

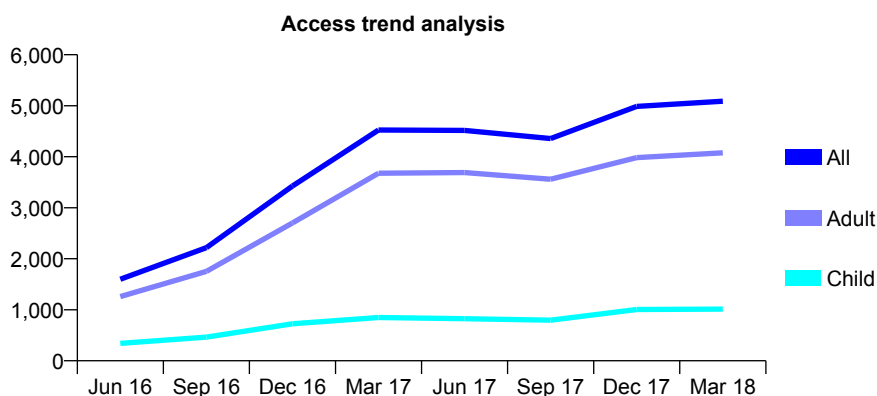
Q56 - Vital Signs At a Glance Contract Report for 100010/0000 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | M and H Tehrani, Jinesh Vaghela, Jiten Vac |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2016 |
| Contract end date | |

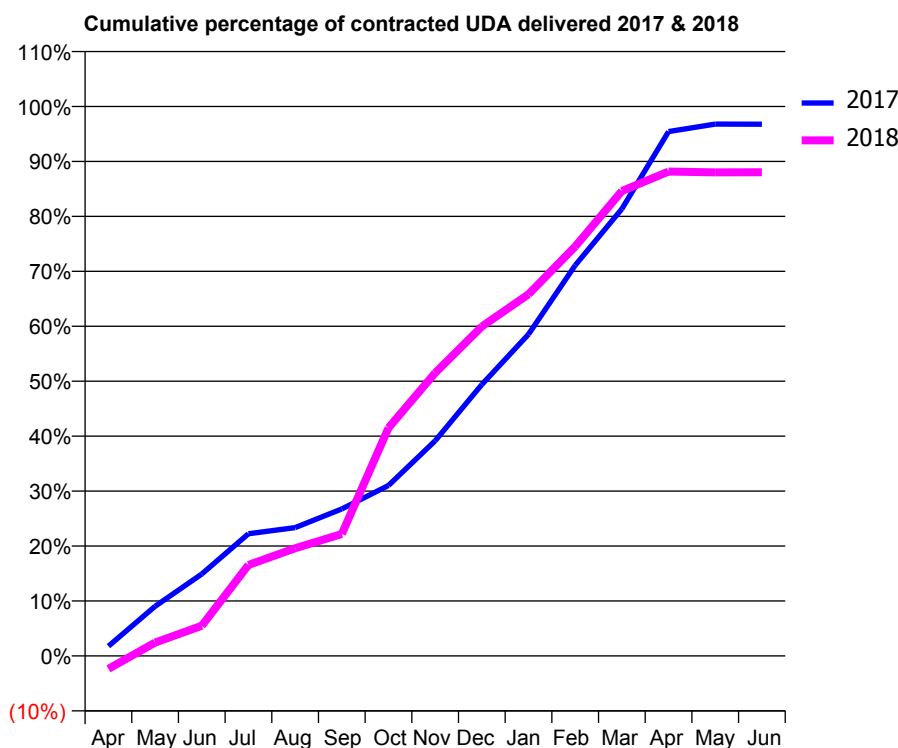
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,500 |
| Carry forward general activity (UDA) | 372 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £279,550.27 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 4,525 | |
| Quarter ending June 2017 | 4,516 | → |
| Quarter ending September 2017 | 4,356 | ↓ |
| Quarter ending December 2017 | 4,987 | ↑ |
| Quarter ending March 2018 | 5,090 | ↑ |
| Variance since March 2017 | 12.5% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 206 | -271 |
| May | 1,038 | 281 |
| June | 1,716 | 632 |
| July | 2,559 | 1,904 |
| August | 2,685 | 2,253 |
| September | 3,078 | 2,552 |
| October | 3,568 | 4,772 |
| November | 4,503 | 5,924 |
| December | 5,682 | 6,893 |
| January | 6,733 | 7,569 |
| February | 8,175 | 8,569 |
| March | 9,355 | 9,730 |
| April | 10,976 | 10,137 |
| May | 11,131 | 10,122 |
| June | 11,128 | 10,123 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 92 | 1,492 | 6.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 746 | 5,929 | 12.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 617 | 1,492 | 41.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,250 | 5,929 | 37.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 532 | 5,061 | 10.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 77 | 5,061 | 1.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 27 | 5,061 | 0.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

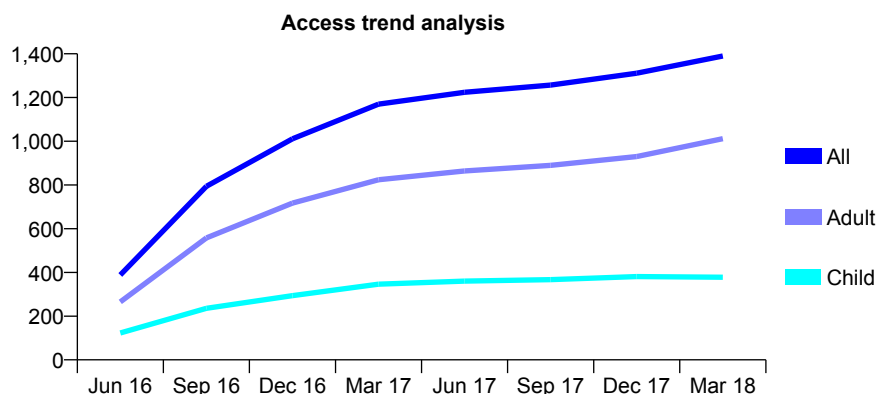
Q56 - Vital Signs At a Glance Contract Report for 100036/0000 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | Dr Veehar Malde |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2016 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,029 |
| Carry forward general activity (UDA) | 42 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £100,728.54 |

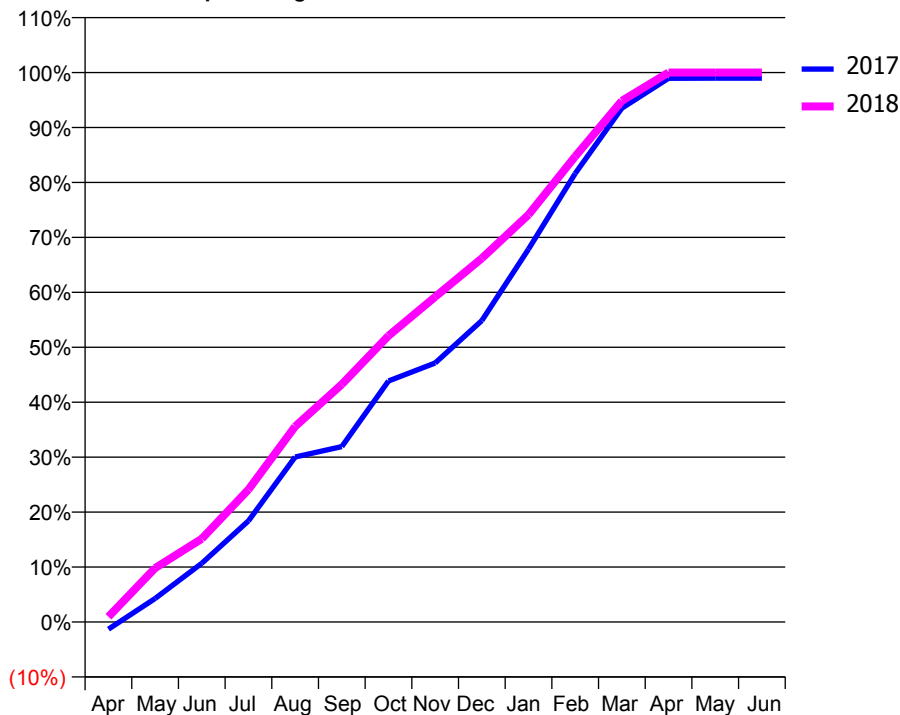
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,170 | |
| Quarter ending June 2017 | 1,224 | ↑ |
| Quarter ending September 2017 | 1,257 | ↑ |
| Quarter ending December 2017 | 1,311 | ↑ |
| Quarter ending March 2018 | 1,390 | ↑ |
| Variance since March 2017 | 18.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -53 | 39 |
| May | 172 | 396 |
| June | 431 | 611 |
| July | 741 | 971 |
| August | 1,210 | 1,433 |
| September | 1,286 | 1,743 |
| October | 1,767 | 2,099 |
| November | 1,899 | 2,384 |
| December | 2,210 | 2,667 |
| January | 2,734 | 2,986 |
| February | 3,289 | 3,413 |
| March | 3,768 | 3,821 |
| April | 3,986 | 4,029 |
| May | 3,987 | 4,029 |
| June | 3,987 | 4,029 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 52 | 661 | 7.9% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 147 | 1,412 | 10.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 432 | 661 | 65.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 827 | 1,412 | 58.6% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 80 | 2,085 | 3.8% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 2,085 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 20 | 2,085 | 1.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

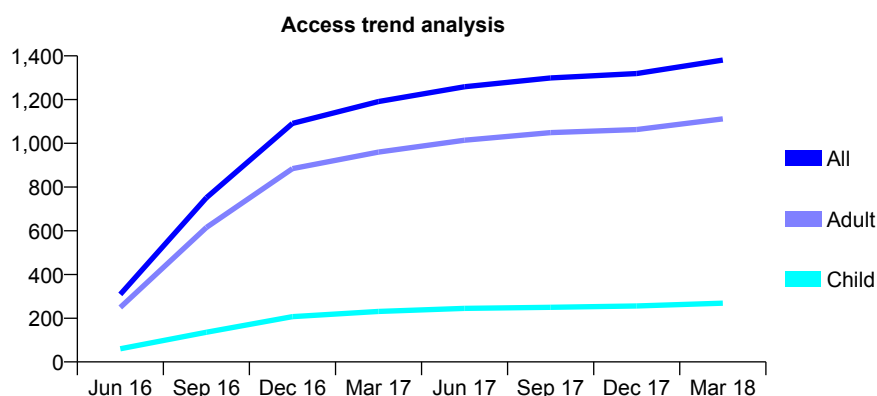
Q56 - Vital Signs At a Glance Contract Report for 100128/0000 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Rookwood Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 06/04/2016 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 3,939 |
| Carry forward general activity (UDA) | -7 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £101,285.15 |

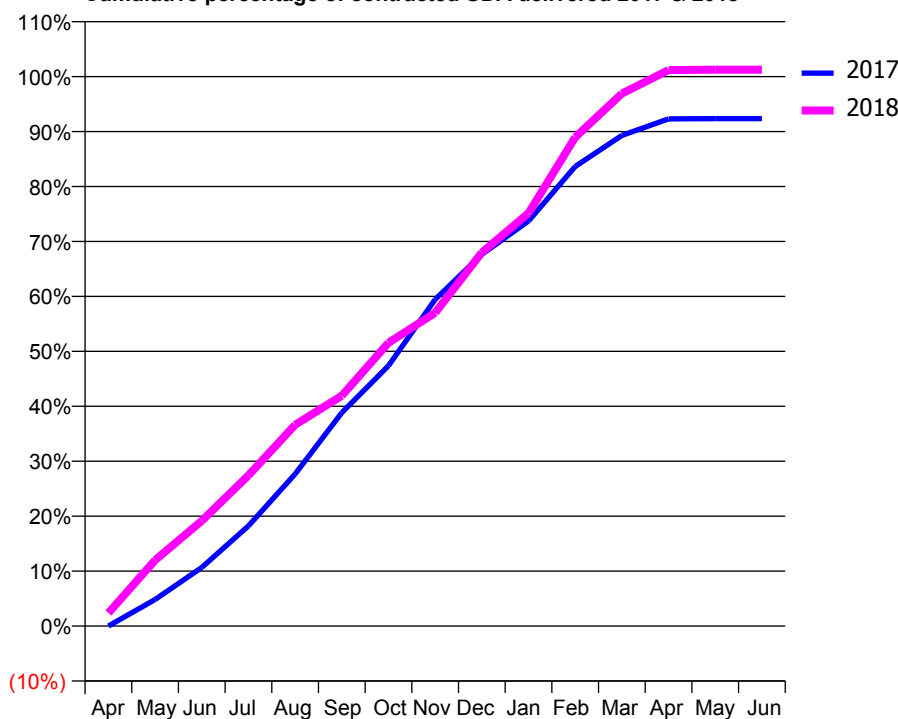
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,191 | |
| Quarter ending June 2017 | 1,259 | ↑ |
| Quarter ending September 2017 | 1,299 | ↑ |
| Quarter ending December 2017 | 1,319 | → |
| Quarter ending March 2018 | 1,381 | ↑ |
| Variance since March 2017 | 16.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 94 |
| May | 188 | 473 |
| June | 414 | 755 |
| July | 708 | 1,081 |
| August | 1,075 | 1,443 |
| September | 1,509 | 1,652 |
| October | 1,840 | 2,031 |
| November | 2,309 | 2,246 |
| December | 2,627 | 2,678 |
| January | 2,863 | 2,960 |
| February | 3,248 | 3,504 |
| March | 3,468 | 3,817 |
| April | 3,585 | 3,986 |
| May | 3,587 | 3,989 |
| June | 3,587 | 3,989 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 29 | 412 | 7.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 163 | 1,505 | 10.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 270 | 412 | 65.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 836 | 1,505 | 55.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 69 | 1,943 | 3.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 18 | 1,943 | 0.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 6 | 1,943 | 0.3% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 87.4% | 88.3% | 87.9% |

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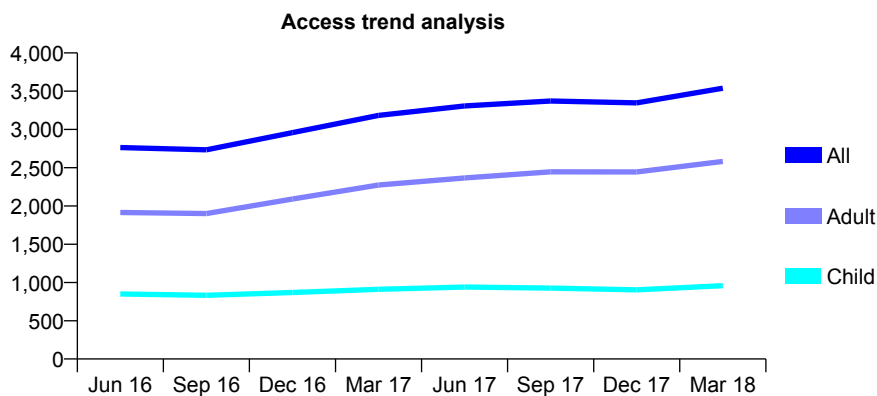
Q56 - Vital Signs At a Glance Contract Report for 101281/0029 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,953 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £195,106.52 |

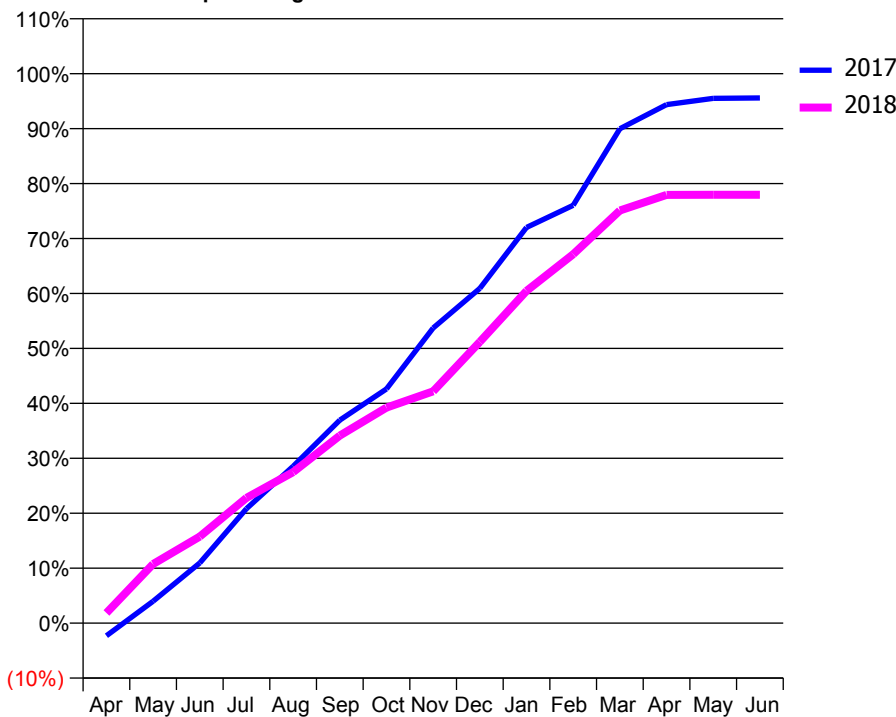
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 3,184 | |
| Quarter ending June 2017 | 3,307 | ↑ |
| Quarter ending September 2017 | 3,372 | → |
| Quarter ending December 2017 | 3,348 | → |
| Quarter ending March 2018 | 3,539 | ↑ |
| Variance since March 2017 | 11.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -184 | 148 |
| May | 318 | 856 |
| June | 872 | 1,253 |
| July | 1,658 | 1,814 |
| August | 2,271 | 2,186 |
| September | 2,939 | 2,715 |
| October | 3,391 | 3,119 |
| November | 4,272 | 3,355 |
| December | 4,845 | 4,071 |
| January | 5,726 | 4,808 |
| February | 6,048 | 5,339 |
| March | 7,155 | 5,971 |
| April | 7,504 | 6,198 |
| May | 7,596 | 6,199 |
| June | 7,601 | 6,199 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 110 | 1,330 | 8.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 395 | 3,018 | 13.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 728 | 1,330 | 54.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,345 | 3,018 | 44.6% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 341 | 4,280 | 8.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 23 | 4,280 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 95 | 4,280 | 2.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

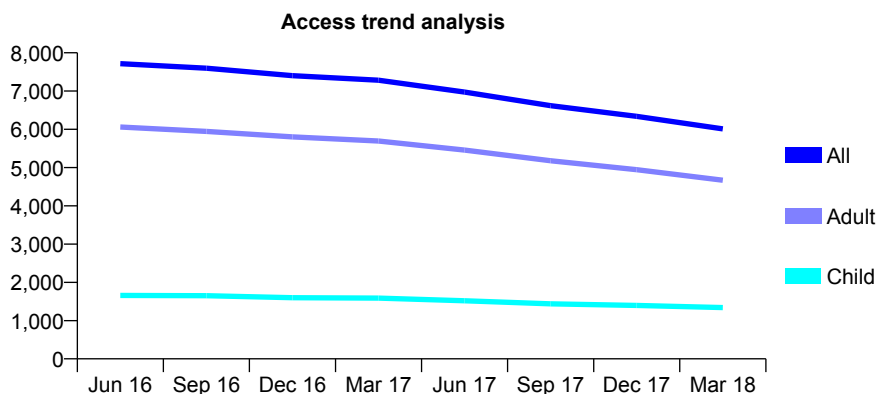
Q56 - Vital Signs At a Glance Contract Report for 101281/0058 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 23,334 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 383 |
| Carry forward orthodontic activity (UOA) | -8 |
| Baseline contract value | £568,383.66 |

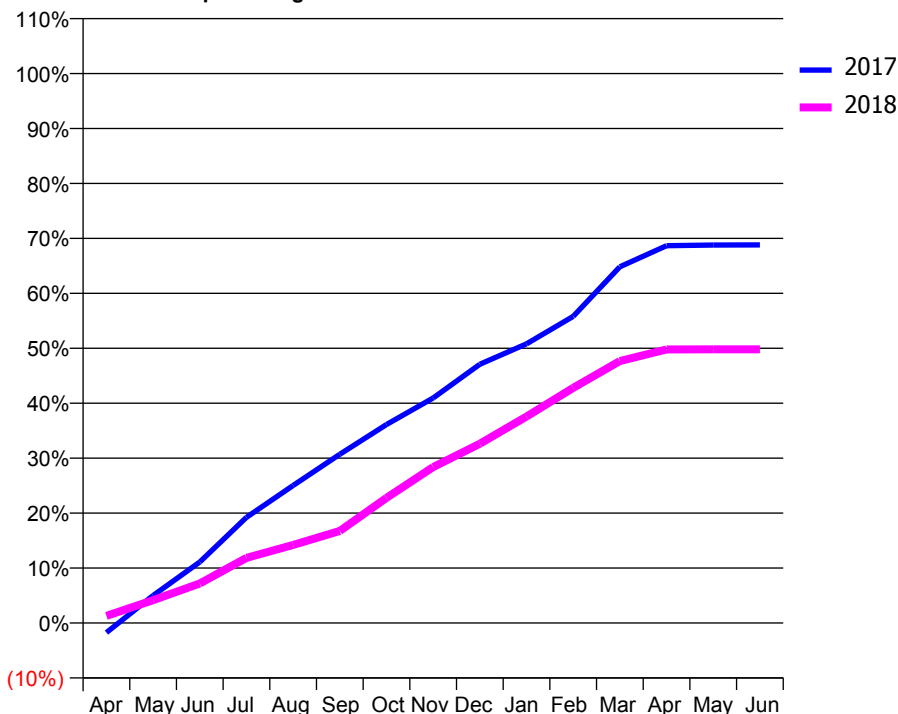
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 7,283 | |
| Quarter ending June 2017 | 6,975 | ↓ |
| Quarter ending September 2017 | 6,617 | ↓ |
| Quarter ending December 2017 | 6,340 | ↓ |
| Quarter ending March 2018 | 6,010 | ↓ |
| Variance since March 2017 | (17.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | -412 | 302 |
| May | 1,170 | 970 |
| June | 2,593 | 1,680 |
| July | 4,490 | 2,765 |
| August | 5,838 | 3,317 |
| September | 7,165 | 3,910 |
| October | 8,428 | 5,313 |
| November | 9,556 | 6,620 |
| December | 10,988 | 7,614 |
| January | 11,854 | 8,768 |
| February | 13,023 | 9,985 |
| March | 15,128 | 11,125 |
| April | 16,023 | 11,619 |
| May | 16,048 | 11,621 |
| June | 16,055 | 11,621 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 106 | 1,679 | 6.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 720 | 5,341 | 13.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,004 | 1,679 | 59.8% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,914 | 5,341 | 54.6% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 722 | 6,803 | 10.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 64 | 6,803 | 0.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 94 | 6,803 | 1.4% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 10 | 70.0% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

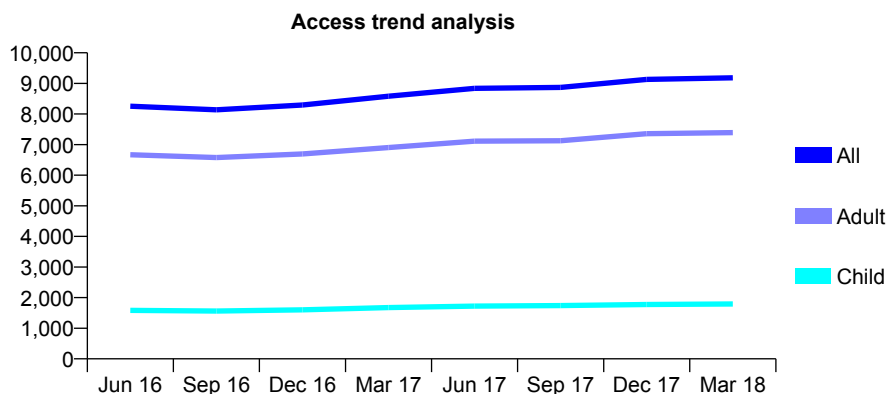
Q56 - Vital Signs At a Glance Contract Report for 101281/0195 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 13/02/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 28,270 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £652,196.81 |

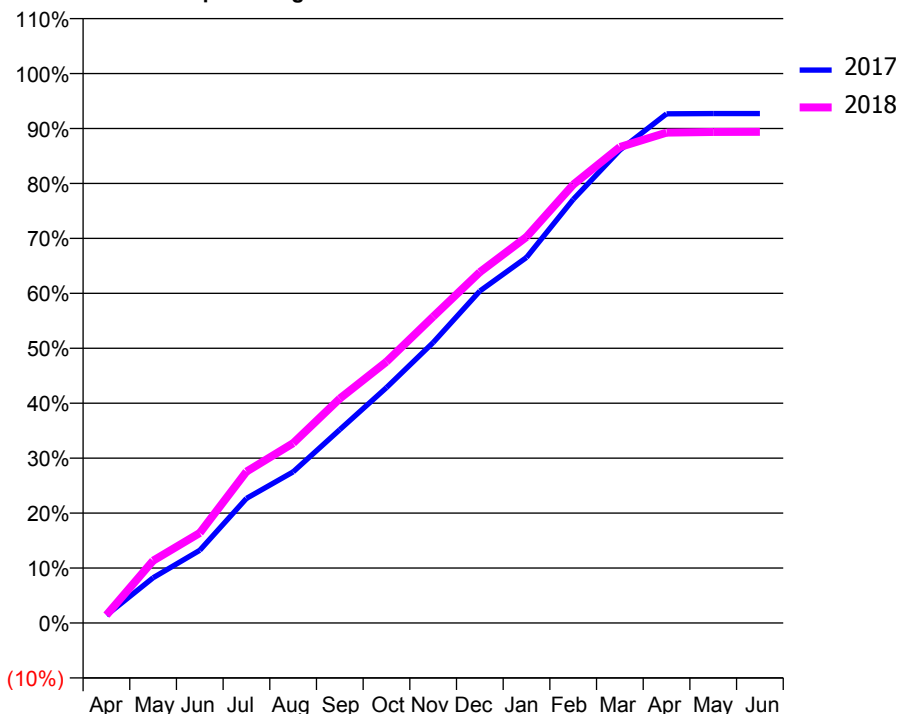
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 8,582 | |
| Quarter ending June 2017 | 8,840 | ↑ |
| Quarter ending September 2017 | 8,870 | → |
| Quarter ending December 2017 | 9,131 | ↑ |
| Quarter ending March 2018 | 9,185 | → |
| Variance since March 2017 | 7.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 400 | 409 |
| May | 2,328 | 3,208 |
| June | 3,745 | 4,633 |
| July | 6,410 | 7,786 |
| August | 7,776 | 9,252 |
| September | 9,950 | 11,546 |
| October | 12,109 | 13,442 |
| November | 14,431 | 15,760 |
| December | 17,076 | 18,051 |
| January | 18,805 | 19,864 |
| February | 21,794 | 22,554 |
| March | 24,329 | 24,488 |
| April | 26,196 | 25,232 |
| May | 26,206 | 25,263 |
| June | 26,208 | 25,269 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 157 | 2,564 | 6.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,687 | 11,005 | 15.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,503 | 2,564 | 58.6% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,156 | 11,005 | 55.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,455 | 13,183 | 11.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 242 | 13,183 | 1.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 216 | 13,183 | 1.6% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 15 | 86.7% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 15 | 86.7% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

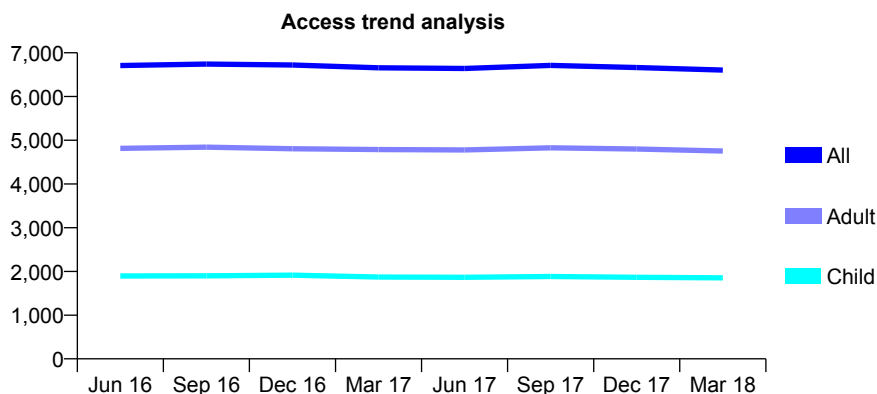
Q56 - Vital Signs At a Glance Contract Report for 101281/0198 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 27/04/2009 |
| Contract end date | 31/03/2020 |

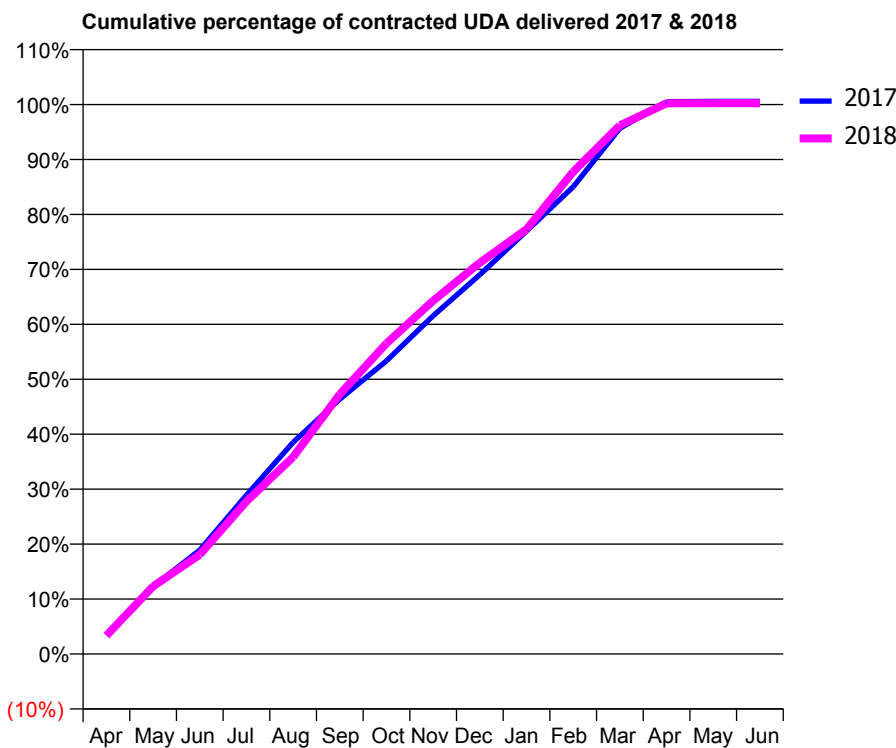
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 17,904 |
| Carry forward general activity (UDA) | -104 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £413,057.99 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,658 | |
| Quarter ending June 2017 | 6,643 | → |
| Quarter ending September 2017 | 6,712 | → |
| Quarter ending December 2017 | 6,662 | → |
| Quarter ending March 2018 | 6,605 | → |
| Variance since March 2017 | (0.8%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 620 | 602 |
| May | 2,205 | 2,203 |
| June | 3,387 | 3,241 |
| July | 5,178 | 4,971 |
| August | 6,897 | 6,420 |
| September | 8,305 | 8,466 |
| October | 9,550 | 10,120 |
| November | 11,018 | 11,512 |
| December | 12,360 | 12,751 |
| January | 13,779 | 13,840 |
| February | 15,221 | 15,714 |
| March | 17,127 | 17,225 |
| April | 17,992 | 17,940 |
| May | 18,007 | 17,947 |
| June | 18,008 | 17,947 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 226 | 2,943 | 7.7% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,130 | 7,082 | 16.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,981 | 2,943 | 67.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,997 | 7,082 | 56.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 615 | 9,900 | 6.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 255 | 9,900 | 2.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 214 | 9,900 | 2.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 14 | 14 | 100.0% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 14 | 92.9% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

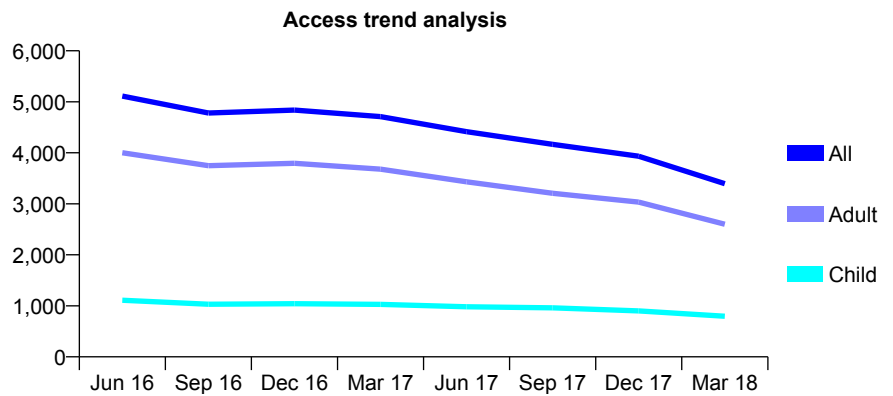
Q56 - Vital Signs At a Glance Contract Report for 101338/0075 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 09/03/2009 |
| Contract end date | 28/02/2018 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,088 |
| Carry forward general activity (UDA) | 104 |
| 17/18 Contracted orthodontic activity (UOA) | 2,713 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £471,312.35 |

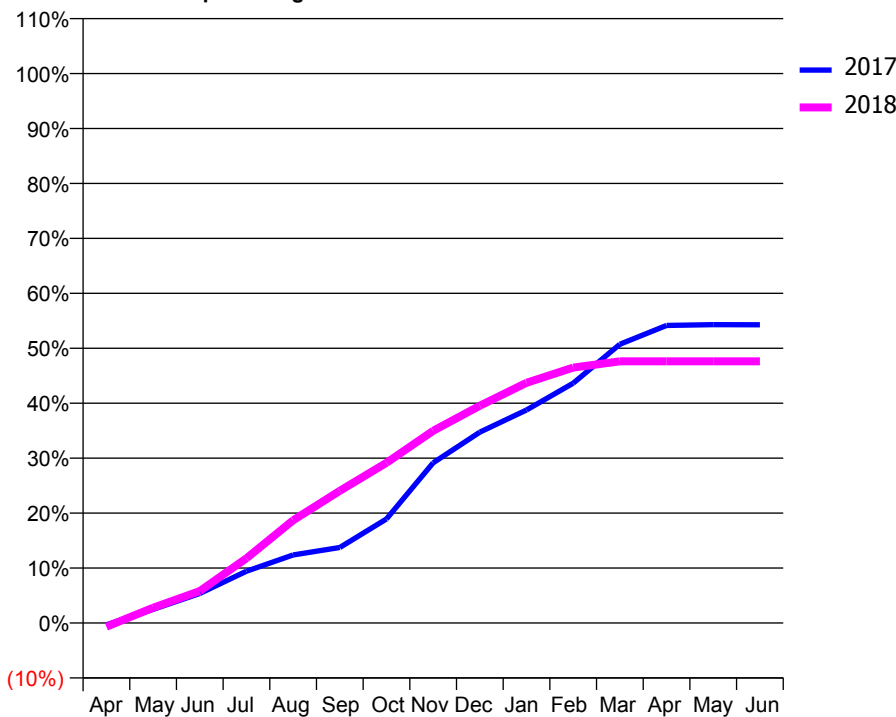
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 4,710 | |
| Quarter ending June 2017 | 4,415 | ↓ |
| Quarter ending September 2017 | 4,166 | ↓ |
| Quarter ending December 2017 | 3,934 | ↓ |
| Quarter ending March 2018 | 3,396 | ↓ |
| Variance since March 2017 | (27.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -47 | -83 |
| May | 329 | 336 |
| June | 709 | 702 |
| July | 1,242 | 1,425 |
| August | 1,633 | 2,261 |
| September | 1,811 | 2,910 |
| October | 2,498 | 3,524 |
| November | 3,846 | 4,230 |
| December | 4,580 | 4,781 |
| January | 5,111 | 5,285 |
| February | 5,756 | 5,618 |
| March | 6,689 | 5,757 |
| April | 7,140 | 5,757 |
| May | 7,160 | 5,757 |
| June | 7,157 | 5,757 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 58 | 888 | 6.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 183 | 2,039 | 9.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 260 | 888 | 29.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 625 | 2,039 | 30.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 249 | 2,489 | 10.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 12 | 2,489 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 41 | 2,489 | 1.6% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

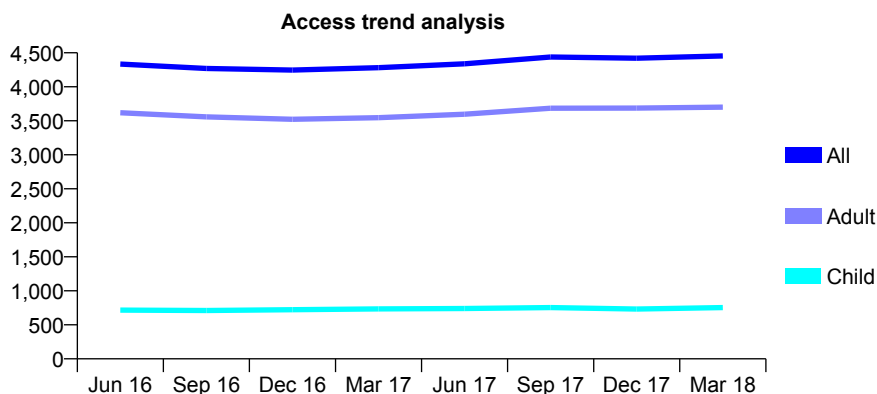
Q56 - Vital Signs At a Glance Contract Report for 101338/0092 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 28/07/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,186 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £336,122.27 |

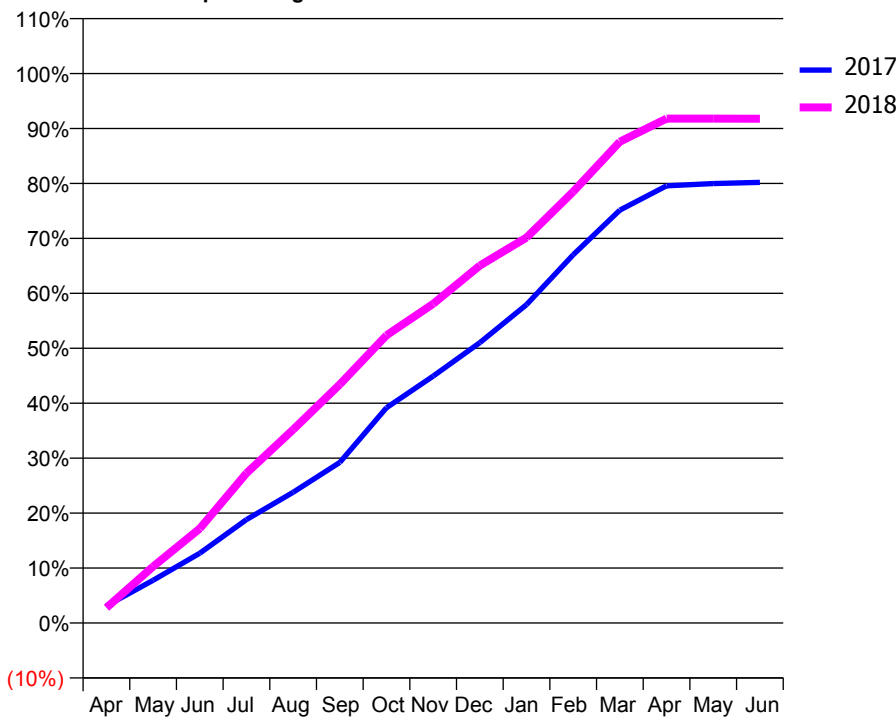
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,282 | |
| Quarter ending June 2017 | 4,338 | → |
| Quarter ending September 2017 | 4,439 | ↑ |
| Quarter ending December 2017 | 4,421 | → |
| Quarter ending March 2018 | 4,453 | → |
| Variance since March 2017 | 4.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 412 | 365 |
| May | 1,026 | 1,354 |
| June | 1,675 | 2,268 |
| July | 2,481 | 3,594 |
| August | 3,136 | 4,643 |
| September | 3,854 | 5,726 |
| October | 5,167 | 6,904 |
| November | 5,924 | 7,657 |
| December | 6,729 | 8,578 |
| January | 7,641 | 9,250 |
| February | 8,836 | 10,351 |
| March | 9,908 | 11,548 |
| April | 10,491 | 12,103 |
| May | 10,546 | 12,103 |
| June | 10,573 | 12,100 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 26 | 826 | 3.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 543 | 4,172 | 13.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 319 | 826 | 38.6% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,489 | 4,172 | 35.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 499 | 4,926 | 10.1% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 8 | 4,926 | 0.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 56 | 4,926 | 1.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

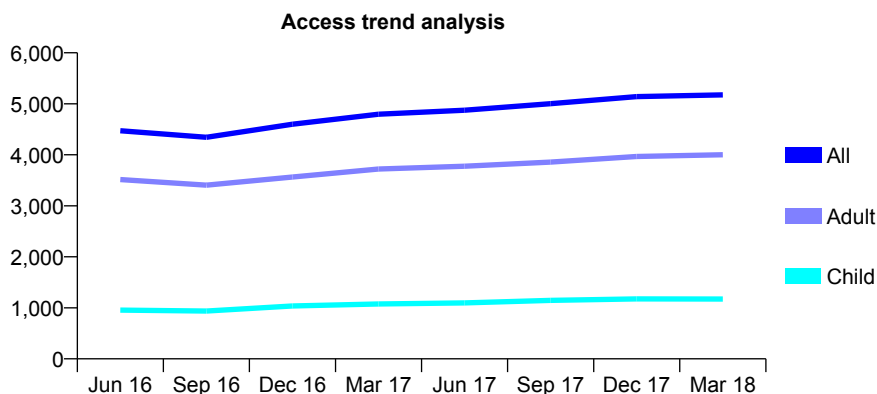
Q56 - Vital Signs At a Glance Contract Report for 101338/0101 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2009 |
| Contract end date | |

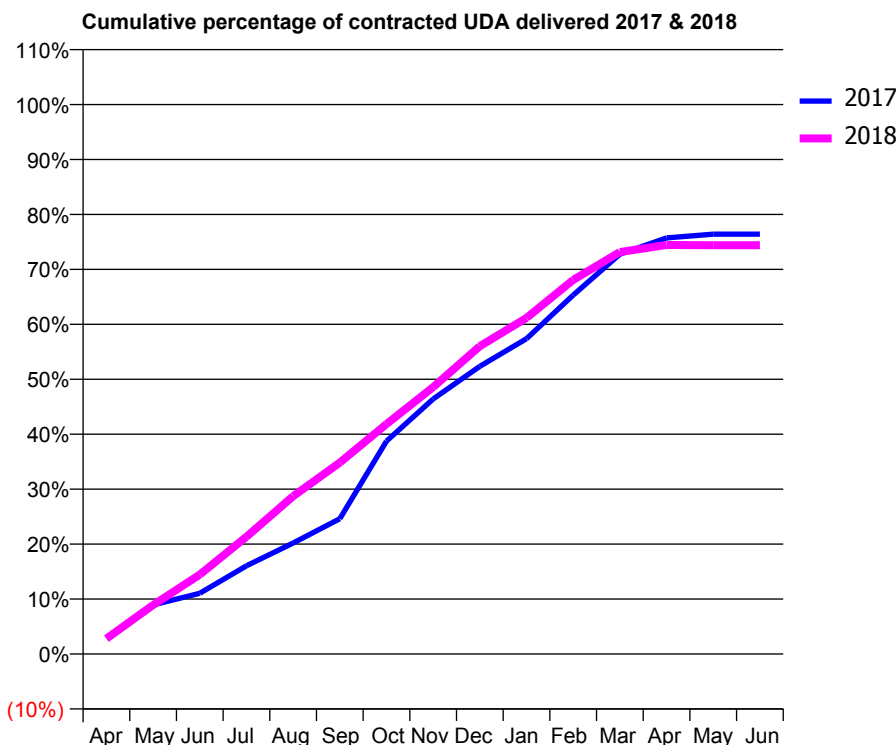
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £348,608.64 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,797 | |
| Quarter ending June 2017 | 4,874 | → |
| Quarter ending September 2017 | 5,003 | ↑ |
| Quarter ending December 2017 | 5,142 | ↑ |
| Quarter ending March 2018 | 5,174 | → |
| Variance since March 2017 | 7.9% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 407 | 393 |
| May | 1,250 | 1,249 |
| June | 1,546 | 2,023 |
| July | 2,248 | 2,987 |
| August | 2,830 | 4,020 |
| September | 3,447 | 4,877 |
| October | 5,423 | 5,858 |
| November | 6,497 | 6,801 |
| December | 7,331 | 7,844 |
| January | 8,033 | 8,563 |
| February | 9,143 | 9,533 |
| March | 10,187 | 10,242 |
| April | 10,601 | 10,420 |
| May | 10,695 | 10,415 |
| June | 10,695 | 10,415 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 39 | 1,352 | 2.9% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 283 | 4,398 | 6.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 661 | 1,352 | 48.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,768 | 4,398 | 40.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 220 | 5,568 | 4.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 30 | 5,568 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 59 | 5,568 | 1.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

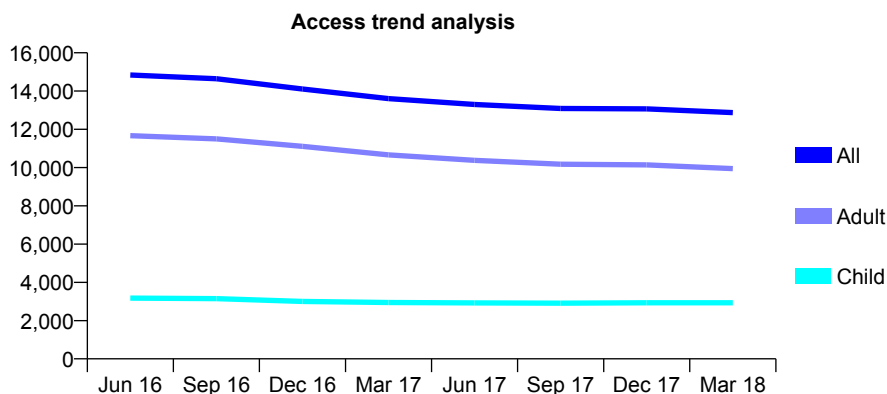
Q56 - Vital Signs At a Glance Contract Report for 101338/0125 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2010 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 45,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,187,006.81 |

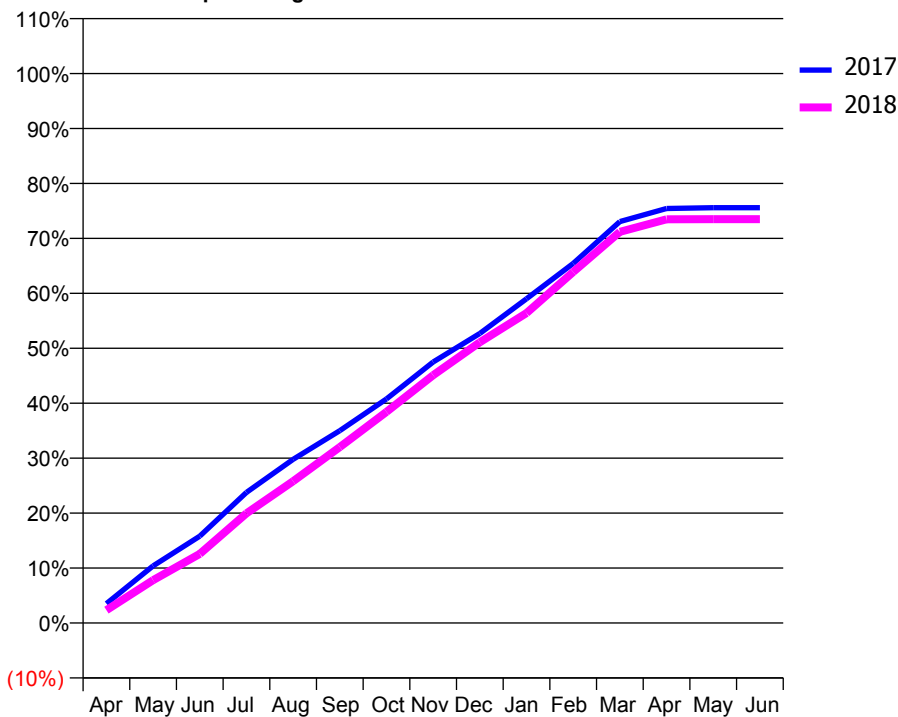
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 13,603 | |
| Quarter ending June 2017 | 13,301 | ↓ |
| Quarter ending September 2017 | 13,088 | ↓ |
| Quarter ending December 2017 | 13,071 | → |
| Quarter ending March 2018 | 12,874 | ↓ |
| Variance since March 2017 | (5.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,591 | 1,056 |
| May | 4,680 | 3,516 |
| June | 7,110 | 5,658 |
| July | 10,700 | 8,979 |
| August | 13,405 | 11,610 |
| September | 15,749 | 14,404 |
| October | 18,354 | 17,293 |
| November | 21,378 | 20,295 |
| December | 23,714 | 22,995 |
| January | 26,548 | 25,380 |
| February | 29,445 | 28,749 |
| March | 32,876 | 32,037 |
| April | 33,948 | 33,061 |
| May | 34,005 | 33,072 |
| June | 34,011 | 33,072 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 167 | 3,542 | 4.7% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 788 | 9,878 | 8.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,664 | 3,542 | 47.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,688 | 9,878 | 37.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 713 | 13,410 | 5.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 48 | 13,410 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 136 | 13,410 | 1.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

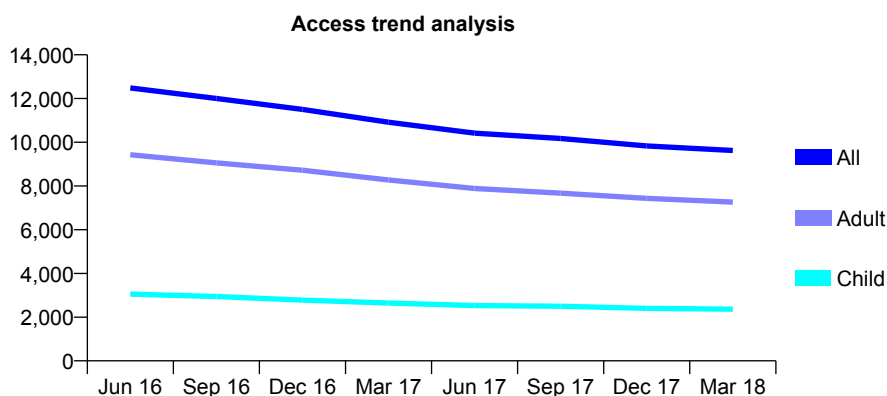
Q56 - Vital Signs At a Glance Contract Report for 101338/0126 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2010 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 41,356 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,090,679.93 |

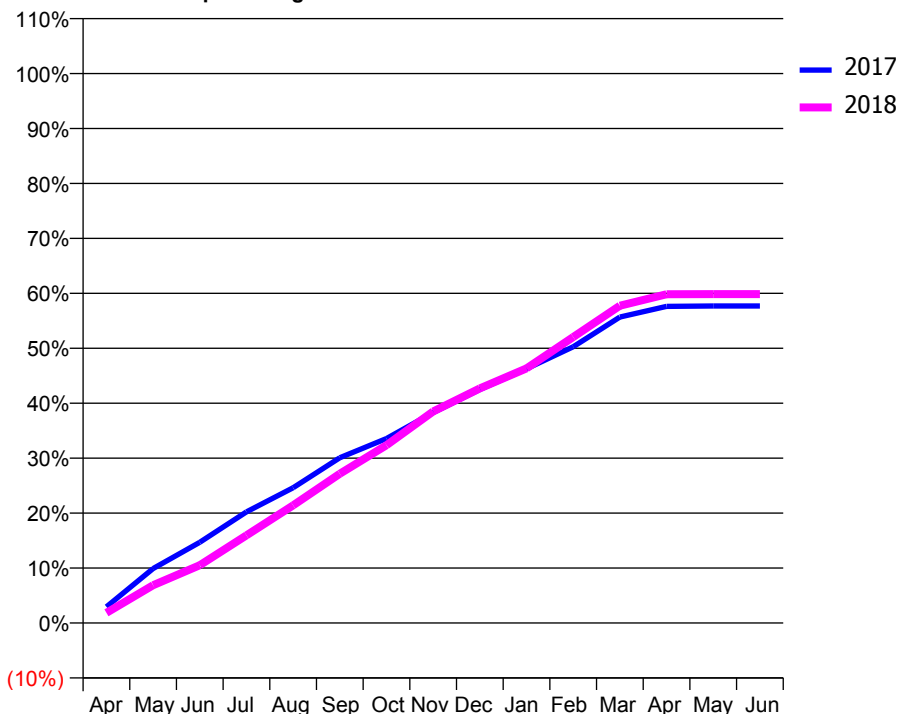
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 10,918 | |
| Quarter ending June 2017 | 10,414 | ↓ |
| Quarter ending September 2017 | 10,170 | ↓ |
| Quarter ending December 2017 | 9,832 | ↓ |
| Quarter ending March 2018 | 9,626 | ↓ |
| Variance since March 2017 | (11.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,224 | 768 |
| May | 4,099 | 2,843 |
| June | 6,077 | 4,348 |
| July | 8,365 | 6,602 |
| August | 10,180 | 8,857 |
| September | 12,436 | 11,239 |
| October | 13,881 | 13,385 |
| November | 15,837 | 15,918 |
| December | 17,579 | 17,658 |
| January | 19,136 | 19,161 |
| February | 20,792 | 21,519 |
| March | 23,028 | 23,885 |
| April | 23,826 | 24,746 |
| May | 23,859 | 24,750 |
| June | 23,860 | 24,750 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 132 | 2,869 | 4.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 780 | 8,465 | 9.2% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,203 | 2,869 | 41.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,567 | 8,465 | 42.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 594 | 11,362 | 5.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 56 | 11,362 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 116 | 11,362 | 1.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 11 | 90.9% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 11 | 72.7% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

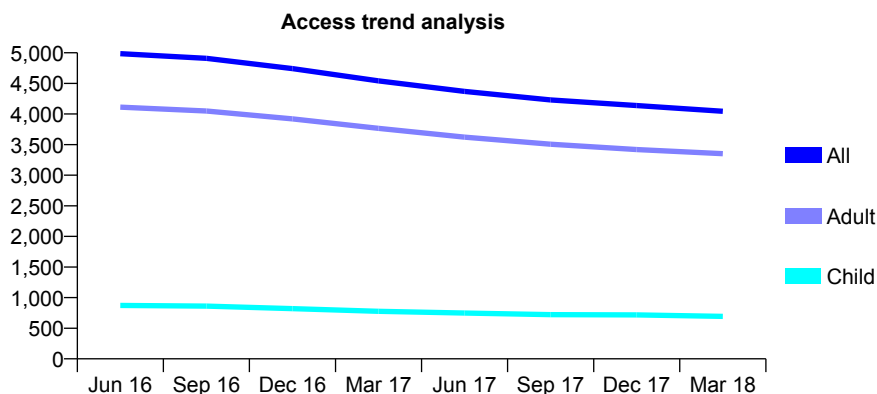
Q56 - Vital Signs At a Glance Contract Report for 101338/0127 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £396,206.50 |

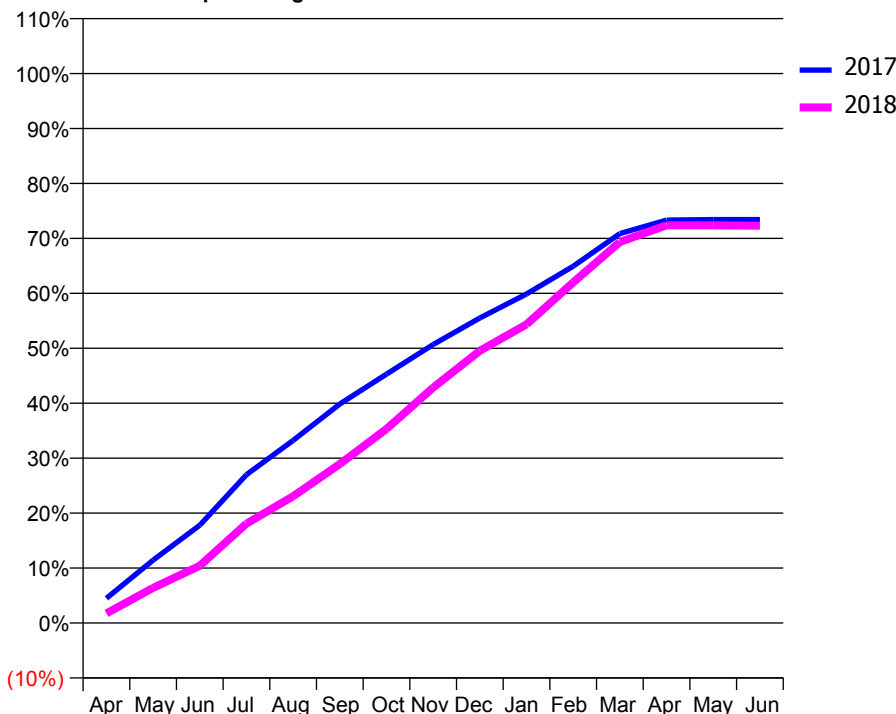
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 4,542 | |
| Quarter ending June 2017 | 4,369 | ↓ |
| Quarter ending September 2017 | 4,230 | ↓ |
| Quarter ending December 2017 | 4,138 | ↓ |
| Quarter ending March 2018 | 4,044 | ↓ |
| Variance since March 2017 | (11.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 677 | 262 |
| May | 1,718 | 958 |
| June | 2,671 | 1,564 |
| July | 4,050 | 2,713 |
| August | 4,987 | 3,460 |
| September | 5,977 | 4,342 |
| October | 6,794 | 5,299 |
| November | 7,603 | 6,428 |
| December | 8,325 | 7,429 |
| January | 8,980 | 8,153 |
| February | 9,738 | 9,298 |
| March | 10,630 | 10,403 |
| April | 10,999 | 10,855 |
| May | 11,015 | 10,856 |
| June | 11,013 | 10,846 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 72 | 950 | 7.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 573 | 4,396 | 13.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 442 | 950 | 46.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,081 | 4,396 | 47.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 210 | 5,378 | 3.9% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 56 | 5,378 | 1.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 117 | 5,378 | 2.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 3 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

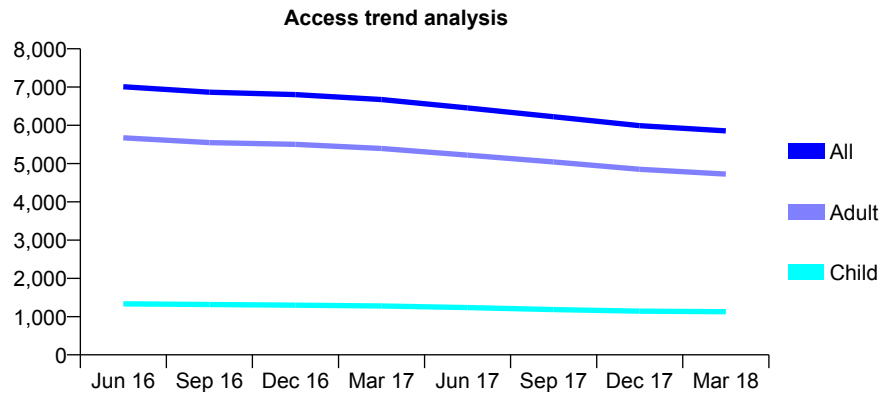
Q56 - Vital Signs At a Glance Contract Report for 101338/0128 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £558,950.13 |

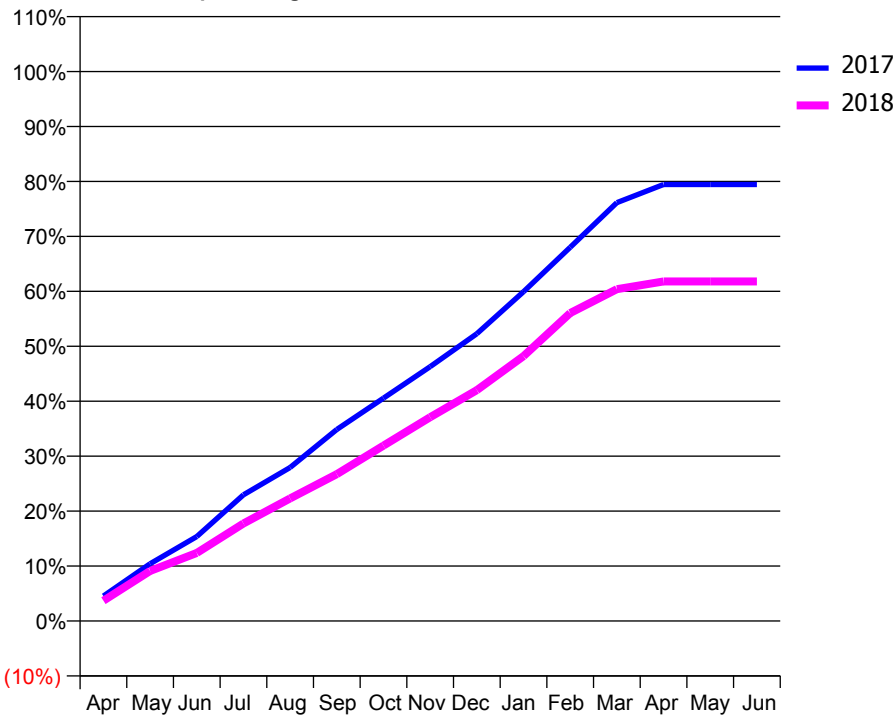
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 6,672 | |
| Quarter ending June 2017 | 6,453 | ↓ |
| Quarter ending September 2017 | 6,224 | ↓ |
| Quarter ending December 2017 | 5,990 | ↓ |
| Quarter ending March 2018 | 5,853 | ↓ |
| Variance since March 2017 | (12.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 954 | 775 |
| May | 2,190 | 1,915 |
| June | 3,227 | 2,602 |
| July | 4,824 | 3,725 |
| August | 5,870 | 4,687 |
| September | 7,320 | 5,613 |
| October | 8,517 | 6,704 |
| November | 9,719 | 7,792 |
| December | 10,979 | 8,823 |
| January | 12,583 | 10,124 |
| February | 14,280 | 11,768 |
| March | 15,991 | 12,682 |
| April | 16,683 | 12,977 |
| May | 16,683 | 12,978 |
| June | 16,683 | 12,979 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 72 | 1,357 | 5.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 589 | 5,176 | 11.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 662 | 1,357 | 48.8% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,890 | 5,176 | 36.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 460 | 6,424 | 7.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 22 | 6,424 | 0.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 89 | 6,424 | 1.4% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

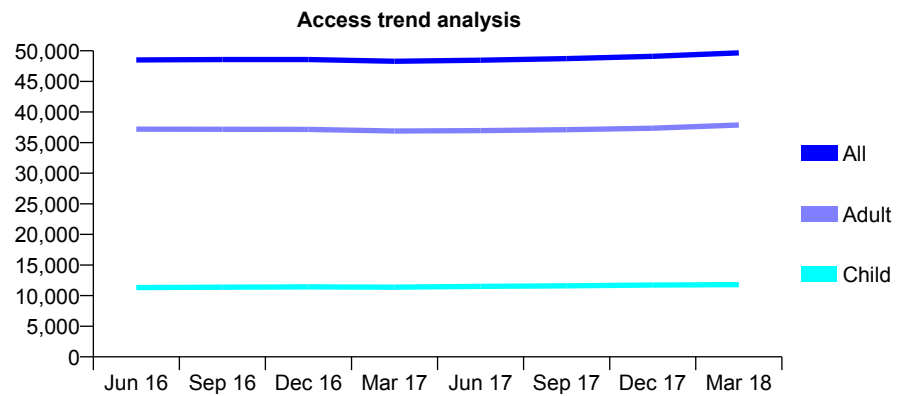
Q56 - Vital Signs At a Glance Contract Report for 101370/0004 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 144,576 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £3,742,506.98 |

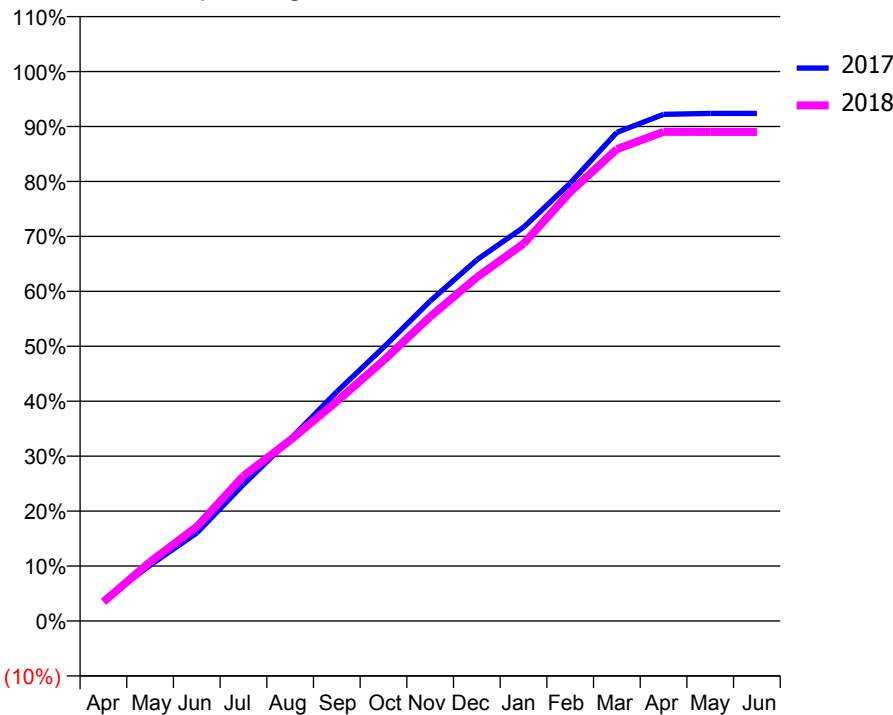
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 48,290 | |
| Quarter ending June 2017 | 48,472 | → |
| Quarter ending September 2017 | 48,724 | → |
| Quarter ending December 2017 | 49,086 | → |
| Quarter ending March 2018 | 49,663 | → |
| Variance since March 2017 | 2.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|---------|
| | 2017 | 2018 |
| April | 5,425 | 5,041 |
| May | 14,666 | 15,543 |
| June | 23,170 | 24,823 |
| July | 35,949 | 38,197 |
| August | 47,852 | 47,557 |
| September | 60,326 | 57,797 |
| October | 71,976 | 68,528 |
| November | 84,197 | 80,094 |
| December | 95,034 | 90,417 |
| January | 103,578 | 99,272 |
| February | 115,201 | 112,888 |
| March | 128,580 | 124,158 |
| April | 133,292 | 128,693 |
| May | 133,532 | 128,660 |
| June | 133,545 | 128,658 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 941 | 16,936 | 5.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 4,692 | 48,092 | 9.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 10,435 | 16,936 | 61.6% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 24,134 | 48,092 | 50.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,429 | 64,848 | 3.7% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 336 | 64,848 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1,031 | 64,848 | 1.6% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 49 | 55 | 89.1% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 49 | 55 | 89.1% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

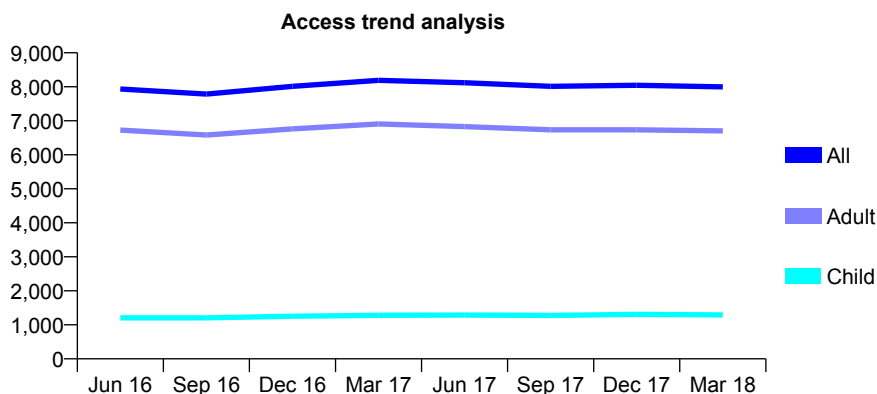
Q56 - Vital Signs At a Glance Contract Report for 101435/0009 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

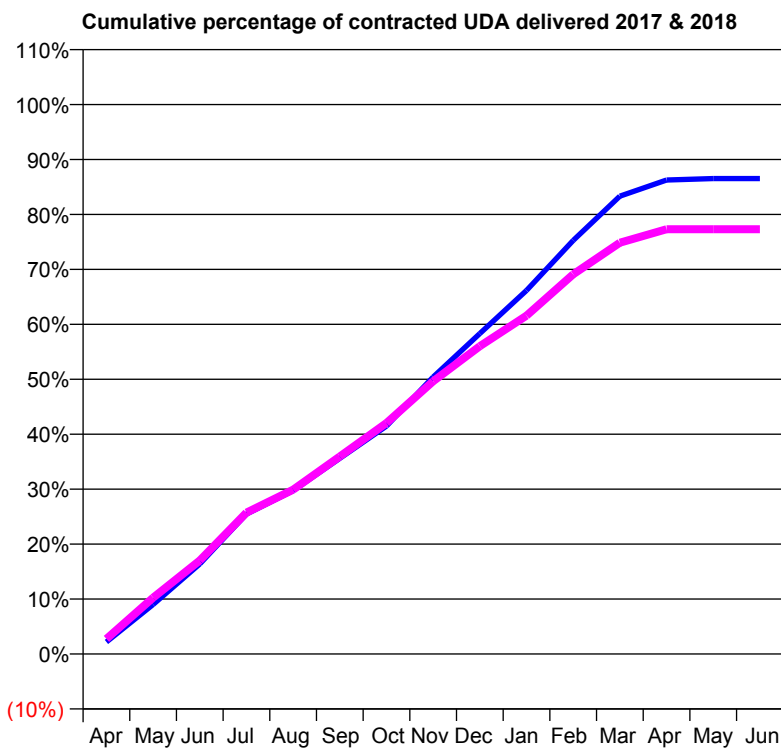
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 25,917 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £567,331.05 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 8,189 | |
| Quarter ending June 2017 | 8,118 | → |
| Quarter ending September 2017 | 8,014 | ↓ |
| Quarter ending December 2017 | 8,045 | → |
| Quarter ending March 2018 | 7,997 | → |
| Variance since March 2017 | (2.3%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 571 | 716 |
| May | 2,336 | 2,654 |
| June | 4,246 | 4,411 |
| July | 6,598 | 6,673 |
| August | 7,705 | 7,752 |
| September | 9,230 | 9,320 |
| October | 10,750 | 10,896 |
| November | 13,067 | 12,865 |
| December | 15,114 | 14,521 |
| January | 17,148 | 15,957 |
| February | 19,506 | 17,907 |
| March | 21,596 | 19,400 |
| April | 22,354 | 20,034 |
| May | 22,425 | 20,034 |
| June | 22,425 | 20,034 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 125 | 1,654 | 7.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,239 | 8,185 | 15.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 880 | 1,654 | 53.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,339 | 8,185 | 40.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 809 | 9,773 | 8.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 48 | 9,773 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 306 | 9,773 | 3.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 8 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

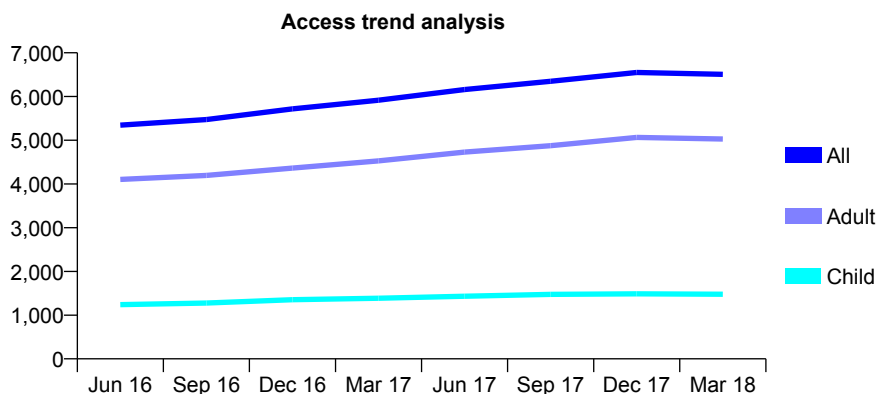
Q56 - Vital Signs At a Glance Contract Report for 101435/0010 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,213 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £616,013.29 |

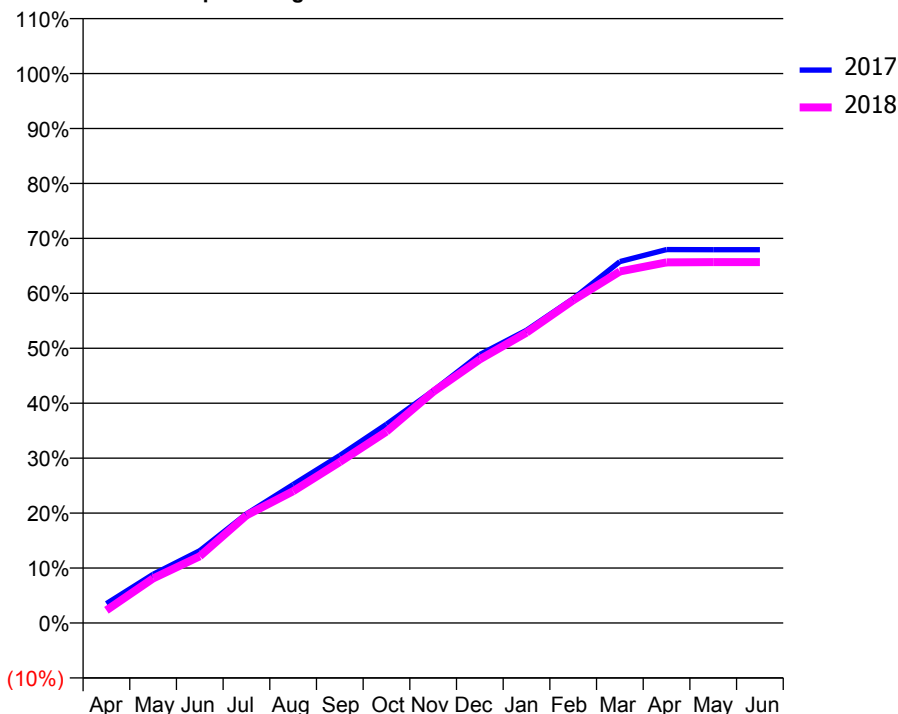
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 5,916 | |
| Quarter ending June 2017 | 6,161 | ↑ |
| Quarter ending September 2017 | 6,349 | ↑ |
| Quarter ending December 2017 | 6,551 | ↑ |
| Quarter ending March 2018 | 6,507 | → |
| Variance since March 2017 | 10.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 748 | 490 |
| May | 1,883 | 1,721 |
| June | 2,794 | 2,578 |
| July | 4,212 | 4,158 |
| August | 5,346 | 5,087 |
| September | 6,470 | 6,216 |
| October | 7,674 | 7,387 |
| November | 8,966 | 8,922 |
| December | 10,364 | 10,180 |
| January | 11,302 | 11,212 |
| February | 12,520 | 12,459 |
| March | 13,954 | 13,571 |
| April | 14,415 | 13,922 |
| May | 14,412 | 13,934 |
| June | 14,412 | 13,931 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 106 | 1,736 | 6.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 575 | 5,404 | 10.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 751 | 1,736 | 43.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,068 | 5,404 | 38.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 456 | 7,069 | 6.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 52 | 7,069 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 107 | 7,069 | 1.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

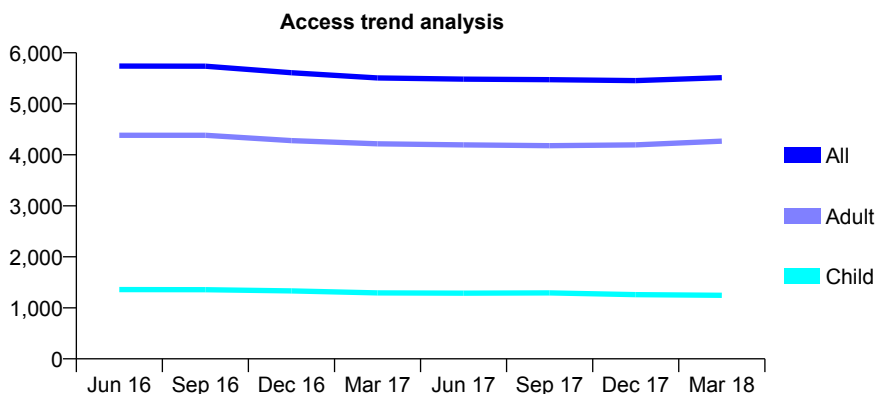
Q56 - Vital Signs At a Glance Contract Report for 101435/0011 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,130 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £342,826.75 |

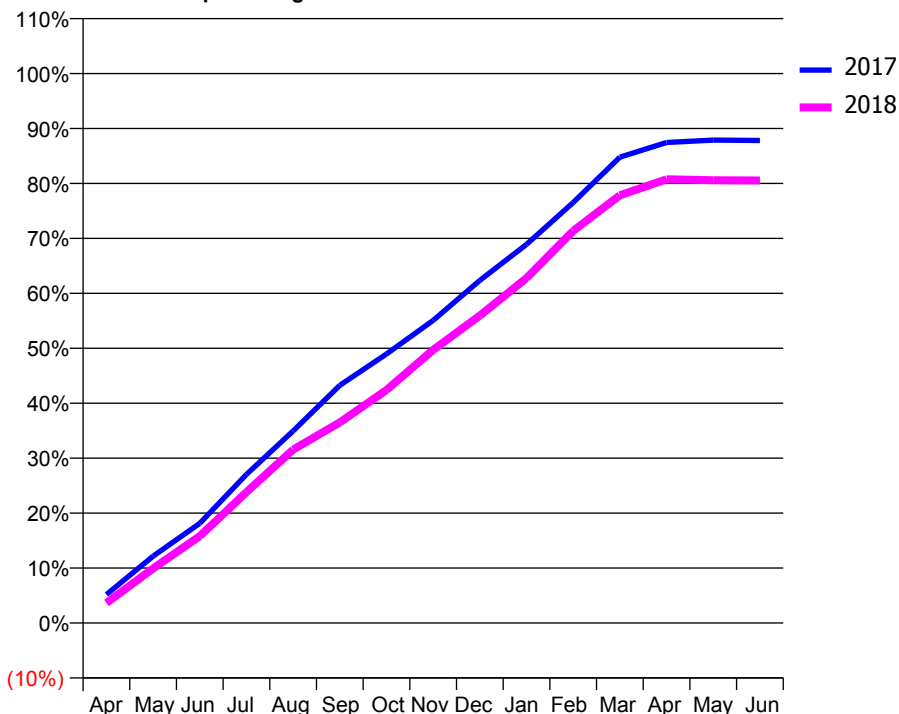
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,508 | |
| Quarter ending June 2017 | 5,483 | → |
| Quarter ending September 2017 | 5,474 | → |
| Quarter ending December 2017 | 5,455 | → |
| Quarter ending March 2018 | 5,512 | → |
| Variance since March 2017 | 0.1% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 783 | 553 |
| May | 1,842 | 1,503 |
| June | 2,746 | 2,393 |
| July | 4,092 | 3,603 |
| August | 5,288 | 4,776 |
| September | 6,543 | 5,522 |
| October | 7,408 | 6,417 |
| November | 8,331 | 7,520 |
| December | 9,432 | 8,465 |
| January | 10,425 | 9,496 |
| February | 11,578 | 10,798 |
| March | 12,827 | 11,775 |
| April | 13,231 | 12,215 |
| May | 13,297 | 12,191 |
| June | 13,286 | 12,184 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 39 | 1,717 | 2.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 258 | 4,806 | 5.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,077 | 1,717 | 62.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,389 | 4,806 | 28.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 254 | 6,499 | 3.9% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 31 | 6,499 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 45 | 6,499 | 0.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

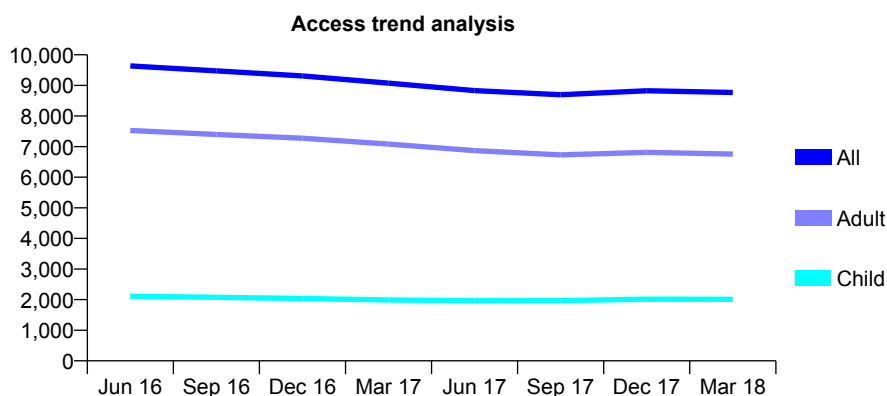
Q56 - Vital Signs At a Glance Contract Report for 101435/0017 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 34,178 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £757,177.68 |

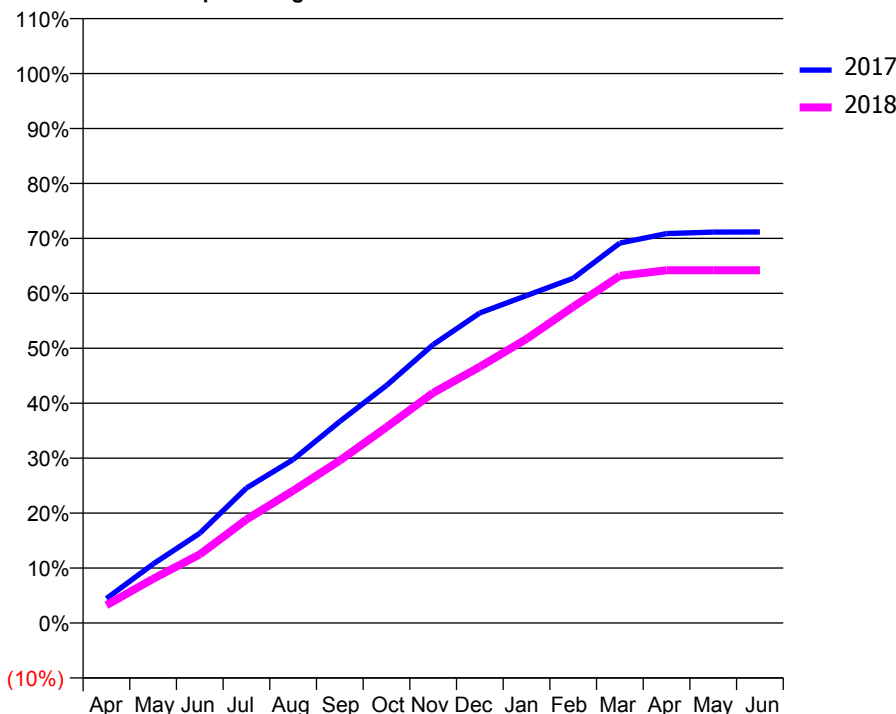
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 9,072 | |
| Quarter ending June 2017 | 8,829 | ↓ |
| Quarter ending September 2017 | 8,696 | ↓ |
| Quarter ending December 2017 | 8,827 | → |
| Quarter ending March 2018 | 8,768 | → |
| Variance since March 2017 | (3.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,520 | 1,109 |
| May | 3,670 | 2,751 |
| June | 5,582 | 4,264 |
| July | 8,398 | 6,436 |
| August | 10,166 | 8,229 |
| September | 12,535 | 10,108 |
| October | 14,773 | 12,180 |
| November | 17,317 | 14,320 |
| December | 19,289 | 15,940 |
| January | 20,366 | 17,667 |
| February | 21,442 | 19,671 |
| March | 23,637 | 21,597 |
| April | 24,222 | 21,944 |
| May | 24,311 | 21,944 |
| June | 24,318 | 21,944 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 134 | 2,560 | 5.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 829 | 8,430 | 9.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,190 | 2,560 | 46.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,982 | 8,430 | 47.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 353 | 10,876 | 3.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 56 | 10,876 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 199 | 10,876 | 1.8% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

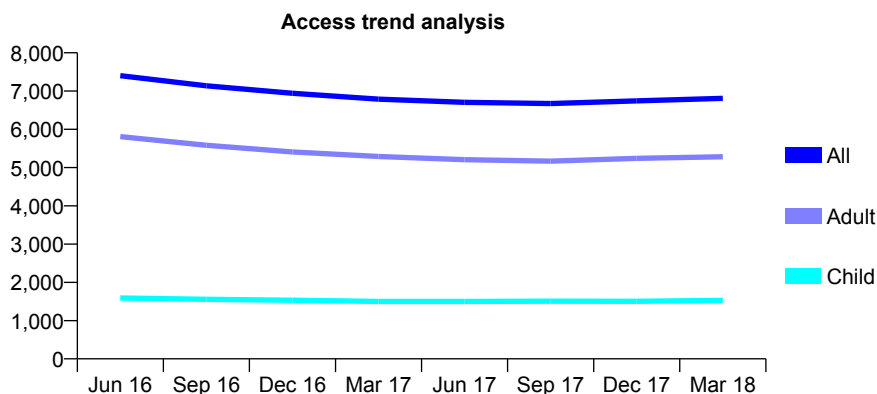
Q56 - Vital Signs At a Glance Contract Report for 101435/0067 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 19/07/2007 |
| Contract end date | |

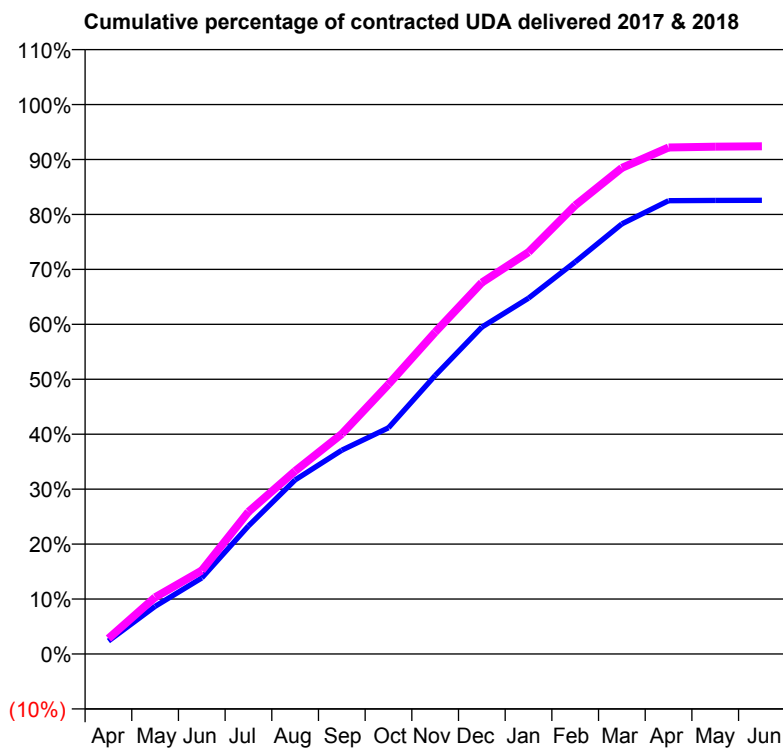
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 23,462 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £702,088.10 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,788 | |
| Quarter ending June 2017 | 6,705 | ↓ |
| Quarter ending September 2017 | 6,675 | → |
| Quarter ending December 2017 | 6,745 | → |
| Quarter ending March 2018 | 6,809 | → |
| Variance since March 2017 | 0.3% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 556 | 661 |
| May | 2,033 | 2,421 |
| June | 3,250 | 3,567 |
| July | 5,467 | 6,070 |
| August | 7,434 | 7,812 |
| September | 8,703 | 9,399 |
| October | 9,660 | 11,513 |
| November | 11,891 | 13,742 |
| December | 13,958 | 15,861 |
| January | 15,192 | 17,157 |
| February | 16,745 | 19,154 |
| March | 18,366 | 20,756 |
| April | 19,353 | 21,629 |
| May | 19,367 | 21,662 |
| June | 19,370 | 21,680 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 156 | 2,078 | 7.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,022 | 6,514 | 15.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,065 | 2,078 | 51.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,233 | 6,514 | 34.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 910 | 8,587 | 10.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 31 | 8,587 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 226 | 8,587 | 2.6% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

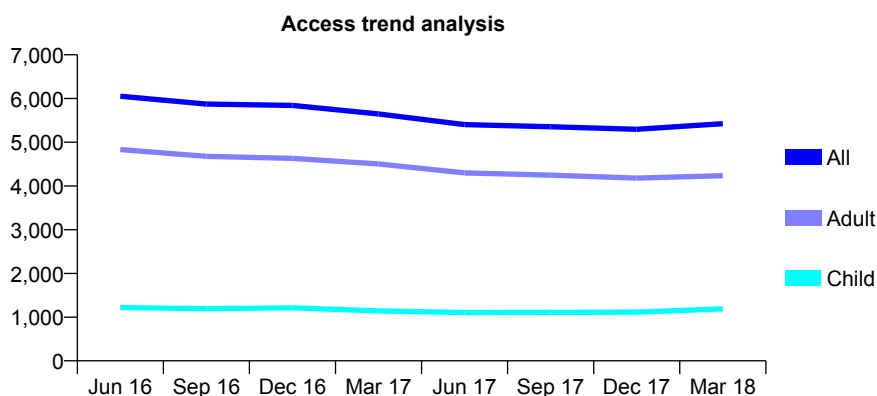
Q56 - Vital Signs At a Glance Contract Report for 101435/0099 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2008 |
| Contract end date | |

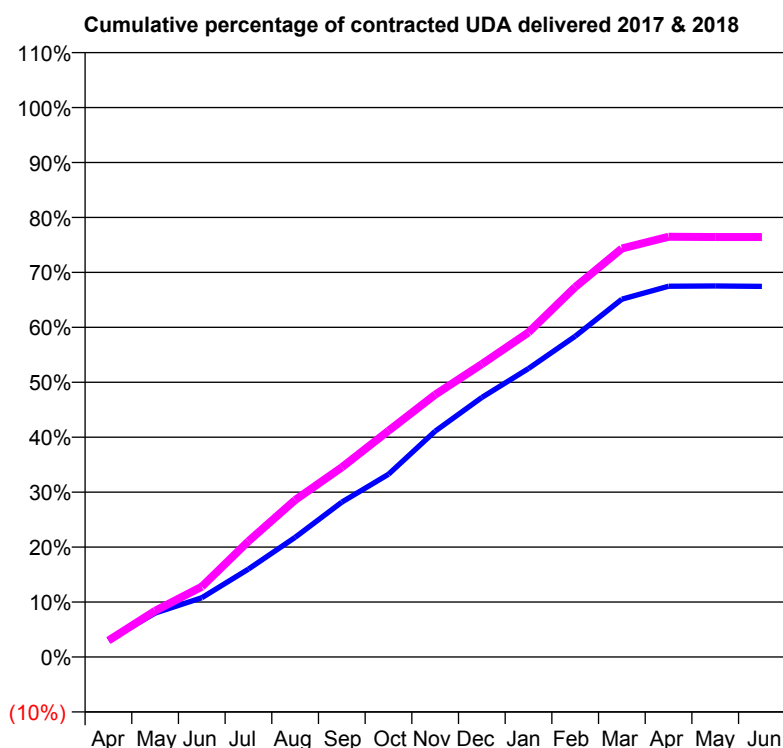
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,600 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £496,329.35 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,646 | |
| Quarter ending June 2017 | 5,403 | ↓ |
| Quarter ending September 2017 | 5,355 | → |
| Quarter ending December 2017 | 5,295 | ↓ |
| Quarter ending March 2018 | 5,424 | ↑ |
| Variance since March 2017 | (3.9%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 566 | 556 |
| May | 1,488 | 1,563 |
| June | 2,007 | 2,381 |
| July | 2,976 | 3,919 |
| August | 4,051 | 5,315 |
| September | 5,243 | 6,421 |
| October | 6,186 | 7,656 |
| November | 7,642 | 8,881 |
| December | 8,784 | 9,915 |
| January | 9,765 | 10,988 |
| February | 10,858 | 12,525 |
| March | 12,112 | 13,826 |
| April | 12,548 | 14,226 |
| May | 12,558 | 14,215 |
| June | 12,546 | 14,215 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 61 | 1,597 | 3.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 392 | 4,844 | 8.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 776 | 1,597 | 48.6% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,691 | 4,844 | 34.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 356 | 6,446 | 5.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 28 | 6,446 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 83 | 6,446 | 1.3% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

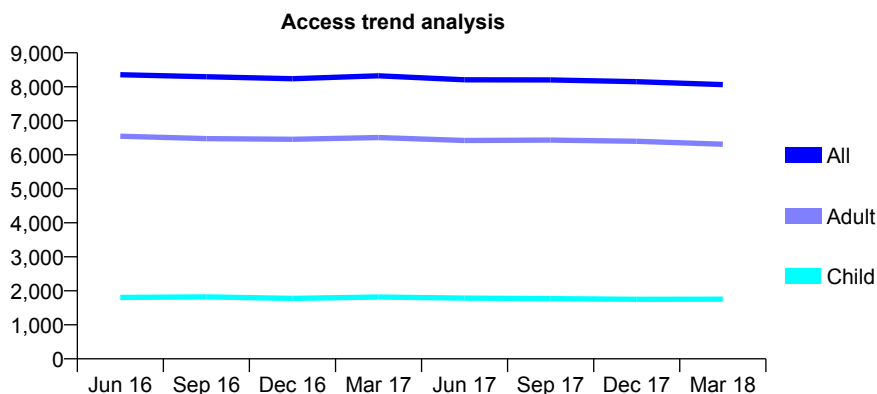
Q56 - Vital Signs At a Glance Contract Report for 101435/0100 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,891 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £556,249.80 |

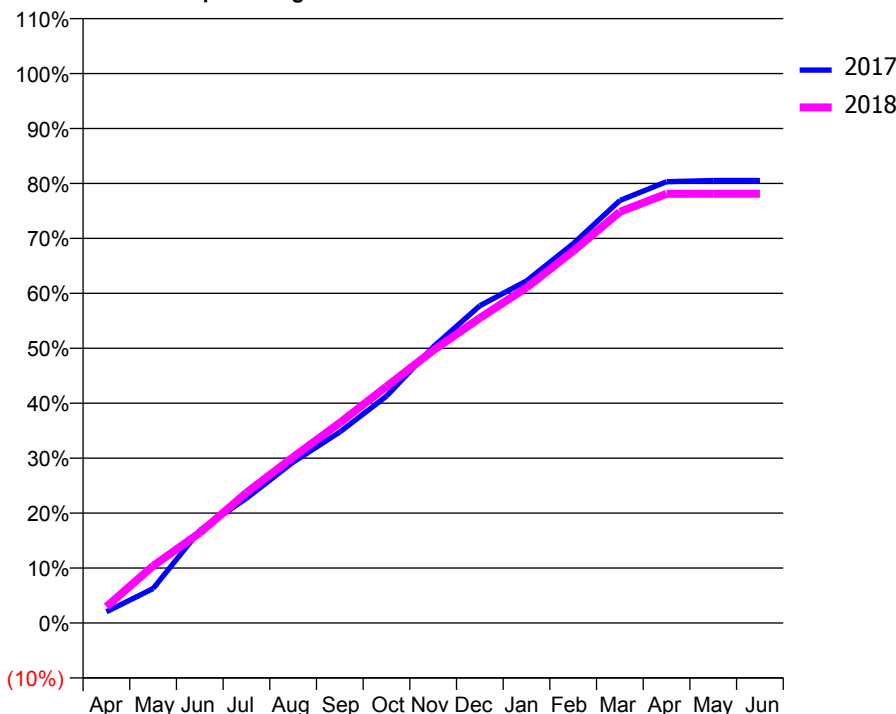
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 8,324 | |
| Quarter ending June 2017 | 8,207 | ↓ |
| Quarter ending September 2017 | 8,201 | → |
| Quarter ending December 2017 | 8,150 | → |
| Quarter ending March 2018 | 8,066 | ↓ |
| Variance since March 2017 | (3.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 469 | 680 |
| May | 1,434 | 2,378 |
| June | 3,856 | 3,761 |
| July | 5,195 | 5,430 |
| August | 6,704 | 6,912 |
| September | 7,955 | 8,338 |
| October | 9,453 | 9,851 |
| November | 11,504 | 11,354 |
| December | 13,220 | 12,707 |
| January | 14,252 | 13,976 |
| February | 15,802 | 15,495 |
| March | 17,603 | 17,129 |
| April | 18,383 | 17,880 |
| May | 18,432 | 17,884 |
| June | 18,433 | 17,884 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 110 | 2,256 | 4.9% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 993 | 7,077 | 14.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,289 | 2,256 | 57.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,109 | 7,077 | 29.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 377 | 9,317 | 4.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 109 | 9,317 | 1.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 300 | 9,317 | 3.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 7 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

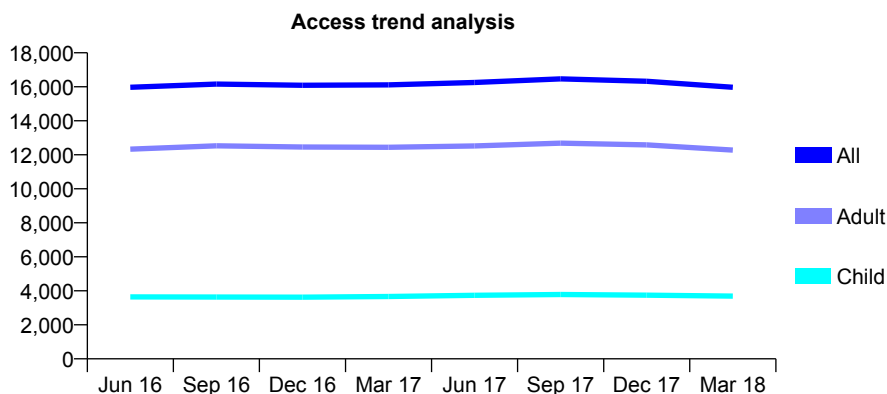
Q56 - Vital Signs At a Glance Contract Report for 101435/0114 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | IDH Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/09/2008 |
| Contract end date | |

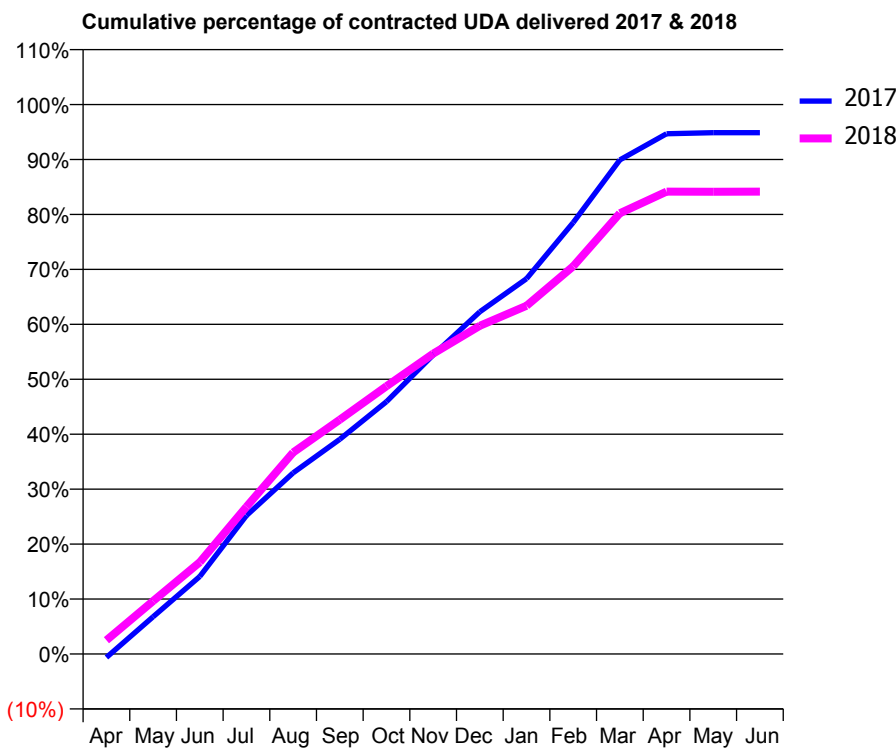
| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 41,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 247 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,117,268.48 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 16,115 | |
| Quarter ending June 2017 | 16,257 | → |
| Quarter ending September 2017 | 16,470 | → |
| Quarter ending December 2017 | 16,329 | → |
| Quarter ending March 2018 | 15,974 | ↓ |
| Variance since March 2017 | (0.9%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -265 | 1,033 |
| May | 2,782 | 3,954 |
| June | 5,782 | 6,848 |
| July | 10,336 | 10,991 |
| August | 13,521 | 15,034 |
| September | 16,022 | 17,481 |
| October | 18,826 | 19,980 |
| November | 22,312 | 22,415 |
| December | 25,536 | 24,491 |
| January | 27,998 | 25,984 |
| February | 32,191 | 28,924 |
| March | 36,868 | 32,889 |
| April | 38,820 | 34,495 |
| May | 38,897 | 34,494 |
| June | 38,900 | 34,498 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 284 | 4,739 | 6.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,615 | 12,930 | 12.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,559 | 4,739 | 54.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,604 | 12,930 | 35.6% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,360 | 17,605 | 7.7% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 101 | 17,605 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 355 | 17,605 | 2.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | 100.0% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 13 | 92.3% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

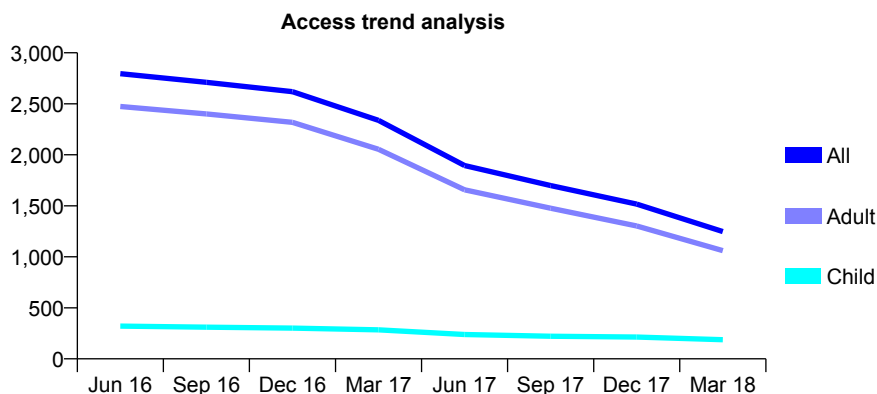
Q56 - Vital Signs At a Glance Contract Report for 101478/0001 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | CAMBRIDGE UNIVERSITY |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 30/06/2018 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 3,878 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £108,269.21 |

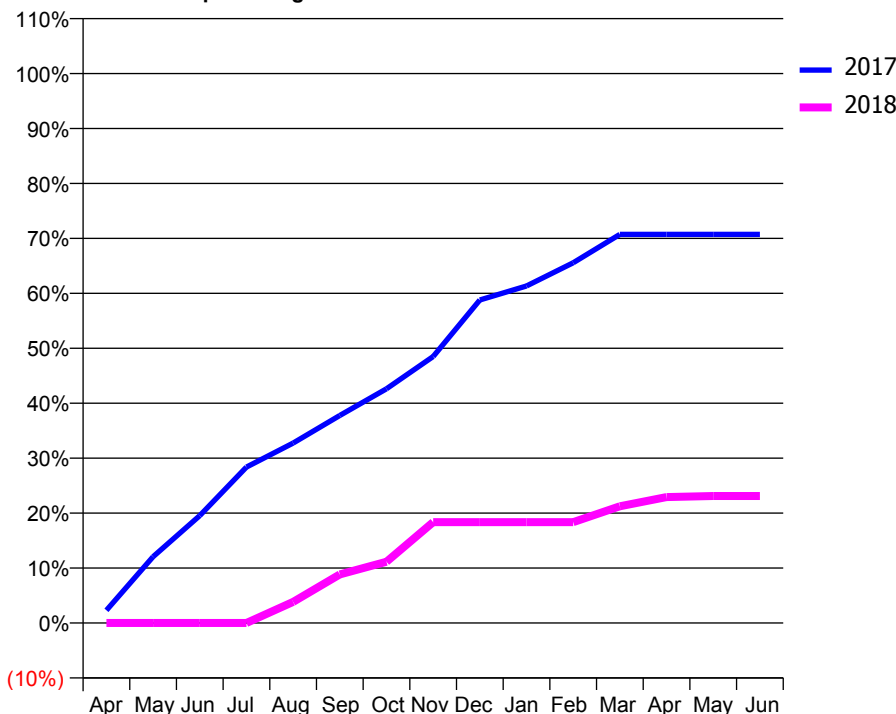
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 2,338 | |
| Quarter ending June 2017 | 1,895 | ↓ |
| Quarter ending September 2017 | 1,699 | ↓ |
| Quarter ending December 2017 | 1,517 | ↓ |
| Quarter ending March 2018 | 1,248 | ↓ |
| Variance since March 2017 | (46.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 90 | 0 |
| May | 469 | 0 |
| June | 758 | 0 |
| July | 1,100 | 0 |
| August | 1,270 | 149 |
| September | 1,465 | 343 |
| October | 1,653 | 432 |
| November | 1,881 | 712 |
| December | 2,280 | 712 |
| January | 2,379 | 712 |
| February | 2,542 | 712 |
| March | 2,742 | 824 |
| April | 2,742 | 889 |
| May | 2,742 | 896 |
| June | 2,742 | 896 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 91 | 0.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 35 | 348 | 10.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 17 | 91 | 18.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 47 | 348 | 13.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 67 | 487 | 13.8% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 487 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 9 | 487 | 1.8% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

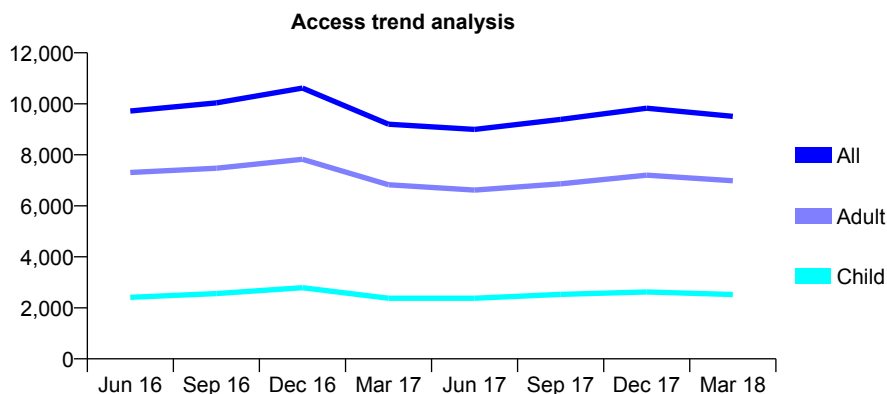
Q56 - Vital Signs At a Glance Contract Report for 101931/0001 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | Histon Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,500 |
| Carry forward general activity (UDA) | 661 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £711,143.14 |

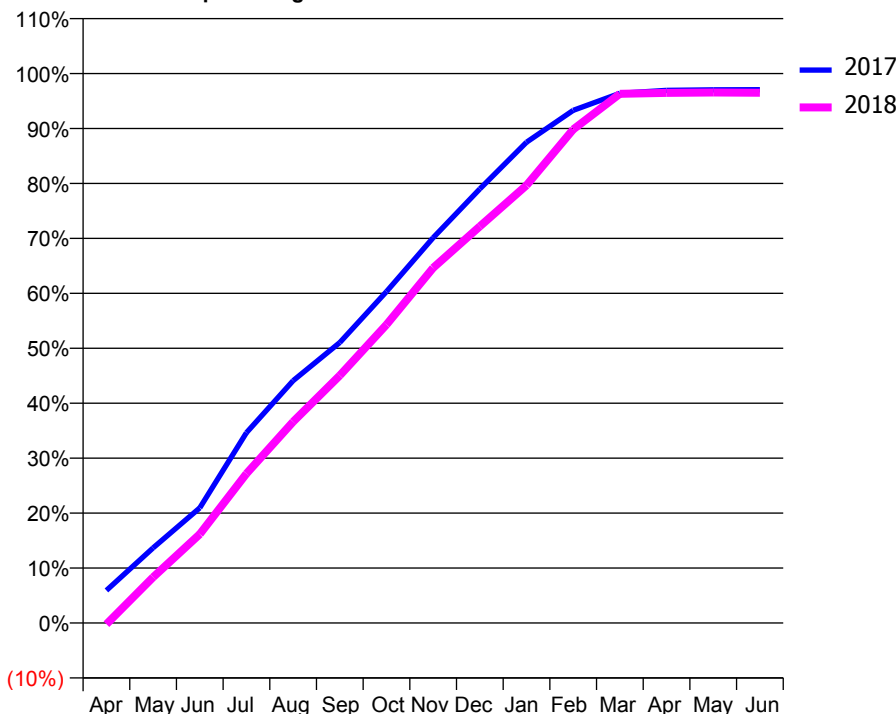
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 9,201 | |
| Quarter ending June 2017 | 8,995 | ↓ |
| Quarter ending September 2017 | 9,390 | ↑ |
| Quarter ending December 2017 | 9,825 | ↑ |
| Quarter ending March 2018 | 9,506 | ↓ |
| Variance since March 2017 | 3.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 1,332 | -52 |
| May | 3,075 | 1,877 |
| June | 4,716 | 3,638 |
| July | 7,793 | 6,116 |
| August | 9,924 | 8,245 |
| September | 11,484 | 10,139 |
| October | 13,570 | 12,215 |
| November | 15,776 | 14,541 |
| December | 17,775 | 16,240 |
| January | 19,684 | 17,923 |
| February | 20,989 | 20,210 |
| March | 21,691 | 21,671 |
| April | 21,812 | 21,706 |
| May | 21,833 | 21,725 |
| June | 21,839 | 21,711 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 190 | 3,589 | 5.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 991 | 9,247 | 10.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,647 | 3,589 | 45.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,086 | 9,247 | 44.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,089 | 12,758 | 8.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 108 | 12,758 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 80 | 12,758 | 0.6% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

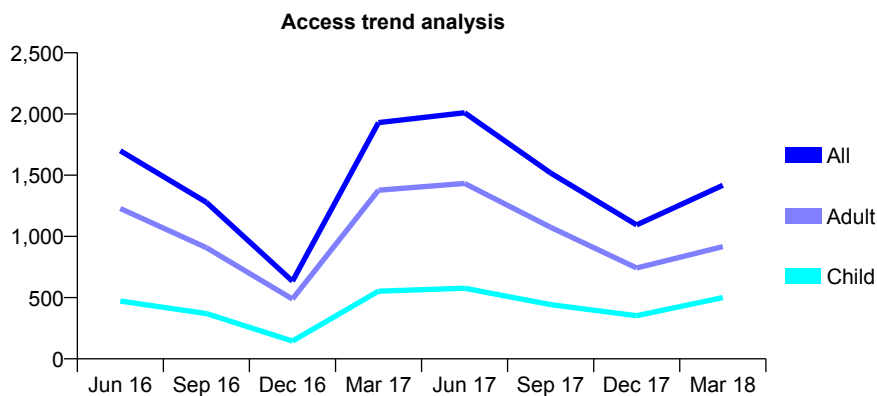
Q56 - Vital Signs At a Glance Contract Report for 101931/0002 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | Histon Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,625 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £98,889.39 |

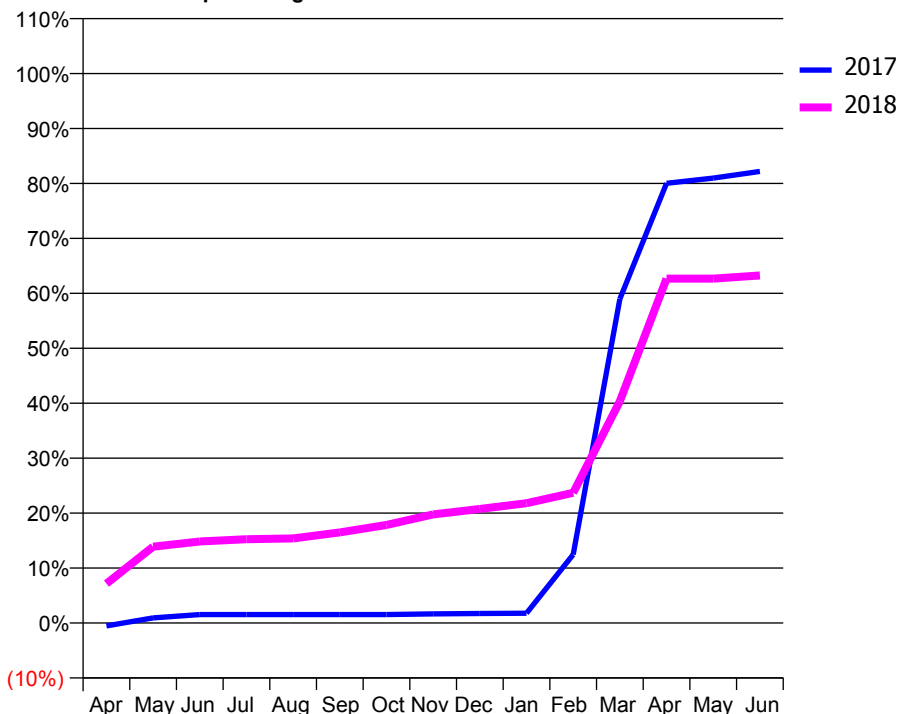
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 1,930 | |
| Quarter ending June 2017 | 2,010 | ↑ |
| Quarter ending September 2017 | 1,518 | ↓ |
| Quarter ending December 2017 | 1,094 | ↓ |
| Quarter ending March 2018 | 1,418 | ↑ |
| Variance since March 2017 | (26.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -20 | 260 |
| May | 34 | 503 |
| June | 56 | 538 |
| July | 56 | 553 |
| August | 56 | 558 |
| September | 56 | 598 |
| October | 56 | 647 |
| November | 60 | 716 |
| December | 63 | 753 |
| January | 64 | 791 |
| February | 452 | 859 |
| March | 2,138 | 1,463 |
| April | 2,901 | 2,272 |
| May | 2,935 | 2,272 |
| June | 2,979 | 2,293 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 10 | 487 | 2.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 21 | 842 | 2.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 32 | 487 | 6.6% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7 | 842 | 0.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 82 | 1,381 | 5.9% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 5 | 1,381 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 10 | 1,381 | 0.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

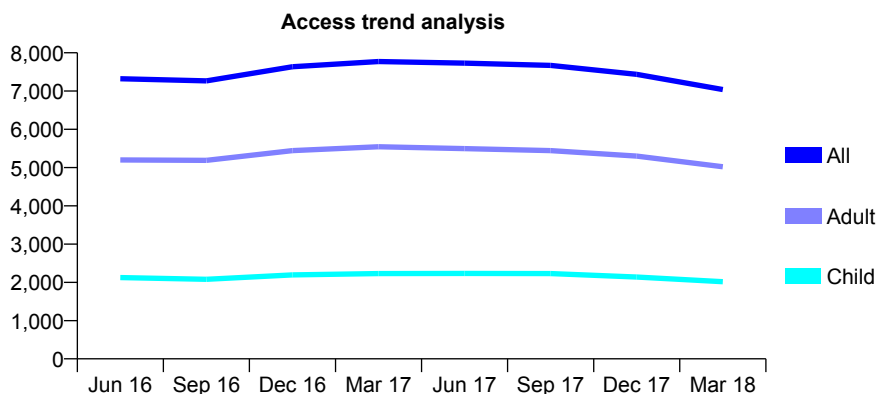
Q56 - Vital Signs At a Glance Contract Report for 102016/0001 - Year end March 2018

| | |
|----------------------|---|
| Name or company name | The Peterborough Dental Practice Partners |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2009 |
| Contract end date | |

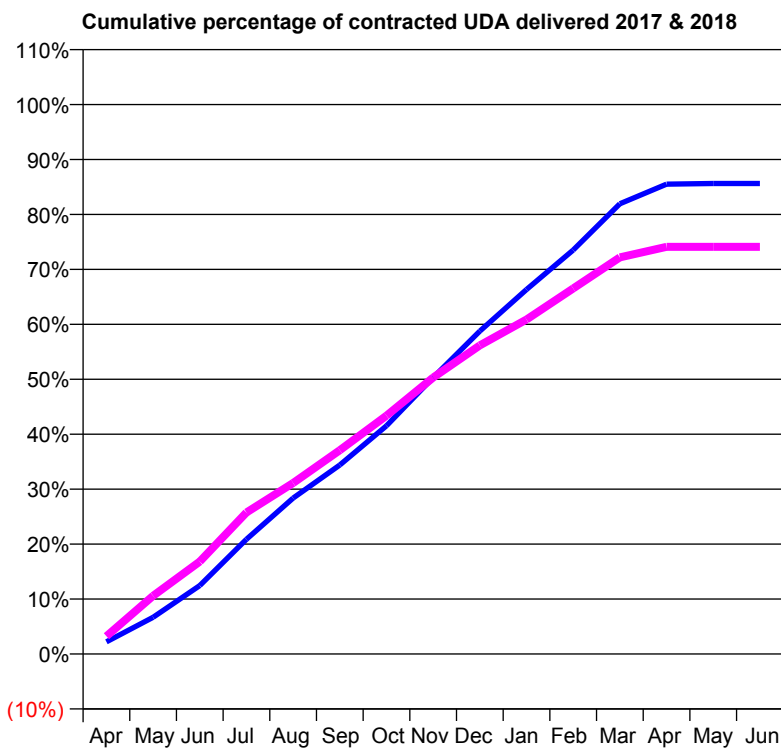
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £685,950.62 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,771 | |
| Quarter ending June 2017 | 7,730 | → |
| Quarter ending September 2017 | 7,672 | → |
| Quarter ending December 2017 | 7,438 | ↓ |
| Quarter ending March 2018 | 7,041 | ↓ |
| Variance since March 2017 | (9.4%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 497 | 729 |
| May | 1,505 | 2,382 |
| June | 2,803 | 3,785 |
| July | 4,699 | 5,798 |
| August | 6,388 | 7,001 |
| September | 7,738 | 8,347 |
| October | 9,345 | 9,762 |
| November | 11,323 | 11,320 |
| December | 13,219 | 12,637 |
| January | 14,923 | 13,698 |
| February | 16,539 | 14,968 |
| March | 18,438 | 16,242 |
| April | 19,239 | 16,674 |
| May | 19,263 | 16,674 |
| June | 19,263 | 16,674 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 166 | 2,055 | 8.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 798 | 4,934 | 16.2% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 701 | 2,055 | 34.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,598 | 4,934 | 32.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 649 | 6,890 | 9.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 73 | 6,890 | 1.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 177 | 6,890 | 2.6% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

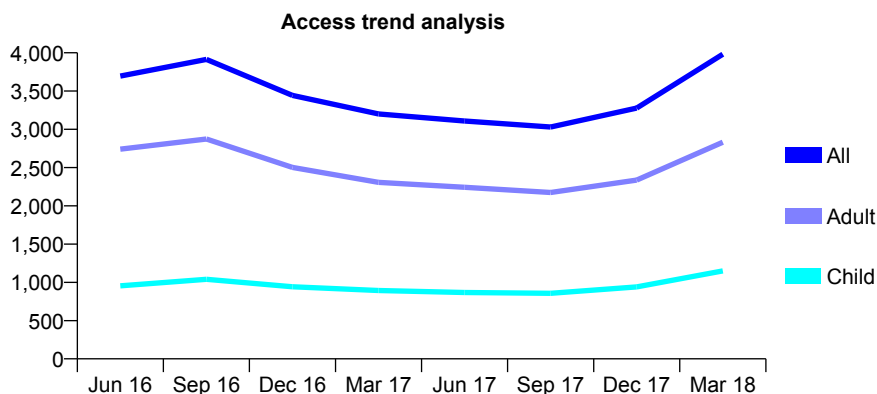
Q56 - Vital Signs At a Glance Contract Report for 102342/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Beechcroft Dental Care Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,009 |
| Carry forward general activity (UDA) | 48 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £246,187.64 |

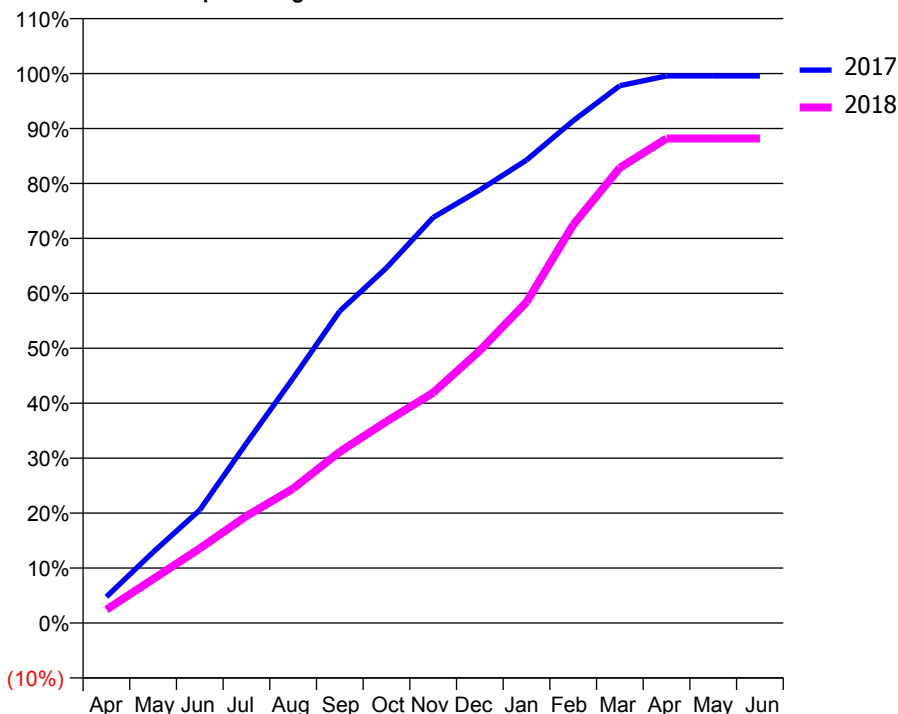
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 3,200 | |
| Quarter ending June 2017 | 3,109 | ↓ |
| Quarter ending September 2017 | 3,030 | ↓ |
| Quarter ending December 2017 | 3,277 | ↑ |
| Quarter ending March 2018 | 3,981 | ↑ |
| Variance since March 2017 | 24.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|-------|
| April | 526 | 268 |
| May | 1,420 | 881 |
| June | 2,265 | 1,495 |
| July | 3,603 | 2,144 |
| August | 4,906 | 2,693 |
| September | 6,251 | 3,432 |
| October | 7,116 | 4,039 |
| November | 8,125 | 4,615 |
| December | 8,676 | 5,460 |
| January | 9,275 | 6,429 |
| February | 10,062 | 7,979 |
| March | 10,764 | 9,121 |
| April | 10,959 | 9,706 |
| May | 10,961 | 9,706 |
| June | 10,961 | 9,707 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 162 | 1,554 | 10.4% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 526 | 3,612 | 14.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 749 | 1,554 | 48.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,463 | 3,612 | 40.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 229 | 4,749 | 4.8% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 34 | 4,749 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 141 | 4,749 | 3.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

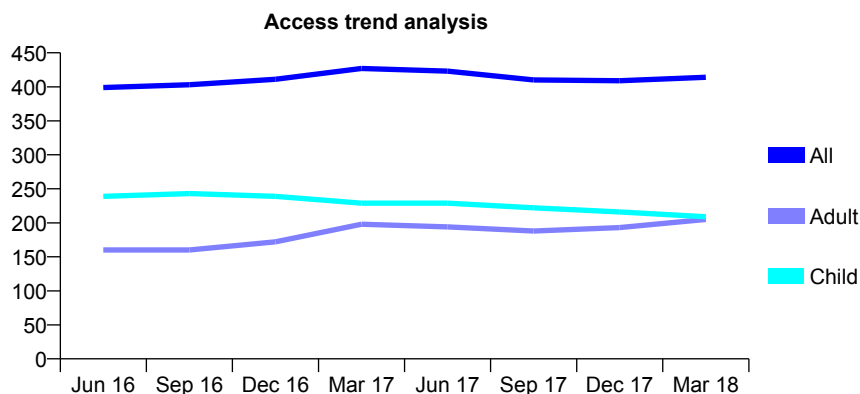
Q56 - Vital Signs At a Glance Contract Report for 102423/0001 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | Harbour TNGC Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2011 |
| Contract end date | |

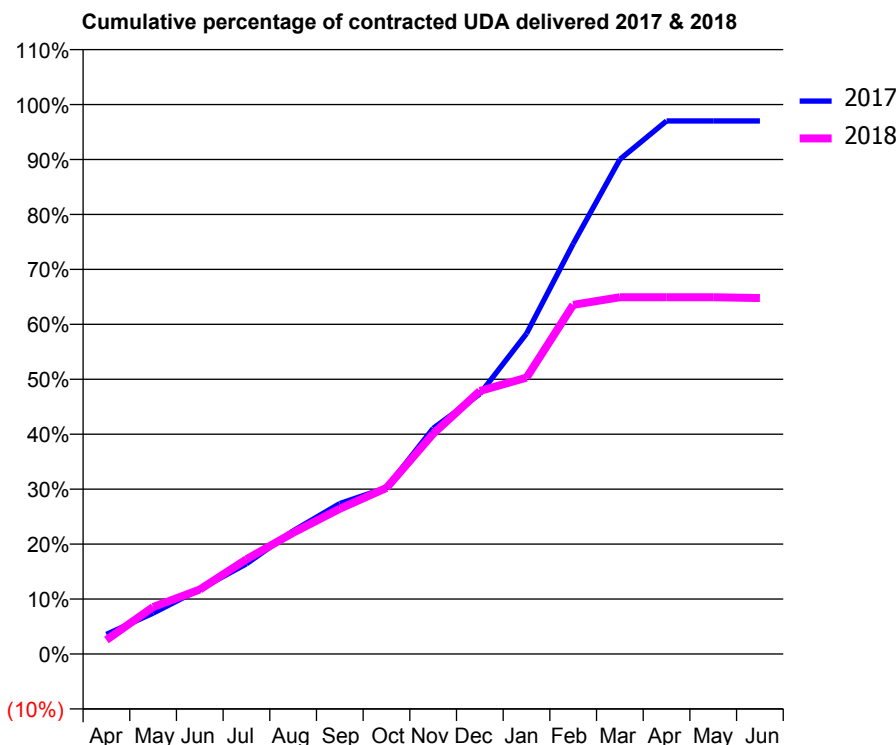
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,450 |
| Carry forward general activity (UDA) | 43 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £32,676.19 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 427 | |
| Quarter ending June 2017 | 423 | → |
| Quarter ending September 2017 | 410 | ↓ |
| Quarter ending December 2017 | 409 | → |
| Quarter ending March 2018 | 414 | → |
| Variance since March 2017 | (3.0%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 52 | 37 |
| May | 108 | 124 |
| June | 171 | 170 |
| July | 238 | 250 |
| August | 325 | 320 |
| September | 397 | 383 |
| October | 439 | 438 |
| November | 595 | 581 |
| December | 686 | 694 |
| January | 845 | 729 |
| February | 1,082 | 921 |
| March | 1,305 | 941 |
| April | 1,407 | 941 |
| May | 1,407 | 941 |
| June | 1,407 | 939 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 16 | 302 | 5.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 16 | 184 | 8.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 193 | 302 | 63.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 97 | 184 | 52.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2 | 473 | 0.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 473 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 473 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

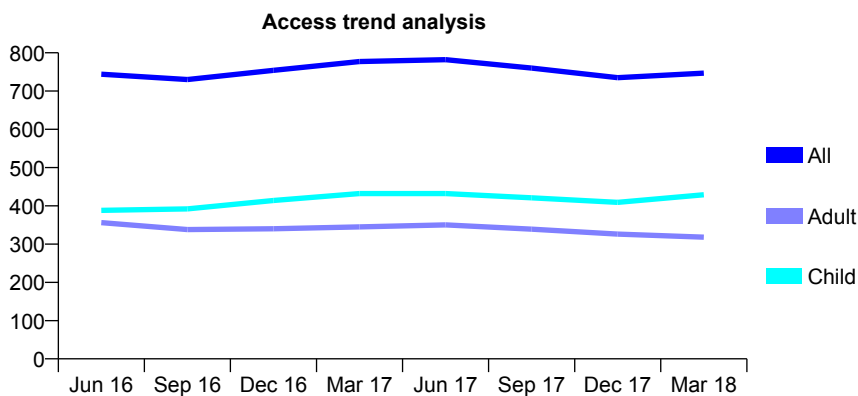
Q56 - Vital Signs At a Glance Contract Report for 102881/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Corner House Norwich LLP |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2013 |
| Contract end date | |

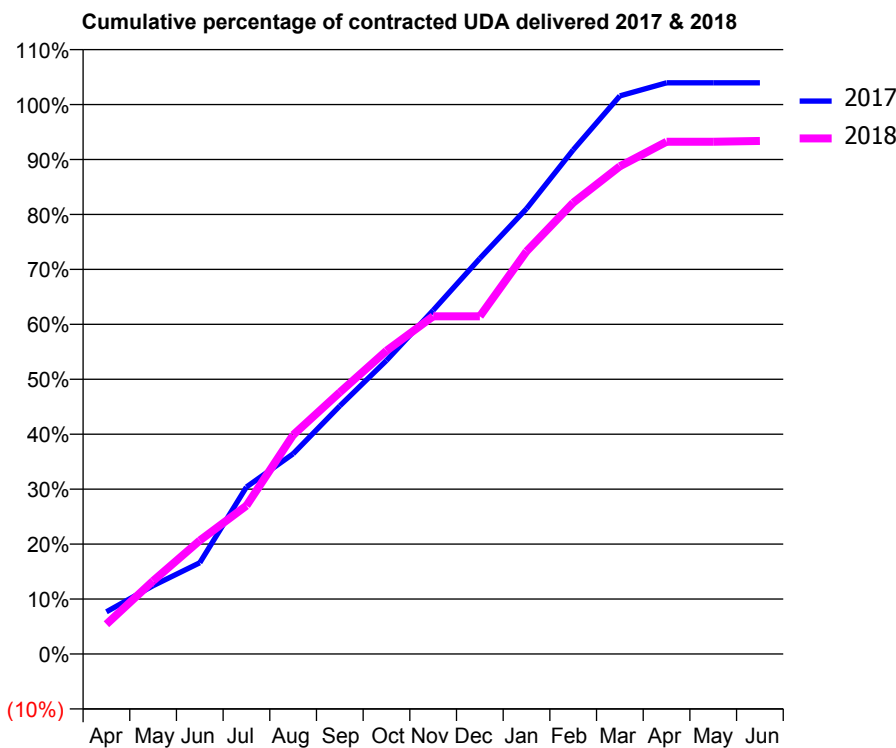
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,835 |
| Carry forward general activity (UDA) | -37 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £48,901.65 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 777 | |
| Quarter ending June 2017 | 782 | → |
| Quarter ending September 2017 | 760 | ↓ |
| Quarter ending December 2017 | 735 | ↓ |
| Quarter ending March 2018 | 747 | → |
| Variance since March 2017 | (3.9%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 141 | 100 |
| May | 228 | 244 |
| June | 305 | 379 |
| July | 558 | 496 |
| August | 669 | 731 |
| September | 828 | 874 |
| October | 980 | 1,013 |
| November | 1,148 | 1,128 |
| December | 1,321 | 1,128 |
| January | 1,487 | 1,344 |
| February | 1,683 | 1,507 |
| March | 1,864 | 1,629 |
| April | 1,908 | 1,710 |
| May | 1,908 | 1,710 |
| June | 1,908 | 1,713 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 41 | 618 | 6.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 31 | 306 | 10.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 370 | 618 | 59.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 153 | 306 | 50.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 88 | 931 | 9.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 931 | 0.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 931 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

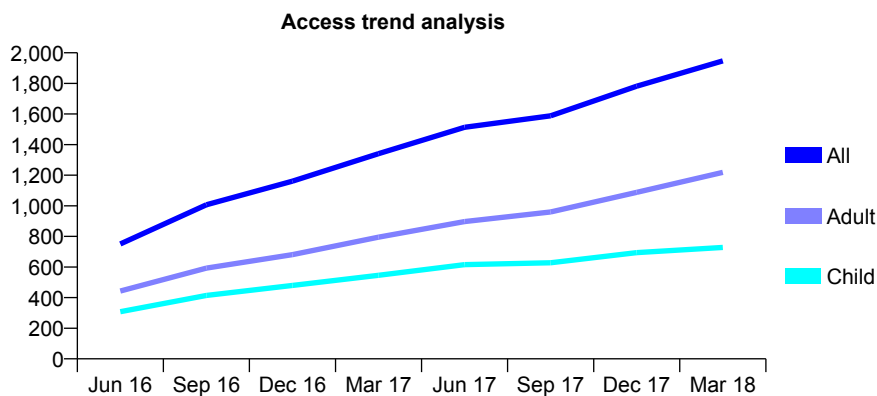
Q56 - Vital Signs At a Glance Contract Report for 103748/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Zain Shamoon |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 07/12/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 3,783 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 1,800 |
| Carry forward orthodontic activity (UOA) | -1 |
| Baseline contract value | £221,910.65 |

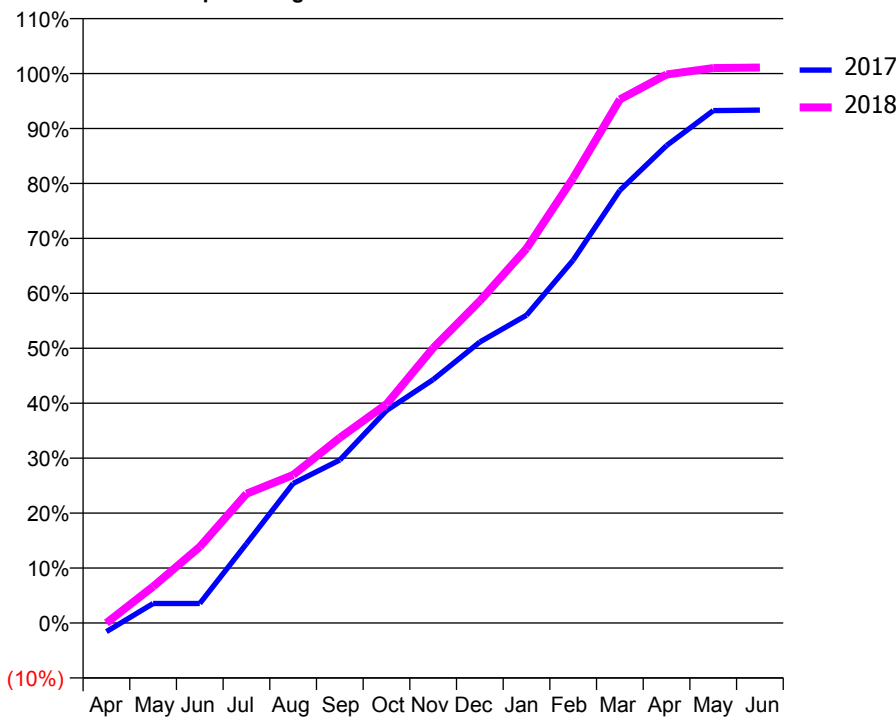
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,341 | |
| Quarter ending June 2017 | 1,513 | ↑ |
| Quarter ending September 2017 | 1,588 | ↑ |
| Quarter ending December 2017 | 1,782 | ↑ |
| Quarter ending March 2018 | 1,947 | ↑ |
| Variance since March 2017 | 45.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -60 | 0 |
| May | 135 | 251 |
| June | 135 | 525 |
| July | 546 | 890 |
| August | 961 | 1,019 |
| September | 1,122 | 1,275 |
| October | 1,463 | 1,507 |
| November | 1,676 | 1,894 |
| December | 1,935 | 2,217 |
| January | 2,119 | 2,578 |
| February | 2,498 | 3,064 |
| March | 2,979 | 3,605 |
| April | 3,287 | 3,777 |
| May | 3,528 | 3,820 |
| June | 3,531 | 3,824 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 93 | 1,140 | 8.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 230 | 1,592 | 14.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 404 | 1,140 | 35.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 664 | 1,592 | 41.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 172 | 2,385 | 7.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 5 | 2,385 | 0.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 10 | 2,385 | 0.4% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

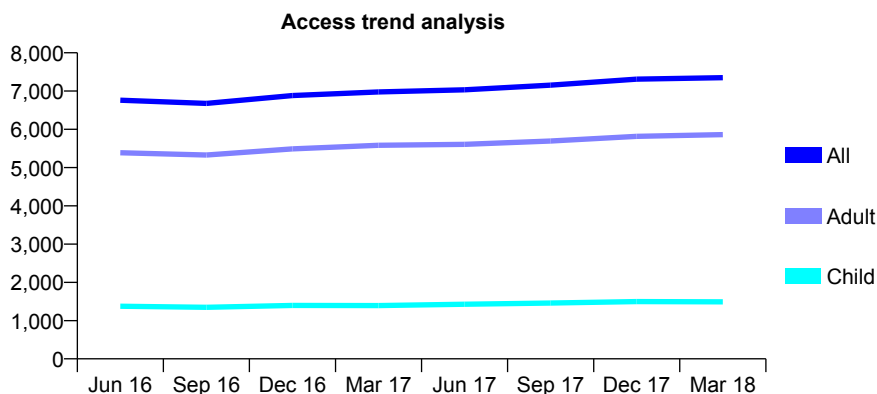
Q56 - Vital Signs At a Glance Contract Report for 104418/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Parish Vaid & Snehal Radia & Sanjay Shah |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 08/05/2014 |
| Contract end date | |

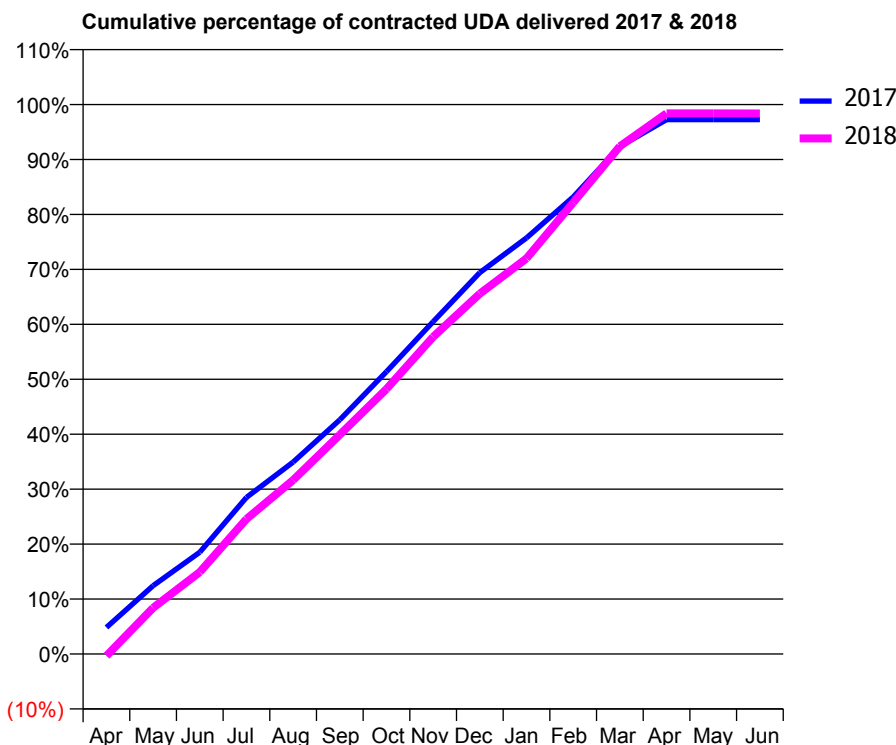
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,611 |
| Carry forward general activity (UDA) | 592 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £489,281.94 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,976 | |
| Quarter ending June 2017 | 7,034 | → |
| Quarter ending September 2017 | 7,153 | → |
| Quarter ending December 2017 | 7,313 | ↑ |
| Quarter ending March 2018 | 7,350 | → |
| Variance since March 2017 | 5.4% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,046 | -78 |
| May | 2,688 | 1,817 |
| June | 4,005 | 3,221 |
| July | 6,159 | 5,311 |
| August | 7,549 | 6,842 |
| September | 9,212 | 8,624 |
| October | 11,105 | 10,423 |
| November | 13,073 | 12,475 |
| December | 15,004 | 14,175 |
| January | 16,363 | 15,559 |
| February | 17,976 | 17,755 |
| March | 19,959 | 19,967 |
| April | 21,015 | 21,261 |
| May | 21,018 | 21,261 |
| June | 21,019 | 21,260 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 173 | 2,407 | 7.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,257 | 9,202 | 13.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,548 | 2,407 | 64.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,694 | 9,202 | 61.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 784 | 11,609 | 6.8% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 92 | 11,609 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 105 | 11,609 | 0.9% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 14 | 85.7% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 14 | 71.4% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

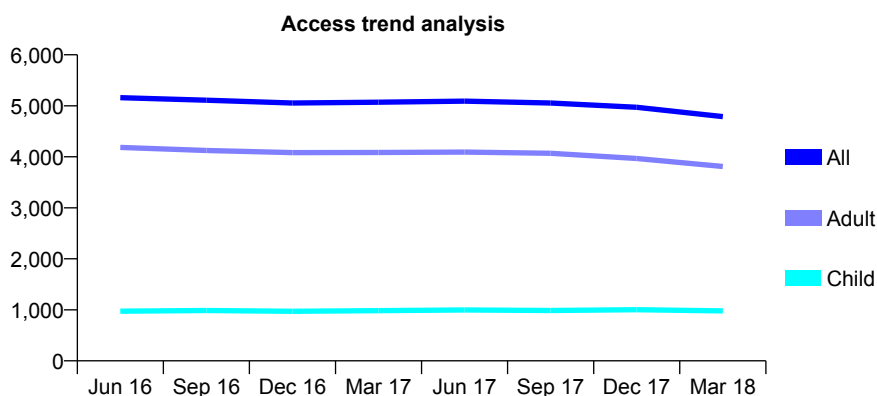
Q56 - Vital Signs At a Glance Contract Report for 104418/0002 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Parish Vaid & Snehal Radia & Sanjay Shah |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 13/05/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,174 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £444,767.08 |

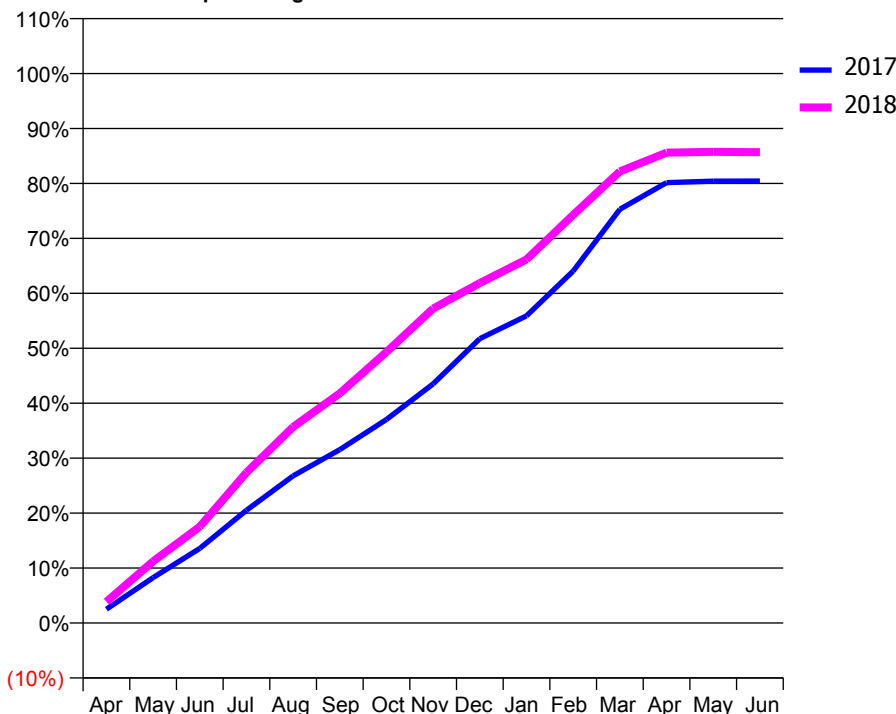
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,070 | |
| Quarter ending June 2017 | 5,091 | → |
| Quarter ending September 2017 | 5,056 | → |
| Quarter ending December 2017 | 4,970 | ↓ |
| Quarter ending March 2018 | 4,789 | ↓ |
| Variance since March 2017 | (5.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 408 | 626 |
| May | 1,338 | 1,814 |
| June | 2,195 | 2,836 |
| July | 3,318 | 4,430 |
| August | 4,330 | 5,771 |
| September | 5,104 | 6,761 |
| October | 5,991 | 7,977 |
| November | 7,038 | 9,259 |
| December | 8,369 | 10,007 |
| January | 9,039 | 10,703 |
| February | 10,359 | 12,014 |
| March | 12,179 | 13,292 |
| April | 12,961 | 13,845 |
| May | 13,004 | 13,868 |
| June | 13,008 | 13,856 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 93 | 1,441 | 6.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 711 | 5,476 | 13.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 822 | 1,441 | 57.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,186 | 5,476 | 58.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 558 | 6,759 | 8.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 27 | 6,759 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 17 | 6,759 | 0.3% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

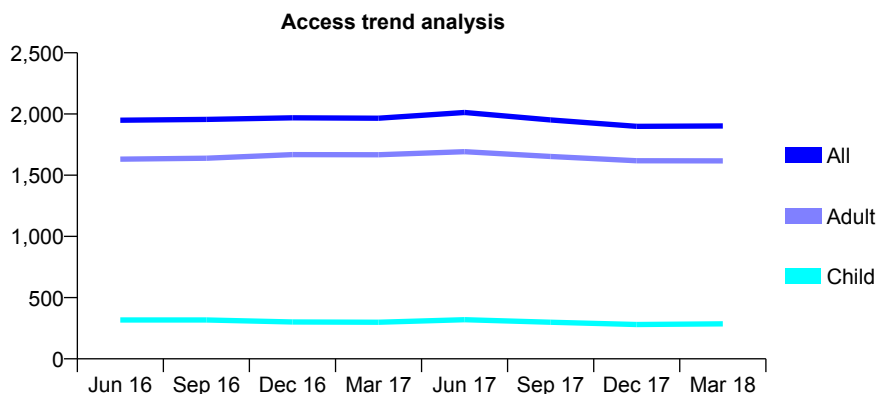
Q56 - Vital Signs At a Glance Contract Report for 105090/0001 - Year end March 2018

| | |
|----------------------|----------------------------------|
| Name or company name | Mr Azad Eyrumlu and Mr M Eyrumlu |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 05/02/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,566 |
| Carry forward general activity (UDA) | -5 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £181,499.53 |

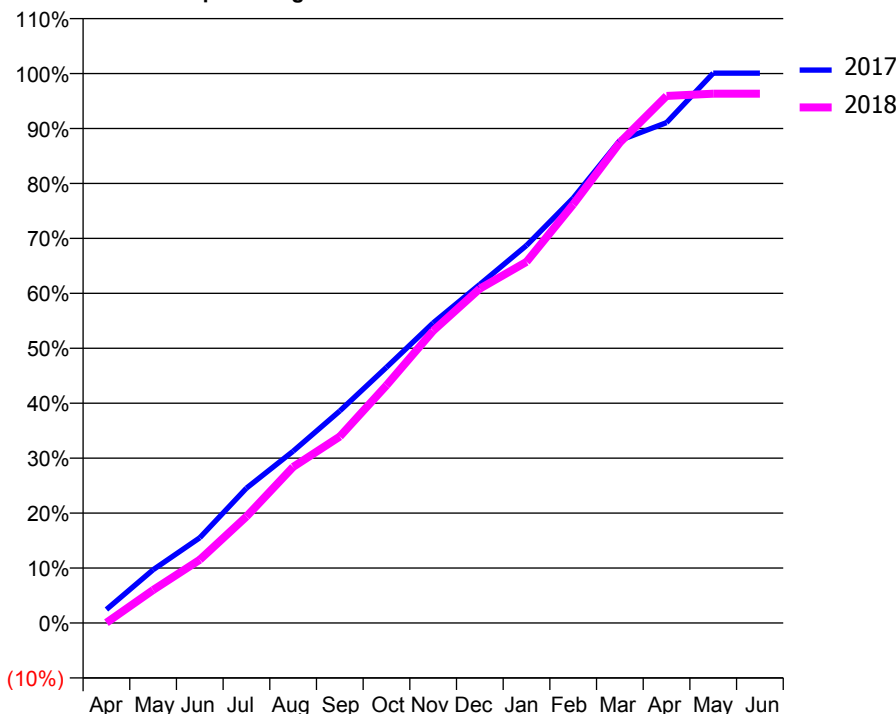
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,966 | |
| Quarter ending June 2017 | 2,012 | ↑ |
| Quarter ending September 2017 | 1,952 | ↓ |
| Quarter ending December 2017 | 1,899 | ↓ |
| Quarter ending March 2018 | 1,903 | → |
| Variance since March 2017 | (3.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 187 | 5 |
| May | 733 | 455 |
| June | 1,173 | 872 |
| July | 1,857 | 1,466 |
| August | 2,365 | 2,150 |
| September | 2,921 | 2,568 |
| October | 3,520 | 3,272 |
| November | 4,132 | 4,024 |
| December | 4,662 | 4,604 |
| January | 5,200 | 4,973 |
| February | 5,851 | 5,764 |
| March | 6,645 | 6,616 |
| April | 6,889 | 7,257 |
| May | 7,571 | 7,288 |
| June | 7,571 | 7,288 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 40 | 443 | 9.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 360 | 2,338 | 15.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 258 | 443 | 58.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,162 | 2,338 | 49.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 290 | 2,706 | 10.7% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 70 | 2,706 | 2.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 75 | 2,706 | 2.8% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

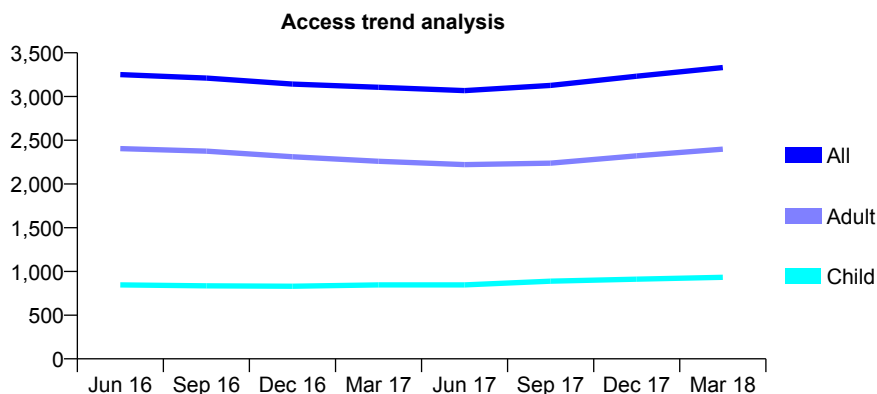
Q56 - Vital Signs At a Glance Contract Report for 105171/0001 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | Gentle Dental Practices Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/06/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,416 |
| Carry forward general activity (UDA) | -25 |
| 17/18 Contracted orthodontic activity (UOA) | 1,260 |
| Carry forward orthodontic activity (UOA) | -10 |
| Baseline contract value | £353,794.99 |

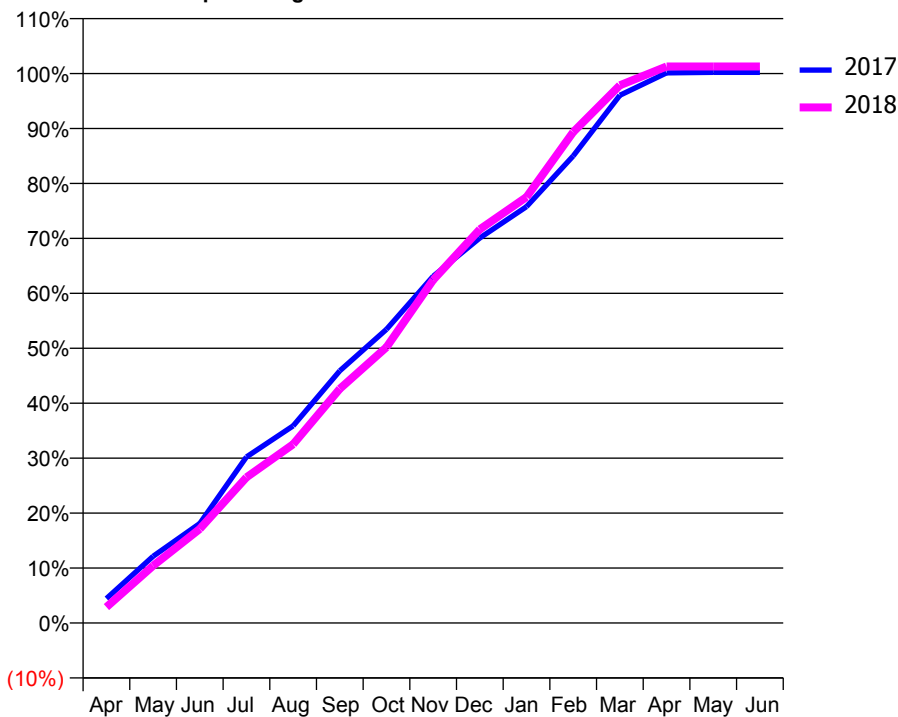
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,106 | |
| Quarter ending June 2017 | 3,067 | ↓ |
| Quarter ending September 2017 | 3,127 | → |
| Quarter ending December 2017 | 3,233 | ↑ |
| Quarter ending March 2018 | 3,331 | ↑ |
| Variance since March 2017 | 7.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 508 | 331 |
| May | 1,387 | 1,191 |
| June | 2,068 | 1,955 |
| July | 3,452 | 3,026 |
| August | 4,095 | 3,713 |
| September | 5,239 | 4,867 |
| October | 6,102 | 5,731 |
| November | 7,205 | 7,126 |
| December | 8,001 | 8,179 |
| January | 8,652 | 8,850 |
| February | 9,703 | 10,200 |
| March | 10,965 | 11,173 |
| April | 11,428 | 11,562 |
| May | 11,440 | 11,562 |
| June | 11,441 | 11,562 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 201 | 1,636 | 12.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 617 | 3,625 | 17.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 954 | 1,636 | 58.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,576 | 3,625 | 43.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 340 | 5,157 | 6.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 41 | 5,157 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 5,157 | 0.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

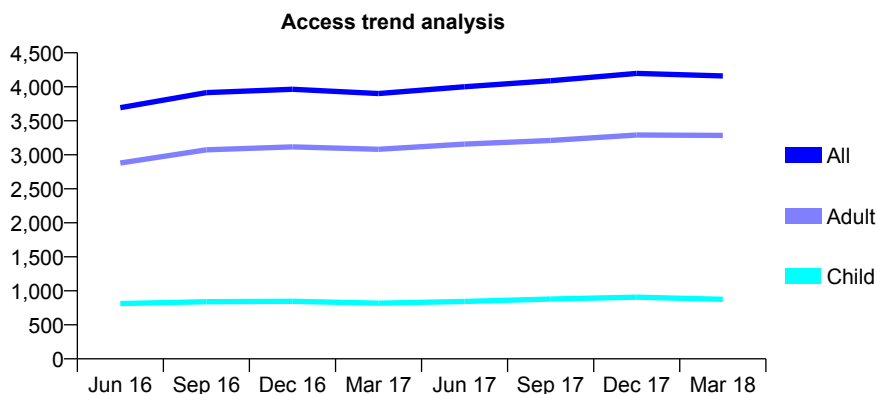
Q56 - Vital Signs At a Glance Contract Report for 105996/0001 - Year end March 2018

| | |
|----------------------|---|
| Name or company name | Dr A Monzavi Tabrizi Dental Practice Limite |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,090 |
| Carry forward general activity (UDA) | -34 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £295,979.57 |

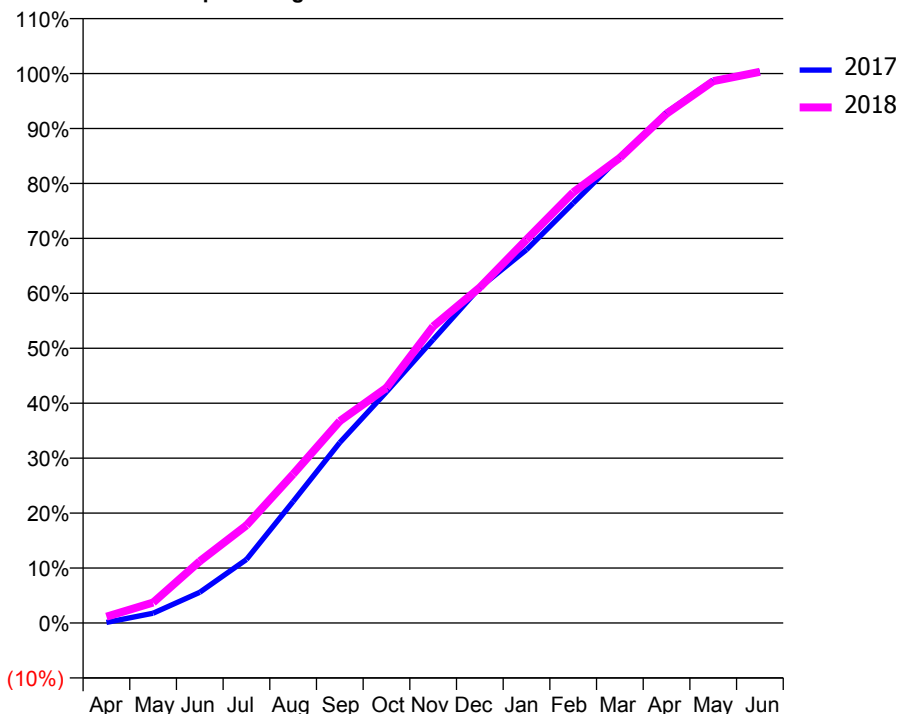
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,901 | |
| Quarter ending June 2017 | 4,001 | ↑ |
| Quarter ending September 2017 | 4,090 | ↑ |
| Quarter ending December 2017 | 4,197 | ↑ |
| Quarter ending March 2018 | 4,160 | → |
| Variance since March 2017 | 6.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 160 | 1,136 | 14.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 739 | 4,367 | 16.9% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 461 | 1,136 | 40.6% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,091 | 4,367 | 47.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 821 | 5,539 | 14.8% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 8 | 5,539 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 49 | 5,539 | 0.9% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

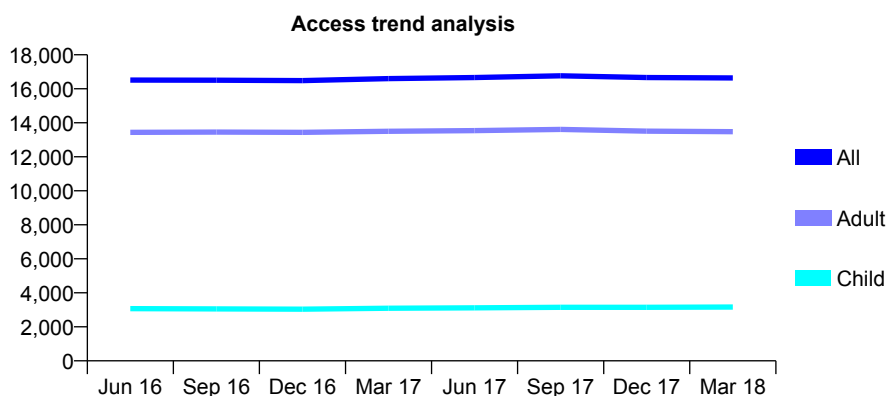
Q56 - Vital Signs At a Glance Contract Report for 106275/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Dr P Vaid, S Radia and S Shah |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 47,200 |
| Carry forward general activity (UDA) | 1,440 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,013,805.53 |

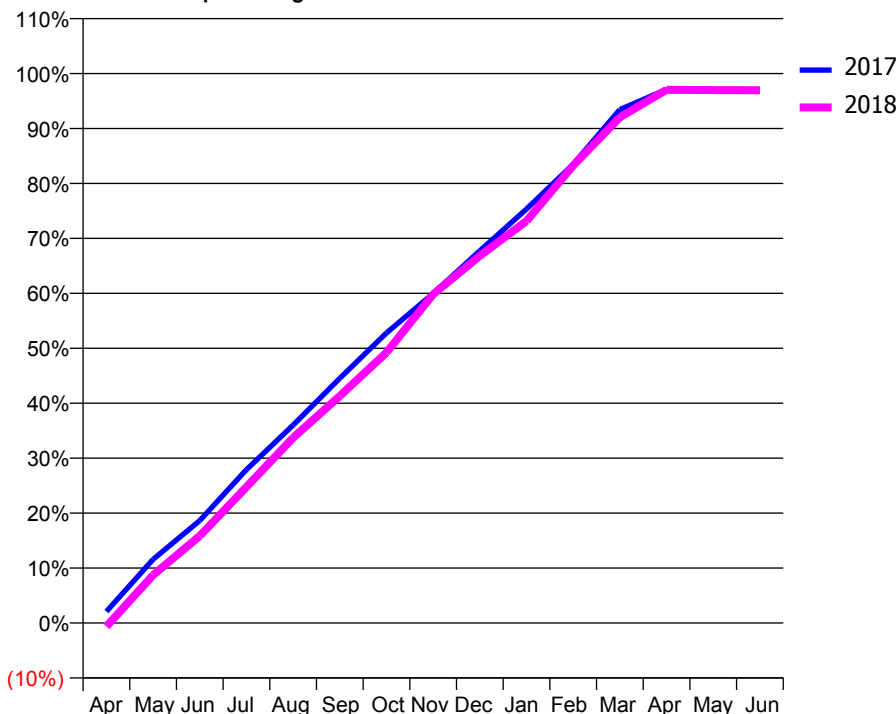
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 16,602 | |
| Quarter ending June 2017 | 16,660 | → |
| Quarter ending September 2017 | 16,766 | → |
| Quarter ending December 2017 | 16,659 | → |
| Quarter ending March 2018 | 16,641 | → |
| Variance since March 2017 | 0.2% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,017 | -302 |
| May | 5,608 | 4,113 |
| June | 9,031 | 7,491 |
| July | 13,524 | 11,687 |
| August | 17,447 | 15,917 |
| September | 21,565 | 19,502 |
| October | 25,561 | 23,239 |
| November | 29,042 | 28,242 |
| December | 32,809 | 31,535 |
| January | 36,487 | 34,528 |
| February | 40,432 | 39,295 |
| March | 45,253 | 43,434 |
| April | 47,023 | 45,798 |
| May | 46,998 | 45,779 |
| June | 46,986 | 45,767 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 407 | 4,561 | 8.9% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3,221 | 19,820 | 16.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,623 | 4,561 | 57.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 11,229 | 19,820 | 56.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,829 | 24,099 | 11.7% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 461 | 24,099 | 1.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 166 | 24,099 | 0.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 16 | 19 | 84.2% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 19 | 84.2% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

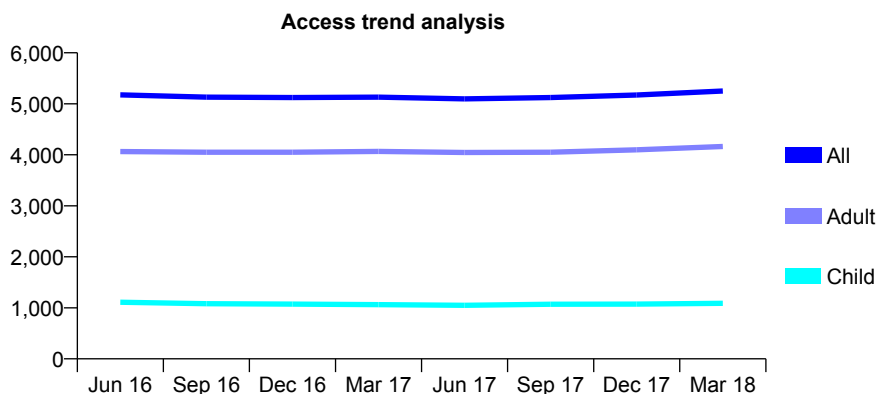
Q56 - Vital Signs At a Glance Contract Report for 106941/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Perfect Smile Clinic Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 17,380 |
| Carry forward general activity (UDA) | 145 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £405,266.28 |

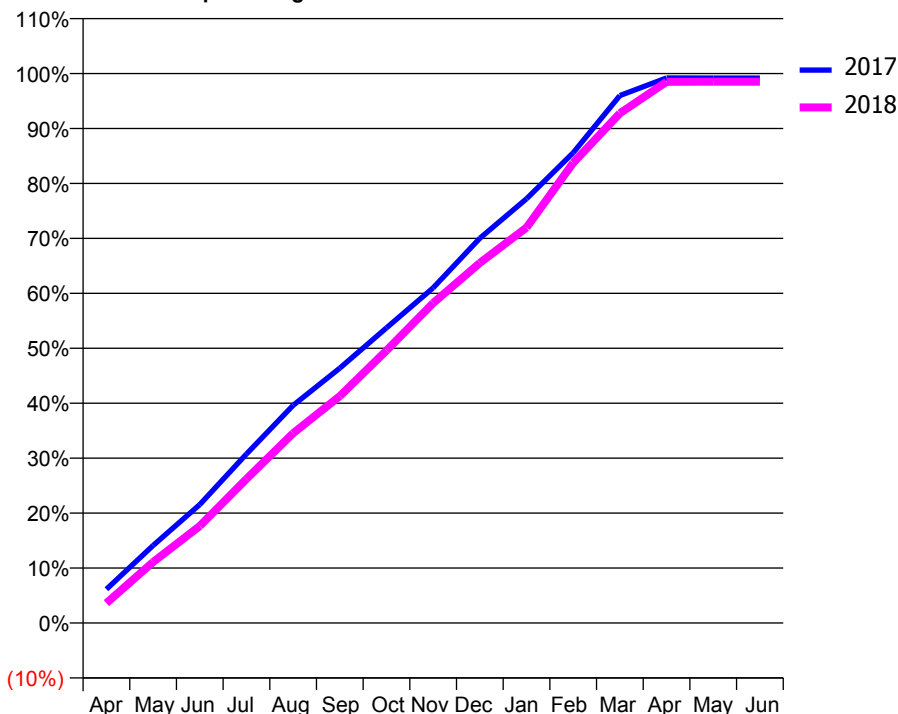
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,130 | |
| Quarter ending June 2017 | 5,097 | → |
| Quarter ending September 2017 | 5,122 | → |
| Quarter ending December 2017 | 5,173 | → |
| Quarter ending March 2018 | 5,252 | → |
| Variance since March 2017 | 2.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 1,068 | 630 |
| May | 2,451 | 1,929 |
| June | 3,749 | 3,069 |
| July | 5,347 | 4,559 |
| August | 6,884 | 6,004 |
| September | 8,063 | 7,175 |
| October | 9,334 | 8,621 |
| November | 10,600 | 10,120 |
| December | 12,170 | 11,389 |
| January | 13,418 | 12,505 |
| February | 14,871 | 14,551 |
| March | 16,681 | 16,122 |
| April | 17,240 | 17,117 |
| May | 17,234 | 17,120 |
| June | 17,235 | 17,120 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 141 | 1,775 | 7.9% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 855 | 6,236 | 13.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,124 | 1,775 | 63.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,737 | 6,236 | 59.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 684 | 8,086 | 8.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 38 | 8,086 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 37 | 8,086 | 0.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

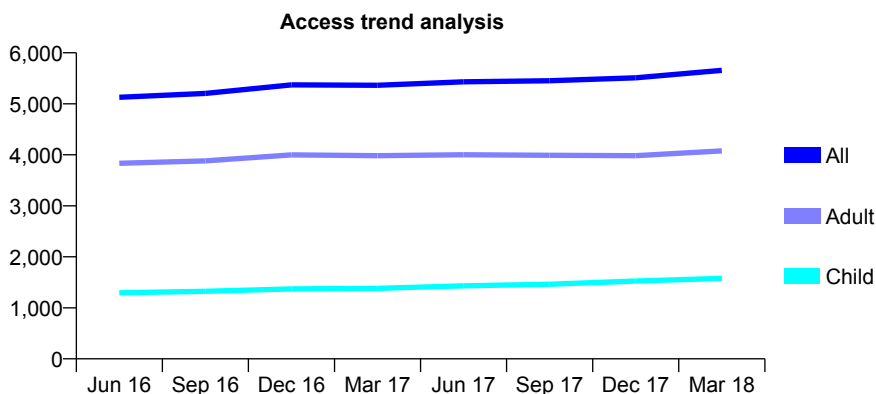
Q56 - Vital Signs At a Glance Contract Report for 109142/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Littleport Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/07/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,288 |
| Carry forward general activity (UDA) | 4 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £361,823.38 |

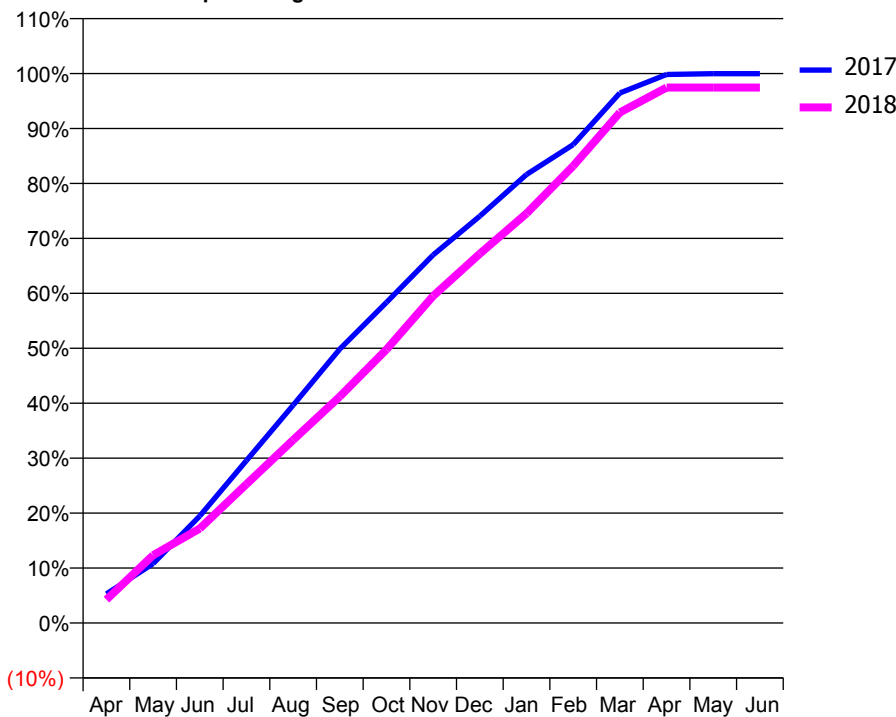
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 5,364 | |
| Quarter ending June 2017 | 5,431 | → |
| Quarter ending September 2017 | 5,453 | → |
| Quarter ending December 2017 | 5,509 | → |
| Quarter ending March 2018 | 5,655 | ↑ |
| Variance since March 2017 | 5.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 757 | 610 |
| May | 1,546 | 1,763 |
| June | 2,782 | 2,457 |
| July | 4,226 | 3,611 |
| August | 5,664 | 4,760 |
| September | 7,124 | 5,888 |
| October | 8,335 | 7,113 |
| November | 9,572 | 8,505 |
| December | 10,582 | 9,603 |
| January | 11,661 | 10,649 |
| February | 12,440 | 11,884 |
| March | 13,781 | 13,273 |
| April | 14,263 | 13,922 |
| May | 14,284 | 13,924 |
| June | 14,284 | 13,924 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 292 | 2,690 | 10.9% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 890 | 5,969 | 14.9% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,733 | 2,690 | 64.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,295 | 5,969 | 55.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 711 | 8,040 | 8.8% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 44 | 8,040 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 54 | 8,040 | 0.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

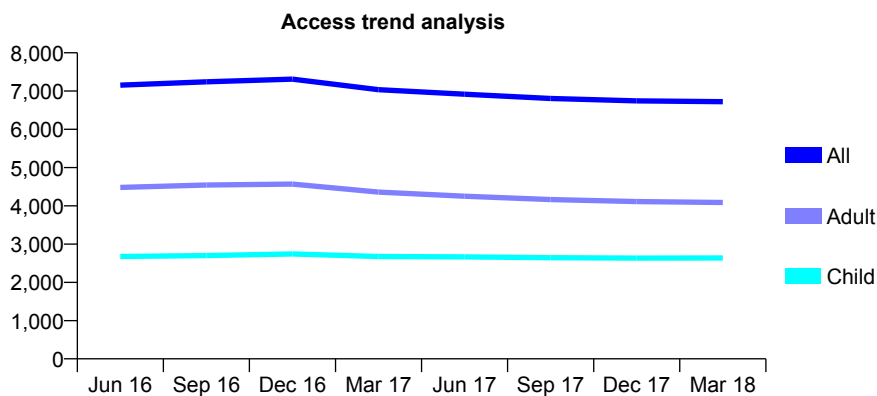
Q56 - Vital Signs At a Glance Contract Report for 109487/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Cambourne Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 08/04/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 17,913 |
| Carry forward general activity (UDA) | -94 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £530,532.45 |

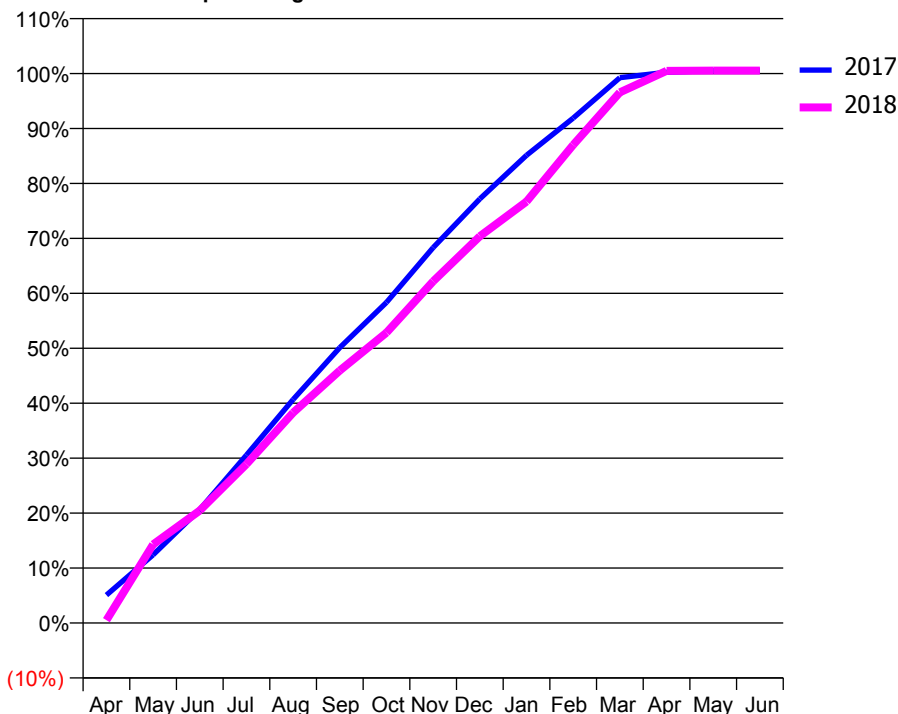
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,035 | |
| Quarter ending June 2017 | 6,916 | ↓ |
| Quarter ending September 2017 | 6,806 | ↓ |
| Quarter ending December 2017 | 6,745 | → |
| Quarter ending March 2018 | 6,723 | → |
| Variance since March 2017 | (4.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 911 | 94 |
| May | 2,224 | 2,562 |
| June | 3,700 | 3,668 |
| July | 5,476 | 5,179 |
| August | 7,287 | 6,857 |
| September | 8,977 | 8,231 |
| October | 10,452 | 9,464 |
| November | 12,237 | 11,141 |
| December | 13,823 | 12,610 |
| January | 15,247 | 13,740 |
| February | 16,458 | 15,584 |
| March | 17,775 | 17,301 |
| April | 17,955 | 18,000 |
| May | 18,007 | 18,008 |
| June | 18,007 | 18,008 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 234 | 4,327 | 5.4% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 676 | 6,118 | 11.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,900 | 4,327 | 67.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,861 | 6,118 | 63.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 602 | 10,691 | 5.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 66 | 10,691 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 142 | 10,691 | 1.3% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

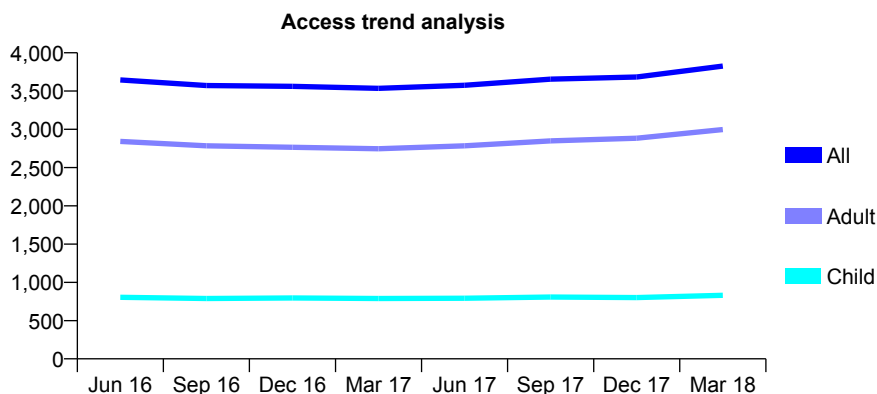
Q56 - Vital Signs At a Glance Contract Report for 110655/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | The Toothplace Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,533 |
| Carry forward general activity (UDA) | 176 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £342,117.95 |

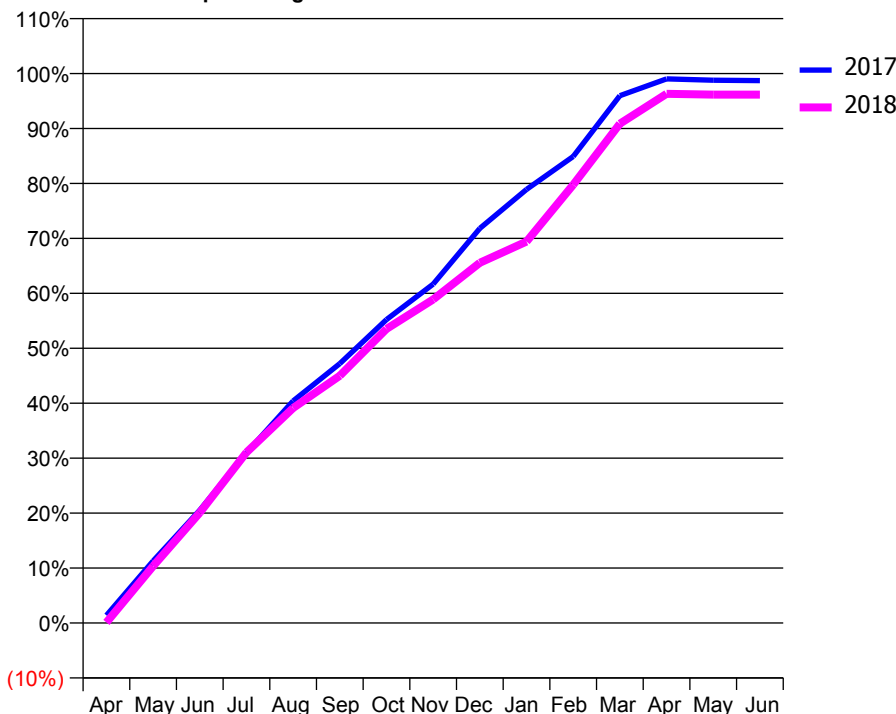
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,535 | |
| Quarter ending June 2017 | 3,576 | → |
| Quarter ending September 2017 | 3,655 | ↑ |
| Quarter ending December 2017 | 3,684 | → |
| Quarter ending March 2018 | 3,827 | ↑ |
| Variance since March 2017 | 8.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 188 | 16 |
| May | 1,528 | 1,402 |
| June | 2,781 | 2,717 |
| July | 4,197 | 4,201 |
| August | 5,470 | 5,296 |
| September | 6,388 | 6,089 |
| October | 7,472 | 7,243 |
| November | 8,346 | 7,968 |
| December | 9,720 | 8,872 |
| January | 10,679 | 9,393 |
| February | 11,490 | 10,793 |
| March | 12,985 | 12,298 |
| April | 13,401 | 13,031 |
| May | 13,368 | 13,013 |
| June | 13,357 | 13,013 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 103 | 1,345 | 7.7% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 443 | 4,249 | 10.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 801 | 1,345 | 59.6% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,190 | 4,249 | 51.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 263 | 5,561 | 4.7% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 27 | 5,561 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 28 | 5,561 | 0.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

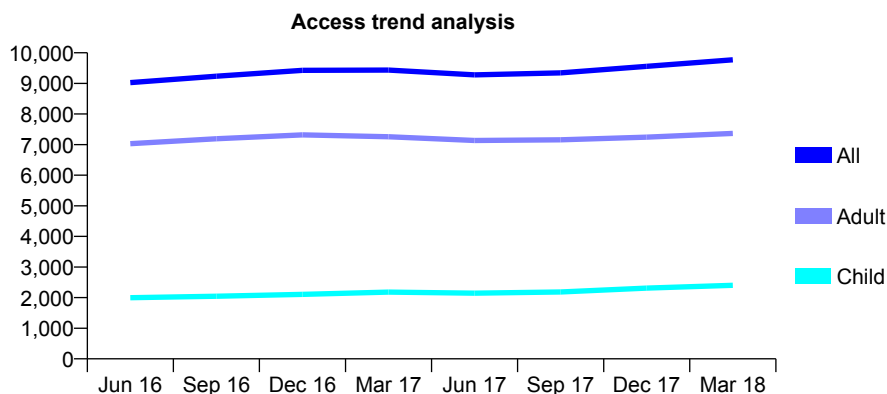
Q56 - Vital Signs At a Glance Contract Report for 110817/0001 - Year end March 2018

| | |
|----------------------|--------------------------------------|
| Name or company name | 1A Group Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 27,605 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £640,961.02 |

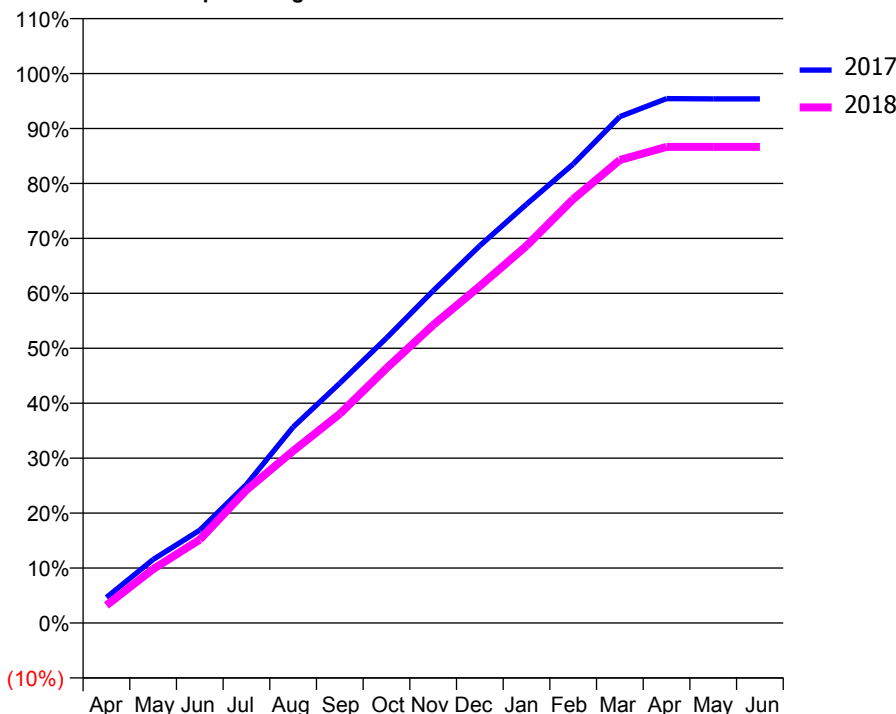
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 9,437 | |
| Quarter ending June 2017 | 9,281 | ↓ |
| Quarter ending September 2017 | 9,344 | → |
| Quarter ending December 2017 | 9,558 | ↑ |
| Quarter ending March 2018 | 9,772 | ↑ |
| Variance since March 2017 | 3.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,244 | 890 |
| May | 3,094 | 2,711 |
| June | 4,527 | 4,191 |
| July | 6,755 | 6,683 |
| August | 9,545 | 8,645 |
| September | 11,684 | 10,509 |
| October | 13,886 | 12,797 |
| November | 16,188 | 14,966 |
| December | 18,385 | 16,923 |
| January | 20,408 | 18,946 |
| February | 22,359 | 21,292 |
| March | 24,673 | 23,263 |
| April | 25,549 | 23,918 |
| May | 25,539 | 23,916 |
| June | 25,539 | 23,916 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 145 | 3,652 | 4.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,050 | 9,966 | 10.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,135 | 3,652 | 58.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,975 | 9,966 | 49.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 946 | 13,560 | 7.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 77 | 13,560 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 99 | 13,560 | 0.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 16 | 16 | 100.0% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 16 | 75.0% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

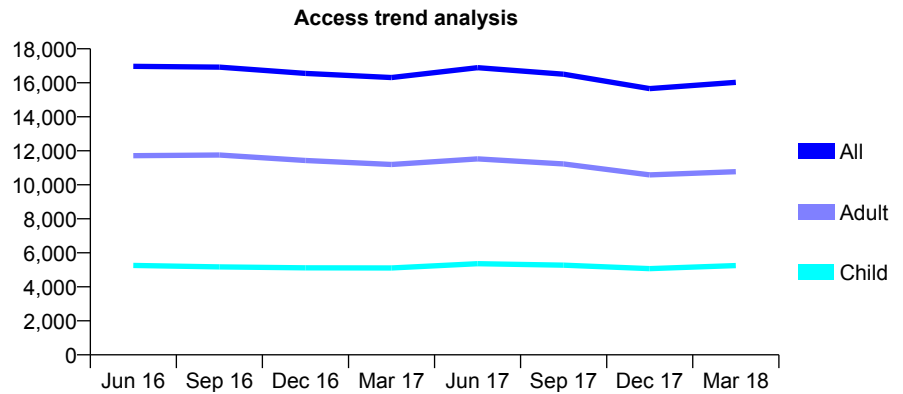
Q56 - Vital Signs At a Glance Contract Report for 110817/0002 - Year end March 2018

| | |
|----------------------|--------------------------------------|
| Name or company name | 1A Group Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 50,178 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,326,685.84 |

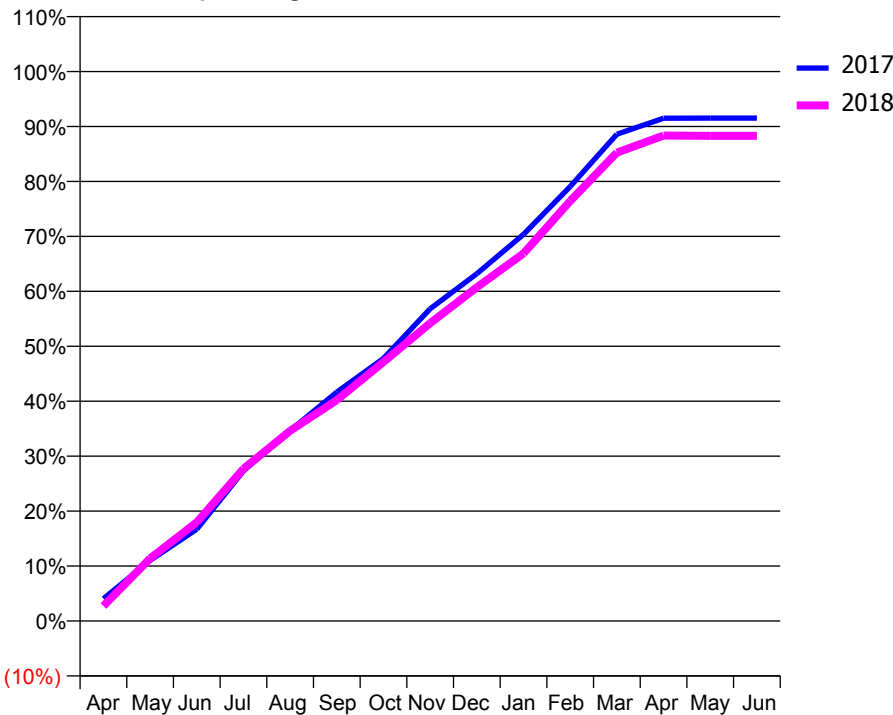
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 16,306 | |
| Quarter ending June 2017 | 16,887 | ↑ |
| Quarter ending September 2017 | 16,502 | ↓ |
| Quarter ending December 2017 | 15,657 | ↓ |
| Quarter ending March 2018 | 16,025 | ↑ |
| Variance since March 2017 | (1.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,998 | 1,372 |
| May | 5,431 | 5,721 |
| June | 8,226 | 9,016 |
| July | 13,441 | 13,896 |
| August | 17,063 | 17,367 |
| September | 20,506 | 20,167 |
| October | 23,532 | 23,656 |
| November | 27,968 | 27,193 |
| December | 31,107 | 30,476 |
| January | 34,630 | 33,563 |
| February | 38,920 | 38,346 |
| March | 43,603 | 42,770 |
| April | 45,043 | 44,332 |
| May | 45,048 | 44,309 |
| June | 45,050 | 44,309 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 452 | 6,836 | 6.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,546 | 13,139 | 11.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,978 | 6,836 | 43.6% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,569 | 13,139 | 42.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,511 | 19,575 | 7.7% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 75 | 19,575 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 228 | 19,575 | 1.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

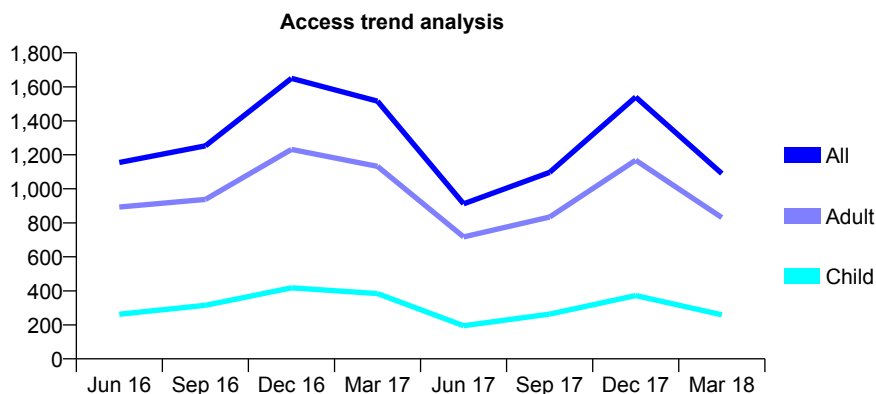
Q56 - Vital Signs At a Glance Contract Report for 110817/0003 - Year end March 2018

| | |
|----------------------|--------------------------------------|
| Name or company name | 1A Group Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | 31/12/2017 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,860 |
| Carry forward general activity (UDA) | 70 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £72,024.72 |

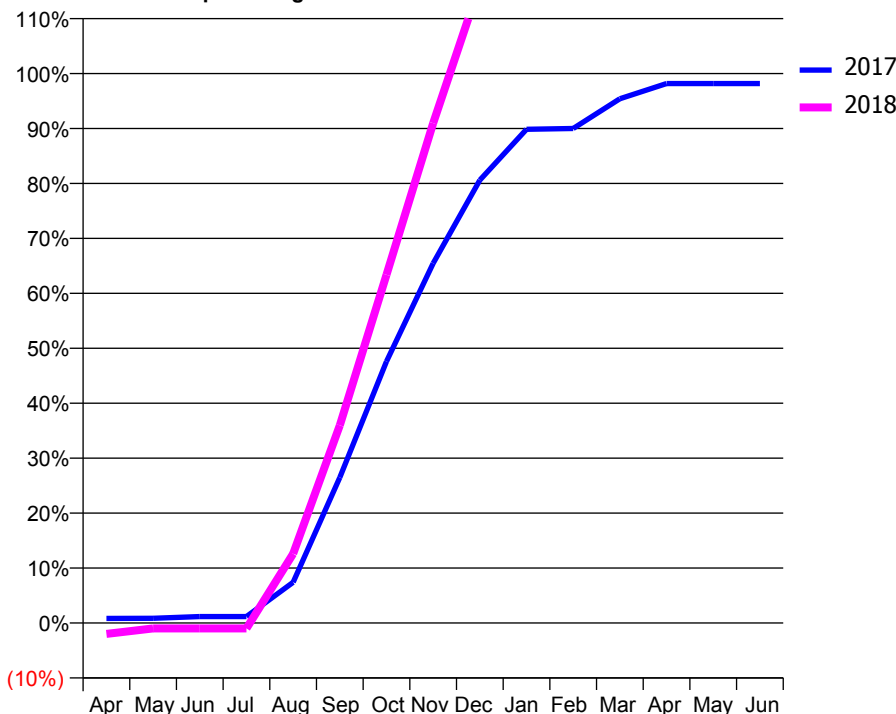
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 1,516 | |
| Quarter ending June 2017 | 912 | ↓ |
| Quarter ending September 2017 | 1,097 | ↑ |
| Quarter ending December 2017 | 1,540 | ↑ |
| Quarter ending March 2018 | 1,090 | ↓ |
| Variance since March 2017 | (28.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 32 | -57 |
| May | 33 | -29 |
| June | 45 | -29 |
| July | 45 | -29 |
| August | 283 | 360 |
| September | 1,010 | 1,029 |
| October | 1,815 | 1,812 |
| November | 2,496 | 2,602 |
| December | 3,073 | 3,322 |
| January | 3,426 | 3,454 |
| February | 3,432 | 3,610 |
| March | 3,637 | 3,610 |
| April | 3,743 | 3,610 |
| May | 3,743 | 3,610 |
| June | 3,743 | 3,610 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 13 | 401 | 3.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 64 | 1,198 | 5.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 27 | 401 | 6.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 99 | 1,198 | 8.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 109 | 1,555 | 7.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 1,555 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 14 | 1,555 | 0.9% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

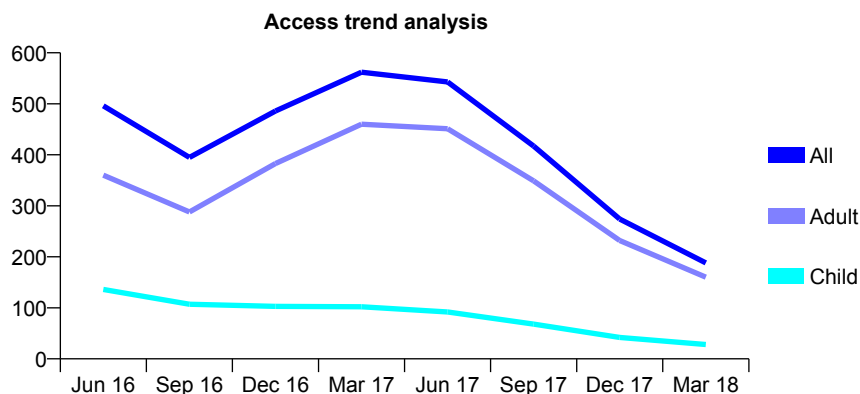
Q56 - Vital Signs At a Glance Contract Report for 110817/0004 - Year end March 2018

| | |
|----------------------|--------------------------------------|
| Name or company name | 1A Group Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | 31/12/2017 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,491 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £62,731.21 |

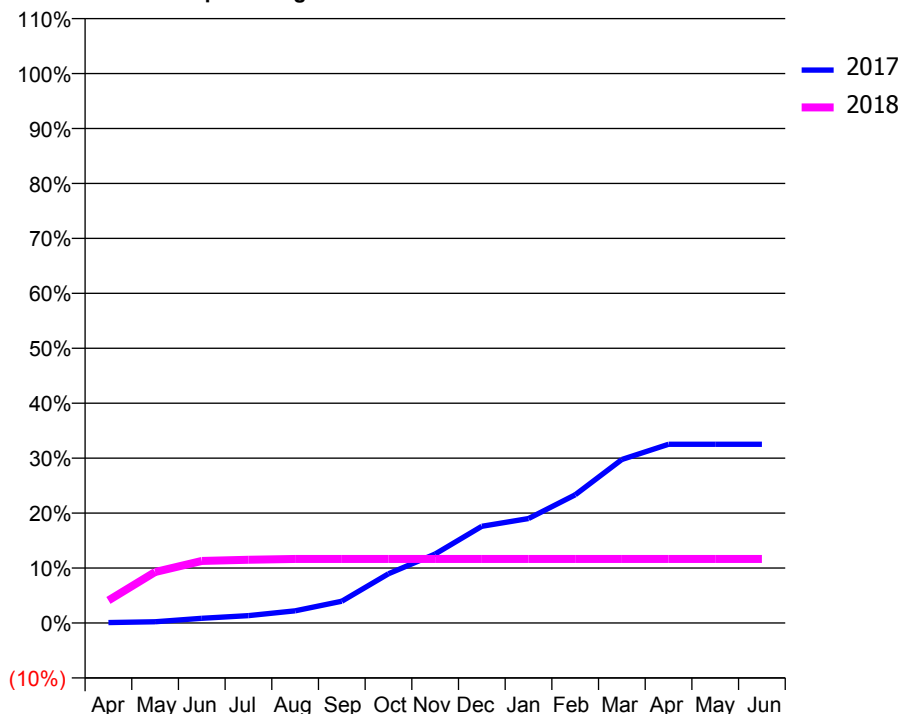
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 562 | |
| Quarter ending June 2017 | 543 | ↓ |
| Quarter ending September 2017 | 417 | ↓ |
| Quarter ending December 2017 | 274 | ↓ |
| Quarter ending March 2018 | 188 | ↓ |
| Variance since March 2017 | (66.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|------|
| April | 3 | 102 |
| May | 8 | 231 |
| June | 29 | 282 |
| July | 45 | 287 |
| August | 74 | 291 |
| September | 132 | 291 |
| October | 298 | 291 |
| November | 417 | 291 |
| December | 585 | 291 |
| January | 631 | 291 |
| February | 775 | 291 |
| March | 988 | 291 |
| April | 1,080 | 291 |
| May | 1,080 | 291 |
| June | 1,080 | 291 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 28 | 3.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 4 | 133 | 3.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 13 | 28 | 46.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 47 | 133 | 35.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 8 | 120 | 6.7% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 120 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 120 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

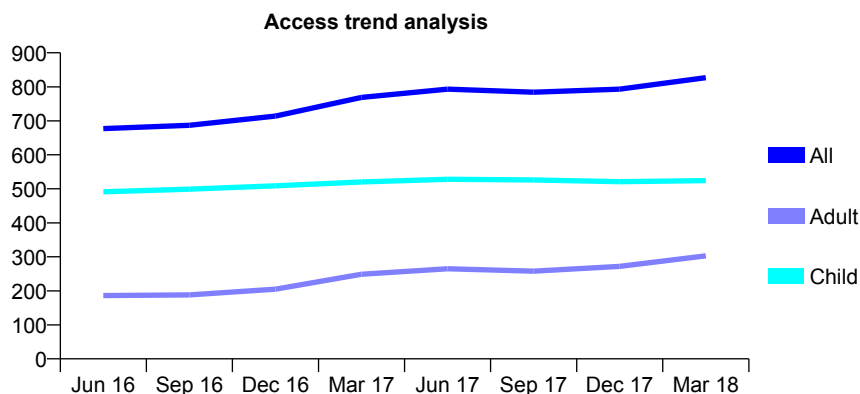
Q56 - Vital Signs At a Glance Contract Report for 112720/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Golden Triangle Practice LLP |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,303 |
| Carry forward general activity (UDA) | 10 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £64,639.90 |

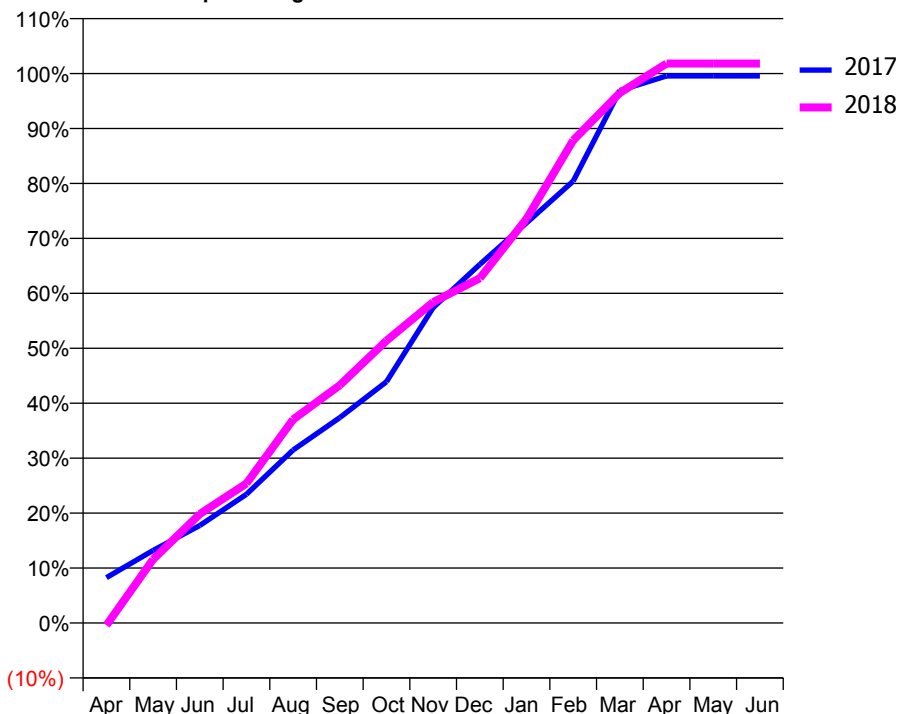
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 769 | |
| Quarter ending June 2017 | 793 | ↑ |
| Quarter ending September 2017 | 784 | ↓ |
| Quarter ending December 2017 | 793 | → |
| Quarter ending March 2018 | 827 | ↑ |
| Variance since March 2017 | 7.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 190 | -10 |
| May | 304 | 267 |
| June | 409 | 457 |
| July | 540 | 585 |
| August | 725 | 853 |
| September | 861 | 997 |
| October | 1,011 | 1,184 |
| November | 1,322 | 1,345 |
| December | 1,503 | 1,445 |
| January | 1,677 | 1,694 |
| February | 1,852 | 2,023 |
| March | 2,232 | 2,222 |
| April | 2,293 | 2,345 |
| May | 2,293 | 2,345 |
| June | 2,293 | 2,345 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 62 | 809 | 7.7% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 28 | 219 | 12.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 511 | 809 | 63.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 86 | 219 | 39.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 90 | 1,071 | 8.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,071 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 1,071 | 0.3% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

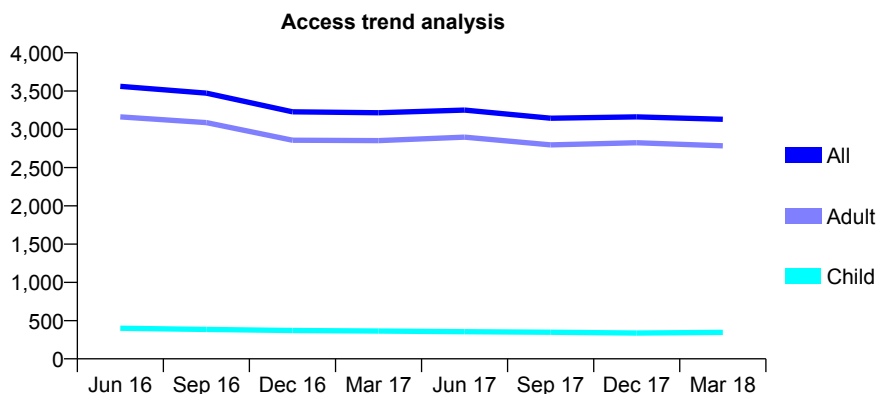
Q56 - Vital Signs At a Glance Contract Report for 117455/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | UEA Dentists |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,680 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £257,949.87 |

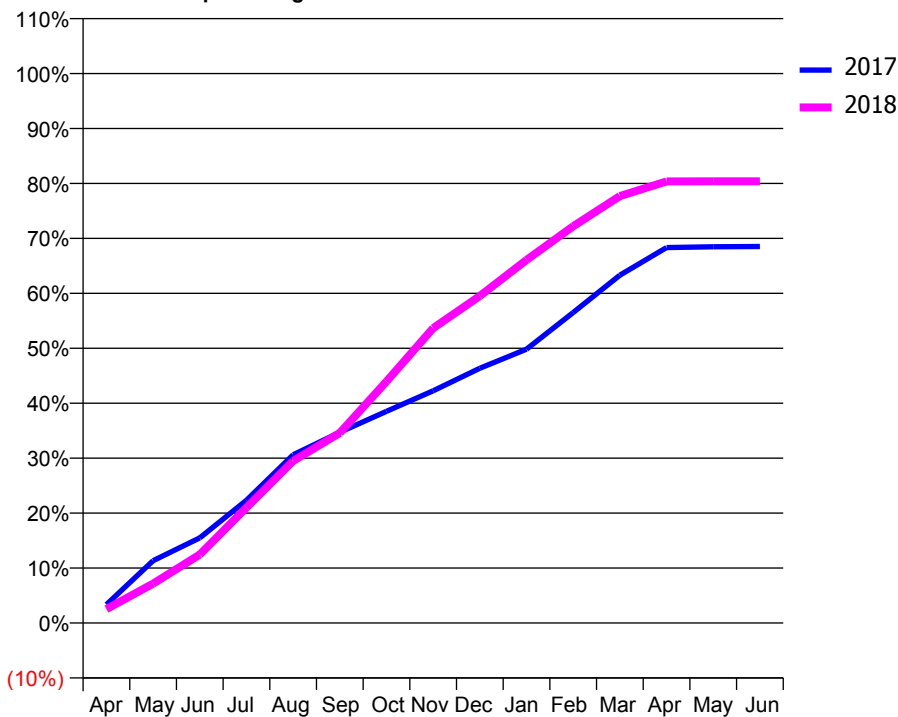
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,216 | |
| Quarter ending June 2017 | 3,251 | → |
| Quarter ending September 2017 | 3,145 | ↓ |
| Quarter ending December 2017 | 3,162 | → |
| Quarter ending March 2018 | 3,131 | → |
| Variance since March 2017 | (2.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 292 | 219 |
| May | 984 | 623 |
| June | 1,345 | 1,082 |
| July | 1,940 | 1,824 |
| August | 2,658 | 2,561 |
| September | 3,013 | 3,002 |
| October | 3,343 | 3,815 |
| November | 3,668 | 4,659 |
| December | 4,025 | 5,165 |
| January | 4,326 | 5,735 |
| February | 4,904 | 6,268 |
| March | 5,495 | 6,743 |
| April | 5,931 | 6,975 |
| May | 5,943 | 6,977 |
| June | 5,947 | 6,977 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 31 | 519 | 6.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 479 | 3,311 | 14.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 308 | 519 | 59.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,142 | 3,311 | 34.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 703 | 3,762 | 18.7% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 3,762 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 33 | 3,762 | 0.9% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

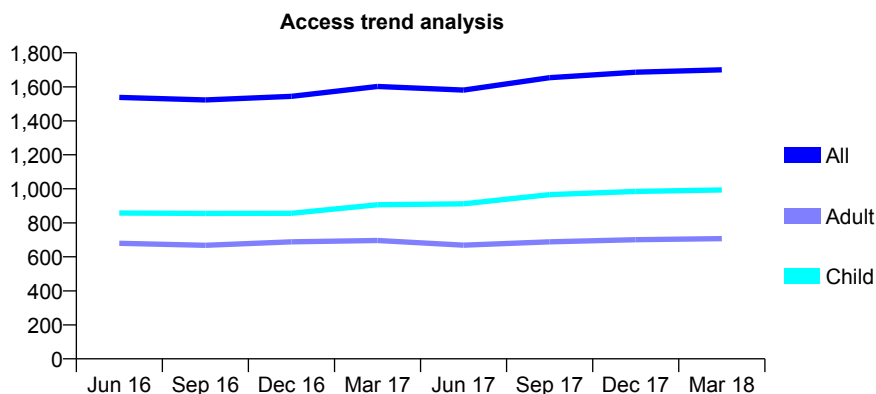
Q56 - Vital Signs At a Glance Contract Report for 117501/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | The High Street Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2010 |
| Contract end date | |

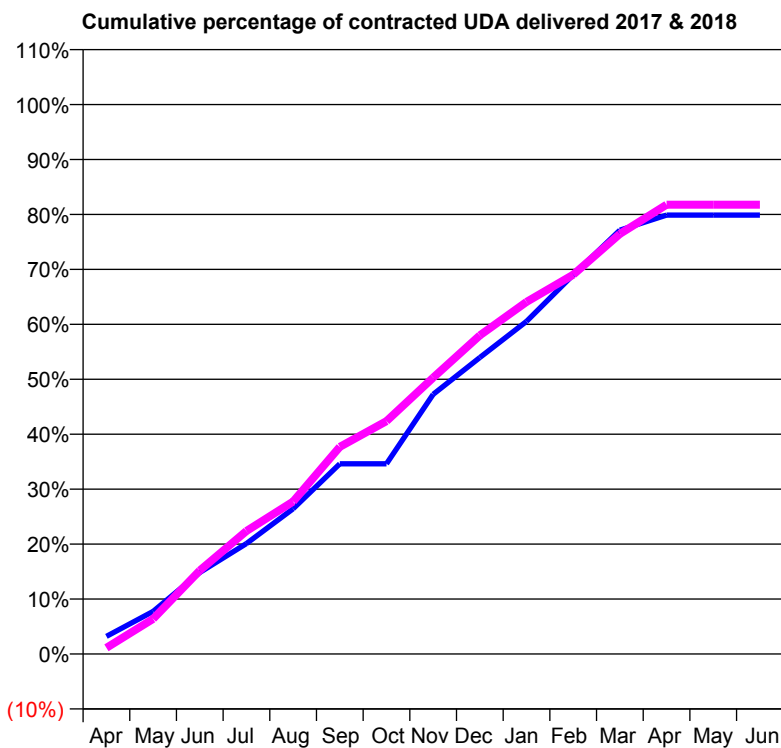
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 4,321 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £95,441.07 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,602 | |
| Quarter ending June 2017 | 1,581 | ↓ |
| Quarter ending September 2017 | 1,654 | ↑ |
| Quarter ending December 2017 | 1,686 | → |
| Quarter ending March 2018 | 1,700 | → |
| Variance since March 2017 | 6.1% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 139 | 48 |
| May | 335 | 276 |
| June | 641 | 657 |
| July | 869 | 967 |
| August | 1,143 | 1,199 |
| September | 1,496 | 1,629 |
| October | 1,496 | 1,832 |
| November | 2,042 | 2,173 |
| December | 2,332 | 2,505 |
| January | 2,615 | 2,769 |
| February | 2,981 | 2,982 |
| March | 3,333 | 3,304 |
| April | 3,452 | 3,533 |
| May | 3,452 | 3,533 |
| June | 3,452 | 3,533 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 103 | 1,612 | 6.4% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 83 | 732 | 11.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,027 | 1,612 | 63.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 308 | 732 | 42.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 76 | 2,414 | 3.1% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,414 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 51 | 2,414 | 2.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

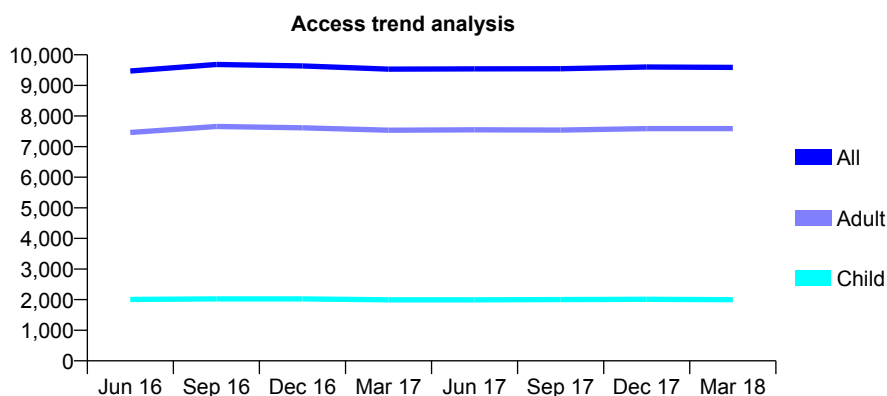
Q56 - Vital Signs At a Glance Contract Report for 117994/0001 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | Wensleydale Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 32,267 |
| Carry forward general activity (UDA) | -340 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £820,700.10 |

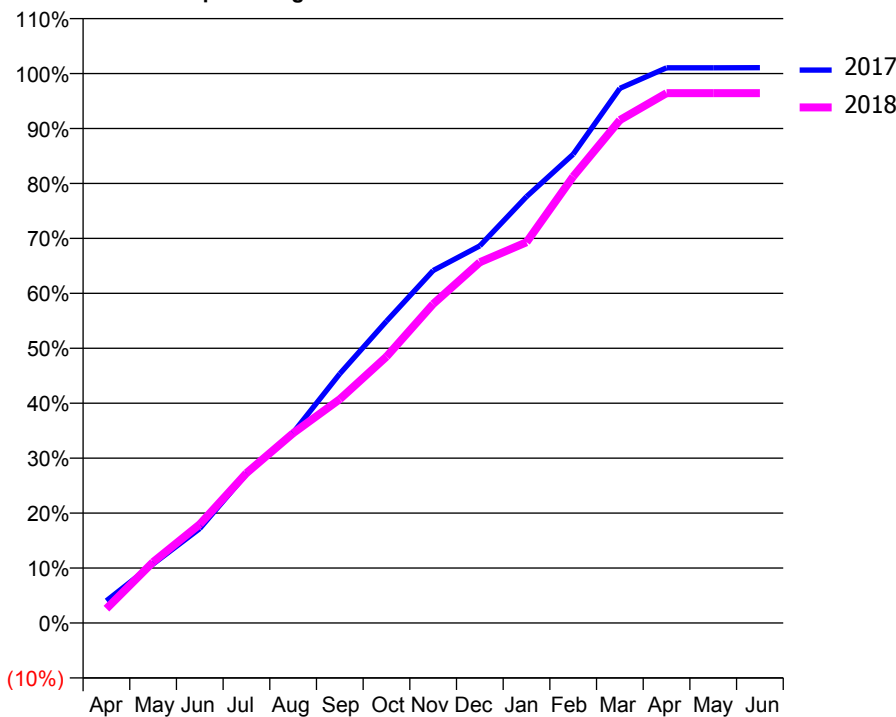
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 9,530 | |
| Quarter ending June 2017 | 9,542 | → |
| Quarter ending September 2017 | 9,545 | → |
| Quarter ending December 2017 | 9,603 | → |
| Quarter ending March 2018 | 9,587 | → |
| Variance since March 2017 | 0.6% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,300 | 843 |
| May | 3,463 | 3,583 |
| June | 5,550 | 5,801 |
| July | 8,749 | 8,805 |
| August | 11,177 | 11,145 |
| September | 14,639 | 13,144 |
| October | 17,726 | 15,644 |
| November | 20,702 | 18,736 |
| December | 22,148 | 21,181 |
| January | 25,040 | 22,355 |
| February | 27,524 | 26,221 |
| March | 31,396 | 29,535 |
| April | 32,600 | 31,115 |
| May | 32,604 | 31,114 |
| June | 32,607 | 31,113 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 211 | 3,154 | 6.7% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,490 | 11,410 | 13.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,099 | 3,154 | 66.6% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,529 | 11,410 | 66.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 851 | 14,654 | 5.8% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 169 | 14,654 | 1.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 47 | 14,654 | 0.3% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | 100.0% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 12 | 83.3% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

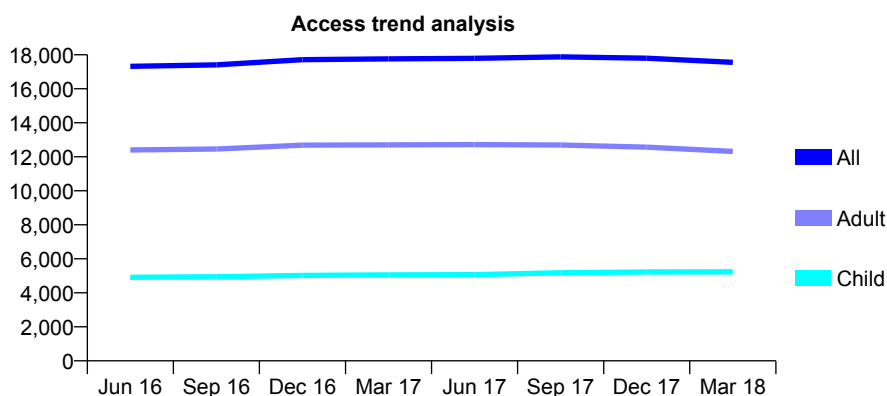
Q56 - Vital Signs At a Glance Contract Report for 118036/0001 - Year end March 2018

| | |
|----------------------|------------------------------------|
| Name or company name | DU TOIT & BURGER PARTNERSHIP (IPS) |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2007 |
| Contract end date | |

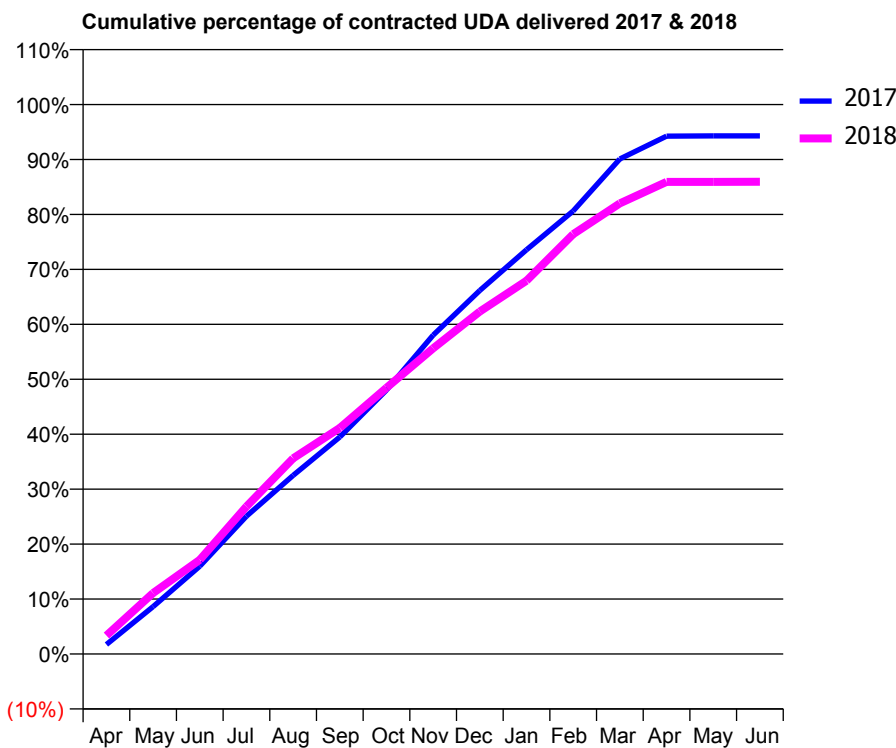
| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 42,501 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 7,184 |
| Carry forward orthodontic activity (UOA) | -144 |
| Baseline contract value | £1,455,605.56 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 17,762 | |
| Quarter ending June 2017 | 17,794 | → |
| Quarter ending September 2017 | 17,875 | → |
| Quarter ending December 2017 | 17,797 | → |
| Quarter ending March 2018 | 17,554 | ↓ |
| Variance since March 2017 | (1.2%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 738 | 1,427 |
| May | 3,665 | 4,717 |
| June | 6,787 | 7,287 |
| July | 10,663 | 11,408 |
| August | 13,812 | 15,131 |
| September | 16,785 | 17,488 |
| October | 20,413 | 20,591 |
| November | 24,668 | 23,647 |
| December | 28,122 | 26,493 |
| January | 31,265 | 28,873 |
| February | 34,265 | 32,470 |
| March | 38,289 | 34,853 |
| April | 40,049 | 36,517 |
| May | 40,069 | 36,521 |
| June | 40,070 | 36,522 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 692 | 8,935 | 7.7% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 961 | 13,408 | 7.2% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 5,984 | 8,935 | 67.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,275 | 13,408 | 39.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,164 | 21,410 | 5.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 69 | 21,410 | 0.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 141 | 21,410 | 0.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 9 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 9 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

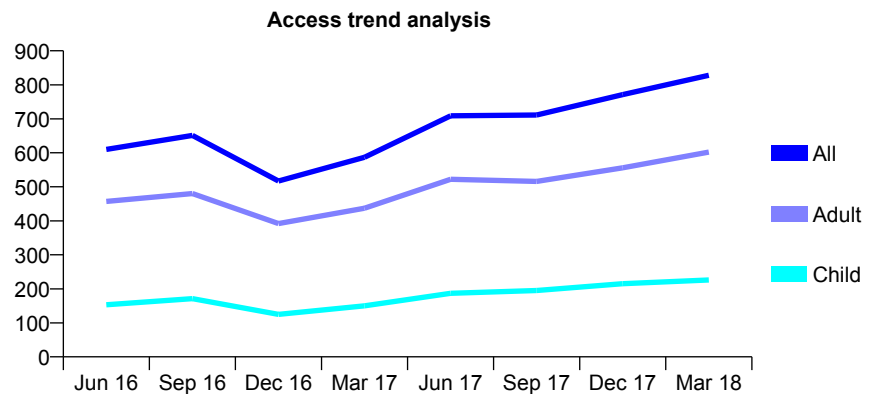
Q56 - Vital Signs At a Glance Contract Report for 119113/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Onefiveseven Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 12/10/2009 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,189 |
| Carry forward general activity (UDA) | -24 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £29,809.73 |

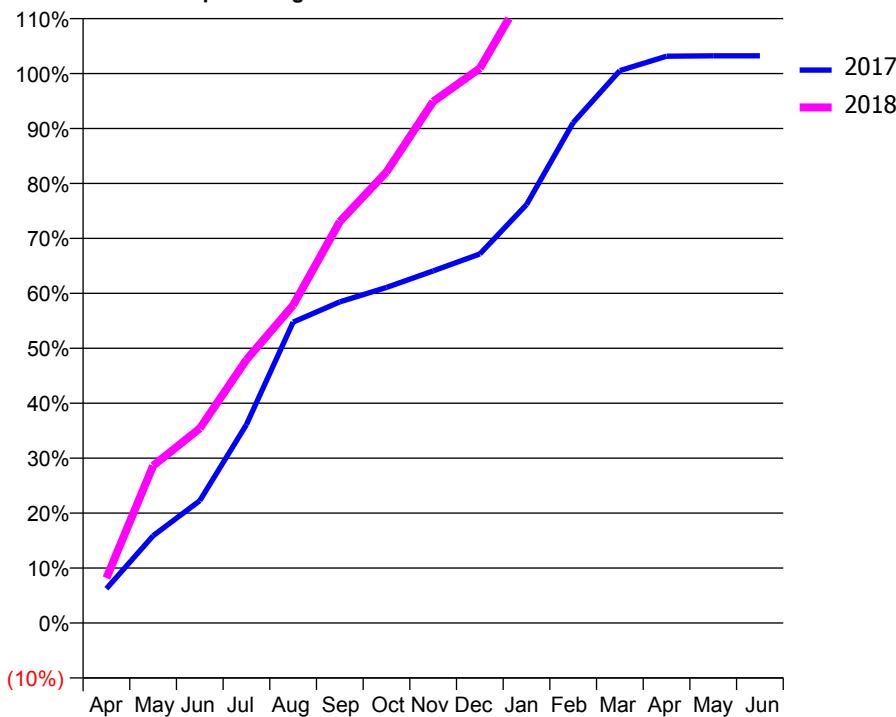
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 587 | |
| Quarter ending June 2017 | 709 | ↑ |
| Quarter ending September 2017 | 711 | → |
| Quarter ending December 2017 | 771 | ↑ |
| Quarter ending March 2018 | 828 | ↑ |
| Variance since March 2017 | 41.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 74 | 97 |
| May | 189 | 340 |
| June | 265 | 421 |
| July | 429 | 570 |
| August | 651 | 688 |
| September | 695 | 869 |
| October | 726 | 976 |
| November | 762 | 1,128 |
| December | 799 | 1,200 |
| January | 905 | 1,373 |
| February | 1,083 | 1,559 |
| March | 1,195 | 1,731 |
| April | 1,226 | 1,809 |
| May | 1,227 | 1,809 |
| June | 1,227 | 1,809 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 9 | 344 | 2.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 70 | 880 | 8.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 161 | 344 | 46.8% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 409 | 880 | 46.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 70 | 1,247 | 5.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,247 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 24 | 1,247 | 1.9% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

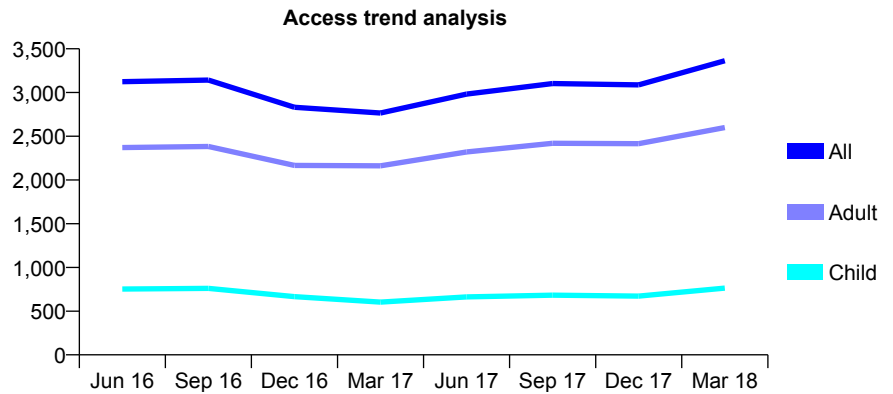
Q56 - Vital Signs At a Glance Contract Report for 119210/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Dr K A Fagher & Dr A Surti |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,918 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £208,401.85 |

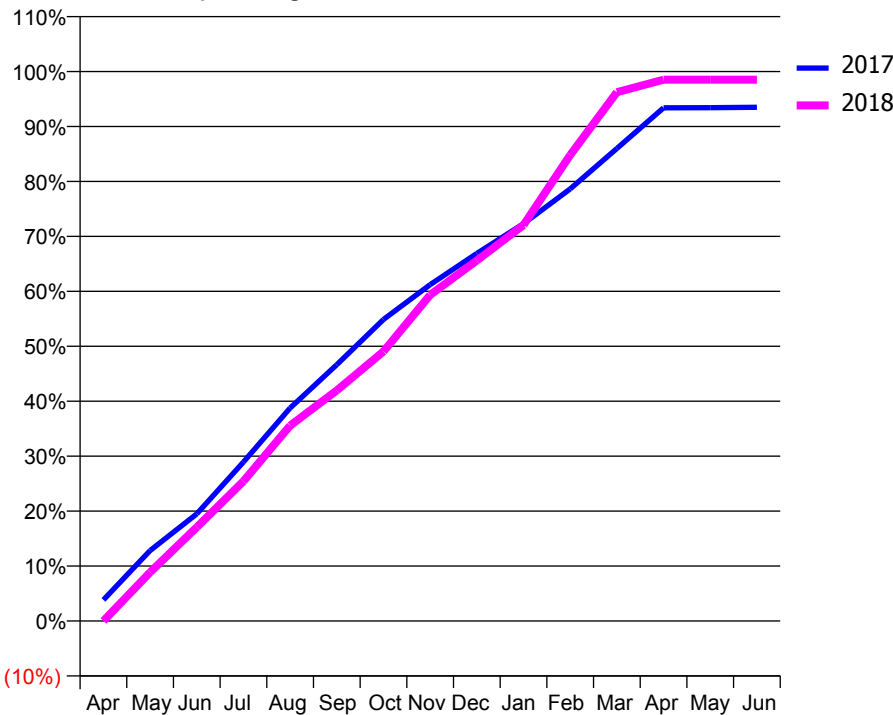
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 2,765 | |
| Quarter ending June 2017 | 2,983 | ↑ |
| Quarter ending September 2017 | 3,103 | ↑ |
| Quarter ending December 2017 | 3,087 | → |
| Quarter ending March 2018 | 3,363 | ↑ |
| Variance since March 2017 | 21.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 343 | 1 |
| May | 1,144 | 791 |
| June | 1,739 | 1,521 |
| July | 2,581 | 2,268 |
| August | 3,457 | 3,172 |
| September | 4,161 | 3,743 |
| October | 4,893 | 4,376 |
| November | 5,459 | 5,293 |
| December | 5,966 | 5,852 |
| January | 6,449 | 6,426 |
| February | 7,012 | 7,564 |
| March | 7,669 | 8,582 |
| April | 8,330 | 8,786 |
| May | 8,331 | 8,786 |
| June | 8,337 | 8,786 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 75 | 1,240 | 6.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 643 | 4,105 | 15.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 608 | 1,240 | 49.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,566 | 4,105 | 38.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 506 | 5,146 | 9.8% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 55 | 5,146 | 1.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 34 | 5,146 | 0.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

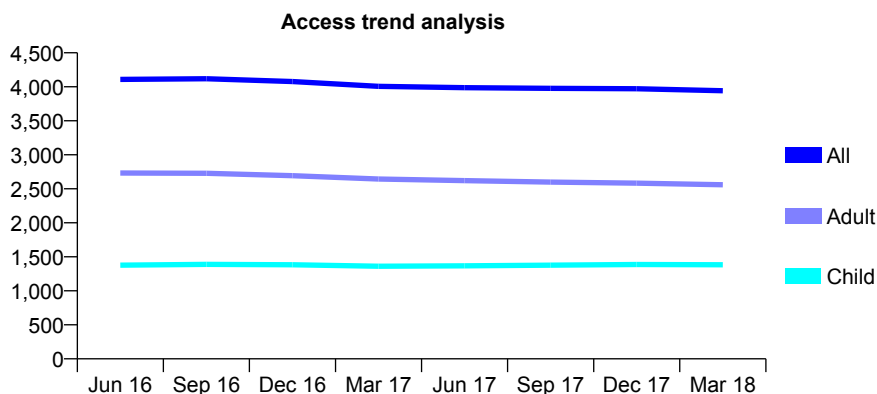
Q56 - Vital Signs At a Glance Contract Report for 119636/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Apple Tree Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 25/04/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,642 |
| Carry forward general activity (UDA) | -193 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £326,098.41 |

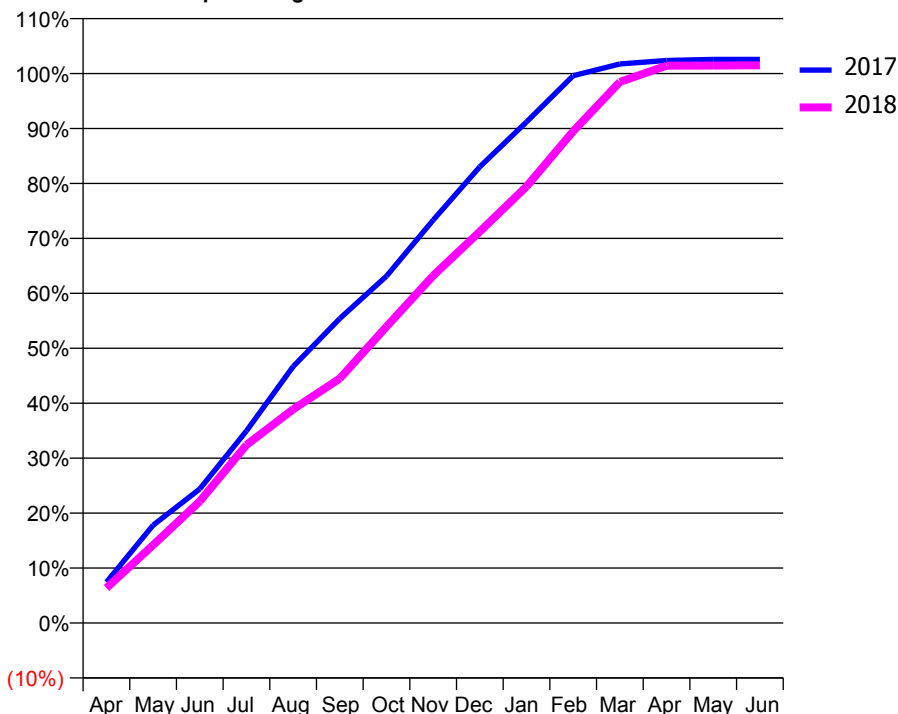
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,006 | |
| Quarter ending June 2017 | 3,988 | → |
| Quarter ending September 2017 | 3,977 | → |
| Quarter ending December 2017 | 3,972 | → |
| Quarter ending March 2018 | 3,943 | → |
| Variance since March 2017 | (1.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 718 | 615 |
| May | 1,716 | 1,367 |
| June | 2,352 | 2,134 |
| July | 3,371 | 3,126 |
| August | 4,500 | 3,749 |
| September | 5,342 | 4,289 |
| October | 6,087 | 5,200 |
| November | 7,070 | 6,093 |
| December | 8,006 | 6,870 |
| January | 8,792 | 7,659 |
| February | 9,605 | 8,629 |
| March | 9,809 | 9,494 |
| April | 9,871 | 9,780 |
| May | 9,889 | 9,781 |
| June | 9,890 | 9,786 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 207 | 2,541 | 8.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 494 | 4,002 | 12.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,660 | 2,541 | 65.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,317 | 4,002 | 57.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 519 | 6,692 | 7.8% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 26 | 6,692 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 14 | 6,692 | 0.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

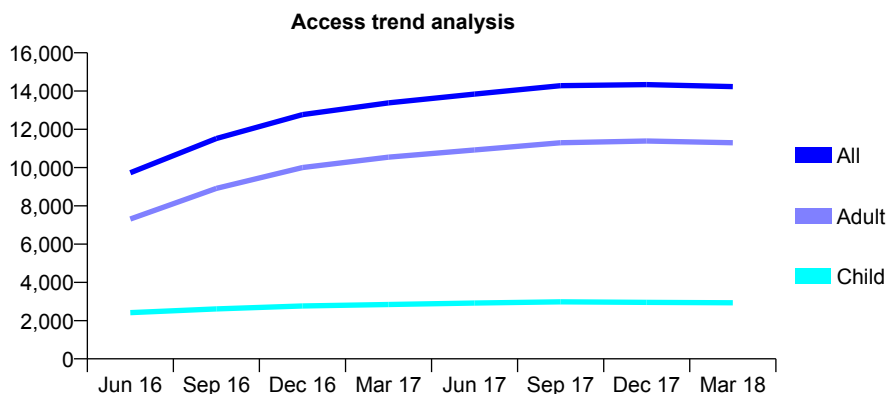
Q56 - Vital Signs At a Glance Contract Report for 120081/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Staffa Lodge Dental Group Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 40,819 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £877,642.41 |

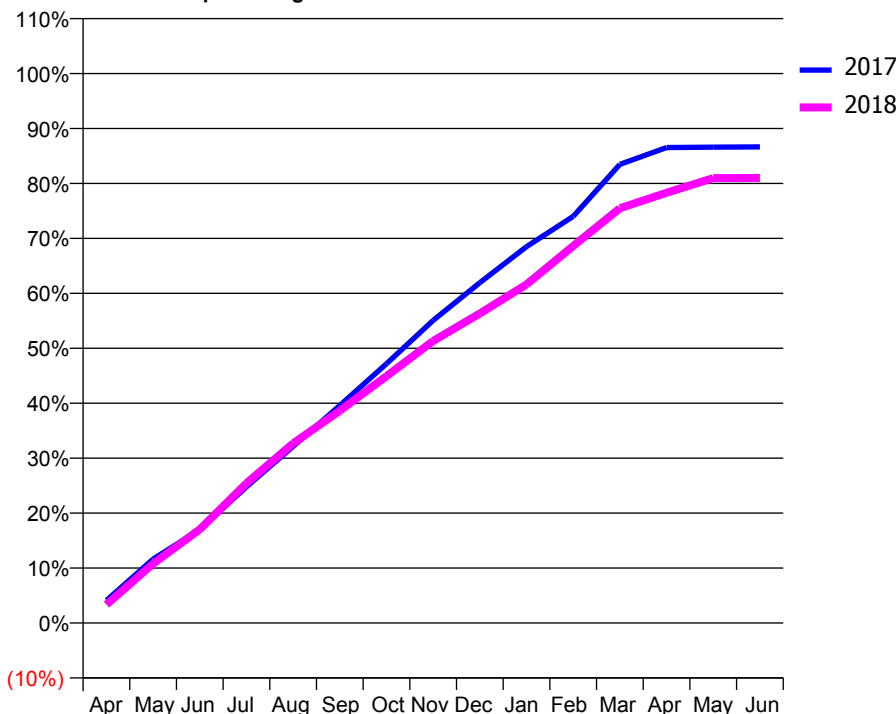
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 13,380 | |
| Quarter ending June 2017 | 13,840 | ↑ |
| Quarter ending September 2017 | 14,279 | ↑ |
| Quarter ending December 2017 | 14,338 | → |
| Quarter ending March 2018 | 14,232 | → |
| Variance since March 2017 | 6.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,674 | 1,370 |
| May | 4,745 | 4,414 |
| June | 6,945 | 6,960 |
| July | 10,121 | 10,387 |
| August | 13,118 | 13,351 |
| September | 16,159 | 15,776 |
| October | 19,259 | 18,343 |
| November | 22,483 | 20,954 |
| December | 25,279 | 22,996 |
| January | 27,961 | 25,152 |
| February | 30,211 | 28,010 |
| March | 34,069 | 30,809 |
| April | 35,322 | 31,958 |
| May | 35,349 | 33,051 |
| June | 35,365 | 33,063 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 546 | 5,051 | 10.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,045 | 15,226 | 13.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,594 | 5,051 | 71.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,255 | 15,226 | 47.6% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,289 | 20,725 | 11.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 181 | 20,725 | 0.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 157 | 20,725 | 0.8% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 28 | 31 | 90.3% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 30 | 31 | 96.8% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

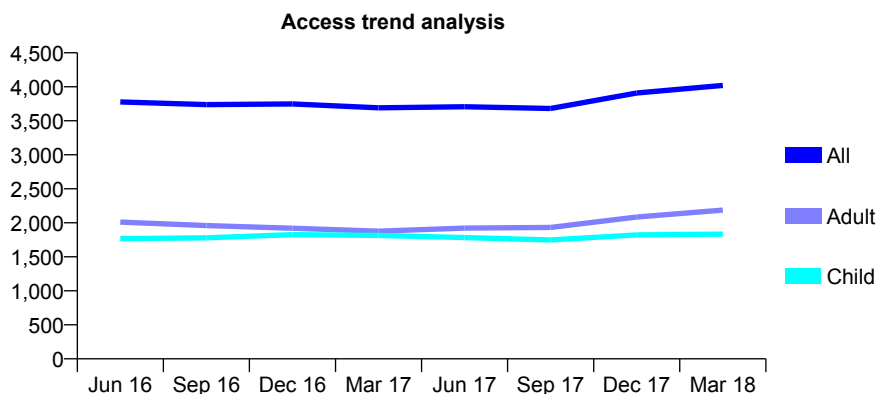
Q56 - Vital Signs At a Glance Contract Report for 120413/0001 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Caring Dentistry Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,335 |
| Carry forward general activity (UDA) | 390 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £371,851.42 |

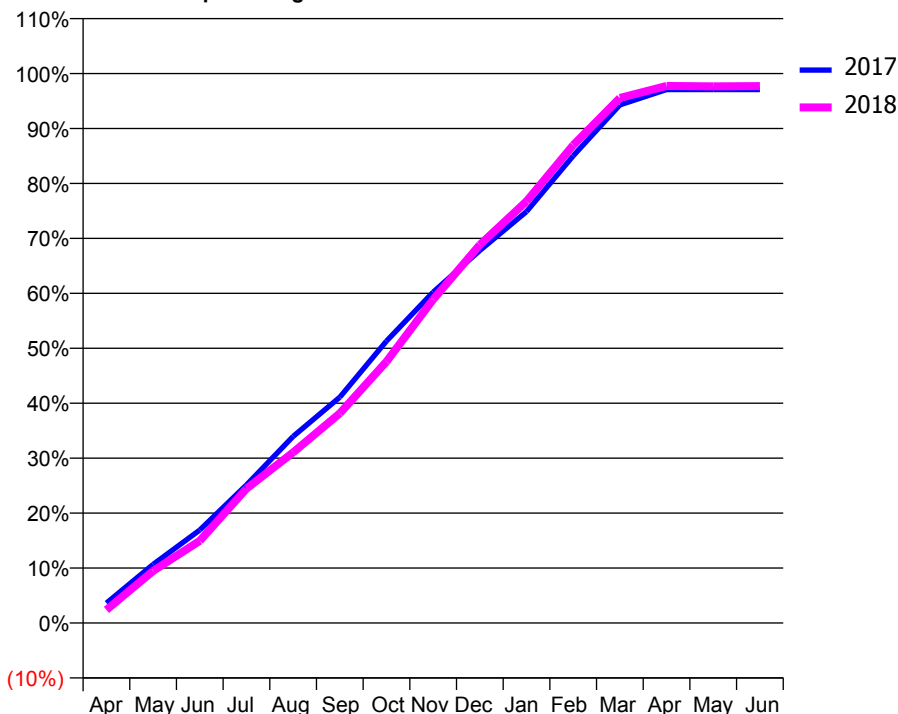
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,692 | |
| Quarter ending June 2017 | 3,706 | → |
| Quarter ending September 2017 | 3,681 | → |
| Quarter ending December 2017 | 3,908 | ↑ |
| Quarter ending March 2018 | 4,021 | ↑ |
| Variance since March 2017 | 8.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 483 | 319 |
| May | 1,423 | 1,263 |
| June | 2,257 | 1,995 |
| July | 3,349 | 3,260 |
| August | 4,529 | 4,141 |
| September | 5,481 | 5,088 |
| October | 6,842 | 6,344 |
| November | 8,029 | 7,852 |
| December | 9,040 | 9,180 |
| January | 9,985 | 10,235 |
| February | 11,336 | 11,596 |
| March | 12,572 | 12,741 |
| April | 12,946 | 13,034 |
| May | 12,946 | 13,024 |
| June | 12,945 | 13,030 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 227 | 3,059 | 7.4% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 556 | 3,120 | 17.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,059 | 3,059 | 67.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,512 | 3,120 | 48.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 510 | 6,135 | 8.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 25 | 6,135 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 22 | 6,135 | 0.4% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

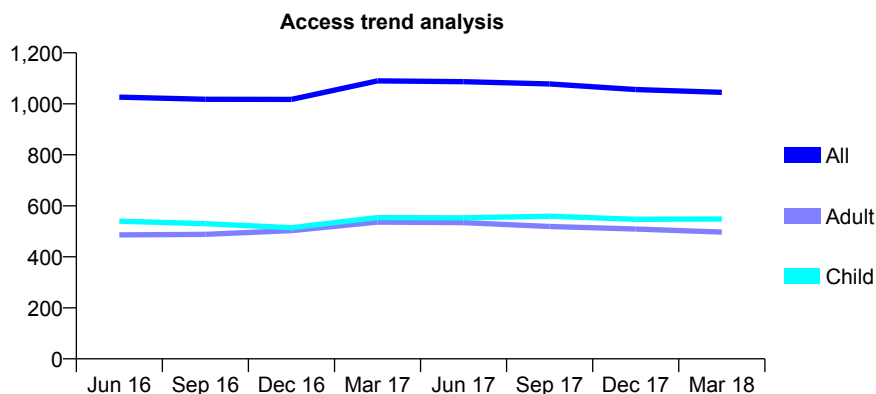
Q56 - Vital Signs At a Glance Contract Report for 120537/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Market Square Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 04/08/2011 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,639 |
| Carry forward general activity (UDA) | -37 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £59,535.37 |

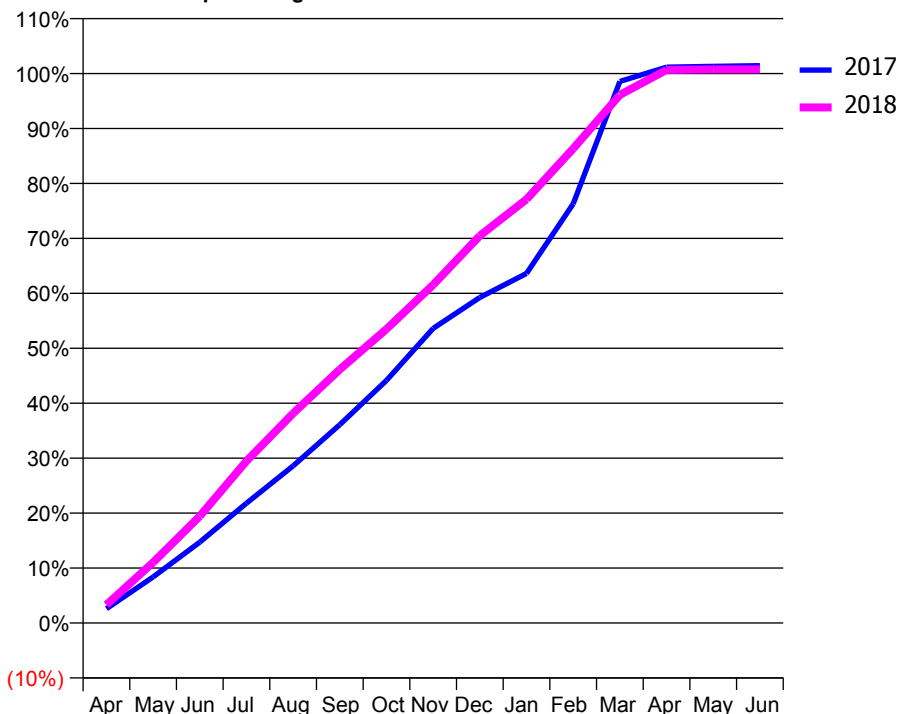
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,090 | |
| Quarter ending June 2017 | 1,087 | → |
| Quarter ending September 2017 | 1,078 | → |
| Quarter ending December 2017 | 1,056 | ↓ |
| Quarter ending March 2018 | 1,045 | ↓ |
| Variance since March 2017 | (4.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 69 | 88 |
| May | 221 | 291 |
| June | 388 | 514 |
| July | 575 | 778 |
| August | 755 | 1,007 |
| September | 952 | 1,218 |
| October | 1,165 | 1,412 |
| November | 1,415 | 1,625 |
| December | 1,564 | 1,860 |
| January | 1,679 | 2,035 |
| February | 2,013 | 2,278 |
| March | 2,601 | 2,537 |
| April | 2,669 | 2,656 |
| May | 2,673 | 2,659 |
| June | 2,676 | 2,659 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 74 | 882 | 8.4% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 97 | 665 | 14.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 619 | 882 | 70.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 435 | 665 | 65.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 84 | 1,574 | 5.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 10 | 1,574 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 1,574 | 0.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

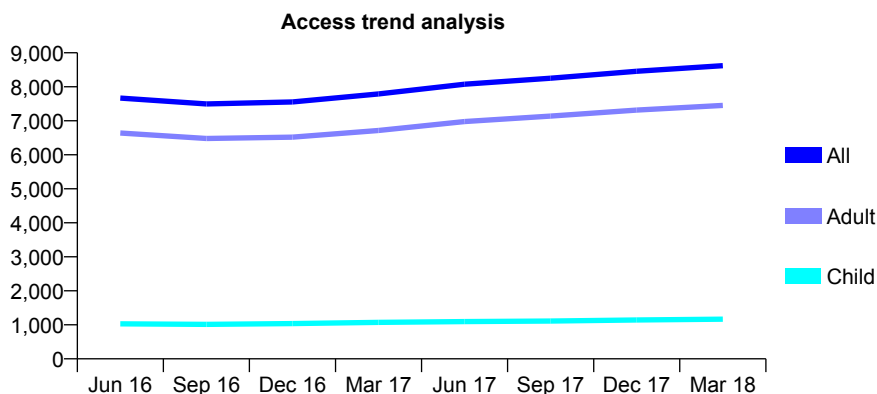
Q56 - Vital Signs At a Glance Contract Report for 120723/0001 - Year end March 2018

| | |
|----------------------|---|
| Name or company name | Parish Vaid and Snehal Radia and Sanjay S |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 15/11/2013 |
| Contract end date | |

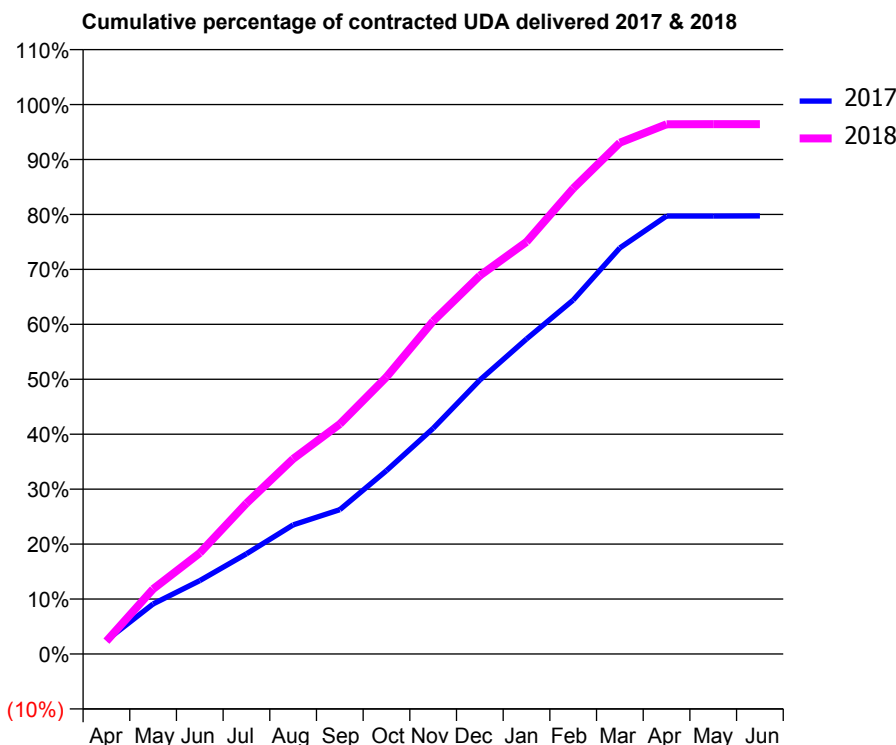
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 32,567 |
| Carry forward general activity (UDA) | 100 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £840,272.11 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 7,789 | |
| Quarter ending June 2017 | 8,076 | ↑ |
| Quarter ending September 2017 | 8,251 | ↑ |
| Quarter ending December 2017 | 8,456 | ↑ |
| Quarter ending March 2018 | 8,620 | → |
| Variance since March 2017 | 10.7% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 808 | 759 |
| May | 2,968 | 3,853 |
| June | 4,351 | 5,988 |
| July | 5,937 | 8,936 |
| August | 7,655 | 11,570 |
| September | 8,552 | 13,627 |
| October | 10,870 | 16,422 |
| November | 13,375 | 19,734 |
| December | 16,234 | 22,421 |
| January | 18,673 | 24,421 |
| February | 20,979 | 27,596 |
| March | 24,070 | 30,303 |
| April | 25,956 | 31,394 |
| May | 25,960 | 31,405 |
| June | 25,962 | 31,403 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 165 | 2,014 | 8.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,772 | 12,596 | 14.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,338 | 2,014 | 66.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,900 | 12,596 | 62.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,532 | 14,404 | 10.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 103 | 14,404 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 119 | 14,404 | 0.8% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | 91.7% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 12 | 91.7% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

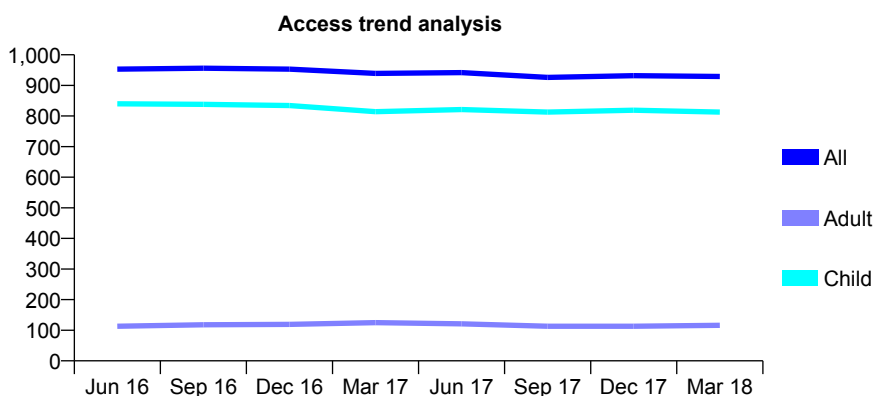
Q56 - Vital Signs At a Glance Contract Report for 121959/0001 - Year end March 2018

| | |
|----------------------|----------------------------------|
| Name or company name | Walton House Dental Practice Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2010 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,700 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £34,849.64 |

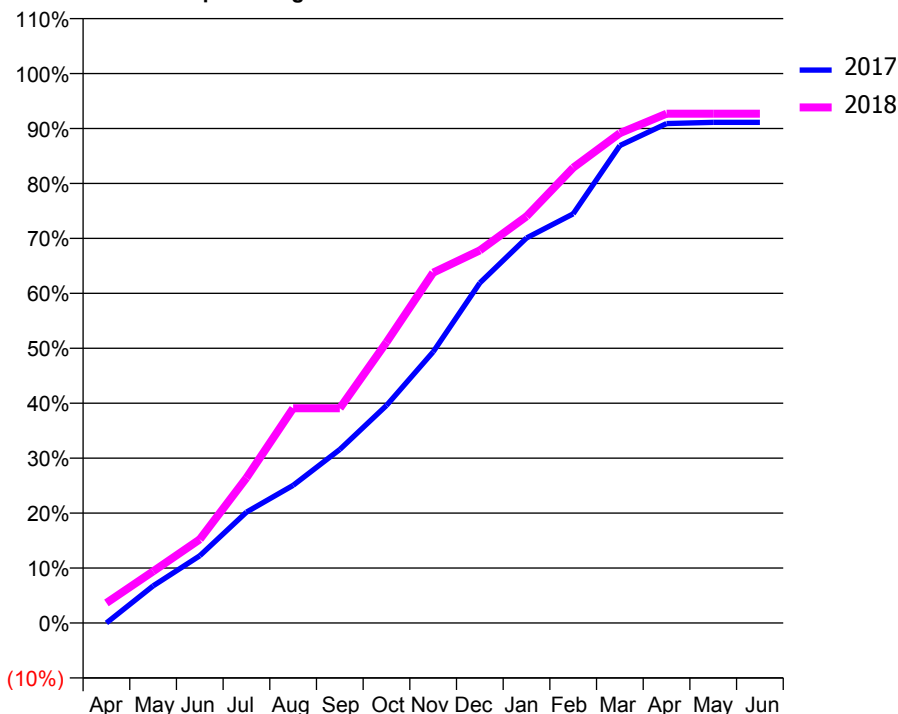
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 939 | |
| Quarter ending June 2017 | 942 | → |
| Quarter ending September 2017 | 926 | ↓ |
| Quarter ending December 2017 | 932 | → |
| Quarter ending March 2018 | 929 | → |
| Variance since March 2017 | (1.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 62 |
| May | 115 | 160 |
| June | 208 | 259 |
| July | 343 | 449 |
| August | 426 | 664 |
| September | 537 | 664 |
| October | 673 | 868 |
| November | 839 | 1,084 |
| December | 1,052 | 1,153 |
| January | 1,191 | 1,258 |
| February | 1,266 | 1,409 |
| March | 1,477 | 1,515 |
| April | 1,545 | 1,576 |
| May | 1,549 | 1,576 |
| June | 1,549 | 1,576 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 99 | 1,151 | 8.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 4 | 54 | 7.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 636 | 1,151 | 55.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 33 | 54 | 61.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 13 | 1,199 | 1.1% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,199 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 29 | 1,199 | 2.4% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

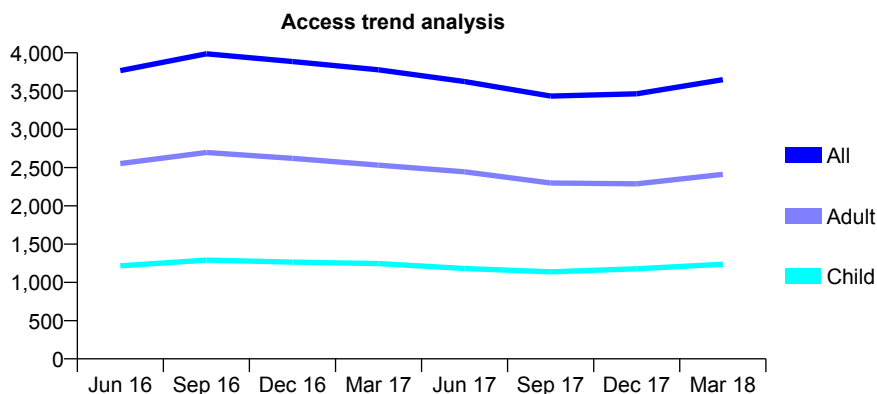
Q56 - Vital Signs At a Glance Contract Report for 124230/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Kenneth Ng Surgery Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/08/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,340 |
| Carry forward general activity (UDA) | -104 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £245,198.10 |

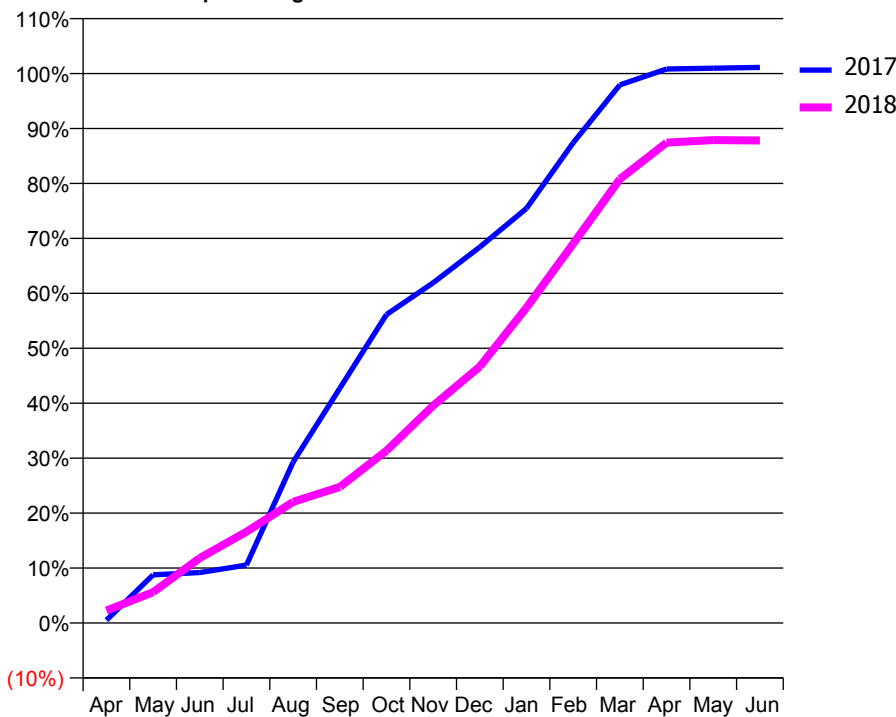
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,777 | |
| Quarter ending June 2017 | 3,625 | ↓ |
| Quarter ending September 2017 | 3,435 | ↓ |
| Quarter ending December 2017 | 3,464 | → |
| Quarter ending March 2018 | 3,648 | ↑ |
| Variance since March 2017 | (3.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 48 | 212 |
| May | 820 | 524 |
| June | 858 | 1,104 |
| July | 985 | 1,551 |
| August | 2,737 | 2,058 |
| September | 3,990 | 2,312 |
| October | 5,244 | 2,930 |
| November | 5,783 | 3,696 |
| December | 6,389 | 4,360 |
| January | 7,047 | 5,362 |
| February | 8,164 | 6,446 |
| March | 9,148 | 7,546 |
| April | 9,416 | 8,166 |
| May | 9,431 | 8,208 |
| June | 9,444 | 8,202 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 103 | 1,280 | 8.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 206 | 2,179 | 9.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 406 | 1,280 | 31.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 725 | 2,179 | 33.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 120 | 3,472 | 3.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 13 | 3,472 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 19 | 3,472 | 0.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

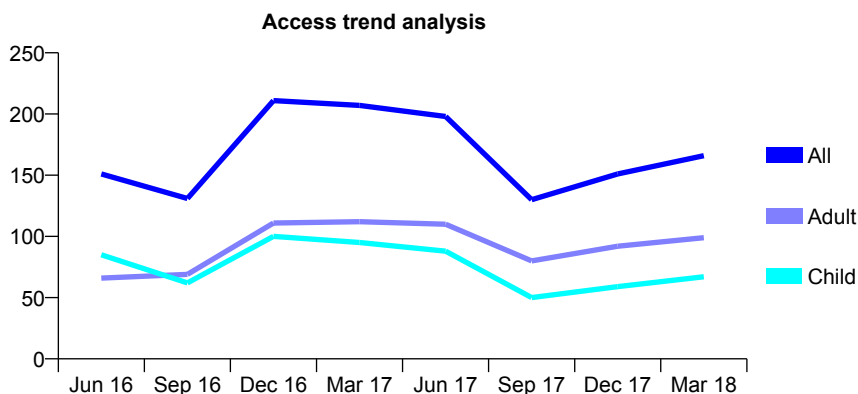
Q56 - Vital Signs At a Glance Contract Report for 124338/0001 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Wood, Bryant & Coyle |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2015 |
| Contract end date | |

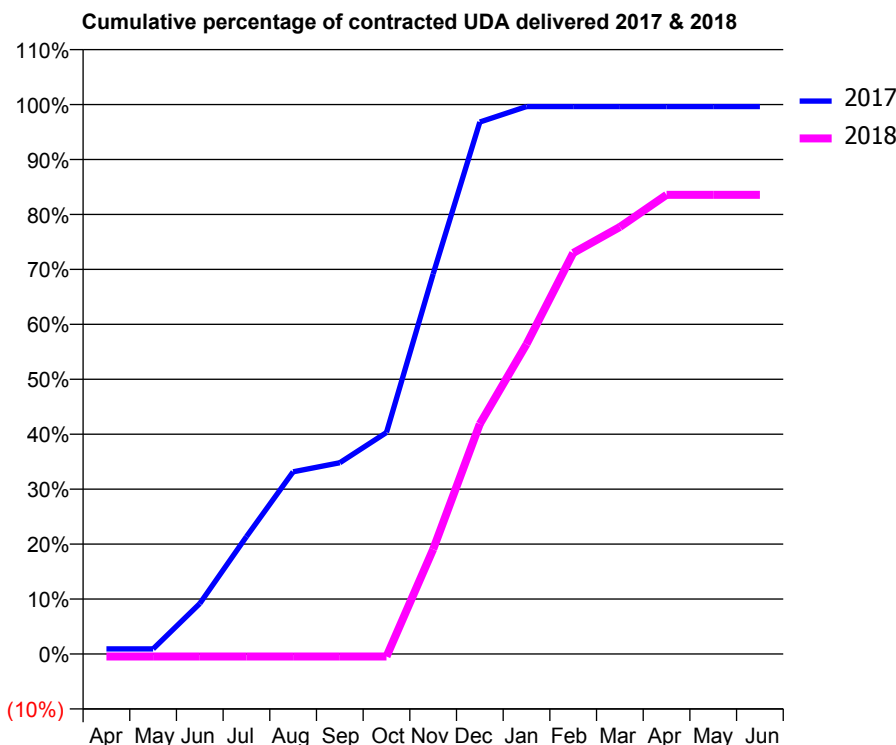
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 427 |
| Carry forward general activity (UDA) | 2 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £10,720.90 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 207 | |
| Quarter ending June 2017 | 198 | ↓ |
| Quarter ending September 2017 | 130 | ↓ |
| Quarter ending December 2017 | 151 | ↑ |
| Quarter ending March 2018 | 166 | ↑ |
| Variance since March 2017 | (19.8%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 4 | -2 |
| May | 4 | -2 |
| June | 39 | -2 |
| July | 91 | -2 |
| August | 142 | -2 |
| September | 149 | -2 |
| October | 172 | -2 |
| November | 295 | 81 |
| December | 413 | 179 |
| January | 425 | 241 |
| February | 425 | 312 |
| March | 425 | 332 |
| April | 425 | 357 |
| May | 425 | 357 |
| June | 425 | 357 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 63 | 1.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 96 | 3.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 63 | 0.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2 | 96 | 2.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 14 | 176 | 8.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 176 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 176 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

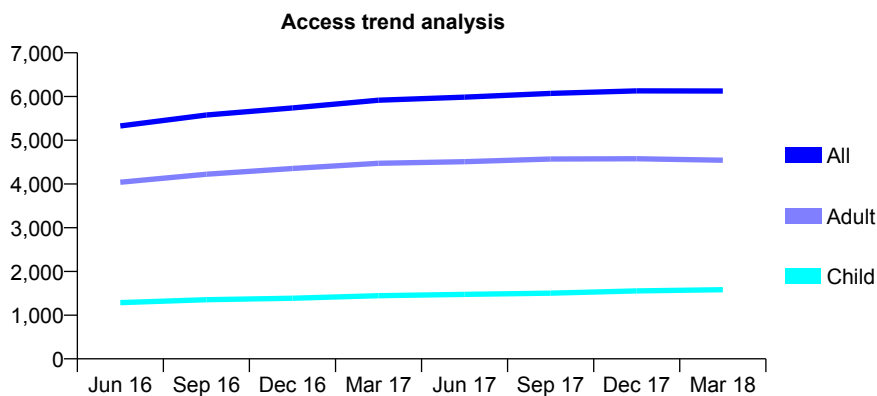
Q56 - Vital Signs At a Glance Contract Report for 124923/0001 - Year end March 2018

| | |
|----------------------|------------------------------------|
| Name or company name | Great Shelford Dental Practice Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,267 |
| Carry forward general activity (UDA) | 243 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £348,369.31 |

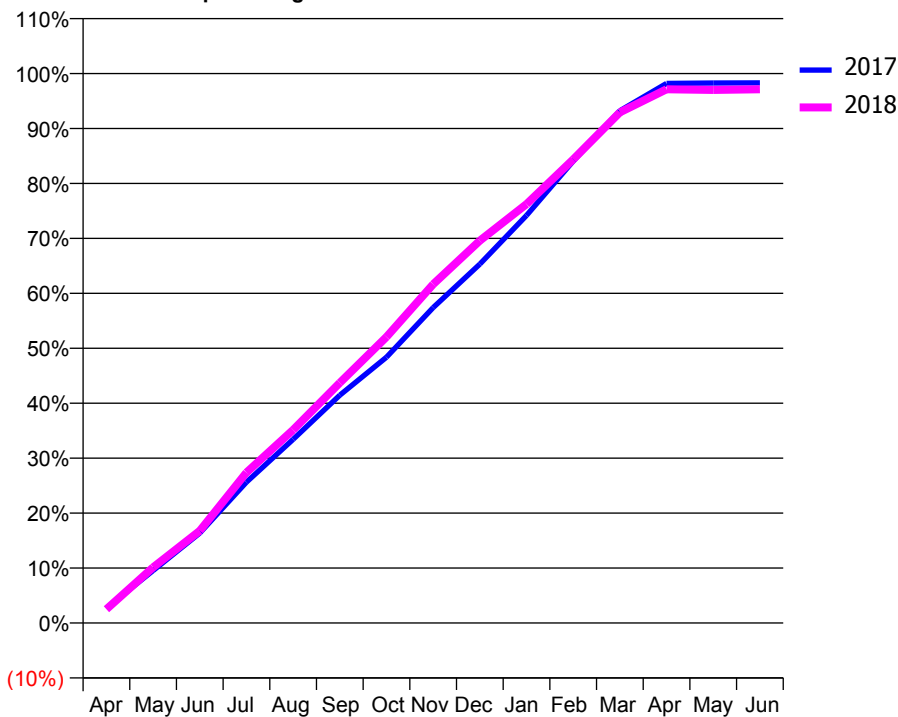
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,917 | |
| Quarter ending June 2017 | 5,986 | → |
| Quarter ending September 2017 | 6,071 | → |
| Quarter ending December 2017 | 6,130 | → |
| Quarter ending March 2018 | 6,125 | → |
| Variance since March 2017 | 3.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 385 | 358 |
| May | 1,364 | 1,447 |
| June | 2,336 | 2,395 |
| July | 3,657 | 3,907 |
| August | 4,767 | 5,015 |
| September | 5,914 | 6,236 |
| October | 6,903 | 7,427 |
| November | 8,188 | 8,794 |
| December | 9,319 | 9,929 |
| January | 10,583 | 10,875 |
| February | 11,992 | 12,036 |
| March | 13,300 | 13,259 |
| April | 14,010 | 13,856 |
| May | 14,020 | 13,839 |
| June | 14,024 | 13,859 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 107 | 2,105 | 5.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 730 | 5,574 | 13.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,113 | 2,105 | 52.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,267 | 5,574 | 40.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 817 | 7,685 | 10.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 42 | 7,685 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 40 | 7,685 | 0.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

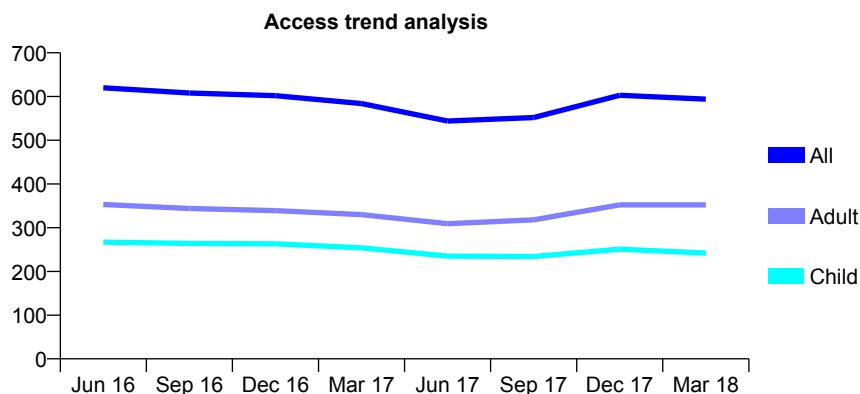
Q56 - Vital Signs At a Glance Contract Report for 125776/0003 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Apex Dental Care Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2009 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,202 |
| Carry forward general activity (UDA) | -24 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £27,620.19 |

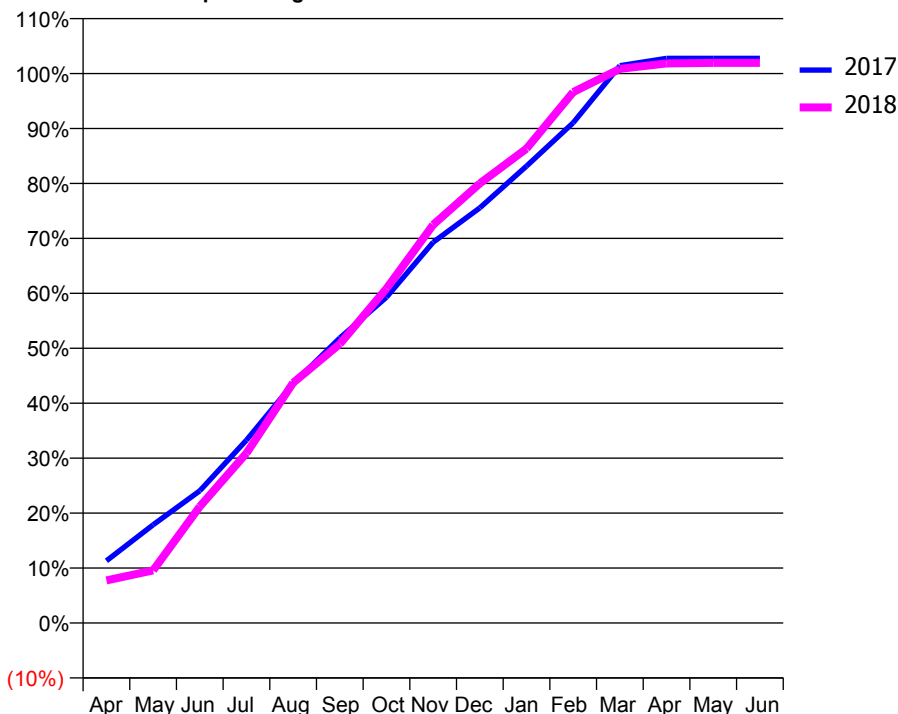
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 584 | |
| Quarter ending June 2017 | 544 | ↓ |
| Quarter ending September 2017 | 552 | → |
| Quarter ending December 2017 | 603 | ↑ |
| Quarter ending March 2018 | 594 | ↓ |
| Variance since March 2017 | 1.7% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 136 | 93 |
| May | 215 | 115 |
| June | 289 | 255 |
| July | 400 | 372 |
| August | 524 | 525 |
| September | 623 | 610 |
| October | 713 | 732 |
| November | 833 | 871 |
| December | 908 | 962 |
| January | 1,000 | 1,038 |
| February | 1,094 | 1,161 |
| March | 1,219 | 1,212 |
| April | 1,235 | 1,224 |
| May | 1,235 | 1,225 |
| June | 1,235 | 1,225 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 25 | 375 | 6.7% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 23 | 363 | 6.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 239 | 375 | 63.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 152 | 363 | 41.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 41 | 731 | 5.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 731 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 731 | 0.4% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

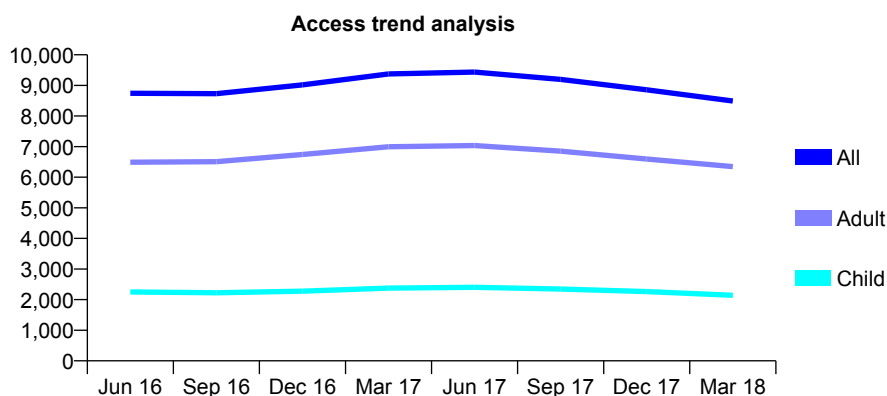
Q56 - Vital Signs At a Glance Contract Report for 125776/0010 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Apex Dental Care Ltd |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 30/09/2018 |

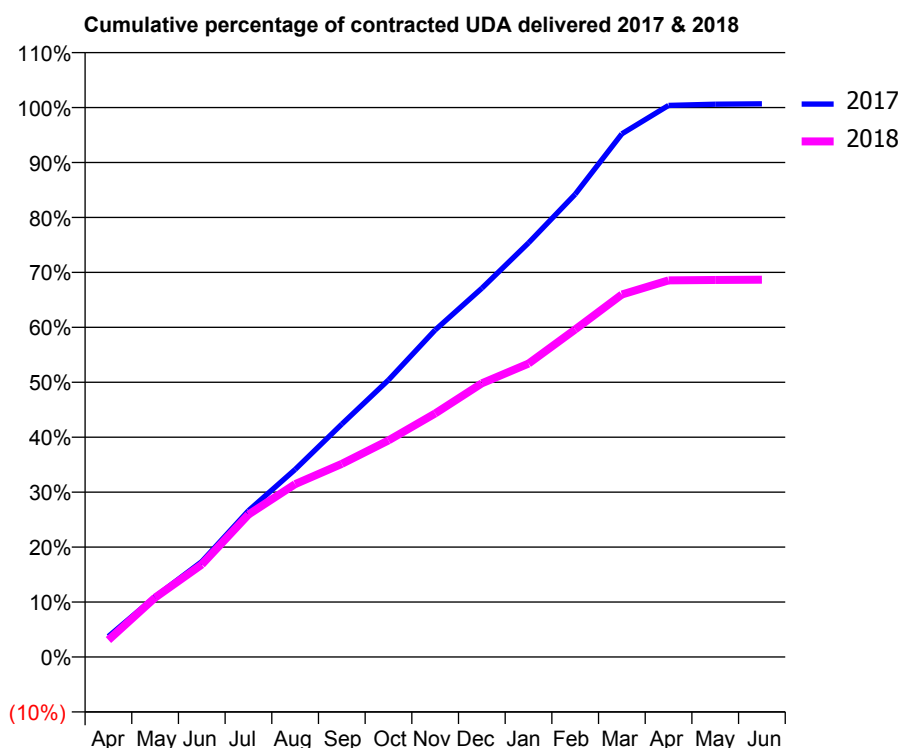
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 26,362 |
| Carry forward general activity (UDA) | -174 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £689,831.51 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 9,373 | |
| Quarter ending June 2017 | 9,436 | → |
| Quarter ending September 2017 | 9,198 | ↓ |
| Quarter ending December 2017 | 8,858 | ↓ |
| Quarter ending March 2018 | 8,489 | ↓ |
| Variance since March 2017 | (9.4%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 989 | 817 |
| May | 2,890 | 2,850 |
| June | 4,576 | 4,434 |
| July | 7,022 | 6,838 |
| August | 8,997 | 8,296 |
| September | 11,172 | 9,269 |
| October | 13,290 | 10,394 |
| November | 15,691 | 11,682 |
| December | 17,690 | 13,133 |
| January | 19,868 | 14,078 |
| February | 22,202 | 15,717 |
| March | 25,103 | 17,393 |
| April | 26,461 | 18,071 |
| May | 26,521 | 18,089 |
| June | 26,536 | 18,101 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 263 | 2,911 | 9.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,155 | 7,764 | 14.9% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,724 | 2,911 | 59.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,289 | 7,764 | 55.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,221 | 10,507 | 11.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 97 | 10,507 | 0.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 31 | 10,507 | 0.3% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

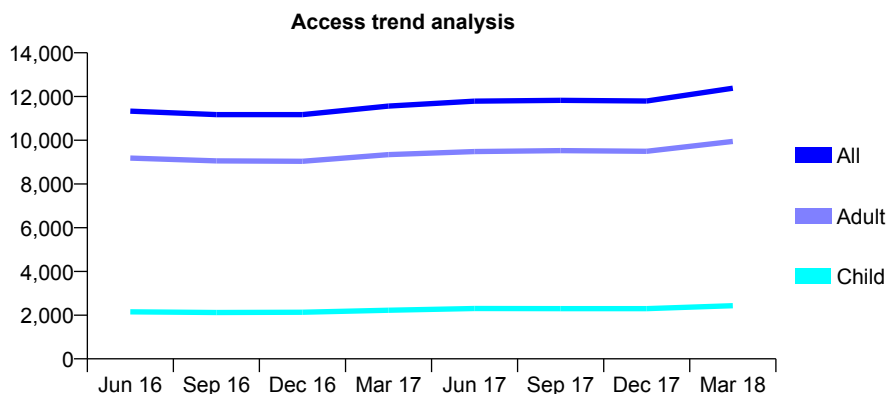
Q56 - Vital Signs At a Glance Contract Report for 126225/0001 - Year end March 2018

| | |
|----------------------|-------------------------------------|
| Name or company name | Dr P Vaid, Dr S Radia and Dr S Shah |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 38,332 |
| Carry forward general activity (UDA) | 1,453 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,211,098.13 |

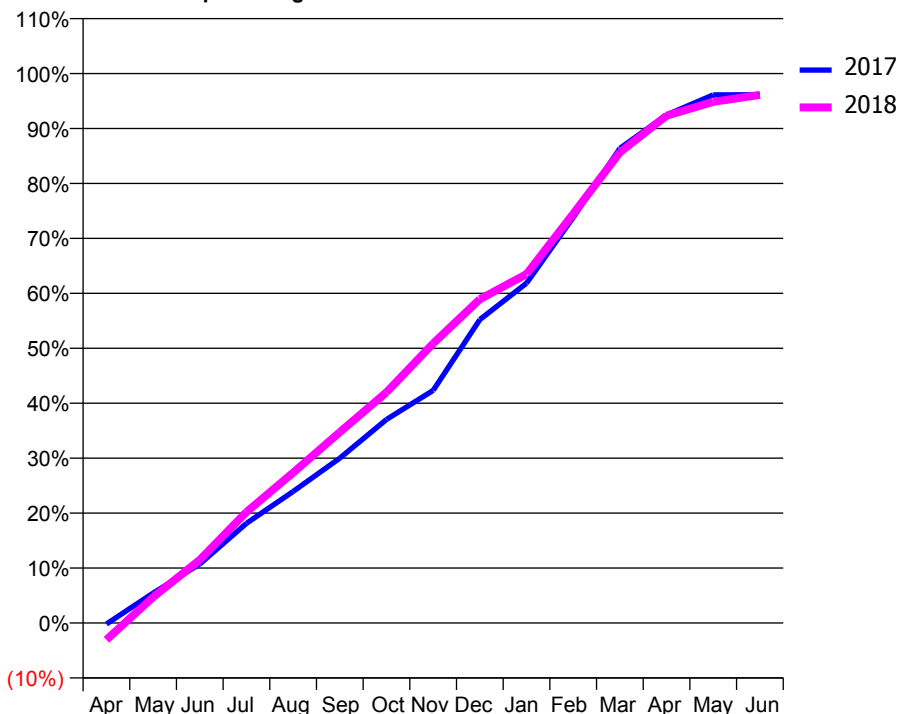
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 11,564 | |
| Quarter ending June 2017 | 11,786 | → |
| Quarter ending September 2017 | 11,823 | → |
| Quarter ending December 2017 | 11,792 | → |
| Quarter ending March 2018 | 12,381 | ↑ |
| Variance since March 2017 | 7.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -78 | -1,173 |
| May | 2,041 | 1,810 |
| June | 4,029 | 4,406 |
| July | 6,806 | 7,739 |
| August | 8,977 | 10,491 |
| September | 11,251 | 13,319 |
| October | 13,891 | 16,094 |
| November | 15,879 | 19,500 |
| December | 20,710 | 22,586 |
| January | 23,190 | 24,339 |
| February | 27,677 | 28,545 |
| March | 32,394 | 32,834 |
| April | 34,673 | 35,392 |
| May | 36,041 | 36,353 |
| June | 36,046 | 36,837 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 224 | 3,448 | 6.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,418 | 12,567 | 11.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,976 | 3,448 | 57.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,497 | 12,567 | 35.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,150 | 15,767 | 7.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 193 | 15,767 | 1.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 121 | 15,767 | 0.8% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 20 | 22 | 90.9% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 22 | 72.7% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

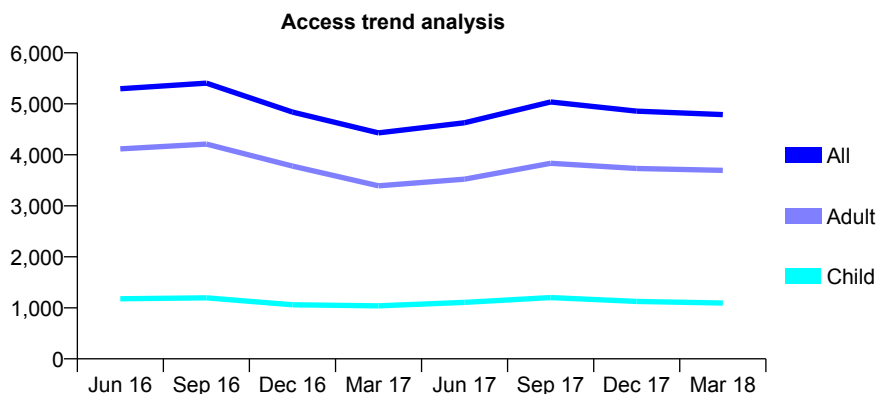
Q56 - Vital Signs At a Glance Contract Report for 127809/0001 - Year end March 2018

| | |
|----------------------|---|
| Name or company name | S Emami, M Dehghanpour, J Vaghela, J Va |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,500 |
| Carry forward general activity (UDA) | 558 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £389,007.57 |

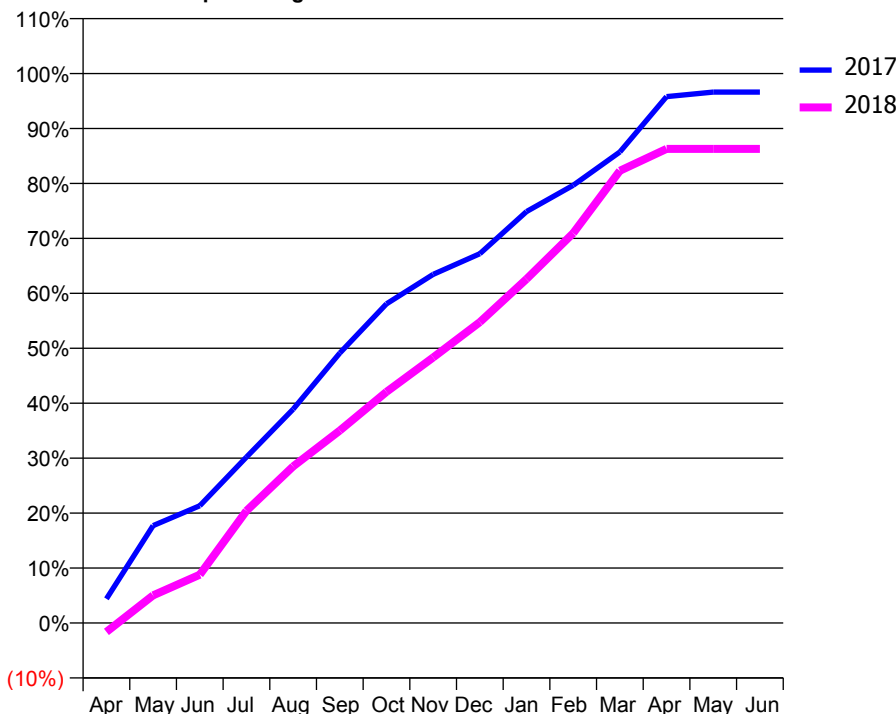
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,429 | |
| Quarter ending June 2017 | 4,630 | ↑ |
| Quarter ending September 2017 | 5,036 | ↑ |
| Quarter ending December 2017 | 4,857 | ↓ |
| Quarter ending March 2018 | 4,789 | ↓ |
| Variance since March 2017 | 8.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 729 | -269 |
| May | 2,926 | 832 |
| June | 3,523 | 1,451 |
| July | 4,984 | 3,370 |
| August | 6,419 | 4,703 |
| September | 8,107 | 5,781 |
| October | 9,584 | 6,940 |
| November | 10,467 | 7,973 |
| December | 11,089 | 9,036 |
| January | 12,355 | 10,330 |
| February | 13,142 | 11,706 |
| March | 14,143 | 13,578 |
| April | 15,806 | 14,237 |
| May | 15,942 | 14,237 |
| June | 15,942 | 14,237 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 125 | 1,791 | 7.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 540 | 5,618 | 9.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 891 | 1,791 | 49.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,450 | 5,618 | 43.6% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 961 | 7,095 | 13.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 31 | 7,095 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 11 | 7,095 | 0.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

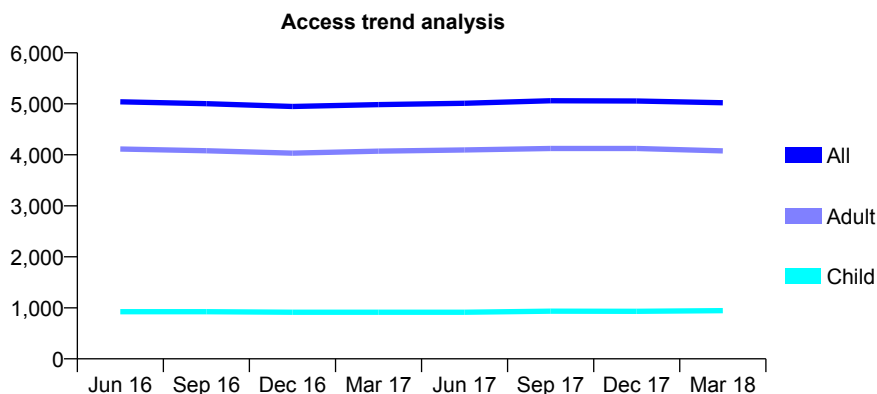
Q56 - Vital Signs At a Glance Contract Report for 128767/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Hejazifar, Namazy, and Namazy |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,333 |
| Carry forward general activity (UDA) | -126 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £348,402.72 |

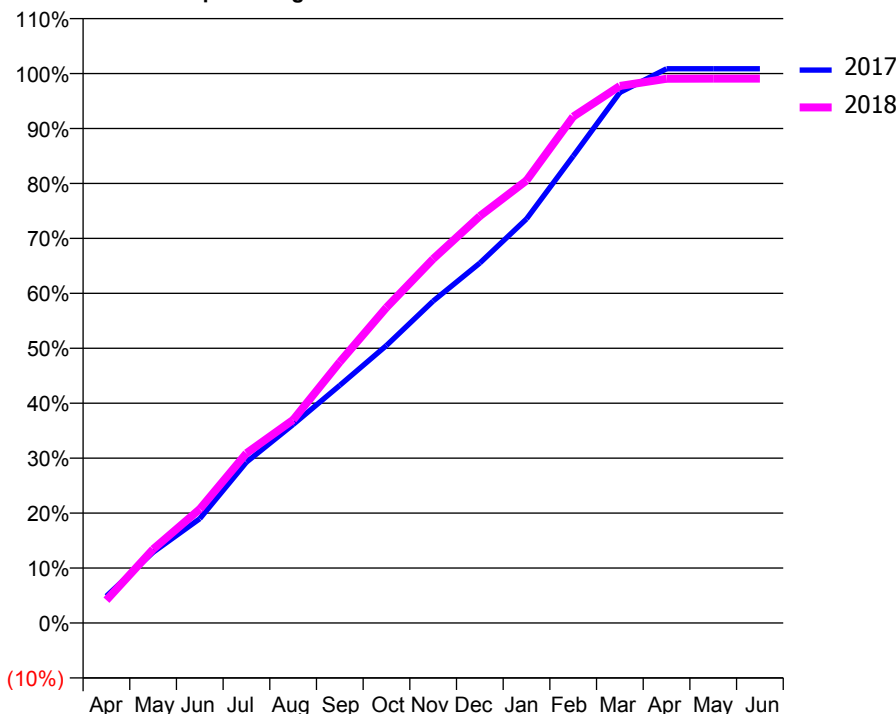
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,985 | |
| Quarter ending June 2017 | 5,010 | → |
| Quarter ending September 2017 | 5,059 | → |
| Quarter ending December 2017 | 5,055 | → |
| Quarter ending March 2018 | 5,022 | → |
| Variance since March 2017 | 0.7% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 701 | 598 |
| May | 1,844 | 1,925 |
| June | 2,722 | 2,971 |
| July | 4,197 | 4,429 |
| August | 5,179 | 5,298 |
| September | 6,199 | 6,810 |
| October | 7,239 | 8,229 |
| November | 8,397 | 9,498 |
| December | 9,391 | 10,613 |
| January | 10,541 | 11,542 |
| February | 12,177 | 13,208 |
| March | 13,838 | 14,008 |
| April | 14,456 | 14,195 |
| May | 14,457 | 14,200 |
| June | 14,459 | 14,198 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 143 | 1,586 | 9.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 739 | 5,642 | 13.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 997 | 1,586 | 62.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,753 | 5,642 | 48.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 487 | 7,080 | 6.9% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 50 | 7,080 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 47 | 7,080 | 0.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

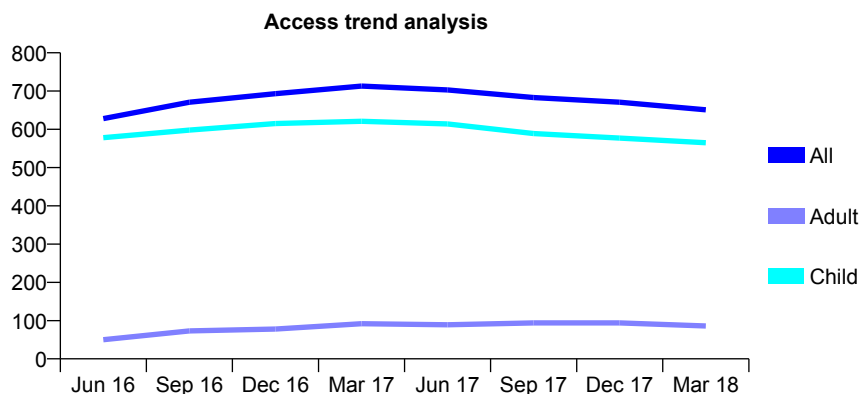
Q56 - Vital Signs At a Glance Contract Report for 128953/0002 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Cathedral Dental Practice Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | |

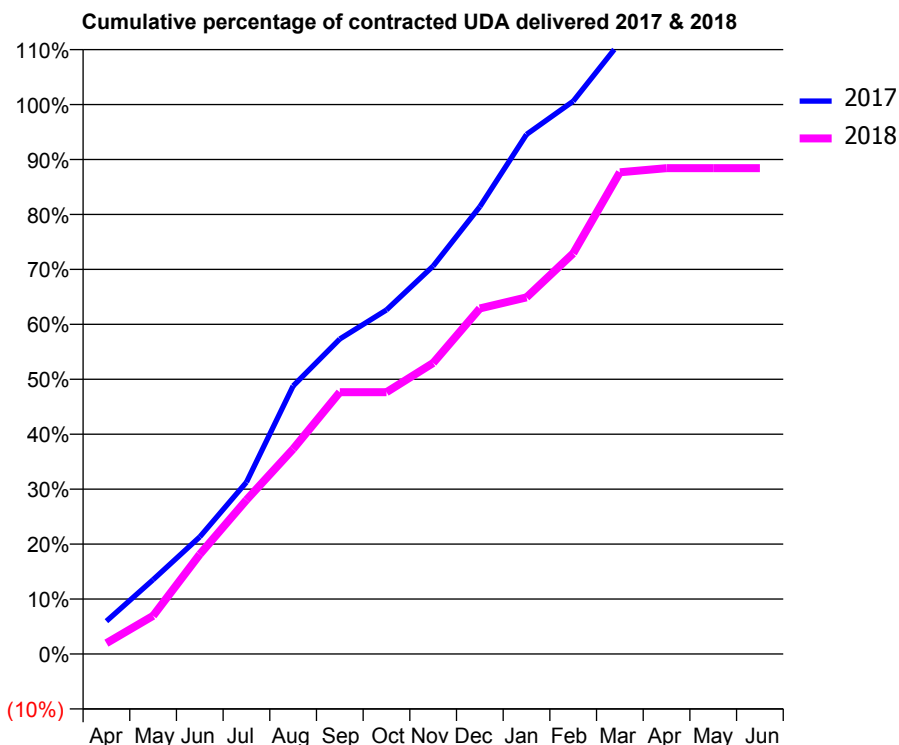
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,210 |
| Carry forward general activity (UDA) | -24 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £27,274.89 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 713 | |
| Quarter ending June 2017 | 703 | ↓ |
| Quarter ending September 2017 | 683 | ↓ |
| Quarter ending December 2017 | 671 | ↓ |
| Quarter ending March 2018 | 651 | ↓ |
| Variance since March 2017 | (8.7%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 72 | 24 |
| May | 164 | 84 |
| June | 258 | 219 |
| July | 378 | 339 |
| August | 590 | 451 |
| September | 694 | 577 |
| October | 758 | 577 |
| November | 854 | 641 |
| December | 985 | 761 |
| January | 1,144 | 785 |
| February | 1,217 | 882 |
| March | 1,346 | 1,061 |
| April | 1,393 | 1,070 |
| May | 1,395 | 1,070 |
| June | 1,396 | 1,070 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 42 | 762 | 5.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 32 | 3.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 457 | 762 | 60.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 22 | 32 | 68.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 20 | 769 | 2.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 769 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 769 | 1.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

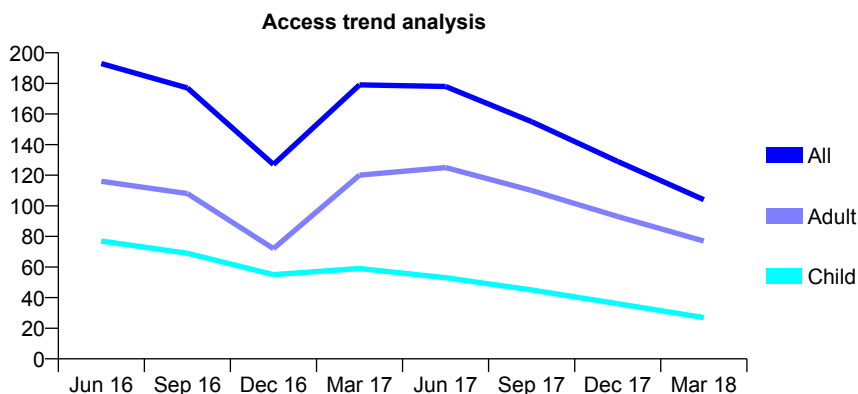
Q56 - Vital Signs At a Glance Contract Report for 131377/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | Burleigh Street Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 09/12/2013 |
| Contract end date | 31/03/2018 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 547 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £12,914.14 |

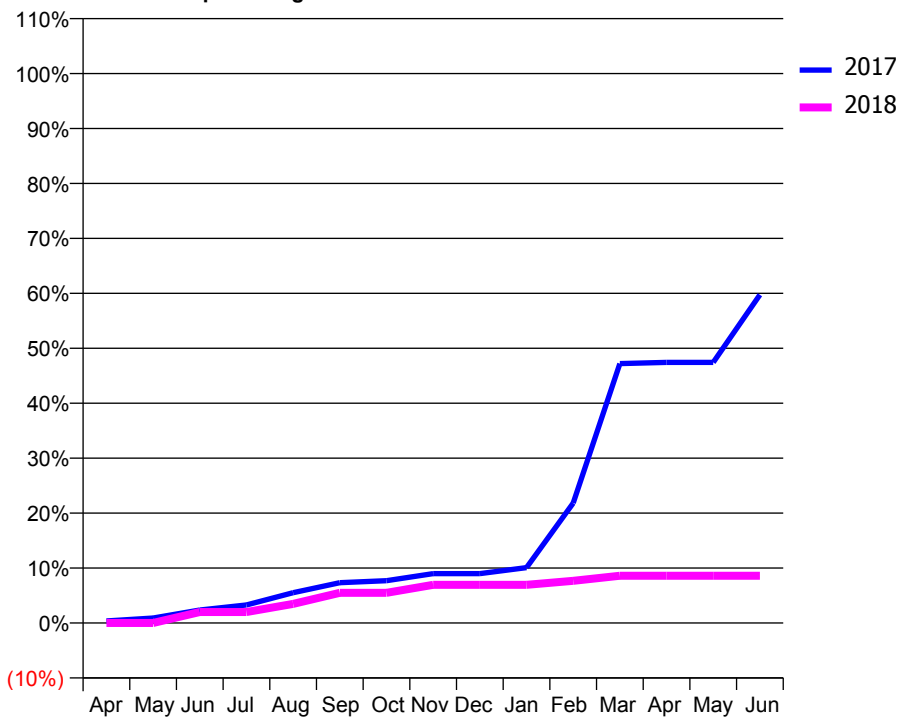
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 179 | |
| Quarter ending June 2017 | 178 | → |
| Quarter ending September 2017 | 155 | ↓ |
| Quarter ending December 2017 | 129 | ↓ |
| Quarter ending March 2018 | 104 | ↓ |
| Variance since March 2017 | (41.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 2 | 0 |
| May | 5 | 0 |
| June | 13 | 11 |
| July | 18 | 11 |
| August | 30 | 19 |
| September | 40 | 30 |
| October | 42 | 30 |
| November | 49 | 38 |
| December | 49 | 38 |
| January | 55 | 38 |
| February | 119 | 42 |
| March | 258 | 47 |
| April | 259 | 47 |
| May | 259 | 47 |
| June | 327 | 47 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 2 | 40 | 5.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 4 | 32 | 12.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 18 | 40 | 45.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2 | 32 | 6.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 36 | 0.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 36 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 36 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

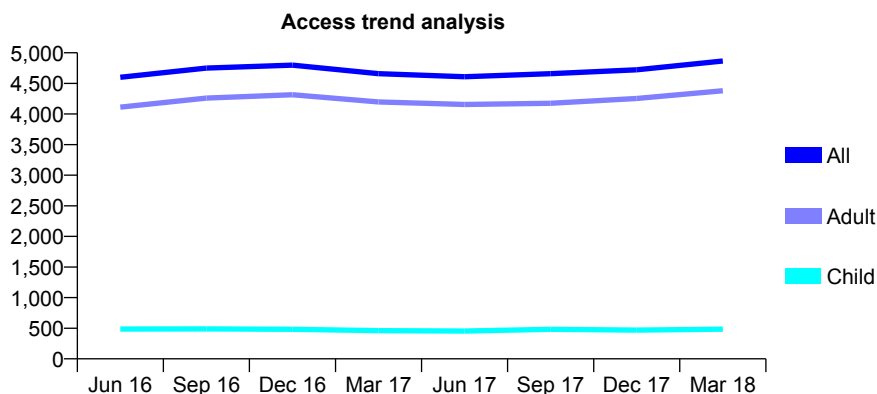
Q56 - Vital Signs At a Glance Contract Report for 132225/0001 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Peterborough Dental Access Centre |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2019 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £192,544.72 |

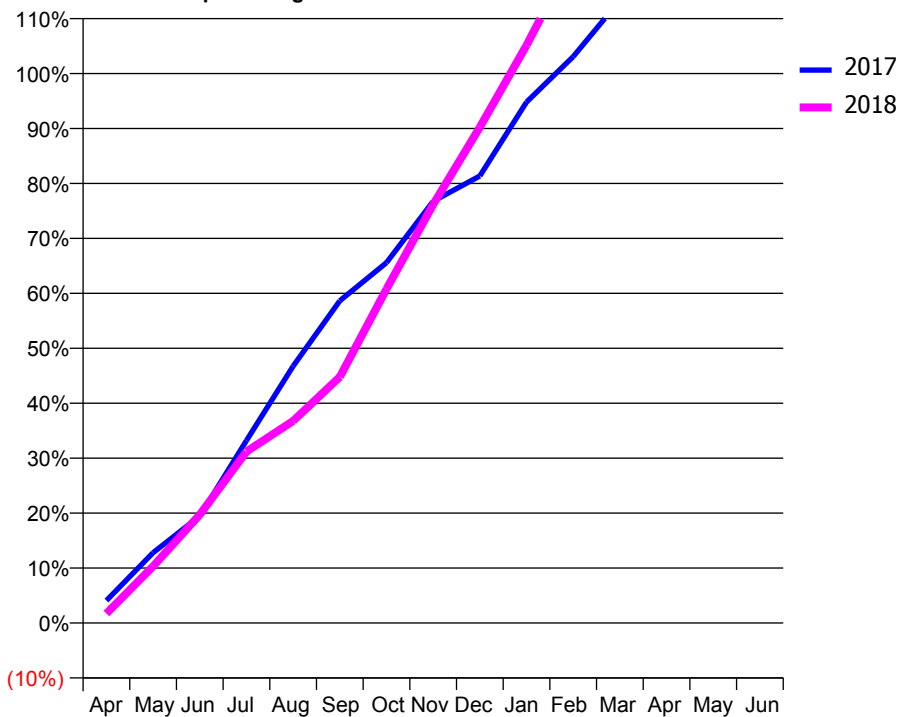
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,658 | |
| Quarter ending June 2017 | 4,610 | ↓ |
| Quarter ending September 2017 | 4,659 | → |
| Quarter ending December 2017 | 4,723 | → |
| Quarter ending March 2018 | 4,866 | ↑ |
| Variance since March 2017 | 4.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 164 | 70 |
| May | 512 | 413 |
| June | 779 | 788 |
| July | 1,328 | 1,248 |
| August | 1,870 | 1,471 |
| September | 2,345 | 1,791 |
| October | 2,624 | 2,431 |
| November | 3,070 | 3,047 |
| December | 3,254 | 3,610 |
| January | 3,792 | 4,205 |
| February | 4,123 | 4,851 |
| March | 4,532 | 5,185 |
| April | 4,635 | 5,384 |
| May | 4,636 | 5,383 |
| June | 4,636 | 5,395 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 55 | 694 | 7.9% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 380 | 4,221 | 9.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 37 | 694 | 5.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 224 | 4,221 | 5.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 4,311 | 4,416 | 97.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 4,416 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 4,416 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 3 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

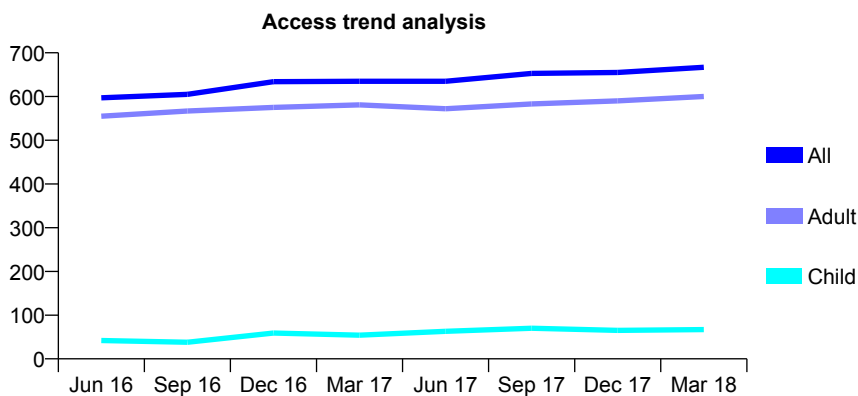
Q56 - Vital Signs At a Glance Contract Report for 132225/0002 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Peterborough Dental Access Centre |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2019 |

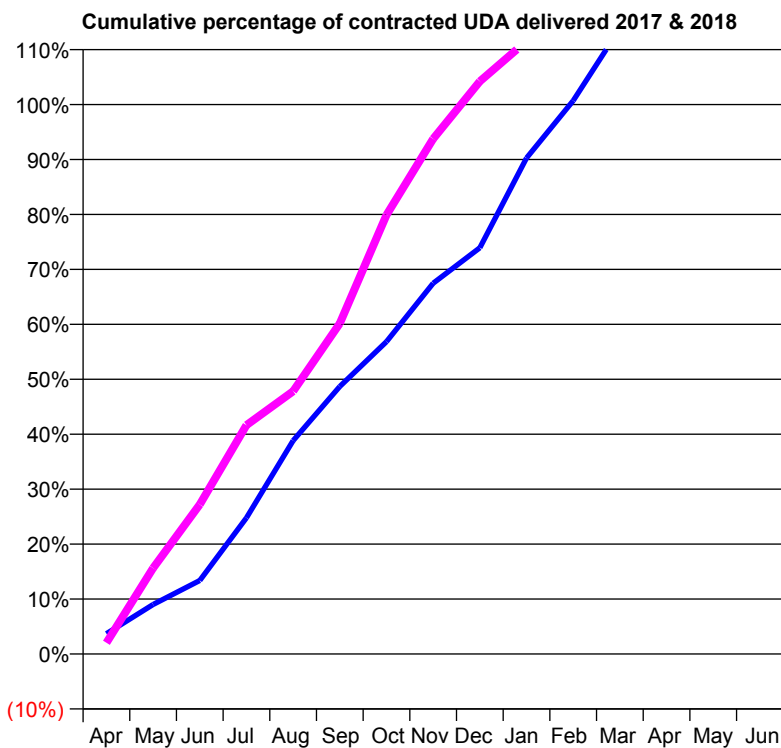
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 632 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £37,182.53 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 635 | |
| Quarter ending June 2017 | 635 | → |
| Quarter ending September 2017 | 653 | ↑ |
| Quarter ending December 2017 | 655 | → |
| Quarter ending March 2018 | 667 | → |
| Variance since March 2017 | 5.0% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 23 | 13 |
| May | 57 | 99 |
| June | 85 | 172 |
| July | 157 | 263 |
| August | 245 | 302 |
| September | 308 | 380 |
| October | 359 | 505 |
| November | 426 | 593 |
| December | 467 | 659 |
| January | 570 | 705 |
| February | 636 | 747 |
| March | 719 | 758 |
| April | 734 | 770 |
| May | 734 | 771 |
| June | 734 | 771 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 97 | 1.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 7 | 539 | 1.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 97 | 0.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 539 | 0.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 630 | 637 | 98.9% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 637 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 637 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

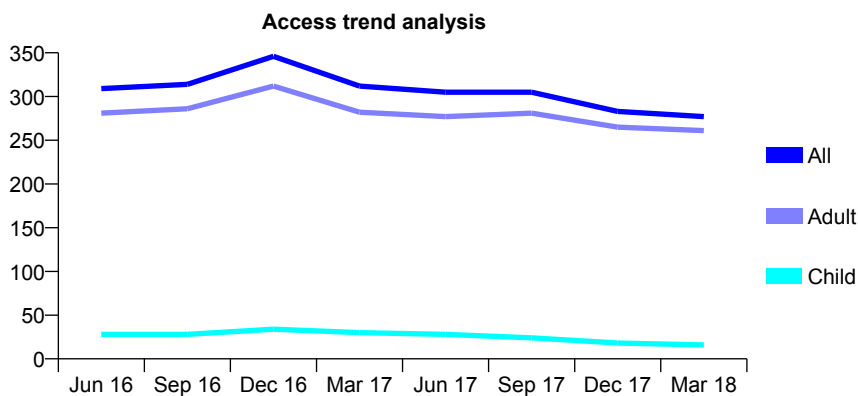
Q56 - Vital Signs At a Glance Contract Report for 132225/0003 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Peterborough Dental Access Centre |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2019 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 390 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £34,763.95 |

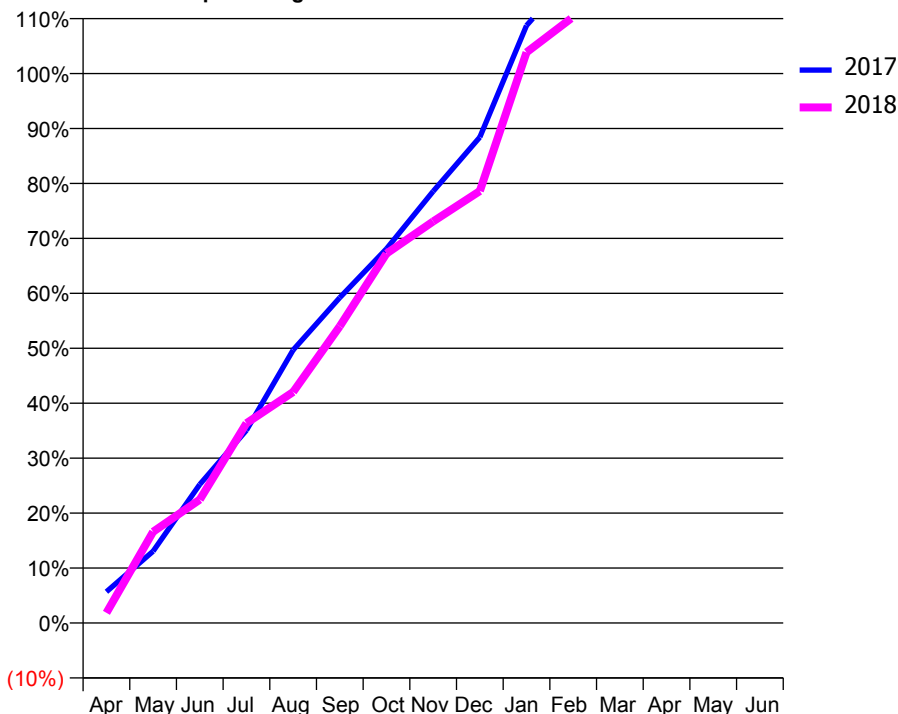
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 312 | |
| Quarter ending June 2017 | 305 | ↓ |
| Quarter ending September 2017 | 305 | → |
| Quarter ending December 2017 | 283 | ↓ |
| Quarter ending March 2018 | 277 | ↓ |
| Variance since March 2017 | (11.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | 2017 | 2018 |
|-----------|------|------|
| April | 22 | 7 |
| May | 51 | 65 |
| June | 98 | 88 |
| July | 137 | 142 |
| August | 194 | 164 |
| September | 231 | 211 |
| October | 266 | 262 |
| November | 306 | 285 |
| December | 345 | 307 |
| January | 424 | 405 |
| February | 461 | 430 |
| March | 497 | 467 |
| April | 516 | 500 |
| May | 516 | 500 |
| June | 516 | 500 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 44 | 0.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2 | 358 | 0.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 44 | 0.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4 | 358 | 1.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 422 | 427 | 98.8% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 427 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 427 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

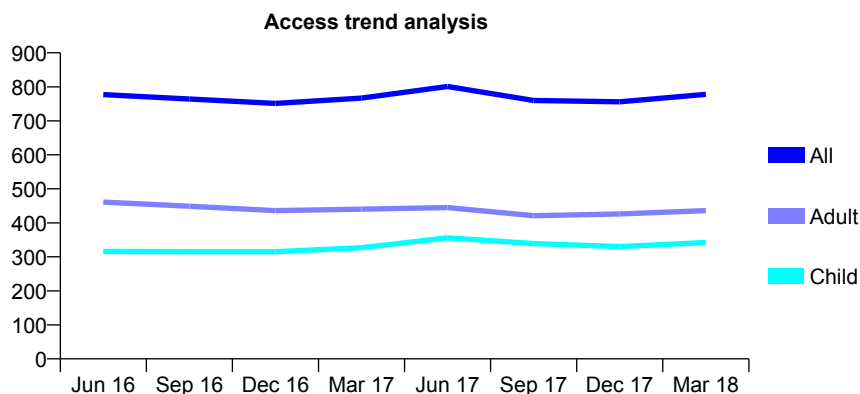
Q56 - Vital Signs At a Glance Contract Report for 132225/0004 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Peterborough Dental Access Centre |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2019 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 1,475 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £110,445.79 |

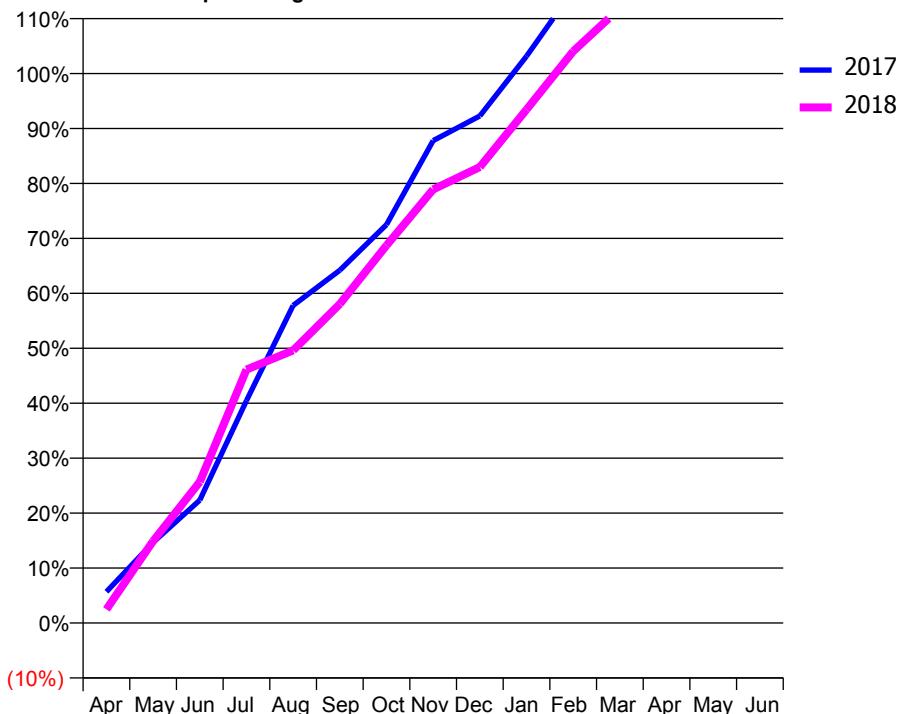
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 767 | |
| Quarter ending June 2017 | 801 | ↑ |
| Quarter ending September 2017 | 760 | ↓ |
| Quarter ending December 2017 | 756 | → |
| Quarter ending March 2018 | 778 | ↑ |
| Variance since March 2017 | 1.4% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 84 | 37 |
| May | 216 | 220 |
| June | 330 | 379 |
| July | 597 | 680 |
| August | 852 | 732 |
| September | 947 | 856 |
| October | 1,069 | 1,013 |
| November | 1,295 | 1,164 |
| December | 1,361 | 1,224 |
| January | 1,521 | 1,378 |
| February | 1,698 | 1,535 |
| March | 1,930 | 1,650 |
| April | 2,011 | 1,725 |
| May | 2,011 | 1,725 |
| June | 2,011 | 1,725 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 47 | 533 | 8.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 28 | 488 | 5.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 154 | 533 | 28.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 215 | 488 | 44.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 59 | 1,038 | 5.7% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,038 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,038 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

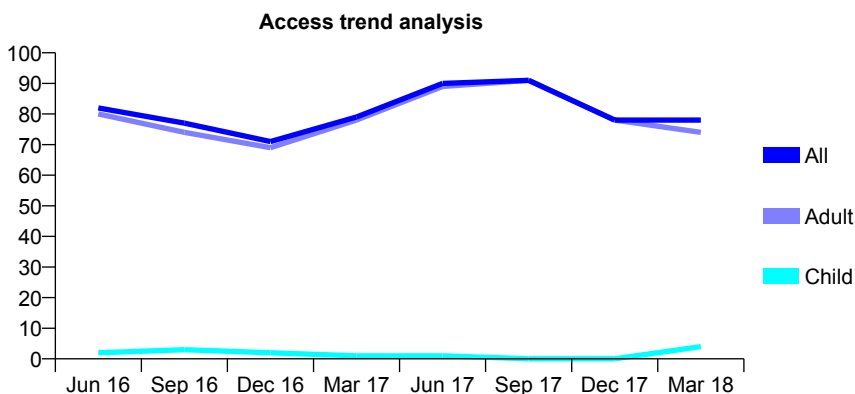
Q56 - Vital Signs At a Glance Contract Report for 132225/0005 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Peterborough Dental Access Centre |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2019 |

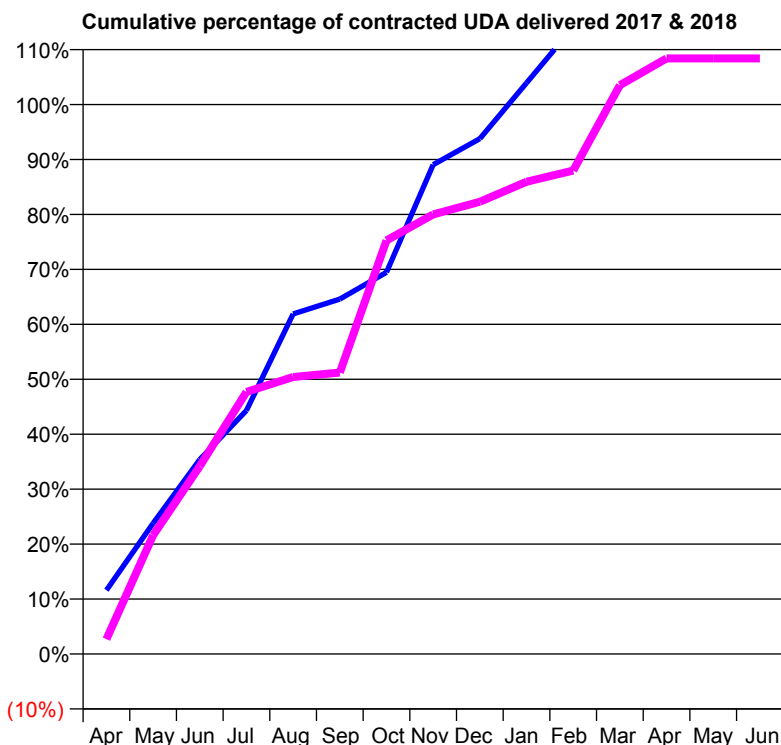
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 148 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £13,159.36 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 79 | |
| Quarter ending June 2017 | 90 | ↑ |
| Quarter ending September 2017 | 91 | → |
| Quarter ending December 2017 | 78 | ↓ |
| Quarter ending March 2018 | 78 | → |
| Variance since March 2017 | (1.3%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 17 | 4 |
| May | 35 | 32 |
| June | 52 | 51 |
| July | 66 | 71 |
| August | 92 | 75 |
| September | 96 | 76 |
| October | 103 | 111 |
| November | 132 | 118 |
| December | 139 | 122 |
| January | 154 | 127 |
| February | 169 | 130 |
| March | 187 | 153 |
| April | 200 | 160 |
| May | 200 | 160 |
| June | 200 | 160 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 4 | 0.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 61 | 4.9% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 4 | 0.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 11 | 61 | 18.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 12 | 68 | 17.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 68 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 68 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

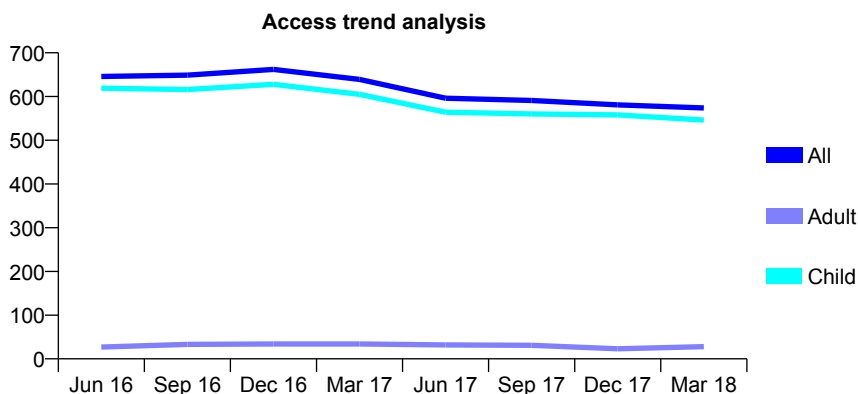
Q56 - Vital Signs At a Glance Contract Report for 132225/0006 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Peterborough Dental Access Centre |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2019 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 1,416 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £609,016.81 |

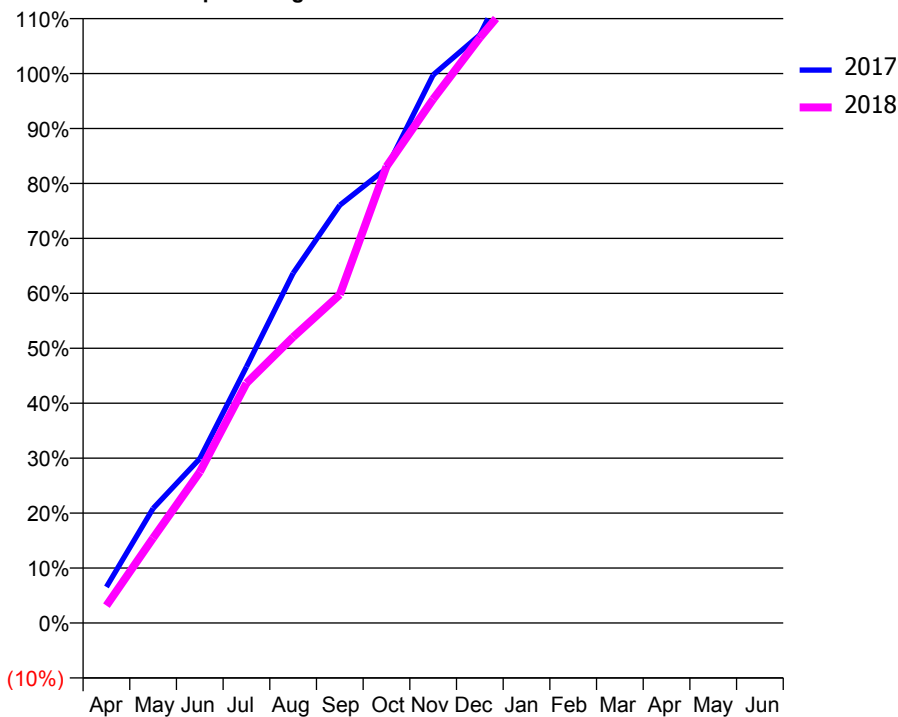
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 639 | |
| Quarter ending June 2017 | 596 | ↓ |
| Quarter ending September 2017 | 591 | → |
| Quarter ending December 2017 | 581 | ↓ |
| Quarter ending March 2018 | 574 | ↓ |
| Variance since March 2017 | (10.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 93 | 45 |
| May | 295 | 219 |
| June | 423 | 389 |
| July | 660 | 618 |
| August | 902 | 737 |
| September | 1,077 | 846 |
| October | 1,172 | 1,176 |
| November | 1,413 | 1,350 |
| December | 1,516 | 1,508 |
| January | 1,757 | 1,651 |
| February | 1,892 | 1,849 |
| March | 2,155 | 1,954 |
| April | 2,225 | 2,008 |
| May | 2,225 | 2,008 |
| June | 2,225 | 2,008 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 664 | 0.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 28 | 0.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 664 | 0.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 28 | 0.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 7 | 688 | 1.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 688 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 688 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

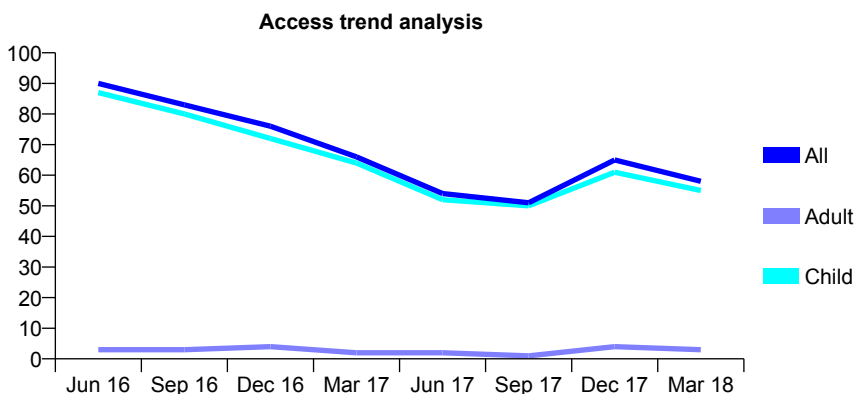
Q56 - Vital Signs At a Glance Contract Report for 132225/0007 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Peterborough Dental Access Centre |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 31/03/2019 |

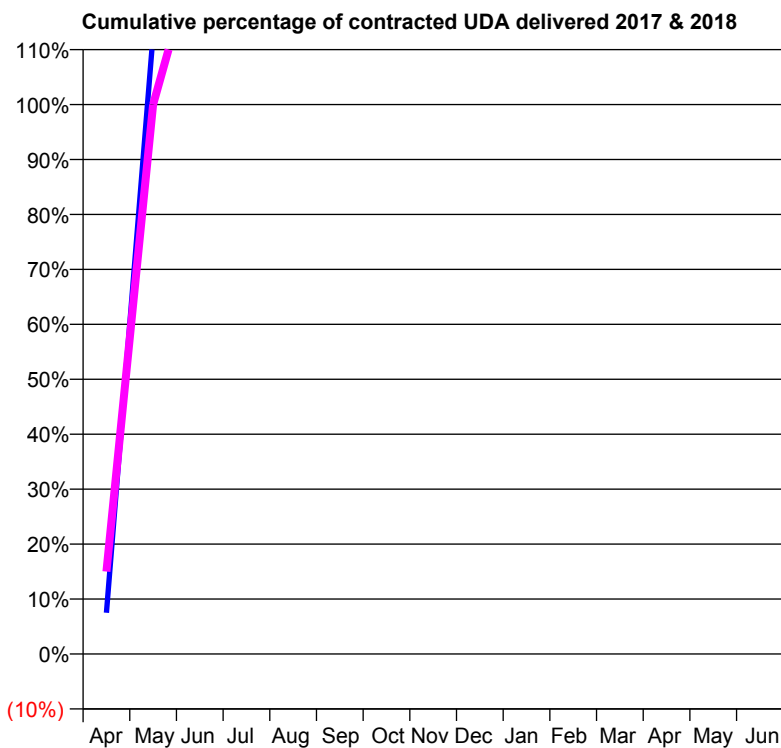
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 40 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £13,581.37 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 66 | |
| Quarter ending June 2017 | 54 | ↓ |
| Quarter ending September 2017 | 51 | ↓ |
| Quarter ending December 2017 | 65 | ↑ |
| Quarter ending March 2018 | 58 | ↓ |
| Variance since March 2017 | (12.1%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 3 | 6 |
| May | 45 | 40 |
| June | 54 | 52 |
| July | 75 | 82 |
| August | 100 | 91 |
| September | 112 | 115 |
| October | 133 | 163 |
| November | 153 | 239 |
| December | 165 | 263 |
| January | 171 | 291 |
| February | 184 | 310 |
| March | 206 | 334 |
| April | 212 | 346 |
| May | 212 | 346 |
| June | 212 | 346 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 1 | 115 | 0.9% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 2 | 0.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 115 | 0.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 2 | 0.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 119 | 0.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 119 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 119 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

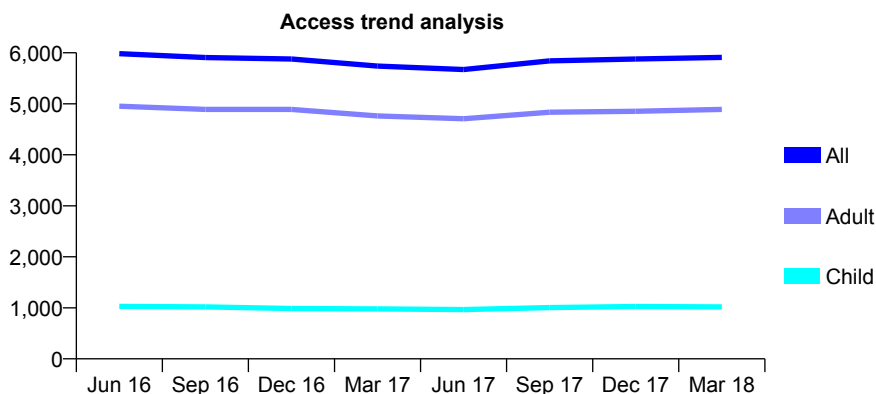
Q56 - Vital Signs At a Glance Contract Report for 132322/0001 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | Orford Hill Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,000 |
| Carry forward general activity (UDA) | 105 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £420,617.02 |

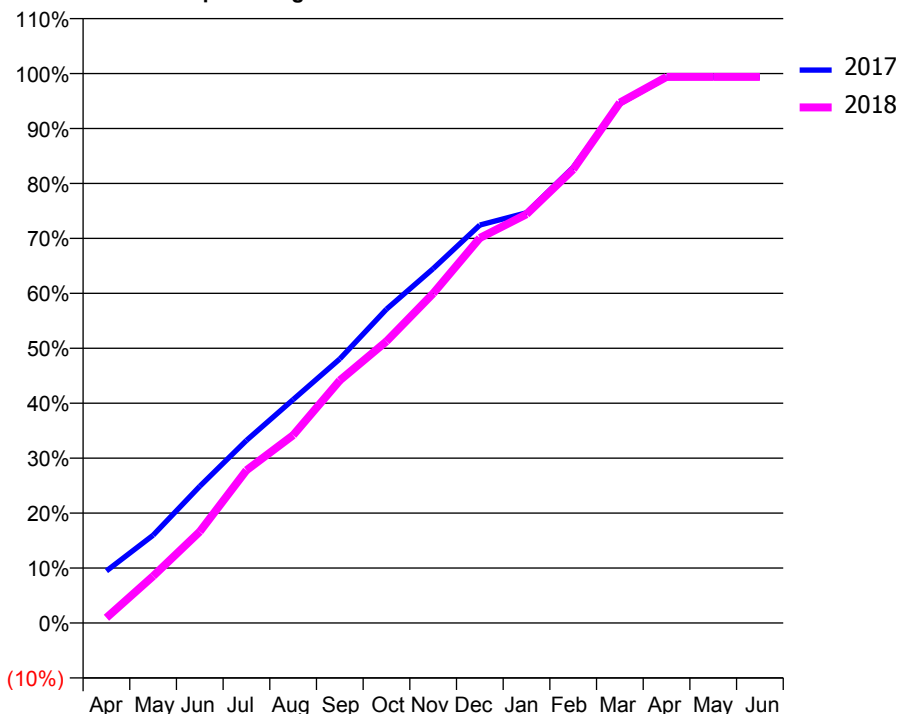
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,739 | |
| Quarter ending June 2017 | 5,673 | ↓ |
| Quarter ending September 2017 | 5,842 | ↑ |
| Quarter ending December 2017 | 5,879 | → |
| Quarter ending March 2018 | 5,910 | → |
| Variance since March 2017 | 3.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,515 | 153 |
| May | 2,557 | 1,365 |
| June | 3,983 | 2,662 |
| July | 5,316 | 4,446 |
| August | 6,507 | 5,470 |
| September | 7,689 | 7,063 |
| October | 9,138 | 8,203 |
| November | 10,318 | 9,596 |
| December | 11,588 | 11,209 |
| January | 11,946 | 11,901 |
| February | 13,270 | 13,206 |
| March | 15,120 | 15,154 |
| April | 15,884 | 15,902 |
| May | 15,893 | 15,902 |
| June | 15,895 | 15,903 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 89 | 1,568 | 5.7% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,251 | 7,747 | 16.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 963 | 1,568 | 61.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,348 | 7,747 | 56.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 688 | 9,363 | 7.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 133 | 9,363 | 1.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 145 | 9,363 | 1.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

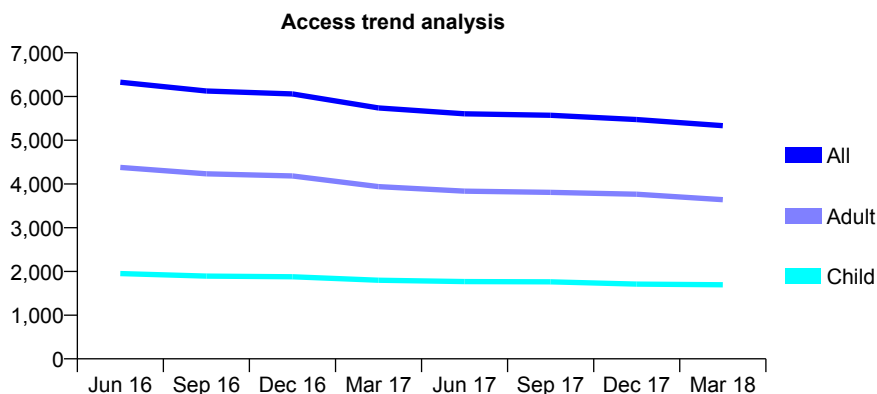
Q56 - Vital Signs At a Glance Contract Report for 132454/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | 1A Bretton |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 04/05/2010 |
| Contract end date | 30/06/2018 |

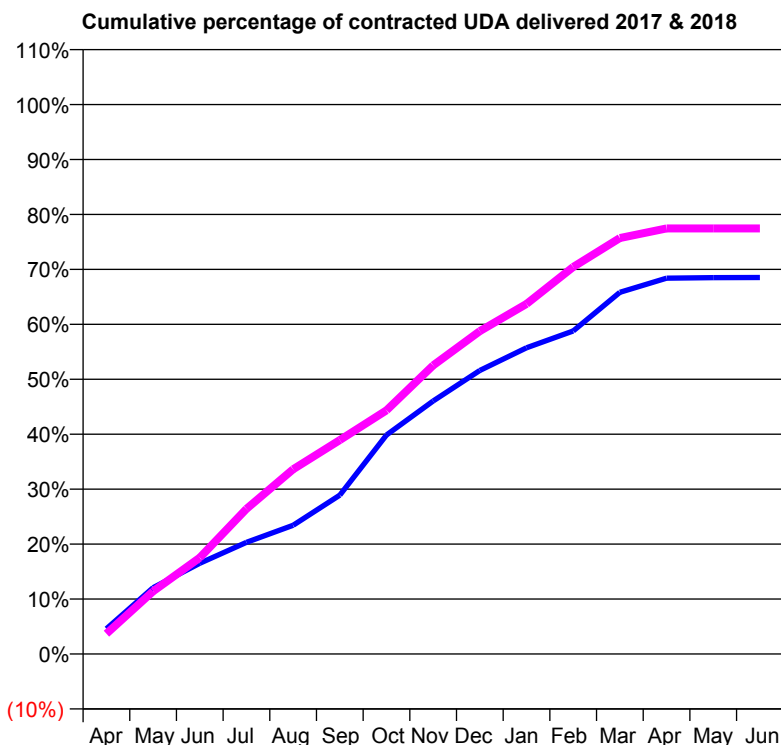
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £526,017.75 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,739 | |
| Quarter ending June 2017 | 5,605 | ↓ |
| Quarter ending September 2017 | 5,570 | → |
| Quarter ending December 2017 | 5,474 | ↓ |
| Quarter ending March 2018 | 5,334 | ↓ |
| Variance since March 2017 | (7.1%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 966 | 778 |
| May | 2,536 | 2,399 |
| June | 3,468 | 3,681 |
| July | 4,268 | 5,546 |
| August | 4,922 | 7,062 |
| September | 6,072 | 8,177 |
| October | 8,370 | 9,312 |
| November | 9,668 | 11,030 |
| December | 10,838 | 12,342 |
| January | 11,704 | 13,378 |
| February | 12,344 | 14,790 |
| March | 13,825 | 15,897 |
| April | 14,364 | 16,264 |
| May | 14,385 | 16,263 |
| June | 14,391 | 16,263 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 146 | 2,438 | 6.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 491 | 4,544 | 10.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,509 | 2,438 | 61.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,170 | 4,544 | 47.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 388 | 6,890 | 5.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 23 | 6,890 | 0.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 90 | 6,890 | 1.3% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

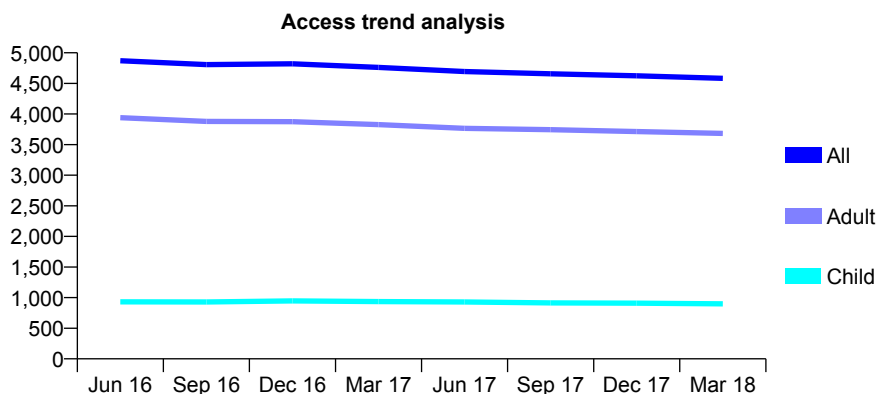
Q56 - Vital Signs At a Glance Contract Report for 133582/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Dr Horan & Dr Simkiene |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/05/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,998 |
| Carry forward general activity (UDA) | 150 |
| 17/18 Contracted orthodontic activity (UOA) | 4,054 |
| Carry forward orthodontic activity (UOA) | 37 |
| Baseline contract value | £603,376.67 |

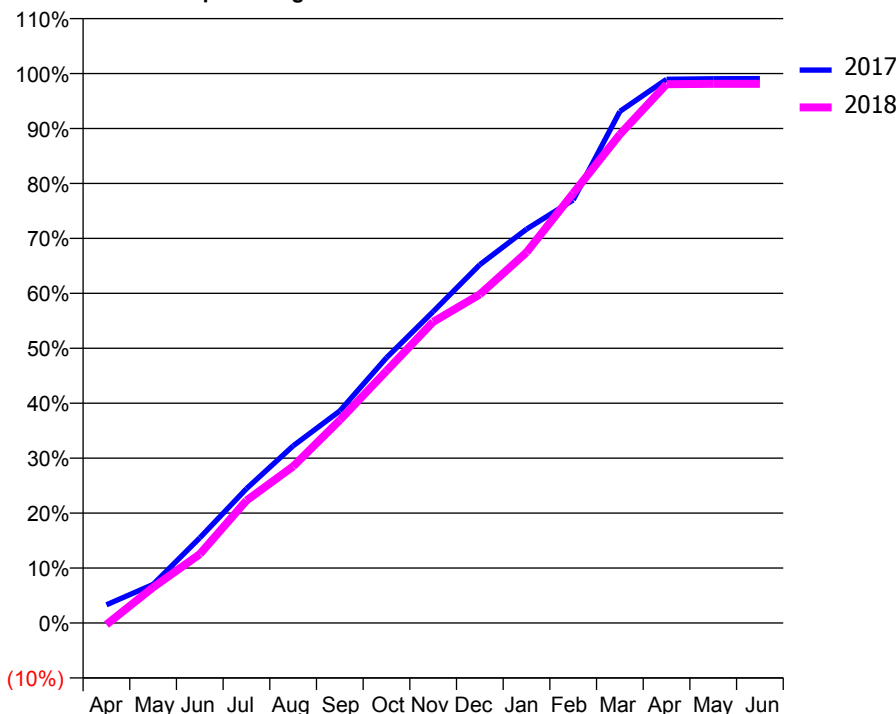
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,762 | |
| Quarter ending June 2017 | 4,694 | ↓ |
| Quarter ending September 2017 | 4,657 | → |
| Quarter ending December 2017 | 4,624 | → |
| Quarter ending March 2018 | 4,582 | → |
| Variance since March 2017 | (3.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 528 | -49 |
| May | 1,124 | 1,038 |
| June | 2,480 | 2,004 |
| July | 3,912 | 3,566 |
| August | 5,158 | 4,561 |
| September | 6,174 | 5,907 |
| October | 7,724 | 7,340 |
| November | 9,066 | 8,769 |
| December | 10,433 | 9,566 |
| January | 11,464 | 10,791 |
| February | 12,316 | 12,510 |
| March | 14,894 | 14,228 |
| April | 15,829 | 15,687 |
| May | 15,845 | 15,700 |
| June | 15,848 | 15,700 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 262 | 1,796 | 14.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 871 | 5,784 | 15.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 577 | 1,796 | 32.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,291 | 5,784 | 56.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 328 | 7,015 | 4.7% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 45 | 7,015 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 60 | 7,015 | 0.9% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

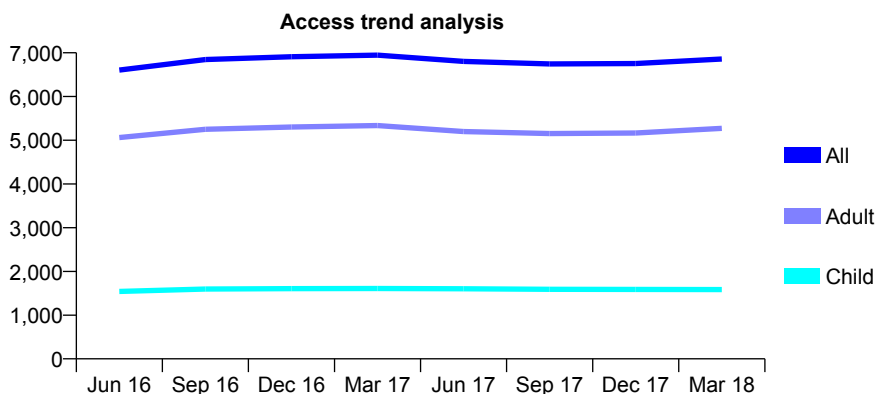
Q56 - Vital Signs At a Glance Contract Report for 134066/0001 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Berners Holdings Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,932 |
| Carry forward general activity (UDA) | 62 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £364,052.06 |

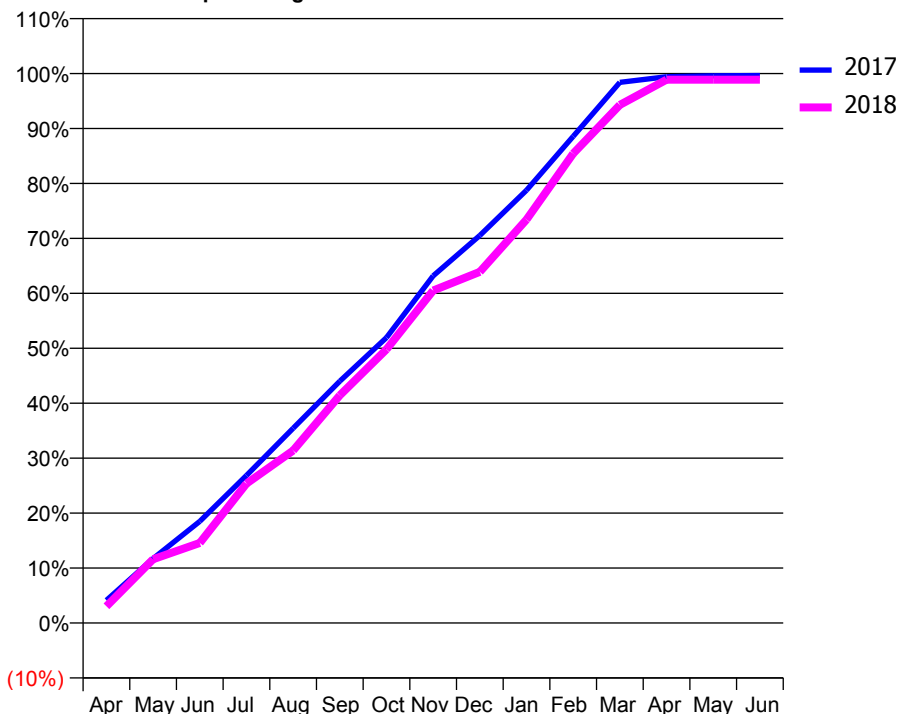
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,947 | |
| Quarter ending June 2017 | 6,802 | ↓ |
| Quarter ending September 2017 | 6,744 | → |
| Quarter ending December 2017 | 6,753 | → |
| Quarter ending March 2018 | 6,857 | → |
| Variance since March 2017 | (1.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 701 | 514 |
| May | 1,987 | 1,966 |
| June | 3,135 | 2,469 |
| July | 4,546 | 4,296 |
| August | 6,002 | 5,315 |
| September | 7,452 | 7,016 |
| October | 8,797 | 8,434 |
| November | 10,698 | 10,244 |
| December | 11,943 | 10,822 |
| January | 13,334 | 12,433 |
| February | 14,994 | 14,465 |
| March | 16,658 | 15,967 |
| April | 16,831 | 16,743 |
| May | 16,861 | 16,741 |
| June | 16,870 | 16,740 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 168 | 2,041 | 8.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 882 | 5,879 | 15.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,078 | 2,041 | 52.8% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,479 | 5,879 | 42.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,361 | 8,090 | 16.8% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 64 | 8,090 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 9 | 8,090 | 0.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

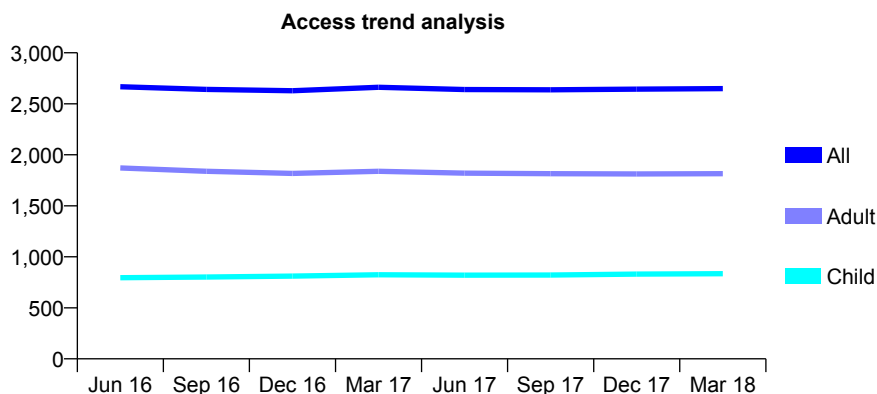
Q56 - Vital Signs At a Glance Contract Report for 135151/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Mr Gawain King and Mrs Antoinette King |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 09/12/2010 |
| Contract end date | |

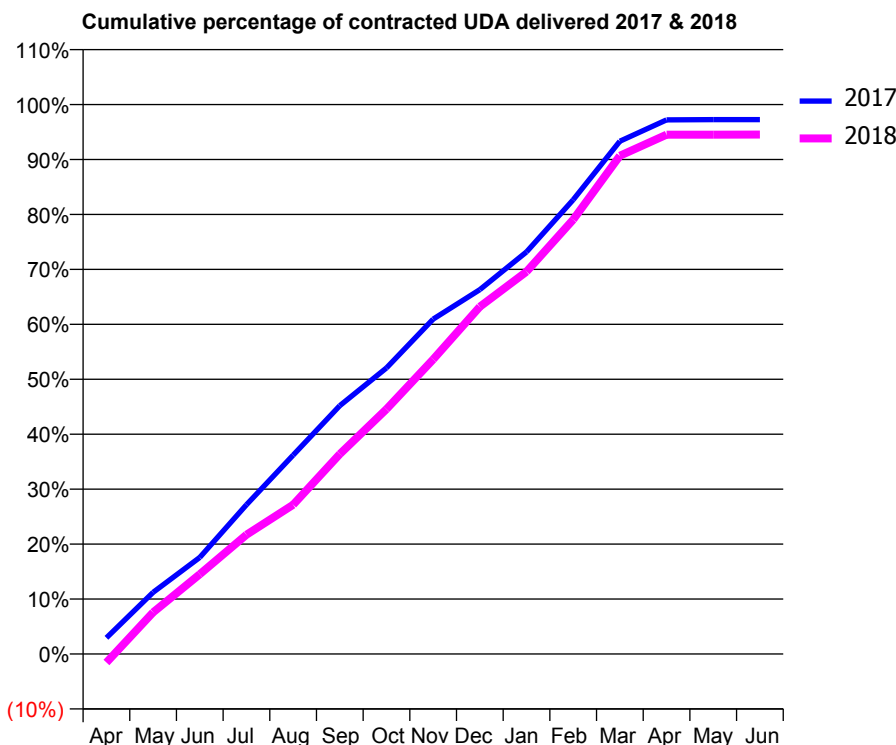
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,500 |
| Carry forward general activity (UDA) | 206 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £201,570.28 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,662 | |
| Quarter ending June 2017 | 2,640 | → |
| Quarter ending September 2017 | 2,637 | → |
| Quarter ending December 2017 | 2,644 | → |
| Quarter ending March 2018 | 2,649 | → |
| Variance since March 2017 | (0.5%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 221 | -117 |
| May | 841 | 568 |
| June | 1,319 | 1,089 |
| July | 2,038 | 1,629 |
| August | 2,714 | 2,037 |
| September | 3,389 | 2,730 |
| October | 3,905 | 3,343 |
| November | 4,571 | 4,022 |
| December | 4,974 | 4,739 |
| January | 5,488 | 5,220 |
| February | 6,201 | 5,929 |
| March | 7,000 | 6,800 |
| April | 7,291 | 7,088 |
| May | 7,294 | 7,088 |
| June | 7,294 | 7,090 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 79 | 1,409 | 5.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 467 | 3,008 | 15.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 976 | 1,409 | 69.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,945 | 3,008 | 64.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 399 | 4,362 | 9.1% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 32 | 4,362 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 67 | 4,362 | 1.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

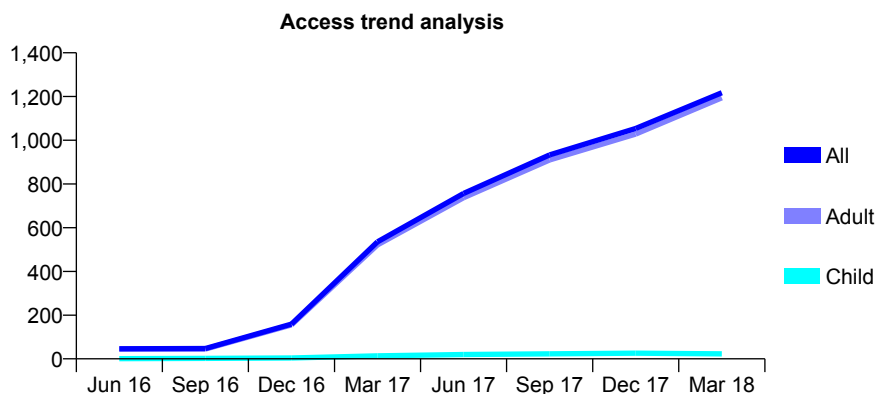
Q56 - Vital Signs At a Glance Contract Report for 135518/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | Oasis Dental Care (Central) Ltd |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2010 |
| Contract end date | 30/09/2018 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,248 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £499,830.41 |

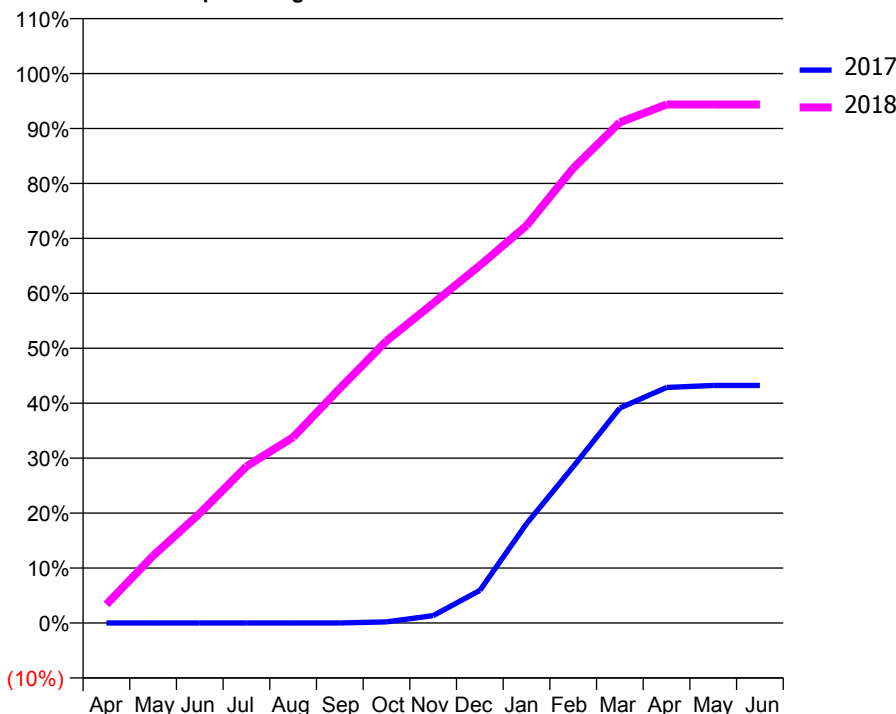
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 535 | |
| Quarter ending June 2017 | 757 | ↑ |
| Quarter ending September 2017 | 933 | ↑ |
| Quarter ending December 2017 | 1,054 | ↑ |
| Quarter ending March 2018 | 1,217 | ↑ |
| Variance since March 2017 | 127.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 0 | 144 |
| May | 0 | 520 |
| June | 0 | 848 |
| July | 0 | 1,211 |
| August | 0 | 1,437 |
| September | 0 | 1,814 |
| October | 9 | 2,181 |
| November | 57 | 2,472 |
| December | 252 | 2,764 |
| January | 767 | 3,072 |
| February | 1,209 | 3,516 |
| March | 1,662 | 3,870 |
| April | 1,821 | 4,008 |
| May | 1,836 | 4,008 |
| June | 1,836 | 4,008 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 34 | 0.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 8 | 1,388 | 0.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 34 | 0.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6 | 1,388 | 0.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 1,358 | 0.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,358 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,358 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

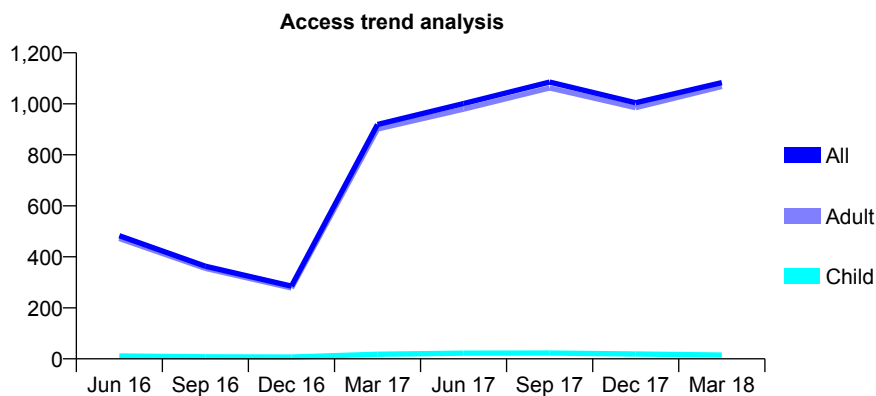
Q56 - Vital Signs At a Glance Contract Report for 135518/0002 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | Oasis Dental Care (Central) Ltd |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | 30/09/2018 |

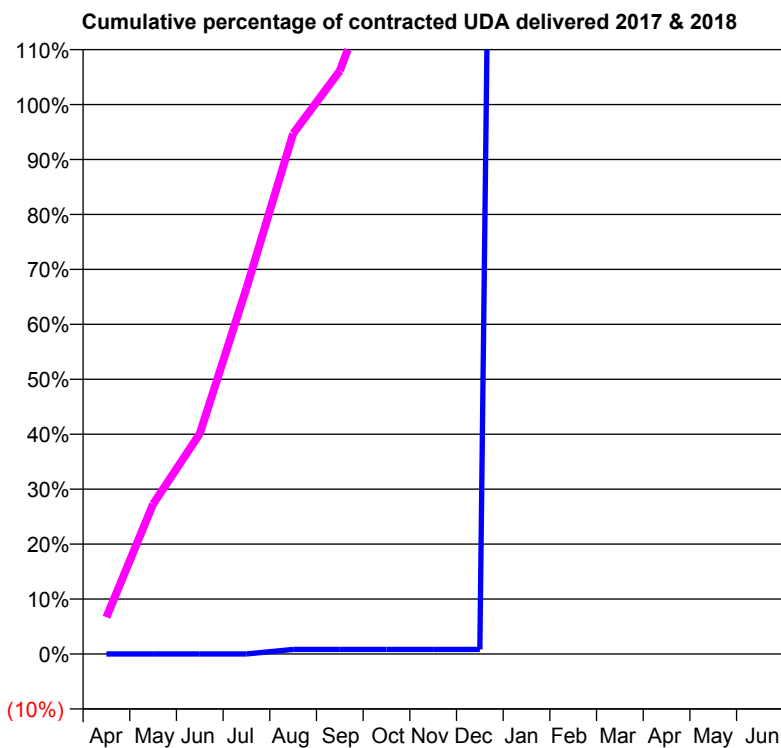
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 359 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £26,956.26 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 919 | |
| Quarter ending June 2017 | 1,001 | ↑ |
| Quarter ending September 2017 | 1,085 | ↑ |
| Quarter ending December 2017 | 1,004 | ↓ |
| Quarter ending March 2018 | 1,083 | ↑ |
| Variance since March 2017 | 17.8% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 24 |
| May | 0 | 98 |
| June | 0 | 144 |
| July | 0 | 239 |
| August | 3 | 340 |
| September | 3 | 381 |
| October | 3 | 462 |
| November | 3 | 539 |
| December | 3 | 573 |
| January | 2,557 | 648 |
| February | 2,621 | 780 |
| March | 2,749 | 846 |
| April | 2,775 | 876 |
| May | 2,776 | 879 |
| June | 2,776 | 879 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 35 | 0.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 9 | 790 | 1.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 35 | 0.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3 | 790 | 0.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 714 | 0.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 714 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 714 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

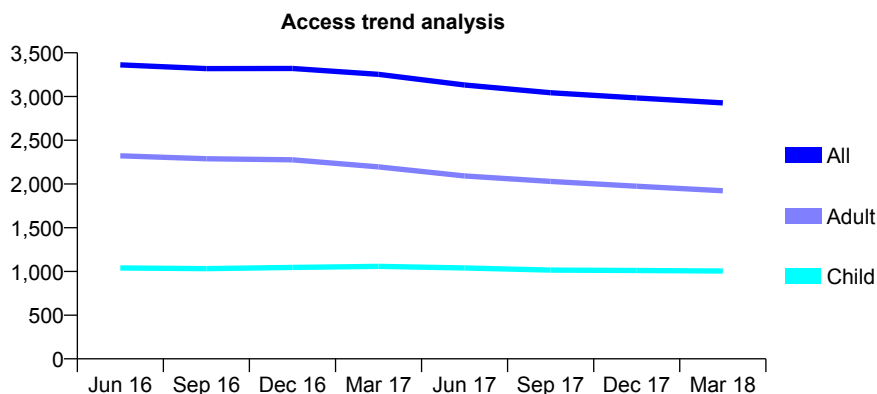
Q56 - Vital Signs At a Glance Contract Report for 138517/0001 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | Hampton Court Dental Centre |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/09/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,750 |
| Carry forward general activity (UDA) | 280 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £400,870.00 |

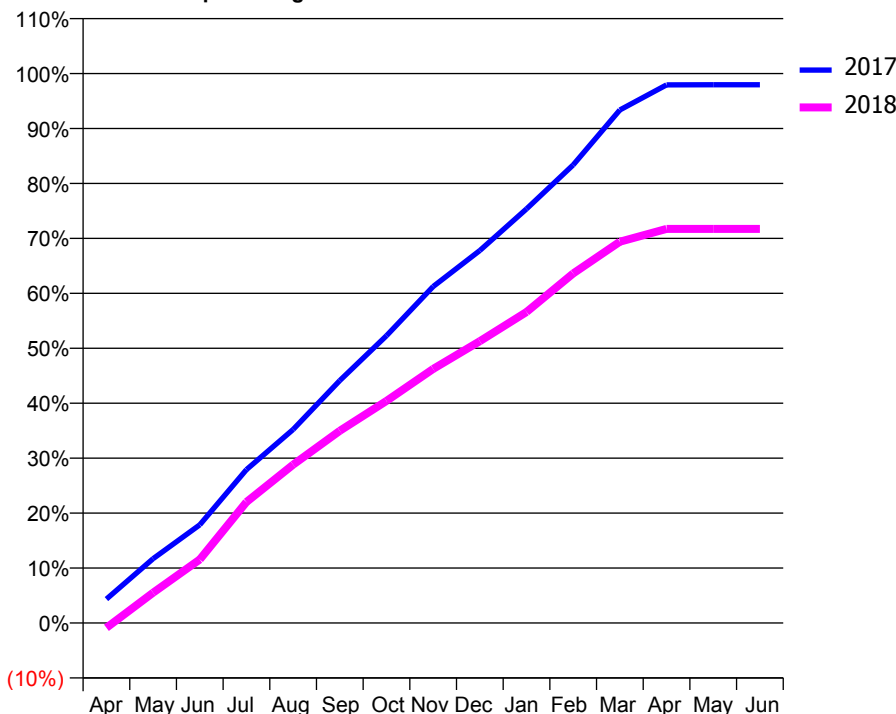
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 3,254 | |
| Quarter ending June 2017 | 3,132 | ↓ |
| Quarter ending September 2017 | 3,044 | ↓ |
| Quarter ending December 2017 | 2,984 | ↓ |
| Quarter ending March 2018 | 2,927 | ↓ |
| Variance since March 2017 | (10.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 599 | -123 |
| May | 1,610 | 760 |
| June | 2,457 | 1,589 |
| July | 3,838 | 3,027 |
| August | 4,843 | 3,963 |
| September | 6,068 | 4,811 |
| October | 7,190 | 5,558 |
| November | 8,419 | 6,357 |
| December | 9,320 | 7,051 |
| January | 10,363 | 7,783 |
| February | 11,462 | 8,748 |
| March | 12,839 | 9,541 |
| April | 13,464 | 9,860 |
| May | 13,469 | 9,860 |
| June | 13,470 | 9,860 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 87 | 1,476 | 5.9% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 310 | 2,451 | 12.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 989 | 1,476 | 67.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,369 | 2,451 | 55.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 258 | 3,873 | 6.7% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 26 | 3,873 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 57 | 3,873 | 1.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

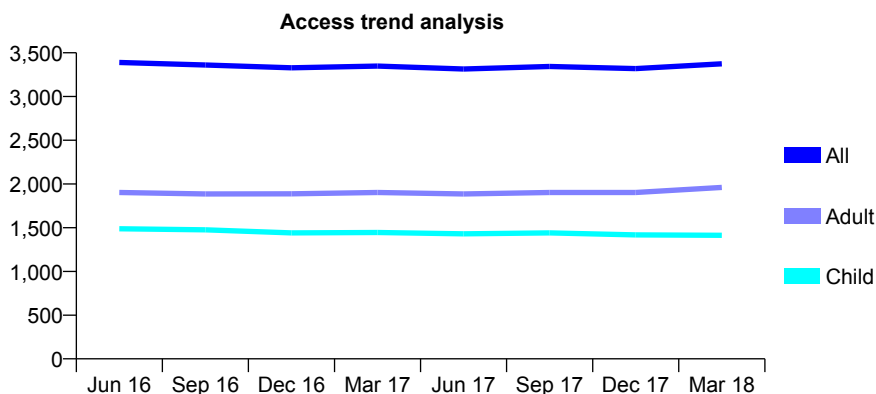
Q56 - Vital Signs At a Glance Contract Report for 138525/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | Alvington House Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,285 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £211,609.55 |

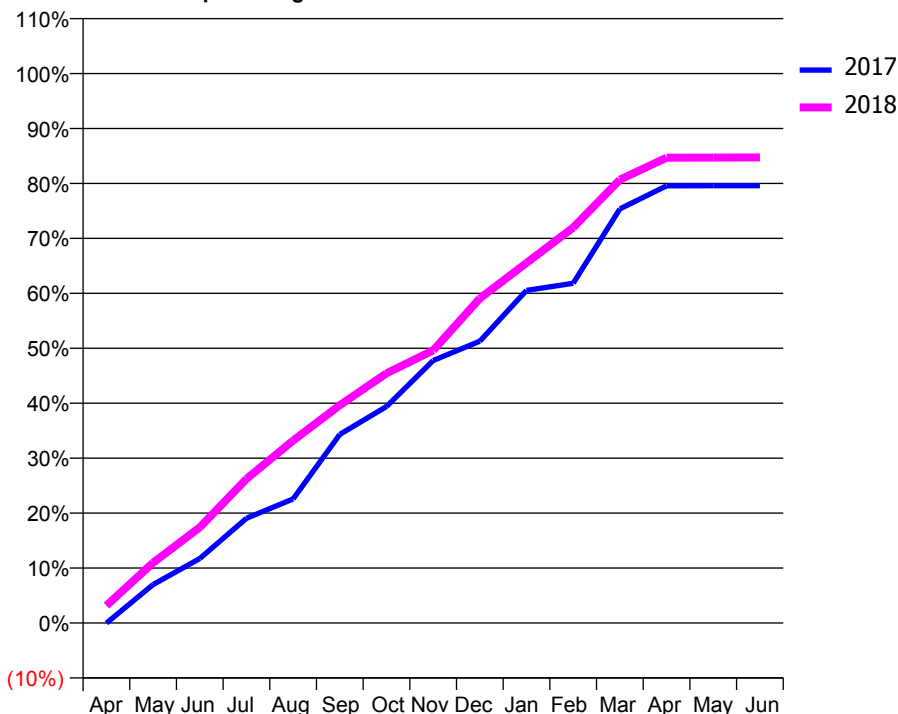
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,348 | |
| Quarter ending June 2017 | 3,315 | → |
| Quarter ending September 2017 | 3,343 | → |
| Quarter ending December 2017 | 3,320 | → |
| Quarter ending March 2018 | 3,374 | → |
| Variance since March 2017 | 0.8% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -4 | 294 |
| May | 650 | 1,019 |
| June | 1,090 | 1,616 |
| July | 1,771 | 2,435 |
| August | 2,096 | 3,084 |
| September | 3,187 | 3,680 |
| October | 3,657 | 4,220 |
| November | 4,436 | 4,606 |
| December | 4,762 | 5,486 |
| January | 5,621 | 6,084 |
| February | 5,740 | 6,682 |
| March | 6,996 | 7,492 |
| April | 7,387 | 7,863 |
| May | 7,389 | 7,865 |
| June | 7,389 | 7,866 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 161 | 2,231 | 7.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 391 | 2,562 | 15.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,458 | 2,231 | 65.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,434 | 2,562 | 56.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 403 | 4,810 | 8.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 4,810 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 4 | 4,810 | 0.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

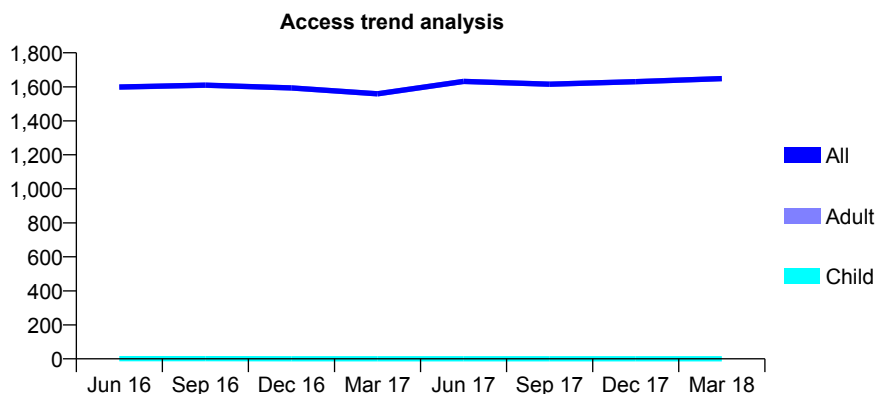
Q56 - Vital Signs At a Glance Contract Report for 138835/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Conrad Costa and Audrey Costa |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2013 |
| Contract end date | |

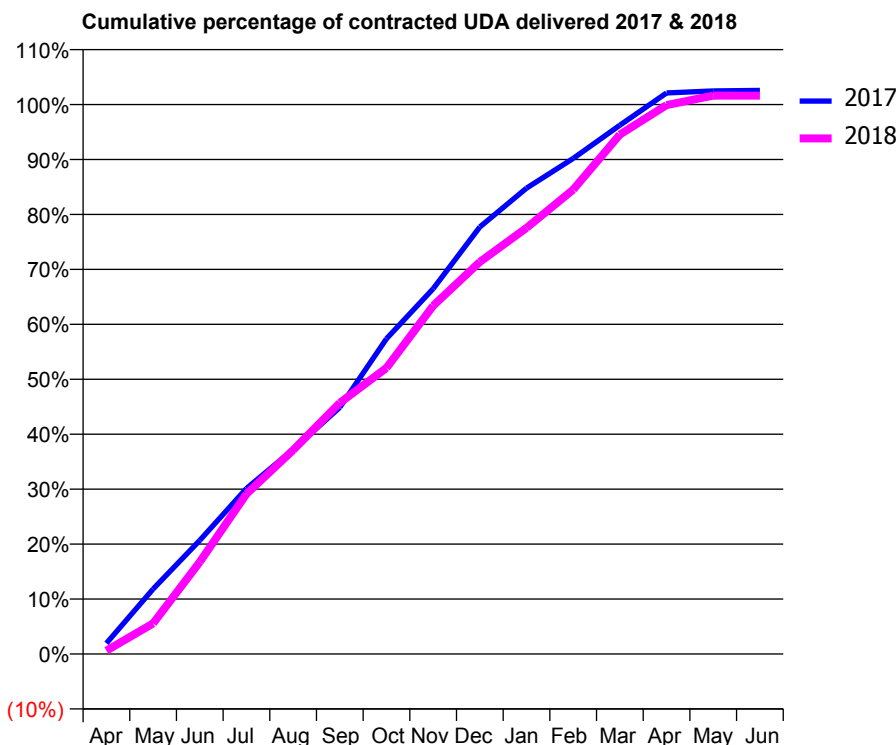
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,795 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £274,202.13 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,559 | |
| Quarter ending June 2017 | 1,632 | ↑ |
| Quarter ending September 2017 | 1,615 | ↓ |
| Quarter ending December 2017 | 1,630 | → |
| Quarter ending March 2018 | 1,648 | → |
| Variance since March 2017 | 5.7% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 94 | 29 |
| May | 567 | 268 |
| June | 992 | 804 |
| July | 1,445 | 1,397 |
| August | 1,784 | 1,780 |
| September | 2,153 | 2,192 |
| October | 2,751 | 2,497 |
| November | 3,187 | 3,038 |
| December | 3,726 | 3,422 |
| January | 4,065 | 3,719 |
| February | 4,324 | 4,052 |
| March | 4,614 | 4,533 |
| April | 4,896 | 4,790 |
| May | 4,913 | 4,872 |
| June | 4,917 | 4,872 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 1 | 0.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 175 | 1,332 | 13.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 1 | 0.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 185 | 1,332 | 13.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 256 | 1,316 | 19.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 18 | 1,316 | 1.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 6 | 1,316 | 0.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

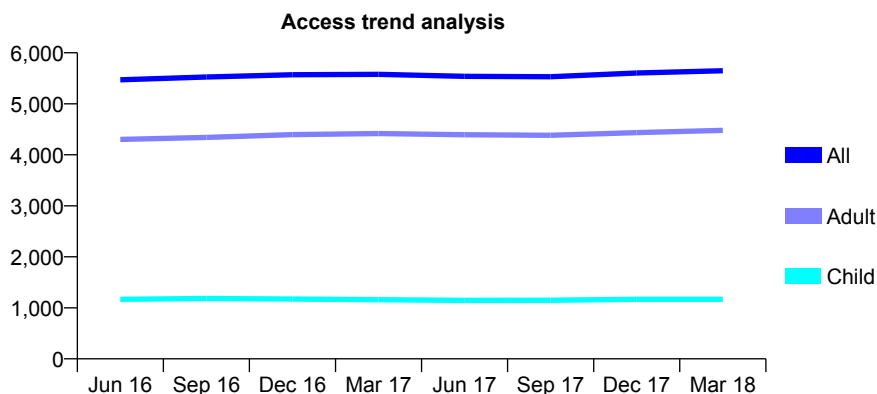
Q56 - Vital Signs At a Glance Contract Report for 139033/0001 - Year end March 2018

| | |
|----------------------|------------------------------------|
| Name or company name | DU TOIT & BURGER PARTNERSHIP (SUI) |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,425 |
| Carry forward general activity (UDA) | 368 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £343,142.58 |

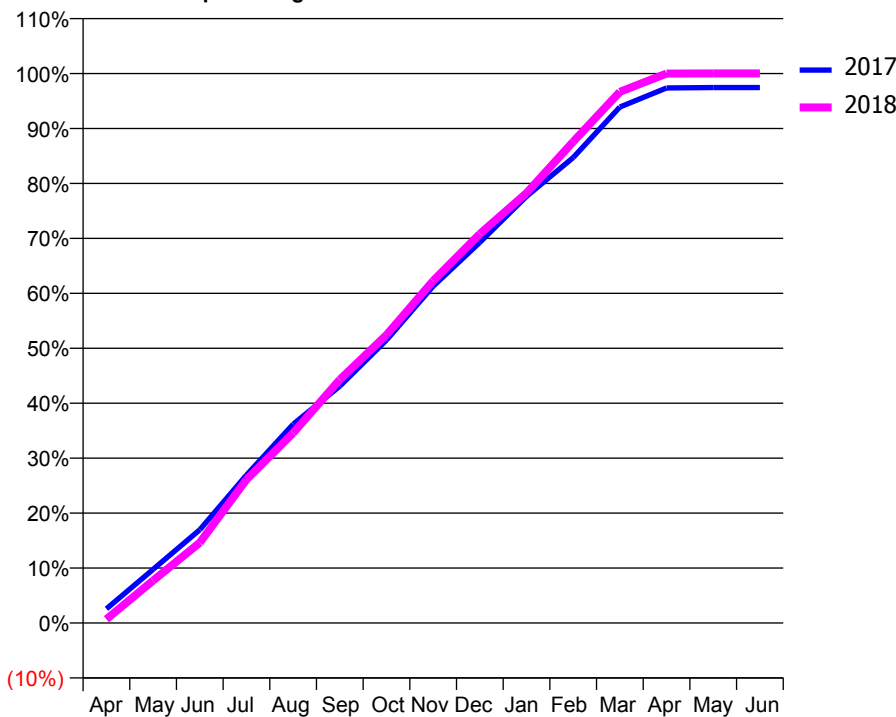
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,577 | |
| Quarter ending June 2017 | 5,539 | → |
| Quarter ending September 2017 | 5,531 | → |
| Quarter ending December 2017 | 5,604 | → |
| Quarter ending March 2018 | 5,649 | → |
| Variance since March 2017 | 1.3% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 373 | 101 |
| May | 1,410 | 1,115 |
| June | 2,450 | 2,108 |
| July | 3,883 | 3,764 |
| August | 5,216 | 4,990 |
| September | 6,219 | 6,391 |
| October | 7,428 | 7,563 |
| November | 8,840 | 8,983 |
| December | 9,993 | 10,216 |
| January | 11,202 | 11,288 |
| February | 12,218 | 12,637 |
| March | 13,546 | 13,944 |
| April | 14,047 | 14,422 |
| May | 14,057 | 14,427 |
| June | 14,057 | 14,427 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 75 | 1,515 | 5.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 833 | 5,765 | 14.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 861 | 1,515 | 56.8% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,565 | 5,765 | 44.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 521 | 7,254 | 7.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 36 | 7,254 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 239 | 7,254 | 3.3% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

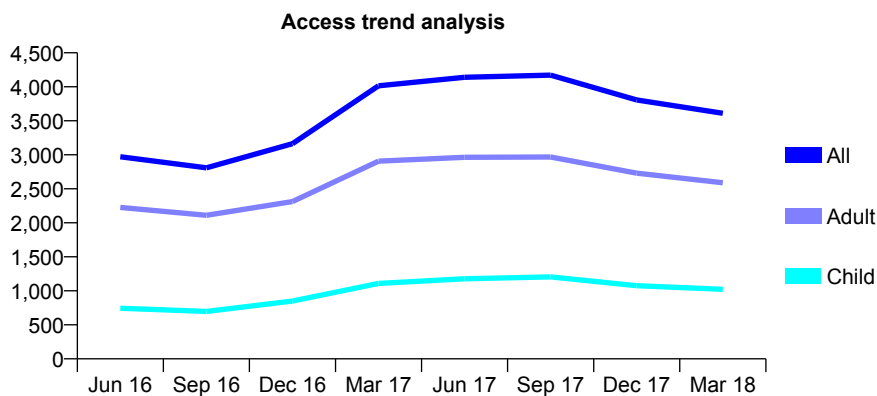
Q56 - Vital Signs At a Glance Contract Report for 139440/0001 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Peirson Services Ltd |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | 31/03/2019 |

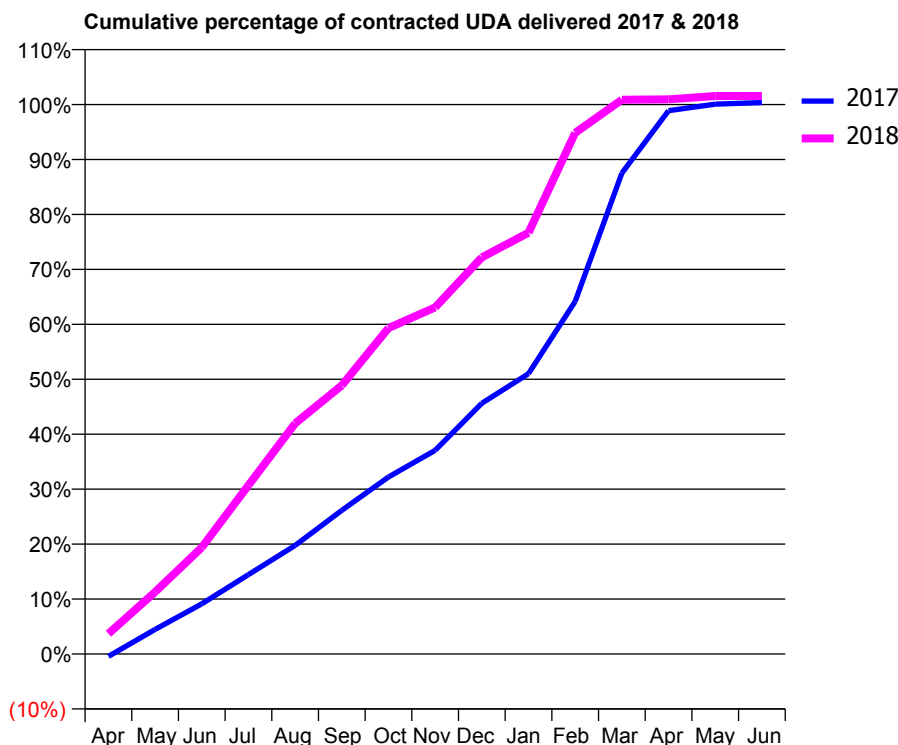
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,000 |
| Carry forward general activity (UDA) | -38 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £283,810.94 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 4,014 | |
| Quarter ending June 2017 | 4,140 | ↑ |
| Quarter ending September 2017 | 4,172 | → |
| Quarter ending December 2017 | 3,806 | ↓ |
| Quarter ending March 2018 | 3,611 | ↓ |
| Variance since March 2017 | (10.0%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -50 | 407 |
| May | 493 | 1,242 |
| June | 1,005 | 2,135 |
| July | 1,590 | 3,379 |
| August | 2,173 | 4,617 |
| September | 2,877 | 5,378 |
| October | 3,543 | 6,525 |
| November | 4,078 | 6,939 |
| December | 5,019 | 7,939 |
| January | 5,613 | 8,434 |
| February | 7,058 | 10,432 |
| March | 9,628 | 11,096 |
| April | 10,876 | 11,103 |
| May | 11,008 | 11,171 |
| June | 11,038 | 11,171 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 75 | 1,454 | 5.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 607 | 3,735 | 16.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 707 | 1,454 | 48.6% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,550 | 3,735 | 41.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 645 | 4,244 | 15.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 25 | 4,244 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 43 | 4,244 | 1.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

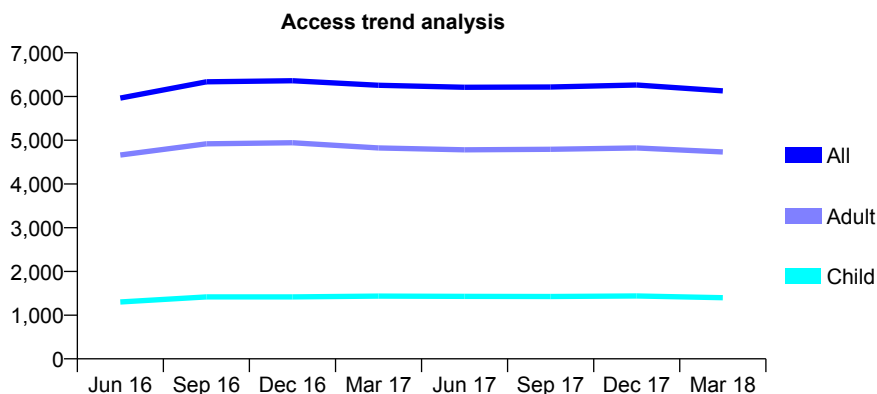
Q56 - Vital Signs At a Glance Contract Report for 139882/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Mr M Eyrumlu and Mr A Eyrumlu |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 10/05/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,000 |
| Carry forward general activity (UDA) | -239 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £561,443.36 |

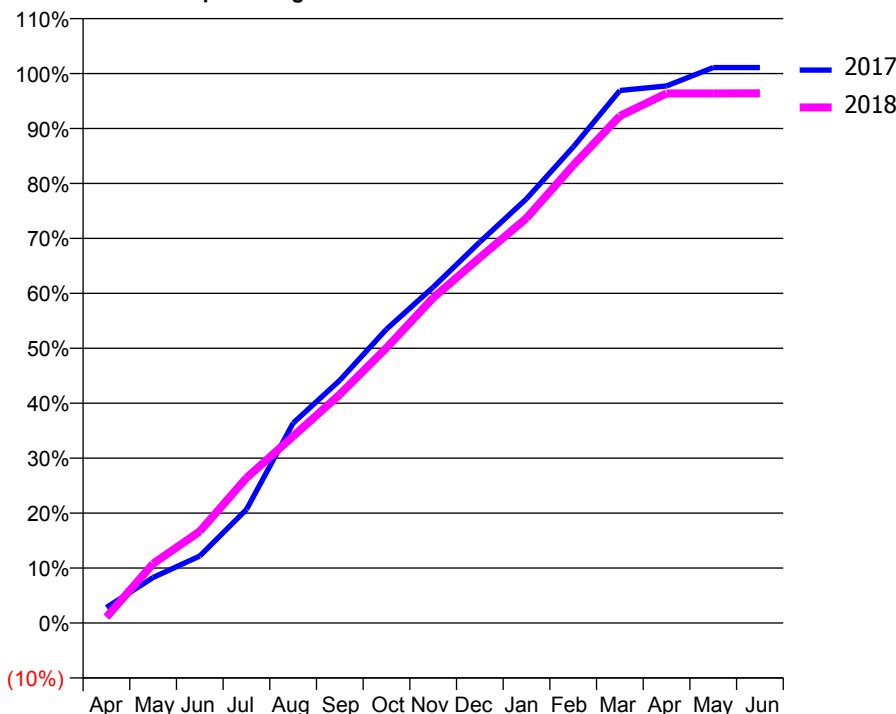
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,258 | |
| Quarter ending June 2017 | 6,212 | → |
| Quarter ending September 2017 | 6,217 | → |
| Quarter ending December 2017 | 6,262 | → |
| Quarter ending March 2018 | 6,130 | ↓ |
| Variance since March 2017 | (2.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 621 | 239 |
| May | 1,823 | 2,377 |
| June | 2,685 | 3,670 |
| July | 4,547 | 5,812 |
| August | 8,008 | 7,477 |
| September | 9,720 | 9,154 |
| October | 11,762 | 11,015 |
| November | 13,446 | 13,017 |
| December | 15,254 | 14,630 |
| January | 16,986 | 16,213 |
| February | 19,054 | 18,325 |
| March | 21,322 | 20,299 |
| April | 21,501 | 21,203 |
| May | 22,239 | 21,205 |
| June | 22,239 | 21,207 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 172 | 2,056 | 8.4% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 696 | 6,285 | 11.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,229 | 2,056 | 59.8% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,542 | 6,285 | 56.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 488 | 8,336 | 5.9% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 179 | 8,336 | 2.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 186 | 8,336 | 2.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

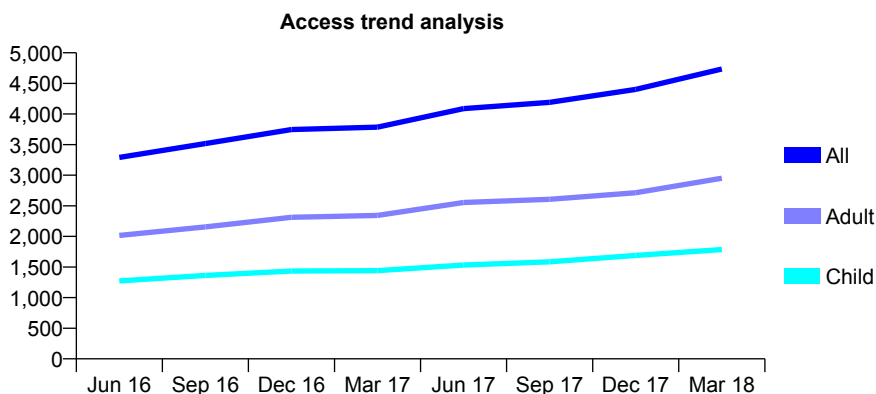
Q56 - Vital Signs At a Glance Contract Report for 140708/0001 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Bretton Dental Clinic Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,814 |
| Carry forward general activity (UDA) | 410 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £322,531.47 |

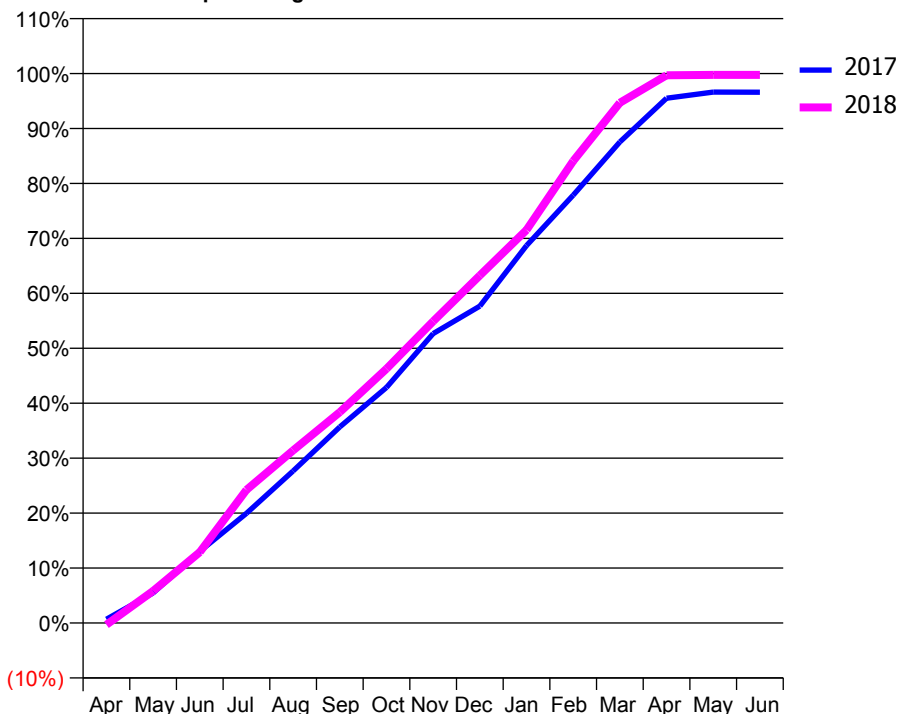
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 3,785 | |
| Quarter ending June 2017 | 4,088 | ↑ |
| Quarter ending September 2017 | 4,191 | ↑ |
| Quarter ending December 2017 | 4,403 | ↑ |
| Quarter ending March 2018 | 4,736 | ↑ |
| Variance since March 2017 | 25.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 83 | -42 |
| May | 658 | 749 |
| June | 1,571 | 1,653 |
| July | 2,402 | 3,104 |
| August | 3,331 | 4,027 |
| September | 4,295 | 4,918 |
| October | 5,157 | 5,929 |
| November | 6,338 | 7,037 |
| December | 6,940 | 8,105 |
| January | 8,267 | 9,166 |
| February | 9,370 | 10,773 |
| March | 10,534 | 12,133 |
| April | 11,493 | 12,772 |
| May | 11,626 | 12,783 |
| June | 11,624 | 12,783 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 205 | 2,501 | 8.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 456 | 3,294 | 13.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,073 | 2,501 | 42.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,034 | 3,294 | 31.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 552 | 5,645 | 9.8% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 5 | 5,645 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 5,645 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 2 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

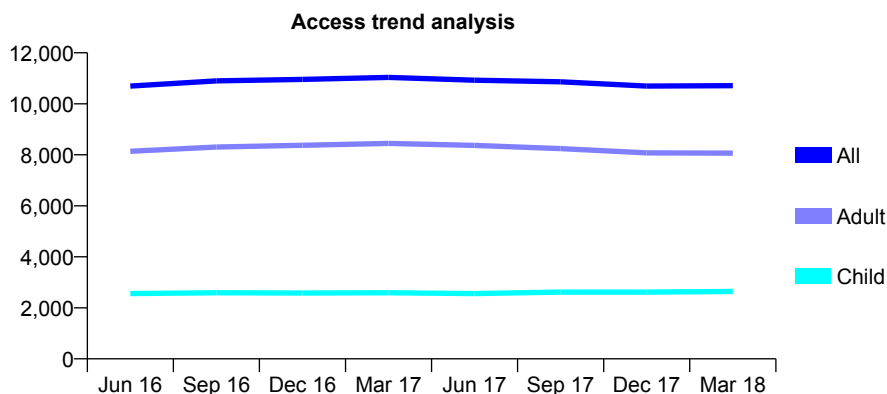
Q56 - Vital Signs At a Glance Contract Report for 141062/0001 - Year end March 2018

| | |
|----------------------|---------------------------------------|
| Name or company name | Taverham Dental Health Clinic Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 37,140 |
| Carry forward general activity (UDA) | -41 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £932,029.26 |

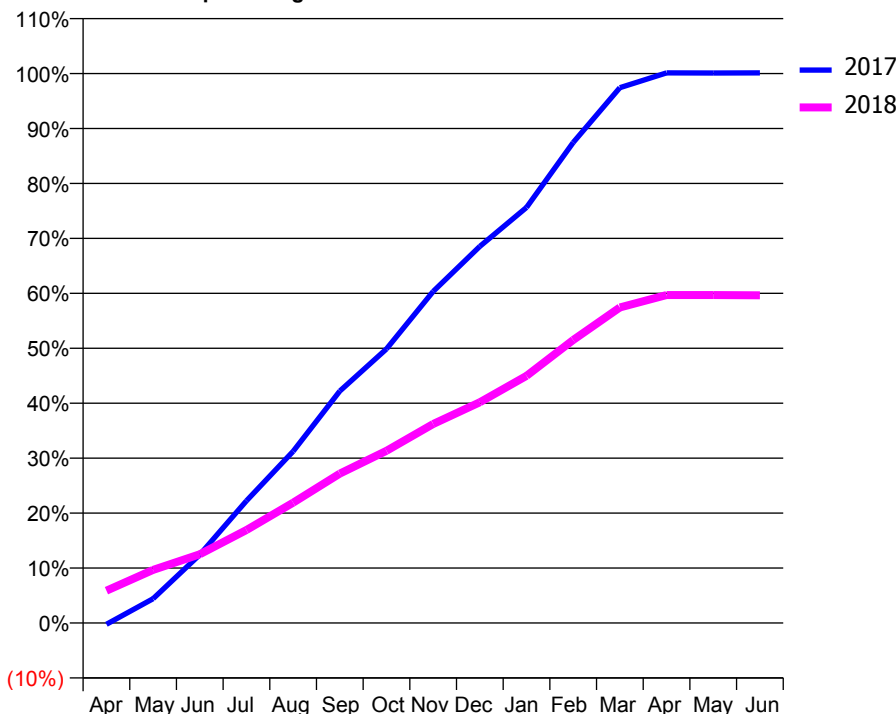
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 11,037 | |
| Quarter ending June 2017 | 10,927 | → |
| Quarter ending September 2017 | 10,861 | → |
| Quarter ending December 2017 | 10,693 | ↓ |
| Quarter ending March 2018 | 10,710 | → |
| Variance since March 2017 | (3.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -98 | 2,187 |
| May | 1,645 | 3,593 |
| June | 4,616 | 4,649 |
| July | 8,257 | 6,285 |
| August | 11,603 | 8,130 |
| September | 15,675 | 10,097 |
| October | 18,528 | 11,637 |
| November | 22,409 | 13,456 |
| December | 25,452 | 14,921 |
| January | 28,089 | 16,702 |
| February | 32,473 | 19,127 |
| March | 36,178 | 21,325 |
| April | 37,178 | 22,165 |
| May | 37,171 | 22,164 |
| June | 37,181 | 22,147 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 183 | 3,493 | 5.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 712 | 7,524 | 9.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,045 | 3,493 | 58.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,327 | 7,524 | 57.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 598 | 11,075 | 5.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 43 | 11,075 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 138 | 11,075 | 1.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 9 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

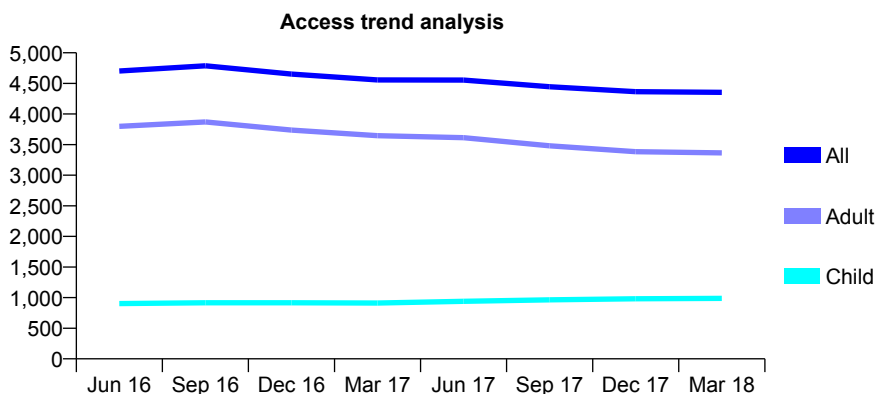
Q56 - Vital Signs At a Glance Contract Report for 143391/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Dr J Sherer and Dr L Levin |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,634 |
| Carry forward general activity (UDA) | 213 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £265,647.57 |

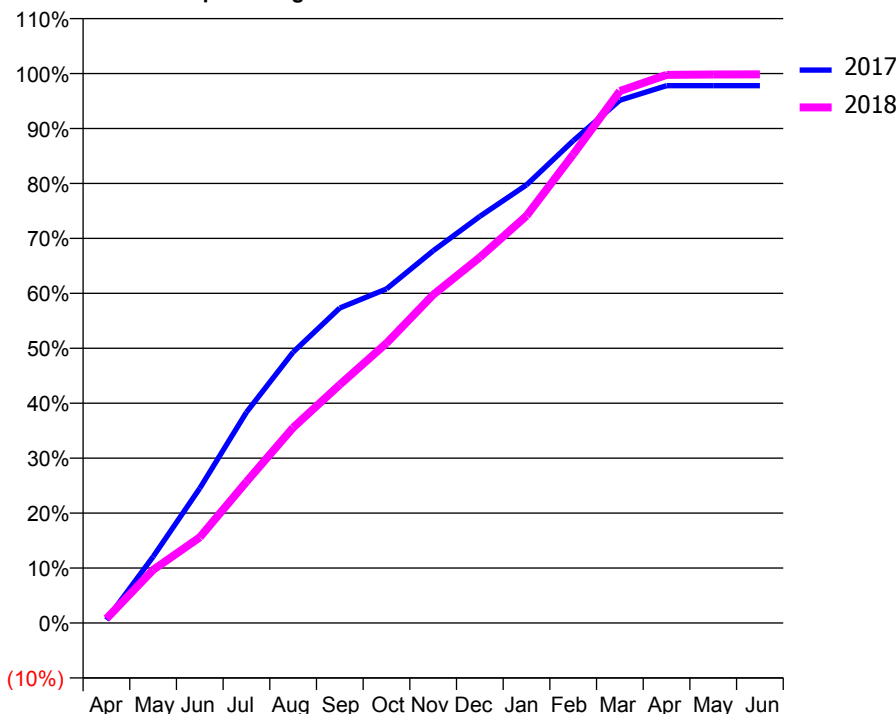
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,556 | |
| Quarter ending June 2017 | 4,554 | → |
| Quarter ending September 2017 | 4,445 | ↓ |
| Quarter ending December 2017 | 4,365 | ↓ |
| Quarter ending March 2018 | 4,353 | → |
| Variance since March 2017 | (4.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 55 | 77 |
| May | 1,162 | 931 |
| June | 2,362 | 1,502 |
| July | 3,695 | 2,477 |
| August | 4,750 | 3,426 |
| September | 5,522 | 4,178 |
| October | 5,857 | 4,906 |
| November | 6,525 | 5,755 |
| December | 7,128 | 6,411 |
| January | 7,682 | 7,139 |
| February | 8,454 | 8,216 |
| March | 9,166 | 9,326 |
| April | 9,421 | 9,609 |
| May | 9,421 | 9,618 |
| June | 9,421 | 9,620 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 109 | 1,609 | 6.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 513 | 4,522 | 11.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 974 | 1,609 | 60.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,077 | 4,522 | 45.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 445 | 6,105 | 7.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 7 | 6,105 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 127 | 6,105 | 2.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

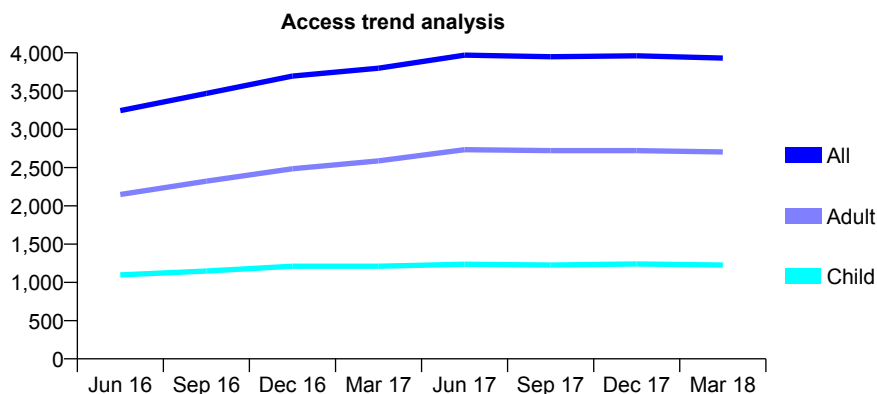
Q56 - Vital Signs At a Glance Contract Report for 144487/0001 - Year end March 2018

| | |
|----------------------|---------------------------------------|
| Name or company name | The Old Grammer School Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,000 |
| Carry forward general activity (UDA) | -22 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £254,908.44 |

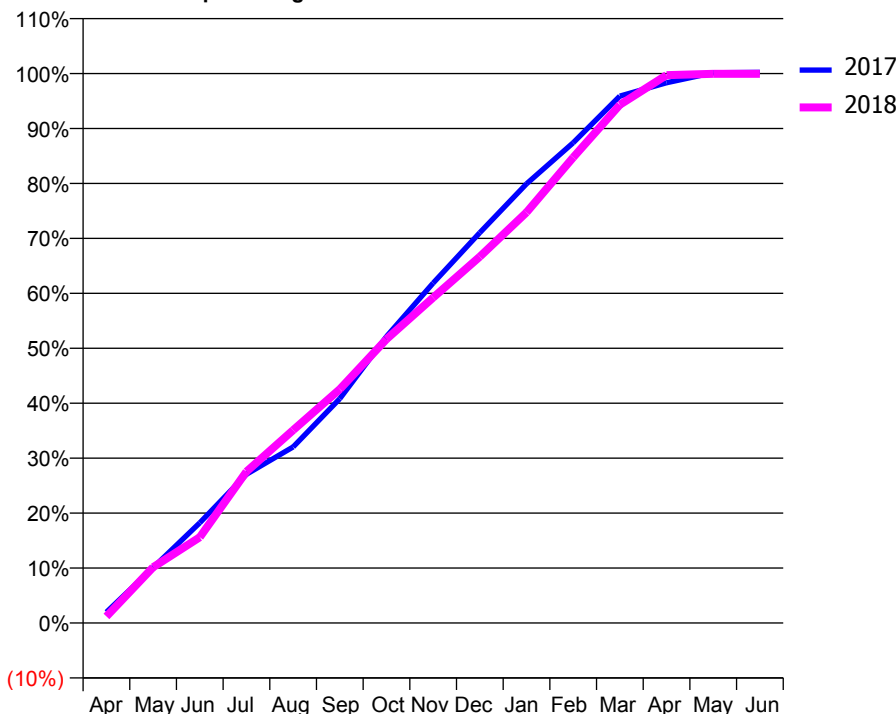
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,798 | |
| Quarter ending June 2017 | 3,969 | ↑ |
| Quarter ending September 2017 | 3,948 | → |
| Quarter ending December 2017 | 3,961 | → |
| Quarter ending March 2018 | 3,931 | → |
| Variance since March 2017 | 3.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 199 | 120 |
| May | 1,009 | 1,016 |
| June | 1,823 | 1,562 |
| July | 2,706 | 2,756 |
| August | 3,203 | 3,511 |
| September | 4,084 | 4,256 |
| October | 5,213 | 5,165 |
| November | 6,187 | 5,921 |
| December | 7,104 | 6,668 |
| January | 7,993 | 7,473 |
| February | 8,740 | 8,472 |
| March | 9,588 | 9,431 |
| April | 9,832 | 9,969 |
| May | 10,014 | 9,995 |
| June | 10,022 | 9,995 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 117 | 2,021 | 5.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 712 | 4,321 | 16.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,396 | 2,021 | 69.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,701 | 4,321 | 62.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 344 | 6,378 | 5.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 77 | 6,378 | 1.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 86 | 6,378 | 1.3% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

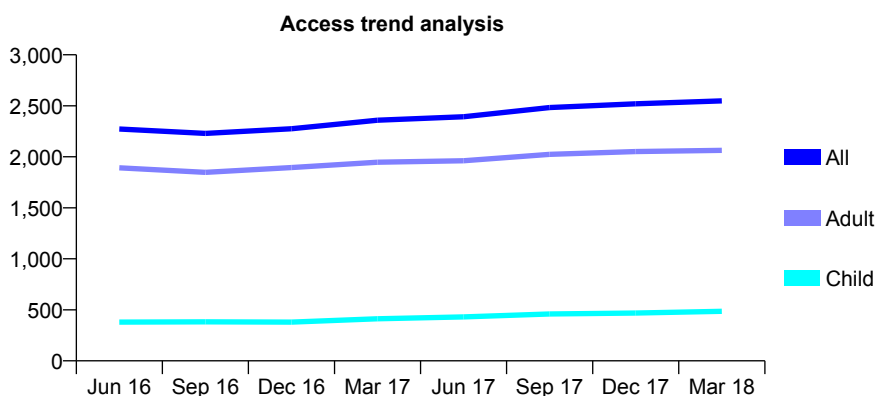
Q56 - Vital Signs At a Glance Contract Report for 145297/0001 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | Ms Teresa Kleinhans |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,737 |
| Carry forward general activity (UDA) | -37 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £167,758.27 |

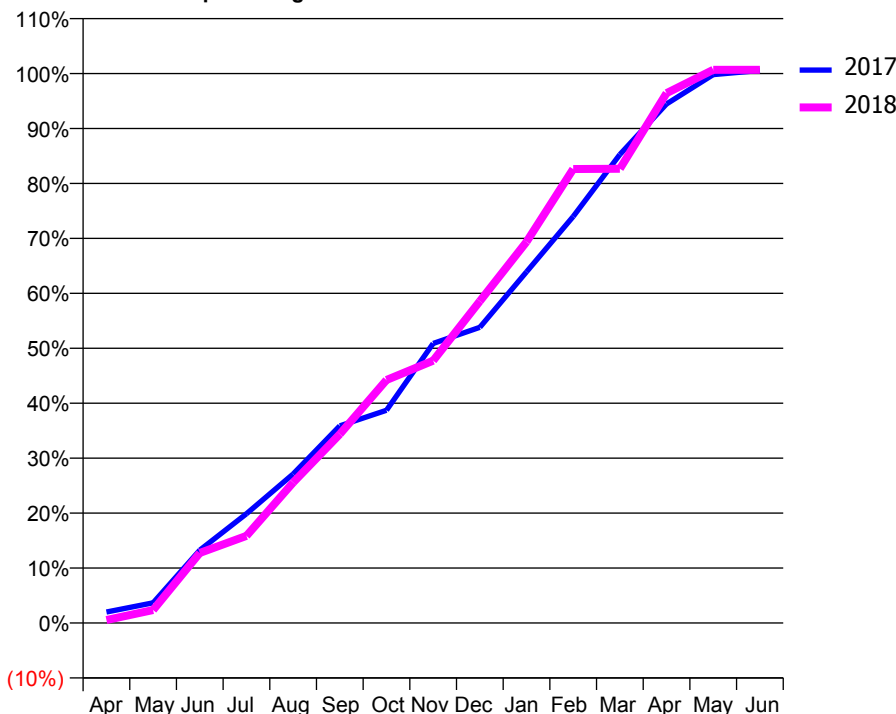
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,359 | |
| Quarter ending June 2017 | 2,393 | → |
| Quarter ending September 2017 | 2,483 | ↑ |
| Quarter ending December 2017 | 2,520 | → |
| Quarter ending March 2018 | 2,549 | → |
| Variance since March 2017 | 8.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 135 | 37 |
| May | 247 | 159 |
| June | 894 | 859 |
| July | 1,340 | 1,069 |
| August | 1,827 | 1,722 |
| September | 2,417 | 2,316 |
| October | 2,609 | 2,979 |
| November | 3,427 | 3,217 |
| December | 3,625 | 3,946 |
| January | 4,306 | 4,673 |
| February | 4,985 | 5,566 |
| March | 5,744 | 5,569 |
| April | 6,364 | 6,496 |
| May | 6,724 | 6,782 |
| June | 6,774 | 6,782 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 59 | 699 | 8.4% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 165 | 2,266 | 7.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 359 | 699 | 51.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 982 | 2,266 | 43.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 159 | 2,975 | 5.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 17 | 2,975 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 2,975 | 0.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 7 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

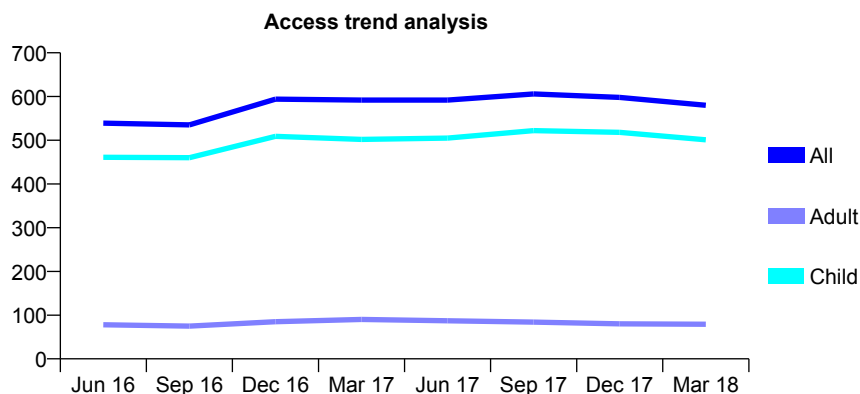
Q56 - Vital Signs At a Glance Contract Report for 145300/0002 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | The Hollies Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2007 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,067 |
| Carry forward general activity (UDA) | 29 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £49,046.00 |

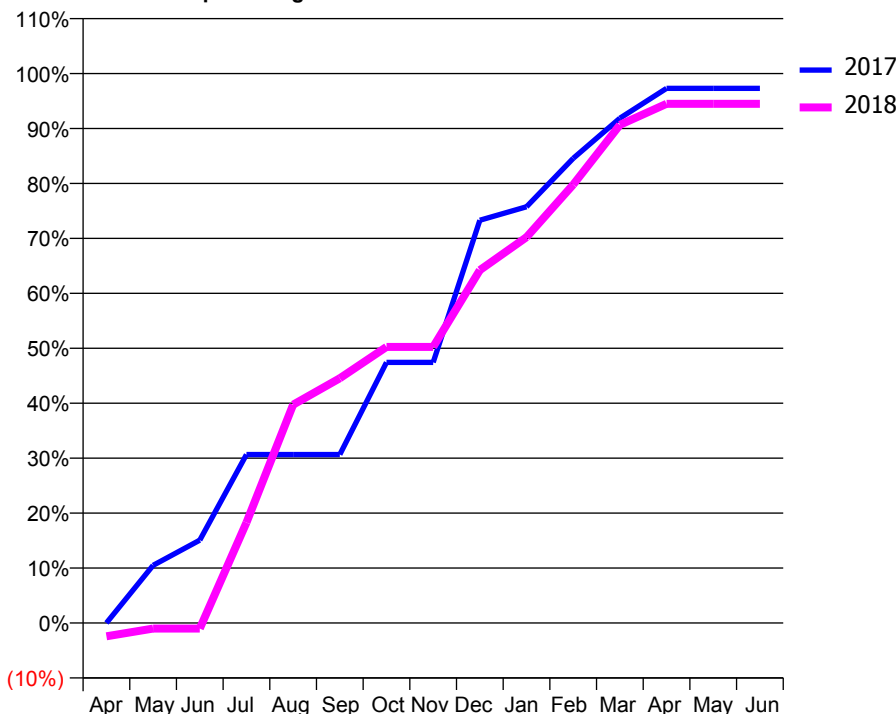
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 592 | |
| Quarter ending June 2017 | 592 | → |
| Quarter ending September 2017 | 606 | ↑ |
| Quarter ending December 2017 | 598 | ↓ |
| Quarter ending March 2018 | 580 | ↓ |
| Variance since March 2017 | (2.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 0 | -26 |
| May | 112 | -11 |
| June | 161 | -11 |
| July | 327 | 195 |
| August | 327 | 424 |
| September | 327 | 475 |
| October | 506 | 536 |
| November | 506 | 536 |
| December | 782 | 685 |
| January | 808 | 749 |
| February | 902 | 851 |
| March | 980 | 967 |
| April | 1,038 | 1,008 |
| May | 1,038 | 1,008 |
| June | 1,038 | 1,008 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 46 | 758 | 6.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2 | 43 | 4.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 489 | 758 | 64.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 33 | 43 | 76.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1 | 798 | 0.1% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 798 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 798 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

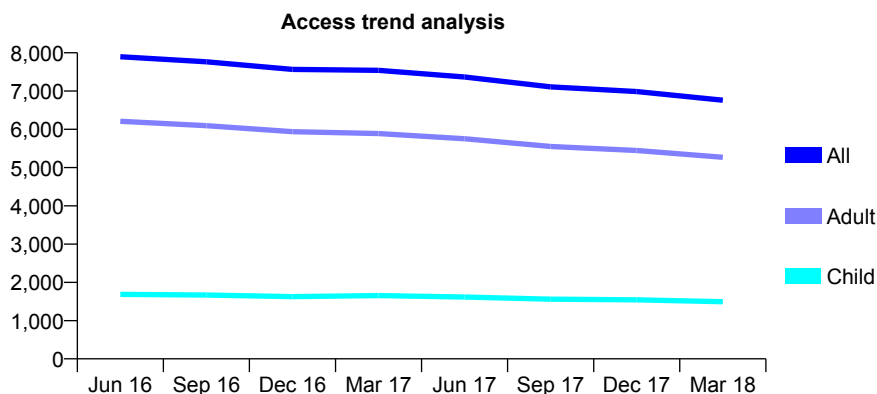
Q56 - Vital Signs At a Glance Contract Report for 145904/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | 1A Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,907 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £513,727.39 |

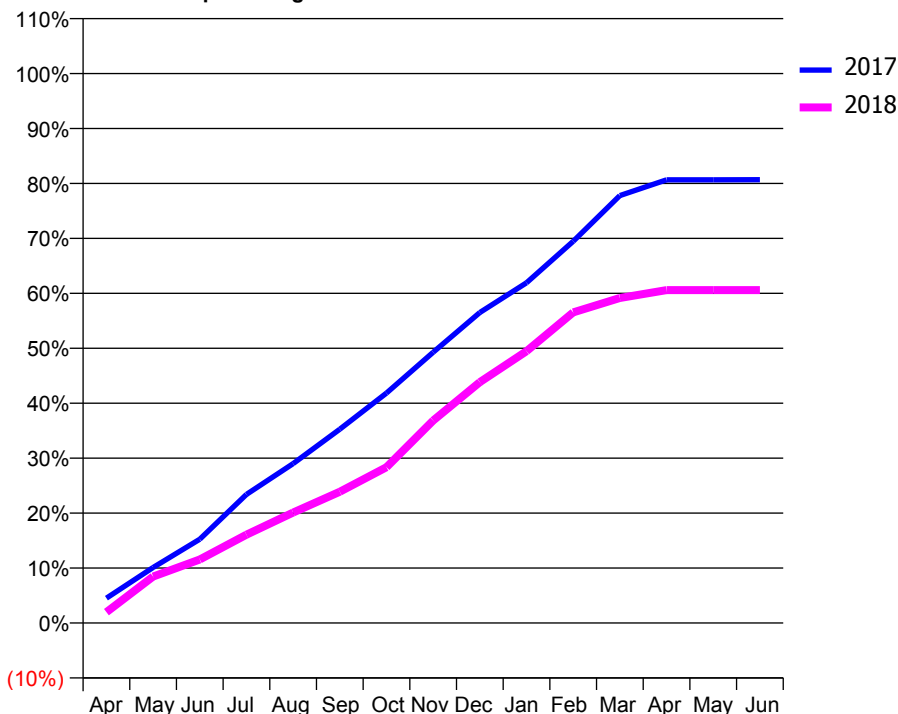
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 7,543 | |
| Quarter ending June 2017 | 7,368 | ↓ |
| Quarter ending September 2017 | 7,110 | ↓ |
| Quarter ending December 2017 | 6,988 | ↓ |
| Quarter ending March 2018 | 6,762 | ↓ |
| Variance since March 2017 | (10.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 945 | 413 |
| May | 2,112 | 1,770 |
| June | 3,189 | 2,420 |
| July | 4,893 | 3,363 |
| August | 6,066 | 4,205 |
| September | 7,374 | 4,995 |
| October | 8,750 | 5,927 |
| November | 10,304 | 7,704 |
| December | 11,815 | 9,164 |
| January | 12,944 | 10,344 |
| February | 14,525 | 11,819 |
| March | 16,264 | 12,366 |
| April | 16,864 | 12,664 |
| May | 16,864 | 12,664 |
| June | 16,866 | 12,664 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 79 | 1,665 | 4.7% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 555 | 5,287 | 10.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 850 | 1,665 | 51.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,705 | 5,287 | 32.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 574 | 6,785 | 8.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 22 | 6,785 | 0.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 79 | 6,785 | 1.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 5 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

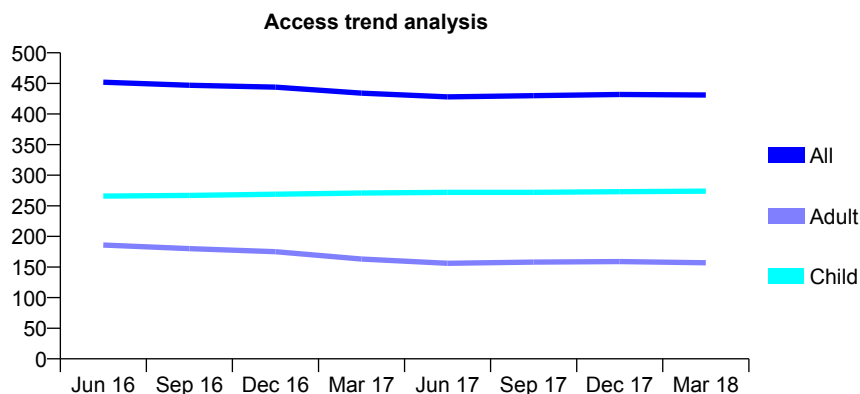
Q56 - Vital Signs At a Glance Contract Report for 147052/0001 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | Matley Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

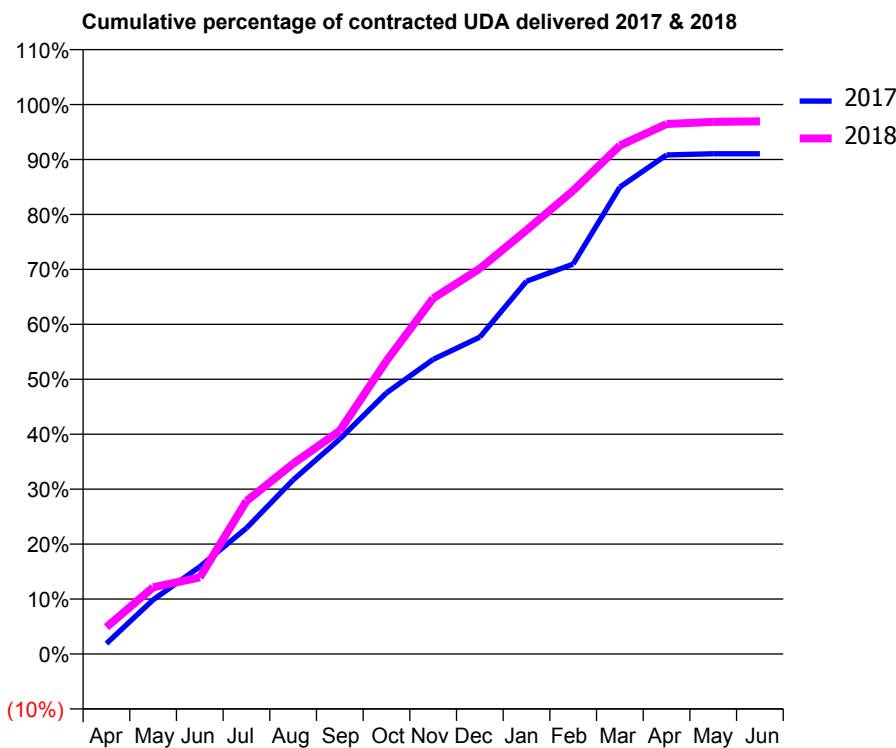
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £23,729.40 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 434 | |
| Quarter ending June 2017 | 428 | ↓ |
| Quarter ending September 2017 | 430 | → |
| Quarter ending December 2017 | 432 | → |
| Quarter ending March 2018 | 431 | → |
| Variance since March 2017 | (0.7%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 19 | 49 |
| May | 99 | 121 |
| June | 159 | 139 |
| July | 229 | 278 |
| August | 317 | 346 |
| September | 391 | 406 |
| October | 475 | 533 |
| November | 536 | 647 |
| December | 577 | 701 |
| January | 678 | 771 |
| February | 710 | 843 |
| March | 850 | 925 |
| April | 908 | 964 |
| May | 910 | 968 |
| June | 910 | 969 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 19 | 366 | 5.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 37 | 172 | 21.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 182 | 366 | 49.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 79 | 172 | 45.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2 | 528 | 0.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 528 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 20 | 528 | 3.8% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

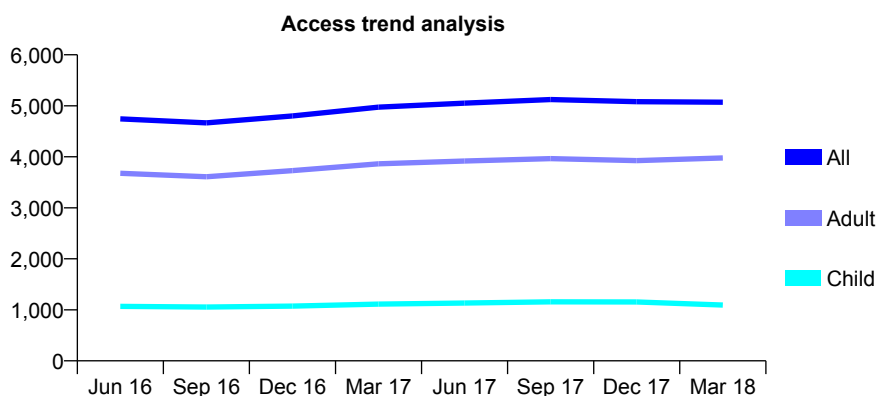
Q56 - Vital Signs At a Glance Contract Report for 148342/0002 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Brundall Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2012 |
| Contract end date | |

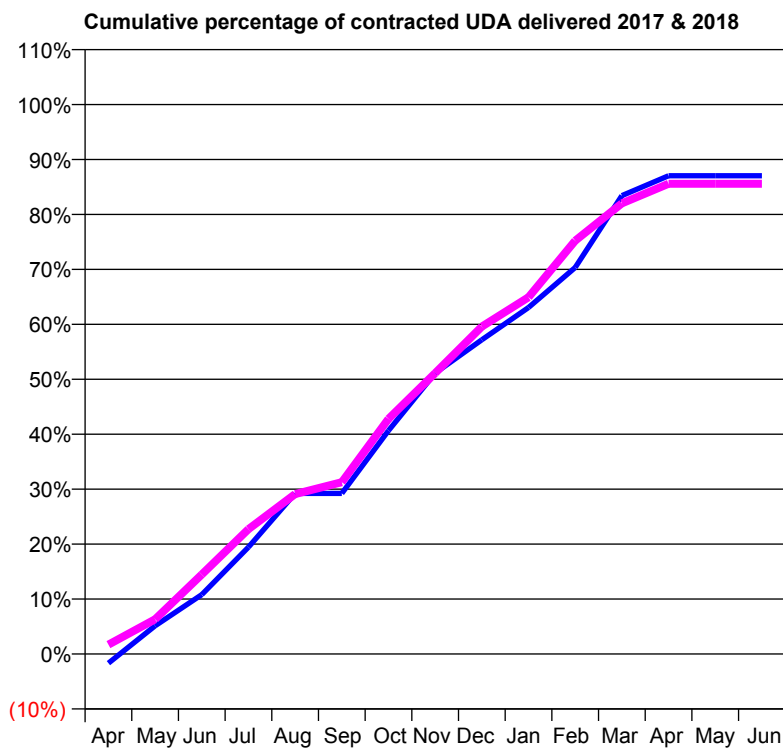
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,024 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £400,806.50 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,975 | |
| Quarter ending June 2017 | 5,051 | → |
| Quarter ending September 2017 | 5,122 | → |
| Quarter ending December 2017 | 5,080 | → |
| Quarter ending March 2018 | 5,070 | → |
| Variance since March 2017 | 1.9% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -271 | 276 |
| May | 824 | 1,015 |
| June | 1,732 | 2,318 |
| July | 3,116 | 3,640 |
| August | 4,685 | 4,665 |
| September | 4,685 | 5,011 |
| October | 6,516 | 6,858 |
| November | 8,193 | 8,190 |
| December | 9,163 | 9,550 |
| January | 10,104 | 10,406 |
| February | 11,271 | 12,051 |
| March | 13,365 | 13,140 |
| April | 13,946 | 13,714 |
| May | 13,946 | 13,714 |
| June | 13,946 | 13,714 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 148 | 1,838 | 8.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 667 | 5,028 | 13.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,176 | 1,838 | 64.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,261 | 5,028 | 45.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 543 | 6,907 | 7.9% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 81 | 6,907 | 1.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 123 | 6,907 | 1.8% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

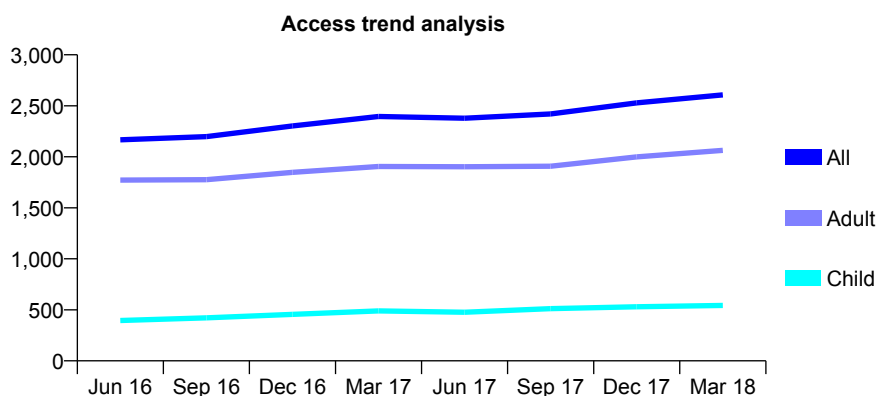
Q56 - Vital Signs At a Glance Contract Report for 148393/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Mr M. Eyrumlu and Mr Azad |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,000 |
| Carry forward general activity (UDA) | -22 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £266,365.80 |

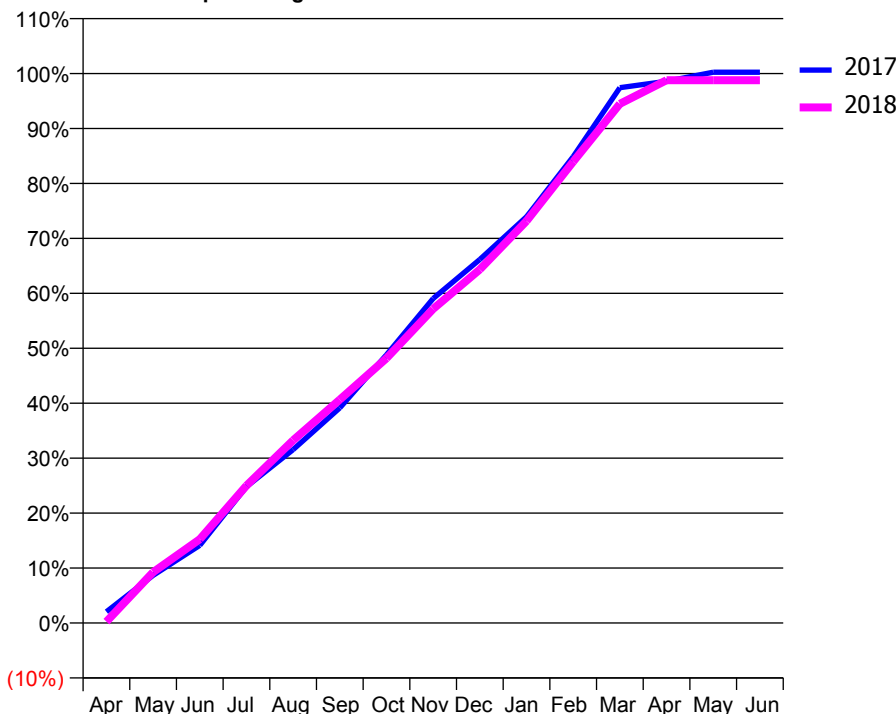
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,395 | |
| Quarter ending June 2017 | 2,378 | → |
| Quarter ending September 2017 | 2,420 | → |
| Quarter ending December 2017 | 2,529 | ↑ |
| Quarter ending March 2018 | 2,607 | ↑ |
| Variance since March 2017 | 8.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 185 | 22 |
| May | 781 | 834 |
| June | 1,273 | 1,372 |
| July | 2,233 | 2,252 |
| August | 2,840 | 2,992 |
| September | 3,523 | 3,659 |
| October | 4,393 | 4,336 |
| November | 5,315 | 5,145 |
| December | 5,954 | 5,791 |
| January | 6,654 | 6,584 |
| February | 7,640 | 7,557 |
| March | 8,767 | 8,504 |
| April | 8,872 | 8,890 |
| May | 9,022 | 8,891 |
| June | 9,022 | 8,891 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 64 | 748 | 8.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 397 | 2,506 | 15.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 343 | 748 | 45.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 657 | 2,506 | 26.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 461 | 3,332 | 13.8% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 73 | 3,332 | 2.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 104 | 3,332 | 3.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

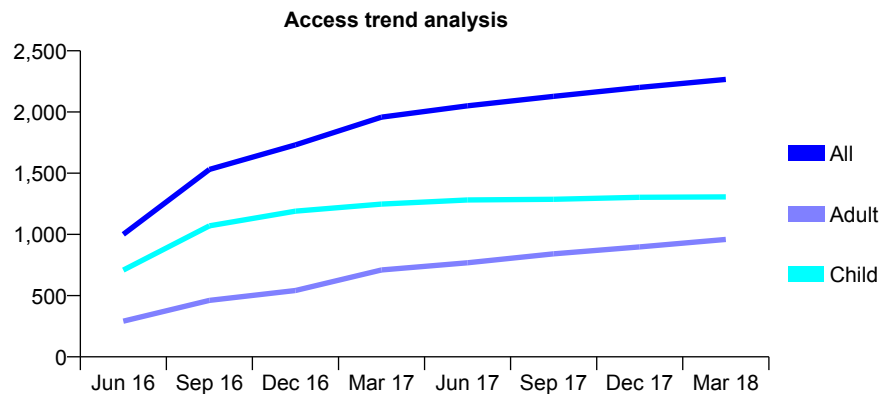
Q56 - Vital Signs At a Glance Contract Report for 149071/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | P.V. Humber & C. Hancock |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,694 |
| Carry forward general activity (UDA) | -94 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £120,572.92 |

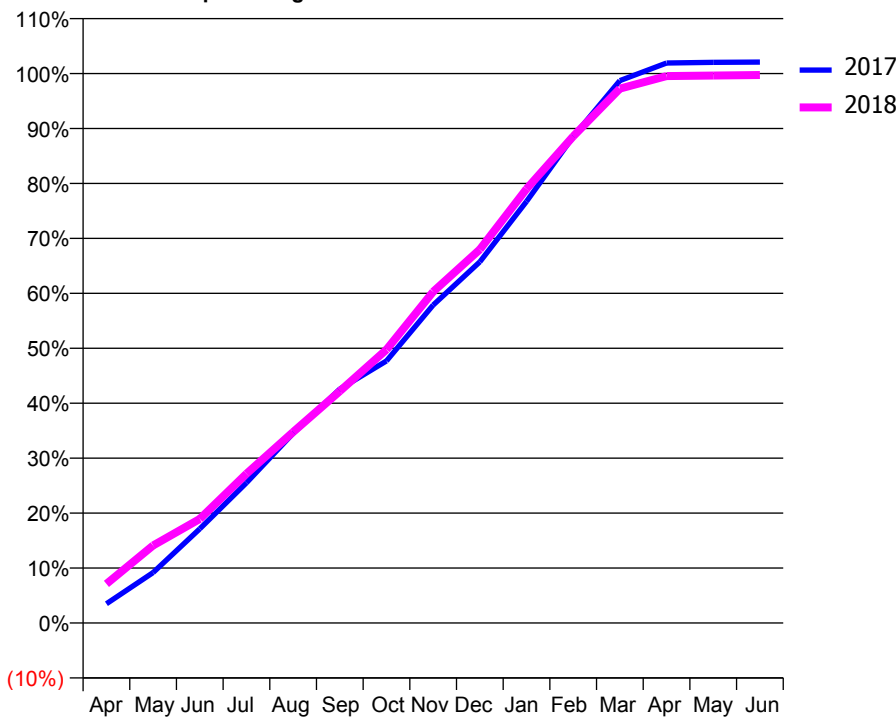
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,958 | |
| Quarter ending June 2017 | 2,051 | ↑ |
| Quarter ending September 2017 | 2,128 | ↑ |
| Quarter ending December 2017 | 2,201 | ↑ |
| Quarter ending March 2018 | 2,266 | ↑ |
| Variance since March 2017 | 15.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 165 | 334 |
| May | 431 | 663 |
| June | 805 | 890 |
| July | 1,198 | 1,275 |
| August | 1,620 | 1,632 |
| September | 1,999 | 1,980 |
| October | 2,238 | 2,335 |
| November | 2,716 | 2,831 |
| December | 3,085 | 3,191 |
| January | 3,601 | 3,708 |
| February | 4,155 | 4,157 |
| March | 4,633 | 4,564 |
| April | 4,784 | 4,672 |
| May | 4,790 | 4,677 |
| June | 4,792 | 4,681 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 104 | 2,036 | 5.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 102 | 959 | 10.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,379 | 2,036 | 67.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 508 | 959 | 53.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 122 | 2,938 | 4.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 2,938 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 2,938 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

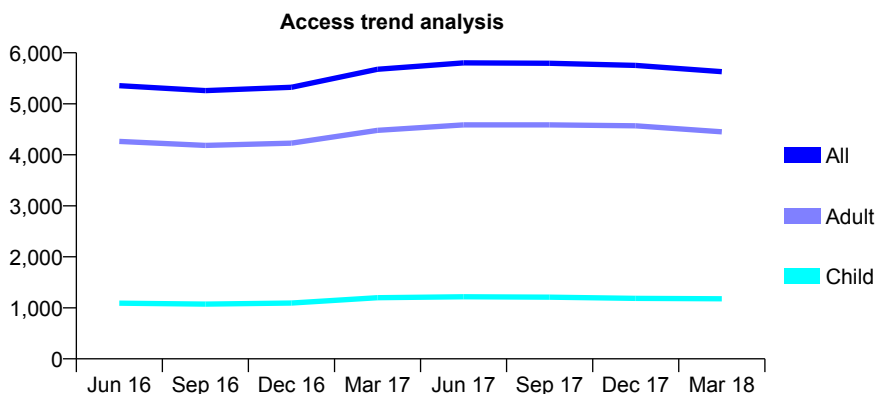
Q56 - Vital Signs At a Glance Contract Report for 149462/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | A H Trueman Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,262 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £418,670.31 |

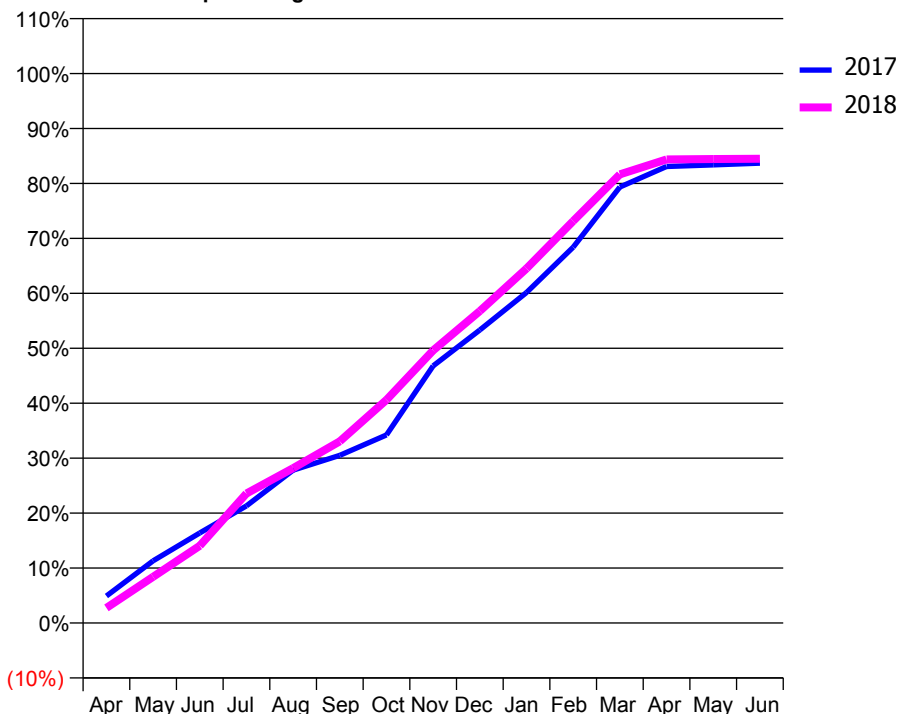
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,678 | |
| Quarter ending June 2017 | 5,802 | ↑ |
| Quarter ending September 2017 | 5,796 | → |
| Quarter ending December 2017 | 5,754 | → |
| Quarter ending March 2018 | 5,630 | ↓ |
| Variance since March 2017 | (0.8%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 820 | 448 |
| May | 1,886 | 1,369 |
| June | 2,729 | 2,288 |
| July | 3,550 | 3,833 |
| August | 4,632 | 4,583 |
| September | 5,084 | 5,376 |
| October | 5,701 | 6,605 |
| November | 7,795 | 8,068 |
| December | 8,880 | 9,231 |
| January | 10,015 | 10,491 |
| February | 11,392 | 11,897 |
| March | 13,213 | 13,278 |
| April | 13,839 | 13,720 |
| May | 13,885 | 13,733 |
| June | 13,939 | 13,738 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 58 | 1,636 | 3.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 464 | 5,233 | 8.9% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 964 | 1,636 | 58.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,103 | 5,233 | 40.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 233 | 6,745 | 3.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 9 | 6,745 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 106 | 6,745 | 1.6% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

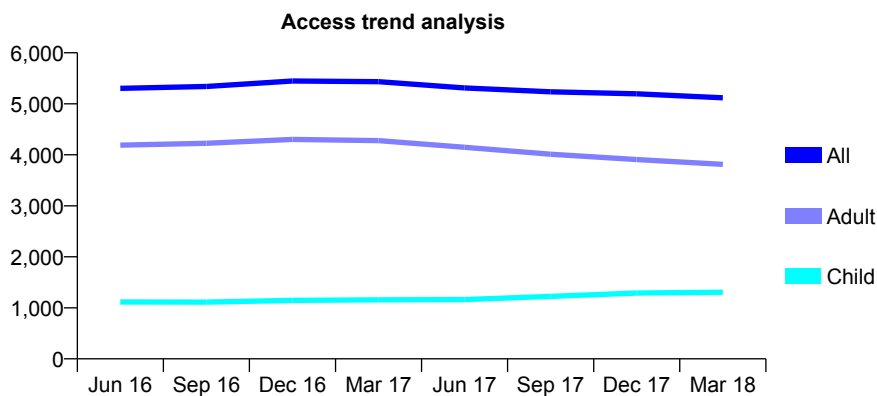
Q56 - Vital Signs At a Glance Contract Report for 151270/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Station View Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,315 |
| Carry forward general activity (UDA) | 328 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £336,700.44 |

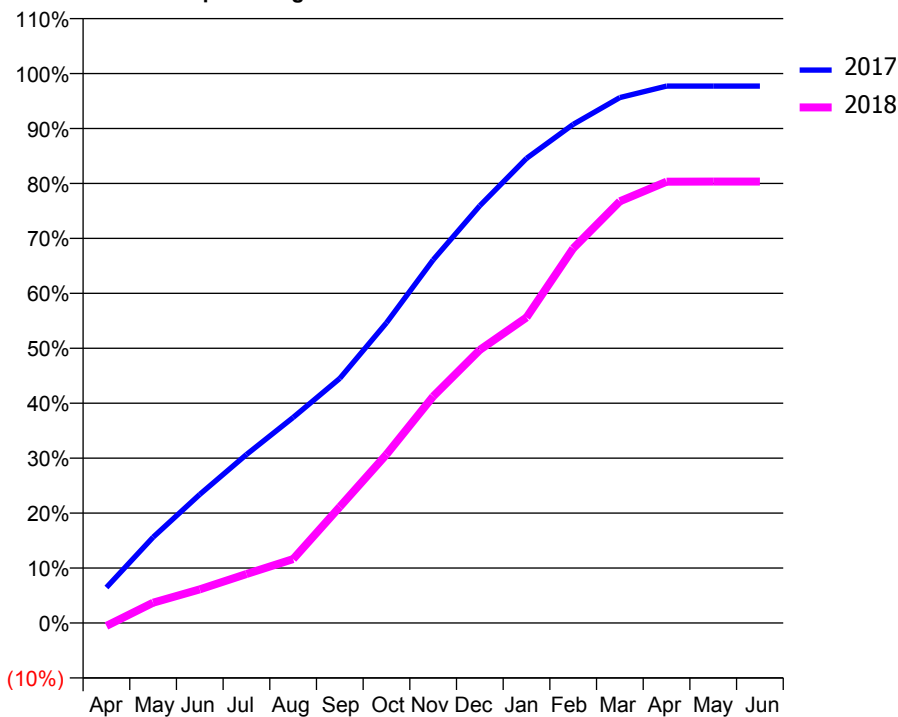
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,434 | |
| Quarter ending June 2017 | 5,310 | ↓ |
| Quarter ending September 2017 | 5,236 | ↓ |
| Quarter ending December 2017 | 5,197 | → |
| Quarter ending March 2018 | 5,117 | ↓ |
| Variance since March 2017 | (5.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 925 | -78 |
| May | 2,237 | 530 |
| June | 3,351 | 878 |
| July | 4,388 | 1,278 |
| August | 5,356 | 1,667 |
| September | 6,373 | 3,028 |
| October | 7,822 | 4,392 |
| November | 9,460 | 5,905 |
| December | 10,873 | 7,115 |
| January | 12,105 | 7,959 |
| February | 12,992 | 9,761 |
| March | 13,689 | 10,987 |
| April | 13,987 | 11,495 |
| May | 13,986 | 11,499 |
| June | 13,987 | 11,501 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 86 | 1,969 | 4.4% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 501 | 4,275 | 11.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 973 | 1,969 | 49.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,543 | 4,275 | 36.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 376 | 6,278 | 6.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 21 | 6,278 | 0.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 113 | 6,278 | 1.8% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 8 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

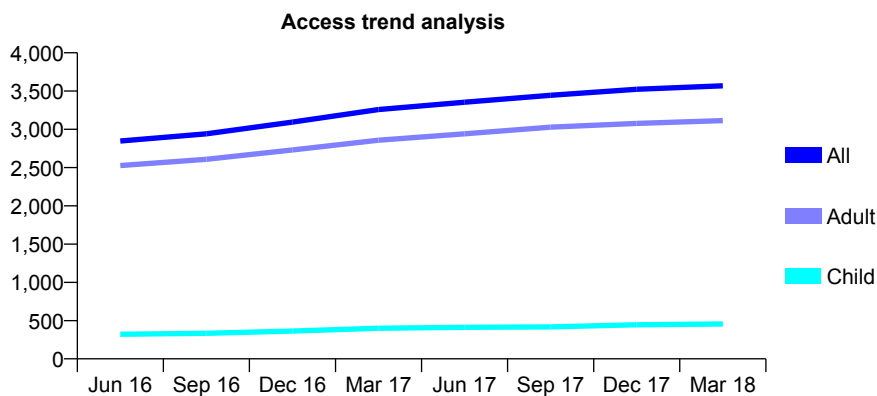
Q56 - Vital Signs At a Glance Contract Report for 153990/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Hunstanton Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 31/10/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,400 |
| Carry forward general activity (UDA) | -21 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £302,924.78 |

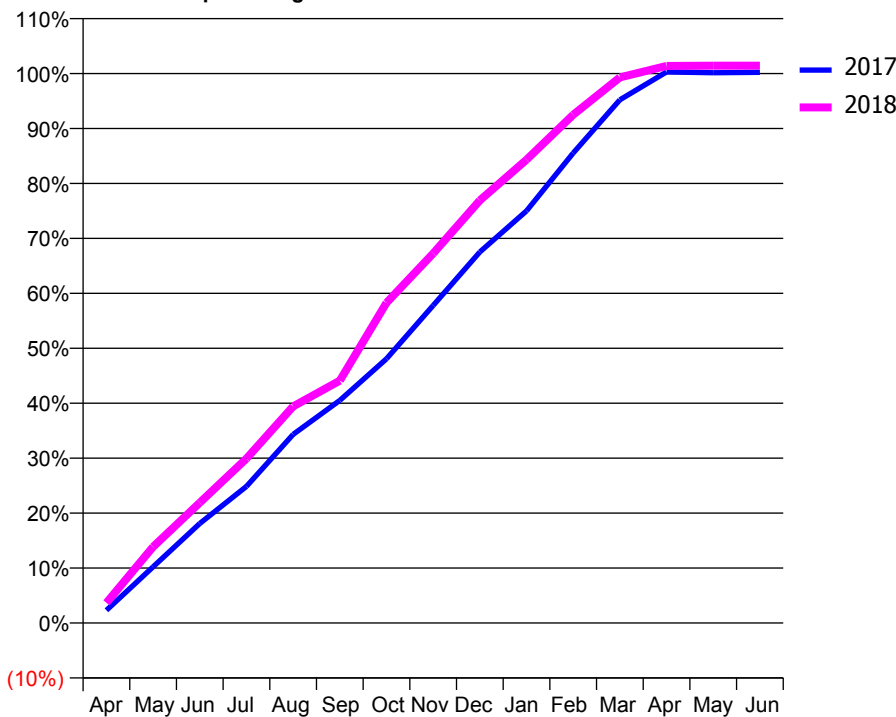
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,258 | |
| Quarter ending June 2017 | 3,354 | ↑ |
| Quarter ending September 2017 | 3,445 | ↑ |
| Quarter ending December 2017 | 3,523 | ↑ |
| Quarter ending March 2018 | 3,569 | → |
| Variance since March 2017 | 9.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 240 | 381 |
| May | 1,064 | 1,442 |
| June | 1,883 | 2,278 |
| July | 2,586 | 3,113 |
| August | 3,569 | 4,100 |
| September | 4,214 | 4,587 |
| October | 5,000 | 6,061 |
| November | 6,009 | 6,995 |
| December | 7,021 | 7,998 |
| January | 7,800 | 8,769 |
| February | 8,895 | 9,618 |
| March | 9,902 | 10,327 |
| April | 10,429 | 10,544 |
| May | 10,415 | 10,548 |
| June | 10,421 | 10,549 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 52 | 704 | 7.4% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 432 | 4,554 | 9.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 438 | 704 | 62.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,564 | 4,554 | 56.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 151 | 5,148 | 2.9% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 7 | 5,148 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 38 | 5,148 | 0.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

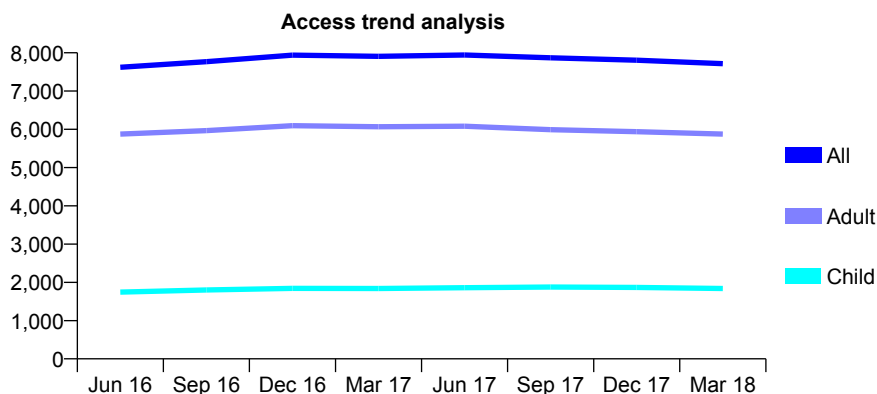
Q56 - Vital Signs At a Glance Contract Report for 154180/0001 - Year end March 2018

| | |
|----------------------|------------------------------------|
| Name or company name | Mr Abdel R Achour & Ms Stacey Gore |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,213 |
| Carry forward general activity (UDA) | -384 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £470,545.62 |

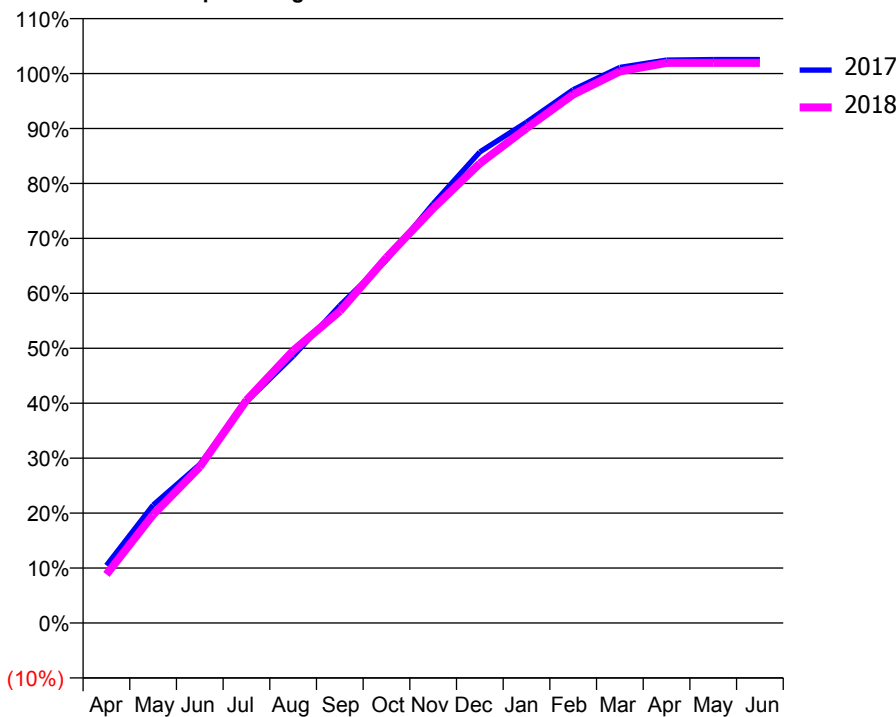
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,907 | |
| Quarter ending June 2017 | 7,941 | → |
| Quarter ending September 2017 | 7,869 | → |
| Quarter ending December 2017 | 7,806 | → |
| Quarter ending March 2018 | 7,715 | ↓ |
| Variance since March 2017 | (2.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 2,010 | 1,698 |
| May | 4,123 | 3,790 |
| June | 5,545 | 5,458 |
| July | 7,744 | 7,787 |
| August | 9,334 | 9,522 |
| September | 11,100 | 10,904 |
| October | 12,692 | 12,777 |
| November | 14,663 | 14,498 |
| December | 16,468 | 16,070 |
| January | 17,511 | 17,302 |
| February | 18,645 | 18,479 |
| March | 19,424 | 19,284 |
| April | 19,681 | 19,583 |
| May | 19,700 | 19,585 |
| June | 19,700 | 19,582 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 192 | 3,060 | 6.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 655 | 6,573 | 10.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,145 | 3,060 | 70.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,238 | 6,573 | 34.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 602 | 9,649 | 6.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 55 | 9,649 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 63 | 9,649 | 0.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

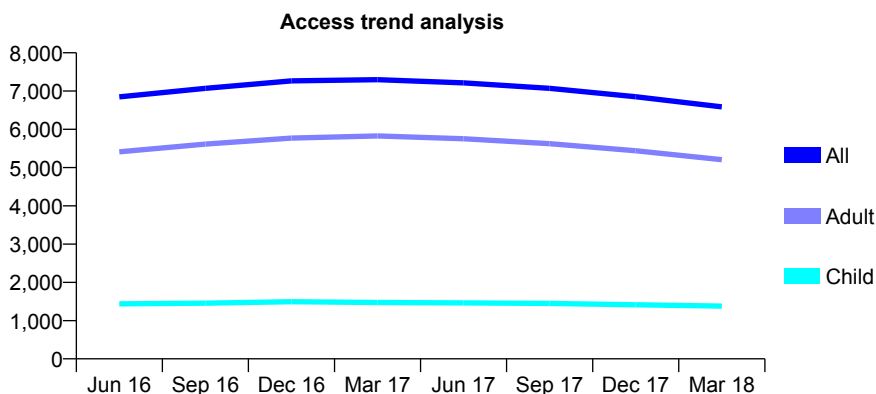
Q56 - Vital Signs At a Glance Contract Report for 155748/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Woodview Dental Health Dental Practice P |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 24,407 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £643,951.19 |

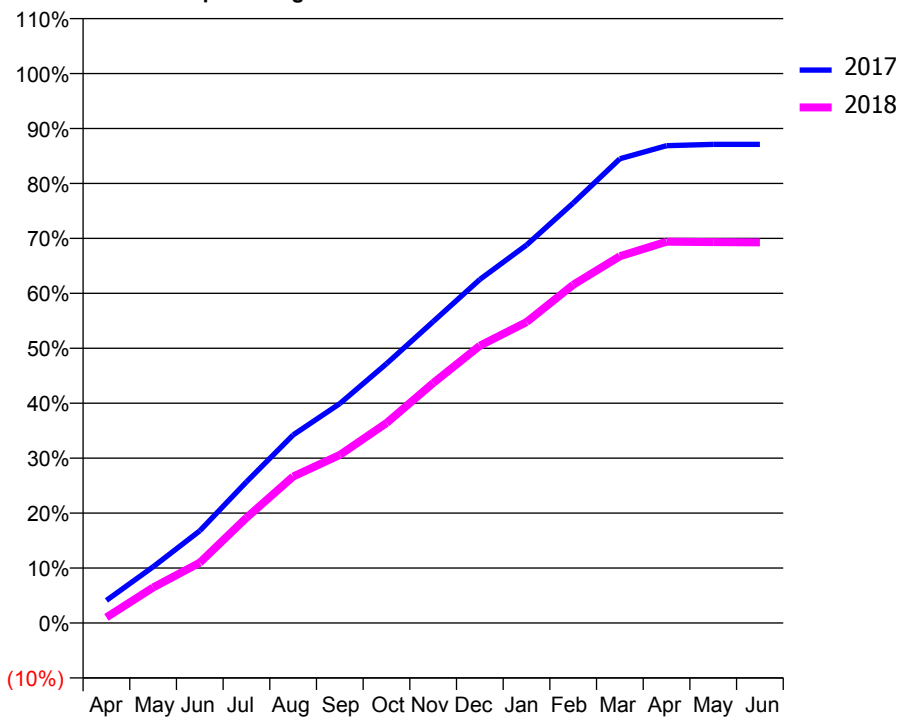
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,299 | |
| Quarter ending June 2017 | 7,214 | ↓ |
| Quarter ending September 2017 | 7,072 | ↓ |
| Quarter ending December 2017 | 6,851 | ↓ |
| Quarter ending March 2018 | 6,587 | ↓ |
| Variance since March 2017 | (9.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,007 | 250 |
| May | 2,495 | 1,581 |
| June | 4,096 | 2,678 |
| July | 6,266 | 4,679 |
| August | 8,354 | 6,504 |
| September | 9,745 | 7,466 |
| October | 11,518 | 8,884 |
| November | 13,388 | 10,657 |
| December | 15,262 | 12,314 |
| January | 16,787 | 13,365 |
| February | 18,654 | 15,022 |
| March | 20,622 | 16,291 |
| April | 21,202 | 16,935 |
| May | 21,260 | 16,920 |
| June | 21,259 | 16,908 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 86 | 1,821 | 4.7% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 659 | 6,257 | 10.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,169 | 1,821 | 64.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,648 | 6,257 | 58.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 438 | 8,036 | 5.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 25 | 8,036 | 0.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 96 | 8,036 | 1.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

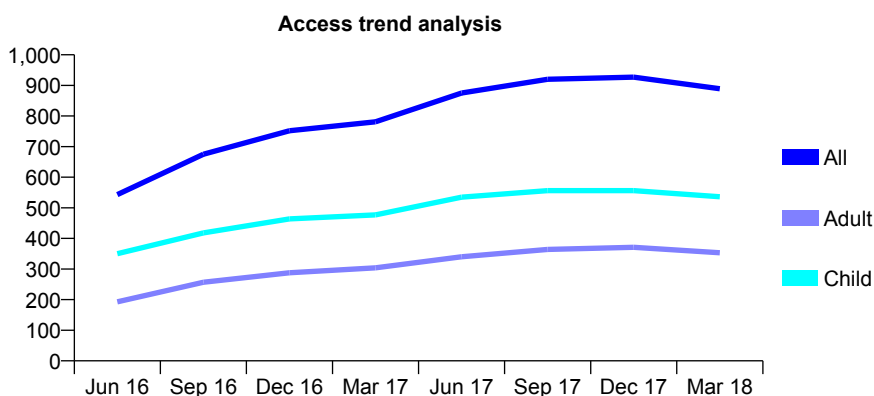
Q56 - Vital Signs At a Glance Contract Report for 157635/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Friars Street Dental Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/11/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 2,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 2,022 |
| Carry forward orthodontic activity (UOA) | -40 |
| Baseline contract value | £186,107.00 |

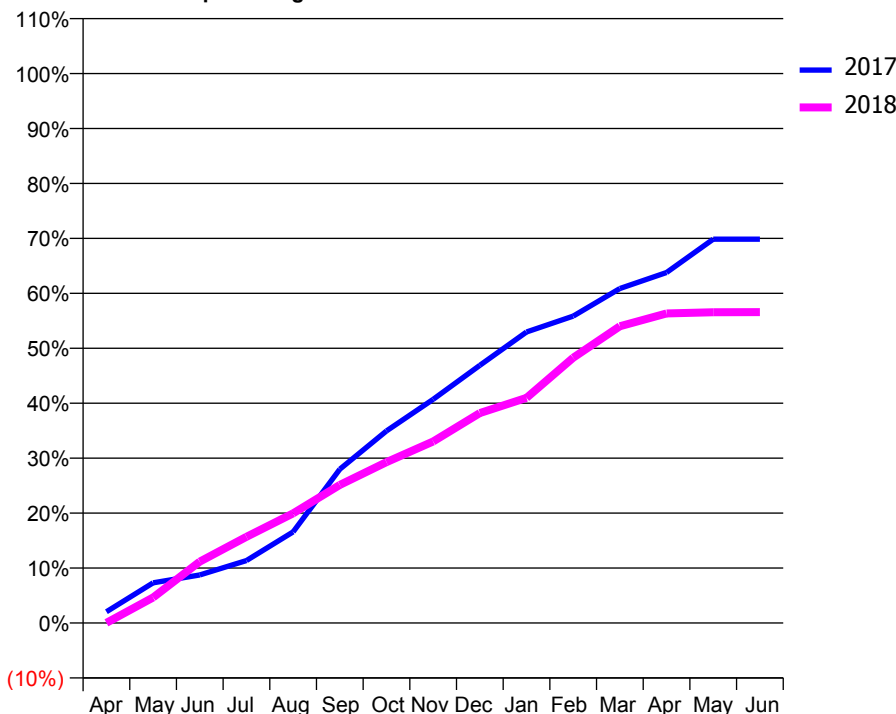
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 781 | |
| Quarter ending June 2017 | 875 | ↑ |
| Quarter ending September 2017 | 920 | ↑ |
| Quarter ending December 2017 | 927 | → |
| Quarter ending March 2018 | 889 | ↓ |
| Variance since March 2017 | 13.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 51 | 1 |
| May | 183 | 116 |
| June | 219 | 279 |
| July | 284 | 392 |
| August | 415 | 499 |
| September | 700 | 628 |
| October | 874 | 732 |
| November | 1,018 | 826 |
| December | 1,172 | 955 |
| January | 1,324 | 1,024 |
| February | 1,396 | 1,207 |
| March | 1,522 | 1,350 |
| April | 1,594 | 1,408 |
| May | 1,747 | 1,414 |
| June | 1,747 | 1,415 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 57 | 959 | 5.9% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 30 | 336 | 8.9% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 469 | 959 | 48.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 191 | 336 | 56.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 29 | 978 | 3.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 978 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 978 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

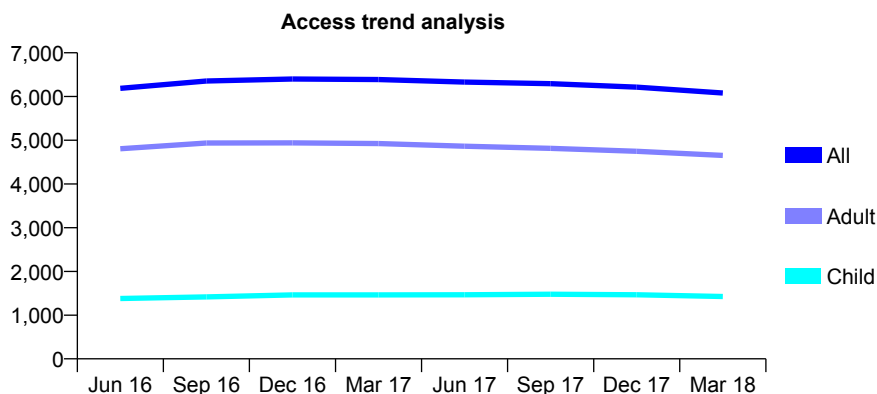
Q56 - Vital Signs At a Glance Contract Report for 158194/0023 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | Denticare Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,965 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £358,263.11 |

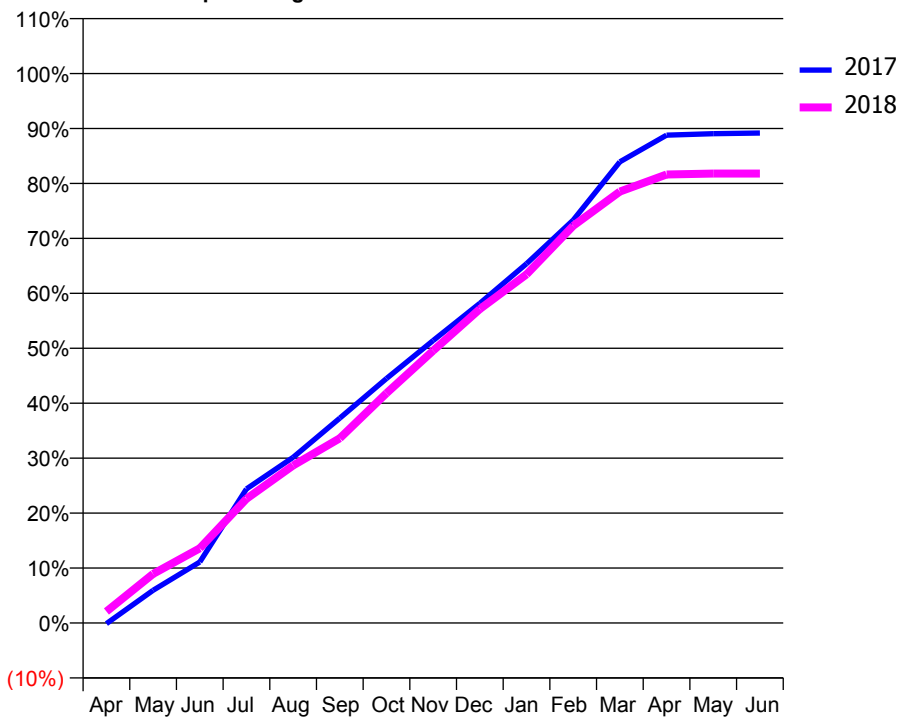
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,387 | |
| Quarter ending June 2017 | 6,329 | → |
| Quarter ending September 2017 | 6,293 | → |
| Quarter ending December 2017 | 6,214 | ↓ |
| Quarter ending March 2018 | 6,080 | ↓ |
| Variance since March 2017 | (4.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -20 | 315 |
| May | 891 | 1,337 |
| June | 1,660 | 2,034 |
| July | 3,650 | 3,383 |
| August | 4,514 | 4,290 |
| September | 5,578 | 5,030 |
| October | 6,659 | 6,257 |
| November | 7,694 | 7,417 |
| December | 8,707 | 8,550 |
| January | 9,786 | 9,495 |
| February | 10,974 | 10,818 |
| March | 12,560 | 11,749 |
| April | 13,287 | 12,216 |
| May | 13,327 | 12,238 |
| June | 13,345 | 12,241 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 110 | 1,811 | 6.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 605 | 5,137 | 11.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 949 | 1,811 | 52.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,896 | 5,137 | 36.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 680 | 6,884 | 9.9% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 44 | 6,884 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 100 | 6,884 | 1.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

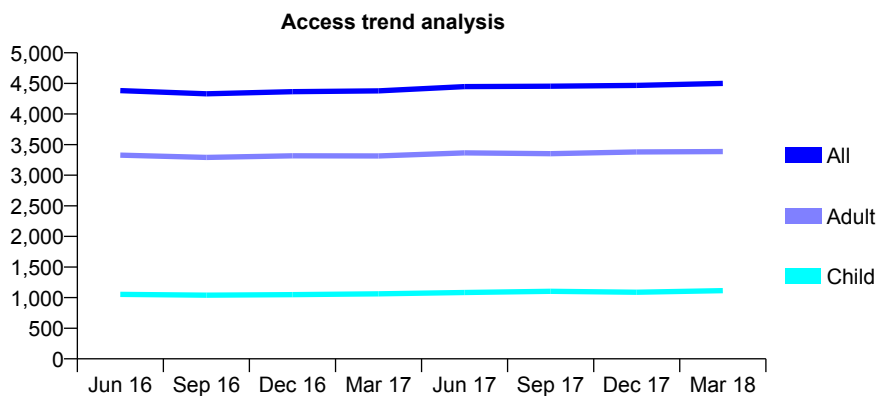
Q56 - Vital Signs At a Glance Contract Report for 158194/0025 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | Denticare Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 12/04/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,000 |
| Carry forward general activity (UDA) | -31 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £294,544.36 |

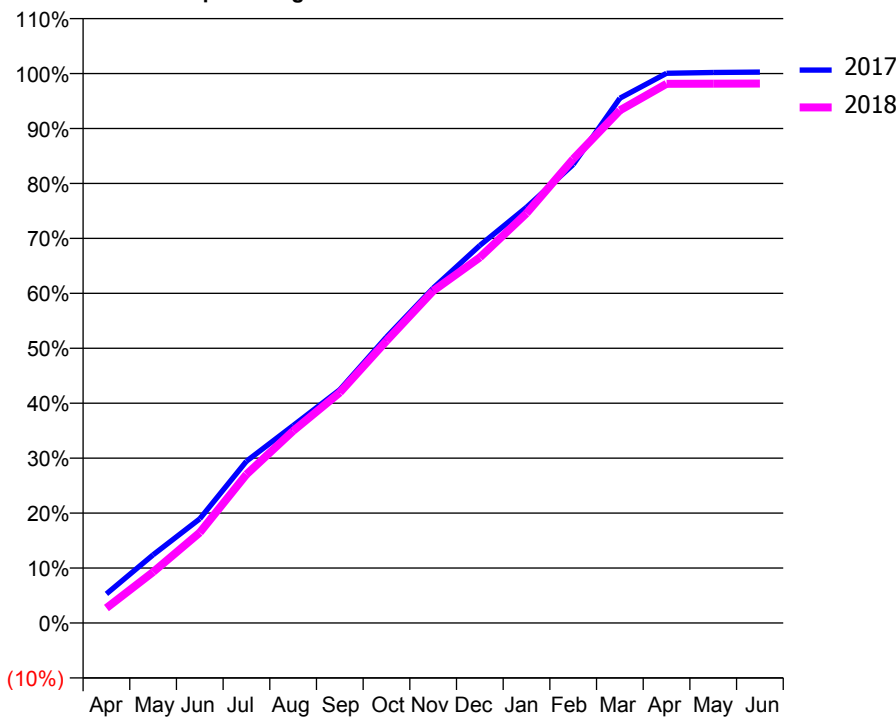
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,377 | |
| Quarter ending June 2017 | 4,447 | → |
| Quarter ending September 2017 | 4,455 | → |
| Quarter ending December 2017 | 4,468 | → |
| Quarter ending March 2018 | 4,501 | → |
| Variance since March 2017 | 2.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 637 | 328 |
| May | 1,489 | 1,115 |
| June | 2,275 | 1,976 |
| July | 3,533 | 3,245 |
| August | 4,312 | 4,194 |
| September | 5,094 | 5,034 |
| October | 6,246 | 6,159 |
| November | 7,312 | 7,252 |
| December | 8,246 | 7,984 |
| January | 9,079 | 8,948 |
| February | 10,012 | 10,132 |
| March | 11,461 | 11,196 |
| April | 12,006 | 11,774 |
| May | 12,022 | 11,777 |
| June | 12,031 | 11,781 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 80 | 1,492 | 5.4% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 518 | 4,164 | 12.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 780 | 1,492 | 52.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,886 | 4,164 | 45.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 628 | 5,644 | 11.1% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 21 | 5,644 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 73 | 5,644 | 1.3% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

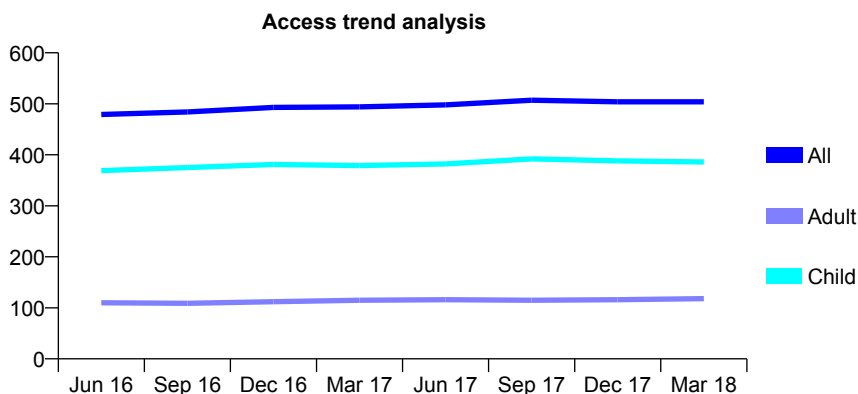
Q56 - Vital Signs At a Glance Contract Report for 158976/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Tuddenham Road Dental Surgery |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | 30/06/2018 |

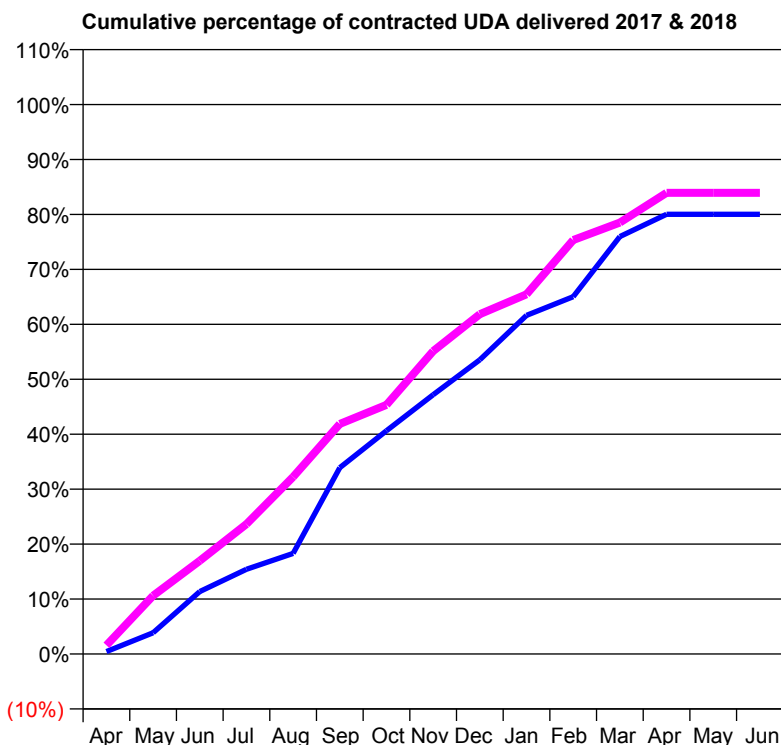
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,331 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £29,732.13 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 494 | |
| Quarter ending June 2017 | 498 | → |
| Quarter ending September 2017 | 507 | → |
| Quarter ending December 2017 | 504 | → |
| Quarter ending March 2018 | 504 | → |
| Variance since March 2017 | 2.0% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 6 | 21 |
| May | 51 | 141 |
| June | 151 | 226 |
| July | 205 | 315 |
| August | 244 | 429 |
| September | 451 | 557 |
| October | 541 | 604 |
| November | 628 | 734 |
| December | 713 | 823 |
| January | 820 | 871 |
| February | 866 | 1,003 |
| March | 1,011 | 1,045 |
| April | 1,065 | 1,117 |
| May | 1,065 | 1,117 |
| June | 1,065 | 1,117 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 53 | 638 | 8.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 19 | 143 | 13.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 429 | 638 | 67.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 98 | 143 | 68.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 21 | 780 | 2.7% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 780 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 15 | 780 | 1.9% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

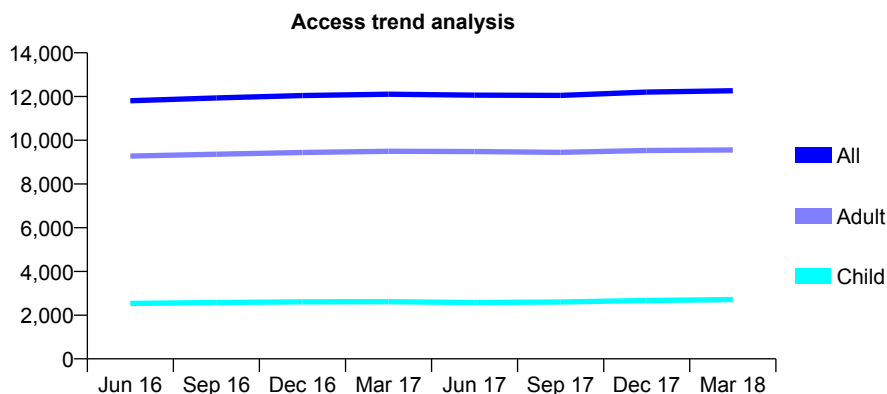
Q56 - Vital Signs At a Glance Contract Report for 159751/0001 - Year end March 2018

| | |
|----------------------|--------------------------------------|
| Name or company name | 1A Group Dental Practice Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 30,813 |
| Carry forward general activity (UDA) | -359 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £890,235.24 |

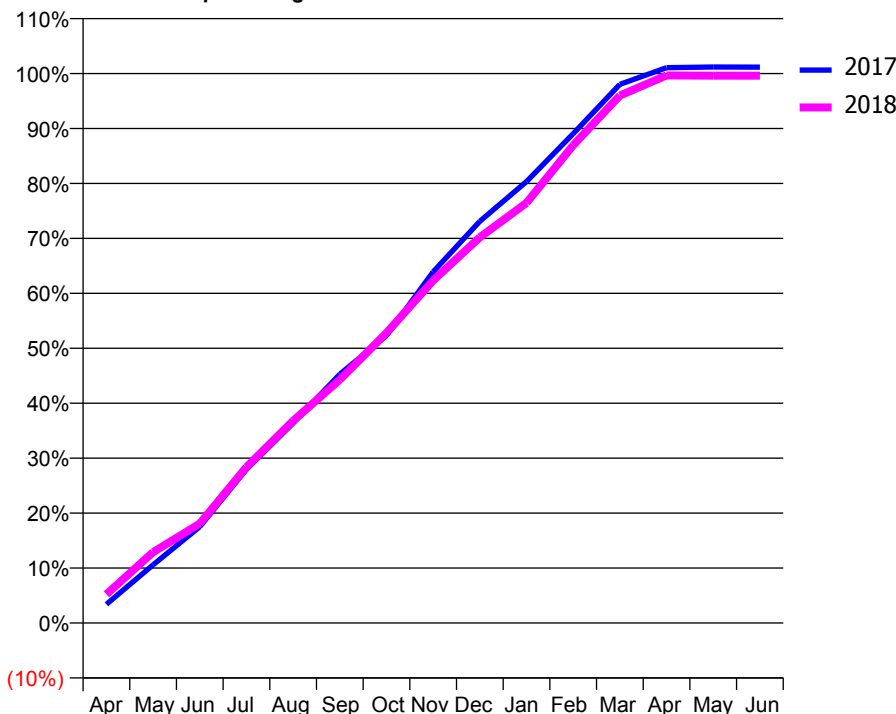
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 12,105 | |
| Quarter ending June 2017 | 12,063 | → |
| Quarter ending September 2017 | 12,050 | → |
| Quarter ending December 2017 | 12,205 | → |
| Quarter ending March 2018 | 12,265 | → |
| Variance since March 2017 | 1.3% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,054 | 1,612 |
| May | 3,261 | 3,976 |
| June | 5,404 | 5,574 |
| July | 8,614 | 8,748 |
| August | 11,210 | 11,338 |
| September | 13,947 | 13,646 |
| October | 16,114 | 16,264 |
| November | 19,690 | 19,204 |
| December | 22,524 | 21,627 |
| January | 24,751 | 23,555 |
| February | 27,441 | 26,791 |
| March | 30,207 | 29,575 |
| April | 31,142 | 30,705 |
| May | 31,173 | 30,694 |
| June | 31,172 | 30,689 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 171 | 3,753 | 4.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,281 | 11,967 | 10.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,159 | 3,753 | 57.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,207 | 11,967 | 43.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 793 | 15,022 | 5.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 88 | 15,022 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 212 | 15,022 | 1.4% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 17 | 20 | 85.0% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 20 | 80.0% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

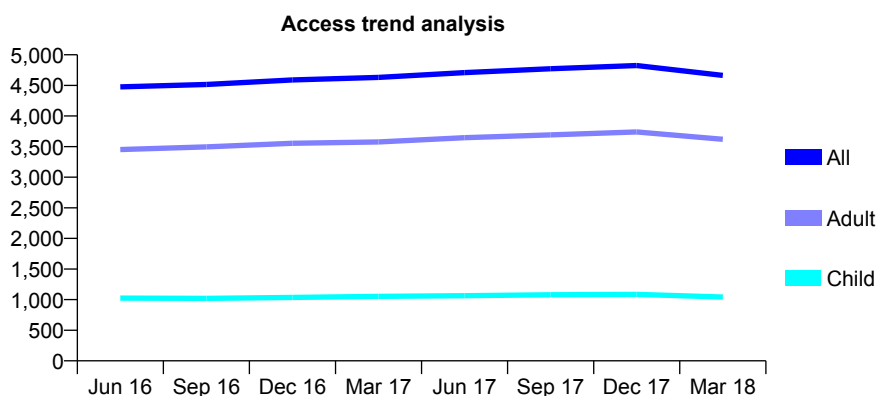
Q56 - Vital Signs At a Glance Contract Report for 159875/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | Mazdak Eyrumlu and Honar Shakir |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2011 |
| Contract end date | |

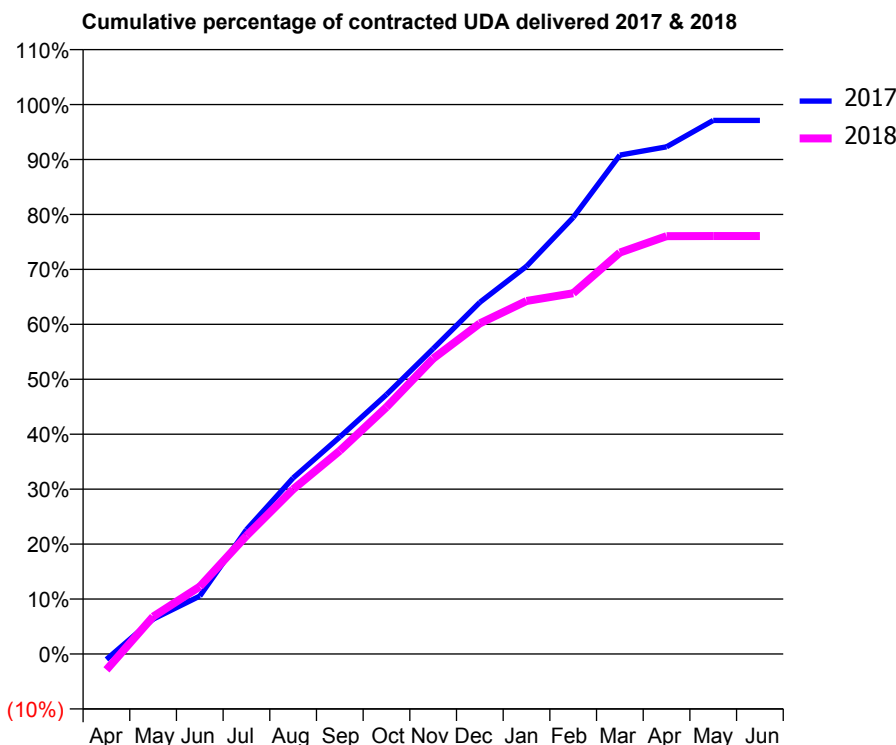
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,500 |
| Carry forward general activity (UDA) | 478 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £415,334.93 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,630 | |
| Quarter ending June 2017 | 4,710 | → |
| Quarter ending September 2017 | 4,772 | → |
| Quarter ending December 2017 | 4,825 | → |
| Quarter ending March 2018 | 4,663 | ↓ |
| Variance since March 2017 | 0.7% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -165 | -478 |
| May | 1,048 | 1,125 |
| June | 1,742 | 2,025 |
| July | 3,735 | 3,549 |
| August | 5,287 | 4,948 |
| September | 6,517 | 6,102 |
| October | 7,792 | 7,414 |
| November | 9,167 | 8,870 |
| December | 10,561 | 9,927 |
| January | 11,642 | 10,603 |
| February | 13,106 | 10,833 |
| March | 14,983 | 12,053 |
| April | 15,231 | 12,545 |
| May | 16,021 | 12,551 |
| June | 16,022 | 12,551 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 118 | 1,404 | 8.4% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 839 | 4,722 | 17.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 858 | 1,404 | 61.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,237 | 4,722 | 47.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 525 | 5,998 | 8.8% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 111 | 5,998 | 1.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 240 | 5,998 | 4.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

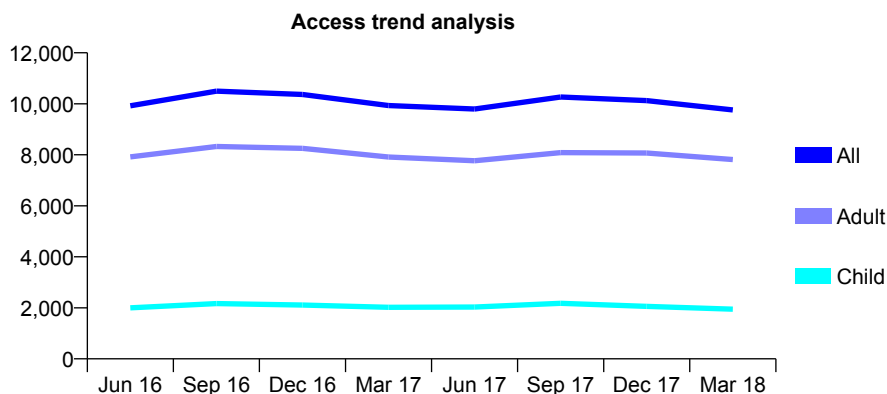
Q56 - Vital Signs At a Glance Contract Report for 162833/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Parish Vaid & Snehal Radia & Sanjay Shah |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 31,173 |
| Carry forward general activity (UDA) | 1,134 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £955,183.20 |

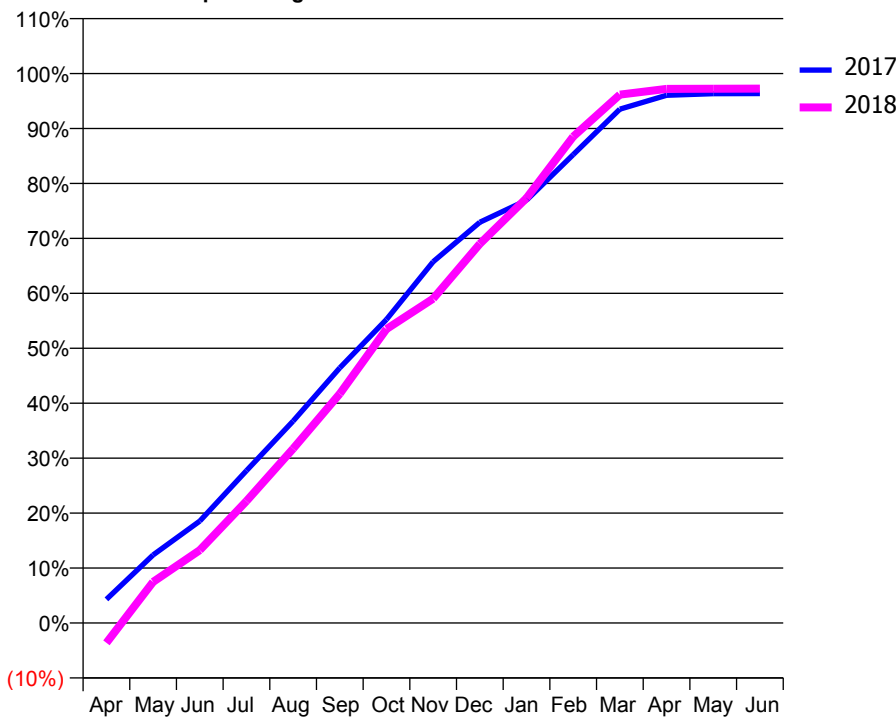
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 9,933 | |
| Quarter ending June 2017 | 9,795 | ↓ |
| Quarter ending September 2017 | 10,266 | ↑ |
| Quarter ending December 2017 | 10,128 | ↓ |
| Quarter ending March 2018 | 9,761 | ↓ |
| Variance since March 2017 | (1.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,346 | -1,134 |
| May | 3,864 | 2,337 |
| June | 5,786 | 4,137 |
| July | 8,641 | 6,916 |
| August | 11,453 | 9,893 |
| September | 14,477 | 13,010 |
| October | 17,218 | 16,674 |
| November | 20,500 | 18,403 |
| December | 22,739 | 21,511 |
| January | 23,983 | 24,105 |
| February | 26,570 | 27,591 |
| March | 29,154 | 29,977 |
| April | 29,941 | 30,304 |
| May | 30,032 | 30,310 |
| June | 30,039 | 30,314 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 290 | 3,504 | 8.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,872 | 12,452 | 15.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,690 | 3,504 | 48.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,264 | 12,452 | 42.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,840 | 15,730 | 18.1% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 131 | 15,730 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 129 | 15,730 | 0.8% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 17 | 19 | 89.5% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 19 | 73.7% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

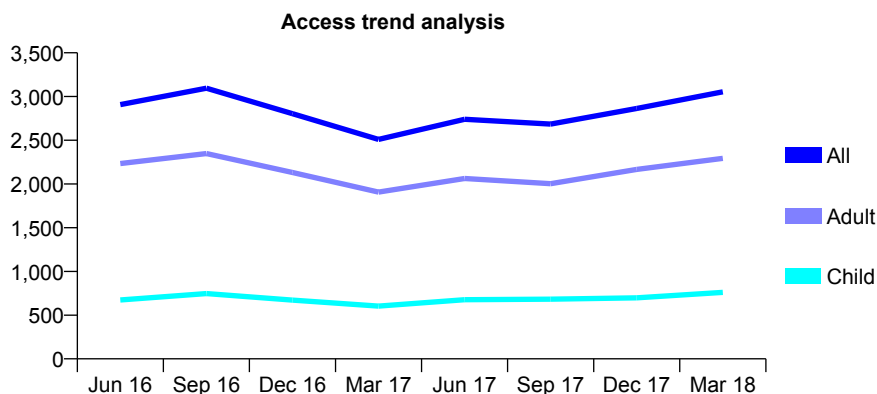
Q56 - Vital Signs At a Glance Contract Report for 162833/0002 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Parish Vaid & Snehal Radia & Sanjay Shah |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 15/11/2013 |
| Contract end date | 31/03/2019 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,000 |
| Carry forward general activity (UDA) | 313 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £158,330.29 |

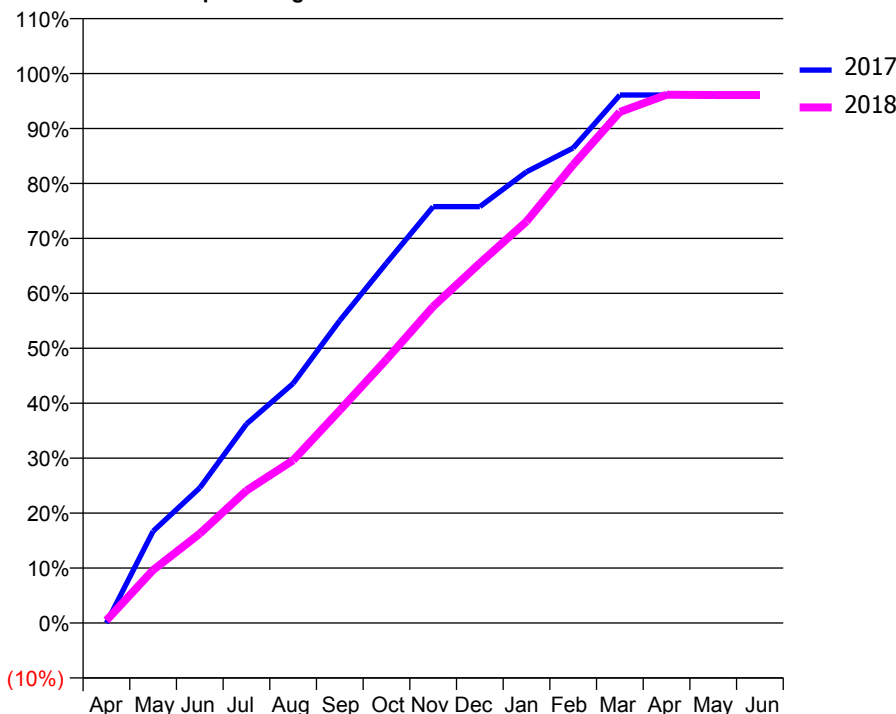
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 2,510 | |
| Quarter ending June 2017 | 2,739 | ↑ |
| Quarter ending September 2017 | 2,685 | ↓ |
| Quarter ending December 2017 | 2,863 | ↑ |
| Quarter ending March 2018 | 3,054 | ↑ |
| Variance since March 2017 | 21.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 1 | 37 |
| May | 1,336 | 773 |
| June | 1,967 | 1,302 |
| July | 2,897 | 1,928 |
| August | 3,488 | 2,369 |
| September | 4,404 | 3,097 |
| October | 5,240 | 3,837 |
| November | 6,061 | 4,607 |
| December | 6,061 | 5,239 |
| January | 6,569 | 5,847 |
| February | 6,916 | 6,672 |
| March | 7,687 | 7,441 |
| April | 7,686 | 7,691 |
| May | 7,688 | 7,686 |
| June | 7,687 | 7,686 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 89 | 1,323 | 6.7% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 424 | 3,467 | 12.2% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 729 | 1,323 | 55.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,423 | 3,467 | 41.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 323 | 4,901 | 6.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 34 | 4,901 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 84 | 4,901 | 1.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

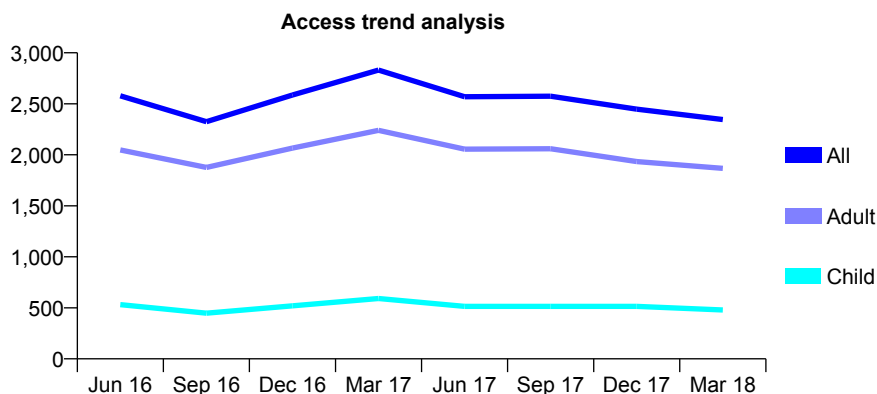
Q56 - Vital Signs At a Glance Contract Report for 162833/0003 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Parish Vaid & Snehal Radia & Sanjay Shah |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 15/11/2013 |
| Contract end date | |

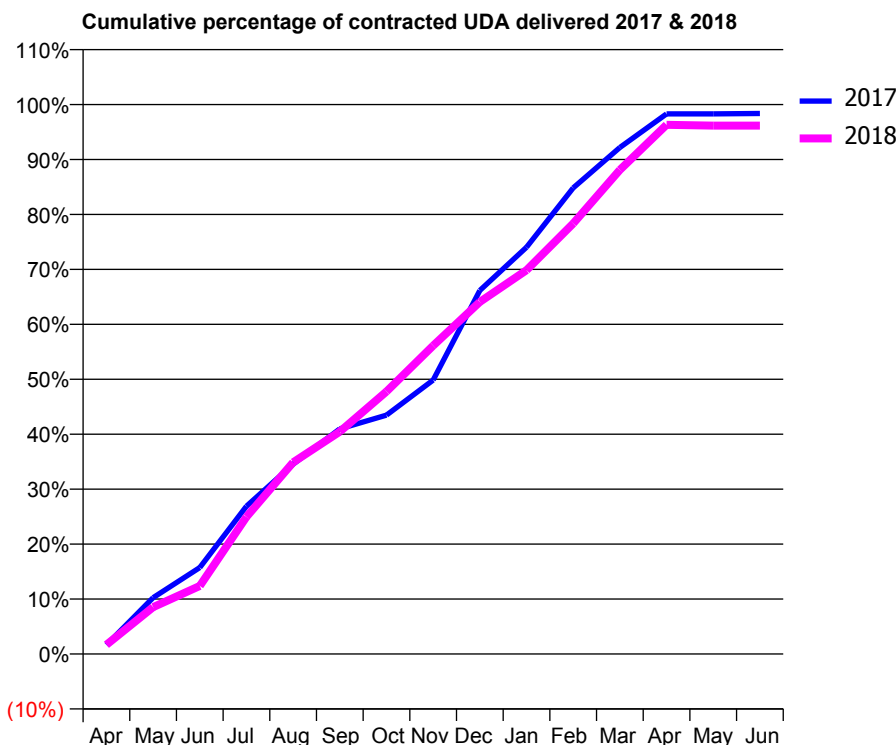
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,185 |
| Carry forward general activity (UDA) | 118 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £191,519.46 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 2,831 | |
| Quarter ending June 2017 | 2,569 | ↓ |
| Quarter ending September 2017 | 2,574 | → |
| Quarter ending December 2017 | 2,448 | ↓ |
| Quarter ending March 2018 | 2,346 | ↓ |
| Variance since March 2017 | (17.1%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 119 | 121 |
| May | 736 | 613 |
| June | 1,130 | 890 |
| July | 1,932 | 1,794 |
| August | 2,481 | 2,507 |
| September | 2,944 | 2,908 |
| October | 3,123 | 3,433 |
| November | 3,583 | 4,032 |
| December | 4,754 | 4,605 |
| January | 5,318 | 5,019 |
| February | 6,095 | 5,629 |
| March | 6,624 | 6,331 |
| April | 7,062 | 6,920 |
| May | 7,062 | 6,909 |
| June | 7,067 | 6,909 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 41 | 786 | 5.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 285 | 2,856 | 10.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 394 | 786 | 50.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,627 | 2,856 | 57.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 229 | 3,626 | 6.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 25 | 3,626 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 30 | 3,626 | 0.8% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

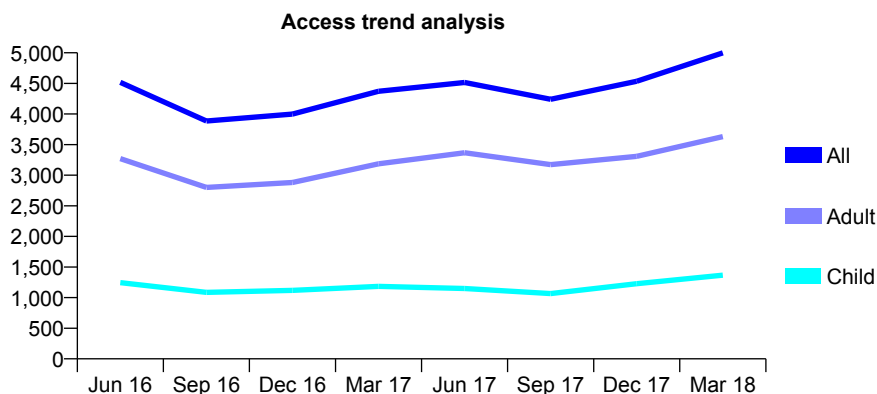
Q56 - Vital Signs At a Glance Contract Report for 162833/0004 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Parish Vaid & Snehal Radia & Sanjay Shah |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 15/11/2013 |
| Contract end date | |

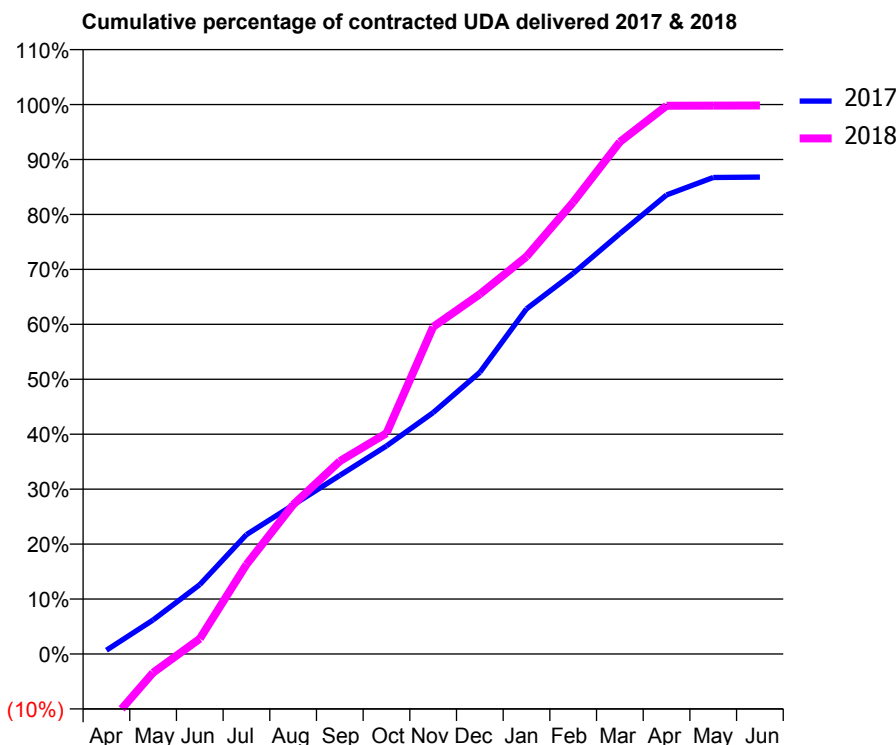
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,285 |
| Carry forward general activity (UDA) | 1,886 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £372,529.88 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 4,371 | |
| Quarter ending June 2017 | 4,516 | ↑ |
| Quarter ending September 2017 | 4,240 | ↓ |
| Quarter ending December 2017 | 4,535 | ↑ |
| Quarter ending March 2018 | 4,998 | ↑ |
| Variance since March 2017 | 14.3% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 99 | -1,886 |
| May | 887 | -487 |
| June | 1,803 | 396 |
| July | 3,103 | 2,329 |
| August | 3,875 | 3,879 |
| September | 4,644 | 5,013 |
| October | 5,408 | 5,739 |
| November | 6,276 | 8,504 |
| December | 7,324 | 9,354 |
| January | 8,974 | 10,331 |
| February | 9,895 | 11,748 |
| March | 10,929 | 13,313 |
| April | 11,934 | 14,253 |
| May | 12,386 | 14,254 |
| June | 12,399 | 14,258 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 76 | 2,021 | 3.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 575 | 5,465 | 10.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 672 | 2,021 | 33.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,418 | 5,465 | 25.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 917 | 7,309 | 12.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 80 | 7,309 | 1.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 54 | 7,309 | 0.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

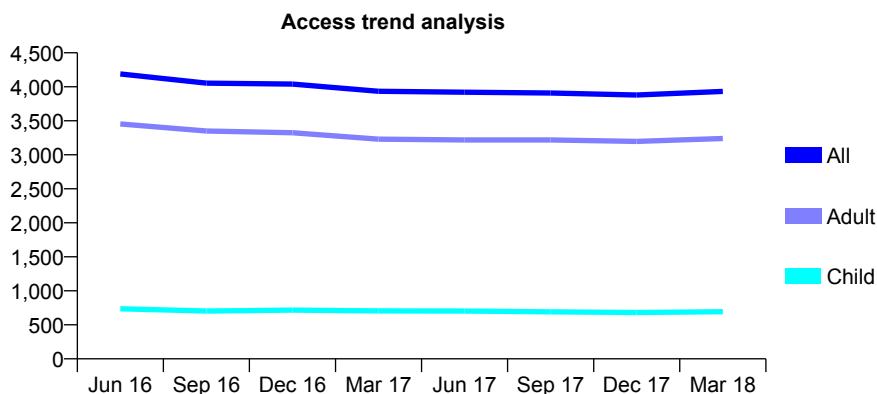
Q56 - Vital Signs At a Glance Contract Report for 162833/0005 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | Parish Vaid & Snehal Radia & Sanjay Shah |
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 15/11/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,509 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £301,522.28 |

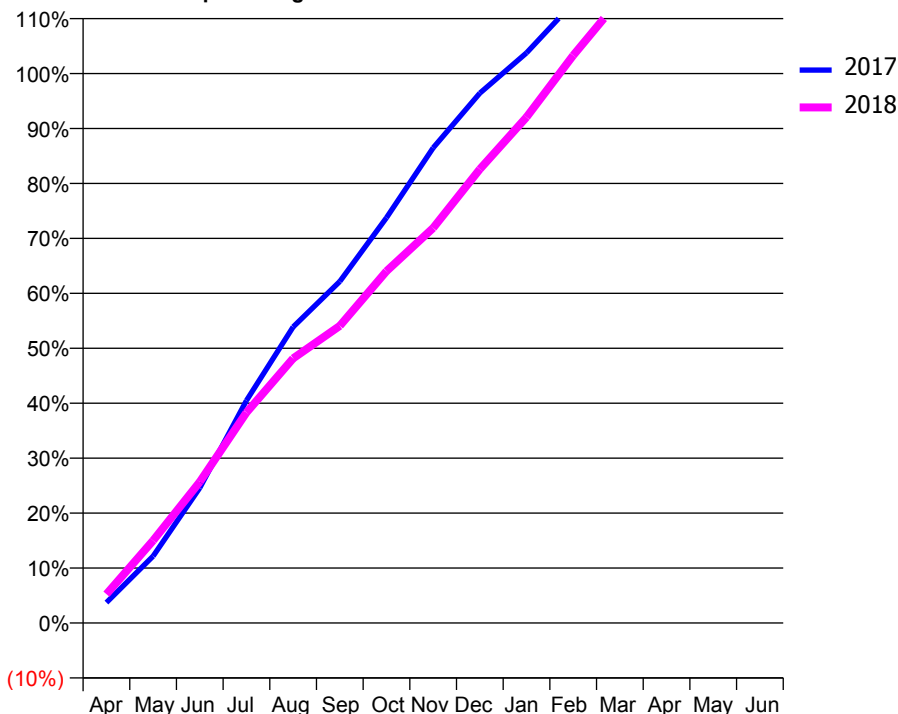
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,935 | |
| Quarter ending June 2017 | 3,921 | → |
| Quarter ending September 2017 | 3,909 | → |
| Quarter ending December 2017 | 3,879 | → |
| Quarter ending March 2018 | 3,933 | → |
| Variance since March 2017 | (0.1%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 279 | 395 |
| May | 914 | 1,127 |
| June | 1,847 | 1,929 |
| July | 3,040 | 2,877 |
| August | 4,047 | 3,617 |
| September | 4,667 | 4,061 |
| October | 5,538 | 4,808 |
| November | 6,494 | 5,399 |
| December | 7,240 | 6,202 |
| January | 7,791 | 6,913 |
| February | 8,472 | 7,757 |
| March | 9,271 | 8,521 |
| April | 9,654 | 8,909 |
| May | 9,659 | 8,916 |
| June | 9,663 | 8,915 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 48 | 1,060 | 4.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 827 | 4,862 | 17.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 701 | 1,060 | 66.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,554 | 4,862 | 52.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 606 | 5,880 | 10.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 29 | 5,880 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 179 | 5,880 | 3.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

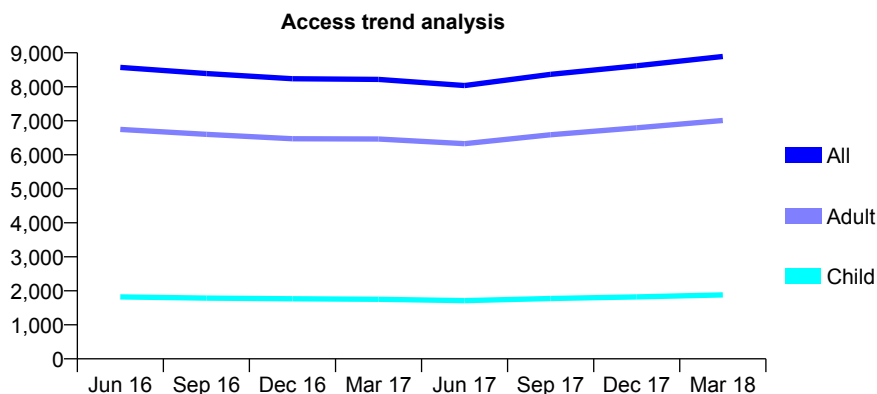
Q56 - Vital Signs At a Glance Contract Report for 162981/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Esmerelle Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/08/2011 |
| Contract end date | |

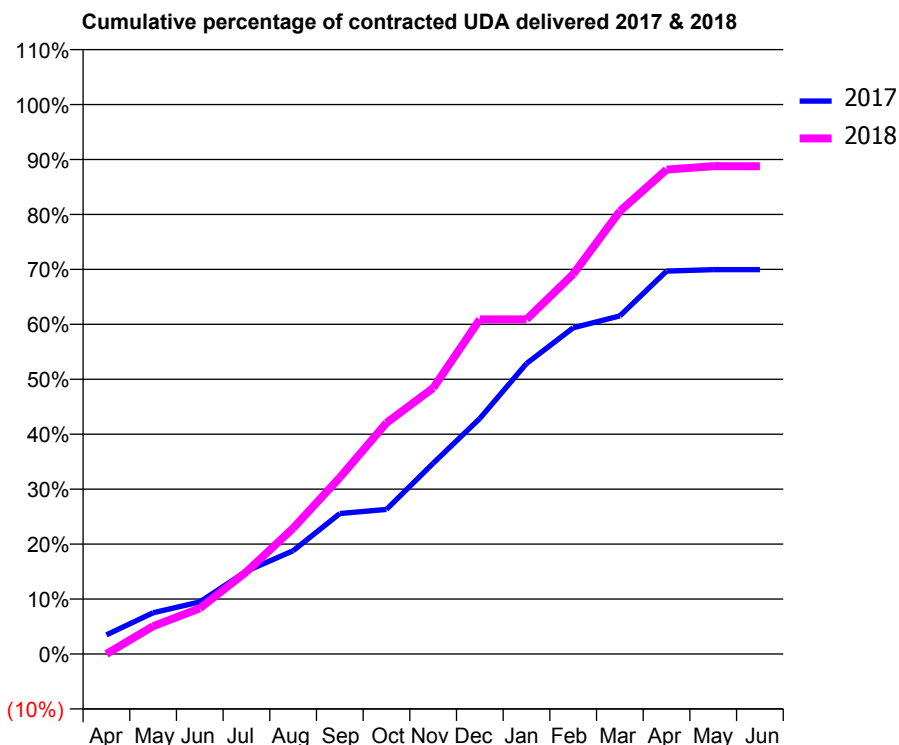
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 28,860 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 64 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £749,541.43 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 8,217 | |
| Quarter ending June 2017 | 8,037 | ↓ |
| Quarter ending September 2017 | 8,365 | ↑ |
| Quarter ending December 2017 | 8,617 | ↑ |
| Quarter ending March 2018 | 8,891 | ↑ |
| Variance since March 2017 | 8.2% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,002 | 0 |
| May | 2,164 | 1,457 |
| June | 2,733 | 2,401 |
| July | 4,354 | 4,317 |
| August | 5,422 | 6,608 |
| September | 7,380 | 9,272 |
| October | 7,593 | 12,141 |
| November | 10,019 | 13,967 |
| December | 12,370 | 17,574 |
| January | 15,259 | 17,574 |
| February | 17,136 | 19,946 |
| March | 17,759 | 23,257 |
| April | 20,113 | 25,440 |
| May | 20,188 | 25,620 |
| June | 20,184 | 25,615 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 139 | 2,954 | 4.7% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,120 | 10,172 | 11.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,866 | 2,954 | 63.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,103 | 10,172 | 50.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 797 | 12,937 | 6.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 78 | 12,937 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 59 | 12,937 | 0.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

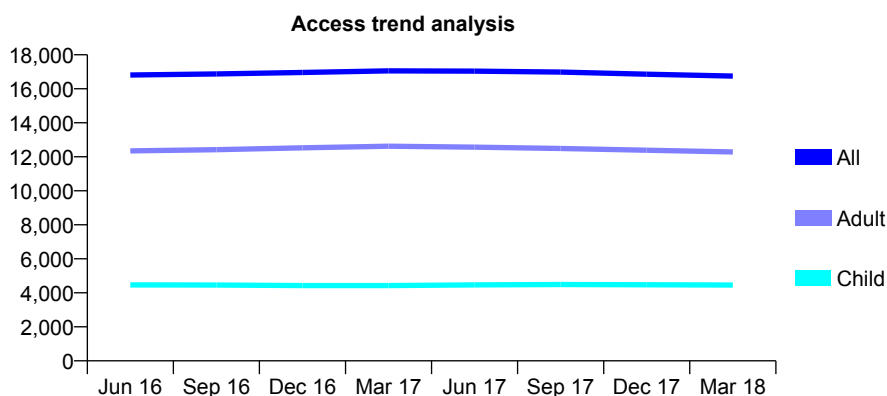
Q56 - Vital Signs At a Glance Contract Report for 163570/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Chequer Hall Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 48,026 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,448,280.85 |

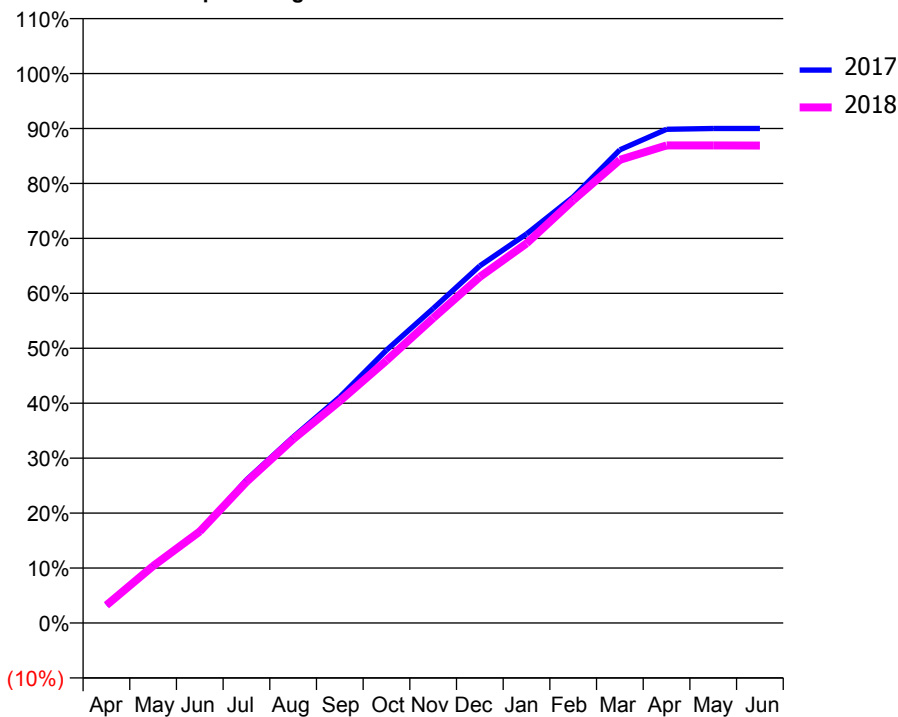
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 17,054 | |
| Quarter ending June 2017 | 17,040 | → |
| Quarter ending September 2017 | 16,987 | → |
| Quarter ending December 2017 | 16,862 | → |
| Quarter ending March 2018 | 16,746 | → |
| Variance since March 2017 | (1.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,557 | 1,560 |
| May | 5,031 | 4,982 |
| June | 7,977 | 8,006 |
| July | 12,507 | 12,333 |
| August | 16,251 | 16,063 |
| September | 19,760 | 19,398 |
| October | 23,852 | 22,944 |
| November | 27,490 | 26,649 |
| December | 31,216 | 30,246 |
| January | 33,996 | 33,169 |
| February | 37,247 | 36,946 |
| March | 41,352 | 40,483 |
| April | 43,149 | 41,738 |
| May | 43,224 | 41,746 |
| June | 43,223 | 41,731 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 356 | 6,608 | 5.4% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,569 | 15,510 | 10.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4,026 | 6,608 | 60.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,024 | 15,510 | 45.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 539 | 21,902 | 2.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 169 | 21,902 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 470 | 21,902 | 2.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | 92.3% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 13 | 69.2% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

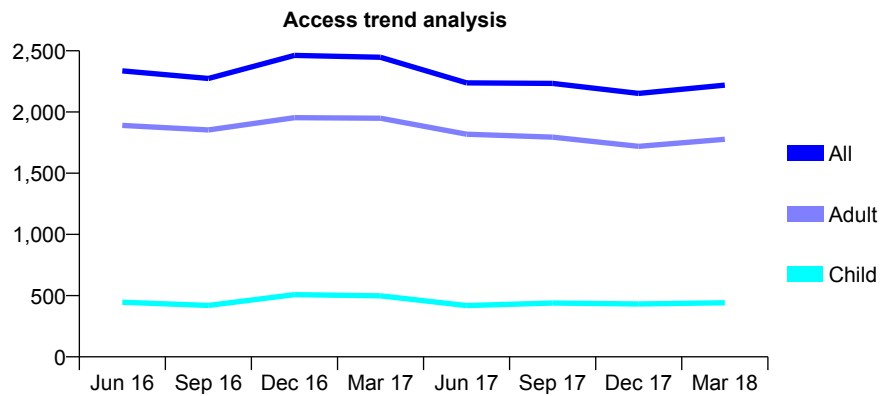
Q56 - Vital Signs At a Glance Contract Report for 167231/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Onefiveseven Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 12/10/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,208 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £215,824.96 |

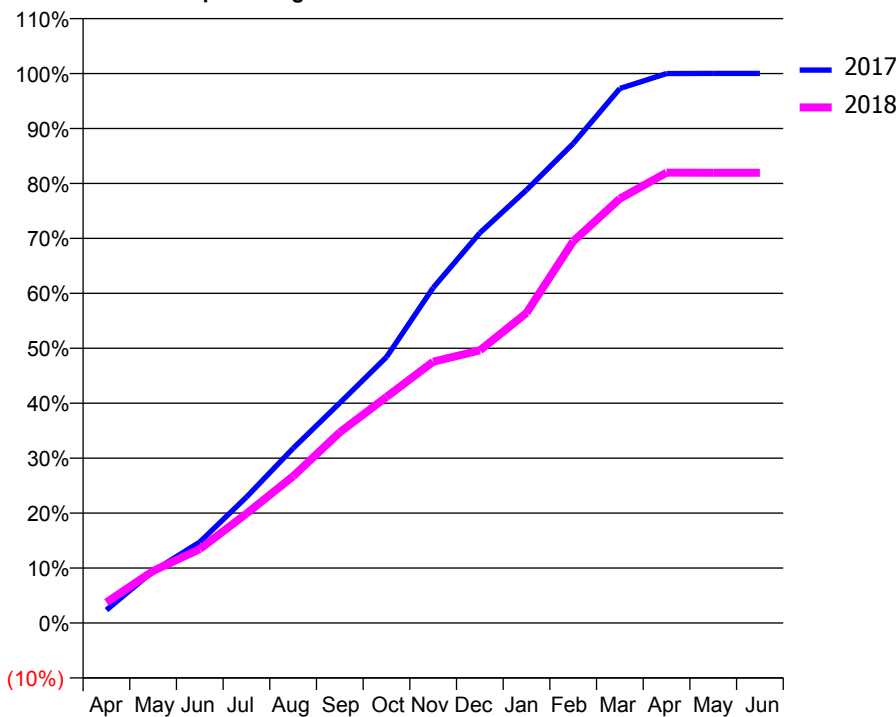
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,447 | |
| Quarter ending June 2017 | 2,238 | ↓ |
| Quarter ending September 2017 | 2,234 | → |
| Quarter ending December 2017 | 2,152 | ↓ |
| Quarter ending March 2018 | 2,219 | ↑ |
| Variance since March 2017 | (9.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 147 | 232 |
| May | 585 | 589 |
| June | 916 | 835 |
| July | 1,423 | 1,236 |
| August | 1,974 | 1,658 |
| September | 2,486 | 2,156 |
| October | 3,005 | 2,555 |
| November | 3,788 | 2,952 |
| December | 4,407 | 3,080 |
| January | 4,893 | 3,503 |
| February | 5,416 | 4,313 |
| March | 6,038 | 4,794 |
| April | 6,207 | 5,088 |
| May | 6,208 | 5,087 |
| June | 6,208 | 5,087 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 44 | 750 | 5.9% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 171 | 2,156 | 7.9% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 395 | 750 | 52.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 917 | 2,156 | 42.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 61 | 2,963 | 2.1% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 24 | 2,963 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 55 | 2,963 | 1.9% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

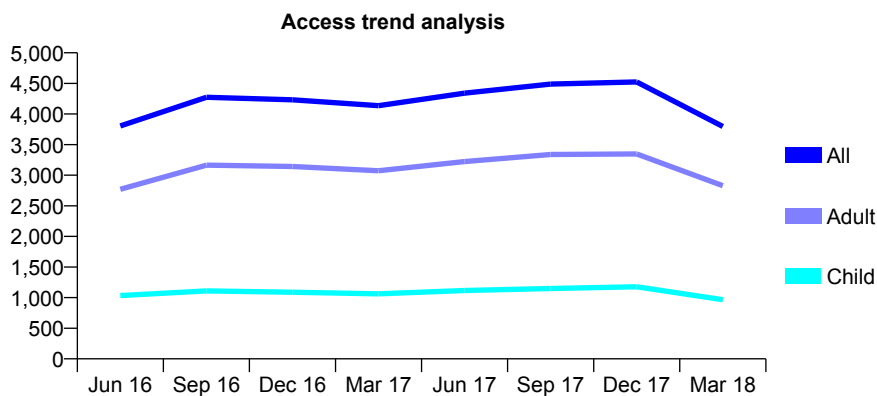
Q56 - Vital Signs At a Glance Contract Report for 167231/0002 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Onefiveseven Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 12/10/2009 |
| Contract end date | |

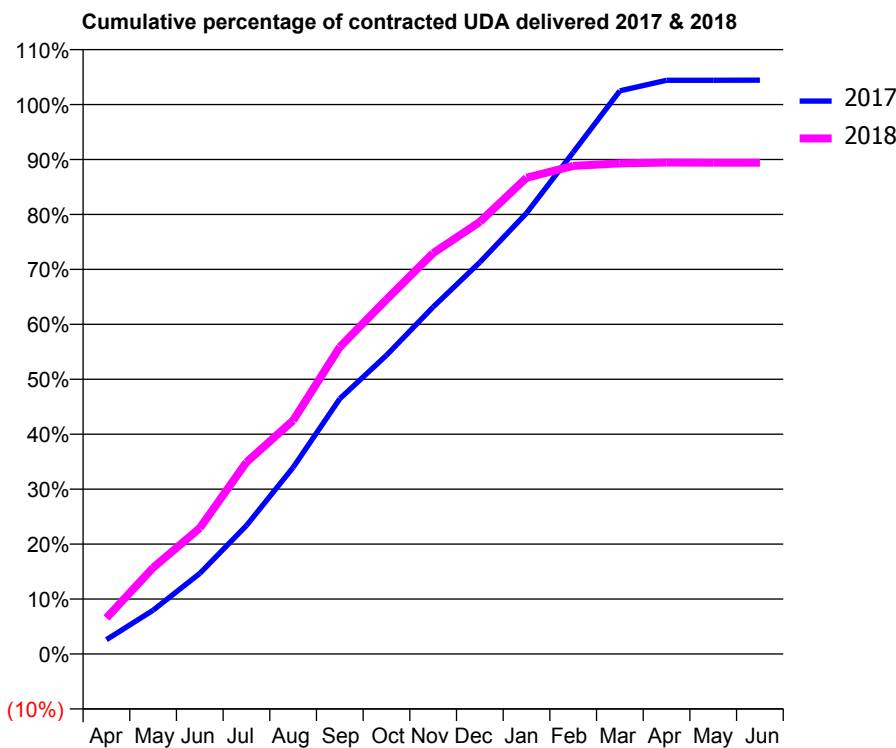
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,708 |
| Carry forward general activity (UDA) | -234 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £322,286.32 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,136 | |
| Quarter ending June 2017 | 4,341 | ↑ |
| Quarter ending September 2017 | 4,489 | ↑ |
| Quarter ending December 2017 | 4,525 | → |
| Quarter ending March 2018 | 3,796 | ↓ |
| Variance since March 2017 | (8.2%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 306 | 767 |
| May | 934 | 1,840 |
| June | 1,718 | 2,684 |
| July | 2,739 | 4,087 |
| August | 3,977 | 4,978 |
| September | 5,439 | 6,543 |
| October | 6,365 | 7,553 |
| November | 7,394 | 8,541 |
| December | 8,345 | 9,206 |
| January | 9,394 | 10,146 |
| February | 10,689 | 10,399 |
| March | 12,001 | 10,455 |
| April | 12,224 | 10,470 |
| May | 12,225 | 10,469 |
| June | 12,226 | 10,469 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 99 | 1,527 | 6.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 466 | 4,047 | 11.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 882 | 1,527 | 57.8% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,175 | 4,047 | 53.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 299 | 5,490 | 5.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 5,490 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 111 | 5,490 | 2.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

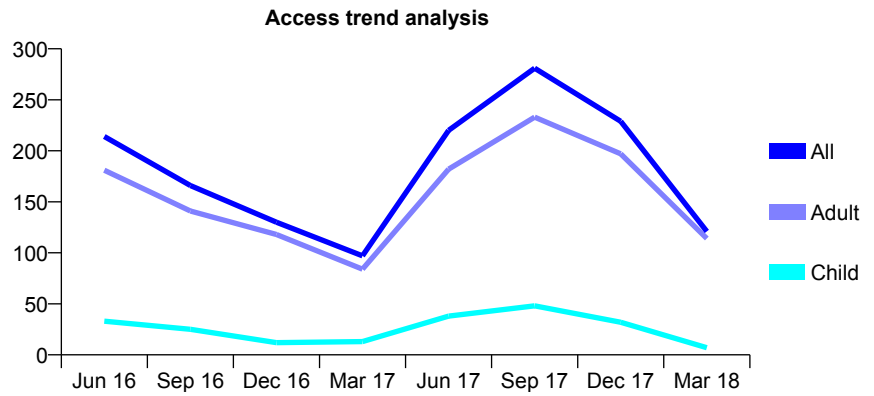
Q56 - Vital Signs At a Glance Contract Report for 167231/0003 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Onefiveseven Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 12/10/2009 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 500 |
| Carry forward general activity (UDA) | 4 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £12,592.83 |

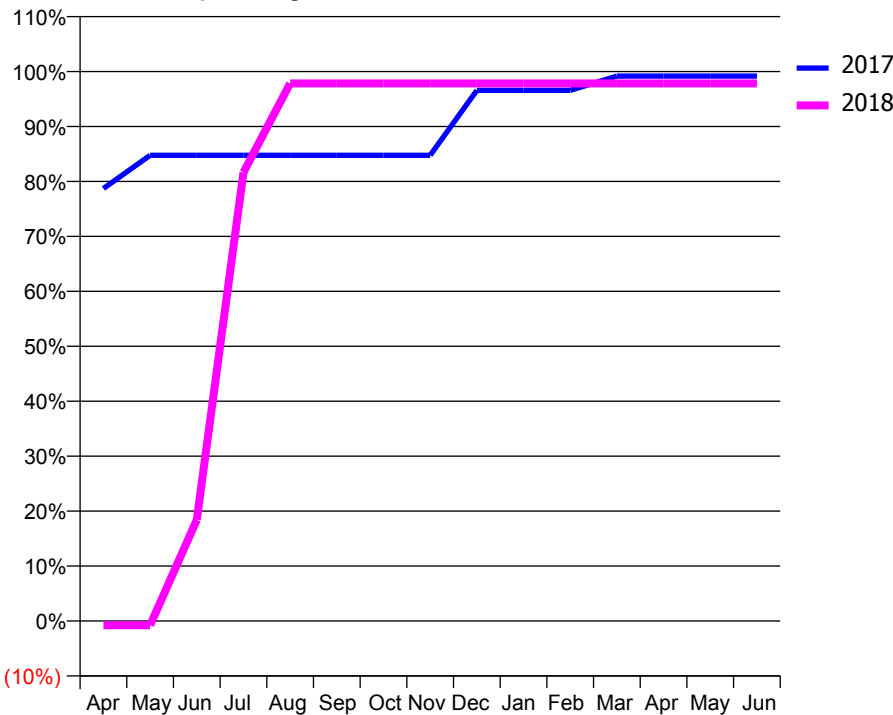
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 97 | |
| Quarter ending June 2017 | 220 | ↑ |
| Quarter ending September 2017 | 281 | ↑ |
| Quarter ending December 2017 | 229 | ↓ |
| Quarter ending March 2018 | 121 | ↓ |
| Variance since March 2017 | 24.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 394 | -4 |
| May | 424 | -4 |
| June | 424 | 92 |
| July | 424 | 408 |
| August | 424 | 489 |
| September | 424 | 489 |
| October | 424 | 489 |
| November | 424 | 489 |
| December | 483 | 489 |
| January | 483 | 489 |
| February | 483 | 489 |
| March | 496 | 489 |
| April | 496 | 489 |
| May | 496 | 489 |
| June | 496 | 489 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 2 | 55 | 3.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2 | 224 | 0.9% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1 | 55 | 1.8% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4 | 224 | 1.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1 | 279 | 0.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 279 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 279 | 2.9% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

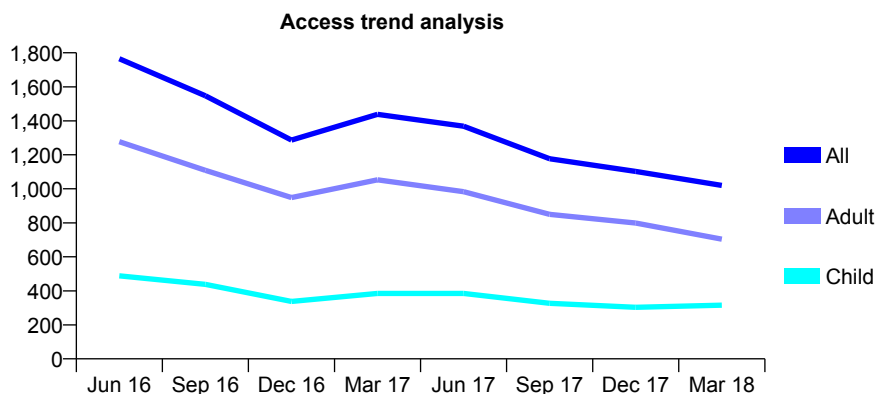
Q56 - Vital Signs At a Glance Contract Report for 167231/0004 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Onefiveseven Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 12/10/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,000 |
| Carry forward general activity (UDA) | 128 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £125,932.67 |

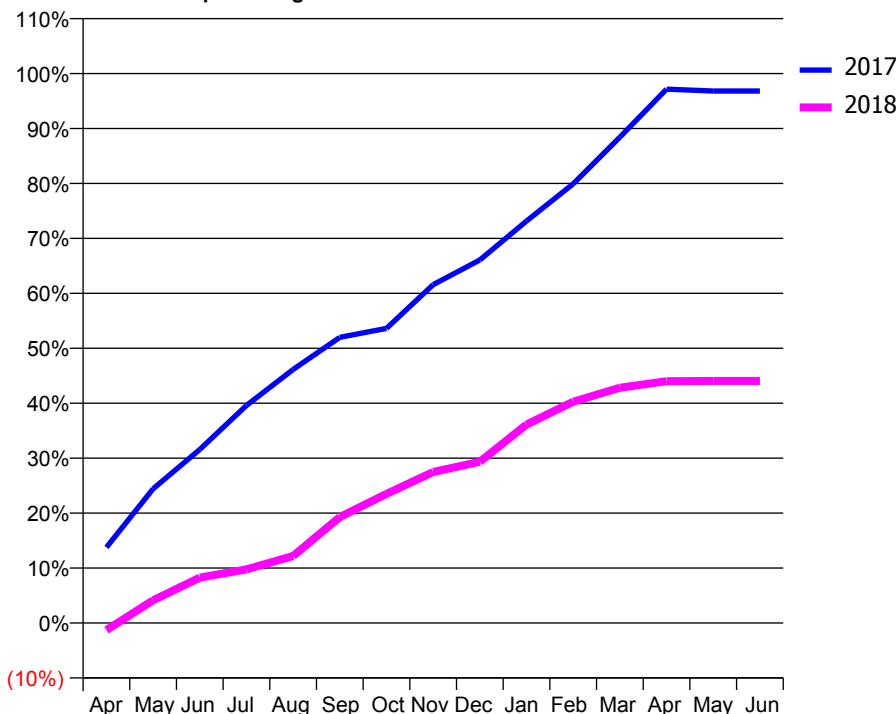
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 1,438 | |
| Quarter ending June 2017 | 1,368 | ↓ |
| Quarter ending September 2017 | 1,177 | ↓ |
| Quarter ending December 2017 | 1,102 | ↓ |
| Quarter ending March 2018 | 1,020 | ↓ |
| Variance since March 2017 | (29.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 551 | -65 |
| May | 977 | 207 |
| June | 1,263 | 413 |
| July | 1,583 | 489 |
| August | 1,846 | 609 |
| September | 2,080 | 964 |
| October | 2,145 | 1,175 |
| November | 2,463 | 1,374 |
| December | 2,642 | 1,467 |
| January | 2,926 | 1,806 |
| February | 3,197 | 2,013 |
| March | 3,536 | 2,141 |
| April | 3,886 | 2,200 |
| May | 3,872 | 2,203 |
| June | 3,872 | 2,203 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 33 | 551 | 6.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 110 | 1,009 | 10.9% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 212 | 551 | 38.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 309 | 1,009 | 30.6% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 130 | 1,388 | 9.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 5 | 1,388 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 24 | 1,388 | 1.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

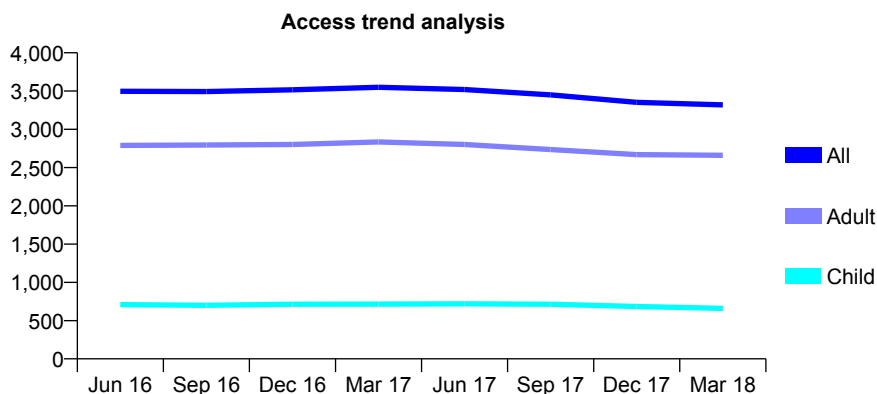
Q56 - Vital Signs At a Glance Contract Report for 168300/0001 - Year end March 2018

| | |
|----------------------|------------------------|
| Name or company name | Witard Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 05/05/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,132 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £313,714.64 |

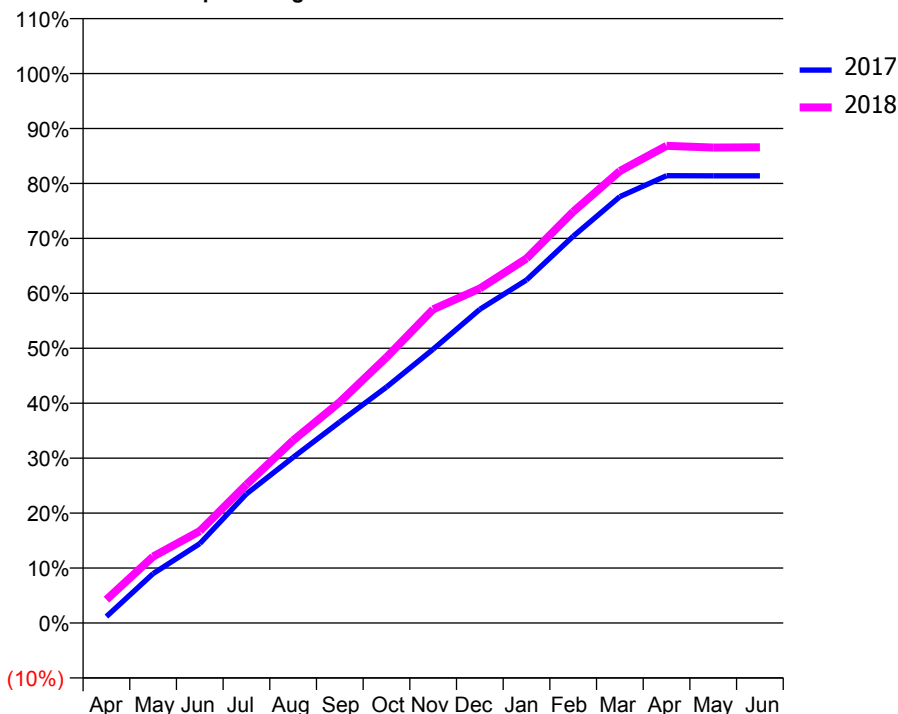
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,549 | |
| Quarter ending June 2017 | 3,520 | → |
| Quarter ending September 2017 | 3,450 | ↓ |
| Quarter ending December 2017 | 3,353 | ↓ |
| Quarter ending March 2018 | 3,320 | → |
| Variance since March 2017 | (6.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 156 | 561 |
| May | 1,181 | 1,587 |
| June | 1,898 | 2,199 |
| July | 3,085 | 3,310 |
| August | 3,959 | 4,366 |
| September | 4,806 | 5,283 |
| October | 5,639 | 6,348 |
| November | 6,543 | 7,495 |
| December | 7,495 | 7,993 |
| January | 8,197 | 8,712 |
| February | 9,243 | 9,830 |
| March | 10,191 | 10,803 |
| April | 10,690 | 11,403 |
| May | 10,686 | 11,362 |
| June | 10,686 | 11,368 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 105 | 955 | 11.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 596 | 3,969 | 15.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 571 | 955 | 59.8% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,332 | 3,969 | 58.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 270 | 4,962 | 5.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 29 | 4,962 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 98 | 4,962 | 2.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

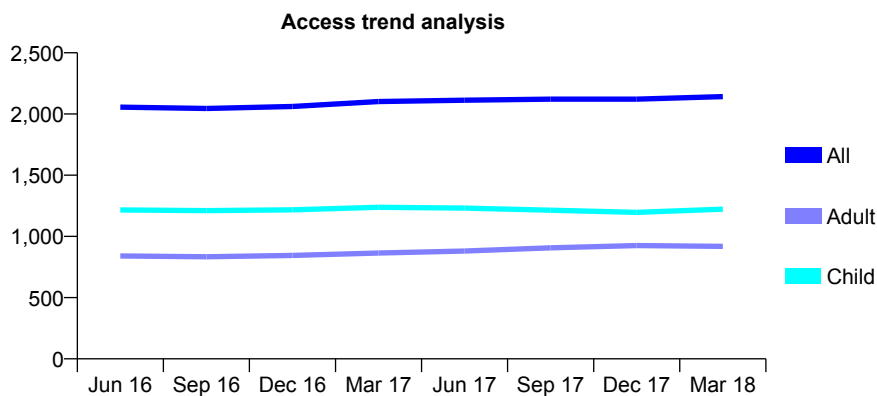
Q56 - Vital Signs At a Glance Contract Report for 168793/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Guildhall Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,199 |
| Carry forward general activity (UDA) | 107 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £103,642.59 |

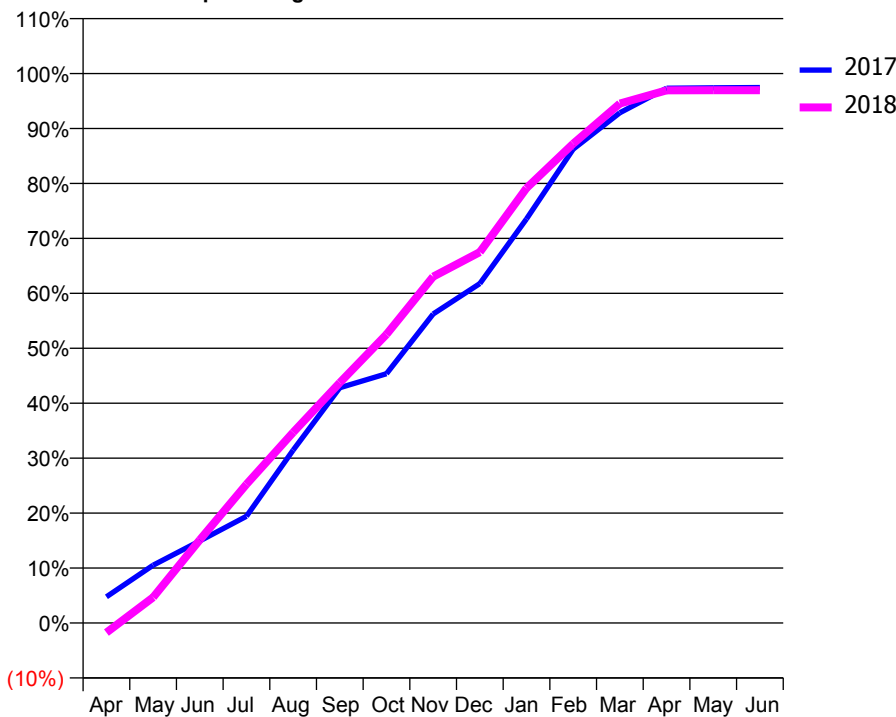
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,102 | |
| Quarter ending June 2017 | 2,113 | → |
| Quarter ending September 2017 | 2,121 | → |
| Quarter ending December 2017 | 2,122 | → |
| Quarter ending March 2018 | 2,142 | → |
| Variance since March 2017 | 1.9% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 200 | -74 |
| May | 441 | 196 |
| June | 627 | 636 |
| July | 816 | 1,060 |
| August | 1,321 | 1,456 |
| September | 1,798 | 1,837 |
| October | 1,905 | 2,205 |
| November | 2,362 | 2,647 |
| December | 2,594 | 2,834 |
| January | 3,088 | 3,323 |
| February | 3,621 | 3,663 |
| March | 3,899 | 3,970 |
| April | 4,087 | 4,071 |
| May | 4,090 | 4,072 |
| June | 4,092 | 4,072 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 126 | 2,073 | 6.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 95 | 1,191 | 8.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,471 | 2,073 | 71.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 749 | 1,191 | 62.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 128 | 3,217 | 4.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 3,217 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 3,217 | 0.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

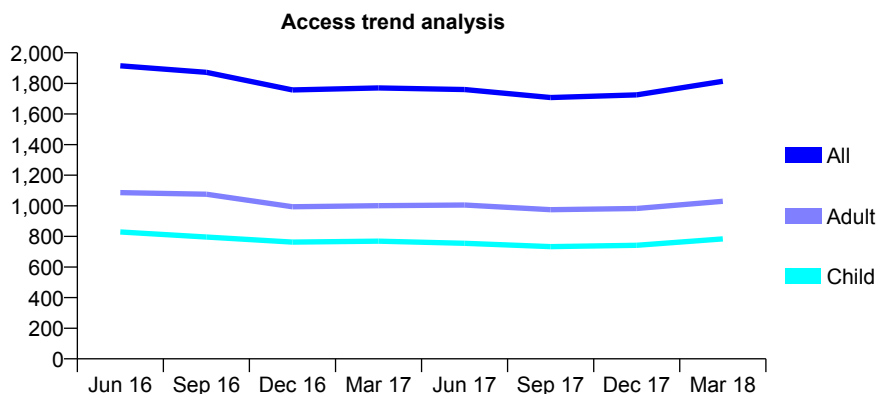
Q56 - Vital Signs At a Glance Contract Report for 171018/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | The Hamptons Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,694 |
| Carry forward general activity (UDA) | -27 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £87,538.94 |

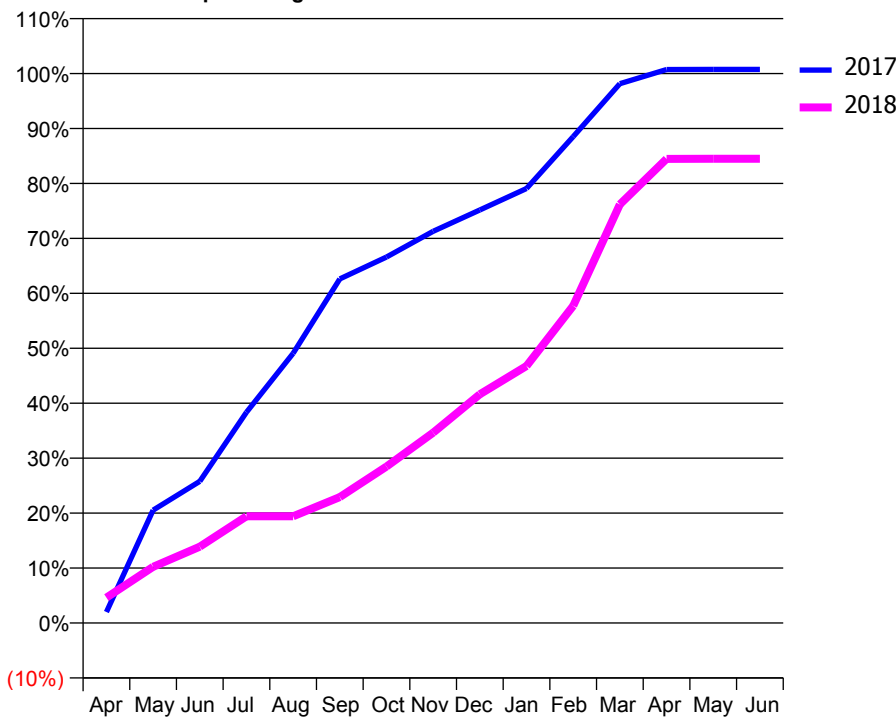
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,770 | |
| Quarter ending June 2017 | 1,760 | → |
| Quarter ending September 2017 | 1,708 | ↓ |
| Quarter ending December 2017 | 1,725 | → |
| Quarter ending March 2018 | 1,814 | ↑ |
| Variance since March 2017 | 2.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 74 | 171 |
| May | 759 | 378 |
| June | 953 | 513 |
| July | 1,417 | 718 |
| August | 1,813 | 718 |
| September | 2,313 | 846 |
| October | 2,460 | 1,052 |
| November | 2,633 | 1,280 |
| December | 2,777 | 1,538 |
| January | 2,921 | 1,728 |
| February | 3,270 | 2,132 |
| March | 3,625 | 2,814 |
| April | 3,720 | 3,120 |
| May | 3,721 | 3,121 |
| June | 3,721 | 3,121 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 40 | 658 | 6.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 143 | 834 | 17.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 87 | 658 | 13.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 123 | 834 | 14.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 241 | 1,579 | 15.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 1,579 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,579 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

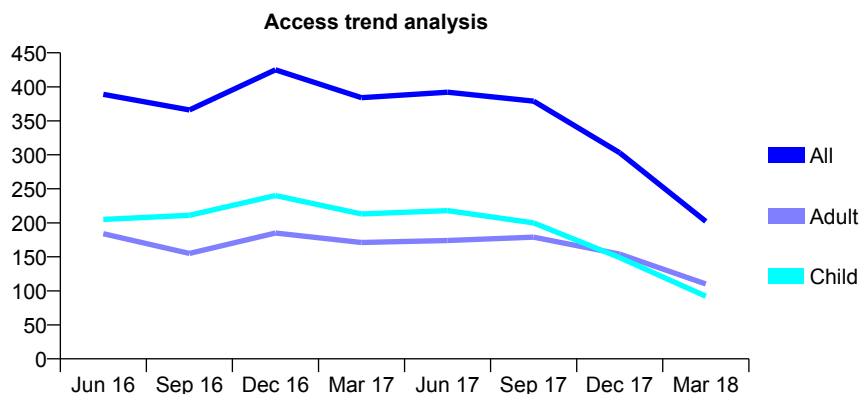
Q56 - Vital Signs At a Glance Contract Report for 171018/0002 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | The Hamptons Dental Care |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

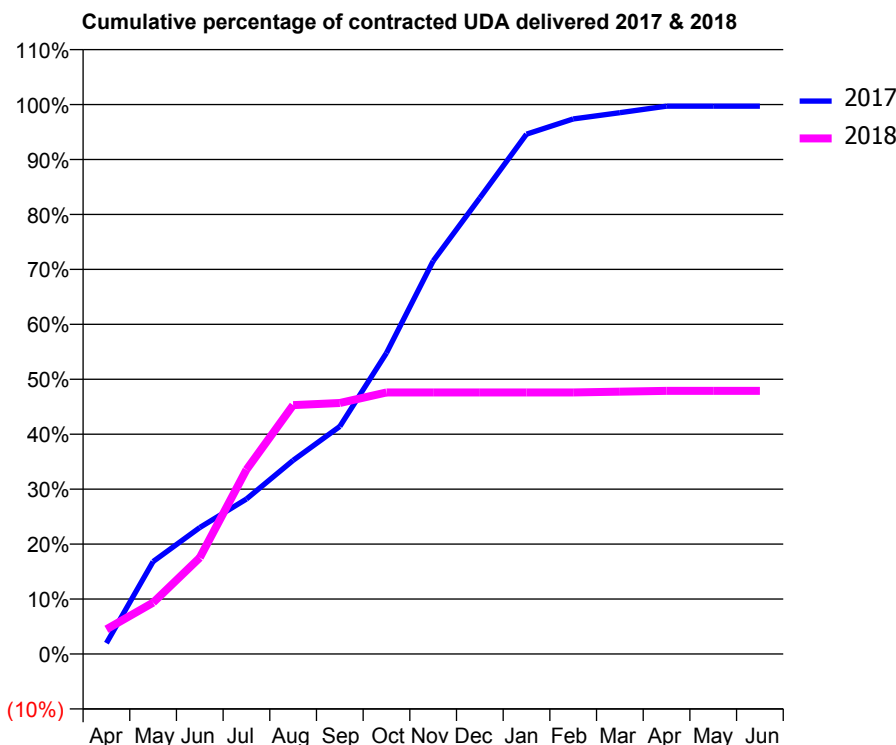
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 806 |
| Carry forward general activity (UDA) | 2 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £20,299.66 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 384 | |
| Quarter ending June 2017 | 392 | ↑ |
| Quarter ending September 2017 | 379 | ↓ |
| Quarter ending December 2017 | 303 | ↓ |
| Quarter ending March 2018 | 202 | ↓ |
| Variance since March 2017 | (47.4%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 16 | 36 |
| May | 136 | 75 |
| June | 186 | 141 |
| July | 227 | 270 |
| August | 284 | 365 |
| September | 334 | 368 |
| October | 442 | 384 |
| November | 577 | 384 |
| December | 669 | 384 |
| January | 763 | 384 |
| February | 785 | 384 |
| March | 794 | 385 |
| April | 804 | 386 |
| May | 804 | 386 |
| June | 804 | 386 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 7 | 140 | 5.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 17 | 123 | 13.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 56 | 140 | 40.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 15 | 123 | 12.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 90 | 257 | 35.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 257 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 257 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

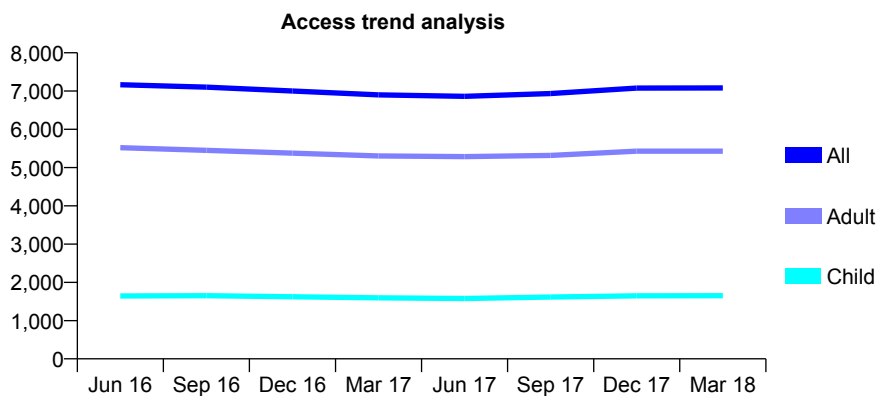
Q56 - Vital Signs At a Glance Contract Report for 171239/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | The Loddon Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 13/10/2007 |
| Contract end date | |

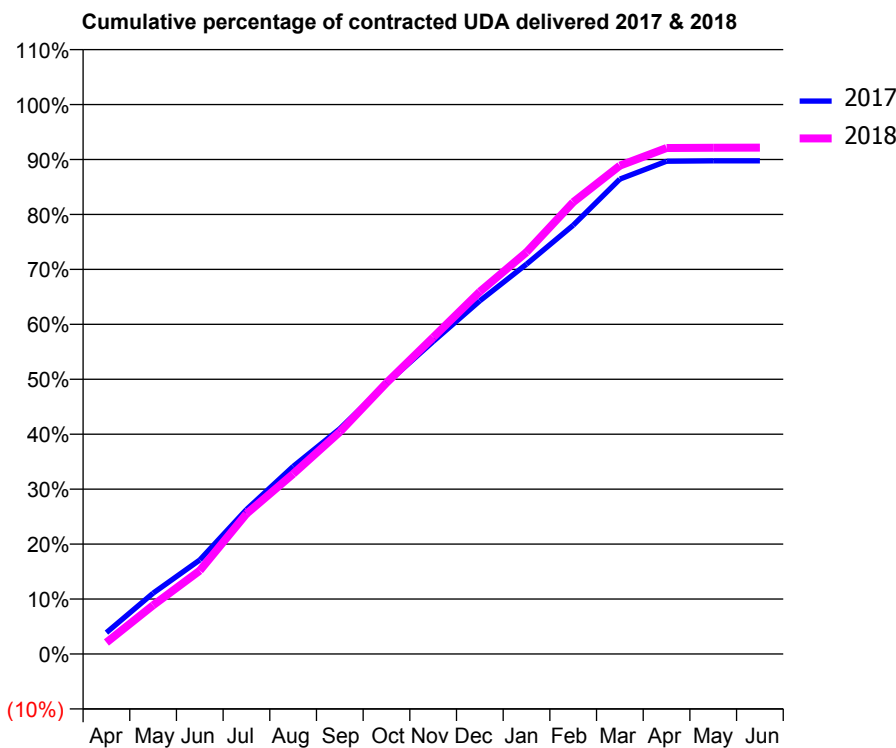
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,962 |
| Carry forward general activity (UDA) | 65 |
| 17/18 Contracted orthodontic activity (UOA) | 579 |
| Carry forward orthodontic activity (UOA) | -12 |
| Baseline contract value | £526,368.01 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,900 | |
| Quarter ending June 2017 | 6,863 | → |
| Quarter ending September 2017 | 6,934 | → |
| Quarter ending December 2017 | 7,078 | ↑ |
| Quarter ending March 2018 | 7,081 | → |
| Variance since March 2017 | 2.6% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 770 | 400 |
| May | 2,193 | 1,680 |
| June | 3,384 | 2,879 |
| July | 5,202 | 4,839 |
| August | 6,751 | 6,213 |
| September | 8,107 | 7,664 |
| October | 9,738 | 9,357 |
| November | 11,246 | 10,925 |
| December | 12,712 | 12,504 |
| January | 14,033 | 13,868 |
| February | 15,430 | 15,590 |
| March | 17,093 | 16,852 |
| April | 17,734 | 17,462 |
| May | 17,749 | 17,471 |
| June | 17,752 | 17,473 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 242 | 2,473 | 9.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,042 | 7,286 | 14.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,193 | 2,473 | 48.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,766 | 7,286 | 38.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 823 | 9,637 | 8.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 35 | 9,637 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 182 | 9,637 | 1.9% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 14 | 92.9% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 14 | 85.7% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

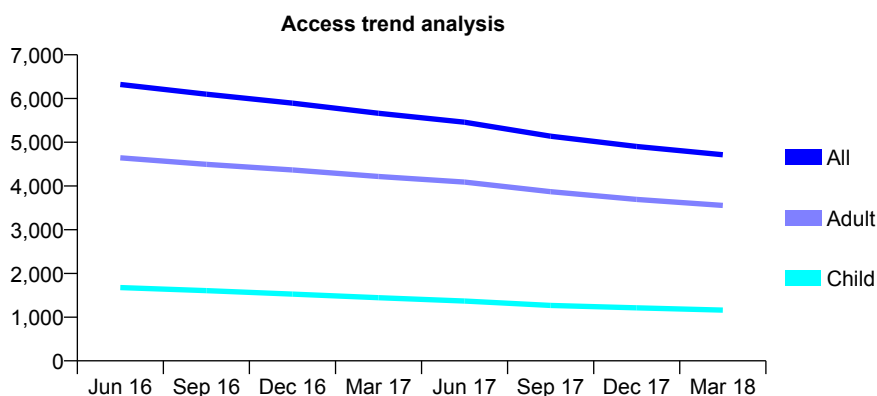
Q56 - Vital Signs At a Glance Contract Report for 171611/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | Unnati Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £786,419.66 |

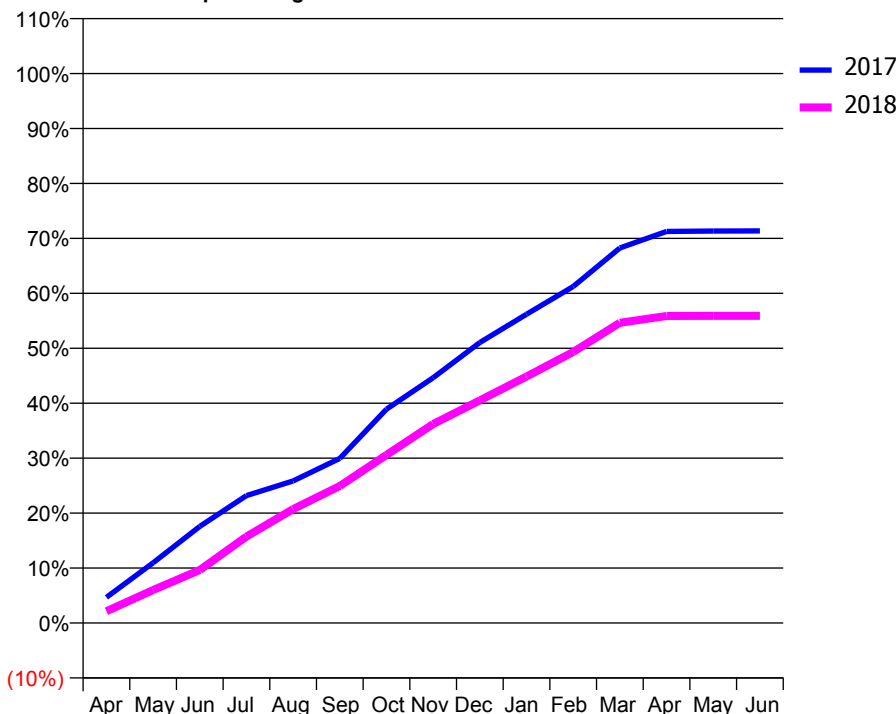
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 5,662 | |
| Quarter ending June 2017 | 5,457 | ↓ |
| Quarter ending September 2017 | 5,138 | ↓ |
| Quarter ending December 2017 | 4,904 | ↓ |
| Quarter ending March 2018 | 4,714 | ↓ |
| Variance since March 2017 | (16.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,051 | 481 |
| May | 2,466 | 1,352 |
| June | 3,955 | 2,171 |
| July | 5,215 | 3,541 |
| August | 5,817 | 4,665 |
| September | 6,742 | 5,613 |
| October | 8,757 | 6,880 |
| November | 10,041 | 8,151 |
| December | 11,484 | 9,114 |
| January | 12,641 | 10,090 |
| February | 13,780 | 11,097 |
| March | 15,357 | 12,293 |
| April | 16,034 | 12,573 |
| May | 16,048 | 12,578 |
| June | 16,054 | 12,578 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 105 | 1,679 | 6.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 552 | 5,203 | 10.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,114 | 1,679 | 66.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,469 | 5,203 | 66.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 337 | 6,693 | 5.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 7 | 6,693 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 93 | 6,693 | 1.4% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

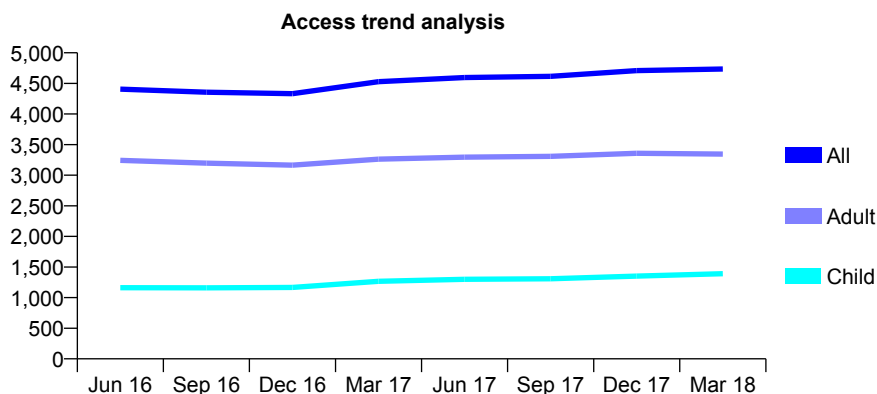
Q56 - Vital Signs At a Glance Contract Report for 173495/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | West Earham Dental Health Practice Limited |
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,830 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £355,032.53 |

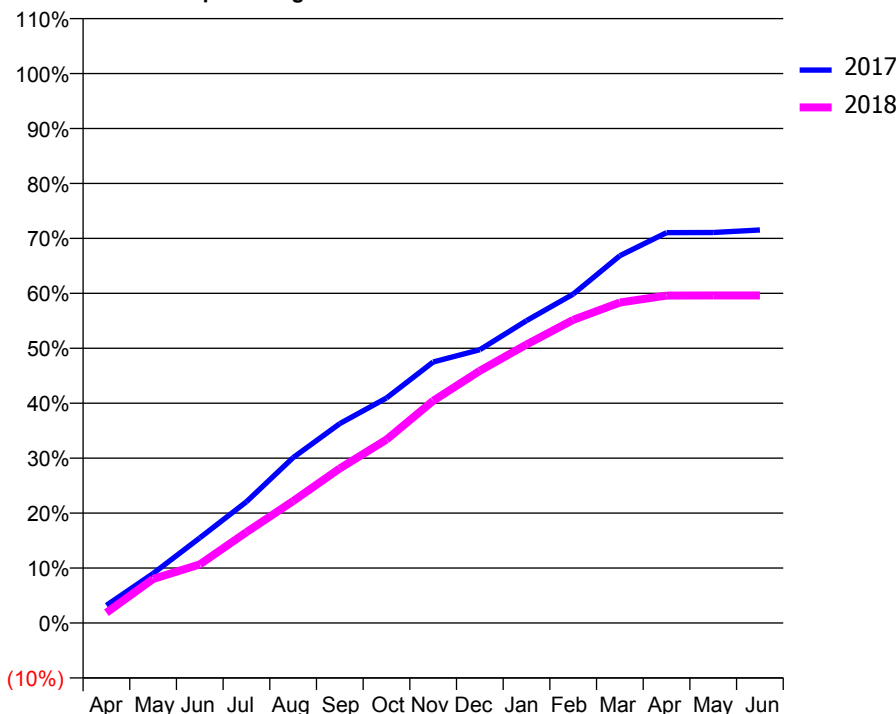
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,528 | |
| Quarter ending June 2017 | 4,595 | → |
| Quarter ending September 2017 | 4,616 | → |
| Quarter ending December 2017 | 4,710 | ↑ |
| Quarter ending March 2018 | 4,736 | → |
| Variance since March 2017 | 4.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 508 | 297 |
| May | 1,429 | 1,268 |
| June | 2,451 | 1,688 |
| July | 3,492 | 2,616 |
| August | 4,764 | 3,515 |
| September | 5,744 | 4,455 |
| October | 6,483 | 5,283 |
| November | 7,519 | 6,401 |
| December | 7,872 | 7,266 |
| January | 8,709 | 8,023 |
| February | 9,475 | 8,734 |
| March | 10,582 | 9,233 |
| April | 11,247 | 9,434 |
| May | 11,249 | 9,435 |
| June | 11,321 | 9,435 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 80 | 1,637 | 4.9% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 250 | 3,360 | 7.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 850 | 1,637 | 51.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,132 | 3,360 | 33.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 167 | 4,824 | 3.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 72 | 4,824 | 1.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 79 | 4,824 | 1.6% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

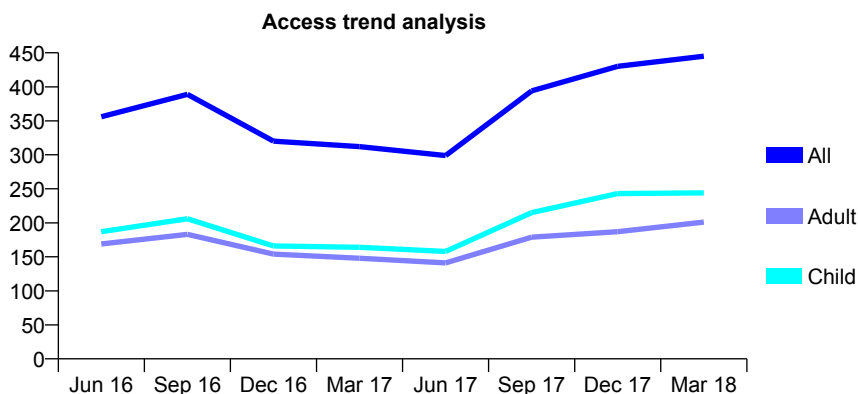
Q56 - Vital Signs At a Glance Contract Report for 173835/0001 - Year end March 2018

| | |
|----------------------|---|
| Name or company name | Apex Dental Care Partnership Gorleston-or |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2013 |
| Contract end date | |

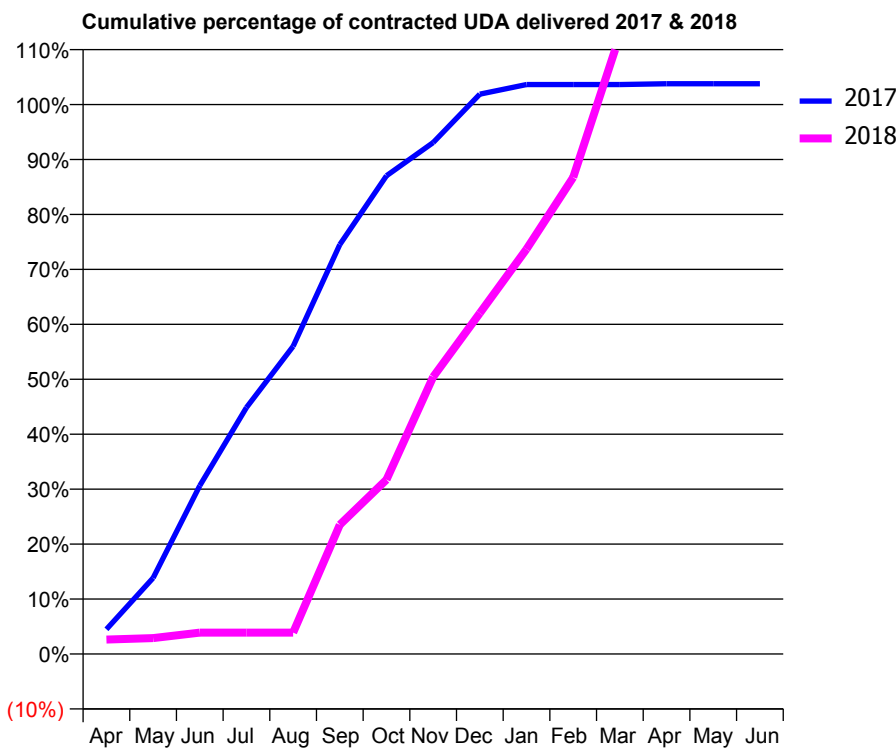
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 800 |
| Carry forward general activity (UDA) | -16 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £16,953.61 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 312 | |
| Quarter ending June 2017 | 299 | ↓ |
| Quarter ending September 2017 | 394 | ↑ |
| Quarter ending December 2017 | 430 | ↑ |
| Quarter ending March 2018 | 445 | ↑ |
| Variance since March 2017 | 42.6% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 36 | 21 |
| May | 111 | 23 |
| June | 245 | 31 |
| July | 359 | 31 |
| August | 448 | 31 |
| September | 596 | 188 |
| October | 696 | 254 |
| November | 745 | 404 |
| December | 815 | 496 |
| January | 829 | 589 |
| February | 829 | 694 |
| March | 829 | 900 |
| April | 830 | 941 |
| May | 830 | 941 |
| June | 830 | 941 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 20 | 420 | 4.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 30 | 267 | 11.2% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 185 | 420 | 44.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 85 | 267 | 31.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 51 | 691 | 7.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 691 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 691 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

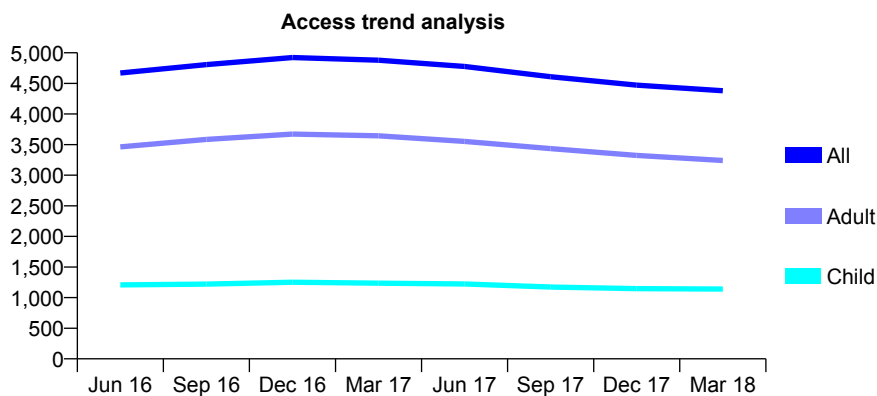
Q56 - Vital Signs At a Glance Contract Report for 174173/0002 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Advance Dental Health Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,500 |
| Carry forward general activity (UDA) | 498 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £332,139.65 |

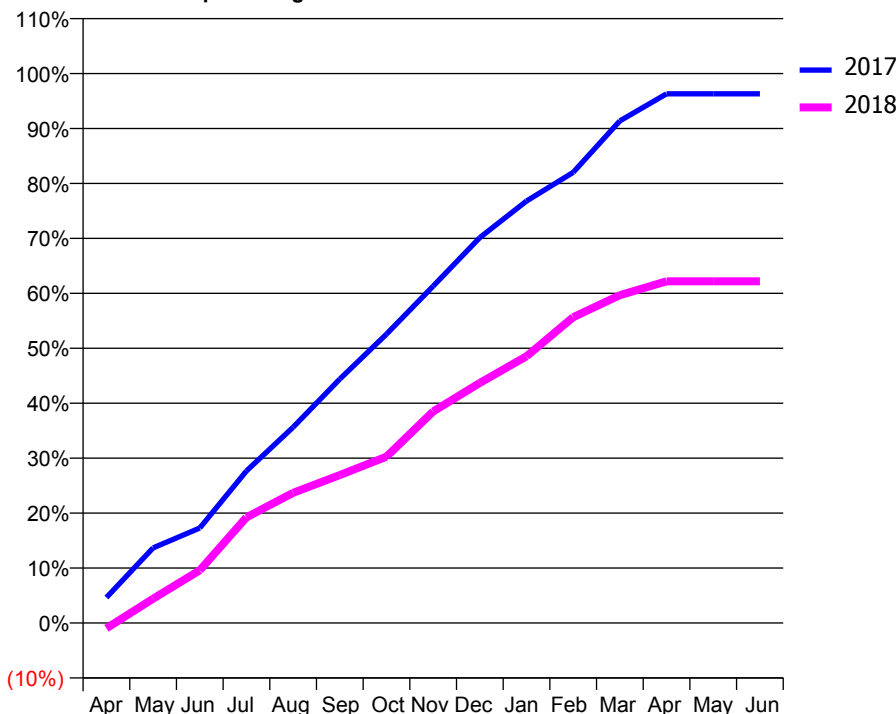
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 4,879 | |
| Quarter ending June 2017 | 4,776 | ↓ |
| Quarter ending September 2017 | 4,608 | ↓ |
| Quarter ending December 2017 | 4,472 | ↓ |
| Quarter ending March 2018 | 4,381 | ↓ |
| Variance since March 2017 | (10.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 627 | -134 |
| May | 1,848 | 598 |
| June | 2,333 | 1,296 |
| July | 3,738 | 2,595 |
| August | 4,812 | 3,200 |
| September | 5,994 | 3,634 |
| October | 7,096 | 4,087 |
| November | 8,276 | 5,196 |
| December | 9,469 | 5,898 |
| January | 10,368 | 6,552 |
| February | 11,071 | 7,515 |
| March | 12,335 | 8,053 |
| April | 13,002 | 8,394 |
| May | 13,002 | 8,394 |
| June | 13,002 | 8,394 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 87 | 1,157 | 7.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 528 | 3,370 | 15.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 408 | 1,157 | 35.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,417 | 3,370 | 42.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 313 | 4,411 | 7.1% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 66 | 4,411 | 1.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 108 | 4,411 | 2.4% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

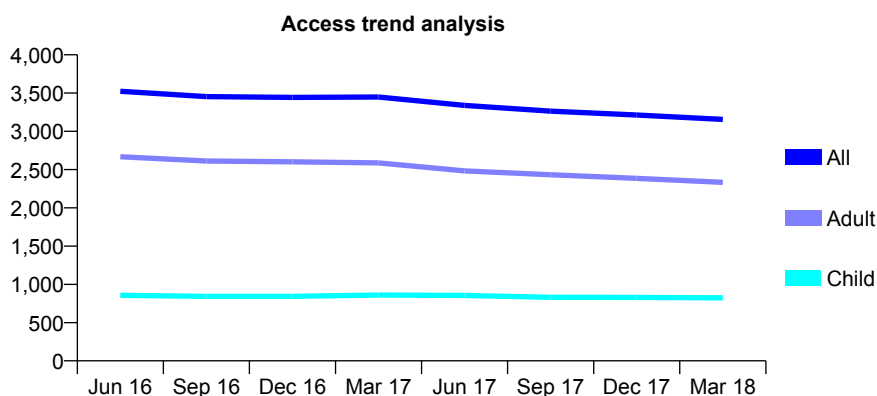
Q56 - Vital Signs At a Glance Contract Report for 174173/0003 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Advance Dental Health Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,120 |
| Carry forward general activity (UDA) | 105 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £292,034.18 |

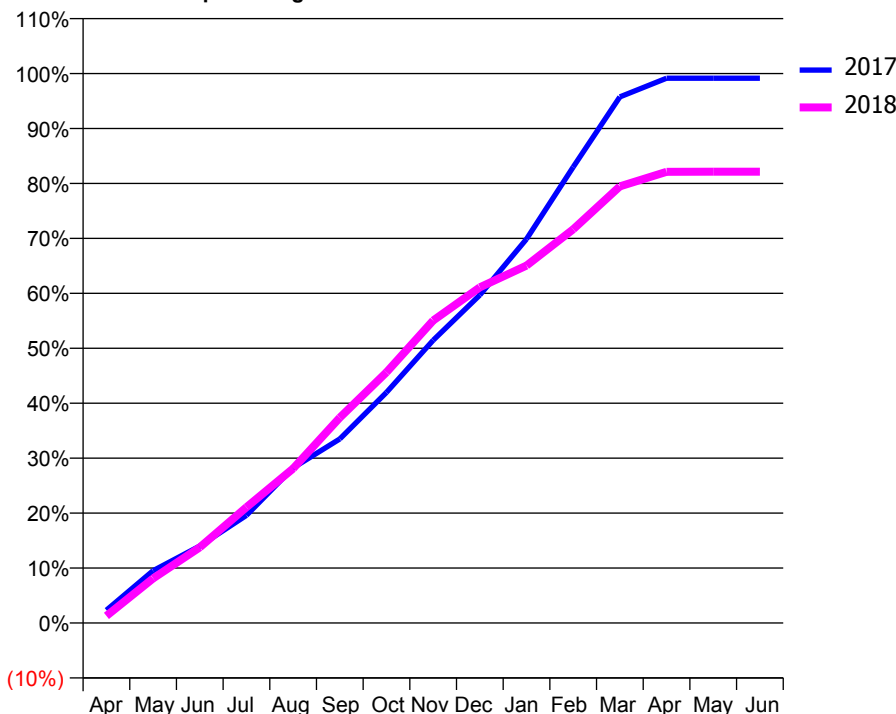
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,449 | |
| Quarter ending June 2017 | 3,338 | ↓ |
| Quarter ending September 2017 | 3,264 | ↓ |
| Quarter ending December 2017 | 3,213 | ↓ |
| Quarter ending March 2018 | 3,156 | ↓ |
| Variance since March 2017 | (8.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|-------|
| April | 285 | 158 |
| May | 1,154 | 984 |
| June | 1,700 | 1,669 |
| July | 2,375 | 2,555 |
| August | 3,422 | 3,406 |
| September | 4,062 | 4,532 |
| October | 5,088 | 5,530 |
| November | 6,236 | 6,673 |
| December | 7,234 | 7,406 |
| January | 8,469 | 7,884 |
| February | 10,057 | 8,684 |
| March | 11,605 | 9,632 |
| April | 12,015 | 9,953 |
| May | 12,015 | 9,954 |
| June | 12,015 | 9,954 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 85 | 1,006 | 8.4% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 411 | 2,730 | 15.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 505 | 1,006 | 50.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,293 | 2,730 | 47.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 423 | 3,756 | 11.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 40 | 3,756 | 1.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 94 | 3,756 | 2.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

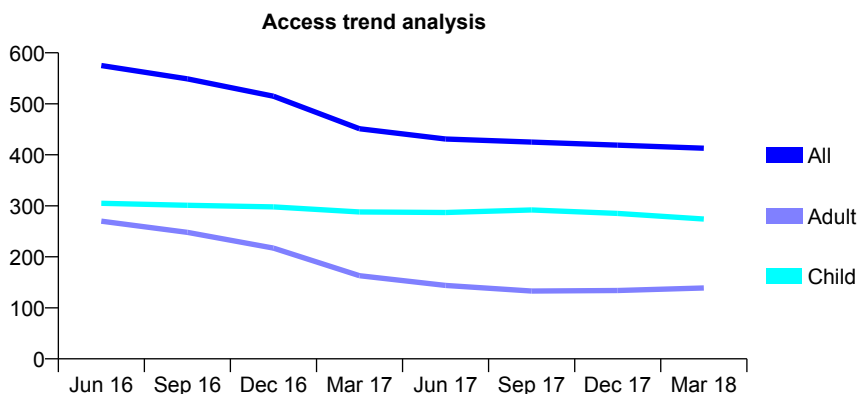
Q56 - Vital Signs At a Glance Contract Report for 175196/0001 - Year end March 2018

| | |
|----------------------|----------------------------------|
| Name or company name | Christchurch Dental Practice Ltd |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2010 |
| Contract end date | 30/09/2018 |

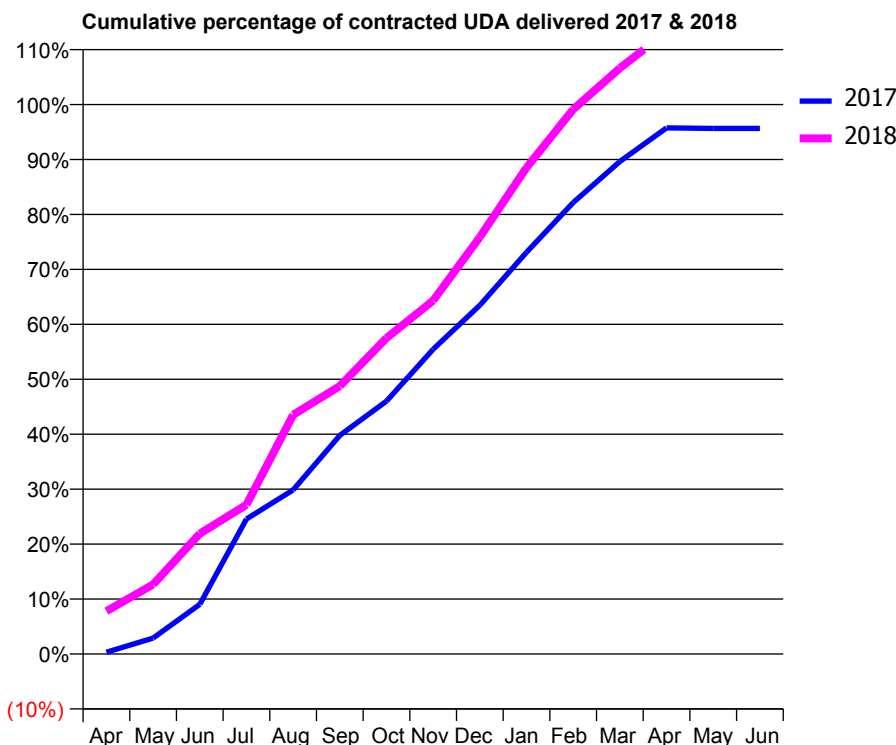
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 900 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £23,670.91 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 451 | |
| Quarter ending June 2017 | 431 | ↓ |
| Quarter ending September 2017 | 425 | ↓ |
| Quarter ending December 2017 | 419 | ↓ |
| Quarter ending March 2018 | 413 | ↓ |
| Variance since March 2017 | (8.4%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 3 | 70 |
| May | 26 | 114 |
| June | 81 | 197 |
| July | 221 | 244 |
| August | 269 | 392 |
| September | 358 | 439 |
| October | 414 | 517 |
| November | 499 | 579 |
| December | 571 | 683 |
| January | 658 | 797 |
| February | 739 | 892 |
| March | 807 | 960 |
| April | 862 | 1,019 |
| May | 861 | 1,019 |
| June | 861 | 1,020 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 36 | 503 | 7.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 16 | 159 | 10.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 334 | 503 | 66.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 67 | 159 | 42.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 30 | 667 | 4.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 4 | 667 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 667 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

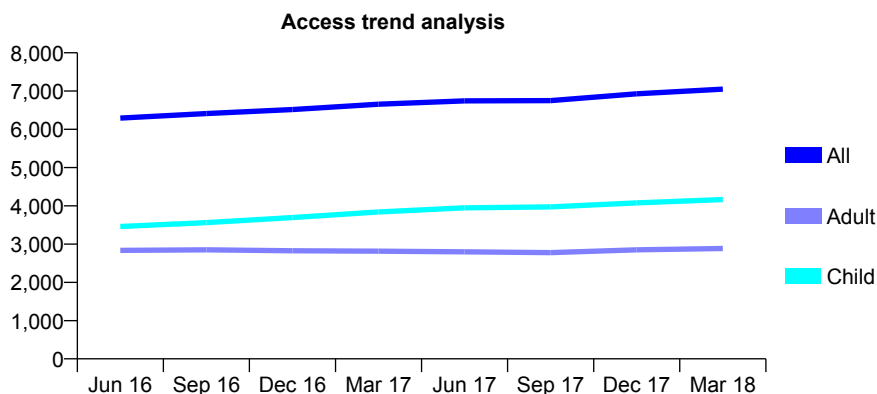
Q56 - Vital Signs At a Glance Contract Report for 175900/0002 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Onefiveseven Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,896 |
| Carry forward general activity (UDA) | -224 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £484,373.46 |

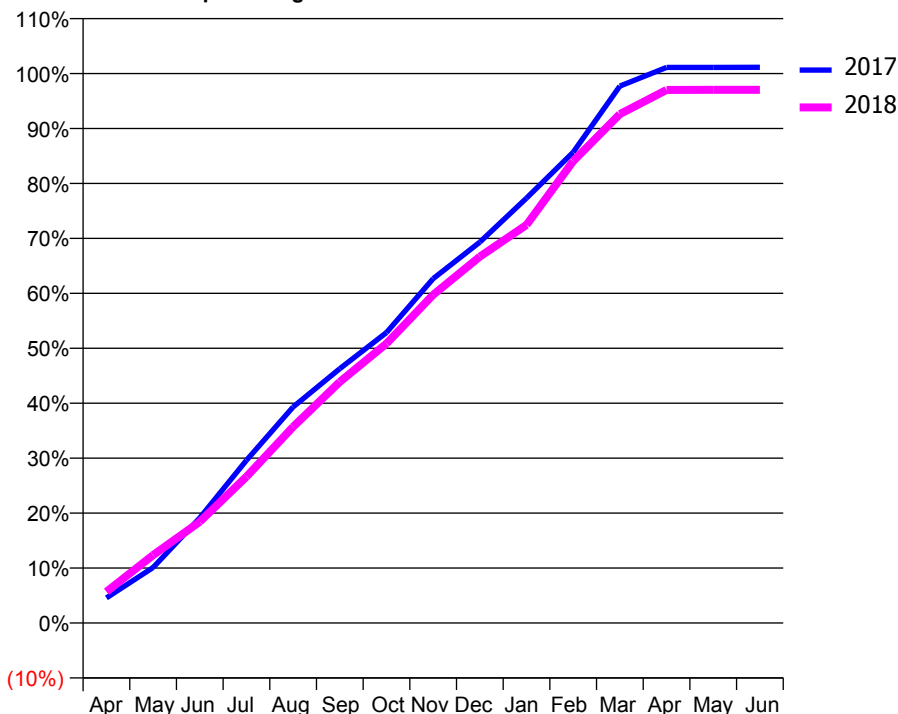
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,656 | |
| Quarter ending June 2017 | 6,744 | → |
| Quarter ending September 2017 | 6,749 | → |
| Quarter ending December 2017 | 6,929 | ↑ |
| Quarter ending March 2018 | 7,050 | → |
| Variance since March 2017 | 5.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 909 | 1,132 |
| May | 2,011 | 2,462 |
| June | 3,809 | 3,668 |
| July | 5,891 | 5,301 |
| August | 7,823 | 7,103 |
| September | 9,209 | 8,734 |
| October | 10,519 | 10,118 |
| November | 12,470 | 11,886 |
| December | 13,793 | 13,263 |
| January | 15,383 | 14,415 |
| February | 17,047 | 16,723 |
| March | 19,440 | 18,427 |
| April | 20,118 | 19,299 |
| May | 20,116 | 19,305 |
| June | 20,120 | 19,305 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 343 | 6,219 | 5.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 535 | 3,410 | 15.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4,010 | 6,219 | 64.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,764 | 3,410 | 51.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 621 | 9,681 | 6.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 9,681 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 9,681 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

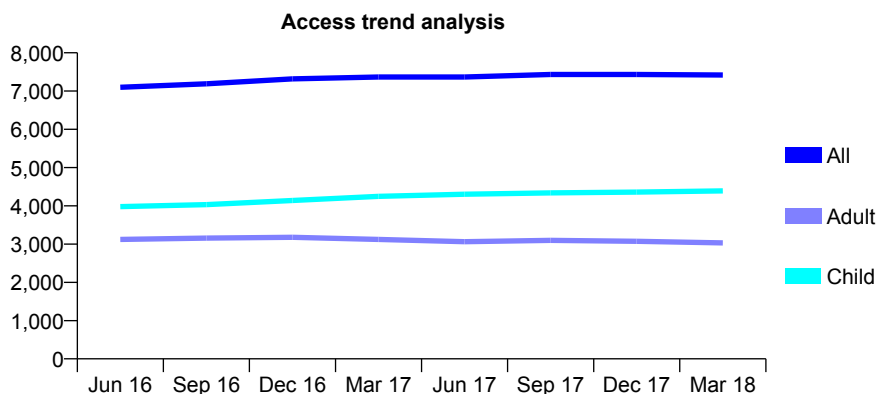
Q56 - Vital Signs At a Glance Contract Report for 175900/0003 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Onefiveseven Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,573 |
| Carry forward general activity (UDA) | -411 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £432,669.66 |

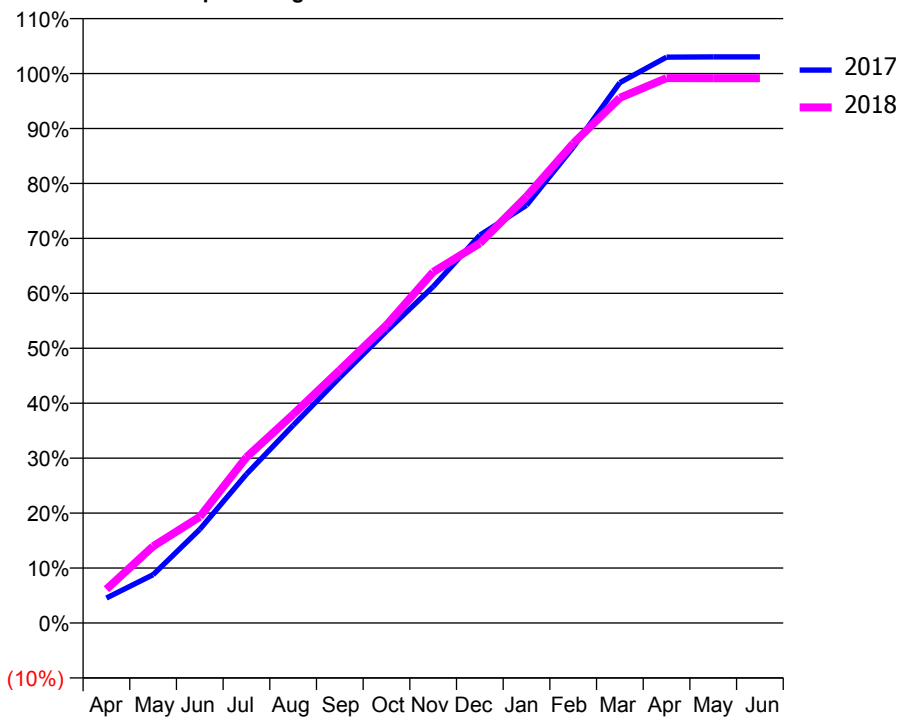
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,369 | |
| Quarter ending June 2017 | 7,367 | → |
| Quarter ending September 2017 | 7,434 | → |
| Quarter ending December 2017 | 7,432 | → |
| Quarter ending March 2018 | 7,420 | → |
| Variance since March 2017 | 0.7% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 937 | 1,264 |
| May | 1,808 | 2,874 |
| June | 3,509 | 3,976 |
| July | 5,575 | 6,208 |
| August | 7,400 | 7,812 |
| September | 9,195 | 9,473 |
| October | 10,928 | 11,155 |
| November | 12,596 | 13,143 |
| December | 14,520 | 14,216 |
| January | 15,641 | 15,971 |
| February | 17,809 | 17,954 |
| March | 20,232 | 19,664 |
| April | 21,188 | 20,401 |
| May | 21,195 | 20,397 |
| June | 21,196 | 20,397 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 591 | 6,797 | 8.7% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 767 | 3,728 | 20.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4,239 | 6,797 | 62.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,899 | 3,728 | 50.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 883 | 10,506 | 8.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 10,506 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 10,506 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

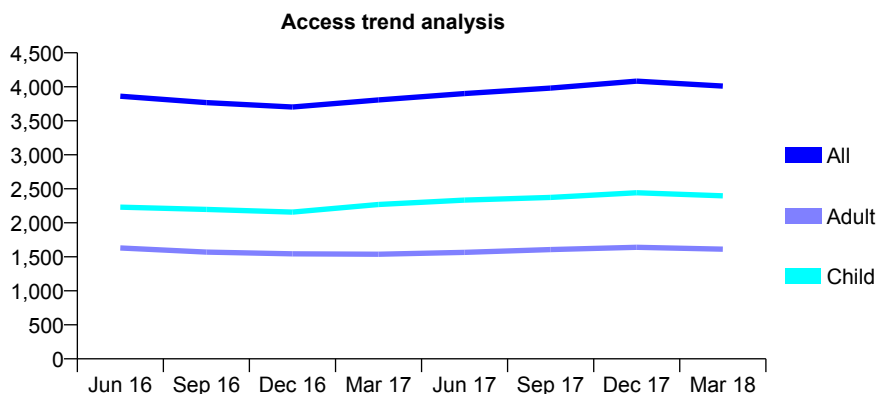
Q56 - Vital Signs At a Glance Contract Report for 175900/0004 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Onefiveseven Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,449 |
| Carry forward general activity (UDA) | 5 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £267,868.63 |

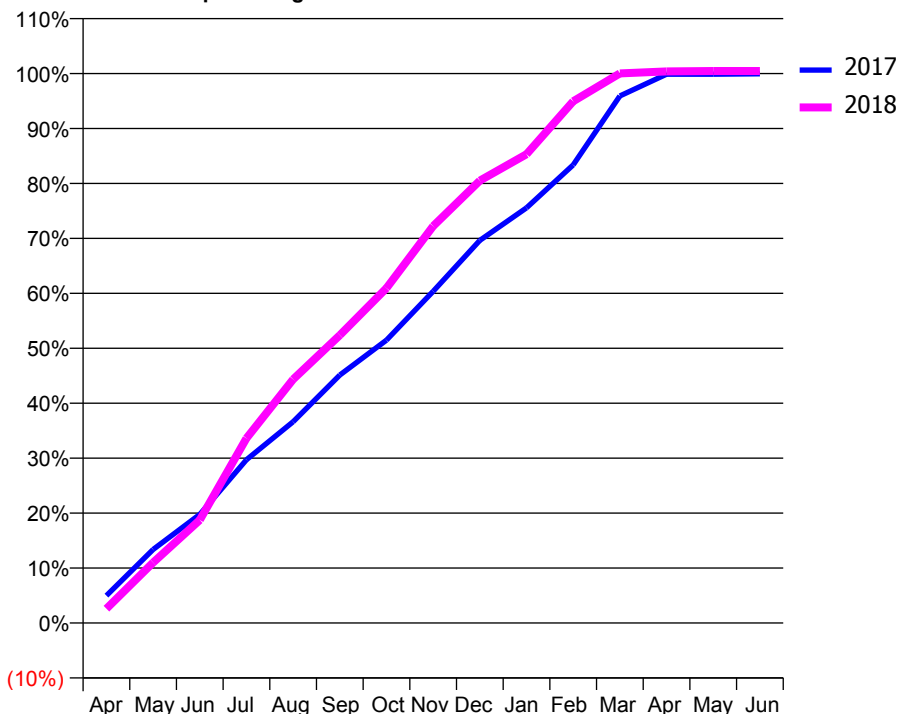
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,807 | |
| Quarter ending June 2017 | 3,900 | ↑ |
| Quarter ending September 2017 | 3,981 | ↑ |
| Quarter ending December 2017 | 4,083 | ↑ |
| Quarter ending March 2018 | 4,010 | ↓ |
| Variance since March 2017 | 5.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 521 | 272 |
| May | 1,399 | 1,149 |
| June | 2,066 | 1,958 |
| July | 3,105 | 3,513 |
| August | 3,828 | 4,635 |
| September | 4,714 | 5,474 |
| October | 5,379 | 6,368 |
| November | 6,308 | 7,548 |
| December | 7,276 | 8,411 |
| January | 7,894 | 8,914 |
| February | 8,710 | 9,920 |
| March | 10,023 | 10,452 |
| April | 10,435 | 10,488 |
| May | 10,436 | 10,495 |
| June | 10,444 | 10,495 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 281 | 3,580 | 7.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 376 | 2,012 | 18.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,152 | 3,580 | 60.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 979 | 2,012 | 48.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 464 | 5,407 | 8.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 5,407 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 5,407 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

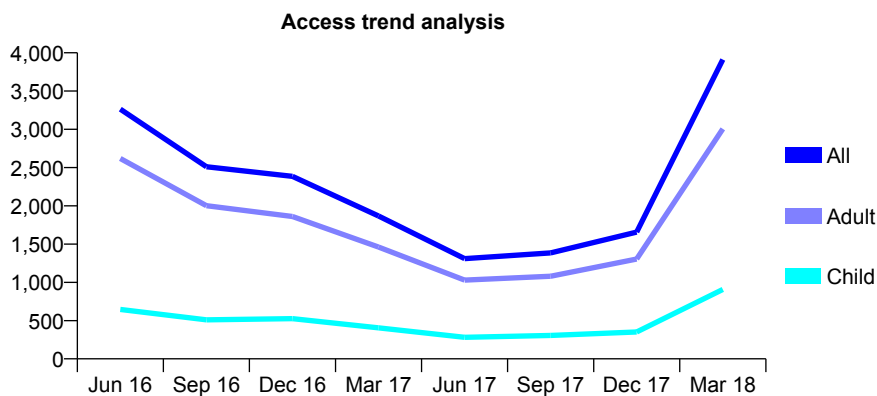
Q56 - Vital Signs At a Glance Contract Report for 176702/0001 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Jeffrey Sherer and Larry Levin |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,500 |
| Carry forward general activity (UDA) | 3,000 |
| 17/18 Contracted orthodontic activity (UOA) | 719 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £315,836.91 |

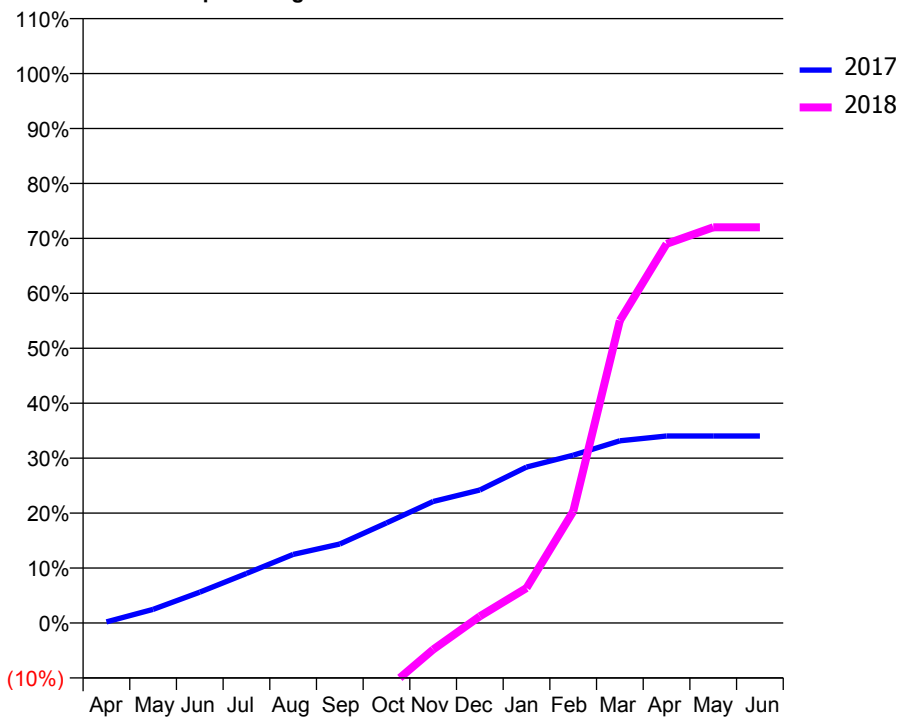
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,867 | |
| Quarter ending June 2017 | 1,310 | ↓ |
| Quarter ending September 2017 | 1,385 | ↑ |
| Quarter ending December 2017 | 1,656 | ↑ |
| Quarter ending March 2018 | 3,912 | ↑ |
| Variance since March 2017 | 109.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 26 | -2,999 |
| May | 312 | -2,987 |
| June | 701 | -2,976 |
| July | 1,128 | -2,971 |
| August | 1,559 | -2,723 |
| September | 1,797 | -1,959 |
| October | 2,276 | -1,512 |
| November | 2,764 | -604 |
| December | 3,025 | 154 |
| January | 3,547 | 796 |
| February | 3,818 | 2,537 |
| March | 4,144 | 6,881 |
| April | 4,254 | 8,624 |
| May | 4,254 | 9,003 |
| June | 4,254 | 9,003 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 55 | 945 | 5.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 337 | 3,341 | 10.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 31 | 945 | 3.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 142 | 3,341 | 4.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 930 | 4,952 | 18.8% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 4,952 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 49 | 4,952 | 1.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

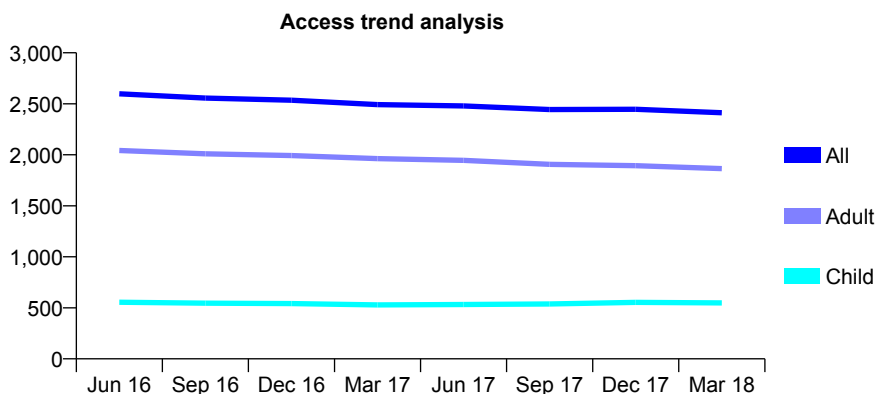
Q56 - Vital Signs At a Glance Contract Report for 176796/0001 - Year end March 2018

| | |
|----------------------|----------------------------------|
| Name or company name | Treetops Dental Practice Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,642 |
| Carry forward general activity (UDA) | -47 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £245,912.75 |

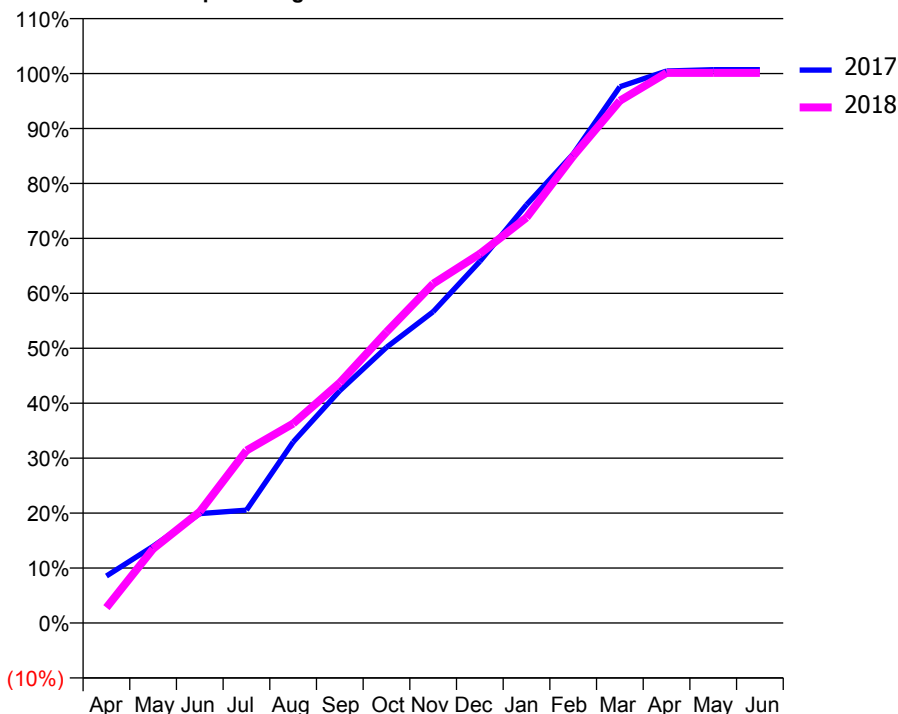
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,492 | |
| Quarter ending June 2017 | 2,479 | → |
| Quarter ending September 2017 | 2,444 | ↓ |
| Quarter ending December 2017 | 2,447 | → |
| Quarter ending March 2018 | 2,413 | ↓ |
| Variance since March 2017 | (3.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 568 | 186 |
| May | 927 | 897 |
| June | 1,323 | 1,346 |
| July | 1,365 | 2,085 |
| August | 2,188 | 2,410 |
| September | 2,809 | 2,905 |
| October | 3,332 | 3,517 |
| November | 3,763 | 4,101 |
| December | 4,370 | 4,462 |
| January | 5,055 | 4,900 |
| February | 5,670 | 5,644 |
| March | 6,482 | 6,312 |
| April | 6,673 | 6,649 |
| May | 6,689 | 6,649 |
| June | 6,689 | 6,649 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 48 | 636 | 7.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 346 | 2,374 | 14.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 149 | 636 | 23.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 954 | 2,374 | 40.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 392 | 3,031 | 12.9% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 3,031 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 22 | 3,031 | 0.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 2 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

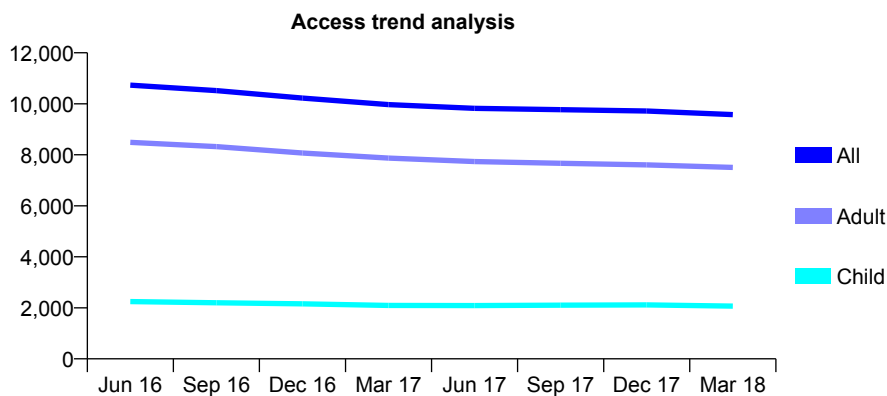
Q56 - Vital Signs At a Glance Contract Report for 176850/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | The Wrating Road Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 29,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £681,976.62 |

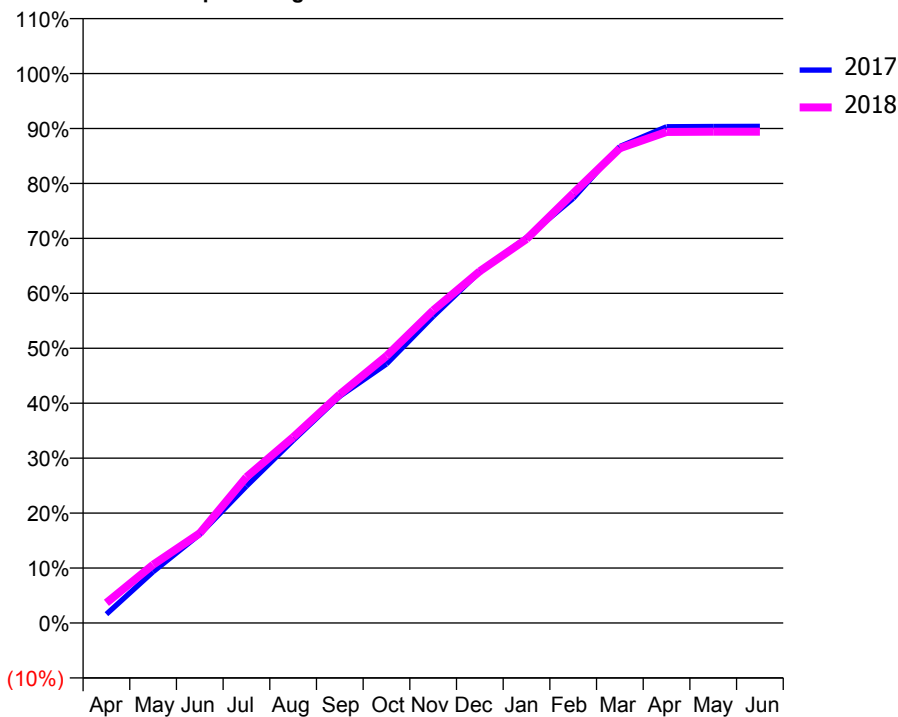
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 9,970 | |
| Quarter ending June 2017 | 9,824 | ↓ |
| Quarter ending September 2017 | 9,771 | → |
| Quarter ending December 2017 | 9,719 | → |
| Quarter ending March 2018 | 9,578 | ↓ |
| Variance since March 2017 | (3.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 470 | 1,067 |
| May | 2,708 | 3,076 |
| June | 4,680 | 4,737 |
| July | 7,223 | 7,703 |
| August | 9,635 | 9,805 |
| September | 11,964 | 12,071 |
| October | 13,669 | 14,095 |
| November | 16,182 | 16,498 |
| December | 18,538 | 18,572 |
| January | 20,342 | 20,262 |
| February | 22,409 | 22,681 |
| March | 25,146 | 25,058 |
| April | 26,187 | 25,912 |
| May | 26,206 | 25,928 |
| June | 26,209 | 25,930 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 250 | 3,347 | 7.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,885 | 12,471 | 15.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,199 | 3,347 | 65.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,092 | 12,471 | 64.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,377 | 15,724 | 8.8% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 153 | 15,724 | 1.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 117 | 15,724 | 0.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | 100.0% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 12 | 83.3% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

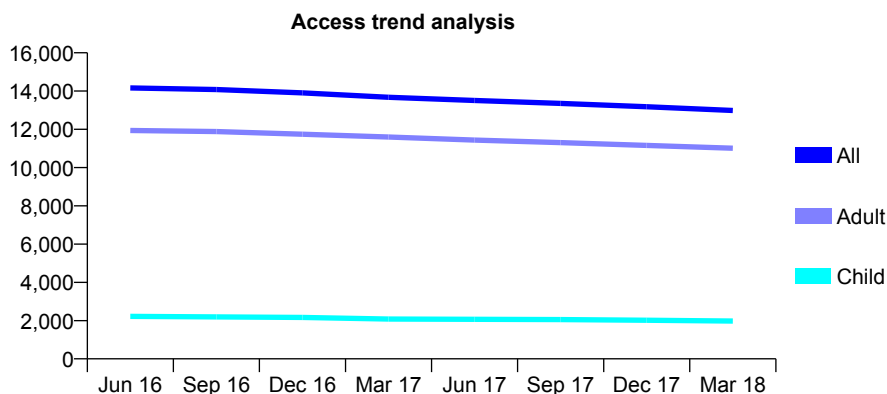
Q56 - Vital Signs At a Glance Contract Report for 177296/0001 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | Peacock & Shrestha |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 37,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £817,605.22 |

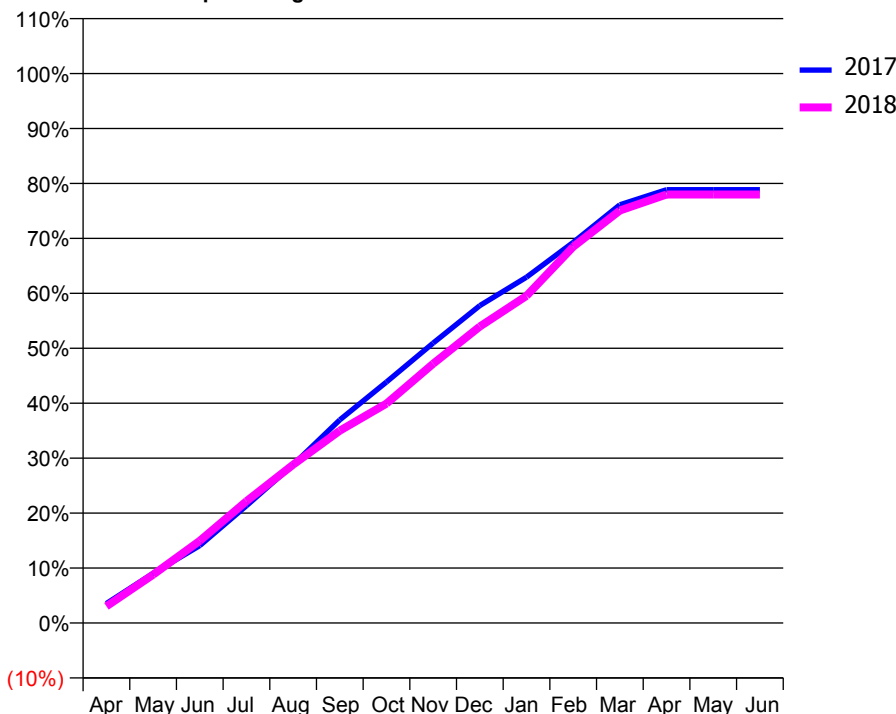
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 13,678 | |
| Quarter ending June 2017 | 13,509 | ↓ |
| Quarter ending September 2017 | 13,354 | ↓ |
| Quarter ending December 2017 | 13,181 | ↓ |
| Quarter ending March 2018 | 12,988 | ↓ |
| Variance since March 2017 | (5.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,442 | 1,138 |
| May | 3,677 | 3,301 |
| June | 5,732 | 5,606 |
| July | 8,684 | 8,309 |
| August | 11,731 | 10,802 |
| September | 15,046 | 13,123 |
| October | 17,853 | 14,971 |
| November | 20,735 | 17,699 |
| December | 23,509 | 20,232 |
| January | 25,620 | 22,331 |
| February | 28,194 | 25,674 |
| March | 30,978 | 28,152 |
| April | 32,091 | 29,240 |
| May | 32,092 | 29,245 |
| June | 32,094 | 29,245 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 141 | 3,322 | 4.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,609 | 15,108 | 10.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,527 | 3,322 | 76.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,628 | 15,108 | 57.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,353 | 18,456 | 7.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 70 | 18,456 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 98 | 18,456 | 0.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | 100.0% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 13 | 92.3% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

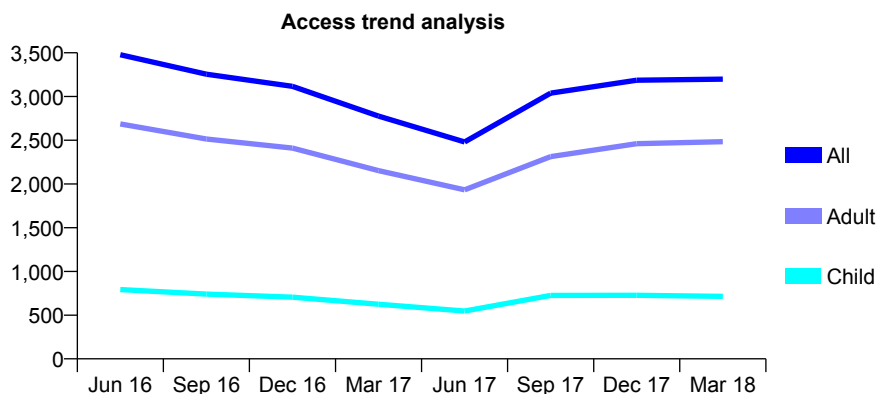
Q56 - Vital Signs At a Glance Contract Report for 178683/0003 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | Dr A rai & Dr F Tahir |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £330,487.22 |

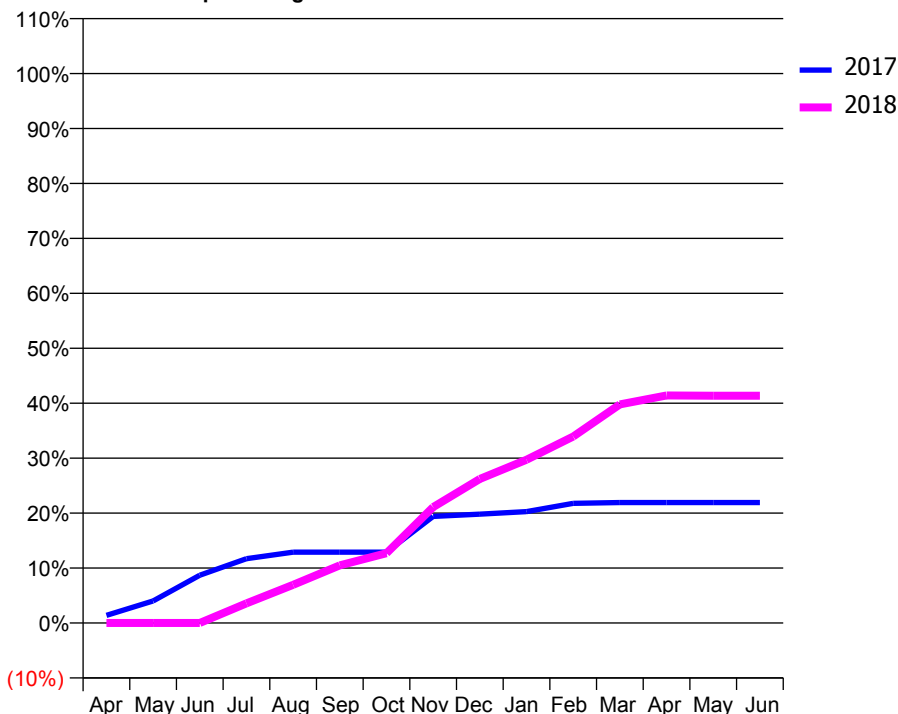
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 2,777 | |
| Quarter ending June 2017 | 2,480 | ↓ |
| Quarter ending September 2017 | 3,038 | ↑ |
| Quarter ending December 2017 | 3,187 | ↑ |
| Quarter ending March 2018 | 3,199 | → |
| Variance since March 2017 | 15.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 189 | 0 |
| May | 543 | 0 |
| June | 1,176 | 0 |
| July | 1,580 | 482 |
| August | 1,741 | 939 |
| September | 1,741 | 1,416 |
| October | 1,741 | 1,716 |
| November | 2,618 | 2,850 |
| December | 2,675 | 3,539 |
| January | 2,736 | 4,012 |
| February | 2,942 | 4,580 |
| March | 2,961 | 5,372 |
| April | 2,961 | 5,589 |
| May | 2,961 | 5,585 |
| June | 2,961 | 5,585 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 80 | 1,260 | 6.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 339 | 3,880 | 8.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 441 | 1,260 | 35.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,257 | 3,880 | 32.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 340 | 3,376 | 10.1% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 12 | 3,376 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 67 | 3,376 | 2.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

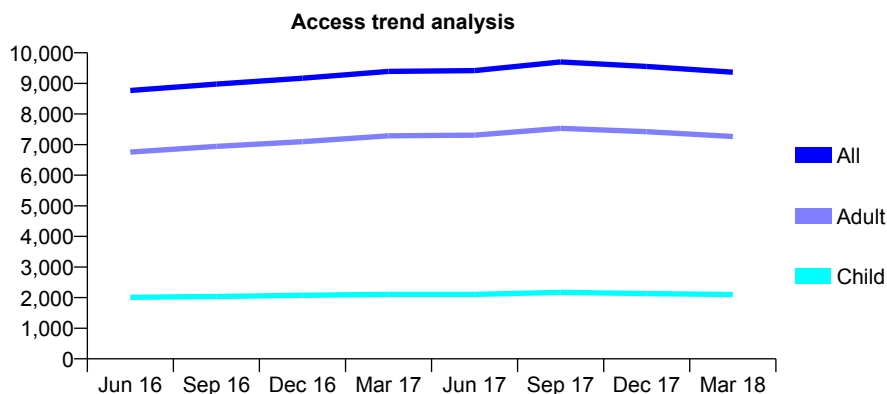
Q56 - Vital Signs At a Glance Contract Report for 179922/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Simply Smile Manor House |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 24,165 |
| Carry forward general activity (UDA) | 457 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £544,991.87 |

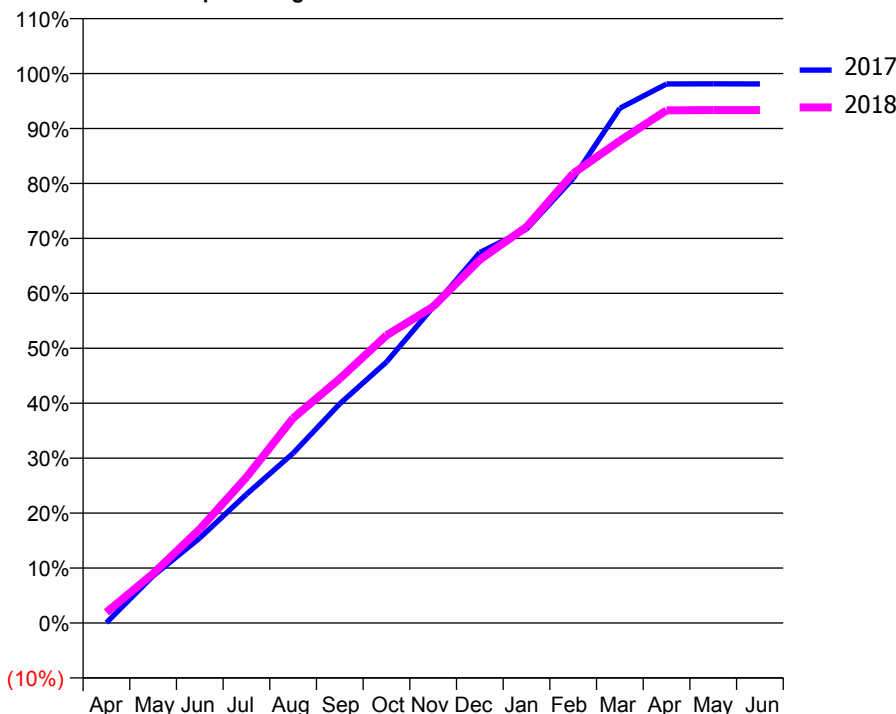
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 9,393 | |
| Quarter ending June 2017 | 9,418 | → |
| Quarter ending September 2017 | 9,702 | ↑ |
| Quarter ending December 2017 | 9,553 | ↓ |
| Quarter ending March 2018 | 9,366 | ↓ |
| Variance since March 2017 | (0.3%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 15 | 474 |
| May | 2,064 | 2,173 |
| June | 3,721 | 4,131 |
| July | 5,634 | 6,414 |
| August | 7,433 | 9,012 |
| September | 9,598 | 10,747 |
| October | 11,427 | 12,650 |
| November | 13,832 | 13,914 |
| December | 16,220 | 15,976 |
| January | 17,240 | 17,417 |
| February | 19,464 | 19,770 |
| March | 22,535 | 21,210 |
| April | 23,596 | 22,547 |
| May | 23,600 | 22,557 |
| June | 23,597 | 22,557 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 204 | 3,010 | 6.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,299 | 8,984 | 14.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,907 | 3,010 | 63.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,362 | 8,984 | 48.6% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,229 | 12,006 | 10.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 137 | 12,006 | 1.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 211 | 12,006 | 1.8% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 9 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

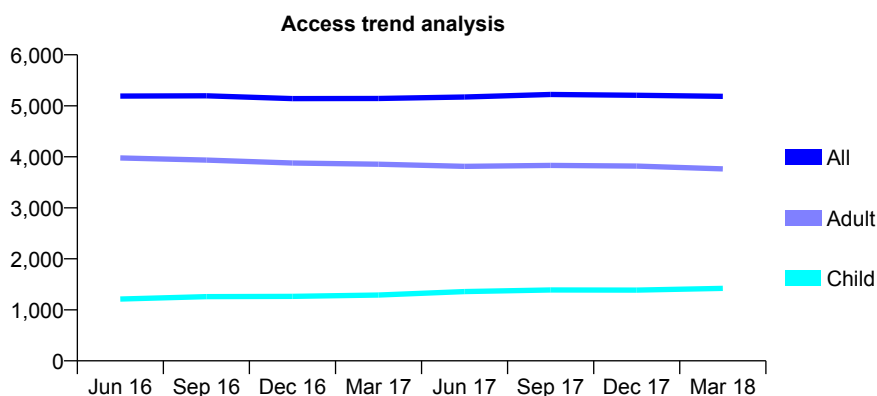
Q56 - Vital Signs At a Glance Contract Report for 181102/0001 - Year end March 2018

| | |
|----------------------|----------------------------------|
| Name or company name | Cambridge Street Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 03/10/2011 |
| Contract end date | |

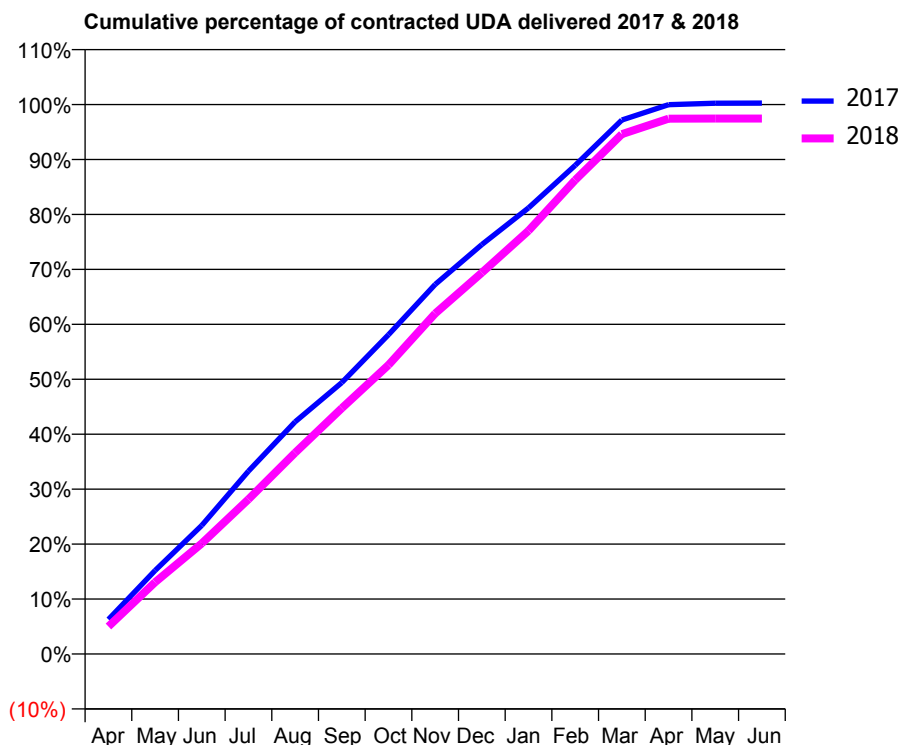
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,000 |
| Carry forward general activity (UDA) | -43 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £402,473.32 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,144 | |
| Quarter ending June 2017 | 5,172 | → |
| Quarter ending September 2017 | 5,222 | → |
| Quarter ending December 2017 | 5,207 | → |
| Quarter ending March 2018 | 5,185 | → |
| Variance since March 2017 | 0.8% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,009 | 803 |
| May | 2,433 | 2,089 |
| June | 3,746 | 3,220 |
| July | 5,326 | 4,506 |
| August | 6,763 | 5,862 |
| September | 7,903 | 7,158 |
| October | 9,297 | 8,415 |
| November | 10,763 | 9,915 |
| December | 11,923 | 11,102 |
| January | 12,990 | 12,327 |
| February | 14,226 | 13,802 |
| March | 15,549 | 15,135 |
| April | 15,996 | 15,588 |
| May | 16,036 | 15,590 |
| June | 16,043 | 15,591 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 130 | 2,174 | 6.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 506 | 5,308 | 9.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,336 | 2,174 | 61.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,341 | 5,308 | 62.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 371 | 7,459 | 5.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 16 | 7,459 | 0.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 35 | 7,459 | 0.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

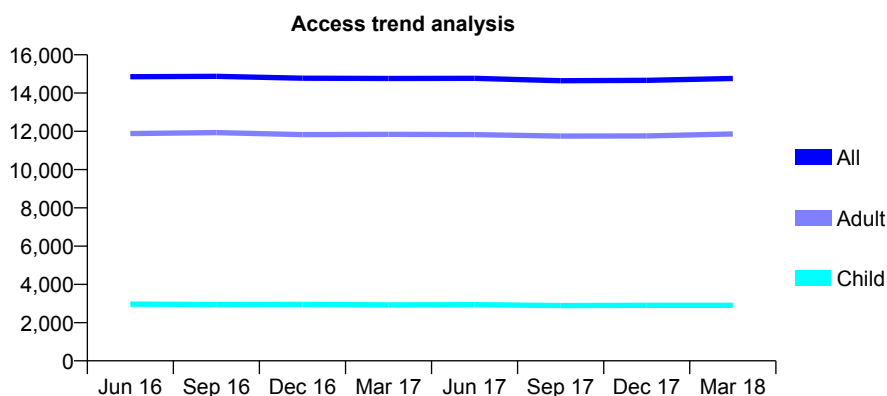
Q56 - Vital Signs At a Glance Contract Report for 182397/0001 - Year end March 2018

| | |
|----------------------|--------------------------------|
| Name or company name | Bank Bulidings Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2011 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 40,973 |
| Carry forward general activity (UDA) | -87 |
| 17/18 Contracted orthodontic activity (UOA) | 3,067 |
| Carry forward orthodontic activity (UOA) | -34 |
| Baseline contract value | £1,139,529.86 |

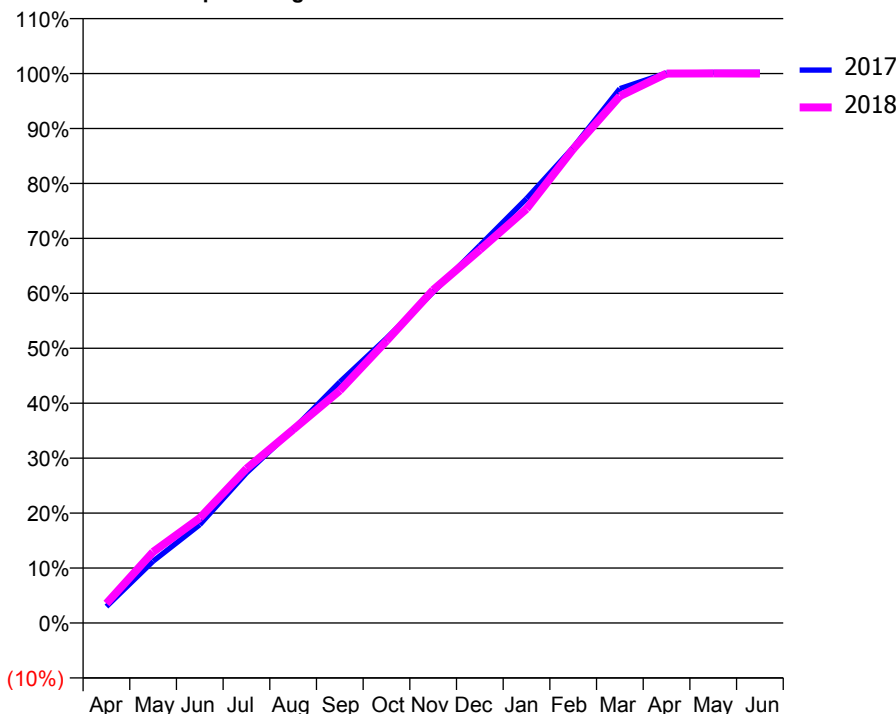
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 14,764 | |
| Quarter ending June 2017 | 14,768 | → |
| Quarter ending September 2017 | 14,645 | → |
| Quarter ending December 2017 | 14,666 | → |
| Quarter ending March 2018 | 14,766 | → |
| Variance since March 2017 | 0.0% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,228 | 1,457 |
| May | 4,607 | 5,302 |
| June | 7,330 | 7,825 |
| July | 11,195 | 11,513 |
| August | 14,439 | 14,423 |
| September | 17,969 | 17,337 |
| October | 21,235 | 21,033 |
| November | 24,676 | 24,837 |
| December | 28,149 | 27,821 |
| January | 31,644 | 30,879 |
| February | 35,458 | 35,342 |
| March | 39,847 | 39,284 |
| April | 41,008 | 40,970 |
| May | 41,051 | 40,977 |
| June | 41,060 | 40,973 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 728 | 4,756 | 15.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,518 | 15,402 | 16.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,380 | 4,756 | 50.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,792 | 15,402 | 37.6% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,420 | 19,368 | 7.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 90 | 19,368 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 314 | 19,368 | 1.6% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 20 | 22 | 90.9% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 19 | 22 | 86.4% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

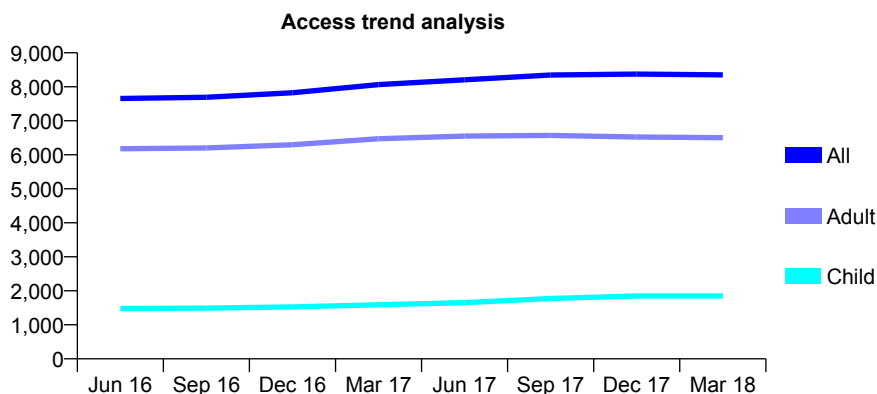
Q56 - Vital Signs At a Glance Contract Report for 183113/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | Chokshi Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 18/06/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,607 |
| Carry forward general activity (UDA) | 376 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £580,722.47 |

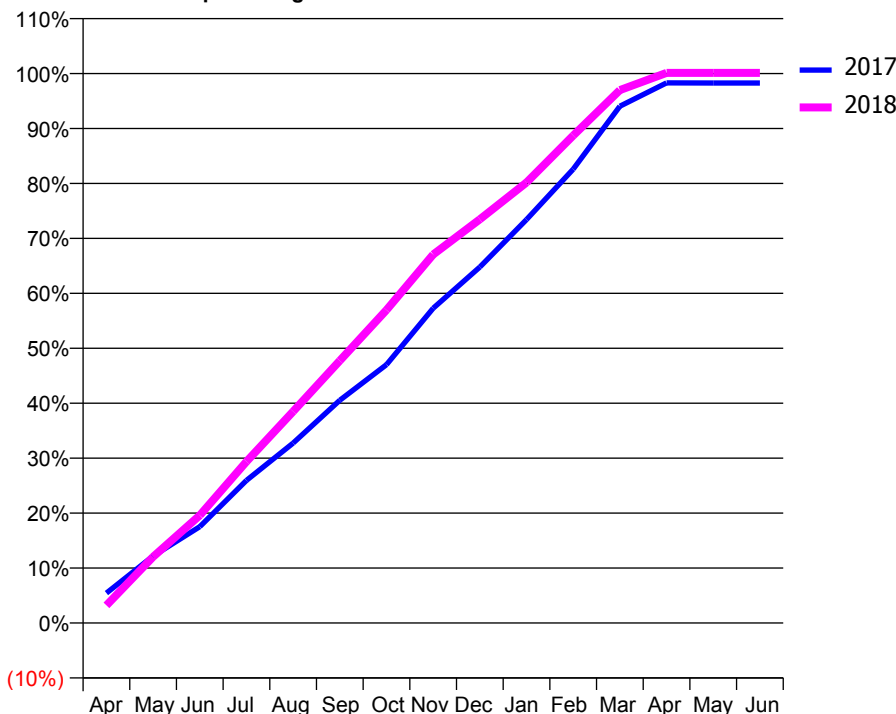
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 8,064 | |
| Quarter ending June 2017 | 8,204 | → |
| Quarter ending September 2017 | 8,346 | → |
| Quarter ending December 2017 | 8,374 | → |
| Quarter ending March 2018 | 8,352 | → |
| Variance since March 2017 | 3.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,178 | 695 |
| May | 2,632 | 2,604 |
| June | 3,788 | 4,233 |
| July | 5,607 | 6,345 |
| August | 7,076 | 8,316 |
| September | 8,757 | 10,316 |
| October | 10,159 | 12,311 |
| November | 12,377 | 14,493 |
| December | 13,996 | 15,873 |
| January | 15,865 | 17,322 |
| February | 17,846 | 19,165 |
| March | 20,322 | 20,956 |
| April | 21,238 | 21,631 |
| May | 21,232 | 21,629 |
| June | 21,231 | 21,630 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 263 | 3,269 | 8.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,431 | 9,538 | 15.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,137 | 3,269 | 65.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,447 | 9,538 | 57.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 856 | 11,840 | 7.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 39 | 11,840 | 0.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 62 | 11,840 | 0.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 14 | 14 | 100.0% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 14 | 100.0% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

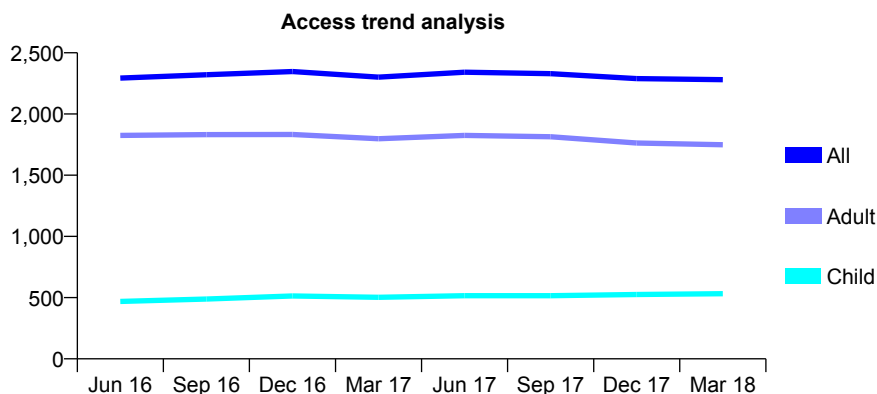
Q56 - Vital Signs At a Glance Contract Report for 183946/0001 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Woodbridge Dental Surgery Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,571 |
| Carry forward general activity (UDA) | -16 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £153,245.00 |

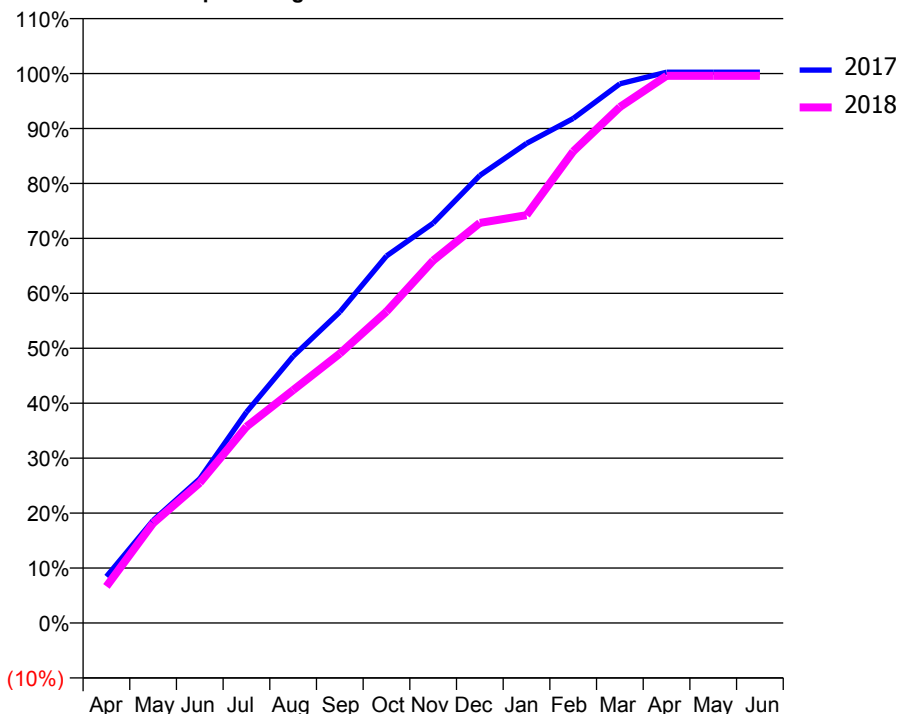
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,301 | |
| Quarter ending June 2017 | 2,341 | → |
| Quarter ending September 2017 | 2,330 | → |
| Quarter ending December 2017 | 2,289 | ↓ |
| Quarter ending March 2018 | 2,281 | → |
| Variance since March 2017 | (0.9%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 556 | 438 |
| May | 1,228 | 1,193 |
| June | 1,727 | 1,676 |
| July | 2,522 | 2,348 |
| August | 3,189 | 2,784 |
| September | 3,719 | 3,221 |
| October | 4,389 | 3,724 |
| November | 4,781 | 4,335 |
| December | 5,352 | 4,785 |
| January | 5,735 | 4,877 |
| February | 6,033 | 5,639 |
| March | 6,447 | 6,170 |
| April | 6,587 | 6,543 |
| May | 6,587 | 6,543 |
| June | 6,587 | 6,543 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 57 | 818 | 7.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 270 | 2,370 | 11.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 508 | 818 | 62.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,434 | 2,370 | 60.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 236 | 3,233 | 7.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 12 | 3,233 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 22 | 3,233 | 0.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

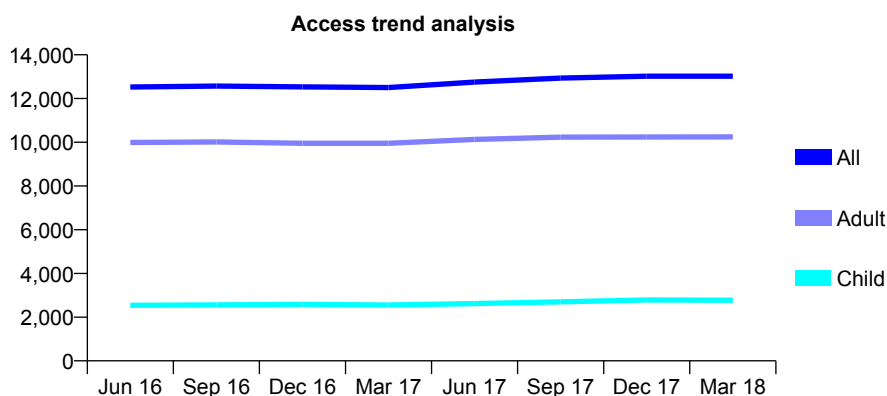
Q56 - Vital Signs At a Glance Contract Report for 184624/0001 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | DMJ Norwich Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 37,546 |
| Carry forward general activity (UDA) | 1,449 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,060,166.09 |

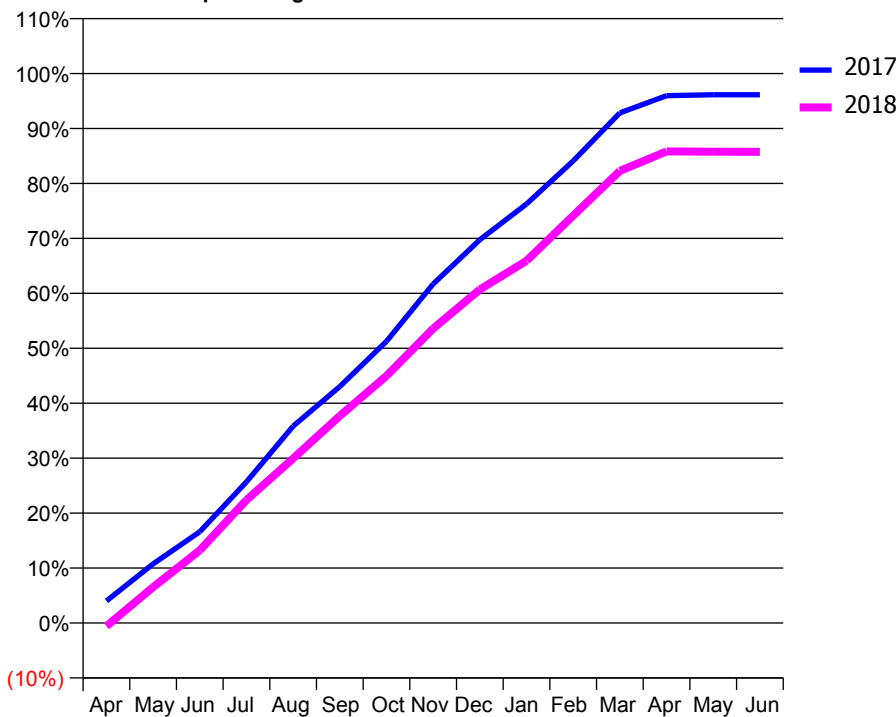
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 12,505 | |
| Quarter ending June 2017 | 12,750 | → |
| Quarter ending September 2017 | 12,935 | → |
| Quarter ending December 2017 | 13,023 | → |
| Quarter ending March 2018 | 13,020 | → |
| Variance since March 2017 | 4.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,507 | -219 |
| May | 4,036 | 2,453 |
| June | 6,238 | 4,967 |
| July | 9,649 | 8,409 |
| August | 13,456 | 11,243 |
| September | 16,162 | 14,150 |
| October | 19,247 | 16,891 |
| November | 23,164 | 20,124 |
| December | 26,193 | 22,788 |
| January | 28,634 | 24,750 |
| February | 31,575 | 27,839 |
| March | 34,851 | 30,888 |
| April | 36,032 | 32,218 |
| May | 36,099 | 32,208 |
| June | 36,097 | 32,193 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 195 | 3,604 | 5.4% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,427 | 12,818 | 11.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,742 | 3,604 | 48.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,957 | 12,818 | 46.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,055 | 16,471 | 6.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 68 | 16,471 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 255 | 16,471 | 1.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | 100.0% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | 100.0% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

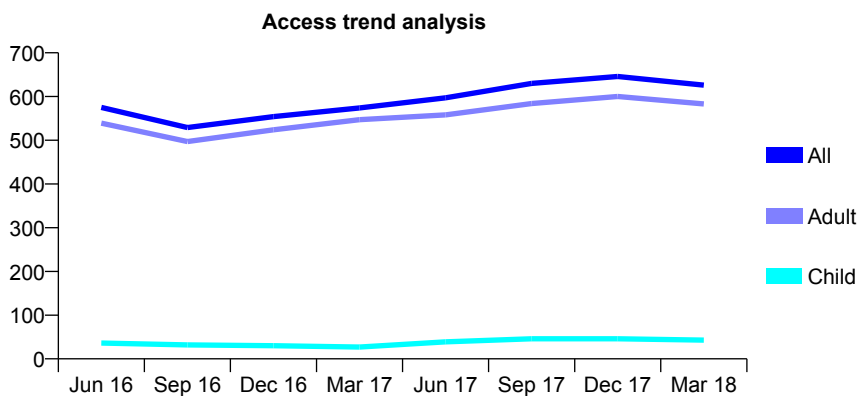
Q56 - Vital Signs At a Glance Contract Report for 184624/0002 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | DMJ Norwich Limited |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | 31/03/2019 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 3,380 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £573,502.94 |

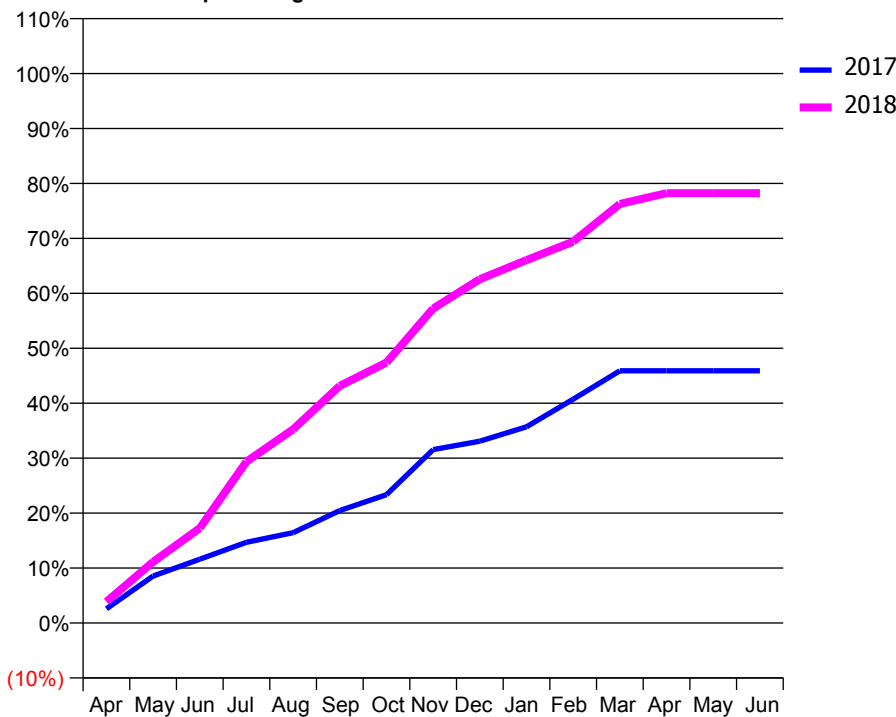
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 574 | |
| Quarter ending June 2017 | 597 | ↑ |
| Quarter ending September 2017 | 630 | ↑ |
| Quarter ending December 2017 | 646 | ↑ |
| Quarter ending March 2018 | 626 | ↓ |
| Variance since March 2017 | 9.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 117 | 131 |
| May | 387 | 376 |
| June | 526 | 583 |
| July | 665 | 993 |
| August | 744 | 1,191 |
| September | 927 | 1,458 |
| October | 1,057 | 1,602 |
| November | 1,429 | 1,935 |
| December | 1,498 | 2,115 |
| January | 1,616 | 2,233 |
| February | 1,844 | 2,347 |
| March | 2,078 | 2,578 |
| April | 2,078 | 2,644 |
| May | 2,078 | 2,644 |
| June | 2,078 | 2,644 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 76 | 0.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 5 | 798 | 0.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 76 | 0.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5 | 798 | 0.6% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 3 | 895 | 0.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 895 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 895 | 0.3% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

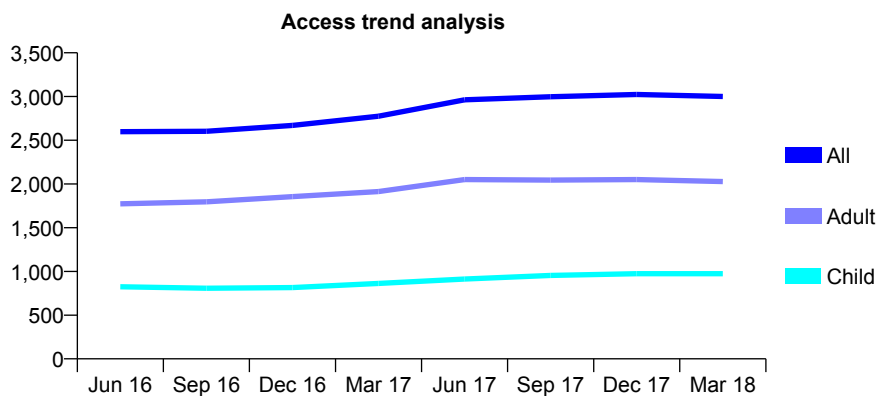
Q56 - Vital Signs At a Glance Contract Report for 185272/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Bridge House Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,905 |
| Carry forward general activity (UDA) | -118 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £128,102.40 |

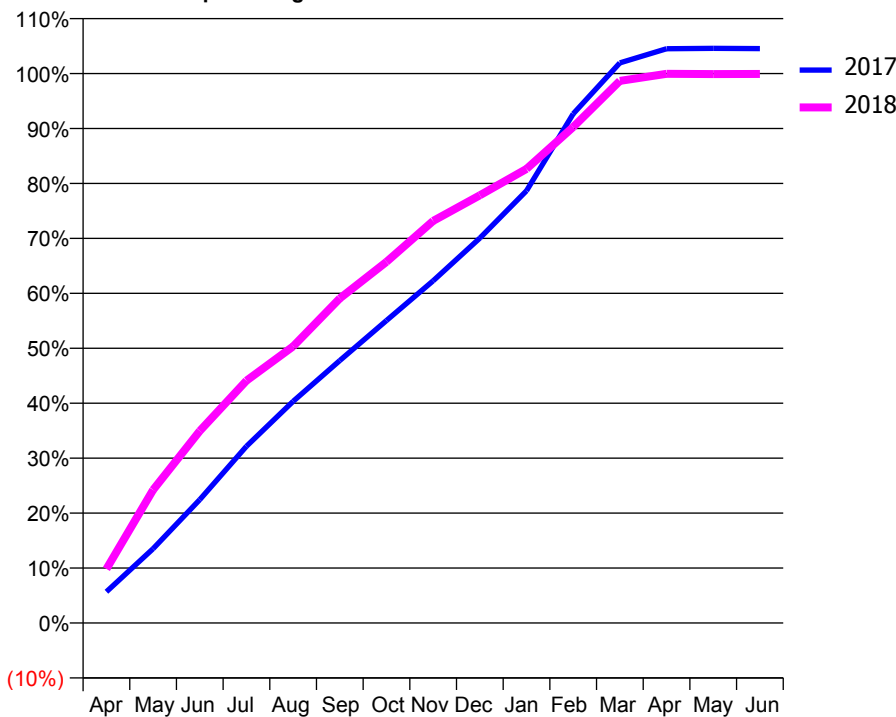
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,775 | |
| Quarter ending June 2017 | 2,962 | ↑ |
| Quarter ending September 2017 | 2,998 | → |
| Quarter ending December 2017 | 3,024 | → |
| Quarter ending March 2018 | 3,001 | → |
| Variance since March 2017 | 8.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 336 | 581 |
| May | 798 | 1,431 |
| June | 1,326 | 2,064 |
| July | 1,900 | 2,605 |
| August | 2,382 | 2,973 |
| September | 2,821 | 3,488 |
| October | 3,251 | 3,881 |
| November | 3,677 | 4,322 |
| December | 4,136 | 4,596 |
| January | 4,645 | 4,879 |
| February | 5,471 | 5,329 |
| March | 6,020 | 5,826 |
| April | 6,172 | 5,902 |
| May | 6,175 | 5,899 |
| June | 6,173 | 5,900 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 106 | 1,558 | 6.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 229 | 1,826 | 12.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 964 | 1,558 | 61.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 791 | 1,826 | 43.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 282 | 3,336 | 8.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 28 | 3,336 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 3,336 | 0.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

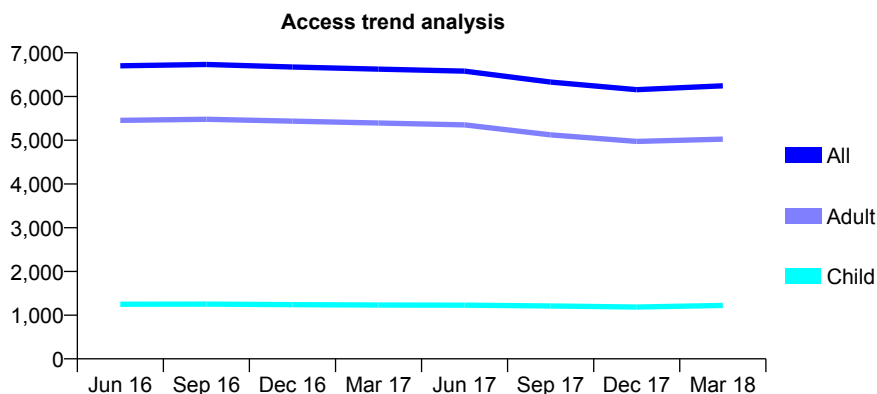
Q56 - Vital Signs At a Glance Contract Report for 185361/0001 - Year end March 2018

| | |
|----------------------|-----------------------------------|
| Name or company name | Diss Dental Health Centre Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | |

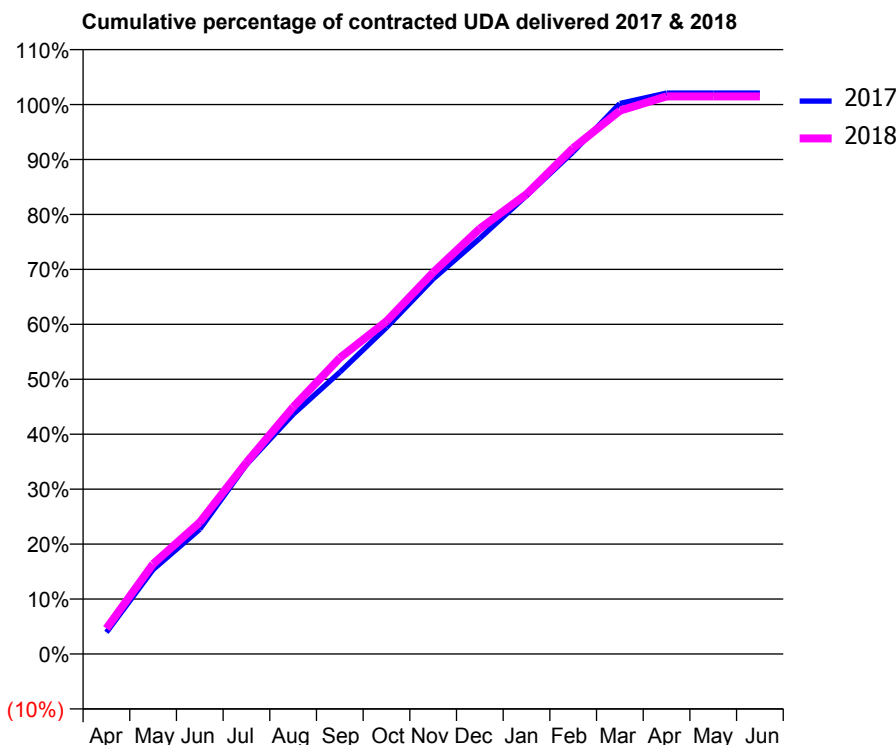
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 17,060 |
| Carry forward general activity (UDA) | -341 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £445,676.74 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,627 | |
| Quarter ending June 2017 | 6,581 | → |
| Quarter ending September 2017 | 6,331 | ↓ |
| Quarter ending December 2017 | 6,158 | ↓ |
| Quarter ending March 2018 | 6,246 | → |
| Variance since March 2017 | (5.7%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 673 | 794 |
| May | 2,622 | 2,798 |
| June | 3,873 | 4,089 |
| July | 5,882 | 5,947 |
| August | 7,442 | 7,666 |
| September | 8,751 | 9,191 |
| October | 10,139 | 10,332 |
| November | 11,646 | 11,845 |
| December | 12,907 | 13,209 |
| January | 14,232 | 14,277 |
| February | 15,588 | 15,709 |
| March | 17,092 | 16,868 |
| April | 17,413 | 17,313 |
| May | 17,413 | 17,313 |
| June | 17,413 | 17,313 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 83 | 1,533 | 5.4% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 710 | 5,946 | 11.9% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 816 | 1,533 | 53.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,727 | 5,946 | 45.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 514 | 7,591 | 6.8% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 52 | 7,591 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 68 | 7,591 | 0.9% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 11 | 72.7% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 11 | 81.8% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

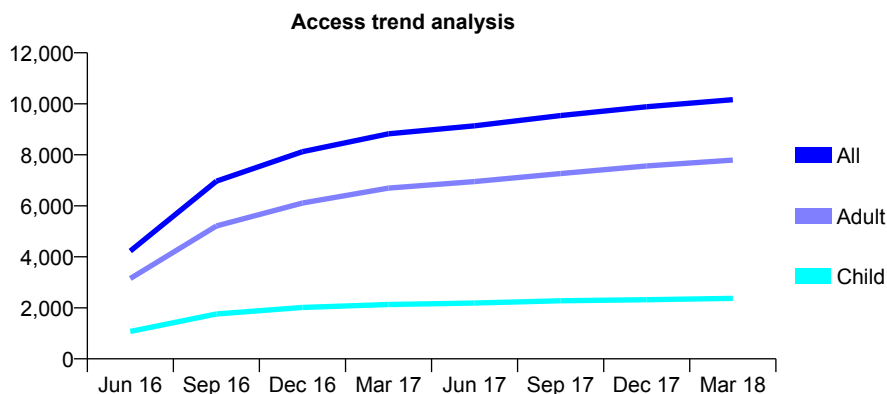
Q56 - Vital Signs At a Glance Contract Report for 185434/0001 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | Priory Park Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2016 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 28,201 |
| Carry forward general activity (UDA) | 321 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £964,959.59 |

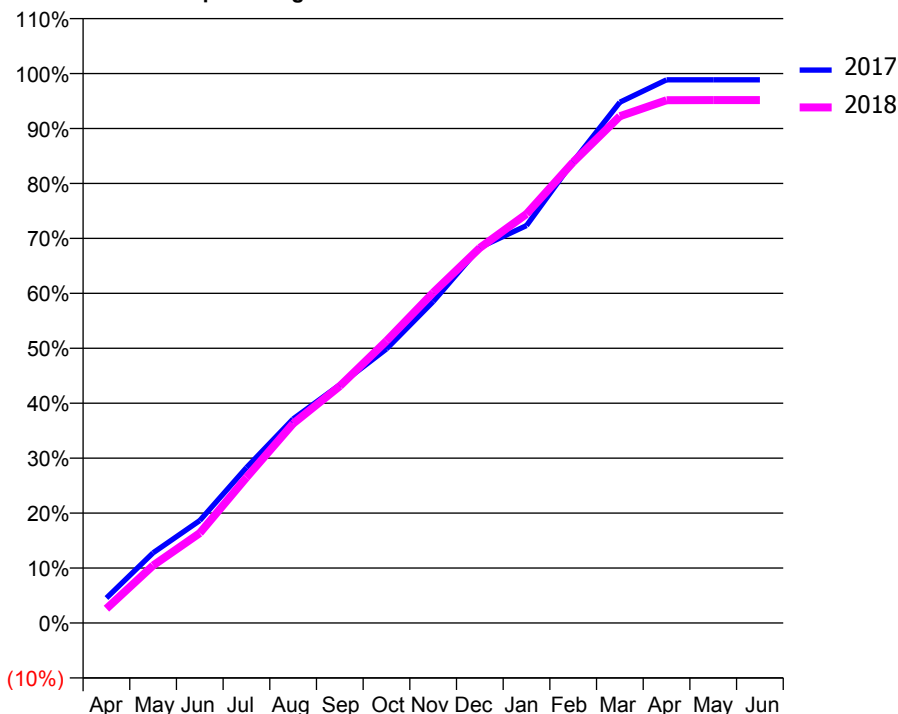
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 8,826 | |
| Quarter ending June 2017 | 9,139 | ↑ |
| Quarter ending September 2017 | 9,541 | ↑ |
| Quarter ending December 2017 | 9,883 | ↑ |
| Quarter ending March 2018 | 10,163 | ↑ |
| Variance since March 2017 | 15.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,282 | 739 |
| May | 3,601 | 2,954 |
| June | 5,258 | 4,616 |
| July | 7,975 | 7,470 |
| August | 10,474 | 10,235 |
| September | 12,223 | 12,158 |
| October | 14,066 | 14,480 |
| November | 16,495 | 16,952 |
| December | 19,275 | 19,253 |
| January | 20,399 | 20,995 |
| February | 23,681 | 23,656 |
| March | 26,725 | 26,008 |
| April | 27,877 | 26,830 |
| May | 27,879 | 26,835 |
| June | 27,880 | 26,835 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 247 | 3,807 | 6.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,664 | 11,894 | 14.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,507 | 3,807 | 65.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,371 | 11,894 | 62.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,107 | 15,681 | 7.1% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 39 | 15,681 | 0.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 252 | 15,681 | 1.6% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 9 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

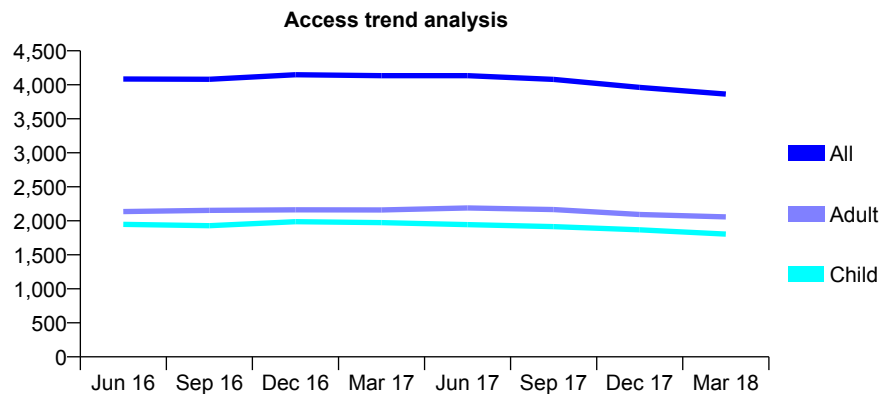
Q56 - Vital Signs At a Glance Contract Report for 185671/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Community Dental Services CIC |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2012 |
| Contract end date | 31/03/2019 |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 9,183 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,489,070.00 |

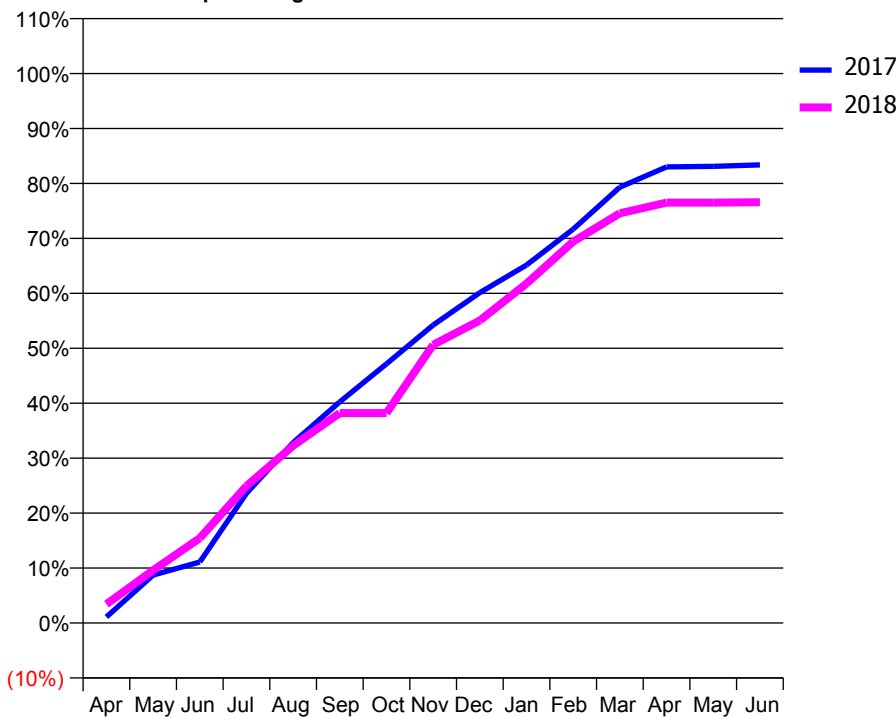
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,134 | |
| Quarter ending June 2017 | 4,135 | → |
| Quarter ending September 2017 | 4,079 | ↓ |
| Quarter ending December 2017 | 3,961 | ↓ |
| Quarter ending March 2018 | 3,863 | ↓ |
| Variance since March 2017 | (6.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 102 | 314 |
| May | 801 | 882 |
| June | 1,021 | 1,418 |
| July | 2,167 | 2,290 |
| August | 3,017 | 2,963 |
| September | 3,695 | 3,509 |
| October | 4,332 | 3,509 |
| November | 4,979 | 4,651 |
| December | 5,521 | 5,055 |
| January | 5,982 | 5,673 |
| February | 6,582 | 6,374 |
| March | 7,284 | 6,847 |
| April | 7,623 | 7,026 |
| May | 7,632 | 7,026 |
| June | 7,656 | 7,033 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 199 | 2,635 | 7.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 299 | 2,506 | 11.9% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,277 | 2,635 | 48.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,349 | 2,506 | 53.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 250 | 4,599 | 5.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 8 | 4,599 | 0.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 49 | 4,599 | 1.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | 100.0% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 11 | 81.8% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

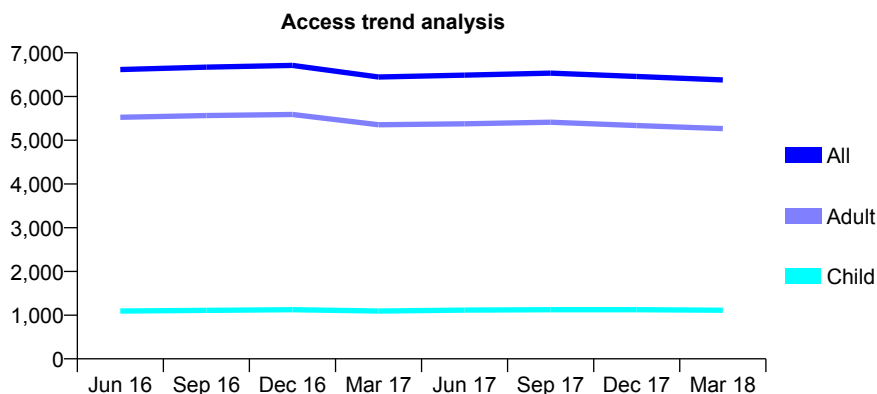
Q56 - Vital Signs At a Glance Contract Report for 185787/0001 - Year end March 2018

| | |
|----------------------|------------------------|
| Name or company name | Compass Clinic Limited |
| Contract type name | PDS Plus Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2010 |
| Contract end date | 31/03/2019 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,000 |
| Carry forward general activity (UDA) | -420 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £583,890.64 |

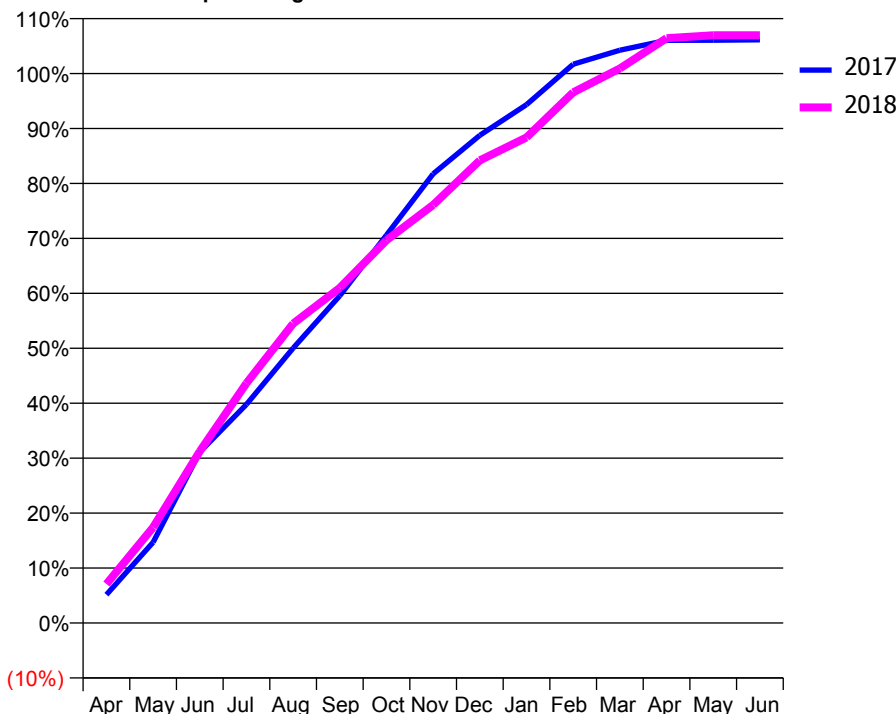
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,447 | |
| Quarter ending June 2017 | 6,489 | → |
| Quarter ending September 2017 | 6,536 | → |
| Quarter ending December 2017 | 6,458 | ↓ |
| Quarter ending March 2018 | 6,378 | ↓ |
| Variance since March 2017 | (1.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 1,085 | 1,490 |
| May | 3,085 | 3,654 |
| June | 6,528 | 6,562 |
| July | 8,355 | 9,167 |
| August | 10,503 | 11,441 |
| September | 12,510 | 12,807 |
| October | 14,828 | 14,626 |
| November | 17,165 | 15,979 |
| December | 18,638 | 17,681 |
| January | 19,810 | 18,559 |
| February | 21,354 | 20,281 |
| March | 21,892 | 21,192 |
| April | 22,265 | 22,350 |
| May | 22,274 | 22,460 |
| June | 22,290 | 22,460 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 118 | 1,462 | 8.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,560 | 7,672 | 20.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 674 | 1,462 | 46.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,133 | 7,672 | 40.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,169 | 9,469 | 12.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 334 | 9,469 | 3.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 180 | 9,469 | 1.9% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

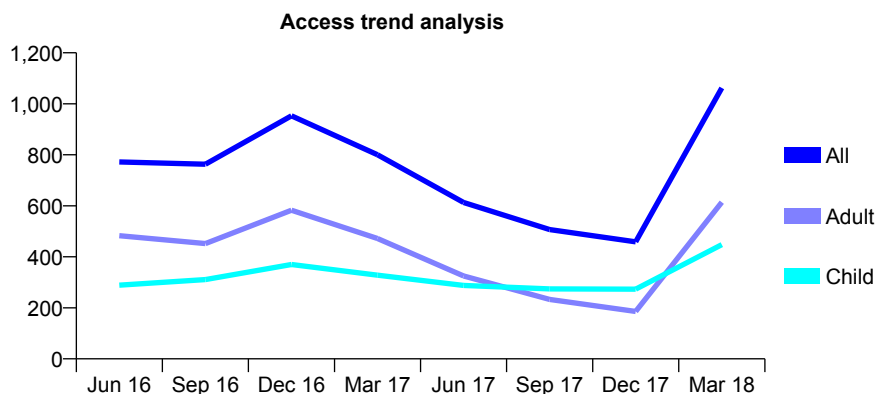
Q56 - Vital Signs At a Glance Contract Report for 187941/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Onefiveseven Partnership |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 12/10/2009 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,735 |
| Carry forward general activity (UDA) | -35 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £42,926.52 |

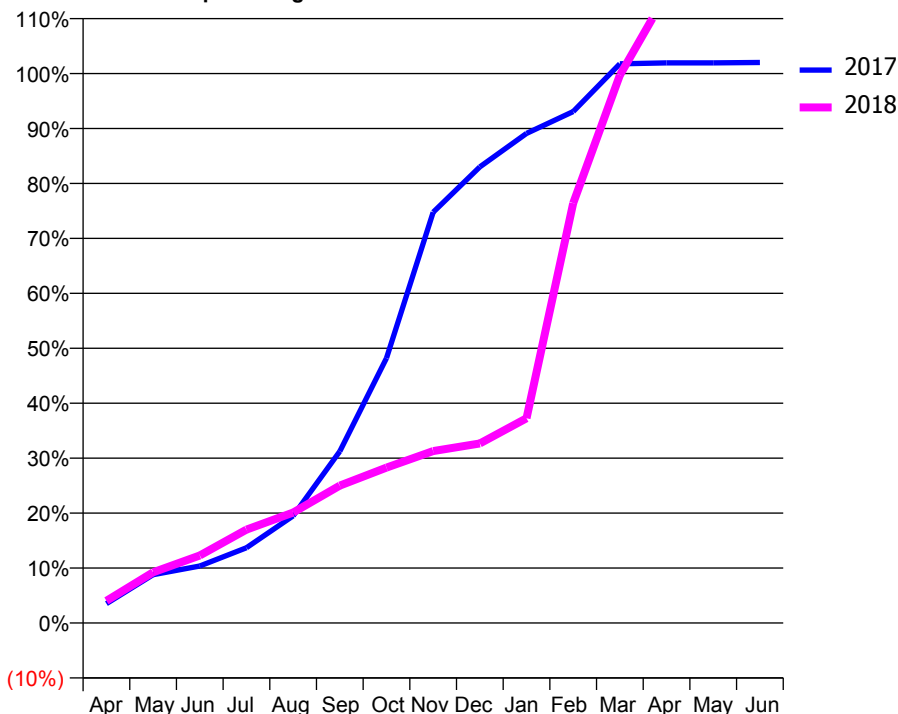
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 800 | |
| Quarter ending June 2017 | 613 | ↓ |
| Quarter ending September 2017 | 507 | ↓ |
| Quarter ending December 2017 | 459 | ↓ |
| Quarter ending March 2018 | 1,062 | ↑ |
| Variance since March 2017 | 32.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 61 | 70 |
| May | 153 | 160 |
| June | 180 | 213 |
| July | 238 | 295 |
| August | 338 | 349 |
| September | 542 | 434 |
| October | 836 | 491 |
| November | 1,297 | 543 |
| December | 1,440 | 567 |
| January | 1,546 | 647 |
| February | 1,615 | 1,326 |
| March | 1,765 | 1,730 |
| April | 1,769 | 1,986 |
| May | 1,769 | 1,987 |
| June | 1,770 | 1,987 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 26 | 595 | 4.4% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 24 | 561 | 4.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 316 | 595 | 53.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 73 | 561 | 13.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 50 | 1,292 | 3.9% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,292 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 16 | 1,292 | 1.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

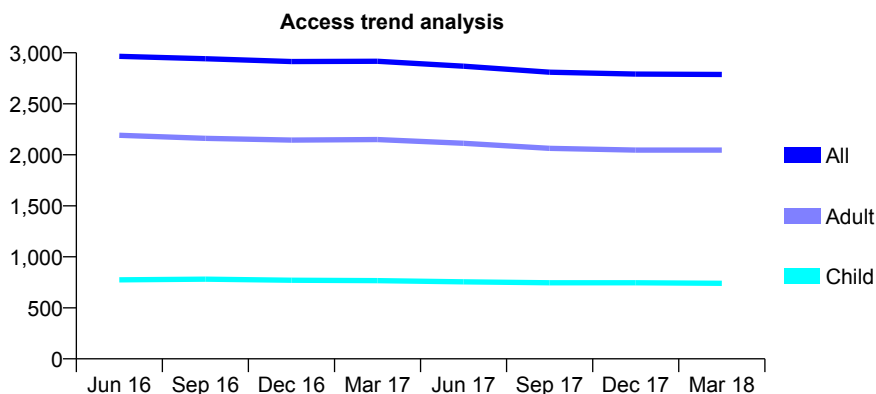
Q56 - Vital Signs At a Glance Contract Report for 188301/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Capel Dental Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/09/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,612 |
| Carry forward general activity (UDA) | -11 |
| 17/18 Contracted orthodontic activity (UOA) | 522 |
| Carry forward orthodontic activity (UOA) | -5 |
| Baseline contract value | £191,764.73 |

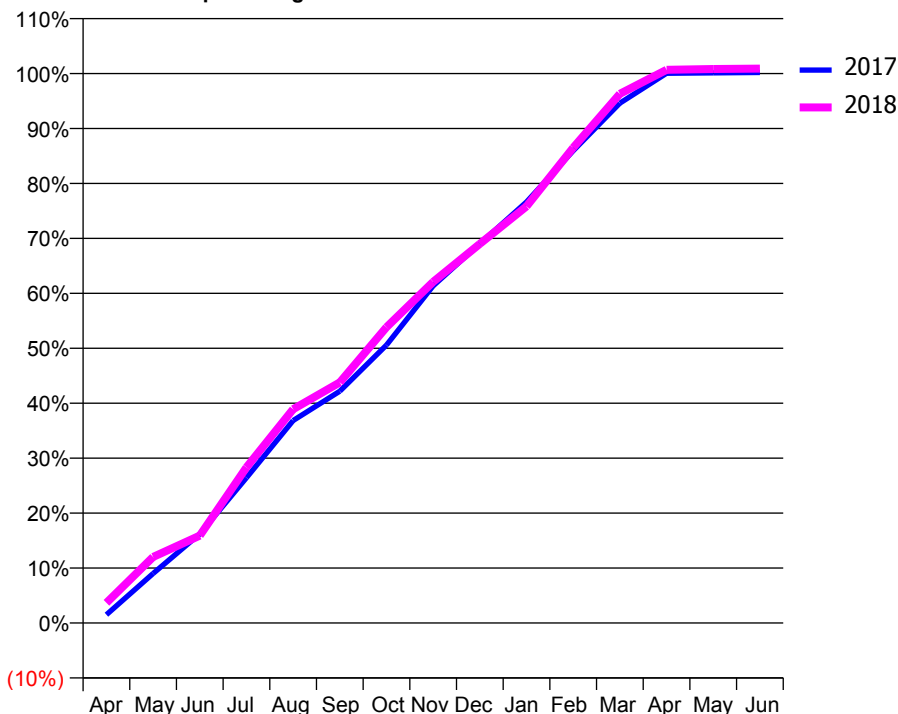
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,917 | |
| Quarter ending June 2017 | 2,868 | ↓ |
| Quarter ending September 2017 | 2,810 | ↓ |
| Quarter ending December 2017 | 2,792 | → |
| Quarter ending March 2018 | 2,787 | → |
| Variance since March 2017 | (4.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 85 | 206 |
| May | 507 | 674 |
| June | 911 | 893 |
| July | 1,484 | 1,590 |
| August | 2,067 | 2,184 |
| September | 2,368 | 2,458 |
| October | 2,839 | 3,021 |
| November | 3,443 | 3,484 |
| December | 3,873 | 3,872 |
| January | 4,300 | 4,256 |
| February | 4,823 | 4,855 |
| March | 5,309 | 5,404 |
| April | 5,614 | 5,650 |
| May | 5,619 | 5,658 |
| June | 5,623 | 5,663 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 117 | 1,223 | 9.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 342 | 2,935 | 11.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 762 | 1,223 | 62.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,700 | 2,935 | 57.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 153 | 3,079 | 5.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 50 | 3,079 | 1.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 27 | 3,079 | 0.9% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

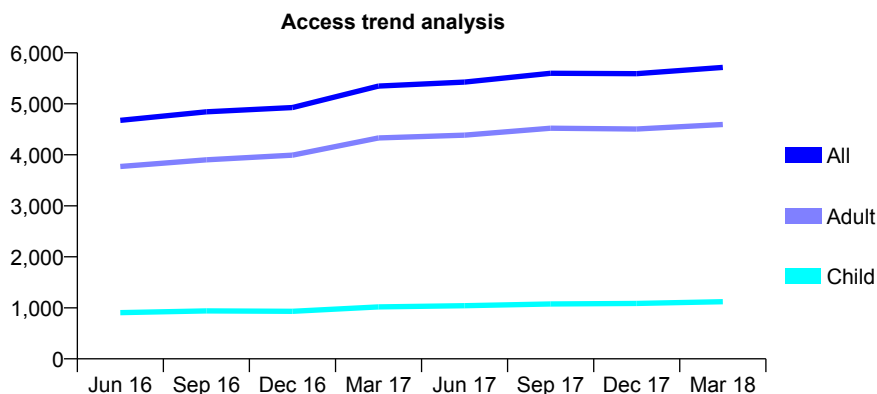
Q56 - Vital Signs At a Glance Contract Report for 189677/0001 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | Dr Jai Prathap Reddy |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,985 |
| Carry forward general activity (UDA) | -300 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £414,367.41 |

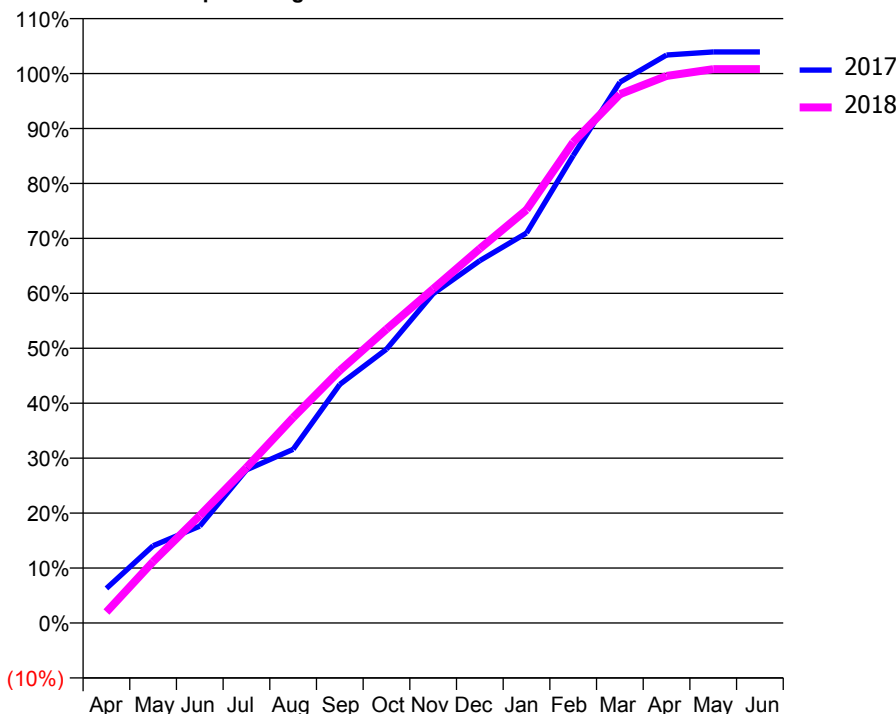
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,349 | |
| Quarter ending June 2017 | 5,427 | → |
| Quarter ending September 2017 | 5,599 | ↑ |
| Quarter ending December 2017 | 5,591 | → |
| Quarter ending March 2018 | 5,714 | ↑ |
| Variance since March 2017 | 6.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 944 | 300 |
| May | 2,108 | 1,675 |
| June | 2,644 | 2,927 |
| July | 4,178 | 4,238 |
| August | 4,735 | 5,603 |
| September | 6,508 | 6,887 |
| October | 7,467 | 8,011 |
| November | 8,982 | 9,110 |
| December | 9,883 | 10,210 |
| January | 10,633 | 11,269 |
| February | 12,747 | 13,113 |
| March | 14,747 | 14,419 |
| April | 15,489 | 14,917 |
| May | 15,573 | 15,104 |
| June | 15,573 | 15,105 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 62 | 1,638 | 3.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 755 | 6,720 | 11.2% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 985 | 1,638 | 60.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,050 | 6,720 | 60.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 426 | 8,235 | 5.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 81 | 8,235 | 1.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 78 | 8,235 | 0.9% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 22 | 23 | 95.7% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 20 | 23 | 87.0% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

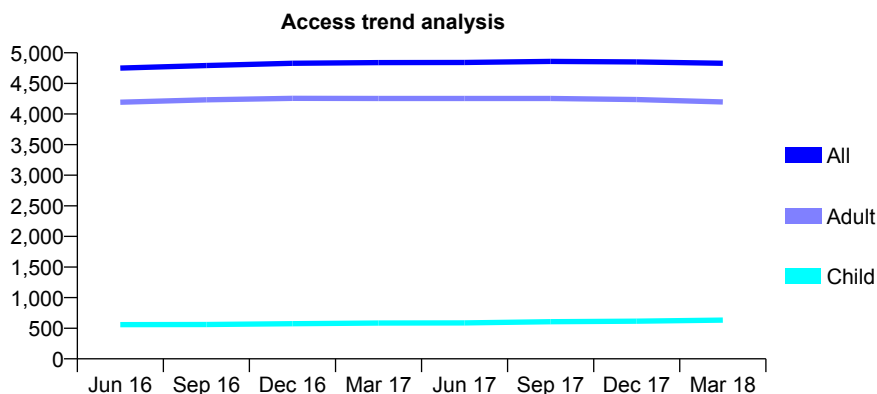
Q56 - Vital Signs At a Glance Contract Report for 189901/0002 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | Enslin Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

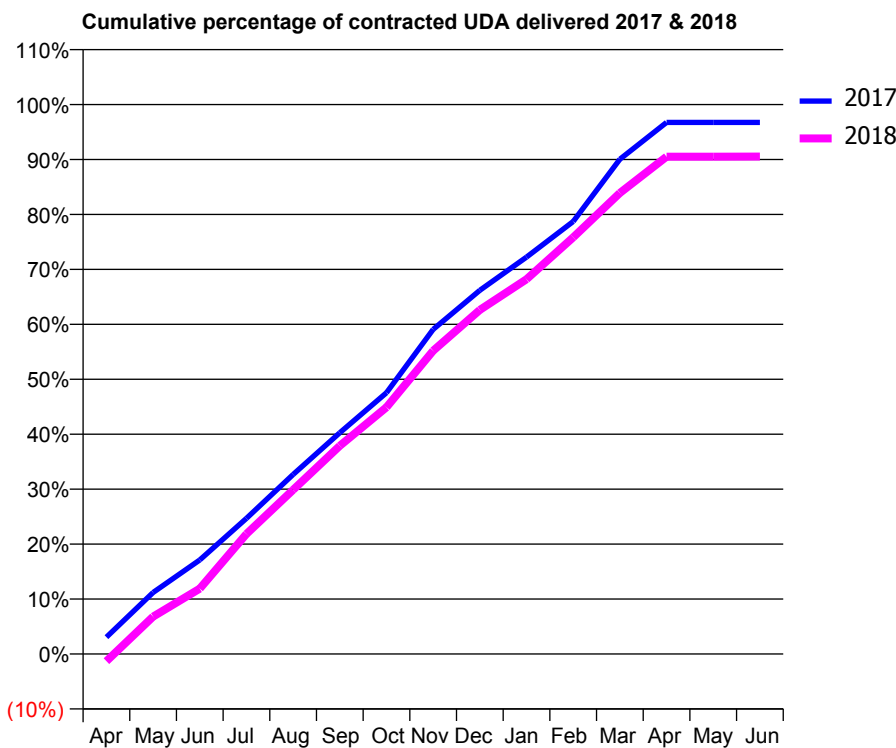
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,500 |
| Carry forward general activity (UDA) | 504 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £387,712.14 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,839 | |
| Quarter ending June 2017 | 4,841 | → |
| Quarter ending September 2017 | 4,860 | → |
| Quarter ending December 2017 | 4,851 | → |
| Quarter ending March 2018 | 4,829 | → |
| Variance since March 2017 | (0.2%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 478 | -205 |
| May | 1,735 | 1,056 |
| June | 2,652 | 1,846 |
| July | 3,827 | 3,387 |
| August | 5,066 | 4,634 |
| September | 6,241 | 5,875 |
| October | 7,370 | 6,961 |
| November | 9,158 | 8,557 |
| December | 10,259 | 9,705 |
| January | 11,197 | 10,570 |
| February | 12,200 | 11,754 |
| March | 13,958 | 13,007 |
| April | 14,994 | 14,028 |
| May | 14,996 | 14,028 |
| June | 14,996 | 14,031 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 60 | 902 | 6.7% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,138 | 6,429 | 17.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 520 | 902 | 57.6% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,565 | 6,429 | 55.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 583 | 7,363 | 7.9% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 64 | 7,363 | 0.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 96 | 7,363 | 1.3% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

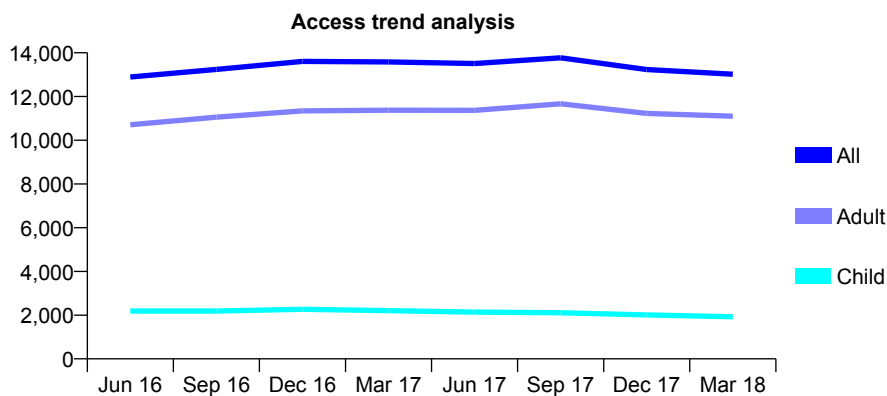
Q56 - Vital Signs At a Glance Contract Report for 190241/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | CCS Dental Service |
| Contract type name | PDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2010 |
| Contract end date | 31/03/2019 |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 23,865 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 420 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £2,623,279.44 |

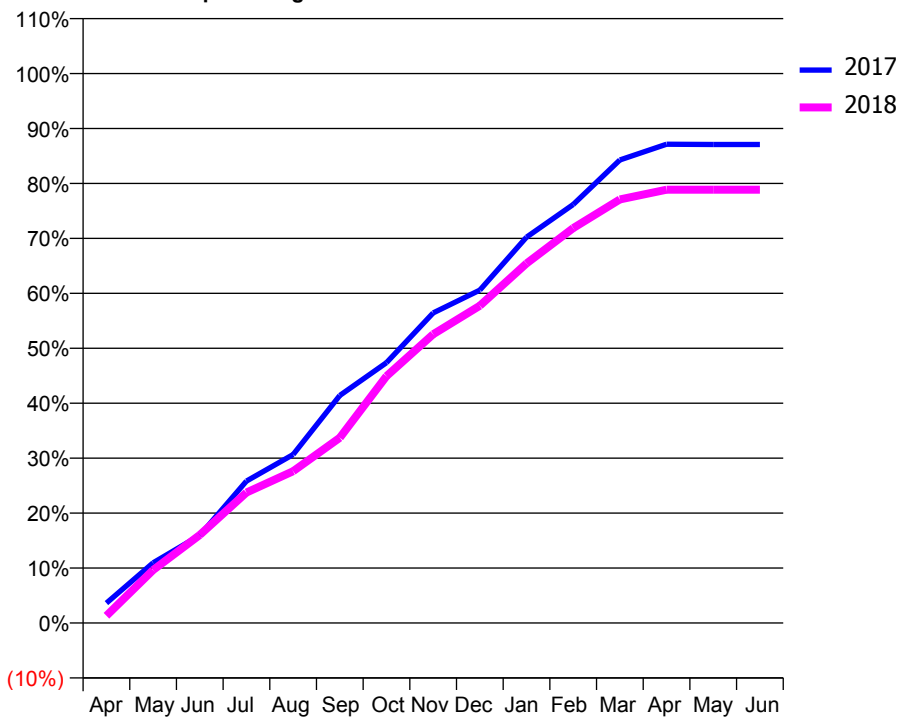
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 13,580 | |
| Quarter ending June 2017 | 13,510 | → |
| Quarter ending September 2017 | 13,772 | → |
| Quarter ending December 2017 | 13,236 | ↓ |
| Quarter ending March 2018 | 13,020 | ↓ |
| Variance since March 2017 | (4.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 866 | 313 |
| May | 2,616 | 2,301 |
| June | 3,806 | 3,826 |
| July | 6,166 | 5,665 |
| August | 7,320 | 6,592 |
| September | 9,880 | 8,045 |
| October | 11,306 | 10,723 |
| November | 13,467 | 12,542 |
| December | 14,459 | 13,781 |
| January | 16,759 | 15,618 |
| February | 18,178 | 17,152 |
| March | 20,111 | 18,394 |
| April | 20,792 | 18,819 |
| May | 20,780 | 18,817 |
| June | 20,781 | 18,819 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 328 | 2,950 | 11.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,184 | 11,278 | 10.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 671 | 2,950 | 22.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,393 | 11,278 | 12.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 9,859 | 13,663 | 72.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 13,663 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 13,663 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

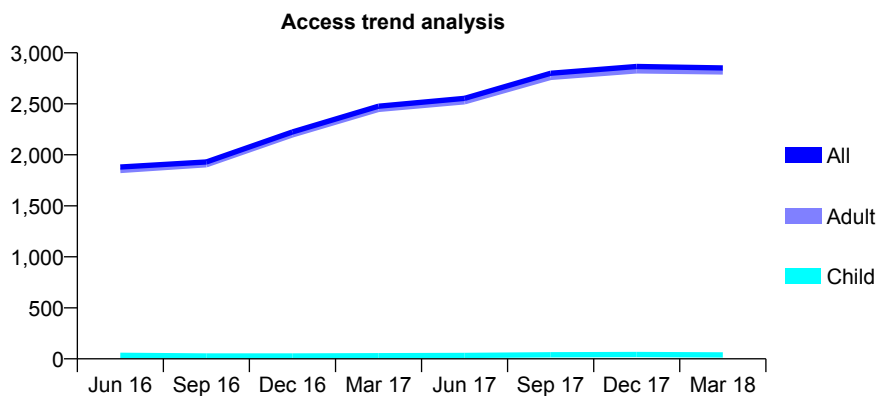
Q56 - Vital Signs At a Glance Contract Report for 190241/0003 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | CCS Dental Service |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2013 |
| Contract end date | 31/03/2019 |

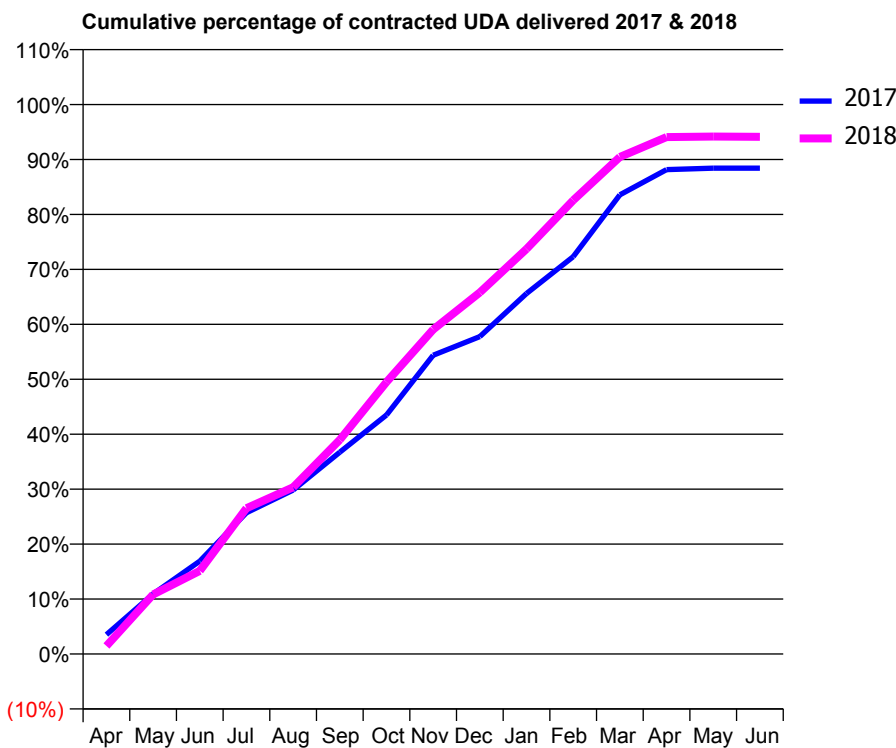
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,690 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £922,350.08 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 2,476 | |
| Quarter ending June 2017 | 2,553 | ↑ |
| Quarter ending September 2017 | 2,799 | ↑ |
| Quarter ending December 2017 | 2,866 | ↑ |
| Quarter ending March 2018 | 2,851 | → |
| Variance since March 2017 | 15.1% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 306 | 128 |
| May | 949 | 942 |
| June | 1,468 | 1,314 |
| July | 2,234 | 2,307 |
| August | 2,593 | 2,637 |
| September | 3,191 | 3,387 |
| October | 3,780 | 4,300 |
| November | 4,724 | 5,132 |
| December | 5,020 | 5,718 |
| January | 5,700 | 6,405 |
| February | 6,284 | 7,174 |
| March | 7,262 | 7,861 |
| April | 7,660 | 8,175 |
| May | 7,684 | 8,182 |
| June | 7,684 | 8,179 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 73 | 0.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 27 | 2,964 | 0.9% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 73 | 0.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 14 | 2,964 | 0.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1 | 3,020 | 0.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 3,020 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 3,020 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

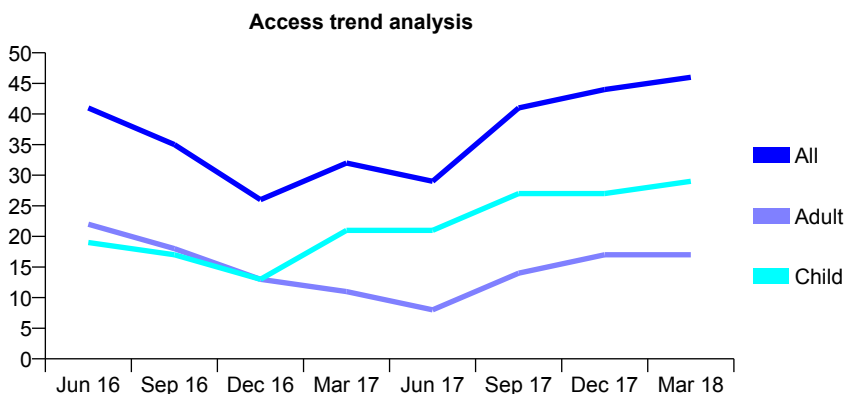
Q56 - Vital Signs At a Glance Contract Report for 190241/0004 - Year end March 2018

| | |
|----------------------|--------------------|
| Name or company name | CCS Dental Service |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2014 |
| Contract end date | 31/03/2019 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £15,729.63 |

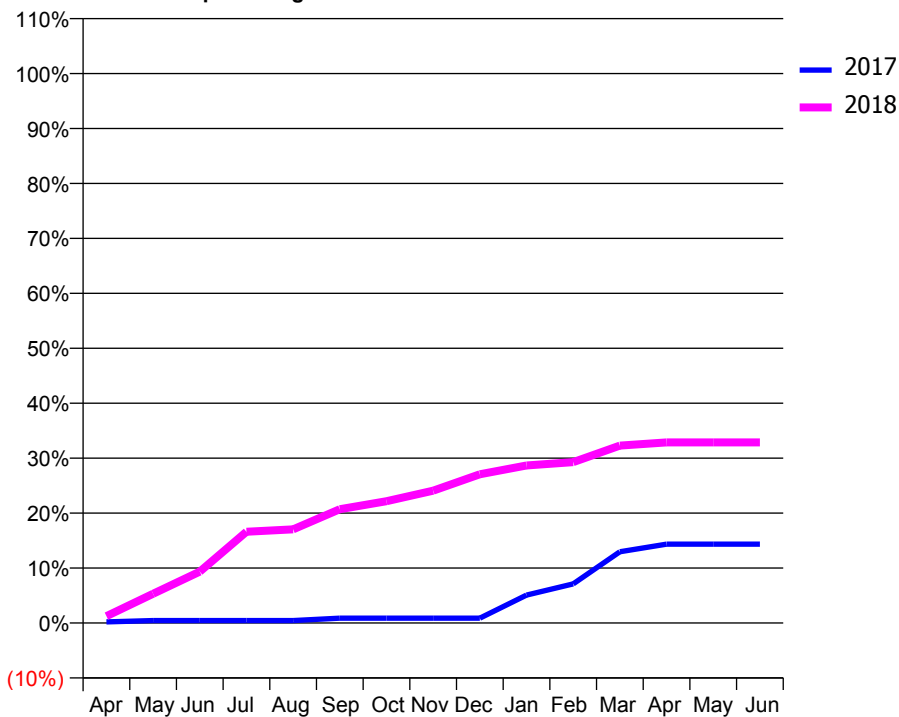
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 32 | |
| Quarter ending June 2017 | 29 | ↓ |
| Quarter ending September 2017 | 41 | ↑ |
| Quarter ending December 2017 | 44 | ↑ |
| Quarter ending March 2018 | 46 | ↑ |
| Variance since March 2017 | 43.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 1 | 6 |
| May | 2 | 27 |
| June | 2 | 47 |
| July | 2 | 83 |
| August | 2 | 85 |
| September | 4 | 104 |
| October | 4 | 111 |
| November | 4 | 120 |
| December | 4 | 135 |
| January | 25 | 143 |
| February | 36 | 146 |
| March | 65 | 161 |
| April | 72 | 164 |
| May | 72 | 164 |
| June | 72 | 164 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 54 | 0.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 23 | 4.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2 | 54 | 3.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 23 | 4.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 17 | 75 | 22.7% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 75 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 75 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

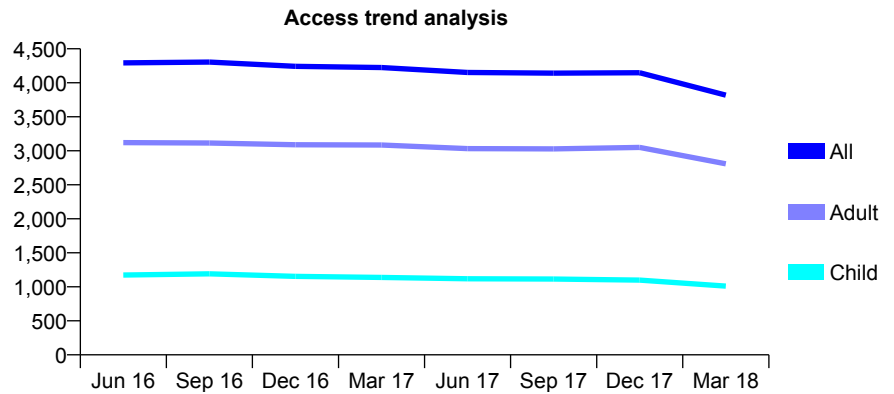
Q56 - Vital Signs At a Glance Contract Report for 190713/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | Mazdak Eyrumlu and Azad Eyrumlu |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2011 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,000 |
| Carry forward general activity (UDA) | 327 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £441,394.83 |

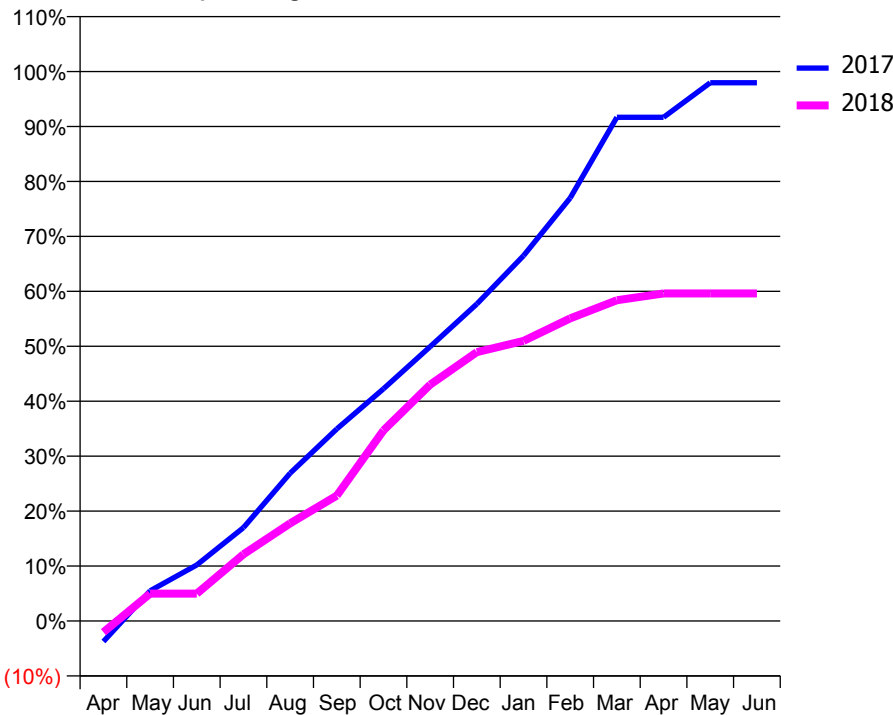
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,224 | |
| Quarter ending June 2017 | 4,151 | ↓ |
| Quarter ending September 2017 | 4,143 | → |
| Quarter ending December 2017 | 4,149 | → |
| Quarter ending March 2018 | 3,819 | ↓ |
| Variance since March 2017 | (9.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | 2017 | 2018 |
|-----------|--------|-------|
| April | -598 | -327 |
| May | 880 | 799 |
| June | 1,631 | 799 |
| July | 2,721 | 1,943 |
| August | 4,304 | 2,846 |
| September | 5,593 | 3,651 |
| October | 6,760 | 5,551 |
| November | 7,987 | 6,884 |
| December | 9,232 | 7,828 |
| January | 10,637 | 8,156 |
| February | 12,319 | 8,814 |
| March | 14,667 | 9,341 |
| April | 14,667 | 9,539 |
| May | 15,673 | 9,539 |
| June | 15,673 | 9,540 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 100 | 1,178 | 8.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 467 | 2,907 | 16.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 579 | 1,178 | 49.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,210 | 2,907 | 41.6% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 403 | 3,937 | 10.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 45 | 3,937 | 1.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 94 | 3,937 | 2.4% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

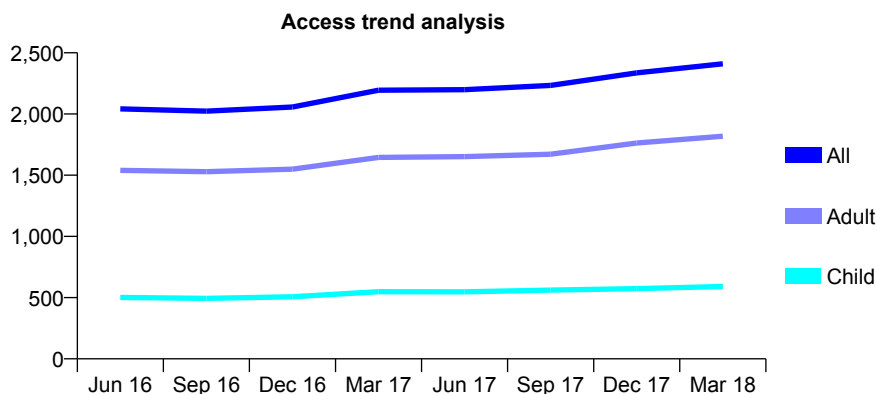
Q56 - Vital Signs At a Glance Contract Report for 190721/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Lisalina Smile Clinic Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,013 |
| Carry forward general activity (UDA) | -125 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £186,034.27 |

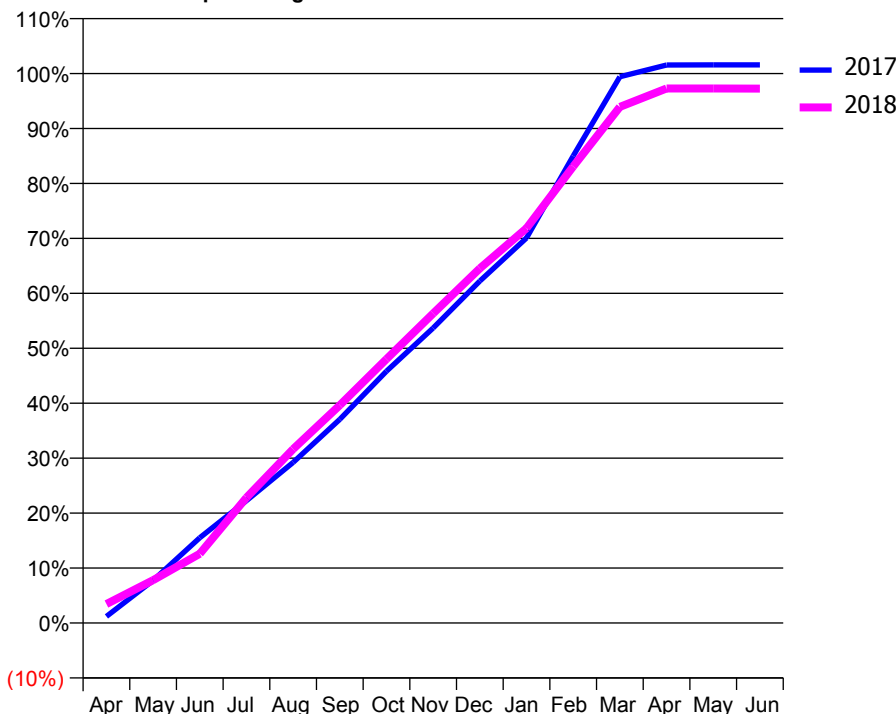
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,194 | |
| Quarter ending June 2017 | 2,199 | → |
| Quarter ending September 2017 | 2,234 | → |
| Quarter ending December 2017 | 2,336 | ↑ |
| Quarter ending March 2018 | 2,410 | ↑ |
| Variance since March 2017 | 9.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 97 | 277 |
| May | 622 | 626 |
| June | 1,243 | 1,009 |
| July | 1,783 | 1,828 |
| August | 2,343 | 2,537 |
| September | 2,971 | 3,176 |
| October | 3,671 | 3,850 |
| November | 4,303 | 4,514 |
| December | 4,988 | 5,172 |
| January | 5,615 | 5,757 |
| February | 6,811 | 6,657 |
| March | 7,966 | 7,526 |
| April | 8,137 | 7,794 |
| May | 8,138 | 7,794 |
| June | 8,138 | 7,793 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 67 | 919 | 7.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 336 | 2,639 | 12.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 546 | 919 | 59.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,459 | 2,639 | 55.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 244 | 3,556 | 6.9% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 3,556 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 3,556 | 0.6% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

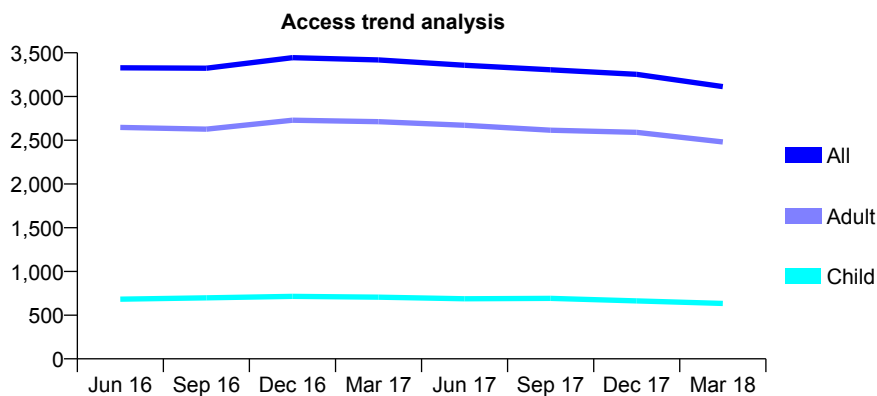
Q56 - Vital Signs At a Glance Contract Report for 191701/0001 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | Olive Dental Care Ltd |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,022 |
| Carry forward general activity (UDA) | -180 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £223,308.87 |

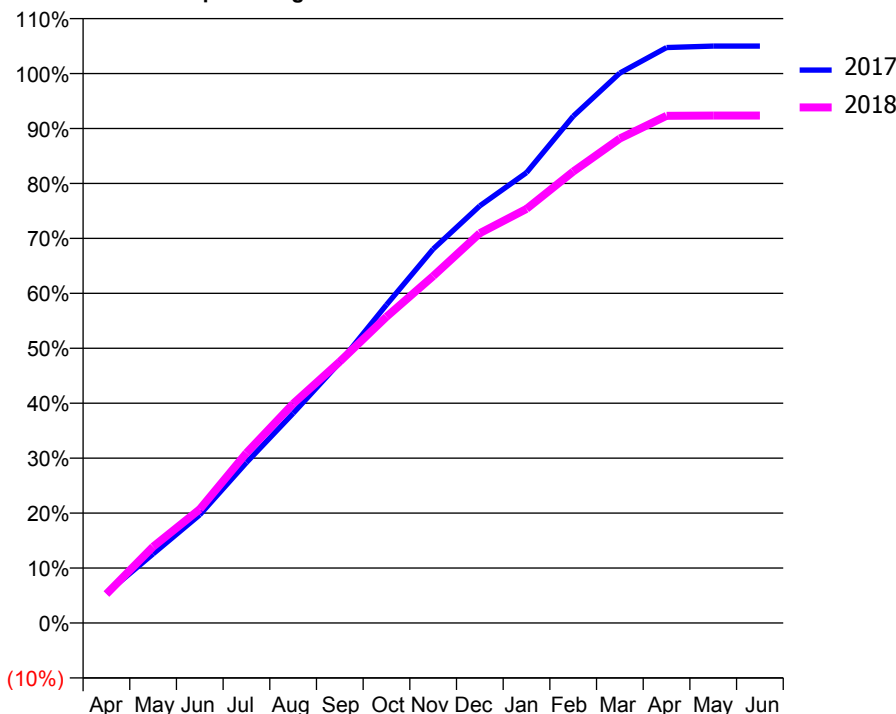
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,418 | |
| Quarter ending June 2017 | 3,358 | ↓ |
| Quarter ending September 2017 | 3,305 | ↓ |
| Quarter ending December 2017 | 3,253 | ↓ |
| Quarter ending March 2018 | 3,114 | ↓ |
| Variance since March 2017 | (8.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 489 | 476 |
| May | 1,134 | 1,254 |
| June | 1,777 | 1,869 |
| July | 2,635 | 2,792 |
| August | 3,442 | 3,601 |
| September | 4,279 | 4,291 |
| October | 5,224 | 5,027 |
| November | 6,140 | 5,695 |
| December | 6,849 | 6,400 |
| January | 7,395 | 6,799 |
| February | 8,322 | 7,411 |
| March | 9,029 | 7,954 |
| April | 9,447 | 8,328 |
| May | 9,471 | 8,331 |
| June | 9,472 | 8,331 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 79 | 891 | 8.9% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 425 | 3,150 | 13.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 531 | 891 | 59.6% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,873 | 3,150 | 59.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 306 | 4,104 | 7.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 60 | 4,104 | 1.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 60 | 4,104 | 1.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

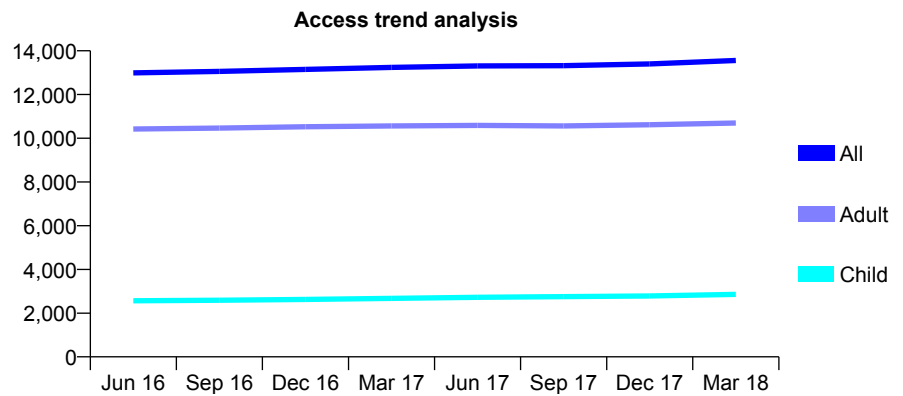
Q56 - Vital Signs At a Glance Contract Report for 192562/0001 - Year end March 2018

| | |
|----------------------|--|
| Name or company name | All Saints Green Dental Clinic Limited |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2012 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 45,100 |
| Carry forward general activity (UDA) | -902 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,185,433.33 |

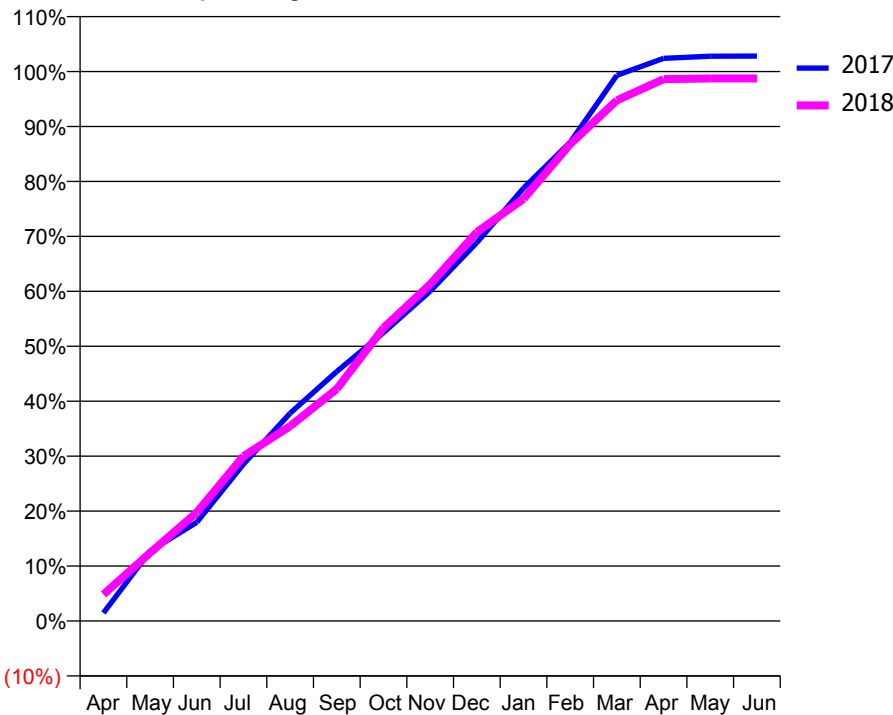
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 13,241 | |
| Quarter ending June 2017 | 13,309 | → |
| Quarter ending September 2017 | 13,317 | → |
| Quarter ending December 2017 | 13,399 | → |
| Quarter ending March 2018 | 13,556 | → |
| Variance since March 2017 | 2.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 659 | 2,180 |
| May | 5,738 | 5,594 |
| June | 8,100 | 8,916 |
| July | 12,879 | 13,532 |
| August | 17,054 | 15,990 |
| September | 20,478 | 19,054 |
| October | 23,666 | 24,066 |
| November | 27,068 | 27,636 |
| December | 31,056 | 31,925 |
| January | 35,530 | 34,641 |
| February | 39,293 | 39,147 |
| March | 44,786 | 42,737 |
| April | 46,177 | 44,474 |
| May | 46,352 | 44,528 |
| June | 46,361 | 44,524 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 430 | 4,190 | 10.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,551 | 14,830 | 17.2% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,394 | 4,190 | 57.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,370 | 14,830 | 49.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,013 | 19,206 | 10.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 275 | 19,206 | 1.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 92 | 19,206 | 0.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

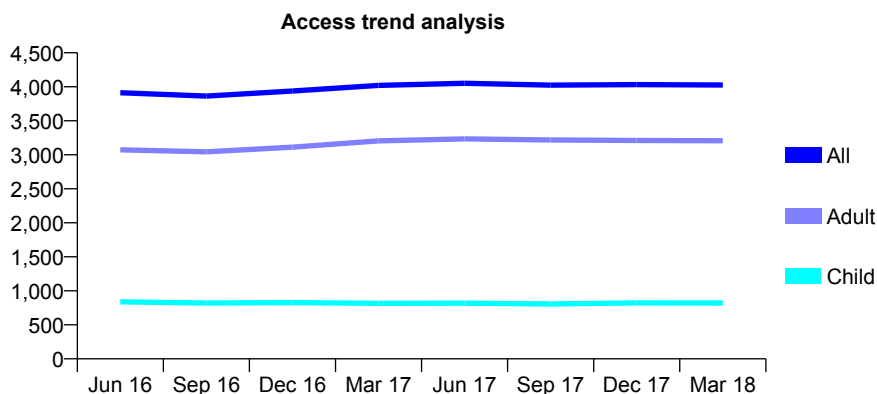
Q56 - Vital Signs At a Glance Contract Report for 193070/0001 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | Wickham Dental Practice Ltd |
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,872 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £280,706.10 |

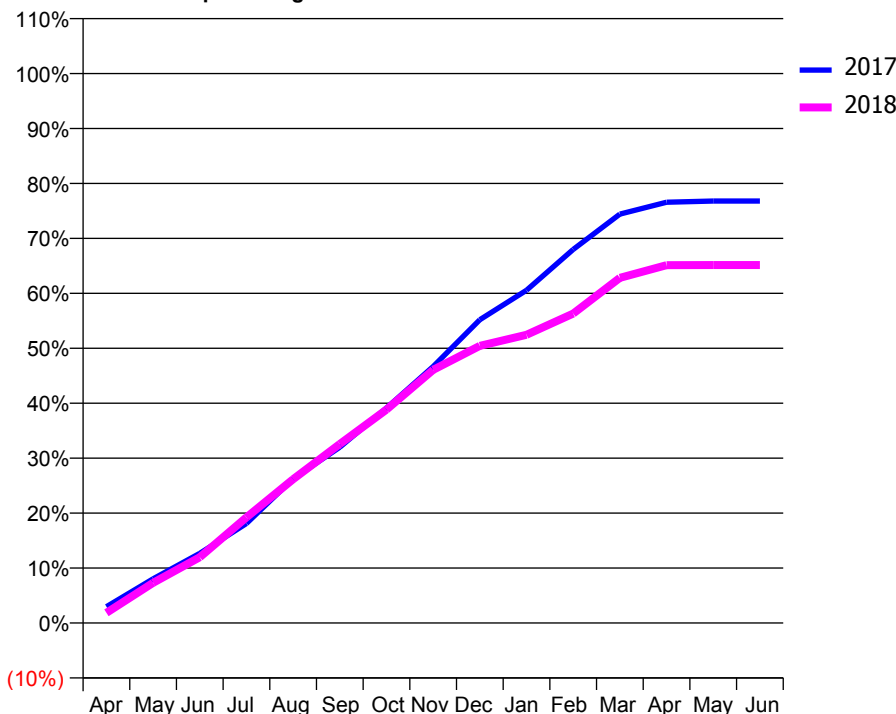
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,021 | |
| Quarter ending June 2017 | 4,052 | → |
| Quarter ending September 2017 | 4,025 | → |
| Quarter ending December 2017 | 4,033 | → |
| Quarter ending March 2018 | 4,027 | → |
| Variance since March 2017 | 0.1% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 352 | 219 |
| May | 956 | 869 |
| June | 1,504 | 1,423 |
| July | 2,150 | 2,285 |
| August | 3,117 | 3,108 |
| September | 3,799 | 3,867 |
| October | 4,646 | 4,610 |
| November | 5,541 | 5,469 |
| December | 6,552 | 5,987 |
| January | 7,189 | 6,226 |
| February | 8,072 | 6,685 |
| March | 8,835 | 7,458 |
| April | 9,091 | 7,731 |
| May | 9,116 | 7,734 |
| June | 9,116 | 7,735 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 24 | 785 | 3.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 263 | 2,615 | 10.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 149 | 785 | 19.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 619 | 2,615 | 23.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 26 | 3,374 | 0.8% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 25 | 3,374 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 108 | 3,374 | 3.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

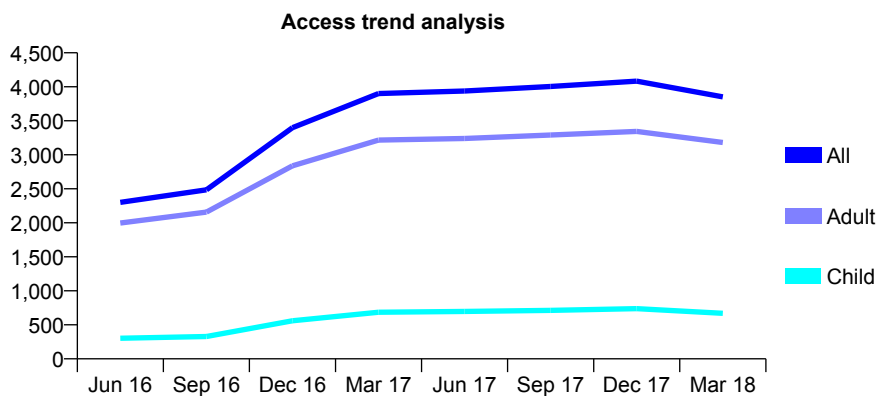
Q56 - Vital Signs At a Glance Contract Report for 193712/0001 - Year end March 2018

| | |
|----------------------|-----------------------------|
| Name or company name | Dr K.A Fagher & Dr A. Surti |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 08/05/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,810 |
| Carry forward general activity (UDA) | 309 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £222,753.74 |

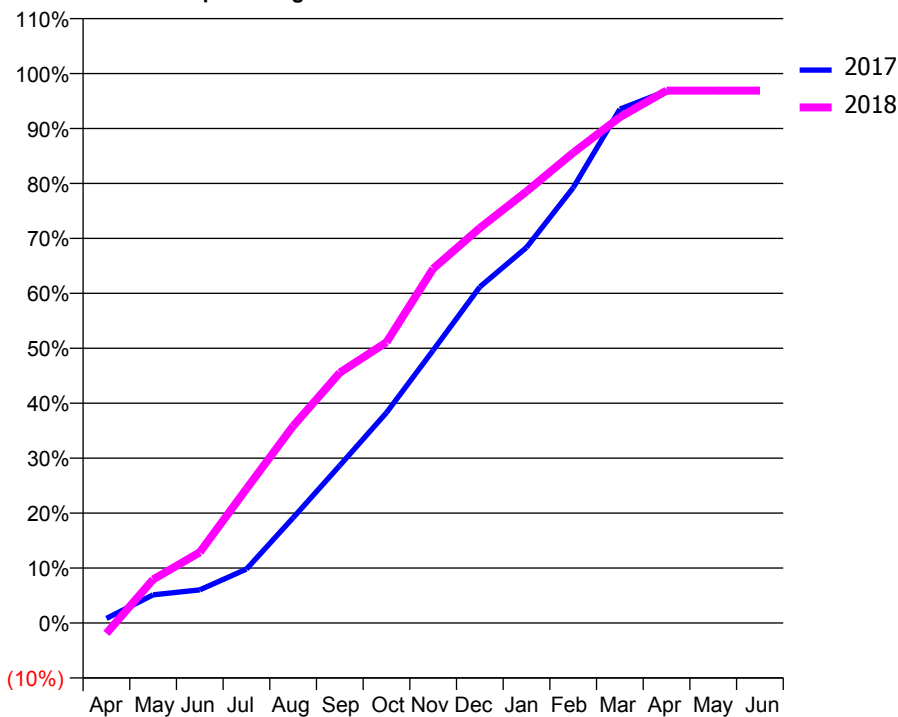
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,901 | |
| Quarter ending June 2017 | 3,939 | → |
| Quarter ending September 2017 | 4,004 | → |
| Quarter ending December 2017 | 4,083 | → |
| Quarter ending March 2018 | 3,851 | ↓ |
| Variance since March 2017 | (1.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 82 | -188 |
| May | 502 | 777 |
| June | 591 | 1,262 |
| July | 963 | 2,396 |
| August | 1,880 | 3,517 |
| September | 2,813 | 4,470 |
| October | 3,756 | 5,012 |
| November | 4,870 | 6,326 |
| December | 6,001 | 7,052 |
| January | 6,705 | 7,704 |
| February | 7,772 | 8,396 |
| March | 9,173 | 9,031 |
| April | 9,498 | 9,505 |
| May | 9,501 | 9,505 |
| June | 9,501 | 9,505 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 65 | 1,052 | 6.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 539 | 4,426 | 12.2% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 535 | 1,052 | 50.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,034 | 4,426 | 46.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 508 | 5,584 | 9.1% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 29 | 5,584 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 21 | 5,584 | 0.4% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 10 | 90.0% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

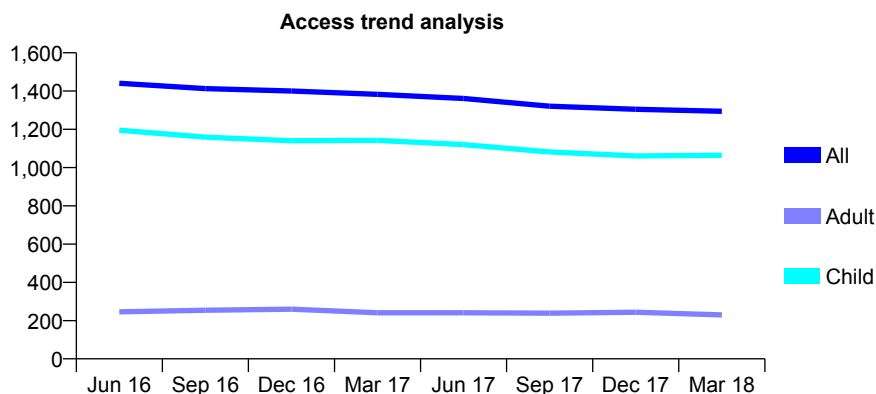
Q56 - Vital Signs At a Glance Contract Report for 195618/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Dr P Wilson and Dr G Singh |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2008 |
| Contract end date | |

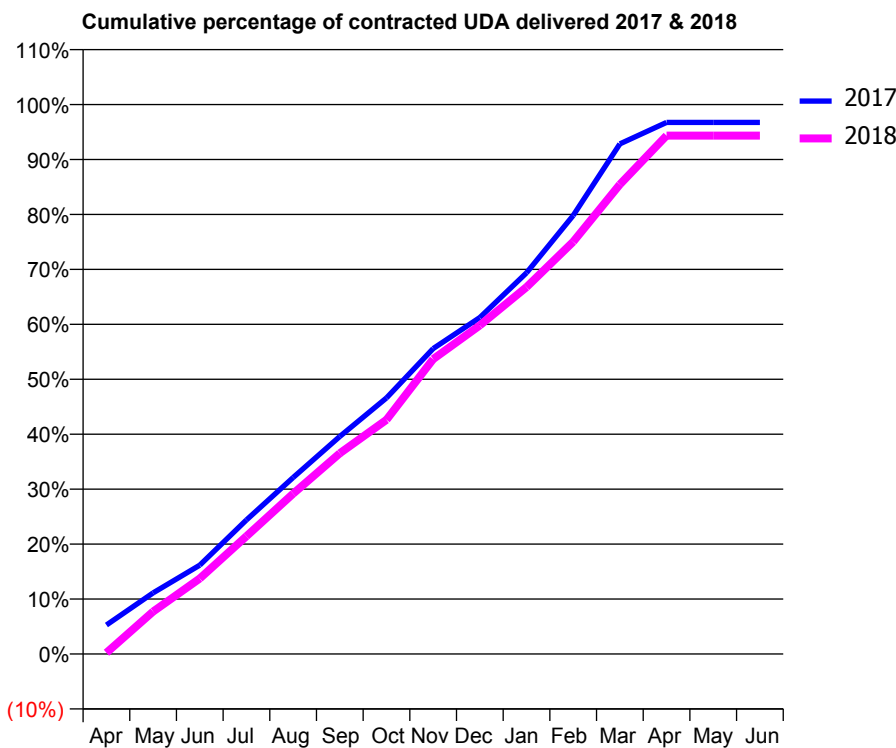
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,217 |
| Carry forward general activity (UDA) | 105 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £91,663.04 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,383 | |
| Quarter ending June 2017 | 1,361 | ↓ |
| Quarter ending September 2017 | 1,321 | ↓ |
| Quarter ending December 2017 | 1,305 | ↓ |
| Quarter ending March 2018 | 1,294 | → |
| Variance since March 2017 | (6.4%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 170 | 7 |
| May | 358 | 249 |
| June | 520 | 442 |
| July | 785 | 689 |
| August | 1,034 | 939 |
| September | 1,273 | 1,176 |
| October | 1,499 | 1,371 |
| November | 1,788 | 1,726 |
| December | 1,970 | 1,924 |
| January | 2,232 | 2,148 |
| February | 2,568 | 2,414 |
| March | 2,986 | 2,749 |
| April | 3,112 | 3,035 |
| May | 3,112 | 3,035 |
| June | 3,112 | 3,035 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 84 | 1,972 | 4.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 4 | 131 | 3.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,485 | 1,972 | 75.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 105 | 131 | 80.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 49 | 2,141 | 2.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 2,141 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 2,141 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

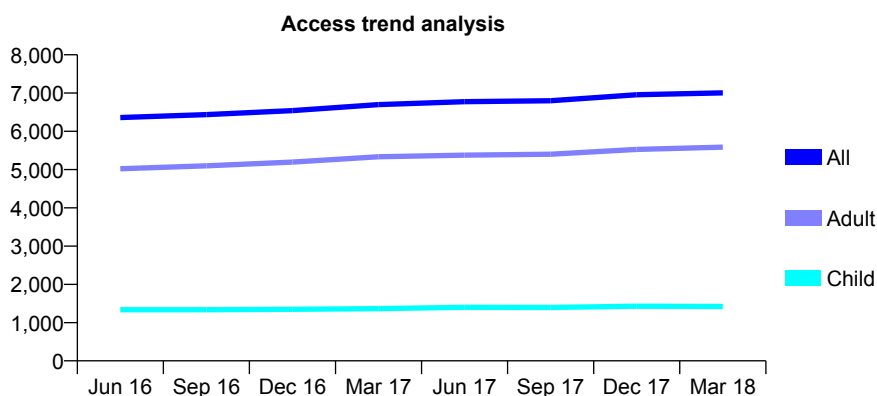
Q56 - Vital Signs At a Glance Contract Report for 197254/0001 - Year end March 2018

| | |
|----------------------|---|
| Name or company name | Miss Susan Allen and Mr Terence Michael . |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,007 |
| Carry forward general activity (UDA) | -227 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £533,460.54 |

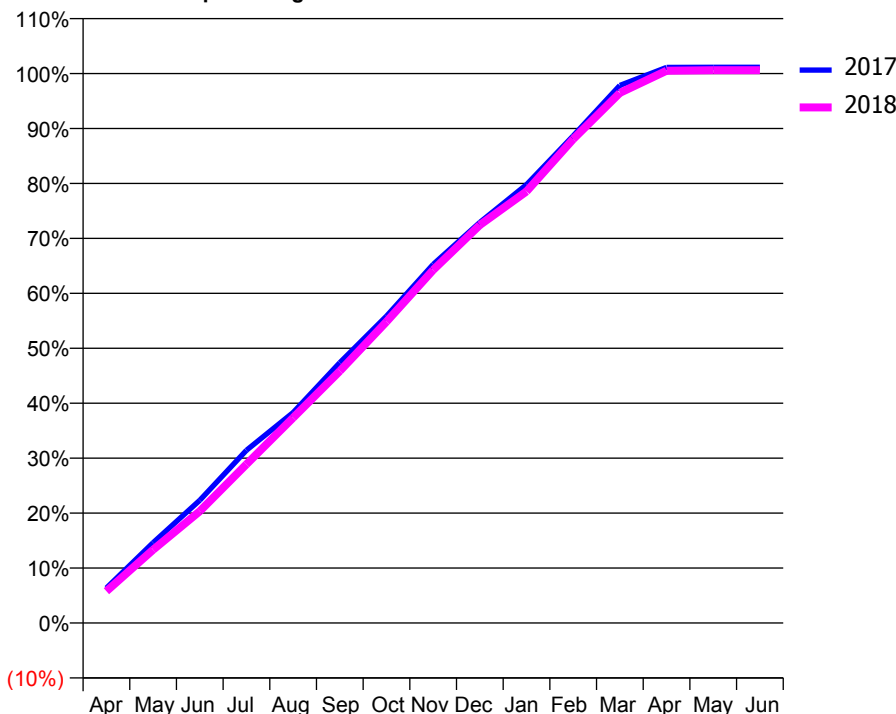
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,699 | |
| Quarter ending June 2017 | 6,775 | → |
| Quarter ending September 2017 | 6,800 | → |
| Quarter ending December 2017 | 6,955 | ↑ |
| Quarter ending March 2018 | 7,005 | → |
| Variance since March 2017 | 4.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,274 | 1,157 |
| May | 2,924 | 2,667 |
| June | 4,467 | 4,073 |
| July | 6,289 | 5,779 |
| August | 7,662 | 7,473 |
| September | 9,478 | 9,175 |
| October | 11,172 | 10,972 |
| November | 13,060 | 12,855 |
| December | 14,585 | 14,492 |
| January | 15,963 | 15,713 |
| February | 17,738 | 17,617 |
| March | 19,572 | 19,299 |
| April | 20,228 | 20,108 |
| May | 20,235 | 20,124 |
| June | 20,234 | 20,127 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 200 | 2,188 | 9.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,171 | 7,556 | 15.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,310 | 2,188 | 59.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,593 | 7,556 | 47.6% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,181 | 9,804 | 12.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 83 | 9,804 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 114 | 9,804 | 1.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

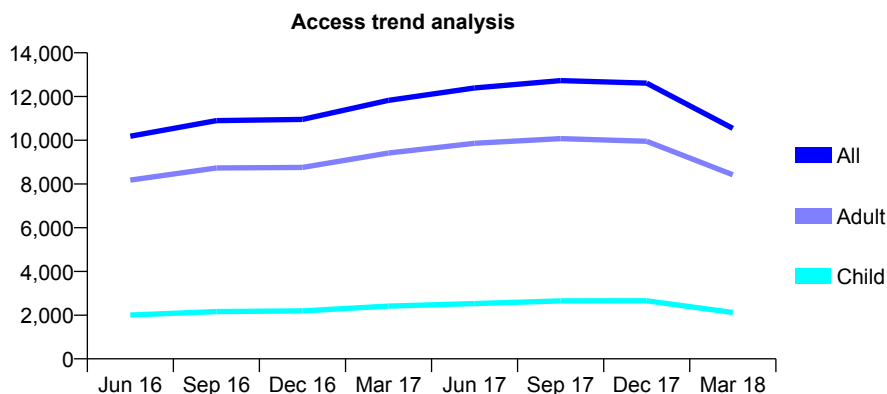
Q56 - Vital Signs At a Glance Contract Report for 199176/0001 - Year end March 2018

| | |
|----------------------|---------------------------|
| Name or company name | Larry Levin & Jeff Sherer |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

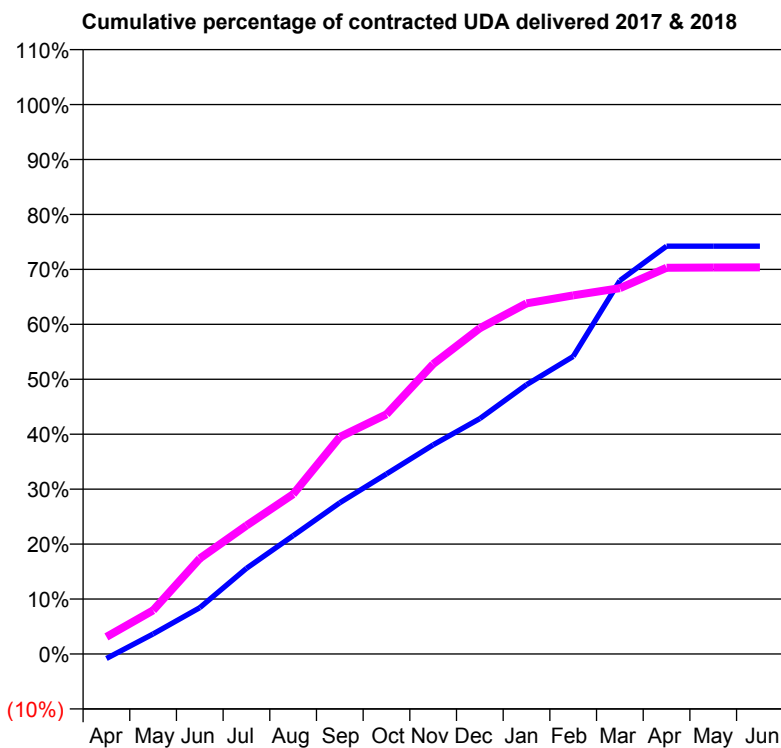
| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 51,387 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,077,715.05 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 11,825 | |
| Quarter ending June 2017 | 12,391 | ↑ |
| Quarter ending September 2017 | 12,729 | ↑ |
| Quarter ending December 2017 | 12,614 | → |
| Quarter ending March 2018 | 10,544 | ↓ |
| Variance since March 2017 | (10.8%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -430 | 1,606 |
| May | 1,873 | 4,085 |
| June | 4,330 | 8,940 |
| July | 8,009 | 12,013 |
| August | 11,063 | 14,944 |
| September | 14,150 | 20,296 |
| October | 16,842 | 22,410 |
| November | 19,562 | 27,116 |
| December | 22,015 | 30,475 |
| January | 25,189 | 32,790 |
| February | 27,832 | 33,537 |
| March | 34,920 | 34,211 |
| April | 38,135 | 36,114 |
| May | 38,136 | 36,150 |
| June | 38,136 | 36,153 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 382 | 3,195 | 12.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,674 | 12,848 | 20.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,443 | 3,195 | 45.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,449 | 12,848 | 42.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 3,112 | 15,793 | 19.7% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 226 | 15,793 | 1.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 434 | 15,793 | 2.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 43 | 48 | 89.6% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 43 | 48 | 89.6% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

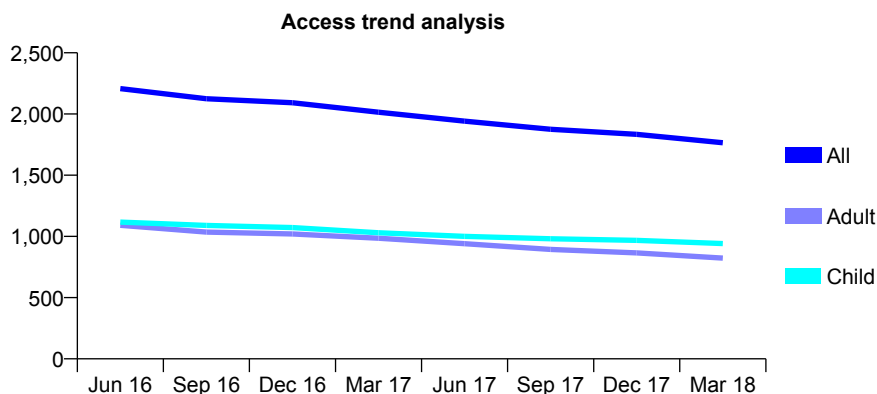
Q56 - Vital Signs At a Glance Contract Report for 199524/0001 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | Best, Hardy & Abeln |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,800 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £116,149.18 |

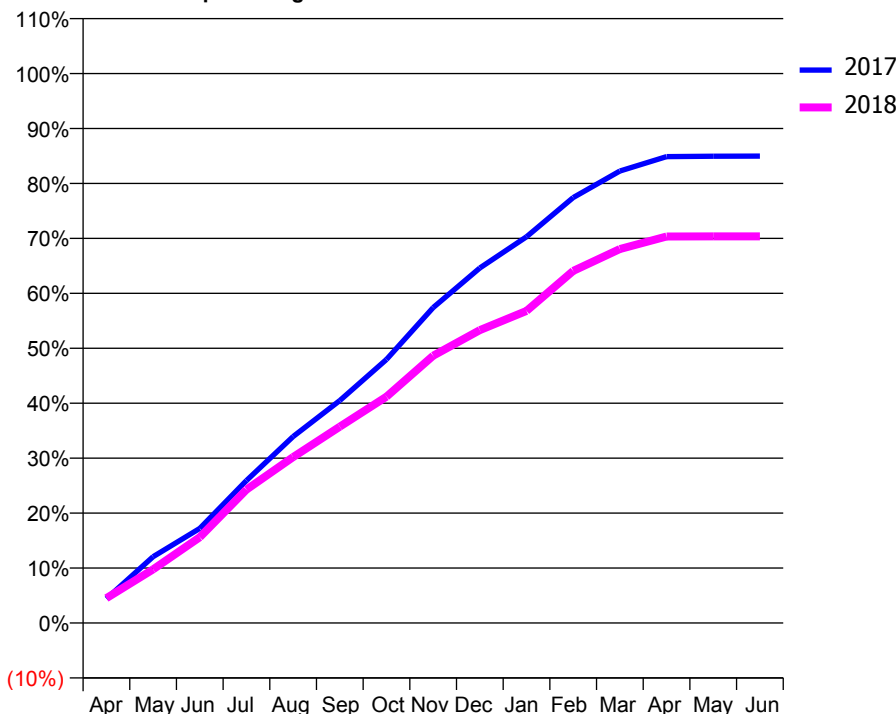
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 2,015 | |
| Quarter ending June 2017 | 1,942 | ↓ |
| Quarter ending September 2017 | 1,875 | ↓ |
| Quarter ending December 2017 | 1,834 | ↓ |
| Quarter ending March 2018 | 1,765 | ↓ |
| Variance since March 2017 | (12.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 257 | 262 |
| May | 700 | 567 |
| June | 998 | 905 |
| July | 1,504 | 1,408 |
| August | 1,969 | 1,751 |
| September | 2,349 | 2,072 |
| October | 2,782 | 2,389 |
| November | 3,330 | 2,821 |
| December | 3,748 | 3,091 |
| January | 4,077 | 3,295 |
| February | 4,491 | 3,716 |
| March | 4,770 | 3,947 |
| April | 4,923 | 4,079 |
| May | 4,927 | 4,080 |
| June | 4,928 | 4,080 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 157 | 1,489 | 10.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 225 | 952 | 23.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 904 | 1,489 | 60.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 507 | 952 | 53.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 212 | 2,411 | 8.8% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 2,411 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 2,411 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

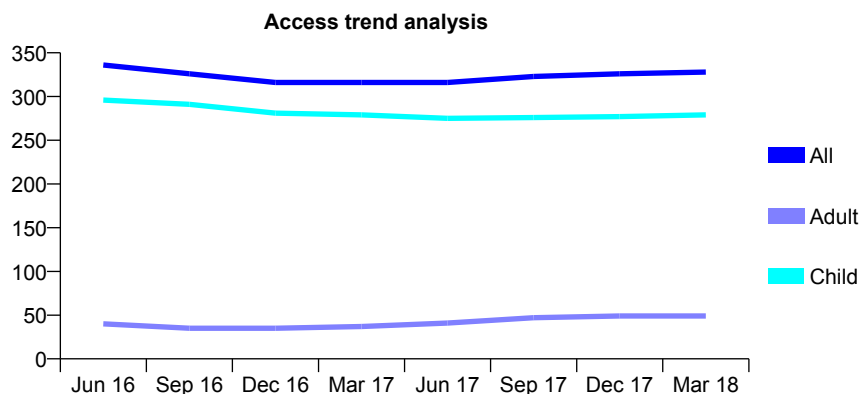
Q56 - Vital Signs At a Glance Contract Report for 204595/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR MA OATES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 03/07/2011 |
| Contract end date | |

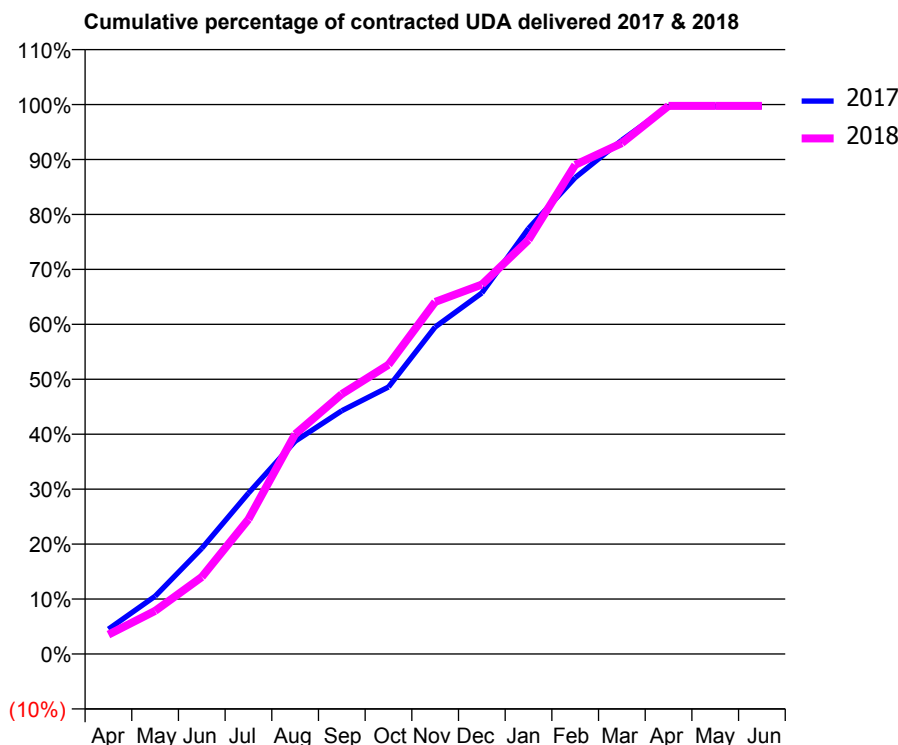
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 487 |
| Carry forward general activity (UDA) | 2 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £10,350.35 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 316 | |
| Quarter ending June 2017 | 316 | → |
| Quarter ending September 2017 | 323 | ↑ |
| Quarter ending December 2017 | 326 | → |
| Quarter ending March 2018 | 328 | → |
| Variance since March 2017 | 3.8% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 22 | 17 |
| May | 51 | 38 |
| June | 94 | 68 |
| July | 143 | 119 |
| August | 189 | 195 |
| September | 216 | 230 |
| October | 237 | 256 |
| November | 290 | 312 |
| December | 320 | 327 |
| January | 377 | 367 |
| February | 422 | 434 |
| March | 455 | 453 |
| April | 485 | 486 |
| May | 485 | 486 |
| June | 485 | 486 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 11 | 386 | 2.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 25 | 4.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 226 | 386 | 58.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8 | 25 | 32.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 19 | 409 | 4.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 409 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 409 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

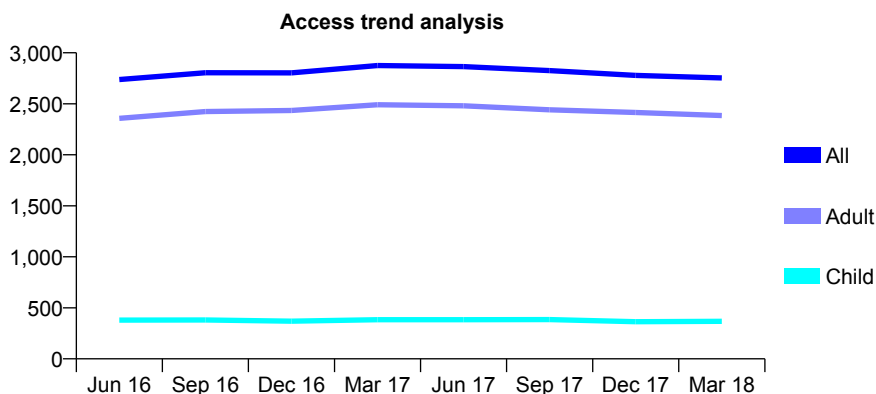
Q56 - Vital Signs At a Glance Contract Report for 205400/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR IS SMITH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,455 |
| Carry forward general activity (UDA) | 101 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £254,499.78 |

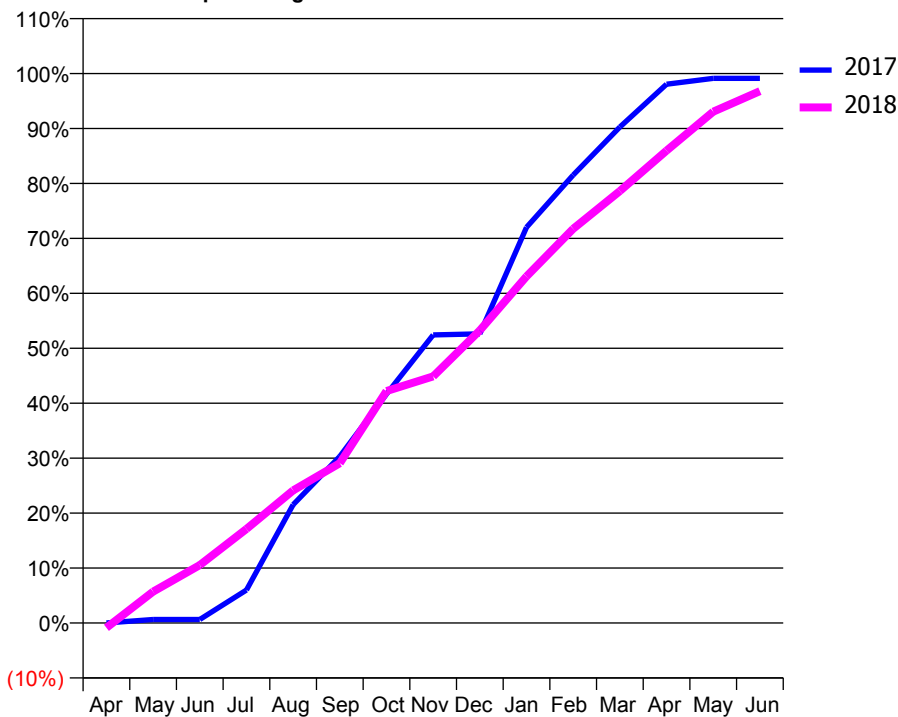
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,875 | |
| Quarter ending June 2017 | 2,865 | → |
| Quarter ending September 2017 | 2,826 | ↓ |
| Quarter ending December 2017 | 2,779 | ↓ |
| Quarter ending March 2018 | 2,753 | → |
| Variance since March 2017 | (4.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1 | -101 |
| May | 74 | 653 |
| June | 75 | 1,209 |
| July | 688 | 1,961 |
| August | 2,466 | 2,765 |
| September | 3,473 | 3,331 |
| October | 4,771 | 4,835 |
| November | 6,004 | 5,141 |
| December | 6,027 | 6,100 |
| January | 8,250 | 7,226 |
| February | 9,339 | 8,218 |
| March | 10,340 | 9,004 |
| April | 11,232 | 9,847 |
| May | 11,354 | 10,658 |
| June | 11,354 | 11,087 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 50 | 514 | 9.7% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 581 | 3,382 | 17.2% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 349 | 514 | 67.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,218 | 3,382 | 65.6% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 129 | 4,378 | 2.9% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 4,378 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 18 | 4,378 | 0.4% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 10 | 10 | 100.0% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 10 | 90.0% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

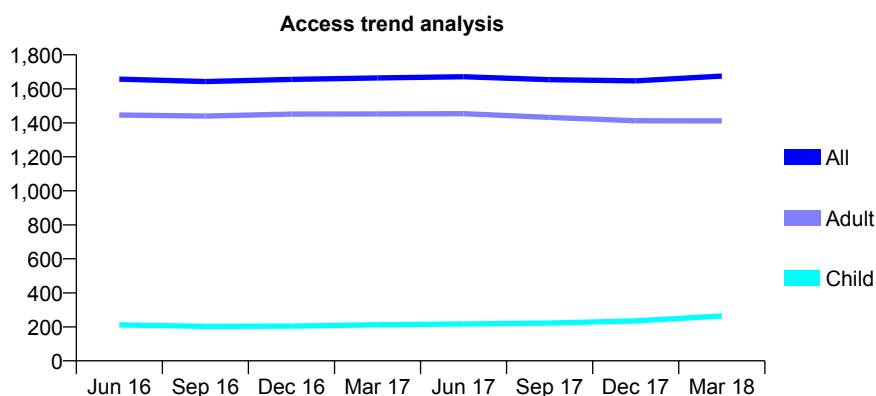
Q56 - Vital Signs At a Glance Contract Report for 209325/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Shiamiela Hussain |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,640 |
| Carry forward general activity (UDA) | -93 |
| 17/18 Contracted orthodontic activity (UOA) | 420 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £174,092.31 |

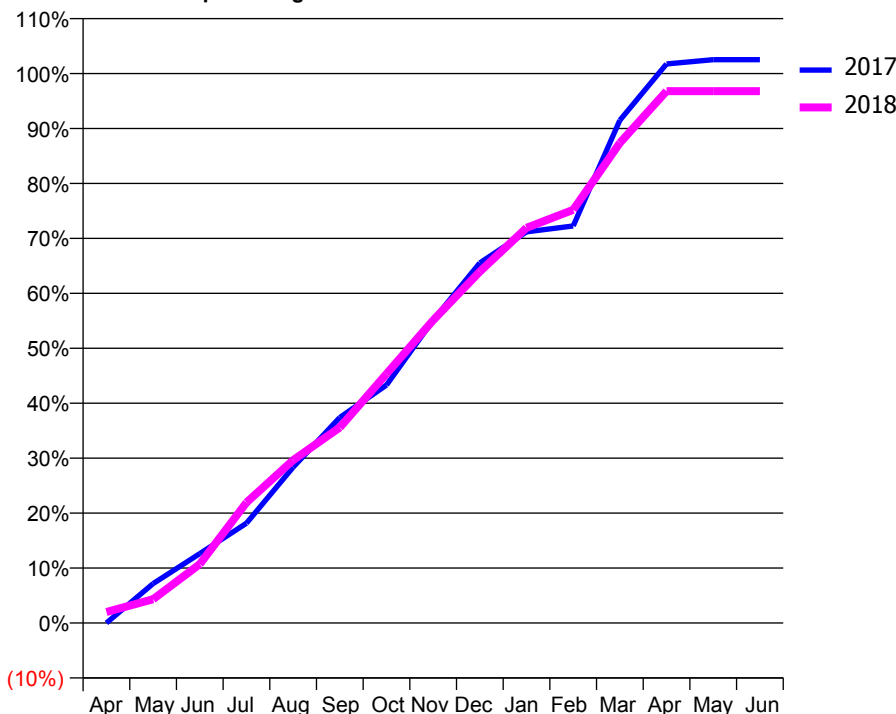
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 1,664 | |
| Quarter ending June 2017 | 1,671 | → |
| Quarter ending September 2017 | 1,654 | ↓ |
| Quarter ending December 2017 | 1,647 | → |
| Quarter ending March 2018 | 1,675 | → |
| Variance since March 2017 | 0.7% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 93 |
| May | 332 | 201 |
| June | 586 | 497 |
| July | 842 | 1,017 |
| August | 1,315 | 1,375 |
| September | 1,736 | 1,651 |
| October | 2,009 | 2,104 |
| November | 2,557 | 2,556 |
| December | 3,040 | 2,967 |
| January | 3,303 | 3,337 |
| February | 3,352 | 3,489 |
| March | 4,246 | 4,054 |
| April | 4,721 | 4,491 |
| May | 4,756 | 4,491 |
| June | 4,756 | 4,491 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 18 | 389 | 4.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 188 | 1,889 | 10.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 154 | 389 | 39.6% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 871 | 1,889 | 46.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 141 | 2,184 | 6.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 33 | 2,184 | 1.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 10 | 2,184 | 0.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

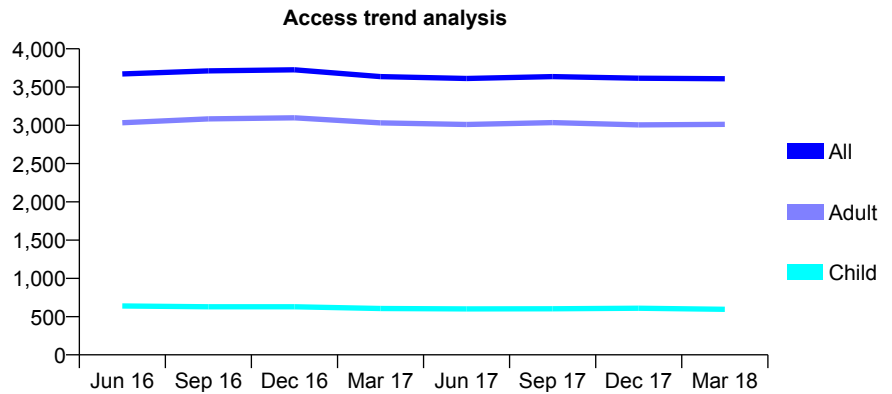
Q56 - Vital Signs At a Glance Contract Report for 213128/0003 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR RA BURKETT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 28/03/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,548 |
| Carry forward general activity (UDA) | -19 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £167,299.87 |

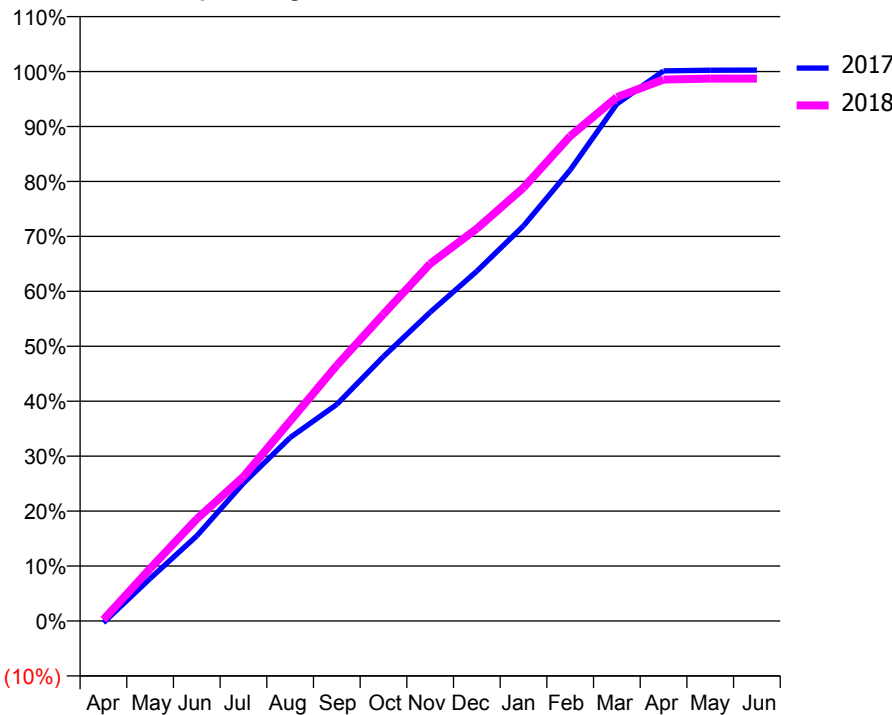
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,637 | |
| Quarter ending June 2017 | 3,612 | → |
| Quarter ending September 2017 | 3,637 | → |
| Quarter ending December 2017 | 3,615 | → |
| Quarter ending March 2018 | 3,608 | → |
| Variance since March 2017 | (0.8%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -24 | 19 |
| May | 583 | 721 |
| June | 1,170 | 1,402 |
| July | 1,893 | 1,982 |
| August | 2,519 | 2,747 |
| September | 2,976 | 3,513 |
| October | 3,634 | 4,215 |
| November | 4,241 | 4,908 |
| December | 4,806 | 5,389 |
| January | 5,429 | 5,952 |
| February | 6,195 | 6,660 |
| March | 7,102 | 7,195 |
| April | 7,556 | 7,438 |
| May | 7,566 | 7,451 |
| June | 7,567 | 7,451 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 42 | 558 | 7.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 301 | 2,914 | 10.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 94 | 558 | 16.8% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 785 | 2,914 | 26.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 309 | 3,387 | 9.1% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 3,387 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 3,387 | 0.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

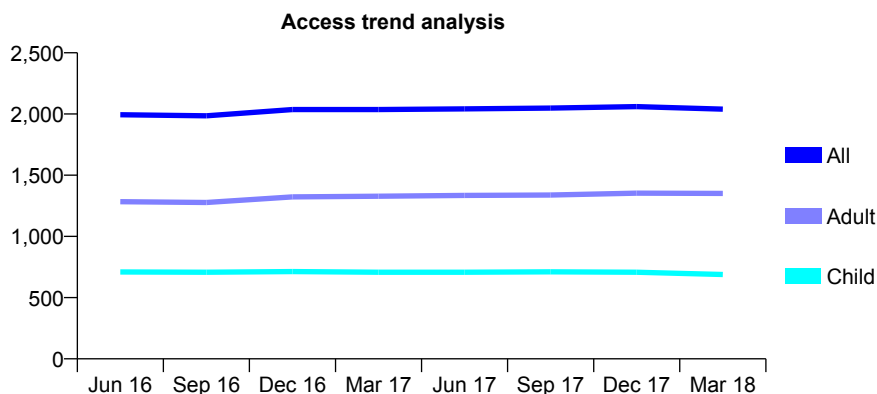
Q56 - Vital Signs At a Glance Contract Report for 214086/0001 - Year end March 2018

| | |
|----------------------|---------------------------------|
| Name or company name | The Little House Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,690 |
| Carry forward general activity (UDA) | 13 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £106,800.94 |

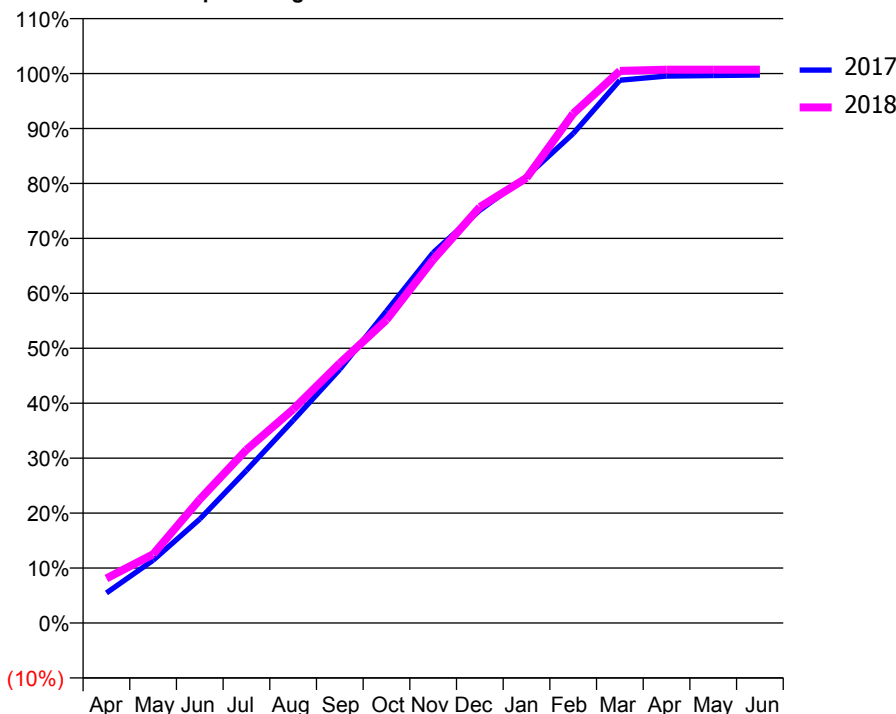
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,036 | |
| Quarter ending June 2017 | 2,042 | → |
| Quarter ending September 2017 | 2,049 | → |
| Quarter ending December 2017 | 2,061 | → |
| Quarter ending March 2018 | 2,040 | ↓ |
| Variance since March 2017 | 0.2% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 256 | 381 |
| May | 536 | 586 |
| June | 887 | 1,055 |
| July | 1,302 | 1,479 |
| August | 1,729 | 1,823 |
| September | 2,165 | 2,217 |
| October | 2,663 | 2,588 |
| November | 3,161 | 3,101 |
| December | 3,523 | 3,551 |
| January | 3,811 | 3,798 |
| February | 4,178 | 4,348 |
| March | 4,633 | 4,712 |
| April | 4,668 | 4,722 |
| May | 4,673 | 4,722 |
| June | 4,677 | 4,722 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 55 | 1,097 | 5.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 261 | 1,948 | 13.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 690 | 1,097 | 62.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,128 | 1,948 | 57.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 193 | 3,015 | 6.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 10 | 3,015 | 0.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 45 | 3,015 | 1.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

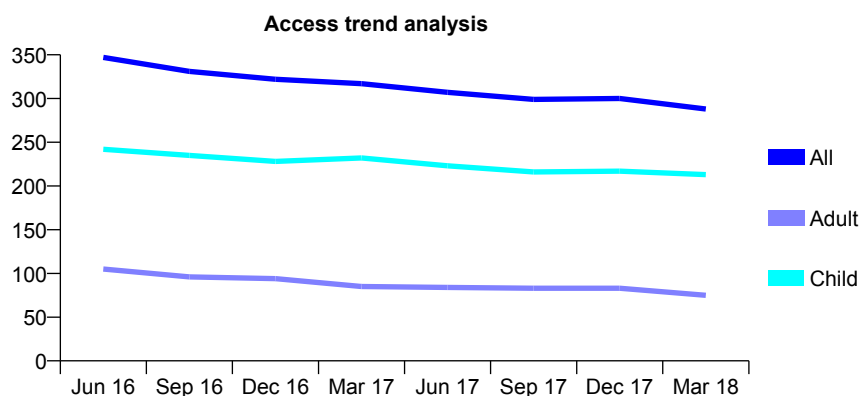
Q56 - Vital Signs At a Glance Contract Report for 215813/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR CJ WHITER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

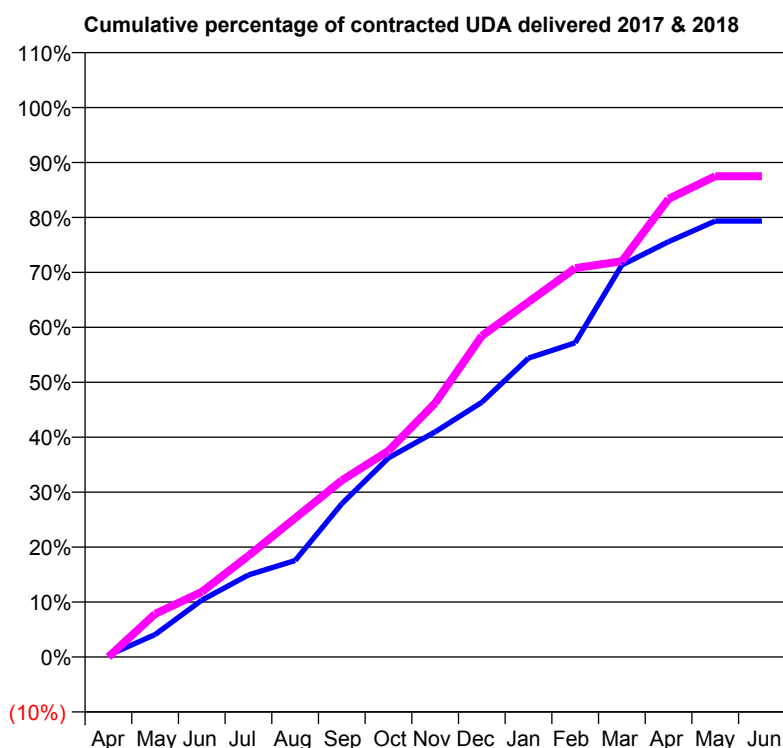
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 486 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £10,157.77 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 317 | |
| Quarter ending June 2017 | 307 | ↓ |
| Quarter ending September 2017 | 299 | ↓ |
| Quarter ending December 2017 | 300 | → |
| Quarter ending March 2018 | 288 | ↓ |
| Variance since March 2017 | (9.1%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 2 | 0 |
| May | 25 | 38 |
| June | 63 | 58 |
| July | 91 | 90 |
| August | 107 | 123 |
| September | 170 | 156 |
| October | 221 | 182 |
| November | 250 | 225 |
| December | 283 | 284 |
| January | 332 | 314 |
| February | 349 | 344 |
| March | 436 | 350 |
| April | 462 | 405 |
| May | 485 | 425 |
| June | 485 | 425 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 16 | 285 | 5.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 4 | 46 | 8.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 188 | 285 | 66.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 18 | 46 | 39.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 13 | 369 | 3.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 369 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 369 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

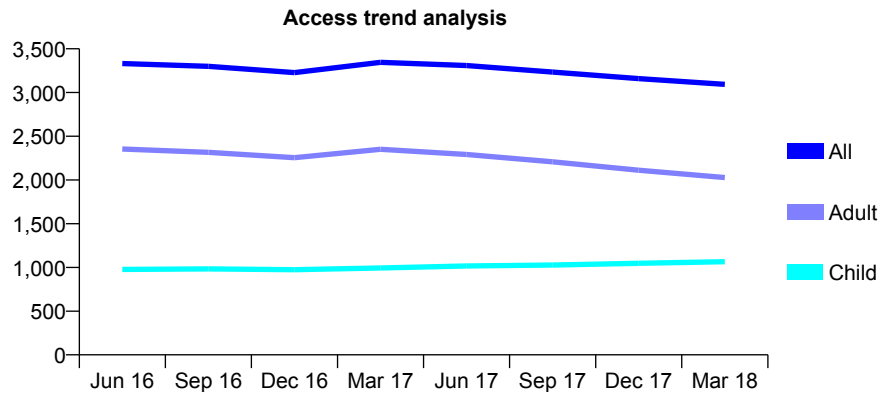
Q56 - Vital Signs At a Glance Contract Report for 215988/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR PG SANDERS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,951 |
| Carry forward general activity (UDA) | -139 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £189,901.33 |

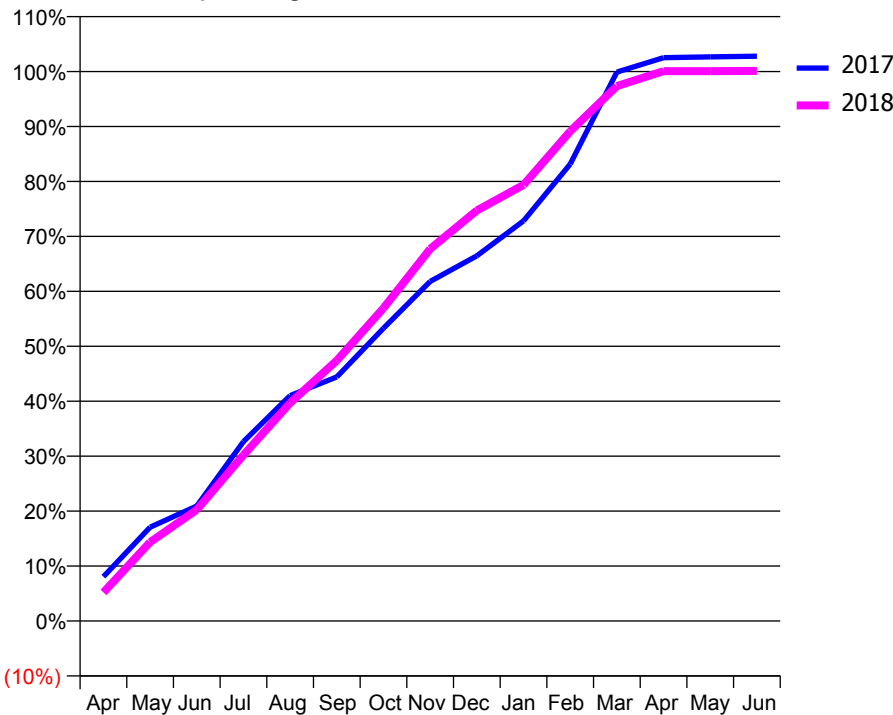
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,345 | |
| Quarter ending June 2017 | 3,308 | ↓ |
| Quarter ending September 2017 | 3,234 | ↓ |
| Quarter ending December 2017 | 3,159 | ↓ |
| Quarter ending March 2018 | 3,093 | ↓ |
| Variance since March 2017 | (7.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 562 | 361 |
| May | 1,187 | 998 |
| June | 1,456 | 1,408 |
| July | 2,269 | 2,098 |
| August | 2,852 | 2,759 |
| September | 3,088 | 3,294 |
| October | 3,703 | 3,959 |
| November | 4,296 | 4,707 |
| December | 4,620 | 5,193 |
| January | 5,060 | 5,517 |
| February | 5,781 | 6,195 |
| March | 6,943 | 6,766 |
| April | 7,126 | 6,955 |
| May | 7,136 | 6,955 |
| June | 7,145 | 6,959 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 274 | 1,952 | 14.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 537 | 3,446 | 15.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,309 | 1,952 | 67.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,472 | 3,446 | 71.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 290 | 4,540 | 6.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 49 | 4,540 | 1.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 34 | 4,540 | 0.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

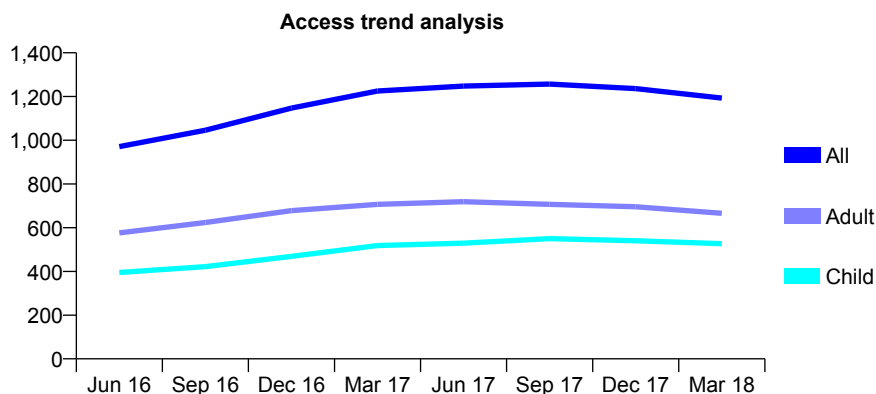
Q56 - Vital Signs At a Glance Contract Report for 220469/0001 - Year end March 2018

| | |
|----------------------|--------------------------|
| Name or company name | Riverside Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,583 |
| Carry forward general activity (UDA) | 8 |
| 17/18 Contracted orthodontic activity (UOA) | 129 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £66,283.71 |

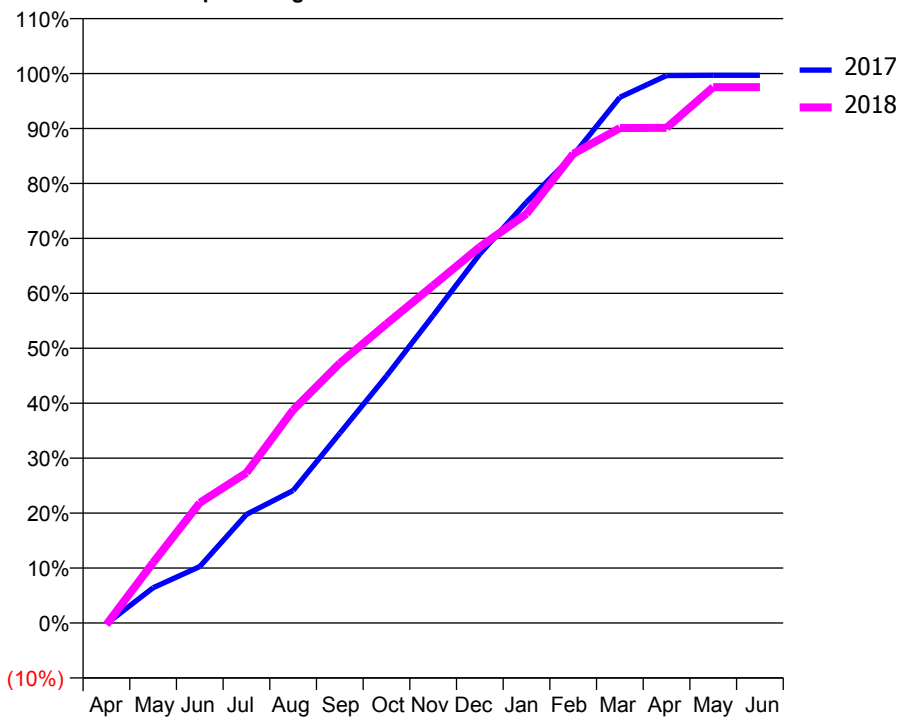
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,225 | |
| Quarter ending June 2017 | 1,248 | → |
| Quarter ending September 2017 | 1,257 | → |
| Quarter ending December 2017 | 1,236 | ↓ |
| Quarter ending March 2018 | 1,193 | ↓ |
| Variance since March 2017 | (2.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -4 | -8 |
| May | 166 | 284 |
| June | 266 | 565 |
| July | 511 | 706 |
| August | 623 | 1,002 |
| September | 892 | 1,222 |
| October | 1,161 | 1,406 |
| November | 1,446 | 1,587 |
| December | 1,735 | 1,768 |
| January | 1,979 | 1,923 |
| February | 2,199 | 2,206 |
| March | 2,471 | 2,327 |
| April | 2,573 | 2,328 |
| May | 2,575 | 2,519 |
| June | 2,575 | 2,519 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 23 | 695 | 3.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 93 | 795 | 11.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 440 | 695 | 63.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 470 | 795 | 59.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 15 | 1,515 | 1.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 19 | 1,515 | 1.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 1,515 | 0.3% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

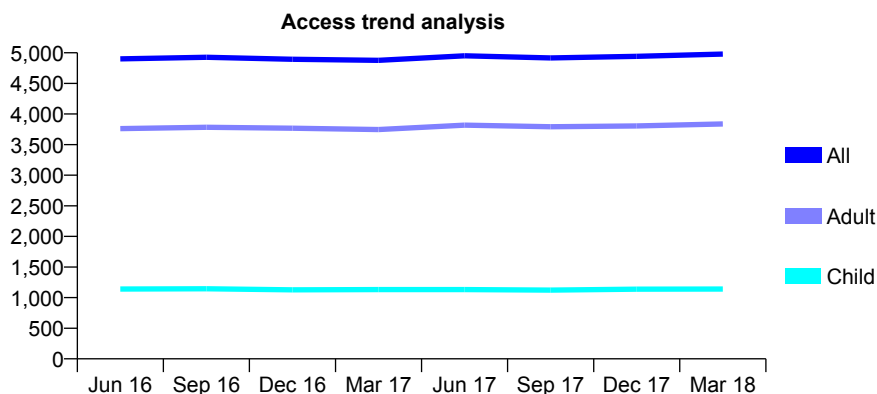
Q56 - Vital Signs At a Glance Contract Report for 222224/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR DA STOTT |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 12,808 |
| Carry forward general activity (UDA) | 56 |
| 17/18 Contracted orthodontic activity (UOA) | 602 |
| Carry forward orthodontic activity (UOA) | -12 |
| Baseline contract value | £343,510.45 |

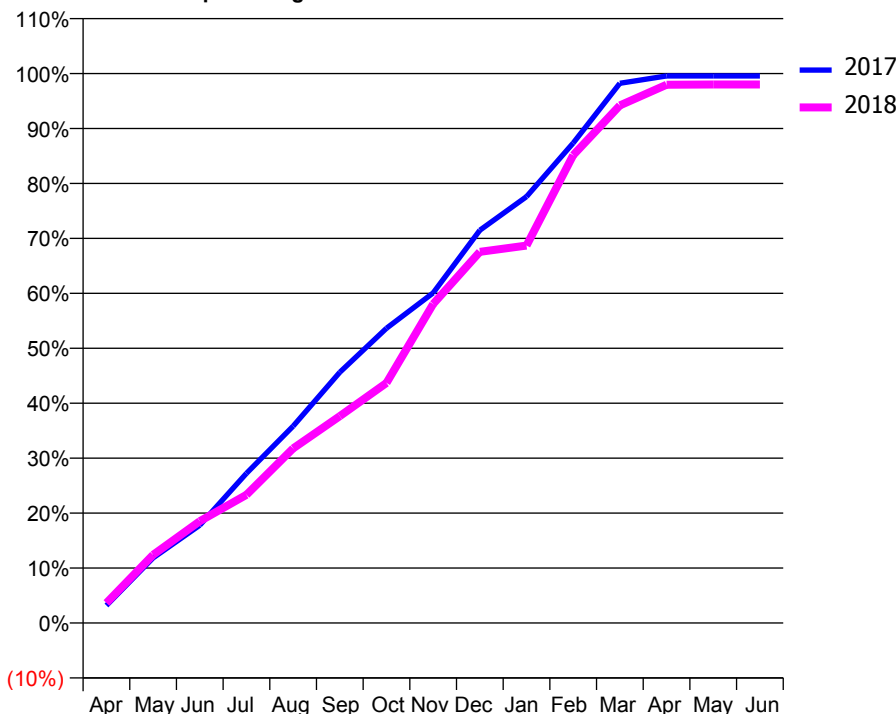
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,877 | |
| Quarter ending June 2017 | 4,950 | → |
| Quarter ending September 2017 | 4,916 | → |
| Quarter ending December 2017 | 4,943 | → |
| Quarter ending March 2018 | 4,979 | → |
| Variance since March 2017 | 2.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 409 | 469 |
| May | 1,518 | 1,591 |
| June | 2,280 | 2,372 |
| July | 3,489 | 2,987 |
| August | 4,588 | 4,070 |
| September | 5,844 | 4,821 |
| October | 6,869 | 5,596 |
| November | 7,695 | 7,435 |
| December | 9,155 | 8,653 |
| January | 9,938 | 8,797 |
| February | 11,186 | 10,905 |
| March | 12,581 | 12,064 |
| April | 12,752 | 12,547 |
| May | 12,752 | 12,551 |
| June | 12,752 | 12,552 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 186 | 1,978 | 9.4% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 635 | 5,922 | 10.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,419 | 1,978 | 71.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,077 | 5,922 | 68.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 351 | 6,664 | 5.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 83 | 6,664 | 1.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 103 | 6,664 | 1.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

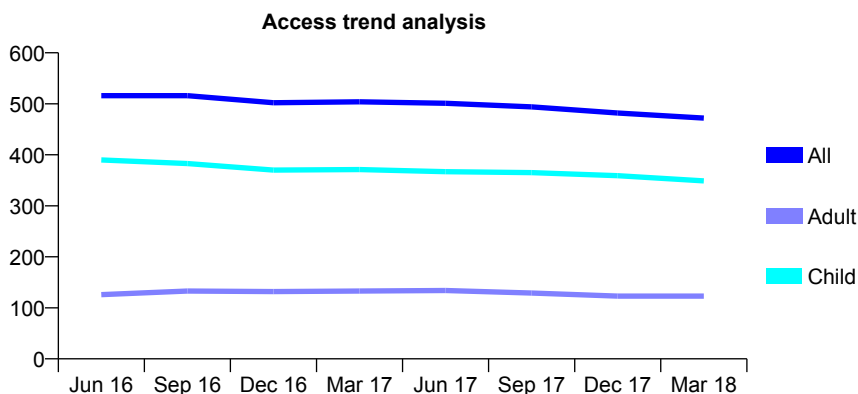
Q56 - Vital Signs At a Glance Contract Report for 229105/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR DP BELLAMY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

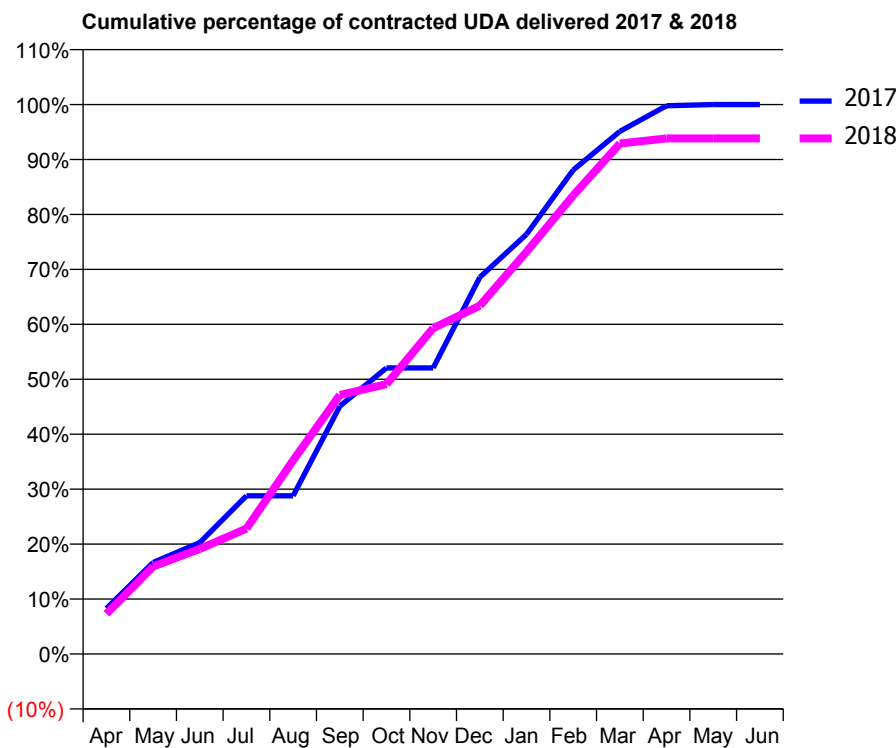
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 909 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £24,458.19 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 504 | |
| Quarter ending June 2017 | 501 | → |
| Quarter ending September 2017 | 494 | ↓ |
| Quarter ending December 2017 | 482 | ↓ |
| Quarter ending March 2018 | 472 | ↓ |
| Variance since March 2017 | (6.3%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 75 | 66 |
| May | 151 | 145 |
| June | 184 | 174 |
| July | 262 | 207 |
| August | 262 | 320 |
| September | 410 | 428 |
| October | 473 | 446 |
| November | 473 | 539 |
| December | 623 | 576 |
| January | 694 | 665 |
| February | 801 | 758 |
| March | 865 | 845 |
| April | 907 | 853 |
| May | 909 | 853 |
| June | 909 | 853 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 28 | 587 | 4.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 4 | 109 | 3.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 393 | 587 | 67.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 64 | 109 | 58.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 14 | 679 | 2.1% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 679 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 679 | 0.4% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

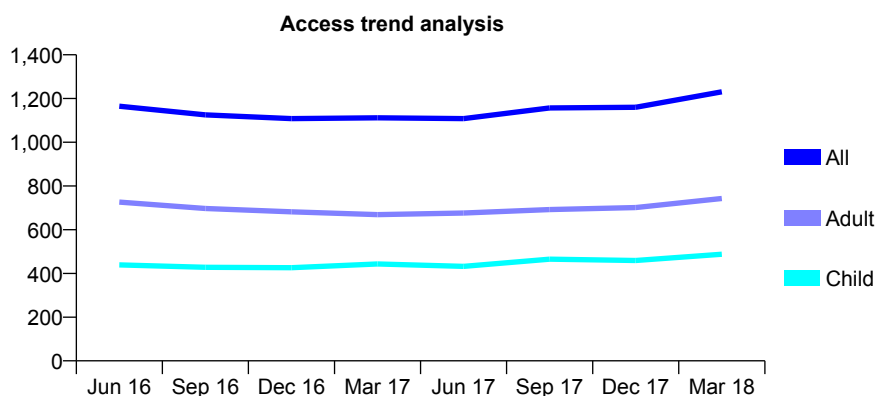
Q56 - Vital Signs At a Glance Contract Report for 232475/0001 - Year end March 2018

| | |
|----------------------|---|
| Name or company name | Mr S Nicol, Mr R Bryant, Mr E Coyle and M |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

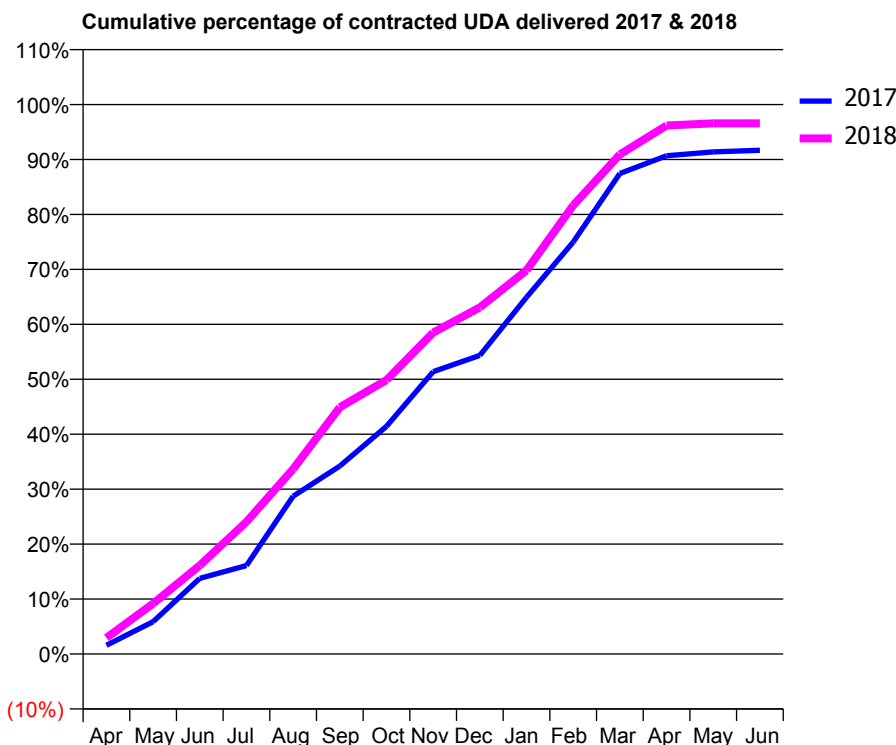
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,022 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £120,432.48 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 1,112 | |
| Quarter ending June 2017 | 1,108 | → |
| Quarter ending September 2017 | 1,157 | ↑ |
| Quarter ending December 2017 | 1,160 | → |
| Quarter ending March 2018 | 1,231 | ↑ |
| Variance since March 2017 | 10.7% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 64 | 119 |
| May | 237 | 369 |
| June | 554 | 648 |
| July | 647 | 968 |
| August | 1,155 | 1,354 |
| September | 1,375 | 1,806 |
| October | 1,667 | 2,005 |
| November | 2,067 | 2,353 |
| December | 2,185 | 2,537 |
| January | 2,611 | 2,808 |
| February | 3,015 | 3,283 |
| March | 3,517 | 3,657 |
| April | 3,647 | 3,869 |
| May | 3,676 | 3,884 |
| June | 3,687 | 3,884 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 84 | 847 | 9.9% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 125 | 948 | 13.2% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 442 | 847 | 52.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 419 | 948 | 44.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 118 | 1,844 | 6.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 1,844 | 0.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 39 | 1,844 | 2.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 2 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

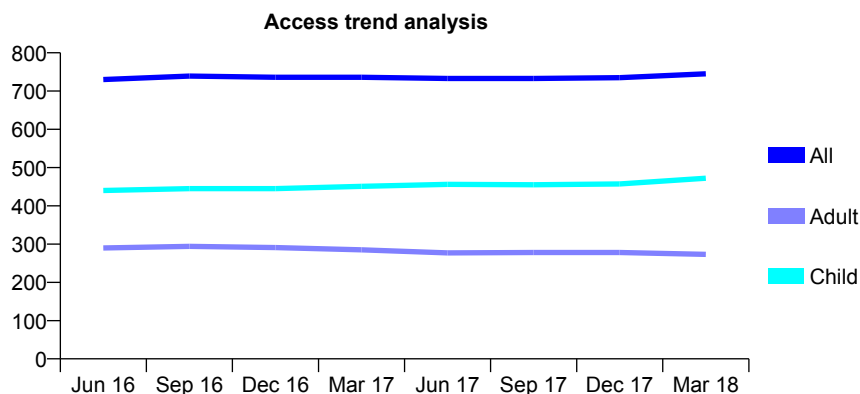
Q56 - Vital Signs At a Glance Contract Report for 233129/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR RF TILLY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,750 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £37,482.18 |

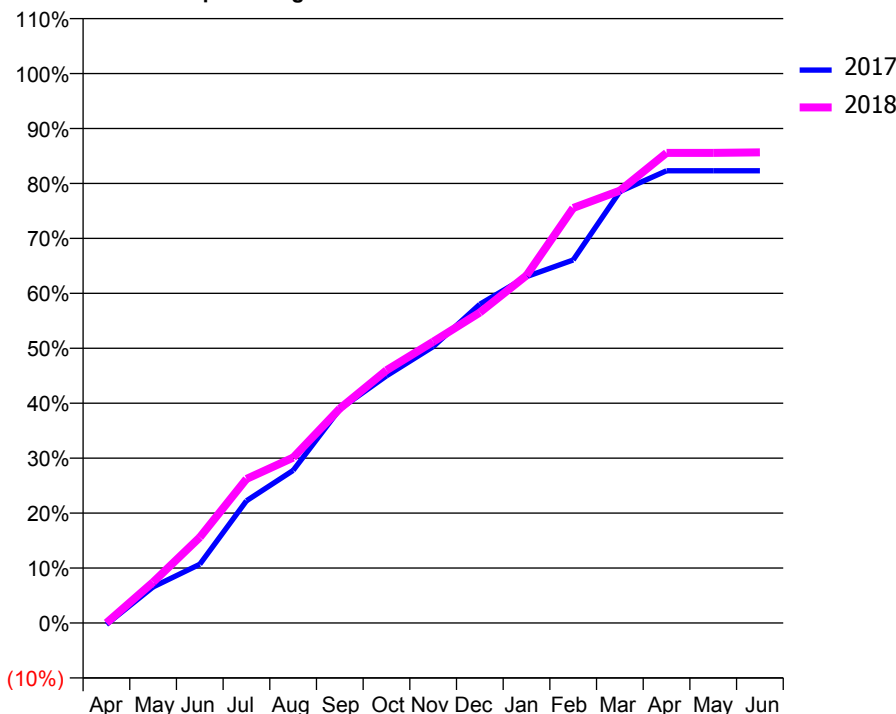
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 736 | |
| Quarter ending June 2017 | 733 | → |
| Quarter ending September 2017 | 733 | → |
| Quarter ending December 2017 | 735 | → |
| Quarter ending March 2018 | 745 | → |
| Variance since March 2017 | 1.2% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -5 | 0 |
| May | 115 | 130 |
| June | 187 | 273 |
| July | 389 | 459 |
| August | 486 | 527 |
| September | 681 | 683 |
| October | 787 | 805 |
| November | 880 | 896 |
| December | 1,015 | 989 |
| January | 1,103 | 1,107 |
| February | 1,156 | 1,322 |
| March | 1,374 | 1,377 |
| April | 1,440 | 1,497 |
| May | 1,440 | 1,497 |
| June | 1,440 | 1,499 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 17 | 714 | 2.4% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 26 | 302 | 8.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 487 | 714 | 68.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 178 | 302 | 58.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 1,055 | 0.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,055 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,055 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

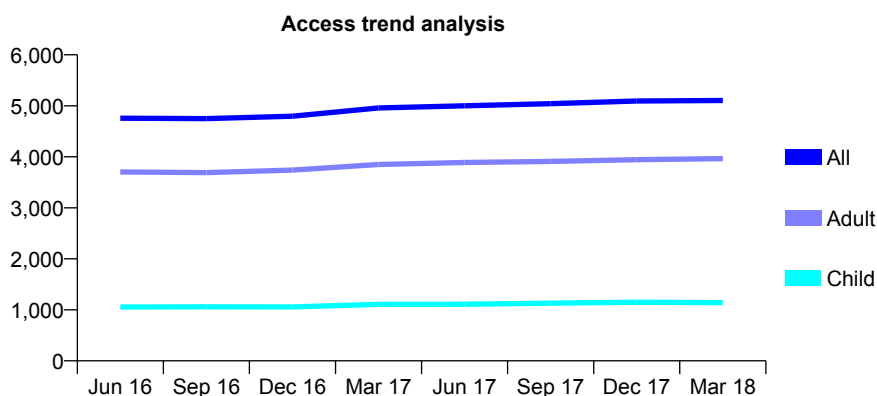
Q56 - Vital Signs At a Glance Contract Report for 244333/0002 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | MR H MORILLO-GONZALES DE V |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 16/09/2008 |
| Contract end date | |

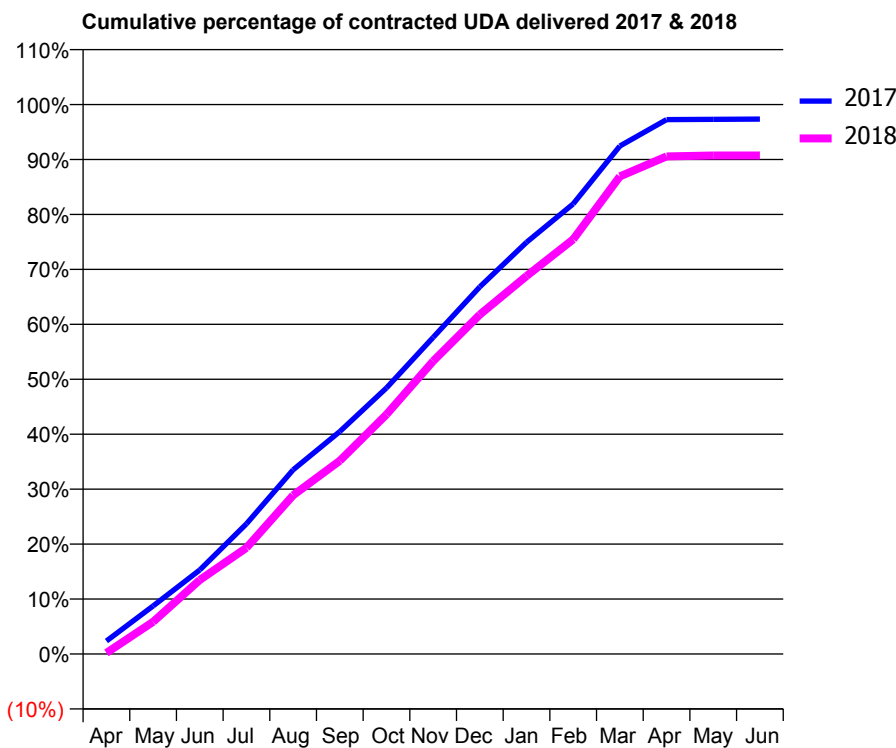
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,224 |
| Carry forward general activity (UDA) | 377 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £360,317.29 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,957 | |
| Quarter ending June 2017 | 4,999 | → |
| Quarter ending September 2017 | 5,041 | → |
| Quarter ending December 2017 | 5,094 | → |
| Quarter ending March 2018 | 5,105 | → |
| Variance since March 2017 | 3.0% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 337 | 30 |
| May | 1,246 | 834 |
| June | 2,178 | 1,918 |
| July | 3,372 | 2,750 |
| August | 4,768 | 4,109 |
| September | 5,760 | 5,005 |
| October | 6,887 | 6,203 |
| November | 8,196 | 7,582 |
| December | 9,504 | 8,785 |
| January | 10,656 | 9,782 |
| February | 11,653 | 10,735 |
| March | 13,150 | 12,364 |
| April | 13,831 | 12,879 |
| May | 13,839 | 12,905 |
| June | 13,847 | 12,905 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 110 | 1,834 | 6.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 666 | 5,466 | 12.2% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,083 | 1,834 | 59.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,830 | 5,466 | 51.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 432 | 6,167 | 7.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 30 | 6,167 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 92 | 6,167 | 1.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 8 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

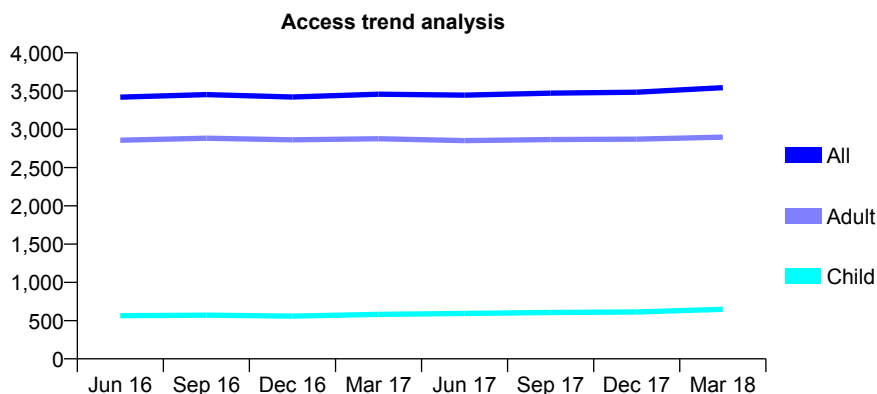
Q56 - Vital Signs At a Glance Contract Report for 245887/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MS CA FROST |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2014 |
| Contract end date | 31/07/2019 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,750 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £433,886.71 |

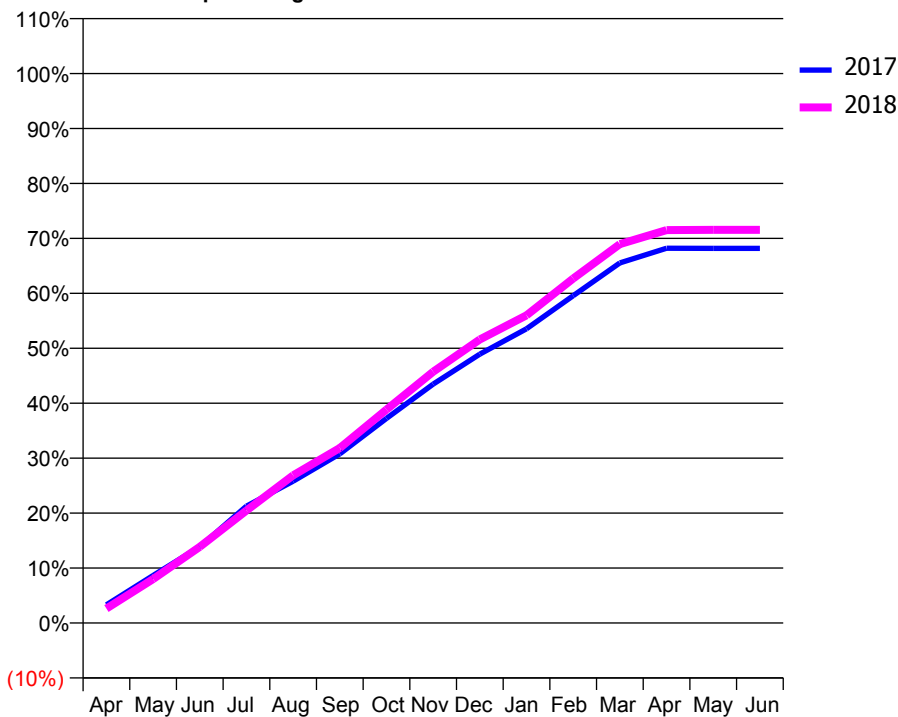
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,458 | |
| Quarter ending June 2017 | 3,446 | → |
| Quarter ending September 2017 | 3,473 | → |
| Quarter ending December 2017 | 3,485 | → |
| Quarter ending March 2018 | 3,545 | → |
| Variance since March 2017 | 2.5% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 488 | 387 |
| May | 1,278 | 1,178 |
| June | 2,049 | 2,045 |
| July | 3,137 | 3,021 |
| August | 3,805 | 3,964 |
| September | 4,540 | 4,699 |
| October | 5,492 | 5,727 |
| November | 6,413 | 6,744 |
| December | 7,217 | 7,613 |
| January | 7,896 | 8,259 |
| February | 8,784 | 9,248 |
| March | 9,665 | 10,172 |
| April | 10,062 | 10,548 |
| May | 10,056 | 10,554 |
| June | 10,056 | 10,554 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 53 | 906 | 5.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 607 | 3,968 | 15.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 531 | 906 | 58.6% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,012 | 3,968 | 50.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 585 | 4,915 | 11.9% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 43 | 4,915 | 0.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 68 | 4,915 | 1.4% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

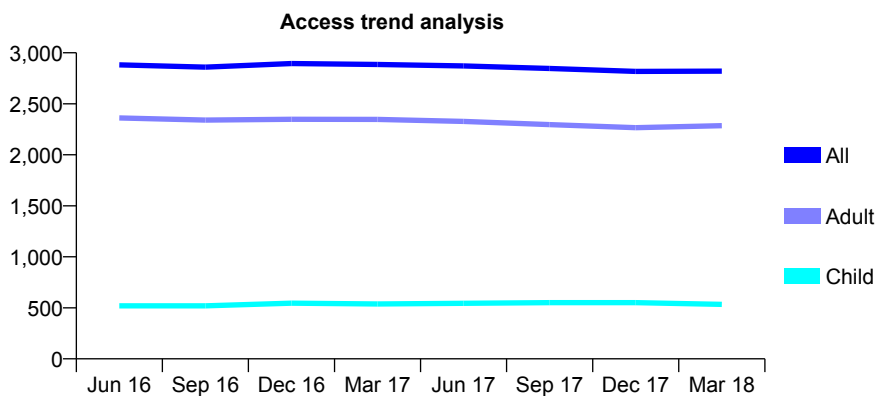
Q56 - Vital Signs At a Glance Contract Report for 248940/0003 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR SR PATEL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,810 |
| Carry forward general activity (UDA) | 118 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £137,527.24 |

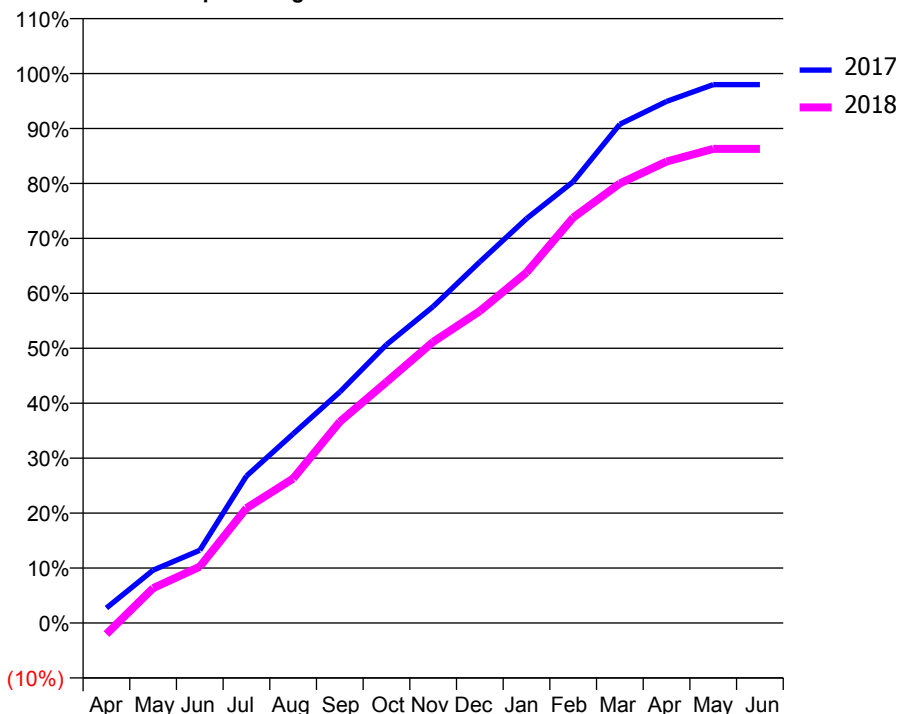
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,885 | |
| Quarter ending June 2017 | 2,871 | → |
| Quarter ending September 2017 | 2,847 | → |
| Quarter ending December 2017 | 2,817 | ↓ |
| Quarter ending March 2018 | 2,820 | → |
| Variance since March 2017 | (2.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 158 | -118 |
| May | 559 | 368 |
| June | 769 | 595 |
| July | 1,554 | 1,215 |
| August | 2,001 | 1,528 |
| September | 2,442 | 2,129 |
| October | 2,943 | 2,549 |
| November | 3,347 | 2,973 |
| December | 3,818 | 3,299 |
| January | 4,276 | 3,705 |
| February | 4,666 | 4,286 |
| March | 5,274 | 4,648 |
| April | 5,515 | 4,879 |
| May | 5,692 | 5,013 |
| June | 5,692 | 5,013 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 12 | 849 | 1.4% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 141 | 2,374 | 5.9% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 623 | 849 | 73.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 556 | 2,374 | 23.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 40 | 3,222 | 1.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 3,222 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 23 | 3,222 | 0.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

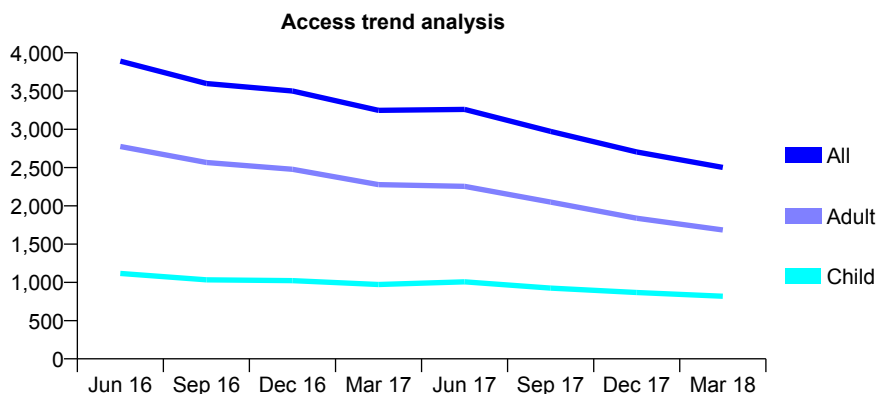
Q56 - Vital Signs At a Glance Contract Report for 250821/0002 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | MR A NOROOZI RAD |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2013 |
| Contract end date | 08/06/2018 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £210,060.00 |

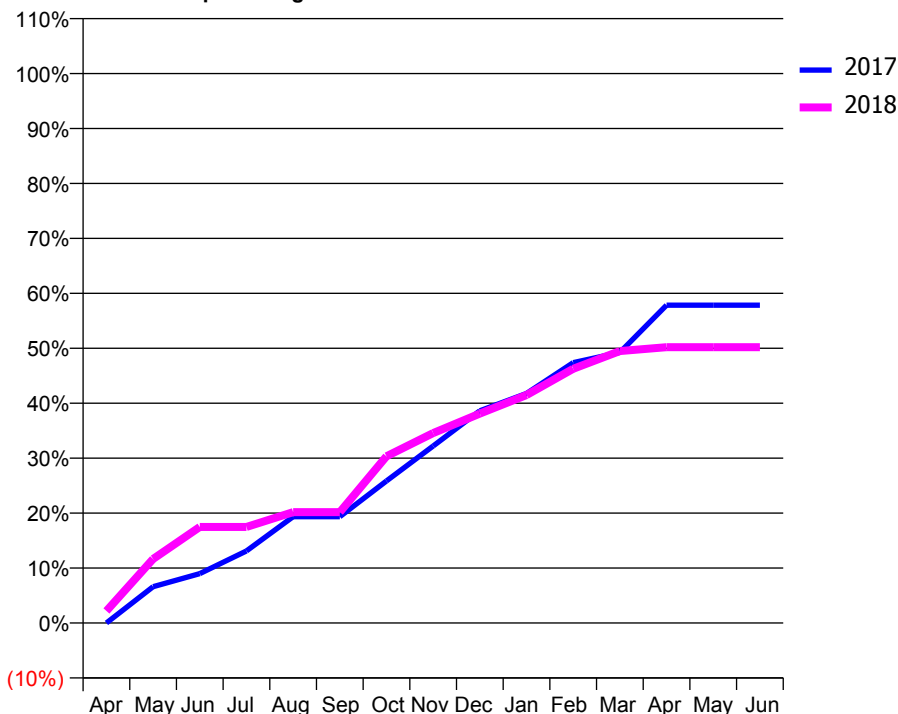
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 3,248 | |
| Quarter ending June 2017 | 3,261 | → |
| Quarter ending September 2017 | 2,973 | ↓ |
| Quarter ending December 2017 | 2,705 | ↓ |
| Quarter ending March 2018 | 2,502 | ↓ |
| Variance since March 2017 | (23.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 198 |
| May | 1,187 | 1,050 |
| June | 1,613 | 1,574 |
| July | 2,353 | 1,574 |
| August | 3,476 | 1,817 |
| September | 3,476 | 1,817 |
| October | 4,643 | 2,731 |
| November | 5,785 | 3,111 |
| December | 6,934 | 3,429 |
| January | 7,502 | 3,734 |
| February | 8,506 | 4,163 |
| March | 8,842 | 4,454 |
| April | 10,384 | 4,517 |
| May | 10,384 | 4,517 |
| June | 10,384 | 4,517 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 70 | 864 | 8.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 214 | 1,687 | 12.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 334 | 864 | 38.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 662 | 1,687 | 39.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 124 | 1,914 | 6.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 18 | 1,914 | 0.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 62 | 1,914 | 3.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

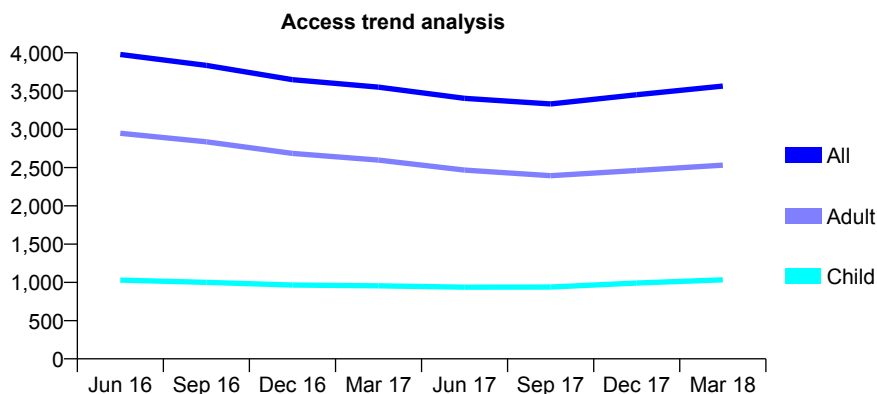
Q56 - Vital Signs At a Glance Contract Report for 257257/0002 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR JJ VILJOEN |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2010 |
| Contract end date | 31/03/2019 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,942 |
| Carry forward general activity (UDA) | -73 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £248,940.89 |

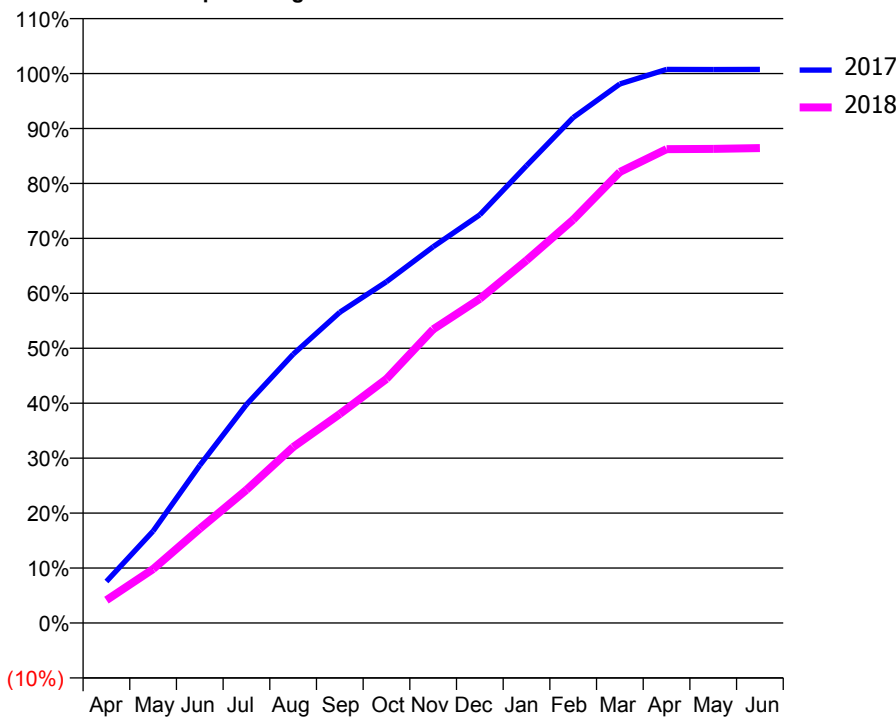
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,552 | |
| Quarter ending June 2017 | 3,404 | ↓ |
| Quarter ending September 2017 | 3,332 | ↓ |
| Quarter ending December 2017 | 3,452 | ↑ |
| Quarter ending March 2018 | 3,565 | ↑ |
| Variance since March 2017 | 0.4% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 751 | 414 |
| May | 1,664 | 975 |
| June | 2,853 | 1,706 |
| July | 3,953 | 2,409 |
| August | 4,864 | 3,184 |
| September | 5,623 | 3,781 |
| October | 6,175 | 4,417 |
| November | 6,807 | 5,313 |
| December | 7,387 | 5,865 |
| January | 8,274 | 6,561 |
| February | 9,145 | 7,296 |
| March | 9,754 | 8,160 |
| April | 10,015 | 8,573 |
| May | 10,014 | 8,578 |
| June | 10,015 | 8,592 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 58 | 1,469 | 3.9% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 414 | 3,686 | 11.2% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 914 | 1,469 | 62.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,294 | 3,686 | 62.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 389 | 5,249 | 7.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 12 | 5,249 | 0.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 14 | 5,249 | 0.3% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 3 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

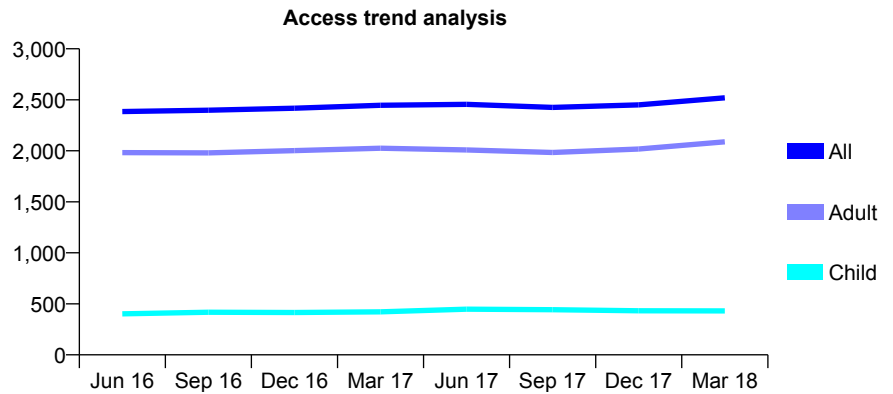
Q56 - Vital Signs At a Glance Contract Report for 258083/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | MR AA KHODADADIAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,400 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £185,293.50 |

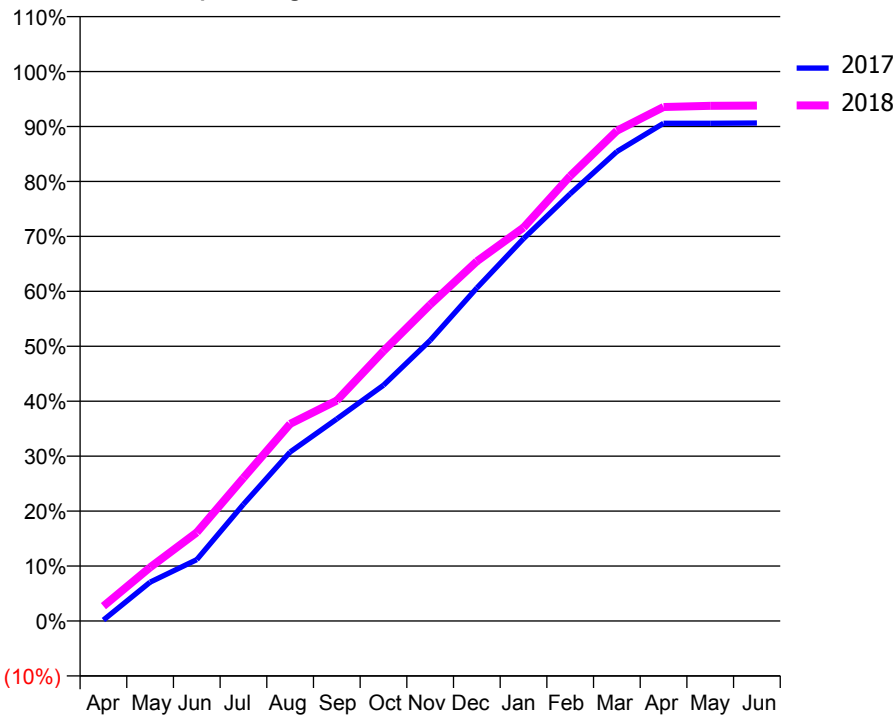
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,447 | |
| Quarter ending June 2017 | 2,456 | → |
| Quarter ending September 2017 | 2,426 | ↓ |
| Quarter ending December 2017 | 2,450 | → |
| Quarter ending March 2018 | 2,519 | ↑ |
| Variance since March 2017 | 2.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 13 | 200 |
| May | 523 | 723 |
| June | 827 | 1,193 |
| July | 1,571 | 1,928 |
| August | 2,277 | 2,655 |
| September | 2,721 | 2,970 |
| October | 3,175 | 3,635 |
| November | 3,779 | 4,261 |
| December | 4,485 | 4,843 |
| January | 5,150 | 5,299 |
| February | 5,752 | 5,993 |
| March | 6,322 | 6,601 |
| April | 6,702 | 6,922 |
| May | 6,703 | 6,938 |
| June | 6,707 | 6,941 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 22 | 570 | 3.9% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 293 | 2,702 | 10.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 288 | 570 | 50.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,279 | 2,702 | 47.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 195 | 3,263 | 6.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 22 | 3,263 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 28 | 3,263 | 0.9% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

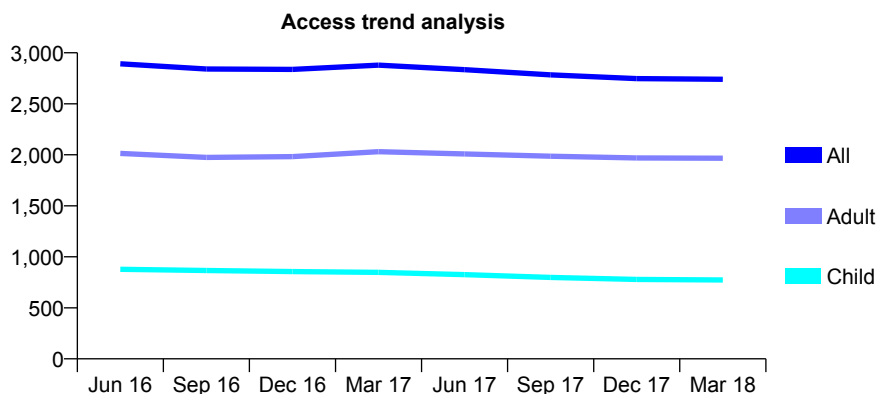
Q56 - Vital Signs At a Glance Contract Report for 258229/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR S KORDANY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £195,249.02 |

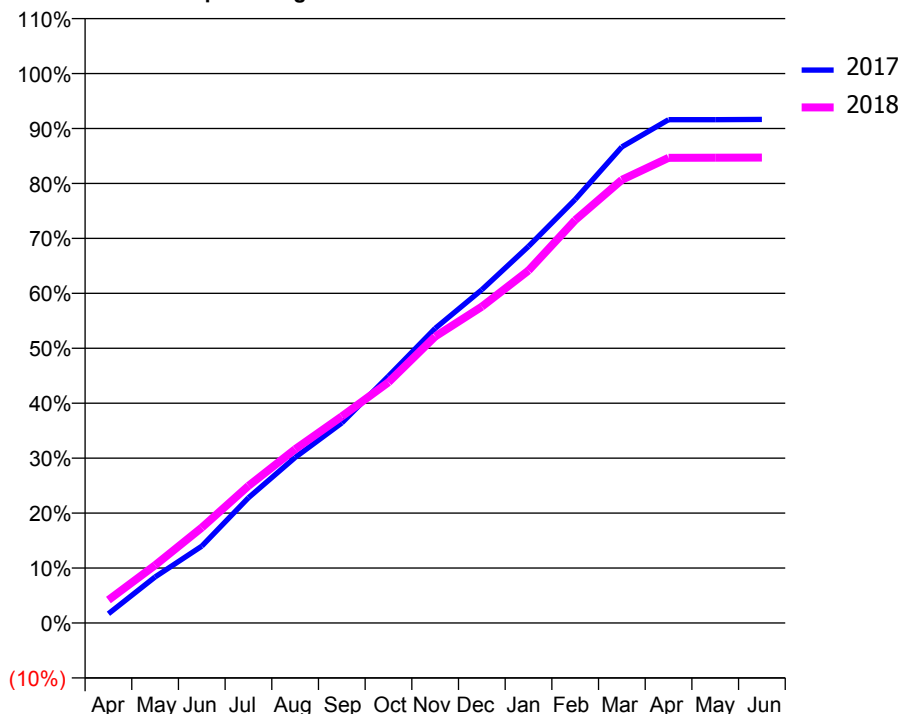
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,879 | |
| Quarter ending June 2017 | 2,834 | ↓ |
| Quarter ending September 2017 | 2,784 | ↓ |
| Quarter ending December 2017 | 2,747 | ↓ |
| Quarter ending March 2018 | 2,740 | → |
| Variance since March 2017 | (4.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 135 | 336 |
| May | 670 | 842 |
| June | 1,119 | 1,388 |
| July | 1,824 | 1,997 |
| August | 2,410 | 2,531 |
| September | 2,912 | 3,008 |
| October | 3,594 | 3,505 |
| November | 4,290 | 4,171 |
| December | 4,853 | 4,606 |
| January | 5,483 | 5,132 |
| February | 6,166 | 5,865 |
| March | 6,932 | 6,452 |
| April | 7,329 | 6,772 |
| May | 7,328 | 6,774 |
| June | 7,331 | 6,777 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 33 | 1,170 | 2.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 307 | 2,894 | 10.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 792 | 1,170 | 67.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,914 | 2,894 | 66.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 202 | 4,062 | 5.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 42 | 4,062 | 1.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 25 | 4,062 | 0.6% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

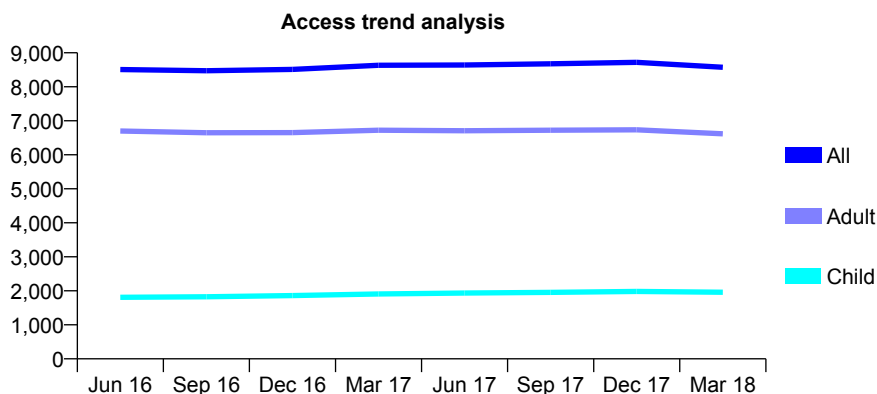
Q56 - Vital Signs At a Glance Contract Report for 262080/0002 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR A KHANI |
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2006 |
| Contract end date | |

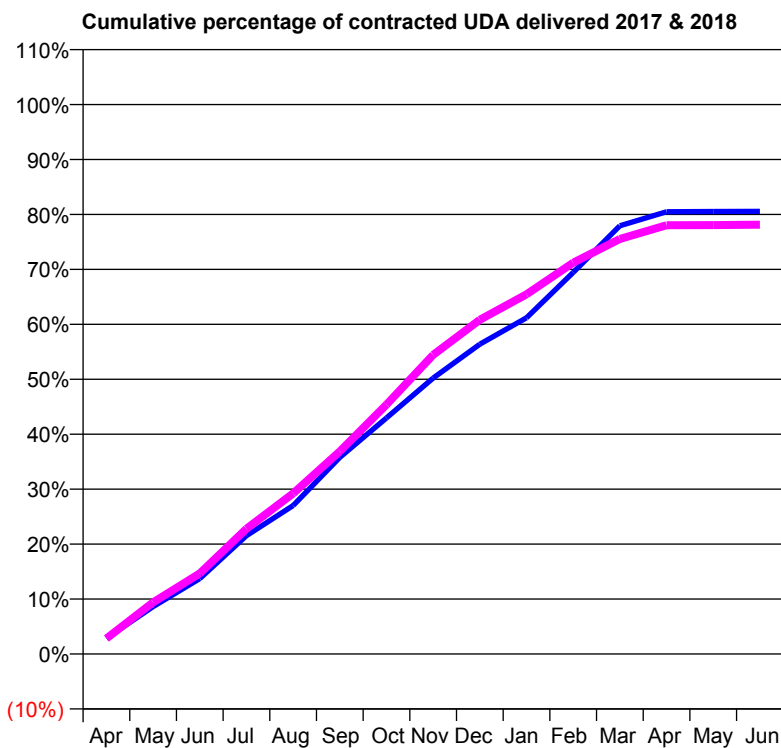
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 27,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £650,993.73 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 8,633 | |
| Quarter ending June 2017 | 8,642 | → |
| Quarter ending September 2017 | 8,675 | → |
| Quarter ending December 2017 | 8,719 | → |
| Quarter ending March 2018 | 8,575 | ↓ |
| Variance since March 2017 | (0.7%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 772 | 764 |
| May | 2,330 | 2,542 |
| June | 3,704 | 3,964 |
| July | 5,812 | 6,157 |
| August | 7,295 | 7,891 |
| September | 9,661 | 9,959 |
| October | 11,603 | 12,257 |
| November | 13,557 | 14,703 |
| December | 15,221 | 16,423 |
| January | 16,522 | 17,673 |
| February | 18,749 | 19,225 |
| March | 21,040 | 20,392 |
| April | 21,731 | 21,069 |
| May | 21,740 | 21,076 |
| June | 21,749 | 21,094 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 133 | 2,575 | 5.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 986 | 7,947 | 12.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,472 | 2,575 | 57.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,395 | 7,947 | 42.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 934 | 10,574 | 8.8% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 15 | 10,574 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 127 | 10,574 | 1.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 18 | 61.1% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 18 | 77.8% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

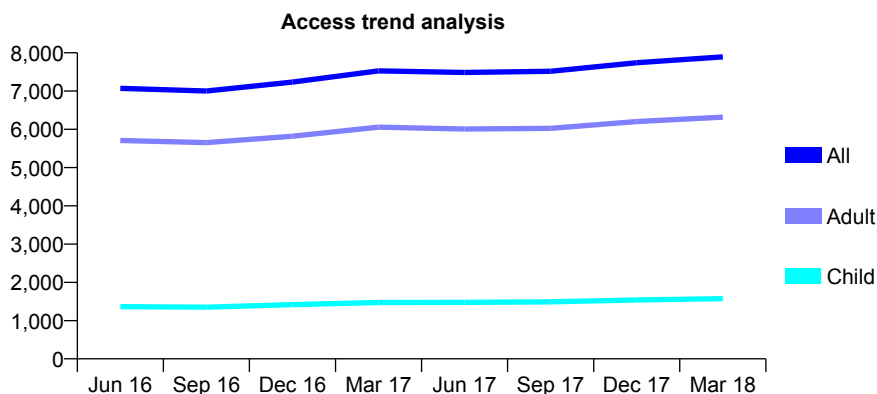
Q56 - Vital Signs At a Glance Contract Report for 263370/0001 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | Dr Baker & Dr. Al-Ali |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 23/11/2009 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,763 |
| Carry forward general activity (UDA) | 771 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £519,628.13 |

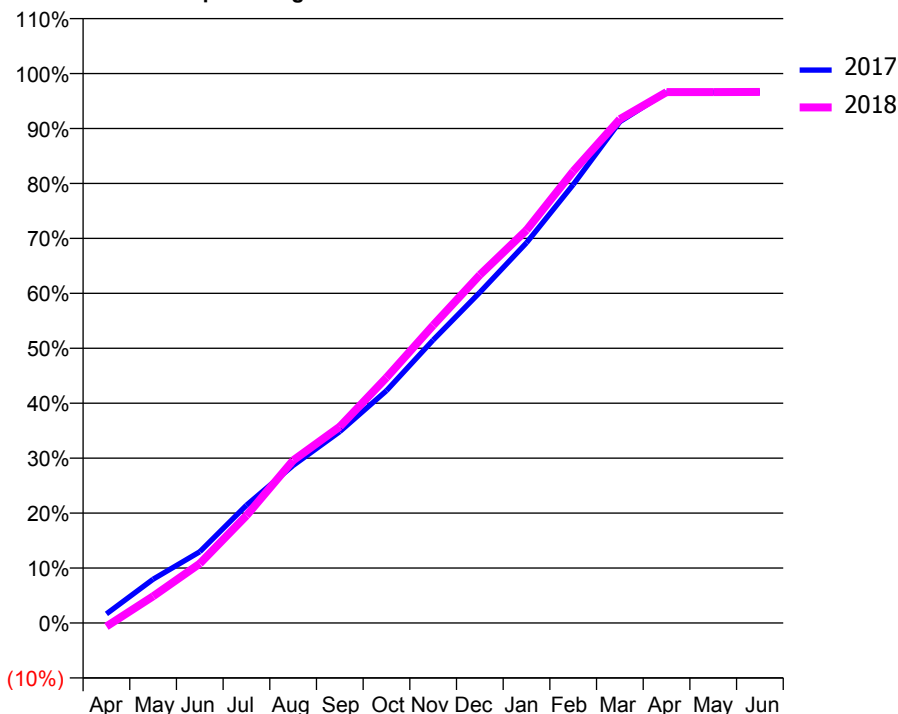
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,528 | |
| Quarter ending June 2017 | 7,485 | → |
| Quarter ending September 2017 | 7,517 | → |
| Quarter ending December 2017 | 7,742 | ↑ |
| Quarter ending March 2018 | 7,894 | → |
| Variance since March 2017 | 4.9% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 378 | -145 |
| May | 1,814 | 1,107 |
| June | 2,950 | 2,461 |
| July | 4,881 | 4,448 |
| August | 6,527 | 6,736 |
| September | 7,932 | 8,131 |
| October | 9,626 | 10,165 |
| November | 11,723 | 12,332 |
| December | 13,695 | 14,421 |
| January | 15,753 | 16,277 |
| February | 18,158 | 18,713 |
| March | 20,765 | 20,873 |
| April | 21,985 | 21,992 |
| May | 21,990 | 21,992 |
| June | 21,992 | 21,998 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 167 | 2,471 | 6.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,088 | 9,666 | 11.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,603 | 2,471 | 64.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,112 | 9,666 | 63.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 605 | 12,080 | 5.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 207 | 12,080 | 1.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 76 | 12,080 | 0.6% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

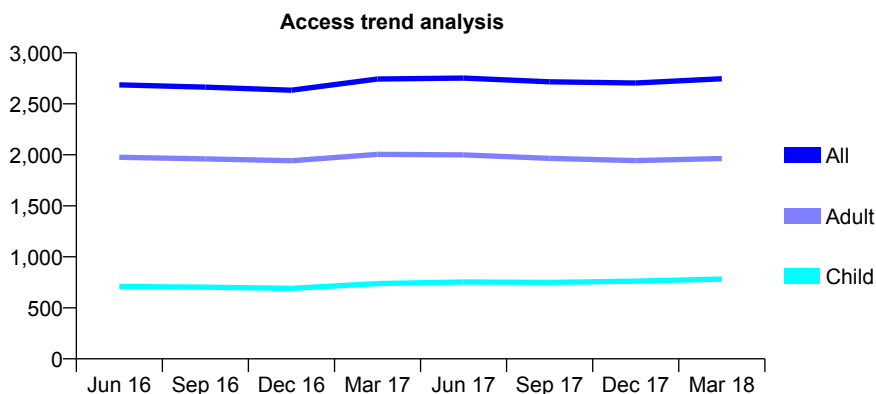
Q56 - Vital Signs At a Glance Contract Report for 264113/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | MISS O OMOREGIE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 20/12/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,666 |
| Carry forward general activity (UDA) | -64 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £179,800.61 |

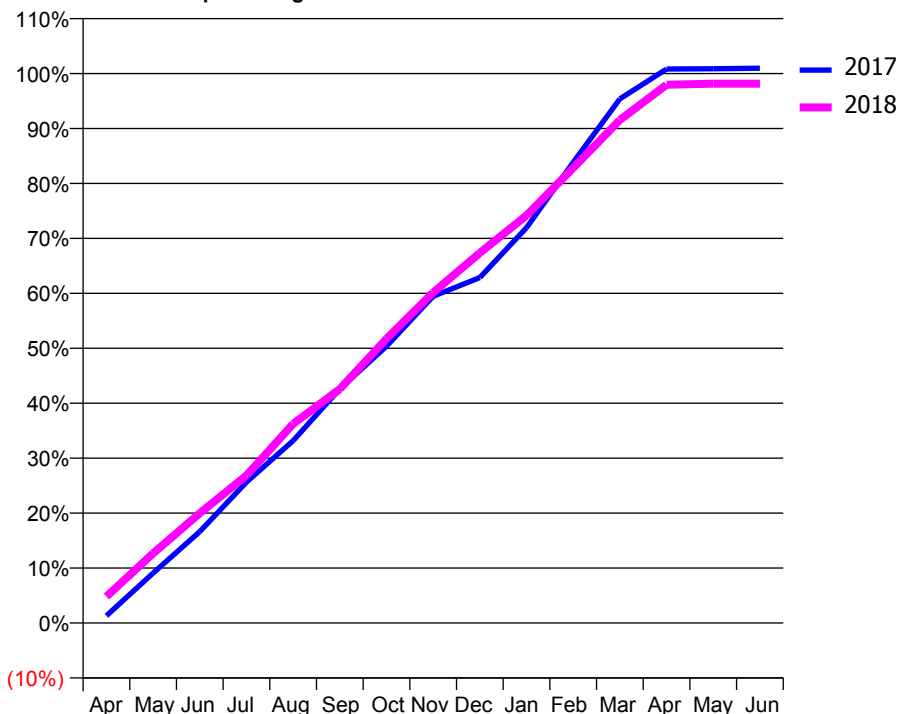
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,743 | |
| Quarter ending June 2017 | 2,752 | → |
| Quarter ending September 2017 | 2,716 | ↓ |
| Quarter ending December 2017 | 2,704 | → |
| Quarter ending March 2018 | 2,746 | → |
| Variance since March 2017 | 0.1% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 88 | 321 |
| May | 606 | 845 |
| June | 1,109 | 1,332 |
| July | 1,710 | 1,790 |
| August | 2,212 | 2,415 |
| September | 2,839 | 2,838 |
| October | 3,357 | 3,449 |
| November | 3,965 | 4,010 |
| December | 4,191 | 4,489 |
| January | 4,796 | 4,944 |
| February | 5,587 | 5,520 |
| March | 6,358 | 6,103 |
| April | 6,721 | 6,530 |
| May | 6,724 | 6,542 |
| June | 6,730 | 6,542 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 69 | 1,103 | 6.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 401 | 2,738 | 14.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 612 | 1,103 | 55.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,589 | 2,738 | 58.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 115 | 3,789 | 3.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 38 | 3,789 | 1.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 127 | 3,789 | 3.4% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

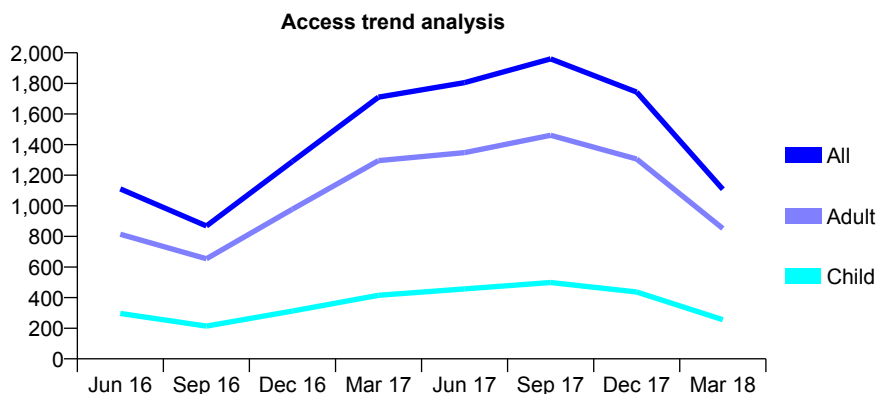
Q56 - Vital Signs At a Glance Contract Report for 277932/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR IO OSHIGA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,320 |
| Carry forward general activity (UDA) | -72 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £111,490.92 |

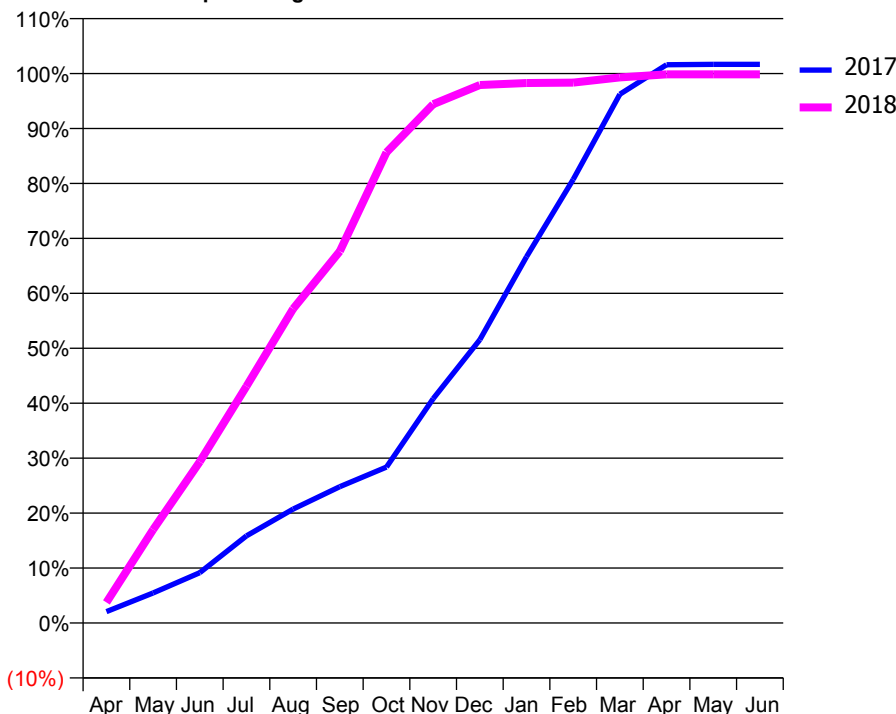
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 1,710 | |
| Quarter ending June 2017 | 1,805 | ↑ |
| Quarter ending September 2017 | 1,960 | ↑ |
| Quarter ending December 2017 | 1,743 | ↓ |
| Quarter ending March 2018 | 1,108 | ↓ |
| Variance since March 2017 | (35.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 89 | 162 |
| May | 236 | 734 |
| June | 395 | 1,268 |
| July | 685 | 1,861 |
| August | 896 | 2,470 |
| September | 1,072 | 2,922 |
| October | 1,226 | 3,700 |
| November | 1,764 | 4,078 |
| December | 2,227 | 4,230 |
| January | 2,879 | 4,246 |
| February | 3,487 | 4,249 |
| March | 4,157 | 4,290 |
| April | 4,389 | 4,314 |
| May | 4,392 | 4,314 |
| June | 4,392 | 4,314 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 29 | 527 | 5.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 226 | 1,575 | 14.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 248 | 527 | 47.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 725 | 1,575 | 46.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 143 | 2,005 | 7.1% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 10 | 2,005 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 34 | 2,005 | 1.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

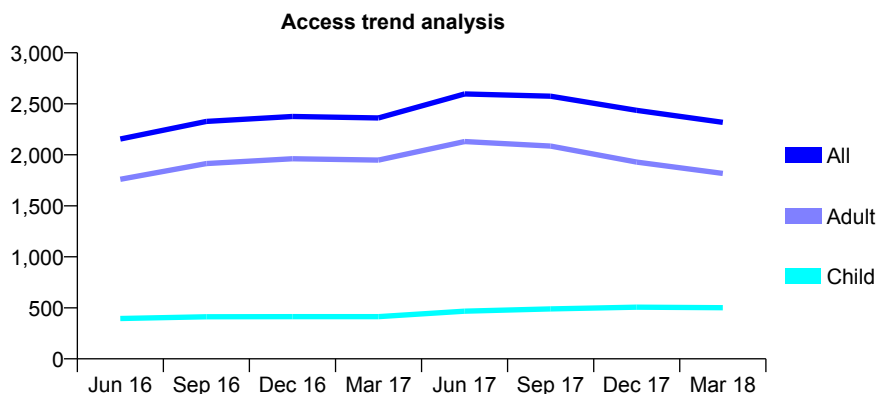
Q56 - Vital Signs At a Glance Contract Report for 282782/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | DR J SALEH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 23/07/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,575 |
| Carry forward general activity (UDA) | 76 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £205,870.66 |

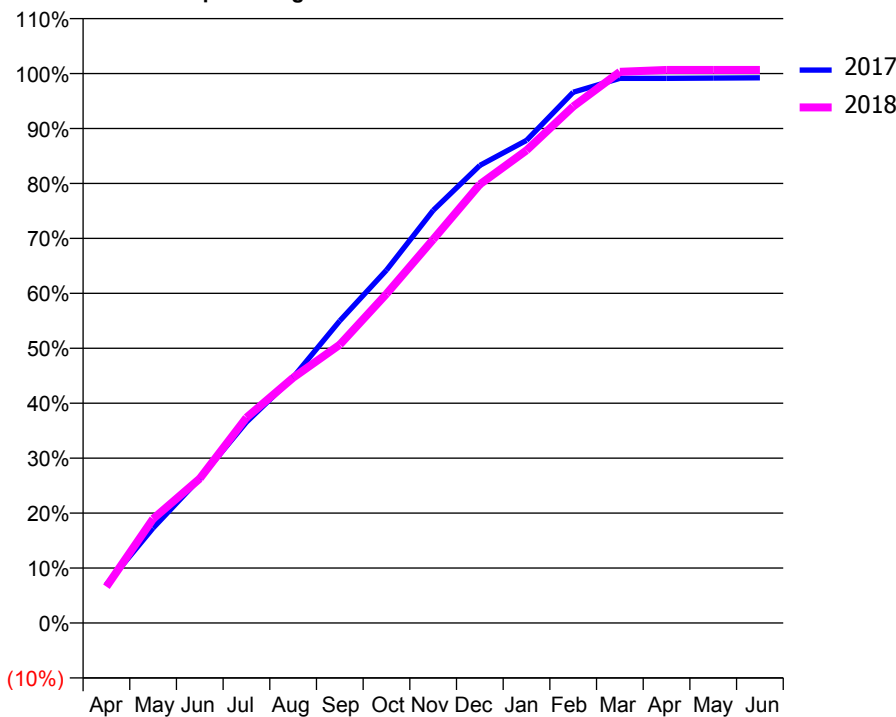
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,362 | |
| Quarter ending June 2017 | 2,597 | ↑ |
| Quarter ending September 2017 | 2,574 | → |
| Quarter ending December 2017 | 2,436 | ↓ |
| Quarter ending March 2018 | 2,318 | ↓ |
| Variance since March 2017 | (1.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 670 | 633 |
| May | 1,655 | 1,816 |
| June | 2,518 | 2,518 |
| July | 3,500 | 3,580 |
| August | 4,281 | 4,275 |
| September | 5,267 | 4,851 |
| October | 6,150 | 5,735 |
| November | 7,190 | 6,683 |
| December | 7,972 | 7,643 |
| January | 8,411 | 8,236 |
| February | 9,249 | 9,001 |
| March | 9,490 | 9,605 |
| April | 9,490 | 9,637 |
| May | 9,494 | 9,637 |
| June | 9,499 | 9,637 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 51 | 716 | 7.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 261 | 2,607 | 10.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 328 | 716 | 45.8% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,613 | 2,607 | 61.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 122 | 3,318 | 3.7% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 27 | 3,318 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 2 | 3,318 | 0.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | 100.0% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 13 | 92.3% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

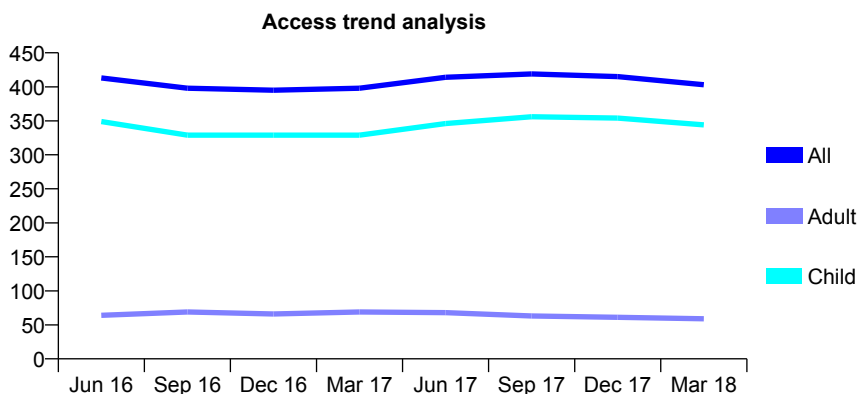
Q56 - Vital Signs At a Glance Contract Report for 299022/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR G KARATZOPOULOS |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/08/2012 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 551 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 900 |
| Carry forward orthodontic activity (UOA) | 16 |
| Baseline contract value | £71,571.06 |

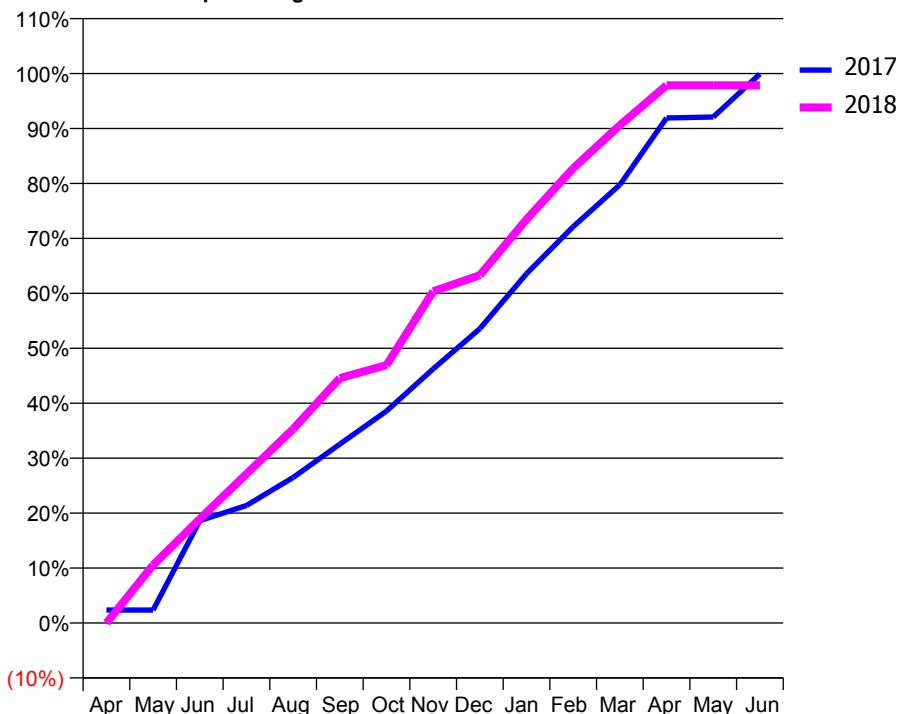
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 398 | |
| Quarter ending June 2017 | 414 | ↑ |
| Quarter ending September 2017 | 419 | → |
| Quarter ending December 2017 | 415 | → |
| Quarter ending March 2018 | 403 | ↓ |
| Variance since March 2017 | 1.3% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 13 | 0 |
| May | 13 | 58 |
| June | 103 | 104 |
| July | 118 | 150 |
| August | 146 | 195 |
| September | 179 | 246 |
| October | 213 | 259 |
| November | 255 | 333 |
| December | 295 | 349 |
| January | 350 | 405 |
| February | 397 | 456 |
| March | 439 | 499 |
| April | 506 | 539 |
| May | 507 | 539 |
| June | 551 | 539 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 69 | 613 | 11.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 21 | 0.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 267 | 613 | 43.6% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 12 | 21 | 57.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 6 | 422 | 1.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 422 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 422 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

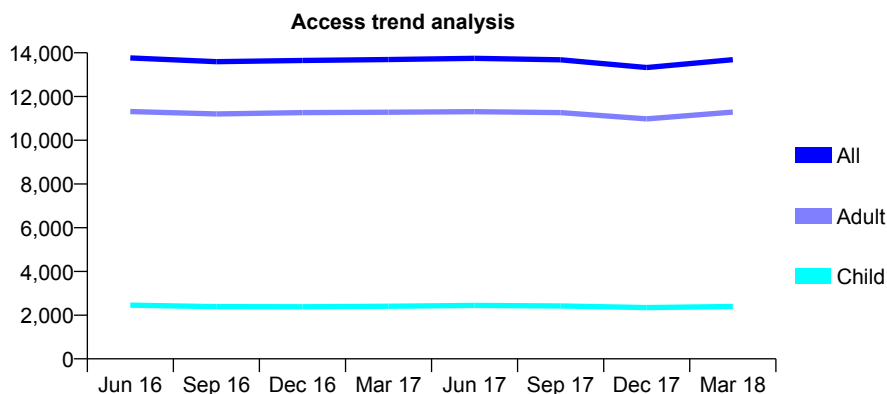
Q56 - Vital Signs At a Glance Contract Report for 329185/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR HS SKOYLES |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 42,279 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 1,200 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,154,405.94 |

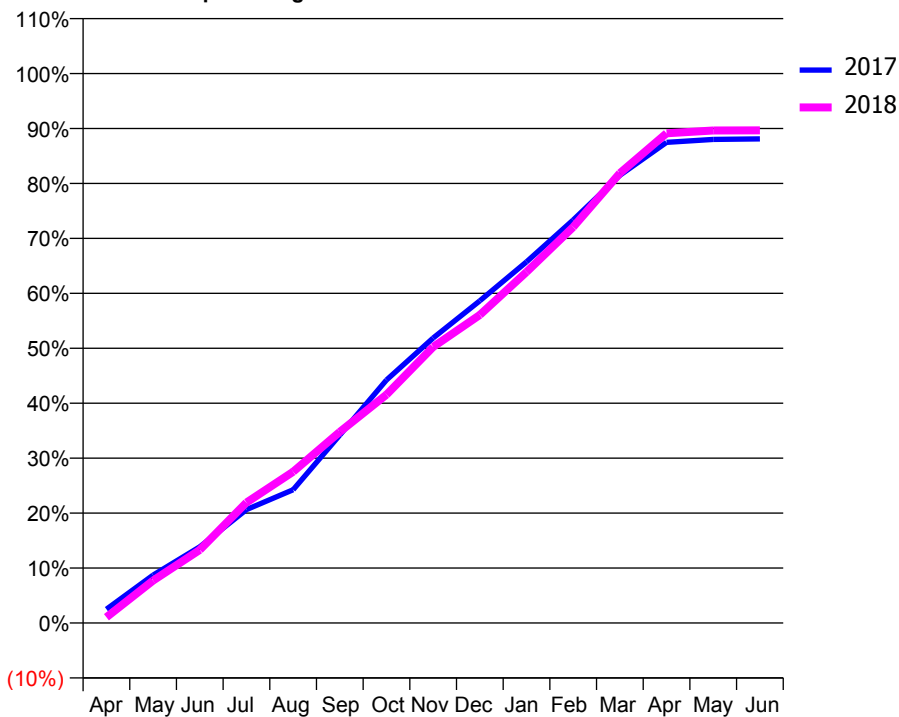
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 13,689 | |
| Quarter ending June 2017 | 13,749 | → |
| Quarter ending September 2017 | 13,682 | → |
| Quarter ending December 2017 | 13,323 | ↓ |
| Quarter ending March 2018 | 13,685 | ↑ |
| Variance since March 2017 | (0.0%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,060 | 447 |
| May | 3,684 | 3,271 |
| June | 5,865 | 5,628 |
| July | 8,729 | 9,272 |
| August | 10,251 | 11,636 |
| September | 14,458 | 14,711 |
| October | 18,699 | 17,575 |
| November | 21,935 | 21,245 |
| December | 24,793 | 23,706 |
| January | 27,788 | 27,011 |
| February | 31,005 | 30,472 |
| March | 34,450 | 34,613 |
| April | 36,978 | 37,677 |
| May | 37,208 | 37,898 |
| June | 37,245 | 37,901 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 370 | 4,072 | 9.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,542 | 16,871 | 15.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,539 | 4,072 | 62.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 9,576 | 16,871 | 56.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,514 | 20,225 | 7.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 209 | 20,225 | 1.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 269 | 20,225 | 1.3% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 25 | 28 | 89.3% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 25 | 28 | 89.3% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

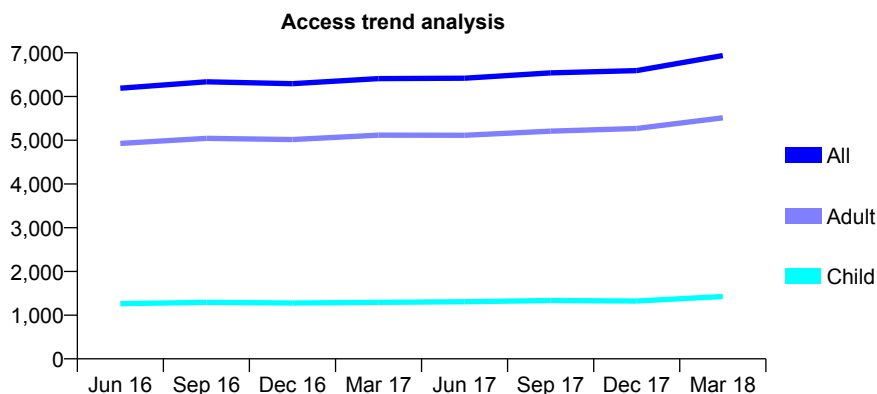
Q56 - Vital Signs At a Glance Contract Report for 329541/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR GN BAXTER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 16/12/2007 |
| Contract end date | |

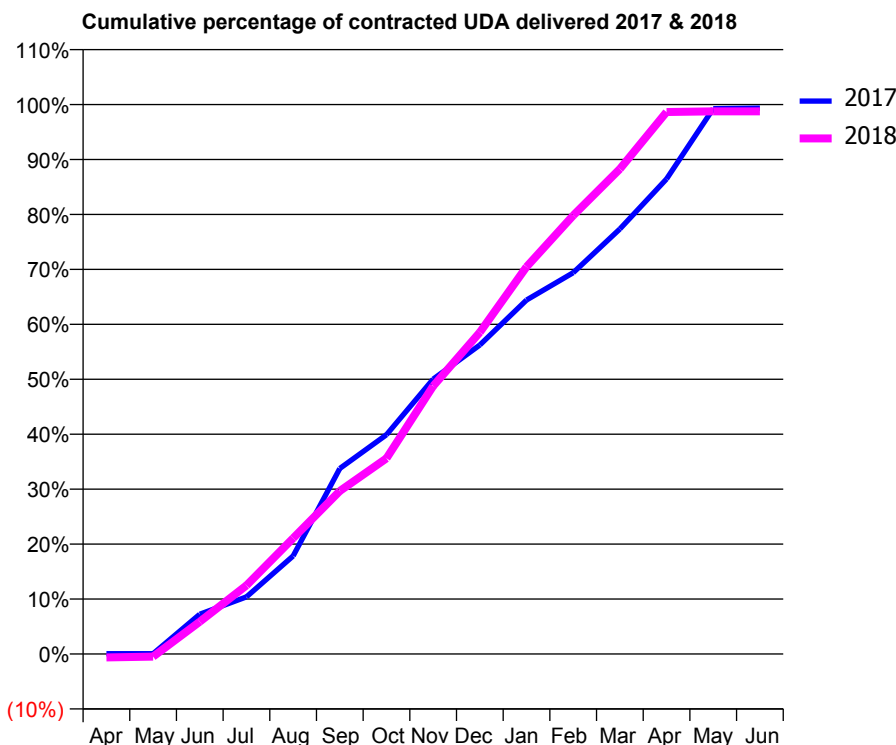
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,890 |
| Carry forward general activity (UDA) | 130 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £487,528.92 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,409 | |
| Quarter ending June 2017 | 6,419 | → |
| Quarter ending September 2017 | 6,541 | → |
| Quarter ending December 2017 | 6,593 | → |
| Quarter ending March 2018 | 6,938 | ↑ |
| Variance since March 2017 | 8.3% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 10 | -130 |
| May | 10 | -100 |
| June | 1,411 | 1,169 |
| July | 2,028 | 2,482 |
| August | 3,480 | 4,191 |
| September | 6,584 | 5,902 |
| October | 7,783 | 7,082 |
| November | 9,759 | 9,700 |
| December | 10,970 | 11,646 |
| January | 12,567 | 14,016 |
| February | 13,535 | 15,873 |
| March | 15,086 | 17,557 |
| April | 16,863 | 19,620 |
| May | 19,357 | 19,642 |
| June | 19,375 | 19,642 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 81 | 1,907 | 4.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,032 | 7,160 | 14.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 835 | 1,907 | 43.8% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,016 | 7,160 | 42.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,594 | 8,157 | 19.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 34 | 8,157 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 13 | 8,157 | 0.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 9 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 9 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

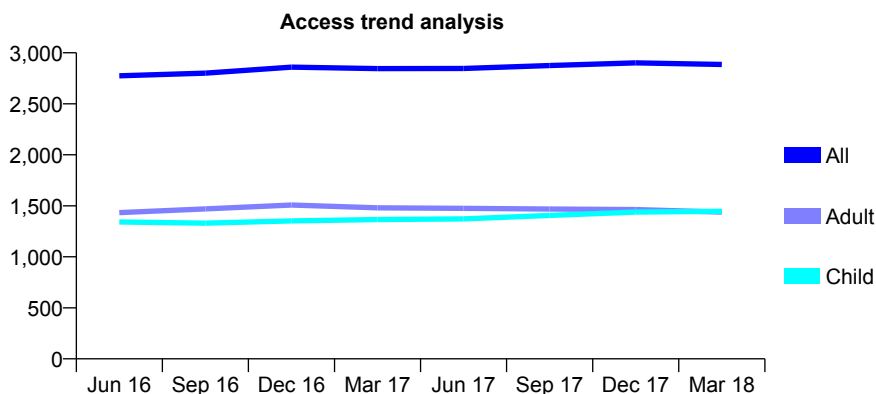
Q56 - Vital Signs At a Glance Contract Report for 329630/0003 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR PJ BROWN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,768 |
| Carry forward general activity (UDA) | -20 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £190,677.83 |

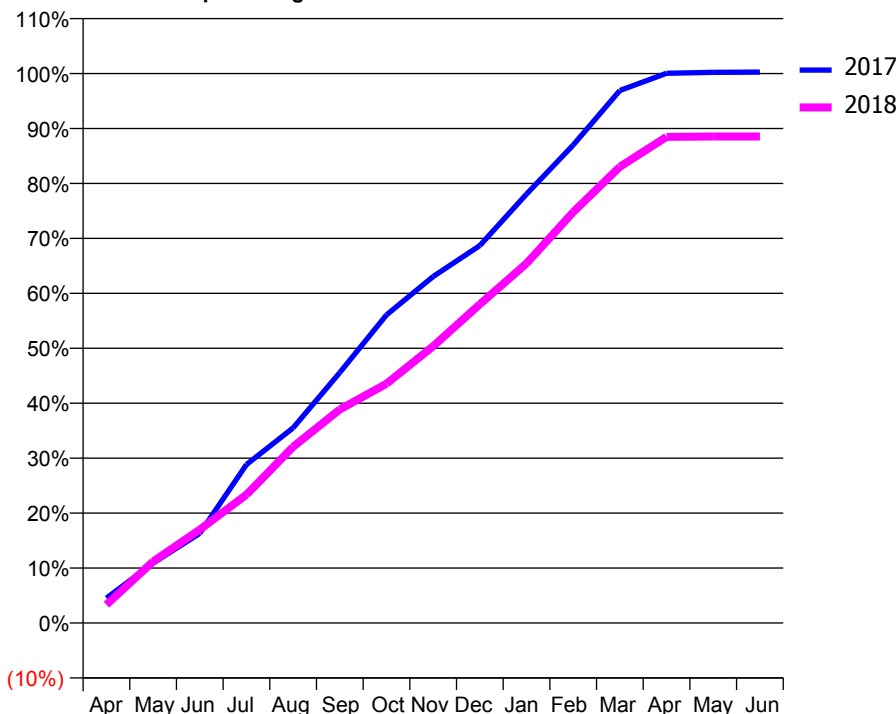
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,845 | |
| Quarter ending June 2017 | 2,847 | → |
| Quarter ending September 2017 | 2,875 | → |
| Quarter ending December 2017 | 2,901 | → |
| Quarter ending March 2018 | 2,885 | → |
| Variance since March 2017 | 1.4% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 351 | 259 |
| May | 848 | 870 |
| June | 1,267 | 1,320 |
| July | 2,240 | 1,814 |
| August | 2,759 | 2,491 |
| September | 3,541 | 3,019 |
| October | 4,355 | 3,383 |
| November | 4,899 | 3,913 |
| December | 5,335 | 4,506 |
| January | 6,064 | 5,084 |
| February | 6,756 | 5,809 |
| March | 7,529 | 6,449 |
| April | 7,771 | 6,871 |
| May | 7,784 | 6,877 |
| June | 7,788 | 6,877 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 209 | 2,011 | 10.4% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 307 | 1,543 | 19.9% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,037 | 2,011 | 51.6% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 716 | 1,543 | 46.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 190 | 3,625 | 5.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 66 | 3,625 | 1.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 54 | 3,625 | 1.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

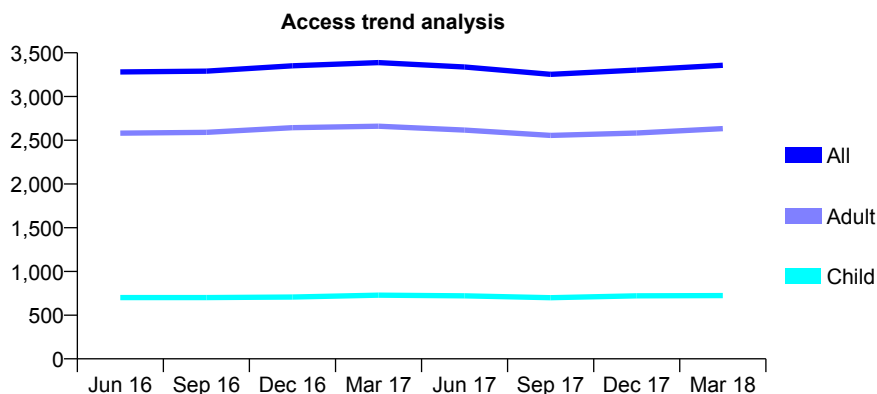
Q56 - Vital Signs At a Glance Contract Report for 337315/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR DN ABDAAH |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,749 |
| Carry forward general activity (UDA) | -175 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £251,584.86 |

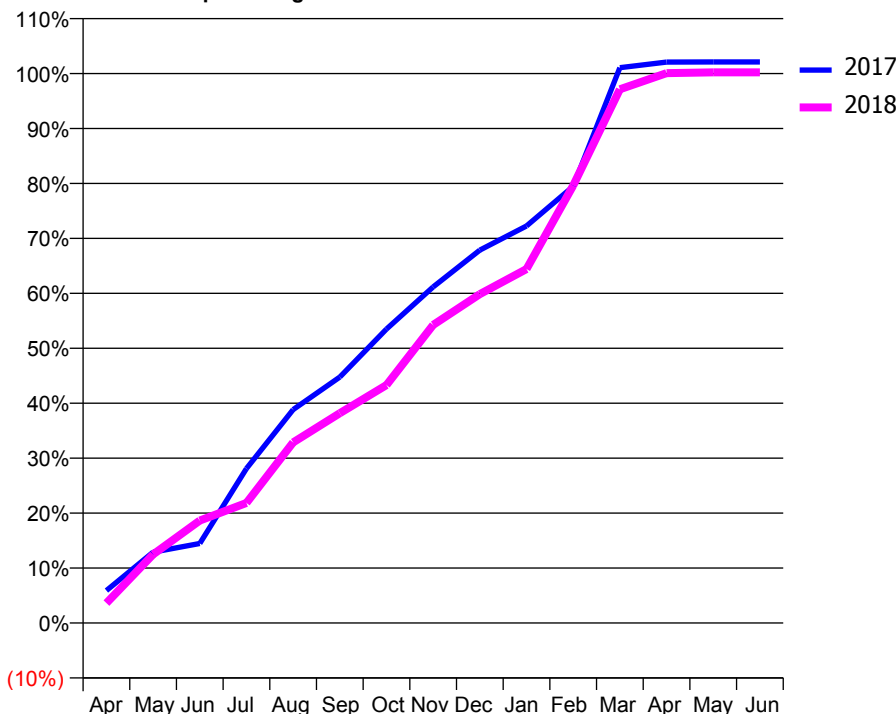
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,388 | |
| Quarter ending June 2017 | 3,337 | ↓ |
| Quarter ending September 2017 | 3,254 | ↓ |
| Quarter ending December 2017 | 3,303 | → |
| Quarter ending March 2018 | 3,357 | → |
| Variance since March 2017 | (0.9%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 517 | 318 |
| May | 1,127 | 1,092 |
| June | 1,266 | 1,632 |
| July | 2,460 | 1,912 |
| August | 3,398 | 2,875 |
| September | 3,916 | 3,341 |
| October | 4,681 | 3,789 |
| November | 5,351 | 4,746 |
| December | 5,937 | 5,238 |
| January | 6,323 | 5,636 |
| February | 6,952 | 6,966 |
| March | 8,842 | 8,498 |
| April | 8,930 | 8,755 |
| May | 8,933 | 8,767 |
| June | 8,933 | 8,767 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 56 | 919 | 6.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 406 | 3,443 | 11.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 523 | 919 | 56.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,058 | 3,443 | 59.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 58 | 4,420 | 1.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 38 | 4,420 | 0.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 45 | 4,420 | 1.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 6 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 6 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

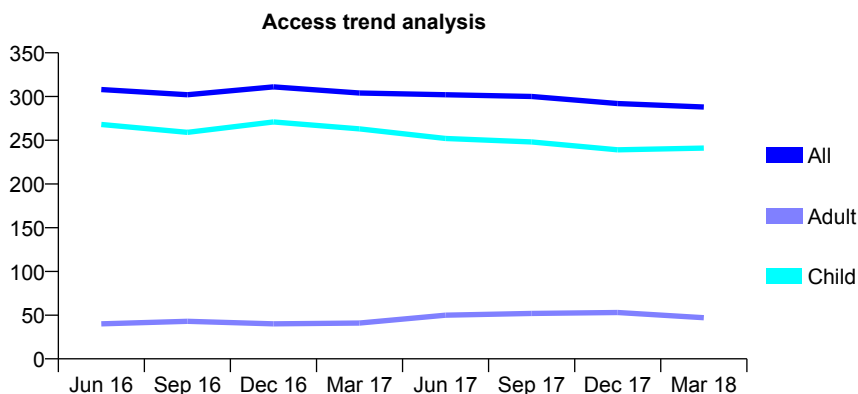
Q56 - Vital Signs At a Glance Contract Report for 344524/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR RL PILCHER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

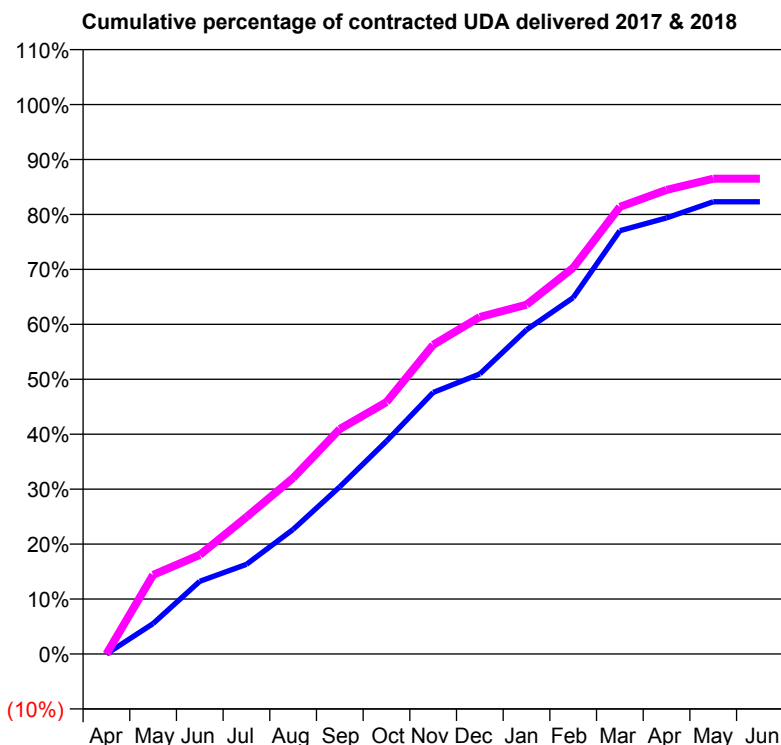
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 550 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £11,825.37 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 304 | |
| Quarter ending June 2017 | 302 | → |
| Quarter ending September 2017 | 300 | → |
| Quarter ending December 2017 | 292 | ↓ |
| Quarter ending March 2018 | 288 | ↓ |
| Variance since March 2017 | (5.3%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 36 | 79 |
| June | 86 | 99 |
| July | 106 | 137 |
| August | 147 | 176 |
| September | 198 | 225 |
| October | 252 | 252 |
| November | 309 | 309 |
| December | 331 | 337 |
| January | 384 | 350 |
| February | 422 | 387 |
| March | 501 | 448 |
| April | 516 | 465 |
| May | 535 | 476 |
| June | 535 | 476 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 16 | 396 | 4.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2 | 27 | 7.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 287 | 396 | 72.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 17 | 27 | 63.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 4 | 419 | 1.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 419 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 419 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

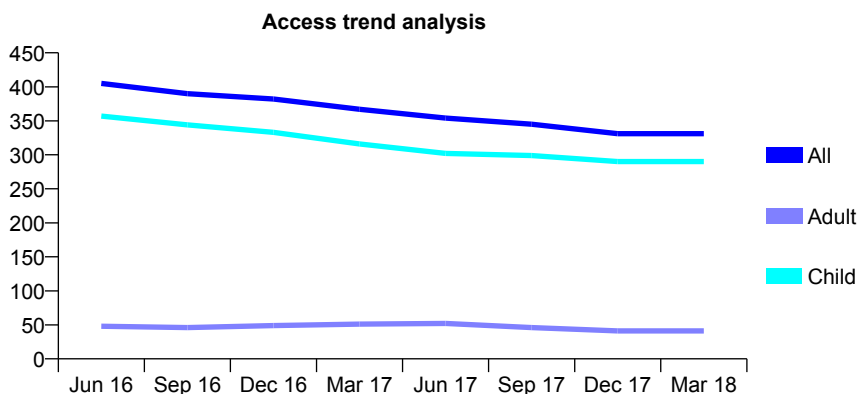
Q56 - Vital Signs At a Glance Contract Report for 344958/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MS X RUI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 688 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £16,239.30 |

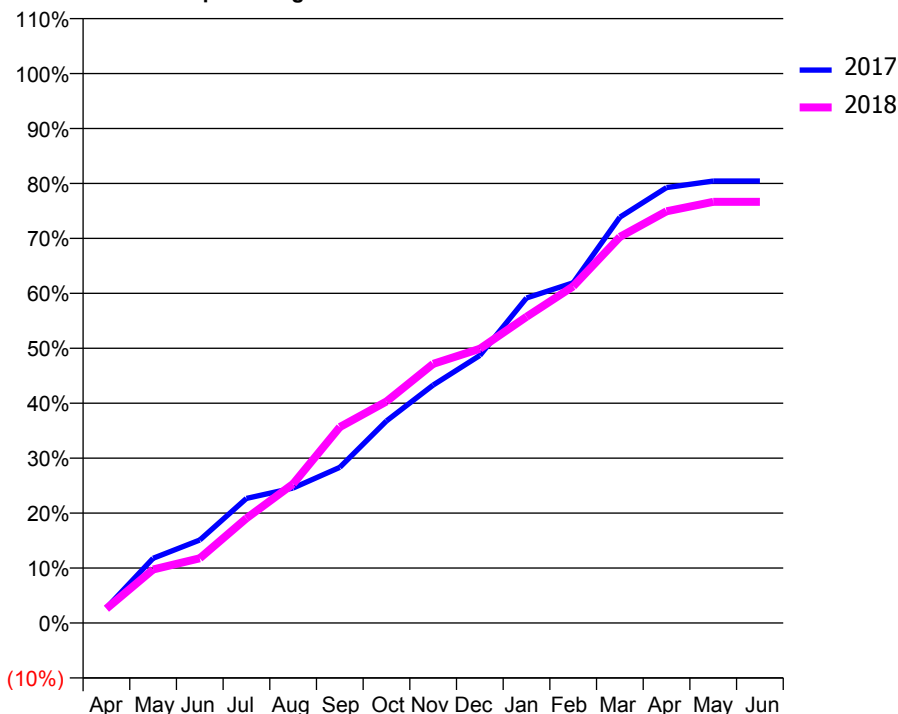
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 367 | |
| Quarter ending June 2017 | 354 | ↓ |
| Quarter ending September 2017 | 345 | ↓ |
| Quarter ending December 2017 | 331 | ↓ |
| Quarter ending March 2018 | 331 | → |
| Variance since March 2017 | (9.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 19 | 18 |
| May | 81 | 67 |
| June | 104 | 81 |
| July | 156 | 131 |
| August | 169 | 174 |
| September | 195 | 245 |
| October | 253 | 277 |
| November | 298 | 324 |
| December | 335 | 343 |
| January | 407 | 383 |
| February | 426 | 421 |
| March | 508 | 483 |
| April | 545 | 515 |
| May | 553 | 527 |
| June | 553 | 527 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 15 | 446 | 3.4% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 14 | 0.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 290 | 446 | 65.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 10 | 14 | 71.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2 | 461 | 0.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 461 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 461 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

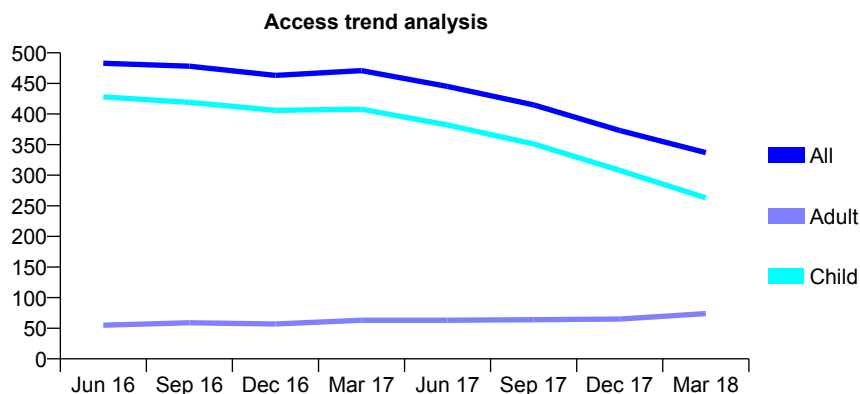
Q56 - Vital Signs At a Glance Contract Report for 565393/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR S MILANOVIC |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/07/2017 |

| | |
|---|-----------|
| 17/18 Contracted general activity (UDA) | 370 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £7,618.77 |

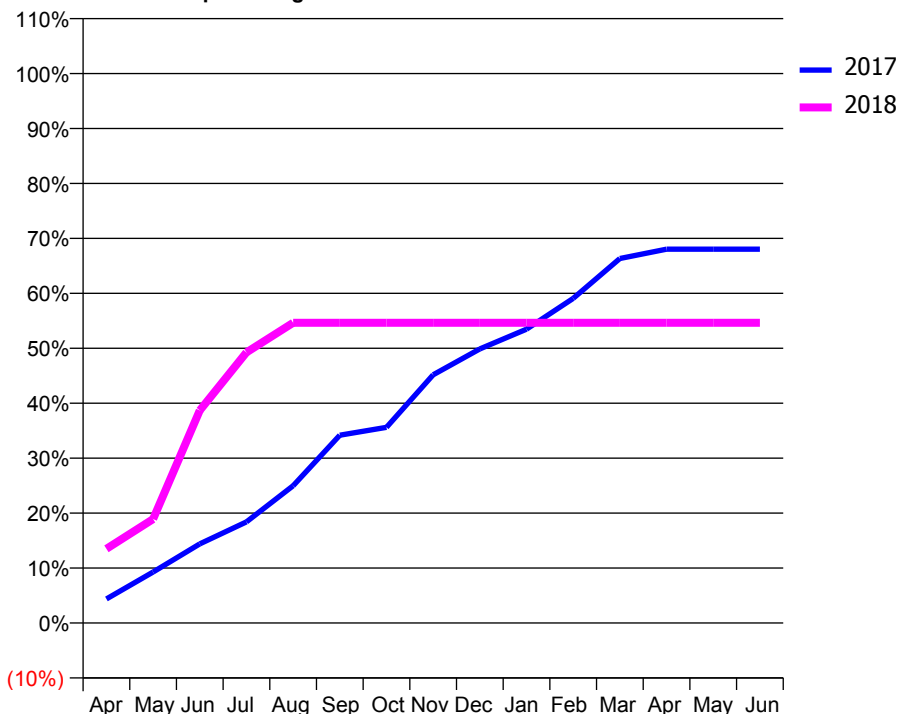
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 471 | |
| Quarter ending June 2017 | 445 | ↓ |
| Quarter ending September 2017 | 415 | ↓ |
| Quarter ending December 2017 | 373 | ↓ |
| Quarter ending March 2018 | 337 | ↓ |
| Variance since March 2017 | (28.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|------|------|
| April | 49 | 50 |
| May | 103 | 70 |
| June | 160 | 143 |
| July | 204 | 182 |
| August | 277 | 202 |
| September | 379 | 202 |
| October | 395 | 202 |
| November | 501 | 202 |
| December | 554 | 202 |
| January | 594 | 202 |
| February | 656 | 202 |
| March | 736 | 202 |
| April | 755 | 202 |
| May | 755 | 202 |
| June | 755 | 202 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 3 | 173 | 1.7% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 18 | 5.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 118 | 173 | 68.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 9 | 18 | 50.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1 | 174 | 0.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 174 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 174 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

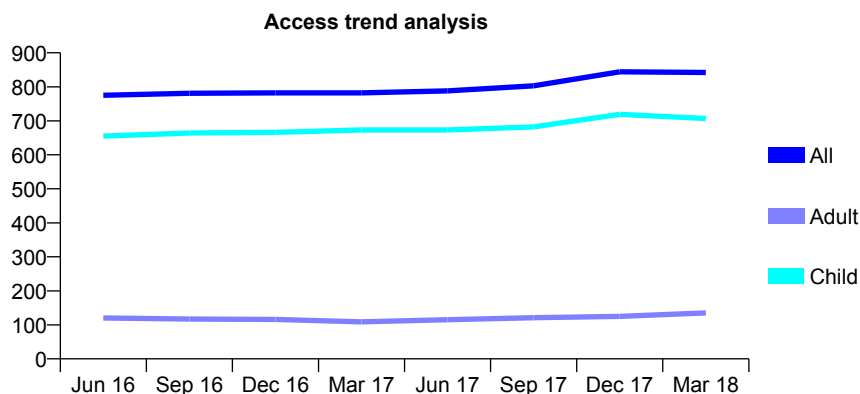
Q56 - Vital Signs At a Glance Contract Report for 567493/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR WJ POULTER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

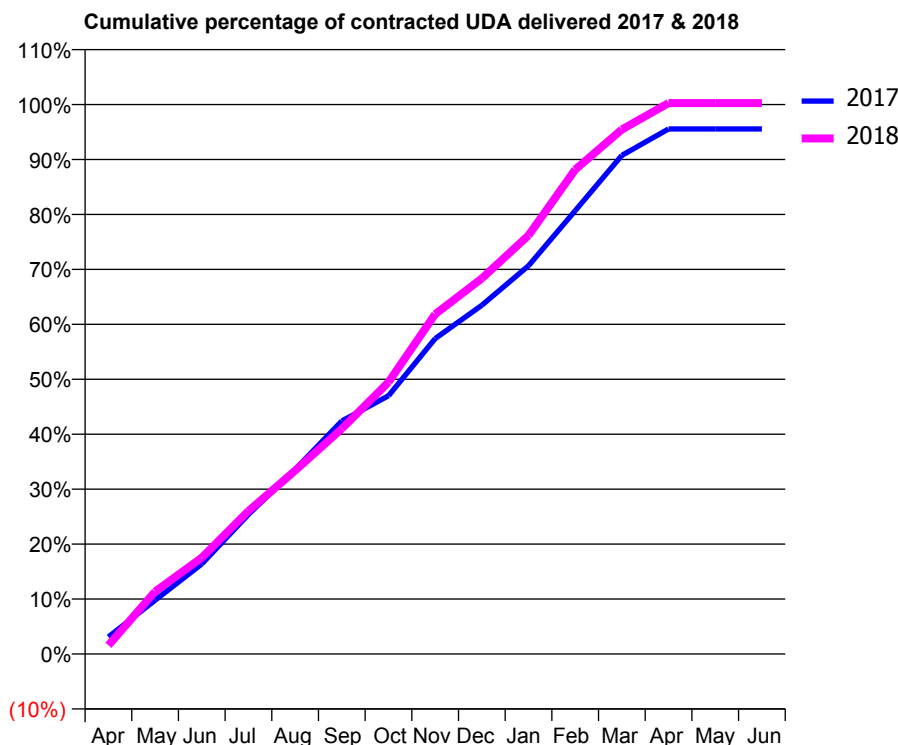
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,077 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £41,383.73 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 782 | |
| Quarter ending June 2017 | 788 | → |
| Quarter ending September 2017 | 803 | → |
| Quarter ending December 2017 | 844 | ↑ |
| Quarter ending March 2018 | 842 | → |
| Variance since March 2017 | 7.7% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 65 | 33 |
| May | 203 | 236 |
| June | 341 | 364 |
| July | 528 | 540 |
| August | 698 | 693 |
| September | 881 | 851 |
| October | 976 | 1,027 |
| November | 1,192 | 1,284 |
| December | 1,318 | 1,419 |
| January | 1,467 | 1,583 |
| February | 1,676 | 1,831 |
| March | 1,885 | 1,982 |
| April | 1,985 | 2,082 |
| May | 1,985 | 2,082 |
| June | 1,985 | 2,082 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 177 | 1,418 | 12.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 4 | 74 | 5.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 960 | 1,418 | 67.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 54 | 74 | 73.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 7 | 1,494 | 0.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,494 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,494 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

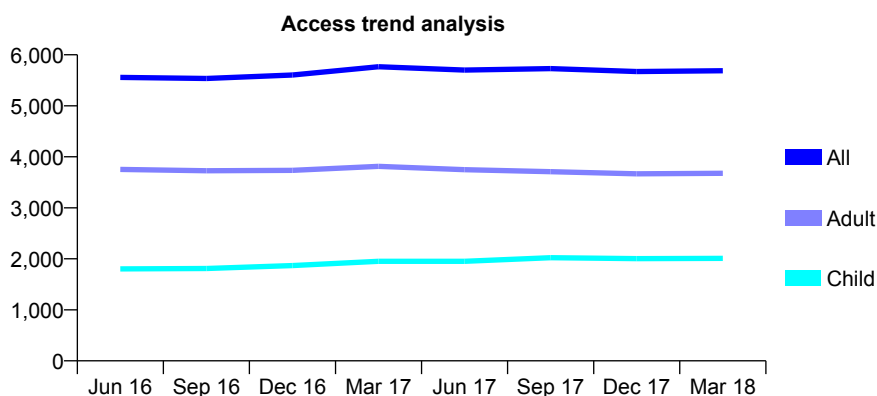
Q56 - Vital Signs At a Glance Contract Report for 568376/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR N LAWRENCE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

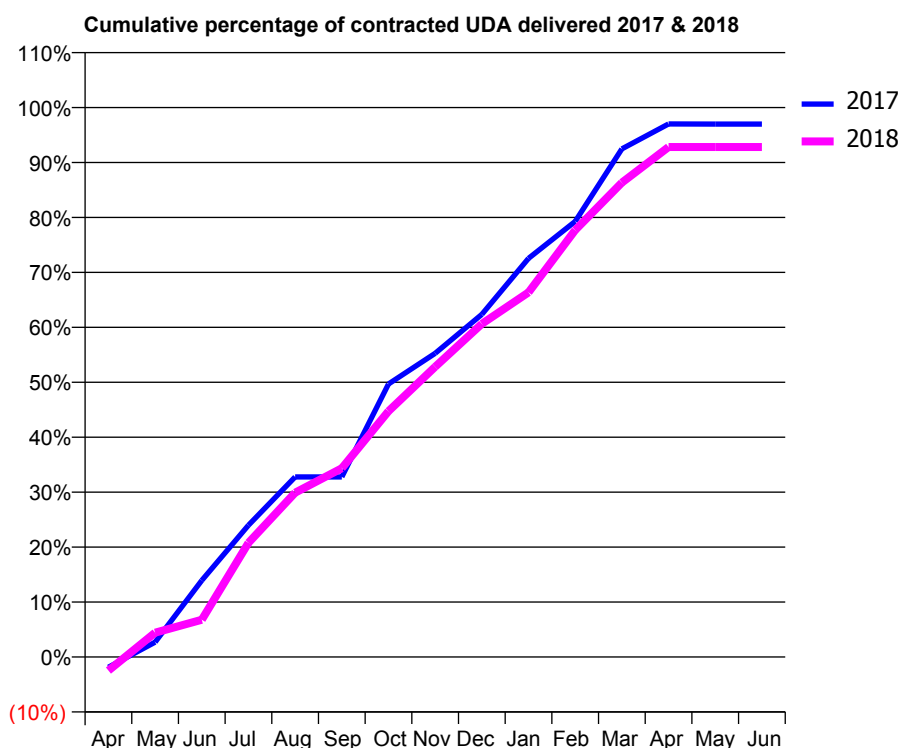
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 16,273 |
| Carry forward general activity (UDA) | 491 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £379,395.92 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,766 | |
| Quarter ending June 2017 | 5,701 | ↓ |
| Quarter ending September 2017 | 5,729 | → |
| Quarter ending December 2017 | 5,671 | ↓ |
| Quarter ending March 2018 | 5,687 | → |
| Variance since March 2017 | (1.4%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -308 | -406 |
| May | 438 | 721 |
| June | 2,268 | 1,104 |
| July | 3,905 | 3,383 |
| August | 5,331 | 4,868 |
| September | 5,331 | 5,590 |
| October | 8,085 | 7,280 |
| November | 8,992 | 8,593 |
| December | 10,149 | 9,867 |
| January | 11,804 | 10,798 |
| February | 12,900 | 12,642 |
| March | 15,049 | 14,049 |
| April | 15,785 | 15,104 |
| May | 15,783 | 15,104 |
| June | 15,782 | 15,105 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 287 | 3,285 | 8.7% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 694 | 5,526 | 12.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,211 | 3,285 | 67.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,689 | 5,526 | 66.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 319 | 8,944 | 3.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 54 | 8,944 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 43 | 8,944 | 0.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 24 | 24 | 100.0% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 22 | 24 | 91.7% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

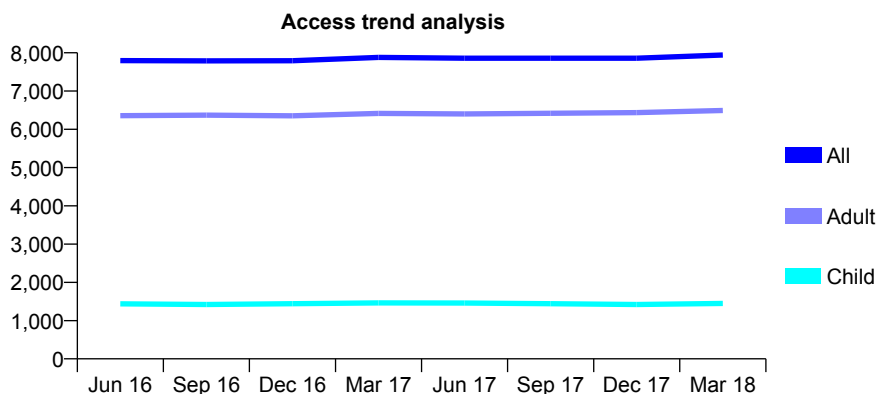
Q56 - Vital Signs At a Glance Contract Report for 569127/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | Dental Surgery |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2019 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,405 |
| Carry forward general activity (UDA) | -30 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £631,805.51 |

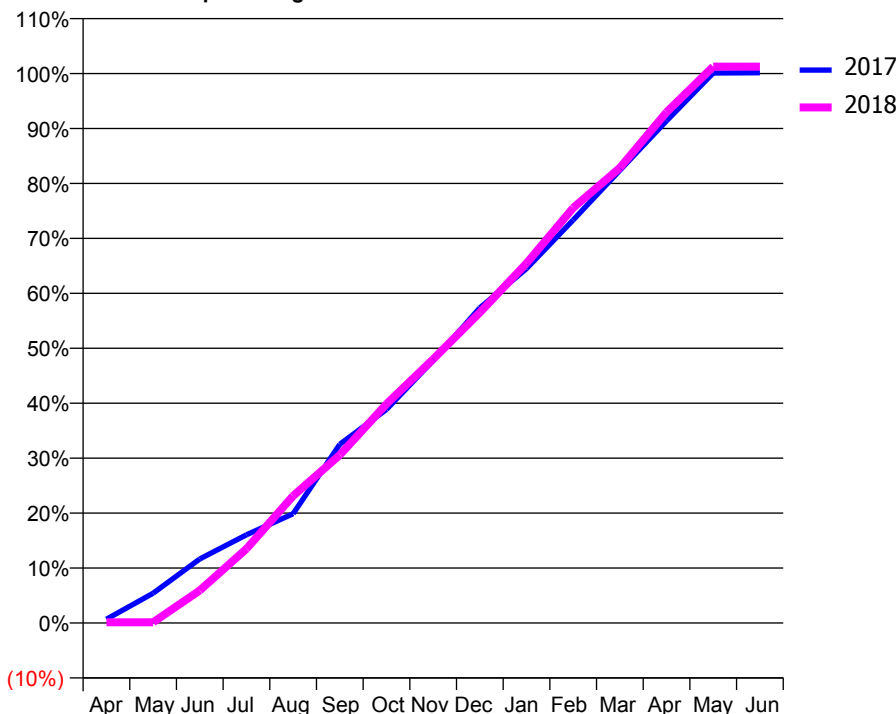
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,881 | |
| Quarter ending June 2017 | 7,858 | → |
| Quarter ending September 2017 | 7,859 | → |
| Quarter ending December 2017 | 7,859 | → |
| Quarter ending March 2018 | 7,943 | → |
| Variance since March 2017 | 0.8% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 157 | 30 |
| May | 1,215 | 30 |
| June | 2,614 | 1,327 |
| July | 3,598 | 3,027 |
| August | 4,458 | 5,183 |
| September | 7,291 | 6,854 |
| October | 8,707 | 8,931 |
| November | 10,705 | 10,758 |
| December | 12,850 | 12,662 |
| January | 14,450 | 14,665 |
| February | 16,432 | 16,928 |
| March | 18,454 | 18,558 |
| April | 20,471 | 20,826 |
| May | 22,426 | 22,683 |
| June | 22,435 | 22,683 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 183 | 2,338 | 7.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,657 | 10,692 | 15.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,582 | 2,338 | 67.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,690 | 10,692 | 62.6% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 562 | 12,949 | 4.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 141 | 12,949 | 1.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 179 | 12,949 | 1.4% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 7 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

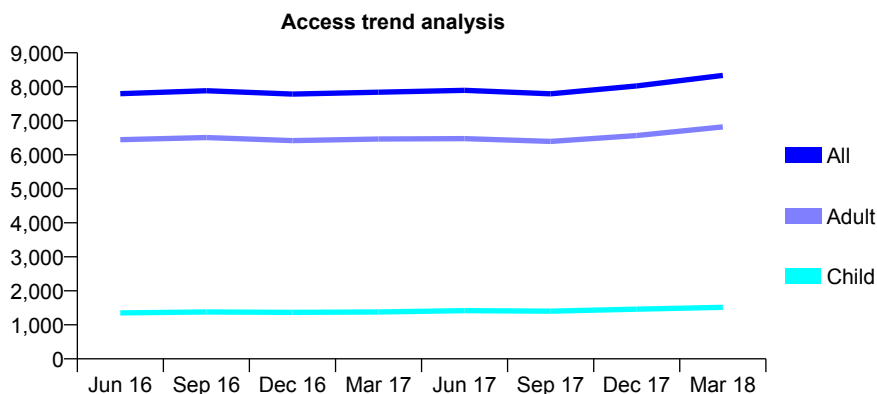
Q56 - Vital Signs At a Glance Contract Report for 571334/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR NA BURNETT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,584 |
| Carry forward general activity (UDA) | 2,327 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £589,161.12 |

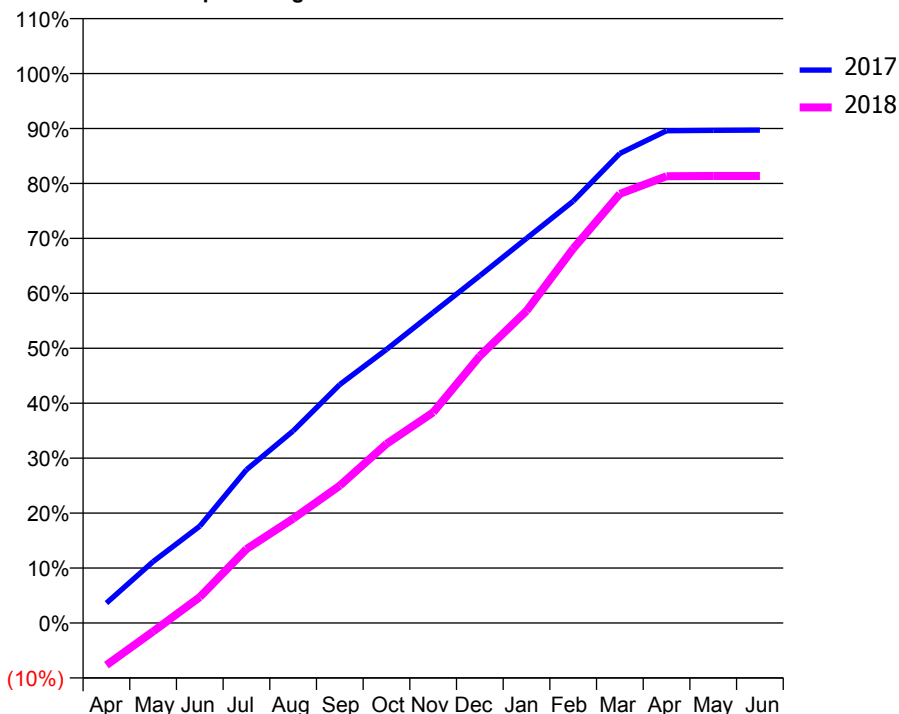
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,843 | |
| Quarter ending June 2017 | 7,897 | → |
| Quarter ending September 2017 | 7,796 | ↓ |
| Quarter ending December 2017 | 8,026 | ↑ |
| Quarter ending March 2018 | 8,337 | ↑ |
| Variance since March 2017 | 6.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 817 | -1,737 |
| May | 2,522 | -352 |
| June | 3,982 | 1,068 |
| July | 6,301 | 3,041 |
| August | 7,892 | 4,288 |
| September | 9,804 | 5,648 |
| October | 11,240 | 7,363 |
| November | 12,764 | 8,657 |
| December | 14,274 | 10,974 |
| January | 15,806 | 12,824 |
| February | 17,337 | 15,387 |
| March | 19,300 | 17,639 |
| April | 20,233 | 18,363 |
| May | 20,250 | 18,374 |
| June | 20,257 | 18,374 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 117 | 2,302 | 5.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 989 | 9,342 | 10.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,432 | 2,302 | 62.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,292 | 9,342 | 56.6% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 979 | 11,455 | 8.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 81 | 11,455 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 25 | 11,455 | 0.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

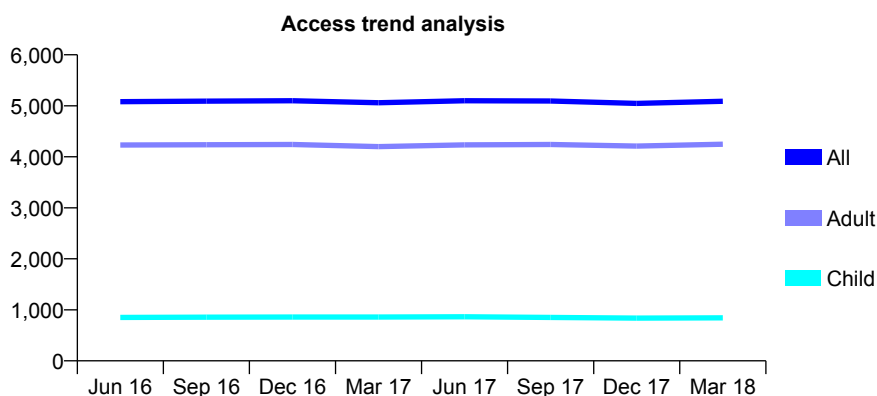
Q56 - Vital Signs At a Glance Contract Report for 576603/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR AD CLIFFT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,657 |
| Carry forward general activity (UDA) | 153 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £284,389.32 |

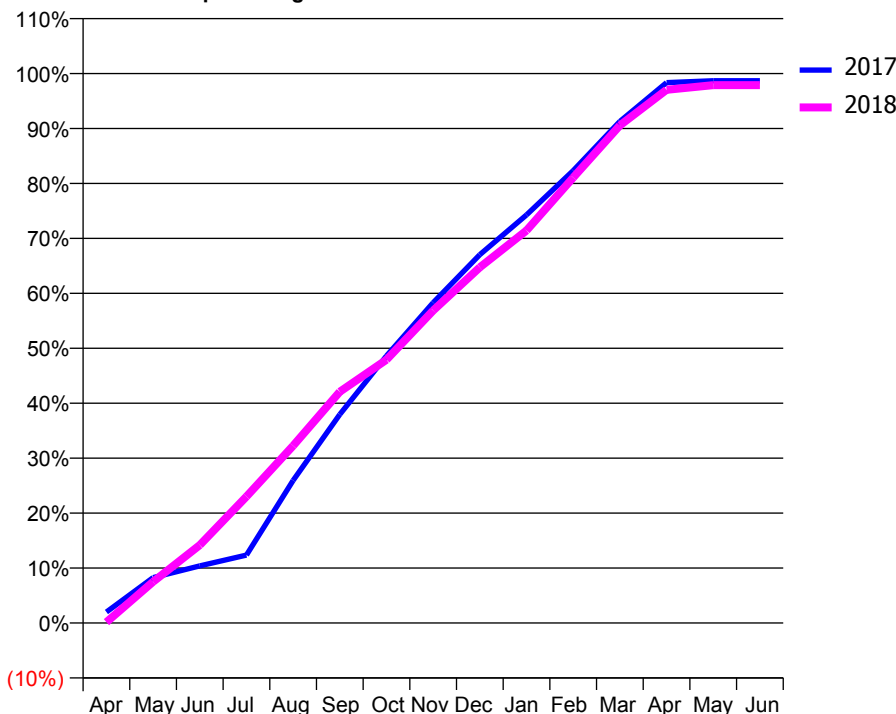
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,060 | |
| Quarter ending June 2017 | 5,099 | → |
| Quarter ending September 2017 | 5,094 | → |
| Quarter ending December 2017 | 5,047 | → |
| Quarter ending March 2018 | 5,089 | → |
| Variance since March 2017 | 0.6% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 233 | 17 |
| May | 964 | 876 |
| June | 1,212 | 1,653 |
| July | 1,440 | 2,684 |
| August | 3,026 | 3,761 |
| September | 4,427 | 4,906 |
| October | 5,669 | 5,586 |
| November | 6,796 | 6,629 |
| December | 7,814 | 7,547 |
| January | 8,659 | 8,325 |
| February | 9,598 | 9,450 |
| March | 10,640 | 10,555 |
| April | 11,464 | 11,310 |
| May | 11,503 | 11,410 |
| June | 11,504 | 11,410 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 26 | 1,216 | 2.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 428 | 4,719 | 9.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 767 | 1,216 | 63.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 908 | 4,719 | 19.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 340 | 5,886 | 5.8% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 23 | 5,886 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 45 | 5,886 | 0.8% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 8 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

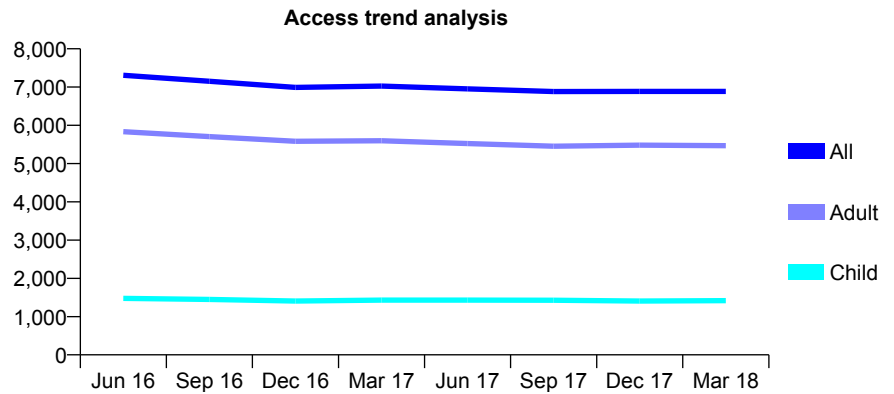
Q56 - Vital Signs At a Glance Contract Report for 577871/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MRS PS DURANT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/11/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 23,142 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £621,701.29 |

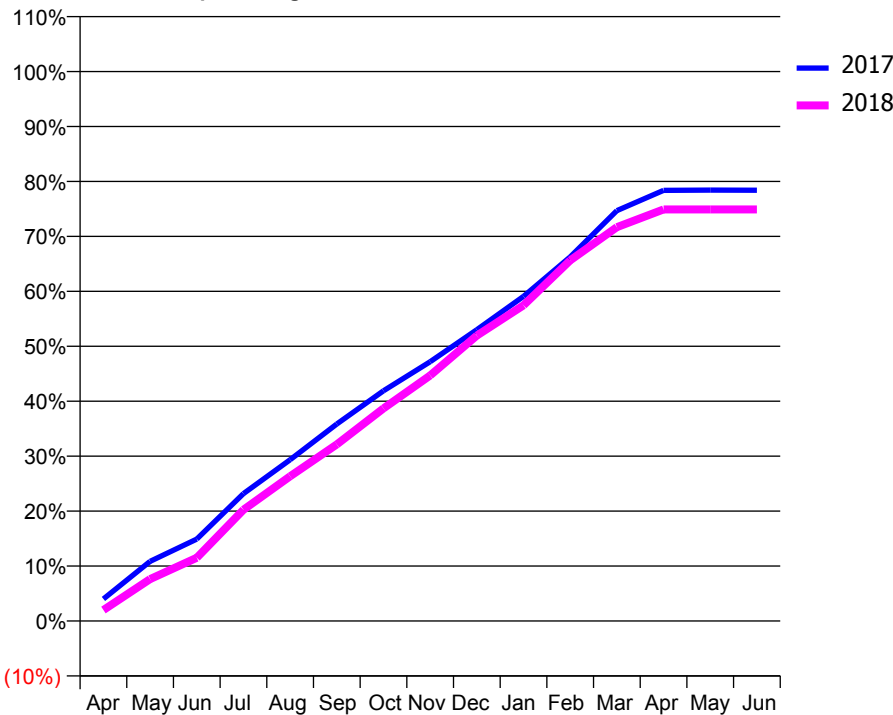
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,027 | |
| Quarter ending June 2017 | 6,954 | ↓ |
| Quarter ending September 2017 | 6,882 | ↓ |
| Quarter ending December 2017 | 6,888 | → |
| Quarter ending March 2018 | 6,887 | → |
| Variance since March 2017 | (2.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 927 | 463 |
| May | 2,515 | 1,767 |
| June | 3,452 | 2,666 |
| July | 5,367 | 4,684 |
| August | 6,792 | 6,095 |
| September | 8,299 | 7,436 |
| October | 9,697 | 8,952 |
| November | 10,920 | 10,341 |
| December | 12,265 | 12,023 |
| January | 13,670 | 13,296 |
| February | 15,334 | 15,187 |
| March | 17,282 | 16,587 |
| April | 18,138 | 17,334 |
| May | 18,145 | 17,333 |
| June | 18,144 | 17,333 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 147 | 2,195 | 6.7% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,218 | 7,591 | 16.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,429 | 2,195 | 65.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,438 | 7,591 | 45.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,336 | 9,764 | 13.7% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 57 | 9,764 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 47 | 9,764 | 0.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 8 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 8 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

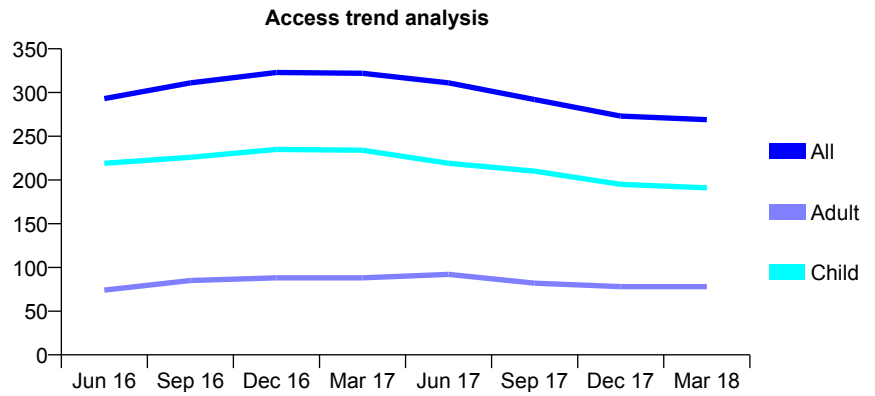
Q56 - Vital Signs At a Glance Contract Report for 626317/0002 - Year end March 2018

| | |
|----------------------|-----------------------|
| Name or company name | Abbey Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 08/12/2014 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 825 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £18,229.48 |

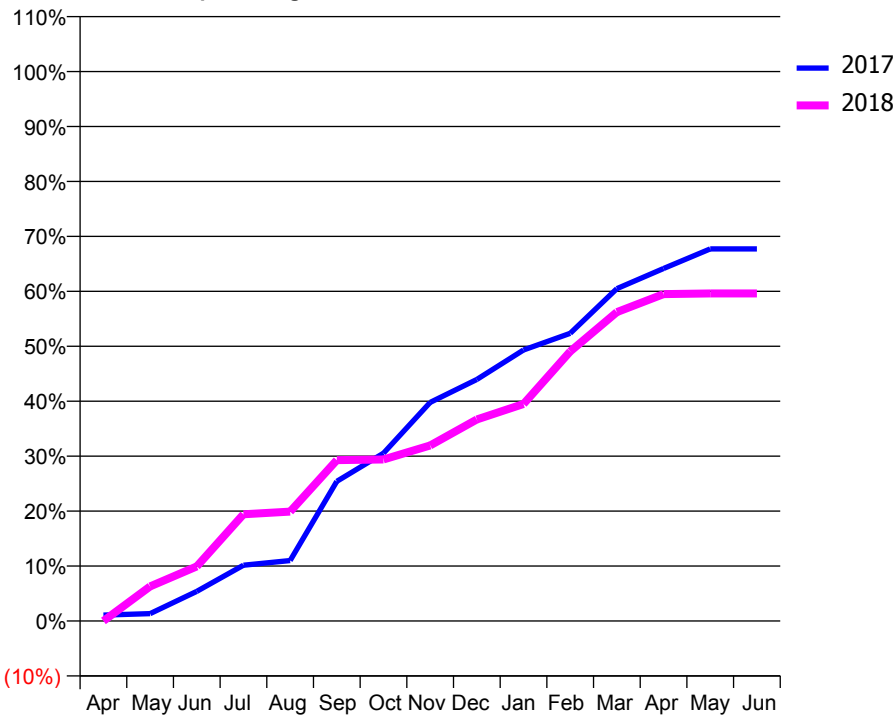
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 322 | |
| Quarter ending June 2017 | 311 | ↓ |
| Quarter ending September 2017 | 292 | ↓ |
| Quarter ending December 2017 | 273 | ↓ |
| Quarter ending March 2018 | 269 | ↓ |
| Variance since March 2017 | (16.5%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 9 | 0 |
| May | 11 | 52 |
| June | 45 | 82 |
| July | 84 | 160 |
| August | 91 | 164 |
| September | 210 | 242 |
| October | 252 | 243 |
| November | 328 | 264 |
| December | 363 | 303 |
| January | 407 | 326 |
| February | 432 | 405 |
| March | 499 | 464 |
| April | 529 | 491 |
| May | 559 | 492 |
| June | 559 | 492 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 20 | 274 | 7.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 9 | 67 | 13.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 161 | 274 | 58.8% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 47 | 67 | 70.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 4 | 326 | 1.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 326 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 326 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

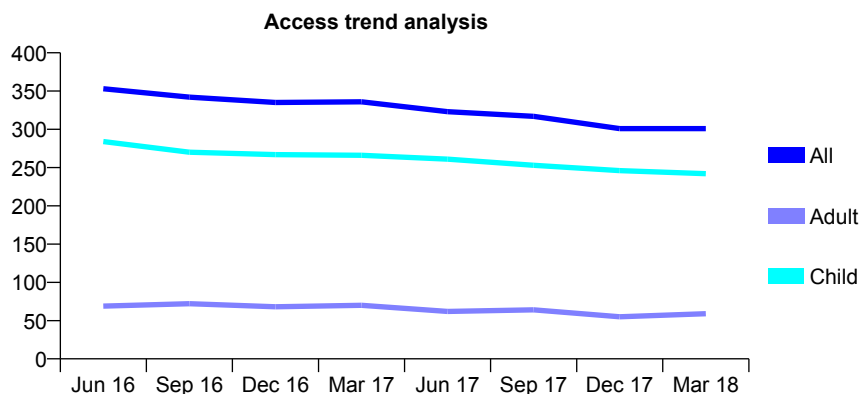
Q56 - Vital Signs At a Glance Contract Report for 631647/0001 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | MR RP BANDENBURG |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 905 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £19,834.56 |

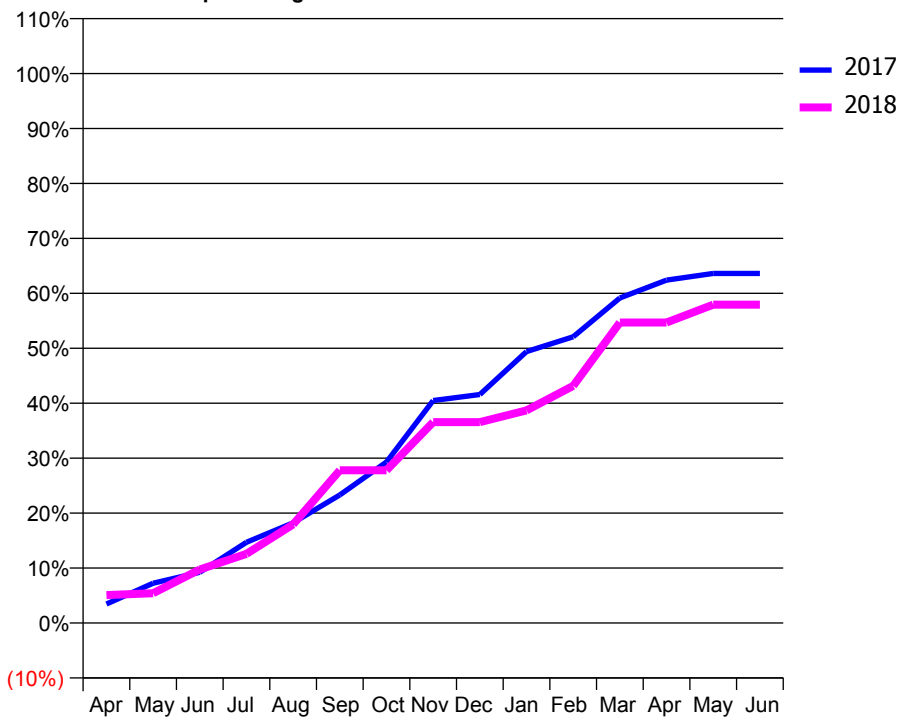
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 336 | |
| Quarter ending June 2017 | 323 | ↓ |
| Quarter ending September 2017 | 317 | ↓ |
| Quarter ending December 2017 | 301 | ↓ |
| Quarter ending March 2018 | 301 | → |
| Variance since March 2017 | (10.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|------|------|
| April | 31 | 46 |
| May | 66 | 49 |
| June | 84 | 88 |
| July | 133 | 114 |
| August | 165 | 162 |
| September | 211 | 252 |
| October | 265 | 252 |
| November | 366 | 331 |
| December | 376 | 331 |
| January | 447 | 350 |
| February | 471 | 391 |
| March | 535 | 495 |
| April | 565 | 495 |
| May | 576 | 524 |
| June | 576 | 524 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 32 | 424 | 7.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3 | 37 | 8.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 286 | 424 | 67.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 22 | 37 | 59.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 18 | 459 | 3.9% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 459 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 459 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

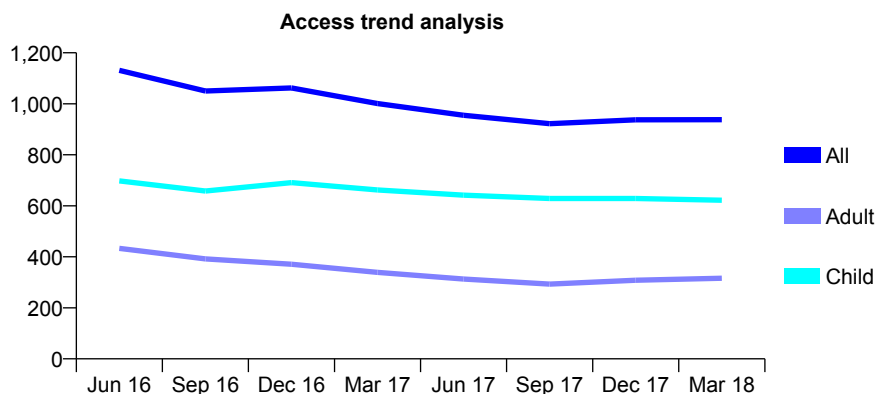
Q56 - Vital Signs At a Glance Contract Report for 636096/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR SG NICOLL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

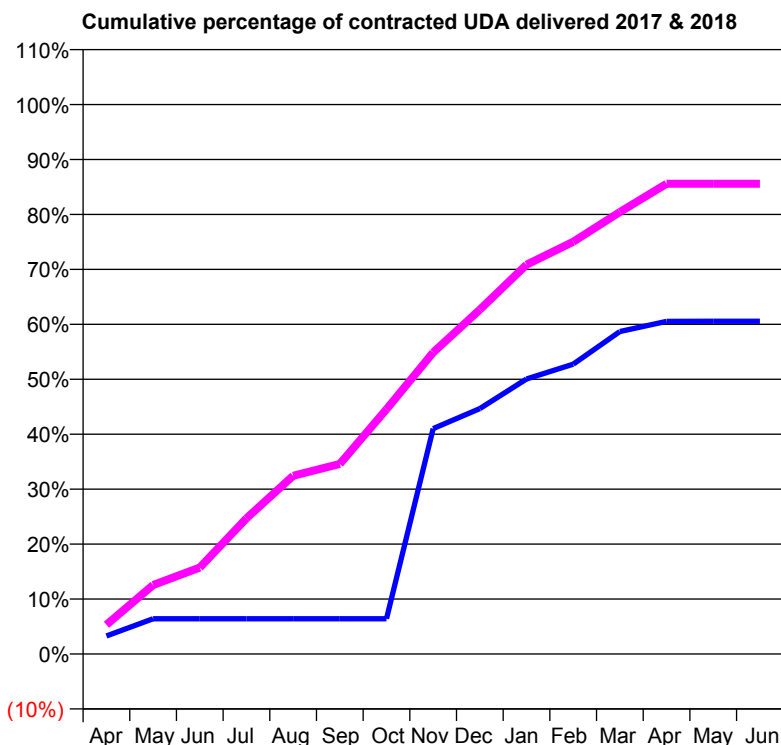
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,800 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £50,080.79 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,001 | |
| Quarter ending June 2017 | 955 | ↓ |
| Quarter ending September 2017 | 922 | ↓ |
| Quarter ending December 2017 | 937 | → |
| Quarter ending March 2018 | 938 | → |
| Variance since March 2017 | (6.3%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 95 | 96 |
| May | 185 | 226 |
| June | 185 | 283 |
| July | 185 | 445 |
| August | 185 | 584 |
| September | 185 | 623 |
| October | 185 | 802 |
| November | 1,182 | 988 |
| December | 1,287 | 1,128 |
| January | 1,442 | 1,275 |
| February | 1,520 | 1,350 |
| March | 1,692 | 1,448 |
| April | 1,745 | 1,541 |
| May | 1,746 | 1,541 |
| June | 1,746 | 1,541 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 32 | 898 | 3.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 8 | 229 | 3.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 539 | 898 | 60.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 98 | 229 | 42.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 8 | 1,147 | 0.7% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,147 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,147 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

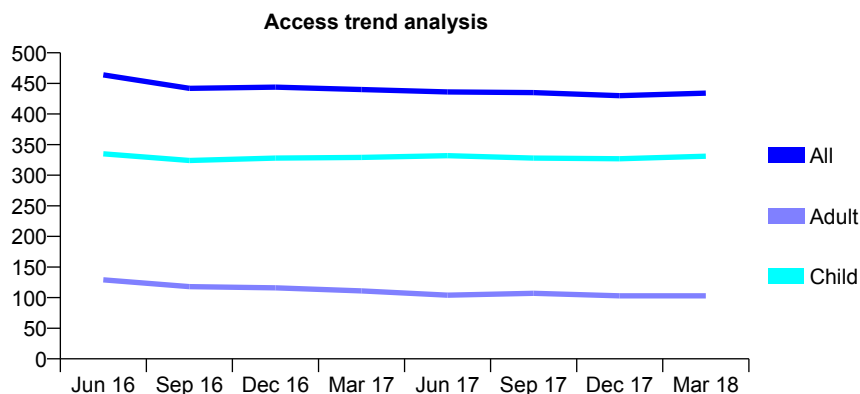
Q56 - Vital Signs At a Glance Contract Report for 639214/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | MISS CA NEVILLE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 865 |
| Carry forward general activity (UDA) | -17 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £21,227.82 |

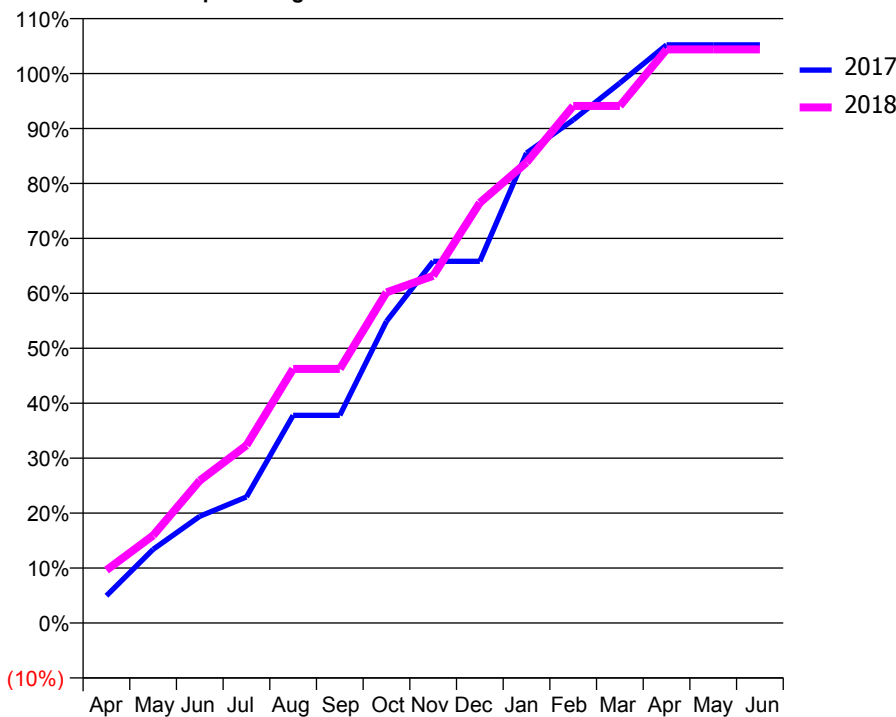
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 440 | |
| Quarter ending June 2017 | 436 | → |
| Quarter ending September 2017 | 435 | → |
| Quarter ending December 2017 | 430 | ↓ |
| Quarter ending March 2018 | 434 | → |
| Variance since March 2017 | (1.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 43 | 83 |
| May | 116 | 138 |
| June | 168 | 224 |
| July | 198 | 280 |
| August | 327 | 400 |
| September | 327 | 400 |
| October | 475 | 520 |
| November | 569 | 547 |
| December | 569 | 662 |
| January | 740 | 725 |
| February | 792 | 814 |
| March | 850 | 814 |
| April | 910 | 903 |
| May | 910 | 903 |
| June | 910 | 903 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 34 | 521 | 6.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 5 | 82 | 6.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 341 | 521 | 65.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 45 | 82 | 54.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 16 | 618 | 2.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 618 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 618 | 0.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

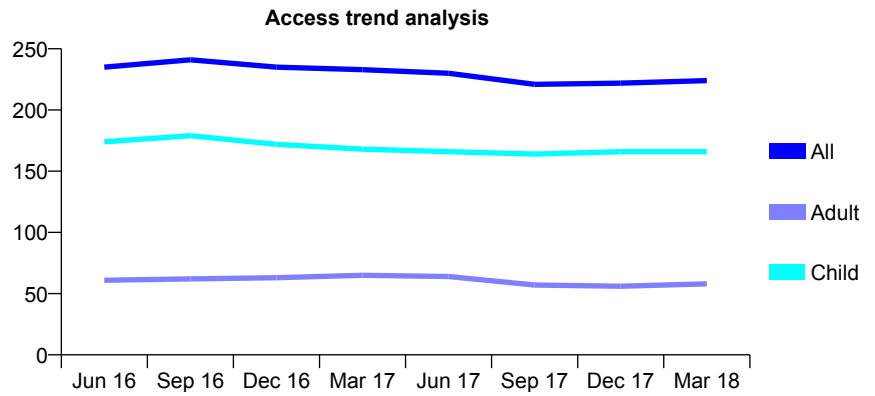
Q56 - Vital Signs At a Glance Contract Report for 644072/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR A BROWN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2014 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 550 |
| Carry forward general activity (UDA) | 2 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £11,248.70 |

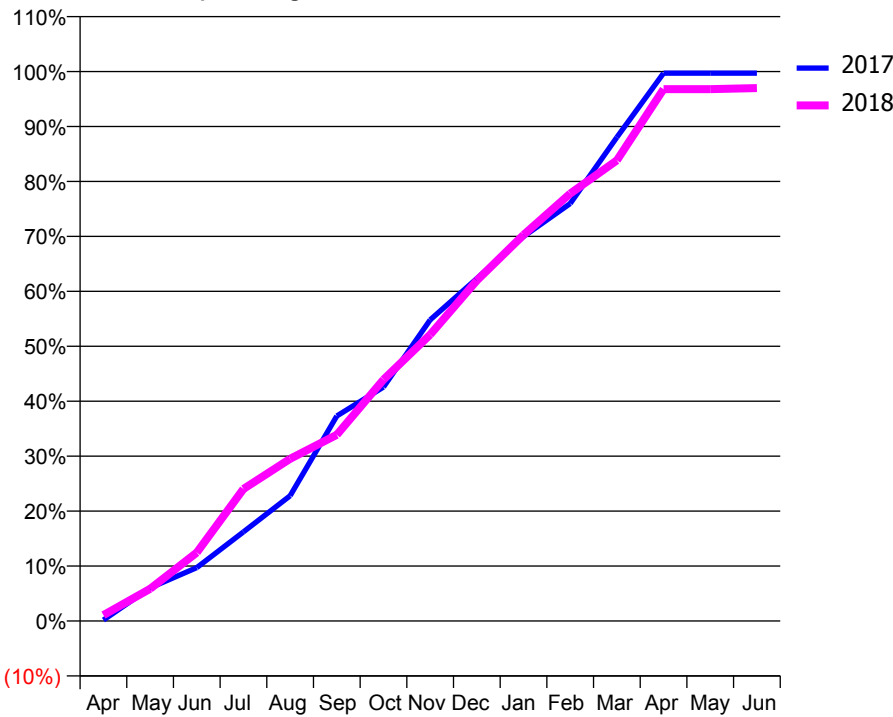
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 233 | |
| Quarter ending June 2017 | 230 | ↓ |
| Quarter ending September 2017 | 221 | ↓ |
| Quarter ending December 2017 | 222 | → |
| Quarter ending March 2018 | 224 | → |
| Variance since March 2017 | (3.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 1 | 6 |
| May | 33 | 32 |
| June | 53 | 69 |
| July | 89 | 132 |
| August | 125 | 162 |
| September | 205 | 186 |
| October | 234 | 242 |
| November | 301 | 287 |
| December | 343 | 341 |
| January | 385 | 386 |
| February | 418 | 428 |
| March | 484 | 461 |
| April | 548 | 532 |
| May | 548 | 532 |
| June | 548 | 533 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 9 | 288 | 3.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 12 | 72 | 16.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 241 | 288 | 83.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 49 | 72 | 68.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 17 | 378 | 4.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 378 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 378 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

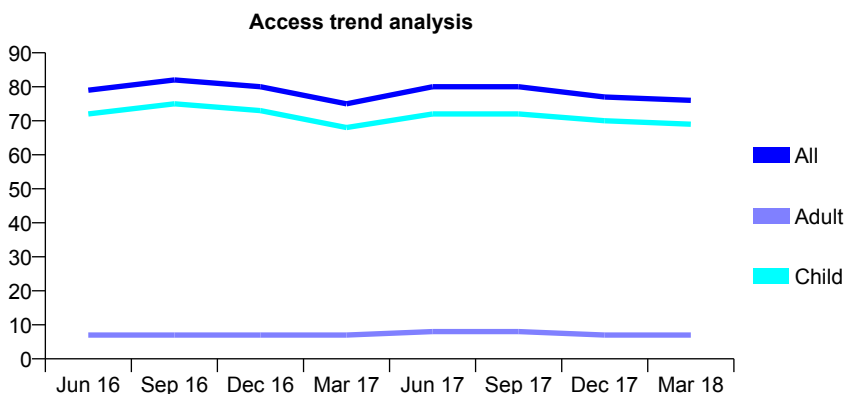
Q56 - Vital Signs At a Glance Contract Report for 644420/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MRS JM BELSHAM |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-----------|
| 17/18 Contracted general activity (UDA) | 105 |
| Carry forward general activity (UDA) | -2 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,881.23 |

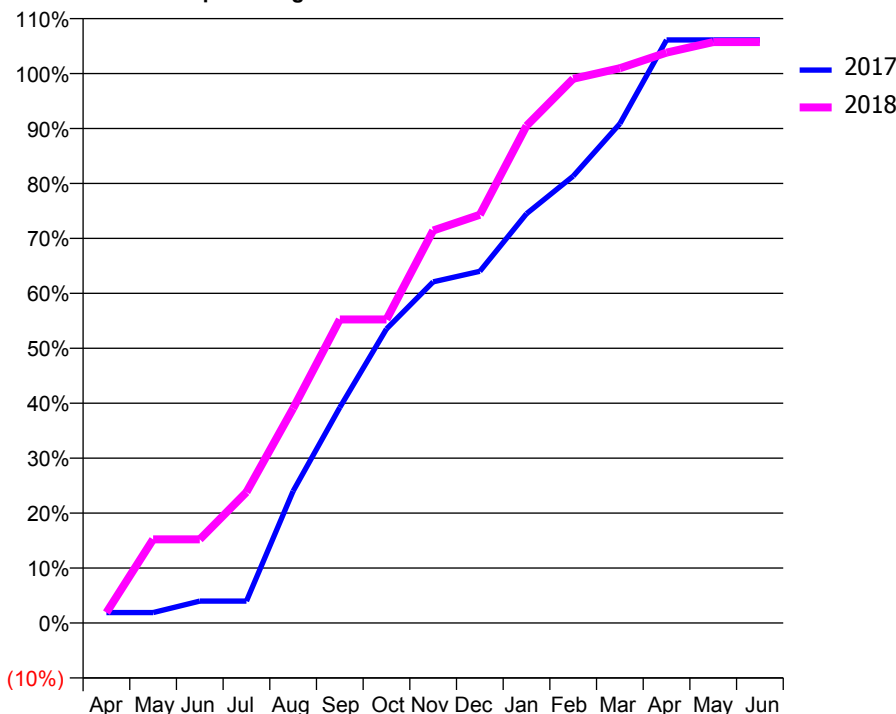
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 75 | |
| Quarter ending June 2017 | 80 | ↑ |
| Quarter ending September 2017 | 80 | → |
| Quarter ending December 2017 | 77 | ↓ |
| Quarter ending March 2018 | 76 | ↓ |
| Variance since March 2017 | 1.3% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 2 | 2 |
| May | 2 | 16 |
| June | 4 | 16 |
| July | 4 | 25 |
| August | 25 | 41 |
| September | 41 | 58 |
| October | 56 | 58 |
| November | 65 | 75 |
| December | 67 | 78 |
| January | 78 | 95 |
| February | 85 | 104 |
| March | 95 | 106 |
| April | 111 | 109 |
| May | 111 | 111 |
| June | 111 | 111 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 2 | 77 | 2.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 3 | 0.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 43 | 77 | 55.8% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2 | 3 | 66.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 0 | 84 | 0.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 84 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 84 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

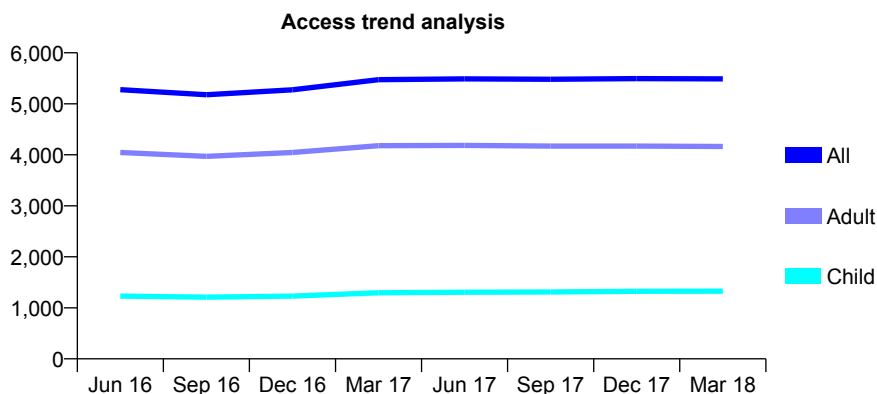
Q56 - Vital Signs At a Glance Contract Report for 644668/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MRS JM GEANEY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

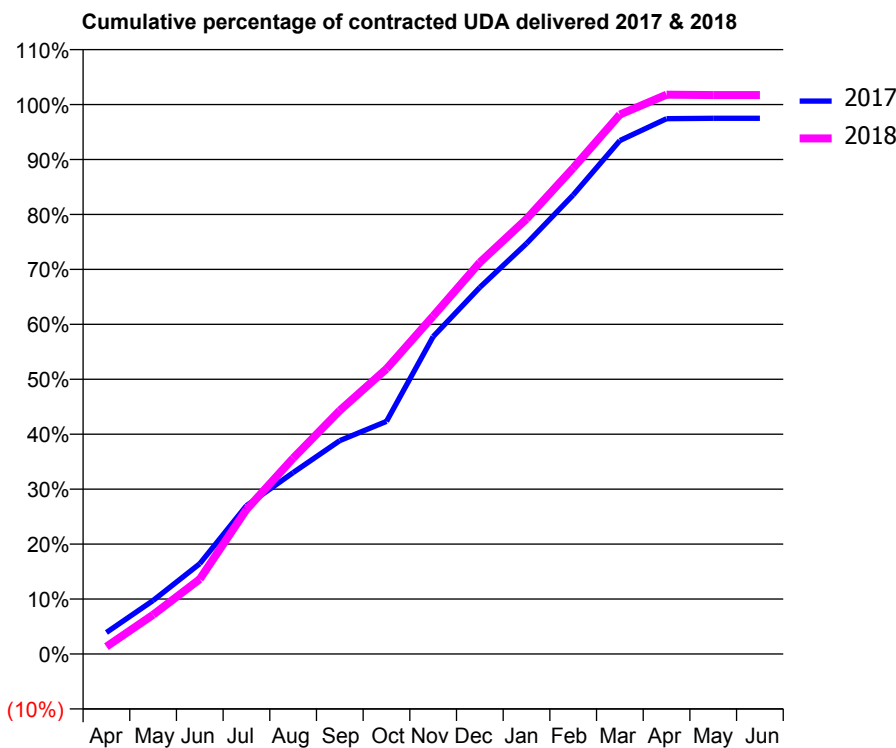
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,118 |
| Carry forward general activity (UDA) | 278 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £252,904.75 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,474 | |
| Quarter ending June 2017 | 5,490 | → |
| Quarter ending September 2017 | 5,482 | → |
| Quarter ending December 2017 | 5,495 | → |
| Quarter ending March 2018 | 5,490 | → |
| Variance since March 2017 | 0.3% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 436 | 149 |
| May | 1,084 | 794 |
| June | 1,828 | 1,514 |
| July | 3,001 | 2,923 |
| August | 3,672 | 3,961 |
| September | 4,318 | 4,928 |
| October | 4,706 | 5,771 |
| November | 6,422 | 6,838 |
| December | 7,419 | 7,923 |
| January | 8,306 | 8,801 |
| February | 9,288 | 9,833 |
| March | 10,389 | 10,916 |
| April | 10,831 | 11,317 |
| May | 10,839 | 11,308 |
| June | 10,840 | 11,308 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 157 | 2,165 | 7.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 711 | 5,780 | 12.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,391 | 2,165 | 64.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,852 | 5,780 | 49.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 380 | 6,418 | 5.9% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 56 | 6,418 | 0.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 8 | 6,418 | 0.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

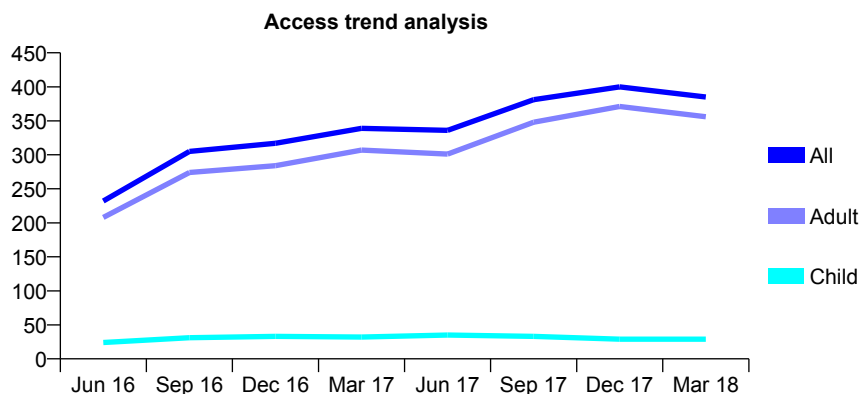
Q56 - Vital Signs At a Glance Contract Report for 648558/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MISS K RUSTAGE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,414 |
| Carry forward general activity (UDA) | 7 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £44,495.77 |

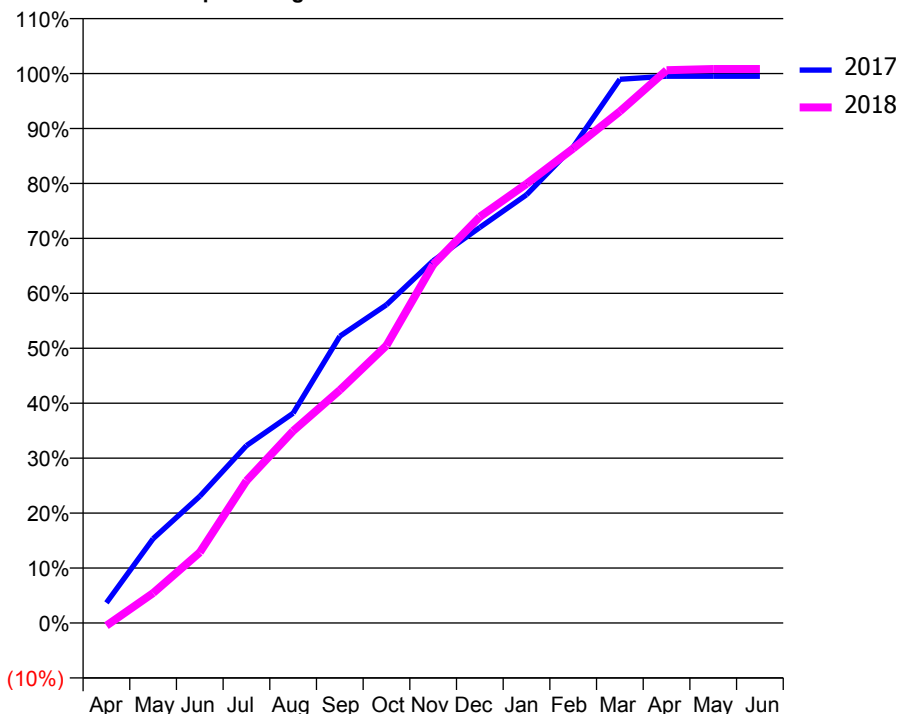
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 339 | |
| Quarter ending June 2017 | 336 | → |
| Quarter ending September 2017 | 381 | ↑ |
| Quarter ending December 2017 | 400 | ↑ |
| Quarter ending March 2018 | 385 | ↓ |
| Variance since March 2017 | 13.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 52 | -7 |
| May | 217 | 77 |
| June | 326 | 182 |
| July | 456 | 366 |
| August | 540 | 494 |
| September | 738 | 599 |
| October | 819 | 714 |
| November | 932 | 922 |
| December | 1,018 | 1,045 |
| January | 1,102 | 1,130 |
| February | 1,225 | 1,221 |
| March | 1,399 | 1,316 |
| April | 1,407 | 1,422 |
| May | 1,407 | 1,425 |
| June | 1,407 | 1,425 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 38 | 0.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 8 | 468 | 1.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 38 | 0.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2 | 468 | 0.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 7 | 541 | 1.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 541 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 541 | 0.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

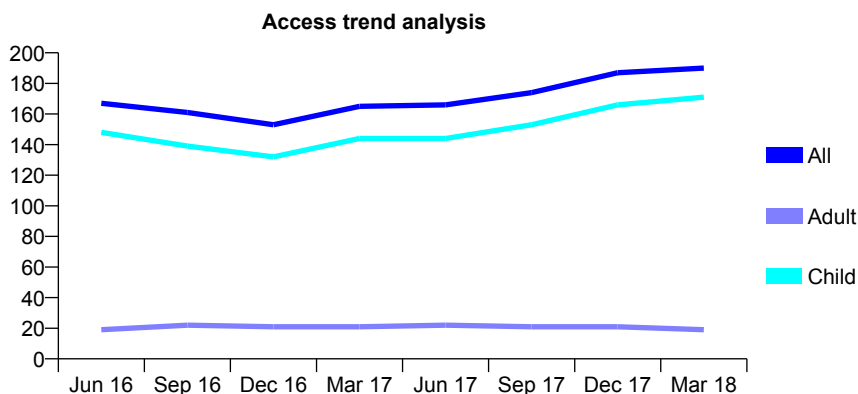
Q56 - Vital Signs At a Glance Contract Report for 657409/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR JS FROST |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-----------|
| 17/18 Contracted general activity (UDA) | 259 |
| Carry forward general activity (UDA) | -5 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £5,981.44 |

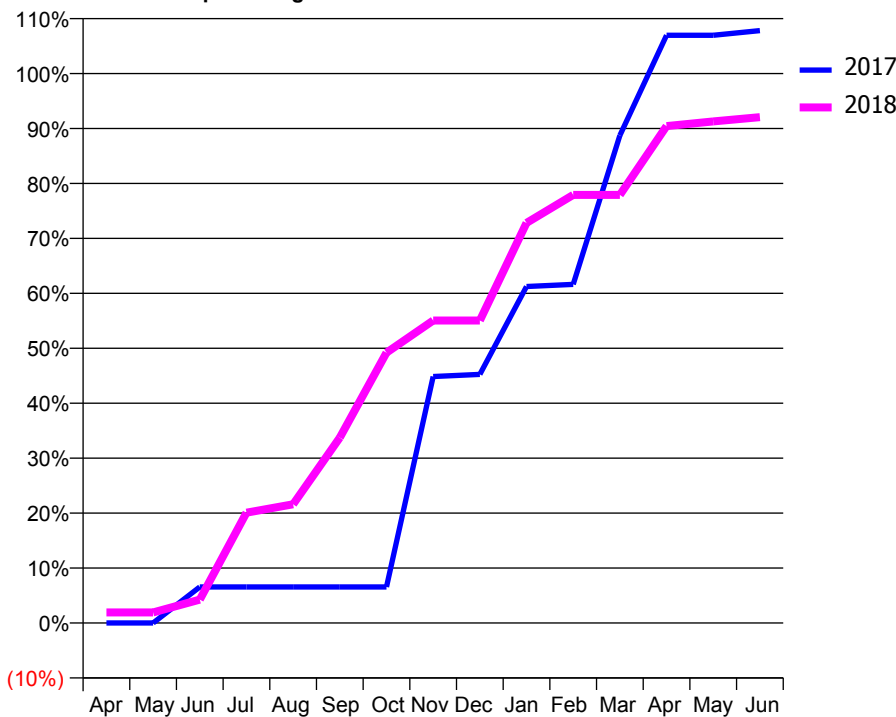
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 165 | |
| Quarter ending June 2017 | 166 | → |
| Quarter ending September 2017 | 174 | ↑ |
| Quarter ending December 2017 | 187 | ↑ |
| Quarter ending March 2018 | 190 | → |
| Variance since March 2017 | 15.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 5 |
| May | 0 | 5 |
| June | 17 | 11 |
| July | 17 | 52 |
| August | 17 | 56 |
| September | 17 | 87 |
| October | 17 | 127 |
| November | 116 | 143 |
| December | 117 | 143 |
| January | 159 | 189 |
| February | 160 | 202 |
| March | 230 | 202 |
| April | 277 | 234 |
| May | 277 | 236 |
| June | 279 | 238 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 26 | 232 | 11.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 8 | 0.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 122 | 232 | 52.6% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1 | 8 | 12.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 10 | 246 | 4.1% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 246 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 246 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

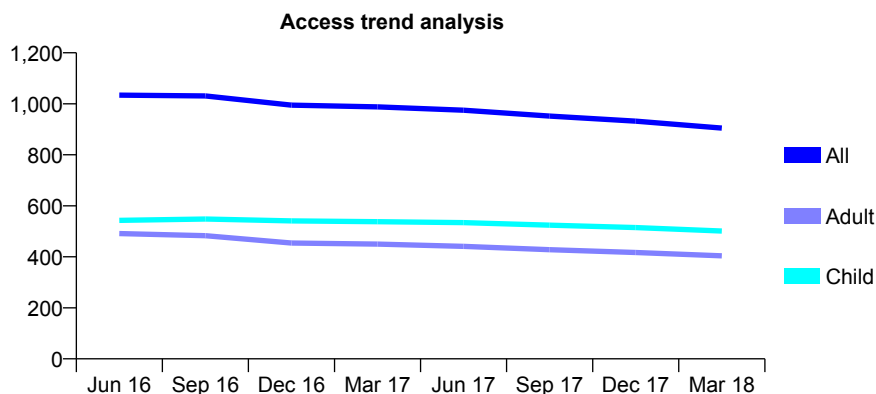
Q56 - Vital Signs At a Glance Contract Report for 657719/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR IS MALHERBE |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

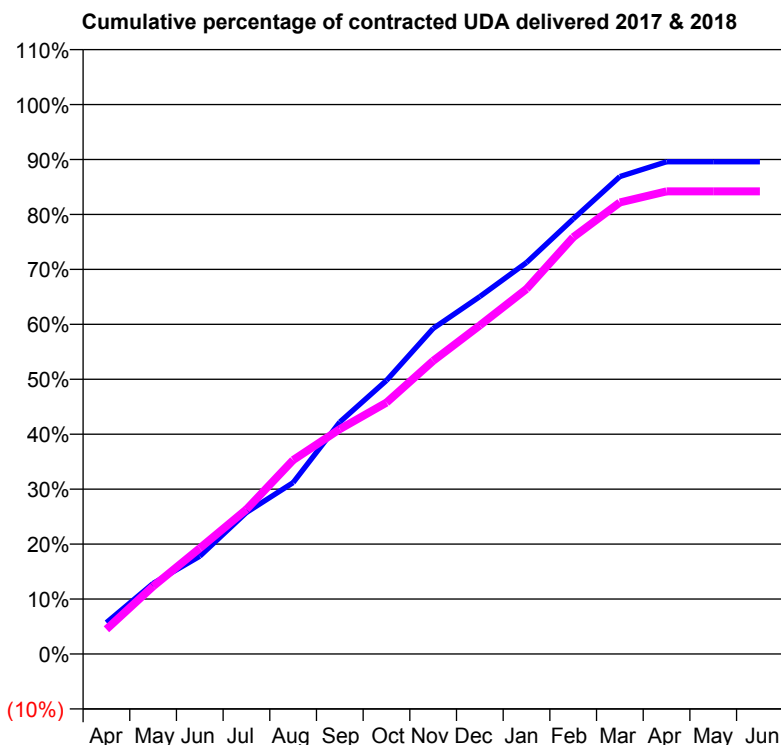
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,200 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 579 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £84,004.02 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 988 | |
| Quarter ending June 2017 | 975 | ↓ |
| Quarter ending September 2017 | 952 | ↓ |
| Quarter ending December 2017 | 932 | ↓ |
| Quarter ending March 2018 | 905 | ↓ |
| Variance since March 2017 | (8.4%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 183 | 144 |
| May | 411 | 394 |
| June | 570 | 616 |
| July | 824 | 842 |
| August | 998 | 1,129 |
| September | 1,351 | 1,309 |
| October | 1,593 | 1,464 |
| November | 1,896 | 1,707 |
| December | 2,082 | 1,914 |
| January | 2,280 | 2,125 |
| February | 2,533 | 2,427 |
| March | 2,780 | 2,630 |
| April | 2,866 | 2,694 |
| May | 2,866 | 2,694 |
| June | 2,866 | 2,694 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 40 | 793 | 5.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 110 | 501 | 22.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 582 | 793 | 73.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 302 | 501 | 60.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 81 | 1,287 | 6.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,287 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 31 | 1,287 | 2.4% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

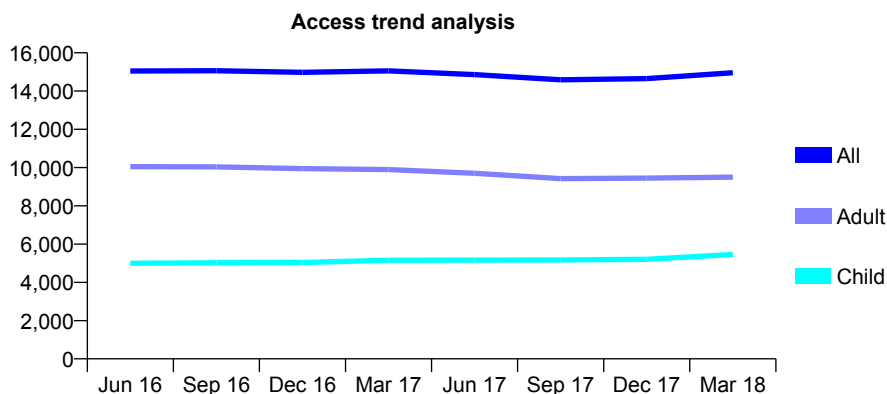
Q56 - Vital Signs At a Glance Contract Report for 659606/0002 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR RM WADHWANI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 31,500 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £910,521.52 |

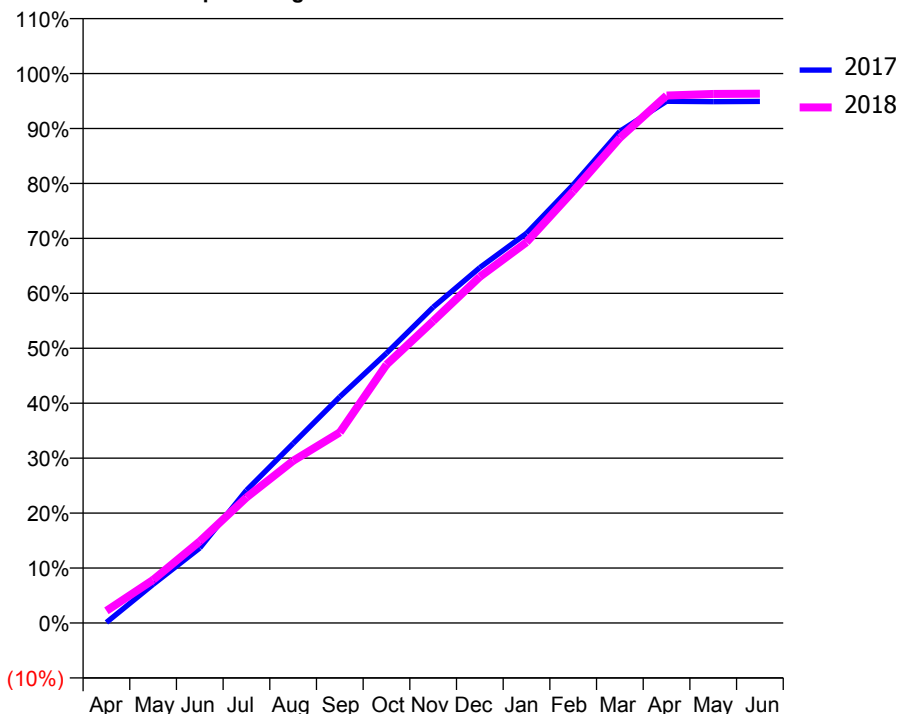
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 15,052 | |
| Quarter ending June 2017 | 14,863 | ↓ |
| Quarter ending September 2017 | 14,590 | ↓ |
| Quarter ending December 2017 | 14,649 | → |
| Quarter ending March 2018 | 14,956 | ↑ |
| Variance since March 2017 | (0.6%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 35 | 696 |
| May | 2,210 | 2,470 |
| June | 4,303 | 4,683 |
| July | 7,610 | 7,194 |
| August | 10,290 | 9,301 |
| September | 12,966 | 10,927 |
| October | 15,465 | 14,814 |
| November | 18,102 | 17,309 |
| December | 20,375 | 19,848 |
| January | 22,338 | 21,829 |
| February | 25,122 | 24,758 |
| March | 28,191 | 27,809 |
| April | 29,910 | 30,237 |
| May | 29,883 | 30,330 |
| June | 29,901 | 30,340 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 699 | 8,065 | 8.7% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,648 | 11,717 | 14.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4,357 | 8,065 | 54.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,208 | 11,717 | 44.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,338 | 18,650 | 7.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 129 | 18,650 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 50 | 18,650 | 0.3% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

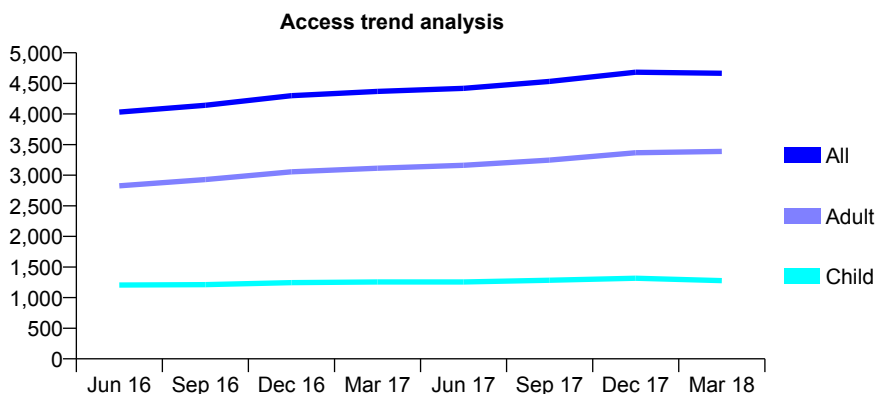
Q56 - Vital Signs At a Glance Contract Report for 659606/0006 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR RM WADHWANI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 03/12/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,000 |
| Carry forward general activity (UDA) | -35 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £249,517.10 |

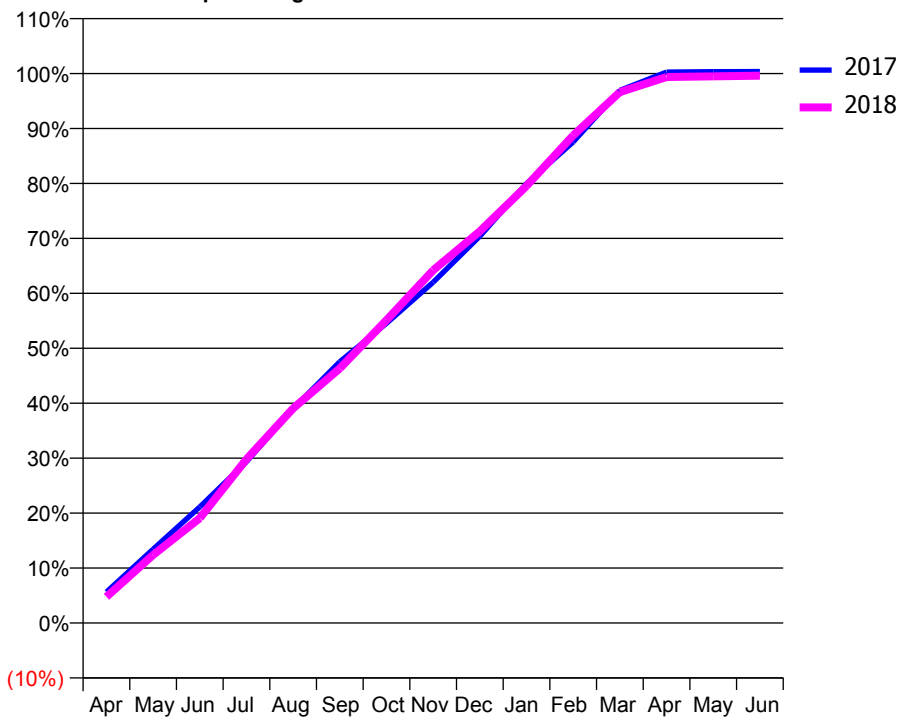
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,370 | |
| Quarter ending June 2017 | 4,419 | → |
| Quarter ending September 2017 | 4,532 | ↑ |
| Quarter ending December 2017 | 4,684 | ↑ |
| Quarter ending March 2018 | 4,665 | → |
| Variance since March 2017 | 6.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 565 | 477 |
| May | 1,344 | 1,240 |
| June | 2,112 | 1,907 |
| July | 2,936 | 2,982 |
| August | 3,901 | 3,906 |
| September | 4,756 | 4,633 |
| October | 5,455 | 5,513 |
| November | 6,200 | 6,420 |
| December | 7,038 | 7,128 |
| January | 7,996 | 7,954 |
| February | 8,754 | 8,873 |
| March | 9,694 | 9,663 |
| April | 10,027 | 9,935 |
| May | 10,033 | 9,949 |
| June | 10,035 | 9,961 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 93 | 2,016 | 4.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 638 | 4,650 | 13.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,260 | 2,016 | 62.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,467 | 4,650 | 53.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 592 | 6,631 | 8.9% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 45 | 6,631 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 20 | 6,631 | 0.3% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

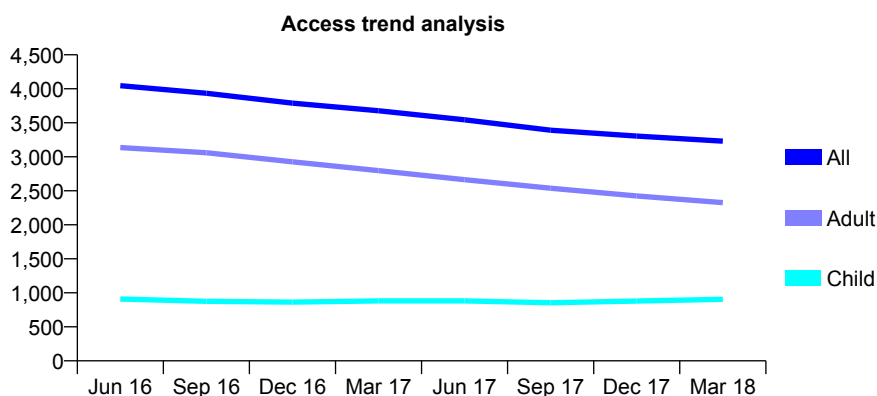
Q56 - Vital Signs At a Glance Contract Report for 664197/0003 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | Mobeen Ahmed |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,082 |
| Carry forward general activity (UDA) | 23 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £256,307.47 |

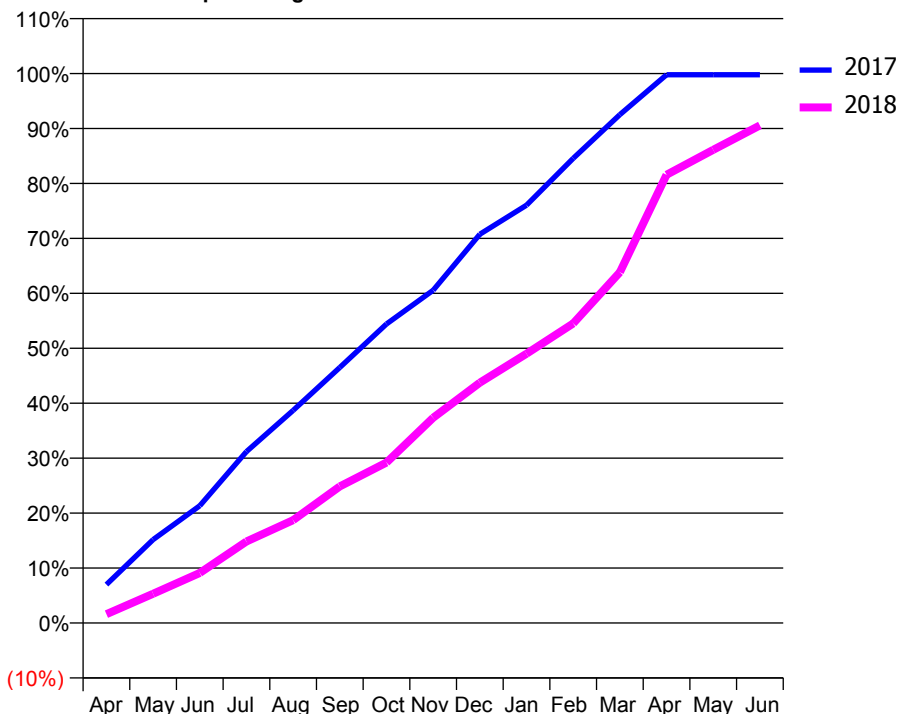
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 3,678 | |
| Quarter ending June 2017 | 3,545 | ↓ |
| Quarter ending September 2017 | 3,392 | ↓ |
| Quarter ending December 2017 | 3,304 | ↓ |
| Quarter ending March 2018 | 3,231 | ↓ |
| Variance since March 2017 | (12.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 707 | 162 |
| May | 1,530 | 536 |
| June | 2,151 | 920 |
| July | 3,146 | 1,496 |
| August | 3,901 | 1,889 |
| September | 4,688 | 2,507 |
| October | 5,486 | 2,944 |
| November | 6,106 | 3,766 |
| December | 7,132 | 4,411 |
| January | 7,667 | 4,940 |
| February | 8,526 | 5,496 |
| March | 9,327 | 6,436 |
| April | 10,058 | 8,225 |
| May | 10,059 | 8,682 |
| June | 10,059 | 9,131 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 83 | 1,016 | 8.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 181 | 2,000 | 9.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 391 | 1,016 | 38.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 881 | 2,000 | 44.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 190 | 3,349 | 5.7% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 3,349 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 3,349 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 2 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

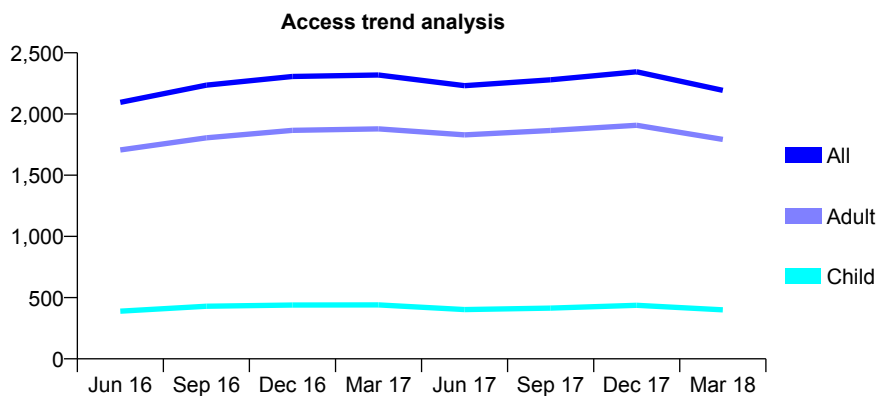
Q56 - Vital Signs At a Glance Contract Report for 673358/0001 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | MISS SM WEINACHT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,271 |
| Carry forward general activity (UDA) | -98 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £162,202.85 |

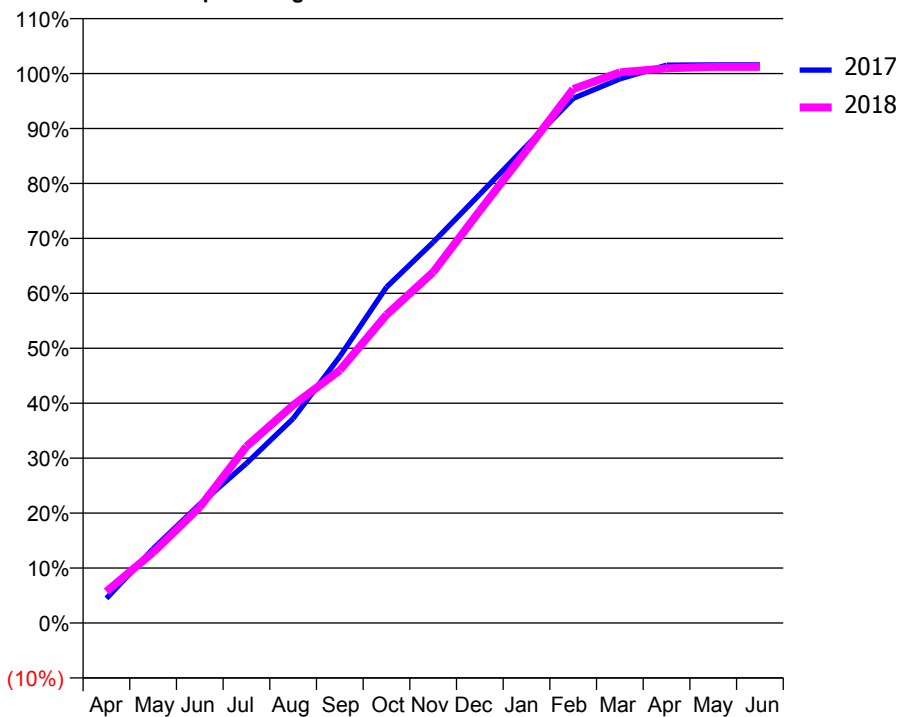
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,319 | |
| Quarter ending June 2017 | 2,232 | ↓ |
| Quarter ending September 2017 | 2,279 | ↑ |
| Quarter ending December 2017 | 2,345 | ↑ |
| Quarter ending March 2018 | 2,193 | ↓ |
| Variance since March 2017 | (5.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 280 | 359 |
| May | 846 | 807 |
| June | 1,356 | 1,324 |
| July | 1,823 | 2,016 |
| August | 2,334 | 2,486 |
| September | 3,042 | 2,885 |
| October | 3,833 | 3,517 |
| November | 4,345 | 4,004 |
| December | 4,893 | 4,706 |
| January | 5,445 | 5,395 |
| February | 5,988 | 6,093 |
| March | 6,210 | 6,285 |
| April | 6,367 | 6,330 |
| May | 6,369 | 6,347 |
| June | 6,369 | 6,347 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 25 | 606 | 4.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 273 | 2,613 | 10.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 328 | 606 | 54.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,171 | 2,613 | 44.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 237 | 3,108 | 7.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 8 | 3,108 | 0.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 43 | 3,108 | 1.4% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | 100.0% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 13 | 100.0% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

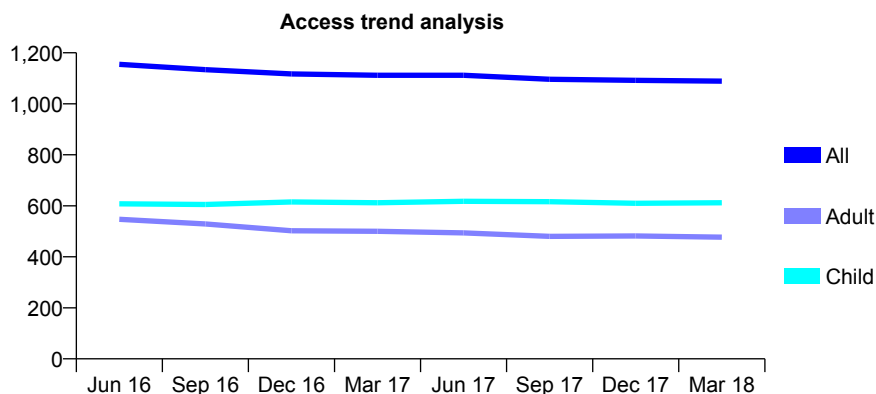
Q56 - Vital Signs At a Glance Contract Report for 676934/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Station House Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,336 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £77,195.04 |

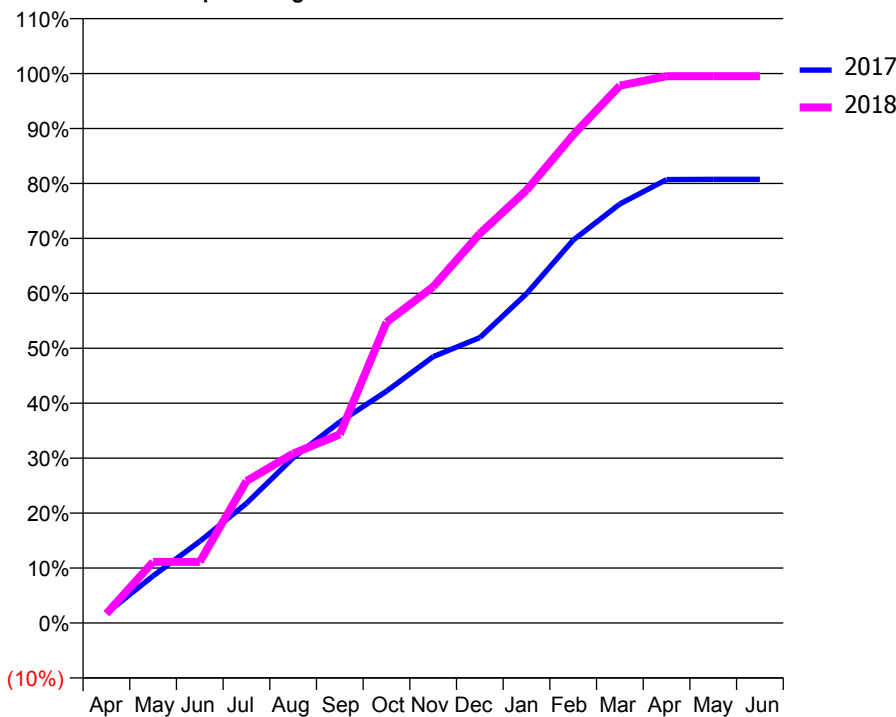
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,112 | |
| Quarter ending June 2017 | 1,112 | → |
| Quarter ending September 2017 | 1,096 | ↓ |
| Quarter ending December 2017 | 1,092 | → |
| Quarter ending March 2018 | 1,089 | → |
| Variance since March 2017 | (2.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 70 | 57 |
| May | 337 | 371 |
| June | 583 | 371 |
| July | 855 | 862 |
| August | 1,180 | 1,029 |
| September | 1,437 | 1,145 |
| October | 1,656 | 1,826 |
| November | 1,903 | 2,041 |
| December | 2,038 | 2,364 |
| January | 2,353 | 2,628 |
| February | 2,735 | 2,963 |
| March | 2,993 | 3,262 |
| April | 3,168 | 3,319 |
| May | 3,169 | 3,319 |
| June | 3,169 | 3,319 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 101 | 1,067 | 9.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 139 | 630 | 22.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 710 | 1,067 | 66.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 350 | 630 | 55.6% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 103 | 1,617 | 6.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,617 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 1,617 | 0.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

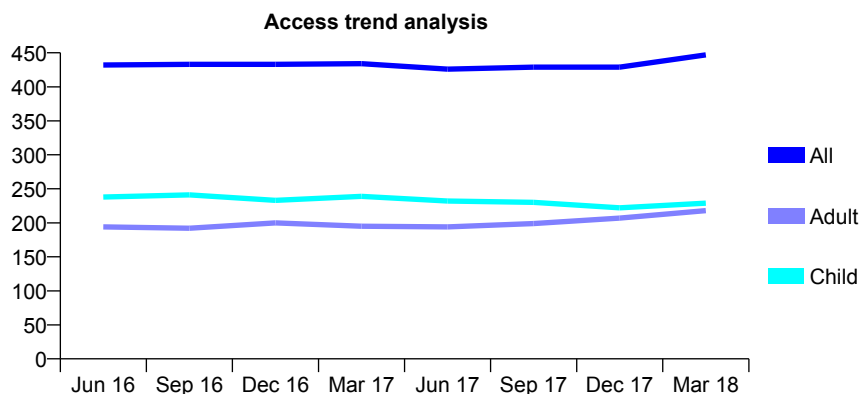
Q56 - Vital Signs At a Glance Contract Report for 729159/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MRS AM RAE |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 612 |
| Carry forward general activity (UDA) | -6 |
| 17/18 Contracted orthodontic activity (UOA) | 709 |
| Carry forward orthodontic activity (UOA) | -20 |
| Baseline contract value | £61,198.41 |

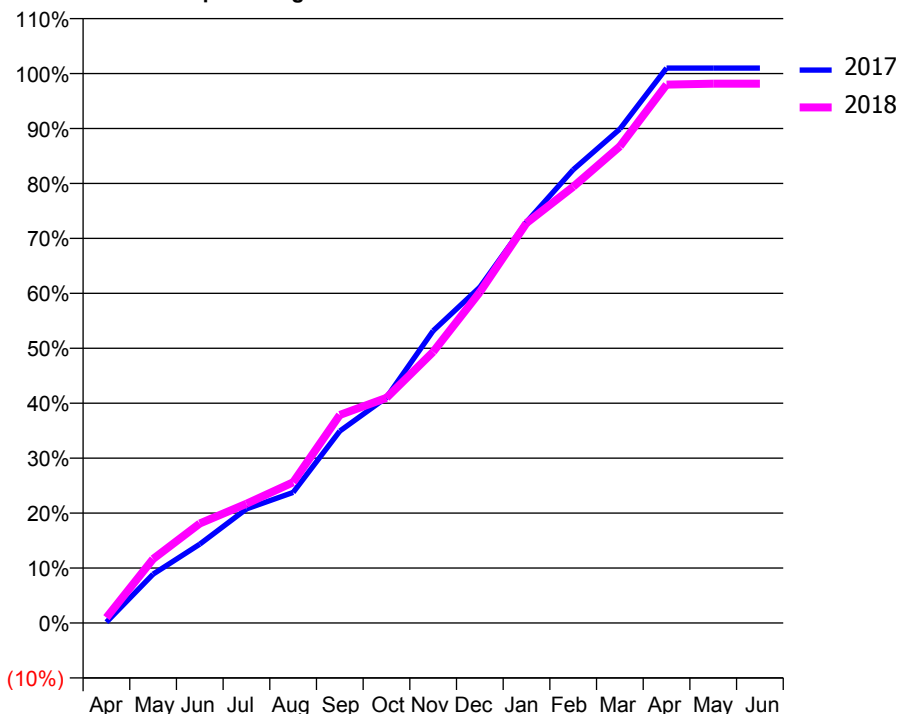
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 434 | |
| Quarter ending June 2017 | 426 | ↓ |
| Quarter ending September 2017 | 429 | → |
| Quarter ending December 2017 | 429 | → |
| Quarter ending March 2018 | 447 | ↑ |
| Variance since March 2017 | 3.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 1 | 6 |
| May | 54 | 71 |
| June | 88 | 111 |
| July | 127 | 133 |
| August | 145 | 157 |
| September | 214 | 232 |
| October | 251 | 251 |
| November | 325 | 302 |
| December | 374 | 369 |
| January | 447 | 445 |
| February | 505 | 486 |
| March | 550 | 531 |
| April | 618 | 600 |
| May | 618 | 601 |
| June | 618 | 601 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 8 | 362 | 2.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 6 | 186 | 3.2% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 156 | 362 | 43.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 73 | 186 | 39.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 18 | 436 | 4.1% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 436 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 436 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

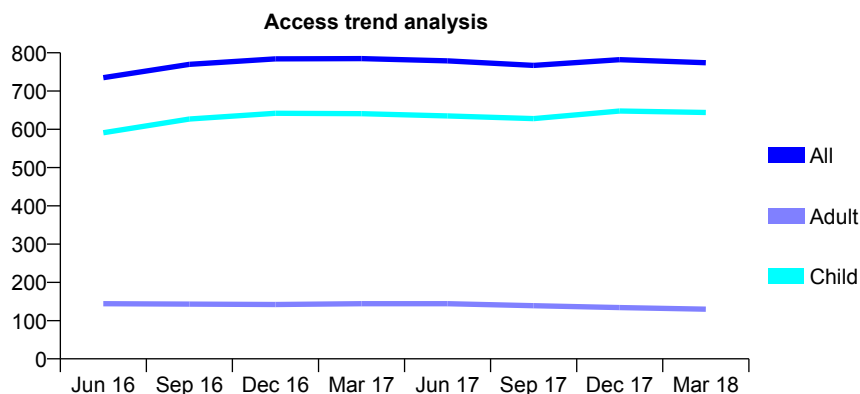
Q56 - Vital Signs At a Glance Contract Report for 731692/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR MC ACKERMAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,721 |
| Carry forward general activity (UDA) | 67 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £35,968.92 |

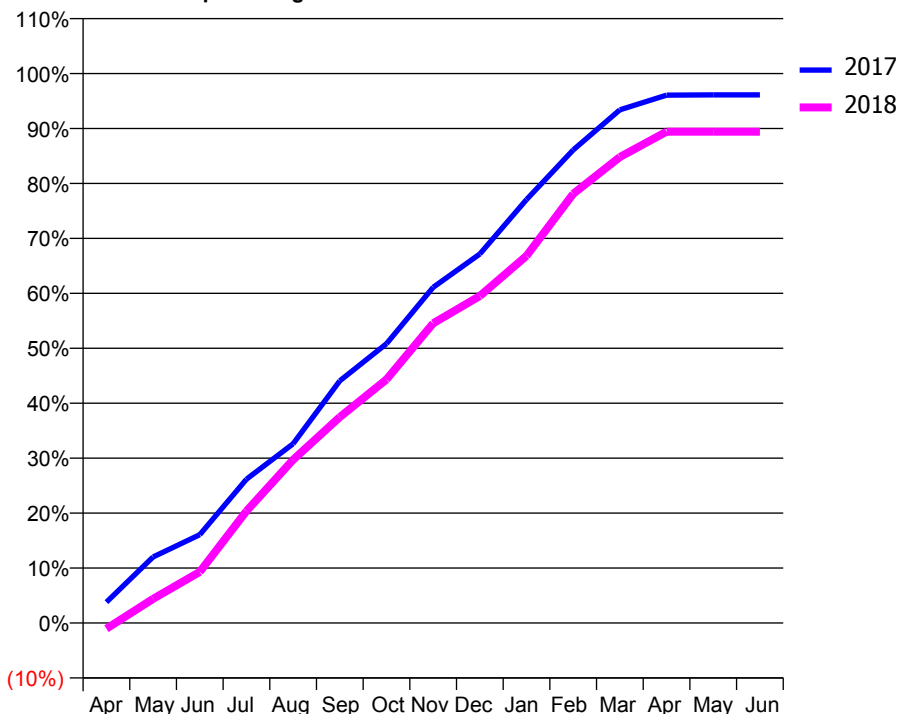
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 785 | |
| Quarter ending June 2017 | 779 | → |
| Quarter ending September 2017 | 767 | ↓ |
| Quarter ending December 2017 | 782 | → |
| Quarter ending March 2018 | 774 | ↓ |
| Variance since March 2017 | (1.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 65 | -18 |
| May | 207 | 76 |
| June | 277 | 160 |
| July | 451 | 350 |
| August | 561 | 512 |
| September | 759 | 645 |
| October | 875 | 763 |
| November | 1,052 | 939 |
| December | 1,156 | 1,024 |
| January | 1,326 | 1,150 |
| February | 1,481 | 1,344 |
| March | 1,607 | 1,460 |
| April | 1,653 | 1,539 |
| May | 1,654 | 1,539 |
| June | 1,654 | 1,539 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 73 | 1,019 | 7.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 10 | 101 | 9.9% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 684 | 1,019 | 67.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 69 | 101 | 68.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 48 | 1,150 | 4.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,150 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,150 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

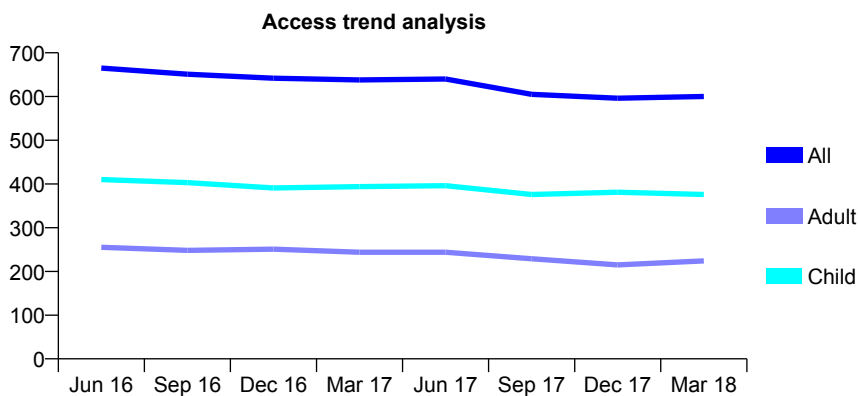
Q56 - Vital Signs At a Glance Contract Report for 732184/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | Mr T Mullan |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

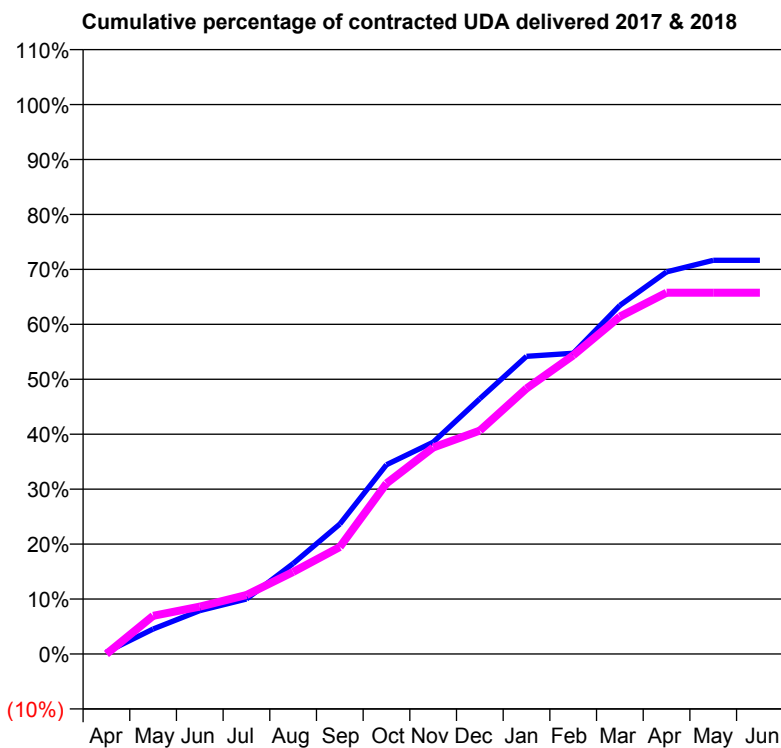
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 950 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £25,236.49 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 638 | |
| Quarter ending June 2017 | 640 | → |
| Quarter ending September 2017 | 605 | ↓ |
| Quarter ending December 2017 | 596 | ↓ |
| Quarter ending March 2018 | 600 | → |
| Variance since March 2017 | (6.0%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 4 | 0 |
| May | 50 | 66 |
| June | 87 | 82 |
| July | 110 | 102 |
| August | 181 | 142 |
| September | 260 | 185 |
| October | 379 | 295 |
| November | 424 | 357 |
| December | 511 | 386 |
| January | 596 | 459 |
| February | 602 | 516 |
| March | 698 | 583 |
| April | 765 | 625 |
| May | 788 | 625 |
| June | 788 | 625 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 14 | 488 | 2.9% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 162 | 0.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 266 | 488 | 54.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 84 | 162 | 51.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 3 | 607 | 0.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 607 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 607 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

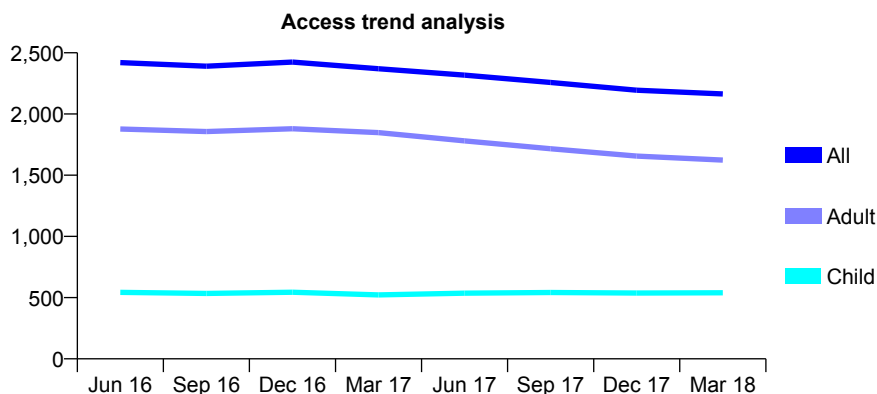
Q56 - Vital Signs At a Glance Contract Report for 732524/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR PG MULLINS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,240 |
| Carry forward general activity (UDA) | -99 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £169,639.81 |

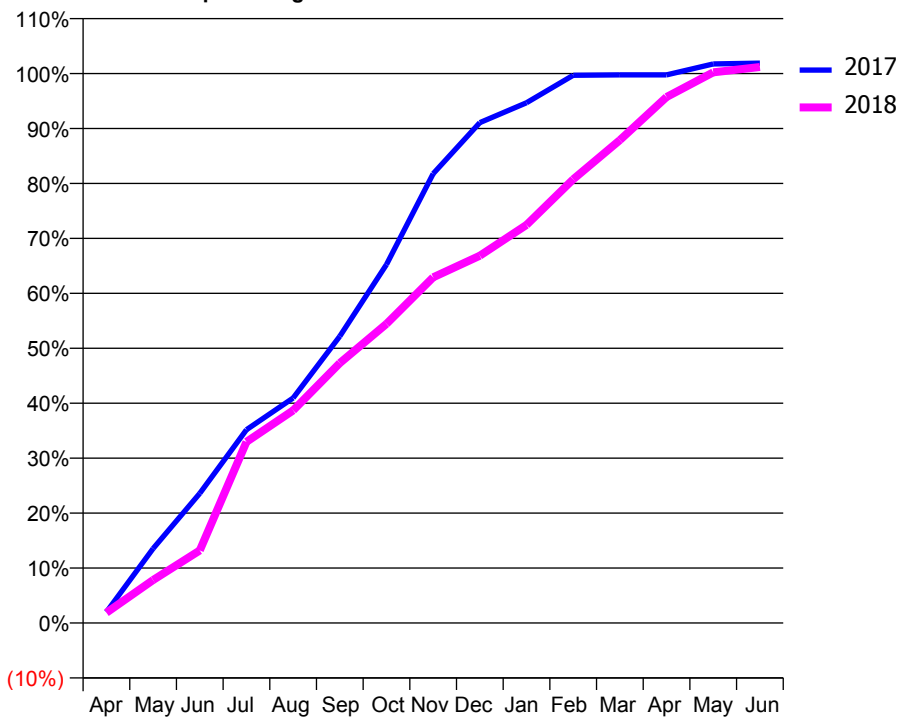
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,370 | |
| Quarter ending June 2017 | 2,318 | ↓ |
| Quarter ending September 2017 | 2,258 | ↓ |
| Quarter ending December 2017 | 2,194 | ↓ |
| Quarter ending March 2018 | 2,164 | ↓ |
| Variance since March 2017 | (8.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 105 | 99 |
| May | 711 | 410 |
| June | 1,236 | 692 |
| July | 1,843 | 1,727 |
| August | 2,146 | 2,028 |
| September | 2,735 | 2,479 |
| October | 3,418 | 2,852 |
| November | 4,284 | 3,297 |
| December | 4,772 | 3,502 |
| January | 4,961 | 3,796 |
| February | 5,223 | 4,231 |
| March | 5,227 | 4,606 |
| April | 5,227 | 5,015 |
| May | 5,331 | 5,251 |
| June | 5,339 | 5,302 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 104 | 1,069 | 9.7% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 449 | 1,727 | 26.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 735 | 1,069 | 68.8% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 623 | 1,727 | 36.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 295 | 3,160 | 9.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 79 | 3,160 | 2.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 28 | 3,160 | 0.9% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

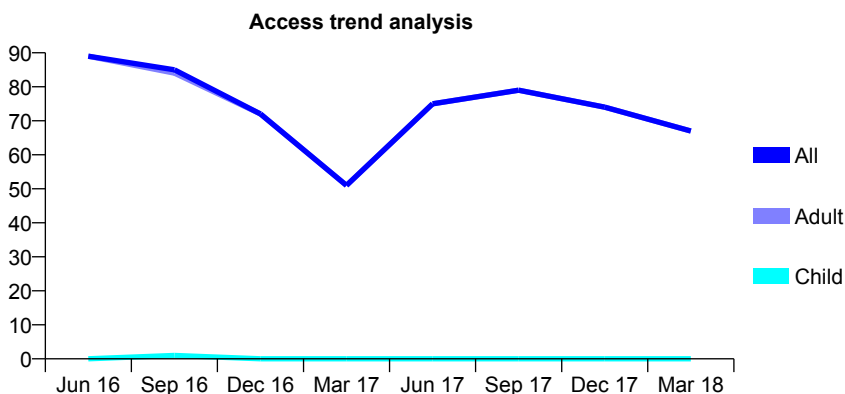
Q56 - Vital Signs At a Glance Contract Report for 732524/0002 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR PG MULLINS |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 18/05/2006 |
| Contract end date | 31/03/2020 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 441 |
| Carry forward general activity (UDA) | -9 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £32,392.89 |

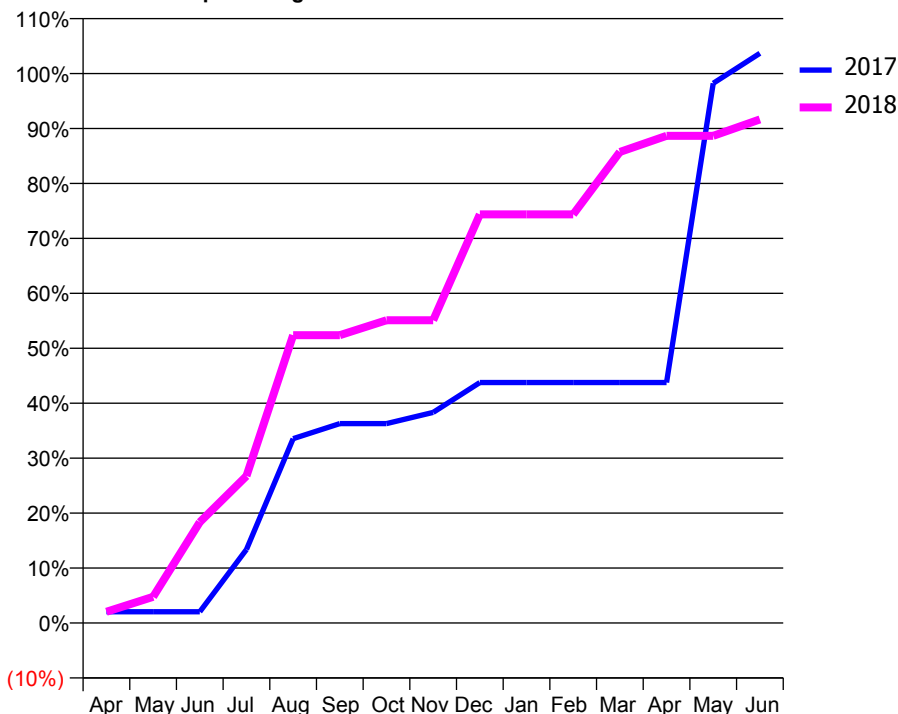
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 51 | |
| Quarter ending June 2017 | 75 | ↑ |
| Quarter ending September 2017 | 79 | ↑ |
| Quarter ending December 2017 | 74 | ↓ |
| Quarter ending March 2018 | 67 | ↓ |
| Variance since March 2017 | 31.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 9 | 9 |
| May | 9 | 21 |
| June | 9 | 81 |
| July | 59 | 118 |
| August | 148 | 231 |
| September | 160 | 231 |
| October | 160 | 243 |
| November | 169 | 243 |
| December | 193 | 328 |
| January | 193 | 328 |
| February | 193 | 328 |
| March | 193 | 378 |
| April | 193 | 391 |
| May | 433 | 391 |
| June | 457 | 404 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 0 | N/A | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 15 | 83 | 18.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 0 | N/A | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6 | 83 | 7.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 4 | 56 | 7.1% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 56 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 56 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

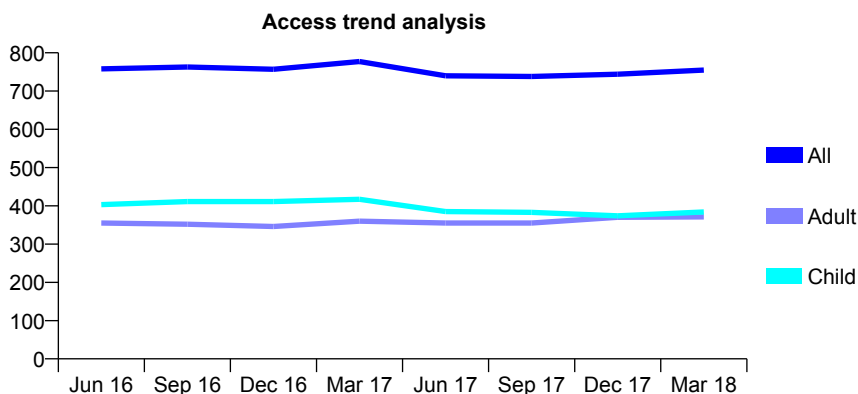
Q56 - Vital Signs At a Glance Contract Report for 736619/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR DB BUCHANAN |
| Contract type name | PDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/08/2010 |
| Contract end date | 31/03/2019 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 1,628 |
| Carry forward general activity (UDA) | -33 |
| 17/18 Contracted orthodontic activity (UOA) | 1,257 |
| Carry forward orthodontic activity (UOA) | 2 |
| Baseline contract value | £127,556.73 |

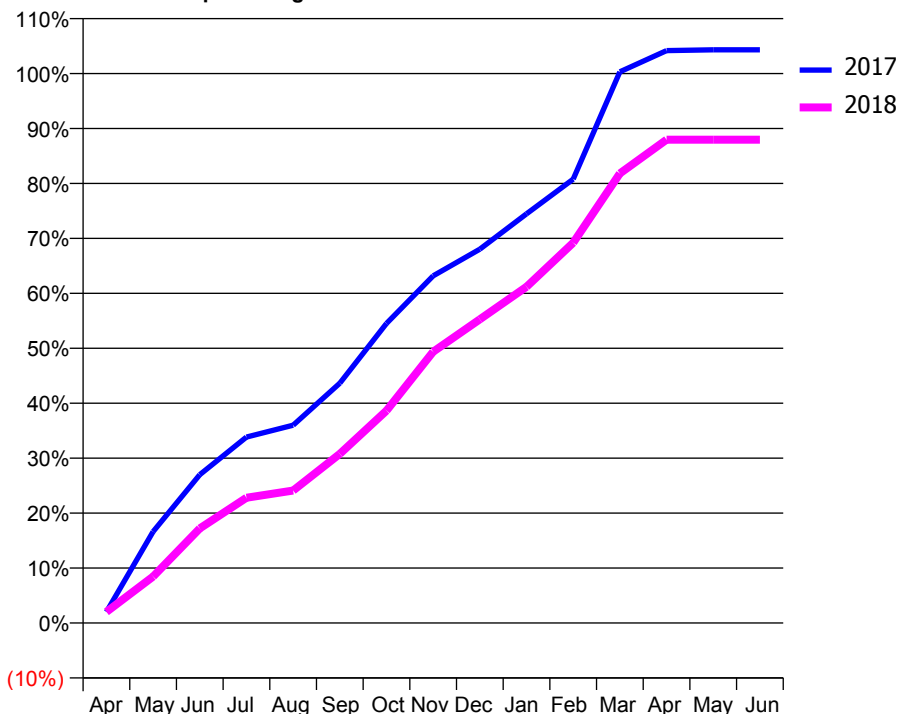
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 777 | |
| Quarter ending June 2017 | 740 | ↓ |
| Quarter ending September 2017 | 738 | → |
| Quarter ending December 2017 | 744 | → |
| Quarter ending March 2018 | 755 | → |
| Variance since March 2017 | (2.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 33 | 33 |
| May | 271 | 138 |
| June | 440 | 280 |
| July | 551 | 371 |
| August | 586 | 392 |
| September | 711 | 501 |
| October | 887 | 629 |
| November | 1,028 | 804 |
| December | 1,108 | 900 |
| January | 1,212 | 996 |
| February | 1,315 | 1,127 |
| March | 1,633 | 1,332 |
| April | 1,696 | 1,432 |
| May | 1,698 | 1,432 |
| June | 1,698 | 1,432 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 98 | 717 | 13.7% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 24 | 264 | 9.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 342 | 717 | 47.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 91 | 264 | 34.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 55 | 838 | 6.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 838 | 0.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 15 | 838 | 1.8% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

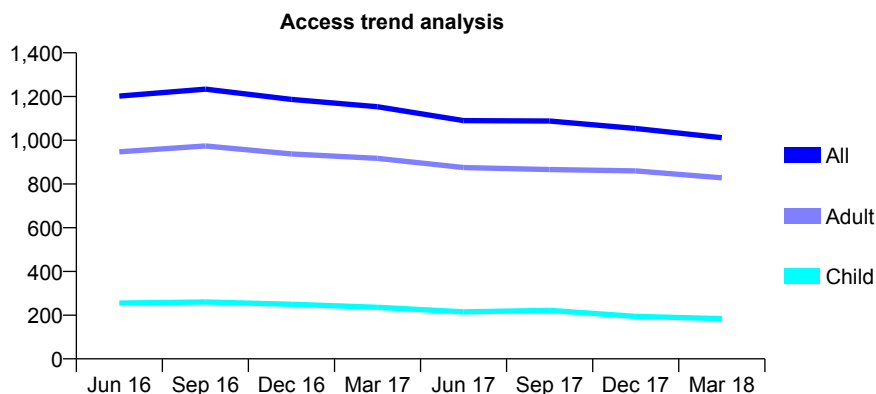
Q56 - Vital Signs At a Glance Contract Report for 740233/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR ML CROWE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,547 |
| Carry forward general activity (UDA) | -9 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £88,947.74 |

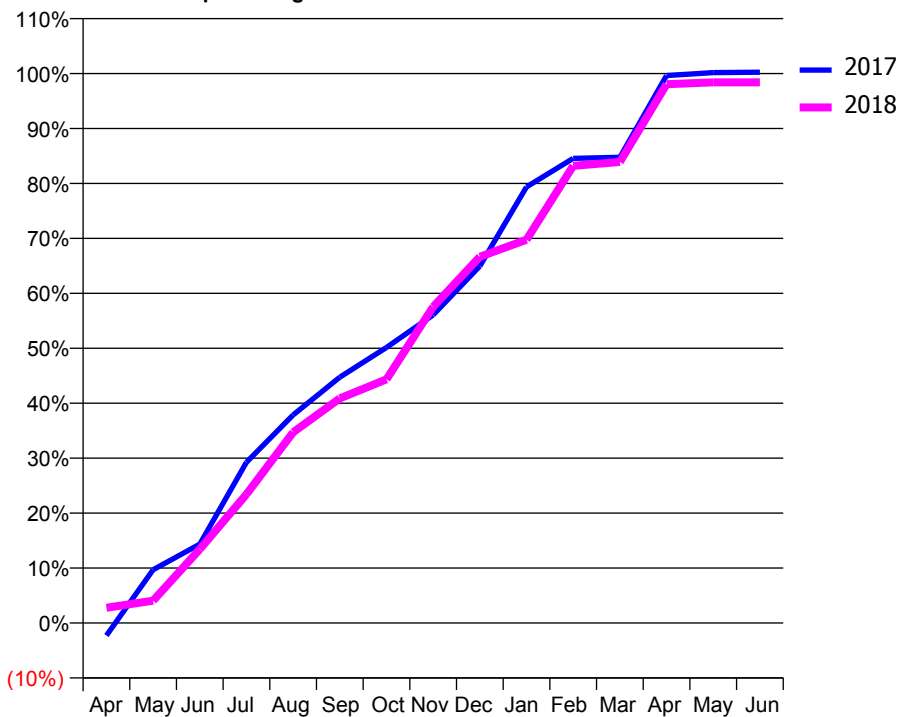
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 1,153 | |
| Quarter ending June 2017 | 1,090 | ↓ |
| Quarter ending September 2017 | 1,088 | → |
| Quarter ending December 2017 | 1,054 | ↓ |
| Quarter ending March 2018 | 1,012 | ↓ |
| Variance since March 2017 | (12.2%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 9 | 205 | 4.4% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 49 | 743 | 6.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 34 | 205 | 16.6% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 147 | 743 | 19.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 165 | 925 | 17.8% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 925 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 925 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

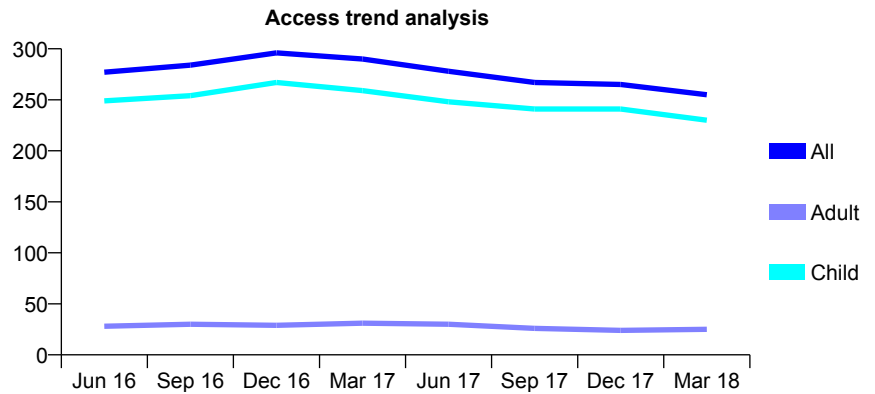
Q56 - Vital Signs At a Glance Contract Report for 740985/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR B WILKINSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

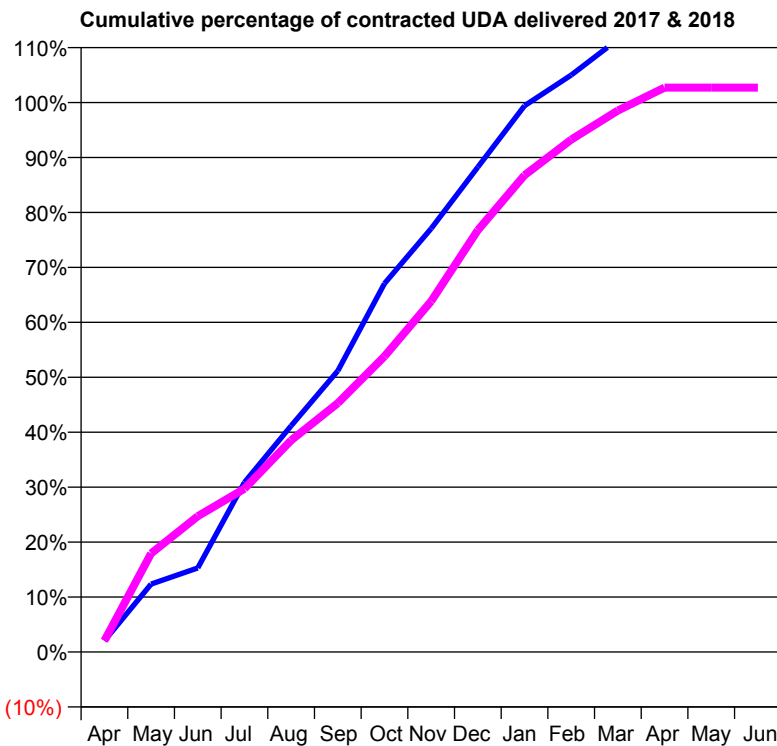
| | |
|---|-----------|
| 17/18 Contracted general activity (UDA) | 340 |
| Carry forward general activity (UDA) | -7 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £7,614.08 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 290 | |
| Quarter ending June 2017 | 278 | ↓ |
| Quarter ending September 2017 | 267 | ↓ |
| Quarter ending December 2017 | 265 | → |
| Quarter ending March 2018 | 255 | ↓ |
| Variance since March 2017 | (12.1%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 7 | 7 |
| May | 42 | 61 |
| June | 52 | 84 |
| July | 105 | 101 |
| August | 140 | 131 |
| September | 174 | 154 |
| October | 228 | 183 |
| November | 262 | 217 |
| December | 300 | 261 |
| January | 338 | 295 |
| February | 357 | 317 |
| March | 379 | 335 |
| April | 384 | 349 |
| May | 402 | 349 |
| June | 402 | 349 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|--------------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 16 | 314 | 5.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 9 | <i>11.1%</i> | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 195 | 314 | 62.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7 | 9 | <i>77.8%</i> | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1 | 313 | 0.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 313 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 313 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

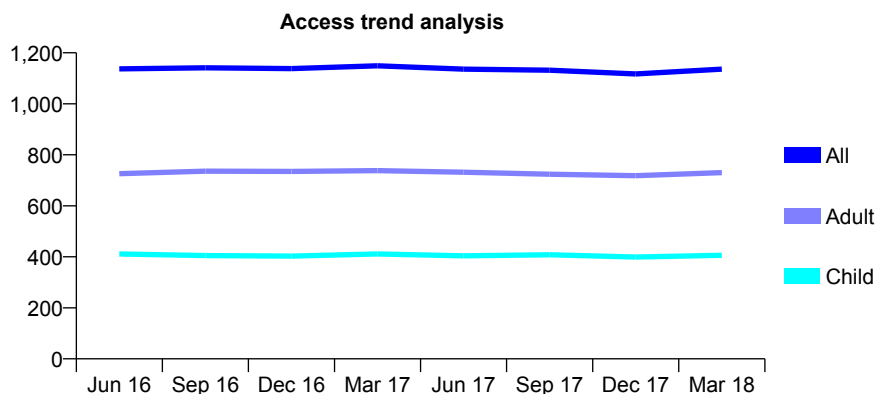
Q56 - Vital Signs At a Glance Contract Report for 741965/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Mr S Elphick and Mr V Patnam |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,000 |
| Carry forward general activity (UDA) | 33 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £68,747.31 |

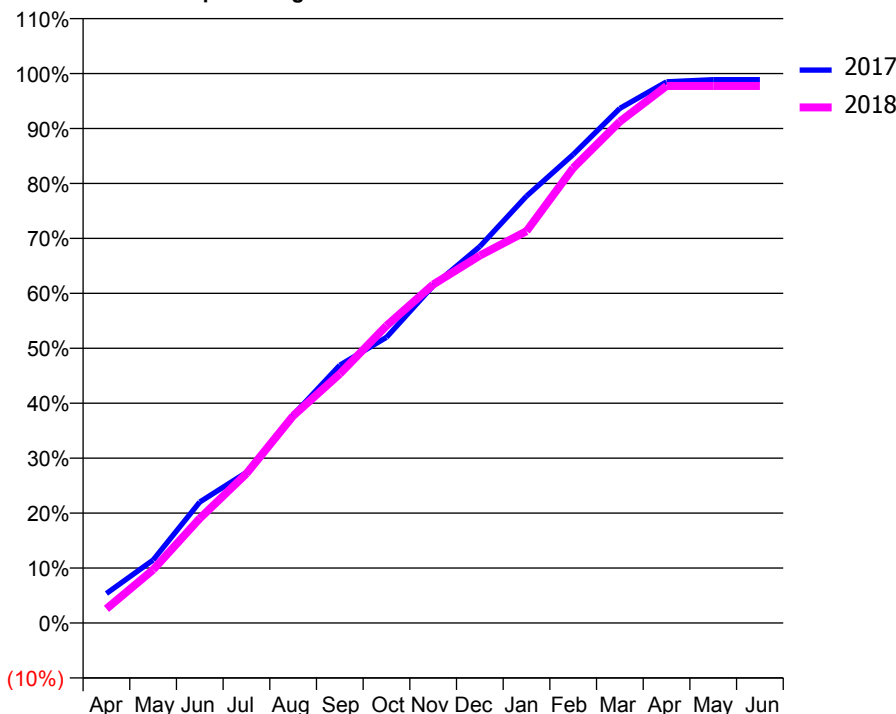
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,149 | |
| Quarter ending June 2017 | 1,136 | ↓ |
| Quarter ending September 2017 | 1,132 | → |
| Quarter ending December 2017 | 1,117 | ↓ |
| Quarter ending March 2018 | 1,136 | → |
| Variance since March 2017 | (1.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 161 | 77 |
| May | 344 | 291 |
| June | 661 | 571 |
| July | 823 | 816 |
| August | 1,135 | 1,131 |
| September | 1,407 | 1,360 |
| October | 1,560 | 1,623 |
| November | 1,841 | 1,848 |
| December | 2,056 | 2,006 |
| January | 2,331 | 2,139 |
| February | 2,558 | 2,484 |
| March | 2,810 | 2,737 |
| April | 2,955 | 2,932 |
| May | 2,967 | 2,932 |
| June | 2,967 | 2,932 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 43 | 623 | 6.9% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 152 | 1,107 | 13.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 427 | 623 | 68.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 732 | 1,107 | 66.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 91 | 1,732 | 5.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,732 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 12 | 1,732 | 0.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

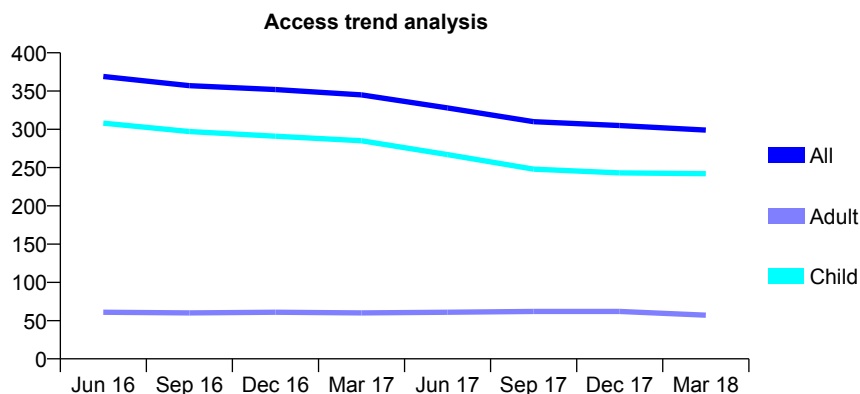
Q56 - Vital Signs At a Glance Contract Report for 749885/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR CN TAYLOR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

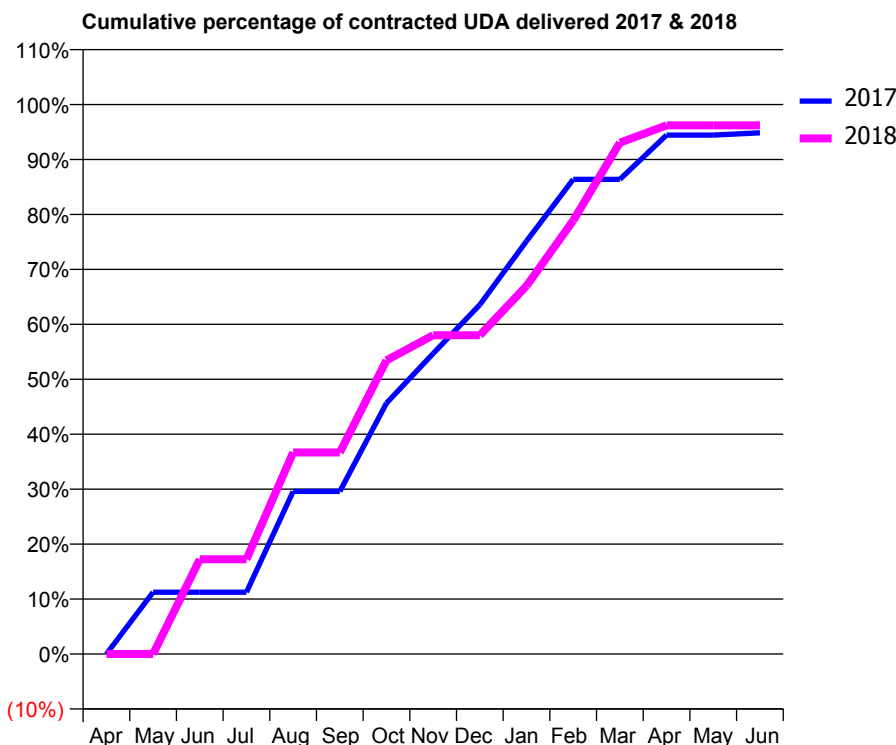
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 550 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £15,837.99 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 345 | |
| Quarter ending June 2017 | 328 | ↓ |
| Quarter ending September 2017 | 310 | ↓ |
| Quarter ending December 2017 | 305 | ↓ |
| Quarter ending March 2018 | 299 | ↓ |
| Variance since March 2017 | (13.3%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 79 | 0 |
| June | 79 | 95 |
| July | 79 | 95 |
| August | 207 | 202 |
| September | 207 | 202 |
| October | 320 | 294 |
| November | 383 | 319 |
| December | 445 | 319 |
| January | 526 | 368 |
| February | 605 | 434 |
| March | 605 | 512 |
| April | 661 | 529 |
| May | 661 | 529 |
| June | 664 | 529 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 25 | 501 | 5.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 40 | 0.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 403 | 501 | 80.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 33 | 40 | 82.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 12 | 509 | 2.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 509 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 509 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

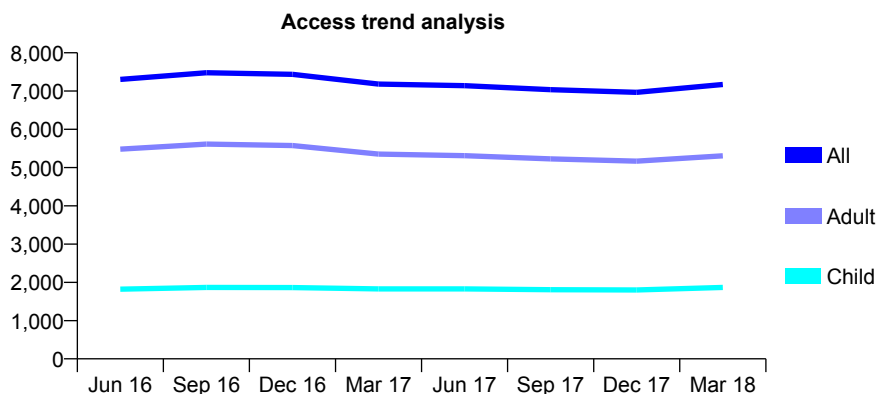
Q56 - Vital Signs At a Glance Contract Report for 754609/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MISS M DE VOS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

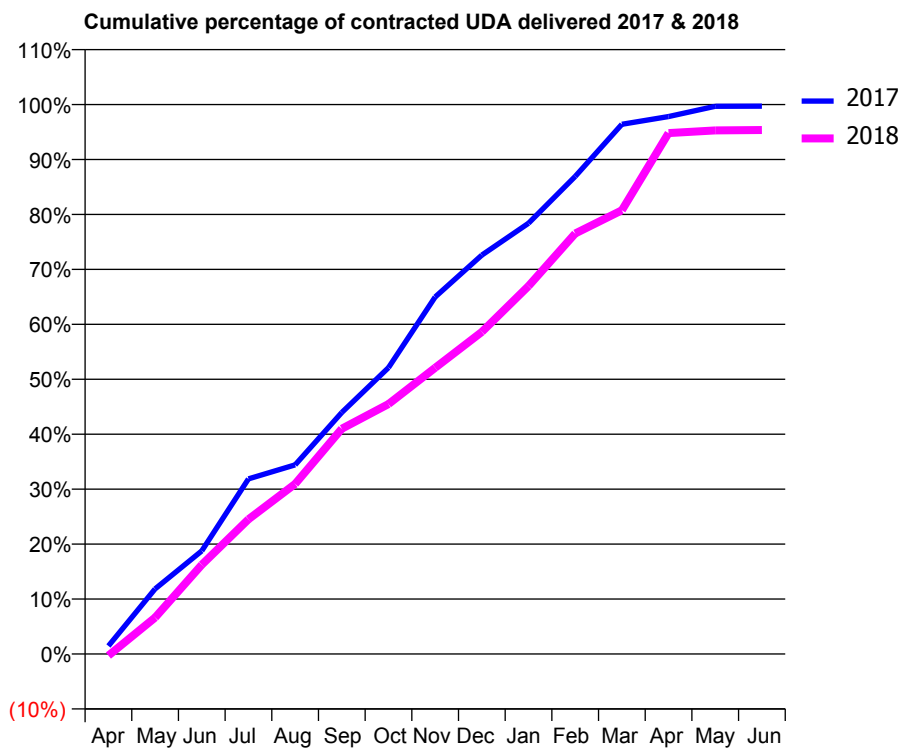
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 18,640 |
| Carry forward general activity (UDA) | 55 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £505,478.02 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,182 | |
| Quarter ending June 2017 | 7,140 | → |
| Quarter ending September 2017 | 7,037 | ↓ |
| Quarter ending December 2017 | 6,968 | → |
| Quarter ending March 2018 | 7,173 | ↑ |
| Variance since March 2017 | (0.1%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 274 | -55 |
| May | 2,209 | 1,238 |
| June | 3,501 | 3,029 |
| July | 5,940 | 4,572 |
| August | 6,417 | 5,771 |
| September | 8,192 | 7,641 |
| October | 9,712 | 8,480 |
| November | 12,113 | 9,708 |
| December | 13,534 | 10,927 |
| January | 14,614 | 12,484 |
| February | 16,200 | 14,265 |
| March | 17,969 | 15,051 |
| April | 18,230 | 17,670 |
| May | 18,581 | 17,760 |
| June | 18,585 | 17,776 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 154 | 2,757 | 5.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 911 | 6,939 | 13.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,869 | 2,757 | 67.8% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,425 | 6,939 | 49.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 920 | 10,088 | 9.1% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 88 | 10,088 | 0.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 10 | 10,088 | 0.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

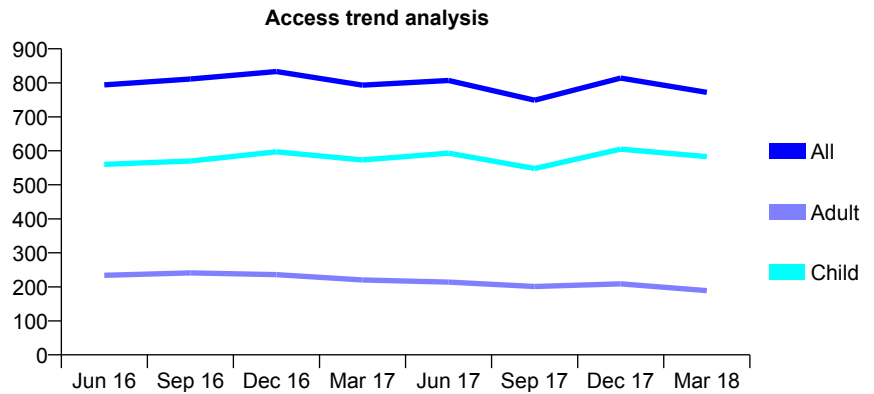
Q56 - Vital Signs At a Glance Contract Report for 761249/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MISS H NGUYEN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

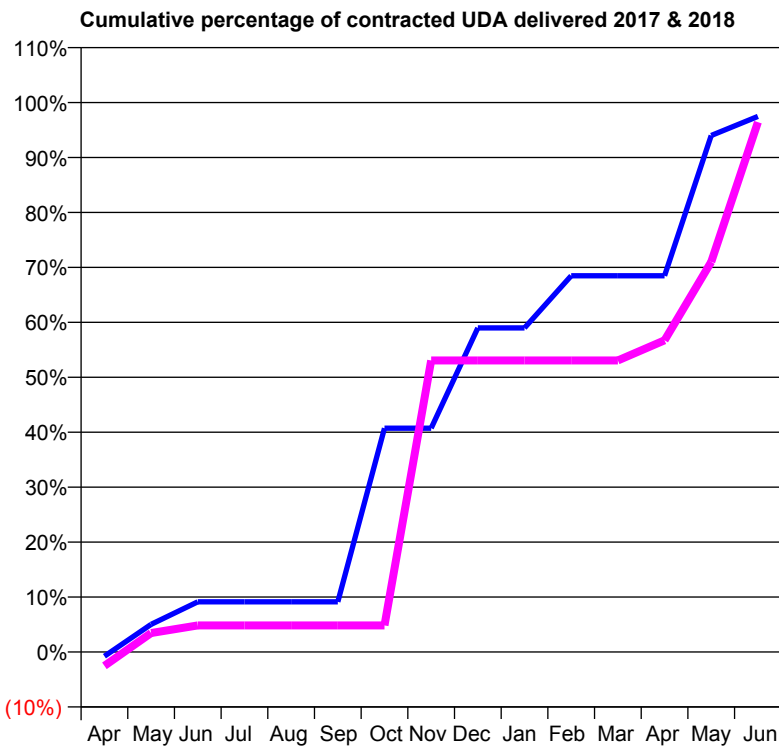
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,042 |
| Carry forward general activity (UDA) | 52 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £82,152.52 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 793 | |
| Quarter ending June 2017 | 807 | → |
| Quarter ending September 2017 | 749 | ↓ |
| Quarter ending December 2017 | 814 | ↑ |
| Quarter ending March 2018 | 772 | ↓ |
| Variance since March 2017 | (2.6%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -16 | -52 |
| May | 103 | 71 |
| June | 187 | 99 |
| July | 187 | 99 |
| August | 187 | 99 |
| September | 187 | 99 |
| October | 832 | 99 |
| November | 832 | 1,083 |
| December | 1,205 | 1,083 |
| January | 1,205 | 1,083 |
| February | 1,398 | 1,083 |
| March | 1,398 | 1,083 |
| April | 1,398 | 1,158 |
| May | 1,919 | 1,450 |
| June | 1,990 | 1,969 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 77 | 796 | 9.7% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 47 | 202 | 23.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 453 | 796 | 56.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 111 | 202 | 55.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 35 | 1,242 | 2.8% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,242 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 1,242 | 0.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

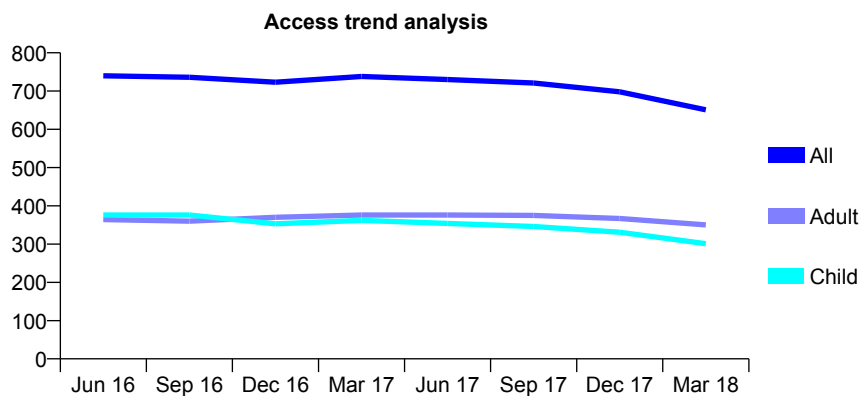
Q56 - Vital Signs At a Glance Contract Report for 762296/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR BC TOCCA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2007 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,102 |
| Carry forward general activity (UDA) | -14 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £45,454.49 |

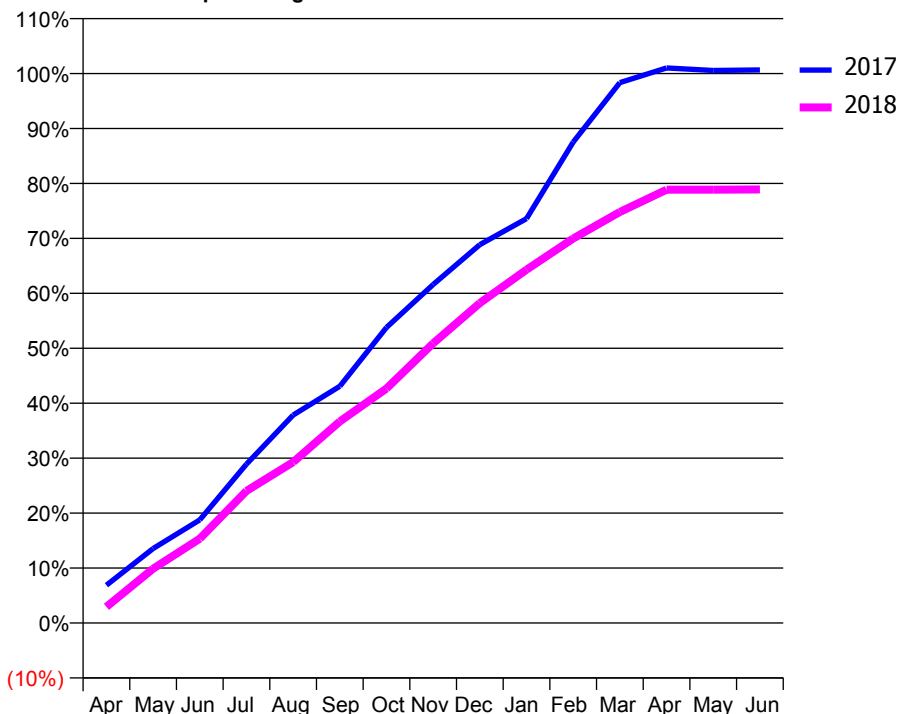
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 738 | |
| Quarter ending June 2017 | 730 | ↓ |
| Quarter ending September 2017 | 721 | ↓ |
| Quarter ending December 2017 | 698 | ↓ |
| Quarter ending March 2018 | 651 | ↓ |
| Variance since March 2017 | (11.8%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 145 | 62 |
| May | 285 | 208 |
| June | 394 | 322 |
| July | 608 | 505 |
| August | 795 | 615 |
| September | 906 | 771 |
| October | 1,130 | 897 |
| November | 1,295 | 1,070 |
| December | 1,447 | 1,224 |
| January | 1,547 | 1,352 |
| February | 1,840 | 1,471 |
| March | 2,067 | 1,573 |
| April | 2,123 | 1,657 |
| May | 2,114 | 1,657 |
| June | 2,116 | 1,658 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 39 | 475 | 8.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 85 | 451 | 18.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 349 | 475 | 73.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 236 | 451 | 52.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 122 | 931 | 13.1% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 931 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 931 | 0.3% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

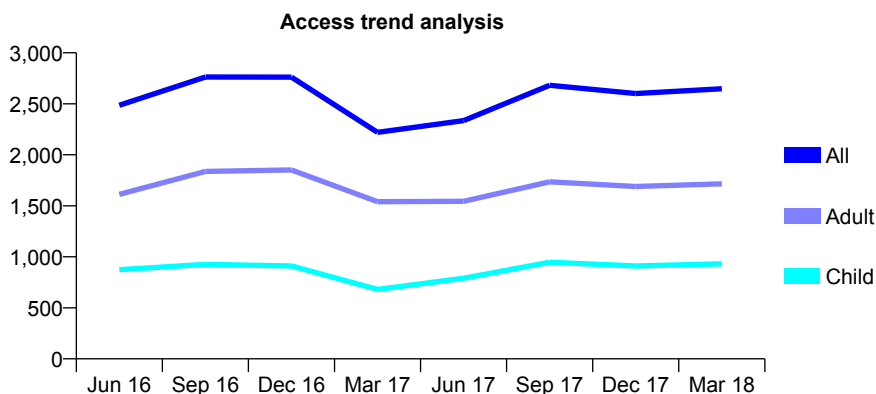
Q56 - Vital Signs At a Glance Contract Report for 763438/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR M SALEEM |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,305 |
| Carry forward general activity (UDA) | 29 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £179,202.33 |

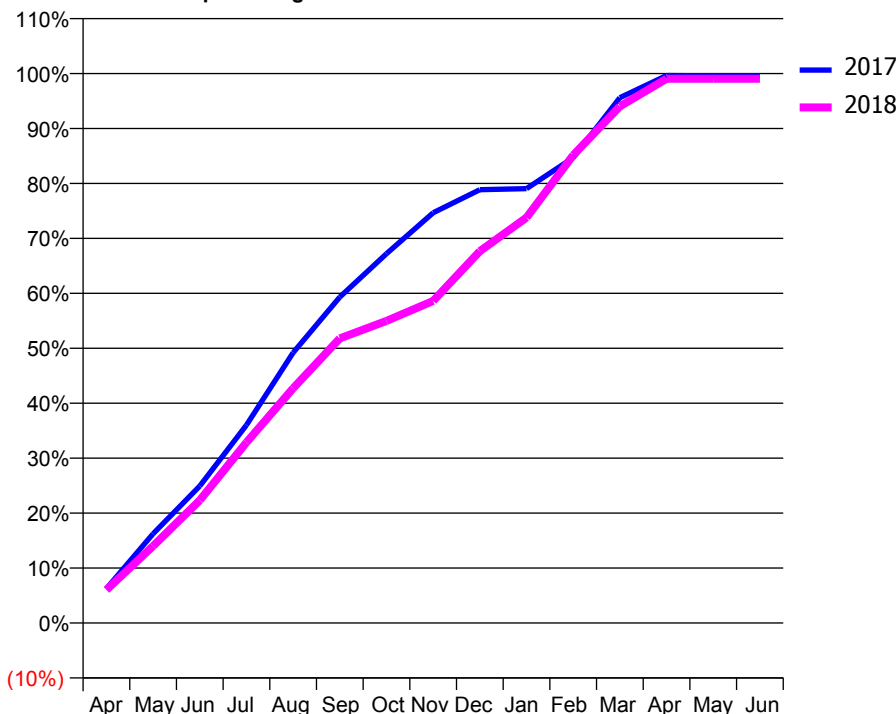
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 2,220 | |
| Quarter ending June 2017 | 2,335 | ↑ |
| Quarter ending September 2017 | 2,682 | ↑ |
| Quarter ending December 2017 | 2,601 | ↓ |
| Quarter ending March 2018 | 2,648 | → |
| Variance since March 2017 | 19.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 428 | 440 |
| May | 1,106 | 1,023 |
| June | 1,697 | 1,631 |
| July | 2,451 | 2,401 |
| August | 3,348 | 3,121 |
| September | 4,036 | 3,784 |
| October | 4,573 | 4,017 |
| November | 5,080 | 4,282 |
| December | 5,366 | 4,943 |
| January | 5,379 | 5,390 |
| February | 5,762 | 6,220 |
| March | 6,505 | 6,868 |
| April | 6,780 | 7,235 |
| May | 6,776 | 7,235 |
| June | 6,776 | 7,235 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 71 | 1,641 | 4.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 219 | 2,764 | 7.9% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 681 | 1,641 | 41.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,030 | 2,764 | 37.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 233 | 4,383 | 5.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 35 | 4,383 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 11 | 4,383 | 0.3% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

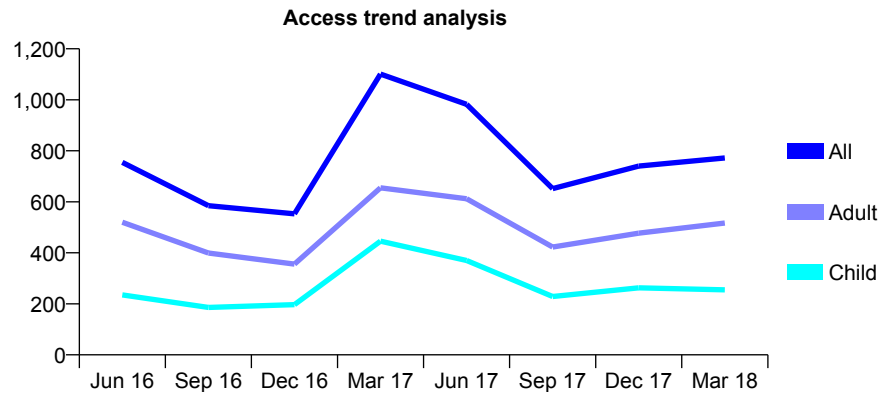
Q56 - Vital Signs At a Glance Contract Report for 763438/0003 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR M SALEEM |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2008 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 3,000 |
| Carry forward general activity (UDA) | -1 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £75,556.99 |

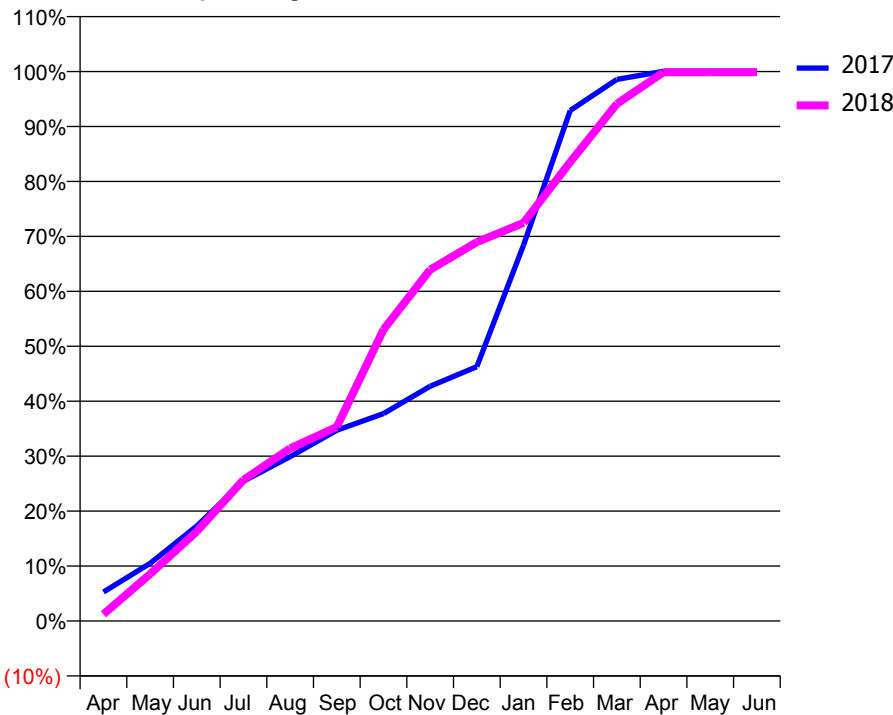
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 1,101 | |
| Quarter ending June 2017 | 982 | ↓ |
| Quarter ending September 2017 | 652 | ↓ |
| Quarter ending December 2017 | 740 | ↑ |
| Quarter ending March 2018 | 772 | ↑ |
| Variance since March 2017 | (29.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 158 | 37 |
| May | 315 | 257 |
| June | 518 | 489 |
| July | 764 | 771 |
| August | 897 | 943 |
| September | 1,041 | 1,059 |
| October | 1,133 | 1,591 |
| November | 1,282 | 1,918 |
| December | 1,389 | 2,069 |
| January | 2,052 | 2,174 |
| February | 2,787 | 2,506 |
| March | 2,957 | 2,824 |
| April | 3,001 | 2,996 |
| May | 3,001 | 2,996 |
| June | 3,001 | 2,996 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 44 | 438 | 10.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 77 | 824 | 9.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 64 | 438 | 14.6% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 102 | 824 | 12.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 120 | 1,300 | 9.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 12 | 1,300 | 0.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 1,300 | 0.4% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

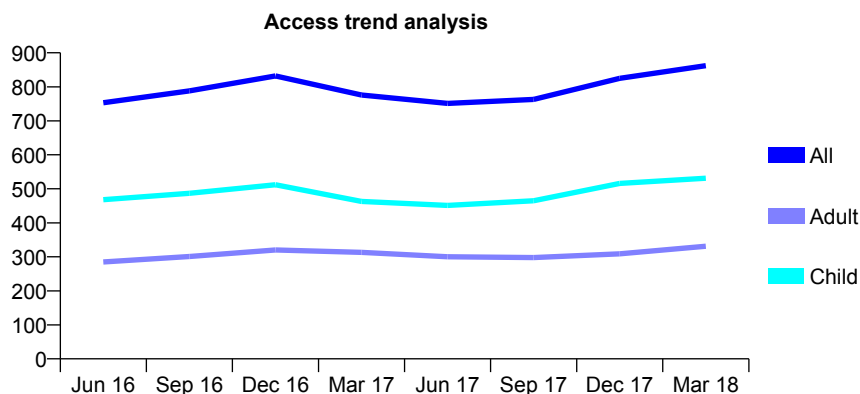
Q56 - Vital Signs At a Glance Contract Report for 767123/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MISS Z WIESE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,160 |
| Carry forward general activity (UDA) | 13 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £83,238.76 |

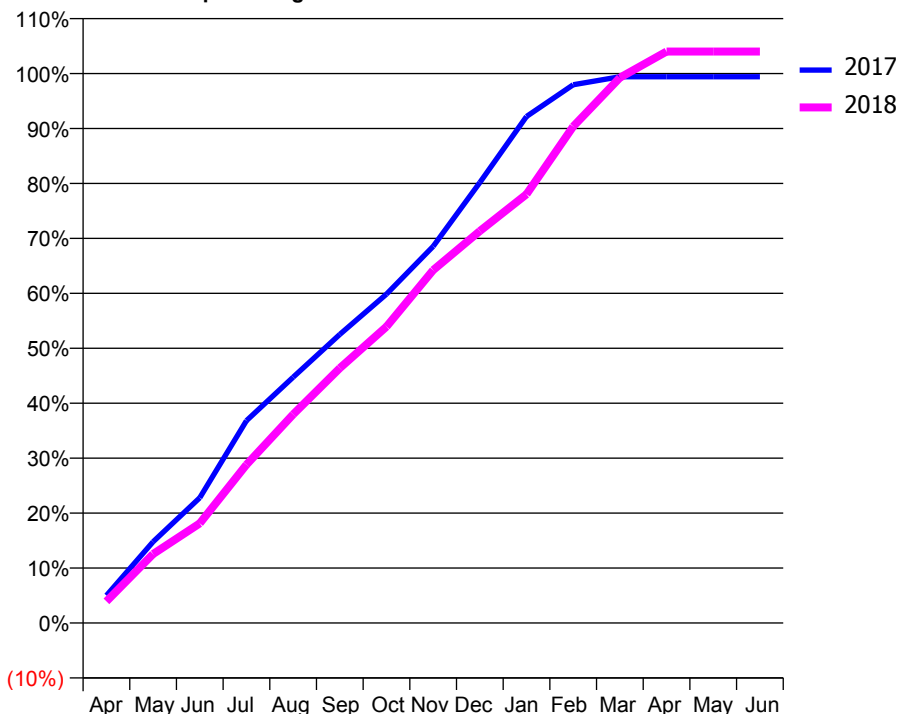
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 776 | |
| Quarter ending June 2017 | 751 | ↓ |
| Quarter ending September 2017 | 763 | → |
| Quarter ending December 2017 | 825 | ↑ |
| Quarter ending March 2018 | 862 | ↑ |
| Variance since March 2017 | 11.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 108 | 85 |
| May | 319 | 271 |
| June | 492 | 392 |
| July | 795 | 622 |
| August | 966 | 820 |
| September | 1,134 | 1,002 |
| October | 1,293 | 1,165 |
| November | 1,481 | 1,387 |
| December | 1,732 | 1,541 |
| January | 1,991 | 1,685 |
| February | 2,116 | 1,952 |
| March | 2,147 | 2,144 |
| April | 2,147 | 2,246 |
| May | 2,147 | 2,246 |
| June | 2,147 | 2,246 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 37 | 724 | 5.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 50 | 305 | 16.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 301 | 724 | 41.6% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 99 | 305 | 32.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 46 | 1,055 | 4.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,055 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 1,055 | 0.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

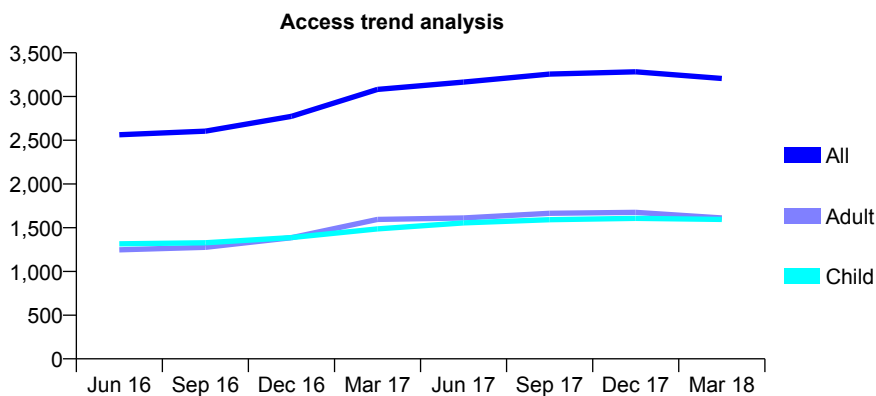
Q56 - Vital Signs At a Glance Contract Report for 767123/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MISS Z WIESE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 7,400 |
| Carry forward general activity (UDA) | 49 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £198,831.87 |

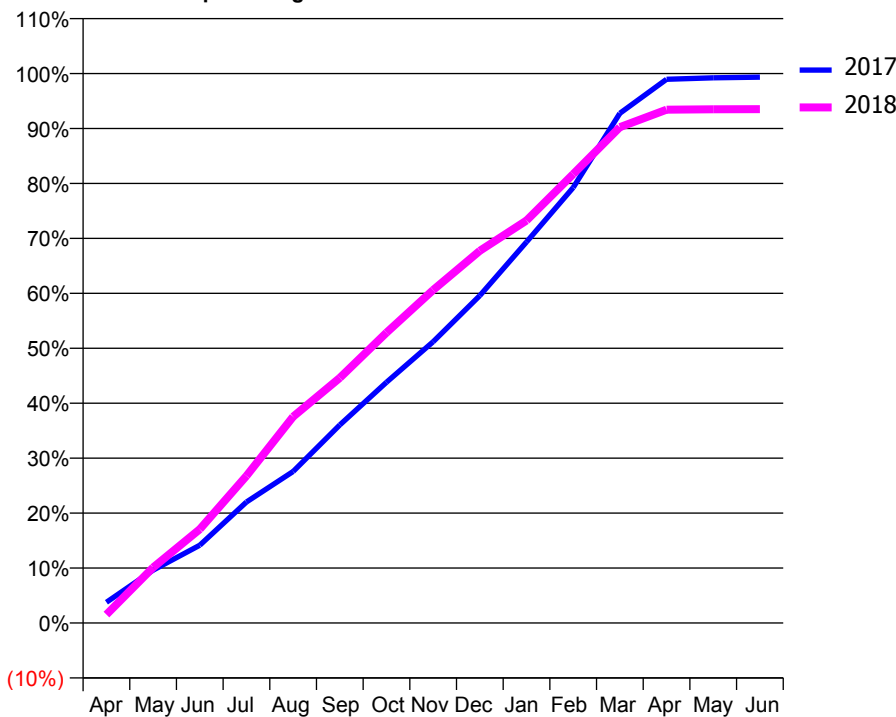
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,081 | |
| Quarter ending June 2017 | 3,166 | ↑ |
| Quarter ending September 2017 | 3,256 | ↑ |
| Quarter ending December 2017 | 3,282 | → |
| Quarter ending March 2018 | 3,206 | ↓ |
| Variance since March 2017 | 4.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 280 | 114 |
| May | 712 | 748 |
| June | 1,047 | 1,263 |
| July | 1,630 | 1,981 |
| August | 2,040 | 2,778 |
| September | 2,667 | 3,301 |
| October | 3,242 | 3,910 |
| November | 3,789 | 4,485 |
| December | 4,409 | 5,012 |
| January | 5,131 | 5,421 |
| February | 5,864 | 6,046 |
| March | 6,865 | 6,678 |
| April | 7,323 | 6,913 |
| May | 7,342 | 6,919 |
| June | 7,351 | 6,921 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 88 | 2,094 | 4.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 262 | 1,568 | 16.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,039 | 2,094 | 49.6% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 623 | 1,568 | 39.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 295 | 3,530 | 8.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 3,530 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 1 | 3,530 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

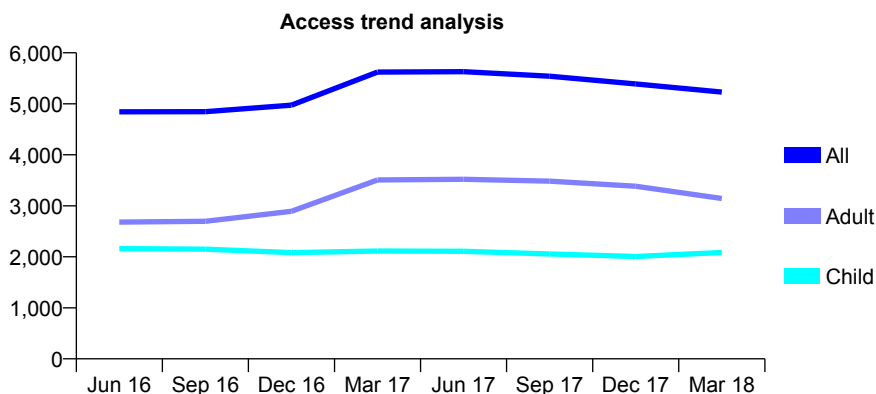
Q56 - Vital Signs At a Glance Contract Report for 767123/0003 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MISS Z WIESE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/10/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,400 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £385,321.05 |

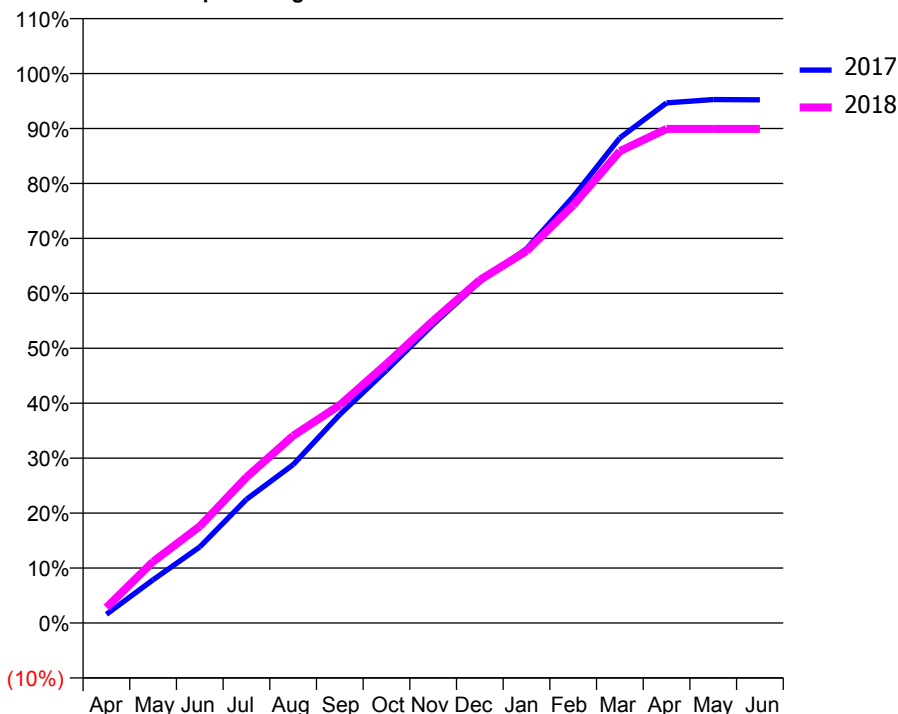
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,621 | |
| Quarter ending June 2017 | 5,629 | → |
| Quarter ending September 2017 | 5,540 | ↓ |
| Quarter ending December 2017 | 5,390 | ↓ |
| Quarter ending March 2018 | 5,229 | ↓ |
| Variance since March 2017 | (7.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 212 | 378 |
| May | 1,056 | 1,497 |
| June | 1,857 | 2,360 |
| July | 3,017 | 3,556 |
| August | 3,861 | 4,569 |
| September | 5,084 | 5,316 |
| October | 6,165 | 6,319 |
| November | 7,283 | 7,375 |
| December | 8,324 | 8,365 |
| January | 9,125 | 9,072 |
| February | 10,399 | 10,190 |
| March | 11,830 | 11,507 |
| April | 12,684 | 12,048 |
| May | 12,764 | 12,050 |
| June | 12,759 | 12,050 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 239 | 3,095 | 7.7% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 479 | 2,852 | 16.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,733 | 3,095 | 56.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,237 | 2,852 | 43.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 472 | 5,699 | 8.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 5,699 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 5,699 | 0.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

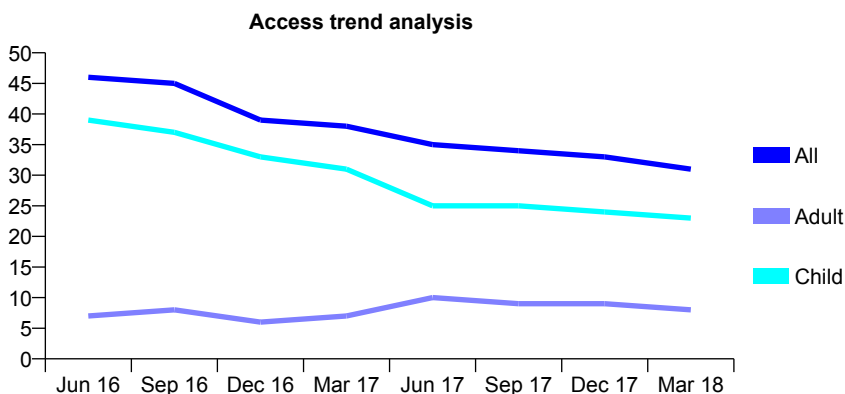
Q56 - Vital Signs At a Glance Contract Report for 768316/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR A MOBLI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-----------|
| 17/18 Contracted general activity (UDA) | 51 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,153.99 |

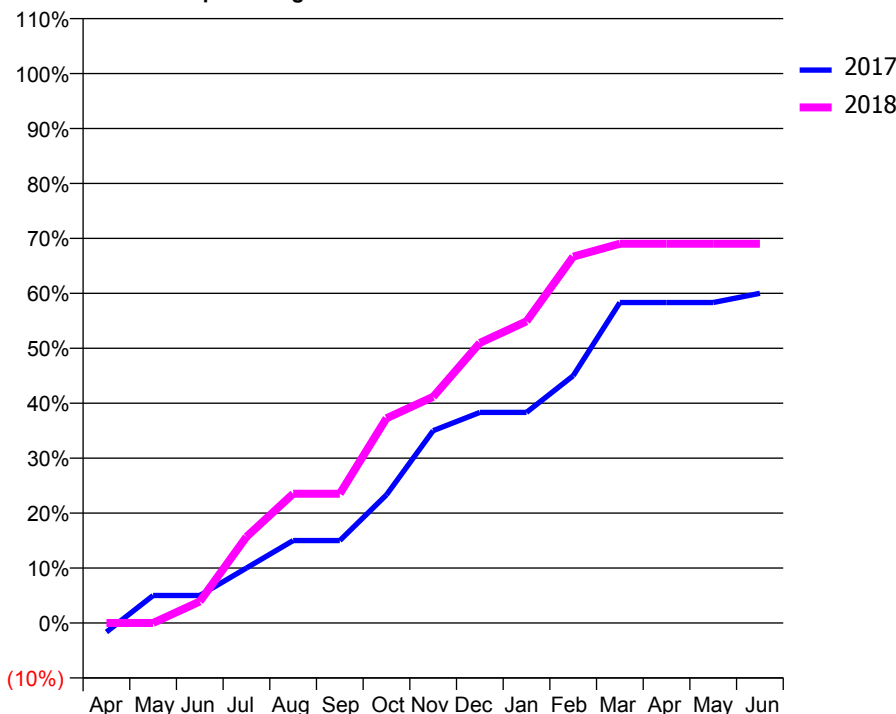
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 38 | |
| Quarter ending June 2017 | 35 | ↓ |
| Quarter ending September 2017 | 34 | ↓ |
| Quarter ending December 2017 | 33 | ↓ |
| Quarter ending March 2018 | 31 | ↓ |
| Variance since March 2017 | (18.4%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|------|------|
| April | -1 | 0 |
| May | 3 | 0 |
| June | 3 | 2 |
| July | 6 | 8 |
| August | 9 | 12 |
| September | 9 | 12 |
| October | 14 | 19 |
| November | 21 | 21 |
| December | 23 | 26 |
| January | 23 | 28 |
| February | 27 | 34 |
| March | 35 | 35 |
| April | 35 | 35 |
| May | 35 | 35 |
| June | 36 | 35 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 0 | 34 | 0.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 0 | N/A | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 21 | 34 | 61.8% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 0 | 0 | N/A | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1 | 33 | 3.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 33 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 33 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

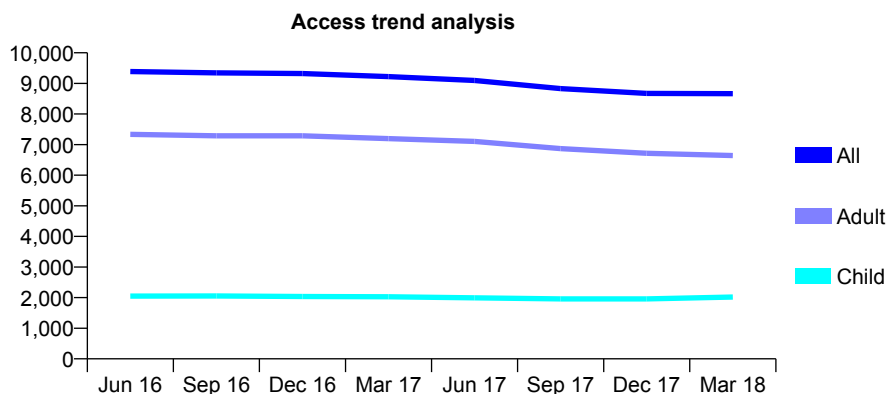
Q56 - Vital Signs At a Glance Contract Report for 771708/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR AC HUNTER |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/03/2008 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 24,346 |
| Carry forward general activity (UDA) | -110 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £592,471.91 |

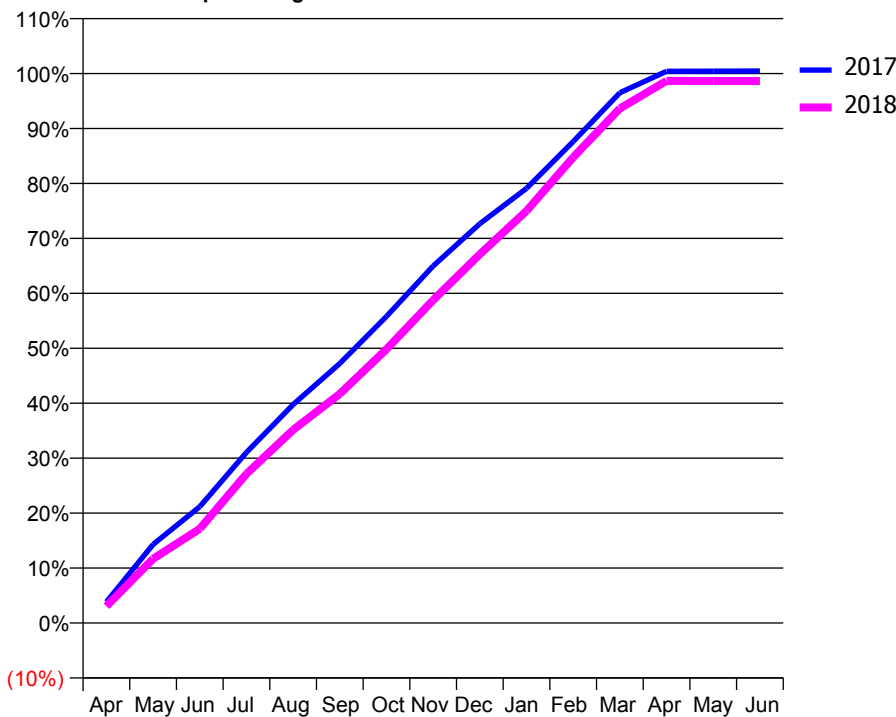
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 9,224 | |
| Quarter ending June 2017 | 9,097 | ↓ |
| Quarter ending September 2017 | 8,829 | ↓ |
| Quarter ending December 2017 | 8,675 | ↓ |
| Quarter ending March 2018 | 8,665 | → |
| Variance since March 2017 | (6.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 939 | 750 |
| May | 3,486 | 2,846 |
| June | 5,152 | 4,176 |
| July | 7,558 | 6,607 |
| August | 9,680 | 8,559 |
| September | 11,500 | 10,156 |
| October | 13,583 | 12,133 |
| November | 15,816 | 14,304 |
| December | 17,693 | 16,339 |
| January | 19,260 | 18,259 |
| February | 21,333 | 20,633 |
| March | 23,495 | 22,796 |
| April | 24,447 | 24,021 |
| May | 24,453 | 24,015 |
| June | 24,456 | 24,015 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 316 | 3,528 | 9.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,644 | 9,873 | 16.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,331 | 3,528 | 66.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,894 | 9,873 | 49.6% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,099 | 12,761 | 8.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 114 | 12,761 | 0.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 175 | 12,761 | 1.4% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

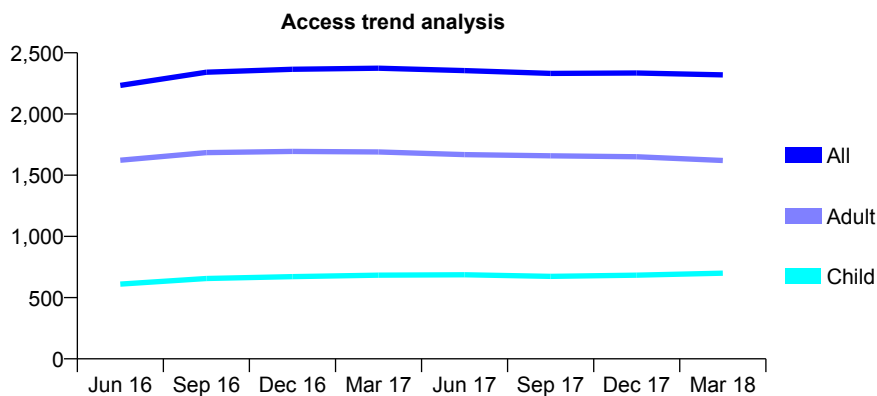
Q56 - Vital Signs At a Glance Contract Report for 773840/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MRS JA HASSAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,000 |
| Carry forward general activity (UDA) | -120 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £134,877.10 |

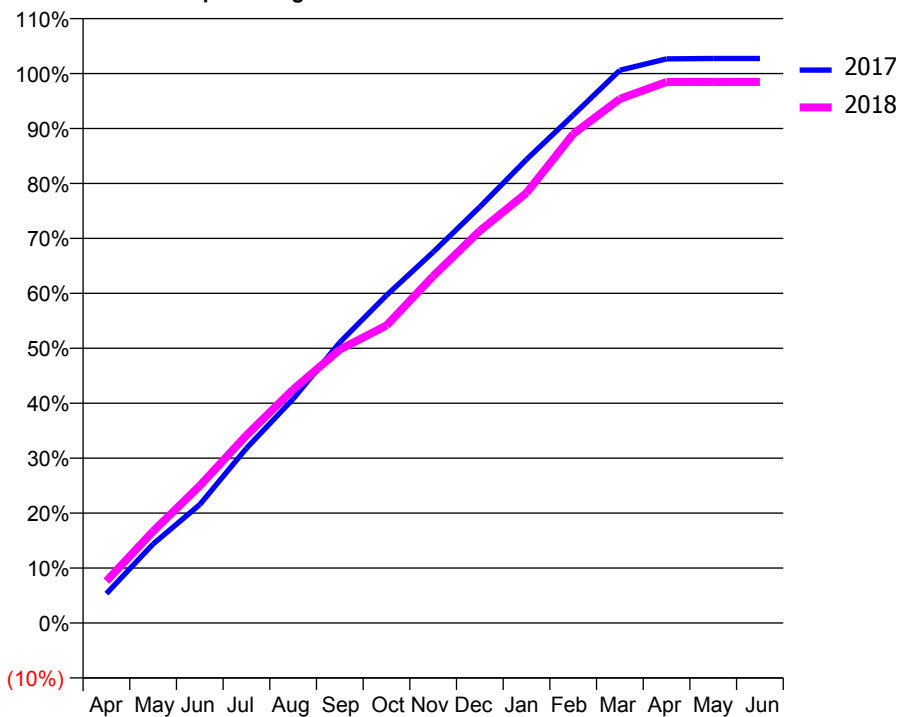
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,374 | |
| Quarter ending June 2017 | 2,355 | → |
| Quarter ending September 2017 | 2,332 | → |
| Quarter ending December 2017 | 2,335 | → |
| Quarter ending March 2018 | 2,320 | → |
| Variance since March 2017 | (2.3%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 321 | 458 |
| May | 863 | 1,003 |
| June | 1,294 | 1,499 |
| July | 1,909 | 2,051 |
| August | 2,447 | 2,550 |
| September | 3,065 | 2,986 |
| October | 3,578 | 3,248 |
| November | 4,050 | 3,787 |
| December | 4,543 | 4,283 |
| January | 5,062 | 4,696 |
| February | 5,545 | 5,340 |
| March | 6,035 | 5,723 |
| April | 6,160 | 5,908 |
| May | 6,163 | 5,908 |
| June | 6,163 | 5,908 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 63 | 1,128 | 5.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 300 | 2,114 | 14.2% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 763 | 1,128 | 67.6% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 895 | 2,114 | 42.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 374 | 3,259 | 11.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 13 | 3,259 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 3,259 | 0.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

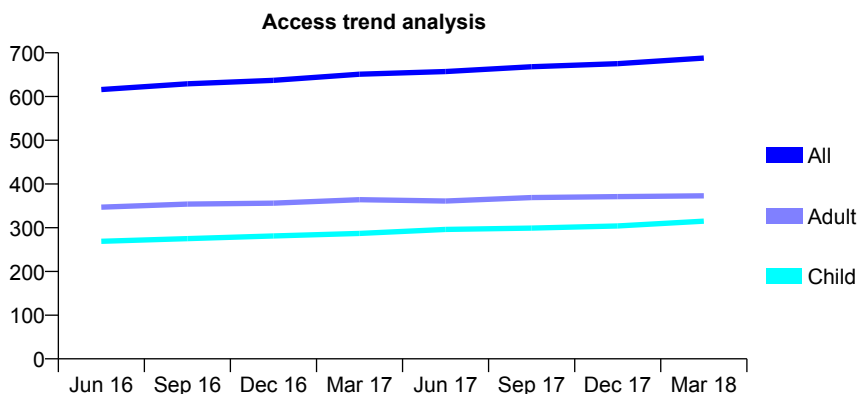
Q56 - Vital Signs At a Glance Contract Report for 800759/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR D JONES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 28/07/2011 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,409 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £27,388.50 |

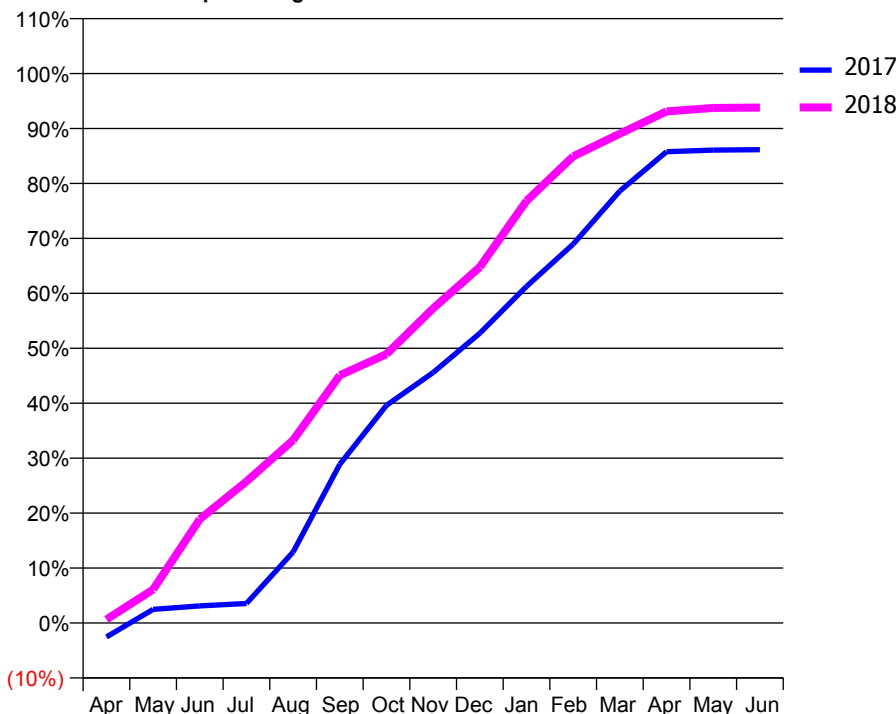
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 651 | |
| Quarter ending June 2017 | 657 | → |
| Quarter ending September 2017 | 668 | → |
| Quarter ending December 2017 | 675 | → |
| Quarter ending March 2018 | 688 | → |
| Variance since March 2017 | 5.7% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | -36 | 9 |
| May | 35 | 86 |
| June | 44 | 266 |
| July | 50 | 363 |
| August | 182 | 469 |
| September | 407 | 635 |
| October | 558 | 689 |
| November | 642 | 807 |
| December | 743 | 913 |
| January | 863 | 1,082 |
| February | 972 | 1,196 |
| March | 1,108 | 1,255 |
| April | 1,209 | 1,312 |
| May | 1,213 | 1,321 |
| June | 1,214 | 1,322 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 21 | 455 | 4.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 45 | 485 | 9.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 268 | 455 | 58.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 304 | 485 | 62.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 14 | 873 | 1.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 3 | 873 | 0.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 873 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

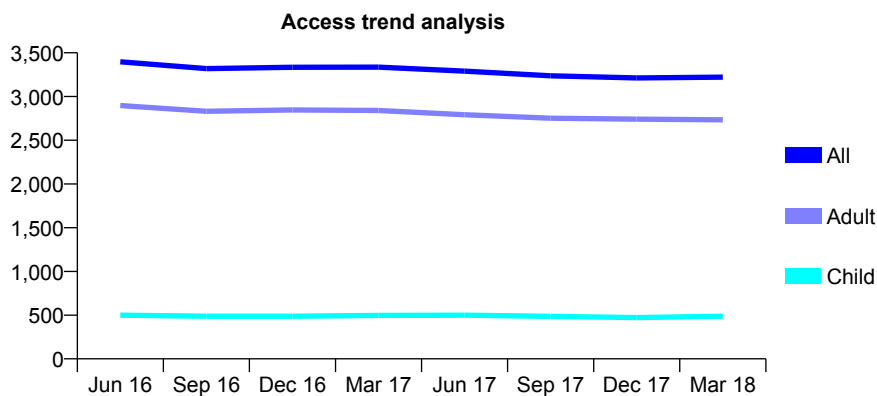
Q56 - Vital Signs At a Glance Contract Report for 809268/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR DW FERNES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

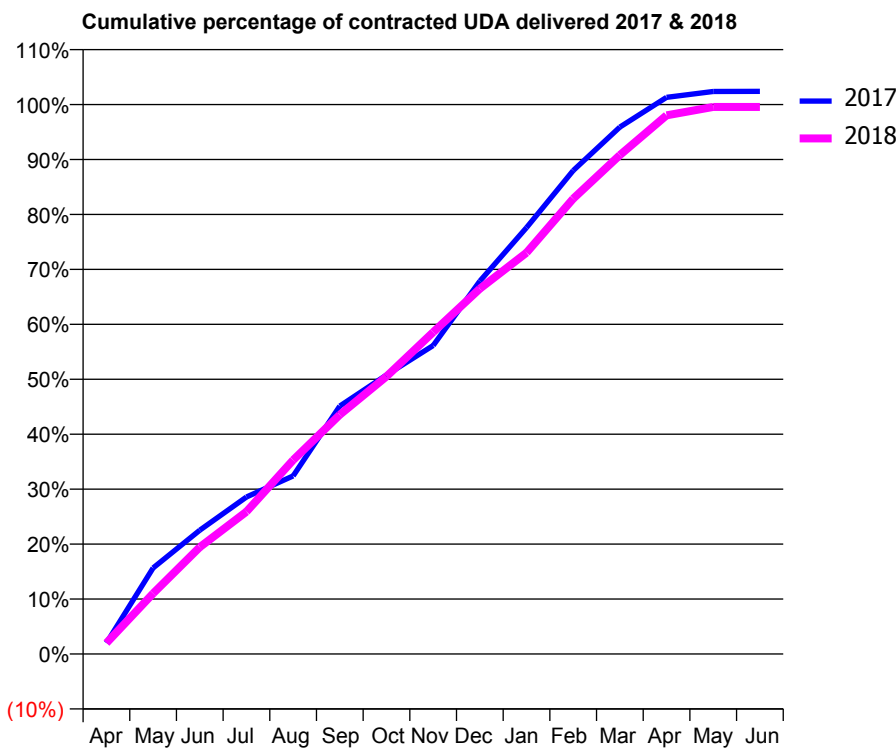
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,437 |
| Carry forward general activity (UDA) | -189 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £228,473.14 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,336 | |
| Quarter ending June 2017 | 3,291 | ↓ |
| Quarter ending September 2017 | 3,237 | ↓ |
| Quarter ending December 2017 | 3,213 | → |
| Quarter ending March 2018 | 3,221 | → |
| Variance since March 2017 | (3.4%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 189 | 189 |
| May | 1,479 | 1,041 |
| June | 2,125 | 1,835 |
| July | 2,697 | 2,445 |
| August | 3,058 | 3,332 |
| September | 4,259 | 4,110 |
| October | 4,792 | 4,767 |
| November | 5,298 | 5,527 |
| December | 6,405 | 6,273 |
| January | 7,322 | 6,893 |
| February | 8,302 | 7,819 |
| March | 9,049 | 8,569 |
| April | 9,561 | 9,250 |
| May | 9,661 | 9,395 |
| June | 9,662 | 9,395 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 33 | 483 | 6.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 638 | 3,356 | 19.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 76 | 483 | 15.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 954 | 3,356 | 28.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 708 | 3,879 | 18.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 54 | 3,879 | 1.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 91 | 3,879 | 2.3% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 12 | 100.0% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 12 | 12 | 100.0% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

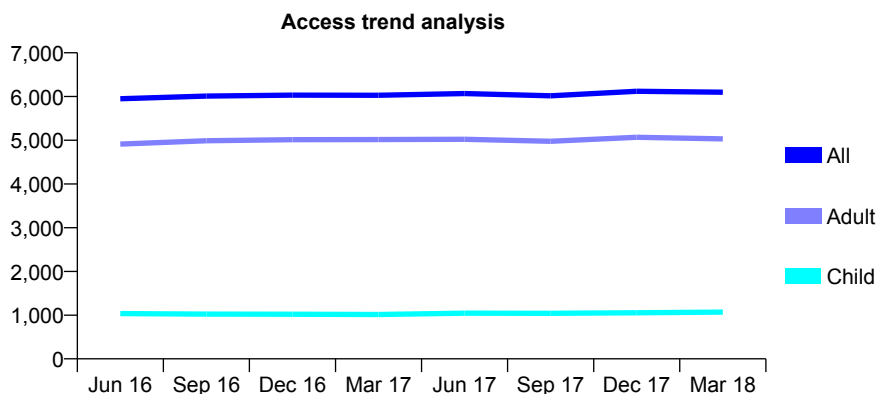
Q56 - Vital Signs At a Glance Contract Report for 812072/0001 - Year end March 2018

| | |
|----------------------|------------------------|
| Name or company name | Ipswich Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

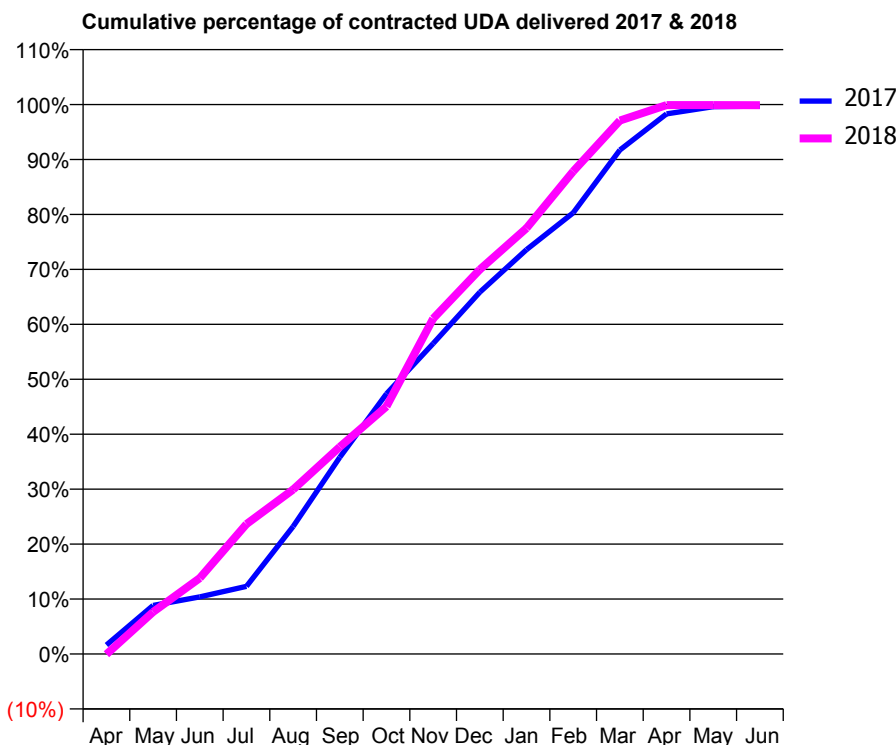
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,528 |
| Carry forward general activity (UDA) | 42 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £332,349.10 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,029 | |
| Quarter ending June 2017 | 6,067 | → |
| Quarter ending September 2017 | 6,016 | → |
| Quarter ending December 2017 | 6,121 | → |
| Quarter ending March 2018 | 6,099 | → |
| Variance since March 2017 | 1.2% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 238 | -9 |
| May | 1,284 | 1,111 |
| June | 1,512 | 2,009 |
| July | 1,788 | 3,435 |
| August | 3,374 | 4,350 |
| September | 5,203 | 5,475 |
| October | 6,881 | 6,545 |
| November | 8,210 | 8,870 |
| December | 9,565 | 10,167 |
| January | 10,693 | 11,259 |
| February | 11,663 | 12,762 |
| March | 13,324 | 14,104 |
| April | 14,280 | 14,511 |
| May | 14,472 | 14,511 |
| June | 14,486 | 14,510 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 43 | 1,094 | 3.9% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 595 | 5,492 | 10.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 242 | 1,094 | 22.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,508 | 5,492 | 27.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 525 | 6,294 | 8.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 45 | 6,294 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 100 | 6,294 | 1.6% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | 100.0% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 13 | 13 | 100.0% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

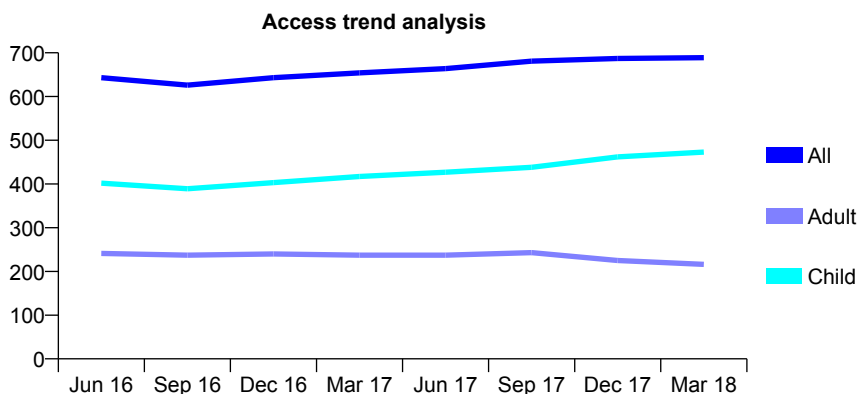
Q56 - Vital Signs At a Glance Contract Report for 812897/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR WK DRYDEN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,529 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £48,764.60 |

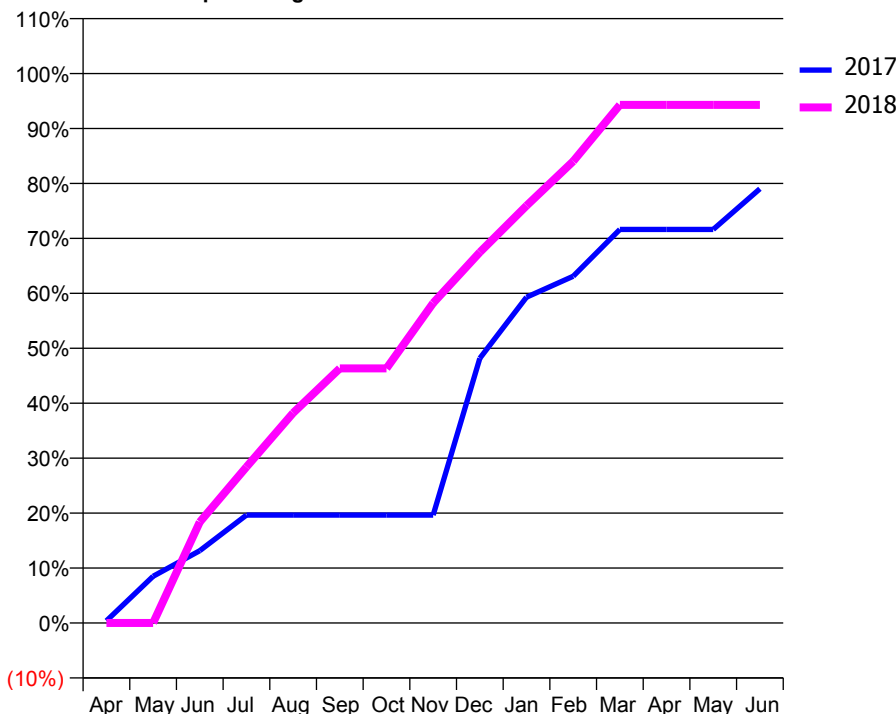
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 654 | |
| Quarter ending June 2017 | 664 | → |
| Quarter ending September 2017 | 681 | ↑ |
| Quarter ending December 2017 | 687 | → |
| Quarter ending March 2018 | 689 | → |
| Variance since March 2017 | 5.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 6 | 0 |
| May | 130 | 0 |
| June | 201 | 281 |
| July | 300 | 434 |
| August | 300 | 584 |
| September | 300 | 709 |
| October | 300 | 709 |
| November | 300 | 890 |
| December | 737 | 1,032 |
| January | 907 | 1,161 |
| February | 965 | 1,285 |
| March | 1,095 | 1,442 |
| April | 1,095 | 1,442 |
| May | 1,095 | 1,442 |
| June | 1,208 | 1,442 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 34 | 770 | 4.4% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 22 | 215 | 10.2% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 463 | 770 | 60.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 114 | 215 | 53.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 29 | 910 | 3.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 910 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 910 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

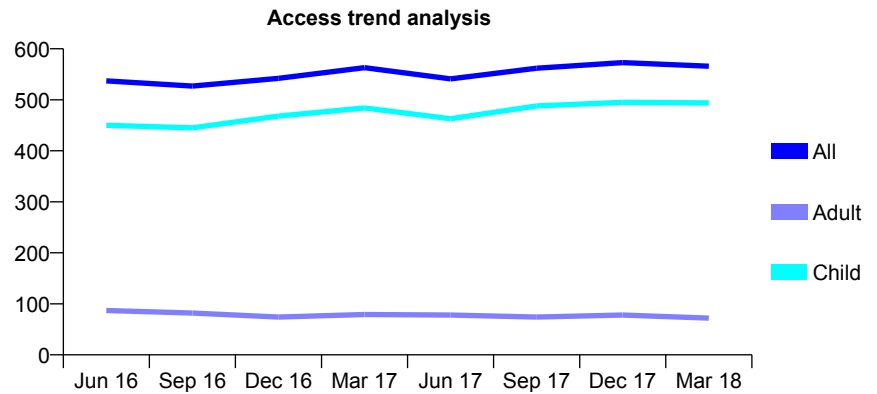
Q56 - Vital Signs At a Glance Contract Report for 813095/0002 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MS BA BRABBINS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,000 |
| Carry forward general activity (UDA) | -20 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £24,360.45 |

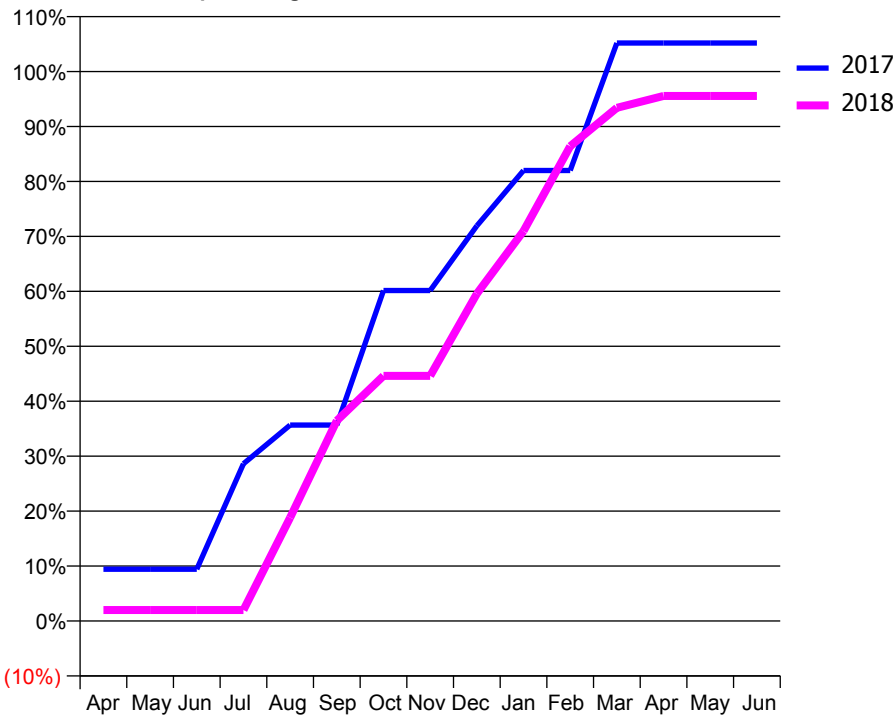
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 563 | |
| Quarter ending June 2017 | 541 | ↓ |
| Quarter ending September 2017 | 562 | ↑ |
| Quarter ending December 2017 | 573 | → |
| Quarter ending March 2018 | 566 | ↓ |
| Variance since March 2017 | 0.5% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 94 | 20 |
| May | 94 | 20 |
| June | 94 | 20 |
| July | 286 | 20 |
| August | 357 | 188 |
| September | 357 | 365 |
| October | 601 | 446 |
| November | 601 | 446 |
| December | 719 | 596 |
| January | 820 | 710 |
| February | 820 | 864 |
| March | 1,052 | 934 |
| April | 1,052 | 956 |
| May | 1,052 | 956 |
| June | 1,052 | 956 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 42 | 874 | 4.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1 | 42 | 2.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 620 | 874 | 70.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 29 | 42 | 69.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 28 | 819 | 3.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 819 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 819 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

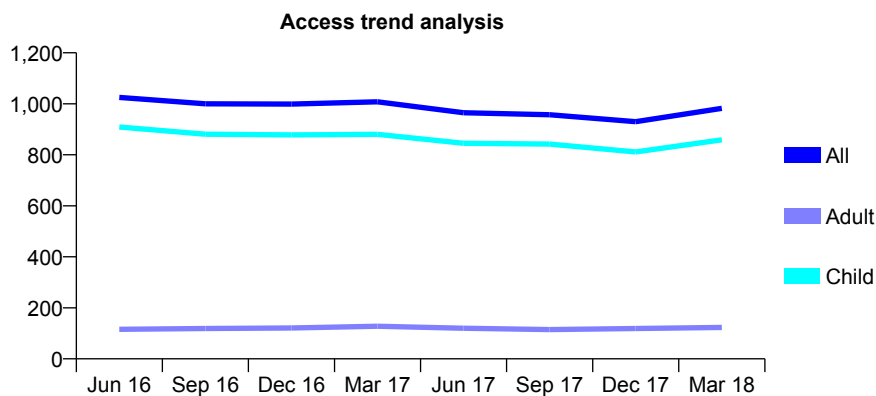
Q56 - Vital Signs At a Glance Contract Report for 819948/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MRS D STOKES |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/06/2008 |
| Contract end date | 30/09/2018 |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,129 |
| Carry forward general activity (UDA) | -43 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £48,612.06 |

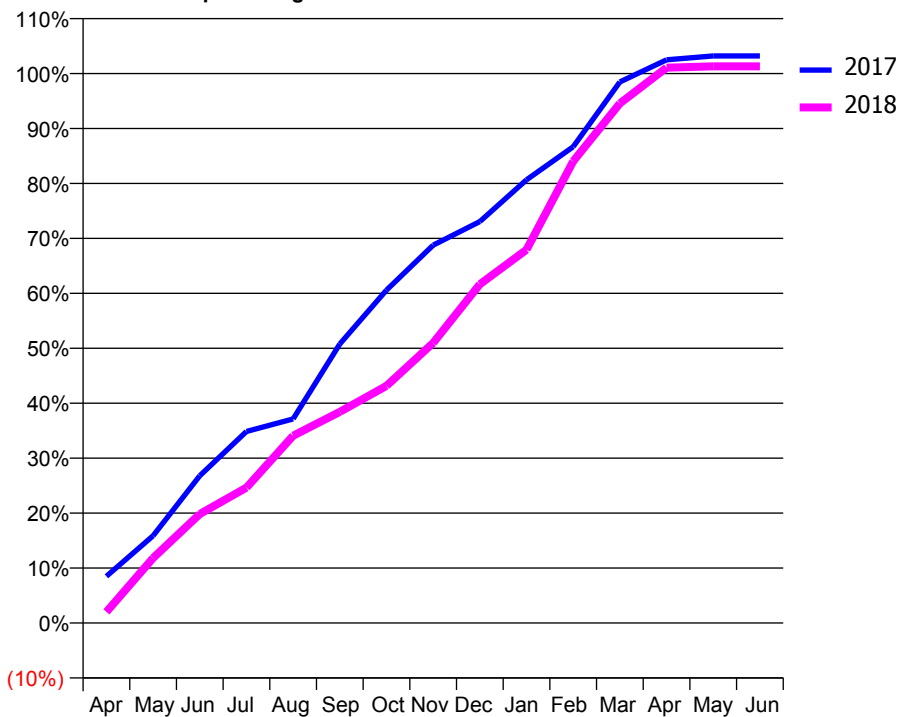
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,008 | |
| Quarter ending June 2017 | 965 | ↓ |
| Quarter ending September 2017 | 957 | → |
| Quarter ending December 2017 | 930 | ↓ |
| Quarter ending March 2018 | 982 | ↑ |
| Variance since March 2017 | (2.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 181 | 43 |
| May | 338 | 252 |
| June | 571 | 422 |
| July | 742 | 524 |
| August | 791 | 726 |
| September | 1,081 | 818 |
| October | 1,290 | 919 |
| November | 1,464 | 1,085 |
| December | 1,555 | 1,313 |
| January | 1,717 | 1,446 |
| February | 1,845 | 1,789 |
| March | 2,096 | 2,013 |
| April | 2,182 | 2,152 |
| May | 2,197 | 2,157 |
| June | 2,197 | 2,157 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 102 | 1,272 | 8.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2 | 50 | 4.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 794 | 1,272 | 62.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 37 | 50 | 74.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 34 | 1,335 | 2.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 1,335 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,335 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

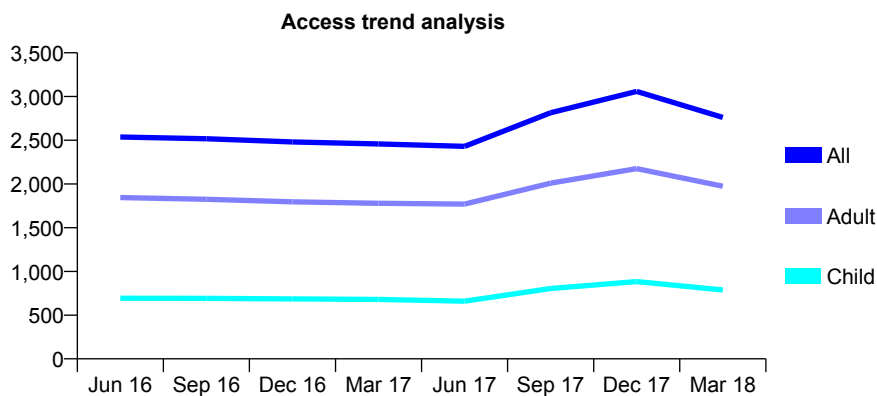
Q56 - Vital Signs At a Glance Contract Report for 825115/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MRS A RICKETTS |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/05/2010 |
| Contract end date | 31/03/2018 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,691 |
| Carry forward general activity (UDA) | 204 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £230,085.40 |

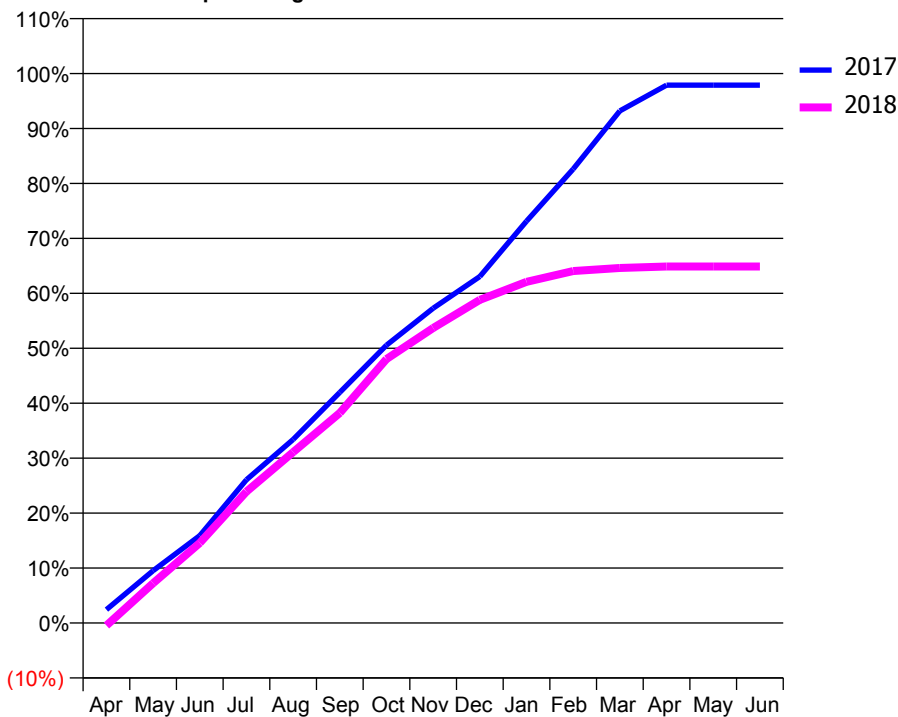
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 2,458 | |
| Quarter ending June 2017 | 2,430 | ↓ |
| Quarter ending September 2017 | 2,815 | ↑ |
| Quarter ending December 2017 | 3,059 | ↑ |
| Quarter ending March 2018 | 2,761 | ↓ |
| Variance since March 2017 | 12.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 237 | -46 |
| May | 923 | 701 |
| June | 1,541 | 1,412 |
| July | 2,527 | 2,318 |
| August | 3,237 | 3,013 |
| September | 4,068 | 3,705 |
| October | 4,899 | 4,654 |
| November | 5,552 | 5,202 |
| December | 6,111 | 5,699 |
| January | 7,087 | 6,017 |
| February | 8,006 | 6,207 |
| March | 9,032 | 6,263 |
| April | 9,487 | 6,288 |
| May | 9,487 | 6,288 |
| June | 9,487 | 6,288 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 204 | 1,264 | 16.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 412 | 2,534 | 16.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 658 | 1,264 | 52.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,297 | 2,534 | 51.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 169 | 3,608 | 4.7% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 32 | 3,608 | 0.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 22 | 3,608 | 0.6% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

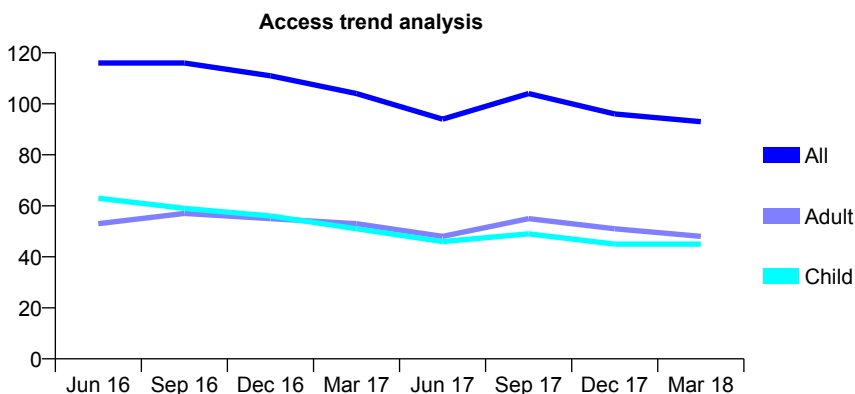
Q56 - Vital Signs At a Glance Contract Report for 825875/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MISS S PATEL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-----------|
| 17/18 Contracted general activity (UDA) | 245 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £5,471.70 |

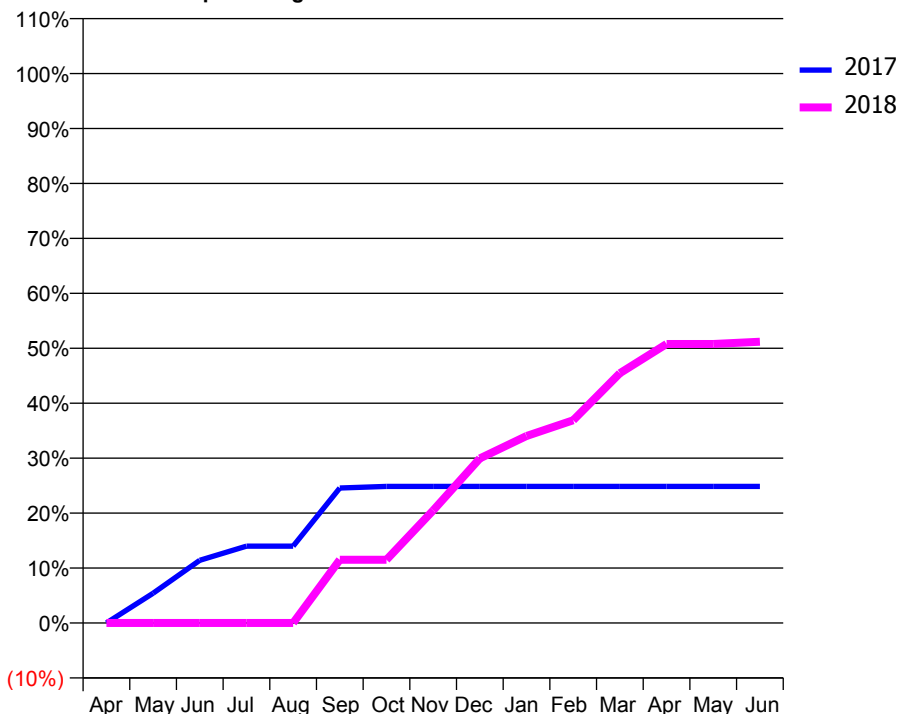
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 104 | |
| Quarter ending June 2017 | 94 | ↓ |
| Quarter ending September 2017 | 104 | ↑ |
| Quarter ending December 2017 | 96 | ↓ |
| Quarter ending March 2018 | 93 | ↓ |
| Variance since March 2017 | (10.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 19 | 0 |
| June | 40 | 0 |
| July | 49 | 0 |
| August | 49 | 0 |
| September | 86 | 28 |
| October | 87 | 28 |
| November | 87 | 50 |
| December | 87 | 73 |
| January | 87 | 83 |
| February | 87 | 90 |
| March | 87 | 111 |
| April | 87 | 124 |
| May | 87 | 124 |
| June | 87 | 125 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 3 | 104 | 2.9% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 4 | 68 | 5.9% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 57 | 104 | 54.8% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 42 | 68 | 61.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2 | 106 | 1.9% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 106 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 106 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

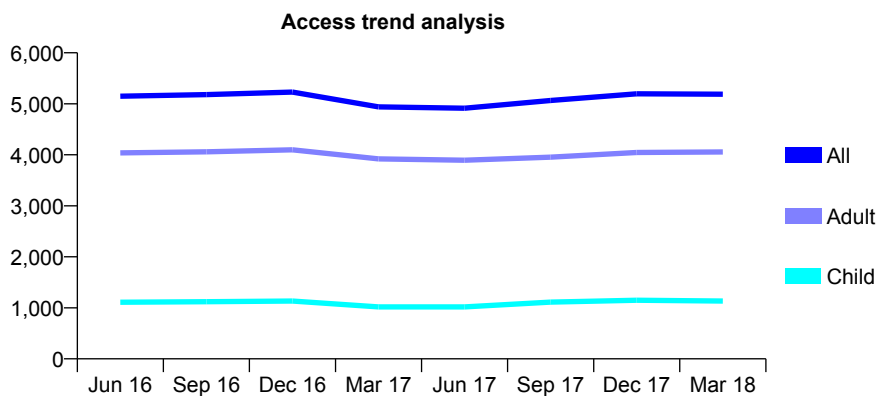
Q56 - Vital Signs At a Glance Contract Report for 827134/0006 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR JG PLUMMER |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 13,778 |
| Carry forward general activity (UDA) | 442 |
| 17/18 Contracted orthodontic activity (UOA) | 1,408 |
| Carry forward orthodontic activity (UOA) | 41 |
| Baseline contract value | £560,956.05 |

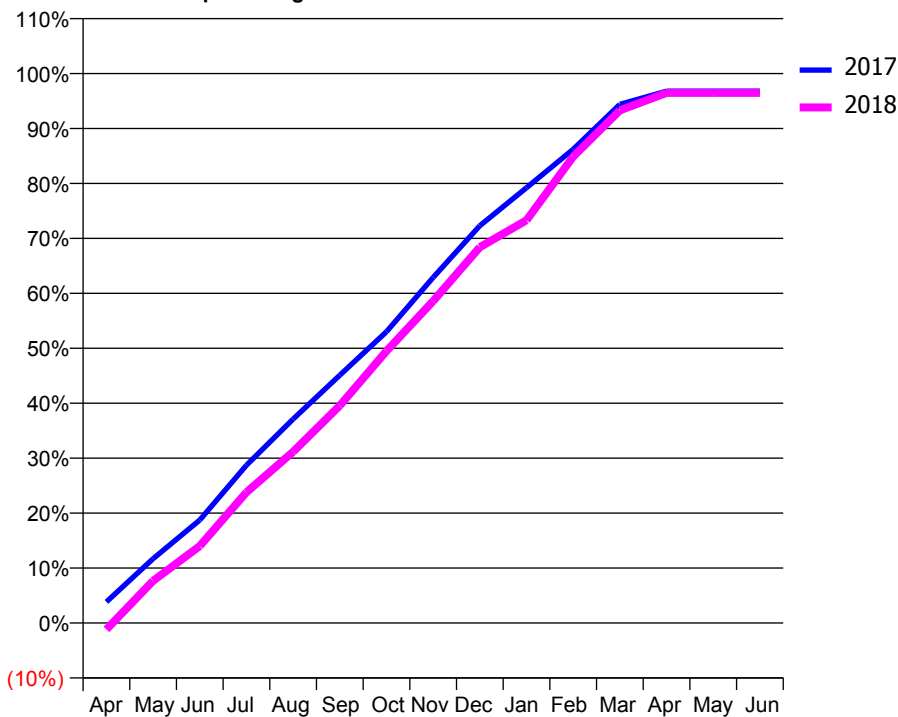
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,940 | |
| Quarter ending June 2017 | 4,913 | → |
| Quarter ending September 2017 | 5,065 | ↑ |
| Quarter ending December 2017 | 5,196 | ↑ |
| Quarter ending March 2018 | 5,189 | → |
| Variance since March 2017 | 5.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 529 | -162 |
| May | 1,614 | 1,060 |
| June | 2,583 | 1,930 |
| July | 3,956 | 3,278 |
| August | 5,115 | 4,295 |
| September | 6,215 | 5,450 |
| October | 7,305 | 6,819 |
| November | 8,666 | 8,071 |
| December | 9,961 | 9,425 |
| January | 10,915 | 10,099 |
| February | 11,878 | 11,695 |
| March | 13,005 | 12,855 |
| April | 13,335 | 13,292 |
| May | 13,336 | 13,292 |
| June | 13,336 | 13,292 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 126 | 1,731 | 7.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 763 | 5,335 | 14.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 728 | 1,731 | 42.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,624 | 5,335 | 30.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 911 | 6,882 | 13.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 174 | 6,882 | 2.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 63 | 6,882 | 0.9% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

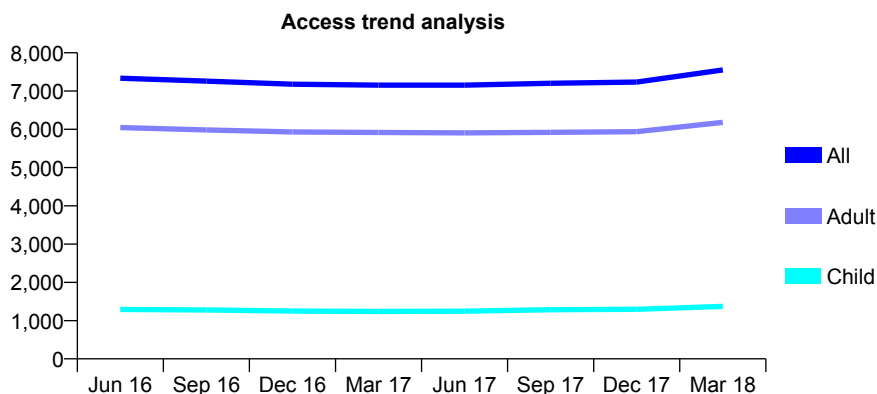
Q56 - Vital Signs At a Glance Contract Report for 827134/0007 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR JG PLUMMER |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

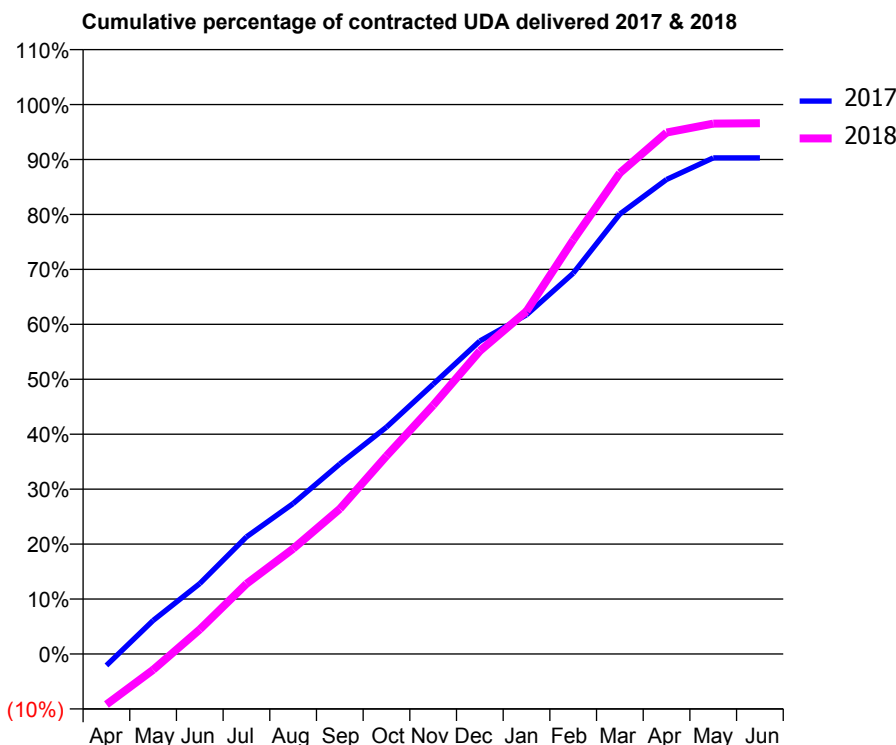
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 17,482 |
| Carry forward general activity (UDA) | 1,700 |
| 17/18 Contracted orthodontic activity (UOA) | 1,430 |
| Carry forward orthodontic activity (UOA) | 5 |
| Baseline contract value | £705,773.61 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 7,155 | |
| Quarter ending June 2017 | 7,153 | → |
| Quarter ending September 2017 | 7,205 | → |
| Quarter ending December 2017 | 7,234 | → |
| Quarter ending March 2018 | 7,552 | ↑ |
| Variance since March 2017 | 5.5% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -366 | -1,610 |
| May | 1,069 | -508 |
| June | 2,241 | 782 |
| July | 3,726 | 2,234 |
| August | 4,789 | 3,347 |
| September | 6,049 | 4,619 |
| October | 7,220 | 6,302 |
| November | 8,586 | 7,914 |
| December | 9,959 | 9,642 |
| January | 10,791 | 10,903 |
| February | 12,115 | 13,170 |
| March | 13,996 | 15,304 |
| April | 15,098 | 16,591 |
| May | 15,782 | 16,873 |
| June | 15,782 | 16,885 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 193 | 2,034 | 9.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,391 | 8,811 | 15.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 753 | 2,034 | 37.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,062 | 8,811 | 34.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,219 | 9,859 | 12.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 186 | 9,859 | 1.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 138 | 9,859 | 1.4% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

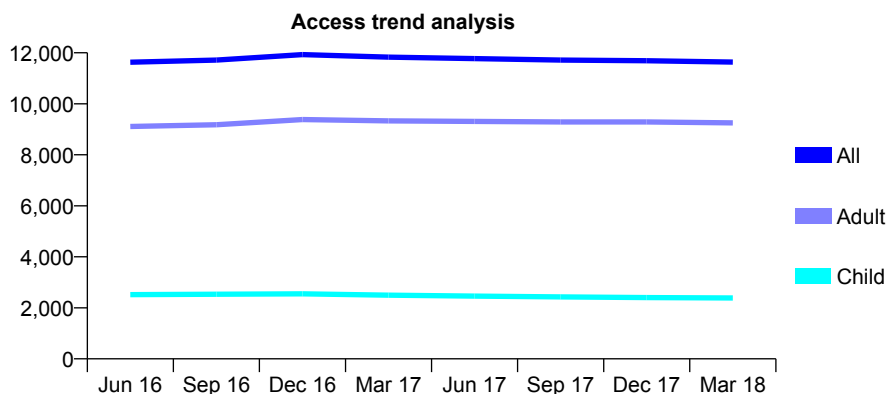
Q56 - Vital Signs At a Glance Contract Report for 827134/0008 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR JG PLUMMER |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 25,930 |
| Carry forward general activity (UDA) | 592 |
| 17/18 Contracted orthodontic activity (UOA) | 1,430 |
| Carry forward orthodontic activity (UOA) | -5 |
| Baseline contract value | £852,042.08 |

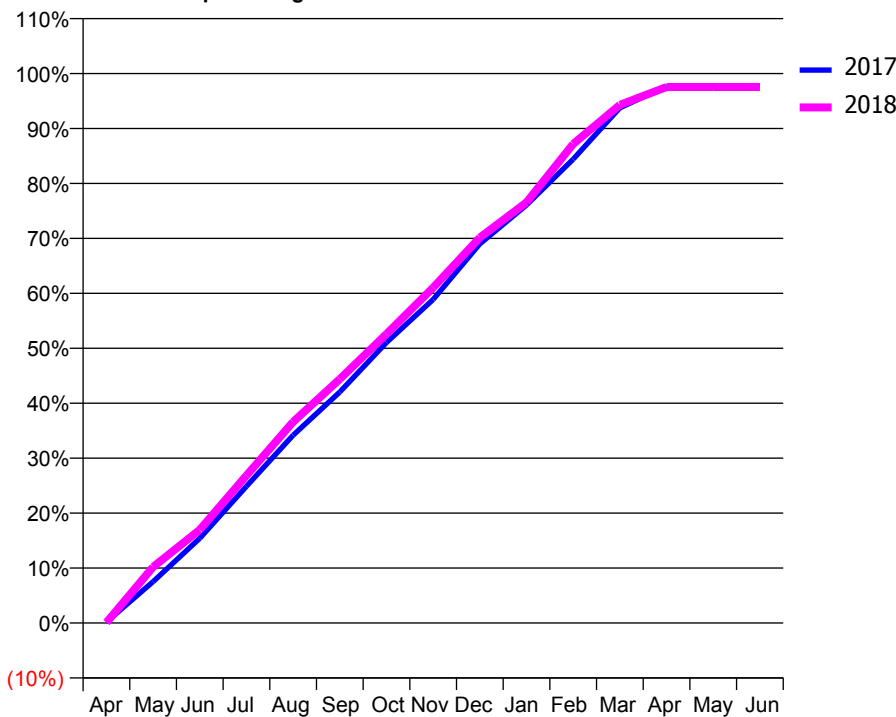
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 11,829 | |
| Quarter ending June 2017 | 11,771 | → |
| Quarter ending September 2017 | 11,717 | → |
| Quarter ending December 2017 | 11,689 | → |
| Quarter ending March 2018 | 11,639 | → |
| Variance since March 2017 | (1.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 47 | 22 |
| May | 1,955 | 2,645 |
| June | 3,998 | 4,404 |
| July | 6,452 | 6,965 |
| August | 8,862 | 9,490 |
| September | 10,904 | 11,513 |
| October | 13,236 | 13,638 |
| November | 15,268 | 15,826 |
| December | 17,894 | 18,190 |
| January | 19,721 | 19,848 |
| February | 21,885 | 22,604 |
| March | 24,309 | 24,451 |
| April | 25,321 | 25,291 |
| May | 25,336 | 25,291 |
| June | 25,338 | 25,291 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 311 | 3,771 | 8.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,683 | 12,550 | 13.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,028 | 3,771 | 53.8% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,550 | 12,550 | 36.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,328 | 15,602 | 14.9% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 164 | 15,602 | 1.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 85 | 15,602 | 0.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 20 | 21 | 95.2% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 20 | 21 | 95.2% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

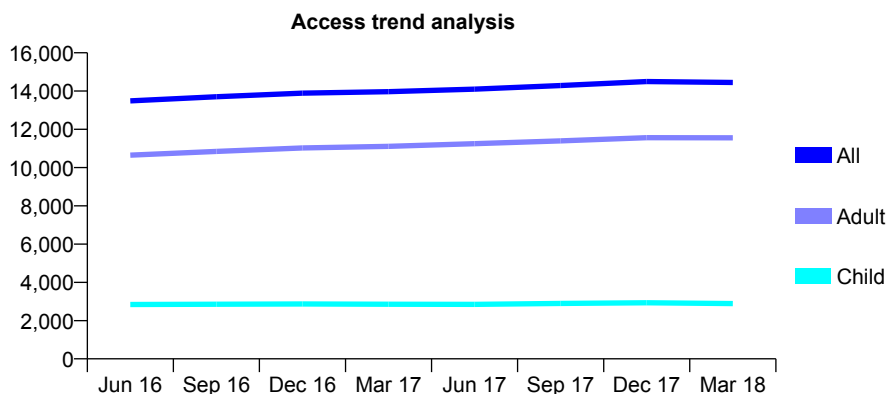
Q56 - Vital Signs At a Glance Contract Report for 827134/0009 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR JG PLUMMER |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 32,392 |
| Carry forward general activity (UDA) | 690 |
| 17/18 Contracted orthodontic activity (UOA) | 1,980 |
| Carry forward orthodontic activity (UOA) | -26 |
| Baseline contract value | £1,080,480.30 |

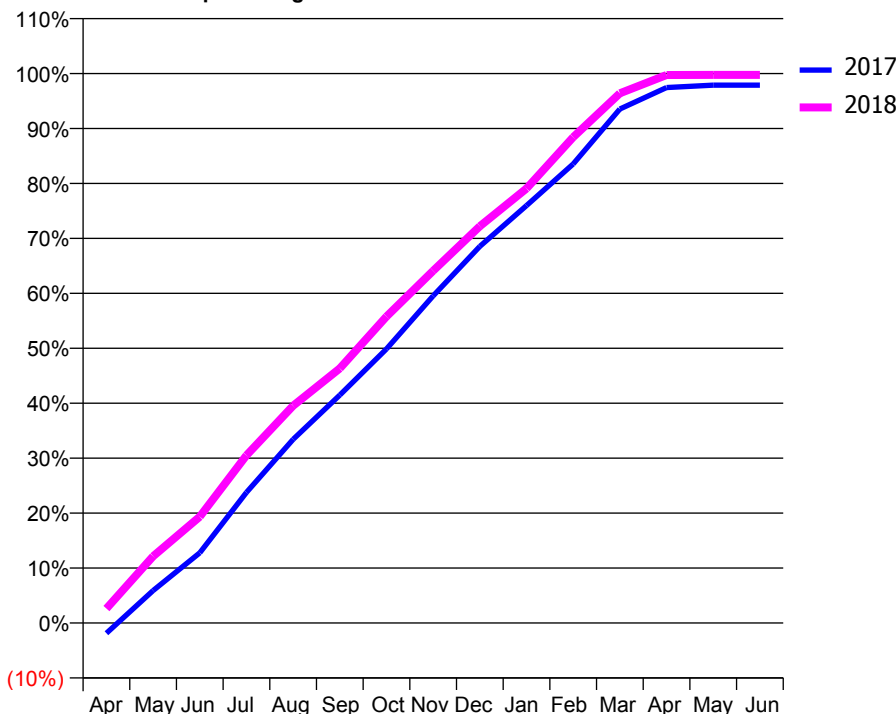
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 13,969 | |
| Quarter ending June 2017 | 14,100 | → |
| Quarter ending September 2017 | 14,289 | → |
| Quarter ending December 2017 | 14,496 | → |
| Quarter ending March 2018 | 14,450 | → |
| Variance since March 2017 | 3.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -609 | 850 |
| May | 1,917 | 3,934 |
| June | 4,138 | 6,271 |
| July | 7,703 | 9,887 |
| August | 10,828 | 12,811 |
| September | 13,439 | 15,009 |
| October | 16,157 | 18,070 |
| November | 19,286 | 20,762 |
| December | 22,202 | 23,389 |
| January | 24,604 | 25,612 |
| February | 27,061 | 28,639 |
| March | 30,300 | 31,227 |
| April | 31,561 | 32,306 |
| May | 31,702 | 32,314 |
| June | 31,702 | 32,314 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 315 | 4,703 | 6.7% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,231 | 16,061 | 13.9% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,767 | 4,703 | 58.8% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 6,235 | 16,061 | 38.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 2,760 | 20,302 | 13.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 223 | 20,302 | 1.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 150 | 20,302 | 0.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 15 | 16 | 93.8% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 14 | 16 | 87.5% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

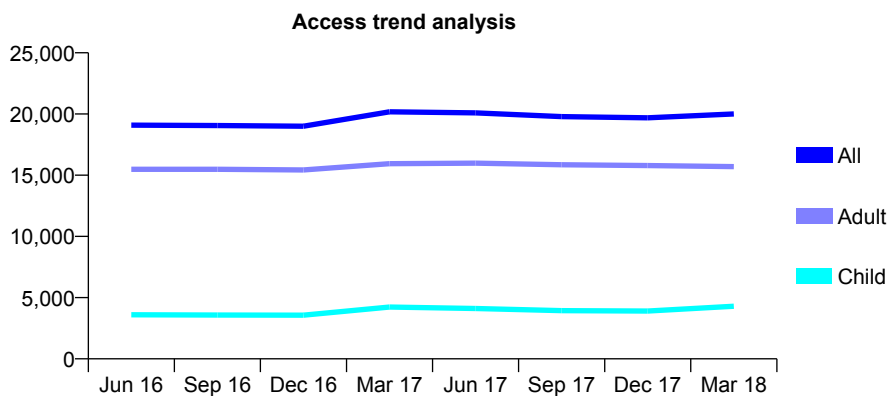
Q56 - Vital Signs At a Glance Contract Report for 827134/0010 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR JG PLUMMER |
| Contract type name | Pilot Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 51,443 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 2,750 |
| Carry forward orthodontic activity (UOA) | 4 |
| Baseline contract value | £1,663,806.62 |

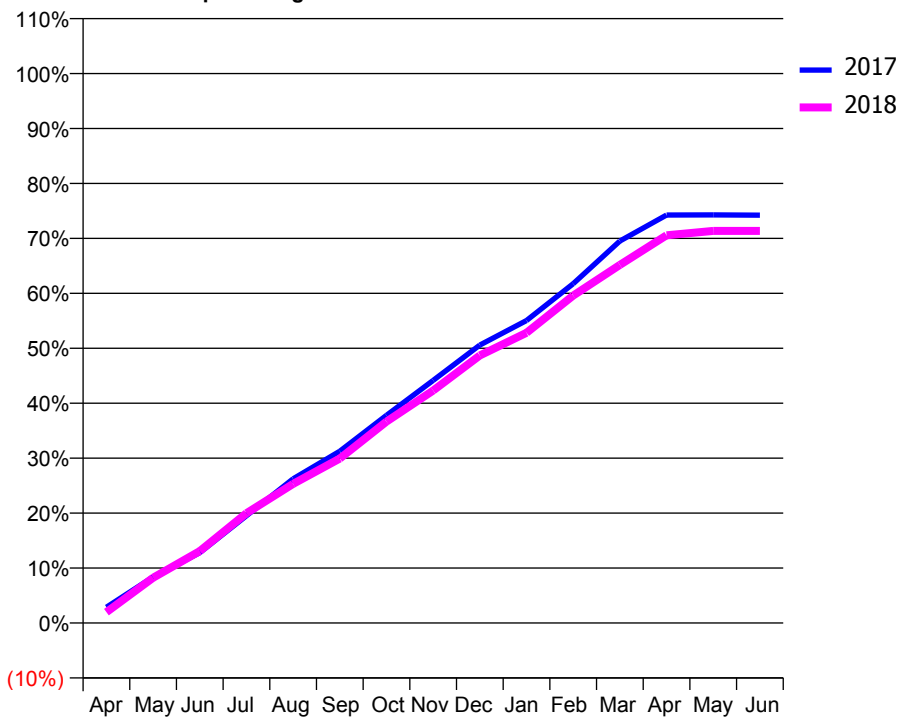
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 20,177 | |
| Quarter ending June 2017 | 20,094 | → |
| Quarter ending September 2017 | 19,791 | ↓ |
| Quarter ending December 2017 | 19,690 | → |
| Quarter ending March 2018 | 20,006 | → |
| Variance since March 2017 | (0.8%) | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,485 | 1,020 |
| May | 4,308 | 4,234 |
| June | 6,583 | 6,733 |
| July | 10,049 | 10,277 |
| August | 13,502 | 13,024 |
| September | 16,079 | 15,400 |
| October | 19,446 | 18,854 |
| November | 22,710 | 21,762 |
| December | 26,028 | 25,054 |
| January | 28,318 | 27,173 |
| February | 31,766 | 30,660 |
| March | 35,761 | 33,519 |
| April | 38,198 | 36,295 |
| May | 38,202 | 36,711 |
| June | 38,183 | 36,708 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 349 | 5,800 | 6.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,464 | 16,082 | 9.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,344 | 5,800 | 40.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,048 | 16,082 | 31.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,761 | 19,938 | 8.8% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 218 | 19,938 | 1.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 120 | 19,938 | 0.6% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 53 | 57 | 93.0% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 46 | 57 | 80.7% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

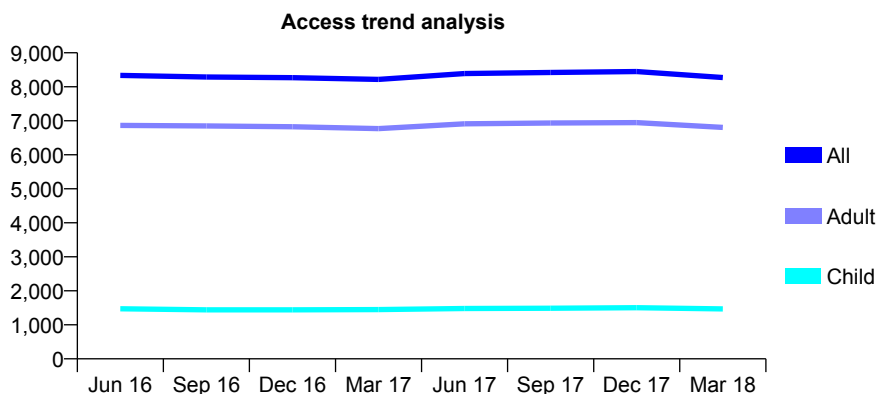
Q56 - Vital Signs At a Glance Contract Report for 827134/0012 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR JG PLUMMER |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,126 |
| Carry forward general activity (UDA) | 734 |
| 17/18 Contracted orthodontic activity (UOA) | 2,090 |
| Carry forward orthodontic activity (UOA) | 81 |
| Baseline contract value | £826,898.01 |

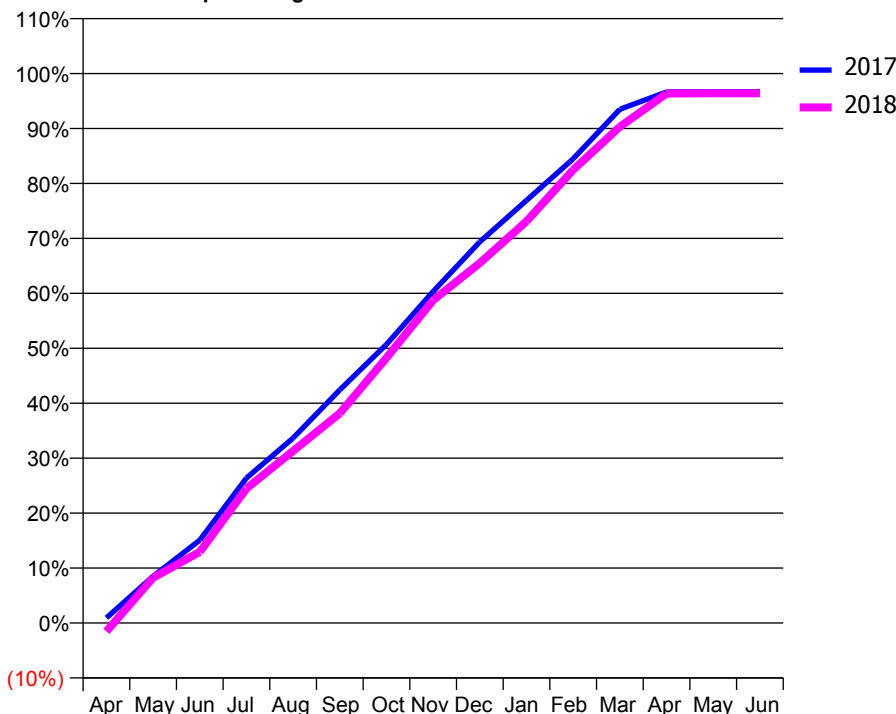
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 8,218 | |
| Quarter ending June 2017 | 8,391 | ↑ |
| Quarter ending September 2017 | 8,421 | → |
| Quarter ending December 2017 | 8,448 | → |
| Quarter ending March 2018 | 8,274 | ↓ |
| Variance since March 2017 | 0.7% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 209 | -340 |
| May | 1,880 | 1,823 |
| June | 3,337 | 2,864 |
| July | 5,839 | 5,412 |
| August | 7,450 | 6,928 |
| September | 9,386 | 8,443 |
| October | 11,221 | 10,679 |
| November | 13,349 | 12,998 |
| December | 15,347 | 14,497 |
| January | 17,018 | 16,175 |
| February | 18,696 | 18,246 |
| March | 20,683 | 19,981 |
| April | 21,386 | 21,321 |
| May | 21,391 | 21,329 |
| June | 21,392 | 21,329 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 207 | 2,262 | 9.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 999 | 8,379 | 11.9% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,050 | 2,262 | 46.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,410 | 8,379 | 28.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,000 | 10,345 | 9.7% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 372 | 10,345 | 3.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 111 | 10,345 | 1.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

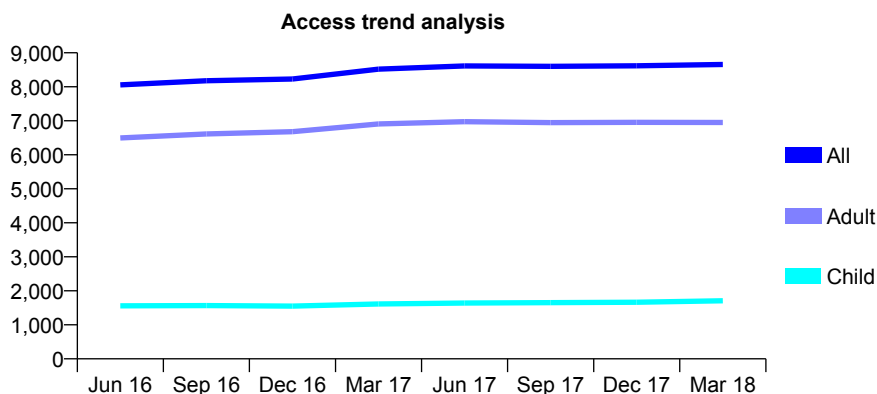
Q56 - Vital Signs At a Glance Contract Report for 827134/0013 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR JG PLUMMER |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

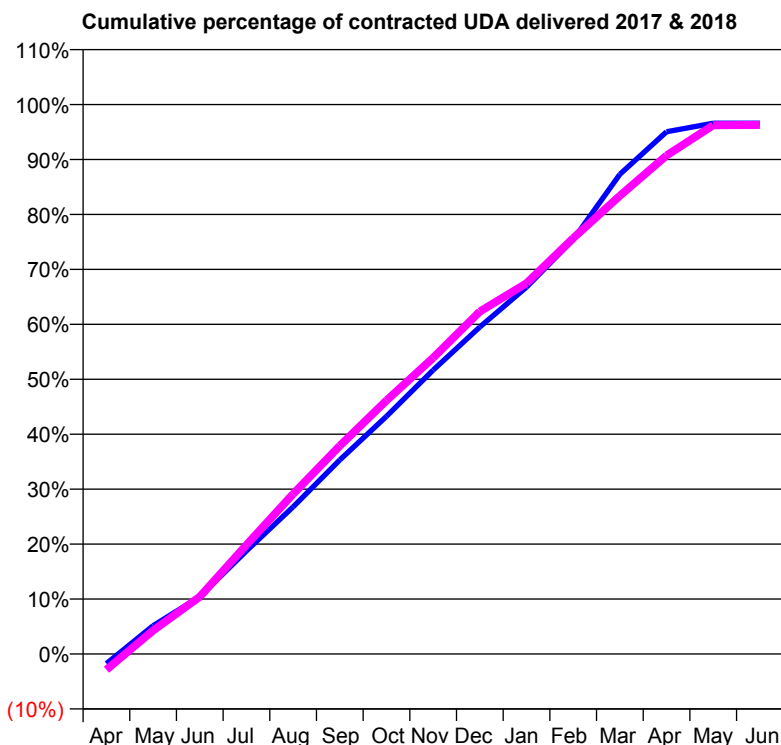
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 24,945 |
| Carry forward general activity (UDA) | 851 |
| 17/18 Contracted orthodontic activity (UOA) | 2,064 |
| Carry forward orthodontic activity (UOA) | 68 |
| Baseline contract value | £887,313.70 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 8,521 | |
| Quarter ending June 2017 | 8,615 | → |
| Quarter ending September 2017 | 8,600 | → |
| Quarter ending December 2017 | 8,619 | → |
| Quarter ending March 2018 | 8,658 | → |
| Variance since March 2017 | 1.6% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -438 | -715 |
| May | 1,289 | 1,066 |
| June | 2,602 | 2,597 |
| July | 4,680 | 4,955 |
| August | 6,681 | 7,268 |
| September | 8,812 | 9,453 |
| October | 10,793 | 11,513 |
| November | 12,888 | 13,445 |
| December | 14,848 | 15,548 |
| January | 16,658 | 16,832 |
| February | 18,814 | 18,878 |
| March | 21,777 | 20,802 |
| April | 23,706 | 22,630 |
| May | 24,094 | 24,003 |
| June | 24,094 | 24,015 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 288 | 2,671 | 10.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,477 | 9,320 | 15.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,168 | 2,671 | 43.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,657 | 9,320 | 39.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,881 | 11,850 | 15.9% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 208 | 11,850 | 1.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 148 | 11,850 | 1.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 8 | 8 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 8 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

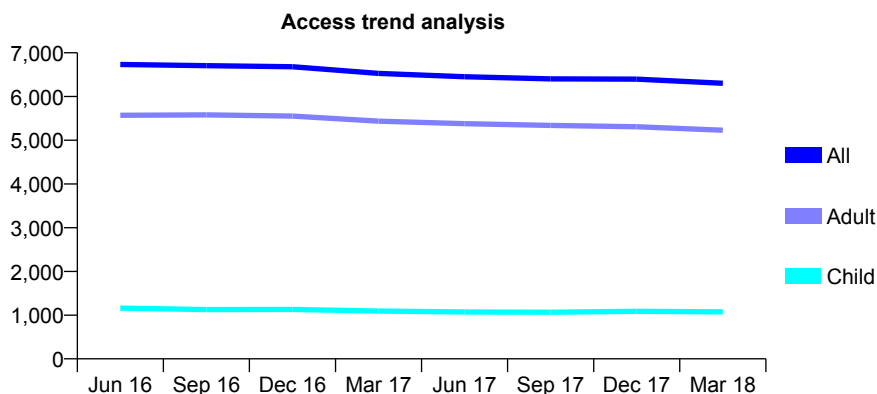
Q56 - Vital Signs At a Glance Contract Report for 827134/0014 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR JG PLUMMER |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

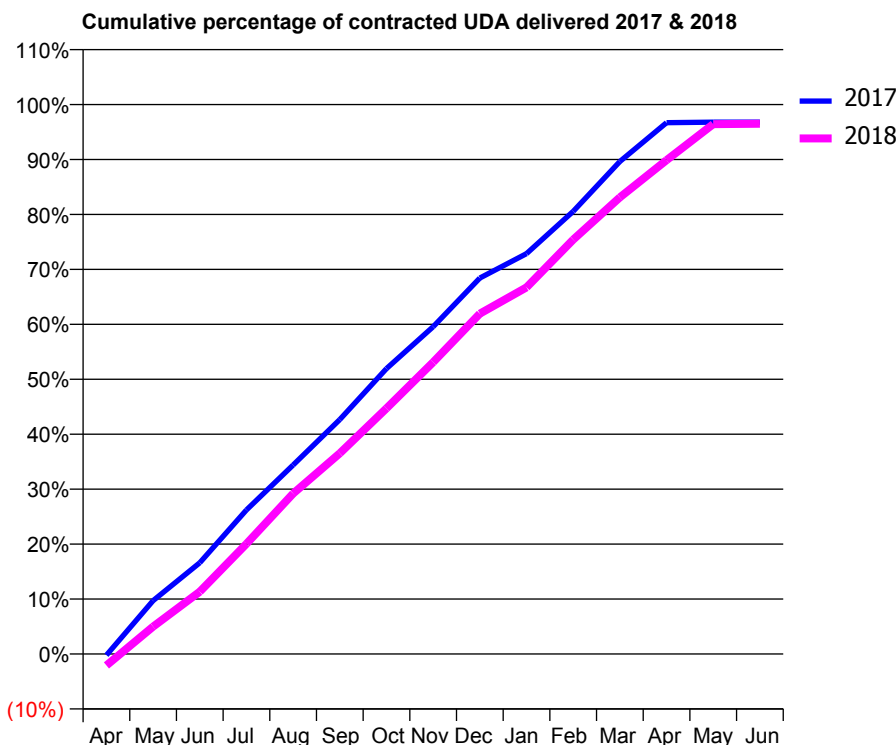
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,368 |
| Carry forward general activity (UDA) | 493 |
| 17/18 Contracted orthodontic activity (UOA) | 396 |
| Carry forward orthodontic activity (UOA) | 10 |
| Baseline contract value | £517,411.58 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,530 | |
| Quarter ending June 2017 | 6,452 | ↓ |
| Quarter ending September 2017 | 6,405 | → |
| Quarter ending December 2017 | 6,397 | → |
| Quarter ending March 2018 | 6,304 | ↓ |
| Variance since March 2017 | (3.5%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -36 | -323 |
| May | 1,493 | 767 |
| June | 2,553 | 1,745 |
| July | 4,028 | 3,082 |
| August | 5,288 | 4,490 |
| September | 6,557 | 5,613 |
| October | 7,982 | 6,870 |
| November | 9,155 | 8,161 |
| December | 10,515 | 9,519 |
| January | 11,197 | 10,255 |
| February | 12,380 | 11,591 |
| March | 13,773 | 12,771 |
| April | 14,860 | 13,813 |
| May | 14,875 | 14,818 |
| June | 14,875 | 14,830 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 101 | 1,454 | 6.9% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 964 | 6,824 | 14.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 451 | 1,454 | 31.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,874 | 6,824 | 27.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,362 | 8,590 | 15.9% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 136 | 8,590 | 1.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 79 | 8,590 | 0.9% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 5 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 5 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

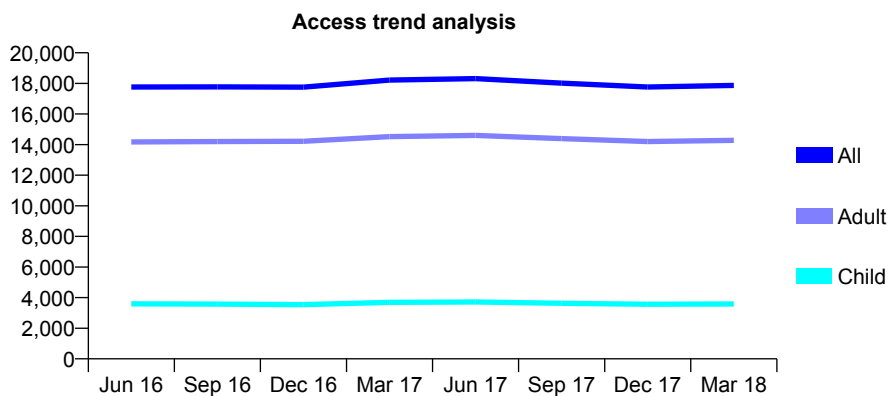
Q56 - Vital Signs At a Glance Contract Report for 827134/0015 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR JG PLUMMER |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 51,722 |
| Carry forward general activity (UDA) | 1,791 |
| 17/18 Contracted orthodontic activity (UOA) | 1,341 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,422,886.59 |

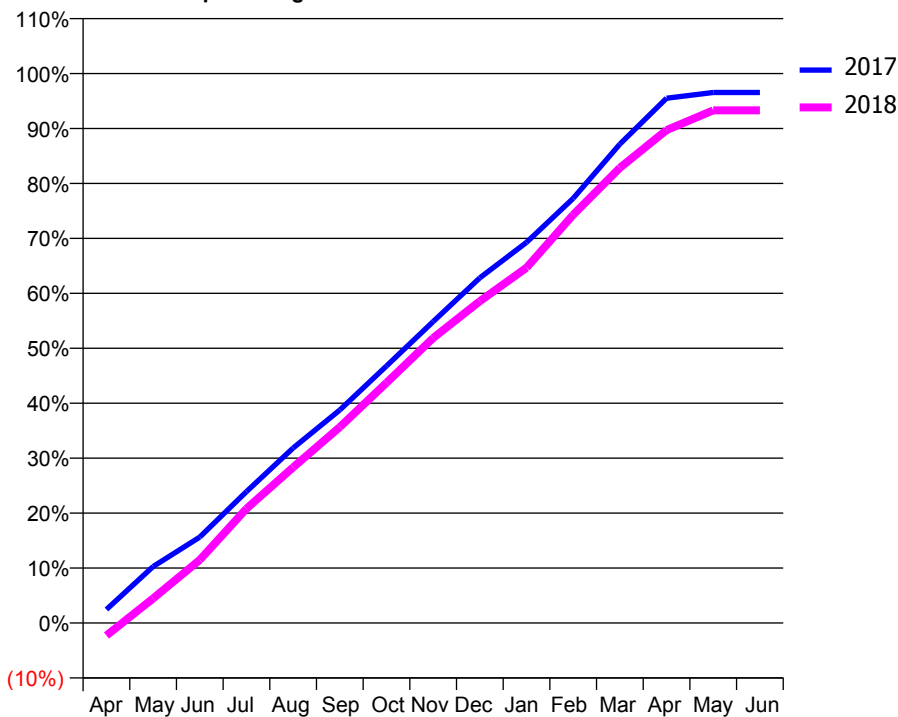
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 18,217 | |
| Quarter ending June 2017 | 18,318 | → |
| Quarter ending September 2017 | 18,021 | ↓ |
| Quarter ending December 2017 | 17,768 | ↓ |
| Quarter ending March 2018 | 17,869 | → |
| Variance since March 2017 | (1.9%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,271 | -1,191 |
| May | 5,318 | 2,314 |
| June | 8,095 | 5,944 |
| July | 12,368 | 10,762 |
| August | 16,473 | 14,656 |
| September | 20,045 | 18,448 |
| October | 24,196 | 22,607 |
| November | 28,373 | 26,823 |
| December | 32,492 | 30,298 |
| January | 35,833 | 33,445 |
| February | 39,973 | 38,422 |
| March | 45,072 | 42,849 |
| April | 49,392 | 46,399 |
| May | 49,930 | 48,253 |
| June | 49,931 | 48,253 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 414 | 5,518 | 7.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 3,651 | 21,112 | 17.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,983 | 5,518 | 54.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 8,374 | 21,112 | 39.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 3,510 | 26,207 | 13.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 280 | 26,207 | 1.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 318 | 26,207 | 1.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 23 | 26 | 88.5% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 22 | 26 | 84.6% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

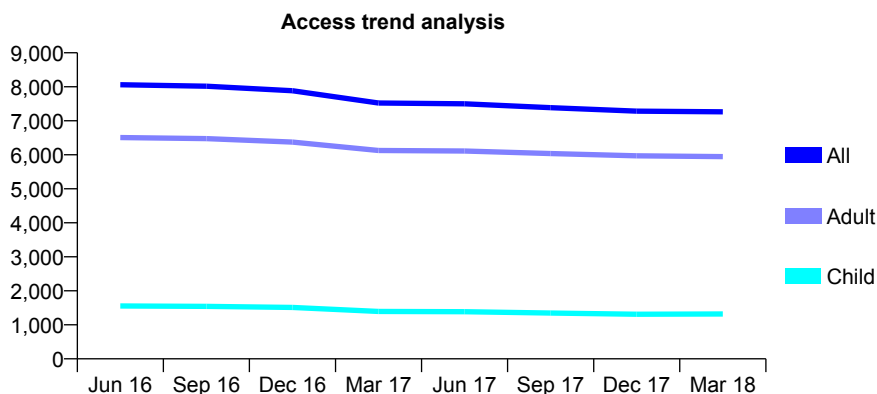
Q56 - Vital Signs At a Glance Contract Report for 827134/0016 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | MR JG PLUMMER |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

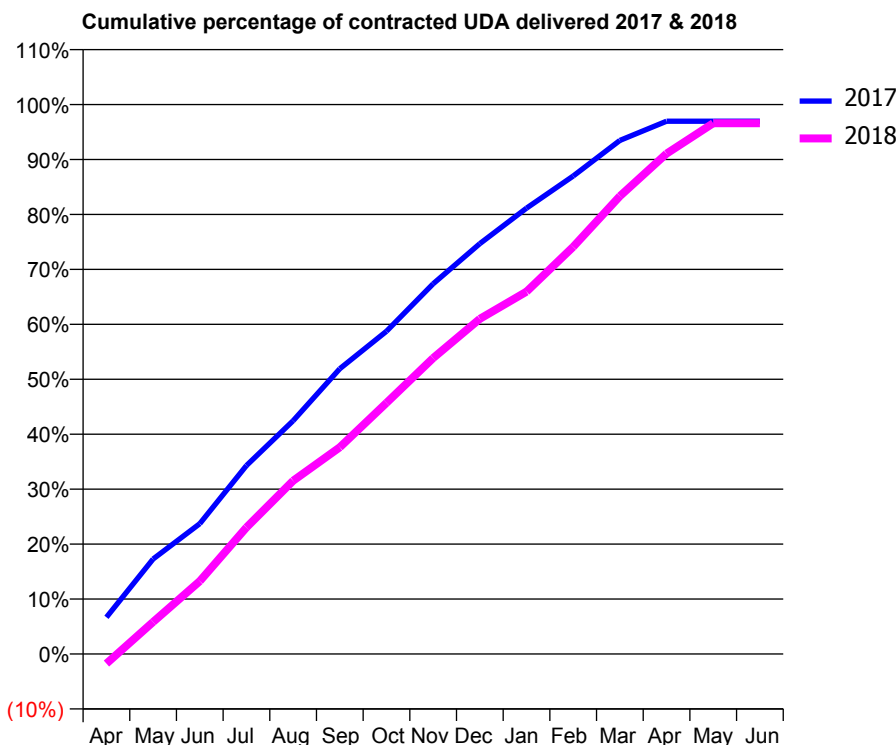
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,424 |
| Carry forward general activity (UDA) | 620 |
| 17/18 Contracted orthodontic activity (UOA) | 500 |
| Carry forward orthodontic activity (UOA) | 18 |
| Baseline contract value | £631,934.07 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,525 | |
| Quarter ending June 2017 | 7,499 | → |
| Quarter ending September 2017 | 7,385 | ↓ |
| Quarter ending December 2017 | 7,284 | ↓ |
| Quarter ending March 2018 | 7,265 | → |
| Variance since March 2017 | (3.5%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,364 | -360 |
| May | 3,534 | 1,191 |
| June | 4,843 | 2,709 |
| July | 7,006 | 4,706 |
| August | 8,669 | 6,441 |
| September | 10,605 | 7,684 |
| October | 11,997 | 9,334 |
| November | 13,759 | 11,002 |
| December | 15,253 | 12,456 |
| January | 16,573 | 13,469 |
| February | 17,764 | 15,135 |
| March | 19,088 | 17,015 |
| April | 19,801 | 18,597 |
| May | 19,803 | 19,726 |
| June | 19,804 | 19,726 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 110 | 1,862 | 5.9% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,061 | 7,982 | 13.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 932 | 1,862 | 50.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,129 | 7,982 | 39.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,254 | 10,264 | 12.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 153 | 10,264 | 1.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 79 | 10,264 | 0.8% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 7 | 7 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 7 | 7 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

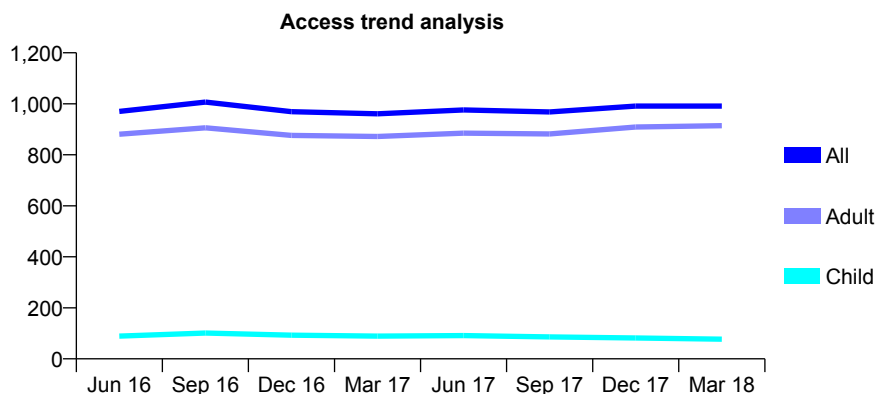
Q56 - Vital Signs At a Glance Contract Report for 827134/0017 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR JG PLUMMER |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2008 |
| Contract end date | 31/03/2019 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 2,800 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £154,537.17 |

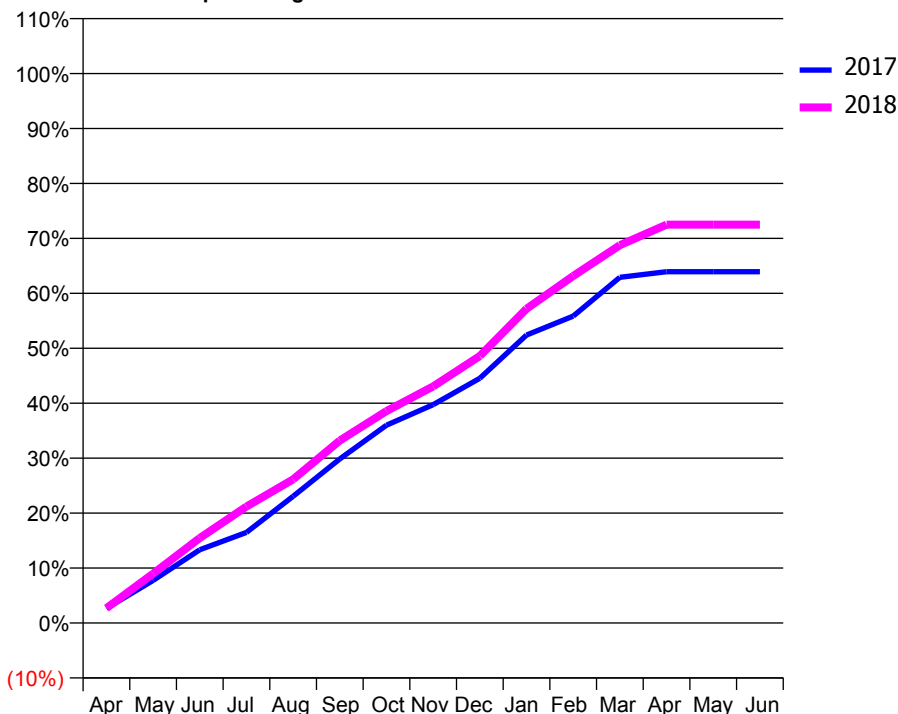
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 961 | |
| Quarter ending June 2017 | 976 | → |
| Quarter ending September 2017 | 968 | → |
| Quarter ending December 2017 | 991 | ↑ |
| Quarter ending March 2018 | 991 | → |
| Variance since March 2017 | 3.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 74 | 76 |
| May | 217 | 252 |
| June | 373 | 433 |
| July | 462 | 593 |
| August | 646 | 732 |
| September | 836 | 930 |
| October | 1,008 | 1,080 |
| November | 1,112 | 1,206 |
| December | 1,247 | 1,361 |
| January | 1,467 | 1,601 |
| February | 1,564 | 1,768 |
| March | 1,762 | 1,925 |
| April | 1,790 | 2,030 |
| May | 1,790 | 2,030 |
| June | 1,790 | 2,030 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 4 | 178 | 2.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 26 | 1,445 | 1.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0 | 178 | 0.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 14 | 1,445 | 1.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,674 | 1,686 | 99.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 1,686 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 1,686 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

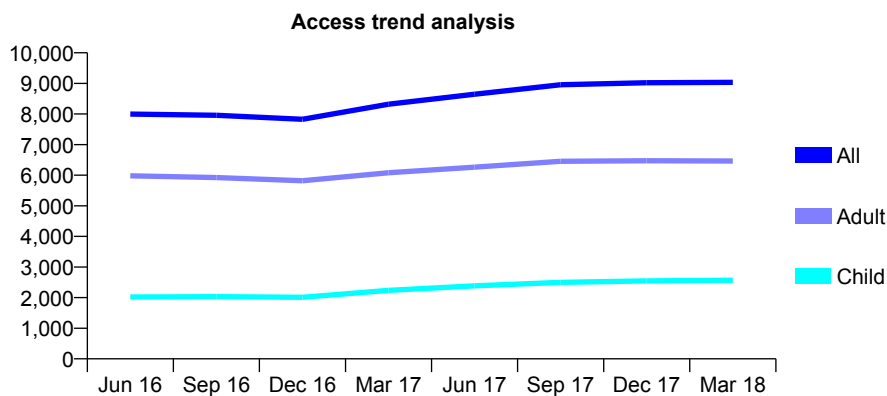
Q56 - Vital Signs At a Glance Contract Report for 836036/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR BS SANGHERA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 31,345 |
| Carry forward general activity (UDA) | 972 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £776,456.61 |

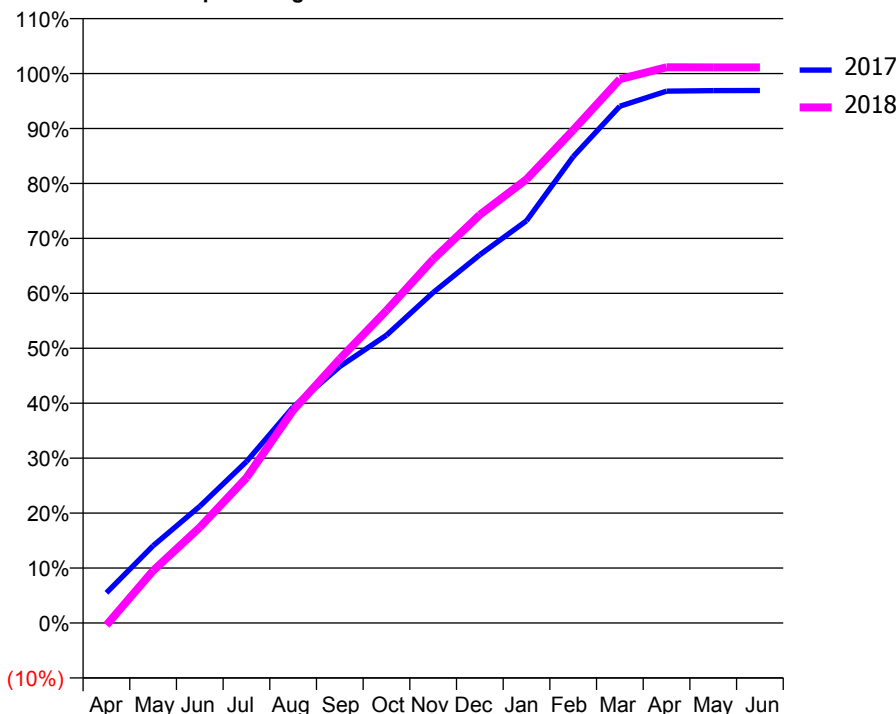
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 8,319 | |
| Quarter ending June 2017 | 8,647 | ↑ |
| Quarter ending September 2017 | 8,957 | ↑ |
| Quarter ending December 2017 | 9,020 | → |
| Quarter ending March 2018 | 9,033 | → |
| Variance since March 2017 | 8.6% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,722 | -123 |
| May | 4,405 | 2,989 |
| June | 6,663 | 5,455 |
| July | 9,204 | 8,291 |
| August | 12,318 | 12,135 |
| September | 14,634 | 15,063 |
| October | 16,415 | 17,828 |
| November | 18,855 | 20,745 |
| December | 21,002 | 23,284 |
| January | 22,943 | 25,309 |
| February | 26,602 | 28,120 |
| March | 29,478 | 31,026 |
| April | 30,339 | 31,697 |
| May | 30,369 | 31,693 |
| June | 30,373 | 31,693 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 423 | 4,749 | 8.9% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,734 | 10,276 | 16.9% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,101 | 4,749 | 65.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 5,569 | 10,276 | 54.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,404 | 14,898 | 9.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 41 | 14,898 | 0.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 227 | 14,898 | 1.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 11 | 100.0% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 11 | 100.0% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

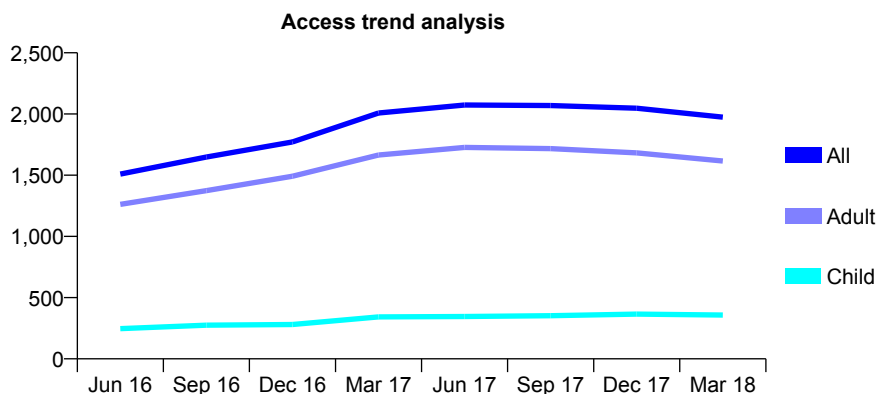
Q56 - Vital Signs At a Glance Contract Report for 836036/0003 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR BS SANGHERA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2015 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 4,123 |
| Carry forward general activity (UDA) | -82 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £149,098.33 |

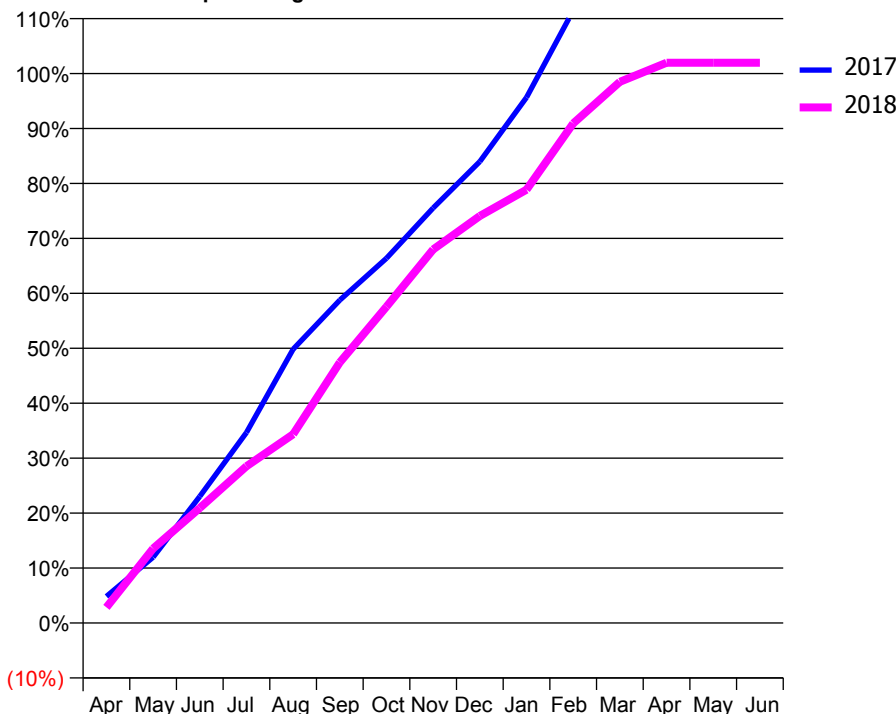
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 2,008 | |
| Quarter ending June 2017 | 2,073 | ↑ |
| Quarter ending September 2017 | 2,069 | → |
| Quarter ending December 2017 | 2,047 | ↓ |
| Quarter ending March 2018 | 1,974 | ↓ |
| Variance since March 2017 | (1.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 200 | 118 |
| May | 493 | 559 |
| June | 950 | 863 |
| July | 1,429 | 1,176 |
| August | 2,054 | 1,416 |
| September | 2,423 | 1,955 |
| October | 2,737 | 2,374 |
| November | 3,114 | 2,803 |
| December | 3,462 | 3,054 |
| January | 3,943 | 3,251 |
| February | 4,595 | 3,749 |
| March | 5,305 | 4,061 |
| April | 5,504 | 4,204 |
| May | 5,504 | 4,204 |
| June | 5,505 | 4,204 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 16 | 457 | 3.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 239 | 2,020 | 11.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 284 | 457 | 62.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,130 | 2,020 | 55.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 24 | 2,460 | 1.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 22 | 2,460 | 0.9% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 72 | 2,460 | 2.9% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

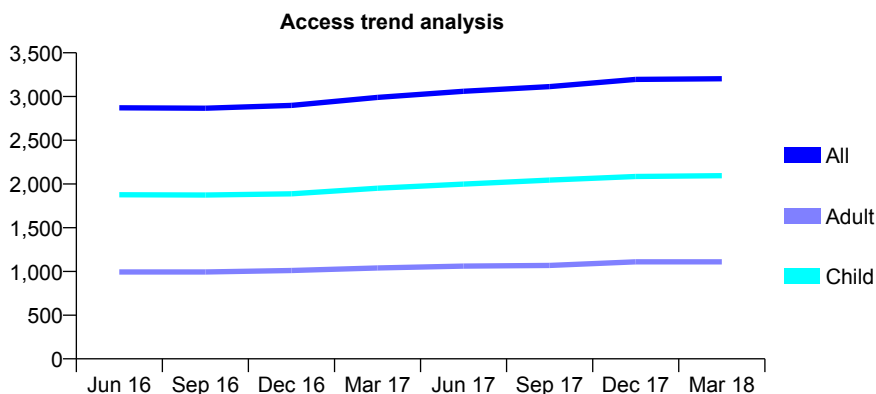
Q56 - Vital Signs At a Glance Contract Report for 839841/0003 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | MISS GM O'CALLAGHAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 9,313 |
| Carry forward general activity (UDA) | 263 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £230,290.37 |

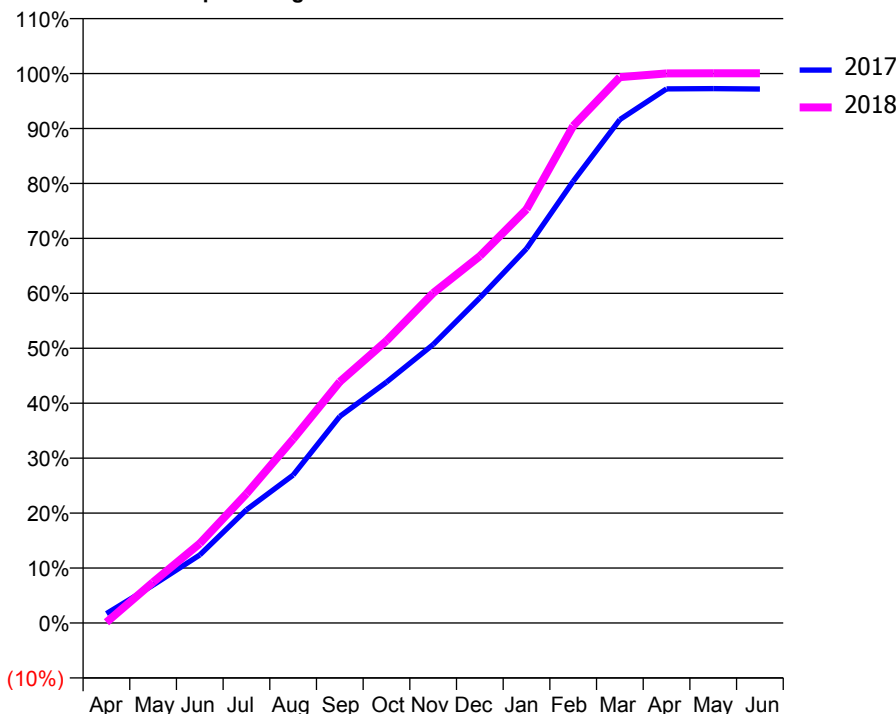
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,990 | |
| Quarter ending June 2017 | 3,060 | ↑ |
| Quarter ending September 2017 | 3,113 | → |
| Quarter ending December 2017 | 3,195 | ↑ |
| Quarter ending March 2018 | 3,204 | → |
| Variance since March 2017 | 7.2% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 160 | 12 |
| May | 642 | 692 |
| June | 1,154 | 1,348 |
| July | 1,920 | 2,192 |
| August | 2,508 | 3,118 |
| September | 3,502 | 4,090 |
| October | 4,082 | 4,783 |
| November | 4,721 | 5,592 |
| December | 5,510 | 6,219 |
| January | 6,345 | 7,012 |
| February | 7,485 | 8,424 |
| March | 8,532 | 9,250 |
| April | 9,051 | 9,314 |
| May | 9,058 | 9,318 |
| June | 9,050 | 9,318 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 372 | 3,815 | 9.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 373 | 1,461 | 25.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,567 | 3,815 | 67.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 717 | 1,461 | 49.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 344 | 5,097 | 6.7% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 8 | 5,097 | 0.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 5,097 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

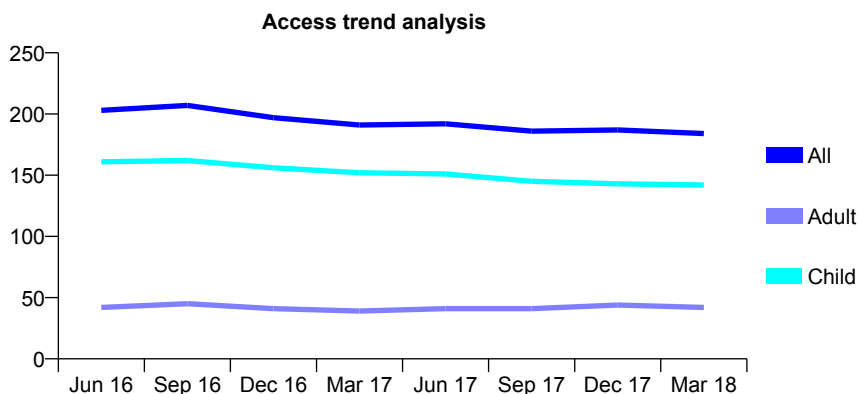
Q56 - Vital Signs At a Glance Contract Report for 840718/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR LS KHANGURA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-----------|
| 17/18 Contracted general activity (UDA) | 350 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £9,243.92 |

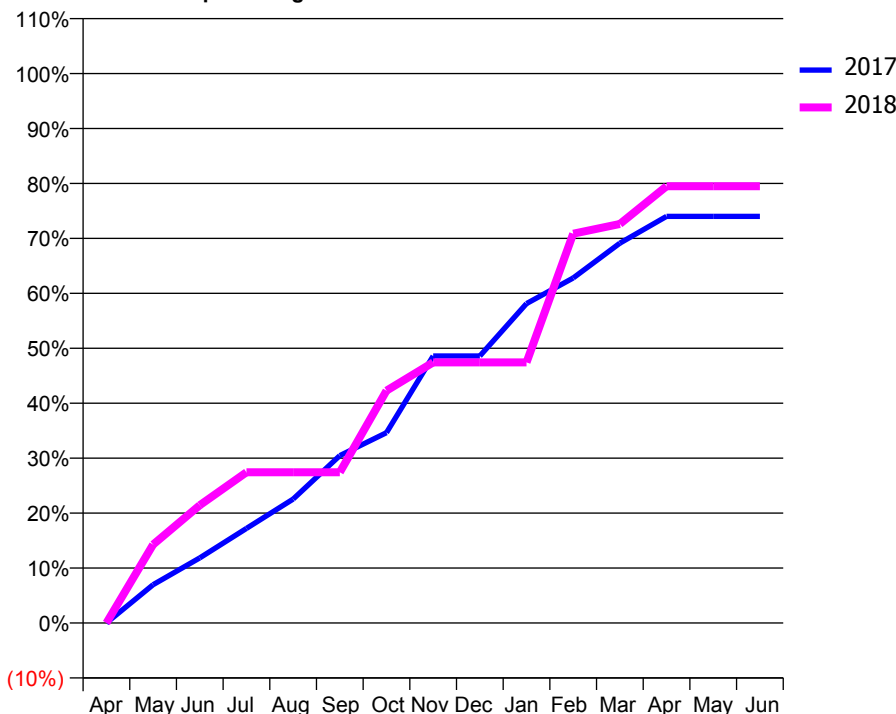
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 191 | |
| Quarter ending June 2017 | 192 | → |
| Quarter ending September 2017 | 186 | ↓ |
| Quarter ending December 2017 | 187 | → |
| Quarter ending March 2018 | 184 | ↓ |
| Variance since March 2017 | (3.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 0 | 0 |
| May | 30 | 50 |
| June | 51 | 75 |
| July | 74 | 96 |
| August | 97 | 96 |
| September | 131 | 96 |
| October | 149 | 148 |
| November | 209 | 166 |
| December | 209 | 166 |
| January | 250 | 166 |
| February | 270 | 248 |
| March | 297 | 254 |
| April | 318 | 278 |
| May | 318 | 278 |
| June | 318 | 278 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 2 | 210 | 1.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 16 | 0.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 152 | 210 | 72.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 12 | 16 | 75.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1 | 224 | 0.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 224 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 224 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

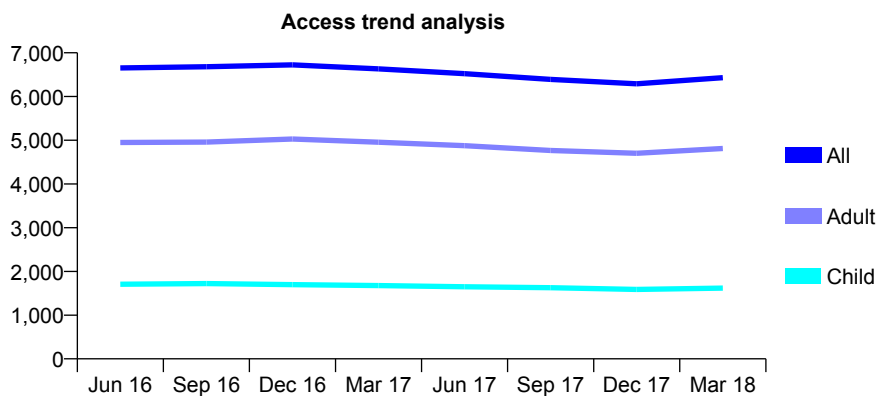
Q56 - Vital Signs At a Glance Contract Report for 842281/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR PS ROLFE |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 16/12/2007 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,749 |
| Carry forward general activity (UDA) | -187 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £531,441.06 |

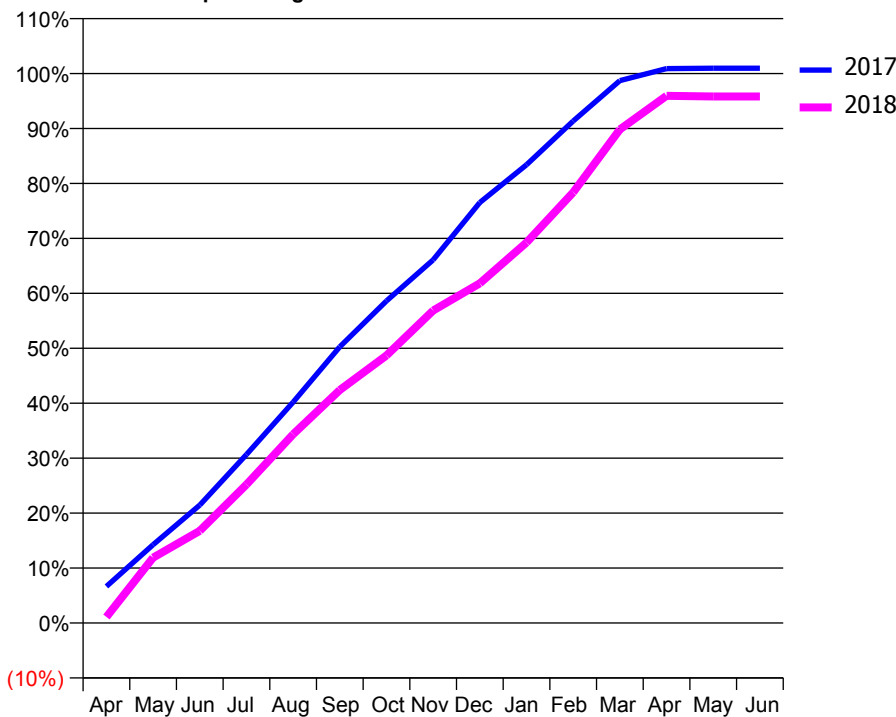
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,631 | |
| Quarter ending June 2017 | 6,524 | ↓ |
| Quarter ending September 2017 | 6,391 | ↓ |
| Quarter ending December 2017 | 6,290 | ↓ |
| Quarter ending March 2018 | 6,431 | ↑ |
| Variance since March 2017 | (3.0%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 1,281 | 218 |
| May | 2,741 | 2,351 |
| June | 4,124 | 3,316 |
| July | 5,895 | 4,979 |
| August | 7,730 | 6,783 |
| September | 9,663 | 8,373 |
| October | 11,268 | 9,617 |
| November | 12,706 | 11,233 |
| December | 14,711 | 12,207 |
| January | 16,033 | 13,674 |
| February | 17,559 | 15,476 |
| March | 18,974 | 17,740 |
| April | 19,396 | 18,946 |
| May | 19,409 | 18,921 |
| June | 19,411 | 18,921 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 314 | 2,768 | 11.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,194 | 6,851 | 17.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,829 | 2,768 | 66.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,396 | 6,851 | 49.6% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 949 | 9,841 | 9.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 47 | 9,841 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 88 | 9,841 | 0.9% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

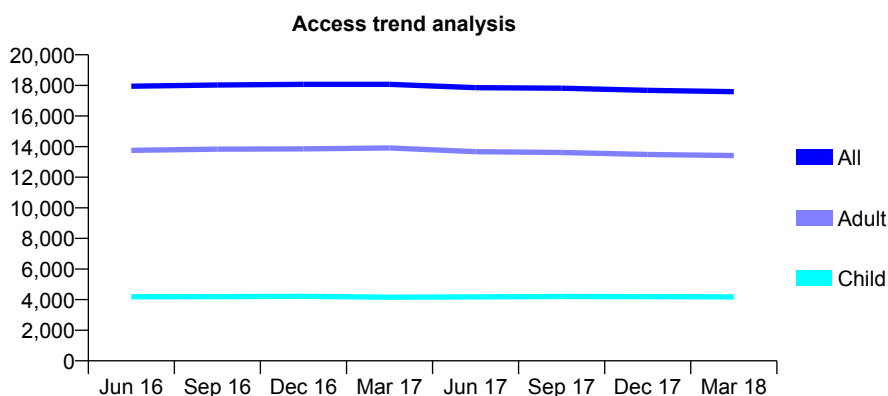
Q56 - Vital Signs At a Glance Contract Report for 843059/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | Mr S Camderman and M Birgani |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---------------|
| 17/18 Contracted general activity (UDA) | 46,679 |
| Carry forward general activity (UDA) | 1,280 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £1,282,228.95 |

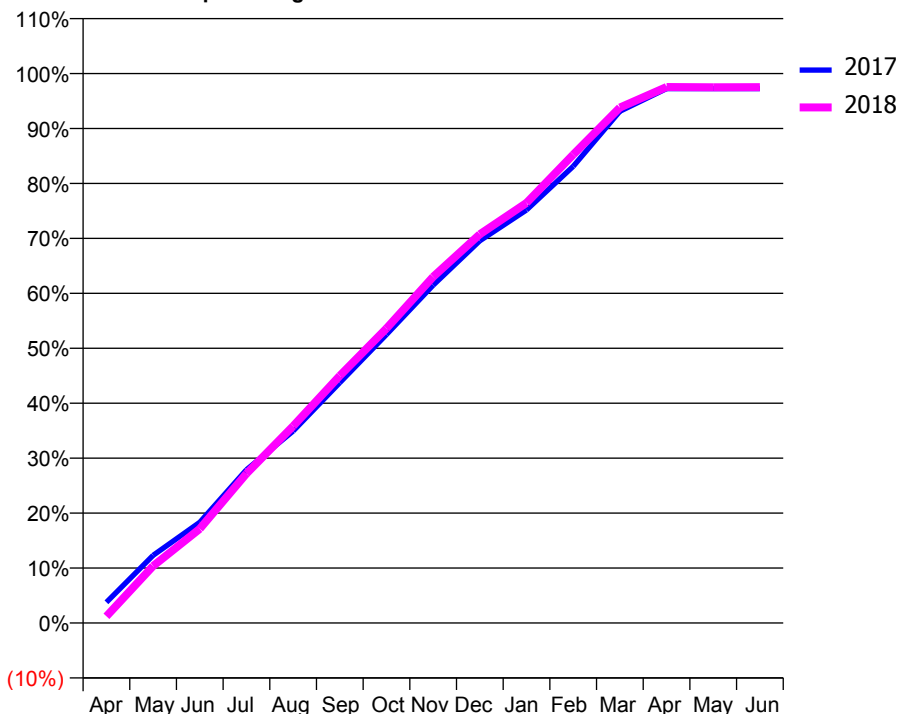
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 18,069 | |
| Quarter ending June 2017 | 17,849 | ↓ |
| Quarter ending September 2017 | 17,821 | → |
| Quarter ending December 2017 | 17,678 | → |
| Quarter ending March 2018 | 17,594 | → |
| Variance since March 2017 | (2.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,766 | 574 |
| May | 5,746 | 4,841 |
| June | 8,560 | 8,002 |
| July | 13,020 | 12,687 |
| August | 16,306 | 16,730 |
| September | 20,416 | 21,011 |
| October | 24,510 | 25,023 |
| November | 28,700 | 29,413 |
| December | 32,474 | 33,028 |
| January | 35,092 | 35,688 |
| February | 38,786 | 39,793 |
| March | 43,473 | 43,789 |
| April | 45,390 | 45,530 |
| May | 45,397 | 45,505 |
| June | 45,399 | 45,521 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 423 | 6,180 | 6.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 2,612 | 19,114 | 13.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,534 | 6,180 | 57.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 10,755 | 19,114 | 56.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,409 | 25,258 | 5.6% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 198 | 25,258 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 258 | 25,258 | 1.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 16 | 17 | 94.1% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 16 | 17 | 94.1% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

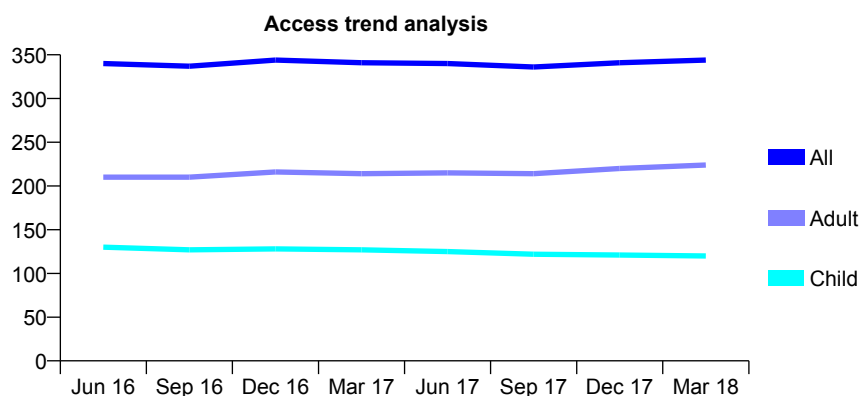
Q56 - Vital Signs At a Glance Contract Report for 847151/0001 - Year end March 2018

| | |
|----------------------|-------------------|
| Name or company name | MR RB DE VILLIERS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

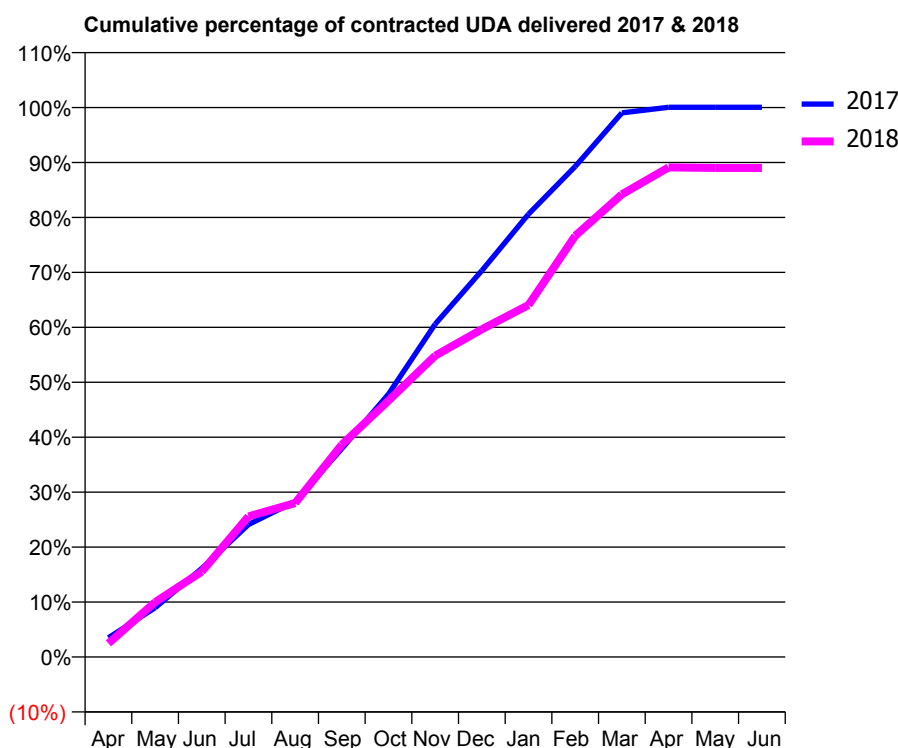
| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,081 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £25,098.69 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 341 | |
| Quarter ending June 2017 | 340 | → |
| Quarter ending September 2017 | 336 | ↓ |
| Quarter ending December 2017 | 341 | → |
| Quarter ending March 2018 | 344 | → |
| Variance since March 2017 | 0.9% | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 38 | 27 |
| May | 97 | 108 |
| June | 174 | 168 |
| July | 261 | 277 |
| August | 306 | 303 |
| September | 410 | 418 |
| October | 517 | 504 |
| November | 655 | 593 |
| December | 760 | 645 |
| January | 871 | 692 |
| February | 965 | 829 |
| March | 1,070 | 910 |
| April | 1,081 | 963 |
| May | 1,081 | 962 |
| June | 1,081 | 962 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 11 | 210 | 5.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 35 | 347 | 10.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 155 | 210 | 73.8% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 246 | 347 | 70.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 21 | 572 | 3.7% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 572 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 5 | 572 | 0.9% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

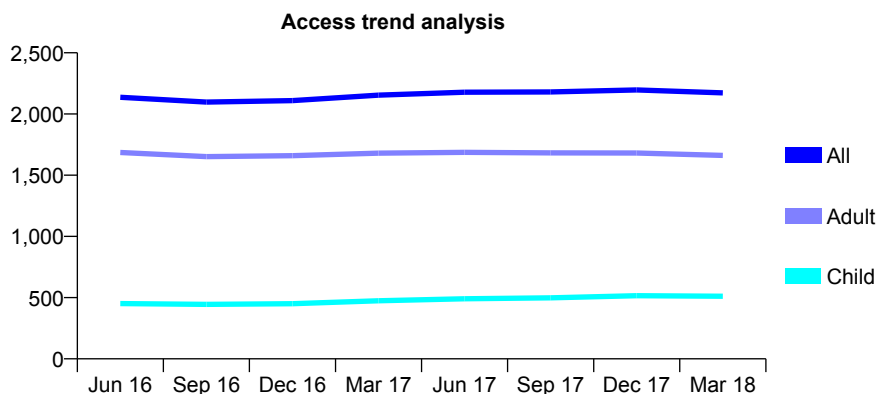
Q56 - Vital Signs At a Glance Contract Report for 855847/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR A BEHNIA |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,679 |
| Carry forward general activity (UDA) | -37 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £132,159.02 |

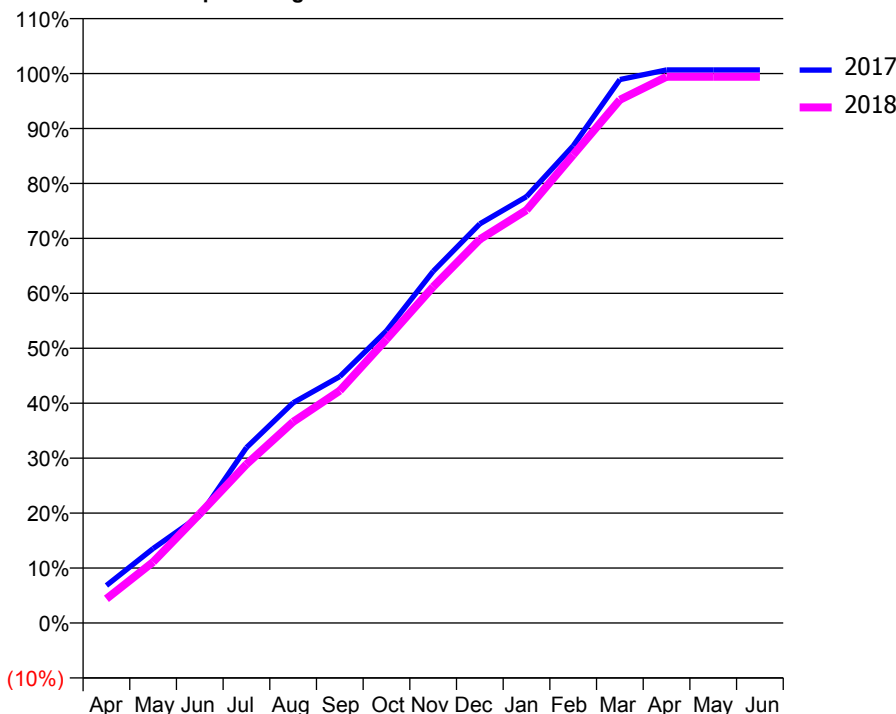
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,154 | |
| Quarter ending June 2017 | 2,178 | → |
| Quarter ending September 2017 | 2,180 | → |
| Quarter ending December 2017 | 2,197 | → |
| Quarter ending March 2018 | 2,173 | ↓ |
| Variance since March 2017 | 0.9% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 388 | 251 |
| May | 770 | 630 |
| June | 1,110 | 1,130 |
| July | 1,813 | 1,641 |
| August | 2,276 | 2,079 |
| September | 2,548 | 2,401 |
| October | 3,020 | 2,932 |
| November | 3,634 | 3,476 |
| December | 4,125 | 3,966 |
| January | 4,406 | 4,268 |
| February | 4,932 | 4,838 |
| March | 5,616 | 5,406 |
| April | 5,716 | 5,645 |
| May | 5,716 | 5,645 |
| June | 5,716 | 5,645 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 21 | 724 | 2.9% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 120 | 2,209 | 5.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 488 | 724 | 67.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,442 | 2,209 | 65.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 37 | 3,000 | 1.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 3,000 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 3,000 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 3 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

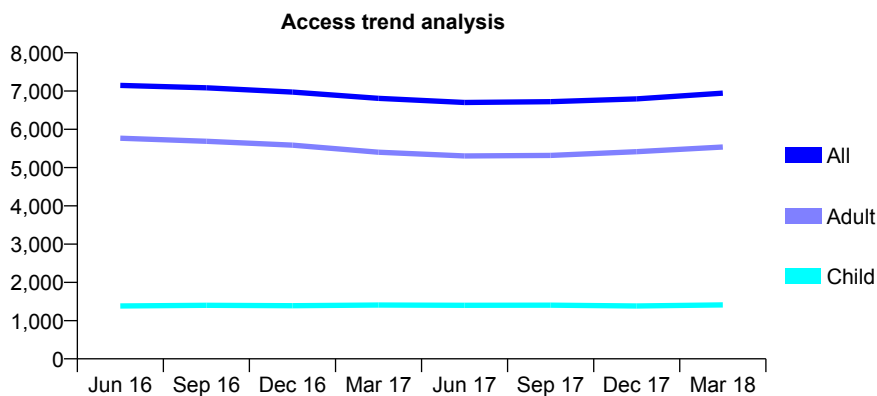
Q56 - Vital Signs At a Glance Contract Report for 883840/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MS I PODDAR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/08/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,000 |
| Carry forward general activity (UDA) | 85 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £451,729.73 |

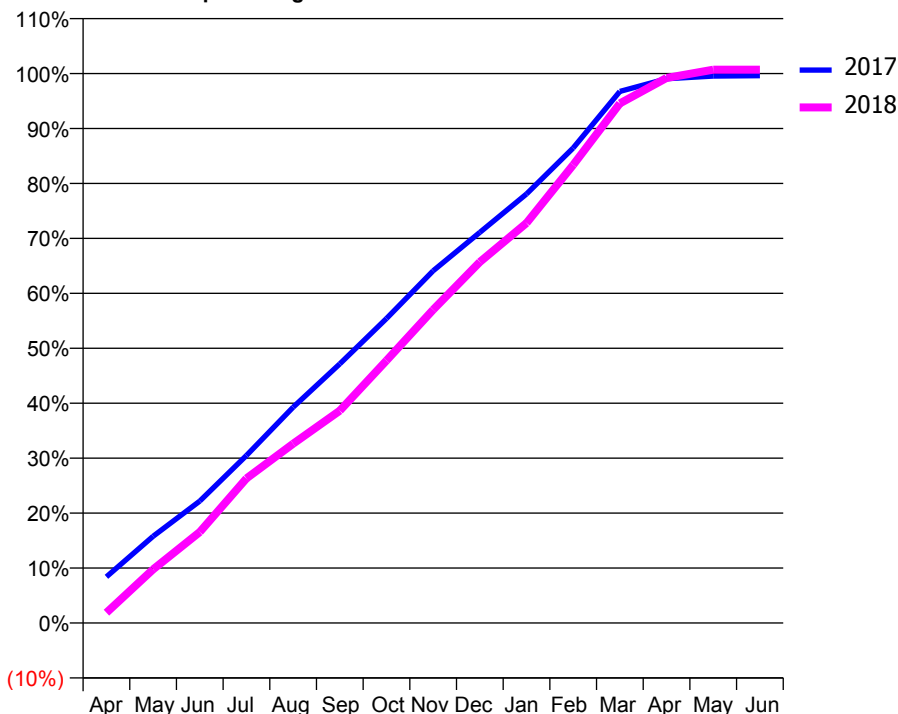
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,808 | |
| Quarter ending June 2017 | 6,703 | ↓ |
| Quarter ending September 2017 | 6,721 | → |
| Quarter ending December 2017 | 6,797 | → |
| Quarter ending March 2018 | 6,947 | ↑ |
| Variance since March 2017 | 2.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,764 | 396 |
| May | 3,313 | 2,050 |
| June | 4,662 | 3,477 |
| July | 6,403 | 5,525 |
| August | 8,246 | 6,851 |
| September | 9,904 | 8,115 |
| October | 11,639 | 10,032 |
| November | 13,460 | 11,973 |
| December | 14,927 | 13,797 |
| January | 16,397 | 15,285 |
| February | 18,153 | 17,506 |
| March | 20,316 | 19,857 |
| April | 20,800 | 20,830 |
| May | 20,899 | 21,148 |
| June | 20,915 | 21,148 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 84 | 1,977 | 4.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 761 | 7,212 | 10.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,130 | 1,977 | 57.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,408 | 7,212 | 47.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 322 | 9,389 | 3.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 128 | 9,389 | 1.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 64 | 9,389 | 0.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 11 | 12 | 91.7% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 12 | 66.7% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

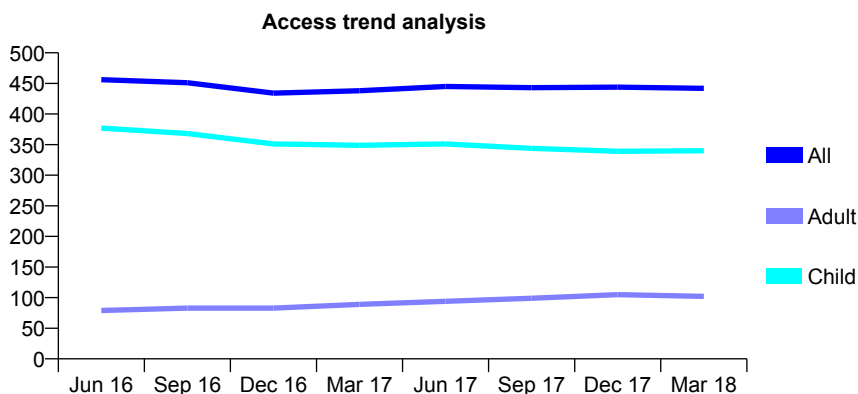
Q56 - Vital Signs At a Glance Contract Report for 904945/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR GV SHAW |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,586 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £41,409.84 |

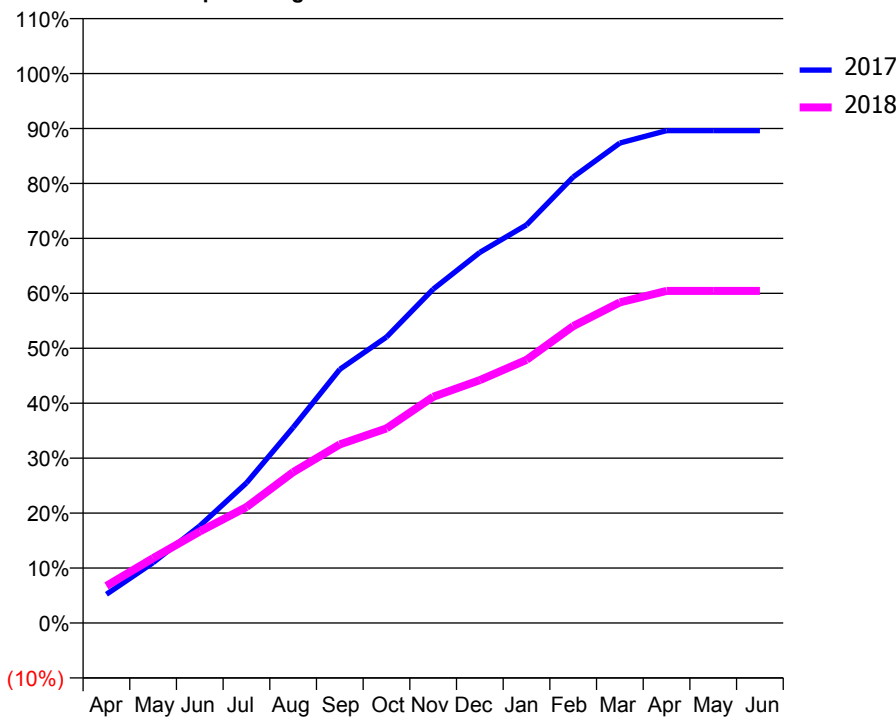
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 438 | |
| Quarter ending June 2017 | 445 | → |
| Quarter ending September 2017 | 443 | → |
| Quarter ending December 2017 | 444 | → |
| Quarter ending March 2018 | 442 | → |
| Variance since March 2017 | 0.9% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | 83 | 107 |
| May | 174 | 187 |
| June | 280 | 264 |
| July | 404 | 335 |
| August | 564 | 436 |
| September | 732 | 516 |
| October | 825 | 562 |
| November | 964 | 653 |
| December | 1,070 | 701 |
| January | 1,149 | 759 |
| February | 1,287 | 857 |
| March | 1,385 | 925 |
| April | 1,421 | 959 |
| May | 1,421 | 959 |
| June | 1,421 | 959 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 36 | 604 | 6.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 0 | 42 | 0.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 419 | 604 | 69.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 28 | 42 | 66.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 13 | 648 | 2.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 648 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 7 | 648 | 1.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

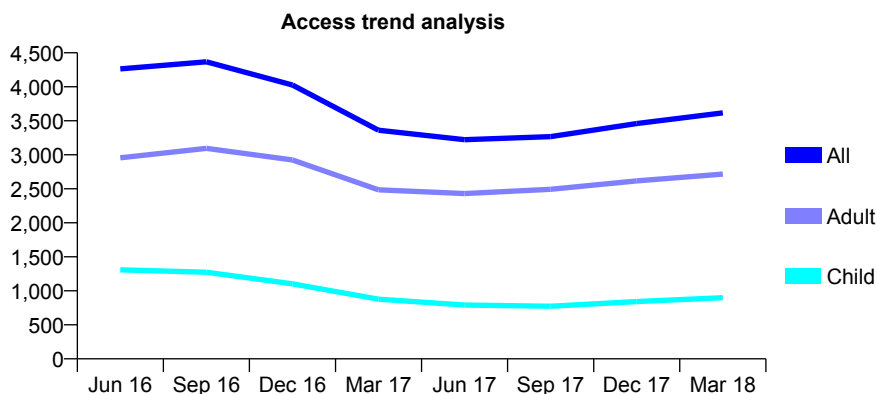
Q56 - Vital Signs At a Glance Contract Report for 905941/0001 - Year end March 2018

| | |
|----------------------|-------------------------|
| Name or company name | Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

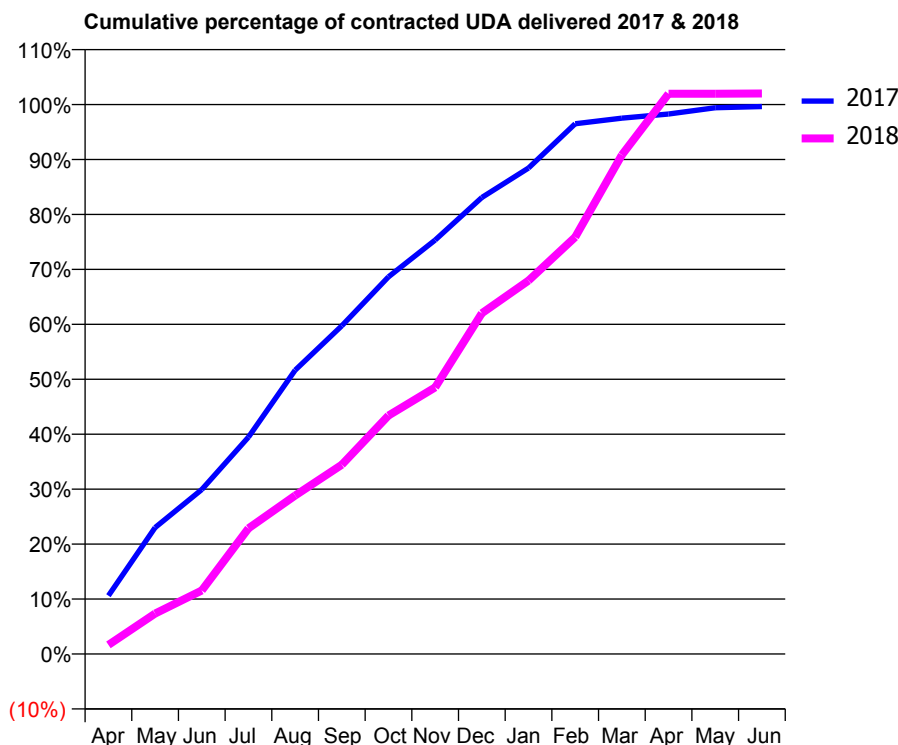
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,641 |
| Carry forward general activity (UDA) | 41 |
| 17/18 Contracted orthodontic activity (UOA) | 68 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £318,440.29 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 3,362 | |
| Quarter ending June 2017 | 3,223 | ↓ |
| Quarter ending September 2017 | 3,268 | → |
| Quarter ending December 2017 | 3,459 | ↑ |
| Quarter ending March 2018 | 3,616 | ↑ |
| Variance since March 2017 | 7.6% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 1,131 | 176 |
| May | 2,449 | 784 |
| June | 3,186 | 1,231 |
| July | 4,201 | 2,434 |
| August | 5,496 | 3,068 |
| September | 6,355 | 3,665 |
| October | 7,304 | 4,620 |
| November | 8,016 | 5,164 |
| December | 8,839 | 6,599 |
| January | 9,411 | 7,232 |
| February | 10,267 | 8,074 |
| March | 10,378 | 9,663 |
| April | 10,458 | 10,849 |
| May | 10,577 | 10,850 |
| June | 10,600 | 10,853 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 52 | 1,091 | 4.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 242 | 3,219 | 7.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 530 | 1,091 | 48.6% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,257 | 3,219 | 39.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 365 | 4,630 | 7.9% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 6 | 4,630 | 0.1% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 42 | 4,630 | 0.9% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 5 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 5 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

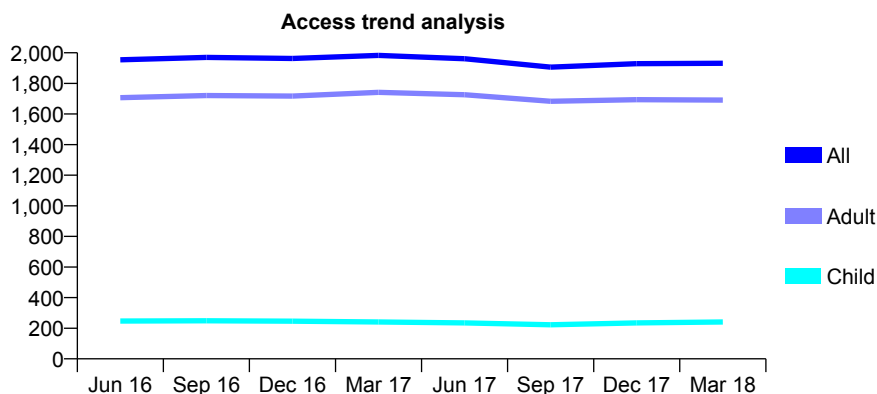
Q56 - Vital Signs At a Glance Contract Report for 906247/0001 - Year end March 2018

| | |
|----------------------|----------------------------|
| Name or company name | Brook Lane Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 5,493 |
| Carry forward general activity (UDA) | -19 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £118,104.05 |

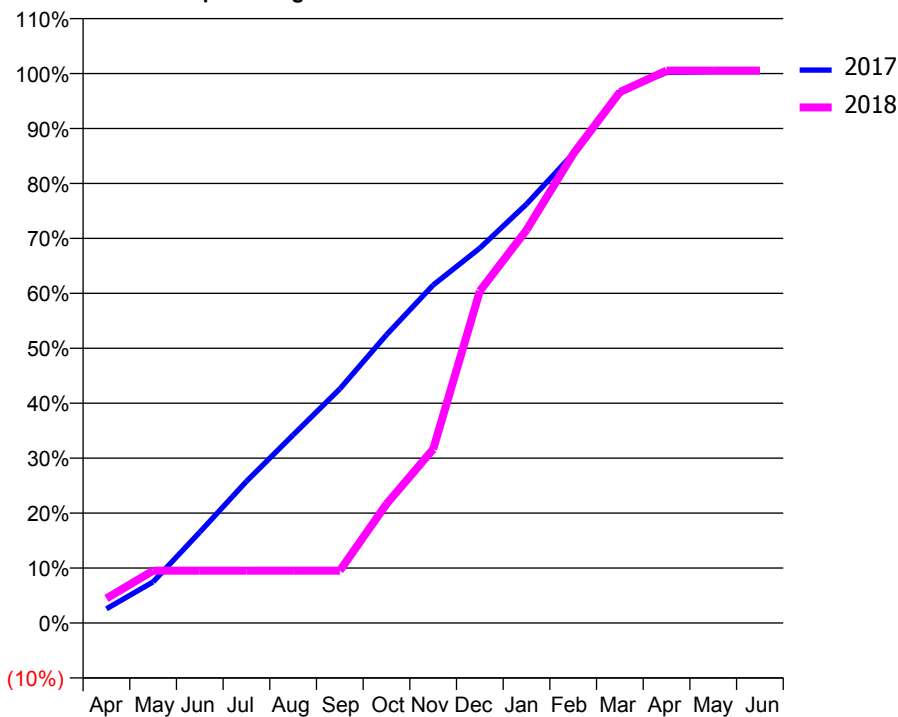
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,983 | |
| Quarter ending June 2017 | 1,961 | ↓ |
| Quarter ending September 2017 | 1,906 | ↓ |
| Quarter ending December 2017 | 1,929 | → |
| Quarter ending March 2018 | 1,932 | → |
| Variance since March 2017 | (2.6%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 141 | 246 |
| May | 411 | 524 |
| June | 908 | 524 |
| July | 1,416 | 524 |
| August | 1,880 | 524 |
| September | 2,340 | 524 |
| October | 2,881 | 1,189 |
| November | 3,378 | 1,738 |
| December | 3,747 | 3,319 |
| January | 4,187 | 3,929 |
| February | 4,691 | 4,688 |
| March | 5,316 | 5,307 |
| April | 5,503 | 5,522 |
| May | 5,512 | 5,522 |
| June | 5,512 | 5,522 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 23 | 384 | 6.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 442 | 2,682 | 16.5% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 244 | 384 | 63.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,503 | 2,682 | 56.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 276 | 3,059 | 9.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 8 | 3,059 | 0.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 13 | 3,059 | 0.4% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 2 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 2 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

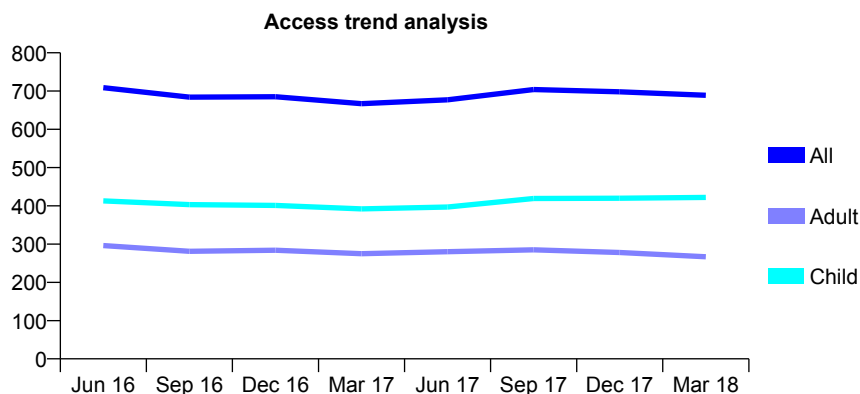
Q56 - Vital Signs At a Glance Contract Report for 907332/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR HJ DHANJI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 1,400 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £32,539.35 |

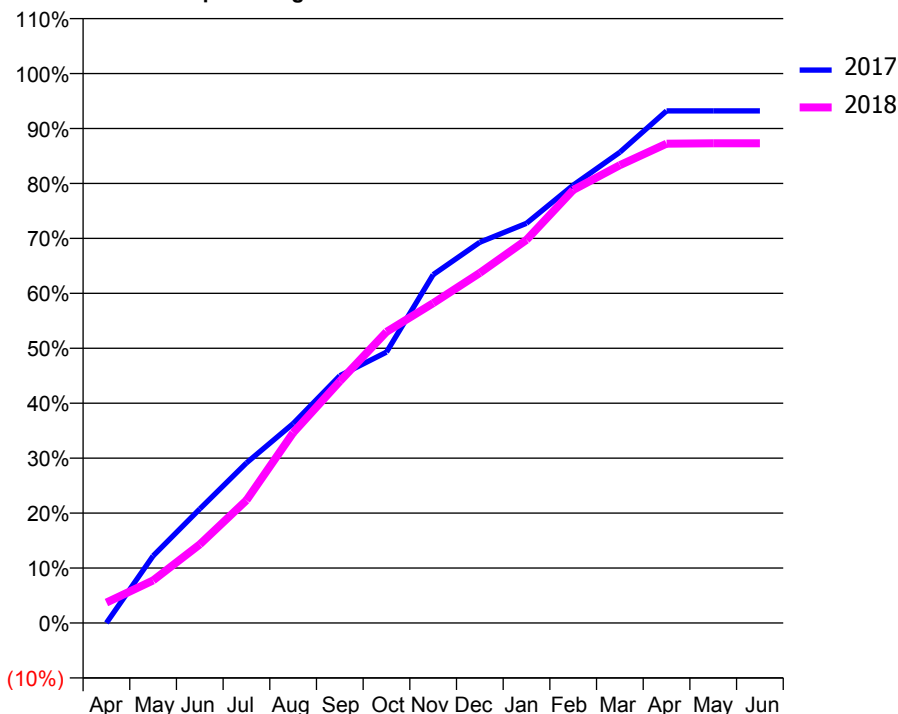
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 667 | |
| Quarter ending June 2017 | 677 | → |
| Quarter ending September 2017 | 704 | ↑ |
| Quarter ending December 2017 | 698 | → |
| Quarter ending March 2018 | 689 | ↓ |
| Variance since March 2017 | 3.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 0 | 52 |
| May | 171 | 108 |
| June | 291 | 200 |
| July | 408 | 313 |
| August | 508 | 485 |
| September | 630 | 616 |
| October | 690 | 742 |
| November | 887 | 815 |
| December | 970 | 892 |
| January | 1,018 | 976 |
| February | 1,115 | 1,103 |
| March | 1,199 | 1,166 |
| April | 1,305 | 1,221 |
| May | 1,305 | 1,222 |
| June | 1,305 | 1,222 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 8 | 495 | 1.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 10 | 294 | 3.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 100 | 495 | 20.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 159 | 294 | 54.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 11 | 752 | 1.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 752 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 752 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

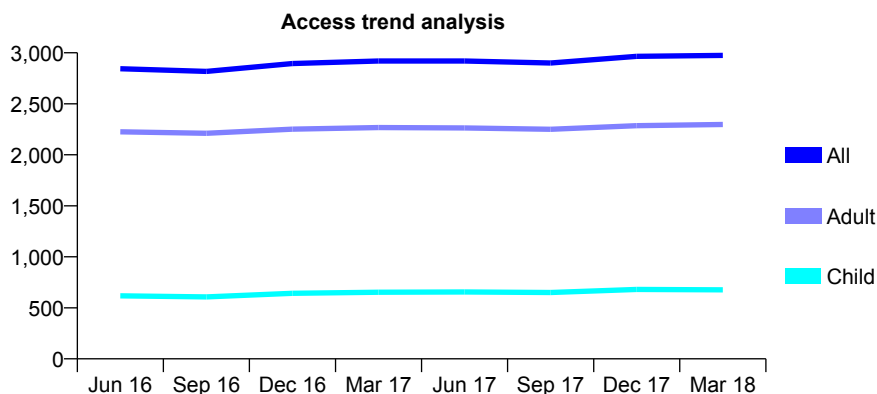
Q56 - Vital Signs At a Glance Contract Report for 908002/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR DC TRENT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 8,137 |
| Carry forward general activity (UDA) | -163 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £171,221.03 |

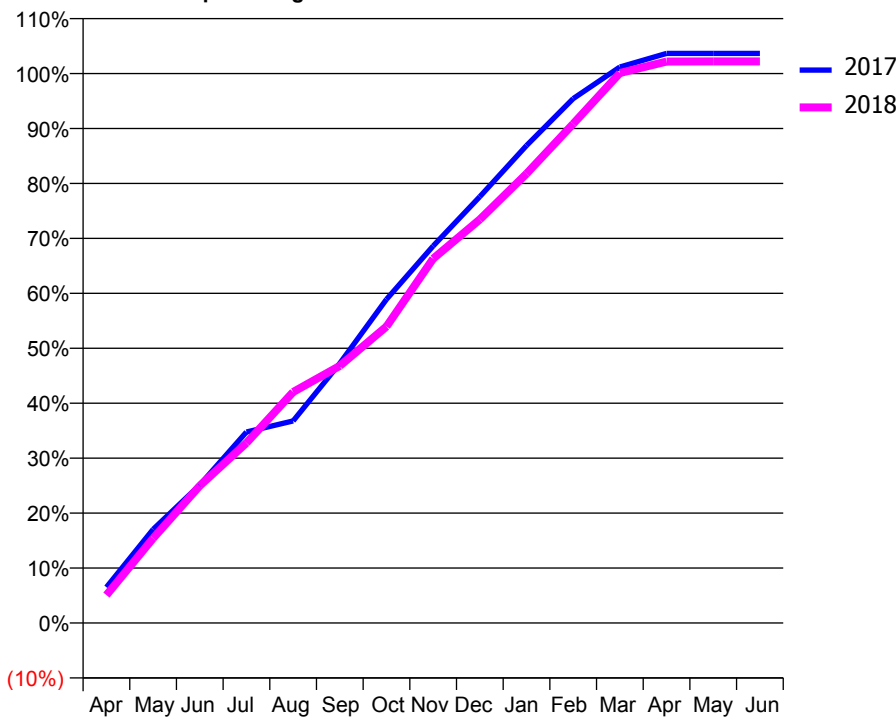
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,920 | |
| Quarter ending June 2017 | 2,919 | → |
| Quarter ending September 2017 | 2,900 | → |
| Quarter ending December 2017 | 2,966 | ↑ |
| Quarter ending March 2018 | 2,974 | → |
| Variance since March 2017 | 1.8% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 531 | 414 |
| May | 1,388 | 1,256 |
| June | 2,046 | 2,034 |
| July | 2,828 | 2,668 |
| August | 2,992 | 3,421 |
| September | 3,846 | 3,809 |
| October | 4,794 | 4,390 |
| November | 5,584 | 5,395 |
| December | 6,315 | 5,975 |
| January | 7,070 | 6,654 |
| February | 7,764 | 7,392 |
| March | 8,233 | 8,145 |
| April | 8,435 | 8,315 |
| May | 8,435 | 8,316 |
| June | 8,435 | 8,316 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 61 | 1,006 | 6.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 424 | 3,219 | 13.2% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 563 | 1,006 | 56.0% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,560 | 3,219 | 48.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 255 | 4,193 | 6.1% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 4,193 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 57 | 4,193 | 1.4% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 3 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 3 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

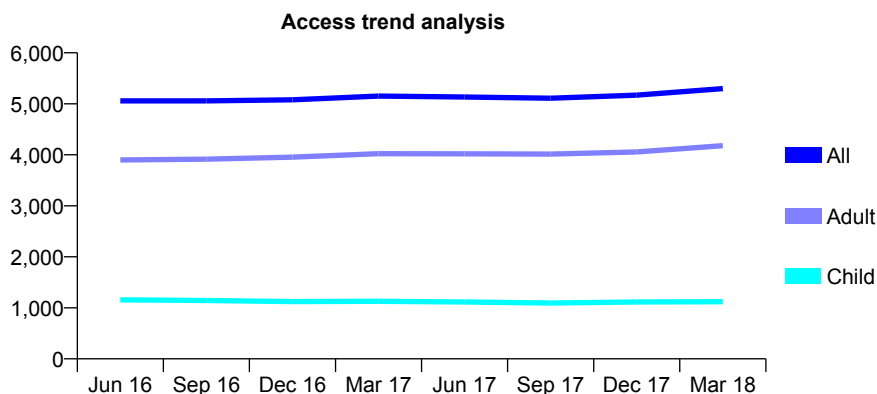
Q56 - Vital Signs At a Glance Contract Report for 910201/0001 - Year end March 2018

| | |
|----------------------|-------------------------------|
| Name or company name | Cheerag Raval and Gemma Raval |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 14,239 |
| Carry forward general activity (UDA) | 92 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £306,150.29 |

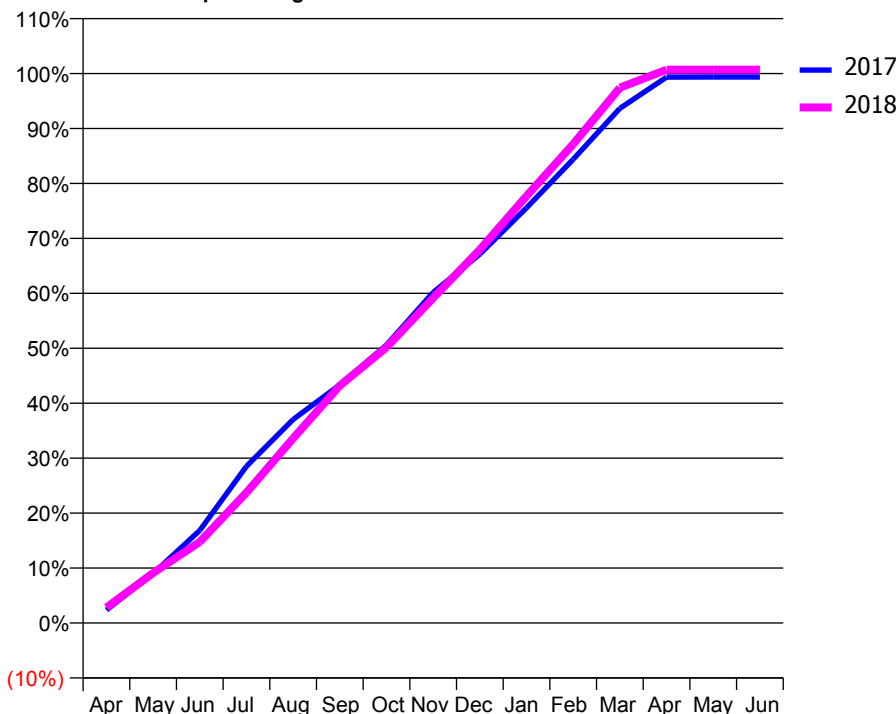
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 5,151 | |
| Quarter ending June 2017 | 5,133 | → |
| Quarter ending September 2017 | 5,109 | → |
| Quarter ending December 2017 | 5,170 | → |
| Quarter ending March 2018 | 5,297 | ↑ |
| Variance since March 2017 | 2.8% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 337 | 404 |
| May | 1,284 | 1,296 |
| June | 2,399 | 2,102 |
| July | 4,061 | 3,383 |
| August | 5,275 | 4,787 |
| September | 6,173 | 6,152 |
| October | 7,206 | 7,143 |
| November | 8,568 | 8,426 |
| December | 9,558 | 9,677 |
| January | 10,758 | 11,066 |
| February | 12,017 | 12,410 |
| March | 13,335 | 13,873 |
| April | 14,145 | 14,336 |
| May | 14,147 | 14,336 |
| June | 14,147 | 14,337 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 220 | 2,134 | 10.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 983 | 6,027 | 16.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,484 | 2,134 | 69.5% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,622 | 6,027 | 43.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 430 | 8,017 | 5.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 49 | 8,017 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 172 | 8,017 | 2.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

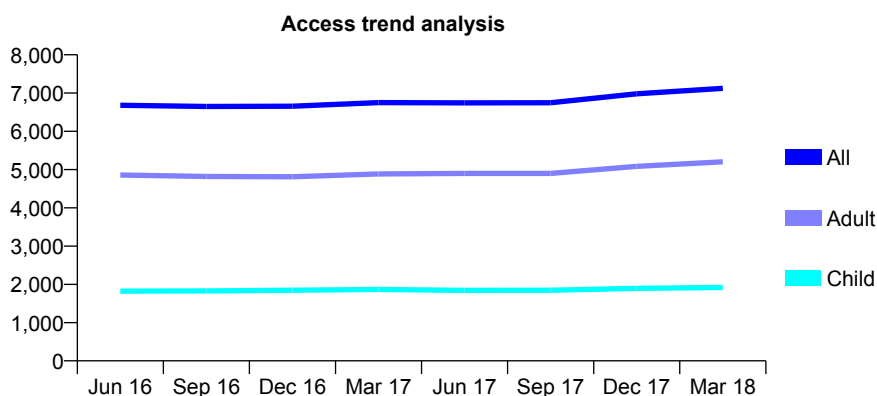
Q56 - Vital Signs At a Glance Contract Report for 915246/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MRS CH JACKMAN |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

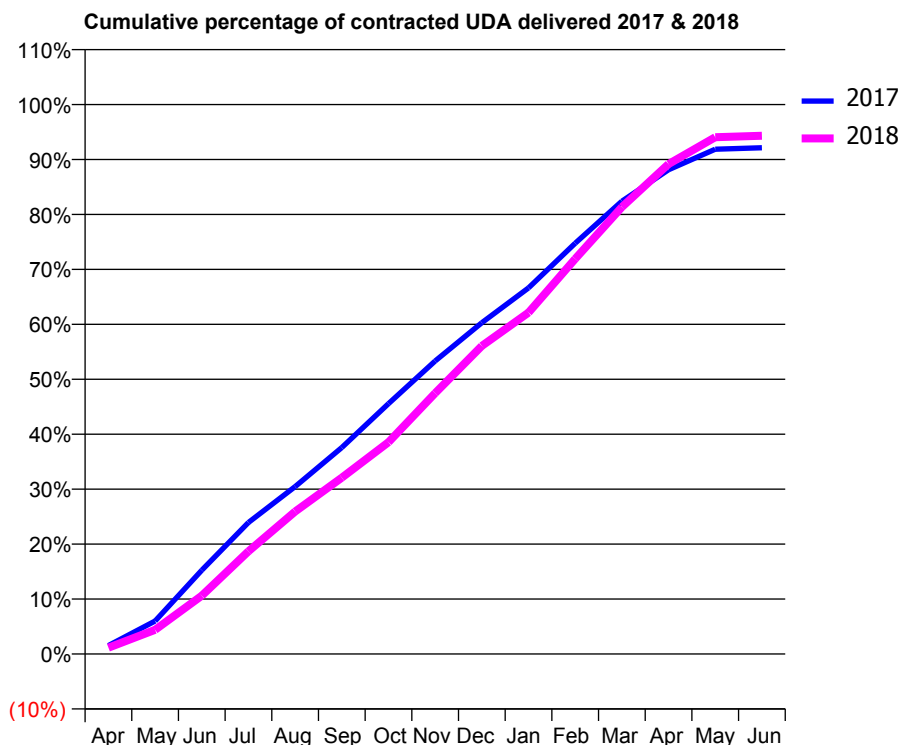
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 20,400 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £542,141.45 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,752 | |
| Quarter ending June 2017 | 6,743 | → |
| Quarter ending September 2017 | 6,746 | → |
| Quarter ending December 2017 | 6,980 | ↑ |
| Quarter ending March 2018 | 7,124 | ↑ |
| Variance since March 2017 | 5.5% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 313 | 237 |
| May | 1,225 | 896 |
| June | 3,110 | 2,166 |
| July | 4,884 | 3,815 |
| August | 6,214 | 5,288 |
| September | 7,664 | 6,545 |
| October | 9,293 | 7,866 |
| November | 10,876 | 9,684 |
| December | 12,299 | 11,437 |
| January | 13,590 | 12,674 |
| February | 15,249 | 14,669 |
| March | 16,810 | 16,591 |
| April | 17,980 | 18,188 |
| May | 18,738 | 19,187 |
| June | 18,794 | 19,238 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 170 | 3,044 | 5.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 893 | 7,216 | 12.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,005 | 3,044 | 65.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,429 | 7,216 | 47.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 652 | 10,632 | 6.1% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 81 | 10,632 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 181 | 10,632 | 1.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 18 | 19 | 94.7% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 15 | 19 | 78.9% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

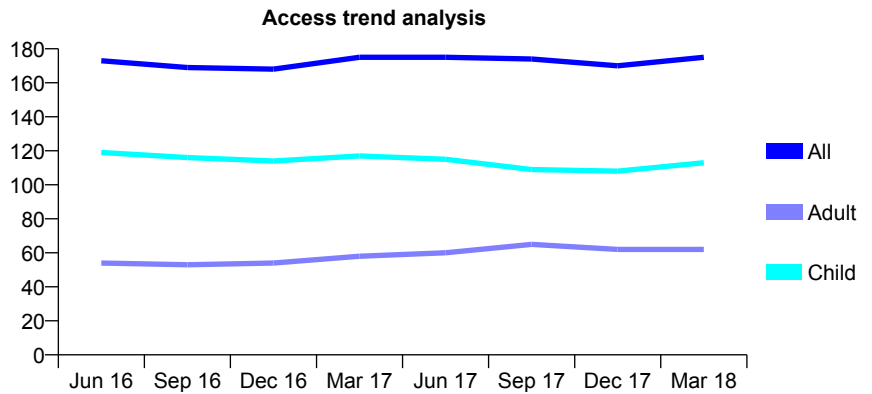
Q56 - Vital Signs At a Glance Contract Report for 920924/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR JM STOKES |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2007 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 473 |
| Carry forward general activity (UDA) | -6 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £13,971.14 |

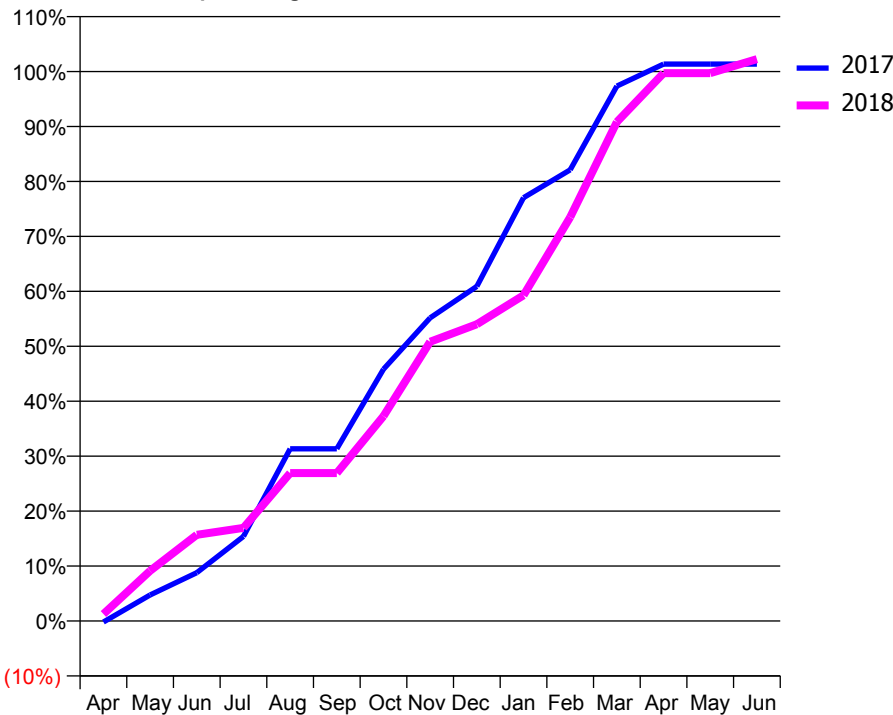
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2017 | 175 | |
| Quarter ending June 2017 | 175 | → |
| Quarter ending September 2017 | 174 | → |
| Quarter ending December 2017 | 170 | ↓ |
| Quarter ending March 2018 | 175 | ↑ |
| Variance since March 2017 | 0.0% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|------|
| | 2017 | 2018 |
| April | -1 | 6 |
| May | 22 | 43 |
| June | 42 | 74 |
| July | 73 | 80 |
| August | 148 | 127 |
| September | 148 | 127 |
| October | 217 | 176 |
| November | 261 | 240 |
| December | 288 | 255 |
| January | 364 | 280 |
| February | 388 | 348 |
| March | 460 | 430 |
| April | 479 | 472 |
| May | 479 | 472 |
| June | 479 | 484 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 5 | 166 | 3.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 8 | 52 | 15.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 108 | 166 | 65.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 27 | 52 | 51.9% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 5 | 218 | 2.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 218 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 218 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

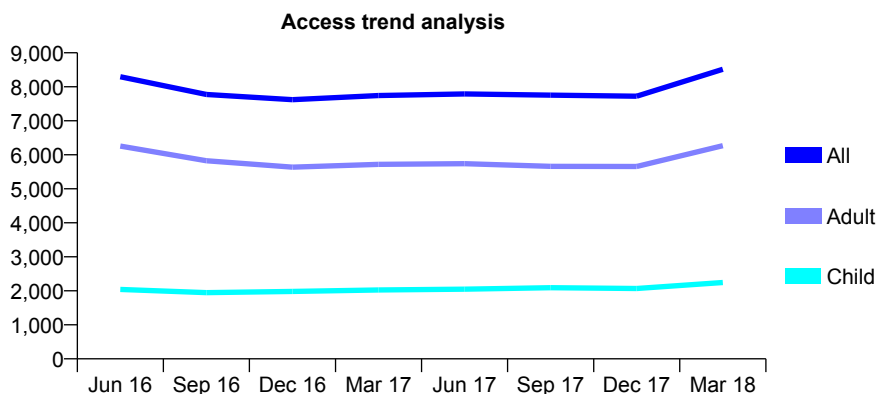
Q56 - Vital Signs At a Glance Contract Report for 920959/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR OB QURESHI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 22,001 |
| Carry forward general activity (UDA) | 1,350 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £668,423.43 |

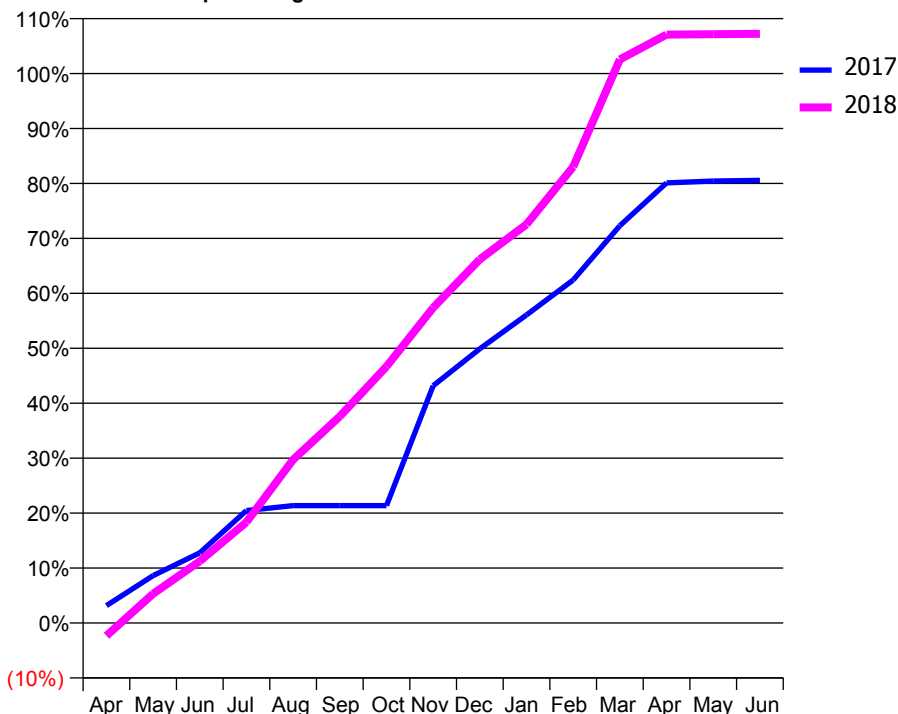
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 7,743 | |
| Quarter ending June 2017 | 7,791 | → |
| Quarter ending September 2017 | 7,753 | → |
| Quarter ending December 2017 | 7,723 | → |
| Quarter ending March 2018 | 8,514 | ↑ |
| Variance since March 2017 | 10.0% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 695 | -515 |
| May | 1,897 | 1,170 |
| June | 2,812 | 2,476 |
| July | 4,502 | 4,038 |
| August | 4,699 | 6,544 |
| September | 4,699 | 8,272 |
| October | 4,699 | 10,271 |
| November | 9,498 | 12,623 |
| December | 10,977 | 14,563 |
| January | 12,337 | 15,959 |
| February | 13,734 | 18,269 |
| March | 15,906 | 22,564 |
| April | 17,621 | 23,559 |
| May | 17,698 | 23,576 |
| June | 17,725 | 23,592 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 240 | 3,355 | 7.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 792 | 8,050 | 9.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,718 | 3,355 | 51.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,337 | 8,050 | 41.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 760 | 10,906 | 7.0% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 48 | 10,906 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 9 | 10,906 | 0.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

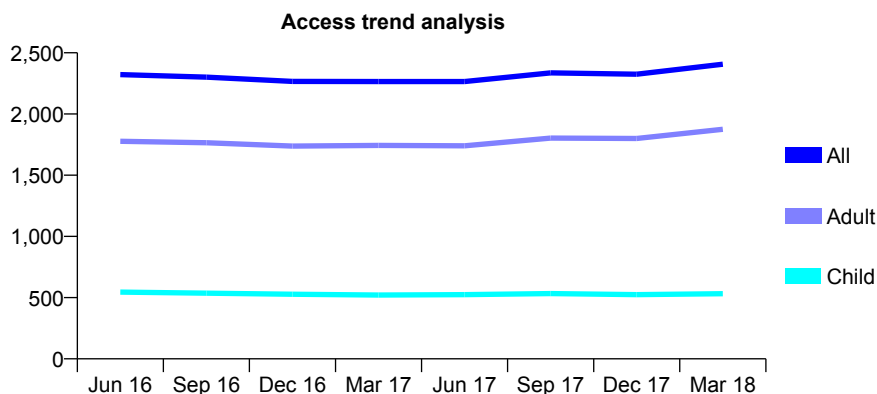
Q56 - Vital Signs At a Glance Contract Report for 926396/0001 - Year end March 2018

| | |
|----------------------|------------------|
| Name or company name | MRS TL KLEINHANS |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2010 |
| Contract end date | 31/03/2019 |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 6,600 |
| Carry forward general activity (UDA) | 134 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £164,660.01 |

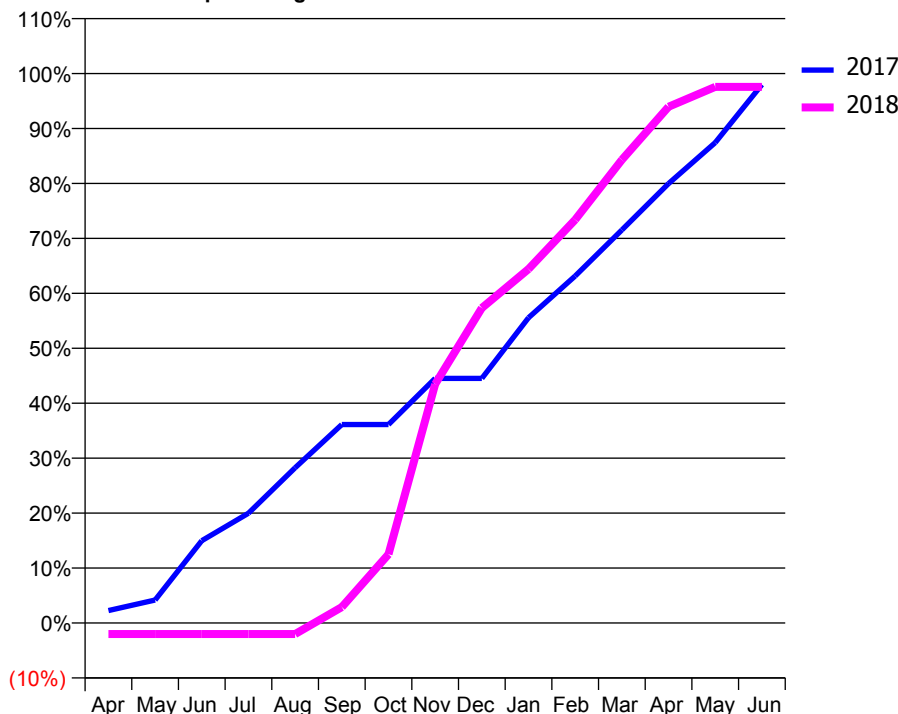
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,265 | |
| Quarter ending June 2017 | 2,265 | → |
| Quarter ending September 2017 | 2,336 | ↑ |
| Quarter ending December 2017 | 2,325 | → |
| Quarter ending March 2018 | 2,407 | ↑ |
| Variance since March 2017 | 6.3% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 150 | -134 |
| May | 276 | -134 |
| June | 990 | -134 |
| July | 1,319 | -134 |
| August | 1,865 | -134 |
| September | 2,384 | 192 |
| October | 2,384 | 825 |
| November | 2,937 | 2,870 |
| December | 2,937 | 3,783 |
| January | 3,667 | 4,251 |
| February | 4,168 | 4,844 |
| March | 4,721 | 5,563 |
| April | 5,278 | 6,201 |
| May | 5,770 | 6,439 |
| June | 6,466 | 6,439 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 33 | 1,033 | 3.2% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 336 | 3,107 | 10.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 738 | 1,033 | 71.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,865 | 3,107 | 60.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 43 | 3,495 | 1.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 1 | 3,495 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 3 | 3,495 | 0.1% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

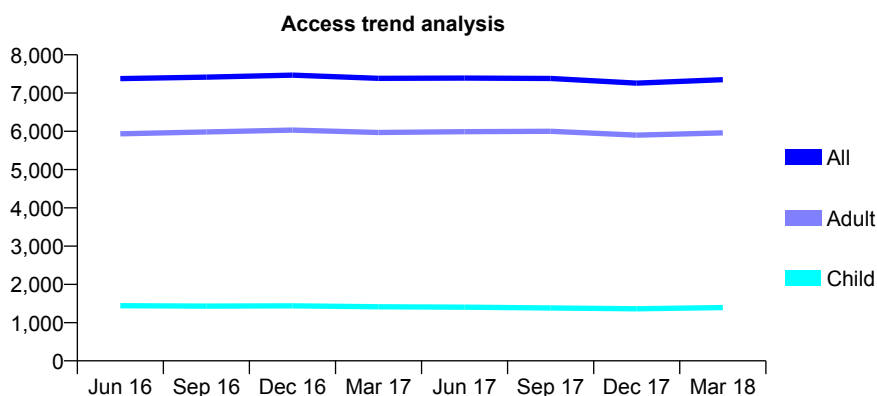
Q56 - Vital Signs At a Glance Contract Report for 927937/0001 - Year end March 2018

| | |
|----------------------|---------------------|
| Name or company name | MR NJ SUMSER-LUPSON |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

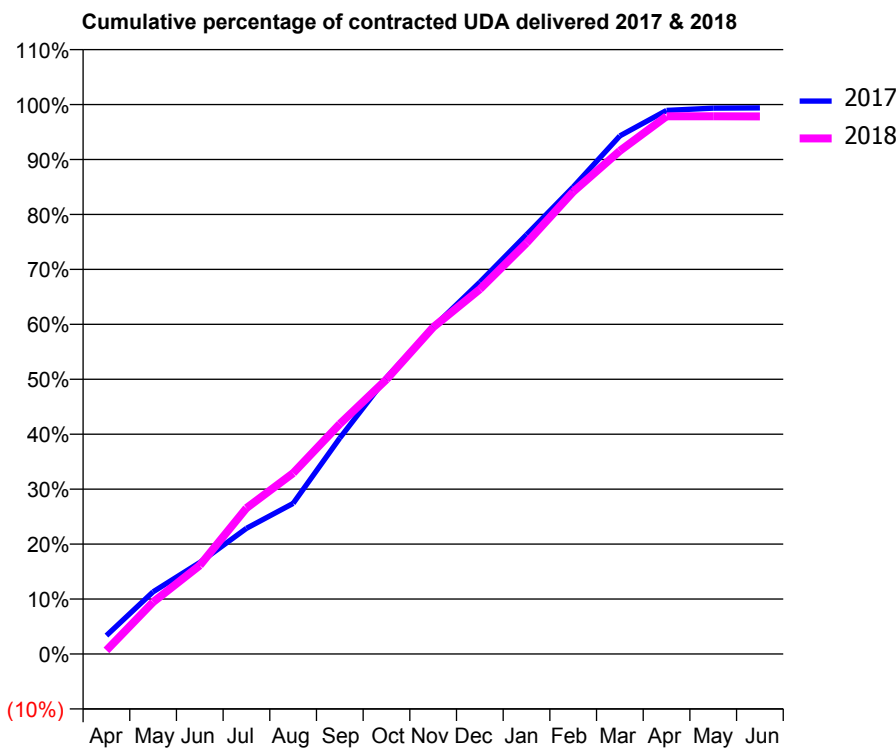
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,939 |
| Carry forward general activity (UDA) | 100 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £361,348.71 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 7,386 | |
| Quarter ending June 2017 | 7,392 | → |
| Quarter ending September 2017 | 7,381 | → |
| Quarter ending December 2017 | 7,261 | ↓ |
| Quarter ending March 2018 | 7,350 | → |
| Variance since March 2017 | (0.5%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 535 | 108 |
| May | 1,805 | 1,505 |
| June | 2,654 | 2,572 |
| July | 3,645 | 4,235 |
| August | 4,369 | 5,248 |
| September | 6,264 | 6,676 |
| October | 8,018 | 7,965 |
| November | 9,483 | 9,480 |
| December | 10,787 | 10,580 |
| January | 12,161 | 11,924 |
| February | 13,546 | 13,407 |
| March | 15,027 | 14,596 |
| April | 15,768 | 15,596 |
| May | 15,834 | 15,597 |
| June | 15,839 | 15,593 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 115 | 1,892 | 6.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,079 | 7,788 | 13.9% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,159 | 1,892 | 61.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,457 | 7,788 | 44.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 826 | 9,788 | 8.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 72 | 9,788 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 154 | 9,788 | 1.6% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 13 | 13 | 100.0% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 10 | 13 | 76.9% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

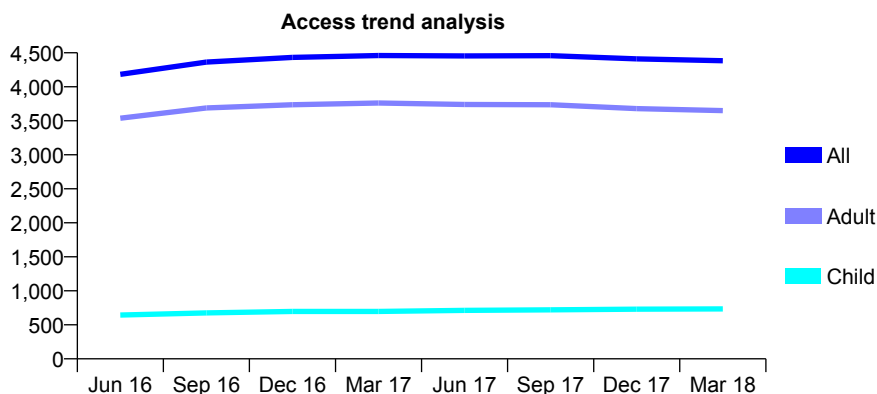
Q56 - Vital Signs At a Glance Contract Report for 929824/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | Dental Surgery |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,295 |
| Carry forward general activity (UDA) | -206 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £252,789.85 |

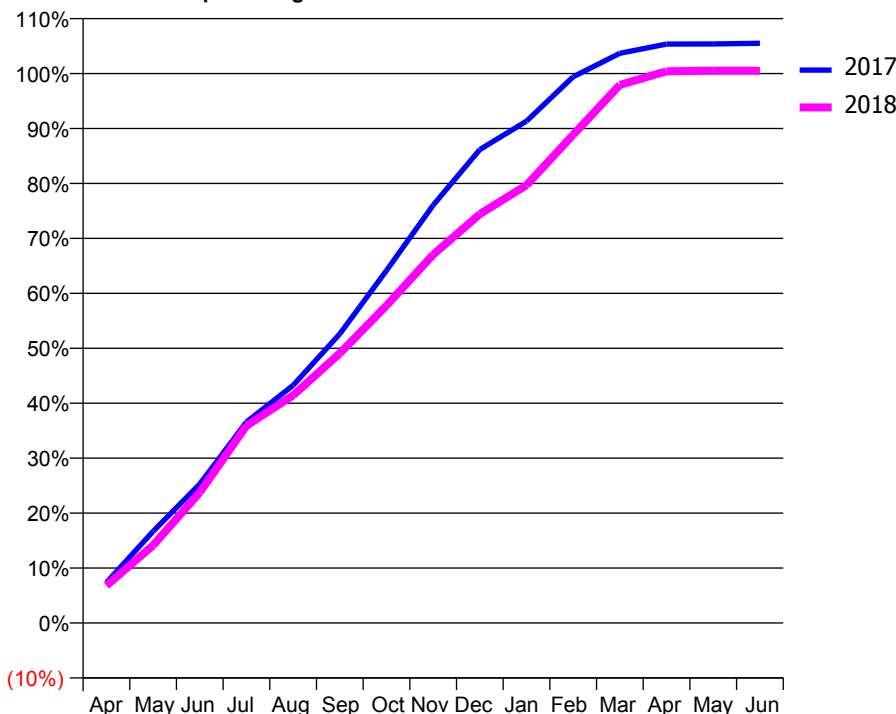
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 4,460 | |
| Quarter ending June 2017 | 4,453 | → |
| Quarter ending September 2017 | 4,458 | → |
| Quarter ending December 2017 | 4,410 | ↓ |
| Quarter ending March 2018 | 4,384 | → |
| Variance since March 2017 | (1.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 758 | 700 |
| May | 1,716 | 1,455 |
| June | 2,605 | 2,446 |
| July | 3,767 | 3,696 |
| August | 4,453 | 4,267 |
| September | 5,418 | 5,052 |
| October | 6,603 | 5,946 |
| November | 7,828 | 6,903 |
| December | 8,869 | 7,660 |
| January | 9,402 | 8,203 |
| February | 10,235 | 9,149 |
| March | 10,673 | 10,082 |
| April | 10,846 | 10,338 |
| May | 10,849 | 10,348 |
| June | 10,861 | 10,348 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 64 | 1,106 | 5.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 626 | 4,942 | 12.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 606 | 1,106 | 54.8% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,855 | 4,942 | 57.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 288 | 6,092 | 4.7% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 36 | 6,092 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 40 | 6,092 | 0.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 2 | 2 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 2 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

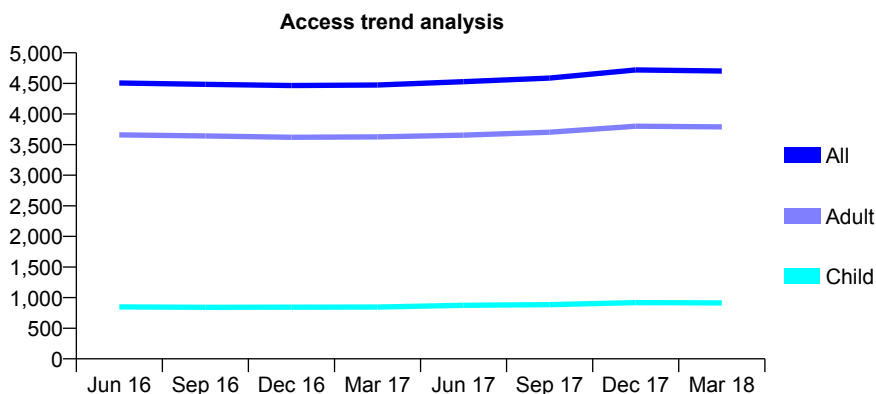
Q56 - Vital Signs At a Glance Contract Report for 931411/0003 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR M PATEL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/07/2012 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 15,000 |
| Carry forward general activity (UDA) | -34 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £381,569.61 |

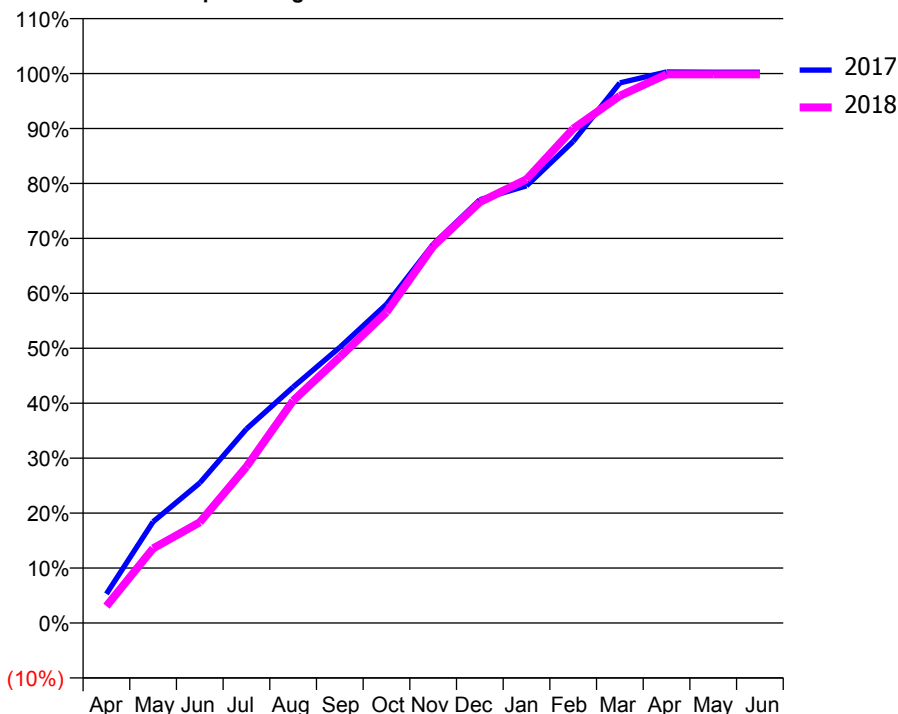
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 4,474 | |
| Quarter ending June 2017 | 4,529 | → |
| Quarter ending September 2017 | 4,587 | → |
| Quarter ending December 2017 | 4,719 | ↑ |
| Quarter ending March 2018 | 4,702 | → |
| Variance since March 2017 | 5.1% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 796 | 462 |
| May | 2,763 | 2,038 |
| June | 3,822 | 2,752 |
| July | 5,298 | 4,268 |
| August | 6,439 | 6,068 |
| September | 7,526 | 7,261 |
| October | 8,700 | 8,485 |
| November | 10,338 | 10,283 |
| December | 11,555 | 11,490 |
| January | 11,932 | 12,112 |
| February | 13,148 | 13,493 |
| March | 14,743 | 14,391 |
| April | 15,043 | 14,977 |
| May | 15,034 | 14,977 |
| June | 15,034 | 14,977 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 83 | 1,477 | 5.6% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 812 | 5,990 | 13.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,028 | 1,477 | 69.6% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,399 | 5,990 | 56.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 692 | 7,600 | 9.1% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 39 | 7,600 | 0.5% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 64 | 7,600 | 0.8% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 9 | 9 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

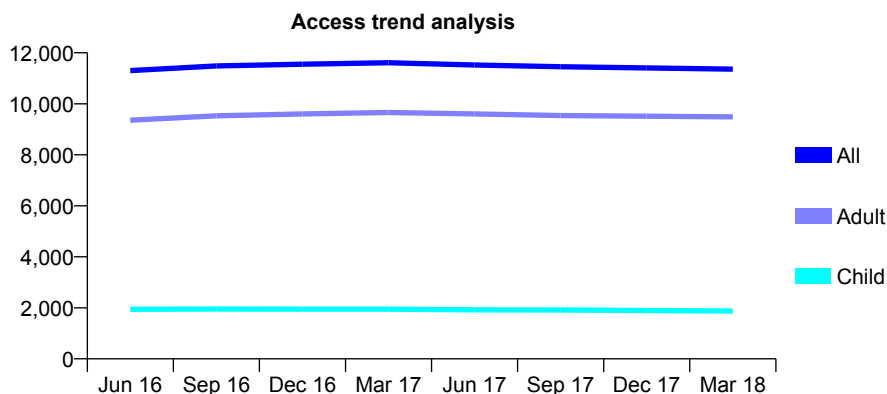
Q56 - Vital Signs At a Glance Contract Report for 931764/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | MR MF BERGENDAL |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/12/2014 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 28,637 |
| Carry forward general activity (UDA) | 91 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £624,846.47 |

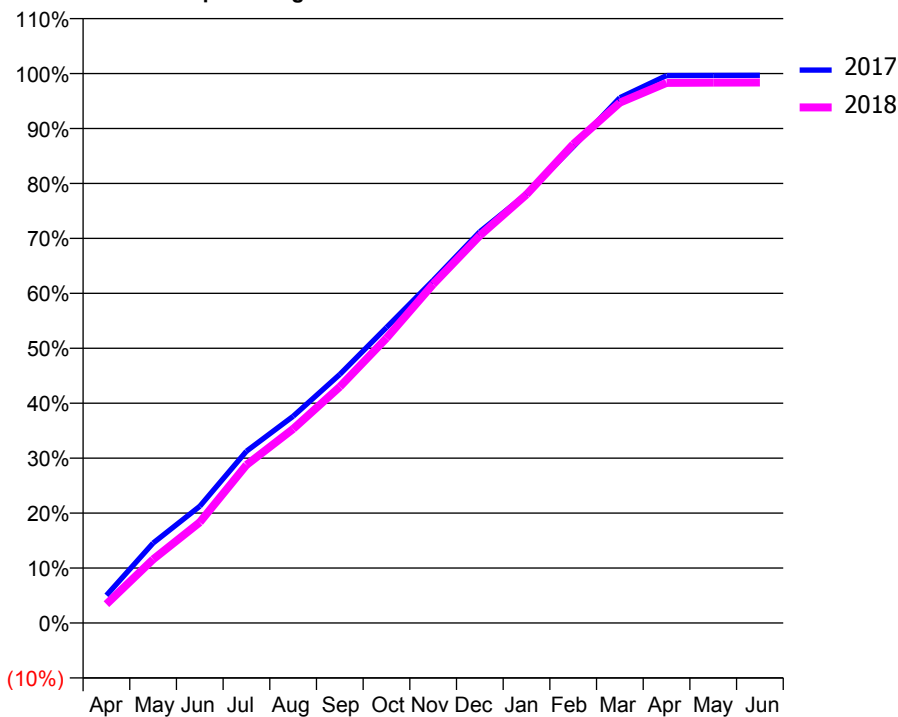
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 11,608 | |
| Quarter ending June 2017 | 11,524 | → |
| Quarter ending September 2017 | 11,452 | → |
| Quarter ending December 2017 | 11,409 | → |
| Quarter ending March 2018 | 11,360 | → |
| Variance since March 2017 | (2.1%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 108 | 2,704 | 4.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,824 | 14,104 | 12.9% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,678 | 2,704 | 62.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 7,649 | 14,104 | 54.2% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,086 | 16,865 | 6.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 130 | 16,865 | 0.8% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 279 | 16,865 | 1.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 17 | 17 | 100.0% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 17 | 17 | 100.0% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

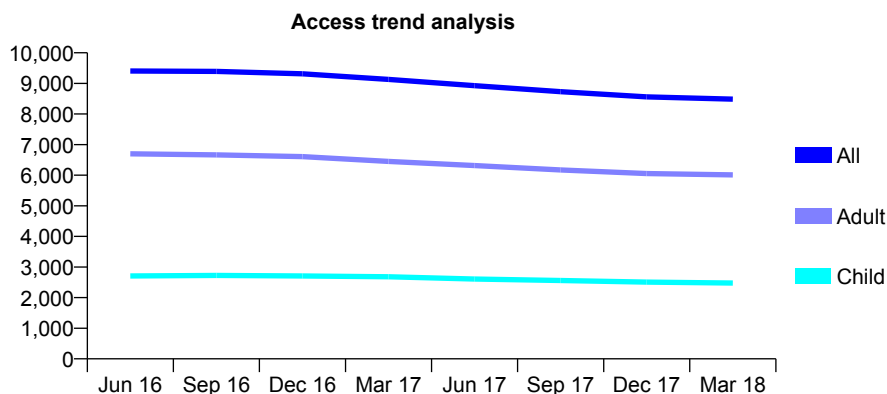
Q56 - Vital Signs At a Glance Contract Report for 933902/0001 - Year end March 2018

| | |
|----------------------|---------------|
| Name or company name | MR KG MAKWANA |
| Contract type name | PDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2018 |

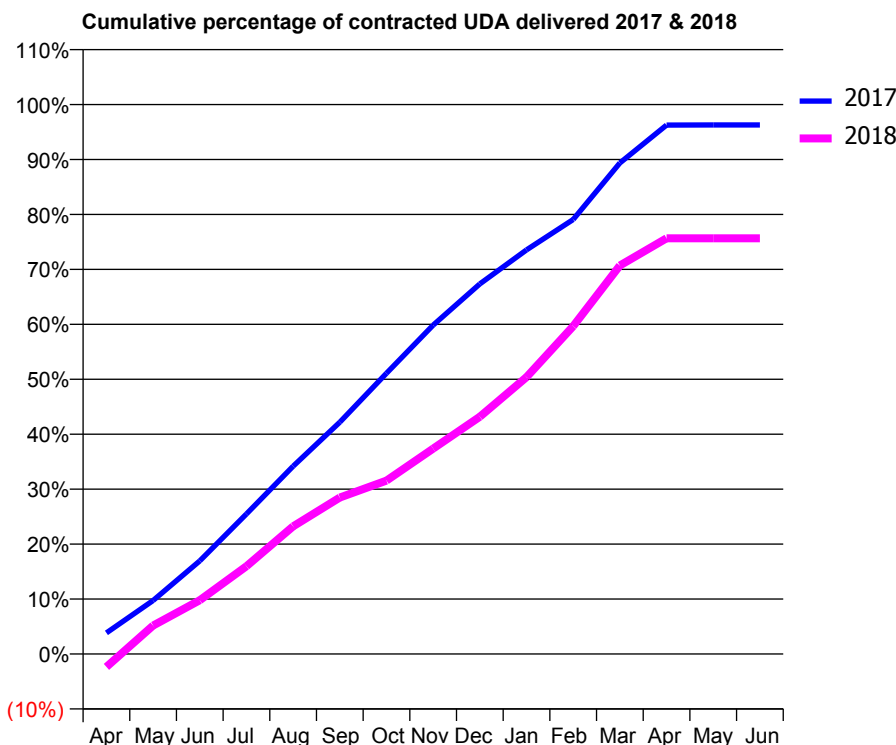
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 25,000 |
| Carry forward general activity (UDA) | 928 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £684,456.29 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 9,130 | |
| Quarter ending June 2017 | 8,926 | ↓ |
| Quarter ending September 2017 | 8,732 | ↓ |
| Quarter ending December 2017 | 8,560 | ↓ |
| Quarter ending March 2018 | 8,488 | → |
| Variance since March 2017 | (7.0%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 964 | -592 |
| May | 2,434 | 1,294 |
| June | 4,239 | 2,447 |
| July | 6,374 | 3,992 |
| August | 8,545 | 5,811 |
| September | 10,546 | 7,121 |
| October | 12,773 | 7,890 |
| November | 14,967 | 9,344 |
| December | 16,841 | 10,795 |
| January | 18,388 | 12,598 |
| February | 19,769 | 14,913 |
| March | 22,342 | 17,675 |
| April | 24,066 | 18,916 |
| May | 24,072 | 18,916 |
| June | 24,072 | 18,914 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 243 | 3,615 | 6.7% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,084 | 8,269 | 13.1% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,231 | 3,615 | 61.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,963 | 8,269 | 60.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 1,033 | 11,840 | 8.7% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 119 | 11,840 | 1.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 75 | 11,840 | 0.6% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 4 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 2 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

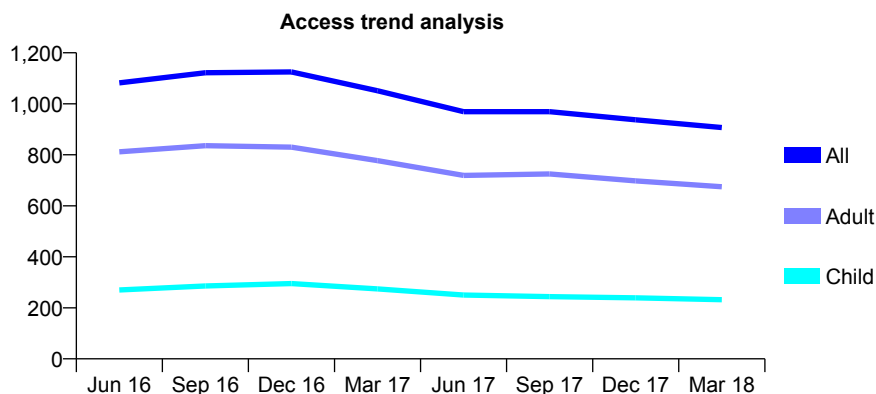
Q56 - Vital Signs At a Glance Contract Report for 934844/0001 - Year end March 2018

| | |
|----------------------|------------------------------|
| Name or company name | MR S GHASEMZADEH KERMANSHAHI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 2,457 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £61,883.08 |

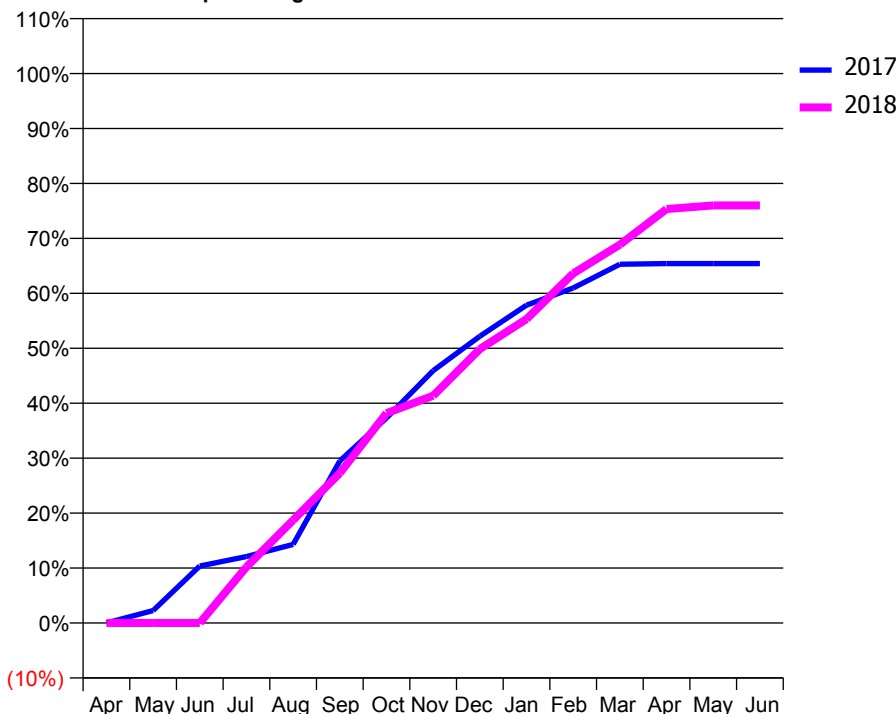
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2017 | 1,051 | |
| Quarter ending June 2017 | 969 | ↓ |
| Quarter ending September 2017 | 969 | → |
| Quarter ending December 2017 | 937 | ↓ |
| Quarter ending March 2018 | 907 | ↓ |
| Variance since March 2017 | (13.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|-------|-------|
| April | 0 | 0 |
| May | 66 | 0 |
| June | 300 | 0 |
| July | 350 | 251 |
| August | 414 | 460 |
| September | 852 | 670 |
| October | 1,079 | 938 |
| November | 1,328 | 1,016 |
| December | 1,509 | 1,225 |
| January | 1,672 | 1,359 |
| February | 1,762 | 1,563 |
| March | 1,887 | 1,692 |
| April | 1,891 | 1,851 |
| May | 1,891 | 1,867 |
| June | 1,891 | 1,867 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 2 | 201 | 1.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 51 | 698 | 7.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 54 | 201 | 26.9% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 277 | 698 | 39.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 106 | 975 | 10.9% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 2 | 975 | 0.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 975 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 0 | 0 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 0 | 0 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

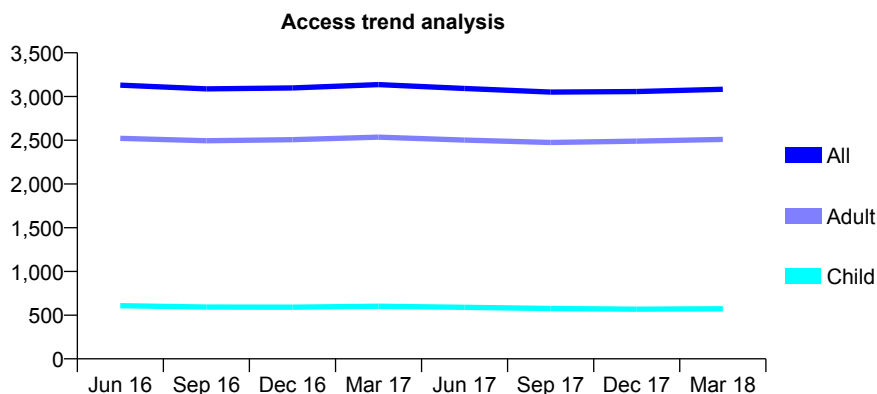
Q56 - Vital Signs At a Glance Contract Report for 936618/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR MR GOODARZI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

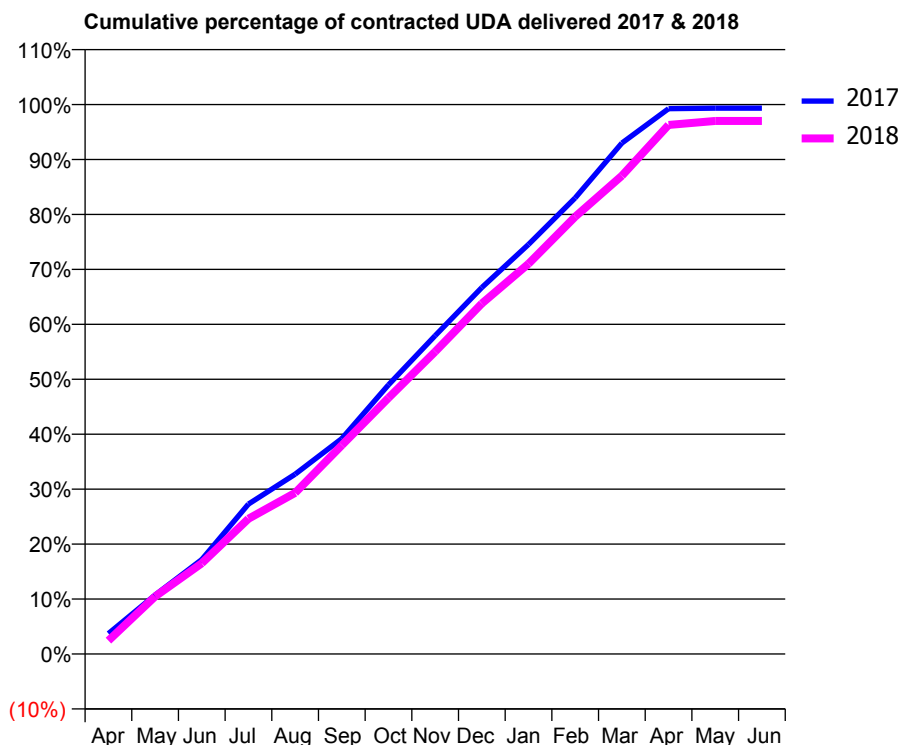
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,000 |
| Carry forward general activity (UDA) | 66 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £258,863.58 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,136 | |
| Quarter ending June 2017 | 3,092 | ↓ |
| Quarter ending September 2017 | 3,051 | ↓ |
| Quarter ending December 2017 | 3,057 | → |
| Quarter ending March 2018 | 3,083 | → |
| Variance since March 2017 | (1.7%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 373 | 244 |
| May | 1,074 | 1,046 |
| June | 1,720 | 1,651 |
| July | 2,730 | 2,462 |
| August | 3,272 | 2,933 |
| September | 3,920 | 3,800 |
| October | 4,897 | 4,662 |
| November | 5,794 | 5,503 |
| December | 6,670 | 6,377 |
| January | 7,453 | 7,101 |
| February | 8,300 | 7,958 |
| March | 9,297 | 8,704 |
| April | 9,925 | 9,627 |
| May | 9,934 | 9,701 |
| June | 9,934 | 9,701 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 45 | 822 | 5.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 603 | 3,463 | 17.4% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 504 | 822 | 61.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,538 | 3,463 | 44.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 405 | 4,471 | 9.1% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 25 | 4,471 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 68 | 4,471 | 1.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 3 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

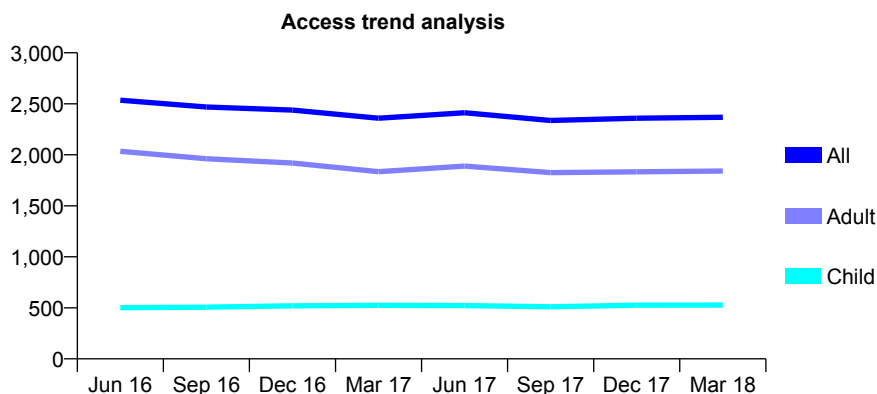
Q56 - Vital Signs At a Glance Contract Report for 943509/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR A ABDOLLAHI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 11,000 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £293,323.65 |

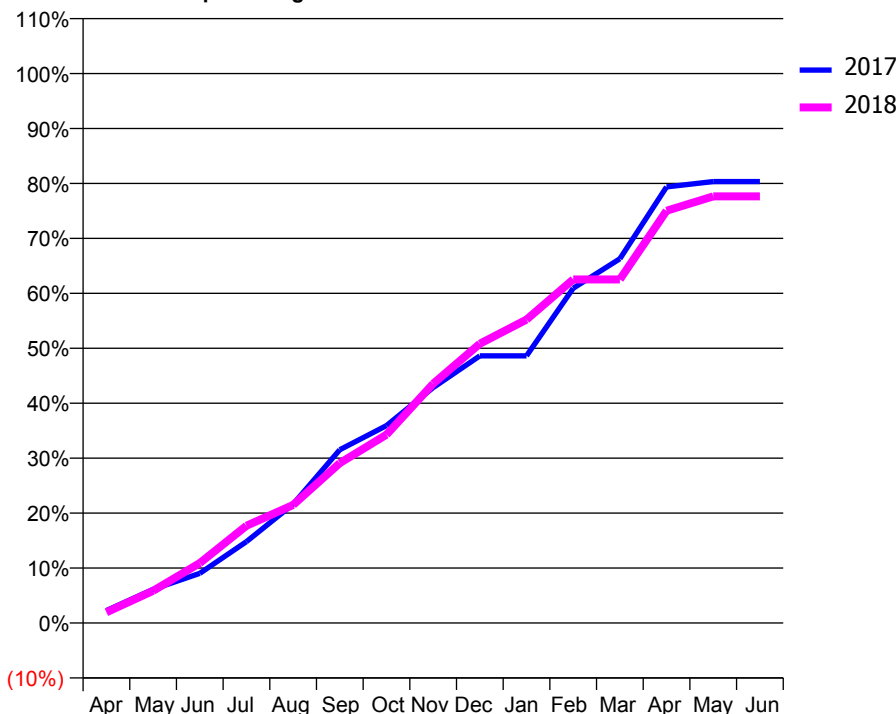
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 2,359 | |
| Quarter ending June 2017 | 2,412 | ↑ |
| Quarter ending September 2017 | 2,336 | ↓ |
| Quarter ending December 2017 | 2,359 | → |
| Quarter ending March 2018 | 2,368 | → |
| Variance since March 2017 | 0.4% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 249 | 214 |
| May | 673 | 643 |
| June | 993 | 1,199 |
| July | 1,629 | 1,949 |
| August | 2,381 | 2,365 |
| September | 3,470 | 3,202 |
| October | 3,953 | 3,770 |
| November | 4,713 | 4,791 |
| December | 5,349 | 5,590 |
| January | 5,349 | 6,075 |
| February | 6,700 | 6,879 |
| March | 7,291 | 6,879 |
| April | 8,730 | 8,252 |
| May | 8,838 | 8,540 |
| June | 8,838 | 8,540 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 34 | 664 | 5.1% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 211 | 2,365 | 8.9% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 439 | 664 | 66.1% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,454 | 2,365 | 61.5% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 287 | 3,066 | 9.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 0 | 3,066 | 0.0% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 3,066 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

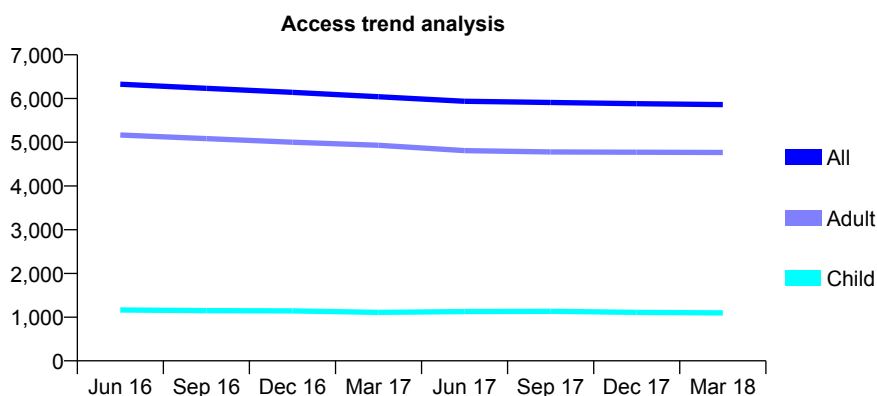
Q56 - Vital Signs At a Glance Contract Report for 949558/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR DF EVANS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 02/11/2007 |
| Contract end date | |

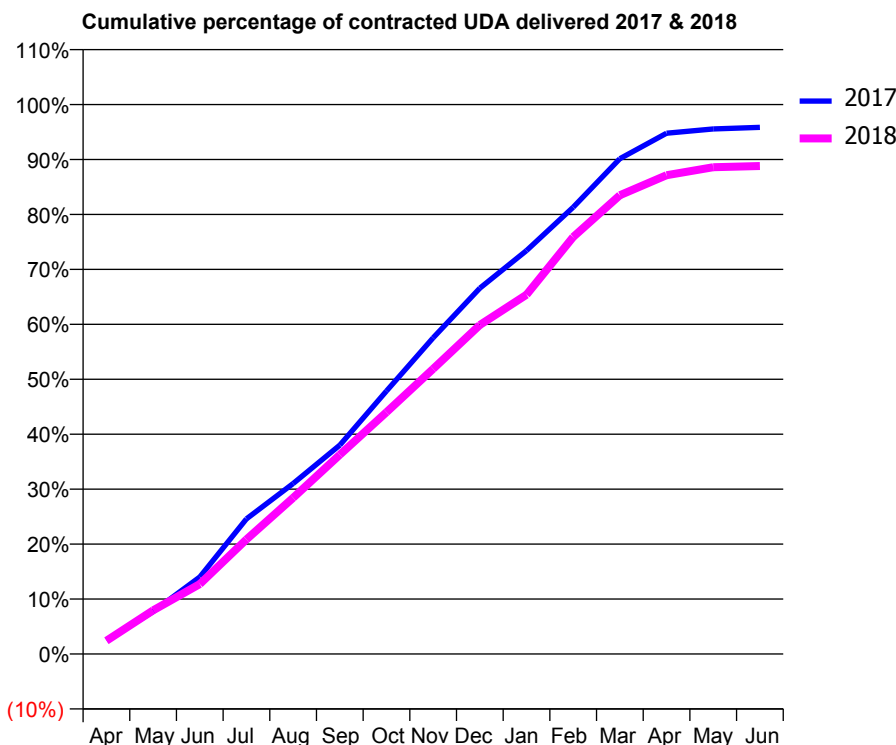
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,076 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £455,391.46 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 6,040 | |
| Quarter ending June 2017 | 5,936 | ↓ |
| Quarter ending September 2017 | 5,911 | → |
| Quarter ending December 2017 | 5,882 | → |
| Quarter ending March 2018 | 5,861 | → |
| Variance since March 2017 | (3.0%) | ↓ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 486 | 463 |
| May | 1,475 | 1,515 |
| June | 2,675 | 2,427 |
| July | 4,693 | 3,980 |
| August | 5,918 | 5,422 |
| September | 7,254 | 6,917 |
| October | 9,132 | 8,394 |
| November | 10,979 | 9,898 |
| December | 12,701 | 11,422 |
| January | 14,007 | 12,473 |
| February | 15,512 | 14,480 |
| March | 17,195 | 15,928 |
| April | 18,079 | 16,622 |
| May | 18,226 | 16,900 |
| June | 18,284 | 16,939 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 115 | 1,565 | 7.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 1,263 | 6,776 | 18.6% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 742 | 1,565 | 47.4% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 2,648 | 6,776 | 39.1% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 780 | 7,599 | 10.3% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 108 | 7,599 | 1.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 224 | 7,599 | 2.9% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 9 | 9 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 8 | 9 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

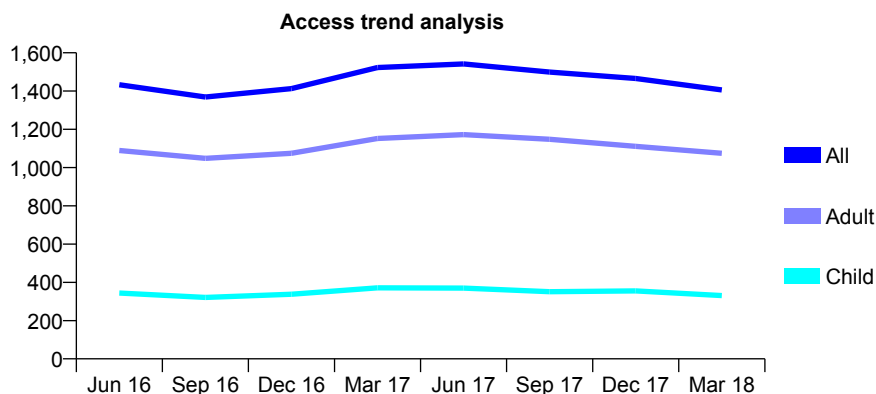
Q56 - Vital Signs At a Glance Contract Report for 949558/0002 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR DF EVANS |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/02/2012 |
| Contract end date | |

| | |
|---|------------|
| 17/18 Contracted general activity (UDA) | 4,241 |
| Carry forward general activity (UDA) | 40 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £87,571.41 |

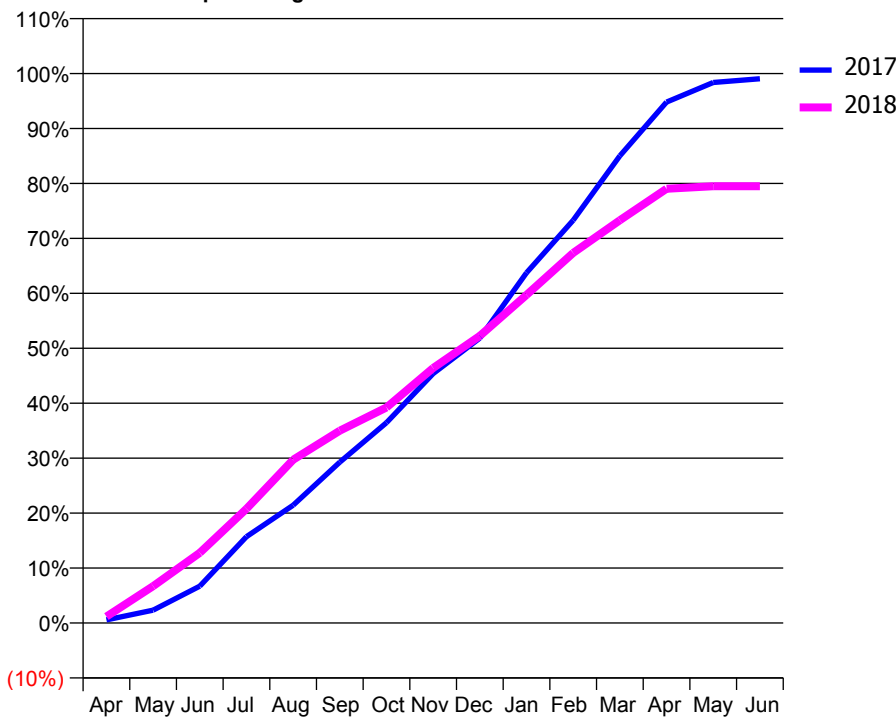
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 1,523 | |
| Quarter ending June 2017 | 1,542 | → |
| Quarter ending September 2017 | 1,499 | ↓ |
| Quarter ending December 2017 | 1,466 | ↓ |
| Quarter ending March 2018 | 1,406 | ↓ |
| Variance since March 2017 | (7.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|-------|
| | 2017 | 2018 |
| April | 25 | 50 |
| May | 100 | 284 |
| June | 284 | 542 |
| July | 666 | 881 |
| August | 910 | 1,260 |
| September | 1,241 | 1,485 |
| October | 1,546 | 1,664 |
| November | 1,925 | 1,968 |
| December | 2,198 | 2,216 |
| January | 2,703 | 2,532 |
| February | 3,109 | 2,856 |
| March | 3,606 | 3,108 |
| April | 4,021 | 3,351 |
| May | 4,172 | 3,371 |
| June | 4,201 | 3,371 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 27 | 491 | 5.5% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 179 | 1,527 | 11.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 217 | 491 | 44.2% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 576 | 1,527 | 37.7% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 206 | 1,882 | 10.9% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 42 | 1,882 | 2.2% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 17 | 1,882 | 0.9% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 1 | 1 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 1 | 1 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

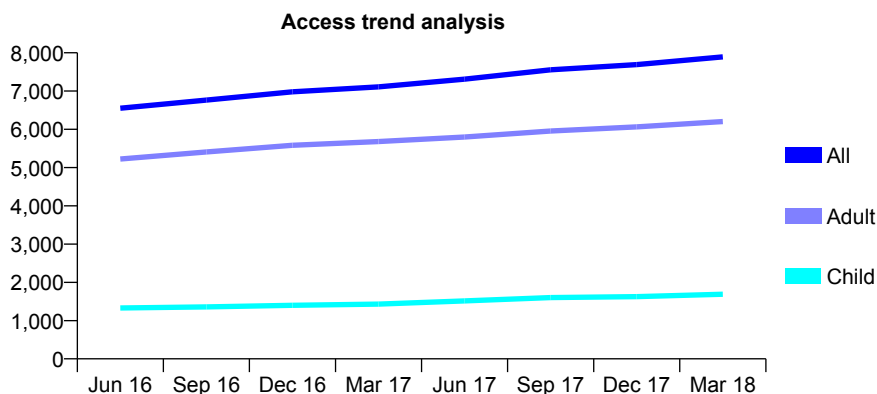
Q56 - Vital Signs At a Glance Contract Report for 962988/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR HS PABARI |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/01/2015 |
| Contract end date | |

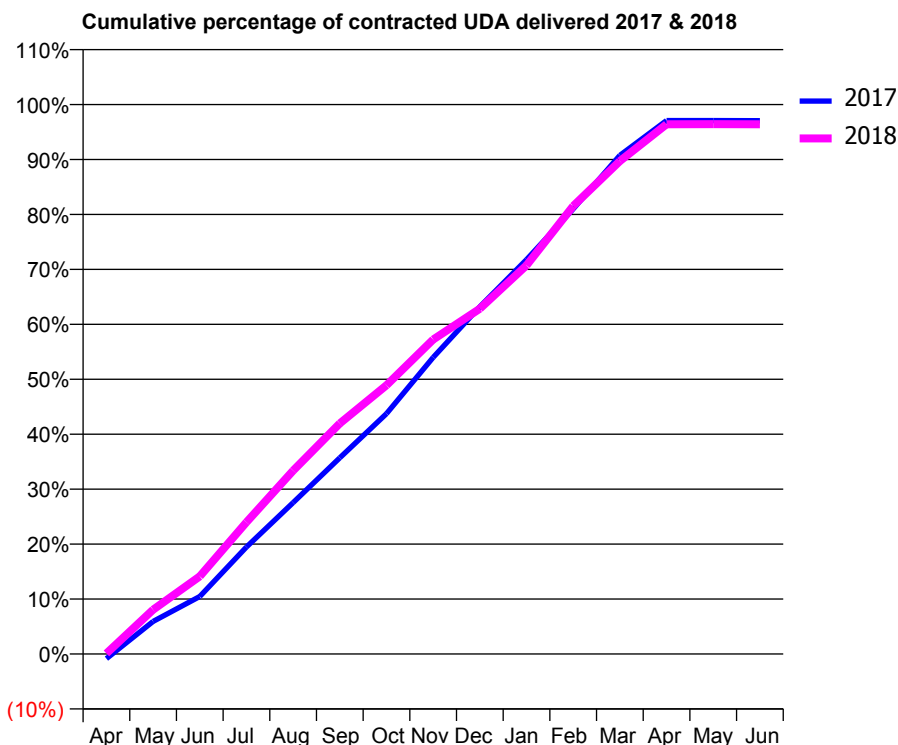
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 21,687 |
| Carry forward general activity (UDA) | 636 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £509,894.81 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2017 | 7,110 | |
| Quarter ending June 2017 | 7,313 | ↑ |
| Quarter ending September 2017 | 7,556 | ↑ |
| Quarter ending December 2017 | 7,691 | → |
| Quarter ending March 2018 | 7,893 | ↑ |
| Variance since March 2017 | 11.0% | ↑ |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -188 | 24 |
| May | 1,287 | 1,752 |
| June | 2,269 | 3,064 |
| July | 4,222 | 5,202 |
| August | 5,977 | 7,240 |
| September | 7,745 | 9,104 |
| October | 9,486 | 10,608 |
| November | 11,709 | 12,414 |
| December | 13,705 | 13,629 |
| January | 15,565 | 15,337 |
| February | 17,564 | 17,679 |
| March | 19,681 | 19,452 |
| April | 21,052 | 20,904 |
| May | 21,052 | 20,909 |
| June | 21,051 | 20,908 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 180 | 2,429 | 7.4% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 816 | 7,557 | 10.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,319 | 2,429 | 54.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 3,505 | 7,557 | 46.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 781 | 9,998 | 7.8% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 67 | 9,998 | 0.7% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 21 | 9,998 | 0.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 3 | 4 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 4 | 4 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

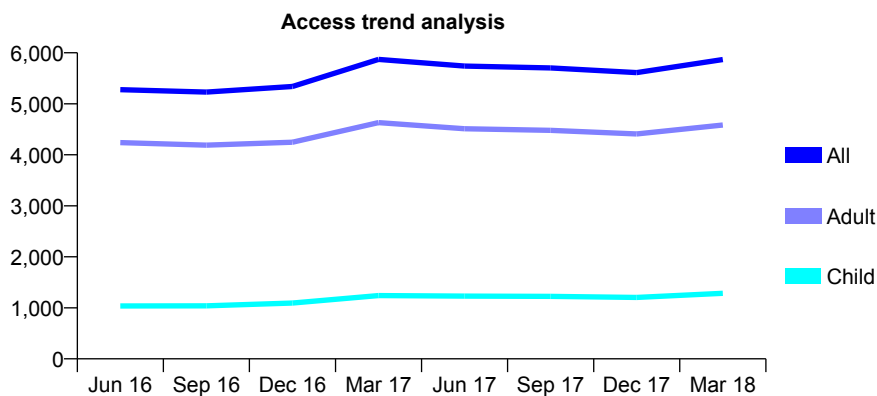
Q56 - Vital Signs At a Glance Contract Report for 966215/0001 - Year end March 2018

| | |
|----------------------|-----------------|
| Name or company name | A KAUR & A KOUR |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 13/07/2010 |
| Contract end date | |

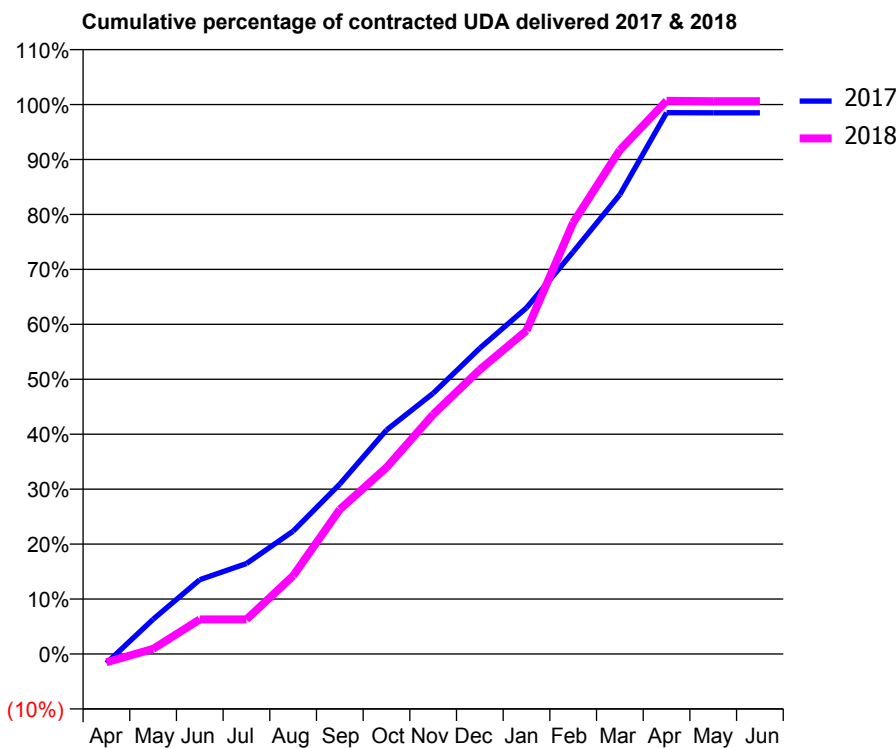
| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 17,220 |
| Carry forward general activity (UDA) | 261 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £427,175.57 |

ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 5,871 | |
| Quarter ending June 2017 | 5,741 | ↓ |
| Quarter ending September 2017 | 5,704 | → |
| Quarter ending December 2017 | 5,613 | ↓ |
| Quarter ending March 2018 | 5,869 | ↑ |
| Variance since March 2017 | (0.0%) | → |



ACTIVITY



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | -290 | -261 |
| May | 1,088 | 163 |
| June | 2,331 | 1,084 |
| July | 2,835 | 1,084 |
| August | 3,853 | 2,453 |
| September | 5,324 | 4,532 |
| October | 7,018 | 5,845 |
| November | 8,172 | 7,507 |
| December | 9,584 | 8,910 |
| January | 10,850 | 10,137 |
| February | 12,605 | 13,520 |
| March | 14,397 | 15,792 |
| April | 16,963 | 17,334 |
| May | 16,960 | 17,324 |
| June | 16,959 | 17,324 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 150 | 2,020 | 7.4% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 749 | 7,026 | 10.7% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,219 | 2,020 | 60.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,375 | 7,026 | 62.3% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 722 | 8,468 | 8.5% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 55 | 8,468 | 0.6% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 0 | 8,468 | 0.0% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 12 | 13 | 92.3% | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 11 | 13 | 84.6% | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

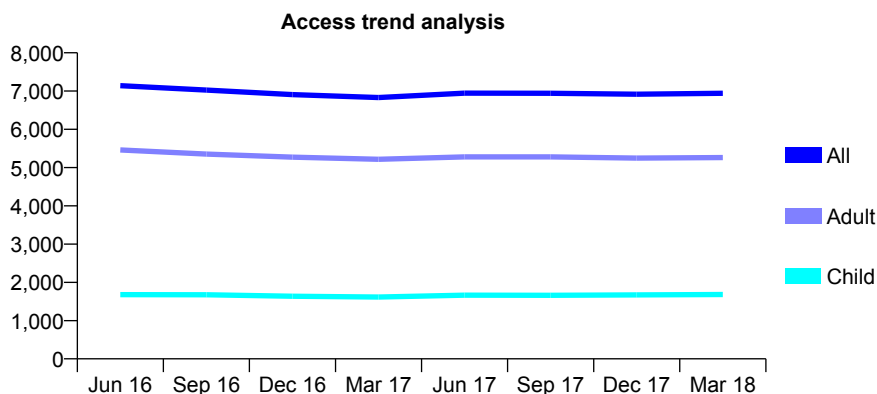
Q56 - Vital Signs At a Glance Contract Report for 968269/0002 - Year end March 2018

| | |
|----------------------|----------------------|
| Name or company name | MR IS LEIGHTON-SCOTT |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 17/01/2013 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 17,000 |
| Carry forward general activity (UDA) | -289 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £391,621.51 |

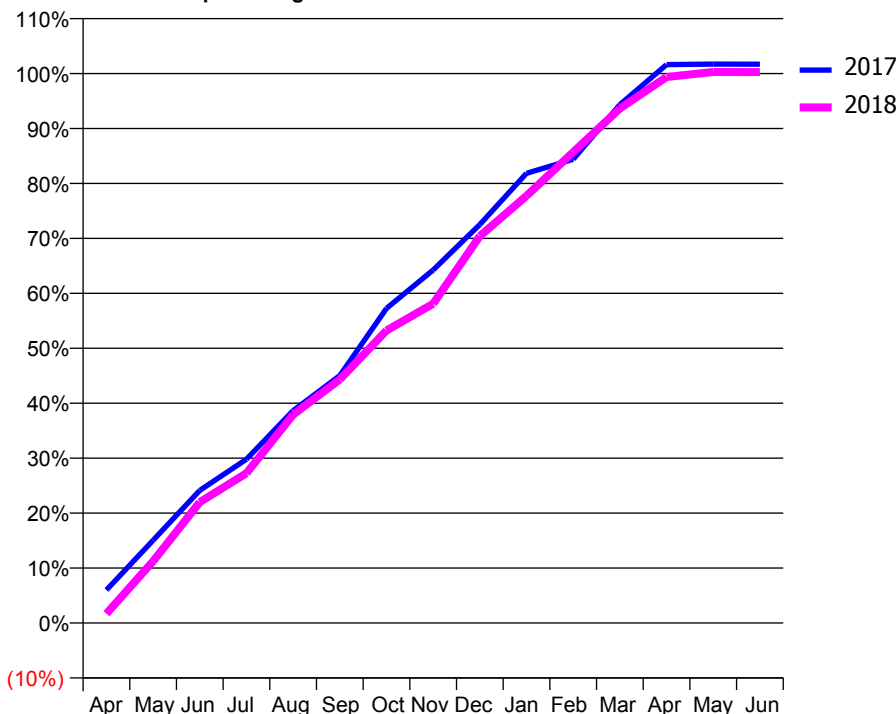
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,832 | |
| Quarter ending June 2017 | 6,944 | → |
| Quarter ending September 2017 | 6,941 | → |
| Quarter ending December 2017 | 6,919 | → |
| Quarter ending March 2018 | 6,942 | → |
| Variance since March 2017 | 1.6% | → |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



Adjusted Scheduled Activity (UDA)

| Month | 2017 | 2018 |
|-----------|--------|--------|
| April | 1,022 | 289 |
| May | 2,560 | 1,913 |
| June | 4,101 | 3,741 |
| July | 5,069 | 4,633 |
| August | 6,569 | 6,445 |
| September | 7,654 | 7,533 |
| October | 9,735 | 9,050 |
| November | 10,920 | 9,880 |
| December | 12,329 | 11,970 |
| January | 13,911 | 13,214 |
| February | 14,348 | 14,568 |
| March | 16,038 | 15,916 |
| April | 17,275 | 16,893 |
| May | 17,293 | 17,047 |
| June | 17,289 | 17,044 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 184 | 2,692 | 6.8% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 671 | 7,447 | 9.0% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,742 | 2,692 | 64.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 4,316 | 7,447 | 58.0% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 714 | 10,029 | 7.1% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 41 | 10,029 | 0.4% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 47 | 10,029 | 0.5% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 6 | 6 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

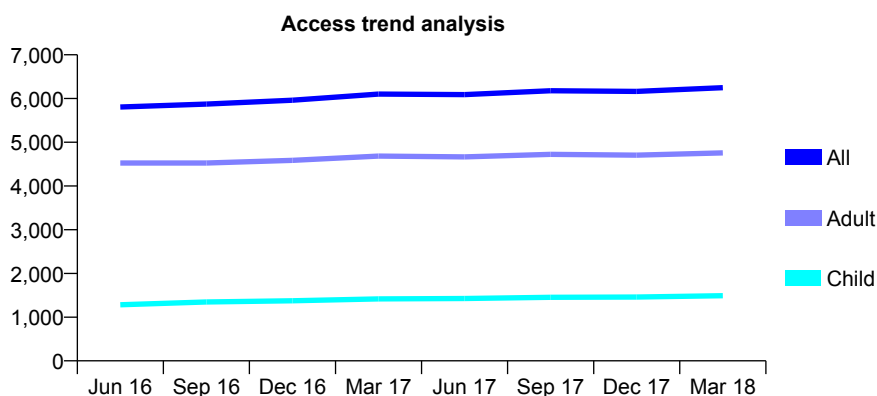
Q56 - Vital Signs At a Glance Contract Report for 982881/0001 - Year end March 2018

| | |
|----------------------|----------------|
| Name or company name | MR JC HOLMES |
| Contract type name | Pilot Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 19,052 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £578,506.26 |

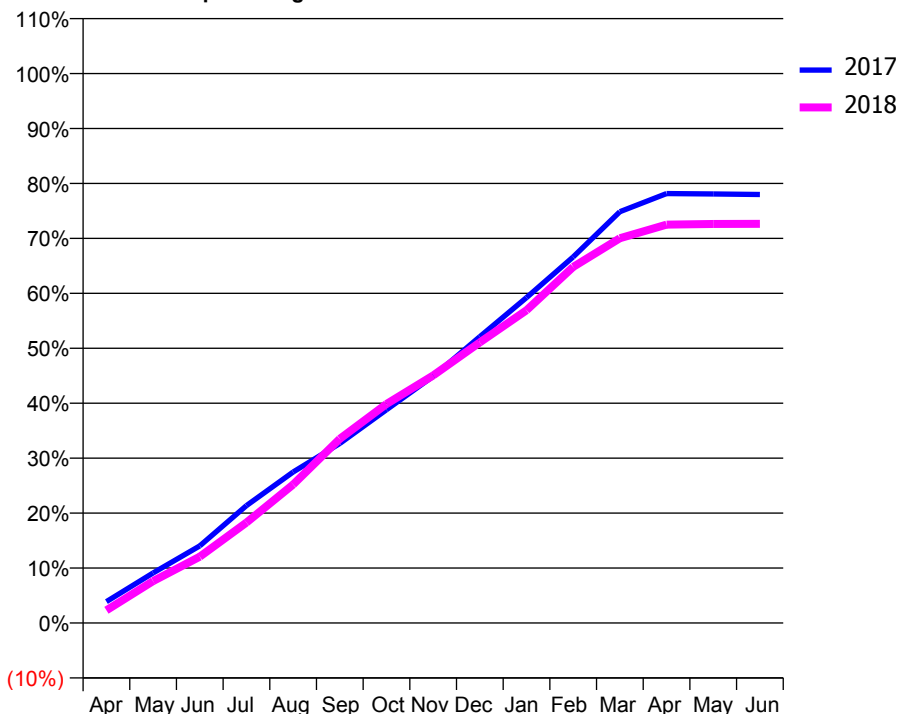
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2017 | 6,101 | |
| Quarter ending June 2017 | 6,090 | → |
| Quarter ending September 2017 | 6,177 | → |
| Quarter ending December 2017 | 6,162 | → |
| Quarter ending March 2018 | 6,248 | → |
| Variance since March 2017 | 2.4% | ↑ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 743 | 443 |
| May | 1,736 | 1,453 |
| June | 2,673 | 2,300 |
| July | 4,069 | 3,483 |
| August | 5,238 | 4,802 |
| September | 6,224 | 6,388 |
| October | 7,397 | 7,592 |
| November | 8,555 | 8,581 |
| December | 9,930 | 9,728 |
| January | 11,283 | 10,846 |
| February | 12,695 | 12,348 |
| March | 14,262 | 13,339 |
| April | 14,890 | 13,810 |
| May | 14,874 | 13,834 |
| June | 14,859 | 13,839 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 103 | 1,934 | 5.3% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 625 | 4,866 | 12.8% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,128 | 1,934 | 58.3% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,530 | 4,866 | 31.4% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 553 | 6,754 | 8.2% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 88 | 6,754 | 1.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 13 | 6,754 | 0.2% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 6 | 6 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 6 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100

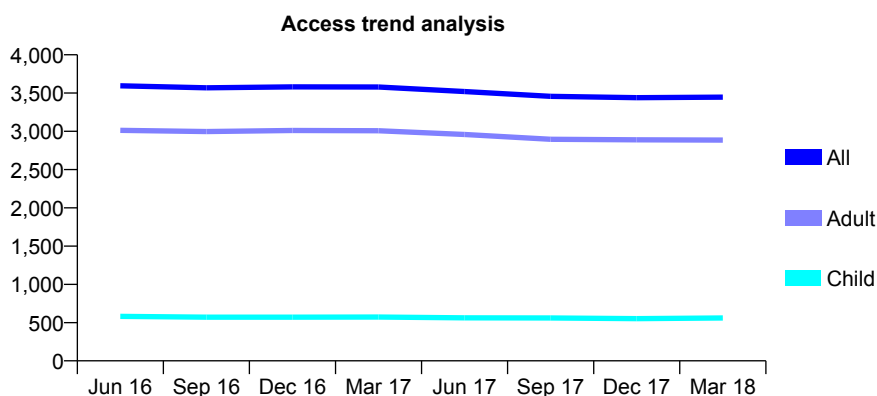
Q56 - Vital Signs At a Glance Contract Report for 997730/0001 - Year end March 2018

| | |
|----------------------|--------------|
| Name or company name | MR AP YAXLEY |
| Contract type name | GDS Contract |
| Purpose of contract | General |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 17/18 Contracted general activity (UDA) | 10,970 |
| Carry forward general activity (UDA) | 0 |
| 17/18 Contracted orthodontic activity (UOA) | 0 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £249,129.19 |

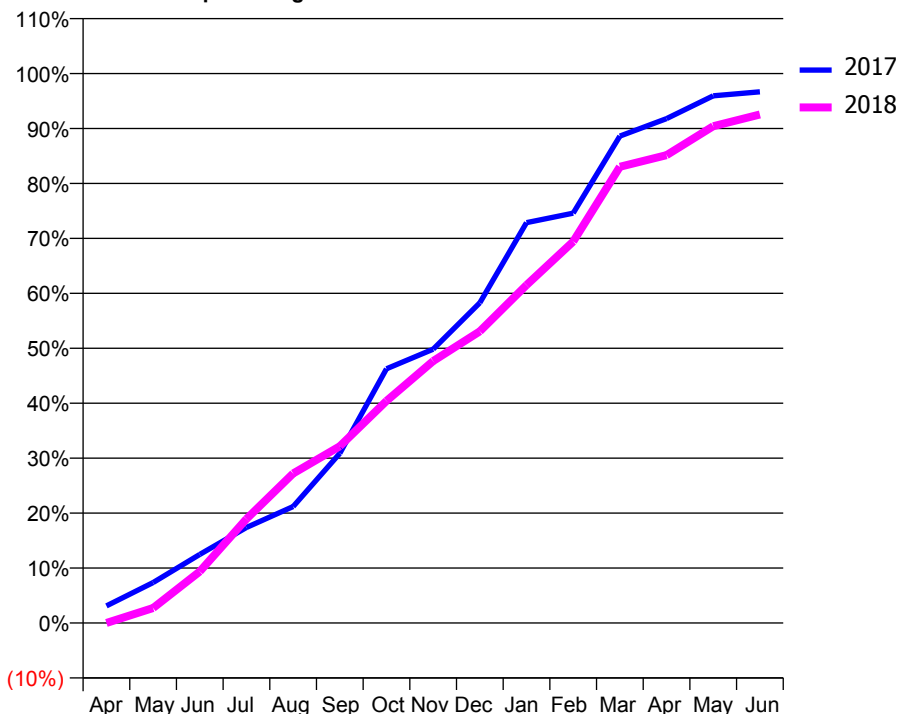
ACCESS*

| Patients seen in 24 months | Total | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2017 | 3,579 | |
| Quarter ending June 2017 | 3,520 | ↓ |
| Quarter ending September 2017 | 3,457 | ↓ |
| Quarter ending December 2017 | 3,440 | → |
| Quarter ending March 2018 | 3,447 | → |
| Variance since March 2017 | (3.7%) | ↓ |



ACTIVITY

Cumulative percentage of contracted UDA delivered 2017 & 2018



| Month | Adjusted Scheduled Activity (UDA) | |
|-----------|-----------------------------------|--------|
| | 2017 | 2018 |
| April | 343 | 0 |
| May | 808 | 298 |
| June | 1,371 | 1,028 |
| July | 1,907 | 2,079 |
| August | 2,325 | 2,984 |
| September | 3,389 | 3,529 |
| October | 5,074 | 4,435 |
| November | 5,468 | 5,230 |
| December | 6,393 | 5,822 |
| January | 7,993 | 6,747 |
| February | 8,182 | 7,614 |
| March | 9,720 | 9,109 |
| April | 10,070 | 9,341 |
| May | 10,524 | 9,919 |
| June | 10,605 | 10,151 |

QUALITY

| | Quantity | Base Number | Contract | AT | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children | 71 | 646 | 11.0% | 11.0% | 11.6% | 11.9% |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults | 724 | 3,571 | 20.3% | 14.6% | 15.4% | 16.0% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 140 | 646 | 21.7% | 59.6% | 59.4% | 58.3% |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults | 1,137 | 3,571 | 31.8% | 48.5% | 51.3% | 50.3% |
| % of FP17s for Band 1 Urgent Courses | 568 | 4,226 | 13.4% | 9.4% | 8.0% | 9.1% |
| % of FP17s Relating to Free Repair or Replacements | 141 | 4,226 | 3.3% | 0.8% | 0.8% | 0.8% |
| % of FP17s Relating to Continuations | 116 | 4,226 | 2.7% | 1.1% | 1.0% | 1.0% |
| % of Patients satisfied with the dentistry they have received | 5 | 5 | N/A | 92.3% | 91.7% | 91.5% |
| % of Patients satisfied with the time they had to wait for an appointment | 5 | 5 | N/A | 87.4% | 88.3% | 87.9% |

* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number*100