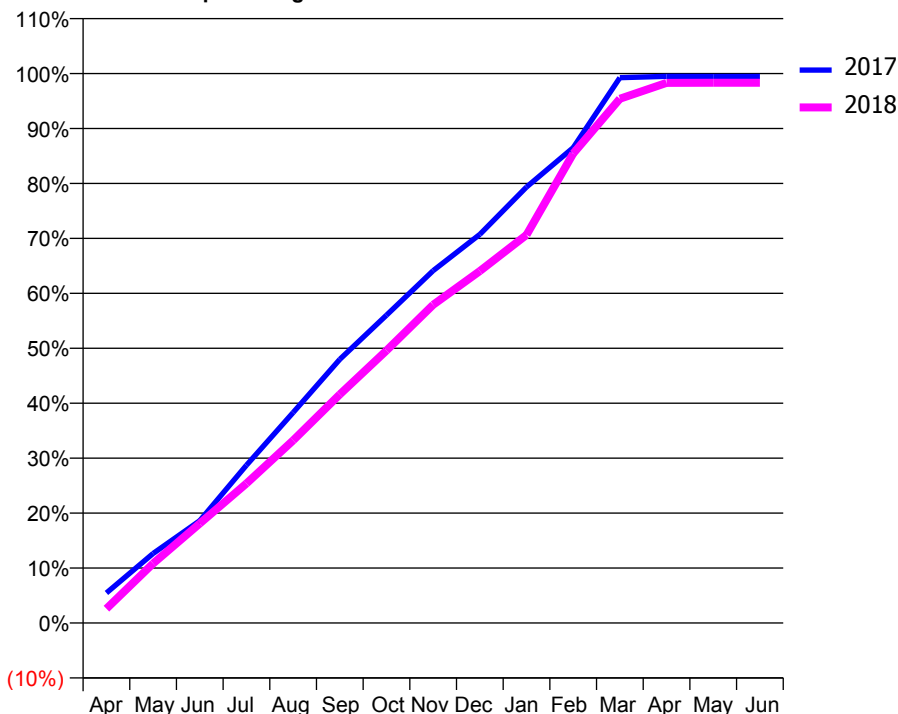
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,730 | |
| Quarter ending June 2017 | 2,673 | ↓ |
| Quarter ending September 2017 | 2,505 | ↓ |
| Quarter ending December 2017 | 2,486 | → |
| Quarter ending March 2018 | 2,711 | ↑ |
| Variance since March 2017 | (0.7%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 484 | 231 |
| May | 1,118 | 957 |
| June | 1,645 | 1,599 |
| July | 2,537 | 2,242 |
| August | 3,383 | 2,935 |
| September | 4,238 | 3,674 |
| October | 4,947 | 4,379 |
| November | 5,663 | 5,115 |
| December | 6,245 | 5,657 |
| January | 7,008 | 6,238 |
| February | 7,638 | 7,544 |
| March | 8,765 | 8,426 |
| April | 8,785 | 8,681 |
| May | 8,783 | 8,683 |
| June | 8,783 | 8,682 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 151 | 1,359 | 11.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 366 | 3,272 | 11.2% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 823 | 1,359 | 60.6% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,007 | 3,272 | 61.3% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 120 | 4,746 | 2.5% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 34 | 4,746 | 0.7% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 39 | 4,746 | 0.8% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 5 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

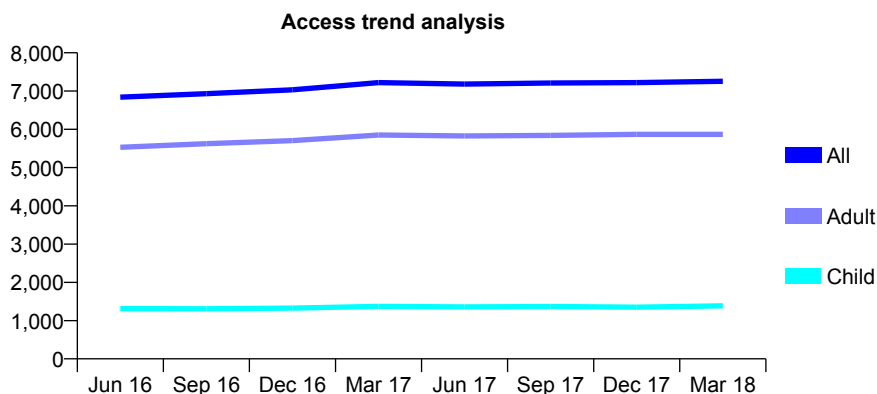
Q50 - Vital Signs At a Glance Contract Report for 938912/0004 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Kirkgate Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 09/09/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,240 |
| Carry forward general activity (UDA) | 139 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £586,792.20 |

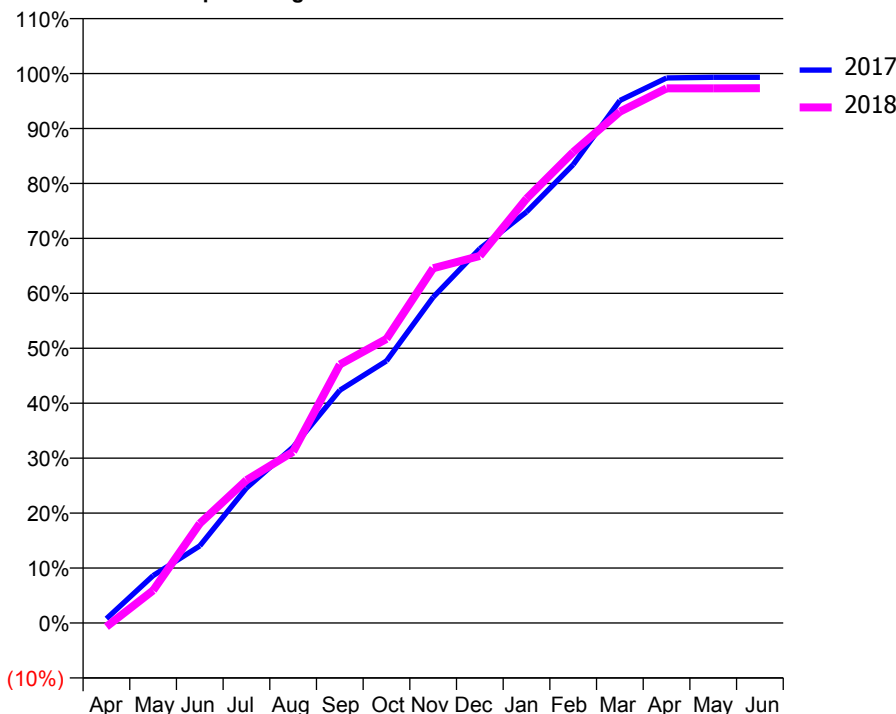
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,221 | |
| Quarter ending June 2017 | 7,184 | → |
| Quarter ending September 2017 | 7,210 | → |
| Quarter ending December 2017 | 7,222 | → |
| Quarter ending March 2018 | 7,255 | → |
| Variance since March 2017 | 0.5% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 159 | -139 |
| May | 1,745 | 1,201 |
| June | 2,844 | 3,667 |
| July | 4,971 | 5,261 |
| August | 6,480 | 6,311 |
| September | 8,574 | 9,521 |
| October | 9,656 | 10,465 |
| November | 12,003 | 13,070 |
| December | 13,791 | 13,520 |
| January | 15,140 | 15,630 |
| February | 16,883 | 17,345 |
| March | 19,246 | 18,831 |
| April | 20,075 | 19,695 |
| May | 20,099 | 19,695 |
| June | 20,101 | 19,699 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 171 | 2,447 | 7.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,303 | 9,710 | 13.4% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,817 | 2,447 | 74.3% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,647 | 9,710 | 68.5% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 579 | 12,181 | 4.8% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 123 | 12,181 | 1.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 234 | 12,181 | 1.9% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 18 | 18 | 100.0% | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 18 | 100.0% | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

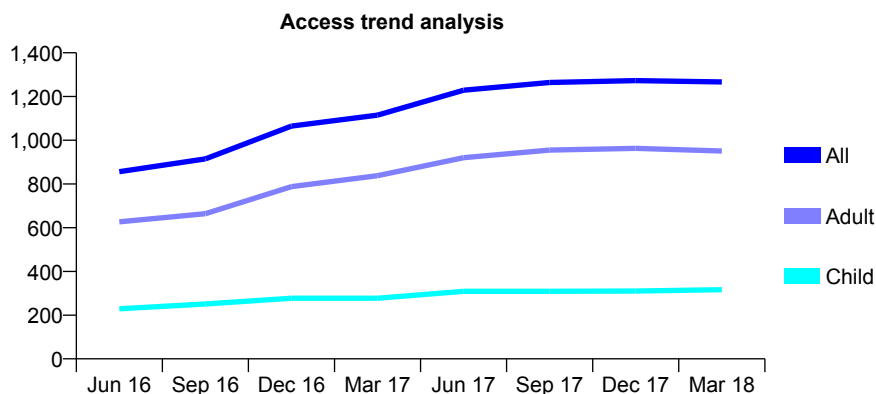
Q50 - Vital Signs At a Glance Contract Report for 939838/0010 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MISS Z ISHAK |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 3,800 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £101,180.32 |

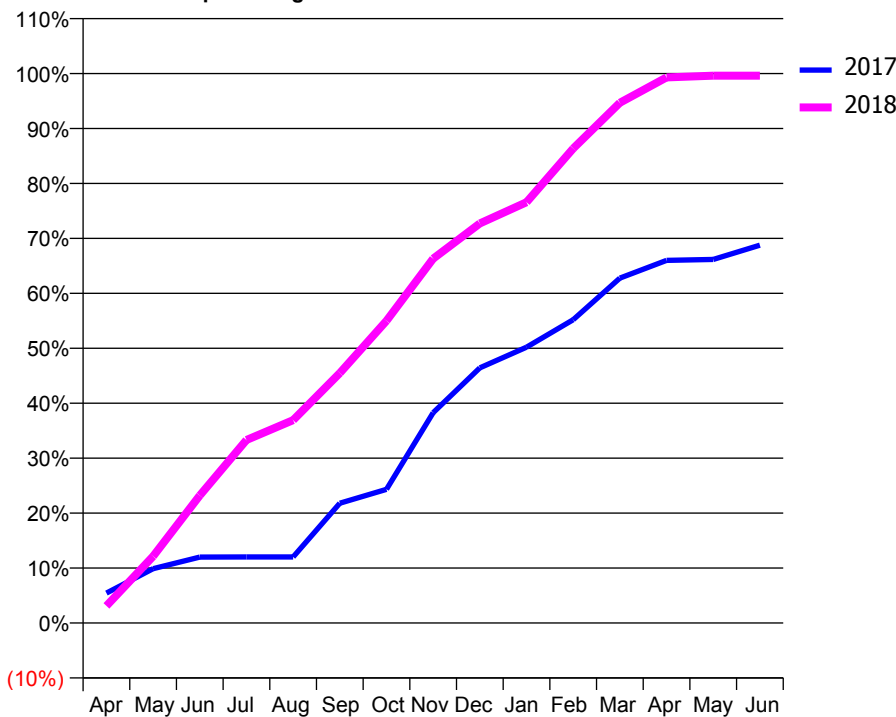
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,115 | |
| Quarter ending June 2017 | 1,229 | ↑ |
| Quarter ending September 2017 | 1,264 | ↑ |
| Quarter ending December 2017 | 1,273 | → |
| Quarter ending March 2018 | 1,267 | → |
| Variance since March 2017 | 13.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 207 | 119 |
| May | 376 | 462 |
| June | 456 | 882 |
| July | 457 | 1,266 |
| August | 457 | 1,403 |
| September | 829 | 1,729 |
| October | 924 | 2,090 |
| November | 1,455 | 2,519 |
| December | 1,764 | 2,763 |
| January | 1,907 | 2,910 |
| February | 2,097 | 3,281 |
| March | 2,385 | 3,598 |
| April | 2,508 | 3,773 |
| May | 2,515 | 3,785 |
| June | 2,613 | 3,785 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 33 | 524 | 6.3% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 146 | 1,509 | 9.7% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 328 | 524 | 62.6% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 856 | 1,509 | 56.7% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 139 | 1,974 | 7.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 10 | 1,974 | 0.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 15 | 1,974 | 0.8% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

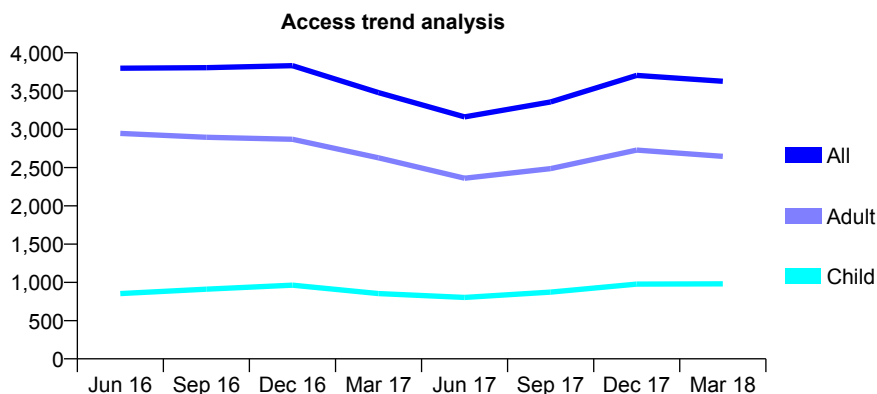
Q50 - Vital Signs At a Glance Contract Report for 950289/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR JS GAKHAL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,851 |
| Carry forward general activity (UDA) | 375 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £342,684.11 |

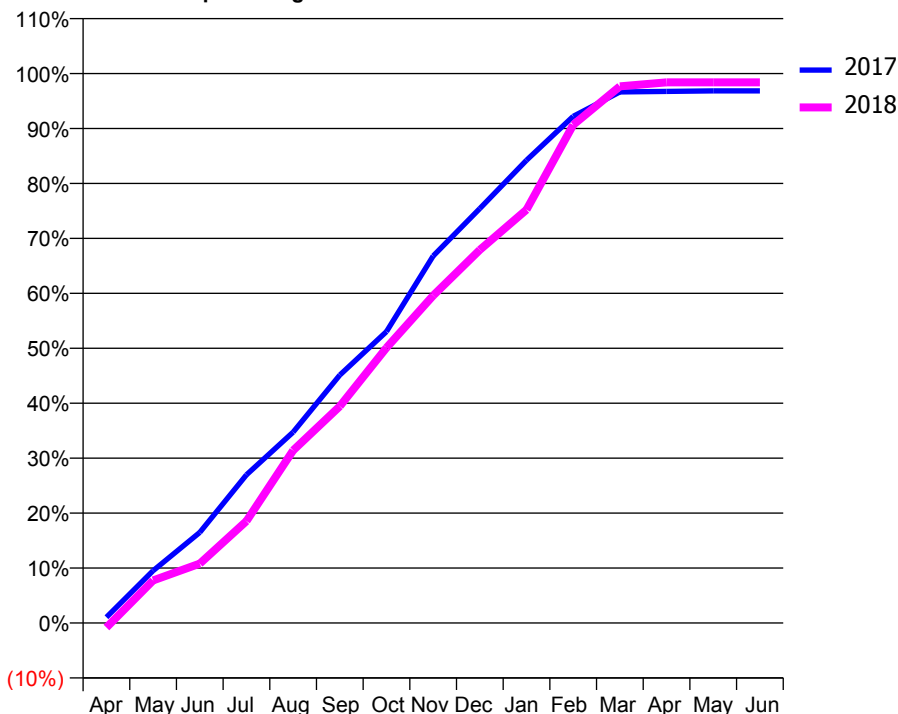
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,480 | |
| Quarter ending June 2017 | 3,162 | ↓ |
| Quarter ending September 2017 | 3,358 | ↑ |
| Quarter ending December 2017 | 3,705 | ↑ |
| Quarter ending March 2018 | 3,628 | ↓ |
| Variance since March 2017 | 4.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 125 | -98 |
| May | 1,130 | 920 |
| June | 1,953 | 1,281 |
| July | 3,196 | 2,200 |
| August | 4,117 | 3,722 |
| September | 5,347 | 4,675 |
| October | 6,284 | 5,938 |
| November | 7,915 | 7,062 |
| December | 8,941 | 8,049 |
| January | 9,981 | 8,914 |
| February | 10,926 | 10,744 |
| March | 11,452 | 11,573 |
| April | 11,464 | 11,660 |
| May | 11,475 | 11,660 |
| June | 11,476 | 11,660 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 83 | 1,344 | 6.2% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 437 | 3,459 | 12.6% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 649 | 1,344 | 48.3% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,504 | 3,459 | 43.5% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 397 | 4,840 | 8.2% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 60 | 4,840 | 1.2% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 50 | 4,840 | 1.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

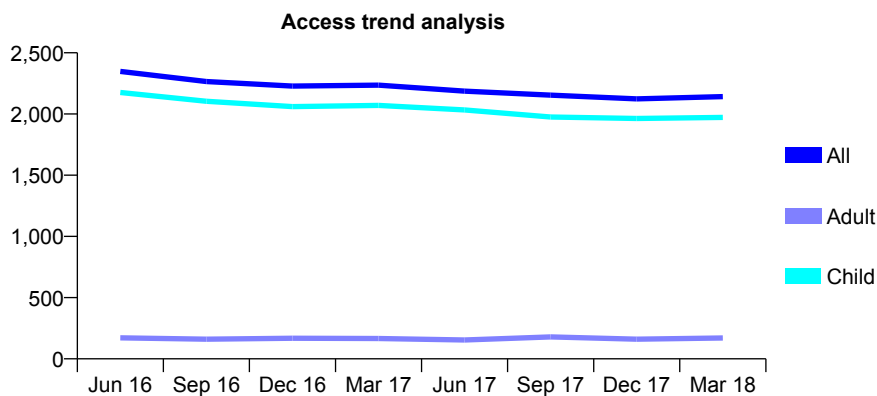
Q50 - Vital Signs At a Glance Contract Report for 952907/0001 - Year end March 2018

| | |
|----------------------|------------------------|
| Name or company name | Campbell Dental Health |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

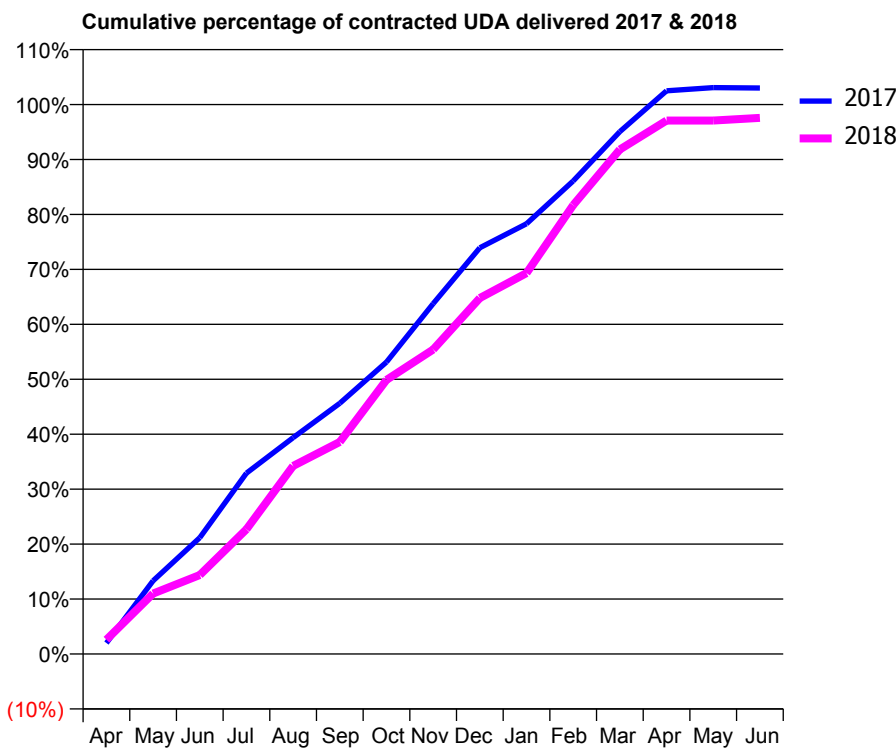
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 4,232 |
| Carry forward general activity (UDA) | -85 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £97,866.25 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,236 | |
| Quarter ending June 2017 | 2,187 | ↓ |
| Quarter ending September 2017 | 2,154 | ↓ |
| Quarter ending December 2017 | 2,124 | ↓ |
| Quarter ending March 2018 | 2,142 | → |
| Variance since March 2017 | (4.2%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 85 | 110 |
| May | 565 | 466 |
| June | 896 | 608 |
| July | 1,393 | 961 |
| August | 1,666 | 1,448 |
| September | 1,932 | 1,633 |
| October | 2,248 | 2,111 |
| November | 2,698 | 2,345 |
| December | 3,129 | 2,741 |
| January | 3,314 | 2,934 |
| February | 3,643 | 3,457 |
| March | 4,023 | 3,886 |
| April | 4,337 | 4,108 |
| May | 4,362 | 4,108 |
| June | 4,359 | 4,129 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 230 | 2,985 | 7.7% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,778 | 2,985 | 59.6% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 107 | 2,926 | 3.7% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,926 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 2,926 | 0.0% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 1 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

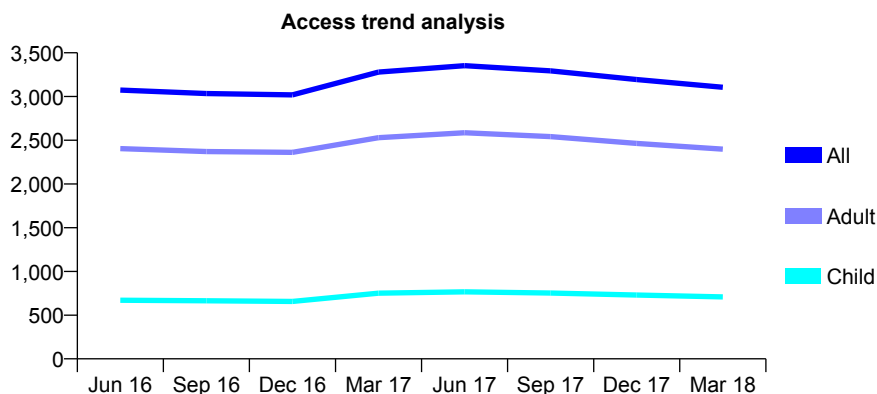
Q50 - Vital Signs At a Glance Contract Report for 962147/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MS Z NEMCIK |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,769 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £333,873.42 |

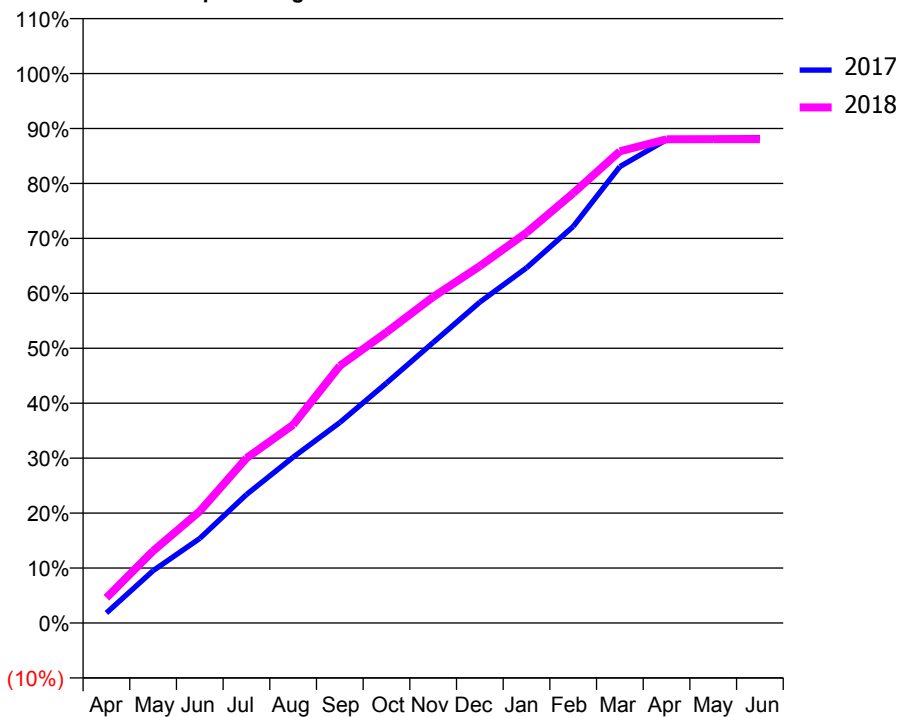
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,280 | |
| Quarter ending June 2017 | 3,353 | ↑ |
| Quarter ending September 2017 | 3,294 | ↓ |
| Quarter ending December 2017 | 3,194 | ↓ |
| Quarter ending March 2018 | 3,106 | ↓ |
| Variance since March 2017 | (5.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 199 | 496 |
| May | 1,025 | 1,413 |
| June | 1,659 | 2,191 |
| July | 2,518 | 3,231 |
| August | 3,249 | 3,885 |
| September | 3,928 | 5,039 |
| October | 4,703 | 5,697 |
| November | 5,496 | 6,391 |
| December | 6,289 | 6,994 |
| January | 6,960 | 7,652 |
| February | 7,770 | 8,425 |
| March | 8,944 | 9,246 |
| April | 9,473 | 9,479 |
| May | 9,494 | 9,482 |
| June | 9,515 | 9,482 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 89 | 977 | 9.1% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 646 | 3,685 | 17.5% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 607 | 977 | 62.1% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,243 | 3,685 | 60.9% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 197 | 4,541 | 4.3% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 67 | 4,541 | 1.5% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 62 | 4,541 | 1.4% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 7 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

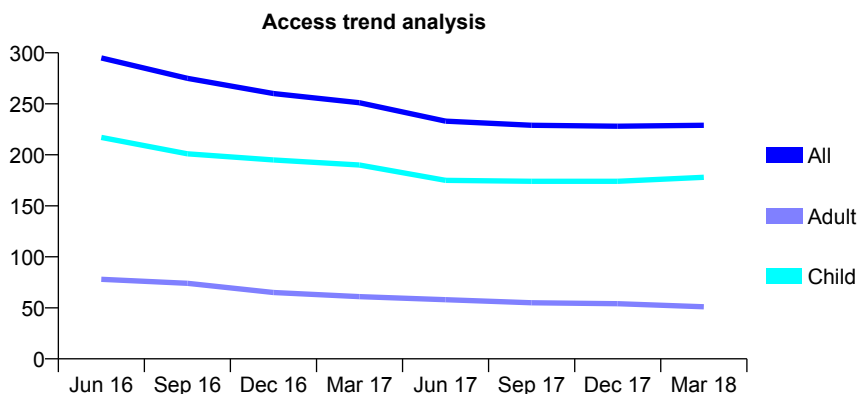
Q50 - Vital Signs At a Glance Contract Report for 999334/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR EO DUODU |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,043 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 154 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £41,609.46 |

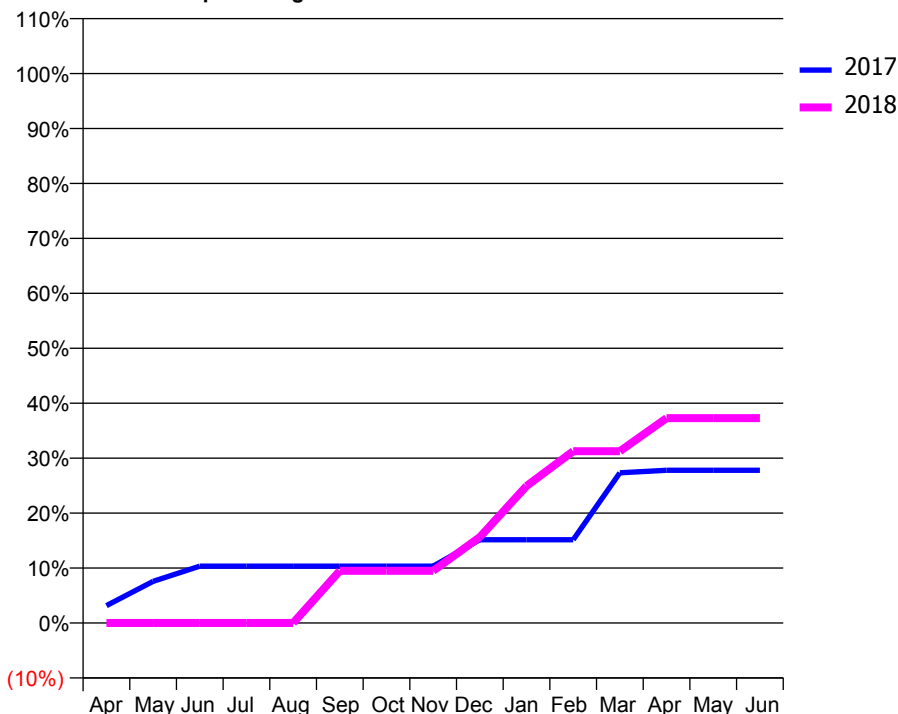
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 251 | |
| Quarter ending June 2017 | 233 | ↓ |
| Quarter ending September 2017 | 229 | ↓ |
| Quarter ending December 2017 | 228 | → |
| Quarter ending March 2018 | 229 | → |
| Variance since March 2017 | (8.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|------|------|
| April | 33 | 0 |
| May | 79 | 0 |
| June | 108 | 0 |
| July | 108 | 0 |
| August | 108 | 0 |
| September | 108 | 99 |
| October | 108 | 99 |
| November | 108 | 99 |
| December | 158 | 163 |
| January | 158 | 260 |
| February | 158 | 326 |
| March | 285 | 326 |
| April | 290 | 389 |
| May | 290 | 389 |
| June | 290 | 389 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 17 | 284 | 6.0% | 9.8% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 39 | 7.7% | 13.5% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 153 | 284 | 53.9% | 63.4% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 17 | 39 | 43.6% | 54.7% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 346 | 0.0% | 7.5% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 346 | 0.0% | 0.9% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 346 | 2.3% | 1.2% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 91.8% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.7% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

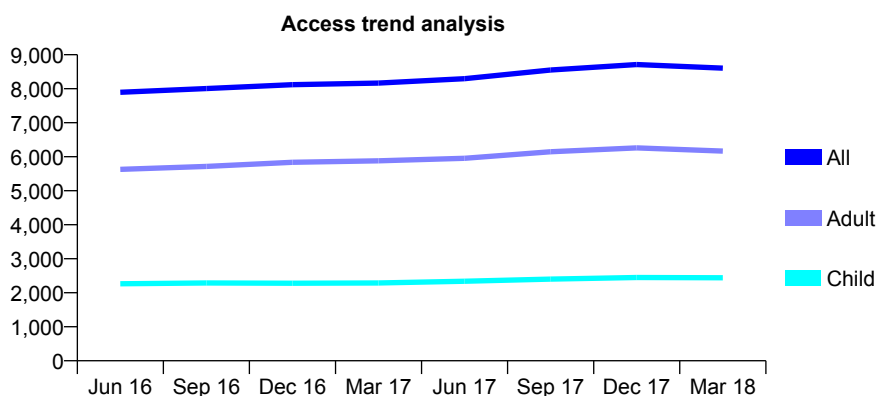
Q51 - Vital Signs At a Glance Contract Report for 101281/0026 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

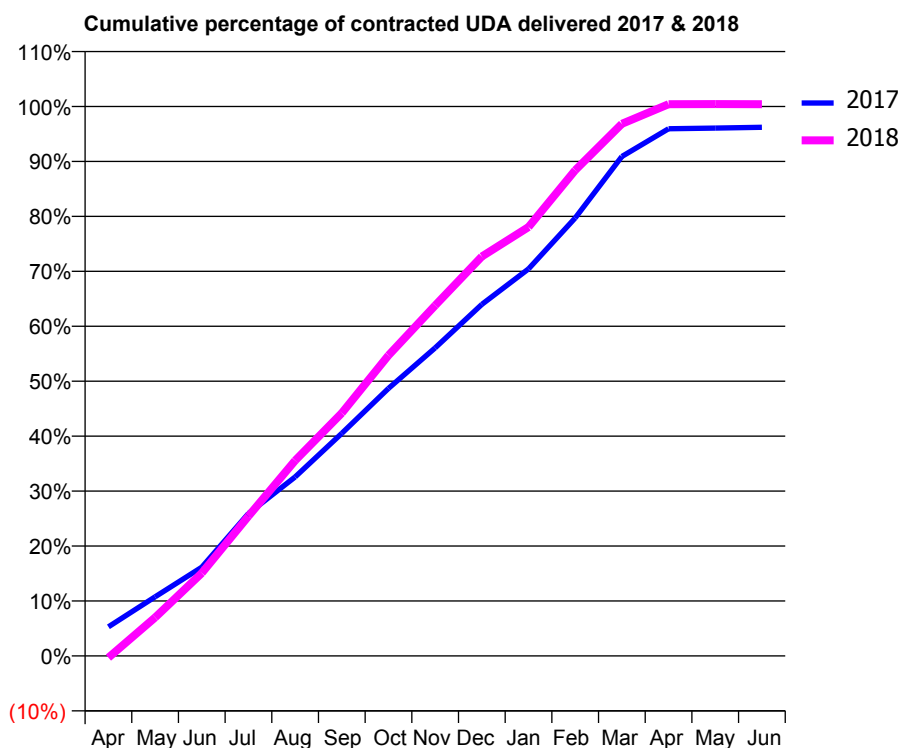
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 25,823 |
| Carry forward general activity (UDA) | 980 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £617,039.06 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 8,168 | |
| Quarter ending June 2017 | 8,295 | → |
| Quarter ending September 2017 | 8,551 | ↑ |
| Quarter ending December 2017 | 8,710 | → |
| Quarter ending March 2018 | 8,606 | ↓ |
| Variance since March 2017 | 5.4% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,372 | -87 |
| May | 2,778 | 1,806 |
| June | 4,173 | 3,893 |
| July | 6,694 | 6,573 |
| August | 8,416 | 9,181 |
| September | 10,464 | 11,417 |
| October | 12,576 | 14,130 |
| November | 14,480 | 16,472 |
| December | 16,522 | 18,774 |
| January | 18,191 | 20,158 |
| February | 20,585 | 22,824 |
| March | 23,473 | 25,004 |
| April | 24,776 | 25,928 |
| May | 24,805 | 25,936 |
| June | 24,843 | 25,929 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 373 | 3,860 | 9.7% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,161 | 8,848 | 13.1% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,355 | 3,860 | 61.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,229 | 8,848 | 59.1% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 785 | 12,526 | 6.3% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 235 | 12,526 | 1.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 150 | 12,526 | 1.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 10 | 100.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

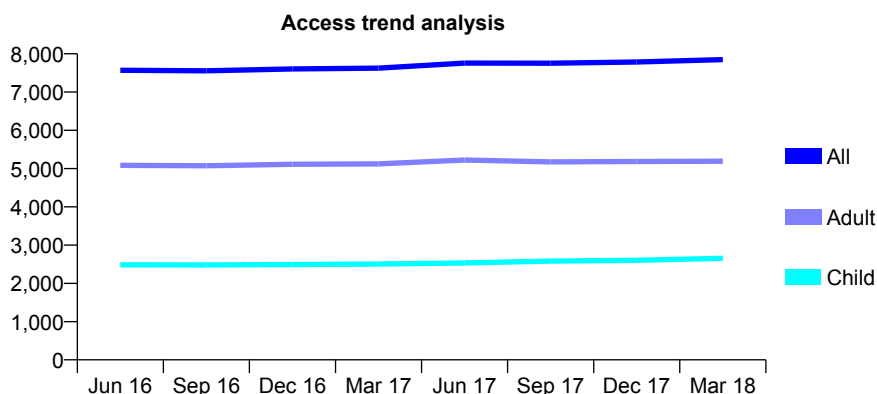
Q51 - Vital Signs At a Glance Contract Report for 101281/0179 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2008 |
| Contract end date | |

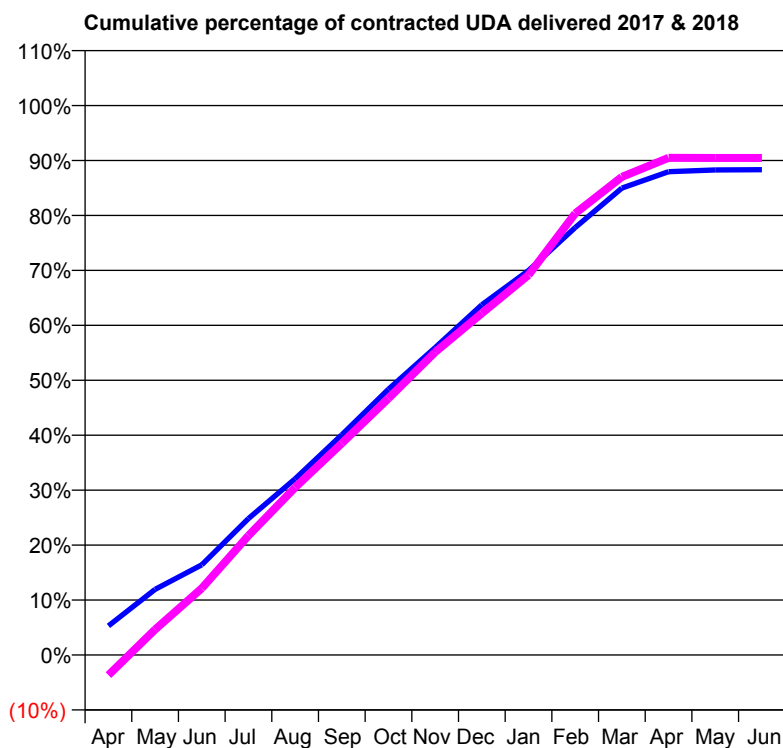
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 25,086 |
| Carry forward general activity (UDA) | 1,650 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £734,118.26 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,627 | |
| Quarter ending June 2017 | 7,756 | → |
| Quarter ending September 2017 | 7,754 | → |
| Quarter ending December 2017 | 7,785 | → |
| Quarter ending March 2018 | 7,849 | → |
| Variance since March 2017 | 2.9% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,330 | -924 |
| May | 2,999 | 1,164 |
| June | 4,117 | 3,046 |
| July | 6,228 | 5,450 |
| August | 8,043 | 7,651 |
| September | 10,055 | 9,661 |
| October | 12,138 | 11,717 |
| November | 14,033 | 13,830 |
| December | 15,987 | 15,600 |
| January | 17,552 | 17,349 |
| February | 19,513 | 20,157 |
| March | 21,314 | 21,830 |
| April | 22,064 | 22,700 |
| May | 22,142 | 22,692 |
| June | 22,158 | 22,690 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 218 | 3,779 | 5.8% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 639 | 7,000 | 9.1% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,107 | 3,779 | 55.8% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,995 | 7,000 | 57.1% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 255 | 10,789 | 2.4% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 111 | 10,789 | 1.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 128 | 10,789 | 1.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

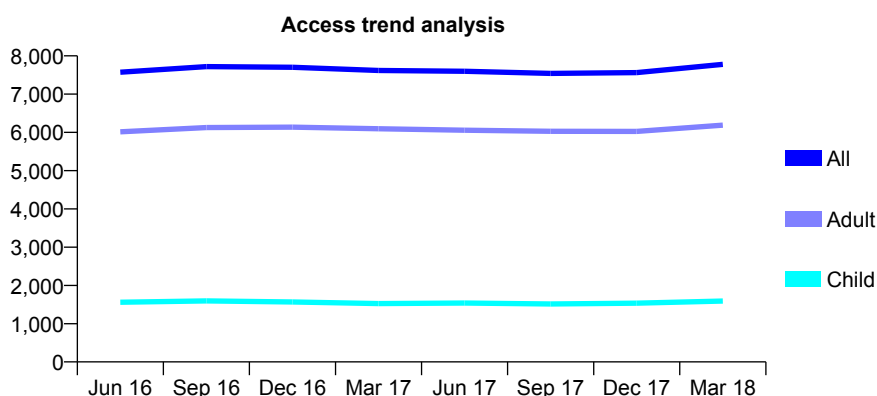
Q51 - Vital Signs At a Glance Contract Report for 101338/0069 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/11/2008 |
| Contract end date | |

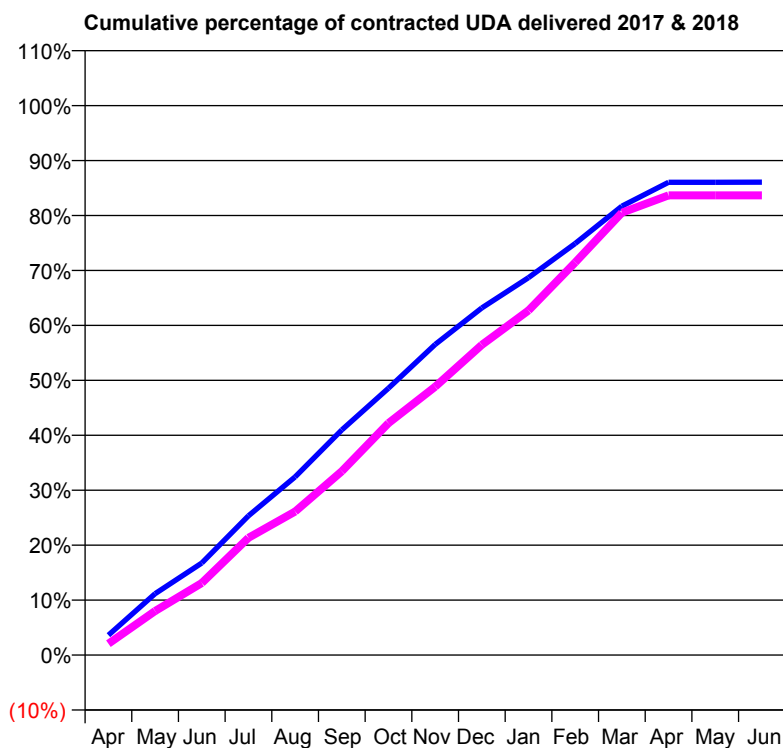
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 24,277 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 1,008 |
| Carry forward orthodontic activity (UOA) | 4 |
| Baseline contract value | £760,924.45 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,620 | |
| Quarter ending June 2017 | 7,596 | → |
| Quarter ending September 2017 | 7,542 | → |
| Quarter ending December 2017 | 7,561 | → |
| Quarter ending March 2018 | 7,780 | ↑ |
| Variance since March 2017 | 2.1% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 881 | 507 |
| May | 2,712 | 1,946 |
| June | 4,065 | 3,184 |
| July | 6,151 | 5,182 |
| August | 7,876 | 6,342 |
| September | 9,948 | 8,119 |
| October | 11,792 | 10,248 |
| November | 13,723 | 11,855 |
| December | 15,341 | 13,708 |
| January | 16,674 | 15,226 |
| February | 18,184 | 17,345 |
| March | 19,835 | 19,544 |
| April | 20,886 | 20,310 |
| May | 20,888 | 20,309 |
| June | 20,895 | 20,309 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 217 | 2,219 | 9.8% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 955 | 7,493 | 12.7% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 917 | 2,219 | 41.3% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,896 | 7,493 | 38.6% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 723 | 9,565 | 7.6% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 69 | 9,565 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 206 | 9,565 | 2.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

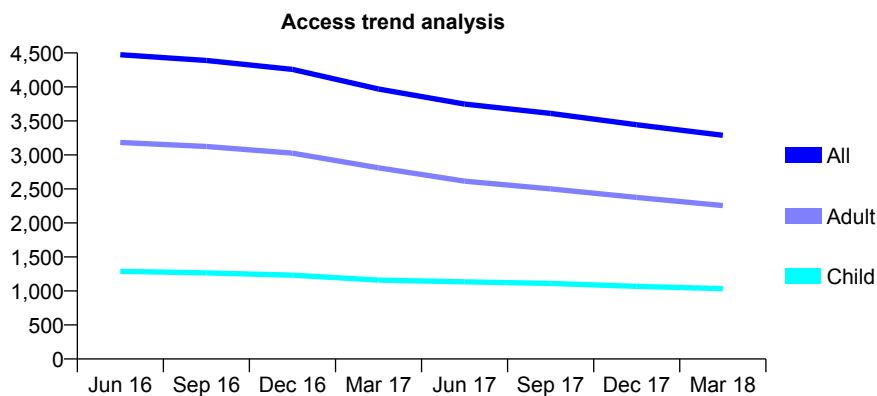
Q51 - Vital Signs At a Glance Contract Report for 101338/0086 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,567 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £380,236.15 |

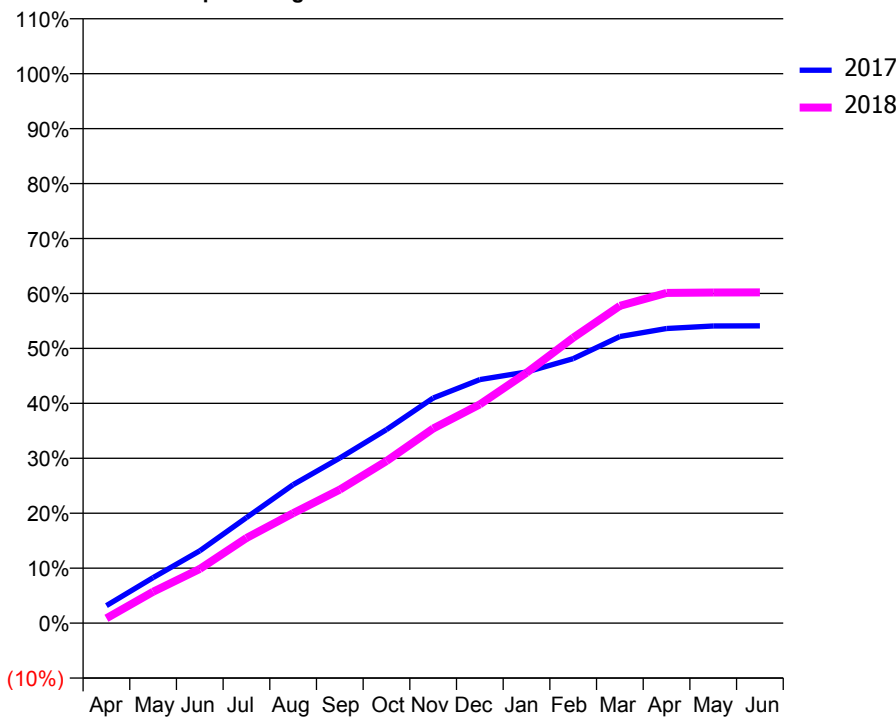
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 3,970 | |
| Quarter ending June 2017 | 3,749 | ↓ |
| Quarter ending September 2017 | 3,610 | ↓ |
| Quarter ending December 2017 | 3,444 | ↓ |
| Quarter ending March 2018 | 3,290 | ↓ |
| Variance since March 2017 | (17.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 432 | 120 |
| May | 1,125 | 776 |
| June | 1,786 | 1,338 |
| July | 2,607 | 2,103 |
| August | 3,420 | 2,715 |
| September | 4,077 | 3,298 |
| October | 4,777 | 4,003 |
| November | 5,560 | 4,805 |
| December | 6,013 | 5,401 |
| January | 6,202 | 6,183 |
| February | 6,529 | 7,047 |
| March | 7,078 | 7,834 |
| April | 7,275 | 8,153 |
| May | 7,338 | 8,162 |
| June | 7,339 | 8,166 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 62 | 1,194 | 5.2% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 251 | 2,319 | 10.8% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 380 | 1,194 | 31.8% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 777 | 2,319 | 33.5% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 211 | 3,524 | 6.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 28 | 3,524 | 0.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 54 | 3,524 | 1.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 3 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

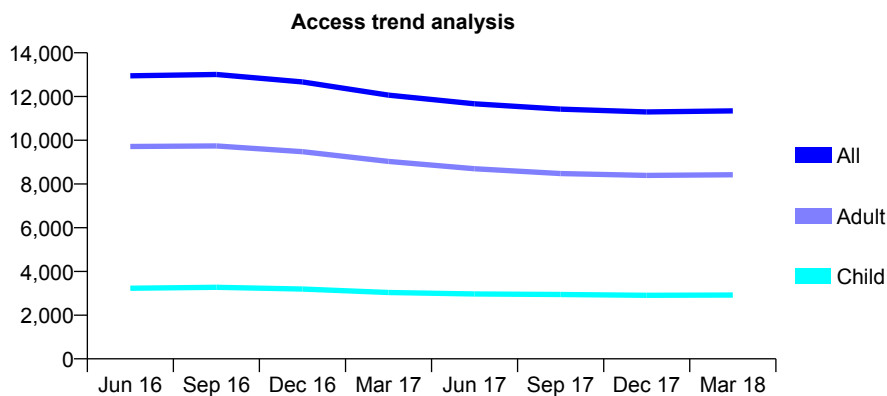
Q51 - Vital Signs At a Glance Contract Report for 101338/0090 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2009 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 36,924 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,056,948.87 |

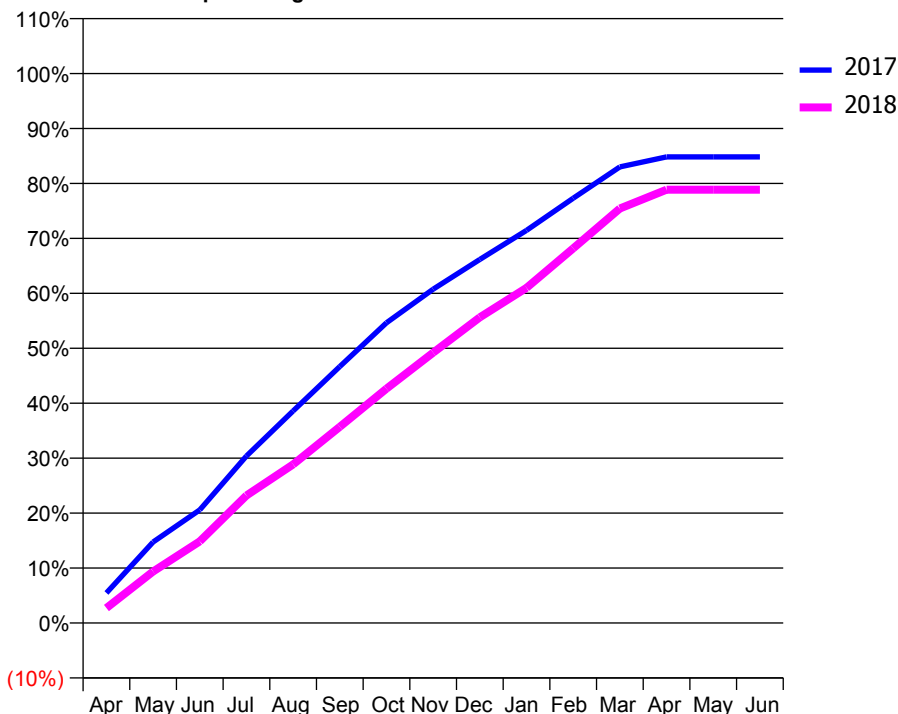
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 12,064 | |
| Quarter ending June 2017 | 11,667 | ↓ |
| Quarter ending September 2017 | 11,422 | ↓ |
| Quarter ending December 2017 | 11,292 | ↓ |
| Quarter ending March 2018 | 11,342 | → |
| Variance since March 2017 | (6.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,024 | 1,005 |
| May | 5,446 | 3,467 |
| June | 7,602 | 5,487 |
| July | 11,223 | 8,570 |
| August | 14,249 | 10,659 |
| September | 17,233 | 13,183 |
| October | 20,176 | 15,748 |
| November | 22,432 | 18,168 |
| December | 24,429 | 20,541 |
| January | 26,382 | 22,522 |
| February | 28,540 | 25,170 |
| March | 30,647 | 27,850 |
| April | 31,318 | 29,121 |
| May | 31,320 | 29,114 |
| June | 31,322 | 29,113 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 208 | 3,797 | 5.5% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,113 | 10,356 | 10.7% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,865 | 3,797 | 49.1% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,640 | 10,356 | 44.8% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 825 | 14,314 | 5.8% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 106 | 14,314 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 227 | 14,314 | 1.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

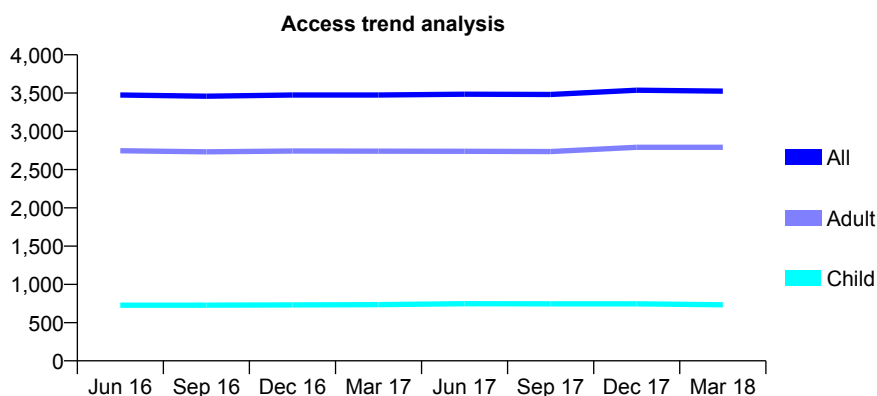
Q51 - Vital Signs At a Glance Contract Report for 101338/0093 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2009 |
| Contract end date | |

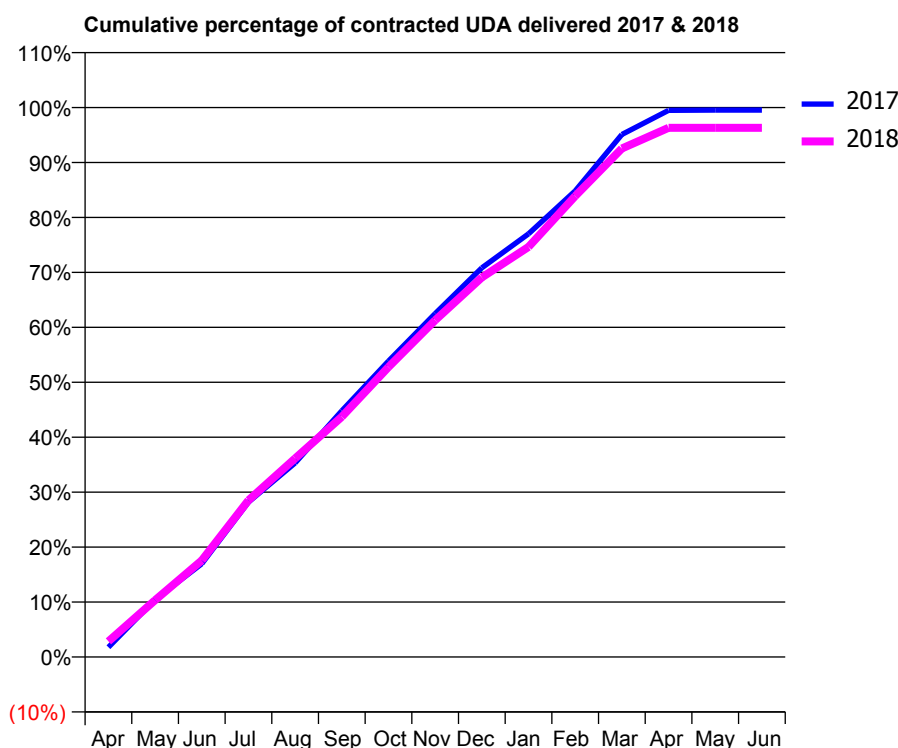
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,563 |
| Carry forward general activity (UDA) | 49 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £276,829.59 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,474 | |
| Quarter ending June 2017 | 3,485 | → |
| Quarter ending September 2017 | 3,481 | → |
| Quarter ending December 2017 | 3,537 | → |
| Quarter ending March 2018 | 3,525 | → |
| Variance since March 2017 | 1.5% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 188 | 302 |
| May | 1,105 | 1,094 |
| June | 1,793 | 1,856 |
| July | 2,977 | 3,013 |
| August | 3,731 | 3,818 |
| September | 4,732 | 4,617 |
| October | 5,690 | 5,575 |
| November | 6,602 | 6,474 |
| December | 7,480 | 7,296 |
| January | 8,135 | 7,883 |
| February | 8,960 | 8,860 |
| March | 10,044 | 9,776 |
| April | 10,509 | 10,173 |
| May | 10,514 | 10,173 |
| June | 10,514 | 10,172 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 67 | 1,062 | 6.3% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 479 | 3,773 | 12.7% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 617 | 1,062 | 58.1% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,067 | 3,773 | 54.8% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 337 | 4,797 | 7.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 18 | 4,797 | 0.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 86 | 4,797 | 1.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

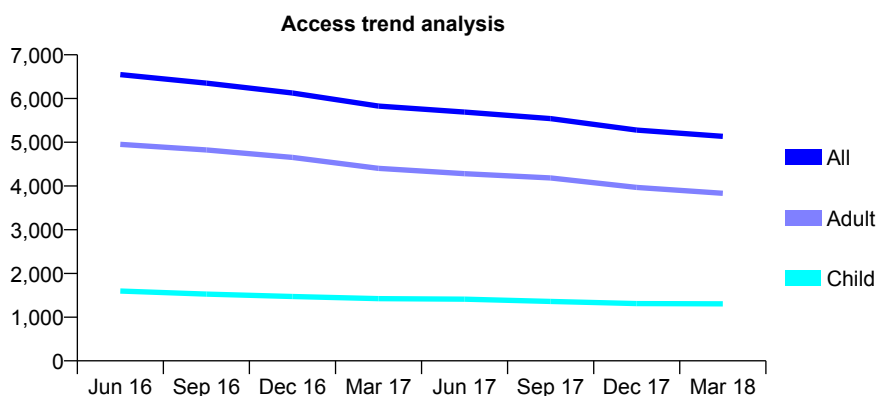
Q51 - Vital Signs At a Glance Contract Report for 101338/0108 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2009 |
| Contract end date | |

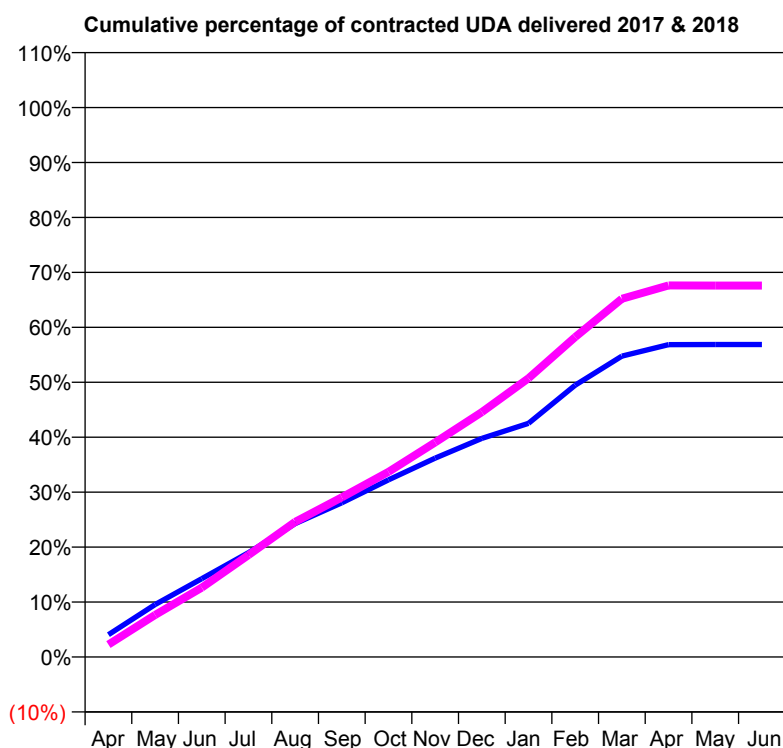
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,131 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £483,896.07 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 5,828 | |
| Quarter ending June 2017 | 5,690 | ↓ |
| Quarter ending September 2017 | 5,540 | ↓ |
| Quarter ending December 2017 | 5,277 | ↓ |
| Quarter ending March 2018 | 5,136 | ↓ |
| Variance since March 2017 | (11.9%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 899 | 413 |
| May | 2,108 | 1,386 |
| June | 3,148 | 2,291 |
| July | 4,192 | 3,364 |
| August | 5,358 | 4,459 |
| September | 6,191 | 5,269 |
| October | 7,114 | 6,111 |
| November | 7,988 | 7,079 |
| December | 8,779 | 8,081 |
| January | 9,388 | 9,200 |
| February | 10,918 | 10,558 |
| March | 12,088 | 11,820 |
| April | 12,547 | 12,261 |
| May | 12,550 | 12,255 |
| June | 12,551 | 12,257 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 93 | 1,534 | 6.1% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 505 | 4,384 | 11.5% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 416 | 1,534 | 27.1% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,422 | 4,384 | 32.4% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 508 | 5,946 | 8.5% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 33 | 5,946 | 0.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 56 | 5,946 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 4 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

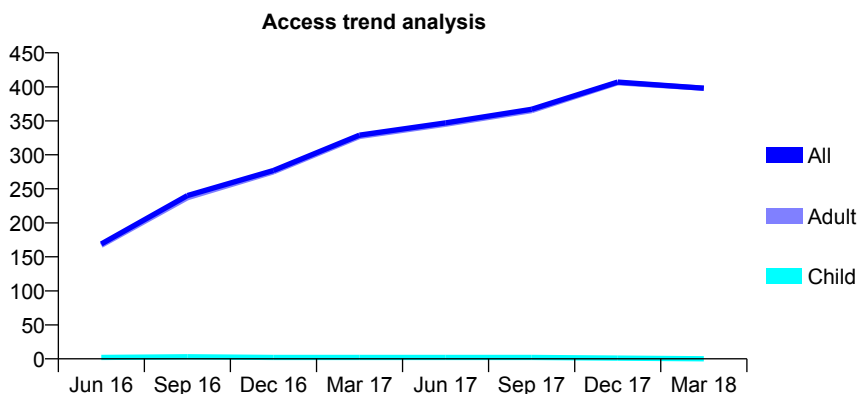
Q51 - Vital Signs At a Glance Contract Report for 101338/0153 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2015 |
| Contract end date | 30/04/2020 |

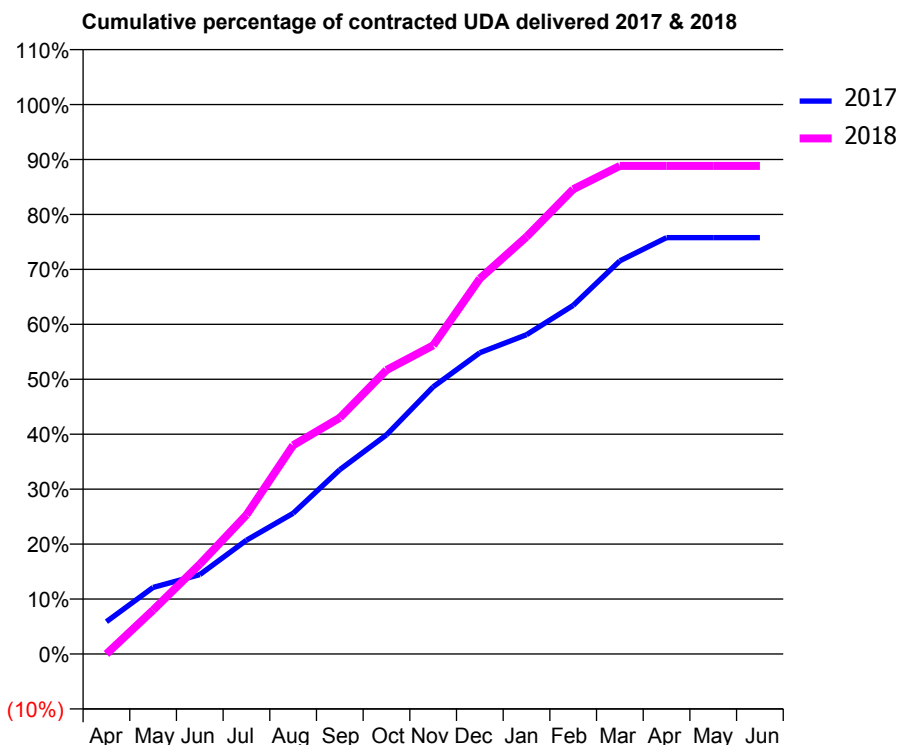
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,200 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £50,776.54 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 329 | |
| Quarter ending June 2017 | 347 | ↑ |
| Quarter ending September 2017 | 367 | ↑ |
| Quarter ending December 2017 | 407 | ↑ |
| Quarter ending March 2018 | 398 | ↓ |
| Variance since March 2017 | 21.0% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 106 | 0 |
| May | 218 | 96 |
| June | 260 | 196 |
| July | 373 | 304 |
| August | 461 | 456 |
| September | 604 | 516 |
| October | 718 | 620 |
| November | 875 | 674 |
| December | 987 | 820 |
| January | 1,046 | 911 |
| February | 1,142 | 1,015 |
| March | 1,288 | 1,066 |
| April | 1,364 | 1,066 |
| May | 1,364 | 1,066 |
| June | 1,364 | 1,066 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | N/A | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 32 | 463 | 6.9% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | N/A | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4 | 463 | 0.9% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 435 | 0.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 435 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 435 | 0.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

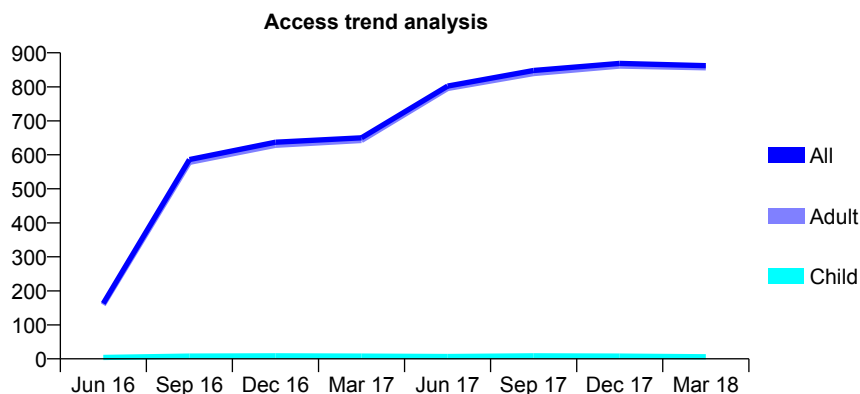
Q51 - Vital Signs At a Glance Contract Report for 101338/0154 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2015 |
| Contract end date | 30/04/2020 |

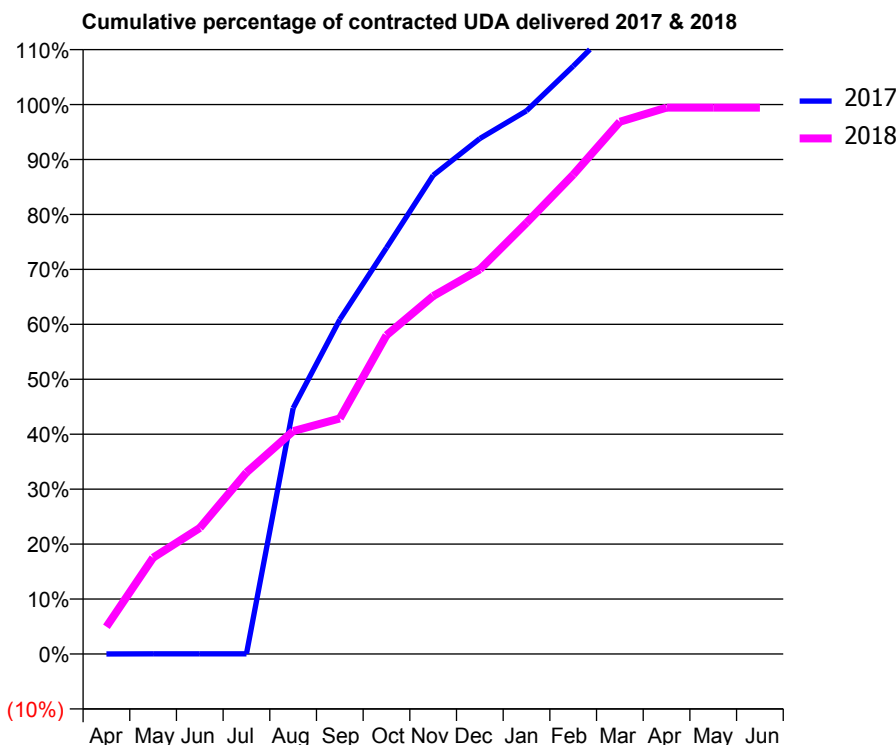
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 3,150 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £133,288.43 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 650 | |
| Quarter ending June 2017 | 802 | ↑ |
| Quarter ending September 2017 | 848 | ↑ |
| Quarter ending December 2017 | 869 | ↑ |
| Quarter ending March 2018 | 862 | → |
| Variance since March 2017 | 32.6% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 156 |
| May | 1 | 552 |
| June | 1 | 723 |
| July | 1 | 1,041 |
| August | 1,141 | 1,278 |
| September | 1,552 | 1,350 |
| October | 1,885 | 1,827 |
| November | 2,221 | 2,052 |
| December | 2,392 | 2,205 |
| January | 2,521 | 2,472 |
| February | 2,728 | 2,748 |
| March | 2,944 | 3,051 |
| April | 3,034 | 3,132 |
| May | 3,034 | 3,132 |
| June | 3,034 | 3,132 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 7 | 0.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 80 | 1,040 | 7.7% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 7 | 0.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8 | 1,040 | 0.8% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 1,044 | 0.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,044 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 1,044 | 0.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

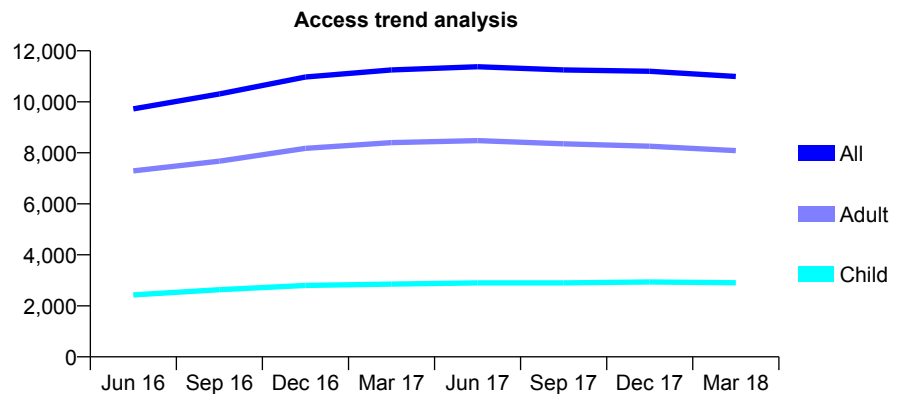
Q51 - Vital Signs At a Glance Contract Report for 101338/0155 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2015 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 42,692 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,197,112.41 |

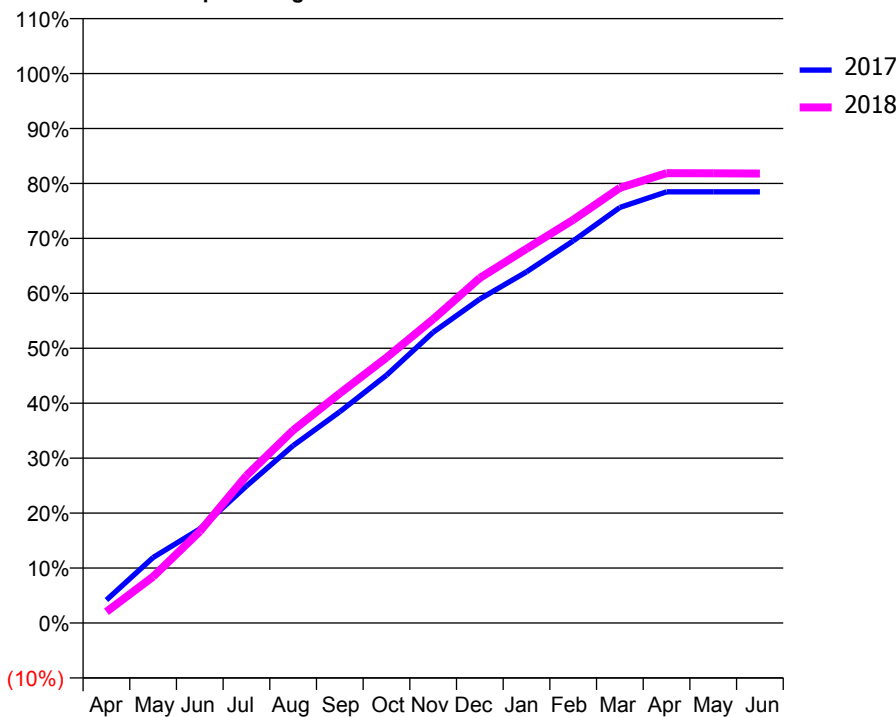
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 11,252 | |
| Quarter ending June 2017 | 11,375 | → |
| Quarter ending September 2017 | 11,252 | ↓ |
| Quarter ending December 2017 | 11,197 | → |
| Quarter ending March 2018 | 10,992 | ↓ |
| Variance since March 2017 | (2.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,783 | 872 |
| May | 5,095 | 3,595 |
| June | 7,304 | 7,110 |
| July | 10,645 | 11,449 |
| August | 13,780 | 14,972 |
| September | 16,420 | 17,842 |
| October | 19,258 | 20,618 |
| November | 22,587 | 23,603 |
| December | 25,170 | 26,805 |
| January | 27,282 | 29,075 |
| February | 29,685 | 31,323 |
| March | 32,288 | 33,807 |
| April | 33,501 | 34,946 |
| May | 33,501 | 34,944 |
| June | 33,494 | 34,916 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 285 | 4,396 | 6.5% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,272 | 10,497 | 12.1% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,636 | 4,396 | 60.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,878 | 10,497 | 46.5% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 513 | 14,924 | 3.4% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 182 | 14,924 | 1.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 440 | 14,924 | 2.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 28 | 32 | 87.5% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 24 | 32 | 75.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

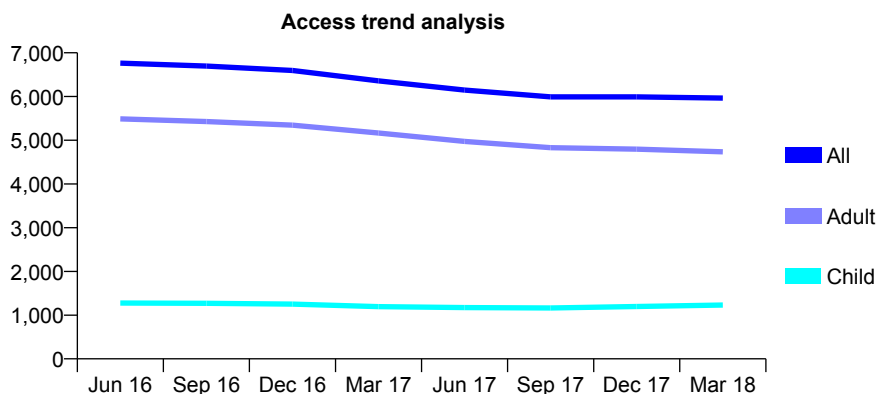
Q51 - Vital Signs At a Glance Contract Report for 101370/0005 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

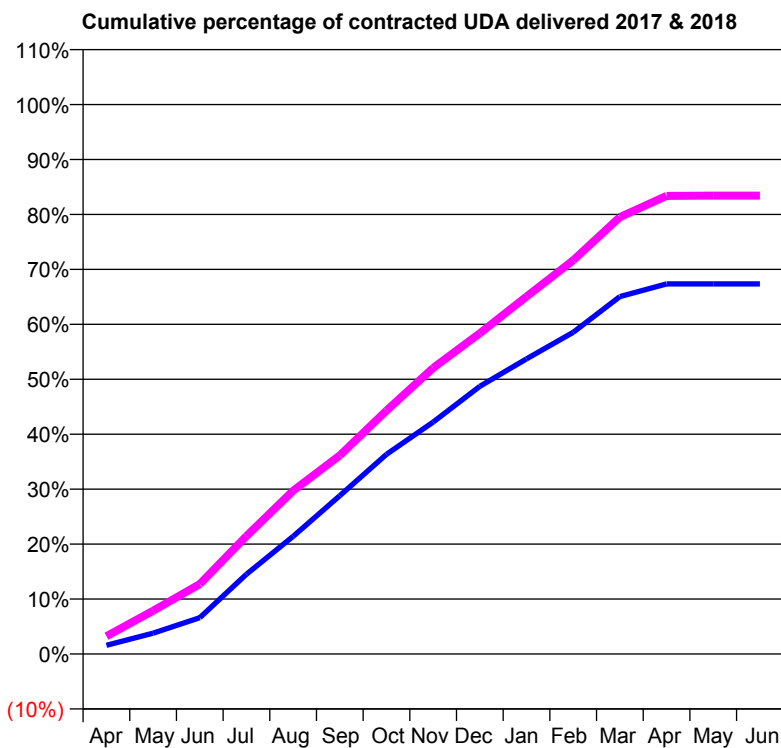
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 24,146 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 630 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £732,388.77 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,358 | |
| Quarter ending June 2017 | 6,146 | ↓ |
| Quarter ending September 2017 | 5,992 | ↓ |
| Quarter ending December 2017 | 5,991 | → |
| Quarter ending March 2018 | 5,964 | → |
| Variance since March 2017 | (6.2%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 381 | 781 |
| May | 917 | 1,901 |
| June | 1,598 | 3,076 |
| July | 3,510 | 5,184 |
| August | 5,171 | 7,173 |
| September | 6,958 | 8,730 |
| October | 8,772 | 10,699 |
| November | 10,195 | 12,571 |
| December | 11,765 | 14,094 |
| January | 12,968 | 15,707 |
| February | 14,137 | 17,299 |
| March | 15,707 | 19,201 |
| April | 16,260 | 20,128 |
| May | 16,262 | 20,140 |
| June | 16,263 | 20,140 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 145 | 1,778 | 8.2% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 600 | 6,277 | 9.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 695 | 1,778 | 39.1% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,797 | 6,277 | 44.6% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 624 | 8,124 | 7.7% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 64 | 8,124 | 0.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 88 | 8,124 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 14 | 15 | 93.3% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 15 | 93.3% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

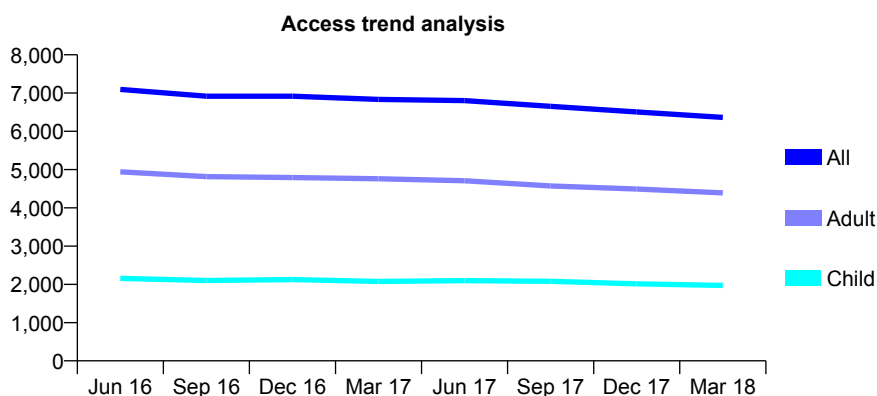
Q51 - Vital Signs At a Glance Contract Report for 101370/0010 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

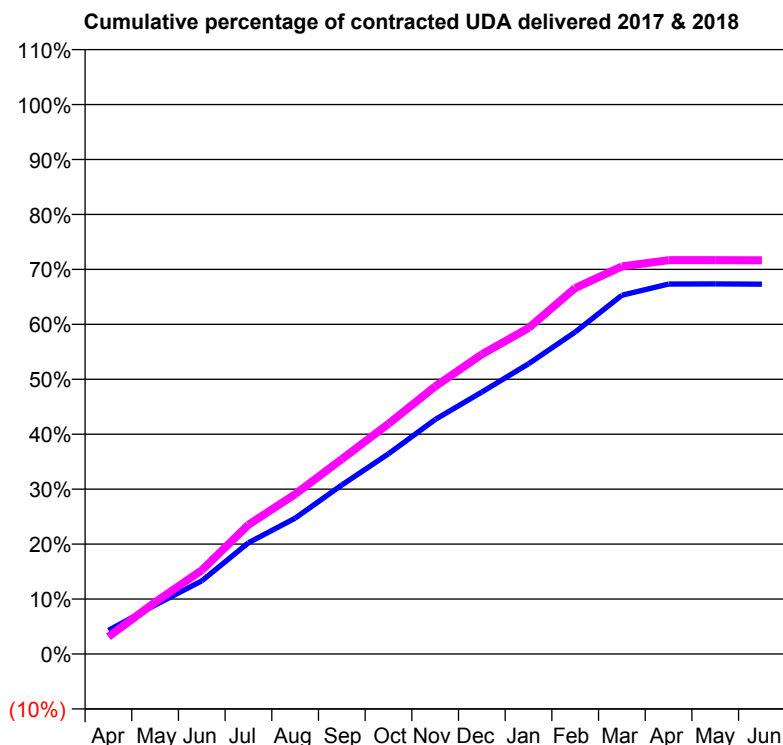
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,443 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £557,834.74 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,834 | |
| Quarter ending June 2017 | 6,804 | → |
| Quarter ending September 2017 | 6,654 | ↓ |
| Quarter ending December 2017 | 6,506 | ↓ |
| Quarter ending March 2018 | 6,363 | ↓ |
| Variance since March 2017 | (6.9%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 878 | 641 |
| May | 1,821 | 1,927 |
| June | 2,721 | 3,119 |
| July | 4,140 | 4,811 |
| August | 5,052 | 5,946 |
| September | 6,289 | 7,249 |
| October | 7,450 | 8,564 |
| November | 8,724 | 9,952 |
| December | 9,744 | 11,150 |
| January | 10,798 | 12,129 |
| February | 11,976 | 13,615 |
| March | 13,350 | 14,421 |
| April | 13,766 | 14,650 |
| May | 13,768 | 14,653 |
| June | 13,758 | 14,649 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 70 | 2,072 | 3.4% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 213 | 4,181 | 5.1% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 665 | 2,072 | 32.1% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,604 | 4,181 | 38.4% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 18 | 6,200 | 0.3% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 27 | 6,200 | 0.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 38 | 6,200 | 0.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

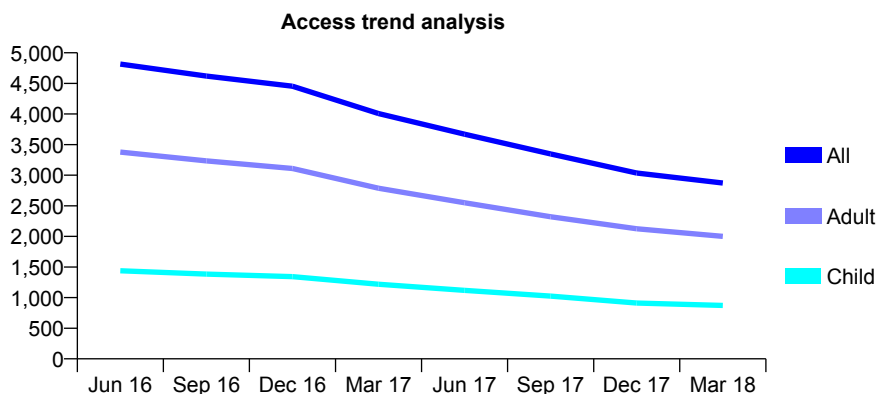
Q51 - Vital Signs At a Glance Contract Report for 101370/0069 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 26/05/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,267 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £408,329.49 |

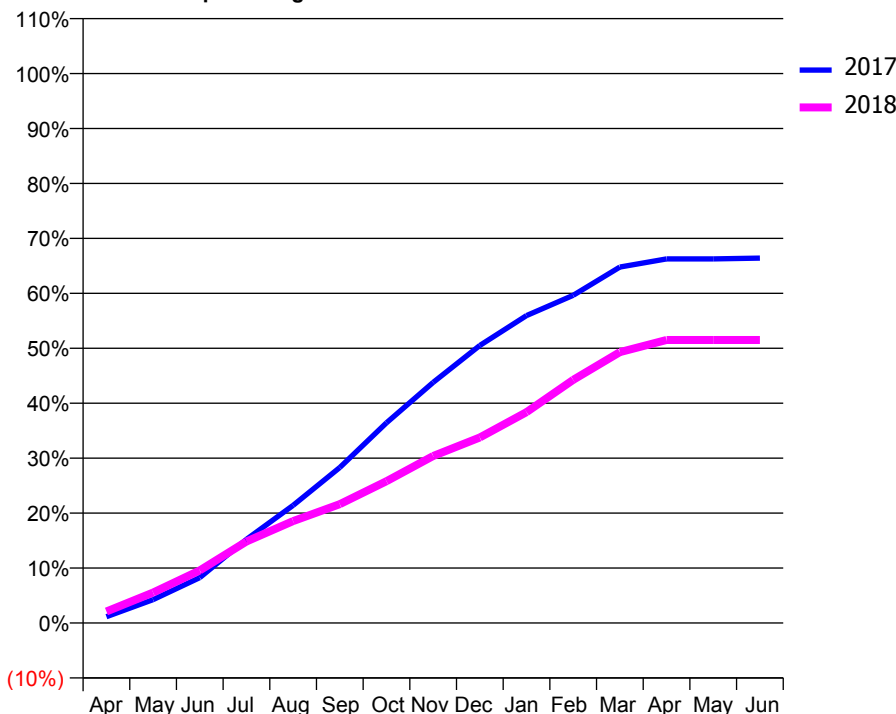
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 4,008 | |
| Quarter ending June 2017 | 3,670 | ↓ |
| Quarter ending September 2017 | 3,347 | ↓ |
| Quarter ending December 2017 | 3,037 | ↓ |
| Quarter ending March 2018 | 2,873 | ↓ |
| Variance since March 2017 | (28.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 165 | 298 |
| May | 608 | 791 |
| June | 1,180 | 1,364 |
| July | 2,173 | 2,118 |
| August | 3,054 | 2,646 |
| September | 4,038 | 3,085 |
| October | 5,199 | 3,682 |
| November | 6,246 | 4,335 |
| December | 7,208 | 4,818 |
| January | 7,983 | 5,475 |
| February | 8,509 | 6,313 |
| March | 9,243 | 7,035 |
| April | 9,455 | 7,348 |
| May | 9,455 | 7,348 |
| June | 9,473 | 7,348 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 109 | 1,210 | 9.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 225 | 2,159 | 10.4% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 629 | 1,210 | 52.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 983 | 2,159 | 45.5% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 219 | 3,400 | 6.4% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 16 | 3,400 | 0.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 42 | 3,400 | 1.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

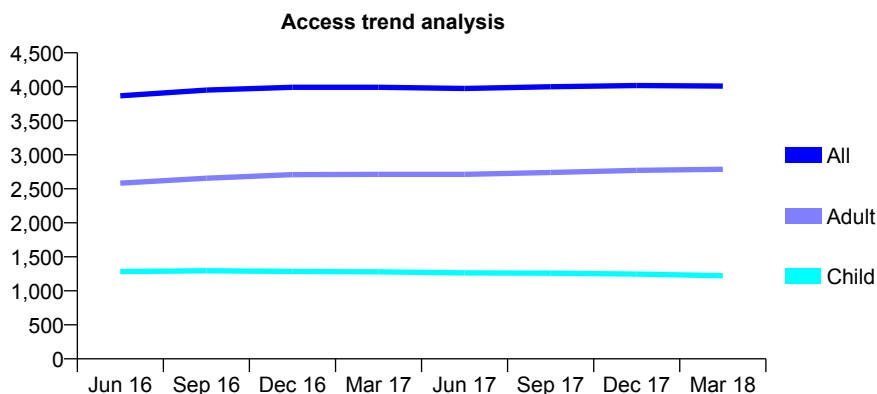
Q51 - Vital Signs At a Glance Contract Report for 101370/0109 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,748 |
| Carry forward general activity (UDA) | 464 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £357,462.50 |

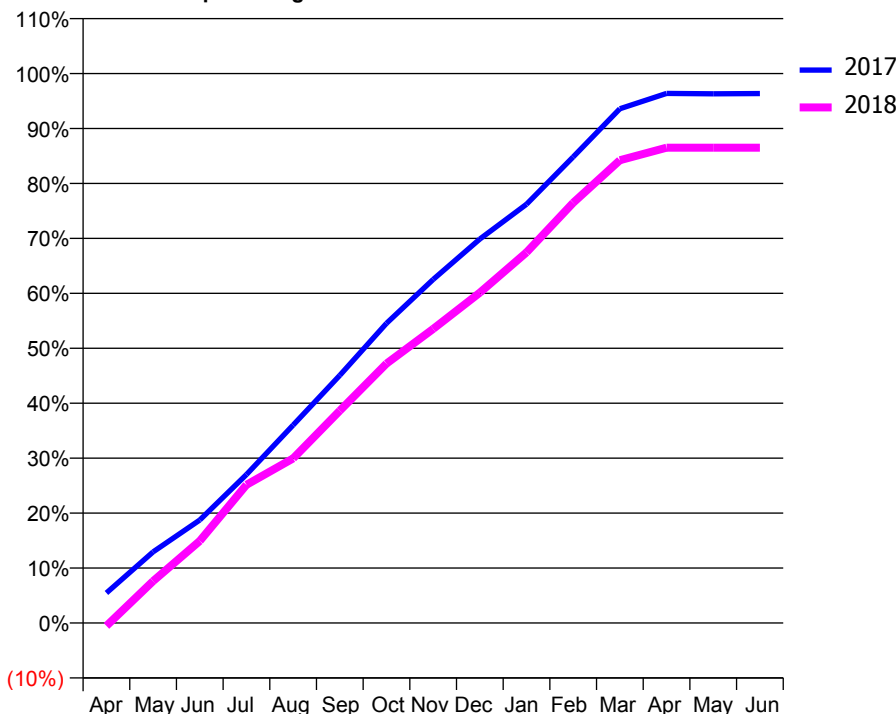
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,993 | |
| Quarter ending June 2017 | 3,975 | → |
| Quarter ending September 2017 | 4,000 | → |
| Quarter ending December 2017 | 4,018 | → |
| Quarter ending March 2018 | 4,010 | → |
| Variance since March 2017 | 0.4% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 697 | -69 |
| May | 1,650 | 973 |
| June | 2,390 | 1,904 |
| July | 3,446 | 3,207 |
| August | 4,593 | 3,820 |
| September | 5,748 | 4,927 |
| October | 6,954 | 6,018 |
| November | 7,971 | 6,822 |
| December | 8,909 | 7,663 |
| January | 9,714 | 8,598 |
| February | 10,812 | 9,750 |
| March | 11,931 | 10,736 |
| April | 12,285 | 11,026 |
| May | 12,278 | 11,026 |
| June | 12,284 | 11,026 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 80 | 1,552 | 5.2% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 307 | 3,121 | 9.8% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 880 | 1,552 | 56.7% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,262 | 3,121 | 40.4% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 186 | 4,651 | 4.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 54 | 4,651 | 1.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 71 | 4,651 | 1.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

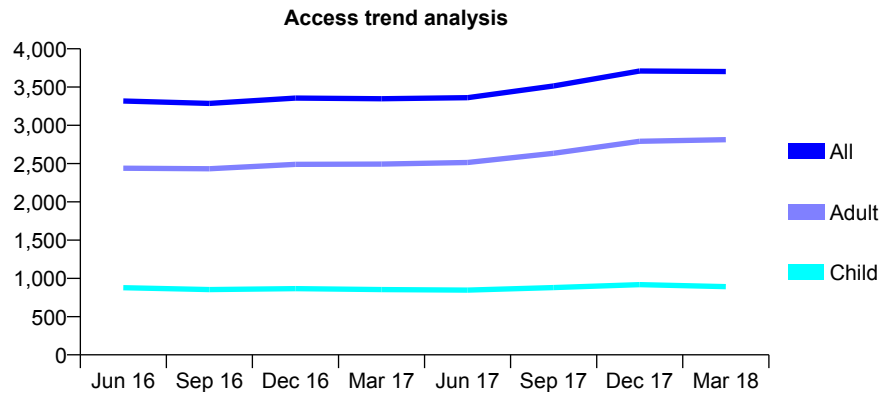
Q51 - Vital Signs At a Glance Contract Report for 101435/0106 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,883 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £349,087.05 |

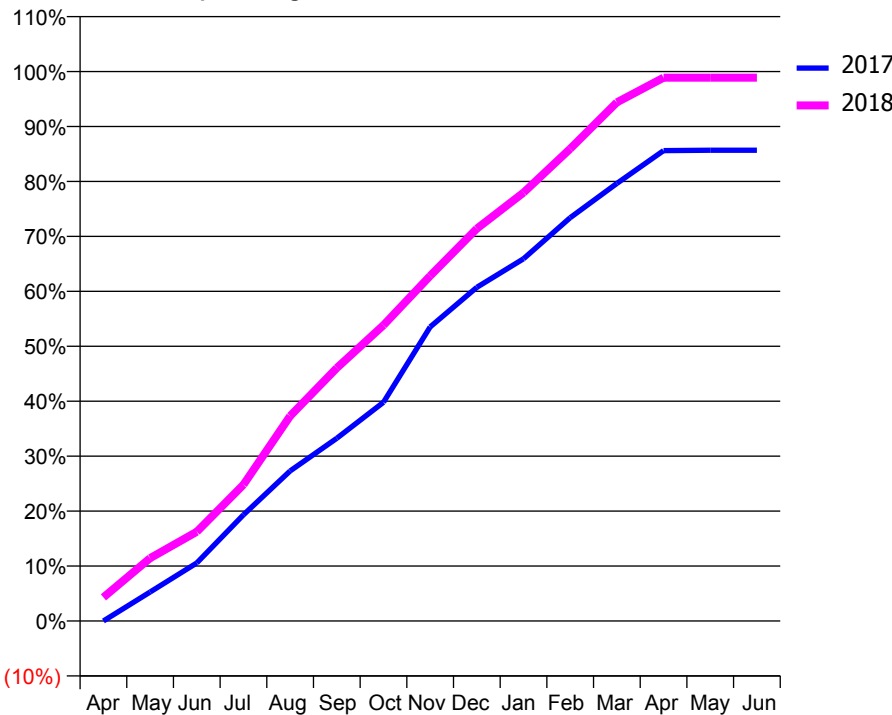
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 3,348 | |
| Quarter ending June 2017 | 3,361 | → |
| Quarter ending September 2017 | 3,514 | ↑ |
| Quarter ending December 2017 | 3,709 | ↑ |
| Quarter ending March 2018 | 3,703 | → |
| Variance since March 2017 | 10.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 0 | 511 |
| May | 629 | 1,359 |
| June | 1,257 | 1,932 |
| July | 2,296 | 2,949 |
| August | 3,246 | 4,434 |
| September | 3,951 | 5,471 |
| October | 4,729 | 6,397 |
| November | 6,361 | 7,463 |
| December | 7,216 | 8,485 |
| January | 7,833 | 9,263 |
| February | 8,721 | 10,212 |
| March | 9,464 | 11,215 |
| April | 10,173 | 11,751 |
| May | 10,180 | 11,751 |
| June | 10,180 | 11,751 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 106 | 1,577 | 6.7% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 646 | 4,559 | 14.2% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,102 | 1,577 | 69.9% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,840 | 4,559 | 62.3% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 384 | 6,047 | 6.4% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 63 | 6,047 | 1.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 142 | 6,047 | 2.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

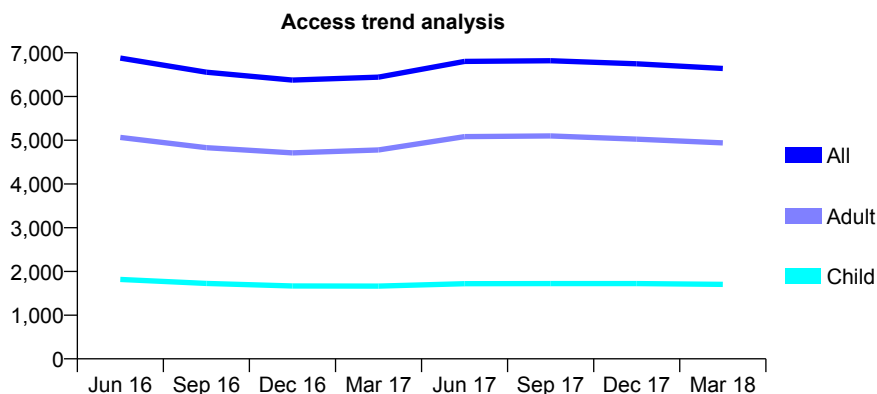
Q51 - Vital Signs At a Glance Contract Report for 101435/0112 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,223 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £505,906.90 |

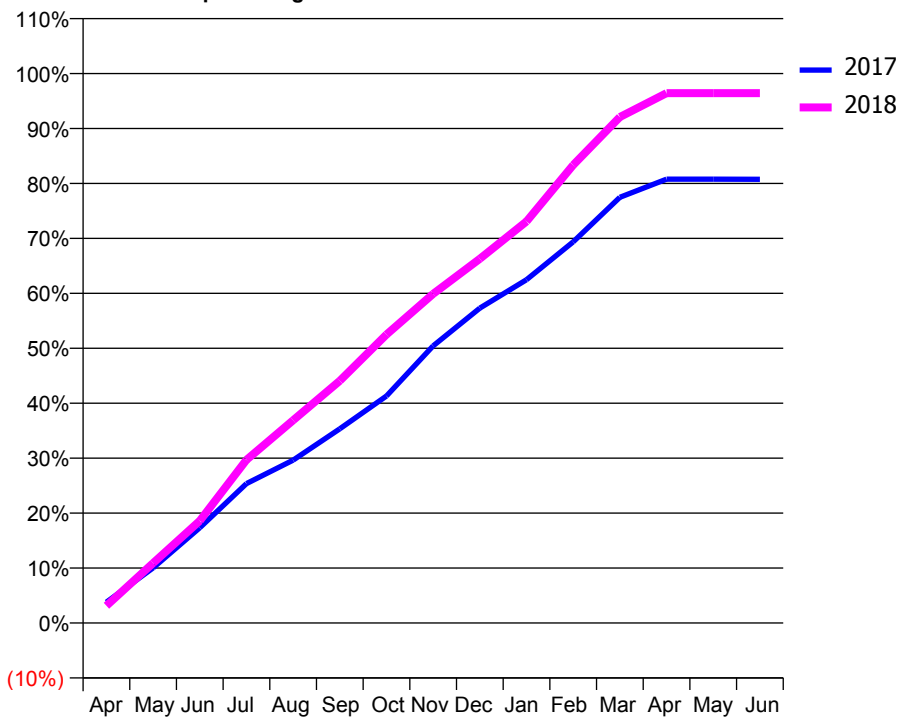
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,442 | |
| Quarter ending June 2017 | 6,802 | ↑ |
| Quarter ending September 2017 | 6,819 | → |
| Quarter ending December 2017 | 6,749 | ↓ |
| Quarter ending March 2018 | 6,643 | ↓ |
| Variance since March 2017 | 3.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 691 | 571 |
| May | 1,830 | 1,986 |
| June | 3,158 | 3,390 |
| July | 4,622 | 5,410 |
| August | 5,404 | 6,725 |
| September | 6,441 | 8,031 |
| October | 7,530 | 9,568 |
| November | 9,193 | 10,918 |
| December | 10,441 | 12,080 |
| January | 11,387 | 13,317 |
| February | 12,640 | 15,189 |
| March | 14,116 | 16,781 |
| April | 14,719 | 17,571 |
| May | 14,718 | 17,570 |
| June | 14,717 | 17,571 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 100 | 1,916 | 5.2% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 582 | 5,656 | 10.3% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 723 | 1,916 | 37.7% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,063 | 5,656 | 36.5% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 383 | 7,640 | 5.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 37 | 7,640 | 0.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 166 | 7,640 | 2.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

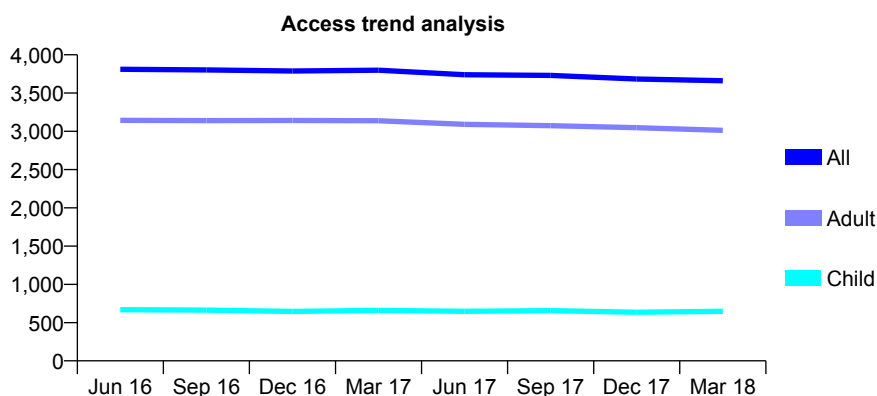
Q51 - Vital Signs At a Glance Contract Report for 101613/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Yorkshire Smiles Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2012 |
| Contract end date | |

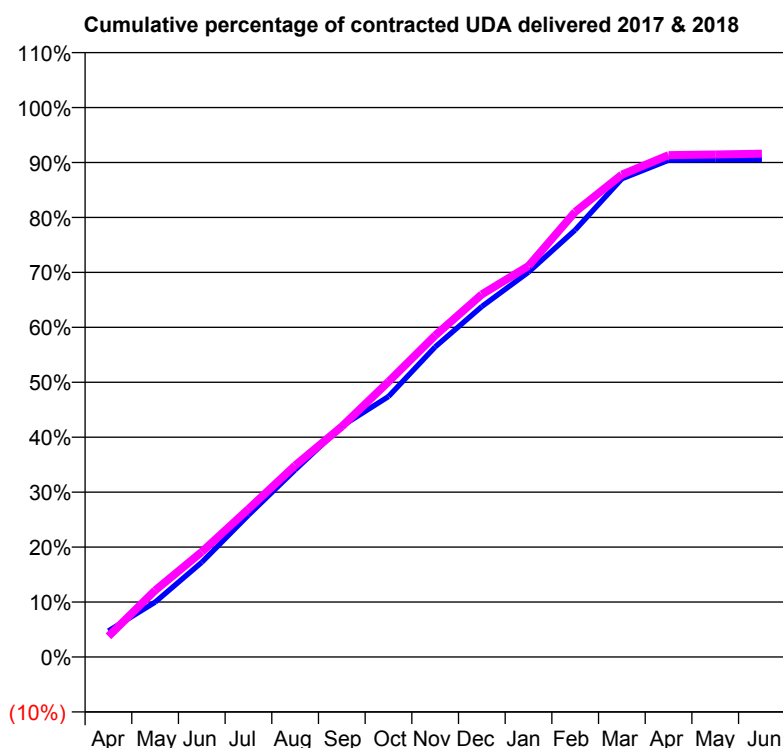
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £448,576.13 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,798 | |
| Quarter ending June 2017 | 3,739 | ↓ |
| Quarter ending September 2017 | 3,730 | → |
| Quarter ending December 2017 | 3,683 | ↓ |
| Quarter ending March 2018 | 3,661 | → |
| Variance since March 2017 | (3.6%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 801 | 603 |
| May | 1,685 | 1,939 |
| June | 2,909 | 3,060 |
| July | 4,358 | 4,306 |
| August | 5,743 | 5,579 |
| September | 7,086 | 6,711 |
| October | 7,995 | 8,014 |
| November | 9,520 | 9,363 |
| December | 10,760 | 10,561 |
| January | 11,813 | 11,387 |
| February | 13,110 | 12,964 |
| March | 14,678 | 14,047 |
| April | 15,250 | 14,614 |
| May | 15,266 | 14,632 |
| June | 15,267 | 14,654 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 116 | 1,057 | 11.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 852 | 4,384 | 19.4% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 657 | 1,057 | 62.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,381 | 4,384 | 54.3% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 296 | 5,472 | 5.4% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 102 | 5,472 | 1.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 234 | 5,472 | 4.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

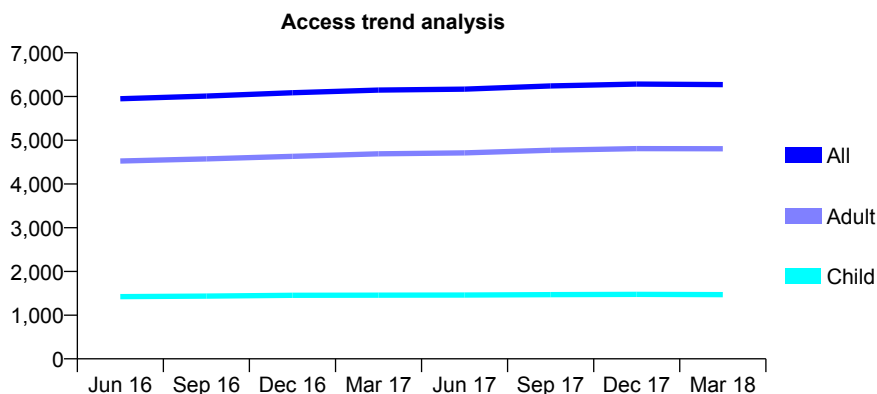
Q51 - Vital Signs At a Glance Contract Report for 102334/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | 157 Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2010 |
| Contract end date | |

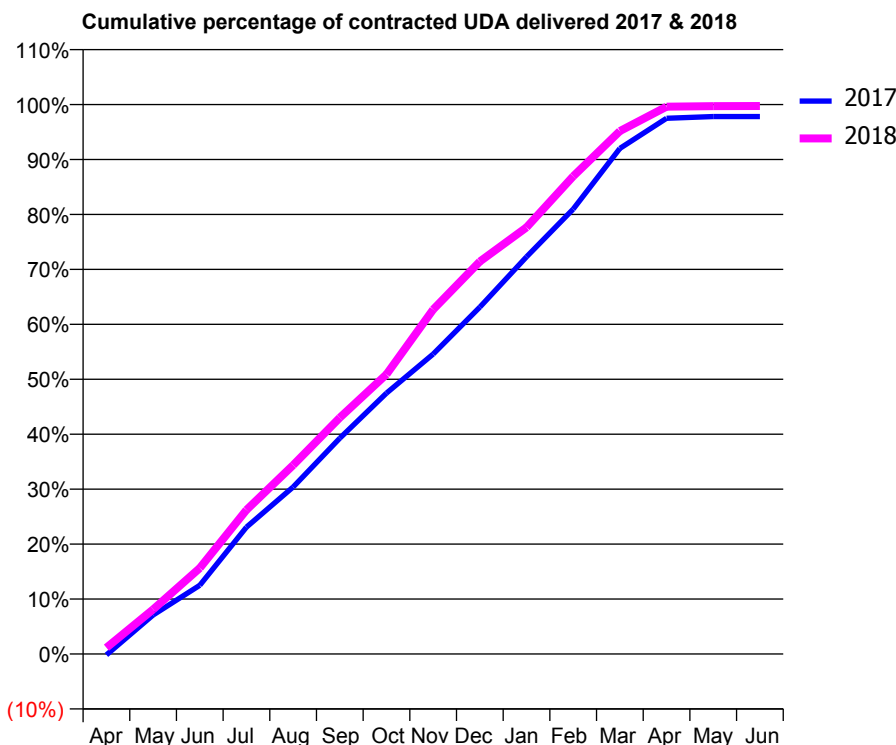
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 17,639 |
| Carry forward general activity (UDA) | 386 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £501,672.12 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,146 | |
| Quarter ending June 2017 | 6,168 | → |
| Quarter ending September 2017 | 6,241 | → |
| Quarter ending December 2017 | 6,284 | → |
| Quarter ending March 2018 | 6,273 | → |
| Variance since March 2017 | 2.1% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -31 | 202 |
| May | 1,251 | 1,432 |
| June | 2,207 | 2,757 |
| July | 4,073 | 4,626 |
| August | 5,362 | 6,065 |
| September | 6,928 | 7,589 |
| October | 8,376 | 8,979 |
| November | 9,629 | 11,058 |
| December | 11,135 | 12,601 |
| January | 12,748 | 13,693 |
| February | 14,280 | 15,337 |
| March | 16,229 | 16,784 |
| April | 17,195 | 17,569 |
| May | 17,254 | 17,587 |
| June | 17,253 | 17,592 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 145 | 2,264 | 6.4% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 901 | 6,040 | 14.9% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,395 | 2,264 | 61.6% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,595 | 6,040 | 43.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 792 | 8,250 | 9.6% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 162 | 8,250 | 2.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 213 | 8,250 | 2.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | 92.3% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 13 | 92.3% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

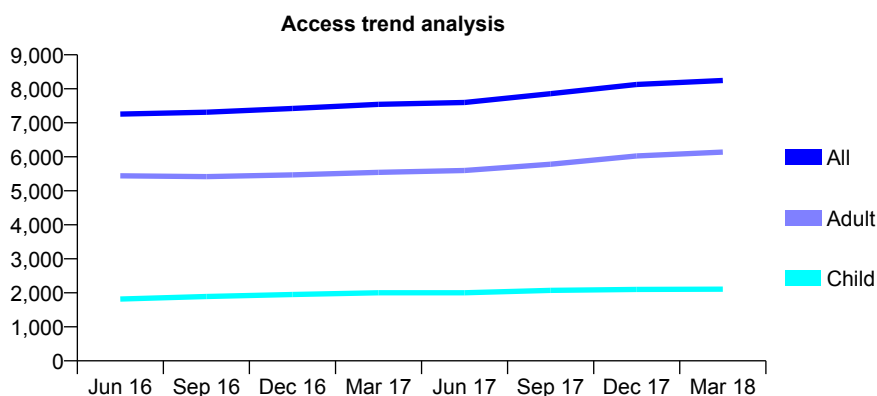
Q51 - Vital Signs At a Glance Contract Report for 104221/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Hoyland Family Dental Centre |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 24,001 |
| Carry forward general activity (UDA) | 911 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £673,004.19 |

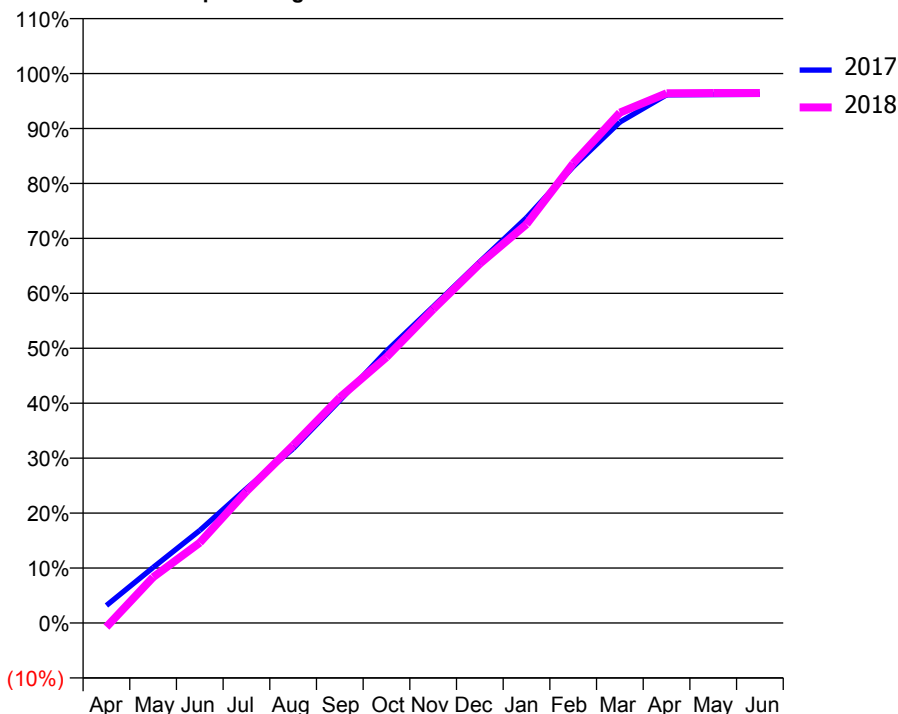
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,544 | |
| Quarter ending June 2017 | 7,599 | → |
| Quarter ending September 2017 | 7,855 | ↑ |
| Quarter ending December 2017 | 8,127 | ↑ |
| Quarter ending March 2018 | 8,247 | → |
| Variance since March 2017 | 9.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 766 | -178 |
| May | 2,426 | 2,003 |
| June | 4,043 | 3,510 |
| July | 5,871 | 5,753 |
| August | 7,612 | 7,760 |
| September | 9,723 | 9,851 |
| October | 11,876 | 11,613 |
| November | 13,817 | 13,701 |
| December | 15,779 | 15,691 |
| January | 17,701 | 17,419 |
| February | 19,929 | 20,072 |
| March | 21,879 | 22,294 |
| April | 23,068 | 23,136 |
| May | 23,081 | 23,146 |
| June | 23,090 | 23,146 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 225 | 3,125 | 7.2% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,101 | 8,505 | 12.9% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,897 | 3,125 | 60.7% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,328 | 8,505 | 50.9% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 704 | 11,475 | 6.1% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 120 | 11,475 | 1.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 241 | 11,475 | 2.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

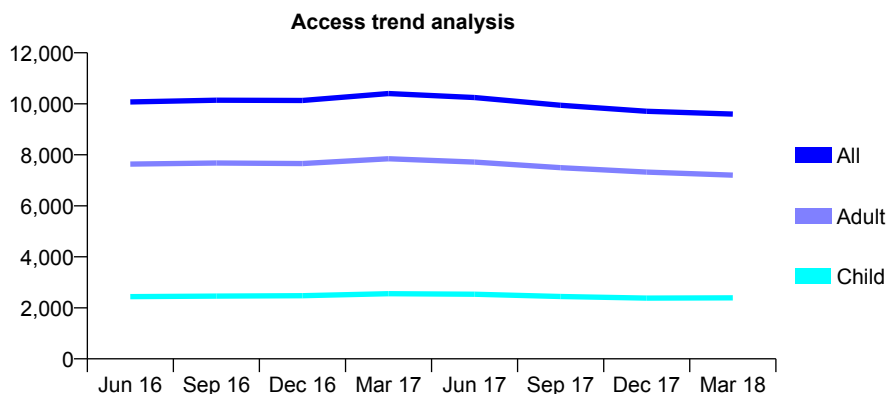
Q51 - Vital Signs At a Glance Contract Report for 108022/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | P B Robinson Doncaster Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2011 |
| Contract end date | |

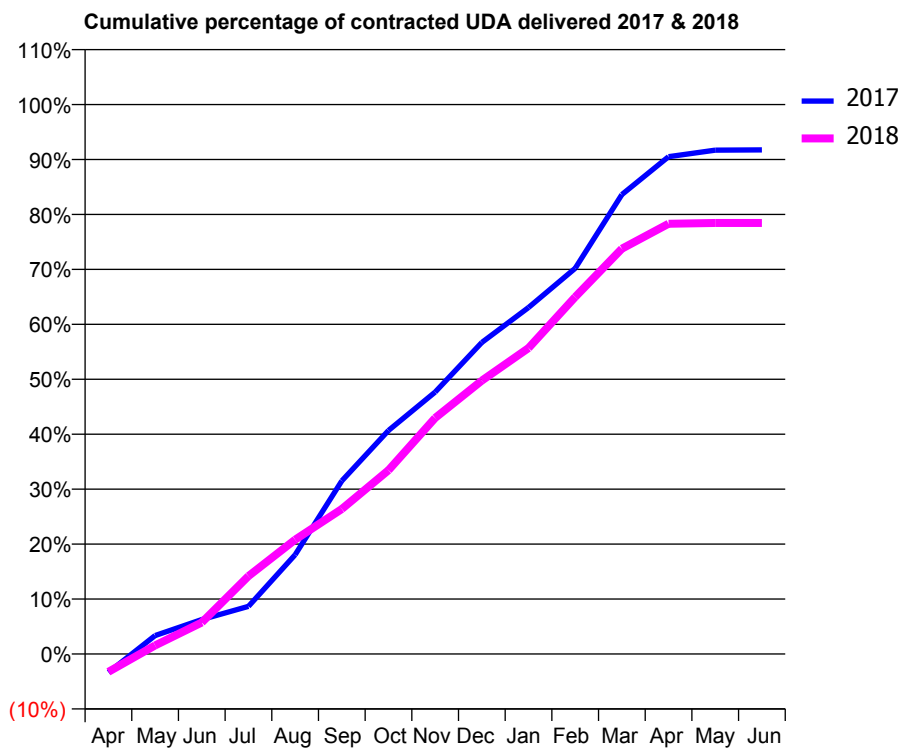
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 28,644 |
| Carry forward general activity (UDA) | 937 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £819,816.87 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 10,400 | |
| Quarter ending June 2017 | 10,248 | ↓ |
| Quarter ending September 2017 | 9,941 | ↓ |
| Quarter ending December 2017 | 9,707 | ↓ |
| Quarter ending March 2018 | 9,597 | ↓ |
| Variance since March 2017 | (7.7%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -963 | -937 |
| May | 965 | 449 |
| June | 1,799 | 1,644 |
| July | 2,485 | 4,060 |
| August | 5,178 | 5,962 |
| September | 9,025 | 7,559 |
| October | 11,650 | 9,581 |
| November | 13,654 | 12,304 |
| December | 16,238 | 14,253 |
| January | 18,061 | 15,952 |
| February | 20,104 | 18,611 |
| March | 23,952 | 21,127 |
| April | 25,926 | 22,430 |
| May | 26,266 | 22,470 |
| June | 26,281 | 22,471 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 227 | 2,753 | 8.2% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,140 | 8,257 | 13.8% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,234 | 2,753 | 44.8% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,404 | 8,257 | 41.2% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,077 | 10,683 | 10.1% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 93 | 10,683 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 107 | 10,683 | 1.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 15 | 80.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 15 | 93.3% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

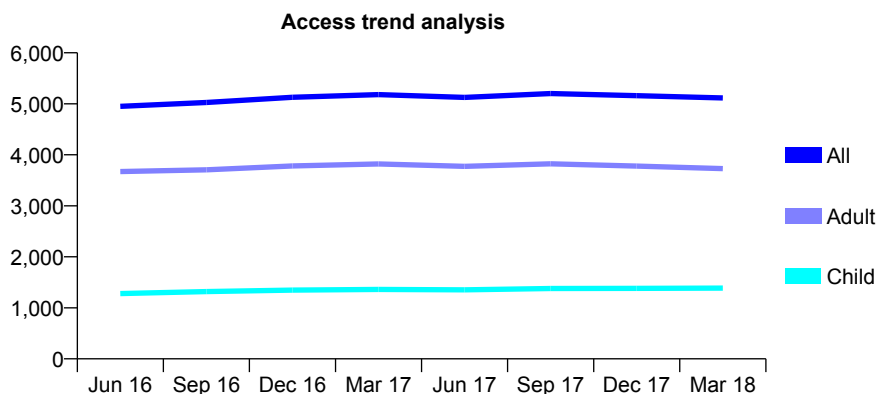
Q51 - Vital Signs At a Glance Contract Report for 108022/0002 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | P B Robinson Doncaster Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,348 |
| Carry forward general activity (UDA) | 267 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £410,711.14 |

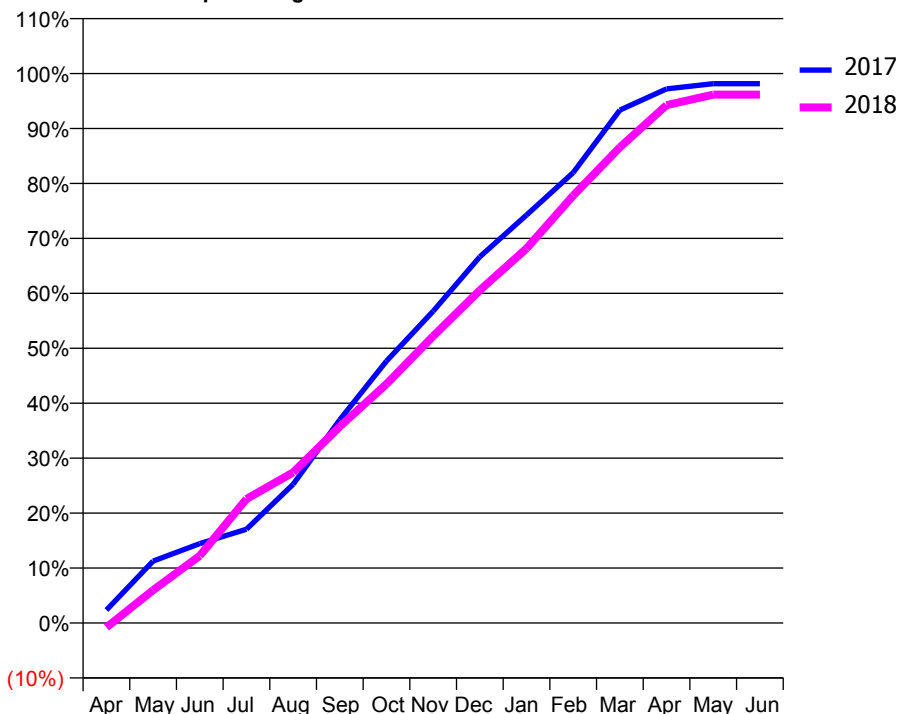
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,181 | |
| Quarter ending June 2017 | 5,125 | ↓ |
| Quarter ending September 2017 | 5,202 | → |
| Quarter ending December 2017 | 5,160 | → |
| Quarter ending March 2018 | 5,116 | → |
| Variance since March 2017 | (1.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 340 | -118 |
| May | 1,619 | 857 |
| June | 2,072 | 1,758 |
| July | 2,448 | 3,241 |
| August | 3,624 | 3,932 |
| September | 5,307 | 5,131 |
| October | 6,841 | 6,242 |
| November | 8,142 | 7,492 |
| December | 9,562 | 8,690 |
| January | 10,654 | 9,780 |
| February | 11,761 | 11,161 |
| March | 13,394 | 12,421 |
| April | 13,948 | 13,523 |
| May | 14,081 | 13,796 |
| June | 14,081 | 13,797 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 111 | 1,620 | 6.9% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 379 | 4,231 | 9.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 844 | 1,620 | 52.1% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,094 | 4,231 | 49.5% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 495 | 6,106 | 8.1% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 19 | 6,106 | 0.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 15 | 6,106 | 0.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | 90.9% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 11 | 81.8% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

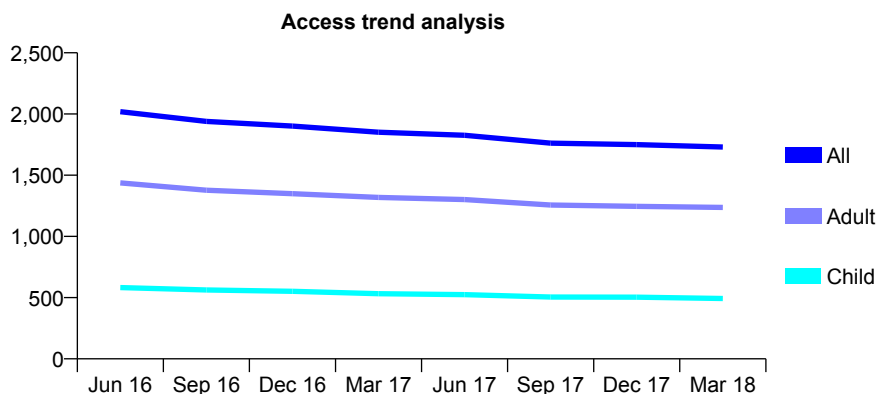
Q51 - Vital Signs At a Glance Contract Report for 108022/0003 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | P B Robinson Doncaster Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,696 |
| Carry forward general activity (UDA) | 15 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £134,402.54 |

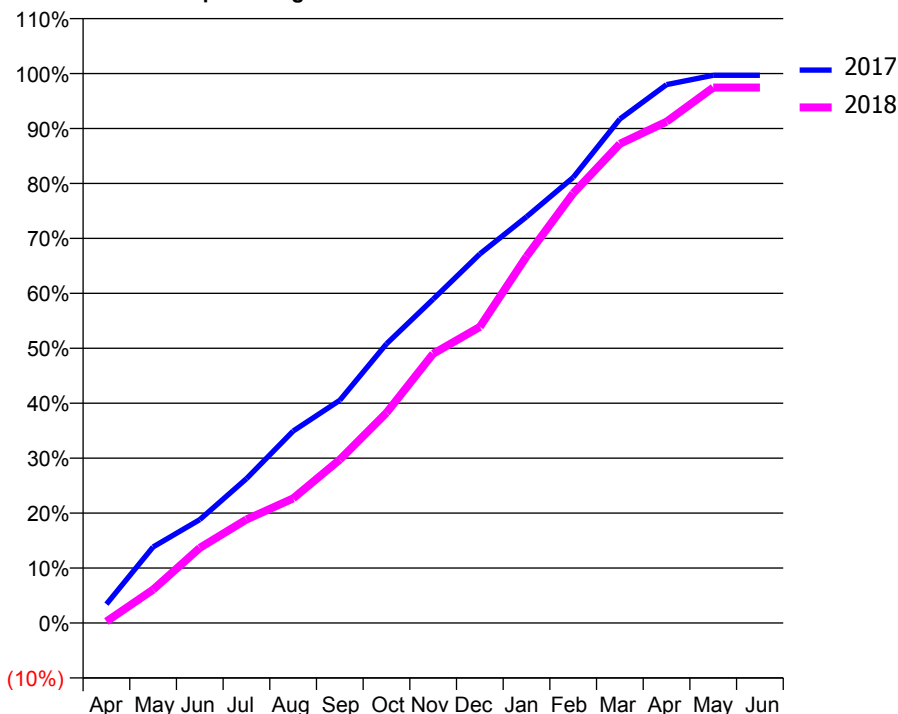
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,851 | |
| Quarter ending June 2017 | 1,826 | ↓ |
| Quarter ending September 2017 | 1,762 | ↓ |
| Quarter ending December 2017 | 1,750 | → |
| Quarter ending March 2018 | 1,730 | ↓ |
| Variance since March 2017 | (6.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 162 | 14 |
| May | 650 | 285 |
| June | 884 | 642 |
| July | 1,234 | 885 |
| August | 1,640 | 1,065 |
| September | 1,904 | 1,396 |
| October | 2,385 | 1,797 |
| November | 2,767 | 2,301 |
| December | 3,154 | 2,531 |
| January | 3,472 | 3,132 |
| February | 3,808 | 3,672 |
| March | 4,307 | 4,096 |
| April | 4,601 | 4,284 |
| May | 4,681 | 4,576 |
| June | 4,681 | 4,576 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 57 | 594 | 9.6% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 225 | 1,574 | 14.3% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 259 | 594 | 43.6% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 764 | 1,574 | 48.5% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 258 | 2,225 | 11.6% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 21 | 2,225 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 49 | 2,225 | 2.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

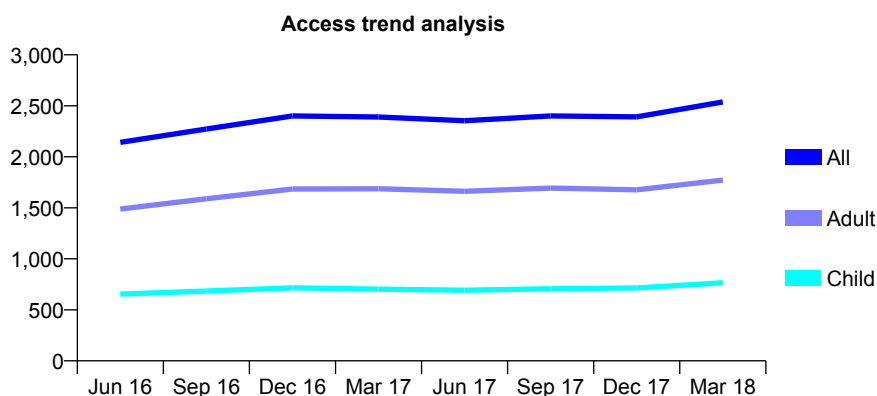
Q51 - Vital Signs At a Glance Contract Report for 108022/0004 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | P B Robinson Doncaster Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,618 |
| Carry forward general activity (UDA) | -165 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £189,413.07 |

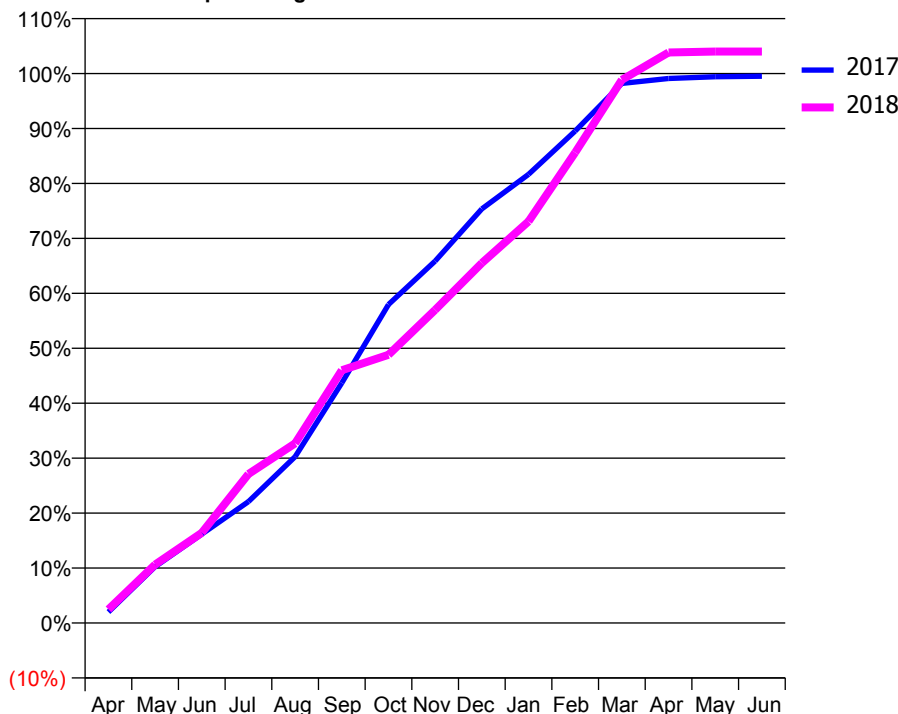
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,390 | |
| Quarter ending June 2017 | 2,354 | ↓ |
| Quarter ending September 2017 | 2,400 | → |
| Quarter ending December 2017 | 2,391 | → |
| Quarter ending March 2018 | 2,538 | ↑ |
| Variance since March 2017 | 6.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 132 | 165 |
| May | 678 | 704 |
| June | 1,070 | 1,086 |
| July | 1,462 | 1,795 |
| August | 2,003 | 2,163 |
| September | 2,891 | 3,044 |
| October | 3,836 | 3,230 |
| November | 4,359 | 3,772 |
| December | 4,988 | 4,335 |
| January | 5,404 | 4,836 |
| February | 5,925 | 5,666 |
| March | 6,498 | 6,542 |
| April | 6,558 | 6,871 |
| May | 6,579 | 6,882 |
| June | 6,585 | 6,883 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 55 | 830 | 6.6% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 261 | 1,948 | 13.4% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 328 | 830 | 39.5% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 682 | 1,948 | 35.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 316 | 2,857 | 11.1% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 37 | 2,857 | 1.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 2,857 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

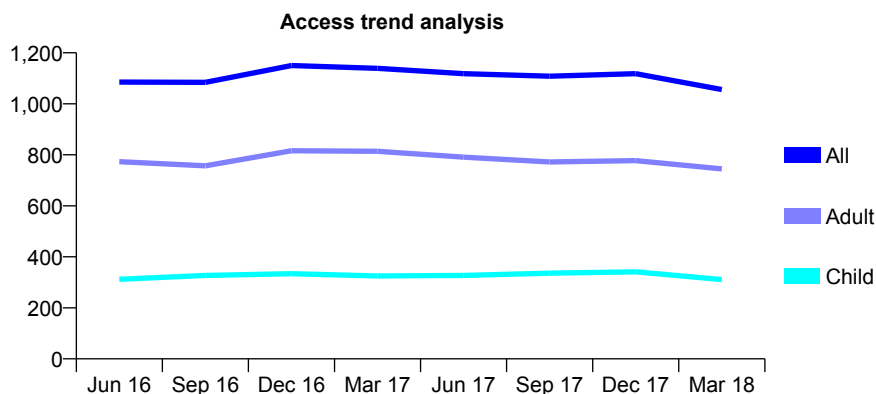
Q51 - Vital Signs At a Glance Contract Report for 108022/0005 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | P B Robinson Doncaster Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2011 |
| Contract end date | |

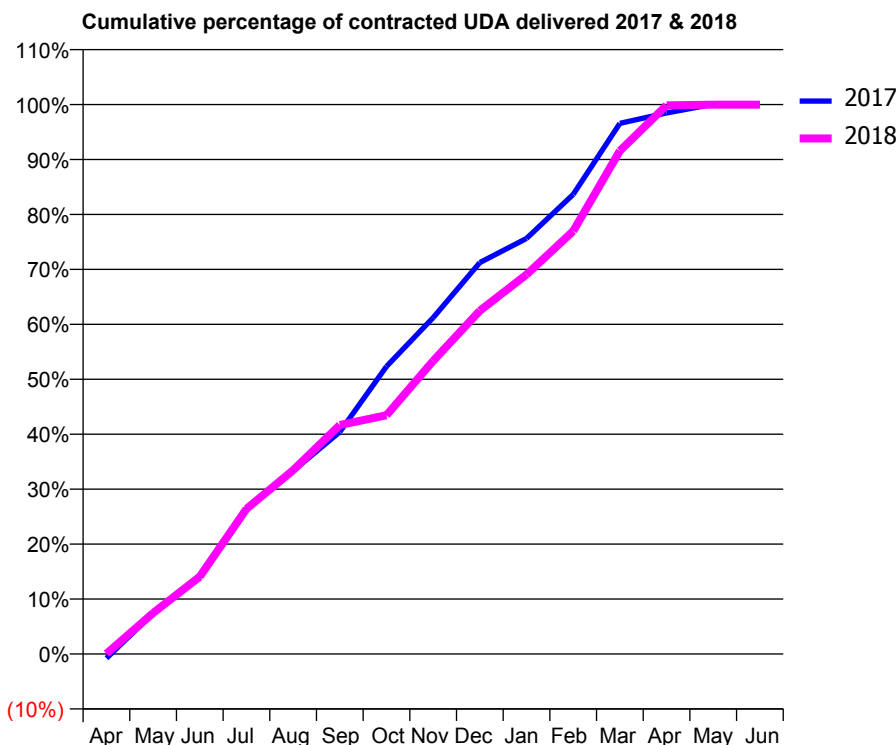
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,346 |
| Carry forward general activity (UDA) | -2 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £87,690.21 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,139 | |
| Quarter ending June 2017 | 1,118 | ↓ |
| Quarter ending September 2017 | 1,108 | → |
| Quarter ending December 2017 | 1,118 | → |
| Quarter ending March 2018 | 1,056 | ↓ |
| Variance since March 2017 | (7.3%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -26 | 2 |
| May | 247 | 250 |
| June | 468 | 471 |
| July | 885 | 884 |
| August | 1,116 | 1,119 |
| September | 1,352 | 1,394 |
| October | 1,751 | 1,454 |
| November | 2,049 | 1,785 |
| December | 2,384 | 2,090 |
| January | 2,530 | 2,311 |
| February | 2,799 | 2,575 |
| March | 3,231 | 3,064 |
| April | 3,295 | 3,341 |
| May | 3,347 | 3,345 |
| June | 3,348 | 3,345 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 60 | 439 | 13.7% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 97 | 821 | 11.8% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 198 | 439 | 45.1% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 347 | 821 | 42.3% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 94 | 1,304 | 7.2% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 21 | 1,304 | 1.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 10 | 1,304 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

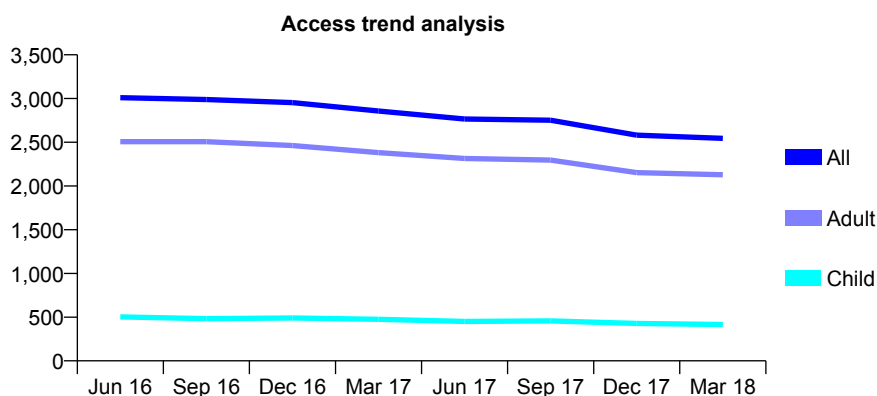
Q51 - Vital Signs At a Glance Contract Report for 108022/0006 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | P B Robinson Doncaster Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2011 |
| Contract end date | |

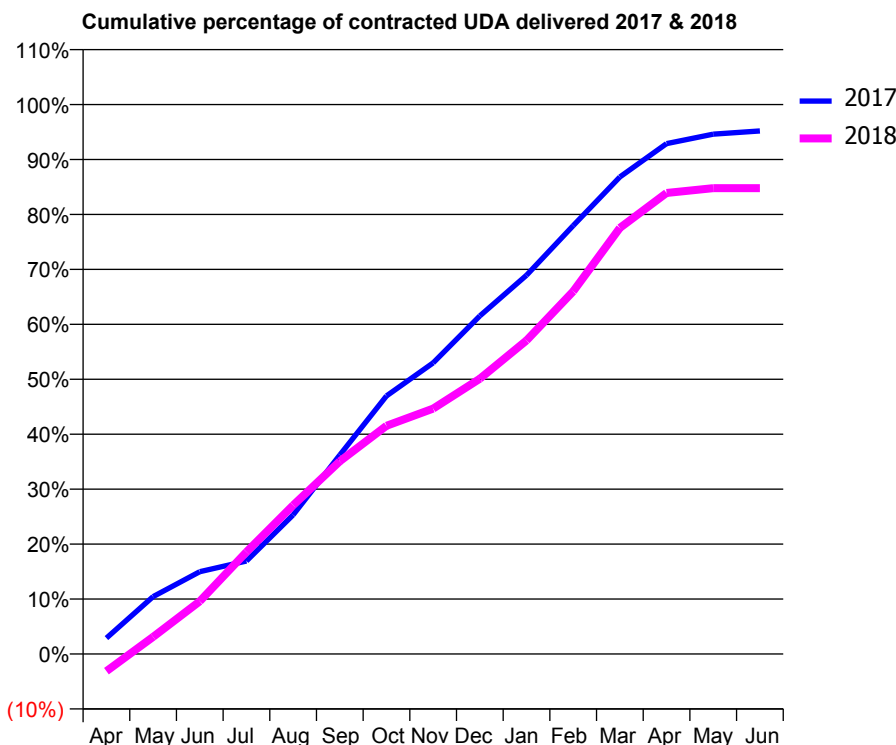
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,800 |
| Carry forward general activity (UDA) | 276 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £251,835.95 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 2,857 | |
| Quarter ending June 2017 | 2,765 | ↓ |
| Quarter ending September 2017 | 2,752 | → |
| Quarter ending December 2017 | 2,581 | ↓ |
| Quarter ending March 2018 | 2,544 | ↓ |
| Variance since March 2017 | (11.0%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 256 | -276 |
| May | 920 | 274 |
| June | 1,318 | 844 |
| July | 1,489 | 1,636 |
| August | 2,228 | 2,383 |
| September | 3,188 | 3,087 |
| October | 4,133 | 3,655 |
| November | 4,662 | 3,931 |
| December | 5,414 | 4,408 |
| January | 6,067 | 5,021 |
| February | 6,861 | 5,808 |
| March | 7,640 | 6,825 |
| April | 8,173 | 7,384 |
| May | 8,326 | 7,461 |
| June | 8,377 | 7,461 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 31 | 475 | 6.5% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 258 | 2,276 | 11.3% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 216 | 475 | 45.5% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,010 | 2,276 | 44.4% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 273 | 2,706 | 10.1% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 15 | 2,706 | 0.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 34 | 2,706 | 1.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

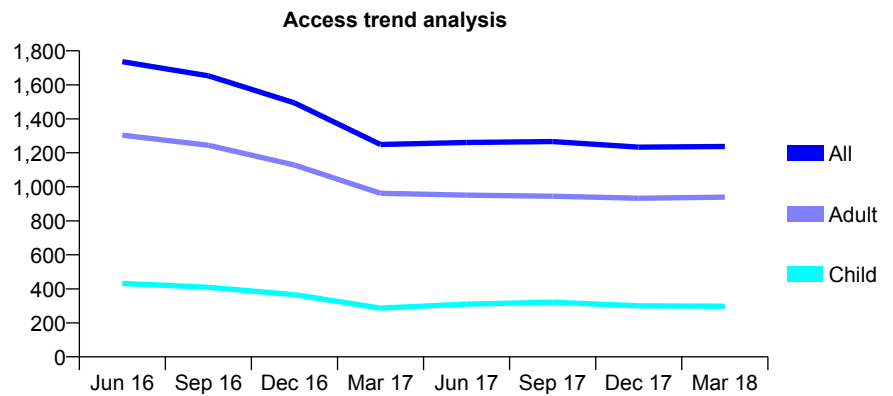
Q51 - Vital Signs At a Glance Contract Report for 108022/0007 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | P B Robinson Doncaster Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,120 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £163,264.24 |

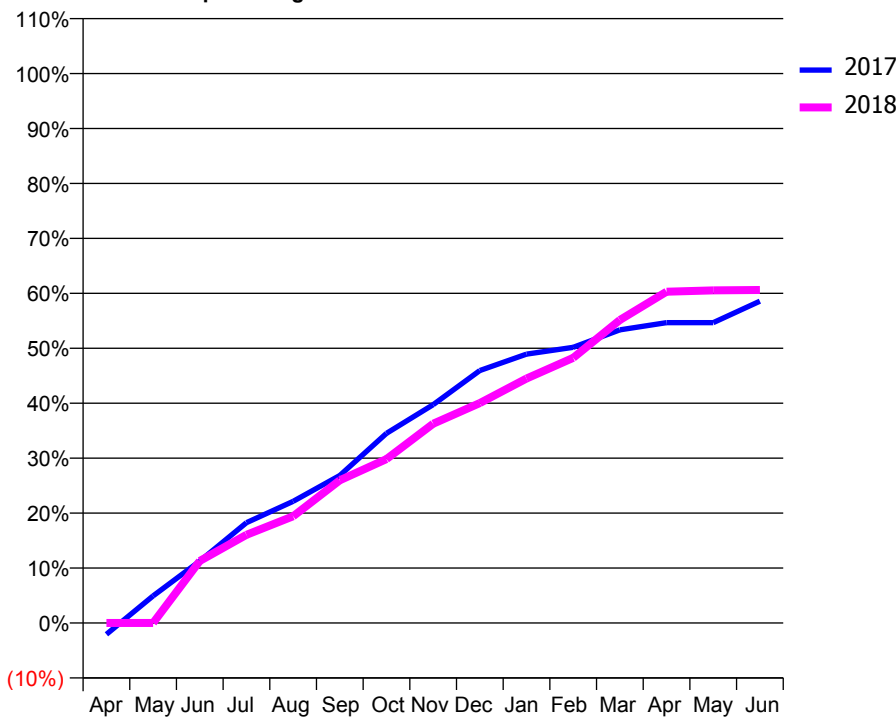
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,249 | |
| Quarter ending June 2017 | 1,261 | → |
| Quarter ending September 2017 | 1,266 | → |
| Quarter ending December 2017 | 1,233 | ↓ |
| Quarter ending March 2018 | 1,237 | → |
| Variance since March 2017 | (1.0%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -106 | 0 |
| May | 253 | 0 |
| June | 577 | 578 |
| July | 935 | 821 |
| August | 1,134 | 995 |
| September | 1,375 | 1,330 |
| October | 1,767 | 1,527 |
| November | 2,034 | 1,857 |
| December | 2,352 | 2,050 |
| January | 2,506 | 2,279 |
| February | 2,569 | 2,471 |
| March | 2,732 | 2,823 |
| April | 2,798 | 3,087 |
| May | 2,798 | 3,099 |
| June | 2,999 | 3,103 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 28 | 428 | 6.5% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 107 | 1,208 | 8.9% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 142 | 428 | 33.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 478 | 1,208 | 39.6% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 164 | 1,572 | 10.4% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 10 | 1,572 | 0.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 17 | 1,572 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

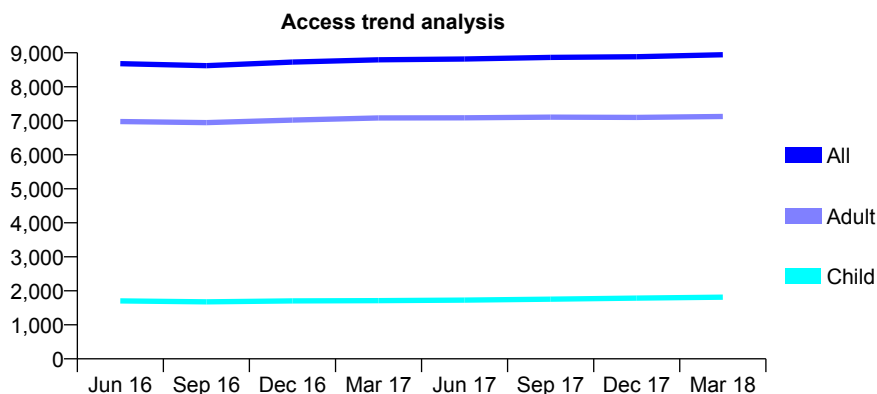
Q51 - Vital Signs At a Glance Contract Report for 109134/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Number 9 Dental Care Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2014 |
| Contract end date | |

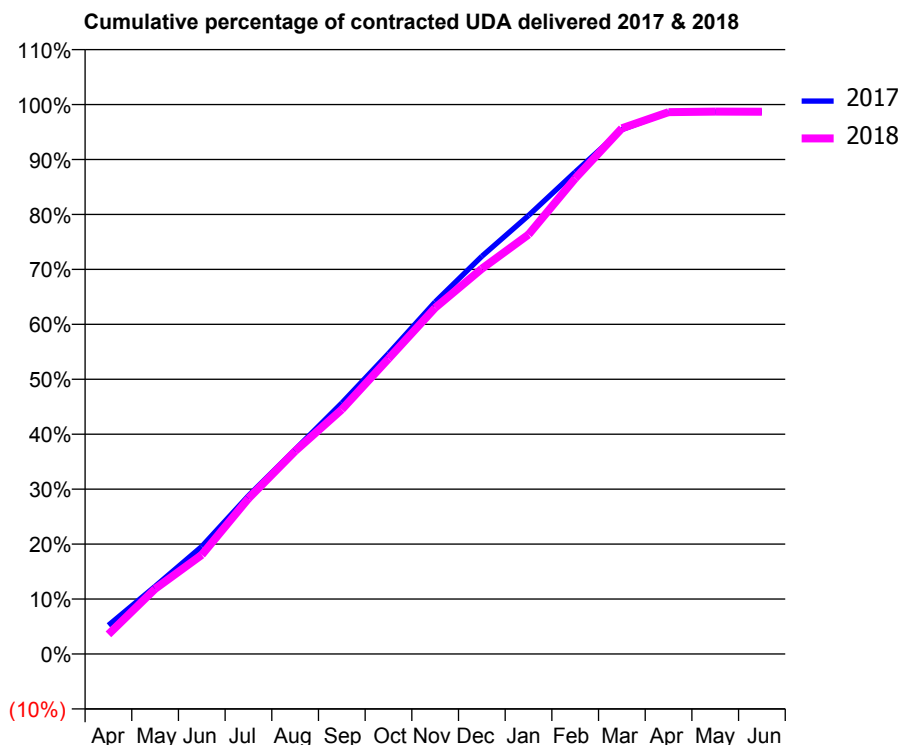
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 27,894 |
| Carry forward general activity (UDA) | -15 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £789,612.10 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 8,794 | |
| Quarter ending June 2017 | 8,818 | → |
| Quarter ending September 2017 | 8,863 | → |
| Quarter ending December 2017 | 8,886 | → |
| Quarter ending March 2018 | 8,942 | → |
| Variance since March 2017 | 1.7% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,459 | 999 |
| May | 3,438 | 3,310 |
| June | 5,459 | 5,035 |
| July | 8,039 | 7,894 |
| August | 10,380 | 10,299 |
| September | 12,740 | 12,410 |
| October | 15,253 | 14,993 |
| November | 17,877 | 17,575 |
| December | 20,188 | 19,557 |
| January | 22,261 | 21,290 |
| February | 24,469 | 24,142 |
| March | 26,616 | 26,690 |
| April | 27,502 | 27,503 |
| May | 27,522 | 27,533 |
| June | 27,522 | 27,529 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 174 | 2,557 | 6.8% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,605 | 10,502 | 15.3% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,346 | 2,557 | 52.6% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,553 | 10,502 | 52.9% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 974 | 13,064 | 7.5% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 227 | 13,064 | 1.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 189 | 13,064 | 1.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 18 | 19 | 94.7% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 19 | 94.7% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

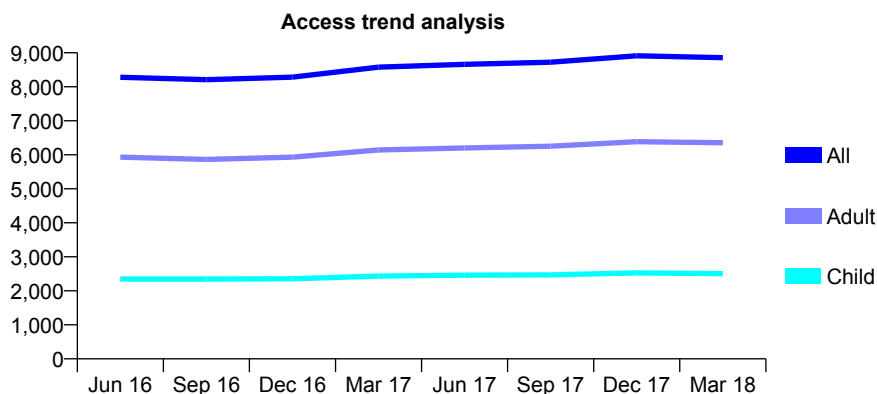
Q51 - Vital Signs At a Glance Contract Report for 109630/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | TSJ Smile Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

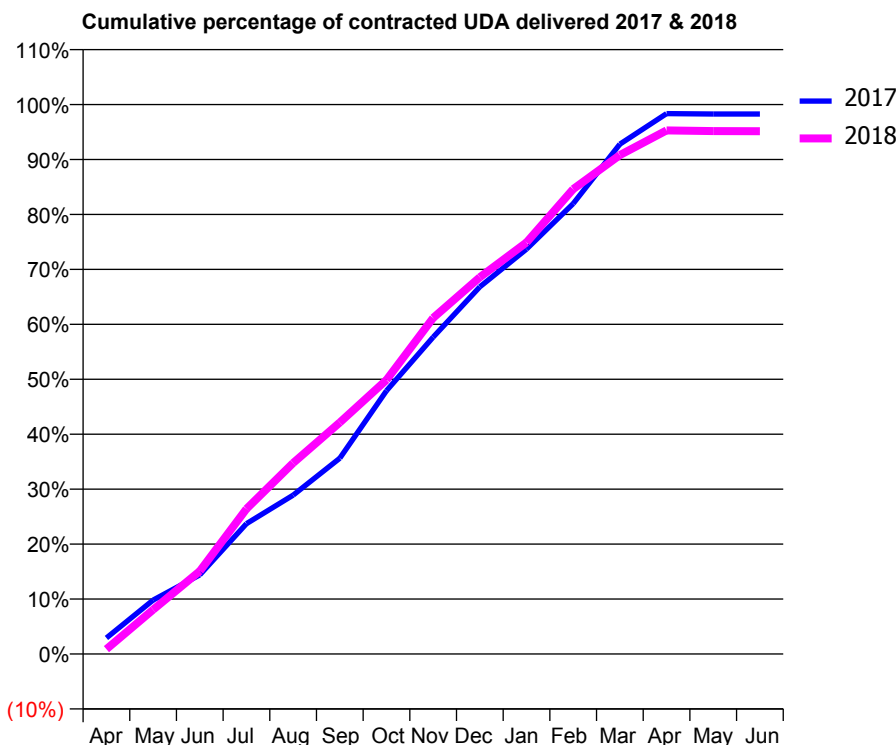
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 25,537 |
| Carry forward general activity (UDA) | 441 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £726,249.41 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 8,577 | |
| Quarter ending June 2017 | 8,662 | → |
| Quarter ending September 2017 | 8,724 | → |
| Quarter ending December 2017 | 8,912 | ↑ |
| Quarter ending March 2018 | 8,856 | → |
| Variance since March 2017 | 3.3% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 749 | 225 |
| May | 2,508 | 2,061 |
| June | 3,680 | 3,851 |
| July | 6,056 | 6,748 |
| August | 7,385 | 8,880 |
| September | 9,103 | 10,762 |
| October | 12,238 | 12,739 |
| November | 14,727 | 15,623 |
| December | 17,065 | 17,510 |
| January | 18,819 | 19,129 |
| February | 20,933 | 21,605 |
| March | 23,695 | 23,189 |
| April | 25,115 | 24,332 |
| May | 25,098 | 24,300 |
| June | 25,096 | 24,297 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 373 | 3,794 | 9.8% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,322 | 8,511 | 15.5% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,323 | 3,794 | 61.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,507 | 8,511 | 53.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,335 | 11,716 | 11.4% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 127 | 11,716 | 1.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 58 | 11,716 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | 100.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | 91.7% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

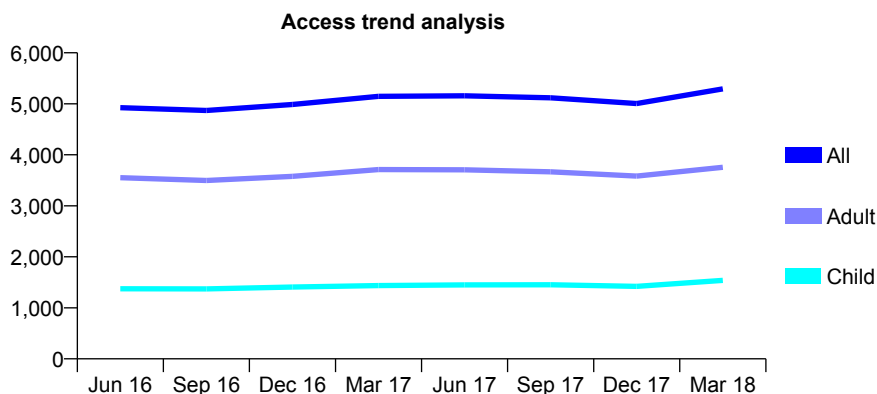
Q51 - Vital Signs At a Glance Contract Report for 109630/0002 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | TSJ Smile Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

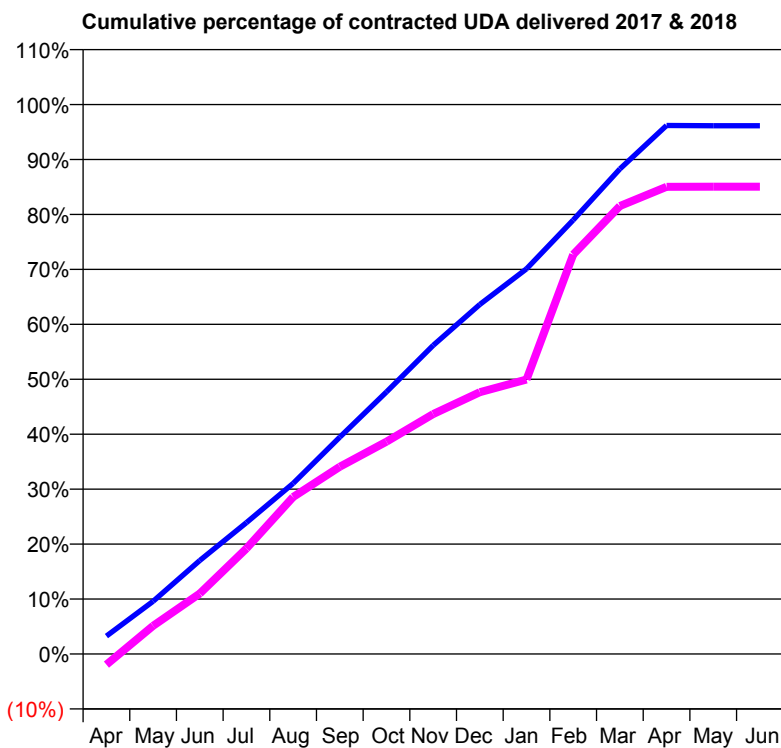
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,000 |
| Carry forward general activity (UDA) | 579 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £420,610.10 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,147 | |
| Quarter ending June 2017 | 5,156 | → |
| Quarter ending September 2017 | 5,118 | → |
| Quarter ending December 2017 | 5,004 | ↓ |
| Quarter ending March 2018 | 5,294 | ↑ |
| Variance since March 2017 | 2.9% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 489 | -292 |
| May | 1,441 | 771 |
| June | 2,554 | 1,652 |
| July | 3,587 | 2,883 |
| August | 4,658 | 4,288 |
| September | 5,921 | 5,113 |
| October | 7,154 | 5,797 |
| November | 8,426 | 6,551 |
| December | 9,543 | 7,148 |
| January | 10,515 | 7,492 |
| February | 11,846 | 10,905 |
| March | 13,241 | 12,228 |
| April | 14,428 | 12,755 |
| May | 14,421 | 12,756 |
| June | 14,421 | 12,756 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 213 | 2,255 | 9.4% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 807 | 5,109 | 15.8% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,310 | 2,255 | 58.1% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,551 | 5,109 | 49.9% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 958 | 7,032 | 13.6% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 70 | 7,032 | 1.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 52 | 7,032 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

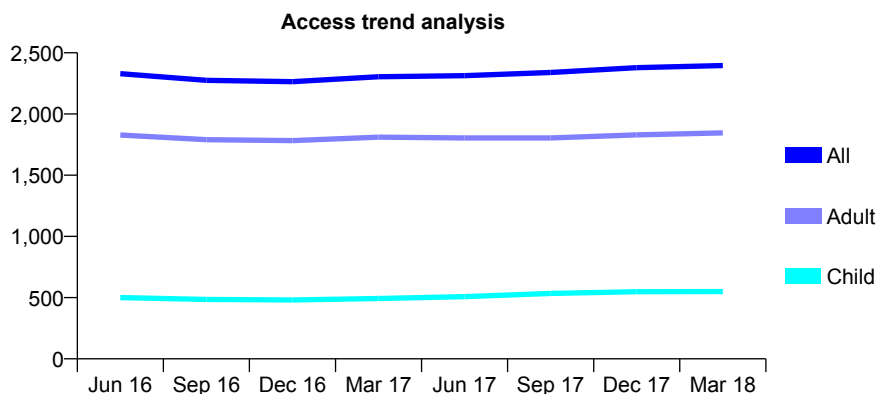
Q51 - Vital Signs At a Glance Contract Report for 109630/0006 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | TSJ Smile Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,500 |
| Carry forward general activity (UDA) | -150 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £210,305.04 |

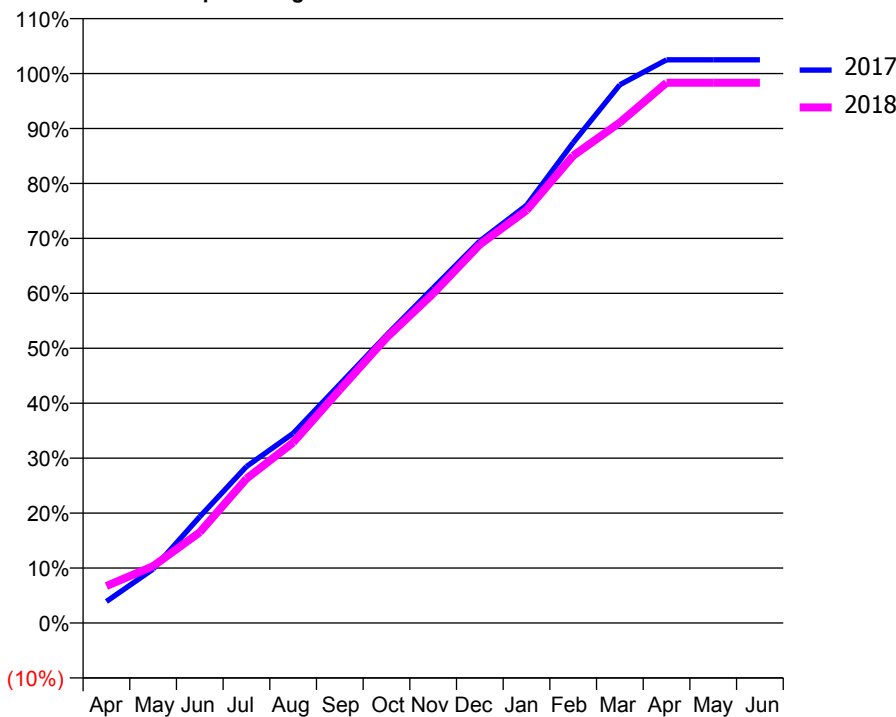
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,304 | |
| Quarter ending June 2017 | 2,313 | → |
| Quarter ending September 2017 | 2,339 | → |
| Quarter ending December 2017 | 2,378 | → |
| Quarter ending March 2018 | 2,396 | → |
| Variance since March 2017 | 4.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 293 | 505 |
| May | 735 | 777 |
| June | 1,452 | 1,239 |
| July | 2,136 | 1,969 |
| August | 2,588 | 2,463 |
| September | 3,258 | 3,184 |
| October | 3,928 | 3,893 |
| November | 4,573 | 4,497 |
| December | 5,213 | 5,167 |
| January | 5,701 | 5,631 |
| February | 6,556 | 6,377 |
| March | 7,347 | 6,831 |
| April | 7,687 | 7,373 |
| May | 7,687 | 7,373 |
| June | 7,687 | 7,373 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 38 | 774 | 4.9% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 175 | 2,424 | 7.2% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 457 | 774 | 59.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,393 | 2,424 | 57.5% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 82 | 3,243 | 2.5% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 20 | 3,243 | 0.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 40 | 3,243 | 1.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

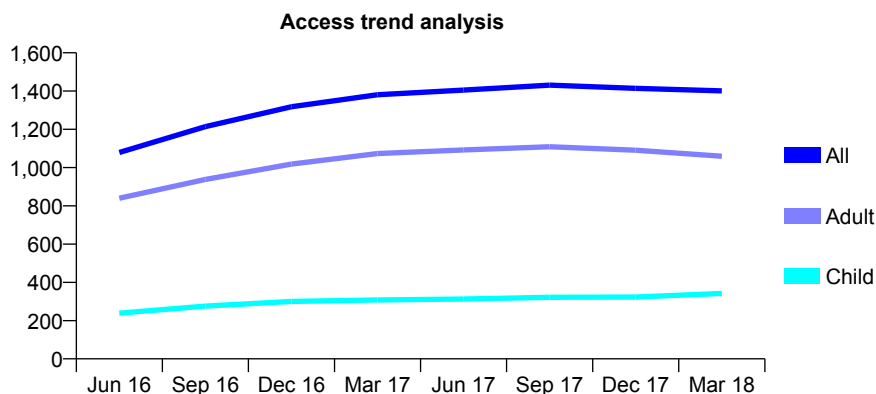
Q51 - Vital Signs At a Glance Contract Report for 109630/0007 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | TSJ Smile Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,086 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £170,655.52 |

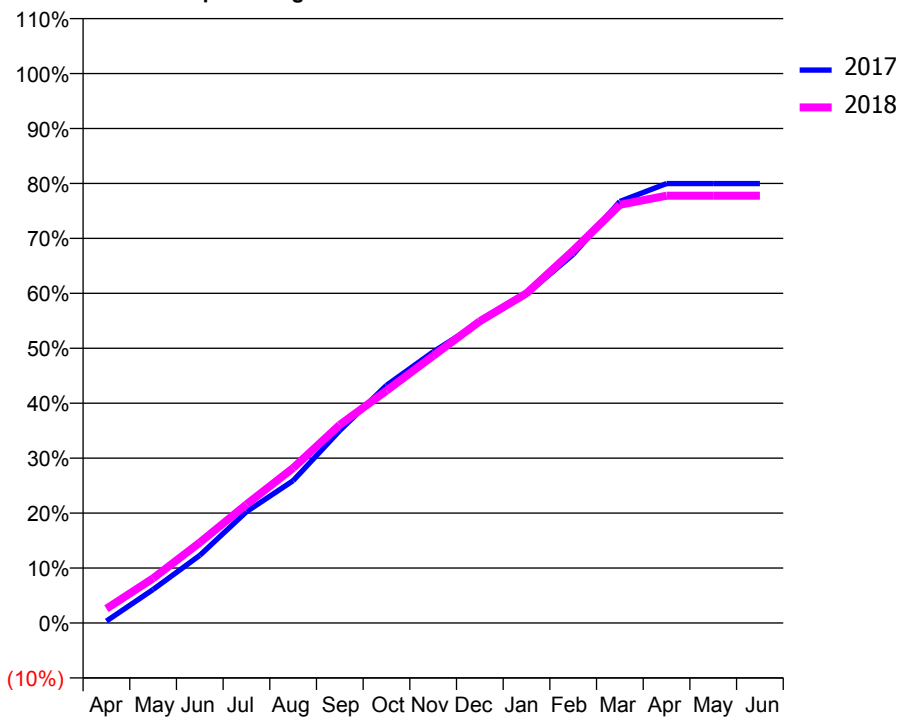
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,381 | |
| Quarter ending June 2017 | 1,405 | → |
| Quarter ending September 2017 | 1,431 | → |
| Quarter ending December 2017 | 1,414 | ↓ |
| Quarter ending March 2018 | 1,401 | → |
| Variance since March 2017 | 1.4% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 22 | 158 |
| May | 372 | 495 |
| June | 749 | 891 |
| July | 1,233 | 1,314 |
| August | 1,577 | 1,717 |
| September | 2,132 | 2,195 |
| October | 2,633 | 2,574 |
| November | 3,003 | 2,959 |
| December | 3,332 | 3,342 |
| January | 3,645 | 3,651 |
| February | 4,083 | 4,125 |
| March | 4,669 | 4,632 |
| April | 4,867 | 4,733 |
| May | 4,868 | 4,733 |
| June | 4,867 | 4,733 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 36 | 578 | 6.2% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 185 | 1,729 | 10.7% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 403 | 578 | 69.7% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,207 | 1,729 | 69.8% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 135 | 2,261 | 6.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 52 | 2,261 | 2.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 25 | 2,261 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

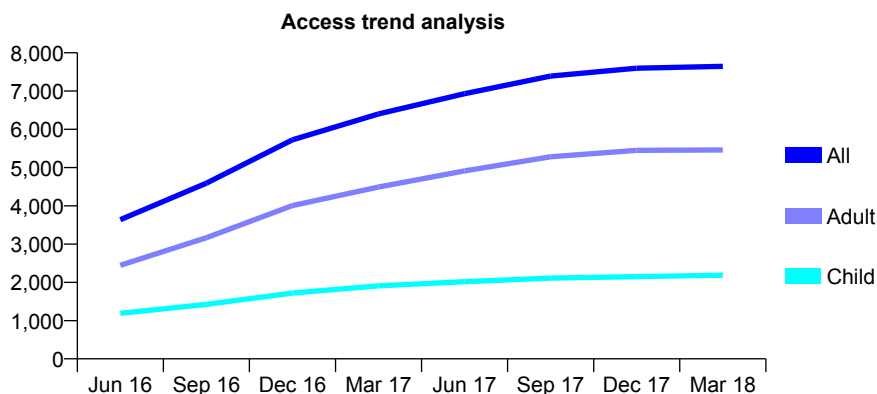
Q51 - Vital Signs At a Glance Contract Report for 109630/0008 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | TSJ Smile Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 24,500 |
| Carry forward general activity (UDA) | 585 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £686,964.74 |

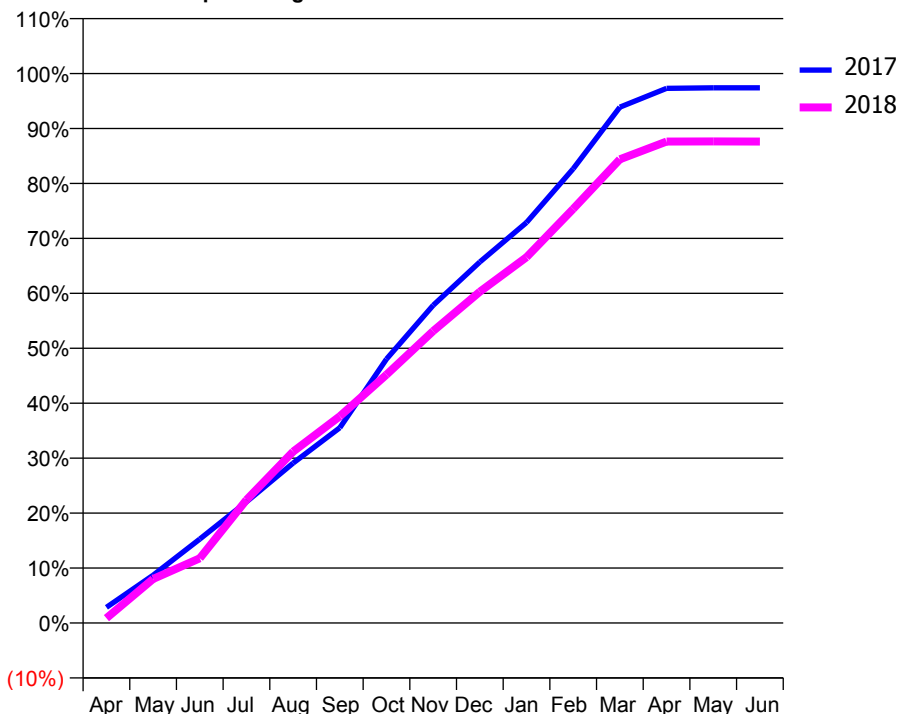
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 6,400 | |
| Quarter ending June 2017 | 6,930 | ↑ |
| Quarter ending September 2017 | 7,393 | ↑ |
| Quarter ending December 2017 | 7,598 | ↑ |
| Quarter ending March 2018 | 7,646 | → |
| Variance since March 2017 | 19.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 643 | 215 |
| May | 1,955 | 1,965 |
| June | 3,437 | 2,888 |
| July | 4,962 | 5,493 |
| August | 6,551 | 7,643 |
| September | 7,996 | 9,219 |
| October | 10,810 | 11,071 |
| November | 13,009 | 13,020 |
| December | 14,786 | 14,771 |
| January | 16,401 | 16,309 |
| February | 18,601 | 18,464 |
| March | 21,122 | 20,673 |
| April | 21,894 | 21,468 |
| May | 21,912 | 21,471 |
| June | 21,915 | 21,468 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 360 | 3,152 | 11.4% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,249 | 6,924 | 18.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,743 | 3,152 | 55.3% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,217 | 6,924 | 46.5% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,563 | 10,029 | 15.6% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 70 | 10,029 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 114 | 10,029 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

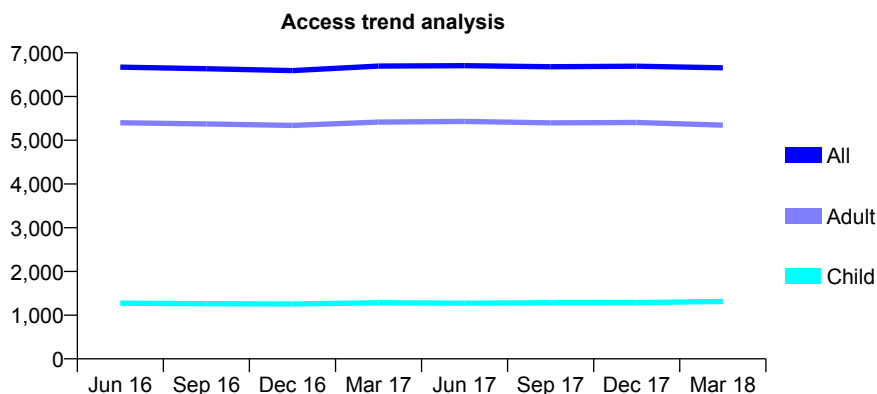
Q51 - Vital Signs At a Glance Contract Report for 109983/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Smile Create Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2012 |
| Contract end date | |

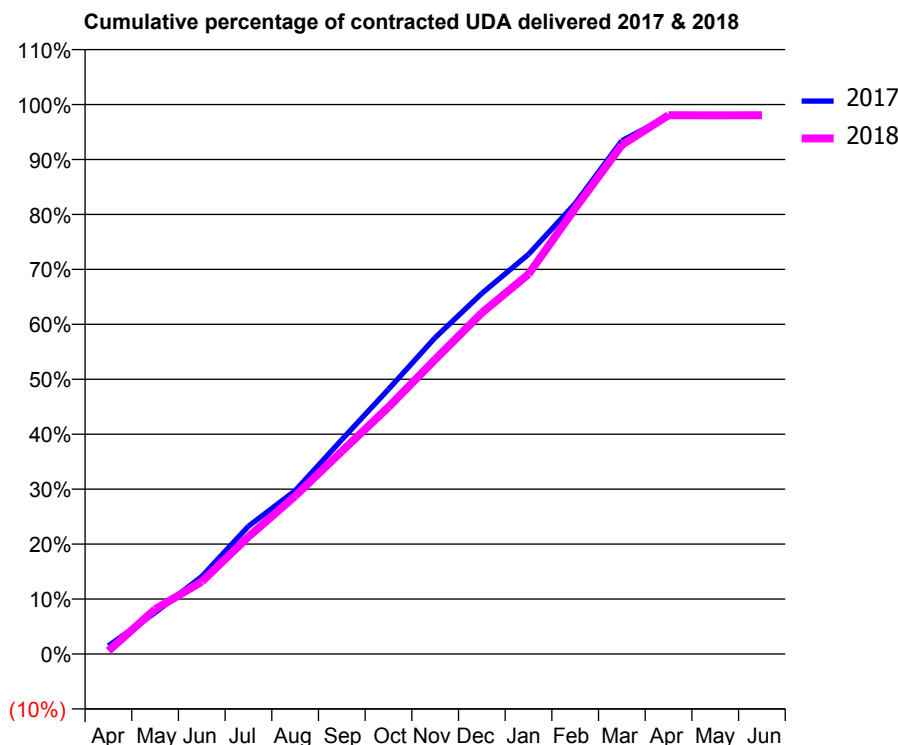
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,796 |
| Carry forward general activity (UDA) | 334 |
| 17/18 Contracted orthodontic activity (UOA) | 1,575 |
| Carry forward orthodontic activity (UOA) | -11 |
| Baseline contract value | £555,377.07 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,698 | |
| Quarter ending June 2017 | 6,706 | → |
| Quarter ending September 2017 | 6,681 | → |
| Quarter ending December 2017 | 6,692 | → |
| Quarter ending March 2018 | 6,657 | → |
| Variance since March 2017 | (0.6%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 237 | 90 |
| May | 1,189 | 1,287 |
| June | 2,227 | 2,079 |
| July | 3,674 | 3,371 |
| August | 4,692 | 4,539 |
| September | 6,163 | 5,827 |
| October | 7,611 | 7,097 |
| November | 9,092 | 8,471 |
| December | 10,368 | 9,808 |
| January | 11,490 | 10,920 |
| February | 12,951 | 12,813 |
| March | 14,755 | 14,632 |
| April | 15,460 | 15,488 |
| May | 15,462 | 15,485 |
| June | 15,462 | 15,486 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 217 | 2,156 | 10.1% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,107 | 7,373 | 15.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,307 | 2,156 | 60.6% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,404 | 7,373 | 46.2% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 684 | 8,542 | 8.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 146 | 8,542 | 1.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 34 | 8,542 | 0.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 18 | 18 | 100.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 18 | 100.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

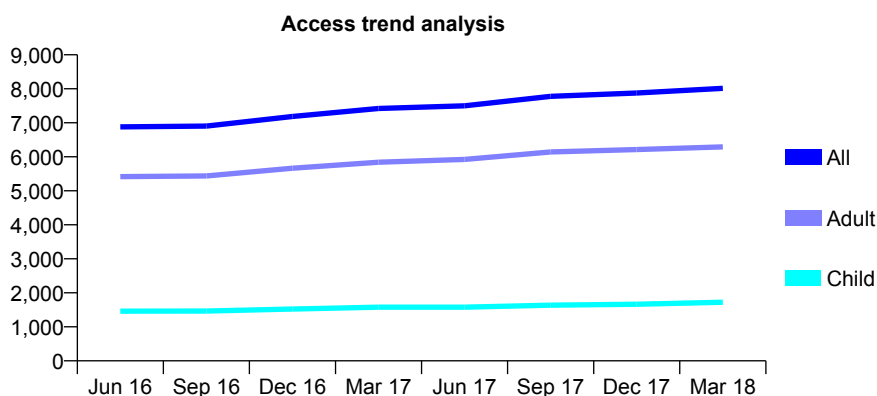
Q51 - Vital Signs At a Glance Contract Report for 110590/0001 - Year end March 2018

| | |
|----------------------|---|
| Name or company name | London Road Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 23,897 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £764,217.18 |

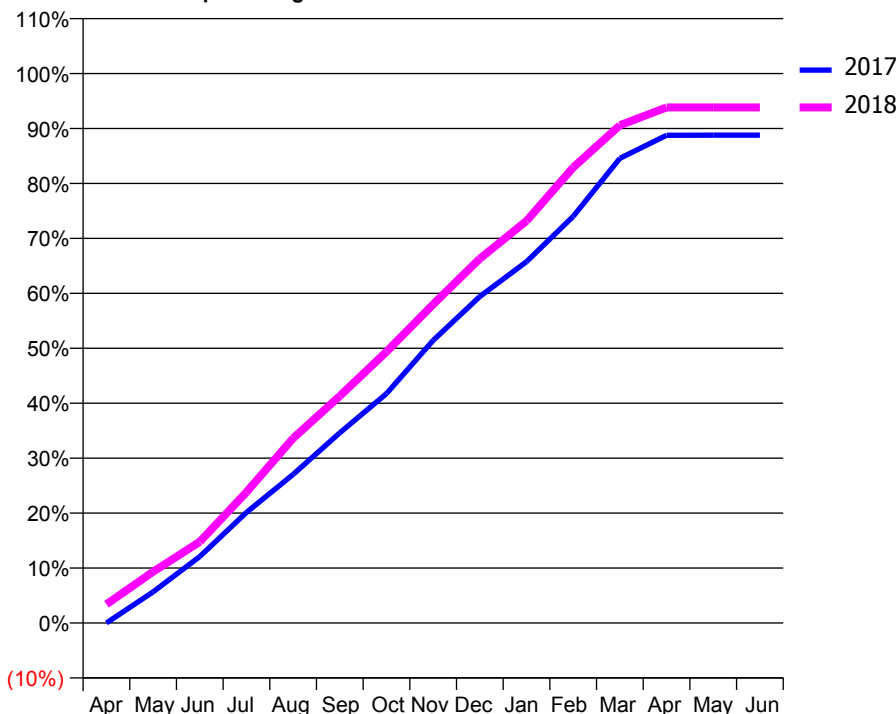
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,420 | |
| Quarter ending June 2017 | 7,499 | → |
| Quarter ending September 2017 | 7,779 | ↑ |
| Quarter ending December 2017 | 7,878 | → |
| Quarter ending March 2018 | 8,015 | → |
| Variance since March 2017 | 8.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | -5 | 815 |
| May | 1,355 | 2,228 |
| June | 2,890 | 3,535 |
| July | 4,813 | 5,691 |
| August | 6,463 | 8,035 |
| September | 8,274 | 9,875 |
| October | 9,979 | 11,799 |
| November | 12,294 | 13,859 |
| December | 14,201 | 15,846 |
| January | 15,711 | 17,488 |
| February | 17,682 | 19,815 |
| March | 20,208 | 21,645 |
| April | 21,209 | 22,419 |
| May | 21,214 | 22,420 |
| June | 21,214 | 22,420 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 156 | 2,349 | 6.6% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 915 | 7,848 | 11.7% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,312 | 2,349 | 55.9% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,912 | 7,848 | 49.8% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 477 | 10,173 | 4.7% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 87 | 10,173 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 202 | 10,173 | 2.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 19 | 20 | 95.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 19 | 20 | 95.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

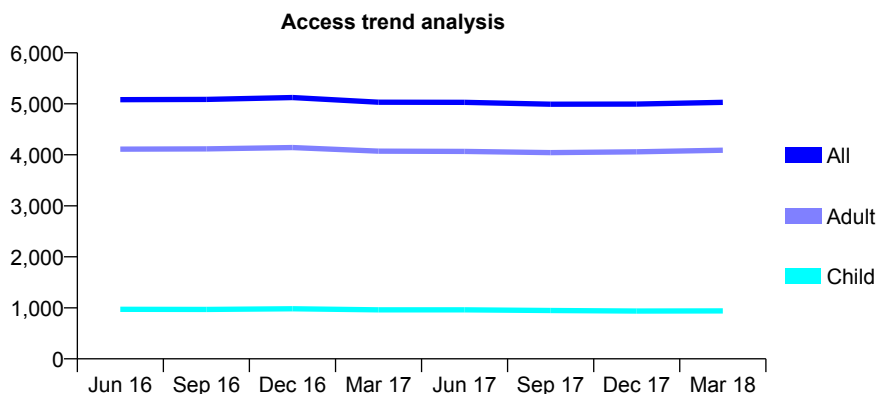
Q51 - Vital Signs At a Glance Contract Report for 111619/0001 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | SCA Collins Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,834 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £383,571.02 |

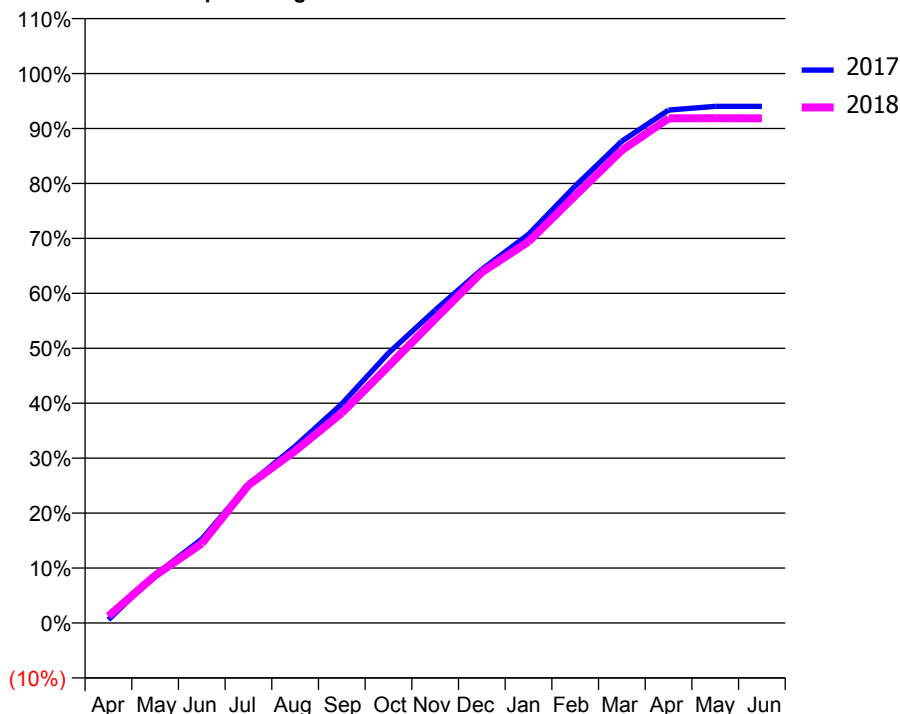
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,032 | |
| Quarter ending June 2017 | 5,028 | → |
| Quarter ending September 2017 | 4,993 | → |
| Quarter ending December 2017 | 4,995 | → |
| Quarter ending March 2018 | 5,029 | → |
| Variance since March 2017 | (0.1%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 77 | 160 |
| May | 1,127 | 1,110 |
| June | 1,961 | 1,859 |
| July | 3,238 | 3,222 |
| August | 4,127 | 4,019 |
| September | 5,120 | 4,906 |
| October | 6,306 | 5,999 |
| November | 7,309 | 7,101 |
| December | 8,257 | 8,192 |
| January | 9,076 | 8,905 |
| February | 10,205 | 9,981 |
| March | 11,254 | 11,042 |
| April | 11,979 | 11,788 |
| May | 12,066 | 11,789 |
| June | 12,066 | 11,788 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 81 | 1,174 | 6.9% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 867 | 5,399 | 16.1% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 574 | 1,174 | 48.9% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,428 | 5,399 | 45.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 528 | 6,554 | 8.1% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 74 | 6,554 | 1.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 111 | 6,554 | 1.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

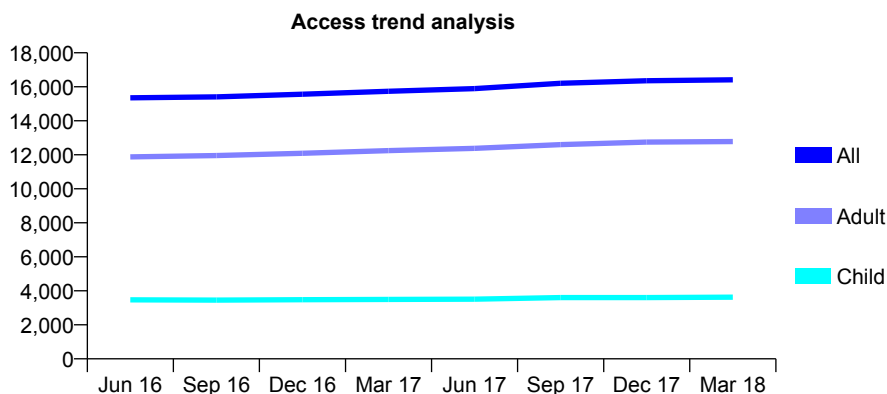
Q51 - Vital Signs At a Glance Contract Report for 112348/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Wright Dental Care Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/12/2011 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 50,922 |
| Carry forward general activity (UDA) | 1,533 |
| 17/18 Contracted orthodontic activity (UOA) | 300 |
| Carry forward orthodontic activity (UOA) | -2 |
| Baseline contract value | £1,354,632.30 |

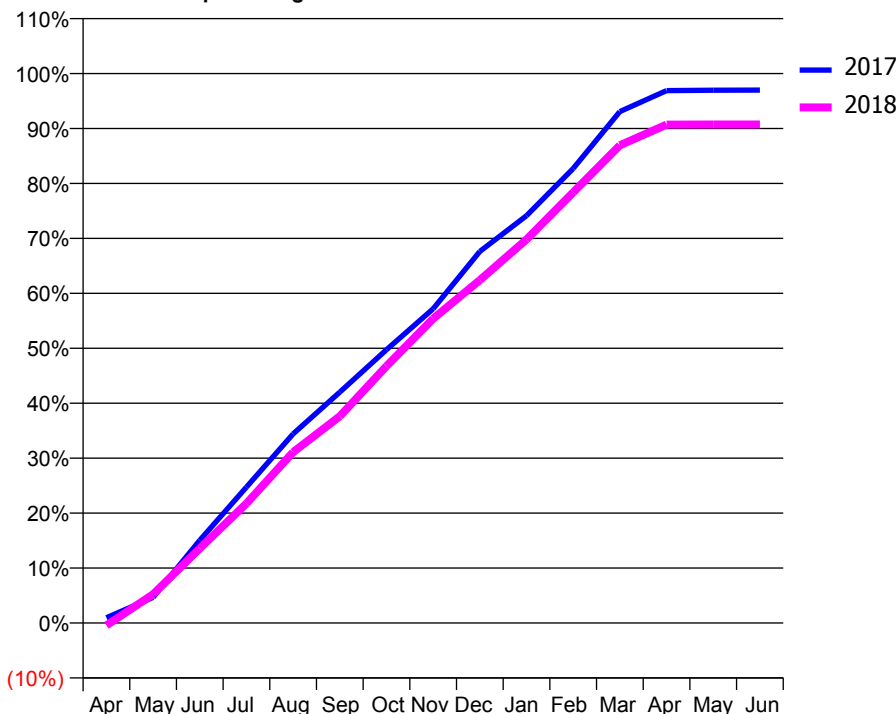
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 15,739 | |
| Quarter ending June 2017 | 15,895 | → |
| Quarter ending September 2017 | 16,207 | → |
| Quarter ending December 2017 | 16,354 | → |
| Quarter ending March 2018 | 16,410 | → |
| Variance since March 2017 | 4.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 493 | -225 |
| May | 2,377 | 2,661 |
| June | 7,665 | 6,918 |
| July | 12,602 | 11,075 |
| August | 17,528 | 15,831 |
| September | 21,397 | 19,162 |
| October | 25,323 | 23,800 |
| November | 29,116 | 28,208 |
| December | 34,431 | 31,773 |
| January | 37,746 | 35,547 |
| February | 42,115 | 39,911 |
| March | 47,394 | 44,273 |
| April | 49,335 | 46,183 |
| May | 49,371 | 46,193 |
| June | 49,389 | 46,203 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 323 | 5,127 | 6.3% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,581 | 17,974 | 14.4% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,023 | 5,127 | 59.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 9,690 | 17,974 | 53.9% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,461 | 22,467 | 6.5% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 329 | 22,467 | 1.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 553 | 22,467 | 2.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 22 | 22 | 100.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 20 | 22 | 90.9% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

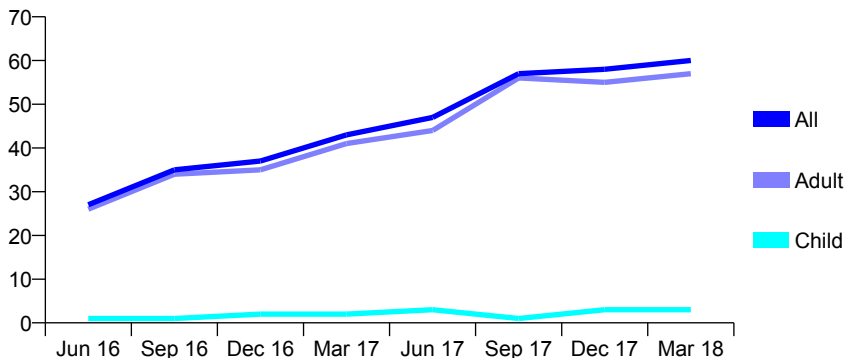
Q51 - Vital Signs At a Glance Contract Report for 112348/0002 - Year end March 2018

| | |
|----------------------|------------------------|
| Name or company name | Wright Dental Care Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2012 |
| Contract end date | |

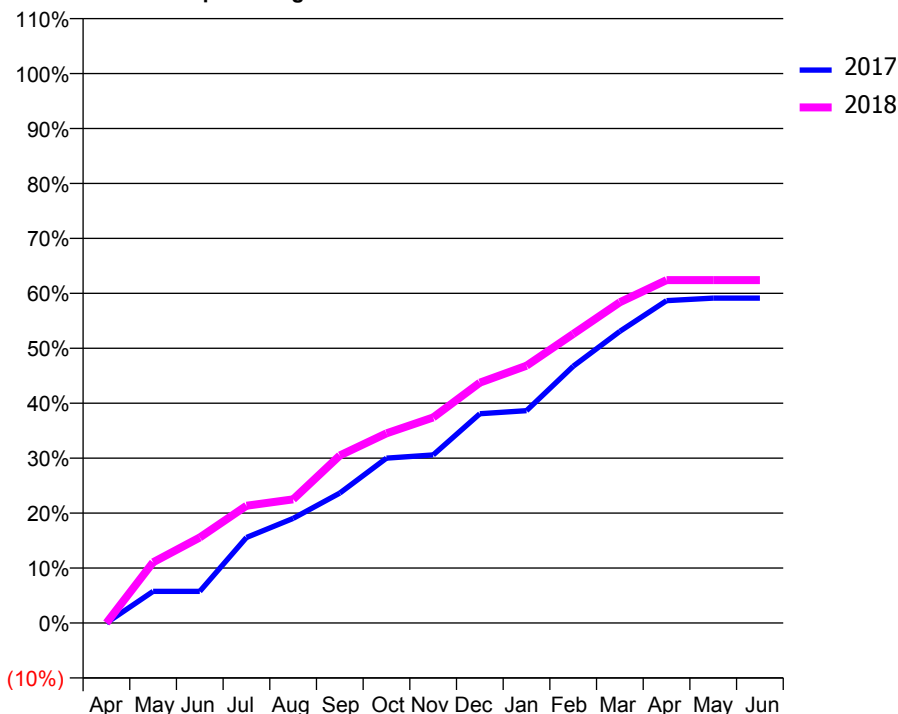
| | |
|---|-----------|
| 17/18 Contracted general activity (UDA) | 208 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £8,754.46 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 43 | |
| Quarter ending June 2017 | 47 | ↑ |
| Quarter ending September 2017 | 57 | ↑ |
| Quarter ending December 2017 | 58 | → |
| Quarter ending March 2018 | 60 | ↑ |
| Variance since March 2017 | 39.5% | ↑ |

Access trend analysis


ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018

Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|------|------|
| April | 0 | 0 |
| May | 12 | 23 |
| June | 12 | 32 |
| July | 32 | 44 |
| August | 40 | 47 |
| September | 49 | 63 |
| October | 62 | 72 |
| November | 64 | 78 |
| December | 79 | 91 |
| January | 80 | 97 |
| February | 97 | 109 |
| March | 110 | 121 |
| April | 122 | 130 |
| May | 123 | 130 |
| June | 123 | 130 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 17 | 0.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 110 | 0.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 17 | 0.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 110 | 0.9% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 99 | 120 | 82.5% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 120 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 120 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

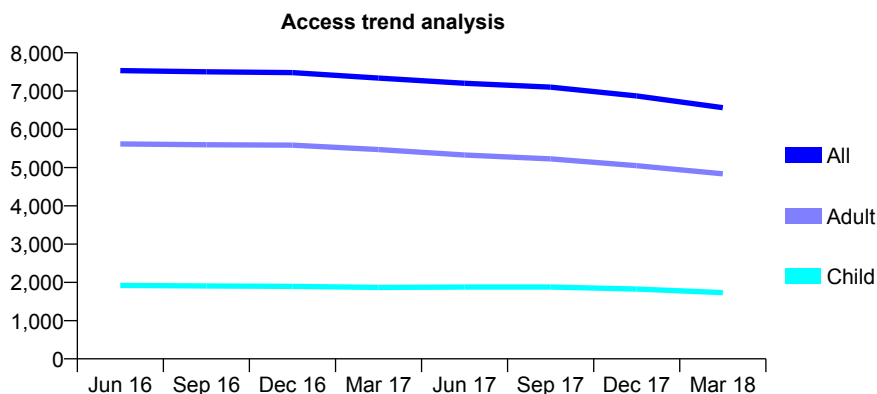
Q51 - Vital Signs At a Glance Contract Report for 113395/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Ffolliott Bird Associates Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2007 |
| Contract end date | |

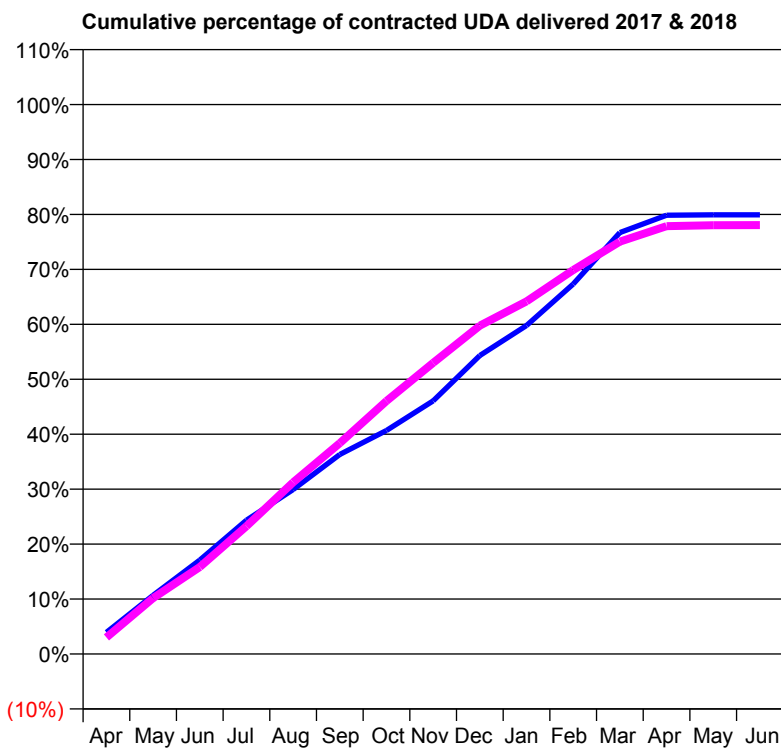
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,745 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £581,605.26 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 7,340 | |
| Quarter ending June 2017 | 7,204 | ↓ |
| Quarter ending September 2017 | 7,103 | ↓ |
| Quarter ending December 2017 | 6,874 | ↓ |
| Quarter ending March 2018 | 6,566 | ↓ |
| Variance since March 2017 | (10.5%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 905 | 624 |
| May | 2,448 | 2,110 |
| June | 3,917 | 3,284 |
| July | 5,580 | 4,825 |
| August | 6,863 | 6,480 |
| September | 8,322 | 7,962 |
| October | 9,326 | 9,551 |
| November | 10,558 | 10,994 |
| December | 12,452 | 12,396 |
| January | 13,699 | 13,314 |
| February | 15,429 | 14,497 |
| March | 17,580 | 15,568 |
| April | 18,300 | 16,155 |
| May | 18,319 | 16,190 |
| June | 18,316 | 16,192 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 161 | 2,200 | 7.3% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 566 | 5,075 | 11.2% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,138 | 2,200 | 51.7% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,219 | 5,075 | 43.7% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 352 | 7,185 | 4.9% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 68 | 7,185 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 132 | 7,185 | 1.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

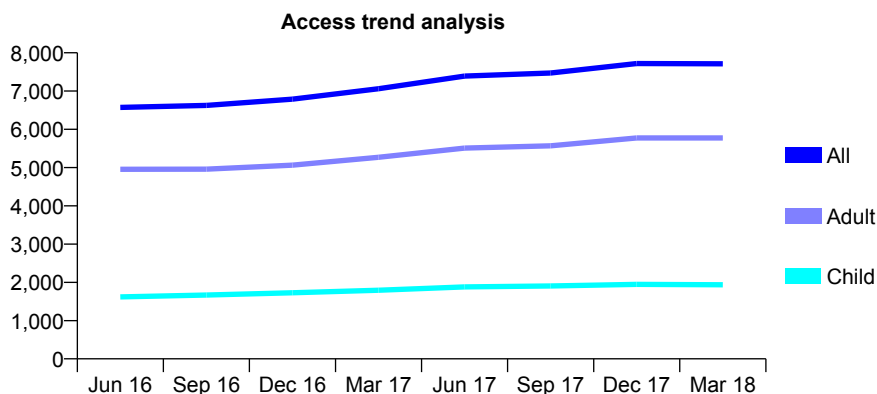
Q51 - Vital Signs At a Glance Contract Report for 113395/0002 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Ffolliott Bird Associates Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2007 |
| Contract end date | |

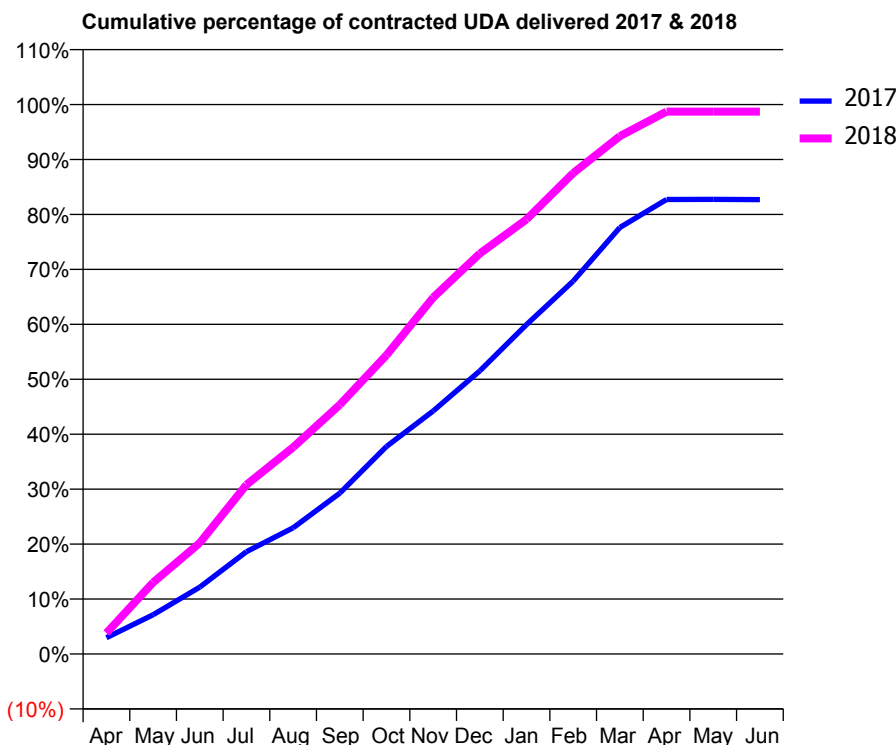
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,686 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £633,800.33 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,061 | |
| Quarter ending June 2017 | 7,390 | ↑ |
| Quarter ending September 2017 | 7,473 | → |
| Quarter ending December 2017 | 7,721 | ↑ |
| Quarter ending March 2018 | 7,711 | → |
| Variance since March 2017 | 9.2% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 584 | 750 |
| May | 1,407 | 2,563 |
| June | 2,396 | 3,982 |
| July | 3,667 | 6,066 |
| August | 4,523 | 7,406 |
| September | 5,766 | 8,929 |
| October | 7,435 | 10,706 |
| November | 8,704 | 12,773 |
| December | 10,142 | 14,350 |
| January | 11,803 | 15,573 |
| February | 13,359 | 17,230 |
| March | 15,280 | 18,551 |
| April | 16,285 | 19,432 |
| May | 16,286 | 19,430 |
| June | 16,276 | 19,430 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 104 | 2,646 | 3.9% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 808 | 7,567 | 10.7% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,494 | 2,646 | 56.5% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,829 | 7,567 | 50.6% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 632 | 10,138 | 6.2% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 75 | 10,138 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 120 | 10,138 | 1.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 30 | 33 | 90.9% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 23 | 33 | 69.7% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

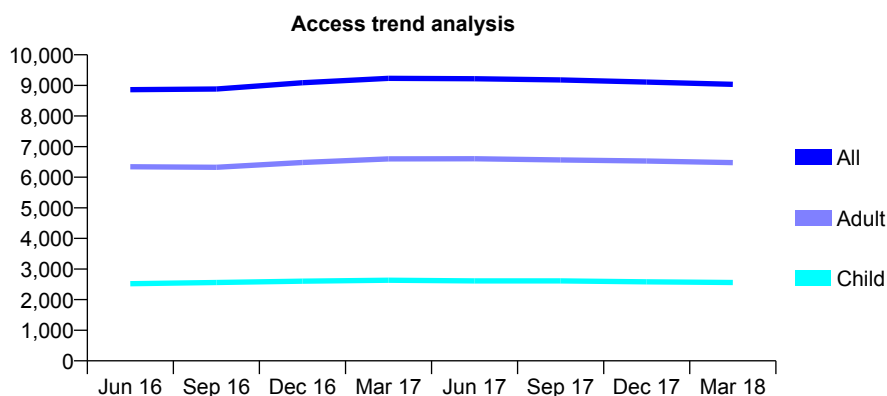
Q51 - Vital Signs At a Glance Contract Report for 113395/0003 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Ffolliott Bird Associates Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 26,371 |
| Carry forward general activity (UDA) | 531 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £832,004.25 |

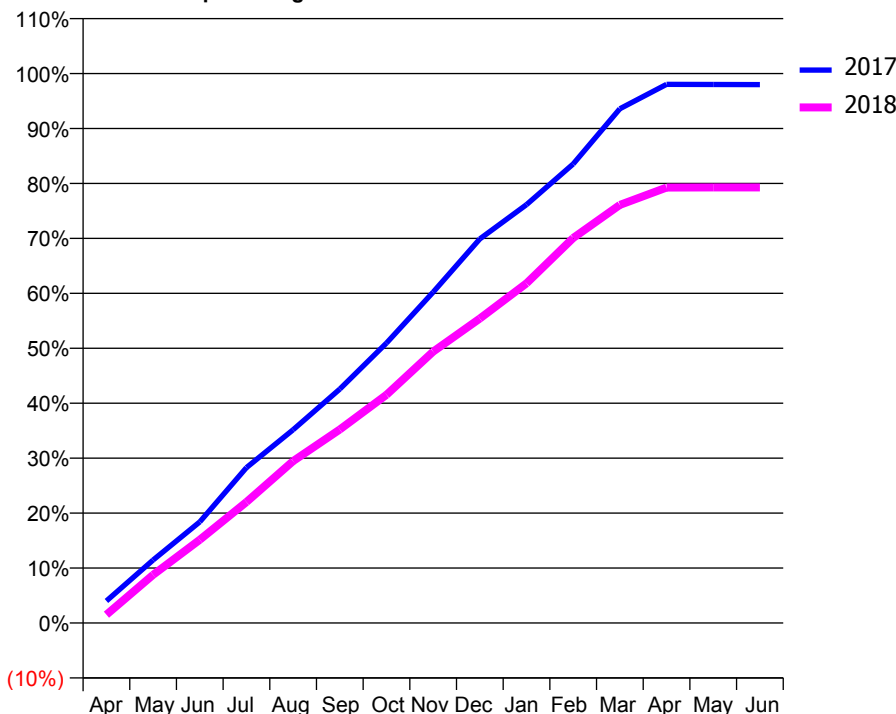
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 9,233 | |
| Quarter ending June 2017 | 9,217 | → |
| Quarter ending September 2017 | 9,177 | → |
| Quarter ending December 2017 | 9,111 | → |
| Quarter ending March 2018 | 9,037 | → |
| Variance since March 2017 | (2.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,060 | 399 |
| May | 3,023 | 2,316 |
| June | 4,857 | 3,995 |
| July | 7,457 | 5,810 |
| August | 9,276 | 7,772 |
| September | 11,230 | 9,286 |
| October | 13,434 | 10,955 |
| November | 15,881 | 13,026 |
| December | 18,435 | 14,612 |
| January | 20,081 | 16,304 |
| February | 22,032 | 18,479 |
| March | 24,677 | 20,068 |
| April | 25,850 | 20,900 |
| May | 25,846 | 20,904 |
| June | 25,840 | 20,906 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 191 | 2,865 | 6.7% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 734 | 6,474 | 11.3% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,345 | 2,865 | 46.9% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,598 | 6,474 | 40.1% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 527 | 9,260 | 5.7% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 57 | 9,260 | 0.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 175 | 9,260 | 1.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | 92.3% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 13 | 84.6% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

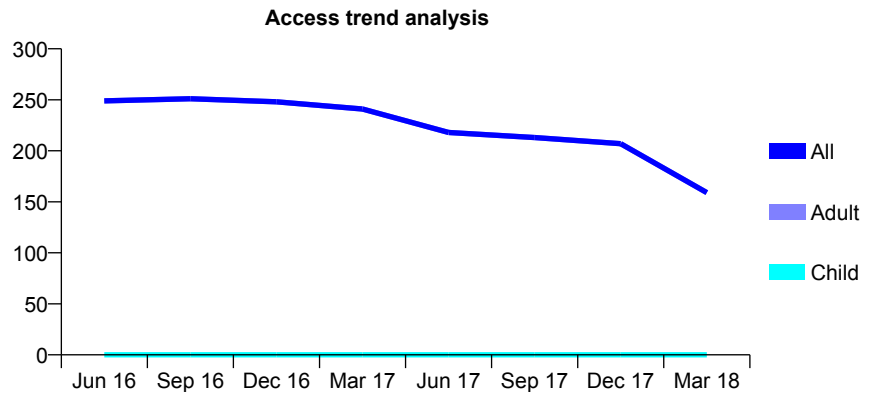
Q51 - Vital Signs At a Glance Contract Report for 113395/0004 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Ffolliott Bird Associates Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,080 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £65,741.42 |

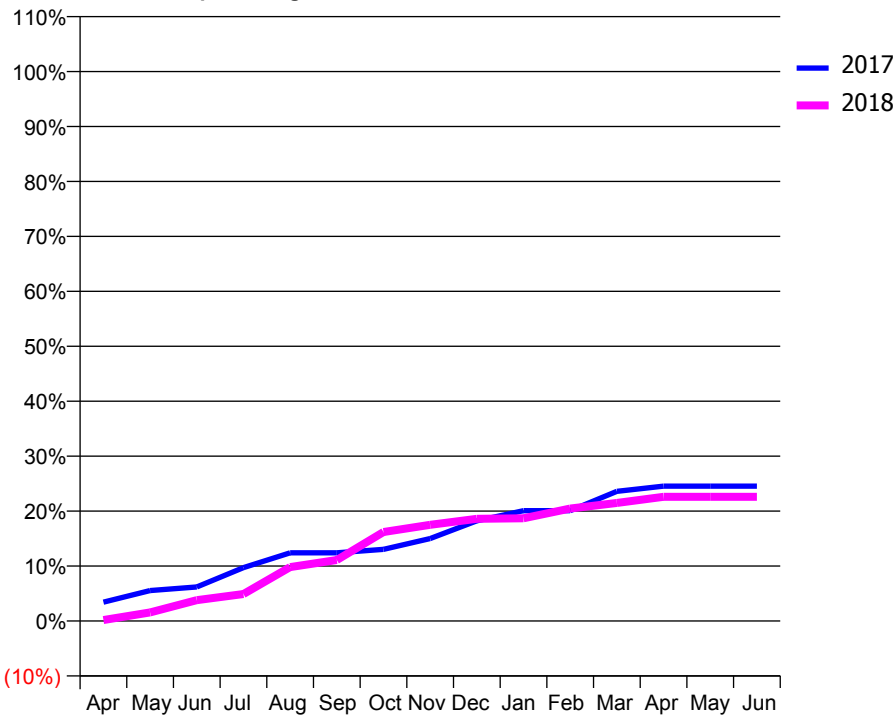
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 241 | |
| Quarter ending June 2017 | 218 | ↓ |
| Quarter ending September 2017 | 213 | ↓ |
| Quarter ending December 2017 | 207 | ↓ |
| Quarter ending March 2018 | 159 | ↓ |
| Variance since March 2017 | (34.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | 2017 | 2018 |
|-----------|------|------|
| April | 37 | 2 |
| May | 60 | 17 |
| June | 67 | 41 |
| July | 105 | 53 |
| August | 134 | 106 |
| September | 134 | 120 |
| October | 141 | 175 |
| November | 162 | 189 |
| December | 197 | 201 |
| January | 217 | 202 |
| February | 217 | 221 |
| March | 255 | 232 |
| April | 265 | 244 |
| May | 265 | 244 |
| June | 265 | 244 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | N/A | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 64 | 1.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | N/A | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 13 | 64 | 20.3% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 55 | 0.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 55 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 55 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

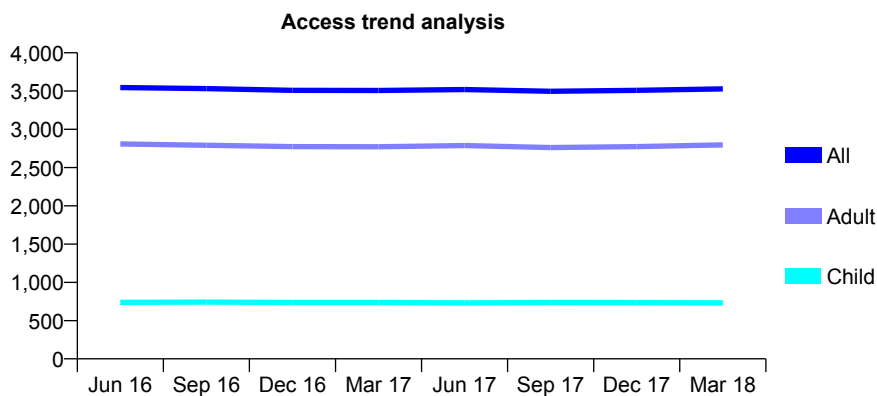
Q51 - Vital Signs At a Glance Contract Report for 114227/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Holme Lane Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,817 |
| Carry forward general activity (UDA) | -15 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £345,369.25 |

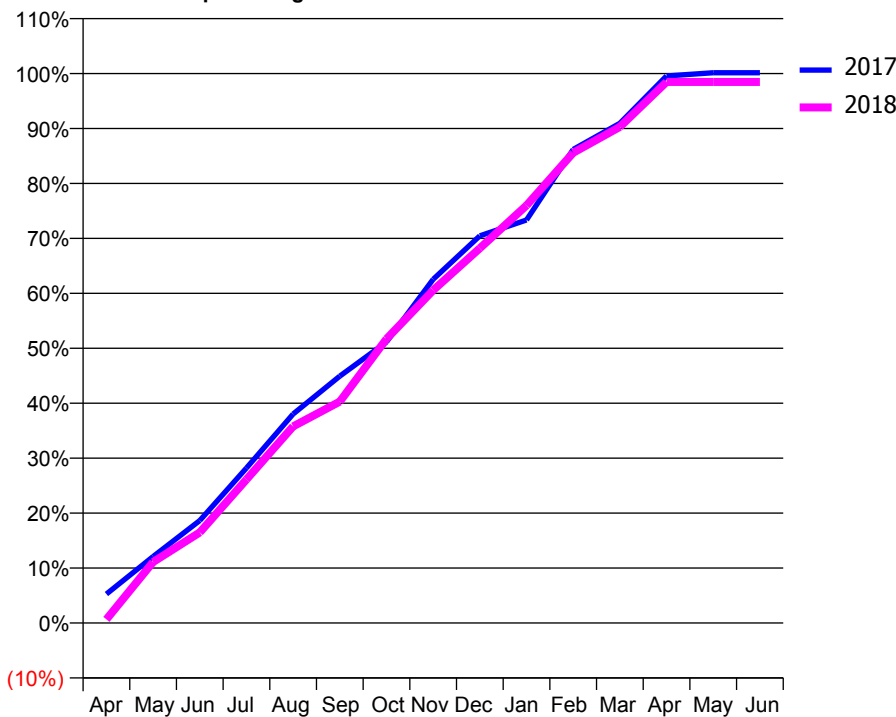
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,508 | |
| Quarter ending June 2017 | 3,519 | → |
| Quarter ending September 2017 | 3,498 | → |
| Quarter ending December 2017 | 3,509 | → |
| Quarter ending March 2018 | 3,528 | → |
| Variance since March 2017 | 0.6% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 572 | 73 |
| May | 1,308 | 1,201 |
| June | 2,018 | 1,783 |
| July | 3,053 | 2,825 |
| August | 4,116 | 3,870 |
| September | 4,860 | 4,359 |
| October | 5,532 | 5,592 |
| November | 6,766 | 6,551 |
| December | 7,621 | 7,377 |
| January | 7,934 | 8,220 |
| February | 9,321 | 9,257 |
| March | 9,837 | 9,767 |
| April | 10,770 | 10,650 |
| May | 10,832 | 10,652 |
| June | 10,832 | 10,652 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 75 | 986 | 7.6% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 595 | 3,668 | 16.2% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 482 | 986 | 48.9% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,578 | 3,668 | 43.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 253 | 4,570 | 5.5% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 108 | 4,570 | 2.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 150 | 4,570 | 3.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

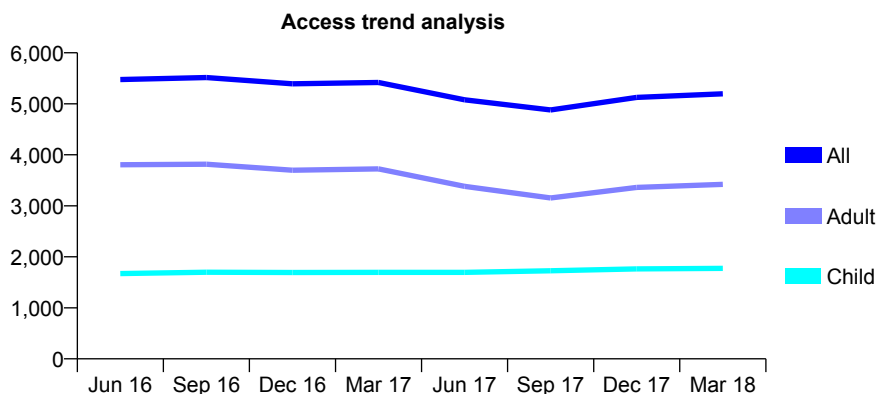
Q51 - Vital Signs At a Glance Contract Report for 114871/0001 - Year end March 2018

| | |
|----------------------|-------------------------------------|
| Name or company name | Abbeydale Road Family Dental Centre |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,643 |
| Carry forward general activity (UDA) | 60 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £361,976.16 |

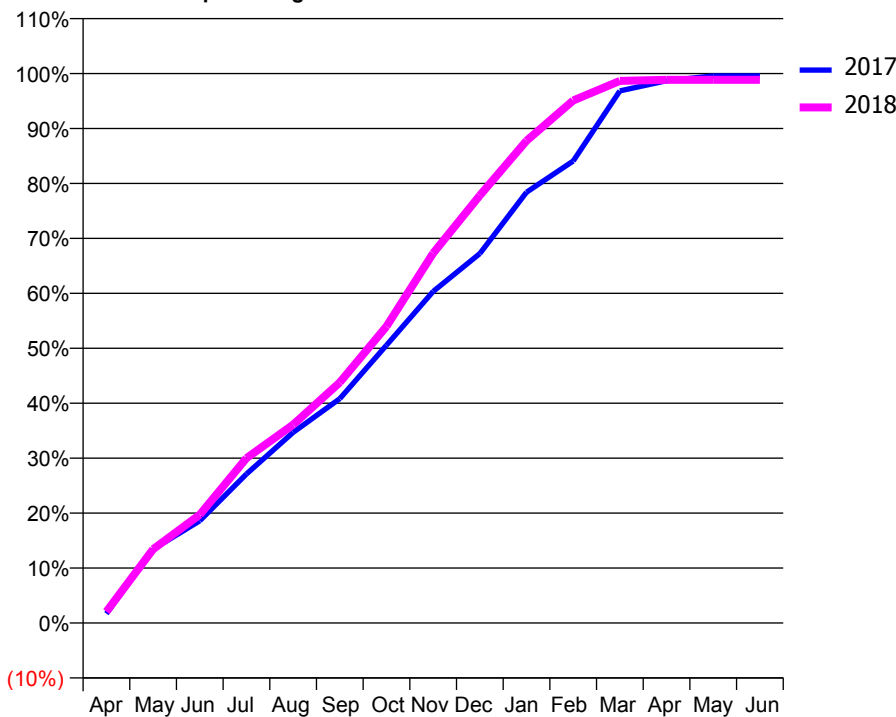
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,418 | |
| Quarter ending June 2017 | 5,079 | ↓ |
| Quarter ending September 2017 | 4,881 | ↓ |
| Quarter ending December 2017 | 5,125 | ↑ |
| Quarter ending March 2018 | 5,196 | → |
| Variance since March 2017 | (4.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 235 | 284 |
| May | 1,832 | 1,831 |
| June | 2,537 | 2,690 |
| July | 3,701 | 4,092 |
| August | 4,732 | 4,926 |
| September | 5,570 | 5,976 |
| October | 6,898 | 7,366 |
| November | 8,233 | 9,182 |
| December | 9,171 | 10,616 |
| January | 10,695 | 11,974 |
| February | 11,469 | 12,972 |
| March | 13,211 | 13,458 |
| April | 13,463 | 13,486 |
| May | 13,583 | 13,486 |
| June | 13,583 | 13,486 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 186 | 2,211 | 8.4% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 632 | 3,691 | 17.1% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,143 | 2,211 | 51.7% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,351 | 3,691 | 36.6% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 397 | 5,733 | 6.9% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 5,733 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 194 | 5,733 | 3.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 2 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

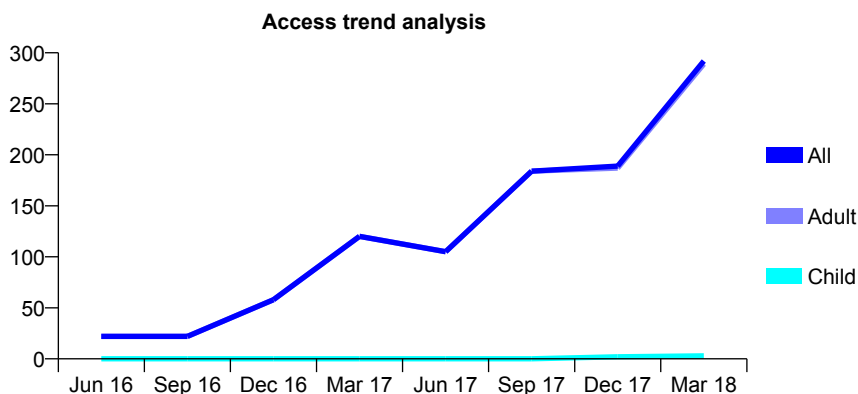
Q51 - Vital Signs At a Glance Contract Report for 115142/0001 - Year end March 2018

| | |
|----------------------|------------------------------------|
| Name or company name | Sheffield Teaching Hospital NHS FT |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2015 |
| Contract end date | 30/04/2020 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,800 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £75,551.73 |

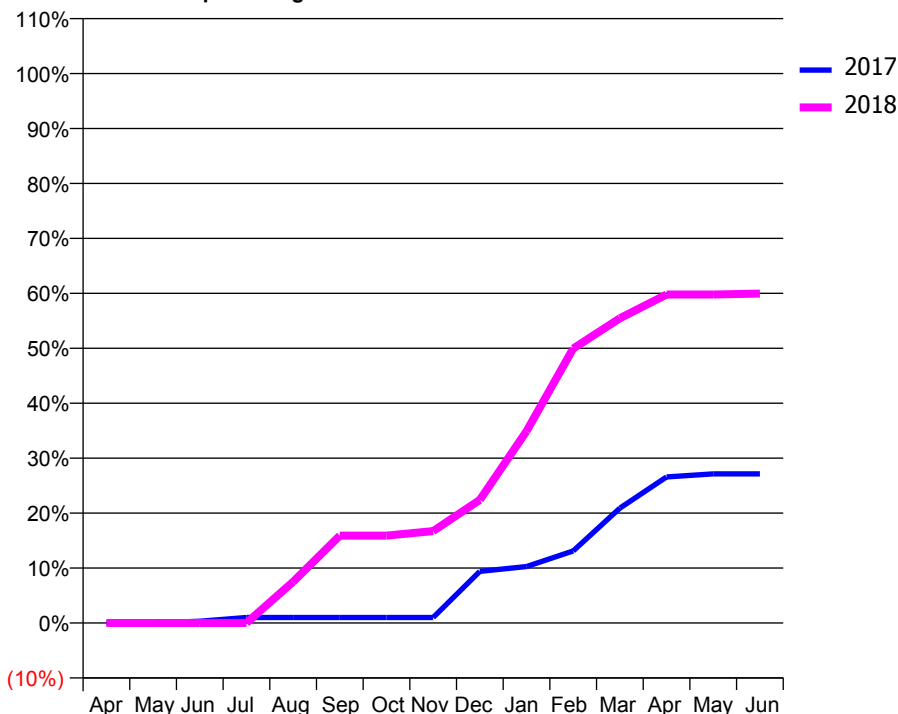
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 120 | |
| Quarter ending June 2017 | 105 | ↓ |
| Quarter ending September 2017 | 184 | ↑ |
| Quarter ending December 2017 | 189 | ↑ |
| Quarter ending March 2018 | 292 | ↑ |
| Variance since March 2017 | 143.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 6 | 0 |
| July | 18 | 0 |
| August | 18 | 135 |
| September | 18 | 286 |
| October | 18 | 286 |
| November | 18 | 301 |
| December | 169 | 403 |
| January | 185 | 628 |
| February | 236 | 899 |
| March | 376 | 998 |
| April | 479 | 1,076 |
| May | 489 | 1,076 |
| June | 489 | 1,079 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 4 | 0.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 20 | 413 | 4.8% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 4 | 0.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 413 | 0.2% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1 | 386 | 0.3% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 386 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 386 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

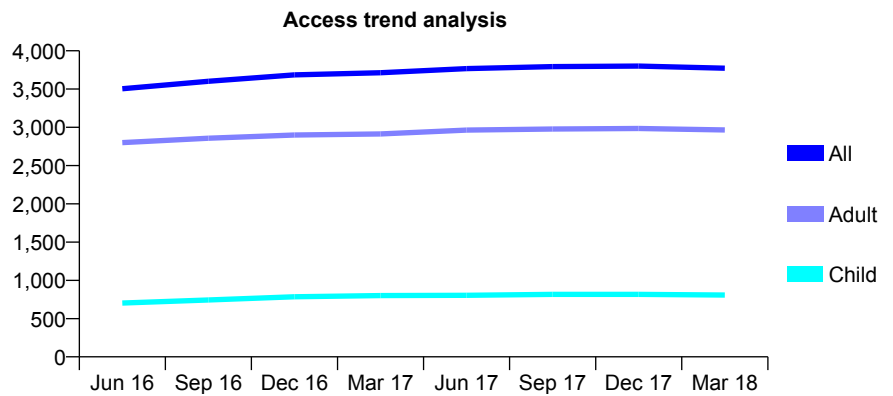
Q51 - Vital Signs At a Glance Contract Report for 116823/0001 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Rayner and Horscraft |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 27/01/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,751 |
| Carry forward general activity (UDA) | -5 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £344,147.84 |

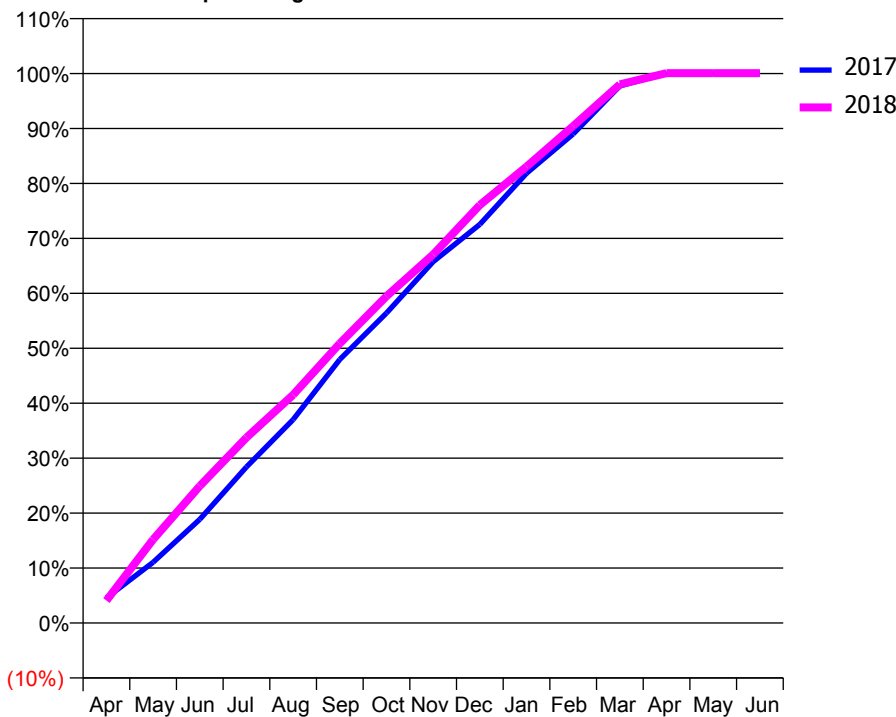
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,714 | |
| Quarter ending June 2017 | 3,768 | → |
| Quarter ending September 2017 | 3,794 | → |
| Quarter ending December 2017 | 3,801 | → |
| Quarter ending March 2018 | 3,773 | → |
| Variance since March 2017 | 1.6% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 491 | 440 |
| May | 1,189 | 1,633 |
| June | 2,029 | 2,681 |
| July | 3,055 | 3,627 |
| August | 3,979 | 4,466 |
| September | 5,157 | 5,470 |
| October | 6,063 | 6,394 |
| November | 7,068 | 7,211 |
| December | 7,798 | 8,179 |
| January | 8,800 | 8,929 |
| February | 9,569 | 9,723 |
| March | 10,508 | 10,539 |
| April | 10,757 | 10,758 |
| May | 10,756 | 10,758 |
| June | 10,756 | 10,758 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 254 | 1,602 | 15.9% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 590 | 5,350 | 11.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,048 | 1,602 | 65.4% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,028 | 5,350 | 75.3% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 160 | 6,989 | 2.3% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 18 | 6,989 | 0.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 66 | 6,989 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

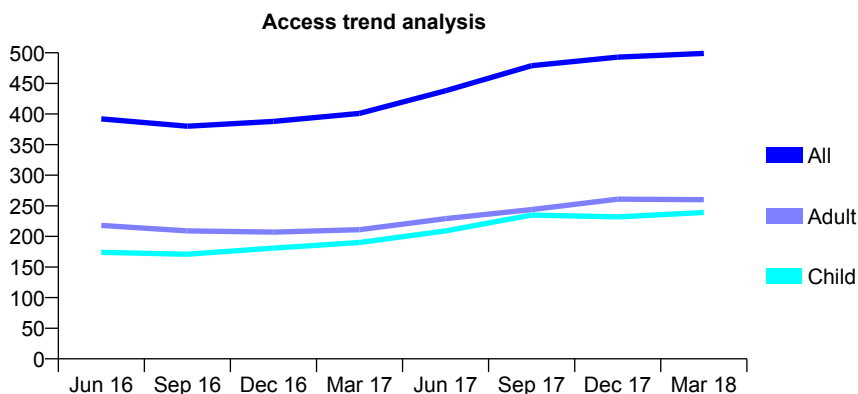
Q51 - Vital Signs At a Glance Contract Report for 117641/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | Bealby & Jones |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,207 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £38,430.14 |

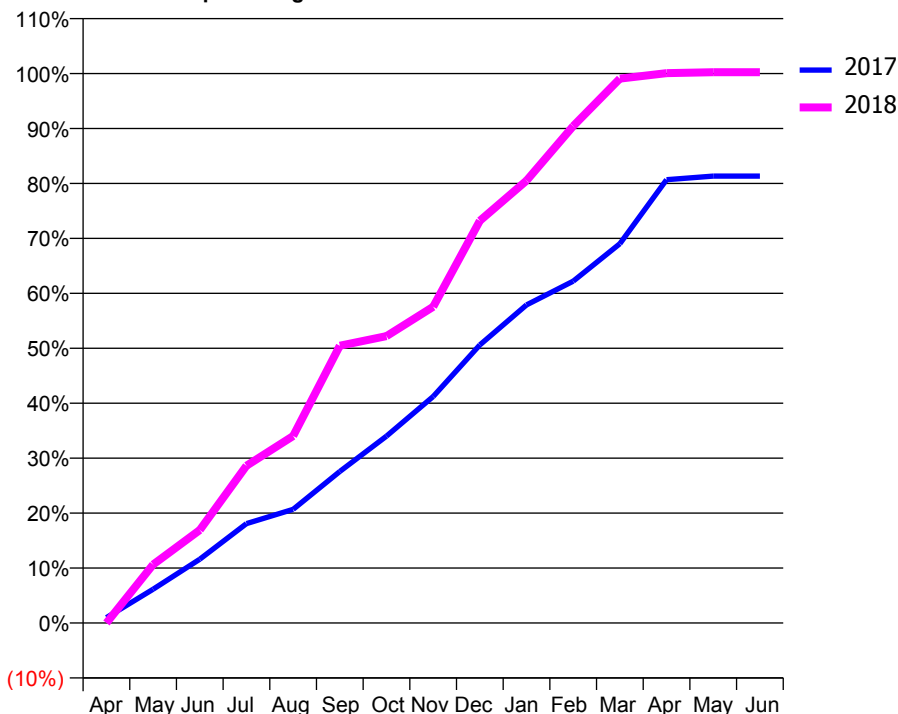
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 401 | |
| Quarter ending June 2017 | 438 | ↑ |
| Quarter ending September 2017 | 479 | ↑ |
| Quarter ending December 2017 | 493 | ↑ |
| Quarter ending March 2018 | 499 | → |
| Variance since March 2017 | 24.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 12 | 0 |
| May | 74 | 128 |
| June | 140 | 204 |
| July | 218 | 346 |
| August | 250 | 411 |
| September | 333 | 609 |
| October | 410 | 630 |
| November | 498 | 695 |
| December | 611 | 884 |
| January | 699 | 972 |
| February | 751 | 1,091 |
| March | 833 | 1,196 |
| April | 974 | 1,208 |
| May | 982 | 1,210 |
| June | 982 | 1,210 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 21 | 361 | 5.8% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 37 | 339 | 10.9% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 178 | 361 | 49.3% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 147 | 339 | 43.4% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 44 | 633 | 7.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 633 | 0.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 633 | 0.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

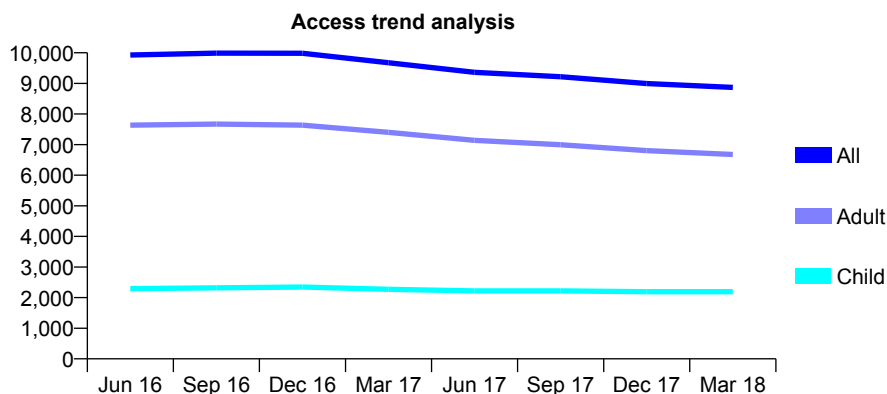
Q51 - Vital Signs At a Glance Contract Report for 118060/0005 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Genix Healthcare Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 28,148 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £734,677.10 |

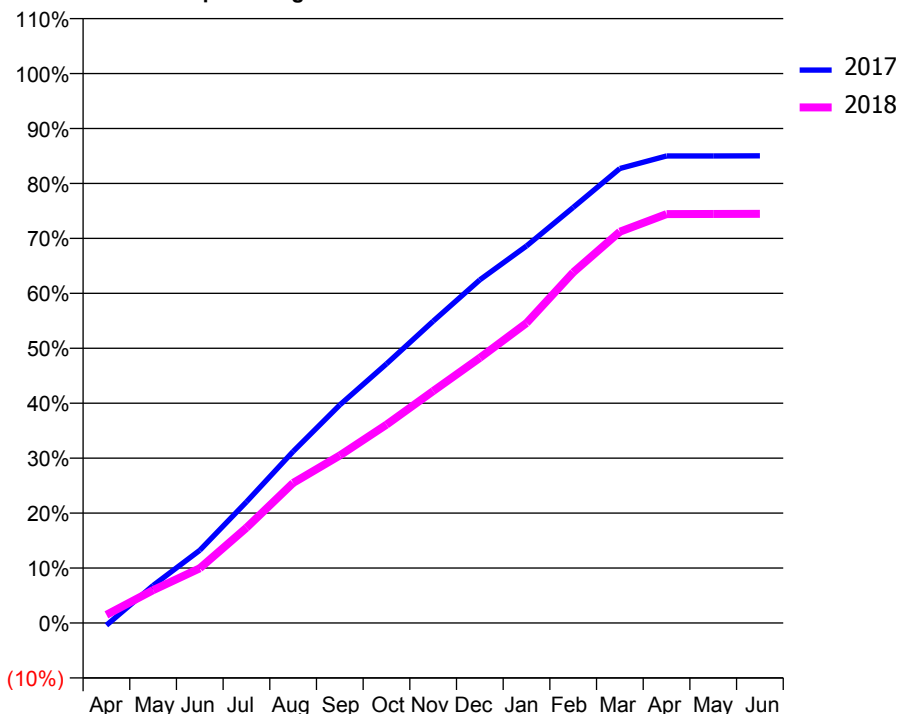
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 9,675 | |
| Quarter ending June 2017 | 9,361 | ↓ |
| Quarter ending September 2017 | 9,218 | ↓ |
| Quarter ending December 2017 | 8,995 | ↓ |
| Quarter ending March 2018 | 8,870 | ↓ |
| Variance since March 2017 | (8.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -123 | 422 |
| May | 1,923 | 1,680 |
| June | 3,723 | 2,806 |
| July | 6,204 | 4,883 |
| August | 8,787 | 7,178 |
| September | 11,171 | 8,581 |
| October | 13,273 | 10,161 |
| November | 15,463 | 11,879 |
| December | 17,576 | 13,580 |
| January | 19,313 | 15,363 |
| February | 21,289 | 17,964 |
| March | 23,280 | 20,044 |
| April | 23,921 | 20,950 |
| May | 23,926 | 20,955 |
| June | 23,929 | 20,960 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 304 | 3,434 | 8.9% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,049 | 9,115 | 11.5% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,200 | 3,434 | 64.1% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,351 | 9,115 | 58.7% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 988 | 12,627 | 7.8% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 84 | 12,627 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 68 | 12,627 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 10 | 80.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 10 | 80.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

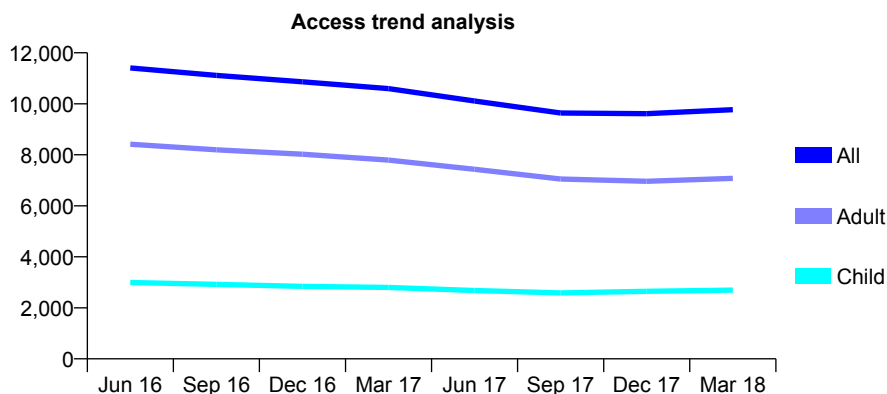
Q51 - Vital Signs At a Glance Contract Report for 118060/0007 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Genix Healthcare Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2007 |
| Contract end date | |

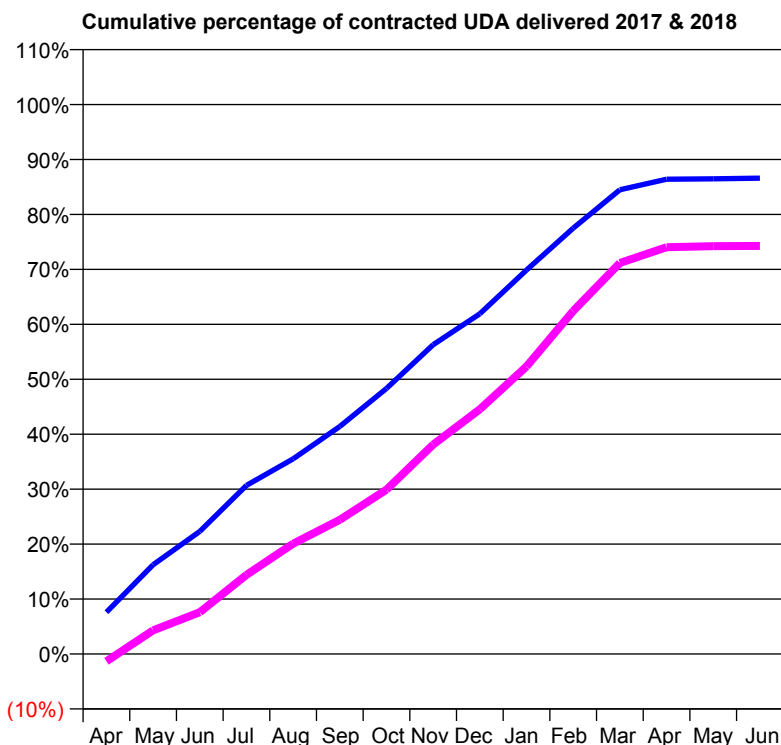
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 31,865 |
| Carry forward general activity (UDA) | 1,050 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £911,993.98 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 10,596 | |
| Quarter ending June 2017 | 10,112 | ↓ |
| Quarter ending September 2017 | 9,638 | ↓ |
| Quarter ending December 2017 | 9,613 | → |
| Quarter ending March 2018 | 9,770 | → |
| Variance since March 2017 | (7.8%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,421 | -426 |
| May | 5,177 | 1,371 |
| June | 7,110 | 2,428 |
| July | 9,778 | 4,587 |
| August | 11,313 | 6,399 |
| September | 13,194 | 7,783 |
| October | 15,397 | 9,528 |
| November | 17,939 | 12,147 |
| December | 19,731 | 14,195 |
| January | 22,270 | 16,674 |
| February | 24,694 | 19,890 |
| March | 26,917 | 22,679 |
| April | 27,530 | 23,590 |
| May | 27,553 | 23,651 |
| June | 27,590 | 23,669 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 178 | 3,287 | 5.4% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 915 | 8,226 | 11.1% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,540 | 3,287 | 46.9% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,722 | 8,226 | 45.2% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 625 | 11,653 | 5.4% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 82 | 11,653 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 57 | 11,653 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 5 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

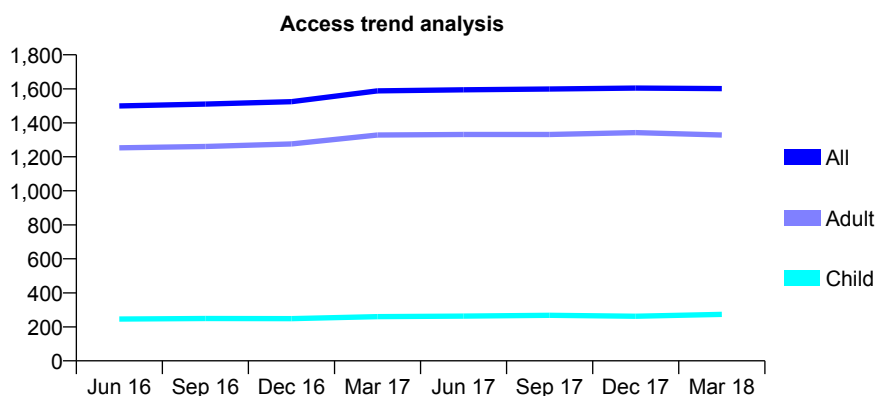
Q51 - Vital Signs At a Glance Contract Report for 118060/0011 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Genix Healthcare Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,381 |
| Carry forward general activity (UDA) | -88 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £125,387.01 |

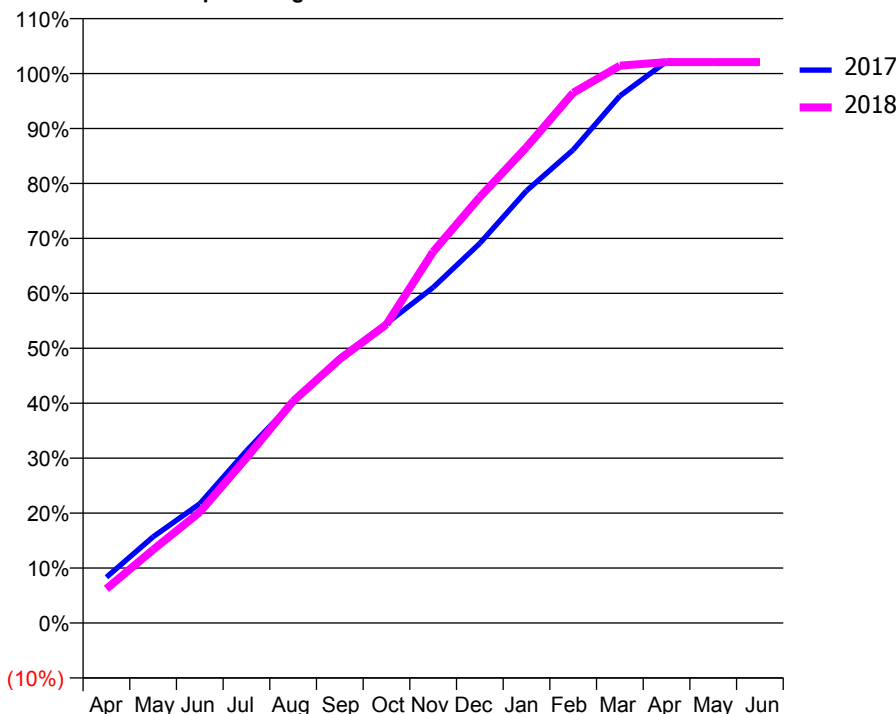
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,588 | |
| Quarter ending June 2017 | 1,594 | → |
| Quarter ending September 2017 | 1,599 | → |
| Quarter ending December 2017 | 1,604 | → |
| Quarter ending March 2018 | 1,601 | → |
| Variance since March 2017 | 0.8% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 366 | 273 |
| May | 688 | 584 |
| June | 951 | 884 |
| July | 1,373 | 1,317 |
| August | 1,762 | 1,768 |
| September | 2,115 | 2,104 |
| October | 2,388 | 2,381 |
| November | 2,676 | 2,960 |
| December | 3,027 | 3,397 |
| January | 3,446 | 3,794 |
| February | 3,772 | 4,227 |
| March | 4,202 | 4,444 |
| April | 4,476 | 4,472 |
| May | 4,474 | 4,472 |
| June | 4,474 | 4,472 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 36 | 471 | 7.6% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 264 | 2,028 | 13.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 329 | 471 | 69.9% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,198 | 2,028 | 59.1% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 164 | 2,419 | 6.8% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 2,419 | 0.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 16 | 2,419 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

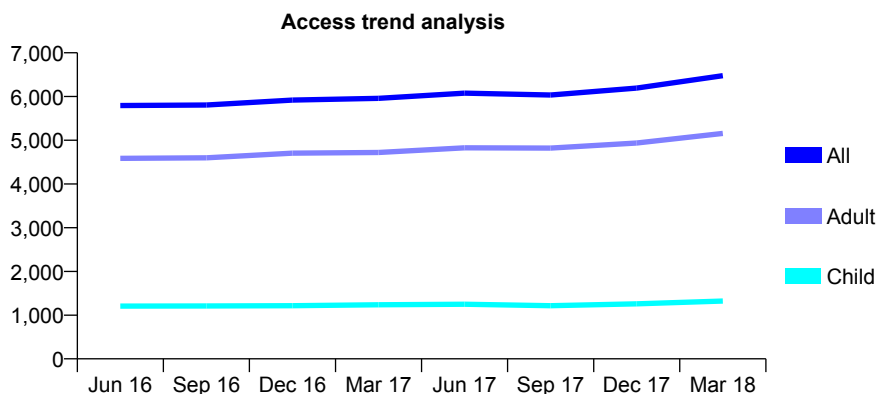
Q51 - Vital Signs At a Glance Contract Report for 118060/0013 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Genix Healthcare Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2007 |
| Contract end date | |

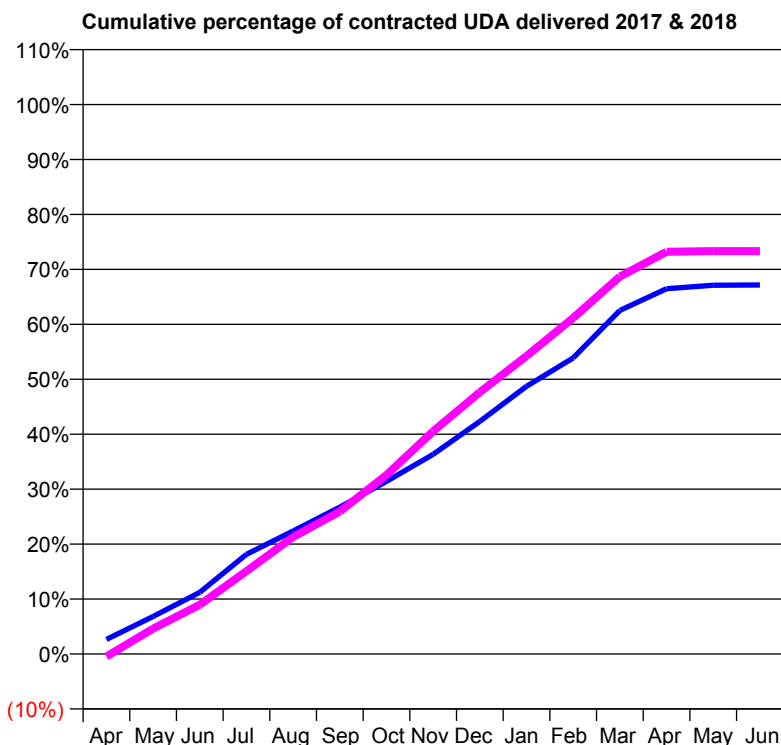
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 25,767 |
| Carry forward general activity (UDA) | 450 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £878,456.71 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,958 | |
| Quarter ending June 2017 | 6,077 | → |
| Quarter ending September 2017 | 6,036 | → |
| Quarter ending December 2017 | 6,193 | ↑ |
| Quarter ending March 2018 | 6,478 | ↑ |
| Variance since March 2017 | 8.7% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 686 | -121 |
| May | 1,758 | 1,189 |
| June | 2,889 | 2,311 |
| July | 4,673 | 3,883 |
| August | 5,767 | 5,484 |
| September | 6,888 | 6,682 |
| October | 8,093 | 8,394 |
| November | 9,365 | 10,444 |
| December | 10,910 | 12,281 |
| January | 12,554 | 13,970 |
| February | 13,883 | 15,762 |
| March | 16,108 | 17,697 |
| April | 17,129 | 18,862 |
| May | 17,290 | 18,891 |
| June | 17,305 | 18,894 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 182 | 2,010 | 9.1% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 835 | 6,689 | 12.5% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,067 | 2,010 | 53.1% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,730 | 6,689 | 40.8% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 945 | 8,741 | 10.8% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 92 | 8,741 | 1.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 51 | 8,741 | 0.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 12 | 83.3% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 12 | 83.3% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

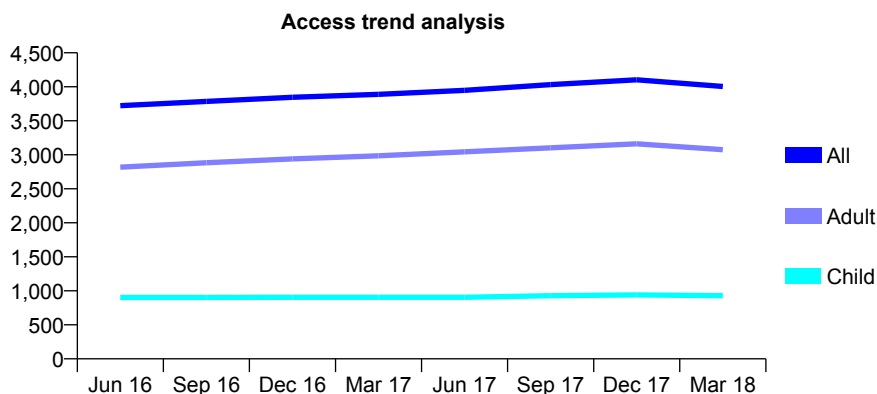
Q51 - Vital Signs At a Glance Contract Report for 119008/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | 765 Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,430 |
| Carry forward general activity (UDA) | -5 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £346,754.17 |

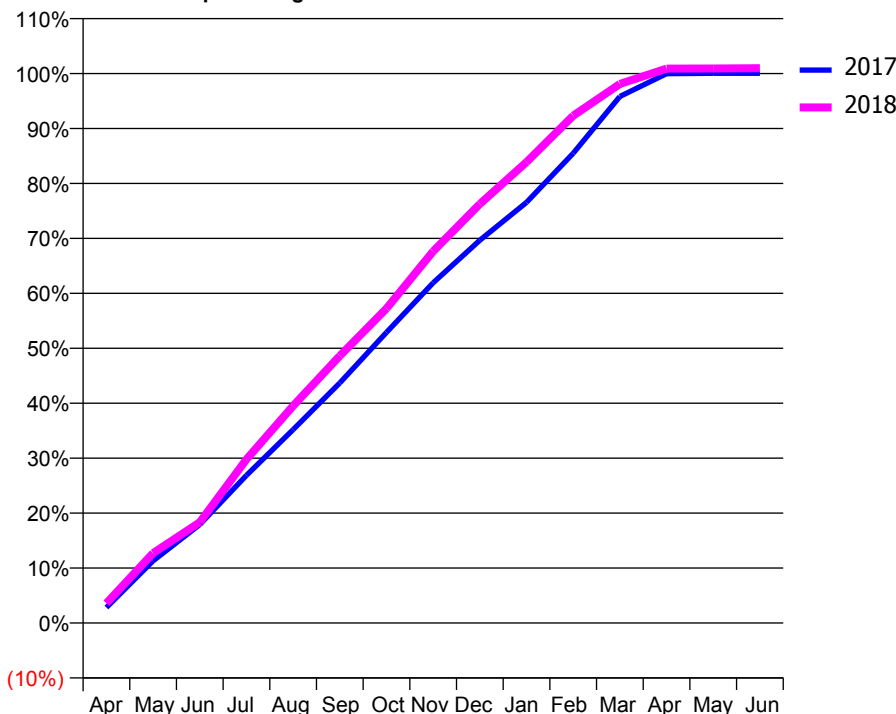
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,890 | |
| Quarter ending June 2017 | 3,948 | → |
| Quarter ending September 2017 | 4,032 | ↑ |
| Quarter ending December 2017 | 4,103 | → |
| Quarter ending March 2018 | 4,004 | ↓ |
| Variance since March 2017 | 2.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 323 | 411 |
| May | 1,293 | 1,454 |
| June | 2,049 | 2,095 |
| July | 3,071 | 3,405 |
| August | 4,024 | 4,517 |
| September | 4,994 | 5,558 |
| October | 6,045 | 6,543 |
| November | 7,076 | 7,733 |
| December | 7,961 | 8,716 |
| January | 8,749 | 9,587 |
| February | 9,770 | 10,552 |
| March | 10,952 | 11,214 |
| April | 11,425 | 11,533 |
| May | 11,435 | 11,535 |
| June | 11,435 | 11,539 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 117 | 1,460 | 8.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 729 | 4,892 | 14.9% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 979 | 1,460 | 67.1% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,157 | 4,892 | 64.5% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 334 | 6,309 | 5.3% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 61 | 6,309 | 1.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 77 | 6,309 | 1.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

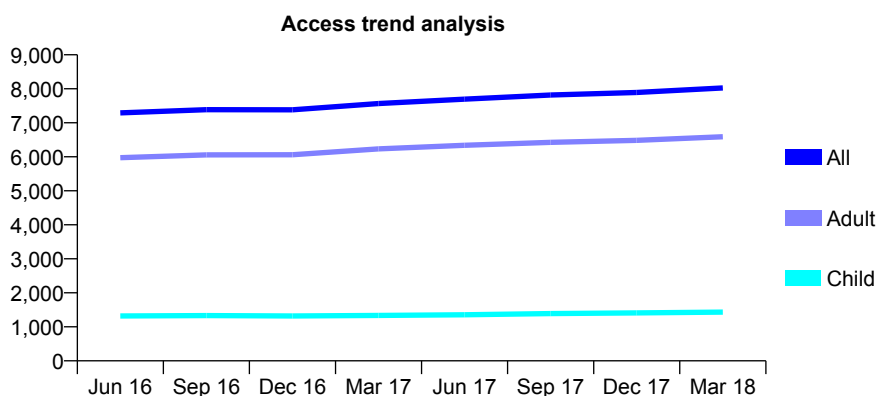
Q51 - Vital Signs At a Glance Contract Report for 120324/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | HUGHES-DOCHERTY & BASMA SABER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,825 |
| Carry forward general activity (UDA) | 482 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £698,043.72 |

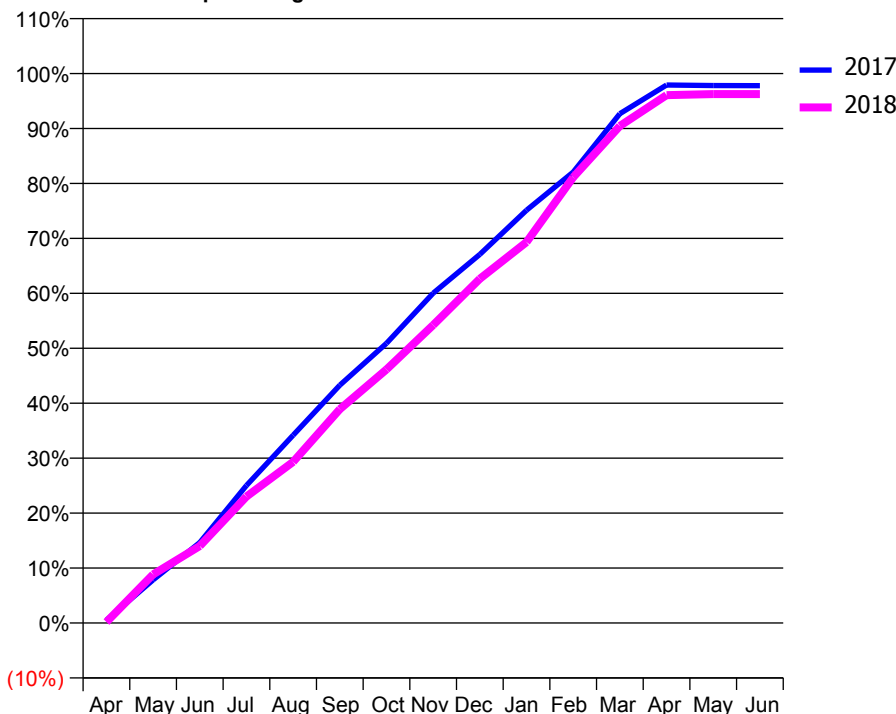
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,568 | |
| Quarter ending June 2017 | 7,695 | → |
| Quarter ending September 2017 | 7,818 | → |
| Quarter ending December 2017 | 7,894 | → |
| Quarter ending March 2018 | 8,024 | → |
| Variance since March 2017 | 6.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 116 | 37 |
| May | 1,715 | 1,930 |
| June | 3,196 | 3,057 |
| July | 5,466 | 5,022 |
| August | 7,458 | 6,403 |
| September | 9,446 | 8,495 |
| October | 11,111 | 10,071 |
| November | 13,099 | 11,837 |
| December | 14,641 | 13,675 |
| January | 16,394 | 15,128 |
| February | 17,910 | 17,703 |
| March | 20,228 | 19,742 |
| April | 21,366 | 20,964 |
| May | 21,345 | 21,005 |
| June | 21,343 | 21,006 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 157 | 2,524 | 6.2% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,508 | 10,978 | 13.7% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,799 | 2,524 | 71.3% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,683 | 10,978 | 60.9% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 389 | 12,296 | 3.2% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 195 | 12,296 | 1.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 114 | 12,296 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | 100.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | 100.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

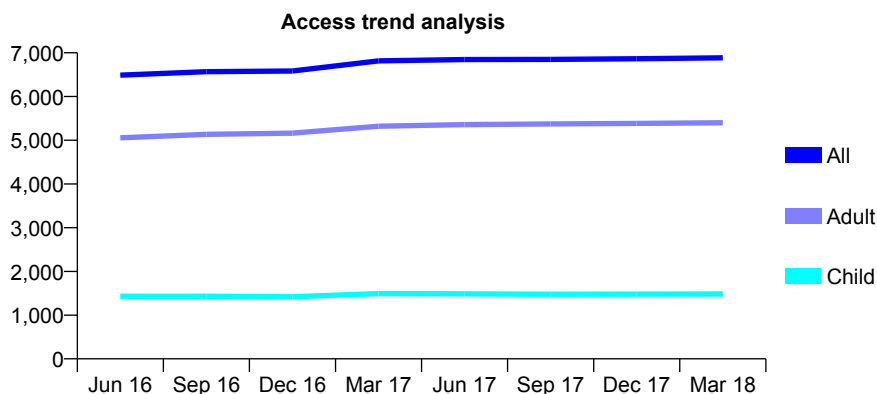
Q51 - Vital Signs At a Glance Contract Report for 122270/0001 - Year end March 2018

| | |
|----------------------|---|
| Name or company name | Birley Moor Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 31/03/2012 |
| Contract end date | |

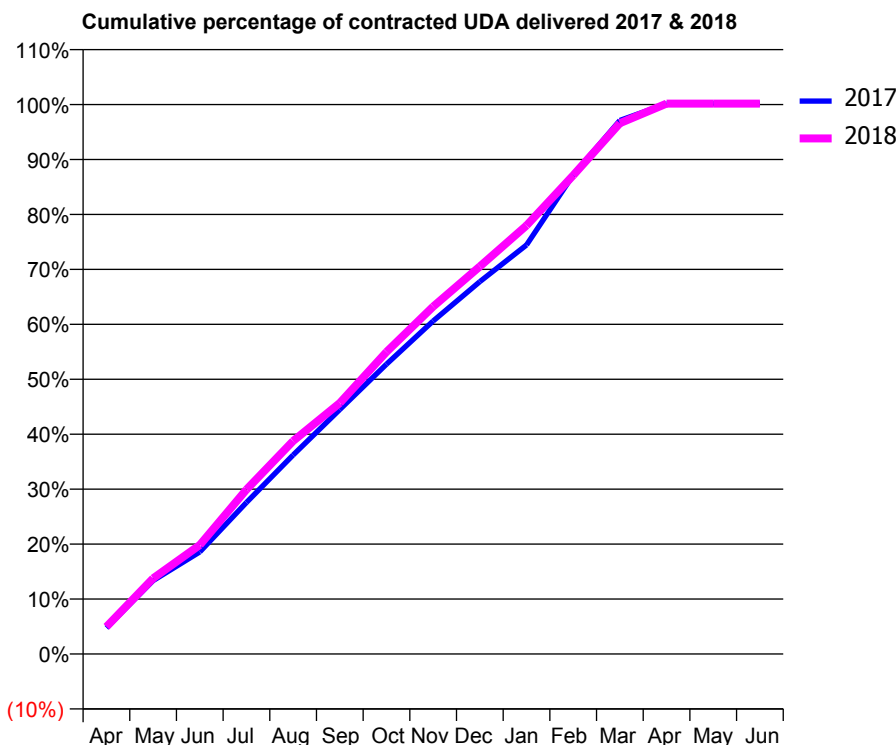
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,200 |
| Carry forward general activity (UDA) | -26 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £515,299.48 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,815 | |
| Quarter ending June 2017 | 6,847 | → |
| Quarter ending September 2017 | 6,849 | → |
| Quarter ending December 2017 | 6,865 | → |
| Quarter ending March 2018 | 6,885 | → |
| Variance since March 2017 | 1.0% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 915 | 952 |
| May | 2,566 | 2,645 |
| June | 3,565 | 3,810 |
| July | 5,295 | 5,745 |
| August | 6,956 | 7,444 |
| September | 8,541 | 8,772 |
| October | 10,128 | 10,557 |
| November | 11,634 | 12,142 |
| December | 13,010 | 13,541 |
| January | 14,291 | 14,970 |
| February | 16,738 | 16,724 |
| March | 18,642 | 18,546 |
| April | 19,226 | 19,232 |
| May | 19,226 | 19,232 |
| June | 19,226 | 19,232 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 148 | 2,482 | 6.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,005 | 8,596 | 11.7% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,852 | 2,482 | 74.6% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,700 | 8,596 | 66.3% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 650 | 11,115 | 5.8% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 47 | 11,115 | 0.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 140 | 11,115 | 1.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | 90.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

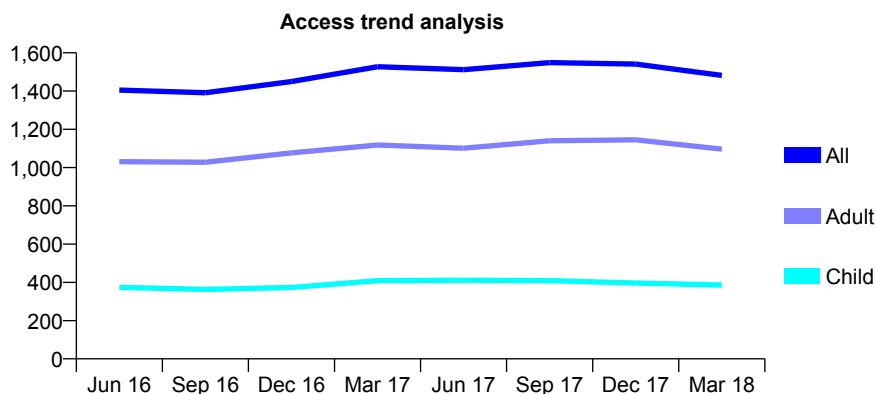
Q51 - Vital Signs At a Glance Contract Report for 122491/0001 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Norfolk Park Family Dental Centre |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,621 |
| Carry forward general activity (UDA) | -25 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £104,486.55 |

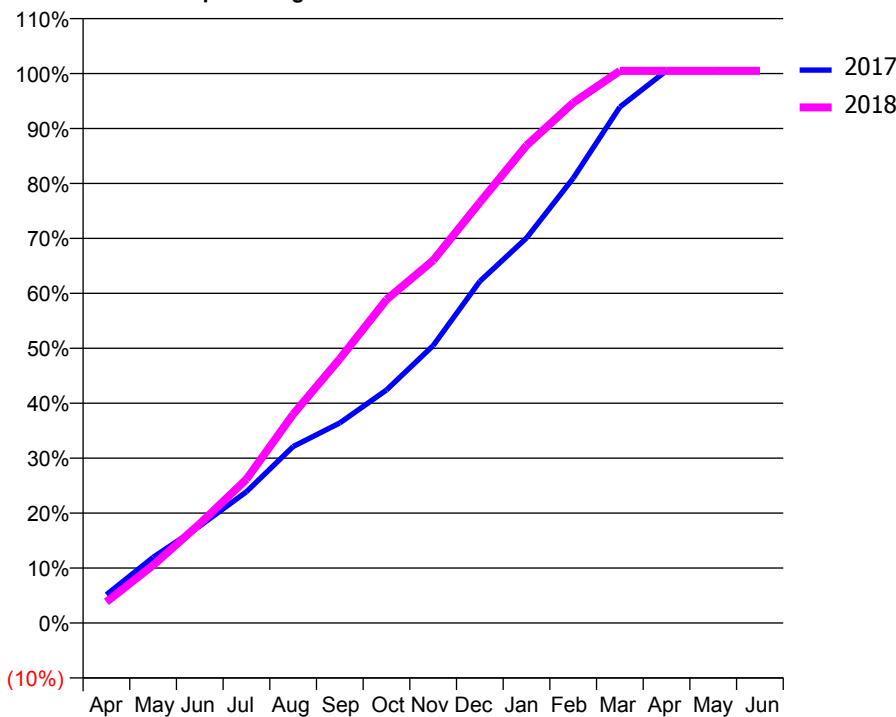
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,527 | |
| Quarter ending June 2017 | 1,512 | → |
| Quarter ending September 2017 | 1,549 | ↑ |
| Quarter ending December 2017 | 1,541 | → |
| Quarter ending March 2018 | 1,482 | ↓ |
| Variance since March 2017 | (2.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 238 | 178 |
| May | 552 | 487 |
| June | 816 | 834 |
| July | 1,104 | 1,209 |
| August | 1,484 | 1,756 |
| September | 1,683 | 2,222 |
| October | 1,960 | 2,720 |
| November | 2,333 | 3,050 |
| December | 2,873 | 3,538 |
| January | 3,238 | 4,016 |
| February | 3,741 | 4,375 |
| March | 4,339 | 4,643 |
| April | 4,645 | 4,643 |
| May | 4,646 | 4,643 |
| June | 4,646 | 4,643 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 33 | 518 | 6.4% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 121 | 1,208 | 10.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 218 | 518 | 42.1% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 421 | 1,208 | 34.9% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 120 | 1,614 | 7.4% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 17 | 1,614 | 1.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 9 | 1,614 | 0.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

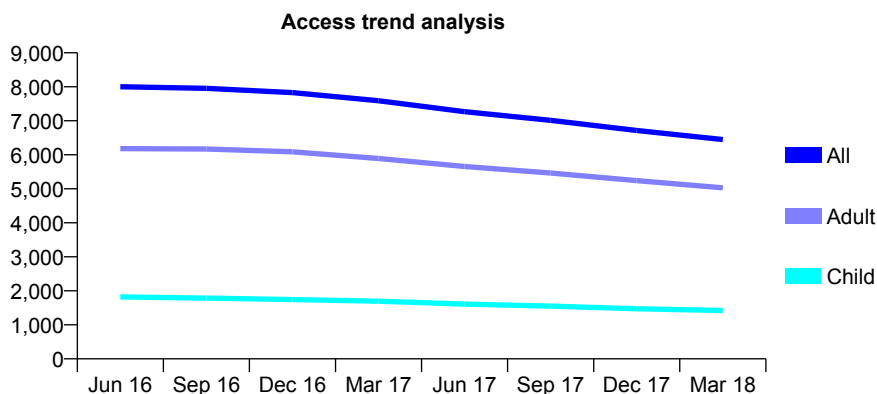
Q51 - Vital Signs At a Glance Contract Report for 125679/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Carcroft Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,566 |
| Carry forward general activity (UDA) | 164 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £617,231.46 |

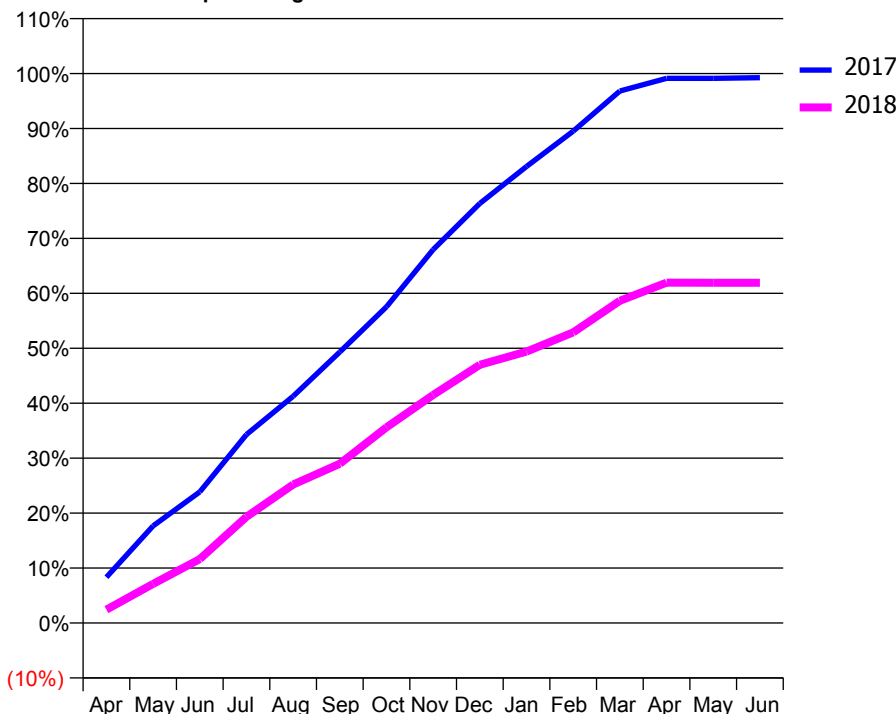
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 7,589 | |
| Quarter ending June 2017 | 7,267 | ↓ |
| Quarter ending September 2017 | 7,013 | ↓ |
| Quarter ending December 2017 | 6,714 | ↓ |
| Quarter ending March 2018 | 6,450 | ↓ |
| Variance since March 2017 | (15.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 1,800 | 528 |
| May | 3,814 | 1,533 |
| June | 5,148 | 2,512 |
| July | 7,398 | 4,167 |
| August | 8,897 | 5,437 |
| September | 10,638 | 6,253 |
| October | 12,413 | 7,681 |
| November | 14,657 | 8,951 |
| December | 16,466 | 10,133 |
| January | 17,916 | 10,653 |
| February | 19,305 | 11,405 |
| March | 20,879 | 12,645 |
| April | 21,375 | 13,356 |
| May | 21,376 | 13,352 |
| June | 21,402 | 13,353 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 121 | 1,577 | 7.7% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 655 | 5,042 | 13.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 733 | 1,577 | 46.5% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,784 | 5,042 | 35.4% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 520 | 6,701 | 7.8% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 78 | 6,701 | 1.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 123 | 6,701 | 1.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

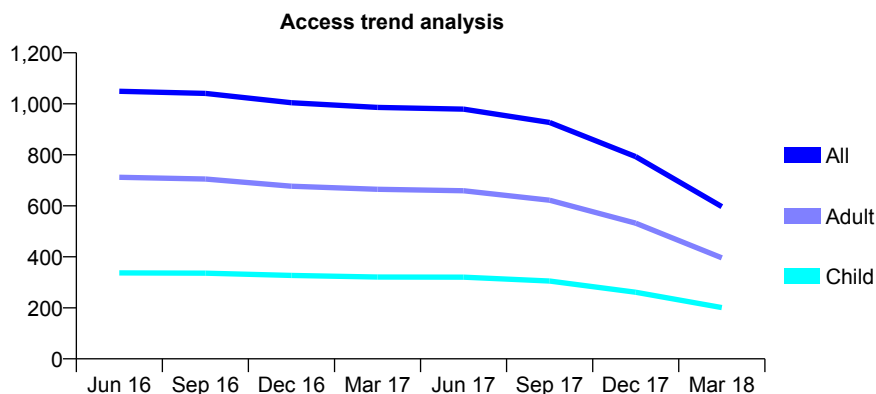
Q51 - Vital Signs At a Glance Contract Report for 126020/0001 - Year end March 2018

| | |
|----------------------|------------------------|
| Name or company name | Canterbury Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/12/2017 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,847 |
| Carry forward general activity (UDA) | -3 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £59,452.58 |

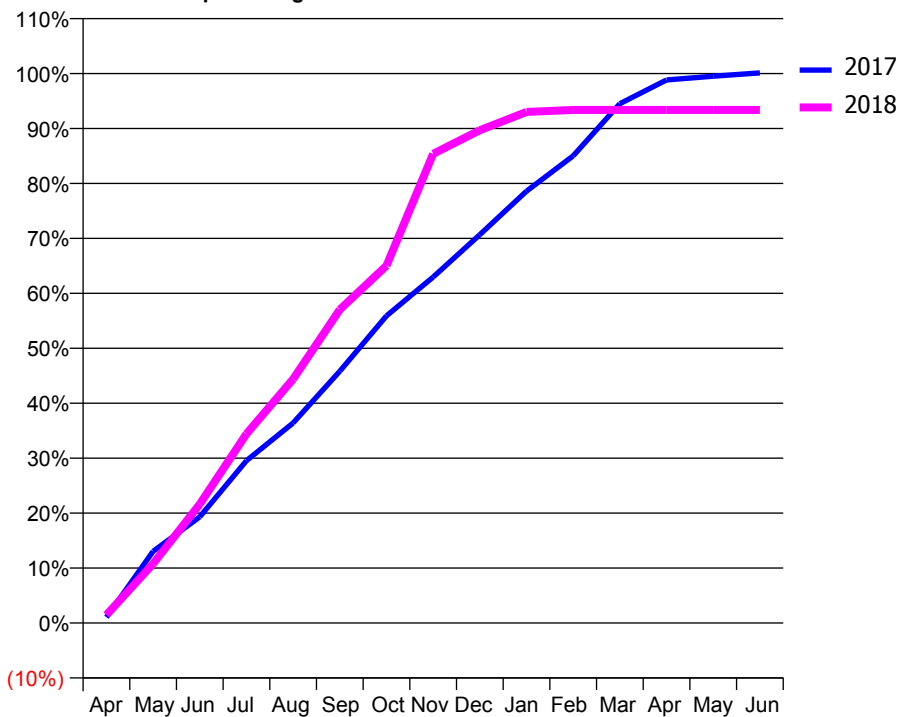
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 986 | |
| Quarter ending June 2017 | 979 | → |
| Quarter ending September 2017 | 927 | ↓ |
| Quarter ending December 2017 | 793 | ↓ |
| Quarter ending March 2018 | 597 | ↓ |
| Variance since March 2017 | (39.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 26 | 27 |
| May | 321 | 199 |
| June | 476 | 400 |
| July | 727 | 636 |
| August | 897 | 820 |
| September | 1,128 | 1,053 |
| October | 1,376 | 1,201 |
| November | 1,550 | 1,577 |
| December | 1,740 | 1,656 |
| January | 1,935 | 1,718 |
| February | 2,093 | 1,725 |
| March | 2,327 | 1,725 |
| April | 2,433 | 1,725 |
| May | 2,450 | 1,725 |
| June | 2,465 | 1,725 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 21 | 284 | 7.4% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 85 | 543 | 15.7% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 154 | 284 | 54.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 233 | 543 | 42.9% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 63 | 757 | 8.3% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 5 | 757 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 9 | 757 | 1.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

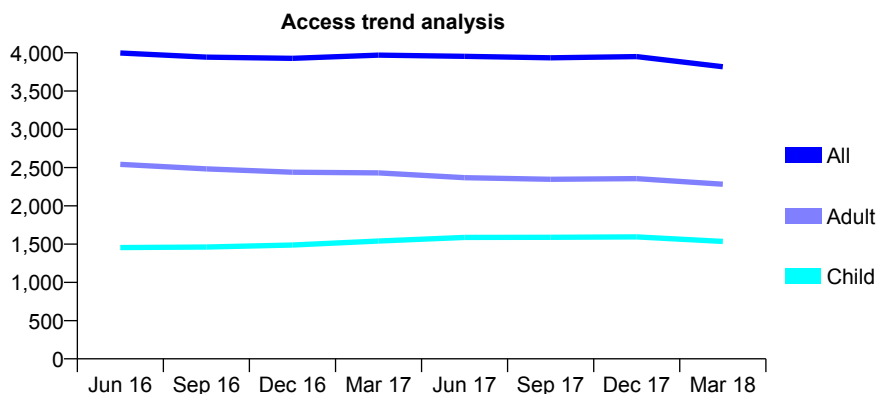
Q51 - Vital Signs At a Glance Contract Report for 127922/0001 - Year end March 2018

| | |
|----------------------|------------------------|
| Name or company name | Pitsmoor Dental Health |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,393 |
| Carry forward general activity (UDA) | -59 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £370,161.13 |

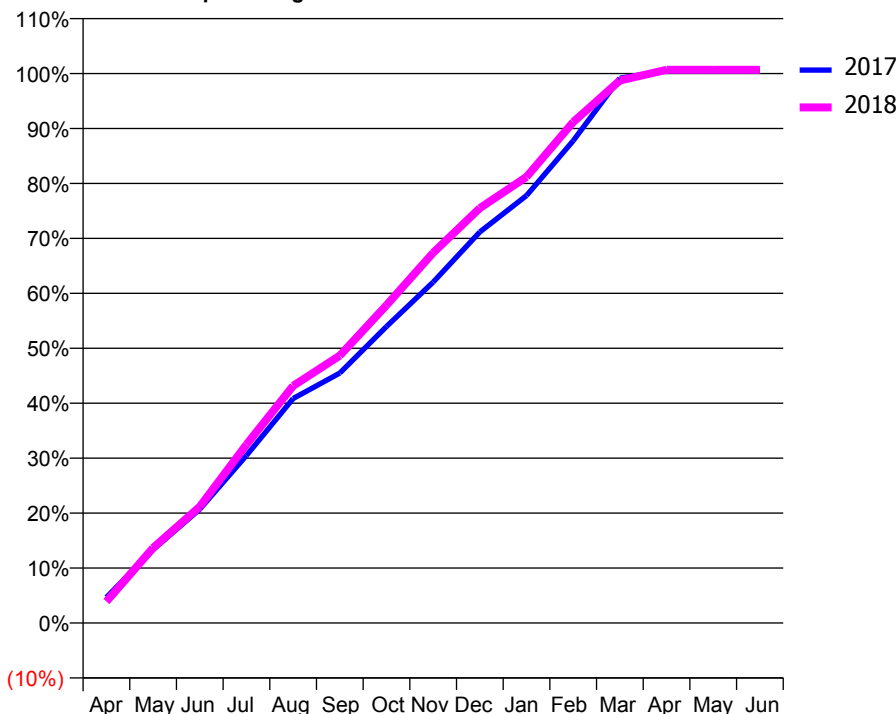
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,970 | |
| Quarter ending June 2017 | 3,954 | → |
| Quarter ending September 2017 | 3,935 | → |
| Quarter ending December 2017 | 3,950 | → |
| Quarter ending March 2018 | 3,817 | ↓ |
| Variance since March 2017 | (3.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 531 | 448 |
| May | 1,521 | 1,558 |
| June | 2,360 | 2,412 |
| July | 3,473 | 3,700 |
| August | 4,656 | 4,918 |
| September | 5,181 | 5,543 |
| October | 6,148 | 6,590 |
| November | 7,067 | 7,676 |
| December | 8,107 | 8,602 |
| January | 8,861 | 9,250 |
| February | 10,000 | 10,385 |
| March | 11,294 | 11,249 |
| April | 11,452 | 11,469 |
| May | 11,452 | 11,471 |
| June | 11,452 | 11,471 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 167 | 2,288 | 7.3% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 501 | 3,340 | 15.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,421 | 2,288 | 62.1% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,918 | 3,340 | 57.4% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 534 | 5,643 | 9.5% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 23 | 5,643 | 0.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 5,643 | 0.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

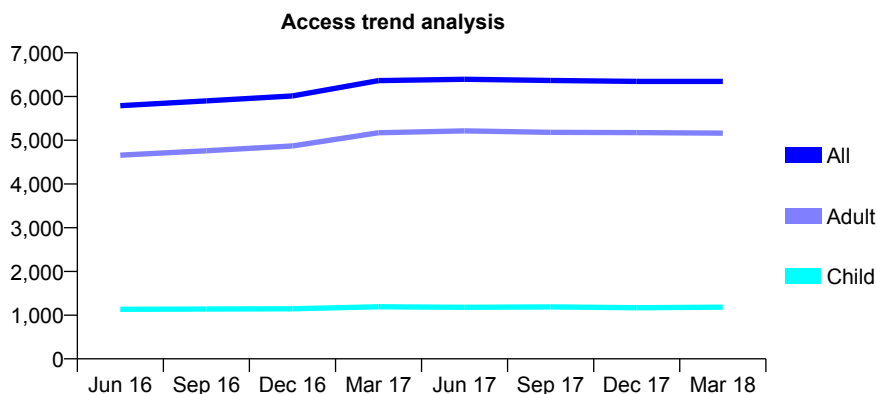
Q51 - Vital Signs At a Glance Contract Report for 128317/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Fern Cottage Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2015 |
| Contract end date | |

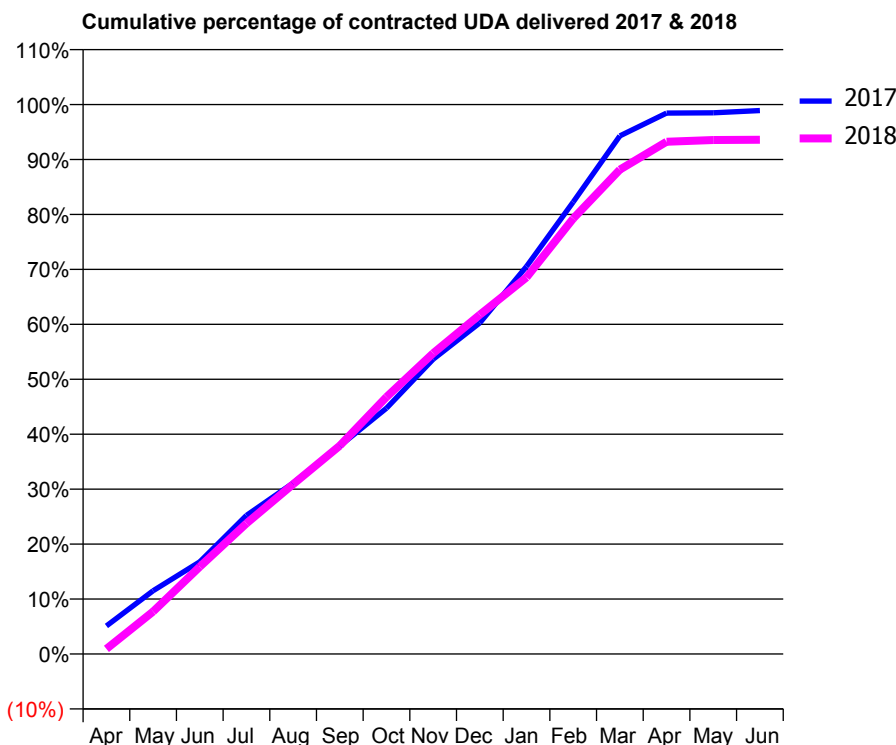
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,208 |
| Carry forward general activity (UDA) | 221 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £561,014.47 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,363 | |
| Quarter ending June 2017 | 6,395 | → |
| Quarter ending September 2017 | 6,368 | → |
| Quarter ending December 2017 | 6,345 | → |
| Quarter ending March 2018 | 6,345 | → |
| Variance since March 2017 | (0.3%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,033 | 187 |
| May | 2,325 | 1,563 |
| June | 3,393 | 3,208 |
| July | 5,098 | 4,804 |
| August | 6,287 | 6,245 |
| September | 7,650 | 7,664 |
| October | 9,038 | 9,454 |
| November | 10,841 | 11,063 |
| December | 12,178 | 12,479 |
| January | 14,252 | 13,852 |
| February | 16,623 | 16,016 |
| March | 19,056 | 17,815 |
| April | 19,894 | 18,839 |
| May | 19,900 | 18,904 |
| June | 19,987 | 18,911 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 97 | 1,635 | 5.9% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 671 | 6,847 | 9.8% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 946 | 1,635 | 57.9% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,718 | 6,847 | 54.3% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 284 | 8,459 | 3.4% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 103 | 8,459 | 1.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 74 | 8,459 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 15 | 17 | 88.2% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 17 | 88.2% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

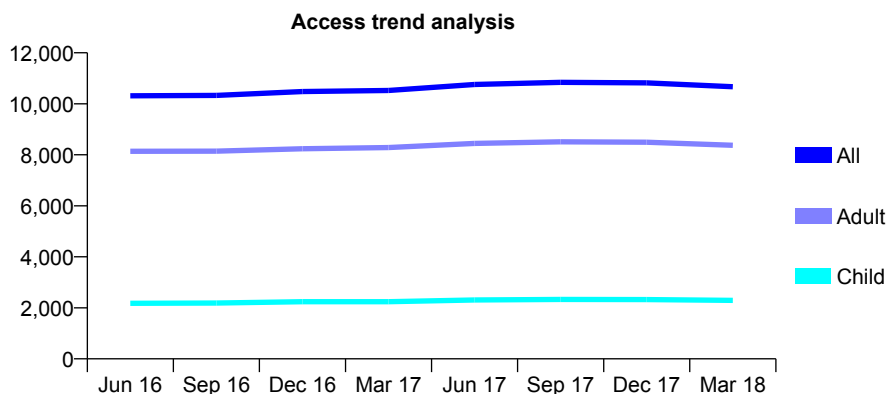
Q51 - Vital Signs At a Glance Contract Report for 129313/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Wilthorpe Park Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 29,500 |
| Carry forward general activity (UDA) | -584 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £841,220.19 |

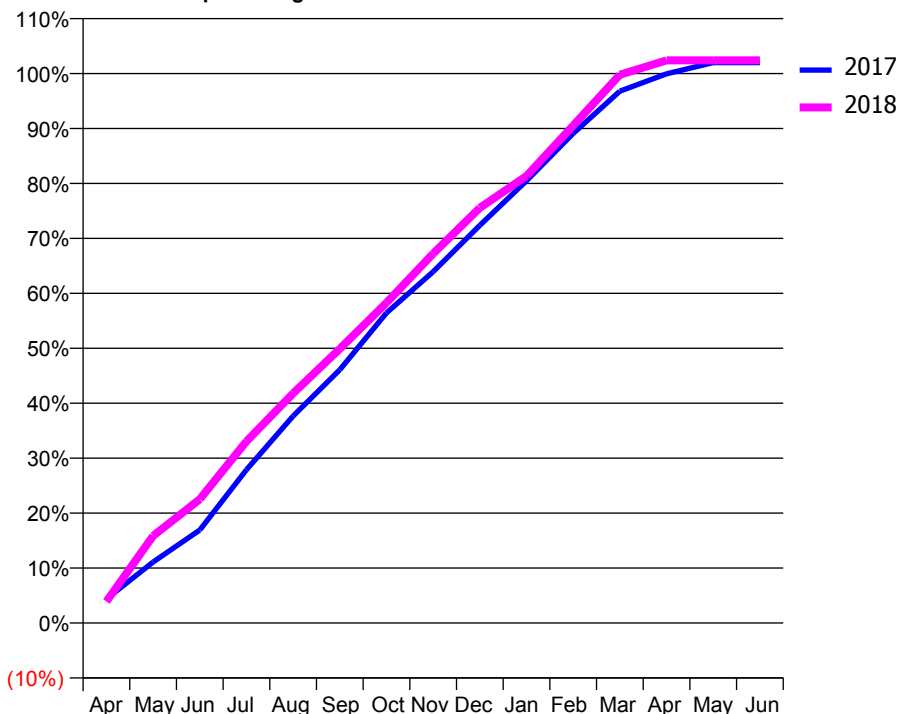
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 10,525 | |
| Quarter ending June 2017 | 10,759 | ↑ |
| Quarter ending September 2017 | 10,840 | → |
| Quarter ending December 2017 | 10,819 | → |
| Quarter ending March 2018 | 10,668 | ↓ |
| Variance since March 2017 | 1.4% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,289 | 1,156 |
| May | 3,273 | 4,676 |
| June | 4,995 | 6,650 |
| July | 8,232 | 9,754 |
| August | 11,116 | 12,329 |
| September | 13,601 | 14,721 |
| October | 16,648 | 17,192 |
| November | 18,857 | 19,831 |
| December | 21,354 | 22,288 |
| January | 23,741 | 24,000 |
| February | 26,282 | 26,705 |
| March | 28,556 | 29,434 |
| April | 29,481 | 30,203 |
| May | 30,084 | 30,206 |
| June | 30,084 | 30,206 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 147 | 3,708 | 4.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,231 | 13,935 | 8.8% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,578 | 3,708 | 69.5% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 9,817 | 13,935 | 70.4% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 358 | 16,668 | 2.1% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 219 | 16,668 | 1.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 47 | 16,668 | 0.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 24 | 24 | 100.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 22 | 24 | 91.7% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

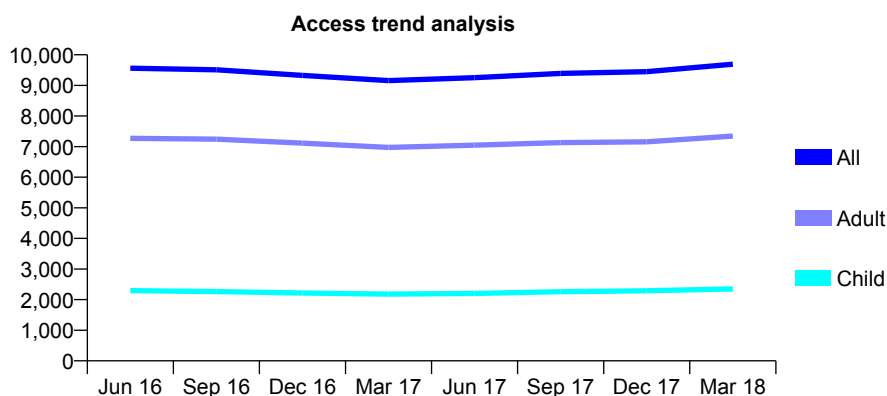
Q51 - Vital Signs At a Glance Contract Report for 129461/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | IDH 622 Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 27,284 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £765,061.72 |

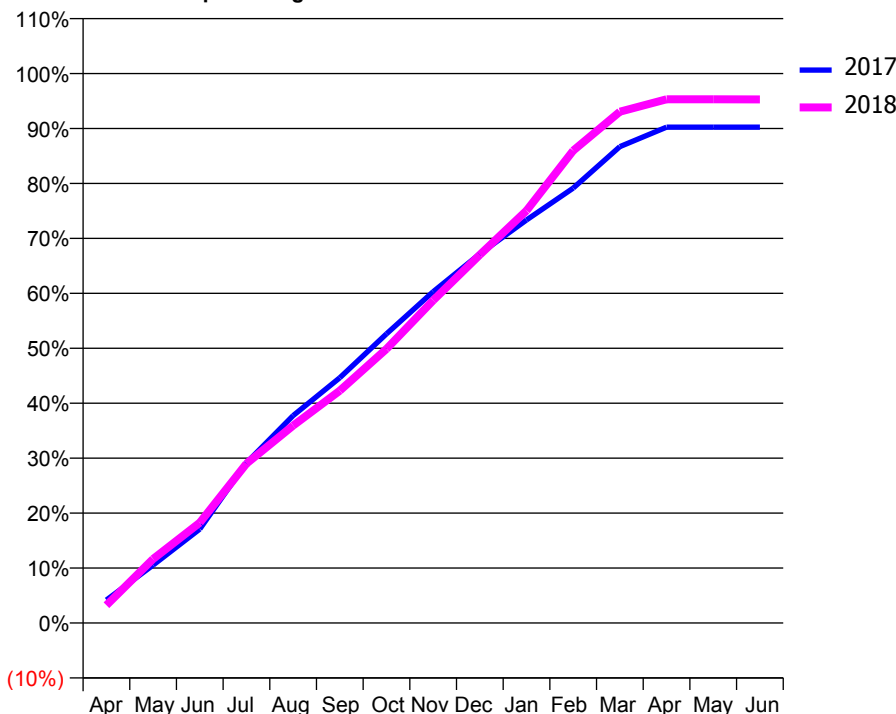
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 9,157 | |
| Quarter ending June 2017 | 9,252 | → |
| Quarter ending September 2017 | 9,393 | → |
| Quarter ending December 2017 | 9,448 | → |
| Quarter ending March 2018 | 9,693 | ↑ |
| Variance since March 2017 | 5.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,140 | 883 |
| May | 2,877 | 3,178 |
| June | 4,665 | 4,980 |
| July | 7,954 | 7,914 |
| August | 10,301 | 9,801 |
| September | 12,182 | 11,540 |
| October | 14,358 | 13,609 |
| November | 16,447 | 16,022 |
| December | 18,331 | 18,285 |
| January | 20,010 | 20,475 |
| February | 21,596 | 23,452 |
| March | 23,653 | 25,389 |
| April | 24,621 | 26,006 |
| May | 24,619 | 26,002 |
| June | 24,622 | 25,999 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 159 | 3,323 | 4.8% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 921 | 9,618 | 9.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,797 | 3,323 | 54.1% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,560 | 9,618 | 47.4% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 537 | 12,813 | 4.2% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 86 | 12,813 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 191 | 12,813 | 1.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 22 | 22 | 100.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 20 | 22 | 90.9% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

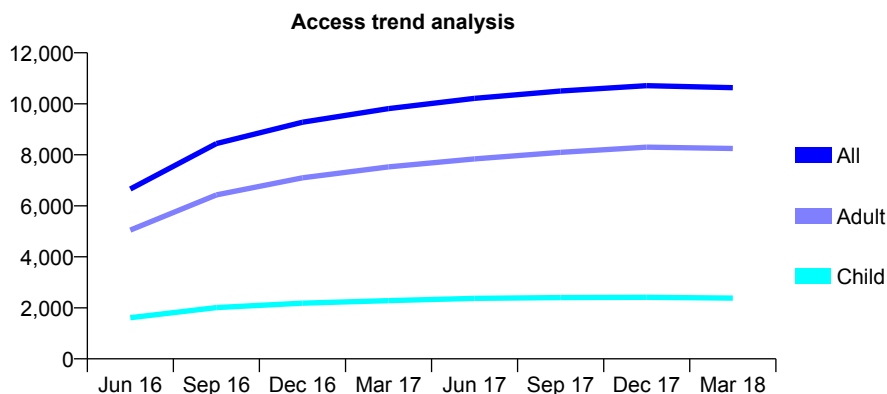
Q51 - Vital Signs At a Glance Contract Report for 129763/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Bramley Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2016 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 28,862 |
| Carry forward general activity (UDA) | -577 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £912,627.71 |

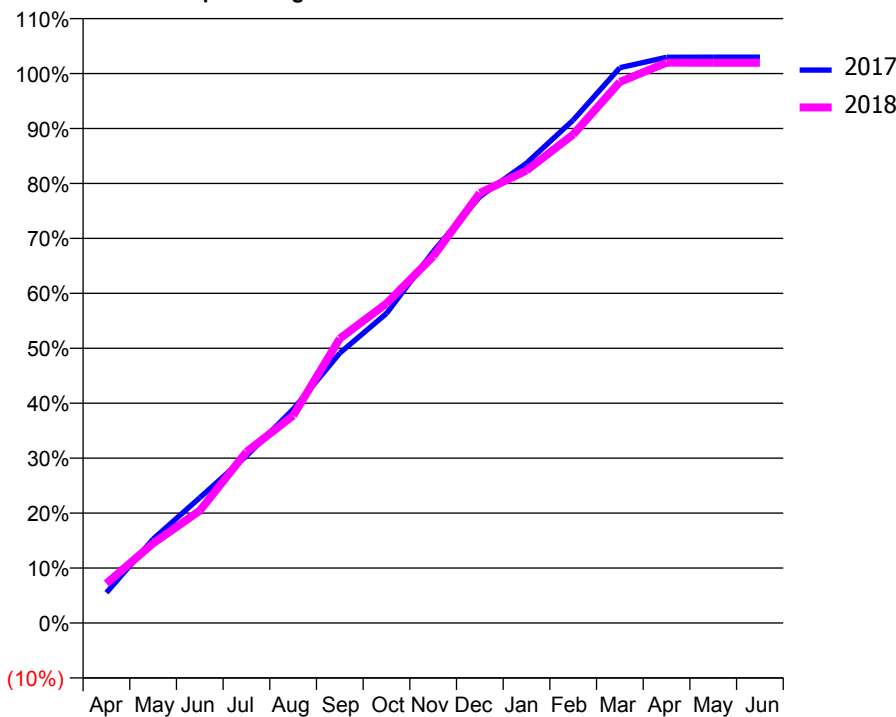
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 9,812 | |
| Quarter ending June 2017 | 10,213 | ↑ |
| Quarter ending September 2017 | 10,500 | ↑ |
| Quarter ending December 2017 | 10,713 | ↑ |
| Quarter ending March 2018 | 10,631 | → |
| Variance since March 2017 | 8.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,596 | 2,079 |
| May | 4,410 | 4,187 |
| June | 6,583 | 5,904 |
| July | 8,777 | 8,987 |
| August | 11,225 | 10,897 |
| September | 14,177 | 14,940 |
| October | 16,259 | 16,787 |
| November | 19,509 | 19,259 |
| December | 22,392 | 22,581 |
| January | 24,152 | 23,765 |
| February | 26,414 | 25,656 |
| March | 29,167 | 28,421 |
| April | 29,718 | 29,431 |
| May | 29,720 | 29,426 |
| June | 29,719 | 29,428 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 179 | 3,761 | 4.8% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,201 | 12,613 | 9.5% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,653 | 3,761 | 70.5% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,386 | 12,613 | 66.5% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 582 | 15,794 | 3.7% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 118 | 15,794 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 75 | 15,794 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 12 | 83.3% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | 91.7% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

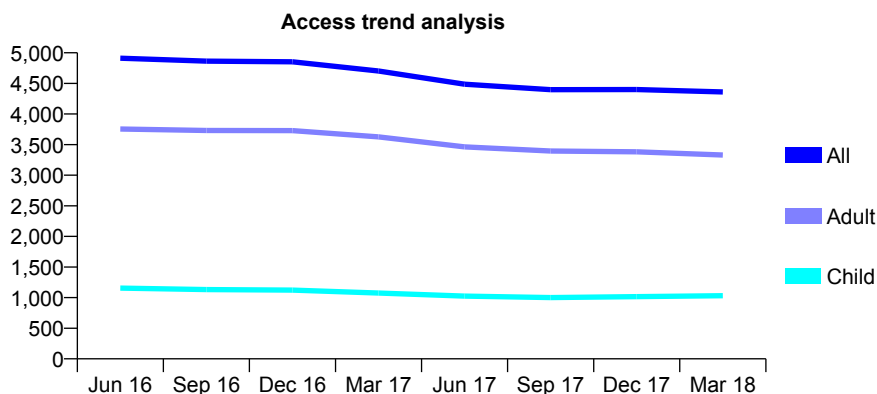
Q51 - Vital Signs At a Glance Contract Report for 131385/0001 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | HSN Dental Care Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,641 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £407,687.68 |

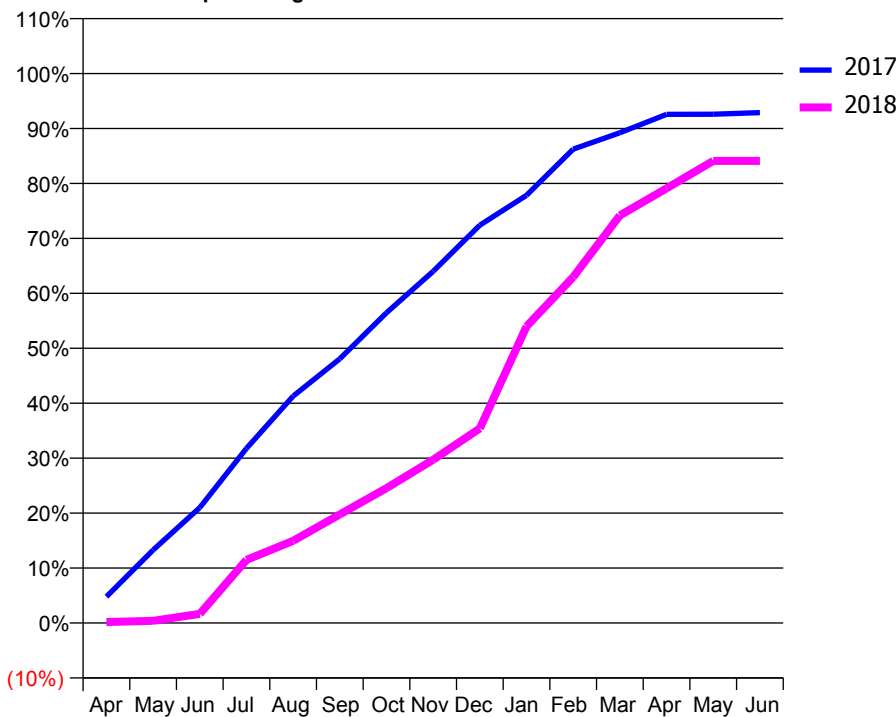
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,702 | |
| Quarter ending June 2017 | 4,488 | ↓ |
| Quarter ending September 2017 | 4,398 | ↓ |
| Quarter ending December 2017 | 4,399 | → |
| Quarter ending March 2018 | 4,361 | → |
| Variance since March 2017 | (7.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 654 | 25 |
| May | 1,814 | 54 |
| June | 2,866 | 228 |
| July | 4,334 | 1,569 |
| August | 5,633 | 2,040 |
| September | 6,558 | 2,697 |
| October | 7,700 | 3,350 |
| November | 8,732 | 4,053 |
| December | 9,877 | 4,830 |
| January | 10,617 | 7,362 |
| February | 11,762 | 8,588 |
| March | 12,169 | 10,119 |
| April | 12,628 | 10,790 |
| May | 12,629 | 11,470 |
| June | 12,669 | 11,470 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 105 | 1,405 | 7.5% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 697 | 4,331 | 16.1% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 564 | 1,405 | 40.1% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,705 | 4,331 | 39.4% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 636 | 5,808 | 11.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 36 | 5,808 | 0.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 108 | 5,808 | 1.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

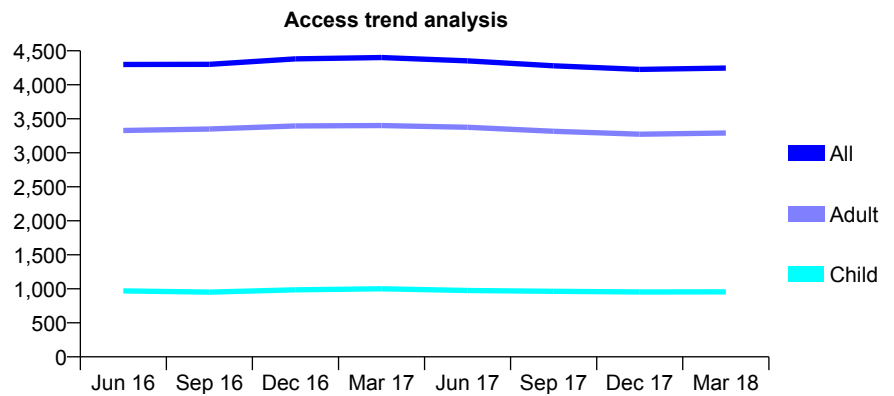
Q51 - Vital Signs At a Glance Contract Report for 131598/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | Nostell Place Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,184 |
| Carry forward general activity (UDA) | -54 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £377,400.92 |

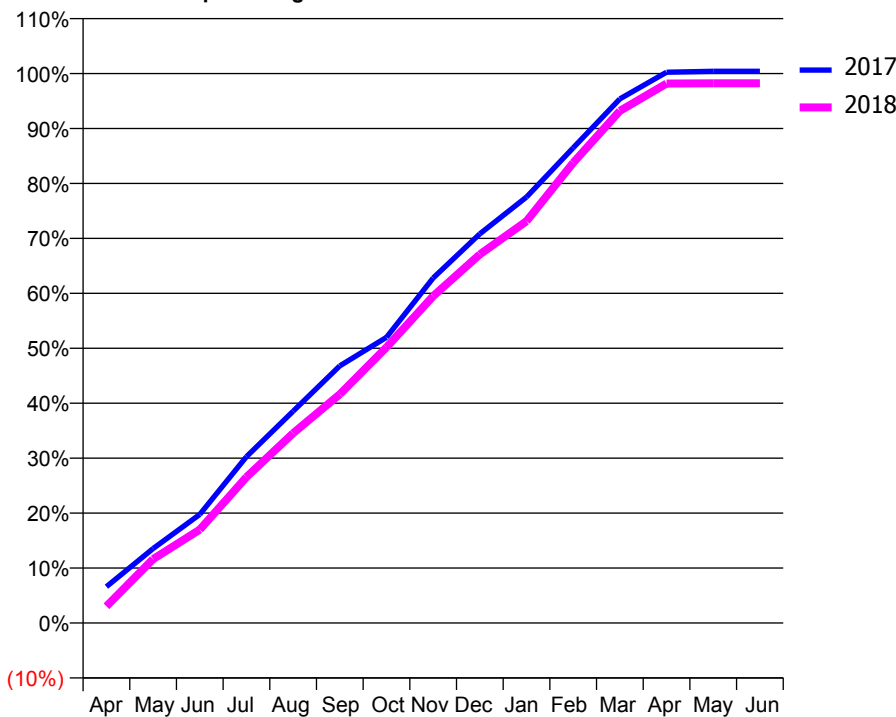
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,401 | |
| Quarter ending June 2017 | 4,351 | ↓ |
| Quarter ending September 2017 | 4,280 | ↓ |
| Quarter ending December 2017 | 4,227 | ↓ |
| Quarter ending March 2018 | 4,246 | → |
| Variance since March 2017 | (3.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 871 | 402 |
| May | 1,787 | 1,535 |
| June | 2,607 | 2,241 |
| July | 3,991 | 3,501 |
| August | 5,081 | 4,555 |
| September | 6,171 | 5,489 |
| October | 6,856 | 6,614 |
| November | 8,277 | 7,844 |
| December | 9,339 | 8,844 |
| January | 10,221 | 9,641 |
| February | 11,400 | 11,041 |
| March | 12,574 | 12,288 |
| April | 13,213 | 12,943 |
| May | 13,236 | 12,948 |
| June | 13,238 | 12,950 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 134 | 1,573 | 8.5% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 870 | 4,716 | 18.4% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,014 | 1,573 | 64.5% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,175 | 4,716 | 46.1% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 560 | 6,283 | 8.9% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 147 | 6,283 | 2.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 117 | 6,283 | 1.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

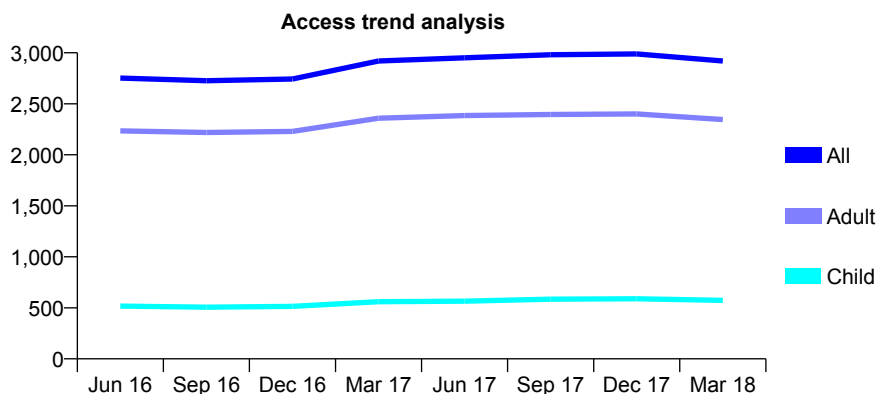
Q51 - Vital Signs At a Glance Contract Report for 132160/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | LWT Dental Care (Leppings Lane) |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

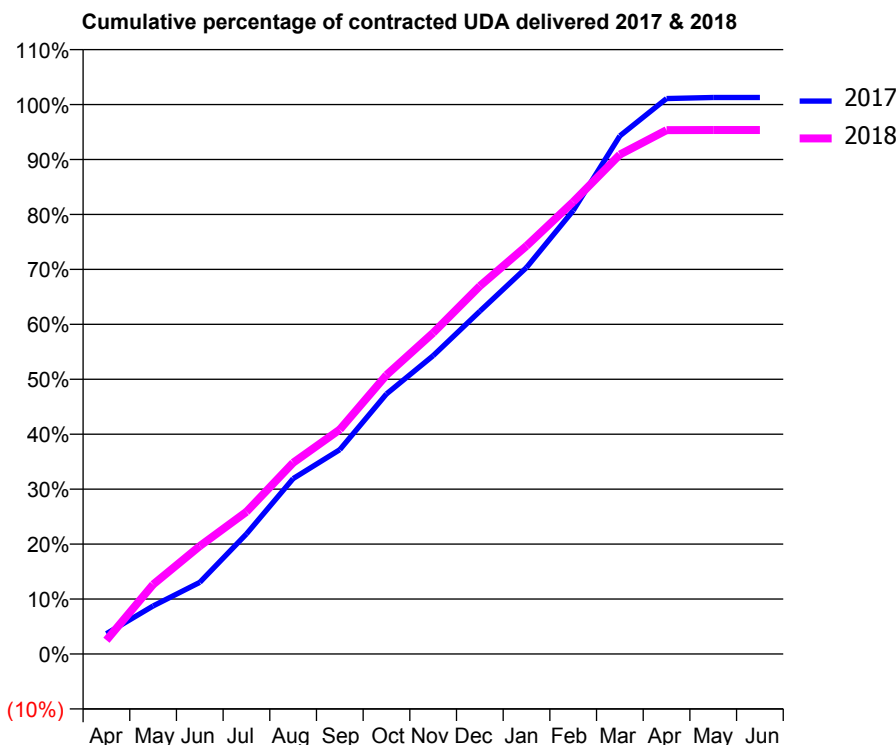
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,410 |
| Carry forward general activity (UDA) | -108 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £187,934.47 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,919 | |
| Quarter ending June 2017 | 2,951 | → |
| Quarter ending September 2017 | 2,981 | → |
| Quarter ending December 2017 | 2,989 | → |
| Quarter ending March 2018 | 2,919 | ↓ |
| Variance since March 2017 | 0.0% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 311 | 211 |
| May | 735 | 1,064 |
| June | 1,097 | 1,652 |
| July | 1,837 | 2,177 |
| August | 2,685 | 2,928 |
| September | 3,128 | 3,436 |
| October | 3,980 | 4,270 |
| November | 4,567 | 4,916 |
| December | 5,246 | 5,632 |
| January | 5,916 | 6,246 |
| February | 6,787 | 6,920 |
| March | 7,929 | 7,643 |
| April | 8,502 | 8,017 |
| May | 8,517 | 8,019 |
| June | 8,518 | 8,019 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 64 | 878 | 7.3% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 480 | 3,686 | 13.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 546 | 878 | 62.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,326 | 3,686 | 63.1% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 342 | 4,447 | 7.7% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 27 | 4,447 | 0.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 47 | 4,447 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | 92.3% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 13 | 92.3% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

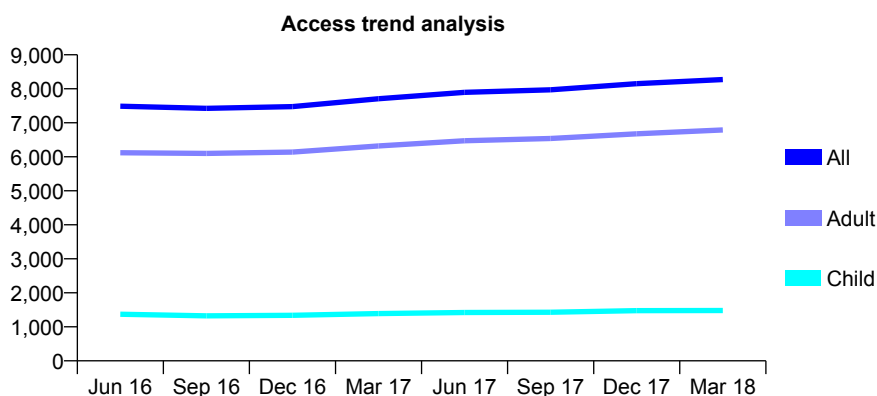
Q51 - Vital Signs At a Glance Contract Report for 132160/0002 - Year end March 2018

| | |
|----------------------|----------------------------------|
| Name or company name | LWT Dental Care (Ecclesall Road) |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 24,405 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £564,253.38 |

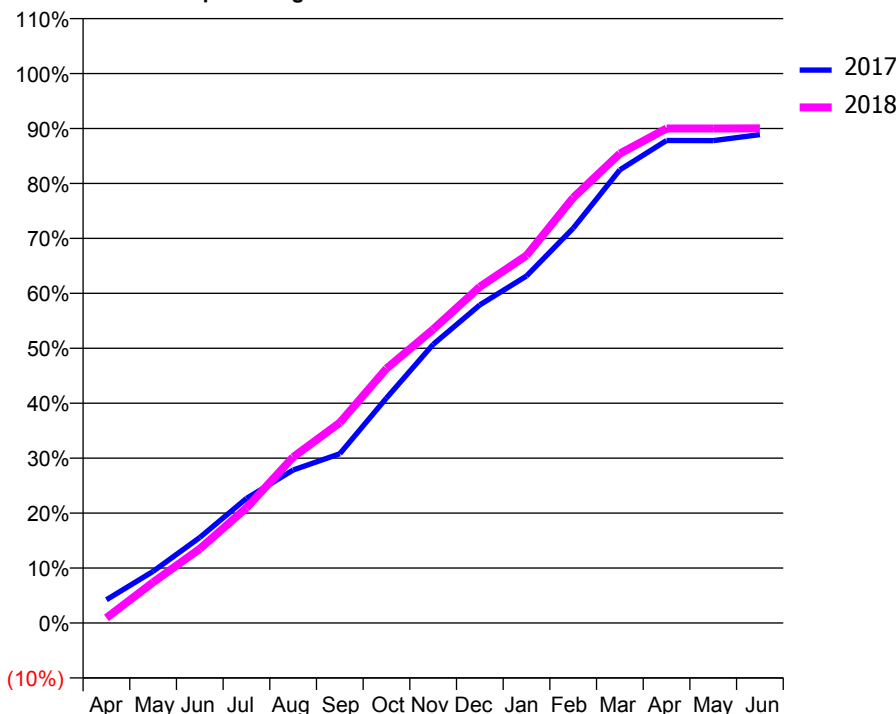
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,709 | |
| Quarter ending June 2017 | 7,895 | ↑ |
| Quarter ending September 2017 | 7,970 | → |
| Quarter ending December 2017 | 8,151 | ↑ |
| Quarter ending March 2018 | 8,271 | → |
| Variance since March 2017 | 7.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 1,031 | 225 |
| May | 2,294 | 1,812 |
| June | 3,801 | 3,297 |
| July | 5,532 | 5,116 |
| August | 6,793 | 7,368 |
| September | 7,518 | 8,896 |
| October | 9,996 | 11,302 |
| November | 12,376 | 13,041 |
| December | 14,130 | 14,936 |
| January | 15,411 | 16,328 |
| February | 17,533 | 18,889 |
| March | 20,125 | 20,847 |
| April | 21,428 | 21,962 |
| May | 21,425 | 21,964 |
| June | 21,688 | 21,966 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 107 | 2,489 | 4.3% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,298 | 10,482 | 12.4% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,768 | 2,489 | 71.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,071 | 10,482 | 57.9% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 703 | 12,044 | 5.8% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 118 | 12,044 | 1.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 143 | 12,044 | 1.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 35 | 37 | 94.6% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 29 | 37 | 78.4% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

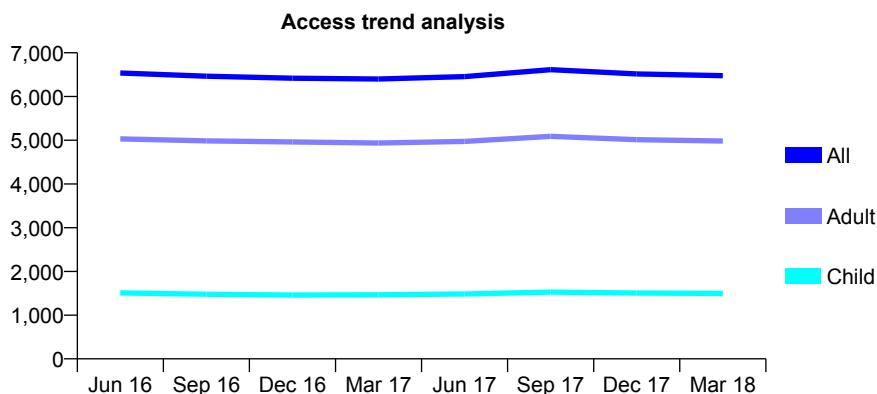
Q51 - Vital Signs At a Glance Contract Report for 132489/0001 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | Hillcrest Ionian |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 26/04/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,426 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £495,481.52 |

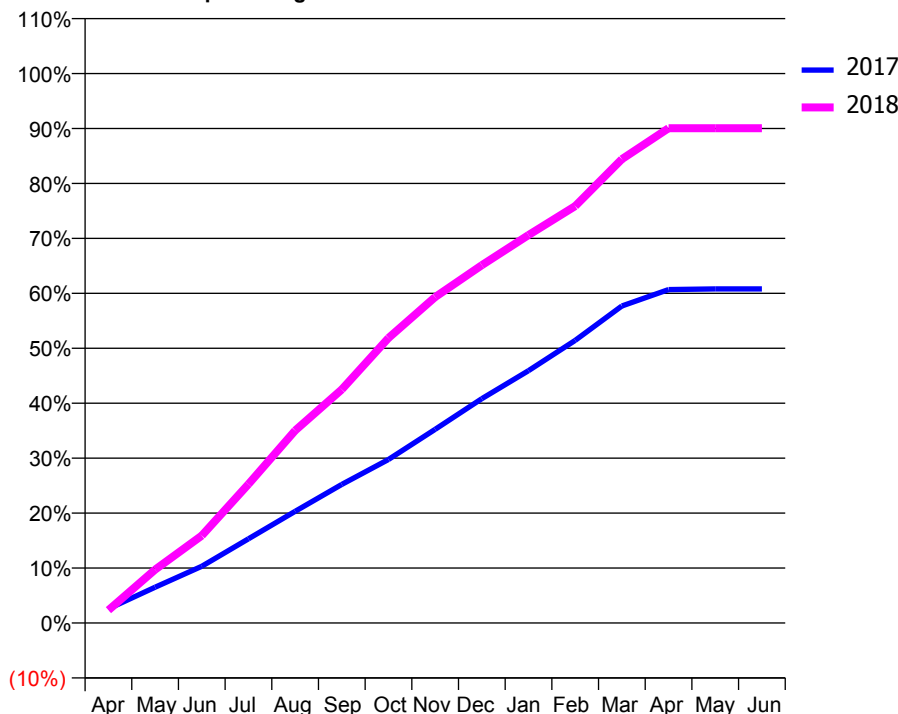
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,402 | |
| Quarter ending June 2017 | 6,456 | → |
| Quarter ending September 2017 | 6,615 | ↑ |
| Quarter ending December 2017 | 6,518 | ↓ |
| Quarter ending March 2018 | 6,477 | → |
| Variance since March 2017 | 1.2% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 527 | 386 |
| May | 1,326 | 1,596 |
| June | 2,105 | 2,613 |
| July | 3,122 | 4,151 |
| August | 4,142 | 5,752 |
| September | 5,137 | 6,981 |
| October | 6,063 | 8,519 |
| November | 7,182 | 9,742 |
| December | 8,318 | 10,695 |
| January | 9,353 | 11,598 |
| February | 10,475 | 12,463 |
| March | 11,751 | 13,865 |
| April | 12,358 | 14,792 |
| May | 12,384 | 14,792 |
| June | 12,384 | 14,792 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 91 | 1,779 | 5.1% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 659 | 5,553 | 11.9% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 704 | 1,779 | 39.6% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,698 | 5,553 | 30.6% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 523 | 6,762 | 7.7% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 64 | 6,762 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 95 | 6,762 | 1.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 18 | 18 | 100.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 18 | 18 | 100.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

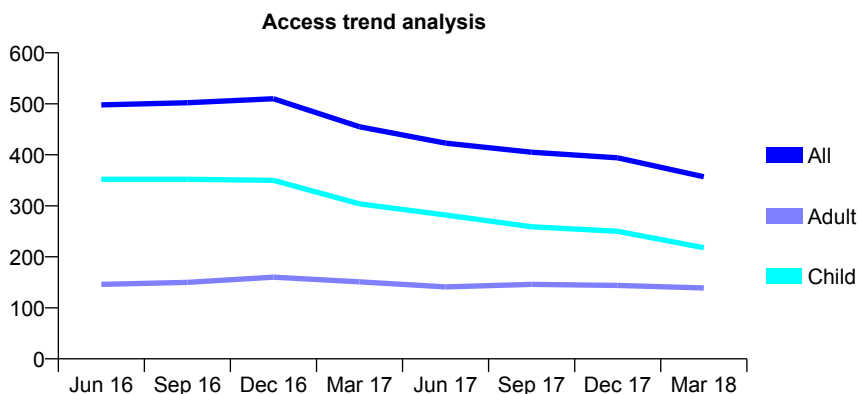
Q51 - Vital Signs At a Glance Contract Report for 133361/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | D The D Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2007 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,286 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £31,625.60 |

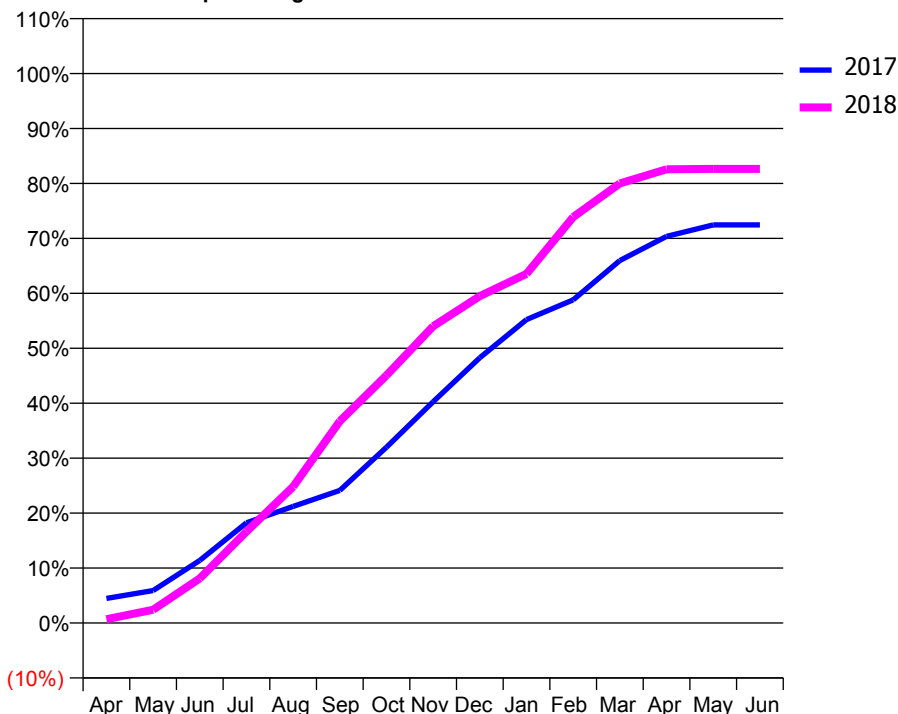
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 455 | |
| Quarter ending June 2017 | 423 | ↓ |
| Quarter ending September 2017 | 405 | ↓ |
| Quarter ending December 2017 | 394 | ↓ |
| Quarter ending March 2018 | 357 | ↓ |
| Variance since March 2017 | (21.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 58 | 9 |
| May | 76 | 31 |
| June | 147 | 104 |
| July | 235 | 214 |
| August | 273 | 319 |
| September | 310 | 472 |
| October | 412 | 580 |
| November | 518 | 695 |
| December | 621 | 765 |
| January | 710 | 817 |
| February | 756 | 950 |
| March | 848 | 1,029 |
| April | 905 | 1,062 |
| May | 932 | 1,063 |
| June | 932 | 1,063 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 54 | 365 | 14.8% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 25 | 144 | 17.4% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 170 | 365 | 46.6% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 51 | 144 | 35.4% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 19 | 490 | 3.9% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 490 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 490 | 1.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

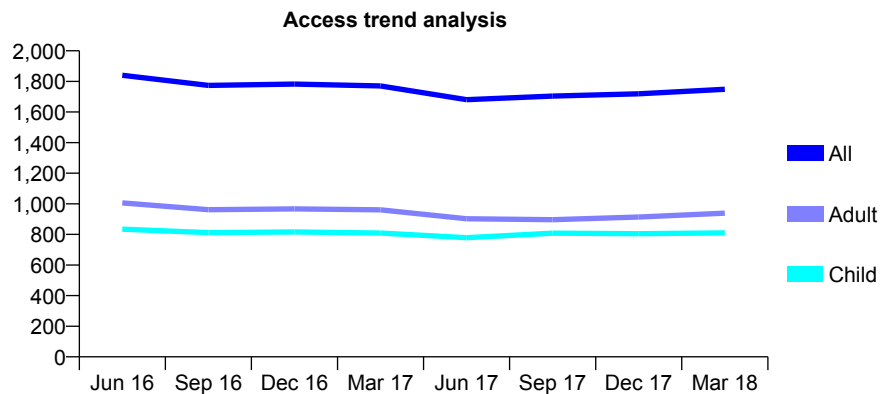
Q51 - Vital Signs At a Glance Contract Report for 133701/0001 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | The Dental House |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £157,232.25 |

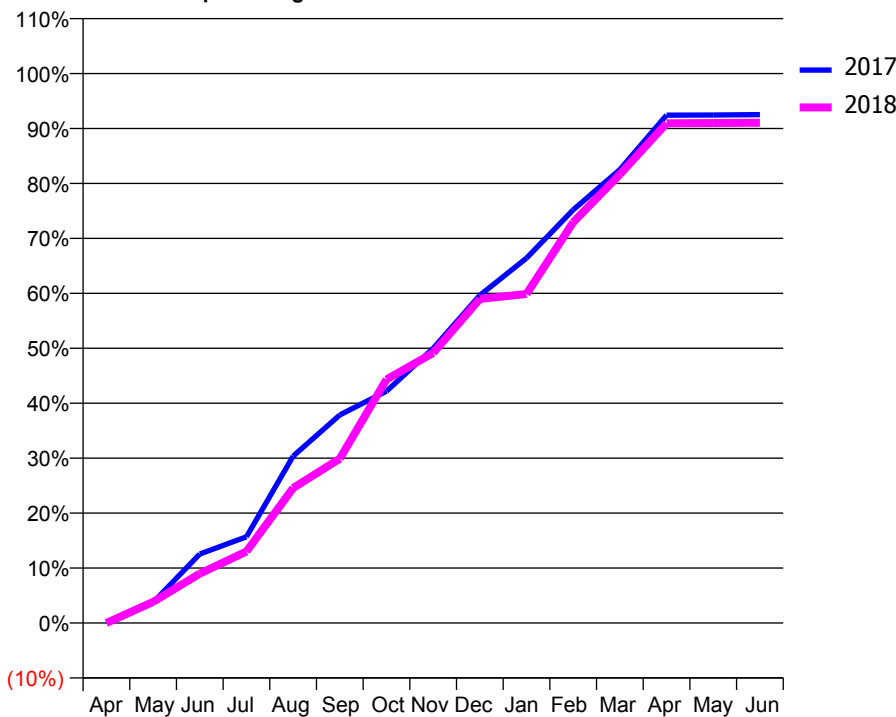
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,770 | |
| Quarter ending June 2017 | 1,681 | ↓ |
| Quarter ending September 2017 | 1,704 | → |
| Quarter ending December 2017 | 1,719 | → |
| Quarter ending March 2018 | 1,749 | → |
| Variance since March 2017 | (1.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 234 | 230 |
| June | 785 | 540 |
| July | 980 | 781 |
| August | 1,899 | 1,474 |
| September | 2,366 | 1,794 |
| October | 2,637 | 2,659 |
| November | 3,123 | 2,949 |
| December | 3,728 | 3,539 |
| January | 4,150 | 3,592 |
| February | 4,700 | 4,375 |
| March | 5,157 | 4,899 |
| April | 5,776 | 5,456 |
| May | 5,778 | 5,459 |
| June | 5,782 | 5,463 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 111 | 1,255 | 8.8% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 268 | 1,169 | 22.9% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 785 | 1,255 | 62.5% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 582 | 1,169 | 49.8% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 215 | 2,397 | 9.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 13 | 2,397 | 0.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 2,397 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

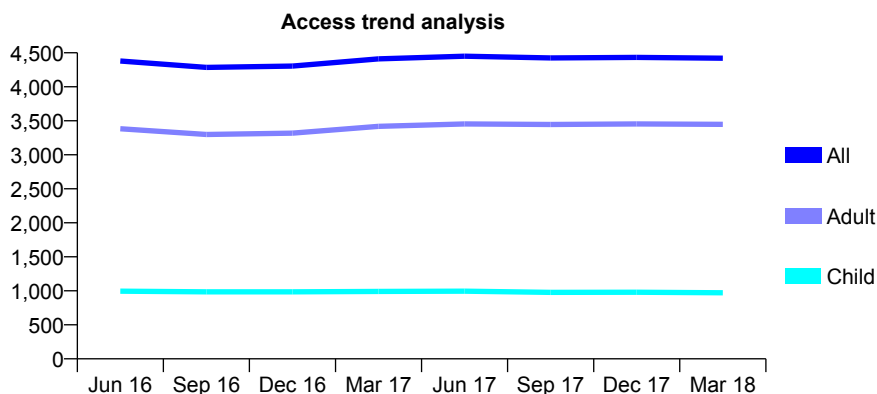
Q51 - Vital Signs At a Glance Contract Report for 134651/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | DENTECARE (BARNSLEY) LIMITED |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

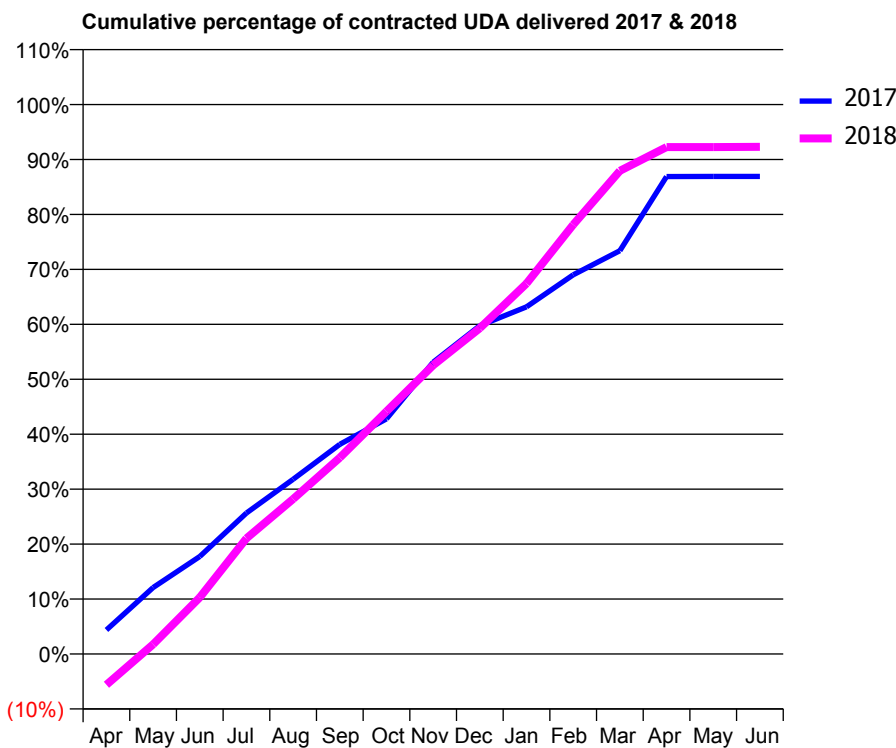
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,316 |
| Carry forward general activity (UDA) | 1,300 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £436,533.59 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,411 | |
| Quarter ending June 2017 | 4,450 | → |
| Quarter ending September 2017 | 4,424 | → |
| Quarter ending December 2017 | 4,432 | → |
| Quarter ending March 2018 | 4,420 | → |
| Variance since March 2017 | 0.2% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 669 | -862 |
| May | 1,851 | 268 |
| June | 2,720 | 1,579 |
| July | 3,930 | 3,224 |
| August | 4,871 | 4,320 |
| September | 5,844 | 5,473 |
| October | 6,556 | 6,763 |
| November | 8,135 | 8,049 |
| December | 9,153 | 9,080 |
| January | 9,678 | 10,325 |
| February | 10,567 | 11,968 |
| March | 11,240 | 13,468 |
| April | 13,309 | 14,128 |
| May | 13,310 | 14,131 |
| June | 13,313 | 14,137 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 143 | 1,563 | 9.1% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 951 | 5,518 | 17.2% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 848 | 1,563 | 54.3% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,768 | 5,518 | 50.2% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 632 | 6,244 | 10.1% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 72 | 6,244 | 1.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 24 | 6,244 | 0.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 9 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 9 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

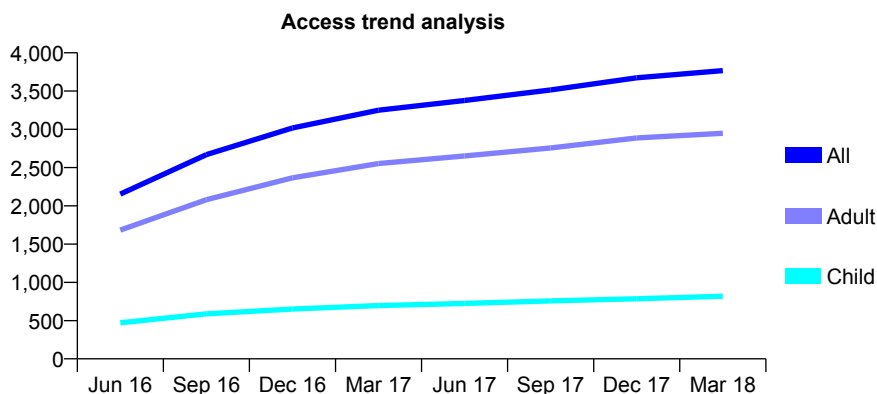
Q51 - Vital Signs At a Glance Contract Report for 138029/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Thurcroft Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2016 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,388 |
| Carry forward general activity (UDA) | 34 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £300,766.21 |

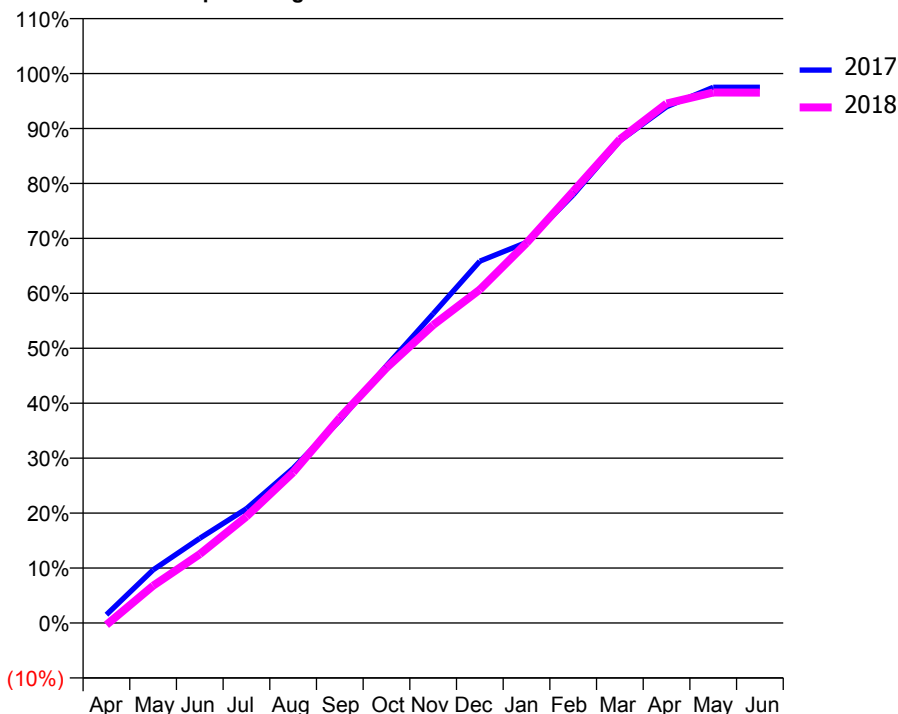
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 3,249 | |
| Quarter ending June 2017 | 3,377 | ↑ |
| Quarter ending September 2017 | 3,514 | ↑ |
| Quarter ending December 2017 | 3,673 | ↑ |
| Quarter ending March 2018 | 3,768 | ↑ |
| Variance since March 2017 | 16.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 142 | -34 |
| May | 908 | 636 |
| June | 1,448 | 1,176 |
| July | 1,953 | 1,820 |
| August | 2,645 | 2,573 |
| September | 3,462 | 3,508 |
| October | 4,395 | 4,360 |
| November | 5,284 | 5,091 |
| December | 6,182 | 5,696 |
| January | 6,504 | 6,491 |
| February | 7,315 | 7,374 |
| March | 8,238 | 8,265 |
| April | 8,820 | 8,874 |
| May | 9,152 | 9,063 |
| June | 9,152 | 9,062 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 52 | 1,160 | 4.5% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 364 | 3,929 | 9.3% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 704 | 1,160 | 60.7% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,211 | 3,929 | 56.3% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 152 | 5,104 | 3.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 54 | 5,104 | 1.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 24 | 5,104 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

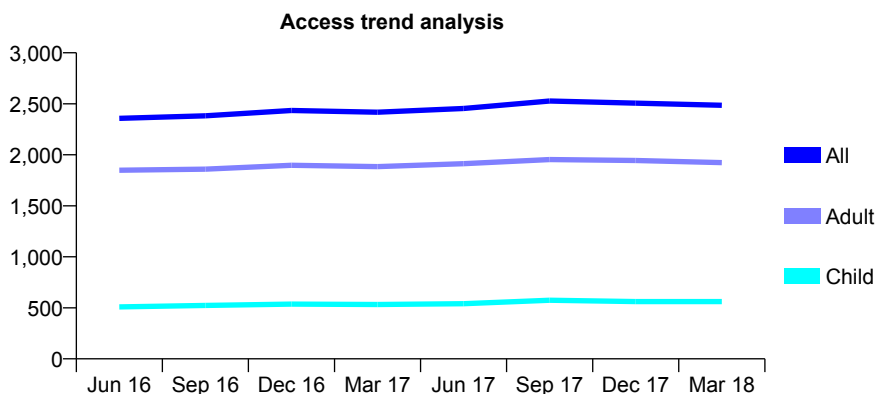
Q51 - Vital Signs At a Glance Contract Report for 140716/0001 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Odai Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,249 |
| Carry forward general activity (UDA) | -104 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £178,849.66 |

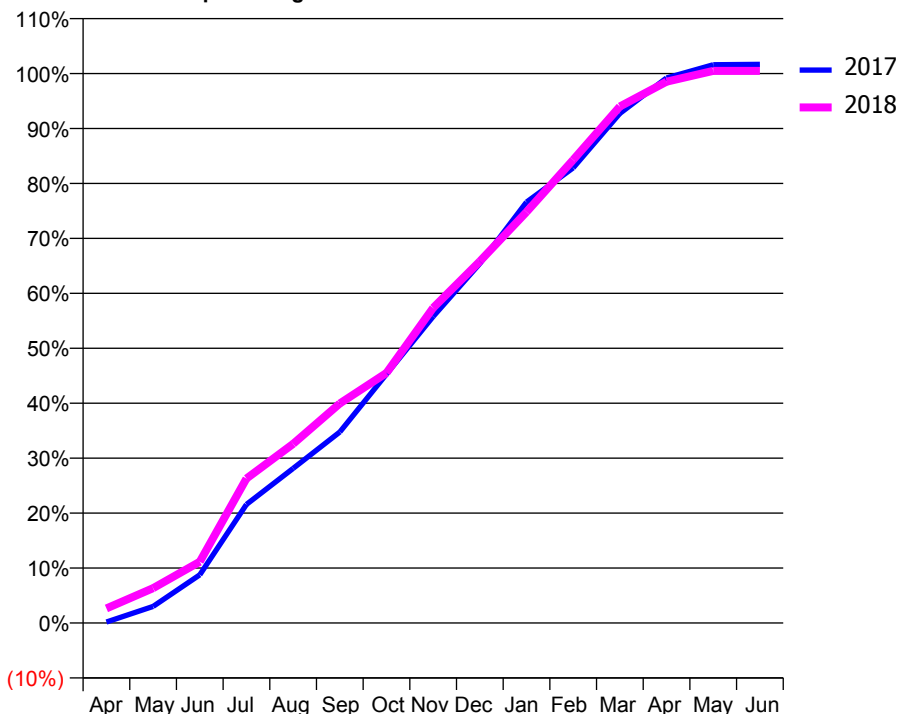
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,417 | |
| Quarter ending June 2017 | 2,454 | → |
| Quarter ending September 2017 | 2,528 | ↑ |
| Quarter ending December 2017 | 2,506 | → |
| Quarter ending March 2018 | 2,486 | → |
| Variance since March 2017 | 2.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 11 | 166 |
| May | 188 | 396 |
| June | 548 | 697 |
| July | 1,348 | 1,643 |
| August | 1,759 | 2,038 |
| September | 2,173 | 2,497 |
| October | 2,830 | 2,843 |
| November | 3,485 | 3,584 |
| December | 4,088 | 4,114 |
| January | 4,787 | 4,675 |
| February | 5,177 | 5,268 |
| March | 5,795 | 5,873 |
| April | 6,198 | 6,156 |
| May | 6,349 | 6,279 |
| June | 6,353 | 6,279 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 76 | 756 | 10.1% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 406 | 2,595 | 15.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 371 | 756 | 49.1% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,322 | 2,595 | 50.9% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 337 | 3,269 | 10.3% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 26 | 3,269 | 0.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 33 | 3,269 | 1.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

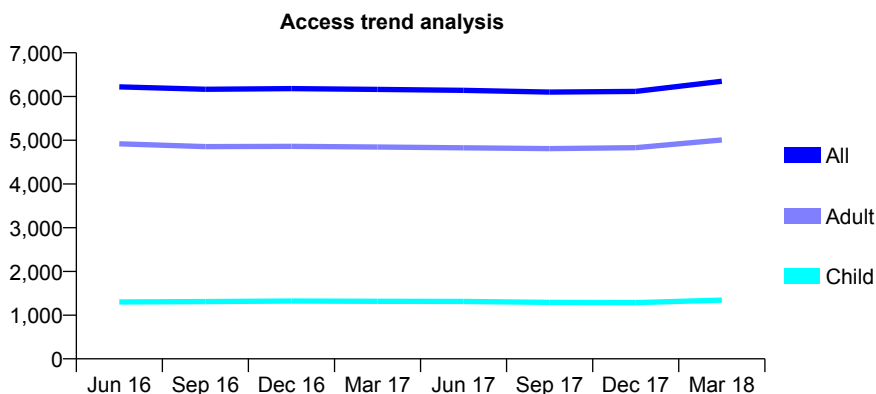
Q51 - Vital Signs At a Glance Contract Report for 142255/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Hislop and Wolverson |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/12/2010 |
| Contract end date | |

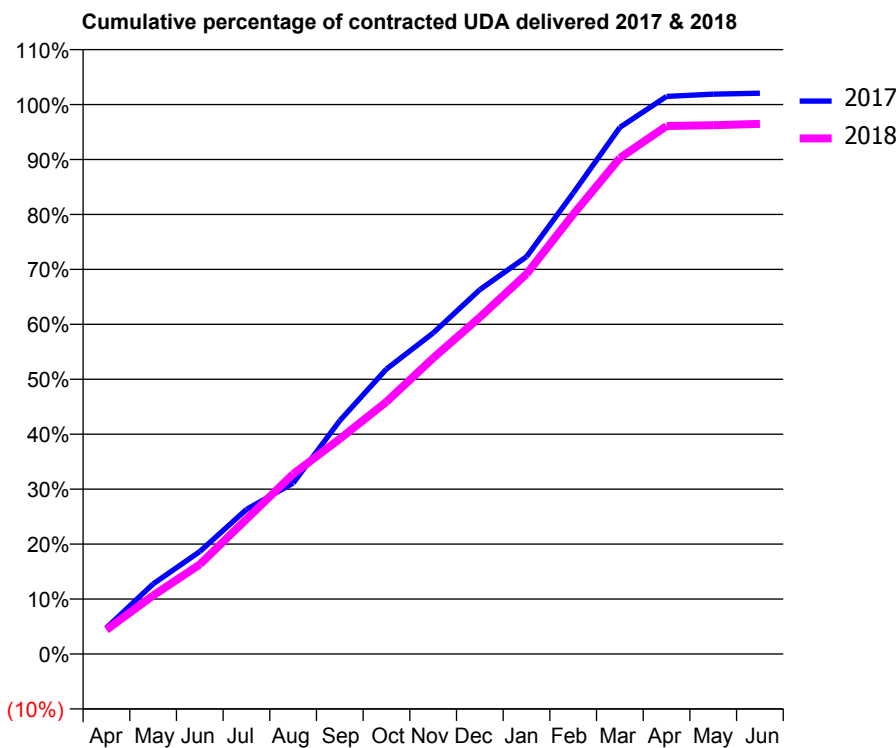
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,766 |
| Carry forward general activity (UDA) | -440 |
| 17/18 Contracted orthodontic activity (UOA) | 230 |
| Carry forward orthodontic activity (UOA) | -3 |
| Baseline contract value | £664,115.71 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,162 | |
| Quarter ending June 2017 | 6,142 | → |
| Quarter ending September 2017 | 6,103 | → |
| Quarter ending December 2017 | 6,118 | → |
| Quarter ending March 2018 | 6,350 | ↑ |
| Variance since March 2017 | 3.1% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,048 | 1,000 |
| May | 2,803 | 2,424 |
| June | 4,101 | 3,707 |
| July | 5,788 | 5,589 |
| August | 6,843 | 7,457 |
| September | 9,342 | 8,914 |
| October | 11,408 | 10,451 |
| November | 12,850 | 12,263 |
| December | 14,586 | 13,954 |
| January | 15,907 | 15,743 |
| February | 18,449 | 18,214 |
| March | 21,080 | 20,551 |
| April | 22,322 | 21,875 |
| May | 22,414 | 21,906 |
| June | 22,449 | 21,966 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 265 | 2,330 | 11.4% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,254 | 7,576 | 16.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,519 | 2,330 | 65.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,942 | 7,576 | 52.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 667 | 9,935 | 6.7% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 121 | 9,935 | 1.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 227 | 9,935 | 2.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 17 | 18 | 94.4% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 18 | 94.4% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

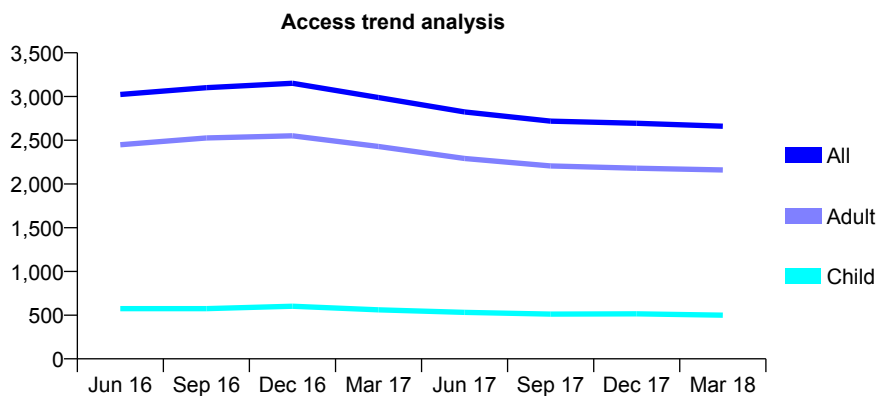
Q51 - Vital Signs At a Glance Contract Report for 142352/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Pawson Dental Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,000 |
| Carry forward general activity (UDA) | -2 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £229,418.73 |

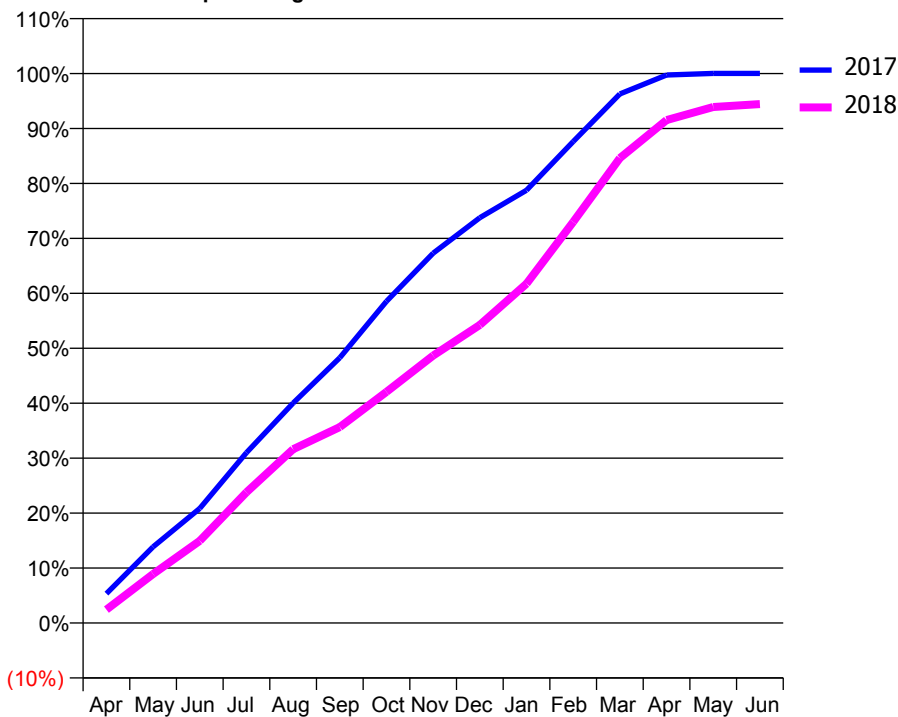
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 2,988 | |
| Quarter ending June 2017 | 2,823 | ↓ |
| Quarter ending September 2017 | 2,718 | ↓ |
| Quarter ending December 2017 | 2,694 | → |
| Quarter ending March 2018 | 2,660 | ↓ |
| Variance since March 2017 | (11.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 535 | 245 |
| May | 1,387 | 892 |
| June | 2,086 | 1,496 |
| July | 3,100 | 2,379 |
| August | 4,003 | 3,163 |
| September | 4,828 | 3,566 |
| October | 5,855 | 4,206 |
| November | 6,730 | 4,866 |
| December | 7,375 | 5,424 |
| January | 7,875 | 6,175 |
| February | 8,762 | 7,298 |
| March | 9,627 | 8,461 |
| April | 9,972 | 9,152 |
| May | 10,002 | 9,390 |
| June | 10,002 | 9,443 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 56 | 783 | 7.2% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 456 | 3,321 | 13.7% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 499 | 783 | 63.7% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,111 | 3,321 | 63.6% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 238 | 4,164 | 5.7% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 140 | 4,164 | 3.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 29 | 4,164 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

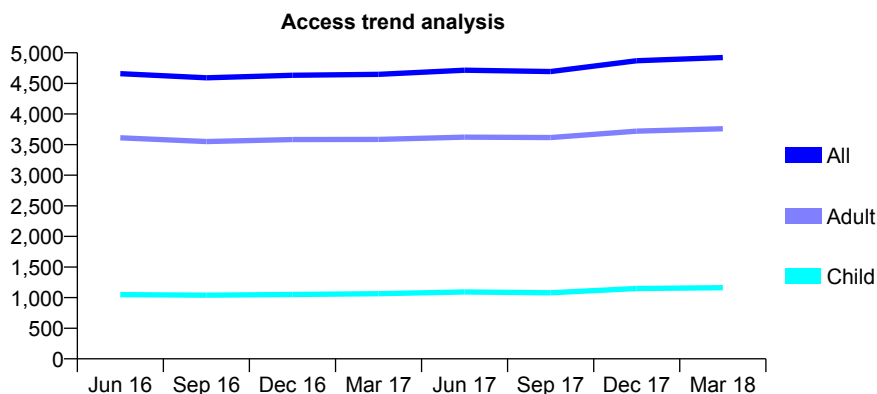
Q51 - Vital Signs At a Glance Contract Report for 143871/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Sandygate Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

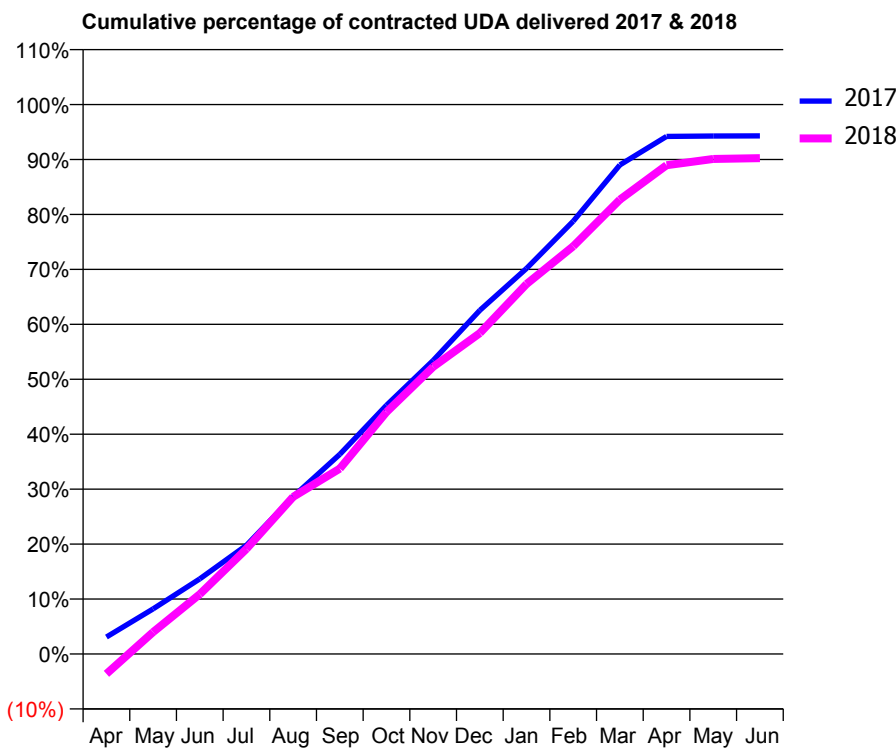
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,975 |
| Carry forward general activity (UDA) | 642 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £294,910.30 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,649 | |
| Quarter ending June 2017 | 4,716 | → |
| Quarter ending September 2017 | 4,694 | → |
| Quarter ending December 2017 | 4,870 | ↑ |
| Quarter ending March 2018 | 4,922 | → |
| Variance since March 2017 | 5.9% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 401 | -469 |
| May | 1,065 | 519 |
| June | 1,774 | 1,411 |
| July | 2,568 | 2,483 |
| August | 3,715 | 3,711 |
| September | 4,714 | 4,379 |
| October | 5,874 | 5,713 |
| November | 6,932 | 6,782 |
| December | 8,116 | 7,578 |
| January | 9,105 | 8,735 |
| February | 10,218 | 9,628 |
| March | 11,547 | 10,729 |
| April | 12,222 | 11,541 |
| May | 12,232 | 11,688 |
| June | 12,233 | 11,709 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 120 | 2,033 | 5.9% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 666 | 5,724 | 11.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,528 | 2,033 | 75.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,372 | 5,724 | 58.9% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 306 | 7,199 | 4.3% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 53 | 7,199 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 37 | 7,199 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

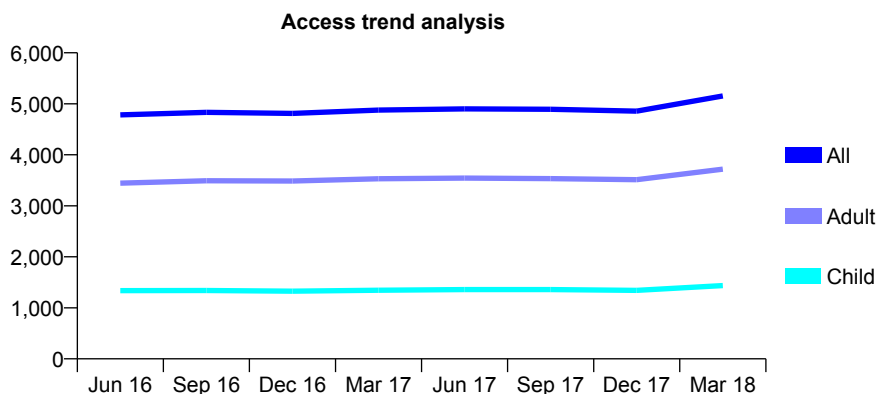
Q51 - Vital Signs At a Glance Contract Report for 144118/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | Ecclesfield Dental |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,500 |
| Carry forward general activity (UDA) | 541 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £490,931.99 |

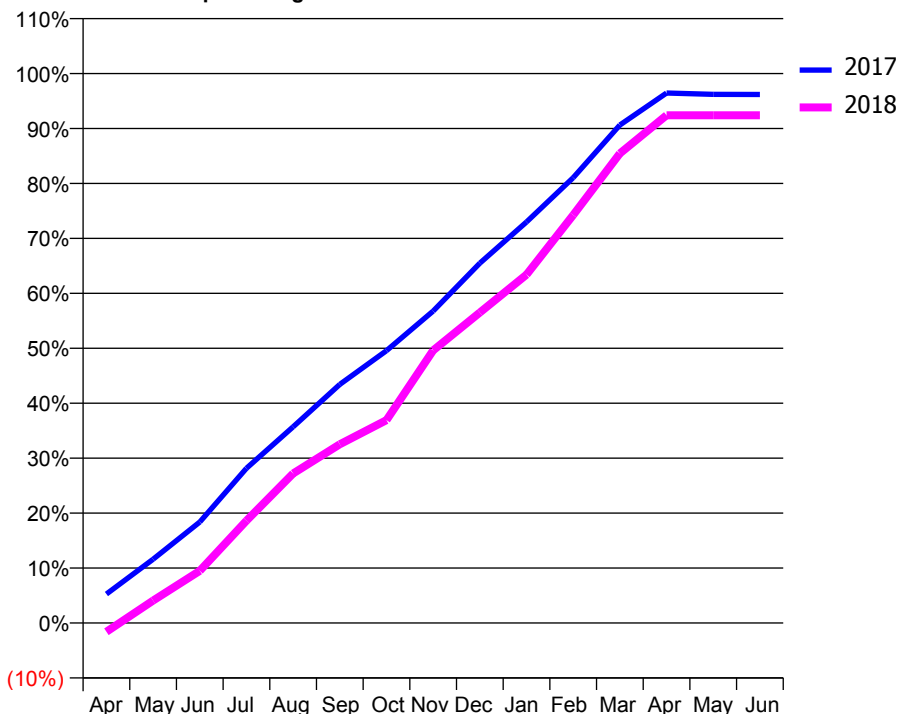
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,876 | |
| Quarter ending June 2017 | 4,901 | → |
| Quarter ending September 2017 | 4,892 | → |
| Quarter ending December 2017 | 4,855 | → |
| Quarter ending March 2018 | 5,155 | ↑ |
| Variance since March 2017 | 5.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 818 | -249 |
| May | 1,801 | 636 |
| June | 2,848 | 1,471 |
| July | 4,365 | 2,886 |
| August | 5,536 | 4,219 |
| September | 6,729 | 5,043 |
| October | 7,681 | 5,723 |
| November | 8,801 | 7,692 |
| December | 10,151 | 8,759 |
| January | 11,313 | 9,827 |
| February | 12,562 | 11,508 |
| March | 14,047 | 13,246 |
| April | 14,948 | 14,322 |
| May | 14,911 | 14,323 |
| June | 14,908 | 14,323 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 174 | 2,436 | 7.1% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 810 | 5,681 | 14.3% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,628 | 2,436 | 66.8% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,410 | 5,681 | 60.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 614 | 8,173 | 7.5% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 66 | 8,173 | 0.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 62 | 8,173 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

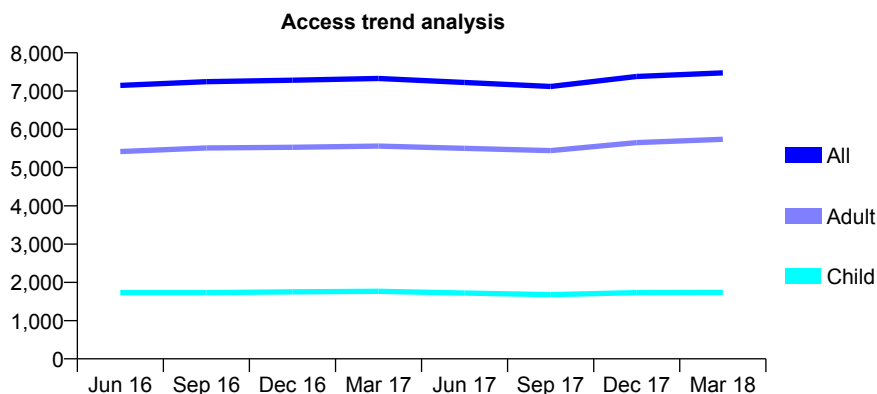
Q51 - Vital Signs At a Glance Contract Report for 144959/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Kaye and Rafferty Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/07/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 2,249 |
| Carry forward orthodontic activity (UOA) | -45 |
| Baseline contract value | £714,315.27 |

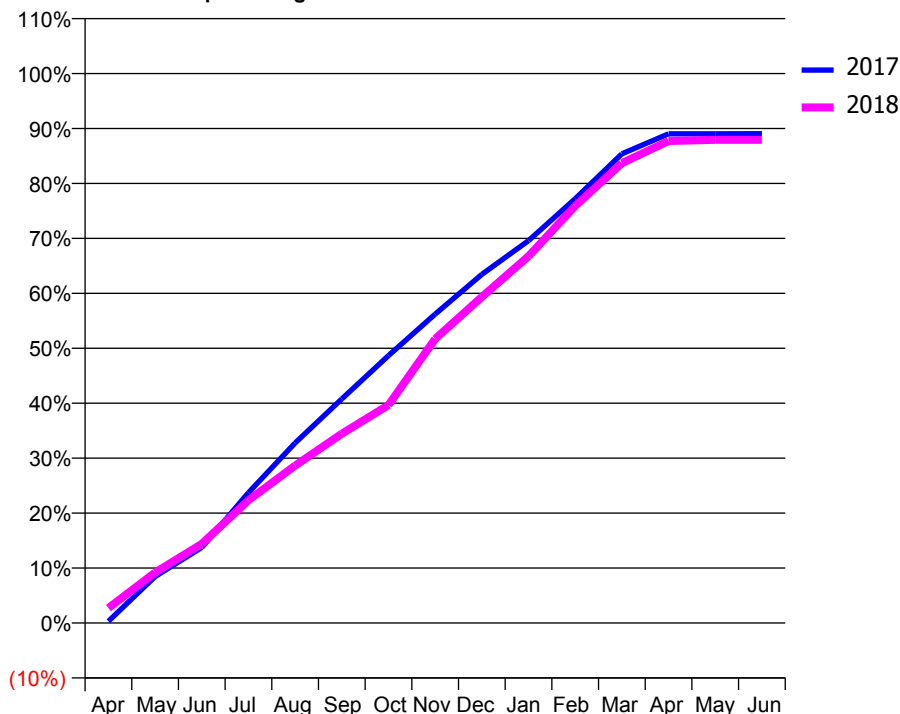
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,328 | |
| Quarter ending June 2017 | 7,225 | ↓ |
| Quarter ending September 2017 | 7,120 | ↓ |
| Quarter ending December 2017 | 7,381 | ↑ |
| Quarter ending March 2018 | 7,476 | → |
| Variance since March 2017 | 2.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 70 | 586 |
| May | 1,817 | 1,974 |
| June | 2,954 | 3,097 |
| July | 5,100 | 4,803 |
| August | 7,044 | 6,159 |
| September | 8,768 | 7,408 |
| October | 10,463 | 8,529 |
| November | 12,085 | 11,115 |
| December | 13,639 | 12,760 |
| January | 14,959 | 14,351 |
| February | 16,597 | 16,318 |
| March | 18,356 | 17,994 |
| April | 19,139 | 18,856 |
| May | 19,142 | 18,905 |
| June | 19,144 | 18,906 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 250 | 2,843 | 8.8% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 967 | 8,039 | 12.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,708 | 2,843 | 60.1% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,512 | 8,039 | 56.1% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 684 | 10,729 | 6.4% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 58 | 10,729 | 0.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 132 | 10,729 | 1.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 18 | 18 | 100.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 18 | 88.9% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

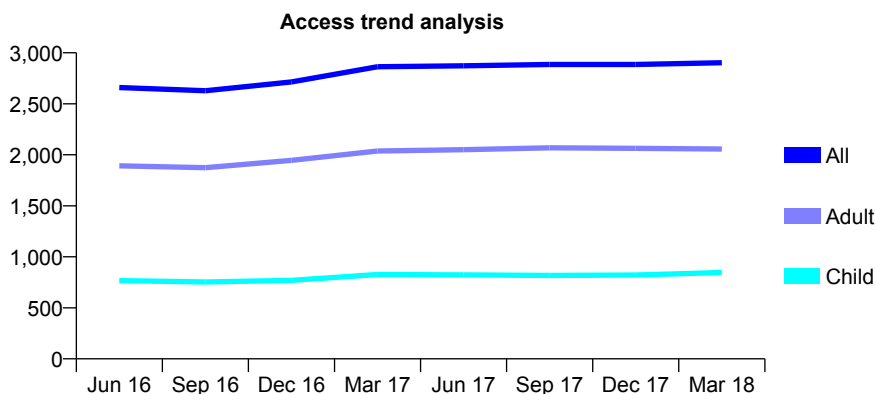
Q51 - Vital Signs At a Glance Contract Report for 145130/0001 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | Wensley & Wright |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,147 |
| Carry forward general activity (UDA) | 172 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £257,974.68 |

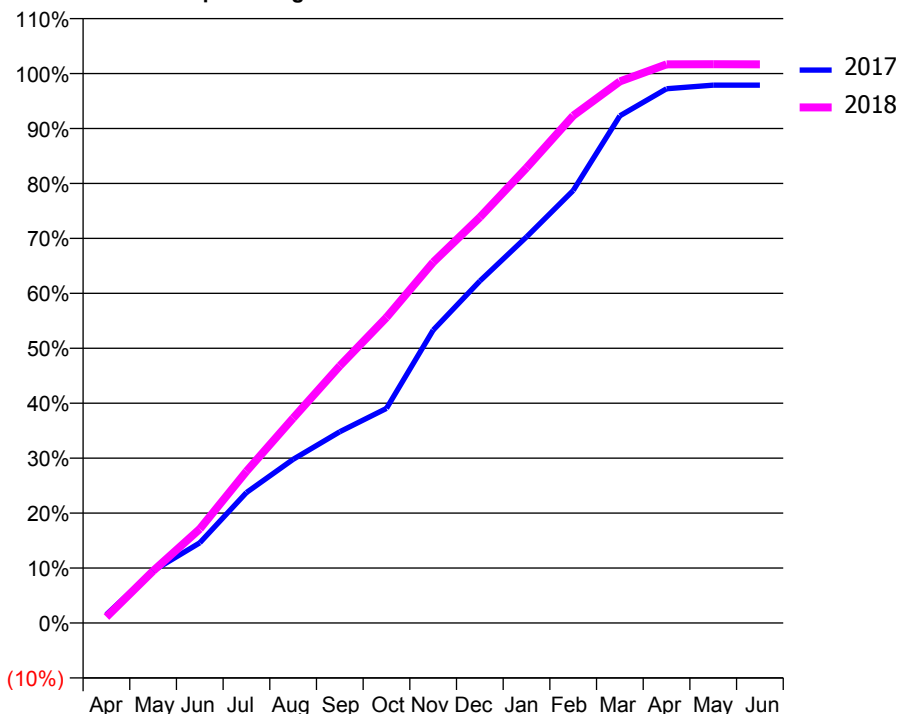
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,864 | |
| Quarter ending June 2017 | 2,873 | → |
| Quarter ending September 2017 | 2,885 | → |
| Quarter ending December 2017 | 2,885 | → |
| Quarter ending March 2018 | 2,903 | → |
| Variance since March 2017 | 1.4% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 126 | 90 |
| May | 774 | 773 |
| June | 1,189 | 1,394 |
| July | 1,934 | 2,249 |
| August | 2,426 | 3,038 |
| September | 2,837 | 3,814 |
| October | 3,181 | 4,529 |
| November | 4,342 | 5,349 |
| December | 5,069 | 6,015 |
| January | 5,724 | 6,749 |
| February | 6,412 | 7,521 |
| March | 7,520 | 8,030 |
| April | 7,920 | 8,284 |
| May | 7,974 | 8,285 |
| June | 7,975 | 8,284 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 59 | 1,033 | 5.7% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 355 | 2,587 | 13.7% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 516 | 1,033 | 50.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,275 | 2,587 | 49.3% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 258 | 3,538 | 7.3% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 27 | 3,538 | 0.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 74 | 3,538 | 2.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

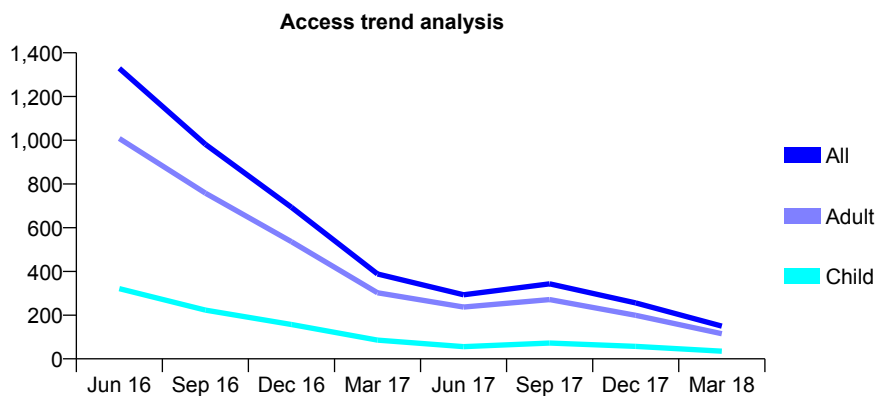
Q51 - Vital Signs At a Glance Contract Report for 145130/0002 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | Wensley & Wright |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 01/04/2017 |

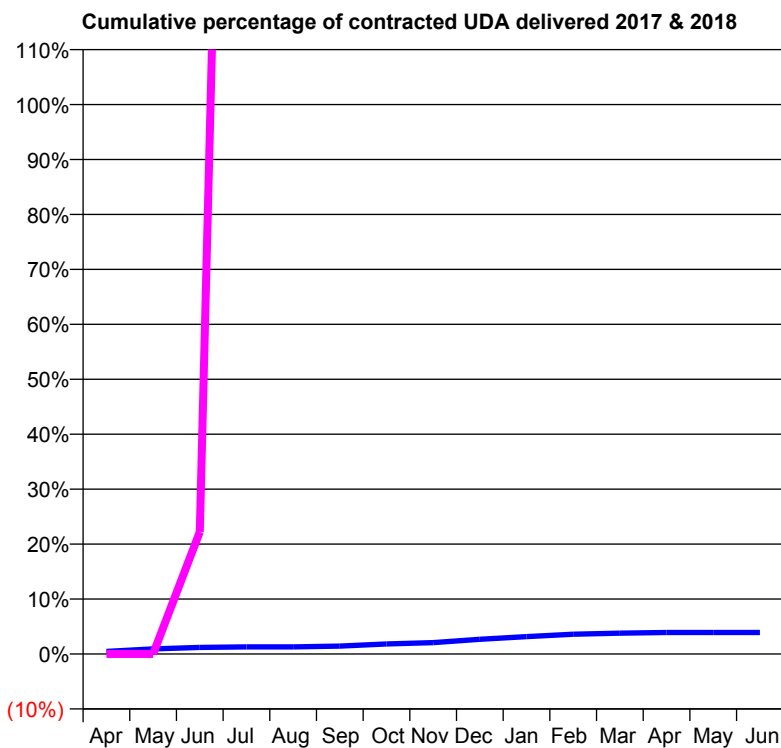
| | |
|---|---------|
| 17/18 Contracted general activity (UDA) | 9 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £262.21 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 388 | |
| Quarter ending June 2017 | 293 | ↓ |
| Quarter ending September 2017 | 343 | ↑ |
| Quarter ending December 2017 | 256 | ↓ |
| Quarter ending March 2018 | 150 | ↓ |
| Variance since March 2017 | (61.3%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 16 | 0 |
| May | 31 | 0 |
| June | 40 | 2 |
| July | 43 | 32 |
| August | 43 | 137 |
| September | 48 | 206 |
| October | 61 | 251 |
| November | 69 | 276 |
| December | 89 | 306 |
| January | 105 | 316 |
| February | 120 | 328 |
| March | 126 | 328 |
| April | 130 | 328 |
| May | 130 | 328 |
| June | 130 | 328 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 45 | 0.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 5 | 154 | 3.2% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 5 | 45 | 11.1% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5 | 154 | 3.2% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 30 | 197 | 15.2% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 197 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 197 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

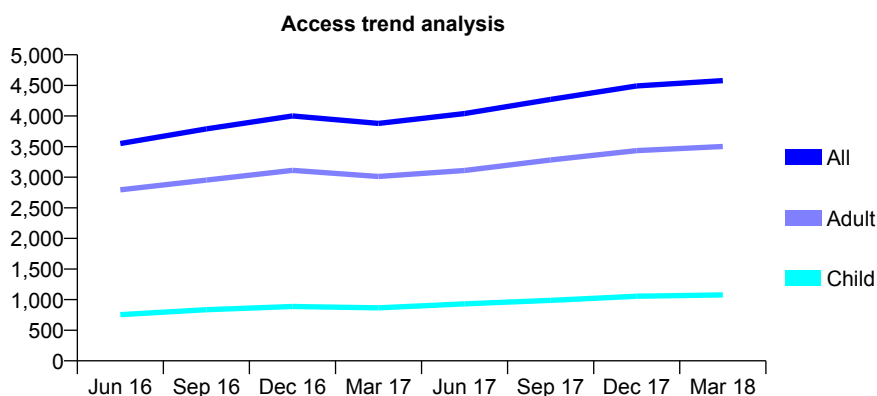
Q51 - Vital Signs At a Glance Contract Report for 146439/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | Premier Dental Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 24/02/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,304 |
| Carry forward general activity (UDA) | 2 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £466,725.27 |

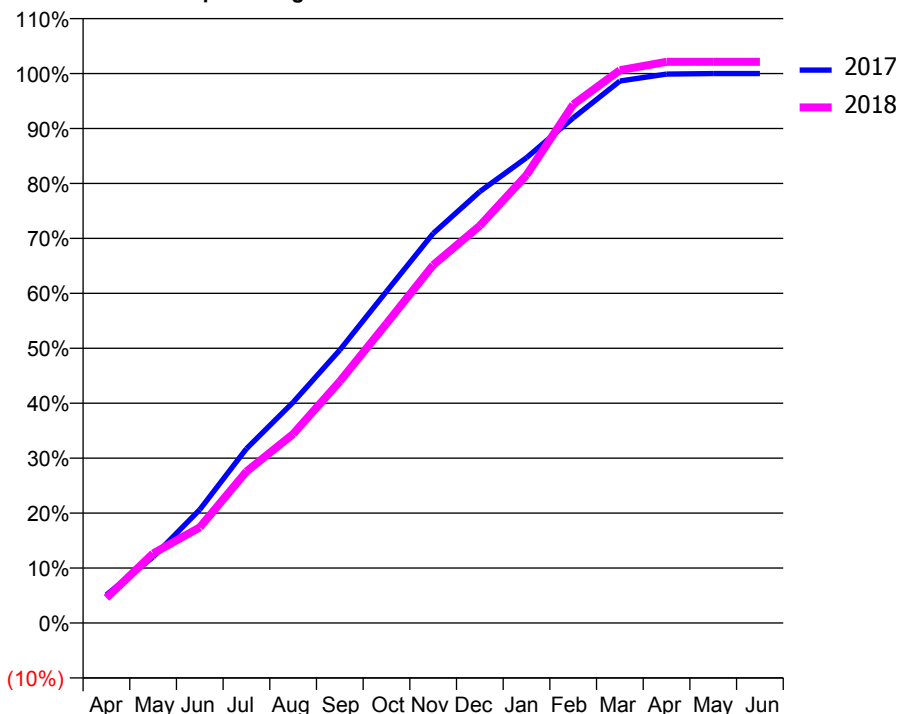
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 3,879 | |
| Quarter ending June 2017 | 4,041 | ↑ |
| Quarter ending September 2017 | 4,272 | ↑ |
| Quarter ending December 2017 | 4,491 | ↑ |
| Quarter ending March 2018 | 4,579 | → |
| Variance since March 2017 | 18.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 787 | 699 |
| May | 1,841 | 1,939 |
| June | 3,158 | 2,664 |
| July | 4,854 | 4,219 |
| August | 6,148 | 5,264 |
| September | 7,605 | 6,730 |
| October | 9,235 | 8,341 |
| November | 10,851 | 9,968 |
| December | 12,015 | 11,066 |
| January | 12,960 | 12,478 |
| February | 14,068 | 14,441 |
| March | 15,095 | 15,394 |
| April | 15,289 | 15,629 |
| May | 15,302 | 15,629 |
| June | 15,302 | 15,629 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 74 | 1,378 | 5.4% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 593 | 4,621 | 12.8% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 630 | 1,378 | 45.7% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,200 | 4,621 | 47.6% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 304 | 6,021 | 5.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 75 | 6,021 | 1.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 161 | 6,021 | 2.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

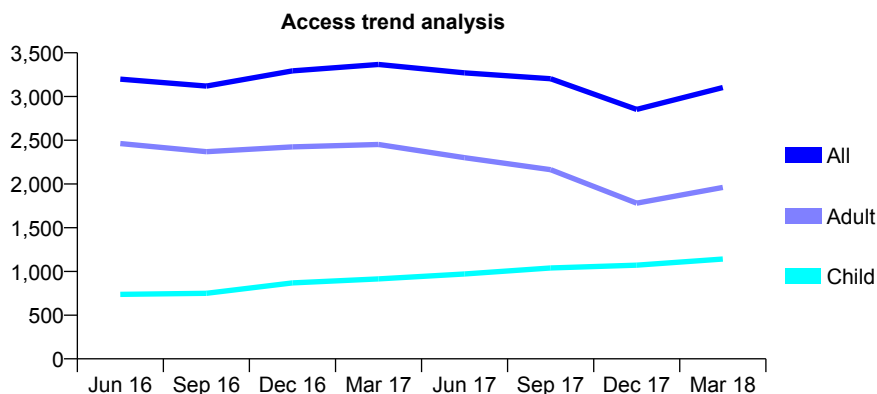
Q51 - Vital Signs At a Glance Contract Report for 147397/0001 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Hillsborough Family Dental Centre |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

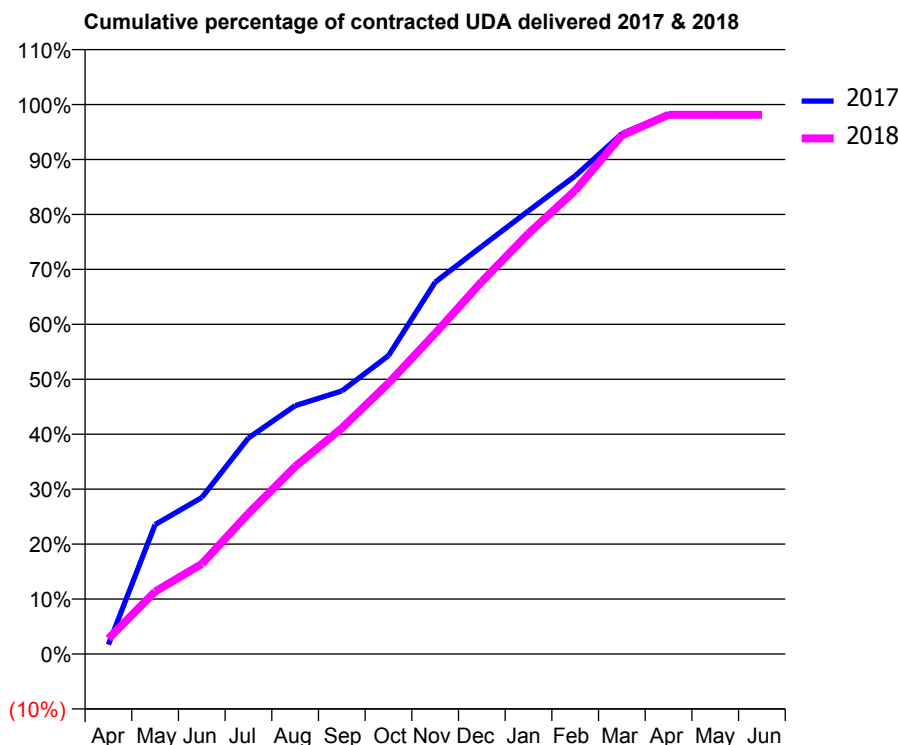
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,664 |
| Carry forward general activity (UDA) | 151 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £237,198.99 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,366 | |
| Quarter ending June 2017 | 3,271 | ↓ |
| Quarter ending September 2017 | 3,204 | ↓ |
| Quarter ending December 2017 | 2,852 | ↓ |
| Quarter ending March 2018 | 3,102 | ↑ |
| Variance since March 2017 | (7.8%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 149 | 243 |
| May | 2,041 | 986 |
| June | 2,468 | 1,420 |
| July | 3,408 | 2,217 |
| August | 3,915 | 2,956 |
| September | 4,148 | 3,561 |
| October | 4,704 | 4,272 |
| November | 5,864 | 5,056 |
| December | 6,428 | 5,874 |
| January | 6,988 | 6,630 |
| February | 7,539 | 7,310 |
| March | 8,204 | 8,178 |
| April | 8,515 | 8,502 |
| May | 8,513 | 8,502 |
| June | 8,513 | 8,502 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 77 | 1,430 | 5.4% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 242 | 2,011 | 12.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 786 | 1,430 | 55.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 805 | 2,011 | 40.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 125 | 3,426 | 3.6% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 15 | 3,426 | 0.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 88 | 3,426 | 2.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

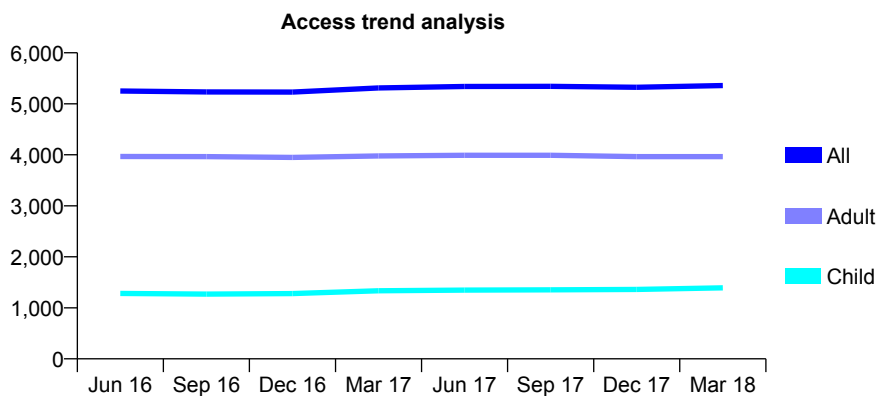
Q51 - Vital Signs At a Glance Contract Report for 147583/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Prime Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/08/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,805 |
| Carry forward general activity (UDA) | -261 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £423,373.08 |

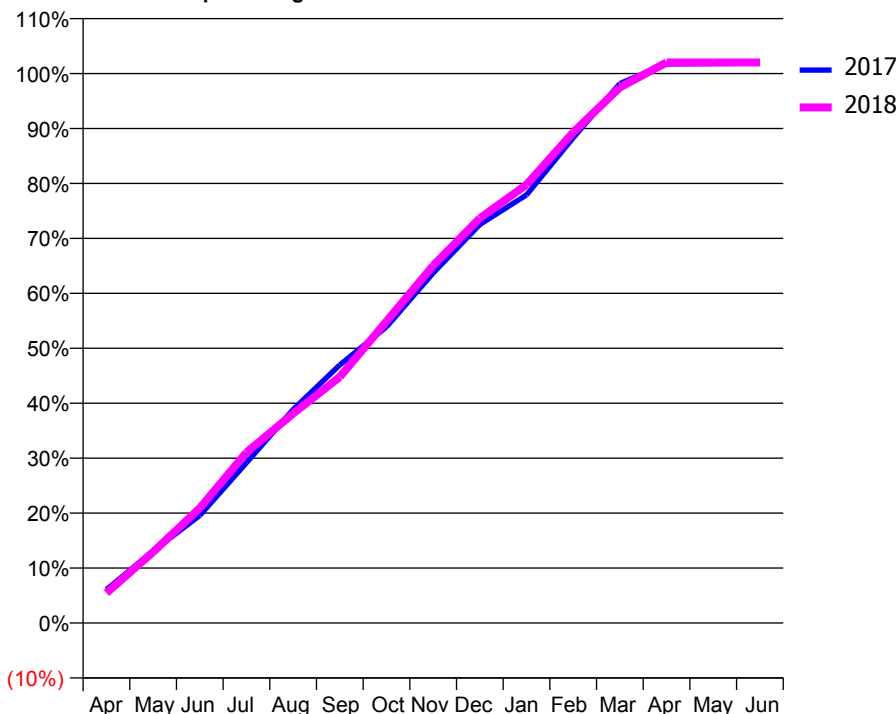
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,312 | |
| Quarter ending June 2017 | 5,339 | → |
| Quarter ending September 2017 | 5,343 | → |
| Quarter ending December 2017 | 5,325 | → |
| Quarter ending March 2018 | 5,358 | → |
| Variance since March 2017 | 0.9% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 839 | 754 |
| May | 1,811 | 1,782 |
| June | 2,701 | 2,886 |
| July | 4,027 | 4,286 |
| August | 5,365 | 5,263 |
| September | 6,484 | 6,181 |
| October | 7,440 | 7,580 |
| November | 8,793 | 8,981 |
| December | 10,013 | 10,170 |
| January | 10,757 | 11,013 |
| February | 12,188 | 12,327 |
| March | 13,552 | 13,456 |
| April | 14,044 | 14,080 |
| May | 14,054 | 14,082 |
| June | 14,066 | 14,082 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 118 | 1,841 | 6.4% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 757 | 5,567 | 13.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 843 | 1,841 | 45.8% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,706 | 5,567 | 48.6% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 273 | 6,695 | 4.1% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 134 | 6,695 | 2.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 58 | 6,695 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

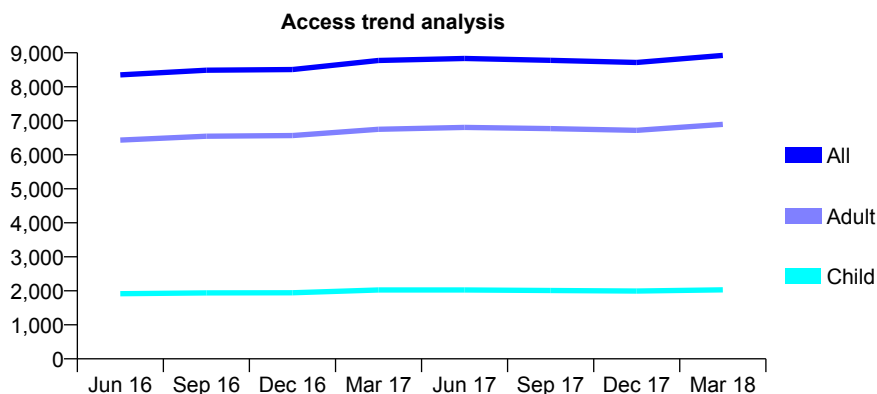
Q51 - Vital Signs At a Glance Contract Report for 149896/0001 - Year end March 2018

| | |
|----------------------|------------------------|
| Name or company name | Handsworth Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 30/10/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 25,095 |
| Carry forward general activity (UDA) | 583 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £600,241.41 |

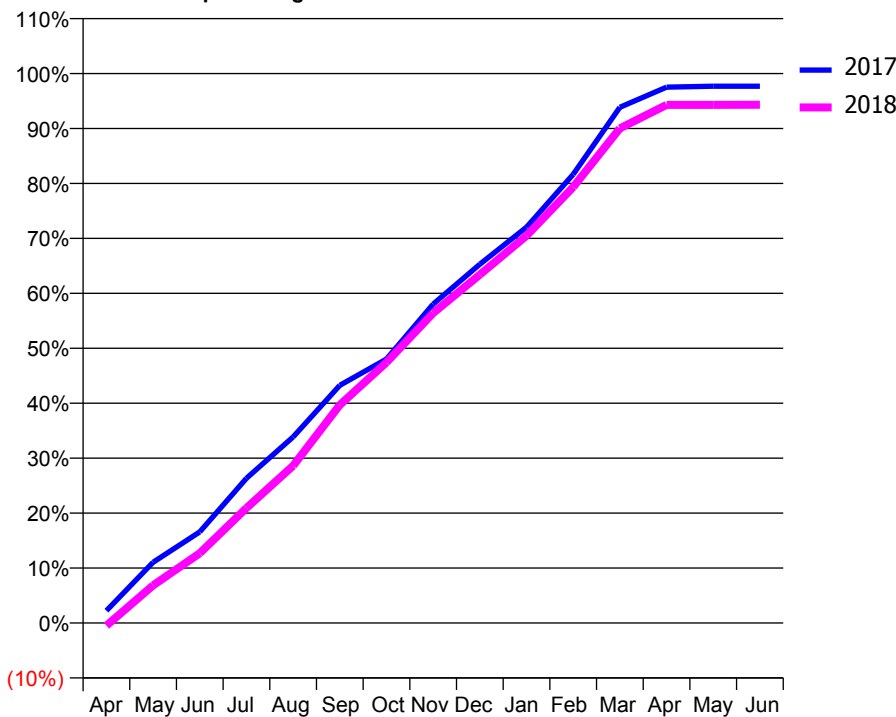
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 8,776 | |
| Quarter ending June 2017 | 8,832 | → |
| Quarter ending September 2017 | 8,780 | → |
| Quarter ending December 2017 | 8,715 | → |
| Quarter ending March 2018 | 8,923 | ↑ |
| Variance since March 2017 | 1.7% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 562 | -124 |
| May | 2,773 | 1,723 |
| June | 4,165 | 3,189 |
| July | 6,610 | 5,251 |
| August | 8,495 | 7,183 |
| September | 10,857 | 9,963 |
| October | 12,052 | 11,903 |
| November | 14,564 | 14,155 |
| December | 16,387 | 15,911 |
| January | 18,078 | 17,687 |
| February | 20,487 | 19,909 |
| March | 23,555 | 22,587 |
| April | 24,471 | 23,664 |
| May | 24,515 | 23,664 |
| June | 24,512 | 23,668 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 245 | 3,496 | 7.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,478 | 10,696 | 13.8% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,495 | 3,496 | 71.4% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,437 | 10,696 | 60.2% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 853 | 13,252 | 6.4% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 494 | 13,252 | 3.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 106 | 13,252 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

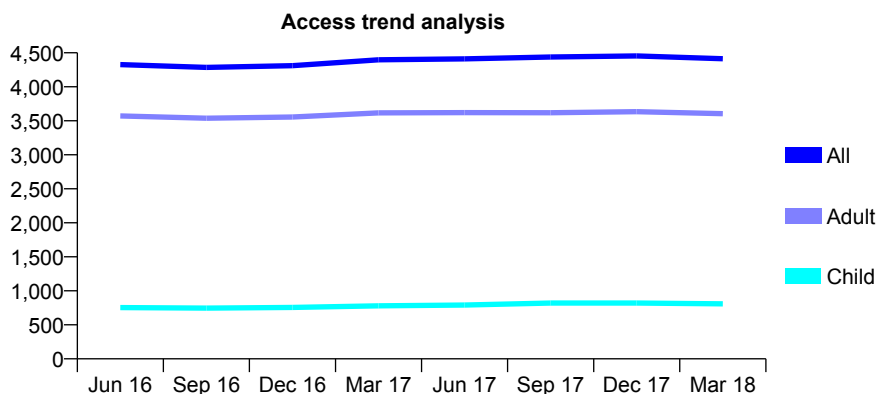
Q51 - Vital Signs At a Glance Contract Report for 150444/0001 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | Dore Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,151 |
| Carry forward general activity (UDA) | -234 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £388,790.81 |

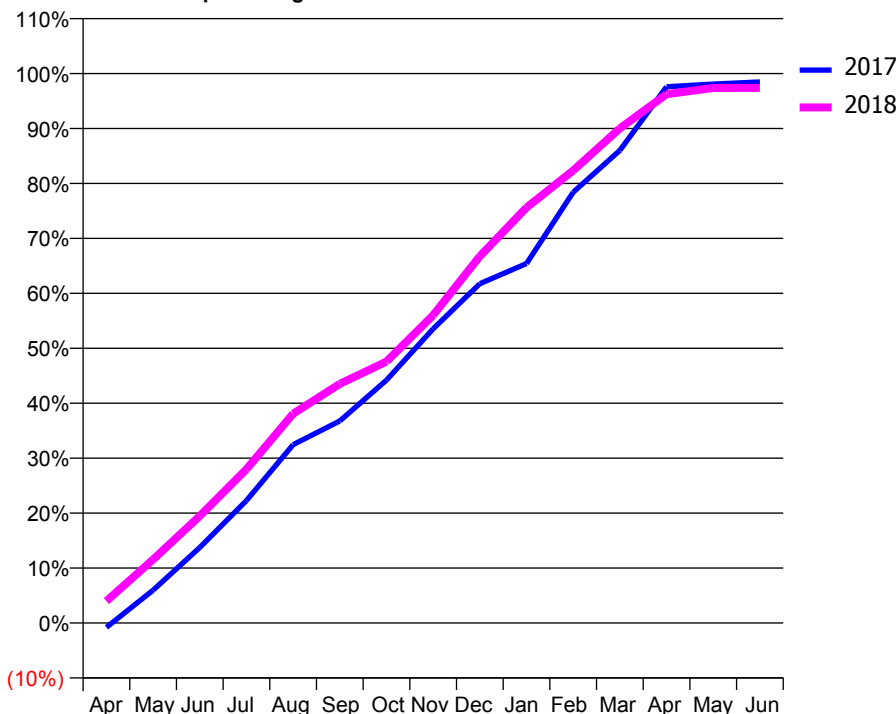
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,397 | |
| Quarter ending June 2017 | 4,411 | → |
| Quarter ending September 2017 | 4,439 | → |
| Quarter ending December 2017 | 4,454 | → |
| Quarter ending March 2018 | 4,413 | → |
| Variance since March 2017 | 0.4% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -98 | 486 |
| May | 728 | 1,406 |
| June | 1,670 | 2,366 |
| July | 2,709 | 3,401 |
| August | 3,945 | 4,628 |
| September | 4,468 | 5,289 |
| October | 5,371 | 5,780 |
| November | 6,505 | 6,806 |
| December | 7,502 | 8,110 |
| January | 7,948 | 9,187 |
| February | 9,525 | 10,007 |
| March | 10,453 | 10,938 |
| April | 11,858 | 11,692 |
| May | 11,918 | 11,830 |
| June | 11,964 | 11,833 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 65 | 1,326 | 4.9% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 861 | 6,275 | 13.7% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 896 | 1,326 | 67.6% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,252 | 6,275 | 67.8% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 367 | 7,352 | 5.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 65 | 7,352 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 173 | 7,352 | 2.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

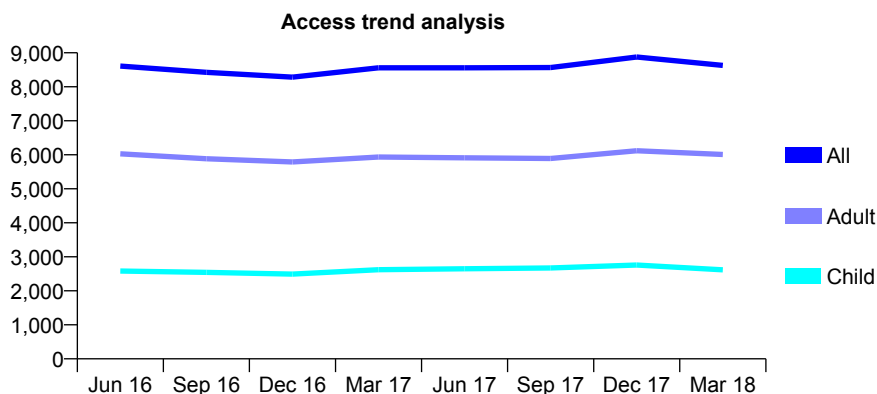
Q51 - Vital Signs At a Glance Contract Report for 151491/0001 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | A2 Dental Studio |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 06/06/2011 |
| Contract end date | |

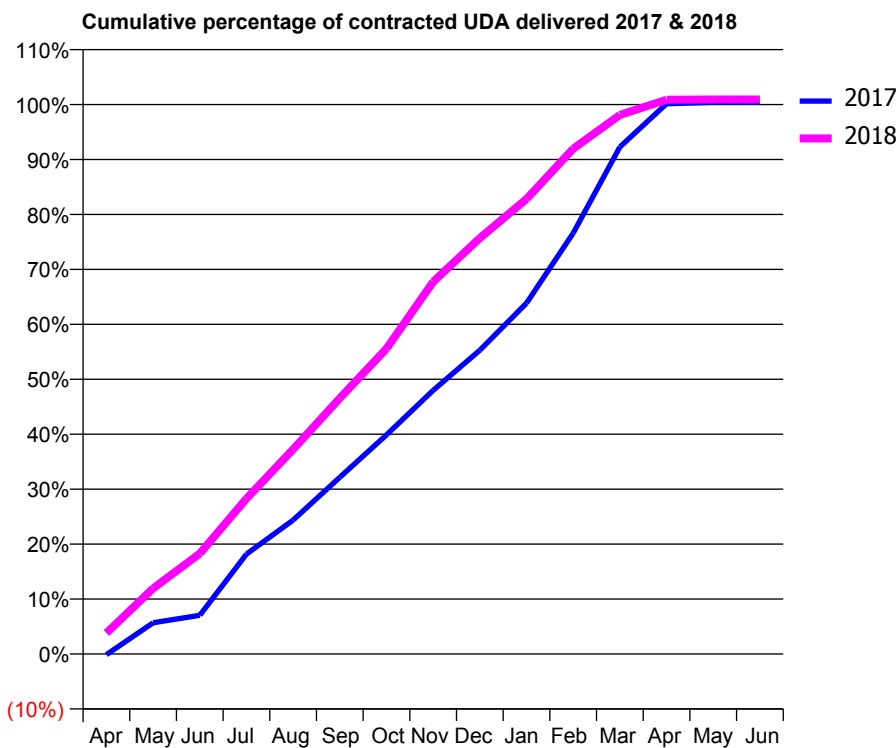
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,823 |
| Carry forward general activity (UDA) | -98 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £741,875.77 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 8,560 | |
| Quarter ending June 2017 | 8,559 | → |
| Quarter ending September 2017 | 8,565 | → |
| Quarter ending December 2017 | 8,878 | ↑ |
| Quarter ending March 2018 | 8,628 | ↓ |
| Variance since March 2017 | 0.8% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -31 | 872 |
| May | 1,297 | 2,725 |
| June | 1,609 | 4,175 |
| July | 4,150 | 6,453 |
| August | 5,566 | 8,505 |
| September | 7,343 | 10,623 |
| October | 9,104 | 12,685 |
| November | 10,955 | 15,461 |
| December | 12,621 | 17,278 |
| January | 14,573 | 18,899 |
| February | 17,484 | 20,987 |
| March | 21,057 | 22,390 |
| April | 22,854 | 23,018 |
| May | 22,914 | 23,032 |
| June | 22,921 | 23,032 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 281 | 3,131 | 9.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,184 | 7,085 | 16.7% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,501 | 3,131 | 47.9% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,100 | 7,085 | 43.8% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 880 | 9,285 | 9.5% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 127 | 9,285 | 1.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 169 | 9,285 | 1.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | 91.7% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 12 | 100.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

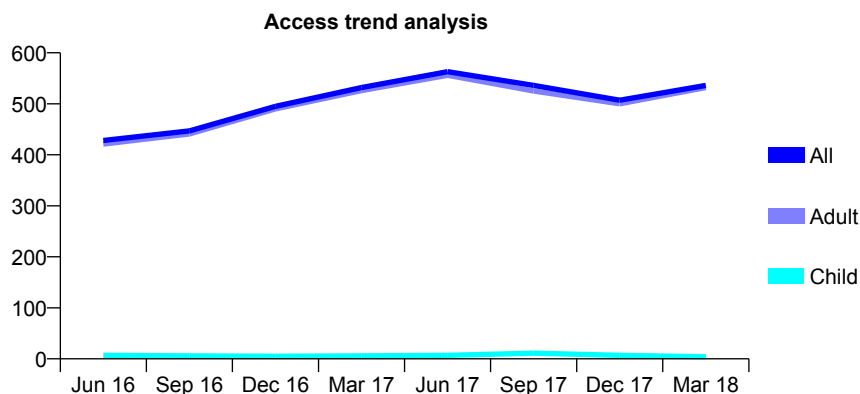
Q51 - Vital Signs At a Glance Contract Report for 151653/0003 - Year end March 2018

| | |
|----------------------|------------------------|
| Name or company name | The Forum Practice Ltd |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | 31/03/2020 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,800 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £66,752.40 |

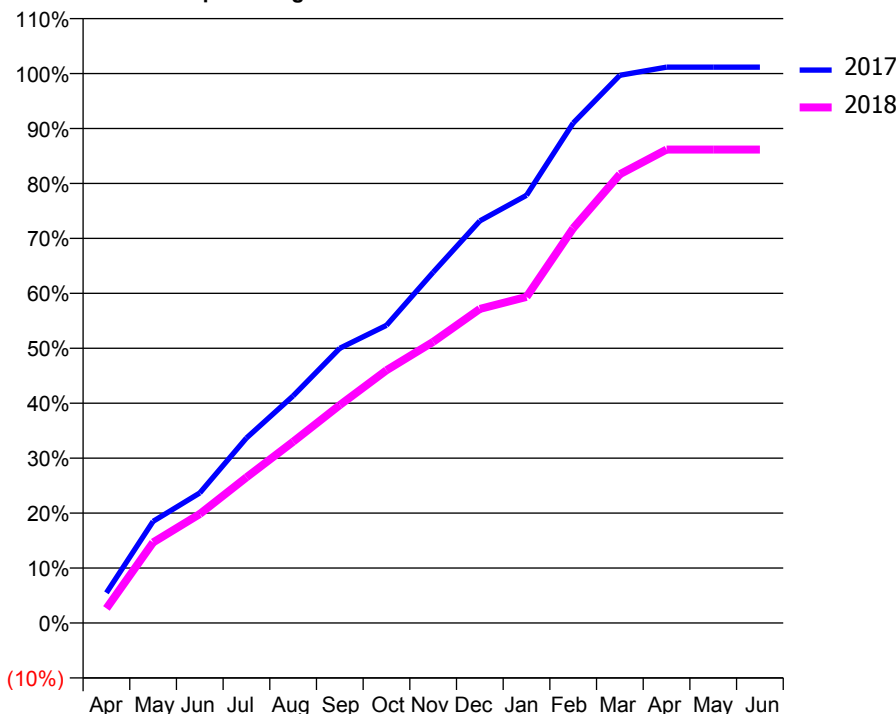
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 532 | |
| Quarter ending June 2017 | 563 | ↑ |
| Quarter ending September 2017 | 536 | ↓ |
| Quarter ending December 2017 | 507 | ↓ |
| Quarter ending March 2018 | 536 | ↑ |
| Variance since March 2017 | 0.8% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 99 | 48 |
| May | 333 | 264 |
| June | 426 | 357 |
| July | 606 | 477 |
| August | 744 | 594 |
| September | 900 | 714 |
| October | 975 | 828 |
| November | 1,149 | 921 |
| December | 1,317 | 1,029 |
| January | 1,401 | 1,068 |
| February | 1,638 | 1,293 |
| March | 1,794 | 1,470 |
| April | 1,821 | 1,551 |
| May | 1,821 | 1,551 |
| June | 1,821 | 1,551 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 10 | 10.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 44 | 489 | 9.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1 | 10 | 10.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 489 | 0.2% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 517 | 0.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 517 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 517 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

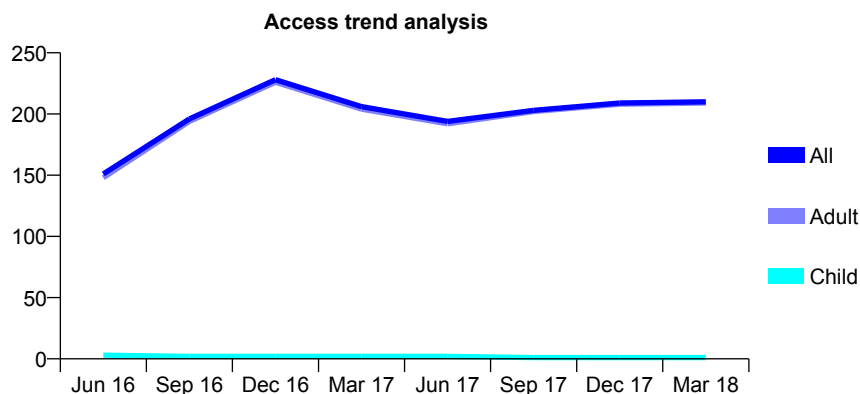
Q51 - Vital Signs At a Glance Contract Report for 151653/0004 - Year end March 2018

| | |
|----------------------|------------------------|
| Name or company name | The Forum Practice Ltd |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2012 |
| Contract end date | 30/04/2020 |

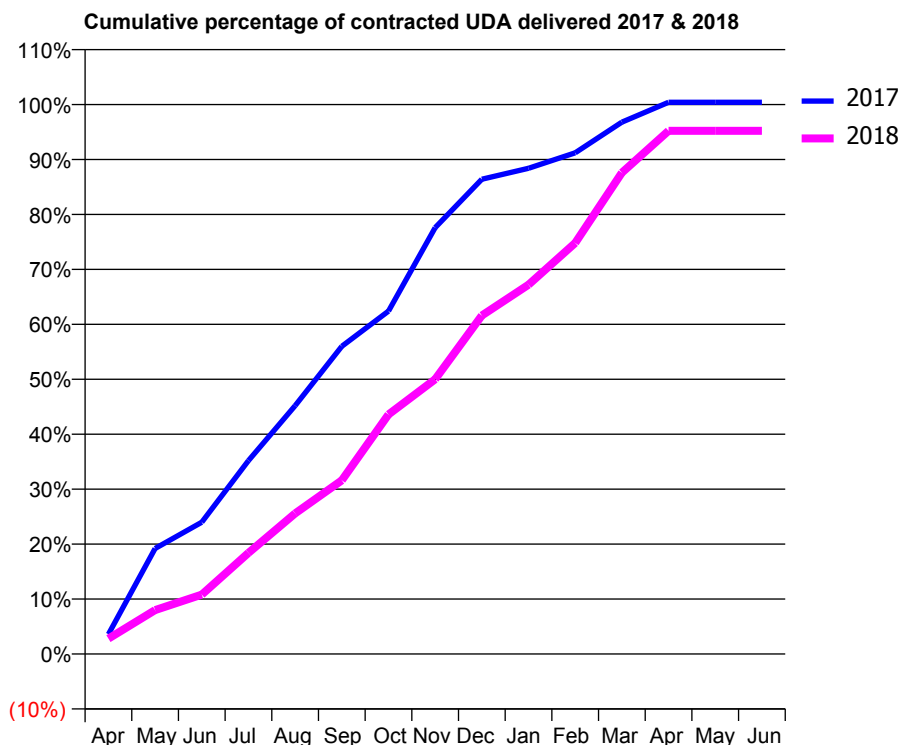
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 750 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £35,089.75 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 206 | |
| Quarter ending June 2017 | 194 | ↓ |
| Quarter ending September 2017 | 203 | ↑ |
| Quarter ending December 2017 | 209 | ↑ |
| Quarter ending March 2018 | 210 | → |
| Variance since March 2017 | 1.9% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 27 | 21 |
| May | 144 | 60 |
| June | 180 | 81 |
| July | 264 | 138 |
| August | 339 | 192 |
| September | 420 | 237 |
| October | 468 | 327 |
| November | 582 | 375 |
| December | 648 | 462 |
| January | 663 | 504 |
| February | 684 | 561 |
| March | 726 | 657 |
| April | 753 | 714 |
| May | 753 | 714 |
| June | 753 | 714 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 1 | 0.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 22 | 227 | 9.7% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 1 | 0.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 227 | 0.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 238 | 0.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 238 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 238 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

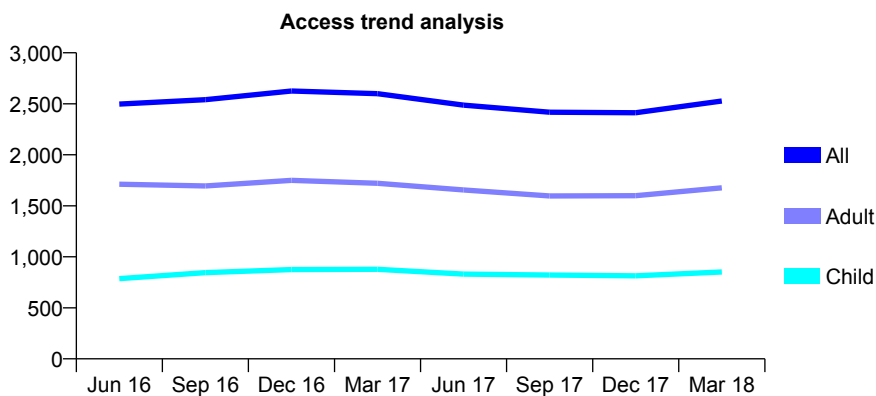
Q51 - Vital Signs At a Glance Contract Report for 152161/0001 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | Manor Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,728 |
| Carry forward general activity (UDA) | 51 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £231,566.69 |

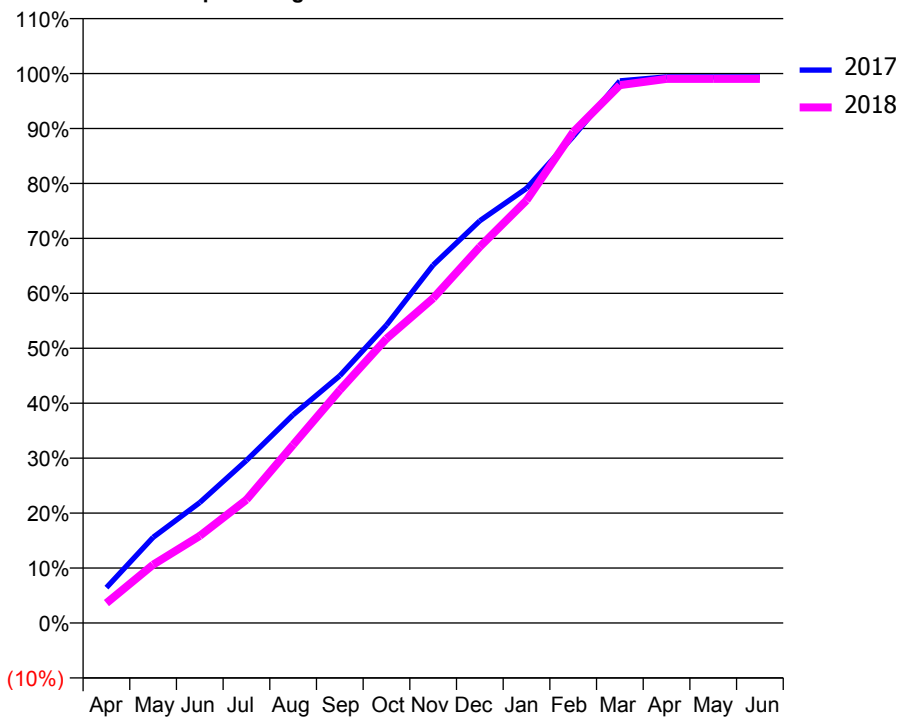
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,599 | |
| Quarter ending June 2017 | 2,487 | ↓ |
| Quarter ending September 2017 | 2,418 | ↓ |
| Quarter ending December 2017 | 2,413 | → |
| Quarter ending March 2018 | 2,527 | ↑ |
| Variance since March 2017 | (2.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 562 | 316 |
| May | 1,360 | 928 |
| June | 1,914 | 1,384 |
| July | 2,584 | 1,959 |
| August | 3,306 | 2,831 |
| September | 3,928 | 3,699 |
| October | 4,732 | 4,516 |
| November | 5,685 | 5,159 |
| December | 6,388 | 5,976 |
| January | 6,904 | 6,713 |
| February | 7,727 | 7,798 |
| March | 8,610 | 8,542 |
| April | 8,675 | 8,643 |
| May | 8,675 | 8,643 |
| June | 8,675 | 8,643 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 55 | 1,087 | 5.1% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 224 | 1,905 | 11.8% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 532 | 1,087 | 48.9% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 718 | 1,905 | 37.7% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 226 | 3,001 | 7.5% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 3,001 | 0.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 16 | 3,001 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 2 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

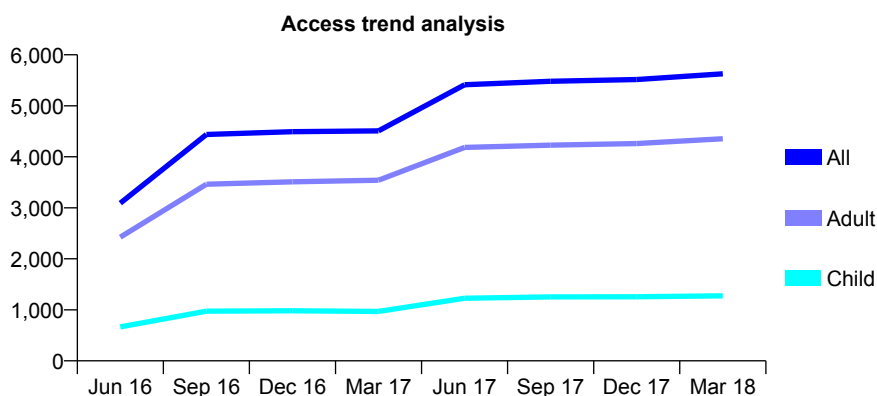
Q51 - Vital Signs At a Glance Contract Report for 152498/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Hatfield Dental Care Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2014 |
| Contract end date | |

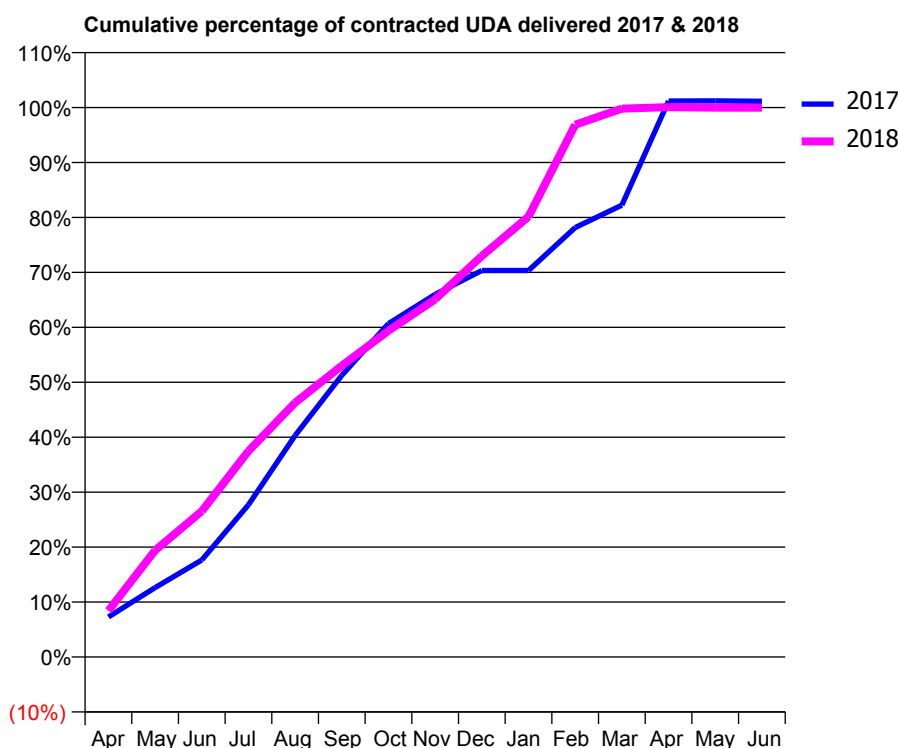
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,449 |
| Carry forward general activity (UDA) | -110 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £413,539.21 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 4,508 | |
| Quarter ending June 2017 | 5,413 | ↑ |
| Quarter ending September 2017 | 5,482 | → |
| Quarter ending December 2017 | 5,514 | → |
| Quarter ending March 2018 | 5,627 | ↑ |
| Variance since March 2017 | 24.8% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,035 | 1,218 |
| May | 1,795 | 2,802 |
| June | 2,510 | 3,835 |
| July | 3,940 | 5,417 |
| August | 5,732 | 6,689 |
| September | 7,290 | 7,659 |
| October | 8,629 | 8,579 |
| November | 9,384 | 9,406 |
| December | 10,003 | 10,547 |
| January | 10,003 | 11,581 |
| February | 11,113 | 13,996 |
| March | 11,694 | 14,421 |
| April | 14,389 | 14,457 |
| May | 14,392 | 14,445 |
| June | 14,381 | 14,444 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 204 | 2,259 | 9.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 768 | 6,476 | 11.9% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,228 | 2,259 | 54.4% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,284 | 6,476 | 50.7% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 415 | 7,396 | 5.6% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 63 | 7,396 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 36 | 7,396 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 8 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

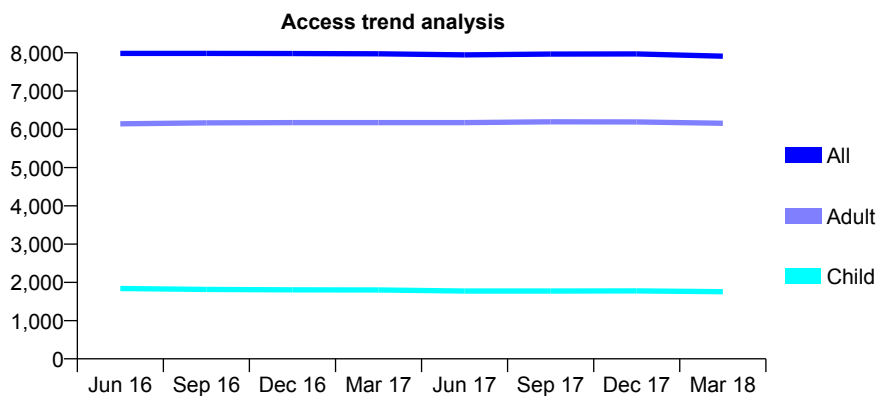
Q51 - Vital Signs At a Glance Contract Report for 153311/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Cantley Dental Centre Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,539 |
| Carry forward general activity (UDA) | 87 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £587,997.73 |

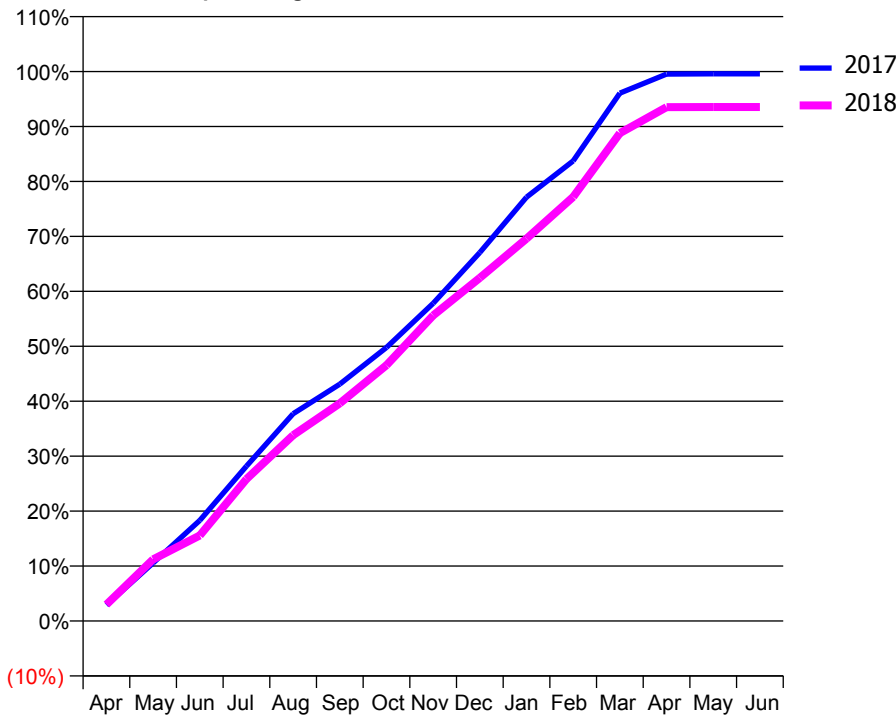
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,975 | |
| Quarter ending June 2017 | 7,947 | → |
| Quarter ending September 2017 | 7,966 | → |
| Quarter ending December 2017 | 7,969 | → |
| Quarter ending March 2018 | 7,912 | → |
| Variance since March 2017 | (0.8%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 597 | 618 |
| May | 2,169 | 2,306 |
| June | 3,762 | 3,199 |
| July | 5,788 | 5,306 |
| August | 7,747 | 6,946 |
| September | 8,855 | 8,139 |
| October | 10,223 | 9,562 |
| November | 11,875 | 11,422 |
| December | 13,773 | 12,825 |
| January | 15,841 | 14,290 |
| February | 17,196 | 15,853 |
| March | 19,732 | 18,236 |
| April | 20,445 | 19,209 |
| May | 20,452 | 19,212 |
| June | 20,452 | 19,212 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 138 | 2,312 | 6.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 692 | 7,164 | 9.7% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,341 | 2,312 | 58.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,752 | 7,164 | 52.4% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 243 | 9,480 | 2.6% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 54 | 9,480 | 0.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 277 | 9,480 | 2.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

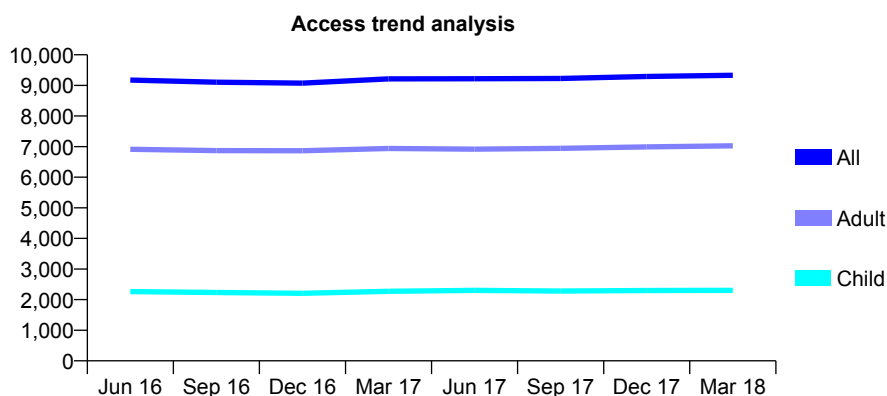
Q51 - Vital Signs At a Glance Contract Report for 153737/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | High Green & Dinnington Dental Practices |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 25,958 |
| Carry forward general activity (UDA) | 156 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £862,808.26 |

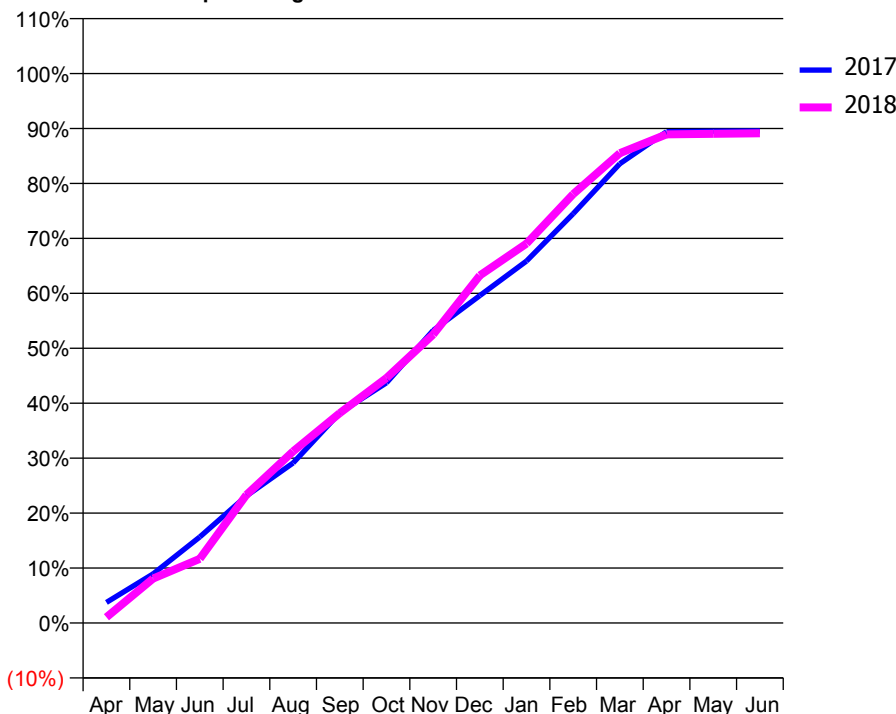
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 9,214 | |
| Quarter ending June 2017 | 9,219 | → |
| Quarter ending September 2017 | 9,227 | → |
| Quarter ending December 2017 | 9,290 | → |
| Quarter ending March 2018 | 9,332 | → |
| Variance since March 2017 | 1.3% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 974 | 275 |
| May | 2,324 | 2,103 |
| June | 4,067 | 3,035 |
| July | 6,009 | 6,059 |
| August | 7,563 | 8,111 |
| September | 9,931 | 9,919 |
| October | 11,351 | 11,575 |
| November | 13,821 | 13,626 |
| December | 15,467 | 16,416 |
| January | 17,098 | 17,924 |
| February | 19,335 | 20,259 |
| March | 21,696 | 22,195 |
| April | 23,212 | 23,082 |
| May | 23,237 | 23,112 |
| June | 23,248 | 23,132 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 365 | 4,195 | 8.7% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,521 | 10,838 | 14.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,985 | 4,195 | 71.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,515 | 10,838 | 60.1% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 866 | 13,128 | 6.6% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 304 | 13,128 | 2.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 87 | 13,128 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 26 | 29 | 89.7% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 24 | 29 | 82.8% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

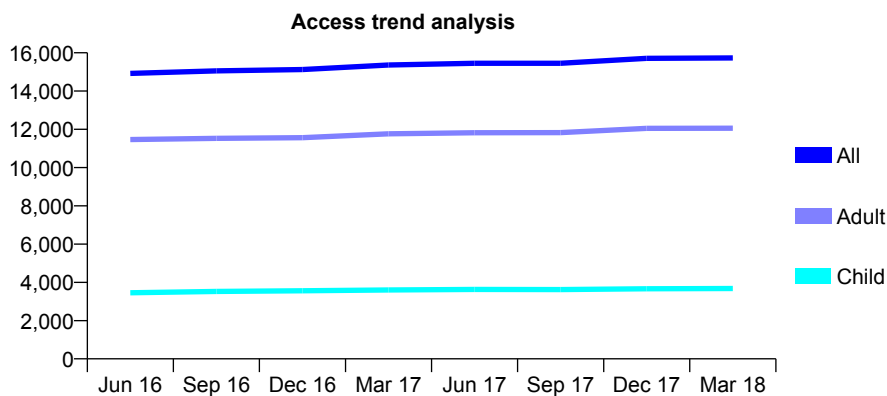
Q51 - Vital Signs At a Glance Contract Report for 153737/0003 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | High Green & Dinnington Dental Practices |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2013 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 45,179 |
| Carry forward general activity (UDA) | 1,469 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,471,981.43 |

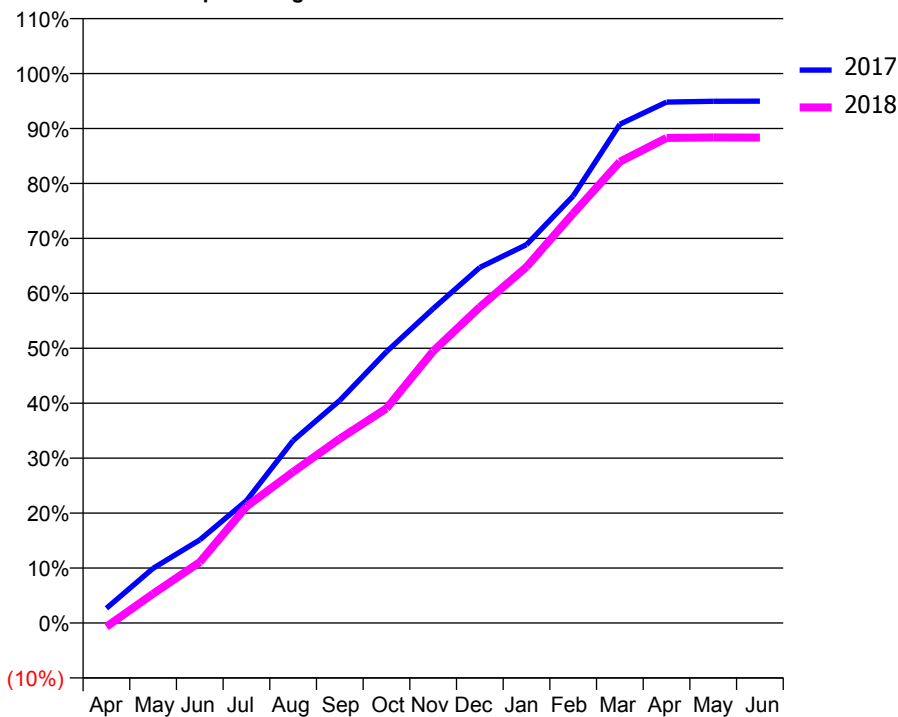
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 15,364 | |
| Quarter ending June 2017 | 15,451 | → |
| Quarter ending September 2017 | 15,450 | → |
| Quarter ending December 2017 | 15,713 | → |
| Quarter ending March 2018 | 15,733 | → |
| Variance since March 2017 | 2.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,208 | -310 |
| May | 4,504 | 2,406 |
| June | 6,841 | 5,010 |
| July | 10,057 | 9,574 |
| August | 15,008 | 12,424 |
| September | 18,301 | 15,155 |
| October | 22,304 | 17,649 |
| November | 25,850 | 22,350 |
| December | 29,234 | 25,980 |
| January | 31,112 | 29,274 |
| February | 35,110 | 33,672 |
| March | 41,006 | 37,927 |
| April | 42,824 | 39,879 |
| May | 42,900 | 39,922 |
| June | 42,904 | 39,910 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 362 | 5,491 | 6.6% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,174 | 16,643 | 13.1% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,447 | 5,491 | 62.8% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 9,292 | 16,643 | 55.8% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,557 | 21,558 | 7.2% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 601 | 21,558 | 2.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 160 | 21,558 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 17 | 17 | 100.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 17 | 94.1% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

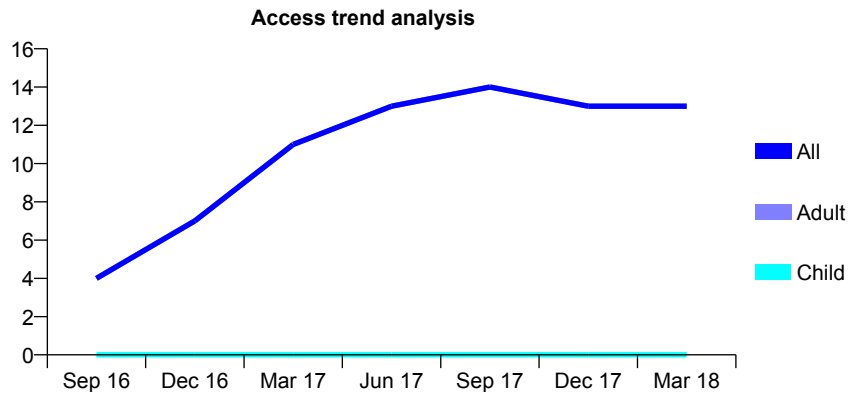
Q51 - Vital Signs At a Glance Contract Report for 153737/0004 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | High Green & Dinnington Dental Practices |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2015 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 849 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £28,305.29 |

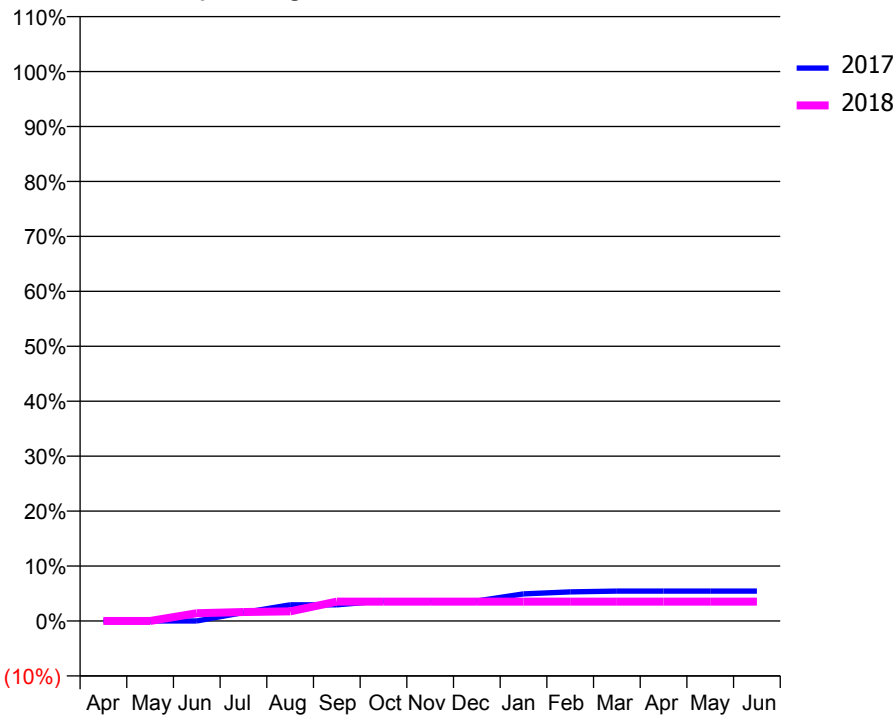
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 11 | |
| Quarter ending June 2017 | 13 | ↑ |
| Quarter ending September 2017 | 14 | ↑ |
| Quarter ending December 2017 | 13 | ↓ |
| Quarter ending March 2018 | 13 | → |
| Variance since March 2017 | 18.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 12 |
| July | 13 | 14 |
| August | 25 | 15 |
| September | 25 | 30 |
| October | 31 | 30 |
| November | 31 | 30 |
| December | 31 | 30 |
| January | 42 | 30 |
| February | 45 | 30 |
| March | 46 | 30 |
| April | 46 | 30 |
| May | 46 | 30 |
| June | 46 | 30 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | N/A | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 6 | 16.7% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | N/A | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 6 | 16.7% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 6 | 0.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 6 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 6 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

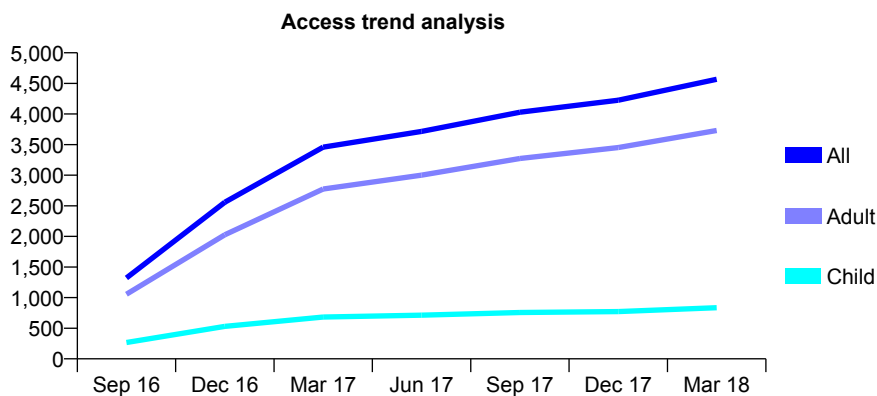
Q51 - Vital Signs At a Glance Contract Report for 153788/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | Mr R Joseph |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2016 |
| Contract end date | |

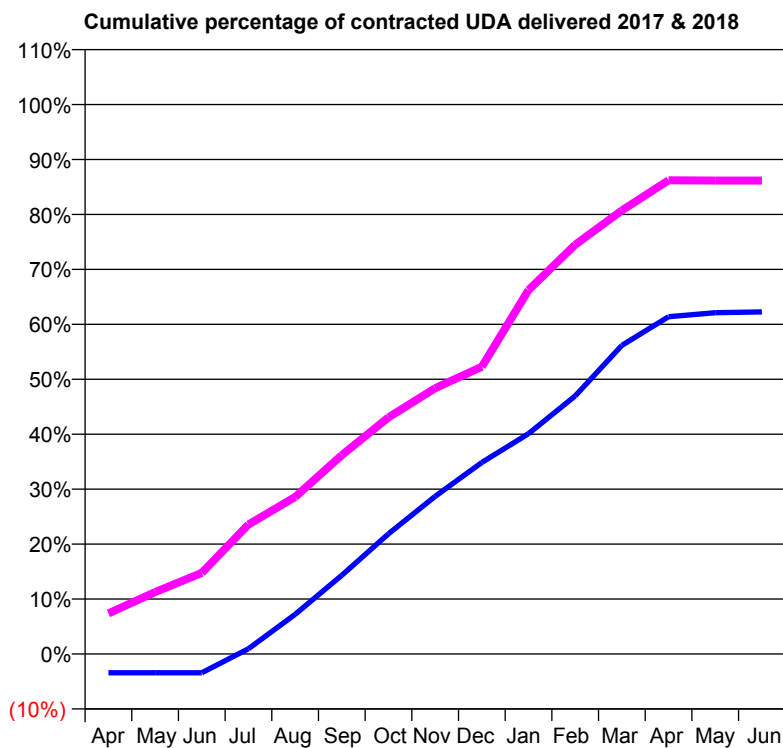
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,000 |
| Carry forward general activity (UDA) | -1,000 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £487,157.46 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 3,458 | |
| Quarter ending June 2017 | 3,715 | ↑ |
| Quarter ending September 2017 | 4,030 | ↑ |
| Quarter ending December 2017 | 4,225 | ↑ |
| Quarter ending March 2018 | 4,567 | ↑ |
| Variance since March 2017 | 32.1% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -514 | 1,110 |
| May | -514 | 1,692 |
| June | -514 | 2,213 |
| July | 145 | 3,537 |
| August | 1,081 | 4,285 |
| September | 2,151 | 5,429 |
| October | 3,281 | 6,458 |
| November | 4,304 | 7,257 |
| December | 5,230 | 7,843 |
| January | 6,017 | 9,937 |
| February | 7,044 | 11,174 |
| March | 8,425 | 12,108 |
| April | 9,208 | 12,930 |
| May | 9,316 | 12,923 |
| June | 9,340 | 12,923 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 58 | 1,234 | 4.7% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 527 | 5,374 | 9.8% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 738 | 1,234 | 59.8% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,957 | 5,374 | 55.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 411 | 5,903 | 7.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 205 | 5,903 | 3.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 28 | 5,903 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

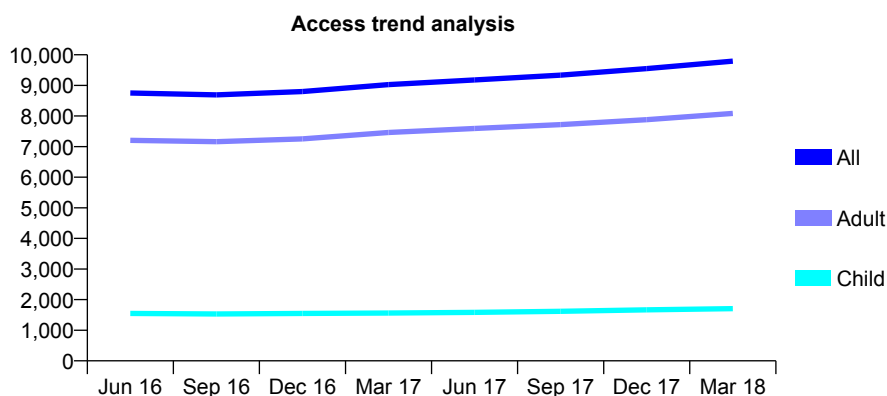
Q51 - Vital Signs At a Glance Contract Report for 153826/0001 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | School Road Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

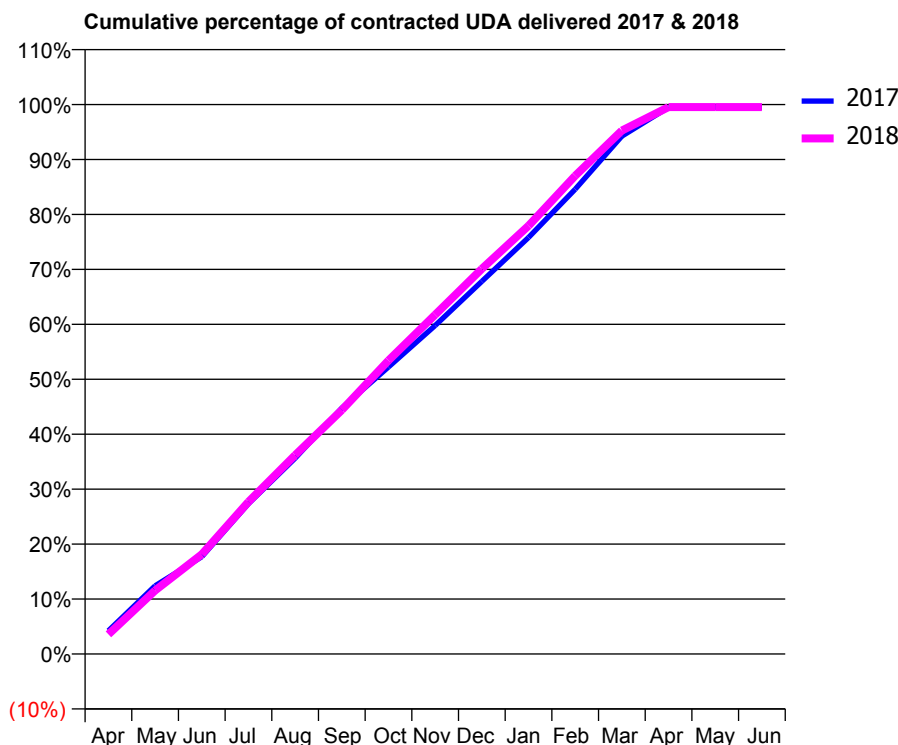
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 26,832 |
| Carry forward general activity (UDA) | 11 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £761,595.15 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 9,025 | |
| Quarter ending June 2017 | 9,178 | → |
| Quarter ending September 2017 | 9,337 | → |
| Quarter ending December 2017 | 9,548 | ↑ |
| Quarter ending March 2018 | 9,794 | ↑ |
| Variance since March 2017 | 8.5% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,137 | 957 |
| May | 3,328 | 3,104 |
| June | 4,751 | 4,867 |
| July | 7,338 | 7,436 |
| August | 9,563 | 9,714 |
| September | 12,007 | 11,915 |
| October | 14,013 | 14,332 |
| November | 16,038 | 16,566 |
| December | 18,196 | 18,811 |
| January | 20,337 | 20,908 |
| February | 22,695 | 23,350 |
| March | 25,288 | 25,558 |
| April | 26,695 | 26,707 |
| May | 26,697 | 26,705 |
| June | 26,696 | 26,705 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 222 | 2,931 | 7.6% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,797 | 12,831 | 14.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,053 | 2,931 | 70.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,725 | 12,831 | 60.2% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 889 | 15,669 | 5.7% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 223 | 15,669 | 1.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 115 | 15,669 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 15 | 86.7% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 15 | 93.3% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

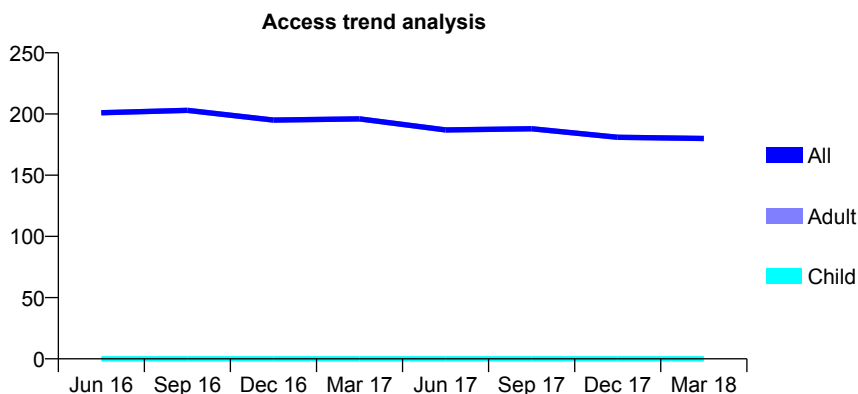
Q51 - Vital Signs At a Glance Contract Report for 153826/0002 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | School Road Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 675 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £38,805.52 |

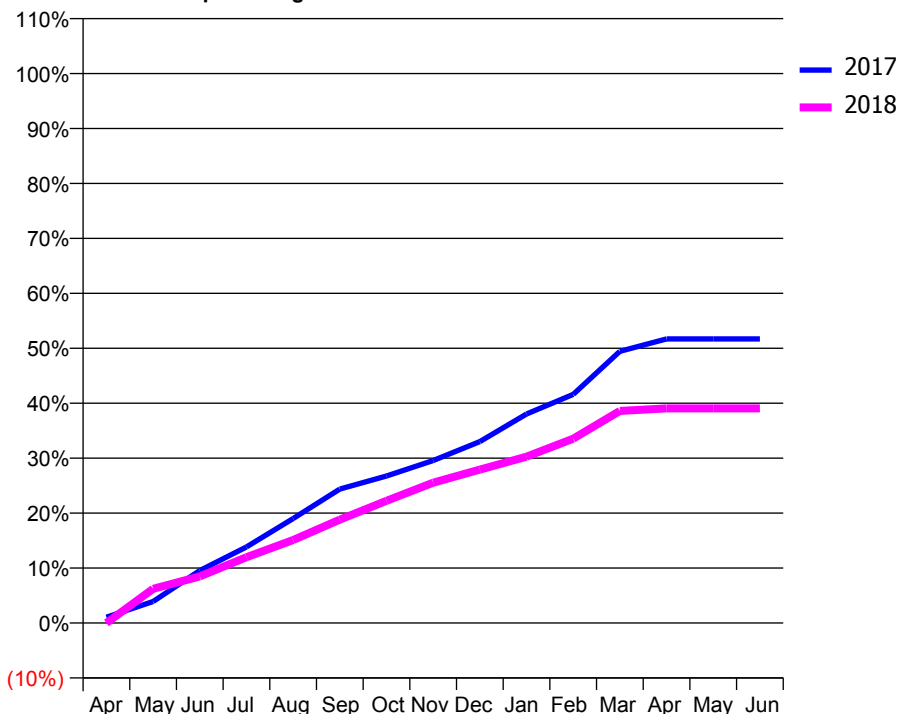
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 196 | |
| Quarter ending June 2017 | 187 | ↓ |
| Quarter ending September 2017 | 188 | → |
| Quarter ending December 2017 | 181 | ↓ |
| Quarter ending March 2018 | 180 | → |
| Variance since March 2017 | (8.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 7 | 0 |
| May | 26 | 42 |
| June | 64 | 57 |
| July | 93 | 81 |
| August | 128 | 102 |
| September | 165 | 127 |
| October | 181 | 150 |
| November | 200 | 172 |
| December | 223 | 188 |
| January | 257 | 204 |
| February | 281 | 226 |
| March | 334 | 261 |
| April | 349 | 264 |
| May | 349 | 264 |
| June | 349 | 264 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | N/A | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 19 | 165 | 11.5% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | N/A | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 47 | 165 | 28.5% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 8 | 160 | 5.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 160 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 160 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

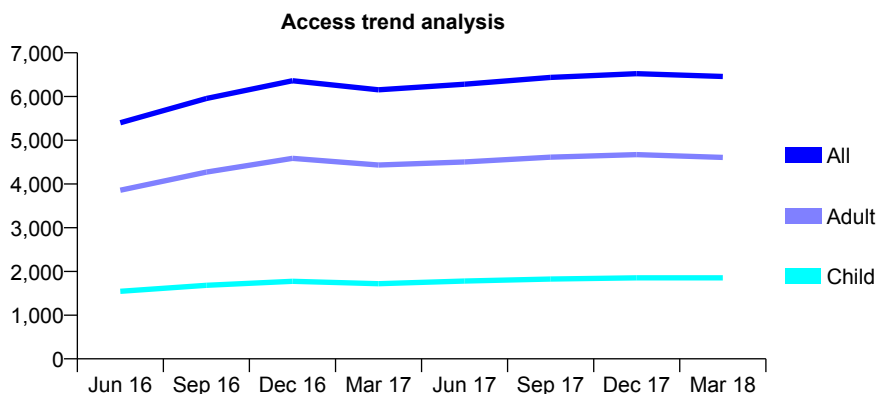
Q51 - Vital Signs At a Glance Contract Report for 155136/0001 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Al-Kufaishi and Hanji Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2015 |
| Contract end date | |

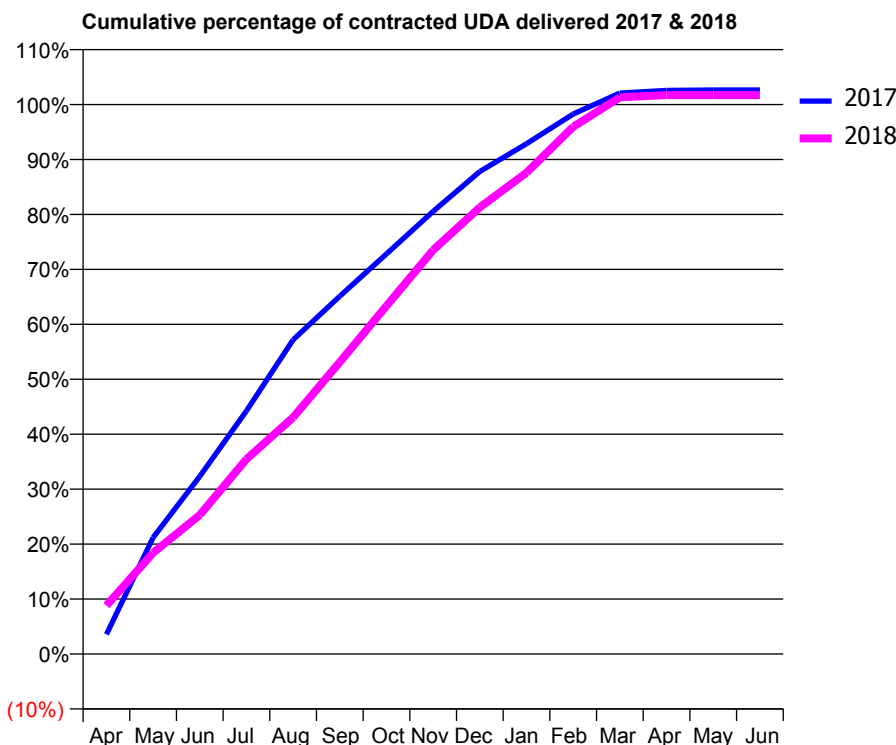
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,547 |
| Carry forward general activity (UDA) | -371 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £538,268.52 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,153 | |
| Quarter ending June 2017 | 6,281 | ↑ |
| Quarter ending September 2017 | 6,438 | ↑ |
| Quarter ending December 2017 | 6,523 | → |
| Quarter ending March 2018 | 6,460 | → |
| Variance since March 2017 | 5.0% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 664 | 1,634 |
| May | 3,931 | 3,414 |
| June | 5,999 | 4,691 |
| July | 8,208 | 6,577 |
| August | 10,608 | 7,988 |
| September | 12,077 | 9,855 |
| October | 13,505 | 11,750 |
| November | 14,941 | 13,634 |
| December | 16,284 | 15,075 |
| January | 17,221 | 16,248 |
| February | 18,227 | 17,795 |
| March | 18,933 | 18,787 |
| April | 19,024 | 18,863 |
| May | 19,036 | 18,863 |
| June | 19,036 | 18,863 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 153 | 2,055 | 7.4% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 608 | 4,835 | 12.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 713 | 2,055 | 34.7% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,751 | 4,835 | 36.2% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 378 | 6,870 | 5.5% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 41 | 6,870 | 0.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 52 | 6,870 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

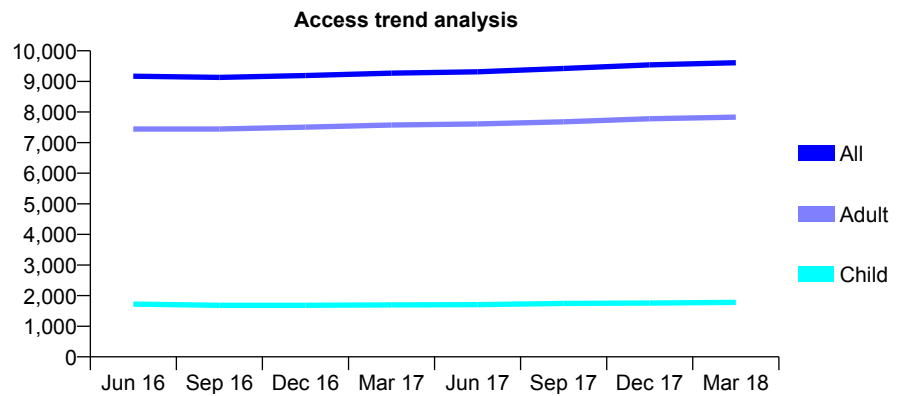
Q51 - Vital Signs At a Glance Contract Report for 157708/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Doncaster Dental Centre |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/09/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 32,715 |
| Carry forward general activity (UDA) | 1,279 |
| 17/18 Contracted orthodontic activity (UOA) | 630 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £977,636.49 |

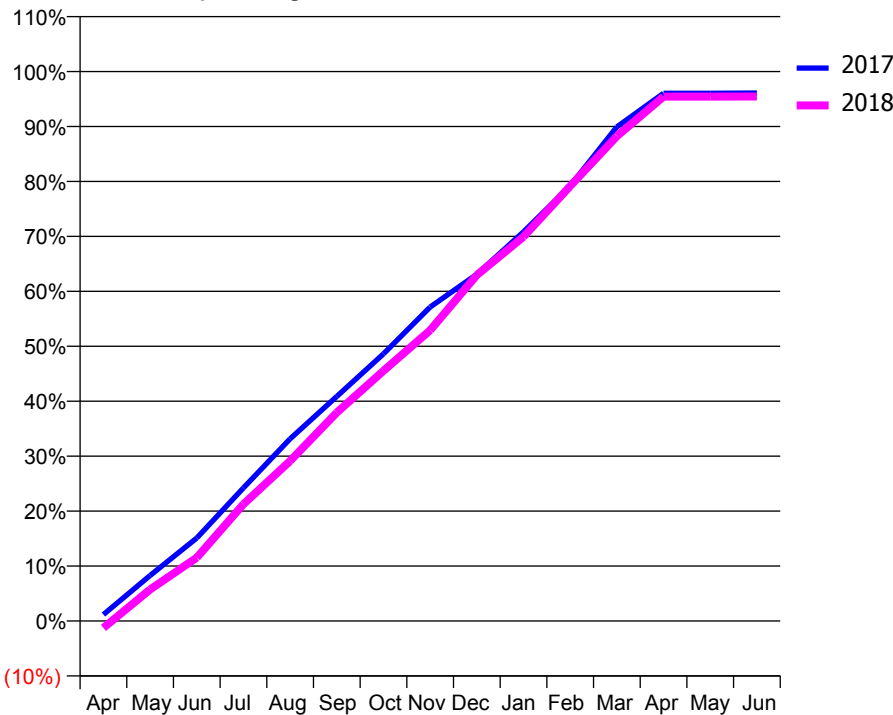
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 9,270 | |
| Quarter ending June 2017 | 9,315 | → |
| Quarter ending September 2017 | 9,422 | → |
| Quarter ending December 2017 | 9,540 | → |
| Quarter ending March 2018 | 9,611 | → |
| Variance since March 2017 | 3.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 383 | -417 |
| May | 2,708 | 1,880 |
| June | 4,938 | 3,771 |
| July | 7,930 | 6,961 |
| August | 10,845 | 9,531 |
| September | 13,373 | 12,413 |
| October | 15,906 | 14,901 |
| November | 18,696 | 17,310 |
| December | 20,648 | 20,595 |
| January | 23,171 | 22,877 |
| February | 25,905 | 25,895 |
| March | 29,416 | 28,864 |
| April | 31,417 | 31,217 |
| May | 31,421 | 31,221 |
| June | 31,436 | 31,231 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 223 | 2,704 | 8.2% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,579 | 13,049 | 12.1% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,603 | 2,704 | 59.3% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,520 | 13,049 | 65.3% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 997 | 15,742 | 6.3% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 110 | 15,742 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 281 | 15,742 | 1.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | 92.3% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 13 | 100.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

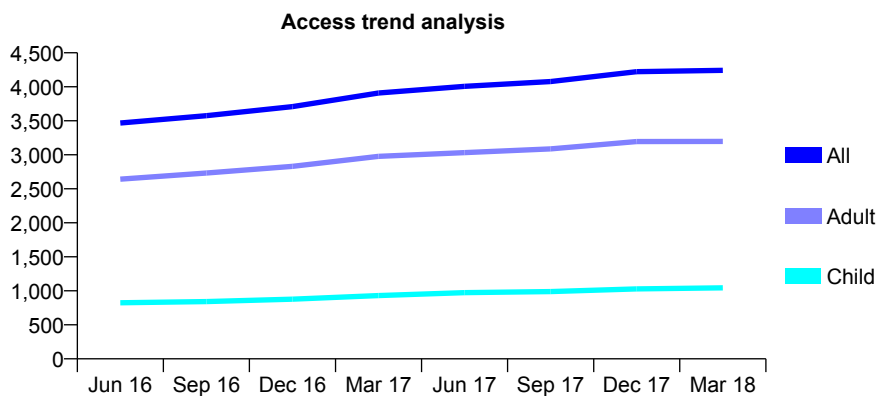
Q51 - Vital Signs At a Glance Contract Report for 158445/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | Cudworth Dental Surgery Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

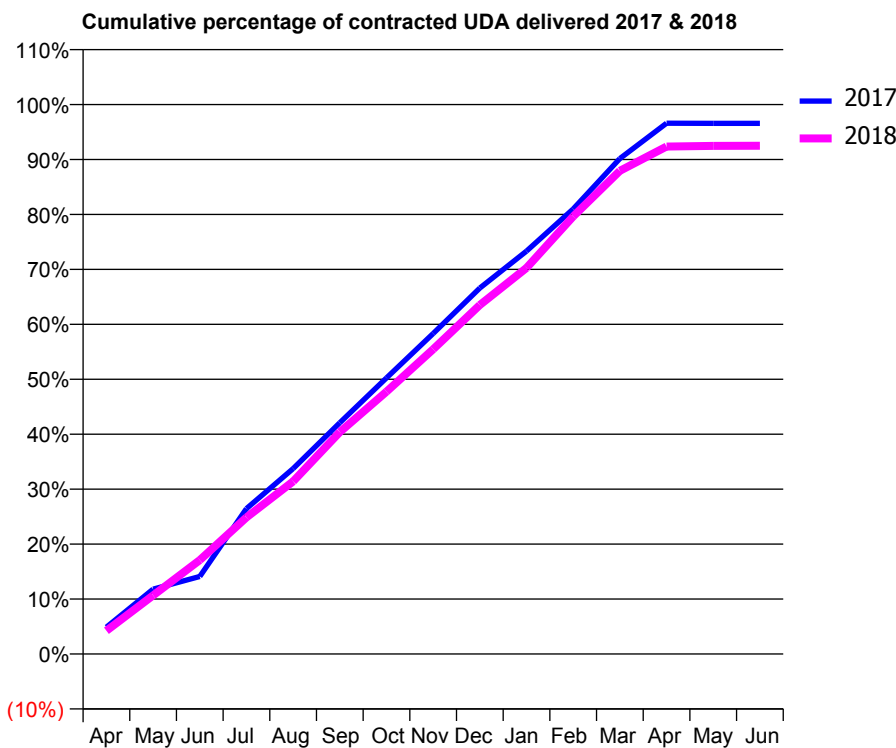
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,414 |
| Carry forward general activity (UDA) | 6 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £470,819.66 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,909 | |
| Quarter ending June 2017 | 4,006 | ↑ |
| Quarter ending September 2017 | 4,077 | → |
| Quarter ending December 2017 | 4,223 | ↑ |
| Quarter ending March 2018 | 4,242 | → |
| Variance since March 2017 | 8.5% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 654 | 568 |
| May | 1,585 | 1,430 |
| June | 1,893 | 2,293 |
| July | 3,549 | 3,336 |
| August | 4,527 | 4,212 |
| September | 5,646 | 5,417 |
| October | 6,740 | 6,405 |
| November | 7,825 | 7,440 |
| December | 8,934 | 8,520 |
| January | 9,837 | 9,425 |
| February | 10,865 | 10,682 |
| March | 12,095 | 11,796 |
| April | 12,956 | 12,388 |
| May | 12,954 | 12,403 |
| June | 12,955 | 12,406 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 235 | 1,656 | 14.2% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 546 | 4,012 | 13.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 921 | 1,656 | 55.6% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,877 | 4,012 | 46.8% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 534 | 5,598 | 9.5% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 60 | 5,598 | 1.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 5,598 | 0.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 7 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

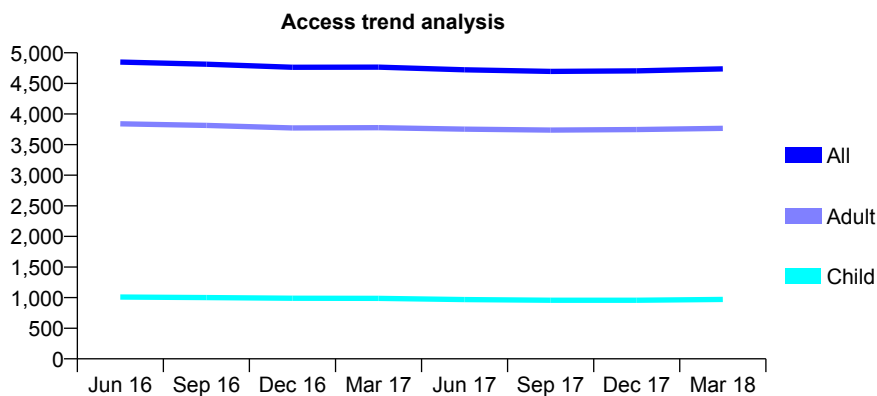
Q51 - Vital Signs At a Glance Contract Report for 158577/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Ridgeway Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,089 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £451,648.44 |

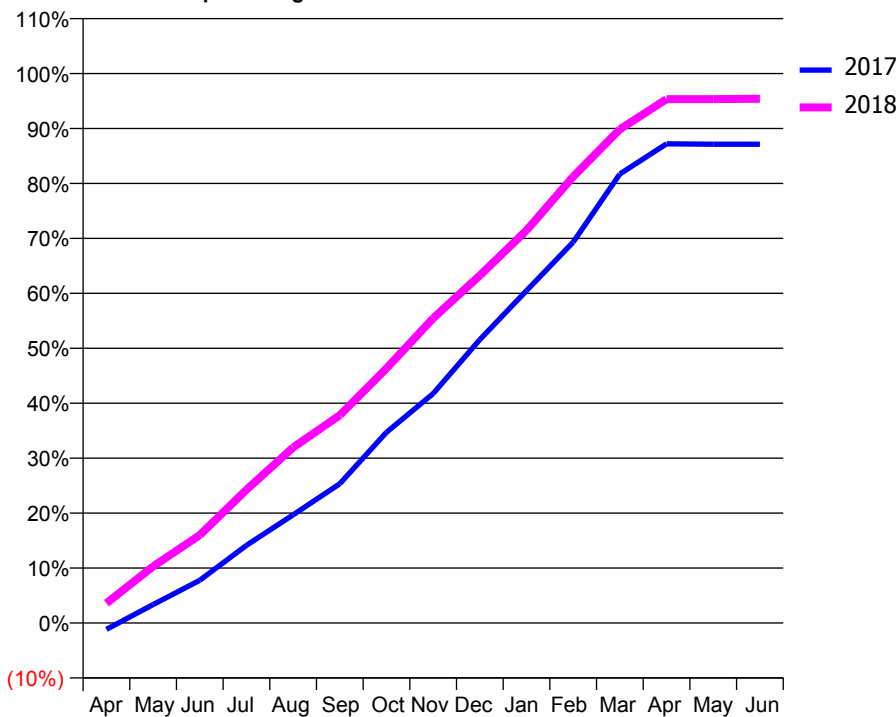
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,766 | |
| Quarter ending June 2017 | 4,722 | → |
| Quarter ending September 2017 | 4,695 | → |
| Quarter ending December 2017 | 4,704 | → |
| Quarter ending March 2018 | 4,737 | → |
| Variance since March 2017 | (0.6%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -166 | 508 |
| May | 475 | 1,453 |
| June | 1,095 | 2,253 |
| July | 1,991 | 3,416 |
| August | 2,776 | 4,502 |
| September | 3,572 | 5,328 |
| October | 4,890 | 6,529 |
| November | 5,884 | 7,814 |
| December | 7,268 | 8,913 |
| January | 8,520 | 10,067 |
| February | 9,768 | 11,446 |
| March | 11,513 | 12,660 |
| April | 12,286 | 13,430 |
| May | 12,277 | 13,432 |
| June | 12,277 | 13,441 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 79 | 1,535 | 5.1% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 647 | 5,894 | 11.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,090 | 1,535 | 71.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,987 | 5,894 | 67.6% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 224 | 7,440 | 3.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 61 | 7,440 | 0.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 111 | 7,440 | 1.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

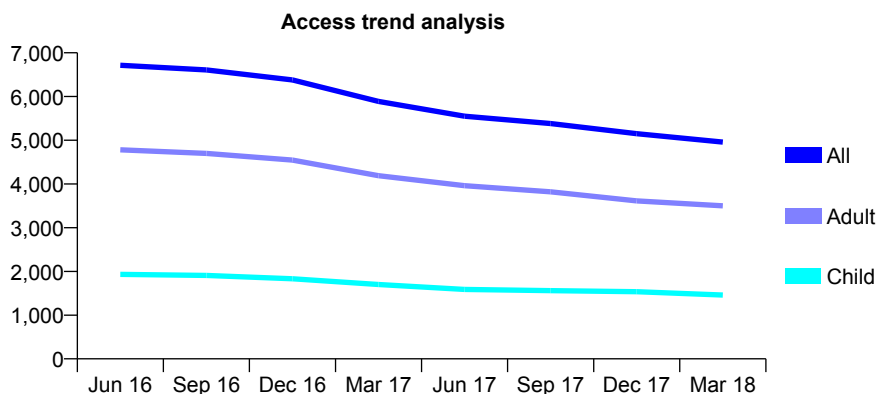
Q51 - Vital Signs At a Glance Contract Report for 159026/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | SLS DentalCare Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,457 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £525,753.57 |

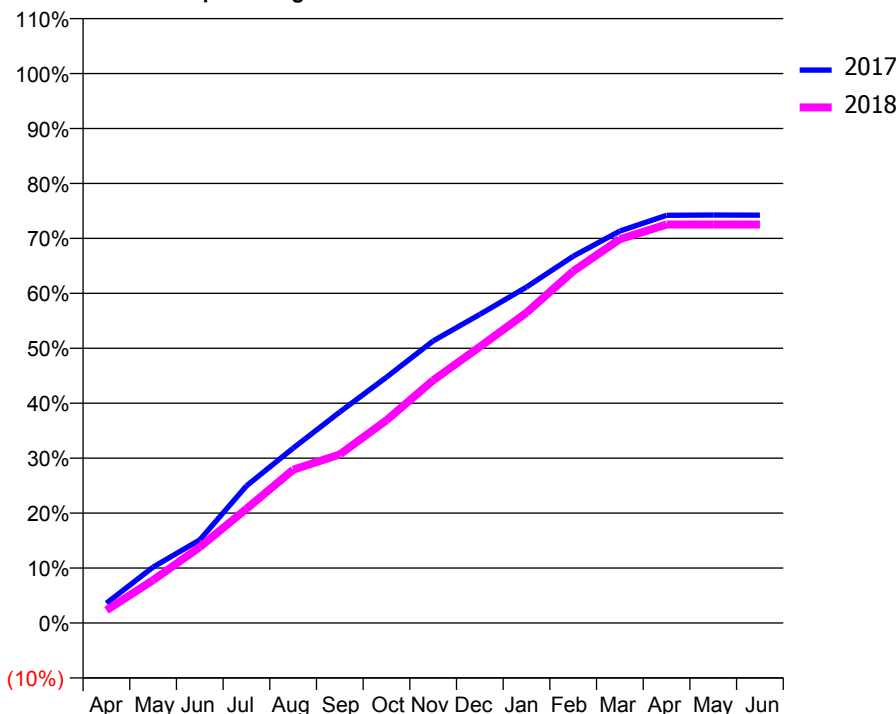
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 5,889 | |
| Quarter ending June 2017 | 5,550 | ↓ |
| Quarter ending September 2017 | 5,381 | ↓ |
| Quarter ending December 2017 | 5,149 | ↓ |
| Quarter ending March 2018 | 4,959 | ↓ |
| Variance since March 2017 | (15.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 738 | 429 |
| May | 2,078 | 1,441 |
| June | 3,085 | 2,549 |
| July | 5,092 | 3,836 |
| August | 6,494 | 5,147 |
| September | 7,832 | 5,661 |
| October | 9,124 | 6,812 |
| November | 10,473 | 8,153 |
| December | 11,458 | 9,276 |
| January | 12,473 | 10,427 |
| February | 13,615 | 11,816 |
| March | 14,551 | 12,894 |
| April | 15,135 | 13,386 |
| May | 15,144 | 13,386 |
| June | 15,143 | 13,386 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 148 | 1,817 | 8.1% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 580 | 4,103 | 14.1% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 770 | 1,817 | 42.4% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,886 | 4,103 | 46.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 397 | 5,851 | 6.8% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 55 | 5,851 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 112 | 5,851 | 1.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 9 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

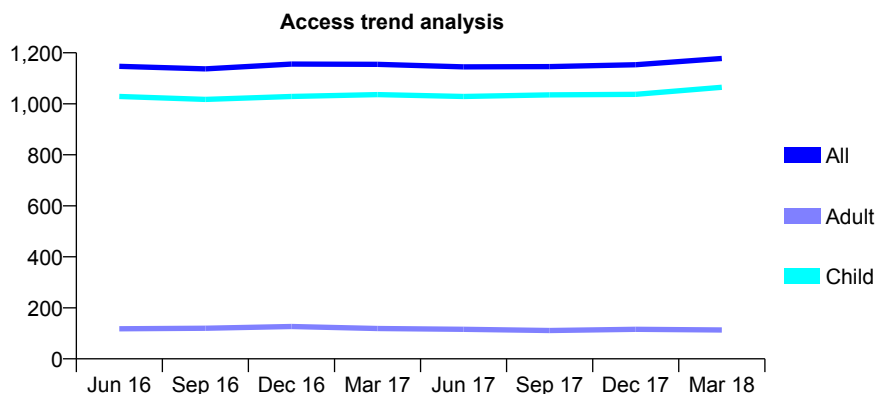
Q51 - Vital Signs At a Glance Contract Report for 159603/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | GHB |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,915 |
| Carry forward general activity (UDA) | -17 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £55,613.77 |

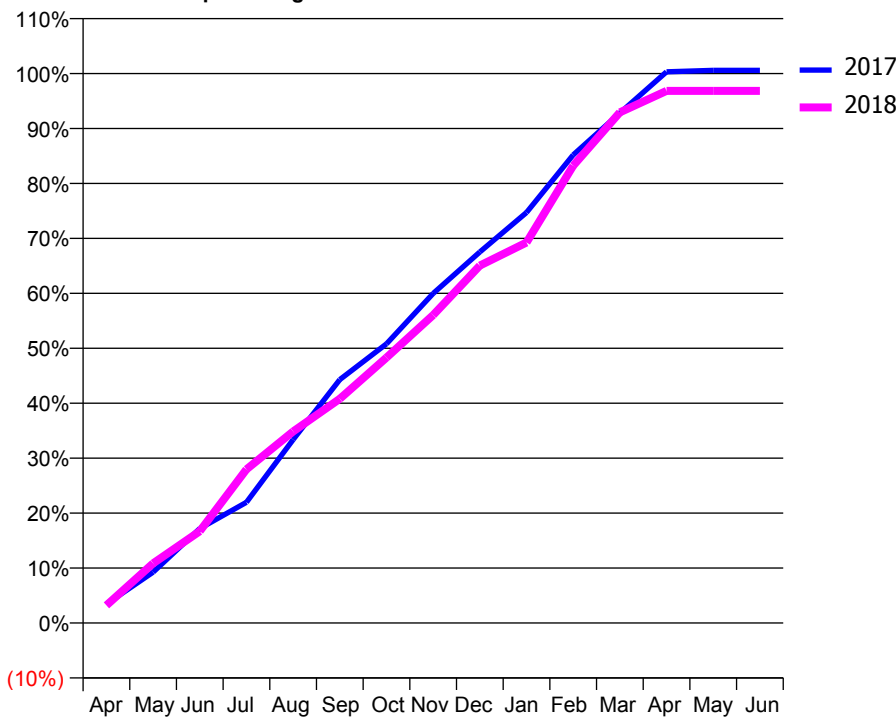
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,155 | |
| Quarter ending June 2017 | 1,145 | → |
| Quarter ending September 2017 | 1,146 | → |
| Quarter ending December 2017 | 1,153 | → |
| Quarter ending March 2018 | 1,178 | ↑ |
| Variance since March 2017 | 2.0% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 101 | 93 |
| May | 270 | 316 |
| June | 501 | 487 |
| July | 640 | 815 |
| August | 973 | 1,016 |
| September | 1,291 | 1,189 |
| October | 1,481 | 1,408 |
| November | 1,748 | 1,633 |
| December | 1,968 | 1,896 |
| January | 2,177 | 2,019 |
| February | 2,483 | 2,426 |
| March | 2,705 | 2,709 |
| April | 2,924 | 2,823 |
| May | 2,932 | 2,823 |
| June | 2,932 | 2,823 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 195 | 1,782 | 10.9% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 2 | 0.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,060 | 1,782 | 59.5% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 2 | 50.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 93 | 1,710 | 5.4% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 1,710 | 0.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 1,710 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

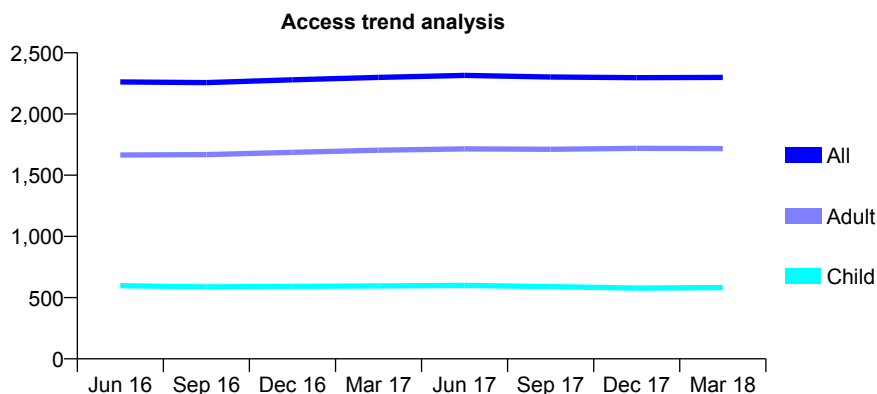
Q51 - Vital Signs At a Glance Contract Report for 160938/0001 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | Woodseats Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,275 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £151,525.38 |

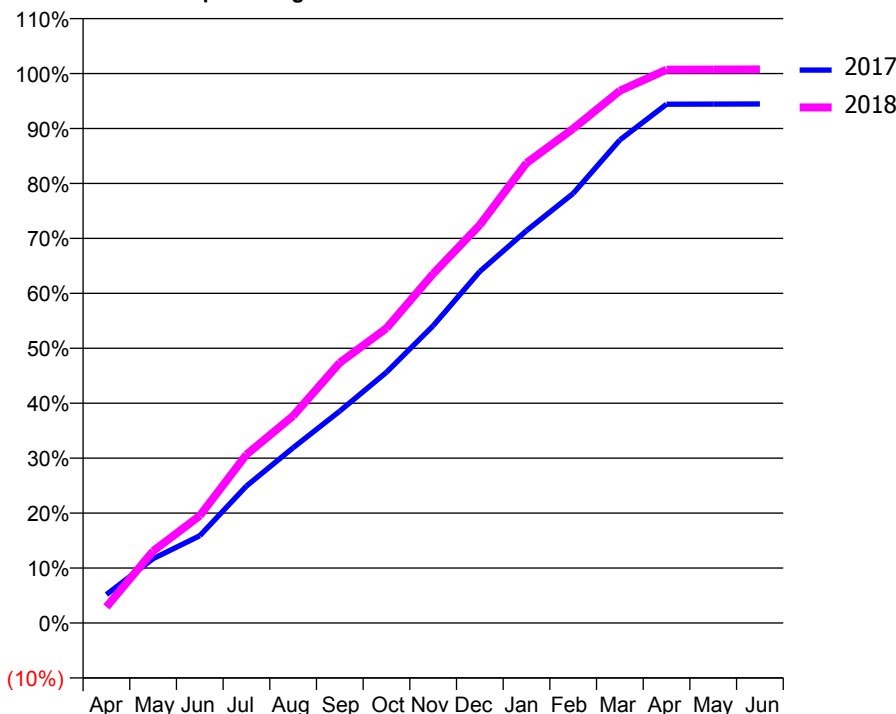
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,299 | |
| Quarter ending June 2017 | 2,315 | → |
| Quarter ending September 2017 | 2,302 | → |
| Quarter ending December 2017 | 2,297 | → |
| Quarter ending March 2018 | 2,299 | → |
| Variance since March 2017 | 0.0% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 406 | 184 |
| May | 918 | 822 |
| June | 1,245 | 1,225 |
| July | 1,957 | 1,924 |
| August | 2,502 | 2,365 |
| September | 3,025 | 2,974 |
| October | 3,580 | 3,367 |
| November | 4,244 | 3,989 |
| December | 5,018 | 4,546 |
| January | 5,601 | 5,252 |
| February | 6,133 | 5,646 |
| March | 6,896 | 6,078 |
| April | 7,406 | 6,319 |
| May | 7,408 | 6,321 |
| June | 7,410 | 6,322 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 86 | 901 | 9.5% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 494 | 2,882 | 17.1% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 521 | 901 | 57.8% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,832 | 2,882 | 63.6% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 167 | 3,652 | 4.6% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 18 | 3,652 | 0.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 27 | 3,652 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

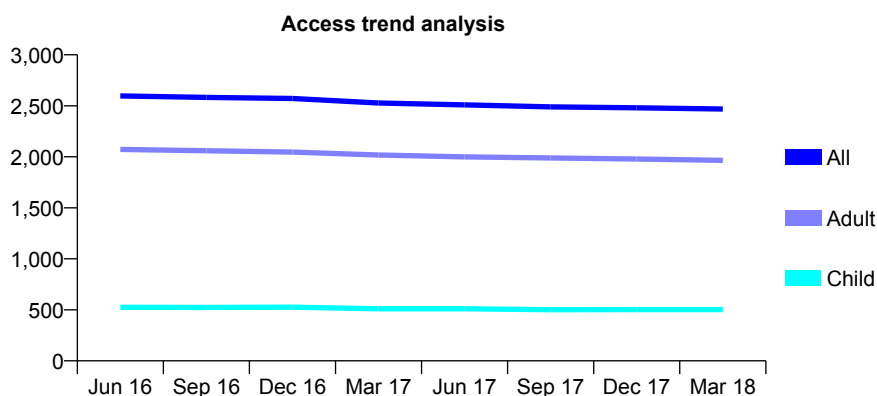
Q51 - Vital Signs At a Glance Contract Report for 161772/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | J G Lafferty & N C Dalton |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,857 |
| Carry forward general activity (UDA) | 120 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £238,215.24 |

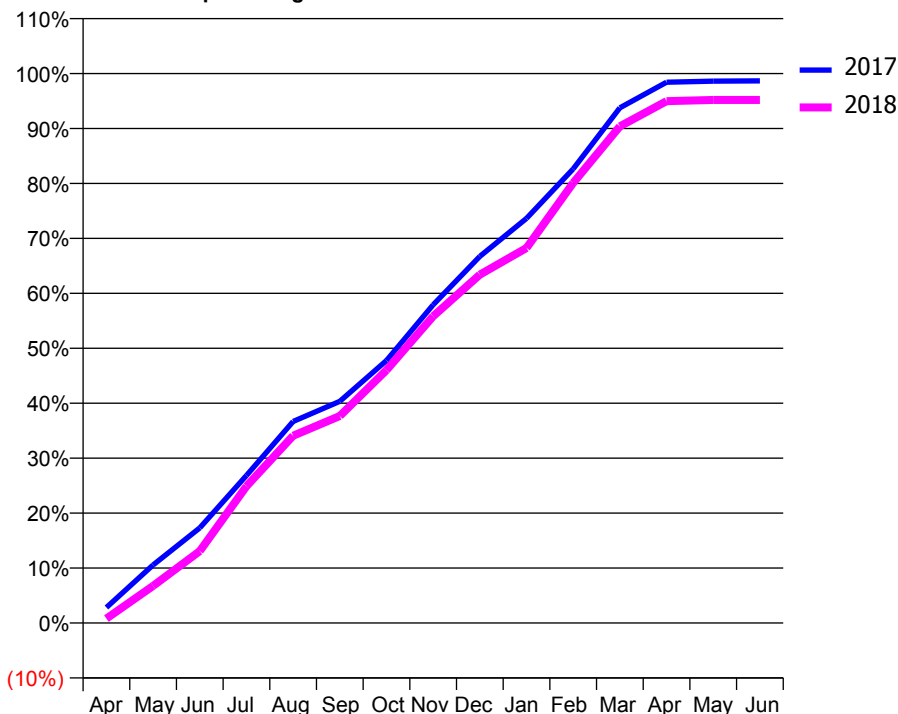
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,527 | |
| Quarter ending June 2017 | 2,509 | → |
| Quarter ending September 2017 | 2,490 | → |
| Quarter ending December 2017 | 2,481 | → |
| Quarter ending March 2018 | 2,469 | → |
| Variance since March 2017 | (2.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 251 | 72 |
| May | 936 | 599 |
| June | 1,534 | 1,160 |
| July | 2,377 | 2,205 |
| August | 3,249 | 3,018 |
| September | 3,573 | 3,338 |
| October | 4,231 | 4,075 |
| November | 5,129 | 4,944 |
| December | 5,910 | 5,615 |
| January | 6,522 | 6,045 |
| February | 7,320 | 7,094 |
| March | 8,303 | 8,005 |
| April | 8,716 | 8,411 |
| May | 8,734 | 8,431 |
| June | 8,737 | 8,431 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 41 | 858 | 4.8% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 597 | 4,434 | 13.5% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 661 | 858 | 77.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,448 | 4,434 | 77.8% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 230 | 5,289 | 4.3% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 51 | 5,289 | 1.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 15 | 5,289 | 0.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

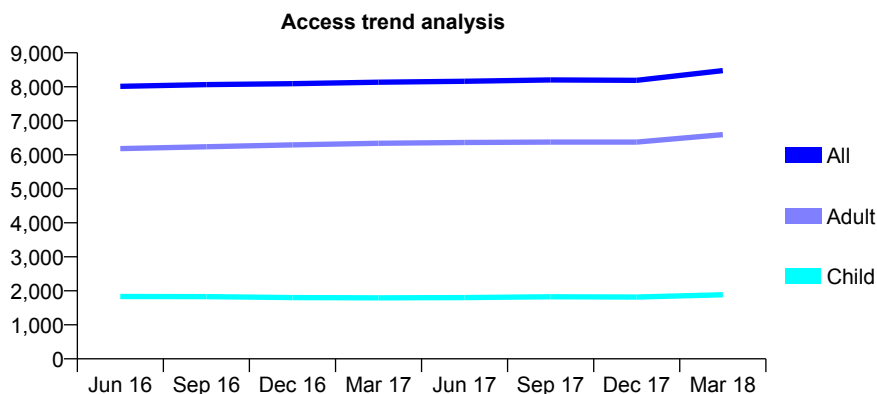
Q51 - Vital Signs At a Glance Contract Report for 162949/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Yorkshire and Humberside CDA Ltd t/a Ger |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 27,279 |
| Carry forward general activity (UDA) | 135 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £771,984.20 |

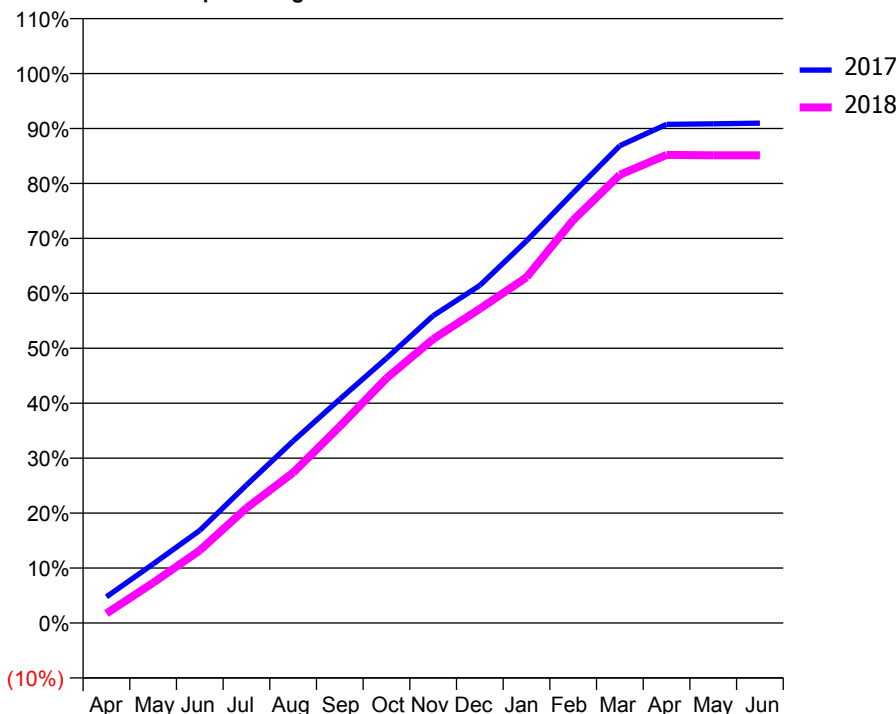
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 8,134 | |
| Quarter ending June 2017 | 8,164 | → |
| Quarter ending September 2017 | 8,203 | → |
| Quarter ending December 2017 | 8,192 | → |
| Quarter ending March 2018 | 8,478 | ↑ |
| Variance since March 2017 | 4.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 1,301 | 471 |
| May | 2,931 | 1,996 |
| June | 4,597 | 3,605 |
| July | 6,847 | 5,711 |
| August | 9,030 | 7,465 |
| September | 11,112 | 9,760 |
| October | 13,144 | 12,149 |
| November | 15,254 | 14,100 |
| December | 16,758 | 15,599 |
| January | 18,967 | 17,163 |
| February | 21,360 | 19,999 |
| March | 23,695 | 22,253 |
| April | 24,756 | 23,237 |
| May | 24,783 | 23,216 |
| June | 24,813 | 23,218 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 299 | 2,999 | 10.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,224 | 9,336 | 13.1% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,850 | 2,999 | 61.7% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,266 | 9,336 | 56.4% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,054 | 11,455 | 9.2% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 104 | 11,455 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 68 | 11,455 | 0.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

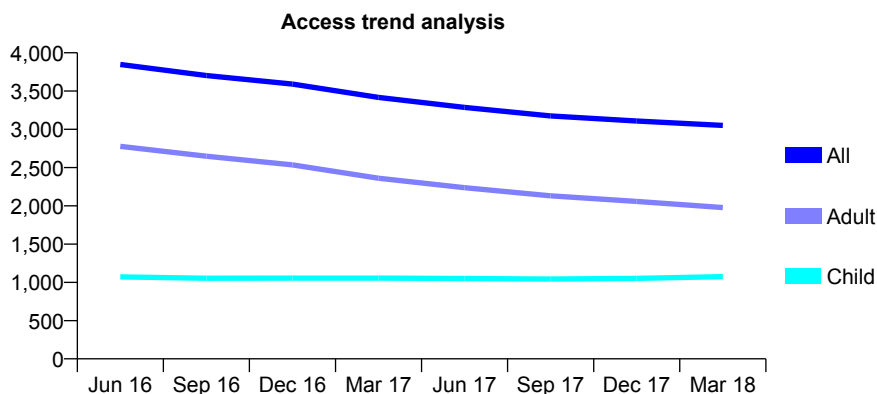
Q51 - Vital Signs At a Glance Contract Report for 162949/0002 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Lowedges Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 16/12/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,332 |
| Carry forward general activity (UDA) | -227 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £343,750.01 |

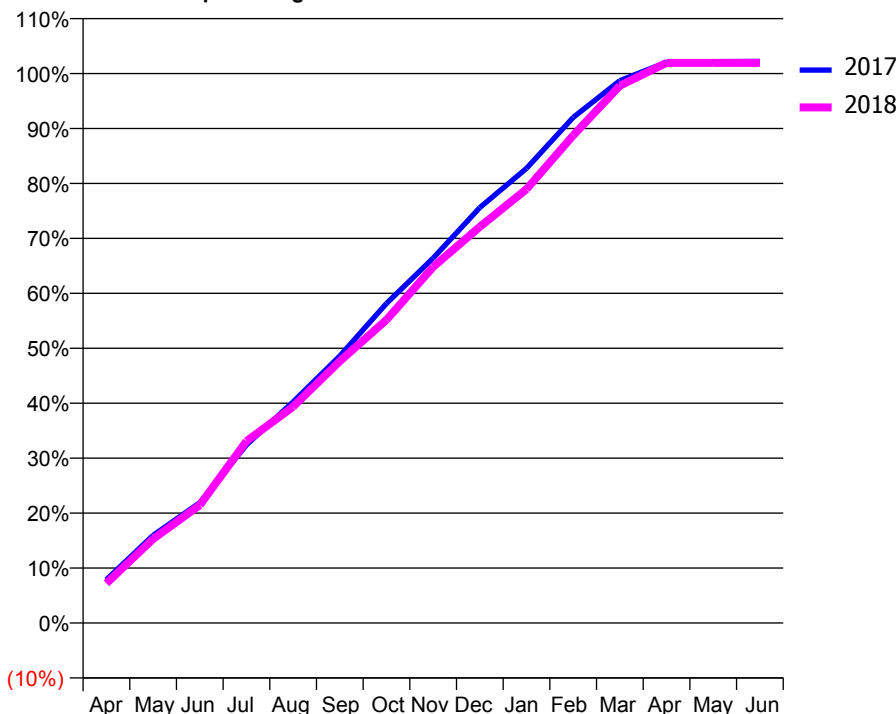
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 3,417 | |
| Quarter ending June 2017 | 3,287 | ↓ |
| Quarter ending September 2017 | 3,174 | ↓ |
| Quarter ending December 2017 | 3,108 | ↓ |
| Quarter ending March 2018 | 3,051 | ↓ |
| Variance since March 2017 | (10.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 896 | 819 |
| May | 1,807 | 1,733 |
| June | 2,481 | 2,434 |
| July | 3,672 | 3,750 |
| August | 4,561 | 4,462 |
| September | 5,507 | 5,400 |
| October | 6,590 | 6,252 |
| November | 7,526 | 7,344 |
| December | 8,567 | 8,172 |
| January | 9,377 | 8,948 |
| February | 10,425 | 10,055 |
| March | 11,184 | 11,081 |
| April | 11,564 | 11,551 |
| May | 11,575 | 11,552 |
| June | 11,582 | 11,552 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 124 | 1,641 | 7.6% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 444 | 2,908 | 15.3% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 878 | 1,641 | 53.5% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,508 | 2,908 | 51.9% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 263 | 4,552 | 5.8% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 65 | 4,552 | 1.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 116 | 4,552 | 2.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

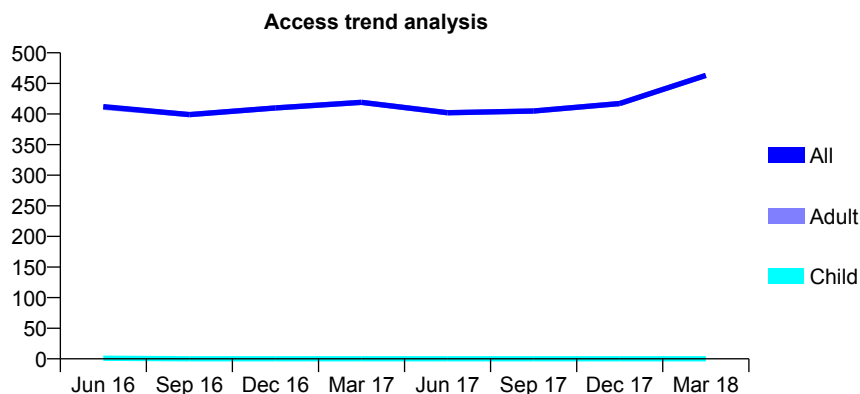
Q51 - Vital Signs At a Glance Contract Report for 162949/0003 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Lowedges Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 16/12/2008 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,330 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £69,869.85 |

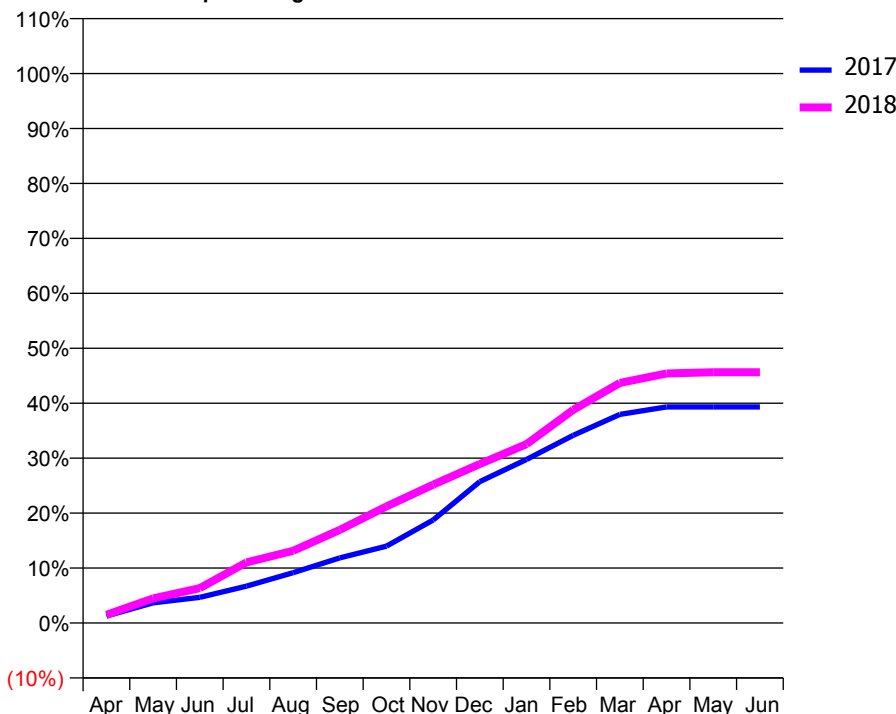
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 419 | |
| Quarter ending June 2017 | 402 | ↓ |
| Quarter ending September 2017 | 405 | → |
| Quarter ending December 2017 | 417 | ↑ |
| Quarter ending March 2018 | 463 | ↑ |
| Variance since March 2017 | 10.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 17 | 20 |
| May | 49 | 59 |
| June | 62 | 84 |
| July | 89 | 147 |
| August | 122 | 175 |
| September | 158 | 225 |
| October | 186 | 282 |
| November | 249 | 335 |
| December | 342 | 385 |
| January | 396 | 433 |
| February | 454 | 516 |
| March | 505 | 581 |
| April | 523 | 604 |
| May | 523 | 607 |
| June | 523 | 607 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | N/A | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 13 | 340 | 3.8% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | N/A | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 17 | 340 | 5.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 15 | 346 | 4.3% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 346 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 346 | 0.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

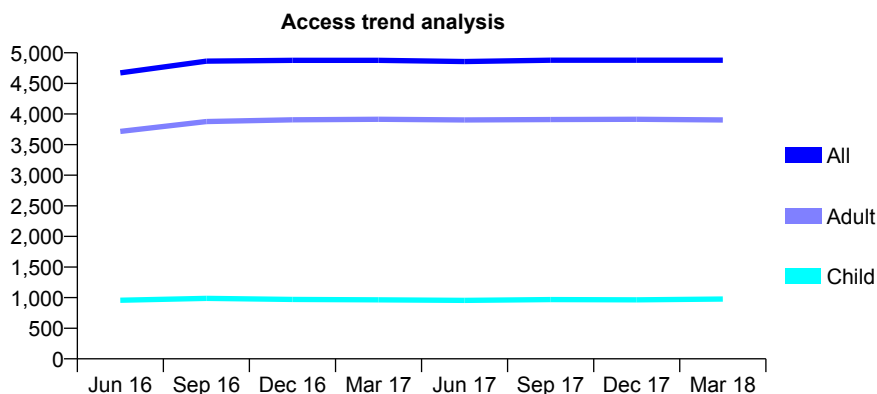
Q51 - Vital Signs At a Glance Contract Report for 163848/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Southfield Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,801 |
| Carry forward general activity (UDA) | -114 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £395,000.82 |

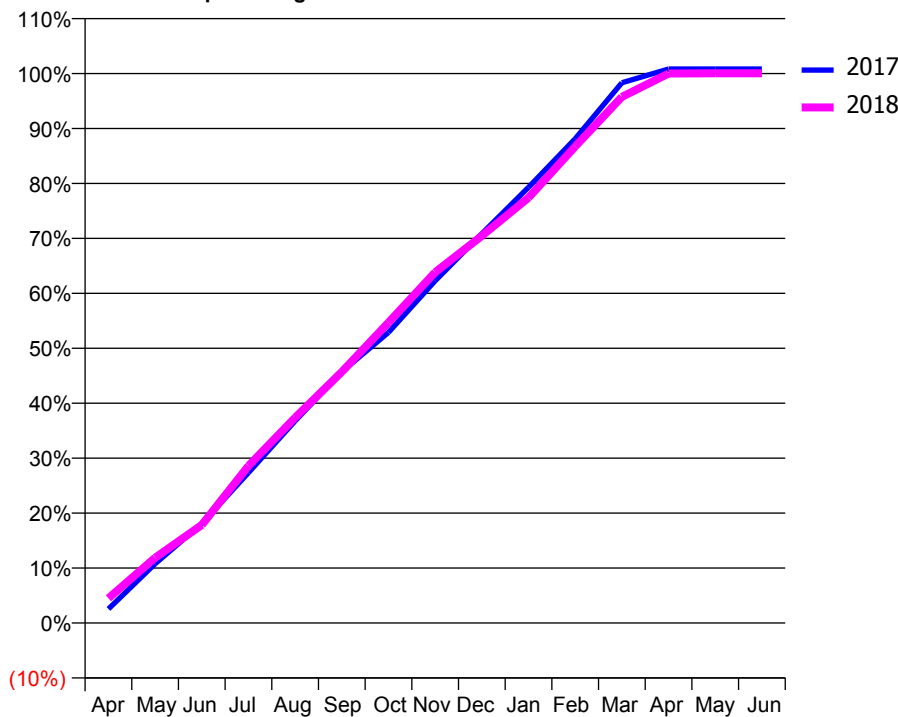
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,877 | |
| Quarter ending June 2017 | 4,857 | → |
| Quarter ending September 2017 | 4,878 | → |
| Quarter ending December 2017 | 4,879 | → |
| Quarter ending March 2018 | 4,879 | → |
| Variance since March 2017 | 0.0% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 355 | 622 |
| May | 1,488 | 1,639 |
| June | 2,495 | 2,465 |
| July | 3,775 | 3,948 |
| August | 5,076 | 5,159 |
| September | 6,313 | 6,309 |
| October | 7,299 | 7,546 |
| November | 8,597 | 8,808 |
| December | 9,777 | 9,725 |
| January | 10,942 | 10,682 |
| February | 12,164 | 11,969 |
| March | 13,568 | 13,213 |
| April | 13,915 | 13,799 |
| May | 13,915 | 13,805 |
| June | 13,915 | 13,805 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 133 | 1,823 | 7.3% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 792 | 5,469 | 14.5% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,439 | 1,823 | 78.9% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,349 | 5,469 | 43.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 342 | 7,398 | 4.6% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 83 | 7,398 | 1.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 197 | 7,398 | 2.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

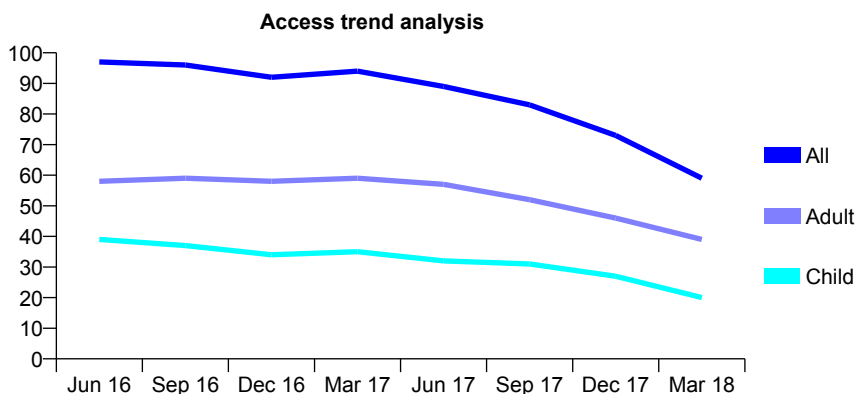
Q51 - Vital Signs At a Glance Contract Report for 165026/0004 - Year end March 2018

| | |
|----------------------|--------------------------------------|
| Name or company name | Nottinghamshire Healthcare NHS Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | 15/09/2017 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 413 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £10,261.38 |

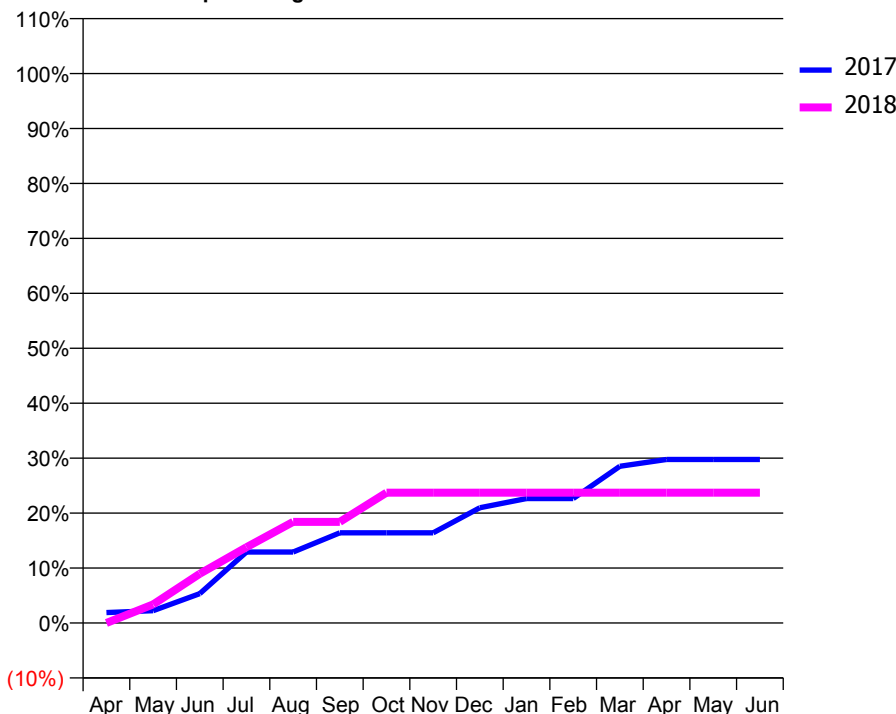
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 94 | |
| Quarter ending June 2017 | 89 | ↓ |
| Quarter ending September 2017 | 83 | ↓ |
| Quarter ending December 2017 | 73 | ↓ |
| Quarter ending March 2018 | 59 | ↓ |
| Variance since March 2017 | (37.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|------|------|
| April | 17 | 0 |
| May | 20 | 14 |
| June | 48 | 37 |
| July | 116 | 57 |
| August | 116 | 76 |
| September | 148 | 76 |
| October | 148 | 98 |
| November | 148 | 98 |
| December | 189 | 98 |
| January | 204 | 98 |
| February | 204 | 98 |
| March | 257 | 98 |
| April | 268 | 98 |
| May | 268 | 98 |
| June | 268 | 98 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 25 | 0.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 35 | 2.9% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 7 | 25 | 28.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 20 | 35 | 57.1% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 55 | 0.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 55 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 55 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

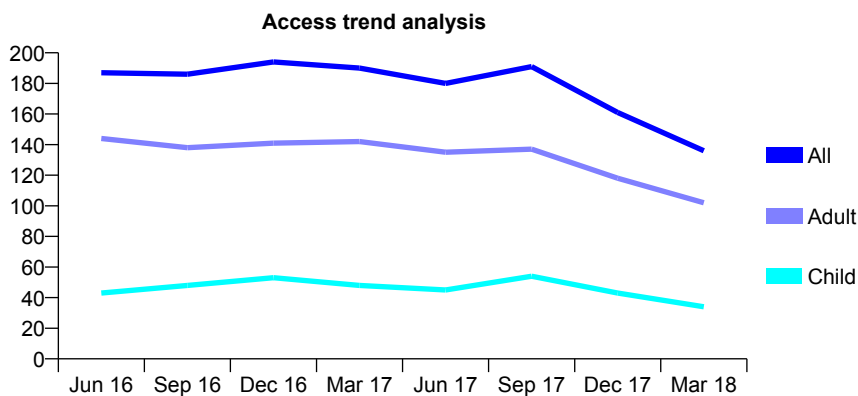
Q51 - Vital Signs At a Glance Contract Report for 165026/0005 - Year end March 2018

| | |
|----------------------|--------------------------------------|
| Name or company name | Nottinghamshire Healthcare NHS Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | 15/09/2017 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,238 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £72,510.89 |

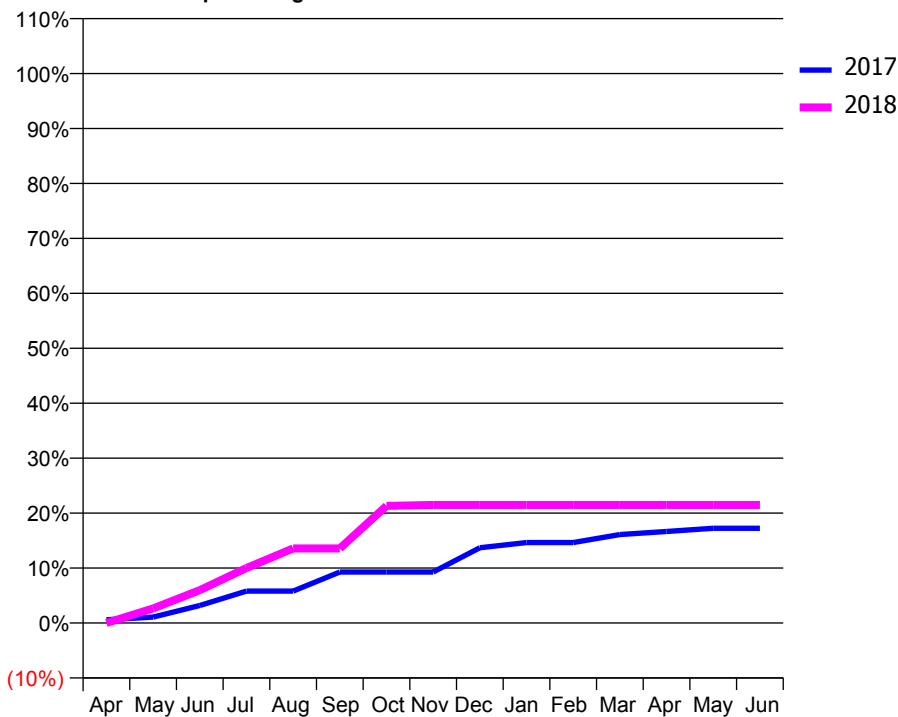
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 190 | |
| Quarter ending June 2017 | 180 | ↓ |
| Quarter ending September 2017 | 191 | ↑ |
| Quarter ending December 2017 | 161 | ↓ |
| Quarter ending March 2018 | 136 | ↓ |
| Variance since March 2017 | (28.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 16 | 0 |
| May | 29 | 33 |
| June | 86 | 74 |
| July | 157 | 124 |
| August | 157 | 168 |
| September | 250 | 168 |
| October | 250 | 264 |
| November | 250 | 266 |
| December | 370 | 266 |
| January | 396 | 266 |
| February | 396 | 266 |
| March | 435 | 266 |
| April | 450 | 266 |
| May | 466 | 266 |
| June | 466 | 266 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 53 | 1.9% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 6 | 77 | 7.8% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 12 | 53 | 22.6% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 27 | 77 | 35.1% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 121 | 0.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 121 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 121 | 1.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

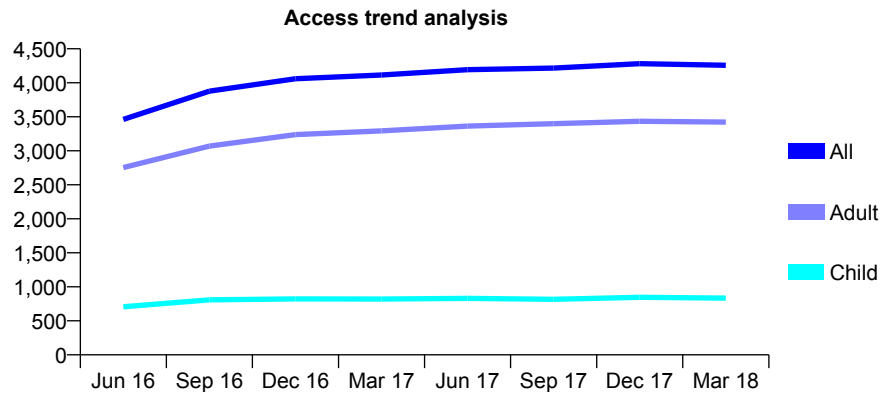
Q51 - Vital Signs At a Glance Contract Report for 166626/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | Impressions Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,344 |
| Carry forward general activity (UDA) | -70 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £381,912.32 |

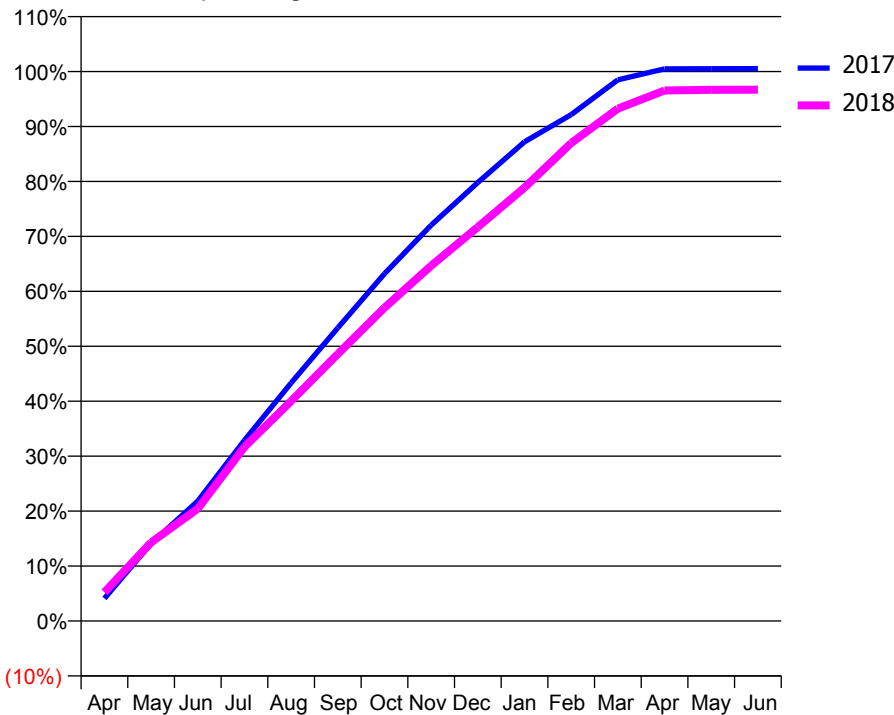
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,114 | |
| Quarter ending June 2017 | 4,194 | → |
| Quarter ending September 2017 | 4,216 | → |
| Quarter ending December 2017 | 4,282 | → |
| Quarter ending March 2018 | 4,258 | → |
| Variance since March 2017 | 3.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 549 | 698 |
| May | 1,883 | 1,907 |
| June | 2,912 | 2,727 |
| July | 4,388 | 4,227 |
| August | 5,782 | 5,341 |
| September | 7,120 | 6,486 |
| October | 8,435 | 7,608 |
| November | 9,611 | 8,628 |
| December | 10,650 | 9,569 |
| January | 11,637 | 10,526 |
| February | 12,297 | 11,606 |
| March | 13,143 | 12,442 |
| April | 13,407 | 12,882 |
| May | 13,412 | 12,899 |
| June | 13,414 | 12,903 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 108 | 1,300 | 8.3% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,109 | 5,596 | 19.8% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 717 | 1,300 | 55.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,194 | 5,596 | 57.1% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 616 | 6,704 | 9.2% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 103 | 6,704 | 1.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 104 | 6,704 | 1.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

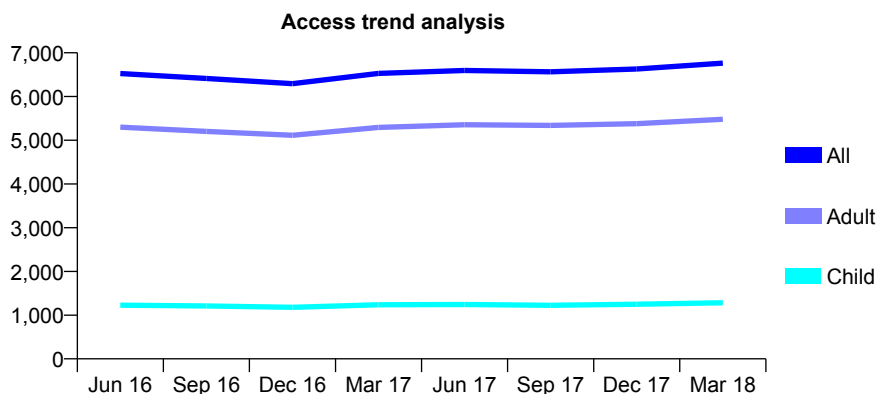
Q51 - Vital Signs At a Glance Contract Report for 166723/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Woodhouse Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

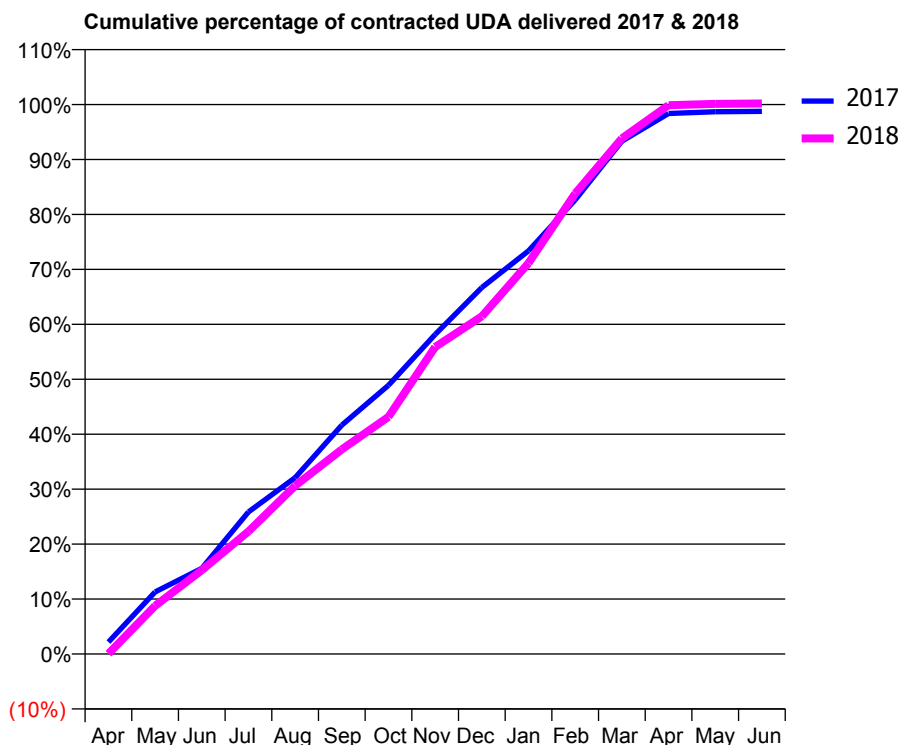
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,329 |
| Carry forward general activity (UDA) | -12 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £613,585.45 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,528 | |
| Quarter ending June 2017 | 6,596 | → |
| Quarter ending September 2017 | 6,564 | → |
| Quarter ending December 2017 | 6,630 | → |
| Quarter ending March 2018 | 6,764 | ↑ |
| Variance since March 2017 | 3.6% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 462 | 12 |
| May | 2,408 | 1,869 |
| June | 3,325 | 3,254 |
| July | 5,517 | 4,760 |
| August | 6,846 | 6,530 |
| September | 8,884 | 7,941 |
| October | 10,434 | 9,204 |
| November | 12,406 | 11,919 |
| December | 14,225 | 13,109 |
| January | 15,650 | 15,171 |
| February | 17,627 | 17,872 |
| March | 19,902 | 20,015 |
| April | 20,981 | 21,304 |
| May | 21,047 | 21,356 |
| June | 21,066 | 21,368 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 114 | 2,323 | 4.9% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,037 | 9,742 | 10.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,731 | 2,323 | 74.5% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,709 | 9,742 | 68.9% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 469 | 11,440 | 4.1% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 82 | 11,440 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 108 | 11,440 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 13 | 84.6% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 13 | 92.3% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

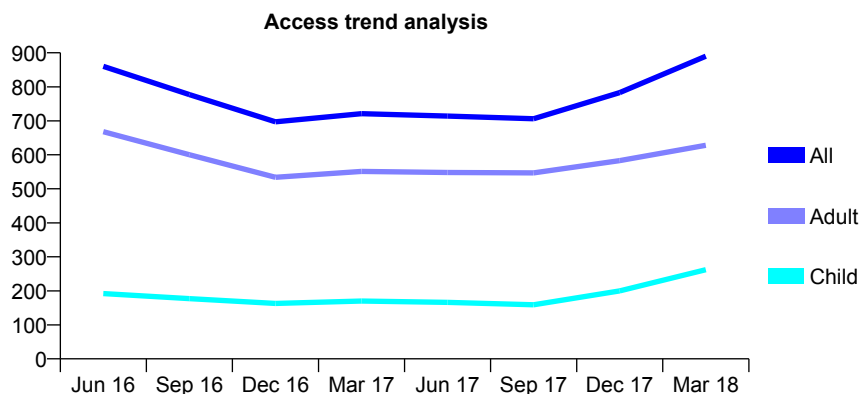
Q51 - Vital Signs At a Glance Contract Report for 166944/0004 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | Sheffield SPDCS |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | 31/03/2020 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 3,887 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £489,550.68 |

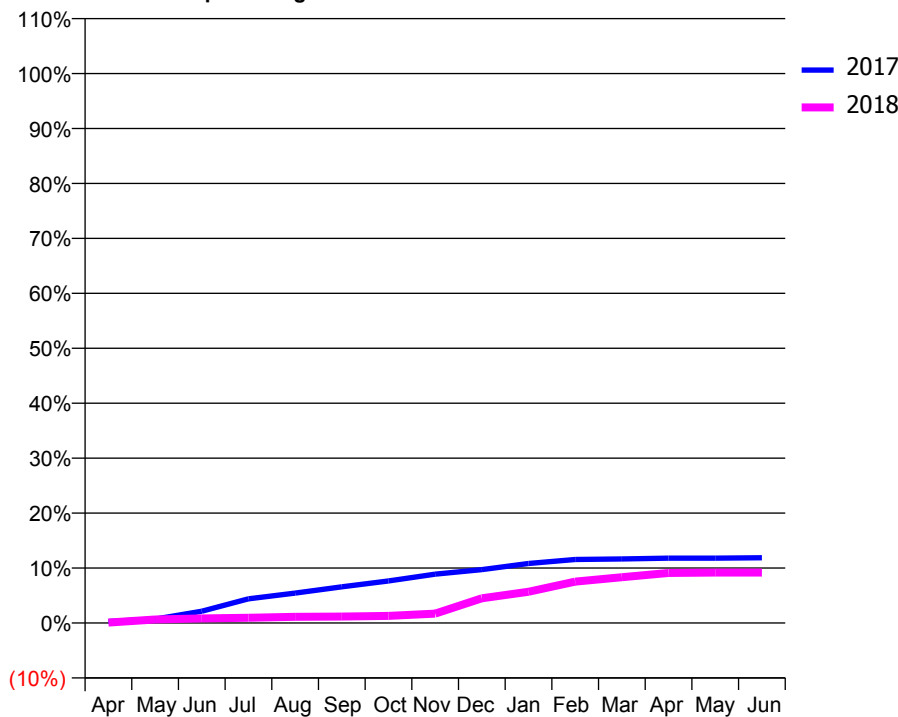
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 721 | |
| Quarter ending June 2017 | 714 | → |
| Quarter ending September 2017 | 706 | ↓ |
| Quarter ending December 2017 | 783 | ↑ |
| Quarter ending March 2018 | 890 | ↑ |
| Variance since March 2017 | 23.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 11 | 3 |
| May | 28 | 25 |
| June | 83 | 32 |
| July | 171 | 37 |
| August | 211 | 44 |
| September | 256 | 46 |
| October | 298 | 50 |
| November | 346 | 67 |
| December | 378 | 175 |
| January | 422 | 222 |
| February | 450 | 293 |
| March | 453 | 324 |
| April | 459 | 354 |
| May | 459 | 357 |
| June | 462 | 357 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 9 | 277 | 3.2% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 58 | 660 | 8.8% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 79 | 277 | 28.5% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 238 | 660 | 36.1% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 5 | 183 | 2.7% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 183 | 1.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 183 | 1.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

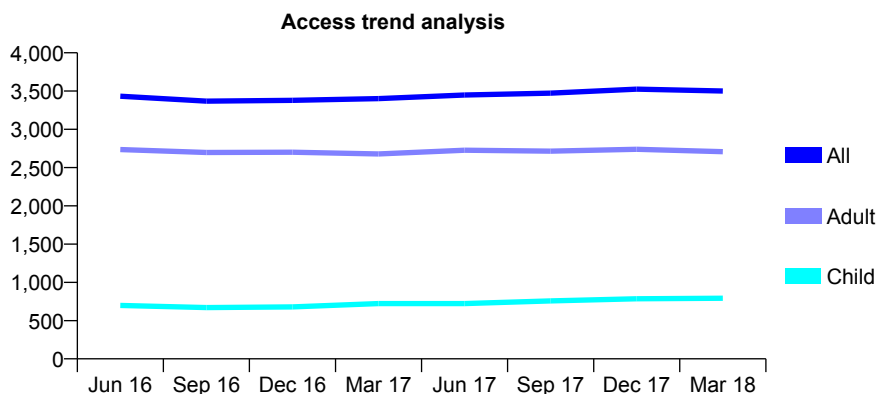
Q51 - Vital Signs At a Glance Contract Report for 166944/0007 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | Sheffield SPDCS |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2013 |
| Contract end date | 31/07/2023 |

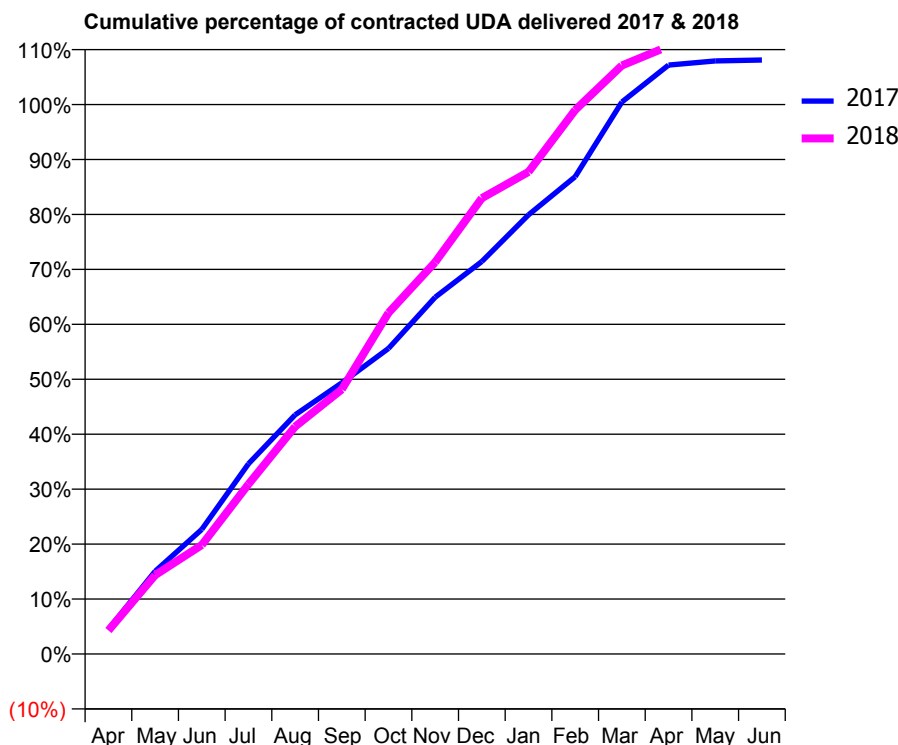
| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 8,544 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,573,763.87 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,401 | |
| Quarter ending June 2017 | 3,449 | → |
| Quarter ending September 2017 | 3,472 | → |
| Quarter ending December 2017 | 3,525 | → |
| Quarter ending March 2018 | 3,500 | → |
| Variance since March 2017 | 2.9% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 387 | 367 |
| May | 1,287 | 1,226 |
| June | 1,938 | 1,695 |
| July | 2,958 | 2,640 |
| August | 3,719 | 3,537 |
| September | 4,216 | 4,114 |
| October | 4,750 | 5,304 |
| November | 5,548 | 6,092 |
| December | 6,104 | 7,088 |
| January | 6,829 | 7,497 |
| February | 7,422 | 8,459 |
| March | 8,582 | 9,151 |
| April | 9,157 | 9,449 |
| May | 9,222 | 9,492 |
| June | 9,235 | 9,494 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 442 | 1,617 | 27.3% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 412 | 3,192 | 12.9% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 635 | 1,617 | 39.3% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,273 | 3,192 | 39.9% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 100 | 4,726 | 2.1% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 7 | 4,726 | 0.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 202 | 4,726 | 4.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

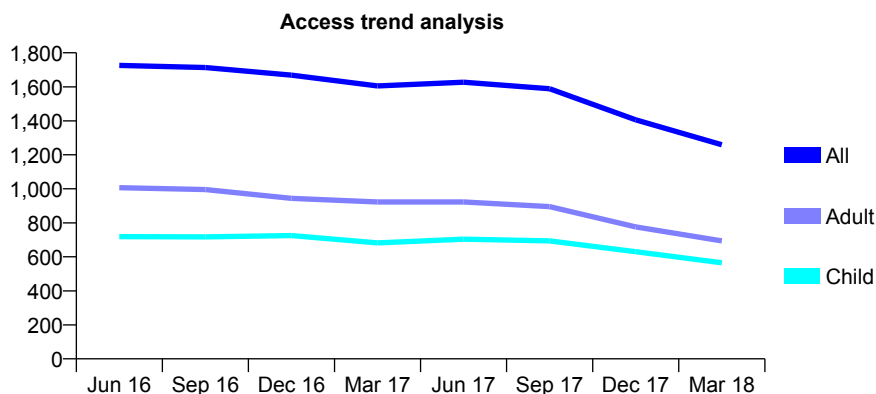
Q51 - Vital Signs At a Glance Contract Report for 166944/0008 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | Sheffield SPDCS |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2013 |
| Contract end date | 31/07/2023 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,488 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £716,970.07 |

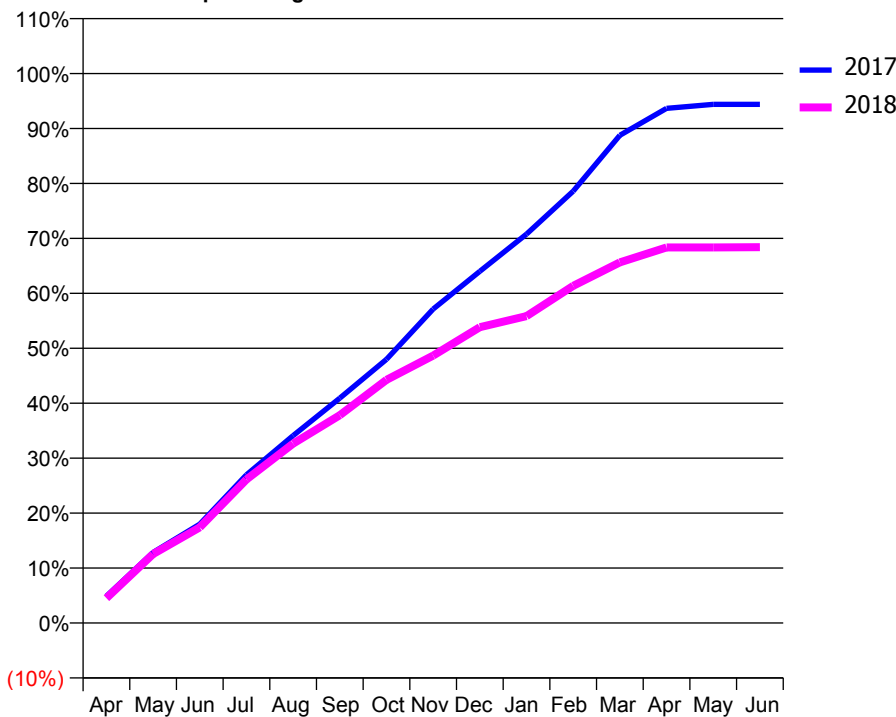
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 1,605 | |
| Quarter ending June 2017 | 1,627 | → |
| Quarter ending September 2017 | 1,589 | ↓ |
| Quarter ending December 2017 | 1,406 | ↓ |
| Quarter ending March 2018 | 1,259 | ↓ |
| Variance since March 2017 | (21.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 219 | 204 |
| May | 577 | 564 |
| June | 808 | 782 |
| July | 1,211 | 1,172 |
| August | 1,531 | 1,465 |
| September | 1,837 | 1,697 |
| October | 2,153 | 1,986 |
| November | 2,564 | 2,184 |
| December | 2,872 | 2,416 |
| January | 3,176 | 2,506 |
| February | 3,527 | 2,754 |
| March | 3,983 | 2,946 |
| April | 4,203 | 3,067 |
| May | 4,236 | 3,067 |
| June | 4,236 | 3,070 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 45 | 717 | 6.3% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 83 | 754 | 11.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 306 | 717 | 42.7% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 289 | 754 | 38.3% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 40 | 1,427 | 2.8% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 1,427 | 0.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 20 | 1,427 | 1.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

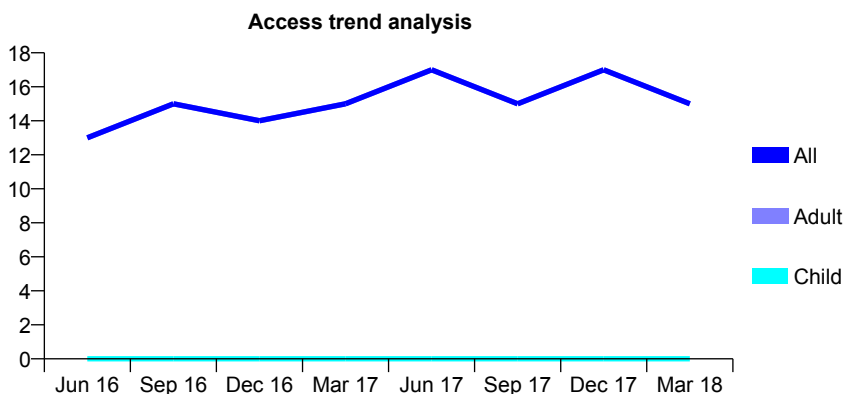
Q51 - Vital Signs At a Glance Contract Report for 166944/0009 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | Sheffield SPDCS |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2013 |
| Contract end date | |

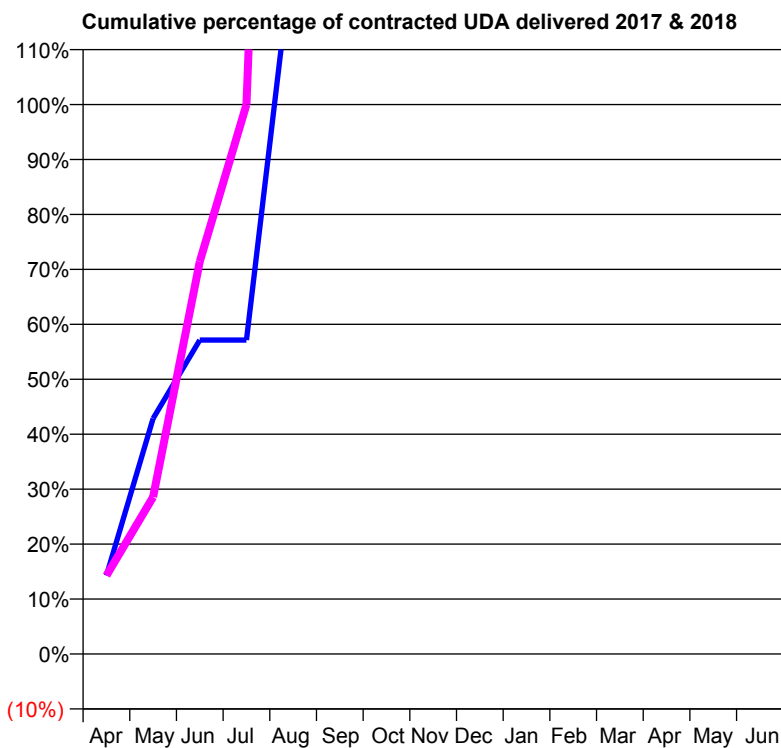
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 7 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £71,695.92 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 15 | |
| Quarter ending June 2017 | 17 | ↑ |
| Quarter ending September 2017 | 15 | ↓ |
| Quarter ending December 2017 | 17 | ↑ |
| Quarter ending March 2018 | 15 | ↓ |
| Variance since March 2017 | 0.0% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 1 | 1 |
| May | 3 | 2 |
| June | 4 | 5 |
| July | 4 | 7 |
| August | 9 | 22 |
| September | 10 | 23 |
| October | 23 | 26 |
| November | 24 | 33 |
| December | 28 | 34 |
| January | 29 | 38 |
| February | 29 | 38 |
| March | 30 | 38 |
| April | 31 | 38 |
| May | 31 | 38 |
| June | 31 | 38 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | N/A | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 20 | 0.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | N/A | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6 | 20 | 30.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 18 | 0.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 18 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 18 | 5.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

Q51 - Vital Signs At a Glance Contract Report for 166944/0010 - Year end March 2018

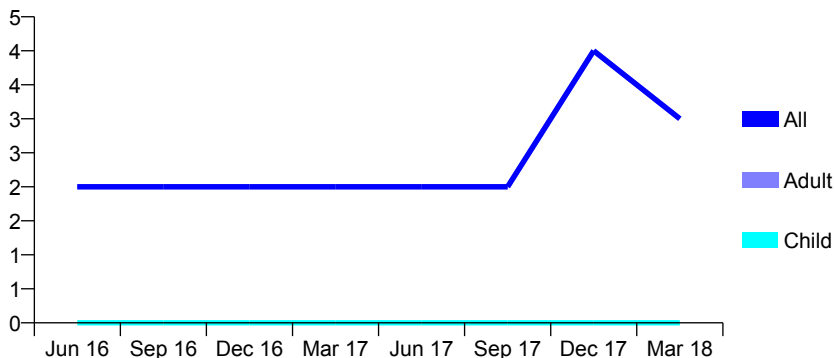
| | |
|----------------------|-----------------|
| Name or company name | Sheffield SPDCS |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2013 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 19 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £71,695.92 |

ACCESS*

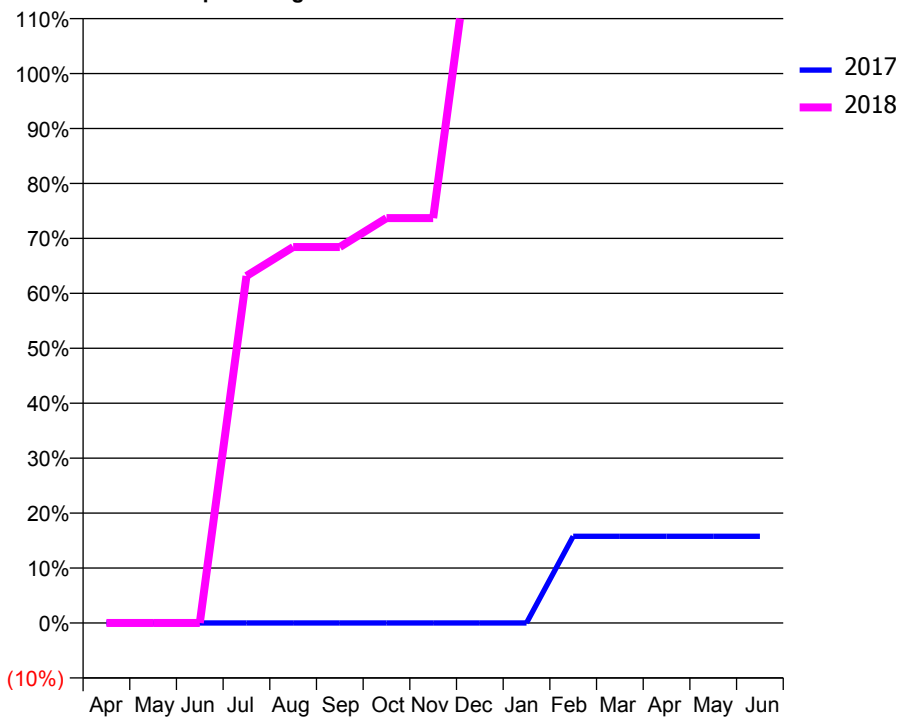
| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 2 | |
| Quarter ending June 2017 | 2 | → |
| Quarter ending September 2017 | 2 | → |
| Quarter ending December 2017 | 4 | ↑ |
| Quarter ending March 2018 | 3 | ↓ |
| Variance since March 2017 | 50.0% | ↑ |

Access trend analysis



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|------|------|
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 12 |
| August | 0 | 13 |
| September | 0 | 13 |
| October | 0 | 14 |
| November | 0 | 14 |
| December | 0 | 26 |
| January | 0 | 26 |
| February | 3 | 27 |
| March | 3 | 27 |
| April | 3 | 27 |
| May | 3 | 27 |
| June | 3 | 27 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | N/A | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 5 | 0.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | N/A | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 5 | 20.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 5 | 0.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 5 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 5 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

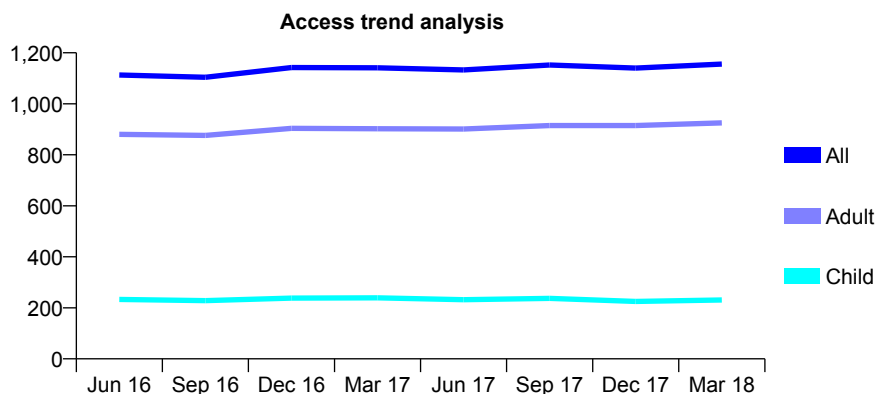
Q51 - Vital Signs At a Glance Contract Report for 167622/0001 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | JCS Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2010 |
| Contract end date | |

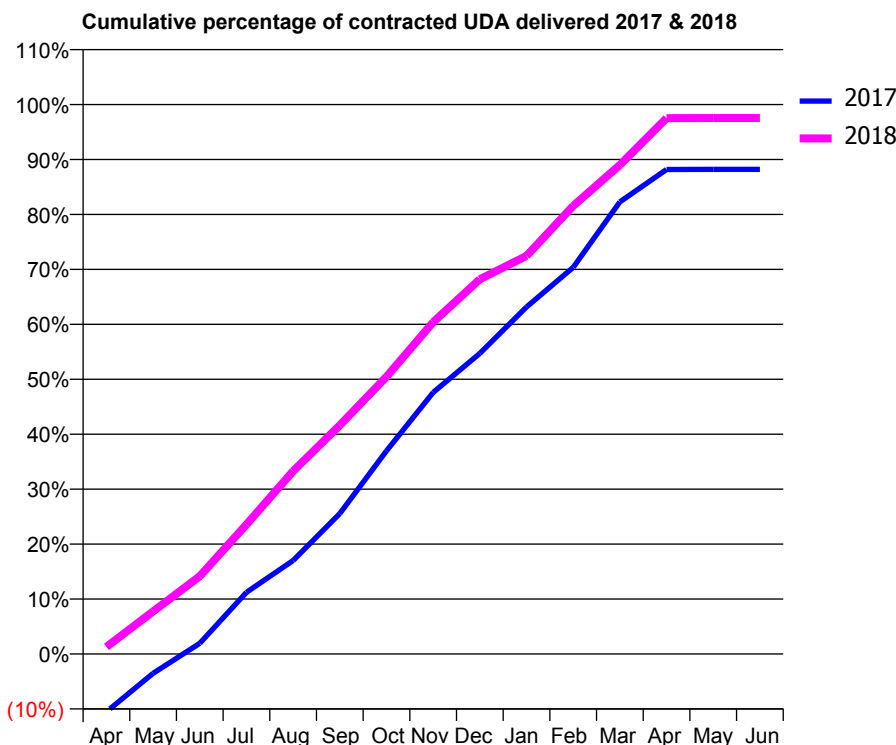
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,471 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £127,997.35 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,141 | |
| Quarter ending June 2017 | 1,133 | → |
| Quarter ending September 2017 | 1,152 | → |
| Quarter ending December 2017 | 1,140 | ↓ |
| Quarter ending March 2018 | 1,156 | → |
| Variance since March 2017 | 1.3% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -471 | 58 |
| May | -158 | 347 |
| June | 87 | 633 |
| July | 502 | 1,054 |
| August | 762 | 1,488 |
| September | 1,143 | 1,861 |
| October | 1,653 | 2,257 |
| November | 2,128 | 2,700 |
| December | 2,446 | 3,049 |
| January | 2,824 | 3,239 |
| February | 3,146 | 3,646 |
| March | 3,679 | 3,979 |
| April | 3,943 | 4,360 |
| May | 3,944 | 4,361 |
| June | 3,944 | 4,361 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 46 | 386 | 11.9% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 348 | 1,582 | 22.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 239 | 386 | 61.9% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 913 | 1,582 | 57.7% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 135 | 1,987 | 6.8% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 45 | 1,987 | 2.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 62 | 1,987 | 3.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

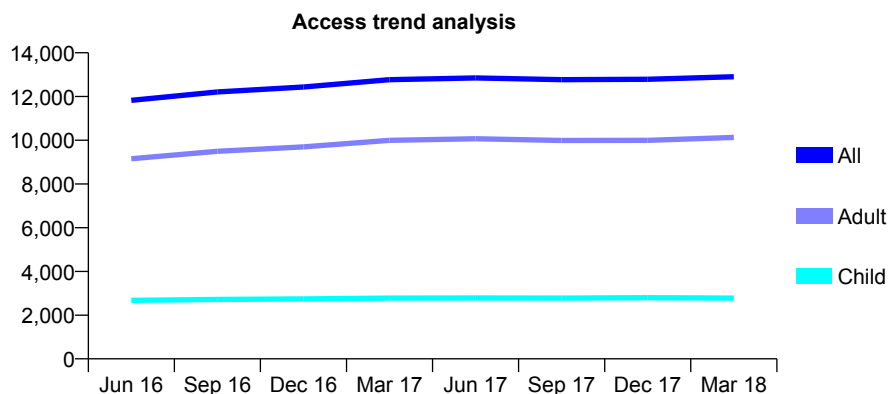
Q51 - Vital Signs At a Glance Contract Report for 167819/0001 - Year end March 2018

| | |
|----------------------|------------------------|
| Name or company name | Mr Peach and Mr Harper |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 29,661 |
| Carry forward general activity (UDA) | -593 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £935,427.42 |

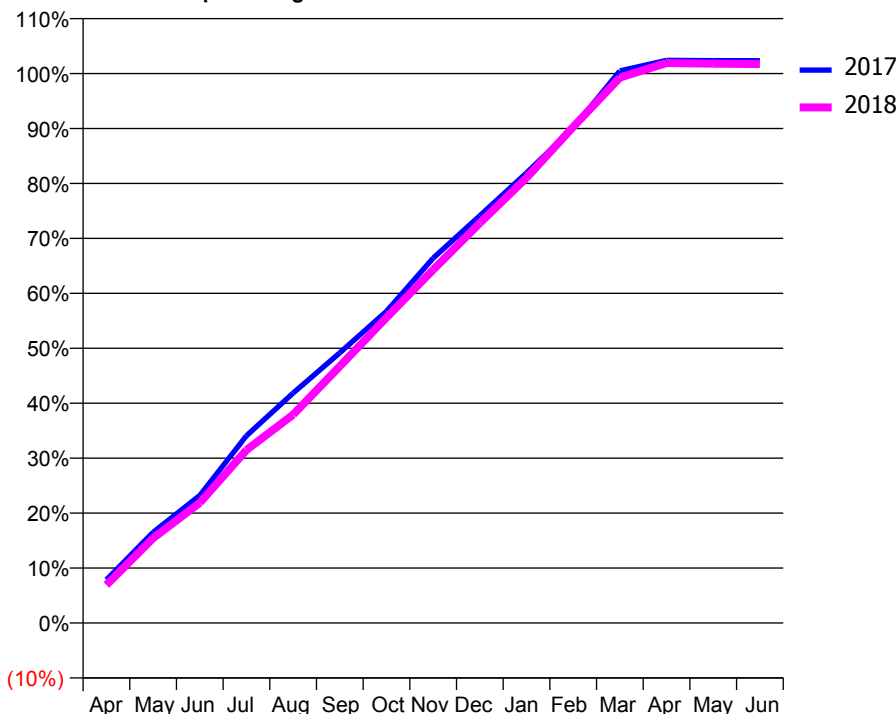
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 12,773 | |
| Quarter ending June 2017 | 12,853 | → |
| Quarter ending September 2017 | 12,770 | → |
| Quarter ending December 2017 | 12,792 | → |
| Quarter ending March 2018 | 12,904 | → |
| Variance since March 2017 | 1.0% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,333 | 2,055 |
| May | 4,900 | 4,580 |
| June | 6,887 | 6,489 |
| July | 10,106 | 9,341 |
| August | 12,414 | 11,244 |
| September | 14,589 | 13,858 |
| October | 16,825 | 16,487 |
| November | 19,696 | 19,072 |
| December | 21,986 | 21,593 |
| January | 24,300 | 24,033 |
| February | 26,719 | 26,783 |
| March | 29,803 | 29,441 |
| April | 30,373 | 30,224 |
| May | 30,354 | 30,191 |
| June | 30,350 | 30,169 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 296 | 4,684 | 6.3% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 753 | 12,970 | 5.8% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,287 | 4,684 | 70.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,968 | 12,970 | 53.7% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 523 | 17,772 | 2.9% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 116 | 17,772 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 66 | 17,772 | 0.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 20 | 20 | 100.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 19 | 20 | 95.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

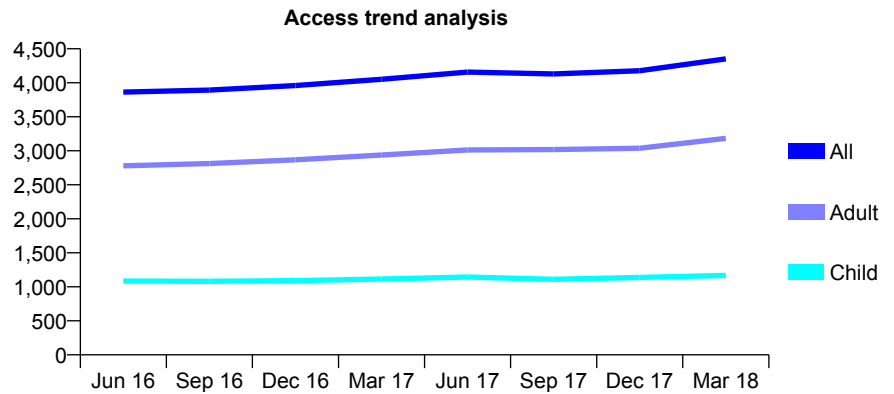
Q51 - Vital Signs At a Glance Contract Report for 174440/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | IDH 474 Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,895 |
| Carry forward general activity (UDA) | 374 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £460,132.84 |

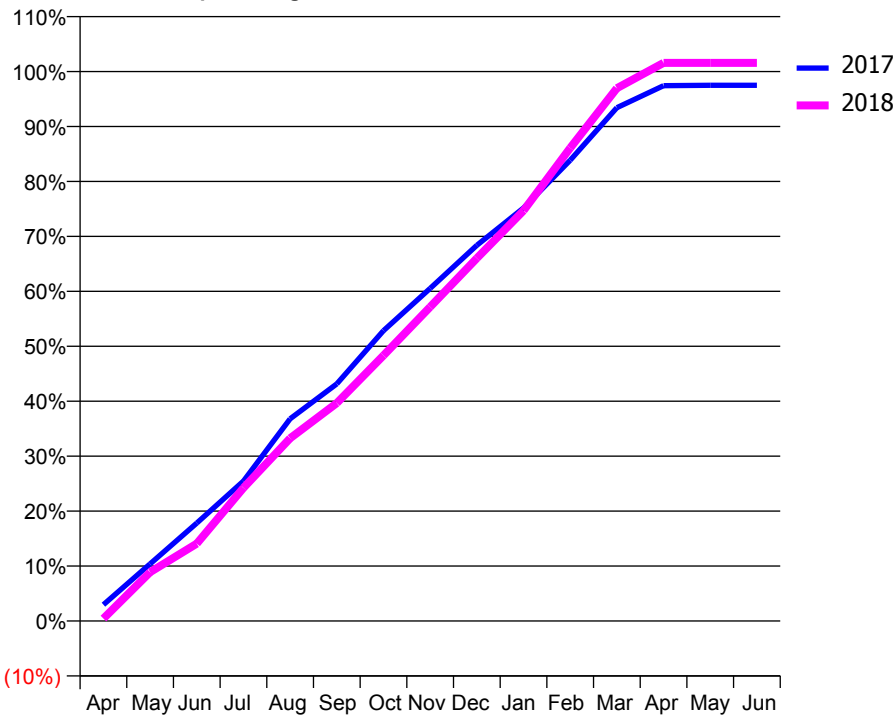
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,052 | |
| Quarter ending June 2017 | 4,158 | ↑ |
| Quarter ending September 2017 | 4,130 | → |
| Quarter ending December 2017 | 4,178 | → |
| Quarter ending March 2018 | 4,352 | ↑ |
| Variance since March 2017 | 7.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 442 | 68 |
| May | 1,550 | 1,323 |
| June | 2,656 | 2,099 |
| July | 3,792 | 3,608 |
| August | 5,480 | 4,955 |
| September | 6,429 | 5,910 |
| October | 7,869 | 7,199 |
| November | 9,015 | 8,516 |
| December | 10,184 | 9,833 |
| January | 11,196 | 11,124 |
| February | 12,489 | 12,821 |
| March | 13,916 | 14,442 |
| April | 14,511 | 15,127 |
| May | 14,521 | 15,127 |
| June | 14,521 | 15,127 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 112 | 1,908 | 5.9% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 544 | 4,668 | 11.7% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,246 | 1,908 | 65.3% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,597 | 4,668 | 55.6% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 328 | 6,587 | 5.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 57 | 6,587 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 124 | 6,587 | 1.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 13 | 84.6% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 13 | 69.2% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

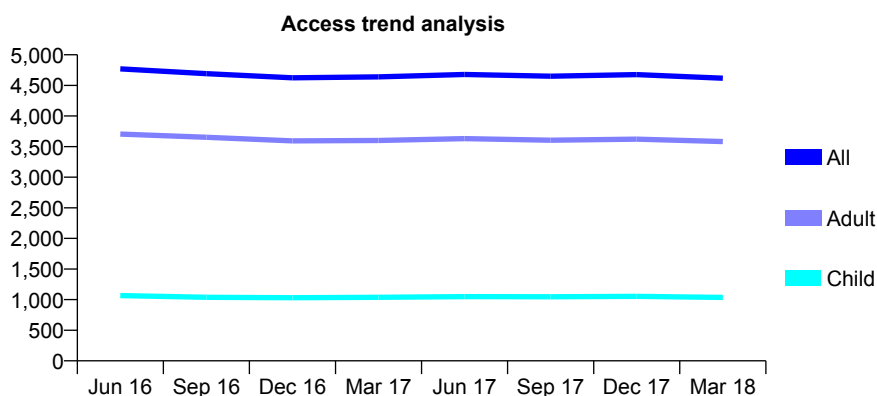
Q51 - Vital Signs At a Glance Contract Report for 175218/0003 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | Thompson & Thomas |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2012 |
| Contract end date | |

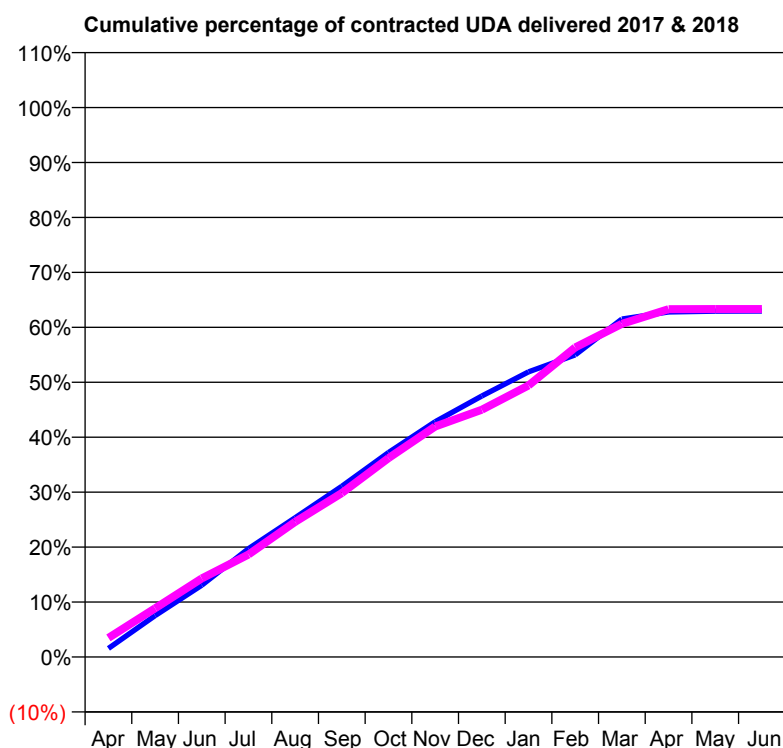
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,553 |
| Carry forward general activity (UDA) | -215 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £532,841.15 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,639 | |
| Quarter ending June 2017 | 4,678 | → |
| Quarter ending September 2017 | 4,651 | → |
| Quarter ending December 2017 | 4,676 | → |
| Quarter ending March 2018 | 4,618 | ↓ |
| Variance since March 2017 | (0.5%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 258 | 575 |
| May | 1,245 | 1,469 |
| June | 2,165 | 2,370 |
| July | 3,264 | 3,087 |
| August | 4,195 | 4,070 |
| September | 5,144 | 4,940 |
| October | 6,160 | 5,990 |
| November | 7,090 | 6,945 |
| December | 7,864 | 7,448 |
| January | 8,589 | 8,182 |
| February | 9,102 | 9,326 |
| March | 10,180 | 10,038 |
| April | 10,395 | 10,479 |
| May | 10,418 | 10,483 |
| June | 10,421 | 10,483 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 123 | 1,516 | 8.1% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 700 | 4,895 | 14.3% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 857 | 1,516 | 56.5% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,552 | 4,895 | 52.1% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 293 | 5,900 | 5.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 113 | 5,900 | 1.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 127 | 5,900 | 2.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

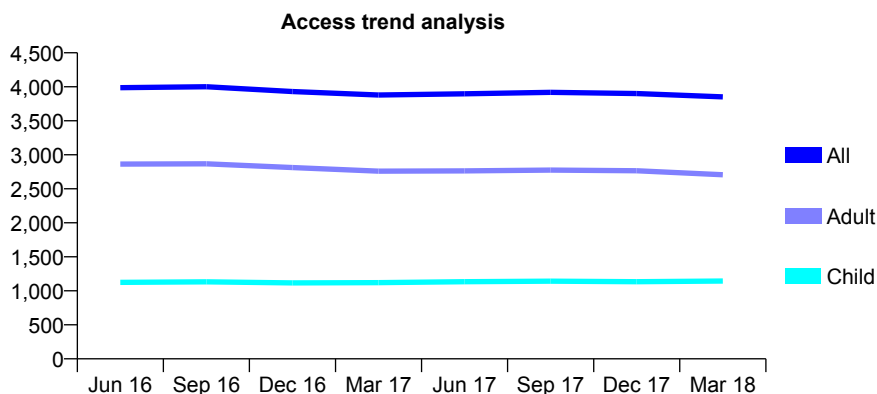
Q51 - Vital Signs At a Glance Contract Report for 175218/0004 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | Thompson & Thomas |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2012 |
| Contract end date | |

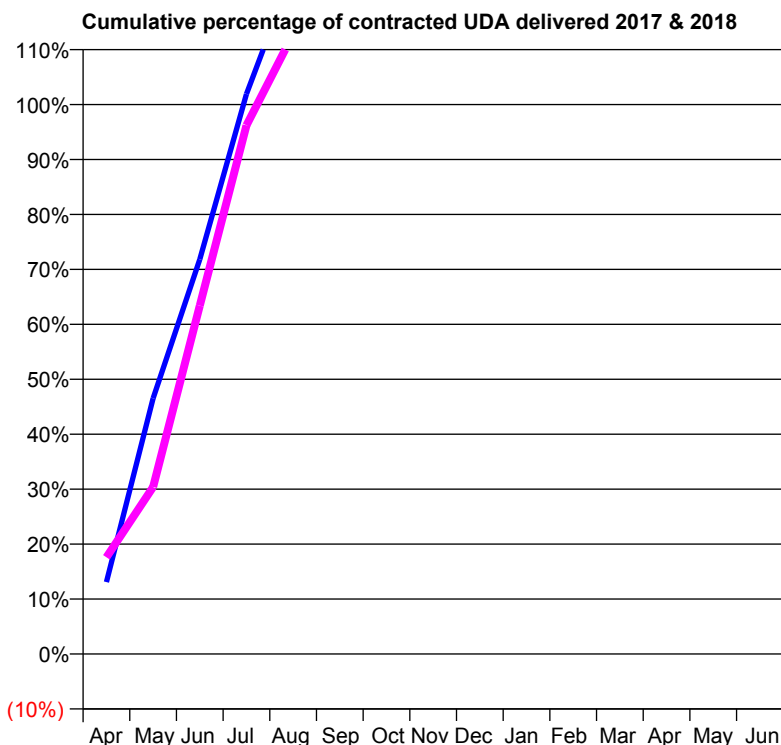
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 2,558 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £255,443.76 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,880 | |
| Quarter ending June 2017 | 3,898 | → |
| Quarter ending September 2017 | 3,918 | → |
| Quarter ending December 2017 | 3,901 | → |
| Quarter ending March 2018 | 3,851 | ↓ |
| Variance since March 2017 | (0.7%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 335 | 450 |
| May | 1,190 | 777 |
| June | 1,837 | 1,621 |
| July | 2,607 | 2,461 |
| August | 3,181 | 2,885 |
| September | 3,854 | 3,667 |
| October | 4,419 | 4,335 |
| November | 5,114 | 4,822 |
| December | 6,044 | 5,666 |
| January | 6,625 | 6,059 |
| February | 7,238 | 6,849 |
| March | 8,109 | 7,636 |
| April | 8,258 | 7,968 |
| May | 8,255 | 7,983 |
| June | 8,254 | 8,015 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 105 | 1,567 | 6.7% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 508 | 3,662 | 13.9% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 937 | 1,567 | 59.8% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,021 | 3,662 | 55.2% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 172 | 4,171 | 4.1% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 49 | 4,171 | 1.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 98 | 4,171 | 2.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 11 | 81.8% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 11 | 90.9% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

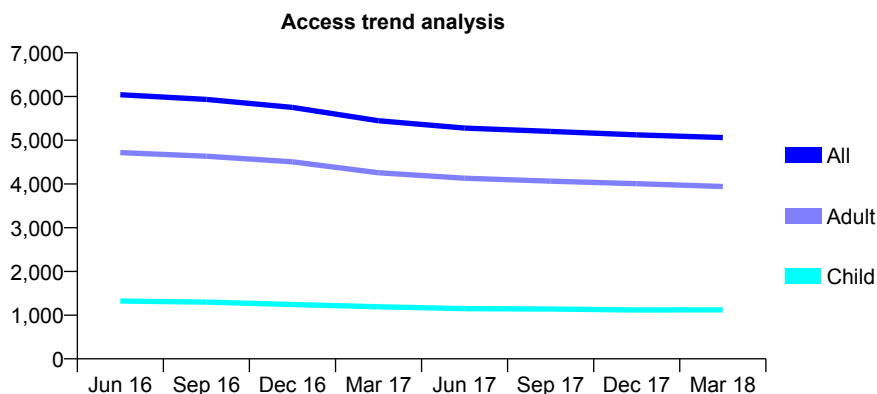
Q51 - Vital Signs At a Glance Contract Report for 175625/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Swinton Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 30/07/2011 |
| Contract end date | |

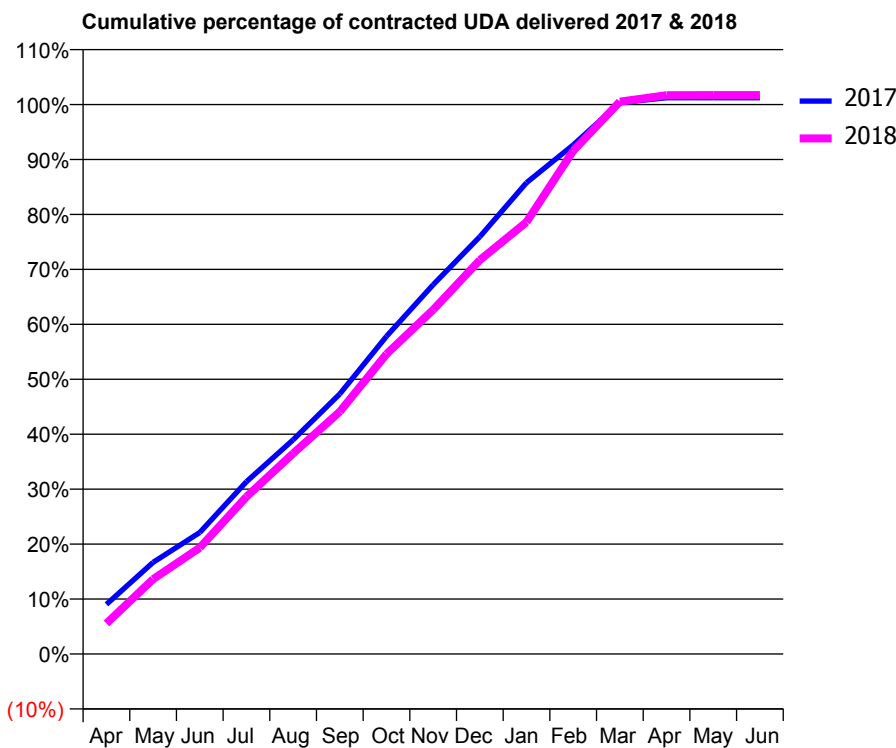
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,024 |
| Carry forward general activity (UDA) | -183 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £418,132.28 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,445 | |
| Quarter ending June 2017 | 5,279 | ↓ |
| Quarter ending September 2017 | 5,201 | ↓ |
| Quarter ending December 2017 | 5,124 | ↓ |
| Quarter ending March 2018 | 5,062 | ↓ |
| Variance since March 2017 | (7.0%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,357 | 837 |
| May | 2,508 | 2,046 |
| June | 3,324 | 2,907 |
| July | 4,711 | 4,301 |
| August | 5,857 | 5,485 |
| September | 7,111 | 6,626 |
| October | 8,687 | 8,201 |
| November | 10,097 | 9,413 |
| December | 11,410 | 10,771 |
| January | 12,888 | 11,811 |
| February | 13,919 | 13,756 |
| March | 15,073 | 15,103 |
| April | 15,209 | 15,276 |
| May | 15,207 | 15,280 |
| June | 15,207 | 15,280 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 87 | 1,867 | 4.7% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 636 | 5,336 | 11.9% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,210 | 1,867 | 64.8% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,740 | 5,336 | 51.3% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 650 | 7,259 | 9.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 139 | 7,259 | 1.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 43 | 7,259 | 0.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 9 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 9 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

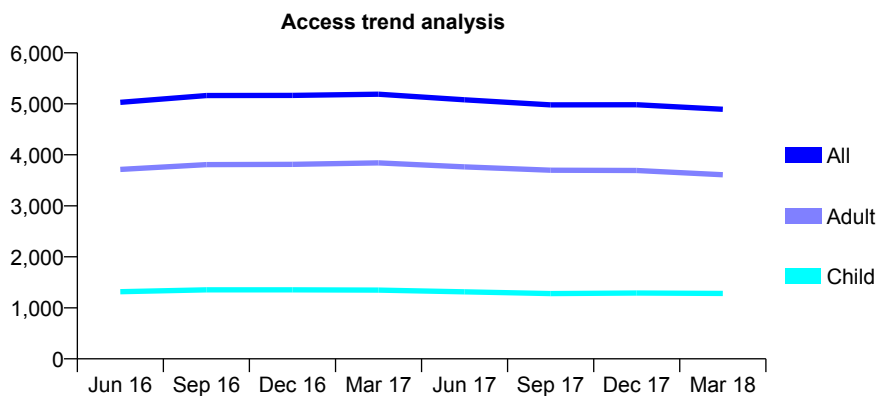
Q51 - Vital Signs At a Glance Contract Report for 177504/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | Hurlfield Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 05/10/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £429,425.30 |

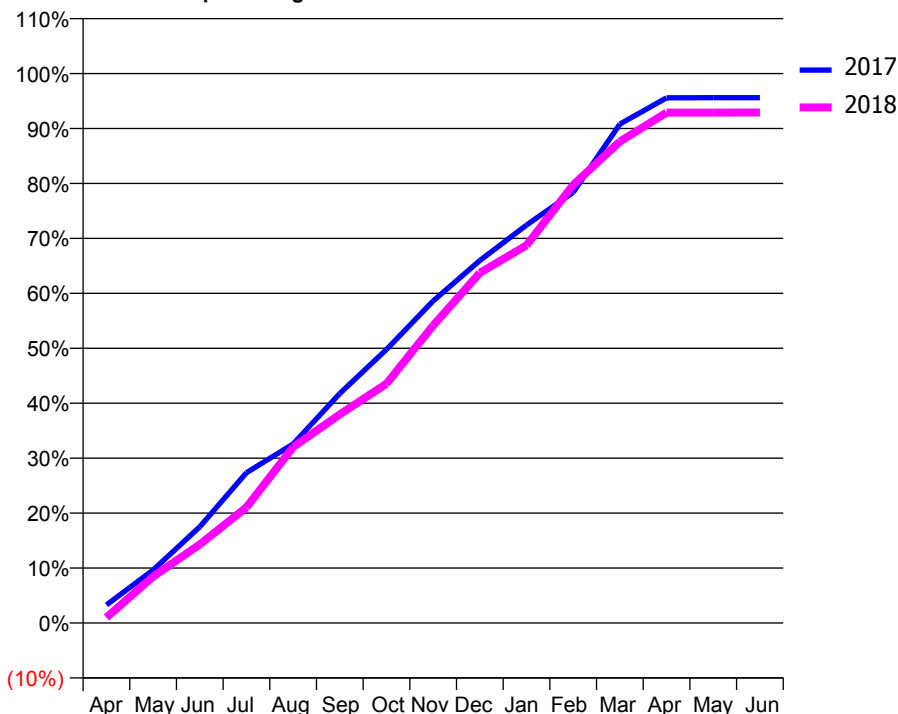
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,189 | |
| Quarter ending June 2017 | 5,078 | ↓ |
| Quarter ending September 2017 | 4,979 | ↓ |
| Quarter ending December 2017 | 4,983 | → |
| Quarter ending March 2018 | 4,892 | ↓ |
| Variance since March 2017 | (5.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 492 | 152 |
| May | 1,447 | 1,267 |
| June | 2,627 | 2,147 |
| July | 4,105 | 3,158 |
| August | 4,887 | 4,805 |
| September | 6,266 | 5,694 |
| October | 7,468 | 6,533 |
| November | 8,793 | 8,123 |
| December | 9,894 | 9,556 |
| January | 10,864 | 10,312 |
| February | 11,754 | 11,959 |
| March | 13,618 | 13,141 |
| April | 14,338 | 13,932 |
| May | 14,339 | 13,933 |
| June | 14,339 | 13,935 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 145 | 1,904 | 7.6% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 716 | 4,839 | 14.8% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,236 | 1,904 | 64.9% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,690 | 4,839 | 55.6% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 436 | 6,795 | 6.4% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 95 | 6,795 | 1.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 104 | 6,795 | 1.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

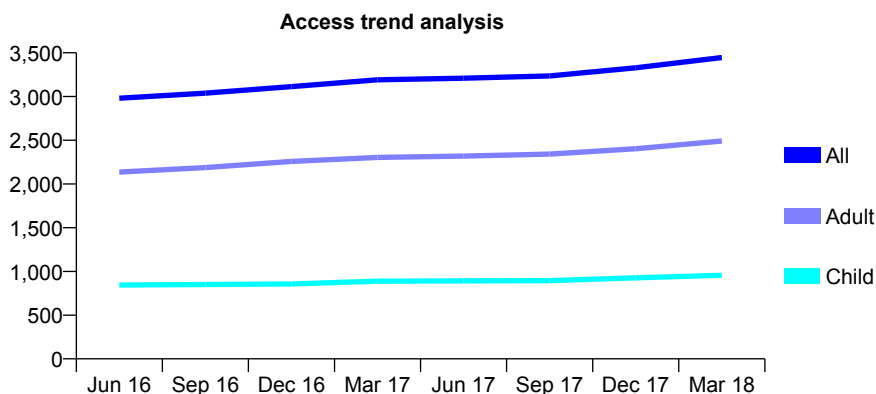
Q51 - Vital Signs At a Glance Contract Report for 180912/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | Galer Farrer |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,649 |
| Carry forward general activity (UDA) | 105 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £318,624.00 |

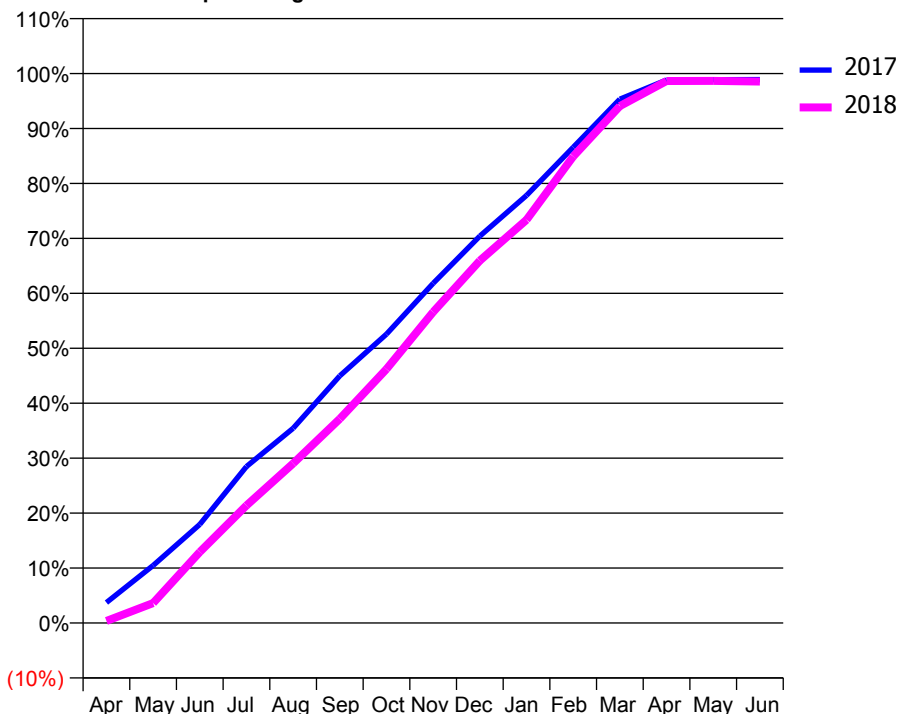
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,191 | |
| Quarter ending June 2017 | 3,210 | → |
| Quarter ending September 2017 | 3,236 | → |
| Quarter ending December 2017 | 3,329 | ↑ |
| Quarter ending March 2018 | 3,446 | ↑ |
| Variance since March 2017 | 8.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 359 | 37 |
| May | 1,009 | 350 |
| June | 1,732 | 1,246 |
| July | 2,749 | 2,065 |
| August | 3,420 | 2,802 |
| September | 4,339 | 3,586 |
| October | 5,072 | 4,460 |
| November | 5,965 | 5,462 |
| December | 6,793 | 6,363 |
| January | 7,509 | 7,080 |
| February | 8,353 | 8,192 |
| March | 9,198 | 9,077 |
| April | 9,537 | 9,518 |
| May | 9,540 | 9,519 |
| June | 9,544 | 9,507 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 107 | 1,552 | 6.9% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 504 | 3,590 | 14.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,003 | 1,552 | 64.6% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,022 | 3,590 | 56.3% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 286 | 5,192 | 5.5% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 37 | 5,192 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 57 | 5,192 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

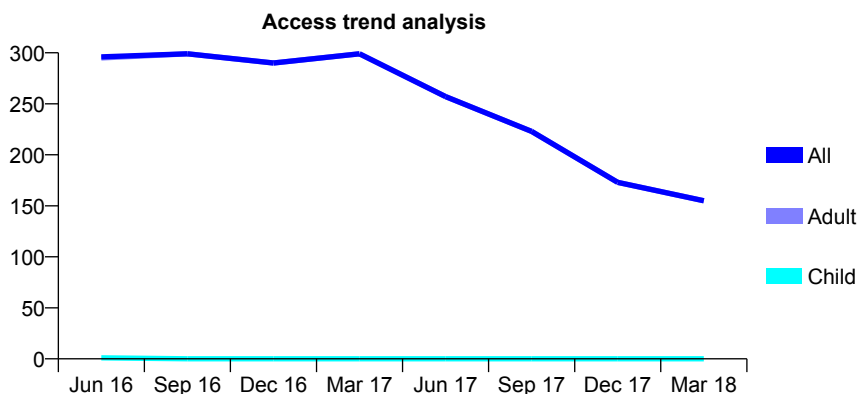
Q51 - Vital Signs At a Glance Contract Report for 180912/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | Galer Farrer |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2009 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 788 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £47,936.47 |

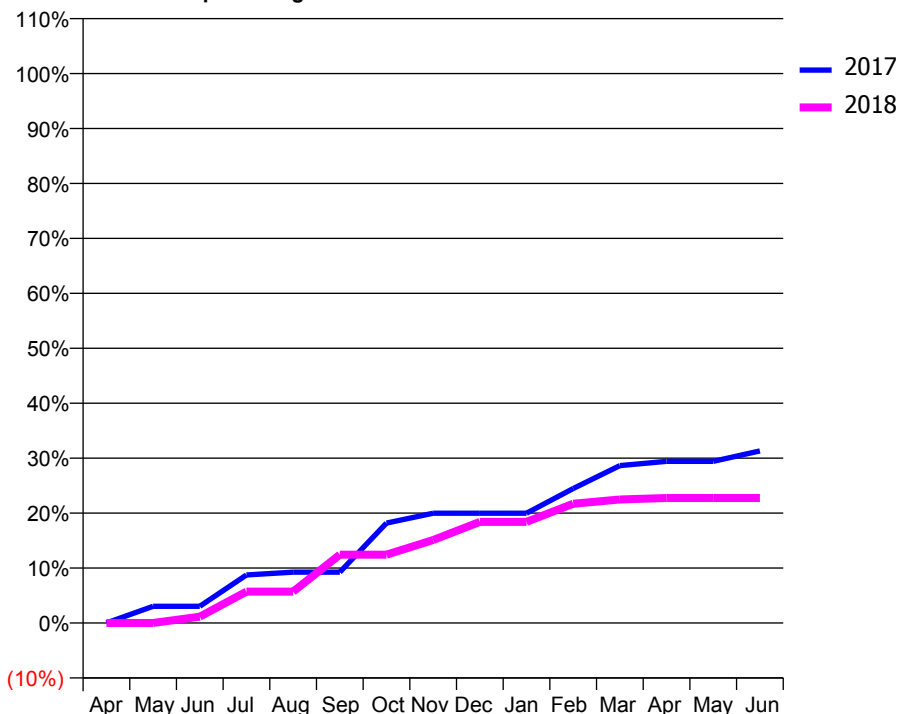
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 299 | |
| Quarter ending June 2017 | 257 | ↓ |
| Quarter ending September 2017 | 223 | ↓ |
| Quarter ending December 2017 | 173 | ↓ |
| Quarter ending March 2018 | 155 | ↓ |
| Variance since March 2017 | (48.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|------|------|
| April | 0 | 0 |
| May | 24 | 0 |
| June | 24 | 9 |
| July | 69 | 45 |
| August | 73 | 45 |
| September | 73 | 98 |
| October | 143 | 98 |
| November | 157 | 119 |
| December | 157 | 145 |
| January | 157 | 145 |
| February | 193 | 171 |
| March | 226 | 177 |
| April | 232 | 179 |
| May | 232 | 179 |
| June | 247 | 179 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | N/A | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2 | 63 | 3.2% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | N/A | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 10 | 63 | 15.9% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1 | 58 | 1.7% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 58 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 58 | 1.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

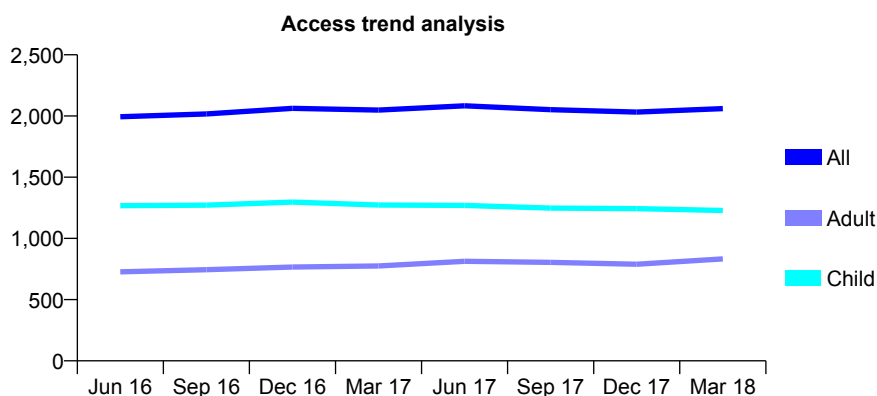
Q51 - Vital Signs At a Glance Contract Report for 181196/0007 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 30/09/2018 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £795,011.26 |

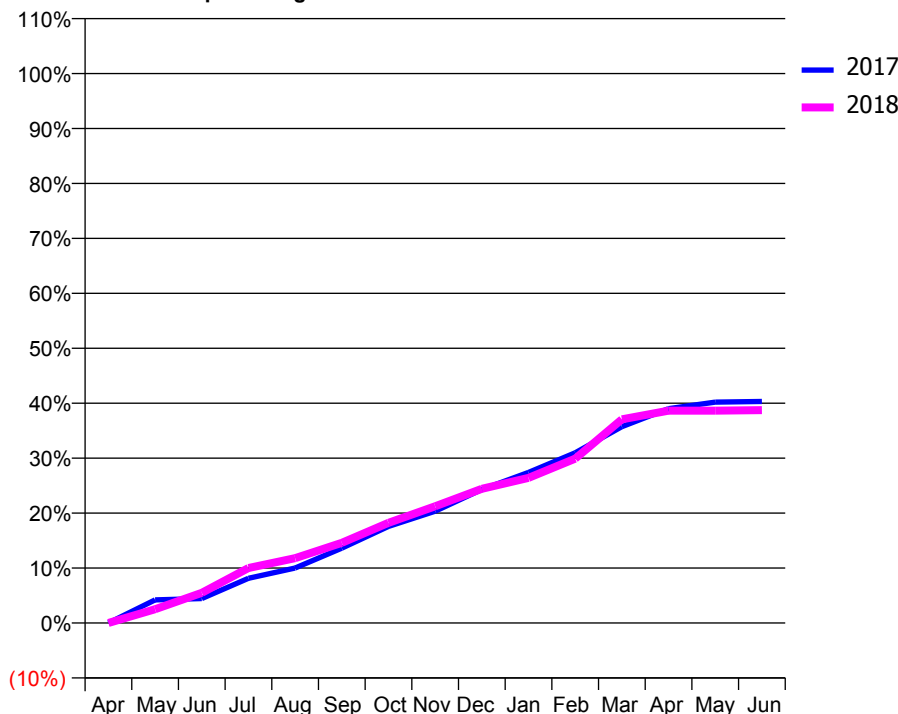
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,048 | |
| Quarter ending June 2017 | 2,083 | → |
| Quarter ending September 2017 | 2,052 | ↓ |
| Quarter ending December 2017 | 2,032 | → |
| Quarter ending March 2018 | 2,061 | → |
| Variance since March 2017 | 0.6% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 380 | 227 |
| June | 401 | 494 |
| July | 733 | 902 |
| August | 901 | 1,063 |
| September | 1,226 | 1,313 |
| October | 1,582 | 1,641 |
| November | 1,831 | 1,912 |
| December | 2,187 | 2,199 |
| January | 2,467 | 2,377 |
| February | 2,787 | 2,692 |
| March | 3,215 | 3,335 |
| April | 3,511 | 3,477 |
| May | 3,618 | 3,477 |
| June | 3,629 | 3,487 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 56 | 1,623 | 3.5% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 26 | 834 | 3.1% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 734 | 1,623 | 45.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 351 | 834 | 42.1% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 47 | 2,306 | 2.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,306 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 2,306 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

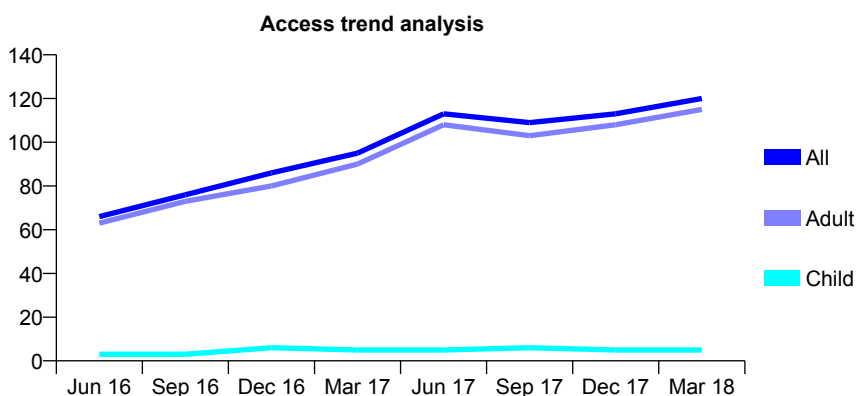
Q51 - Vital Signs At a Glance Contract Report for 181196/0008 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 30/09/2018 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 600 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £53,000.75 |

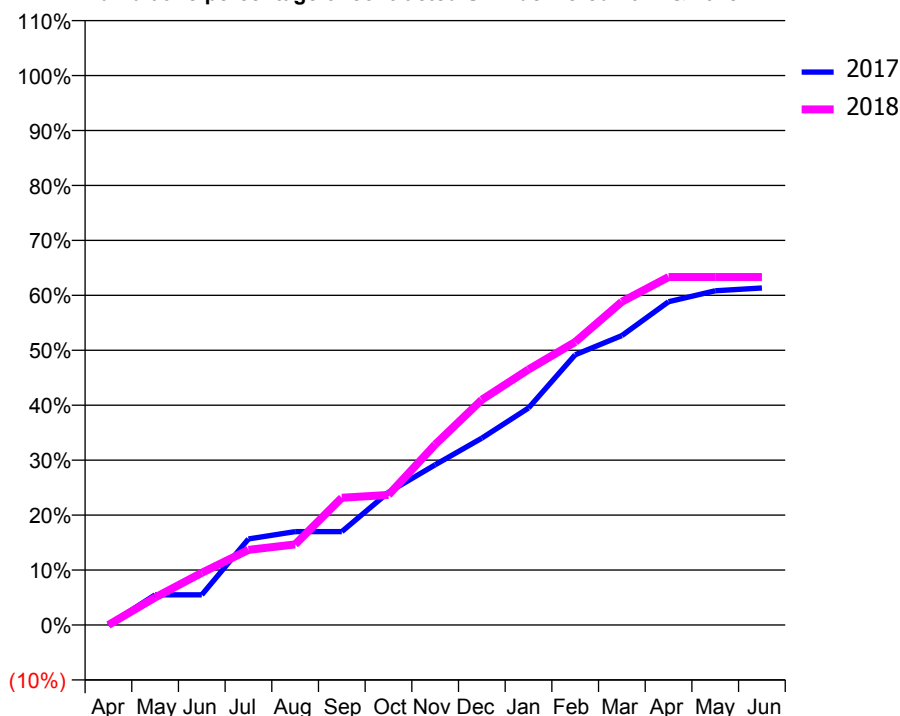
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 95 | |
| Quarter ending June 2017 | 113 | ↑ |
| Quarter ending September 2017 | 109 | ↓ |
| Quarter ending December 2017 | 113 | ↑ |
| Quarter ending March 2018 | 120 | ↑ |
| Variance since March 2017 | 26.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 33 | 30 |
| June | 33 | 57 |
| July | 94 | 82 |
| August | 102 | 88 |
| September | 102 | 139 |
| October | 145 | 142 |
| November | 175 | 197 |
| December | 204 | 246 |
| January | 237 | 279 |
| February | 295 | 309 |
| March | 316 | 353 |
| April | 353 | 380 |
| May | 365 | 380 |
| June | 368 | 380 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 12 | 0.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 134 | 0.7% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 12 | 0.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 134 | 0.7% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 135 | 0.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 135 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 135 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

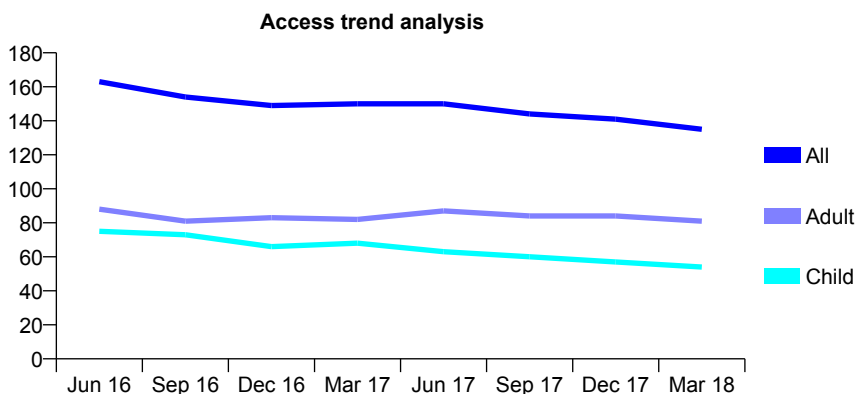
Q51 - Vital Signs At a Glance Contract Report for 181196/0009 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 30/09/2018 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 600 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £53,000.75 |

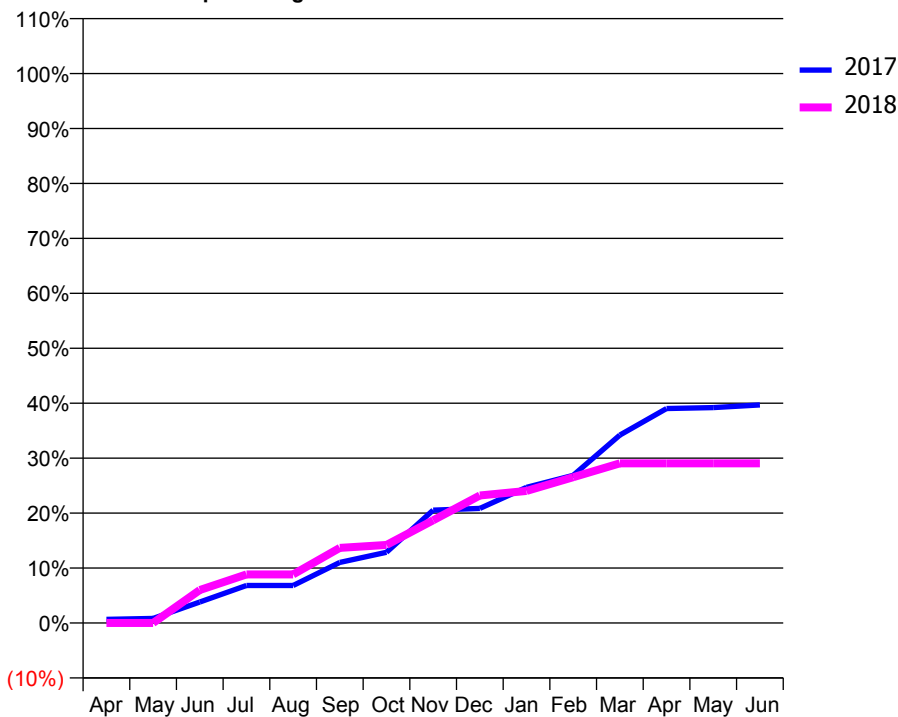
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 150 | |
| Quarter ending June 2017 | 150 | → |
| Quarter ending September 2017 | 144 | ↓ |
| Quarter ending December 2017 | 141 | ↓ |
| Quarter ending March 2018 | 135 | ↓ |
| Variance since March 2017 | (10.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 4 | 0 |
| May | 5 | 0 |
| June | 23 | 36 |
| July | 41 | 53 |
| August | 41 | 53 |
| September | 66 | 82 |
| October | 77 | 85 |
| November | 123 | 112 |
| December | 125 | 139 |
| January | 148 | 144 |
| February | 161 | 159 |
| March | 205 | 174 |
| April | 234 | 174 |
| May | 235 | 174 |
| June | 238 | 174 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 71 | 0.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 106 | 2.8% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 44 | 71 | 62.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 69 | 106 | 65.1% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2 | 150 | 1.3% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 150 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 150 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

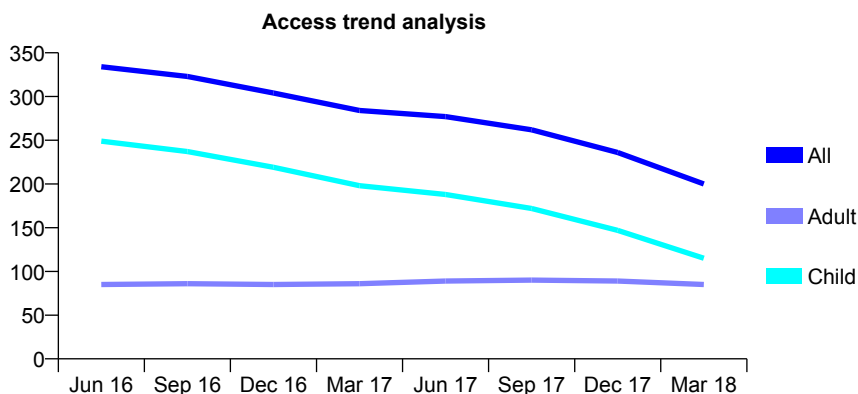
Q51 - Vital Signs At a Glance Contract Report for 181196/0010 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 30/09/2018 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 800 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £70,667.67 |

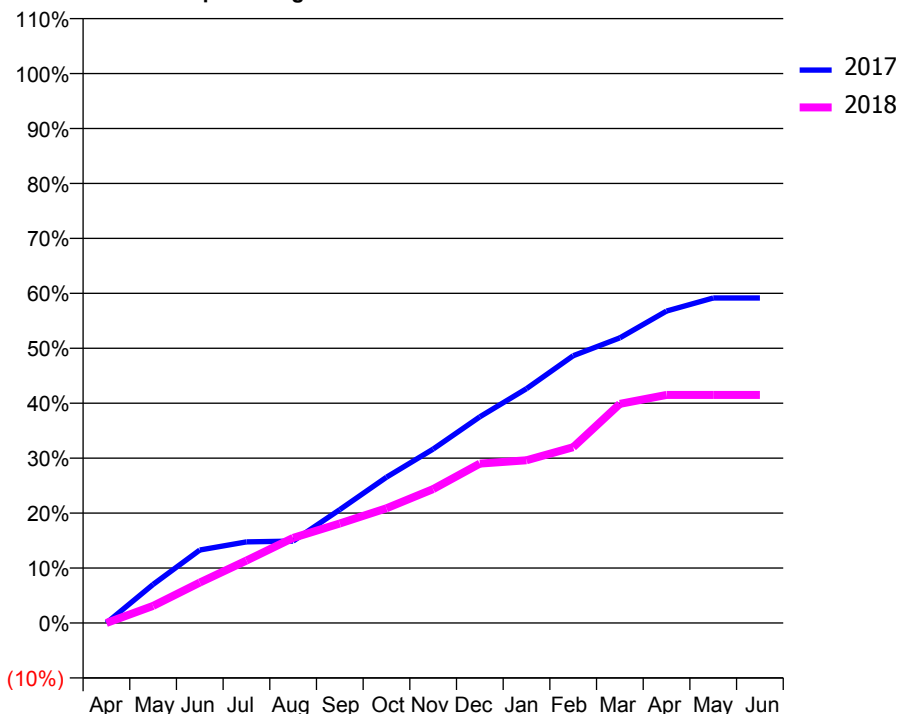
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 284 | |
| Quarter ending June 2017 | 277 | ↓ |
| Quarter ending September 2017 | 262 | ↓ |
| Quarter ending December 2017 | 236 | ↓ |
| Quarter ending March 2018 | 200 | ↓ |
| Variance since March 2017 | (29.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 56 | 25 |
| June | 106 | 59 |
| July | 118 | 91 |
| August | 119 | 124 |
| September | 165 | 145 |
| October | 212 | 167 |
| November | 253 | 195 |
| December | 300 | 232 |
| January | 341 | 237 |
| February | 389 | 256 |
| March | 415 | 319 |
| April | 454 | 332 |
| May | 473 | 332 |
| June | 473 | 332 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 154 | 0.6% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 116 | 2.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 100 | 154 | 64.9% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 74 | 116 | 63.8% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 244 | 0.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 244 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 244 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

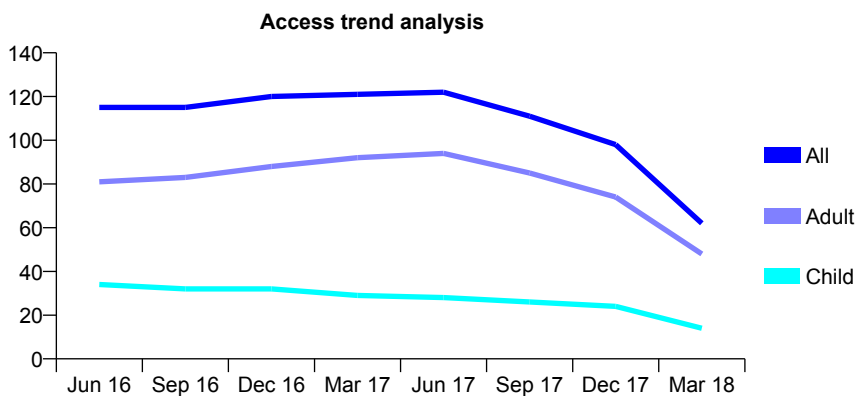
Q51 - Vital Signs At a Glance Contract Report for 181196/0011 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 30/09/2018 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 400 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £35,333.84 |

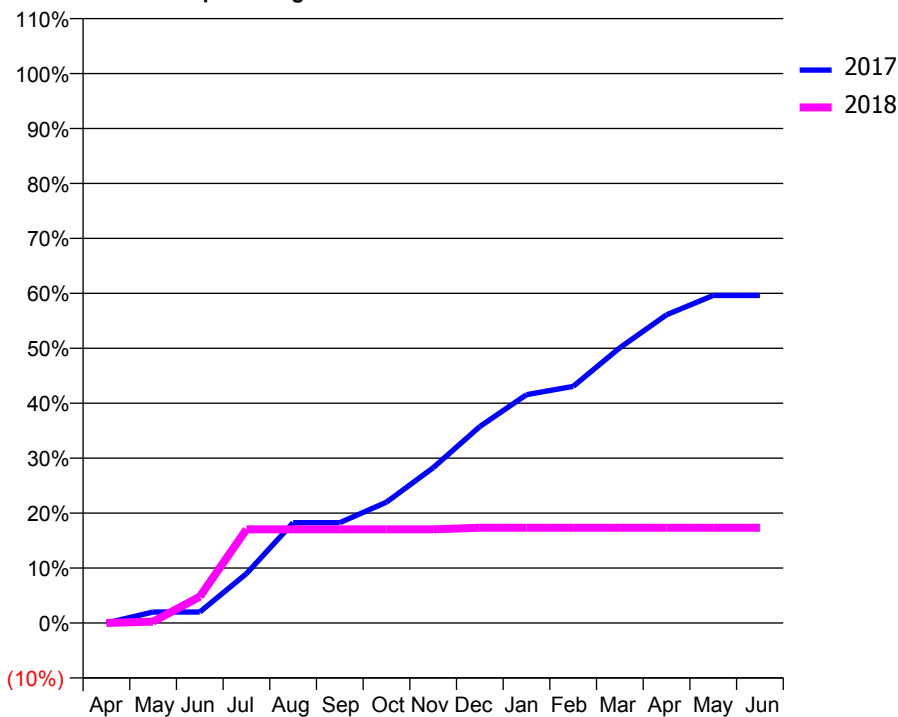
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 121 | |
| Quarter ending June 2017 | 122 | → |
| Quarter ending September 2017 | 111 | ↓ |
| Quarter ending December 2017 | 98 | ↓ |
| Quarter ending March 2018 | 62 | ↓ |
| Variance since March 2017 | (48.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 8 | 1 |
| June | 8 | 19 |
| July | 36 | 68 |
| August | 73 | 68 |
| September | 73 | 68 |
| October | 88 | 68 |
| November | 113 | 68 |
| December | 143 | 69 |
| January | 166 | 69 |
| February | 172 | 69 |
| March | 200 | 69 |
| April | 224 | 69 |
| May | 238 | 69 |
| June | 238 | 69 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 9 | 11.1% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 36 | 2.8% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4 | 9 | 44.4% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 18 | 36 | 50.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2 | 26 | 7.7% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 26 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 26 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

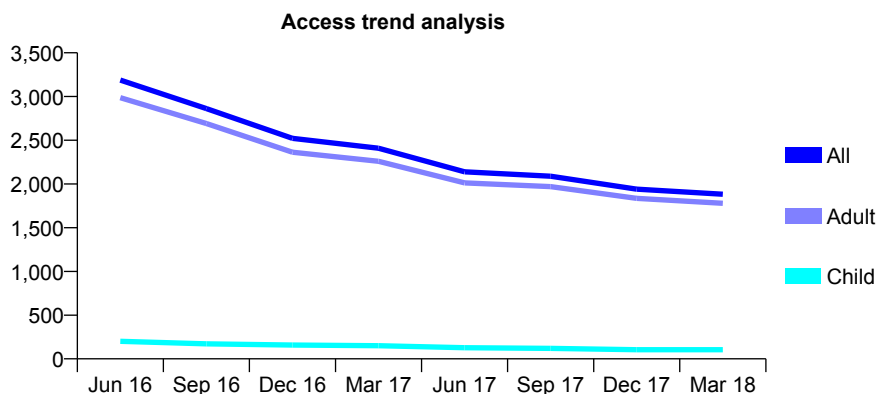
Q51 - Vital Signs At a Glance Contract Report for 181196/0012 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2021 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,160 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £916,105.89 |

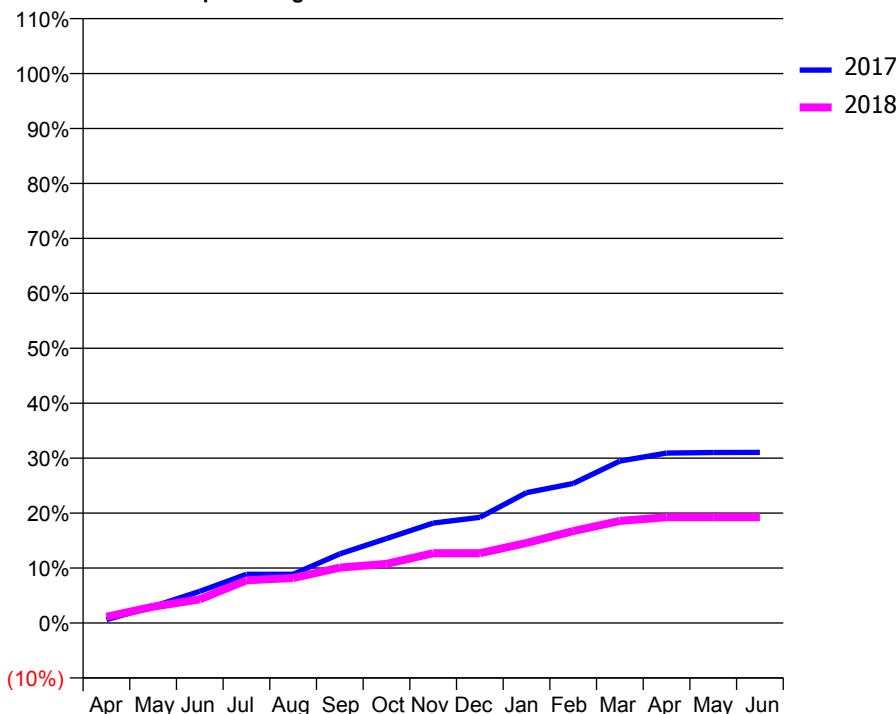
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 2,409 | |
| Quarter ending June 2017 | 2,139 | ↓ |
| Quarter ending September 2017 | 2,089 | ↓ |
| Quarter ending December 2017 | 1,940 | ↓ |
| Quarter ending March 2018 | 1,883 | ↓ |
| Variance since March 2017 | (21.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 63 | 115 |
| May | 304 | 301 |
| June | 585 | 438 |
| July | 901 | 790 |
| August | 901 | 833 |
| September | 1,278 | 1,023 |
| October | 1,561 | 1,092 |
| November | 1,848 | 1,291 |
| December | 1,955 | 1,291 |
| January | 2,411 | 1,480 |
| February | 2,580 | 1,701 |
| March | 2,993 | 1,888 |
| April | 3,142 | 1,955 |
| May | 3,153 | 1,955 |
| June | 3,156 | 1,955 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 4 | 106 | 3.8% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 66 | 1,434 | 4.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 106 | 0.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 33 | 1,434 | 2.3% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,393 | 1,472 | 94.6% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,472 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,472 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

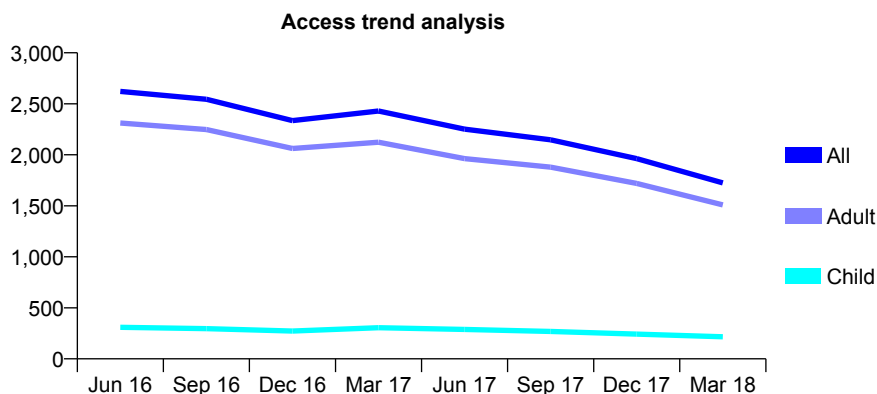
Q51 - Vital Signs At a Glance Contract Report for 181196/0013 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2021 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,900 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £488,384.83 |

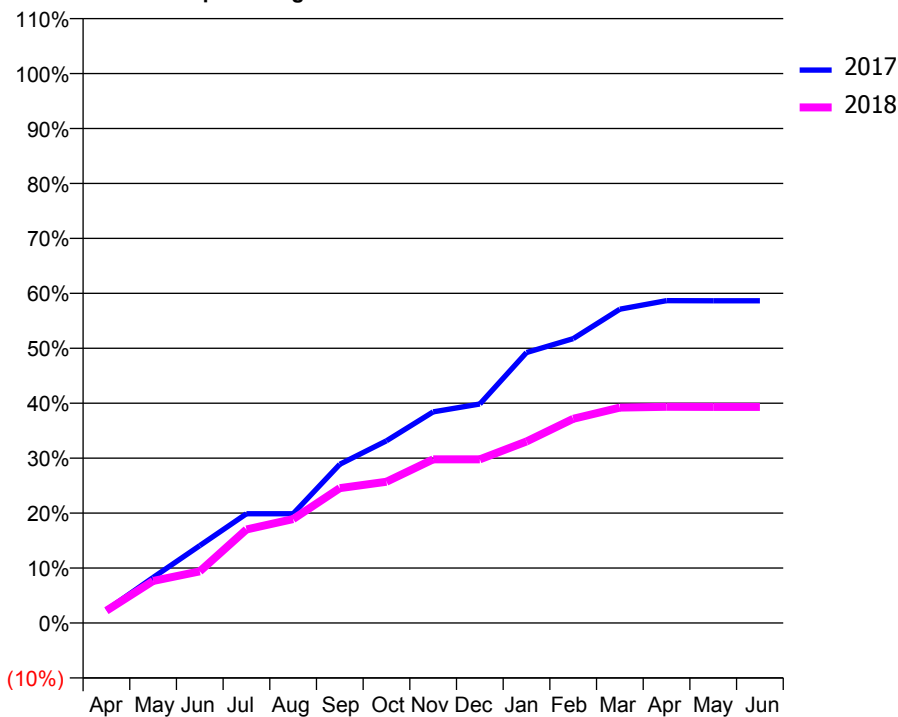
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 2,429 | |
| Quarter ending June 2017 | 2,251 | ↓ |
| Quarter ending September 2017 | 2,147 | ↓ |
| Quarter ending December 2017 | 1,963 | ↓ |
| Quarter ending March 2018 | 1,725 | ↓ |
| Variance since March 2017 | (29.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 138 | 132 |
| May | 490 | 451 |
| June | 831 | 554 |
| July | 1,173 | 1,004 |
| August | 1,173 | 1,117 |
| September | 1,705 | 1,448 |
| October | 1,956 | 1,517 |
| November | 2,267 | 1,757 |
| December | 2,352 | 1,757 |
| January | 2,905 | 1,949 |
| February | 3,053 | 2,193 |
| March | 3,369 | 2,314 |
| April | 3,461 | 2,322 |
| May | 3,460 | 2,321 |
| June | 3,460 | 2,321 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 3 | 347 | 0.9% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 23 | 1,635 | 1.4% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2 | 347 | 0.6% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 18 | 1,635 | 1.1% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,894 | 1,911 | 99.1% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,911 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,911 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

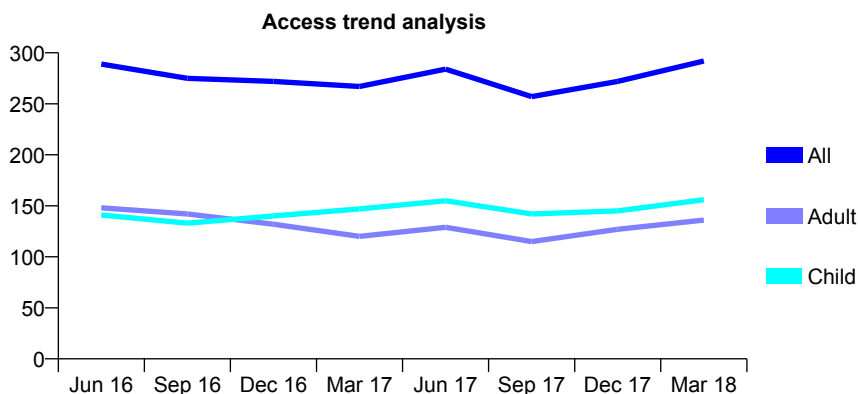
Q51 - Vital Signs At a Glance Contract Report for 181196/0014 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 30/09/2018 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 1,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £239,884.69 |

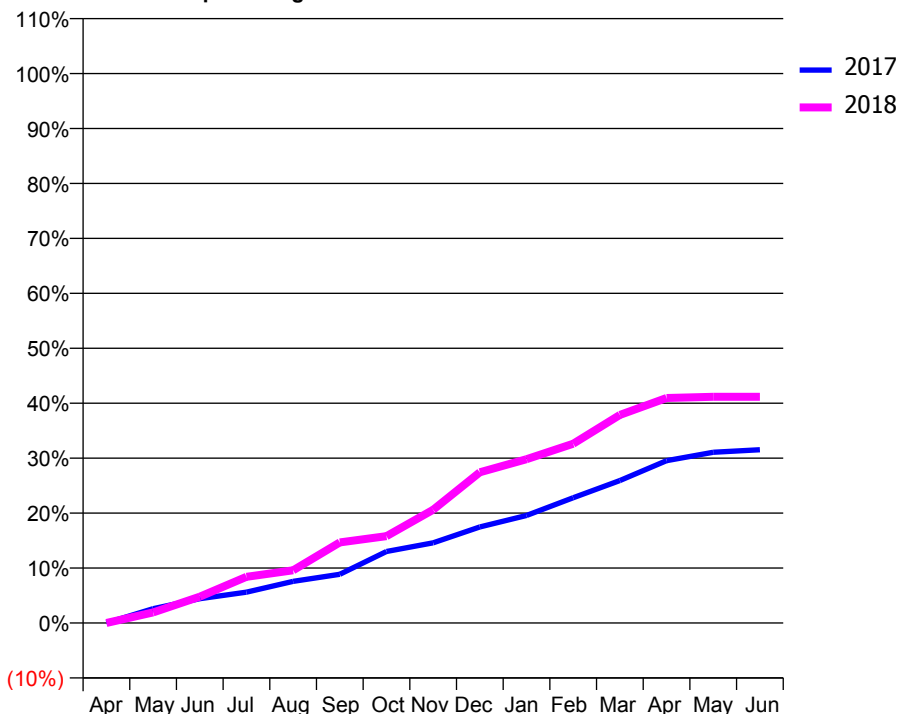
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 267 | |
| Quarter ending June 2017 | 284 | ↑ |
| Quarter ending September 2017 | 257 | ↓ |
| Quarter ending December 2017 | 272 | ↑ |
| Quarter ending March 2018 | 292 | ↑ |
| Variance since March 2017 | 9.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 39 | 29 |
| June | 66 | 72 |
| July | 84 | 126 |
| August | 114 | 144 |
| September | 133 | 220 |
| October | 195 | 237 |
| November | 219 | 309 |
| December | 262 | 412 |
| January | 294 | 447 |
| February | 342 | 489 |
| March | 389 | 568 |
| April | 443 | 614 |
| May | 466 | 617 |
| June | 473 | 617 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 19 | 269 | 7.1% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 12 | 181 | 6.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 134 | 269 | 49.8% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 69 | 181 | 38.1% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 22 | 417 | 5.3% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 417 | 0.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 417 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

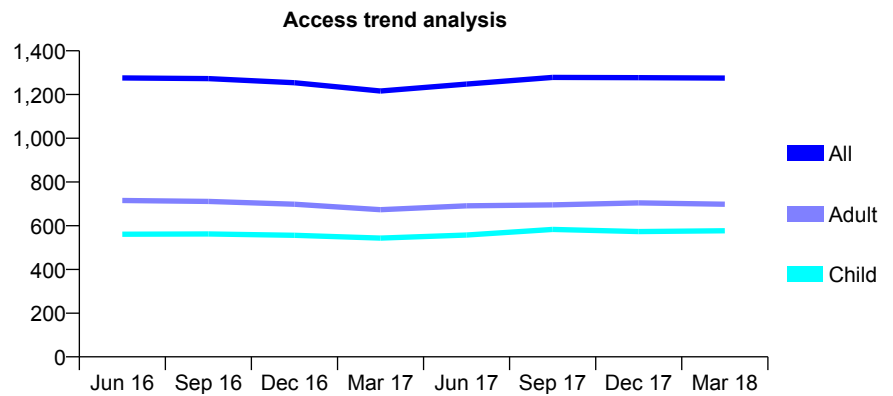
Q51 - Vital Signs At a Glance Contract Report for 181196/0015 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 30/09/2018 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 2,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £734,853.35 |

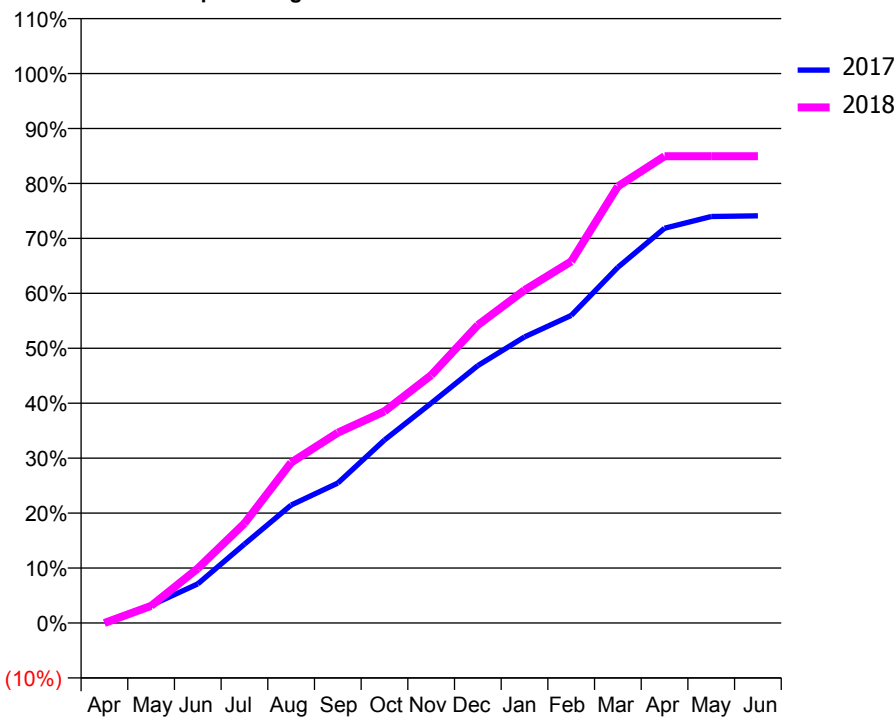
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,216 | |
| Quarter ending June 2017 | 1,248 | ↑ |
| Quarter ending September 2017 | 1,278 | ↑ |
| Quarter ending December 2017 | 1,277 | → |
| Quarter ending March 2018 | 1,275 | → |
| Variance since March 2017 | 4.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 3 | 0 |
| May | 80 | 78 |
| June | 178 | 248 |
| July | 359 | 453 |
| August | 537 | 730 |
| September | 637 | 866 |
| October | 832 | 963 |
| November | 1,000 | 1,127 |
| December | 1,171 | 1,356 |
| January | 1,302 | 1,514 |
| February | 1,399 | 1,645 |
| March | 1,619 | 1,986 |
| April | 1,796 | 2,123 |
| May | 1,849 | 2,123 |
| June | 1,852 | 2,123 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 63 | 997 | 6.3% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 51 | 798 | 6.4% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 355 | 997 | 35.6% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 211 | 798 | 26.4% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 78 | 1,469 | 5.3% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 1,469 | 0.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,469 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

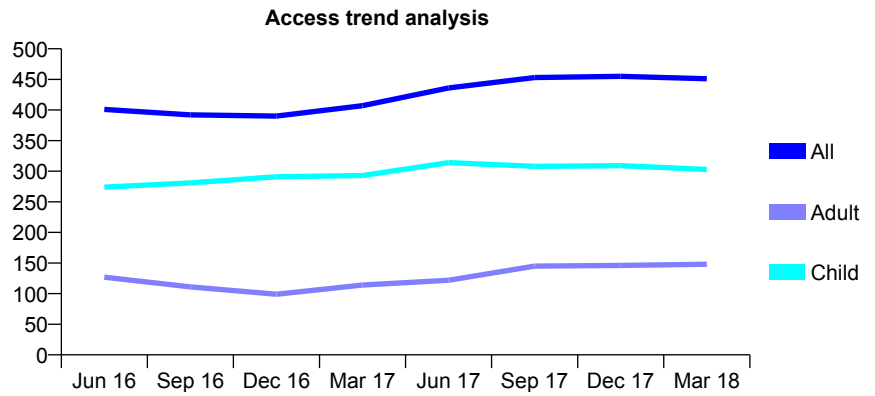
Q51 - Vital Signs At a Glance Contract Report for 181196/0016 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 30/09/2018 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 1,200 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £276,638.56 |

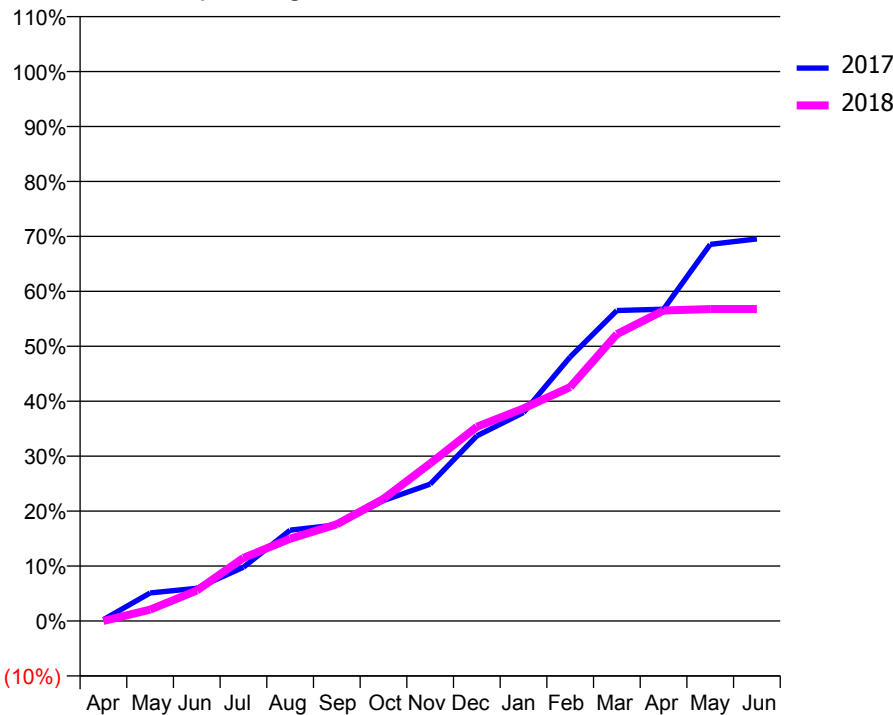
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 407 | |
| Quarter ending June 2017 | 436 | ↑ |
| Quarter ending September 2017 | 453 | ↑ |
| Quarter ending December 2017 | 455 | → |
| Quarter ending March 2018 | 451 | → |
| Variance since March 2017 | 10.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 3 | 0 |
| May | 61 | 25 |
| June | 71 | 66 |
| July | 117 | 138 |
| August | 199 | 180 |
| September | 210 | 211 |
| October | 263 | 267 |
| November | 299 | 344 |
| December | 404 | 424 |
| January | 455 | 464 |
| February | 577 | 511 |
| March | 678 | 627 |
| April | 681 | 678 |
| May | 822 | 681 |
| June | 834 | 681 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 19 | 377 | 5.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 5 | 137 | 3.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 106 | 377 | 28.1% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 22 | 137 | 16.1% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 31 | 471 | 6.6% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 471 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 471 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

Q51 - Vital Signs At a Glance Contract Report for 181196/0017 - Year end March 2018

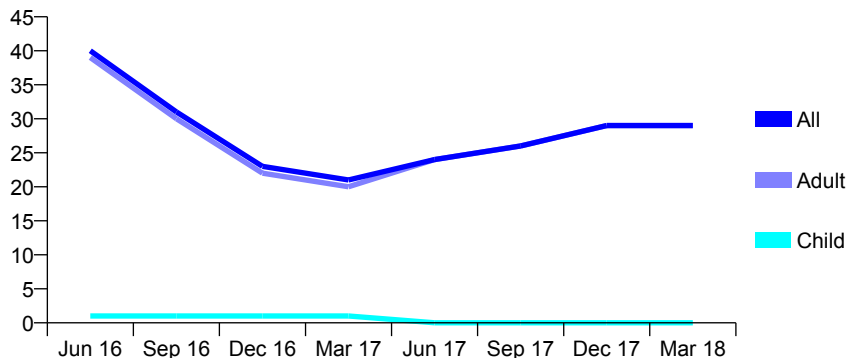
| | |
|----------------------|--------------------------------|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 30/09/2018 |

| | |
|---|-----------|
| 17/18 Contracted general activity (UDA) | 100 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £2,554.49 |

ACCESS*

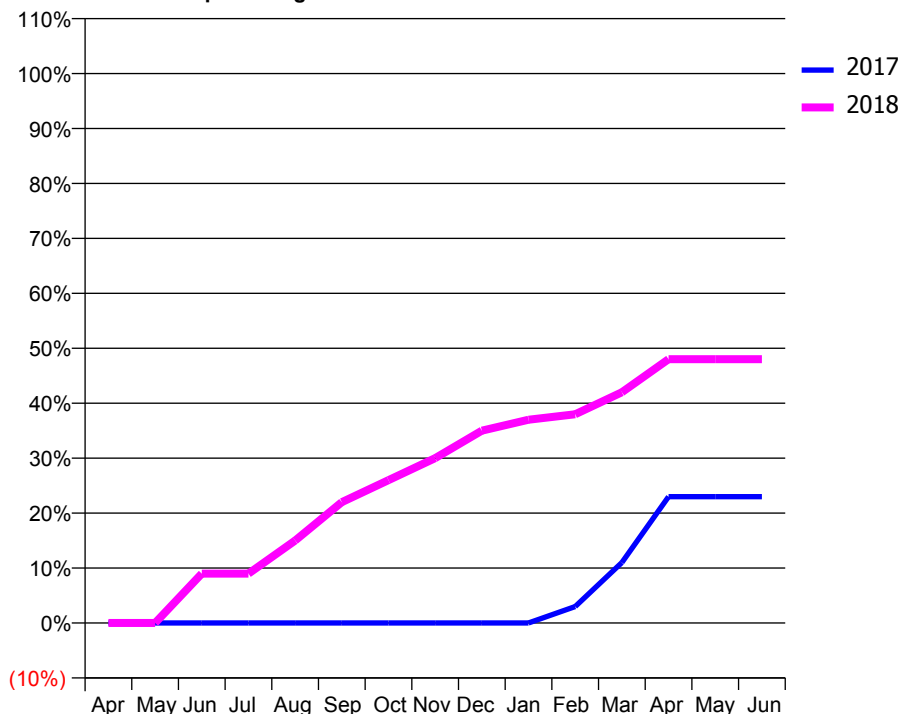
| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 21 | |
| Quarter ending June 2017 | 24 | ↑ |
| Quarter ending September 2017 | 26 | ↑ |
| Quarter ending December 2017 | 29 | ↑ |
| Quarter ending March 2018 | 29 | → |
| Variance since March 2017 | 38.1% | ↑ |

Access trend analysis



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|------|------|
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 9 |
| July | 0 | 9 |
| August | 0 | 15 |
| September | 0 | 22 |
| October | 0 | 26 |
| November | 0 | 30 |
| December | 0 | 35 |
| January | 0 | 37 |
| February | 3 | 38 |
| March | 11 | 42 |
| April | 23 | 48 |
| May | 23 | 48 |
| June | 23 | 48 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | N/A | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2 | 36 | 5.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | N/A | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6 | 36 | 16.7% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 32 | 0.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 32 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 32 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

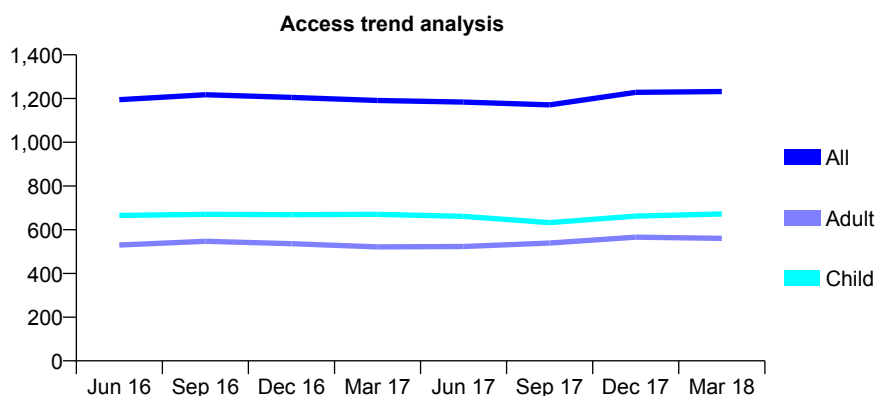
Q51 - Vital Signs At a Glance Contract Report for 181196/0018 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 30/09/2018 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 2,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £582,053.47 |

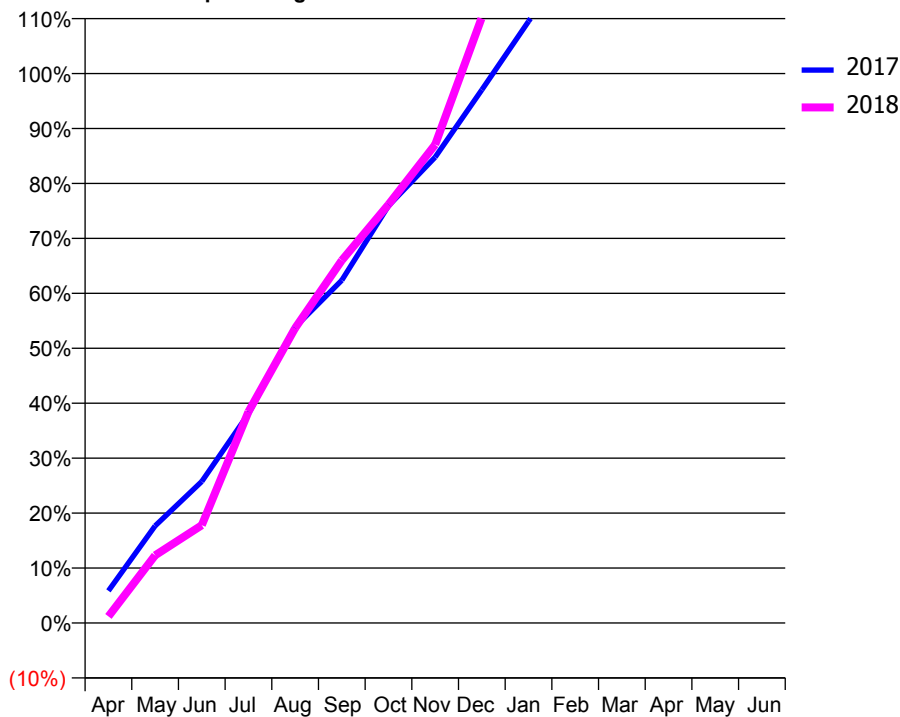
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,191 | |
| Quarter ending June 2017 | 1,184 | → |
| Quarter ending September 2017 | 1,171 | ↓ |
| Quarter ending December 2017 | 1,228 | ↑ |
| Quarter ending March 2018 | 1,232 | → |
| Variance since March 2017 | 3.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 117 | 24 |
| May | 354 | 246 |
| June | 515 | 356 |
| July | 762 | 769 |
| August | 1,077 | 1,073 |
| September | 1,247 | 1,320 |
| October | 1,518 | 1,523 |
| November | 1,695 | 1,741 |
| December | 1,940 | 2,203 |
| January | 2,190 | 2,317 |
| February | 2,430 | 2,459 |
| March | 2,617 | 2,924 |
| April | 2,746 | 3,017 |
| May | 2,760 | 3,019 |
| June | 2,770 | 3,019 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 47 | 1,167 | 4.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 105 | 772 | 13.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 619 | 1,167 | 53.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 424 | 772 | 54.9% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 33 | 1,838 | 1.8% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,838 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 10 | 1,838 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

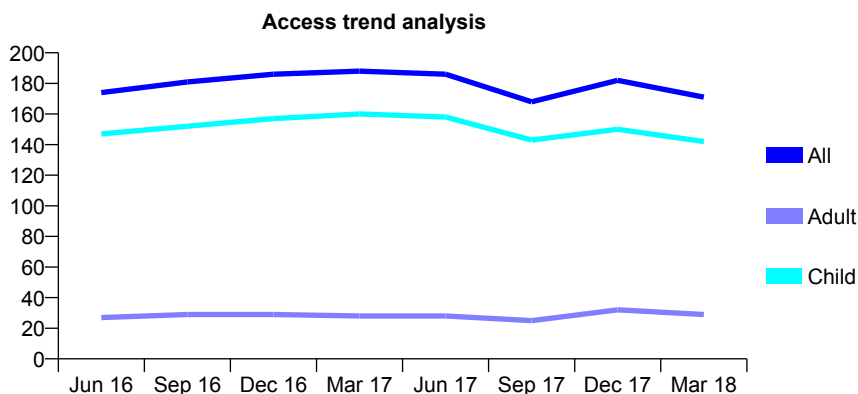
Q51 - Vital Signs At a Glance Contract Report for 181196/0019 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 30/09/2018 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 350 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £101,859.36 |

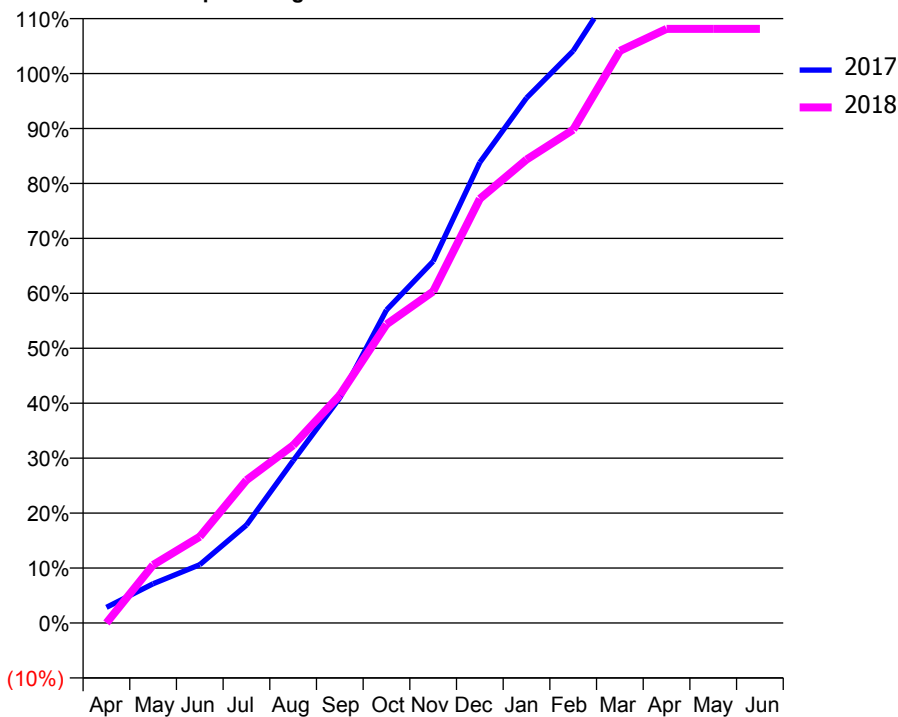
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 188 | |
| Quarter ending June 2017 | 186 | ↓ |
| Quarter ending September 2017 | 168 | ↓ |
| Quarter ending December 2017 | 182 | ↑ |
| Quarter ending March 2018 | 171 | ↓ |
| Variance since March 2017 | (9.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 10 | 0 |
| May | 25 | 37 |
| June | 37 | 55 |
| July | 62 | 91 |
| August | 103 | 113 |
| September | 143 | 145 |
| October | 199 | 190 |
| November | 230 | 211 |
| December | 293 | 270 |
| January | 334 | 295 |
| February | 364 | 314 |
| March | 410 | 364 |
| April | 433 | 378 |
| May | 438 | 378 |
| June | 440 | 378 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 10 | 235 | 4.3% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 31 | 3.2% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 97 | 235 | 41.3% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 14 | 31 | 45.2% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2 | 259 | 0.8% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 259 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 259 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

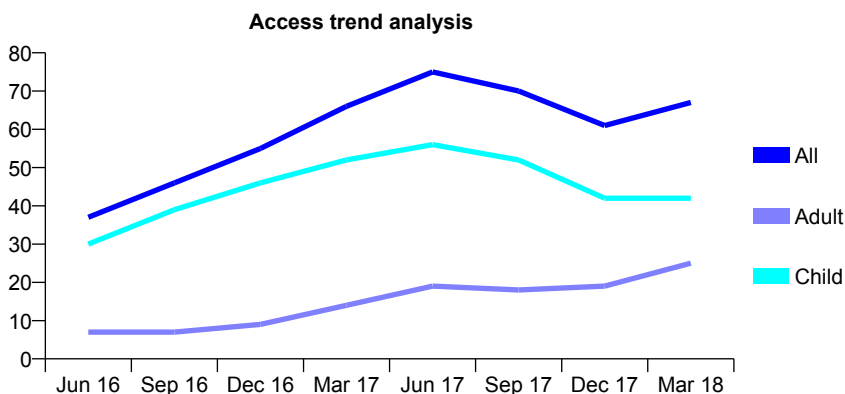
Q51 - Vital Signs At a Glance Contract Report for 181196/0020 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Rotherham NHS Foundation Trust |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 30/09/2018 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 150 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £43,654.02 |

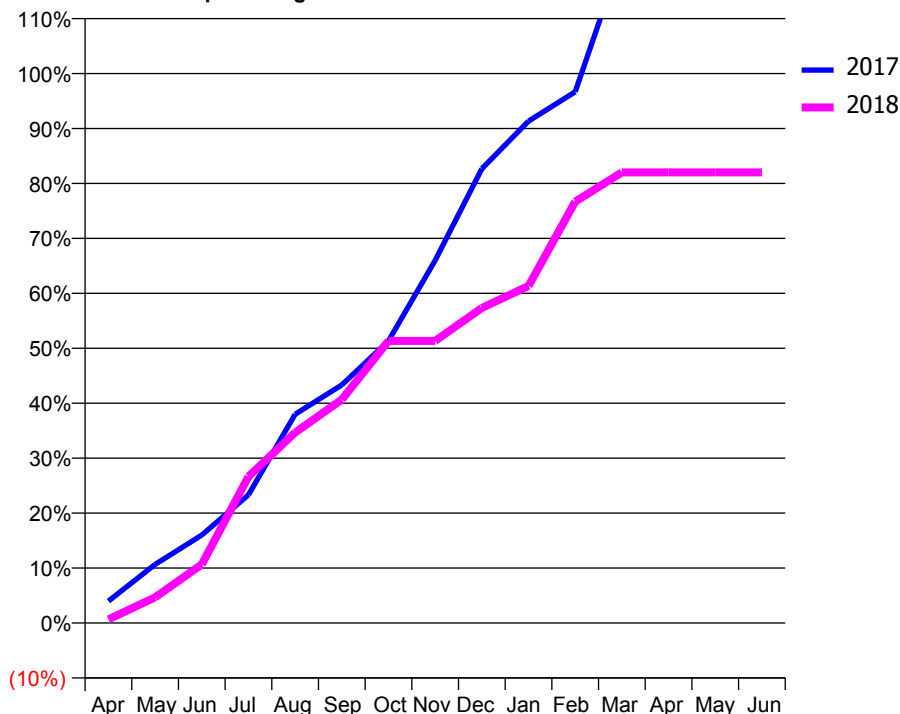
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 66 | |
| Quarter ending June 2017 | 75 | ↑ |
| Quarter ending September 2017 | 70 | ↓ |
| Quarter ending December 2017 | 61 | ↓ |
| Quarter ending March 2018 | 67 | ↑ |
| Variance since March 2017 | 1.5% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 6 | 1 |
| May | 16 | 7 |
| June | 24 | 16 |
| July | 35 | 40 |
| August | 57 | 52 |
| September | 65 | 61 |
| October | 77 | 77 |
| November | 99 | 77 |
| December | 124 | 86 |
| January | 137 | 92 |
| February | 145 | 115 |
| March | 182 | 123 |
| April | 185 | 123 |
| May | 186 | 123 |
| June | 186 | 123 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 43 | 2.3% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 29 | 3.4% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 15 | 43 | 34.9% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 11 | 29 | 37.9% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 69 | 0.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 69 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 69 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

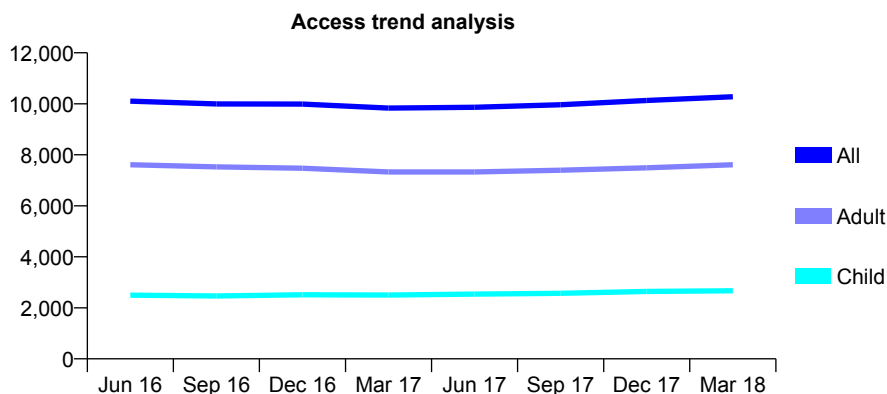
Q51 - Vital Signs At a Glance Contract Report for 181943/0001 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | Brinsworth Lane Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 03/05/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 25,564 |
| Carry forward general activity (UDA) | 800 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £815,446.70 |

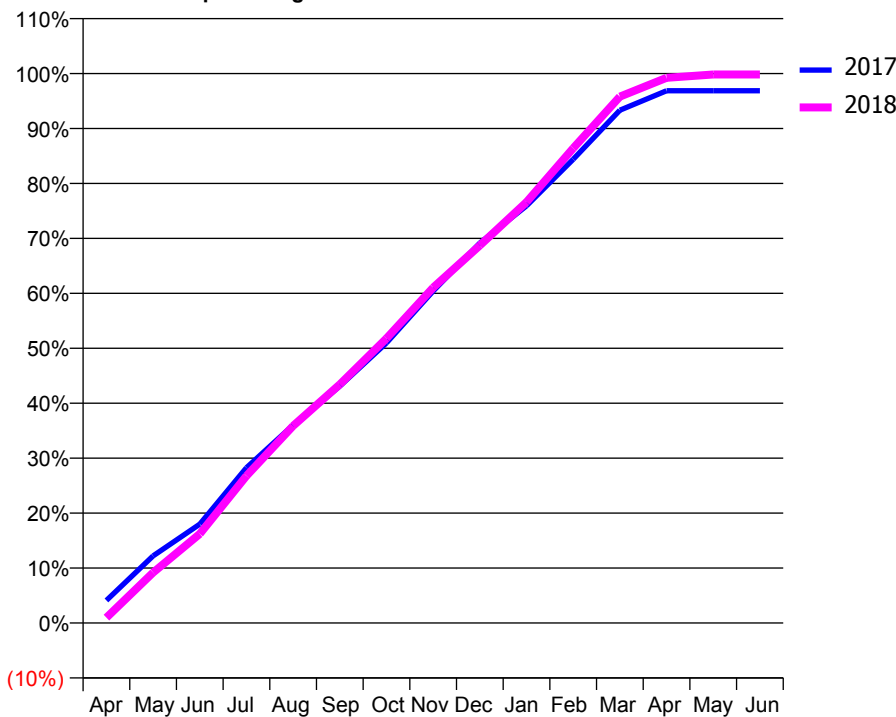
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 9,833 | |
| Quarter ending June 2017 | 9,865 | → |
| Quarter ending September 2017 | 9,964 | → |
| Quarter ending December 2017 | 10,133 | → |
| Quarter ending March 2018 | 10,278 | → |
| Variance since March 2017 | 4.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,054 | 250 |
| May | 3,123 | 2,345 |
| June | 4,603 | 4,146 |
| July | 7,223 | 6,847 |
| August | 9,210 | 9,175 |
| September | 11,020 | 11,102 |
| October | 13,030 | 13,239 |
| November | 15,441 | 15,604 |
| December | 17,674 | 17,564 |
| January | 19,407 | 19,585 |
| February | 21,570 | 22,090 |
| March | 23,854 | 24,487 |
| April | 24,763 | 25,364 |
| May | 24,764 | 25,517 |
| June | 24,764 | 25,517 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 204 | 3,737 | 5.5% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 991 | 9,763 | 10.2% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,059 | 3,737 | 55.1% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,842 | 9,763 | 49.6% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 546 | 13,565 | 4.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 120 | 13,565 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 260 | 13,565 | 1.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | 100.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | 91.7% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

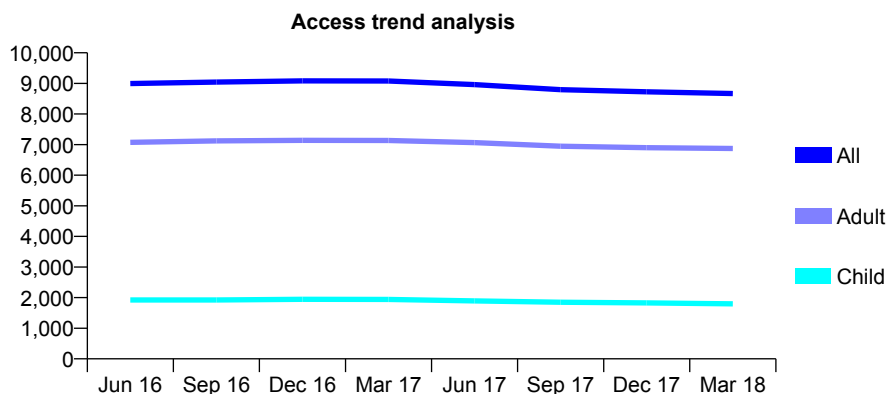
Q51 - Vital Signs At a Glance Contract Report for 182370/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | Dental Directions |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 27,296 |
| Carry forward general activity (UDA) | 765 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £877,436.04 |

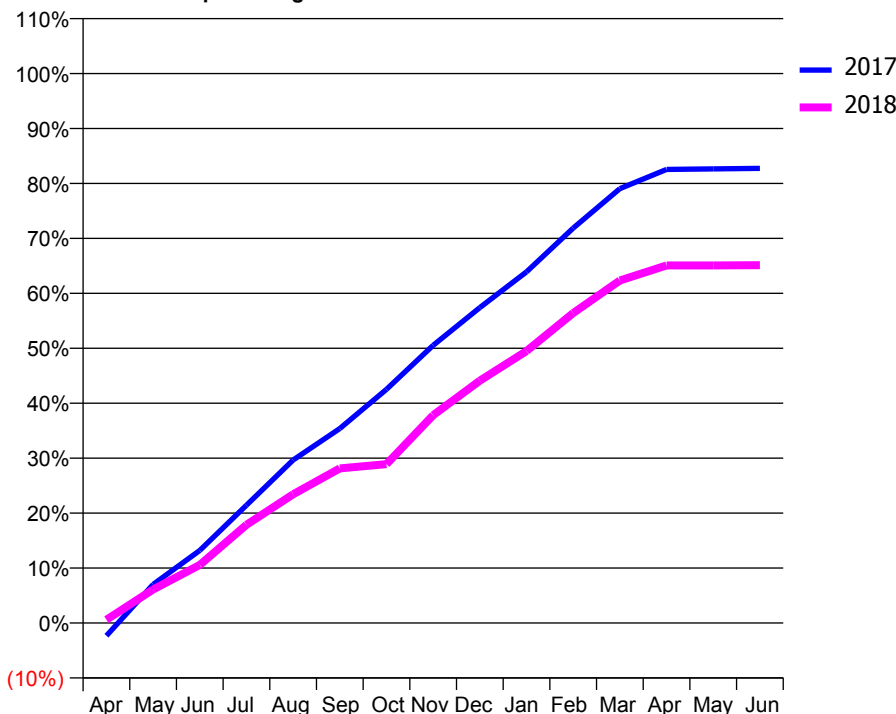
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 9,077 | |
| Quarter ending June 2017 | 8,960 | ↓ |
| Quarter ending September 2017 | 8,797 | ↓ |
| Quarter ending December 2017 | 8,727 | → |
| Quarter ending March 2018 | 8,671 | → |
| Variance since March 2017 | (4.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -637 | 164 |
| May | 1,917 | 1,665 |
| June | 3,609 | 2,882 |
| July | 5,855 | 4,876 |
| August | 8,096 | 6,396 |
| September | 9,664 | 7,680 |
| October | 11,609 | 7,892 |
| November | 13,796 | 10,324 |
| December | 15,671 | 12,038 |
| January | 17,443 | 13,512 |
| February | 19,615 | 15,400 |
| March | 21,575 | 17,011 |
| April | 22,534 | 17,762 |
| May | 22,560 | 17,761 |
| June | 22,582 | 17,774 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 138 | 2,394 | 5.8% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,024 | 8,817 | 11.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,346 | 2,394 | 56.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,696 | 8,817 | 53.3% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 593 | 10,764 | 5.5% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 56 | 10,764 | 0.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 45 | 10,764 | 0.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | 100.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | 100.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

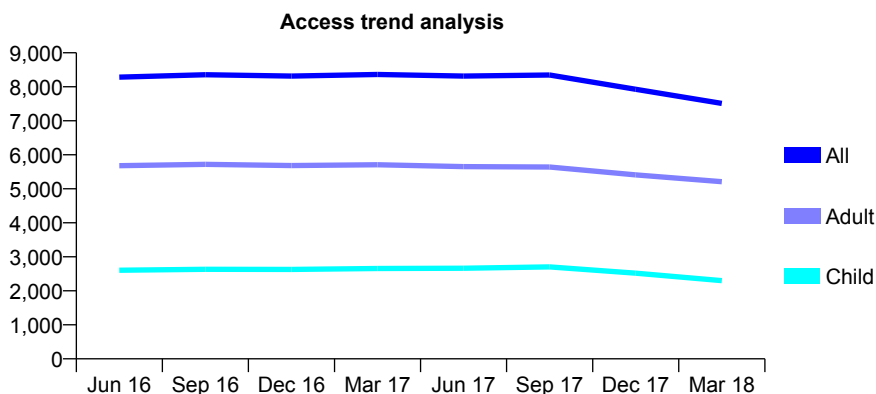
Q51 - Vital Signs At a Glance Contract Report for 182370/0002 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | Dental Directions |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

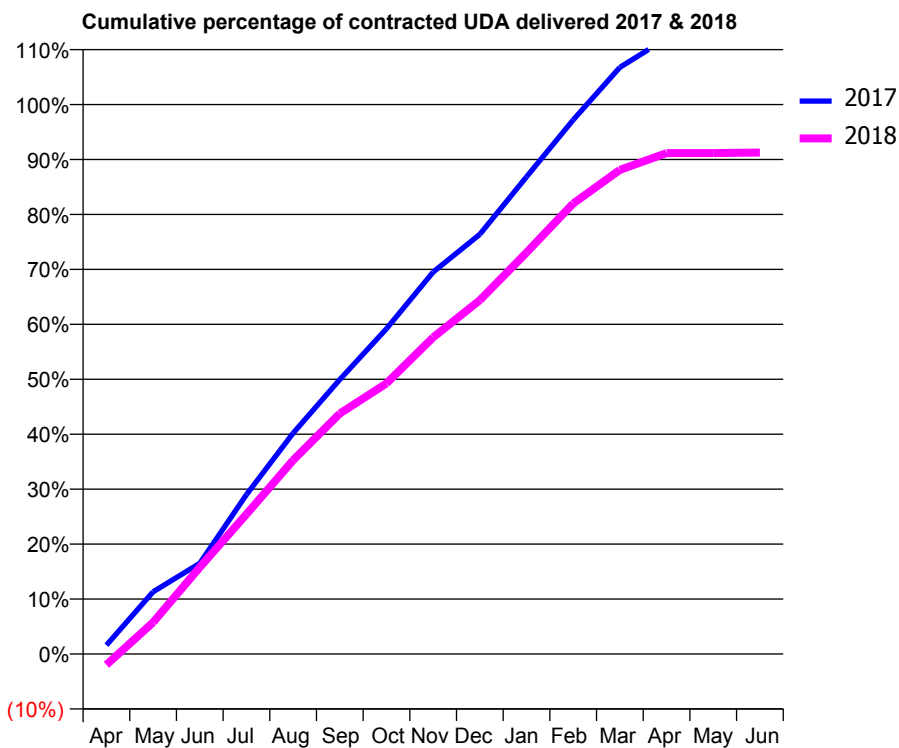
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 17,789 |
| Carry forward general activity (UDA) | 764 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £571,380.24 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 8,363 | |
| Quarter ending June 2017 | 8,316 | → |
| Quarter ending September 2017 | 8,346 | → |
| Quarter ending December 2017 | 7,929 | ↓ |
| Quarter ending March 2018 | 7,510 | ↓ |
| Variance since March 2017 | (10.2%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 288 | -353 |
| May | 2,014 | 1,024 |
| June | 2,939 | 2,809 |
| July | 5,160 | 4,525 |
| August | 7,152 | 6,275 |
| September | 8,886 | 7,786 |
| October | 10,530 | 8,760 |
| November | 12,367 | 10,249 |
| December | 13,589 | 11,453 |
| January | 15,448 | 12,994 |
| February | 17,290 | 14,586 |
| March | 18,993 | 15,671 |
| April | 19,928 | 16,215 |
| May | 19,968 | 16,215 |
| June | 19,983 | 16,234 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 212 | 3,134 | 6.8% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 834 | 6,604 | 12.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,634 | 3,134 | 52.1% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,318 | 6,604 | 50.2% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 300 | 8,266 | 3.6% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 97 | 8,266 | 1.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 62 | 8,266 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 12 | 75.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | 91.7% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

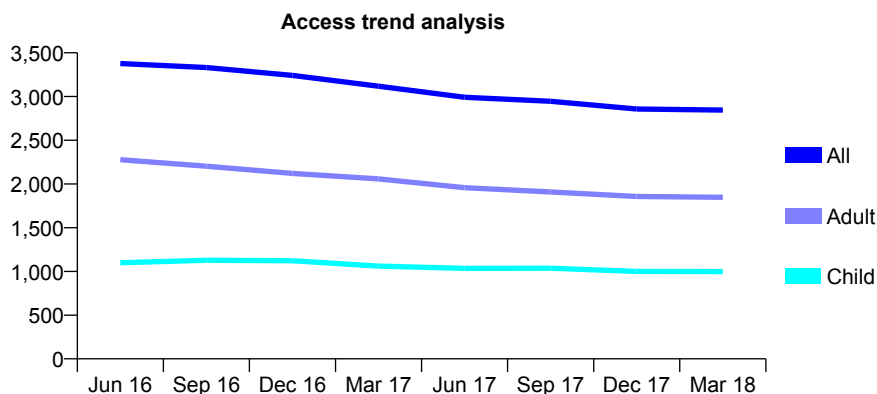
Q51 - Vital Signs At a Glance Contract Report for 186961/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Dalton Care Contract Limited Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2010 |
| Contract end date | |

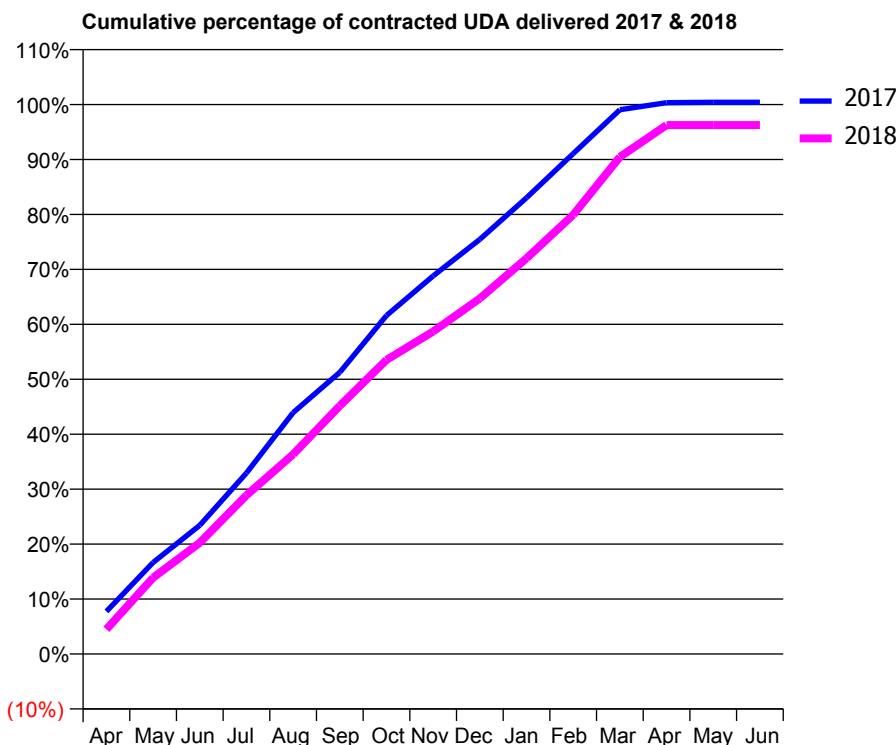
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,000 |
| Carry forward general activity (UDA) | -32 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £253,645.58 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,118 | |
| Quarter ending June 2017 | 2,992 | ↓ |
| Quarter ending September 2017 | 2,945 | ↓ |
| Quarter ending December 2017 | 2,857 | ↓ |
| Quarter ending March 2018 | 2,845 | → |
| Variance since March 2017 | (8.8%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 619 | 359 |
| May | 1,333 | 1,111 |
| June | 1,874 | 1,620 |
| July | 2,635 | 2,311 |
| August | 3,514 | 2,907 |
| September | 4,100 | 3,614 |
| October | 4,928 | 4,282 |
| November | 5,504 | 4,695 |
| December | 6,037 | 5,177 |
| January | 6,642 | 5,762 |
| February | 7,285 | 6,394 |
| March | 7,923 | 7,237 |
| April | 8,026 | 7,700 |
| May | 8,032 | 7,700 |
| June | 8,032 | 7,700 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 137 | 1,420 | 9.6% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 244 | 1,953 | 12.5% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 792 | 1,420 | 55.8% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 943 | 1,953 | 48.3% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 91 | 3,498 | 2.6% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 5 | 3,498 | 0.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 61 | 3,498 | 1.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

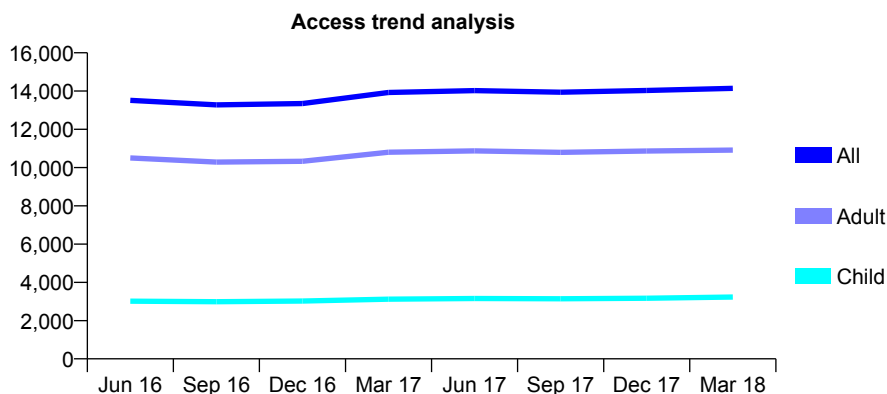
Q51 - Vital Signs At a Glance Contract Report for 190888/0002 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | Retford Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 35,365 |
| Carry forward general activity (UDA) | 919 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,019,843.13 |

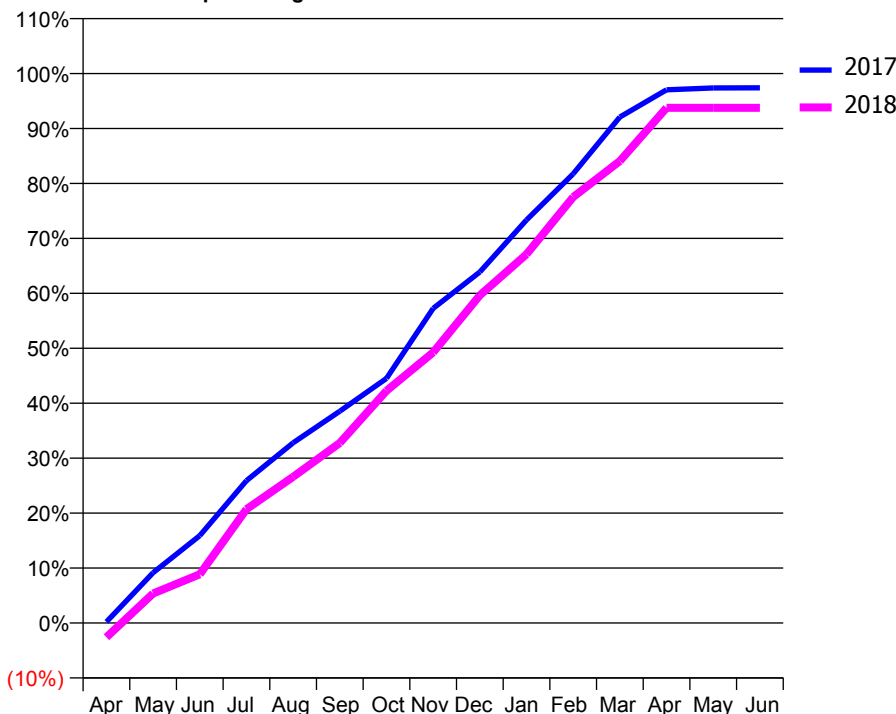
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 13,923 | |
| Quarter ending June 2017 | 14,026 | → |
| Quarter ending September 2017 | 13,937 | → |
| Quarter ending December 2017 | 14,033 | → |
| Quarter ending March 2018 | 14,145 | → |
| Variance since March 2017 | 1.6% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 71 | -919 |
| May | 3,240 | 1,902 |
| June | 5,627 | 3,140 |
| July | 9,158 | 7,329 |
| August | 11,599 | 9,408 |
| September | 13,635 | 11,592 |
| October | 15,744 | 14,942 |
| November | 20,253 | 17,421 |
| December | 22,592 | 21,094 |
| January | 25,941 | 23,733 |
| February | 28,909 | 27,413 |
| March | 32,564 | 29,732 |
| April | 34,316 | 33,153 |
| May | 34,436 | 33,156 |
| June | 34,446 | 33,156 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 158 | 4,250 | 3.7% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,564 | 14,014 | 11.2% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,517 | 4,250 | 59.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,399 | 14,014 | 52.8% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,087 | 17,515 | 6.2% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 365 | 17,515 | 2.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 132 | 17,515 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 14 | 92.9% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 14 | 71.4% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

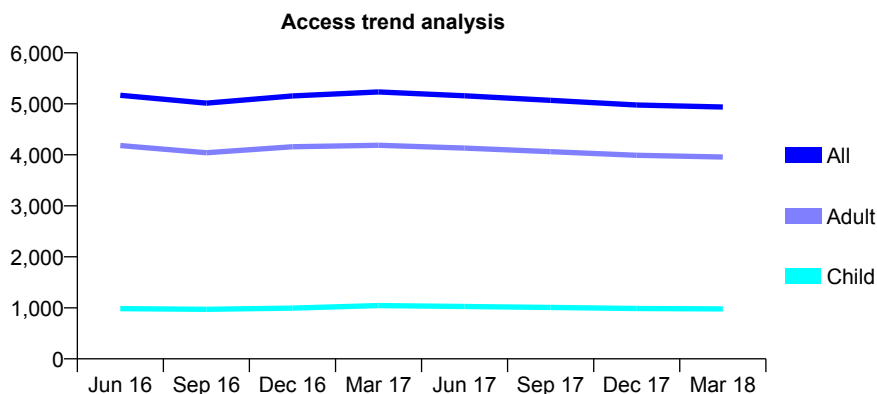
Q51 - Vital Signs At a Glance Contract Report for 191000/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Warren House Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,974 |
| Carry forward general activity (UDA) | 502 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £560,084.40 |

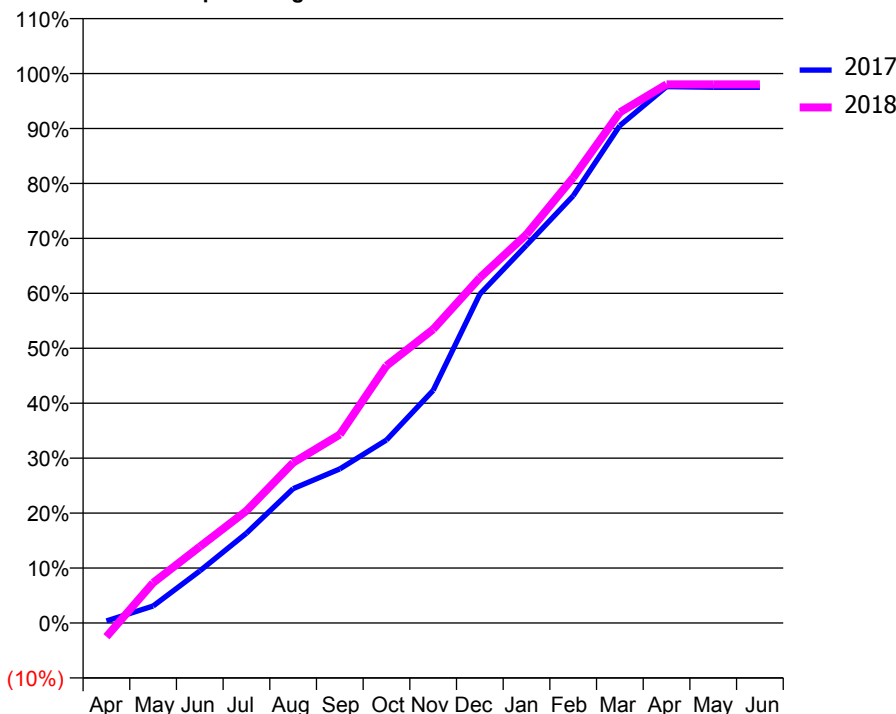
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,232 | |
| Quarter ending June 2017 | 5,157 | ↓ |
| Quarter ending September 2017 | 5,069 | ↓ |
| Quarter ending December 2017 | 4,977 | ↓ |
| Quarter ending March 2018 | 4,938 | → |
| Variance since March 2017 | (5.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 74 | -502 |
| May | 618 | 1,462 |
| June | 1,892 | 2,774 |
| July | 3,265 | 4,077 |
| August | 4,882 | 5,831 |
| September | 5,599 | 6,851 |
| October | 6,651 | 9,354 |
| November | 8,456 | 10,677 |
| December | 11,958 | 12,551 |
| January | 13,733 | 14,128 |
| February | 15,526 | 16,190 |
| March | 18,081 | 18,561 |
| April | 19,497 | 19,582 |
| May | 19,471 | 19,580 |
| June | 19,472 | 19,580 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 220 | 1,696 | 13.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,228 | 6,164 | 19.9% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,046 | 1,696 | 61.7% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,335 | 6,164 | 54.1% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 714 | 7,816 | 9.1% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 208 | 7,816 | 2.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 79 | 7,816 | 1.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 9 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

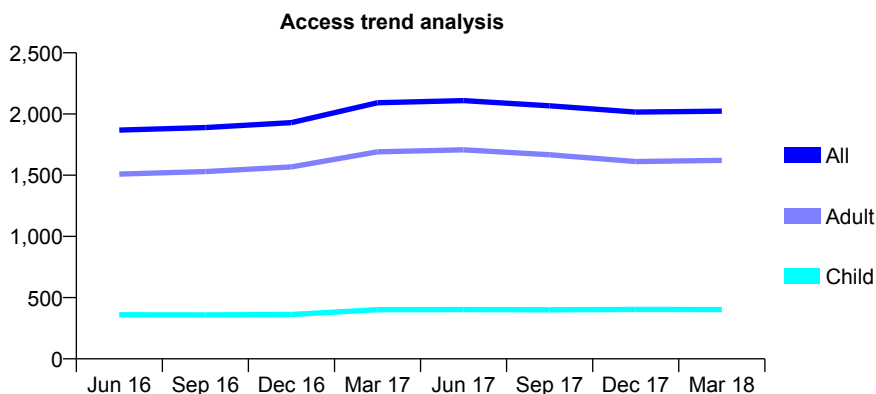
Q51 - Vital Signs At a Glance Contract Report for 192643/0001 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | Abbeydale Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,699 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £222,155.79 |

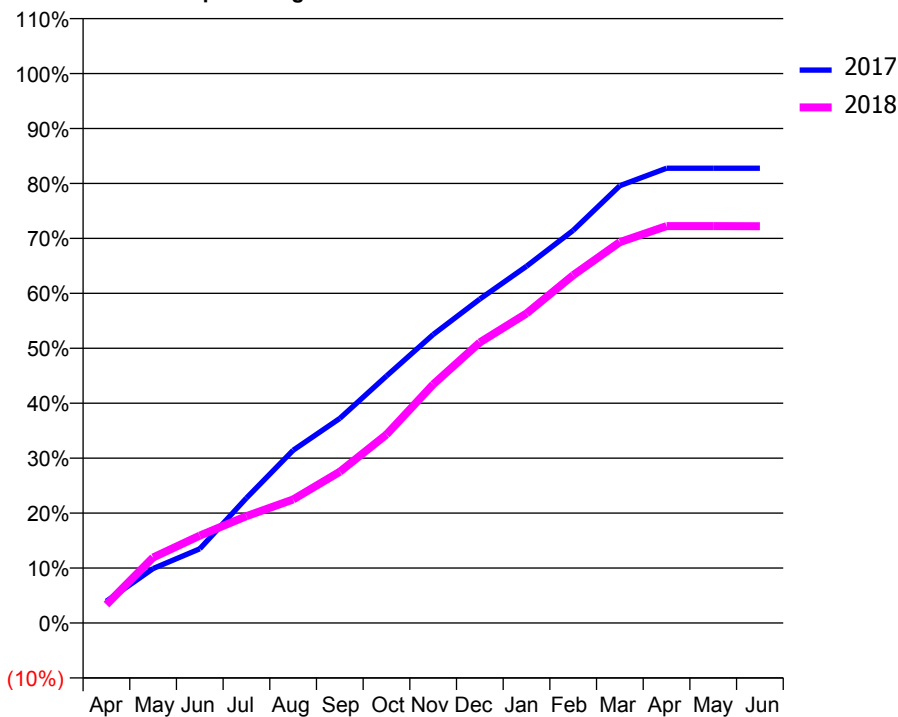
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,092 | |
| Quarter ending June 2017 | 2,109 | → |
| Quarter ending September 2017 | 2,067 | ↓ |
| Quarter ending December 2017 | 2,016 | ↓ |
| Quarter ending March 2018 | 2,023 | → |
| Variance since March 2017 | (3.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 265 | 225 |
| May | 665 | 798 |
| June | 905 | 1,066 |
| July | 1,524 | 1,303 |
| August | 2,107 | 1,506 |
| September | 2,494 | 1,845 |
| October | 3,012 | 2,297 |
| November | 3,518 | 2,909 |
| December | 3,949 | 3,422 |
| January | 4,349 | 3,774 |
| February | 4,786 | 4,241 |
| March | 5,332 | 4,644 |
| April | 5,544 | 4,839 |
| May | 5,544 | 4,839 |
| June | 5,544 | 4,836 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 82 | 570 | 14.4% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 305 | 1,956 | 15.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 304 | 570 | 53.3% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 896 | 1,956 | 45.8% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 116 | 2,503 | 4.6% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 52 | 2,503 | 2.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 19 | 2,503 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

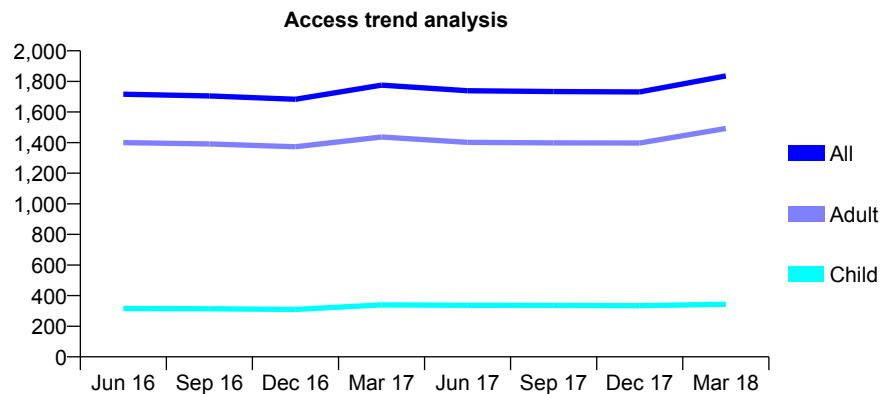
Q51 - Vital Signs At a Glance Contract Report for 193348/0001 - Year end March 2018

| | |
|----------------------|------------------------------------|
| Name or company name | Devonshire Quarter Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,177 |
| Carry forward general activity (UDA) | 120 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £164,074.95 |

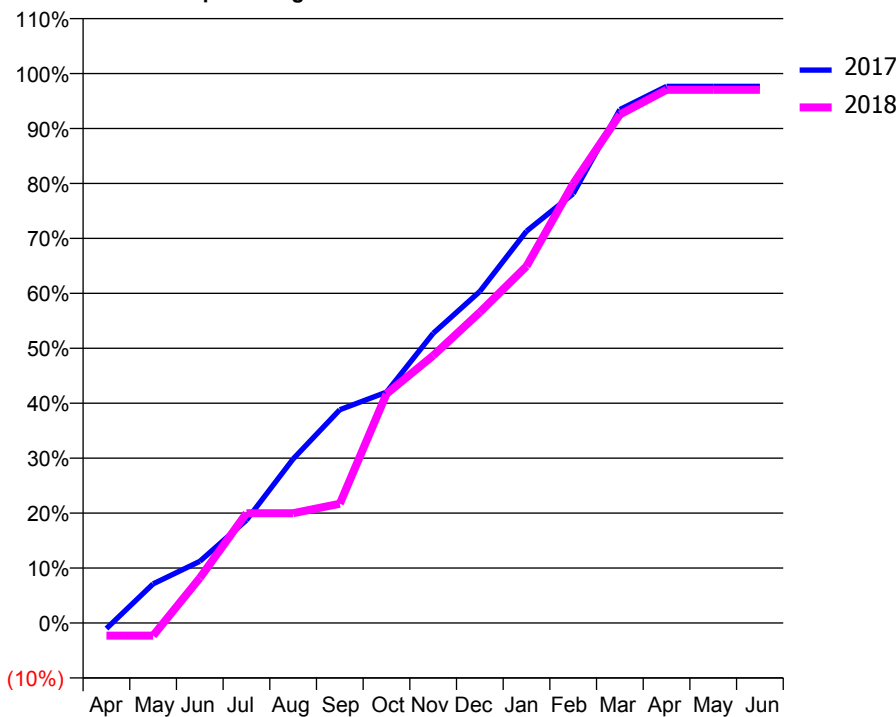
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,776 | |
| Quarter ending June 2017 | 1,739 | ↓ |
| Quarter ending September 2017 | 1,734 | → |
| Quarter ending December 2017 | 1,731 | → |
| Quarter ending March 2018 | 1,836 | ↑ |
| Variance since March 2017 | 3.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -53 | -120 |
| May | 369 | -120 |
| June | 581 | 423 |
| July | 969 | 1,035 |
| August | 1,546 | 1,035 |
| September | 2,009 | 1,123 |
| October | 2,176 | 2,159 |
| November | 2,730 | 2,519 |
| December | 3,124 | 2,928 |
| January | 3,692 | 3,361 |
| February | 4,045 | 4,138 |
| March | 4,837 | 4,790 |
| April | 5,057 | 5,024 |
| May | 5,057 | 5,024 |
| June | 5,057 | 5,024 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 85 | 667 | 12.7% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 400 | 2,599 | 15.4% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 498 | 667 | 74.7% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,755 | 2,599 | 67.5% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 207 | 3,291 | 6.3% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 45 | 3,291 | 1.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 3,291 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

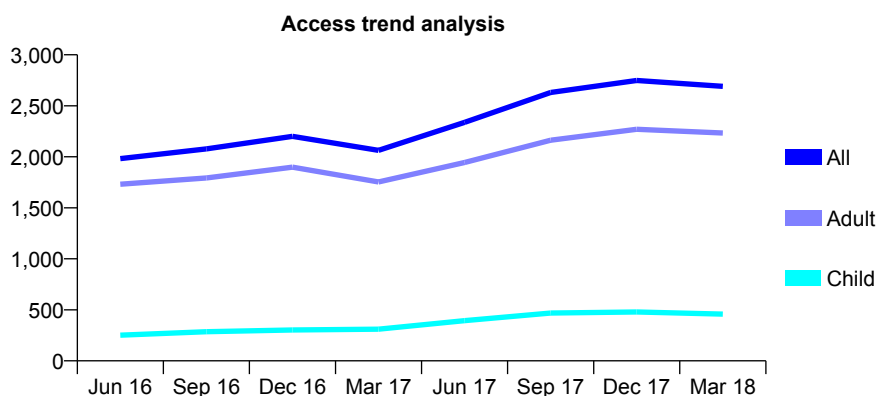
Q51 - Vital Signs At a Glance Contract Report for 194263/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | R M Denton Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,200 |
| Carry forward general activity (UDA) | 15 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £206,104.86 |

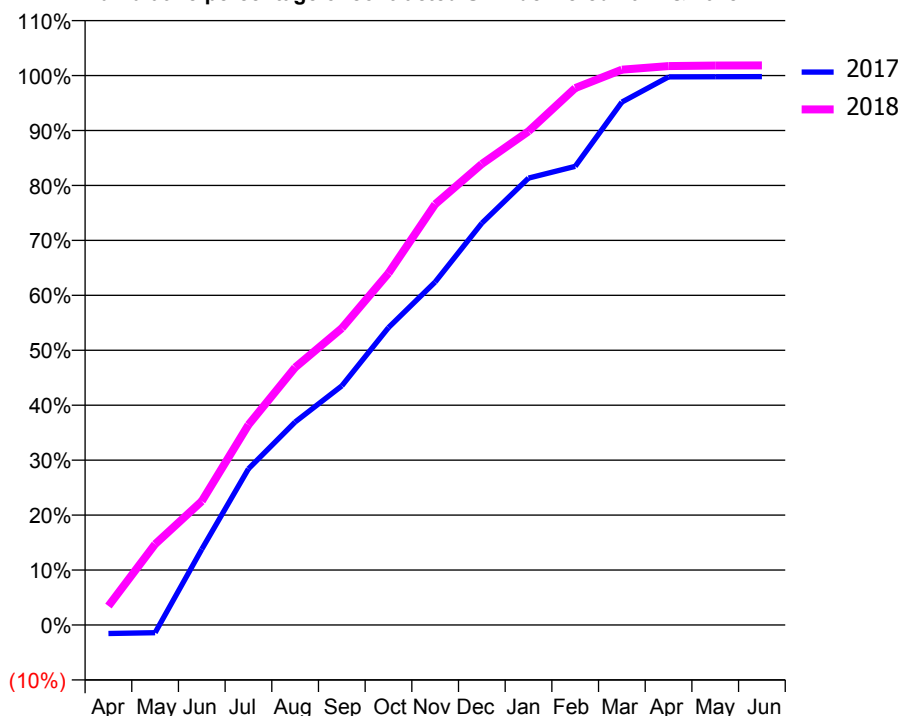
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 2,063 | |
| Quarter ending June 2017 | 2,338 | ↑ |
| Quarter ending September 2017 | 2,631 | ↑ |
| Quarter ending December 2017 | 2,749 | ↑ |
| Quarter ending March 2018 | 2,691 | ↓ |
| Variance since March 2017 | 30.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | -113 | 249 |
| May | -103 | 1,059 |
| June | 993 | 1,623 |
| July | 2,046 | 2,624 |
| August | 2,661 | 3,375 |
| September | 3,133 | 3,889 |
| October | 3,898 | 4,609 |
| November | 4,495 | 5,514 |
| December | 5,265 | 6,041 |
| January | 5,857 | 6,469 |
| February | 6,010 | 7,035 |
| March | 6,851 | 7,277 |
| April | 7,181 | 7,323 |
| May | 7,184 | 7,330 |
| June | 7,185 | 7,332 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 67 | 739 | 9.1% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 280 | 3,178 | 8.8% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 319 | 739 | 43.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,404 | 3,178 | 44.2% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 159 | 3,817 | 4.2% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 51 | 3,817 | 1.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 42 | 3,817 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | 90.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

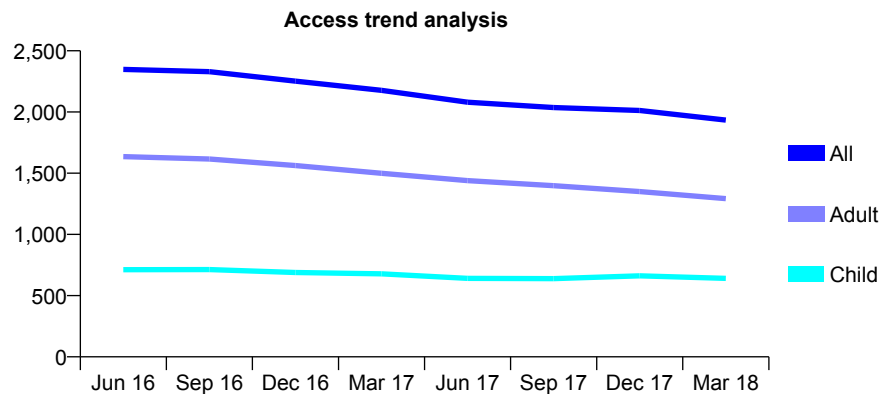
Q51 - Vital Signs At a Glance Contract Report for 196320/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | Adrian Vasile |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,284 |
| Carry forward general activity (UDA) | -146 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £232,369.93 |

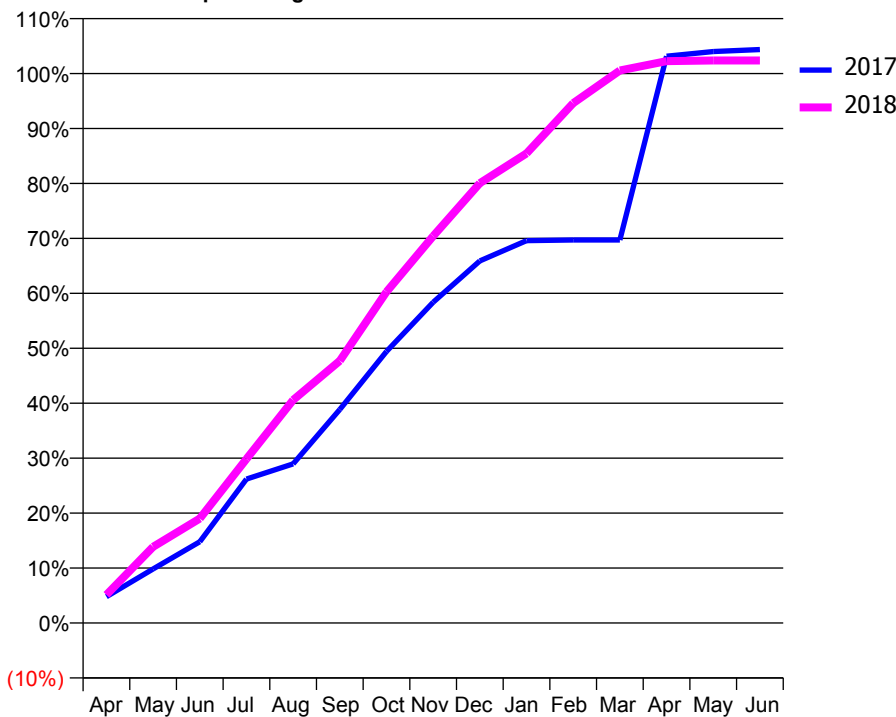
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 2,177 | |
| Quarter ending June 2017 | 2,080 | ↓ |
| Quarter ending September 2017 | 2,037 | ↓ |
| Quarter ending December 2017 | 2,012 | ↓ |
| Quarter ending March 2018 | 1,934 | ↓ |
| Variance since March 2017 | (11.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 349 | 374 |
| May | 716 | 1,011 |
| June | 1,077 | 1,384 |
| July | 1,908 | 2,175 |
| August | 2,110 | 2,957 |
| September | 2,831 | 3,477 |
| October | 3,600 | 4,390 |
| November | 4,251 | 5,129 |
| December | 4,800 | 5,831 |
| January | 5,069 | 6,225 |
| February | 5,077 | 6,890 |
| March | 5,077 | 7,324 |
| April | 7,513 | 7,447 |
| May | 7,574 | 7,456 |
| June | 7,602 | 7,456 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 113 | 1,122 | 10.1% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 290 | 2,201 | 13.2% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 583 | 1,122 | 52.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,358 | 2,201 | 61.7% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 93 | 2,612 | 3.6% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 23 | 2,612 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 11 | 2,612 | 0.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

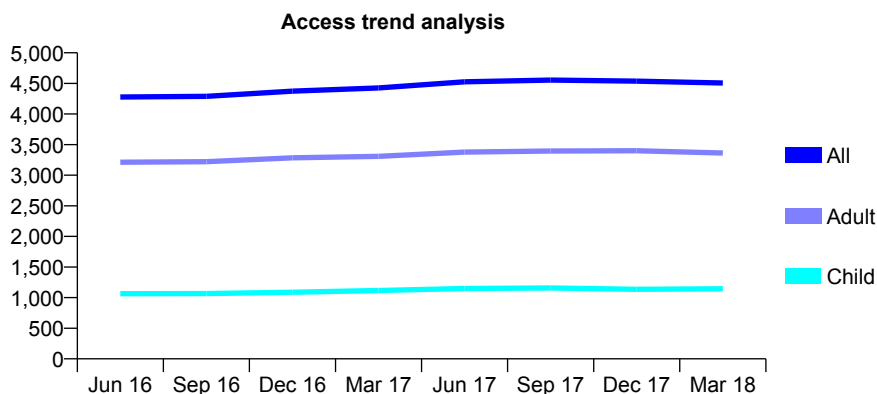
Q51 - Vital Signs At a Glance Contract Report for 196401/0001 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | M Foster Dental Surgeon Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,258 |
| Carry forward general activity (UDA) | 119 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £356,393.39 |

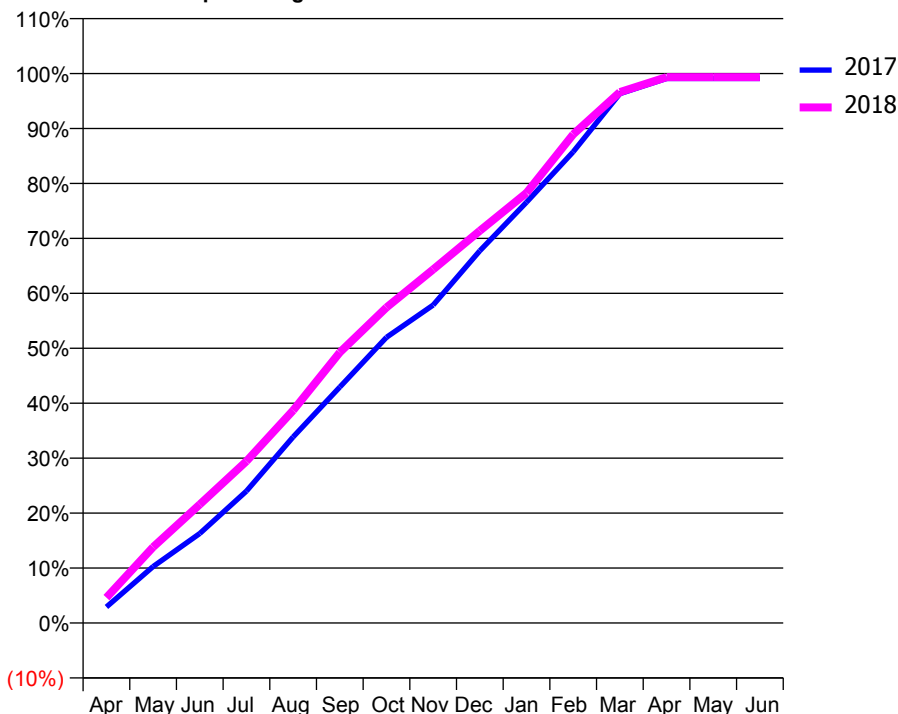
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,426 | |
| Quarter ending June 2017 | 4,527 | ↑ |
| Quarter ending September 2017 | 4,554 | → |
| Quarter ending December 2017 | 4,537 | → |
| Quarter ending March 2018 | 4,507 | → |
| Variance since March 2017 | 1.8% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 387 | 614 |
| May | 1,364 | 1,832 |
| June | 2,161 | 2,862 |
| July | 3,183 | 3,904 |
| August | 4,489 | 5,130 |
| September | 5,693 | 6,529 |
| October | 6,893 | 7,615 |
| November | 7,672 | 8,531 |
| December | 8,981 | 9,464 |
| January | 10,153 | 10,377 |
| February | 11,369 | 11,791 |
| March | 12,773 | 12,808 |
| April | 13,139 | 13,170 |
| May | 13,139 | 13,170 |
| June | 13,139 | 13,169 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 107 | 1,574 | 6.8% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 704 | 4,726 | 14.9% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 840 | 1,574 | 53.4% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,647 | 4,726 | 56.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 317 | 6,334 | 5.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 71 | 6,334 | 1.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 194 | 6,334 | 3.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

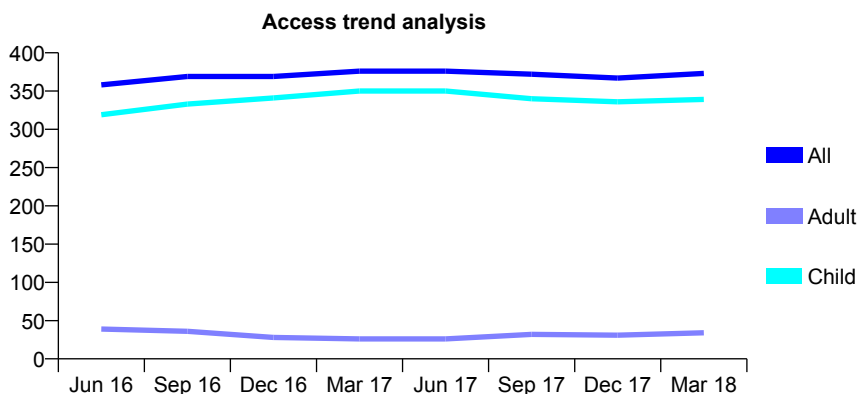
Q51 - Vital Signs At a Glance Contract Report for 196487/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | Hunt & McGorrigan |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 720 |
| Carry forward general activity (UDA) | -14 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £13,736.50 |

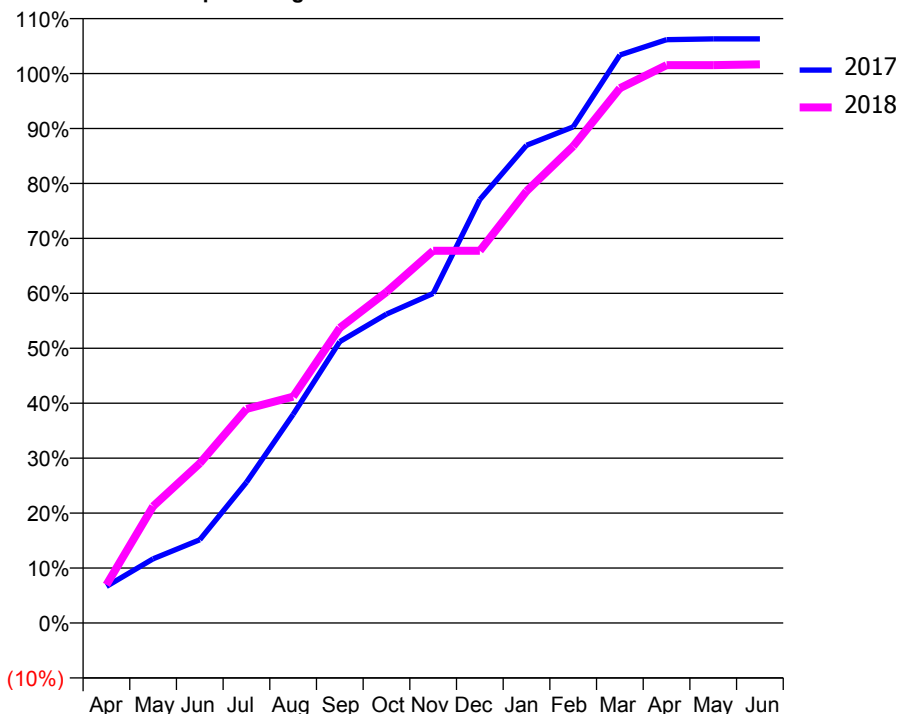
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 376 | |
| Quarter ending June 2017 | 376 | → |
| Quarter ending September 2017 | 372 | ↓ |
| Quarter ending December 2017 | 367 | ↓ |
| Quarter ending March 2018 | 373 | → |
| Variance since March 2017 | (0.8%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 48 | 50 |
| May | 84 | 153 |
| June | 109 | 209 |
| July | 184 | 281 |
| August | 273 | 297 |
| September | 369 | 387 |
| October | 405 | 434 |
| November | 432 | 488 |
| December | 555 | 488 |
| January | 626 | 566 |
| February | 650 | 625 |
| March | 744 | 701 |
| April | 764 | 731 |
| May | 765 | 731 |
| June | 765 | 732 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 30 | 540 | 5.6% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 413 | 540 | 76.5% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 5 | 555 | 0.9% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 555 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 10 | 555 | 1.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

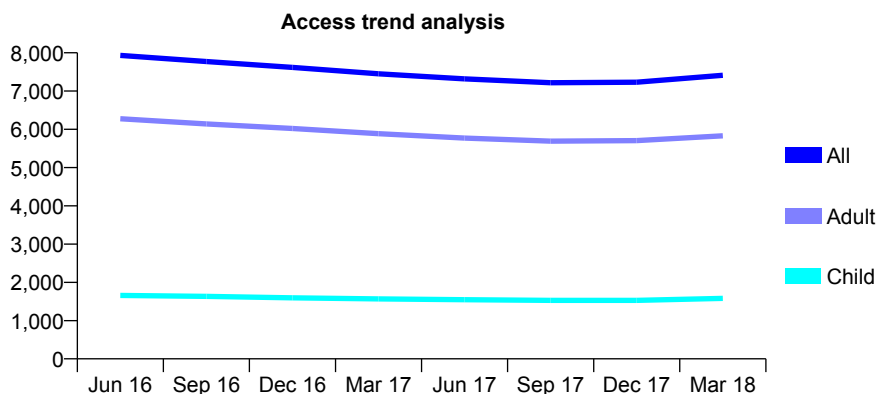
Q51 - Vital Signs At a Glance Contract Report for 197947/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Ivy Cottage Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,294 |
| Carry forward general activity (UDA) | 214 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £709,231.63 |

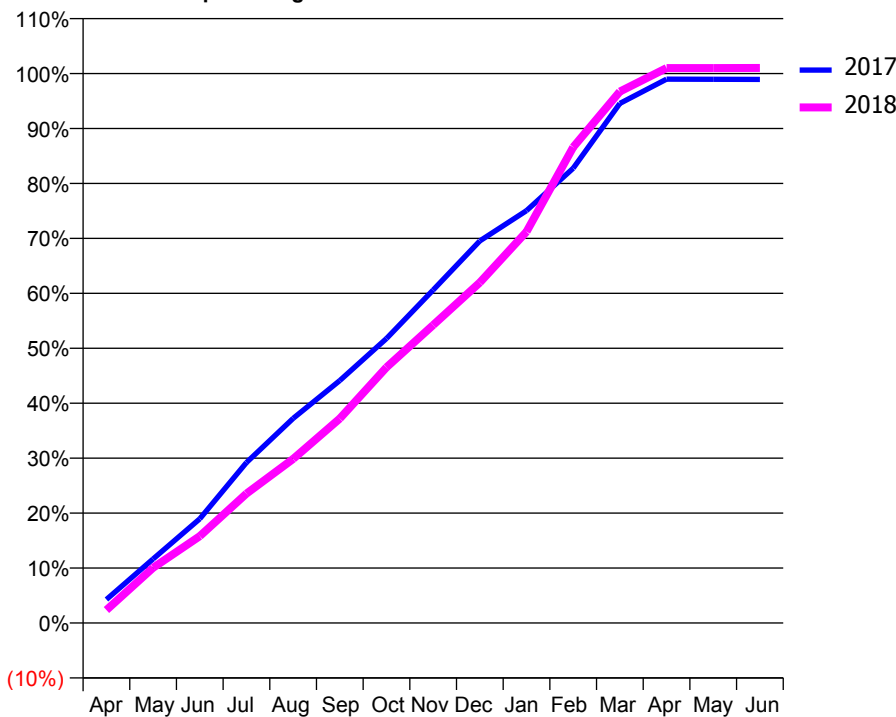
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,451 | |
| Quarter ending June 2017 | 7,317 | ↓ |
| Quarter ending September 2017 | 7,219 | ↓ |
| Quarter ending December 2017 | 7,233 | → |
| Quarter ending March 2018 | 7,411 | ↑ |
| Variance since March 2017 | (0.5%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 955 | 528 |
| May | 2,598 | 2,242 |
| June | 4,229 | 3,526 |
| July | 6,511 | 5,248 |
| August | 8,303 | 6,658 |
| September | 9,840 | 8,299 |
| October | 11,544 | 10,375 |
| November | 13,512 | 12,088 |
| December | 15,505 | 13,815 |
| January | 16,732 | 15,878 |
| February | 18,452 | 19,306 |
| March | 21,081 | 21,562 |
| April | 22,062 | 22,514 |
| May | 22,061 | 22,516 |
| June | 22,055 | 22,517 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 203 | 2,550 | 8.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,026 | 8,618 | 11.9% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,485 | 2,550 | 58.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,521 | 8,618 | 52.5% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 677 | 11,197 | 6.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 269 | 11,197 | 2.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 133 | 11,197 | 1.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 19 | 21 | 90.5% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 20 | 21 | 95.2% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

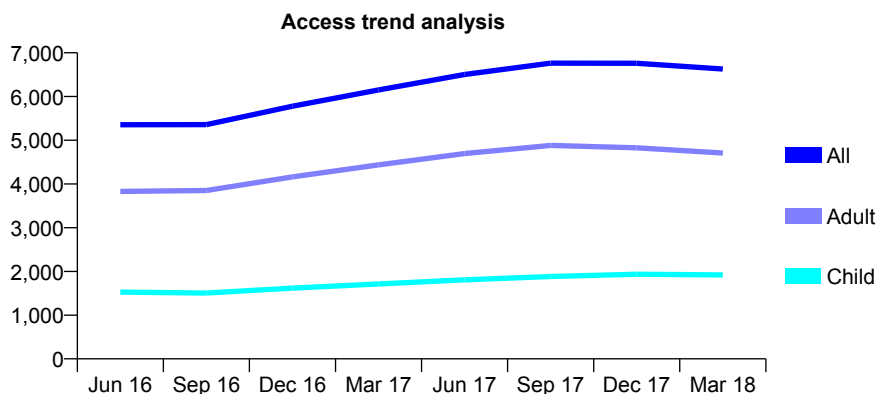
Q51 - Vital Signs At a Glance Contract Report for 198196/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | I J Kellam Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,914 |
| Carry forward general activity (UDA) | -361 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £541,329.88 |

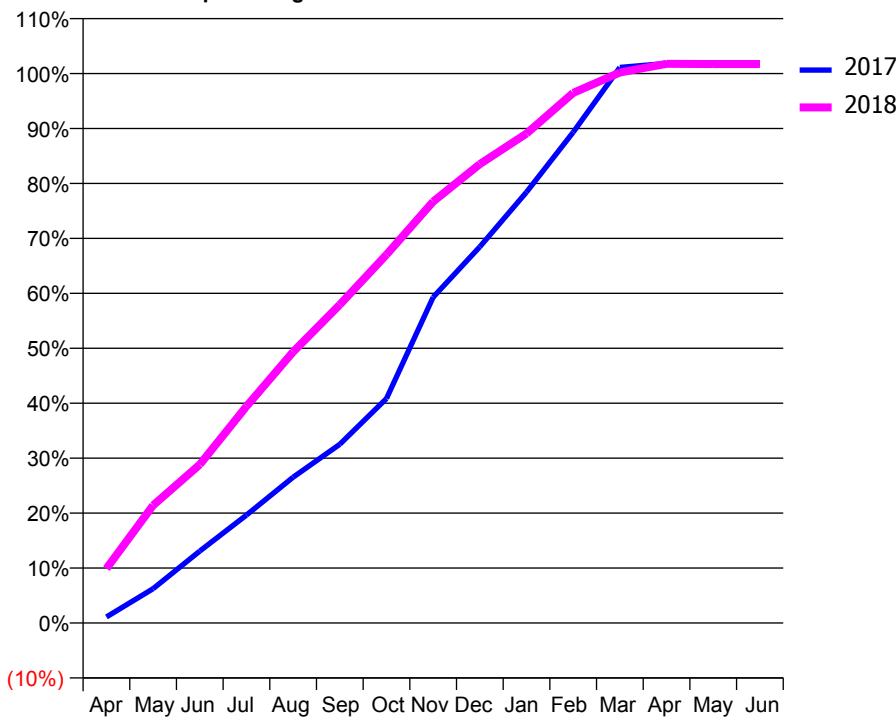
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,150 | |
| Quarter ending June 2017 | 6,505 | ↑ |
| Quarter ending September 2017 | 6,763 | ↑ |
| Quarter ending December 2017 | 6,762 | → |
| Quarter ending March 2018 | 6,629 | ↓ |
| Variance since March 2017 | 7.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 209 | 1,873 |
| May | 1,180 | 4,050 |
| June | 2,477 | 5,457 |
| July | 3,717 | 7,456 |
| August | 5,018 | 9,335 |
| September | 6,151 | 10,959 |
| October | 7,729 | 12,678 |
| November | 11,214 | 14,506 |
| December | 12,952 | 15,796 |
| January | 14,833 | 16,848 |
| February | 16,891 | 18,248 |
| March | 19,124 | 18,949 |
| April | 19,260 | 19,250 |
| May | 19,276 | 19,240 |
| June | 19,275 | 19,240 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 266 | 2,728 | 9.8% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 766 | 5,722 | 13.4% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,541 | 2,728 | 56.5% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,212 | 5,722 | 56.1% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 540 | 8,488 | 6.4% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 133 | 8,488 | 1.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 91 | 8,488 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

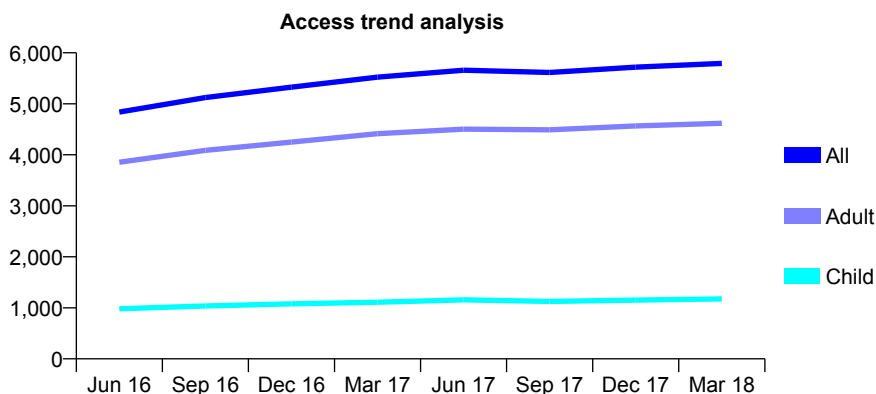
Q51 - Vital Signs At a Glance Contract Report for 198358/0001 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | Sprotbrough Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2015 |
| Contract end date | |

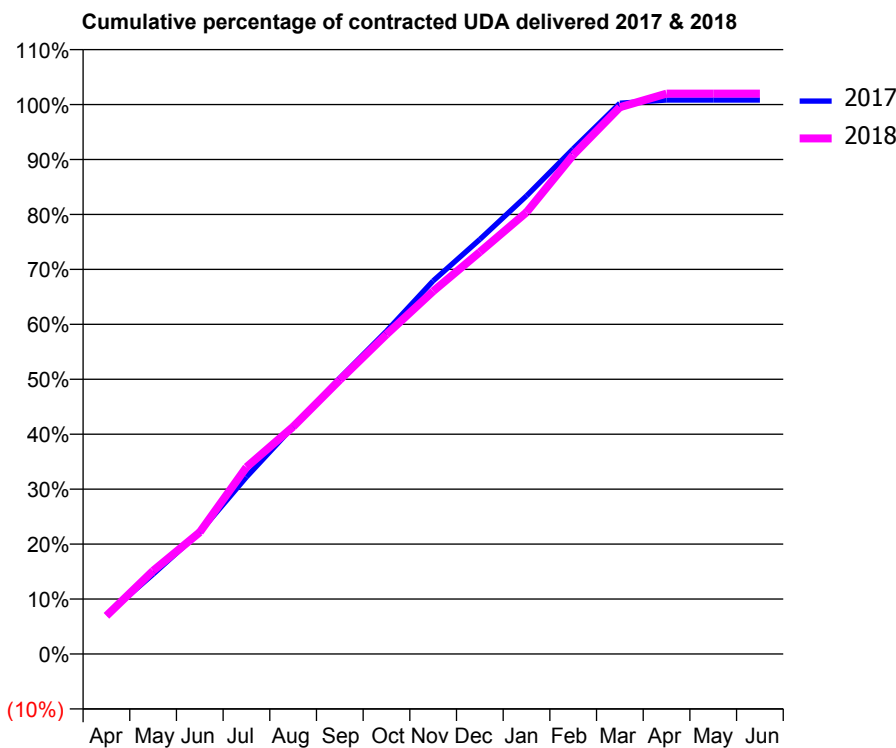
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,796 |
| Carry forward general activity (UDA) | -153 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £537,949.32 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,524 | |
| Quarter ending June 2017 | 5,660 | ↑ |
| Quarter ending September 2017 | 5,615 | → |
| Quarter ending December 2017 | 5,718 | → |
| Quarter ending March 2018 | 5,792 | → |
| Variance since March 2017 | 4.9% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,333 | 1,307 |
| May | 2,728 | 2,848 |
| June | 4,171 | 4,168 |
| July | 6,056 | 6,392 |
| August | 7,774 | 7,774 |
| September | 9,438 | 9,376 |
| October | 11,045 | 10,931 |
| November | 12,763 | 12,409 |
| December | 14,185 | 13,752 |
| January | 15,669 | 15,108 |
| February | 17,281 | 17,069 |
| March | 18,839 | 18,704 |
| April | 18,948 | 19,167 |
| May | 18,948 | 19,167 |
| June | 18,949 | 19,167 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 101 | 1,692 | 6.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,160 | 6,996 | 16.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,005 | 1,692 | 59.4% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,024 | 6,996 | 57.5% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 757 | 8,826 | 8.6% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 60 | 8,826 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 167 | 8,826 | 1.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 11 | 81.8% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 11 | 63.6% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

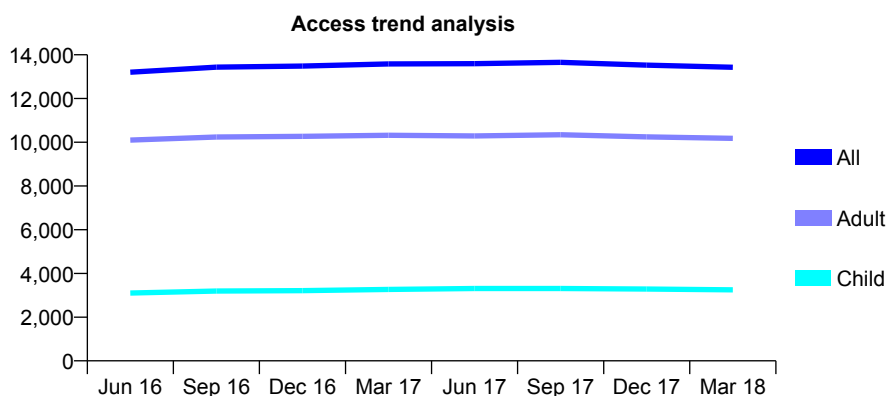
Q51 - Vital Signs At a Glance Contract Report for 198730/0001 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Kimberworth Park Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2010 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 34,621 |
| Carry forward general activity (UDA) | -605 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,130,902.45 |

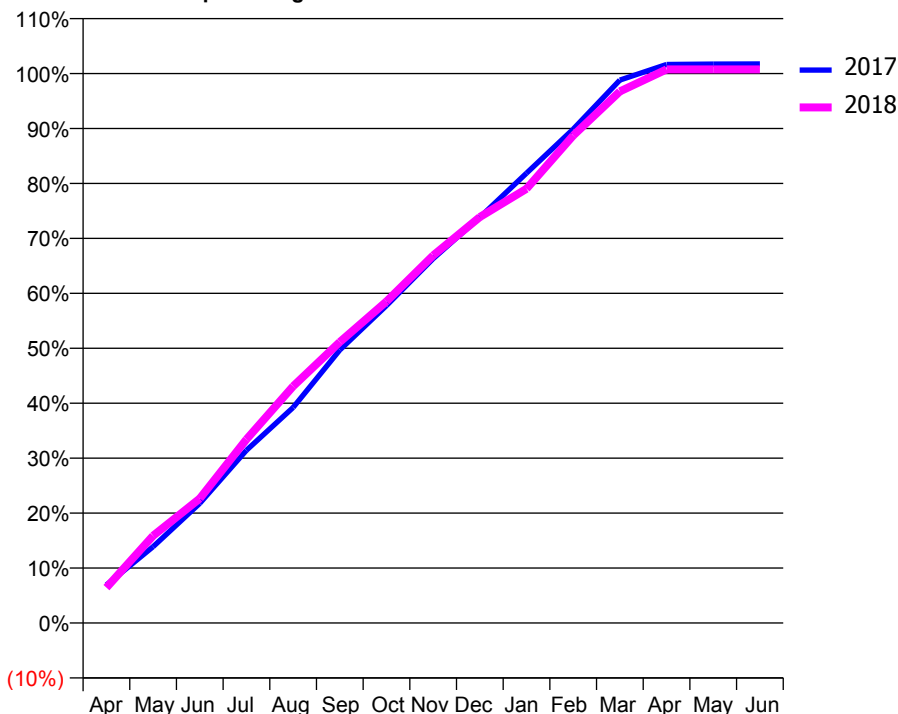
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 13,583 | |
| Quarter ending June 2017 | 13,597 | → |
| Quarter ending September 2017 | 13,653 | → |
| Quarter ending December 2017 | 13,529 | → |
| Quarter ending March 2018 | 13,427 | → |
| Variance since March 2017 | (1.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,401 | 2,232 |
| May | 4,813 | 5,496 |
| June | 7,541 | 7,845 |
| July | 10,881 | 11,575 |
| August | 13,583 | 14,917 |
| September | 17,203 | 17,704 |
| October | 19,997 | 20,257 |
| November | 22,957 | 23,159 |
| December | 25,561 | 25,577 |
| January | 28,346 | 27,362 |
| February | 31,112 | 30,715 |
| March | 34,202 | 33,490 |
| April | 35,187 | 34,876 |
| May | 35,216 | 34,876 |
| June | 35,226 | 34,879 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 342 | 4,144 | 8.3% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,794 | 11,982 | 15.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,145 | 4,144 | 51.8% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,027 | 11,982 | 42.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,854 | 15,467 | 12.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 266 | 15,467 | 1.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 165 | 15,467 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 14 | 15 | 93.3% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 15 | 80.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

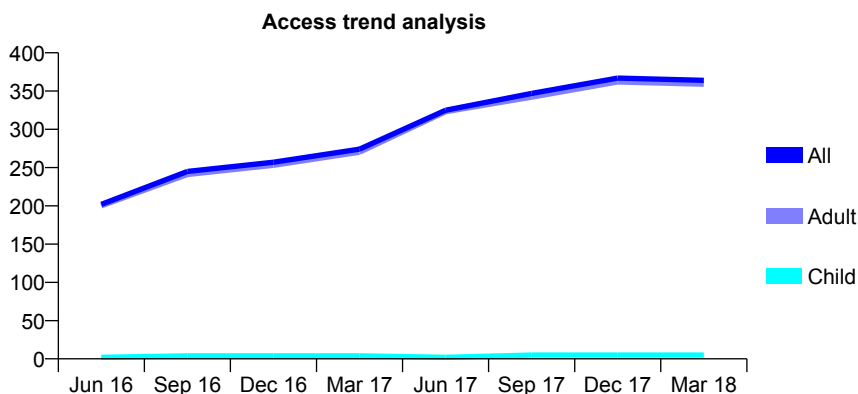
Q51 - Vital Signs At a Glance Contract Report for 198730/0002 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Kimberworth Park Practice Limited |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2015 |
| Contract end date | 30/04/2020 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,800 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £77,409.55 |

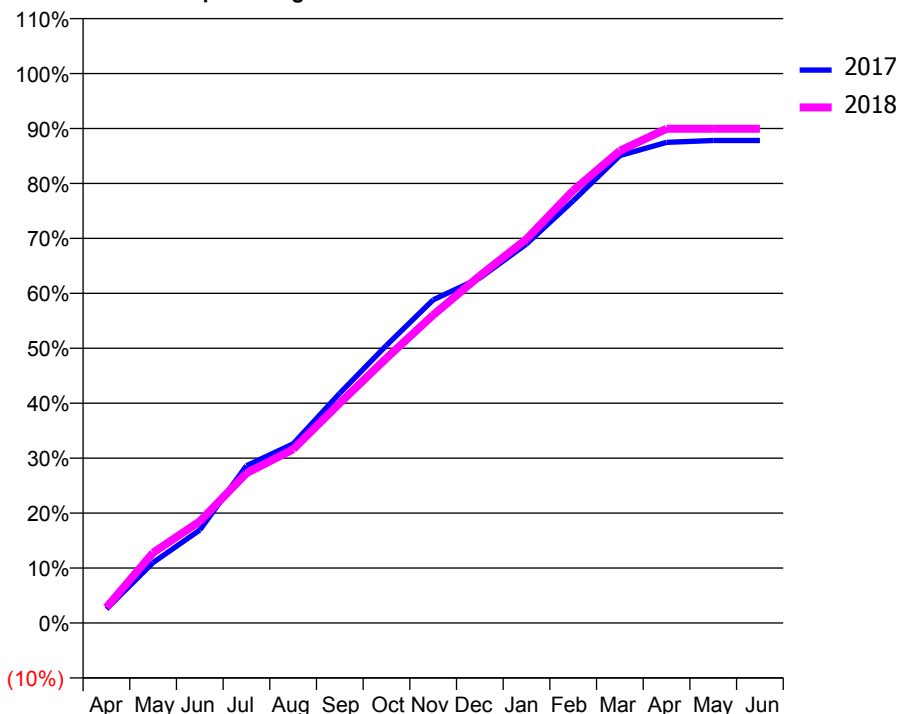
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 274 | |
| Quarter ending June 2017 | 325 | ↑ |
| Quarter ending September 2017 | 347 | ↑ |
| Quarter ending December 2017 | 367 | ↑ |
| Quarter ending March 2018 | 364 | → |
| Variance since March 2017 | 32.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 46 | 51 |
| May | 198 | 230 |
| June | 305 | 333 |
| July | 515 | 491 |
| August | 587 | 569 |
| September | 753 | 721 |
| October | 910 | 868 |
| November | 1,058 | 1,009 |
| December | 1,130 | 1,138 |
| January | 1,241 | 1,258 |
| February | 1,383 | 1,417 |
| March | 1,531 | 1,547 |
| April | 1,574 | 1,619 |
| May | 1,580 | 1,619 |
| June | 1,580 | 1,619 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 6 | 16.7% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 104 | 530 | 19.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 6 | 0.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 22 | 530 | 4.2% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 14 | 546 | 2.6% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 546 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 546 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

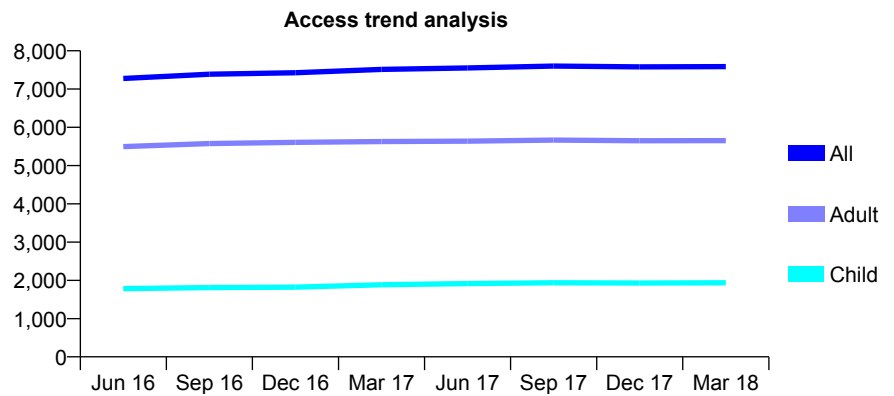
Q51 - Vital Signs At a Glance Contract Report for 198749/0001 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | RICHMOND DENTAL CARE |
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

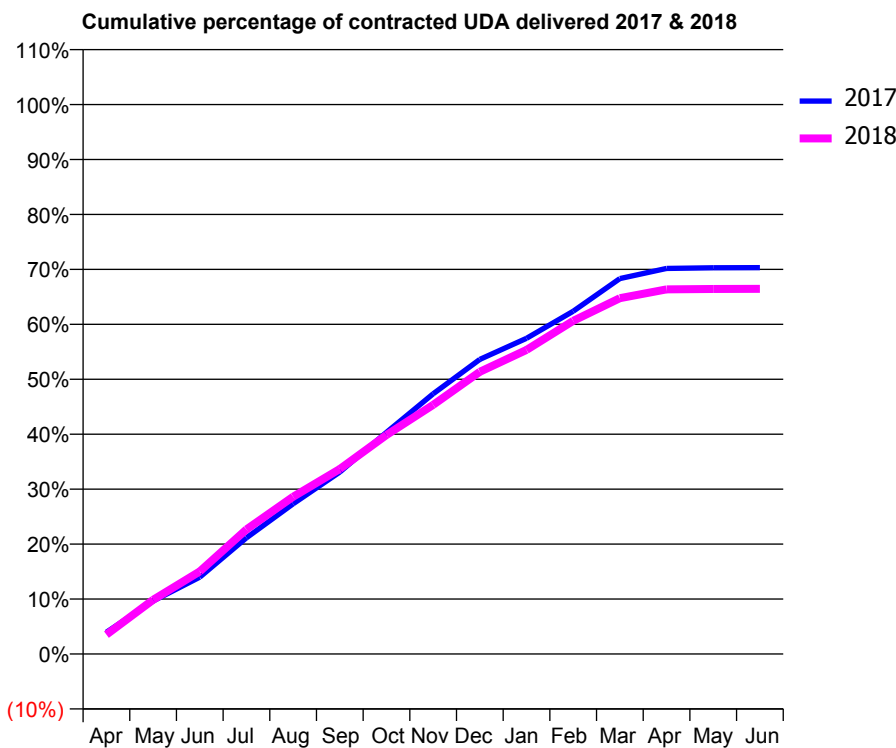
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 25,655 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £778,250.59 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,513 | |
| Quarter ending June 2017 | 7,552 | → |
| Quarter ending September 2017 | 7,600 | → |
| Quarter ending December 2017 | 7,580 | → |
| Quarter ending March 2018 | 7,588 | → |
| Variance since March 2017 | 1.0% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,015 | 904 |
| May | 2,477 | 2,530 |
| June | 3,587 | 3,859 |
| July | 5,423 | 5,818 |
| August | 7,014 | 7,341 |
| September | 8,496 | 8,639 |
| October | 10,352 | 10,228 |
| November | 12,146 | 11,630 |
| December | 13,759 | 13,176 |
| January | 14,738 | 14,197 |
| February | 16,005 | 15,557 |
| March | 17,530 | 16,616 |
| April | 17,999 | 17,027 |
| May | 18,036 | 17,040 |
| June | 18,040 | 17,046 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 216 | 3,085 | 7.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,112 | 7,723 | 14.4% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,115 | 3,085 | 68.6% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,722 | 7,723 | 48.2% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,022 | 10,005 | 10.2% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 90 | 10,005 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 29 | 10,005 | 0.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 18 | 21 | 85.7% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 21 | 81.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

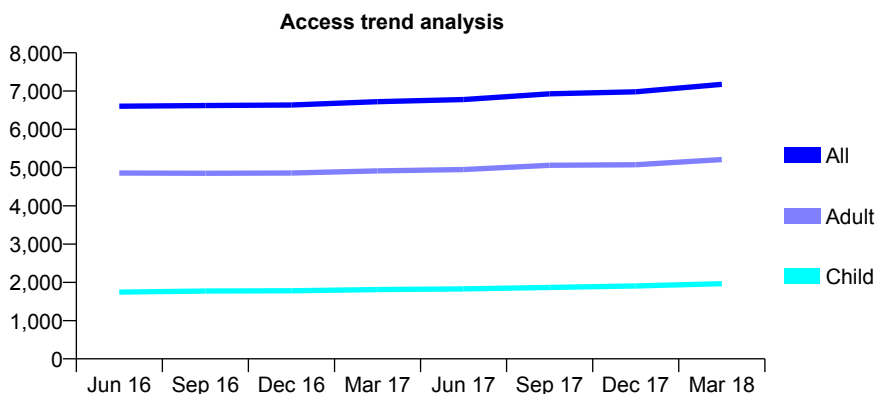
Q51 - Vital Signs At a Glance Contract Report for 202401/0003 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | MR RS NICHOLSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 03/04/2007 |
| Contract end date | |

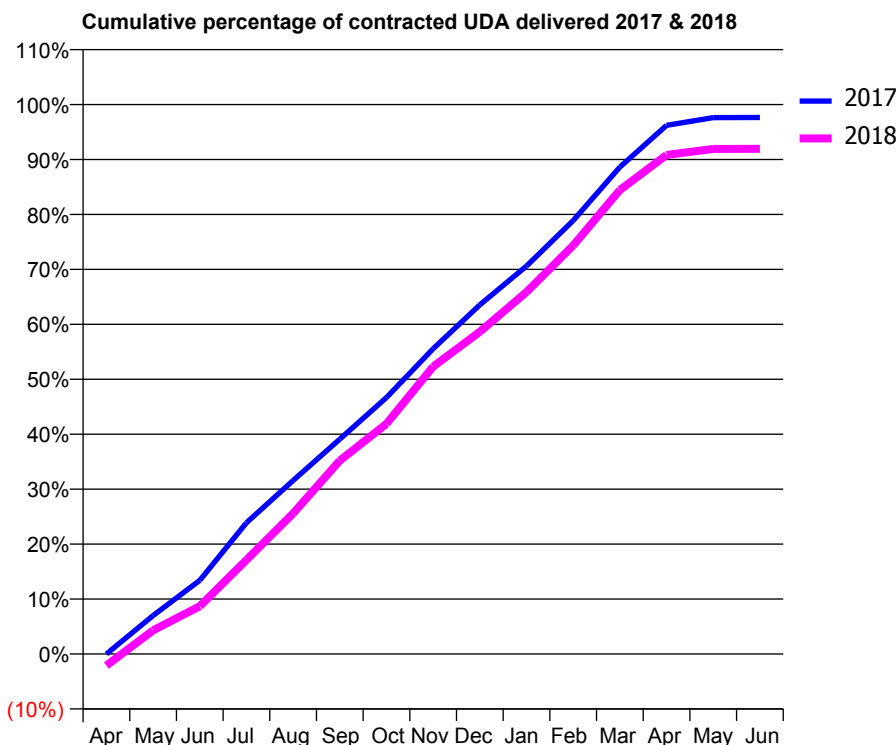
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,000 |
| Carry forward general activity (UDA) | 450 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £532,772.78 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,722 | |
| Quarter ending June 2017 | 6,778 | → |
| Quarter ending September 2017 | 6,929 | ↑ |
| Quarter ending December 2017 | 6,981 | → |
| Quarter ending March 2018 | 7,174 | ↑ |
| Variance since March 2017 | 6.7% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1 | -404 |
| May | 1,332 | 818 |
| June | 2,546 | 1,652 |
| July | 4,539 | 3,251 |
| August | 6,003 | 4,860 |
| September | 7,429 | 6,688 |
| October | 8,869 | 7,962 |
| November | 10,558 | 9,939 |
| December | 12,072 | 11,140 |
| January | 13,416 | 12,514 |
| February | 14,988 | 14,127 |
| March | 16,837 | 16,044 |
| April | 18,278 | 17,254 |
| May | 18,549 | 17,465 |
| June | 18,550 | 17,467 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 152 | 2,392 | 6.4% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 680 | 5,762 | 11.8% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,117 | 2,392 | 46.7% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,483 | 5,762 | 43.1% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 324 | 8,030 | 4.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 109 | 8,030 | 1.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 207 | 8,030 | 2.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

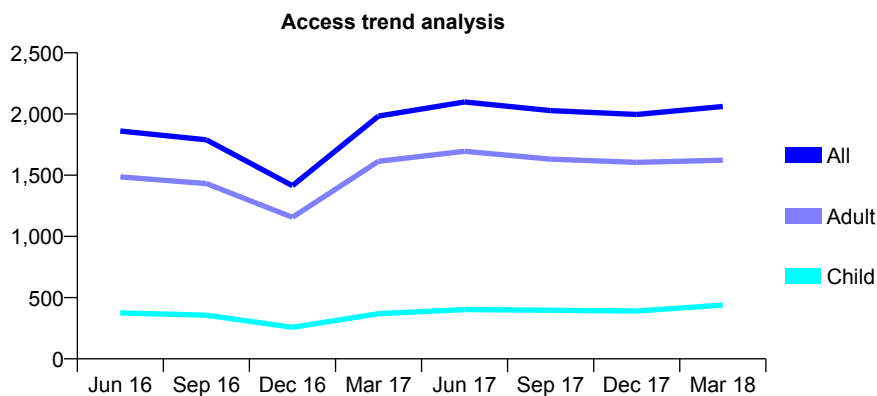
Q51 - Vital Signs At a Glance Contract Report for 214108/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR H McWilliam |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,839 |
| Carry forward general activity (UDA) | -5 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £167,114.57 |

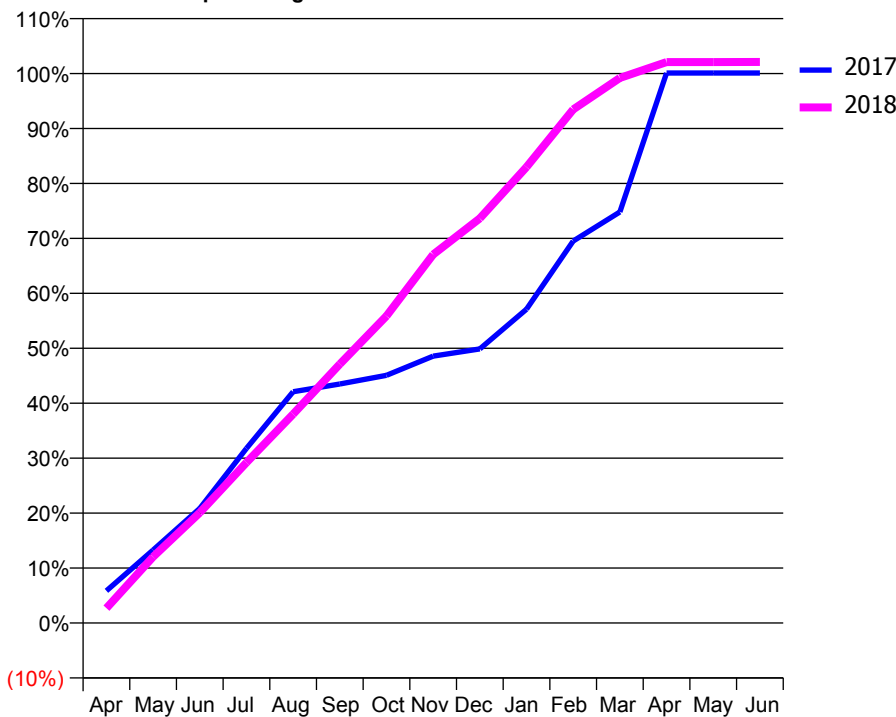
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,983 | |
| Quarter ending June 2017 | 2,099 | ↑ |
| Quarter ending September 2017 | 2,028 | ↓ |
| Quarter ending December 2017 | 1,996 | ↓ |
| Quarter ending March 2018 | 2,062 | ↑ |
| Variance since March 2017 | 4.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 342 | 159 |
| May | 776 | 704 |
| June | 1,218 | 1,173 |
| July | 1,855 | 1,706 |
| August | 2,458 | 2,219 |
| September | 2,540 | 2,751 |
| October | 2,632 | 3,263 |
| November | 2,836 | 3,915 |
| December | 2,913 | 4,300 |
| January | 3,335 | 4,845 |
| February | 4,059 | 5,457 |
| March | 4,368 | 5,792 |
| April | 5,844 | 5,961 |
| May | 5,844 | 5,961 |
| June | 5,844 | 5,962 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 41 | 761 | 5.4% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 295 | 2,754 | 10.7% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 304 | 761 | 39.9% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 971 | 2,754 | 35.3% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 315 | 2,800 | 11.3% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 36 | 2,800 | 1.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 36 | 2,800 | 1.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

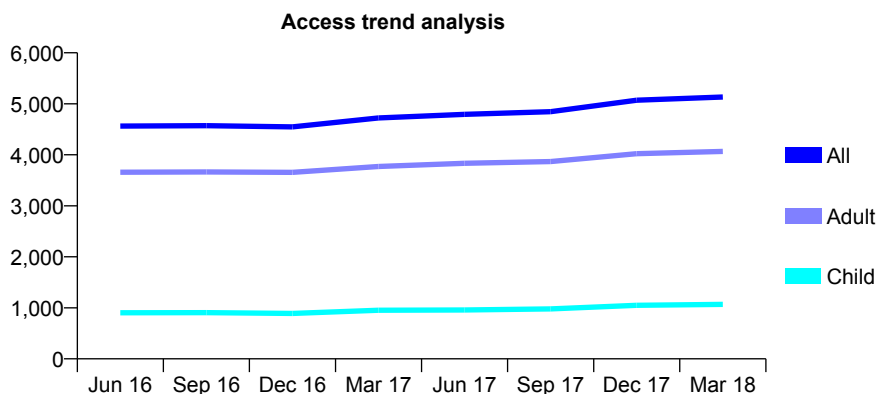
Q51 - Vital Signs At a Glance Contract Report for 214264/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | Nadolinksi & Wade |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,383 |
| Carry forward general activity (UDA) | -240 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £383,028.68 |

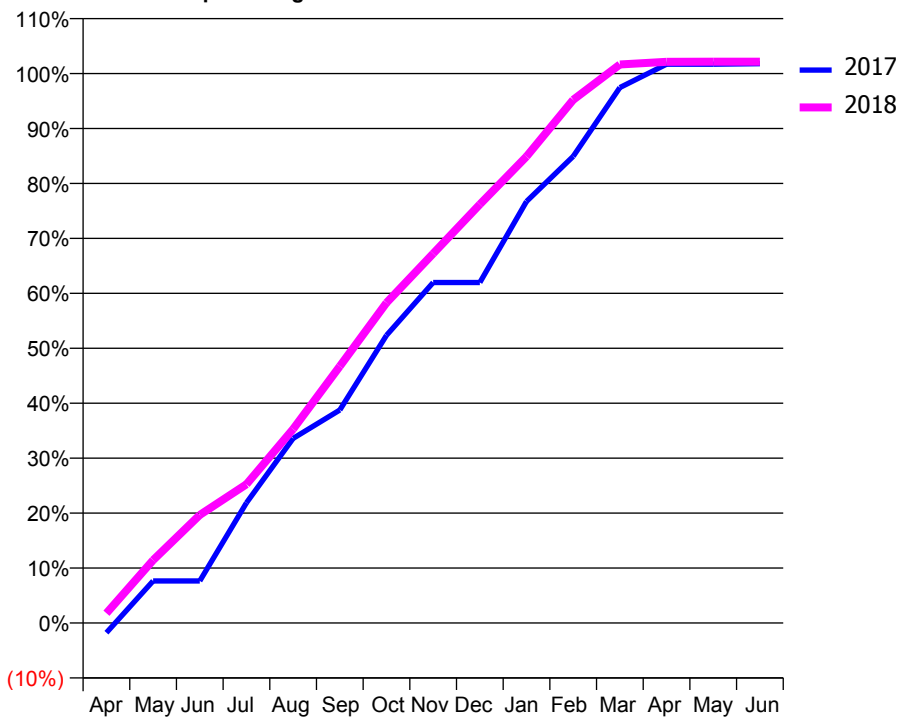
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,724 | |
| Quarter ending June 2017 | 4,793 | → |
| Quarter ending September 2017 | 4,845 | → |
| Quarter ending December 2017 | 5,071 | ↑ |
| Quarter ending March 2018 | 5,133 | → |
| Variance since March 2017 | 8.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -240 | 240 |
| May | 1,023 | 1,531 |
| June | 1,023 | 2,631 |
| July | 2,928 | 3,379 |
| August | 4,495 | 4,725 |
| September | 5,188 | 6,253 |
| October | 7,006 | 7,799 |
| November | 8,294 | 8,999 |
| December | 8,294 | 10,197 |
| January | 10,269 | 11,361 |
| February | 11,367 | 12,742 |
| March | 13,042 | 13,601 |
| April | 13,609 | 13,669 |
| May | 13,611 | 13,670 |
| June | 13,623 | 13,670 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 139 | 1,636 | 8.5% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,026 | 6,007 | 17.1% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,031 | 1,636 | 63.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,875 | 6,007 | 47.9% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 556 | 7,014 | 7.9% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 75 | 7,014 | 1.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 171 | 7,014 | 2.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

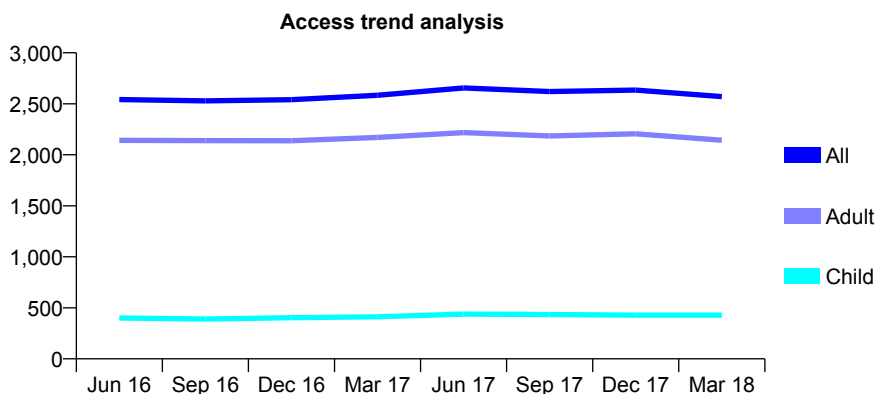
Q51 - Vital Signs At a Glance Contract Report for 215538/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | Aditya Singh |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,635 |
| Carry forward general activity (UDA) | -3 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £181,378.74 |

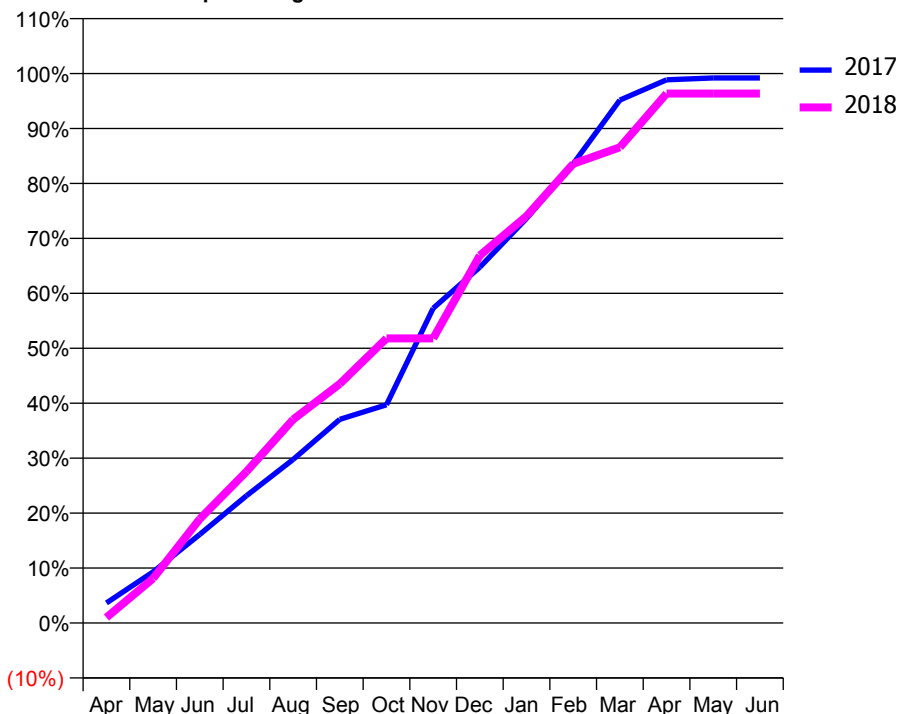
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,584 | |
| Quarter ending June 2017 | 2,656 | ↑ |
| Quarter ending September 2017 | 2,620 | ↓ |
| Quarter ending December 2017 | 2,634 | → |
| Quarter ending March 2018 | 2,571 | ↓ |
| Variance since March 2017 | (0.5%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 278 | 76 |
| May | 711 | 620 |
| June | 1,231 | 1,446 |
| July | 1,768 | 2,103 |
| August | 2,272 | 2,828 |
| September | 2,830 | 3,323 |
| October | 3,033 | 3,955 |
| November | 4,374 | 3,955 |
| December | 4,945 | 5,108 |
| January | 5,620 | 5,654 |
| February | 6,379 | 6,381 |
| March | 7,265 | 6,609 |
| April | 7,548 | 7,357 |
| May | 7,573 | 7,357 |
| June | 7,573 | 7,357 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 35 | 590 | 5.9% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 324 | 2,605 | 12.4% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 319 | 590 | 54.1% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,185 | 2,605 | 45.5% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 318 | 3,441 | 9.2% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 51 | 3,441 | 1.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 58 | 3,441 | 1.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 15 | 16 | 93.8% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 16 | 100.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

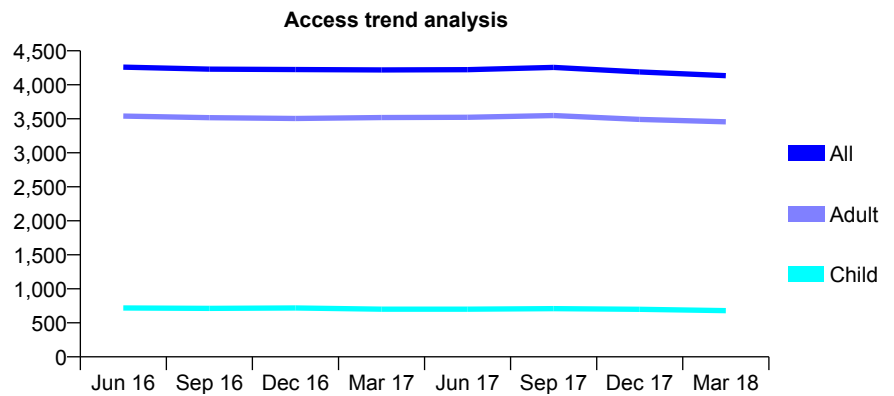
Q51 - Vital Signs At a Glance Contract Report for 219940/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR SD MCCART |
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

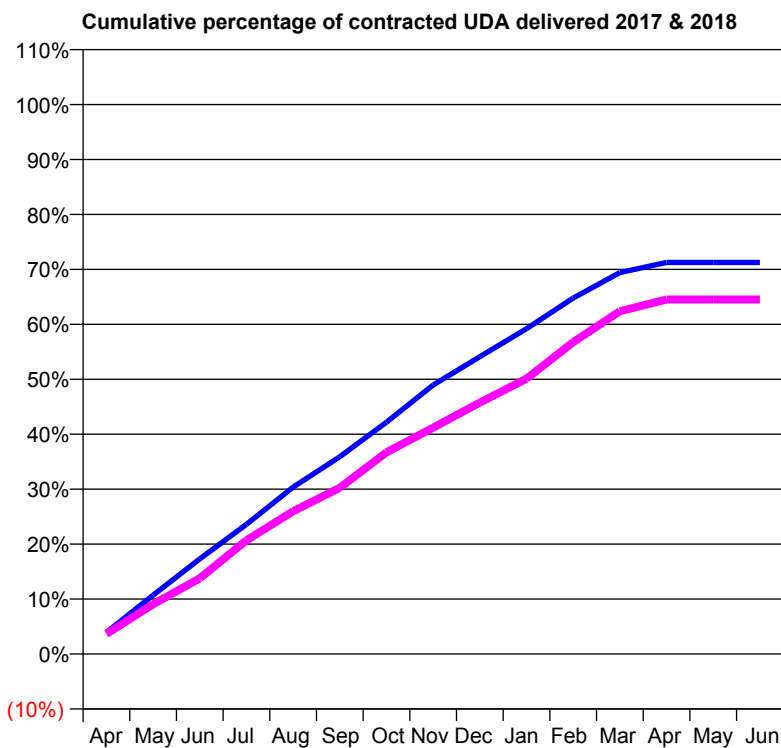
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,365 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £396,122.76 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,219 | |
| Quarter ending June 2017 | 4,222 | → |
| Quarter ending September 2017 | 4,256 | → |
| Quarter ending December 2017 | 4,190 | ↓ |
| Quarter ending March 2018 | 4,135 | ↓ |
| Variance since March 2017 | (2.0%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 489 | 450 |
| May | 1,323 | 1,120 |
| June | 2,141 | 1,704 |
| July | 2,917 | 2,558 |
| August | 3,756 | 3,213 |
| September | 4,438 | 3,741 |
| October | 5,217 | 4,538 |
| November | 6,053 | 5,093 |
| December | 6,690 | 5,657 |
| January | 7,320 | 6,193 |
| February | 8,010 | 7,016 |
| March | 8,584 | 7,712 |
| April | 8,811 | 7,977 |
| May | 8,811 | 7,977 |
| June | 8,811 | 7,977 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 27 | 737 | 3.7% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 272 | 3,405 | 8.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 267 | 737 | 36.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 960 | 3,405 | 28.2% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 569 | 4,107 | 13.9% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 10 | 4,107 | 0.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 13 | 4,107 | 0.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

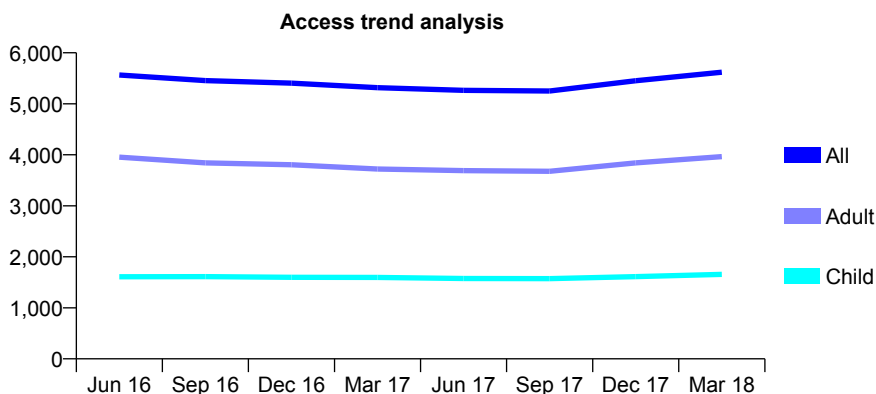
Q51 - Vital Signs At a Glance Contract Report for 230901/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Julius Dental |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,164 |
| Carry forward general activity (UDA) | 1,198 |
| 17/18 Contracted orthodontic activity (UOA) | 1,050 |
| Carry forward orthodontic activity (UOA) | 2 |
| Baseline contract value | £617,342.34 |

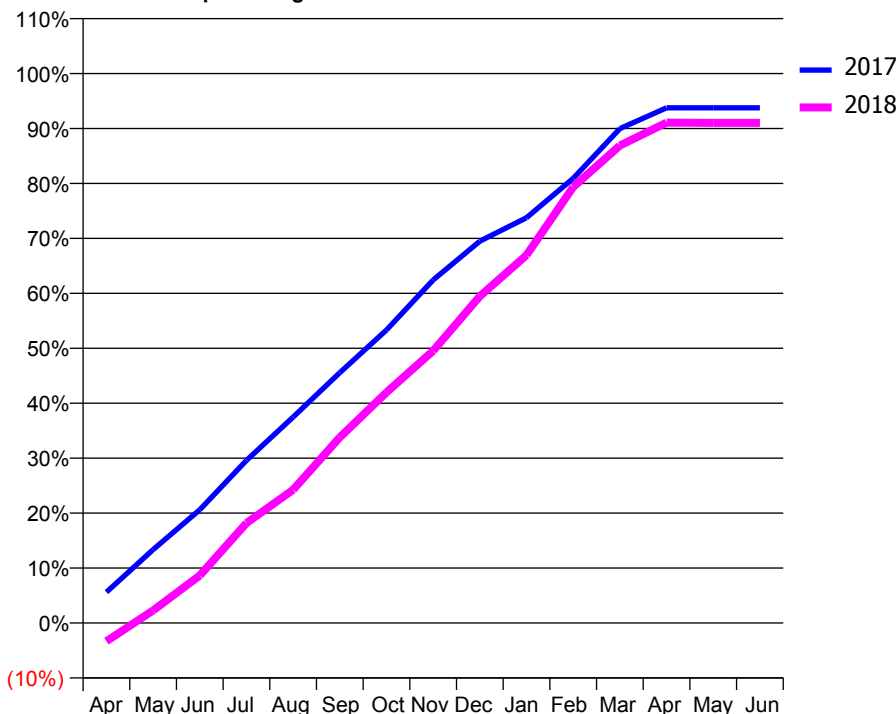
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,317 | |
| Quarter ending June 2017 | 5,265 | → |
| Quarter ending September 2017 | 5,250 | → |
| Quarter ending December 2017 | 5,453 | ↑ |
| Quarter ending March 2018 | 5,619 | ↑ |
| Variance since March 2017 | 5.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 1,077 | -640 |
| May | 2,560 | 441 |
| June | 3,951 | 1,656 |
| July | 5,673 | 3,485 |
| August | 7,181 | 4,649 |
| September | 8,733 | 6,475 |
| October | 10,222 | 8,042 |
| November | 11,962 | 9,496 |
| December | 13,315 | 11,397 |
| January | 14,134 | 12,830 |
| February | 15,508 | 15,203 |
| March | 17,242 | 16,653 |
| April | 17,966 | 17,453 |
| May | 17,969 | 17,441 |
| June | 17,966 | 17,441 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 268 | 2,778 | 9.6% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 635 | 5,441 | 11.7% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,718 | 2,778 | 61.8% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,858 | 5,441 | 52.5% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 427 | 8,203 | 5.2% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 68 | 8,203 | 0.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 164 | 8,203 | 2.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

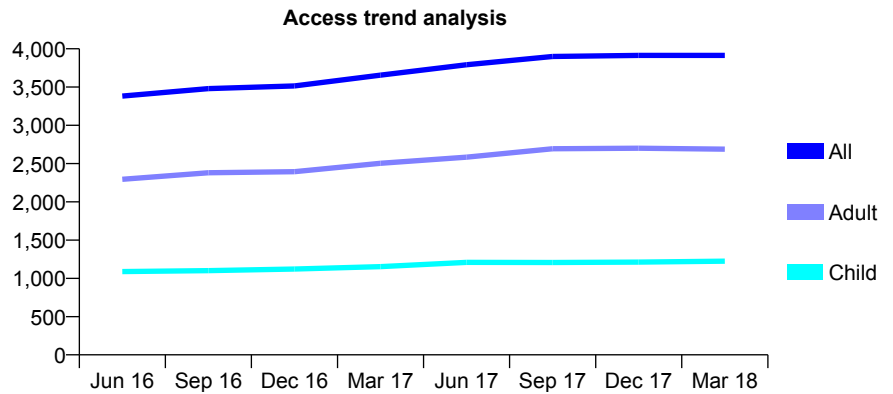
Q51 - Vital Signs At a Glance Contract Report for 233021/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR AJ CADMAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,585 |
| Carry forward general activity (UDA) | -130 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £247,543.31 |

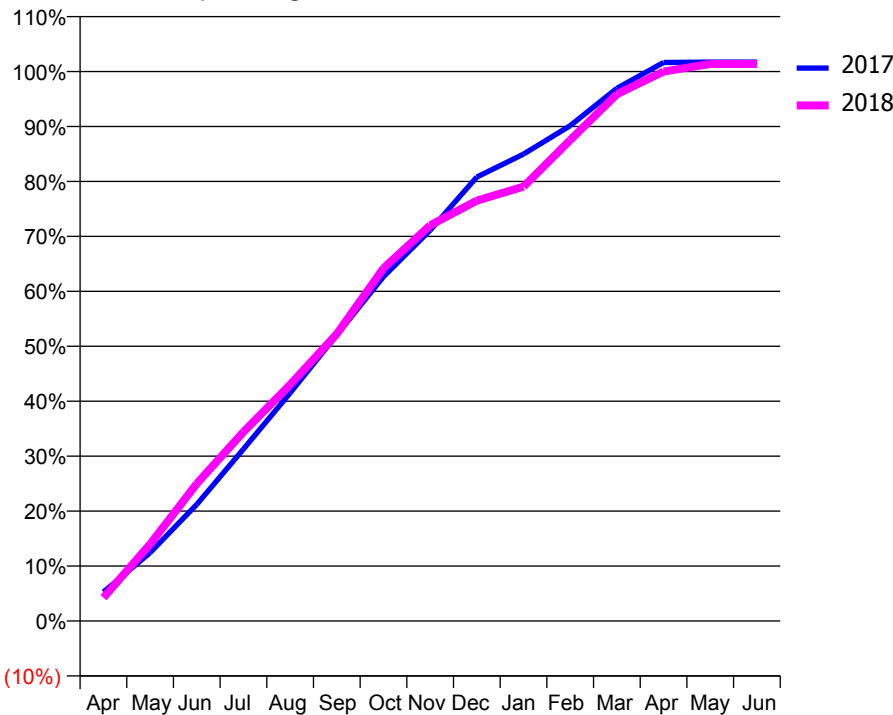
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,656 | |
| Quarter ending June 2017 | 3,792 | ↑ |
| Quarter ending September 2017 | 3,900 | ↑ |
| Quarter ending December 2017 | 3,913 | → |
| Quarter ending March 2018 | 3,913 | → |
| Variance since March 2017 | 7.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 400 | 323 |
| May | 944 | 1,062 |
| June | 1,610 | 1,896 |
| July | 2,374 | 2,611 |
| August | 3,149 | 3,263 |
| September | 3,949 | 3,963 |
| October | 4,753 | 4,869 |
| November | 5,394 | 5,462 |
| December | 6,128 | 5,803 |
| January | 6,446 | 5,996 |
| February | 6,836 | 6,638 |
| March | 7,353 | 7,271 |
| April | 7,709 | 7,585 |
| May | 7,714 | 7,690 |
| June | 7,715 | 7,690 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 93 | 1,865 | 5.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 345 | 3,426 | 10.1% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,201 | 1,865 | 64.4% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,758 | 3,426 | 51.3% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 235 | 4,564 | 5.1% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 22 | 4,564 | 0.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 41 | 4,564 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

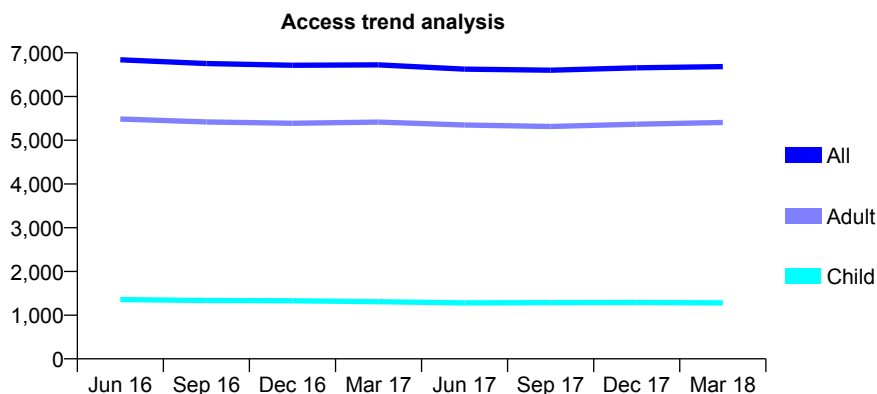
Q51 - Vital Signs At a Glance Contract Report for 234230/0001 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | MR IA SHELBOURNE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,016 |
| Carry forward general activity (UDA) | 520 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £561,262.12 |

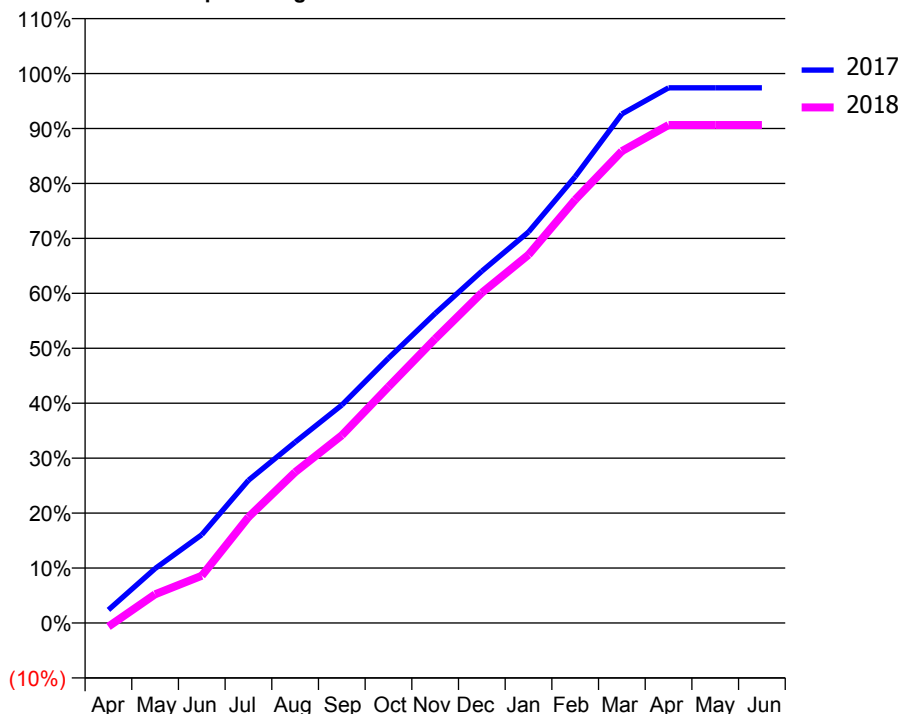
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,724 | |
| Quarter ending June 2017 | 6,627 | ↓ |
| Quarter ending September 2017 | 6,603 | → |
| Quarter ending December 2017 | 6,656 | → |
| Quarter ending March 2018 | 6,684 | → |
| Variance since March 2017 | (0.6%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 478 | -132 |
| May | 1,986 | 1,047 |
| June | 3,216 | 1,723 |
| July | 5,201 | 3,858 |
| August | 6,591 | 5,496 |
| September | 7,941 | 6,836 |
| October | 9,649 | 8,605 |
| November | 11,277 | 10,351 |
| December | 12,816 | 12,028 |
| January | 14,243 | 13,413 |
| February | 16,259 | 15,418 |
| March | 18,541 | 17,188 |
| April | 19,493 | 18,140 |
| May | 19,496 | 18,140 |
| June | 19,496 | 18,141 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 94 | 1,890 | 5.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 943 | 7,467 | 12.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,189 | 1,890 | 62.9% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,731 | 7,467 | 50.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 455 | 9,348 | 4.9% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 96 | 9,348 | 1.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 199 | 9,348 | 2.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

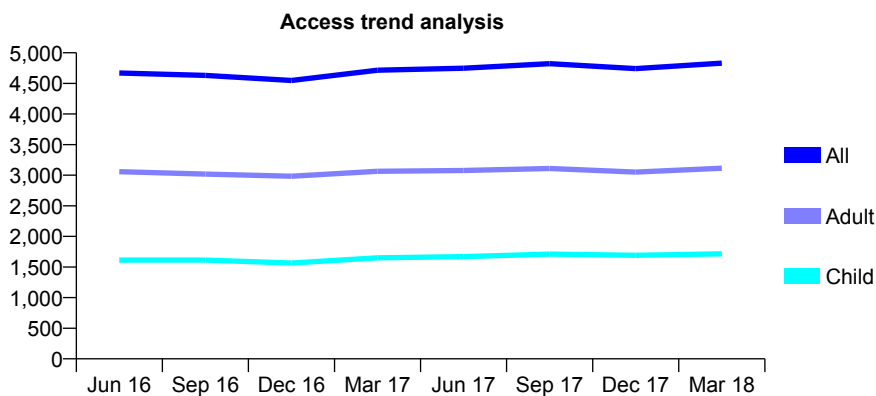
Q51 - Vital Signs At a Glance Contract Report for 253421/0003 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR MA CHOUDHRY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,573 |
| Carry forward general activity (UDA) | -231 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £370,199.91 |

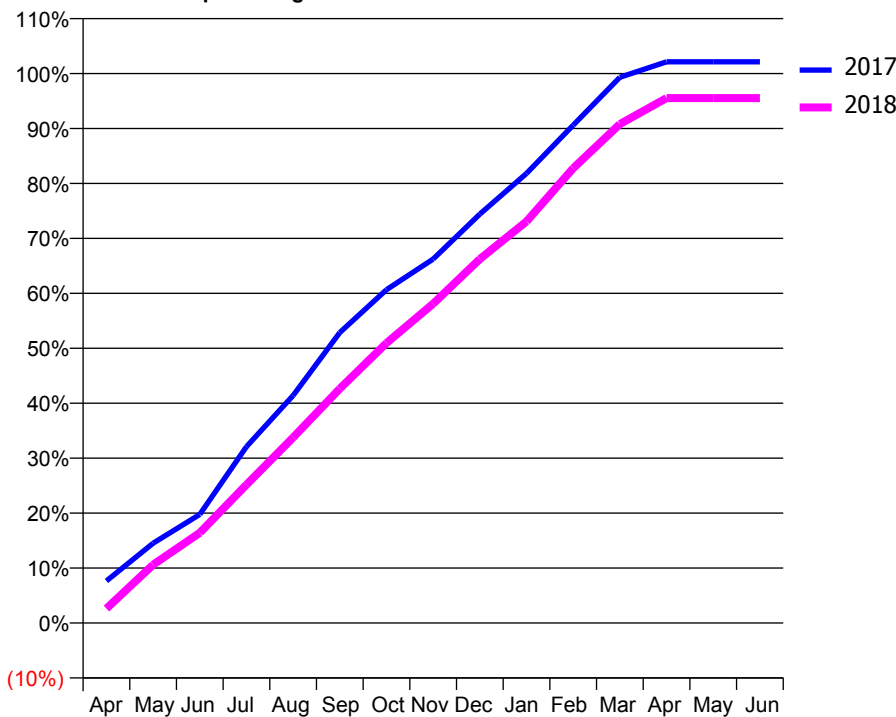
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,716 | |
| Quarter ending June 2017 | 4,749 | → |
| Quarter ending September 2017 | 4,822 | → |
| Quarter ending December 2017 | 4,742 | ↓ |
| Quarter ending March 2018 | 4,831 | → |
| Variance since March 2017 | 2.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 887 | 305 |
| May | 1,681 | 1,228 |
| June | 2,287 | 1,899 |
| July | 3,715 | 2,915 |
| August | 4,793 | 3,909 |
| September | 6,117 | 4,935 |
| October | 7,020 | 5,898 |
| November | 7,664 | 6,725 |
| December | 8,613 | 7,666 |
| January | 9,468 | 8,456 |
| February | 10,486 | 9,577 |
| March | 11,494 | 10,507 |
| April | 11,818 | 11,056 |
| May | 11,818 | 11,056 |
| June | 11,818 | 11,056 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 139 | 2,241 | 6.2% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 667 | 3,792 | 17.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,048 | 2,241 | 46.8% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,427 | 3,792 | 37.6% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 663 | 5,019 | 13.2% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 27 | 5,019 | 0.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 66 | 5,019 | 1.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

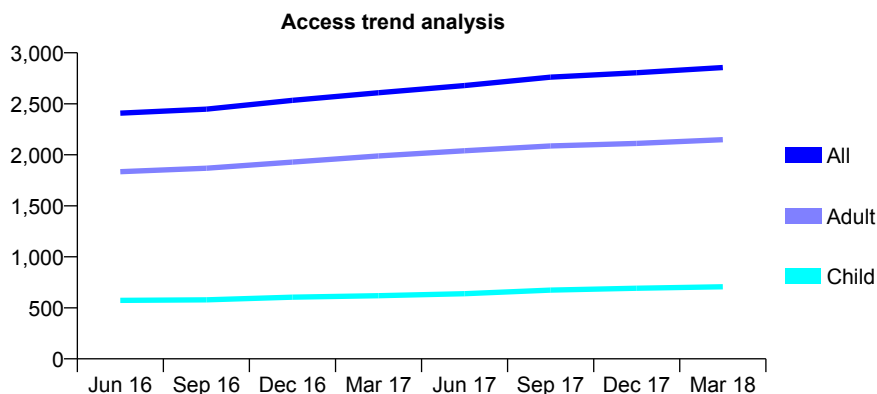
Q51 - Vital Signs At a Glance Contract Report for 263478/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Tickhill Dental & Implant Centre Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,040 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £258,729.74 |

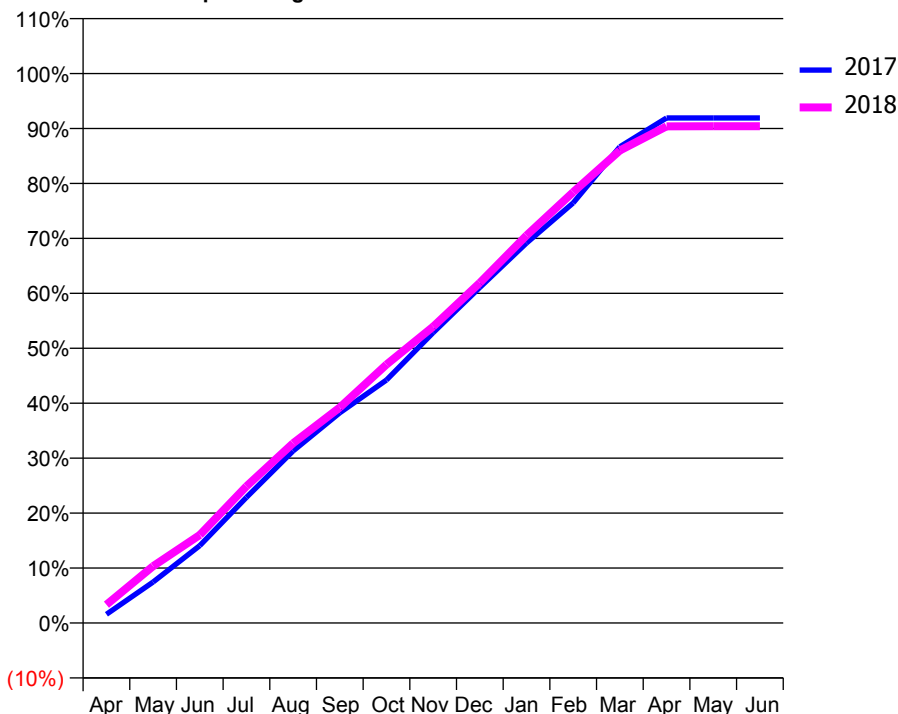
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,608 | |
| Quarter ending June 2017 | 2,679 | ↑ |
| Quarter ending September 2017 | 2,761 | ↑ |
| Quarter ending December 2017 | 2,804 | → |
| Quarter ending March 2018 | 2,856 | → |
| Variance since March 2017 | 9.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 144 | 302 |
| May | 675 | 935 |
| June | 1,273 | 1,450 |
| July | 2,067 | 2,250 |
| August | 2,830 | 2,957 |
| September | 3,459 | 3,546 |
| October | 3,999 | 4,252 |
| November | 4,777 | 4,876 |
| December | 5,520 | 5,598 |
| January | 6,251 | 6,375 |
| February | 6,911 | 7,088 |
| March | 7,836 | 7,772 |
| April | 8,308 | 8,171 |
| May | 8,308 | 8,172 |
| June | 8,308 | 8,172 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 73 | 1,145 | 6.4% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 496 | 3,650 | 13.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 783 | 1,145 | 68.4% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,488 | 3,650 | 68.2% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 266 | 4,786 | 5.6% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 18 | 4,786 | 0.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 73 | 4,786 | 1.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 20 | 20 | 100.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 20 | 20 | 100.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

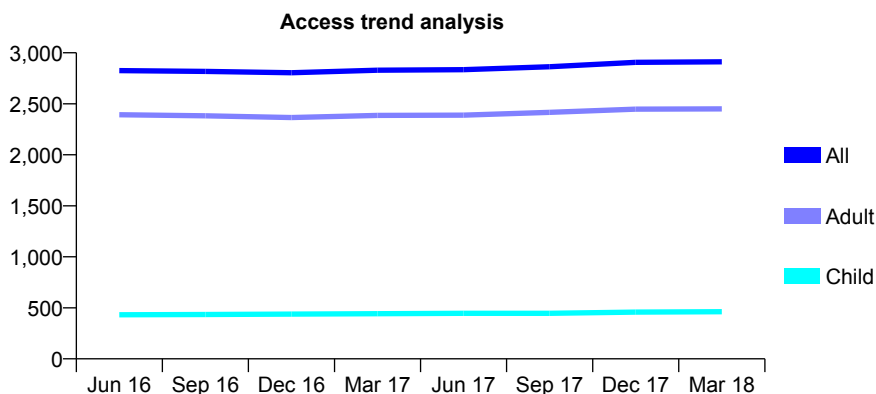
Q51 - Vital Signs At a Glance Contract Report for 320331/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR PR GIBBONS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

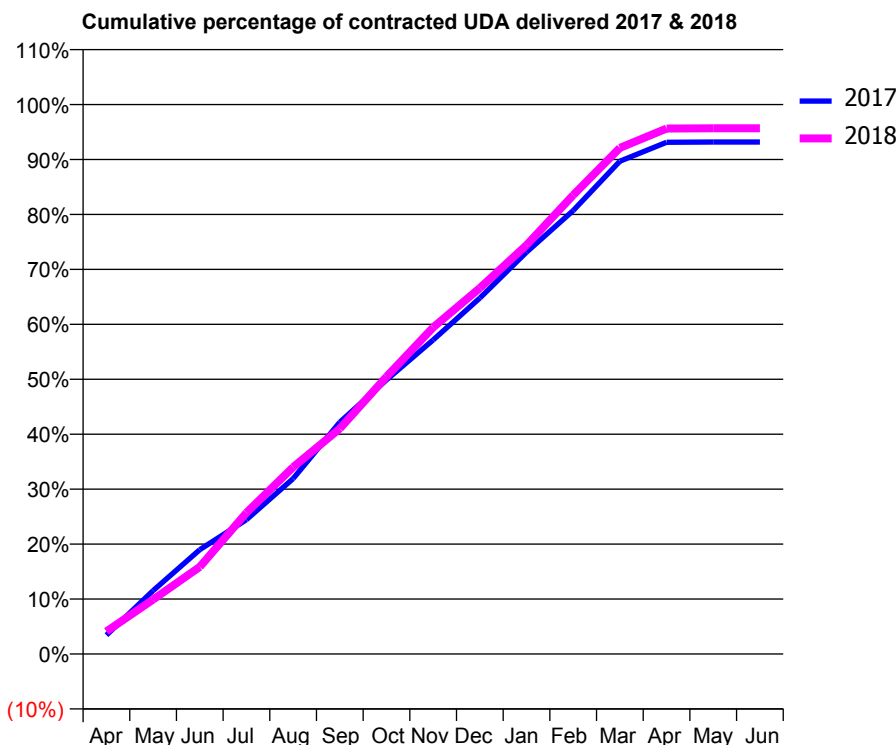
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,483 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £265,930.84 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,829 | |
| Quarter ending June 2017 | 2,835 | → |
| Quarter ending September 2017 | 2,863 | → |
| Quarter ending December 2017 | 2,906 | → |
| Quarter ending March 2018 | 2,912 | → |
| Variance since March 2017 | 2.9% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 326 | 389 |
| May | 1,094 | 940 |
| June | 1,802 | 1,505 |
| July | 2,318 | 2,438 |
| August | 3,027 | 3,226 |
| September | 4,000 | 3,890 |
| October | 4,730 | 4,786 |
| November | 5,420 | 5,636 |
| December | 6,143 | 6,315 |
| January | 6,934 | 7,058 |
| February | 7,653 | 7,919 |
| March | 8,503 | 8,735 |
| April | 8,831 | 9,068 |
| May | 8,835 | 9,072 |
| June | 8,836 | 9,072 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 120 | 864 | 13.9% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 559 | 3,911 | 14.3% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 558 | 864 | 64.6% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,306 | 3,911 | 59.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 16 | 4,730 | 0.3% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 58 | 4,730 | 1.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 214 | 4,730 | 4.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

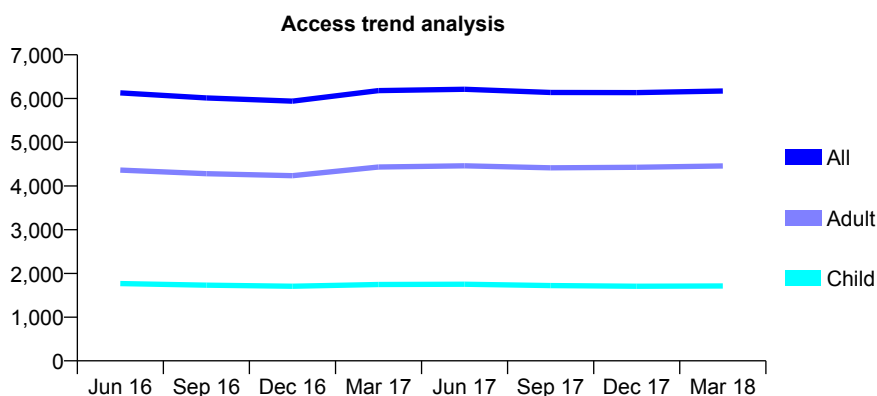
Q51 - Vital Signs At a Glance Contract Report for 325880/0001 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Anderson & Broadberry Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

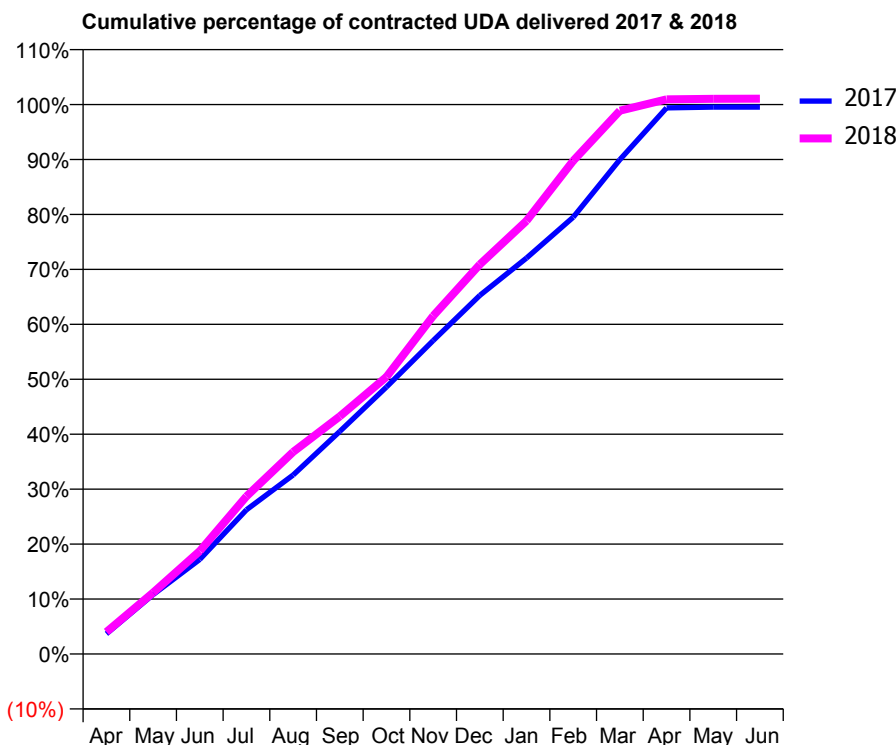
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,565 |
| Carry forward general activity (UDA) | 79 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £432,354.91 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,180 | |
| Quarter ending June 2017 | 6,213 | → |
| Quarter ending September 2017 | 6,137 | ↓ |
| Quarter ending December 2017 | 6,134 | → |
| Quarter ending March 2018 | 6,171 | → |
| Variance since March 2017 | (0.1%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 610 | 665 |
| May | 1,790 | 1,849 |
| June | 2,853 | 3,106 |
| July | 4,349 | 4,752 |
| August | 5,395 | 6,092 |
| September | 6,712 | 7,165 |
| October | 8,050 | 8,357 |
| November | 9,448 | 10,194 |
| December | 10,810 | 11,745 |
| January | 11,936 | 13,057 |
| February | 13,167 | 14,866 |
| March | 14,902 | 16,381 |
| April | 16,465 | 16,720 |
| May | 16,488 | 16,735 |
| June | 16,486 | 16,741 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 189 | 2,910 | 6.5% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 902 | 6,867 | 13.1% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,861 | 2,910 | 64.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,848 | 6,867 | 56.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 555 | 9,236 | 6.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 106 | 9,236 | 1.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 17 | 9,236 | 0.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 9 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 9 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

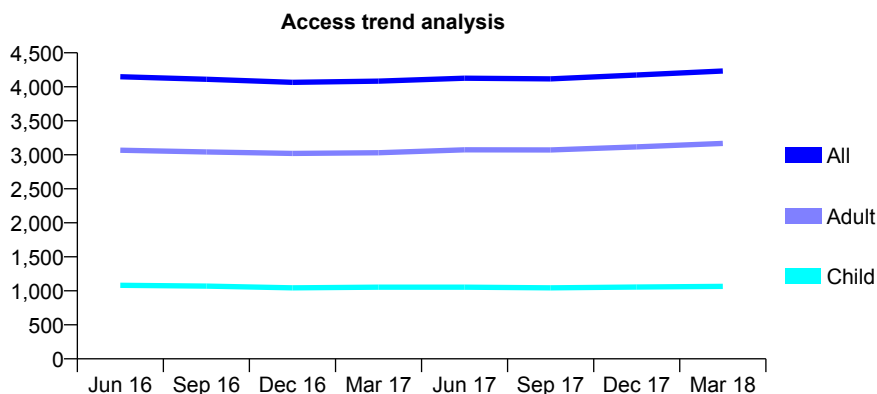
Q51 - Vital Signs At a Glance Contract Report for 327255/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | High Street Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,485 |
| Carry forward general activity (UDA) | 58 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £399,526.05 |

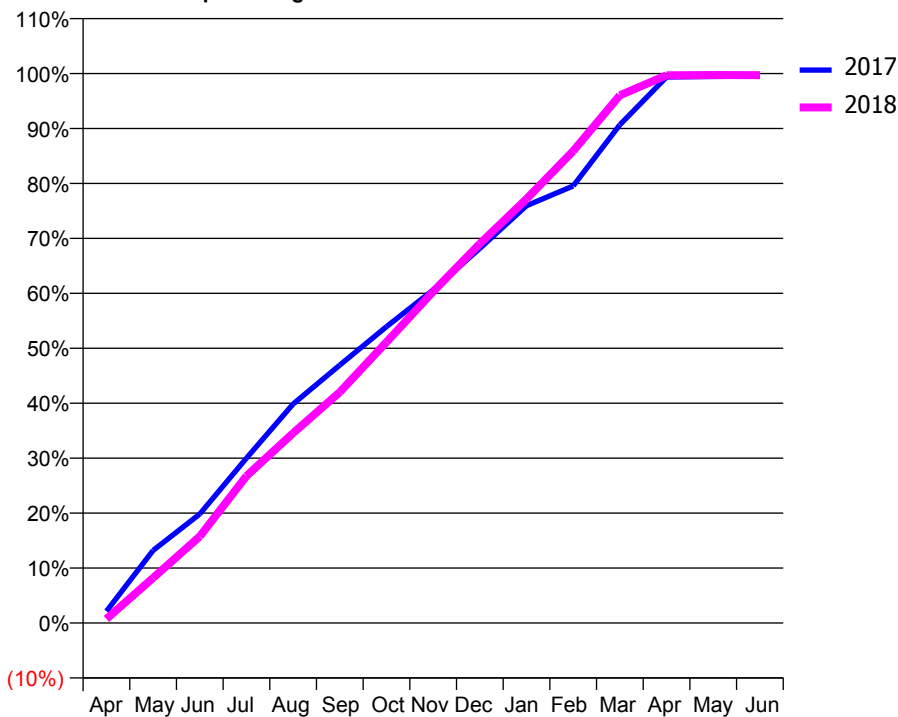
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,084 | |
| Quarter ending June 2017 | 4,127 | → |
| Quarter ending September 2017 | 4,117 | → |
| Quarter ending December 2017 | 4,173 | → |
| Quarter ending March 2018 | 4,232 | → |
| Variance since March 2017 | 3.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 268 | 93 |
| May | 1,649 | 1,025 |
| June | 2,476 | 1,967 |
| July | 3,746 | 3,340 |
| August | 4,978 | 4,316 |
| September | 5,862 | 5,247 |
| October | 6,733 | 6,382 |
| November | 7,566 | 7,531 |
| December | 8,513 | 8,618 |
| January | 9,482 | 9,635 |
| February | 9,930 | 10,724 |
| March | 11,321 | 11,991 |
| April | 12,405 | 12,446 |
| May | 12,417 | 12,452 |
| June | 12,427 | 12,448 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 96 | 1,888 | 5.1% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 587 | 5,122 | 11.5% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,382 | 1,888 | 73.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,210 | 5,122 | 62.7% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 328 | 6,719 | 4.9% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 85 | 6,719 | 1.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 15 | 6,719 | 0.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

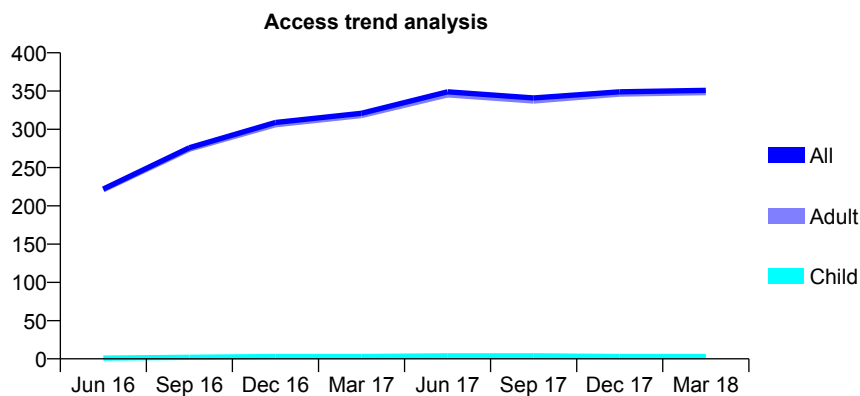
Q51 - Vital Signs At a Glance Contract Report for 327972/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR AP ROSE |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2020 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,140 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £48,055.49 |

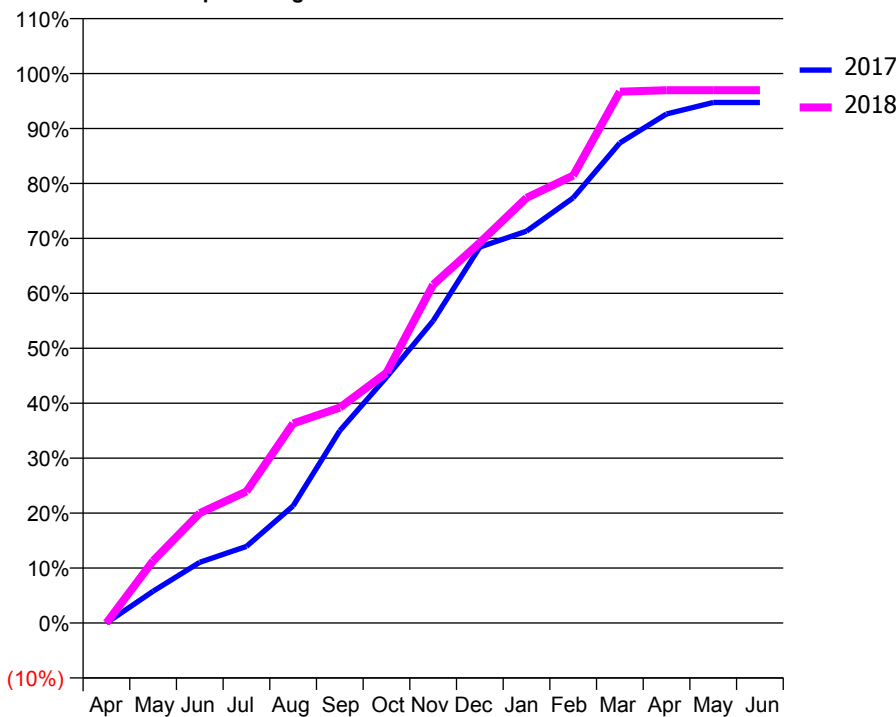
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 321 | |
| Quarter ending June 2017 | 349 | ↑ |
| Quarter ending September 2017 | 341 | ↓ |
| Quarter ending December 2017 | 349 | ↑ |
| Quarter ending March 2018 | 351 | → |
| Variance since March 2017 | 9.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 66 | 129 |
| June | 126 | 228 |
| July | 159 | 273 |
| August | 243 | 414 |
| September | 399 | 447 |
| October | 510 | 519 |
| November | 627 | 702 |
| December | 780 | 789 |
| January | 813 | 882 |
| February | 882 | 928 |
| March | 996 | 1,102 |
| April | 1,056 | 1,105 |
| May | 1,080 | 1,105 |
| June | 1,080 | 1,105 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 4 | 0.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 57 | 395 | 14.4% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 4 | 0.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2 | 395 | 0.5% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1 | 372 | 0.3% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 372 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 372 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

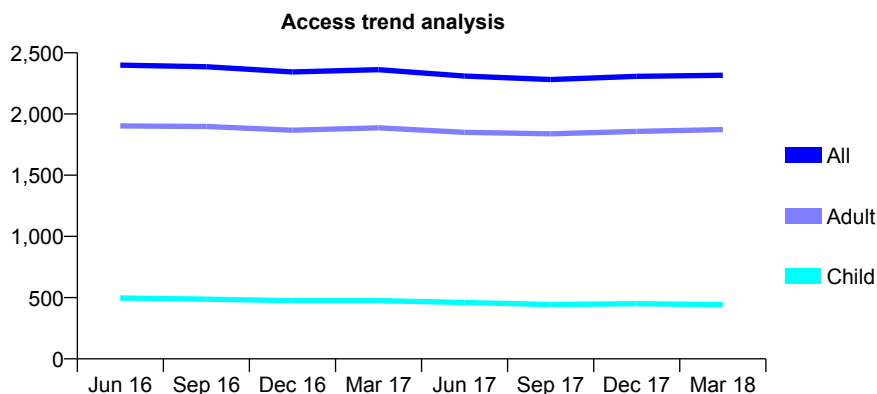
Q51 - Vital Signs At a Glance Contract Report for 352470/0002 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR H CROSSLEY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/09/2012 |
| Contract end date | |

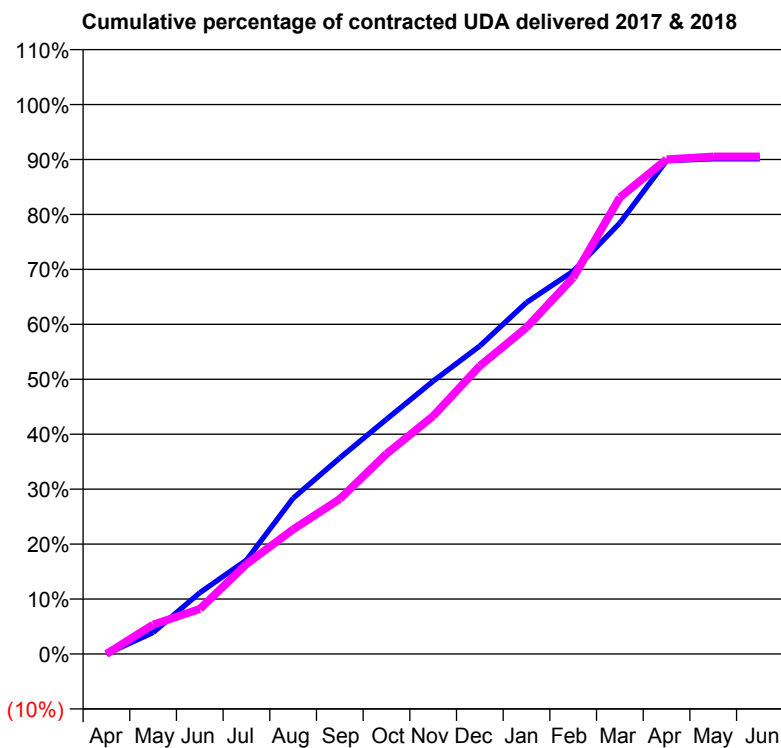
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,004 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £196,396.87 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,362 | |
| Quarter ending June 2017 | 2,310 | ↓ |
| Quarter ending September 2017 | 2,282 | ↓ |
| Quarter ending December 2017 | 2,308 | → |
| Quarter ending March 2018 | 2,316 | → |
| Variance since March 2017 | (1.9%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 275 | 375 |
| June | 781 | 573 |
| July | 1,198 | 1,147 |
| August | 1,987 | 1,589 |
| September | 2,499 | 1,976 |
| October | 2,993 | 2,552 |
| November | 3,478 | 3,033 |
| December | 3,927 | 3,672 |
| January | 4,481 | 4,162 |
| February | 4,879 | 4,797 |
| March | 5,494 | 5,820 |
| April | 6,288 | 6,304 |
| May | 6,312 | 6,341 |
| June | 6,312 | 6,341 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 35 | 610 | 5.7% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 240 | 2,215 | 10.8% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 349 | 610 | 57.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 609 | 2,215 | 27.5% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 86 | 2,663 | 3.2% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 46 | 2,663 | 1.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 69 | 2,663 | 2.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

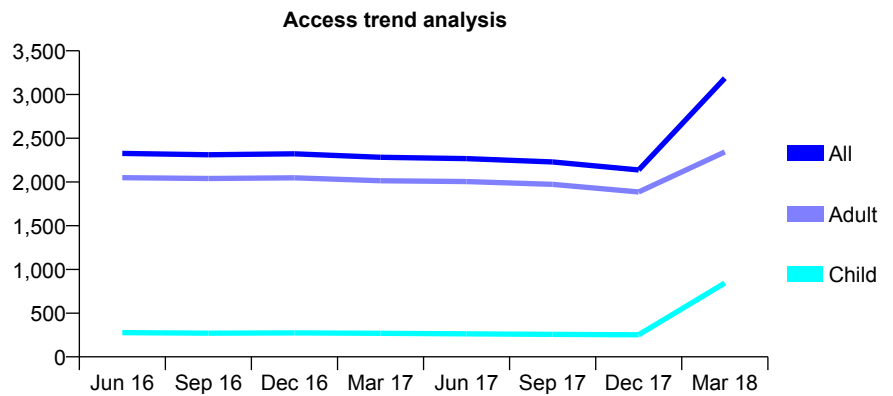
Q51 - Vital Signs At a Glance Contract Report for 563056/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Mr Dewar and Mr Oriaklis |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,678 |
| Carry forward general activity (UDA) | 149 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £171,576.81 |

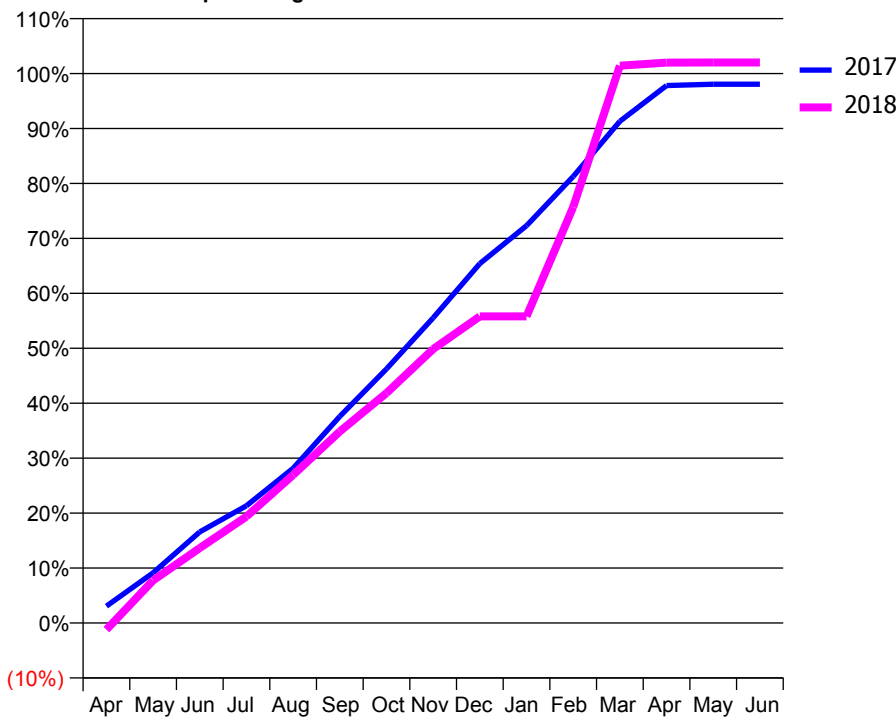
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 2,283 | |
| Quarter ending June 2017 | 2,267 | → |
| Quarter ending September 2017 | 2,229 | ↓ |
| Quarter ending December 2017 | 2,137 | ↓ |
| Quarter ending March 2018 | 3,187 | ↑ |
| Variance since March 2017 | 39.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 236 | -94 |
| May | 702 | 595 |
| June | 1,274 | 1,049 |
| July | 1,639 | 1,487 |
| August | 2,162 | 2,068 |
| September | 2,887 | 2,676 |
| October | 3,550 | 3,214 |
| November | 4,264 | 3,829 |
| December | 5,022 | 4,284 |
| January | 5,551 | 4,284 |
| February | 6,239 | 5,813 |
| March | 7,011 | 7,786 |
| April | 7,509 | 7,831 |
| May | 7,528 | 7,832 |
| June | 7,529 | 7,832 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 31 | 1,004 | 3.1% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 691 | 3,429 | 20.2% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 223 | 1,004 | 22.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,266 | 3,429 | 36.9% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 364 | 4,222 | 8.6% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 32 | 4,222 | 0.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 100 | 4,222 | 2.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

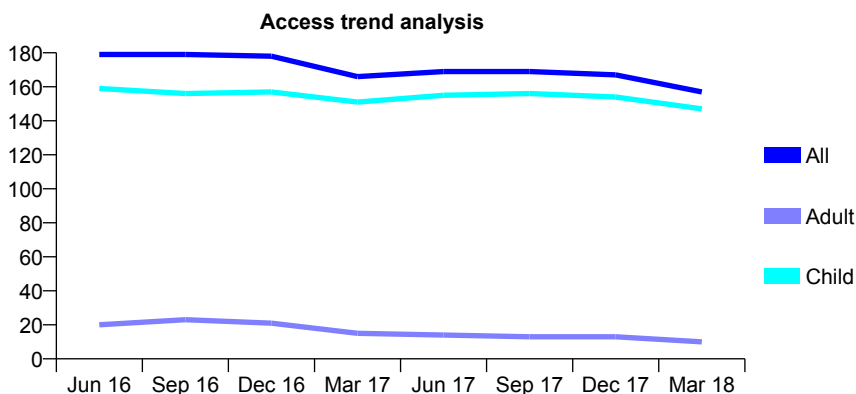
Q51 - Vital Signs At a Glance Contract Report for 567647/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR S HUSSAIN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

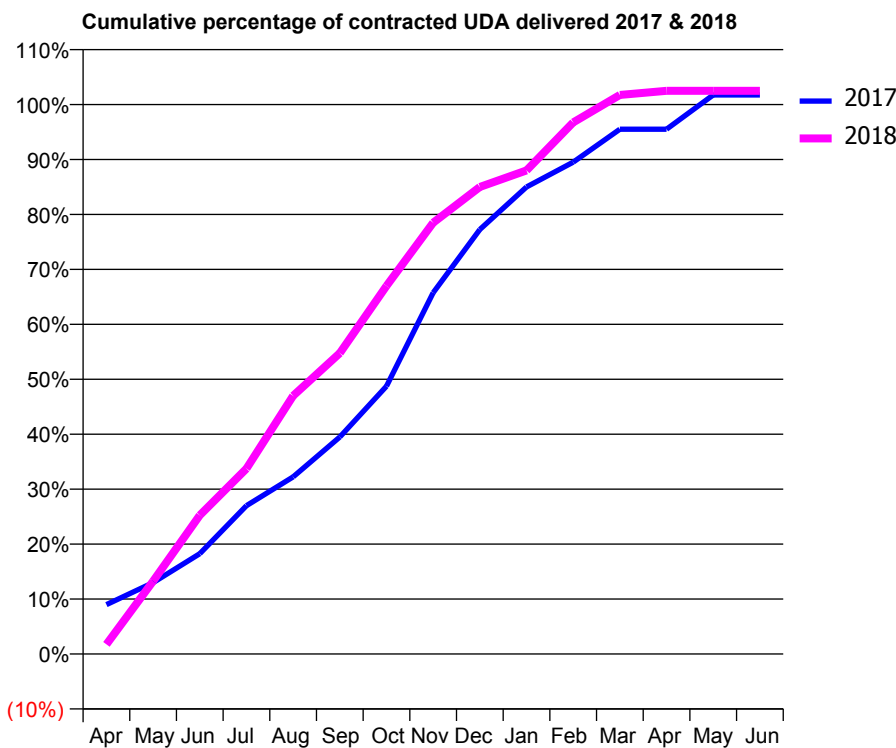
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 400 |
| Carry forward general activity (UDA) | -7 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £11,845.81 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 166 | |
| Quarter ending June 2017 | 169 | → |
| Quarter ending September 2017 | 169 | → |
| Quarter ending December 2017 | 167 | ↓ |
| Quarter ending March 2018 | 157 | ↓ |
| Variance since March 2017 | (5.4%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 36 | 7 |
| May | 52 | 53 |
| June | 73 | 101 |
| July | 108 | 135 |
| August | 129 | 188 |
| September | 158 | 219 |
| October | 195 | 268 |
| November | 263 | 314 |
| December | 309 | 340 |
| January | 340 | 352 |
| February | 358 | 387 |
| March | 382 | 407 |
| April | 382 | 410 |
| May | 407 | 410 |
| June | 407 | 410 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 17 | 257 | 6.6% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 166 | 257 | 64.6% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 241 | 0.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 241 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 241 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

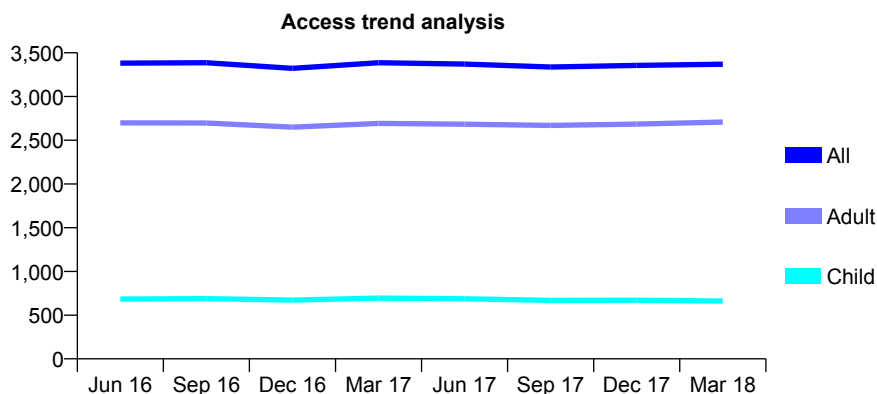
Q51 - Vital Signs At a Glance Contract Report for 568465/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR MB PERCIVAL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,722 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £295,202.98 |

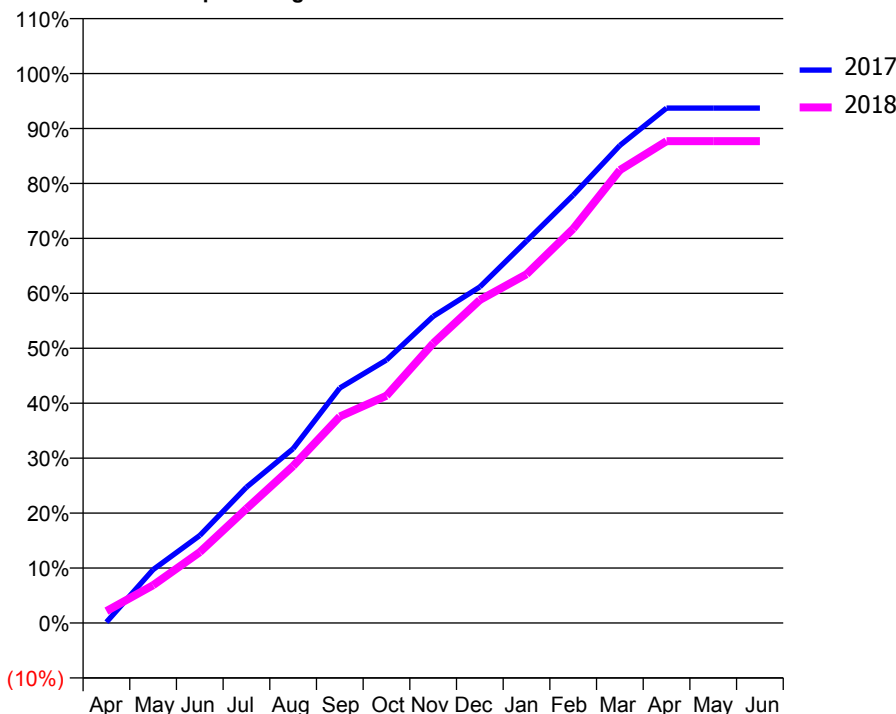
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,387 | |
| Quarter ending June 2017 | 3,371 | → |
| Quarter ending September 2017 | 3,337 | ↓ |
| Quarter ending December 2017 | 3,356 | → |
| Quarter ending March 2018 | 3,369 | → |
| Variance since March 2017 | (0.5%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 15 | 212 |
| May | 946 | 669 |
| June | 1,549 | 1,255 |
| July | 2,404 | 2,022 |
| August | 3,085 | 2,778 |
| September | 4,158 | 3,654 |
| October | 4,654 | 4,021 |
| November | 5,426 | 4,949 |
| December | 5,947 | 5,716 |
| January | 6,759 | 6,171 |
| February | 7,569 | 6,975 |
| March | 8,449 | 8,013 |
| April | 9,111 | 8,526 |
| May | 9,111 | 8,526 |
| June | 9,111 | 8,526 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 70 | 921 | 7.6% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 460 | 3,726 | 12.3% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 473 | 921 | 51.4% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,122 | 3,726 | 57.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 280 | 4,587 | 6.1% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 18 | 4,587 | 0.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 25 | 4,587 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | 100.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | 91.7% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

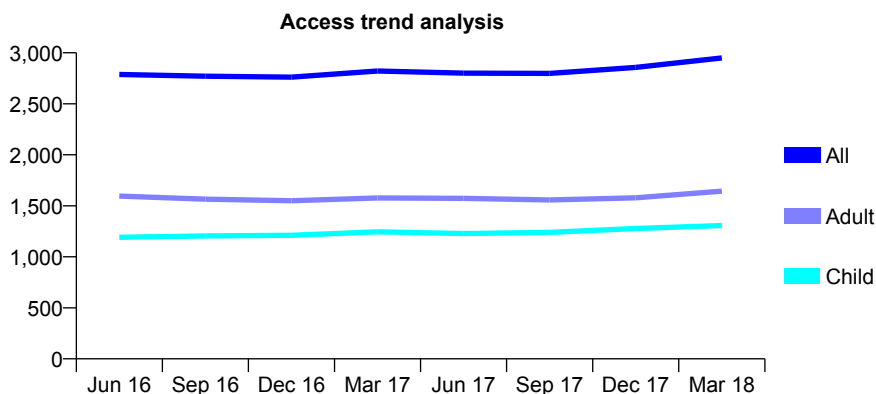
Q51 - Vital Signs At a Glance Contract Report for 572950/0001 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | Parson Cross Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,012 |
| Carry forward general activity (UDA) | 90 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £283,986.73 |

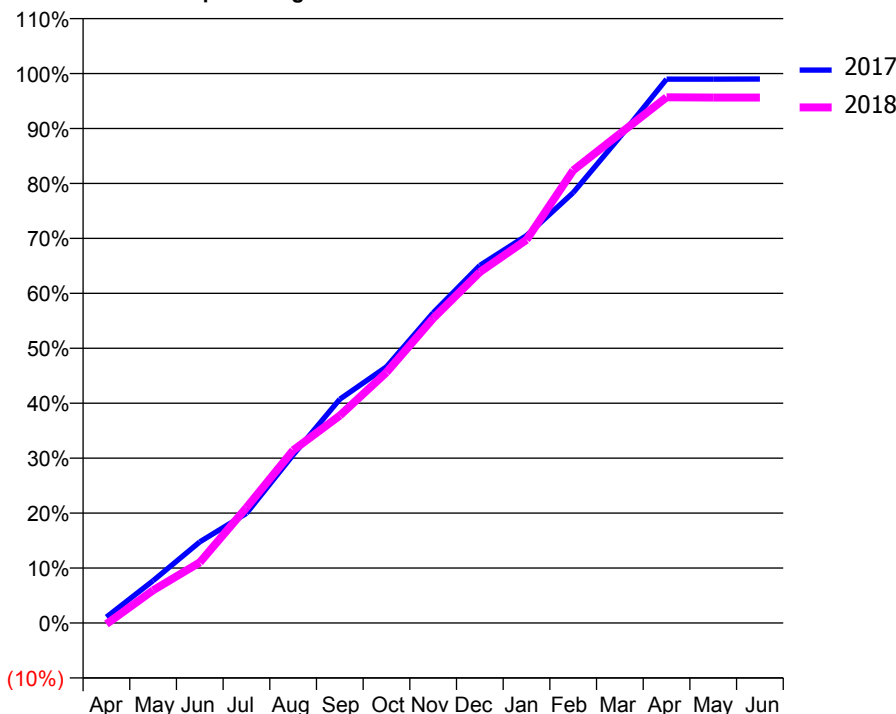
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,822 | |
| Quarter ending June 2017 | 2,801 | → |
| Quarter ending September 2017 | 2,798 | → |
| Quarter ending December 2017 | 2,857 | ↑ |
| Quarter ending March 2018 | 2,950 | ↑ |
| Variance since March 2017 | 4.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 97 | -18 |
| May | 695 | 538 |
| June | 1,331 | 994 |
| July | 1,798 | 1,893 |
| August | 2,756 | 2,834 |
| September | 3,671 | 3,402 |
| October | 4,202 | 4,111 |
| November | 5,087 | 4,997 |
| December | 5,864 | 5,755 |
| January | 6,354 | 6,285 |
| February | 7,059 | 7,424 |
| March | 7,971 | 8,026 |
| April | 8,919 | 8,622 |
| May | 8,919 | 8,617 |
| June | 8,922 | 8,617 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 159 | 1,625 | 9.8% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 375 | 2,262 | 16.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 744 | 1,625 | 45.8% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,127 | 2,262 | 49.8% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 293 | 3,735 | 7.8% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 87 | 3,735 | 2.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 28 | 3,735 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

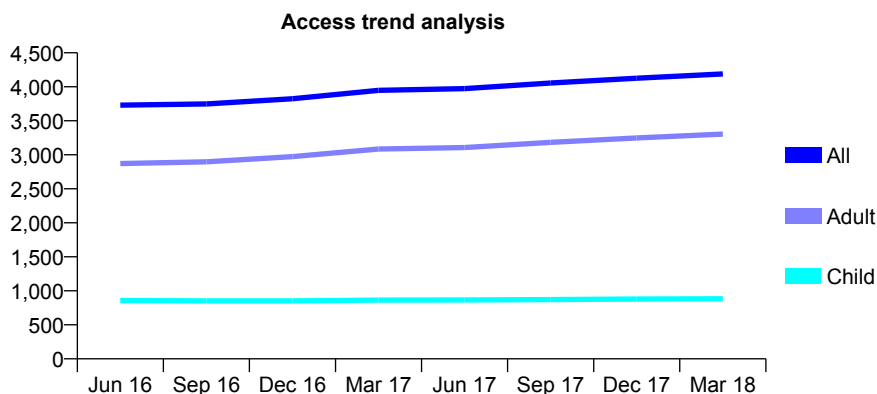
Q51 - Vital Signs At a Glance Contract Report for 572950/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR R JOSEPH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

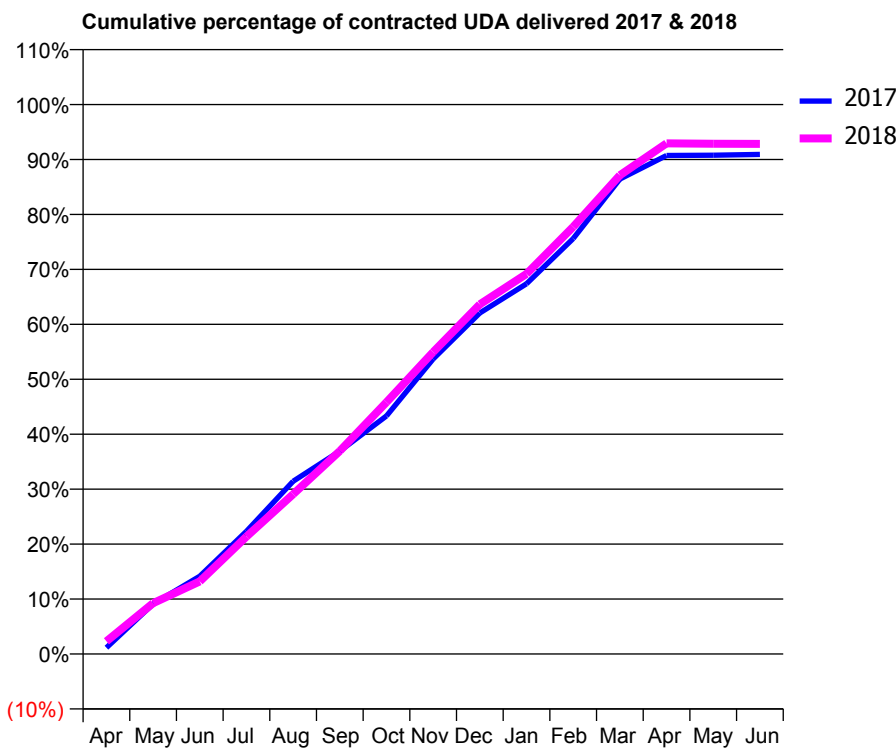
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £398,264.12 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,949 | |
| Quarter ending June 2017 | 3,973 | → |
| Quarter ending September 2017 | 4,055 | ↑ |
| Quarter ending December 2017 | 4,127 | → |
| Quarter ending March 2018 | 4,189 | → |
| Variance since March 2017 | 6.1% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 137 | 277 |
| May | 1,093 | 1,112 |
| June | 1,700 | 1,586 |
| July | 2,680 | 2,565 |
| August | 3,771 | 3,491 |
| September | 4,430 | 4,433 |
| October | 5,200 | 5,499 |
| November | 6,442 | 6,594 |
| December | 7,447 | 7,637 |
| January | 8,086 | 8,301 |
| February | 9,071 | 9,329 |
| March | 10,372 | 10,456 |
| April | 10,887 | 11,151 |
| May | 10,892 | 11,142 |
| June | 10,909 | 11,139 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 74 | 1,259 | 5.9% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 461 | 4,448 | 10.4% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 747 | 1,259 | 59.3% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,396 | 4,448 | 53.9% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 472 | 5,839 | 8.1% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 154 | 5,839 | 2.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 43 | 5,839 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

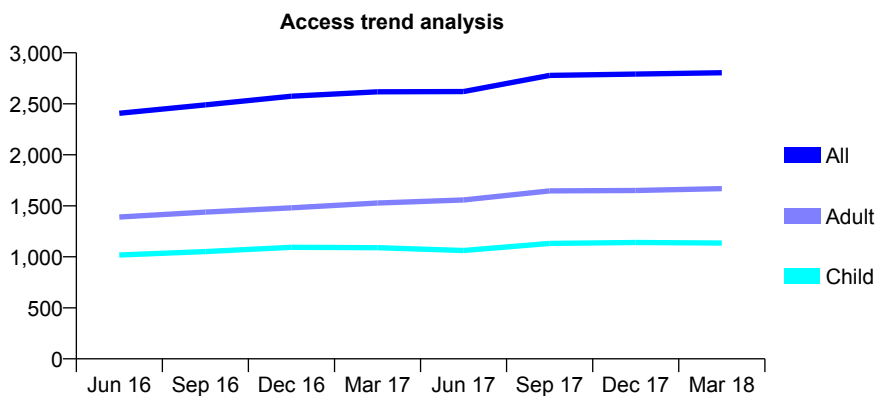
Q51 - Vital Signs At a Glance Contract Report for 572950/0004 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | 131 Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £332,452.65 |

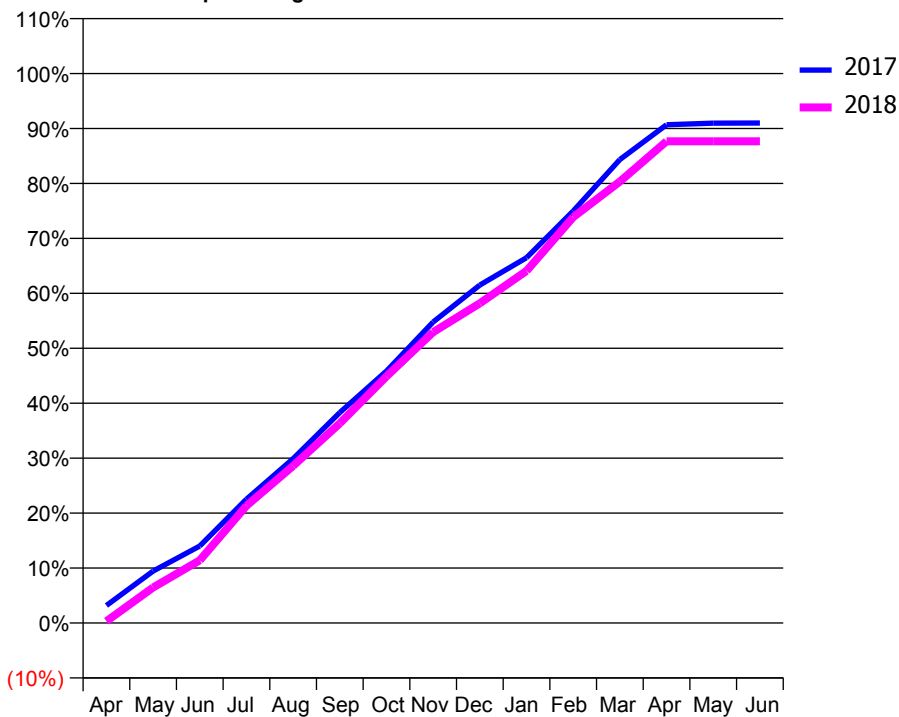
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,618 | |
| Quarter ending June 2017 | 2,620 | → |
| Quarter ending September 2017 | 2,779 | ↑ |
| Quarter ending December 2017 | 2,791 | → |
| Quarter ending March 2018 | 2,804 | → |
| Variance since March 2017 | 7.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 303 | 32 |
| May | 897 | 613 |
| June | 1,332 | 1,086 |
| July | 2,140 | 2,028 |
| August | 2,841 | 2,717 |
| September | 3,638 | 3,453 |
| October | 4,356 | 4,264 |
| November | 5,203 | 5,028 |
| December | 5,842 | 5,528 |
| January | 6,316 | 6,086 |
| February | 7,122 | 7,017 |
| March | 8,012 | 7,633 |
| April | 8,615 | 8,328 |
| May | 8,641 | 8,329 |
| June | 8,644 | 8,329 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 138 | 1,597 | 8.6% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 336 | 2,073 | 16.2% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 788 | 1,597 | 49.3% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 839 | 2,073 | 40.5% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 653 | 3,775 | 17.3% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 60 | 3,775 | 1.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 28 | 3,775 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

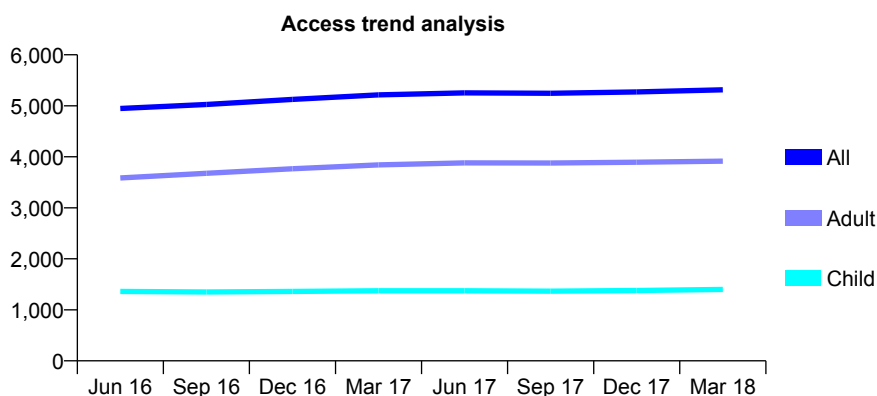
Q51 - Vital Signs At a Glance Contract Report for 572950/0005 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR R JOSEPH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2007 |
| Contract end date | |

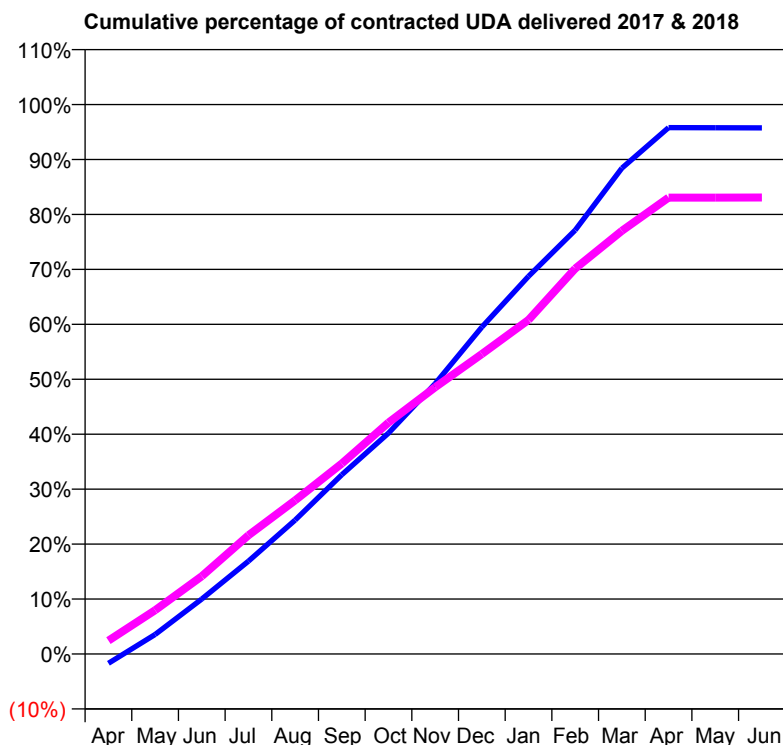
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 17,802 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £504,821.29 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,215 | |
| Quarter ending June 2017 | 5,254 | → |
| Quarter ending September 2017 | 5,246 | → |
| Quarter ending December 2017 | 5,272 | → |
| Quarter ending March 2018 | 5,315 | → |
| Variance since March 2017 | 1.9% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -303 | 433 |
| May | 633 | 1,418 |
| June | 1,781 | 2,520 |
| July | 3,007 | 3,846 |
| August | 4,341 | 4,979 |
| September | 5,806 | 6,173 |
| October | 7,157 | 7,497 |
| November | 8,760 | 8,641 |
| December | 10,592 | 9,717 |
| January | 12,237 | 10,825 |
| February | 13,731 | 12,487 |
| March | 15,739 | 13,711 |
| April | 17,055 | 14,784 |
| May | 17,047 | 14,784 |
| June | 17,045 | 14,790 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 226 | 2,278 | 9.9% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 762 | 5,910 | 12.9% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,485 | 2,278 | 65.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,747 | 5,910 | 63.4% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 532 | 7,482 | 7.1% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 92 | 7,482 | 1.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 45 | 7,482 | 0.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 9 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

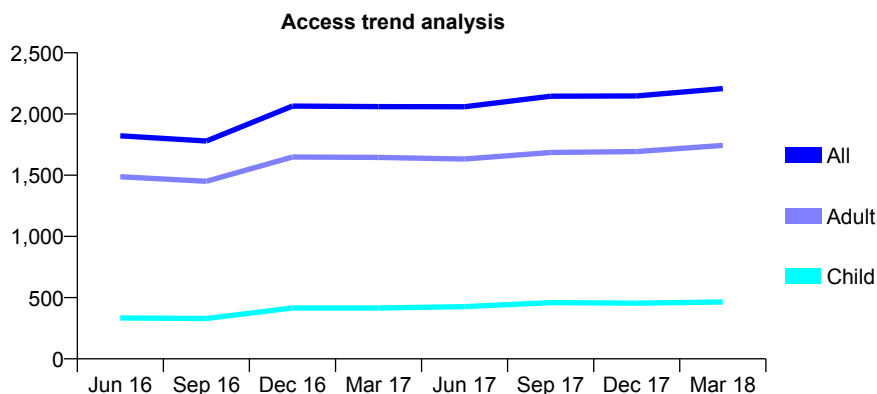
Q51 - Vital Signs At a Glance Contract Report for 620637/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR H McWilliam |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,337 |
| Carry forward general activity (UDA) | 19 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £152,747.76 |

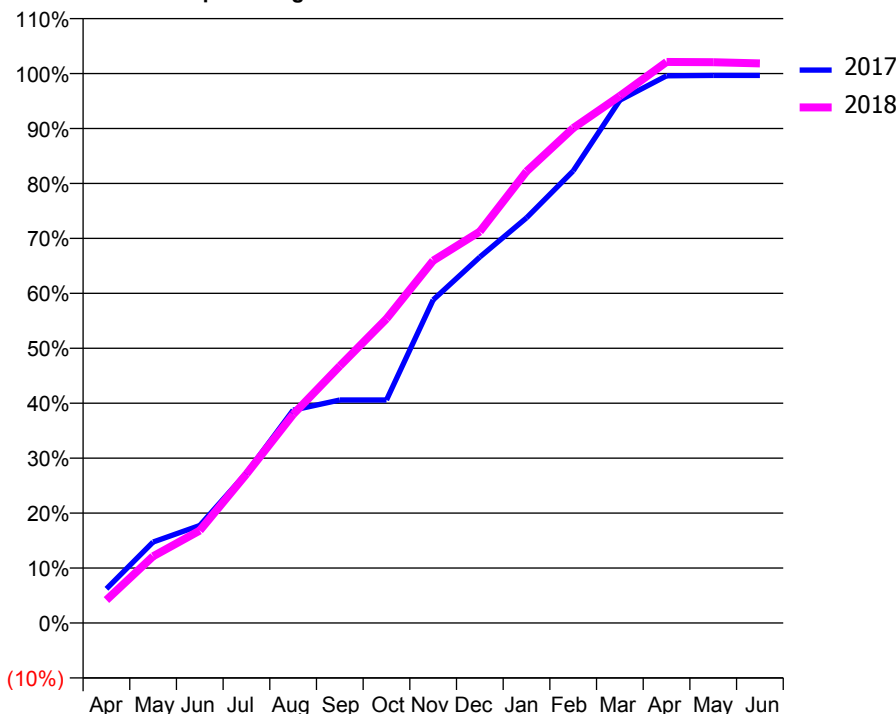
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,061 | |
| Quarter ending June 2017 | 2,059 | → |
| Quarter ending September 2017 | 2,145 | ↑ |
| Quarter ending December 2017 | 2,148 | → |
| Quarter ending March 2018 | 2,208 | ↑ |
| Variance since March 2017 | 7.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 332 | 224 |
| May | 787 | 648 |
| June | 947 | 898 |
| July | 1,458 | 1,447 |
| August | 2,068 | 2,027 |
| September | 2,167 | 2,496 |
| October | 2,167 | 2,955 |
| November | 3,139 | 3,520 |
| December | 3,555 | 3,801 |
| January | 3,936 | 4,386 |
| February | 4,391 | 4,807 |
| March | 5,078 | 5,120 |
| April | 5,315 | 5,450 |
| May | 5,318 | 5,447 |
| June | 5,318 | 5,435 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 50 | 698 | 7.2% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 218 | 2,191 | 9.9% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 403 | 698 | 57.7% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 976 | 2,191 | 44.5% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 149 | 2,966 | 5.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 21 | 2,966 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 27 | 2,966 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 1 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

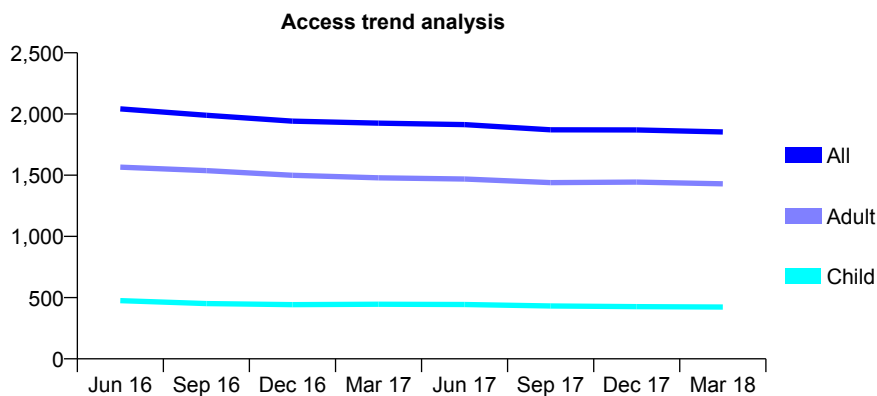
Q51 - Vital Signs At a Glance Contract Report for 638714/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR JA STOREY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,500 |
| Carry forward general activity (UDA) | 120 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £214,669.65 |

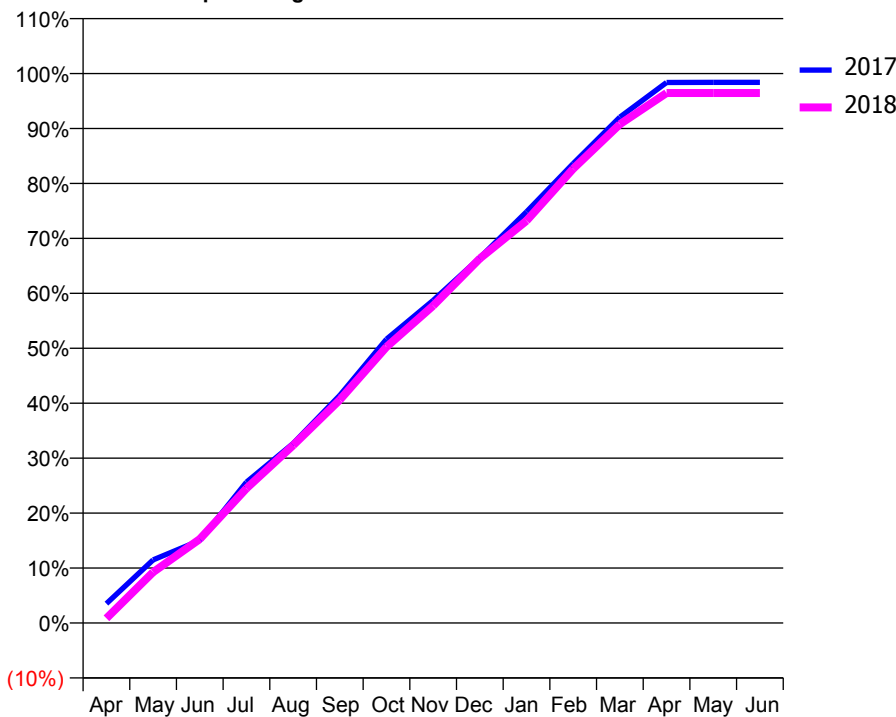
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,925 | |
| Quarter ending June 2017 | 1,913 | → |
| Quarter ending September 2017 | 1,871 | ↓ |
| Quarter ending December 2017 | 1,870 | → |
| Quarter ending March 2018 | 1,853 | → |
| Variance since March 2017 | (3.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 264 | 65 |
| May | 861 | 694 |
| June | 1,127 | 1,146 |
| July | 1,923 | 1,838 |
| August | 2,450 | 2,425 |
| September | 3,108 | 3,047 |
| October | 3,874 | 3,768 |
| November | 4,404 | 4,331 |
| December | 4,985 | 4,975 |
| January | 5,612 | 5,491 |
| February | 6,270 | 6,200 |
| March | 6,904 | 6,808 |
| April | 7,377 | 7,234 |
| May | 7,380 | 7,234 |
| June | 7,380 | 7,234 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 24 | 802 | 3.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 408 | 2,653 | 15.4% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 669 | 802 | 83.4% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,789 | 2,653 | 67.4% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 156 | 3,480 | 4.5% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 36 | 3,480 | 1.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 93 | 3,480 | 2.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

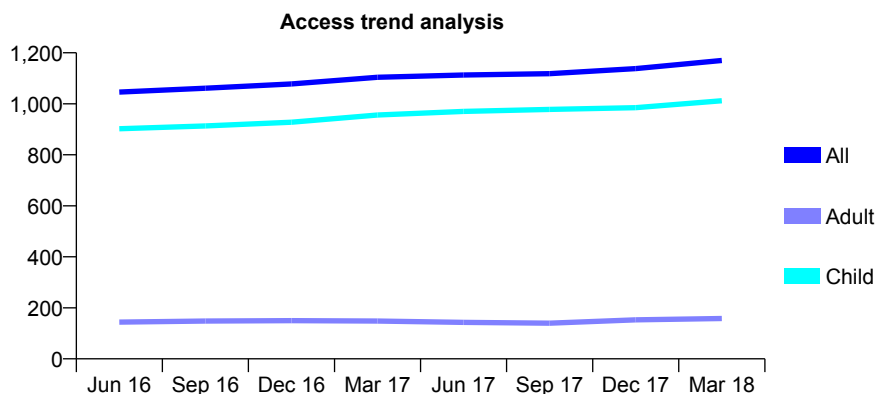
Q51 - Vital Signs At a Glance Contract Report for 643300/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR DM HILTON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,650 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £73,924.86 |

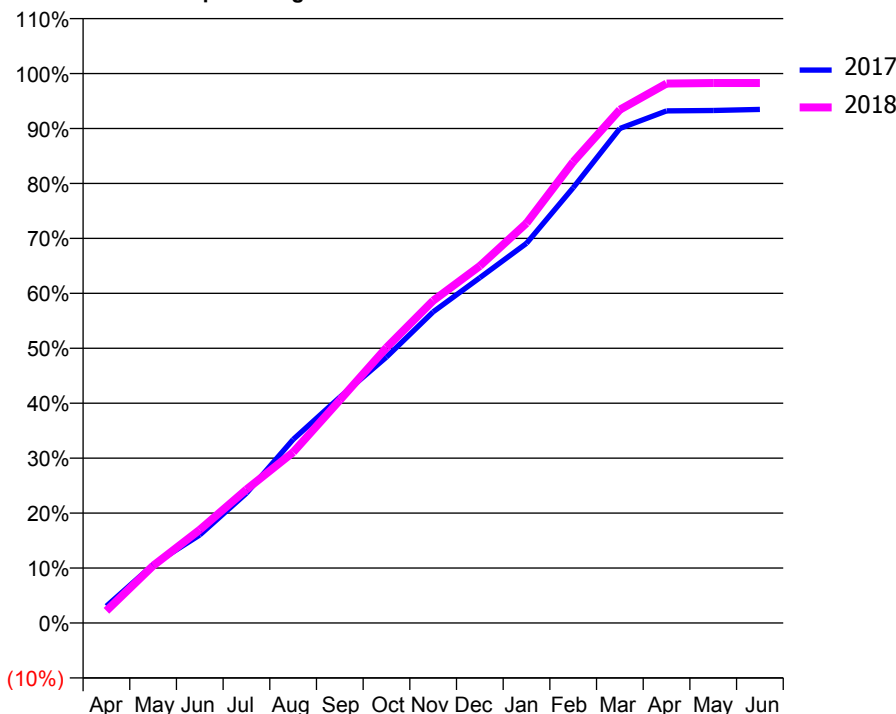
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,104 | |
| Quarter ending June 2017 | 1,113 | → |
| Quarter ending September 2017 | 1,118 | → |
| Quarter ending December 2017 | 1,138 | → |
| Quarter ending March 2018 | 1,170 | ↑ |
| Variance since March 2017 | 6.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 88 | 59 |
| May | 303 | 276 |
| June | 458 | 450 |
| July | 675 | 644 |
| August | 954 | 823 |
| September | 1,174 | 1,075 |
| October | 1,382 | 1,328 |
| November | 1,617 | 1,555 |
| December | 1,794 | 1,722 |
| January | 1,973 | 1,928 |
| February | 2,262 | 2,224 |
| March | 2,570 | 2,475 |
| April | 2,662 | 2,601 |
| May | 2,664 | 2,604 |
| June | 2,670 | 2,604 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 144 | 1,779 | 8.1% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 7 | 66 | 10.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,283 | 1,779 | 72.1% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 40 | 66 | 60.6% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 7 | 1,877 | 0.4% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,877 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,877 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

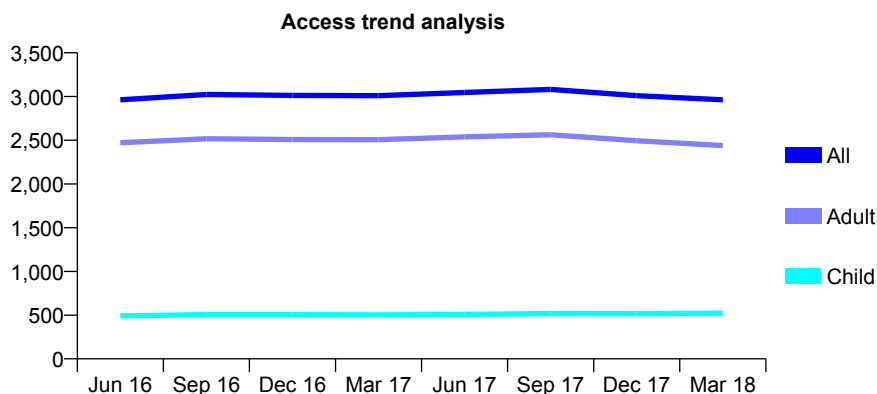
Q51 - Vital Signs At a Glance Contract Report for 648566/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR MM HOOPER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

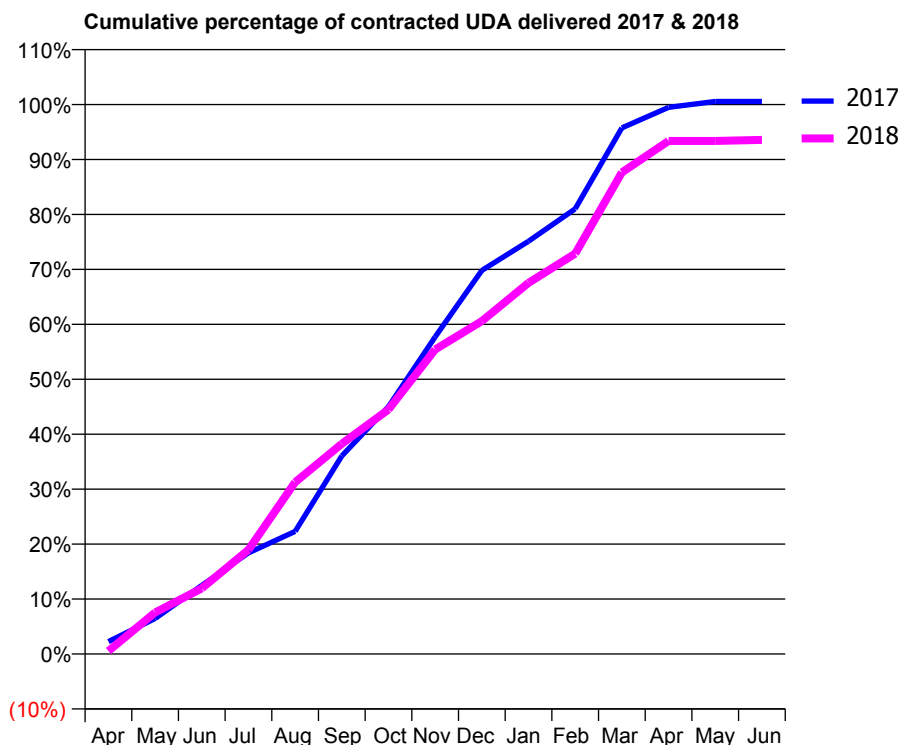
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,935 |
| Carry forward general activity (UDA) | -43 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £227,079.28 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,009 | |
| Quarter ending June 2017 | 3,047 | → |
| Quarter ending September 2017 | 3,081 | → |
| Quarter ending December 2017 | 3,010 | ↓ |
| Quarter ending March 2018 | 2,962 | ↓ |
| Variance since March 2017 | (1.6%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 181 | 43 |
| May | 514 | 599 |
| June | 990 | 948 |
| July | 1,461 | 1,504 |
| August | 1,771 | 2,482 |
| September | 2,861 | 3,037 |
| October | 3,572 | 3,531 |
| November | 4,581 | 4,397 |
| December | 5,539 | 4,806 |
| January | 5,961 | 5,360 |
| February | 6,428 | 5,782 |
| March | 7,598 | 6,954 |
| April | 7,894 | 7,410 |
| May | 7,978 | 7,410 |
| June | 7,978 | 7,425 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 66 | 831 | 7.9% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 339 | 3,620 | 9.4% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 502 | 831 | 60.4% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,611 | 3,620 | 44.5% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,235 | 4,426 | 27.9% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 4,426 | 0.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 35 | 4,426 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

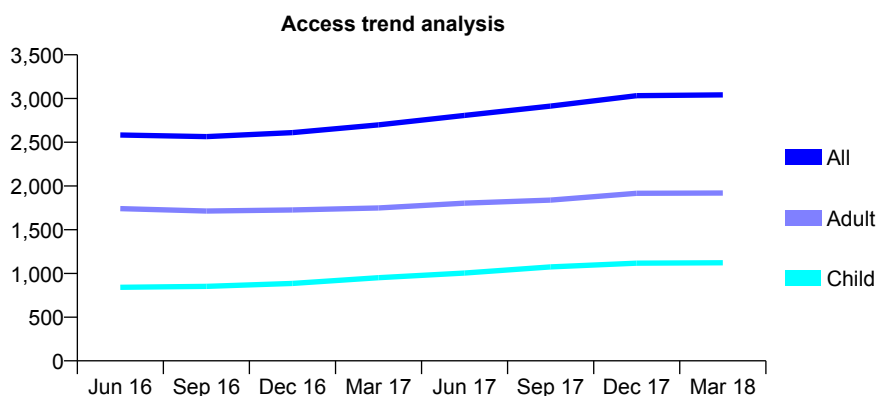
Q51 - Vital Signs At a Glance Contract Report for 648655/0004 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR JA GATUS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,192 |
| Carry forward general activity (UDA) | 17 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £234,459.33 |

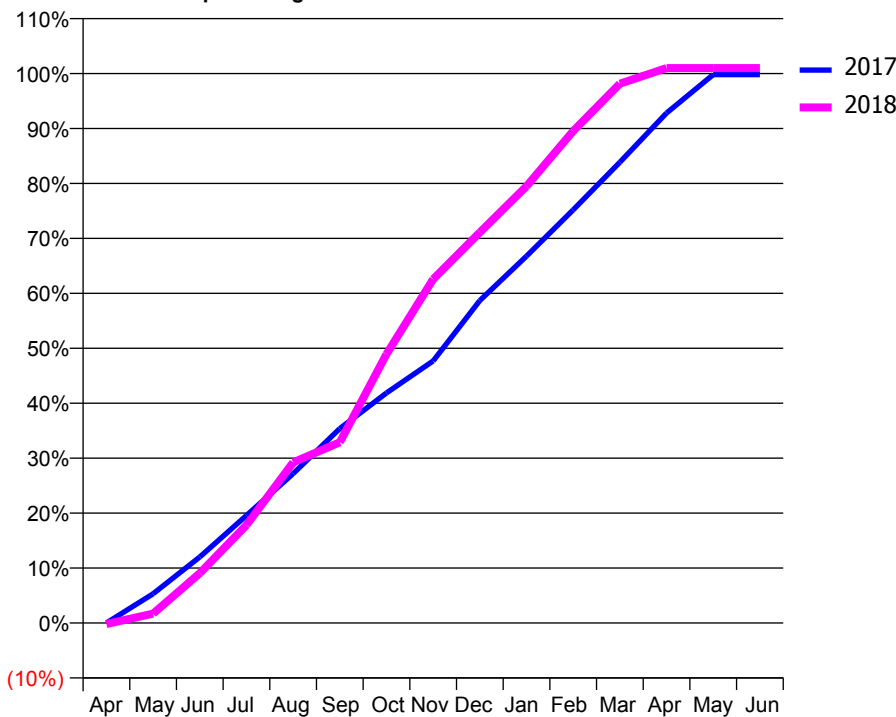
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 2,699 | |
| Quarter ending June 2017 | 2,807 | ↑ |
| Quarter ending September 2017 | 2,914 | ↑ |
| Quarter ending December 2017 | 3,033 | ↑ |
| Quarter ending March 2018 | 3,041 | → |
| Variance since March 2017 | 12.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 0 | -17 |
| May | 437 | 141 |
| June | 986 | 742 |
| July | 1,603 | 1,461 |
| August | 2,227 | 2,395 |
| September | 2,900 | 2,696 |
| October | 3,430 | 4,009 |
| November | 3,906 | 5,127 |
| December | 4,808 | 5,824 |
| January | 5,469 | 6,512 |
| February | 6,159 | 7,334 |
| March | 6,868 | 8,040 |
| April | 7,602 | 8,273 |
| May | 8,175 | 8,273 |
| June | 8,175 | 8,273 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 154 | 1,805 | 8.5% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 458 | 3,213 | 14.3% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,146 | 1,805 | 63.5% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,832 | 3,213 | 57.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 311 | 4,494 | 6.9% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 4,494 | 0.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 18 | 4,494 | 0.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

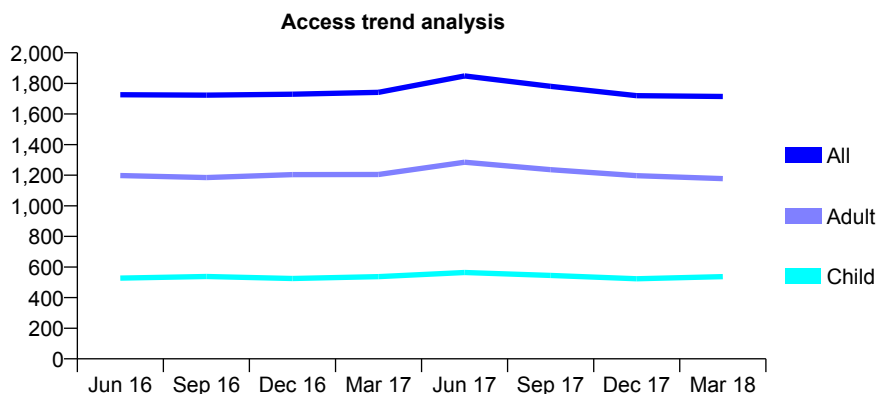
Q51 - Vital Signs At a Glance Contract Report for 657271/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR A BAGGA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,584 |
| Carry forward general activity (UDA) | -112 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £169,402.91 |

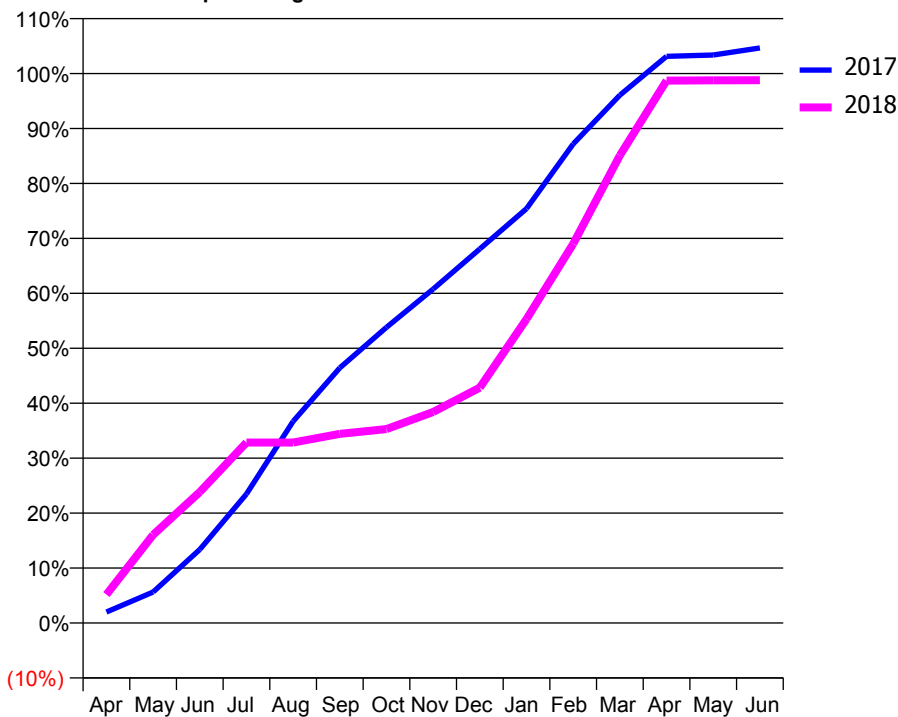
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,742 | |
| Quarter ending June 2017 | 1,849 | ↑ |
| Quarter ending September 2017 | 1,781 | ↓ |
| Quarter ending December 2017 | 1,720 | ↓ |
| Quarter ending March 2018 | 1,715 | → |
| Variance since March 2017 | (1.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 112 | 290 |
| May | 314 | 896 |
| June | 748 | 1,332 |
| July | 1,311 | 1,834 |
| August | 2,050 | 1,834 |
| September | 2,592 | 1,923 |
| October | 3,004 | 1,971 |
| November | 3,394 | 2,144 |
| December | 3,801 | 2,392 |
| January | 4,211 | 3,088 |
| February | 4,868 | 3,853 |
| March | 5,364 | 4,752 |
| April | 5,758 | 5,512 |
| May | 5,771 | 5,515 |
| June | 5,843 | 5,516 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 18 | 545 | 3.3% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 166 | 1,320 | 12.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 152 | 545 | 27.9% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 436 | 1,320 | 33.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 172 | 1,948 | 8.8% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 1,948 | 0.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 20 | 1,948 | 1.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 9 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

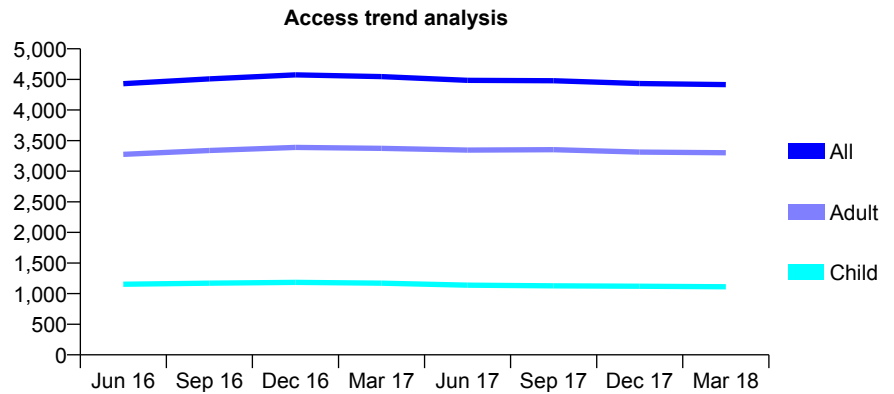
Q51 - Vital Signs At a Glance Contract Report for 661325/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | MR S KHAZENIFAR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,254 |
| Carry forward general activity (UDA) | 366 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £484,767.61 |

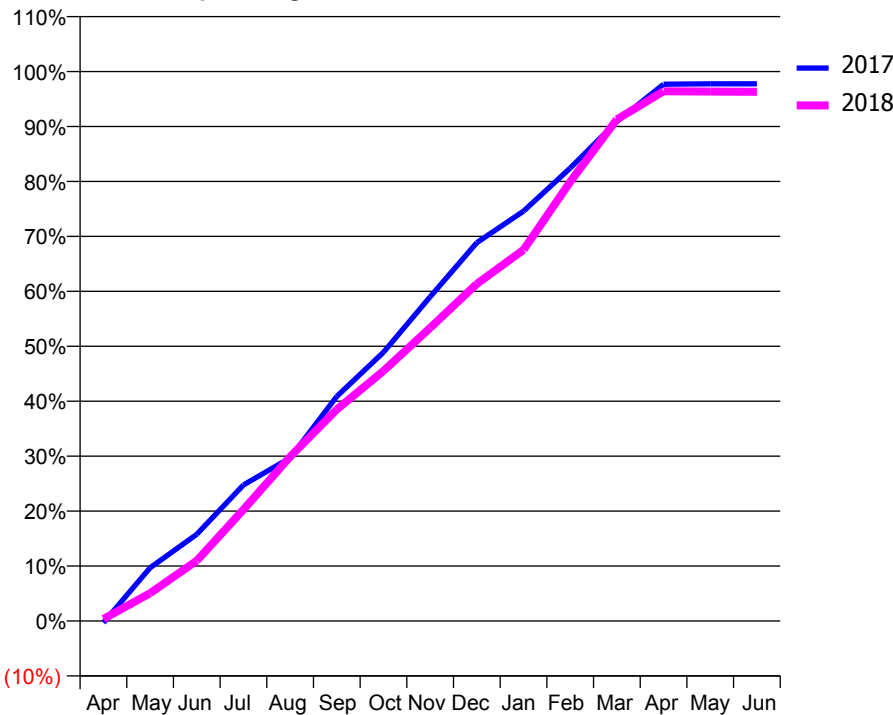
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,545 | |
| Quarter ending June 2017 | 4,485 | ↓ |
| Quarter ending September 2017 | 4,479 | → |
| Quarter ending December 2017 | 4,432 | ↓ |
| Quarter ending March 2018 | 4,414 | → |
| Variance since March 2017 | (2.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -54 | 62 |
| May | 1,577 | 821 |
| June | 2,567 | 1,784 |
| July | 4,025 | 3,296 |
| August | 4,825 | 4,860 |
| September | 6,644 | 6,258 |
| October | 7,948 | 7,396 |
| November | 9,589 | 8,674 |
| December | 11,191 | 9,973 |
| January | 12,121 | 10,979 |
| February | 13,397 | 12,989 |
| March | 14,773 | 14,838 |
| April | 15,880 | 15,667 |
| May | 15,888 | 15,662 |
| June | 15,888 | 15,653 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 168 | 1,705 | 9.9% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 877 | 5,039 | 17.4% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,060 | 1,705 | 62.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,843 | 5,039 | 56.4% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 699 | 6,627 | 10.5% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 107 | 6,627 | 1.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 37 | 6,627 | 0.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 10 | 80.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 10 | 80.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

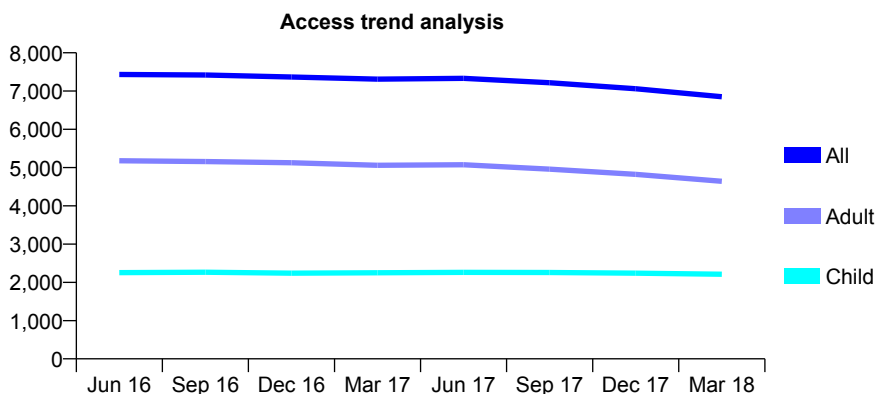
Q51 - Vital Signs At a Glance Contract Report for 682721/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR CR SMITH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2008 |
| Contract end date | |

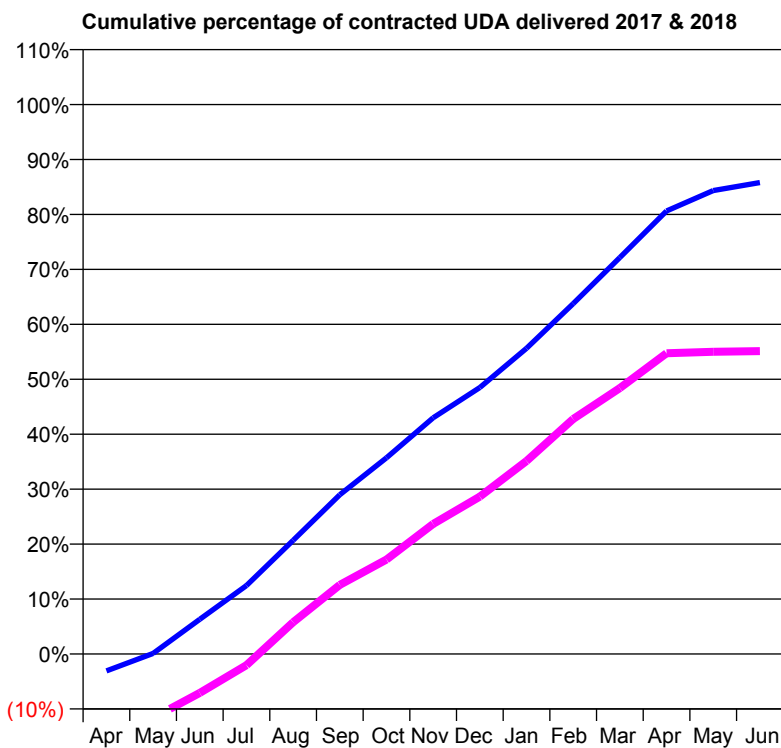
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,750 |
| Carry forward general activity (UDA) | 2,665 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £568,822.46 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,310 | |
| Quarter ending June 2017 | 7,334 | → |
| Quarter ending September 2017 | 7,216 | ↓ |
| Quarter ending December 2017 | 7,061 | ↓ |
| Quarter ending March 2018 | 6,852 | ↓ |
| Variance since March 2017 | (6.3%) | ↓ |



ACTIVITY



| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | -581 | -2,665 |
| May | 22 | -2,188 |
| June | 1,184 | -1,332 |
| July | 2,335 | -386 |
| August | 3,880 | 1,083 |
| September | 5,436 | 2,360 |
| October | 6,697 | 3,224 |
| November | 8,060 | 4,440 |
| December | 9,093 | 5,372 |
| January | 10,430 | 6,585 |
| February | 11,954 | 8,019 |
| March | 13,530 | 9,075 |
| April | 15,117 | 10,263 |
| May | 15,815 | 10,314 |
| June | 16,085 | 10,334 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 233 | 3,206 | 7.3% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 859 | 6,021 | 14.3% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,887 | 3,206 | 58.9% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,976 | 6,021 | 49.4% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 403 | 7,908 | 5.1% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 58 | 7,908 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 144 | 7,908 | 1.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | 100.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 13 | 84.6% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

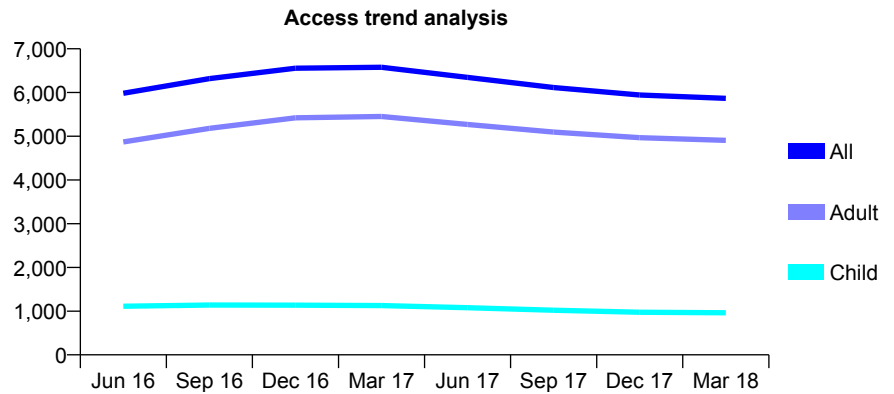
Q51 - Vital Signs At a Glance Contract Report for 725005/0002 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | A J Cale Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 25,350 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £710,831.05 |

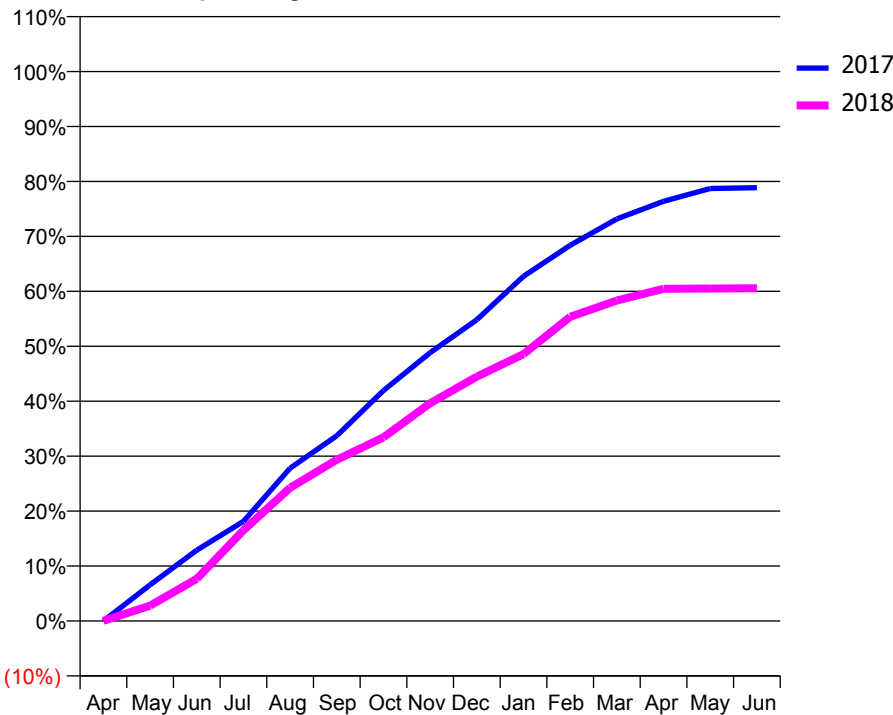
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 6,577 | |
| Quarter ending June 2017 | 6,346 | ↓ |
| Quarter ending September 2017 | 6,115 | ↓ |
| Quarter ending December 2017 | 5,943 | ↓ |
| Quarter ending March 2018 | 5,867 | ↓ |
| Variance since March 2017 | (10.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 0 | 7 |
| May | 1,669 | 709 |
| June | 3,271 | 1,949 |
| July | 4,596 | 4,187 |
| August | 7,050 | 6,149 |
| September | 8,549 | 7,438 |
| October | 10,632 | 8,474 |
| November | 12,383 | 10,047 |
| December | 13,900 | 11,271 |
| January | 15,904 | 12,310 |
| February | 17,332 | 14,037 |
| March | 18,550 | 14,788 |
| April | 19,361 | 15,326 |
| May | 19,952 | 15,341 |
| June | 19,990 | 15,350 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 93 | 1,284 | 7.2% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,004 | 6,309 | 15.9% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 709 | 1,284 | 55.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,426 | 6,309 | 38.5% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 553 | 7,273 | 7.6% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 147 | 7,273 | 2.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 216 | 7,273 | 3.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

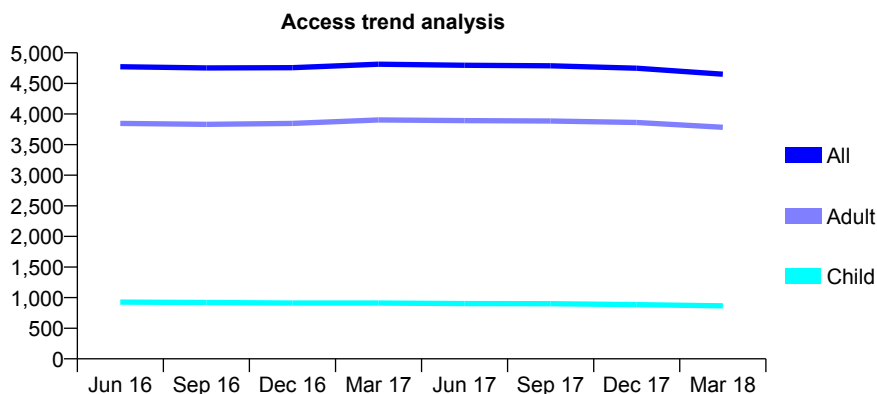
Q51 - Vital Signs At a Glance Contract Report for 725900/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | F P Dental |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,301 |
| Carry forward general activity (UDA) | 7 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £372,970.60 |

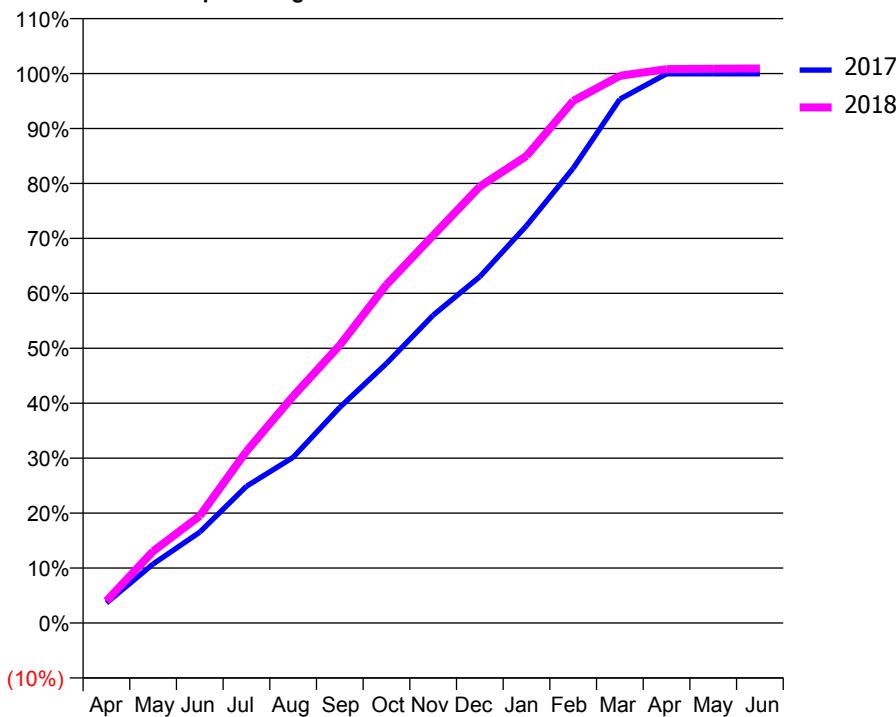
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,813 | |
| Quarter ending June 2017 | 4,796 | → |
| Quarter ending September 2017 | 4,787 | → |
| Quarter ending December 2017 | 4,748 | → |
| Quarter ending March 2018 | 4,650 | ↓ |
| Variance since March 2017 | (3.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 486 | 534 |
| May | 1,427 | 1,737 |
| June | 2,199 | 2,595 |
| July | 3,309 | 4,155 |
| August | 4,011 | 5,491 |
| September | 5,221 | 6,725 |
| October | 6,283 | 8,192 |
| November | 7,451 | 9,383 |
| December | 8,385 | 10,567 |
| January | 9,618 | 11,304 |
| February | 11,008 | 12,637 |
| March | 12,680 | 13,244 |
| April | 13,293 | 13,407 |
| May | 13,294 | 13,416 |
| June | 13,294 | 13,421 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 160 | 1,446 | 11.1% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 724 | 5,644 | 12.8% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 917 | 1,446 | 63.4% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,400 | 5,644 | 60.2% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 271 | 6,942 | 3.9% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 26 | 6,942 | 0.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 43 | 6,942 | 0.6% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

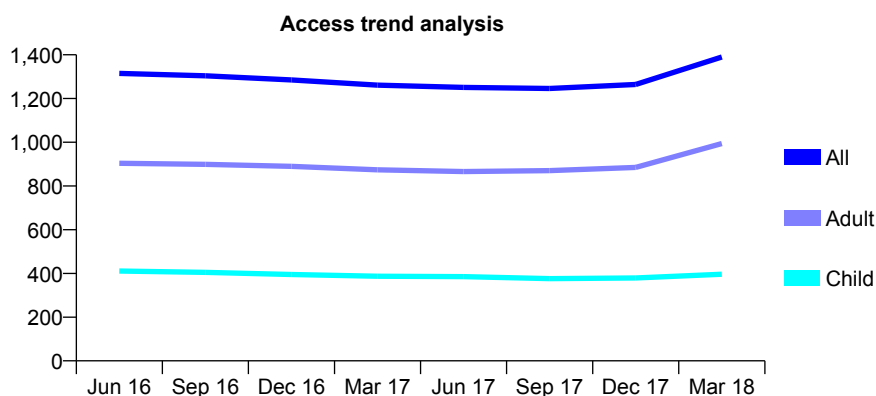
Q51 - Vital Signs At a Glance Contract Report for 725943/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | Mr D Leung |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,996 |
| Carry forward general activity (UDA) | -56 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £160,444.47 |

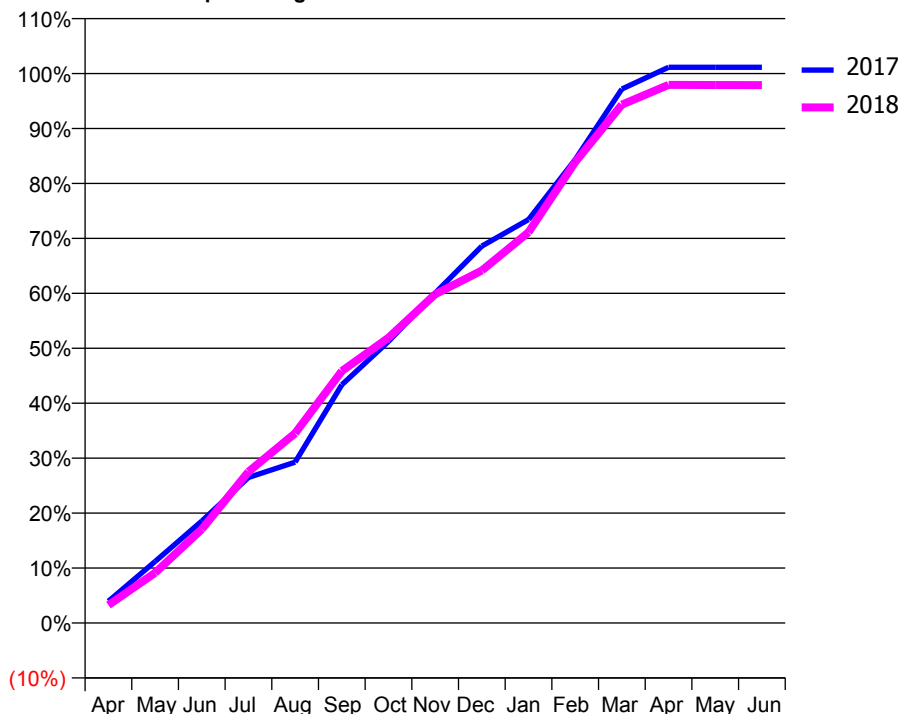
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,261 | |
| Quarter ending June 2017 | 1,251 | → |
| Quarter ending September 2017 | 1,246 | → |
| Quarter ending December 2017 | 1,264 | → |
| Quarter ending March 2018 | 1,390 | ↑ |
| Variance since March 2017 | 10.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 199 | 163 |
| May | 559 | 456 |
| June | 926 | 853 |
| July | 1,324 | 1,376 |
| August | 1,462 | 1,726 |
| September | 2,166 | 2,291 |
| October | 2,560 | 2,594 |
| November | 3,000 | 2,989 |
| December | 3,427 | 3,205 |
| January | 3,668 | 3,553 |
| February | 4,214 | 4,191 |
| March | 4,855 | 4,713 |
| April | 5,052 | 4,892 |
| May | 5,052 | 4,891 |
| June | 5,052 | 4,890 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 66 | 695 | 9.5% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 252 | 1,574 | 16.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 460 | 695 | 66.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 879 | 1,574 | 55.8% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 215 | 2,277 | 9.4% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 18 | 2,277 | 0.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 18 | 2,277 | 0.8% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

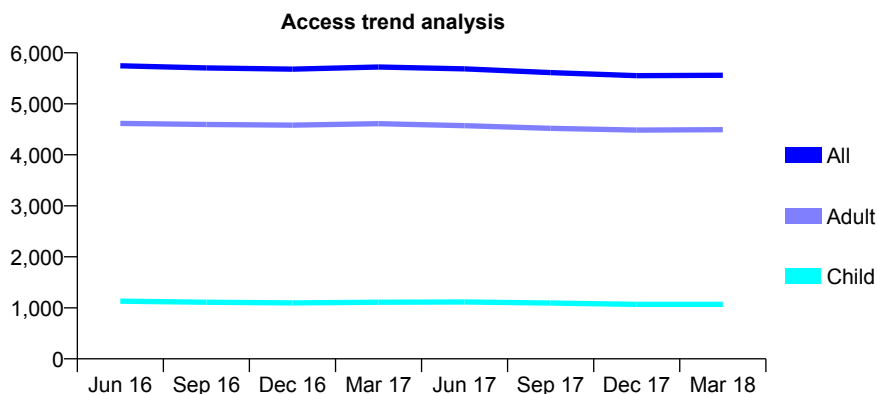
Q51 - Vital Signs At a Glance Contract Report for 730718/0001 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Shelswell Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,806 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £566,960.12 |

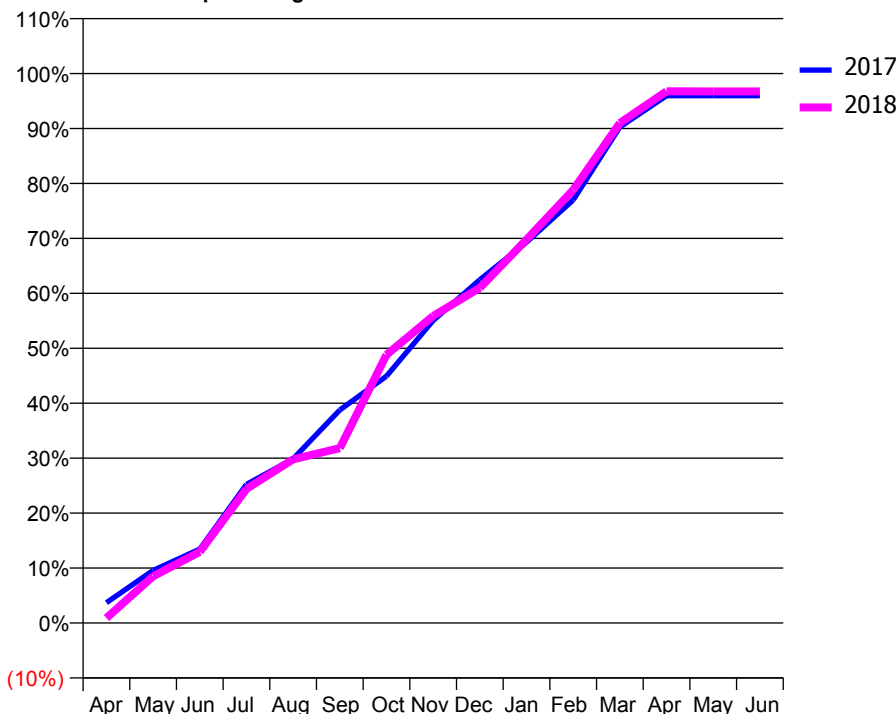
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,722 | |
| Quarter ending June 2017 | 5,686 | → |
| Quarter ending September 2017 | 5,611 | ↓ |
| Quarter ending December 2017 | 5,551 | ↓ |
| Quarter ending March 2018 | 5,560 | → |
| Variance since March 2017 | (2.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 143 | 1,717 | 8.3% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,803 | 7,643 | 23.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 996 | 1,717 | 58.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,733 | 7,643 | 48.8% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 462 | 9,317 | 5.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 630 | 9,317 | 6.8% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 423 | 9,317 | 4.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

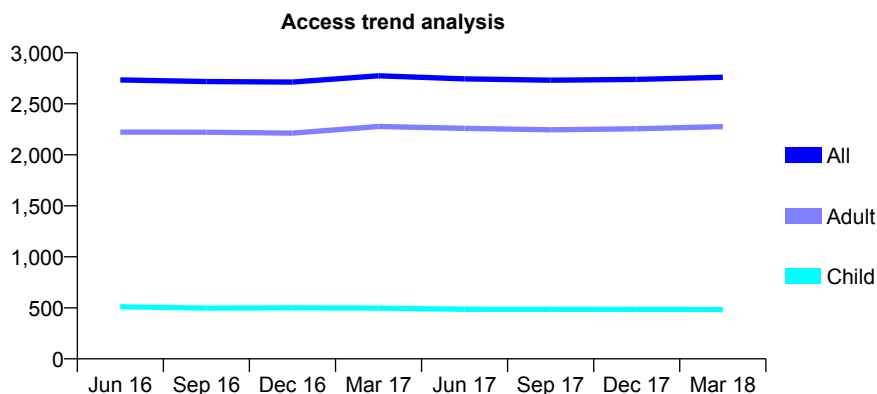
Q51 - Vital Signs At a Glance Contract Report for 740497/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR JM BURNHAM |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

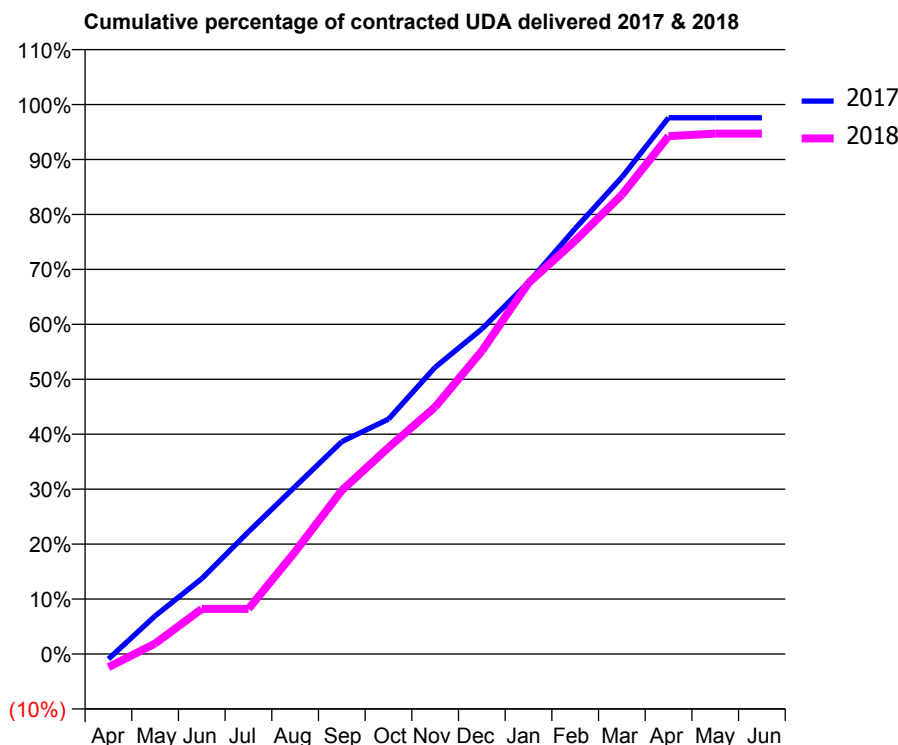
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,232 |
| Carry forward general activity (UDA) | 199 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £208,622.87 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,775 | |
| Quarter ending June 2017 | 2,745 | ↓ |
| Quarter ending September 2017 | 2,731 | → |
| Quarter ending December 2017 | 2,739 | → |
| Quarter ending March 2018 | 2,760 | → |
| Variance since March 2017 | (0.5%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -76 | -199 |
| May | 570 | 158 |
| June | 1,130 | 676 |
| July | 1,830 | 676 |
| August | 2,508 | 1,533 |
| September | 3,181 | 2,450 |
| October | 3,518 | 3,093 |
| November | 4,296 | 3,700 |
| December | 4,869 | 4,540 |
| January | 5,569 | 5,558 |
| February | 6,374 | 6,192 |
| March | 7,142 | 6,878 |
| April | 8,033 | 7,758 |
| May | 8,033 | 7,795 |
| June | 8,033 | 7,795 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 23 | 659 | 3.5% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 507 | 3,201 | 15.8% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 364 | 659 | 55.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,612 | 3,201 | 50.4% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 368 | 3,966 | 9.3% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 27 | 3,966 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 26 | 3,966 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

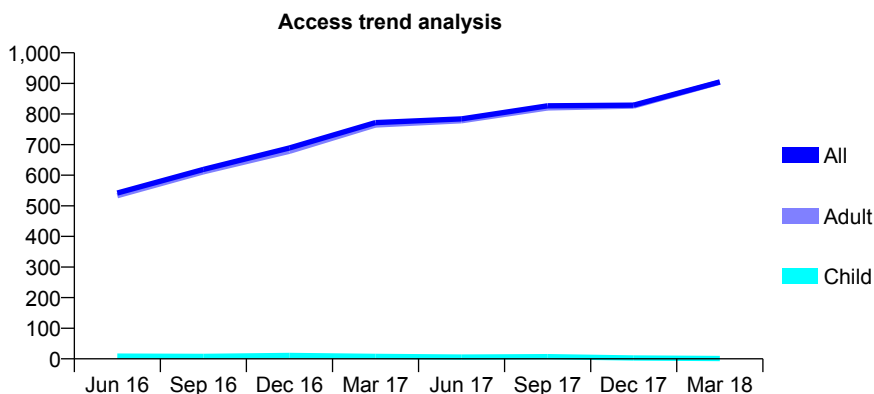
Q51 - Vital Signs At a Glance Contract Report for 748803/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR TA DYER |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2007 |
| Contract end date | 31/03/2020 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 3,963 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £168,225.41 |

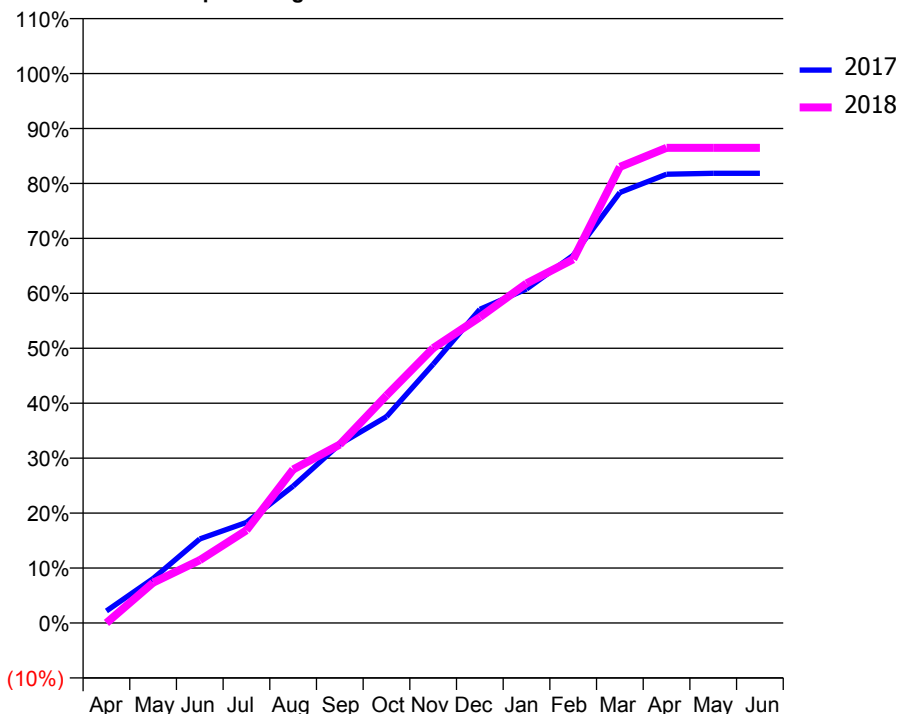
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 772 | |
| Quarter ending June 2017 | 784 | → |
| Quarter ending September 2017 | 827 | ↑ |
| Quarter ending December 2017 | 829 | → |
| Quarter ending March 2018 | 905 | ↑ |
| Variance since March 2017 | 17.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 87 | 0 |
| May | 321 | 291 |
| June | 606 | 453 |
| July | 726 | 669 |
| August | 987 | 1,107 |
| September | 1,290 | 1,287 |
| October | 1,488 | 1,641 |
| November | 1,866 | 1,982 |
| December | 2,262 | 2,205 |
| January | 2,409 | 2,449 |
| February | 2,652 | 2,623 |
| March | 3,105 | 3,289 |
| April | 3,237 | 3,427 |
| May | 3,243 | 3,427 |
| June | 3,243 | 3,427 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 9 | 11.1% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 199 | 1,136 | 17.5% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 9 | 0.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 48 | 1,136 | 4.2% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 1,150 | 0.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,150 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,150 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

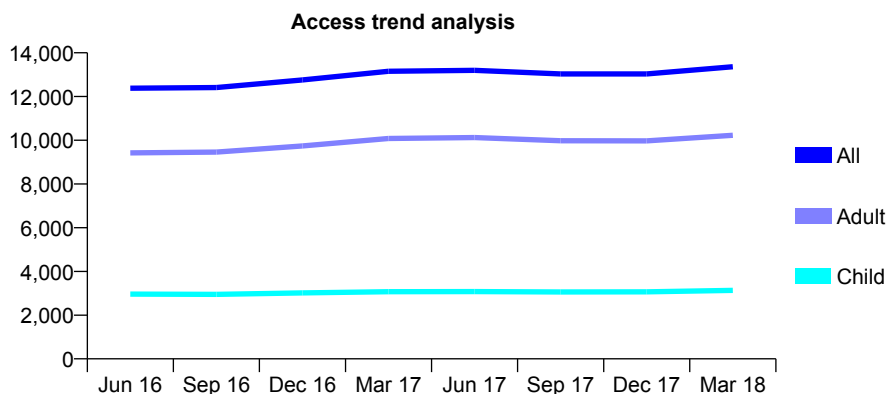
Q51 - Vital Signs At a Glance Contract Report for 749338/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Taptonville House Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 42,313 |
| Carry forward general activity (UDA) | 379 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,280,160.47 |

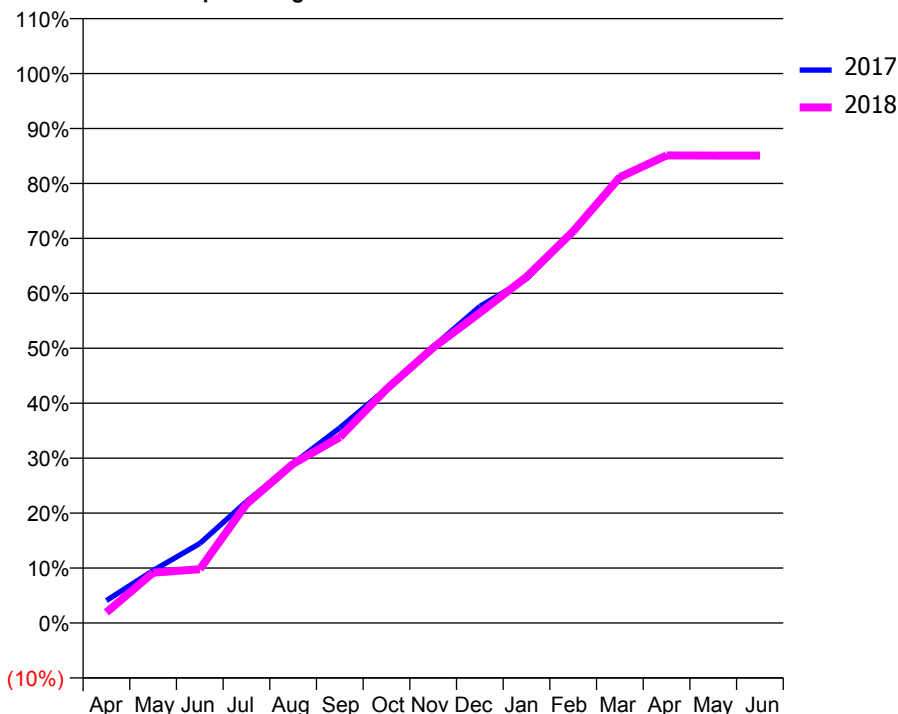
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 13,153 | |
| Quarter ending June 2017 | 13,198 | → |
| Quarter ending September 2017 | 13,033 | ↓ |
| Quarter ending December 2017 | 13,033 | → |
| Quarter ending March 2018 | 13,363 | ↑ |
| Variance since March 2017 | 1.6% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,728 | 819 |
| May | 4,036 | 3,874 |
| June | 6,125 | 4,143 |
| July | 9,350 | 9,160 |
| August | 12,285 | 12,264 |
| September | 15,027 | 14,305 |
| October | 18,043 | 18,016 |
| November | 21,272 | 21,198 |
| December | 24,377 | 23,884 |
| January | 26,494 | 26,650 |
| February | 30,180 | 30,163 |
| March | 34,403 | 34,332 |
| April | 35,952 | 36,004 |
| May | 35,958 | 35,995 |
| June | 35,934 | 35,998 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 307 | 5,225 | 5.9% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,578 | 16,434 | 15.7% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,733 | 5,225 | 71.4% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 10,014 | 16,434 | 60.9% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,783 | 20,687 | 8.6% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 220 | 20,687 | 1.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 261 | 20,687 | 1.3% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 27 | 27 | 100.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 25 | 27 | 92.6% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

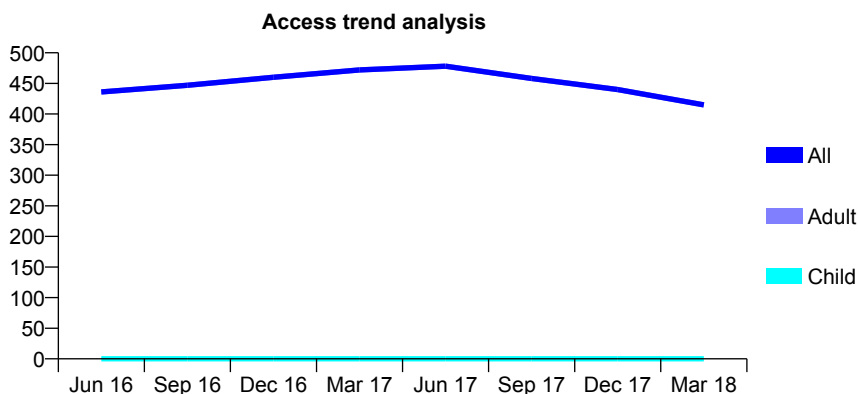
Q51 - Vital Signs At a Glance Contract Report for 749338/0002 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Taptonville House Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2008 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,322 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £55,240.93 |

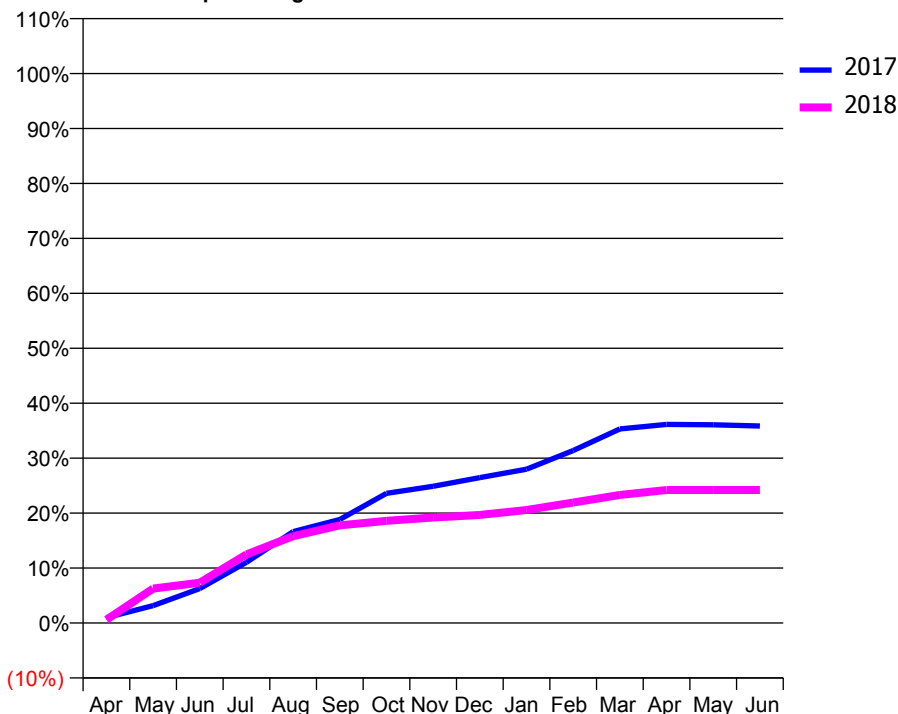
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 472 | |
| Quarter ending June 2017 | 478 | → |
| Quarter ending September 2017 | 458 | ↓ |
| Quarter ending December 2017 | 440 | ↓ |
| Quarter ending March 2018 | 415 | ↓ |
| Variance since March 2017 | (12.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|------|------|
| April | 13 | 8 |
| May | 42 | 83 |
| June | 83 | 97 |
| July | 146 | 165 |
| August | 220 | 209 |
| September | 249 | 235 |
| October | 312 | 246 |
| November | 329 | 254 |
| December | 350 | 260 |
| January | 370 | 272 |
| February | 415 | 290 |
| March | 467 | 308 |
| April | 478 | 320 |
| May | 477 | 320 |
| June | 474 | 320 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | N/A | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 209 | 1.4% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | N/A | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 24 | 209 | 11.5% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 203 | 0.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 203 | 1.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 203 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

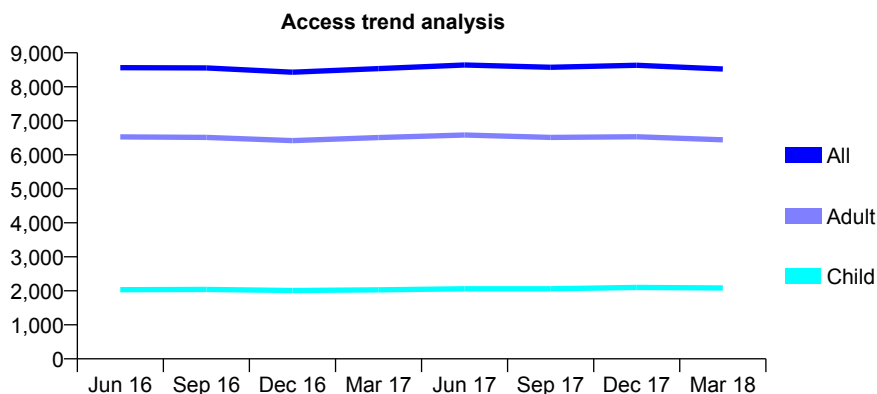
Q51 - Vital Signs At a Glance Contract Report for 803987/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | MR JM SUMMERFIELD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,605 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £438,103.53 |

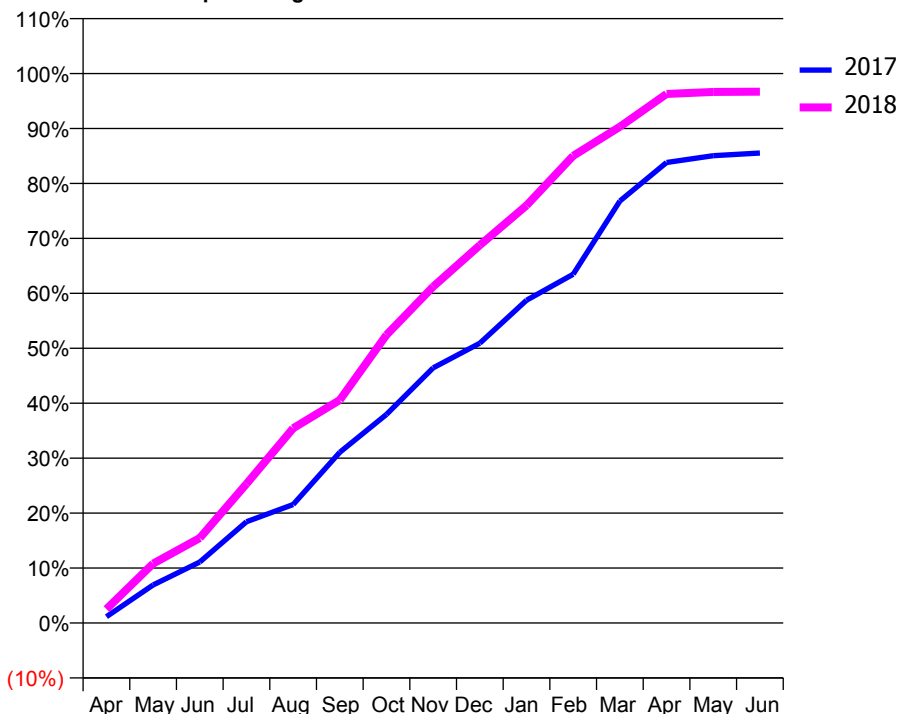
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 8,536 | |
| Quarter ending June 2017 | 8,642 | → |
| Quarter ending September 2017 | 8,573 | → |
| Quarter ending December 2017 | 8,632 | → |
| Quarter ending March 2018 | 8,525 | ↓ |
| Variance since March 2017 | (0.1%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 224 | 497 |
| May | 1,356 | 2,121 |
| June | 2,177 | 3,035 |
| July | 3,612 | 4,964 |
| August | 4,229 | 6,951 |
| September | 6,093 | 7,955 |
| October | 7,445 | 10,281 |
| November | 9,106 | 11,999 |
| December | 9,983 | 13,481 |
| January | 11,513 | 14,900 |
| February | 12,444 | 16,666 |
| March | 15,054 | 17,707 |
| April | 16,429 | 18,876 |
| May | 16,672 | 18,949 |
| June | 16,766 | 18,959 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 181 | 2,131 | 8.5% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,109 | 6,708 | 16.5% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 687 | 2,131 | 32.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,028 | 6,708 | 30.2% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,786 | 8,693 | 32.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 85 | 8,693 | 1.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 62 | 8,693 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 20 | 22 | 90.9% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 20 | 22 | 90.9% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

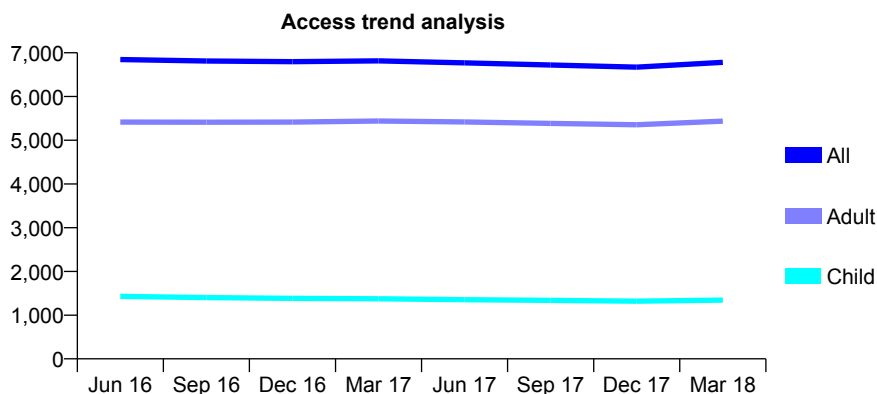
Q51 - Vital Signs At a Glance Contract Report for 813192/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR WM AZAM |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

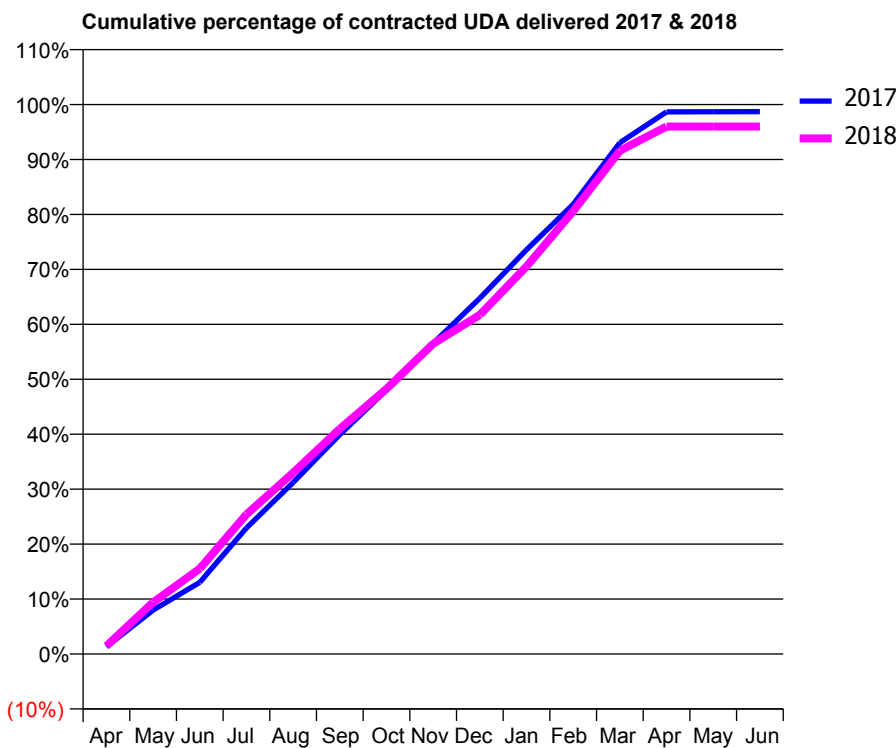
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,808 |
| Carry forward general activity (UDA) | 268 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £680,204.15 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,815 | |
| Quarter ending June 2017 | 6,771 | → |
| Quarter ending September 2017 | 6,721 | → |
| Quarter ending December 2017 | 6,671 | → |
| Quarter ending March 2018 | 6,781 | → |
| Variance since March 2017 | (0.5%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 275 | 306 |
| May | 1,662 | 1,957 |
| June | 2,716 | 3,235 |
| July | 4,772 | 5,291 |
| August | 6,494 | 6,865 |
| September | 8,310 | 8,526 |
| October | 9,994 | 10,040 |
| November | 11,767 | 11,748 |
| December | 13,475 | 12,843 |
| January | 15,308 | 14,674 |
| February | 17,028 | 16,765 |
| March | 19,361 | 19,058 |
| April | 20,531 | 19,971 |
| May | 20,532 | 19,971 |
| June | 20,540 | 19,972 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 117 | 2,007 | 5.8% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 895 | 7,455 | 12.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,235 | 2,007 | 61.5% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,191 | 7,455 | 56.2% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 495 | 9,423 | 5.3% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 93 | 9,423 | 1.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 199 | 9,423 | 2.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 17 | 18 | 94.4% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 18 | 88.9% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

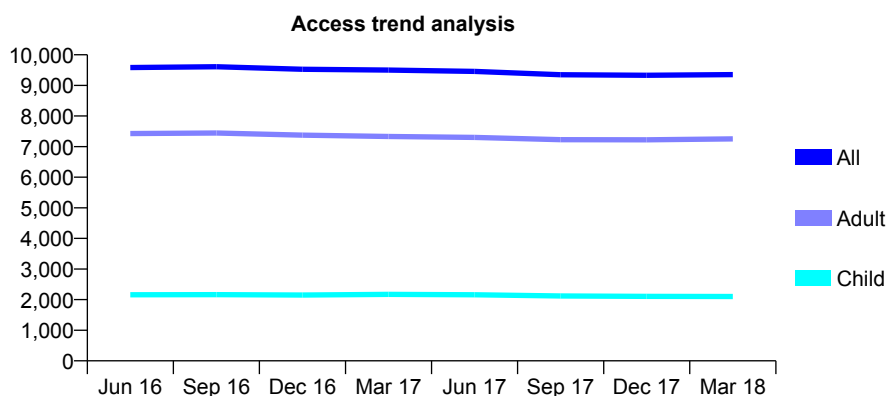
Q51 - Vital Signs At a Glance Contract Report for 813737/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR KO DAVIES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 05/05/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 29,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £811,503.11 |

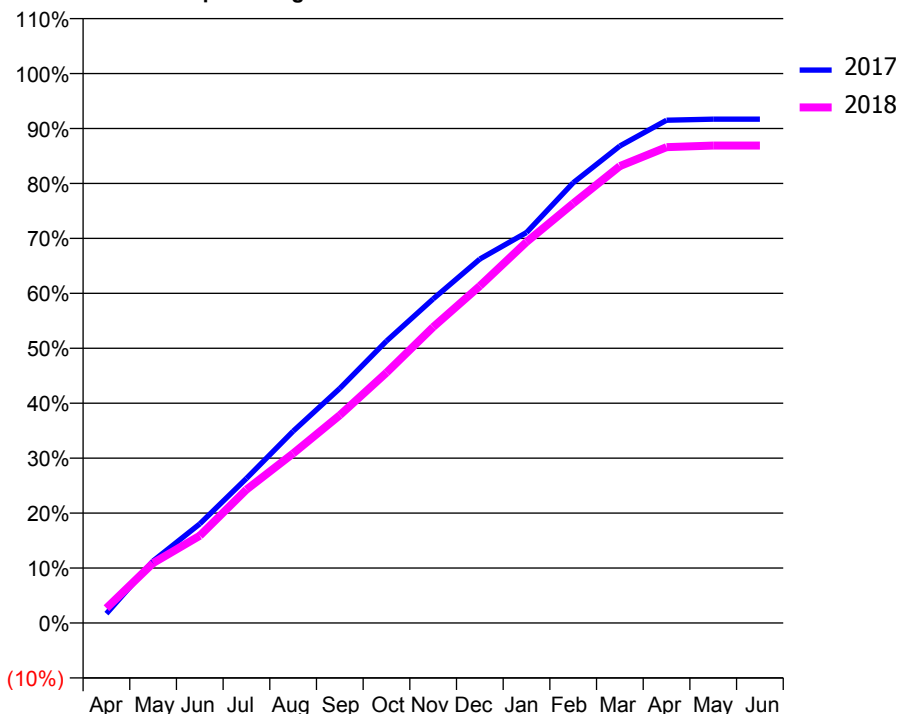
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 9,502 | |
| Quarter ending June 2017 | 9,459 | → |
| Quarter ending September 2017 | 9,350 | ↓ |
| Quarter ending December 2017 | 9,331 | → |
| Quarter ending March 2018 | 9,353 | → |
| Variance since March 2017 | (1.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 520 | 785 |
| May | 3,442 | 3,163 |
| June | 5,499 | 4,608 |
| July | 8,026 | 7,038 |
| August | 10,643 | 8,950 |
| September | 13,022 | 10,970 |
| October | 15,641 | 13,213 |
| November | 17,980 | 15,623 |
| December | 20,194 | 17,790 |
| January | 21,667 | 20,108 |
| February | 24,424 | 22,145 |
| March | 26,468 | 24,112 |
| April | 27,895 | 25,113 |
| May | 27,954 | 25,194 |
| June | 27,955 | 25,199 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 261 | 3,080 | 8.5% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,544 | 10,498 | 14.7% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,919 | 3,080 | 62.3% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,226 | 10,498 | 59.3% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 623 | 12,662 | 4.9% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 395 | 12,662 | 3.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 182 | 12,662 | 1.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | 100.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 13 | 100.0% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

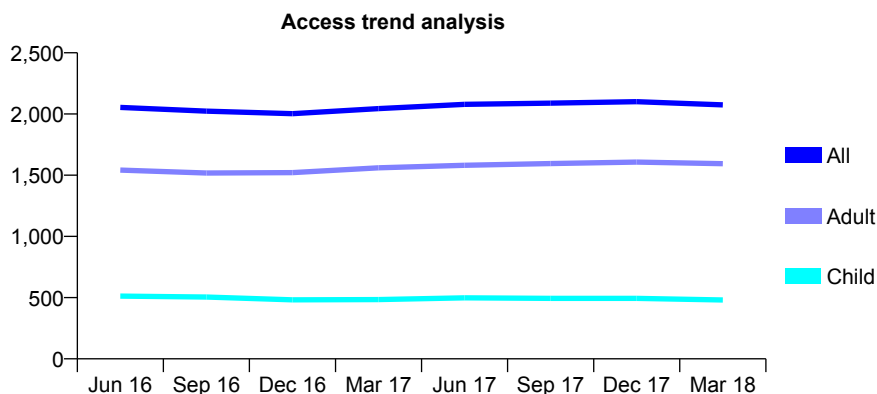
Q51 - Vital Signs At a Glance Contract Report for 822280/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR RN KYNMAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,711 |
| Carry forward general activity (UDA) | -93 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £141,269.91 |

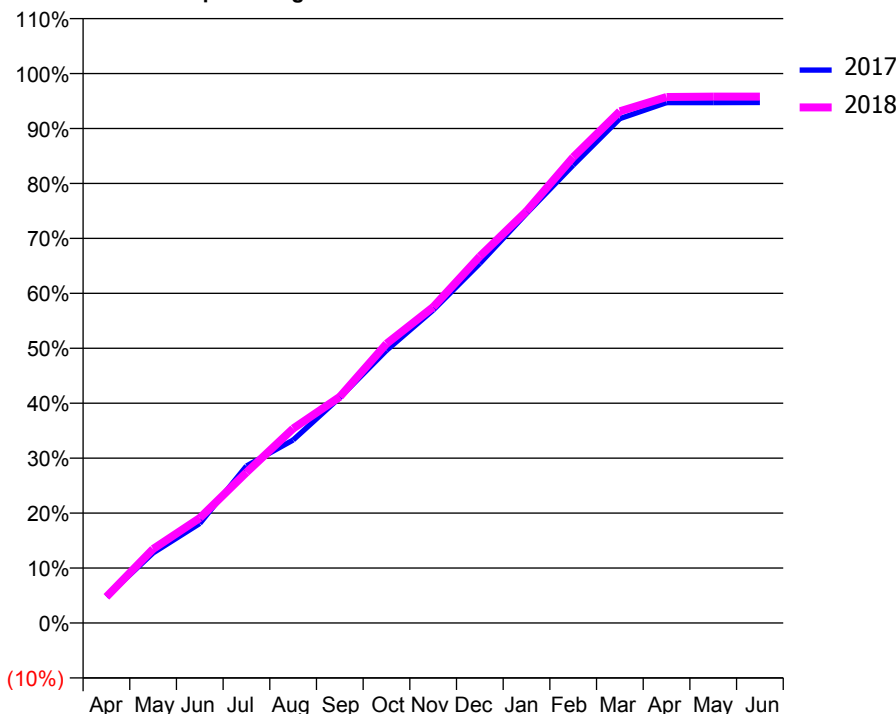
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,044 | |
| Quarter ending June 2017 | 2,079 | → |
| Quarter ending September 2017 | 2,089 | → |
| Quarter ending December 2017 | 2,101 | → |
| Quarter ending March 2018 | 2,075 | ↓ |
| Variance since March 2017 | 1.5% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 274 | 273 |
| May | 728 | 770 |
| June | 1,035 | 1,091 |
| July | 1,632 | 1,565 |
| August | 1,902 | 2,022 |
| September | 2,343 | 2,351 |
| October | 2,833 | 2,902 |
| November | 3,252 | 3,284 |
| December | 3,737 | 3,811 |
| January | 4,256 | 4,280 |
| February | 4,758 | 4,841 |
| March | 5,243 | 5,318 |
| April | 5,408 | 5,467 |
| May | 5,408 | 5,471 |
| June | 5,409 | 5,471 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 28 | 788 | 3.6% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 196 | 2,275 | 8.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 591 | 788 | 75.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,226 | 2,275 | 53.9% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 144 | 3,054 | 4.7% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 37 | 3,054 | 1.2% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 22 | 3,054 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

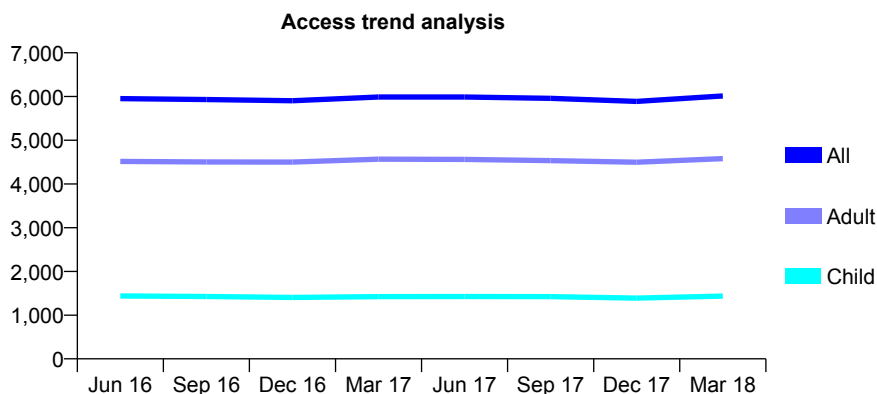
Q51 - Vital Signs At a Glance Contract Report for 822280/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR RN KYNMAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,470 |
| Carry forward general activity (UDA) | -169 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £427,879.51 |

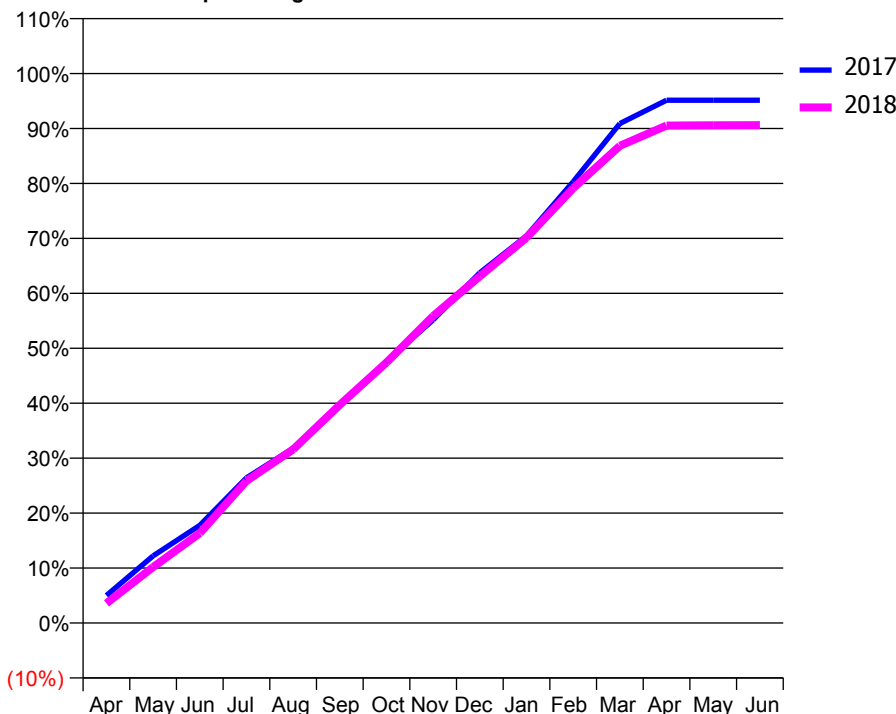
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,990 | |
| Quarter ending June 2017 | 5,988 | → |
| Quarter ending September 2017 | 5,957 | → |
| Quarter ending December 2017 | 5,888 | ↓ |
| Quarter ending March 2018 | 6,013 | ↑ |
| Variance since March 2017 | 0.4% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 928 | 661 |
| May | 2,257 | 1,882 |
| June | 3,284 | 3,018 |
| July | 4,879 | 4,774 |
| August | 5,875 | 5,834 |
| September | 7,307 | 7,333 |
| October | 8,802 | 8,755 |
| November | 10,191 | 10,321 |
| December | 11,771 | 11,657 |
| January | 13,014 | 12,951 |
| February | 14,834 | 14,615 |
| March | 16,790 | 16,040 |
| April | 17,573 | 16,722 |
| May | 17,572 | 16,731 |
| June | 17,573 | 16,733 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 161 | 2,304 | 7.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,624 | 7,862 | 20.7% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,626 | 2,304 | 70.6% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,641 | 7,862 | 59.0% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,200 | 10,127 | 11.8% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 94 | 10,127 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 51 | 10,127 | 0.5% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

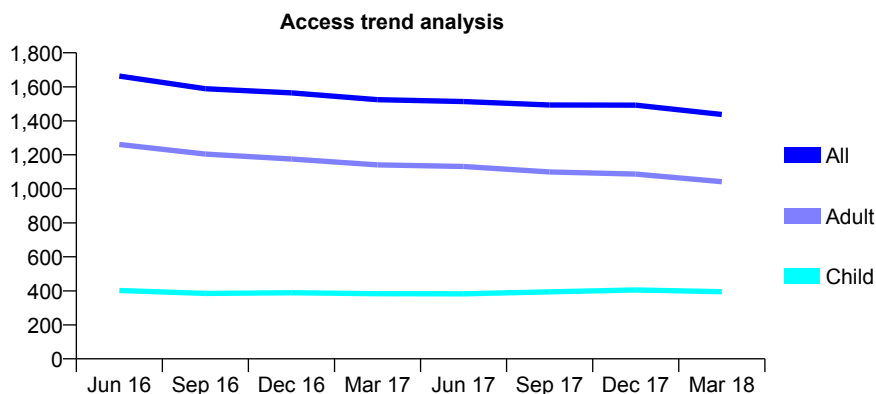
Q51 - Vital Signs At a Glance Contract Report for 835498/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR JA WARDY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £178,641.60 |

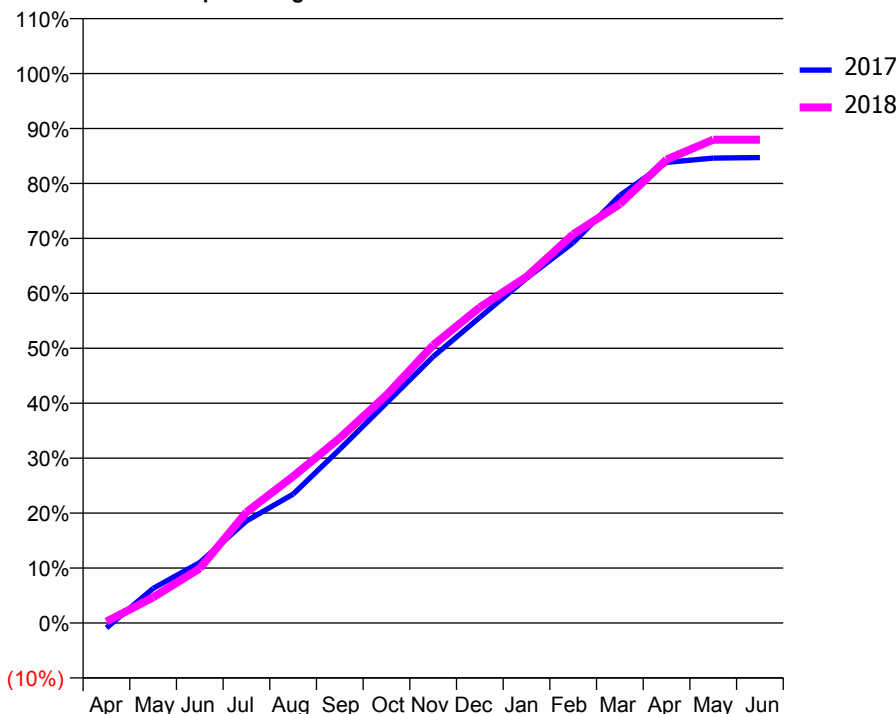
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,524 | |
| Quarter ending June 2017 | 1,513 | → |
| Quarter ending September 2017 | 1,493 | ↓ |
| Quarter ending December 2017 | 1,492 | → |
| Quarter ending March 2018 | 1,437 | ↓ |
| Variance since March 2017 | (5.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -60 | 16 |
| May | 409 | 303 |
| June | 716 | 645 |
| July | 1,208 | 1,312 |
| August | 1,524 | 1,734 |
| September | 2,057 | 2,189 |
| October | 2,603 | 2,697 |
| November | 3,151 | 3,287 |
| December | 3,616 | 3,734 |
| January | 4,079 | 4,096 |
| February | 4,499 | 4,599 |
| March | 5,058 | 4,956 |
| April | 5,449 | 5,481 |
| May | 5,499 | 5,717 |
| June | 5,505 | 5,717 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 157 | 742 | 21.2% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 223 | 1,402 | 15.9% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 398 | 742 | 53.6% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 700 | 1,402 | 49.9% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 121 | 2,266 | 5.3% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 35 | 2,266 | 1.5% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 24 | 2,266 | 1.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 6 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 6 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

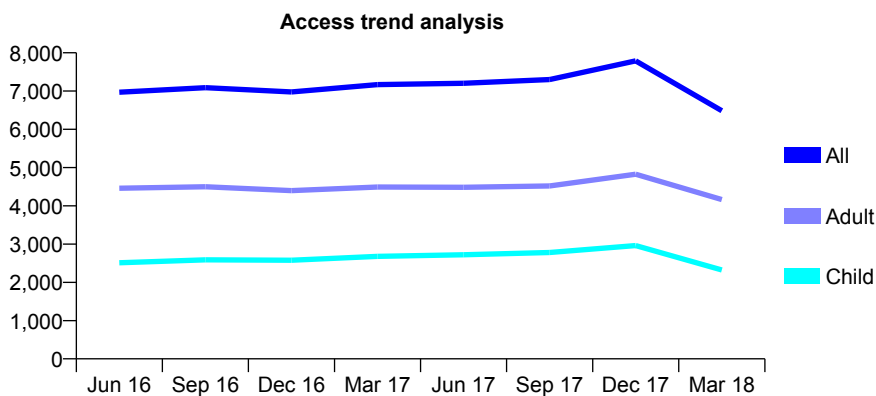
Q51 - Vital Signs At a Glance Contract Report for 848131/0001 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | V. Orliaklis Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,582 |
| Carry forward general activity (UDA) | -392 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £593,999.32 |

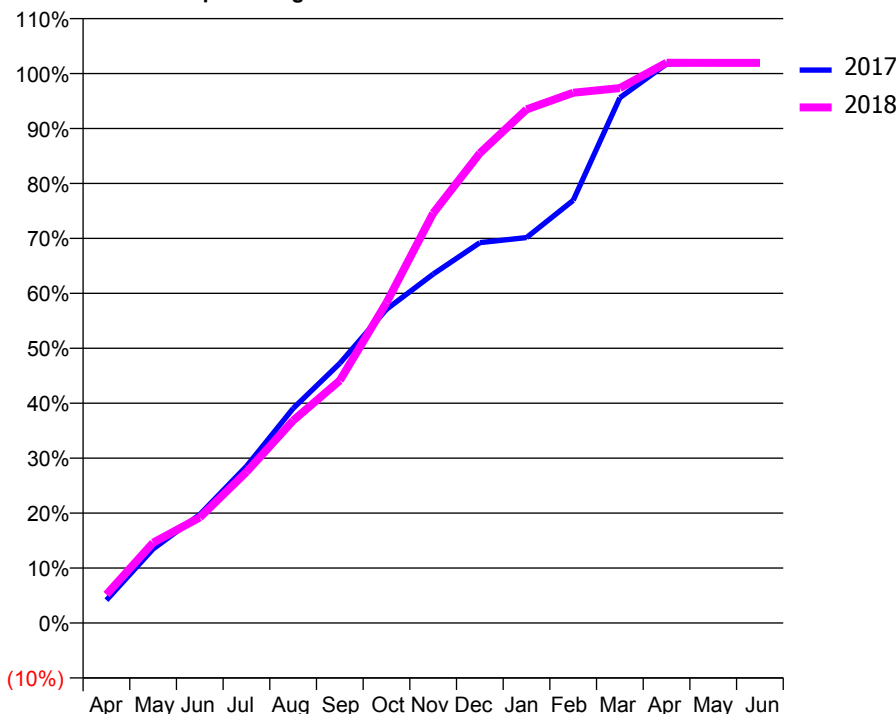
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,168 | |
| Quarter ending June 2017 | 7,203 | → |
| Quarter ending September 2017 | 7,300 | → |
| Quarter ending December 2017 | 7,789 | ↑ |
| Quarter ending March 2018 | 6,485 | ↓ |
| Variance since March 2017 | (9.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 816 | 1,016 |
| May | 2,640 | 2,864 |
| June | 3,863 | 3,761 |
| July | 5,586 | 5,382 |
| August | 7,647 | 7,218 |
| September | 9,254 | 8,640 |
| October | 11,181 | 11,417 |
| November | 12,433 | 14,607 |
| December | 13,555 | 16,745 |
| January | 13,738 | 18,303 |
| February | 15,060 | 18,896 |
| March | 18,720 | 19,062 |
| April | 19,920 | 19,966 |
| May | 19,960 | 19,961 |
| June | 19,964 | 19,961 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 340 | 4,252 | 8.0% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 743 | 6,174 | 12.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,460 | 4,252 | 57.9% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,294 | 6,174 | 53.4% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 520 | 9,455 | 5.5% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 31 | 9,455 | 0.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 22 | 9,455 | 0.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | 90.9% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 11 | 90.9% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

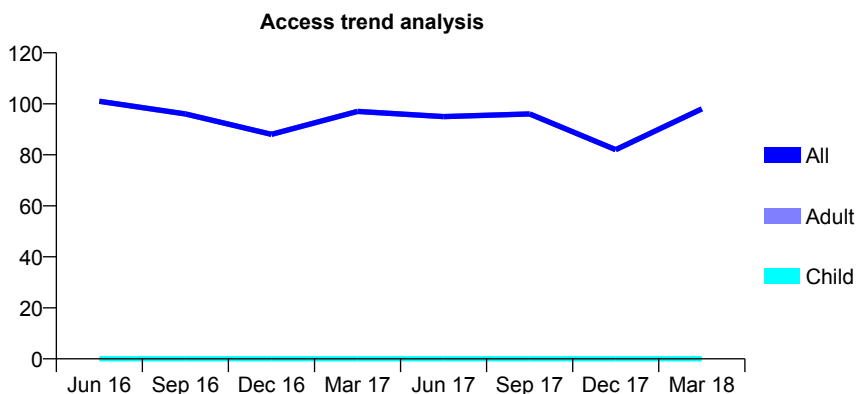
Q51 - Vital Signs At a Glance Contract Report for 848131/0002 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | V. Orliaklis Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 450 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £27,392.27 |

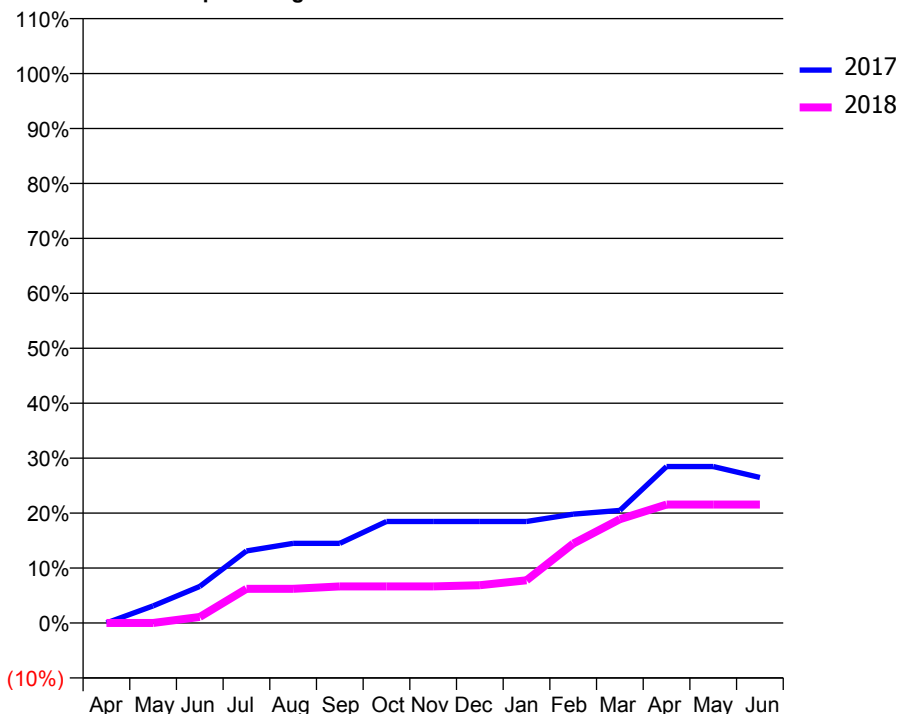
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 97 | |
| Quarter ending June 2017 | 95 | ↓ |
| Quarter ending September 2017 | 96 | → |
| Quarter ending December 2017 | 82 | ↓ |
| Quarter ending March 2018 | 98 | ↑ |
| Variance since March 2017 | 1.0% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 14 | 0 |
| June | 30 | 5 |
| July | 59 | 28 |
| August | 65 | 28 |
| September | 65 | 30 |
| October | 83 | 30 |
| November | 83 | 30 |
| December | 83 | 31 |
| January | 83 | 35 |
| February | 89 | 65 |
| March | 92 | 85 |
| April | 128 | 97 |
| May | 128 | 97 |
| June | 119 | 97 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | N/A | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 73 | 0.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | N/A | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5 | 73 | 6.8% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 62 | 0.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 62 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 62 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

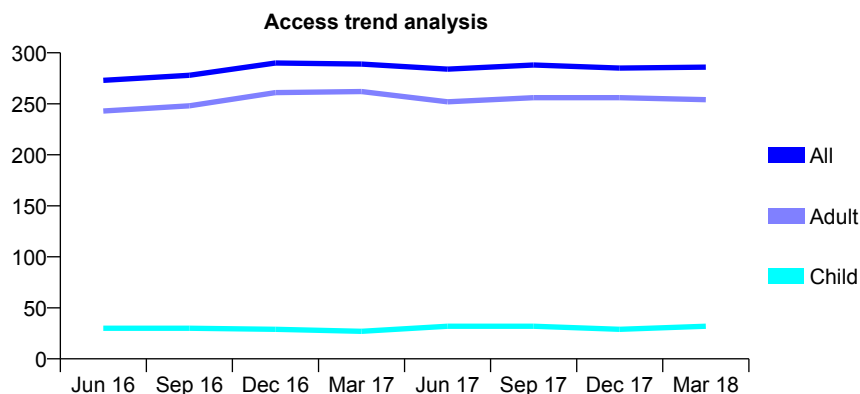
Q51 - Vital Signs At a Glance Contract Report for 848131/0004 - Year end March 2018

| | |
|----------------------|----------------------------------|
| Name or company name | V Orliaklis and S Giannetopoulos |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2011 |
| Contract end date | 30/09/2018 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 2,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £129,012.72 |

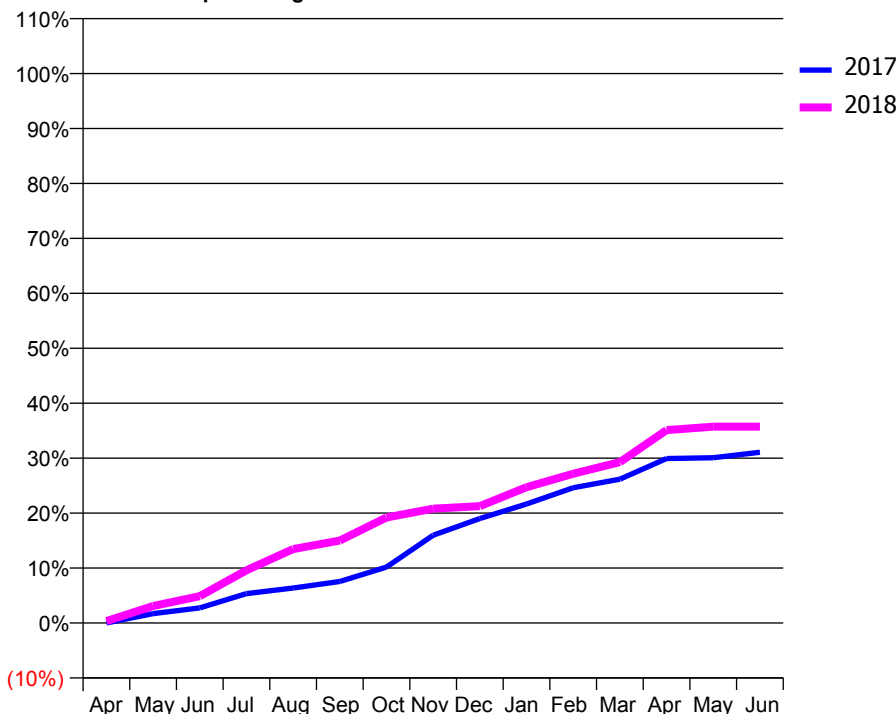
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 289 | |
| Quarter ending June 2017 | 284 | ↓ |
| Quarter ending September 2017 | 288 | → |
| Quarter ending December 2017 | 285 | ↓ |
| Quarter ending March 2018 | 286 | → |
| Variance since March 2017 | (1.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|------|------|
| April | 0 | 7 |
| May | 34 | 62 |
| June | 55 | 98 |
| July | 107 | 192 |
| August | 127 | 269 |
| September | 151 | 300 |
| October | 203 | 384 |
| November | 319 | 416 |
| December | 380 | 425 |
| January | 433 | 494 |
| February | 492 | 543 |
| March | 523 | 586 |
| April | 599 | 702 |
| May | 602 | 715 |
| June | 622 | 715 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 2 | 58 | 3.4% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 18 | 288 | 6.3% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 22 | 58 | 37.9% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 140 | 288 | 48.6% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 4 | 359 | 1.1% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 359 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 359 | 0.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

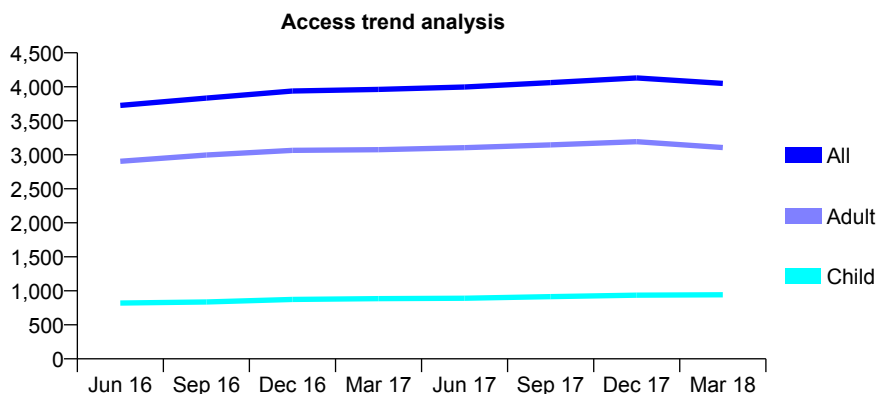
Q51 - Vital Signs At a Glance Contract Report for 855650/0003 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | MISS F ARDABILI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,500 |
| Carry forward general activity (UDA) | -65 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £300,155.85 |

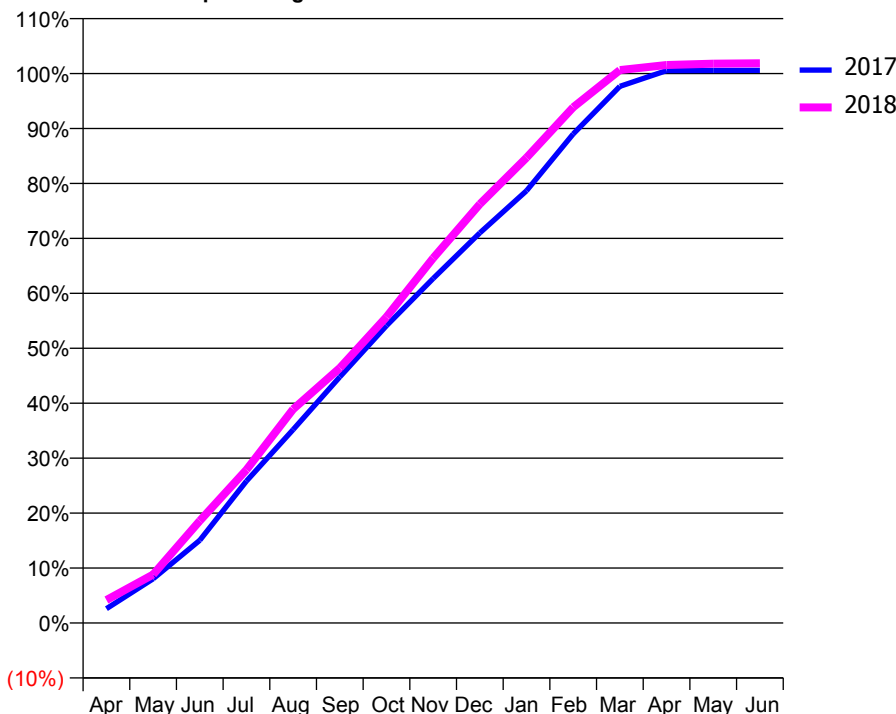
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,961 | |
| Quarter ending June 2017 | 3,997 | → |
| Quarter ending September 2017 | 4,061 | → |
| Quarter ending December 2017 | 4,130 | → |
| Quarter ending March 2018 | 4,050 | ↓ |
| Variance since March 2017 | 2.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 300 | 481 |
| May | 926 | 1,013 |
| June | 1,733 | 2,140 |
| July | 2,970 | 3,207 |
| August | 4,048 | 4,475 |
| September | 5,149 | 5,337 |
| October | 6,222 | 6,405 |
| November | 7,210 | 7,638 |
| December | 8,163 | 8,768 |
| January | 9,045 | 9,738 |
| February | 10,235 | 10,794 |
| March | 11,232 | 11,573 |
| April | 11,559 | 11,679 |
| May | 11,562 | 11,706 |
| June | 11,565 | 11,713 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 101 | 1,209 | 8.4% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 578 | 4,002 | 14.4% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 592 | 1,209 | 49.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,005 | 4,002 | 50.1% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 296 | 5,154 | 5.7% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 159 | 5,154 | 3.1% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 48 | 5,154 | 0.9% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

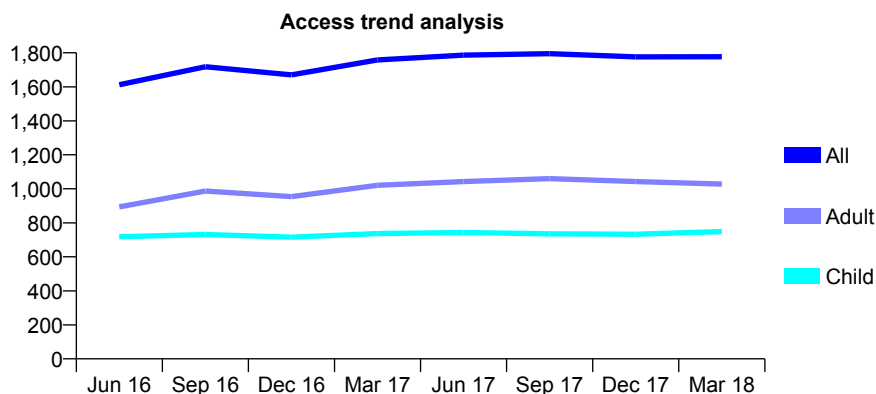
Q51 - Vital Signs At a Glance Contract Report for 855650/0004 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | MISS F ARDABILI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2014 |
| Contract end date | |

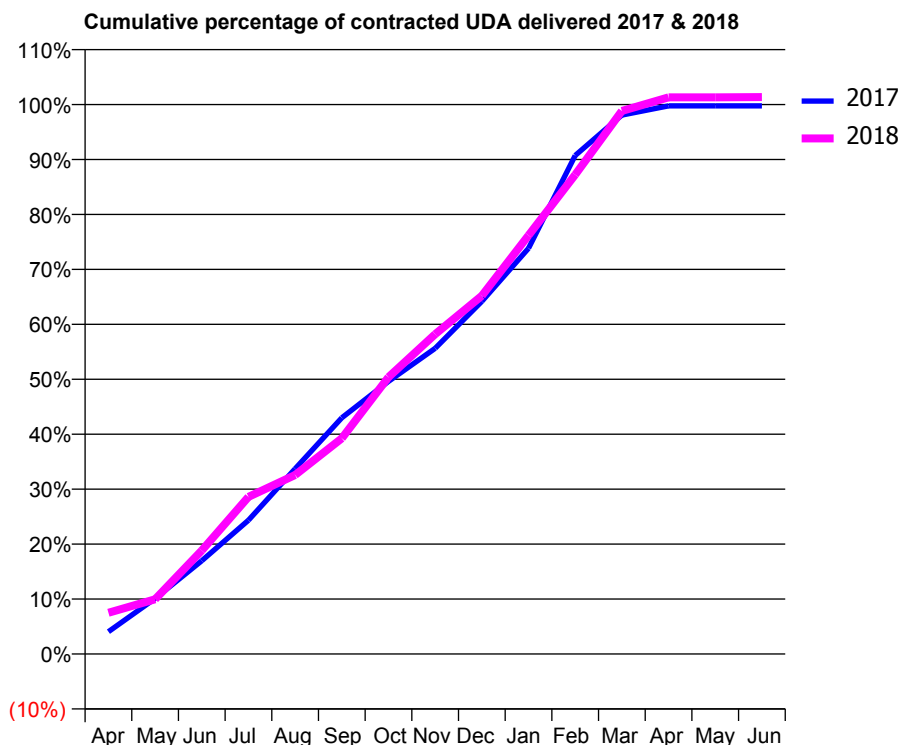
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,042 |
| Carry forward general activity (UDA) | 5 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £53,297.23 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,758 | |
| Quarter ending June 2017 | 1,786 | → |
| Quarter ending September 2017 | 1,795 | → |
| Quarter ending December 2017 | 1,776 | ↓ |
| Quarter ending March 2018 | 1,777 | → |
| Variance since March 2017 | 1.1% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 83 | 153 |
| May | 206 | 204 |
| June | 346 | 385 |
| July | 497 | 584 |
| August | 689 | 665 |
| September | 878 | 802 |
| October | 1,013 | 1,029 |
| November | 1,136 | 1,189 |
| December | 1,310 | 1,331 |
| January | 1,508 | 1,556 |
| February | 1,853 | 1,781 |
| March | 2,003 | 2,018 |
| April | 2,037 | 2,068 |
| May | 2,037 | 2,068 |
| June | 2,037 | 2,069 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 41 | 973 | 4.2% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 69 | 1,109 | 6.2% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 531 | 973 | 54.6% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 569 | 1,109 | 51.3% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 27 | 1,235 | 2.2% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,235 | 0.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 1,235 | 1.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

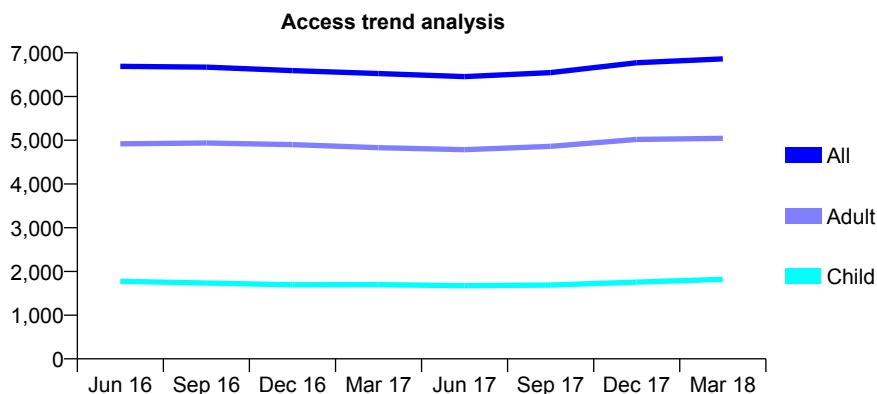
Q51 - Vital Signs At a Glance Contract Report for 916889/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR SG EMMS |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,671 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 525 |
| Carry forward orthodontic activity (UOA) | -9 |
| Baseline contract value | £511,561.38 |

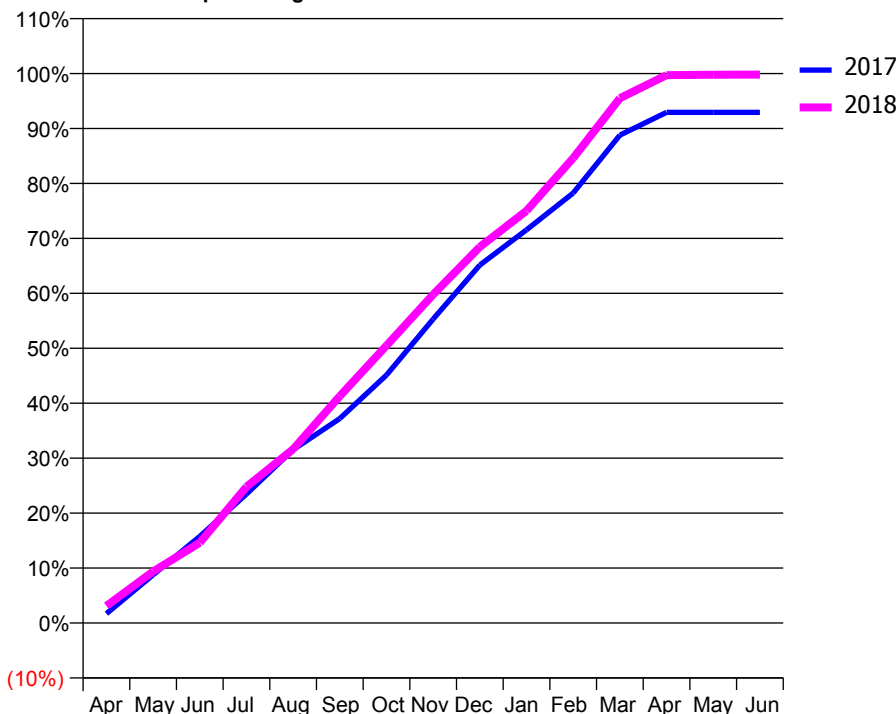
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,527 | |
| Quarter ending June 2017 | 6,455 | ↓ |
| Quarter ending September 2017 | 6,548 | → |
| Quarter ending December 2017 | 6,774 | ↑ |
| Quarter ending March 2018 | 6,861 | → |
| Variance since March 2017 | 5.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 287 | 522 |
| May | 1,464 | 1,564 |
| June | 2,626 | 2,437 |
| July | 3,913 | 4,131 |
| August | 5,257 | 5,274 |
| September | 6,205 | 6,883 |
| October | 7,524 | 8,416 |
| November | 9,220 | 9,965 |
| December | 10,862 | 11,409 |
| January | 11,930 | 12,505 |
| February | 13,045 | 14,106 |
| March | 14,802 | 15,923 |
| April | 15,494 | 16,619 |
| May | 15,492 | 16,632 |
| June | 15,493 | 16,638 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 320 | 2,508 | 12.8% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,192 | 6,788 | 17.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,065 | 2,508 | 42.5% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,814 | 6,788 | 41.5% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 751 | 8,667 | 8.7% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 30 | 8,667 | 0.3% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 33 | 8,667 | 0.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

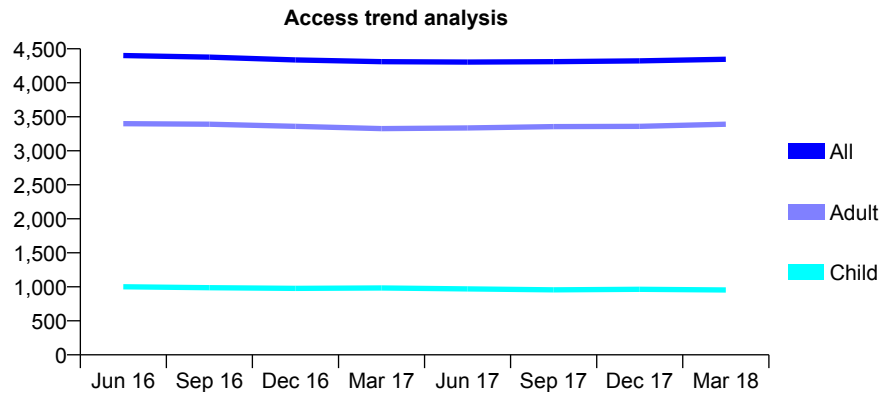
Q51 - Vital Signs At a Glance Contract Report for 927554/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR SI HODGSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,298 |
| Carry forward general activity (UDA) | -120 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £360,967.89 |

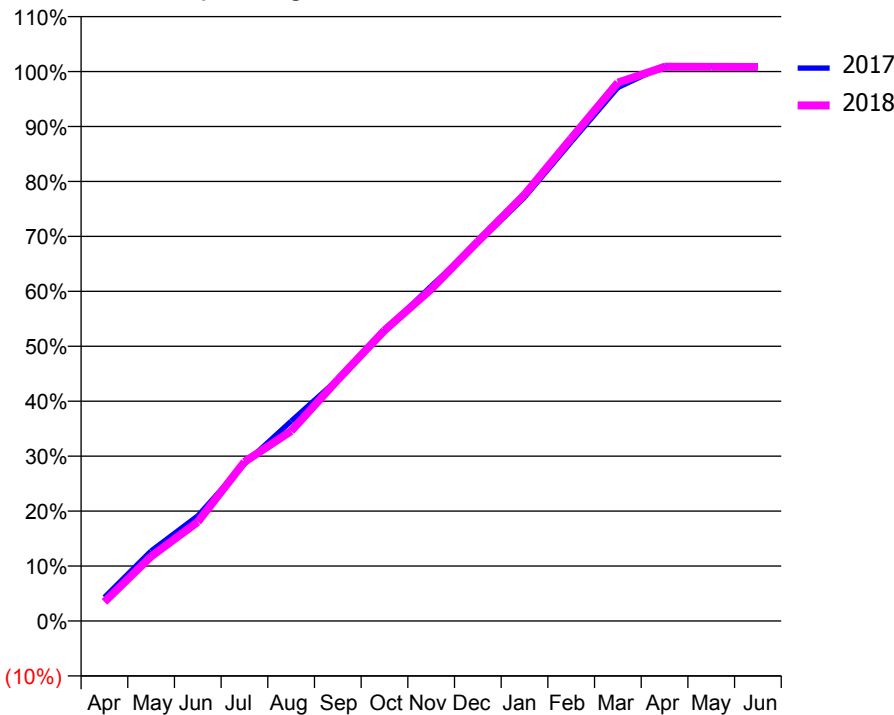
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,310 | |
| Quarter ending June 2017 | 4,305 | → |
| Quarter ending September 2017 | 4,310 | → |
| Quarter ending December 2017 | 4,323 | → |
| Quarter ending March 2018 | 4,346 | → |
| Variance since March 2017 | 0.8% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 486 | 393 |
| May | 1,441 | 1,328 |
| June | 2,163 | 2,038 |
| July | 3,232 | 3,271 |
| August | 4,107 | 3,907 |
| September | 4,970 | 4,960 |
| October | 5,960 | 5,976 |
| November | 6,885 | 6,823 |
| December | 7,775 | 7,805 |
| January | 8,713 | 8,765 |
| February | 9,849 | 9,923 |
| March | 10,969 | 11,068 |
| April | 11,420 | 11,394 |
| May | 11,417 | 11,392 |
| June | 11,418 | 11,391 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 139 | 1,662 | 8.4% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 424 | 4,631 | 9.2% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,220 | 1,662 | 73.4% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,607 | 4,631 | 56.3% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 470 | 6,237 | 7.5% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 105 | 6,237 | 1.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 10 | 6,237 | 0.2% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

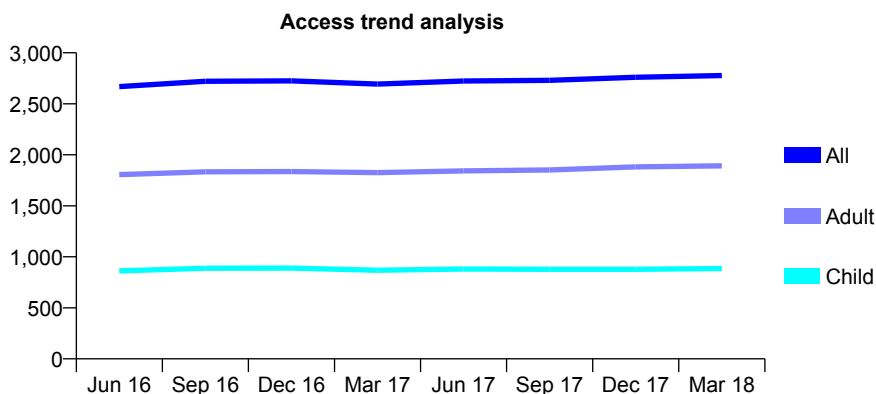
Q51 - Vital Signs At a Glance Contract Report for 933333/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR DA IGOE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,226 |
| Carry forward general activity (UDA) | 17 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £181,410.57 |

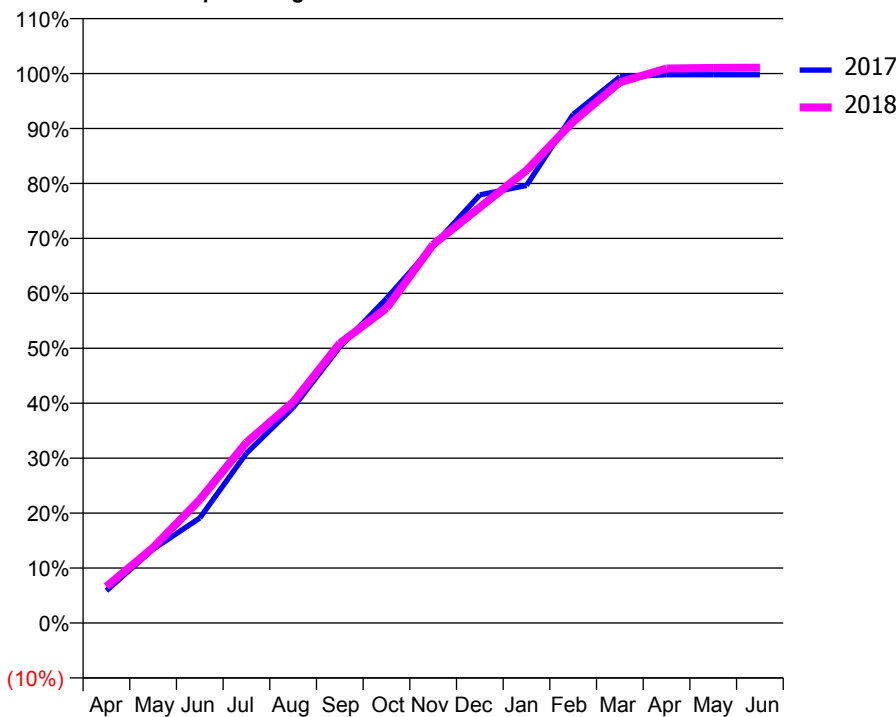
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,693 | |
| Quarter ending June 2017 | 2,723 | → |
| Quarter ending September 2017 | 2,730 | → |
| Quarter ending December 2017 | 2,760 | → |
| Quarter ending March 2018 | 2,777 | → |
| Variance since March 2017 | 3.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 426 | 480 |
| May | 971 | 992 |
| June | 1,381 | 1,623 |
| July | 2,233 | 2,375 |
| August | 2,833 | 2,905 |
| September | 3,631 | 3,679 |
| October | 4,268 | 4,139 |
| November | 4,959 | 4,977 |
| December | 5,630 | 5,466 |
| January | 5,754 | 5,952 |
| February | 6,690 | 6,593 |
| March | 7,181 | 7,111 |
| April | 7,210 | 7,292 |
| May | 7,209 | 7,300 |
| June | 7,209 | 7,302 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 134 | 1,476 | 9.1% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 402 | 2,863 | 14.0% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,011 | 1,476 | 68.5% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,764 | 2,863 | 61.6% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 264 | 4,404 | 6.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 27 | 4,404 | 0.6% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 43 | 4,404 | 1.0% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

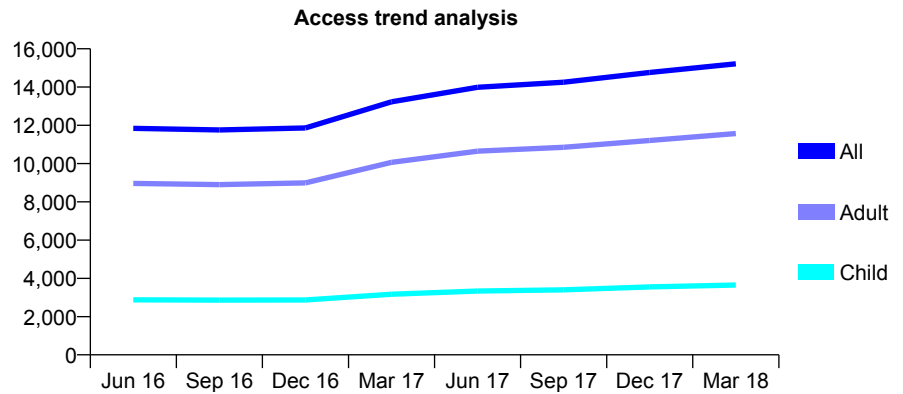
Q51 - Vital Signs At a Glance Contract Report for 934801/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR KS KHEHRA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 48,909 |
| Carry forward general activity (UDA) | 604 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,446,318.57 |

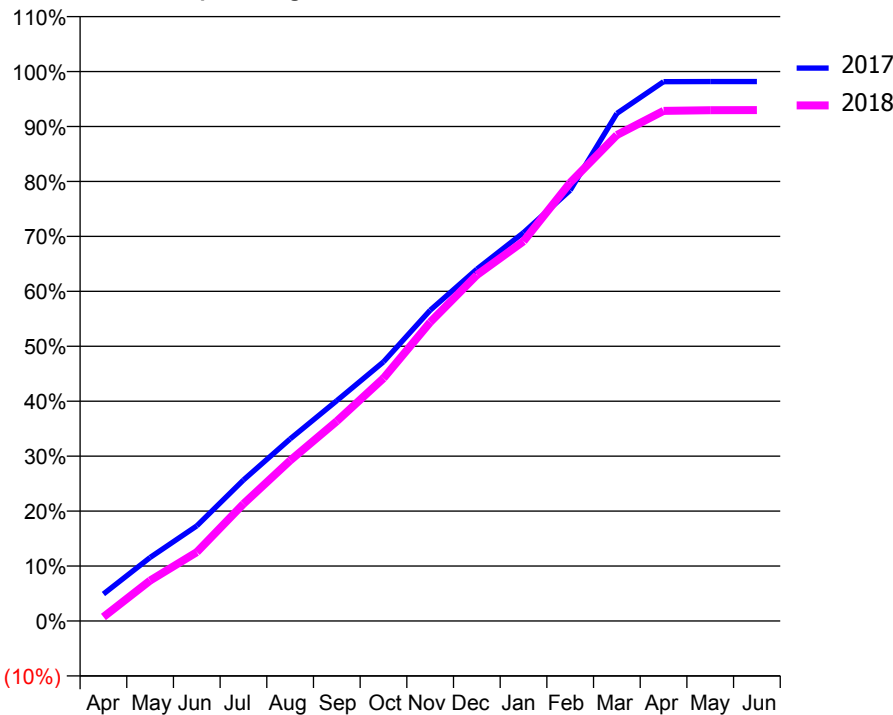
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 13,232 | |
| Quarter ending June 2017 | 13,986 | ↑ |
| Quarter ending September 2017 | 14,251 | → |
| Quarter ending December 2017 | 14,764 | ↑ |
| Quarter ending March 2018 | 15,216 | ↑ |
| Variance since March 2017 | 15.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,041 | 363 |
| May | 4,789 | 3,596 |
| June | 7,181 | 6,127 |
| July | 10,633 | 10,432 |
| August | 13,740 | 14,285 |
| September | 16,622 | 17,782 |
| October | 19,550 | 21,610 |
| November | 23,440 | 26,597 |
| December | 26,544 | 30,789 |
| January | 29,297 | 33,793 |
| February | 32,494 | 39,015 |
| March | 38,293 | 43,260 |
| April | 40,685 | 45,401 |
| May | 40,697 | 45,463 |
| June | 40,692 | 45,478 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 400 | 5,644 | 7.1% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,647 | 17,715 | 14.9% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,274 | 5,644 | 58.0% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 9,436 | 17,715 | 53.3% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,692 | 22,458 | 7.5% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 221 | 22,458 | 1.0% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 309 | 22,458 | 1.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 26 | 28 | 92.9% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 25 | 28 | 89.3% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

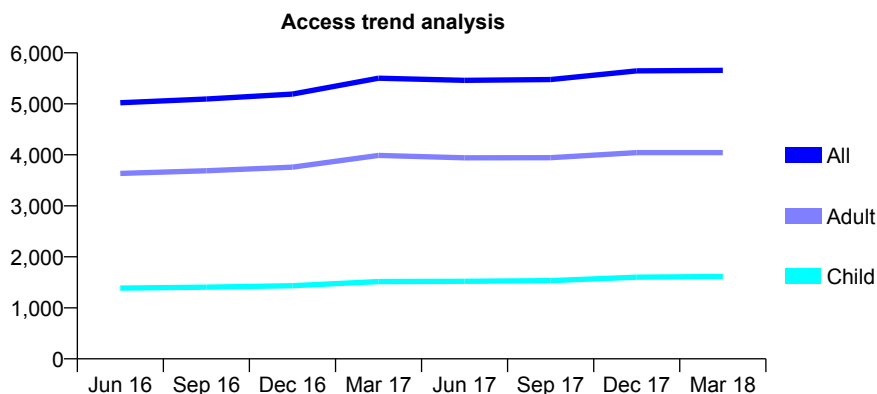
Q51 - Vital Signs At a Glance Contract Report for 934801/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR KS KHEHRA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 17/08/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,000 |
| Carry forward general activity (UDA) | 525 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £441,320.27 |

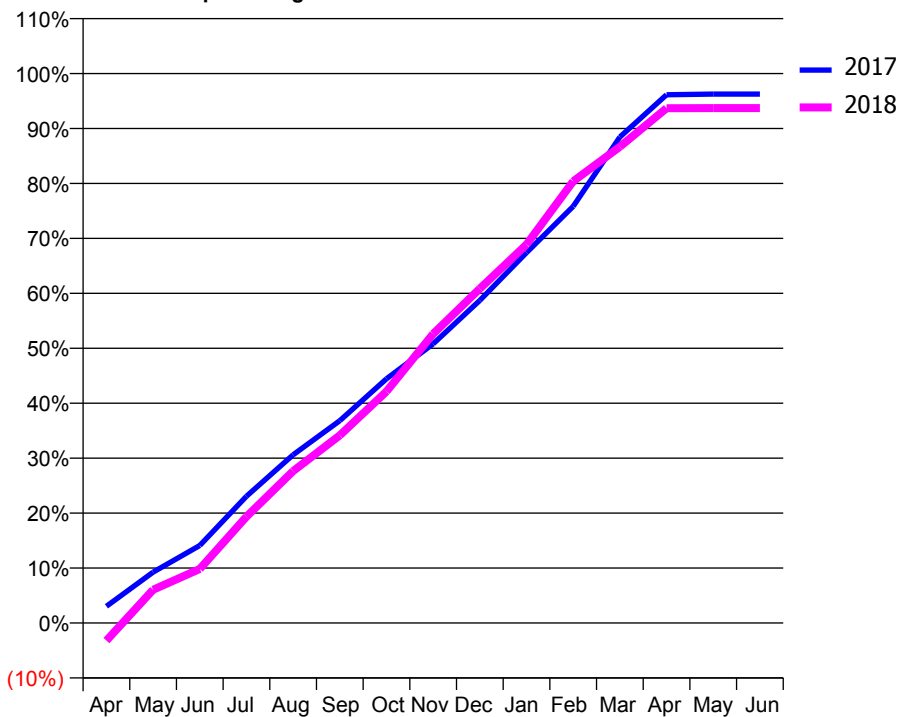
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,503 | |
| Quarter ending June 2017 | 5,461 | → |
| Quarter ending September 2017 | 5,477 | → |
| Quarter ending December 2017 | 5,645 | ↑ |
| Quarter ending March 2018 | 5,656 | → |
| Variance since March 2017 | 2.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 428 | -452 |
| May | 1,296 | 848 |
| June | 1,975 | 1,379 |
| July | 3,228 | 2,709 |
| August | 4,285 | 3,871 |
| September | 5,154 | 4,782 |
| October | 6,222 | 5,900 |
| November | 7,113 | 7,368 |
| December | 8,221 | 8,519 |
| January | 9,435 | 9,643 |
| February | 10,615 | 11,252 |
| March | 12,383 | 12,133 |
| April | 13,459 | 13,116 |
| May | 13,475 | 13,120 |
| June | 13,475 | 13,120 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 162 | 2,212 | 7.3% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 824 | 5,286 | 15.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,244 | 2,212 | 56.2% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,625 | 5,286 | 49.7% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 614 | 6,909 | 8.9% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 61 | 6,909 | 0.9% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 50 | 6,909 | 0.7% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

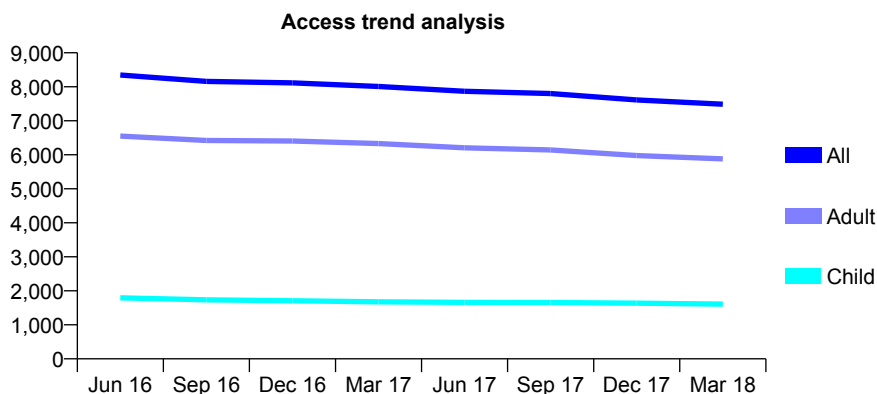
Q51 - Vital Signs At a Glance Contract Report for 942987/0002 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR CA GODFREY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 26/12/2011 |
| Contract end date | |

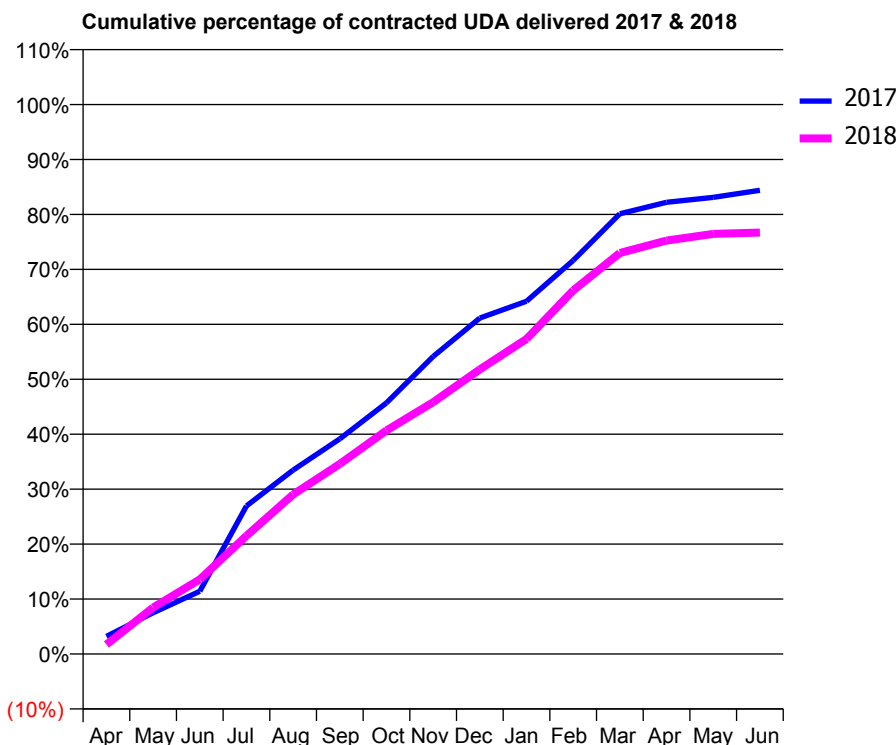
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,459 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £584,457.79 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 8,010 | |
| Quarter ending June 2017 | 7,867 | ↓ |
| Quarter ending September 2017 | 7,801 | → |
| Quarter ending December 2017 | 7,614 | ↓ |
| Quarter ending March 2018 | 7,490 | ↓ |
| Variance since March 2017 | (6.5%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 720 | 389 |
| May | 1,688 | 1,899 |
| June | 2,564 | 3,048 |
| July | 6,051 | 4,833 |
| August | 7,519 | 6,518 |
| September | 8,793 | 7,772 |
| October | 10,264 | 9,138 |
| November | 12,164 | 10,294 |
| December | 13,729 | 11,635 |
| January | 14,417 | 12,877 |
| February | 16,086 | 14,860 |
| March | 17,993 | 16,390 |
| April | 18,463 | 16,898 |
| May | 18,665 | 17,170 |
| June | 18,953 | 17,223 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 109 | 1,921 | 5.7% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,164 | 7,565 | 15.4% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 813 | 1,921 | 42.3% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,446 | 7,565 | 45.6% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 722 | 10,288 | 7.0% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 140 | 10,288 | 1.4% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 314 | 10,288 | 3.1% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | 100.0% | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | 91.7% | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

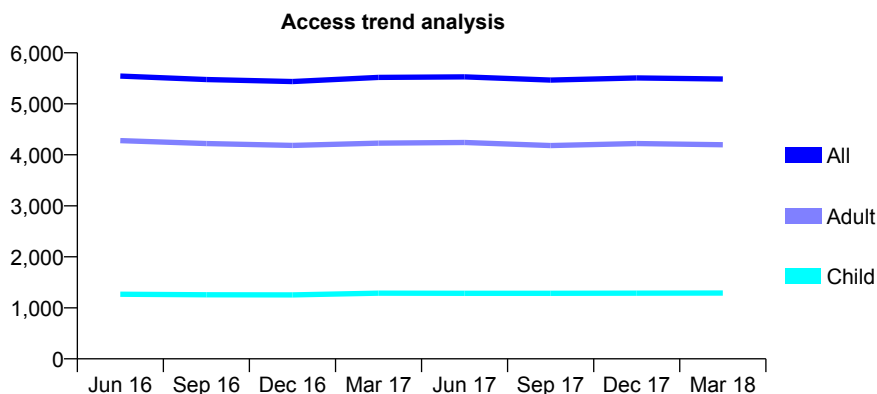
Q51 - Vital Signs At a Glance Contract Report for 951412/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR ML MILBOURN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 05/01/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,278 |
| Carry forward general activity (UDA) | 13 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £320,462.04 |

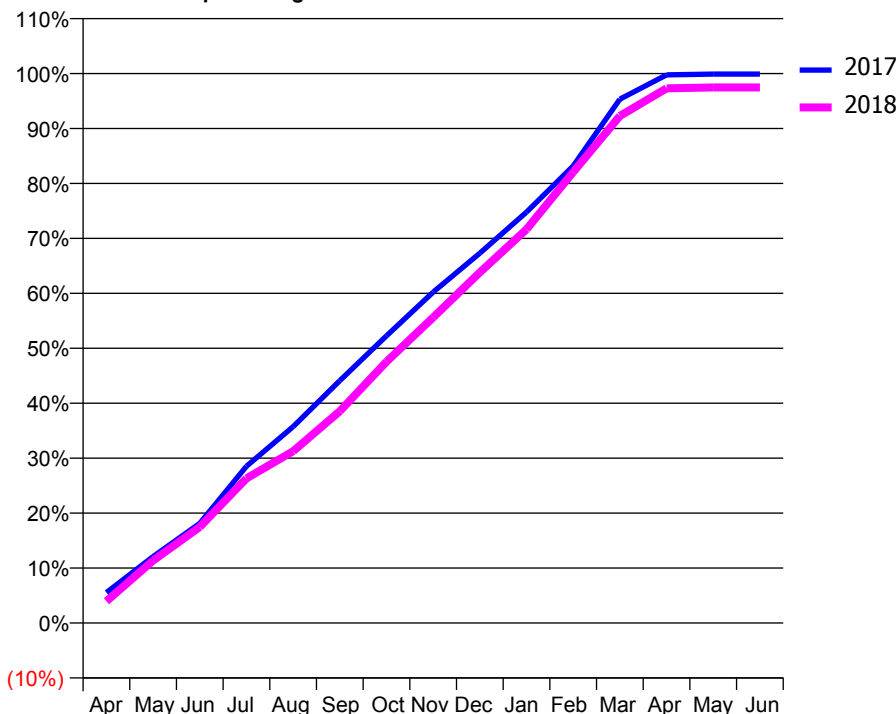
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,518 | |
| Quarter ending June 2017 | 5,527 | → |
| Quarter ending September 2017 | 5,465 | ↓ |
| Quarter ending December 2017 | 5,507 | → |
| Quarter ending March 2018 | 5,487 | → |
| Variance since March 2017 | (0.6%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 681 | 487 |
| May | 1,484 | 1,396 |
| June | 2,227 | 2,147 |
| July | 3,503 | 3,230 |
| August | 4,386 | 3,840 |
| September | 5,416 | 4,732 |
| October | 6,416 | 5,839 |
| November | 7,393 | 6,828 |
| December | 8,263 | 7,835 |
| January | 9,180 | 8,796 |
| February | 10,211 | 10,075 |
| March | 11,705 | 11,328 |
| April | 12,248 | 11,945 |
| May | 12,265 | 11,968 |
| June | 12,265 | 11,968 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 75 | 1,752 | 4.3% | 9.7% | 12.8% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 672 | 5,813 | 11.6% | 14.3% | 16.5% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 874 | 1,752 | 49.9% | 59.1% | 59.7% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,972 | 5,813 | 51.1% | 52.9% | 52.6% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 344 | 6,728 | 5.1% | 7.4% | 9.1% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 50 | 6,728 | 0.7% | 1.2% | 1.0% | 0.8% |
| % of FP17s Relating to Continuations | 95 | 6,728 | 1.4% | 1.3% | 1.2% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.4% | 91.6% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 88.5% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100